

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

WarrantyData

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3107 /121516A/39821288	YV1CZ85285 [REDACTED]	11/27/2007	21536	3107/ALMARTIN VOLVO
<i>MakeModelYear</i>		<i>RepairLocation</i>		
VOVLOXC902005		3 EXECUTIVE DRIVE,SHELBURNE,VT 05482		
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37349	Harness engine comp/dashboard repair	HE	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Gauges Other gauge problems	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#45007=80288785388@12229 TEXT MESSAGE STATES BRAKE EMERGENCY - ALL GAUGES INOP RETRIEVED 2 PAGES OF DTCS CEM HARNESS TERMINAL CORROSION TNN 37-35 APPLIES				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3107 /137081A/41260396	YV4CZ59206 [REDACTED]	5/11/2009	75117	3107/ALMARTIN VOLVO
<i>MakeModelYear</i>		<i>RepairLocation</i>		
VOVLOXC902006		3 EXECUTIVE DRIVE,SHELBURNE,VT 05482		
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37206	Control module / relay box passenger	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfunction	30786579	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#38658=8025275342@22849 CLIENT STATED CEL ON.CHECKED FOR DTC'S.CODES TOO NUMEROUS TO LIST ALL.INCLUDED CEM-9C03,8F21,3F83,DF13,DF16,E000,E003.RA N FAULT TRACING.DIAGNOSED INTERNAL FAULT WITH CEM DUE TO WATER PENETRATION IN PLENUM BOX.NECESSARY TO PERFORM TNN 37-35 REPAIR AND REPLACE CEM UNDER LONG TERM EMISSION WARR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3116 /196180A/36348330	YV1CM592851 [REDACTED]	1/10/2006	11395	3116/DBA RUTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTES 7 & 103,NORTH CLARENDON,VT 05759			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0207=7817298543@11658 CUSTOMER STATES WIPERS ARE INOP. FAULT TRACE ELECTRICAL SYS. FOUND INTERNAL FAILURE OF CENTRAL ELECTRONICS MODULE.- REPLACE CEM & PERFORM SOFTWARE RELOAD.CEM & CONNECTOR CORRODED. REPAIRED ELECTRICAL CONNECTOR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3123 / 98902A/32214960	YV1CZ59HX31 [REDACTED]	9/25/2003	11865	3123/LOVERING VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	(f3125),180 DANIEL WEBSTER HIGHWAY,NASHUA,NH 03060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#829=6038980814@815/873 CUST STATS THE HEADLIGHTS ARE OUT AGAIN FOUND THAT THE CEM HAS FAILED NEC TO ACCESS ADN RPL CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3123 /122994A/34874286	YV1CM592851 [REDACTED]	3/31/2005	185	3123/LOVERING VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3125),180 DANIEL WEBSTER HIGHWAY,NASHUA,NH 03060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4542=6038887070@42751 CUST STATES CHECK ENGINE LIGHT ON FOUND CODE CEM-DD30/HARNESS-OK/CORROSION ON IN CEM PER CONTINUITY TEST ON ACM-CEM WIRE NEC TO REPLACE HARNESS/CEM-WOULDN'T TAKE SOFTWARE RELOAD/ DISASSEMBLED HARNESS TO REMOVE CEM-NO PROBLEM FOUND/TRIED TO RELOAD SFTWAR W/LAPTOP PER HOTLINE WOULDN'T TAKE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3123 /135957B/36480336	YV1CZ91195 [REDACTED]	1/23/2006	21842	3123/LOVERING VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3125),180 DANIEL WEBSTER HIGHWAY,NASHUA,NH 03060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46649=6037856928@45999 CUST STATES INSTRUMENT CLUSTER INOP FOUND CODES CEM-1A55/1A56/1A54/1A66 NEC TO REMOVE DRVR SEAT/CARPET TO CHECK WIRING-OK/FND MOUSE NEST UNDER SHIFTER/REMOVE SHIFTER/ALL WIRING OK/CORROSION IN CEM/REPLACED CEM COVER/SEALED NEW COVER WITH BUTYL TAPE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3123 /153570A/38925405	YV4CZ852361	4/18/2007	8834	3123/LOVERING VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f3125),180 DANIEL WEBSTER HIGHWAY,NASHUA,NH 03060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38948=9784656212@45999 CUSTOMER STATES CHECK ENGINE LIGHT ONHOOKED TO VIDA, CEM-0063, 0062, 0061, 0064, 0060, DDM-0000, 0032, AUD-0004, DIM-0001, BCM-U012600, FOUND CEM AND WIRING HARNESS CONTAMINATED WITH WATER ED AND REPLACED C.E.M. AND HARNESS, AND RELOADED SOFTWARE IN TO VEHICLE. REPAIR AUTH BY VOLVO AMM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3123 /153606A/38925404	YV1CZ852651	4/19/2007	44675	3123/LOVERING VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3125),180 DANIEL WEBSTER HIGHWAY,NASHUA,NH 03060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94088=9782564048@37828 CUSTOMER STATES ONE OF THE HEADLIGHTS STAYS ON WHEN THE CAR TECH TRACED FAULT TO CEM TERMINAL CORROSION.TECH PERFORMED T NN 37-35. TECH ORDERED UPDATED HARNESS.WRONG HARNESS CAME IN TECH CONTACTED TECH HOTLINE.FTS ORDEDED CORRECT HARNESS. INSTALLED HARNESS AND CEM. RELOADED SFTW. AUTH BY AMM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3123 /188445A/41699963	YV1CZ85265 [REDACTED]	11/24/2009	38481	3123/LOVERING VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3125),180 DANIEL WEBSTER HIGHWAY,NASHUA,NH 03060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth er instrum	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
# 1 TECH INSPECTED AND CONFIRMED CUSTOMERS CONCERN. TECH SC AN TESTED AND NO COMMUNICATION WITH CEM. TECH INSPECTED FURT HER AND FOUND WATER LEAKING FROM THE CEM. TECH FOUND WATER H AS BEEN ENTERING IN FROM THE PLENUM, AND CORRODED THE TERMIN AL CONNECTIONS OF THE ENGINE HARNESS AND CEM. TECH ACCESSED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3123 /190054A/41820479	YV1CZ91105 [REDACTED]	1/25/2010	121705	3123/LOVERING VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3125),180 DANIEL WEBSTER HIGHWAY,NASHUA,NH 03060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	17602	Maintenance service at 7,500 miles excl	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfu nction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#820=603 880 7148@964 1 TECH INSPECTED AND FOUND THE CEM HAS BEEN SHORTED OUT D UE TO WATER LEAKING IN FROM THE BULB HEAD CONNECTOR. TECH AC CESSSED AND REPLACED THE CEM, AND RELOADED SOFTWARE INTO THE MODULE. TECH ALSO MODIFIED THE ENGINE HARNESS WITH THE NEW B ULK HEAD CONNECTION. VOLVO IS GOODWILLING 50% PARTS AT THIS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3128 /289161A/35834803	YV1CZ59H041 [REDACTED]	9/15/2005	17296	3128/GOODWIN'S VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	91 MAIN STREET, TOPSHAM, ME 04086			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51752=2077291611@3462 THE CAR SEEMS TO HESITATES. NO CODES STORED. DIAGNOSED THE SYSTEM IT HAS NO COMMUNICATION FROM THE CEM TO THE ECM. CHECK CONNECTIONS, FUSES OK. THERE WAS AN INTERNAL FAULT IN THE CEM. REPLACED THE CEM AND DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3128 /297118A/36239302	YV1CZ592251 [REDACTED]	11/30/2005	24213	3128/GOODWIN'S VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	91 MAIN STREET, TOPSHAM, ME 04086			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9726=2079973775@48764 THE HORN STARTED BLOWING AND IT WOULD NOT STOP. THE BRAKE FAILURE AND ANTI SKID LIGHTS WERE ON. THE CAR DIED HAD TO BE TOWED. THE WASHERS EMPTIED. ALL KIND OF CODES CAME UP. TALKED TO PAUL WRISLEY AND BOB AT HOT LINE. AFTER A LOT OF DIAGNOSTICS WE FOUND WATER HAD GOTTEN INSIDE INSIDE THE CEM. REPLACE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3148 / 11021A/39564759	YV1CM592051 [REDACTED]	9/11/2007	30098	3148/LOVERING VOLVO OF MEREDITH
MakeModelYear	RepairLocation			
VOVLOXC902005	251 DANIEL WEBSTER HIGHWAY, MEREDITH, NH 03253			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	9W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Trip odometer adjustme nt does not	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#80966=6035698447@80967 CUSTOMER STATES SHE WENT INTO GARAGE AND BRAKE LIGHTS WERE O N AND SOME WARNING LIGHTS ON AND TRIP NOT WORKING FOUND BRAKE LIGHTS STUCK ON, DASH WARNING LIGHTS ON AND TRIP METER INOP ERATIVE - CHECKED PER TNN37-35 AND REPLACED HARNESS AND CENT RAL ELECTRONIC MODULE RELOAD SOFTWARE AND TEST DROVE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3148 / 14548B/40779297	YV1CZ91145 [REDACTED]	9/23/2008	64311	3148/LOVERING VOLVO OF MEREDITH
MakeModelYear	RepairLocation			
VOVLOXC902005	251 DANIEL WEBSTER HIGHWAY, MEREDITH, NH 03253			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	8W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Seat belt and other safety syste m Air b	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES PASSENGER'S AIR BAG LIGHT IS ON CENTRAL ELECTRICAL MODULE AND HARNESS SHORTING FROM WATER INTRUSION. SEALED HARNES WITH NEW GROMMETS REPLACED CEM AND WIRING HARNESS PER TNN 37-35 VOLVO AMM AGREED TO COVER GOODWILL WARRANTY 100% PARTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3149 /126013A/38330830	YV4CZ85296 [REDACTED]	12/26/2006	18110	3149/LOVERING VOLVO at CONCORD
MakeModelYear	RepairLocation			
VOVLOXC902006	95 MANCHESTER STREET,CONCORD,NH 03301			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1773=6039687499@61101 CUSTOMER STATES EL, MALFUNCTION. SPEEDO. PARK, LIGHTS ETCFA ULT TRAGED AND FOUND HIGH RESISTANCE IN CAN NETWORK, FURTHER TESTING REVEALED CORROSION ON CEM FUSES AND CONNECT REPLACE D CEM, INSTALLED NEW ENGINE BAY HARNESS PER TNN-37-35 RELOAD ED CEM, TEST DRIVE, NO NEW CODES SET, CAN OPERATIONAL.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3149 /137049B/40244223	YV1CZ59235 [REDACTED]	3/24/2008	44139	3149/LOVERING VOLVO at CONCORD
MakeModelYear	RepairLocation			
VOVLOXC902005	95 MANCHESTER STREET,CONCORD,NH 03301			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	JL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Side marking lights Do not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#19996=6032256681@45891 FOUND INOPERATIVE MARKER LIGHTS FAULTY CEM FOUND ALL FRONT MARKER LIGHTS INOP, CHECKED POWER FOUND 11.8 VOLTS 0 AMPS FA ULT TRACED TO INTERNAL FAULT IN RELAY IN CEM. R&R CEM AND DOWNLOADED SOFTWARE FOUND ONLY TWO LIGHTS WORKING NEC TO REPLACE 6 BULBS GENERAL OP USED FOR EXTENDED DIAG.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3149 /151389A/41169767	YV1CZ592151 [REDACTED]	4/7/2009	65989	3149/LOVERING VOLVO at CONCORD
MakeModelYear	RepairLocation			
VOVLOXC902005	95 MANCHESTER STREET,CONCORD,NH 03301			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S CHECK ENGINE/BRAKE WARNING LIGHTS ARE ON 67500 PULLED CODES HAS ALOT FOUND NETWORK DOWN FAULT TRACE D TO BAD CEM DUE TO BEING FILLED WITH WATER REPLACED ENGINE COMPARTMENT HARNESS REPLACED CEM RELOADED SW CLEARED CODE RO AD TESTED GREAT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3151 /407103A/35981962	YV1CZ592651 [REDACTED]	10/17/2005	10794	3151/Darling's Volvo
MakeModelYear	RepairLocation			
VOVLOXC902005	114 Sylvan Road,Bangor,ME 04401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37264	Central electronic module (CEM)	5A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DIRECTIONAL STABILITV	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50164 =2076952206@31593 C/S THE BRAKE SYSTEM FAILURE LIGHT ON DIAG CODES CEM-1A05 CEM-1A09 CEM-6F01 CEM-2F01 CEM-8A20 CEM-DD20 CEM-8A21 CEM-DF13 CEM-1A05 CEM-1A5E CEM-1A5F THESE CODES ARE ONLY A FEW THAT ARE SET FOUND WATER IN CEM CAUSIN SHORT DISSASSEMBLED WIRE HARNESS CLEANED ALL TERMINALS CALL PAUL WRISLEY REPLACED CEM AND DOWNLOAD REINSTAL CARPETS/SEAT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3151 /602851A/41192364	YV1CZ592451 [REDACTED]	4/7/2009	50585	3151/Darling's Volvo
MakeModelYear	RepairLocation			
VOVLOXC902005	114 Sylvan Road,Bangor,ME 04401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
88361=2078277288@40125 C/S ON WAY HOME VEHICLE STALLED CALL ED ROADSIDE ASST.,IT WAS MIDDLE OF NIGHT,SAID HEPULLED CODES HAD TWO PAGES OF COMMUNICATION CODES CLEARED ROAD TESTED VE H RUNNING FINE NO CODES RETURNED VEH FALLS REMOVED FRONT HAL F OF ENGINE HARNESS AND BULK HEAD REMOVED CEM AFTER INSPECTI ON FOUND CORROSION ON CIRCUIT BOARD RR CEM COMPL AND VERIFIED 88361=2078277288@40125 C/S VEH STALLED. PULLED CODES HAD 2 P PAGES OF COMM CODES. CLEARED. RAOD TESTED. VEH RUNNING FINE NO CODES RETURNED. VEH FALLS UNDER BULLETIN FOR WATER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3159 /148169A/35791410	YV1CY592451 [REDACTED]	8/11/2005	12	3159/MILLER VOLVO OF LEBANON
MakeModelYear	RepairLocation			
VOVLOXC902005	175 HEATER ROAD,LEBANON,NH 03766			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
603-448-6363	37119	Wiring harness, complete	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#68924=6034487002@13687 WIPERS INOP, CODE FOR FAULTY CEM, FOUND CORROSION ON CONECTIONS BETWEEN CEM AND THE CEM WIRING HARNESS, PER VOLVO TECH LINE AND GREG AULL REPLACED CEM AND HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3169 /131645A/37209551	YV4CZ59276 [REDACTED]	5/17/2006	3104	3169/MERRIMACK ST GARAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902006	40-56 MERRIMACK ST,MANCHESTER,NH 03101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31910=6036238015@11471 WINDSHIELD WIPERS STOPPED IN MID STO KE.SCANNED STORED FAULT CODES, CEM-6F01, DD01, DD10, DD00, D F13 1A5F, 8F52, 8F2E,8F2D,8F2C,8F25, BCM E000, 0108, 0150 FA ULT TRACED, FOUND WATER INTRUSION INTO CEM, REPLACED CEM AND WIRING HARNESS PER TECH LINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3169 /148738A/40181002	YV1CZ59235 [REDACTED]	3/8/2008	43038	3169/MERRIMACK ST GARAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902005	40-56 MERRIMACK ST,MANCHESTER,NH 03101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#83790=6036696726@37443 TOW IN,VEHICLE HAD PWR REDUCTION MES SAGE,SRS FAILURE WARNINGSCANNED FOUND BCM0094,BCM0115,BCM014 8,CCM0060,CCM0061, CCM0064,CCMDD12,CCMDD30,CEM1A05,CEM1A06,C EM8A30,CEM8F1D, CEM1A09,CEM1A5E,CEM1A64,CEMCEMDD20,CEMDD21,C EMDD22,ECM710B ECM440D,SAS0018,SRS00E5				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3169 /157390A/41156178	YV1CZ592851 [REDACTED]	3/3/2009	52514	3169/MERRIMACK ST GARAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902005	40-56 MERRIMACK ST,MANCHESTER,NH 03101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly lit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKE LITES STAY ON AND SOMETIMES WILL GO ON BY THEMSELVES A ND GO OUT AFTER A COUPLE HOURS REPLACED CEM,HARNES PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3169 /167858A/41993476	YV1CZ911X51 [REDACTED]	5/5/2010	70089	3169/MERRIMACK ST GARAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902005	40-56 MERRIMACK ST,MANCHESTER,NH 03101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
REAR WASHER PUMP INOPERATIVE FRONT T-CONNECTOR LEAKING,REPLACED CONNECTORREARS WASHER STILL INOP,FAULT TRACE TO CEM NOT POWERING UP REAR WASHER, REPLACED CEM MODULE,PERFORMED CEM R ELOAD BOTH FRONT/REAR WASHERS OPERATE AS DESIGNED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /164551A/34753579	YV1CZ592X51 [REDACTED]	3/2/2005	27	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4514=2078835568@11656 3RD BRK LITE FLICKERS ON & OFF W/OUT USING BRKS OR AFT CAR IS SHUT OFF, HEAD LITES COME ON WITH WINDSHEILD WIPERS, SHIFT SOLENOID TURNS OFF, DIM DOESN'T SHOW MILES AFT 5 SEC, CK'D ALL CEM CODES (NO FAULTS) ADJ BRK LITE SWITCH, DISCONNECTED BCM & BATTERY (NO CHANGE) CLEARED CODES (WON'T CLEAR) REPLACED CEM & DOWNLOAD PER TECH LINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /170969D/35970230	YV1CZ91125 [REDACTED]	8/5/2005	16220	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58103=2079858629@11656 CK ENG LITE ON, PULLED FAULT CODES PER VIDA CEM 8F25/8F2C/8A31, PULLED CAR IN SHOP & REMOVED 2ND & 3RD ROW SEATS TO GET TO FUEL PUMP, CK'D ALL CONNECTION (ALL OK) CONNECTOR WET, CALLED TECH LINE (REC INSTALLING NEW CEM) REPLACED CEM & STARTED, VADIS COMMUNICATED W/CAR UPDATE DONE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /182865A/37436315	YV1CM592951 [REDACTED]	6/27/2006	27785	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	YP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Anti-lock brake system (ABS) D	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4514=2076478290@48046 WINDOWS INOP & ANTI SKID LITE ON CK'D OBD CODES SAS0018, CEM3F02, CEMDD20,CEMDD21, CEM1A05,CEM1A09 CEMDF13,CEM8D02,CEM1A5E,CEM1A64,CEM8F1D,BCM0094,BCM0115, BCM0150,BCM0150,BCM0148. FAULT TRACE & POOR ELEC CONNECTIONS @ CEM IN ENG COMPARTMENT. EORROSION IN WIRING HARNESS & CEM REPLACE CEM & WIRING HARNESS. CLEAR ALL CODES AND ROAD TEST.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /183723A/37417811	YV1CZ592X51 [REDACTED]	7/18/2006	22866	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58103=2072849258@11175 BRAKE LIGHTS STUCK ON CHECKED FOR CODES IN SYSTEM, NO CODES STORED. FAULT TRACED AND FOUND THERE WAS WATER IN THE CEM. REPLACED CEM PER TNN 37-35 AND RELOADED SOFTWARE. ALL WORK OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /183924B/37474808	YV1CZ911951 [REDACTED]	7/24/2006	39897	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	9S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
USB unit Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58103=2079673113@48046 CONTROLS FOR REAR VIEW MIRRORS INOP CK'D OBD CODES CEM3F02 CEM6501 CEM7A02 CCM0061 ECM4400 & ECM 9300 CORROSION IN CEM & WIRING HARNESS REPLACED CEM & HARNESS, CLEARED ALL CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /191506A/38684981	YV1CZ592751 [REDACTED]	2/23/2007	26972	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	JR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Rear window wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58103=2078717782@18782 CS REAR WASHER IS INOP FRONT ARE INO MED THE CONDITION, CHECKED THE FUSES AND RELAYS, ALL CHECK O K. REPLACED THE WASHER PUMP AND IT IS STILL INOP. PULLED COD ES CEM-8F43-8F06-DD20-DD21-DD30-8A20-8F25-8E2C. FAULT TRACED PER CODES AND FOUND THERE IS COROSION IN THE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /199771A/39707856	YV1CM59H94 [REDACTED]	10/24/2007	49094	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49578=4014976078@11175 CS ERRATIC STALL OR LOSS OF POWER DRIVING, NO TURN SIGNALS,DIO AND FOUND CODES ECM-928C,530B, 4050, SRS-00D5, UEM-0039 CEM-1D08 AND BCM-0094 TRACED THE CA N NETWORK TO FIND OK. REPLACED THE CEM DUE TO CEM-1D08 CONTR OL MODULE INTERNAL FAULT WITH SOFTWARE RELOAD, TEST DROVE CA R FOR 50 MILES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /222743A/41656196	YV1CM592951 [REDACTED]	11/17/2009	64774	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
LEFT LOW BEAM INOP BULB AND FUSE OKCONNECTED THE BREAKOUT BO X TO DIAGNOSE NO OUTPUT FROM CEM REPLACED THE CEM, RELOADED SOFTWARE CPO WARRANTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3182 /225711A/41859443	YV1CZ852451 [REDACTED]	2/26/2010	79988	3182/PORTLAND VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	US ROUTE # 1,PO BOX 1015,SCARBOROUGH,ME 04074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
FOUND LEFT DIRECTIONAL BULBS STAYING ON ALL THE TIME EVEN WITH KEY OFF TRACED, FOUND CEM 8A31 9F20 SET. CHECKED ON TOP OF THE CEM AND FOUND WATER, HAD TO REMOVE WIPER COWLING TO SEE PER TNN 37-35 REPLACED CEM AND INSTALLED REDESIGNED P LENUM FOR ENGINE WIRING HARNESS. RELOADED CEM AND ALL LIGHTS OPERATIONAL FOR PUNCH TIME PER BULLETIN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3196 /162939A/40152364	YV1CZ85215 [REDACTED]	3/3/2008	47327	3196/WENTWORTH MOTOR CO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	140 PORTSMOUTH AVE,EXETER N,NH 03833			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13598=9783944708@12323 CHECK ENGINE LIGHT ON, WHILE DRIVING MESSAGE CENTER GAVE MULTIPLE FAILURE WARNINGS, SHUT OFF CAR, WOULD NOT RESTART/ WATER LEAKING INTO CEM, HAD 18 CODES / REPAIR AS PER TECH NET NOTE 37-25, REPLACE CEM UNIT AND REPLACE MAIN ENGINE HARNESS, DOWNLOAD SOFTWARE. AUTH 040AGQ				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3196 /162963A/40152365	YV1CZ852X51 [REDACTED]	3/4/2008	33559	3196/WENTWORTH MOTOR CO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	140 PORTSMOUTH AVE,EXETER N,NH 03833			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60262=6462444870@10110 CUSOTMER STATES BRAKE LIGHTS WILL NOT SHUT OFF, THIS HAS DRAINED BATTERY SEVERAL TIMES./ HAD CODES CEM 1A5F 8F2E 8F08 8F2D DEM U012900 ECM U012100 ECM P216200 TCM P179900 AND ECM U012100 / REPAIR AS PER TECH NET NOTE 37-35, REPLACE CEM UNIT, REPAIR WIRING HARNESS CONNECTIONS,HARNESS BACKORDERED. AUTH 040AGP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3196 /163166A/40189165	YV1CZ59255 [REDACTED]	3/13/2008	49800	3196/WENTWORTH MOTOR CO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	140 PORTSMOUTH AVE,EXETER N,NH 03833			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13598=6037342253@10110 CUSTOMER STATES THEY WERE DRIVING AND CAR SHUT DOWN, ALL WARNING LIGHTS WENT ON THEN DASH WENT COMPLETELY BLANK. HAD CODE ECM 930B. VERIFY CONCERN, REPLACED CENTRAL ELECTRONIC MODULE AND HARNESS PER TECH NET NOTE 37-35. AUTH #040AHP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3196 /171470A/41213177	YV1CZ59HX41 [REDACTED]	4/29/2009	56176	3196/WENTWORTH MOTOR CO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	140 PORTSMOUTH AVE,EXETER N,NH 03833			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59053=6037774443@12323 CUSTOMER STATES WHILE DRIVING CAR SKIPS AND WHEN IT HAPPENED THE FIFTH TIME THE DASH LIGHTS WENT OUT, CLOCK, TEMP, MESSAG E CENTER, RADIO WINDOWS WENT INOP. A/C BLOWS HOT AIR./ HAD CODES CEM 928C 530B. / REPLACE CEM CONTROL UNIT AS NEEDED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3196 /171993A/41305289	YV1CZ852651 [REDACTED]	5/27/2009	116802	3196/WENTWORTH MOTOR CO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	140 PORTSMOUTH AVE,EXETER N,NH 03833			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13598=2073512930@12323 CUSTOMER STATES THE CAR HAS A HEADLIGHT OUT. CEM CONTROL UNIT TO WIRING HARNESS. FAULT TRACE PROBLEM TO MAIN ENGINE HARNESS AND CEM CONTROL UNIT. REPLACE AND REPAIR AS NEEDED. CUSTOMER A 2 VOLVO OWNER IN PROCESS OF BUYING ANOTHER,GOODWILL PARTS, CUSTOMER LABOR. AUTH #DP0BPM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3205 /151879A/35631437	YV1CZ852651	4/25/2005	731	3205/BARRY PONTIAC-BUICK
MakeModelYear	RepairLocation			
VOVLOXC902005	166 CONNELL HIGHWAY,NEWPORT,RI 02840			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44363=4016834771@31515 CAR TOWED IN BRAKE FAILURE LIGHT ON CODES BCM C110787 U000100 U012600 CEM 1A05 1A06 WATER INTRUSION AT CEM AND HARNESS CONTACTED TAC VOLVO SENT CEM ADVISED BY FTS TO REPLACE ENGINE HARNESS REPLACED HARNESS AND CEM DOWNLOADED SOFTWARE SEALED LEAK CLEARED CODES AND TESTED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3205 /207148A/40411152	YV1CZ592651	5/22/2008	78883	3205/BARRY PONTIAC-BUICK
MakeModelYear	RepairLocation			
VOVLOXC902005	166 CONNELL HIGHWAY,NEWPORT,RI 02840			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CLIENT STATES THAT THE WIPERS AREN'T WORKING REAR TURNS OFF AND ON BYITSELF AND WINDOWS WILL GO ALL THE WAY UP THEN DROP BULLETIN37-35 CEM GETTING WET...GOODWILL PER JASON GUIDI OK' D 05/22/08 12:35 PM INSTALLED NEW CEM AND PLENUM PER BULLETI N..PERFORMED THIS UNDER GOODWILL WARRANTY PER JASON G				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3224 / 67694A/35569621	YV1CZ592451 [REDACTED]	7/28/2005	26201	3224/CHASE PARKWAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	795 STRAITS TURNPIKE,WATERTOWN,CT 06795			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	33438	Start switch steering wheel lock (SCU)	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53448 =2032711073@9761 BRAKE LIGHT DOES NOT SHUT OFF WIL L NOT START/TOWED INTO SHOPVERIFIED CONCERN, BRAKE LIGHTS DO NT TURN OFF UNTILL CEM IS UNPLUGGED, ALL WIRING AND HARNESS OK, NEED TO REPLACE CEM REPLACED CEM AND IGNITION SWITCH				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3224 / 98100B/39897727	YV1CZ91H841 [REDACTED]	12/26/2007	41038	3224/CHASE PARKWAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	795 STRAITS TURNPIKE,WATERTOWN,CT 06795			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#95551 =2032633722@58116 CAR RUNS POORLY, POOR IDLE QUALITY TURBO CONTROL VALVE FAULT CODE STORED INSTALL NEW SOFTWARE TO CORRECT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3224 /115577A/41392368	YV1CZ852351	7/6/2009	96554	3224/CHASE PARKWAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	795 STRAITS TURNPIKE,WATERTOWN,CT 06795			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#95551 =2035869967@47721 CAR WONT START DTC ECM PO 51200 STARTER CIRCUIT- GENERAL FAILURE, BCM C-111154 AVG SEN SOR SYSTEM FAILURE WATER INTRUSTION INTO HARNESS AND CEM REP AIR PER TECH BULLETIN 37-35 INSTALL NEW CEM HARNESS PLENUM L ID				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3224 /120205A/41692465	YV1CZ91H841	11/23/2009	75158	3224/CHASE PARKWAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	795 STRAITS TURNPIKE,WATERTOWN,CT 06795			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37264	Central electronic module (CEM)	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbo	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#95551 =2037578386@47721 CAR SHUTS OFF ON HIGHWAY MULTIPLE T IMES RADIO WENT DEAD CLOCK RESET SRS URGENT MESSAGE CK ENGIN E LITE ON SUNROOF DRAINS PLUGGED, WATER SHORTED ECM DTC ECM 928C 530B SRS 00D5 CEM E000 1D08 6C48 CLEAN SUNROOF DRAIN INSTALL NEW CEM AND SOFTWARE REMOVE CARPETS TO DRY OUT REPAI R COVERED UNDER GOODWILL FOR CUSTOMER SATISFACTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3233 / 20249A/35041163	YV1CM911851 [REDACTED]	4/19/2005	7340	3233/VOLVO of DANBURY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3232),106 NEWTOWN ROAD,DANBURY,CT 06811			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-748-4600	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11947=2037750230@1470 C/S:HARARDS FLASH INTERMITTENTLY SHORTED CENTRAL ELECTRONIC MODULE CONSULT HOT LINE AND PAUL D. REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3233 / 24571M/36066795	YV1CZ911051 [REDACTED]	10/7/2005	30858	3233/VOLVO of DANBURY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3232),106 NEWTOWN ROAD,DANBURY,CT 06811			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-748-4600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20538=2037434667@245 T/F POOR RUNNIG VEHICLE FAULTY CEM REPLACED FAULTY CEM AND PERFORMED DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3233 /431292B/37341911	YV1CZ91HX41 [REDACTED]	7/10/2006	22000	3233/VOLVO of DANBURY
MakeModelYear	RepairLocation			
VOVLOXC902004	(f3232),106 NEWTOWN ROAD,DANBURY,CT 06811			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-748-4600	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47285=2034319182@245 C/S HD LAMP HIGH BEAM FUNCTION INOP FAULTY CEM R&R CEM,PERFORMED DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3233 /431798A/37576771	YV1CZ91H441 [REDACTED]	7/31/2006	61397	3233/VOLVO of DANBURY
MakeModelYear	RepairLocation			
VOVLOXC902004	(f3232),106 NEWTOWN ROAD,DANBURY,CT 06811			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-748-4600	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20538=2037435589@6251 C/S CAR STALLS AT TIMES FAULTY CEM REPLACED CEM PERFORMED DOWNLOAD GOODWILL REPAIR DP#6M08				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3233 /446123C/40207753	YV1CZ8520512 [REDACTED]	3/5/2008	39500	3233/VOLVO of DANBURY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3232),106 NEWTOWN ROAD,DANBURY,CT 06811			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-748-4600	36004	Software control module downloading	1C	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Administrative and Factory sche duled mai	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#87189=8452289258@1470 TOW IN, WARNING LIGHT COMMING ON THE DASH AND ENGINE STALLED OUT. FAILED CEM MODULE REPLACED AND PERFORM CEM UPGRADE REPLACED FAILED BATTERY COUSED BY THE FAILED CEM 3314C293				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /384211A/33506294	YV1CZ91H441 [REDACTED]	7/1/2004	11	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51157=8605289306@11804 VEH WON'T START...DASH LAMPS LIGHT UP BUT IT DOESN'T TURN OVER...NO RESPONSE FROM REMOTES. CK W/BATTERY TESTER. BATTERY HAS DEAD CELL. 11.49V, 3C0C 8183. NO POWER TO STARTER. CK CODES. CEM 6F71, 5B08, 1C01, E003, 1E04. FAULT TRACED. NO GROUND SIGNAL FROM CEM TO STARTER RELAY. CK IMM, OK. INTERNAL FAULT IN CEM.RPL CEM,D/L				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /403606A/35998647	YV1CZ59205 [REDACTED]	10/14/2005	16864	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51157=4844373876@37302 ANTI-SKID LAMP CAME ON WHILE DRIVING,THEN AFTER STARTED THIS AM,SAID ANTI-SKID TEMP. CK FOR CODES,NUMEROUS CODES.CALLED K GREGG.CK DEM CONN FOR CORROSION.CK COMPUTERS.REMOVE CEM,CK FOR WATER,HAS WATER IN IT.PER KELLY,SEAL HARNESS SO NO WATER GETS IN,RPL HARNESS & LID.REPL HARNESS,REMOVE CEM BOX & SEAL.INST NEW CEM.D/L S/W				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /618743A/38476071	YV1CZ85295 [REDACTED]	1/22/2007	28855	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp lemental P	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51157=8609304486@11945 SRS LAMP ON. WATER INTRUSION ONTO CEM CAUSED INTERNAL FAILURE. HOOK UP VIDA, REM-E001,CEM-1A5C,1A51,1A52,1A55,1A53,1A5A,E001, PDM-E001,BCM-C006364,ICM-E001,SRS-E003,CCM-0040.FAULT TRACE CODES IN ORDER OF RELEVANCE.R&I COWL & COVER,FOUND WATER INTRUSION ONTO CEM.RPL & RELOAD CEM.RESEAL COVER PER 37-35.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /627871A/39605111	YV1CM592651 [REDACTED]	8/23/2007	28076	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12235=8602366689@45714 NOTICED BRAKE LIGHTS WERE STAYING ON WHEN PARKED YESTERDAY.STARTED CAR AND TRIED TO MOVE,VEH HAD NO POWER.BRK LTS STAYED ON.THIS AM,NO ELECT PWR AT ALL. CEM CORROSION.NO COMM W/CAR.CK CEM,CLEANED,START CAR.ORDERED CEM & HARNESS.CEM CORRODED/OXIDATED.REPLACED CEM AND ENGINE HARNESS.PERFORMED CEM RELOAD.CK FOR CODES.CLEARED,RDTEST.OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /631612A/39837208	YV1CZ592651 [REDACTED]	11/27/2007	36257	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental Restraint System	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40110=8605289306@43753 SRS LIGHT IS ON...WATER IN HARNESS. CCM-0060,0062,0063,0064,ECM-7300,PDM-0030,0032,0040,REM-6A02 SRS-007C.FAULT TRACED.CANNOT COMM WITH ICM.CONT TO FAULT TRACE,FOUND WATER IN CEM.REPL ENG HARNESS AND CEM,PERF RELOAD.RECHECKED OPERATION OF WINDOWS,LOCKS,KEY.ROADTESTED. ALL DRIVES OK.LOOKED UP & FOUND NO CODES.ALL OK AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /635184A/40150295	YV1CZ911251 [REDACTED]	2/27/2008	45606	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12235=2485532151@48361 3RD BRAKE LIGHT STAYS ON ALL THE TIME AND INTERMITTENTLY IT AND THE LEFT AND RIGHT BRAKE LIGHT FLICKERS (BRAKE PEDAL NOT DEPRESSED). INTERNAL FAILURE OF CEM (CENTRAL ELECTRONIC MODULE). REPLACE CEM AND RECHECK,OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /636048A/40261132	YV1CZ592X51 [REDACTED]	3/20/2008	40192	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antisiphon	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40110=86029591342@46885 ANTI SKID LIGHT,ABS SERVICE REQUIRED LIGHTS WENT ON.DASHBOARD FUNCTIONS WENT OUT.WHEN CUST BACK ON.ONLY ANTISKID WARNING WAS STILL ON.VERIFIED COMPLAINT,HOOKED UP VIDA,NUMEROUS DTCS SET.REMOVED COWL TO CK FOR WATER INTRUSION OF CEM.FOUND WATER INTRUSION IN CEM. ORDER WIRING PER TNN 37-35.REPL CEM AND HARNESS.PERF RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /641238A/40696380	YV1CZ59H241 [REDACTED]	7/30/2008	89342	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12235=8606590448@18750 FREQUENT LOSS OF GAUGES IN DIM. THEN COMPLETE LOSS OF DIM FUNTCION.ONLY COMPONENTS WORKING WERE PASS PWR SEAT,PASS FRT WINDOW,SUNROOF,WIPERS(NO PARK), FANS HORN,HEADLIGHTS.EVERYTHING ELSE DEAD.SRS MSG.TRANS IN LIMP IN...INTERNAL FAULT IN CEM.CODE 1D08.FAULT TRACE TO CEM RPL CEN,D/L.KEYS DIDN'T TRANSFER.PROGRAM ALL KEYS.GW OK JG.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /641647C/40628760	YV1CZ59235 [REDACTED]	8/11/2008	47577	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#98882=8608718528@45714 AFTER PARKING VEHICLE AND REMOVING KEY,LIGHTS STAYED ILLUMINATED ON INSTRUMENT CLUSTER AND VARIOUS WARNING MESSAGES WERE DISPLAYED...WATER IN CEM. CEM-1A05,1A06,1A09,1A5E,1A64,SAS-0018.MULTIPLE CODES.REPLACE CEM,PERFORMED RELOAD.INSTALLED MODIFIED SEAL FOR HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3241 /646746A/41004762	YV4CM592261 [REDACTED]	12/29/2008	43138	3241/GENGRAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	300 CONNECTICUT BLVD,EAST HARTFORD,CT 06108			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32384=9196069143@51118 VEHICLE WONT START. MESSAGE WAS ON, BRAKE SERVICE REQUIRED. PRIOR TO VEHICLE NOT STARTING, THE BRAKE LIGHTS WERE STUCK ON...WATER INGESTION. INSPECT W/VIDA & FAULT TRACED. BCM-0115 & BCM-0100 ALSO NOTED BRAKE LAMPS STUCK ON. ELECTRICAL TRACE & INSPECT CEM AFTER COWL REMOVAL FOUND WATER INGESTION.REPL WIRE HARNESS & CEM.CLEAR CODES,OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3261 /934299C/37765317	YV4CZ85246 [REDACTED]	6/14/2006	5337	3261/INSKIP VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f3262),1075 CENTREVILLE ROAD,WARWICK,RI 02886			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
401-824-2200	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0102=4018284031@0965 CUST STATESVEHICLE INDICATED TOTAL BRAKE FAILURE/TOTAL ENG FAILURE & VEHICLE OVERHEATED. TECH VERIFIED CONCERS. PERF DIAG & FOUND TCM P179900/DEM U012900/BCM C008249/CEM 1A5F/ ECM P069100/U012900/C008249/P216200 STORED. REMOVED MOST OF INTERIOR & FUEL TANK TO DIAG. CLD TECHLINE/ADVISE REPL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3261 /952868B/40411494	YV1CM59H04 [REDACTED]	4/15/2008	20282	3261/INSKIP VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f3262),1075 CENTREVILLE ROAD,WARWICK,RI 02886			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
401-824-2200	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0836=4017396266@1032 CUSTOMER STATES HEADLIGHT INOP. TESTED HEADLIGHT BULBS ALL OK. MESSAGE CENTER STILL READS BEAM FAIL URE. CHECK AND TESTED SHUNTS ALL OK. CHECK RELAYS AND CEM FOUND CORROSION ALLOWING FAULTY SIGNAL. REPLACE RELAYS AND CEM MODULE REPROGRAM ALL KEYS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3265 / 46989E/40996392	YV1CZ85275 [REDACTED]	12/19/2008	54912	3265/TASCA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3264),1241 FALL RIVER AVENUE,SEEKONK,MA 02771			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
508-336-9777	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7023=4014344300@447C/C CAR WOULD NOT START AT TIMES, ALL IN DICATORS WERE FLASHING ON AT TIMES, WE DUPLICATED FAULT AND FOUND WATER IN PLENUM ENTRANCE FOR CEM AND CORROSION ON HARN ESS, WE REPLACED THE CEM WITH SOFTWARE, REPLACED HARNESS UND ER WARRANTY GOODWILL PARTS ONLY, CLEARED FAULT CODE, ROAD TE STED AND VERIFIED THE REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3265 / 51106E/41223842	YV1CN592751 [REDACTED]	1/21/2009	47585	3265/TASCA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3264),1241 FALL RIVER AVENUE,SEEKONK,MA 02771			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
508-336-9777	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9976=4015173087@6078C/CSRS LIGHT ON, PULLED SEVERAL FAULT C ODES IN SRS AND CEM, FOUND THE HARNESS CONNECTOR SOAKED AND CORRODED, WE REPLACED CEM, REPLACED HARNESS, DOWNLOADED SOFT WARE, CLEARED FAULT CODE,R OAD TESTED AND VERIFIED THE REPAI R				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3265 /101036B/41804609	YV1CZ592851 [REDACTED]	1/26/2010	68294	3265/TASCA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3264),1241 FALL RIVER AVENUE,SEEKONK,MA 02771			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
508-336-9777	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7023=4014901046@8519C/C NO START, CHECK TO SEE IF THERE IS POWER TO STARTER, FOUND MULTIPLE CODES IN CEM, FOUND WATER I N MAIN ENGINE HARNESS AND DAMAGED CEM, WE REPALCED THE CEM, REPLACED ENGINE HARNESS, CLEARED CODES, ROAD TESTED AND VERI FIED THE REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3265 /240268A/38118455	YV1CZ59215 [REDACTED]	11/9/2006	55333	3265/TASCA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3264),1241 FALL RIVER AVENUE,SEEKONK,MA 02771			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
508-336-9777	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh op/st all	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1099=4013646616@1106C/C AT TIMES CAR WILL CUT OUT AND DIE, CAR WILL START BACK UP IMMEDIATLY, WE DUPLICATED CONDITION, PER KELLY GREGG TOLD TO INSPECT CEM FOR WATER, WE FOUND THE CEM AND ENGINE HARNESS WET AND CORRODED, WE REPLACED CEM, DO WNLOADED SOFTWARE, REMOVED BUMPER AND NECESSARY PARTS TO REP LACED ENGINE HARNESS, ROAD TESTED AND VERIFIED REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3265 /241971D/38664479	YV1CZ85235 [REDACTED]	1/15/2007	15720	3265/TASCA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3264),1241 FALL RIVER AVENUE,SEEKONK,MA 02771			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
508-336-9777	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe r warning/	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1608=5088222886@599C/C MULTIPLE DASHBOARD WARNING LIGHTS AR E ON, TECHNICIAN FOUND A LEAK AT THE CEM COVER THAT DAMAGED THE CEM, HARNESS, THE COVER WAS MODIFIED PER APPLICABLE BULL ETIN, REPLACED THE LEFT FRONT CARPET AND MATS THAT WERE DAMA GED DUE TO WATER LEAK, TEST DROVE VEHICLE AND VERIFIED THE R EPAIR, NO CODES STORED AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3265 /249611B/39439997	YV1CZ911951 [REDACTED]	8/10/2007	32000	3265/TASCA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3264),1241 FALL RIVER AVENUE,SEEKONK,MA 02771			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
508-336-9777	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1623=5087619667@323C/C BRAKE FAILURE MESSAGE ON, WE FOUND THE MESSAGE ON AND SEVERAL FAULT CODES FOR CEM, SAS, SRS AND ECM, PER KELLY GREGG CHECK CEM AND HARNESS, WE FOUND THE CEM CORRODED AND HARNESS CORRODED, WE REPLACED THE CEM, DOWNLOADED SOFTWARE, REPLACED ENGINE HARNESS AND VERIFIED THE REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3265 /251280A/39634381	YV1CZ592X51 [REDACTED]	10/4/2007	51759	3265/TASCA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3264),1241 FALL RIVER AVENUE,SEEKONK,MA 02771			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
508-336-9777	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental Restraint System	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#557=5086783311@1573C/C SRS LIGHT ON AND CANT OPERATE WINDOWS AT TIMES AND DASH LIGHTS INOP, WE PULLED SEVERAL FAULT CODES IN CEM, SRS AND ECM, DIAGNOSED PER FAULT CEM 1A51 COMM WITH SRS MODULE, WE FOUND THE CEM SOAKED AND HARNESS CORRODED, WE REPLACED THE CEM, DOWNLOADED SOFTWARE, REPLACE HARNESS, CLEARED FAULT CODE AND VERIFIED. TWO TECHS PERFORMED REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /135483A/35063450	YV1CM911651 [REDACTED]	4/18/2005	7506	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37206	Control module / relay box passenger	5O	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21359=8604261809@12148 BRAKE LIGHTS STAY ON. PROMPT CAME ON, BRAKE FAILRUE... CK FOR CODES W/VADIS. FOUND CODE CEM 8D02. BRAKE LIGHTS STAY ON ALL THE TIME. FAULT TRACED BRAKE LIGHT SYSTEM. FOUND BRAKE LIGHT SIGNAL FROM CEM ON ALL THE TIME. FAULT TRACED CEM FOR ANY SHORTS OR WATER COMING IN FROM COWL PANEL AREA, NONE. INTERNAL SHORT IN CEM.RPL CEM,DL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /401719A/36576591	YV1CZ59295 [REDACTED]	2/6/2006	11135	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36317=8603466620@11945 UNABLE TO START VEH SUN MORNING. HAD VEH TOWED...TRIED TO START VEH,NO PWR.PERF MIDTRONICS TEST ON BATT,RPL BATT 40JC23A1.REPL BATT,VEH STARTS,ALL LTS ON DASH LIT,CLUSTER INOP.STALLED SEVERAL TIEMS.HOOK UP VIDA, NO COMM AT ALL.REM PANEL UNDER DASH,INSP CONN ON CEM,FOUND CORROSION IN UPPER CONN.REMOVE CEM,BROKEN PINS.RPL CEM,SEAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /401999A/36671615	YV1CZ59215 [REDACTED]	2/20/2006	33881	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36317=2034586821@61454 VEHICLE MALFUNCTION. STARTS & STALLS... INSPECT FOR NO START,MULT COMM FAULTS ON HIGH SPD NETWORK.FAULT TRACE DDM E010,E003,DIM E003,SRS 0211,0219, E003,UEM 0004,ICM 1A02,PDM E010,E003.DETERMINE WATER ON CEM SHORTING OUT.RESEAL CEM COVER.RPL CEM.TRY TO D/L BUT UNABLE TO.REINST OLD & D/L,N/G.CALL P RISLEY,INCOMPL S/W.FINALLY DL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /403858A/37211812	YV1CZ85235 [REDACTED]	5/10/2006	41042	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#71090=2032452437@41350 DIRVERS INFO DISPLAY SHOWING ERRATIC READOUT...CK FOR CODES,FOUND MULT: SAS C009887,CEM 6C49,6F06,6F07,DD50,8F21,8F1C,8D02,8F1D,DF13,1A5F,DD20,DD21, 1A64,1A5E,TCM-P179900,BCM-006201 ETC.REMOVE CEM,FRT BUMPER TO ACCESS MAIN HARNESS. REMOVE COWL & WIPER MOTOR, HARNESS. REMOVE COWL.FOUND WATER & CORROSION IN CEM.RPL CEM,WIRING,DL				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3269 /403859A/37211813	YV1CZ852651 [REDACTED]	5/10/2006	21672	3269/CENTRAL CONNECTICUT VOLVO
<i>MakeModelYear</i>		<i>RepairLocation</i>		
VOVLOXC902005		30 POMEROY AVENUE,NEW HAVEN,CT 06450		
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
203-237-8658	37206	Control module / relay box passenger	DE	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Brak e failure	30765148	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#71090=2034548570@12148 HAS BRAKE FAILURE MESSAGE. CK CODES,FOUND MULTIPLE (TCM-179900,DEM-U012900,CEM-8F04, DF13,1A5F,DD10,6E01,8F12,CCM-0062,0063,0060,0060,ECM-U012100 U012900,P050100,P216200).FAULT TRACED FURTHER.REMOVED FRT W/SHIELD COWL,FOUND WATER & CORROSION IN CEM MODULE & CONN. REPL ENG WIRING HARNESS & CEM MODULE. RELOADED SOFTWARE.				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3269 /410423A/38826103	YV1CM592851 [REDACTED]	4/5/2007	45391	3269/CENTRAL CONNECTICUT VOLVO
<i>MakeModelYear</i>		<i>RepairLocation</i>		
VOVLOXC902005		30 POMEROY AVENUE,NEW HAVEN,CT 06450		
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
203-237-8658	37224	Central electrical unit engine/gearbox	DE	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Brak e failure	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#71090=2036719883@12148 HAS BRK SYS FAILURE,IMM,ENG SYSTEM FAILURE MESSAGES...FOUND SAS-E000,E003,0016,DEM E000,CEM- DF13,1A5F,CEM-E000,DF16,DD00,DD01,1A5E,1A61,1A62,1A64,PDM- 0022,BCM-E000,0115,ECM-900B,930B ETC.FAULT TRACED ELECT SYS, HOOKED UP BRKOUT BOX TO CEM.FOUND SIGNALS VERY ERRATIC AND SOMETIMES MISSING.CK CONN,WATER ON TOP OF CEM.SHORTED.RPL,DL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /413533A/39520665	YV1CZ59275 [REDACTED]	9/5/2007	45165	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37224	Central electrical unit engine/gearbox	XM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alarm Other alarm problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36317=2034838891@12148 INTERMITTENTLY EXTERIOR LIGHTS DON'T FLASH WHEN LOCKING... CK FOR CODES AND INSPECT OPERATION OF EXTERIOR LIGHTS FOR FLASHING WHEN LOCKING CAR. NO CODES ARE PRESENT. LIGHTS FLASH INTERMITTENT WHEN LOCKING LTS FLASH WHEN INSERTING KEY IN IGN AND REMOVING KEY WHEN LCKING.FAULT TRACE TO INTERNAL ELECT FAULT IN CEM.RPL,D/L.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /419391A/40696630	YV1CZ59205 [REDACTED]	8/4/2008	49870	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12148=8603464792@12148 INFO CENTER AT TIMES WILL DISPLAY START PREVENTED AND VEHICLE WILL NOT START.OCCURRED 4 TIMES WITH BOTH KEYS... FAULT TRACED & FOUND CORROSION IN CEM CONNECTORS FROM WATER COMING IN ON IT.REPLACED CEM MODULE & REPLACED WIRING HARNESS FROM CEM TO UNDER HOOD ENGINE HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /424102A/41258680	YV1CZ91H441 [REDACTED]	5/12/2009	31080	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37224	Central electrical unit engine/gearbox	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#71090=9529131474@87441 BULB FAILURE MESSAGE LIGHT IS ON. CEM INTERNALLY FAULTED.CK HEADLAMPS,ALL BULBS WORKING AS THEY SHOULD.CK FOR CORROSION AT CONNECTORS.TRIED NEW BULBS BUT MSG REMAINED.CK & FOUND NO RELEVANT DTCS OR TJS.TRIED CEM S/W UPGRADE,NO CHANGE.INSPECTION CEM & WIRING,FOUND WATER CORROSION ON CEM.RPL CEM & D/L.MSG GONE BUT KEYS INOP.DL S/W				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /428074A/41764401	YV1CZ59275 [REDACTED]	12/22/2009	61237	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37206	Control module / relay box passenger	MQ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gear selector Difficult/impossible to shift	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#120410=8604366752@41350 VEHICLE WILL NOT SHIFT FROM PARK. REMOVE COWL AND INSPECT CONNECTORS ON CEM. FOUND EXCESSIVE CORROSION FROM WATER INTRUSION. INSTALL NEW ENGINE WIRING HARNESS AND NEW CEM AND RELOAD AND ROADTEST. OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /429232A/41877034	YV4CZ85296 [REDACTED]	3/2/2010	33500	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37224	Central electrical unit engine/gearbox	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36317=8606632926@111012 WIPERS INOP,WASHER SPRAY WORKS. CONFIRMED.CK VIDA FOR CODES,NONE.CONFIRMED PWR & GRND TO WIPER MOTOR.FUSE GOOD.MOTOR INOP.CK CEM,FOUND CORROSION ON PLUG.ALSO PIN FROM CEM CORRODED OFF AND STUCK IN WIRING HARNESS.REMOVE CEM,FRT BUMPER,RT WHEEL WELL TO GAIN ACCESS. REPLACE WIRING HARNESS.ALSO REPLACE CEM AND PERF CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3269 /429794A/41924277	YV4CZ59216 [REDACTED]	3/30/2010	44753	3269/CENTRAL CONNECTICUT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	30 POMEROY AVENUE,NEW HAVEN,CT 06450			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
203-237-8658	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36317=2035747933@58976 BRAKE FAILURE STOP SAFELY,ANTISKID SVC REQUIRED.BULB FAILURE REAR FOG,TRIANGLE ILLUMINATED RED. ABS/BRK LAMP ILLUMINATED,TACH/TEMP GAUGE DEAD.THROTTLE RESPONSE SLUGGISH...ECM-A12B,900B,E000,CEM-1A5B,1A62,8D01, B0D03,DF13,DF16 E000 ETC.FAULT TRACE,REMOVE COWL,FOUND WATER PRESENT IN CEM.CONNECTION ON HARNESS CORRODED.RPL CEM,WIRING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3281 /193146A/35930337	YV1CZ592851 [REDACTED]	9/8/2005	1319	3281/SECOR SAAB-VOLVO-ALFA
MakeModelYear	RepairLocation			
VOVLOXC902005	575 BROAD ST,NEW LONDON, 06320			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37266	Central electronic module (CEM)	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33805=4012945559@15501 C/S ODOMETER/TRIPOMETER/CLOK AREINOP FAILED CENTRAL ELECTRONIC MODULE CODES CEM 6C42 6C44 1A5F 6F07 8F04 TRACED TO INTERNAL FAULT WITH CEM RPL CEM DOWNLOADED SOFTWARE RD TEST ALL TO SPECS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3281 /202268A/36385829	YV1CZ592251 [REDACTED]	12/30/2005	8	3281/SECOR SAAB-VOLVO-ALFA
MakeModelYear	RepairLocation			
VOVLOXC902005	575 BROAD ST,NEW LONDON, 06320			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33805=8604423232@39915 C/S BRAKE LAMP IS STUCK ON WATER LEAKAGE INTO CEM TESTED CIRCUIT TO DETERMINE CAUSE OF MALFUNCTION TRACED PROB LEM BACK TO INTERNAL SHORT IN CEM RPL CEM PERFORMED SOFTWARE DOWNLOAD SEALED WIRING HARNESS TO CEM & BOX OPENINGS HAD TO REMOVE INTERIOR SEATS & CARPET TO DRY OUT FOUND CODE CEM DF1				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3281 /235084A/38865368	YV4CZ592361 [REDACTED]	4/17/2007	33959	3281/SECOR SAAB-VOLVO-ALFA
MakeModelYear	RepairLocation			
VOVLOXC902006	575 BROAD ST,NEW LONDON, 06320			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33805=8605354587@15501 C/S TOW-IN DASH INST INOP WARNING LIGHTS ALL ON WATER IN CEM & ENGINE HARNESS CORROADED FAULT TRACED FOUND NUMEROUS CONN FAULTS STORED INSP & FOUND WATER IN TOP CONN AND HARNESS CORROADED RPL CEM & ENGINE BAY HARNESS DOWNLOADE CEM SOFTWARE RD TEST OPERATING TO SPEC				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3281 /245228B/39752936	YV1CZ59H441 [REDACTED]	10/16/2007	31703	3281/SECOR SAAB-VOLVO-ALFA
MakeModelYear	RepairLocation			
VOVLOXC902004	575 BROAD ST,NEW LONDON, 06320			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Stops in wrong position	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62209=8605990039@39917 C/S WIPERS STOP WORKING AFTER 30MINS INTERNAL FAULT IN CENTRAL ELECTROINC MODULE TRACED CODES CEM 1A5E 1A5F 1A61 1A62 1A64 DF14 DOWNLOADED CEM UPGRADE DOWNLOAD FAULT SYS CRASHED RESET NOT WORKING DISCONNECT BATTERY TO RESET CODES ALL RESET INTERNAL FAULT IN CEM TESTED W/ BRAKE OUT BOX R & R CEM RELOAD SOFTWARE TEST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3281 /255314A/40236371	YV1CZ59225 [REDACTED]	3/7/2008	61550	3281/SECOR SAAB-VOLVO-ALFA
MakeModelYear	RepairLocation			
VOVLOXC902005	575 BROAD ST,NEW LONDON, 06320			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62209=8602950364@15501 C/S ABS WARNING LIGHTIS ON FAILED CONTACT REEL AND CEM UNIT TRACED CODES BCM 0094 0100 0115 0148 E003 CEM 1A5F 1A61 1A62 8F06 DF14 DEM E003 CLEAN & TIGHTENED GROUND CABLES FOR ENG S SPEED SENSOR REMOVED COWL INSP GEN NO WATER DAMAGE NO CHAFFE WIRS FOUND RPL SAS SENESORREMOVED CEM & FOUND CORRISION RPL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3284 /584695A/35422881	YV1CZ59285 [REDACTED]	6/2/2005	7694	3284/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	450 NEW LITCHFIELD STREET,TORRINGTON,ROUTE 202,CT 06790			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
860-496-5090	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49464 =4132297748@45263 C/S CHK ENG LIGHT ON FOUND CEM SHORTED AFTER GETTING WET HARNESS GOING TO CEM CORRODED INSTALLED NEW CEM AND HARNESS TEST DROVE TO CHK OPERATION OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3284 /609186A/35965359	YV1CZ852351 [REDACTED]	10/18/2005	9356	3284/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	450 NEW LITCHFIELD STREET, TORRINGTON, ROUTE 202, CT 06790			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
860-496-5090	28466	Engine control module fault-tracing	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49464 =20326396494@45263 C/S WIPERS IONP AND REMOTE SEEMS INOP VERIFIED INSPECTED AND FOUND WIPERS AND REMOTES INOP CHKD FOR CODES CEM 8F2D 8F2E 8F25 8F2C CCM 0062 0061 0063 0060 ECM P261000 P068500 INSPECTED CEM AND ITS CONNECTIONS FOUND CEM HAD CORROSION WATER IN IT HARNESS CALLED HOTLINE REPLACED CEM AND ENGINE HARNESS RDLOAD AND RECHKD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /132687A/32842430	YV1CM59H14 [REDACTED]	2/26/2004	421	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	107 MYRTLE AVE, STAMFORD, CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9228=2033592255@11930 SERVICE MANAGER STATES DASH LIGHTS INOP, DIAG AND TECH FOUND CODE CEM 1D08, FAULT TRACED SYS, TECH REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /151861A/35495123	YV1CZ91H431 [REDACTED]	7/15/2005	20798	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63280=2033592255@46459 SERVICE MANAGER NOTICED LIGHTS STAY ON WHEN CAR IS TURNED OFF TURN SWITCH THEY GO OFF, DIAG AND TECH FOND FAULTY CEM UNTI, TECH REPLACED AND PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /154926A/35986159	YV1CZ85235 [REDACTED]	10/12/2005	8020	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36943=2036374045@34917 C/S CK NO WIPERS OR ACCESS, DIAG FOUND CODES CEM 1A06 8F1D BCM U011400 U012600 U042829, F/TRACED EACH CODE FOUND WATER LEAKING ON TO CEM DUE TO POOR SEAL, REPAIRED WATER LEAK, REP CEM DURING CEM DOWNLOAD KEY ERROR NOTICED, REPLACED KEY, ROADTESTED AND WATER TESTED TO VERIFY REPAIRS OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /154948A/36020132	YV1CZ592151 [REDACTED]	10/13/2005	3212	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63280=2036295014@46459 C/S CK HAVING STARTING PROB, TECH FOUND CODES CEM 1A06 AA09 1A5E 1A63 DD21 3F90, FAULT TRACED FOUND CEM DRIPPING WITH WATER, AND HARNESS CORRODED AND FRONT CARPT SATURATED WITH WATER, TECH REPL CEM SEALED BOX AROUND CEM REMOV CARPETS ALLOWED TO DRY, REPL ALL PIS IN CONNECTOR THAT CORRODED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /159271A/36766813	YV1CZ852X51 [REDACTED]	2/28/2006	4677	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36416	Relay fuse box instrument panel 1 pc.	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63280=2033592255@17847 CUST STATES CK DASH LIGHTS FLICKING, DIAG AND TECH CK FOR CODES FOUND UNABLE TO READ CEM DUE TO CEM BEING WET FROM WATER LEAK COMING FROM COWL SEAL, TECH REPAIRED LEAK, REPL CEM AND R&R FRONT CARPETS TO DRY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /172126B/39065552	YV1CZ592351	4/16/2007	22467	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36943=9172929466@30477 C/S CK BRAKE FAIL LT ON CAR STALL, RESTART THEN GEL ON, TEST CPDES TC, E000 CEM 3F02 8A02 1A05 1A09 DF13 DF16 E000 DF14 6E01 1A5E DF15 1A06 1A61 8D02 SAS 0018 0016 E000 SAS E003 CCM DD21 DD32, RECHRG BATT REM LWR PNL & CK CEM, WATER IN CEM REPL CEM&W/HARNESS RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /172143B/38889723	YV1CM592051	4/16/2007	27707	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl y lit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63280=9148130876@32312 CUST STATES CK TAIL LIGHT STAYING ON, DIAG AND TECH FAULT TRACED FOUND WATER DAMAMGE TO CEM AND CEM WIRING HARNESS R&R CEM AND CEM WIRING HARNESS AND PERFORMED SOFTWARE UPGRADE				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3286 /172150B/38859239	YV1CZ852151	4/16/2007	20474	3286/DBA STAMFORD VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	107 MYRTLE AVE,STAMFORD,CT 06902			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37206	Control module / relay box passenger	DB	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Tail light Backup lights constantl lit	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#63280=6467093454@78844 C/S CK TAILLIGHT STAYS ON, TECH FOUND MULTIPLE CODES, TECH TRACED AND FOUND WATER DAMAGE TO CEM AND CEM WIRING HARNESS TECH R&R CEM AND CEM WIRING HARNESS PERFORMED SOFTWARE DOWNLOAD				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3286 /178309A/39731074	YV1CZ91H741	11/5/2007	39797	3286/DBA STAMFORD VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902004	107 MYRTLE AVE,STAMFORD,CT 06902			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37206	Control module / relay box passenger	IV	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Text window and warning symbol Text message	30657629	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#9228=2036555445@11930 C/S CK DASH ADN RADIO INOP AT TIMES, SRS MSG ON WHEN OCCURIN F/TRACED CEM 1A51 1A52 1A53 1A54 1A55 1A5B 1A5C 1A62 1A64 1A66, FUNC TEST & REPL CEM PERF S/WARE DOWNLOAD, ONCE CEM RELP ICM FAILED, ORDERED & REPL ICM PERF S/WARE DOWNLOAD ALSO FOUND IGN SWTCH MALFUNCTIONING, REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /185738A/40542995	YV1CZ592351	6/16/2008	41452	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63280=2035591154@17847 C/S CK CAR WILL NOT START, FAULT TRACED BCM0130 0133M CK BATT DEAD CHRGED BATT FOUND BRAKE LTS STAY ON, CK RELAY CK BK SWT CK FOR MOIST HARN CORRODED, REPL WIRING HARNESS AND CEM PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /185958A/40496631	YV4CZ852161	6/23/2008	58339	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36943=9146300850@21247 C/S CK ! WARNING LIT, MAJOR ELECT FAILURE, NO ABS PC A/C, RELATED TO RAIN?, TESTED FAULT CODES BCM UO1000 UO11400 CEM 1F00 8A30 8A31 1A5F 1A61 1A62 1A64 DD00 DD10 DF13 DF16, REPL CEM UNIT AND PERFORMED CEM RELOAD, PARTS ONLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3286 /203102A/41900634	YV4CZ592X61 [REDACTED]	3/24/2010	65368	3286/DBA STAMFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	107 MYRTLE AVE,STAMFORD,CT 06902			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9228=2032677399@114457 C/S CK WIPERS WOULD NOT SHUT OFF, DIAG AND TECH FAULT TRACED CEM 8F2D 8F2E, FOUND WATER IN CEM, CK WIRING HARNESS IS GOD, REPLACED CEM AND SOFTWARE ADAPT, INSTALLED COWL/ FIREWALL WATER TIGHT PLENUM SEALS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3288 /167634A/41927266	YV1CZ592951 [REDACTED]	2/26/2010	91291	3288/STEINGOLD PONTIAC CORP
MakeModelYear	RepairLocation			
VOVLOXC902005	766 BROADWAY,PAWTUCKET,RI 02862			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	ZY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical system Component el	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THERES A HEADLIGHT OUT CHECK AND ADVISEINTER NAL FAILURE TECH PERFORMED DIAGNOSIS TRACED CONCERN TO INTE RNAL FAILURE IN CEM TECH REPLACED CEM AND PERFORMED SOFTWARE RELOAD TECH				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3288 /170281A/42138506	YV1CM592851 [REDACTED]	7/9/2010	71787	3288/STEINGOLD PONTIAC CORP
MakeModelYear	RepairLocation			
VOVLOXC902005	766 BROADWAY,PAWTUCKET,RI 02862			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		3C
ProblemCodeDesc	PartNumbers	PartDescriptions		
Parking light Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES THE VEHICLE HAS NO PARKING LIGHTS INSTALL SOP CE MINTERNAL FAULT IN CEM REPLACED CEM AND PERFORM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /577678A/34888152	YV1CZ592351 [REDACTED]	4/1/2005	6424	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	33419	Starter switch		5Q
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38875 =8605632013@37908 C/S WENT START VEH NO DASH LIGHTS NO FUEL GAUGE NO START NO CLICK NO ODOMETER CHK AIRBAG ON BRAKE SAFELY MESS ON LAST TIME CODE ECM710B CEM6C49 TRIED TO START/JUMP TRIED CODES COULDN'T PERFRMED BAT RESET NOTHIN CALLD HOTLINE ALEX RMV CEM & INSPECT FOR WATER DAMAGE R/R VOWL FT WIPER ARMS WIPER TRANS & LF LOWER PANEL DISCONNCTD &				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /578936A/34968964	YV1CZ911451 [REDACTED]	4/15/2005	159	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	59356	Brake control module (BCM)	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47870 =8604086065@15115 C/S CHK ENG LIGHT ON VEH STALLED WILL NOT RUN OPEN IN CEM AFER CEM REPLACEMENT RD TESTED OTHER LIGHTS CAME ON FOUND VEH HAD BAD BCM ALSO DURING RD TEST CAR DIED AND WOULD NOT START ABLE TO COMM W/ CAR BRIEF RCD CODES IN CEM SRS BCM AND SON ON NO COMM WITH CEM CAR WIL NOT START NO LIGHTS NO CRANK TRIED BATT RESET CAR ONLY RET &				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /585099A/35186144	YV1CZ91HX41 [REDACTED]	5/20/2005	33844	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	59358	Brake control module (BCM)	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47870 =8606737388@37908 C/S DIAG DRIVEABILITY FAULT VEH DIED WLDNT RESTART CLICKIGN SOUND LOSES POWER RADIO OUT CHK ENG LIGHT ON GAGUES GO TO 0 NO ACCEL NO TURN SIG DRIVERS WIN INOP CODE CEM 1D08 CNTRL MOD INTERNAL FAULT BCM 0094 NO COMM W/ AOC CALLED HOTLINE OMAR REPLCE CEM 1ST R/R LF LWR PNL RLD CEM RINSTLD COMP RELOADED TEST DROVE ANTI SKID LIGHT ON AND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /589552A/35350758	YV1CZ59235 [REDACTED]	6/17/2005	1235	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34404 =8606734273@15115 C/S SIGNALS STOPPED WORKING DASH DISPLAYS NOT WORKING VERIFIED COMPLAINT CODES CEM 1A54 1A55 1A56 ECM 660B SRS00D5 FOUND F10 FUSE BLWON REPLACED FUSE RD TESTED SAME THING CKD FUSE BLOWN CALLED HOTLINE ADV TO REPLACE CEM REPLACED CEM RELOADED SOFTWARE RD TEST ALL IS OPERATIONAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /660928A/37715500	YV1CZ59285 [REDACTED]	9/8/2006	16161	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37207	Rear electronic module (REM) replace	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47841 =8606586957@15115 C/S REAR STOP LAMP BULBS OUT INTERNAL ELECTRICAL FAILURE TRACE FAULTY BRAKE LAMP SWITCH ALL BRAKE LIGHT STAYING ON CHK POWER AT REM MOD PIN 18 NO POWER AT SWITCH FOUND INTERANL FAILURE AT CEM MODULE REMOVE AND RPELACE CENTRAL ELECTRONIC MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /688463A/38726890	YV1CM91H04 [REDACTED]	3/12/2007	41917	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	SL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical operated window No/r adjusted by	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47841 =8606517714@15115 C/S SCAN FOR ANY FAULT CODES CAR HAS HISTORY OF LIGHTS FLASHING ON CLIMATE CONTROL GARAGE DOOR BEOCMES INOP AND DOOR LOCKS ARE INOP UEM SIGNAL ACCESS DTC CEM 1A5C AND UEM SIGNAL CALLED FTS OPENED CASE DAREN AT HOTLINE REPLACED CEM AND SOLDERED NETWORK WIRING COMING OUT OF CEM ROAD TESTED 5 MILES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /690410A/38769452	YV1CZ85245 [REDACTED]	3/29/2007	28146	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	SL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical operated window No/r adjusted by	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#65198 =8604350264@37908 C/S WINDOWS ON VEH ARE INOP BLOWER MOTOR HAS STOPPED WORKING WHEN TAKING KEY OUT OF IGN BLOWER MOTOR KICKS BACK ON HEADLIGHTS FLASH ELECT SHORT POSSIBLE CODES SAS C009887 CEM DD01 DD10 6E01 1A05 1A09 1A64 1A5E 1A06 8F09 DD21 DD20 BCM U11400 FOUND INNER DIM LIGHTS INOP HEADLIGHT SWITCH INOP CHECKED POWER & GRND AT SWITCH OK TRIE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3291 /701073A/39145711	YV1CZ59285 [REDACTED]	6/8/2007	29273	3291/MITCHELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	384 HOPEMEADOW STREET,SIMSBURY,CT 06070			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	FR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47841 =8606586957@39213 C/S ALL LEFT SIDE LIGHTS WILL NOT SHUT OFF WHEN CAR SHUT OFF HAD TO DISCONN BATT EVEN THEN LIGHTS STAYED ON WHEN BATTERY RECONN LIGHTS WENT OUT CKD FOR CODES NONE FOUND REMOVED COWL AND UPPER MOTOR ASSY REMOVED CEM FOUND CONN CORROSION FOUND TECH NET NOTE 37-35 WILL REPLACE CEM AND COVER ASSY REMOVED WIRE HARNESS FROM ENGINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /136688A/34534584	YV1CZ59225 [REDACTED]	1/17/2005	2795	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	556 POST ROAD EAST,WESTPORT,CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21678=2032555853@21804 CUSTOMER STATES BRAKE LIGHTS STAY ON WHEN CAR IS OFF./VERIFIED LIGHTS STAYING ON./CHECK BRAKE LI GHT SWITCH. OK WHEN REMOVED FROM CAR REPALCED AND RELOADED F AULTY CEM PERFORMED DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /146940A/36025528	YV1CZ852151 [REDACTED]	10/14/2005	5382	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKE FAILURE LIGHT IS ON CODES CEM-DF13, DD01, 8F04, 1A06, DD21, 1A05, DD00, 6E011A62, DF03, E000, DF17, DF16, 8F09. ODOMETER INOP, BRAKE LIGHT FLASHES, P/S IN REPLACED CEM PER HOT-LINE FOR WATER DAMAGE. CLEAN CORRODED CONNECTOR ON CEM. RESEAL CEM BOX & COVER. REPAIR TERMINALS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /153391A/36916504	YV1CM592051 [REDACTED]	4/24/2006	18280	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40069-2039721105@21804 C/S DASH LIGHTS CAME ON AND CAR STALLED AND WILL NOT START VERIFIED COMPLAINT REMOVED COWL AND FOUND WATER IN CEM REPLACED CEM AND CLEANED AND DRIED CONNECTORS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /156515A/37440044	YV1CZ592X51 [REDACTED]	7/19/2006	21927	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59072=2032588660@21804 CUSTOMER STATES THERE IS A WATER LEAK, WARNING LIGHTS ON DASH FAULT TRACED, COM 8D02,6F05,6C49 1 A06 - REMOVED COWL CHECKED CONNECTIONS AT CEM, CLEAN SUNROOF DRAINS, REPLACED CEM AND RELOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /164634A/38732593	YV1CZ59H441 [REDACTED]	3/21/2007	30137	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Radio Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34131=2039663170@21804 CUST STATES RADIO, FOG LIGHTS AND CRUISE CONTROL INOP CHECK CODES 1A56 FAULT TRACE REPLACED CEM AND ICM RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /169310A/39393615	YV1CZ592X51 [REDACTED]	8/14/2007	39456	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40069=2032588660@16680 CUST STATES BRAKE LIGHTS ARE STUCK O NVERIFIED CONCERN REPLACED CEM HARNESS AND BOOT PEFORMED CEM RELOAD PER TECH NOTE 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /172999A/39864363	YV4CZ852761 [REDACTED]	12/11/2007	28627	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40069=2039647085@16680 C.S ANTI SKID LIGHT IS ONFOUND SEVER AL CODES PEFORMED DEM,ECM,TCM,AND BCM UPGRADES REPLACED DAMA GED CEM AND PEFORMED CEM RELOAD CEM WAS DAMAGED DO TO A WATE R LEAK LOWER LEFT WINDSHIELD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /173045B/39864370	YV4CZ592X612 [REDACTED]	12/12/2007	43773	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34131=2039261724@73519 TECH STATES BRAKE LIGHTS INOPCHECK C ODE CEM 8D01 REPLACED FAULTY CEM AND RELOAD 1				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /182894A/41065055	YV4CZ852461 [REDACTED]	12/12/2008	51524	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S BRAKE FAILURE LIGHT IS ON AND WIPERS FLASHERS AND DEFORS T ARE INOP. FOUND SEVERAL COMMUNICATION CODES FOUND WATER IN CEM PERFORMED WATER LEAK TEST AT BODY SEAM LEFT LOWER CORNER R AND I WINDSHIELD AND REPAIRED LEAK AT DASH/WINDSHIELD, SEALED SEAM AND RELOADED CEM VCNA GOODWILL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /194022A/41869008	YV1CZ592X51 [REDACTED]	2/26/2010	65110	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	85513	Floor mat front replace	K3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Sun/moon/convertible roof Water leakage	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES WATER LEAKING INSIDE VEHICLE - DID NOT START . ANTI SKID LIGHT ON REMOVED SEATING AND CARPETS - REMOVE WATER - DRY CARPETS RESEALED WINDSHIELD AND REPLACED CEM MODULE NO OTHER FAULTS FOUND AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3295 /196671A/42091962	YV1CM91H14 [REDACTED]	6/9/2010	77748	3295/WESTPORT MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	556 POST ROAD EAST, WESTPORT, CT 06880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES VEHICLE STALLS WHILE DRIVING AT HIGHWAY SPEEDS, COMPLETE LOSS OF POWER - DASH GOES DARK. FAULT TRACED CODES, CHECKED WIRING FOR CHAFING UNDER DVRS CARPET, CONTACTED VOLVO HOTLINE AND ADVISED TO REPLACE C.E.M. (CENTRAL ELECTRONIC MODULE)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3299 / 38508A/37521685	YV1CZ91H341 [REDACTED]	7/21/2006	47663	3299/CONNECTICUT'S OWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	915 BOSTON POST ROAD,MILFORD,CT 06460			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	SL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical operated window No/r adjusted by	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8557=2033150300@19539 LOOSES ALL INSTRUMENTATION,INTERMIT- TENT, SRS LIGHT NOW ON PREVIOUSLY UPDATED CEM SOFTWARE CAUSE;INTERNAL FAILURE OF CENTRAL ELECTRICAL MODULE CORRECTION:FAULT TRACED CEM CODE 1D08, REPLACED CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3299 / 55197A/39547145	YV1CM59H14 [REDACTED]	8/20/2007	69032	3299/CONNECTICUT'S OWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	915 BOSTON POST ROAD,MILFORD,CT 06460			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp plemental P	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8557=2033868029@18349 A/C GOES OFF,CONSOLE LIGHTS GO OFF, CLICKING SOUND CAUSE:CEM CODES 1D02 & 1D08,BCM 0094,SRS 00D5 ECM 928C & 530B, INTERNAL FAILURE OF CENTRAL ELECTRICAL MODULE CORRECTION:FAULT TRACE ALL CODES,CKED CONNECTIONS,CK CAN NETWORK,CK GROUND SPLICE 53/438 REPALCED CEM,RELOAD, ROADTESTED APPROX 200 MILESWITH METER GOODWILL WARRANTY #8557=2033868029@18349 A/C GOES OFF,CONSOLE LIGHT GOES OFF, HEARS CLICKING SOUND DASH LIGHTS,BRAKE FAILURE,SRS LIGHT IS ON CLOCK LINES CAUSE:CEM CODES 1D02 & 1D08,BCM 0094,SRS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3299 / 61269A/40032241	YV1CM59H44 [REDACTED]	1/16/2008	66171	3299/CONNECTICUT'S OWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	915 BOSTON POST ROAD,MILFORD,CT 06460			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21373=2034211160@18349 POWER LOCKS WERE LOCKING & UNLOCKING VEHICLE STALLED & RESTARTED,NO INTERIOR LIGHTS,PULLED OVER AND RESTARTED,THEN NORMAL SRS LIGHT CAME ON AND IMMOBILIZER MESSAGE CAUSE:CEM CODES E000,1D08,DEFECTIVE CEM CORRECTION REPLACED CENTRAL ELECTRICAL MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3299 / 85156A/41289212	YV1CZ91H441 [REDACTED]	5/21/2009	65895	3299/CONNECTICUT'S OWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	915 BOSTON POST ROAD,MILFORD,CT 06460			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not wor	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35349=2032984077@12837 CUSTOMER DASH FUNCTIONS INOP CAUSE:INTERNAL COMMUNICATION FAILURE CORRECTION: FOUND DIM AUM,ICM ALL INOPERATIVE.CK FOR CODES-FOUND CEM CODE 1D08 STORED. FOUND INTERNAL FAULT IN CEM.REPLACED CEM AND PERFORMED SOFTWARE RELOAD.RECHECK-OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3299 / 91516D/41610144	YV1CZ59H141 [REDACTED]	10/22/2009	98672	3299/CONNECTICUT'S OWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	915 BOSTON POST ROAD,MILFORD,CT 06460			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55022=2033938941@18349 CUSTOMER STATES VEHICLE CUT OUT WHIL DRIVING CAUSE: CEM CODES 1A56,1D08,INTERNAL CONTROL MODULE FAULT CORRECTION: PERFORMED BATTERY RESET-CHECK NETWORK & FOUND NO COMMUNICATION WITH DIM.FAULT TRACED AND FOUND INTERNAL FAILURE OF CEM. REPLACED CEM AND RELOADED.CLEARED CODES AND ROADTESTED-OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3299 /101011B/42092165	YV1CZ59245 [REDACTED]	6/11/2010	71742	3299/CONNECTICUT'S OWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	915 BOSTON POST ROAD,MILFORD,CT 06460			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Idling Engine stalls Unsure whe not all	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21373=2038772881@18349 CUSTOMER STATES CAR HARD TO START CAUSE: CEM CODE 1A09,1A06,1A05 CORRECTION: REMOVED COWLING AND CK CONNECTIONS AT CEM. FOUND CONNECTOR TERMINALS CORRODED AND CEM DAMAGED.REPLACED LOOSE TERMINALS AT CEM CONNECTOR AND CLEANED COWL AND DRAINS.REPLACED CEM AND RELOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 / 96320A/34756334	YV1CZ911X51 [REDACTED]	2/8/2005	83311/****	TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902005	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
DURING NEW CAR PREP VEHICLE DID NOT START. PERFORM DIAGNOSIS MULTIPLE CEM CODES CEM-1A05, 1A09, 1A5E, 1A64 DD21, DD20 AND 8F1D. FAULT TRACE. REPLACE CEM AND CLEAN OUT WATER FROM THE CONNECTORS. DOWNLOAD SOFTWARE AND RESET ADAPTION. REMOVE WIPERS, COWL, WIPER MOTOR AND LOWER DASH PANEL. RE-SEAL OPENING WHERE WIRE HARNESS ENTERS THROUGH FIREWALL.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /410006A/37495887	YV4CZ59226 [REDACTED]	5/10/2006	103311/****	TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902006	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
CK WIPERS ARE INOP FAULT TRACED FOUND WATER IN CEM UNIT FOUND HARNESS CORRODED REMOVE DASH ASSY FOR WIRING DIOG FOUND DAMAGE TO MUCH FOR REPAIR AS PER FTS REPLACED ENG HARNESS,CEM REMOVE H/LITES FT BUMPER A/C LINE AND INNER FENDERS FOR ACCESS TO CHANGE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /410933A/37179105	YV1CZ911351 [REDACTED]	6/8/2006	12724	3311/*****TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902005	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13384=6314727888@32201 CK VEH NO START FOUND CODES CEM 1A03 1A09 1A06 1A51 1A64 FOUND WATER IN CEM AS PER TECH REPLACED CEM AND CLEAN CONNECTOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /412423A/37521085	YV1CZ59H141 [REDACTED]	7/24/2006	30071	3311/*****TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902004	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13384=6313588218@739 CK VEH STALLS AND WONT RESTART FOUND CODES CEM 1A64 1A62 E000 1A5F FOUND DEF IN CEM REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /422078A/39447359	YV1CM91HX4 [REDACTED]	5/25/2007	37337	3311/****TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902004	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	39350	Infotainment Control Module (ICM)	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#853=6315491775@787 CK VEH HAS NO POWER TO ACCESSORIES ONLY SEATS SRS LITE IS ON FAULT TRACED CODES CEM 1A53 FAULT TRACED TO SHORTED CEM AND ICM MODULES REPLACED ALL AND CODE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /424027A/39400005	YV4CN592761 [REDACTED]	7/19/2007	25011	3311/****TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902006	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	37206	Control module / relay box passenger	CM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Elect	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#853=6316478218@684 CK DASH GAUGES AND LITES GO OUT AND VEH GOES INTO LIMP MODE CODES CEM 1A5F FOUND DEF IN CEM REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /424467A/39493734	YV1CZ59H941 [REDACTED]	8/1/2007	37790	3311/****TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902004	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#853=6312617965@1350 CK RADIO AND ILLUMN LITE ON DASH GO ON AND OFF FOUND CODE CEM 1D08 FOUND WATER IN CEM CLEAN ALL WATER AND RESEAT CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /427247A/39733016	YV1CZ91H741 [REDACTED]	10/23/2007	57869	3311/****TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902004	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	37206	Control module / relay box passenger	UH	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Central lockin	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CK VEH WHEN IT RAINS CANNOT GET INTO CAR AND MILDEW SMELL INSIDE CAR FOUND LEAKING WATER INTO CEM REPLACE CEM GOODWILL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3311 /427281C/39721913	YV1CZ59H141 [REDACTED]	10/24/2007	34673	3311/****TERMINATED HASSEL VOLVO HUNTINGTON
MakeModelYear	RepairLocation			
VOVLOXC902004	345 JERICO TPKE.,HUNTINGTON,NY 11743			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-271-1200	28403	Engine control module (ECM) replace	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1035=6312718953@698 CK VEH WHILE DRIVING RADIO FADED AND VEH DIED FOUND MANY COMM FAULTS 1 IS CEM 1D08FOUND CORRODED CONN AT CEM REPLACED HARNESS AND CEM R/R ALL TO GAIN ACCESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 / 70433A/35426646	YV1CZ59H641 [REDACTED]	6/25/2005	19928	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902004	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59771=7184657462@44538 CUSTOMER STATES VEHICLE LOST ALL ACCESSORY POWER, INCL RADIO LIGHTS, ETC.. PERFORM DIAGNOSIS, DASK KEEPS GOING BLANK CHECK ALL WIRING ASSOCIATED WITH THE DISPLAY. CONTACT JOE.S (FSE) AND ADVISED REPLACEING THE CEM. REPLACE THE CEM AND RE-LOAD THE SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /502062A/36232269	YV1CZ911151 [REDACTED]	10/10/2005	2694	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902005	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	36002	Software control module downloading	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59771=7187671956@45082 CUSTOMER STATES ALL WARNING LIGHTS COMING ON. PERF DIAGNOSIS, MULTITUDE OF DTC'S IN SYSTEM. FAULT TRACE AS PER VIDA, WATER DAMAGED CEM, ENG BAY HARNESS, REMV CEM , WIPER COWL, MOTOR, CROSS BRACE, HEADAMPS, REPL HARNESS AND CEM, RE-SEAL FRONT COWL, POOR SEALING FROM THE FACTORY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /502193A/35978324	YV1CM592651 [REDACTED]	10/15/2005	5320	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902005	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#367=5166250869@40211 CUSTOMER STATES PASS FRONT AIRBAG LIGHT ON. PERFORM DIAG EXC DTC'S CEM-1A06, DD20, 1A05 FAULT TRACE AND FOUND WATER IN CEM DUE TO PINCHED SUNROOF DRAINS. REMOVE A PILLAR PANELS REPAIR DRAINS, REPLACE THE WATER DAMAGED CEM, RELOAD THE CEM SOFTWARE, WATERTEST.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /504992A/36497149	YV1CZ592151 [REDACTED]	1/30/2006	6365	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902005	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	37349	Harness engine comp/dashboard repair	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59771=2129829415@10988 CK ABS LITE ON AND ALL DASH LITES CAME ON THEN DASH BLANKED OUT AND THEN BRAKES STARTED TO LOCK UP FOUND WATER LEAKING FROM COWL INTO CEM REMOVE WIPER ASSY SEAL COWL AND REPLACED CEM AS PER JOE S FTS ALSO REMOVE CARPETS TO DRY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /509765A/37532687	YV1CM592151 [REDACTED]	7/31/2006	15072	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902005	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	36320	Wiper arm mechanism assembly replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#686=5167671393@45082 CK WIPERS CAME ON BY THEM SELF THEN ANTI SKID LITE CAME ON \ THEN CK ENG LITE CAME ON FOUND CODES CEM DD01 FOUND WATER IN CEM CONN REMOVE ALL PNLS AND SEAL COWL FOR CONN REPLACED CEM AND DOWN LOAD SOFTWARE REMOVE ALL COWL PARTS TO GAIN ACCESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /521740A/39725420	YV1CM592651 [REDACTED]	10/25/2007	37346	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902005	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	37211	Replace central electrical unit	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59771=5166563327@44538 CK R/S TURN SIGNAL STAYS ON WITH VEH IS OFF FOUND CODES 8F03 FOUND WATER IN CEM AS PER HOTLINE REPLACED CEM AND CLEAN CONNECTIONS AT HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /529590A/40707657	YV1CZ592651 [REDACTED]	9/8/2008	30465	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902005	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59771=5168835608@40211 CK CK DASH HAS MANY LITES ON EX SHUTOFF IMMEDIATELY CODES 1A09 FOUND DEF IN CEM REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /534453A/41218690	YV1CZ592151 [REDACTED]	4/22/2009	45245	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902005	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	37206	Control module / relay box passenger	MM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Automatic transmission No man	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#59771=9175767734@10988 CK VEH WILL NOT SHIFT OUT OF PARK FOUND CODES BCM0094 FAULT TRACED FOUND GEM FILLED WITH WATER REPLACED AND CODE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3312 /536056A/41384468	YV1CZ91H941 [REDACTED]	7/1/2009	50078	3312/HASSEL VOLVO GLEN COVE
MakeModelYear	RepairLocation			
VOVLOXC902004	79 CEDAR SWAMP ROAD,GLEN COVE,NY 11542			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
516-671-1700	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL EXTERIOR LIGHTS WILL NOT COME ON CEM 8A05 RELAY LOW BEAM SIGNAL TOO HIGH CEM 8B03 RELAY PARK ING LAMPS SIGNAL MISSING NO PAOWER CODE FOR PARKING LIGHTS AT 11C/32 AND 33 NO POWER AS WELL I POWERED CEM TO CHECK CONNECTING AND RELAYS AND CSH4 FOR LOW BEAM ALL ARE FI FINE USED WIRE AND JUMPED ACROSS LIGHTS CAME ON REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3315 /323388A/36468174	YV1CM592951 [REDACTED]	12/2/2005	15224	3315/BAY RIDGE VOLVO AMER INC
MakeModelYear	RepairLocation			
VOVLOXC902005	419 90TH STREET,BROOKLYN,NY 11209			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1445=9147495507@12670..C/S DASH LIGHTS INOP FOUND CEM SHORT STALLED NEW CEM AS PER SAM AT TECH LINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3315 /326643A/36468182	YV4CZ592461 [REDACTED]	12/2/2005	5	3315/BAY RIDGE VOLVO AMER INC
MakeModelYear	RepairLocation			
VOVLOXC902006	419 90TH STREET,BROOKLYN,NY 11209			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1448=7188364600@45753..C/S CHECK WIPERSTEST CODES CEM 1A5F- 1A64 INSTALLED NEW CEM, AND PERFORMED RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3315 /344067A/37492225	YV1CM592051 [REDACTED]	6/5/2006	14102	3315/BAY RIDGE VOLVO AMER INC
MakeModelYear	RepairLocation			
VOVLOXC902005	419 90TH STREET,BROOKLYN,NY 11209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	85513	Floor mat front replace	K3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Sun/moon/convertible roof Water leakage	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1445=7183514887@18008...C/S WATER IS LEAKING ONTO FLOOR CHE CK UNDER L/F FLOOR MATCHCHECKED AND FOUND WATER LEAKING INTO P ASS COMPARTMENT FROM CLOGGED COWL REMOVED COWL PANEL TO CLEA R DEBRIS AND FOUND CEM BURNT OUT DUE TO WATER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3315 /351886A/37681849	YV1CZ59H141 [REDACTED]	8/14/2006	35089	3315/BAY RIDGE VOLVO AMER INC
MakeModelYear	RepairLocation			
VOVLOXC902004	419 90TH STREET,BROOKLYN,NY 11209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1445=7182517298@31513...C/S CHK ENG LIGHT ON AND VEHICLE ST ALLED WHILE DRIVINGBCM 0094 COMM BETWEEN CONTROL UNITS,ECM,A 050 FUEL LEVEL SENSOR,ECM 9286 COMM ERROR, REPLACED CEM AND TRANS RELAY,AND FUSES,PERFORMED SOFTWARE DOWN LOAD 8691290,U P GRADE SRS MODULE,				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3315 /356202A/38102545	YV1CZ59275 [REDACTED]	9/21/2006	6703	3315/BAY RIDGE VOLVO AMER INC
MakeModelYear	RepairLocation			
VOVLOXC902005	419 90TH STREET,BROOKLYN,NY 11209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22001=9176279557@18008..C/S D/S HEADLIGHT GOES OUT (SOP) R EPLACED CEM & RELOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3315 /382632A/39091888	YV1CZ91H741 [REDACTED]	6/7/2007	22816	3315/BAY RIDGE VOLVO AMER INC
MakeModelYear	RepairLocation			
VOVLOXC902004	419 90TH STREET,BROOKLYN,NY 11209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe r warning	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22001=7182328489@31513..C/S ELECIC IN CAR STOPPED WRKINGEL EC FAULT IN MODULE CHECK FOR CODES, FOUND 1D08, REPLACE CEM , DOWNLOAD NEW SOFTWARE,				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3315 /446896A/40948607	YV4CZ592361 [REDACTED]	12/15/2008	21589	3315/BAY RIDGE VOLVO AMER INC
MakeModelYear	RepairLocation			
VOVLOXC902006	419 90TH STREET,BROOKLYN,NY 11209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18207=7186677060@1542..C/S ELECTRICE COMPONTTTS CAME ON CUST OMER TURNED OFF CAR - WOULD NOT RE-STARTSCANNED CODE SEE PRINT OUT FOUND CEM AT FAULT REPLACE CEM PERFORM TNN 37-35 RELO AD CEM AND TCM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3323 /245690A/34953897	YV1CZ592751 [REDACTED]	3/21/2005	3758	3323/GEORGETOWN VOLVO of SMITHTOWN
MakeModelYear	RepairLocation			
VOVLOXC902005	633 MIDDLE COUNTRY ROAD,ST. JAMES,NY 11780			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-724-0400	37207	Rear electronic module (REM) replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60222=6317267025@9792 CUST STS HAZARD FLASHERS FLASH BY THEMSELVES WHEN DRIVING .V ADIS CHECK CEM 8F05 STORED. SWITCH WARNING SIGNALSTOOLONG.SW ITCH OK. FAULT TRACED FOUND WATER RESIDUE ON TOP OF CEM AS PER TNN 8334 FOLLOWED LEAK PROCEDURE RR SAME AS PER J.SAUNIER REINSULATED HARNESS TO CEM OPENED DRAINSWIDER.RETESTED OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3323 /256686A/37194698	YV4CZ592161	5/30/2006	4409	3323/GEORGETOWN VOLVO of SMITHTOWN
MakeModelYear	RepairLocation			
VOVLOXC902006	633 MIDDLE COUNTRY ROAD,ST. JAMES,NY 11780			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-724-0400	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#68790=6316433360@9792 CUST STATES BRAKE LIGHTS STAY ON TOWED IN. VIDA STORED CODES CEM 8F25, 6F01,CCM 0062,0064,0060,0063,0061 STORED AS PER T NN 37-35 RR COWL CHECK WATER INTRUSION IN CEM NONE FOUND AS PER JOE SAUNIER RR CEM INSTALL ISOLATOR KIT ROADTEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3323 /261117A/38193124	YV4CZ592561	11/29/2006	7312	3323/GEORGETOWN VOLVO of SMITHTOWN
MakeModelYear	RepairLocation			
VOVLOXC902006	633 MIDDLE COUNTRY ROAD,ST. JAMES,NY 11780			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-724-0400	37349	Harness engine comp/dashboard repair	K3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Sun/moon/convertible roof Wate r leakage	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89638=6315446659@20512 C/S NO CRANK NO START HAS HAD TO JUMP START RECENTLY CHECK BATT OK FOUND LEFT FRT CARPET SOAKEDW/WATER CK A PILLA R DRAINOK RR COWL WATER LEAKING FROM PENUM INTO HARNESS AND CEM RR LEFT FRT SEAT/RRCARP TO DRY.RR BATT DUE TO WATER CONT AM KEPT RELAYS ALIVE CAUSING DRAW ON BATT(GOOD MEASURE REPAR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3323 /264525A/38856198	YV1CZ592351 [REDACTED]	4/16/2007	30301	3323/GEORGETOWN VOLVO of SMITHTOWN
MakeModelYear	RepairLocation			
VOVLOXC902005	633 MIDDLE COUNTRY ROAD,ST. JAMES,NY 11780			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-724-0400	37349	Harness engine comp/dashboard repair	HI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Horn Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#93567=6313618948@9792 VEHICLE TOWED IN BY VOLVO ON CALLFAULT TRACE WIRING THROUGH CAR, FOUND WATER CORROSION ON CEM RR CEM AND CORRODED HARNE SS AS PER 37-35 ROADTEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3323 /266602A/39342042	YV1CM91H24 [REDACTED]	7/16/2007	42312	3323/GEORGETOWN VOLVO of SMITHTOWN
MakeModelYear	RepairLocation			
VOVLOXC902004	633 MIDDLE COUNTRY ROAD,ST. JAMES,NY 11780			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
631-724-0400	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96223=6314344770@9792 CUST STATES AFTER A FEW SECONDS INSTURMENT CLUSTER GOES DEAD FAILURE RR SAME DOWNLOAD SOFTWARE VIDA CHECK FOR CODES FOUND ECM 244B, 5000 STORED TRACED TO INTERNAL FAILURE CEM RR SAME DOWNLOAD OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3332 /166335B/32504822	YV1CZ59H541 [REDACTED]	11/15/2003	247	3332/KARP VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	392 SUNRISE HIGHWAY,ROCKVILLE CENTER,NY 11570			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	59358	Brake control module (BCM)	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#545=5166790276@625 CK DASH LIGHT WENT OUT AND CAR STALLED. FAULT TRACED CODES BCM 0094, E003, CCME003, CEM1D08, DIM E003, ECM 530B,ECM928C ECM 720A, ECM E003, PSM E003, SAS E003,SRS E003 & TCM E003 INSTALL BREAK OUT BOX, TRACE WIRE BY WIRE, TRACED TO INTERNA FAULT AT ELECTRONIC BOX PORTION OF CEM, REPL ELECT. BOX&RELO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3332 /193770A/34845771	YV1CZ59255 [REDACTED]	2/3/2005	5	3332/KARP VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	392 SUNRISE HIGHWAY,ROCKVILLE CENTER,NY 11570			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CHECK ANTI SKIDE SERVICE,FAULT TRACED WITH VADIS, FOUND CODES BCM 0115, 0094, CEM 1A05, 1A09 AND SRS 00EY. ALL HAVE PERMANAENT FAULTS, R&R WIPER COWL & WIPER MOTOR. REMOVED COVER FOR TOP OF CEM, FOUND WATER INSIDE OF CEM AND HARNESS CORRODED. REPLACED MAIN HARNESS FROM CEM TO UNDER HOOD COMPONENTS, REPLACED CEM AND RELOAD WITH SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3332 /239009A/38694557	YV1CZ91H341 [REDACTED]	2/28/2007	42859	3332/KARP VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	392 SUNRISE HIGHWAY,ROCKVILLE CENTER,NY 11570			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#655=5164327488@595 CK WHILE DRIVING MESSAGE READS AIR BAG SYSTEM, SERVICE URGEN CUST. LOST USE OF WIPERS, RADIO, ALL DASH FUNCTIONS, POWER STEERING BECAME STIFF.FAULT TRACED CODES ECM 4500,530B,928 00D5, 0094, ID08,6C45,4A35, 0083. TECH REPL. CENTRAL ELECTRI MODULE INCLUDING SOFTWARE DOWNLOAD AS NECC.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3332 /249533A/39421566	YV1CZ91H641 [REDACTED]	8/14/2007	17867	3332/KARP VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	392 SUNRISE HIGHWAY,ROCKVILLE CENTER,NY 11570			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52815=6316432170@658 WHILE DRIVING, CUST LOST ALL GUAGES AND ELECTRONICS, SRS SVC URGENT LIGHT CAME ON, TECH FAULT TRACED CODES 1A05,1A09,1A5E 1A5F,1A61,1A62,1A64,1D08 STORED. TECH R&R CEM, CK WIRING AND CONNECTORS, NO FAULT FOUND. TRACED CEM AS PER VIDA AND REPLACED FAULTY CENTRAL ELECTRONIC MODULE AND DOWNLOADED SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3332 /260290A/40141264	YV1CZ59235 [REDACTED]	2/18/2008	26222	3332/KARP VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	392 SUNRISE HIGHWAY,ROCKVILLE CENTER,NY 11570			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52815=7186920038@595 CHECK BRAKE FAILURE LIGHT AND ANTI SKID LIGHT CAME ON AND CUST LOST ALL GUAGES. TECH FAULT TRACED CODE CEM DF13,DF16, 1A62, 1A5F. TECH REPLACED AND PROGRAMMED THE CENTRAL ELECTRI MODULE (CEM)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3332 /284166A/41262089	YV1CZ85225 [REDACTED]	5/7/2009	46545	3332/KARP VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	392 SUNRISE HIGHWAY,ROCKVILLE CENTER,NY 11570			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe r warning	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
352815=5165940337@603 CHECK MANY LIGHTS ON DASH (SRS, BRAKE ETC) TECH FAULT TRACED CODES U000100, UO42829, UO1260, U011400. TECH TRACED CODES AND BRAKE LIGHTS STAYING ON, TECH REPLACED FAULTY CEM ANDN RELOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3332 /284252A/41272070	YV1CZ59H541 [REDACTED]	5/9/2009	59999	3332/KARP VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	392 SUNRISE HIGHWAY,ROCKVILLE CENTER,NY 11570			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52815=7184689556@597 CHECK SRS LIGHT IS ON AND ANTISKID SERVICE REQUIRED LIGHT IS ON, BRAKE LIGHTS WONT TURN OFF. TECH FAULT TRCED CODE CEM E001, 1A53, 1A55, 1A5C, BCM 0041, 0042, 0114, 0016,0123 A031. FOUND WATER INTRUSION IN CEM, REPAIRED LEAK AND REPL CEM, FOUND INTERNAL FAULT IN YAW SENSOR, REPL & RESET CODES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3341 /268600A/38727574	YV1CZ911X51 [REDACTED]	3/5/2007	9188	3341/(TERMINATED) MARTIN's MANHATTAN
MakeModelYear	RepairLocation			
VOVLOXC902005	677 11 th AVENUE,NEW YORK,,NY 10101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18761=2127664335@10536 FRONT WIPERS STOP AT RANDOM IN THE M IDdle HAVE TO SHUT CAT OFF THEN RESTART CODE 8F2C FOUND AND REPL. FAULTY ELECTRNIC MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3341 /269699A/38931593	YV1CZ59275 [REDACTED]	4/23/2007	26833	3341/(TERMINATED) MARTIN's MANHATTAN
MakeModelYear	RepairLocation			
VOVLOXC902005	677 11 th AVENUE,NEW YORK,,NY 10101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20959=2126654523@14294 CAR STALLS OUT IN RAIN FALL AND NUMEROUS DASH LIGHTS ON PERFORM TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3341 /270795A/39078325	YV4CZ85216 [REDACTED]	6/4/2007	34617	3341/(TERMINATED) MARTIN's MANHATTAN
MakeModelYear	RepairLocation			
VOVLOXC902006	677 11 th AVENUE,NEW YORK,,NY 10101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37265	Central electronic module (CEM)	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#67307=2124099423@10536 LOW BEAM LIGHT ON DRIVERS SIDE GOES OUT WHILE DRIVING FAULT CODE 8F15 FOUND AND REPL. FAULTY CEM AND PERFORM SOFTWARE RE-LOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3355 /175582A/33545339	YV1CM59H14 [REDACTED]	6/21/2004	9838	3355/EAGLE AUTO-MALL CORP.
MakeModelYear	RepairLocation			
VOVLOXC902004	1320 OLD COUNTRY ROAD,Riverhead,NY 11901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37208	Fuse rear electronic module (REM)	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29376=7183774656@20749C/S WHILE DRIVINGCAR LOST ALL DASH GUAGE OPERATION ABS BRIEFLY CAME ON,BRAKE FAILURE INDICATOR CAME ON AND VEHICLE PERFORMRANCE GREATLY REDUCED HAPPENED ON SATURDAY CONDITION NOT PRESENT NOW ,PERFORMED DIAG FAULT TRAC E PROCEDURES,FAULT CODES BCM 0094,CEM1D08,CEM6A01,ECM 928C,5 30B,4050,PDM002B,REM4A31 PRESENT IN SYSTEM CLEAR ALL FAULTSO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /445489A/35334751	YV1CZ59265 [REDACTED]	6/14/2005	5095	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#27174=6316650097@17870 BATTERY ICON LIGHTING UP & URGENT POWER SYSTEM MESSAGE.CK F/CODES, CEM DD21,DD30,FAULT TRACE CALL TECHLINE,CK LIN BUS F/SHORTS,REM COWL,WIPER ASSY,CK TOP OF CEM F/WATER DAMGE,CK UPPER CONN,REM DIM,CK WIRING,REM A PILLAR PNLs,CK HARNESS,CK L/F SEAT,CK MAIN HARNESS,OK,REM R/F SEAT,CK HARNESS,REPL CEM & D/L,CLL TECHLINE,REM BOTH ETC				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /446747A/35402191	YV1CZ852851 [REDACTED]	6/27/2005	265	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#27174=6312643839@34909 REMOTE INOP,HAD TO USE KEY,STARTED CAR,SRS ON & REARVIEW MIRROR INOP,WIPERS ONLY WORK ON ONE SPEED,H/L'S WOULD GO OFF & ON,NO RADIO,NO DEFROSTER/AC,NO DISPLAY F/CLOCK,CK F/CODES,MULTIPLE CODES,CALL TECHLINE,REPL CEM,D/L SOFTWARE,RECK,NO START,RECK ALL CONN,OK,START PREVENTED MESSAGE IN DIM,CK CODES,CEM 6C48 CODE WOULD NOT CLEAR EE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /459765C/37792769	YV1CZ592151 [REDACTED]	7/27/2006	29951	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6839=5164893790@34907 WIPERS ARE STAYING ON AND PARKING ANYWHERE. CK F/CODES, CEM 8F2C,UEM 0080 CK WIRING FROM RAIN SENSOR TO CEM,CK F/POWER AT WIPER MOTOR,CK WIRING FROM CEM TO WIPER MOTOR,GOOD,CAN SEE WATER IN CEM,CALL TECHLINE,REPL CEM AND PERFORM DOWNLOAD,RETEST,OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /463667A/37797816	YV1CZ911351	9/20/2006	22756	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39437=5163643992@34907 BRAKE LIGHTS STUCK ON. CK F/CODES, BCM 0094, 0015,0148,0150,CEM 8D02,1A09,DF13,1A05,CK CEM FND HIGH SPEED NETWORK DOWN,REM COWL TO INSPECT FOR CORROSION OK,CALL TECHLINE,REPL CEM CONTROL MODULE AND PERFORM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /474302A/39288020	YV1CZ592051	7/25/2007	45651	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal do	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96620=9174171806@22616 R/SIGNAL BLINKS FAST. CK F/CODES, NO COMMUNICATION,DISCONN BATTERY 10 MINUTE,REATTACH & RADIO OK,REM CEMAND CK F/WATER AND CORROSION,ONE,REPL CEM,PERFORM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /474962A/39343113	YV4CM592161 [REDACTED]	8/6/2007	13586	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902006	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6839=5167981323@20241 BRAKE LITES STAY ON,HAD TO PULL FUSE PULL FUSE IN CEM,LIGHTS STAYED ON,PULLED CONN F/STOP LITE SWITCH,LIGHTS ON,PULL D CONN F/CEM,LIGHTS ON,PULLED B COMM F/REM,LIGTS WENT OUT,CK F/CODES,BCM 0150,TEST SWITC,GOOD, PULL CON A AT CEM,LITES OUT,HAD CONSTANT POWER AT A:15 AT CEM,PULL CEM,CK F/WATER,NONE,REPL CEM & PERF DOWNLOAD,TEST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /491617A/41026858	YV4CM592461 [REDACTED]	1/29/2009	47245	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902006	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96189=6314638162@17870 BRAKE LLIGHTS STAY ON. CK F/CODES NONE,CK REM,CK BRAKE SW,REM COWL,FND WATER IN CEM,WATER TEST,LEAK AT SEAL ON HARNESS IN FRT COVER,CK F/DAMAGE,SEAL HARNESS AND REPL CEM,PERFORM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3358 /501365A/41792953	YV4CZ592X61 [REDACTED]	1/12/2010	45499	3358/LONG ISLAND SWEDISH AUTO, INC.
MakeModelYear	RepairLocation			
VOVLOXC902006	124 GREENE AVENUE,AMITYVILLE,NY 11701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Horn Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#75323=6313214424@17870 HORN GOES OFF ERRATICALLY,HAS A BURNING ELEC SMELL. CK F/CODES,NONE,REM COWL,CK WIRING TO CEM,REM R/F H/L,CK YHORNS, CK F/WATER DAMAGE,TRACE TO INTERNAL SHORT IN CEM,REPL CEM AND PERF DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /227677A/32384188	YV1CM59HX4 [REDACTED]	11/12/2003	8476	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#494=8568294462@491 DOOR LCKS INOP-DSH LGHTS GO DEAD-BRK WRNING LGHT COMES ON- VADIS CONN-MULTIPLE DTCS CEM 1A5E-R&I SRS MOD,REM,DIM,UEM & CEM TO INSP CONN FOR INT FAULT-CK GROUND CONN FOR INTERIOR- R&I RGHT & LFT SILL PLTES-R&I REAR COMP TRIM-REPLACE CEM & DOWNLOAD S/W-REPAIRS PERFORMED WITH ASSIST OF ALDO GASPARRI				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /250091A/35030556	YV1CZ91H641 [REDACTED]	4/6/2005	22626	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#23656=2154257272@45758 C/S LOST ALL ELECTRICAL POWER WHILE DRIVING INTER FAULT CODE CEM 1D08 REPLACE CEM & DOWNLOAD SOFTWARE-RELOAD ALL 4 KEY APPS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /255063A/35609916	YV1CM911651 [REDACTED]	7/26/2005	11379	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50014=8564556899@63576, C/S BRK LTS STAY ON, VADIS CHK, BAT T DEAD-NOT HLDNG CHG-REPL CEM- DISCONNECT BRK LT SWT, STILL ON, REMOVE TAIL LT, CHK BULB/SOCKET, R&I L/R TRK TRIM TO INS P REM - ALL GOOD, R&I W/SHLD COWL, CHK CEM, R&I CEM, CHK MOI STURE, CONN BRAKE OUT BOX & PIN TEST CIRCUITS, FOUND 12V @ P IN A15 W/SWTC UNPLUG, CALL HOTLINE, ORD CEM & RESEAL PER HO MIDTRONICS CODE = 300C0513				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /255219A/35590195	YV1CZ852951 [REDACTED]	7/28/2005	5	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20483=8566654050@63576 CAR WON'T CRANK-FOG LIGHT & HAZARD LIGHTS STAYING ON-POOR SEAL LEAKAGE CAUSING NO FUNCTION-VIDA CONNECT-UNABLE TO COMMUNICATE WITH VEHICLE-INTERNAL FAULT IN CEM-REPLACE CEM-AFTER REPLACEMENT OF CEM, DTC CEM 1A5F ETC-SEAL FOR POSSIBLE WATER INTRUSION-RELOAD CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /261631A/36266514	YV1CZ592451 [REDACTED]	12/16/2005	23185	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41125=3027643836@35661 C.S CHECK STOP LAMP CAME ON, BRAKE FAILURE, ABS LIGHT ON VIDA CONNECT, DTC BCM-0148,0115,E003,SAS-0016, CEM-DD20,DD21 ,DD10, R&R COWL, CHECKED CEM FOR WATER DAMAGE, REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD, RESEALED COVER UNDER COWL P ANEL, CHECKED ALL WIRING, INTERNAL FAULT, WATER DAMAGE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /269764C/37355983	YV1CZ91H241 [REDACTED]	7/6/2006	20594	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		BE
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#68552=8562240110@63576 -INT HAS TO JMP STRT-NO CRNK NO STRT VIDA CONN-NO PRMNT DTCS-TST BTRY READNG ACCPTBLE-CK IMMO. FNCTION-R&R ECM TO CK FOR PIN BACK OUT AT HRNESS-PULLED UP L/F CRPT TO CK FOR WTR-NONE FOUND-REMV E COWL,WPER MOTR, ETC TO INCP CEM CONN-FOUND EVIDENCE OF WTER ON CONN-SEALD HRNSS OPENING REPLACE CEM & RELOAD CEM SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /270159A/37459086	YV1CZ59H541 [REDACTED]	7/17/2006	50207	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		MQ
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gear selector Difficult/impossibl	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20483=8562319564@11682 ALL ACCESSORIES GO OFF-CAR BUCKED 1 TIME-ALSO STUCK IN GEAR- EVERYTHING WILL GO BACK TO NORMAL AFTER SHUTTING OFF & RE- STARTING-REPLACE CEM & PERFORM CEM RELOAD-CUSTOMER PAID FOR LABOR-GOODWILL PAYING FOR PARTS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /270204A/37610620	YV1CZ59H14[REDACTED]	7/17/2006	35810	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#68552=8567519766@12399 CAR WILL START, BUT DOES NOT RUN WELL-ELECTRICAL FAILURE TO VEHICLE-VIDA CONNECT-DTC CEM E000, 1D07-PERMANENT CEM FAULT- REPLACE CEM & RELOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /270305A/37478841	YV1CZ91H341[REDACTED]	7/19/2006	42643	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41125=6098222460@63576 CAR LOST ALL POWER TO INSTRUMENTS-CAR STARTED JERKING & DIED AFTER 26 MILES-WOULD NOT RESTART-THIS MORNING CAR STARTED- VIDA CONNECT-DTC CEM 1D08, BCM 0094 & BCM E003-R&R COWL-CK FOR WATER INTRUSION IN CEM CONN AT THE BULKHEAD-NONE FOUND- R&R BCM & ECM TO CK CONN-OK-REPLACE CEM-PERFORM CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /294941A/40248430	YV1CZ91H741 [REDACTED]	3/17/2008	45236	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#68552=8562281475@63576 CONSOLE LIGHTS BLINKING-HAPPENS 1X PER DAY-RADIO FADES IN & OUT WHILE LIGHTS FADING-T/SIGNALS DON;T WORK AT THE TIME LIGHTS ARE FADING-VIDA CONNECT-DTC CEM E001,DDM E001,SRS OODD,ECM 928C-REPLACE CEM UNIT-LOADED SOFTWARE-REPLACE RELAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /297087A/40404371	YV1CZ592251 [REDACTED]	5/15/2008	59935	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41125=8567784940@88883 -CUSTOMER DROVE TO SCHOOL,PARKED CAR,SHUT OFF,TRIED TO START BACK UP RIGHT AWAY STALLED-TRIED 2 MORE TIMES-STALLED-TRIED AGAIN 5 MINUTES LATER-STARTED- STAYED RUNNING-VIDA CONNECT-DTC CEM 8F2C,1A52,1A53 & 8F52-CK CONN AT MODULE-NO ISSUES FND-REPLACE CEM & PERFORM CEM RE- LOAD-AFTER REPAIRS SYSTEM TESTED IN SPECS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /298057A/40474603	YV1CN59H34 [REDACTED]	6/11/2008	45445	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#98859=6098779074@12399 -LAST NIGHT ALL LIGHTS,DOOR LOCKS, T/SIGNALS,DASH,RADIO & TAIL LIGHTS ALL OUT-CAR DOES START & DRIVE, BUT HAS SLOW ACCELERATION-VIDA CONN-CAN'T COMM WITH VEHICLE-R&I CLIMATE CONTROL TO CK WIRING-OK-R&I DIM TO CK WIRING-OK-R&I CEM & DISCONNECT & RECONNECT-DTC CEM 1A21 & 1D09-REPL CEM & DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /309042A/41229425	YV1CZ85225 [REDACTED]	4/30/2009	37358	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103420=8564288456@38074 -CAR WOULD NOT START OR CRANK-HAD IT JUMPED-YESTERDAY DID IT AGAIN-TOWED TO SHOP-VIDA CONN- DTC BCM S006A04 PER TNN 37-35-DURING INSP OF CEM,TECH FOUND SIGNS OF WATER IN CEM-REPL CEM & ENGINE HARNESS PER TNN-ALSO PERFORMED CEM RELOAD & ICM UPGRADE-RESULTANT DAMAGE FROM WATER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3408 /314775D/41590751	YV1CZ911951 [REDACTED]	10/8/2009	50663	3408/CHERRY HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 70 PO BOX 1210,CHERRY HILL,NJ 08034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	1B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Floor mats and carpets Water le	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103420=7039802398@97827 -DURING HEAVY RAIN L/F FLOOR GETS WET-INSP FRT S/ROOF DRAIN-FOUND SMALL AMT OF DEBRIS IN S/ROOF DRAIN-PER TNN 83-34-MODIFIED FRT S/ROOF DRAINS-DURING INSP OF WTR LEAK UNDER DASH FOUND EVIDENCE OF WTR INTRUSION THRU CEM-R&I COWLING & REMOVE CEM-CONFIRMED WTR INTRUSION THRU CBLE HRNESS & CEM-REPLACE HARNESS & CEM-PRFRM CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3428 / 1354A/40965309	YV1CM59H83 [REDACTED]	12/18/2008	79080	3428/KUNDERT VOLVO OF ENGLEWOOD
MakeModelYear	RepairLocation			
VOVLOXC902003	(f3427),186 ENGLE STREET,ENGLEWOOD,NJ 07631			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
201-567-2300	83614	Sun roof adjust	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST/SAYS INSTRUMENT CLUSTER IS GOING DEAD/AND LEFT SIDE OF CAR UNDER CARPETING FILLED WITH WATER/INTERNAL FAULT IN CEM MULTIPLE CODES FOUND/CEM-E001,1A55,1A56,1A5A,1A64,R/R ICM AND DIM/FOUND SIDE PILLAR DRAIN HOSE PINCHED R/R BOTH DRAIN BOTH REPAIRS DONE AS GOOD WILL GESTURE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3428 /222712B/36268461	YV1CZ911251 [REDACTED]	11/12/2005	10415	3428/KUNDERT VOLVO OF ENGLEWOOD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3427),186 ENGLE STREET,ENGLEWOOD,NJ 07631			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
201-567-2300	37206	Control module / relay box passenger	5B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
STIFF,HARD	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58300=2123271990@47759 CUSTOMER STATES THE SUNROOF WONTOPEN LIFTGATE WIPER DOES NOT TURN ONFRONT WIPER OPER ERRATIC,DTC CEM8F2C PER .FAULT TRACED TO AN INTERNAL SHORT IN ELECTRONIC S BOX/CEM,REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3428 /223609A/36339991	YV1CM592951 [REDACTED]	11/30/2005	11556	3428/KUNDERT VOLVO OF ENGLEWOOD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f3427),186 ENGLE STREET,ENGLEWOOD,NJ 07631			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
201-567-2300	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6712=2016527238@6935 CUSTOMER STATES WIPERS STAY ON,LITE OUT ON WIPER SWITCHFOUND CEM MODULE TO BE THE CAUSE. CHECK ALL ELECTRICAL WIRES FROM SWM TO CEM (OK).NEW CEM WOULD NOT PROGRAM ALL VIDA PREFORMED CEM SOFTWARE UPGRADE (CUSTOMER CONCERN STILL PRESENT); INTERNAL OPEN CIRCUIT IN CEM MODULE TEE CH REPLACED CEM MODULE,PERFORMED UPGRADE AND RELOAD,OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3428 /252775A/39048537	YV1CZ91H841 [REDACTED]	5/24/2007	20200	3428/KUNDERT VOLVO OF ENGLEWOOD
MakeModelYear	RepairLocation			
VOVLOXC902004	(f3427),186 ENGLE STREET,ENGLEWOOD,NJ 07631			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
201-567-2300	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#90409=9178365215@181-42571 COMPLAINT HEADLIGHTS OUT,SRS REQ SHOWS ON MESSAGE CENTERDTC DEM-E003,CEM-1D02,BCM-0094,SRS-00 D5,ECM-530B,ECM- 928C,ECM-4050 WORK WITH VOLVO REP. AND FAUL T TRACE DTCS, CONCENTRATING ON CEM-1D02 CONTROL MODULE INTER NAL FAULT.REPLACEDCENTRAL ELECTRONIC MODULE,RELOAD SOFTWARE EXTENSIVLY ROADTEST VEHICLE,ALL OTHER KEYS NEED PROGRAMMING.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3438 /219675A/35974814	YV1CZ59295 [REDACTED]	9/22/2005	12652	3438/KUNDERT VOLVO OF HASBROUCK HEIGHTS
MakeModelYear	RepairLocation			
VOVLOXC902005	140 ROUTE 17 NORTH,HASBROUCK HEIGHTS,NJ 07604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52895=5708288556@6878 CUSTOMER STATES POWER SYSTEM FAILURE. 023,CCM0062,0061,0063,0064,0060ECM440B CK AS PER VIDA HOOKED UP BREAKOUT BOX AND FAULT TRACE CK SIGNALS AND CALLED TECH LINE AND REPLACED FAULTY CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3438 /233575A/37859395	YV1CZ59255 [REDACTED]	5/31/2006	13036	3438/KUNDERT VOLVO OF HASBROUCK HEIGHTS
MakeModelYear	RepairLocation			
VOVLOXC902005	140 ROUTE 17 NORTH,HASBROUCK HEIGHTS,NJ 07604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7008=2012888984@39309 CUSTOMER STATES CHECK BRAKE LIGHT,BRA KE LITE STAYING ON ,TECH HOOKED UP FOUND CODES CEM 8D02,1A06 ,DF13,DD20 FAULT TRACED FOUND MOISTURE ON CEM ,CALLED TECH HOTLINE ,INSTRUCTED TO PERFORMED TNN 37-35 REPLACED CEM,PERF ORMED RELOAD,REPLACED GROMMET,CLEARED CODED AND ROADTESTED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3438 /237815A/37695203	YV1CZ91125 [REDACTED]	8/11/2006	13617	3438/KUNDERT VOLVO OF HASBROUCK HEIGHTS
MakeModelYear	RepairLocation			
VOVLOXC902005	140 ROUTE 17 NORTH,HASBROUCK HEIGHTS,NJ 07604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52895=9737461280@44147-50434 CUSTOMER STATES WIPER ON DRIVE RS SIDE INOPERATIVE.TECH FOUND WIPERS INOP,INSPECTED FUSES, OK.REMOVED COWL AND CHECKED FOR WATER DAMAGE TO WIRE HARNESS AND CEM NONE FOUND.FAULT TRACED WIRING FROMN CEM TO WIPER RE LAYS AND MOTOR,FOUND ON POWER FROM YELLOW WIRE FROM CEM TO W IPER RELAYS/MOTOR.DID CEM RELOAD,UNSUCESSFUL,CEM SHORTR&RCEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3438 /255289A/39374450	YV1CZ59H841 [REDACTED]	7/12/2007	8918	3438/KUNDERT VOLVO OF HASBROUCK HEIGHTS
MakeModelYear	RepairLocation			
VOVLOXC902004	140 ROUTE 17 NORTH,HASBROUCK HEIGHTS,NJ 07604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7827=2015878985@44147 CUST/SAYS CAR SPATTERED AND THEN SRS AND ABS LIGHT CAME ON/AFTER DRIVING A LITTLE LONGER ALL DASH LIGHT CAME ON/TOWED TO VOLVO DEALER/HAS RECEIPT IN CAR DRIVING HOME FROM THAT DEALER IT ALL HAPPENED AGAIN/TECH FOU ND MULTIPLE FAULT CODES CEM-1D08-BCM-0094-SRS-00D5-ECM-928U- ECM-530B-ECM-4050 TRACED TO INTERNAL ELECTRICAL FAILURE/				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3438 /256770A/39408329	YV1CM592551 [REDACTED]	8/8/2007	17738	3438/KUNDERT VOLVO OF HASBROUCK HEIGHTS
MakeModelYear	RepairLocation			
VOVLOXC902005	140 ROUTE 17 NORTH,HASBROUCK HEIGHTS,NJ 07604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7827=2018662015@6817CUSTOMER STATES ALL ELECTRICAL DOES NOT WORK/TEALIGHT,DASHBOARD/RADIO,WINDOWDS/DOORS/SUNROOF/ A/C,WIPERS, ALL DO NOT WORK/TECH FOUND CEM-DD21 LIN-BUS SIG- NAL MISSING CEM-DD30,DF07,CAN-H,LOW SPEED NETWORK,CEM-E001 8FC,DD42,1A64,8F52,1A5F,1A61,1A62 FAULT TRACE TO INTERNALLY SHORTED CEM/REPLACE CEM UNIT AND DOWNLOAD CEM SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3438 /264689A/40014825	YV1CM592951 [REDACTED]	1/21/2008	38720	3438/KUNDERT VOLVO OF HASBROUCK HEIGHTS
MakeModelYear	RepairLocation			
VOVLOXC902005	140 ROUTE 17 NORTH,HASBROUCK HEIGHTS,NJ 07604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6712=2015686276@42571 CUST/SAYS ALL DASH LIGHTS WENT OFF AND GUAGES WENT TO ZERO/SPEEDO DID NOT WORK/SRS LIGHT ON/ALL CRAZY/TECH FOUND CODES CEM-1A64,1A5A,1A66,3F02,E001 CHECKED ALL CONNECTORS/OK AT CEM INTERNAL FAULT WITHIN CEM TECH REPLACED CEM TEST DROVE ALL OK AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /134025A/32288110	YV1CZ59H241 [REDACTED]	10/23/2003	6245	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902004	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0007=7323296851@0068 C/S WHEN TURNING VEHICLE OFF THE R/S RUNNING LIGHTS STAY ON. TECH FOUND 3 WIRES PINCHED AND BURNE D BEHIND R/R TAIL LIGHT LENS. REPAIRED WIRES AND STILL ON FOUND CODE CEM 8F03 REMOVED REAR SEAT TO DISCONNECT AND ISOL ATE SHORT CIRCUIT. REMOVED SHUNT FROM CEM AND LIGHTS OUT. ADVISED BY HOTLINE TO REPLACE CEM. REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /160503A/35496185	YV1CZ592051 [REDACTED]	7/6/2005	12534	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE, LAWRENCEVILLE, NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36319	Windscreen wiper	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40999=2159689748@7961 C/S FRT/REAR W/W INOP.FND NO PWR TO W /M. FND PWR @ F34 IN GEM. CLD H/L TOLD TO REPL CEM. REPL CE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /168705A/36437087	YV1CM592051 [REDACTED]	1/16/2006	13090	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE, LAWRENCEVILLE, NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40999=6093717560@7948 C/S DASH LIGHTS OUT AND TAIL LTS STAY ON. FND CDS BCM 0094,0115,0148, CEM 1A64, 1ASE, 1A09, CALLED H/LINE ADVISED TO REPL CEM. REPL CEM AND DWNLD SFTWR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /180862A/38225947	YV1CZ852351	11/17/2006	56555	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#85538=7326322502@85396 C/S WRNG LTS FLSHNG=GET BRGT & DIM. CODES CGM 0040,DD32,CEM 7A04,8F04,6F04,1A06,DF13,DD20,DD21,D D10,1A5E,1A5F,1A62,1A64,6E01,8F08,TCM P06000,P179900,P072500 P171900,SAS C009887,U00100,U030000,PSM 002B,SRS 00E5,DD10,IC M D202,DC01,BCM U000100=WATR INTRUSN IN CEM UNIT & ENG WIRE HRNS.PERF.TNN 37-35 INSTL NEW CEM&WIRE HRNS,RECALB.WNDWS=G/W				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /197877A/40103768	YV1CZ91H241	2/9/2008	35750	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902004	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37419	Cable harness dashboard repair	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94189=6097160079@7947 CUSTOMER STATES TOWED IN ALL ELECTRON IC NOT WORKINGTECH FOUND CODES CEM-1A55,ICM-E001,BCM-0094,SR S-E003,ECM928C FAULT TRACE TO NETWORK VOLT 2.8,2.3GREEN.R&R ICM,A PILLAR TR DASH,DIM,CEM CK WIRING,OK.REP.CEM.LOAD SOFTW ARE.JIM V.CK NET VOLTAGE.LOW 1.8.MOVE WIRE 3.3.REPLACE PSM P ER JIM V. -----TECH ADVISED BY FTS TO REPLACE CEM AND RELOAD-----DID NOT WORK---THEREFORE TWO CEM RELOADS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /201950A/40450303	YV1CZ59225 [REDACTED]	6/5/2008	49676	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	BV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges At stea dy speed	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103706=9084287500@7948 CUSTOMER STATES CAR LOOSES POWER, DA SH ACTING ERRATICALLYCONNECT VIDA CODES ECM-S130,440B,512B,9 00B,930B,A12B,E000, TCM E000,SAS0016,0018,E000,E003,CEM8D02, 1A5E,1A5F,1A61,1A62, REPLACED CEM AND HARNESS IN EHGINE COMP ARTMENT, LOADED CEM SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /207267A/40848780	YV1CZ85245 [REDACTED]	11/12/2008	48773	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94189=6096511307@7951 CUSTOMER STATES LOW BEAM FAILURE MESS AGE IS ON.TECH FOUND LIGHT INOP.NO CODES FOUND.FAULT TRACE S IGNAL WIRE GROUNDS,NO CEM SIGNAL/REPLACE CEM AND RELOAD NEW SOFTWARE. WORKING AS DESIGNED AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /208819A/40974716	YV1CM592X51 [REDACTED]	1/2/2009	48523	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103706=6099245744@7947 CUSTOMER STATES BATTERY GOES DEAD, F OUND BRAKE LIGHTS AREFOUND CORROSION IN CEM, TRACED TO COWL LEAKING WATER INTO CAR-REPLACED CEM, WIRING HARNESS, AND FUS E BLOCK, RESEALED COWL AREA-VOLVO PARTS GOODWILL GIVEN FOR C USTOMER LOYALTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /213546A/41281023	YV4CZ592X61 [REDACTED]	6/1/2009	33657	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902006	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	2I	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Ignition lock Not all functions will	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7964-7322973969@72693 C/S LIGHT AROUND IGN.SWITCH STAYS ON NWHEN CAR IS TURNED OFF.CONFRMD ANTENN.RING LGT ON LONGR THA IT IS SUPPOED TO BE.CK FOR CODES.ECM 930C;FND 12V CIRC 5 ON BACK OF ANTNA RING CONSTANT.INSPECT WIRE FROM RING TO CEM=OK 12V @ D13 AT CEM AND COMG OUT OF CEM.REPL CEM;CK WIRE PWR OF WHEN KEY OFF.D/L SFTWR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /214389A/41355593	YV1CZ911451 [REDACTED]	6/22/2009	34110	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE, LAWRENCEVILLE, NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43109=72693 CUSTOMER STATES BRAKE LIGHT IS ON&RCOWL AND WI PER TRANS, FRONT CARPETS, DASH AND LEAK TEST - FOUND WATER LEAKING THRU HARNESS INTO CEM REPLACED CEM AND HARNESS, RELOADED SAME, NOW OPERATING AS DESIGNED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /216878A/41486590	YV1CZ592251 [REDACTED]	8/28/2009	44565	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE, LAWRENCEVILLE, NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	VZ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Other central locking	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103706=7959 CUSTOMER STATES LIGHTS DO NOT FLASH WHEN DOORS ARE LOCKEDCONNECT VIDA, NO CODES, CHECKED DOOR AND HOOD SIGNALS-OK REMOVED SIREN TO CHECK SIGNALS, OK-FOUND WATER INTRUSION INTO CEM-SUNROOF DRAINS LEAKING, REPLACED SOUND TRAPS R& R CARPETS AND CLEANED WATER FROM CAR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3448 /217432A/41537508	YV1CZ911851 [REDACTED]	9/21/2009	63909	3448/VOLVO OF PRINCETON
MakeModelYear	RepairLocation			
VOVLOXC902005	2931 BRUNSWICK PIKE,LAWRENCEVILLE,NJ 08648			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103706=7959 C/S POWR SYSTM SVC URG & ANTI-SKID LITES ON.VEH W/N STARTFND CODES BCM 0094,0115,0148;CCM DD01; CEM 1A05,1A 5E; SAS 0018. TRACED TO FIND WATER IN CEM. R&I WIPR MOTR, LO WR DASH, AIR CLEANR, 2 HEADLIGHTS,FR BUMPR, R/S WHEEL WELL, ECM, TCM. REPL CEM, ENG HRNSS, REASSMB.,RD TST,NEEDS IGN.SWT CH.REPL&				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /113826A/35074942	YV1CZ592251 [REDACTED]	4/6/2005	6426	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36081	Accessory electronic module (AEM)	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#61225=9083710962@36984 CUST STATES CAR WOULD NOT STARTINTER MITTEN NO START, CONTACT HOTLINE, OPENED CASE AS PER RECOMEN DATION, CHECKED CEM. FOUND MOISTURE AT CEM CONNECTION UNDER COWL. REPLACED CEM, DOWNLOADED SOFTWARE ROADTEST, OPERATING NORMALLY AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /113937A/34970974	YV1CZ911451 [REDACTED]	4/8/2005	1954	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9082342610@0099 C/S SHE HIT A BUMP & ALL THE LIGHTS WENT ON THE DASH WENT ON THEM OFF, FUEL GUAGE WENT DEAD DOOR CHIMES WOULD NOT STOP RINGING WINDOWS INOP & CLIMATE SYSTEM INOP, TEK FOUND NO COMM FROM CEM, NO OPERATION FOUND CEM CODES WATER INTRUSIONS IN UPPER PART OF CEM REPLACED CEM UNIT, INSTALLED CAPS FOR DRAIN UPGRADED SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /119480A/35792218	YV1CZ59215 [REDACTED]	9/2/2005	2406	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#65699@9082369045@50357 C/S DRIVING ALONG 60/MPH HEARD A THUMP AND SOUNDED LIKE SHE RAN OVER SOMETHING IMMED AL LIGHT ON DASH WENT OUT,LOST STEERING+BRAKES VEH TOWED IN.TEK HOOKE 2 VIDA CEM CODES:1A62 +BCM SIGNAL MISSING CEM DF 13 HIGH SPE ED NETWORK S.G HIGH FAULT TRACED TO INTERNAL SHORT IN CEM R+ R CEM REPL W/NEW PERFORMED SOFTWARE UPGRADE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /120809A/36006074	YV4CM592461 [REDACTED]	10/10/2005	1017	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#656999=9083693975@36984 C/S SERVICE REQUIRED/ STOP DRIVING IMMEDIATELY TECH FOUND : CHARGING SYSTEM @ 50A @2K RPM LOAD T EST BATT. 8.5 @300A.tECH # 64 CHECKED POWER GOING TO ACM 1.4 , SHOULD TECH REMOVED DEFECTIVE CEM AND REPLACED WITH NEW T ESTED SYSTEM , OK , DOWNLOAD SOFTWARE , OK TEST , OK/				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /132483A/37795190	YV4CZ592161 [REDACTED]	9/16/2006	13447	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#65669=7322078803@41351 C/S RECVD ANTI SKID , SERVICE REQUIR ED , CRANKED WOULD NOTVIDA CONNECT. FAULT TRACE DTC'S CEM-8A 21, 8A20, DF13,3F91, 1A05, 1A09, 1A64,1A5E, 1A06, 8F1D R&R C OWLING TO ACCESS CEM WIRING HARNESS CONNECTORS REMOVED PLENU M AND INSPECTED, FOUND WATER INTRUSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /133256B/37890134	YV1CZ59HX41 [REDACTED]	10/9/2006	30625	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		GC
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#88492=9087889541@41351 C/S LITES ON THE DASHBOARD ARE ON WO RKING THEN THEY GO OFFVIDA CONNECT, FAULT TRACE DTC'S CEM-1D 08, CEM-1A66,ECM-928C, ECM-4050, ECM-530B, DDM-002B, PDM-002 4, PDM-002B, SRS-00D5, CHECKED BATTERY CONDITION, GOOD SITHI N FACTORY SPECS PERFORMED CHARGING SYTEM TEST, OPS CHECKS GO OD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /134267A/38135332	YV4CZ592161 [REDACTED]	11/8/2006	25000	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		FR
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#65669=9088797128@65872 ALL REAR LIGHTING STAYS ON ALL THE T IME.BCM-0094 BCM-0115 CCM-DD32 ECM4420 BCM 0150 CEM 1A5E CEM 1A64 CEMDF13 CEM 1A05 CEM 1A09 CEM1A06. PEROFRMD DIAG AS R EPLACED ENGINE BAY WIRING HARNESS,REPLACED CEM,DOWNLOADED CE M RELOAD,REINSTALLED WIPER TRANS AND WIPER ARMS,				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /134421B/38141878	YV4CZ592261 [REDACTED]	11/14/2006	22822	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL DASH WARNING LIGHTS CAME ON ONE AT A TIME RELATED TO JOB #6 REPLACED ENGINE WIRING HARNESS AND CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3449 /146229A/39832000	YV1CZ592X51 [REDACTED]	11/24/2007	38669	3449/BRIDGEWATER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1028 ROUTE 22,SOMERSET,NJ 08876			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES LOST ALL POWER TO DASH & CLIMATE & TURN INDICATORS ETC. LOOK FOR SRS WARNING MULTIPLE CEM COMMUNICATION CODES. DF 07 CAN L SIGNAL HIGH 73.3 OHMS SHOULD BE 55-65 OHMS, FAULT TRACE CAN NETWORK UNABLE TO LOCATE SHORT AT THIS TIME. TO DIAG WITH 116 TUESDAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3450 / 70822A/41243255	YV1CZ592651 [REDACTED]	5/1/2009	95848	3450/VOLVO OF EDISON
MakeModelYear	RepairLocation			
VOVLOXC902005	401 ROUTE 1 SOUTH,EDISON,NJ 08817			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
732-248-0500	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47162=7325486210@10304..... AFTER VEHICLE CEM REPLACEMENT.. VEHICLE SAT OUTSIDE IN RAINWATER CAUSED FAULT IN NEW CEM INS TALLED IN VEHICLE.. REPLACED AND DOWNLOADED NEW CEM GOODWIL L				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /120094A/36583893	YV1CZ592151 [REDACTED]	2/21/2006	11004	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7923=7328998327@23419 C.STATES ALL THE BRAKE LIGHTS WERE ON THE OTHER MORNING.TECH STARTED CAR & CONNECTED TO VIDA, FOU ND A LIST OF CODES. SAS 0018, CEM 8002, 0F03, 1A05, 1A09, 1A 5E, 1A64, DF13, 1A06, PDM E010, BCM 0094, 0115, 0148, DDM E0 10, 440B, TECH CALLED HOT LINE, WAS TOLD TO INSPECT THE CEM. FOUND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /120530A/36652547	YV1CZ852451 [REDACTED]	3/9/2006	13495	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		DL
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6003=7322235903@8024 CAR STUCK IN PARK, CANNOT RELEASE SHIF TER.CHECKED CAR FOR CUSTOMER COMPLAINT, VARIFIED WILL NOT CO ME OUT OF PARK. ALSO FOUND NO BRAKE LIGHTS WORKING. CONNECT TO VADIS AND CHECK FOR CODES, FOUND FAULT CODES BCM-C004064, ECM-P157200.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /123099D/37175055	YV1CZ592151 [REDACTED]	6/14/2006	29902	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	88107	Dashboard replace		X1
ProblemCodeDesc	PartNumbers	PartDescriptions		
Suspension Unusual noise	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28434=7322551995@49594 C.STATES THERE IS A CLICKING SOUND I N THE DASH & THE LIGHTSCK FOR CLICKING NOISE & ISSUES WITH T HE GAUGES FAULT TRACE TO THE CEM CONNECTOR IS FULL OF WATER ,CAUSING ELECTRICAL NEC TO PERFORME TNN 37-35 ,CALLED TECH H OTLINE TO RELEASE THE CEM ,R&I THE FRONT WIPER ASSEMBLY & AI R CLEANER ASSEMBLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /123152A/37200974	YV1CZ91H341 [REDACTED]	6/12/2006	24122	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7923=7322231590@30689 C.STATES THE SRS AIR BAG LIGHT IS ON. TECH TESTED FOR CODES, FOUND MULTIPLE CODE, CCM, SWM, SRS UE M, ICM, REM, CEM, PDM, ECM. POSSIBLE WATER INTRUSION. TECH R EMOVED THE KICK PANEL & FOUND THAT WATER HAD GOTTEN INTO THE CEM & DAMAGED IT.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /125672A/37628650	YV1CZ59H841 [REDACTED]	8/24/2006	35834	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4955=7326068000@30689 CUSTOMER STATES WHEN DRIVING THE CAR WILL LOSE ALL POWERTECH ROAD TESTED AND WAS UNABLE TO DUPLIC ATE CUSTOMERS CONCERN AT THIS TIME.TECH THEN REMOVED LOWER D ASH PANEL AND CHECKED ALL GROUNDS TO THE CENTRAL ELECTRICAL MODULE GOOD.TECH THE CONTACTED VOLVO TECH LINE ASSISTANCE AN D				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /126092A/37722026	YV1CZ852751 [REDACTED]	9/12/2006	35990	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7923=7323673500@72439 C.STATES THE CAR SHUT OFF WHEN DRIVIN G, UNABLE TO START.TECH TESTED , CAR DID NOT START, REMOVED THE LOWER DASH & FOUND THE CEM HAS WATER DAMAGE FROM THE HAR NESS COVER NOT SECURED. FOUND CODES: CEM 6F01, 3F90, BCM U01 2587, PO62800, UO4058F.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /139894A/40206604	YV1CZ592X51 [REDACTED]	3/14/2008	49486	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	88108	Dashboard remove-install	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E ngine de	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7923=7329720717@8024 C STATES THE URGENT POWER SYSTEM FAILU RE , BATTERY LOW WASTECH TESTED FOR FAULT CODES, FOUND VARIO US SYSTEM CODES. CEM, BCM, REM. THERE ARE COMMUNICATION FAIL URES WITH THE CEM. TECH REMOVED THE COWL PANEL TO INSPECT TH E CEM. FOUND WATER INTRUSION ON THE CEM & WIRING HARNESS CON NECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /142586A/40531687	YV1CM592451 [REDACTED]	7/14/2008	36652	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28434=7327146484@37488 CK THE ELECTRICAL SYSTEM CUST STATES ALL THE LIGHTS ARE CHECKED THE ELECTRICAL SYSTEM CHECKED THE SYSTEM FOR FAULTS CCM-E001/DF04/1A51/1A52/1A53/1A56/1A5A/DF 05/E001 REPLACED THE CEM & RELOAD SOFTWARE LET CAR RUN & ROAD TEST CAR THE SRS LIGHT CAME ON CK FAULTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3451 /151792B/41612956	YV1CZ91H341 [REDACTED]	9/23/2009	67436	3451/GARDEN STATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28434=7322231590@37488 CK THE LIGHTS CUST STATES THE LOW BE AM FAILURE LIGHT TRIED REPLACING THE HEADLIGHT BULBS MESSAGE IS STILL IN SYSTEM ,,CHECKED THE SYSTEM FOR CODES & FAULT TRACE REPLACED THE CENTRAL ELECTRICAL MODULE & 3 RELAYS WHICH WERE CORRODED ,,SEALED THE BOX UNDER THE				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3451 /151935A/41570890	YV1CZ85215 [REDACTED]	10/1/2009	42995	3451/GARDEN STATE VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	46038	Differential Electronic Module (DEM)	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#7923=6093127773@44180 THE CAR IS NOT DRIVING NORMAL. TECH H AD FOUND A FAULT IN THETECH TESTED FOR FAULT CODES , FOUND D EM UO12900, LOST COMMUNICATION WITH MDDULE. TECH CALLED HOTL INE , TESTED FUSE 15 IN CEM . NEED TO START WITH A DEM				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3451 /152780A/41687255	YV1CZ91135 [REDACTED]	11/16/2009	34131	3451/GARDEN STATE VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	2415 HIGHWAY 35,MANASQUAN,NJ 08736			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37349	Harness engine comp/dashboard repair	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#7923=7324496886#30689 C.STATES THE CK ENGINE SERVICE REQUIR ED LIGHT IS ONTECH TESTED FOR FAULT CODES, FOUND CEM & BCM C ODES FOR COMMUNICATION FAULTS. TECH INSPECTED THE CEM & FOUN D WATER INTRUSION . TECH PERFORMED REPAIR AS PER TNN 37-35.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3458 / 68590A/32656868	YV1CM91HX3 [REDACTED]	1/28/2004	11408	3458/PAULS MTR SALES SER INC
MakeModelYear	RepairLocation			
VOVLOXC902003	990 GOFFLE ROAD,HAWTHORNE,NJ 07506			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
WHEN CUST HAD CAR ON PARK THE R/S TAILLIGHT AND DIRECTIONAL SYSTEM WOULD STAY ON; CUST HAD TO PULL FUSE OUT REPLACE CEM AND RELOAD CEM REPROGRAMED KEY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3458 / 74988B/34052483	YV1CZ91H541 [REDACTED]	9/29/2004	5485	3458/PAULS MTR SALES SER INC
MakeModelYear	RepairLocation			
VOVLOXC902004	990 GOFFLE ROAD,HAWTHORNE,NJ 07506			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER DAMAGE TO CEM FROM WINDSHIELD LEAK REPL. CEM AND RELO AD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3458 / 80519A/35220704	YV1CZ592851 [REDACTED]	5/16/2005	757	3458/PAULS MTR SALES SER INC
MakeModelYear	RepairLocation			
VOVLOXC902005	990 GOFFLE ROAD,HAWTHORNE,NJ 07506			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#300=2013879539@016 WASAKI CUSTOMER STATES R/S HEADLIGHT INO PLOW BEAM OUT MESSAGE ON DISPLAY FAULTY CEM REPLACED CONTROL MODULE AND REPL. BULB				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3458 / 90647A/37561707	YV4CZ592961 [REDACTED]	7/27/2006	12389	3458/PAULS MTR SALES SER INC
MakeModelYear	RepairLocation			
VOVLOXC902006	990 GOFFLE ROAD,HAWTHORNE,NJ 07506			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#300=2012513896@015 PALUGHI CUSTOMER STATES STOP LIGHT IS OU T REPLACED CEM AND MODIFIED HARNESS AS PER TECH GRAM 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3458 / 91326A/37703864	YV1CM911851 [REDACTED]	8/28/2006	18855	3458/PAULS MTR SALES SER INC
MakeModelYear	RepairLocation			
VOVLOXC902005	990 GOFFLE ROAD,HAWTHORNE,NJ 07506			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#300=9736642749@016 GASPARIK CUSTOMER STATES WHEN DRIVING ON 208 SPEEDOMETER, TRIPOMETER,8F2D, DD00, DD10, 8F2E WATER EN TERED CEM THROUGH ENGINE HARNESS & SHORTED OUT! REPLACED CEM & PERFORMED TECH NET NOTE 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3458 / 99147A/39548789	YV1CM592551 [REDACTED]	9/12/2007	28817	3458/PAULS MTR SALES SER INC
MakeModelYear	RepairLocation			
VOVLOXC902005	990 GOFFLE ROAD,HAWTHORNE,NJ 07506			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		IV
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#300=2017913328@007 STAVERIS CUSTOMER STATES BRAKE FAILURE L IGH T CAME ONFAULT TRACED ELECTRICAL SYSTEM AND FOUND WATER I N CEM MODULE. REPLACED CEM AND NECESSARY PARTS PER TECH NET NOTE 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /177591A/34992107	YV1CZ911951 [REDACTED]	3/25/2005	1576	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48922=9736256984@7795..... CUSTOMER STATES BLINKER SKIPS..... CK FOR CODES, NONE NO BULLETINS, CALL HOTLINE, INSTRUCTED. . TO REPLACED CEM. REPLACED CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /183714A/35976297	YV1CZ852251 [REDACTED]	10/14/2005	4334	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48922=9732294352@7909..... CUSTOMER STATES WIPERS DO NOT SHUT OFF WHEN CAR IS TURNED OFF--TECHNICIAN CHECKED AND VERIFIED WIPERS WOULD NOT SHUT OFF --TECH CONTACTED VOLVO ENGINEERING AND WAS ADVISED TO INSTA LL A NEW CENTRAL ELECTRONIC MODULE--TECH INSTALLED A NEW CEM AND DOWNLOADED ASSOCIATED SOFTWARE--ADVISED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /185116B/36238867	YV1CZ91H841 [REDACTED]	12/1/2005	42758	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38879=9737689379@49919..... CUSTOMER STATES BULB FAILURE LOW BEAM MESSAGE IS ON..... .FOUND CODE CCM8F18.BOTH HEADLITES WORKING.AFTER DIAG FOUND. . CORROSION IN CEM. DUE TO COVER LEAKING UNDER COWL. REPAIRE D WATER LEAK, REPLD 9 RELAYS WITH CORROSION, CEM, AND RESEAL ED COVER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /185174A/36196771	YV1CZ911551 [REDACTED]	12/3/2005	11341	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48922=9737260207@51514..... CUST STATES WHILE DRIVING POWER SYSTEM FAILURE MESSAGE CAME -- TECHNICIAN CHECKED AND VERIFIED POWER SYSTEM FAULT CODES- PER TECH HOTLINE TECH INSTALLED A NEW CENTRAL ELCTRONIC MODU LE AND SEALED COVER TO PREVENT WATER INTRUSION--RESET TROUBL E CODES AND ROAD TESTED EXTENSIVELY AND CHECKED OK..				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /189358A/36920368	YV1CZ592551	4/27/2006	11175	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	31103	Battery replace	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48922=9732581231@51514..... BATTERY IS DEAD.....--TECHNICIAN CHECKED AND VERIFIED BATTERY DEAD--TECH INSTALLED A NEW BATTERY AND CHECKED CHARGING SYSTEM OK--TECH FOUND WATER IN CEM CAUSING BRAKE LIGHTS TO STAY ON--TECH INSTALLED A NEW CENTRAL ELECTRONIC MODULE AND S 3G0C 4293				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /193043A/37647801	YV1CZ592451	8/28/2006	18352	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48922=9737010544@49919..... CUST STATES ABS LIGHT CAME ON--NOW GEAR POSITION INDICATORC ODES CEM 6C49,DF15,E000,1C08,1C06,1A64,1A5F,BCM 0115,0094, 0 100,0109,E000,0150,CCM 0062,0062,ECM930B,900E,A12B,E000,E00 FOUND WATER IN CEM DUE TO POOR SEALING IN COVER UNDER COWL. REPLACED CEM AND RESEALED COVER UNDER COWL.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /207317A/39931025	YV1CZ911351 [REDACTED]	1/4/2008	50353	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES DAYTIME RUNNING L/F DAYTIME RUNNING LIGHT IN TERM PREDIAG TECH #809TECH REMOVED COWL COVERS TO GAIN ACCESS TO CEM MODULE TECH TESTED HARNESS FOR DAYTIME RUNNING LIGHTS, TECH BENCH TESTED CEM MODULE AND FOUND INTERNAL SHORT IN MODULE TECH REPLACED CEM. PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /212386A/40557925	YV1CZ592751 [REDACTED]	7/10/2008	66141	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38879=9734625152@49919..... CUSTOMER STATES CHECK BRAKELIGHT ON..... .TECH. PERFORMED DIAG. CHECK & FOUND CODES CEM-8D01 & 8D02... FAULT TRACED & FOUND CEM SHORTED..... .. REPLACED CEM - GOODWILL REPAIR FOR VALUED CUSTOMER AUTH. BY SERVICE MANAGER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3461 /217439A/40989016	YV4CZ592061 [REDACTED]	1/6/2009	32698	3461/PRESTIGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	285 EAST ROUTE 10,EAST HANOVER N,NJ 07936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES BRK LIGHTS STAY ON AFTER CAR SAT FOR A TIME. FAU LT TRACE SEVERAL DTCS CEM 1A05 1A09 1A5F DD21 DF13 1A06R&I C OWL & WIPER MTR FIND H2O INTRUSION & LEAKING ONTO CEM & CONN ECTORS. FOUND CORROSION ON CEM TERMINAL & WIRING HARNESS TER MINALS. REPLACED ENG HARNESS FROM CEM TO ENG BAY. REPLACE CE M. RECHECK ALL OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /527919A/32174613	YV1CZ91H041 [REDACTED]	9/23/2003	86	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36302	Motor windscreen wiper replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#2537=2014343558@2728 WIPERSINOP CEM 8F2B-8F2E CHECK OPERATION-PERFORMED WIRE TRACE-REPLACED CEM-CONTACT TE TECH LINE-TOLD TO REPLACE CEM AND FUSE BLOCK BY PAUL D.-REPL REPLACED WIPER MOTOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /805942A/39019252	YV1CZ91HX41 [REDACTED]	5/25/2007	36512	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	FR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34851=2018911535@15677 CUSTOMER STATES NO HIGH NO LOW BEAM. TECH FOUND CEM CAUSING EXCESSIVE VOLTAGE. TECH REPLACED CEM, DOWNLOADED SOFTWARE AND REPLACED 2 FUSES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /818761A/39289036	YV1CM592151 [REDACTED]	7/24/2007	35225	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34851=9736945947@36092 CUSTOMER STATES CAR DIED WHILE DRIVING HOME CHECK ENGINE LIGHT ON. TECH FOUND CODE CEM-DF13,1C06,8A21,8D02,DF16 TECH FOUND CEM FAULTY. TECH REPLACED CEM AND DOWNLOADED CALIBRATION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /832383A/39720707	YV1CZ592051	9/21/2007	28211	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	64111	Control module steering wheel (SWM) rem	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal do	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92348=2013915567@7833 CUSTOMER STATES NO DIRECTIONALS AND NO BRIGHTS. CODES DD41 DD50 DD51 DD52 2F02 2F05 1A54 1A5F 1A55 1A5C 1A51 1A52 DD40 930B 0003 0015. PAUL DORMAN ASSISTED IN REPAIR. REPLACE CEM CONTACT REEL, AUDIO SWITCHES AND LEVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /876369A/40399096	YV1CZ592951	5/17/2008	22950	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34851=2018252049@36092 CUSTOMER STTAE CAR IS DEAD. ALL LIGHTS COME ON BUT NO NOISE IS HEARD. TECH FOUND CEM FULL OF WATER. TECH NET NOTE 37-35 DETAILS WATER ENTERING CEM. TECH REPLACED CEM, PERFORMED TECH NET NOTE 37-35. UNABLE TO FULLY DRY CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /881771A/40481742	YV1CZ911051 [REDACTED]	6/19/2008	40074	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92348=2012365162@60137 CUSTOMER STATES VEHICLE DIED WHILE DRIVING LOST SIGNAL, LOST RADIO, AIR BAG LIGHT IS ON. TECH FOUND CODES CEM-1A5E, 1A61, 1A5F, 1A64, DF13, DF16, E000, 1A62, 3F83, DD01, 8A21 TECH FOUND BOTH HIGH AND LOW NETWORKS NOT RESPONDING TECH REPLACED CEM AND DOWNLOADED CALIBRATION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /882885A/40506298	YV1CZ852051 [REDACTED]	6/25/2008	22614	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	TB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Temperature control A/C does n not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92348=2015990467@60137 C/S AC INOP. CODES BCM-U011400, U012600, CCM-0060, 0061, 0062, CEM-1A05, 1A06, 1A09, 1A5E, 8F09, DD21 ECM-P26100, P240700, SAS-C009887, 00E5. FOUND WATER INTRUSION INTO CEM. REPLACED CEM AND DOWNLOADED CALIBRATION. DRIED HARNESS AND APPLIED DI-ELECTRIC GREASE TO ALL TERMINALS TESTDROVE, CODES DID NOT RETURN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /897719A/40735517	YV1CZ91HX41 [REDACTED]	9/18/2008	56315	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92348=2015291976@7833 CUSTOMER STATES HEARD SLIGHT NOISE LIKE TWO WIRES TOUCHING FROM L/S DASH. WIPERS CAME ON, ALL DASH WENT BLANK. TRANS STARTED IN 4TH GEAR. CODE CEM-8F21. TECH REPLACED CEM DOWNLOADED CALIBRATIONS TO CEM AND IGNITION TO REPROGRAM KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /9111050A/40928240	YV1CM592151 [REDACTED]	12/12/2008	54915	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92348=9738856735@7833 CUSTOMER STATES ALL LIGHTS ON DASH LIGHT UP, THEN THEY DIM AND GO OUT VEHICLE THEN LOOSES POWER. FOUND WATER INTRUSION INTO CEM. REPLACED CEM AND DOWNLOADED CALIBRATION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3464 /915580A/40987875	YV1CZ91175 [REDACTED]	1/14/2009	78790	3464/RAMSEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	585 ROUTE 17 SOUTH, RAMSEY, NJ 07446			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		EY
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#108112=8452584017@60137 CUSTOMER STATES HEADLIGHTS DO NOT SHUT OFF. TECH FOUND CEM- 8A32, 6F04. TECH FOUND CEM INTERNALLY SHORTED. TECH REPLACED CEM AND DOWNLOADED CALIBRATION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /215416A/35329102	YV1CZ59295 [REDACTED]	6/13/2005	6833	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	100 E NEWMAN SPRINGS RD, RED BANK, NJ 07702			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		4E
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8011=7327414623@99999..... C/S CANT TURN OFF 4-WAY FLASHERS..... TRACE TO THERE BEING AN INTERNAL FAULT IN THE..... CEM UNIT..... REPLACED CEM UNIT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /219713B/35717047	YV1CZ911X51 [REDACTED]	8/29/2005	8902	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	100 E NEWMAN SPRINGS RD,RED BANK,NJ 07702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8011=7325420072@9999999..... C/S R/S BLINKER INOP 30% OF THE TIME DASH DOES NOT INDICATE .R/I COWL AND WIPER TRANS,R/I L/F KICK PANEL TO INSPECT CEM. . CEM HAS CORROSION FROM WATER INTRUTION NESS TO SEAL BOX TO .. PREVENT FUTURE WATER INTRUTION..... REPLACED CEM AND INSTALLED NEWEST SOFTWARE AS NEEDED...				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /222505B/35997344	YV1CZ91125 [REDACTED]	10/24/2005	15016	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	100 E NEWMAN SPRINGS RD,RED BANK,NJ 07702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32694=7327802782@9999999..... C/S NO CRANK NO START WHEN WIPERS IN ON POSITION..... TRACE TO INTERNAL FAULT CODE STORED IN SYSTEM CEM-1A09,1A05 . R/I WIPER TRANS CK FOR WATER INTRUSION,R/I COLUM COVERS CK .. HARNESS OK,R/I ING SWITCH DIM STAYS ACTIVE,TRACE TO CEM.. ... REPLACED INTERNAL FAULTED CEM ASSY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /235136A/37382763	YV1CZ592151 [REDACTED]	7/8/2006	20211	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	100 E NEWMAN SPRINGS RD,RED BANK,NJ 07702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl lit	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#30508=7325212743@307..... C/S BRAKE LIGHTS STAY ON WHILE DRIVING..... TRACE TO INTERNAL FAULT CODE STORED IN SYSTEM ECM-900C..... CONTACT TECH HOTLINE ADVISED TO REPLACE CEM..... REPLACED CEM ASSY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /236700A/37529455	YV1CZ59H941 [REDACTED]	8/7/2006	39991	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	100 E NEWMAN SPRINGS RD,RED BANK,NJ 07702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator Power su	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48357=7322222363@307-224..... C/S LOST ELECTRIC POWER WHILE DRIVING,ENGINE BUCKED..... STORED CODES CEM-1D08,ECM-530B,928C,BCM-0094,0115,0100,0148 . TECH OPENED HOTLINE CASE WITH VCNA, HOTLINE SUGGESTED..... REPLACING THE CEM..... TECH REPLACED CEM AND INSTALLED NEWEST SOFTWARE AS NEED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /237302A/37635435	YV1CZ59H341 [REDACTED]	8/17/2006	29776	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	100 E NEWMAN SPRINGS RD,RED BANK,NJ 07702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45267=7816483015@40..... C/S LOSS OF GAUGES WHILE DRIVING..... TRACE TO CODES LOGGED, CEM 1D08..... TRACE TO FAULTY CEM..... TECH REPLACED CEM, AND LOADED LATEST S/W.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /266024A/40467159	YV1CZ59205 [REDACTED]	6/16/2008	70157	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	100 E NEWMAN SPRINGS RD,RED BANK,NJ 07702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48357=7328887549@205. C/S BRAKE LIGHTS ARE STAYING ON,EVEN WHEN CAR SHUT OFF.TRACE TO CODES CEM 1A5E & DF16=MISSING SIGNAL W/SAS & CAN SIGNAL TOO HIGH. TRACE TO FAULTY CEM INSTALLED 6/5/08. HK TO VIDA & DIAG CODES. UNPLUGGED BRAKE SWITCH AS FAULT OCCURING WHEN LIGHTS STILL ON. BRAKE LIGHTS WENT OUT WHEN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3466 /300008D/41040447	YV1CZ911951 [REDACTED]	2/2/2009	60051	3466/RED BANK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	100 E NEWMAN SPRINGS RD,RED BANK,NJ 07702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKE LIGHTS & BATTERY LIGHT STAY ON TRACE TO CODE CEM DD21 TRACE TO FAULTY CEM & ENGINE HARNESS R&R CEM & ENGINE HARNESS & D/L CEM RELOAD S/W.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3467 / 33026B/36048203	YV1CZ592251 [REDACTED]	10/26/2005	8178	3467/*****TERMINATED MONTCLAIR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	654 BLOOMFIELD AVE.,MONTCLAIR,NJ 07042			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#540=9739924858@190 CAR WON'T START... PRIOR SPEEDO WAS INOP,BRAKE LT CAME ON COMM FAULTS IN CEM ECM 5130-4400-0000-0300-0B00-0003-0200-E0 03-710B.FOUND VOLTAGE HIGH IN CAN NTWK. H-5.75 L-5.75 SHORT TO BATT VOLTAGE,WATER IN CEM.LEAK FROM CEM BOX, REPLACED CEM AND SEALED CEM BOX				

