

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**



October 27, 2010

Mr. Jeffrey L. Quandt
Chief, Vehicle Control Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

RE: NVS-213kmb, PE10-035

Dear Mr. Quandt:

This letter provides a response to your above referenced request for information, dated September 7, 2010.

Prior to responding to the request, Hyundai objects to NHTSA's boilerplate definition of "Document" as vague, incomprehensible, overly broad and unduly burdensome. Hyundai has made a good faith, reasonable attempt to search for materials responsive to each request in the time frame provided.

Request 1.

State the number of subject vehicles Hyundai has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by Hyundai, state the following:

- a. Vehicle identification number (VIN);
- b. Make;
- c. Model;
- d. Model Year;
- e. Date of manufacture;
- f. Date warranty coverage commenced; and
- g. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

Provide the table in Microsoft Access 2000, or a compatible format, entitled "PRODUCTION DATA." See Enclosure 1, Data Collection Disc, for a pre-formatted table which provides further details regarding this submission.

Hyundai-Kia America Technical Center Inc.
6800 Geddes Road, Superior Township, MI 48198
TEL: 734-337-9499 FAX: 734-483-5919
www.hatci.com

HATCI is an authorized representative of both Hyundai Motor Company and Kia Motors Corporation; which are separate and distinct automotive manufacturers.

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Response to Request 1.

161,946 MY 2011 Hyundai Sonata vehicles have been manufactured through October 8, 2010.

See ATTACHMENT "PRODUCTION DATA.mbd" for additional requested information.

Source: Hyundai Motor America
Information as of October 12, 2010

Request 2.

State the number of each of the following, received by Hyundai, or of which Hyundai is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:

- a. Consumer complaints, including those from fleet operators;
- b. Field reports, including dealer field reports;
- c. Reports involving a crash, injury, or fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;
- d. Property damage claims;
- e. Third-party arbitration proceedings where Hyundai is or was a party to the arbitration; and
- f. Lawsuits, both pending and closed, in which Hyundai is or was a defendant or codefendant.

For subparts "a" through "d" state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "f," provide a summary description of the alleged problem and causal and contributing factors and Hyundai's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f," identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

Response to Request 2.

- a. Consumer complaints, including those from fleet operators;

Two

- b. Field reports, including dealer field reports;

Five

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- c. Reports involving a crash, injury, or fatality, based on claims against the manufacturer involving a death or injury, notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle, property damage claims, consumer complaints, or field reports;

None

- d. Property damage claims;

None

- a. Third-party arbitration proceedings where Hyundai is or was a party to the arbitration; and

None

- f. Lawsuits, both pending and closed, in which Hyundai is or was a defendant or codefendant.

None

Source: Hyundai Motor America
Information as of October 4, 2010

Request 3.

Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:

- a. Hyundai's file number or other identifier used;
- b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
- c. Vehicle owner or fleet name (and fleet contact person), address, and telephone number;
- d. Vehicle's VIN;
- e. Vehicle's make, model and model year;
- f. Vehicle's mileage at time of incident;
- g. Incident date;
- h. Report or claim date;
- i. Whether a crash is alleged;
- j. Whether property damage is alleged;
- k. Number of alleged injuries, if any; and
- l. Number of alleged fatalities, if any.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "REQUEST NUMBER TWO DATA." See Enclosure 1, Data Collection Disc, for a preformatted table which provides further details regarding this submission.

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Response to Request 3.

See ATTACHMENT "REQUEST NUMBER TWO DATA.mdb" for requested information.

Source: Hyundai Motor America
Information as of October 4, 2010

Request 4.

Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Hyundai used for organizing the documents.

Response to Request 4.

See ATTACHMENT A for requested consumer complaint information organized by file number. See ATTACHMENT B for requested field report information. Field reports are identified by VIN.

Source: Hyundai Motor America
Information as of October 5, 2010 for Attachment A, October 4, 2010 for Attachment B.

Request 5.

State a total count of the following categories of claims, collectively, that have been paid by Hyundai to date that relate to, or may relate to, the alleged defect in the subject vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. Hyundai's claim number;
- b. Vehicle owner or fleet name (and fleet contact person) and telephone number;
- c. VIN;
- d. Repair date;
- e. Vehicle mileage at time of repair;
- f. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- g. Labor operation number;
- h. Problem code;
- i. Replacement part number(s) and description(s);
- j. Concern stated by customer; and
- k. Comment, if any, by dealer/technician relating to claim and/or repair.

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Provide this information in Microsoft Access 2000, or a compatible format, entitled "WARRANTY DATA."

Response to Request 5.

Ten warranty claims.

See ATTACHMENT "WARRANTY DATA.mdb" for additional requested information.

Source: Hyundai Motor America
Information as of October 8, 2010

Request 6.

Describe in detail the search criteria used by Hyundai to identify the claims identified in response to Request No. 5, including the labor operations, problem codes, part numbers and any other pertinent parameters used. Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions applicable to the alleged defect in the subject vehicles. State, by make and model year, the terms of the new vehicle warranty coverage offered by Hyundai on the subject vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Hyundai offered for the subject vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

Response to Request 6.

The claims were identified by searching for warranty claims containing information for the steering column intermediate shaft (Steering Joint Assembly Part Number 56400-3Q000) and (Universal Joint and/or Coupling Assembly Operation Code 56400R00) and bolts (Bolt Part Numbers 56415-1C000 and 56415-3W000) for 2011 model year Hyundai Sonata vehicles.

Please see ATTACHMENT C for a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions that were associated with the warranty claims.

The Hyundai New Vehicle Limited Warranty period is limited to 60 months from the date of original retail delivery or date of first use, or 60,000 miles, whichever occurs first. Steering column intermediate shafts and universal joint connections are covered by the Hyundai New Vehicle Limited Warranty.

As all subject vehicles are 2011 model year vehicles for which the Hyundai New Vehicle Limited Warranty is in effect, no extended warranty information is applicable.

Source: Hyundai Motor America
Information as of October 8, 2010

Hyundai-Kia America Technical Center, Inc

Request 7.

Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that Hyundai has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Hyundai is planning to issue within the next 120 days.

Response to Request 7.

Please see ATTACHMENT D for requested information.

Source: Hyundai Motor America
Information as of October 13, 2010

Request 8.

Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, Hyundai. For each such action, provide the following information:

- a. Action title or identifier;
- b. The actual or planned start date;
- c. The actual or expected end date;
- d. Brief summary of the subject and objective of the action;
- e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
- f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

Response to Request 8.

See ATTACHMENT E containing one Quality Information Report and attachment, ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H for requested information. ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H have been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.

Source: Hyundai Motor Company
Information as of October 20, 2010

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Request 9.

Describe in detail the design, material composition, manufacture, quality control, supply, and installation of the subject components, including:

- a. All assembly processes related to the subject components, including graphic depictions (i.e., photographs and/or video footage) detailing each step in the vehicle assembly process related to the subject components;
- b. All "fool-proofing" features that help technicians avoid assembly mistakes (i.e., mechanisms to ensure that parts are assembled in the proper sequence and orientation, fasteners can only be inserted when there is adequate part engagement, etc.);
- c. Whether any thread dressing compound(s), such as a lubricant or thread locking agent, is used on any subject component fasteners;
- d. The target, maximum and minimum design torque specifications for subject component fasteners, both static and dynamic;
- e. The type(s) of tooling used to apply torque to subject component fasteners (i.e., DC electric or pneumatic power tools);
- f. Whether dynamic torque and/or angular displacement applied to subject component fasteners is monitored and/or recorded for each subject vehicle;
- g. The process for operations not completed in station on the assembly line, including whether there is an Automatic Line Stop procedure if the torque applied to a subject component fastener is not achieved at the respective assembly line station; and
- h. The frequency of static (audit) torque checks on subject component fasteners (every vehicle, samples or none).

Response to Request 9.

See ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H for requested information. ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H have been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.

Source: Hyundai Motor Company
Information as of October 20, 2010

Request 10.

Describe all modifications or changes made by, or on behalf of, Hyundai in the design, material composition, manufacture, quality control, supply, or installation of the subject components, from the start of production to date, which relate to, or may relate to, the alleged defect in the subject vehicles. For each such modification or change, provide the following information:

- a. The date or approximate date on which the modification or change was incorporated into vehicle production;
- b. A detailed description of the modification or change;
- c. The reason(s) for the modification or change;
- d. The part number(s) (service and engineering) of the original components;

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- e. The part number(s) (service and engineering) of any modified components;
- f. Whether the original unmodified component was withdrawn from production and/or sale, and if so, when;
- g. When the modified component was made available as a service component; and
- h. Whether the modified component can be interchanged with earlier production components.

Also, provide the above information for any modification or change that Hyundai is aware of which may be incorporated into vehicle production within the next 120 days.

Response to Request 10.

See ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H for requested information. ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H have been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.

Source: Hyundai Motor Company
Information as of October 20, 2010

Request 11.

Produce one of each of the following:

- a. Exemplar samples of each design version of the subject components;
- b. Field return samples of the subject components exhibiting the subject failure mode; and
- c. Any kits that have been released, or developed, by Hyundai for use in service repairs to the subject components/assembly which relate, or may relate, to the alleged defect in the subject vehicles.

Response to Request 11.

- a. Exemplar samples have been shipped separately as ATTACHMENT I.
- b. Only a very few steering column intermediate shafts or bolts have been replaced, and they have been used for analysis by Hyundai and its suppliers. No field return samples are currently available to provide with this response.
- c. No kits have been released, or developed, by Hyundai for use in service repairs to the subject or related components/assembly which relate, or may relate, to the alleged defect in the subject vehicles;

Source for 11b: Hyundai Motor Company
Information as of October 20, 2010

Source for 11a and 11c: Hyundai Motor America
Information as of October 27, 2010

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Request 12.

State the number of each of the following that Hyundai has sold that may be used in the subject vehicles by component name, part number (both service and engineering/production), model and model year of the vehicle in which it is used, and month/year of sale (*including the cut-off date for sales, if applicable*):

- a. Subject components; and
- b. Any kits that have been released, or developed, by Hyundai for use in service repairs to the subject component/assembly.

For each component part number, provide the supplier's name, address, and appropriate point of contact (name, title, and telephone number). Also identify by make, model and model year, any other vehicles of which Hyundai is aware that contain the identical component, whether installed in production or in service, and state the applicable dates of production or service usage.

Response to Request 12.

See ATTACHMENT J for requested part sales information of subject components. No kits have been released or developed.

Source: Hyundai Motor America
Information as of October 8, 2010

See ATTACHMENT K for requested part supplier information.

Source: Hyundai Motor Company
Information as of October 20, 2010

Request 13.

Furnish Hyundai's assessment of the alleged defect in the subject vehicles, including:

- a. The causal or contributory factor(s);
- b. The failure mechanism(s);
- c. The failure mode(s);
- d. The risk to motor vehicle safety that it poses;
- e. What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning; and
- b. The reports included with this inquiry. Provide the assembly line station torque and/or static (audit) torque applied to the subject component fasteners in the subject EWR vehicle(s). Also, provide the complete repair history on the subject EWR vehicle(s) to date, including all repair work performed prior to entering service (i.e., at the assembly plant prior to final assembly, at the port prior to delivery to the selling dealer, etc.).

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Response to Request 13.

- a. The causal or contributory factor(s);

See ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H for requested information. ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H have been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.

- b. The failure mechanism(s);

See ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H for requested information. ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H have been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.

- c. The failure mode(s);

See ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H for requested information. ATTACHMENT F, ATTACHMENT G, and ATTACHMENT H have been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.

- d. The risk to motor vehicle safety that it poses;

If the connection between the steering wheel and steering gear separates, the driver would lose the ability to steer the front wheels, which may increase the risk of a vehicle crash. Hyundai submitted a Part 573 defect information report to NHTSA on September 21, 2010 stating its decision to conduct a recall to inspect the subject vehicles for the alleged defect and to make repairs when necessary and is presently conducting recall 10V-426.

- e. What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning; and

If the vehicle has an improper or loose steering column intermediate shaft universal joint connection, the occupants may hear noises when the steering wheel is turned or the driver may notice that the steering feels loose or less responsive. These are indications that the vehicle should be serviced.

- f. The reports included with this inquiry. Provide the assembly line station torque and/or static (audit) torque applied to the subject component fasteners in the subject EWR vehicle(s). Also, provide the complete repair history on the subject EWR vehicle(s) to date, including all repair work performed prior to entering service (i.e., at the assembly plant prior to final assembly, at the port prior to delivery to the selling dealer, etc.).

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See ATTACHMENT L for requested torque value information.

Source: Hyundai Motor Company
Information as of October 20, 2010

No repairs were made at the assembly plant. See ATTACHMENT M for requested repair history information.

Source: Hyundai Motor America
Information as of October 18, 2010

Please let me know if you have any questions about the information provided in this letter.

Sincerely,



Robert Babcock
Senior Manager, Regulation and Certification Department

Attachments:

Two CDs, each containing:

PRODUCTION DATA.mdb;

REQUEST NUMBER TWO DATA.mdb;

WARRANTY DATA.mdb;

ATTACHMENT A Consumer Complaints.xls;

ATTACHMENT B Field Reports (containing 5 Field Report pdf files and 8 jpg files);

ATTACHMENT C Warranty Data Related Codes.xlw;

ATTACHMENT D Field Service Information (containing 4 pdf files and 3 doc files);

ATTACHMENT E Quality Information Report (containing 2 pdf files);

ATTACHMENT F Yoke and Bearing Cap.ppt; (Attachment F has been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.)

ATTACHMENT G Upper U Joint Bolt Assembly.ppt; (Attachment G has been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.)

ATTACHMENT H Lower U Joint Bolt Assembly.ppt; (Attachment H has been provided to the Office of Chief Counsel with a request for treatment as Confidential Business Information.)

ATTACHMENT J Part Sales Information.xls

ATTACHMENT K Part Supplier Information.xls

ATTACHMENT L Torque Values.ppt

ATTACHMENT M Repair Histories (containing 2 pdf files)

Note: ATTACHMENT I Parts Shipped Separately

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HYUNDAI – KIA

10-27-2010

ATTACHMENT

B PAGE 13

D PAGE 36

E PAGE 72

K PAGE 75

L PAGE 78

M PAGE 85

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HYUNDAI – KIA

10-27-2010

ATTACHMENT B

Field Reports



290-5

MAG-LITE
MAG INSTA





FSE Report

Created by Joshua Graf on 03/29/2010 11:26:30 AM.

