

PE10-044

DUCATI

1-23-2011

Q6,

Q7 PG 53

AND

Q8-12 PG 55

PE10-044

DUCATI

1-23-2011

Q6

DNA Warranty

DUCATI

LIMITED WARRANTY FOR MOTORCYCLES

Ducati North America Inc, 10443 Bandley Drive, Cupertino, California 95014 (hereinafter "Ducati") warrants for a period of twenty-four (24) months from the date of initial retail purchase from an authorized Ducati motorcycle dealer that each new Ducati motorcycle shall be free, under normal use and maintenance, from any defect in material and workmanship subject to the following conditions, exclusions, obligations and limitations:

- I. **COVERAGE.** Any material or workmanship found to be defective by Ducati within the twenty-four (24) month warranty term shall be repaired or replaced without charge for parts and/or labor at any authorized Ducati motorcycle dealer located within the continental United States of America and Canada.

- II. **OWNER'S OBLIGATION.** In order to maintain the Ducati warranty, the owner must do the following:
 - A. Deliver the motorcycle to an authorized Ducati motorcycle dealer or equally qualified service facility for inspections, maintenance services and adjustments according to the Periodic Maintenance chart contained in the owner's manual. The inspection, maintenance services and adjustments are to be performed at owner's expense.
 - B. Present a copy of the Warranty Registration Card or other proof of initial retail purchase date to an authorized Ducati motorcycle dealer at the time warranty repairs are performed on the motorcycle
 - C. Operate and maintain the motorcycle as specified in the appropriate Owner's Manual; and
 - D. Notify an authorized Ducati motorcycle dealer of any and all apparent defects immediately, and make the motorcycle available at that time for inspection and repairs at such dealer's place of business.

- III. **LIMITATIONS.** This warranty shall not apply to or include repairs or replacements required as a result of
 - A. Accidents;
 - B. Misuse, abuse or neglect;
 - C. Lack of reasonable and proper maintenance as set forth in the Ducati Owners Manual;
 - D. Repairs improperly performed or replacements improperly installed by anyone other than an authorized Ducati dealer
 - E. Use of replacement parts or accessories not conforming to Ducati Specifications which adversely affect performance and/or durability;
 - F. Alterations or modifications not recommended or approved in writing by Ducati;
 - G. Normal wear and deterioration occasioned by the use of the motorcycle;

- IV. **EXCLUSIONS.** The following are excluded, without advance notice from Ducati, from the coverage of the terms and conditions of the warranty:
 - A. All off-road and competition designated model Ducati motorcycles;
 - B. Any Ducati motorcycle engaged in competitive racing or related use;
 - C. Any Ducati motorcycle utilized for rental purposes;
 - D. Tires (covered by the tire manufacturer's warranty)

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Warranty Problem

Code

LISTA CODICI DEI DIFETTI

Per ordine numerico:

COD.	DESCRIZIONE	COD.	DESCRIZIONE
	(Deformazione)		
001	Ammaccato	060	Perdita(liq.raff. benz.)
002	Piegato	061	Allentamento
003	Allungato		(Elettrico)
004	Deformato	064	Corto circuito
005	Usurato	066	Connessione debole
	(Materiale)	067	Generat.o carica insuff.
007	Perforato	068	Circuito aperto
008	Corroso	070	Elementi fuori uso(batt)
009	Scolorito(non x vernice)	072	Circuito rimane chiuso
010	Rivestimento difettoso		(Fabbricazione)
011	Deteriorato	074	Montaggio/regol.inesatta
012	Debole, effc. ridotta	076	Fusione errata
013	Appannato	077	Lavorato impropriamente
014	Lucido	078	Parti mancanti
	(Distruzione)	079	Ecc.forza di apert.rich.
017	Spezzato	080	Parti sbagliate
018	Rotto	081	Impurità
019	Graffiato(non x vernice)	082	Ecc.forza di chius.rich.
020	Forato		(Verniciatura)
021	Strappato o diviso	083	Formazione di bolle
022	Bruciato o fuso	084	Colore male accoppiato
023	Grippato	085	Scolorito, sbiadito
024	Difetto di saldatura	086	Spellatura
025	Mancanza di collegamento	087	Eccesso di vernice
028	Filettatura strappata	088	Carenza di vernice
	(Malfunzionamento)		(Prestazioni)
030	Inceppamento	090	Difficoltà di avviamento
031	Innesto difficile	091	Scarse prest. del motore
033	Disinnesto difficile	092	Scarsa accel.,poca pot.
034	Scorrimento	093	Motore lento
035	Non registrabile	094	Eccessivo consumo d'olio
036	Fuori equilibrio	095	Fumo
037	Fuoriuscita dell'ingran.	096	Consumo ecc.carburante
039	Strumento inesatto	097	Sterzo instabile
	(Rumore e vibrazione)	098	Oscillazione
042	Rumore anormale	099	Danni da trasporto
045	Vibrazione anormale		
	(Gioco improprio)	100	Ricambio difettoso
049	Gioco eccessivo	101	Garanzia commerciale
050	Rigato o segnato	102	Manutenzione
051	Perdita di olio	103	Allentam. dado alternatore
053	Trascinamento		
054	Ostruito	104	Operazioni di preconsegna
055	Eccessiva eccentricità	105	Ricambio non conforme
056	Infiltrazione d'aria		
059	Infiltrazione d'acqua		

		080	Wrong parts
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Warranty Labour
Operation Code