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/3467 / 43271B/37893810		YV1CZ59H741 [REDACTED]	9/11/2006	17191	3467/*****TERMINATED MONTCLAIR VOLVO
MakeModelYear		RepairLocation			
VOVLOXC902004		654 BLOOMFIELD AVE.,MONTCLAIR,NJ 07042			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
	37206	Control module / relay box passenger	5S		
ProblemCodeDesc	PartNumbers	PartDescriptions			
NO FUNCTION	30657629	ELECTRONICS BOX			
CustConcern					
TechNotes					
#680=9083839036@190 CUST STATES CAR LOSES POWER & THEN KICKS BACK ON -HIGH & LOW SPEEDS NO CODES CHK WIRE & CONNECTORS FOR BRAKES, SHORTS CON TACT RESISTANCE CHK CAR OUT WITH JIM VOLVO FTS DIDNOT FIND A NO FAUKTS IN WIRES OR CONNECTORS REPLACED CEM & CEM RELOAD START SWITCH, FUSE/RELAY, MANE POWER SPLICE ALL REPER DONE A					

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/3467 / 43342A/37758190		YV4CZ59286 [REDACTED]	9/12/2006	7198	3467/*****TERMINATED MONTCLAIR VOLVO
MakeModelYear		RepairLocation			
VOVLOXC902006		654 BLOOMFIELD AVE.,MONTCLAIR,NJ 07042			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
	37206	Control module / relay box passenger	5M		
ProblemCodeDesc	PartNumbers	PartDescriptions			
POOR DRIVABILITY	30795115	ELECTRONICS BOX			
CustConcern					
TechNotes					
CUST STATES CEL WATER LEAKING INTO CEM FROM CEM COVER UNDER CAWL CEM HAS WAT ER LEAKING INTERNAL FAULT IN CEM FR OM WATER HARNESS OK NO W ATER IN CONNECT OR REPLACED CEM NEEDS CEM & COVER INSTALLED NEW BOC COVER AS PER TECH NET NOTE RELOAD CEM S/W TEST DROV					