* Required Fields

Submitted by Joshua Graf on 04/02/2010. Finalized by Joshua Graf on 04/02/2010 11:05:21 AM.

This case was opened for 1 day.

Dealer Code*	Model*	Year*	VIN*	Mileage*	Prod. Date	Route to
KY005	Sonata (YF)	2011	5NPEB4AC5BH [REDACTED]	66	01/21/2010	FTS

Severity Code*	Priority*	CA Case #	Tech. Case #	Assistance Type	FSE Name*
10	High	n/a	n/a	IQS	Joshua Graf

Part Name	Part Number	P.C. Code#*	Diag Code#*	TREAD Cat.*
		CH04	n/a	01 Steering system

Target Date:	Comment:
03/29/2010	

Subject*:

2011 YF - No steering control - Intermediate steering shaft FRFT

Condition*:

Customer states they were sitting at a stop light waiting to make a right hand turn. When the light turned green they tried to turn but they could not. The steering wheel would turn but the car went straight.

Vehicle History*:

PDI

Root Cause Analysis*:

- When vehicle arrived at dealer the technician found the intermediate shaft detached from the steering rack shaft as shown here



- The intermediate shaft was on installed on the top splines shown here and the mounting bolt was tightened above the shaft it was never slid down to the groove shown here

- NOTE: The pinch/mounting bolt was tight when the vehicle arrived at the dealer



Corrective Action*:

Install the intermediate shaft onto the steering rack shaft in the correct location and torque mounting/pinch bolt

Reason(s) vehicle was not previously repaired:

n/a

Picture(s) and Attachment(s):



IMG_8472.JPG

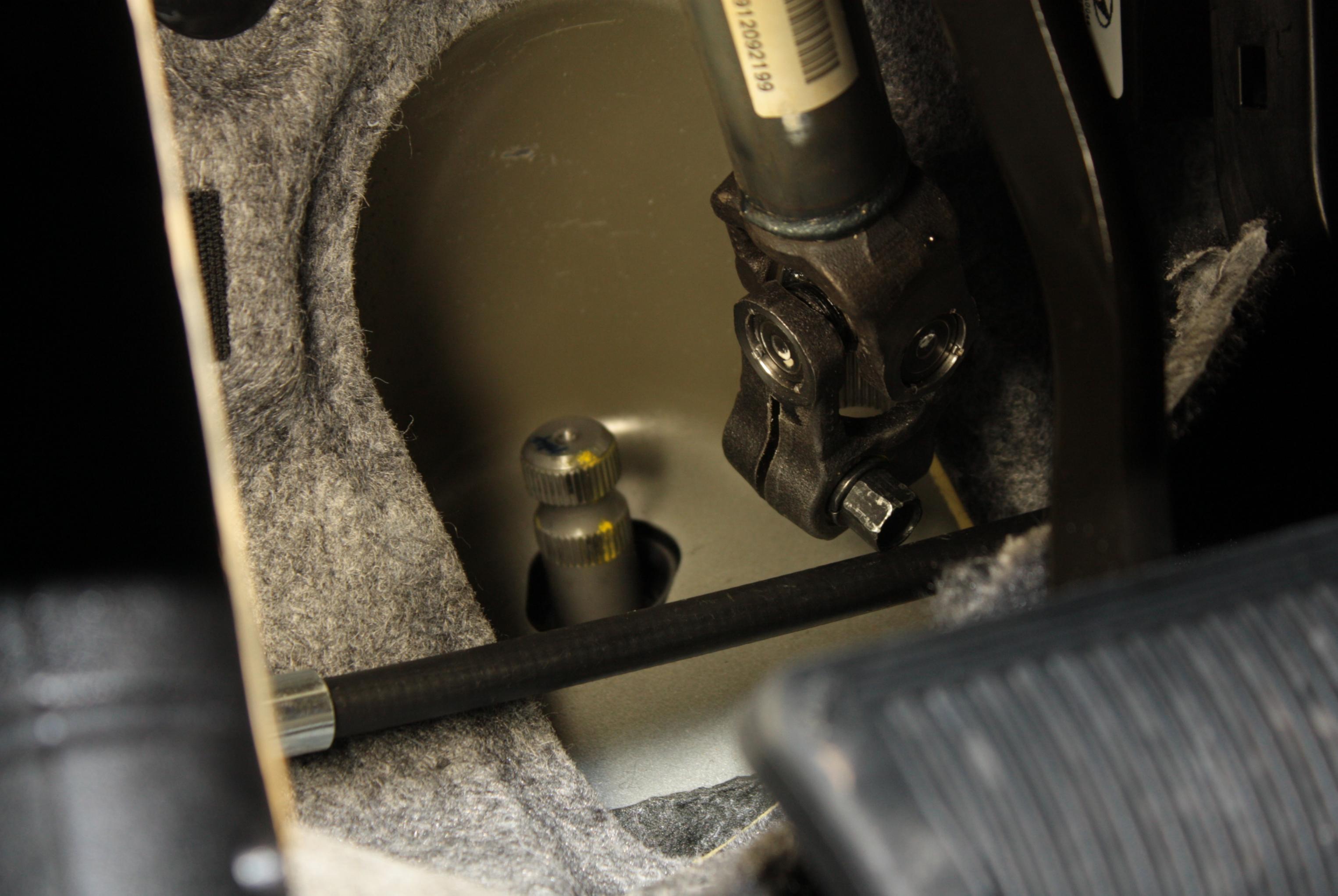


IMG_8465.JPG

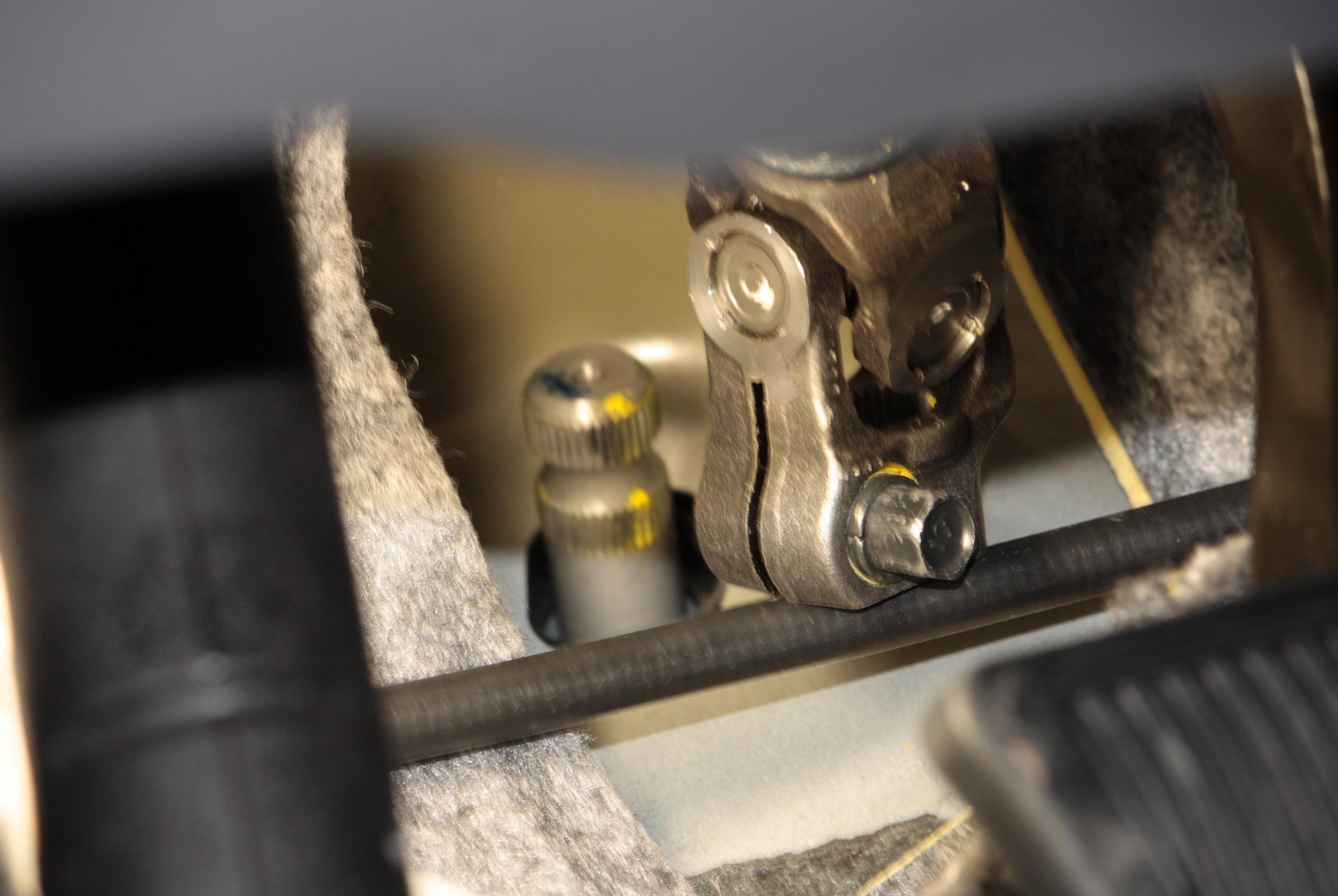


IMG_8471.JPG

Did this action resolve condition?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Condition verified by personal inspection of company employee?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Were Photos Taken?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Inspected?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Sent?	<input type="radio"/> Yes <input checked="" type="radio"/> No









FSE Report

Created by Rodney Helgeson on 03/18/2010 01:49:32 PM.

* Required Fields

Submitted by Rodney Helgeson on 03/19/2010. Finalized by Rodney Helgeson on 03/19/2010 01:56:01 PM.

This case was opened for 1 day.

Dealer Code*	Model*	Year*	VIN*	Mileage*	Prod. Date	Route to
IL061	Sonata (YF)	2011	5NPEB4AC8BH [REDACTED]	568	01/08/2010	FTS

Severity Code*	Priority*	CA Case #	Tech. Case #	Assistance Type	FSE Name*
7	Low	n/a	3877152	FPOR	Rodney Helgeson

Part Name	Part Number	P.C. Code#*	Diag Code#*	TREAD Cat.*
intermediate shaft bolt	56400-3Q000	CH04		01 Steering system

Target Date:	Comment:
03/18/2010	03/18/2010 bolt # 56415-1C000 is 12mm need 14 mm pinch bolt
	03/19/2010 Part hotline XVOR # 3879573
	04/19/2010 fed ex shipping # 9952 8769 5281 to hmma atten J.S. arrived 04/01/2010

Subject*:

2011 YF--STEERING RATTLES, INTERMEDIATE SHAFT BOLT LOOSE FRFT

Condition*:

Customer states when moving steering wheel, a rattle noise is coming from under the dash. Tech found upper intermediate shaft U-Joint bolt stripped, not tight

Vehicle History*:

IL061 Q10411 084262 2/18/2010 9 PRE-DELIVERY INSPECTION/SERVICE

Root Cause Analysis*:

pinch bolt cross treaded during assemble on the steering shaft assemble, 12mm bolt on intermediate shaft to steering gear

Corrective Action*:

dealer will replace intermediate steering shaft and pinch bolt (part taken from like vehicle at central region

Reason(s) vehicle was not previously repaired:

no parts available

Picture(s) and Attachment(s):



 P3190017.JPG



 P3190018.JPG

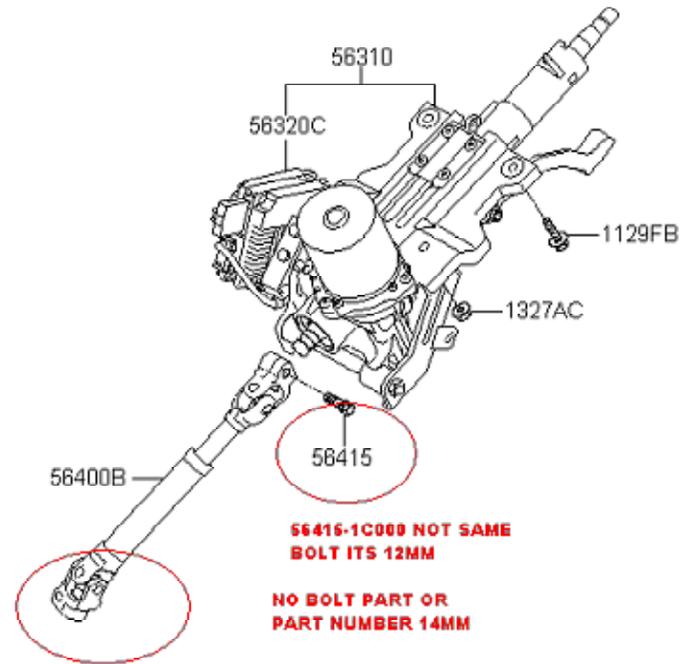


P3190019.JPG

56-563 : STEERING COLUMN + SHAFT
 SONATA YF 10MY (AL PLANT)>01/08/2010>SM>SM>RA>TEMPERATE ZONE>LHD>SEDAN-4DR(5)>2.4L-THETA2>DOHC-GDI>GASOLINE-UNLEADED>6AT 2WD
 (5NPEB4AC8BH001578)



PNC		Part Name		
From-To	ITC	Part No	Qty	Description
1129FB		BOLT		
12/03/2009 -		1125108501	002	(STEER` G COLUMN-MAN LWR TILT & TELES,MDPE
1327AC		NUT-WASHER ASSY		
12/03/2009 -		1327008001	002	(STEER` G COLUMN-MAN LWR TILT & TELES,MDPE
56310		COLUMN ASSY-UPR		
12/03/2009 -		563103Q200	001	(STEER` G COLUMN-MAN LWR TILT & TELES,MDPE
56320C		MDPS ASSY-STRG		
12/03/2009 -		563203Q000	001	(STEER` G COLUMN-MAN LWR TILT & TELES,MDPE
56400B		JOINT ASSY-STRG		
12/03/2009 -		564003Q000	001	(STEER` G COLUMN-MAN LWR TILT & TELES,MDPE
56415		BOLT		
12/03/2009 -		564151C000	001	(STEER` G COLUMN-MAN LWR TILT & TELES,MDPE



56-563

[1]

Information displayed on this page and use of the WPC is for authorized Hyundai dealerships ONLY, and is not intended for retail customer viewing.

