Glenn Ehrgott

From: "Glenn Ehrgott" <glenn@traileroutlet.com>
Date: Wednesday, January 19, 2011 12:13 PM
To: <alexander.ansley@dot.gov>; <rmd.odi@dot.gov>; <gstrasburg@thetford.com>; <glenn@traileroutlet.com>
Subject: NHTSA Certified mail - NVS-215 EQ10-010 10E-049 Safety recall 10E-049

Mr. Alexander Ansley, NHTSA Glenn Ehrgott president , Performance Trailers Inc. 39 Old Ledgewood Road Flanders NJ 07836

We are in receipt of your letter Safety Recall 10E-049 Sent Via US Certified Mail and received 1-13-10
We take the safety of our customers very seriously, and are doing all we can to attempt to track down if we ever actually purchased a unit like this. If we have – and there is a record of it , a model, and shipping date would narrow our search to find the end user. So far attempts to procure this information from Norcold – who according to your letter indicates our purchase of a unit subject to this recall has not turned up any record.
We have been researching our records, and do not show the purchase of the equipment you indicate is the subject of this recall.
I have contacted the distribution companies we purchase items like this from: , Coast Distribution, and Stag Parkway where we may have purchased such an item, and they have no record of such a purchase.
I have contacted the Norcold Manufacturer , who is indicated in your letter of alleging our purchase of such an item, and so far they have not been able to supply me with similar information. My brother Wayne Ehrgott has contacted Mr. George Strasburg at 937-497-3085 gstrasburg@thetford.com
I Glenn Ehrgott have contacted Laura Matusiak at 1-800-444-7210 , and faxed her at 734-769-2332
Please inform me of the details of this purchase record , so that we have a Year, and Date of purchase to narrow our search. Or please inform us if this is a case of mistaken identity , as there are many trailer companies named Performance Trailers Inc, and this has not been the first time an error like this has occurred. We look forward to quick resolution of this matter.
Thank you , Glenn Ehrgott President , Performance Trailers Inc , 39 Old Ledgewood Road , Flanders NJ 07836 973-347-3472 fax 973-347-4101 email glenn@traileroutlet.com

- Please cc . Jennifer T.Timian Chief , Recall Management Division . office of Defects Investigation , Enforcement. Emailed , and Faxed to:
- Fax NHTSA 202-366-7882
- alexander.ansley@dot.gov left message on phone mail noon 1-19-11 202-493-0481
- rmd.odi@dot.gov
- gstrasburg@thetford.com phone 937-497-3085 fax 937-497-3085
- Laura Matusiak phone 1-800-444-7210 fax 1-734-769-2332
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