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3467 /172748B/31291167	YV1CZ91H831 [REDACTED]	1/15/2003	465	3467/*****TERMINATED MONTCLAIR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	654 BLOOMFIELD AVE.,MONTCLAIR,NJ 07042			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#540=9736944199@820 C/S CK CK FOR SOP BLINKER & HAZZARD INOP REPLACED CEM & DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3470 / 33995B/41202952	YV1CZ852951 [REDACTED]	4/17/2009	28344	3470/*****TERMINATED COLMAN VOLVO OF ENGLISH
MakeModelYear	RepairLocation			
VOVLOXC902005	6037 BLACK HORSE PIKE,EGG HARBOR TOWNSHIP,NJ 08234			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
609-484-9400	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#106876=6093836100@88718 DIAG ISSUE FOUND WATER LEAKING INTO CEM AND HARNESS CAUSING CORROSION AND ARCING, HARNESS AND CEM NEED REPLACING REMOVE FRONT BUMPER AND WIPER COWL AND WIPER MOTOR PERF UPGRADE ON NEW WIRE HARNESS REMOVED HEADLIGHTS REMOVED ABS INSTALLED NE W ENGINE HARNESS D/L CEM UPGRADE. NO OTHER PROBLEMS AUTH# IS 040ANI				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /107111A/33693829	YV1CZ59H441 [REDACTED]	6/28/2004	12225	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40222=9734672134@49949..... CUSTOMER STATES: WHILE DRIVING ON THE HIGHWAY THE VEHICLE.. .FAULT TRACE TO INTERANL FAULT IN CEM. FAULT CODE CEM-1D08.. . REPLACE CEM. REPROGRAM TWO KEYS PROVIDED. VALLET KEY NOT.. . 1				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /111719A/34061936	YV1CZ59H241 [REDACTED]	10/18/2004	11010	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44726=9737625697@7936..... CUSTOMER STATES:THE SRS LIGHT IS ON AND THE MOST ELECTRICAL .FUNCTIONS INSIDE THE CAR ARE INOPERATIVE..... . CONTACT TECH HOT LINE AND FTS. FAULT CODES FOR ALL CONTROL .. MODULES. FAULT TRACE TO CEM AND CEM RELAY. REPLACE CEM AN D.. CEM RELAY.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /121669A/35516494	YV1CZ59H341 [REDACTED]	6/21/2005	28149	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7926=9082770860@7936..... CUSTOMER STATES: THE REMOTE IS INOPERATIVE, THE INSTRUMENT. .TECH NOTED: INTERNAL CEM FAILURE DUE TO WATER ENTRY..... . MULTIPLE FAULT CODES STORED, INCLUDING: DDM-0024, 002B,... . . MODIFIED BOTH FRONT SUNROOF DRAINS, REMOVED & DRIED CARPE T,. REPLACED CENTRAL ELECTRICAL MODULE; RELOADED CEM SOFTWA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /122430A/35696386	YV1CZ59205 [REDACTED]	7/9/2005	11549	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40222=9735393423@7942..... CUSTOMER STATES:ERRATIC NO CRANK, BRAKES LIGHTS COME ON.... .WINDSHIELD WIPERS RUN CONTINUOUSLY..... . BCM-0094,0115,0148, CCM-DD12, CEM-DD20,1A05, ECM-4400,..... . SUNROOF DRAIN LEAKED WATER INTO CEM.CALLED TECH HOT-LINE. REPLACED CEM,BOX AND SEAL, PERFORMED CEM SOFTWARE RELOA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /123479A/35681410	YV1CZ59H241 [REDACTED]	8/4/2005	24511	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	4F	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DEFORMED	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7934=9733777437@7941..... CUSTOMER STATES: INSTRUMENT PANEL INOPERATIVE..... CEM-DF04,1A64,1A56,E001,DF05,DF04 STORED....CALLED HOT-LINE . CHECKED ALL LOW SPEED NETWORK WIRING, REPLACED CEM..... . PERFORMED CEM SOFTWARE RELOAD.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /124971A/35944250	YV1CZ91HX31 [REDACTED]	9/9/2005	28145	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902003	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52955=9732581317@45557..... CUSTOMER STATES: MUTIPLE ERROR MESSAGES. SRS SERVICE URGENT MULTIPLE CODES STORED. SIGNS OF WATER AT CEM. FAULT TRACED. . TO PREVIOUS WATER LEAK REPAIR PERFORMED ON 5/13/05 RO #1200 62 REMOVE AND REPLACED CEM. PROGRAMMED KEYS AND DOWNLOADED S /W.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /126711A/36209793	YV1CZ59H241 [REDACTED]	10/20/2005	27709	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5E
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40222=9733777437@7942..... CUSTOMER STATES: WATERLEAK NEAR THE BRAKE PEDAL AREA AND TH ESRS LIGHT ON...INSPECTED BY FTS TODAY.MULTIPLE CODES STORED . WATER LEAK AT COWEL...RESEALED COWEL.....DEM AND CEM FAILED .. FROM WATER INTRUSION.....REMOVED AND REPLACED DEM AND ... CEM....ALSO REPLACED DIM AS PER FTS...PERFORMED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /129478A/36379371	YV4CZ59276 [REDACTED]	12/30/2005	501	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902006	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		4F
ProblemCodeDesc	PartNumbers	PartDescriptions		
DEFORMED	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6502=9086546579@58354..... CUSTOMER STATES: THE WIPERS ARE INOPERATIVE..... .CONTACT TECH HOT LINE. FAULT TRACE WIRING TO CEM. CEM HAS.. . WATER DAMAGE. RESEAL COWL AREA AND REPLACE CEM. REPAIR WIR ES TO CEM. WIRES CORRODED FROM WATER DAMAGE. RELOAD SOFTWARE ...				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3474 /130269A/36645572	YV1CZ59225 [REDACTED]	1/19/2006	9615	3474/SMYTHE VOLVO INC
<i>MakeModelYear</i>		<i>RepairLocation</i>		
VOVLOXC902005		326 MORRIS AVE,SUMMIT,NJ 07901		
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37206	Control module / relay box passenger	K3	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Sun/moon/convertible roof Water leakage	30765148	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#40222=9732750777@7936..... CUSTOMER STATES WATER COMING INTO CAR FRONT FLOOR..... .SUNROOF TUB FULL OF WATER...SUNROOF DRAINS LEAKING...COWL... ALSO LEAKING WATER ONTO CEM.CEM 8F04 STORED...R/R CEM..... CLEANED SUNROOF DRAINS AND PERFORMED MODIFICATION..... RESEALED COWL.....DRIED CARPETING.....				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3474 /134902A/37051292	YV1CZ59215 [REDACTED]	5/16/2006	18497	3474/SMYTHE VOLVO INC
<i>MakeModelYear</i>		<i>RepairLocation</i>		
VOVLOXC902005		326 MORRIS AVE,SUMMIT,NJ 07901		
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37206	Control module / relay box passenger	DY	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Antis	30765643	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#44726=9733772266@45558..... CUSTOMER STATES: THE ANTI SKID LIGHT IS ON..... CLOGGED SUNROOF DRAINS CAUSING CEM FAILURE..... FREED UP THE CLOGGED SUNROOF DRAINS...REPLACED THE CEM AND .. RESEALED COMPLETE...ROAD TESTED 3 MILES.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /135212A/37342149	YV4CZ592361 [REDACTED]	5/24/2006	7845	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902006	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52955=9082331944@49950..... CUSTOMER STATES: CAR WILL NOT START..... TECHNICIAN STATES: BATTERY TESTED OK. CHECKED FOR ABNORMAL. . NOISES FROM CD CHANGER/DOOR LOCKS. NO NOISES DETECTED FROM .. TECHNICIAN STATES: PERFORMED REPAIRS PER TECH BULLETIN 37 -35 DUE TO MOISTURE FOUND INSIDE CEM HOUSING.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /135559Z/37937261	YV1CZ91125 [REDACTED]	6/3/2006	20738	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7926=9082723857@49950...7942..... CUSTOMER STATES: BRAKE SYSTEM SERVICE URGENT MESSAGE..... AND THE LIGHTS AND WIPERS STAY ON WITH THE KEY OFF AND OUT.. CEM FAILURE DUE TO WATER ENTRY...REPAIRED PER TNN 37-35..... CEM-1A05, 1A09, DF13, DD00, E000, DD10, DD01, DD20, DD21.... REPLACED & RELOADED CEM & SOFTWARE; REPLACED HARNESS GROMMET				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /135561A/37210884	YV4CZ592X61 [REDACTED]	6/3/2006	9524	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902006	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7926=9086540945@40578...45558..... CUSTOMER STATES: MULTIPLE WARNING MESSAGES ILLUMINATED..... CEM FAILURE DUE TO WATER ENTRY...REPAIRED PER TNN 37-35.... CEM-1D0B...REMOVED & REPLACED THE CEM, RELOADED SOFTWARE... REPLACED COWL GROMMET AND MODIFIED HARNESS PER TNN 37-35. ...				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /135708A/37210889	YV1CZ592951 [REDACTED]	6/7/2006	14955	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40222=9083172551@7941..... CUSTOMER STATES: THE ENGINE IS REVVING AND STALLING; THERE ARE SEVERAL LIGHTS AND WARNING LIGHTS AND MESSAGES DISPLAYED WATER IN CENTRAL ELECTRICAL MODULE (CEM)..... CONTACTED THL AND ORDERED CEM FROM OMAR...INSTALLED AND... PROGRAMMED CEM..ALSO ORDERED SEALING KIT AS PER TNN 37-				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /138135A/37823714	YV1CZ59215 [REDACTED]	8/3/2006	19891	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra ake etc	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52955=9733779096@7942..... CUSTOMER STATES: WENT TO THE CAR WASH AND NOW THE CAR START STECHNICIAN STATES:NUMEROUS CODES FOR THE BCM STORED..... . BCM 0094 - NO COMM. TO ADC CAME BACK 1 DAY AFTER RESET..... . REMOVED AND REPLACED CEM DUE TO SIGNS OF WATER DAMAGE.... . PERFORMED COWL COVER MODIFICATION AND RELOAD #8691290..				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /139323A/37927563	YV1CZ59285 [REDACTED]	9/2/2006	31067	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra ake etc	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7926=9087552434@7941..... CUSTOMER STATES: START PREVENTED MESSAGE...NO START..... .TECH NOTED: CEM FAILURE DUE TO RAIN WATER ENTRY VIA THE..... . ENGINE COMPARTMENT WIRING HARNESS...REFER TO TNN 37-35..... . CEM-6C44, 6C45, 6D42...REPLACED CEM & RELOADED SOFTWARE... . PERFORMED HARNESS MODIFICATION (METHOD 1) FOR WATER ENT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /141992A/38199243	YV1CM592851 [REDACTED]	11/8/2006	23201	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7926=9085618411@7941..... CUSTOMER STATES: THE BRAKE LIGHTS REMAIN ON WHEN THE CAR IS OFF. CENTRAL ELECTRICAL MODULE & YAW RATE SENSOR FAILURE DUE TO WATER ENTRY THROUGH THE WIRING HARNESS. UPGRADE REQUIRED. PERFORMED CEM WIRING HARNESS MODIFICATION, CEM AND YAW RATE SENSOR REPLACEMENT, RECALIBRATION, AND SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /142243A/38288851	YV1CZ592851 [REDACTED]	11/15/2006	31993	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	9E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Add on repair Add on repair	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6502=9082734200@40578..... CUSTOMER STATES: WHILE ON THE ROAD VEHICLE WAS TOWED..... SIGNS OF WATER IN CEM. REPLACE CEM AND MODIFY AS PER..... BULLITEN..... 1				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /145352A/38559374	YV1CZ91175 [REDACTED]	2/5/2007	29488	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52955=9733796317@45558..... CUSTOMER STATES: THE CHECK ENGINE LIGHT IS ON..... .ECM-671C, CEM-8F2E,8F2D,8A32,6C49,BCM-0091, ECM-614B STORED . REPLACED CEM AND MODIFIED COVER FOR WATER INTRUSION, PERFORM CEM SOFTWARE RELOAD, REPLACED VVT SOLENOID..... .. PERFORMED SOFTWARE DOWNLOAD FOR ECM UPGRADE.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /146066A/38792459	YV1CZ91125 [REDACTED]	2/22/2007	37571	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-lock Brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40222=9732678448@49950..... CUSTOMER STATES: THE BRAKE LIGHTS STAY ON..... .REM DD10, BCM 0150 STORED..... . INTERNAL ELECTRICAL FAULT IN CEM.....REMOVED AND..... . CEM WITH BRAKE LIGHT SWITCH.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /149036A/38949105	YV1CZ91H841 [REDACTED]	5/11/2007	31736	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44726=9082337279@58354..... CUSTOMER STATES: THE DASH READOUT IS BLANK AND THE..... .BLINKERS ARE INOP.....CEM CODES 1A52,53,54,5A,5B,5C,66,64. . POSTED...EXTENSIVE TIME FAULT TRACING..REPLACED THE CEM AN D. ALSO NECESSARY TO REPLACE THE ICM DUE TO INTERNAL FAILUR E.. RELOADED SOFTWARE AS REQUIRED.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /152227A/39556299	YV1CZ59H741 [REDACTED]	8/3/2007	29018	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44726=9087546233@34031..... CUSTOMER STATES: TOWED BY OWNER..ALL ELECTRICAL FUNCTIONS.. .ARE INOPERATIVE...INTERNAL FAILURE OF THE CEM..... . FAULT TRACED BCM CODES 0094,0115,E003,0100,0148..... REPLACED THE CEM AND RELOADED SOFTWARE...ALSO UPGRADED EC M.. SOFTWARE...ROAD TESTED OK.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /162923A/40412056	YV4CZ59216[REDACTED]	5/23/2008	42768	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902006	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis pin/antic	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7934=9086255949@49950..... CUSTOMER STATES: ANTI-SKID SERVICE MESSAGE..... CEM FAILURE DUE TO WATER INTRUSION..... REMOVED AND REPLACED CEM AND INSPECT PER TECH NOTE 37-35... HARNES NOT CORRODED.....REPLACED COWL COVER PER... TECH NOTE.....WATER TESTED - OKAY.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /164616B/40638259	YV4CZ59216[REDACTED]	7/11/2008	44416	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902006	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis pin/antic	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58316=9087691995@34031..... CUSTOMER STATES: ANTI SKID LIGHT IS ON AT TIMES..... PULLED CODES BCM-0094-0100-0115..... FAULT TRACED TO A FAILED CEM DUE TO WATER CONTAMINATION... REMOVED AND REPLACED CEM.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /170903A/41057847	YV1CZ592551	1/14/2009	47070	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6502=9082734203@58354..... TECHNICIAN NOTES: THE PARKING LIGHTS ARE STAYING ON..... ICE BUILD UP ON CEM. REPAIR AS PER TNN 37-35. REPLACE CEM.. AND INSTALL NEW PLENUM LID WITH GROMMET 1				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3474 /172350A/41197401	YV1CM592051	2/27/2009	47114	3474/SMYTHE VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	326 MORRIS AVE,SUMMIT,NJ 07901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42220=9082772478@49950..... CUST. STATES:DASH DISPLAY FAILS,URGENT MESSAGE DISPLAYED.CE MDF05,DF07 STORED.INSPECT PER TNN37-35.CEM & HARNESS CONNECT R CORRODED.REPLACE CEM & HARNESS.DISPLAY STILL FAILED.TRACE... PER VIDA & REPLACE DIM.RELOAD SOFTWARE.DISPLAY STILL FAIL ED. CALL THL.LOCATE & REPAIR CHAFFED BODY HARNESS NEAR REM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3479 / 99282A/35769085	YV1CZ91H341 [REDACTED]	8/31/2005	51232	3479/*****TERMINATED SOUTH SHORE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	ROUTE 9 & TUCKAHOE ROAD,MARMORA, 08223			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45742=6093682618@12604 CUSTOMER STATES THAT EVERTHING INSIDE CAR WENT OUT HOOKED TO VCT AND RECIVED MUTI CODES FAULT TRACED WITH BRAKE OUT BOX FOUND THAT CEM HAD INTERAL FAULT REPLACED AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 2400A/37449840	YV1CZ59H741 [REDACTED]	7/6/2006	64781	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902004	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50923=7188842650@4391 CAR JERKS AND MAKES THUMPING NOISE ALL LIGHTS ON DAS OUT WINDOWS INOP NO ELECTRICAL EQUIP WORKS- LOSES POWER CODES 1AC1 1AC2 REPLACE ELECTIONICS MODULE DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 4400A/37828619	YV1CZ852851 [REDACTED]	8/30/2006	13509	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58111=9142357795@45130 TAIL LIHGT GOES ON AND OFF CODE CEM 1A5F REPLACE CONTROL MODULE DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 11692A/38872695	YV1CZ592951 [REDACTED]	4/11/2007	33007	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		EY
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50923=2124591818@9220 HEADLIGHTS OINOP CODE CEM 8A20 REPLACE EECLECTRONICS BOS AND BULB DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 12928A/39020419	YV1CZ91H431 [REDACTED]	5/21/2007	51901	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902003	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Seat belt and other safety syste me Air b	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50923=9143771776@45130 SRS LIGHT COMES ON ALL DASH LIGHTS GO OUT CODES CEM E001 REM E001 DIM E001 SWM E001 REPLACE DLECTRONICS BOX DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 23013L/40324957	YV1CZ91H241 [REDACTED]	4/17/2008	39541	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902004	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E ngine do	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58112=9148352549@23742 AFTER SOFTWARE DOWNLOADED CAR SSHUT DOWN CODE CEM 1A62 REPLACE ELECTRONICS BOX DONWLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 28588C/40857316	YV1CZ91H941 [REDACTED]	11/17/2008	39981	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902004	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58112=9148348353@13485 NO SPEEDO NO RADO SRS LIGHT ON CODE CEM 1D08 REPLACE ELECTRONICS BOX DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 29813A/40968939	YV1CZ852851 [REDACTED]	1/6/2009	39401	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58112=9146741961@55379 WIPERS INOP CODE CEM DA21 REPLACE SONTROL MODULE DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 82325A/34451265	YV1CZ59H741 [REDACTED]	1/5/2005	5466	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902004	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50551=9147226618@45130 CUSTOMER DRIVING ON HIGHWAY AND EVERYTING SHUT DOWN- VOLVO ON CALL UNABLE TO DISPATCH TO WHERE CAR LOCATED CAR TOED IN - NOT ABLE TO COMMUNICATE WITH CEM- CEM DEFECTIVE REPLACE DEFECTIVE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 87822A/35292121	YV1CM91115 [REDACTED]	6/8/2005	3269	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58111=8476997000@9276 A;; DASH LIGHTS WENT OUT CODE ECM 930B REPLACE CONTOL MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 89733A/35657541	YV1CZ59H041 [REDACTED]	7/25/2005	14739	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902004	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50923=9148340502@9276 ALL ELECTIRC GOES OFF WHILE DRIVING CODE CEM 1A64 REPLACEE CONTROL MODULE AND DISPLAU AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 95263D/36342043	YV1CZ592151 [REDACTED]	1/4/2006	15021	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58111=9147692382@45130 BRAKE LIGHTS STAY ON AND BLINK REPLACE CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3514 / 98201E/36810627	YV1CZ59HX41 [REDACTED]	4/3/2006	14734	3514/BIG DEE AUTO SALES
MakeModelYear	RepairLocation			
VOVLOXC902004	499 OLD TARRYTOWN ROAD,WHITE PLAINS,NY 10603			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50551=9147761448@4391 DASH WEST DEAD COCD GEM 1A57 REPLACE ELECTRONICS BOX DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3572 /217721A/32619213	YV1CZ91H141 [REDACTED]	1/12/2004	8282	3572/NEMITH MOTOR CORP
MakeModelYear	RepairLocation			
VOVLOXC902004	962 LOUDON RD PO BOX 669,LATHAM,NY 12110			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1384=5183839649@4905 C/S CAR QUIT RUNNING,LOST ALL ELECTRIC,NO CRANK,FAULT TRACE, CONTACTED FTS,FAULT TRACE AND PIN TEST PER INSTRUCTIONS REPL ACED GEM,PERFORMED 2 DOWNLOADS AND REPROGRAM,ROAD TESTED EXT ENSIVLY,ALL SEEMS TO BE REPAIRED AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3572 /240438B/34778340	YV1CZ592451 [REDACTED]	3/14/2005	1075	3572/NEMITH MOTOR CORP
MakeModelYear	RepairLocation			
VOVLOXC902005	962 LOUDON RD PO BOX 669,LATHAM,NY 12110			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1384=5187733847@4905 C/S CAR SPEEDO,TACH INOP.ALL WARNING LIGHTS ON,CK.FOR CODES, NO COMMUNICATION WITH HIGH SPEED NETWORK,DIAG PER VADIS,INST ALL NEW CEM DOWNLOAD NEW SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3572 /253970B/36112937	YV1CM592951 [REDACTED]	11/16/2005	9409	3572/NEMITH MOTOR CORP
MakeModelYear	RepairLocation			
VOVLOXC902005	962 LOUDON RD PO BOX 669,LATHAM,NY 12110			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6339=5184779427@8001 CUSTOMER STATES THE BULB MALFUNCTION HEADLIGHT BULB STAY LIG HTED BUT WARNING LIGHT COMES ON /OFF VST DIAG FIND CODES CEM -8A20 / CEM-8A21/CCM-0064/CCM-0060/CCM-0063/CCM0061/CCM-0069 2 CONTACT VOLVO HOTLINE CONTACT ALEX FAULT TRACE DIAGNOSE IN TERNAL FAILURE CEM UNIT REPLACED UNIT AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3572 /270870A/38153121	YV1CY59H84 [REDACTED]	11/13/2006	37941	3572/NEMITH MOTOR CORP
MakeModelYear	RepairLocation			
VOVLOXC902004	962 LOUDON RD PO BOX 669,LATHAM,NY 12110			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6339=5185879708@8001 CUSTOMER STATES WHEN DRIVING VEHICLE DIES OUT LOSS OF POWER FUNCTIONS DASHAND OTHERS PERFORMED VST SCAN FIND CODES SAS-8 E003/REM-4A35/CEM-1D08/DIM-E003/BCM-E003 SPOKE WITH PAUL WRISLEY ADVISED TO CHECK CEM WIRES AND CONNE CTIONS OK REPLACED CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3572 /289539B/39922188	YV1CM592951 [REDACTED]	1/3/2008	29424	3572/NEMITH MOTOR CORP
MakeModelYear	RepairLocation			
VOVLOXC902005	962 LOUDON RD PO BOX 669,LATHAM,NY 12110			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	JA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Passenger compartment lighting Does not	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6205=5184779427@9759 CUSTOMER STATES INTERIOR LIGHTS INOP WHEN DOOR OPENS TESTED FOR CODES NON STORED. FOUND WATER INTRUSION TO CEM REPLACED CEM, RESEALED COVER AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 / 20142C/33888894	YV1CM59H74 [REDACTED]	9/8/2004	19572	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	88461	SRS control module fault-tracing		5Q
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#049=9142484884@020 CK CAR DIED AND EVERTHING CUT OUT = TRACE AND REPLAE ELECTRO NICS BOXES = REVIEWED ANDTUGH ED BY REP DUE TO TIME INVOLVE D				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 / 26661B/34678898	YV1CM592251 [REDACTED]	2/9/2005		3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37264	Central electronic module (CEM)		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
772=9142410650@1191 C/S WARNING LIGHTS ON DASH DISPLAYED & WINDOW WONT CLOSE TECH TRACED FAULT CODES CEM 1A05-1A09-1A64-DF13-1A5F-1A62 AND ECM E003-900B-930B - REMOVED COWEL ON WINDSHIELD WIPER MOTOR-INSPECT CEM CONNECTOR/GRAY WIRE HAD CORROSION-REPLACE CEM AND CLEARED ALL CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 / 40177C/36221930	YV1CZ592051 [REDACTED]	12/12/2005	17936	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32237=9147931601@43631 CUST STATES ALL INTERIOR LIGHTS AND SIGNALS INOP WHILE DRIVING AND AIR BAG SERVICE URGENT KMESSAGE DISPLAYED DIAGNOSIS CODES AND REPLACE CEM DUE TO INTERNAL ELECTRICAL FAULT ERASED CODES SRSE001 PDME001 DIME001 PSME001 CEM1A5C EC M1A56 SRS00D5 SRS00E5 - SPOKE TO BOB AT HOTLINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /154006E/38089195	YV1CZ592351 [REDACTED]	11/9/2006	34061	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
642271=9147673907@77014 TECH FOUND BRAKE LIGHT STUCK ON CHECKED,FOUND OPEN TECH NOTE 37-35 CORRELATING TO ISSUE; REPLACED CEM & ENGINE HARNESS/DASHBOARD REPAIR AS STATED IN TECH NOTE 37-35; WAS GIVEN DIRECTION TO TECH NOTE AS PER TECH HOTLINE INSTRUCTION. GEN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /154393C/38139197	YV1CZ592251 [REDACTED]	11/20/2006	29693	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
64271=9142425963@41920 C/S WASHER FLUID DOES NOT WORK PROPERLY CHECKED,CONFIRMED,RETRIEVED FAULT CODE; TRACED CODES & FOUND WATER IN CEM CONNECTOR;RECHECKED,SPOKE TO ORLANDO FROM TECH LINE; REQUESTED TO PERFORM TECH NOTE 37-35;CORRELATING TO I WATER ISSUE IN CEM; PERFORMED TECH NOTE & REPLACED CEM&HARNE GENERAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /158894A/38718758	YV1CM911351 [REDACTED]	3/20/2007	40320	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62376=9142735037@48863 C/S THE WIPERS WERE COMING ON BY THEMSELVES WITHOUT THE ENGI EN RUNNING AND THE BATTERY DIED AND THE VEHICLE NEEDED A BOO ST TO START DIAGNOSIS CODES CEM: 9F20,3F02,DD22,8F2E,1A06,1A05,1A09,1A5E REPLACE CEM DOWNLOAD SOFTWARE AND CLEAR CODES AND ROADTEST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /163442A/39337098	YV1CZ91H641 [REDACTED]	7/16/2007	66231	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	1C	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Administrative and Factory sche duled mai	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
62376=9142381748@41920 C/S DIM GOES BLANK-HEADLIGHTS FLASH & NAV RESETS ON ITS OWN TECH FOUND CODES BCM 0094-ICM 1A51- SRS 00D5 ECM 928C ECM530 B ECM 4050-REPLACE BCM- AND ICM- ALSO FOUND OPTIC FIBER LINE S BENT AT ICM- REROUTED WIRING GOODWILL GESTURE # 671S DP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /165719A/39539540	YV1CZ91H441 [REDACTED]	9/19/2007	43754	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not wo rk	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62376=9142446633@46521 C/S BULB FAILURE MESSAGE SHORT INSPECT VEHICLE VERIFY NO BRAKE LIGHT AND NO TAILGHTS ONLY 3RD BRAKE LIGHT OPERATIONAL CODES 1A5B, 1A5C, 1A55, 1A51, 1A 52, 1A66 REPLACE CEM AND CLEAR CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /170539A/40045525	YV1CZ911551 [REDACTED]	2/6/2008	52916	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	FR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62376=9147641820@11620 C/S THE PARKING CAR THIS MORNIGN AFTER LOCKING DOORS FOUND A LL THE REAR BRAKE AND TAILLIGHTS STAY ON - CHECK FUSES AND F OUND ALL OK DIAGNOSIS AND VERIFY CODES DF13, 900B, 0150, 1A5F REPLACE TH E SHORTED CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /171998A/40212515	YV1CZ852951 [REDACTED]	3/25/2008	26986	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Spot lamps/auxiliary lights Do n ot work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62376=9148612251@53793 C/S THE DAYTIME RUNNING LIGHTS ARE INOP DIAGNOSIS CODES CEM 8A21, 8A31 LOW BEAM SINGAL & DAYTIME RUN NING LIGHT SIGNAL LOW - TRACE FUSES AND POWER AND GROUND REP LACE CEM AND REPROGRAM 2 SUPPLIED KEYS WITH SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /178402A/40831615	YV1CZ91H441 [REDACTED]	10/20/2008	87601	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62376=9143930577@20652 C/S WHEN DRIVING THE DASH WENT DARK AND THE HEATER, HEADLIGHTS, AND ALL ELECTRICAL WENT OUT PULLED OVER AND RESTRATED AD CAME BACK - DIAGNOSIS AND CHECK POWER AND SIGNAL FROM CEM AB D SRS CODES BCM 0094, ECM 510F, 928C, 530B, SRS00D5, BCM 009 4, E003 - REPLACE CEM AS A GOODWILL #825S AND SOFTWARE DOWNL DP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /184639E/41339238	YV1CZ85295 [REDACTED]	6/19/2009	42449	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64271=9148612251@20652 TECH FOUND HEADLIGHT NOT WORKING PROPERLY STAYS ON WILL NOT SHUT OFF. CHECKED,RETRIEVED NO CODES,ALL WIRING 7 SWITCH WORKING FINE .AFTER FURTHER INSPECTION FOUND INTERNAL FAULT WITH CEM. R & R CEM MODULE ,DOWNLOADED SOFTWARE TO ACTIVAT E CEM TO VEHICLE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /190074A/41801098	YV1CZ59225 [REDACTED]	1/26/2010	92809	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly lit	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32237=8458038305@34783 92809 CEM-1A05 CEM-1A06 CEM-1A09 CEM-1A03 CEM-DF13 PERFOR BRAKE LIGHTS STAY ON SHORTED REPLACED CEM PARTS WARR - RO# 187733, 10/23/09, 87873 MILES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /190816A/41864145	YV4CZ59226 [REDACTED]	3/1/2010	49196	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly lit	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62376=9149233457@11620 49196 REAR TAILLIGHTS STAY ON WHEN CAR IS OFF CHECKED AND FOUND CEM WAS WET AND CONNECTOR SEVERELY CORRODED. REPLACED CEM AND ENGINE COMPARTMENT HARNESS FOR CEM. REINSTALLED ALL COMPONENTS. DOWNLOADED SOFTWARE AND ROAD TESTED OK GOODWILL ON ALL PARTS PER ROB KWITCHOFF - C/PAY LABOR DP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /389593B/32399740	YV1CM59H74 [REDACTED]	11/10/2003	7175	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0954=9142325377@020 C/S LOW BEAM MESSAGE IS ON BUT LIGHTS ARE NOT OUT/F CODE ECM1E04 FAULTY MODULE SC:5S CC:40 FOUND CODE ECM1E04 FOUND A PINCHED WIRE FROM CEM TO LIGHT SWITCH MODULE BROWN TERMINAL 5 REPAIRED WIRE AND CLEARED CODE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3575 /394947A/32478653	YV1CZ59HX4 [REDACTED]	12/3/2003	3581	3575/MT KISCO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	299 KISCO AVENUE,MT. KISCO,NY 10549			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#043=9142388533@098 C/S ENGINE CRANKS BUTS WONT START, STARTED ONCE BUT STALLED FOUND FAULT CODE# ECM-720A, IMMOBILIZER FAULT/SHORTED CEM REPLACED CENTRAL ELECTRICAL MODULE & DOWNLOAD SOFTWARE SC:5N CC:51				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3579 / 12641Z/33870449	YV1CZ91H141 [REDACTED]	5/26/2004	3144	3579/HUDSON VALLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1152 ROUTE 9,WAPPINGERS FALLS,NY 12590			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37439	Cable harness tunnel/rear seat repair	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CK CAR HAS NO ELECTRICAL POWER -- AFTER TRACING AND EXTENSIV E DIAGNOSIS -- PERFORMED COMPLETE SOFTWARE DOWNLOADS AND REPLACED THE ELECTRONICS BOX, REVIEWED AND AUT BY REP FULL REPAIR TEXT IS BEING FAXED TO YOU. THIS CLAIM WAS REVIEWED EXTENSIVELY BY THE REP, JOHN. S. THERE WAS ALSO A PROBLEM WITH THE ELECTRONIC PUNCH AND JOHN S AUTHORIZED THE TIME EVEN THOUGH IT IS NOT COVERED BY THE PUNCHES ON THE ELECTRONIC PUNCH. THANKS - FAXING IRGHT AWAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3579 / 21009B/35123370	YV1CZ91H241 [REDACTED]	5/9/2005	16763	3579/HUDSON VALLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1152 ROUTE 9,WAPPINGERS FALLS,NY 12590			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CK CAR WIL NOT START - REPALCE ELECTRONICS BOX				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3579 /331847B/37418418	YV1CZ592351 [REDACTED]	7/14/2006	37216	3579/HUDSON VALLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1152 ROUTE 9,WAPPINGERS FALLS,NY 12590			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	38119	Combined instrument, complete	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
CK REAR WINDSHIELD WIPER IWLL NOT STOP SIGNALS ALSO INIO - TRACE AND FOUND CODE CEM DDHN CEM DD50 CED DD51 CED DD40 FAUTL TRACE STERNG CONTRO,S - AND MOD DONLADE ALL AND CK SSIWTCHES REPLACED NECESSARY PARTYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3579 /353063A/40975488	YV4CZ852161 [REDACTED]	12/19/2008	33370	3579/HUDSON VALLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1152 ROUTE 9,WAPPINGERS FALLS,NY 12590			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#71747=8452981800@46110 C\S WIPERS NOT WORKING-PERFORM FAULT TRACING CHECK WIRING TO RELAY OK. - FOUND FAULT IN CEM TECH REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3588 / 21238B/35372807	YV1CM592251 [REDACTED]	6/23/2005	1400	3588/PALISADES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	55 ROUTE 303, WEST NYACK, NY 10994			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
914-353-7300	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50750=8456390356@6998 CRUISE CONTROL , ODOMETER FAILURE HOOK UP VIDA, FAULT TRACE CODES CEM 8F52, E000 DF17, DD 30, 3F90, 1A61, ALL AS PER VIDA FOUND CEM INTERNALLY DEFECTIVE. SPOKE WITH ORLANDO AT TECH HOTLINE- HE CONCURRED WITH CEM DIAGNOSIS. REPLACE M AND RELOAD SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3588 / 23805A/35968741	YV1CZ592651 [REDACTED]	10/17/2005	13312	3588/PALISADES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	55 ROUTE 303, WEST NYACK, NY 10994			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
914-353-7300	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39727=8453514417@31346 C/S CHECK ENGINE LIGHT WAS ON AND WE NT OFF. HOOKED UP VADIS PULLED MULTIPLE CODES UEM-E003, CEM- DD 21,CEM-DD20,CEM-0030 FAULT TRACE CODES AS PER VADIS TO THE CEM.WATER LEAK CAR FOUND WATER ENTERING TOP OF CEM.REMOVED COWL AND FOUND THE CON				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3588 / 25395C/36343402	YV1CM592851 [REDACTED]	1/5/2006	20352	3588/PALISADES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	55 ROUTE 303, WEST NYACK, NY 10994			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
914-353-7300	36004	Software control module downloading	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CORRODED CONNECTORS HOOK UP VIDA. MULTIPLE CODES IN EVERY SYSTEM. FOUND CORRODED GEM CONNECTORS AND GEM DUE TO WATER INTRUSION. DISASSEMBLE DASH ASSY AND COWL ASSY TO ACCESS WIRING HARNESS. REPL CORRODED CONNECTORS ON WIRING HARNESS. REINSTALL WIRING HARNESS. REPL GEM AND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3588 /630267A/37698339	YV1CZ59H341 [REDACTED]	9/5/2006	31106	3588/PALISADES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	55 ROUTE 303, WEST NYACK, NY 10994			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
914-353-7300	36004	Software control module downloading	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50750=8454293595@31346 DASHBOARD INSTRUMENTS INOP HOOKED UP VADIS PULLED MULTIPLE CODES FOR THE GEM FAULT TRACE CODE GEM-1A5F FAULT TRACE AS PER VADIS TO THE GEM INTERMITTENTLY NOT WORKING REPLACED INOP GEM W/NEW GEM AND PERFORM SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3588 /632253A/38267192	YV1CZ59H931 [REDACTED]	12/15/2006	38941	3588/PALISADES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	55 ROUTE 303,WEST NYACK,NY 10994			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
914-353-7300	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39727=8453583387@7856 C/S CHECK S.R.S./AIRBAG SYSTEM MESSAGE DISPLAYED HOOK UP VIDA. MULTIPLE COMMUNICATION CODES.CEM :E001,1 A52,6A03,1A56. FOUND CORROSION ON A FEW WIRE CONNECTORS AT CEM. REPLACE/RESPLICE DAMAGED WIRE CONNECTORS AT GANG CONNECTOR. RE- SEAL HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3588 /638234A/39670784	YV1CZ59H341 [REDACTED]	10/15/2007	65552	3588/PALISADES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	55 ROUTE 303,WEST NYACK,NY 10994			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
914-353-7300	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50750=8456021269@48762 ELECTRICAL FAILURE TO VEHICLE INTERNAL FAULT IN CEM. HOOK UP VIDA. PULL CODE CEM-1D0 8 AND MULTIPLE COMMUNICATION FAULT CODES. PERFORM FAULT TRACING AS PER VIDA. FOUND INTERNAL FAULT IN CEM. REPLACE CEM, PERFORM SOFTWARE DOWNLOAD AND ROAD TEST / GOODWILL PART DP#0CIO R.K.				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3608 /213817A/39036995	YV1CZ852651	6/6/2007	39746	3608/BEDARD BROS AUTO SALES INC
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	453 Route 8,CHESHIRE,MA 01225			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37224	Central electrical unit engine/gearbox	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#87519=4134991505@31347 PER PREV.DIAG, PLEASE REPLACE CEM. R O#212733 WHILE DRIVING CEL AND ANTI SKID LIGHTS CAME ON.WATER LEAKING ONTO CEM FROM HARNESS REPLACED CEM AND PERFORMED RE-LOAD. SEALED HARNESS INTO CASING UNDER COWL.				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/3608 /229496A/40198533	YV1CZ911751	3/5/2008	45729	3608/BEDARD BROS AUTO SALES INC
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	453 Route 8,CHESHIRE,MA 01225			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37211	Replace central electrical unit	8M	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Other warning	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#98483=4134422890@31347 CUST STATES WHILE DRIVING MESSAGE POWER SYSTEM EMERGENCY ATTENTION & STEERING BECAME HARD TURNFOUND ALTERNATOR OUTPUT FLUCTUATING, WHILE CHECKING LINE BUS WIRING FOR BLISS MIRRORS. TECH NOTE 37-35 FOUND WATER LEAKING INTO CEM, REPLACED CEM AND UPDATED SEALING PLENUM. COMPLETED SOFTWARE RELOAD AND TOTAL CAN SOFTWARE UPGRADE. RECHECK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /100250Z/41331254	YV1CZ852351 [REDACTED]	5/22/2009	38722	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902005	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES CHECK ENGINE LIGHT IS ON ACESSED CODE BCMU0 12600 STORED CHECKED CONNECTION AT BCM,SAS,CEM OK. ERIC B - ROADTESTED CAR CODES DID NOT RETURN REMOVED CEM FOUND CORROS ION - REPLACED CEM AND INSTALLED NEW SEAL/COVER ASSEMBLY CHECK SEVERAL TIMES TROUGHT OUT DAY ALL OKAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /295505A/35670397	YV1CZ59HX41 [REDACTED]	8/16/2005	18522	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902004	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58377=6178617020@12871 CAR HAS STALLED OUT AT HIGHWAY SPEED S 2 TIMES, APROX 3 FOUND CODES STORED FOR CEM INTERMITT FAILUR E CODES BCM-0094,CEM1D08,ECM 530B,ECM928C REPLACED CENTRAL E LECTRICAL MODULE (CEM) AND PERFORMED SOFTWARE DOWNLOADS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /336590A/38664239	YV1CZ592351 [REDACTED]	2/28/2007	34593	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902005	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CHECK ENGINE, LOCKS ARE INOP, A LOT OF ELECTRICAL ISSUES. (SEE TOM W. WENT ON RD. CALL) TECH 1ST PERFORMED TECH NET NOTE 32-04, REMOVED CEM CONNECTOR D TERMINAL #4, THIS IS WHEN WE NOTICED SEVERE INSTALLED UPDATED ENGINE WIRING HARNESS, UPDATED CEM, REPAIRED FRAME BOX FOR CEM (BY REMOVING DASH ASY)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /350177A/39472321	YV1CM59H64 [REDACTED]	8/31/2007	67956	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902004	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CAR HAS NO INTERIOR LIGHTS, SIGNALS, GAUGES ETC ARE INOP CAR IS VERY SLUGGISH MULTIPLE FAULT CODES STORED. COULD NOT COMMUNICATE WITH CEM REPLACED CEM AND ROAD TESTED OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /374812A/40639862	YV1CM91H44 [REDACTED]	8/18/2008	53236	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902004	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Radio Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL ELECTRICAL INSIDE VEHICLE NOT FUNCTIONING PROPERLY, SEE ATTACHED HISTORYTECH FOUND CEM 1D08 STORED T ECH FAULT TRACED AS PER VIDA TO INTERNAL ELECTRICAL REPLACED CEM AS NEEDED, ROAD TESTED VEHICLE OVERNIGHT FOR TWO NIGHTS , RECHECKED VEHICLE FOR STORED DIAGNOSTIC				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /375467A/40663503	YV1CZ91H641 [REDACTED]	8/26/2008	54420	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902004	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CHECK INSTRUMENT CLUSTER WENT BLANK/CUT OUT.CODES CEM-1D08 B CM-0094 SRS-00D5 ECM-928C ECM-530B ECM-4050 DDM-002B TRACED TO INTERNAL FAULT IN CEM REPLACED CEM AND RELOADED WILL NEED OTHER KEYS PROGRAMMED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /392102A/41273513	YV4CZ592361	5/6/2009	54884	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902006	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S BRAKE FAILURE, ABS AND BRAKE LIGHTS CAME ON CHECK AND ADV ISEPERFORMED DIAGNOSTIC PROCEDURE RETRIEVED SEVERAL CODES CE M 1A05, 1A5E, 1A5F, 1A64 DF13, 1A61, 1A62, 8A20, DF16, E000, REPLACE D CEM AND DOWNLOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /393680A/41284488	YV1CZ91H141	6/1/2009	42919	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902004	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	ZY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical system Component el ectrical	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER IS DRIVING ALAONG, SPEEDO STOPS WORKING, RPM'S GO T O O--ALL GAUGES GO TO 0, CUSTOMER HEARS A CLICK, DASHCODE CE M 1D04, DIM E003, ECM 531D, 4050, 928C, 530B, E003 CHECKED A LL WIRING AND CONNECTIONS TO CEMALL OK, TRACED PER REPLACED CEM PERFORMED CEM RELOAD, KEYS WOULD NOT PROGRAM WITH NEW CE M, PERFORMED IGNITION KEY APPLICATION SNDL TO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3618 /398596A/41458638	YV1CZ59H941 [REDACTED]	8/15/2009	61923	3618/BOSTON VOLVO VILLAGE
MakeModelYear	RepairLocation			
VOVLOXC902004	75 NORTH BEACON STREET, Boston, MA 02135			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES GUAGES INOP, ENGINE LIGHT IS ON, CAR HAS NO POWER, PLEASE CHECK AND ADVISE. TECH CONNECTED VIDA TO VEHICLE, COULD NOT COMMUNICATE WITH VEHICLE. BCM, REM, TCM, AND ECM POWERED DOWN INSTALLED BREAK OUT BOX, CHECKED POWER AND GROUND, CHECKED OHMS ON CAN HIGH, AND CAN LOW, OPEN ON BOTH SIDES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3631 /252263A/35246599	YV1CZ91145 [REDACTED]	6/1/2005	557	3631/FATHERS & SONS INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	989 MEMORIAL AVE, WEST SPRINGFIELD, MA 01089			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
413-214-6777	37224	Central electrical unit engine/gearbox	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48554=4135684170@43386 CS WAS DRIVING WHEN INTERIOR LIGHTS SHUT DOWN, RADIO ETC STOPPED TO GET GAS FLAP WOULD NOT OPEN, VEH EVENTUALLY START SCANNED FOR CODES BCM E002 DDM E003 DIM E003 ECM E003 PDM E003 SRS E003 CALLED PAUL WRISLY TOLD TO TRY CEM CONTROL UNILOAD TESTED BATTERY, OK, CEM AND SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3631 /305255A/38830604	YV1CZ59225 [REDACTED]	4/12/2007	42000	3631/FATHERS & SONS INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	989 MEMORIAL AVE,WEST SPRINGFIELD,MA 01089			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
413-214-6777	37349	Harness engine comp/dashboard repair	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#90219=9995692079@59420. TOWIN FOR NO START. STARTED CAR A CHECKED FOR CODES. CEM-1A05,1A09,1A64,1A5E,1A06,8F1D BCM-0094,0115,0148 ECM-440B,SAS-0018. FOUND CORROSION INSIDE CEM PERFORM TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3631 /316383A/39545989	YV1CZ91185 [REDACTED]	9/6/2007	49816	3631/FATHERS & SONS INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	989 MEMORIAL AVE,WEST SPRINGFIELD,MA 01089			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
413-214-6777	37349	Harness engine comp/dashboard repair	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13558=9995677983@17405 C/S SRS WARNING LIGHT ON RETREIVED 00D5 AND DD10 FROM SRS SYS & CODES FOR COMMUN. TRACED TO WATER INTRUSION RECOMMEND A NEW CEM UPDATE PLENUM LID AND GROMMET AND PERF SOFTWARE RELOAD PER TNN 37-35 METHOD 1				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /152652B/34069915	YV1CZ59H241 [REDACTED]	10/14/2004	4479	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#339=6172625478@102 CUST STATES LED LIGHT ON DASH BLINKS WHILE DRIVING ALARM LED SPORADICALLY FLASHES WHILE DRIVING REFLECTING ACCELERATION. REPLACE CEM WITH SOFTWARE AFTER WIRING TRACE REPLACE CENTRAL ELECTRONIC MODULE SOFTWARE DOWNLOAD DIAG FOR FLASHING ALARM LED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /203417A/35775831	YV1CZ592451 [REDACTED]	9/9/2005	2963	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45372=5083764433@12246 CUST STATES MESSAGE STATING NO STOP LIGHTS. DIAG CENTRAL ELECTRONICS MODULE FAULTY DIAG AND REPLACED FAILING ELECTRONICS MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /204925A/36510473	YV1CM91H34 [REDACTED]	10/17/2005	10628	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31961=6173255265@12246 TECH STATES LOW BEAM BULB MESSAGE ON ALL THE TIME LOW BEAMS WORKING NORMALLY, VERIFIED RETRIEVED CODE CEM-8F12 REPLACED BULBS MESSAGE RETURNED. PER ERIC BASGAARD REPLACED CEM PERFORMED UPGRADE REQUEIRED ADDITIONAL SOFTWARE PERFORM ED RELOAD TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /208278A/36475936	YV1CZ59215 [REDACTED]	1/26/2006	26033	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31961=5087350806@12246 CUST STATS CHECK EXTERIOR LIGHTS STOP WORKING.WILL NOT WORK.C.E.M.HAD WATER INTRUSTION COMPROMISING FUNCTION STOPPED WATER INSTRUSION REPLACED CEM DOWNLOADED CORRECT S.W AND ROAD TESTED CAR TO ENSURE PROPER FUNCTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /209246A/36875374	YV1CZ911651	2/27/2006	19640	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45977=7813291100@17335 CUST STATES AUDIO SYSTEM NOT WORKING. CODES 7A08/4F01/8D02/DF13//8A21/4A31/4A34/DD50 TRACY SYSTEMS CHECK CEM CONNECT TORS REMOVED CEM FOUN CORROSION INSIDE CEM REPLACED CEM REPLACED CEM RELOAD CEM AFTER CEM REPLACEMENT TRACE TO FAULTY STEERING WHEEL MODULE REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /212180A/37237862	YV1CM592851	5/30/2006	26947	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45372=7813298450@54028 CUST STATES CALLED IN NO START CODES CEM 8521 CEM DF13 CEM E 000 CEM 3F83 SAS E000 TCM 3000M BCM 0148 BCM 0115 BCM 0094 E CM 4408 ECM E000 TRACED FAULTY TO WATER INTRUSION INTO CENTRAL ELECTRICAL UNIT REPLACED CENTRAL ELECTRICAL MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /214871A/37657355	YV1CZ852451	8/17/2006	19607	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45372=7812599870@22494 CUST STTES SRS LIGHT CME ON. DIAG SRS 0010 CODE IN SYSTEM. FOUND CEM AND ENGINE WIRING HARNES HEAVILY CORRODED. REMOVED AND REPLACED CEM AND ENGINE BAY WIRING HARNESS PER TECH NOTE 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /220713B/38608541	YV1CZ911151	2/15/2007	43350	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis slip/anti	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31961=7818288336@54028 CUST STATES CHECK ANTI-SKID WARNING LIGHT ON CODES CEM 6C49 1A05 1A09 1A64 1A53 DD21 DD30 DD20 1A06 DD22 AND SAS 00 16 0018 BCM 0115 DIA CEM AS CORRODED AND FAILING INTERNALLY REMOVED AND REPLACED CEM AS NEEDED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /222248A/39007848	YV1CZ592951 [REDACTED]	4/5/2007	23495	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37264	Central electronic module (CEM)	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl v lit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36786=6174693441@12246 CUST STATES TAILLIGHTS ARE ON ALL THE TIME, RIGHT DIRECTIONAL NOT WORKING CODES CEM 1A05 1A09 3F1D BCM 0115 0094 DIAG WATER LEAK FROM WINDSHIELD ALLOWING WATER TO ENTER CEM UNIT CAUSING CORROSION TO BUILD UP. REPLACE CEM TO CORRECT. REPLACED WINDSHIELD TO CORRECT WATER LEAK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /226242A/39427637	YV1CZ91H241 [REDACTED]	8/14/2007	36365	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	83619	Sun roof	K3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Sun/moon/convertible roof Water leakage	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36786=7814419985@22494 CUST STATES WHILE DRIVING CAR HOT LIQUID SPRAYED ONTO LEFT FOOT. ALL ELECTRICALS STOPPED WORKING. VERIFIED WATER INTRUSION WATERLEAKED ONTO CEM. CAUSING CONDITION REMOVED PILLAR MOLDING CLEANED AND REPAIRED SUNROOF DRAINS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /234014B/40379946	YV1CM91H34 [REDACTED]	5/13/2008	31254	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36786=7813291100@22494 CUST STATES HEADLIGHT BULB FAILURE WARNING MESSAGE ON PERFORMED CIRCUIT FAULT TRACE. DIAG CAM FAILING INTERNALLY REMOVED AND REPLACED CEM AS NEEDED TO CORRECT CONDITION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /245483A/41365356	YV1CZ59215 [REDACTED]	7/7/2009	70976	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	ZS	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signal lever Does not return	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45372=7818280378@38566 CUST STATES LEFT DIRECTIONAL DOES NOT WORK. WAS NOTED THAT BLBS AND SOCKETS WERE OK. VERIFIED. FOUND CENTRAL ELECTRICAL MODULE HAS INTERNAL FAULT REPLACED C.E.M.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /250421A/41750683	YV1CZ852351 [REDACTED]	1/6/2010	69371	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	FR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
45372=6175278183@38566 CUST STATES FRONT HEADLIGHT KEEPS GOING OUT. CHECK CONNECTOR ON 11/20/09 REPLACED LEFTHAND HEADLIGHT CONTROL UNIT. VERIFIED. RETRIEVED CODES CEM-8A20 CEM8A21 CEM-8F12 FOUND CENTRAL ELECTRICAL MODUEL HAS INTERNAL FAULT REPLACED CENTRAL ELECTRICA MODUEL CLEARED CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /251204A/41815270	YV1CZ592151 [REDACTED]	2/2/2010	82936	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator Power su	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31961=7818280378@12246 CUST STATS GETTING MESSAGE POWER SYSTEM SERVICE URGENT TAILLIGHTS ARE STUCK WIPERS WENT ON WITH OUT TOUCHING SWITCH. CODES CEM DD20/DD21 LIN BUS COMMUNICATION FAULT CONDITION IS IN THEN CEM HAD SOME CORROSION REMOVED AND REPLACED CEM AS NEEDED USED ADHESIVE TO SEAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3634 /252718A/41918603	YV1CZ592151 [REDACTED]	3/31/2010	63062	3634/DALZELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	825 PROVIDENCE HIGHWAY, DEDHAM, MA 02026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45372=6173321355@22494 CUST STATES AFTER HEAVY RAIN SOME REAR LIGHTS WOULD NOT GO OFF.GOT INTERMITTENT MESSAGES. VERIFIED.FOUND WATER INTRUSION IN THE CEM THAT CAUSED CORROSION AND ELECTRICAL ISSUES.REPLACED CEM CLEANED AND MODIFIED SUNROOF DRAINS CLEARED CODES CEM-1A05 CEM-1A06 CEM 1A09				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 78007A/32664942	YV1CZ59HX41 [REDACTED]	1/12/2004	2951	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	251 TURNPIKE ROAD, SOUTHBOROUGH, MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#113=5083667675@066 DASH LIGHTS FLASH WINDOWS INOPERATIVE CLICKING NOISE UNDER DASH TURN SIGNALS INOPERATIVE KEEPS HAVING COMMUNICATION PROBLEM FAULT WITH ALL CONTROLS REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 90117A/35158251	YV1CZ59235 [REDACTED]	4/27/2005	65	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49706=9784563780@16684 CS BATTERY LIGHT ON DASH LIGHTS DIM WITH WIPE OF WINDSHIELD WIPERS SERVICE ELECTRICAL SYSTEM TRACED TO FAULT CODE BCM 0094 BCM 0115 COMMUNICATION BETWEEN CONTROL MODULE FOUND CONNECTOR D CONTAMINATED WITH CORROSION REPLACED CEM AND LOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 94688B/36026354	YV1CZ91155 [REDACTED]	10/17/2005	7294	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47070=5088778214@46269 ANTI SKID SERVICE URGENT LIGHT CHK CODES RETRIEVED NUMEROUS CODES CHK CEM CONNECTIONS AND PINS INSPECT PINS OK FOUND WATER GETTING INTO CEM BOX REMOVE AND REPL CEM AND RELOAD SOFTWARE MODIFY CEM BOX AND DR SIDE COWL DRAIN TO PREVENT WATER GETTING IN AGAIN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 96216A/36295858	YV1CZ59225 [REDACTED]	12/16/2005	22106	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32635=9785795954@13701 POWER SYSTEM URGENT HAZARDS WILL FLASH BATTERY LIGHT FLASHES CODES DD21 DD20 CEM 8F23 8F22 DF03 8F25 1A03 DD51 DD50 DF13 DD30 4A31 FAULT TRACE WATER ENTERING CEM REPLACED CEM AND DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 96480A/36402729	YV1CZ91185 [REDACTED]	12/29/2005	17996	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	81249	Cowl member	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47070=7816482455@13701 WATER LEAKING INTO CAR FOUND WATER ENTERING CAR THROUGH COWL BOTH FRONT CARPETS WET CAR HAS NUMEROUS CEM CODES 8002 1A05 1A09 REMOVE CEM INSPECT WATER DAMAGE VERIFY DAMAGE FROM WATER REPL CEM RELOAD SOFTWARE RESEAL CEM BOX RPR COWL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 97198A/36510237	YV1CZ592951 [REDACTED]	1/28/2006	12550	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49706=5088428810@16684 NO START JUMP TEST BATTERY 3F4C 4F90 OK TEST PARASYDIC DRAW 238 MILLIAMPS REMOVE FUSES CEM PASS AND ENGINE COMPARTMENT NO CHANGE DOSCONNECT MODULE REMOVE COWL PANEL CHK WATER INTRUSION EVIDENT SEAL COWL REPLACE CEM COVER PER EMAIL PERFORM DOWNLOAD RETEST DRAW OK #49706=5088428810@16684 NO START JUMP START BATTERY 3F4C 4F90 OK TEST PARASYDIC DRAW 238 MILLIAMPS REMOVE FUSES CEM PASS AND ENGINE COMPARTMENT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 97261A/36516097	YV1CZ911151 [REDACTED]	1/31/2006	19040	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47070=5087869818@13701 BRAKE FAILURE LIGHT ON MAKING CRACKLE NOISE FAULT TRACE MULTIPLE CODES CEM 9F20 9F20 3F02 8A20 DF13 DF16 E000 1A5F FOUND CEM MODULE WATER CONTAMINATED REPLACE CEM DOWNLOAD SOFTWARE SEAL PLENUM REPLACE LID PER TNN TJ38529				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 98331A/36717458	YV1CZ91H541 [REDACTED]	3/14/2006	41635	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	G7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Sq weak/rattle	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9602=5086532310@13701 DASH LIGHT COMING ON HEAD LIGHTS FLASHING CLICKING NOISE IN DASH. FOUND WATER ENTERED BOX IN COWL FROM HARNESS AND LID REPLACED LID AND SEALED HARNESS WHERE IT GOES THROUGH THE BOX CLEANED CONNECTORS AND REPLACED CEM AND PERFORMED DOWN- LOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 99324A/36918590	YV4CZ85276 [REDACTED]	4/20/2006	15559	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49706=5084298442@15618 CHK ENGINE LIGHT RECORD DIAG CODES TRACE FAULT CODE 1A5F CHK PWR BCM FAULT TRACE BAD CEM FUSE 15 4 LOOSES POWER WHEN ENGINE STARTED REPLACE CEM RESEAL UNDERNEATH COWL COVER AVOID WATER GETTING IN CEM CAR PERFORM AS DESIGN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 / 99976A/37105157	YV1CZ85275 [REDACTED]	5/15/2006	29205	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49706=5084353347@13701 CHK ENGINE LIGHT ON/OFF ANTI SKID SERVICE REQUIRED FOUND FAULT CODES SAS C009887 DEM U012900 TCM P179900 FOUND WATER ENTERED CEM STARTED CORRSION REPLACE CEM SEALED PLENUM BOX REPLACE LID REMOVE LEFT COWL DRAIN VALVE PER TNN 85-29				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /105181A/38278639	YV1CZ91H64 [REDACTED]	11/29/2006	42283	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not wo rk	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32635=5086558894@13701 NO BRAKE LIGHTS WINDOW SRS LIGHT ON CODES DDM 0024 CEM 1A66 E001 1A64 1A51 1A52 1A55 1A56 1A5A 1A5B 1A5C SWM E001 PSM E003 PDM E001 SRS 00D5 00E4 00DD E003 UEM EO BCM 0094 DIM E003 ECM 400C 928C 4050 FAULT TRACE PER VIDA FOUND DEFECTIVE CEM REPLACE AS NEEDED DOWNLOAD #32635=5086558894@13701 NO BRAKE LIGHTS WINDOW SRS LIGHT ON CODES DDM 0024 CEM 1A66 E001 1A64 1A51 1A52 1A55 1A56 1A5A 1A5B 1A5C SWM E001 PSM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /115448A/39977388	YV1CM911751 [REDACTED]	1/10/2008	50611	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49706=7812375261@15618 LIGHT KEEPS GOING ON AND OFF BULB FAILURE REPLACE BULB STILL INOP PERF PIN DRAG TEST NO VOLTAGE TO H LIGHT CONNECTOR FOUND CORROSION IN CEM RR CEM AND ENGINE BAY WIRE HARNESS PER TNN 37-35 CLIPS BROKE FOR COWL COVER RR COWL TO REPLACE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /118450A/40402978	YV1CZ592X51 [REDACTED]	5/19/2008	54900	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	8X	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Complete vehicle Leakage	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S AFTER STARTING CAR THE BRAKE LIGHTS WILL STAY ON FAULT TRACE CEM DF07 HIGH SPEED NETWORK SIGNAL FAULTY FOUND MOISTURE AT CEM REPAIR PER TECH NOTE 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /119125A/40508129	YV1CZ91175 [REDACTED]	6/17/2008	26179	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36416	Relay fuse box instrument panel 1 pc.	EQ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Rear window washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S REAR WASHERS ARE NOT WORKING FAULT TRACE THROUGH VIDA FOUND THERE WAS NO SIGNAL COMING FROM THE CEM REPLACE CEM AND DOWNLOAD SOFTWARE PERFORMS AS DESIGNED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /120979A/40688936	YV1CZ91125 [REDACTED]	9/8/2008	53444	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S ABS ON/OFF MESSAGE DISPLAY FOUND FAULT CODES CEM-DD01 BCM-0115 CEM-1A5E FOUND WATER INTRUSION OF CEM REMOED AND REPLAED CEM PERFORMED TNN 35-37 TESTED OPERATION OPERATES AS DESIGNED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /121450A/40745613	YV4CZ592061 [REDACTED]	9/29/2008	48557	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36416	Relay fuse box instrument panel 1 pc.	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
POWER SYSTEM FAILURE WARNING CAME ON WIPERS STOPPED WORKING FAULT TRACE NUMEROUS GEM CODES 8F52 1C06 8D01 DD30 1A5E 1A64 DD00 DD01 DD02 DD20 DD21 DF13 DF17 ALL COMMUNICATION FAULTS REMOVED COWEL COVER AND INSPECT CEM WIRING AND FOUND PINS CORRODED AND BROKEN OFF IN GEM CONNECTOR REMOVE AND REPLACE CEM MODULE ENGINE BAY WIRING HARNESS AND INSTALLED NEW UPDAT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /124574B/41116557	YV1CZ91105 [REDACTED]	2/23/2009	52687	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S NO START FOUND NO FUALT CODES DUE TO WATER INTRUSION OF CEM REPAIR PER TECH NOTE 37-35 REMOVED AND REPALCED CEM AND WIRING HARNESS TESTED OPERATION OPERATES AS DESIGNED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /127349A/41370365	YV1CZ911251 [REDACTED]	7/8/2009	49039	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes General warning	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S POWER SYSTEM SERVICE REQUIRED ON MESSAGE DISPLAY AND BATTERY LIGHT ILLUMINATED FOUND NUMEROUS COMMUNICATION CODES CEM-DD20 FOUND CORROSION AT CEM REMOVED AND REPALCED CEM DOWNLOADED SOFTWARE REPLACED PLENUM BOOT AND COVER PER TNN 37-35 OPERATES AS DESIGNED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /132128A/41858598	YV4CZ852961 [REDACTED]	2/25/2010	48231	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9602=0000000000@19903 C/S CAR DIED AS DRIVING DIAGNOSE NUMEROUS FAULT CODES ECM-U000100 U0104200 U10100 SAS-U001000 U030000 CEM-DD00 DD01 DD02 DD10 DF13 DF16 E000 FOUND CORROSION AT CEM CONNECTIONS REPALCE CEM AND REPAIR NEEDED CONNECTIONS DOWNLOAD SOFTWARE AND RESEAL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /133138A/41953603	YV1CZ911251 [REDACTED]	4/15/2010	75512	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	ZY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical system Component el	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49706=5084854223@16684 C/S RIGHT DIRECTIONAL IS NOT WORKING FAULT TRACE WIRING TO CENTRAL ELECTRICAL MODULE CEM CODE 8F03 RIGHT TURN SIGNAL LAMP SIGNAL TO LOW SWAP REM FROM DONOR VEHICLE SAME CONDITION REPLACE CEM DIRECTIONAL NOW WORKING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /134828A/42155395	YV1CZ91H241 [REDACTED]	7/7/2010	37765	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9602=5083703725@13701 C/S ELECTRICAL SYSTEM WILL DIE WHILE DRIVING MULTIPLE ERROR MESSAGES NO WINDOWS CEM-1D08 CONTROL MODULE INTERNAL FAULT REPLACE CEM MODULE AND ACTIVATE WITH SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3635 /135345A/42197000	YV1CZ91H641 [REDACTED]	7/30/2010	66518	3635/FARRELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	251 TURNPIKE ROAD,SOUTHBOROUGH,MA 01745			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9602=5088452200@16684 C/S DASH INFO WILL DISAPPEAR FAULT TRACE CEM CODE 1D08 CONTROL MODULE INTERNAL FAULT REPALCE CENTRAL ELECTRIC MODULE AND ADD SOFTWARE DASH INGO WORKING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3639 /122710A/40036104	YV1CZ91105 [REDACTED]	1/31/2008	45114	3639/Gallo Motor Center Corp
MakeModelYear	RepairLocation			
VOVLOXC902005	235 Shrewsbury street,Worcester,MA 01604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51550=5087555456@92644 CUSTOMER STATES ENGINE WONT START,TE CH CHK AND VERIFIED NOSTART,TECH SCAN SYSTEM FOR CODES FOUND MULTIPLE CEM AND ECM CODES,TECH FAULT TRACED TO CORROSION I N CEM AND CONNECTORS TECH REPLACED FAULTY CEM AND REPAIRED C ONNECTOR TERMINALS, DOWNLOADED SOFTWARE CLEARED CODES AND CO NFIRMED REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3656 /231212B/35962068	YV1CZ592851 [REDACTED]	8/26/2005	9555	3656/JAFFARIAN VOLVO-TOYOTA
MakeModelYear	RepairLocation			
VOVLOXC902005	600 RIVER STREET,HAVERHILL,MA 01830			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
978-372-8551	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#70352=9784759309@19340...CUSTOMER STATES MESSAGE BOARD, DIR ECTIONALS AND WIPERS NOT WORKING...CODES CEM DD40,DD41,DD50, DD51..FAILURE TO CEM..EXTENSIVE DIAG WITH ERIC VOLVO FIELD R EP..REPLACE CEM PER ERIC REPLACED CENTRAL CONTROL UNIT..CLEA RED CODES..PERFORMED DOWNLOAD...TEST DROVE..PERFORMING AS DESIGNED...DIAG TIME AUTHORIZED BY VOLVO DSM #70352=9784759309@19340 CUSTOMER STATES MESSAGE BOARD, DIRECTIONALS AND WIPERS ARE NOT WORKING...				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3656 /238796B/36358192	YV1CZ911051 [REDACTED]	1/3/2006	22271	3656/JAFFARIAN VOLVO-TOYOTA
MakeModelYear	RepairLocation			
VOVLOXC902005	600 RIVER STREET,HAVERHILL,MA 01830			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
978-372-8551	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#72012=9786836837@40805...CUSTOMER STATES BLINKERS NOT WORK MESSAGE TO CHECK STOP LIGHTS IS ON...CONFIRMED..MULTIPLE COD ES FOR CEM,ECM,CCM AND DDM..TRACED FAILURE TO NO COMMUNICATI ON FROM CEM MODULE.. INSTALLED NEW CEM AND PROGRAMMED VEHICL E TO NEW CEM CLEARED CODES..TEST DROVE..NO FURTHER CODES...				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3656 /239489A/36581919	YV1CM592451 [REDACTED]	1/23/2006	7889	3656/JAFFARIAN VOLVO-TOYOTA
MakeModelYear	RepairLocation			
VOVLOXC902005	600 RIVER STREET,HAVERHILL,MA 01830			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
978-372-8551	28403	Engine control module (ECM) replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#72013=6174847515@66733...CUSTOMER STATES "STOP" LIGHT AND MESSAGE CAME ON...TRACED FAULT TO WATER LEAK IN THE CEM HIGH SPEED NETWORK...MULTIPLE SHORTS AND CORROSION IN CEM CONNECTOR AND HARNESS UNDER DRIVERS WIPER AREA.. REPLACED CEM BOX AND CEM HARNESS..SEALED LEAK..LOADED SOFT WARE TO NEW CEM BOX..TEST DROVE..EFFECTIVE REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3656 /295412A/40666599	YV1CZ59H341 [REDACTED]	8/18/2008	55265	3656/JAFFARIAN VOLVO-TOYOTA
MakeModelYear	RepairLocation			
VOVLOXC902004	600 RIVER STREET,HAVERHILL,MA 01830			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
978-372-8551	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh e let all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES CAR DIED WHILE DRIVING, TOWED IN . FAULT TRAC E & ROADTETED NO CODE PRESENT DETERMINED CEM FAULTY REPLACED SEM & RELOAD NECC RELATED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3662 /152758A/34464446	YV1CZ91H541 [REDACTED]	1/8/2005	5580	3662/LEE IMPORTED CARS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	962 WORCESTER RD,WELLESLEY,MA 02181			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49812=7817721833@46754 CUST STATES FRONT WIPERS ARE NOT WOR KING FUSE IS OK AND37206 .80 37264 .50 27262 .20 36004 .30 8 4304 0.0 37219 3.60 FOUND DTC'S AND ERASED.FOUND CORROSION AND BROKEN TERMINAL IN CEM,REMOVED EACH TERMINAL OF HOUSING, CLEANED.REPLACED WILL SUBMIT SEPARATE CLAIM FOR SUBLET AUTHORIZATION 120AGJ				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3662 /178259D/37210385	YV1CZ852351 [REDACTED]	6/5/2006	18027	3662/LEE IMPORTED CARS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	962 WORCESTER RD,WELLESLEY,MA 02181			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37349	Harness engine comp/dashboard repair		CP
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42780=5087850590@44156 CUSTOMER STATES GOT ABS AND BRAKE FA ILURE MESSAGE ON DASH37349 10.40 CP CHECK FOR CODES - SEVERA L CODES - CHECK FOR NO START AND LIG HT WILL NOT SHUT OFF - FOUND WATER IN CEM CONNECTOR -				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3662 /183181A/37830773	YV1CZ91H041 [REDACTED]	9/15/2006	34476	3662/LEE IMPORTED CARS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	962 WORCESTER RD,WELLESLEY,MA 02181			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49812=5086580356@20376 CUSTOMER STATES THAT EVERYTHING GOT BLACK THE SRS AIRBAG37206 .80 37349 6.70 VERIFIED COMPLAINT - CEM HAS WATER DAMAGE - VERIFIED WATER DAMAGE COMING IN FROM CABIN ENGINE HARNESS - NO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3662 /189651A/38627028	YV4CZ592061 [REDACTED]	2/26/2007	11976	3662/LEE IMPORTED CARS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	962 WORCESTER RD,WELLESLEY,MA 02181			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42780=5086477282@20376 CUSTOMER STATES WAS GETTING BRAKE FAILURE MESSAGE37206 1.0 37268 1.0 36001 .20 36002 .10 SEE ATTACHED SHEET FOR ALL FAULT CODES - FOUND CEM FULL OF WATER - REPLACED CEM PERFORMED RELOAD AND SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3662 /217109A/41367938	YV1CZ59H841 [REDACTED]	6/29/2009	72762	3662/LEE IMPORTED CARS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	962 WORCESTER RD,WELLESLEY,MA 02181			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges During	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES STILL HAVING TROUBLE - DASH IS SHUTTING DOWN CAR IS BUCKING AND HESITATING - ALWAYS HAPPENS ON HIGHWAY 37 206 .80 37268 1.0 37261 .10 36004 .30 FOUND CODES CEM 1D08 1A03 - DIAGNOSED TO AND REPLACED CEM - CLEARED CODES AND ROAD TESTED CHECK FOR CODES CEM 1D08 INTERNAL FAULT CEM - REPLACED VERIFIED CORRECTION 8/80 WARRANTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 / 15020A/41054829	YV1CZ59215 [REDACTED]	2/5/2009	23243	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	614 NORTH AVENUE,Wakefield,MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	9S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
USB unit Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES HORN INOP, WE REPAIRED HORN LAST TIME IN -HORN WENT OFF ON ITS OWN FOR 1/2 HOUR, THEN STOPPED1 FAULT CODES STORED REPLACED HORNS, HORNS STILL STAYED ON CONTINUED DIAG FOUND CORROSION ON CEM HARNESS AND CEM MODULE,REPLACED HARNESS AND CEM MODULE,NOW WORKING NORMALLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 / 20067A/41246189	YV4CN592961 [REDACTED]	5/11/2009	36883	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	614 NORTH AVENUE,Wakefield,MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37309	Cable harness engine repair	9S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
USB unit Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES W/SHEILD WIPERS ARE INOPCEM8F25 RELAY WIPER SIGN AL TOO LOW REPLACED CEM UNIT FOUND CONNECTOR AT TOP HAS CORR OSION ONE PIN BROKEN OFF,SEVERAL CODES STORED AFTER CEM REPL ACED REPLACED ENGINE WIRING HARNESS DUE TO CORROSION & PERFO RMED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 / 63832A/38846415	YV1CM592351 [REDACTED]	4/13/2007	41200	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	614 NORTH AVENUE,Wakefield,MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#127=9785252318@124 CUST STTS VEHICLE LOSES ALL POWER STARTS TO SHUT DOWN)AND STALLS,HAS HAPPENED 3 TIMES IN 2 DAYS BATT ERY HAS BAD CELL TEST CODE 3FOC4E37,REPLACED BATTERY FAULT C ODES FOR CEM COMMUNICATION,BRAKE LIGHTS ARE STAYING ON,REPLA CED CEM AND COWL COVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 / 67071A/39076368	YV1CZ59H241 [REDACTED]	5/30/2007	38660	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	614 NORTH AVENUE,Wakefield,MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	9S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
USB unit Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#146=6173821807@101 CUST STTS VEHICLE HAS NO ELEC POWER WARN ING LIGHTS ARE ON CHECK AND REPORTINTERMITTENT FAULT TO CENT RAL MODULE CEM-1D08 CONTROL MODULE CODES.SEE ATTACHED SHEET S.NEEDS CEM TO START.REPLACED CEM,TESTED AND DOWNLOADED CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 / 67530A/39164893	YV1CZ59H531 [REDACTED]	6/5/2007	49740	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	614 NORTH AVENUE,Wakefield,MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7900=5083883960@126 CUST STTS GAUGES INOP AT TIMES SENSOR I NDICATOR READ SERVICE NEEDED.ALL DASHBOARDFAULTY UEM FOUND SEVERAL CODES.SPKOKE WITH TECHLINE.CHECKED DIM CONNECTOR FOR CORROSION.FOUND OK.REPLACED AND RELOADED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 / 93636A/40563911	YV1CZ91HX41 [REDACTED]	7/18/2008	67858	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	614 NORTH AVENUE, Wakefield, MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	9S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
USB unit Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES HAS LIGHT WARNING COME ON AND 1/2 OF BODY LIGHTS GO OUT CHECK AND REPORT HIGH BEAMS CUT OUT AND COME VERIFIED CUSTOMERS CONCERN TRACED FAULT TO FAILED CEM REMOVED AND REPLACED CEM AND PERFORMED RELOAD KEY HAD TO BE RE-PROGRAMMED IN ORDER TO WORK CUSTOMER WILL NEED TO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 / 94072A/40568452	YV1CZ911751 [REDACTED]	7/25/2008	32698	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	614 NORTH AVENUE, Wakefield, MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	9S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
USB unit Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THAT BULB IN LEFT HEADLIGHT WILL NOT SHUT OFF. CEM 8F18 STORED, PERFORMED UPGRADES BUT FAULT STILL PRESENT. REPLACED CEM & PERFORMED DOWNLOAD & RETESTED OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 /426685A/35982138	YV1CZ85265 [REDACTED]	10/8/2005	3405	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	614 NORTH AVENUE, Wakefield, MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#214=9787623108@39 CUST STATES ALL WARNING LIGHTS ARE ON, NO ELECTRICAL ITEMS WORKING LIKE: AC CINTROLS, WIPERS, RADIO, DVD, & NOT STARTING, HAVE TO TRY IT 4-5 TIMES BEFORE IT WILL EVEN CRANK, VERIFIED CODES IN CENTRAL LOCKING MODULE, TRIED TO RELOAD CEM, LEM, FAILED PER TECH HOTLINE INSTALLED NEW CE M & RELOADED CEM E000 DF13 CAN-H 1A5F 1A05 1A09 1A06 UEM0004				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 /428347B/36010579	YV1CZ59215 [REDACTED]	10/24/2005	13900	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	614 NORTH AVENUE, Wakefield, MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WIPERS INOP FRT WIPERTS QUIT WORKING WASHERS OK REAR WIPER O KRELATED TO JOB 2 AS WELL. FOUND INTERMITTENT OPEN CIRCIUT A T JUNCTION UNDER FUSE PANEL. REPLACED FUSE BOX AND BRACKET. FOUND GROUND CIRCUIT TO CEM OPEN, CEM CORRODED AT CONNECTOR AND WIRING TO WIPERS. REPLACED AND SPLICED NEW SECTION OF				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 /438526A/36485420	YV1CZ592551 [REDACTED]	2/2/2006	20097	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	614 NORTH AVENUE, Wakefield, MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	AB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#489=9789531635@101 CUST STTS VEH ENG QUILS WHILE DRIVING NO CRANK NO START TEST NO DTC'S COUND NOT VERIFY CALLED TECH H OTLINE ADVISED TO REPLACE CEM #30728539 RETEST ALL OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 /439004A/36542121	YV1CZ59H241 [REDACTED]	2/8/2006	11737	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	614 NORTH AVENUE, Wakefield, MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#170=6177249553@124 CUST STTS ALL INT POWER CUTS OFF LIGHTS (RADIO, CLIMATE CONTROL PANEL LIGHTS) & DASH BULBS COULD NOT DUPLICATE COMPLAINT. CHECKED FOR CODES. FOUND MULTIPLE CEM C ODES FOR COMMUNICATION WITH VARIOUS MODULES PERFORMED A TOTA L CAN RELOAD, RELOAD FAILED. CEM CRASHED INSTALLED NEW CEM, COULD NOT COMMUNICATE WITH CEM. RELOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3677 /457655A/37710833	YV1CZ852751 [REDACTED]	8/28/2006	9737	3677/128 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	614 NORTH AVENUE, Wakefield, MA 01880			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#170=7814426384@126 CUST STTS ALL DAS HLIGHTS WENT CRAZY LIG HTS ON DASH ILLUMINATED. SEE BELOW LINESBELOW LINES 1-7 ALL RELATED TO WET CEM & WIRE HARNESS. TNN 37-35. FOUND CEM WET & ALL CORRODED. INSTALLED & RELOADED CEM. INSPECTED ALL WIRI NG THAT WAS WET, ALL OK, ROAD TESTED OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 / 75139A/35821780	YV1CZ91H541 [REDACTED]	8/5/2005	15231	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	307-311 HIGHLAND AVE, SALEM, MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20531=9784740500@0075. CUST STATES GAS DOOR, GAUGE,+ DASH LIGHTS INOP INTERMITTENT- LY. CODES CEM-1A51,1C02,1A52,1A64,1A5A,+ BCM-0094 SET. FOUND 5 RELAYS IN CEM OVERHEATED + FUSE BURNT. CHECK FOR CAN-BUS INTERFERANCE, WIRING OK, CEM SETTING INTERMITTENT RANDOM CODES. TECH REP ERIC BASGAARD STATES REPLACE CEM. R+R CEM CORRECTED CLAIM WITH AUTORIZATION GIVEN.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 / 75372A/35672880	YV1CZ592151 [REDACTED]	8/15/2005	5913	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	307-311 HIGHLAND AVE,SALEM,MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20338=9788879972@32389. CUST STATES @ TIMES THERE IS NO SPEEDO, GAUGES, COMPLETE DASH IS OUT, RESTARTING MAY GET IT TO WORK. CHECKED OUT, FOUND CODES CEM-DD21,DD30,1C06,1C08,DF05,E001,1A56,1A5A,3F02 1A52,+ 1A53. FAULT TRACED PER BOB @ TECH HOTLINE, CHECK TOP CONNECTOR ON CEM. NO CORROSION, HOTLINE RELEASED CEM. R+R				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 / 82360A/37045421	YV1CZ85295 [REDACTED]	5/17/2006	12970	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	307-311 HIGHLAND AVE,SALEM,MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46688=9785351183@67991 MULTIPLE ELECTRICAL PROBLEMS AND MANY CODES SET. TRACED TO CORROSION ON GREY AND BLUE CONNECTORS FOR CEM REPLACED CEM W/ SOFTWARE, REPAIRED CORRODED CONNECTORS AND ADDED NON CORROSIVE GREASE, SEALED COVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 / 90876A/38918729	YV1CM59H24 [REDACTED]	5/9/2007	32965	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	307-311 HIGHLAND AVE,SALEM,MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Radio Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20531=7815984228@11440 ALL INTERIOR ELECTRONICS INOP AND SETTING 15 PAGES OF CODES TRACED CODE CEM1D08 TO CEM INTERNAL ISSUE. REPLACED CEM W/ SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 / 96823A/40152641	YV1CZ91165 [REDACTED]	3/5/2008	57422	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	307-311 HIGHLAND AVE,SALEM,MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKELIGHTS SPORADICALLY STUCK ON. VEHICLE HAS MISC COMMUNIC ATION CODES STORED ONLY. DIAGNOSTIC TIME TO TRACE TO CORRODE D CONNECTOR IN CEM AND HARNESS CONNECTIONS. REPLACED CEM WIT H SOFTWARE AND CLEANED CONNECTIONS IN HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 /100417A/40749137	YV4CZ592161 [REDACTED]	9/11/2008	16761	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	307-311 HIGHLAND AVE,SALEM,MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	TM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Front seat Power seat adjustme nt/folding	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
RHF SEAT NO MOVEMENT. TRACE TO CORRODED CONNECTIONS ON CEM. REPLACED CEM, CLEANING FEMALE CONNECTORS, RELOAD SOFTWARE, OPERATION RESTORED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 /101813A/40923377	YV4CZ592161 [REDACTED]	12/1/2008	17890	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	307-311 HIGHLAND AVE,SALEM,MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
AFTER CARWASH ANTI SKID LIGHT CAME ON AND BUZZ UNDER DASH. WATER CLEARLY IN CEM. REPLACED CEM AND UPDATED WIRING COVERS PER 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3687 /102734A/41093678	YV1CZ592851 [REDACTED]	1/29/2009	79884	3687/STUTZ VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	307-311 HIGHLAND AVE,SALEM,MA 01970			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
VEHICLE IN LIMP HOME MODE - ALL WARNING LIGHTS ON - NETWORK CAN'T BE READ. REPLACED CEM. GOODWILL PART ONLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3689 /114999A/37966612	YV1CM592151 [REDACTED]	10/11/2006	44161	3689/TRANS ATLANTIC MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	25 FALMOUTH ROAD,HYANNIS,MA 02601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start Engine does not start	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES NO START CONDITION, NOT EVEN A CLICK. HAD SO FTWARE DOWNLOAD PERFORMED, CAR STUCK IN PROGRAMMING MODE,PER FORMED DIAGNOSTIC TESTS. FOUND MOISTURE INSIDE CENTRAL ELECT RONIC MODULE. CHECKED WIRING HARNESS TERMINALS - NO REPLACED CENTRAL ELECTONIC MODULE PER TECH NOTE 37-35 #438 =5082241474@215				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3689 /115890A/38050209	YV1CM59H84 [REDACTED]	11/6/2006	23533	3689/TRANS ATLANTIC MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	25 FALMOUTH ROAD, HYANNIS, MA 02601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal do not	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES TURN SIGNALS BLINKING RAPIDLY, THEN NOTICED NO BLINKERS ILLUMINATING ON OUTSIDE OF CAR ALTHOUGH THEYDIAG NOSTICS SHOWED OPEN CIRCUIT IN CENTRAL ELECTRONIC MODULE REP LACED CENTRAL ELECTRONIC MODULE 8F03,8F12,1A53,				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3689 /133997A/40519214	YV1CZ91H941 [REDACTED]	7/3/2008	79476	3689/TRANS ATLANTIC MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	25 FALMOUTH ROAD, HYANNIS, MA 02601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not wor	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES AFTER DRIVING AN EXTENDED PERIOD ALL DASH LI GHTS AND FUNCTIONS EXCEPT FUEL AND HEADLIGHTS BECAME INOP. DI AGNOSTICS FOUND CODES CEM-8F52 AND ID08. FOUND CENTRAL ELECT RONIC MODULE TO HAVE OPEN CIRCUIT REPLACED AND RELOADED CENT RAL ELECTRONIC MODULE PER EMISSIONS WARRANTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3689 /137473A/40799677	YV1CM592151 [REDACTED]	10/21/2008	75886	3689/TRANS ATLANTIC MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	25 FALMOUTH ROAD, HYANNIS, MA 02601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES ENGINE STALLED WHILE DRIVING, HAD NO HEADLAMPS OR DASHLAMPS. CHECK ENGINE LIGHT ON NOW PERFORMED DIAGNOSTIC TESTS, FOUND OPEN CIRCUIT IN CENTRAL ELECTRICAL MODULE. REPLACED CENTRAL ELECTRICAL MODULE. TRANS ATLANTIC SERVICE DEPARTMENT GOODWILL ON PART. CUSTOMER PAYS FOR LABOR AUTH# DP1023				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3689 /139550A/41003202	YV1CZ59265 [REDACTED]	1/19/2009	66152	3689/TRANS ATLANTIC MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	25 FALMOUTH ROAD, HYANNIS, MA 02601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure when	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES ENGINE STALLED AND WARNING LIGHTS ON AND SHIFTING ERRATICALLY. VERIFIED SYMPTOMS. REMOVED COWL COVER AND WIPER MOTOR TO CHECK UPPER CEM CONNECTORS. FOUND CORROSION ON CONNECTORS. REPLACED AND RELOADED CEM. REPLACED FRT WIRING HARNESS AND CEM COVER. CUST PAY LABOR. PARTS COVERED UNDER TRANSATLANTIC MOTORS SERVICE DEPT GOODWILL. AUTH# DP3K47				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /297687A/34509132	YV1CZ592X51 [REDACTED]	1/3/2005	375	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43070=7818293000@30210 SALES ST. LOW BEAM LIGHT IS ON SYSTE M TS. W/VADIS NO DTC' CK GROUNDS & CONN, PERFORMEDRELOAD TO CEM DID NOT HELP, REPL. HEAD LT. ASSEMBLY DID & NO CHANGE, C ALLED T/LINE RECOMMEND REPL C.E.M. REPLACED C.E.M. DID CORRE CT PROBLEM. #43070=7818293000@30210 SALES ST. LWO BEAM LIGHT IS ON. SYS TEM TST. W/VADIS NO DTC'S CK GROUNDS & CONN. PERF. RELOAD TO CEM DID NOT HELP REPL. HEADLIGHT ASSEMBLY STILL NO CHANGE CALLED T/LINE TOLD TO REPL C.E.M. NOW WORKING PROPERLY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /317199A/35590554	YV1CZ592251 [REDACTED]	7/30/2005	2377	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43070 =6172360155@22460 ALL DASH READINGS FAILEDCODES 1A54, 1A55, 1A56, FAULTY CEM REPLACED CEM & ROAD TEST GOOD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /344067A/37196932	YV1CZ592151 [REDACTED]	6/8/2006	15679	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51946 =6174794237@10895 CUSTOMER STATES CAR WOULD NOT START , NO CRANK, RADIO ANDTECH FOUND CONNECTOR AT TOP OF CEM CORR ODED TECH UPDATED COWL COVER AND REPLACED 12 PIAS IN TERMIN AL AND REPLACED CEM AND DOWN LOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /345564A/37291293	YV1CZ592451 [REDACTED]	6/26/2006	18837	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43070 =7817063287@47489 DASH WARNING LIGHTS CAME ON WIPERS WOULD NOT SHUT OFF, BATTERY PROBABLY DEAD NOWREPLACE FAULTY CEM AND HARNESS ASSEMBLY COMPLETE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /345927A/37291311	YV4CZ592261 [REDACTED]	6/28/2006	69	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902006	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43070 =7818293000@22460 STARTS AND STALLS RIGHT OUTHOOKED U P COMPUTER WILL NOT COMMUNCAT WITH CEM CALLED TECH HOTLINE BAD CEM SEAT REMOVED AND REPLACED CEM RELOADED CAR DROVE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /348268A/37506685	YV1CZ592651 [REDACTED]	7/25/2006	22437	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78547 =6174750500@10895 TOWED IN CHECK ENGINE LIGHT ON ENGI NE SERVICE REQUIRED WARRINGHOOKEDUP COMPUTER SET MULTI CODES TRACED AND DIAG FOUND WATER GETTING INTO CEM COVER . ORDERD AND REPLACED RESEALED AREA WET VAC AND DRIED FLOOR OUT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /356525A/38164541	YV1CZ592651 [REDACTED]	10/23/2006	44137	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	59301	Brake control module (BCM) replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51946 =7815856535@30210 C/S BRAKE LIGHTS STAY ON /TECH FOUN D NET NOTE 37-35 CORRODED HARNESS ECM 28464 / 59388 / 59381 / 59384 REPLACED HARNESS AND ELECTRONICS BOX AND UPGRADE 372 66 / 37268 / 37264 / 37265 BCM 59358 / 59351				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /362756A/38417530	YV1CZ91H641 [REDACTED]	1/8/2007	62271	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902004	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33534 =7818341992@10895 C/S INSTRUMENT PANEL GOES BLANK / L /F WINDOW INNOP1 REPLACE FAULTY CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /363905A/38465028	YV1CZ911151 [REDACTED]	1/19/2007	19541	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78547 =7819340045@10895 CUSTOMER STATES MARKER LIGHTS ON AL L THE TIME BATTERY DEADTECH CONECTED TO VIDA PULLED CODES RE SET CODES CAR WOILD NOT START TECH FOUND FAULTY CEM TECH REP ALCED CEM CAR WON'T START. VIDA, CEM-1A06, CEM-1A5E, CEM-1A64, NO COMMUNICATION. REPLACED CEM HAD WATER INTRUSION UPDATE HARNESS W/BOOT AND NEW LID.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /370265A/38819049	YV1CZ592151 [REDACTED]	4/5/2007	25285	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51946 =6174794237@13507 C/S IMOBILIZER LAMP ON / NO START / TOW INHOOKED UP COMPUTER CAR SET 32 FAULT CODES DIAG CEM DA MAGED DUE TO WATER INTRUSION . REPLACED CEM AND DAMAGED WIRI NG HARNESS TECH NOTE 37 25				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /382983A/39520974	YV1CZ59HX41 [REDACTED]	9/4/2007	41410	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902004	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh eet all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33534 =7813836122@35542 CUSTOMER STATES CK CAR DIED WHILE D RIVINGCEM-1D08, PDM-0025, BCM-0094, ECM-928C REPLACED FAULT Y CEM ASSEMBLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3691 /397651A/40271260	YV1CZ852551 [REDACTED]	3/20/2008	20280	3691/*****TERMINATED SOUTH SHORE IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MA 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33534 =7818379330@30210 CHECK HEADLIGHT OUT VIDA CEM-8A21, 8F12, 8F18 TRACED WIRING TO HD/LIGHTAT PIN #2 AND NO POWER. REPLACE FAULTY CEM, ALSO COMPLETED TNN 37-35 REPROGRAMMED C EM, PROGRAMMED CUSTOMER KEY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3692 / 12512A/41493223	YV1CZ911951 [REDACTED]	8/13/2009	58502	3692/VOLVO VILLAGE OF NORWELL
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET, NORWELL, MASSACHUSETTS 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
781-829-3100	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES CK DASH ALL LIT UP, CAR HESITATES, HARD TO START IN AM. CHECKED FOR CODES, CEM 1D08 STORED, CORROSION ON CEM BOARD, REPLACED AND RELOAD CEM COMPLETE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3692 / 13491A/41549231	YV1CZ91H941 [REDACTED]	9/21/2009	94589	3692/VOLVO VILLAGE OF NORWELL
MakeModelYear	RepairLocation			
VOVLOXC902004	75 POND STREET, NORWELL, MASSACHUSETTS 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
781-829-3100	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CS BATTERY DIED HAD CAR JUMPED STARTED NOW THE LIGHT ARE ALL ON ON DASH AND BUZZER WAS ABLE TO ACTIVATE WINDOWS THROUGH VIDA NOT WITH DDM OR PDM REMOVED CEM CHECKED FOR CORROSION @ WIRING NOT FOUND NO DIAG AND REPLACE DEFECTIVE CEM AND PERFORMED SW DOWNLOAD ROAD TEST CAR ALL SET AT THIS TIME NO CODES PRESENT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3692 / 17161A/41879624	YV1CZ592451 [REDACTED]	2/25/2010	91730	3692/VOLVO VILLAGE OF NORWELL
MakeModelYear	RepairLocation			
VOVLOXC902005	75 POND STREET,NORWELL,MASSACHUSETTS 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
781-829-3100	37206	Control module / relay box passenger	1C	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Administrative and Factory sche duled mai	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
PER CONVERSATION EITH ARTHUR GOODWILL CEM PART ONLY 3/2/10 F OUND WATER INTRUSION INSIDE CEM CAUSING SHORTED CEM OP#37206 CSC BF				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3692 / 18366A/41964807	YV1CZ59H141 [REDACTED]	4/20/2010	65236	3692/VOLVO VILLAGE OF NORWELL
MakeModelYear	RepairLocation			
VOVLOXC902004	75 POND STREET,NORWELL,MASSACHUSETTS 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
781-829-3100	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not wor	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#450=7818751111@324 CS DASH LIGHTS ARE INOPCAR WAS IN A LIMP MODE DUE TO A CAN NETWORK DISTURBANCE FOUND MULTIPLE DTC IN VEHICLE (SEE PAPER)CEM 1D07,CEM-1A21, REPLACE NEW CEM AS FA ILED PART PERFORM RE-LOAD RESULTS OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3692 / 18366B/41964808	YV1CZ59H141 [REDACTED]	4/20/2010	65236	3692/VOLVO VILLAGE OF NORWELL
MakeModelYear	RepairLocation			
VOVLOXC902004	75 POND STREET,NORWELL,MASSACHUSETTS 02061			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
781-829-3100	37206	Control module / relay box passenger	AK	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges Unsure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ENGINE HAVING A DRIVEABILITY CONCERN LACK OF POWER AND ACCELERATION CONDITIONS PART WARRENTY FOR CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3706 /100108A/33930013	YV1CZ59H341 [REDACTED]	9/23/2004	14554	3706/BEST MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	1500 UNIVERSITY AVE,ROCHESTER,NY 14610			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42058-5855863309@42310WHEN KEY REMOVED,ELECTRONIC STAY ON AND WON'T RESTART ENGINE FOR SEVERAL HOURS CODE BCM 0094, CO MMUNICATION LOSS AT CENTRAL ELECTRONIC CONTROL MODULE. TESTE D AND REPLACED FAULTY MODULE,CLEARED CODES AND TEST DROVE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3706 /126027A/38582895	YV1CZ911451 [REDACTED]	1/29/2007	20088	3706/BEST MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	1500 UNIVERSITY AVE,ROCHESTER,NY 14610			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58121@16117 CUST STATES VEHICLE WONT START,BRAKE LIGHTS ARE STAYING ON. WATER INTRUSION AT CEM AND HARNESS PERFORMED TECH-NET NOTE 37-35 TO CORRECT, REPLACED CEM AND HARNESS RELOADED CEM SOFTWARE AND RETESTED- ALL OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3706 /140897A/40644845	YV1CZ91H041 [REDACTED]	8/25/2008	98444	3706/BEST MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	1500 UNIVERSITY AVE,ROCHESTER,NY 14610			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#104370=3155686855@46018 CUST STATES BRAKE WARNING MESSAGE DISPLAYED,ALL ELECTRICAL AND DASH INOP. DIAGNOSTIC TESTED FOUND FAULTY CEM, INSTALLED NEW CEM -TESTED OK NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3706 /147426A/41340768	YV4CM592661 [REDACTED]	6/18/2009	30162	3706/BEST MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902006	1500 UNIVERSITY AVE,ROCHESTER,NY 14610			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly lit	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17032=5853850999@17308 CUST STATES BRAKE LIGHTS STAY ON HARNNESS BADLY CORRODED AT CEM, RAN DIAG FOR SET CODES, FAULT TRACED TO EXCESSIVE CORROSION AT CEM AND HARNNESS CONNECTION, SPOKE WITH TECH ASSIST REPLACED HARNNESS AND CEM NOW OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3709 /287585A/34732295	YV1CZ911X51 [REDACTED]	2/16/2005		3709/*****TERMINATED JIM CULLIGAN INC
MakeModelYear	RepairLocation			
VOVLOXC902005	8129 MAIN STREET,WILLIAMSVILLE,NY 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21965 BRAKE LIGHT STAYS ON;LEFT FT FLOOR FULL OF WATER; COWL WIRING HARNNESS FROZEN UNDER COVER;WATER LEAKAGE;CODES CEM 1A05,1A06E;LEAKAGE INTO COWL WIRING HARNNESS/CEM/ CEM COVER B EHING LEFT SIDE DASH AND FLOOR PAN;REPLACED CEM; SEALED HOUSING;HARNNESS NOT REPLACED DUE TO VOLVO UNABLE TO DELIVER BEFORE VEHICLE WAS DELIVERED TO ANOTHER DEALER; HOLDING FOR REVIEW WITH AMM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3709 /310399A/36372896	YV1CZ852451 [REDACTED]	1/2/2006	7	3709/*****TERMINATED JIM CULLIGAN INC
MakeModelYear	RepairLocation			
VOVLOXC902005	8129 MAIN STREET, WILLIAMSVILLE, NY 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21965 BATTERY DEAD;WIPERS STAY ON WITH KEY OFF;BRAKE LIGHTS STAY ON;NO COMMUNICATION;NO CODES, FOUND WATER IN CEM REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3709 /311406A/36503014	YV4CM592461 [REDACTED]	1/17/2006	60	3709/*****TERMINATED JIM CULLIGAN INC
MakeModelYear	RepairLocation			
VOVLOXC902006	8129 MAIN STREET, WILLIAMSVILLE, NY 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21965 REMOTES,WIPERS INOP;SRS LIGHT ON ANTI SKID LIGHT ON;D ASH AND CLIMATE LIGHTS STAY ON;CODES CEM8F43,8F25,8F20,8F2E, 1A09,1A04,1A5E,8F2D,8F2E,UEM0057,0056,SAS0018,SRS00E5,CCM006 2;CLEARED OUT DTCS WITH DOWNLOAD;8F43,CEM 8F29 RETURNED;FT A ND REAR WIPERS INOP;NO FUSE AT REAR WIPER;NO FUSE FT H.LIGHT S WASHERS;CALLED TECH LINE-FAULTY CEM;REP CEM;				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3709 /323254A/37671592	YV1CZ592351 [REDACTED]	8/3/2006	13418	3709/*****TERMINATED JIM CULLIGAN INC
MakeModelYear	RepairLocation			
VOVLOXC902005	8129 MAIN STREET, WILLIAMSVILLE, NY 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15569=7168832484@18957 WIPER/ELECTRICAL INOP;CK FOR CODES CCM-0060..0062.0061..CEM 3F83..SAS-E000..SAS0018;LOCATED WATER INTRUSION INTO CEM AND WIRING HARNESS. REPLACED WIRING HARNESS....AND CEM.....PERFORMED DOWNLOAD CLEARED ALL CODES.. ...ROADTESTED.....CLEANED.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3709 /328183A/38096985	YV1CZ911651 [REDACTED]	10/26/2006	43712	3709/*****TERMINATED JIM CULLIGAN INC
MakeModelYear	RepairLocation			
VOVLOXC902005	8129 MAIN STREET, WILLIAMSVILLE, NY 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49317=7167457390@52469 BATTERY DEAD;NO START;WILL NOT JUMP; CAR WILL NOT COMMUNICATE;INSPECT ALL CABLES;CEM INOP; HARNESS CORROSION REPLACED CEM/WIRING HARNESS PER TECH NET NOTE..37-35 CHECKED CODES....ROADTEST OK.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3709 /350371A/39746390	YV1CZ911851	11/2/2007	53979	3709/*****TERMINATED JIM CULLIGAN INC
MakeModelYear	RepairLocation			
VOVLOXC902005	8129 MAIN STREET, WILLIAMSVILLE, NY 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37205	Main fuse in engine compartment replace	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15569=7165922074@18957 NO POWER;CEM AND WIRING HARNESS GOT WET/WIRES CORRODED.....WATER INTRUSION DUE TO ENTRANCE IN PLENUM/CEM HARNESS CORROSION ON TERMIAL ALS.... REPLACED CEM AND WIRING HARNESS PER TECH-37-37				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3709 /356744A/40214757	YV1CM592X51	3/6/2008	44406	3709/*****TERMINATED JIM CULLIGAN INC
MakeModelYear	RepairLocation			
VOVLOXC902005	8129 MAIN STREET, WILLIAMSVILLE, NY 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49317.BRAKE LIGHTS STAYED ON.CHECK FOR WET CEM BATTERY WENT DEAD....WATER INTRUSION THRU CEM COVER...RUINED WIRING HARNESS/RUINED CEM.....MULTIPLE CODES PRESENT DUE TO INTRUSION... REPLACED CEM/ENGINE WIRING HARNESS/CLEARED CODES/CHARGED BATTERY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3710 /800708B/41259516	YV1CZ852651	4/3/2009	69513	3710/NORTHTOWN VOLVO OF BUFFALO
MakeModelYear	RepairLocation			
VOVLOXC902005	8129 MAIN STREET, WILLIAMSVILLE, NEW YORK 14231			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
716-633-4000	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#810=7166886320@811 CK ENG LIGHT ON;ALL WARNING LAMPS ON; MULTIPLE CODES;WATER INTRUSION IN CEM PER SB 37-35;REPLACE HARNESS AND CEM-DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3718 /166004A/33337322	YV1CZ91H141	5/27/2004	30465	3718/ALAN BYER AUTO SALES INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1230 WEST GENESEE, SYRACUSE, NY 13204			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37208	Fuse rear electronic module (REM)	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#074=3158414638@080 CAR TOWED IN QUIT ..ALL DAS LIGHTS CAME ON...CAR RESTARTED CAR.. THEN CAR STALLED..ALSO SRS LIGHT IS ON...CEM MOD DEFECTIVE ..REPL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3718 /178561A/35544164	YV1CZ592551 [REDACTED]	6/29/2005	10480	3718/ALAN BYER AUTO SALES INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1230 WEST GENESEE,SYRACUSE,NY 13204			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36316	Rear window washer motor, replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51937=3156554404@042 REAR WASHER NW...INSTALL CEM AS PER VOVLO...REAR WASHER STILL NW...FAULT TRACE WIRING AND COPNNECTION SWITCH ABD WASHER MOTOR..FOUND WASHER MOTOR NW REPL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3718 /199683A/39263965	YV1CZ592X51 [REDACTED]	5/9/2007	33743	3718/ALAN BYER AUTO SALES INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1230 WEST GENESEE,SYRACUSE,NY 13204			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46120=9147938161@020 CK WIPER OPERATION CUST STATES NW FOUND WIPER FUSE BLOWN REPL FUSE..THIS ONE BLEW ALSO.. FAULT TRACE PER VIDA REMOVE CEM FOUND CONNECTORS ON CEM CORRODED UNABLE TO REPAIR HARNESS REPL CEM AND CEM HARNESS THRU ENGINE COMPT. R/I DRIVERS SEAT TO GAIN ACCESS CLEANM CORROSI OUT OF CONNECTOR REINSTALL ALL OK NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3718 /204000A/39577770	YV1CZ59H741 [REDACTED]	9/24/2007	38322	3718/ALAN BYER AUTO SALES INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1230 WEST GENESEE,SYRACUSE,NY 13204			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51937=3157828130@019 CUST LOST ALL READING FROM INST CLUST CODE BCM 0097 CEM E001 20 OTHER VARIOUS CODES REPL CEM RELOAD SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3718 /219864A/41064818	YV1CZ59H041 [REDACTED]	2/18/2009	109246	3718/ALAN BYER AUTO SALES INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1230 WEST GENESEE,SYRACUSE,NY 13204			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4443=3156827642@019 SRS LIGHT ON PRINTED SHEET OF CODES OPEN CIRCUIT IN NETWORK CAUSING MODULES TO FAIL CALL HOTLINE LOW SIDE OF NETWORK COMM FAULTS IN ALL NODES HEADLIGHTS FLSH REPL CEM SAME COND R/I POWER SUPPLY TO TO ALL NODES IN LOW CAN SIDE LEAVE ICM POWERED RAN UNTIL IT ACTED UP TO VERIFY BAD NODE REPL RD TEST ALSO R/I CONTACT REEL TO CK OK NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3718 /220686A/41164040	YV1CZ59255 [REDACTED]	3/9/2009	46771	3718/ALAN BYER AUTO SALES INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1230 WEST GENESEE,SYRACUSE,NY 13204			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	39349	Complete radio sets with stereo	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
DEALER CAR BRAKES LIGHT STUCK ON DIAGNOSE CODES BCM 0091 0094 0010 0115 SAS 0016 FOUND WATER IN ENGINE HARNESS AND CEM REPL BOTH DL SW REPL HARNESS AS PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3744 /229449A/35793569	YV4CZ59256 [REDACTED]	9/7/2005	312	3744/*****TERMINATED KEELER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	351 NEW KARNER ROAD,NY 12205			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#788=5182379837@23608 DASH WENT BLANK AND THEN CAR WOULDN'T RESTART,CHECKED FOR CO DES-UEM 0057,0005,0080,CEM DD20,DD21,DD30, BCM 0115,0094, SR S DD10,ECM 0006, AFTER EXTENSIVE DIAG FOUND RAIN SENSOR WIRE S SHORTED TOGETHER AT CONNECTOR,REPAIRED CONNECTION AND REPL ACED FAILED CEM - RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3745 /273518A/41307918	YV4CM592461 [REDACTED]	6/11/2009	61770	3745/CAPITOL VOLVO OF ALBANY
MakeModelYear	RepairLocation			
VOVLOXC902006	347 NEW KARNER ROAD, COLONIE, NY 12205			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		EY
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
# 61174 10 #253=5186616092@23608 CUSTOMER STATES THE LIGHTS COME ON WHEN THE CAR IS OFF PERFORMED DIAGNOSTICS AND FOUND PROBLEM INTERNALLY IN CEM REPLACED CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3778 /171329C/38440962	YV1CZ911451 [REDACTED]	11/6/2006	29890	3778/SERAFINI NISSAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3101 VESTAL PARKWAY EAST, VESTAL, NY 13850			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
START-UP FAILED MESSAGE DISPLAYED-PREV.DIAGNOSED CEM CONNECT ION FULL OF CORROSION-REPLACE CEM AND MAIN ENGINE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3778 /196680A/40710166	YV1CZ592851	9/15/2008	50992	3778/SERAFINI NISSAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3101 VESTAL PARKWAY EAST,VESTAL,NY 13850			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
325=6077604996@16061 CK FOR FAULT CODES AND DIAGNOSE CEM-DF1 3,CEM-8D02,CEM-1A09,BCM-0115,BCM-0094,FOUND WATER IN CEM AND WIRE HARNESS,NEC TO REPLACE HARNESS AND CEM,CLEAR CODES AND CK OPERATION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3778 /205250A/41238777	YV1CZ592851	5/6/2009	56709	3778/SERAFINI NISSAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3101 VESTAL PARKWAY EAST,VESTAL,NY 13850			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	99246	Drain plug, A-post, 2 sides, adjustment	K3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Sun/moon/convertible roof Water leakage	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
325=6077604996@16061 CK FOR FAULT CODES,NO COMMUNICATION WIT H HI SIDE NETWORK,ALL NODES DOWN,GO TO BCM AND PERFORMPIN CH ECK WITH BREAKOUT BOX,TRACE TO CEM PROBLEM,FOUND WATER IN CE M DUE TO SUNROOF DRAIN HOSE LEAK,REPAIR LEAK,REPLACE CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/3900 /548493A/86000015	YV1CZ852051 [REDACTED]	2/3/2006	31000	3900/VOLVO WORKSHOP
MakeModelYear	RepairLocation			
VOVLOXC902005	1 VOLVO DRIVE,ROCKLEIGH,NJ 07647			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37219	Fusebox, cover	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
ALL DASH LIGHTS GO ON CEM FOUND TO BE BAD- CORROSION FOUND ON CONNECTOER TO CEM - BOTH CEM AND WIRING HARNESS REPLACED WITH NEW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4116 /230029A/35273823	YV1CN59H64 [REDACTED]	5/24/2005	12684	4116/BERGERON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3525 VETERANS BOULEVARD,METAIRIE,LA 70006			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54398-5048315971@49304 CUSTOMER STATES CAR KEEPS KILLING--W ONT START--CLICKING INTERNAL CEM FAULT-SPOKE W T.H.L RECOME NDED REPLACE CEM AFTER CAREFUL GROUND CHECKS				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/4116 /277433C/39043467	YV1CY592751 [REDACTED]	5/23/2007	29231	4116/BERGERON VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	3525 VETERANS BOULEVARD,METAIRIE,LA 70006			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37349	Harness engine comp/dashboard repair	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#73831=5044567464@57976 CHECK ENGINE LIGHT ON, ABS LIGHT ON, LEFTWATER GETTING INTO CEM MULTIPLE DTC'S CEM DF13,DF16,A16 2,1A5F,SRS 0221, 0034, REPLACED CEM AND DOWNLOADED REPAIRED WIRE HARNESS PER TNN 37-35				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/4124 /573285A/37790087	YV1CN59H14 [REDACTED]	8/14/2006	20240	4124/CENTURY VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902004	3800 UNIVERSITY DRIVE NW,HUNTSVILLE,AL 35816			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37206	Control module / relay box passenger	8M	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Other warning	30657629	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#74699=2562830738@66135 VEH TOWED IN-WNDSDH WIPERS TURNED ITSELF OFF & THE SEATBELT LT CAME ON EVENT THO SEATBELT WAS ON-ENG JMPD SEVERAL TIMES INTERMIT,A/B URGNT,ABS BRK FAIL MESS APPEARED-POP UNDR HOOD INTERNAL FAILURE IN CEM ELECTRONIC BOX RPLCD CEM-ELECTRONIC BOX & PERFORMED CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4124 /597659A/39344421	YV1CN592751 [REDACTED]	7/30/2007	19555	4124/CENTURY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3800 UNIVERSITY DRIVE NW,HUNTSVILLE,AL 35816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	MQ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gear selector Difficult/impossibl to shift	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74699=2567662672@88682 CAN NOT GET GEAR OUT OF PARK WATER INTRUSION AT LF SIDE OF COWL-CEM & CONNECTORS CORRODED CKD FOR CODES-NONE FOUND-RPLCD CEM & CLEANED ALL CONNECTORS & ADDED LW-TEMP GREASE TO ALL OF THEM-RPLCD PLENUM LID (WHER E LEAK WAS) & THE SERVICE GROMMET ON WIRE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4124 /611730C/40097700	YV1CY592951 [REDACTED]	2/19/2008	24496	4124/CENTURY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3800 UNIVERSITY DRIVE NW,HUNTSVILLE,AL 35816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35211=2567220790@88682 ALL CLSTR FUNCTIONS INOP AT TIMES-STEREO VOL INOP-SRS MESSAG CAME ON WHEN PROBLEMS STARTED WATER INGRESS ABOVE CEM - MULTIPLE DTCS CKD & CLEARED CODES-FOLLOWED FLT TRACING AS PER VIDA-RESEAL CEM COVER IN COWL & RPLCD CEM-PRFMD CEM S/W RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /253731A/34734278	YV1CZ592351 [REDACTED]	2/14/2005	1575	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34938=2029053839@129 CHECK ENGINE LIGHT LEAKAGE REPLACED CEM/ FAULT TRACE CODES/ SOFTWARE DOWNLOAD/ REMOVED CEM, FOUND WATER IN CEMSEALER AROUND COVER & BOX ABOVE CEMUN DER COWL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /261731A/36725853	YV1CZ592X51 [REDACTED]	3/3/2006	29015	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34938=8655462901@128 WIPERS & TAIL LIGHTS ARE COMING ON BY THEMSELVES WITHOUT KEYS IN THE IGNITION/ MESSAGE CENTER SAID CHECK POWER SOURCE URGENT/ DEFECTIVE COMPONENT REPLACED CEM/DOWNLOADED NEW CEM/FAULT TRACED/DOWNLOAD WAS INTERPUPTED - DARIN AT THH CEM BAD, CAWKING LEAK WATR IN CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /261919A/36679951	YV1CZ59H341 [REDACTED]	3/14/2006	24813	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64987=8656711703@128 WHILE DRIVING FELT A SUDDEN DECELERATION, HEADLIGHTS STARTED FLASHING, WIPER STARTED GOING BY THEMSELVES, & THE LIGHTS IN THE DASH WENT OUT DEFECTIVE COMPONENT REPLCD CEM CONTROL UNIT/ FAULT TRACED CEM 1D08/ DOWNLDED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /262302A/36780765	YV1CZ91H341 [REDACTED]	4/3/2006	36169	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64987=8656750305@140 WHILE DRIVING LOST ALL DASH LIGHTS, POWER STEERING & TURN SIGNALS, MASTER WINDOW SWITCH WAS INOP & SEEMED TO LOSE ACCELERATION FOR A MOMENT DEFECTIVE COMPONENT REPLACED CEM/ DOWNLOADED NEW CEM/ FAULT TRACED CODE CEM 1D08				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /262438A/36829127	YV1CZ911051 [REDACTED]	4/10/2006	31861	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64987=4237473328@123 STOP BRAKE LIGHT IS ON THE MESSAGE CENTER DEFECTIVE COMPONENT REPLACED CEM PER TECH HOTLINE FAULT TRACED CEM DD20 DOWNLOADED NEW CEM/ R & R PLENUM & RESEALED PER TECH HOTLINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /270185A/38875298	YV1CZ59H641 [REDACTED]	4/16/2007	42780	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#80779=5132311312@128 NO LIGHTS AR EON THE DASH - TOWED IN DEFECTIVE COMPONENT REPALCED CEM CONTROL MODULE RELOADED NEW CEM FAULT TRACED CODE CEM 1A21				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /271144A/39163087	YV1CZ91H041 [REDACTED]	6/4/2007	53969	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
Headlights are inop defective component replaced electronics box fault traced code installed cem reload				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4132 /283656X/8100301	YV1CY59H741 [REDACTED]	6/9/2009	93632	4132/CLAYTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9715 PARKSIDE DRIVE,KNOXVILLE,TN 37912			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
865-560-0050	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51845@8654558757=28 TRAVELING - SRS/BRAKE FAILURE - SPEEDOMETER INOP PULLED OVER TOOK KEY OUT - WAITED ABOUT 5 MIN THEN STARTED - STARTED JERKING LOST ALL PWR TO EVERYTHING BUT PASS FRONT WINDOW THEN DROVE FINE TRANSPONDER TYPE FAULTY SIGNAL COMMUNICATION FAULT UNABLE TO COMMUNICATE WITH CEM REPLACED CEM AND RELOADED NEW CEM FAULT TRACED CODE CEM 1A5E				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4142 /181217A/34089494	YV1CZ592051	10/13/2004	496	4142/ROYAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4141),1800 MONTGOMERY HIGHWAY,HOOVER,AL 35244			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
205-985-4200	37119	Wiring harness, complete	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47980=2565466081@49128 CUST STATES DASH LIGHTS FLASHED ON/OFF. FUEL GAUGE WHEN TO 0. CLICK IN INFOTAINMENT CTR. ALL ITEMS FUNCTIONING AT TIME. FOUND CODES CCM 0060, 0061, 0062, E010, CEM CODES 1A52, 1A53 4A31, 4A35, DIM CODE 0001, ECM CODES 440D, 660B, PSM 001E.RE PAIRED PIN, PERFORMED CCM CALIBRATION, CEM RELOAD PER HOTLIN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4142 /190261A/34732220	YV1CY592551	2/16/2005	110	4142/ROYAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4141),1800 MONTGOMERY HIGHWAY,HOOVER,AL 35244			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
205-985-4200	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47980=2058233100@34255 CUST STATES BRK FAILURE LITE ON,VEH IN LIMP MODE. CODES BCM 0030, 0100, 0115, 0148, CEM 1A5F, 1A61, 1A62, DF16, ECM 440D 512B, 710B, 900B, 930B, E000.REPL CEM. FAULT REOCCURRED. TAL KED W/HOTLINE AGAIN. SWAPPED SYS RELAY. REOCCURRED. REPLACEM D TCM. RELOADED SOFTWARE. FAULT DID NOT REOCCURR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4142 /201859B/35620736	YV1CY59H34 [REDACTED]	7/22/2005	31495	4142/ROYAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4141),1800 MONTGOMERY HIGHWAY,HOOVER,AL 35244			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
205-985-4200	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43032=2059673447@34585, CUST STATES WHEN STARING CAR RADIO WONT COME ON. UPON TOTAL MOST UPGRADE VIDA STOPPED AND GAVE UNHANDLED ERROR. FOUND CEM HAD CRASHED. TRIED TO RESET. REPL ACED CEM, DID RELOAD. AFTER RADIO, CCM OR LIGHTS NOT WORKING TRIED TOTAL RELOAD. VIDA GAVE UNHANDLED ERROR. TRIED TO RESE T. CALLED HOTLINE. ADVISED TO AGAIN REPL CEM AND DO RELOAD. #43032=2059673447@34585, CUST STATES WHEN STARTING CAR RADIO WONT COME ON. TRIED TOTAL MOST UPGRADE, VIDA STOPPED, GAVE UNHANDLED ERROR. TRIED RESET OF CEM W/VIDA.NO RESPONSE. R				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4142 /201859C/35634336	YV1CY59H34 [REDACTED]	7/22/2005	31495	4142/ROYAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4141),1800 MONTGOMERY HIGHWAY,HOOVER,AL 35244			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
205-985-4200	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43032=2059673447@34585 AFTER REPLACEMENT OF CEM, RADIO, CCM OR LIGHTS NOT WORKING. TRIED TOTAL RELOAD. VIDA GAVE UNHANDLED ERROR AGAIN. TRIED RESETTING CEM AND BATTERY CABLE NO RESPONSE. CALLED HOT LINE PER BOB, AGAIN REPLACED CEM AND DOWNLOADED SOFTWARE W/VADIS. PERFORMED CEM RELOAD, TOTAL RELOAD, MOST RELOAD,MOST UPGRADE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4142 /247951A/38930256	YV1CZ59H941 [REDACTED]	5/1/2007	52477	4142/ROYAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4141),1800 MONTGOMERY HIGHWAY,HOOVER,AL 35244			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
205-985-4200	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64018=2052291145@34255. C/S WHEN DRIVING, ALL LIGHTS ON DASH WENT OUT, AC QUIT, CLICKING NOISE. FOUND CODES SAS E003 DIM E003, BCM 0094, E003, PSM E003, SRS 00D5, E003, CCM E003 STORED. FAULT TRACED PER VIDA. CKD ALL WIRING PER VIDA. FOUND SHORT IN CEM. REPLACED CEM, RELOADED SOFTWARE. CUST HAD COMPLAINT PRIOR TO EXP OF WARRANTY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4142 /260658A/39733004	YV1CZ91H641 [REDACTED]	10/31/2007	32160	4142/ROYAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4141),1800 MONTGOMERY HIGHWAY,HOOVER,AL 35244			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
205-985-4200	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64018=2059794572@92830 CUST STATES WHILE DRIVING AT 70 MPH VEH SHUT DOWN. ONLY HEAD LIGHTS REMAINED ON.SCANNED PER VIDA AND FOUND CEM 1D08 CODE. FOUND FAULT IN CEM. REPLACED AND DOWNLOADED CEM AND KEY, CLEARED CODES, TEST DROVE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4142 /285353A/40891802	YV1CZ91H341 [REDACTED]	11/25/2008	78038	4142/ROYAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4141),1800 MONTGOMERY HIGHWAY,HOOVER,AL 35244			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
205-985-4200	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64018=2054267502@34255. C/S AFTER EXTENDED DRIVING, LIGHTS ON DASH AS WELL AS RADIO GO OUT. CODES ECM 928C, CEM 1D08 AND SRS 00D5 STORED. FAULT TRACED. FOUND INTERNAL SHORT IN CEM. REPLACED CEM, RELOADED SOFTWARE. KEYS NOT REPROGRAMMED WITH RELOAD. NEC TO REPROGRAM KEYS, CLEARED CODES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4147 /295279A/35298920	YV1CY592751 [REDACTED]	6/9/2005	9899	4147/DUPLESSIS CADILLAC - VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	10313 AIRLINE HIGHWAY,BATON ROUGE,LA 70816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKE LIGHTS STAY ON CEM HAS INTERNAL SHORT KEEPS BRAKE LIGHT ON REPLACED CEM ASSY DOWNLOADED AND INSTALLED CEM SOFTWARE PKG				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4147 /312806A/38210860	YV4CZ852461 [REDACTED]	11/30/2006	12801	4147/DUPLESSIS CADILLAC - VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	10313 AIRLINE HIGHWAY,BATON ROUGE,LA 70816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#724=2252953185@098 WIPERS STILL HESITATE INTERMITTENTLY WHEN ON CEM 8F2C SIGNAL TOO HIGH REMOVED WIPER ARMS AND COWL COVER TOOK VOLTAGE READINGS WIPER MOTOR AND RELAYS AS PER VOLVO REP CRAIG JEFFRIES DETERMINED CEM TO BE DEFECTIVE REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4150 /208177A/34900658	YV1CZ911851 [REDACTED]	4/1/2005	6580	4150/*****TERMINATED Pat Patterson Mtr Sl.
MakeModelYear	RepairLocation			
VOVLOXC902005	2085 COVINGTON PIKE,MEMPHIS,TN 38128			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13491=9017584019@28677 FLASHERS ON FOR NO APPARENT REASON/W ILL NOT CUT OFF/C/STHEY COME ON WHILE DRIVING CEM-8F05 REPL ACE CEM, RELOAD SOFTWARE, FAULT TRACE CODE CHECK FOR WATER I N CONNECTOR TO CEM AND CEM-NO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4150 /226346A/37826189	YV1CZ91H741 [REDACTED]	9/1/2006	38896	4150/*****TERMINATED Pat Patterson Mtr Sl.
MakeModelYear	RepairLocation			
VOVLOXC902004	2085 COVINGTON PIKE, MEMPHIS, TN 38128			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49449=9018488776@32798 C/S LIGHTS ON CLUSTER AROUND GAUGES GO OUT WHILE DRIVING & WIPERS COME ON WITHOUT TURNING THEM CO DES BCM-0113, BCM-0094, SRS-00D5, ECM-928C, ECM-530B REPLACE CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4150 /232289A/38686000	YV1CN59H241 [REDACTED]	3/7/2007	28400	4150/*****TERMINATED Pat Patterson Mtr Sl.
MakeModelYear	RepairLocation			
VOVLOXC902004	2085 COVINGTON PIKE, MEMPHIS, TN 38128			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KH	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alarm False alarm	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6208=6622879579@6230 ALARM SOUNDING OFF-DOME LIGHTS STAYING ON-MESSAGE FOR START PREVENTED BATTERY HAS BAD CELL AND CEM WILL NOT COMMUNICATE REPLACE CEM AND RELOAD SOFTWARE, REPLAC E BATTERY (330C C247)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4150 /239021A/39545570	YV1CZ91H141 [REDACTED]	9/13/2007	47834	4150/*****TERMINATED Pat Patterson Mtr Slis.
MakeModelYear	RepairLocation			
VOVLOXC902004	2085 COVINGTON PIKE, MEMPHIS, TN 38128			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15610=9013270151@15033 C/S EVERYTHING ELECTRICAL INSIDE GOE S OUT WHILE DRIVING AND ENGINE FEELS LIKE IT IS CUTTING OFF WHEN ACCELERATING CODES CEM-6A02, 1D08, 1A62 REPLACE CEM AND LOAD SOFTWARE, FAULT TRACE CODES/RESET				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4152 /298360A/41518291	YV1CY59H141 [REDACTED]	8/8/2009	91243	4152/JACK INGRAM
MakeModelYear	RepairLocation			
VOVLOXC902004	227 EASTERN BYPASS, MONTGOMERY, AL 36109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
OWNER STATES WHILE DRIVING GAUGES GO OUT. NO DTCS. TRACED TO INTERNAL SHORT IN CEM REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4153 /102442A/38383003	YV1CZ911051	1/5/2007	32492	4153/GILES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6141 JOHNSTON STREET,LAFAYETTE,LA 70593			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
337-988-2277	37349	Harness engine comp/dashboard repair	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32549=3375604971@21881 CUST STATE ENGINE SYSTEM SERV. REQ. CHK STOPLAMP STEERING FAIL & BATTERY LIGHT ON STEERING HARD CONNECT VIDA DTC MULTI CEM COMMUNICAT. DTC THAT INDICAT POSS ABLE SHORT CHECKD TECHNOTES 37-35 APPLY TO CONDITION REMOVED COWLIN & LEVER FOR PLENUM FND WATER LEAKD INTO CEM CONNECTOR RPLCD ENG. BAY WIRING HARNESS CENTRAL ELECT. MOD. & CEM SOFT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4153 /104350A/38968430	YV1CY592551	5/15/2007	22440	4153/GILES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6141 JOHNSTON STREET,LAFAYETTE,LA 70593			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
337-988-2277	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction ation to	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32549=3379812567@49458 CUSTOMER STATE ENGINE SYS SERVICE REQ MESSAGE IN COMING ON AND OFF CHECKED AND FOUND WATER LEAKING FROM THE CEM NEEDS NEW PLENUM LID ADN EXC NEEDS NEW CEM AND CW REPLACED ALL TESTED AND CHECKED OUT PROPERLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4153 /104507E/39034938	YV1CM592751 [REDACTED]	5/24/2007	41968	4153/GILES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6141 JOHNSTON STREET, LAFAYETTE, LA 70593			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
337-988-2277	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32549=3372807819@75032CUST STATE SEVERAL WARNING MESSAG APPEARS AFTER RAINS FOUND CODES STORED IN CEM FOR SIGNALS TO HIGH AND COMMUNICATION FAULTS FAULT TRACD SIGNAL TO HIGH COULD NOT FIND FAULTS FND WATER LEAKED INTO CABIN AT PLENUM WATER LEAKING ON TOP OF CEM NO CORROSION FND REPLCD CEM AND INST. NEW KIT TO PREVENT WATER LEAKIN PER TECH NOTE 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4153 /107090A/40028302	YV1CZ91H841 [REDACTED]	11/8/2007	54934	4153/GILES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6141 JOHNSTON STREET, LAFAYETTE, LA 70593			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
337-988-2277	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92233=9858930535@21881 CUST STATES ALL ELECTRICAL EQUIP OUT VEH NO START INSTRUMNT PNL INOP STARTR NOT OPERATE TST BATTR Y OK DISCONNCTD BATT THIS ALLOWD CEM RESET CONNCT TO VIDA CEM 1D08-1D07-1D0C INTERNAL FAULT IN CEM NO WIRIN FAULT FND CONTACTD TECHLINE JOE STATED THE CEM FAILING REPLACED CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4153 /249718B/37450736	YV1CN59HX4 [REDACTED]	6/8/2006	24218	4153/GILES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6141 JOHNSTON STREET,LAFAYETTE,LA 70593			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
337-988-2277	37206	Control module / relay box passenger	BM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls During acceleration	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32549=3378567691@21881 THREE TIMES WHILE DRIVING AT GWY SPEEDS THE VEHICLE SLOWED DOWN AS IF GOING TO DIE,WIPERS CAME ON AND HEARD THUMP NOISE AND GUAGES WENT CRAZY,CONNECT VIDA TO CK DTC,NONE,F AULT TRACED AND CALLED TECH LINE,REPLACED CEM,REPLACEDCEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4154 / 30823A/34341063	YV1CY592451 [REDACTED]	11/19/2004	623	4154/ROBINSON BROTHERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4156),1739 S. BELTLINE HWY,,MOBILE,AL 36606			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
251-476-8174	38408	Switch brake light replace	1A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NOISE	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKE LTS STAY ON AFTER CAR IS TURNED OFF FAULT IN BRAKE LAMP SWITCH REPL SWITCH. LTS STILL ON. REM FAULT. REPL REM. CLEAR CODES. RETEST. LTS STILL ON. CALLED TECH LINE & FAXED WIRE DIAGRAM FOUND 12VOLTS AT A15 TO REM ALL TIME W/KEY ON OR OFF. 12V AT C34 W/ PEDAL PRESSED. R & R CEM & RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4154 / 69009B/40305444	YV1CY592851 [REDACTED]	4/16/2008	70987	4154/ROBINSON BROTHERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4156),1739 S. BELTLINE HWY,,MOBILE,AL 36606			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
251-476-8174	37206	Control module / relay box passenger	EQ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Rear window washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES REAR WASHER INOPCEM-8F43, FAULT TRACE REPLA CED CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4154 / 74002A/40814313	YV1CY59H24 [REDACTED]	10/28/2008	63778	4154/ROBINSON BROTHERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4156),1739 S. BELTLINE HWY,,MOBILE,AL 36606			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
251-476-8174	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES WHILE DRIVING APPROX 55 MPH, CAR JERKS, ALL ELECTRICAL GOES OUT EXCEPT HEADLIGHTS, AIRBAG SERVICECEM-001 9, 1D08, 6A01, 6A02, 6A04, 1A52, 1A5E, 1A5F FAULT TRACE, RE PLACED CEM, DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4154 /103381A/81000217	YV1CN59HX4 [REDACTED]	5/20/2009	66917	4154/ROBINSON BROTHERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4156),1739 S. BELTLINE HWY.,MOBILE,AL 36606			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
251-476-8174	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL GUAGES INOP CEM 1D07 ECM E003 BCM E003 REPL CEM & RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4162 /168019B/35053343	YV1CY592351 [REDACTED]	3/30/2005	6420	4162/MEDFORD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3820 ROSS CLARK CIRCLE,DOTHAN,ALABAMA 36303			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
334-793-0095	32002	Test charge battery in vehicle	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50146=3346872404@50024 VADIS DIAG FAULT TRACE CEM DD21 AND DD30 CONNECT BREAK OUT B OX CK BATTERY VOLTAGE ACM FAILURE REPLACED ALTERNATOR DID NO T FIX CALLED TECH LINE CK CEM FOR WATER INTRUSION OVER FROM COWL DRAINS BACKING UP REPLACED CEM AND SEALED CEM COVER IN COWLING AREA DOWNLOADED CEM RELOAD				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/4162 /177826B/36276857	YV1CZ852251 [REDACTED]	12/6/2005	3185	4162/MEDFORD VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	3820 ROSS CLARK CIRCLE, DOTHAN, ALABAMA 36303			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
334-793-0095	37206	Control module / relay box passenger	H5	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Windshield Wind noise	30728539	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#50146=3346951807@50024 CHARGED BATTERY VIDA DIAG CEM DAMAGED BY WATER LEAK R&R WIPE RS COWLING AND WIPER TRANS ASSY REPLACED CEM AND DOWNLOADED SOFTWARE AND SEALED CEM COLWING COVER TO PREVENT LEAKS				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/4165 /163272A/42188136	YV1CZ59H441 [REDACTED]	7/26/2010	66004	4165/PAUL MOAK VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902004	980 S STATE STREET PO BOX 1580, JACKSON, MS 39201			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	28403	Engine control module (ECM) replace	BV	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Driving Hesitates/surges At stea dy speed	30657629	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#5972@6051 CAR LIMPING-WILL NOT SHIFT-NO DISPLAYS-CODES 4050, 530B, 928C, E003 INTERNAL FAILURE AT CEM-REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /297783A/34628688	YV1CN592551 [REDACTED]	2/7/2005	3630	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42394=6019920543@13387 DASH LIGHTS CAME ON, WIPERS WOULD NOT STOP, BRAKE LIGHT WOUL NOT GO OFF AND DOORS UNLOCK, DYER & DYER WORKED ON CAR, NOW BRAKE LIGHT, MESSAGE AND ABS LIGHT ON - INSPECT FOUND WATER DAMAGE CEM, FTS ASSIST SEALING HARNESS, REPLACE CEM AND RELOAD SOFTWARE, TEST OK NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /368234A/37552164	YV1CZ59H941 [REDACTED]	8/3/2006	48179	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not wo	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81611=9315201523@9251 REAR BRAKE LIGHTS STAY ON - FAULT TRACE WIRING. FOUND TERMIN B6 CEM FEEDING SIGNAL TO REM A4 WHEN KEY ON. REPLACE FAULTY CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /407718A/39027461	YV1CZ91H241 [REDACTED]	5/26/2007	44564	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36987=6154498162@62833 YESTERDAY WHEN STARTED, ALL INSTRUMENT CLUSTER LIGHTS & GAUG TURN SIGNALS, WINDOWS, LOCKS, FUEL DOOR INOP - TEST CODES CEM E001 DF05, CCM E001, + DDM PSM DIM REM ICM CODESTEST WIR PER TECH LINE. INSTRUCTED TO REPLACE CEM AND RELOAD SOFTWARE RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /420824A/39467491	YV1CN59H64 [REDACTED]	8/23/2007	71825	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42394=6155547574@13387 LOST ALL POWER(DASH LIGHTS, A/C, LOCKS, WINDOWS, ETC) AND HAD TO GET TO MOVE - TEST CODES ECM 1D07 1A21 1A24 FAULT TRACE FOUND INTERNAL FAILURE CEM. REPLACE UNIT AND RELOAD SOFTWARE. RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /428499A/39812728	YV1CZ91H041 [REDACTED]	10/15/2007	73225	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	1L	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not stop at about	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36987=6155958914@19438 SRS AND BRAKE FAILURE MESSAGES AND THEN ALL ELECTRICAL SHUT DOWN - VARIOUS CODES, CEM 1D08 & OTHERS FAULT TRACE. CLEAR CODES AND TEST DRIVE CODES REAPPEARED. FAULT TRACED TO INTERNAL FAILURE CEM. REPLACE MODULE AND RELOAD SOFTWARE. RE TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /429465A/39812741	YV1CM91H431 [REDACTED]	10/22/2007	40595	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81611=6153706725@62067 'BRAKE FAILURE STOP SAFELY' CAME ON AND CAR DRIVING SLUGGISH TEST CODES CEM 1A61 1A62 E000 1D04 1A5F ECM 9400 BCM 0100 TALK TECH LINE. REPLACE CEM PER INSTRUCTIONS. GOT AUTO SHIF & ENG SVC REQD MESSAGE. 126 AMPS RESISTANCE. UNPLUGGED BCM ECM. REPLUGGED TO 60AMP. CEM IN PASSENGER COMPARTMENT REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /517679A/41325226	YV1CZ59205 [REDACTED]	6/8/2009	62592	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902005		1450 MURFREESBORO ROAD,FRANKLIN,TN 37064		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36987=6153769119@19438 ENGINE CRANKS BUT WILL NOT START - TOW IN - HISTORY. FOUND NO FUEL PRESSURE. FUEL PUMP NOT RUNNING. NO POWER OUT OF A16 AT CEM. REMOVED COWL PANEL, WIPER LINKAGE, AND CEM TEST FOR WATER DAMAGE OR CORROSION. TALK TO TECHLINE. REPLACE CEM AND RELOAD SOFTWARE PER INSTRUCTIONS. RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /525496A/41441885	YV1CZ59265 [REDACTED]	7/27/2009	58778	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902005		1450 MURFREESBORO ROAD,FRANKLIN,TN 37064		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81611=6157900612@17103 ANTI-SKID LIGHT YESTERDAY. 2ND START TRIP TO '0' AND PASS WINDOW WENT DOWN BUT NOT BACK UP. 3RD START WOULD NOT TURN OVER. 4TH TIME STARTED AND GOT TO SHOP - FOUND CORROSION ON TOP OF CEM DUE TO WATER INTRUSION. REPLACE CEM AND WIRING HARNESS PER TNN 37-35. TEST OK. GOODWILL REPAIR BY VOLVO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /526966A/41436640	YV1CN592X51 [REDACTED]	8/4/2009	47660	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	9Y	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Switch indication Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36987=6153537114@17103 LEFT TURN SIGNAL INOP AT TIMES, 'BULB FAILURE' MESSAGE - PRI HISTORY. TEST CODE CEM 80F2 FAULT TRACE FOUND INTERNAL FAILU ELECTRONICS BOX. REPLACE CEM, SEALS, AND RELOAD SOFTWARE RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /528432B/41530133	YV1CM592351 [REDACTED]	8/12/2009	57215	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36987=6154462808@53741 BRAKE FAILURE MESSAGE AND ABS & BRAKE WARNING LIGHTS ON - UNABLE TO READ CODES. R&I COWL FOUND CORROSION CONNECTORS IN CEM AND HARNESS. REPLACE CORRODED CEM AND HARNESS AND INSTAL UPDATED BOOT FORM WATER INTRUSION PER TNN 37-55. RELOAD SOFWARE AND RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /530837A/41560260	YV1CM592351 [REDACTED]	8/27/2009	57555	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42394=6154462808@53741 STOP LIGHTS INOP - CHECK BULBS OK. TESTED CIRCUITS. TALK TO TECHLINE. REPLACE CEM AND RELOAD SOFTWARE. TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /537443A/41604717	YV1CM91H431 [REDACTED]	10/8/2009	64090	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81611=9313840046@37674 ENGINE WILL START THE DIE AT TIMES - TEST CODES ECM 928C, 9400, 720A, E003 FAULT TRACE FOUND SHORT IN THE CEM CAUSING NETWORK PROBLEMS. REPLACE CEM AND RELOAD SOFTWARE. RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4173 /539402A/41633907	YV1CY592051 [REDACTED]	10/21/2009	84516	4173/DARRELL WALTRIP HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1450 MURFREESBORO ROAD,FRANKLIN,TN 37064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36987=6156614604@53741 'CHECK STOP LAMP' MESSAGE - 3RD BRAKE LIGHT STAYED ON COUPLE MINUTES IN LANE. TEST CODES CEM B0D04 & DD00 FAULT TRACE FOUND WATER INTRUSION INTO CEM FROM MAIN ENGINE WIRING HARNE REPLACE CEM, MAIN ENG WIRING HARNESS, UPDATED BOOT AND COWL PANEL AND SEAL. RELOAD SOFTWARE. GOODWILL 50/50 REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4179 /357358A/35137098	YV1CY59H14 [REDACTED]	5/9/2005	30266	4179/*****TERMINATED PREBUL VOLVO OF CHATTAN
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4176/4177),5915 BRAINERD ROAD,CHATTANOOGA,TN 37421			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
423-954-1228	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#61000=7704017042@40285 ALL GAUGES SHUT OFF & ENGINE STOPPED CEM BAD 37261=.1 CEM 1D08 37206=.6 REPLACED CEM 36004=.3 PER FORMED RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4189 / 73698A/35215940	YV1CZ911951 [REDACTED]	5/11/2005	584	4189/MUSIC COUNTRY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	302 MUFREESBORO ROAD,NASHVILLE,TN 37210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10216=4042334284@19438 CUST STATES ALL DASH WARNING LIGHTS CAME AND ABOUT 25MULTIPLE CEM & ECM CODES LIST ATTACHED TO R O DIAGNOSE & REPLACE CEM.DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4189 / 80839A/37136665	YV1CY59H74 [REDACTED]	5/30/2006	52581	4189/MUSIC COUNTRY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	302 MUFREESBORO ROAD,NASHVILLE,TN 37210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator Power su	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
AFTER DRIVING FOR A LONG TIME AT HIGHWAY SPEEDS, THE VEHICLE WILL LOOSE ELEC POWER, WARNING LIGHTS COME ON,CEM CODE 1D08 .SRS CODE 00D5.ECM CODES 130A-928C-530D REPLACE CEM & DOWNL OAD SOFTWARE PER HOTLINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4189 / 84517A/38229123	YV1CY59H14 [REDACTED]	12/6/2006	42166	4189/MUSIC COUNTRY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	302 MUFREESBORO ROAD,NASHVILLE,TN 37210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator Power CU	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10296=6156421948@67102 ALL ELEC OPTIONS ARE INOP, EXCEPT HE AD LIGHTS & WIPERS WHICH REPLACED CEM & RESET ALL PARAMETER S				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4195 /244819A/36362508	YV1CZ592X5 [REDACTED]	1/7/2006	21620	4195/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4192),1500 N. SHACKLEFORD ROAD,LITTLE ROCK,AR 72211			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
501-224-9800	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0816=5018687217@0036 CUSTOMER STATES ENGINE STALLED THEN ST ARTED, THEN DIED.INTERNAL OF CENTRAL ELECTRICAL MODULE, PROD UCING HIGH AMPERA GE BLOWING ENGINE COMPARTMENT FUSE 21 FOR FUEL PUMP. DIAG CO REPLACE CEM, PERFORM RELOAD, INTERSTATE T EST DRIVE, OPERATIN G TO FACTORY SPECS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4195 /247555A/36683021	YV1CZ91H441 [REDACTED]	3/14/2006	42979	4195/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4192),1500 N. SHACKLEFORD ROAD,LITTLE ROCK,AR 72211			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
501-224-9800	37206	Control module / relay box passenger	AK	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges Unsure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0816=5016500726@0897 CUSTOMER STATES VEHICLES POWER DROPPED , IT HESITATED, WIPERSVIDA CHECK FOUND CODES TCM, ECM, BCM, CEM- COMMUNICATION FAULT COMMUNICATION. CEM IS INOP PER JEFF GLENN. REMOVE CEM, AND INSTALL NEW CEM AND DOWNLOADED THE R ELOAD. REPLACE THE COVER OVER THE CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4195 /275354A/39863135	YV4CZ852361 [REDACTED]	12/13/2007	30162	4195/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f4192),1500 N. SHACKLEFORD ROAD,LITTLE ROCK,AR 72211			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
501-224-9800	37206	Control module / relay box passenger	BN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls During deceleration	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S THE CAR SHAKES WHEN COMING TO A STOP LIKE IT IS ABOUT TO DIEVIDA CHECK OF DIAGNOSTIC CODES NONE SET, SW UPGRADE NEED ED T O BRING ECM & TCM UP TO DATE, PERFORMED SW UPGRADE FOR ECM, REPLACE CEM, PERFORM SW RELOAD, PERFORM SW RELOAD FOR T CM, U PGRADE ECM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4195 /278674A/40156488	YV1CZ852951 [REDACTED]	3/3/2008	49493	4195/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4192),1500 N. SHACKLEFORD ROAD,LITTLE ROCK,AR 72211			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
501-224-9800	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S ALL THE LIGHTS ON THE DASHBOARD ARE ON THE DRIVER INFO MODULE IS STAYING ON THE HEADLIGHTS ARE STAYING ON, FAULT TRACE FOUND THE CEM HAD WATER IN IT. REPLACE CEM, PERFORM RELOAD ED FOR CEM, INSTALL ANOTHER PLENUM LID, LEAK TESTED ON WATER FOUND. TEST DROVE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4195 /294922A/41149744	YV4CZ592061 [REDACTED]	3/24/2009	59950	4195/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f4192),1500 N. SHACKLEFORD ROAD,LITTLE ROCK,AR 72211			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
501-224-9800	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S THE LIGHT ON THE DASH ARE FLASHING ON AND OFF ADVISE SEND FOR GOODWILL FOR PART ONLY AFTER REPLACING THE IGNITION SWITCH AND IGNITION CYLINDER. CONTACTED TECH LINE, WAS TOLD TO CHECK IF WHEN LIGHTS FLASH, CHECKED KEY POSITION USING VIDA. KEY POSITION CHANGED WHEN LIGHTS FLASHED ON AND OFF. REPLAC ED CEM ACCORDING TO TECH				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4207 /474106A/38978815	YV4CY592661 [REDACTED]	5/17/2007	25204	4207/AUTOBAHN MOTORCARS
MakeModelYear	RepairLocation			
VOVLOXC902006	3000 WHITE SETTLEMENT ROAD,FORT WORTH,TX 76107			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis ip/antic	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8954=6825185811@15838 WAS GETTING STABILTY ASST LIGHT OFF MESSAGE FOUNDN CORROSION ON CEM HARNES AND CEM LEAKING WATER THROUGH HARNESS PER TNN 37/35 REPL CEM AND HARNESS. REPLC EM AND WIRING HARNESS FOR CEM TO HEAD LIGHTS RELOAD CEM VAIDS CONN FAULT TRACED CEM 1A05 1A09 1A5E 8A21 DD20 DD21 FAULT TRACED 0115 0100 E00				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4207 /488443A/39377730	YV1CM59H04 [REDACTED]	8/14/2007	33011	4207/AUTOBAHN MOTORCARS
MakeModelYear	RepairLocation			
VOVLOXC902004	3000 WHITE SETTLEMENT ROAD,FORT WORTH,TX 76107			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43193=8179236252@29948 CAR WOULD NOT ACCEL FASTER THAT 5 MPH THERE IS A LOT OF WAR NING LIGHTS ON DASH ABS ANTI SID ALL DASH LIGHTS OUT NO TRAN FUNCTION ALL OF CAR IS DEAD HAD FAULTS FOR SYTEM COMM 1A51 1 1A58 FOUND FAULTY REPL CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4207 /493989A/39530142	YV1CY59HX4 [REDACTED]	9/18/2007	51590	4207/AUTOBAHN MOTORCARS
MakeModelYear	RepairLocation			
VOVLOXC902004	3000 WHITE SETTLEMENT ROAD,FORT WORTH,TX 76107			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8954=2545596777@15838 CAR WAS TOWED IN ALL GAGES WERE OUT PANEL LOCKED UP GW PER AMM INTERNAL FUALT INTER REPL CEM AND DOWNLOADED SOFTWARE AND PROGRAMMED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4207 /502750A/39752613	YV1CZ91H441 [REDACTED]	11/10/2007	45827	4207/AUTOBAHN MOTORCARS
MakeModelYear	RepairLocation			
VOVLOXC902004	3000 WHITE SETTLEMENT ROAD,FORT WORTH,TX 76107			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	ZY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical system Component el	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8954=8177382334@15838 SRS LIGHT CAME ON OTHER WARNING LIGHTS ALSO THAN DASH WHENT BLANK INTERNAL FUALT IN CEM REPL CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4208 /467987A/34749511	YV1CZ91H341 [REDACTED]	2/24/2005	24000	4208/MOMENTUM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	10150 SOUTHWEST FREEWAY,HOUSTON,TX 77074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
713-596-3800	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17249=2814310792@20420 CUST STATES CAR DIED IN AN INTERSECTION. CAR THEN RESTARTED. SOMETIMES FEELS LIKE GOING TO DIE BUT WONT. CK DTCS BCM 0094 ECM 928C,ECM 530B,SRS 00D5.CK THE ECM,TCM CEM CONNECTIONS.NO FAULTS FOUND. REPLACE THE CEM AS PER CJ, RELOAD SOFTWARE FOR THE CEM AND IGNITION KEYS, TEST DRIVE 100 MILES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4208 /505353A/37199432	YV1CY59H14 [REDACTED]	6/10/2006	25969	4208/MOMENTUM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	10150 SOUTHWEST FREEWAY,HOUSTON,TX 77074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
713-596-3800	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17249=7136669141@20420 CUST STATES CAR STARTED TO COUGH THEN IT DIED ON FREEWAY THE N WIPERS TURNED ON BY THEMSELVES ALL DASH LIGHTSCHECK DTCS - CEM 8F21, SRS 00D5, ECM 928C, ECM 530B, ECM 4050 WARRANTY - FAULT TRACE ELECTRICAL SYSTEM, REPLACE FAULTY C.E.M., DOWNL OAD SOFTWARE, CLEAR CODES, AND TEST DRIVE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4208 /506388A/37270149	YV1CZ91H941 [REDACTED]	6/23/2006	38169	4208/MOMENTUM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	10150 SOUTHWEST FREEWAY,HOUSTON,TX 77074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
713-596-3800	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17249=2819806272@49753 CUST STATES ONE TIME LAST WEEK ALL DASH LIGHTS RADIO AND POW ER WINDOWS STOPPED WORKING. CUST SHUT OFF CAR AFTERCEM-1D08, BCM-0094,ECM-928C,ECM-530B,ECM-4050 CC-51-CSC-HE FAULT TRACE D CODES,REPLACED CEM,RELOADED CEM SOFTWARE, RELOADED KEY COD ES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4208 /530112A/38852520	YV1CZ91H441 [REDACTED]	4/12/2007	50530	4208/MOMENTUM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	10150 SOUTHWEST FREEWAY,HOUSTON,TX 77074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
713-596-3800	37261	Central electronic module (CEM)	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17249=2815659127@61374 CUST STATE AT 60MPH CAR SHORTS OUT.CAR STALLS FOR SECOND,THE N COMES BACK ON.HAPPENS AFTER ABOUT 1.5 HRS. DRIVING.CK FOR CODES.CEM 1D08,BCM0094 SRS00D5 ECM928C ECM530B ECM4050.FAULT TRACE WIRING HARNESS.NO LOOSE CONNECTIONS. TEST DROVE AND DU PLICATED. REPLACE CENT ELECT MOD. RELOAD. REPLACE RELAYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4208 /606327A/39483598	YV1CZ911351 [REDACTED]	8/20/2007	15794	4208/MOMENTUM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	10150 SOUTHWEST FREEWAY,HOUSTON,TX 77074			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
713-596-3800	59358	Brake control module (BCM)	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9293=7136678168@45297 15794 PULLED CODES- CEM- 1A09 DD00 DF13. FAULT TRACED PER VIDA AND FOUND HIGH RESISTANCE IN WIRING FROM CEM TO BCM. FOUND CORROSION IN THE HARNESS ATTACHED TO THE TOP OF THE CEM AND CORROSION IN THE CEM. TNN37-35 ADDRESSES THIS ISSUE. RE PLACED ENGINE BAY HARNESS AND INSTALLED NEW STYLE CEM COVERS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /229050A/34281777	YV1CY59HX4 [REDACTED]	11/22/2004	6475	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17903=5124520266@15999 WIPERS RUN WHEN VEHICLE OFF CEM 6C48 1A03 8F25 DDM 0024 002B E003 0032 030 ECM720 PDM0024 PSM 002B FAULT IN CEM REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /240037A/34828075	YV1CZ59H131 [REDACTED]	3/19/2005	30778	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	64111	Control module steering wheel (SWM) rem	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54176=5122924854@11514 WIPERS STOP THEMSELFS AFTER CHANGING SPEEDS WIPER SWITCH HAS DAMAGED PINS CEM8F2C 8F2E REPLACED CEM , STEERING WHEEL MODULE AND WIPER STALK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /240155A/34820856	YV1CZ59H941 [REDACTED]	3/21/2005	6573	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37208	Fuse rear electronic module (REM)	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54176=5124457464@48312 LITES FLASH AND WIPERS CREEP IN RAIN REPLACED CEM PER HOTLINE BATTERY SHORTED 300C0A93 REPLACED CEM AND BATTERY UPDATED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /251767A/35518091	YV1CZ59H131 [REDACTED]	7/13/2005	34686	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	32206	Charging regulator replace		5Q
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45894=5122924854@16731 WIPERS WORK INTEMIT CEM 8F2C 8F2D 8F2E ECM AND RELAY FAULTY REPLACED CEM AND RELAYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /259752R/36307046	YV1CZ85255 [REDACTED]	9/27/2005	4283	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17903=5124520266@18890 DASH FUNCTIONS AC AND POWER SEATS INOP R AND R DASH- SEAT FAULT TRACED SRS 0054 CEM 0063 CALLED TECH HOTLINE AND WAS ADVISED TO REPLACE CEM REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /310003R/38570589	YV4CZ592761 [REDACTED]	1/26/2007	9121	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37319	Cable harness front replace	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54176=5124520266@15999 ANTI SKID LITE ON SAS 0018 CEM 1A05 1A05 1ASE BCM 0094 DDM E010 SRS 00E5 CCM E WATERLEAK ONTO CEM REPLACED CEM AND HARNESS - GEN OP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /327264A/39195326	YV1CY59HX4 [REDACTED]	7/6/2007	48734	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54176=5123232960@50121 POWER DIES THEN COMES BACK ON SRS 00D5 ECM 928C 530B 4050- CEM SHORTING OUT REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /367032A/40521307	YV1CZ91H341 [REDACTED]	7/8/2008	48266	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		EY
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45894=5125068756@42597 HEADLITE INOP CEM NOT GROUNDING HEADLAMP RELAY REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /417519A/41578747	YV1CZ85295 [REDACTED]	10/9/2009	53459	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		BB
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#91878=5123284629@45596 DIED WHILE DRIVING- NO RESTART ECM P008900 P019100 P062800 P051200 P074400 CEM 3F90 FUSE FOR PUMP BLOWN - REPLACED FUSE NO FAULT FOUND WITH PUMP- CLEARED CODES AND GOT CODES ECM P51200 BCM O012600 U 042024 AND CEM 6C45 RELOADED EMC AND CEM SOFTWARE - STILL NOT START REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /419297A/41625861	YV1CZ911151 [REDACTED]	10/26/2009	50776	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly lit	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45894=5126953679@50121 BRAKE LITE STAYS ON EVEN WITH KEY OUT OF IGN REM 8D12 CEM 8D02 8F1B DF13 9C03 4A35 CEM SHORTED DUE TO WATER ENTERING IT REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4214 /421869A/41686998	YV1CY592451 [REDACTED]	11/17/2009	53841	4214/ROGER BEASLEY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6375 EAST HIGHWAY 290,AUSTIN,,TX 78723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly lit	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54176=5124520266@18890 BRAKE LITE STAYS ON ALL THE TIME TNN 37-35 FAULTY CEM REPLACED CEM AND HARNESS PER TNN 37-35 GOODWILL PARTS ONLY				

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/4215 / 89006A/36036309		YV1CY59H94 [REDACTED]	10/22/2005	14468	4215/*****TERMINATED SONIC VOLVO of DALLAS
MakeModelYear		RepairLocation			
VOVLOXC902004		(f4210),2900 I-35E NORTH,CARROLLTON,TX 75007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
972-428-1200	37206	Control module / relay box passenger	1A		
ProblemCodeDesc	PartNumbers	PartDescriptions			
NOISE	30657629	ELECTRONICS BOX			
CustConcern					
TechNotes					
INSTUMENT CLUSTER GOES OUT AND THER IS AN CLICKING NOISE, IT ALL GOES WHEN DEPERESING BRAKE PEDALREAD CODES, REPLACE CEM PER TECH HOTLINE. DOWNLOADED SOFTWARE REPAIR COMPLETED.					

