Coachcraft
BY MacDONALD

1370 BELINDA DRIVE * COLUMBUS, GA 31907
(706) 562-0510 (706) 561-7877 FAX

Fax

To: NHTSA

From: Nicole Norred

Fax: 202-366-7882

Pages: 3

Phone:

Date: 03/31/11

RE: EQ10-010

Per your request, I have researched our records to find the two customers who are involved in the safety recall 10E-049. Please find the attached letters; I prepared to send out to the customers, for your approval. Please let me know if there any changes that need to be made and when I can send the letters. If you have any questions, please feel free to give me a call.

Kindest regards,

Nicole Norred
Office Manager

CONFIDENTIAL

March 31, 2011

Michael Ballard
2000 30TH Avenue
Northport, AL 35476

RE: Norcold Safety Recall

Dear Mr. Ballard,

We have been notified by NHTSA that certain 1200 series refrigerators, manufactured by Norcold between January 1, 2003 and October 6, 2006, contain a safety related defect. Norcold stated that certain refrigerators contain either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures that could lead to fire. NHTSA assigned recall number 10E-049 to this matter. Our records show that Norcold model #1210IM serial # 12865787 was installed in your 2000 Blue Bird Wanderlodge in June 2010. Please notify Norcold at 1-800-543-1219 to get this recall resolved.

Sincerely,

Nicole Norred

CONFIDENTIAL

March 31, 2011

Michael Ballard
2000 30TH Avenue
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