start



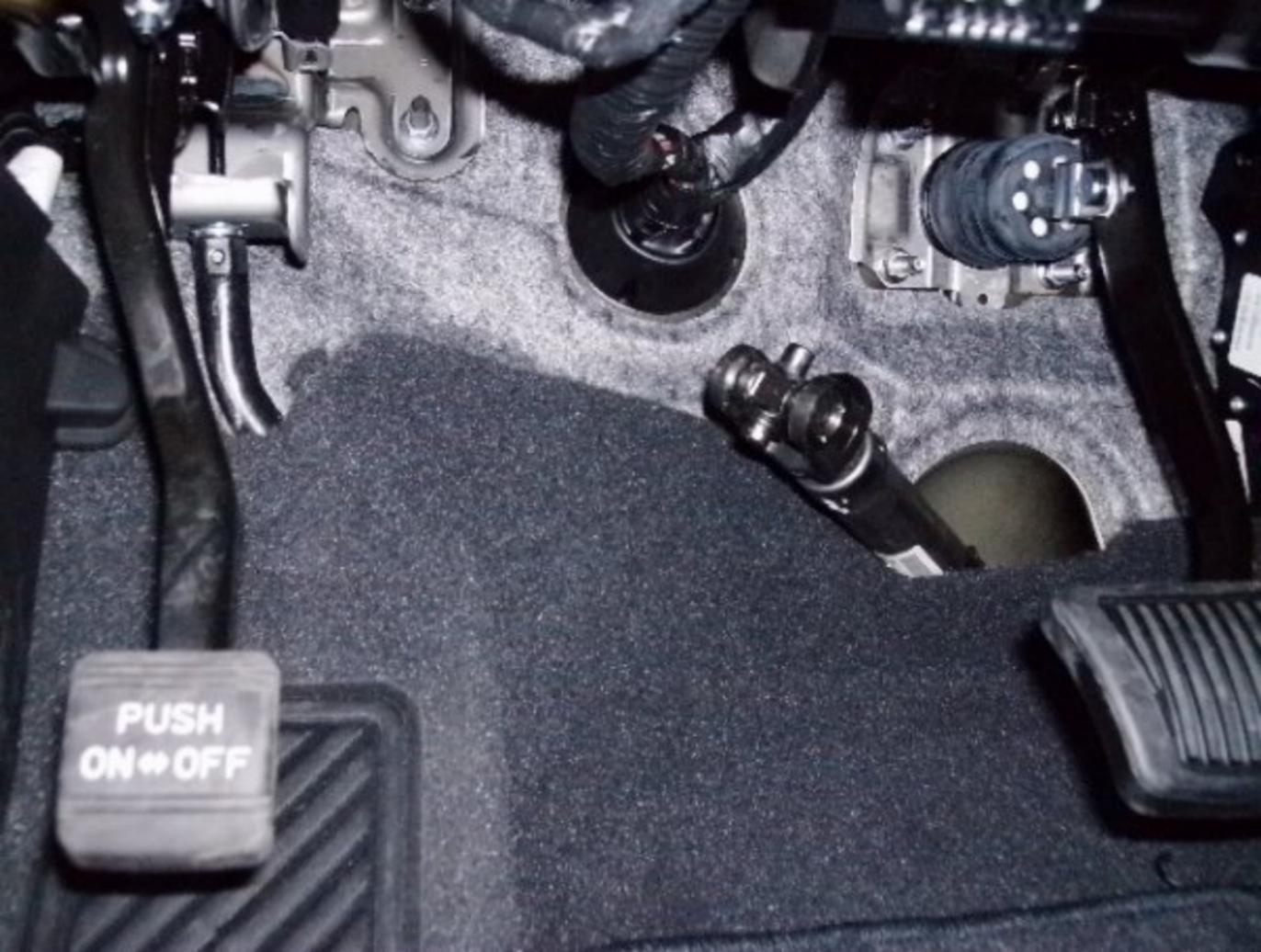
Inbox - Microsoft O... FSE Report for 1L06... HyundaiDealer.Com... WPC for HMA - Mic... http://partscatalog...

12:37 Friday 3/19/20



YF INTER STEER SHAFT AND BOLT.bmp

Did this action resolve condition?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Condition verified by personal inspection of company employee?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Were Photos Taken?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Inspected?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Sent?	<input type="radio"/> Yes <input checked="" type="radio"/> No



**PUSH
ON \leftrightarrow OFF**





FSE Report

Created by Arthur Anderson on 09/16/2010 08:21:08 PM.

* Required Fields

Submitted by Arthur Anderson on 09/16/2010 08:33:47 PM. Finalized by Arthur Anderson on 09/16/2010 08:33:47 PM.

This case was opened for 1 day.

Dealer Code*	Model*	Year*	VIN*	Mileage*	Prod. Date	Route to
MD020	Sonata (YF)	2011	5NPEC4AC3BH [REDACTED]	12	07/30/2010	FTS

Severity Code*	Priority*	CA Case #	Tech. Case #	Assistance Type	FSE Name*
7	High			IOS	Arthur Anderson

Part Name	Part Number*	P.C. Code#*	Diag Code#*	TREAD Cat.*
Steering joint assembly	56400-3Q000	CH04		01 Steering system

Target Date:	Comment:
09/16/2010	

Subject*:

2011 YF Sonata noise when turning

Condition*:

During the PDI the technician heard a noise when turning.

Vehicle History*:

Dealer Code	Claim Number	Repair Order	Repair Date	Repair Mileage	Operation Description
MD020	252115	252115	09/07/2010		12JOINT AND/OR COUPLING ASSY-UNIVERSAL
MD020	090110	251687	08/30/2010		8PRE-DELIVERY INSPECTION/SERVICE

Root Cause Analysis*:

One of the steering shaft joint caps was missing.

Corrective Action*:

Replace steering shaft.

Reason(s) vehicle was not previously repaired:

Picture(s) and Attachment(s):

--	--

- Picture shows steering shaft.



- Picture shows steering joint and missing cap.



- Picture shows decal on steering shaft.





Img_1530.jpg Img_1531.jpg Img_1529.jpg

Did this action resolve condition?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Condition verified by personal inspection of company employee?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Were Photos Taken?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Inspected?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Sent?	<input type="radio"/> Yes <input checked="" type="radio"/> No



FSE Report

Created by Richard Palahunik on 03/08/2010 11:34:52 AM.

* Required Fields

Submitted by Richard Palahunik on 03/09/2010. Finalized by Richard Palahunik on 03/09/2010 04:55:44 PM.

This case was opened for 1 day.

Dealer Code*	Model*	Year*	VIN*	Mileage*	Prod. Date	Route to
PA065	Sonata (YF)	2011	5NPEC4AC6BH [REDACTED]	234	01/26/2010	FTS

Severity Code*	Priority*	CA Case #	Tech. Case #	Assistance Type	FSE Name*
10	High		3874327	IQS	Richard Palahunik

Part Name	Part Number	P.C. Code#*	Diag Code#*	TREAD Cat.*
JOINT ASSY-STRG	56400 3Q000	CH04	no	01 Steering system

Target Date:	Comment:
03/08/2010	

Subject*:

2011 YF SONATA STEERING INTERMEDIATE SHAFT universal joint

Condition*:

Customer stated steering is loose

Dealer reported intermediate steering shaft universal joint at base of column has separated.

Vehicle History*:

PA065	51135A	051135	2/23/2010	10	LATCH ASSY-FRONT DOOR(BOTH SIDE
PA065	51135B	051135	2/23/2010	10	YF ECM UPDATE P0605/2105/2110 1
PA065	50915A	050915	2/17/2010	5	PRE-DELIVERY INSPECTION/SERVICE

Vin Number : 5NPEC4AC6BH008574 (Sonata (YF) 2011)
 Year : 11 Short Model : 27472 Inventory Status : HI Port : MA

Engine Number : G4KJAK010227 Cal Spec : A
 Production Date: 1/26/2010 Accessory Code : 01
 Color Code : S3RY External: PHANTOM BLACK M Internal: BLACK
 Date Wholesale : 2/09/2010 Sold Dealer :
 Date Retailed : 3/06/2010 Retailed Dealer: PA065 CONICELLI HYUNDAI
 Retail Flag : Y Original Owner : ENDLICH, DOUGLAS E

Root Cause Analysis*:

undetermined

Corrective Action*:

Dealer to replace steering shaft assembly

Reason(s) vehicle was not previously repaired:

none

Picture(s) and Attachment(s):



BH008574 VIN plate 1.jpg BH008574 Strg shaft YF interior 2.jpg BH008574 Strg shaft YF interior column 3.jpg

Did this action resolve condition?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Condition verified by personal inspection of company employee?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Were Photos Taken?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Parts Inspected?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Parts Sent?	<input type="radio"/> Yes <input checked="" type="radio"/> No



MANUFACTURED BY
HYUNDAI MOTOR MANUFACTURING ALABAMA, LLC

Jan/26/10

GVWR 4299 lbs

PAINT S3

GAWR
FRONT 2425 lbs

GAWR
REAR 2116 lbs

TRIM RY

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

V.I.N 5NPEC4AC6BH [REDACTED]

PASSENGER CAR





FSE Report

Created by Joshua Graf on 05/14/2010 09:46:21 AM.

* Required Fields

Submitted by Joshua Graf on 05/14/2010 10:16:05 AM. Finalized by Joshua Graf on 05/14/2010 10:16:05 AM.

This case was opened for 1 day.

Dealer Code*	Model*	Year*	VIN*	Mileage*	Prod. Date	Route to
IL030	Sonata (YF)	2011	5NPEC4AC9BH [REDACTED]	1,437	01/21/2010	FTS

Severity Code*	Priority*	CA Case #	Tech. Case #	Assistance Type	FSE Name*
10	High	n/a	n/a	IQS	Joshua Graf

Part Name	Part Number*	P.C. Code#*	Diag Code#*	TREAD Cat.*
Bolt	56415-1C000	CH04	n/a	01 Steering system

Target Date:	Comment:
05/14/2010	

Subject*:

2011 YF - Rattle in steering column

Condition*:

CUSTOMER STATES CAN HEAR/FEEL NOISE THRU STEERING COLUMN ON ROUGH ROADS OR BUMPS AT LOW SPEEDS

Vehicle History*:

IL030	93105B	193105	00	R	5/11/2010	1,437	10BA17R0	5/11/2010
IL030	189772	189772	00	R	2/23/2010	8	10BA08R1	2/26/2010
IL030	89772B	189772	00	R	2/23/2010	8	10BA05R1	2/26/2010
IL030	189367	189367	00	I	2/12/2010	4	PREDELIV	2/15/2010

Root Cause Analysis*:

- Intermediate shaft pinch bolt was not tight from factory
- Tech stated that the bolt took approx 7 full turns to tighten to

spec



Corrective Action*:

tighten intermediate shaft pinch bolt

Reason(s) vehicle was not previously repaired:

n/a

Picture(s) and Attachment(s):



1 000_1983.JPG 000_1983.JPG

Did this action resolve condition? Yes No

Condition verified by personal inspection of company employee? Yes No

Were Photos Taken? Yes No

Parts Inspected? Yes No

Parts Sent? Yes No

PE10-035

HYUNDAI – KIA

10-27-2010

ATTACHMENT D

Field Service Information



HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	10-01-032
Date	SEPTEMBER, 2010
Model	2011 SONATA (YF)

Subject **STEERING COLUMN INTERMEDIATE SHAFT CONNECTIONS INSPECTION (CAMPAIGN 097)**

CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY MGR	<input type="checkbox"/> SALES MANAGER

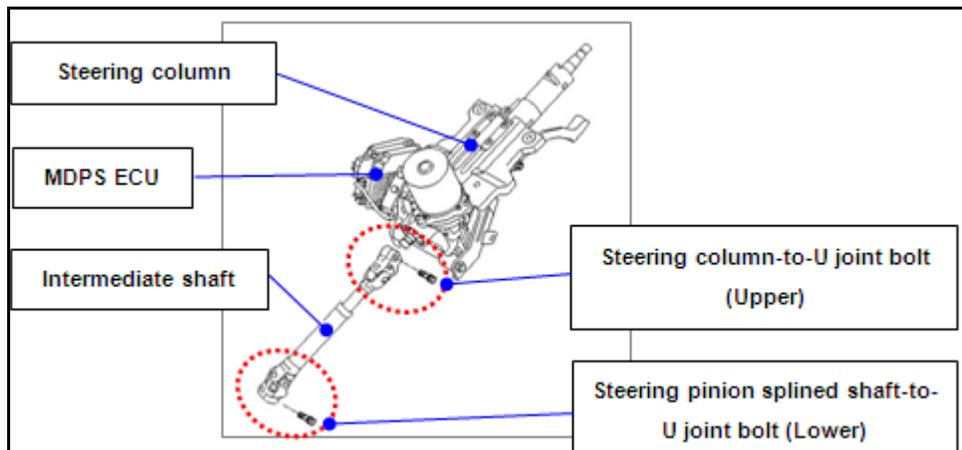
IMPORTANT: DEALERS MUST PERFORM THIS CAMPAIGN ON ALL AFFECTED VEHICLES IN STOCK BEFORE RETAIL DELIVERY AND WHENEVER AN AFFECTED VEHICLE IS IN THE SHOP FOR ANY MAINTENANCE OR REPAIR.

IMPORTANT: WHEN A VEHICLE ARRIVES AT THE SERVICE DEPARTMENT, ACCESS HYUNDAI MOTOR AMERICA'S "WARRANTY VEHICLE INFORMATION" SCREEN VIA WEBDCS TO IDENTIFY OPEN CAMPAIGNS.

IMPORTANT: GDS UNIT MUST BE UPDATED TO VERSION 1.09.05. UPDATING INSTRUCTIONS CAN BE FOUND AT WWW.HMASERVICE.COM OR CONTACT GIT AMERICA AT 1-888-437-0308.

DESCRIPTION:

This bulletin provides the recall Campaign 097 procedure for inspecting to ensure that the steering column and the upper intermediate shaft universal joint (U joint), and the steering pinion splined shaft and the lower intermediate shaft U joint are properly connected and that both attaching bolts are tightened to the specified torque.



Additionally, a procedure is provided to update the MDPS software.

