

1997 Through 2006 Model Year F-150 Vehicles
Fuel Tank Strap Fractures Due To Corrosion

OWNER REPORTS

As the agency is aware, within FCSD's North American Customer Service Operations, there is a Customer Relationship Center (CRC) that is responsible for facilitating communication between customers, dealerships and Ford Motor Company. Among other things, the CRC handles telephonic, electronic, and written inquiries, suggestions, informational requests, and concerns ("contacts") from Ford and Lincoln-Mercury vehicle owners about their vehicles or sales and service experience. The contacts are handled by CRC customer service representatives who enter a summary of the customer contact into a database known as CuDL (Customer Data Link). Certain contacts, such as letters from customers, are entered into the CuDL database. Those that were entered into the earlier MORS II system were also microfilmed. More recently, the records in MORS III/CuDL are imaged and stored electronically.

The CRC assigns to each vehicle-related contact report a "symptom code" or category that generally characterizes the nature of the customer contact or vehicle concern, as described by the owner. The CRC does not undertake to confirm the accuracy of the description provided by the owner; they simply record what is reported. Therefore, given the complexity of the modern motor vehicle, it is Ford's experience that a significant percentage of owner contacts do not contain sufficient information to make a technical assessment of the condition of the vehicle or the cause of the event reported. Accordingly, although MORS contact reports may be useful in identifying potential problems and trends, the records are not the empirical equivalent of confirmed incidents and/or dealership's diagnosis. In the interest of responding promptly to this inquiry, Ford has not undertaken to gather the electronic images related to these contacts because of the largely duplicative nature of the information contained in the images, as well as the time and the burden associated with locating and producing those documents. The pertinent information related to those contacts generally would be included in the contact reports obtained from the CuDL system. To the extent that those documents exist, they are characterized in the comments of MORS III contact reports. Upon request, Ford will attempt to locate any specific items that are of interest to the agency.

In responding to this information request, Ford electronically searched CuDL using the report numbers obtained from the CDR search process described below.

LEGAL CONTACTS

Beginning in early 2008, most consumer complaints and all legal claim processing has been centralized in OGC within the Consumer Litigation team. A transition has occurred such that all legal contacts (including those formerly handled by "Litigation Prevention") are coordinated through this team.

Prior to the transition, there was a Consumer Affairs Department within FCSD that managed customer concerns, which could not be resolved by the Customer Relationship Center (CRC). Among other things, the Consumer Affairs Department had a section, known as "Litigation Prevention," that handled a variety of informal (i.e., non-litigation) claims, such as property damage claims or attorney demand claims.

The Litigation Prevention section had been centralized in the Consumer Affairs Department since 1995, in Dearborn, Michigan. Prior to that time, Litigation Prevention personnel operated on a regional basis. For matters that the Litigation Prevention section handled, there were typically paper files that reflected the handling, investigation and resolution of property damage claims.

The claims, known as "Legal Contacts" are entered into the CuDL database that the CRC uses to enter other customer communications. When a customer contact is designated as a Legal Contact, it is so indicated near the top of the contact report.

FIELD REPORTS

Within FCSD, there is a Vehicle Service & Programs Office that has overall responsibility for vehicle service and technical support activities, including the administration of field actions. That Office is the primary source within Ford of vehicle concern information originating from Ford and Lincoln-Mercury dealerships, field personnel, and other sources. The information is maintained in a database known as the Common Quality Indicator System (CQIS). The CQIS database includes reports compiled from more than 40 Company sources (e.g., Company-owned vehicle surveys, service technicians, field service and quality engineers, and technical hot line reports, etc.) providing what is intended to be a comprehensive concern identification resource. As with MORS contact reports, CQIS reports are assigned a "symptom code" or category that generally reflects the nature of the concern.

In responding to this information request, Ford electronically searched CQIS using the report numbers obtained from the CDR search process described below as well as by using the following criteria:

Model Year: 1997 through 2006

Subject Vehicle: F-150 vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the U.S. Virgin Islands.

Date Parameters: January 1, 1996 through September 24, 2010 (the date of this inquiry)

Base Part Number(s): 9054 and 9057

OASIS MESSAGES

FCSD is responsible for communicating a variety of vehicle and service information, such as warranty information for up to the past 360 days, Extended Service Plan part coverage information, and technical repair information, to North American Ford and Lincoln-Mercury dealers. This information is communicated primarily through OASIS, which serves as an electronic link between Ford Motor Company and the dealers. OASIS covers all North American Ford and Lincoln-Mercury cars and light trucks, and medium and heavy-duty Ford trucks, for the ten most current model years. Technical diagnostic and repair information on OASIS is contained in Special Service Messages (SSMs) and Technical Service Bulletin (TSBs) titles and brief summaries. It should be noted that dealers cannot access brief summaries.

SSMs and TSB titles are coded in OASIS by model year and vehicle line, and may be coded to other specific vehicle attributes (body style, engine code, or vehicle identification number) and one or more OASIS Service Code(s). The dealers with access to OASIS usually search for information on the database by entering a VIN and the applicable Service Codes. SSMs and TSB titles that become inactive or superseded continue to be accessible by Ford

employees, but no longer are accessible by the dealers. Dealers also are able to determine the recalls applicable to a particular vehicle by searching a particular VIN in OASIS. Recall information available on OASIS cannot be searched by Service Codes.

In 1998, the OASIS system was upgraded from the "OASIS 2" system to the new "Global OASIS." At that time, OASIS 2 was removed from service and is no longer used to communicate with dealers. During the upgrade, inactive information (such as inactive SSMs or superseded TSB titles) was not transferred to Global OASIS.

In responding to this information request, Ford searched Global OASIS for active, inactive, and superseded TSB titles and SSMs using the following search criteria:

Model Year: 1997 through 2006

Subject Vehicle: F-150 vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the U.S. Virgin Islands.

Date Parameters: January 1, 1996 through September 24, 2010 (the date of this inquiry)

OASIS Service Code(s):

Code	Description	Description	Description	Description
404500	Engine	Fuel System	Attachment	Unknown
404531	Engine	Fuel System	Attachment	Tank

OASIS 2 and Global OASIS are not capable of performing electronic word searches, so the search results are reviewed manually to determine their applicability to the alleged defect in the subject vehicles.

The OASIS database also contains Broadcast Messages. Typically, these messages are directed to all dealerships and either are notifications of new SSMs/TSBs, or announcements with non-technical information (for example, "the Dealer Hotline will be closed today"). Broadcast Messages cannot be searched by OASIS service codes, and can be retrieved only while active (approximately 2 to 4 days). Ford has not undertaken to search for Broadcast Messages because Ford expects that any responsive information obtained with such a search generally would be non-substantive in nature or duplicative of the information obtained with the TSB title and SSM search described above.

INTERNAL SERVICE MESSAGES

FCSD, as part of its technical support activities, maintains fleet and technical telephone "hotlines." During the early stages of Ford's efforts to identify and resolve potential vehicle concerns, hotline personnel may draft Internal Service Messages (ISMs) on CQIS for their internal use. The ISMs are assigned a CQIS "symptom code" or category that generally reflects the nature of the concern. An ISM can form the basis for an oral response over the technical hotline to an inquiry from an individual dealer or fleet technician. The ISMs, however, are not made available electronically to fleets and dealers. Therefore, although ISMs are not "issued" to dealers like OASIS messages, Ford is construing this request broadly to include ISMs that may be related to the alleged defect in the subject vehicles.

In responding to this information request, Ford searched CQIS for active ISMs using the following search criteria:

Model Year: 1997 through 2006

Subject Vehicle: F-150 vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the U.S. Virgin Islands.

Date Parameters: January 1, 1996 through September 24, 2010 (the date of this inquiry)

CQIS Symptom Code(s):

Code	Description	Description	Description	Description
404500	Engine	Fuel System	Attachment	Unknown
404531	Engine	Fuel System	Attachment	Tank

The CQIS database in which the ISMs reside is not capable of performing word searches, so the search results were reviewed manually to determine their applicability to the alleged defect in the subject vehicles.

FIELD REVIEW COMMITTEE

Ford's Field Review Committee reviews all potential field service actions, including safety recalls and customer satisfaction programs, and recommends appropriate actions to corporate management. A Vehicle Service & Programs representative serves as Secretary to the Field Review Committee. Following approval of a field service action, the Vehicle Service & Programs Office prepares and launches the action. A representative copy of the communication to Ford's dealers, fleets, and Regional offices announcing the field service action is maintained in the Field Review Committee files.

WARRANTY

Ford's Analytical Warranty System (AWS) contains warranty claims and vehicle information for model years 1991 and forward for North America, and model years 1992 and forward for Europe.

Ford performed a search of AWS for potentially responsive reports using the report numbers obtained from the CDR search process described below as well as by using the following search criteria:

Model Year: 1997 through 2006

Subject Vehicle: F-150 vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the U.S. Virgin Islands.

Base Part Number(s): 9054 and 9057

The codification methods used by Ford's various source systems to document concerns do not specifically identify the issue associated with the alleged defect combined with the subject component. The lack of explicit search criteria for the alleged defect combined with the subject component limits the ability to identify within the source systems the reports most likely to be responsive to this request. The reports reviewed and provided in this response have been extracted from the company's source systems; however, the means by which Ford identified the reports to be extracted and reviewed differ slightly from our typical report searching process.

Ford used its Concern Driven Reporting (CDR) database as the data source for the initial report search. The CDR database is used to assemble and categorize the company's owner, legal contact, field, and warranty reports in support of quarterly Early Warning Reporting per 49 CFR Part 579 requirements. The CDR database contains the owner, legal contact, field, and warranty reports from Ford's source database systems (described in detail below) in one central location and allows the use of word search queries that are not available in the source systems. Thus, the nature of this particular information request allowed a more accurately targeted search using the CDR word search queries.

The CDR database bins reports from the different source systems into common commodity groups. The commodity groups searched for this information request were:

- Powertrain; Engine; Fuel system; Fuel tank
- Powertrain; Engine; Fuel system; Attachments
- Body; Structure/Sheetmetal

Reports in these commodity groups were then word searched using the following query:

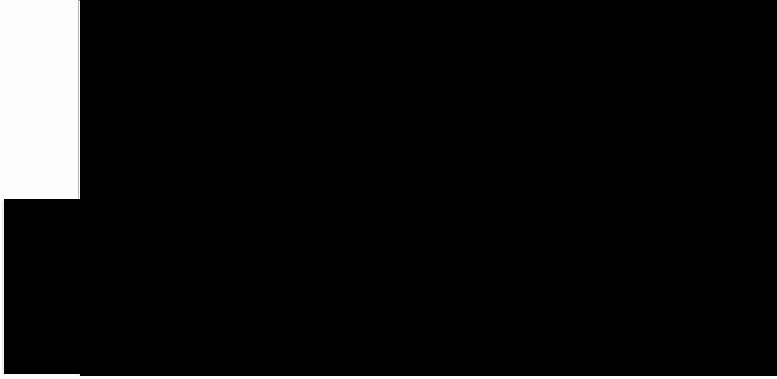
- (Like "* tank*" Or Like "* tnk*") And (Like "**fell*" Or Like "**fall*" Or Like "**drop*" Or Like "**rust*" Or Like "**corr*" Or Like "**brok*" Or Like "**strap*")

The date parameters of the word-searched reports were from October 2, 1995 to September 24, 2010, the date of this information request. However, due to the timing of the creation of the CDR database in support of the TREAD Act, there are few reports contained within the CDR database that are dated prior to January 1999. While this would only have an effect on 1997-1999 Model Year vehicle reports that occur before January 1999, Ford believes it is unlikely for there to be responsive corrosion-related reports on 1997 through 1999 model year vehicles prior to January 1999, and any that did exist would likely be warranty claims that are included within Ford's searches in support of this request.

The vehicles searched in the CDR database were the subject vehicles: 1997 through 2006 model year F-150 vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the U.S. Virgin Islands.

The result of the commodity and word searching in the CDR database is a listing of potentially responsive report numbers and the source system that contains the report. The reports were then retrieved from the source systems and reviewed for responsiveness.

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**



LAW OFFICES OF JOHN P. SHEA

1361 Elm Street, Suite 205

Manchester, NH 03101

email: johnshea@johnshealawoffice.com

FORD MOTOR COMPANY
RECEIVED
CLAIMS UNIT

APR 28 2010

OFFICE OF THE
GENERAL COUNSEL
(603) 645-5900

John P. Shea

April 19, 2010

Ford Motor Company -Claims Dept.
PO Box 70
Dearborn, MI 48121

APR 27 2010 *dh*

NAME OF CASE: [REDACTED] v. Ford Motor Company
Our File #: 5479

Date of Loss: 02/16/2008
Amount of Loss: \$6155.00

Dear Manager:

The above matter has been referred to this office for recovery. I believe you are the defendant/obligee/debtor in this matter.

I hereby make demand for payment in full. Your payment should be sent directly to this office, payable to John P. Shea as attorney for the claimant.

If you dispute the validity of all or any part of this claim, you should notify this office within thirty (30) days of this date. I request that such notification be in writing, and that it contain a specific description of the amount contested and the reason for the contest. Upon notification of any dispute, or if otherwise requested, I will send you verification of the claim, a copy of any Judgment, and the name of the original creditor if different from the current creditor. In default of such notification of a dispute within the thirty (30) day period, I will assume that this deb' is valid.

Upon the consumer's written request within the thirty-day (30) period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.

This is an attempt to collect a debt. Any information provided will be used for that purpose.

Very truly yours,


John P. Shea

JPS/jrl

(Mailed Address Correction Req'd.)

RECEIVED
JUL 22 2008



Office of the General Counsel

PRIVILEGED & CONFIDENTIAL
Ford Motor Company
Claims Department
P.O. Box 70
Dearborn, Michigan 48121-0070

May 2, 2008

Geico
PO Box 9500
Amherst, NY 14226-9500
ATTENTION: NICHOLAS MARTELLA



RE: Your Insured: [REDACTED]
Your Claim #: [REDACTED]
DOL: 02/16/08

Dear Mr. Martella:

We acknowledge your recently submitted subrogation claim letter. In order to assist us in evaluating your claim, we request that you provide us with the following information: (Please note that the information requested is in regard to the Ford manufactured vehicle.)

- 1. Attach your insured's statement with a complete description of the incident, including events that occurred prior to and subsequent to the loss.
- 2. A copy of the police and/or fire report.
- 3. Original color photographs of the vehicle's collision/fire damage & the alleged defective parts, from several different angles.
- 4. Original color photographs of the inside of the vehicle showing the steering wheel, dash and roof areas.
- 5. Original color photographs of the accident / fire scene from several different angles.
- 6. Attach a copy of your expert's report and the expert's original color photographs.
- 7. Attach the repair estimate, repair order, or your total loss worksheet for the vehicle's damage and any losses associated with this incident, and copies of draft payments.
- 8. Attach the complete service history for the subject vehicle, including any tune-ups or oil changes.

Please answer the following in the space provided. If you need additional space, please use the back of the form;

- 9. What was the city and state of occurrence: Hudson, NH NA _____
- 10. The 17 digit vehicle identification number: 2FTZX18U41W NA [REDACTED]
- 11. What was the mileage at time of occurrence: 153,000
- 12. What is the alleged defect: Fuel Tank Support Straps Broke
- 13. Has the alleged defective part been repaired or replaced? (circle one) Yes or **No**

Crump, Denise

From: Farley, Devin
Sent: Saturday, February 16, 2008 7:22 PM
To: R2 Street Delivery
Subject: 0201205360101044 12dbo5

Claim #: [REDACTED]
Date: 2/16/2008
Time: 705pm
Interviewing: [REDACTED]
Interviewer: DEVIN FARLEY

Script for Fire Recorded Interviews

These are suggested questions. Be alert and follow up on any leads and ask relevant questions to develop the best overall understanding possible of the loss.

