



RE: EA11-001 GM truck brake line rust - VOQ Update since 1/7/13

Chris.Lash to: mark.deacon

02/02/2013 12:44 PM

Cc: Jeff.Quandt

From: <Chris.Lash@dot.gov>
To: <mark.deacon@gm.com>
Cc: <Jeff.Quandt@dot.gov>

History: This message has been replied to.

Hello Mark Deacon thank you for the reply we do need all complaints, reports, legal claims for 1999-2006 (trucks SUVs with same brake line we have been investigating). Also, it would be better to have all States included as a comparison, GM Supplement 3 from April 2012 was inclusive of these as well. If this is a problem, please have Dale Furney call Jeff Quandt to discuss the details of the request.

Chris Lash

Safety Defects Engineer

NHTSA/ODI

202-366-2370

chris.lash@dot.gov<mailto:chris.lash@dot.gov><mailto:chris.lash@dot.gov>

From: mark.deacon@GM.COM [mark.deacon@GM.COM]
Sent: Friday, February 01, 2013 11:14 AM
To: Lash, Chris (NHTSA)
Subject: Re: EA11-001 GM truck brake line rust - VOQ Update since 1/7/13

Hi Chris,

Thanks for the VOQ update. I'll get a request out today for any new Owner Complaints, Field Reports or Legal Claims General Motors has received for brake line rust/corrosion leaks on 1999 - 2003 MY GMT800 vehicles in corrosion states. Once I know how many records I get that may be related I'll know how long it will take to provide you with the responsive information.

Have a nice weekend.

Mark R. Deacon
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From: <Chris.Lash@dot.gov>
To: <mark.deacon@gm.com>
Cc: <dale.a.furney@gm.com>
Date: 01/31/2013 03:13 PM
Subject: EA11-001 GM truck brake line rust - VOQ Update since 1/7/13

Hello Mark Deacon, I have attached a spreadsheet that contains all VOQs related to this investigation, new complaints are highlight in yellow and a crash claim we just received is highlight in red. I have also attached PDF copies of the new complaints for you. Jeff Quandt also asked me to request an update of any new Owner Complaints, Field Reports or Legal Claims General Motors has received for brake line rust/corrosion leaks.

Chris Lash
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[attachment "New VOQs since Jan 7 2013 for GM update 013113.pdf" deleted by Mark Deacon/US/GM/GMC] [attachment "New VOQs since 1_7_2013.xlsx" deleted by Mark Deacon/US/GM/GMC]

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