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/4215 / 90894X/37030603		YV1CZ91105 [REDACTED]	12/20/2005	10745	4215/*****TERMINATED SONIC VOLVO of DALLAS
MakeModelYear		RepairLocation			
VOVLOXC902005		(f4210),2900 I-35E NORTH,CARROLLTON,TX 75007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
972-428-1200	37429	Cable harness centre console repair	8M		
ProblemCodeDesc	PartNumbers	PartDescriptions			
Warning lights and chimes Othe	30728539	ELECTRONICS BOX			
CustConcern					
TechNotes					
CUSTOMER STATES HE IS GETTING A AIR BAD SERVICE MESSAGE CHEC KED FOR CODES FOUND MULTIPLE FOUND CORROSION AT CEM CONNECTO R REPLACED CEM REWIRED AND SOLDERED CONNECTORS AND SEALED TO PREVENT WATER FROM GETTING IN 1.0 307285395					

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4215 / 93096A/36842317	YV1CY592451 [REDACTED]	2/27/2006	13104	4215/*****TERMINATED SONIC VOLVO of DALLAS
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4210),2900 I-35E NORTH,CARROLLTON,TX 75007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
972-428-1200	37219	Fusebox, cover	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THE WIPERS ARE INOP CONNECTED TO VIDA FOUND MULTIPLE CODES REPLACED CEM ,REPAIRED PINS AND WIRES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4220 /290316A/37536132	YV1CY59H041 [REDACTED]	7/24/2006	41467	4220/ROGER BEASLY VOLVO OF GEORGETOWN
MakeModelYear	RepairLocation			
VOVLOXC902004	7501 SOUTH IH 35,GEORGETOWN,TX 78626			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
512-452-0266	36416	Relay fuse box instrument panel 1 pc.	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42115=5124705150@53533 DRIVING IN TOWN, ALL ELECTRICAL SHUTOFF HEADLIGHTS. RESTART VEH IT COMES BACK ON. CEM 1D08, BAD CEM. REPLACED CEM & DOWNLOADED SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4220 /310730D/38514957	YV1CZ91H641 [REDACTED]	2/1/2007	40358	4220/ROGER BEASLY VOLVO OF GEORGETOWN
MakeModelYear	RepairLocation			
VOVLOXC902004	7501 SOUTH IH 35,GEORGETOWN,TX 78626			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
512-452-0266	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42115=5122611256@53533 WOULDN'T START - IGNITION PREVENT MESSAGE. FOUR TIMES TO START. CEM 6C48, 6C49 & 8F2E, FOUND WATER HAD LEAKED INTO CEM. REPLACED BAD CEM. REINSTALLED ALL PARTS. DOWNLOADED CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4220 /379112A/40848039	YV4CY592861 [REDACTED]	10/22/2008	27806	4220/ROGER BEASLY VOLVO OF GEORGETOWN
MakeModelYear	RepairLocation			
VOVLOXC902006	7501 SOUTH IH 35,GEORGETOWN,TX 78626			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
512-452-0266	37224	Central electrical unit engine/gearbox	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11429=5123281130@17531 COMPLAINT: BRAKE LIGHTS ARE STAYING ON. CAUSE: WATER CAME IN THRU COWEL AREA GETTING CEM WET CAUSING STOP LAMPS TO STAY ON. CORRECTION: REPLACED COVER, BOOT & CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4220 /434999A/41915866	YV1CZ59225 [REDACTED]	3/19/2010	71674	4220/ROGER BEASLY VOLVO OF GEORGETOWN
MakeModelYear	RepairLocation			
VOVLOXC902005	7501 SOUTH IH 35,GEORGETOWN,TX 78626			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
512-452-0266	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#112095=5123068283@11514 C1.) RF AIRBAG OFF MESSAGE IS DIS- PLAYED, BRAKE MESSAGE IS ON. FRONT PANEL LIGHTS FLICKER ON AND OFF INTERMITTENTLY, CLUSTER RADIO WENT OUT...WORKING NOW C2.) FAULT TRACED: CCM 0060, 0061, 0062, 0063, 0064, CEM 1A66, 8F21, SRS E003, 00D5. WATER DAMAGE TO CEM. C3.) RE- PLACED CEM, SOFTWARE RELOAD AND INSTALLED NEW STYLE.....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4220 /437265A/41943220	YV1CZ91115 [REDACTED]	4/7/2010	52300	4220/ROGER BEASLY VOLVO OF GEORGETOWN
MakeModelYear	RepairLocation			
VOVLOXC902005	7501 SOUTH IH 35,GEORGETOWN,TX 78626			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
512-452-0266	37206	Control module / relay box passenger	7G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbo	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#112095=5127055565@11514 COMPLAINT: WARNING LIGHTS DISPLAY. SPEEDO INOP. CAUSE: CANNOT READ VEHICLE DUE TO DEAD CEM. CORRECTION: REPLACED CEM AND CEM SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4221 / 13892A/41531014	YV1CY592951 [REDACTED]	9/14/2009	70110	4221/DEMONTTROND AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902005	14101 NORTH FREEWAY,HOUSTON,TX 77090			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1057=7138610405@14496 WHILE DRIVING, MESSAGE CENTER SAID ABS INOP AND ENG.SERVICE URGENT. LTS FLASHING. CEM DEAD, COULD NOT READ W/VIDA. TRACE WIRING TO & FROM CEM. PARTS WARRANTY FROM RO 138394. CASE OPENED INTERNAL PROBLEM IN ECM. REPL.CEM, RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4221 / 17915A/39063275	YV1CM911251 [REDACTED]	6/7/2007	19840	4221/DEMONTTROND AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902005	14101 NORTH FREEWAY,HOUSTON,TX 77090			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37267=2812987994@19979 PASSENGER HEADLAMP STAYS ON WHEN KEY TURNED OFF FAULT TRACED USING VIDA CHECKED WIRING TO HEADLAMP AND CEM CODE DDM 0022 FAULT TRACED FOR CODE DETERMINED THAT CONTROL DRIVER IN THE CEM HAS SHORTED REPLACED CEM AND RELOADED S/W 8691290				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4221 / 63009A/40632913	YV1CY59H54 [REDACTED]	8/5/2008	45921	4221/DEMONTTROND AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902004	14101 NORTH FREEWAY,HOUSTON,TX 77090			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	XW	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Service action/recall Service acti	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37267=2814304208@19979 SUDDEN JERK FELT AS IF BRAKES SUDDENLY APPLIED ALL GAUGES AND ELECTRICAL ACCESSORIES POWER WINDOW LOCKS QUIT WORKING FAN FOR AC CONTINUES TO BLOW BUT AIR NOT COOL GOODWILL CODES BCM E003 CCM E003 DIM E003 ECM 4050 530B 720A 928C E003 PSM E003 SAS E003 SRS 00D5 SRS E003 CEM 1D08 INTERNAL F				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4221 / 79029A/41027267	YV1CY59H74 [REDACTED]	1/22/2009	93551	4221/DEMONTTROND AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902004	14101 NORTH FREEWAY,HOUSTON,TX 77090			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text mess	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1057=2818834714@19979 MESSAGE CENTER SAYS MULTIPLE BULB FAILURE. LOW BEAM MESSAGE CHECK BULBS AND DRAW. INTERNAL FAULT IN CEM. PREVIOUSLY REPLACED ON RO61778				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4221 /149415A/41782558	YV1CY592551 [REDACTED]	1/11/2010	50939	4221/DEMONTTROND AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902005	14101 NORTH FREEWAY,HOUSTON,TX 77090			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36416	Relay fuse box instrument panel 1 pc.	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37267=2814650570@14496 AIRBAG LIGHT ON. CENTRAL ELECTRONIC MODULE HAS CORROSION FROM WATER LEAK. GOODWILL REQUEST FOR PARTS ONLY, CUSTOMER WILL PAY LABOR. REPL. CEM AND SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4222 /135143B/41237958	YV1CY59HX4 [REDACTED]	4/23/2009	57581	4222/VOLVO OF DALLAS
MakeModelYear	RepairLocation			
VOVLOXC902004	2900 135E NORTH,CARROLLTON,TX 75007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HK	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes High	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20630=9724201496@21605 CUST STATES WHILE DRIVING ALL DASH LIGHT WILL GO OUT. CONNECTED TO VIDA FOUND CEM 6C48,E001, A158, AND 1A55 REPLACED CENTRAL ELECTRONIC MODULE AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4222 /141014A/41620438	YV4CZ592861 [REDACTED]	10/29/2009	58079	4222/VOLVO OF DALLAS
MakeModelYear	RepairLocation			
VOVLOXC902006	2900 135E NORTH,CARROLLTON,TX 75007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#209=2144919426@934 CUSTOMER STATES DRIVERS HEADLIGHT KEEPS GOING ON AND OFF CONNECTED TO VIDA FOUND ECM-E000, AND CEM-1A62 CHECKED WIRING GOOD REPLACED CEM AND RELAOED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4222 /145887A/41804886	YV1CY592851 [REDACTED]	1/29/2010	80066	4222/VOLVO OF DALLAS
MakeModelYear	RepairLocation			
VOVLOXC902005	2900 135E NORTH,CARROLLTON,TX 75007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#3013=9724139328@533 RT FRONT HEADLIGHT WILL COME ON AND OFF WHILE DRIVING FOUND CODE CEM 8A32 CEM HAS INTERNAL FAULT REPLACED CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4222 /150366A/41974522	YV1CY59HX4 [REDACTED]	4/28/2010	68727	4222/VOLVO OF DALLAS
MakeModelYear	RepairLocation			
VOVLOXC902004	2900 135E NORTH,CARROLLTON,TX 75007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth or instrum	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20630=9724201496@10882 CUST STATES INSTRUMENT CLUSTER GOES OUT. CONNECTED TO VIDA FOUND DDM-E001,ECM-928C,SRS-00D5,UEM-E001, REM-E001,CEM-1A55,CCM-E001. FAULT TRACED DTC, AND CAN SYSTEM FAULT TRACED TO FAULTY CEM. REPLACED CENTRAL ELECTRONIC MODU LE. PERFORMED ECM,CEM,SCM RELOADS. RESET ADAPTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4229 / 70364D/33468143	YV1CZ91H931 [REDACTED]	6/10/2004	13747	4229/***** TERMINATED VOLVO of CLEARLAKE
MakeModelYear	RepairLocation			
VOVLOXC902003	(f4228),20101 GULF FREEWAY,WEBSTER,TX 77598			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THAT THE RIGHT REAR TURN SIGNAL IS INOP ALL LIGHTS ON RIGHT REAR INOP SINCE LAST REPAIRCEM-8F03, RIGHT D IRECIION INDICATOR SIGNAL TOO LOW INTERNAL FAULT IN CEM HOOK VADIS, READED AND ERACED CODE. FAULT TRACE PER VADIS, REPLAC E CEM AND RELOADED S/W, #0811=7138381183@44328				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4229 /109758A/38559924	YV1CZ911351 [REDACTED]	1/25/2007	23544	4229/***** TERMINATED VOLVO of CLEARLAKE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4228),20101 GULF FREEWAY,WEBSTER,TX 77598			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	21019	Engine complete petrol	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45089=7133192728@86561 CUSTOMER STATES AIR BAG LT WAS ON CUSTOMER STATES ALL DASH W ENT OUT WOULD NOT COME OUT OF DRIVE. TECH FOUND THE CEM TO H AVE WATER IN THE MODULE AS PER TNN REPLACED CEM AND DOWNLOAD ED SOFTWARE REPLACED ENG BAY WIRING HARNESS AND OIL CEM COVE WITH UPDATED COVERS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4271 /152365A/36138445	YV1CZ91H141 [REDACTED]	11/11/2005	34692	4271/VOLVO CENTER
MakeModelYear	RepairLocation			
VOVLOXC902004	1326 N.E. LOOP 410,SAN ANTONIO,TX 78209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8857=3612153661@36726 SRS LIGHT IS ON VEHICLE DIEDS OUT, WIPERS STOPPED WORKING & RADIO CUTS OFF. TRACE CK FOR CODE FOUND DIFFERENT ONE CK VEHICLE WOULD DIED & ALL OF DASH LIGHTS WOULD STOP WORKING FOUND A BAD CEMSHORTED OUT INTERNALLY FAULTY REPLACE CEM PERFORM DOWNLOAD UPGRADE TEST DROVE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4271 /162309A/37433463	YV1CZ59HX41 [REDACTED]	6/26/2006	49158	4271/VOLVO CENTER
MakeModelYear	RepairLocation			
VOVLOXC902004	1326 N.E. LOOP 410,SAN ANTONIO,TX 78209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8851=2106988258@48148 WHILE DRIVING A/C STOPPED COOLING POWER WINDOWS DONT WORK HAD NO SPEEDOMETER & INSTRUMENT CLUSTER READINGS. TRACE READ CODES FOR DDM SWM PSM ICM SRS & CEM STORED REMOVE EACH MODUL WITH CODES CK WIRING OF EACH C/U UNPLUGG EACH C/U FOUND CEM FAULTY INTERNALLY REPLACE PERFORM CEM RELOAD RESET TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4271 /179469D/39245886	YV1CZ91H641 [REDACTED]	7/9/2007	40646	4271/VOLVO CENTER
MakeModelYear	RepairLocation			
VOVLOXC902004	1326 N.E. LOOP 410,SAN ANTONIO,TX 78209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89519=2106276499@20320 TECH NOTES WARNING INDICATOR FOR LOW BEAM FAILURE ON. TRACE FOUND WATER GOT ON CEM ON LF SIDE CAUSING CORROSION & RUST REPLACE 3 STEP RELAY HAD CORROSION & CEM ALSO PERFORM CEM RELOAD RESET TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4271 /181996A/39661376	YV1CZ59H741 [REDACTED]	8/29/2007	49955	4271/VOLVO CENTER
MakeModelYear	RepairLocation			
VOVLOXC902004	1326 N.E. LOOP 410,SAN ANTONIO,TX 78209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89519=NO PHONE@13321 AFTER CAR REACHED OPERATING TEMP CAR SURGED & HESITATE THEN ALL DASH LIGHTS CAME ON & URGENT SRS SERVICE. TRACE CODES CEM1D08 CONTROL MODULE INTERNAL FAULT INTERMIT FAULT HAS HAD PREVIOUS UPGRADES CEM FAULTY REPLACE CEM & RELOAD TEST DROVE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4271 /184553A/39729481	YV1CZ91H541 [REDACTED]	10/22/2007	43375	4271/VOLVO CENTER
MakeModelYear	RepairLocation			
VOVLOXC902004	1326 N.E. LOOP 410,SAN ANTONIO,TX 78209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10059=2108461698@61329 CK ENGINE LIGHT IS ON. TRACE HOOK UP TO SYSTEM HAVE MULTI CODES FOR COMMUNICATION PROBLEM CAUSED BY CEM 1D08 CONTROL MODULE INTERNAL FAULT ALSO INSTRUMENT PANLE WILL GO DARK & CAR STRUGGLES FOR POWER CODE ECM130A FOUND LEAKING INTAKE HOSE REPLACE CEM HOSE RELAY & RELOAD RESET TEST DROVE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4271 /216603A/41771195	YV1CZ911851 [REDACTED]	12/15/2009	55127	4271/VOLVO CENTER
MakeModelYear	RepairLocation			
VOVLOXC902005	1326 N.E. LOOP 410,SAN ANTONIO,TX 78209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22035=2106799261@106902 CAR DIED & WOULD NOT RESTART. TRACE HOOK UP TO VIDA MULTI CODES CEM 1A05 X-POWER SUPPLY SIGNAL TOO HIGH TRACE FOUND INTERNAL FAULT IN CEM SHORTING OUT REPLACE CEM PERFORM CEM RELOAD RESET TEST DROVE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4279 /226580A/37731310	YV1CY59H64 [REDACTED]	9/1/2006	49652	4279/*****TERMINATED JACK O'DIAMONDS
MakeModelYear	RepairLocation			
VOVLOXC902004	2500 W S W LOOP 323,TYLER,TX 75710			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#30095=9036771925@20748. LIGHTS GO OUT AND TRANS SHIFTS DOWN ALSO RADIO AND AC STOP WORKING. TEST CODE CEM ID08 REPLACE MODULE AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4281 /173610A/36623139	YV1CZ59H941 [REDACTED]	2/28/2006	28033	4281/*****TERMINATED POINT WEST VOLVO

MakeModelYear	RepairLocation
VOVLOXC902004	2200 CARL ROAD,IRVING,TX 75061

RepairPhone	LaborOp	LaborOpDesc	ProblemCode
	37206	Control module / relay box passenger	BB

ProblemCodeDesc	PartNumbers	PartDescriptions
Driving Engine stalls Unsure wh e set all	30657629	ELECTRONICS BOX

CustConcern

TechNotes
#34286=2143708811@9475 ENG DIED @STOP, RESTARTOK, HAZARD FLA SHERS CAME ON AND WOULD NOT SHUT OFF MADE A STOP RESTARTCON N VIDA READ CODES NONE WERE SET FOR ENGINE TEST DROVE FOR 3 DAYS FOUND THAT CENTRAL ELECTRONIC MODULE HAD REPLACED CEM DOWNLOADED SW OPERATION NORMAL AFTER REPAIR

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4284 /27866A/39779266	YV1CY592651 [REDACTED]	11/19/2007	45045	4284/PARK PLACE VOLVO

MakeModelYear	RepairLocation
VOVLOXC902005	2200 CARL ROAD,IRVING,TX 75062

RepairPhone	LaborOp	LaborOpDesc	ProblemCode
972-438-6586	37349	Harness engine comp/dashboard repair	CJ

ProblemCodeDesc	PartNumbers	PartDescriptions
Warning lights and chimes Bulb failure	30786890	ELECTRONICS BOX

CustConcern

TechNotes
#80114=8174819081@9475 C/S LOW BEAM FAILURE MESSAGE IS ON EVEN THO BOTH LIGHTS ARE WORKING. CHK'D ALL BULBS, FOUND WATER INTRUSION AT COWL PLENUM, REPAIRED AS PER TNN 37-35 FAULT TRACED VIDA CODES CEM 8A32 9C03 & BCM 0091 REPLACED CEM & PERFORMED 2 DOWNLOAD SOFTWARE

