



Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, NJ 07430  
201-818-8500

October 27, 2014

Jennifer Timian, Chief  
Recall Management Division  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE NVS-215jt  
Washington, DC 20590

Dear Ms . Timian:

**Subject: Jaguar Land Rover North America, LLC Response to AQ10-001**

Jaguar Land Rover North America, LLC ("JLRNA") is submitting this response to the Agency's October 14, 2014 inquiry requesting certain information for Jaguar and Land Rover recalls conducted since January 1, 2000.

Please call me at 201-818-8034 if you have any questions.

Sincerely,

John Kobylarz  
Automotive Safety Office  
Jaguar Land Rover North America LLC

CD Attachment

JLRNA RESPONSE TO AQ10-001

JLRNA has prepared this response to the Agency's October 14, 2014 letter requesting additional information concerning recalls conducted since January 1, 2000 where it was advised to refrain from driving the subject vehicles until the remedy specified by the recall was completed.

Answers to your specific questions are set forth below. After each numeric designation, JLRNA has set forth verbatim the request for information, followed by its response. Information sources used in preparing this response include the following:

- Records of reports issued pursuant to 49 CFR Part 573, Defect and Noncompliance Responsibility and Reports, made to NHTSA since January 1, 2000.
- Customer letters issued pursuant to 49 CFR Part 577, Defect and Noncompliance Notification
- Jaguar Land Rover's Global Campaign Management Program (GCAMP).

Unless otherwise stated, JLRNA has undertaken to provide its response up to and including October 14, 2014, the date of your enquiry.

Please note: The Jaguar and Land Rover brands have undergone a number of ownership changes since 2000. Recall campaigns issued prior to 2009 were conducted under previous ownership.

Request 1

Identify, by the recall's NHTSA-assigned identification number, each recall conducted by you since January 1, 2000.

Answer 1

See file "AQ10-001 Response.xls" contained on the attached CD-ROM.

Request 2

Provide the total number of vehicles covered by all recalls identified in response to Question No. 1.

Answer 2

The total number of vehicles recalled for both brands is 1,007,136. See file "AQ10-001 Response.xls" contained on the attached CD-ROM for a summary of each campaign.

Request 3

Identify, by the recall's NHTSA-assigned identification number, each recall conducted by you since January 1, 2000 for which the notification required by 49 U.S.C. §§ 30118(b) or 30118(c) contained precautionary advice to refrain from driving the vehicle until the remedy specified by the recall was completed.

Answer 3

The following recalls contain information directing owners to refrain from driving the vehicle until the recall was completed:

00V036 – Upon receiving a warning lamp the ACE (Active Cornering Enhancement) hydraulic system was leaking, it was advised to stop the vehicle and have it towed to an authorized retailer for service.

00V142 – In the event the serpentine drive belt fails, the ACE (Active Cornering Enhancement) lamp may illuminate and it was advised to stop the vehicle and have it towed to an authorized retailer for service.

00V187 – Should abnormal noise or vibration occur in the brakes, it was advised to stop the vehicle and have it towed to an authorized retailer for service.

00V423 - Upon receiving a warning lamp the ACE (Active Cornering Enhancement) hydraulic system was leaking, it was advised to stop the vehicle and have it towed to an authorized retailer for service. In the event the serpentine drive belt fails, the ACE (Active Cornering Enhancement) lamp may illuminate and it was advised to stop the vehicle and have it towed to an authorized retailer for service.

01V229 – A power interrupt solenoid may malfunction and overheat. It was advised not to drive the vehicle and have it towed to an authorized retailer for service.

#### Request 4

For each recall identified in Question No. 3, provide the total number of vehicles covered by the recall.

#### Answer 4

00V036 – 2,838  
00V142 – 7,120  
00V187 – 314  
00V423 – 38  
01V229 -21

#### Request 5

Provide the total number of vehicles covered by all recalls identified in response to Question No. 3.

#### Answer 5

The total number of vehicles is 10,331.

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Jaguar Recalls Since January 1, 2000

<u>NHTSA Campaign</u>	<u>Jag Recall</u>	<u>Population</u>
00V228	R134	5511
00V359	R136	38681
03V011	R935	49174
03V509	R842	39448
04V024	R513	31731
04V136	R719	1142
04V460	R955	1147
04V484	R171	50000
04V487	R957	3856
04V488	R166/R167	30181
05V162	R847	659
05V503	R525	493
06V018	R722	2675
06V358	R726	6199
06V418	R176	13655
06V467	R177	9
07V199	J003	277
08V396	J007	7918
08V607	J011	3754
09V144	J012	14551
09V161	J013	112
09V316	J014	34
09V424	J016	2131
10V332	J017	5048
10V578	J019	6475
11V168	J018	4926
11V604	J025	51
12V521	J027	4195
12V571	J028	9
13V340	J030	1989
13V341	J034	940
14V123	J039	3
14V157	J037	297
14V181	J034	1589
14V291	J036	68
14V292	J040	70
14V389	J041	144
14V390	J042	81
	Total	329223

Land Rover Recalls Since January 1, 2000

<u>NHTSA Campaign</u>	<u>LR Recall</u>	<u>Population</u>
00V036	D203	2838
00V142	D216	7120
00V187	D333	314
00V328	D221/D222	25033
00V329	D223	2957
00V377	D233	59445
00V423	D231	38
01V229	D255	21
02V022	D263	55505
02V028	D117/B150	64925
03V133	D117/B150	3291
04V005	B148	100174
04V006	B149	5264
04V203	B156	45267
04V207	B163	3194
04V347	B176	31049
04V489	B175	4
04V510	B186	4
04V554	B178	17
05V300	B011	1941
05V376	B016	17263
05V501	B021	548
05V502	B023	1949
06V131	B037	45900
06V135	B039	10791
07V011	P001	6116
07V041	P004	33247
08V055	P009	12353
08V248	P045	37142
08V635	P041	19168
09V261	P018	40
09V467	P020	4035
10V581	P116	2956
12E010	P024	180
12V485	P028	36
12V563	P029	70
13V607	P037	3912
14V155	P040	2
14V163	P042	5238
14V395	P046	40551
14V618	P050	28015
	Total	677913