Introduction: This is (*your name*) conducting a recorded interview with (*name*). Today's date is (*date*) and the approximate time is (*time a.m./ p.m.*). (*Name*) do I have your permission to record this statement.

- 1) Please state and spell your full name.
- 2) What is your current home address? Please include your city and zip code.
- 3) How long have you lived at your current address? 10 yrs.
- 4) What is your current home phone number? [REDACTED]
- 5) What is your business phone number? [REDACTED]
- 6) What is your cell phone number? [REDACTED]
- 7) What is your marital status? married
 - a. If separated, what is the name and address of spouse?
- 8) Who else lives in your household? [REDACTED]
- 9) What is the phone number from which you are speaking? [REDACTED]
- 10) Who is your employer? pactones communications
- 11) What position are you working in now? customer service manger
- 12) How long have you been employed by this company? 2 yrs
 - a. If less than 1 year ask for previous employment information.
- 13) What is your date of birth? [REDACTED]
- 14) What is your social security number? refused
- 15) What is your driver's license number? non
- 16) Which state issued your license? refused
- 17) When does your license expire? refused
- 18) Have you ever had a vehicle fire before? no If so, when? Was it recovered?
- 19) Please describe the burned vehicle (year, make, model, color, license plate, state, mileage, VIN). 1998 ford f150, green, 153,000 miles, [REDACTED] nh

02/18 2008

- 20) Was the vehicle purchased, or leased? purchased
 a. If leased, when was lease initiated?
 i. What is the length of the lease?
 ii. Who is the leasing company?
 iii. What's the yearly mileage allowance?
 iv. What is the monthly payment?
- 21) Was the vehicle purchased new or used? used
 22) When was it purchased? 2002
 23) Where was it purchased? Auto town/plaistow nh
 24) What was the purchase price? \$18,500.00
 25) Who is the titled owner? [REDACTED]
 26) Was the vehicle financed? paid off
 27) Who is your lien holder? n/a
 28) What are your monthly payments? \$0.00
 29) When was your last payment? n/a
 30) Are you current on your payments? n/a
 31) Have you notified your lien holder of the fire? n/a
 32) Who did you speak with? n/a
 33) Did you purchase GAP insurance? n/a
 a.) Do you have the Insurance Company name and policy number?
- 34) How much gas was in your vehicle at the time of the fire? full tank
 35) Was there any damage to the vehicle prior to the fire? no
 36) Was the vehicle for sale in the past 12 months? no
 37) Was there any customization to the vehicle? trailer brakes
 38) Who handles regular maintenance on the vehicle (oil change, tire rotation, etc.)? joks auto,
 39) When was the last time the vehicle was serviced or repaired? 5000 miles ago
 40) What is the name of the service or repair facility that did the work? jiffy lube
 41) What service or repair was done? oil change.
 42) When was the vehicle's last emissions test? 2/07
 43) Are there any recalls on this vehicle that you are aware of that have not been fixed? no
 44) When did you receive recall notice?
 45) Why has this not been fixed yet?
- 46) Did you have any personal property in the vehicle? garage door opener, sunglasses, paint and molding, for personal uses so, ask for a list. If any items are unusual, ask why they were in the vehicle (ex. Extensive collection of tools)
- 47) Who reported the fire to GEICO? [REDACTED]
 a. What is that person's relationship to you?
- 48) What time and day did the fire occur?
 49) Where did the fire occur? Ham 2/16/08, musqbash rd hudson nh. ph was driving
 a. If parked on the street, was it parked legally?
- 50) Was the vehicle locked? n/a
 51) Were the windows up? n/a
 52) If the vehicle was parked, who parked the vehicle? n/a
 53) Did he/she have permission to operate the vehicle? If not, have you pressed charges against him/her? n/a
 54) Describe your activities leading up to the fire? ph had just stopped at gas station

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- 55) Describe your activities when you discovered the fire? while ph was driving
- Did you attempt to put the fire out? no
 - Was anyone injured? no
 - What is the extent of damage to the vehicle?
- 56) If the insured was with someone at the time of the fire, get the name, address, phone number of this person (or people).
- 57) Do you have any idea how the fire started? gas tank of veh was being dragged behind ph veh.
- 58) Did you call 911? yes If called, from what phone? 603- What date/time where they called? If the report was made in person, by whom, where and when was the report made? How did you get there?
- 59) Did the police/fire department come to the scene? yes What time did they arrive? 1102 am
- 60) What was the officer's name?
- 61) Did the police/fire department furnish you with an incident number? no
- 62) What is the police/fire department case numbers? no
- 63) *What are your financial commitments per month?*
- Are you current?*
 - What is your salary?*
 - Do you own your home or rent?*
 - What is your monthly mortgage/rent payment?*
 - Do you pay student loans? How much?*
 - Do you have any other vehicles?*
 - What is the monthly payment for each additional vehicle?*
 - Do you have any other financial obligations (alimony, child support rental houses, etc.)?*
- 64) Do you have anything further to add to this statement at this time? no
- 65) Have you understood all of the questions?
- 66) To the best of your knowledge, is this recording true and correct?
- 67) Has this recording been made with your knowledge and consent?
- 68) Would you state your name again, please?

This is *(your name)*, concluding a recorded interview with *(interviewee name)* on *(date)* at *(time a.m./p.m.)*

With your permission I will turn the recorder off.

Now explain the applicable coverage, including: rental and adjusting procedures to insured.

NORTH EASTERN TECHNICAL SERVICES, INC.

P.O. Box 5150
FALL RIVER, MA 02723
1-508-675-0999, 1-508-677-3133 FAX
WEB SITE: NETSEXAM.COM
E-MAIL: NETS@NETSEXAM.COM

Cause & Origin

DATE	MAY 13, 2008
NETS FILE #	08-0721
FILM #	042108

INSURANCE CO.	GEICO
ADDRESS	PO BOX 9500 AMHERST NY 14226

CLAIM REP.	NICK MARTELLA
CLAIM NO #	[REDACTED]

OWNER'S NAME	[REDACTED]
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TYPE OF VEHICLE	1998 FORD F150
VIN #	2FTZX18W9WC [REDACTED]
COLOR	

LOCATION	IAA, MANCHESTER NH
SALVAGE POOL LOT #	3975689

SPECIAL
INSTRUCTIONS:

VERBAL:

DATE:

NORTH EASTERN TECHNICAL SERVICES, INC.

VIN CHECK

VIN #: 2FTZX18W9WC [REDACTED]

DIGIT	DESCRIPTION	MEANING
2	COUNTRY OF ORIGIN	CANADA
F	MANUFACTURER	FORD
T	VEHICLE TYPE	TRUCK
Z	GROSS VEHICLE WEIGHT	5001-6000 (2GN AB) /55,001 & OVER
X18	SERIES	F150 4X4 SUPER CAB STYLESIDE OR IV
W	ENGINE	4.6L EFI-SOHC @ V6
9	CHECK DIGIT	VALID
W	YEAR	1998
C	ASSEMBLY PLANT	OAKVILLE, ONTARIO
B19443	SEQUENCE NUMBER	IN RANGE

***** VIN PASSED TEST *****

VIN INDICATES A 1998 FORD F150 4X4 SUPER CAB STYLESIDE OR IV

Note: if sequence number is out of range, this may be due to a lag in the software. We recommend checking with NICB, as their system is more current.

**TO: NICK MARTELLA
GEICO INSURANCE**

**RE: [REDACTED]
1998 FORD F150**

REPORT

VEHICLE EXAMINED:

The vehicle was a 1998 Ford F150 with VIN #2FTZX18W9WC [REDACTED], this information was used to identify the vehicle to be examined.

LOCATION:

The vehicle was located at IAA, 75 Lowell Road, Manchester, NH. This was the same location at which the vehicle was to be examined.

PRELIMINARY:

As per your request, on 04/21/08, I traveled to the above mentioned location and examined the above captioned vehicle. Its VIN, year, make and model identified the vehicle.

The purpose of this examination was to determine the fire loss this vehicle sustained. The vehicle was reportedly being operated at the time of the fire, when the gas tank fell off.

EXTERIOR EXAMINATION:

Examining the exterior, I noted fire damage from the rear of the hood to the rear of the bed, including the right front fender, both front doors, both outside mirrors, windshield, roof, rear doors and the bed inside and out.

All of the glass was broken. It is not known if the fire caused the damage or if this occurred due to fire suppression in their attempt to extinguish the fire in the interior.

The front right tire and both rear tires were burned; the left front tire was inflated and undamaged. The front of the vehicle did not appear to have sustained fire damage other than the right front fender.

In the bed of the vehicle was found the fuel tank belonging to this vehicle. Examination of the fuel tank showed scrape marks on its bottom section and a hole that had apparently been created from the fuel tank having scraped on the ground while the vehicle was in motion.

INTERIOR EXAMINATION:

Examining the interior, I found that the fire had consumed many of the combustibles. The fire damaged the seat coverings, padding, panels, overhead liner and the rear carpeting, and caused smoke staining and drop down on the front floor. Much of the seat padding was in place. The

exposed electrical components and wiring were checked for signs of overheating, shorting and beading. No indicators of factory electrical wiring having been involved in the cause of this fire could be found. There were no electrical components missing.

Personal belongings were found in the center console and floor.

The burn patterns noted point to the fire having entered the cab from the rear undercarriage area.

ENGINE COMPARTMENT EXAMINATION:

Examining the engine compartment I found no fire damage. The fluid levels appeared next to full. No components were missing.

UNDERCARRIAGE EXAMINATION:

The undercarriage was examined and heavy fire damage was found to the rear. It was also noted that the fuel tank was missing from its mounting area and the two support straps were rotted and rusted.

CONCLUSION:

ORIGIN:

Based on the burn pattern observed and my examination, training and experience it was determined that this fire began in the rear of the vehicle, in particular the fuel tank area.

CAUSE:

After reviewing all of the available information, it was determined with a high degree of technical certainty that this fire was accidental in nature. The support straps that hold the fuel tank in place were rotted and rusted and apparently broke allowing the fuel tank to drop and scrape on the ground.

The scraping made a hole in the tank and the fuel leaked. The scraping on the pavement would have caused sparks that would ignite the leaking gasoline and spread along the underside of the vehicle and into the bed and cab.

Should further information become available after the completion of this examination that may be pertinent to this file, please forward it to our office for review and possible further action. Should you have any further questions in reference to this file, please do not hesitate to contact our office at your earliest convenience.

Richard J. Pacheco, BCFE, CFEI, MFE, CFL
Master Forensic Examiner
Fellow, American College of Forensic Examiners
Diplomate, Board Certified Forensic Examiner
Independent Consultant

Terry Corrinne, CFEI
Forensic Analyst
ASE Certified Master
Technician



Liberal Oliveira, CFL, IL, CFII, CFEI
Senior Forensic Analyst
ASE Certified Technician
Certified RI Auto Inspector
Oil Filter Technician

Manuel Ferreira
Licensed Electrician
Forensic Analyst
Dive Team Leader

Douglas Delaney, FL
Forensic Analyst
ASE Certified Master
Technician



*Jonathan Costa, CFEI, CFL
Forensic Analyst
ASE Certified Master Technician
Oil Filter Technician

Jerome Levine, CIL, CFL
Forensic Analyst

Jay Janak
ASE Certified Technician
Forensic Analyst

Robert Desmarais
Forensic Analyst
Heavy Equipment Specialist
Marine Engine Mechanic