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4284 / 33708A/40515264	YV1CZ91H241 [REDACTED]	6/27/2008	45113	4284/PARK PLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2200 CARL ROAD,IRVING,TX 75062			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
972-438-6586	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51293=2149049720@13809 C/S MSG INDICATOR STATES BRAKE FAILURE PULL OVER IMMEDIATELY. THEN LOST ALL POWER VIDA CODES CEM 1D07 1D08 & ECM 7201. TRACED CODES TO BAD CEM, REPL;D ECM, S/W D/L FAILED, HAD TO D/LOAD 5 TIMES TO WO RK. STILL NO START, KEY NOT BEING IDENTIFIED HAD TO RELOAD S/W TO ACTIVATE KEY. MSG INDICATOR STATES BRAKE FAILURE, PULL OVER IMMEDIATELY. VIDA CODES CEM 1D07 1D08 ECM 7201 FAULTY CEM, REPLACED CEM, LOADED S/WARE, SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4284 / 34589B/40586972	YV1CY59H04 [REDACTED]	7/31/2008	70907	4284/PARK PLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2200 CARL ROAD,IRVING,TX 75062			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
972-438-6586	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81181=2545622702@21327 C/S ENGINE DIES WHILE DRIVING VIDA CONENCT, TRACE CODE ECM 928C, INTERNAL FAULT W/CEM LOST COMMUNICATION WITH ECM REPLACE CEM & RELOAD S/WRE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4284 / 35928B/40725843	YV1CY59H741 [REDACTED]	9/22/2008	46475	4284/PARK PLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2200 CARL ROAD,IRVING,TX 75062			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
972-438-6586	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51293=2143469576@43404 C/S CHK ENGINE LIGHT ON; HAS NO DASH LIGHTS, SPEEDOMETER, OR EMERGENCY FLASHERS VIDA CONNECT, CODES CEM 1C22 1C21 1A21 1D07 INTERNAL FAULT IN CEM REPLACE CEM. KEYS DID NOT RELOAD DURING CEM RELOAD, NECESSAR Y TO DOWNLOAD KEY S/WARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4284 / 43252D/41347442	YV1CZ91H041 [REDACTED]	6/29/2009	81787	4284/PARK PLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2200 CARL ROAD,IRVING,TX 75062			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
972-438-6586	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antisiphon	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13805=8179754121@11052 C/S ALL WRNING LIGHTS CAME ON ALL ELECTRICAL FAILED, STUCK IN 1ST GEAR. VIDA CONENCT, READ CODE CEM 1D08, FAULT TRACE TO INTERNAL FAULT IN CEM. REPLACE CEM & LOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4284 / 47696D/41673621	YV1CY592751 [REDACTED]	11/18/2009	111631	4284/PARK PLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2200 CARL ROAD,IRVING,TX 75062			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
972-438-6586	37206	Control module / relay box passenger	8X	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Complete vehicle Leakage	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#80114=9728244615@73876 C/S FLOOR BOARDS GETTING WET AFTER HARD RAINS. WET ON DRIVERS SIDE NEAR H/LIGHT. CHK CODES VIDA CEM DF03, OTHER FAULTY CEM CODES. CEM HAS WATER DAMAGE WATER COMING FROM WIRING HARNESS COVER UNDER COWL. THIS REPAIR DONE ON RO 43223 6/9/09 @ 103359 MILES PTS WTY THE HARNESS & CEM, ETC.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4284 / 53932I/42105140	YV1CY592751 [REDACTED]	5/18/2010	119401	4284/PARK PLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2200 CARL ROAD,IRVING,TX 75062			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
972-438-6586	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#114343=9728244615@73876 C/S CEL, SRS LIGHT ON CODES AND FOUND CEM 1A5F IN CEM. FAULT TRACED CODE AND FOUND FAULTY CEM,. CEM DAMAGED DUE TO LEAKAGE FROM W/S CLIENT PAID TO HAVE W/S REPLACED. REPLACED CEM PARTS WTY RO 43223 6/2709 @103359 MILES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4285 /186733A/36711523	YV1CZ852851 [REDACTED]	3/13/2006	5011	4285/GARLYN SHELTON IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	5700 S.W.H.K. DODGEN LOOP,TEMPLE,TX 76502			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1050=2547710128@11113 LIGHTS ON INSTRUMENT PANEL ARE FLASHING ON AND OFF. FAULT TRACED CEM 1A05, 1A06 AND 1A09. R AND R SEAT TO CHECK WIRING CONNECTIONS UNDER SEAT. NEC TO REPLACED CEM - INTERNAL FAILURE , AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4285 /201898A/38533808	YV1CZ911451 [REDACTED]	1/19/2007	19790	4285/GARLYN SHELTON IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	5700 S.W.H.K. DODGEN LOOP,TEMPLE,TX 76502			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28435=2544627804@81071 CUSTOMER STATES "CHEKC STOP LAMP" INDICATOR CAME ON. CONNECT VST, RAN DTC TEST,REMOVED FRONT COWLING AND WIPER ASY., CHECKED CONNECTOR AT CEM AND FOUND CORROSION AT CONNECTOR, NEC. TO REPLACE CEM CTRL. MODULE, DISASSEMBLED CONNECTORS AND CLEANED PINS, INSTALLED HARNESS UPDATE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4285 /205355B/38827574	YV1CY592X51 [REDACTED]	3/30/2007	30280	4285/GARLYN SHELTON IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	5700 S.W.H.K. DODGEN LOOP,TEMPLE,TX 76502			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	85513	Floor mat front replace	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1050=2547802791@81071 CUSTOMER STATES CHECK ENGINE LIGHT ON RAN DTC TEST-FAULT TRACE CEM DD20,REFERRED TO TNN 37-35 REMOVED BULK HEAD COVER AND UNPLUGGED CONNECTORS,FOUND WATER INTRUSION IN CEM MODULE, NEC. TO REPLACE CEM. WATER STANDING UNDER CARPET LEFT FRONT. REPLACED CARPET. REPAIRED HARNESS AND INSTALLED UPDATED BULK HEAD COVER. JOB COMPLETED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4287 /129555B/37153012	YV1CZ91H641 [REDACTED]	6/7/2006	29403	4287/STAR MOTOR CARS
MakeModelYear	RepairLocation			
VOVLOXC902004	7000 KATY ROAD,HOUSTON,TX 77024			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32363=7134643505@14305 - C/S WHILE DRIVING INTERIOR RADIO, AND INTERIOR POWER CUT OFF AND WIPER ACTIVATED ONCE, WHILEFA ULT CODE CEM-1D08 PRESENT. TRACED FAULT TO INTERMITTENT LOSS OF SIGNAL THROUGH CEM REPLACED CEM, UPGRADED ACTIVATION INS TALL SOFTWARE 37211.5,88461.1,59358-1.,37261.1,36002.1,36001 .2				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4287 /178678A/41190142	YV1CY592051 [REDACTED]	4/14/2009	34333	4287/STAR MOTOR CARS
MakeModelYear	RepairLocation			
VOVLOXC902005	7000 KATY ROAD,HOUSTON,TX 77024			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#5128=7135046322@69979 - CUST STATES LIGHTS AND WIPER STAY ON REPLACED CEM UNDER GOODWILL PER B/F				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4289 /416692A/36390828	YV1CY592251 [REDACTED]	1/11/2006	21758	4289/*****TERMINATED VOLVO OF RICHARDSON
MakeModelYear	RepairLocation			
VOVLOXC902005	1321 N. CENTRAL EXPRESSWAY,RICHARDSON, 75080			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41023=9724232678@18545 OWNER STATES RIGHT TURN SIGNAL FLASHES QUICKLY WHEN IN USE TECH OBSERVED TURN SIGNAL FLASHES QUICKLY-RIGHT TURN SIGNAL F HAS INTERNAL SHORT IN CEM,TURN SIGNAL STALK REPLACED CEM AND TURN SIGNAL STALK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4289 /464744A/40336388	YV1CY59H24 [REDACTED]	5/1/2008	81523	4289/*****TERMINATED VOLVO OF RICHARDSON
MakeModelYear	RepairLocation			
VOVLOXC902004	1321 N. CENTRAL EXPRESSWAY,RICHARDSON, 75080			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15859=2145482627@35981 CUSTOMER STAES CHK CAR LOSES POWER WHILE DRIVING CONNECT TO VIDA, FAULT TRACED DTC CEM 1D08 FOUND CEM HAS INTERNAL FAULT REPLACED CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4289 /468118C/40553942	YV1CN59H14 [REDACTED]	7/3/2008	63205	4289/*****TERMINATED VOLVO OF RICHARDSON
MakeModelYear	RepairLocation			
VOVLOXC902004	1321 N. CENTRAL EXPRESSWAY,RICHARDSON, 75080			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
32382=9723120607@11552 CUST STATES ENGINE LT ON-CAR DIESWHILE DRIVING-WHEN THIS HAP PENS ALL POWER LOST TECH DROVE CAR 3 DAYS BEFORE PROBLEM OCCURED-NO CODE IN SYST AFTER REPLACING CEM,DOWNLOAD,KEY NEED DOWNLOAD-TEST DROVE AN OTHER 3 DAYS CAR GOOD SO FAR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4289 /468519C/40538592	YV1CZ91H041 [REDACTED]	7/10/2008	34642	4289/*****TERMINATED VOLVO OF RICHARDSON
MakeModelYear	RepairLocation			
VOVLOXC902004	1321 N. CENTRAL EXPRESSWAY,RICHARDSON, 75080			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh eet all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15859=8589227733@11021 CUSTOMER STATES CHK ENGINE STALLS WHILE DRIVE AT TIMES CEM HAS OPEN CIRCUIT REPLACED CEM AND DOWNLOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4289 /478817A/41092783	YV1CY59H241 [REDACTED]	2/14/2009	108829	4289/*****TERMINATED VOLVO OF RICHARDSON
MakeModelYear	RepairLocation			
VOVLOXC902004	1321 N. CENTRAL EXPRESSWAY,RICHARDSON, 75080			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges At stea d speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15859=2142076962@35981 C/S CAR WON'T IDLE, CUTS OFF, SURGES FOUNND CEM HAS INTERNAL FAULT & WOULD CAUSE CAR TO CUT OUT & DIE AT TIMES REPLACE CEM & PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4289 /482583A/41261429	YV1CY59H24 [REDACTED]	5/14/2009	110447	4289/*****TERMINATED VOLVO OF RICHARDSON
MakeModelYear	RepairLocation			
VOVLOXC902004	1321 N. CENTRAL EXPRESSWAY,RICHARDSON, 75080			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
13030=2146798245@23676 CS DASH GOES BLANK-CAR SEEMS TO BE IN LOW GEAR TECH OBSERVED DASH AND OTHER CONTROLS OFFLINE PULLED CODES CEM 1D0C,3F03-FOUND CEM MODULE FAULTY REPLACED CEM,DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4289 /488403E/41526946	YV1CZ59H14 [REDACTED]	9/14/2009	40196	4289/*****TERMINATED VOLVO OF RICHARDSON
MakeModelYear	RepairLocation			
VOVLOXC902004	1321 N. CENTRAL EXPRESSWAY,RICHARDSON, 75080			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
11172=2142123225@22758 CS UPON REPAIR OF ALTERNATOR HAZARD WILL NOT TURN OFF TECH OBSERVED AFTER REPAIRING ALTERNATOR HAZARD WILL NOT TUR N OFF-PULLED CODES CEM 1C02,8F03,3A08,8A07,8F52=WATER IN CEM REPLACED CEM,DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4298 /540138A/42103412	YV1CM59H54 [REDACTED]	6/14/2010	73122	4298/HOLMES EUROPEAN MOTORS,INC.
MakeModelYear	RepairLocation			
VOVLOXC902004	1221 E-BERT KOUNS INDUST LOOP,SHREVEPORT,LA 71105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
318-861-3500	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38122=3188659900@28669-CUSTOMER STATES ALL POWER WENT OUT IN VEHICLE JERKED HARD ALL GAUGES ARE INOP FAULT TRACED ALL POWER AND GROUND PERMANENT PIN DRAG ON ECM AND CEM ALL OK VIDA REGISTERED FAULT MULTIPLE CODES PRESENT REPLACED CEM AND PERFORMED RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4299 /193536A/39063254	YV1CN592751 [REDACTED]	4/25/2007	62115	4299/VOLVO OF HOUSTON
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4297),11950 OLD KATY ROAD,HOUSTON,TX 77079			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
281-721-1695	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81077=2813415889@10501 CUSTOMER STATES THAT THE ABS ANTI SK ID MESSAGE IS COMING ONCEM AND BENGINE BAY HARNESS WATER DAM AGED. REPLACED ENGINE HARNESS AND CEM AS PER BULLETIN 37-35 --VCPO---				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4299 /194907B/39027816	YV1CY59H64 [REDACTED]	5/17/2007	34959	4299/VOLVO OF HOUSTON
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4297),11950 OLD KATY ROAD,HOUSTON,TX 77079			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
281-721-1695	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31101=7135266381@58993 CUSTOMER STATES BULB FAILURE MESSAGE IS ON.REPLACE BULBS .MESSAGE STILL ON . PERFORM DIM AND CEM SOFTWARE UPGRADE . MESSAGE STILL ON . FAULT TRACE WIRING AN D FOUND CORROSION AT RELAY . FOUND CORROSION AT CEM AND A PIN HAS SEPARATED FROM CEM . REPLACE CEM AND PERFORM RELOAD .				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4299 /211804A/40850114	YV1CZ85295 [REDACTED]	11/10/2008	45032	4299/VOLVO OF HOUSTON
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4297),11950 OLD KATY ROAD,HOUSTON,TX 77079			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
281-721-1695	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31101=7137227858@18610 45032 CHECK AND FOUND CEM CORROSION INSIDE CIRCUIT BOARD,REP LACED CEM +DOWN LOAD SOFT WARE,AND REMOVED INSIDE WIRE HARRN ESSUNDER DASH AND DRIVE SEAT TO INSTALL COVER ON TECH NET NOTES 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4315 / 51565A/35034667	YV1CZ911551 [REDACTED]	4/22/2005	3219	4315/*****TERMINATED ROARING FORK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	115 6TH STREET,GLENWOOD SPRINGS,CO 81601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-945-4100	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THAT THE DRIVERS SIDE HEADLIGHT IS NOT COMING ON.CONNECTED VADIS AND FOUND CODE CEM-8A20 FOR LEFT FRONT HEADLAMP SIGNAL LOW. FAULT TRACED CODE AND FOUND CEM FAILED. REPLACED CEM, DOWNLOADED SOFTWARE AND HEADLAMP OPERATES CORRECTLY NOW. #53477=9709209912@51547				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4315 / 52220A/35617523	YV1CZ592851 [REDACTED]	8/3/2005	7011	4315/*****TERMINATED ROARING FORK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	115 6TH STREET,GLENWOOD SPRINGS,CO 81601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-945-4100	35219	Headlamp, complete	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES HEADLAMPS NOT WORKING.CONNECTED VIDA AND FOUND NO CODES FOR CEM. REMOVED HEADLAMP AND ACCESSED CEM TO FAULT TRACE. CONNECTED BREAKOUT BOX TO CEM AND FOUND NO NO POWER GOING TO HEADLAMPS FROM CEM.REPLACED CEM AND RELOADED SOFTWARE. HEADLAMPS OPERATE PROPERLY NOW. #53477=9709204838@51547				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4315 / 53383A/36510495	YV1CZ85215 [REDACTED]	1/12/2006	204315/*****	TERMINATED ROARING FORK VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902005		115 6TH STREET,GLENWOOD SPRINGS,CO 81601		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-945-4100	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THAT THE RIGHT AND LEFT FRONT WIPERS WILL NO T MOVECONNECTED VIDA AND FOUND CODES CEM 8F25 AND 8F2C. FAUL T TRACED AND FOUND CEM FAILED AND WIRING HARNESS HAD SEVERE REPLACED CEM AND WIRING HARNESS AND RELOADED SOFTWARE. SEALE D CEM COVER PER REGIONAL TECH REP ADVISE. CLEARED CODES #53477=9709454100@51547				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4315 / 53520A/36533758	YV1CZ59255 [REDACTED]	1/28/2006	11201	4315/*****TERMINATED ROARING FORK VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902005		115 6TH STREET,GLENWOOD SPRINGS,CO 81601		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-945-4100	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THAT THE WIPERS WILL NOT MOVECONNECTED VIDA AND FOUND CODES CEM-8F25 AND 8F2C. FAULT TRACED AND FOUND CO RRSION IN CEM AND ENGINE COMPARTMENT REPLACED CEM AND RELOA DED SOFTWARE. ALOS REPLACED CEM ENGINE COMPARTMENT POWER SUP PLY HARNESS. TEST DROVE VEHICLE, NO #53477=9709454100@51547				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4315 / 53553A/36523376	YV1CZ85295 [REDACTED]	2/1/2006	13	4315/*****TERMINATED ROARING FORK VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902005		115 6TH STREET,GLENWOOD SPRINGS,CO 81601		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-945-4100	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
CONDITION NOTED ON TEST DRIVE THE WIPERS ARE NOT WORKINGCONN ECTED VIDA AND FOUND CODES CEM 8F25 AND 8F2C. FAULT TRACED C ODES AND FOUND WATER INTRUSION INTO CEM CAUSING REPLACED CEM AND RELOADED SOFTWARE. ALSO REPLACED ENGINE COMPARTMENT POW ER SUPPLY HARNESS AND SEALED CEM COVER PER #53477=9709454600@51547				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4315 / 59622A/40008365	YV1CZ85295 [REDACTED]	1/4/2008	31610	4315/*****TERMINATED ROARING FORK VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902005		115 6TH STREET,GLENWOOD SPRINGS,CO 81601		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-945-4100	37206	Control module / relay box passenger	EC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Spot lamps/auxiliary lights Do n et work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CLIENT STATES THE BRAKES LIGHTS ARE ON WITHOUT STEPPING ON P EDALFOUND VEHICLE HAVING DEAD BATTERY, CHARGED BATTERY AND C ONNECTED VIDA, DURING VEHICLE READ OUT, VEHICLE ATTEMPTED RE PLACED ENGINE BAY POWER HARNESS, CEM, AND RELOADED SOFTWARE. TEST DROVE VEHICLE, NO CODES RETURNED #72442=9707285525@63118				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4315 / 60029A/40137197	YV1CZ85225 [REDACTED]	2/22/2008	18906	4315/*****TERMINATED ROARING FORK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	115 6TH STREET,GLENWOOD SPRINGS,CO 81601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-945-4100	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CHECK ENGINE LIGHT IS ONCORRODED CONNECTORS IN CEM TO ENGINE COMPARTMENT CONNECTED VIDA AND FOUND SERVERAL CODES CEM 1A 5F, DF13, ECM-U012900, U012100, DEM U012900 ETC. FAULT TRACE D #72442=9709258591@83383				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4322 /270816A/34440336	YV1CZ59285 [REDACTED]	12/27/2004	12	4322/PEDERSON TOYOTA-VOLVO,LTD
MakeModelYear	RepairLocation			
VOVLOXC902005	4455 SOUTH MASON STREET,FORT COLLINS,CO 80525			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-223-8500	37409	Cable harness firewall repair	50	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4601=9702233100@19972 BRAKE LIGHTS STAY ON AT ALL TIMES. DTC=BCM 0094, 0015, CEM 1A05, 1A09, 1A5E, 1A64, 8D02, DD03, DF13. WATER LEAKING AT COWL PANEL, DAMAGED CEM AND WIRING TO CEM. 37409 TO SEAL COWL PANEL AND REPAIR WIRES, R&R CEM, CLEAR CODES, TEST DRIV				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4322 /281338A/35202413	YV1CZ852951 [REDACTED]	4/23/2005	13	4322/PEDERSON TOYOTA-VOLVO,LTD
MakeModelYear	RepairLocation			
VOVLOXC902005	4455 SOUTH MASON STREET,FORT COLLINS,CO 80525			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-223-8500	37349	Harness engine comp/dashboard repair	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37232=9702233100@18043 ENGINE INTERMITTANTLY MUST BE JUMP STARTED/CHK ENG LT ON. 18 DTC CODES IN SYSTEM. WATER CONTAM IN CEM AND ENG WIRING HARNESS. OP CODE 37349 TO CLEAN ABD REPAIR WIRING HARNESS CONNECTIONS. R&R CEM, DRY AND SEAL PLENUM CHAMBER. 36001 TO ERASE DTC'S FIRST TIME, 36004 TO ERASE 2ND TIME/DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4322 /363743A/39113742	YV1CM59H74 [REDACTED]	6/18/2007	41768	4322/PEDERSON TOYOTA-VOLVO,LTD
MakeModelYear	RepairLocation			
VOVLOXC902004	4455 SOUTH MASON STREET,FORT COLLINS,CO 80525			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
970-223-8500	37206	Control module / relay box passenger	AL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges During acceleration	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37232=9702261689@18043 ENGINE JERKS/HESITATES ON ACCEL. DTC=SRS 00D5, ECM 928C, CEM 1D08 SHORT CIRCUIT IN CEM. R&R CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4342 /146251A/41319249	YV1CZ91H3411 [REDACTED]	5/29/2009	81807	4342/ALBUQUERQUE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9000 Pan American freeway NE,ALBUQUERQUE,NM 87113			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
505 260 2200	36001	Diagnostic trouble codes (DTCs) reading/	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES HEADLAMPS DO NOT WORK PER VOLVO WILL PAY COST OF CEM FOR REPLACEMENTDP0ERV HEADLIGHTS INOP DUE TO INTERNAL FAULT IN CEM. REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4345 / 29610C/38193765	YV1CZ911751 [REDACTED]	11/28/2006	52699	4345/SILL-TERHAR MOTORS, INC
MakeModelYear	RepairLocation			
VOVLOXC902005	(f:4344),PO BOX:344,BROOMFIELD,CO 80038			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
303-469-1801	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89475=7202717824@17253 CUST STATES ENG WILL STALL DRIVING ON HWY, WOULD TAKE ABT 3 TIMES TO START, WOULD DRIVE ABT 300 YDS, THEN STALL, ALL WARNING LIGHTS FLASHING AND CEL STAYED ON, TOW IN CPO, INTERNAL FAULT IN CEM, REPL CEM, DTC READ AND RESET, FAULT TRACE CEM-1D08, CEM SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4345 / 39431A/40547927	YV1CZ91H841 [REDACTED]	7/11/2008	59438	4345/SILL-TERHAR MOTORS, INC
MakeModelYear	RepairLocation			
VOVLOXC902004	(f:4344),PO BOX:344,BROOMFIELD,CO 80038			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
303-469-1801	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CS ELEC PROLEM, SRS WARNING LIGHT ON, DASH LIGHTS OFF, FUEL TEMP AND CLOCK OFF, TURNED OFF ENGINE, THEN RESTART ALL OK EXCEPT SRS WARNING, CEM 1008 INTERNAL FAULT, REPLACED CEM FAULT TRACED CEM1D08, DRC READ/RESET, CEM RELOAD, 1 KEY DID NOT WORK AFTER CEM RELOAD, PROGRAMMED 1 KEY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4345 / 47468J/42182078	YV1CZ911151 [REDACTED]	1/4/2010	43154	4345/SILL-TERHAR MOTORS, INC
MakeModelYear	RepairLocation			
VOVLOXC902005	(f:4344),PO BOX:344,BROOMFIELD,CO 80038			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
303-469-1801	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
ENG CRANKS BUT WONT START AT TIMES CEM HARNESS COROSION DUE TO WATER ENTRANCE INTO PLENUM REPL ENG BAY HARNESS AND CEM ASSEMBLEY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4363 / 47716A/41183810	YV1CZ911151 [REDACTED]	4/9/2009	41579	4363/McDONALD AUTOMOTIVE
MakeModelYear	RepairLocation			
VOVLOXC902005	6060 SOUTH BROADWAY,LITTLETON,CO 80121			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13866=3037620433@67976 C.S. WINDSHIELD WIPERS ARE COMING ON AND OFF WITHOUT TOUCHING THE CONTROL, INTERNAL CEM FAULT VE R CUST CNCRN FND THAT THE FT WIPERS WOULD START WHENEVER THE Y WANT AND WONT STOP IN THE MIDDLE OF THE WINDOW HOOKD VIDA CEM 8F2C 8F21 8F52 FAULT TRACE FND WPR SWTCH SNDNG PROPER CO MMNDS TO CEM TO TURN ON WIPERS HK UP BRK OUT BOX FND THE SOU				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4363 / 54723A/41782218	YV1CZ91165 [REDACTED]	1/16/2010	68431	4363/McDONALD AUTOMOTIVE
MakeModelYear	RepairLocation			
VOVLOXC902005	6060 SOUTH BROADWAY,LITTLETON,CO 80121			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#93492=3037830321@12700 HEADLIGHTS CUT OFF AND ON - SPORADIC 68431 READ CODES CEM 9C03/8A20/DD10- FALT TRASC WITH VIDA. D IAG CIRCUIT BOADR BROBLEM IN CEM, INTERMITTENT OPEN CIRCUIT. REPLACE CEM #93492=3037830321@12700 HEADLIGHTS CUT OFF AND ON - SPORADIC 68431 READ CODES CEM 9C03/8A20/DD10- FALT TRASC WITH VIDA. D IAG CIRCUIT BOADR BROBLEM IN CEM, INTERMITTENT OPEN CIRCUIT. REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4378 /305373A/35858556	YV1CZ85265 [REDACTED]	9/23/2005	4328	4378/RICKENBAUGH VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	777 BROADWAY,DENVER, 80203			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36967=3039403350@39030 BRAKES LIGHT STUCK ON AND BRAKE LIGHT MESSAGE PULL CODE CEM-8D01 FOUND SUPPLY CIRCUIT TO REM STAYED ON AFTER BRAKE PEDAL RELEASED REPLACED ELETRONICS BOX AND CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4378 /305647A/35906300	YV1CZ85265 [REDACTED]	9/27/2005	4333	4378/RICKENBAUGH VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	777 BROADWAY,DENVER, 80203			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36967=3039403350@13747 BRAKE LIGHT STAYS ON WHEN CAR IS ON CODE TCM-P179900, DEM-U012900,BCM-U000100,C004064,CEM-8F09,DF13,1A5F,ECM-U0121 00,P068500,U012900,P050100,P216200,P216200 WATER DAMAGE TO CEM DUE TO GAP IN WINDSHIELD ADHESIVE CAUSING LEAK REPLACED ELETRONICS BOX (WINDSHIELD REPAIR LINE D)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4378 /312441B/36274310	YV1CZ852151 [REDACTED]	12/14/2005	9083	4378/RICKENBAUGH VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	777 BROADWAY, DENVER, 80203			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37240	Upper electronic module replace	4C	
ProblemCodeDesc	PartNumbers	PartDescriptions		
MOISTURE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36967=3033162648@13747 LFT DAYTIME RUNNING LIGHT STAYING ON WHEN CAR IS OFF CODE UEM-004,E003,CEM-6C48,DIM 0001,BCM-U012600,U011400, U030000,CCM-0064,0060,ECM-P062800,P019100 FOUND LEAK FROM WINDSHIELD DRIPPING ON CEM CAUSING SHORT SEALED WINDSHIELD AND REPLACED ELETRONICS BOX AND SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4378 /325633C/37112964	YV1CZ592751 [REDACTED]	5/23/2006	6695	4378/RICKENBAUGH VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	777 BROADWAY, DENVER, 80203			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52956=3033299742@51517 HEADLAMP FAILURE MESSAGE VIDA CODES - CEM 1A51 1A52 1A55 1A66 8A20 8A21 DF13 6C42 8F1B DD20 DD21 DD30B BCM 0109 ECM 930B SAS 000B FAULT TRACE TO TERNMINAL CORROSION DUE TO WATER ENTRANCE IN PLENUM. TNN 37.35. CLN HRNS, REPL CEM, COVER, INSTALL SFTWR #52956=3033299742@51517 HEADLIGHT FAILURE MESSAGE VIDA CODES - CEM 1A51 1A52 1A55 1A5C 1A66 8A20 8A21 DF13				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4378 /332853H/37585882	YV1CZ911951 [REDACTED]	8/11/2006	31070	4378/RICKENBAUGH VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	777 BROADWAY, DENVER, 80203			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	7R	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Poor wiping	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9430=9706414557@51651 WIPERS STOPPED WORKING AT TIMES CODE UEM 0080 TNN 37.35 FAULT TRACE AND REPLACE CEM AND PLEMUM BOX WITH UPDATE DWNLD SOFTWARE #9430=9706414557@51651 WIPERS WORK INTERMITTENTLY CODES UEM 0080. SIGNAL MISSING 1 OF 3,700 KEY CYCLES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4378 /341556C/38153629	YV1CM592051 [REDACTED]	11/21/2006	27103	4378/RICKENBAUGH VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	777 BROADWAY, DENVER, 80203			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp plemental P	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13733=3032292086@33043 SRS WARNING LIGHT ON CODES SRS 0221 0222 2F01 FAULT TRACE TO DEFECTIVE ENG WIRING HARNESS REPLACE ENG HARSESS AND WATER CONTAMINTED CEM RELD SFTWRE TNN 37.35				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/4378 /346242A/38478268	YV1CM91H53 [REDACTED]	1/24/2007	47253	4378/RICKENBAUGH VOLVO INC
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902003	777 BROADWAY, DENVER, 80203			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	99246	Drain plug, A-post, 2 sides, adjustment	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#9430=3036790292@33401 ENG LIGHT ON CODE ECM 928C 530B 0094 FAULT TRACE TO LEAK AT SUNROOF DRAINS IN A-PILLARS TNN 83.84 REPL CEM DUE TO CORROSION, RELD SOFTWARE, REPROGRAM KEYS				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/4378 /389052A/40574754	YV1CZ85235 [REDACTED]	7/8/2008	52547	4378/RICKENBAUGH VOLVO INC
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	777 BROADWAY, DENVER, 80203			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37349	Harness engine comp/dashboard repair	1B	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Floor mats and carpets Water leakage	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#36967=3037094643@53707 WATER LEAKING ONTO PEDALS TRACE TO LEAK FROM CEM COVER TNN 37.35 REPLACE PLENMUM AND CEM DUE TO WATER CORROSION AS A ONE-TIME GOODWILL GESTURE TOWARD CUSTOMER SATISFACTION AND OWNER LYLT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4378 /435873A/42011768	YV1CZ592851 [REDACTED]	4/26/2010	55487	4378/RICKENBAUGH VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	777 BROADWAY,DENVER, 80203			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37219	Fusebox, cover	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52956=3034448577@14642 ENG NO START WATER INTRUSION ON CEM AND CONNECTORS 54/3.1 TNN 37.35 REPLACE ENGINE HARNESS AS OUTLINED IN TJ, WHICH CAME WITH UPGRDED LID & GROMMET AS A ONE-TIME GOODWILL GESTURE TOWARD CUSTOMER SATISFACTION AND OWNER LOYALTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /179406A/37001673	YV1CZ911051 [REDACTED]	3/31/2006	22357	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902005	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	9Z	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Start Autostart does not work	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14103=7194883387@77234 CUST STATES CAR WILL NOT START; CUST STATES THEY TOOK CAR THROUGH CAR WASH & WATER CAME IN DRIVERS SIDE OF DASH;FOUND WATER IN CEM;REPL CEM & WIRE HARNESS;HAD TO REMOVE FOLLOWING PARTS FOR DIAG;UPPER TORQ ROD,WS WIPER & MOTOR,WASH RES,CONT MOD RELAY,CENT ELEC ENG TRANS,HORN,HEADLIGHTS,FRT BUMPER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /183699A/37496746	YV1CM91H04 [REDACTED]	6/13/2006	29518	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902004	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	87206	Ventilation outlet center replace	PJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Stability function Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53915=7036228989@34002 CUST STATES BRAKE FAILURE LIGHT FLASHED & SVC AIRBAG URGENT LIGHT IS ON;FOUND CODES SRS 00D5 & BCM 0094;CONN FOR BCM & SRS OK;AFTER CAR RAN FOR 5 MIN LIGHTS FLASHED ON DIM & CAR DIED;PERFORMED SEVERAL DIAG STEPS; FOUND CEM DEFECTIVE REPLACED CEM & DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /184191A/37256829	YV1CZ91H341 [REDACTED]	6/20/2006	41592	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902004	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53915=7195400576@11345 CUST STATES CAR LOST ELECTRICAL AND DIED, WHEN GOT IT RE- STARTED SVC AIR BAG URGENT LIGHT IS ON FOUND CODE BCM 0094, INTERMITTANT FAULT IN CEM REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /189188A/37948377	YV4CZ592761 [REDACTED]	9/8/2006	15262	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902006	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53915=7194955191@77234 CUST STATES HIGH BEAMS ARE NOT WORKING FOUND WATER IN CEM REPLACED CEM & HARNESS ENGINE COMP/DASHBOARD DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /205765A/39494239	YV1CZ852651 [REDACTED]	8/28/2007	33301	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902005	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#27021=7195400107@34002 CUST STATES BRAKE LIGHT STAY ON ALL THE TIME FOUND CODES CEM 8D01,CEM DF13,CEM 1A5F,CEM 1A5E,CEM 1A61 CEM 1A62,CEM 1A64; FOUND WATER IN CEM; PERFORMED TNN 37-35 REPLACED CEM & ENGINE BAY WIRE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /221774A/40724660	YV4CZ852X61 [REDACTED]	8/18/2008	45890	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902006	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37349	Harness engine comp/dashboard repair		Q9
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield Water leakage	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#106657=7194470656@22867 CUST STATES THERE IS 2 INCHES OF WATER ON DRIVER FLOOR FROM RAIN; FOUND WATER HAD LEAKED THROUGH COWL ONTO CEM; FOUND CORROSION ON CEM & HARNESS; REPLACED CEM & HARNESS; INSTALLE UPDATED HARNESS SEAL; PERFORMED CEM SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /224837A/40848134	YV1CZ592151 [REDACTED]	10/22/2008	27799	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902005	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37349	Harness engine comp/dashboard repair		1B
ProblemCodeDesc	PartNumbers	PartDescriptions		
Floor mats and carpets Water leakage	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#79150=7192609106@77234 CUST STATES DRIVERS SIDE MAT GETS WET WHEN RAINING & SERVICE LIGHTS GO ON & OFF FOUND WATER LEAKING FROM PLENUM LID CAUSING DAMAGE TO CEM REPLACED CEM & HARNESS COVER TO PLENUM LID PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4380 /253211A/42047036	YV1CZ592451 [REDACTED]	5/5/2010	85239	4380/BOB PENKHUS VOLVO MAZDA
MakeModelYear	RepairLocation			
VOVLOXC902005	1101 MOTOR CITY DR,COLORADO SPRINGS,CO 80906			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22803=7194882744@22867 CUST STATES HEADLIGHTS ARE INOP FOUND CEM FAULTY; INTERMIT THERE IS NO POWER COMING OUT OF B7 FROM CEM & NO POWER OUT OF B27 FOR HIGH BEAMS REPLACED CEM & DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4386 / 46867A/34378348	YV1CZ592151 [REDACTED]	12/4/2004	15	4386/SANTE FE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2704 CERRILLOS ROAD,SANTE FE,,NM 87501			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17=5054716700@71.CUST REPORTS BRAKE LIGHTS STAY ON. READ CO DES BCM0094,0100,0109,0115,0148,CEM CODES 1A05,1A06,1A09,1A5 E,1A5F,3F83,8B01,8F0D,DD00,DD01,DF13,DF16,E000.FAULT TRACED AND FOUND LEFT FT FLOOR WET FOUND WIRE HARNESS SEAL TO CEM L EAKING INTO CEM REPLACED CEM AND SEALED WIRING HARNESS AND DOWNLOADED SOFTWARE AND PERFORMED LEAK TEST. TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4409 /483608A/34682231	YV1CZ911451 [REDACTED]	2/9/2005	1112	4409/VOLVO of OKLAHOMA CITY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4407),PO BOX 61250,OKLAHOMA CITY,OK 73146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
405-272-1717	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38008=4056912953@47125 LIGHT IN FRONT WILL NOT GO OUT. RAN VADIS, CODE ECM DF03. REPLACED GEM/FUSE BLOCK, RELOAD OF SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4409 /488530A/35185687	YV1CZ592851 [REDACTED]	5/10/2005	11019	4409/VOLVO of OKLAHOMA CITY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4407),PO BOX 61250,OKLAHOMA CITY,OK 73146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
405-272-1717	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38008=4054785081@15357 WINDSHIELD WASHERS INOP. CEM & WASHER PUMP HAVE INTERNAL FAULTS. FOUND NO VOLTAGE AT WASHER PUMP ASSEMBLY, WHEN WASHER ACTIVATED BY SWITCH OR THROUGH CEM. REPLACED, ONCE REPLACED HAD VOLTAGE, BUT WASHER PUMP HAS INTERNAL FAULT.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4409 /505888C/36729305	YV1CZ911951	3/20/2006	17434	4409/VOLVO of OKLAHOMA CITY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4407),PO BOX 61250,OKLAHOMA CITY,OK 73146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
405-272-1717	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38008=4057452331@15357 BRAKE LIGHTS STAYING ON, RUNS BATTERY DOWN. CODES IN CEM DF13, 3F81. MULTIPLE OTHER CODES, FAULT TRACE CODES, FOUND CEM FAILED, CALLED HOTLINE TO GET PART RELEASED. REPLACED CEM DOWNLOAD, OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4409 /542807A/39889519	YV1CZ592351	12/15/2007	42566	4409/VOLVO of OKLAHOMA CITY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4407),PO BOX 61250,OKLAHOMA CITY,OK 73146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
405-272-1717	37206	Control module / relay box passenger	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94826=4054854895@95894 NO START. COWL OVERFLOW W/FROZEN WATER, WATER GOT INTO FAN ASSY CAUSING TAIL LIGHTS TO STAY ON, DAMAGING BATTERY & CEM MODULE. REM BOTH FRONT CARPETS & 2ND SEAT CARPET. DRY & REINSTALL. F/TRACE CEM1A52, ECM434C, ECM710B, REM8D12, UEM0051, CEM1A53, SRS00E7, DIM0001. REPLACE CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4409 /544514A/39980798	YV4CZ852061 [REDACTED]	1/16/2008	20640	4409/VOLVO of OKLAHOMA CITY
MakeModelYear	RepairLocation			
VOVLOXC902006	(f4407),PO BOX 61250,OKLAHOMA CITY,OK 73146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
405-272-1717	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94826=4053962036@47125 WINDSHIELD WIPERS DO NOT WORK. RAN VIDA, FAULT TRACE CODE 8F2C & REPLACE CEM, RELOAD SOFTWARE. CEM HAD CORROSION FROM WATER LEAKING IN THROUGH HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4409 /572519E/41292889	YV1CY592351 [REDACTED]	5/6/2009	63685	4409/VOLVO of OKLAHOMA CITY
MakeModelYear	RepairLocation			
VOVLOXC902005	(f4407),PO BOX 61250,OKLAHOMA CITY,OK 73146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
405-272-1717	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#102578=4054630419@15357 MESSAGE ELECTRICAL MALFUNCTION. WATER IN CEM. FAULT TRACE CODES TO CEM, WHEN INSPECTED, HAD WATER AT CONNECTORS. CLEAN & DRY CONNECTORS, REPLACE CEM & RELOAD SOFTWARE. ROAD TEST, FUNCTION TEST. OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4409 /598319A/42157870	YV1CZ91H341 [REDACTED]	7/17/2010	97726	4409/VOLVO of OKLAHOMA CITY
MakeModelYear	RepairLocation			
VOVLOXC902004	(f4407),PO BOX 61250,OKLAHOMA CITY,OK 73146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
405-272-1717	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94826=4057618604@15357 BRAKE FAILURE LIGHT CAME ON & VEHICLE SHUT DOWN. PULL CODES WITH VIDA. GEM-1A5C. 1D08. ECM-1100, 4050, 928C, 530B. OTHER CODES IN CAR ALSO. TRACED TO INTERNAL FAULT IN CEM. REPLACED CEM, DURING DOWNLOAD, HAD A FAILURE TO COMPLETE ALL SCRIPTS. CEM WAS D/LOADED, KEYS WOULDN'T PROGRAM. D/LOAD S/W FOR KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /337906A/31602675	YV1CZ59H231 [REDACTED]	4/28/2003	1630	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37224	Central electrical unit engine/gearbox	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#876=3145671172@005 CK ELECT FOR SHORT -HORN HONKS, LIGHTS FLASH, RELAY CLICKING FOUND CODE CEM 6A03 6A04. 8F52 8FA3. LOCATE BAD GROUND AT RF SEAT RAIL.CORRECTED,TIGHTENED GROUNDS AT LF FENDER. REFIT GR OUND FOR CEM. INSTALLED SOFTWARE FUNCTION ID 60 TEST DROVE EXTENSIVELY OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /370606A/35289201	YV1CZ59HX41 [REDACTED]	5/31/2005	13353	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6658=4807477266@6708 WHEN CRUISING HWY SPEEDS, WIPERS COME ON, TRANSMISSION CLUNK S, FOG LAMPS COME ON, A/C SHUTS OFF, THEN IN 3 SECS ALL START WORKING AGAIN, 2 DAYS AGO,ALL GAUGES WOULD NOT WORK ECM-4050,530B,928C,DDM002B,SRS-005D,SWM-0016,BCM-0094 DIAGNOSED CALL HOT LINE REPLACED CEM DO CEM SW RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /374809A/35787411	YV1CZ59HX41 [REDACTED]	9/6/2005	23246	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37206	Control module / relay box passenger	1A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NOISE	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45038=3149977874@6708 CUST HEARS CLICKING FROM LEFT SIDE OF DASH CAR WILL THEN LOSE ACCELERATION SAS-E003,CEM1D08,DIME003,PSME003.REPLACED CEM DOWNLOAD SOFTWARE, TRIED 5 TIMES,SERVER WAS DOWN D/L SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /396877A/38768551	YV1CZ91H841 [REDACTED]	3/29/2007	63677	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42138=3144326781@6693 WHILE HIGHWAY DRIVING ALL DASH LIGHTS WENT OUT TWICE,CLICKING NOISE AND SRS LIGHT IS ON CEM1D08,SRSE003,CCME003,SASE003,BCM0094,E003,PSME003,DIME003 ECM928C,E003,520B REPLACED CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /415032E/40735487	YV4CN592661 [REDACTED]	9/27/2008	36693	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37206	Control module / relay box passenger	FH	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Glove compartment lighting Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32740=3146449501@76622 LEFT HEADLIGHT IS NOT WORKING CKED BULB-BLACK, REPLACED BULB STILL DID NOT FUNCTION, CKED FUSES 11E4,11E5-BOTH GOOD,TRACED WIRING TO CEM FUSE F22,F23 NO POWER TO FUSE 22,REMOVED COWL,WIPER ARMS & COVER FOR CEM CKED CIRCUIT E.B,E.A BOTH WERE GOOD,REPLACED CEM & RELOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /415994B/40818237	YV1CZ911151 [REDACTED]	10/30/2008	52893	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45038=6189803233@6693 DRIVER HEADLAMP NOT WORKING AT TIMES FOUND WATER HAD LEAKED INTO GEM REPLACED CEM, PER TNN 37-35-REPLACED PLENUM HARNESS COVER REPLACED LEFT HEADLIGHT BULB				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /425025A/41608534	YV1CM592951 [REDACTED]	10/23/2009	49302	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37206	Control module / relay box passenger	F3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Complete vehicle Unusual noise During ac	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6658=9498856695@7089 CLUNK NOISE WHEN PUT INTO GEAR & DROVE FORWARD THEN CAR STOPPED MOVING- EXCESSIVE LIGHTS ON DASH-CKED DTC'S-BCM 0094 0100,0115,E003,CCM 0063,0064,CEM DF13,8F2E,,1A64,8F2D,DF16, E000,DEM E003,ECM 439C,291D,3100,3110,3130,3140,3150,900B E000,SAS E000-FAULT TRACED PER VIDA-FOUND WATER TRACE @ BOT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4410 /426173Z/41723029	YV1CM592851 [REDACTED]	12/10/2009	45051	4410/WEISS BRENTWOOD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7700 MANCHESTER ROAD,ST. LOUIS,MO 63143			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
314-644-9501	37224	Central electrical unit engine/gearbox	FR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32740=31496896798 STOP LIGHTS NOT WORKING-CEM 8D01 REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4418 /249515A/39909149	YV1CZ592151 [REDACTED]	12/29/2007	39463	4418/JACKIE COOPER IMPTS OF TULSA
MakeModelYear	RepairLocation			
VOVLOXC902005	2007 E. 11TH STREET,TULSA,,OK 74104			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Cruise control Does not remain	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78315=4797504074@15351 CUST STATES CRUISE CONTROL WILL GO OFF AND SERVIE ENGINE LIGHT COMES ON. INTERMITTANT INTERNAL MALFUNCTION OF CEM. CONNECTED VIDA CHECKED FOR FAULTS FOUND ECM-9000 CEM FAULTY R&I WINDSHIELD WIPER MECHANISM & SHELF UNDER DASH REPLACED CEM PERFORMED CEM RELOAD ROAD TESTED TO VERIFY OPERATION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4418 /269092A/40478308	YV1CZ911451 [REDACTED]	6/11/2008	61638	4418/JACKIE COOPER IMPTS OF TULSA
MakeModelYear	RepairLocation			
VOVLOXC902005	2007 E. 11TH STREET, TULSA, OK 74104			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78315=9187919300@15351 CUSTOMER STATES BRAKE LIGHT STAYS ON ALL THE TIME. INTERMITT AND ELECTRICAL MALFUNCTION IN CEM. CONNECTED VIDA CHECKED FOR CODES FOUND CEM-8D01, 8F02, 8A20, 8A21, BCM-0150 FAULT TRACED R&I SHELF UNDER DASH COWL PANEL WINDSHIELD WIPER TRANS REPLACED CEM PERFORMED RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4438 /102246C/39077649	YV1CZ91H441 [REDACTED]	6/6/2007	61585	4438/GORGES AND COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902004	3211 N WEBB STREET, WICHITA, KS 67226			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45362=7855373006@28153 CUST STS WHILE DRIVING INSLT CLUST, SPEEDO, TACH, AC, WINDOW FUNCTION GO DEAD. CODES CEM-1D08. FIND INTMINT FUNCTION W/CEM. REPLACE CEM, LOA D NEW SOFTWR, CLER CODES, TEST DRIVE. CHECK OK AFTERWARDS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4441 /126177A/39237186	YV1CZ59H541 [REDACTED]	7/10/2007	27358	4441/GORGES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	17665 BURT STREET, OMAHA, NE 68118			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	VZ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Other central locking	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
ELEC IS GOING INOP, GAUGES, RADIO, CLIMATE, SUNROOF, TRANS, WIND OWS, LOCKS, AIR FAILS INTERMITTENTLY. BCM0094, ECM928C, ECM4050 SRS00D5, BCME003, SPOKE W/ORLANDO AT TECH LINE. CK FOR CORR AT DEM, NONE FOUND, UNPLUGGED CEM CONN & PIN, UNCOVERED SPICES & O HM OUT OF NETWORK, SOLDERED SLICES. INTERNAL FAULT IN CEM/COD E CEM 1D08, REPLACED CEM/AFTER FAULT TRACING CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4441 /127671A/39486239	YV1CZ91H141 [REDACTED]	9/7/2007	37594	4441/GORGES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	17665 BURT STREET, OMAHA, NE 68118			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#77208=4028910198@54772 CUSTOMER STATES LOSING POWER, HAS LIGHTS ON DASH, AIR BAG LIGHT CAME ON AFTER THE ELEC SHUTDOWN, SHUTTING CAR OOF AND RE STARTING. FOUND CEM WAS CRASHING. RELOADED CEM, TEST DROVE, DID NOT WORK, INTERNAL FAULT IN CEM. CODES ECM 928C, 530B, 405 0, REPLACED CEM AND RELOADED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4441 /131922A/40138777	YV1CM911951 [REDACTED]	3/1/2008	46741	4441/GORGES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	17665 BURT STREET, OMAHA,,NE 68118			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#77208=4023146305349@54772 CUSTOMER STATES STOP LIGHT MESSAGE COMING ON SCREEN & BRAKE LIGHTS WILL NOT SHUT OFF. CEM FULL OF WATER, INTERNAL FAILUR E DUE TO SUNROOF DRAIN TUBE, REPLACED CEM, HAD TO DOWNLOAD S OFTWARE TWICE, SOFTWARE WOULD NOT TAKE THE FIRST TIME, INSTA LLED DRAIN TUBE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4441 /131943A/40146286	YV1CZ592951 [REDACTED]	3/3/2008	41771	4441/GORGES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	17665 BURT STREET, OMAHA,,NE 68118			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#77208=4024930250@67034 POWER SYS POWER REDUCE MESS,BATTERY LT ON,WIPERS KEEP GOING AFT CAR SHUT OFF,CHG SYS ALT CHG @ 14.58V, BATTERY @ 12.54,C EM-DD30 COMM W/ACM MOD SIG MISSING,BREAKOUT BX TO CEM, LIN B US TEST, R&R DIM, R&R COLUMN COVER, R&R CEM,CORROSION ON CON N,DEFECT CEM,REPL CEM,PERFORMED CEM RELOAD,CLEANED CONNECTOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4441 /146439A/41610366	YV1CZ592951 [REDACTED]	10/23/2009	59854	4441/GORGES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	17665 BURT STREET, OMAHA,,NE 68118			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#77208=4023052248@85681 CUSTOMER STATES VEH WAS HARD STARTING, CK ENGINE LIGHT ON,EN G SERVICE SOON LIGHT ON, ANTI SKID LIGHT ON, PASS AIR BAG LI GHT OFF, FRT WINDOWS INOP CEM 1A05 X-POWER SUPPLY SIGNAL TOO HIGH, INTERNAL FAILURE, REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4441 /146948A/41653793	YV1CM59H34 [REDACTED]	11/12/2009	46317	4441/GORGES VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	17665 BURT STREET, OMAHA,,NE 68118			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	TU	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Doors Power locking (button in d	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#110147=4022933158@85608 CUSTOMER STATES ALL LIGHTS CAME ON AND THEN DOORS WOULD NOT UNLOCK. SPEEDOMETER WENT DEAD, ALL LIGHTS CAME ON THEN WENT NORMAL. KEY FOB WENT INOP,STARTED HARD, CLOCK STOPPED. CODE CEM 1D08 CEM INTERNAL FAILURE, REPLACED CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /453482A/34983848	YV1CZ59H641 [REDACTED]	4/18/2005	23655	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
888-565-4539	59352	Brake control module (BCM)		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48154=6369381102@15295 CUST STATES ALL GAUGES,DASH LIGHTS,A LL POWER IS INOP VEH ISREAD AND RESET CEM 1D08 / BCM 0094 - INTERNAL FAULT 5S/10 TECH 2069 REPLACED CEM, DOWNLOAD SOFTWARE PER JEFF GLENN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /455137A/35294823	YV1CZ911151 [REDACTED]	6/1/2005	2982	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
888-565-4539	37268	Central electronic module/passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47303=7852330935@15295 ALL DASH GAUGES GO BLANKCEM CODES DF 04,DF05 AND NUMBER OF OTHERS CEM INTERNAL FAILURE REPLACED CEM AND DOWNLOADED SOFTWARE 2069				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /488540A/39235805	YV1CZ91125 [REDACTED]	6/27/2007	39374	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
888-565-4539	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45827=9133846697@32180 BRAKE FAILURE ON IN MESSAGE CENTER H HAS HAPPENED AFTER RAINED WATER LEFT SIDE OF DASH. WATER INTRUSION INTO CEM. DIAGN. FAULT TRACE CEM DF13 REPLACED CEM AND ENGINE WIRING HARNESS PER TNN 37-35. CORRISION IN CEM. RELOAD CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /495316A/39816505	YV1CZ85255 [REDACTED]	11/15/2007	22592	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
888-565-4539	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48154=9133411969@68818 CUSTOMER STATES PASSENGER SIDE DAY TIME RUNNING LIGHT IS OUTHEADLAMP GOES ON AND OFF - INTERNAL FAULT IN CEM CHECKED AND HAD 12V FROM CEM TO LIGHT #6 AT LIGHT CONNECTOR (BP) #B9 AT CEM. TESTED CONTINUITY OF GROUND FROM DRL AND POWER FOR DRL-OK. TESTED POWER AT CEM OF B9 (BP) 6V AND POWER AT CEM OF B8 (BG) 12V. REPL. CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /510145A/40730317	YV1CZ91H041 [REDACTED]	9/26/2008	77249	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
888-565-4539	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47414=4177249685@35079 CUSTOMER STATES THAT THE POWER GOES OFF AND ON--AC RADIO,FOUND FAULT IN CEM TAP ON CEM AND WILL START WORKING INTER- MITTENTLY. NO COMMUNICATION. CEM 1D08 R EPLACED CEM AND DOWNLOAD SOFTWARE CLAIM TYPE 02 10/HE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /519662A/41207922	YV1CM592951 [REDACTED]	4/24/2009	54400	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
888-565-4539	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52079=8169575097@22734 CUST STATES THE RIGHT SIDE HEADLIGHT WON'T GO OFF AT TIMES AFTER SHUTTING OFF VEHICLE OR WILL COME ON IF NO ONE IS IN CAR. FAULT TRACE CEM, FOUND CORROSION IN CEM. REPLACED CEM AND PERFORMED SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /530520A/41722791	YV1CZ911751 [REDACTED]	12/17/2009	54724	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
888-565-4539	37206	Control module / relay box passenger	1L	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not stop at shut-off	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47303=8164358671@81894 CUSTOMER STATES VEHICLE WIPERS WERE ACTIVE ALL DAY AND LIGHT S IN CAR WOULD GET BRIGHTER AND LIGHTER DURING DAY AND NIGHT WATER INTRUSION INTO CEM MODULE CAUSING ISSUE WITH LIGHTS AND WIPERS. REPLACED CEM AND REPAIR TO PREVENT WATER INTRU- SION. GOODWILL PER 'AMM' PARTS ONLY. CUST PAID LABOR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4484 /539606B/42216910	YV1CM59H83 [REDACTED]	7/12/2010	67001	4484/SUPERIOR VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	907 W. 104th STREET,KANSAS CITY,MISSOURI 64114			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
888-565-4539	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplimental P	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47303=9138971936@81894 SRS LIGHT COMES ON AND AFTER DRIVING FOR AWHILE THE WHOLE DASHBOARD SHUTS DOWN. INTERNAL FAULT IN CEM CAUSING SRS LIGHT TO COME ON AND LOSS OF LOW SPEED NET- WORK. SRS E001. INTERMITTENTLY INTERFERRING WITH NETWORK. REPLACED CEM, DOWNLOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4485 / 29519A/39018763	YV1CZ91H141 [REDACTED]	5/28/2007	53203	4485/*****TERMINATED SUPERIOR VOLVO NORTH
MakeModelYear		RepairLocation		
VOVLOXC902004		9400 NW PRAIRIE VIEW NORTH,KANSAS CITY,MO 64153		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
816-801-5500	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES CAR FEELS LIKE IT IS GOING TO DIE ALL LIGHTS GO OUT AND GAGES GO OUT CAR RUNS POORLY AFTER 3 TO 4 HOURS EM-1D08, BCM-0094, SRS-00D5, ECM-928C, ECM-530B. ALL COM. FAULTS. LEADING TO FAULTY CEM INTERMITTANT. CHECK CEM CONNECTION REPLACED CEM WITH NO FURTHER PROBLEM. 10/HE #59994=5732893277@73704 8/80 WARRANTY COVERAGE ON ECM AND CEM?				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4488 / 85421A/41416343	YV1CM59H44 [REDACTED]	7/24/2009	39926	4488/LINCOLN MERCURY VOLVO OF TULSA
MakeModelYear		RepairLocation		
VOVLOXC902004		(f4489),4111 S. MEMORIAL DRIVE,TULSA,OK 74145		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
918-280-6200	28319	Control module el. ignition system	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start Engine	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES VEHICLE HAS EXTENDED CRANK, IS LOOSING A/C AND OTHER ACCESSORIES AND VEHICLE HAS LOST INSTRUMENT CLUSTER INTERMITTENT INTERNAL FAILURE OF THE CEM. CONNECTED VIDA, FOUND INTERNAL FAILURE CODES 1D07, 1D08 IN THE CEM. FOUND MULTIPLE COMMUNICATION CODES FROM THE OTHER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4492 /2941111/34236539	YV1CZ911251 [REDACTED]	10/22/2004	678	4492/WEST COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	14410 MANCHESTER ROAD,MANCHESTER,MO 63011			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
#27905=6362278303@9530 HEADLIGHT OUT HEADLIGHT LOW BEAM COMES ON AND GOES OFF CALL HOTLINE NO HELP CALL HEFF GLENN FOUND CURRENT TO RIGHT HEADLIGHT TURNS OFF REPLACE CIM AND PERFORM DOWNLOAD SALES REGISTERED THIS CAR TODAY 12/3/04 THANKS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4492 /3133751/36334627	YV1CZ911551 [REDACTED]	12/14/2005	11783	4492/WEST COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	14410 MANCHESTER ROAD,MANCHESTER,MO 63011			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#27905=3149610777@6792 WHILE DRIVING AT NIGHT LTS SHUT OFF WORK W/JEFF GLEN ON FAULT TRACING THE HEADLIGHT SYS,WIRES AND CEM SYS REPLACED CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/4492 /3431551/39617875	YV1CZ85225 [REDACTED]	8/23/2007	42163	4492/WEST COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	14410 MANCHESTER ROAD,MANCHESTER,MO 63011			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37309	Cable harness engine repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#91881=6362731166@27894 ABS/BRAKE LT ON CEM 1A41 DD11 8F24 4C01 BCM 0101 EPS 0080 CCM 0020 ECM 500A 21 CODES TOTAL CK ENG COMP/VOLTAGE THROUGH NETWORK 10VOLTS ON HIGH SPEED NETWORK PER TNN 37 35 REPLACE ENG HARNESS CALL PARTS HARNESS NOT AVAILABE FOLLOW METHOD 1 REMOVE WIRING HARNESS RUN THRU NEW RUBBER BOOT & COVER REINSTALL DOWNLOAD CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5107 / 88986A/34810020	YV1CZ59255 [REDACTED]	3/14/2005	2432	5107/*****TERMINATED POWER VOLVO CERRITOS
MakeModelYear	RepairLocation			
VOVLOXC902005	18303 STUDEBAKER ROAD,CERRITOS,CA 90803			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
562-402-9500	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50676=5628694499@46637 CK ENG FELT FORCED ON FREEWAY,PULLED OVER,ENG DIED CEM INTERNAL OPEN/SHORT,NO POWER AT FUEL PUMP A:16 READ/RESET CEM 4A35 REPL CEM, DWNLD CEM RELOAD R&I FUEL PUMP TO CK CONNECTOR & FLOAT IN TANK=OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5107 / 98887A/36084011	YV1CZ852951 [REDACTED]	10/27/2005	294	5107/*****TERMINATED POWER VOLVO CERRITOS
MakeModelYear	RepairLocation			
VOVLOXC902005	18303 STUDEBAKER ROAD,CERRITOS,CA 90803			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
562-402-9500	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44203=5624943151@66745 CK RT T-SIGNAL ERRATIC WHEN LEFT SIGNAL TURNED ON CEM GIVING FAULTY SIGNAL,INTERANL FAULT SWM READ/RESET CEM 8F04 REPL CEM PER TECH LINE,DWNLD CEM RELOAD REPL SWM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5107 /101079A/36309259	YV1CZ91H841 [REDACTED]	12/19/2005	29121	5107/*****TERMINATED POWER VOLVO CERRITOS
MakeModelYear	RepairLocation			
VOVLOXC902004	18303 STUDEBAKER ROAD,CERRITOS,CA 90803			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
562-402-9500	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#70728=6267911832@21611 CK ENG LIGHT ON,LOW POWER,SLUGGISH,UNRESPONSIVE TURBO CONTROL PRESSURE TOO HIGH,CEM WENT OFF TRYING TO DWNLD READ/RESET ECM 6805 REPL CEM DWNLDCEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5107 /147102A/39869089	YV1CZ911151 [REDACTED]	12/7/2007	28771	5107/*****TERMINATED POWER VOLVO CERRITOS
MakeModelYear	RepairLocation			
VOVLOXC902005	18303 STUDEBAKER ROAD,CERRITOS,CA 90803			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
562-402-9500	37206	Control module / relay box passenger	LC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Bulbs blow frequentl	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#83010=7148943636@95904 CK LEFT HD LITE INOP 28774 INTERNAL OPEN CIRCUIT IN THE CEM READ AND RESET THE CODES. REMOVED AND RE-INSTALLED BOTH HEADLIGHTS AND ENGINE F USE BOX TO CHECK WIRES AND FUSES, ALL CHECKED OKAY AT THIS TIME. REMOVED AND REPLACED THE CENTRAL ELECTRONIC CONTROL MODULE. PERFORMED A SOFTWARE RELOAD. TEST DROVE THE VEHICLE 3 M				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5107 /151767A/40450732	YV1CZ91H341 [REDACTED]	4/10/2008	43795	5107/*****TERMINATED POWER VOLVO CERRITOS
MakeModelYear	RepairLocation			
VOVLOXC902004	18303 STUDEBAKER ROAD,CERRITOS,CA 90803			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
562-402-9500	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#100468=3106003013@76412 CK ELEC. SYST. STEERING INOP, FIRST GEAR INOP DIM NOT LIT UP WATER DRIPPED ONTO CEM CAUSING INTERNAL FAULT IN MODULE CK DTC'S CEM-1D08. REPLACED CEM. PERF. REM RELOAD. AFTER CEM INST. CAR WOULD NOT START. ECM 720K RELOAD IGN LKEY,UNCLOGGED DRAINS-GOODWILL GESTURE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5119 / 40636C/36091623	YV1CZ852351 [REDACTED]	10/24/2005	7572	5119/ONTARIO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1300 AUTO CENTER DRIVE,ONTARIO,CA 91761			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
909-605-5700	37206	Control module / relay box passenger	4D	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WORN	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#70581=9707284146@45962 CUSTOMER STATES WIPER BLADES DO NOT MOVE. FAULT TRACE & REPLACED CORRODED RELAY TO CEM BOX.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5119 / 63347A/39956970	YV1CZ911X51 [REDACTED]	1/2/2008	47178	5119/ONTARIO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1300 AUTO CENTER DRIVE,ONTARIO,CA 91761			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
909-605-5700	37268	Central electronic module/passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#100559=9516968043@50609 CUST STS ANTI SKID MESS, RADIO,WINDOW TURNSIGNALS ACHEATING ALL CAUSING WARNING LIGHTS, CALLED HOTLINE FOUND PER HOTLINE NEC TO REPLACE THE CEM AND DOWNLOADED SOFTWARE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5119 / 65491A/40464054	YV1CZ59H341 [REDACTED]	4/11/2008	44624	5119/ONTARIO VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1300 AUTO CENTER DRIVE,ONTARIO,CA 91761			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
909-605-5700	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#100338=8056501613@85920 CUSTOMER STS RADIO CUTS OUT NO CLUSTER LIGHTS SRS WARNING LIGHTS, FAULT TRACED FOUND CODES BCM-0094 ECM 4050 ECM 928C ECM530B REM4A31 REM4A35 SRS00D5 REPLACED CEM AND PERFORM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5123 /104986B/36287014	YV1CZ91H541 [REDACTED]	12/21/2005	29680	5123/SMITH VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1219 MONTEREY STREET,SAN LUIS OBISPO,,CA 93401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14544=8055441710@13398 CUSTOMER STATES ELECTRICAL INTERMITTANLTY SHUTS OFF FOUND FAULTY CENTRAL ELECTRONIC CONTROL MODULE REPLACED CENTRAL ELECTRONIC CONTROL MODULE AND SOFTWARE UPDA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5127 /119168A/35875218	YV1CY592851 [REDACTED]	9/27/2005	1747	5127/*****TERMINATED BOZZANI MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	528 S. CITRUS AVENUE,COVINA,CA 91723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57111=6263099000@13190 CUSTOMER STATES ANTI-SKID,IMMOBILIZER AND ELECTRICAL SYSTEMS MALFUNCTION WARNING LIGHTS ALL CAME ON,LOOSE CEM HOUSING BO LTS LED TO CEM GETTING WET,REPLACED CEM(CEM-0020)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5127 /131192A/38877068	YV1CZ91H841 [REDACTED]	4/21/2007	18504	5127/*****TERMINATED BOZZANI MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	528 S. CITRUS AVENUE,COVINA,CA 91723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94290=6263037313@13190 CUSTOMER STATES CAR KEEPS DYING HAS TO JUMP START,EXSTENSIVE DIAGNOSIS PER PRAVEN REPLACE CEM AND PREFORM TOTAL UPGRADE, REPLACED CEM AND PREFORMED TOTAL UPGRADE EXTENSIVE TESTING OF ALL ELECTRICAL SYSTEM AND WIRING (GENOP #37219) GEN OP AUTH#				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5127 /133552A/39422407	YV1CZ91H141 [REDACTED]	8/22/2007	49274	5127/*****TERMINATED BOZZANI MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	528 S. CITRUS AVENUE,COVINA,CA 91723			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17337=3106194981@52266 CUSTOMER STATES HAS NO COMMUNACATION ON INSTRUMENT PANEL/MES SAGE CENTER STATES BRAKE FAILURE LIGHT ON/SRS LIGHR ON MESS AGE CENTER,FAULT TRACE CODES CEM-1D08,ECM-0094,SRS-00D5,ECM- 928C INTERNAL FAULT IN CEM,REPLACE CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5151 / 23837A/37488545	YV1CZ91H641 [REDACTED]	7/28/2006	24632	5151/VOLVO OF SANTA MONICA
MakeModelYear	RepairLocation			
VOVLOXC902004	1719 SANTA MONICA BLVD.,SANTA MONOCA,CA 90404			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310-264-4900	28403	Engine control module (ECM) replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18395 =3102747003@7377 CUSTOMER STATES CAR LOSES TURN SIGNALS, WINDOWS, HEADLIGHT WHEN DRIVING INTERMITTENTLY FOUND BAD ECM AND ALSO REMOTE NOT STAYING OPEN. REPLACE CEM CONTROL UNIT AND RELOAD SOFTWARE AND REPLACE ONE REMOTE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5151 / 40730B/39097778	YV1CZ91H841 [REDACTED]	6/8/2007	28619	5151/VOLVO OF SANTA MONICA
MakeModelYear	RepairLocation			
VOVLOXC902004	1719 SANTA MONICA BLVD.,SANTA MONOCA,CA 90404			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310-264-4900	37261	Central electronic module (CEM)	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18395 =3104722424@20591 CUSTOMER STATES WHEN DRIVING CAR LOST POWER AND WOULDNT ACCLERATE AND DASH LIGHTS FLASHED ON. CODES POSTED BY MANGMT SYSTEM CEM 1D08, BCM 0094, SRS 00D5 AND ECM 928C, 530B, 4050 INSPECT INSTRUMENT CLUSTER OPERATION. REPLACE CEM CONTROL UNIT AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5151 / 99561A/33303653	YV1CZ91H531 [REDACTED]	5/14/2004	7800	5151/VOLVO OF SANTA MONICA
MakeModelYear	RepairLocation			
VOVLOXC902003	1719 SANTA MONICA BLVD.,SANTA MONOCA,CA 90404			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310-264-4900	36416	Relay fuse box instrument panel 1 pc.	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47064 =3107889646@20791 CUST STATES THE CAR WILLNOT START ALL DASH LIGHTS WILL NOT ON. FOUND DTC CODE CEM-1D08,1A24,1C21,1A23,1A25 LOGGED FOR FAULTY CEM CONTROL UNIT AND 2 RELAYS FOR X2 POWER SUPPLY AND INCREASED POWER SUPPLY REPLACED CEM CONTROL UNIT AND 2 RELAYS				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/5151 /115469A/34687638	YV1CY592151 [REDACTED]	2/10/2005	4150	5151/VOLVO OF SANTA MONICA
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	1719 SANTA MONICA BLVD.,SANTA MONOCA,CA 90404			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
310-264-4900	37205	Main fuse in engine compartment replace	5S	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
NO FUNCTION	30728539	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#47064 =6619455288@20591 CUST STATES TEH INSTRUMENT CLUSTER IS BLACK. NO LIGHTS ALL DASH GAUGES WILL NOT REGISTER OR DISPLAY PROPER READINGS FOUND FAULTY CEM CONTORL UNIT REPALCED CEM, RELOAD SOFTWARE				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/5151 /82356CA/41869740	YV1CY592251 [REDACTED]	1/19/2010	64298	5151/VOLVO OF SANTA MONICA
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	1719 SANTA MONICA BLVD.,SANTA MONOCA,CA 90404			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
310-264-4900	37349	Harness engine comp/dashboard repair	BE	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#47064 =3239359903@22092 CUSTOMER STATES VEHICLE WILL NOT START, ENGINE CRANKS BUT NOT FIRE OVER.IMMOBILIZER SEE MANUAL MESSAGE ON DISPLAY. FAULT CODES BCM-0100,0115,0148 CEM-1A5E SAS-0018 FOUND WATER PENETRATION IN PLENUM BOX AND WET CORROSION AT CEM CONNECTOR FOUND ELECTRICAL FAILURE CEM AND ENGINE BAY CABLE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5152 /366112A/35282643	YV1CZ91H141 [REDACTED]	5/26/2005	24746	5152/RUSNAK/PASADENA
MakeModelYear	RepairLocation			
VOVLOXC902004	325 WEST COLORADO BOULEVARD,PASADENA,CA 91105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62440=6263019589@51771 CLIENT STATES INSTRUMENT CLUSTER, NA VIGATION, A/C,CONNECTED VADIS 26001 .20 TO TRACE FOR FAULT C ODES NONE STORED CALLED TECH. LINE WAS ADVISE TO REPLACE REP LACE CEM 37206 .80 AND PERFORM DOWNLOADS SOFTWARE 8691290 AN D 8691299 IN ORDER TO CALIBRATE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5152 /377922A/35894930	YV1CY59H641 [REDACTED]	8/22/2005	29150	5152/RUSNAK/PASADENA
MakeModelYear	RepairLocation			
VOVLOXC902004	325 WEST COLORADO BOULEVARD,PASADENA,CA 91105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20180=6262879986@44541 CUSTOMER STATES WHILE DRIVING VEHICL E LOSES ALL POWER INCONNECTED VIDA- 36001 .2- PULLED MULTIPL E CODES, INCLUDING CEM-1D08- 37261 .1. FAULT TRACED TO FAULT Y CEM- CENTRAL REPLACED CEM- 37206 .6- AND RELOADED (DOWNLOA DED SOFTWARE)- 36002 .1. ERASED CODES. ROAD TEST VERIFIED RE PAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5152 /388046A/36171673	YV1CZ91H341 [REDACTED]	11/9/2005	30589	5152/RUSNAK/PASADENA
MakeModelYear	RepairLocation			
VOVLOXC902004	325 WEST COLORADO BOULEVARD,PASADENA,CA 91105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
# CLIENT STATES CAR LOST POWER AND LIGHTS DIMMED-ADVISESPECS . STARTED ENGINE- FOUND HEADLAMPS FLASHING AT IDLE. CONNECTE D BREAKOUT BOX- FOUND WATER IN CEM AND ALL CEM GOOD. REINSTA LLED ORIGINAL CEM AND PURCHASED SOFTWARE- HAD COMMUNICATION WITH CAR. REINSTALLED NEW CEM, RELOADED, AND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5152 /546856A/41488110	YV1CZ91H841 [REDACTED]	9/1/2009	73885	5152/RUSNAK/PASADENA
MakeModelYear	RepairLocation			
VOVLOXC902004	325 WEST COLORADO BOULEVARD,PASADENA,CA 91105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CLIOENT STATES BULB FAIL MESSAGE IS ON, LOWBEAM INOP. BOTH I NOP. CHK/ADVVERIFIED,INSPECTED BOTH FRONT HEADLAMPS. FOUND N O POWER TO BOTH HL MODULES. CHECKED FUSES,SHUNTS AND CEM,FAU LT TRACED REPLACED CEM,RELOADED CEM SOFTWARE.VERIFIED REPAIR S. "02" EMISSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5152 /558731A/41749692	YV1CZ59H941 [REDACTED]	12/28/2009	39805	5152/RUSNAK/PASADENA
MakeModelYear	RepairLocation			
VOVLOXC902004	325 WEST COLORADO BOULEVARD,PASADENA,CA 91105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7K	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument lighting Dimmer does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER SAYS-DASH LIGHTS AND CONSOLE LIGHTS GO OFF THEN ONF AULT TRACED MULTIPLE DTC, CEM DF04 DF05 BCM 0115 BCM 0148 CO NECTED BRAKEOUT BOX, CHECKED NETWORK OHMS AT 60 OHMS REPLACE D CEM AND RELOADED SOFTWARE, ROAD TESTED VEHICLE AND VERIFIE D REPAIRS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5152 /561446A/41798316	YV1CZ592851 [REDACTED]	1/23/2010	46703	5152/RUSNAK/PASADENA
MakeModelYear	RepairLocation			
VOVLOXC902005	325 WEST COLORADO BOULEVARD,PASADENA,CA 91105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antisiphon	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
INNOBILISER FAULT DISPLAYED AT THE DASH. GOODWILL 50% PARTS AND 50% LABOR, OKAY BY VOLVO VCNAANTI-SKID MESSAGE ON. WATER GOT IN CEM & DAMAGED CEM UNIT. CEM NO COMMUNICATION VIDA (D Y) SEE LINE 1 CEM WATER DAMAGE REPLACE CEM AND RELOAD. CANCE L ALL FAULT CODE. VERIFIED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5155 / 18104B/34091627	YV1CY59H541 [REDACTED]	9/17/2004	15217	5155/POWER VOLVO SOUTH BAY
MakeModelYear	RepairLocation			
VOVLOXC902004	3010 PACIFIC COAST HIGHWAY, TORRANCE, CA 90505			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5D	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOOSE	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10059=3105409979CST STS DSHBD MADE LD CLK NSE AND REMOTE CONTROL WOULD NOT OPEN ANY DOORS OR TAILGATE. AFTE R GETTING IN CAR USING KEY ENGINE WOULD START AND THEN DIE. A FTER 3 TRYS ENGINE STARTED AND STAYED ON. TODAY WHILE DRIVIN G ALL DASHLIGHTS WHEN OUT AND MORE NOISE STARTED TO COME FRO M DASH. DASH CAME BACK ON WHEN THE TURN INDICATOR CORRECTED CLAIM TYPE THANK YOU				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5155 / 35274A/36544564	YV1CZ59H541 [REDACTED]	2/9/2006	41902	5155/POWER VOLVO SOUTH BAY
MakeModelYear	RepairLocation			
VOVLOXC902004	3010 PACIFIC COAST HIGHWAY, TORRANCE, CA 90505			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48677=3106124430@12275 CK ALL DASH/HD LIGHTS OUT, VEH HESITATES, SRS WARNING LIGHT ON INTERNAL FAULT IN CEM READ/RESET CEM 1D08 REPL CEM DWNLD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5155 / 55722A/39947262	YV1CZ911251 [REDACTED]	12/12/2007	30049	5155/POWER VOLVO SOUTH BAY
MakeModelYear	RepairLocation			
VOVLOXC902005	3010 PACIFIC COAST HIGHWAY, TORRANCE, CA 90505			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#79743=3105909552@88438 CK BRAKE LIGHT INDICATOR,BRAKE SAFELY MESS ON WATER LEAKING ONTO CEM CAUSING HI-SPEED NETWORK OFF-LINE LEAKING FROM COWL COVER REPL CEM DWNLD CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5155 / 62214A/40698197	YV1CY592851 [REDACTED]	9/2/2008	32563	5155/POWER VOLVO SOUTH BAY
MakeModelYear	RepairLocation			
VOVLOXC902005	3010 PACIFIC COAST HIGHWAY, TORRANCE, CA 90505			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal do	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#109050=5625993996@17025 CK BLINKERS INOP 32564 INTERNAL FAULT CEM,CRUISE CONTROL SWITCH READ/RESET CEM DD41,DD50,DD51 REPL CEM CRUISE SWITCH DWNLD CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5155 / 74387A/41831078	YV1CZ91H441 [REDACTED]	2/11/2010	59248	5155/POWER VOLVO SOUTH BAY
MakeModelYear	RepairLocation			
VOVLOXC902004	3010 PACIFIC COAST HIGHWAY, TORRANCE, CA 90505			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45021=3105381830@15162 CK W/SHIELD WIPERS INOP W/AUTO MODE 59248 INTERNAL FAULT IN CEM READ/RESET CEM 6C48 REPL CEM- DWNLD RELOAD/UPGRADE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5155 / 74718C/41848626	YV1CZ85265 [REDACTED]	2/23/2010	63496	5155/POWER VOLVO SOUTH BAY
MakeModelYear	RepairLocation			
VOVLOXC902005	3010 PACIFIC COAST HIGHWAY, TORRANCE, CA 90505			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10595=3106416164@07044 CK POS BULB, HD LIGHTS OUT 63496 AFTER BULB REPLACEMENT- HD LIGHTS STILL OUT/INTERNAL FAULT CEM TECH DIAGNOSED AND FOUND CEM MODULE INTERNAL FAULT Y. TECH REPLACED CEM MODULE ALL OK AT THIS. DWNLD CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5172 /107991Z/38795480	YV1CZ911X51 [REDACTED]	11/22/2006	40275	5172/DBA NEFTIN WESTLAKE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3550 DUESEBURG DR, THOUSAND OAKS, CA 91362			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	9Z	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Start Autostart does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42511=3104549204@14793 CUST STS THAT THE CAR WILL CRANK AND NOT START FOUND THERE IS NO COMMUNICATION WITH ANY NODE ON NETWORK FOUND WET CEM--FOLLOWED PROCEDURE AS PER TNN 37-35 REPLACED CEM AND WIRING HARNESS DUE TO CORROSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5179 / 49528A/34515421	YV1CY592651 [REDACTED]	12/23/2004	2380	5179/*****TERMINATED VENTURA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6580 LELAND STREET, VENTURA, CA 93003			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
805-664-9933	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14918=8053768664@51045 DEL DATE 16OCT04 VEHICLE TOWED TO DEALER,CUSTOMER STATES ALL ELECTRICAL DEAD IN VEHICLE;TECH FAULT TRACED & FOUND FUEL PUMP STILL RUNNING WITH 12 VOLT POWER TO PUMP EVEN WHEN KEY REMOVED;AFTER EXTENDED DIAGNOSTICS (OP#37429) FROM FTS P.KLUG & TECH LINE INTERNAL FAULT IN CEM;REPLACE CEM & D/LOAD;TESTS TO SPECS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5179 / 59132A/37900903	YV1CZ91H041 [REDACTED]	9/28/2006	64192	5179/*****TERMINATED VENTURA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6580 LELAND STREET, VENTURA, CA 93003			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
805-664-9933	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40603=8055230222@73421 DEL DATE 22MAY04 CUST COMPL VEHICLE SHUT OFF WHILE DRIVING LAST NIGHT-LOST ALL ELECTRICAL AND MOTOR SHUT OFF;ACCESS CODES PER VIDA, FAULT TRACE CEM-6C48 TRANSPONDER TYPE FAULTY SIGNAL;PERFORM ADDITIONAL FAULT TRACING WITH ELECTRICAL SYSTEM (OP#37219) NEC TO REPLACE CEM & PERFORM CEM RELOAD;CLEAR CODES,TO SPECS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5182 / 65286D/34271613	YV1CZ91H541 [REDACTED]	8/11/2004	8725	5182/WESTSIDE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5181),11201 WASHINGTON BLVD.,CULVER CITY,CA 90230			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310 391 0445	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43243= CUST STS THE FLOOR LIGHTING STAYS ON EVEN WHEN THE DOORS ARE CLOSED. FLOOR LIGHTING WILL GO OFF WHEN THE DOOR IS OPEN. CONNECTED VADIS AND FOUND NO CODES. PREBIN WAS HERE TO INSPECT VEHICLE. FOUND CEM TO HAVE INTERNAL FAILURE REPLACED CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5182 / 84307A/36879351	YV4CY592061 [REDACTED]	4/18/2006	4876	5182/WESTSIDE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f5181),11201 WASHINGTON BLVD.,CULVER CITY,CA 90230			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310 391 0445	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45021=3103910445@16571 CUSTOMER STATE THE TAILLIGHT & THIRD BRAKE LIGHT IA ALWAYS ON DTC NO CURRENT TO CEM FROM SWITCH, CHECK REM FOUND BRAKE LIG HT SIGNAL TO TURN ON, NO SIGNAL FROM SWITCH. INTERMITT FAULT IN CEM. REPLACE CEM AND RELOAD SOFTWARE. MEET VOLVO SPEC AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5182 / 87841A/37674893	YV1CZ91H931 [REDACTED]	8/25/2006	35497	5182/WESTSIDE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	(f5181),11201 WASHINGTON BLVD.,CULVER CITY,CA 90230			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310 391 0445	37206	Control module / relay box passenger	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16120=3103691015@78457 CAR TOWED IN -CUSTOMER STATES THE CAR STALLED OUT WHILE DRIV ING CAR STALLED, FOUND CEM UNABLE TO COMMUNICATE WITH HIGH SPEED NETWORK. CONDUCTED RESISTANCE TST., NO FAULTS FOUND DTC ECM 9070. REPL. CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5182 / 89534A/38077997	YV1CZ852451 [REDACTED]	11/1/2006	16379	5182/WESTSIDE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5181),11201 WASHINGTON BLVD.,CULVER CITY,CA 90230			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310 391 0445	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13659=7165704317@16571 CUSTOMER STATES CAR IS SLUGGISH WHEN TURNING CONN. TO VIDA,DTC CEM DF13,8F52,BCM0012600,C004801 & CCM0061 0064, 0060. CK.,FOUND CORRODED CONN.AT TOP OF CEM.REPL.CEM & ENG.HARNES.S.FOUND BRK.VACUUM PUMP RUNS ALL THE TIME. REPL. VALVE INOP. PERFORMED UPGRADE AND RECALIBRATE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5182 /107963A/40893867	YV1CZ59HX41 [REDACTED]	11/20/2008	51874	5182/WESTSIDE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5181),11201 WASHINGTON BLVD.,CULVER CITY,CA 90230			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310 391 0445	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16120=3102760386@36001 CUST.STATES INSTRUMENT AND DASH LIGHTS ARE INOP CONN.TO VIDA, DTC CEM 3F03, 1D07, FOUND CEM FAILED INTENALLY REPL. RELAYS, FOUND DAMAGED. REPL. CEM AND PERFORMED RELAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5182 /108117B/40914443	YV1CZ852451 [REDACTED]	11/28/2008	23756	5182/WESTSIDE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5181),11201 WASHINGTON BLVD.,CULVER CITY,CA 90230			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310 391 0445	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp lemental P	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16120=2133802130@81176 CUST.STATES SRS LIGHT ON AND WATER SOAKED CARPET ON DRIVERS SIDE FOUND WATER COMING IN FROM LT.SIDE OF COWL CAUSING CORROSION IN CEM, CK. CEM, HAD MULTIPLE CODES, CEM 2F02, 2F05, 8A20, 8A21, 8D01,8F02,8F03,CEM 1A05.REPL.CEM AND PERFORMED TJ16409				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5182 /108613A/40959937	YV1CZ91H241 [REDACTED]	12/23/2008	47155	5182/WESTSIDE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5181),11201 WASHINGTON BLVD.,CULVER CITY,CA 90230			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
310 391 0445	37206	Control module / relay box passenger	VZ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Other central locking	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16120=3104762635@36001 CUST.STATES DASH CLUSTER, POWER WINDOWS AND DOOR LOCKS ARE INOP CONN. TO VIDA, DTC CEMDF04, DF05, FAULT TRACE, FOUND CEM INOP. REPL. CEM AND PERFORMED RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5186 / 4892B/37942461	YV1CY59H44 [REDACTED]	10/9/2006	44159	5186/VOLVO OF LOS ANGELES
MakeModelYear	RepairLocation			
VOVLOXC902004	1945 S. FIGUEROA STREET,LOS ANGELES,CA 90007			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53428=3236634898@13537CUST STATES VEH JERKS AT NIT DRINVIN ED THEN ALL OF THE DASH AND INTERANAL LIGHTS WENT OUTCEM FAU LTY DROPPING VOLTAGE CEM6A03 CEM1D0A TECH PERFORMED CHARGING SYS TEST 32002-2(0.4),FAULTY TRACING 37268-3(1.0),REPLACE C EM (0.8),DOWNLOADED CEM SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5215 /203205A/40625635	YV1CZ91H631 [REDACTED]	8/13/2008	76008	5215/SANGERA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	5500 GASOLINE ALLEY,BAKERSFIELD,CA 93313			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
661-858-6586	37206	Control module / relay box passenger	GA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Speedometer not accur ate/drop not	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89198=6615891114@29616 CUSTOMER STATES SPEEDOMETER,RPM, STO PPED WORKING,BRAKE FAILURE ON AC STOP ALL @ SAME TIMEFAULT T RACE CEM-E000/1A62/1A5F. FOUND CEM HAS AN INTERNAL ELECTRICAL FAULT REPLACED CEM. RELOADED SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5222 /247692A/39334853	YV1CM91H04 [REDACTED]	7/20/2007	33831	5222/VOLVO OF CALABASAS
MakeModelYear	RepairLocation			
VOVLOXC902004	24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	37206	Control module / relay box passenger	JA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Passenger compartment lighting Does not	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#95972=8059871466@33197 CUSTOMER STATES ALL THE ELECTRICAL GOES OUT PERFORMED SCAN WITH VIDA - FAULT CODE 1D08 CEM, INTERNAL FAULT SRS 00D5 ECM 928C, ECM 530B. TRACED FAULTS TO CEM - REMOVED AND REPLACED CEM AND RELOADED S/W, RESET SYSTEM ALL OKAY AFTER REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5222 /249367A/39734112	YV4CY592X61 [REDACTED]	9/24/2007	15644	5222/VOLVO OF CALABASAS
MakeModelYear	RepairLocation			
VOVLOXC902006	24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	87322	Climate control unit remove-install	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#95972=8182251206@61450 CUST STS VEH HARD TO START/ALL GAUGES STAT ON. BATTERY DEAD TEST CODE 3B0C/8A93, RPLCD BATTERY. ALL LTS STILL ON AFTER KEY IS OFF. FND CEM/CEM CONN FAULTY, NO COMM. INSP OBD2 CONN & PINS FOR PWR/NETWRK COMM. WIRES OK/SIGS NOT. DISCONN BATT, FND WATER DMG TO CEM. RPLC CEM/CEM WIRING HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5222 /254770A/40284230	YV1CZ59H041 [REDACTED]	4/7/2008	44082	5222/VOLVO OF CALABASAS
MakeModelYear	RepairLocation			
VOVLOXC902004	24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	37206	Control module / relay box passenger	MA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Automatic transmission Shifts ro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#93232=8187768521@40604 CUST. STATES TRANS WAS SLIPPING & JERKING/ALL DASH LIGHTS WENT DARK/AFTER RESTARTING SRS AIRBAG URGENT MESSAGE WAS ON HOOKED TO VIDA/CODE CEM-1D08/FAULT TRACED TO INTERNAL SHORT IN CEM/REPLACED CEM & COMPLETED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5222 /265075C/41151485	YV4CZ852361 [REDACTED]	2/7/2009	43726	5222/VOLVO OF CALABASAS
MakeModelYear	RepairLocation			
VOVLOXC902006	24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#65346=9178856361@16607 CUST STS VEH DIED/WONT RESTART (NO CRANK) HOOKED CAR TO VIDA MANY DTCS IN ALMOST EVERY SYST. MAIN DTC ECM-1A4F/MANY DD00 CODES. PERF ELECT FAULT TRACE. RMVD COWL & INSPECT CEM. FND WATER CORROSION IN CEM. RMVD/RPLCD CEM ASSY AND WIRING HAR- NESS DUE TO MUCH CORROSION. PERF SOFTWARE DWNLOAD TO CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5222 /274731A/41841335	YV1CZ911X51 [REDACTED]	1/18/2010	80429	5222/VOLVO OF CALABASAS
MakeModelYear	RepairLocation			
VOVLOXC902005	24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#104659=8054925517@115696 CUST STS WARNING MESSAGES SHOWS ON DISPLAY FOUND CEM NO COMMUNICATION WITH VIDA. FAULT TRACED AND FOUND CORROSION ON HARNESS AND CEM HAS INTERNAL SHORT. REPLACED CEM ASSY AND WITH UPDATED COVER AND BOOT TO CORRECT 1 TIME GOODWILL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5222 /278859A/42208756	YV1CZ59H441 [REDACTED]	6/29/2010	90716	5222/VOLVO OF CALABASAS
MakeModelYear	RepairLocation			
VOVLOXC902004	24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	37261	Central electronic module (CEM)	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#93232=3103836683@33197 CUST STS ALL ELECTRICAL WENT HAYWIRE/HOOKED TO VIDA DTC CEM- 1D08/MULTI COMMUNICATION CTRL AREA NETWORK FAULTS. SOLDER ALL CAN BRANCHING POINTS FOR BETTER CONN/ERASED DTC'S. AFTER 5 MIN OF RUNNING LIGHT WILL FLICKER/DIM/ICM WILL GO OUT AND CODES RESET. (MORE EXPLANATION IN TECH STORY) RPLC CEM/RELOA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5226 /233307A/36547433	YV4CZ852761 [REDACTED]	2/6/2006	3022	5226/*****TERMINATED CALABASAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f5225),24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#530=8182255311@511 CUSTOEMR STATES DASH LITES UP LIKE XMAS TREE F/T FAULTY RELAY IN CEM FOUND BCM WA ONLY BEING SUPPLIED 7V FROM CEM REMOVED AND REPLACED FAULTY CEM PERFORM CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5226 /235102A/36913609	YV1CY592X51 [REDACTED]	4/4/2006	4507	5226/*****TERMINATED CALABASAS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5225),24400 CALABASAS ROAD,CALABASAS,CA 91302			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-577-2500	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#522 VOLVO OF NORTH AMERICA BUY BACK #457 CUSTOMER STATES DASH LIGHT AND CHECK ENG LIGHT COME ON - FAULT TRACED WITH FTS - ADVISED / DIRECTED TO REPLACE SEM - ROA D TESTED VEH 200 MILES / VERIFIED REPAIR - OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5235 /167295A/37218858	YV1CZ85225 [REDACTED]	6/9/2006	12688	5235/KEN GARFF VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	525 SOUTH STATE STREET,SALT LAKE CITY,UT 84111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#68571=8015328141@43418 CUSTOMER STATES ONE HEADLIGHT DOES NOT SHUT OFF CHECKED FOR CODES CEM-8F02 AND CEM-8F03 CHECKED FUSES AND WIRING IN THE TURN SIGNAL CIRCUIT CALLED TECH HOTLINE THEY INSTRUCTED ME TO CHECK THE CONNECTOR UNDER COWL TO CEM FOR WATER REPLACED CEM DID DOWNLOAD REPLACED ENGINE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5235 /607452E/38928257	YV1CZ59235 [REDACTED]	4/13/2007	13152	5235/KEN GARFF VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	525 SOUTH STATE STREET,SALT LAKE CITY,UT 84111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Headlight aim is off	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35884=8019421273@42150 CUSTOMER STATES WHEN IN HEAVY RAIN HEADLIGHTS TURN OFF VIDA READOUT SHOWED NUMEROUS CEM COMMUNICATION AND INTERNAL FAULT CODES EVIDENCE OF WATER INFILTRATION FOUND IN PLENUM AND CEM AREAS REPLACED ENGINE COMPARTMENT HARNESS AND CEM PER TNN 37-35 PERFORMED CEM SOFTWARE RELOAD #35884=8019421273@42150 CUSTOMER STATES WHEN IN HEAVY RAIN HEADLIGHTS TURN OFF VIDA READOUT SHOWED NUMEROUS CEM COMMUNICATION AND INTERNAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5235 /636792A/41788978	YV1CZ59225 [REDACTED]	12/22/2009	56741	5235/KEN GARFF VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	525 SOUTH STATE STREET,SALT LAKE CITY,UT 84111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1400560=6507990224@1400571 CUSOTMER STATES BATTERY WAS DEAD ALL SYMPTION ARE OF WATER INTRUSTION TO CEM AND CEM HARNESS WATER WAS FOUND IN THE GRAY CONNECTOR HARNESS PLATE WAS NOT UPDATED STYLE FAULTY CEM AND HARNESS CUSTOMER PAID \$200.00 REPLACED CEM, CEM HARNESS AND UPDATED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5243 / 23410I/33635623	YV1CM91H43 [REDACTED]	6/2/2004	26068	5243/GALPIN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	(f5242),15500 ROSCOE BLVD.,VAN NUYS,CA 91406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-997-3800	28419	Electronic control module	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
TECH NOTED THE CARS INSTRUMENT PANEL LIGHTS FLICKER ON AND OFF AFTER 45 SECS PERFORMED MULTIPLE SYSTEMS TESTED AIDED BY VOLVO TECH SPECIALISTS DIAG AND REPLACED FAULTY CEM NOTE PER VOLVO TECH SPEICALIST THE CEM FAILED DURING DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5243 /603951A/37598556	YV1CN59H54 [REDACTED]	7/24/2006	44575	5243/GALPIN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5242),15500 ROSCOE BLVD.,VAN NUYS,CA 91406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-997-3800	36428	Wiper/washer switch replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#82316=8187600479@69761 CUST STS TURN SIGNALS INOP CK VIDA NO CODES AS PER DIAG PERFORMED CEM MODULE PERFORMED CEM RELOAD&TOTAL CAN UPGRADE STILL TURN SIGNAL WORKS INTERMITTAN DURING DIAG TURN SIGNAL WORKS OK WITH WIPER SWITCH DISCONNEX WIPER SWITCH AHD INTERNALLY SHORTED REPLACED SWITCH TESTED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5243 /608392A/38213368	YV1CZ91H741 [REDACTED]	11/24/2006	32080	5243/GALPIN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5242),15500 ROSCOE BLVD.,VAN NUYS,CA 91406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-997-3800	64111	Control module steering wheel (SWM) rem	1A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NOISE	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42972=8184820139@10384 CUSTV STATES WHEN DRIVING THE VECHIC MAKES A CLICKING SOUND THEN THE GUAGE REMOTE AND ILLUMINATIN LIGHTING GOES DEAD. CHECKED RESISTANCE ON CAN BUS=60 OHM OK. CHECKED WIRING CEM NO FAULTS FOUND REPLACE CEM AND RELOAD SOFWEAR, REPLACE STEERING WHELL MADULE AND RELOADED SOFWEAR OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5243 /611907A/38816291	YV1CZ852751 [REDACTED]	3/21/2007	19687	5243/GALPIN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5242),15500 ROSCOE BLVD.,VAN NUYS,CA 91406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-997-3800	84306	Plenum cover replacement	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#82316=8187002745@82316 C/S ANTI SKID LITE COMES ON DTC TCM P06000 TOOK OUT THE CARPET GOWL AND DIM TO LOOK FOR SIGNS OF LEAKS FOUND LEAK WAS COMMING FROM UPPER RT CORNER OF FT WINDSHIELD WATER WAS LEAKING INTO THE CEM REPLACED CEM AND RELOADED NEW SOFTWARE TESTED CK OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5243 /615789A/39401572	YV1CY592751 [REDACTED]	8/10/2007	22095	5243/GALPIN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5242),15500 ROSCOE BLVD.,VAN NUYS,CA 91406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
818-997-3800	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42972=3109486076@77400 C/S TOW IN NO POWER ON ACCELERATION DTC CEM 1A61 THERE WERE MULTIPLE CEM CODES FOR COMMUNICATION OUT THE CAN SYSTEM WAS 60 OHMS GOOD REPLACED CEM AND PERFORM CEM RELOAD FOUND THE FAULTY CEM TO BURN OUT A FUSE IN THE BACK OF CAR REPLACED FUSE AND CAR IS GOOD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5244 / 59776A/40270736	YV1CZ592351 [REDACTED]	3/18/2008	28915	5244/*****TERMINATED GALPIN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	24135 CREEKSIDE ROAD, VALENCIA, CA 91355			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
661-255-7703	64111	Control module steering wheel (SWM) rem	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58674=6612941011@15506 C/S WIPERS INTERMITTANLY INOP VERIFIED CONCERN CONNECTED VIDA CODES CEM 8F2C 8F2E 8F2D VEM 003A 0800 TEST WIPER CIRCUIT TRIED NEW WIPER MOTOR AND PROMPTED BY VIDA NO IMPROVEMENT R-R VEM TO INSPECT RAIN SENSOR CIRCUIT OK CONTACTED TECH ASSIST TRIED SWM W SWITCH NO IMPROVEMENTS INSTALLED REPLACED CEM RELOADS CEM RETEST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5245 /008368D/42143666	YV1CY592351 [REDACTED]	10/13/2009	72627	5245/HUGHES AUTOMOBILE COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902005	400 HITCHCOCK WAY, SANTA BARBARA, CA 93105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	1V	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Passenger compartment lighting Connector	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
ANTI SKID LIGHT CAME ON , FOUND 23 CODES STOR NICATION CODE WITH TEH CEM FOUND WATER GETTIN CEM CONNECTOR IN THE COWL AREA, INTALLED NEW WNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5263 / 10057A/31786944	YV1CZ91H131 [REDACTED]	5/14/2003	4508	5263/VOLVO of LAS VEGAS
MakeModelYear	RepairLocation			
VOVLOXC902003	(f5262),7705 WEST SAHARA BLVD.,LAS VEGAS,NV 89117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
702-317-1000	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#249=7022536265@248 CUSTOMER STATES THAT BULB FAILURE LIGHT IS ON TECH FOUND CEM FAILING REPLACED CEM AND ELECTRONICS BOX REPLACED ELECTRONICS BOX PER TECH HOTLINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5263 / 61587A/39244598	YV1CZ59H441 [REDACTED]	7/5/2007	46778	5263/VOLVO of LAS VEGAS
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5262),7705 WEST SAHARA BLVD.,LAS VEGAS,NV 89117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
702-317-1000	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35930=7023171000@10213 C/S VEHICEL DIED WHILE DRIVING TECH FOUND FAILRUE TO CEM TEC H REPLACED CEM TEST CODE 1D08				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5263 / 65585A/39663180	YV4CZ592061 [REDACTED]	10/18/2007	26166	5263/VOLVO of LAS VEGAS
MakeModelYear	RepairLocation			
VOVLOXC902006	(f5262),7705 WEST SAHARA BLVD.,LAS VEGAS,NV 89117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
702-317-1000	37268	Central electronic module/passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35930=7023789397@10213 C/S VEHICLE DIED WHILE DRIVING TECH FOUND FAILURE TO CEM TEC H REPLACED CEM TEST CODE 1A64 TECH REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5263 / 79886A/41146833	YV1CZ852751 [REDACTED]	3/12/2009	36641	5263/VOLVO of LAS VEGAS
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5262),7705 WEST SAHARA BLVD.,LAS VEGAS,NV 89117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
702-317-1000	36050	Calibrating/Identifying with VIDA	DC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Headlight aim is off	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
109314=7028458080@16047 C/S HEAD LAMPS BOUNCE WHEN TURNING ON TURN SIGNAL TECH RECALIBRATED REM ADVISED BY TECH LINE TECH REPLACED CEM AND PERFORMED CEM SOFTWARE RELOAD ALL REPAIRS ADVISED BY TECH LINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5277 /4943853/39641484	YV1CM91H94 [REDACTED]	10/11/2007	44149	5277/FRESCO LINCOLN MERCURY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5276),5200 N. BLACKSTONE,FRESNO,CA 93710			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
559-226-5175	37206	Control module / relay box passenger	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#84716=5592611116@10515 CUST STS INTERMITTENTLY WHEN DRIVING THE WIPERS TURN ON BY THEMSELVES, RADIO TURNS OFF, DASH GOES COMPLETELY BLANK, AND MESSAGES START TO STAY ON WHEN CAR IS BACK ON. VERIFIED, CODES FOUND. CHKD FUSE AND CONNECTOR, O.K. R/R CEM AND RELOADED SOFTWARE. ROADTESTED, OK AT THIS TIME AND NO MORE CODES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5305 /259505A/35620326	YV1CZ91125 [REDACTED]	8/9/2005	6756	5305/VOLVO OF TUCSON
MakeModelYear	RepairLocation			
VOVLOXC902005	831 W. WETMORE ROAD,TUCSON,AZ 85705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
520-792-1070	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49318=5205727461@49707 GUEST ST ATES TURNSIGNAL INOPTech CONNECTED VADIS. CODE CEM-8A20 TECH REPLACED REPLACED CEM MODULE. TECH CLEARED CODES. PERF D-LOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5305 /285951A/39959812	YV1CY592051 [REDACTED]	1/4/2008	40760	5305/VOLVO OF TUCSON
MakeModelYear	RepairLocation			
VOVLOXC902005	831 W. WETMORE ROAD,TUCSON,AZ 85705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
520-792-1070	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14744=5207921070@81973 GUEST STATES CHECK ENGINE LIGHT SPEE DOMETER INOPERTIVE, GUAGES ARE NOT FUNCTIONING AND ABS LIGHT IS ON/OFF. -CHECKED FOR CODES, ECM 4400 930B TCM E000 E003 SAS 0018 CEM 8D02 1A5F 3F83 DF13. REPLACED CEM AND RELOAD SOFTWARE CHECK SEAL AT FRONT VALANCE FOR LEAKAGE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5334 /155393A/35674527	YV1CZ91H541 [REDACTED]	8/22/2005	26993	5334/CARLSBAD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6830 AVENIDA ENCINAS,CARLSBAD,CA 92009			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7044=7607980953@7052 CUST STATES THAT THE ENGINE SEEMED TO STALL AND REGAIN POWER WHILE DRIVING, SRS LIGHT CAME ON AND DASH LIGHTS WERE FLASHI NG. DTC 1D03 1D06 1D08 SRS 00D5 FAULT TRACED AND FOUND FAULT CEM CENTRAL ELECTRONIC MODULE REPLACED CEM AND RELOADED SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5334 /166820A/38560655	YV1CZ91H241 [REDACTED]	2/12/2007	36313	5334/CARLSBAD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6830 AVENIDA ENCINAS,CARLSBAD,CA 92009			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36320	Wiper arm mechanism assembly replace	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17338=9519261728@45210 CUST ST SWIPER TURN ON BY THEMSELVES.NO DTC. REMOVED SWITCH FOR WIPERS AND TESTED CONTACT OPERATING CORRECTLY REMOVED WI PER MOTOR TO CHECK SIGNAL ON DIVD AN DFOUND WIPERS TO BE ON EVEN THOUGH SIGNAL TO CEM WAS OFF. TRACED TO ECM FUAILURE. R EMOVED AND REPLACED CEM AND DOWNLADED NEW SOFTWARE..				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5334 /173229B/40052285	YV1CN592551 [REDACTED]	2/4/2008	50561	5334/CARLSBAD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6830 AVENIDA ENCINAS,CARLSBAD,CA 92009			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl ..lit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17338=7608395944@87246 CUST STS CAR WOULD NOT START. BRAKE LIGHT STAYED ON OFTER CA R WAS OFF.REMOVED BRAKE LIGHT BULBS STS NOW SRS PASSENGER SI DE AIRBAG OFF SERVICE URGENT. MULTIPLE CM FAULT CODES. REMOV ED COWLING AND INSPECTED CEM VERIFIED WATER DAMAGE CAUSING C EM FAULTS. REPALCED CEM REMOVED HARNESS FROM INSIDE CAR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5334 /181974A/41586022	YV1CZ59H841 [REDACTED]	10/6/2009	86305	5334/CARLSBAD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6830 AVENIDA ENCINAS,CARLSBAD,CA 92009			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#116992=9492185239@41599 CUST STS DASH PANL LIGHTS WENT OUT. ECM E001 TECH ROAD TESTE D AND WAS UNABLE TO DUPLICATE. CALLED AND SPOKE WITH VOLVO F TS FOR ASSISTANCE. WAS ADVISED TO CHECK BATTERY GROUND CABLE S GOOD. CHECK CEM CONNECTIORS AND WIRING FOUND INTERMITTENT PROBLEM WITH CEM.REMOVED AND REPALCED CEM. LOADED LATEST SOF				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5335 / 12125A/35596091	YV1CZ59255 [REDACTED]	8/3/2005	15	5335/VOLVO ESCONDIDO
MakeModelYear	RepairLocation			
VOVLOXC902005	1938 AUTO PARKWAY,ESCONDIDO,CA 92029			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	50	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50698=8587567936@45635 CUST STATES THE BRAKE LIGHTS WILL NOT GO OFF. REPLACED CENTERAL ELECTRIC MODULE.(CEM)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5335 / 15397A/37832070	YV1CY59H14 [REDACTED]	9/26/2006	30567	5335/VOLVO ESCONDIDO
MakeModelYear	RepairLocation			
VOVLOXC902004	1938 AUTO PARKWAY,ESCONDIDO,CA 92029			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	38158	Driver information module (DIM) fault-	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#84054=7604709440@29461 VEHICLE TOWED IN. CUSTOMER STATES THAT SHE WAS DRIVING ON FR EEWAY WHEN SRS LIGHT CAME ON,AND CAR DIED. FAULTY CEM. FOUND CODES CEM 1D08 AND SRS E003, DIM E003, AND CEM DD01. REPLAC ED CEM AND DOWNLOADED NEEDED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5352 / 28216A/34626919	YV1CY59H74 [REDACTED]	12/20/2004	5205	5352/VOLVO of ORANGE COUNTY
MakeModelYear	RepairLocation			
VOVLOXC902004	1400 DAN GURNEY DRIVE,SANTA ANA,CA 92705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-530-9190	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14044=9497472502@11531 WIND SHIELD WIPERS COME ON WHILE DR., STOP @ VARIOUS POSITIONS, WIPERS HAVE NO STOP POSITION FAULTY CENTRAL ELECTRONIC MODULE CK. CODES - CEM 8F2C, 8F2E FAULT TRACE CODES DIAG. & REPL. CEM DOWNLOAD CEM RELOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5352 / 43321B/36027727	YV1CZ911651 [REDACTED]	8/24/2005	3822	5352/VOLVO of ORANGE COUNTY
MakeModelYear	RepairLocation			
VOVLOXC902005	1400 DAN GURNEY DRIVE,SANTA ANA,CA 92705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-530-9190	37206	Control module / relay box passenger	4C	
ProblemCodeDesc	PartNumbers	PartDescriptions		
MOISTURE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#66991=7148326201@10024 DURING DIAG. OF DR. LOCKS, TECH. NOTES CENTRAL ELECTRICAL MODULE HAS EXPERIENCED WATER INTRUSION WATER INTRUSION INTO CENTRAL ELECTRICAL MODULE FAULT TRACE SYMPTOMS CALL HOTLINE, ALEX - ADV. REPL. CEM & SEAL TOP COVER IN THE WINDSHIELD COWL AREA TO PREVENT FURTHER WATER DAMAGE TO CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5352 / 51926A/36564499	YV1CZ59H741 [REDACTED]	1/25/2006	27549	5352/VOLVO of ORANGE COUNTY
MakeModelYear	RepairLocation			
VOVLOXC902004	1400 DAN GURNEY DRIVE,SANTA ANA,CA 92705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-530-9190	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14044=7145013857@20441 DRS 1 1/2 HRS-ALL GAUGES DRP TO "0", NAV,RADIO,FG LTS SHUT DWN,INTRM LOUD BNG INT FLT CEM RD TS T 90+ MIN TO VRFY DIM & LW SPD CAN BUS GOES DWN\NO COMMUNICA TION W\CAR TIL KY CYCLD\CK DTCS-REM4A31,4A35;BCM0094;SRS00D5 ;ECM928C,530B,4050\FLT TRC DTCS\MNTR LOSS OF COMMUNICATION\DIAG & RPL CEM\DNWLD CEM RELD SFTWR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5352 / 66310A/37981816	YV1CM59H74 [REDACTED]	10/2/2006	25346	5352/VOLVO of ORANGE COUNTY
MakeModelYear	RepairLocation			
VOVLOXC902004	1400 DAN GURNEY DRIVE,SANTA ANA,CA 92705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-530-9190	37206	Control module / relay box passenger	G7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Sq weak/rattle	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12371=7149724797@47714 CLICKING NOISE THEN CLOCK WENT OUT, THEN GEAR INDICATION LIGHTS FLICKERED,ALL INSTR. CLUSTER NOW DARK WATER INTRUSION INTO CENTRAL ELECTRONIC MODULE FROM UNDER WINDSHIELD COWL CK. CODES-CEM 1008,REM E003,SRS 00D5 ,UEM E003,BCM 0094,ECM 530B,4050,928C\FAULT TRACE CODES\DIAG & REPL. CEM\RELOAD CEM SOFTWARE RESEAL CEM COVER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5352 / 97021A/40586053	YV1CZ91165 [REDACTED]	7/2/2008	50297	5352/VOLVO of ORANGE COUNTY
MakeModelYear	RepairLocation			
VOVLOXC902005	1400 DAN GURNEY DRIVE,SANTA ANA,CA 92705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-530-9190	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#66991=5628240089@47714 VRFY CNCRN THT HDLGHTS WLL NT SHT O FF NTRMNTLY\FLT TRC & FND WTHR NTRSN FRM LFT SD UNDR CWL FTG D & NT SLNG CSNG WTR NTRSN\RPLCD CEM, PRFRMD RLD, RPLCDSL @ PLNM LD & GRMMT UNDR LFT SD CWL AS PR TNN# 37-35>**NT 1ST CE RLD FLD & PRFRMD 2ND RLD\CSTMR ADVSD WRRNTY ON CMPNTS XPRD & RPRS DN @ NO CHRNG AS ONE TM GDWLL GSTR PR VCNA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5352 /217994A/41836552	YV1CZ59H541 [REDACTED]	1/9/2010	84921	5352/VOLVO of ORANGE COUNTY
MakeModelYear	RepairLocation			
VOVLOXC902004	1400 DAN GURNEY DRIVE,SANTA ANA,CA 92705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-530-9190	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9120=7145449500@20441 VRFY DIM SHT DWN & MSSG FR SRS ON\ HKD VD CEM 1D08,BCM 0094,SRS 00D5,ECM 530B & 928C\FLT TRC =V RFY CEM =GD PWR & GRND, WRNG & CNNCTNS=OK\VRFY BCM HS GD PWR & GRND,WRNG & CNNCTNS\SRS DE TO DIMGS DWN,SRS LMP UNBLE LGH T\FLT TRC NTRNL FLR OF CEM\RPLCD CEM & TMPT DWNLD SFTWR 2X= UNSCCFL\CNTCT VCNA DWNLD 3RD TM=OK\GSWLL GSTR PR VCNA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5354 / 53385B/35914085	YV1CN59H34 [REDACTED]	9/30/2005	37937	5354/(TERMINATED) SHELLY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6692 AUTO CENTER DRIVE,BUENA PARK,CA 90621			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-249-2000	37224	Central electrical unit engine/gearbox	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29804=5626314931@32704 Z: NO START LOST POWER TO DASH AND INTERIOR Z: DIAGNOSTIC CHECK TROUBLE CODES, NO CODES FOUND CHECK BATT COND, R & R DDM SECURE CONN, R & R ECM CHECK CONN. R & R CEM & SOFTWARE DOWNLOAD. POWER TO CEU NOW PRESENT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5354 / 55867B/36635229	YV1CZ911251	2/24/2006	25236	5354/(TERMINATED) SHELLY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6692 AUTO CENTER DRIVE,BUENA PARK,CA 90621			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
714-249-2000	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16238=5622660019@30409 Z: UST STATES CAR STALLED IN CAR WASH Z: CAR STALLED DUE TO MOISTER IN CEM CONNERCTIONS Z: R & R DTCS REM 6A02, CEM 1A42, 8D02, 3F90, 2F01,6C48,8A30 8A31, SRS 0221 ECM 420D, REPLACE CEM & DOWNLOAD SOFTWARE GENERAL OP FOR BREAK OUT BOX.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5355 / 87021B/35699982	YV1CY592551	8/4/2005	611	5355/POWELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	6500 E MCDOWELL ROAD,SCOTTSDALE,AZ 85257			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38234=6234871658@8927 CUSTOMER STATES THAT SRS LIGHT ON & GAUGES STOP WORKING. PUL LED CODE SRS-00D4/SRS-00DD.TECH TECH FOUND AT TIMES NO COMMUNICATION WITH CEM. CEM 1A54 COMMUNICATION WITH PSM MISSING. UNPLUGGED VARIOUS POWER SOURCES AND FOUND CEM AT TIMES SHORT OUT. REPLACED CEM AND PERFORMED DOWNLOAD. OKAY PER GREG O				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5355 /121922C/39148547	YV1CY59H94 [REDACTED]	6/21/2007	39962	5355/POWELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6500 E MCDOWELL ROAD,SCOTTSDALE,AZ 85257			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14133=6026521111@46841 C/S THE CAR AT TIMES LOSES ALL ELECT RICAL POWER,INTERNAL FAULT IN THE CEM,FAULT CODES CEM 1D08,P DM E003,SRS 00D5,ECM 928C,REPLACED THE CEM,DOWN LOADED SOFTW ARE,CAR WOULD NOT START,PERFORMED TOTAL RELOAD,STILL WILL NO T START,REPROGRAMMED KEY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5355 /139488A/40496004	YV1CZ59HX4 [REDACTED]	6/19/2008	65068	5355/POWELL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	6500 E MCDOWELL ROAD,SCOTTSDALE,AZ 85257			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#104622=6022638377@36774 C.S. ALL ELECTRICAL POWER TO CAT SHUTS OFF WHILE DRIVING, FO UND CODES BCM/SRS/ECM/CEM E003,FOULT TRACED TO FAULTY CEM, R EPLACED CEM AND RETESRTED WITH SHOP FOREMAN, = GOOD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 / 89220A/34688673	YV1CZ911151 [REDACTED]	2/18/2005	2155	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46575=8583850143@37394 CUST. STATES BRAKE LIGHTS ARE FLICKE RING ON & OFF W/OUT KEY IN THE IGNITIONTECH FOUND CODES 710B , ECM900B, BCM0094,0115, AND 0148. FAULT TRACED AND FOUND TH AT WATER LEAKED INTO THE CEM'S TECH REPLACED CEM'S, DONLOADE D NECESSARY SOFTWARE, AND INSTALLED SEALER ON RUBBER GROMET FOR WIRING HARNESS,				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /111606B/36538989	YV1CZ91H441 [REDACTED]	2/1/2006	16815	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51572=8589451545@32329 CUST. STATES DRIVERS SIDE LIGHT SOME TINES WILL NOT GO OUT// INSPECT AND ADVISETECHNICIAN FOUND I NTERNAL ELECTRICAL FAILURE OF THE CEM (CENTRAL ELECTRICAL MO DULE) TECHNICIAN REPLACED CEM,AND VERIFIED PROPER OPERATION PER VOLVO STANDARDS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /115963F/37198374	YV1CY592151 [REDACTED]	4/11/2006	17964	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	32102	Alternator remove-install/replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17633=7602319228@46399 CUST. STATES POWER SYSTEM SERVICE REQUIRED MESSAGE ON CEM-DD30, TECH FOUND CEM & ENG. BAY HARNESS CORRODED TECH REPALCED CEM & HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /117028A/36944243	YV1CM59H64 [REDACTED]	4/28/2006	40032	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43481=6192527756@19684 CUST. STATES KEYLESS ENTRY,WINDOW,DO ARE INOP, ALSO TRANSMISSION SEEMS TO BE IN 5TH GEAR WHILETE CH INSPECTED & FOUND ALL MODULE - NO POWER, TECH CONTACTED V OLVO TECH SUPPORT, ADVISE TO REPLACE CENTRAL ELECTRONIC TECH REPLACED CEM & COMPLETED CEM SOFTWARE RELOAD. TECH ROAD TES TED & VERIFIED OPERATING TO VOLVO STANDARDS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /140108A/38997788	YV1CY59HX4 [REDACTED]	5/10/2007	32900	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92401=6196471117@19684 CUST. STATES VEH INSTRUMENT CLUSTER BLANK OUT,THERE IS A WHIRLING NOISE TECH FOUND CEM TO HAVE IN TERNAL ELECTRICAL FAILURE CAUSING MULTIPLE COMMUNICATION FAI LURE CODES TECH REMOVED AND REPLACED THE CEM(CENTRAL ELECTRO NIC MODULE) PER WARRANTY. TECH PERFORMED NECESSARY SOFTWARE DOWNLOADS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /150043A/39657468	YV1CZ91H441 [REDACTED]	10/15/2007	63083	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17633=6199970365@34399 CUST. STATES VEH STALLED DRIVING IN T RAFFIC EVERYTHING POWER INSIDE STOPPED WORKING TECH CHECKED PIN TENSION AT C.E.M. - NOT ACCEPTABLE. CHECK WIRE HARNESS A T ENGINE COMPARTMENT & FUSE BOX. TECH REPLACED CEM, RELOAD A S NECESSARY. REPLACED ENGINE SYSTEM MANAGEMENT RELAY AT FMA- 2 IN ENGINE COMPARTMENT.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /173780A/40999141	YV1CY592651 [REDACTED]	12/23/2008	49805	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17633=6192692914@18236 CUST. STATES WINSHIELD WIPERS WILL N OT TURN ONWATER DAMAGE TO THE C.E.M. AND ENGINE WIRING HARNE SS TECH REMOVED ALL ENGINE PARTS (AIRBOX, WIPER ASSEMBLY, H EADLIGHTS, INNER FENDER PANELS, WASHER RESEVOIR, ABS MOTOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /173960A/40999179	YV1CZ91H331 [REDACTED]	12/29/2008	32000	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902003	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES WHILE DRIVING THE INSTRUMENT CLUSTER, BECOME S INOP, NO LIGHTS, NO GAUGES, NO MESSAGES.TECH VERIFIED CUST OMER'S CONCERN. TECH FOUND MULTIPLE COMMUNICATIONS CODES IN LOAD SPEED NETWORK. TECH COMPLETED TECH REPLACED COMPLETED D IM SOFTWARE RELOAD TECH REPLACED CEM & ICM, TECH VERIFIED PR OPER OPERATION NO LABOR CLAIM JUST PARTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /182335A/41339961	YV1CZ91H241 [REDACTED]	5/28/2009	41865	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17633=6196561514@15993 CUST. STATES SRS LIGHT IS ON, WILL SURGE OR BUCK AT TIMES WITH THE INSTRUMENT CLUSTER GOING TECH RETRIEVED CODE ECM928C,ECM530B,SRS00D5,CEM1D08, BCM0094, FAULT TRACE CODES - PERFORM CAN NETWORK INSPECTION REPLACE/RELOAD CEM ; ROAD TEST VEHICLE 300 MILES AFTER REPAIR (KT)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /185471A/41403587	YV1CZ91H441 [REDACTED]	7/22/2009	79480	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55350=8585540412@47931 CUST. STATES WHILE DRIVING THE HEADLIGHTS WILL TURN OFF ON ITS OWN (EY) TECH INSPECTED THE VEHICLE FAULT TRACED, FOUND AN INTERNAL FAULT TO THE CEM CAUSING CUSTOMER CONCERN TECH REPLACED THE CEM, CLEARED CODES, ROAD TESTED TO VERIFY PROPER OPERATION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5364 /191264A/41618160	YV1CZ91H941 [REDACTED]	10/27/2009	55907	5364/SAN DIEGO VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5316 KEARNEY MESA ROAD,SAN DIEGO,CA 92111			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46575=6192242573@40744 CUST. STATES INSTRUMENT CLUSTER,WIND OW,LOCK GOES OFF (HE)TECH FOUND INTERNAL ELECTRICAL FAILURE OF THE CENTRAL ELECTRONIC MODULE TECH REPLACED CEM, TEST DRO VE VEHICLE AND VERIFIED PROPER OPERATION AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5365 / 89826A/35861359	YV1CZ59H341 [REDACTED]	9/16/2005	24174	5365/*****TERMINATED SOUTH COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2940 NATIONAL CITY BLVD,NATIONAL CITY,CA 91950			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
619-474-5581	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40462=6192506322@21387 CUST. STATES SRS LIGHT IS ON & BRAKE FAILURE & ALL INSTRUMENTAION WNET DEADCALLED FTS GREG ,RECO MMENDED TO REPL CEM REPLACED CEM AND CARRIED OUT DOWNLOADS ,TESTED TO VOLVO STANDARDS. CEM-6A01,6A02,6A04,BCM-0094,SRS-00D5,ECM-4050				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5365 / 98029A/37848038	YV1CZ91H141 [REDACTED]	8/31/2006	30411	5365/*****TERMINATED SOUTH COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2940 NATIONAL CITY BLVD,NATIONAL CITY,CA 91950			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
619-474-5581	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60100=6196905791@08844 CUST. STATES WHILE @ A STOP LIGHT CU T OUT ON DASH AND VEHICLE JERKS LIKE IT WANTS TO SHUT OFFCEM 1D08 BCM 0094 ECM 4050 SRS 00D5 E001 E003. FTS ASSIST IN DI AGNOIS.CHECK ALL CIRCUITS, WIRING, CONNECTIONS INTERMITTANT FAILURE OF CEM. REPLACE CEM. NOW KEY NOT RECOGNIZED BY IMM, REPLACE 2 IGNITION KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5365 /104567A/39354799	YV1CZ91H041 [REDACTED]	8/2/2007	42359	5365/*****TERMINATED SOUTH COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2940 NATIONAL CITY BLVD,NATIONAL CITY,CA 91950			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
619-474-5581	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36535=6194242722@08844 CUST. STATES WHEN TURNED VEH ON NO P OWER TO DASH & INSTRUMENT CLUSTER WORKDCONNECTO TO VIDA AND FAULT TRACE DTC'S DDM E001 DIM E001 REM E001 CEM 1A52. INTER MITTANT FALUTY SIGNAL REPLACE ENTRAL ELECTRICAL MODULE AND D OWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5365 /105514A/39584926	YV1CY59H14 [REDACTED]	9/24/2007	82289	5365/*****TERMINATED SOUTH COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2940 NATIONAL CITY BLVD,NATIONAL CITY,CA 91950			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
619-474-5581	37206	Control module / relay box passenger	UH	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Central lockin	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#83893=6194611312@ CUST STATES INSTRUMENT CLUSTER INOP REMOTE WOULD NOT UNLOCK DOORS MULTIPLE CODES IN UEM DDM, SWM, DIM, E001, ECM, REM CEM-DF04 DF05,1A56,CH RESISTANCE LIGH & LO S PEED NETWORK.CK SHORTS REPLACED CEM PER SERVICE PARTS WARRAN TY, REFER TO RO 100358 12/22/06				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5365 /107344A/39992441	YV1CZ91H641 [REDACTED]	1/9/2008	51410	5365/*****TERMINATED SOUTH COUNTY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2940 NATIONAL CITY BLVD,NATIONAL CITY,CA 91950			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
619-474-5581	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60100=6195847950@08844 CUST. STATES CK ENG. LIGHT IS ON MESSAGE, DTSC LIGHT ON AND WIPERS WOULD NOT SHUT OFF.MULTIPLE FAULTY SIGNAL CODES STORED IN MOST SYSTEMS.CLEARED CODES AND ROAD TEST.TEST CEM CONNECTIONS, FOUND EVIDENCE OF WATER NEAR CEM. REPLACE CEM AND RELOAD SOFTWARE ROAD TESTED AFTER REPAIR AND RECHECKED. NO CODES STORED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5366 / 44193A/40587259	YV1CZ59H341 [REDACTED]	6/20/2008	38355	5366/PALM SPRINGS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	67-977 EAST PALM CANYON DRIVE,CATHEDRAL CITY,CA 92234			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
760-321-6600	36004	Software control module downloading	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55681=7608373774@36250 CUST STATES SHE STARTS THE VEHICLE I T TURNED OFF IMMEDIATLY.TECH FAULT TRACED TO CODES SRS E003, 00D5, DIM 003, 4050, 530B AND ECM 928C-E003.-TECH TRACED TH E CODE TO AND INTERNAL TECH REPLACED THE CENTRAL ELECTRONIC MODULE, CLEARED THE CODES AND VERIFIED NO OTHER FAULTS AT TH IS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5372 /530837A/40828074	YV1CZ852051 [REDACTED]	10/23/2008	63534	5372/SANDERSON VOLVO OF PHOENIX
MakeModelYear	RepairLocation			
VOVLOXC902005	2121 WEST BELL ROAD,PHOENIX,ARIZONA 85023			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
602-375-7500	35203	Headlamp assembly x1 replace	JU	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlight cleaner/washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STS THAT THE LEFT HEADLIGHT IS INOP AT TIMES SEE HISTOR YHOOKED UP VIDA NO CODES FOUND FAULT TRACED SYSTEM AND FOUND BALLASTER SHORTED DIODE IN CEM REPLACED CEM AND D-LOADED NE W SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5372 /592178A/41569238	YV1CN59H14 [REDACTED]	10/5/2009	22007	5372/SANDERSON VOLVO OF PHOENIX
MakeModelYear	RepairLocation			
VOVLOXC902004	2121 WEST BELL ROAD,PHOENIX,ARIZONA 85023			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
602-375-7500	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#27693=4804832177@22236 TOWED IN ROAD SERVICE CUST STS THAT WHILE DRIVING THE CHECKED DTC'S , FOUND CEM 1D08 (INTERNAL FAULT IN CEM. THIS WILL CAUSE THE PROBLEMS THE CUST. IS CON CERN WITH.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5375 /147751A/36165308	YV1CZ59HX41 [REDACTED]	11/28/2005	31654	5375/VOLVO OF NORTH SCOTTSDALE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5374),2143 WEST CAMELBACK ROAD,PHOENIX,AZ 85015			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47041=6025053996@36569CUST STATES SRS LIGHT IS ON & GAUGES ARE INOP HOOKED UP VIDA AND NO COMMUNICATION CHECK RESISTEN CE ON HIGH AND LOW SPEED CAN OPEN REPLACED CEM AND DOWNLOADE D				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5375 /148251A/36240530	YV1CZ592951 [REDACTED]	12/12/2005	4530	5375/VOLVO OF NORTH SCOTTSDALE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5374),2143 WEST CAMELBACK ROAD,PHOENIX,AZ 85015			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#27120=6235356617@51741 CUST STATES CHECK ENG LIGHT IS ONWATER LEAK ABOVE CEM CAUSING INTERNAL CEM FAILURE CONNECT VIDA .RETRIEVE DTC INFO FROM ALL NODES.FOUND MULTIPLE CEM/CANBUS/ LINBUS FAILURES.(SEE HARD COPY)BRAKE LIGHTS WILL NOT TURN OFFCK FOR SHORTS BETWEEN B:11/C:34 @ CEM CK BETWEEN CEM A15 & REM 18 FOUND CONSTANT POWER @ CE WITH REM DISCONNE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5375 /152932A/36921283	YV1CZ91H041 [REDACTED]	4/24/2006	25101	5375/VOLVO OF NORTH SCOTTSDALE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5374),2143 WEST CAMELBACK ROAD,PHOENIX,AZ 85015			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#80254=6029433757@36313CUST STATES THE DASH INTERIOR & EXTERIOR LITES & POWER MIRRORS WERE INOP REPLACED CEM WOULD SHOR T OUT AND SHUT DOWN SOME SYSTEMS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5375 /157696A/37675155	YV1CY592X5 [REDACTED]	8/24/2006	11235	5375/VOLVO OF NORTH SCOTTSDALE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5374),2143 WEST CAMELBACK ROAD,PHOENIX,AZ 85015			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh op/st all	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#80254=4805637678@36313CUST STATES STALLED WHILE DRIVING IN THE RAIN REPLACED CEM DO TO WATER DAMAGE, AND DID TECH-NET- NOTE 37-35 REPLACING COVER TO HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /142146A/34247726	YV1CZ59H241 [REDACTED]	11/29/2004	5429	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES: NO DASH LIGHTS WOULD COME ON, WIPERS CAME O N RANDOMLY WITHOUT WARNING---ELECTRICAL HAD A MIND OF ITSFOU ND CODE(S) 1A23 TRACED TO INTERNAL COMMUNICATION ERROR IN TH E CENTRAL ELECTRONIC MODULE REPLACED CENTRAL CONTROL MODULE, DOWNLOAD SOFTWARE AND CLEARED CODE(S) #50700=9493477113@11928				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /147873B/35031700	YV1CZ592551 [REDACTED]	3/31/2005	3809	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902005	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES HIGH BEAM HEADLIGHTS INOP - INSTALL SOPFOUND C.E.M. SHORTED REPALCED AND DOWLOADED SOFTWARE TO C.E.M. #43772=9497094638@36836				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /150683D/35222651	YV1CZ91H941 [REDACTED]	5/25/2005	11879	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES BULB FAILURE LIGHT ON---HEAD LIGHT OUT CUST STATES HEAD LAMP FAILURE SERVICE REQUIRE -ON MESSAGEFOUND CO DE #S CEM-8F1C, 8F18--FOUND HEAD LAMP SIGNAL TOO HIGH, CHEC KED PINS- A-2 & D-11 FROM CEM TO PINS A-S ON HEAD REPLACED C .E.M., LEFT & RIGHT HEAD LAMP BALLAST, DOWNLOAD SOFTWARE, CL #22614=9499163159@50701				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /153698A/35603459	YV1CY59HX4 [REDACTED]	7/26/2005	39314	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THE VEHICLE DID THE SAME THING AGAIN AFTER D RIVING THE VEHICLE FOR LONG DISTANCE THE VEHICLE WILL CUTCEM CAUSING CAR TO SHUTDOWN. WHEN VEHICLE IS DRIVEN DIM WILL SH UTE DOWN, OTHER MODULE AT CEM, IT STARTS BUZZING AND REPLACE CEM AND DOWNLOAD SOFTWARE TO ACTIVATE #08230=9498589318@46547				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /155323A/35797736	YV1CZ91H041 [REDACTED]	8/29/2005	21871	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
SRS LIGHT IS ON. CUSTOEMR ALSO STATES THAT DASH WILL GO DARK AND AC AND DOOR LOCKS WILL NOT WORK. DEALER HAD 2 FTSPER VC NA FTS REPLACE CEM FAULT CODES ECM 928C, SWM 0009 000A E001, CEM 1A56 DF04 ROAD TESTED VEHICLE WITH FTS KASPAR FOUND FAU LTS IN DATA BUS WIRING. TESTED RESISTANCE OF BUS, SHORT TO G GROUND 2.18 #61478=9497660825@21762 #61478=9497660825@21762 SRS LITE ON FAULT CODE 928C 0009 000A E001 1A56 DF04 E001 0094 ROAD TEST W/FTS SHORT TO GROUN AT LOW SPEED BUS TESTED WIRING REMOVED AND REPLACED CEM LEFT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /156166A/35807079	YV1CZ59H741 [REDACTED]	9/16/2005	28947	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES:LIGHTS ARE NOT WORKING. ALL OUTSIDE LIGHTSFO UND CEM HAD PERMINATE FAULT FAULT CODE BCM 0115 REPLACED CEN TRAL CONTROL MODULE, DOWNLOAD SOFTWARE AND CLEARED CODE(S) #57053=7149650406@11928				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /164612A/36463189	YV1CZ91H041 [REDACTED]	1/4/2006	40754	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#08230=7147345712@49062 C/S AT TIMES HIGH BEAM AND POSITION LIGHTS INOPERABLE INTERMITTANT CONDITION CEM 8A04, 8F18, 8A0C ELECTRICAL FAULT HIGH BEAM AND DAYTIME RUNNING LIGHTS INOP DUE TO BAD CEM R/R CENTRAL ELECTRONIC MODULE, SOFTWARE UPGRADE COMPLETED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /167569A/36798566	YV1CZ91H441 [REDACTED]	3/10/2006	25260	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37224	Central electrical unit engine/gearbox	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22152=9496350161@39169 CUST STATES VEHICLE LOST POWER THEN DIED AND NO RESTART ON F RWY. CEM INTRNL FLT. FAULT TRACE MULTI CEM & BCM CODES ALSO HAD CODES DDM002B, ECM4050,PDM0043 & SASE003. CEM FAILURE CA USED DDM & PDM TO FAIL & CNTL MDLS TO BECME INATVE & ALTR FN CTN. CANBUS 60 OHMS. R&R CEM, DDM & PDM. DWNLD MULTI SFTWR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /178745A/38213014	YV1CM592451 [REDACTED]	11/22/2006	25994	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902005	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp lemental P	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#90076=9732167469@9135 C: CUST STATES AIR BAG WARNING LIGHT DISPLAYED C: SCANNED: CEM DF04/DIME001, FAULT TRACE BOTH CODES C: WAS INSTRUCTED BY HOTLINE TO REPLACE CEM AFTER PIN TENSION TEST AND CORROSION, TEST VOLTAGE LEVELS AT DIM CONNE CTOIR, NO PROBLEM FOUND THERE ALSO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /188496A/39204439	YV1CZ91H441 [REDACTED]	7/2/2007	44545	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#90076=9499338327@9447 C: CUST STATES TRANS STUCK IN HIGH GEAR, INSTRUMENTATION WENT DEAD, TURNED OFF KEY AND RESTRATED, ALL ELECTRICAL BACK ON. SCANNED CEM 1D08, BCM 0094. FAULT TRACE CEM, INTER- NAL FAILURE, CHECCKED & CLEAND EM CONNECTIONS, OK. TRACED BCM 0094/OK ALSO. RR CEM AND SWDL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /189947A/39334468	YV1CN59H34 [REDACTED]	8/1/2007	40817	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37224	Central electrical unit engine/gearbox	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#82271=9495526172@9135 C: CUST STATES ABS LIGHT ON/OFF, ALL ELECTRICAL WENT OUT. C: SCANNED SRS 00D5/ECM928C ECM 530B ECM 4050, FAULT TRACE, NOTHING FOUND, NO SHORT IN HARNESS, CALLED TECH LINE, WAS INSTRUCTED TO REPLACE CEM AND PERFORM SWDL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /410478B/41164712	YV1CZ91H641 [REDACTED]	4/2/2009	58346	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902004	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#93276=9493782996@11928 58351 CODE CEM 1D08,BCM 0094,SRSR 00D5 FAULTY GEM REPLACE GEM 37206-2 0008 CODE CEM 1D08 37261-3 0001 CODE BCM 0094 59 358-3 0010 CHECK CAN BUST IS OK 36105-2 0003 ALL CODE AND LI GHTS ARE DUE TO FAULTY CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5379 /420398A/41884295	YV1CZ852351 [REDACTED]	2/9/2010	29082	5379/POWER VOLVO IRVINE
MakeModelYear	RepairLocation			
VOVLOXC902005	44 AUTO CENTER DRIVE,IRVINE,,CA 92618			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
949-454-2999	37206	Control module / relay box passenger	JG	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Volvo On Call Other Volvo On C	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89026=5625952413@83141 29082 FOUND LEAKING FROM CLOGGED SUN ROOF DRAIN. CLEARED OBS TRUCTION. FOUND THE CEM TO BE DRENCHED IN WATER REPLACED CEM AND DOWNLOADED SOFTWARE 0010 DIAG REPALCE CEM AND DOWNLOA D SOFTWARE 0029 TOTAL 0039				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5383 /220963B/33459702	YV1CZ59H041 [REDACTED]	4/13/2004	4441	5383/*****TERMINATED ONTARIO VOLVO SERV SAT
MakeModelYear	RepairLocation			
VOVLOXC902004	785 SHOWCASE DRIVE SOUTH,SAN BERNARDINO,CA 91761			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
909-605-5700	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15866=9097988721@15798 CUSTOMER STATES VEH INTERMITTENLY WHEN DRIVING.FOUND DTC BCM 0094,E003,CCME003,CEM1D08,DIME003,ECU928/530D/4050,PDM0024, PSME003,SASE003,SRSE003,AS PER KASPER REPLACED CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5409 /241303A/37153965	YV1CZ911851 [REDACTED]	3/20/2006	5307	5409/JACKSON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f5369),704 ALA MOANA BLVD.,HONOLULU,HI 96813			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
808-521-5151	37329	Cable harness engine compartment repair	10	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Special follow-up	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#882=8084777448@39824 CUSTOMER STATES WHILE CAR WAS PARKED IN GARAGE THE REAR LIGHTS WERE ON, DEFECT, FOUND BRAKE LIGHTS ILLUMINATED AT ALL TIMES, PERFORMED WIRING HARNESS ENGINE COMPARTMENT AND CEM, DOWNLOADED CEM RELOAD INTO VEHICLE REPLACED CEM UNIT AND VEHICLE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5409 /242432A/37264209	YV4CY592361 [REDACTED]	5/10/2006	2025	5409/JACKSON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f5369),704 ALA MOANA BLVD.,HONOLULU,HI 96813			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
808-521-5151	37206	Control module / relay box passenger	10	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Special follow-up	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#882=8084565436@15334 CUSTOMER STATES THE LEFT BULB HEADLAMP OUT DURING COLD START FAULTY CEM SIGNAL TO HEADLIGHTS, NO DIAGNOSTIC CODES,REPLACE CEM MODULE, DOWNLOAD SOFTWARE#8691290				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5422 /175842A/34715771	YV1CZ85245 [REDACTED]	2/22/2005	183	5422/CARLSEN SUBARU-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4190 EL CAMINO REAL,PALO ALTO,CA 94306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12980=6509699050@21563 CUST STAETS THAT THER EIS NOT ELECICAL WORKING ON THE CAR E XCEPT HEADLIGHTS AND HAZARDS, REPALCED CEM AND RECHECKED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5422 /186358A/36129459	YV1CZ59HX41 [REDACTED]	11/7/2005	30996	5422/CARLSEN SUBARU-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4190 EL CAMINO REAL, PALO ALTO, CA 94306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12980=6509413972@23097 CUST STAE STHAT NO DASH LIGHTS OR GAUGES WORK AND THE CHECK ENGINE LIGHT IS ON, REPALCED CEM AND RECHECKED SYSTEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5422 /187139C/36495479	YV1CZ852351 [REDACTED]	11/30/2005	9812	5422/CARLSEN SUBARU-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4190 EL CAMINO REAL, PALO ALTO, CA 94306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#66381=6504634663@61435 CUST STAES HIGHBEAMS ARE INOPERATIVE, CEM UNIT FAILED, REPAL LACED CEM AND PERFORM RELAOD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5422 /187977B/36347715	YV1CZ911X51 [REDACTED]	12/21/2005	4478	5422/CARLSEN SUBARU-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4190 EL CAMINO REAL, PALO ALTO, CA 94306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12980=4082952300@23097 CUST STAETS THAT YESTERDAY THE BRAKE LIGHTS WERE ON ALL THE TIME, REPALCED CEM AND RECHECKED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5422 /191115A/36975549	YV1CZ852651 [REDACTED]	3/21/2006	6212	5422/CARLSEN SUBARU-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4190 EL CAMINO REAL, PALO ALTO, CA 94306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KS	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Front/rear park assist Does not work	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#66381=6509492957@61435 CUST STATES DASH DISPLAY IS INOPERATIVE, CEM , PSM MODULE AND DEM CABLE FAILED, SPOKE WITH TECH ASSISTANCE AND REPLACE D CEM UNIT, PROGRAMMED ALL KEYS, DEM STILL INOPERATIVE. NEED UNDER SECOND SEAT. REPALCED PSM MODULE AND DEM CABLE, REASSE MBLED ALL AND ROAD TESTED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5422 /220055A/40567613	YV1CZ91H341 [REDACTED]	7/2/2008	34431	5422/CARLSEN SUBARU-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4190 EL CAMINO REAL, PALO ALTO, CA 94306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12980=6504003300 CUSTOMER STATES THAT THE CAR STARTED LOSING POWER AND SURGING, CHECK ENGINE LIGHT IS ON. DTC ECM 130A 903C 9160 913C 919A DDM 0024 0027 002B PDM 002B STORED. INSP HARNESS. R/R ECM, CHECKED HARNESS FROM ETA TO BCM, OK. BATTERY WEAK, REPLACED BATTERY. PER FTS, REPLACED DEFECTIVE CEM. NO FAULTS AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5422 /223323A/40806463	YV1CZ59H641 [REDACTED]	10/22/2008	36896	5422/CARLSEN SUBARU-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4190 EL CAMINO REAL, PALO ALTO, CA 94306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	ZY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical system Component electrical	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES VEH LOST ALL POWER. DTC'S BCM 0010 0094 CEM 1D08 CEM E003 SRS 00D5. VEH RESTARTED. ROAD TESTED VEHICLE, DASH WENT BLANK. CHECK BOTH DOOR MODULE CONNECTIONS. TRACED FAULT TO DEFECTIVE CEM. REPLACED CEM, CLEARED CODES, ALL FUNCTION AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5434 /122525A/36277617	YV1CZ91H441 [REDACTED]	11/30/2005	21947	5434/****TERMINATED Courtesy MOTORS AUTO
MakeModelYear		RepairLocation		
VOVLOXC902004		2520 COHASSET ROAD,CHICO,CA 95926		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15052=5302832209@17429, CAR TOWED IN, NO ELEC POWER. C/S LI GHTS WENT OFF & THEN BACK ON, THEN ALL SYS DIED.CK BATT, 11. 93V REPLACE BATT. RU311CCA83. VEH STILL DEAD. CK CEM FUSES, OK. R&I CEM CK POS POWER @ CEM, CON E:3 & E:6. CK CEM CON E: 1, OK, CK IGN SWIT, ALL NORMAL. INT FAULT IN CEM. R&R CEM W/ SOFTWARE & BATTERY. GEN OPP FOR DIAG. ELECT.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5434 /130440A/37275914	YV1CZ91H341 [REDACTED]	6/7/2006	29285	5434/****TERMINATED Courtesy MOTORS AUTO
MakeModelYear		RepairLocation		
VOVLOXC902004		2520 COHASSET ROAD,CHICO,CA 95926		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brk	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15052=5308951338@41948, C/S ABS LIGHT ON. VERIFIED LIGHT ON , CAN NOT COMMUNICATE W/CAR.QUICK CK.R&I COWL-WIPERS, UNPLUG CEM CK. CONNT.NO CORROSION. CK BOOT ON HARNESS,FOUND MOISTU RE. R&I CEM, L/F FOOTWELL NO WETNESS. TOLD TO R&R CEM & ENG. COMPT.WIRE HARNESS & SEAL COWELL BOX. REPLACED ENG.WIRE HARN ESS & SEALED JUNCTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5434 /179313A/41559646	YV1CZ911051 [REDACTED]	10/1/2009	62035	5434/*****TERMINATED Courtesy MOTORS AUTO
MakeModelYear	RepairLocation			
VOVLOXC902005	2520 COHASSET ROAD,CHICO,CA 95926			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15052=53067356154@17429, C/S INSTRUMENT CLUSTER WENT DEADCK MED SPEED CAN RESISTANCE 60ohms. CK MED SPEED CAN VOLT HI 2 .75V CK MED SPEED CAN LO VOLT 1.75V TOO LOW CK DTC'S CEM 1A5 4,1A55,1A56 SRS 0005,DD10 FAULT TRACE DTC'S FOUND INTERNAL F AULT IN CENTRAL ELETRONICS MODULE. R&R CEM LOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5446 /123031A/34724716	YV1CZ91H741 [REDACTED]	2/23/2005	20633	5446/*****TERMINATED LARRY MENKE, INC
MakeModelYear	RepairLocation			
VOVLOXC902004	6 HEITZINGER PLAZA,SEASIDE,CA 93955			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52867=8316590295@15498 CUSTOMER STATES DOME LIGHT COMES ON WHEN DRIVING,ALSO ALARMACTIVATES ON ITS OWN FAILING CEM FAUL T TRACED,REPLACED FAILING CEM MODULE AND DOWNLOADED NEW SOFT WARE,WORKING AS DESIGNED AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 / 59093A/32518301	YV1CZ59HX41 [REDACTED]	12/22/2003	42	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#399=4159929236@388 CUST STATES ALL ELEC FUNCTIONS ARE INOP. VERIFIED CONCERN, HOOKED UP TO VADIS & FOUND CODES BCM 0115 /0094/0100/0148 & CEM 1A51/1A52/1A53/1A54/1A55/1A5C/1A66/8FA 3 /8F43/8F52. R&R DIM,AUD,REM,CCM, CEM & STEERING COL CVRS. FA ULT TRACED AS PER TNN 37-22 & 3725. AS PER JIM AT HOTLINE , D ISCONN NODES ALONG CAN BUS & TRY COMM W/CONN NODES-STIL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 / 85342A/34184071	YV1CZ59H641 [REDACTED]	11/1/2004	8788	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12106=6503665062@50871 CUST STATES CAR HAS AN ELECTRICAL PROBLEM, NOTHING INSIDE WORKS. VERIFIED CONCERN, HOOKED UP TO VADIS & FOUND CODES CEM DF05/DF04. FAULT TRACED AS PER VADIS & FOUND CEM WITH INTERMITTENT INTERNAL FAILURE. REPLACED CEM . CLEARED CODES & PERF CEM SW RELOAD & TOTAL MOST & TOTAL CAN UPGRADES. RECHECKED OPERATION..OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 / 97162A/35684021	YV1CZ85245 [REDACTED]	7/5/2005	173	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58484=5107824911@50871 CUST STATES WIPERS ARE INTERMITTENTLY INOP. VERIFIED CONCERN, HOOKED UP TO VADIS & FOUND CODES CEM 5F2C/8F2E. R&R STEERING COLUMN CVRS & CHKD COMM WIRE BTW N SWM & CEM-OK. CHKD SIG FROM SWM TO CEM FROM WIPER SWITCH-FOUND CEM ONLY REGISTERS INTERMITTENT SIG. SWAPPED KNOWN GOOD SWM & WIPER SWITCH-SAME. RMVD WIPER ARMS & W/S DRAIN COW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /106129A/36483975	YV1CZ91155 [REDACTED]	1/18/2006	6346	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58482=4152542066@58496 CUST STATES CHK ENG LIGHT IS ON. VERIFIED CONCERN, HOOKED UP TO VIDA & CHKD DTC'S, FOUND HIGH & LOW SPEED NETWORK NOT COMMUNICATING. DISCONN & RECONN CONNECTOR AT CEM-FOUND CORROSION ON TOP CONNECTOR AT CEM DUE TO WATER DAMAGE. REPLACED CEM & CLEANED CONNECTIONS. PERFORMED CEM SW RELOAD & SEALED CEM ACCESS BOX TO ENSURE NO MORE WATER LEAK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /119398A/38286488	YV1CZ852551 [REDACTED]	11/15/2006	14743	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Unusual noise Unsure w her/at all	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#86429=4087614132@49419 CUST STATES STRANGE WHINING NOISE CO MING FROM ENGINE. VC, HOOKED UP TO VIDA & FOUND CODES CEM DF 13/DD20/DD21/DD22, ECM P068500. CHKD CONN AT ECM/CEM-FOUND C ORROSION IN CEM CONN DUE TO WATER ENTERANCE THRU COWL OPENIN G. REPL CEM & ENG COMP HARNESS AND MODIFIED NEW HARNESS AS PER TNN 37-35. RELOADED CEM SW, CLEARED CODES & RCHKD OPER..O				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /122404A/38306142	YV1CM59H74 [REDACTED]	12/14/2006	44170	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31332=4153708936@21752 CUST STATES W/S WIPERS WONT TURN OFF IF KEY IS ON-STUCK ON LOW SPEED. VC-FOUND DTCS UEM 0004/0005 .FND SIREN INOP & SR W/LMTD FUNC. R&R DOME LT,UEM,VISOR,A-PI LLAR,TRIM BEZZLE,RF TIRE&NNER FNRD LNR.DISCONN SIREN-WIPERS STILL STUCK ON.DISCONN SRM & RAIN SNSR-SAME. CHKD WIRES FOR CHAFFING. PER FTS REPL UEM & RCHK K3 WIRING-THEN REPL CEM AS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /127395A/38829105	YV1CZ59H941 [REDACTED]	4/9/2007	40694	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#86429=6505480450@21752 CUST STATES SRS LIGHT CAME ON & THEN ALL DASH LIGHTS WENT OUT. FOUND DTCS:CEM 1D08,BCM 0094,SRS 0 0D5,ECM 928C/530B/4050. LOWERED CEM & CHKD CONN & RELAYS-OK. APPLIED HEAT TO CEM W/HEAT GUN & VERIFIED CONCERN. PER HOTLI NE BOB, REPLACED CEM & PERFORMED SW RELOAD. CLEARED CODES & RECHECKED OPERATION..OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /129416A/39147458	YV1CZ85235 [REDACTED]	5/29/2007	47501	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfu	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12106=6503029300@63128 CHK ENG LT ON. FND DTCS BCM C004801 & ECM U041886. RMVD WIPER ARM/CVR-INSP PLENNUM-INTERM WATER INTRUSION ONTO CEM. DISCONN BATT, RMVD CONN FROM CEM-RMVD LF CRPT/SEAT) RMVD BOTH HEADLMPS,RF WHL,FENDER LNR,FRT BMPR,SPL ASH GUARD & UPPER TORQUE ROD-REPL FRT ENG HARNESS & CEM PER TNN 37-35. ALSO REPL INTERNALLY FAULTY PEDAL POS SNSR, PERF				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /130540A/39238645	YV1CZ91H941 [REDACTED]	6/22/2007	22929	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37208	Fuse rear electronic module (REM)	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12106=6503423809@58497 CS DISPLAY GOES DEAD INTERM. VC, FND DTCS: SWM 000A/0009,CEM DF05/1A56,DIM E001,CCM E001. PERF TO TAL CAN SW UPGRADE-SAME. CHKD CAN BUS FOR SHORT (NECC TO R&R FRT DOOR PNLS,2ND ROW SEAT,LF SEAT,SIDE CARGO PNL,HEADLINER& DASHBOARD) CAN BUS OK. FND T/S STOCK PINS BENT & DAMAGED SWM TERMINALS, CEM INTERNALLY FAULTY. REPL SWM, T/S & CEM & SW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /131408A/39278643	YV1CY59H24 [REDACTED]	7/16/2007	39201	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	VZ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Other central locking	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31332=6504832556@50870 CS DOOR LOCKS INOP, DASH LITES,GAUGE S,SIGNALS INOP & CHK ENG LIGHT ON. VC, HOOKED UP VIDA & FOUN D CODES CEM 3F03, DIM E003 & BCM 0100. CHKD PWR, GROUNDS & S GNALS-OK,INTERMITTENT FAULT. HEATED CEM & FND 4 RELAYS INTER M STICKING-REPL & ROAD TEST, NOT OK. FOUND CEM INTERNALLY FA ULTY. REPLACED CEM AND REPLACED SW RELOAD. RECHKD OPER..OK N				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /136834A/39805506	YV1CZ852351 [REDACTED]	11/13/2007	34576	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12106=6505668368@58497 CS RT SIDE HI BEAM STAYS ON & CAUSES BATT TO GO DEAD. VC, HOOKED UP VIDA & FND CODES DIM 0001,REM 1D01 & BCM C006201. FAULT TRACED & FOUND CEM INTERNALLY FAULTY DUE TO WATER INTRUSION. FAULT TRACED AS PER TNN 37-35 & R EPL CEM & PERF ENG COMPARTMENT HARNESS REPLACEMENT/REPAIR AS NEEDED. DOWNLOADED SW & CHKD BATT COND & RECHGD BATT OVERNIT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /142263A/40249618	YV1CZ91HX41 [REDACTED]	3/24/2008	36356	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63133=6503480300@81976 CUST STATES HEADLIGHT FAILURE MESSAGE IS ON. VERIFIED CONCERN, HOOKED UP TO VIDA & FOUND CODE CEM 8F18. FAULT TRACED AS PER VIDA & FOUND CORROSION ON CEM AND RELAYS CAUSED BY SUNROOF DRAINS LEAKING. REPLACED CEM, PERFORMED SW RELOAD, REPLACED RELAYS & PERFORMED REPAIRS AS PER TNN 83-34. CLEARED CODES AND RECHECKED OPERATION..OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /148677A/40698024	YV1CY59H94 [REDACTED]	9/2/2008	66939	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31332=4155662528@58337 CS THUMP FROM FRT WHLS,CAR LOST PWR, BLNKRS,DASH INSTR & RADIO INOP-SRS MESS & CHK ENG LT CAME ON AFTER RESTART. FND DTCS SRS E003,DIM E003 & BCM 0100. FAULT TRACED DTCS, CHKD CAN BUS VOLT & RESIS-OK. APPLIED HEAT TO CEM & FAULT RE-OCCURED. CEM HAS AN INTERM INTERNAL FAULT. REP L CEM & PERF RELOAD, D/L FAILED W/ERROR MESSAGE-SEE NEXT CLM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /163884A/41503000	YV1CN59H54 [REDACTED]	9/2/2009	70468	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31332=4156818097@9877 CS ENG STARTED LOSING PWR WHILE DRIVING, ANTI LOCK BRAKE LT CAME ON & ALL GAUGES WENT INOP. HOOKE D UP TO VIDA & FND CODES ECM 928C, SRS 00D5 & CEM 1D08. FAUL T TRACED & FND CEM INTERNALLY FAULTY. REPLACED CEM & PERF SW RELOAD, ALSO NECC TO DOWNLOAD IGN KEY APPL & REPROGRAM ALL K EYS. RECHECKED OPERATION..OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5464 /174396A/41962212	YV1CY592251 [REDACTED]	4/5/2010	72645	5464/PUTNAM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3 CALIFORNIA DRIVE,BURLINGAME,CA 94010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Immobilizer in	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12106=6508023221@58337 CS CAR WON'T START, IMMO FAULT MSG. HOOKED UP TO VIDA & FOUND CODE ECM 710B. FAULT TRACED PER TN N 37-35. FOUND CEM HARNESS TERMINAL CORROSION DUE TO WATER INTRUSION. RMVD HARNESS CONN FROM CEM & CHKD FOR CORROSION-OK , BUT WATER IN CEM. REPL CEM & RUBBER GROMMET PER TNN 37-35 & PERF CEM SW RELOAD. \$500.00 GW ASSISTANCE AUTH BY FSM, WYA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5476 /417251A/36878459	YV1CZ85245 [REDACTED]	4/5/2006	5681	5476/ROYAL MOTOR SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	1525 HOWARD STREET,SAN FRANCISCO.,CA 94103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#73680=4152986436@12756 VARIOUS ELECTRICAL MALFUNCTIONS OCCURRED DURING HEAVY RAINS, I.E. WIPERS ACTIVATE BY THEMSELVES, HEADLIGHTS STAYS ON, WARNING MESSAGE DISPLAYED. VERIFIED, FAULT TRACED FAULTY CEM. R&R CEM, DOWNLOAD CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5476 /424385C/37442060	YV4CZ592X61 [REDACTED]	6/20/2006	3701	5476/ROYAL MOTOR SALES
