PO Box 3359 ~ 59948 Downs Road ~ La Grande, OR 97850

NORTHWOOD MANUFACTURING

Voice: 541-962-6274 ~ 800-766-6274 ~ Fax: 541-962-6217

www.northwoodmfg.com

National Highway
Traffic Safety
Administration

March 2, 2011

Attention: Jennifer T. Timian

This letter is in reference to your safety recall #10E-049 that involves Norcold 1200 series refrigerators. We have been identified by Norcold as the purchaser of "one" of the defective refrigerators. Since the receipt of the recall notice, we have been trying to obtain from Norcold a purchase order number that would have been used by Northwood to purchase the refrigerator but, at the present time they are unable to supply the information. In the process of trying to find the refrigerator we have gone back through our records and could not find a purchase order or any good reason why we would purchase just one 1200 series refrigerator. We were not quite satisfied with our search results so we went to our drafting department and had them search for any modification that would have been done to the refrigerator cabinet prints from the time frames listed and could not find where any adjustment to accommodate the larger refrigerator was made.

So we seem to be at a stand still. Norcold has yet to provide us with any usable information and we are certain we did not install a 1200 series refrigerator in any of our recreation vehicles that were produced in the time period provided.

Please let me know if you need any more information.

Sincerely,

Matt Turley
Director of Service & Warranty