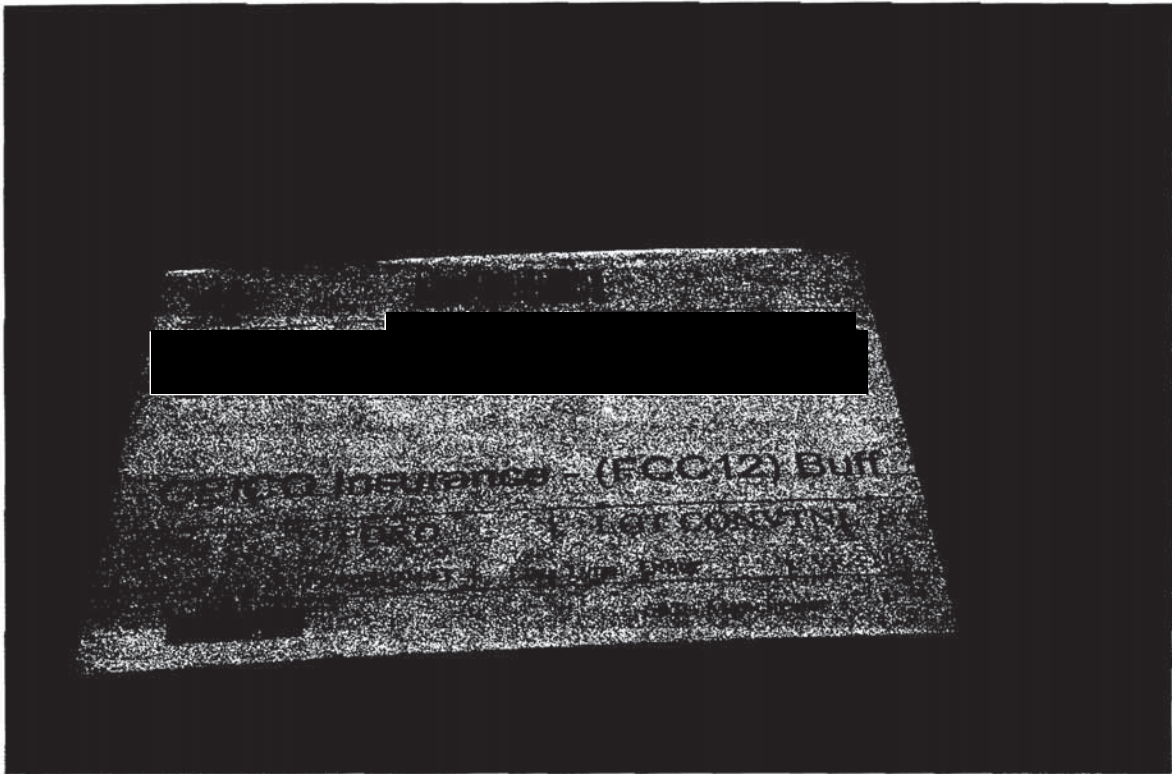


Photo # 1 INSURANCE STICKER

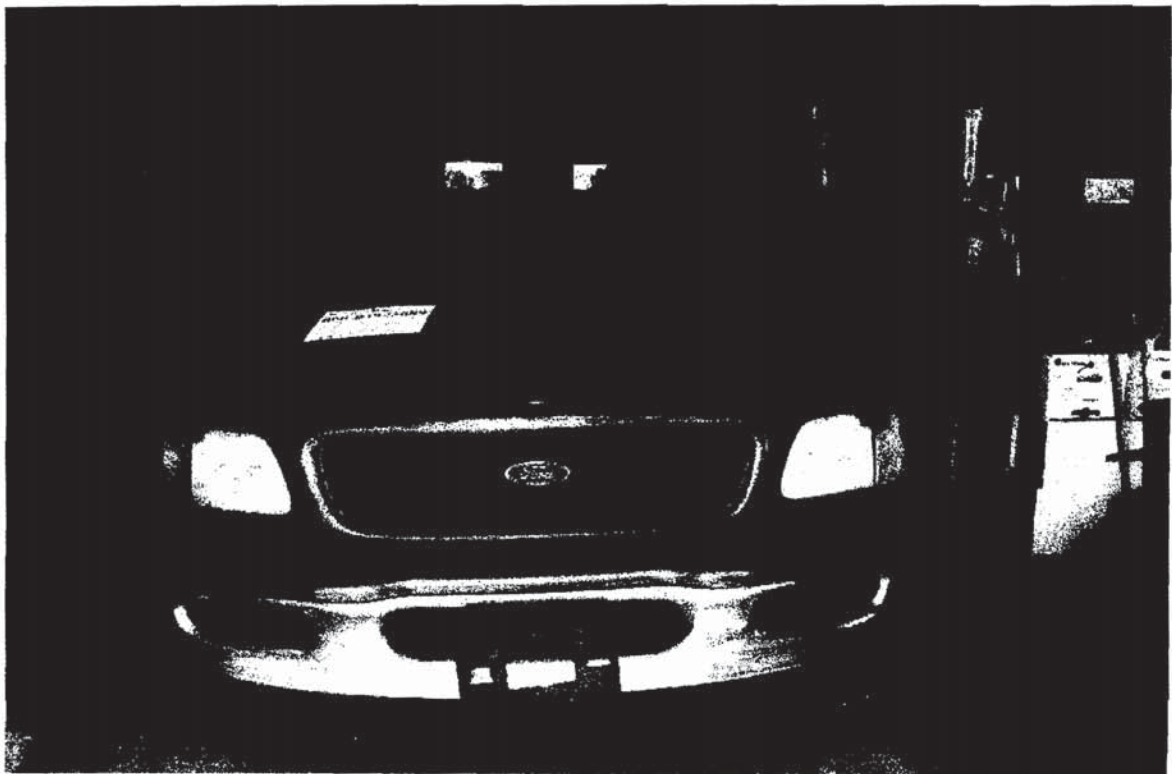


Photo # 2 FRONT VIEW OF VEHICLE

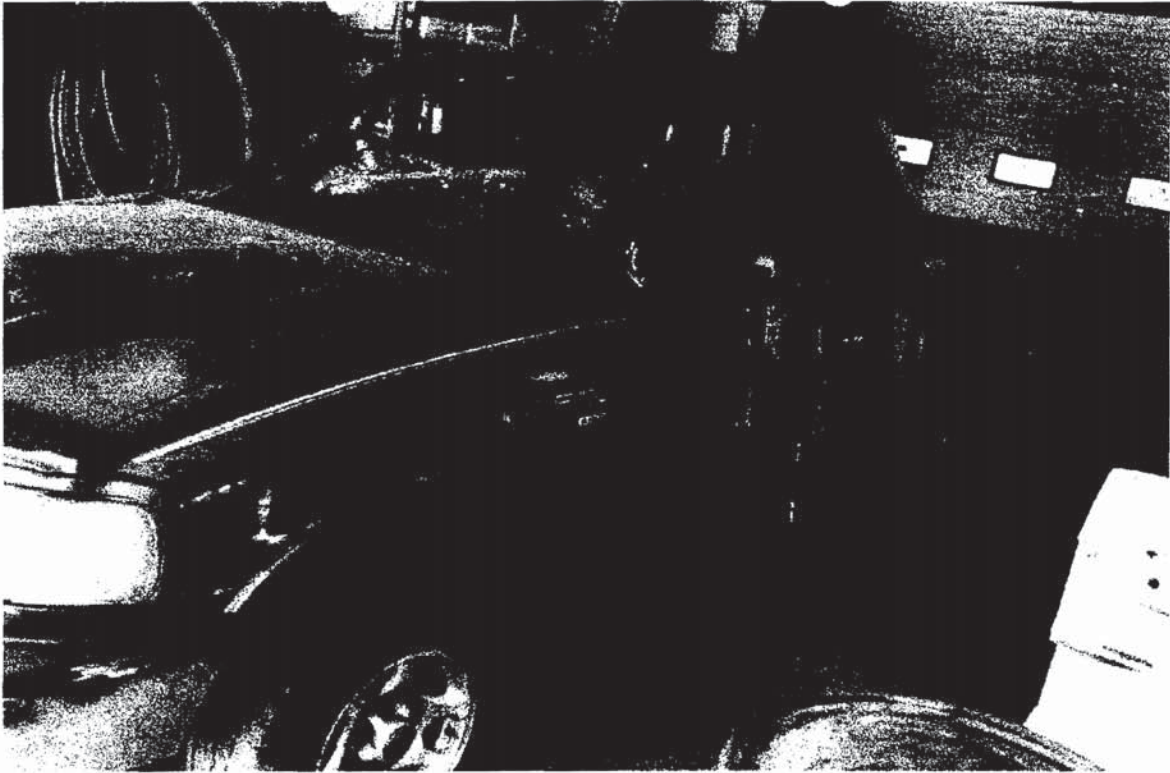


Photo # 3 LEFT SIDE VIEW



Photo # 4 LEFT SIDE REAR



Photo # 5 REAR VIEW



Photo # 6 RIGHT SIDE REAR



Photo # 7 RIGHT SIDE FRONT



Photo # 8 HOOD AND WINDSHIELD



Photo # 9 WINDSHIELD



Photo # 10 FRONT SEAT



Photo # 11 OVERHEAD



Photo # 12 REAR EAT



Photo # 13 TRUCK BED



Photo # 14 FUEL TANK IN BED



Photo # 15 REAR SEAT



Photo # 16 FRONT SEAT



Photo # 17 LICENSE PLATES ON DRIVERS SEAT



Photo # 18 CENTER CONSOLE STORAGE



Photo # 19 KEY IN DRIVERS DOOR LOCK

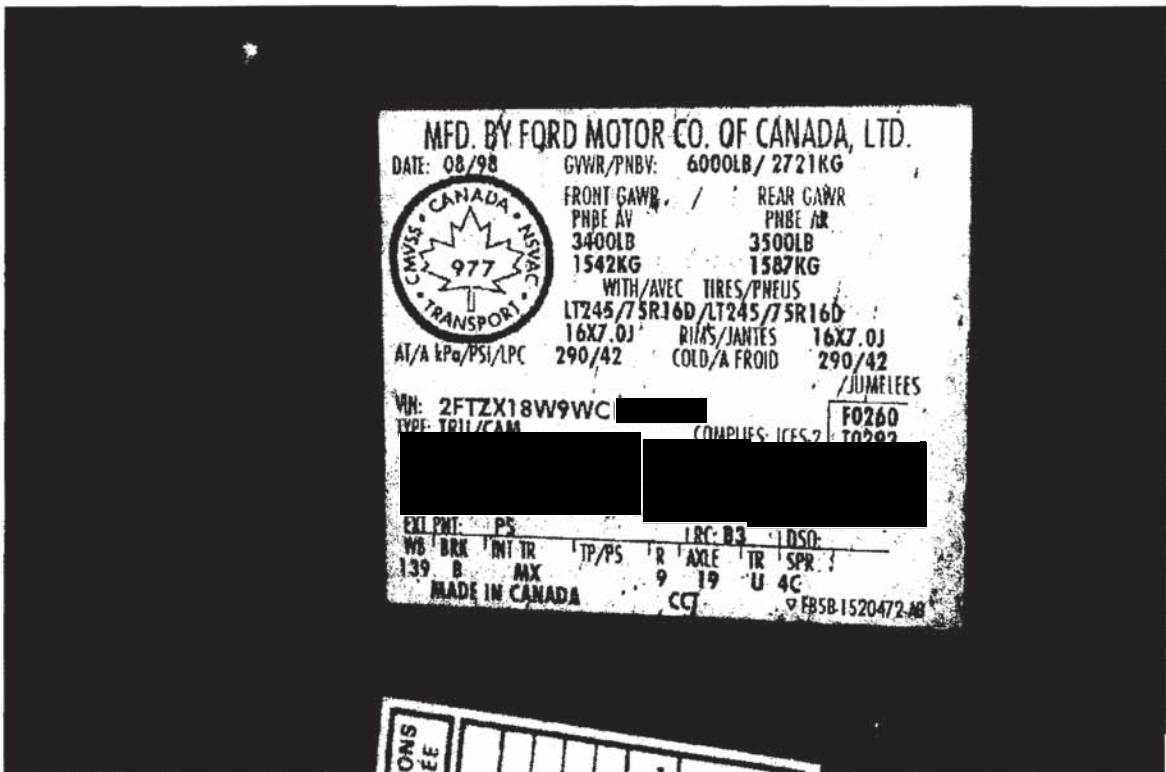


Photo # 20 VIN

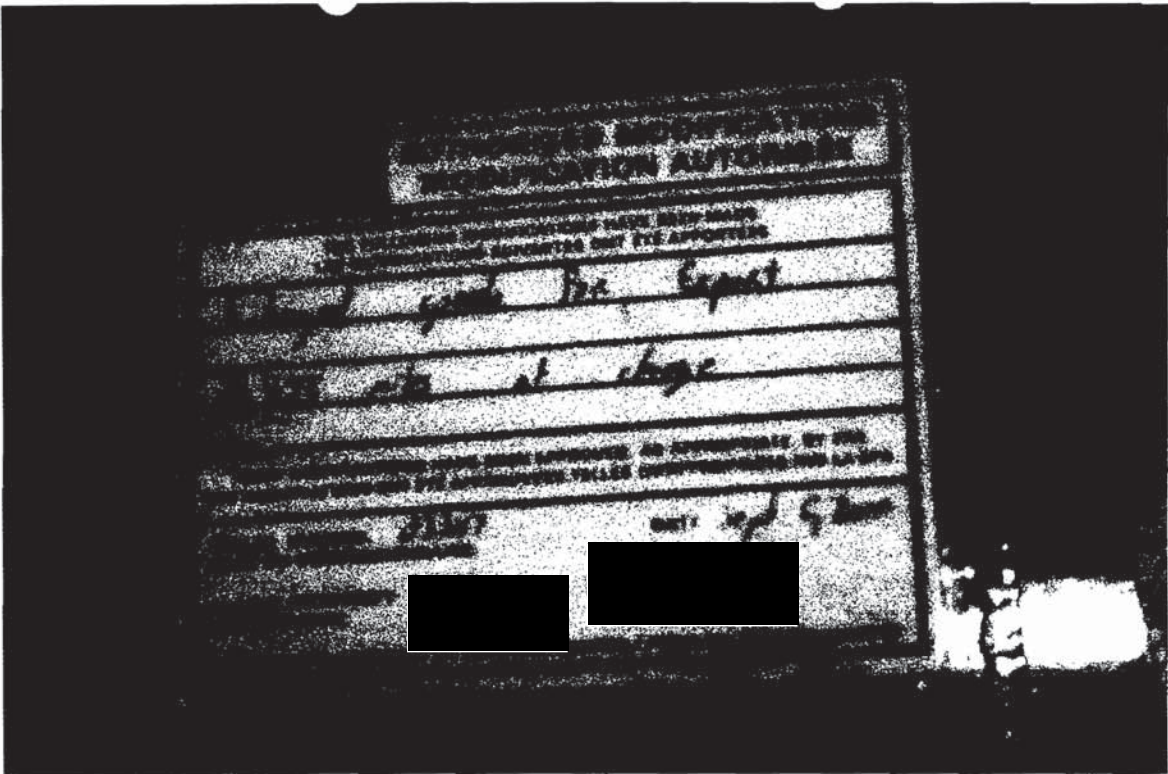


Photo # 21 MODIFICATION STICKER

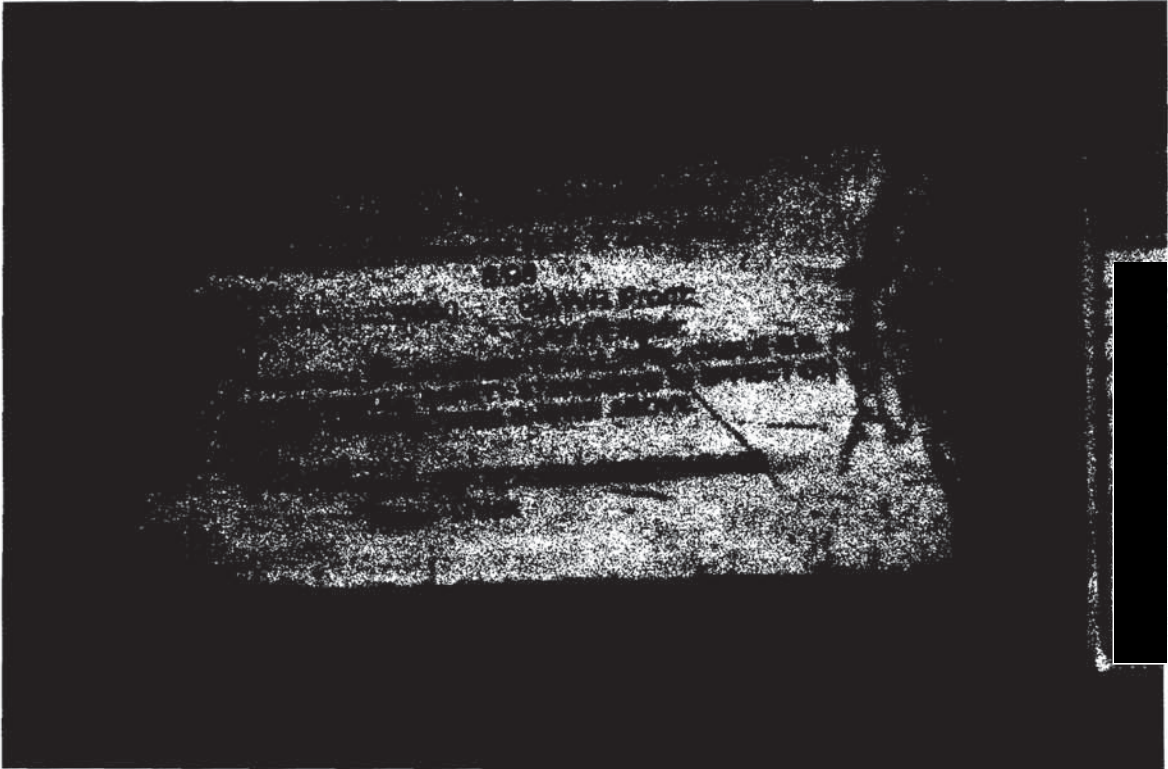


Photo # 22 SAFETY STICKER



Photo # 23 STEERING COLUMN



Photo # 24 DRIVERS FLOOR



Photo # 25 DASH



Photo # 26 DASH