MakeModelYear	RepairLocation			
VOVLOXC902006	1525 HOWARD STREET,SAN FRANCISCO,,CA 94103			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5Q
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
WIPERS WILL SHUT OFF IN THE MIDDLE OF OPERATION VERIFIED. RETRIEVED DTC CEM 8F2C, FAULT TRACED, TESTED WIRIN CEM TO WIPER, OK. CONTACTED TECH SUPPORT & FTS, BOTH SUGGEST REPLACE CEM. INSTALLED NEW CEM. RESET DTC.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5476 /427380F/37548913	YV1CZ852X51 [REDACTED]	7/21/2006	20109	5476/ROYAL MOTOR SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	1525 HOWARD STREET,SAN FRANCISCO,,CA 94103			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
INTERIOR LIGHTS INOP. FAULTY CEM R&R CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5476 /437227B/38046821	YV1CZ592851 [REDACTED]	11/2/2006	23014	5476/ROYAL MOTOR SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	1525 HOWARD STREET,SAN FRANCISCO,,CA 94103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES DAYTIME RUNNING LIGHTS INOP. DIAGNOSED ON RO#425782, DIM MESSAGE DISPLAYED. CHECKED BULB OK. CHECKED FOR DTC'S, NO CODES. FAULT TRACED USING DVOM, FOUND CEM FAULTY. INSTALLED ORDERED CEM, RELOAD CEM SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5476 /481810A/40185391	YV1CZ59H841 [REDACTED]	3/3/2008	24070	5476/ROYAL MOTOR SALES
MakeModelYear	RepairLocation			
VOVLOXC902004	1525 HOWARD STREET,SAN FRANCISCO,,CA 94103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	TU	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Doors Power locking (button in d 00F 0000	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#899=4159992746@12756 ALL ELECTRICAL COMPONENTS INOP MULTIPLE DTC'S I.E. BCM 0094,0100, CEM 1A23, 1C22, 1D07, DDM 0024, 002B, PDM 0024, 002B FAILED CEM R&R CEM UNIT, RELOAD SOFTWARE. CLEARED ALL CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5476 /503020A/41011488	YV1CZ85215 [REDACTED]	11/4/2008	33113	5476/ROYAL MOTOR SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	1525 HOWARD STREET,SAN FRANCISCO,,CA 94103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	85515	Floor mat rear replace	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis lip/antic	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42050=4155612326@12756 WATER LEAKED INTO VEHICLE. ANTI SKID LIGHT ON. DTC ICM-E003,ECM-P261000,SRS-E003,UEM-0004,CEM-1A51, BCM-C004064,BCM-U010000,CCMDD12. PERFORMED SEVERAL FAULT TRACING.ELECTRONIC BOX SHORTED DUE TO WATER COMING FROM WINDSHIELD. R&R WINDSHIELD,LEFT& RIGHT MATS,DO TJ#8932				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5476 /513058B/41187538	YV1CZ91165 [REDACTED]	3/3/2009	43368	5476/ROYAL MOTOR SALES
MakeModelYear	RepairLocation			
VOVLOXC902005	1525 HOWARD STREET,SAN FRANCISCO,,CA 94103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp plemental P	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
SRS LIGHT ON. DTC CEM DD51, CEM 1D0B,1008,8A21,8F05,8A35,DF03,ECM 9000 SRS 00E5, 0220, E003 E001. FAULT TRACED WITH VIDA, CEM DEFECTIVE. POSSIBLE DUE TO WATER LEAKED AND SHORTED CEM. R&R CEM, RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 28507A/36388391	YV1CM911551 [REDACTED]	12/2/2005	7940	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902005	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37319	Cable harness front replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES POWER SYSTEM SERVICE URGENT LIGHT IS ON. DTC GEM 4F00,1A05,1A09, 8F1B 8F17 DD20 DD21 8F1A 8F16 DD30 0 062 0064 0060 DD15 0063 0061. PERFORMED FAULT TRACE, CONTACT HOTLINE, RECOMMENDS CEM. REMOVED CONNECTORS, FOUND EXCESSIVE CORROSION, PER HOTLINE REPLACED HARNESS. NO OP FOR HARNESS, NECESSARY TO USE GENOP.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 29394E/36418250	YV1CZ592X51 [REDACTED]	1/2/2006	14599	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902005	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29500=4158837499@27234 CUSTOMER STATE ALL DASH LIGHTS STAY ON, EVEN AFTER KEY REMOVED. DTC SRS0018 GEM 8D02 1A06 1A05 1 A09 1A5E 1A64 8F1D DF13 BCM 0094 0115 0148 SRS 00E5 CCM DD12 CHECK CEM CONNECTORS,FOUND CORROSION, PER HOTLINE REPLACED CEM AND HARNESS, NO OP AVAILABLE FOR HARNESS. REPLACED, NO F AULTS AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 33675A/37160705	YV1CZ91H741 [REDACTED]	5/30/2006	41110	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902004	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37206	Control module / relay box passenger	VZ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Other central locking	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81277=7077668239@45756 CUSTOMER STATES DOOR CHIME KEEPS GOING OFF WHEN KEY IS OUT. BATTERY IS DEAD. CONFIRMED COMPLAINT NO LIGHTS, WILL NOT START, NO COMMUNICATION TO DIM. CHECK FUSES AND WIRING, ALL OKAY, UNABLE TO COMMUNICATE WITH VIDA, COULD NOT READ SERIAL OR PART #. NECESSARY TO REPLACE CEM. REPLACED CEM, NO FAULTS AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 34328B/37282637	YV1CZ91175 [REDACTED]	6/20/2006	9869	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902005	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29500=4159459688@35588 CUSTOMER STATES WHEN STARTING CAR FUEL GAUGE READS EMPTY AND THERE IS NO DISPLAY. DTC CEM 4A35 , FUEL LEVEL SENSOR PREVIOUSLY REPLACED, RECHECK OKAY. CHECK CEM CONNECTIONS FOR CORROSION.OKAY. . REPLACED SUSPECTED FAULTY CEM, CLEARED CODES. OKAY AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 35934B/37708720	YV1CZ59H141 [REDACTED]	8/7/2006	25393	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902004	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	36629	Anti-theft equipment	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
ALL GUAGES STOP WORKING WHEN DRIVING. CEM ALREADY REPLACED. CONTACT HOTLINE, SUGGEST UPGRADING VIDA CARTS, UPGRADED, ATT EMPYED TO DOWNLOAD SOFTWARE, STILL INOP, INSTALLED NEW CEM, SAME PROBLEM. HOTLINE RECOMMENDS THEY TAKE OVER THROUGH VIDA WORKED WITH HOTLINE ALL DAY, FINALLY ABLE TO LOAD 1KEY, CALL ED BACK ON THE 18, FINALLY ABLE TO LOAD ADDIT'L KEY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 48709A/39696852	YV1CZ91175 [REDACTED]	10/12/2007	22827	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902005	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29500=4159459688@14483 CUSTOMER STATES WHEN CAR IS SHUT OFF IGNITION LIGHT STAYS ON AND WIPERS RUN CONTINUOUSLY. CONFIR MED. 18 PAGES OF STORED CODE. SAS 0016 0018 CEM 4A31 4A35 8 A21 BA20 8A31 8F1B 8F19 8F1A 1A06 1A05 1A09, FOUND CEM TO H AVE CORROSION. PER 37-35 REPLACED CEM AND ENGINE HARNESS, NO FAULTS AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 59485B/40861487	YV1CM59H64 [REDACTED]	11/1/2008	54829	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902004	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CHECK ENGINE LIGHT IS ON. LOSING POWER ON ACCELERATION. SPEEDOMETER/DASH LIGHT GO DEAD. DTC BCM 0094 0100 0108 01 15 E003 1A23 1A25 1C22 1D07 3F03 1A21 1A24 1C21 1D0C DDM 00 24 DEM E003 . R/R DIM AND CHECK WIRES. TRACED TO DEFECTIV E CEM. REPLACED CEM AS GOODWILL GESTURE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 / 62362A/41092399	YV1CZ59205 [REDACTED]	2/16/2009	28822	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902005	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37349	Harness engine comp/dashboard repair	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41708-5415135953 CUSTOMER STATES VEH WILL NOT START , IMMOB ILIZER PROMPT CAME ON. DTC CEM 1A5E 1A05 1A06 1C06 ECM 927 0 929D 710B BCM 01150148 SRS 0015 0064 0074 007C SAS 0018. PER EXTENSIVE DIAGNOSTIC FOUND EVIDENCE OF WATER DAMAGE IN CEM AND ENGINE HARNESS. REPLACED CEM AND HARNESS, NO FAULTS AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5482 /262627A/34530190	YV1CZ911551 [REDACTED]	1/19/2005	1854	5482/VOLVO MARIN
MakeModelYear	RepairLocation			
VOVLOXC902005	B/S 5479,201 CASA BUENA DRIVE,CORTE MADERA,CA 94925			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
415-721-0500	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51661=4156099109@14483 CUST STATES WHILE DRIVING ALL DASH LIGHTS WENT OUT CONNECT TO VADIS. CODES BCM 0115 0109 440B 930B 512B PDM E010.E003 SRS 0220 SRS 00D5. SRS00E7. TECH SUPPORT TECH LINE RELEASED CEM INCORRECT MODULE RECEIVED. REPL CEM DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5483 /248512A/36546677	YV1CM59H84 [REDACTED]	2/13/2006	26573	5483/SMOTHERS EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902004	2881 CORBY AVE,SANTA ROSA,CA 95407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges At stea dy speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44162=7075790551@19585 CUSTOMER REPORTS WHILE DRIVING ALONG AT FREEWAY SPEEDS ENGINE HESITATED,THEN DASH LIGHTS WENT OUT LOST ALL LIGHTS. SHUT CAR OFF, ALL MESSAGES DISPLAYED. DTCS SAS 0049 CEM 61A4 1D08 PDM 0024 BCM 0094 0097 DDM 002B SRS 0 0D5 SRS 00E2 00E3 STORED. CONTACT HOTLINE, PER FAULT TRACED REPLACED CEM,DOWNLOADED SOFTWARE, ALL OKAY AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5490 / 608A/34552395	YV1CZ59275 [REDACTED]	1/19/2005	2226	5490/SMYTHE EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902005	740 Capitol Expressway, Auto,SAN JOSE,Mall,CA 95136			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	43715	Transmission Control Module (TCM)	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15510=4082577231@5079 CUST. STATES CHECK ENGINE LIGHT IS ON , CAR WONT ACCELERATE,VERIFIED CHECK ENGINE LIGHT IS ON, BUT VEHICLE DRIVES WELL. HOOKED TO VADIS AND FOUND MULTIPLE HIGH SPEED NETWORK CODES: BE REPLACED. REMOVED GEM AND REPLACED WITH UNIT RELEASED FROM HOTLINE-PROGRAMMED ACCORDING TO VAD IS. REPLACED TCM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5490 / 20401A/36473970	YV1CZ91H031 [REDACTED]	1/16/2006	40207	5490/SMYTHE EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902003	740 Capitol Expressway, Auto,SAN JOSE,Mall,CA 95136			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47687=4089795314@6033 CUSTOMER STATES FLOOR LAMPS STAY ON AFTER STARTING CARCONFIRMED PROBLEM AS DEMONSTRATED BY CUSTOMER. FOUND ONCE DOOR WAS OPENED THE DOME LAMP WAS CYCLED MANUALLY THAT REPLACED THE CEM AND RELOADED THE SOFTWARE. CUSTOMER TO MONITOR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5490 / 22513A/36637477	YV1CZ911X51 [REDACTED]	3/1/2006	12071	5490/SMYTHE EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902005	740 Capitol Expressway, Auto,SAN JOSE,Mall,CA 95136			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15510=4088738669@8093 CUSTOMER STATES BRAKE LIGHTS STUCK ON , REPAIR AS NEEDED.CONNECTED VIDA AND FOUND DTCS AS FOLLOWS; SAS0018,CEM DF13, 1A06,1A05,1A09,1A5E,1A64,1A5F,DD20,DD21. FAULT TRACED FOR REPLACED THE CEM, RELOADED THE SOFTWARE. PE RFORMED FUNCTION TEST AFTER WITH NO FURTHER FAULTS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5490 / 68279A/40977855	YV1CZ852951 [REDACTED]	1/7/2009	55022	5490/SMYTHE EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902005	740 Capitol Expressway, Auto,SAN JOSE,Mall,CA 95136			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37349	Harness engine comp/dashboard repair		1G
ProblemCodeDesc	PartNumbers	PartDescriptions		
Control system,ignition and fuel supply	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7075 55022 CEM ACCESS PANEL IN COWL, LEAKING WATER CUSTOMER CAME IN FOR COLD AIR FELT ON FEET DURING DRIVING. FELT COLD AIR FROM UNDER DRIVER SEAT AREA, LIFTED CARPETS ON DRIVER SIDE FOUND CARPET AREA FULL OF WATER. WATER TESTED VEHICLE FOUND WATER LEAKING IN ABOVE CEM FOUND WATER LEAKING THROUGH CEM A				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5506 /151983A/37958110	YV1CZ59H841 [REDACTED]	9/18/2006	23054	5506/BERBERIAN EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902004	3755 N WEST LANE,STOCKTON,CA 95204			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
209-944-5511	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35093=2093326582@43237 VEH TOWED IN. VEHICLE LOST T POWER AND WOULDN'T ACCELERATE. DASH STOPPED WORKING,VERIFI ED CONCERN ,CAR STARTS ONLY ,DRIVES IN WINTER MODE NOTHING O N DIM ,NO UEM REACTION NO CCM AND ALL CODES COWL ,FIRE WALL TO CEM ARE ALL OK AND PIN DRAG OK AFTER ALL DIAG AND FTS APR OVAL ON FAULT TRACING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5551 /221673A/36273717	YV1CZ85245 [REDACTED]	12/19/2005	16088	5551/LAWRENCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2791 N. MAIN ST.,WALNUT CREEK,CA 945972731			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
925-939-3333	83625	Gutter frame replace	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#131=5107346019@035 C/S WATER FLOODED THE LF FLOOR AREA DUR ING RAIN. L SIDE FOG LIGHT WOULD NOT TURN OFF. CUST HAD TO REMOVE FUSES AND PULL BACK ON T/S SWITCH FOR LIGHTS TO STAY OFF. TEST & INSPECT. CONFIRM COMPLAINT. TRACE TO FAULTY CEM COVER. COVER PART OF CEM. COVER SEALS TO COWL. REPLACE CEM. DRY LF CARPET AS BEST POSSIBLE. REPLACE FUSES AS NEEDED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5551 /257381A/40272503	YV1CM91H34 [REDACTED]	4/3/2008	78622	5551/LAWRENCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2791 N. MAIN ST.,WALNUT CREEK,CA 945972731			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
925-939-3333	37224	Central electrical unit engine/gearbox	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40809=9255867397@035 C/S ENG WONT CRANK, WIPERS,HEADLIGHTS , DOME LIGHTS AND CHECK ENG LIGHT COME ON WHEN TRYING TO STA RT CAR. TEST AND INSPECT. CONFIRM COMPLAINT. ALSO GAS GAUGE FAULTY AND MULTIPLE OTHER ELECTRICAL PROBLEMS. PER HOTLINE CEM FAULTY. CHECK CEM WIRING. TRACE TO FAULTY CEM. REPLACE CEM AND RELOAD SOFTWARE. CONFIRM REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5551 /264675A/40879705	YV1CZ91H841 [REDACTED]	11/4/2008	65730	5551/LAWRENCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2791 N. MAIN ST.,WALNUT CREEK,CA 945972731			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
925-939-3333	37224	Central electrical unit engine/gearbox	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#23848=9253771177@029 C/S CAR SHUTS OFF WHILE DRIVING, REST ARTS OK. TEST AND INSPECT. UNABLE TO SIMULATE THE COMPLAIT . NO DTC'S STORED. REPLACE CEM AS PROBABLE CAUSE OF PROBLE M. REPLACE CEM AND RELOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5551 /267958C/41064295	YV1CZ911451 [REDACTED]	2/10/2009	29332	5551/LAWRENCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2791 N. MAIN ST.,WALNUT CREEK,CA 945972731			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
925-939-3333	37224	Central electrical unit engine/gearbox	Q9	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield Water leakage	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40809=9256481983@028 C/S CAR STARTS THEN DIES, IMMOBILIZER MESSAGE ON, WINDOWS INOP, INST PANEL GOES BLANK. TEST AND INSPECT. TOWED IN. CONFIRM COMPLAINT. R&R COWL TO CHECK FOR WATER LEAKING INTO THE CEM. CEM FAULTY. REPLACE CEM AND RE LOAD SOFTWARE. REPAIR AREA PER TNN 37-35 TO PREVENT FURTHER WATER DAMAGE. 2ND WATER LEAK, SUBLET W/SHIELD RESEAL. FAC G/W				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5551 /268059B/41060127	YV4CZ85296 [REDACTED]	2/12/2009	34470	5551/LAWRENCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2791 N. MAIN ST.,WALNUT CREEK,CA 945972731			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
925-939-3333	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15759=9259375839@035 C/S TOW IN. CAR STARTED BUT NO HD LTS , WIPERS OR RADIO. WOULD NOT CRANK OVER WHEN CAR ARRIVED. TEST AND INSPECT. CHECK BATTERY AND CONNECTIONS. TRACE PER STORED ECM AND BCM CODES. R&R COWL TO CHECK CEM FOR WATER. NO WATER IN CEM BUT WATER IN HOUSING. FOUND CEM FAULTY. REPLACE CEM. TEST AND REPAIR WIRING PER TNN 37-35. CLEAR CODES. OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5551 /269865A/41160143	YV1CM91H94 [REDACTED]	4/3/2009	64408	5551/LAWRENCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2791 N. MAIN ST.,WALNUT CREEK,CA 945972731			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
925-939-3333	37224	Central electrical unit engine/gearbox	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15759=9252837116@011 C/S HIGH BEAM HEADLAMPS DO NOT WORK. TEST AND INSPECT. TRACE PER STORED DTC'S GEM 8A0C/8F18/8F1 C. CONNECT BREAKOUT BOX TO FAULT TRACE WIRING TO DAYTIME RUNNING LIGHTS. FOUND NO SIGNAL FROM CEM. REPLACE CEM AND RE LOAD SOFTWARE. CLEAR CODES. CONFIRM REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5551 /279628A/41790856	YV4CZ85286 [REDACTED]	1/18/2010	36020	5551/LAWRENCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2791 N. MAIN ST.,WALNUT CREEK,CA 945972731			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
925-939-3333	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42667=9258183415@018 C/S BRAKE FAULTURE AND ENG SYSTEM SERVICE REQUIRED ON. CONFIRM COMPLAINT. TRACE PER STORED DTC'S D EM U012900/ECM U012900/P050100/U012100,TCMP17900,CEM1A5F/DF1 3/DD10. BCM OFF LINE. FOUND CAN SYSTEM OPEN. FOUND WATER IN CEM. REPLACE CEM AND ENG WIRING HARNESS PER TNN 37-35. UPGRADE CEM. CLEAR CODES. CONFIRM REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5557 /107529A/40999688	YV4CZ592461 [REDACTED]	1/5/2009	51165	5557/MCKEVITT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2700 SHATTUCK AVE,BERKELEY,CA 94705			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39770=5107496890@50262 FUEL GAUGE IS INOP INTERMIT.FUEL GAUGE GOES TO EMPTY INERMIT ECM 443C,CEM4A83.MONITORED CIM,REAKING 0L.PER FOREMAN,CK WIRING FOR LEVEL SENSORS ALONG BODY.RMVD DOOR SILLS,NO PINCH ED WIRES.RMVD SEATS,NOT SHORT.RMVD FOAM UNDER SEATS.NO LEAKS RPL FAULTY CEM.COMPLETE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5558 /611670A/38567237	YV1CZ59HX41 [REDACTED]	2/5/2007	43934	5558/McKEVITT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4030 INTERNATIONAL BLVD.,OAKLAND,CA 94601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
510-532-3778	87153	Control panel/climate control module	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#61574=5105687872@9892 SEAT HEATERS ARE INOP.LITES ON NOT WARM.CEM5B05.INSTALLED BREAKOUT BOX,NO VOLT AT TERM B11.PRFMD CCM AND CEM LOADS.NO VOLT.SPOKE WITH HOTLINE.RPL GEM AND RELOAD,STILL INOP.BREAK OUT BOX SAYS NO VOLT AT B11.RPL CCM AND RELOAD.CONNECTOR NOT SEATED.SECURED.LEFT IN HEAD BECAUSE RED AND BLUE IS WORN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5558 /624020A/41115098	YV1CZ592151 [REDACTED]	1/28/2009	23796	5558/McKEVITT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4030 INTERNATIONAL BLVD.,OAKLAND,CA 94601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
510-532-3778	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41807=5103515303@10581 ON A RAINY ROADTRIP, ALL OF THE WARNING LITES AND MESS CAME ON AND FLICKERED OFF.36 DTCS.RMVD BOTH WIPER ARM,LINGKAGE MOTOR COVER,CEM HARNESS COVER.GRAY CONNECTORS SOCKET FOUND RUST WITH WTR.PER HOTLINE,PER TNN.RPL CEM,ENGINE HARNESS. RL HARNESS,CEM AND UPDATED SOFTWARE.COMPLETE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5558 /627433A/41613587	YV1CZ91H741 [REDACTED]	9/23/2009	67488	5558/McKEVITT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4030 INTERNATIONAL BLVD.,OAKLAND,CA 94601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
510-532-3778	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32596=5107838290@9892 WARNING LITES COME ON AND THE WIPERS WILL ACTIVATE BY THEMSE LVES. CEM1C02,8F21,DEM00027.CLEARED CODEES.PER TLTAL CAN AND MOST SOFTWARE UPGRADES.PERF DRIVE HOME, BCM0094,CEM1D08,ECM 530B,928C,SRS00D5.PER HOTLINE,CAN NETWORK PROB.PER BREAKOUT BOX.OK.WIRING HARNESS OK.RPL CEM AND RELAY.COMPLETE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5563 / 14769A/34701847	YV1CZ911051 [REDACTED]	2/11/2005	2779	5563/MODESTO EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902005	3900 MCHENRY AVENUE,MODESTO,CA 95356			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40750=2096560225@33442 CUSTOMER STATES RADIO IS NOT WORKING .R&R RADIO.CK FOR POWER ON VIOLET WIRE.NO POWER AT ICM OR AU M.CK FUSES POWER AT ALL FUSES.R&R CONNECTOR A AT CEM AND CK FOR CORROSION AND CONTINUITY AT PIN A3 TO AUM-ICM-OK.CALL TE CH LINE.CK WATER DAMAGE.TOLD TO REPL CEM. REPLACED CEM AND R ECHECKED. ALL IS OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5563 / 22221C/36159014	YV1CZ91H241 [REDACTED]	10/21/2005	36333	5563/MODESTO EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902004	3900 MCHENRY AVENUE,MODESTO,CA 95356			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20048=2097266252@16435 CUST STATES THE VEHICLE WAS LOSING P OWER WHILE DRIVING, LIGHTS WOULD FLICKER. CK FOR CODES AND F OUND MANY. CUST STATES WITH NAV ON, PERF SUFFERED. CODES SHO W CEM 1A51 AND 1A52. ATTEMPT TO UPGRADE SW FOR AUD ICM AND E CM. CAR LOCKED UP. ATTEMPT 3 BATTERY RESETS. REPL CEM , RELO AD. PERF TOTAL MOST RELOAD AND NETWORK UPDATE. OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5563 / 39288B/38434275	YV1CZ91H831 [REDACTED]	1/8/2007	29255	5563/MODESTO EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902003	3900 MCHENRY AVENUE,MODESTO,CA 95356			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39360=2098741377@16435 CUST STATES REAR WIPER BLADE IN INOP CONNECT VIDA AND CK FOR CODES. PERF CEM DOWNLOAD AND FOUND DID NOT HELP. PERF BATTERY RESET AND FOUND VIDA MESSAGE SAYS CEM HAS HARDWARE READOUT ISSUE. REPLACED CEM AND RELOADED MODULE. OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5563 / 62462A/41377131	YV1CZ911851 [REDACTED]	5/12/2009	55065	5563/MODESTO EUROPEAN
MakeModelYear	RepairLocation			
VOVLOXC902005	3900 MCHENRY AVENUE,MODESTO,CA 95356			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	MQ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gear selector Difficult/impossibl e to ch	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74434=2096676069@31906 TECH FOUND CORROSION AT CEM FROM WATER DAMAGE.REPAIR NOT A MATTER OF WARRANTY.ASSIST HAS BEEN PROVIDED AS A GOODWILL GESTURE BY MODESTO EUROPEAN IN THE INTEREST OF CUST SATISFACTION.R&R AND D&A CONNECTORS.CK CORROSION AND TENSION-OK.CLEANED & COATING WITH SOLUTION.REPL CEM & INSTALL SW.REINSTALLED PARTS.RECK FOR WATER ENTRY-FOUND NONE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5584 /327045A/38369891	YV1CZ592051	12/26/2006	27637	5584/*****TERMINATED VOLVO OF PLEASANTON
MakeModelYear	RepairLocation			
VOVLOXC902005	4335 ROSEWOOD DR,PLEASANTON, 94588			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THAT WHILE DRIVING VEHICLE HAD OCCURANCE OF ABS ANTI SKID MESSAGE VEHICLE WAS REVING AND ACCELERATIONDIS COVERED WATER IN ENGINE BAY HARNESS. PER TECH NOTE ORDERED N EW CEM AND ENGINE HARNESS. INSTALLED NEW CEM AND ENGINE HARN ESS. PERFORMED SOFTWARE DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5585 /140285B/36579032	YV1CZ91H841	1/3/2006	37294	5585/TURNER MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	1800 FULTON AVENUE,SACRAMENTO,,CA 95825			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#366=9169419889@857 STATES LIGHTS INTERMITTENTLY BLINK,WILL KILL BATTERY. VERIFIED FOUND LOW BEAMS AND PARKING LAMPS FLASHING IN SHORT BURSTS.PULLED CODES SWM 0003.HIGH BEAM ACTIVATION TOO LONG, SHUNTS AND RELAYS:OK,CONNECTIONS:OKAY.RELOAD CEM:SAME.FAULT IN CEM,REPLACED AND REPROGRAMMED CEM AND BATTERY,380C-C667				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5585 /141970B/36718789	YV1CM59H54 [REDACTED]	2/27/2006	22258	5585/TURNER MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	1800 FULTON AVENUE,SACRAMENTO,,CA 95825			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#444=8312772453@782 STATES ABS BRAKE FAILURE WARNING MESSAGE ON,VERIFIED PULLED CODES SAS E000,CEM 1A5F,DF13,DF16,TCM E000,BCM E000,0150 FOUND WATER INTRUSION AT CEM,ELECT BOX NOT SEALING.DAMAGED CEM AND SAS MODULE.REPLACED CEM AND SAS MODULE,RELOADED AND SEALED WITH EXTRA SEALANT.OKAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5585 /143373A/37057941	YV1CZ91H141 [REDACTED]	4/18/2006	40512	5585/TURNER MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	1800 FULTON AVENUE,SACRAMENTO,,CA 95825			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U neuro wh	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#444=6503260750@847 STATES CAR WILL NOT START.NO CRANK,VERIFIED UNABLE TO COMMUN ICATE WITH CEM,FOUND NO FUNCTION IN DIM.FOUND CORROSION ON B+ CABLE.CLEANED,EXTENDED TESTDRIVE:PULLED CODES CEM 1D07 PERMANENT FAULT. FOUND INTERNAL FAULT IN CEM.REMOVED AND REP LACED CEM,RELOAD:OKAY NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5585 /151875A/38862124	YV1CM592151 [REDACTED]	2/10/2007	48608	5585/TURNER MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	1800 FULTON AVENUE,SACRAMENTO,,CA 95825			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#5306442455@847 STATES LIGHTS AT REAR STAYED,AND BATTERY WENT DEAD.VERIFIED FOUND CODE GEM DF13.CONNECT BREAKOUT BOX HI SIDE AT 60 OHM NO BATTERY.COMMUNICATION:OK CEM 40 NO RESPONSE,CEM 50:OK INTERNAL FAULT IN CEM, TOP CONNECTOR CORRODED ENGINE HARNESS B+ ALSO CORRODED BATTERY NO POWER TO TEST.REPLACED ALL:OKAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5585 /168287A/40920171	YV4CZ85266 [REDACTED]	11/26/2008	55683	5585/TURNER MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902006	1800 FULTON AVENUE,SACRAMENTO,,CA 95825			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#992=9167684055@547 STATES IMMOBILIZER MESSGE ON CAR WILL NOT START.VERIFIED PUL LED CODES CEM 1A05 AND FOUND AFTER COWL REMOVAL WATER INTRUS ION INTO CEM UNDER PLENUM LID.NO CORROSION AT HARNESS CONNCTOR.AS INSTRUCTED REPLACED HARNESS,CEM AND UPDATED PLENUM LI D.MODIFY GROMMET:OKAY GOODWILL REPAIR AUTH DP0BLB				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5585 /170663A/41134043	YV4CZ592X61 [REDACTED]	3/2/2009	30574	5585/TURNER MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902006	1800 FULTON AVENUE,SACRAMENTO,,CA 95825			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#299=9258769193@527 STATES SKID SYSTEM SERVICE REQUIRED AND BRAKE WARNING MESSAGE CAME ON,WIPERS RUN CONSTANT EVEN WHEN OFF.VERIFIED UPON INSPECTION FOUND WATER ENTERING CEM FROM ENGINE BAY CABLE HARNESS CONNECTOR.AS PER NOTE 37-35 REMOVED WIPERS AND COWL WATER IN HARNESS CONNECTOR.REPLACED HARNESS AND CEM,RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5585 /176702A/41676250	YV1CM59H44 [REDACTED]	10/19/2009	83472	5585/TURNER MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	1800 FULTON AVENUE,SACRAMENTO,,CA 95825			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#299=5304780136@547 STATES SRS WARNING MESSAGE ON,DASH GOES BLANK WHILE DRIVING. PULLED CODES CEM 1D08,SRS-00D5.FAULT TRACED TO INTERNAL FAULT WITH CEM,NOT POWERING DIM. REMOVED AND REPLACED CEM,RELOAD SOFTWARE. NEEDED TO RELOAD IGNITION KEY. OKAY NOW, GOODWILL REPAIR SPLIT WITH CUSTOMER VCNA AMOUNT 366.97 AUTH DP0DLV				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5594 /508928A/37138173	YV4CZ592061 [REDACTED]	4/21/2006	560	5594/*****TERMINATED EL Winter
MakeModelYear	RepairLocation			
VOVLOXC902006	3805 FLORIN ROAD WEST,SACRAMENTO,CA 95823			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47157=9164027774@34262-BRAKE LIGHTS STAY ON AFTER BRAKE PED AL IS RELEASED,RUNS BATTERY DOWN.HAPPENS INTERMITTENTLY.NO D TC IS STORED.CHECKD ALL CONNCTIONS,ALL OK.CALLED VTH.REPLAC ED CEM PER VTH.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5594 /514669A/37949673	YV4CZ592861 [REDACTED]	10/12/2006	10411	5594/*****TERMINATED EL Winter
MakeModelYear	RepairLocation			
VOVLOXC902006	3805 FLORIN ROAD WEST,SACRAMENTO,CA 95823			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47886=4255720415@34262-DASH LIGHTS AND GUAGES HAVE ALL STOP PED WOIRKING.CAR WAS TOWED TO DEALER.MULTIPLE DTC'S ARE SET. DIME001,SRS00E7,SRS00E5,SRSE001,ICME001,UEME001,CEM1A5A,CEM 1A52,CEM1A53,PSME001,DDME001,CCME001.FAULT TRACED SEVERAL DT C'S AND CALLED VTH.VTH RECOMMENDED REPLACING THE CEM.REPLACE D CEM,RELOADED PDM AND DDM.RECHECKED OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5623 /290699A/37064682	YV1CM59HX4 [REDACTED]	5/19/2006	21931	5623/JIM FISHER VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	2108W BURNSIDE,PORTLAND,OR 97210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6794=2066186601@53621 OWNER REPORTS LOSS OF POWER WHILE DRI VING, FUEL GAUGE & TEMP GAUGE INOP, CHECK ENGINE LIGHT ON. VERIFIED. TRY TO SCAN CODES, VIDA HAS NO COMMUNICATION W/VEH CHK VOLTS @ DLC-NO CAN VOLTS @ PIN#3&11.CONNNECT TO BREAKOUT BOX-POWER AND GROUND NORMAL.R/R DIM REMOVE CONNECTOR TEST CA N VOLTS-OK.TRACE TO FAULTY CEM-REPLACE CEM-D/L S/W-TEST-OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5623 /299431A/38389817	YV1CZ59225 [REDACTED]	1/2/2007	28129	5623/JIM FISHER VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	2108W BURNSIDE,PORTLAND,OR 97210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46340=3602542520@44537 OWNER REPORTS BRAKE LIGHTS CONSTANT & MESSAGE OF BRAKE FAILURE, STOP SAFELY ON. VERIFIED. SCANN DTC-CEM-1A5F,8D02,DF13 & SAS-0016.UNPLUG BRAKE LIGHT SWITCH LIGHTS STIIL ON.R/R BLOWN VACUUM PUMP FUSE., CHECKED VOLTS- NO HELP. R/R VACUUM PUMP. FOUND TRACES OF WATER ENTERING WIR ING HARNESS BOOT KIT. TNN#37-35 R/R CEM BOOT KIT-TEST ALL OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5629 / 57295B/38891108	YV1CZ911351 [REDACTED]	4/25/2007	40485	5629/HERZOG MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	4275 S W 139TH WAY, BEAVERTON, OR 97005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	XO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Ignition lock Key sluggish to turn	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32=5032238221@8604 IF KEY STAYS IN IGN. SWITCH FOR MORE THEN 2-5 MIN WITH CAR OFF CAR WONT START INSPECTED AND FOUND THAT WATER WAS GETTING INTO CEM INSTALLE NEW CEM AND PLENUM COVER ACCORDING TO TNN 37-35 DOWNLOAD SOFTWARE FOR NEW CEM OKAY NOW #32=5032238221@8604 IF KEY STAYS IN IGNITION SWITCH FOR MORE THEN 2TO5 MIN WITH CAR OFF, CAR WONT START UNLESS KEY IS REMOVED FROM IGN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5629 / 91394A/40629915	YV1CZ91H341 [REDACTED]	8/1/2008	69744	5629/HERZOG MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	4275 S W 139TH WAY, BEAVERTON, OR 97005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32=9499224576@5966 CC: STATES DASH LIGHT FLICKERING THEN OUT CAR SHUT OFF RE STARTED AIR BAG LGIHT ON SHUT OFFNOT CRANK OVER TO START THERE IS A SHORT IN THE CEM. REPLACED THE CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5662 / 27937A/36116909	YV1CM91H33 [REDACTED]	11/9/2005	19966	5662/LYLE PEARSON COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902003	7805 GRATZ DRIVE,BOISE,ID 83709			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
208-377-3900	39346	MD/CD-player (MP1/MP2) replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48588=2087883288@23902 C/S SRS LITE ON&BRAKE WARNING.SPEEDO WILL INTERM.DROP TO 0 W HEN GOING 50-55.CK&ADVISE.VEH TOWED IN ROADSIDE.SWM-E001,CEM 6A03,1A64,1A51 ETC.SEE ATTACHED LIST.ROAD TEST REVEALED DIM GOING DARK INTERM.CKD SPLICES FOR LOW SPEED CAN.53/435,53/43 6,53/434,53/433.OK.REPL CEM.DTC 1CM E001.REPL ICM&DWNLD S/WA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5662 / 92023B/41328286	YV1CZ59295 [REDACTED]	6/16/2009	52258	5662/LYLE PEARSON COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902005	7805 GRATZ DRIVE,BOISE,ID 83709			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
208-377-3900	37264	Central electronic module (CEM)	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48588=2083382525@73528 C/S DRIVERS FLOOR AREA FLOODED/SOAKED.WATER APPEARS TO BE COMING IN FROM DASH ABOVE DRIVERS FLOOR.MULT WARNING LIGHTS,TRANS IN LIMP MODE.GAUGES ONLY WORK INTERM,WINDOWS INOP.BRAKE LIGHTS STAYING ON.(IV)DTC BCM0094,0115,0150,E003,0091,0148, CEM1A05..WATER LEAKING THRU BODY SEAM.RESEALED WINDSHIELD.RE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5662 /104481B/41942741	YV1CZ592451	4/8/2010	83616	5662/LYLE PEARSON COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902005	7805 GRATZ DRIVE,BOISE,ID 83709			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
208-377-3900	37349	Harness engine comp/dashboard repair	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#107836=2086580894@73528. C/S VEH WOULDN'T START. ABS,ANTI SKID&IMMOBILIZER WARNINGS O N (IV). FOUND CEM PLENUM LEAKING WATER. DTC BCM-0094, BCM-01 15, BCM-0148, CEM-9C03, CEM-1A05 X, CEM-1A06 15, CEM-1A09 50 , CEM-1A4, CEM-DF13, SAS-0018&SRS-00E5.FOUND WATER MARKS ON OLD/STYLE CEM.FOLLOW TECH NOTE37-35.INSTALL NEW CEM&PLENUM. #107836=2086580894@73528 C/S VEH WOULDN'T START. ABS,ANTI SKID&IMMOBILIZER WARNINGS O N (IV). FOUND CEM PLENUM LEAKING WATER. DTC BCM-0094, BCM-01				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5678 / 48948C/41674374	YV1CM911751	10/29/2009	41958	5678/SHEPPARD MOTORS LTD
MakeModelYear	RepairLocation			
VOVLOXC902005	2300 WEST 7TH AVENUE,EUGENE,,OR 97402			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	VZ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Locking/unlocking Other central locking	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#105146=5414858197@6811 CUSTOMER STATES CAR WILL LOSE POWER. DOOR LOCKS AND WINDOWS WILL NOT WORK. CAUSE: FAULTY ELECTRONICS UNIT. CORRECTION: REPLACED CEM. PERFORMED SOFTWARE RELOAD. TEST DROVE. VERIFIED OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5684 /1748360/35101140	YV1CZ91H941 [REDACTED]	5/5/2005	49257	5684/JIM SMOLICH MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	1865 NORTH EAST HWY 20,BEND,OR 97701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#119@5413301758=142 DASH GAUGES, CLMT CONTR, WIND, RADIO INOP REPL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5684 /224931A/41302648	YV1CZ85255 [REDACTED]	6/4/2009	45783	5684/JIM SMOLICH MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	1865 NORTH EAST HWY 20,BEND,OR 97701			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#142=5413060106@142 CUST ST ANTISKID & BRK LIGHT CAME ON,ALL GUAGES BUT FUEL QUIT WRKNG TOWED IN VEH STRTED ON ITS OWN SHORT IN CEM DUE TO WATER LEAK FROM WINDSHIELD, REPLACE CEM AND PERF RELOAD SUBLET TO B&D AUTO GLASS TO RESEAL WINSHIELD DUE TO WATER LEAK #142=5413060106@142 CUST ST ANTISKID & BRK LIGHT CAME ON,ALL GUAGES BUT FUEL QUIT WRKNG TOWED IN VEH STRTED ON ITS OWN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5692 /121488A/36290229	YV4CZ592561 [REDACTED]	12/1/2005	554	5692/SOUTHERN OREGON SUBARU/VOLVO/MITSUBISHI
MakeModelYear	RepairLocation			
VOVLOXC902006	3103 BIDDLE ROAD,MEDFORD,OR 97504			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#61920=5032630050@26437 C/S THE CAR MSG CTR SAID ANTI SKID SER REQ. THEN VEH DISABLE D,STARTED HARD-MOVED ACROSS STREET-WIPERS STOPPED,NOISE,DIED -NO START-TOWED,VERIFIED,CODES REME001/CEME000/UEME003,GARY BORLAND,FOUND WATER IN CEM,REMOVE CEM,LOCATE LEAK,RESEAL SEA M,INSTALL CEM,SOFTWARE,CLEAR CODES,TEST,COND CORRECTED.CON'T				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5692 /123850A/36575017	YV1CZ91H031 [REDACTED]	2/10/2006	40257	5692/SOUTHERN OREGON SUBARU/VOLVO/MITSUBISHI
MakeModelYear	RepairLocation			
VOVLOXC902003	3103 BIDDLE ROAD,MEDFORD,OR 97504			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#75580=5418588858@26437 C/S THE FOG LIGHTS ARE INOP.CODES-CEM2E04,3A05,1A59,1E05,8C1 5.FOUND CEM NOT SWITCHING RELAY @ BOARD.CALLED OMAR TO RELEA SE HOOK UP BOX & DIAG.SHOWS OPEN CEM.SAID TO ORDER CEM.REPLA CED CEM & PERFORM CEM SOFTWARE DOWNLOAD.PROGRAMMED KEYS W/SO FTWARE DOWNLOAD.RD TESTED .CONDITION CORRECTED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5692 /135439A/38406923	YV1CZ852151 [REDACTED]	12/29/2006	32958	5692/SOUTHERN OREGON SUBARU/VOLVO/MITSUBISHI
MakeModelYear	RepairLocation			
VOVLOXC902005	3103 BIDDLE ROAD, MEDFORD, OR 97504			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#75580=5418622805@82846 C/S THE CAR WILL NOT START/BATTERY DEAD, TOWED IN, VERIFIED NO START, CHARGE BATTERY, MULTIPLE CODES CEM 9C03/1A06/8F21/8A20 /1A05 ETC./TRACE TO WATER DAMAGED CEM. R/R CEM, COMPLETE MODIFICATION FROM TNN 37-35, COMPLETE CEM SOFTWARE RELOAD, TEST SYS TEMS, CONDITION CORRECTED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /194468A/35019702	YV1CZ592151 [REDACTED]	3/28/2005	2579	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD, BELLEVUE, WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#61355=5096975629@22557 C/S THE BRAKE LIGHTS HAVE GONE OFF AND ON AGAIN CALLED HOTLINE TESTING CAN BUS WIRE CK DTC CEM 1A5F TEST POWER AND GROUND TO BCM OK TEST ALL CAN BUS WIRES BETWEEN BCM AND CEM ADVISED TO REPL CEM AND RELOAD SW RR CEM AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /213990G/37582212	YV1CZ59H441 [REDACTED]	6/1/2006	64262	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	BM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls During acceleration	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S THE WHOLE CAR SHUT DOWN REALLY QUICKILY CK AND ALL ACCESSORIS ALL AT THE SAME TIME THEN CAME BACK ON SOON AFTER THIS SHUTTING DOWN AND COMING BACK ON OCCURED 5 MORE T ON THE WAY HOME FROM A TRIP ADVISED BY HOTLINE TO INSTALL NEW CEM AND SW ISSUE NOT COMPLETLEY RESOLVED GOODWILL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /223727Z/38616672	YV1CZ852051 [REDACTED]	1/4/2007	19553	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37224	Central electrical unit engine/gearbox	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
ORIGINAL CLAIMS WAS REJECTED FOR ERRORS NOT CORRECTED IN TIME WAITING FOR REP AUTH C/S THE VEH WILLNOT START OR CRANK ONLY FUNC THAT STILLWORK ARE THE HEADLIGHTS OR WIPERS FUALTT RACED TO CEU PROTECTIVE BOX ALLOWING MOISTRUE IN REPL CEM AND WIRING HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /227029A/38743180	YV1CZ592651 [REDACTED]	3/14/2007	38570	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37224	Central electrical unit engine/gearbox	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47801=4258828592@14197 C/S WHEN IT GERTS DARK THE LIGHTS AUTOMATICALLY SWITCH TO ZEON THE RF GOES OUT AFTER DRIVING FOR 30 MINS OR SO THEN COMES BACK ON HEADLIGHTS WORKING OK ATT THIS TIME VIDA CODE S CEM8A21 TNN 37-35 CAR HAS HARNESS ALREADY CKS PER VID A OPENED CASE W/HOTLINE REPL CEM RELOADED ST EXT DIAG				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /236869A/39738939	YV1CZ91H741 [REDACTED]	10/12/2007	37807	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	35219	Headlamp, complete	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47801=4254544520@76390 C/S THE LOW BEAM OUT AND SOMETIMES MULTIPLE BUILBS OUT MESG BUT ALL LIGHTS SEEM TO BE WORKING MESSAGE ON DIM READS LOW BEAM FAULT ALL LAMPS FUNC. CK DTC NONE CK SHUNT CSH4 ON CEM REPL BULBS NO CHANGE SWAPPED OUT BOTH BALAST W/KNOWN GOODPRT NO CHNGE FTS ADV CEM RELOAD REPL CEM PER FTS ST=EXT DIAG				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /237291D/39753068	YV1CZ911151 [REDACTED]	10/22/2007	22679	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	Q9	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield Water leakage	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#82005=4254674681@82010 C/S THE DRIVERS SIDE FLOOR BOARD IS WATER SOAKED REPL CEM AND DL SW FOR WATER INTRUSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /242056A/40080510	YV1CZ91H941 [REDACTED]	2/8/2008	76519	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37224	Central electrical unit engine/gearbox	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#61355=4256500191@62690 C/S THE LOW BEAM ARE NOT WORKING TESTED ALL FUSES IN THE ENG COMPT FUSE BOX THE DRIVERS SIDE DASHBOARD FUSE BOX A ND CEM FUSES CK POWER AND CONT IN HEADLGH T SW CK BALLAST ON BOTH HEADLIGHTS FOUND CEM FAILED REPL AND DL SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /243094A/40146850	YV1CZ592151 [REDACTED]	3/3/2008	30000	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47801=2066978059@37739 C/S THE BRAKE FAILURE MESSGE TRANS SERV REQ LIGHT IS ON INTERNAL SHORT IN CENTRAL ELECT MODULE FAULT TRACE BCM E000 TCM 000 CEM 1C08 SAS E000 FOUND THAT CEM WAS SHORTED INTERN CAUSING BRAKE LAMPS TO STAY ON CONSTATNLY AND RUNNING DOWN THE BATTERY SW RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /250284A/40659713	YV1CM59H04 [REDACTED]	8/13/2008	71210	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37224	Central electrical unit engine/gearbox	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#82005=425788802@22586 C/S THE VEH WILL STALL WHILE DRIVING AFTER STALL CONTINUES TO MAKE A CONSTATNT CLIKING NOISE AND HEALDIGHT FLASH ONCE CLIKING STOPS VEH WILL THEN START OKAY TESTED FOUND CEM FAILING BUT BERY INTERM REPL THE CEM AND RELOADED SW CLR COD GOODWILL SPLIT 100 LABOR 75/25 PARTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /261983A/41352353	YV1CZ852051 [REDACTED]	5/6/2009	33468	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	LN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Weak or low electrical power	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47057=2062148565@53630 C/S THE ELECTRICAL IS NOT WORKING FOUND WATER ON DRIVERS AND PASS FLOOR BOARDS REM SEATS AND CARPET AND SPRAYED W/HOS WAS ABLE TO SEE WATER RUNNING DOWN THE FRT OF CEM ACROSS DAS TO PASS SIDE FOUNTN 37-35 INSTALLED NEW ENGINE BAY WIRING HARNESS AND CEM AND DRIED REINSTALLED CARPETS RECK WATER LKS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /262556F/41266284	YV1CZ91H941 [REDACTED]	5/20/2009	76538	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47801=2062753313@84736 C/S THE SRS LIGHT IS ON CONF DURING TEST DRIVE ALL FUNCTIONS IN THE DASH INOP BESIDES CCM CONNECTED TO VIDA AND FOUND MULTI CODES INSPECTED THE NETWORK VIA VIDA AND HIGH SPEED LO SPEED WERE INOP CK OHMS IN THE H SPEED AND L SPEED ALL 60OHM REPL CEM AND RELOADED REPROG KEY LOW SPEED INOP REPL ICM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /267497A/41494728	YV1CZ592X51 [REDACTED]	8/31/2009	79280	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth or instrum	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47801=2533348237@82010 C/S THE INSTSRUMNET CLUSTER LIGHTS GO OUT AND TEHRMOSTAT DOESNT WORK WHEN THAT HAPPENS SCANNED FOR CODES CEM 1A54 COMM W/THYE PSM WHICH WAS INOP AT THE TIME CEM 1A55 1A056 BOTH COMM PROBLEMS W/CCM AND DIM BOTH INOP SRS LIGHT ON CODE 00D5 DD10 LAMP SG MISSING AND SM FAULTY COMM REPL CEM RELAOD FAXED 9-17-09 4 58PM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /278767A/42041663	YV1CZ91H841 [REDACTED]	5/15/2010	65039	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	LN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Weak or low electrical p ower	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S WHILE DRIVING THE INSTRUMENT CLUSTER SHUTS DOWN POWER STEERING STOPS WORKING DOOR LOCKS TRY TO CYCLE CK ENG LIGHT AND ABS MESSAGE BOTH COME ON TECH FOUND INTERNAL COMM FUALT IN THE CEM REPL MOD AND RELOADED SW GOODWILL REIMBURSEMENT OF 20% 227.38 TOWARD REPAIR CUSTOMER PAID 1147.82				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5705 /278960A/42186855	YV1CZ852851	5/19/2010	72709	5705/BARRIER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11850 BELLEVUE-REDMOND ROAD,BELLEVUE,WA 98005			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-455-5522	37206	Control module / relay box passenger	QA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Steering Steering requires extra	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103448=425644518@37375 C/S PS SOMETIMES STOPS WORKING-DRIVE 72828 VEHICLE WAS DRIVEN MANY MILES AND COULD NOT VERIFY. NO CODES FOR PROBLEM. C CONNECTOR ON TOP OF CEM HAD WATER DAMAGE. REPLACED CEM AND SPLICED IN NEW TERMINALS IN NEW CONNECTOR. FOUND THAT CONNECTOR WHICH WAS SUPPLIED BY PARTS SUPPLIER WAS WRONG. TALKED TO GARY AND HE INSTRUCTED ME TO REUSE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5707 /736377A/39941380	YV1CZ852151	12/18/2007	38873	5707/***TERMINATED BARRIER VOLVO SOUTHCENTER
MakeModelYear	RepairLocation			
VOVLOXC902005	131 ANDOVER DRIVE EAST,TUKWILA,WA 98188			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-835-1560	37349	Harness engine comp/dashboard repair	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47057=5037207574@629 C/S THE WIPERS WILL NOT TURN OFF AND THE CAR HAS NO POWER PULLED CODES FROM ECM FOUND MULTIPLE CODES CEM ECM DDM DIM FOUND WATER IN THE CEM AND ENGINE HARNESS REPAIR THE HARNESS PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5707 /736460A/39941382	YV1CZ592151 [REDACTED]	12/26/2007	23740	5707/****TERMINATED BARRIER VOLVO SOUTHCENTER
MakeModelYear	RepairLocation			
VOVLOXC902005	131 ANDOVER DRIVE EAST,TUKWILA,WA 98188			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-835-1560	37349	Harness engine comp/dashboard repair	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42532=45095451775@629 C/S THE BRAKE FAILURE LIGHT IS COMING ON PULLED CODES AND FAULT TRACED TO WATER DAMAGE TO THE CEM AND CEM WIRE HARNESS REM AND REPL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5707 /736488A/40052465	YV1CZ911751 [REDACTED]	12/27/2007	54239	5707/****TERMINATED BARRIER VOLVO SOUTHCENTER
MakeModelYear	RepairLocation			
VOVLOXC902005	131 ANDOVER DRIVE EAST,TUKWILA,WA 98188			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-835-1560	37211	Replace central electrical unit	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp lemental B	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42532=2064312753@68393 C/S THE SRS LIGHT IS ON FAULT TRACED NEEDS NEW CENTRAL ELECT MOD BECAUSE OF WATER DAMAGE CASUING ALL THESE COMPONENTS TO ACT UP GOODWILL PARTS REM AND REPL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5707 /737099A/40124568	YV1CZ592051 [REDACTED]	2/5/2008	55639	5707/****TERMINATED BARRIER VOLVO SOUTHCENTER
MakeModelYear	RepairLocation			
VOVLOXC902005	131 ANDOVER DRIVE EAST,TUKWILA,WA 98188			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-835-1560	37211	Replace central electrical unit	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42532=2535696591@97476 C/S THE CK ENG LIGHT IS ON FUALT TRACED FOUND CEM AND THE WIRE HARNESS HAS WATER DAMGE FROM LOTS OF PINE NEEDLES CLOGGING THE DRAIN TUBES AND WATER OVERFLOWING INTO THE CEM CEM GOODWILL REPL COVER REPL WIRE HARNESS PARTS ONLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5707 /740009A/40655739	YV1CZ91HX41 [REDACTED]	8/20/2008	50842	5707/****TERMINATED BARRIER VOLVO SOUTHCENTER
MakeModelYear	RepairLocation			
VOVLOXC902004	131 ANDOVER DRIVE EAST,TUKWILA,WA 98188			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-835-1560	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S THE CK ENG LIGHT IS ON WIPERS STARTED TO GO HAYWIRE AND BRAKE LIGHT CAME ON TECH DIAG AND FOUND THE CEM CODES IN SYSTEM FOR 1D08 CM FAILING REPL CM AND DL SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5718 /241120B/31998793	YV1CM91H54 [REDACTED]	8/1/2003	735718/*****	TERMINATED CAMP VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f5714),548 EAST MONTEGOMERY AVENUE,SPOKANE,WA 99207			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
509-458-3288	37206	Control module / relay box passenger	5R	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INVERTED FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#310=5094583292@313--CST STS DASH LIGHT IN OP, SHIFTER INDIC ATOR, REVERSE LIGHT, DOOR LOCKS, RADIO DISPLAY, CLIMATE CONT ROL NO SHUT OFF. PROBLEMS ARE NOT CONSISTANT AND CAN BE DUPL ICATED IN DIFFERENT WAYS, RR LOWER DASH, RR CEM, CKD CONNECT ION, OK, CKD RELAYS PER TECH LINE, FOUND NONE, NECESSARY TO REPLACE CEM FOR INTERNAL FAILURE, OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5719 / 15002A/34049249	YV1CM592X5 [REDACTED]	10/11/2004	55719/*****	TERMINATED VOLVO SPOKANE
MakeModelYear	RepairLocation			
VOVLOXC902005	b/s 5718,1310 W. 3RD AVE.,SPOKANE,WA 99201			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
509-892-9200	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
RIGHT FRONT HEADLIGHT INOP--FUSE OK, FOUND FUSE BOX & WIRING DIAG WRONG. NO POWER TO R/F HEADLIGHT. R&I COWL PANEL & WIPR MOTOR, CHECKED POWER OUT OF CEM, NO POWER. CHECKED POWER IN TO CEM, OK. R&R CEM CONTROL UNIT AND DID SOFTWARE DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5719 / 20106A/36142240	YV1CM592651 [REDACTED]	11/17/2005	4421	5719/*****TERMINATED VOLVO SPOKANE
MakeModelYear	RepairLocation			
VOVLOXC902005	b/s 5718,1310 W. 3RD AVE.,SPOKANE,WA 99201			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
509-892-9200	37268	Central electronic module/passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CS AIR BAG LIGHT ON MULTIPLE COMPLAINTS FOUND WATER ENTERING CEM CONTROL UNIT REPLACED CONTROL UNIT AND SHIELD WIRE HARNESS AND COVER SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5719 / 21210A/36560785	YV1CM592751 [REDACTED]	2/16/2006	6983	5719/*****TERMINATED VOLVO SPOKANE
MakeModelYear	RepairLocation			
VOVLOXC902005	b/s 5718,1310 W. 3RD AVE.,SPOKANE,WA 99201			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
509-892-9200	88468	SRS control module fault-tracing	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#5099287937@22750 CS SEM FOR SEAT CONCERN FAULT MEMORY CDE SRS0037 UEM 3001 CEM 1A5C POSSIBLE WATER ENTERED CEM REPLACED CEM AND SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5727 / 17920A/40105178	YV1CM91H24 [REDACTED]	2/16/2008	50803	5727/NORTHWEST NISSAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	17025 HIGHWAY 99,LYNNWOOD,WA 98037			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-741-1400	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99152=2062342552@15942 C/S THE DASH GOES COMPLETELY BLANK, BRAKE FAILURE WARNING COMES ON. NOW THE SRS LIGHT IS ON.. DIAGNOSED, FOUND FAULTY CEM CAUSING CONCERNS. REPLACED CEM AND PERFORMED APPLICABLE DOWNLOADS. RECHECKED, ALL OK AT THIS TIME. GOODWILL REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5727 / 41898A/42086218	YV1CZ59215 [REDACTED]	6/1/2010	52930	5727/NORTHWEST NISSAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	17025 HIGHWAY 99,LYNNWOOD,WA 98037			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
425-741-1400	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antilock brake	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99152=4253381488@13651 C/S THE ANTI-SKID MESSAGE CAME BACK ON. COMPLETE SYSTEM DIAGNOSIS, FOUND WATER IN CEM DUE TO FAULTY WIRING HARNESS. REPLACED CEM AND HARNESS. PERFORM CEM RELOAD AND RECHECKED, ALL OK AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5770 /336174A/38393338	YV1CZ91H841 [REDACTED]	1/12/2007	47551	5770/BOB BYERS RAVENNA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2700 N.E. 55TH ST.,SEATTLE,,WA 98105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51106 =206-322-7449@10061 CUSTOMER REPORTS THAT THE CAR WOULD START THEN DIE TECH CHECKED THE ON-BOARD COMPUTER FOR STORED TROUBLE CODES THERE WERE SEVERAL CODES IN THE SYSTEM THAT REFERRED TO A FAULTY CEM. TECH REPLACED THE CEM AND SOFTWARE AS NEEDED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5770 /363790A/41440797	YV1CZ59H441 [REDACTED]	7/30/2009	50208	5770/BOB BYERS RAVENNA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2700 N.E. 55TH ST.,SEATTLE,,WA 98105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12777 =206-985-2713@21165 CUSTOMER COMPLAINING THE DIM IS NOT WORKING, PULLED CEM C ODES 1A23,1A25,1C22,1D07,1A24,1C21,1D09,1D0C,6A01,6A02. TRAC ED TO A BAD CEM, REPLACED CEM, RELOADED CEM SOFTWARE AS WELL AS SOTWARE FOR KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5770 /363958A/41449655	YV1CZ59H641 [REDACTED]	8/5/2009	25635	5770/BOB BYERS RAVENNA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2700 N.E. 55TH ST.,SEATTLE,,WA 98105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#82822 =206-525-9134@12529 CUSTOMER REPORTS THAT THE VEHICLE WILL DIE AT RANDOM WHILE D RIVING THAN START RIGHT BACK UP. TECH VERIFIED AND FOUND CEM -1D08 IN THE SYSTEM. TECH REPLACED THE CEM AS NEEDED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5772 /109619A/35617911	YV1CZ91H941 [REDACTED]	7/11/2005	21000	5772/SEATTLE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(sat for 5770),2700 N.E. 55TH STREET,SEATTLE,WA 98105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-525-5424	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41789=206-956-1600@42824 CUSTOMER STATES BULB FAILURE HEAD LAMP MESSAGE ON DASH - RET RIEVED DTC CEM-8A04 - FAULT TRACED PER GARY BORLAND AT VOLVO - REPLACED CEM AND 1 RELAY PER GARY BORLAND - VERIFIED REPAIR - FINE - NO DTC'S RETURN AND MESSAGE IS NOT ON DASH AT THI S TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5772 /112111A/36373699	YV1CZ911351 [REDACTED]	12/27/2005	38645	5772/SEATTLE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(sat for 5770),2700 N.E. 55TH STREET, SEATTLE,WA 98105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-525-5424	37319	Cable harness front replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41789=253-267-1616@42824 CUSTOMER STATES MULTIPLE FAILURE MESSAGES ON DASH WHEN DRIVING - TECH VERIFIED CONCERN - PRINTED 24 PAGES OF TROUBLE CODES FROM VIDA - FAULT TRACED W/GARY BORLAND - FOUND MOISTURE IN CEM & WIRING HARNESS CONNECTOR - REPLACED CEM, WIRING HARNESS & IGNITION SWITCH PER GARY BORLAND - ROAD TEST - FINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5772 /120846B/39560724	YV1CM91H64 [REDACTED]	9/18/2007	44683	5772/SEATTLE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(sat for 5770),2700 N.E. 55TH STREET, SEATTLE,WA 98105			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
206-525-5424	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#87627=425-985-5421@42824 CUSTOMER REPORTS INSTRUMENT DISPLAY CLUSTER GOES BLANK AT TIMES - TECH VERIFIED CONCERN - RETRIEVED DTC'S SRS-00D5/CEM-E 000 AND 1D08 - FAULT TRACED TO AND REPLACED CEM, RELOADED S/W AND CLEARED DTC'S - VERIFIED CORRECT OPERATION OF INSTRUMENTATION - FINE - DTC'S DID NOT RETURN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5778 /209451A/38947870	YV1CM91H53 [REDACTED]	5/7/2007	46126	5778/UNDERRINER MOTORS, INC
MakeModelYear	RepairLocation			
VOVLOXC902003	523 NO 29TH STREET,BILLINGS,MT 59101			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60914=4066287759@41440 DASH LIGHTS INOP, AT TIMES CHECKED ON VIDA, DTC'S CEM- 1A55, 1A56,1A5A, 1451,1A52,1A5B 1A5C 1A66, 1A64, E001.CHECKED ALL FUSES AND GROUNDS TO DIM,REM,SRS,DDM, UEM,ICM AND OTHE MDULES.CHECKED FOR WIRE CHAFFING AROUND MOV ING PARTS. CODES WOULD NOT CLEAR. REPLACED CEM AND DOWNLOAD SOFTWARE. RECHECKED-ALL CODES GONE. TEST DROVE 11 MILES DID RESUBMISSION WITH AUTH				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5785 / 46699A/35658407	YV1CZ85285 [REDACTED]	7/25/2005	790	5785/TOPPING VOLVO of OLYMPIA
MakeModelYear	RepairLocation			
VOVLOXC902005	2015 SW COOPER POINT ROAD,OLYMPIA,WA 98502			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
360-943-0111	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18409=3607908338@18322 CHECK ENGINE, ABS, TRACK LIGHTS, GAUGES INOP. FOUND NO COMM WITH CEM. FOUND CEM FAILED. REPLACED CEM, LOADED CEM AND CO NFIG SOFTWARE AND TESTED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5785 / 61257A/38985513	YV1CZ91H841 [REDACTED]	5/15/2007	36855	5785/TOPPING VOLVO of OLYMPIA
MakeModelYear	RepairLocation			
VOVLOXC902004	2015 SW COOPER POINT ROAD,OLYMPIA,WA 98502			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
360-943-0111	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94377=3609707055@32317 C/S CAR STARTED RUNNING ROUGH AND ALL DASH INSTRUMENTS QUIT WORKING-DIAGNOSIS TO READ STORED CODES-CODES STORED CEM-1D08,BCM-0094,SRS-00D5,ECM-928,ECM-530B--FOUND FAULTY CEM,REPLACED CEM,RESET CODES,ROAD TEST CAR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5786 / 45166A/35563724	YV1CZ592951 [REDACTED]	7/27/2005	10314	5786/VOLVO of TACOMA at FIFE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f 5784),1601 40th Ave. CT. E,FIFE,WA 98424			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
253-922-7878	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53191=2537972698@309 C/S RIGHT HEADLIGHT IS GOING OUT AGAIN - COMES BACK ON AT TIMES-COMPLETED DIAGNOSIS / TRACED PROBL EM TO INTERNAL CENTRAL ELECTRONIC COMPUTER -REPLACED CENTRAL ELECTRONIC MODULE (CEM) - CHECKED GOOD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5786 / 48138A/36038186	YV1CZ911251 [REDACTED]	11/1/2005	22805	5786/VOLVO of TACOMA at FIFE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f 5784),1601 40th Ave. CT. E,FIFE,WA 98424			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
253-922-7878	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43128=2538223092@44217 C/S DASH LIGHTS FLASH AFTER KEY IS OUT OF THE IGNITION THIS MORNING KEY WOULDNT TURN OVERRAN COD ES AND FOUND FAULTY CENRAL ELECTRICAL MODULE(CEM) REPLACED CEM AND INSPECTED WIRING HARNESS AND CONNECTORS FOR CORROSION LOOKED OK AT THIS TIME AND PERFORMED CEM UPLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5786 / 53619A/37125736	YV4CZ592361 [REDACTED]	5/22/2006	778	5786/VOLVO of TACOMA at FIFE
MakeModelYear	RepairLocation			
VOVLOXC902006	(f 5784),1601 40th Ave. CT. E,FIFE,WA 98424			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
253-922-7878	37206	Control module / relay box passenger	JE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Hazard warning lights Flashers/ hazard li	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38717=2538799391@49462 C/S HAZARDS ARE STILL GOING OFF FOR NO REASON. HAZARD SWITCH WAS REPLACED LAST WEEK. FOUND FAULT TRACE CODE CEM8F05-HAZARD SWITCH WARNING SIGNAL ACTIVATED TO O LONG. TESTED WIRING FOR SHORTS TO GROUND-NFF. REPLACED CEM AND RE-LOADED SOFTWARE. ROAD TESTED CAR. CHECKED OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5794 /123709A/38478569	YV1CZ852051 [REDACTED]	1/4/2007	7719	5794/CONTINENTAL MOTOR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	4940 OLD SEWARD HWY,ANCHORAGE,AK 99503			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#127=9072794096@34887 TOW IN:CAR DIES AND NO START. CHECKED FOR CODES IN SYSTEM- NONE. CHECKED FUEL PRESSURE, SPARK & COMPRESSION. MEASURES INPUT SINGLE TO ECM FUEL PRESS & MASST METER CTS. GARY BORLANN INSTALL MAF, DRAINED FUEL TANK & REPLACED ECM. DOWNLOADED CEM, ECM & TCM. CONFIRMED REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/5794 /505588A/41294773	YV4CZ852461 [REDACTED]	5/30/2009	23887	5794/CONTINENTAL MOTOR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902006	4940 OLD SEWARD HWY,ANCHORAGE,AK 99503			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33009=5024197791@23808 CUST STATES WIPERS ARE INOP. FOUND DTC FOR HEADLIGHT, WASHER AND WINDSHIELD WIPERS. TRIED MANUALLY TO ACTIVATE COMPONETS THROUGH VIDA, NO RESULTS. JUMPED PWR AT RELAY. FOUND NO SIGN AL SENT FROM CEM. PERFORMED RELOAD SITLL NO ACTIVATION. REPL CEM AND RELAY TO REPAIR, DOWNLOAD AND WORKING AS DESIGNED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7113 / 73373A/35535429	YV1CN592251 [REDACTED]	7/26/2005	13542	7113/DICK DYER & ASSOCIATES, INC.
MakeModelYear	RepairLocation			
VOVLOXC902005	5825 TWO NOTCH ROAD,COLUMBIA,SC 29223			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21954=NO # ON FILE@43168 BRAKE LT STAYS ON AFTER CAR IS OFF AND LOCKED CHECKED CODES FOUND WATER LEAKING CAUSING COMPENT TO STAY ON REPLACED CEM AND DOWNLOADED SOFTWARE AND FIXED LEAKING PROBLEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7113 / 76976A/35990320	YV1CZ91HX41 [REDACTED]	10/22/2005	32838	7113/DICK DYER & ASSOCIATES, INC.
MakeModelYear	RepairLocation			
VOVLOXC902004	5825 TWO NOTCH ROAD,COLUMBIA,SC 29223			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	99246	Drain plug, A-post, 2 sides, adjustment	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21954=8037864857@32845 WATER LEAK INSIDE CAR CHECKED FOR LEAKS AND REMOVED AND REIN STALLED "A" PILLAR PANELS FRONT AND MIDDLE SEATS AND HEADLIN ER TO REPLACED SUNROOF DRAIN TUBE, RUBBER GROMMETS, REPLACED FRONT LEFT, RIGHT AND MIDDLE SECTION OF CARPET AND REPLACED CENTRAL ELE. MODULE DUE TO EXCESSIVE WATER EXPOSURE WATER LEAK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7113 /113441C/40102051	YV1CY59H74[REDACTED]	1/25/2008	47481	7113/DICK DYER & ASSOCIATES, INC.
MakeModelYear	RepairLocation			
VOVLOXC902004	5825 TWO NOTCH ROAD,COLUMBIA,SC 29223			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21954=8436696092@19947 NO DASH LIGHTS, NO WARNING LIGHTS, & NO GAUGES. CHECKED & FOUND FAULT IN CCM. WHILE PERFORMED DOWNLOAD HAD NO COMMUNICATION WITH CEM. REPLACED & PROGRAMMED. THIS REPAIR IS IN CONNECTION WITH CLAIM A (REPLACING KEYS).				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7113 /138246A/41796456	YV1CZ59H431[REDACTED]	1/26/2010	78698	7113/DICK DYER & ASSOCIATES, INC.
MakeModelYear	RepairLocation			
VOVLOXC902003	5825 TWO NOTCH ROAD,COLUMBIA,SC 29223			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11398=8032561339@11713 CAR WILL NOT START, NO POWER AT ALL EVEN FOR REMOTE UNLOCK ALARM TRIGGERED, CHECKED AND REPLACED FAULT CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7113 /142726A/42070807	YV1CZ91H941 [REDACTED]	6/3/2010	93543	7113/DICK DYER & ASSOCIATES, INC.
MakeModelYear	RepairLocation			
VOVLOXC902004	5825 TWO NOTCH ROAD,COLUMBIA,SC 29223			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls During acceleration	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21954=8037088750@19947 CUSTOMER STATES CAR CUT OFF WHILE DRIVING AND WILL NOT START OR TURN OVER, CHECKED FAULT CODES, AND FAULT TRACED, FOUND NETWORK ISSUE CAUSED BY FAULTY CEM, REPLACED FAULTY CEM ECM 530B, 720A, 928C, E003				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7131 / 07498A/34221591	YV1CY592351 [REDACTED]	11/20/2004	97131	GERALD JONES VOLKSWAGEN
MakeModelYear	RepairLocation			
VOVLOXC902005	4022 WASHINGTON ROAD,MARTINEZ,GA 30907			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
706-228-7600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48480=7067331035@14746 WON'T CRANK,ELECTRICS INOP,ENG.LITE ON WHEN KEY IS TURNED ON ,NO DTC'S-DIAG.FAULTY CEM-REPLACE CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7131 /018538A/82000919	YV4CY592861 [REDACTED]	10/4/2006	7616	7131/GERALD JONES VOLKSWAGEN
MakeModelYear	RepairLocation			
VOVLOXC902006	4022 WASHINGTON ROAD,MARTINEZ,GA 30907			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
706-228-7600	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#0839=7068650448@19954 ABS/BK.FAILURE LT.ON,SPEEDOMETER STOPPED WORKING-EXTENSIVE T ESTING & DIAG.PER BERT BYERLY,WIRE CONNS.OHMED WIRES-REPL.EL ELECTRONIC BOX AND WIRE HARNESS PERFORMED MULPITLE DOWNLOADS,C LEARED DTC'S AND ROAD TESTED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7131 /024509A/82002337	YV1CZ91H241 [REDACTED]	8/17/2007	59145	7131/GERALD JONES VOLKSWAGEN
MakeModelYear	RepairLocation			
VOVLOXC902004	4022 WASHINGTON ROAD,MARTINEZ,GA 30907			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
706-228-7600	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfu nction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#2098=7067904442@5656 LOSING POWER/DASH LIGHT WENT OUT-DTC CEM-1D08(CONTROL MODULE INTERNAL FAULT),FAULTY CEM-REPLACE CEM,PERFORMED RELOADS,CL EAR DTC AND ROAD TEST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7131 /032779A/82003722	YV1CZ592151 [REDACTED]	11/29/2008	49094	7131/GERALD JONES VOLKSWAGEN
MakeModelYear	RepairLocation			
VOVLOXC902005	4022 WASHINGTON ROAD,MARTINEZ,GA 30907			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
706-228-7600	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#2098=7064471586@2729 BRAKE LIGHTS STAY ON ALL THE TIME WHEN RUNNING-PER GEORGE @ TECH LINE PERFORM CEM UPGRADE 1ST.,IF PROBLEM NOT CORRECTED REPLACE CEM AND PERFORM RELOAD-UPGRADE DID NOT FIX,REPLACE CEM AND PERFORM RELOAD(ALL OK)--CASE #081201001				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247186A/34730183	YV1CY592651 [REDACTED]	2/1/2005	65	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	85513	Floor mat front replace	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
TAILLIGHTS ARE STUCK ON - WILL NOT TURN OFF - PLEASE CHECKFA ULT TRACED TO BAD CEM DUE TO WATER LEAK R&R DRIVERS SEAT AN D CARPET, ALLOWED TO DRY, REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD - RESEALED CEM BOX PER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247229A/34657529	YV1CN592651 [REDACTED]	2/2/2005	84	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
REAR LIGHTS WILL NOT TURN OFF - PLEASE CHECKCHECKED FOR CODE S - MULTIPLE CODES STORED - SEE ATTACHED FAULT TRACED TO BAD CEM DUE TO WATER DAMAGE R&R FRONT CARPET DRIVERS SIDE AND P ASSENGER SIDE, R&R COWL AND WIRING HARNESS, REPLACED CEM AND RESEALED CEM BOX PER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247304A/34657530	YV1CY592151 [REDACTED]	2/3/2005	41	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	36316	Rear window washer motor, replace	1A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NOISE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WIPER BLADES INOP - HUMMING NOISE HEARD - BATTERY DEAD POSSI BLE CEM PROBLEM -ICE STORM CAUSED WATER DAMAGE TO CEM WHICH MADE WIPER MOTOR RUN CONTINUOUSLY R&R DRIVERS SEAT AND REMOV ED CARPET ALLOWING TO DRY REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247331A/34689423	YV1CZ59295 [REDACTED]	2/3/2005	17	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	85513	Floor mat front replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKE LIGHTS ARE ON AND WILL NOT TURN OFF WATER DAMAGE TO CEM DUE TO ICE STORM R&R DRIVERS SEAT AND REMOVED CARPET ALLOW ING TO DRY REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247337A/35300981	YV1CZ91185 [REDACTED]	2/3/2005	125	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK ORDER CEM PER F SM VCNAICE STORM - FOUND WATER IN CEM BATTERY DEAD REMOVED C EM, CLEANED ALL CONNECTORS, REMOVED CARPET AND ALLOWED TO DR Y, REINSTALLED CARPET AND REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247399A/34689424	YV1CM592351 [REDACTED]	2/4/2005	5	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	85513	Floor mat front replace	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK - ORDER SEM PER BERT B OF VCNAICE STORM R&R DRIVERS SEAT AND REMOVED CARPE T ALLOWING TO DRY REPLACED CEM AND PERFORMED SOFTWARE DOWNLO AD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247400A/35255381	YV1CY592251 [REDACTED]	2/4/2005	3	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK - ORDER SEM PER BERT B OF VCNAICE STORM R&R DRIVERS SEAT AND REMOVED CARPE T ALLOWING TO DRY REPLACED CEM AND PERFORMED SOFTWARE DOWNLO AD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247401A/34689425	YV1CY592X51 [REDACTED]	2/4/2005	14	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK - ORDER SEM PER BERT B OF VCNAICE STORM R&R DRIVERS SEAT, REMOVED CARPET ALLOWING TO DRY, REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD , TAPED WIRING HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247402A/34673375	YV1CZ911051 [REDACTED]	2/4/2005	5	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK - ORDER SEM PER BERT B OF VCNAICE STORM R&R DRIVERS SEAT AND REMOVED CARPET ALLOWING TO DRY REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247403A/34689426	YV1CZ911351 [REDACTED]	2/4/2005	17	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK - ORDER SEM PER BERT B OF VCNAICE STORM R&R DRIVERS SEAT AND PULLED CARPET - ALLOWED TO DRY REPLACED CEM AND PERFORMED SOFTWARE DOWNLO AD, TAPED WIRINGCC				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247405A/34689428	YV1CN592X51 [REDACTED]	2/4/2005	78	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK - ORDER SEM PER BERT B OF VCNAFAULT TRACED TO BAD CEM DUE TO WATER DAMAGE R&R FRONT DRIVERS CARPET TO DRY, RESEALED COWL AND WIRING HA RNESS COVERS - REPLACED CEM AND PERFORMED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /247406A/34657532	YV1CY592051 [REDACTED]	2/4/2005	39	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER HAS LEAKED INTO VEHICLE - PLEASE CHECK ORDER CEM PER V CNAICE STORM R&R DRIVERS SEAT AND REMOVED CARPET ALLOWING T O DRY REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /248979A/35300982	YV1CZ911651 [REDACTED]	3/8/2005	2237	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
CLIENT STATES THE GUAGES SHUT DOWN / REGAINED POWER SEVERAL TIMES BEFORE ENGINE QUIT RUNNING, NOW WILL NOT START.DIAGNOS TIC CODES SET BCM 0094, 0115, 0148. ECM 439C, 440B, 440D, 71 0B, DSM, E603, CEM, 8F1D,DDM,E003,E010 REPLACE CEM AND DOWNL OAD, PULL UP WIRE LOOM IN COWL AND SEAL WITH TAPE SEAL CEM B OX AT COWL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /253535X/36163004	YV1CN592051 [REDACTED]	5/31/2005	8911	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
DRIVER SIDE FLOOR BOARD SOAK ANS WET PLEASE CHECK THROUGH COWL AND WINDSHIELD EXTENSIVE DIAG REQUIRED REMOVE COWL BOX AND RESEAL AND REPLACE DAMAGED CEM AS WELL AS HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /302450A/40129396	YV4CZ852961 [REDACTED]	2/25/2008	41027	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902006	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22355=7705371408@48802 CUSTOMER STATES THE LEFT AND RIGHT H EADLIGHTS WILL GO OUTNO DIAGNOSTIC CODES DETECTED INTERNAL F AULT REM REPLACE REM, INSTALL SOFTWARE DOWNLOAD AND REPLAC E BOTH HEADLIGHT BULBS FOR REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7135 /307950B/40554182	YV1CN59H74 [REDACTED]	7/7/2008	72125	7135/NALLEY VOLVO - MARIETTA
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7134),2020 COBB PARKWAY,MARIETTA,GA 30060			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
770-952-1800	37206	Control module / relay box passenger	AB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES LOOSE POWER/ ALMOST STALLS, VARIOUS WARNING LIGHTS COMES ON. STATES LOOSES TURN SIGNALS STAYS ON AND THE SRS LIGHT STAYS ON DIAG CODES SET CEM 1D08 ECM 928C PULED CODES PERFORMED DIAGS REPLACE CENTRAL ELECTRONICS MODULE CEM RELOAD AND ADDITIONAL RELOAD FOR IGNITION KEY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /524922A/34749929	YV1CN592351 [REDACTED]	1/31/2005	1883	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	87229	Jets and parts	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41094=4047046909@6732 C/S THE BRAKE LIGHT MESSAGE IS ON;BRAKE LIGHTS ARE STAYING ON. VERIFIED CONCERN. FOUND WATER LEAKING ON LEFT SIDE OF VE HICLE. REMOVED CARPET TO DRY OUT;DRIED OUT ALL WATER FROM LE FT SIDE OF CAR. REMOVED CEM & DRIED OUT;RESEALED CEM HOUSING & WIRING HARNESS - REPLACED & PROGRAMMED CEM AS PER BERT(FTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /525071A/34641151	YV1CY592951 [REDACTED]	2/3/2005	6	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	87229	Jets and parts	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29978=4042314517@7139 TECH OBSERVED LEFT FRT FLOOR BOARDS ARE WET-SEAL CEM BOX & C HECK SUNROOF DRAINS. VERIFIED CONCERN. CHECKED SUNROOF DRAIN S;OK. FOUND SOURCE OF WATER LEAK @ BOX FOR CEM. REMOVED COWL TO RESEAL BOXES & BLOWER MOTOR. VERIFIED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /525375B/34619149	YV1CY592651 [REDACTED]	2/9/2005	158	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34154=7704520077@7139 TECH OBSERVED WATER DAMAGE TO CEM. VERIFIED - REPLACED CEM A ND PERFORMED RELOAD DUE TO WATER DAMAGE. VERIFIED CORRECTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /525621B/34749948	YV1CY592751 [REDACTED]	2/15/2005	37138	DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37776=7704520077@43221 TECH OBSERVED WATER LEAK ONTO CEM. VERIFIED. REPLACED CEM & PROGRAMME DUE TO WATER INTRUSION. DONE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /527666A/34882268	YV1CM592351 [REDACTED]	3/31/2005	7508	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37776=5024450464@47467 CUSTOMER STATES REAR LIGHT COME ON BY THEMSELVES INTERMITTEN TLY AND WONT CANCEL, TOW IN. VERIFIED COMPLAINT - CONNECTED TO VADIS AND RECEIVED CODE CEM 1A5A AND REM E001. FOUND FAUL TY REM. REPLACED REM AND PERFORMED SOFTWARE DOWNLOAD. VERIFI ED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /528961B/35057364	YV1CY592851 [REDACTED]	4/23/2005	2657	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29978=7703934484@34534 CUST STATES THAT CAR DIED WHILE PULLING INTO GARAGE. VERIFIED COMPLAINT - CONNECTED TO VADIS AND RECEIVED CODE CEM 3F02, 8D02, 3F90 AND 1A06. FOUND CEM HAS INTERNAL FAULT. CALLED TECH HOTLINE TECH RECOMMENDED REPLACING CEM, PERFORMED. REMOVED CEM (**SEE STORY**)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /530911A/35290864	YV1CY592751 [REDACTED]	6/2/2005	385	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22980=4048752976@10008 C/S CAR WON'T START-STOPS CRANKING WITH ALL KEYS-HAD IMMOBILIZER MESSAGE. VERIFIED CONCERN. INSPECTION FOUND WATER COMING THROUGH CEM THROUGH CEM BOX. RESEALED CEM BOX & FRESH AIR INTAKE-REPLACED CEM & PERFORMED CEM RELOAD. VERIFIED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /531903B/35386274	YV1CY592851 [REDACTED]	6/21/2005	7840	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22170=7706451315@47471 CUST REQUEST CHECK PASSENGER AIR BAG OFF LIGHT COMES ON INTE RMITTENTLY. VERIFIED COMPLAINT - CONNECTED TO VADIS AND RECE IVED CODE BCM 0115 COMMUNICATION WITH SAS. REMOVED COVER TO CHECK CEM, FOUND WATER IN CEM. REPLACED CEM AND SEALED BOX. ALSO PERFORMED SOFTWARE DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /531911A/35394290	YV1CY592751 [REDACTED]	6/21/2005	630	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29978=4048752976@10008 CUST STATES THAT VEHICLE SHUT DOWN THIS MORNING. VERIFIED - FOUND WINDSHIELD LEAKING WATER AND RUNNING DOWN A POST INTO CEM. REPLACED CEM AND DOWNLOADED SOFTWARE. VERIFIED CORRECTI ON.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /553477A/37717166	YV4CY592561 [REDACTED]	8/24/2006	6972	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra nks etc	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22980=4042556052@47467 C/S ENGINE CRANKING/STARTED/STALLED WOULD NOT START AGAIN-TO W IN - STARTED AT DEALERSHIP. CEHCKED BATTERY & CHARGING SY STEM;OK. CONFERED W/BERT BYERLEY(FTS). WAS ADVISED TO REPLAC E THE CEM & FUEL PUMP - INTERNAL FAULT. REPLACED CEM - PERFO RMED RELOAD & REPL FUEL PUMP. VERIFIED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /560991A/38542381	YV1CM91H34 [REDACTED]	1/31/2007	52638	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Idling High idle Unsure when/at all time	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22980=4048925901@84216 CUST STATES VEHICLE IDLES TOO LOW SINCE LAST VISIT-ALSO HAS CUT OUT W/DRIVING 3 X'S SINCE LAST VISIT. VERIFIED CONCERN - FOUND VEHICLE IDLING TOO LOW. PERFORMED ECM UPGRADE, DURING UPGRADE CEM DIED DURING DOWNLOAD. REPLACED CEM AND PERFORME D CEM RELOAD. VERIFIED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /561657C/38616919	YV1CZ59HX41 [REDACTED]	2/13/2007	44294	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#90299=7706719837@67036 C/S STR MESSAGE POPS UP, DASH LIGHT & ELECTRONICS WORK INTER MITTENLY. VERIFIED CONCERN. CHECK & FOUND MULTIPLE CODES FOR CEM-AOC FAULTY SIGNAL;FOUND WATER INTRUSION INTO DEM;SPOKE TO BOB ADVISED TO REPLACE DEM, REPL DEM;CHECK FOR WATER INTRU SION IN CEM-CEM DAMAGED BY WATER. REPLACED CEM-CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /565588A/38933492	YV1CY59HX4 [REDACTED]	5/7/2007	41833	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Weak or low electrical power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#90299=4044566806@71181 CUST STATES ALL ELECTRICAL SHUT DOWN WHILE ON HIGHWAY CHK AN D RPT. VERIFIED CONCERN - CONNECTED TO VIDA AND RECEIVED FA ULT CODE ECM 530B, ECM 4050, SRS E003, DIM E003 AND BCM E003 ALL INTERMITTENT FAULTS. INTERNAL FAULT IN CEM. CHECKED ALL WIRINGS, GOOD. REPLACED CEM AND RELOADED SOFTWARE. VER. CORR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /570675A/39387769	YV1CY592851 [REDACTED]	8/11/2007	32901	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#85437=6785571582@71181 C/S ENGINE SYSTEM SERVICE REQD. FAULT TRACING RETRIEVED DTC ECM 9000 BRAKE PEDAL SENSOR 12.08 DEPRESSED. CHECKED PEDAL SWITCH W/VIDA INTERMITTENTLY BRAKE LIGHTS & 3RD BRAKE LIGHT NOT COMING ON. REPLACED BRAKE SWITCH-LIGHT CAME BACK ON CEM D802. FOUND CEM FAULTY. REPLACED CEM. VERIFIED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /575223A/39755416	YV1CZ91H241 [REDACTED]	11/8/2007	41033	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#84876=4048510037@97460 C/S THAT ENGINE SHUTS OFF WHILE DRIVING. CUSTOMER STATES GAUGES GO CRAZY THEN SHUT OFF. VERIFIED CONCERN. FAULT TRACE D AND FOUND CODES ECM-928C AND ECM-4050. AS PER CODES FOUND CEM FAULTY AND REPLACED CEM. VERIFIED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /577671A/39910253	YV1CY59H54 [REDACTED]	12/29/2007	54598	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	F1	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Unusual noise At engine shut off	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12172=7709080177@7139 CUSTOMER SAYS VEHICLE JERK EXCESSIVELY AND ALL LIGHTS AND GUAGES WILL SHUT OFF AFTER DRIVING FOR A WHILE FOUND CODE N CEM 1D08 REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /604291A/41428868	YV1CY59H74 [REDACTED]	7/11/2009	73890	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#116282=7068457429@6732 C/S THAT VEH JUST CUTS OFF AND NOTHING WORKS AFTER CUTS OFF- VER. CON COULD NOT DUPLICATE COMPLAINT, DID RECEIVE FAULT CO DE ECM 6805 REPLACED UNDER (SPW ON LINE E).CALL TECH SUPP. ADVISED TO CHECK TURBO HOSE FOR LEAKS, NO LEAKS. RELEASED VEH TO CUST.LIGHT APPEARED. PER FTS REPL ENG HARNESS,CEM &STEER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7138 /620591A/42149989	YV1CZ91H441 [REDACTED]	6/10/2010	60993	7138/DYER & DYER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7137),5260 PEACHTREE INDUSTRIAL BVD,CHAMBLEE,GA 30341			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp lemental P	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#119275=4048732337@7139 C/S AFTER HE DROVE VEH FOR 60 MILES THE INSTRUMENT CLUSTER S TARTED ACTING UP, GAUGES FLICKERS, CEL CAME ON, ABS,SRS. VER CONCERN - CONNECTED TO VIDA AND RECEIVED FAULT CODE CEM 1D08 INTERNAL FAULT. REPLACED FAULTY CEM AND PERFORMED DOWNLOADE D. VER.CON - ****VCNA TO PAY \$502.24****				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 58664A/32014742	YV1CZ91H941 [REDACTED]	8/6/2003	104	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902004	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9049=6784759330@9004 C/S HIGH BEAMS ARE NOT WORKING CORRECTLY, FOUND NO GROUND TO RELAY FROM CEM, REPLACED CEM COMPLETE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 70720A/34647532	YV1CY592651 [REDACTED]	2/3/2005	383	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902005	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48798=6784759330@7039 C/S CARPET IS WET. VERIFIED. INSP FOUND LEAK COMING FROM CEM HOUSING- REMOVED FRONT SEATS, CARPETS AND CENTER CONSOLE- R EPLACED CEM AND RESEALED CEM HOUSING AND COWL-DRIED CARPETS AND REINSTALLED ALL COMPONENTS. TESTED. VERIFIED CORRECTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 70721A/34634021	YV1CM592851 [REDACTED]	2/3/2005	50	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902005	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48798=6784759330@7039 C/S CARPET IN FRONT IS WET, CHECK ENG LIGHT IS ON. VERIFIED- FOUND WATER LEAKING INTO CAR- F/T TO CEM HOUSING LEAKING AN D INTERNALLY FAULTED-BCM 0094-0115-0148CEM1A05-1A09-1A64-1A5 E- REPLACED CEM, CLEARED- REMOVED CARPETS AND DRIED (L/F) TE STED. LEAK CORRECTED- CEM FAULTS CORRECTED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 70723A/34647533	YV1CM592951 [REDACTED]	2/3/2005	15	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902005	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48798=6784759330@7039 C/S THE CARPET IS WET- VERIFIED. INSP FOUND WATER LEAK COMING FROM CEM HOUSING- FAULT TRACED TO CEM HOUSING LEAKING- REPL ACED CEM, R&R CENTER CONSOLE, FRONT SEATS AND CARPETS-DRIED ALL CARPETS- VERIFIED LEAK SEALED- REINSTATEED ALL COMPONENT S- TESTED. VERIFIED CORRECTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 70731A/34872530	YV1CZ852351 [REDACTED]	2/3/2005	15	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902005	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48798=770 9951675@7039 C/S THE BRAKE LIGHTS WILL NOT GO OFF. VERIFIED- INSP FOUND C EM HAS WATER DAMAGE- INTERIOR FRONT CARPETS SOAKED- PULLED C EM, CARPETS, COWL- REPLACED CEM- RESEALED COWL- DRIED CARPET S- SUBLET AIR BLOWER TO DRY CARPETS-REINSTALLED- TESTED. VERI FIED CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 75449A/35780148	YV1CZ91H341 [REDACTED]	9/6/2005	27117	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902004	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55784=7706191647@7039 C/S VEHICLE GAUGES, LIGHTS, RADIO, DAHS CUTS OFF AT TIMES- W ORKS FOR 30 MINS AND CUTS OFF AGAIN- VERIFIED. INSP FOUND CO DE CEM E000- FAULT TRACED TO INTERNAL FAULT IN CEM- REPLACED CEM- CLEARED AND TESTED. VERIFIE DCORRECTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 84977A/37958027	YV1CM59H24 [REDACTED]	10/5/2006	64878	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902004	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55784=6786405858@32487 CUSTOMER STATES WAS DRIVING DOWN HWY, ALL DASH GUAGES STARTE D CRASHING AND BOUNCING BACK. VERIFIED CONCERN FOUND INTERNA L FAULT IN CEM. CEM1D08,BCM0094,SRS00D5,ECM928C,ECM530B,ECM4 050. PER VOLVO PERFORMED 3 WAY SPLIT BETWEEN CUSTOMER, VCNA, AND DEALER. PER KEN KNORTZ				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7140 / 86997A/38463001	YV1CY592851 [REDACTED]	12/22/2006	34048	7140/*****TERMINATED VOLVO at GWINNETT PLACE
MakeModelYear	RepairLocation			
VOVLOXC902005	3373 SATELLITE BOULEVARD,DULUTH,GA 30026			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-475-9330	37349	Harness engine comp/dashboard repair	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis in/atio	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35029=2393981526@11482 CUSTOMER STATES THE ANTI SKID MESSAGE CAME ON IN THE DASH. V ERIFIED. HAD MULTIPLE DTCS AND FOUND CORRODED HARNESS AND CE M. REMVOED FRONT COWL, BUMPER, LOWER DASH PANEL, REPLACED CE M AND DOWNLOADED SOFTWARE, REMOVED AIR BOX, ABS PUMP, COOLAN T RES.PS RES AND REPLACED ENGINE COMPARTMENT HARNESS AND CLE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7142 / 50147A/34809684	YV1CY592751 [REDACTED]	3/23/2005	300	7142/*****TERMINATED COLUMBUS MOTOR COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902005	901 VETERANS PARKWAY,COLUMBUS,GA 31901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#575 =7063273636@302 CUSTOMER STATES THAT THE INSTRUMENT CLUSTER GOES BLANK/ SHOW S ERROR MESSAGES. REPLACED CEM AND RELOADED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7142 / 53431A/35644075	YV1CZ91H141 [REDACTED]	8/15/2005	15475	7142/*****TERMINATED COLUMBUS MOTOR COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902004	901 VETERANS PARKWAY,COLUMBUS,GA 31901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	81001	Water test before and after sealing	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#575 =7063271190@302 CUSTOMER STATES THAT THE CAR WILL NOT START/ ALL ELECTRONICS INOP IN CAR. CHECKED AND FOUND WATER LEAKED THROUGH COWL INTO CEM. REPLACED CEM / REPROGRAMMED / TESTED FOR WATER LEAKAGE AND R EPAIRED COWL.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 55079A/34386585	YV1CZ592151 [REDACTED]	12/22/2004	493	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45578=7047982532@28597 CUSTOMER STATES WIPERS ARE NOT WORKI NG INTERMITTINTERNAL PROBLEM INSIDE CEM CHECKED FOR CODES W ITH VADIS FOUND CEM-8F2C WIPER SIGNAL TOO HIGH TRACED WIRING FOUND INTERMITTENLY ON SIGNAL FROM CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 56458A/34541211	YV1CM91H53 [REDACTED]	1/28/2005	22857	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45578=4043535543@53640 CUSTOMER STATES MULTIPLE BULB FAILUR E LIGHT IS ON. LEFTFOUND DTC GEM-8F18. CHECKED BULBS. GOOD. CHECKED WIRING FOR SHORT TO GROUND. GOOD. CHECKED CONNECTORS AT BULB AND GEM. REPLACED GEM AND DOWNLOADED SOFTWARE. PROB LEM RESOLVED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 56565B/34746733	YV1CM911451 [REDACTED]	1/31/2005	2	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
1 Manager states: brake lamps are staying on w/engine offAFTER ICE STORM BRAKE LAMPS STAYING ON. FOUND DTC GEM-8D02. DISCONNECT BATTERY AND CHARGE OVERNIGHT. AFTER RECONNECTING SUM MARY: DRIED VEHICLE, SEALED SLEEVE UNDER COWLING, REPLACED A ND RELOADED GEM. PLEASE NOTE WHILE FAULT TRACING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 56697A/34672060	YV1CN592651 [REDACTED]	2/3/2005	45	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14318=6783650600@51140 Manager notes brake lamps are stayin g onFOUND WATER TO BE LEAKING IN THROUGH THE CEM UNIT WHICH ALL THE WATER LEAKED INTO THE FLOOR BOARD HAD TO REMOVE DRIV ERS SEAT AND CARPET IN ORDER TO REMOVE THE WATER FROM THE FL OOR BOARD, HAD TO REMOVE THE WIPERS AND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 62943A/35463704	YV1CY592351 [REDACTED]	7/7/2005	6919	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45578=7706230582@53640 CUST STATES THE CAR DIED WHILE DRIVI NG.FOUND BLOWN FUSE 11/B9. REPLACED FUSE, VEHICLE RAN. FOUND DTC'S. ECM-291D, 440B, 5000. FAULT TRACED PER VADIS. FOUND REPLACED CEM AND DOWNLOADED SOFTWARE FOR IT. REFILLED FUEL T ANK AND TEST DROVE. FUSE DID NOT BLOW. TEST DROVE AND USED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 63289A/35493919	YV1CZ59H241 [REDACTED]	7/16/2005	29027	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	2A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
ODOUR	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45578=7706049755@7067 CUST STATES THAT CAR SMELT BAD, HEARD A THUD, A/C INTERMITTACONNECT TO VADIS PULLED CODES CEM1D08 AND SRS00D5 FAULT TRACED NETWORK ALL WIREING OK AT THIS TIM E.CHECK FOUND REMOVE AND REPLACED CEM AND DOWNLOAD SOFTWARE, REMOVE CARPET ON LEFT FRONT TO DRY OUT,REINSTALL AND ROADTES T				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 66767A/35908976	YV1CZ59H441 [REDACTED]	10/6/2005	35450	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45578=6787787133@7067 CUSTOMER STATES TUE EVENING WHEN DRIV ING ALL OF THE GAUGESCONNECT TO VIDA PULLED CODES CEM-1D01 A ND CEM-1D07 CHECK POWER TO CEM OK,CHECK SIGNALS TO AND FROM DIM,CONNECT REPLACED CEM AND DOWNLOAD SOFTWARE,VERIFIED REPA IR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 68714A/36161133	YV1CZ911351 [REDACTED]	11/23/2005	16039	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45578=7705955890@53640 CUSTOMER STATES ALL OF THE INSTRUMENT CLUSTER GAUGES ARE FOUND DTC'S. UEM-E001, CEM-1A56, 1A5C, DIM-E001, SRS-OOD5, 00E5, ICM-E001, PSM-E001, CCM-0062, 0060, 0061, 0064, REPLACED CEM. RELOADED SOFTWARE FOR CEM. CHECKED ALL CEM RELATED FUNCTIONS. FOUND WINDSHIELD WASHER PUMP NOT WORKING.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 69172A/36205839	YV1CY592651 [REDACTED]	12/6/2005	7787	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45578=4044410449@50525 CUSTOMER STATES REAR BRAKE LIGHTS ARE NOT TURNING OFF WHEN SAS-0016, SAS-0018, REM-6A01, CEM-8D02, CEM-1A05, CEM-1A09, CEM-DF03, CEM-DD21, CEM-DF13, CEM-1A5E, CEM-1A06, BCM-0115, PULLED CODES W/VIDA, FAULT TRACED EXTENSIVELY, CONTACTED HOTLINE 12/6. ADVISED TO REPLACE CEM AND WATERPROOF UPPER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 83338A/38129445	YV1CZ852351 [REDACTED]	11/15/2006	29562	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78717=7707545821@18744 DRIVER REPORTS THE ABS AND BRAKE LIGHT STAY ONTECH FOUND MULTIPLE CODES...TCM P179900, DEM U0129 00, UEM 0080, BCM U000100-C11078-C004064, CEM DF13-1A5F-8D02 , CALLED TECH HOTLINE AND FOUND THAT CEM WAS FAULTY AND NEED ED REPLACED. TECH REPLACED CEM AND DOWNLOADED SOFTWARE. WORK ING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 / 84674A/38284027	YV1CZ91H741 [REDACTED]	12/19/2006	37975	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E ngine de	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60695=6787627992@16417 CUST STATES CHECK VEHICLE TURN KEY O N DASH LIGHTS COME ONFOUND INTERNAL FAULT CEM HAS MULTPLY DT C'S CEM 1D07 PARTS WARRANTY 84407 12/13/06 REPLACE CEM / REL OAD AND SW FOR IGINITION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 /103511B/40095503	YV1CY59H041 [REDACTED]	2/18/2008	23135	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
# 23135 INTERNAL FAULT IN CEM CAR HAD NO LIGHTS AND NO ACTIVE INTERIOR WHEN CAR WAS BROUGHT IN. CHECKED CODES AND FOUND CEM-E001, CEM-1A51, CEM-1A52, CEM-1A53, CEM-1A54, CEM-1A55, CEM-1A5C, CEM-1A66, CEM-6A01, CEM-6A02, ECM-4050, ECM-928C. FAULT TRACED CAN NETWORK AT REM, UEM, ICM, CCM, SWM, FOUND N				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7143 /104218A/40173499	YV1CY592951 [REDACTED]	3/7/2008	56258	7143/NORTH POINT VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
678-365-0600	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
# 56269 WATER SEEPAGE INTO CEM COVER, CAUSING INTERNAL SHORT IN CEM ECM-900B, ECM-A12B, ECM-E000, SAS-0016, SAS-E000, CEM-DD01, CEM-DF13, CEM-1A5F, CEM-DF16, CEM-E000, BCM-0100, BCM-0115, BCM-0148, BCM-0150, BCM-E000. FAULT TRACED TO SHORT IN CEM. REMOVED AND REPLACED CEM, RELOADED CEM, TEST DROVE 1				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/7143 /109540Y/40689901	YV1CY592951 [REDACTED]	8/7/2008	53222	7143/NORTH POINT VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
678-365-0600	37206	Control module / relay box passenger	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#100251=7706491560@53083, CUST STATES THAT WATER IS LEAKING ONTO LEFT FRONT FLOOR BOARD WHEN IT RAINS, WATER LEAKED INTO THE BODY HARNESS AT THE CEM DTC CEM 1A61, BCM E000, REPLACED AND RELOADED THE CEM AND INSTALLED NEW HARNESS COBE AT THE COWL PER TNN 37-35. STRAIGHT TIME CLAIMED AS PER TNN 37-35				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/7143 /133179A/42152128	YV1CY592X51 [REDACTED]	7/8/2010	50561	7143/NORTH POINT VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	1570 MANSOLL ROAD,ALPHARETTA,GA 30004			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
678-365-0600	37206	Control module / relay box passenger	LO	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Alternator and charge regulator Power su	31282455	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
# 50568 INTERNAL FAULT IN CEM, CODE 1A51 1A52 1A53 A154 1A55 1 A56 1A5A 1A5C 1A66 8F21 VEHICAL HAD NO DASH OPERATION AND NO CLIMATECONTROL OPERATION AT START UP CHECK FOR STORED COD ES,HAD NO COMMUNICATION WITH,SRS,DDM,PDM,PSM,CCM,DIM,REM,UEM ,AND ICM MODULES,REMOVED COWEL FOR INSPECTION OF WATER INGRE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7145 / 72866A/34768314	YV1CY592551 [REDACTED]	2/4/2005	27145	ACURA & VOLVO of ATHENS
MakeModelYear	RepairLocation			
VOVLOXC902005	2890 ATLANTA HIGHWAY,ATHENS,GA 30606			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46162=7065461033@20890 WATER IN CEM, PER BERT BYERLY, PULLED CARPET AND INSPECTED F OR WATER, FOUND ANTI-SKID MESSAGE ON, REMOVED CARPET DRIED F IREWALL,REPLACED ECM, CHECKEDENCLOSURE INSIDE WIPER COWL, SEALED EVERYTHING THAT NEEDED, RELOADED SOFTWARE PER BERT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7145 / 94860A/39390760	YV1CZ91H141 [REDACTED]	8/7/2007	42019	7145/ACURA & VOLVO of ATHENS
MakeModelYear	RepairLocation			
VOVLOXC902004	2890 ATLANTA HIGHWAY,ATHENS,GA 30606			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		HE
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#75254=7063531250@20890 GAUGES, RADIO, AIR & ALL ELECTRICAL SYSTEM WILL SHUT OFF, CHECKED & ERASED CODES, FOUND SEVERAL CODES FOR CEM. COMM. FAILURE, REPLACED CEM & RELOADED AS NEEDED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7146 / 38835A/34595980	YV1CY592951 [REDACTED]	1/31/2005	5	7146/*****TERMINATEDVOLVO OF SOUTH ATLANTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7144),1345 SOUTHLAKE PARKWAY,MORROW,GA 30260			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
707-968-3610	37206	Control module / relay box passenger	50	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44454=6786104848@17199 CUST STATES BRAKE LIGHT STAYING ON AFTER CAR TURNED OFF STC LIGHT ON, WATER FROM COWL GOING INTO CEM AND HARNESS R&R COWL, REPLACED CEM AND DOWNLOAD, WRAPPED WIRING HARNESS IN TAPE, SEALED BOX AT CABLE HARNESS TO RIGHT SIDE OF CAR. R&R CARPETS TO DRY. REPLACED STOP LIGHT SWITCH, MODIFY DRAIN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7146 / 38888A/34748078	YV1CN592151 [REDACTED]	2/2/2005	107	7146/*****TERMINATEDVOLVO OF SOUTH ATLANTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7144),1345 SOUTHLAKE PARKWAY,MORROW,GA 30260			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
707-968-3610	37206	Control module / relay box passenger	50	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
FIRST, BRAKE LIGHTS WERE ON AND ANTI SKID MESSAGE ON. BRAKE LIGHTS WENT OUT BUT CEL IS ON AND ANIT SKID LIGHT ANDWATER O N COWL GOT INTO WIRING AND CEM REPLACED CEM, RESEALED CEM SU RROUNDING AREA AND TAPED WIRE HARNESS. REMOVED DRIVERS SEAT TO BE ABLE TO REMOVE CARPET AND DRY FLOOR PAN. REINSTALLED C ARPED, REMOVED A PILLAR TO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7146 / 38999A/34748080	YV1CZ592X51 [REDACTED]	2/7/2005	182	7146/*****TERMINATEDVOLVO OF SOUTH ATLANTA
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7144),1345 SOUTHLAKE PARKWAY,MORROW,GA 30260			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
707-968-3610	37206	Control module / relay box passenger	50	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
BRAKE LIGHT S WILL STAY ON WITH FOOT OFF BRAKE PEDAL PERFOR MED MOD. OF WIRING HARNESS FOR WATER LEAK.REPLACED CEM & REL OADED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7146 / 61550A/39207570	YV4CY592661 [REDACTED]	6/26/2007	24167	7146/*****TERMINATEDVOLVO OF SOUTH ATLANTA
MakeModelYear	RepairLocation			
VOVLOXC902006	(f7144),1345 SOUTHLAKE PARKWAY,MORROW,GA 30260			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
707-968-3610	37349	Harness engine comp/dashboard repair	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44454=4048129162@49542 CUST STATES ELEC SYSTEM FAILURE AND BRAKE LIGHT FAILURE CAME UP, THEN STOP SAFELY MESSAGE, CAR LOST POWER, NOW NOTHING ON DASH WORKS, FAULT TRACE PER TNN 37-35 WATER LEAKING THRU HARNESS REPLACE CEM AND WIRING HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7162 / 62209A/39863673	YV1CZ91H441 [REDACTED]	12/10/2007	75546	7162/VOLVO OF GREENVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	2668 LAURENS ROAD, GREENVILLE, SC 29607			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL ELECTRICAL EQUIPMENT SHUTS DOWN AT RANDO M. CLUSTER LIGHTS, POWER STEERING, POWER BRAKES LOSECONNECTE D VIDA. CEM 1A66, ECM 530B, 928C, BCM 0094, SRS 00D5 FAILED CENTRAL ELECTRONIC MODULE. REMOVED/REPLACED CEM. RELOADED SO FTWARE. CLEARED CODES AND RETESTED. NO FURTHER PROBLEMS FOUN D AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7162 / 63135A/40030403	YV1CZ91145 [REDACTED]	1/23/2008	42515	7162/VOLVO OF GREENVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	2668 LAURENS ROAD, GREENVILLE, SC 29607			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES CAR LOST POWER STEERING, DASH LIGHT STATES BRAKE FAILURE, CAR HAVING TROUBLE RESTARTINGHAD TO REMOVE AND REPLA CE THE MAIN ENGINE WIRING HARNESS DUE TO WATER SHORTING OUT CEM.PERFORMMED UPGRADE TO COWL AREA PER BULLETIN 37-35 CAR R UNNING NORMAL AFTER REPAIRS PERFORMMED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7162 / 73718A/41347299	YV1CY59H14 [REDACTED]	6/22/2009	69185	7162/VOLVO OF GREENVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	2668 LAURENS ROAD, GREENVILLE, SC 29607			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES THAT DASH LIGHTS ARE GOING OUT AND CAR WILL FELL LIKE IT DOWNSHIFTS WHEN DRIVING AT HIGHWAY SPEEDSECM130A IN TERNAL FAULTS IN CEM REMOVED AND REPLACED CEM AND RELOADED S OFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7164 /211965X/34390837	YV1CY59H64 [REDACTED]	12/8/2004	9722	7164/JACKSON AUTOMOTIVE
MakeModelYear	RepairLocation			
VOVLOXC902004	4781 RIVERSIDE DRIVE, MACON,, GA 31210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
912-447-4858	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22007=4784758662@26602 CK INT. WIPER FUNCTION INOP. DEFECTIVE.CONNECT VADIS, CK FOR CODES-NONE.READ VALUES IN SYS-ALL CK OK.REPLACE UEM IN ATMPT TO REPAIR.REPLACE RAIN SENSOR & CEM. CALL TECHLINE ALEX ADVS TO CALL BURT.R&R WIPER MTR CK BACK TO SENSR WIRING.NEC.TO R& R DASH.WIRE IN DASH LFT TO HEADLINER HARNESS BROKE. REPAIRED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7164 /222609A/35959972	YV1CM59H74 [REDACTED]	10/10/2005	29111	7164/JACKSON AUTOMOTIVE
MakeModelYear	RepairLocation			
VOVLOXC902004	4781 RIVERSIDE DRIVE,MACON,,GA 31210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
912-447-4858	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22007=4787454548@26602 CK ENGINE LIGHT ON,DASH LIGHTS OUT,LOCKS AND RADIO INOP, GAUGES INOP, INT DOOR LIGHTS AND OVERHEAD LIGHTS STAY ON-ALL SYMPTOMS OCCURED AFTER VEHICLE STARTED JERKING AND BUCKING ON ACCEL THE DAY BEFORE.DEFECTIVE.FAULT TRACE CEM3F03 REPLACED FAULTY CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7164 /242009A/39419912	YV1CZ91H641 [REDACTED]	8/15/2007	51359	7164/JACKSON AUTOMOTIVE
MakeModelYear	RepairLocation			
VOVLOXC902004	4781 RIVERSIDE DRIVE,MACON,,GA 31210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
912-447-4858	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22007=4784059454@26602 CUSTOMER STATES ALLGAUGES WILL GO INOP,GPS,INFO CENTER,AC ETC GOES INOP AND WIPERS WILL NOT SHUT OFF FOUND FAULTY CENTRAL ELECTRONIC MODULE REPLACED CEM AND PERFORMED DOWNLOAD TEST DROVE GOOD GOODWILL DUE PREVIOUS COMPLAINT SEE RO 241085 #22007=4784059454@26602 CUSTOMER STATES ALL GAUGES WILL GO INOP, GPS, INFO CENTER, AC, ETC GOES INOP & WIPERS WILL NOT SHUT OFF, FOUND FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7164 /244628A/39808861	YV1CZ852451 [REDACTED]	11/12/2007	33001	7164/JACKSON AUTOMOTIVE
MakeModelYear	RepairLocation			
VOVLOXC902005	4781 RIVERSIDE DRIVE,MACON,,GA 31210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
912-447-4858	37219	Fusebox, cover	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22007=4047835959@26602 CUSTOMER STATES VEH SHUTS OFF WHILE DRIVING, WOULDNT RESTART TIL 15 MIN OR MORE & SEVERAL ATTEMPTS REM NEEDED UPDATE & CEM FAULTY PERFORMED UPDATE, REPLACED CEM PER TNN 37-35 & PER VOLVO TECHLINE CONVERSATION, TEST BATT CHARGE & CONNECTIONS, OK #22007=4047835959@26602 CUSTOMER STATES VEH SHUTS OFF WHILE DRIVING, WOULDNT RESTART TIL 15 MIN OR MORE & SEVERAL ATTEMPTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7184 /358993A/33833431	YV1CZ59H541 [REDACTED]	8/30/2004	7599	7184/RICK HENDRICK IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902004	1518 SAVANNAH HIGHWAY,CHARLESTON,SC 29407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#311=8433326545@048 CUST STATES PARKING LIGHTS WILL NOT GO OFF FUALT IN ELECTRIC MODULE REPLACED MODULE AND PROGRAMMED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7184 /389578A/36326223	YV4CY592861 [REDACTED]	12/7/2005	49	7184/RICK HENDRICK IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902006	1518 SAVANNAH HIGHWAY,CHARLESTON,SC 29407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15528=8434026525@52782 CUST STATES LIGHT AND POWER SERVICE LIGHT ON WATER FOUND IN CEM REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7184 /421242A/38641293	YV1CZ59H341 [REDACTED]	2/23/2007	51494	7184/RICK HENDRICK IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902004	1518 SAVANNAH HIGHWAY,CHARLESTON,SC 29407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#76151=8034739250@15368 C/S CHECK ENGINE LIGHT IS ON NO LIGHTS IN DASH / CAR IN FAIL SAFE INTERNAL FAULT ON ECM TEST DROVE CAR 97 MILES AFTER INSTALLATION AND PROBLEM DID NOT RE OCCURE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7184 /446328B/40047116	YV1CZ911951 [REDACTED]	1/18/2008	24506	7184/RICK HENDRICK IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	1518 SAVANNAH HIGHWAY,CHARLESTON,SC 29407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	TB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Temperature control A/C does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36118=8433759047@64890 WHILE TECH WAS COMPLETING TNN #37-35, FOUND CEM WAS WET REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7184 /463960A/40682668	YV1CZ911251 [REDACTED]	8/25/2008	64613	7184/RICK HENDRICK IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	1518 SAVANNAH HIGHWAY,CHARLESTON,SC 29407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36118=8436702668@64890 CUST STATES RIGHT HEALDIGHT BULB NOT WORKING REPLACED CENTRAL ELECTRONIC MODULE PER TNN#37-35 #36118=8436702668@64890 CUST STATES RF HEADLIGHT NOT WORKING REPLACED FAULTY CEM #36118=8436702668@64890 CUST STATES RIGHT HEADLIGHT NOT WORKING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7184 /491977A/41421035	YV1CZ91H441 [REDACTED]	7/31/2009	89724	7184/RICK HENDRICK IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902004	1518 SAVANNAH HIGHWAY,CHARLESTON,SC 29407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#115234=8646168962@38672 CUSTOMER STATES VEHICLE WILL JERK WHILE DRIVING. FAILURE LIGHT COMES ON INTERNAL FAULT IN CEM REPLACED AND REPROGRAMMED CEM #115234=8646168962@38672 CUSTOMER STATES THE VEHICLE WILL JERK WHILE DRIVING. BRAKE FAILURE LIGHT IS ON. DASH LOOSES INFO INTERNAL FAULTS IN CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7185 / 45902A/35342895	YV1CY59HX4 [REDACTED]	6/13/2005	13362	7185/SAVANNAH INTL MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	8301 WHITE BLUFF RD,SAVANNAH,GA 31406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	1A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NOISE	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42421=2078072514@22232 CUST STATES THAT THEY WERE RIDING DOWN THE ROAD AND THERE WA S A LOUD POP AND ALL THE DASH LIGHTS CAME ON CEM 6C48,1D08 DDM 0024 ECM 928C 530B,4050 PDM 0024 REM 4A31 4A35 SRS 00D5-FAULT TRACED AND FOUND CEM UNTER SHUTTING DOWN REPLACED FAULTY CEM AND PERFORMED SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7185 /136170A/40355041	YV1CZ91H341 [REDACTED]	4/30/2008	54992	7185/SAVANNAH INTL MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	8301 WHITE BLUFF RD,SAVANNAH,GA 31406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	1C	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Administrative and Factory sche dated mai	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42421=9122337357@45145 CUST SAYS THAT THE CAR IS SHUTTING OFF&CHECK ENGINE LIGHT ON CLEAN THROTTLE&REST ADAPT,REPLACE CRACK TURBO HOSE,SHUT OFF AGAIN,CONT. TECHLINE,CEM 1A04,1A07,1A08,CK CONN@54-3 CONN&POWER@FUSE PANEL,REPLACED CEM,RELAYS&IGNITION SWITCH,DROVE 100M ECM 130A 261A-PERF. FUEL PRESS CK-REPLACED MASS METER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7185 /138177A/40619521	YV1CY59H14 [REDACTED]	8/7/2008	51324	7185/SAVANNAH INTL MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	8301 WHITE BLUFF RD,SAVANNAH,GA 31406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfu ction to	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES THAT THE CHECK ENGINE LIGHT & SRS LIGHTS ARE ON AND ALL THE ELECTRONICS ARE SHUTTING OFF. ECM 928C,CEM 1D08,SRS 00D5,REPLACED FAULY CEM AND RELAYS AND RELOADED SOFTWARE,KEY AND REMOTE PIN CODES WOULD NOT RELOAD PERFORMED RELOAD OF IGNITION KEY AND REPLACED REMOTE WITH NE W PIN CODES AND RELOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7185 /140426A/40904824	YV1CZ91H341 [REDACTED]	12/4/2008	59136	7185/SAVANNAH INTL MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	8301 WHITE BLUFF RD, SAVANNAH, GA 31406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES THAT WHEN DRIVING ALL GUAGES WENT TO ZERO. ALSO MULTIPLE WARNING LIGHTS CAME ON. CEM 1D08, ECM 928C, SRS 00D5, BCM 0094. REPLACED CEM AND ALL 17 CEM RELAYS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7185 /150802A/42154664	YV1CY59H24 [REDACTED]	7/5/2010	67451	7185/SAVANNAH INTL MTRS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	8301 WHITE BLUFF RD, SAVANNAH, GA 31406			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42421=3366814967@64906 CUST STATES CAR SHUT DOWN AND WOULD START UP BUT WOULD NOT ACCELERATE. CEL 1D08, ECM 928C, SRS 00D5. REPLACED FAULTY CEM AND RELOADED. NO FURTHER ISSUES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7186 /239893A/41534515	YV1CY59H44 [REDACTED]	9/8/2009	97525	7186/CAROLINA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	12 GATEWAY VILLAGE ROAD,BLUFFTON,SC 29910			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	1Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power At	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32289=8435221112@13532 CUST STATES THE DASH WILL GO BLANK & THE CAR LOST POWER FOUND CODES CEM-1A23,1A25,1C22,1D07,3F03,1A21,1A24,1C21,1D09 & 1D0C. FAULT TRACED & FOUND FAULTY CEM & RELAYS REPLACED CEM, RELAYS & DID CEM DOWNLOAD 20 RELAYS WERE REPLACED PER FTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7186 /241882A/41898271	YV1CM592X5 [REDACTED]	2/25/2010	130011	7186/CAROLINA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	12 GATEWAY VILLAGE ROAD,BLUFFTON,SC 29910			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Horn Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#93080=8439870227@72257.CUST STATES THE HORN WONT STOP BLOW 130018 CEM-1A62, CEM-BOD04, CEM-8F04, CEM-8A21, BCM-0100, BCM-0094, BCM-0115, BCM-E003 WERE STORED. FAULT TRACED PER VIDA AND FOUND CORROSION ON CEM CONNECTOR AND PINS. REPLACED FAULTY CEM AND UPGRADED COVER FOR WATERPROOFING CEM. CLEANED CONNECTORS AND COMPLETED CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7186 /249232A/34885910	YV1CZ91H331 [REDACTED]	3/25/2005	47128	7186/CAROLINA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	12 GATEWAY VILLAGE ROAD,BLUFFTON,SC 29910			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60266=8437574178@13532 CUSTOMER STATES LEFT FRONT WINDOW INOP, ANTI SKID LIGHT ON, REAR WIPER INOP, AND INTERIOR FEATURES WILL NOT CUT OFF AT TIMES-CEM1A64,1A05,1A09,1A06-FAULTY CEM AND RELAYS REPLACED CEM AND NEC. RELAYS--DOWNLOAD NEC. SOFTWARE NEC TO REPLACE ALL RELAY'S PER BERT B.--RELAY'S FAULTY PER FAULT CODES--PN#9441161, PARTS QUANTITY IS CORRECT THERE IS 14 RELAYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7203 /113236A/34816324	YV1CN59HX4 [REDACTED]	3/14/2005	24509	7203/O'STEEN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2525 PHILLIP HIGHWAY,JACKSONVILLE, 32207			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57879=9042854517@46758 VEH STARTS JERKING LIKE DRV STEPPING ON BRK WHILE DRVNG TEST DROVE FOR 30 MILES BEFORE CLD DUPLI CNCERN VAVDIS FAULT TRACE INTERMITTENT CEM 1D08 SRS 00D5 ECM 4050 CHK CONNECTION AT ECM AND CEM CHK CONNECT AT DASH MODULES FND OPEN AT CEM RPLC DOWNLOAD RETEST OK OPENED TECH CASE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7203 /142611B/38570826	YV4CY592161 [REDACTED]	1/23/2007	11573	7203/O'STEEN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2525 PHILLIP HIGHWAY,JACKSONVILLE, 32207			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63466=8433845512@7109 BRAKE LIGHTS AND TAILLIGHTS STAY ON FAULT IN CEM HOOKED UP VEDIA CODE BCM 0150 REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7203 /149071A/39491525	YV1CZ91H141 [REDACTED]	9/5/2007	73441	7203/O'STEEN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2525 PHILLIP HIGHWAY,JACKSONVILLE, 32207			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	F1	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Unusual noise At engine shut off	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63466=9047644617@7109 CLICKING NOISE FROM INSTRUMENT CLUTER WHILE DRIVING FAULT TRACE TO CEM GOODWILL PARTS ONLY PER VOLVO REP REPLACE CEM DOWNLOAD SOFTWARE #63466=9047644617@7109 CLICKING NOISE WHILE DRIVING AND AND ALL DASH LIGHTS CAME ON FAULT IN CEM REPLACE CEM DOWNLOA D SOFTWARE GOODWILL PER TERRY KONASH PART ONLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7203 /165013A/41265767	YV1CY592051 [REDACTED]	5/20/2009	33830	7203/O'STEEN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2525 PHILLIP HIGHWAY,JACKSONVILLE, 32207			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#56133=9046864100@11945 HEADLIGHTS INOPERATIVE WATER INGRESS INTO CEM CHECK CEM HOOKED UP VEDIA CODES CEM 8A20 8A21 R&R COWL AND WIPERS ASSEMBLE CLEAN ALL CONNECTORS REPLACE CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7203 /165022A/41265768	YV4CY592361 [REDACTED]	5/20/2009	43636	7203/O'STEEN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2525 PHILLIP HIGHWAY,JACKSONVILLE, 32207			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#56133=9042062149@11945 ANTI LOCK MESSAGE ON HOOKED UP VEDIA CODE BCM 0100 0115 01 48 0150 E000 CEM DD00 DD01 DF16 E000 TCM E000 FAULT TRACE REMOVE COWL FOUND WATER INGRESS IN CEM NEC TO REPLACE CEM DOWNLOAD SOFTWARE CLEAN ALL CONNECTORS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7213 /187330A/32776779	YV1CZ59H131 [REDACTED]	1/19/2004	8858	7213/*****TERMINATED BORTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	2201 NORTH FEDERAL HIGHWAY,DELRAY,FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36488	Relay electronic module (REM) rear	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#233=5613570074@261-BRAKE LITES WONT SHUT OFF AND THE CAR IS SHUT OFF YOU CAN SLIGHTLY HEAR A MOTOR RUNNINGIN TERNAL FAILURE OF REM RELAY,CEM FOR BRAKE LIGHTS AND VACCUM VALVE FOR BRAKE VACCUM PUMP. REPLACED REM RELAY,CEM AND VACC UM VALVE FOR BRAKE VACCUM PUMP.REPROGRAMMED KEYS.CHECKED OPE RATION.OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7214 / 87984B/35129025	YV1CZ59205 [REDACTED]	5/5/2005	7826	7214/VOLVO VILLAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902005	13525 US 19 SOUTH,CLEARWATER,FL 33764			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
727-530-0602	37206	Control module / relay box passenger	5E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LEAKAGE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6830=7278666076@38760 INTERMITTANTLY BRK LIGHTS STAY ON, INTERMITTANTLY CAR WON'TS TART, NO CRANK CONNECT VADIS, BCM0094,0115,0150.CEM0061,00 62,E001,1A05,1A09,1A52,1A53,6C49,8D02,8F1D,DD00.DD01.DD10,DD 20,DD21,DD22,DF13,DDME001,ECM440B,PDME001 FOUND MOISTURE IN CEM, RESEAL CEM CASE, AND REPL CEM & DOWN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7214 / 93512A/36433930	YV1CY59H74 [REDACTED]	1/16/2006	43956	7214/VOLVO VILLAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902004	13525 US 19 SOUTH,CLEARWATER,FL 33764			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
727-530-0602	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13222=8136214545@26762 CUSTOMER SAYS DASH GOES BLANK AFTER CAR IS STARTED, NO DIM, NO MILEAGE. TECH FOUND DEFECTIVE CEM. REPLACED CEM, RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7214 / 95991A/37232738	YV1CY592951 [REDACTED]	5/9/2006	15286	7214/VOLVO VILLAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902005	13525 US 19 SOUTH,CLEARWATER,FL 33764			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
727-530-0602	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13222=8139204611@38760 CUSTOMER SAYS CHECK ENGINE LIGHT AND SEVERAL MESSAGES ARE ON . TECH CHECKED WITH VIDA, FOUND OVER 40 CODES IN SYSTEM. FOU ND WATER INTRUSION IN CEM. REPLACED CEM AND HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7214 /101934B/38692766	YV1CY59H34 [REDACTED]	3/1/2007	64184	7214/VOLVO VILLAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902004	13525 US 19 SOUTH,CLEARWATER,FL 33764			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
727-530-0602	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22111=8135039041@42025 L/HL BULB OUT.FAULT TRACE SYSTEM.FOUND CEM NOT ACTIVATING RE LAY.SOCKET SHORTED OUT BALLEST & CEM.REPLACE CEM, BALLAST, S OCKET & BI-XENON BULB.VOLVO GOODWILL REPAIR. 50% PARTS. VOLV O VILLAGE LABOR. OWNER 50% PARTS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7214 /108706A/40091384	YV1CY59H54 [REDACTED]	2/14/2008	53776	7214/VOLVO VILLAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902004	13525 US 19 SOUTH,CLEARWATER,FL 33764			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
727-530-0602	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22111=9413551985@26762 LIGHTS FLICKERED CAR DIED, DISCONNECTED BATTERY CABLE, TOWED IN, COULDN'T GET ANY READOUT OF CEM OR ANY CONTROL UNIT, CK NETWORK RESISTANCE, SHOWED EVERYTHING ON CAN BUS OK FOR END RESISTANCE. CKED AT REM, SWM & CEM WIRING OK, REPL CEM AND EVERYTHING BACK & FUNCTIONING.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7214 /112870A/40828772	YV1CY59H44 [REDACTED]	10/20/2008	33093	7214/VOLVO VILLAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902004	13525 US 19 SOUTH,CLEARWATER,FL 33764			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
727-530-0602	37224	Central electrical unit engine/gearbox	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13222=7273430859@37179 LOUD BANG, LOSS OF POWER, ALL INTERIOR LIGHTS WENT OUT,A/C Q UIT, WINDOWS QUIT. CONNECT VIDA, FAULT TRACE SYSTEM, FOUND CEM FAILURE AFTER MANUAL FAULT TRACE HEAT/COLD FAILURE REPL CEM GOODWILL REPAIR PARTS ONLY *****				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7214 /121375A/42034424	YV4CN592061 [REDACTED]	5/24/2010	67245	7214/VOLVO VILLAGE INC
MakeModelYear	RepairLocation			
VOVLOXC902006	13525 US 19 SOUTH,CLEARWATER,FL 33764			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
727-530-0602	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#120969=7278983808@34906 VEHICLE NOT STAYING RUNNING, CHECKECKED AND FOUND THE FUEL PUMP TO BE INOP AND REPLACED THE PUMP, AFTER TEST DRIVING THE VEHICLE BEGAN TO STALL AND NOT START, WE CHECKED DTCS AND LOCATED AN INTERNALLY BAD CEM MODULE, REPLACED PER EMMIS IONS WARRANTY AND THE VEHICLE IS RUNNING NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 / 83606A/35193596	YV1CZ852651 [REDACTED]	5/12/2005	57216	MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58644=5612434600@9017-GAUGE CLUSTER INOP A/C AND RADIO INOP CKED F CODES BCM-U012600 ECM-P062800 SAS C009887 TCM P074400 CCM 0062-1D08-E010-E003 FL TRACED CKED CONNEC AT CEM AS PER TECHLINE FAULTY CEM DUE TO WATER INTRUSTION FR COVER UNDER COWL PANEL REPL CEM DOWNLOADED SOFTWARE RESEALED COVER UNDER COWL W SEALER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 / 99714A/37258673	YV1CY59H34 [REDACTED]	6/19/2006	25357	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#77830=5616415892@78053-THE CAR ALMOST STALLS THEN COMES BACK WHILE DRIVING FAULTY CEM REPL CEM DOWNLOAD SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /100075C/37735720	YV1CN592851 [REDACTED]	6/30/2006	31756	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78261=5618332849@39144-AIRBAG MESS ON, WINDOWS INOP LOCKS DONT WORK DASH GAUGES INOP CKED FOR CODES CCM-0064-0061-0062-0063-0060-DD33-E001-DDM-0022 PSM-002B-E001 FOUND WATER IN CEM REPL CEM REPL HARNESS DOWNLOAD SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /100933A/37437332	YV1CN59HX41 [REDACTED]	7/25/2006	35148	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78261=5617565341@18629-VEHIC STILL DROVE WHILE DASHBOARD WAS OFF CEM UEM0039, SRS00D5, ECM928C FAULT TRACED FOUND DEFECTIVE CEM INT. NOT COMMUNICATING W DIM AND OTHER MODULES REPLACED CEM AND RELOADED SW TEST DROVE(OK)\				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /105223A/38168764	YV1CZ91H541 [REDACTED]	11/27/2006	31753	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental P	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78261=5617382440@461-THE SRS LITE IS ON CXAR LOST ALL PWR WHILE DRIVING DASH GOES OUT CKED F CODES CEM 6C48-1D08 BCM-0094 SRS 00D5 ECM-928C FL TRACED REPL CEM DOWNLOAD SW RELOAD AFTER RELOAD 1 IGNI KEY INOP MESS F START PREVENT SPOKE W FTS RELOADED CEM SW 2ND TIME STILL INOP AS PER FTS INSTALL IGNI KEY APP SW ERASED ALL KEYS REPROGRAMED KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /115385A/39587247	YV1CY59H04 [REDACTED]	9/18/2007	47363	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental P	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1376=5619956766@1391 STATES SRS AIRBAG MESSAGE IS ON-CHECK FOR CODES, FAULT TRACECEM-1D08,ECM-928C. NECC TO REPLACE CEM AND FRONT ENGINE COMPARTMENT WIRING HARNESS. FOUND CORROSION ON CEM AND CONNECTORS. WATER INTRUSION. NECC TO PERFORM SOFTWARE DOWNLOADS AND REPROGRAM KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /119173A/40022944	YV4CM592461 [REDACTED]	1/28/2008	31656	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1557=5618691927@1570 STATES ALL DASH LIGHTS DIED OUT CHECK FOR CODES, FAULT TRACE CEM-E001,1A51,1A52,1A55,1A56, ETC.. NECC TO REPLACE FAULTY CEM AND DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /126464L/40938636	YV4CZ592961 [REDACTED]	11/4/2008	49006	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37349	Harness engine comp/dashboard repair	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1376=5615884782@1379-STATES WATER LEAK ON L. SIDE FLOORBOAR D. REPAIRED PER TECH NOTE 37-35. SHEET ATTACHED. CALLS FOR STRAIGHT TIME. REPLACED ENGINE BAY HARNESS AND CEM. PERFORMED SOFTWARE RELOAD.WATER LEAKED THROUGH PLENUM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /132284A/41378463	YV1CN59H14 [REDACTED]	7/8/2009	71322	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1395=5617153255@1575-STATES DASH LIGHTS FLASHED VEHICLE THEN STALLED. DTCE CEM 1D08. INTERNAL FAULT. CHECKED CAN COMMUNICATION AND ALL CAN IS OK. FOUND CE M INTERMITTENTLY LOSING COMMUNICATION. REPLACED CEM AND 2 RELAYS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7216 /140038A/42067196	YV4CY592661 [REDACTED]	5/26/2010	56346	7216/MAROONE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2201 N. FEDERAL HIGHWAY, DELRAY BEACH, FL 33483			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-243-4600	37349	Harness engine comp/dashboard repair	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U neuro wh	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#1601=5612392055@1327-STATES VEHICLE WILL NOT START 56350 1500 FAULT TRACED MULTIPLE CODES IN THE CEM, BCM, AND THE ECM AND FOUND WATER HAD LEAKED INTO THE CEM FROM THE COVER UNDER THE WINDSHIELD COWL PANEL. AS PER TECH NOTE 37-35 , I REPLACED THE ENGINE BAY CABLE HARNESS AND THE CEM AND RE LOADED THE SOFTWARE IN THE CEM. ROAD TESTED THE VEHICLE AND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7217 / 76657A/42129347	YV1CZ91H741 [REDACTED]	7/7/2010	59458	7217/OCALA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4150 NORTH HIGHWAY 41,OCALA,FL 34479			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
352-629-7299	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8292=7709527045@13723 C/S: VEH. LOSS ALL POWER, BRAKER FAILURE LIGHT IS ON & SRS L LIGHT CAME ON, TURN CAR OFF TO RESTART FAULT: INTERNAL TECH: HAD CODES 1D08, REPLACED CEM, RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 / 7270A/35099305	YV1CY592251 [REDACTED]	4/15/2005	1549	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14845=9545610184@48084 C/S CAR WOULD NOT ACCELERATE-STALLED-WILL NOT RESTART-MESS STATES LOW BAT PWR SAVE MODE-CONNECT VADIS-CEM 1A04,1A07,1A0 8,1C06,1C08,ECM 440B,2900-FLT TRACE FND FAULTY CEM-TECHLINE RECMD REPL CEM-DWNLD SOFTWARE-CRANKS,WONT START-PRESS TST FU L SYSNO PRESS-CK FUEL LVL CLSTR SHWS 1/2 EMPTY-REPL SNDR,L/S				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 / 9450A/35434988	YV1CZ852051 [REDACTED]	6/27/2005	3	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64782=9549421600@48084 C/S REAR BRAKE LIGHTS STAYING ON PERF VIDA HOOK UP-NO CODE STORED-FAULT TRACE-FND SHORT IN CEM-REPL CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 / 11508A/35878265	YV1CY59H24 [REDACTED]	9/26/2005	29759	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44637=9547579283@54602 C/S TOWED IN-LACK OF POWER ALL WARNING LIGHTS NOT VISIBLE PERF VIDA HOOK UP-DTC CEM 1D07/1D09-INTERNAL FAULT-LOW SIDE NETWORK SHUT DOWN BY CEM-REPL CEM-PERF CEM SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 / 13096B/36267431	YV1CN592751 [REDACTED]	12/3/2005	18188	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44637=9545667285@57612 C/S HAS NO REAR LIGHTS,NO HEADLIGHTS,NO BLINKERS-PERF VIDA HOOK UP-CEM9F20,2F02,2F05,8D02,SRS 0221, 0222, ERF FAULT TRA CE-CK WIRING PWR ALL FUSES CK COMPONENT FAILURES-FND CEM INTERNAL MALF-REPL CEM ON L/SIDE FLOOR-RESEALED COWL PER BULLETIN-PERF CEM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /105787A/37686140	YV4CY592X61 [REDACTED]	8/9/2006	8297	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64782=9547816988@61541 C/S ENG CRANKS BUT WON'T START-PERF VIDA HOOK UP-FAULT TRACE CK FUEL PRESSURE NO FUEL OUT OF RAIL-CK ALL FUSES PWR TO EVR Y FUSE-R/I 2ND ROW SEATS-CK PWR TO FUEL PUMP, TO &FRM PEM-FN D CEM CORROSION-PULL TNN 37-35-NEC TO REPL CEM AND ENG HARNE SS PER TNN DUE TO WATER INTRUSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /106395B/37787186	YV4CY592961 [REDACTED]	9/2/2006	13192	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	AE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Idling Uneven idle	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44637=9547532654@61541 C/S WENT TO START CAR, VEHICLE HARD START DASH LIGHTS LITE UP VEHICLE SHOOK LIKE A MANUAL VEHICLE PUTTING INTO GEAR SHU T OFF RESTART NO PROB-PERF VIDA HOOK UP-CEM 3F91-PERF TNN 37-35-REPL CEM-INTERNAL FAULT-NEC TO REPL HARNESS PER TNN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /106568C/37811152	YV1CY592051 [REDACTED]	9/11/2006	15666	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64782=9549738024@53650 C/S PASS AIRBAG OFF SERVICE URGENT-PERF VIDA HOOK UP SRS E00 1,E003-00E5-FAULT TRACE PERF TNN 37-35 METHOD 1 REPL CEM DUE TO WATER INTRUSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /107451A/37980460	YV4CN592261 [REDACTED]	10/16/2006	7020	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	LN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Weak or low electrical power	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44637=9542420166@61500 C/S BATTERY LOW WARNING WAS ON-NOW OFF-PERF BAT. TST-OK CK ALT -OK-PERF ICM UPGRADE-TST DROVE-LOW SYS VOLT LIGHT CA ME BACK ON-PERF VIDA HOOK-MONITOR CEM&ECM BAT VOLT SHOW OCCASIONAL DROP-VOLT W/VOLMTR REMND CONSTANT-R/I COWL UNDER W/SH LD-FND WATER INTRUSION-FLT TRACE-RPL CEM&WR HRNS-TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /107500C/38006414	YV1CZ85295 [REDACTED]	10/17/2006	31324	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64782=5612250045@53650 C/S SRS LAMP N - SERV URGENT AND PASS AIRBAG OFF-PERF VIDA HOOK UP-CCME001,DDME001,PSM E001,SRS E001,SRS E003,00EF,UEM E003,TCMPO 6000,CEM 1A5A,CEMDF05,FLT TRACE LOW SPEED CAN-FLT FND WIRING PERF TNN 37-35 DUE TO WATER INTRUSION ON CEM-PERF METHOD TO REPL WIRING HARNESS AND CEM-PERF CEM SOFTWARE DNWLD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /110322A/38628797	YV1CY592251 [REDACTED]	2/12/2007	44580	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	AL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges During	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44637=9547634509@61541 C/S 35-40 MPH HEARD CLICKING SOUND L/S FRONT CAR HAD NO POWER WHEN ACCELERATING AND HOLDING BACK-FND WATER INTRUSION NEC TO PERF TNN 37-35 -REPL CEM AND GROMMET FOR CEM WIRING HARNESS AND CEM COVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /114534A/39387421	YV1CZ91H141 [REDACTED]	8/10/2007	41763	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	GH	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Trip computer Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44637=9547530164@73520 AT TIMES WHILE DRIVING INSTRUMENT CLUSTER WILL GO BLACK AND WARNING LIGHTS WILL ILLUMINATE VIDA HOOKUP NO CODES INSPECT CEM FOR WATER INTRUSION-NONE REPLACE CEM AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /116337D/39723406	YV1CY592751 [REDACTED]	10/25/2007	36331	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64782=9543031042@54602 C/S ENG CRNKS SLW-1ST STARTED AFTER SITTING-PERF BAT TST-12. 1VPERF PARASIT DRAIN TST 24MA-ALT-OK -BAT 12.59V-344C C791- 2 DEAD CESLLS-REPL BATTERY-ALSO FND CEM WATER INTRUSION-PERF TNN 37-35 METOHD 1 PERF PARASITIC DRAW TEST-TWO DEAD CELLS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /126918A/41059019	YV1CY59H54 [REDACTED]	1/30/2009	75521	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S LOST ALL GAUGES-RESR ABS LIGHTS CAME ON-BRAKES HARD TO DEPRESS-NO INTERIORLIGHT-TRANS WOULD NOT SHIFT-LOCK UP BRAKE S ON ITS OWN-PERF VIDA HOOK-CEM 1D08,3CM 928C, FAULT TRACE - NEC TO REPL CEM-INTERNAL MALF-PERF CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /129570A/41300433	YV4CY592061 [REDACTED]	6/4/2009	34014	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	9Y	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Switch indication Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
LEFT TURN SIGNAL WILL NOT TURN OFF RIGHT WILL NOT COME ON NO W NEITHER WILL COME ON--VIDA HOOKUP FAULT TRACE CEM DD50 AND OTHER CODES INTERMITTANT FAILURE REPLACE TURN STALK OK RETES T FAILS-PERFORM SAS RELOAD REPLACE SWM AND RELOAD AFTER OK-R IN AM FAILS CHECK ALL WIRING CEM TO SWM TO STALK NPF- REPLAC CEM AND RELOAD OK RETEST OK HOTLINE IN CONTACT ENTIRE REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /131982B/41596165	YV4CY592461 [REDACTED]	10/5/2009	35943	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S MALF DISP ANTI SKID SERV MESS ON-PTER FICA HOOK-BCM 0100 CEM1A5F,BCM E003 0115-CK PWR AND GRND WIRES TO BCM-NO FAULT CK SAS SNSR-SWM-CAN WIRES-OK-PERF BCM UPGRD-MIL BACK ON-RMV COWL-CEM COVER-FND COROSION BUILD UP AT CONNECTR-NEC TO PERF TNN37-35 TO REPL HARNESS-CEM-WATER INTRUSION-PERF CEM RELOAD ST TIME TO REPL HARNESS PER TNN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7223 /132331A/41623290	YV1CZ911451 [REDACTED]	10/22/2009	36819	7223/MARGATE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2250 NORTH STATE ROAD SEVEN,MARGATE,FL 33063			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-942-1600	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S SLOW CRANK BEFORE VEHICLE TURNS OVER-SLOW AND INTERMITTE NT NO CRANK ON DRIVE-PERR VIDA HOOK-NUMEROUS DTC'S CEM 1A61 1A62,3F82-FAULT TRACE-NEC TO PERF TNN 37-35 DUE TO WATER INTRUSION-GOODWILL PER SMGR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7224 / 85289A/36271101	YV1CY59H741 [REDACTED]	11/29/2005	26081	7224/DEVOE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3322 FOWLER STREET,FORT MEYERS,FL 33901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
941-948-7770	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31817=2392504476@38469 CAR WILL READOMLY LOSE POWER CKECK BCM NOT RESPONDING AT TIMES REPLACED BCM AND DOWNLOADED DROVR CAR 22 MI. LOST POWER AGIN RECHECKED AND FOUND CEM BRAKING DOWN REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7224 / 97146B/38790727	YV1CM91H34 [REDACTED]	4/2/2007	25694	7224/DEVOE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3322 FOWLER STREET,FORT MEYERS,FL 33901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
941-948-7770	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#19412=2395421852@7140 INSTRUMENT PANEL WENT DARK AND AC AND NAV QUICT REPLACED CEM MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7224 / 99572A/39340002	YV1CY59H54 [REDACTED]	7/30/2007	49543	7224/DEVOE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3322 FOWLER STREET,FORT MEYERS,FL 33901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
941-948-7770	37206	Control module / relay box passenger	BV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31817=2399477097@38469 VEHICLE WILL BUCK AN SURGE AT STEADY SPEEDS THEN ALL ACCESORYS WILL QUIET TRACED CODE CEM 1D08 BCM 0100 REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7224 /107610A/40848661	YV1CY59HX4 [REDACTED]	11/10/2008	45207	7224/DEVOE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3322 FOWLER STREET,FORT MEYERS,FL 33901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
941-948-7770	37208	Fuse rear electronic module (REM)	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31817=9414162606@38469 ENGINE LOSING POWER AND WARNING LIGHTS ON TRACED CODE CEM 1D08 REPLACED CEM UNIT #213=9414162602@38469 ENGINE LOSING POWER AND ALL WARNING LIGHTS ON TRACED CODE CEM 1D08 REPLACED CEM UNIT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /233556A/35384008	YV1CY592951 [REDACTED]	5/7/2005	9760	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7066=4077720928@6993 C/R THAT SHE TOOK VEHICLE TO CAR WASH TODAY. AFTER WASH SHORTED CEM. CEM 1A05 1A09 DD20 DF13 8F1D D D21 1A5E DD30 DD22 8D02 1A06. REPLACE CEM & DOWN LOAD SW FOR IT. RESEALED CEM CASE. TECH LINE INVOLVED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /234065A/35384017	YV1CY592751 [REDACTED]	5/19/2005	1182	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7066=4075829131@41399 C/R WIPERS WILL NOT TURN OFF.CAALLED TECHLINE AND THEY SEND THE CEM INSTALLED IT AND WON; FIX IT I CHECK HARNES AND IS OK THE PROBLEM COME FROM UEM REPLACED THE UEM S/RELOAD AND CLEAR CODES AND PROBLEM FIXED W/BLADES STOP AND ALARM WORKS PROPERLY NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /237453A/35679001	YV1CN592851 [REDACTED]	8/15/2005	15000	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7066=4076289912@41399 CAR IS COMPLETELY DEAD, NO START, NO JUMP, NO INTERIOR LIGHTDESCONNECTED BATT AND CONECTED AGAIN A ND CEM WAKE UP CALL TECHLINE SPOKE W/ BOB HE WILL SEND THE N EW CEM TO US REPLACED CEM S/RELOAD CLEAR CODES DROVE THE CAR 7 MILES CHECK FOR CODES AND ALL IS OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /237883A/35708170	YV1CZ91H841 [REDACTED]	8/25/2005	41761	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902004	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7066=3525891414@41399 C/R INTERMITTENT ELECTRICAL FAILURE. CAR WILL RUN, BUT ALLCODES BCM 0094,ECM 928C,530B,4050,AND S RS 00D5 I CALL T/LINE AND ORLANDO SAID REPLACE CENTRAL ELECT RONIC MODULE REPLACED THE CEM AND S/RELOAD DROVE THE CAR FOR 6 MILES AND RECHECK BY CODES ALL IS OK.E				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /239123A/35890432	YV1CZ911251 [REDACTED]	9/24/2005	11172	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46234=4074258550@6993 CUSTOMER STATES THAT THAT TAIL LIGHTS WERE ON IN PARKINGINTERNAL FAULT IN CEM. FAULT TRACE ALL E LECTRICAL SYSTEM.REPLACE CENTRAL ELECT- RONIC MODULE DOWN LO AD SW. INSULATED BOX TEST VEHICLE OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /254959A/38079988	YV1CZ911251 [REDACTED]	10/13/2006	24895	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth or instrum	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL DASH LIGHTS,GUAGES,RADIO, AND CLIMATE CO NTROL ARE INOP...FAULT TRACE CEM 1A51 1A52 1A53 1A54 1A55 1 A56 1A5A 1A5C 1A66 1A64 BCM 0094 . REPLACE CEM ENGINE BAY HA RDNESS AND SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /258233A/38408350	YV1CM59H54 [REDACTED]	1/12/2007	49991	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902004	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbo l,Text mess	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34845=3864905105@21127. STATES IP LIGHT AND GUAGES WILL DIE EVERTHING GOES OUT.INTERNAL FAULT IN CEM. CEM1D08 ECM 928C 530B CONTACT TECH LINE REPLACED CEM, RELOADED S/W.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /261156A/39029920	YV1CZ852151 [REDACTED]	3/29/2007	30627	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34845=3527353777@71412 C/S NOTHING ON THE STEERING COLUMN WORK TRIED SWM DID NOT FIX. CORROSION AT CEM WIRING UNDER W/S COWL. REPLACED CEM AND FAULTY WIRING HARNESS DOWNLOAD SOFTWARE NOTHING ON STEERING COLUMN WORKS TRIED SWM NOT FIX FOUND CORRODED WIRING AT CEM REPLACE CEM AND WIRING HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /265978A/39391316	YV1CY59H741 [REDACTED]	8/6/2007	32864	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902004	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	FB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Other pro	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7017=3213514855@16857. C/S LOST ALL DASH LIGHTS, A/C, WIPER S, LIKE IN LIMP MODEHAD CODES CEM-1A56 AND ECM-928C,ECM-530B ,SRS-00D5 CEM INTER VOLT READING LOW SIDE .634. CALL TECH LINE REPLACED CEM AND DIM TEST DROVE OVER 60 MILES WORKING NOR MAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /268703A/39685175	YV1CY592951 [REDACTED]	10/17/2007	50696	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7017=4077821699@6993. GOODWILL STATES SRS LIGHT IS ON AGAIN ..CHECK FOR CODES, SRS-0221,0222 SIGNAL DTC MISSING, CODES C EM 2F02, 2F05 TRACK SEAT POSITION SIGNAL TO LOW. REPLACED CE M DUE TO WATER DAMAGE, AND REPLACED WIRING HARNES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7227 /269405A/39732581	YV1CY59HX4 [REDACTED]	11/7/2007	45148	7227/THE VOLVO STORE
MakeModelYear	RepairLocation			
VOVLOXC902004	1051 W WEBSTER AVE POBOX 2930,WINTER PARK,FL 32789			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7017=4072650897@39147. C/S HI BEAM HEADLIGHTS WENT OUT AT S AME TIMEINTERNAL FAULT IN CEM. NO POWER.. FAULT TRACED PER V IDA, TECH LINE. REPLACED CEM, RELOADED S/W - HEADLIGHTS NOW OK.				

