Johnson, Valencia (NHTSA)

From: Yon, Scott (NHTSA)
Sent: Friday, January 07, 2011 7:58 AM
To: 'Terry Emerson'
Cc: Abbott, John (NHTSA); Mark Evanko; Johnson, Valencia (NHTSA)
Subject: RE: EA10-005 Supplemental IR

Thank you Terry, please keep us advised of any problems with the response.

Valencia, can you place this email thread in the investigative file for EA10-005 as a record of this request and grant for a response extension please.

Scott

From: Terry Emerson [mailto:TEmerson@djgusa.com]
Sent: Thursday, January 06, 2011 11:24 AM
To: Yon, Scott (NHTSA)
Cc: Abbott, John (NHTSA); Mark Evanko
Subject: RE: EA10-005 Supplemental IR

Scott,
This is per our conversation this morning.
Thanks,
Terry

From: Scott.Yon@dot.gov [mailto:Scott.Yon@dot.gov]
Sent: Thursday, January 06, 2011 10:28 AM
To: Terry Emerson
Cc: John.Abbott@dot.gov; Mark Evanko
Subject: RE: EA10-005 Supplemental IR

Terry,

Per our discussion this morning, Dorel will provide complaint data responses for the 08-09 seat by the due date in the letter (1/14/2011), followed by compliant data on the comparator 06-07 and 10 seats by your requested date of 1/26/2011, and the balance of the responsive information by your requested date of 2/4/2011. Again my apologies for the letter getting lost, we appreciate you working with us to resolve this as quickly as possible.

Best regards,
Scott

From: Terry Emerson [mailto:TEmerson@djgusa.com]
Sent: Thursday, January 06, 2011 9:42 AM
To: Yon, Scott (NHTSA)
Cc: Abbott, John (NHTSA); Mark Evanko
Subject: RE: EA10-005 Supplemental IR

Good Morning Scott,
The letter has yet to arrive.
I am available to discuss the extension request at your convenience.
Would you be amenable to the IR complaint data by Wednesday the 26th of January and the remainder of the IR response by February 4th?
Thanks,
Terry
812-314-4432

From: Scott.Yon@dot.gov [mailto:Scott.Yon@dot.gov]
Sent: Wednesday, January 05, 2011 10:11 PM
To: Terry Emerson
Cc: John.Abbott@dot.gov; Mark Evanko; Richard.Boyd@dot.gov; Frank.Borris@dot.gov
Subject: RE: EA10-005 Supplemental IR

Hi Terry,

Thank you for your kind words, and Happy New Year to you also. For your information, NHTSA named a new Office Director this week, Mr. Frank Borris, taking effect within the next few weeks. I've copied Frank on the email along with Acting Director Dick Boyd.

Are you be available to discuss Dorel's extension request? I understand the letter was not delivered on time, my apologies, but this was outside of our control also. As you indicated certain portions of the request were already known to Dorel. ODI needs to get the responses relating to field failures as soon as possible, so we'd like to discuss and agree a schedule on that basis (i.e., expedite the failure data, maybe within a one week extension, then a longer extension for other parts). ODI's normal response extension is two weeks, however we understand there are extenuating circumstances in this case. Please advise your availability, or alternatively we can do this via email.

Best regards,
Scott

From: Terry Emerson [mailto:TEmerson@djgusa.com]
Sent: Wednesday, January 05, 2011 10:51 AM
To: Yon, Scott (NHTSA)
Cc: Abbott, John (NHTSA); Mark Evanko
Subject: FW: EA10-005 Supplemental IR

Good Morning Scott,

I hope your holidays went well.
I received an e-mail from John yesterday which had the supplemental IR attached. It is dated the 28th of December but has yet to be received by hard copy (mail).As I conveyed to John in our phone conversation this morning, I was surprised to see the response due date of January 14th. . It is true that parts of the request had already been made known to DJG but the supplemental request was much more extensive than anticipated. We have gathered and reviewed the 08-09 complaint update information and it is compiled and needs little additional attention. The 06-07 and 10 (comparator models) complaint data has been pulled but the review is not yet complete nor has the data been compiled. In addition there is warranty data to review and compile for subject and comparator seats . There are also requests made for registration card data and extensive information regarding returned subject and comparator seats. In total there are 22 supplemental request questions many with multiple components that I have not mentioned. DJG feels the current deadline of 8 working days is not reasonable as a response time frame for this comprehensive supplemental IR.

DJG is requesting a three week extension until February 4th as a revised due date.

Thank you for your consideration.
Best regards,

Terry Emerson
Director of Quality Assurance
Dorel Juvenile Group
812-314-4432

From: John.Abbott@dot.gov [mailto:John.Abbott@dot.gov]
Sent: Tuesday, January 04, 2011 1:05 PM
To: Terry Emerson
Subject: EA10-005 Supplemental IR

Attached

John Abbott, Investigator
United States Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
Vehicle Integrity Division (NVS-212)
Room W45-202
1200 New Jersey Avenue S.E.
Washington, DC 20590

Telephone:
202-366-5221
877-536-8368-65221 (toll free)
202-366-1767 (fax)

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