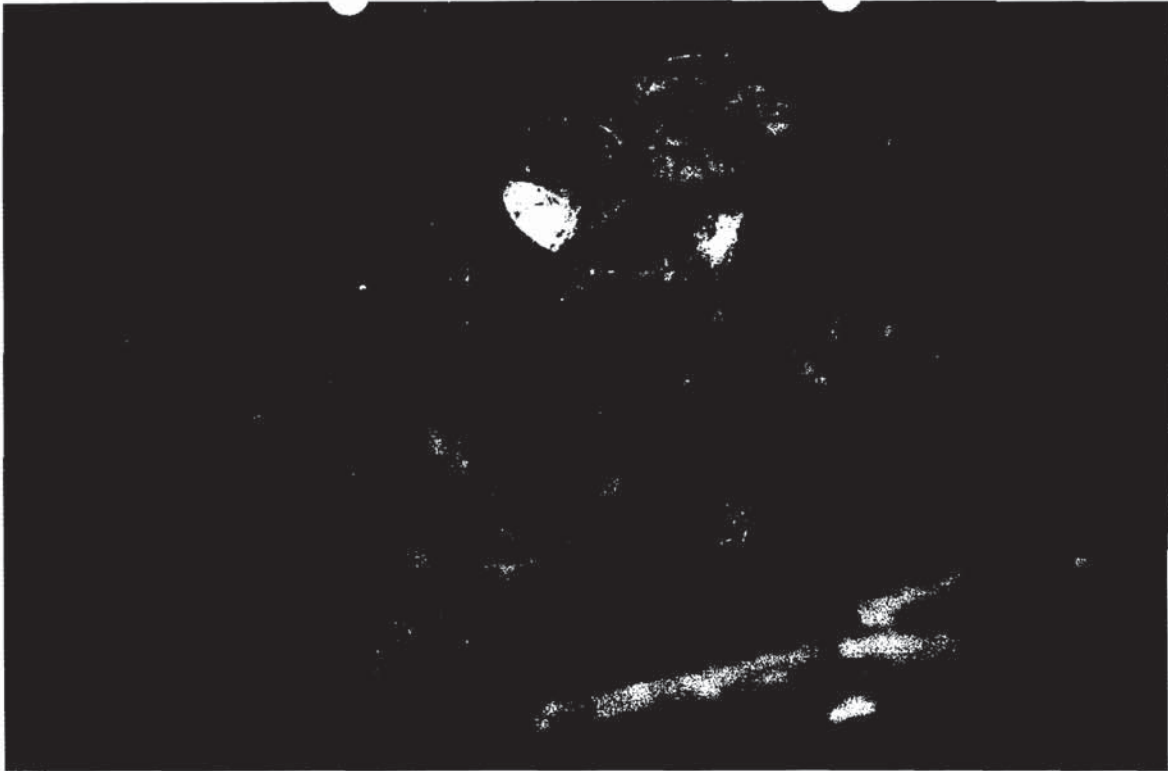


Photo # 27 REAR FLOOR



Photo # 28 REAR FLOOR

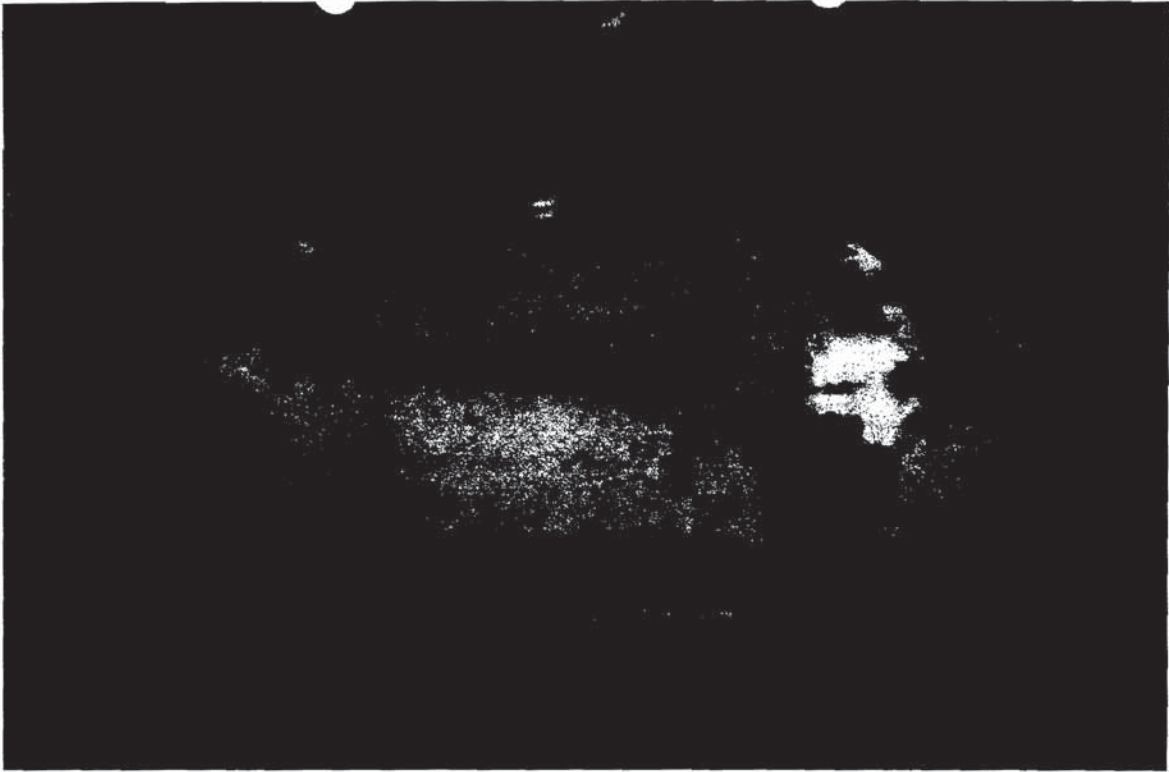


Photo # 29 FUEL TANK



Photo # 30 TANK AND FUEL PUMP

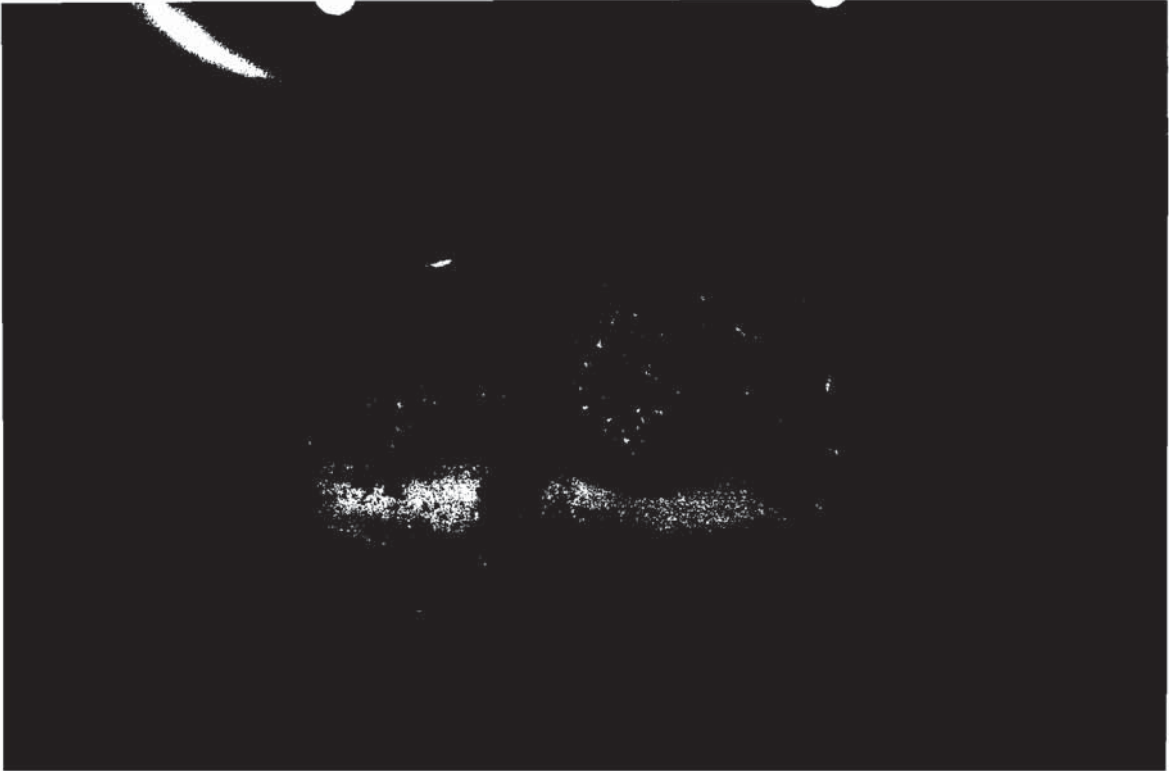


Photo # 31 FUEL TANK



Photo # 32 FUEL TANK



Photo # 33 HOLE IN FUEL TANK



Photo # 34 SCRAPE

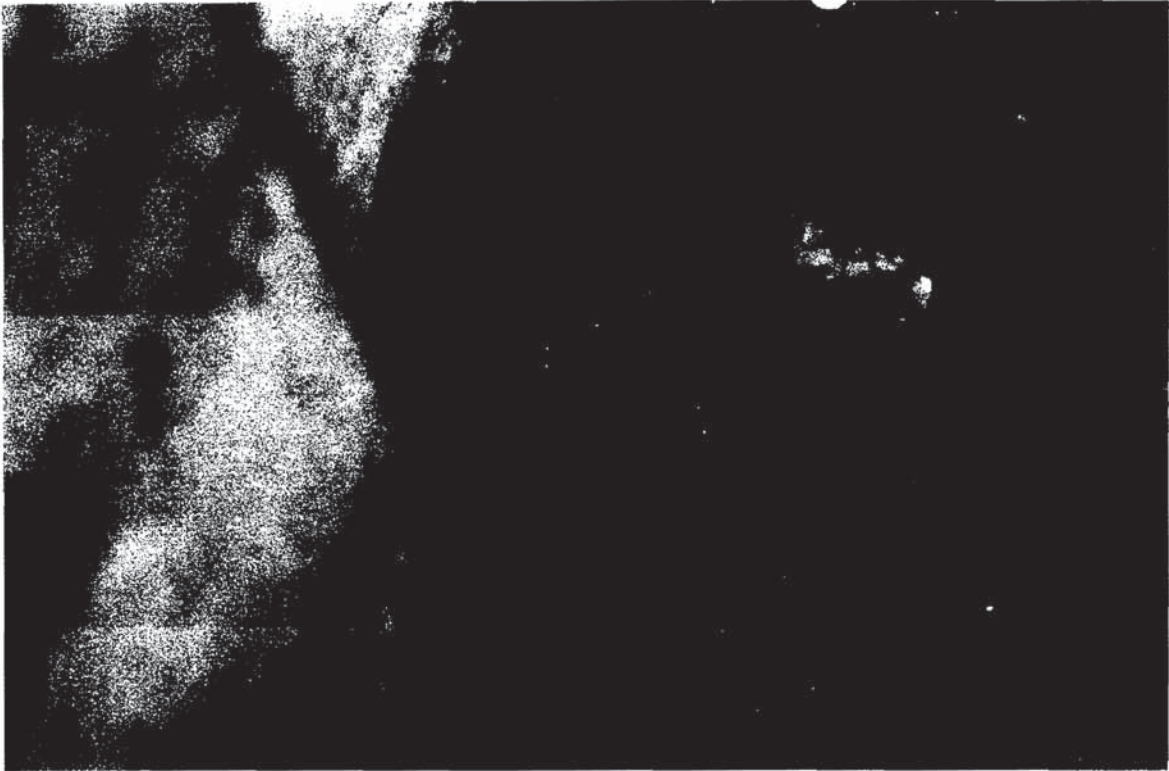


Photo # 35 SCRAPE



Photo # 36 SCRAPE



Photo # 37 FUEL TANK



Photo # 38 FUEL TANK



Photo # 39 FUEL TANK



Photo # 40 SCRAPE ON TANK



Photo # 41 SCRAPE ON TANK



Photo # 42 TANK FILL

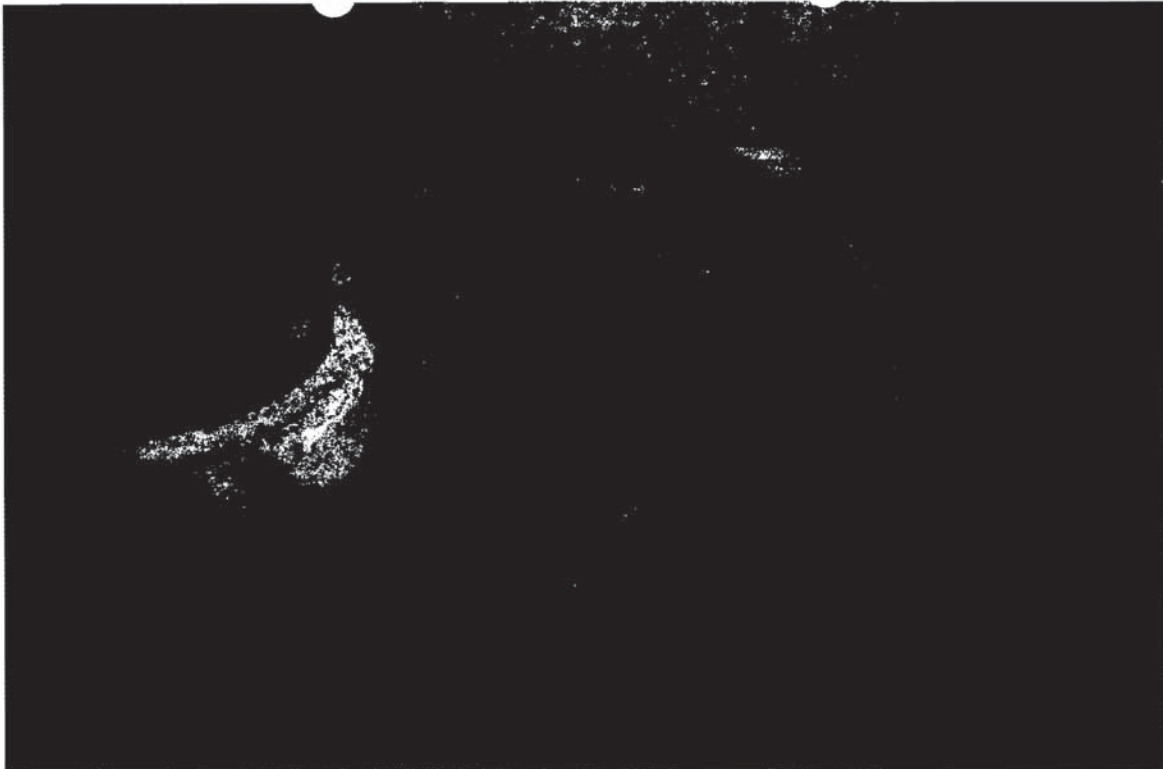


Photo # 43 TANK FILL

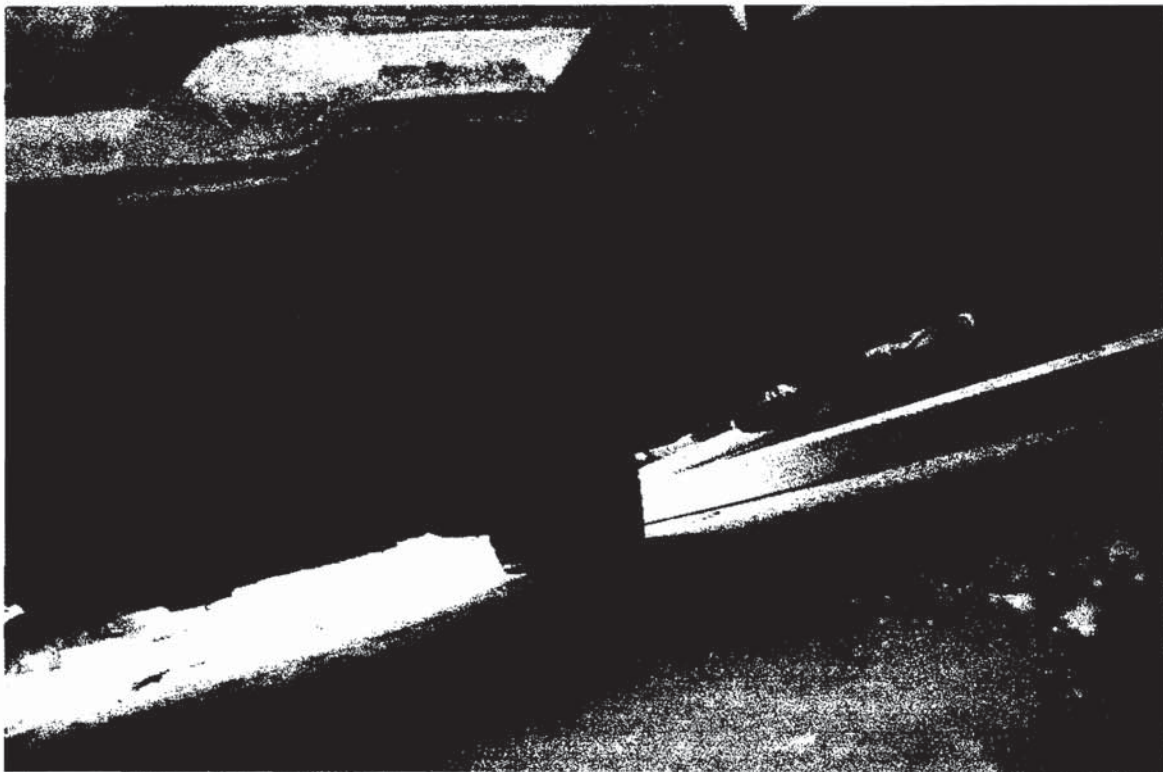


Photo # 44 UNDERCARRIAGE, DRIVE SHAFT



Photo # 45 UNDERCARRIAGE, DRIVE SHAFT



Photo # 46 UNDERCARRIAGE, DRIVE SHAFT



Photo # 47 DRIVE SHAFT AND MUFFLER



Photo # 48 RUSTED SUPPORT STRAP



Photo # 49 RUSTED SUPPORT STRAP



Photo # 50 DRIVE SHAFT



Photo # 51 TANK SUPPORT STRAP