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/7231 / 99968A/35761177		YV1CZ91H941 [REDACTED]	8/30/2005	20393	7231/*****TERMINATED VOLVO of TAMPA
MakeModelYear		RepairLocation			
VOVLOXC902004		6008 N. DALE MABRY HIGHWAY, TAMPA, FL 33614			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
(813) 885-2717	37206	Control module / relay box passenger	5H		
ProblemCodeDesc	PartNumbers	PartDescriptions			
WARNING LAMP LIT	30657629	ELECTRONICS BOX			
CustConcern					
TechNotes					
#10701=7277894610@44736 C/S NUMEROUS MSG'S APPEAR, MOST ACC LOST CODE CEM 1D08, FAULTY CTRL MODULE REPLACED CTRL MOD PER HOT LINE, EXTENSIVE FAULT TRACE, DWN LOAD S/W					

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/7231 / 142459B/41499689		YV1CY59HX4 [REDACTED]	9/8/2009	54867	7231/*****TERMINATED VOLVO of TAMPA
MakeModelYear		RepairLocation			
VOVLOXC902004		6008 N. DALE MABRY HIGHWAY, TAMPA, FL 33614			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
(813) 885-2717	37206	Control module / relay box passenger	HE		
ProblemCodeDesc	PartNumbers	PartDescriptions			
Gauges Other gauge problems	30657629	ELECTRONICS BOX			
CustConcern					
TechNotes					
#102289=8138173852@49070 C/S SRS LIGHT IS ON, WHILE DRIVING ALL INSTRUMENT CLUSTER FUNCTIONS GO OUT, HEAR CLICKING NOISE PRIOR TO FAILURE, WILL STAY OFF UNTIL VEHICLE IS RESTARTED INTERNAL FAULT OF CEM HOOKED UP VIDA, READ CODES, CEM-1D02/ -1D08, ECM-928C/-530B & SRS-00D5 SET, FAULT TRACED, FOUND INTERNAL FAULT OF CEM, REPLACED CEM, PROGRAMMED, TEST DROVE					

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7232 /123400A/33885189	YV1CZ59H731 [REDACTED]	9/10/2004	17168	7232/IMPORTED CAR STORE
MakeModelYear	RepairLocation			
VOVLOXC902003	1432 SO HARBOR CITY BLVD,MELBOURNE,FL 32901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5F	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BLOCKED	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16521=3214499997@15956. CUSTOMER STATES, MULTIPLE BULB FAIL URE FAILURE. NO TAILUNABLE TO GET POWER FOR POSITION LIGHT T HROUGH CEM INTERNAL DEFECT IN CEM PERFORM DIAGNOSIS, TRACE P OWER INTERRUPTION FOR POSITION LIGHTS AT CEM. REPL CEM AND P ROGRAM ACCORDINGLY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7232 /147122A/38974478	YV1CY592651 [REDACTED]	5/14/2007	39001	7232/IMPORTED CAR STORE
MakeModelYear	RepairLocation			
VOVLOXC902005	1432 SO HARBOR CITY BLVD,MELBOURNE,FL 32901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe r warning	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37089=3219513007@61517. CUSTOMER STATES ALL DASH LIGHTS ARE OUTFOUND DTCS CEM 1A56 FAULT TRACED AND FOUND A DEFECTIVE C EM REPLACED CEM AND RELOADED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7235 / 12963A/40539910	YV1CZ911851 [REDACTED]	7/11/2008	35826	7235/*****TERMINATED FIELDS VOLVO OF ORLANDO
MakeModelYear	RepairLocation			
VOVLOXC902005	9750 S. ORANGE BLOSSOM TRAIL,ORLANDO,FL 32837			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
407-956-6300	37206	Control module / relay box passenger	JL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Side marking lights Do not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39748=4806352724@11063 CUSTOMER STATES THE FRONT AND REAR P ARK LIGHTS ARE INTERMITTENTLY STAYING ON, ALSO THE BRAKE LIGH T DOES NOT COME ON. VERIFIED CONCERN AND FOUNDWATER ENTERING CENTRAL ELECTRONIC UNIT FROM THE COWLING CAUSING THE LIGHT T O STAY ON AND FAULT CODES SET. REPLACED CEM AND RESEALED COW LING COVER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /698622B/31772999	YV1CZ59H641 [REDACTED]	6/11/2003	235	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#3327=3053875740@286 CUSTOMER COMPLAINED AT IDLE DASH LIGHTS FLICKER AND CAR WONT TURN OVER AFTER A WHILE STARTED REPLACED CEM AND DOWNLOADED SOFTWARE CODES 0094 0115 E003 1D 02 002A RESET CHECK NETWORK 60 OHMS FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /769739A/36272325	YV1CY59HX4 [REDACTED]	12/16/2005	28910	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18583=3054015168@286 CUSTOMER COMPLAINED WHILE DRIVING CAR WILL LOOSE GAUGES, BRA KE LIGHTS, POWER WINDOWS, ALL ELECTRICAL ETC REPLACED CEM CODES 1D08 00D5 928C 4050 530B RESET DOWNLOADED 2 SOFTWARE UPGRADES HAD TO HOOK UP BRAKE OUT BOX TO CHECK S IGNALS FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /780982A/37046091	YV4CY592561 [REDACTED]	5/16/2006	1166	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20672=3059999999@247 CUSTOMER COMPLAINED DRIVERS HEADLIGHT IS INOP REPLACED CEM AFTER FAULT TRACING CODE 8A20 CHECKED PIN #7 AT CONNECTOR B AS PER TP3989202 RESET DOWNLOADED SOFTWARE AND UPGRADE FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /787105A/37931865	YV1CY5922511 [REDACTED]	8/15/2006	16857	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18583=3054858340@286 CUSTOMER COMPLAINED WHEN STARTING CAR NO DASH LIGHTS WOULD COME ON REPLACED CEM AND INSTALLED MODIFIED CEM HARNESS COVER CODES 000B E000 8D02 DD00 DD01 DF13 DF16 1A5F 1A62 0109 0115 0100 903B 900B A12B RESET DOWNLOADED SOFTWARE FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /793846A/38113850	YV1CZ59H041 [REDACTED]	11/14/2006	40607	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20672=3053588005@247 CUSTOMER COMPLAINED EXPRESSWAY I-95 60 MPH RADIO ON AND OFF ALL DASHBOARD LIGHTS OFF THEN PRONOUNCED JOLT FROM CAR FAULT TRACED CODE 1A08 RESET REPLACED DEM AND DOWNLOADED SOFTWARE UPGRADE CHECKED CONNECTORS, RELAYS, AND GROUNDS FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /798314D/38422247	YV1CY59H24 [REDACTED]	1/17/2007	53345	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18583=3054773920@277 CUSTOMER COMPLAINED ENGINE SURGES AND DASH LIGHTS CUT OFF AT HIGHWAY SPEEDS AT TIMES REPLACED CEM CODE 1D08 RESET DOWNLOADED SOFTWARE FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /828627A/40212322	YV1CY592851 [REDACTED]	3/24/2008	31449	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl v lit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#79095=7864253782@277 CUSTOMER COMPLAINED BRAKE LIGHTS STAYING ON FAULT TRACED CODE DD11 RESET REPLACED CEM AND DOWNLOADED SOF TWARE UPGRADE FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /845738B/40927972	YV1CM91H84 [REDACTED]	12/15/2008	65834	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16030=3055461037@172 CUSTOMER COMPLAINED WHILE DRIVING CLICK IS HEARD AND RADIO,DASH,AND GAUGES BLANK CLICK IS HEARD AND EVERYTHING STARTS WORKING AGAIN THEN SERVICE SRS REQUIRED MESSAGE COME ON FAULT TRACED CODE 1D08 RESET REPLACED CEM AND DOWNLOADED SOFTWARE UPGRADE FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /858508B/41435835	YV1CN592651 [REDACTED]	7/23/2009	37955	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E engine to	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20672=305621661@346 CUSOTMER COMPLAINED HARD START AFTER STALLS HARD START AT TIMES ENGINE TURNS OVER NO START FAULT TRACED CODES 710B 6C48 1A52 RESET RELACED CEM AND PERFORMED RELOAD FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /862486A/41569818	YV1CZ911051 [REDACTED]	10/5/2009	57052	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18583=3059033545@320 CUSTOMER COMPLAINED LOW BEAM LEFT SIDE IS OUT FAULT TRACED CODES 8A20 8B01 RESET REPLACED CENTRAL ELECTRON IC MODULE FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /866800A/41725893	YV1CY59H64 [REDACTED]	12/22/2009	46687	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#79095=3056109915@172 CUSTOMER COMPLAINED NONE OF THE GAUGES WORKING ON THE CLUSTER FAULT TRACED CODE 6C48 RESET REPLACED CEM AND DOWNLOADED SOFTWARE UPGRADE RELOADED REMOTE KEY FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /870306A/41853075	YV1CY59H94 [REDACTED]	2/24/2010	55002	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18583=3055251888@172 CUSTOMER OCMPLAINED ENGINE RUNS BUT ALL ELECTRICAL IS INOP FAULT TRACED NO CODES REPLACED CEM MODULE AND DOWNLOADED SOF TWARE UPGRADE FUALTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /876799C/42112649	YV1CY59H94 [REDACTED]	6/18/2010	79206	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16030=3058198133@217 CUSTOMER COMPLAINED GUAGES, DASH, A/C, RADIO, TURN SIGNALS, LOCKS, REAR WINDOWS WONT OPERATE FAULT TRACED CODE 1A21 RESET REPLACED CEM AND DOWNLOADED SOF TWEAR FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7236 /878758C/42190489	YV1CY59H44 [REDACTED]	7/26/2010	41756	7236/DEEL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 BIRD ROAD,MIAMI,FL 33133			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#79095=3053862002@277 CUSTOMER COMPLAINED WHEN YOU STRT THE CAR THE CLUSTER GOES D OWN AND A/C AND RADIO STOP WORKING FAULT TRACED CODE 1D07 RESET REPLACED CEM AND DOWNLOADED SOF TWARE UPGRADE FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7237 /309490A/35885521	YV1CY592951 [REDACTED]	9/22/2005	2633	7237/COAST CADILLAC-VOLVO COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902005	2200 BEE RIDGE ROAD,SARASOTA,FL 34239			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	31103	Battery replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52381 =8136490648@55322 CUST STATES INFO SCREEN LOW BEAM BULB OUT-DIAG DRIVER SIDE BULB OUT REPL STILL MESSAGE ON REPLACE LEFT HEADLIGHT BULB & CEM PER FORM SOFTWARE DOWN LOA D RESET SYSTEM HEADLIGHTS NOW OPERATING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7237 /315136B/36349999	YV1CY592651 [REDACTED]	12/27/2005	9088	7237/COAST CADILLAC-VOLVO COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902005	2200 BEE RIDGE ROAD,SARASOTA,FL 34239			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52381 =9414730012@19060 C/S VEH. WILL NOT START. ONFO STATES IMMOBILIZER -CODE CCM 0064,0060,0063,SRS 00E5,PSM 002B FOUND WATER INTRUSION IN CEM -INSTALL NEW CEM PER TECH LINECLEAN CONNECTORS PERFORM M SOFTWARE UPGRADE & TEST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7237 /328715A/37353497	YV1CY59H14 [REDACTED]	7/3/2006	19950	7237/COAST CADILLAC-VOLVO COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902004	2200 BEE RIDGE ROAD,SARASOTA,FL 34239			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AK	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges Unsure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9244=9413589435@19060 C/S INTERM. WHEN DRIVING VEHICLE SURGES AND ELEC. SHUT DOWN M CODE CEM-1D08 FAULT TRACE FOUND INTERNAL IN CEM INSTALL NE W CEM PERFORM CEM RELOAD & TEST TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7237 /330591A/37512509	YV1CZ91H741 [REDACTED]	8/3/2006	37914	7237/COAST CADILLAC-VOLVO COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902004	2200 BEE RIDGE ROAD,SARASOTA,FL 34239			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AK	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges Unsure	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9244=9413879644@19060 C/S WHILE DRIVING ENGINE SURGRS AND ALL ELECTRICAL SHUTS DOWN -DIAG CEM 1D07 FAULTY CEM -REPLACE CEM RELOAD AND TEST DRIVE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7237 /391825A/41271021	YV1CY59H541 [REDACTED]	5/26/2009	89425	7237/COAST CADILLAC-VOLVO COMPANY
MakeModelYear	RepairLocation			
VOVLOXC902004	2200 BEE RIDGE ROAD,SARASOTA,FL 34239			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#85456=9419150424@53363 C/S GAUGES ON DASH INOP,TRANS HAS HARSH ENGAGEMENT, STARTS IN WROGNGEAR -DIAG CODE CEM 1D07,INTERNAL FAILURE CEM -RE- PLACE CEM,RELOAD AND PERFORM DIM SOFTWARE UPGRADE -TEST OPERATING TO SPECS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7245 /217750C/36211206	YV1CZ91H241 [REDACTED]	12/6/2005	4240	7245/WARREN HENRY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	20800 NW 2ND AVENUE,MIAMI,FL 33169			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47448=3053794408@38824 TECH FOUND WHILE TEST DRIVINGCAR THET DASH LIGHTS WERE FLICKERINGHOOK UP VADIS CED 1D08 BCM 0094 SRS 005D ECM 928C ECM 530B 4050 CLEARED CODES CK BATT CABLES & REAR FUSE BOX CK B+CABLE UNDER HOOD CEM RELAYS OK STILL PROBLEM CEM 1D08 FAULTY CEM REPLACE CEM DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7245 /228955B/38315561	YV1CY59H14 [REDACTED]	12/18/2006	30693	7245/WARREN HENRY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	20800 NW 2ND AVENUE,MIAMI,FL 33169			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#77809=3058256699@67033 CAR STALLS OUT WHILE DRIVING CODE STORED IS CEM-1D08-COULD NOT MAKE CAR STALL BUT INTERIOR EQUIPMENT SHUT OFF AND CAR WENT TO LIMP MODE ONCE CAR WAS SHUT OFF AND RESTARTED EVERYTHING WOULD GO BACK -CAUSING CEM TO CRASH-REPL.CONTROL MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7245 /230797A/38719143	YV4CY592661 [REDACTED]	2/20/2007	16672	7245/WARREN HENRY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	20800 NW 2ND AVENUE,MIAMI,FL 33169			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#86161=7862848278@73525 CUST STATES WIPERS ARE INOP. FOUND CONNECTORE FROM CEM HAD W ATER DAMAGE. PERFORMED TNN 37-35 AND FAULT TRACED PER VIDA. REMOVED WIPER COWL AND MOTOR. REMOVED DRIVER SIDE KNEE BOLST ERREPLACED CEM AND PERFORMED RELOAD. REPLACED ENGINE BAY HAR NESS, REASSEMBLED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /1759752/40074655	YV4CN592961 [REDACTED]	2/11/2008	15215	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	3650 WESTON ROAD,DAVIE,FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51933=9548742043#45807 CUSTOMER STATES, CHECK ENGINE LIGHT ON. TECH STATES, FAULTRAE WITH VIDA, CODE ECM 700C ECM 9300 CEM 1D09 TCM E003 TCM 0099 0049 FAULTTRACED AND FOUND CORROSION I N CEM PINS CONNECTORS, REPLACE CEM AND INSTALL DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /2417851/35605919	YV1CN59H54 [REDACTED]	7/30/2005	14925	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51933=9544394792@37721 CUSTOMER STATES, CAR QUIT WHILE DRIVING ON EXPRESSWAY, TURNS OVER, WILL NOT START. TECH STATES, HOOK UP TO VADIS, COD ECEM 1D08, REPLACE ELECTRONICS BOX AND DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /2807052/35798041	YV1CN59H04 [REDACTED]	9/12/2005	31460	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#69365=7862626803@59861 CUSTOMER STATES, CAR STALLS WHEN DRIVING AND DISPLAY READS ENGINE SERVICE REQUESTED. TECH STATES, HOOK UP TO VADIS, FOUND DTC CEM 1D08 FAULT TRACED AS PER VADIS, FAULTY CEM REPLACE CEM AND DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /2929852/35870339	YV1CZ911551 [REDACTED]	9/26/2005	19409	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51008=3054670763@59859 CUSTOMER STATES, ANTI-SKID LIGHT O N, NO LIGHTS IN REAR AND NO RADIO. TECH STATES, HOOKED UP TO VIDA FAUTRACED FOUND FAULTY CEM, R EPLACE CEM AND INSTALL DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /3597751/40711773	YV1CZ911951 [REDACTED]	9/5/2008	53315	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	1L	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not stop at curb	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99382=9549629151@45807 CUSTOMER STATES, AFTER TURNS WIPERS OFF AND REMOVES KEY FROM IGNITION, WIPERS KEEP GOING. TECH STATES, HOOK TO VIDA, PULLED CEM 1A05, 1A03 1A09 FAULTR ACED FOUND CORROSION ON CEM CONNECTORS, DUE TO WATER LEAK FR OM SUNROOF. REPLACE CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /4962151/37062511	YV1CY59H54 [REDACTED]	5/19/2006	46564	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	36	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Bad smell	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#77024=3054770444@59861 CUSTOMER STATES, VEHICLE FEELS LIKE WANTS TO STALL, DASHBOARD GOES DARK. TECH STATES, HOOK UP TO VIDA, CODE CEM 1D08, FAULTRACE AS PE R VIDA, REPLACE CEM AND DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /5004151/41113333	YV1CY592451 [REDACTED]	3/3/2009	46293	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99382=9543709935@14586 CUSTOMER STATES, LEFT HEADLIGHT GOE S OUT FROM TIME TO TIME. TECH STATES, HOOK TO VIDA, NO CODES, LIGHTS GO OUT ON STARTU P, DUPLICATE PROBLEM, AND FAULTRACE HEADLAMP CIRCUIT, FOUND INTERNAL FAULT IN CEM, INSTALL NEW CEM AND DOWNLOAD SOFTWARE .				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /8062951/38855932	YV1CZ91H541 [REDACTED]	4/20/2007	38274	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	59301	Brake control module (BCM) replace	9Z	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Start Autostart does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51008=9544940896@78353 CUSTOMER STATES, RADIO SHUT DOWN, N O DASH FUNCTIONS. TECH STATES, FAULTRACE FOUND NETWORK FAILURE HIGH SPEED NETW ORK DOWN, TCM, BCM, ECM AND SAS MODULES, TRIED CEM RELAOD, C LEARED CODES AND TST DROVE, RECHECKED CODES REPLACE CEM AND INSTALL NEW DOWNLOAD, CORRECTED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /8502851/33827702	YV1CY59H14 [REDACTED]	8/20/2004	15301	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49767=9544019343@43000 CUSTOMER STATES, WHEN DRIVING LOOS ES POWER TO INSTRUMENT CLUSTER. TECH STATES, HOOK UP TO VADIS, CODE CEM 1D08 REPLACE ELECTR ONICS BOX AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7266 /9518551/39609540	YV1CY59H04 [REDACTED]	9/26/2007	67413	7266/WESTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3650 WESTON ROAD, DAVIE, FL 33317			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
954-888-6850	37206	Control module / relay box passenger	9Z	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Start Autostart does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51933=9547281027@76382 CUSTOMER STATES, STARTS, DIES, ENGINE SOUNDS LOUD. TECH STATES, HIGH SPEED NETWORK DOWN, HOOK TO VIDA, NO CODES, TIRED TOTAL CAN NETWORK RELOAD WOULD NOT TAKE DISCONNECTED ALL HIGH SPEED NETWORK MODULE, REPLACE ELECTRONICS BOX AND IGN KEY APPLICATION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /183874A/35155424	YV1CZ91H84 [REDACTED]	4/8/2005	13047	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902004	5544 OKEECHOBEE BLVD., WEST PALM BEACH, FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
57448=7983360@63578 C/S SRS WARNING MSG CAME ON; ALL GAUGES WENT DEAD AFTER SHUTTING CAR. RE-STARTING OK. RETRIEVED CODE CEM-1A52, CEM- E001 & SRS-00D5. CONTACTED TECH LINE. PER TECH LINE REPLACED THE CEM AND RE-LOADED SOFTWARE. RE-CHECKED OPERATION. OK NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /184499A/35221217	YV1CY592X51 [REDACTED]	4/25/2005	3	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	5544 OKEECHOBEE BLVD.,WEST PALM BEACH,FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58304=5614717600@342 #58304=5614717600@342 WIPERS ARE INOP WILL STOP IN MIDDLE INTERMITENTLY. VERIFIED CONCERN. RETRIEVED CODE CEM8FD & CEM8F2E. FAULT TRACED PER VADIS. HOOK UP BRAKE BOX PIN. CHECK WIRES CONNECTOR CEM, WIPER MOTOR SWITCH & RAIN SENSOR. REPLACED RAIN SENSOR,WIPER MOTOR SWITCH & RELAYS. RELOAD CEM SOFTWARE & RE-SET.WIRE TRA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /185574A/35681051	YV1CY592051 [REDACTED]	5/24/2005	3261	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	5544 OKEECHOBEE BLVD.,WEST PALM BEACH,FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58304=5613079693@63578 C/S VEHICLE STARTS BUT NOTHING ELSE WORKS. FOUND FAULT CODES CEM 1A51 1A52 1A53 1A55 1A56 1A5C 1A66. CONTACTED VOLVO TECH HOTLINE, TOLD TO REPLACE CEM. REPLACED CEM PER TECH HOTLINE. DOWNLOADED SOFTWARE TO CORRECT. #58304=5613079693@63578 C/S VEHICLE STARTS BUT NOTHING ELSE WORKS. FOUND FAULT CODES CEM 1A51 1A52 1A53 1A55 1A56 1A5C 1A66. CONTACTED VOLVO TECH HOTLINE, TOLD TO REPLACE CEM. REPLACED CEM PER TECH HOTLINE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /185681A/35750565	YV1CY592151 [REDACTED]	5/27/2005	4420	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	5544 OKEECHOBEE BLVD.,WEST PALM BEACH,FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	37319	Cable harness front replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58305=9547479214@57449 C/S THE BATTERY WARNING LIGHT COMES ON. ACCESSED VADIS. PER TECH HOTLINE CHECK CEM UNDER COWL FOR WATER INTRUSION. REMOVED COWL & WIPER ASSY, REMOVED COVER FOR CEM. FOUND CORROSION IN CONNECTORS. AS PER TECH REPLACED CEM, RELOAD SOFTWARE. REPAIR WIRING HARNESS UNDER HOOD TO CORRECT.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /193195A/36640783	YV1CY592951 [REDACTED]	2/6/2006	12901	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	5544 OKEECHOBEE BLVD.,WEST PALM BEACH,FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	36004	Software control module downloading	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#72943=5617767016@17207 C/S VEHICLE WILL NOT ALWAYS CRANK, CRANKS TWICE QUILTS. FAULT CODES CEM DF13 1A05 1A09 1A06 DD20 DD21 1ASE DD30. FAULT TRA CE. FOUND WATER DAMAGE TO CEM AND ENG COMPARTMENT HARNESS. PER TOM KERAN, REPLACED CEM AND UPGRADED ENGINE COMPARTMENT HARNESS. REMOVED CARPET TO DRY OUT. REINSTALLED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /202731C/38309717	YV4CY592161 [REDACTED]	12/28/2006	11530	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902006	5544 OKEECHOBEE BLVD.,WEST PALM BEACH,FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#76349=5617987675@58641 C/S THE BRAKE LIGHTS STAY ON ALL THE TIME. INTERNAL FAULT IN CEM. REPLACED CEM AND PERFORMED SOFTWARE RELOAD TO CORRECT. RECHECK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /207005A/39118317	YV1CM59H24 [REDACTED]	5/10/2007	63590	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902004	5544 OKEECHOBEE BLVD.,WEST PALM BEACH,FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure what caused it	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#76349=5617195428@17988 C/S CAR CUTS OFF AT RANDOM, WILL RECRANK OK. FAULT CODES CEM 6A01 8F21 6C48. FAULT TRACE. INTERNAL FAILURE. REPLACED CEM AND RELOAD CEM UPGRADE, PERFORMED CCM, ATM AND ICM TO CORRECT.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7278 /211528A/39722140	YV1CM59H34 [REDACTED]	10/18/2007	89003	7278/SUBURBAN VOLVO PALM BEACH
MakeModelYear	RepairLocation			
VOVLOXC902004	5544 OKEECHOBEE BLVD.,WEST PALM BEACH,FL 33417			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-471-7600	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38546=5612429560@58641 C/S CAR WILL NOT START AND DASH LIGHTS COME ON INTERMITTENTL Y. FAULT CODES ECM 928C 720A CEM 1D08. INTERNAL FAILURE OF C EM. REPLACED CEM AND PERFORMED DOWNLOAD TO CORRECT. CLEARED CODES AND RECHECK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7279 /001608B/42164577	YV1CY59H74 [REDACTED]	6/23/2010	85922	7279/FERMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3141 U.S. HIGHWAY 19 NORTH,HOLIDAY,FL 34691			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Speedometer not accur	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
all electrical systems inop dash, ac lighting read dtc and fault trace to faulty cem replaced cem and reprogram				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7279 /486025A/32532525	YV1CZ59HX41 [REDACTED]	12/26/2003	19	7279/FERMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3141 U.S. HIGHWAY 19 NORTH,HOLIDAY,FL 34691			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#926=7279345789@360 NO LIGHTS INSTRUMENT CLUSTER LOCKS INOP NO TURN SIGNALS, REPLACED CEM PERFORM DOWNLOAD SOFTWARE PER HOTLINE DIAG CODES 1A21				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7293 /257931A/35126812	YV1CY592651 [REDACTED]	4/29/2005	2607	7293/WALLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7295),4205 S. FEDERAL HIGHWAY,STUART,FL 34997			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-287-0801	37203	Fuse fusebox in dashboard replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20856=7722201970@15229 CUSOTMER STATES CAR TRIES TO STATE AND STALLED ALL MESSAGE W ARNINGS COME ON CONNECT TO VADIS FAULT TRACE CODES BCM 0115 BCM 0148 BCM E003 BCM 00100 CEM 1A05 CEM 8D02 CEM 1A53 REPLACED DRIVERS SIDE CEM PER TIM B				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7293 /293313A/39183538	YV1CZ91155 [REDACTED]	6/25/2007	46668	7293/WALLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7295),4205 S. FEDERAL HIGHWAY,STUART,FL 34997			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-287-0801	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20856=7723441613@67038 CUSOTMER STATES CAR WONT START, FOUND NO POWER TO CAR TESTED STARTING AND CHARGING SYSTEM REPLACED BATTERY CODE 362C 009 3 12.22 VOLTS LIGHTS IN DASH BRAKES LIGHT STAY ON UNHOOKED B BRAKE SWITCH,LIGHT STILL ON. REPLACED CEM AND DOWNLOAD SOFT WARE.BATTERY WAS DEAD BECAUSE BRAKE LIGHTS STAYED ON BATTERY CODE 380CCF83				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7293 /309465A/40723764	YV1CZ59245 [REDACTED]	8/29/2008	48637	7293/WALLACE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7295),4205 S. FEDERAL HIGHWAY,STUART,FL 34997			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
561-287-0801	37349	Harness engine comp/dashboard repair	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#20856=6145886177@15229 CUSOTMER STTES CAR WONT START CHECK AND ADVISE CONNECT TO VI DA FAULT TRACE FULL LIST OF CODS FOUND CORROSION AT CEM REPL ACED CEM AND ENGINE DASH WIRING HARNESS AS PER TECHNOT 37-35				

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/7296 / 23637A/36345322		YV4CZ852X61 [REDACTED]	1/3/2006	3104	7296/*****TERMINATEDVOLVO of CENTRAL FLORIDA
MakeModelYear		RepairLocation			
VOVLOXC902006		325 SO LAKE PARKER AVE, LAKELAND, FL 33801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
	37206	Control module / relay box passenger	5S		
ProblemCodeDesc	PartNumbers	PartDescriptions			
NO FUNCTION	30765148	ELECTRONICS BOX			
CustConcern					
TechNotes					
#72537=8636079637@8031 C/S VEHICLE SHUT DOWN WHILE DRIVING, WOULD NOT RESTART ELECTRICAL FAULT, CODES PDM 0022, BCM U012587, CCM 0062, SRS00E5 NO POWER OUT OF CEM, CALLED HOT LINE REPLACED CEM, D/L NEW SOFTWARE					

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/7296 / 24710A/36501507		YV1CN59H64 [REDACTED]	1/19/2006	22257	7296/*****TERMINATEDVOLVO of CENTRAL FLORIDA
MakeModelYear		RepairLocation			
VOVLOXC902004		325 SO LAKE PARKER AVE, LAKELAND, FL 33801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
	37206	Control module / relay box passenger	5S		
ProblemCodeDesc	PartNumbers	PartDescriptions			
NO FUNCTION	30657629	ELECTRONICS BOX			
CustConcern					
TechNotes					
#75431=8632915661@8031 C/S THEY LOST ALL ELECTRICAL POWER DEFECTIVE REM AND RELAY, CODES CEM E001, DF05, DF04, 1A56 R&R LOWER DASH COVER & DOOR PANELS, CK'D WIRING & CONNECTORS REPLACED CEM AND RELAY, D/LOAD NEW S/WARE					

