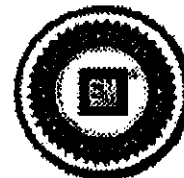


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## #10150: Special Coverage Adjustment-Fuel Tank Quick Connector Leak - (Aug 13, 2010)

**Subject:** 10150 - Special Coverage Adjustment - Fuel Tank Quick Connector Leak

**Models:** 2004 Cadillac XLR  
2004 Chevrolet Corvette



### Condition

Some 2004 model year Cadillac XLR and Chevrolet Corvette vehicles may have a fuel tank leak at the quick connectors that are used to link the left and right fuel tanks. The customer may notice a fuel odor while the vehicle is being refueled, driven, or after it is parked. If the leak becomes large enough, a small amount of fuel may be observed dripping on the ground. The leak may also result in a diagnostic code being set and the illumination of the Check Engine light on the instrument cluster.

### Special Coverage Adjustment

This special coverage covers the condition described above for a period of 10 years or 100,000 miles (160,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership.

Dealers are to replace the leaking fuel tank. The repairs will be made at no charge to the customer.

For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after August 16, 2010, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to August 16, 2010, must be submitted to the Service Contract provider.

### Vehicles Involved

Involved are certain 2004 model year Cadillac XLR and Chevrolet Corvette vehicles built within the following VIN breakpoints:

Year	Divison	Model	From	Through
2004	Cadillac	XLR	45600796	45602844
2004	Chevrolet	Corvette	45110258	45125500

**Important:** Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Investigate Vehicle History link on the Global Warranty Management application within GlobalConnect. Special Coverage Adjustments are displayed in the Applicable Warranties section.

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## Parts Information

Parts required to complete this special coverage are to be obtained from General Motors Customer Care and Aftersales (GMCC&A).

Part Number	Description	Qty/ Vehicle
25899601	Tank, Fuel (LH)	1 (If Req'd)
10337582	Tank, Fuel (RH)	1 (If Req'd)
89047640	Insulator, F/Tnk (LH)	1 (Req'd when replacing left fuel tank)
15223882*	Hose, Fuel Feed	1 (If Req'd)
10337583*	Pipe, Aux Fuel Feed & Rtn RR (LH)	1 (If Req'd)
10337581*	Pipe, Aux Fuel Feed & Rtn RR (RH)	1 (If Req'd)
21008100**	Gasket, F/Pmp	1 (If Req'd)

\* Less than 30% of vehicles requiring tank replacement will require this.

\*\* Less than 25% of vehicles will require this.

## Customer Notification

General Motors will notify customers of this special coverage on their vehicles (see copy of typical customer letter included with this bulletin - actual divisional letter may vary slightly).

## Service Procedure

- Determine if the left or right fuel tank is leaking. Refer to Fuel Tank Leak Test in SI for diagnostic information.
  - If the left or right fuel tank is leaking, proceed to Step 2.
  - If the fuel tanks are not leaking, no further action is required.
- Remove the left or right fuel tank from the vehicle. Refer to Fuel Tank Replacement - Left Side or Fuel Tank Replacement - Right Side in SI.
- Install the new fuel tank. Refer to Fuel Tank Replacement - Left Side or Fuel Tank Replacement - Right Side in SI.

## Claim Information

- Submit a claim using the table below.

Labor Code	Description	Labor Time	Net Item
T5787	Perform Diagnostics - No Tank Replacement Req'd	0.0-0.3	N/A
T5785	Replace One Fuel Tank	7.5	N/A
	Add: Replace Both Fuel Tanks	2.0	
	Add: Diagnostic Time	0.0-0.3	
T5786	Customer Reimbursement (not for use by US GM dealers)	0.2	*

\* The amount identified in "Net Item" should represent the dollar amount reimbursed to the customer.

### **Customer Reimbursement - For US**

All customer requests for reimbursement for previous repairs for the special coverage condition will be handled by the Customer Assistance Center, not by dealers.

A General Motors Customer Reimbursement Procedure and Claim Form is included with the customer letter.

**Important:** Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement and the form.

### **Customer Reimbursement - For Canada and Export**

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by August 31, 2011. Repairs must have occurred within the 10 years of the date the vehicle was originally placed in service, or 160,000 kilometers, whichever occurs first.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s) (including Service Contract deductibles), a description of the repair, and the person or entity performing the repair.

If the work was done by someone other than a GM dealership, the amount of reimbursement will be limited to the amount that the repair would have cost GM to have it completed by a GM dealership.

August 2010

Dear General Motors Customer:

As the owner of a 2004 Cadillac XLR or Chevrolet Corvette, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2004 Cadillac XLR and Chevrolet Corvette vehicles may have a fuel tank leak at the quick connectors that are used to link the left and right fuel tanks. The customer may notice a fuel odor while the vehicle is being refueled, driven, or after it is parked. If the leak becomes large enough, a small amount of fuel may be observed dripping on the ground. The leak may also result in a diagnostic code being set and the illumination of the Check Engine light on the instrument cluster.

***Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.***

***What We Have Done:*** General Motors is providing owners with additional protection for the fuel tank connectors. If this condition occurs on your 2004 model year Cadillac XLR or Chevrolet Corvette vehicle within 10 years of the date your vehicle was originally placed in service or 100,000 miles (160,000 km), whichever occurs first, the condition will be repaired for you at ***no charge***.

Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

**What You Should Do:** Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by August 31, 2011.

If you have any questions or need any assistance to better understand related repairs, please contact your dealer. If you have questions related to a potential reimbursement, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Chevrolet	1-800-630-2438	1-800-833-2438
Guam	1-671-648-8450	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson

Director,

Customer and Relationship Services

Enclosure

10150

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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