



Steve M. Kenner, Global Director
Automotive Safety Office
Sustainability, Environment & Safety Engineering

Fairlane Plaza South, Suite 400
330 Town Center Drive
Dearborn, MI 48126-2738

October 29, 2014

Ms. Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Dear Ms. Timian:

Subject: AQ10-001: NVS-215jt

The Ford Motor Company (Ford) response to the agency's October 14, 2014, letter requesting additional information concerning safety recall campaigns is attached. Ford understands that this information will be used to support the Agency's view and analysis on language proposed by the Alliance of Automobile Manufacturers in relation to proposed legislation.

If you have any questions concerning this response, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "Steven M. Kenner" followed by the word "For" in a smaller, less legible script.

Steven M. Kenner

Attachment

FORD MOTOR COMPANY (FORD) RESPONSE TO AQ10-001

Ford's response to this Audit Query information request was prepared pursuant to a diligent search for the information requested. While we have employed our best efforts to provide complete and accurate information, the breadth of the agency's request and the requirement that information be provided on an expedited basis make this a difficult task. We would be pleased to meet with agency personnel to discuss any aspect of this Audit Query.

Ford has construed this request as pertaining to vehicles manufactured for sale in the United States, its protectorates, and territories.

Answers to your specific questions are set forth below. After each numeric designation, we have set forth verbatim the request for information, followed by our response.

Unless otherwise noted, all of the information provided was collected through October 14, 2014, the date of this request, using information available via the NHTSA's public website.

Request 1

Identify, by the recall's NHTSA-assigned identification number, each recall conducted by you since January 1, 2000.

Answer

The requested data organized by NHTSA-assigned recall number is provided in an Excel spreadsheet contained in Appendix A.

Ford is providing the requested data for all recalls for which notice of a defect or non-compliance was made under 49 U.S.C. §§ 30118(b) or 30118(c). Ford notes that many of these recalls did not contain an owner letter because all of the affected vehicles were contained either at the plant or at dealerships, or the recall was performed by a vendor and no letter was available or posted to the NHTSA website. In addition, several recalls were identified as "label" recalls where the customer was instructed to affix a label in either a location on the vehicle or within the owner's manual. This information is being provided in separate tabs in Appendix A for completeness; however, Ford does not believe either of these categories applies to the Agency's request and is therefore not included in the requested totals below.

Request 2

Provide the total number of vehicles covered by all recalls identified in response to Question No. 1.

Answer

The total number of vehicles covered by all recalls identified in response to Request 1 is 52,434,127.

Request 3

Identify, by the recall's NHTSA-assigned identification number, each recall conducted by you since January 1, 2000 for which the notification required by 49 U.S.C. §§ 30118(b) or 30118(c) contained precautionary advice to refrain from driving the vehicle until the remedy specified by the recall was completed.

Answer

Due to difficulties with availability of the NHTSA public website while researching information to respond to this request, Ford used a combination of information from NHTSA's public website as well as Ford's records to collect the requested information in response to Request 3.

Ford identified instances where the customer was provided precautionary advice to refrain from driving until the recall remedy had been performed ("Do Not Drive Instructions") as well as those that contained information to help owners mitigate the risk presented by the recall condition ("Instructions to Mitigate Risk").

The requested data organized by NHTSA-assigned recall number is provided in an Excel spreadsheet contained in Appendix A.

Request 4

For each recall identified in Question No. 3, provide the total number of vehicles covered by the recall.

Answer

The requested data organized by NHTSA-assigned recall number is provided in an Excel spreadsheet contained in Appendix A.

Request 5

Provide the total number of vehicles covered by all recalls identified in response to Question No. 3.

Answer

The total number of vehicles covered by all recalls identified in response to Request 3 as containing precautionary advice to not drive the vehicle (96,122), or information to mitigate risk (9,635,078) is 9,731,200.