VEHICLES AFFECTED:

Model: 2011MY Sonata (YF) 2.4L

Production Date Range: December 11, 2009 through September 10, 2010

VIN Range: 5NPEC4AC6BH000216 ~ 5NPEB4AC8BH151446

PARTS REQUIRED:

PART	FIGURE	REMARK
<p>White paint pen</p> <p>Examples:</p> <ul style="list-style-type: none">- Markal Pro-Line HP 96960 - White- Other white touch up paint pens such as 00284-02011JR (YF Sonata White Pearl)		<p>Mark the steering shaft U-joint pinch bolt heads (upper and lower) after inspection.</p> <p>For information on local parts availability for Markal paint pens visit: http://www.markal.com</p>
<p>Steering column intermediate shaft P/N: 56400-3Q000</p>		<p>Inspect the threads in the upper and lower U-joints for damage.</p>
<p>Bolt, upper intermediate shaft universal joint. P/N: 56415-3W000</p>		<p>Inspect for damage and torque to spec: 39.8~47.0 lb-ft</p>
<p>Bolt, lower intermediate shaft universal joint. P/N: 56415-1C000</p>		<p>Inspect for damage and torque to spec: 23.9~27.5 lb-ft</p>



HYUNDAI Technical Service Bulletin

Group

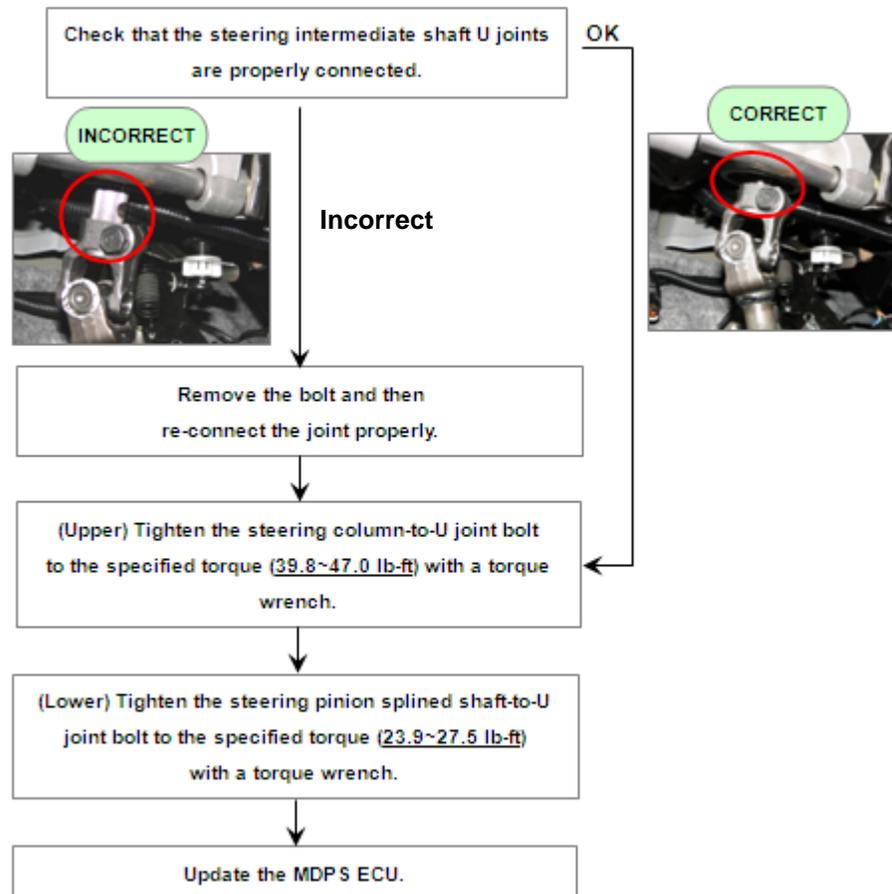
CAMPAIGN

Number

10-01-032

SERVICE PROCEDURE:

FLOW CHART



STEERING COLUMN INSPECTION PROCEDURE - STEERING COLUMN TO U-JOINT

(UPPER END OF STEERING INTERMEDIATE SHAFT)

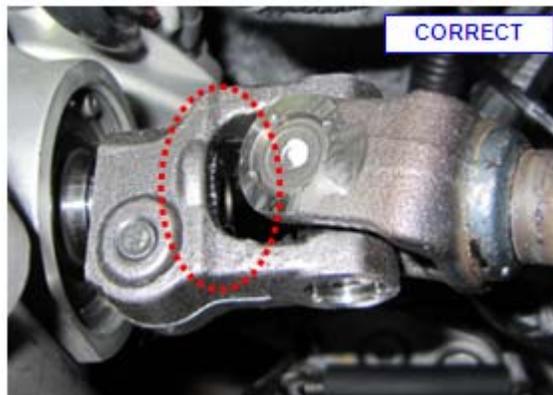
1. Inspect all 4 U-joint bearing caps. Turn the steering wheel to visually access them. Ensure they are properly fixed in the yoke by the four indentations. If the caps are loose, replace the steering intermediate shaft assembly.

NOTE: If the shaft is replaced, submit a claim (in addition to the campaign claim) under normal warranty.



2. Visually check that the steering column and the U joint are properly connected as shown in the picture on the right.

NOTE: Look to verify that the end of the steering shaft protrudes about 1/8" into the void of the U-joint (see image). It is not seated properly if it does not protrude slightly.





HYUNDAI Technical Service Bulletin

Group

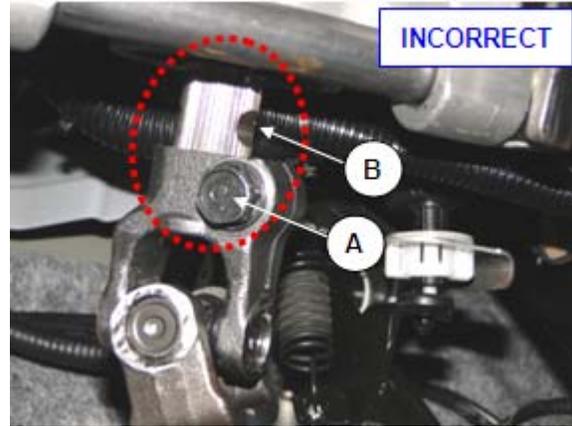
CAMPAIGN

Number

10-01-032

3. If the steering column and the U joint are improperly connected as shown in the picture on the right, re-connect the U joint to the steering column according to the steps below. If properly connected, go to step 8.

NOTE: The steering column-to-U joint bolt (A) must be fastened through the groove (B) in the end of the steering column.



4. Remove the steering column-to-U joint bolt.



5. Inspect the bolt for damage/ stripping/cross-threading. Inspect the corresponding threads in the U-joint. Replace both if damage is found.

NOTE: If the bolt and intermediate shaft are replaced, submit a claim (in addition to the campaign claim) under normal warranty.



6. Pull the U joint up until the bolt hole in the U joint is aligned with the groove in the end of the steering column.



7. Insert the steering column-to-U joint bolt into the bolt hole and check that the bolt passes through the groove.



8. Torque the steering column-to-U joint bolt to **39.8~47.0 lb-ft, (53.9~63.7 N-m, 5.5~6.5 kgf-m)** with a torque wrench.





HYUNDAI Technical Service Bulletin

Group

CAMPAIGN

Number

10-01-032

9. Mark the bolt head with a white paint pen to complete inspection procedure.



STEERING COLUMN INSPECTION PROCEDURE - STEERING PINION SPLINED SHAFT TO U-JOINT

(LOWER END OF STEERING INTERMEDIATE SHAFT)

1. Pull back carpet to access lower end of steering intermediate shaft.
2. Inspect all 4 U-joint bearing caps. Turn the steering wheel to visually access them. Ensure they are properly fixed in the yoke by the four indentations. If the caps are loose, replace the steering intermediate shaft assembly.

NOTE: If the shaft is replaced, submit a claim (in addition to the campaign claim) under normal warranty.



3. Visually check that the steering pinion splined shaft and the U joint are properly connected as shown in the picture on the right.

NOTE: Look to verify that the end of the splined shaft protrudes about 1/4" into the void of the U-joint (see image). It is not seated properly if it does not protrude slightly.





HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	10-01-032

4. If the splined shaft and the U joint are improperly connected as shown in the picture on the right, re-connect the U joint to the steering column according to the below steps. If properly connected, go to step 9.

NOTE: The steering pinion splined shaft-to-U joint bolt must be fastened through the groove in the end of the splined shaft.



5. Remove the steering column-to-U joint bolt.



6. Inspect the bolt for damage/ stripping/cross-threading. Inspect the corresponding threads in the U-joint. Replace both if damage is found.

NOTE: If the bolt and intermediate shaft are replaced, submit a claim (in addition to the campaign claim) under normal warranty.



7. Push the U joint onto the splined shaft until the bolt hole in the U joint is aligned with the groove in the splined shaft.
8. Insert the bolt into the bolt hole and check that the bolt passes through the groove.
9. Torque the steering pinion splined shaft-to-U joint bolt to **23.9~27.5 lb-ft, (32.4~37.3 N-m, 3.3~3.8 kgf-m)** with a torque wrench.



10. Mark the bolt head with a white paint pen to complete the inspection procedure.





HYUNDAI Technical Service Bulletin

Group

CAMPAIGN

Number

10-01-032

SERVICE PROCEDURE - MDPS SOFTWARE UPDATE

NOTE: To verify the vehicle is affected, be sure to check the version of the MDPS ECU ROM ID with reference to the table below before attempting to update the MDPS ECU.

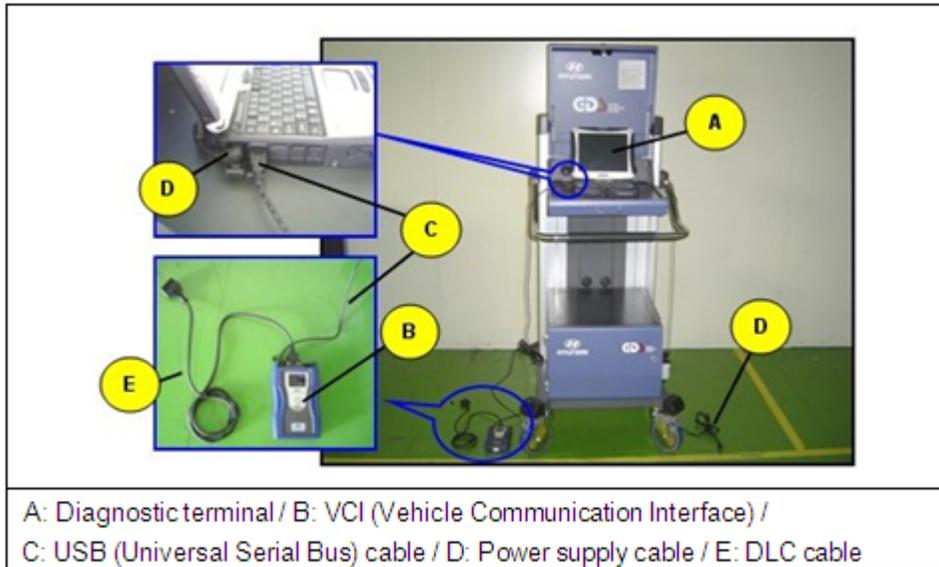
MDPS ECU ROM ID TABLE

MODEL	STEERING COLUMN P/N	ROM ID	
		PREVIOUS	NEW
2011 Sonata (YFA 2.4L)	56310-3Q200	4YFH0911	4YFJ1008
	56310-3Q400	4YFH0912	

CAUTION: During MDPS ECU update:

1. Make sure the vehicle's battery has reasonable charge by connecting a power supply to the vehicle's battery.
2. Turn off all lamps (do not leave head lamp switch in auto mode) and all accessories (including heater, A/C, blower, radio, seat warmer, defroster, etc.) to prevent battery discharge during the update.
3. Perform update with the ignition switch in the ON position.
4. Be careful not to disconnect any cables connected to the vehicle or scan tool during update.
5. Do not start the engine during update.
6. Do not turn off the ignition switch during update.

GDS Installation Procedure



1. Connect a power supply to the vehicle's battery to ensure adequate voltage during the update.
2. Connect the power supply cable to the diagnostic terminal.

NOTE: If attempting to perform the update with the power supply cable disconnected from the diagnostic terminal, make certain that the diagnostic terminal is charged enough for the update. If not, the update may fail in progress. Therefore, it is strongly recommended to connect the power supply cable to the diagnostic terminal during the update procedure.

3. Connect the USB cable between the VCI and the diagnostic terminal.

NOTE: When performing the update using the GDS, wireless communication between the VCI and the diagnostic terminal is NOT available. Therefore, be sure to connect the USB cable between the VCI and the diagnostic terminal.

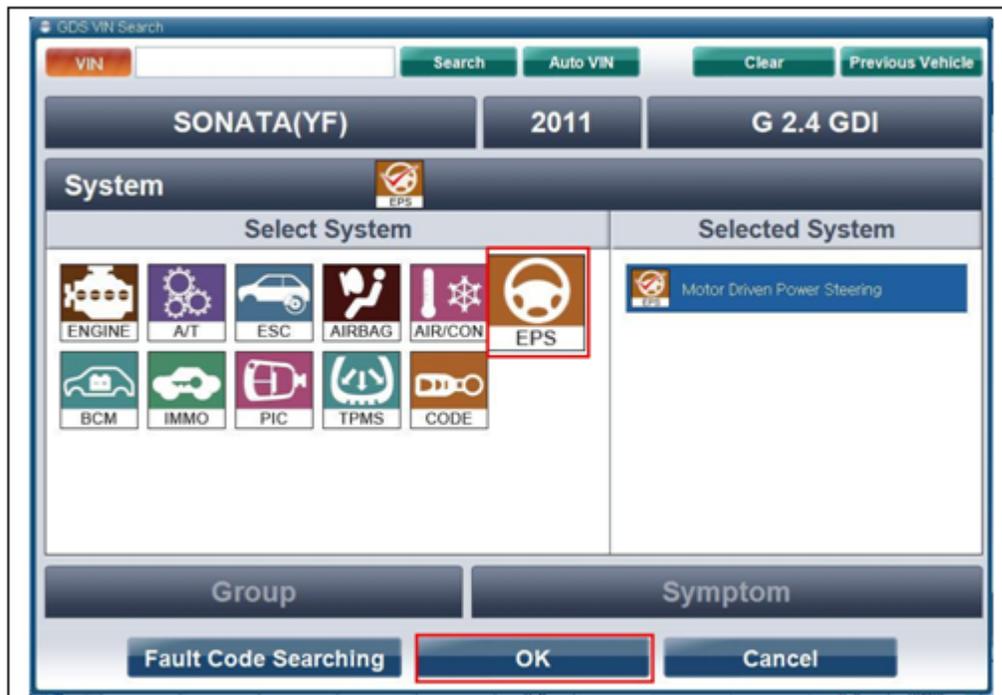
4. Connect the 16-pin DLC cable from the VCI into the vehicle's 16-pin connector under the driver side instrument panel.
5. Turn on the VCI and diagnostic terminal with the ignition key in the ON position. If equipped with button engine start system, push the engine start button twice WITHOUT depressing the brake pedal.