Photo # 52 TANK STORAGE MISSING

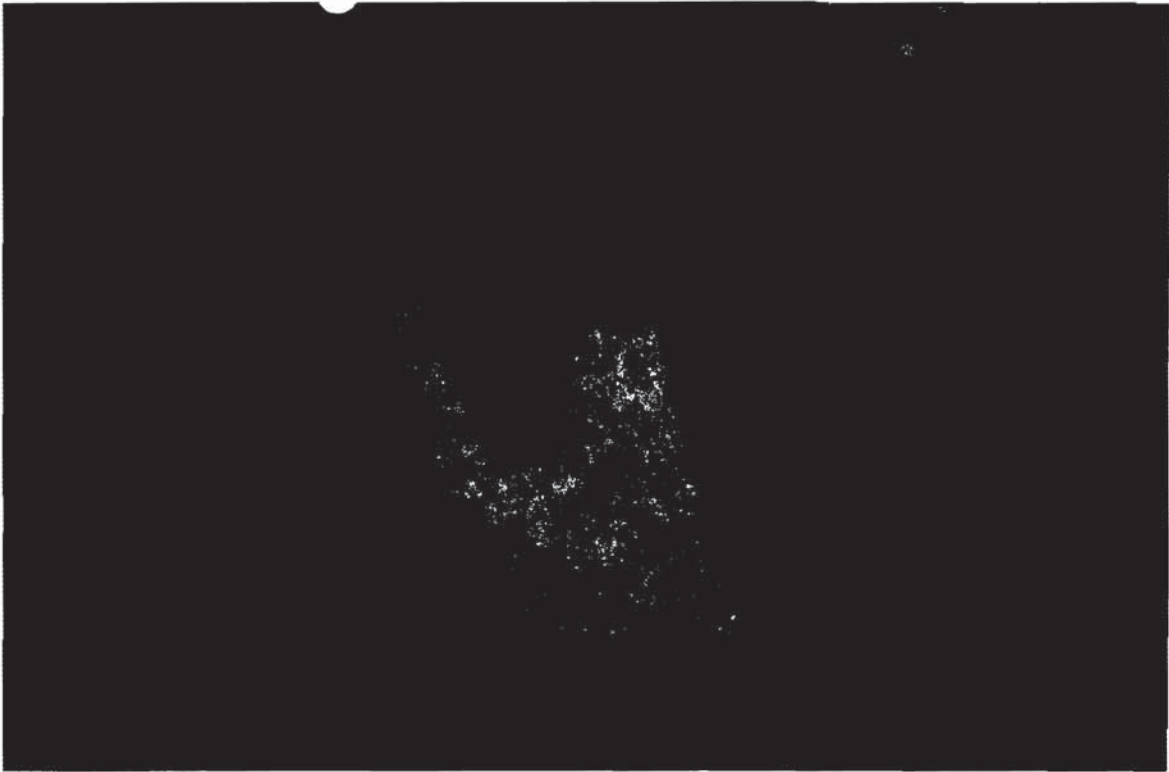


Photo # 53 RUSTED SUPPORT STRAP



Photo # 54 RUSTED SUPPORT STRAP

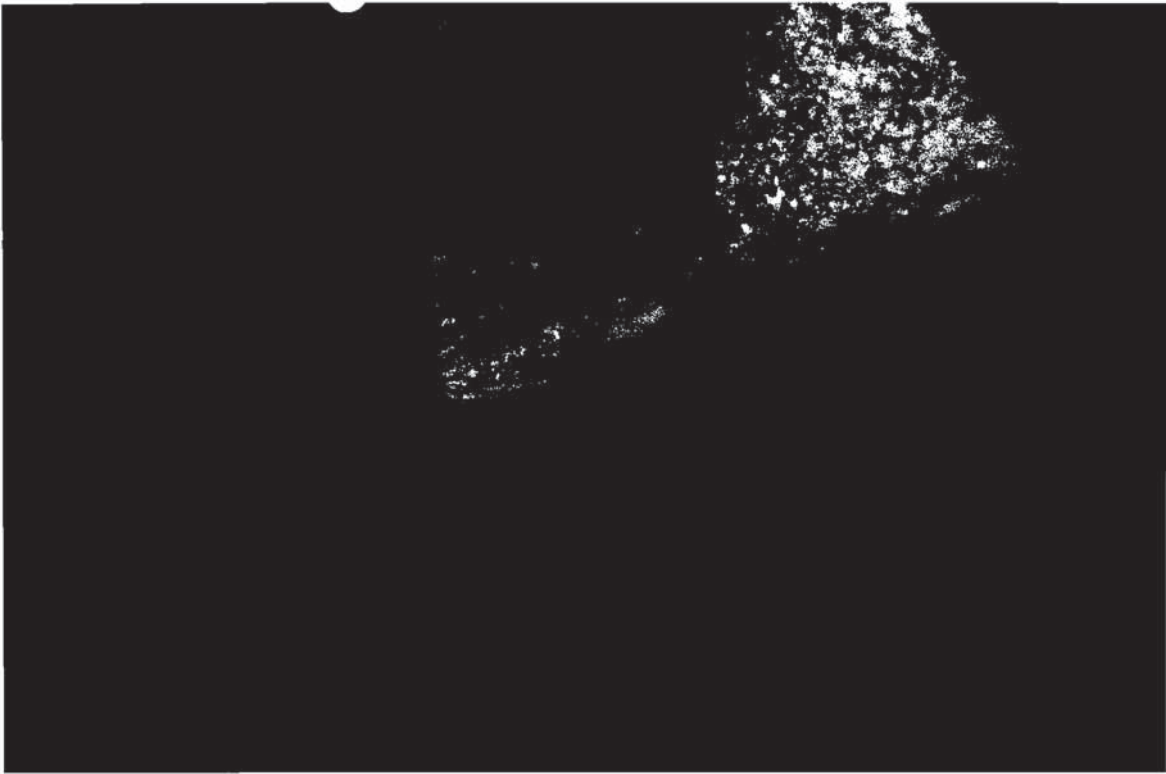


Photo # 55 RUSTED SUPPORT STRAP

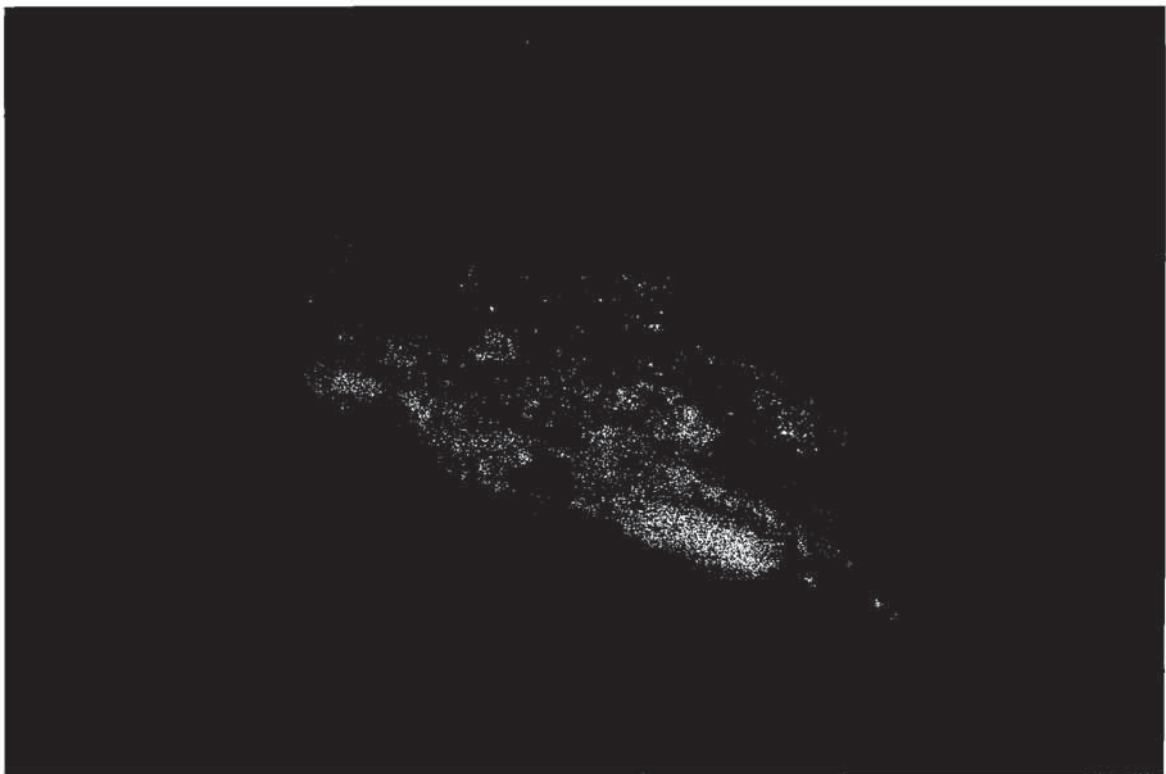


Photo # 56 RUSTED SUPPORT STRAP



Photo # 57 RUSTED SUPPORT STRAP



Photo # 58 RUSTED SUPPORT STRAP

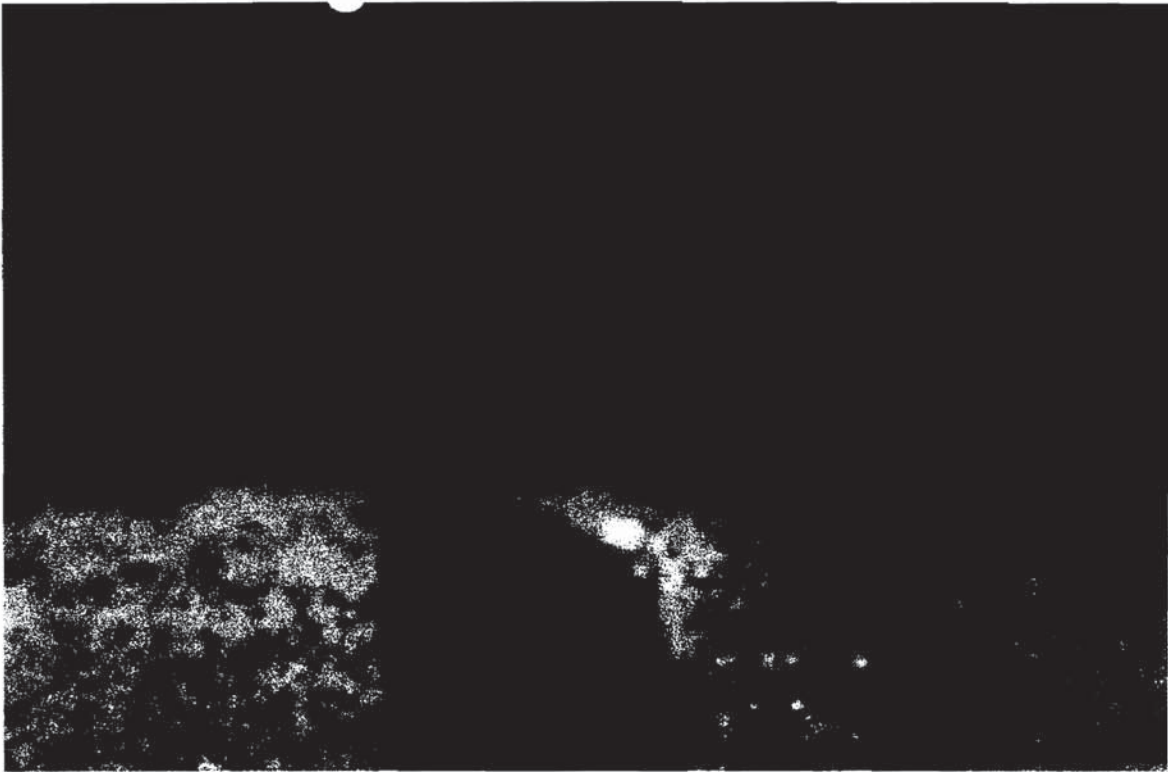


Photo # 59 RUSTED SUPPORT STRAP

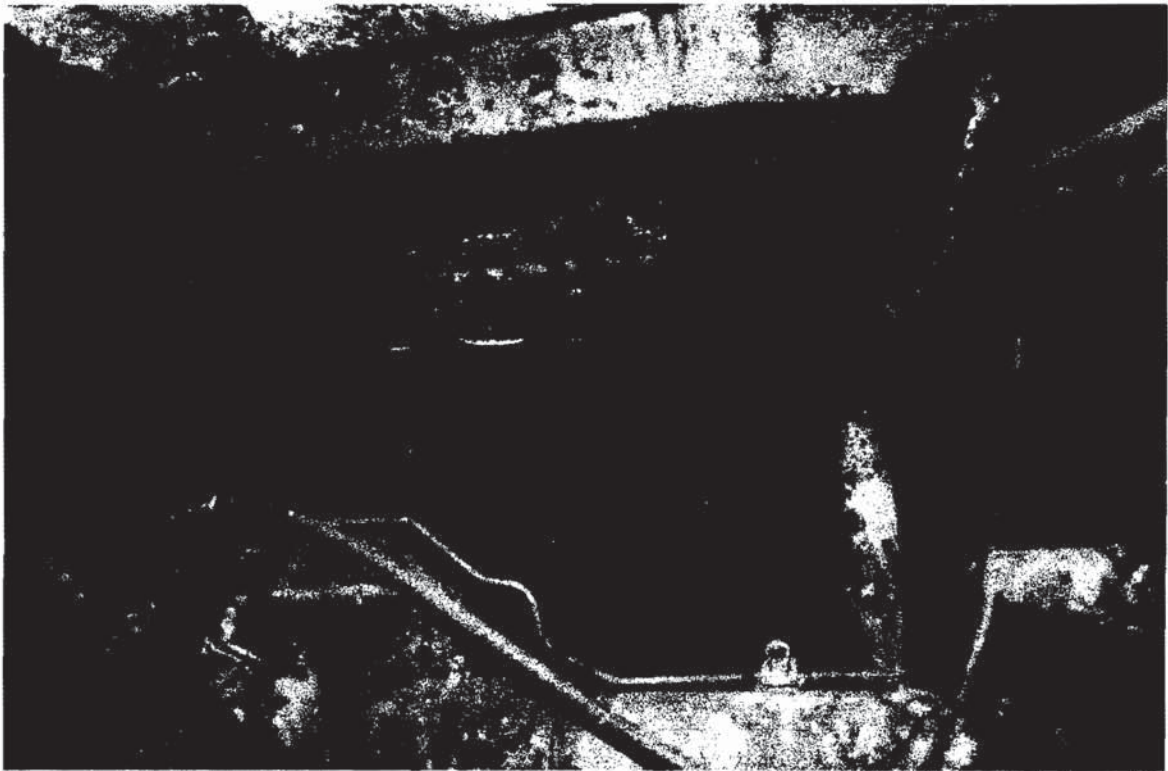


Photo # 60 SPARE TIRE



Photo # 61 ENGINE COMPARTMENT



Photo # 62 LEFT SIDE OF ENGINE COMPARTMENT



Photo # 63 RIGHT SIDE OF ENGINE COMPARTMENT

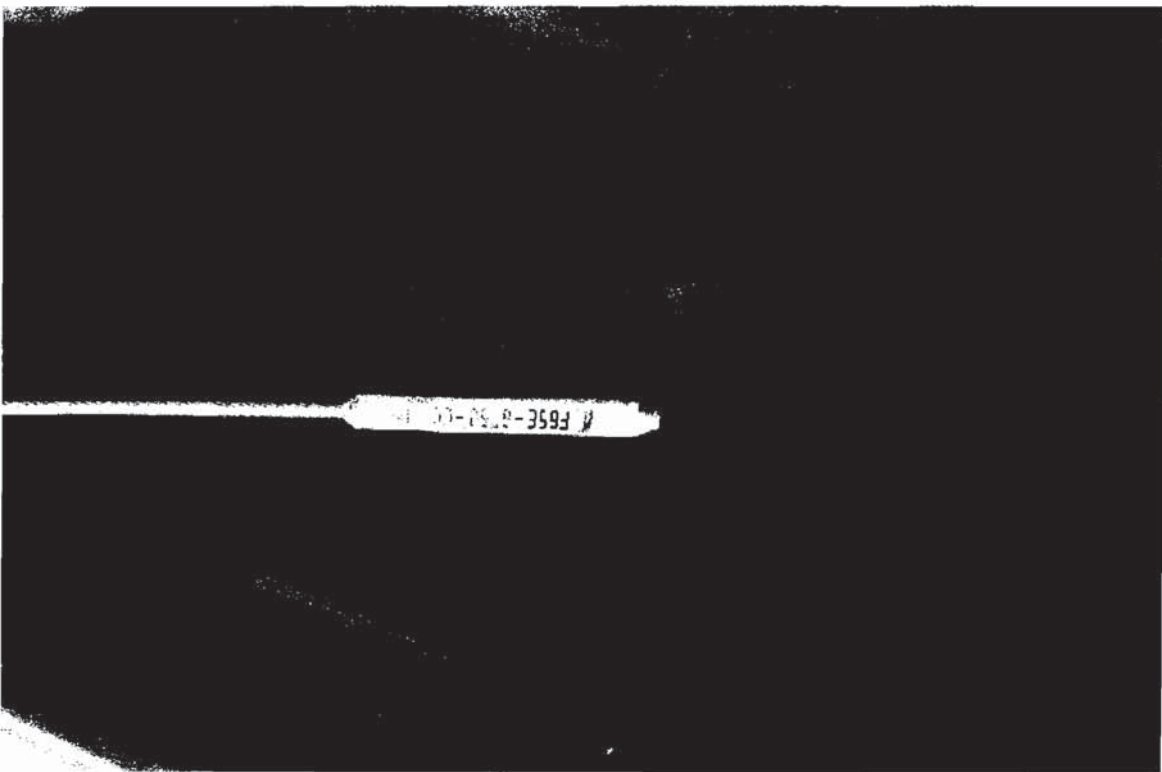


Photo # 64 OIL DIPSTICK

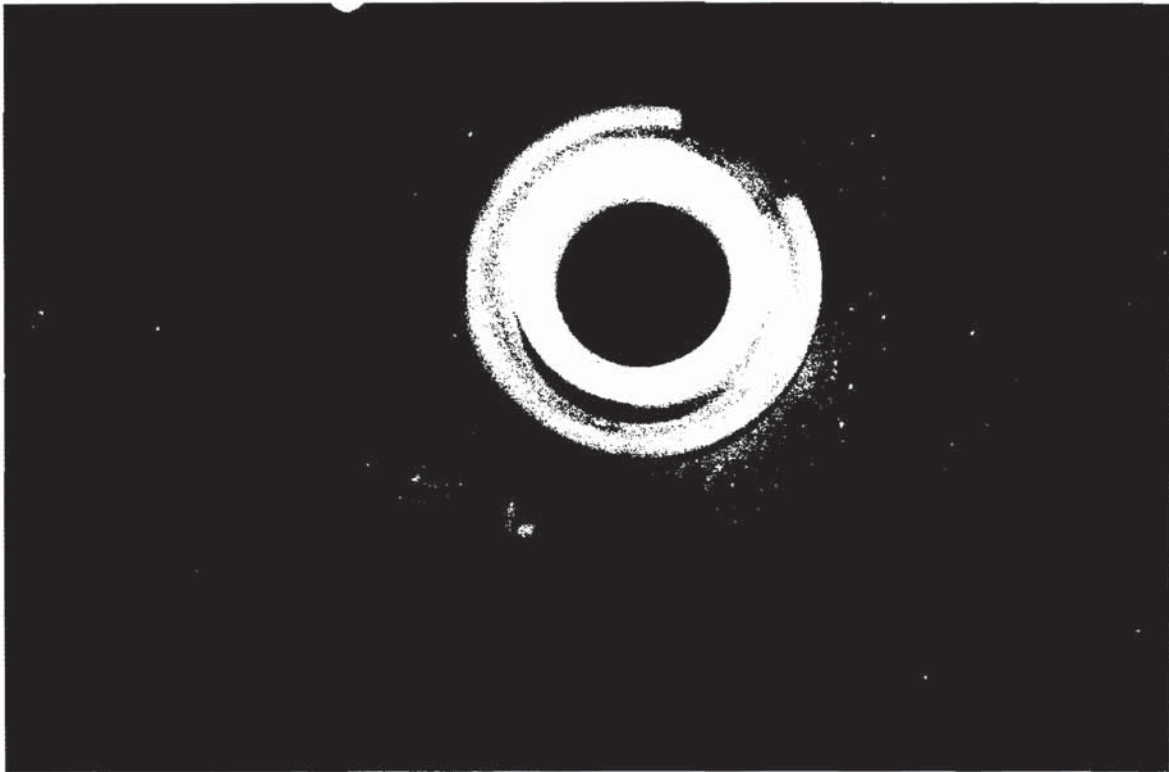


Photo # 65 RADIATOR FLUID TANK



Photo # 66 TRANSMISSION DIPSTICK

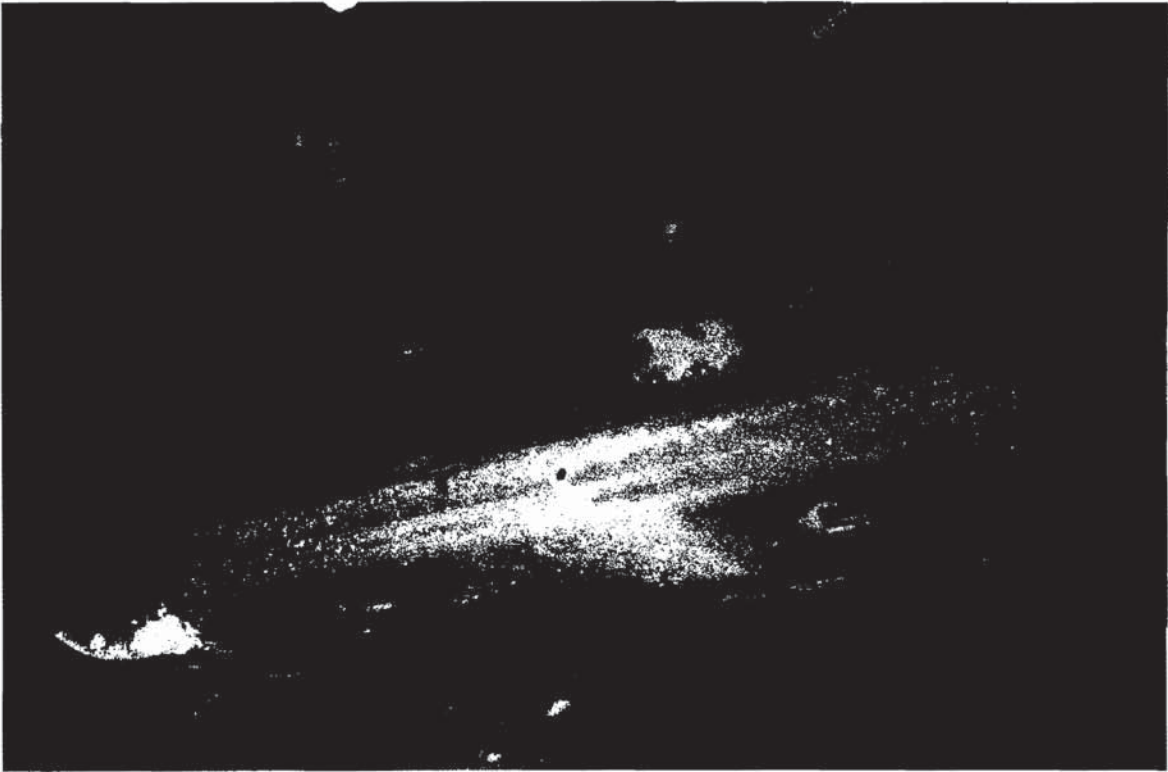


Photo # 67 FRONT UNDERCARRIAGE

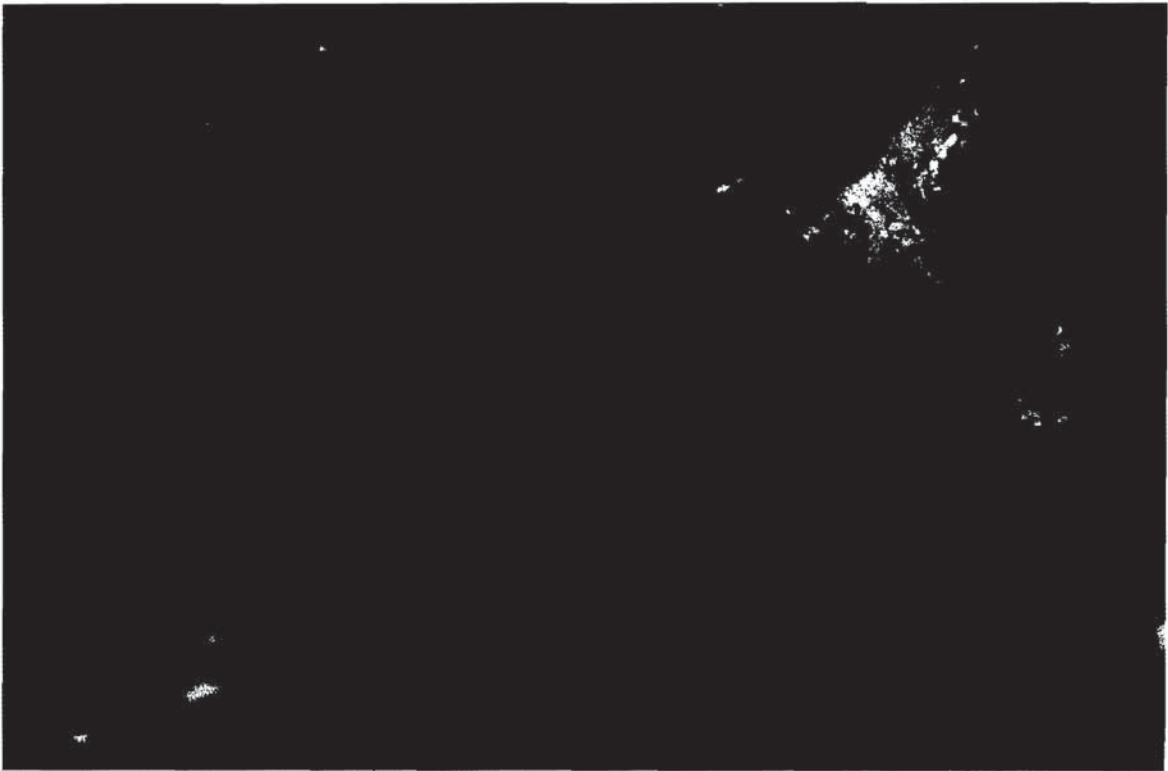


Photo # 68 FRONT UNDERCARRIAGE



Photo # 69 GLOVE BOX

