Carson Trailer, Inc.
14831 South Maple Ave.
Gardena, Ca 90248
January 26, 2011

JAN 2 6 2011

U.S Department
Of Transportation
National Highway
Traffic Safety
Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Re: Reference Identification EQ10-010

Dear Sir or Madam:

We have received your letter regarding the Safety Recall from NORCOLD on the Refrigerator unit serial number 10577130 model 1210, and have located the Trailer it was installed in. The trailer VIN number 4HXCA44328C13538 is sitting in inventory at our factory in 14831 South Maple Ave. Gardena, Ca and has never been sold. This trailer was manufactured 8/21/08. We will make the necessary arrangements with NORCOLD immediately to have them install a thermocouple needed to improve the response time of this high temperature detection. Although I am unaware if we have had prior notification about this recall from NORCOLD or anyone else in the past, we will do everything in our power to get in compliance immediately. I have the letter from NORCOLD dated October 7, 2010 that arrived inside the envelope you sent along with this letter that is dated January 13, 2011.

Sincerely,

Jesse Rebollar
Warranty Manager

Carson Trailer
16521 S. Maple Ave
Gardena, CA 90248

Department of Transportation
National Highway Traffic Safety Administration
400 7th Street, SW
Washington DC

Carson Trailer
16521 S. Maple Ave
Gardena, CA 90248

RETURN TO SENDER
ADDRESSEE UNKNOWN
ADDRESSEE NOT AUTHORIZED
UNABLE TO LOCATE
INSUFFICIENT INFORMATION
NO LONGER AT THIS ADDRESS

Department of Transportation
National Highway Traffic Safety Administration
400 7th Street, SW
Washington DC

NIXIE 208 SC 1 .75 02/27/11
RETURN TO SENDER
NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD
BC: 90248152531 *0731-01047-27-19
90248@1525

Norcold, Inc.
Recall Department
PO Box 180
Sidney, OH 45365
Phone: 937-497-3037
Fax: 937-497-3085

High-Temperature Sensor Claim Form

Refrigerator Serial #

RECEIVED
FEB 18 2011

Service Facility Information

Name Carson Trailer Inc
Address 14831 S. Maple Ave
City Gardena State CA Zip 90248
Phone (310) 516-2606 Fax (310) 516-2678

Customer Information

Name Carson trailer Inc
Address 14831 S. Maple Ave
City Gardena State Ca Zip 90248
Phone (310) 516-2606 Fax (310) 516-2678

Vehicle Identification

Manufacturer Carson Trailer Inc
Model Name CARGO CA
Model Year 2008
VIN # 4HXCA4932BC1358

Refrigerator Identification

Model # 1210
Serial # 10577130
Cooling Unit Serial #

Repair Information

Part # 634737
Part Description Kit – High Temperature Sensor
Repair Performed Installed per enclosed instructions

Note: If a Cooling Unit leak is detected prior to installation, call 1-800-767-9101 for further authorization.

Reimbursement Information

Standard Time Allowance	0.5 Hrs.
Additional time (Must be approved in advance. Please call 1-800-767-9101) Authorization # 613139	
Hourly Labor Rate	$85.00
Time Allowance x Hourly Labor Rate	
Tax (If applicable)	
Total	

Notes

FOR NORCOLD RECALL - GEORGE STRASBURG
734.769.6000 x262

Service Facility & Customer Verification Of Repairs

Service Facility: I certify that I have performed the above repairs in accordance with Norcold instructions.

Service Facility Signature _____ Repair Date 2-7-11

Customer: I certify that my product has been serviced and it is operating to my satisfaction.

Customer Signature _____ Date 2/8/11

White - Norcold • Pink - Service Facility • Yellow - Customer

Part No. 634755B