CAUTION: Do not start the engine.



AUTOMATIC UPDATE PROCEDURE

1. Choose **VIN** or **ECU Update** on the initial screen.
2. Enter the vehicle information by pressing the **VIN Auto Detect** button, entering the vehicle's VIN or selecting the vehicle model, model year, engine/fuel type and **EPS** as the system and then click **OK**.



3. Select **ECU Update** on the initial screen after entering the vehicle information.
4. Select **Auto Mode** then **EPS** in the left **ECU Update** column.
5. Read **Preparation** and click **OK**.
6. The GDS will read the vehicle's **ROM ID**.
7. After the **Current ROM ID** is displayed, select the **Update Event**, "**207.YFA MDPS UPDATE.**"
8. After clicking the **Update** button, read Information then click **OK**.
9. The vehicle battery voltage is checked to make sure it is at least 12 volts to ensure reliable update results. Click **OK** if the results indicate Voltage is OK.

CAUTION: If voltage is below 12 volts, click Cancel and then connect a power supply to the vehicle's battery to ensure adequate battery charge state for reliable update results.

10. Update will begin and the progress of the update will appear on the bar graph. Progress bar will update every few seconds. Check to ensure proper update progress. Update will occur until 100% is reached on the bar graph.
11. Turn the ignition key OFF for 10 seconds, place it back in the ON position and then click **OK** to continue according to Information displayed on the screen.
12. Click **OK** on the final screen, which indicates update is complete.
13. Check if any incidental **Diagnostic Trouble Codes (DTC)** have been created by the update and clear the **DTC(s)** present.
14. Start the engine to confirm proper operation of the vehicle.

MANUAL UPDATE PROCEDURE

CAUTION: Manual update should be performed only when automatic update fails.

CAUTION: If automatic update fails, turn the ignition key OFF for about 10 seconds, place it back in the ON position to reset the control unit before performing manual update.

1. Within the **ECU Update screen**, select **Manual Mode** in the left column, then select **Update Event #207**. Select the appropriate control unit part number with reference to the ROM ID Information Table and click **OK**.





HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	10-01-032

2. Enter the appropriate password from the table below then click **OK**.

MENU	PASSWORD
YFA MDPS : 56310-3Q200/400	3400

3. The vehicle battery voltage is checked to make sure it is at least 12 volts to ensure reliable update results. Click **OK** if the results indicate Voltage is OK.

CAUTION: If voltage is below 12 volts, click Cancel and then connect a power supply to the vehicle's battery to ensure adequate battery charge state for reliable update results.

- Update will begin and the progress of the update will appear on the bar graph. Progress bar will update every few seconds. Check to ensure proper update progress. Update will occur until 100% is reached on the bar graph.
- Turn the ignition key OFF for 10 seconds, place it back in the ON position and then click **OK** to continue according to Information displayed on the screen.
- Click **OK** on the final screen, which indicates update is complete.
- Check if any incidental **Diagnostic Trouble Codes (DTC)** have been created by the update and clear the **DTC (s)** present.
- Start the engine to confirm proper operation of the vehicle.

WARRANTY INFORMATION:

OP CODE	OPERATION	OP TIME
10BA28R0	STEERING COLUMN INSPECTION AND MDPS ECU UPDATE	0.4 M/H

NOTE: If the steering intermediate shaft and U-joint pinch bolts are replaced, submit an additional claim under normal warranty.

NOTE: Submit claim on campaign claim entry screen.



HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	10-01-032-1
Date	OCTOBER, 2010
Model	2011 SONATA (YF)

Subject **STEERING COLUMN INTERMEDIATE SHAFT CONNECTIONS INSPECTION (CAMPAIGN 097)**

CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY MGR	<input type="checkbox"/> SALES MANAGER

THIS BULLETIN SUPERSEDES TSB 10-01-032 TO UPDATE PART NUMBERS LISTED ON PAGE 2.

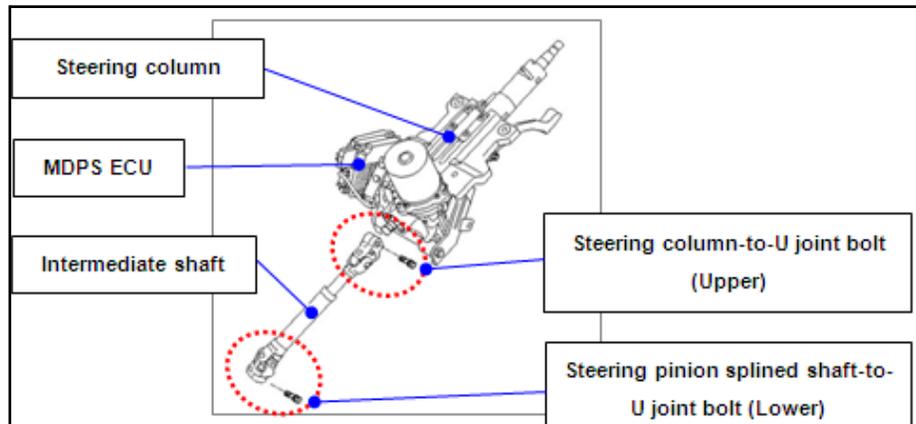
IMPORTANT: DEALERS MUST PERFORM THIS CAMPAIGN ON ALL AFFECTED VEHICLES IN STOCK BEFORE RETAIL DELIVERY AND WHENEVER AN AFFECTED VEHICLE IS IN THE SHOP FOR ANY MAINTENANCE OR REPAIR.

IMPORTANT: WHEN A VEHICLE ARRIVES AT THE SERVICE DEPARTMENT, ACCESS HYUNDAI MOTOR AMERICA'S "WARRANTY VEHICLE INFORMATION" SCREEN VIA WEBDCS TO IDENTIFY OPEN CAMPAIGNS.

IMPORTANT: GDS UNIT MUST BE UPDATED TO VERSION 1.09.05. UPDATING INSTRUCTIONS CAN BE FOUND AT WWW.HMASERVICE.COM OR CONTACT GIT AMERICA AT 1-888-437-0308.

DESCRIPTION:

This bulletin provides the recall Campaign 097 procedure for inspecting to ensure that the steering column and the upper intermediate shaft universal joint (U joint), and the steering pinion splined shaft and the lower intermediate shaft U joint are properly connected and that both attaching bolts are tightened to the specified torque.



Additionally, a procedure is provided to update the MDPS software.

VEHICLES AFFECTED:

Model: 2011MY Sonata (YF) 2.4L

Production Date Range: December 11, 2009 through September 10, 2010

VIN Range: 5NPEC4AC6BH000216 ~ 5NPEB4AC8BH151446

PARTS REQUIRED:

PART	FIGURE	REMARK
<p>White paint pen</p> <p>Examples:</p> <ul style="list-style-type: none">- Markal Pro-Line HP 96960 - White- Other white touch up paint pens such as 00284-02011JR (YF Sonata White Pearl)		<p>Mark the steering shaft U-joint pinch bolt heads (upper and lower) after inspection.</p> <p>For information on local parts availability for Markal paint pens visit: http://www.markal.com</p>
<p>Steering column intermediate shaft</p> <p>P/N: 56400-3Q000</p>		<p>Inspect the threads in the upper and lower U-joints for damage.</p>
<p>Bolt, upper intermediate shaft universal joint.</p> <p>P/N: 56415-3Q000</p>		<p>Inspect for damage and torque to spec: 39.8~47.0 lb-ft</p>
<p>Bolt, lower intermediate shaft universal joint.</p> <p>P/N: 56415-3W000 (with thread locking compound).</p>		<p>Inspect for damage and torque to spec: 23.9~27.5 lb-ft</p>



HYUNDAI Technical Service Bulletin

Group

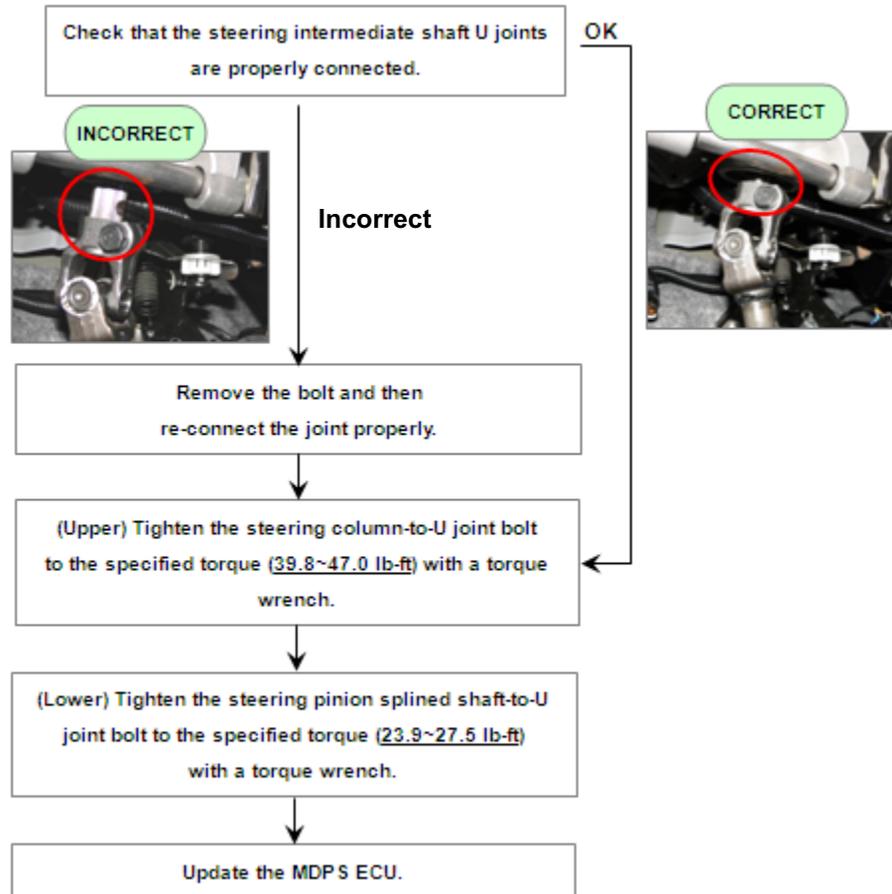
CAMPAIGN

Number

10-01-032-1

SERVICE PROCEDURE:

FLOW CHART



STEERING COLUMN INSPECTION PROCEDURE - STEERING COLUMN TO U-JOINT

(UPPER END OF STEERING INTERMEDIATE SHAFT)

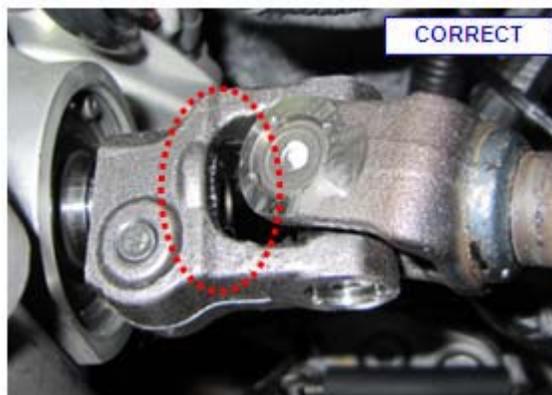
1. Inspect all 4 U-joint bearing caps. Turn the steering wheel to visually access them. Ensure they are properly fixed in the yoke by the four indentations. If the caps are loose, replace the steering intermediate shaft assembly.

NOTE: If the shaft is replaced, submit a claim (in addition to the campaign claim) under normal warranty.



2. Visually check that the steering column and the U joint are properly connected as shown in the picture on the right.

NOTE: Look to verify that the end of the steering shaft protrudes about 1/8" into the void of the U-joint (see image). It is not seated properly if it does not protrude slightly.





HYUNDAI Technical Service Bulletin

Group

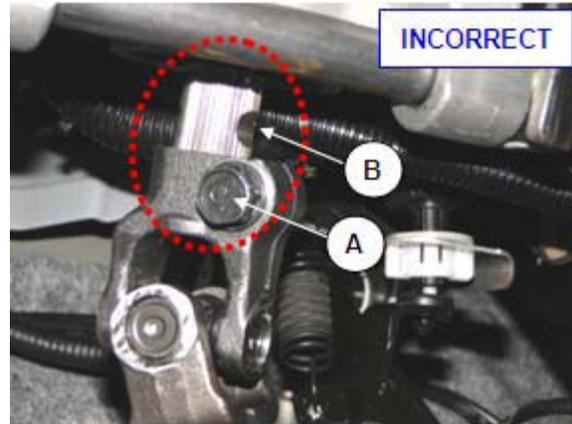
CAMPAIGN

Number

10-01-032-1

3. If the steering column and the U joint are improperly connected as shown in the picture on the right, re-connect the U joint to the steering column according to the steps below. If properly connected, go to step 8.

NOTE: The steering column-to-U joint bolt (A) must be fastened through the groove (B) in the end of the steering column.



4. Remove the steering column-to-U joint bolt.



5. Inspect the bolt for damage/ stripping/cross-threading. Inspect the corresponding threads in the U-joint. Replace both if damage is found.

NOTE: If the bolt and intermediate shaft are replaced, submit a claim (in addition to the campaign claim) under normal warranty.



6. Pull the U joint up until the bolt hole in the U joint is aligned with the groove in the end of the steering column.



7. Insert the steering column-to-U joint bolt into the bolt hole and check that the bolt passes through the groove.



8. Torque the steering column-to-U joint bolt to **39.8~47.0 lb-ft, (53.9~63.7 N-m, 5.5~6.5 kgf-m)** with a torque wrench.





HYUNDAI Technical Service Bulletin

Group

CAMPAIGN

Number

10-01-032-1

9. Mark the bolt head with a white paint pen to complete inspection procedure.



STEERING COLUMN INSPECTION PROCEDURE - STEERING PINION SPLINED SHAFT TO U-JOINT

(LOWER END OF STEERING INTERMEDIATE SHAFT)

1. Pull back carpet to access lower end of steering intermediate shaft.
2. Inspect all 4 U-joint bearing caps. Turn the steering wheel to visually access them. Ensure they are properly fixed in the yoke by the four indentations. If the caps are loose, replace the steering intermediate shaft assembly.