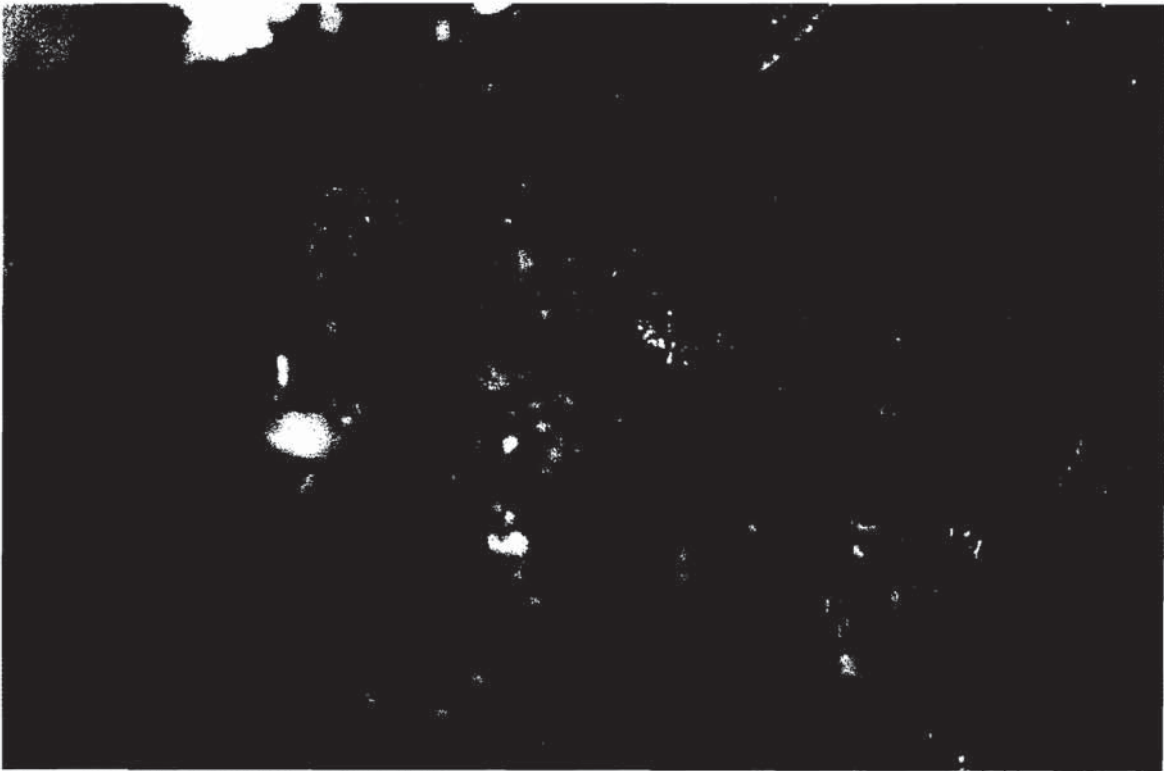


Photo # 70 STEERING COLUMN



- Government Employees Insurance Company
- GEICO General Company
- GEICO Indemnity Company
- GEICO Casualty Company

551640

4
Subro

Regional Office:
PO Box 9500 ■ Amherst, NY 14226-9500

April 3, 2008

Certified and Regular Mail – Return Receipt Requested

FORD MOTOR COMPANY
CONSUMER AFFAIRS DIVISION
PO BOX 6248 MD-3NE-B
DEARBORN, MI 48126

FORD MOTOR COMPANY
RECEIVED
CLAIMS UNIT

APR 15 2008

OFFICE OF THE
GENERAL COUNSEL

CLAIM: [REDACTED]
 INSURED: [REDACTED]
 POLICY: [REDACTED]
 LOSS DATE: February 16, 2008
 COMPANY: GEICO General Insurance Company
 VEHICLE: 1998 FORD F-150
 (year/make/mode/vin) VIN# 2FTZX18W9WC [REDACTED]

CONSUMER AFFAIRS
 DIVISION
 APR -8 AM 114

To Whom It May Concern:

Please be advised that I represent GEICO General Insurance Company. Our insured has filed a comprehensive claim due to the above vehicle burning. The fire occurred on February 16, 2008 in Hudson, NH.

