



RE: Summary of Our Meeting on March 22
 Jeff.Quandt
 to:
 dale.a.furney
 03/24/2011 09:33 AM
 Cc:
 Chris.Lash, linda.matusz, carmen.benavides
 Show Details

Dale – Your clarifications and schedule for responding are acceptable. The response due dates will be revised according to the dates in your e-mail. Also, since you have decided not to code the warranty claims as requested, we will need to discuss how to identify those claims that GM is counting as related to loss of EPS, as well as claims where loss of EPS is unknown. Please let me know how GM proposes to do this.

Regards,
 Jeff Quandt

From: dale.a.furney@gm.com [<mailto:dale.a.furney@gm.com>]
 Sent: Wednesday, March 23, 2011 11:11 AM
 To: Quandt, Jeff (NHTSA)
 Cc: Lash, Chris (NHTSA); linda.matusz@gm.com; carmen.benavides@gm.com
 Subject: Summary of Our Meeting on March 22

Jeff

The following are items related to RQ10-004, (EPS for the 2004-2007 Saturn ION) that we discussed in our conference call on March 22. This includes clarifications & modifications to certain questions and a request for extensions on the current due date:

- After further consideration, GM's response to questions requesting warranty information will remain unchanged from your original request.
- Questions 2, 3, 4 and 13:
 - For the "complaint" information requested in questions 2, 3, 4, and 13 (b), (d), (e) - GM will respond by providing only those complaints that:
 - (a) Contain a description or facts that relate to the loss of power steering assist or:
 - (b) Contain a description or facts that make it uncertain if the complaint relates to the loss of power steering assist
 (GM will exclude complaints that do not relate to the loss of power steering assist (e.g. complaints of only noise in the steering system, etc.)).
 - GM will not respond to question 13 (f)
- The Chevrolet Cobalt and the Pontiac G5 will be removed from the peer vehicles and GM will not provide responses related to those vehicles.
- On April 8, 2011, GM will provide answers to all parts of questions 1, 7, 8, 9, 11, 12, and 15.
- On April 29, 2011, GM will provide legal claims (Not-in-suit claims, Subrogation claims, Third Party Arbitration Proceedings, Product Liability Lawsuits) that include allegations of crashes and/or injuries for the subject and peer vehicles. GM will provide any additional reports involving alleged crashes and/or injuries when it responds to the remainder of the questions for the subject and peer vehicles.

- On May 13, 2011, GM will respond to the remainder of the questions that relate to the subject vehicles (2004-2007 MY Saturn ION).
- On June 17, 2011, GM will respond to the remainder of the questions that relate to the peer vehicles (2004-2011 MY Chevrolet Malibu, Pontiac G6).

Please respond with your concurrence on the revised due dates as well as your agreement on the clarifications and modifications to the questions as stated above.

Thanks

Dale Furney
General Motors

Dale Furney
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Product Investigations
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