NOTE: If the shaft is replaced, submit a claim (in addition to the campaign claim) under normal warranty.



3. Visually check that the steering pinion splined shaft and the U joint are properly connected as shown in the picture on the right.

NOTE: Look to verify that the end of the splined shaft protrudes about 1/4" into the void of the U-joint (see image). It is not seated properly if it does not protrude slightly.





HYUNDAI Technical Service Bulletin

Group

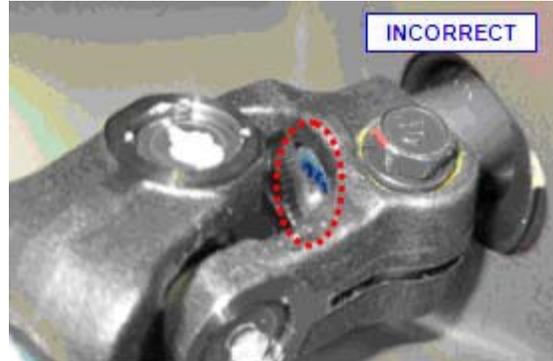
CAMPAIGN

Number

10-01-032-1

4. If the splined shaft and the U joint are improperly connected as shown in the picture on the right, re-connect the U joint to the steering column according to the below steps. If properly connected, go to step 9.

NOTE: The steering pinion splined shaft-to-U joint bolt must be fastened through the groove in the end of the splined shaft.



5. Remove the steering column-to-U joint bolt.



6. Inspect the bolt for damage/ stripping/cross-threading. Inspect the corresponding threads in the U-joint. Replace both if damage is found.

NOTE: If the bolt and intermediate shaft are replaced, submit a claim (in addition to the campaign claim) under normal warranty.



7. Push the U joint onto the splined shaft until the bolt hole in the U joint is aligned with the groove in the splined shaft.
8. Insert the bolt into the bolt hole and check that the bolt passes through the groove.
9. Torque the steering pinion splined shaft-to-U joint bolt to **23.9~27.5 lb-ft, (32.4~37.3 N-m, 3.3~3.8 kgf-m)** with a torque wrench.



10. Mark the bolt head with a white paint pen to complete the inspection procedure.





HYUNDAI Technical Service Bulletin

Group

CAMPAIGN

Number

10-01-032-1

SERVICE PROCEDURE - MDPS SOFTWARE UPDATE

NOTE: To verify the vehicle is affected, be sure to check the version of the MDPS ECU ROM ID with reference to the table below before attempting to update the MDPS ECU.

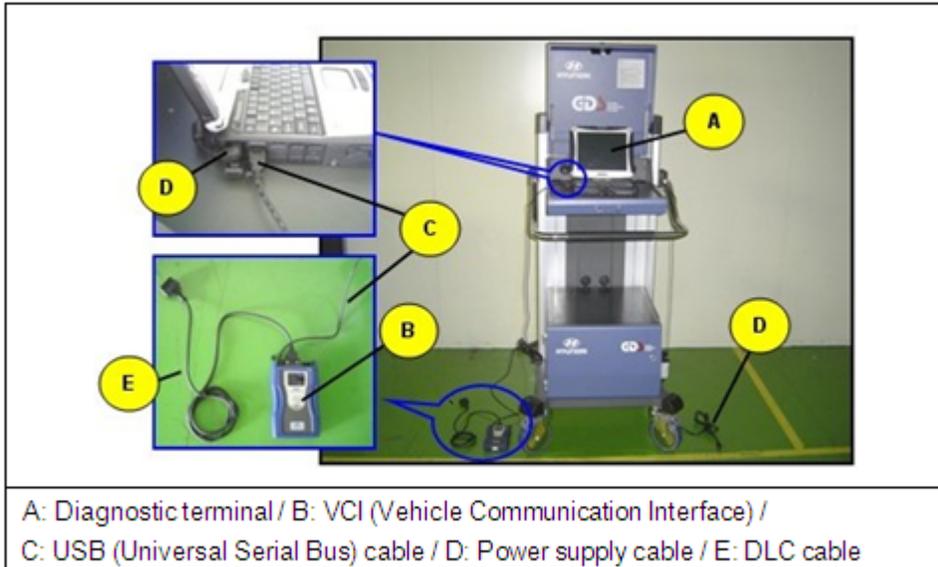
MDPS ECU ROM ID TABLE

MODEL	STEERING COLUMN P/N	ROM ID	
		PREVIOUS	NEW
2011 Sonata (YFA 2.4L)	56310-3Q200	4YFH0911	4YFJ1008
	56310-3Q400	4YFH0912	

CAUTION: During MDPS ECU update:

1. Make sure the vehicle's battery has reasonable charge by connecting a power supply to the vehicle's battery.
2. Turn off all lamps (do not leave head lamp switch in auto mode) and all accessories (including heater, A/C, blower, radio, seat warmer, defroster, etc.) to prevent battery discharge during the update.
3. Perform update with the ignition switch in the ON position.
4. Be careful not to disconnect any cables connected to the vehicle or scan tool during update.
5. Do not start the engine during update.
6. Do not turn off the ignition switch during update.

GDS Installation Procedure



1. Connect a power supply to the vehicle's battery to ensure adequate voltage during the update.
2. Connect the power supply cable to the diagnostic terminal.

NOTE: If attempting to perform the update with the power supply cable disconnected from the diagnostic terminal, make certain that the diagnostic terminal is charged enough for the update. If not, the update may fail in progress. Therefore, it is strongly recommended to connect the power supply cable to the diagnostic terminal during the update procedure.

3. Connect the USB cable between the VCI and the diagnostic terminal.

NOTE: When performing the update using the GDS, wireless communication between the VCI and the diagnostic terminal is NOT available. Therefore, be sure to connect the USB cable between the VCI and the diagnostic terminal.

4. Connect the 16-pin DLC cable from the VCI into the vehicle's 16-pin connector under the driver side instrument panel.
5. Turn on the VCI and diagnostic terminal with the ignition key in the ON position. If equipped with button engine start system, push the engine start button twice WITHOUT depressing the brake pedal.

CAUTION: Do not start the engine.



HYUNDAI Technical Service Bulletin

Group

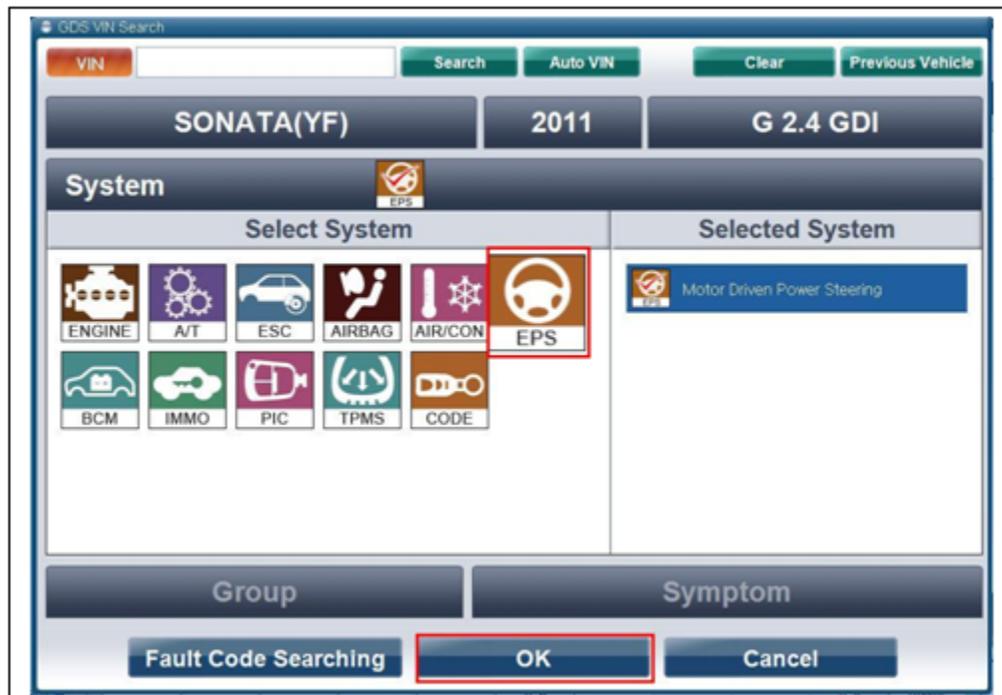
CAMPAIGN

Number

10-01-032-1

AUTOMATIC UPDATE PROCEDURE

1. Choose **VIN** or **ECU Update** on the initial screen.
2. Enter the vehicle information by pressing the **VIN Auto Detect** button, entering the vehicle's VIN or selecting the vehicle model, model year, engine/fuel type and **EPS** as the system and then click **OK**.



3. Select **ECU Update** on the initial screen after entering the vehicle information.
4. Select **Auto Mode** then **EPS** in the left **ECU Update** column.
5. Read **Preparation** and click **OK**.
6. The GDS will read the vehicle's **ROM ID**.
7. After the **Current ROM ID** is displayed, select the **Update Event**, "**207.YFA MDPS UPDATE.**"
8. After clicking the **Update** button, read Information then click **OK**.
9. The vehicle battery voltage is checked to make sure it is at least 12 volts to ensure reliable update results. Click **OK** if the results indicate Voltage is OK.

CAUTION: If voltage is below 12 volts, click Cancel and then connect a power supply to the vehicle's battery to ensure adequate battery charge state for reliable update results.

10. Update will begin and the progress of the update will appear on the bar graph. Progress bar will update every few seconds. Check to ensure proper update progress. Update will occur until 100% is reached on the bar graph.
11. Turn the ignition key OFF for 10 seconds, place it back in the ON position and then click **OK** to continue according to Information displayed on the screen.
12. Click **OK** on the final screen, which indicates update is complete.
13. Check **all systems** for any incidental **Diagnostic Trouble Codes (DTCs)**. Clear any **DTC(s)** present.
14. Start the engine to confirm proper operation of the vehicle.

MANUAL UPDATE PROCEDURE

CAUTION: Manual update should be performed only when automatic update fails.

CAUTION: If automatic update fails, turn the ignition key OFF for about 10 seconds, place it back in the ON position to reset the control unit before performing manual update.

1. Within the **ECU Update screen**, select **Manual Mode** in the left column, then select **Update Event #207**. Select the appropriate control unit part number with reference to the ROM ID Information Table and click **OK**.





HYUNDAI Technical Service Bulletin

Group	CAMPAIGN
Number	10-01-032-1

2. Enter the appropriate password from the table below then click **OK**.

MENU	PASSWORD
YFA MDPS : 56310-3Q200/400	3400

3. The vehicle battery voltage is checked to make sure it is at least 12 volts to ensure reliable update results. Click **OK** if the results indicate Voltage is OK.

CAUTION: If voltage is below 12 volts, click Cancel and then connect a power supply to the vehicle's battery to ensure adequate battery charge state for reliable update results.

4. Update will begin and the progress of the update will appear on the bar graph. Progress bar will update every few seconds. Check to ensure proper update progress. Update will occur until 100% is reached on the bar graph.

5. Turn the ignition key OFF for 10 seconds, place it back in the ON position and then click **OK** to continue according to Information displayed on the screen.

6. Click **OK** on the final screen, which indicates update is complete.

7. Check **all systems** for any incidental **Diagnostic Trouble Codes (DTCs)**. Clear any **DTC(s)** present.

8. Start the engine to confirm proper operation of the vehicle.

WARRANTY INFORMATION:

OP CODE	OPERATION	OP TIME
10BA28R0	STEERING COLUMN INSPECTION AND MDPS ECU UPDATE	0.4 M/H

NOTE: If the steering intermediate shaft and U-joint pinch bolts are replaced, submit an additional claim under normal warranty.

NOTE: Submit claim on campaign claim entry screen.

MOTOR VEHICLE RECALL

Dear 2011 Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2011 Hyundai Sonata vehicles produced during the period beginning December 11, 2009 through September 10, 2010. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- The steering wheel and steering column are connected to the steering gear assembly under the vehicle through an intermediate shaft. Universal joints connect the upper end of the intermediate shaft to the steering column and the lower end of the intermediate shaft to the steering gear. Some vehicles may have improperly assembled or loose steering column intermediate shaft universal joint connections. If your vehicle has an improper or loose connection, you may hear noises when steering or notice that the steering feels loose or less responsive. These are indications your vehicle should be serviced. If these signals are undetected or unheeded, the connection between the steering wheel and steering gear may separate. If that happens, you would lose the ability to steer the front wheels, which may increase the risk of a vehicle crash.

What will Hyundai do?

- We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will inspect the steering column intermediate shaft universal joint connections for proper assembly and torque. If any deficiencies are found during the inspection, they will be corrected. In addition to inspecting the steering column intermediate shaft universal joint connections, the Hyundai dealer will update the power steering software to ensure that steering wheel vibration or shaking will not occur as a result of a motor driven power steering malfunction. If a power steering malfunction were to occur, manual steering is still operative and an EPS (Electric Power Steering) warning light will illuminate indicating that the power steering is not operating properly.

Both procedures will be performed at no charge to you. Repairs should take less than an hour. When you make an appointment, please confirm if the dealer's schedule will allow the work to be performed while you wait.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

September 21, 2010, Updated October 12, 2010

TO: ALL HYUNDAI DEALER PRINCIPALS/GENERAL MANAGERS:
ALL HYUNDAI DEALERSHIP SERVICE MANAGERS:
ALL HYUNDAI DEALERSHIP PARTS MANAGERS:
ALL HYUNDAI DEALERSHIP SALES MANAGERS:

SUBJECT: Recall Campaign 097 - 2011 MY Sonata Steering Column Intermediate Shaft Connections Inspection - TSB# 10-01-032-1

Hyundai Motor America is conducting a Recall to inspect and confirm that the steering column and the upper intermediate shaft universal joint (U-joint) and the steering pinion splined shaft and the lower intermediate shaft U-joint are properly connected and that both attaching bolts are tightened to the specified torque on certain 2011 Model Year Sonata vehicles. Technical Service Bulletin #10-01-032-1 provides a procedure to conduct this inspection.

Additionally, a procedure is provided in TSB# 10-01-032-1 to update the Motor Driven Power Steering (MDPS) software.

IMPORTANT NOTE: Dealers are required to perform this campaign on all affected vehicles in dealer stock and before retail delivery to the customer.

In order to identify only those vehicles affected by Recall Campaign 097, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 097.