In order to determine the cause of the fire, including a determination as to whether any defect in the vehicle was in existence at the time of the fire, an inspection and testing of the vehicle will be conducted by North Eastern Technical Services, an authorized representative of the above. This inspection will take place at Insurance Auto Auctions, 75 Lowell Road, Salem, NH 03079.

To coordinate the inspection date and time, please contact North Eastern Technical Services at 1-800-221-4058. Should you have any questions pertaining to this matter, or wish to discuss the same in further detail, you may contact the undersigned at 1-800-716-1097, Ext. 4665. Failure to respond to this notification within ten business days from the date of this letter will be construed as forfeiture of your right to be present at this examination.

I would like to caution that should your expert fail to appear at the inspection, you will forfeit any right to subsequently claim prejudice/spoliation under [REDACTED] vs. Volkswagen of America, Inc., 405 Mass 191 (1989).

We will, of course, be available to you to discuss the position we have taken. You may reach us at 1-800-716-1097. If you are a New Hampshire resident; if your policy insures property located in New Hampshire; or if you have been injured/your property has been damaged by a New Hampshire resident and you wish to take this matter up with the New

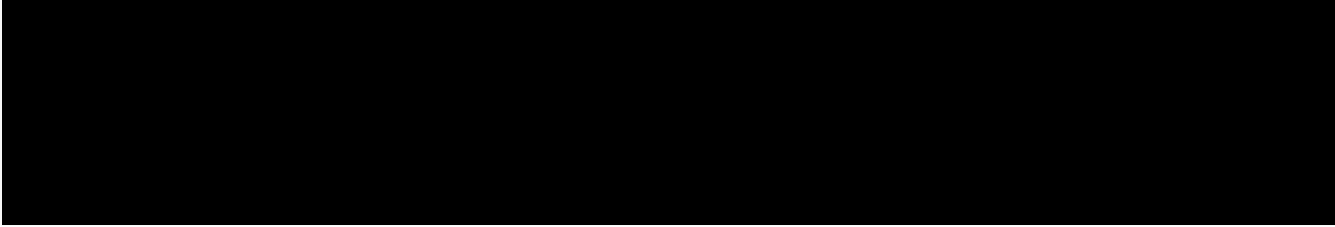
Hampshire Insurance Department, it maintains a Consumer Services Division to assist consumers with complaints at 21 South Fruit Street, Suite 14, Concord, NH, 03301. The New Hampshire Insurance Department can be reached toll free, by dialing 1-800-852-3416.

Sincerely,

Nicholas Martella
Total Theft/Fire Evaluator
1-800-716-1097 Ext. 4665

cc:

NORTH EASTERN TECHNICAL SERVICES
14031 HEXAM RD
BROOKSVILLE, FL 34613



FORD MOTOR COMPANY
RECEIVED
CLAIMS UNIT

MAR 26 2008

OFFICE OF THE
GENERAL COUNSEL

VIN: 1FTZX18W2WN [REDACTED] Year: 1998 Model: F-SERIES Case: 1596830848
Name: [REDACTED] Owner Status: Subsequent WSD: 1998-01-23
Symptom Desc: FUEL SYSTEM ATTACHMENT TANK Primary Phone: [REDACTED]
Reason Desc: LEGAL - ACCIDENT Secondary Phone: [REDACTED]
Issue Type: 10 OGC Issue Status: OPEN Dealer: LES STUMPFORD
Origin Desc: US CONCERN CASE BASE P & A Code: 06249
Odometer: 131000 MI Comm Type: PHONE
Action Date: 03/24/2008 Action Time: 16:34:41:630 Action Data: Yes
Analyst Name: THOMAS ATKINS (TATKIN22) Analyst: TATKIN22

COMMENTS: CUSTOMER SAID: -ABOUT TWO WEEKS AGO ON 03/13/08 WHILE I WAS DRIVING THE VEH THE TANK FELL OUT OF THE VEH -I FEEL THAT THIS IS A SAFETY ISSUE AND FORD IS RESPONSIBLE -I WAS DRIVING IN THE COUNTRY ON A HIGHWAY -THERE WAS NO POLICE REPORT FILED -I AM ABOUT TO FILE A CLAIM WITH MY INSURANCE PROVIDER BUT BECAUSE IT WAS NOT AN ACCIDENT THE ONLY THING THAT I CAN CLAIM IS FOR TOWING-THE VEH IS ALREADY REPAIRED -CUST WANTS TO REPORT THE SAFETY ISSUE THROUGH FORD AND WANTS FORD TO CONSIDER A REDESIGN THROUGH FORD OR A VISUAL INSPECTION TO PREVENT SOMETHING HAPPENING WITH VEH LIKE HIS -CUST SEEKING SOME SORT COMPENSATION FROM FORD FOR THE FAULTY VEHDEALER SAID: -LES STUMPF FORD3030 W COLLEGE AVE APPLETON, WI 54914TEL:(920) 731-5211CRC ADVISED: - I WILL FORWARD THIS INFORMATION TO THE FORD OFFICE OF THE GENERAL COUNSEL. YOU WILL RECEIVE WRITTEN NOTIFICATION WITHIN 10 BUSINESS DAYS WHICH YOU WILL NEED TO RESPOND TO IN WRITING.NOTE TO CCR: REMEMBER TO VERIFY ALL CUSTOMER CONTACT INFORMATION BEFORE SENDING ISSUE.-----AGENT HAS READ ABOVE SCRIPT TO CUST AND CONFIRMED CONTACT INFORMATION -CUST CONTENDS THAT HIS INSURANCE PROVIDER WILL BE CONTACTED CONCERNING THE VEH BUT HE WILL ONLY GET REIMBURSED FOR THE TOW AND NOT THE VEH REPAIRS -CUST CONTENDS THAT THE VEH TANK FALLING OUT IS A DESIGN FLAW THAT COULD HAVE BEEN REPORTED AT THE TIME OF VISUAL INSPECTION OR THROUGH CAREFUL TESTING THROUGH FORD-CUST IS FURTHER SEEKING SOME SORT OF COMPENSATION FOR THE REPAIRS THAT ARE COMPLETED ON THE VEH BECAUSE HE CLAIMS THAT FOR IS RESPONSIBLE FOR THE DAMAGE TO THE VEH DUE TO LACK OF QUALITY

		New Contract Coverage													
		F-150 (1997-2006 Model Year)													
		Plan Years													
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010	
PremiumCare	2 Years	60000	X	X	X	X	X	X	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X	X	X	X	X	X	X
	3 Years	60000	X	X	X	X	X	X	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X	X	X	X	X	X	X
		100000	X	X	X	X	X	X	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X	X	X	X	X	X	X
	4 Years	36000	X	X	X	X	X	X	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X	X	X	X	X	X	X
5 Years	36000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	60000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	75000	X	X	X	X	X	X	X	X	X	X	X	X	X	
6 Years	36000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	60000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	75000	X	X	X	X	X	X	X	X	X	X	X	X	X	
7 Years	36000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	48000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	60000	X	X	X	X	X	X	X	X	X	X	X	X	X	
	75000	X	X	X	X	X	X	X	X	X	X	X	X	X	
		100000	X	X	X	X	X	X	X	X	X	X	X	X	

		New Contract Counts														
		F-150 (1997-2006 Model Year)														
		Plan Years														
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010		
PremiumCare	2 Years	60000	86	0	0	0	0	0	0	0	0	0	0	0	86	
		75000	48	0	0	0	0	0	0	0	0	0	0	0	48	
	3 Years	60000	1	0	0	0	0	0	0	0	0	0	0	0	1	
		75000	23	0	0	0	0	0	0	0	0	0	0	0	23	
		100000	0	0	108	219	1080	1279	606	353	226	118	12	3	4,004	
		48000	152	6	264	200	557	724	612	390	380	229	26	3	3,543	
	4 Years	36000	264	7	508	344	688	1088	960	783	784	370	53	1	5,850	
		48000	132	15	361	236	748	1488	1351	978	1160	538	44	1	7,052	
		60000	32	61	39	94	28	0	0	0	0	0	0	0	254	
		75000	0	0	172	219	377	487	573	377	240	114	58	14	2,632	
5 Years	36000	379	904	659	444	583	874	967	706	589	310	84	9	6,508		
	48000	581	1357	1313	952	1404	2168	2060	1524	1516	731	220	7	13,833		
	60000	189	805	699	503	1683	3339	3323	2232	2755	1236	208	8	16,980		
	75000	45	80	57	47	80	218	232	177	173	94	84	26	1,315		
6 Years	36000	0	0	103	93	173	420	578	401	356	144	109	30	2,408		
	48000	1811	2323	3157	2864	5145	9378	10021	6548	5954	2516	891	203	50,815		
	60000	2493	5203	9038	6658	11701	22441	31506	19695	20529	9092	2606	177	141,140		
	75000	297	663	692	976	3848	10232	11991	7865	8802	4214	1313	75	50,970		
7 Years	36000	151	275	321	263	450	624	618	494	491	286	305	120	4,402		
	48000	0	0	339	296	596	747	769	689	603	278	270	155	4,752		
	60000	1945	2793	3756	2966	5383	7279	9611	7307	7507	3801	2385	633	55,400		
	75000	1035	2115	3581	3299	7760	15587	19565	15201	16480	8819	5536	797	99,790		
		100000	260	510	784	788	4117	10063	6304	3926	4105	2432	1766	271	35,332	
		36000	0	0	0	0	0	0	245	208	216	112	129	88	4,002	
		48000	0	0	0	0	0	0	373	285	269	140	158	99	1,330	
		60000	0	0	0	0	0	0	1508	1390	895	940	525	539	278	6,088
		75000	0	0	0	0	0	2205	2401	1591	1545	885	900	201	8	9,736
		100000	0	0	0	0	0	0	1116	918	952	638	663	442	26	4,755
		Sum:	9924	17117	25951	21461	46401	92149	107172	73543	76572	37622	18359	3641	137	530,049

		Used Contract Coverage												
		F-150 (1997-2006 Model Year)												
		Plan Years												
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010
PremiumCare	1 Year	12000	X	X	X	X	X	X	X	X	X	X	X	X
	2 Years	24000	X	X	X	X	X	X	X	X	X	X	X	X
	3 Years	60000	X	X	X	X	X	X	X	X	X	X	X	X
	4 Years	36000	X	X	X	X	X	X	X	X	X	X	X	X
		48000	X	X	X	X	X	X	X	X	X	X	X	X
		60000	X	X	X	X	X	X	X	X	X	X	X	X
		75000	X	X	X	X	X	X	X	X	X	X	X	X

		Used Contract Counts														
		F-150 (1997-2006 Model Year)														
		Plan Years														
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010		
PremiumCare	1 Year	12000	0	0	0	0	0	57	151	104	99	80	139	45	42	717
	2 Years	24000	0	0	0	0	753	2100	1704	1673	1496	2256	801	657	11,440	
	3 Years	60000	0	4	31	0	0	0	0	0	0	0	0	0	35	
	4 Years	36000	0	2	0	0	923	2531	2340	2253	1874	3034	1799	1110	15,866	
		48000	0	0	0	0	0	1543	468	494	522	1013	2149	1551	7,740	
		60000	0	0	0	0	1	0	0	0	0	0	0	0	1	
		Sum:	0	6	31	0	1734	6325	4616	4519	3972	6442	4794	3360	35,799	

		RoyalShield - U												
		F-150 (1997-2006 Model Year)												
		Plan Years												
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010
RoyalShield	3 Months	4000	X	X	X	X	X	X	X	X	X	X	X	X
	6 Months	6000	X	X	X	X	X	X	X	X	X	X	X	X
	1 Year	12000	X	X	X	X	X	X	X	X	X	X	X	X

		RoyalShield - U													
		F-150 (1997-2006 Model Year)													
		Plan Years													
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010	
RoyalShield	3 Months	4000	0	1	0	174	1229	0	0	0	0	0	0	0	1,404
	6 Months	6000	0	0	0	14	125	0	0	0	0	0	0	0	139
	1 Year	12000	0	0	0	47	25	0	0	0	0	0	0	0	72
		Sum:	0	1	0	235	1379	0	0	0	0	0	0	0	1,615

		RoyalShield - W												
		F-150 (1997-2006 Model Year)												
		Plan Years												
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010
RoyalShield	1 Month	1000	X	X	X	X	X	X	X	X	X	X	X	X
	2 Months	3000	X	X	X	X	X	X	X	X	X	X	X	X
	3 Months	4000	X	X	X	X	X	X	X	X	X	X	X	X
	6 Months	6000	X	X	X	X	X	X	X	X	X	X	X	X
	1 Year	12000	X	X	X	X	X	X	X	X	X	X	X	X

		RoyalShield - W														
		F-150 (1997-2006 Model Year)														
		Plan Years														
Time	Mileage	1996	1997	1998	1999	2000	2001	2002	2004	2005	2006	2007	2009	2010		
RoyalShield	1 Month	1000	0	0	0	0	0	0	0	0	0	0	11	19	30	
	2 Months	3000	0	0	0	0	0	0	0	0	0	0	0	39	56	
	3 Months	4000	0	0	0	0	0	3748	4606	2184	2147	1576	1909	696	563	17,429
	6 Months	6000	0	0	0	0	0	279	16	0	0	0	0	0	295	
	1 Year	12000	0	0	0	0	0	38	7	0	0	0	0	0	45	
		Sum:	0	0	0	0	4065	4629	2184	2147	1576	1909	746	599	17,855	
		Total Sum:	9924	17124	25982	21696	47780	97948	118126	80343	83238	43170	26710	9181	4096	585,318

From: Billings, Lu Ann (L.F.)
Sent: Thursday, September 16, 2010 9:19 AM
To: Covert, Tim (T.)
Cc: Starbowski, Rob (R.G.)
Subject: F150 Survey Fuel Tank Photos

