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NORTHWOOD MANUFACTURING

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www.northwoodmfg.com

September 13, 2010

National Highway
Traffic Safety
Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Attn: Jennifer T. Timian

Dear Jennifer:

This letter is our response to the recall #10E -027. Our records indicate that we received two remotes for fireplaces we purchased from WESCO on or about 7/27/09; our sole purpose was to prototype these remotes in our product development department. However, the remotes were never installed in any of the fireplaces received from WESCO. I have included a copy of an e-mail response we received from WESCO that states we were purchasing a different model fireplace that is not involved in the recall and that the two remotes were the only things related to the recall.
Let me know if you need any further information.

Sincerely,

Matt Turley
Director of Service & Warranty

MTac

Subject: Fwd: Dimplex Fireplace remote recall
From: "Lance D. Rinker" <lance.rinker@northwoodmail.com>
Date: Fri, 13 Aug 2010 14:38:20 -0700 (PDT)
To: matt turley <matt.turley@northwoodmail.com>

Thanks,
Lance

Lance Rinker
Director of Purchasing & Marketing
Northwood Mfg / Outdoors RV
NW 541-962-6274 / ORV 541-624-5500
NW fax 541-963-2584 / ORV fax 541-962-1894
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----- Forwarded Message -----
From: lfereday@earthlink.net
To: "Lance D. Rinker" <lance.rinker@northwoodmail.com>
Sent: Friday, August 13, 2010 2:32:59 PM
Subject: Dimplex Fireplace remote recall

Lance, You will be getting an e-mail regarding a Dimplex Remote control Recall, The fireplaces you purchased in the past are not involved, you purchased the BF5000 and BF8000 Fireplaces,

2 remotes were purchased by Northwood on 7/27/09 , these are the plug in remotes, and is the only item involved

Thank you

Lauran

lfereday@earthlink.net
EarthLink Revolves Around You.