TSB #10-01-032-1, as well as the applicable MDPS software will be available on Hyundai's Website on September 21, 2010. It contains instructions on performing the service and submitting the campaign claim.

Customer notification letters will be mailed in weekly flights starting Thursday, October 14, 2010.

It is **IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED** so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: Tuesday, September 21, 2010
SUBJECT: **Recall Campaign 097 - 2011 MY Sonata Steering Column
Intermediate Shaft Connections Inspection - TSB# 10-01-032**

Hyundai Motor America is conducting a Recall to inspect and confirm that the steering column and the upper intermediate shaft universal joint (U-joint) and the steering pinion splined shaft and the lower intermediate shaft U-joint are properly connected and that both attaching bolts are tightened to the specified torque on certain 2011 Model Year Sonata vehicles. Technical Service Bulletin #10-01-032 provides a procedure to conduct this inspection.

Additionally, a procedure is provided in TSB# 10-01-032 update the Motor Driven Power Steering (MDPS) software.

IMPORTANT NOTE: Dealers are required to perform this campaign on all affected vehicles in dealer stock before retail delivery to the customer.

In order to identify only those vehicles affected by Recall Campaign 097, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 097.

TSB #10-01-032, as well as the applicable MDPS software, will be available on Hyundai's Website on September 21, 2010. It contains instructions on performing the service and submitting the campaign claim.

Customer notification letters will be mailed in the near future.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: **October 13, 2010**
SUBJECT: **Recall Campaign 097 - 2011 MY Sonata Steering Column
Intermediate Shaft Connections Inspection - Revised TSB# 10-01-
032-1**

Hyundai Motor America has published a revised Recall Campaign 097 Technical Service Bulletin #10-01-032-1. The revised Technical Service Bulletin was posted on HyundaiDealer.com on October 13, 2010.

IMPORTANT NOTE: Dealers are required to perform this campaign on all affected vehicles in dealer stock and before retail delivery to the customer.

In order to identify only those vehicles affected by Recall Campaign 097, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 097.

Customer notification letters will be mailed in **weekly flights starting Thursday, October 14, 2010.**

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

SERVICE ALERT

TO: Svc Managers, Parts Managers, Wrty. Administrator
FROM: Hyundai Motor America
ALERT TITLE: Recall Campaign 097 - TSB 10-01-XXX
POSTING DATE: September 21, 2010
ALERT TYPE: Service Campaign
TSB#: TSB# 10-01-032

ALERT MESSAGE: **Recall Campaign 097 - TSB #10-01-032 - available on HyundaiService.com**

Hyundai Motor America is conducting a Recall to inspect and confirm that the steering column and the upper intermediate shaft universal joint (U-joint) and the steering pinion splined shaft and the lower intermediate shaft U-joint are properly connected and that both attaching bolts are tightened to the specified torque on certain 2011 Model Year Sonata vehicles. Technical Service Bulletin #10-01-032 provides a procedure to conduct this inspection.

Additionally, a procedure is provided in TSB# 10-01-032 to update the Motor Driven Power Steering (MDPS) software.

PARTS ORDER INSTRUCTIONS: 2 paint tubes shipped to every dealer the week of September 20, 2010. Additional information obtaining the paint tubes can be found on TSB #10-01-032 (page 2 of 15).

SERVICE PROCEDURE: TSB# 10-01-032 posted September 21, 2010. Applicable software posted September 21, 2010.

IMPORTANT NOTE: Dealers are required to perform this campaign on all affected vehicles in dealer stock or before retail delivery to the customer.

PE10-035

HYUNDAI – KIA

10-27-2010

ATTACHMENT E

Quality Information Report

Model Code YF	Subject Code* CHASSIS	Severity Code 10	HMA Report Number QAYF-C-100319		
Creation date/time/user: 03/15/2010 06:55:28 PM by Christopher Hu		Analyst:* Christopher Hu	Co-analyst(s):	Modified date/time/user: 03/15/2010 05:55:28 PM by	
Distributor* HMA	Country* USA	Vendor Info	Causal part No 56400	Attachments No <input type="checkbox"/> Movie <input type="checkbox"/> Photo <input type="checkbox"/> Part <input type="checkbox"/> Other	
Model* SONATA	Engine or Transmission #* 5NPEC4AC6BH [REDACTED]	Lot #	Production Date* (MM/DD/YY) 01/26/10		
VIN* 5NPEC4AC6BH [REDACTED]	Mileage* 234	Repair Date (MM/DD/YY) 03/08/10	Delivery Date* (MM/DD/YY) 03/06/10		
Subject* [A] YF Sonata Steering Column Loose (EARLY WARNING) - HMMA					

Types of QIR					
<input type="checkbox"/> General	<input checked="" type="checkbox"/> Early Warning	<input type="checkbox"/> Serviceability	<input type="checkbox"/> Port	<input type="checkbox"/> Monitoring	<input type="checkbox"/> VDS

Condition:

Date: Report Number : QAYF-C-100319

- Customer statement:
- Technician statement:
- Customer driving habit / operation condition:
- Road condition:
- Weather condition:
- Vehicle speed:
- Number of passengers:
- Region:
- Other comments:

Analysis:

Date: Report Number : QAYF-C-100319

Corrective Action:

Date: Report Number : QAYF-C-100319

- Dealer fix:
- Repair procedure:

Comments and Recommendations:

Date: Report Number : QAYF-C-100319

- Production C/M:
- Port action:
- Field fix:
- TSB:
- Other comment:

Attachments:

Date:

Report Number : QAYF-C-100319



(QAYF-C-xxxxxx) [A] YF Sonata Steering Column Loose.PPT

Hyundai Quality Information Report

Subject: [A] YF Sonata Steering Column Loose (EARLY WARNING) - HMMA

Mark "X"	General	Early Warning	Serviceability	Port	IQS	VDS	HSI
QIR Type		X			X		

Model Code	Subject Code	Severity	Report Number
(YF) Sonata	Chassis	10	QAYF-C-xxxxxx
VIN	Prod Date	Repair Date	Nature Code
5NPEC4AC6BH [REDACTED]	01/26/10	03/08/10	N33
Causal Part # (1st 5)	Delivery Date	Mileage	Cause Code
56400	03/06/10	234	C29

1. Issue Description

- Customer stated steering is loose.
- Technician found that the intermediate shaft universal joint had separated.
- Dealer to replace intermediate shaft to repair.

2. Part Analysis

- Dealer technician found intermediate shaft had separated from the base of the steering column.
- This condition completely disables the ability to steer.



3. Data Analysis

Suspect Prod Date Range	N/A
-------------------------	-----

- 1 warranty claims for this condition.
- 2 Techline cases:
 - Case 1: This one.
 - Case 2: Customer complaint of noise; technician discovers loose bolt at intermediate shaft U-joint.

4. HMA Request

- HMA requests HMMA to investigate tightening process at the factory for intermediate shaft U-joint bolt.
- HMMA to provide countermeasure implementation information and date.

HMA Request	YES	NO
C/M Part		X
Field Fix TSB		X
Port Campaign		X
Dealer Campaign		X

Item	Date
QIR Issued	
Part Sent	
QIS Received	

Item	Date
C/M	
Details	

C/100 (Claims)	Cost (\$/Claim)	Techline	FSE	Buybacks
0.01 (1)	\$384 (\$384)	2	1	0

IQS	Mimic

Prev QIR

Incident Parts Available	
Part # (s)	Qty
56400-3Q000	1

*Current MY data ONLY

PE10-035

HYUNDAI – KIA

10-27-2010

ATTACHMENT K

Parts Supplier Information

ATTACHMENT K
 Hyundai's Response to PE10-035, NVS-213kmb

PART NO.	COMMODITY	MANUFACTURER	PERSON IN CHARGE	PHONE NO.	ADDRESS
56400 3Q000	U/JOINT ASSY	Namyang Industry	Lee, Gyu Hwan Manager	031-494-2222	390 Moknae-dong, Danwon-gu, Ansan, Gyeonggi-do, Korea
56415 1C000	PINCH BOLT (M8) (JOINT+Gear box)	Sunil Dyfas Corporation	Choi, Gyo Sun G/Manager	043-530-1754	767-3, KWANGHEIWON-RI, KWANGHEIWON-MYUN, JINCHEON-GUN, CHOONGBUK, KOREA
56415 3W000	PINCH BOLT (M8) (JOINT+Gear box)				
56415 3Q000	PINCH BOLT (M10) (MDPS+U/JOINT)	Youngsin Metal Industrial Co.	Jo, Myung Gil Deputy GM	031-680-8700	593,Manho-Ri,Poseung- Myun,Pyongtack- Si,Kyunggi-Do,Korea

PE10-035

HYUNDAI – KIA

10-27-2010

ATTACHMENT L

Torque Values



MDPS DATA SEARCH

POWER #1	POWER #2	COLM #1	COLM #2
ON	ON	ON	ON

DATE 2009-11-23 01 00 00 ~ 2009-11-23 23 29 59				SERVER MAIN	DATABASE TRACE	STATION STATION 450	COMMAND SEARCH CLEAR EXCEL
RESULT ALL	PART ALL	CONDITION #1 ClientBarcode yf2.332709.20014	CONDITION #2 [Empty]	CONDITION #3 [Empty]			

Line NO	DATE	BARCODE					Station		Reference			
		Housing	Column	Motor	ECU	U-Joint	OK	NEXT	Housing	Column	Drive	
1	2009-11-23 10:01:32	H1A10911160136	Q209110710692	50932020133053	AB001751	U1 0911172037	3	1	900	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA

VIN [REDACTED]



MDPS DATA SEARCH

POWER #1	POWER #2	COLM #1	COLM #2
ON	ON	ON	ON

DATE 2009-11-23 01 00 00 ~ 2009-11-23 23 29 59		SERVER MAIN	DATABASE TRACE	STATION STATION 440	COMMAND SEARCH CLEAR EXCEL
RESULT ALL	PART ALL	CONDITION #1 [] DEL	CONDITION #2 [] DEL	CONDITION #3 [] DEL	

No	DATE	BARCODE					Line NO	Station		Reference		
		Housing	Column	Motor	ECU	U-Joint		OK	NEXT	Housing	Column	Drive
10	2009-11-23 09:56:20	H1A10911160160	Q209110710552	50932020134050	AB001750	U1 0911171058	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
11	2009-11-23 09:57:00	H1A10911160114	Q209110710702	50932020143052	AB001754	U1 0911172114	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
12	2009-11-23 09:57:40	H1A10911150546	Q209110710632	50932020120056	AB001753	U1 0911172002	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
13	2009-11-23 09:59:12	H1A10911160569	Q209110710682	50932020131059	AB001755	U1 0911172031	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
14	2009-11-23 10:09:27	H1A10911160136	Q209110710692	50932020133053	AB001751	U1 0911172037	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
15	2009-11-23 10:01:15	H1A10911160220	Q209110710932			0911172042	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
16	2009-11-23 10:03:21	H1A10911150548	Q209110710842	VIN		0911171021	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
17	2009-11-23 10:04:01	H1A10911150579	Q209110710652			0911121009	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
18	2009-11-23 10:07:11	H1A10911160163	Q209111211062	50932020130054	AB001741	U1 0911121092	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
19	2009-11-23 10:11:23	H1A10911150569	Q209111110172	50932020110052	AB001738	U1 0911121065	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
20	2009-11-23 10:15:24	H1A10911150505	Q209110710962	50932020114051	AB001747	U1 0911091065	3	1	450	15.LYF.TA22	DA+NA.LHD.YF	DA+NA.YF.LHD.TA
21	2009-11-23 10:17:52	H1A10911160113	Q409111212912	50932020115054	AB001743	U1 0911091066	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
22	2009-11-23 10:21:35	H1A10911160515	Q409111212902	50932020097053	AB001764	U1 0911091068	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
23	2009-11-23 10:22:12	H1A10911160081	Q409111212932	50932020109051	AB001752	U1 0911091075	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
24	2009-11-23 10:23:02	H1A10911160133	Q409111212922	50932020095053	AB001749	U1 0911091074	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
25	2009-11-23 10:23:43	H1A10911150429	Q409111212942	50932020085052	AB001742	U1 0911091078	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
26	2009-11-23 10:24:51	H1A10911160138	Q409111212972	50932020112052	AB002224	U1 0911091080	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
27	2009-11-23 10:25:57	H1A10911160159	Q409111212962	50932020107053	AB002258	U1 0911091072	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
28	2009-11-23 10:27:00	H1A10911150515	Q409111212952	50932020094051	AB002257	U1 0911121084	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
29	2009-11-23 10:32:06	H1A10911150570	Q409111212832	50932020108051	AB002260	U1 0910011066	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
30	2009-11-23 10:32:46	H1A10911150517	Q409111212822	50932020105051	AB002223	U1 0910011021	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
31	2009-11-23 10:42:22	H1A10911150560	Q409111212852	50932020084053	AB002168	U1 0910011048	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
32	2009-11-23 10:43:01	H1A10911150424	Q409111212862	50932020083051	AB002262	U1 0910011062	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
33	2009-11-23 10:45:08	H1A10911150100	Q409111212882	50932020104052	AB002278	U1 0910011064	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
34	2009-11-23 10:46:57	H1A10911140971	Q409111212742	50932020090053	AB002281	U1 0910011081	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
35	2009-11-23 10:47:39	H1A10911150425	Q409111212752	50932020102055	AB001762	U1 0910011008	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
36	2009-11-23 10:48:28	H1A10911150510	Q409111212872	50932020080055	AB001748	U1 0910011031	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA



MDPS DATA SEARCH

POWER #1	POWER #2	COLM #1	COLM #2
ON	ON	ON	ON

DATE 2009-11-23 01 00 00 ~ 2009-11-23 23 29 59	SERVER MAIN	DATABASE TRACE	STATION STATION 440	COMMAND SEARCH CLEAR EXCEL	
RESULT ALL	PART ALL	CONDITION #1 <input type="text"/> DEL	CONDITION #2 <input type="text"/> DEL		CONDITION #3 <input type="text"/> DEL