Attachments: Photos From 2006 Survey.zip



Photos From 2006
Survey.zip

























Part Name	A	B	C	D	E	F		G	H	J
	Date Part Incorporated Into Vehicle Production	Description of Change	Reasons for Change	Original	Modified	Disposition of Original Parts		New Component Availability Date For Service	New Component Interchangeable With Old (Y/N)	Model/Model Year Application
				Ford Engineering and Service Part Numbers	Ford Engineering and Service Part Numbers	Withdrawn from Ford Production Inventory (Scrap/Consume/Rework)	Effective Date			
Front Tank Straps										
STRP ASY - FU/TNK FRT	9/23/1996	Initial release of 1997 MY	Updated drawing and bumped part number to reflect as per the production drawing	F65A-9054-DC F65Z-9054-DA	F75A-9054-GA F75Z-9054-GA	C		9/23/1996	Y	1997 PN96 SWB R/C 4X2 and S/C 139" SWB
STRP ASY - FU/TNK FRT	11/06/1995	Initial release of 1997 MY	—	F65A-9054-EB F65Z-9054-EA				11/6/1995	N	1997 PN96 157" W/B
STRP ASY - FU/TNK FRT	9/23/1996	Initial release of 1997 MY	Updated drawing and bumped part number to reflect as per the production drawing	F65A-9054-PC F65Z-9054-PA	F75A-9054-HA F75Z-9054-HA	C		9/23/1996	Y	1997 PN96 120" SWB R/C 4X4
STRP ASY - FU/TNK FRT	6/9/2003	Initial release of 2004 MY All New Design		4L34-9054-AD 4L3Z-9054-AA				6/9/2003	N	2004 P221 All 4X2
STRP ASY - FU/TNK FRT	11/29/2004	Release tank strap minus e-coat	Delete E-coat from tank strap per MCR.	4L34-9054-AD 4L3Z-9054-AA	5L34-9054-AA 5L3Z-9054-AA	C		11/29/2004	Y	2005 P221 All 4X2
STRP ASY - FU/TNK FRT	6/9/2003	Initial release of 2004 MY All New Design	—	4L34-9054-EE 4L3Z-9054-EA				6/9/2003	N	2004 P221 All 4X4
STRP ASY - FU/TNK FRT	11/29/2004	Release tank strap minus e-coat	Delete E-coat from tank strap per MCR.	4L34-9054-EE 4L3Z-9054-EA	5L34-9054-EA 5L3Z-9054-EA	C		11/29/2004	Y	2005 P221 All 4X4
Rear Tank Straps										
STRP ASY - FU/TNK RR	11/06/1995	Initial release of 1997 MY	—	F65A-9057-PB F65Z-9054-MA				11/06/1995	N	1997 PN96 120" W/B all 4X4
STRP ASY - FU/TNK RR	11/06/1995	Initial release of 1997 MY	—	F65A-9057-EB F65Z-9054-EB				11/06/1995	N	1997 PN96 139 & 157" W/B
STRP ASY - FU/TNK RR	6/9/2003	Initial release of 2004 MY All New Design	—	4L34-9057-AD 4L3Z-9054-BA				6/9/2003	N	2004 P221 All 4X2

Part Name	A	B	C	D	E	F		G	H	J
	Date Part Incorporated Into Vehicle Production	Description of Change	Reasons for Change	Original	Modified	Disposition of Original Parts		New Component Availability Date For Service	New Component Interchangeable With Old (Y/N)	Model/Model Year Application
				Ford Engineering and Service Part Numbers	Ford Engineering and Service Part Numbers	Withdrawn from Ford Production Inventory (Scrap/Consume/Rework)	Effective Date			
STRP ASY - FU/TNK RR	11/29/2004	Release tank strap minus e-coat	Delete E-coat from tank strap per MCR.	4L34-9057-AD 4L3Z-9054-BA	5L34-9057-AA 5L3Z-9054-CA	C		11/29/2004	Y	2005 P221 All 4X2
STRP ASY - FU/TNK RR	6/9/2003	Initial release of 2004 MY All New Design	—	4L34-9057-ED 4L3Z-9054-FA				6/9/2003	N	2004 P221 All 4X4
STRP ASY - FU/TNK RR	11/29/2004	Release tank strap minus e-coat	Delete E-coat from tank strap per MCR.	4L34-9057-ED 4L3Z-9054-FA	5L34-9057-EA 5L3Z-9054-FA	C		11/29/2004	Y	2005 P221 All 4X4

Question 9i:

Supplier Name:

Martinrea International Inc.
2800 Livernois
Troy, MI 48083

Supplier Address:

Andrew Hendy, Director of Sales,
248.823.5700

Supplier Point of contact (Name, Title, Phone):

Service # F65Z-9054-DA
 Engine # F65A-9054-DC
 Obsolete 4/22/2003

Supplier: No current supplier.

Usage:
 Eng Name: STRP ASY-FU/TNK FRT

t VI	In Out Yr Yr	Feature Descriptions	
T F5	97 97	F-SERIES UNDER 8500 GWW	ALL 2 WHEEL DRIVE
T F5	97 97	F-SERIES UNDER 8500 GWW	139" (3526MM) WHEELBASE

Sales:
 YEAR Quantity

 2010 0
 2009 0
 2008 0
 2007 0
 2006 0
 2005 0
 2004 0
 2003 14
 2002 22
 2001 18
 2000 17
 1999 16
 1998 13
 1997 10
 1996 10
 1995 0
 1994 0
 1993 0
 1992 0
 1991 0
 1990 0

Service # F75Z9054GA
 Engine # F75A-9054-GA
 Obsolete

Supplier:
 P444V MARTINREA INTERNATIONAL INC

Usage:
 Eng Name: STRP ASY-FU/TNK FRT

In Out	Feature Descriptions
t VI Yr Yr	
T F5 97 03	F-SERIES UNDER 8500 GWW KANSAS CITY PLANT BUILD ONTARIO PLANT BUILD
T F5 97 03	F-SERIES UNDER 8500 GWW CUAUTITLAN PLANT BUILD EXCEPT MEXICO
T F5 97 03	F-SERIES UNDER 8500 GWW XLT VERSION 120"/3048MM WHEELBASE
T F5 03 04	F-SERIES UNDER 8500 GWW ONTARIO PLANT BUILD
T F5 97 97	F-SERIES UNDER 8500 GWW ALL 2 WHEEL DRIVE
F5 97 03	F-SERIES UNDER 8500 GWW
F5 97 04	F-SERIES UNDER 8500 GWW 139"/3531MM WHEELBASE
F5 97 97	F-SERIES UNDER 8500 GWW 139" (3526MM) WHEELBASE
N1 02 03	LINCOLN BLACKWOOD

Sales:

YEAR	Quantity	Replaced Part Number	Message
2010	5140		
2009	5516		
2008	4339		
2007	3297		
2006	2070		
2005	915		
2004	373		
2003	183	F65Z- 9054-DA	REPLACED
2002	106		
2001	89		
2000	84		
1999	45		
1998	45		
1997	19		

1996 10
 1995 0
 1994 0
 1993 0
 1992 0
 1991 0
 1990 0

 Service # XL3Z-9054-AB
 Engine # XL34-9054-AA
 Obsolete 11/17/1999

Supplier: No current supplier.

USAGE:
 Eng Name: STRP ASY-FU/TNK FRT

	In	Out		
t	VI	Yr	Yr	
T	F5	00	F-SERIES UNDER 8500 GWW CUAUTITLAN PLANT BUILD	
T	F5	05	07	F-SERIES UNDER 8500 GWW XL VERSION #2
T	F5	99	00	F-SERIES UNDER 8500 GWW CUAUTITLAN PLANT BUILD
T	F5	00	04	F-SERIES UNDER 8500 GWW XL VERSION #2 MEXICO

SALES:
 YEAR Quantity

 2010 0
 2009 0
 2008 0
 2007 0
 2006 0
 2005 0
 2004 0
 2003 0
 2002 0
 2001 0
 2000 0
 1999 19
 1998 0

 Service # F65Z-9054-EA
 Engine # F65A-9054-EB
 Obsolete

Supplier:
 P444V MARTINREA INTERNATIONAL INC

USAGE:
 Eng Name: STRP ASY-FU/TNK FRT

	In Out	
t VI	Yr Yr	Feature Descriptions
T F5 97	04	F-SERIES UNDER 8500 GWW
T F5 97	97	F-SERIES UNDER 8500 GWW
T F5 97	04	F-SERIES UNDER 8500 GWW
		139"/3531MM WHEELBASE
T F5 97	97	F-SERIES UNDER 8500 GWW
		139" (3526MM) WHEELBASE

Sales:
 YEAR Quantity

2010	3837
2009	5051
2008	4945
2007	4615
2006	3831
2005	2033
2004	767
2003	281
2002	105
2001	76
2000	38
1999	34
1998	30
1997	23
1996	8
1995	0
1994	0
1993	0
1992	0
1991	0
1990	0

Service # F65Z-9054-PA
 Engine # F65A-9054-PC
 Obsolete 4/19/2005

Supplier: No current supplier.

Usage:

	In	Out	
t	VI	Yr	Yr
			Feature Descriptions
T	F5	97	97
			F-SERIES UNDER 8500 GVW ALL 4 WHEEL DRIVE

Sales:

YEAR Quantity

2010	0
2009	0
2008	0
2007	0
2006	0
2005	20
2004	37
2003	16
2002	1
2001	0
2000	0
1999	0
1998	3
1997	5
1996	2
1995	0
1994	0
1993	0
1992	0
1991	0
1990	0

Service # F75Z-9054-HA
 Engine # F75A-9054-HA
 Obsolete

Supplier:

P444V MARTINREA INTERNATIONAL INC

Usage:

In	Out	Feature Description
Yr	Yr	
T F5 97	08	F-SERIES UNDER 8500 GWW 120"/3048MM WHEELBASE
T F5 97	97	F-SERIES UNDER 8500 GWW ALL 4 WHEEL DRIVE

Sales:

YEAR	Quantity	Replaced Part Number Message
2010	297	
2009	401	
2008	348	
2007	304	
2006	291	
2005	133	
2004	70	
2003	28	
2002	15	
2001	6	
2000	5	
1999	15	
1998	7	F65Z- 9054-PA REPLACED
1997	8	
1996	2	
1995	0	
1994	0	
1993	0	
1992	0	
1991	0	
1990	0	

Service # 4L3Z-9054-AA
 Engine # 4L34-9054-AD
 Obsolete 9/28/2004

Supplier: No current supplier.

Usage:

In	Out	Feature Description
Yr	Yr	
T F6 04	05	F150/LINCOLN MARK LT

Sales:

YEAR Quantity

2010 0
 2009 0
 2008 0
 2007 0
 2006 0
 2005 4
 2004 18
 2003 7
 2002 0
 2001 0
 2000 0
 1999 0
 1998 0

 Service #5L3Z-9054-AA
 Engine # 5L34-9054-AA

Obsolete

Supplier: P444V MARTINREA INTERNATIONAL INC

Usage:

In Out	Feature Descriptions	Feature Descriptions
t VI Yr Yr	-----	-----
T F6 04 08	F150/LINCOLN MARK LT	LESS SKID PLATES

Sales:
 YEAR Quantity Replaced Part Number Message

2010 94	
2009 133	
2008 95	
2007 94	
2006 84	
2005 56	
2004 25	4L3Z- 9054-AA REPLACED
2003 7	
2002 0	
2001 0	
2000 0	
1999 0	
1998 0	

Service # 4L3Z-9054-EA
 Engine # 4L34-9054-EE
 Obsolete 10/2/2004

Supplier: No current supplier.

Usage:

In	Out	Feature Description
Yr	Yr	
T F6 04 05		F150/LINCOLN MARK LT

Sales:

YEAR Quantity

2010 0
 2009 0
 2008 0
 2007 0
 2006 0
 2005 0
 2004 292
 2003 65
 2002 0
 2001 0
 2000 0
 1999 0
 1998 0

Service #5L3Z-9054-EA
 Engine # 5L34-9054-EA
 Obsolete

Supplier:

P444V MARTINREA INTERNATIONAL INC

Usage:

In	Out	Feature Description
Yr	Yr	
T F6 04 06		F150/LINCOLN MARK LT

Sales:

YEAR Quantity Replaced Part Number Message

2010 41
 2009 59
 2008 68
 2007 85

2006 300
 2005 425
 2004 369 4L3Z- 9054-EA REPLACED
 2003 65
 2002 0
 2001 0
 2000 0
 1999 0
 1998 0

 Service # F65Z-9054-EB
 Engine # F65A-9057-EB
 Obsolete

Supplier: P444V MARTINREA INTERNATIONAL INC

Usage:

In	Out	Feature Description
Yr	Yr	
T F6 04 06		F150/LINCOLN MARK LT

Sales:

YEAR	Quantity
----	-----
2010	6988
2009	8994
2008	8546
2007	7842
2006	6208
2005	3160
2004	1167
2003	400
2002	134
2001	59
2000	39
1999	28
1998	31
1997	18
1996	8

 Service # 4L3Z-9054-BA
 Engine # 4L34-9057-AD
 Obsolete 9/28/2004

Supplier: No current supplier.

Usage:

In Yr	Out Yr	Feature Description
T F6 04 05		F150/LINCOLN MARK LT

Sales:

YEAR Quantity

2010 0
2009 0
2008 0
2007 0
2006 0
2005 4
2004 17
2003 7
2002 0
2001 0
2000 0
1999 0
1998 0

Service # 5L3Z-9054-CA
 Engine # 5L34-9057-AA
 Obsolete

Supplier: P444V MARTINREA INTERNATIONAL INC

Usage:

In Yr	Out Yr	Feature Description
T F6 04 08		F150/LINCOLN MARK LT

Sales:

YEAR Quantity Replaced Part Number Message

2010 124	
2009 160	
2008 96	
2007 113	
2006 98	
2005 74	
2004 27	4L3Z- 9054-BA REPLACED
2003 7	

Service # F65Z-9054-MA
Engine # F65A-9057-PB
Obsolete

Supplier:
P444V MARTINREA INTERNATIONAL INC

Usage:

In Yr	Out Yr	Feature Description
T F5 97 08		F-SERIES UNDER 8500 GVW 120"/3048MM WHEELBASE
T F5 97 97		F-SERIES UNDER 8500 GVW ALL 4 WHEEL DRIVE

Sales:
YEAR Quantity

2010 481
2009 737
2008 575
2007 473
2006 400
2005 219
2004 102
2003 26
2002 23
2001 3
2000 5
1999 9
1998 3
1997 6
1996 2
1995 0
1994 0
1993 0
1992 0

Service # 4L3Z-9054-FA
Engine # 4L34-9057-ED
Obsolete 1/29/2005

Supplier: No current supplier.

Usage:

In Yr	Out Yr	Feature Description
T F6 04 05		F150/LINCOLN MARK LT

Sales:

YEAR Quantity

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-----
2010 0
2009 0
2008 0
2007 0
2006 0
2005 20
2004 363
2003 68
2002 0
2001 0
2000 0
1999 0
1998 0

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Service #5L3Z-9054-FA
Engine # 5L34-9057-EA
Obsolete

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Supplier: P444V MARTINREA INTERNATIONAL INC

Usage:

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  In Out
t VI Yr Yr   Feature Descriptions   Feature Descriptions
-----
T F6 04 06   F150/LINCOLN MARK LT   SKID PLATES

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Sales:

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YEAR Quantity   Replaced Part Number Message
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2010 34
2009 43
2008 67
2007 85
2006 290
2005 459       4L3Z- 9054-FA REPLACED
2004 372
2003 68
2002 0

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