###

NHTSA Assigned Number	Do Not Drive Instructions (Y/N)	Instructions to Mitigate Risk (Y/N)	Potential Population
00V020000	N	N	1,475
00V073000	N	N	565,800
00V075000	N	N	436,200
00V115000	N	N	3,300
00V138000	N	N	23,000
00V157002	N	N	1,129
00V157001	N	N	1,167
00V164000	N	N	3,000
00V170000	N	N	8,100
00V168000	N	N	20,637
00V179000	N	N	2,300
00V200000	N	N	875,000
00V223001	N	N	1,393
00V210001	N	N	1,193
00V218000	N	N	276,500
00V231000	N	N	670,509
00V228001	N	N	144,435
00V240000	N	N	5,961
00V254000	N	N	12,850
00V260001	Y	N	1,325
00V270000	N	N	18,500
00V277001	N	N	10,850
00V232007	N	N	6,700
00V292001	N	N	67,200
00V303000	N	N	203,700
00V302000	N	N	28,800
00V335000	N	N	8,400
00V338001	N	N	2,500
00V351000	N	N	180,000
00V350000	N	N	3,750
00V349000	N	N	434,000
00V348000	N	N	830
00V355000	N	N	11,400
00V359001	N	N	82,300
00V367000	N	N	262,559
00V368000	N	N	170
00V387002	N	N	46,000
00V246111	N	N	17,700
00V394000	N	N	137,700
00V402000	N	N	810,000
00V395000	N	N	100,500
00V412000	N	N	16,000
00V411000	N	N	74,500
00V356000	N	N	10,000
00V418000	N	N	95,000

00V425000	N	N	36,500
00V422000	N	N	220,000
00V424000	N	N	275,000
00V419002	N	Y	394,000
01V031000	N	N	120,000
01V032000	N	N	33,000
01V045000	N	N	80
01V046000	N	Y	102,000
01V062000	N	N	1,260
01V048000	N	N	28,000
01V082000	N	N	268
01V075000	N	N	74,000
01V078000	N	N	157,000
01V095000	N	N	670
01V106000	N	N	185
01V108000	N	N	8,500
01V114000	N	N	151,000
01V121000	N	N	8,100
01V144000	N	N	4,567
01V044011	N	N	4,101
01V171000	N	N	52,000
01V199000	N	N	198,583
01V207000	N	N	45,800
01V230000	N	N	342,962
01V227001	N	Y	1,400,000
01V258000	N	Y	1,083,000
01V255000	N	N	108,000
01V262000	N	N	413,245
01V261000	N	Y	598,256
01V318000	N	N	911
01V332000	N	N	7,306
01V390000	N	N	695,260
02V024000	N	N	546
02V035000	N	Y	1,096
02V068000	N	N	51,846
02V073000	N	N	735
02V072000	N	N	417,037
02V101000	N	N	250,283
02V117000	N	N	534
02V169000	N	N	15,355
02V249000	N	N	574
02V266000	N	N	369,614
02V288000	N	N	291,854
02V289000	N	N	446,569
02V323000	N	N	396,217
03V136000	N	N	1,736
03V196000	N	N	171,446

03V279000	N	Y	29,946
03V281000	N	N	1,552,880
03V280000	N	N	448,005
03V282000	N	N	64
03V319000	N	N	97
03V349000	N	N	300
03V472000	N	N	4,218
03V457000	N	N	23,996
03V459000	N	N	257,119
03V507000	N	N	132,243
04V106000	N	N	938,789
04V105000	N	N	399,926
04V165000	N	N	321,903
04V200000	N	N	371
04V229000	N	N	6,415
04V328000	N	N	47,314
04V327000	N	N	83,687
04V330000	N	N	24,277
04V331000	N	N	1,395
04V332000	N	N	899,060
04V443000	N	N	1,689
04V446000	N	N	34,013
04V442000	N	Y	955,732
04V444000	N	Y	214,849
04V445000	N	N	253,076
04V574000	N	N	470,245
04V602000	N	N	262,113
04V603000	N	N	2,902
04V604000	Y	N	283
05V017000	N	Y	738,490
05V030000	N	N	589,932
05V113000	N	N	56
05V135000	N	N	481
05V202000	N	N	25
05V206000	N	N	132,800
05V266000	N	N	78,675
05V270000	N	N	180,104
05V310000	N	N	10,061
05V388000	N	N	4,500,000
05V415000	N	N	6,298
05V518000	N	N	98,836
05V515000	N	N	123,206
05V521000	N	N	2,488
05V519000	N	Y	289
05V520000	N	N	199,942
06V033000	N	N	211,432
06V069000	N	N	12,728