No	Dr	Origin				Machine Time	Id Operator	Pallet	Error Code	A/S	U-Joint		# 1						
		Drive	Housing	Column	Drive						BackWard Check	L/R Check	Torque			OK	Angle		
													OK	MIN	VAL		MAX	OK	MIN
10	1	3	3	3	15	0	11	-1	0	0	1	1	53.9	59	63.7	1	50	75.3	300
11	1	3	3	3	23.6	0	12	-1	0	0	1	1	53.9	58.9	63.7	1	50	145.9	300
12	1	3	3	3	7.8	0	30	-1	0	0	1	1	53.9	59	63.7	1	50	109.2	300
13	1	3	3	3	6.9	0	16	-1	0	0	1	1	53.9	58.8	63.7	1	50	89.3	300
14	1	3	3	3	23	0	3	-1	0	0	1	1	53.9	58.9	63.7	1	50	118.2	300
15	1	3	3	3	23	0	7	-1	0	0	1	1	53.9	59.1	63.7	1	50	74.4	300
16	1	3	3	3	23.7	0	17	-1	0	0	1	1	53.9	58.8	63.7	1	50	56.8	300
17	1	3	3	3	23.7	0	18	-1	0	0	1	1	53.9	58.8	63.7	1	50	78.2	300
18	1	3	3	3	23.7	0	29	-1	0	0	1	1	53.9	58.8	63.7	1	50	185.7	300
19	1	3	3	3	23.7	0	27	-1	0	0	1	1	53.9	59	63.7	1	50	82.9	300
20	1	3	3	3	23.1	0	13	-1	0	0	1	1	53.9	58.9	63.7	1	50	120.8	300
21	1	3	3	3	23.3	0	28	-1	0	0	1	1	53.9	59.1	63.7	1	50	140.8	300
22	1	3	3	3	3.8	0	6	-1	0	0	1	1	53.9	58.8	63.7	1	50	72.3	300
23	1	3	3	3	23.7	0	39	-1	0	0	1	1	53.9	58.9	63.7	1	50	137.8	300
24	1	3	3	3	23.7	0	5	-1	0	0	1	1	53.9	59.4	63.7	1	50	70.9	300
25	1	3	3	3	23.7	0	35	-1	0	0	1	1	53.9	58.9	63.7	1	50	101.9	300
26	1	3	3	3	23.7	0	21	-1	0	0	1	1	53.9	59	63.7	1	50	59.4	300
27	1	3	3	3	23.7	0	20	-1	0	0	1	1	53.9	58.9	63.7	1	50	163.7	300
28	1	3	3	3	23.7	0	1	-1	0	0	1	1	53.9	58.8	63.7	1	50	84.7	300
29	1	3	3	3	8.8	0	2	-1	0	0	1	1	53.9	58.8	63.7	1	50	91.7	300
30	1	3	3	3	23.4	0	19	-1	0	0	1	1	53.9	58.8	63.7	1	50	125.4	300
31	1	3	3	3	23.5	0	40	-1	0	0	1	1	53.9	58.9	63.7	1	50	98.9	300
32	1	3	3	3	22.8	0	22	-1	0	0	1	1	53.9	59	63.7	1	50	130.8	300
33	1	3	3	3	22.8	0	11	-1	0	0	1	1	53.9	58.9	63.7	1	50	122.6	300
34	1	3	3	3	10.9	0	12	-1	0	0	1	1	53.9	58.8	63.7	1	50	125.5	300
35	1	3	3	3	5.6	0	30	-1	0	0	1	1	53.9	58.8	63.7	1	50	109.1	300
36	1	3	3	3	10.2	0	26	-1	0	0	1	1	53.9	58.8	63.7	1	50	128.1	300

VIN [REDACTED]



MDPS DATA SEARCH

POWER #1	POWER #2	COLM #1	COLM #2
ON	ON	ON	ON

DATE 2009-10-01 20 30 00 ~ 2009-12-28 08 29 59				SERVER MAIN	DATABASE TRACE	STATION STATION 450
RESULT ALL	PART ALL	CONDITION #1 ClientBarcode YF4.334209.20115	CONDITION #2 [Empty]	CONDITION #3 [Empty]	COMMAND SEARCH CLEAR EXCEL	

DATE	BARCODE						Line NO	Station		Reference		
	Housing	Column	Motor	ECU	U-Joint	OK		NEXT	Housing	Column	Drive	
1	2009-12-08 10:19:28	H1 A1091 2030916	Q409120720182	50933820140052	AB009787	U1 0912071055	3	1	900	15 LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA

VIN [REDACTED]



MDPS DATA SEARCH

POWER #1 ON	POWER #2 ON	COLM #1 ON	COLM #2 ON
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DATE
 2009-12-07 20 30 00 ~ 2009-12-09 08 29 59

SERVER
 MAIN

DATABASE
 TRACE

STATION
 STATION 440

RESULT
 ALL

PART
 ALL

CONDITION #1
 DEL

CONDITION #2
 DEL

CONDITION #3
 DEL

COMMAND

SEARCH

CLEAR

EXCEL

	DATE	BARCODE					Line NO	Station		Reference		
		Housing	Column	Motor	ECU	U-Joint		OK	NEXT	Housing	Column	Drive
158	2009-12-08 10:12:24	H1 A10912030874	Q409120720132	50933920249049	AB009023	U1 0912071025	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
159	2009-12-08 10:13:21	H1 A10912030947	Q409120720122	50933820125053	AB009019	U1 0912071045	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
160	2009-12-08 10:14:08	H1 A10912030873	Q409120720142	50933820137055	AB009026	U1 0912071009	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
161	2009-12-08 10:14:51	H1 A10912030960	Q409120720152	50933820122053	AB009025	U1 0912071016	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
162	2009-12-08 10:16:09	H1 A10912030871	Q409120720072	50933820136055	AB009784	U1 0912071015	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
163	2009-12-08 10:17:06	H1 A10912020271	Q409120711172	50933920258053	AB009028	U1 0912071012	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
164	2009-12-08 10:18:30	H1 A10912030916	Q409120720182	50933820140052	AB009787	U1 0912071055	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
165	2009-12-08 10:19:26	H1 A10912030885	Q409120720032	50933820135054	AB009777	U1 0912071008	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
166	2009-12-08 10:21:19	H1 A10912030971	Q409120720212	50933920254051	AB009017	U1 0912071042	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
167	2009-12-08 10:22:10	H1 A10912030883	Q409120720042	5093382		071059	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
168	2009-12-08 10:23:01	H1 A10912030961	Q409120720052	5093382	VIN	071058	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
169	2009-12-08 10:23:44	H1 A10912030870	Q409120720082	5093382		071023	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
170	2009-12-08 10:24:26	H1 A10912030878	Q409120720062	50933820115053	AB009792	U1 0912071047	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
171	2009-12-08 10:25:08	H1 A10912030910	Q409120720092	50933820091052	AB009795	U1 0912071017	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
172	2009-12-08 10:25:57	H1 A10912030880	Q409120720102	50933820132055	AB009796	U1 0912071053	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
173	2009-12-08 10:26:47	H1 A10912030913	Q409120720112	50933820117053	AB009798	U1 0912071048	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
174	2009-12-08 10:27:32	H1 A10912030782	Q409120721272	50933820110053	AB009785	U1 0912071020	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
175	2009-12-08 10:28:32	H1 A10912030879	Q409120721282	50933820107052	AB009800	U1 0912071060	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
176	2009-12-08 10:43:24	H1 A10912030884	Q409120721262	50933820088053	AB009803	U1 0912071044	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
177	2009-12-08 10:44:10	H1 A10912030774	Q409120721232	50933820129048	AB009805	U1 0912071021	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
178	2009-12-08 10:47:43	H1 A10912030778	Q409120720012	50933820105052	AB009808	U1 0912071049	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
179	2009-12-08 10:48:26	H1 A10912030867	Q409120710022	50933820128052	AB009793	U1 0912071013	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
180	2009-12-08 10:49:11	H1 A10912030732	Q409120710032	50933820103055	AB009810	U1 0912071004	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
181	2009-12-08 10:51:34	H1 A10912030675	Q409120720162	50933820114048	AB009809	U1 0912061292	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
182	2009-12-08 10:53:17	H1 A10912020435	Q409120721312	50933820102053	AB009814	U1 0912071280	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
183	2009-12-08 10:54:06	H1 A10912030488	Q409120721322	50933820077051	AB009812	U1 0912071035	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA
184	2009-12-08 10:54:59	H1 A10912030715	Q409120721292	50933820076056	AB009818	U1 0912071001	3	1	450	15.LYF.TA22	DA+NE.LHD.YF	DA+NE.YF.LHD.TA



MDPS DATA SEARCH

POWER #1 ON	POWER #2 ON	COLM #1 ON	COLM #2 ON
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DATE: 2009-12-07 20:30:00 ~ 2009-12-09 08:29:59

SERVER: MAIN DATABASE: TRACE STATION: STATION 440

RESULT: ALL PART: ALL

CONDITION #1: [] [DEL]

CONDITION #2: [] [DEL]

CONDITION #3: [] [DEL]

COMMAND

SEARCH

CLEAR

EXCEL

	Drive	Machine Time	Id Operator	Pallet	Error Code	A/S	U-Joint		# 1								#1	#2
							BackWard Check	L/R Check	Torque			Angle						
									OK	MIN	VAL	MAX	OK	MIN	VAL	MAX		
158	3	4	0	22	-1	0	0	1	1	53.9	58.9	63.7	1	50	106.4	300		
159	3	24.6	0	38	-1	0	0	1	1	53.9	58.8	63.7	1	50	156.5	300		
160	3	22.4	0	17	-1	0	0	1	1	53.9	58.9	63.7	1	50	157.7	300		
161	3	22.7	0	29	-1	0	0	1	1	53.9	58.8	63.7	1	50	73.2	300		
162	3	7	0	16	-1	0	0	1	1	53.9	59.2	63.7	1	50	83.6	300		
163	3	22.3	0	37	-1	0	0	1	1	53.9	58.8	63.7	1	50	106.4	300		
164	3	1.8	0	9	-1	0	0	1	1	53.9	58.8	63.7	1	50	152.4	300		
165	3	22.4	0	20	-1	0	0	1	1	53.9	59.1	63.7	1	50	69.6	300		
166	3	22.2	0	VIN [REDACTED]			0	1	1	53.9	59.1	63.7	1	50	82.6	300		
167	3	22.7	0	VIN [REDACTED]			0	1	1	53.9	58.8	63.7	1	50	82.3	300		
168	3	22.2	0	VIN [REDACTED]			0	1	1	53.9	59	63.7	1	50	78.5	300		
169	3	22.1	0	13	-1	0	0	1	1	53.9	58.8	63.7	1	50	168.2	300		
170	3	35.9	0	30	-1	0	0	1	1	53.9	58.9	63.7	1	50	142.8	300		
171	3	22	0	1	-1	0	0	1	1	53.9	59.1	63.7	1	50	70.6	300		
172	3	34.8	0	23	-1	0	0	1	1	53.9	58.8	63.7	1	50	75	300		
173	3	22.2	0	28	-1	0	0	1	1	53.9	58.9	63.7	1	50	157.7	300		
174	3	8.9	0	39	-1	0	0	1	1	53.9	59	63.7	1	50	78.2	300		
175	3	32.4	0	32	-1	0	0	1	1	53.9	59	63.7	1	50	142.3	300		
176	3	22.6	0	31	-1	0	0	1	1	53.9	59	63.7	1	50	96.7	300		
177	3	22.6	0	14	-1	0	0	1	1	53.9	58.9	63.7	1	50	81.4	300		
178	3	1.7	0	5	-1	0	0	1	1	53.9	59.1	63.7	1	50	74.8	300		
179	3	1.7	0	4	-1	0	0	1	1	53.9	59.2	63.7	1	50	65.5	300		
180	3	1.7	0	40	-1	0	0	1	1	53.9	58.8	63.7	1	50	182	300		
181	3	17.7	0	2	-1	0	0	1	1	53.9	59	63.7	1	50	162.8	300		
182	3	7.7	0	25	-1	0	0	1	1	53.9	59.3	63.7	1	50	77.3	300		
183	3	18.5	0	19	-1	0	0	1	1	53.9	58.9	63.7	1	50	95.2	300		
184	3	22.3	0	11	-1	0	0	1	1	53.9	58.8	63.7	1	50	180.5	300		

PE10-035

HYUNDAI – KIA

10-27-2010

ATTACHMENT M

Repair Histories

Hyundai Motor America

10/18/2010

Warranty Vehicle Information

-----< VEHICLE CLAIM HISTORY >-----

Dealer Claim Code	Repair Order Number	Repair Date	Repair Mileage	Operation Description
IL061 89188E	089188	6/18/2010	3,400	SERVICE LOAN CAR CLAIM
IL061 89188B	089188	6/17/2010	3,400	W/SHIELD GLASS UPPER MLDG
IL061 89188C	089188	6/17/2010	3,400	LEVER ASSY-COMLETE
IL061 89188D	089188	6/17/2010	3,400	WHEEL ALIGNMENT (4 WHEEL)-ADJUS
IL061 085029	085029	3/09/2010	568	LATCH ASSY-FRONT DOOR BOTH
IL061 85029A	085029	3/09/2010	568	ECM UPDATE P0605/2105/2110
IL061 85029B	085029	3/09/2010	568	YF IGNITION WIRING ROUTING
IL061 85029C	085029	3/09/2010	568	JOINT AND/OR COUPLING ASSY-UNIV
IL061 Q10411	084262	2/18/2010	9	PRE-DELIVERY INSPECTION/SERVICE

VIN#: 5NPEB4AC8BH [REDACTED] Sonata (YF) 2011 Wty Strt DT: 2/20/2010
Orig Owner: COLLINGBOURNE, PETER DMV Trnsfr DT:
Transmission : Automatic
Selling Dealer: IL061 ROSEN HYUNDAI

Hyundai Motor America 10/18/2010
Warranty Vehicle Information

-----< VEHICLE CLAIM HISTORY >-----

Dealer Claim Code	Repair Order Number	Repair Date	Repair Mileage	Operation Description
PA065 51498A	051498	3/08/2010	234	JOINT AND/OR COUPLING ASSY-UNIV
PA065 51498X	051498	3/08/2010	234	SERVICE LOAN CAR CLAIM
PA065 51135A	051135	2/23/2010	10	LATCH ASSY-FRONT DOOR(BOTH SIDES)
PA065 51135B	051135	2/23/2010	10	ECM UPDATE P0605/2105/2110
PA065 50915A	050915	2/17/2010	5	PRE-DELIVERY INSPECTION/SERVICE

VIN#: 5NPEC4AC6BH [REDACTED] Sonata (YF) 2011 Wty Strt DT: 3/06/2010
Orig Owner: ENDLICH, DOUGLAS E DMV Trnsfr DT:
Transmission : Automatic
Selling Dealer: PA065 CONICELLI HYUNDAI