06V111000	N	Y	134,365
06V108000	N	N	19,140
06V114000	N	N	8,585
06V286000	N	N	1,200,000
06V382000	N	N	6,164
06V383000	N	N	139,537
06V440000	N	N	422
06V471000	N	N	5,028
07V079000	N	Y	109,664
07V078000	N	N	155,584
07V140000	N	N	1,022
07V139000	N	N	33,169
07V156000	N	N	446,460
07V181000	N	N	11
07V183000	N	N	630
07V238000	N	N	31
07V270000	N	N	8,800
07V278000	N	N	203
07V336000	N	N	3,600,000
07V453000	N	N	1,497
07V541000	N	N	45
07V553000	N	N	1,176,000
08V051000	N	N	225,000
08V058000	N	N	123,632
08V057000	N	N	57,199
08V082000	N	Y	434,593
08V096000	N	N	87,515
08V165000	N	N	3,331
08V166000	N	N	158
08V191000	N	N	64,754
08V208000	N	N	605,684
08V301000	N	N	142
08V428000	N	N	2,811
09V040000	N	N	11,134
09V112000	N	N	429
09V150000	N	N	8,735
09V231000	N	N	65
09V232000	N	N	1,357
09V399000	N	Y	4,500,000
09V476000	N	N	42
09V475000	N	N	231
10V161000	N	N	33,256
10V202000	N	N	2,934
10V222000	N	N	19
10V316000	N	N	33,728
10V385000	N	N	492,650
10V516000	N	N	71

10V659000	N	N	14,737
11V030000	N	N	425,288
11V049000	N	Y	280,946
11V063000	N	N	1,658
11V126000	N	N	23,688
11V107000	N	N	1,325,000
11V128000	N	N	8,022
11V246000	N	N	192
11V264000	N	N	93
11V355000	N	N	2,945
11V352000	N	N	26,715
11V385000	N	N	1,100,000
11V445000	N	N	4,532
11E047000	N	N	17
11V574000	N	N	128,616
11V582000	N	N	16,091
12V005000	N	Y	244,530
12V006000	N	N	205,896
12V009000	N	N	36
12V035000	N	N	13,239
12V034000	N	N	569
12V097000	N	N	352
12V149000	N	N	140,310
12V190000	N	N	10,500
12V194000	N	N	23,000
12V193000	N	N	27,000
12V195000	N	N	9,400
12V198000	N	N	101
12V318000	N	N	783
12V319000	N	N	8,266
12V336000	Y	N	9,320
12V353000	N	Y	423,634
12V374000	N	N	16,330
12V431000	N	N	6,146
12V438000	N	N	5,499
12V488000	N	N	154,604
12V553000	N	N	19,106
12V551000	Y	N	80,057
13V085000	N	N	5,675
13V081000	N	N	196,667
13V109000	N	N	3,037
13V232000	N	N	20
13V227000	N	Y	390,783
13V230000	N	N	107
13V270000	N	Y	12,569
13V303000	N	N	33,021
13V335000	N	N	6,308

13V385000	N	N	355,000
13V475000	N	N	23,000
13V523000	N	Y	2,456
13V535000	N	N	2,951
13V594000	N	N	7,153
13V583000	N	Y	139,917
13V584000	N	Y	9,469
14V002000	N	N	27,933
14E001000	N	N	300
14V165000	N	N	348,950
14V164000	N	N	43,135
14V204000	N	N	3,973
14V237000	N	N	594,785
14V239000	N	N	581,986
14E028000	N	Y	82,579
14V286000	N	N	179,027
14V285000	N	Y	183,425
14V284000	N	N	740,878
14V316000	Y	N	4,629
14V403000	N	N	1,867
14V393000	N	N	83,250
14V402000	N	N	175
14V405000	N	N	635
14V401000	N	N	4,867
14V406000	N	N	368
14V482000	N	N	1,290
14V483000	N	N	592
14V484000	N	N	1,139
14V495000	N	N	133,227
14V514000	Y	N	508
14V525000	N	N	301
14V526000	N	N	70,209
14V597000	N	Y	746,842

NHTSA Assigned Number	Do Not Drive Instructions (Y/N)	Instructions to Mitigate Risk (Y/N)	Potential Population
00V050000	N	N	39
00E013000	N	N	6,750
00V083000	N	N	83
00V094000	N	N	49
00V229002	N	N	8
00V304000	N	N	12
00V313000	N	N	5
00V364000	N	N	34
02V313000	N	N	25
03V087000	N	N	67,894
06V119000	N	N	19
10V398000	N	N	3,469
12V243000	N	N	128
12V422000	N	N	31
14V524000	N	N	1,673

NHTSA Assigned Number	Do Not Drive Instructions (Y/N)	Instructions to Mitigate Risk (Y/N)	Potential Population
00V242000	N/A	Y	167,000
00V284000	N/A	Y	4,500
00V396000	N/A	Y	495,000
02V008000	N/A	Y	393
02V239000	N/A	Y	80,254
03V283000	N/A	Y	1,000
04V232000	N/A	Y	28,456
10V030000	N/A	Y	243