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7296 / 34188A/37254745	YV1CY59HX4 [REDACTED]	6/9/2006	38062	7296/*****TERMINATEDVOLVO of CENTRAL FLORIDA
MakeModelYear	RepairLocation			
VOVLOXC902004	325 SO LAKE PARKER AVE, LAKELAND, FL 33801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#75431=8137576176@29550 C/S VEHICLE STARTS THEN STALLS, ENG LITE ON CODE E003 IN SAS, DIM, BCM, PSM, SRS, CCM, CEM, CALLED HOTLINE, TOLD TO CK LOOSE CONN AT BCM & MAIN FUSE BOX, CONN CK OK, FAULT TRACED ALL CODES, CRAIG JEFFERIES AT VOLVO SAID THE REPLACE CEM, REPL CEM, D/L NEW S/W, TEST DROVE 400 MILES, ALL OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7296 / 49192A/38770708	YV1CY592651 [REDACTED]	12/26/2006	20045	7296/*****TERMINATEDVOLVO of CENTRAL FLORIDA
MakeModelYear	RepairLocation			
VOVLOXC902005	325 SO LAKE PARKER AVE, LAKELAND, FL 33801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#90903=9548851595@8031 C/S ENGINE WILL NOT START WATER IN CEM AND WIRING HARNES, CODES CEM 8F1D, 1A50, 1A09, DD01 2F02, 2F05, DD00, DD01, 1A5E, DF03, DF13, 1A03, 1A06 REPLACED CEM, REPL ENG HARNESS AND UPDATED HARNESS PER TECH DCS 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7296 /177718A/34588589	YV1CY592051 [REDACTED]	1/25/2005	4643	7296/*****TERMINATEDVOLVO of CENTRAL FLORIDA
MakeModelYear	RepairLocation			
VOVLOXC902005	325 SO LAKE PARKER AVE, LAKELAND, FL 33801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	85516	Floor carpet third row replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17615=8636829318@29550 CAR SPIT AND SPUTTERED AND SHUT OFF WHILE DRIVING CHECKED FOR CODES. ECM 291D, CEM 3F90 FAULT TRACED WIRING TO MFI AND R&R ALL OF 2ND AND 3RD ROW SEATING TO FAULT TRACE WIRING TO FUEL PUMP CALLED TECH LINE AND REPLACED CEM AND DOWNLOADED SW 8691290				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7303 /61219A/38351217	YV1CM592451 [REDACTED]	12/6/2006	33990	7303/*****TERMINATED KEYSTONE VOLVO - MONTGO
MakeModelYear	RepairLocation			
VOVLOXC902005	685 BETHLEHEM PIKE, MONTGOMERYVILLE, PA 18936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
215-855-9077	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11186=2153934615@45359 TOWED-IN, MULTIPLE DASH LGHTS ON & INSTRMNTS READING WRONG. CHECK FOUND CODES CEM-1A51, 1A52, 1A53, 1A54, 1A55, 1A56, 1A5A, 1A5C & 1A66 STORED. TRACED FOUND WATER IN CEM UNIT. REPLACED CEM UNIT & HARNESS. RELOADED CEM SOFTWARE, UPGRADED TOTAL CAN AND TOTAL MOST SOFTWARE. CLEARED CODES & RECHECKED SYST.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7303 / 73389C/40390349	YV1CZ911251 [REDACTED]	5/13/2008	56890	7303/*****TERMINATED KEYSTONE VOLVO - MONTGO
MakeModelYear	RepairLocation			
VOVLOXC902005	685 BETHLEHEM PIKE,MONTGOMERYVILLE,PA 18936			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
215-855-9077	37206	Control module / relay box passenger	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not wo rk	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#63445=6109648393@54503 WINDSHIELD WASHERS INOP. CEM 8F43 & 8F52 STORED. FAULT TRACED. INTERNAL FAILURE IN CEM, REPLACED CEM & INSTALLED SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7304 /283919A/37619324	YV1CZ59H641 [REDACTED]	8/19/2006	34288	7304/VOLVO OF FORT WASHINGTON
MakeModelYear	RepairLocation			
VOVLOXC902004	404 PENNSYLVANIA AVENUE,FORT WASHINGTON,PA 19034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41505=6106609096@13427 CLIENT STATES CAR STALLS AND LOSES ELECTRICAL POWER FOUND CODES CEM 1D08, BCM 0094, SRS00D5 FTS SAID REPLACE CEM REPLACED CEM , DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7304 /285099A/37902998	YV1CZ91H141 [REDACTED]	9/29/2006	33557	7304/VOLVO OF FORT WASHINGTON
MakeModelYear	RepairLocation			
VOVLOXC902004	404 PENNSYLVANIA AVENUE,FORT WASHINGTON,PA 19034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	46030	Differential Electronic Module (DEM)	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81007=2155884997@11420 CLIENT STATES CHECK ENGINE LIGHT ON CAR LOCKED UP WHILE PERFORMEING DOWNLOAD FOUND WATER SPOTS O N CEM REPLACED CEM , CAR WOULD NOT START, FOUND IGN KEY NOT IN CEM REM RELOAD REINSTALLED IGN KEY NO COMM WITH DEM REPLA CED DEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7304 /292961A/39214541	YV1CZ911651 [REDACTED]	7/2/2007	34490	7304/VOLVO OF FORT WASHINGTON
MakeModelYear	RepairLocation			
VOVLOXC902005	404 PENNSYLVANIA AVENUE,FORT WASHINGTON,PA 19034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81007=6104050897@53048 CLIENT STATES BRAKE WARNING LIGHT CAME ON , CAR WOULD NOT ST ART FOUND WATER LEAKING FROM WINDSHIELD, CEM WATER LOGGED REPLACED WIRING HARNESS,, LF CARPET #81007=6104050897@53048 CLIENT STATES BRAKE WARNING LIGHT CAME ON, CAR WOULD NOT START FOUND WATER LEAKING FROM WINDSHIELD CEM WATER CLOGGED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7304 /298832A/39984942	YV1CZ59205 [REDACTED]	1/18/2008	30175	7304/VOLVO OF FORT WASHINGTON
MakeModelYear	RepairLocation			
VOVLOXC902005	404 PENNSYLVANIA AVENUE,FORT WASHINGTON,PA 19034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36105	CAN fault tracing	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81007=2156193633@33497 BRAKE LIGHTS DO NOT GO OUT, HAD TO JUMP CAR FT CEM -8D02, BCM 0150 BRAKE LIGHT SWITCH FAULTY SIGNAL, TRACED FAULT TO INTERNAL SHORT IN CEM ON BRAKE LIGHT CIRCUIT REPL. CEM OK. #81007=2156193633@33497 BRAKE LIGHTS DO NOT GO OUT,HAD TO JUMP CAR FT CEM-8D02,BCM-0150 BRAKE LIGHT SWITCH FAULTY SIGNAL TRACED TO INTERNAL SHORT IN CEM ON BRAKE LIGHT CIRCUIT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7304 /314562B/41665670	YV1CZ59205 [REDACTED]	8/14/2009	77290	7304/VOLVO OF FORT WASHINGTON
MakeModelYear	RepairLocation			
VOVLOXC902005	404 PENNSYLVANIA AVENUE,FORT WASHINGTON,PA 19034			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	85513	Floor mat front replace	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74762=6106421728@41541 ; CAR WILL NOT START. CEM 1A05 1A09 1A5F 1A61 1A64 8F1D DF13 E000 1A061C06 1C08 8A 21 8F06 DF16 ECM291D 3100 3110 3120 3130 3140 3150 440B 930B TCME 000 BCM 0094 ; FOUND WATER IN CEM, PERFORMED TECH NET NOTE 37-35 ; REMOVED AND REPLACED CEM AND WIRING HARNESS, I NSTALLED NEW PLENUM COVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /206939A/35071996	YV1CZ592851 [REDACTED]	4/7/2005	285	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53137=6103886872@38612 HAZARD LIGHTS FLASHING AUTOMATICALLY, CHECKED, FOUND CODE UEM 00A8 AND CEM 8F05 REPLACED ELECTRONIC CONTROL MODULE, INSTALLED CEM SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /230951A/37556087	YV1CZ911251 [REDACTED]	7/12/2006	20475	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53137=6109648393@38612 SRS LAMP ON. CHK AND NOTED CORROSION AT CEM. CONFER WITH FTS GASPARI AND TECH SERVICES. INSTRUCTED TO REPL CEM AND ENTIRE ENGINE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /245238A/38941169	YV1CZ91H641 [REDACTED]	4/19/2007	49370	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18414=6107258558@17076 CLUSTER BLANKED OUT.CEM CODE: 1D08 - CHK ALL ASSOCITATED HARNESS' TO CEM - OK. REPL CEM / RELOAD SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /246910B/39091817	YV1CZ91H641 [REDACTED]	5/21/2007	40751	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18414=6106641566@42760 ENGINE STALLS. DASH LAMPS ON. CHK CODE:CEM 1D08;CCM0021 - TRACE TO CIRCUIT FAULT AT CEM. ACCESS AND REPL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /264124A/40447323	YV4CZ592461	4/29/2008	63363	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902006	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38465=6106446788@46422 ABS LAMP ON. CODE:BCM 0100,0115,0150,0094 - HI-SPEED NETWORK SHORTING TO POWER. TRACE TO WATER INTRUSION TO CEM. REPL CEM AND RESEAL AREA.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /268718A/40642763	YV1CZ911251	7/30/2008	46837	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18414=6105817887@17076 LOW BATTERY MSG ON. BATTERY OK / CHARGING RATE LOW @ 13.2 TRACE AND NOTED SIGNS OF WATER INTRUSION BEHIND COWL. CHK HARNESS PER TJ 16409 - REFER TO FTS GASPARI - INSTRUCTED TO REPL CEM AND UPDATE PLENUM WITH NEW COVERS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /279151A/41129089	YV1CZ59255 [REDACTED]	3/5/2009	39601	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53137=6105250640@31036 POWER SYSTEM MSG ON. CODE:CEM DD21,1A05 - PER TJ 16350 CHK AND NOTED WATER INTRUSION INTO CEM HARNESS AT FIREWALL. ACCESS AND SEAL COWL AREA; REPL ENGINE/CEM HARNESS AND CEM. GEN'L LABOR FOR 9.6 REQUESTED TO REPLACE ENGINE HARNESS ASSEMBLY, PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /279413A/41141577	YV4CZ85256 [REDACTED]	3/11/2009	46828	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902006	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53137=6106477393@31036 BRAKE STAY ON - BATTERY DEAD. CODE:300C 0583. CHARGE @ 201A 16MA DRAW - TRACE TO BRAKE LAMPS ON/ FAULT TRACE TO FIND WATER INTRUSION THRU COWL/ FIREWALL INTO CEM UNIT. CHK AND REPL CEM AND MAIN ENGINE HARNESS; REPL FAILED BATTERY REMOVE, DRY CLEAN SOAKED CARPETING SETS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /286672A/41507305	YV1CZ59225 [REDACTED]	8/3/2009	67034	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38465=6106266038@46422 PWR SYS MSG ON. ALL NODES COMM FAULTED. TRACE TO WATER INTRU SION INTO CEM AND HARNESS. ACCESS AND REPL - RESEAL PLENUM' IN COWL/FIREWALL ACTUAL TIME OF 6.7 REQUESTED TO REPL ENGINE HARNESS DAMAGED DUE TO WATER INTRUSION AT CEM AND COWL AREA.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /287576A/41542033	YV1CZ59235 [REDACTED]	8/20/2009	72432	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18414=6103060177@46423 ABS LAMP ON. SAS 000E, CEM 1A5F - TRACE TO WATER INTRUSION AT COWL. DAMAGE TO CEM AND ENGINE HARNESS. ACCESS AND REPL TIME REQUESTED TO R & R MAIN ENGINE HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7308 /288653A/41534769	YV1CZ59HX41 [REDACTED]	9/14/2009	51472	7308/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	497 E. LANCASTER AVE.,BERWYN,PA 19312			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53137=6106493654@43127 DASH LIGHTS & GAUGES ARE NOT OPERATING, CODES BCM-0094,0097, 0100, 0115,0148.FOUND INTERNAL FAILURE IN CEM. REPLACED THE MODULE AND CLEARED CODES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7309 /111003A/37003673	YV1CM91H341 [REDACTED]	3/6/2006	40554	7309/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902004	235 SO MAIN ST,DOYLESTOWN,PA 18901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	N7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument panel/dashboard Oth	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#67392=2154895156@76429 DASH LIGHTS FLASHING OFF/ON.CHK NUMEROUS CEM FAULT CODES ADVISED & REPL CEM & UPGRADE S/W,NO COMM.WITH VEH,CHK VOLTAG OF CAN NETWORK,TECH LINE ADVISED INSTALL 2ND CEM STILL NO COMM.W/VEH.REPL FAULTY ICU & UPGRADE S/W.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7309 /112351X/37068579	YV1CM592551 [REDACTED]	4/22/2006	19530	7309/KEYSTONE MOTORS
MakeModelYear	RepairLocation			
VOVLOXC902005	235 SO MAIN ST,DOYLESTOWN,PA 18901			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	84304	Windscreen remove-install	9E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Add on repair Add on repair	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15724=2159443067@64892 WATER ENTRY NOTED AT LEFT SIDE OF WINDSHIELD AFTER CEM AND PLENUM REPL. CHK AND SUBLET RESEAL OF WINDSHIELD AND REPL WET CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /128322W/35058762	YV1CZ592X51 [REDACTED]	3/30/2005	2679	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	87168	Climate control module fault-tracing	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768-6105182821@31868 C/S DASH LIGHTS GOING OUT ON ITS OWN. VERRY COMPLAINT CHECK CODES REMOVE CLIMATE CONTROL UNIT CHK CONN OK PULL DOWN CEM CHK CEM CONN OK PERFORMED CAN UPGRADE UPGRADED CEM & CCM ROADTEST AFTER 1/2 OF DAY CAR SHUT OFF ON DRIVER WOULD NOT RESTART CHK CODES CEM1A5 56 5A REMV AIRBOX REPLD CEM INT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /130710A/35187283	YV1CZ59285 [REDACTED]	5/12/2005	5496	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9819=6106963424@15788 C/S PARK LIGHTS WERE STUCK ON IN PM. ALL FUNCTIONS WORKING @ THIS TIME COULD NOT CONFIRM ACCESS CODES BCM0094 CEM1A5A 1A64 REM 6A01. FAULT TRACE R&R LS UNDERDASH PAN BOTH WIPER ARMS COWL PANL CHK ALL CEM CONN TREAT OF OXIDATION FOUND CEM HARENSS & SRS HARNESS CHAFED SECURED UPGRD CEM REPLD CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /132364A/35338137	YV1CZ59275 [REDACTED]	6/14/2005	2821	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=3025980889@10482 C/S WAS DRIVING AT 60MPH HEARD 2 CLICKS DASH LIGHTS FLASHED & CAR DIED. CHECK FOR CODES WITH VIDA BCM0094 TCME003 BCM 0109 0115 SPOKE TO TECH LINE SAID TO CHK CEM FOT WATER DAMAGE NONE FOUND CALLED HOTLINE BACK TOLD TO REPLACE CEM REPLACED CEM AND ISNTALLED CEM RELOAD TO INITIATE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /137156A/35776919	YV1CZ852551 [REDACTED]	9/6/2005	1073	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	32102	Alternator remove-install/replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=6108919094@41842 C/S TOWED IN CAR DIED ON HIGHWAY. TEST BATTERY 0% CHARGE 11.78V 5020 4781 REPLD BATTERY & TEST CHARGING 100AMPS. BATT LITE COMES ON & POWER SYS SERVICE REQUIRED ECM P062074 06200 1 CALLED HOTLINE POSS CEM OR GEN FAULT HOTLINE AGAIN TOLD TO CHK WIRE FROM PIM D24 TO CEM REPLD CEM REPLD GENERATOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /148799A/36907058	YV1CZ852X51 [REDACTED]	4/20/2006	8432	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=0000000000@31746 C/S NO DASH LIGHTS. SRS LIGHT ON CALLED HOT LINE WAS TOLD TO CLEAR CODES LOW SIDE NETWORK WENT DOWN. INTERMITTENT CODES REMOVED CENTER CONSOLE TO CHECK SRS CONNECTOR AT SRS CONTROL ALL OK CALLED TECH LINE AGAIN WAS TOLD REPLACE CEM & RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /149271A/36967257	YV1CM59H84 [REDACTED]	4/28/2006	25927	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16394=0000000000@15788 C/S CAR LOOSES POWER WHILE DRIVING. ACCESS CODES SAS E003 DIME003 BCM 0094 E003 PSME003 SRS E003 CCM E003 ECM 928C ECM720A FAULT NOT OCCURING @ THIS TIME CLEAR CODES CHK CONN @ ALL CONTROL MOD BCM CEM DIM DEM SWM SRS CCM ECM TREAT ALL FOR OXIDATION REDROVE SAME CODES REPLACED CEM INTRL FAULT DW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /152249A/37239421	YV4CZ59256 [REDACTED]	6/22/2006	3257	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	38408	Switch brake light replace	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=0000000000@31746 C/S BRAKE LIGHTS ARE STUCK ON. CALLED TECH LINE BRAKE SWITCH PEDA NEEDS ADJ BRAKE LIGHTS IN ON REPALCED BRAKE SWITCH CALLED TECH WAS TOLD TO REPLACE CEM REPLACED CEM AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /152450A/37307417	YV1CZ911451 [REDACTED]	6/26/2006	31578	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37349	Harness engine comp/dashboard repair	BM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls During acceleration	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=0000000000@10482 C/S SHUTS OFF INTERMITTENTLY WHILE DRIVING ON THROTTLE WHEN CAR SHUTS OFF. CHK CODES WITH VIDA CEM6C49 6F01 ECM440D 710B 440B 9300 CCM0063 FOUND WATER ENTERING CEM REPLACED CEM & MODIFIED WIRING HARNESS ACCORDING TO TNN 37=35 TEST DROVE OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /154407A/37569469	YV1CZ852X51 [REDACTED]	7/31/2006	11134	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=0000000000@31746 C/S INTERMITTENTLY INSTR PANEL SHUTS OFF. CHK CODES CCME001 0064 DDME001PDME001 CEM1A5A 1A64 1A56 DF07 1A52 CALLED HOTLN TOLD NEEDS METHOD 1 ENGINE HARNESS S/O CEM & HARNESS IN ORDE TO RPEL ENG WIRE HARENESS REMOVED FRONT BUMPER REPLACED CEM RELOAD PERFORMED TNN 37-35 PERFORMED UPGRADES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /161899A/38308567	YV1CZ59H731 [REDACTED]	12/19/2006	37288	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	FL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Front fog lights Do not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16394=0000000000@86554 C/S FRONT FOG LIGHTS DO NOT OPERATE. BULBS BURNT REPLACED BULB STILL INOP. CHK POWER TO BULBS NONE DIAG USING VIDA CEM8C15 CHECK RELAY PINS CORRODED CHECK INSIDE CEM & FOUND TRACES FOR WATER INSIDE RUST SOP CEM REMOVED AND REPLACED CEM LOAD SOFTWARE CHK RELAY REPLACD CORRODED RELAYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /170480A/39123957	YV1CZ59265 [REDACTED]	6/6/2007	33046	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=0000000000@23690 C/S CAR STALLED ON HIGHWAY AND WAS TOWED IN. STARTED FINE RECALL DTC NON CK FUEL PRESS OK CK ALT OUTPUT 120A @ 14.0V CK CEM EVIDENCE OF WATER STAINS REMOVE WIPER COWL & WIPER TRANS REMOVE CEM REPLACED HARNESS THRU TUBE & PLENUM AS PER TNN REPLACED CEM & PERFORMED DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /172875A/39379740	YV1CZ59275 [REDACTED]	7/23/2007	32313	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37309	Cable harness engine repair	SL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical operated window No/r adjusted by	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=3024783458@31868 C/S THAT DRIVERS WINDOW IS INOP. UEM0004 CEM8F52 REME001 BCM0094 0103 TNN 37-35 DIAG APPLIES TO ALL COMPLAINTS CH CODES DISCONNECT CEM CONN & ALL FUNCTIONS BEGAN WORKING AFTR RECONNECT FOUND WATER STAIN ON CEM SPOKE TO TCHLNE SAID TO REPLACE CEM & HARNESS CD BCK BCM0103 INT FAL BPD REPLD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /177914A/39667219	YV1CZ852X5 [REDACTED]	10/22/2007	25795	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	X6	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Fuel level not accurate Value too	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9819=3024795055@39676 C/S INSTRMENT CLUSTER STOPPED FOR A SPLIT SECOND & CAME BACK BUT GAS GAUGE DID NOT. CHECK CODES REME001 CEM8F08 1A5A COMM WITH REMCEM 4A35 ALSO FOUND TEMP INSIDE CAR FROM VENTS ERRATIC CEME001 0061 0060 0062 FAULT TRACED UPGRADE CAN & CA CAR CRASHED TCM REM DDM SRS ALL WENT TO SLEEP RPLD CEM RELOA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /183672A/40096909	YV1CZ852051 [REDACTED]	2/20/2008	21182	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	C3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Automatic transmission Unusual noise	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=6103539493@15788 C/S THAT WHEN GOING INTO REVERSE & SHIFTING FORWARD THERE IS A LOUD NOISE IN THE REVERSE ON HARD TURNS IN REV ERRATIC CONFIRMED CHK CODES DEM U000100 ECMP050100 U00010 010400 0 012900 SEVERL CEM CODES FOUND DEFECTIVE CEM EVIDENCE OF WATE LS COWL DRIN NOT CONN REPARID DRAIN REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /189934A/40516741	YV1CZ91H141 [REDACTED]	7/3/2008	50432	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9819=6104610696@15788 C/S CAR TOWED IN ALL THE LIGHTS IN THE CAR WENT DEAD TOTAL DARKNESS ENGINE STALLED ALL INTERIOR LIGHTS ARE ON ACCESS CODES DEM E003 ECM E003 SAS E003 DEIM E003 PSM E003 SRS E003 CEM 1A23 1A25 1C22 1D07 1A21 1A24 1C21 1D09 1D0C INTERNAL FAULT IN CEM REPLACED CEM AND PERFORMED DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /192713A/40668365	YV1CZ852451 [REDACTED]	9/2/2008	26140	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37224	Central electrical unit engine/gearbox	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=6104461877@21306 C/S THAT THE ANTISKID LIGHT IS ON. UNABLE TO VERIFY CHECK CODES BCM U010000 CEM8F02 DF13 DEMU012900 CHECKED & PERFORMED BCM UPGRADE REMOVED PLENUM COVER FAULT TRACED TO INTERNAL FAULT IN CEM NO OUTPUT SIGNAL FROM B32 A29 WATER INSTRUSION REPLACED CEM AND ENGINE HARNESS PER TNN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /193275A/40705088	YV1CZ852451 [REDACTED]	9/15/2008	27623	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37224	Central electrical unit engine/gearbox	1B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Floor mats and carpets Water le akage	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=6104461877@21306 C/S THE FRONT FLOOR IS SOAKING WET BATTERY WAS DEAD BRAKE LIGHTS WOULD NOT TURN OFF, VERIFIED LEAK REMOVED LF CARPET TO DRY WATER IN CEM CAUSED ELECT FAULTS FAULT TRACE LEAK UPPER LEFT CORNER OF WINDSHIELD LEAKING RUNNING DOWN APILLAR DRIPPING ON CEM RESEAL WINDSHIELD REPLACED CEM & DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /193700A/40730903	YV1CZ59285 [REDACTED]	9/24/2008	38809	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37211	Replace central electrical unit	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp lemental P	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=6109938547@31868 C/S SRS LITE ON CHK CODE PDM0030 0032 0040 ECM431C 440B 7300 900C SRS 00E5 00E7 CHK CEM WATER TRACES ON IT LEAK TEST WINDSHIELD SMALL LEAK UPPER LEFT REPLD CEM & RELOAD REPLACED ENG HARNESS REPLACED WINDSHILED R&R COWL ECM TCM FRONT BUMPE LF RF HEADLIHTS. WIPER MOTOR AIR FL BOX MAST CYL ABS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /197144A/40925989	YV4CZ59296 [REDACTED]	12/12/2008	44104	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	36002	Software control module downloading	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbo l Text mess	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=6105256859@104351 C/S THE CAR FEELS LIKE SOMETHING IS HOLDING IT BACK ANTISKID MESS ON ENG SERV REQUIRED WARNING ON. CHK CODES ECM9000 900B 930B E000 SAS E000 REM 6A01 CEM 1A05 1A09 1A5F 1A62 DD20 DD21 DF13 DF16 E000 8F06 BCM0094 0100 0115 0148 0150 WATER N CEM REPLACED & RELOADED REPLACED WIRING HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /199122A/41030062	YV1CZ911951 [REDACTED]	1/29/2009	76218	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#102965=6103449253@104351 VEHICLE TOWED TO SHOP VEHICLE WOULD NOT START TRIED BOTH KEYS IGNITION START PREVENT MESSAGE IN DIM.CHK CODES ECM 710B CEM 6C49 FOUND WATER IN CEM REPLACED WIRING HARNESS AND MODIFIED NEW HARNESS RELOADED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /200231A/41082845	YV1CZ852251 [REDACTED]	2/24/2009	43032	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37211	Replace central electrical unit	AD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/crank vehicle	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=4848882958@106653 C/S CAR WOULD NOT START PLENT OF CRANK. DID NOT VERIFY CHECK CODES NONE RELATED TO CRANK NO START VISUAL INSPECTION OK R&R DR LOWER DASH PANEL CHECK FOR WATER DAMAGE ON CEM NONE FOUND REPLACED CEM & WIRING HARNESS DUE TO CORRISION ON CONN INSTALLED RUBBER GROMMIT TO PRVENT WATER INSRUSION RELD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /201926A/41169318	YV1CZ59255 [REDACTED]	4/6/2009	58666	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	46038	Differential Electronic Module (DEM)	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=6103580991@31868 C/S VEHICLE DIED ON HIGHWAY MESSAGE FOR BRAKE FAILURE IN DIM RED TRIANGLE LIT UP. CHK CODES DEM E003 DDM0022 ECM 291D 310 3110 3120 3130 ECM E00 TCM E003 SAS0016 0018 E000 CEM GOT WET REPLACED CEM PERFORMED RELOAD REPLACED ENG HARNESS UPPER COVER CALIBRATE DSTC & INITIALIZE WINDOWS ALSO NOTICED THAT THE BRAKE LIGHTS ARE INOP. INTERNAL FAULT IN BRAKE LIGHT SWITCH REPLACED THE BRAKE LIGHT SWITCH ALSO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /205201A/41339812	YV1CZ59235 [REDACTED]	6/18/2009	49471	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	36302	Motor windscreen wiper replace	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=0000000000@31868 C/S STOP MESSAGE IS ON. VERIFIED CONCERN FOUND CODE CEM8D01 BRAKE LIGHTS ON ALL THE TIME HOOK UP BOB CEM IS SENDING SIGNAL W/O PEDAL BEING TOUCHED FOUND WATER STAIN ON TOP OF CEM REPLACED CEM & ENG HARNESS DUE TO CORRISON PERFORMED CEM RELOAD R&R COWL WIPER MOTOR BUMPER ECM TCM ABS MODUL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /207998A/41461432	YV1CZ592851 [REDACTED]	8/17/2009	53087	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	36002	Software control module downloading	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51740=6103589776@31868 NOTICED DURING SERVICE BRAKE LIGHTS ARE STAYING ON CHECK COD CEM 8D02 FOUND CEM WET AND CONNECTOR CORRODED REPLACED CEM WIRING HARNESS PERFORMED CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /210559A/41592873	YV1CZ852051 [REDACTED]	10/13/2009	67445	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=3022569972@15788 C/S THAT THERE IS A PROBLEM WITH THE HEADLIGHT. VERIFIED CONCERN FAULT TRACED RS BIXENON LIGHT FOUND PIN #2 @ HEADLMP HAS 1.6V CONTINUE TO FAULT TRACE CHECKED WIRE CONTINUITY FRO CEM B4 TERM 2 OK CHECK ALL RELATED FUSES & GRND OK FAULT IN CEM REPLACED CEM & ENG BAY HARNESS PER TNN PERFORMED CEM REL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7311 /220338A/42056200	YV1CM592X51 [REDACTED]	5/29/2010	96306	7311/STILLMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1290 WILMINGTON PIKE (RTE 202),WEST CHESTER,PA 19382			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-399-1300	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54768=0000000000@86554 C/S SRS LIGHT IS ON. VERIFIED CONCERN CHK CODES CEM 8F2E 1A5C 8F25 SS E007 FOUND WATER ENTRANCE INTO CEM HARNESS REPLACED ENGINE BAY HARNESS AND CEM RELOAD SOFTWARE LOAD LATEST CAN UPGRADE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7313 /148319A/41599761	YV1CZ852X51 [REDACTED]	10/16/2009	60333	7313/WYNN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	2049 WEST MAIN STREET,NORRISTOWN,PA 19401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74987=6105262141@45683 D/F HEADLIGHT STAYS ON INTERNAL FAILURE REPLACED CEM PER PARTS WARRANTY FROM RO 143941				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7314 / 50551A/35035529	YV1CM91H84 [REDACTED]	1/26/2005	44620	7314/*****TERMINATED ERTLE VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	798 N. NINTH STREET,STROUDSBURG,,PA 18360			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	38130	Driver information module (DIM) remove-	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL DASH LIGHTS CAME ONCEM CODES, 1A66, 1A51 , 1A52, 1A5B, 1A5C, CEM ELEC. FAILURE, NO COMMUNICATION. REP LACED CEM, VERIFIED REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7317 / 90569A/34519250	YV1CZ911X51 [REDACTED]	1/1/2005	1077	7317/***** TERMINATED ALLENTOWN MAZDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3209 LEHIGH STREET,ALLENTOWN,PA 18103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37248	Upper electronic module fault-tracing	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58311=6108142558@17915 DASH INDICATOR IS OUT. TECH PULLED CODES, MEASURED HIGH & LOW SIDE OF SIGNAL. CONTACTED VOLVO. CK'D SIGNAL,OKAY. TECH R&R CCM. SIGNAL OKAY. CONTACTED VOLVO, TRACED TO NO POWER AT THE DIM & CCM. GREG AULL RELEASED NEW CEM. TECH INSTALLED NEW CEM. DOWNLOAD SOFTWARE. TESTDROVE. OKAY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7318 / 25106A/37534909	YV4CM592X61 [REDACTED]	7/31/2006	3755	7318/SCOTT VOLVO OF ALLENTOWN
MakeModelYear	RepairLocation			
VOVLOXC902006	3209 LEHIGH STREET,ALLENTOWN,PA 18103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-791-1221	37206	Control module / relay box passenger	5O	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81437=6107977126@17915 REAR BRAKE LIGHTS WILL STAY ON, EVEN AFTER CAR IS TURNED OF. TECH FOUND LIGHTS DO STAY ON. CK'D WIRING DIAGRAM. READ OUT CEM & REM - CONFIRMED - LIGHTS READ ON. BRAKE LIGHTS ACTIVATED. COULD NOT RELOAD REM. BRAKE LIGHT SWITCH OKAY. CALLED VOLVO - EPLACED CEM/PERFORMED DOWNLOAD. OKAY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7318 / 42869D/40020729	YV1CZ59H841 [REDACTED]	1/24/2008	61346	7318/SCOTT VOLVO OF ALLENTOWN
MakeModelYear	RepairLocation			
VOVLOXC902004	3209 LEHIGH STREET,ALLENTOWN,PA 18103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-791-1221	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89087=6107601932@92783 CHECK - POWER LOST, THEN SURGES AND SRS LIGHT COMES ON. TECH PULLED CODES SRS-00D5, CEM-1D08 & BCM-0094. TECH FOUND INTERMITTENT FAULT WITH CEM. REPLACED CEM & PERFORMED SOFTWARE DOWNLOAD. GOODWILL ON PARTS ONLY. INTERNAL FAILURE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7318 / 45493A/40343620	YV1CZ91H241 [REDACTED]	4/11/2008	48147	7318/SCOTT VOLVO OF ALLENTOWN
MakeModelYear	RepairLocation			
VOVLOXC902004	3209 LEHIGH STREET,ALLENTOWN,PA 18103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-791-1221	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89087=2155299899@17915 VEHICLE DISPLAYED VARIOUS LIGHTS ALL AT ONCE. AFTER PULLING OVER -WOULD NOT RESTART. TOWED IN. TECH PULLED CODES ECM-928C,ECM-530B,SRS-00D5,SRS-00DD,CEM-1D08,BCM-0094 & BCM-0097. TECH REPLACED CEM. REPROGRAMMED WITH UPDATED SOFTWARE. CHECKED CHARGING SYSTEM - OK. ROADTESTED. OKAY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7318 / 47992A/40513122	YV1CZ91H841 [REDACTED]	6/25/2008	45537	7318/SCOTT VOLVO OF ALLENTOWN
MakeModelYear	RepairLocation			
VOVLOXC902004	3209 LEHIGH STREET,ALLENTOWN,PA 18103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-791-1221	37224	Central electrical unit engine/gearbox	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#106269=6104354053@17915 CHECK - INTERMITTENT ELECTRICAL ISSUE. RADIO GOES IN & OUT & DASH INSTRUMENTS CUT OUT ONE AT A TIME. TECH PULLED CODE ECM-928C, ECM-5308, SWM-016 & CEM-1D08. TRACED TO FAULTY CEM. REPLACED CEM & DOWNLOAD SOFTWARE. DOWNLOAD SOFTWARE FOR CEM,DIM & IGN KEY. GOODWILL PARTS ONLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7318 / 49472A/40598632	YV1CM91HX3 [REDACTED]	8/6/2008	63460	7318/SCOTT VOLVO OF ALLENTOWN
MakeModelYear	RepairLocation			
VOVLOXC902003	3209 LEHIGH STREET,ALLENTOWN,PA 18103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-791-1221	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#106269=6108668853@105698 CHECK - HEADLIGHT & FOGLIGHTS INOP. TECH CHECKED FUSE, POWER/GROUND AT BULB. REMOVED COWL TO CHECK JUNCTION BLOCK. USED VIDA TO FAULT TRACE. FAULTY CEM. REPLACED CEM & DOWNLOAD SOFTWARE. ALSO HAD TO RELOAD IGNITIN KEY SOFTWARE. INTERNAL FAILURE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7318 / 63504B/41549469	YV1CZ91185 [REDACTED]	9/28/2009	66715	7318/SCOTT VOLVO OF ALLENTOWN
MakeModelYear	RepairLocation			
VOVLOXC902005	3209 LEHIGH STREET,ALLENTOWN,PA 18103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
610-791-1221	37224	Central electrical unit engine/gearbox	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#112346=610398191@59178 CUSTOMER STATES; WIPER WASHERS ARE INTERMITTENT. TECH FOUND INTERMITTEN OPEN CIRCUIT IN ENG BAY WIRING HARNESS. CALLED TECH ASST. REMOVED & REPLACED WIRING HARNESS WITH UPDATED DESIGN. DURING REMOVEAL OF HARNESS, FOUND CORROSION FROM WATER ON HARNESS & CEM. REPLACED CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7319 /115035B/34816910	YV1CZ592X51 [REDACTED]	3/17/2005	2794	7319/BURDUMY MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	2711 PHILMONT AVE.,HUNTINGDON VALLEY,PA 19006			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43747=2158606969@10490 CUSTOMER STATES ALL ELECTRICAL POWER WENT OFF - CAR DID NOT STALL DIAGNOSED FAULT CODES CEM 10D2,1D08,TCM E003,SRS 00D5,DDM E003,SAS 0018,0016,DEM E003 INTERNAL ELECT FAULT IN CEM NEC TO REPLACE CEM & DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7319 /118053A/35651633	YV1CZ592X51 [REDACTED]	8/16/2005	7694	7319/BURDUMY MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	2711 PHILMONT AVE.,HUNTINGDON VALLEY,PA 19006			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43747=2158606969@58132 CUSTOMER STATES DISPLAY SHOWS BRAKE FAILURE,ABS,CHECK ENGINE DIAGNOSED UNABLE TO GET VEHICLE TO COMMUNICATE WITH VIDA OR VIDAS FOUND CONNECTOR & PINS CORRODED ON CEM CAUSED BY WATER LEAKING ONTO CEM FROM COWL. REPLACED CEM & RELAYS, MODIFIED COWL SEAL TO STOP WATER FROM GETTING ON CONNECTOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7319 /126266A/38082171	YV1CZ91H541 [REDACTED]	11/8/2006	44957	7319/BURDUMY MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	2711 PHILMONT AVE.,HUNTINGDON VALLEY,PA 19006			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43747=2158607020@58132 CUSTOMER STATES - LOST ALL POWER EXCEPT HEADLIGHTS WHILE DRIVING DIAGNOSED CEM 1D08 INTERNAL ELECTRICAL FAULT IN CEM NEC TO REPLACE CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7319 /134609A/40198996	YV4CZ59256 [REDACTED]	3/17/2008	15009	7319/BURDUMY MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	2711 PHILMONT AVE.,HUNTINGDON VALLEY,PA 19006			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15936=2156549233@106093 CUSTOMER STATES L/SIDEBULB OUT MESSAGE IS ON DIAGNOSED LEFT LOW BEAM INOP INTERNAL FAULT IN CEM- NO POWER TO L/F LOW BEAM CIRCUIT NEC TO CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7319 /137431A/40726898	YV1CM592X51 [REDACTED]	9/24/2008	63280	7319/BURDUMY MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	2711 PHILMONT AVE.,HUNTINGDON VALLEY,PA 19006			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15936=2156337233@15935 CUSTOMER STATES - WASHERS ARE INOP DIAGNOSED INTERNAL FAULTS IN CEM AND WASHER PUMP REPLACED CEM AND WASHER PUMP. CUSTOMER PAYS 100% OF LABOR & VOLVO PAYS 100% OF PARTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7319 /140959A/41290483	YV1CM911751 [REDACTED]	6/2/2009	42190	7319/BURDUMY MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	2711 PHILMONT AVE.,HUNTINGDON VALLEY,PA 19006			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal does not	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15936=8562224142@65412 CUSTOMER STATES LEFT TURN SIGNAL FLASHES FAST DIAGNOSED INTERNAL ELECTRICAL FAULT IN CEM L/F TURN SIGNAL - SIGNAL - FLASHES FAST REPLACED CEM DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7331 /625578A/39405602	YV1CZ592851	8/10/2007	16993	7331/UNION PARK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1704 PENNSYLVANIA AVENUE,WILMINGTON,DE 19805			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
302-658-7245	37349	Harness engine comp/dashboard repair	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32923=3026525558@92793 CUSTOMER STATES VEHICLH WONT START JUST CLICKS,ALSO REAR BR AKE LIGHTS STAY ON .PERFORMED DIAG. VERIFIED CONCERN. BRAKE LIGHTS STAYING ON AND VEHICLE NOT START, CHECKED AND FOUND HAT WATER HASHAS CUSTOMER STATES VEHICLE WONT START JUST CLICKS ALSO REAR BRAKE LIGHTS STAY ON. PERFORMED DIAG VERIFIED CONCERN BRAKE LITE STAYING ON AND VEHICLE WILL NOT START CHECKED AND FOUND WATER HAS GOT INTO THE CEM PERFORMED TECH NET NOTE 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7355 / 61900E/35380463	YV1CZ91H841	6/20/2005	14854	7355/****TERMINATED VOLVO OF LANGHORNE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7354),1862 EAST LINCOLN HWY,LANGHORNE,PA 19047			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16945=2013314033@12969 INSTRUMENT CLUSTER WENT OUT WHILE DRIVING COMMUNICATIN FAILURE CAUSED BY FAULT IN CEM REPLACE CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7355 / 81176A/37466149	YV1CZ59H641 [REDACTED]	7/18/2006	26895	7355/*****TERMINATED VOLVO OF LANGHORNE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7354),1862 EAST LINCOLN HWY,LANGHORNE,PA 19047			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16945=2157888888@66180 INTERIOR COMPONENTS FLASH OFF AND ON AFTER DRIVING CAR FOR A EXTENDED LENGTH OF TIME.CODES SET CEM 1D08 BCM0094 SRS00D5 FAULT TRACE TO INTERNAL FAILURE IN CEM REPLACE CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7355 /122157A/40825231	YV1CZ852251 [REDACTED]	10/29/2008	59690	7355/*****TERMINATED VOLVO OF LANGHORNE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7354),1862 EAST LINCOLN HWY,LANGHORNE,PA 19047			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37319	Cable harness front replace	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16945=6097375145@66180 MULTIPLE WARNING LIGHTS LIT,WIPERS INOP,HORN WORULD NOT TURN OFF,CAR TOWED IN.FAULT TRACE CODE CEM 1A5F,1A61,1A62,1A64 WATER INTRUSION INTO CENTRAL MODULE CAUSED FAILURE OF COMP. PERFORM TNN 37-35 TO UPGRADE HARNESS IN FRONT COWL PERFORM REP GOODWILL DUE TO OVER IN MILAGE IN BY DATE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7379 / 152651/41522318	YV1CZ592951 [REDACTED]	9/14/2009	52876	7379/BROWN-DAUB CHEV-OLD-GEO-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	819 NAZARETH PIKE,NAZARETH, 18064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	2W	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake lights constantly lit	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38780=6109690474@55602 CAR WAS SHUT OFF BUT BRAKE LIGHTS STAY ON. MESSAGE FOR BRAKE FAILURE WAS LIT, REMOTE DIDN'T UNLOCK DOORS. VIDA CK FOR DTC'S, CEM DF13,DF16,DD20,DD21,A106,1C06,1C08 CALLED TACK FOR FURTHER ASSISTANCE, CHECKED CONNECTIONS,WIRE S FOR SHORT/WATER INTRUSION. REPLACED FAULTY CEM AFTER FAULT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7379 /3239151/35670801	YV1CZ59H241 [REDACTED]	8/17/2005	21298	7379/BROWN-DAUB CHEV-OLD-GEO-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	819 NAZARETH PIKE,NAZARETH, 18064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38780=9087131603@16078 TURN SIGNALS INOP WHEN USING SWITCH, FLASHERS OKAY VIDA SYSTEM DIAG TEST CEM FAILURE REPLACED CEM UNDER DASH PANEL AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7379 /3654551/36029730	YV1CZ59H241 [REDACTED]	10/28/2005	29375	7379/BROWN-DAUB CHEV-OLD-GEO-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	819 NAZARETH PIKE,NAZARETH, 18064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62735=6104196788@64292 TURN SIGNAL BLINKING TOO FASH VIDA SYTEM DIAG TEST, FAULT TRACING CODE REPLACED CEM MODULE AND PERFORMED RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7379 /9742051/41296090	YV1CZ592951 [REDACTED]	6/3/2009	49713	7379/BROWN-DAUB CHEV-OLD-GEO-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	819 NAZARETH PIKE,NAZARETH, 18064			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38780=6109690474@55602 4-WAY FLASHERS COME ONE WHILE DRIVING/LEFT SIGNAL INOP AT TI MES AND ANTI-SKID LIGHT INTERMITTENTLY ON. VIDA DIAG CK FOR CODES, CEM 8F25, 8D02, 8F23, DD30, 1A5F, 9F20. FAULT TRACED FOR LISTED CODES. REPLACED FAULTY CEM AND PERFORMED CEM RELO AD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7422 /210143A/40293980	YV1CM911151 [REDACTED]	4/14/2008	54532	7422/SMITH COMPANY MOTOR CARS
MakeModelYear	RepairLocation			
VOVLOXC902005	5 DUDLEY FRAMS LANE, CHARLESTON, P.o. box: 58250, WV 25358			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28518=3045904850@14285 ALL DASH GAGES INOP, RADIO INOP VIDA DTC, BCM 0094,0097,0100,0115 FOUND DEFECTIVE CENTRAL CONTROL MODULE(CEM) REPLACE CEM, DOWNLOAD SOFTWARE 50/50 SPLIT ON PARTS AND LABOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7437 /431555A/34763743	YV1CZ592951 [REDACTED]	3/2/2005	231	7437/BILL GRAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	2770 WEST LIBERTY AVENUE, PITTSBURGH, 15210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33006=4123431111@13900 ABS SYSTEM SERVICE URGENT MESSAGE DISPLAYED - FAULT TRACE SYSTEM CODE BCM 0097,0094,0100,0109 0115,E003, DDM E010, DEM E003, DIM E003, PDM E010, FIND CORROSION IN CEM CONNECTOR AND PIN BROKEN IN CONNECTOR REPAIR CONNECTION, REPLACE CEM MODULE AND DOWN LOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7437 /449570A/36273271	YV1CZ852551 [REDACTED]	12/19/2005	4041	7437/BILL GRAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	2770 WEST LIBERTY AVENUE,PITTSBURGH, 15210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15013=3177338808@20363 CAR WILL NOT CRANK, HEADLIGHTS WERE FLASHING, WASHERS CAME ON AND DID NOT STOP UNTILL BATTERY DIED FAULT TRACE SYSTEMS, FIND CEM FULL OF WATER REPLACE CEM DOWNLOAD SOFTWARE AND CHARGE BATTERY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7437 /460261A/37326973	YV1CZ59H741 [REDACTED]	6/30/2006	26969	7437/BILL GRAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	2770 WEST LIBERTY AVENUE,PITTSBURGH, 15210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33006=7249416003@13900 AT TIMES DASH GOES BLANK, WINDOWS & CCM INOPERATIVE, SRS LIGHT IS ON - FAULT TRACE SYSTEM CODES CEM 1D08, BCM 0094, ECM 928C, ECM 4050, FAULT TRACE WIRING AND CONNECTIONS, REPLACE CEM AS PER CODE CEM 1D08 AND VIDA RELOAD SOFTWARE, TEST DRIVE VEHICLE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7437 /486512A/39818311	YV4CZ592X61 [REDACTED]	11/29/2007	29746	7437/BILL GRAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902006	2770 WEST LIBERTY AVENUE,PITTSBURGH, 15210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15013=4127881275@13900 DASH LIGHTS AND FUNCTIONS GO DEAD AFTER 5 MINUTES FAULT TRACE SYSTEMS WITH VOLVO F.T.S. REPLACE CEM, RESET CODES AND CALIBRATED THE STC MODULE PERFORM CEM SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7437 /490187A/40157557	YV1CZ911651 [REDACTED]	2/20/2008	41292	7437/BILL GRAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	2770 WEST LIBERTY AVENUE,PITTSBURGH, 15210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start Engine does not start	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#00570=4128316415@00487 NO START UNLESS YOU DISCONNECT BATTERY AND RECONNECT BRAKE LIGHTS STAY ON , ABS LIGHT AND BRAKE WARNING LIGHTS ARE ON / FAULT TRACE CODES CEM DF13,DF16, DD20, DD21,DD22 E000, 1A5F, 8F10, 1A05, INTERNAL FAULT IN CEM REPLACE CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7437 /492522B/40287493	YV4CZ592X61 [REDACTED]	4/10/2008	34242	7437/BILL GRAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902006	2770 WEST LIBERTY AVENUE,PITTSBURGH, 15210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33006=4127881275@00487 FOUND DURING SERVICE: CODE CEM 1A05, POWER SUPPLY SIGNAL TOO HIGH, WATER LEAKING INTO COWL AND CAUSING CORROSION ON CEM HARNESS CONNECTIONS, REPAIR COWL LEAK AS PER TNN 37-35 REPLACE CEM AND UPGRADE SOFTWARE, ROAD TEST VEHICLE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7437 /503229A/40906906	YV1CZ59H441 [REDACTED]	12/1/2008	86100	7437/BILL GRAY VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	2770 WEST LIBERTY AVENUE,PITTSBURGH, 15210			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#00570=4122768145@00487 CHECK ENGINE & SRS LIGHTS ARE ON SEAT HEATER LIGHTS GO OFF, WIPERS ERRATIC, TURN SIGNALS BLINK SLOW / FAULT TRACE, INTERNAL FAULT IN CEM REPLACE CEM, PERFORM CEM SOFTWARE RELOAD				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/7437 /506571A/41083380	YV1CZ852451	2/25/2009	32187	7437/BILL GRAY VOLVO-SUBARU
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	2770 WEST LIBERTY AVENUE,PITTSBURGH, 15210			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37349	Harness engine comp/dashboard repair	DE	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Brak e failure	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#33006=7247584588@00487 NUMEROUS ELECTRICAL FAILURES, NUMEROUS WARNING LIGHTS ON FAULT TRACE SYSTEM FIND WET CORROSION IN CEM CONNECTORS REPLACE CEM AND PERFORM CEM SOFTWARE RELOAD				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/7438 /227062A/36659611	YV4CZ592361	3/6/2006	60	7438/BOBBY RAHAL VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902006	10207 PERRY HIGHWAY,WEXFORD,PA 15090			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
924-940-3400	37264	Central electronic module (CEM)	DB	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Tail light Backup lights constantl y lit	30765148	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#31401=7249403400@40242 CLIENT STATES BRAKE LIGHTS STUCK ON DURING SERVICE TECH FOUND WATER IN CEM DUE TO SUNROOF DRAIN TUBE SMASHED SCANNED FOR CODES NONE FOUND FOR BRAKE LIGHTS BUT CODES CEMDF13 & CEM1A09 FOUND NO POWER OR GROUND AT BRAKE SWITCH DUE TO WATER GETTING IN CEM FROM DAMAGED SUNROOF DRAIN REPLACED DRAIN TUBE & CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7438 /253982A/37731150	YV1CZ59H341 [REDACTED]	9/6/2006	40717	7438/BOBBY RAHAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	10207 PERRY HIGHWAY,WEXFORD,PA 15090			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
924-940-3400	85208	Seat front remove-install	M2	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Exterior trim/components Moldin	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#19562=7249355591@21276 CLIENT STATES DIM WENT OUT DURING SERVICE TECH SCANNED FOR CODES FOUND SAS003,CEM1D08,DIME003, BCM0094,BCME003,BCM0100,BCM0115 PSME003,SRS00DD,SRS00D5 SRSE003,CCME003 AND ECM928C FOUND INTERNAL FAULT IN CEM DOWNLOADED SOFTWARE REPLACED CEM AND CLEARED CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7438 /264386A/38129057	YV1CM59H441 [REDACTED]	11/15/2006	40870	7438/BOBBY RAHAL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	10207 PERRY HIGHWAY,WEXFORD,PA 15090			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
924-940-3400	37268	Central electronic module/passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#65262=7247424402@69369 CLIENT STATES DASH LIGHTS,RADIO AND DASH GAUGES ARE INOP TECH SCANNED FOR CODES FOUND CEM-E001 CEM-DF05 CEM 1A64,CEM DF04 REPLACED CEM AND DOWNLOADED SOFTWARE AND CLEARED CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7488 /340044A/39196953	YV1CM911651 [REDACTED]	6/26/2007	28443	7488/STAR CHEVEROLET-NISSAN-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	5200 STATE ROUTE 30, GREENSBURG, PA 15601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37155=7244461021@14924.CUSTOMER STATES:PLEASE CHECK FRONT W INDSHIELD WASHER OPERATION,DOES NOT WORK?REAR OKCAUSE:INSPEC T FOUND NO FAULT CODES LOGGED,PERFORMED FAULT TRACE,FOUND WASH ER MOTOR DEAD,AND CEM HAS INTERNAL SHORT CORRECTION:REPLAC ED THE CEM,AND WASHER MOTOR,DOWNLOAD SOFTWARE,RECHECKED OPER ATION,ALL OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7488 /369152A/40994563	YV1CM592251 [REDACTED]	1/14/2009	54152	7488/STAR CHEVEROLET-NISSAN-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	5200 STATE ROUTE 30, GREENSBURG, PA 15601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#104912=7248507035@23275 CUSTOMER STATES: BRAKE LAMP MESSAGE ON DASHCAUSE: CHECK AND CHECK FOR DTC CODES FOUND SEVERAL C EM CODES STORED - FAULTRACE TO WATER INTUSION IN CEM MODULE CORRECTION: NEC TO REPLACE AND FIT CEM WITH UPDATED PARTS AS PER TN#3735 CHECK OPERATING AS DESIGNED GOODWILL SPLIT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7488 /371091H/41114436	YV1CZ852351 [REDACTED]	2/23/2009	38182	7488/STAR CHEVEROLET-NISSAN-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	5200 STATE ROUTE 30, GREENSBURG, PA 15601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	7E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Poor washin	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES: WINDSHIELD WASHER INOP CAUSE: CHECK AND VERIFIED CONCERN FOUND WATER INTRUSION IN CEM CORRECTION: NEC TO REPLACE CEM AND ADD PROTECTIVE BOOTS AND COVER RECHECK WORKING AS DESIGNED AS PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7488 /382628A/41546007	YV1CZ911351 [REDACTED]	9/24/2009	87984	7488/STAR CHEVEROLET-NISSAN-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	5200 STATE ROUTE 30, GREENSBURG, PA 15601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES: VEH SHUT OFF POWERED DOWN AND ACTS LIKE A BAD ALTERNATOR CAUSE: CHECK AND VERIFY CONCERN FOUND SEVERAL DTC CODES SOTRED FAULT TRACE FOUND WATER IN CEM MODULE REF TO TNN CORRECTION: REPLACE CEM MODULE ADD W/HER PROTECTION & CLEAR DTC CODES ROADTEST OK REPAIRED AS GOODWILL TNN#37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7488 /393636A/41982317	YV1CZ592251 [REDACTED]	5/3/2010	65544	7488/STAR CHEVEROLET-NISSAN-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	5200 STATE ROUTE 30, GREENSBURG, PA 15601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#104912=7246949197@81972 CUSTOMER STATES: BRAKE LIGHTS ARE STAYING ON CAUSE: CHECK AND VERIFY CONCERN RUN FAULT TRACING FOUND TNN 37-35 FOUND WATER IN CEM AND END OF HARNESS CORRODED CORRECTION: NEC TO REPLACE CEM MODULE AND INSTALL NEW PLENUM LID SERVICE GROMMET AND DOWNLOAD SOFTWARE AND RECHECK OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /122647A/33134823	YV1CZ91H141 [REDACTED]	3/29/2004	207	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	333 BUSHCH'S FRONTAGE ROAD, ANNAPOLIS, MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5D	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOOSE	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50526=6097370963@9871 CUST STATES WIPERS, SRS LIGHT AND FOG LIGHTS CAME ON ALSO RPMS GO UP AND DOWN/ CODE CEM1D08/ REPLACE CONTROL MODULE-INTERNAL FAULT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /137372A/34907171	YV1CZ592X51 [REDACTED]	4/2/2005	10001	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51907=4109236005@17833 CUST STATES HEADLAMPS DO NOT WORK RIGHT NO CODES. REPLACE CEM AND RELOAD INTERNAL FAULT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /138497A/35464492	YV1CZ592X51 [REDACTED]	5/2/2005	11726	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51907=4109236005@13444 CUST STATES CAR WONT START AND CK ENGINE LIGHT ON NUMEROUS CODES. FOUND WATER ON TOP OF CEM, ALSO HARNESS HAD WATER IN IT. CALLED TECH LINE. REPLACED CEM AND HARNESS, PERFORMED DOWNLOAD, RESEALED TOP AND COVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /139359A/35435055	YV1CZ59H241 [REDACTED]	5/23/2005	33523	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	6A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INSPECTION REQUIRED	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51907=4105440604@11564 CUST STATES ALL LIGHTS WENT OUT, AND THEY HAVE NO TURN SIGNALS. CAR STARTING BUCKING AND CUT OUT. FOUND MULTIPLE CODES. BOTH SIDES CAN COMMON LOCKED UP. RAN CAR FOP 6 HRS DISCONNECT ALL MODULES 1 AT A TIME-NO HELP. CALLED TECH LINE TOLD TO REPLACE CEM. ROAD TESTED OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /139731A/35300222	YV1CM592251 [REDACTED]	6/3/2005	7116	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62310=4102696466@53892 CUST STATES LTS LIGHT ON, CAR LOST POWER AND WOULD NOT MOV FOUND SEVERAL CODES(GEM1A64) REPLACE CEM AND PROGRAM TO CAR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /143205A/35772446	YV1CM911451 [REDACTED]	9/6/2005	15186	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51907=4435275453@18973 CUST STATES WHEN BRAKING. BACK UP LIGHT COMES ON CODE 8D02/8F52 REPLACE FAULTY CEM AND PERFORM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /161325A/38622251	YV1CZ911751 [REDACTED]	2/26/2007	39006	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#91418=4102243480@18973 CUST STATES BRAKE LIGHTS STAY ON ALL THE TIME FOUND WATER ON TOP OF CEM, CONNECTORS CORRODED REPLACE CEM, MAIN ENGINE HARNESS AND DOWNLOAD CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /165381A/39201770	YV1CZ91H541 [REDACTED]	6/22/2007	44516	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#95033=4103603247@77676 CUST STATES CAR CUTS OUT WHILE DRIVING/ CODE BCM 0094/E003 REMOVE DEM AND BCM FROM NETWORK-NO HELP. CALLED TECH LINE REPLACE CEM AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /176483A/40490654	YV1CM592251 [REDACTED]	5/24/2008	66754	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51907=41026964662102273 TOWED IN/CUST STATES WENT THRU CAR WASH, THEN CAR DIED AND WOULD NOT RE-START..FOUND DRAINS CLOGGED UNDER COWL PANEL CAUSING WATER TO FLOW INTO CEM BOX AND HARNESS. THIS CORRODED HARNESS AND CONNECTORS, SHORTED CEM CODES: CEM6C44/3F90/1A51/1A64				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /180006A/40689252	YV1CM91H14 [REDACTED]	9/5/2008	54220	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11073=3017803208@103320 CUST STATES SRS LIGHT ON AND ALL LIGHTS ON DASH WENT OFF CODE CEM 1D08 INTERNAL FAULT WITH CEM REPLACE CEM AND DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /182054A/40843304	YV1CZ592X51 [REDACTED]	11/5/2008	41361	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11073=4102287765@13444 CUST STATES ALL DASH LIGHTS DISAPPEARED AND ALL GAUGES INOP CODE CEM 1A51/ COMM CONTROL MODULE SIGNAL MISSING REPLACE FAULTY CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /185996A/41141474	YV1CZ85255 [REDACTED]	3/6/2009	64851	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#95033=3014617882@94000 CUST STATES BATTERY DEAD/ FOUND CEM HARNESS CONNECTOR CORRODED, R&R COWL AND WIPER LINKAGE REPLACE CEM AND HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7504 /199631A/42005066	YV4CZ85266 [REDACTED]	5/12/2010	39571	7504/ANNAPOLIS VOLVO / SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902006	333 BUSHCH'S FRONTAGE ROAD,ANNAPOLIS,MD 21401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11167=4432600861@13444 CUST STATES HIGH BEAMS ARE INOP/ NO CODES CALLED TECH LINE, CK CEM FOR WATER INTRUSION/ SWAP HEADLAMP WITH ANOTHER CAR-UNIT OK REPLACE CEM AND PERFORM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7508 / 87332A/36272147	YV1CZ91H631 [REDACTED]	12/14/2005	43024	7508/SANTO LINCOLN MERCURY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	3514 BIRNEY AVENUE,US ROUTE 11,MOOSIC,PA 18507			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
570-207-8149	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17259=5708571815@62087 CUSTOMER STATES VEHICLE INSTRUMENT CLUSTER WOULD NOT LIGHT UP IN MORNING RHEN SHE RESTARTED THE VEHICLE IT WORKED DIAGNOSED SRS E001 AND CEM E001 REPLACE CEM AND UPLOAD CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7520 / 82803A/35310369	YV1CZ59275 [REDACTED]	6/3/2005	2513	7520/STADEL MOTORS,INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5455 MANHEIM PIKE,EAST PETERSBURG,PA 17520			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8440=7176657058@12472 VEH TOED IN OWNER HEARD BAND A/C STOP PED ENG STALLED TAIL LTS STAYED ON BCM 0115,E003,0094,0094 0097,0100,0148 CEM 1D02,8F52 DDM E010, E003 ECM 003,440B PDM E010,E003 REPLACE CEM WITH FTS ASSISTANCE INTERMITTENT INTERNAL FAULT (NUMEROUS OTHER DETAILS AND DTC,S (NOTE ENOUGH SPACE TO TYPED ALL DETAILS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7520 / 82970A/35430962	YV1CZ59275 [REDACTED]	6/10/2005	2619	7520/STADEL MOTORS,INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5455 MANHEIM PIKE,EAST PETERSBURG,PA 17520			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5Q
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8440=7176657058@12472 OWNER REPORTS ENGINE STALLED AGAIN AN D TAIL LIGHTS STAYED ON BCM 0115,0148,0094,0030,E003,0100, CEM-1F00,1D02,1D08,8F52,E003,E010,E001,DIM-E003 ECM-5110,930 B,512B,440B,710B,E003 PDM,SRS,CCM,DDM,DIM,UEM FAULTS DETECT ED TOUBLE SHOOT WITH FTS ASSISTANCE AND REPLACE 2ND CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7520 / 84550A/35677328	YV1CM59H64 [REDACTED]	8/15/2005	19738	7520/STADEL MOTORS,INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5455 MANHEIM PIKE,EAST PETERSBURG,PA 17520			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43896=7174264048@12472 CUST STATES CAR DIED WHILE DRIVING A ND WOULD NOT RESTART FOUND FAULTY CEM REPLACED AND RELOADED ALL NEEDED SOFTWARE CODES CEM 6C48 BCM 0094,E003,0115,0100 ECM 928C,530B,E003				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7520 / 92292A/37380269	YV1CY59H64 [REDACTED]	7/7/2006	35561	7520/STADEL MOTORS,INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5455 MANHEIM PIKE,EAST PETERSBURG,PA 17520			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	9Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Temperature control Uneven te perature	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8440=7175293004@12472 CUST STATES NO POWER IN DASH REPLACED CEM & CCM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7520 / 99319A/38890179	YV1CZ59255 [REDACTED]	4/27/2007	25670	7520/STADEL MOTORS,INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5455 MANHEIM PIKE,EAST PETERSBURG,PA 17520			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E ngine do	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#86573=7172857447@12472 CUSTOMER STAES THAT THE CAR WILL TUR NOVER BUT WILL NOT START THEN NOT DO A THING CHECK FOR CODES FOUND CEM 1A05 1A 09 1A5E 8F1D CAR FALLS INTO TNN 37-35 REPL ACED CEM AND RESEALED ACCESS PANEL UNDER CAWL PANNEL HOSED CAR DOWN TO MAKE SURE THERE IS NO MORE LEAKS ALL IS OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7520 /117678A/41431127	YV1CZ91H241 [REDACTED]	8/3/2009	57112	7520/STADEL MOTORS,INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5455 MANHEIM PIKE,EAST PETERSBURG,PA 17520			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	ZV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Towing device Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES HEADLIGHTS FLASHING, WARNING LIGHTS CAME ON, THEN NO LIGHTS AT ALL, THEN SRS LIGHT ON, NO RADIO LIGHTS FAULTY CEM REPLACED CEM INSTALLED CEM SOFTWARE RELOAD, INSTALLED TOTAL CAN SOFTWARE UPGRADE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /152430B/35238143	YV1CZ59245 [REDACTED]	2/22/2005	1195	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	728 BELAIR ROAD,BEL AIR,MD 21014			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6734=4108793400@7080 CUSTOMER STATES DASH DISPLAY CLIMATE CONTROL DEAD UNABLE TO COMM WITH CEM JOHAN HAS VADIS PRINTOUTS CHECKED NETWORK CABLES FOR BOTH HIGH AND LOW SIDES ALL CHECKED OK CHECKED CONNECTOR AT DEM REPLACED CEM AND PERFORMED DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /156628A/35634461	YV1CZ592551 [REDACTED]	7/28/2005	9264	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	728 BELAIR ROAD,BEL AIR,MD 21014			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39111=4104520985@7080 CUSTOMER STATES WIPERS STOPPED WORKING AND ARE IN MIDDLE OF WINDSHIELD CEM 9F20 3F02 4A37 8F1B 8D02 8F2E 8F2D DD20 AND ALOT MORE FOUND WATER IN CONNEC D OF CEM COVER LOOSE MOISTURE IN CEM REP CEM AND WIRING HARNESS FOR CEM FOR CORRISION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /163258A/36997445	YV1CZ91H141 [REDACTED]	5/9/2006	35323	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	728 BELAIR ROAD,BEL AIR,MD 21014			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64986=4438072100@7127 CUSTOMER STATES NO GUAGES ARE FUNTIONS NO DASH LIGHTS TURN CAR OFF AND RESTART STARTS WORKING CEM 1D08 FAULTY CONTROL MODULE REPLACED CONTROL MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /164492A/37316528	YV1CM91H3410	7/5/2006	23806	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	728 BELAIR ROAD,BEL AIR,MD 21014			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64986=4105325880@7127 CUST. STATES DASH LIGHTS AND GUAGES WENT DEAD W/ VEH.RUNNING FOUND DTCS IN CEM;UEM-0039,CEM-1D08,BCM-0094,SRS-00D5, ECM-4338,ECM-400C,ECM-928C,ECM-530B,ECM-4050. REPLACED CENTRAL ELEC. MODULE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /168734D/38627721	YV1CZ59285	1/8/2007	38796	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	728 BELAIR ROAD,BEL AIR,MD 21014			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64986=4108797635@7126 CUST.STATES HER WIPERS WENT OFF, ALL WARNING LIGHTS CAME ON AND VEHICLE WILL NOT LOCK. FOUND WATER RAN INTO CENTRAL ELECTRICAL MODULE.(SEE TNN37-35 REPLACED CEM,INSTALLED UPDATED SEALING KIT,REPAIRED HARNESS, COMPLETED CEM S/W RELOAD,AS PER TNN37-35 AND STEVE DEGRAZIO.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /170215A/38693715	YV1CZ592851 [REDACTED]	3/14/2007	42861	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902005		728 BELAIR ROAD,BEL AIR,MD 21014		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal do	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64986=4108797635@7080 CUST. STATES THERE ARE BULBS OUT ON RIGHT SIDE OF VEHICLE. FOUND VEHICLE TO HAVE NO TURN SIGNALS OPERATING ON RIGHT SIDE,NO DTCS STORED,FOUND INTERNAL FAULT IN THE CEM. REPLACED CENTRAL ELECTRONIC MODULE ASSEMBLY AND COMPLETED CEM SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /171001B/38842323	YV1CM59H84 [REDACTED]	4/16/2007	28841	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear		RepairLocation		
VOVLOXC902004		728 BELAIR ROAD,BEL AIR,MD 21014		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#64986=4107190181@7127 CUST. STATES THE CHECK ENGINE LIGHT IS ON AND SEVERAL ELECT. ARE INOP.(RADIO,DOOR LOCKS,WIPERS,DASH LIGHTS,ETC.) FOUND THE VEHICLE WILL NOT COMMUNICATE WITH VIDA,CEM IS NON RESPONSIVE-INTERNAL FAULT. REPLACED CEM AND COMPLETED CEM SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7533 /171299A/38893363	YV1CZ59285 [REDACTED]	4/27/2007	46092	7533/*****TERMINATED DBA VILLAGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	728 BELAIR ROAD,BEL AIR,MD 21014			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-879-3400	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39111=4434173993@7080 CUST. STATES THAT POWER SYSTEM FAILURE MESSAGE IS ON. FOUND DTC CEM-DF13,CEM IS WET FROM FACTORY WINDSHIELD LEAK. SEALANT FAULT CAUSED CEM FAULT DUE TO WATER CONTAMINATION. COMPLETED RESEALING OF WINDSHIELD,REPLACED PASS.SIDE CONTROL MODULE/RELAY BOX (CEM),PERFORMED CEM S/W RELOAD AND RESET.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7535 /153606A/34826027	YV1CZ59285 [REDACTED]	3/14/2005	8149	7535/TIMONIUM VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	10401 YORK ROAD,COCKEYSVILLE,MD 21030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33469=4107447783@06639 ENGINE LOST POWER AND ELECTR. COMPON ENTS LIKE RADIO, CLOCK, ETCPULLED CODES BCM 0091/0115/0094/ 0109/E003/0097/CCM0063/0062/ CEM 1D02/ID08. CEM LOST COMMUNI CATION WITH EITHER MODULES. CALLED HOTLINE, ADVISED TO REPL. CEM. REPL.CEM AND PERFORMED S/W RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7535 /174627A/35904161	YV1CZ59H341 [REDACTED]	10/4/2005	29218	7535/TIMONIUM VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	10401 YORK ROAD, COCKEYSVILLE, MD 21030			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33333=4103372273@46542 INTEGRITY LIGHT ON NO BULBS OUTCHECK ED CONNECTOR FOR RESISTENCE AND BROKEN PINS, ALL OK. BULBS A LL WORKING FINE.. NO VOLTAGE DROP ISSUES TO HEADLAMP. CALLED HOTLINE, ADVISED TO REPL. CEM REPL. CEM AND PERFORMED CEM R ELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7535 /202492B/37352453	YV4CZ592X61 [REDACTED]	7/5/2006	8386	7535/TIMONIUM VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902006	10401 YORK ROAD, COCKEYSVILLE, MD 21030			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		DE
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13490=4432802407@46542BRAKE LIGHT WILL NOT TURN OFFNO CODES IN SYSTEM. CALLED HOTLINE, WAS ADVISED TO REPL. CEM REPL. CEM AND PERFORMED CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7535 /217433C/38261598	YV1CZ592651 [REDACTED]	11/16/2006	28517	7535/TIMONIUM VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	10401 YORK ROAD,COCKEYSVILLE,MD 21030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#76512=4102964026@49563 AFTER REPL. OF CEM FOR UNRELATED REPAIRS, FOUND ERRATIC OP.OF FR. W/S WIPER MOTOR. PULLED CODE CEM 8F2C, W/S WIPERS SIGNAL TOO HIGH, NO SHORT AS PER VIDA, CALLED HOTLINE AND WAS RELEASED A NEW CEM. REPL. CEM AND PERFORMED CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7535 /271856A/40342689	YV1CZ59H041 [REDACTED]	5/3/2008	72066	7535/TIMONIUM VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	10401 YORK ROAD,COCKEYSVILLE,MD 21030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99494=4103822703@14626 CHECK ENGINE LIGHT ON, SRS SERVICE LIGHT URGENT ON, INSTRUMENT CLUSTER LIGHTS GOES COMPL. BLANK , NO RADIO OR T/SIGNALS, ENGINE SPUTTERS. AFTER RESTARTING ALL FUNCTIONS GO BACK TO NORMAL FOR A WHILE, THEN PROBLEMS START ALL OVER AGAIN. PULLED CODE CEM 1D08-CONTR. MODULE INTERNAL FAULT. REPL. CEM, PERFORMED CEM S/W RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7535 /325576A/41662607	YV1CZ852551 [REDACTED]	10/21/2009	45010	7535/TIMONIUM VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	10401 YORK ROAD, COCKEYSVILLE, MD 21030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29395=4109316500@105935 W/SHIELD WIPERS NOT TURNING OFFPULL ED CODE CEM 8F2C/8F2E-W/S WIPER SIGNALS TOO HIGH/LOW WIPERS WOULD SLOW DOWN LIKE FIRST INTERMITTENT STOP AND STAY THERE. INTERNAL FAULT IN CEM REPL. CEM, PERFORMED CEM S/W RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7536 / 53210A/37815041	YV1CZ91H541 [REDACTED]	9/27/2006	40934	7536/*****TERMINATED DAVID WHEELER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f:7542),6546 OCEAN GATEWAY,EASTON,MD 21601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
410-822-7717	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#120=3026446868@58 CUST STATES WHILE DRIVING OVER 56 MPH HEADLIGHTS BECOME INOP DASH WARNING LIGHTS COME ON. AFTER SHUTTING ENGINE OFF, SRS LIGHT AND CHECK ENGINE LIGHT STAYED ON. FOUND CENTRAL ELECTRONICS MODULE IS FAULTY. TECH REPLACED CEM, DOWNLOADED SOFTWARE AND ROAD TESTED 186 MILES-OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7543 /321445C/38524967	YV4CZ59226 [REDACTED]	1/25/2007	12641	7543/*****TERMINATED MOTORWORLD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f7540),150 MOTORWORLD DRIVE,WILKES BARRE,PA 18702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
717-829-3500	37206	Control module / relay box passenger	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#78417-5708364872@24280 WINDSHIELD WIPERS ARE GOING ON AND OFF BY THERE SELF. REPLACE CEM AND RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7543 /501728A/40974172	YV1CZ85255 [REDACTED]	1/5/2009	42195	7543/*****TERMINATED MOTORWORLD VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7540),150 MOTORWORLD DRIVE,WILKES BARRE,PA 18702			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
717-829-3500	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
NUMEROUS WARNING LTS WERE LIT. REPLACED CEM AND ENGINE WIRIN G HARNESS DUE TO WATER ENTRANCE IN PLENUM. WHITE CHALKY RESO ESIDE ON CEM,COULD NOT RELOAD CEM, MESSAGE NO COMMUNICATION W/CEM. INSTALLED A SECOND CEM AND FUNCTIONS ARE OPERATING PR OPERLY, ROAD TEST.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7544 / 803051/39770121	YV1CZ91H141 [REDACTED]	11/14/2007	29391	7544/KOONS LINCOLN-MERKUR & VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9610 REISTERTOWN ROAD,OWINGS MILLS,MD 21117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33740=4103962325@46856 DASH LIGHTS STARTING TO FLICKER AND VEH POWERED DOWN A FEW TIMES -NOW NO LIGHTS IN CLUSTER BCM 0109 0094 CEM 1D08 REPL CEM AND VERIFY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7544 /1709152/40523969	YV1CZ91H641 [REDACTED]	6/19/2008	65865	7544/KOONS LINCOLN-MERKUR & VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9610 REISTERTOWN ROAD,OWINGS MILLS,MD 21117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33740=4105800926@46856 LITES ON DASH ON-PWR SURGE DOME LITE COMES ON AND S/BELT LIT E-ECM 928C ECM 530B BCM0094 REPL CEM AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7544 /2363351/40885592	YV4CZ592761 [REDACTED]	11/25/2008	24169	7544/KOONS LINCOLN-MERKUR & VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	9610 REISTERTOWN ROAD,OWINGS MILLS,MD 21117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34009=4103186681@41786 BRAKE FAILURE LITE CAME ON AND CK ENG LITE-GEAR SHIFT STATES THE TRUCK IS STILL IN PARK WHEN IT IS IN DRIVE-REAR LITES W ONT GO OUT-DR LOCKS INOP-WINDOWS INOP-LOSS OF POWER ECT FAULT TRACE AND REPL CEM AND RELOAD SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7544 /7075751/35750746	YV1CM59H941 [REDACTED]	8/29/2005	15388	7544/KOONS LINCOLN-MERKUR & VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	9610 REISTERTOWN ROAD,OWINGS MILLS,MD 21117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33740=4105810914@22073 LITES CUT OFF AND CAME BACK ON AND CAR WOULD NOT START UP AFTER SHUTING OFF BUT STARTED LATER CODES CEM1D08 BCM0094 BCM0115 BCM0148 ECM720A SRS 00DD REPL CEM AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7544 /7229451/35916610	YV1CZ592251 [REDACTED]	9/29/2005	12046	7544/KOONS LINCOLN-MERKUR & VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	9610 REISTERTOWN ROAD,OWINGS MILLS,MD 21117			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33740=4103233324@41605 FRT WASHERS INOP TEST CIRCUITS NO POWER FROM CEM TO WASHER PUMP-WIRE TERMINAL S B29 B21 FAULT TRACE AND REPL CEM-RELOAD S/W				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7559 /203199A/38586619	YV1CZ911851 [REDACTED]	2/21/2007	31898	7559/EARL B LEHMAN
MakeModelYear	RepairLocation			
VOVLOXC902005	6281 CARLISLE PIKE,MECHANICSBURG,PA 17050			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
717-691-8400	37206	Control module / relay box passenger	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51041=7177307146@21551 HIGH MOUNT 3RD BRAKE LIGHT STUCK ON, OFF NOWPIN CHECKED CIRCUITRY AND FOUND CEM MALFUNCTIONING REPLACED CEM AND COMPLETED SOFTWARE RELOAD, RECHECK, OK NOW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7559 /232143A/40483185	YV1CZ911651 [REDACTED]	6/18/2008	50903	7559/EARL B LEHMAN
MakeModelYear	RepairLocation			
VOVLOXC902005	6281 CARLISLE PIKE,MECHANICSBURG,PA 17050			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
717-691-8400	37206	Control module / relay box passenger	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38095=7176924975@21551 CUSTOMER STATES CAR WONT START - POS SIBLE DEAD BATTERYNO ELECTRIACAL POWER - LIGHTS-HORN-STARTIN G FAULT TRACED CONDITION - FAULT TRACED CAN H AND CAN L REPL ACED CEM - COMPLETED SOFTWARE DOWNLOAD COMPLETED RETEST - OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7569 /134680A/37336324	YV1CZ852251 [REDACTED]	7/6/2006	397	7569/PERFORMANCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 422 WEST,SINKING SPRING,PA 19608			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37409	Cable harness firewall repair	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21195=6106783425@12863 CAR DOES NOT START, NO CRANK, BRAKE LIGHTS ON. MULTIPLE FAULT CODES FOR TCM, PDM, CEM AND CCM. FAULT TRACED-BATTERY DEAD. REPLACE BATTERY, FAULT CODES STILL PRESENT. FAULT TRACED-FOUND WATER AROUND CEM UNDER COWLING.WIRE HARNESS CORRODED. REPLACE CEM AND PIN CONNECTORS FOR HARNESS TO CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7569 /161110A/39386829	YV1CZ59225 [REDACTED]	7/5/2007	54858	7569/PERFORMANCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 422 WEST,SINKING SPRING,PA 19608			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator Power CU	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21195=6107967994@26428 MALFUNCTION LIGHTS ON, CAR WOULD NOT START. FAULT TRACED- WATER IN CEM.CEM CORRODED AND WASHER PUMP SHORTED OUT. REPLACED CEM AND UPDATED PLENUM PER TECH NET NOTE 37-35 AND REPLACE WASHER PUMP. GOODWILL GESTURE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7569 /176993A/40639140	YV1CZ59225 [REDACTED]	6/30/2008	73034	7569/PERFORMANCE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	ROUTE 422 WEST,SINKING SPRING,PA 19608			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl vLit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21195=6107967994@26428 PARKING LIGHTS COME ON WHEN CAR IS SHUT OFF. CEM NOT WORKING--MULTIPLE CODES. REPLACE CENTRAL ELECTRONIC MODULE ELECTRONIC MODULE AND RETESTED OPERATION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7574 / 28603A/41251400	YV4CY592061 [REDACTED]	5/11/2009	47542	7574/VOLVO OF DANVILLE
MakeModelYear	RepairLocation			
VOVLOXC902006	1231 MONTOUR BLVD. PO BOX 178,DANVILLE,P.O. BOX 178,PA 17821			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
570-275-2212	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57419=5709255328@44477 CUST STATES HEADLIGHTS WILL NOT TURN OFFFOUND TERMINAL CORROSION IN CEM INSTALLED NED CEM AND R EPLACED THE ENGINE BAY CABLE HARNESS PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7574 / 28989A/41300271	YV4CY592061 [REDACTED]	5/29/2009	48922	7574/VOLVO OF DANVILLE
MakeModelYear	RepairLocation			
VOVLOXC902006	1231 MONTOUR BLVD. PO BOX 178,DANVILLE,P.O. BOX 178,PA 17821			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
570-275-2212	37206	Control module / relay box passenger	Q9	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield Water leakage	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57419=5709255328@44477 CUST STATES WATER LEAK ON D/S AROUND WHERE LEFT FOOT WOULD REST - LIGHTS ON DASH ON/ HARD START TESTED ENGINE FOUND CEM MODULE SHORTED REPLACED CEM MODULE A ND SUBLET WINDSHILED RESEAL TO SAFELITE GLASS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7594 /164142A/35285280	YV1CM911351 [REDACTED]	6/4/2005	7383	7594/LEHMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	950 NORTH HILLS ROAD,YORK,PA 17402			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17654=7172255546@39380 CUSTOMER STATES THE 3RD BRAKE LIGHT IS STUCK ON AS WELL AS SOME OF THE OTEHR LIGHTS TEST SYSTEM AND FOUND CODE CEM 8F02 DEFECTIVE MOISTURE ENTERING THE CENTRAL ELECTRICAL MODULE REPLACED THE CEM AND SEALED COWL AREA RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7594 /222586A/39938992	YV1CZ592351 [REDACTED]	1/7/2008	24183	7594/LEHMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	950 NORTH HILLS ROAD,YORK,PA 17402			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal do not	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17654=7177571475@39380 TURN SIGNALS BLINK FASTER THAN NORMAL, ADVISETEST SYSTEM, NO FAULT CODES FOUND FAULT TRACE D AND FOUND MALFUNCTIONING CENTRAL ELECTRIC MODULE, REPLACED THE CENTRAL ELECTRIC MODULE TO CORRECT RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7594 /246320A/41158037	YV4CZ852561 [REDACTED]	3/27/2009	27955	7594/LEHMAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	950 NORTH HILLS ROAD,YORK,PA 17402			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37309	Cable harness engine repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17654=7176979696@12791 CHECK ENGIN LIGHT IS ON TEST SYS TEM AND FOUND CODE CEM DD20 DD21 1A05 8F09 1A09 1A5E1A5F 1A6 4 8B01 DD00 DD01 DD10 DF13, FAULT TRACED CODES FOUND CONTACT ED TECH HOTLINE, FOUND WATER IN THE TOP OF THE CEM REPLACED THE CENTRAL ELECTRIC MODULE AND MAIN ENGINE WIRING HARNESS, RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7605 /425095A/35578122	YV1CM59H74 [REDACTED]	7/26/2005	27111	7605/MARTENS CARS OF WASHINGTON,INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5206 RIVER RD,BETHESDA,MD 20816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	85101	Panel C-pillar upper remove-install/	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#13848=3012993396@23963 C/S THE BRAKE LIGHTS STAY ON WHEN THE CAR IS TURNED OFF TECH CHECKED FOR CODES IN THE COMPUTER-NO CODES FIRST REPL RELAY AND CK CURRANT ON BRAKE SW, UPGRADED CEM. THIS STILL DID NOT WORK, PUT BREATHER BOX ON CEM, 12 VOLT WHEN PRESSING BRAKE PEDAL.REPL CEM AND DO MORE UPGRADES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7605 /425983B/35798272	YV1CN592951 [REDACTED]	8/13/2005	31479	7605/MARTENS CARS OF WASHINGTON,INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5206 RIVER RD,BETHESDA,MD 20816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50332=2022349100@39302. C/S CAR WOULD CRANK BUT WOULD NOT START. BATTERY DEAD, TAIL LIGHTS STAYED ON. THE VEHICLE THEN WOULD START AND RUN FOR 10-15 SECONDS, DIM WENT DEAD AND LOSS OF POWER TO WINDOWS ANS SUNROOF CONTROLS. VIDA NOT ABLE TO COMMUNICATE WITH VEHICLE,DOWNLOADS FAILED, REPLACE CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7605 /449508A/38452713	YV1CZ59HX41 [REDACTED]	1/15/2007	61345	7605/MARTENS CARS OF WASHINGTON,INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5206 RIVER RD,BETHESDA,MD 20816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Radio Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#23239=2029863230@40476 C/S RADIO LIGHT TURNED OFF AND BACK ON WITH RADIO OFF TECH FOUND CEM FAILED REPLACED CEM,PROGRAMMED KEY,HAD TO DOWNLOAD ADD'L KEY APPL AND PROGRAMMED KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7605 /453411A/38859835	YV1CZ852951 [REDACTED]	4/16/2007	22888	7605/MARTENS CARS OF WASHINGTON,INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5206 RIVER RD,BETHESDA,MD 20816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32296=3019516181@13217. C/S CAR WOULD NOT START, ERROR MESSAGE ON DASH. FAULT TRACE NO COMMUNICATION WITH CAR, WATER IN CEM. REPLACE CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7605 /455429A/39046715	YV1CM592851 [REDACTED]	6/4/2007	45686	7605/MARTENS CARS OF WASHINGTON,INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5206 RIVER RD,BETHESDA,MD 20816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#23239=9085613879@12113. C/S CAR HAD TOTAL COMPUTER FAILURE, WATER LEAKING AT ENGINE HARNESS FROM COWL. FAULT TRACE CEM CODE 1A05. REPLACE WIRING HARNESS, ELECTRONICS BOX AND RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7605 /492152A/41978175	YV1CZ592551	3/15/2010	72269	7605/MARTENS CARS OF WASHINGTON,INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5206 RIVER RD,BETHESDA,MD 20816			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#23239=3015934316@49621 C/S CAR WILL NOT START, POWER SYSTEM SERVICE URGENT MESSAGE FAULT TRACED CEM-1A05, FOUND WATER INTRUSSION INTO CEM & CO NECTORS & IN PLENUM BOX. REPLACE CEM & ENGINE BAY CABLE HARNESS AS PER TNN# 37-35 DU TO WATER INTRUSSION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7608 /601316A/41319546	YV1CZ852X51	6/3/2009	43995	7608/VOLVO OF FREDERICKSBURG
MakeModelYear	RepairLocation			
VOVLOXC902005	1010 NOBLE WAY,FREDERICKSBURG,VIRGINIA 22401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
540 373 5200	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
XXX Supplemental Restraint System (SRS) indication/no indication nMULTIPLE COMMUNICATION CODES IN ECM AND SAS DUE TO CEM FAIL URE BECAUSE OF WATER LEAK AT TOP LEFT CORNER OF REPLACED CEM AND DRIVER SIDE SUNROOF DRAIN. SUBLET REPAIR FOR RESEALING OF TOP LEFT CORNER OF WINDSHIELD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7610 /121397A/39732879	YV1CY59HX4 [REDACTED]	10/19/2007	44999	7610/VOLVO OF CHARLOTTESVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7611),3025 IVY ROAD,CHARLOTTESVILLE,VA 22903			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
434-295-4125	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh op/st all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#75451=4349734205@36044 CAR LOOSES POWER - CUTS OFF AT ANY SPEED DTC CEM-1D08 INDICATES FAULTY CEM REPLACED CEM & RELAY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7610 /136941A/41652752	YV1CZ85245 [REDACTED]	11/12/2009	83220	7610/VOLVO OF CHARLOTTESVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7611),3025 IVY ROAD,CHARLOTTESVILLE,VA 22903			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
434-295-4125	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40558=4344666160@36044 CUSTOMER STATES ALL THE WARRANING LIGHTS CAME ON AND THE FUEL GUAGE AND THE WINDSHIELD WIPERBL ADES SOPPED WORKING, CUSTOMER CUT VEHICLE OFF THEN ON AND VE HICLE STARTED WORKING NORMAL FAULT TRACED TO INTERNAL FAILURE IN THE CEM REPLACED THE CEM AND RESET CODES #40558=4344666160@36044 CUSTOMER STATES ALL WARNING LIGHTS C AME ON, FUEL GUAGE NOT READING. NETWORK COMMUNICATION FAILURES.SHORT IN HIGH SPEED NETWORK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7610 /137982A/41762838	YV1CZ592051 [REDACTED]	1/6/2010	67351	7610/VOLVO OF CHARLOTTESVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7611),3025 IVY ROAD,CHARLOTTESVILLE,VA 22903			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
434-295-4125	37224	Central electrical unit engine/gearbox	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40558=4342964876@36044 CUSTOMER STATES THE WINDSHIELD WIPERS ARE INOP FOUND CORRODED CONNECTION AT THE CEM CAUSING THE WIPERS NOT TO WORK REPLACED THE ENGINE WIRING HARNESS AND THE CEM PER TNN37-35 COMPLETED S/W UPGRADE. CLAIM FOR PARTS ONLY AT COST.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7610 /140213A/42004103	YV1CZ59H741 [REDACTED]	5/5/2010	71447	7610/VOLVO OF CHARLOTTESVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7611),3025 IVY ROAD,CHARLOTTESVILLE,VA 22903			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
434-295-4125	37206	Control module / relay box passenger	BV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges At steady speed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34904=5402901714@21751 CAR JERKS SEVERAL TIMES. 71457 CEM HAS AN INTERNAL FAULT. FAULT TRACED VEHICLE. FOUND FAULT CODE CEM-1D08 INTERNAL FAULT IN CEM. CALLED TECH HOT LINE. REPLACED CEM PER ALEX AT TECH HOT LINE. PERFORMED CEM SOFTWARE RELOAD. AFTER RELOAD SPARE KEY WOULD NOT START VEHICLE. PERFORMED IGNITION KEY SOFTWARE DOWNLOAD TO PROGRAM S #34904=5402901714@21751				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7615 / 91378A/37127322	YV1CZ592551 [REDACTED]	5/30/2006	20834	7615/*****TERMINATED VOLVO OF FREDERICKSBURG
MakeModelYear	RepairLocation			
VOVLOXC902005	3410 FALL HILL AVE,FREDERICKSBURG,VA 22401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
540-373-5200	37206	Control module / relay box passenger	AP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Idling Engine stalls Unsure whe	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51314=5408987588@32712# ROSSELL CUSTOMER STATES WHILE DRIVING BEGAN TO SPUTTER AND ENGINECE M-3F90 FUEL PUMP REPLAY OPEN OR SHORT TO GROUND, P. FAULT TE CH FOUND NO FUEL PRESSURE WITH PRESSURE TEST, FOUND REPLACED CENTRAL ELECTRONIC MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7615 / 91609A/37148522	YV1CZ592051 [REDACTED]	6/5/2006	22647	7615/*****TERMINATED VOLVO OF FREDERICKSBURG
MakeModelYear	RepairLocation			
VOVLOXC902005	3410 FALL HILL AVE,FREDERICKSBURG,VA 22401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
540-373-5200	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51314=5408299085@32712# VARGAS CUSTOMER STATES ENGINE CRANKS, STARTS AND DIES IMMEDIATELYC EM-8D02, DF13, DF16, E000 COMMUNICATION PROBLEMS WITH CEM TE CH FOUND NO WIRING FAULTS, AS PER TECH HOTLINE REPLACED CENTRAL ELECTRONIC MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7615 / 91611A/37148524	YV1CZ592X51 [REDACTED]	6/5/2006	18451	7615/*****TERMINATED VOLVO OF FREDERICKSBURG
MakeModelYear	RepairLocation			
VOVLOXC902005	3410 FALL HILL AVE,FREDERICKSBURG,VA 22401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
540-373-5200	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51314=5405475166@32712# DEANE CUSTOMER STATES ENGINE CRANKS, STARTS AND DIES IMMEDIATELY. CEM-3F90 RELAY CIRCUIT, OPEN SHORT TO GROUND, WIRING OKAY FUS E 21 BLOWN, CONTACTED TECH HOTLINE, ALEX INSTRUCTED REPLACED CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7616 / 128393A/40954713	YV1CZ592151 [REDACTED]	12/17/2008	26433	7616/*****TERMINATED VOLVO OF FREDERICKSBURG
MakeModelYear	RepairLocation			
VOVLOXC902005	3410 FALL HILL AVE.,FREDERICKSBURG,VIRGINIA 22401			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
540-373-5200	37349	Harness engine comp/dashboard repair	LN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Weak or low electrical p	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#103962=5407100566@97318# HUBBLE STATES-REPLACED BAD BATTERY-BRAKE LIGHTS ON ALL THE TIME-NUM EROUS CODES STORED-MOST OF THE MODULES OFF THE NETWORK-UPDAT ED REPLACED ENGINE BAY HARNESS,CEM,RELOADED CEM-NORMAL OPERA TION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /241458A/33464367	YV1CZ91HX41 [REDACTED]	6/3/2004	15722	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902004	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16864=8047556666@42687 C/S AFTER LOCKED VEHICLE WITH REMOTE, ALARM GOES OFF. VEHICLE WOULD NOT CRANK, DIM DISPLAY DEAD. FAULT TRACE. DOWNLOADED SOFTWARE, STILL EXHIBITING COMPLAINT. FOUND FUSE #11C/27 FROM INDASH JUNCTION BOX TO CEM WAS BLOWING IMMEDIATELY. VERIFIED INTEGRITY OF CIRCUIT NO FAULTS FOUND. R&R CEM AND RELOADED S/W, REPLACED FUSE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /248310A/34288089	YV1CZ911351 [REDACTED]	11/2/2004	641	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33291=8046736650@18737 C/S CAR CUT OFF WHILE DRIVING AND WILL NOT RESTART. FAULT TRACE. FOUND STORED FAULT CODES CEM 3F90. R&R REAR SEAT TO CHECK WIRING TO FUEL PUMP NO VOLTAGE TO FUEL PUMP. CHECKED WIRING AND CONNECTORS FROM CEM TO FUEL PUMP. REPLACED CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /248608B/34288099	YV1CZ59H741 [REDACTED]	11/9/2004	40697	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902004	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5N	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33291=8048432020@18737 C/S DASHBOARD FUNCTIONS WENT OUT RADIO CUT OFF. FAULT TRACE. FOUND SOFTWARE DOWNLOAD TO REPLACE GEM FAILED DUE TO LOSS OF COMMUNICATION OF THE LOW SPEED NETWORK. FOUND OPEN CIRCUIT AT INTERN LOW SPEED SOLDERED LOW SPEED SPLICES FROM GEM 53/435 AND 53/436 REPLACED ICM DOWNLOAD SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /255898A/35155553	YV1CZ59245 [REDACTED]	4/22/2005	7415	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28437=8047464861@14000 C/S HAD TO RAPIDLY STOP,RED WARNING LIGHT ON. THINK IT SAYS SOMETHING ABOUT ABS. FOUND CAR WOULD INTERMITTELY NOT CRANK OVER,THEN WOULD CRANK WOULD START AND NOT START. TRIP ODOMETER IS OUT ON CLUSTER SHIFT INDICATOR OUT ON CLUSTER.CANNOT COMMUNICATE WITH VEHICLE. REPLACE GEM AND RELOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /257459A/35452754	YV1CZ592951 [REDACTED]	5/25/2005	3341	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33291=8043039617@51204 C/S CAR WILL NOT START,WILL NOT TURN OVER AND EMERGENCY LIGHTS WERE FLASHING THIS A.M. CHECK FAULT CODES (CODE CEM-DD20) NOTED WITH KEY OUT OF IGNITION DIM LITE UP LIKE IN POS#2 PULLED DTCS. REMOVED COWL COVER AND WIPER TRANS REMOVE COVER TO CEM TO GAIN ACCESS PORTAL SEAL ON COVER.FOUND MOIST IN LID.REL.CEM&SEAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /267975A/36456834	YV1CZ592151 [REDACTED]	1/16/2006	27975	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28437=8048837726@18737 C/S THAT BRAKE LIGHTS ARE STAYING ON. CHECK FAULTG CODES (CODE DF13-1A06-BCM 0150) HIGH SPEED NETWORK SIGNAL TOO HIGH,POWER SUPPLY TOO LOW AND BRAKE LIGHT SWITCH OUTSIDE RANGE.CONTACT VOLVO TO RELEASE CEM. REPLACE CEM AND DOWNLOAD CEM FRELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /273580A/37398178	YV1CZ592751 [REDACTED]	5/24/2006	12915	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#28437=8047556666@42687 C/S THAT ANTISKID MESSAGE IS ON. CHECK DTC CODES (BCM 0094)(0115)(0148)(SAS E000)(ECM 440B) (930B)(CEM 000)(1A54)(DF17). FAULT TRACE FOUND EVIDENCE ON CEM TERMINAL OF CORROSION. PER TNN 37-35 REPLACE ENTIRE ENGINE CONTROL/BAY HARNESS FROM L/F SEAT TO CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /294639A/39540116	YV1CZ59H541 [REDACTED]	9/11/2007	47748	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902004	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	X4	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Wheel rim, wheel bolts Broken	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43591=8043550400@14000 C/S ALL LIGHTS ON DASH WENT OUT CHECK DTC CODES (CEM E001)(1A52)(1A53)(1A56)(BCM 0109) (REM E001)(SRS 00D5). REPLACE CEM AND PERFORM RELOAD AND TEST DRIVE OK AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /300763B/40093062	YV1CZ852751 [REDACTED]	2/14/2008	47778	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43591=8047987178@63121 C/S THE ABS LIGHT IS ON THE ODOMETER IS INOP,CK ENG LIGHT IS ON,BRAKE FAILURE STOP SAFELY MSG IS ON,AND VEHICLE WILL NOT MOVE FROM FIRST GEAR. CK.FAULT CODES (MULTIPLE CODES AUD,BCM,CCM,DDM,DEM,DIM,ECM, ICM,REM,AND TCM. CHECKED AND FOUND WATER INTRUSION INTO CEM BOX. R&R CEM AND RESEALED,RELOADED AND CLEARED CODES.T/DROVE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /305692E/40542928	YV1CZ91H141 [REDACTED]	6/19/2008	63933	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902004	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14465=8046585170@42687 C/S CHECK ENGINE LIGHT IS ON. CHECK CODES (ECM-400C) MAJOR LEAK STORED. SYSTEM FAILED TEST DURING S/W DOWNLOAD SYSTEM CRASHED. ATTEMP SOFT/HARD SYSTEM RESETS FAILED. CEM CLICKING NO COMMUNICATION. REPLACE CEM/ PERFORMED TOTAL CAN UPGRADE. LEFT TURN SIGNAL INOP/NO POWER REPLACE SHUNT CSH1 IN CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /310200A/40877529	YV1CZ91H341 [REDACTED]	10/18/2008	50704	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902004	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#14465=7323193144@73529 CAR TOWED TO SHOP NOT START KEY TURNS IN IGNITION AND NOTHING HAPPENS. VERIFIED NO START. DASH LIGHTS WILL ONLY STAY ACTIVE FOR A FEW SECONDS CANNOT CODES VEHICLE CHECK BATTERY FIRST GOOD,CHECK HIGH SPEED AND LOW SPEED NETWORK GOOD,CHECK WIRING/TERMINALS AT CEM GOOD. REPLACE CEM,DOWNLOAD CEM RELOAD.STARTS RUNS NORMAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7618 /323966A/41745018	YV1CZ91195 [REDACTED]	11/13/2009	109150	7618/MOOERS MOTOR CAR COMPANY INC
MakeModelYear	RepairLocation			
VOVLOXC902005	7211 W BROAD ST,RICHMOND,VA 23294			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction is	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43591=4343924907@18737 C/S NRAKE LIGHT WON'T GO OFF EVEN WHEN CAR CUT OFF. CHECK FAULT CODES CODES (CODES CEM-1A5E-1A5F-8A20-8A21-DF13-DF16-E000) TIME TO CHCEC CHECK CEM FOUND MOISTURE IN 2 CONNECTORS.TIME TO REPLACE CEM AND DOWNLOAD CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7619 /756715A/35722797	YV1CM592X5 [REDACTED]	7/13/2005	2550	7619/MOOERS VOLVO MIDLOTHIAN
MakeModelYear	RepairLocation			
VOVLOXC902005	(s7618),11960 MIDLOTHIAN TURNPIKE,MIDLOTHIAN,VA 23113			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
804-594-3500	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18072=8048048951795@21957 C/S LIGHTS ON DASH DIM WHEN WIPERS TURN ON,RETURNS TO NORMAL ILLUMINATION WHEN TURN WIPERS OFF. CK CODES (CODE 1A05-BCM 0094-CEM 1A09 CEM DF 13 R&R STEERING COL.COVERS AND CK SWITCH AND CONNECTIONS. R&R FRONT COWL,R&R COVER FOR CEM AND CK ALL WIRING CEM FAULTY FRT.COWL DRAINS INTERNAL FAULT MOISTURE.REPL.CEM/SOFT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7619 /771913A/38613005	YV1CZ59295 [REDACTED]	2/26/2007	31784	7619/MOOERS VOLVO MIDLOTHIAN
MakeModelYear	RepairLocation			
VOVLOXC902005	(s7618),11960 MIDLOTHIAN TURNPIKE,MIDLOTHIAN,VA 23113			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
804-594-3500	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51697=8043204223@49553 C/S FRONT WASHER IS NOT WORKING. FAULT TRACE INTERNAL FAULT WITH CEM. REPLACE CEM AND DOWNLOAD CEM RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7619 /782776C/40527357	YV1CZ911351 [REDACTED]	6/5/2008	49223	7619/MOOERS VOLVO MIDLOTHIAN
MakeModelYear	RepairLocation			
VOVLOXC902005	(s7618),11960 MIDLOTHIAN TURNPIKE,MIDLOTHIAN,VA 23113			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
804-594-3500	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18072=8045623034@49553 C/S SRS LIGHT IS COMING ON. CHECK FAULT CODES (CODE CEM-1A511) FOUND WIRING HARNESS CONNECTORS AT CEM HAVE CORRSION ON THEM. REPLACE CEM AND WIRING HARNESS. PER TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7620 /000137A/41167310	YV1CM911151 [REDACTED]	3/26/2009	43018	7620/FREEDOM VOLVO FO VIRGINIA BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
7574974864	37206	Control module / relay box passenger	8X	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Complete vehicle Leakage	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81280=7574602584@70259 C/S THERE IS A WATER LEAK ON DRIVERS SIDE. FOUND WATER LEAKING FROM CEM HOUSING INTO THE CAR ON LEFT SIDE FLOOR BOARD. REMOVED DRIVERS SIDE CARPET DRIED AND RE-INSTALLED REPLACED CEM DUE TO WATER LEAKING THRU THE MODULE. REPLACED ENGINE BAY WIRING HARNESS WHICH CONNECTS TO CEM, RELOADED CEM SOFTWARE AND RECHECKED FOR LEAKS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7620 /000175A/41167312	YV1CZ59H641 [REDACTED]	3/30/2009	68929	7620/FREEDOM VOLVO FO VIRGINIA BEACH
MakeModelYear	RepairLocation			
VOVLOXC902004	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
7574974864	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96013=7574255733@16363 C/S THE DIM WENT BLANK WHILE DRIVING IS WORKING NOW BUT THE SRS LIGHT IS ON. FOUND MULTI CODES IN MULTI MODULES, CEM-1D08,6A02,8F21, BCM-0094,0091,ECM-928C,530B, FAULT TRACED ALL CODES FOUND CEM TO HAVE INTERNAL FAULT. REPLACED CEM AND RELOADED SOFTWARE, ERASED ALL CODES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7620 /003470A/87000633	YV1CM592551 [REDACTED]	8/10/2009	68402	7620/FREEDOM VOLVO FO VIRGINIA BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
7574974864	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96013=7575480115@46030 C/S ABS,CHECK ENGINE LIGHTS AND IMMOBILIZER MESSAGE CAME ON. FOUND WATER GETTING ON THE CEM MODULE THROUGH THE ENGINE HARNESS. REPLACED THE CEM MODULE AND ENGINE HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7620 /004177A/87000806	YV1CM592551 [REDACTED]	9/9/2009	69375	7620/FREEDOM VOLVO FO VIRGINIA BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
7574974864	37206	Control module / relay box passenger	BM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls During acceleration	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96013=7575480115@93952 C/S CAR TOWED IN, CUT OFF AND WILL NOT RESTART. FOUND CODES ECM-DF13,DF16 FAULT TRACED INTERNAL FAULT OF THE CEM. REPLACED CENTRAL ELECTRICAL MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7620 /005838A/41680662	YV1CM592151 [REDACTED]	11/16/2009	71446	7620/FREEDOM VOLVO FO VIRGINIA BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
7574974864	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S VEHICLE TOWED IN, DASHBOARD DEAD FOUND CODES CEM-1A54, 1A55, 1A56, 6F01 FAULT COMMUNICATION WITH DIM, CCM, OR PSM, FOUND NO REPLACED CENTRAL ELECTRICAL MODULE AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7620 /006498A/41776253	YV1CZ592051 [REDACTED]	12/14/2009	32357	7620/FREEDOM VOLVO FO VIRGINIA BEACH
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
7574974864	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S WHILE DRIVING ON THE HIGHWAY ALL LIGHTS O CAR HAD NO BRAKES AND STALLED OUT, WOULD NOR CAME FROM ENGINE. FOUND WATER LEAKING THROUGH THE ENGINE BAY HA TOP OF THE CEM CAUSING IT TO SHORT OUT. REPLACED CENTRAL ELECTRICAL MODULE AND ENGINE RELOADED CEM SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7621 / 50958B/37063331	YV1CM592751 [REDACTED]	5/8/2006	55935	7621/*****TERMINATED PHILIPS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11811=3015033865@151 C/S VEHICLE HAS MULTI MESSAGES AND LIGHTS STAYING ON. FOUND WATER INSIDE CENTRAL ELECTRONIC MODULE CAUSING ALL THE PROBLEMS IN VEHICLE. COMPLETED BULLETIN 37-35 CEM HARNESS TERMINAL CORROSION DUE TO WATER ENTRANCE IN PLENUM. HARNESS ENG COMP/DASHBOARD RPL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7621 / 55696A/37882917	YV1CZ852651 [REDACTED]	9/26/2006	23502	7621/*****TERMINATED PHILIPS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#158=7578553142@61515 C/S CAR WILL NOT TURN OVER,DASH LIGHTS CAME ON CAR CUT OFF WILL NOT RESTART. DIAGNOSED CODES CEM- 1A5E,1A5F,1A61,1A62,1A64,DF17,E000, FAULT TRACED ALL CODES FOUND WATER DAMAGE ON CEM, WATER HAD RUN DOWN ENGINE WIRING HARNESS ONTO THE CEM. SPOKE WITH TECH LINE,TOLD TO REPLACE ENG WIRING HARNESS W/CEM, RELOAD CEM & PERFORM TOTAL RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7621 / 72940A/40336188	YV1CZ911151 [REDACTED]	4/21/2008	28018	7621/*****TERMINATED PHILIPS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Bulbs blow frequentl	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96013=7573404299@213 C/S LEFT LOW BEAM BULB IS INOP. FAULT TRACED PER VIDA, TESTED ALL WIRING AND CONNECTORS FROM LOW BEAM BULB BACK TO CEM, ALL WIRING AND CONNECTORS GOOD, NO SIGNAL FOUND FOR CEM PIN FOR DRIVER SIDE LOW BEAM. REPLACED CEM AND PERFORMED SOFTWARE DOWNLOAD TO RELOAD CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7621 / 72971A/40336212	YV1CZ592551 [REDACTED]	4/22/2008	41852	7621/*****TERMINATED PHILIPS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96013=7574611071@218 C/S THE CHECK ENGINE AND ANTI SKID LIGHTS ARE ON. FAULT TRACED FOUND WATER DAMAGE IN CEM AND ENGINE HARNESS DUE TO WATER ENTRANCE IN PLENUM. REPLACED CEM AND RELOADED SOFTWARE, REPLACED ENGINE HARNESS AND INSTALLED NEW PLENUM SEALING STRATEGY PER TNN 37-35.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7621 / 75376A/40532453	YV1CZ91H341 [REDACTED]	7/11/2008	52372	7621/*****TERMINATED PHILIPS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4980 VIRGINIA BEACH BLVD,VIRGINIA BEACH,VA 23462			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96013=7574646726@68395 C/S THE INTERIOR LIGHTS, RADIO AND DVD PLAYER WENT OUT WHILE DRIVING, ALSOM AIRBAG MESSAGE CAME ON, EVERYTHING WORKING NOW BUT AIRBAG MESSAGE IS STILL ON. DIAGNOSED CODE ECM-1D08 CONTROL MODULE INTERNAL FAULT. REPLACED CEM AND RELOADED SOFTWARE, HAD TO REPROGRAM KEY WITH IGNITION KEY SOFTWARE, TEST DROVE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7624 /353850B/32326064	YV1CZ59H741 [REDACTED]	10/29/2003	1	7624/FAIRFAX VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11050 MAIN STREET,FAIRFAX,, 22030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#018=7039348500@760 LIGHTS ALWAYS ON CEM FAILURE INCORRECT VOLTAGE FROM OUTPUT OF CEM 7 VOLTS MEASURED SHOULD BE 12 REFL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7624 /451345A/35144645	YV1CZ91H641 [REDACTED]	4/20/2005	33637	7624/FAIRFAX VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11050 MAIN STREET,FAIRFAX,, 22030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32391=7038513878@37820 CUSTOMER STATES CAR DIES WHILE DRIVING-NOTE SRS WARNING MESSAGE IS ON. PERFORM DIAGNOSTIC PROCEDURES ON OWNER'S CONCERN WITH FIELD TECHNICAL SPECIALIST, FTS & TECHNICIAN FOUND CENTRAL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7624 /580935G/38730198	YV1CZ91H441 [REDACTED]	2/27/2007	20480	7624/FAIRFAX VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11050 MAIN STREET,FAIRFAX,, 22030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#69401=7032093752@32402 THE VEHICLE HAS A SLUGGISH START AND ONCE IT STARTS THETHE TECHNICIAN PERFORMED DIAGNOSIS AND FO UND TEH VEHICLE HAVING A SLUGGISH START AND AFTER THE VEHICL E STARTS IT WILL THE TECHNICIAN REPLACED THE CEM....				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7624 /623460A/39654149	YV1CZ59HX41 [REDACTED]	9/22/2007	47677	7624/FAIRFAX VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	11050 MAIN STREET,FAIRFAX,, 22030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#69401=7034753606@18861 CUSTOMER STATES WHILE DRIVING ON THE HIGHWAY THE VEHICLETHE TECHNICIAN PERFORMED DIAGNOSIS BY TE ST AND CHECKED FOR TROUBLE CODES AND DID RETRIEVE VARIOUS CO DES, SRS 00D5 THE TECHNICIAN REPLACED THE CEM AND PERFORMED A SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7624 /771925A/41742028	YV1CZ852651	12/29/2009	22111	7624/FAIRFAX VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	11050 MAIN STREET,FAIRFAX,, 22030			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST.STATES CK WIPERS,THEY WORK WHEN THE KEY IS OUT OF THE I GNITION.CK AND ADV.FOUND SHORT TO WIRES AT CEM-MALE CONNECTI ON BROKEN PERFORM SYSTEM DIAGNOSIS AND TRACE SHORT TO CEM-R EPLACE CEM AND CLEAN DRAINS AT COWL AND CLEAN SUNROOF DRAINS ,R/I WIPER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7625 / 39935A/36869281	YV1CZ59H441	4/19/2006	31551	7625/*****TERMINATED Phillips Volvo
MakeModelYear	RepairLocation			
VOVLOXC902004	1010 WEST MERCURY BLVD.ST,HAMPTON,VA 23666			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
757-265-3400	36444	Switch/driver door module (DDM) replace	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40558=9176425302@61492 C/S SRS LIGHT IS ON AND ALL DASH GUAGES ARE FLICKERING AND FLUCTUATING HOOKED TO VADIS TO CHECK FOR CODES AND FOUND 24 FAULT CODES FAULT TRACED AND HAD TO REMOVE INTERIOR PIECES TO GAIN ACCES S AS PER TECH LINE REPLACED CEM AND ICM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7625 / 51612A/39996890	YV1CN592951 [REDACTED]	1/18/2008	21013	7625/*****TERMINATED Phillips Volvo
MakeModelYear	RepairLocation			
VOVLOXC902005	1010 WEST MERCURY BLVD.ST,HAMPTON,VA 23666			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
757-265-3400	37349	Harness engine comp/dashboard repair	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#211=7578684079@77677 C/S BATTERY WARNING LIGHT IS COMING ON FAULT TRACED, LIGHTS IN THE DIM STAYED ON ALL THE TIME, FOUND MULTI CODES IN CEM, FAULTY CEM AND HARNESS, CORROSION DUE TO WATER INTRUSION THROUGH PLENUM PULLED IN CAR. WATER ENTERED CEM AND CORRODEDE WIRING HARNESS. COMPLETED BULLETIN 37-35 HARNESS ENGINE COMP/DASHBOARD REPAIR,DOWNLOADED S/W				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7626 / 64854A/41511102	YV1CN592451 [REDACTED]	8/17/2009	51385	7626/WYNNE VOLVO OF HAMPTON
MakeModelYear	RepairLocation			
VOVLOXC902005	1010 WEST MERCURY BLVD,HAMPTON,VIRGINIA 23666			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
757-365-3400	37349	Harness engine comp/dashboard repair	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not wo	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54979=7576061332@61486 C/S TOWED IN BRAKE LIGHTS WOULD NOT SHUT OFF, DIAG FOUND WATER INTRUSION IN HARNESS AND CONTAMIN ATED CEM, DTC CEM DD20 DD21 1A09 8F1D 1A06 1A05 FAULT TRACED CEM PER TNN 37-35 REPL CEM AND WIRING HARNESS WITH UPDATED, CLEAR CODES TEST DR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /360951A/34406808	YV1CZ592151 [REDACTED]	12/3/2004	2432	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5N
ProblemCodeDesc	PartNumbers	PartDescriptions		
DIFFICULT TO START	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11167=7032435474@23692 CUST.STATES THE CAR WON'T STALLS WHEN CHANGING GEARS/TRACED CODE CEM 1D02-CEM UNIT-INT.FAULT/REPL.THE ELECTRONICS BOX & DOWNLOADED CEM & UEM SOFTWARE, AND CLEARED FAULT CODES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /365724A/34499611	YV1CM911151 [REDACTED]	1/5/2005	1028	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		4E
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57325=7036236644@18992 CUST.STATES THE HD.LT.IS OUT/TRACED CODE CEM 1F00-FAULTY CEM REPL.THE ELECTRONICS BOX & RELOAD CEM SOFTWARE. TESTED-O.K. RESET CODES.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /371234A/34674212	YV1CZ91H231 [REDACTED]	2/7/2005	27885	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902003	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31351=7038215154@32284 CUST.STATES THE COURTESY LT'S UNDER DASH STAY ON SOMETIMES./ TRACED TO A DEFECTIVE CEM UNIT/REPL.ELECTRONICS BOX & RELOAD CEM SOFTWARE & KEY APPLICATION SOFTWARE. TEST DRIVE-O.K.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /452482A/37321870	YV1CZ59215 [REDACTED]	6/19/2006	17434	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#67560=7032435474@32284 CUST.STATES THE WINDSHEILD WASHER ISN'T WORKING/TRACED TO A SHORT INSIDE THE CEM UNIT MAKING THE WASHER PUMP DEFECTIVE/ REPL.CEM ELECTRONICS BOX & WASHER PUMP & RELOAD CEM SOFTWARE TESTING ALL THE WIRING & CONNECTIONS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /503134A/38909433	YV1CM59H14 [REDACTED]	4/12/2007	40181	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52976=7032801114@23692 CUST.STATES THE DASH WARNING LT.S ARE BLINKING/TRACED TO AN INTERMITTANT,INTERNAL FAULT IN THE CEM UNIT/REPL.THE CEM ELECTRONICS BOX & RELOAD CEM SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /546344A/39925063	YV1CM59H34 [REDACTED]	12/14/2007	53535	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Idling Uneven idle	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#71963=5403473072@73416 CUST.STATES THE CAR JERKS BACK & FORTH & BUCKS & WIPERS & AIR BAG LT.CAME ON/TRACED CODE CEM 1D08-CONTROL MODULE (CEM) INTERNAL FAULT/REPL.THE ELECTRONICS BOX & RELOAD CEM SOFTWARE & RESET CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /639995A/41433430	YV1CZ59H841 [REDACTED]	7/27/2009	60123	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57325=7034861829@103691 CUST.STATES THE VEHICLE INSTRUMENTS ARE ERRATIC AND THERE IS A JOLT FROM THE CAR/TRACE CODE BCM 0094-FAULTY COMMUNICATION WITH THE DEM UNIT-DUE TO A DEFECTIVE ELECTRONICS BOX/REPL. THE CEM UNIT & RELOAD CEM SOFTWARE. RESET CODES & TESTED-O.K 8YR.,.80K.EMISSIONS WARRANTY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7633 /686973A/42021369	YV1CZ592351 [REDACTED]	5/18/2010	26978	7633/DON BEYER MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1231 WEST BROAD STREET,FALLS CHURCH,VA 22046			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57325=7035284299@73416 CUST.STATES THE TURN SIGNALS ARN'T WORKING WELL/TRACED TO A CODE CEM DD40-COMMUNICATION WITH SWM FAULT-DEFECTIVE CEM UNIT/REPL.THE CENTRAL ELECTRONIC MODULE & RELOAD CEM SOFTWARE RESET CODES & TESTED-O.K.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7644 /283494A/38920184	YV1CZ59H241 [REDACTED]	4/23/2007	42976	7644/HERB GORDON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3121 AUTOMOBILE BLVD,SILVER SPRING,MD 20904			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9248=2027222276@37964 C/S,ALL GAUGES,POWER DOOR LOCKS AND SUNROOF INOP CAUSE,TRACE CODES CEM 1D07 AND 1D09 TO FAULTY CEM CORRECTION,REPLACE CEM/DOWNLOAD SOFTWARE/CLEAR CODES AND RE- SET ADAPTIVES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7644 /384978A/39642231	YV1CZ59265 [REDACTED]	9/4/2007	44177	7644/HERB GORDON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3121 AUTOMOBILE BLVD,SILVER SPRING,MD 20904			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33853=3017629632@9871 C/S,SRS SERVICE WARNING ON/ALL DASH LIGHTS,SPEEDOMETER INOP CAUSE,TRACE CODE UEM E0001/INTERNAL FAULT IN CEM CORRECTION,REPLACE CEM/DOWNLOAD SOFTWARE PER VOLVO TECH LINE CLEAR CODES AND RESET ADAPTIVES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7644 /617792A/36677734	YV1CZ59295 [REDACTED]	3/3/2006	10253	7644/HERB GORDON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3121 AUTOMOBILE BLVD,SILVER SPRING,MD 20904			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	MD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Automatic transmission No auto	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22714=3015303579@21761 C/S,TRANSMISSION IS STUCK IN PARK CAUSE,TRACE CODES BCM 0150,0094,0100,0148,E003/FAULT TRACED TO CORROSION ON CONNECTION PINS INSIDE CEM CORRECTION,FAULT TRACE WIRING HARNESS+FUSES TO CEM/REPLACE CEM/CLEAN CONNECTORS TO CEM/TIGHTEN COVER TO CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7644 /637551A/36884262	YV1CZ85225 [REDACTED]	4/3/2006	20760	7644/HERB GORDON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3121 AUTOMOBILE BLVD,SILVER SPRING,MD 20904			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#22714=2028820742@37961 C/S,ENGINE STALLED WHILE DRIVING/ENGINE JERKS AND SURGES CAUSE,TRACE CODE CEM 1A62 TO FAULTY CEM/NO COMMUNICATION CORRECTION,REPLACE CEM/RELOAD SOFTWARE/CLEAR CODE AND RESET ADAPTIVE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /289858C/32189874	YV1CM91HX4 [REDACTED]	10/1/2003	4	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902004	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
1ST SECTION OF INSTRUMENT CLUSTER IS INOP AND ENGINE STILL WONT START TECH SCANNED NUMEROUS FAULT CODES REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /378387A/35302271	YV1CM592951 [REDACTED]	3/22/2005	326	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
ANTI SKID LIGHT COMES ON AND THEN HEATED SEATS AND REAR WILL THEN BE INOPERATIVE. RECEIVED VEHICLE WITH BCM-0094, CEM-1A5 A, CEM-1A64, ICM-DC02 & ICM-DC01. FOUND WATER CONTAMINATION INSIDE REPLACED FAULTY CEM, CLEARED ALL FAULT CODES AND ROAD TESTED VEHICLE FOR PROPER OPERATION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /381762A/34975928	YV1CM5922511	4/11/2005	5887	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37282=7034035698@3066 CUSTOMER STATES THE VEHICLE IS STILL HAVING ELECTRICAL PROBLEMS, WILL NOT START. NO ELECTRICAL FUNCTIONS AVAILABLE. TECH STATES THE CENTRAL ELECTRONIC MODULE CONTAINER IS LEAKING WATER & HAS CUASDED ELEC. FAILURE OF CEM TECH REPLAEC CEM UNIT UNDER FRONT COWL & RESEALED THE H. BOX				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /396743A/35485914	YV1CZ911551	7/6/2005	11644	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37282=703779-0664@53479 CUSTOMER STATES THE SRS LIGHT IS BACK ON. FLOOR & OVERHEAD LIGHTS CAME, DASHBOARD STOPPED WORKING. TECH STATES MULTIPLE CENTRAL ELECTRONIC MODUEL (CEM) COES ARE PRESENT. CEM-1A56, CEM-1A5C, UEM-E001, ECM-4400. TECH REPLACED THE CENTRAL ELECTRONIC MODULE AND RESEALED THE PLENUN CHAMBER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /409647A/35854195	YV1CZ59295 [REDACTED]	9/22/2005	1471	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37958	Seal, plenum chamber, install acc. to	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37282=9196612498@53479 CUSTOMER STATES LOW COOLANT, TRANS LIGHT & REDUCED ENGINE PERFORMANCE MESSAGE ALL CAME ON. TECH PERFORMED VEHICLE SELF DIAGNOSTIC. ECM940D,941D,970D & ECM-0800. TECH FOUND WATER DAMAGE TO THE CEM. REMOVED & DRIED PLENUM BOX, RESEALED PLENUM BOX & REPLACED CEM. TESTED & VERIFIED ALL CEM FUNCTIO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /412277A/35923095	YV1CZ592X5 [REDACTED]	10/7/2005	7921	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	36001	Diagnostic trouble codes (DTCs) reading/	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#70113=7034679821@68140 OWNER STATES BRAKE LIGHTS STAY ON. MOISTURE CONTAMINATION. DIAGNOSED & REPLACED CENTRAL CONTROL MODULE FOR CORRECTION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /412394A/35929796	YV1CM592X51 [REDACTED]	10/10/2005	6873	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37205	Main fuse in engine compartment replace	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#29345=7035055086@3001 CLIENT STATES CAR SHUT DOWN WHILE DRIVING. ALSO NOTICED THAT BRAKE LIGHTS WON'T SHUT OFF. SCANNED 12 PAGES OF FAULT CODES. FAULT TRACE ENGINE & BODY ELECTRICAL SYSTEM & FOUND CORROSION IN THE CENTRAL ELECTRONIC MODULE. REPLACED FAULTY CENTRAL ELECTRONIC MODULE, CLEARED CODED, RELOAD SOFT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /452842A/37258539	YV1CZ91H841 [REDACTED]	6/21/2006	20783	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902004	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#70113=7038155849@68140 OWNER STATES ENGINE WILL JERK WHILE DRIVING. THEN AL ELECTRICAL FUNCTIONS STOP WORKING. WINDOWS LOCKS, RADIO, INSTRUMENTS. DIAGNOSED & REPLACED CONTROL MODULE FOR CORREC.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /511100A/39031371	YV1CM592851 [REDACTED]	5/30/2007	53307	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37349	Harness engine comp/dashboard repair	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37282=7034314300@5137 CUSTOMER STATES ABS LIGHT ON. ANTI SKID LIGHT ON. SAS 000E, 0007, BCM 0109, REPLACE CEM AND ENGINE WIRING HARNESS FOR WATER INTRUSION & REPEAT FAULT CODES. TECH REPLACED THE CEM AND ENGINE WIRING HARNESS PER TECH NET NOTE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /632972A/41313433	YV1CZ91H341 [REDACTED]	6/15/2009	77367	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902004	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp lemental P	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37282=5713336643@90538 CUSTOMER STATES WHILE DRIVING THE DASH LIGHTS WENT OUT AND THERE WAS A BRAKE FAILURE MESSAGE. INTERMITTENTLY ON OTHER OCCASIONS THE WINDSHIELD WIPER WOULD COME ON BY ITSELF. TECH STATES MULTIPLE FAULT CODES STORED, BCM0094, ECM4050, ECM 928C, CEM1D08, SRS00D5. TECH REPLACED CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /648519B/41590570	YV4CZ59276 [REDACTED]	9/16/2009	49580	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902006	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37349	Harness engine comp/dashboard repair	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
GAUGES IN DASH WERE FLUCTUATING. CARR OFF KEY IN HAND. NO COES SCANNED. FOUND EVIDENCE OF CORROSION ON CEM. WATER INTRUSION, PERFORMED TNN 37-35. REPLACED CEM WIRING HARNESS AND PERFORMED TOTAL UPGRADE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /678883A/41974324	YV1CZ59295 [REDACTED]	3/31/2010	66483	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37349	Harness engine comp/dashboard repair	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#37272=7035611284@3235 TECH STATES THE CENTRAL ELECTRONIC MODULE HAS HAS FAULTY COMMUNICATION. CEM 1A5F, FAULT TRACED, EVIDENCE OF WATER INTRUSION AT CEM. TECH REPLACED THE CEM AND MODIFIED ENGINE WIRING HARNESS PER TNN 37-35.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7669 /687158A/42018271	YV1CZ592X51 [REDACTED]	5/19/2010	61932	7669/DON BEYER VOLVO-DULLES
MakeModelYear	RepairLocation			
VOVLOXC902005	21830 PACIFIC BLVD, LOUDON, VA 20166			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-421-5700	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99389=7038427861@3695 CUSTOMER STATES THE DRIVERS LOW BEAM IS INOPERABLE. TECH FOUND MULTIPLE FAULT CODES,CEM-1D08,8A20,8F02,8A32,8A21. TECH FOUND FAULT CEM. AFTER CHECK BULB, HEADLIGHT ASSEMBLY, HEADLIGHT WIRING HARNESS. TECH FOUND FAULTY CENTRAL ELECTRONIC MODULE, REPLACE CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7673 /526442A/39577080	YV1CM91H94 [REDACTED]	8/21/2007	51176	7673/DON BEYER VOLVO-ALEXANDRIA
MakeModelYear	RepairLocation			
VOVLOXC902004	7416 RICHMOND HWY, ALEXANDRIA, VA 22306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-768-5800	37206	Control module / relay box passenger	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES CAR WILL NOT START-PANEL LIGHTS AND GUAGES N OT WORKING ALL CONTROLS NOT WORKINGSHUT OFF WILL NOT RESTART CODE STORED FOR CEM 6A1 TRACED TO CEM-REPLACED AND CLEARED CODES 37206(1.0)36001(1)36016(7)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7673 /589062A/40687779	YV1CZ852X51 [REDACTED]	8/29/2008	61627	7673/DON BEYER VOLVO-ALEXANDRIA
MakeModelYear	RepairLocation			
VOVLOXC902005	7416 RICHMOND HWY,ALEXANDRIA,VA 22306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-768-5800	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58860=2543941527@43854 CUSTOMERR STATES NO POWER STERRING AT LOW SPEED/ TRACED CEM- 1A05, AND CEM-1A5E. WATER ENTERING VEHICLE RESULTING IN DAMA GE TO THE CENTERL ELECT MODULE IN TECH BULL 37 35/ REPLACED THE CENTRAL ELECTRONIC MODULE AND ENGINE WIRING HARNES PER TECHNICAL BULLITEN 37-35 AND RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7673 /622095B/41238823	YV4CZ592161 [REDACTED]	4/6/2009	74557	7673/DON BEYER VOLVO-ALEXANDRIA
MakeModelYear	RepairLocation			
VOVLOXC902006	7416 RICHMOND HWY,ALEXANDRIA,VA 22306			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
703-768-5800	37349	Harness engine comp/dashboard repair	SL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical operated window No/r	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#58860=2023919144@43854 TECHNICIAN FOUND BRAKE LIGHTS STAYING ON ALL THE TIME AND HORN SOUNDING ON ITS OWN/TECH FOUND WATER TO HAVE AFFECTED THE CENTRAL ELECT MODULE AND HARNESS AS DISCRIBED IN TB 37-3 35/ TECH REPLACED THE CENTRAL ELECTRONIC MODULE AND HARNESS PER TB 37-35 TESTED O.K				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /642889A/38006802	YV1CZ592851 [REDACTED]	10/23/2006	37498	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37224	Central electrical unit engine/gearbox	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47137=3012532160@15024 C/S THAT DASH WENT BLANK/URGENT SERVICE MESSAGE RADIO STILL PLAY WITH VEHICLE OFF. REMOTE DOES NOT WORK CORROSION, POSSIBLE WATER DAMAGE INTO CEM..NO LEAKS FOUND RAN VIDA SCAN TEST, CODE CEM 1A51 SRS. VIDAS CK, REPL ELEC BOX & DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /677218A/38699973	YV1CZ59H441 [REDACTED]	3/16/2007	30000	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92972=4155776289@49935 C/S ELECTRICAL SYSTEM IN VEHICLE IS NOT WORKING MILAGE UNKNOWN DASH LIGHTS OUT OPEN CIRCUIT VADIS CHECK REPL CEM #92972=4155776289@49935 C/S ELECTRICAL SYSTEM IN VEHICLE IS NOT WORKING MILAGE UNKNOWN DASH LIGHTS OUT OPEN CIRCUIT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /767823B/39987707	YV1CZ911551 [REDACTED]	1/16/2008	31145	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47137=3013093900@15024 C/S TO CHECK OUTSIDE LIGHTS DO NOT FLASH WHEN LOCKED FAULT TRACED ALARM SYSTEM , FAULT TRACED CEM, REM,AND UEM SPOKE TO JOHN FROM VOLVO TECH LINE REPL CEM AND PERF DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /789992A/40282760	YV1CZ59H141 [REDACTED]	4/4/2008	31480	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37240	Upper electronic module replace	7R	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Poor wiping	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47137=3017181717@15024 C/S THAT HIS WIPERS ARE COMING OF & ON BY ITSELF & SUNROOF IS INOP, INTERMITANT OPEN CIRCUIT, CODES: UEM-0005 UEM-0080 UEM-003A CODES: CEM-852D, CEM-852E, CEM-6A01, PERF VIDA DIAG, R/R LFT A-PILLAR CK ROOF HARNESS FROM CEM & CK HARNESS UNDER HEADLNR, REPL UEM & CEM AND DWNLD, FAULT TRACE=SHPTIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /822160B/40582305	YV4CZ59296 [REDACTED]	7/25/2008	39681	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31151=3014422962@50329 C/S THAT THE LFT LOW BEAM BULB IS BURNED OUT CEM TERMINAL B:7 HAS NO SIGNAL OPEN CIRCUI VIDA CHECK FAULT TRACEING WIRING = SHOP TIME REPL CEM , BULB, AND PERF DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /897911A/41285042	YV1CZ59225 [REDACTED]	5/12/2009	36620	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31151=7038470495@48068 C/S BRAKE LIGHT STAYS ON AND HAD TO JUMP START VEHICLE PER TNN 37-35 VADIS CHECK REPL CEM AND PERF CEM RE-LOAD SHOP TIME = FAULT TRACING R&R HEADLIGHT HOUSINGS, BOTH FRT FENDER LINERS, FRT WIPER MOTOR AND WIR CLEANER HOUSING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /907102A/41322162	YV1CZ59225 [REDACTED]	6/15/2009	37626	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31151=7038470495@32944 C/S THAT THE VEHICLE HAS TO BE JUMPED TWICE A DAY AND BRAKE LIGHTS ARE STAYING ON OPEN CIRCUIT VADIS CHECK REPL CENTRAL ELECTRONIC MODULE AND PERF CEM RE-LOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7678 /913028A/41400638	YV1CZ59H84 [REDACTED]	7/6/2009	66801	7678/355 VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	15401 FREDERICK ROAD,ROCKVILLE,MD 20855			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
301-309-3900	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31151=3016625033@32944 C/S AFTER PICKING UP VEHICLE AND PUTTING ON ABOUT 60 MILES ENGINE SKIPS BEATS WHILE DRIVING AND MULTIPLE WARNING MESS. APPEAR. VADIS CHECK CODE: ECM-530B CONTACT TECH LINE CASE # 090619044 ADVISED TO REPL CEM AND PERF CEM SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7701 / 99328A/36442738	YV1CZ59H441 [REDACTED]	1/12/2006	41712	7701/WEAVER BROS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	4409 CAPITAL BOULEVARD,RALEIGH,NC 27604			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#47929=9195565858@44094 DASH LIGHTS ARE DIM,INSPECTION FOUND DEFECTIVE CEM,REPLACED CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7702 /159631A/36156120	YV1CZ59H541 [REDACTED]	11/25/2005	29258	7702/*****TERMINATED VOLVO OF ROANOKE
MakeModelYear	RepairLocation			
VOVLOXC902004	5000 FRANKLIN ROAD,ROANOKE,VA 24014			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
540-344-6284	37261	Central electronic module (CEM)	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9376=8047405153@038 GUAGES INOP CEM DEFECTIVE REPLACE CEM BOARD AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7703 /518263A/39948348	YV1CZ59225 [REDACTED]	12/31/2007	46012	7703/VOLVO OF CARY
MakeModelYear	RepairLocation			
VOVLOXC902005	1375 NW MAYNARD RD,CARY,NC 27513			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
919-876-6611	37206	Control module / relay box passenger	ZP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Sealings doors,windows,lids Loo	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96456=9194654420@42072 DASH LIGHTS WENT BLACK WHILE DRIVING . FAULTY CEM, CRACKED AT THE PANEL, REMOVED AND REPLACED CEM . CLEARED CODES TESTED OK. DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7703 /520705B/40670517	YV1CZ59H44 [REDACTED]	6/23/2008	84795	7703/VOLVO OF CARY
MakeModelYear	RepairLocation			
VOVLOXC902004	1375 NW MAYNARD RD,CARY,NC 27513			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
919-876-6611	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96456=9194699889@42072 ENGINE SPUTTER AND CEL AND ABS LIGHT CAME ON, BCM 0094 BCME003 CEM 1S007 CEM 1008 DIM E003 NET W ORK SHUT DOWN NO COMMUNICATION BCM TO DEM PI RADIO SEEK ECU CONNECTOR ERROR. REPLACED CONTROL MODULE AND PERFORMED TOTAL CAN UPGRADE. ALL OK AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7703 /521496A/40613617	YV1CZ91H541 [REDACTED]	8/6/2008	35391	7703/VOLVO OF CARY
MakeModelYear	RepairLocation			
VOVLOXC902004	1375 NW MAYNARD RD,CARY,NC 27513			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
919-876-6611	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#96456=9196060540@16769 SRS LIGHT ON, CLUSTER INOP SIGNALS INOP FAULT TRAC CEM 1A56 REPLACED CEM CLEARED CODES ROAD TEST VERIFY OPERATIONS OKJ				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7711 / 5075A/40602777	YV1CY59H94 [REDACTED]	7/3/2008	51918	7711/HUNTER ASHEVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	252 PATTON AVE.,ASHEVILLE,NC 28801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
828-210-7700	37206	Control module / relay box passenger	AK	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges Unsure when at	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94623=8282160873@17154 CUST. STATES TOW IN, AFTER EXTENSIVE DRIVING, MESSAGE FOR SR S AND LOW VOLTAGE CAME ON, SEEMS TO LOSE POWER AND SURGES. DIAG AND FOUND CEM BAD, CODES CEM 8F2D,8F2E,8F43,1D08 REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7711 / 7295A/40956028	YV1CZ592151 [REDACTED]	8/27/2008	62074	7711/HUNTER ASHEVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	252 PATTON AVE.,ASHEVILLE,NC 28801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
828-210-7700	37349	Harness engine comp/dashboard repair	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES BRAKE LIGHTS STAYING ON AFTER SWITCH IS OFF DIA G AND FOUND CEM SHORTED INTERNAL AND REPLACED AND RETEST APP ROVAL FOR WARRANTY THROUGH JEFF GLENN #94623=8285050950@22802 NPN IS FOR CABLE TIES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7711 /511661A/38076359	YV1CZ91H641 [REDACTED]	10/16/2006	42500	7711/HUNTER ASHEVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	252 PATTON AVE.,ASHEVILLE,NC 28801			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
828-210-7700	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
PANEL LIGHTS GO OUT, SEE CUST NOTECEM 1D08 CONTROL MODULE IN TERNAL FAULT . INTERMITTENT FAULT RPL CEM & RELOAD S/W WV #13118=8286870330@17154				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7718 / 69102A/35119173	YV1CM911451 [REDACTED]	4/8/2005	8866	7718/CROWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3604 WEST WENDOVER, GREENSBORO, NC 27407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
336-852-0600	37206	Control module / relay box passenger	5R	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INVERTED FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
3348127=3368550254@49748 C/S BRAKE LIGHTS ARE STAYING ON. WATER IN CEM. REPLACED CEM & DOWNLOADED SOFTWARE PER TECH HOTLINE (ALEX)				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7718 / 69476A/35435227	YV1CY592351 [REDACTED]	4/20/2005	4459	7718/CROWN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3604 WEST WENDOVER, GREENSBORO, NC 27407			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
336-852-0600	36487	Switch hazard warning signal flasher	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
348127=3366697271@14326 C/S THE HAZZARD LIGHTS WILL COME ON AT TIMES. FAULT TRACED REM, NOTED COMM FAULT/ RESET CODES PER FAULT TR ACE. CEM REPLACED. DOWNLOAD. FLASHER DRAINED BATT. REPLACED BATTERY. VADIS INSTRUCTION - CEM 8F05 RETURNED. HAZZARD SWIT CH REPLACED. PERFORMED SOFTWARE DOWNLOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7720 /250608A/36260253	YV1CZ911051 [REDACTED]	12/8/2005	18712	7720/***** TERM PARAMOUNT VOLVO of HICKORY
MakeModelYear	RepairLocation			
VOVLOXC902005	TERMINATED,520 HIGHWAY 64-70 SE,HICKORY,NC 28601			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41584=8288986607@41600 CUST STS SRS MSG ON. CEM1A51. CONTAMINATED CEM, DEFECTIVE SRS MODULE CHECKED CONNECTIONS AT CEM AND SRS MODULE, FOUND TRACES OF WATER ENTRY AT CEM. SAM AT TECH HOTLINE ADVISED TO REPLACE CEM AND RES EAL CEM BOX UNDER COWL& CONT FAULT TRACING. FOUND SRS MODULE DEFECTIVE. REPLACED CEM AND SRS MODULES AND DOWNLOADED SW. R #41584=8288986607@41600 CUST STS SRS MSG ON. CEM1A51. CONTAMINATED CEM. DEFECTIVE SRS MOD. CKD CONNECTION AT CEM AND SRS MOD. FOUND TRACES OF WATER ENTRY AT CEM. SAM AT HOTLINE ADVI				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7722 / 37543B/39008257	YV1CN59H24 [REDACTED]	5/23/2007	30770	7722/*****TERMINATED VOLVO OF HICKORY
MakeModelYear	RepairLocation			
VOVLOXC902004	1712 EIGHT STREET DRIVE S.E.,HICKORY,NC 28602			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
828-322-5835	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39554=2527567715@88715SYSTEM WENT OUTCAR STARTED AND DROVE FINE. FOUND CODES CEM-1D08, SRS-00D5 ECM-928C, AND ECM-530B. CLEARED CODES AND TEST DROVE, NO REMOVE AND REPLACE THE CEM AND TRANSFER ALL OF IT'S COMPONETS TO NEW ONE. DOWNLOAD CEM RELOAD AND REPROGRAM ALL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7723 / 59891A/37969904	YV1CZ592151	9/18/2006	26086	7723/MAXWELL VOLKSWAGEN
MakeModelYear	RepairLocation			
VOVLOXC902005	2519 N CHURCH STREET,BURLINGTON,NC 27215			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#368=4238218820@263 C/SAYS FELT SOMETHING FUNNY IN STEERING AND VEH SHUT OFF-WOULD NOT START AGAIN. NO FUEL PRESSURE,CHEK ALL FUSES, ALL OK REPLACE CEM AND DOWNLOAD SOFTWARE. NOW HAD POWER TO FUEL PUMP MODULE AND POWER TO PUMP BUT PUMP NOT WORKING REPLACE FUEL PUMP. ALL OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /245988A/36691343	YV1CN592751	2/15/2006	14705	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902005	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	SL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Electrical operated window No/r duced fu	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7491=7042014728@33799 WINDOWS AND DOOR LOCKS NOT WORKING CEM 1A52 1A61 A162 1A57 8F25 DD30 3F91 1A56 RMV FUSE FOR DDM WORKING CHECKED DOOR HARNESS FOR DAMAGED PINS LOOSE CONNECTIONS WIRING DAMAGE CHECKED DDM POWER AND GROUND OK MOISTURE I N CEM REPL CEM DOWNLOADED SW MOD DRVR COWL DRAINAGE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /246237A/36691345	YV1CZ911251 [REDACTED]	2/21/2006	17257	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902005	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8973=7043321065@39439 SEVERAL LTS ON PS POWER BRAKES BATT LT ON CEM 1A06 DD21 DD20 DD30 WATER ON TOP OF CEM SHORTING CEM OUT REPL CEM SEALED BOX DOWNLOADED SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /256823A/38043858	YV1CZ911251 [REDACTED]	9/14/2006	24241	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902005	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7491=7042835848@69677 NO START SEVERAL WARNING LTS ON BRAKE MESS ON DIM ALL LTS ON WITHOUT KEYS IN WATER DRIPPING OUT OF CEM THROUGH ENG HARNESS IN COWL REPL COMPLETE ENG HARNESS AND CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /260365A/38221173	YV1CM592051 [REDACTED]	11/27/2006	24077	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902005	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	99246	Drain plug, A-post, 2 sides, adjustment	K3	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Sun/moon/convertible roof Water leakage	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#88473=7043471446@39439 2 INCHES OF WATER AT GAS PEDAL FROM ELECTRICAL AREA AT LEFT FOOT SUNROOF DRAINS LEAKING CEM HAS WATER DROPS ON IT AND WATER MARKS REPL CEM CLEANED AND MODIFIED SUNROOF DRAINS CHANGED COVER AND SEAL TNN 37 35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /261086A/38357072	YV1CZ59H841 [REDACTED]	12/11/2006	47390	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902004	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure what part all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35848=7048478729@39439 CAR BUCKING ABS LT ON INTERIOR DASH AND TS LTS NOT WORKING CEM 1D08 BCM 0094 SRS 0005 FAULTY CEM REPL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /268366A/38986751	YV4CZ592X61 [REDACTED]	5/7/2007	14223	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902006	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	Q9	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield Water leakage	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7491=7043666600@39439 WATER LEAK IN LF FLOORBOARD FOUND COWL COVER MISSING ALLOWING WATER TO COME INTO CEM REPL CEM DUE TO WATER DAMAGE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /269126A/39030066	YV1CN592051 [REDACTED]	5/22/2007	27883	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902005	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35848=7044581391@41837 WIPERS NOT WORKING CEM 8F2C 8F25 FAULTY WIPER MOTOR CAUSED CEM TO FAIL REPL WIPER MOTOR AND CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /276896A/39864191	YV1CY59H84 [REDACTED]	10/23/2007	80990	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902004	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8973=7045100818@69677 LIGHTS ON INSTRUMENT PANEL GO OUT AT TIMES BLINK SRS 00D5 ECM 928C 530B INTERNAL FAULT IN CEM REPL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /277174A/39742654	YV4CM592461 [REDACTED]	10/27/2007	14825	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902006	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl v. lit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#101655=6319651427@23713 BRAKE LTS STAY ON ALL THE TIME CEM DD20 DD21 INTERNAL FAULT SIGNAL MISSING IN CEM REPL CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /280389A/39960585	YV1CZ91H741 [REDACTED]	1/7/2008	57883	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902004	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8973=7047700897@39439 NO START CLICKING NOISE FROM DASH WIPERS WN TURN OFF CEM FAULTY REPL CEM CAR WN START WIPERS WN TURN OFF CLICKING NOISE FROM DASH INTERNAL FAILURE IN CEM REPL CEM DOWNLOADED RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /308171A/41600526	YV1CZ91H14 [REDACTED]	10/20/2009	75255	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902004	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8973=7048821079@39439 WHILE DRIVING DASH LTS BLANK OUT SEVERAL MESS COME ON TRANS WN SHIFT CAN TURN CAR OFF AND BACK ON WILL BE OK CEM 1D08 SRS 00D5 INTERNAL FAULT IN CEM REPL CEM PERF SWDL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /308818A/41632846	YV4CZ852261 [REDACTED]	11/5/2009	53634	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902006	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#8973=7042319206@69677 HDLTS STOP WORKING WHILE DRIVING TURN SIGNALS BLINK VERY FAST THEN STOP WATER INTRUSION IN CEM REPL CEM CEM 1A5F 1A61 1A62 8F12 8F52				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7730 /315788A/42020552	YV1CZ59H641 [REDACTED]	5/10/2010	112495	7730/VOLVO OF CHARLOTTE
MakeModelYear	RepairLocation			
VOVLOXC902004	7040 EAST INDEPENDENCE,CHARLOTTE,NC 28212			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#106839=7047017903@39439 CAR JOLTS SYSTEMS SHUT DOWN BUT CAR KEEPS RUNNING BCM 0094 CEM 1D08 INTERNAL FAULT IN CEM REPL CEM PERF SWDL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /158026A/36549027	YV1CZ59H131 [REDACTED]	1/7/2006	38214	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902003	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43266=3369930955@966 THE LIGHTS WENT OUT/ AFTER TURNING ON TURN SIGNAL/ INTERMITANTLY CAR WILL NOT COME OUT OF PARK/ FOUND CODE CEM-1A04,1A07,1A08 FOUND WATER IN THE CEM CONNECT OR/ PER BRANDON FTR REPLACED CEM AND RESEAL COWL AND WIRING HARNESS/				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /158864A/36535383	YV4CY592561 [REDACTED]	1/31/2006	23	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902006	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42814=3367234111@29603 DRIVE AFTER A RAIN STORM WIPE RS CAME ON BY THEMSELVES,ENG SEEMED TO DIE....VERIFIED,VIDA CONNECT NO FAULTS FOUND. FAULT TRACE FOUND WATER IN CEM. CEM RELEASED BY TECH AST WAS NEW NUMBER , IT WOULD NOT DOWNLOAD THEY SENT US OLD NUMBER JOB 2				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /164202A/37218491	YV1CZ911551 [REDACTED]	6/12/2006	32636	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36319	Windscreen wiper	JR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Rear window wiper Does not work	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74980=3367604916@49476 REAR WIPER WILL NOT WORK VERIFIED, NO CODES STORED. FOUND WIPER WOULD STOP INTERMITTENTLY IN MID W IPE. SUSPECT WIPER MOTOR FAULTY SUGGESTED TO REPLACE CEM. THEY RELEASED PART. REPLACED CEM PERFORM DOWNLOAD. STILL DID NOT REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /165244A/37371835	YV1CZ911751 [REDACTED]	7/6/2006	33456	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	84304	Windscreen remove-install	Q9	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield Water leakage	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43266=2762260299@29603 LEFT FRONT FLOORBOARD WAS FULL OF WATER AFTER RAIN VERIFIED, FOUND WATER COMING IN AROUND CABLE HARNESS BOX UNDER COWL. FOUND WATER INGRESS IN CEM, FOUND WINDSHIELD LEAK IN REAR CEM, CLEAN HARNESS AND DRY CARPET, RESEAL BOX TO PREVENT FURTHER LEAKS, RESEALED WINDSHIELD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /166934A/37569802	YV1CN59H94 [REDACTED]	8/14/2006	25740	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7A	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine stalls	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74980=7046372468@966 CAR STARTED THEN DIED/STARTED BACK UP/NO DASH LIGHT/TURN SIGNALS/RADIO/DROVE W LIMITED POWERFOU ND SEVERAL CODES STORED-SWM0003,CEM1007,CEM1A23,CEM1C22, CEM 1A21,CEM1A24,CEM3F03,CEM1D03,DIME003,PDM0024,PSME003, AFTER CONSULTING WITH BRANDON-FIELD TECH REP- INSTALLED NEW CEM AN D RELAY 2/29 AND 2/101/ PERFORMED CEM AND TEST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /168200A/37857127	YV1CZ91165 [REDACTED]	9/13/2006	26267	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43266=3369964560@705 ENGINE SYSTEM MESSAGE IS ON. BRAKE FAILURE, ABS LIGHT, TRACS LIGHTVERIFIED, FOUND WATER IN CEM AND BOX COVER, CONTACTED FSM PER FSM, REPLACED ENGINE BAY B ODY HARNESS WITH UPDATED, REPLACED AND RELOADED CEM, CHECK O PERATION, ALL OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /169975A/38026474	YV1CZ592751 [REDACTED]	10/28/2006	27751	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74980=3365770681@12754 BRAKE MESSAGE CAME ON/THEN SHORTLY AFTER THAT TACH,SPEEDO,TEMP GUAGE WENT OUT-TRANS ACTS LIKEVE RIFIED CONCERN/ FOUND CODES SAS-E000 CONTROL MOD FAULTY COMM ,SAS-0016 CONTROL MOD FAULT,CEM-3F03 SHIFT LOCK SIGNAL PER T ECH NET NOTE 27-35 REMOVED WINDSHIELD COWL AND WIPER MOTOR/R EMOVE WIRING HARNESS AND REPLACE CEM/ REINSTALL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /170073A/38190880	YV1CZ91HX41 [REDACTED]	10/31/2006	99851	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902004	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	XM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alarm Other alarm problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42814=3368699029@45641 ALARM SOUNDS WHEN IT IS RAININGVERI FIED,FAULT TRACED,FOUND NO CODES STORED. PER TNN 37-35. FOUN D CEM HAD BEEN GETTING WET THROUGH COWL. REPLACED CEM,CEM BO X COVER AND COWL PER TECH NOTE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /176091A/38888628	YV4CY592261 [REDACTED]	4/12/2007	31042	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902006	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#74980=2125187446@36796 CAR WONT START VOLVO ON CALL TO TOW IN/LIGHT ARE ON DASH/ELEC ITEMS ON CAR ARE MESSED UP/VERIFIED CONCERN/CAR WOULD NOT START-ALL DASH LIGHTS ON- WINDOWS AND DOOR LOCKS INOP/FOUND CODES UEM-0080 RAIN SENSOR CEM CONNECTORS/FOUND CORROSION ON GRAY CONNECTOR/PINS ON CEM DAMAGED AND CAME LOOSE/				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /183815A/39703077	YV1CZ911X5 [REDACTED]	10/27/2007	62516	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THAT THE POWER SYSTEM SERVICE MESSAGE IS ON ABS SERVICE LIGHT,BRAKE FAILURE MESSAGE,CAR WOULD NOTFOUND CODE BCM-0115,COMMUNICATION BETWEEN CONTROL UNITS,SAS BCM-0094 ,BCM-0100,BCM-0100,BCM-0091,BCM-E003,BCM-0148,SAS- PER VIDA, REMOVED COWL,FOUND CEM AND HARNESS CORRODED BY WATER INTRUSION,REPLACED CEM,RELOADED SOFTWARE AND REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7734 /212289A/41880030	YV1CZ911451 [REDACTED]	3/13/2010	65201	7734/VOLVO OF TRIAD
MakeModelYear	RepairLocation			
VOVLOXC902005	(f7733),701 PETERS CREEK PARKWAY,WINSTON SALEM,NC 27103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Dead battery	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50074=3368774485@38360 BRAKE,ANTI SKID, AND IMMOBILIZER MES SAGE IS ON. VEHICLE WILL NOT START.VERIFIED COMPLAINT. FOUND BRAKE LIGHTS STAYING ON. MULTIPLE DTCS. FOUND WATER IN CEM DUE TO POOR SEALING. BATTERY DEAD DUE TO BRAKE LIGHTS STAYIN G ON. REPLACED CEM AND RELOADED, AND ALSO REPLACED BATTERY D UE TO CEM FAILURE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7740 /202890C/40675389	YV1CZ91135 [REDACTED]	9/3/2008	41773	7740/FRIENDSHIP VOLVO OF BRISTOL
MakeModelYear	RepairLocation			
VOVLOXC902005	1855 VOLUNTEER PARKWAY,BRISTOL,TN 37620			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
423-652-6200	36004	Software control module downloading	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#46596=4232454959@50642 VERIFIED CONERN.CONNECTED TO VIDA AN D FOUND 18 CODES IN CEM.CCM 0060,0061,0062,0063,0064,8F2C,1A 05,1A06,1C06,1C08,DD30,1A09,1A5E,1A64,DD00,DD01,DD10,DF03.RE MOVED COWL PANEL TO CHECK CEM.FOUND COVER FOR CEM NOT SEALIN G PROPERLY CAUSING CORROSION IN CONNECTOR TO CEM.FOUND 2 PIN TERMINALS BROKEN FREE.REMOVED AND REPLACED CEM HAD TO DISASS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7746 /374581B/33569774	YV1CZ91H841 [REDACTED]	6/21/2004	650	7746/*****TERMINATED COASTAL CAROLINA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f:7745),3405 DR. M.L. KING BLVD,NEW BERN,NC 28562			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
252-638-6161	37261	Central electronic module (CEM)	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12758=2523216561@40370 DASH LIGHTS AND RADIO CANNOT BE READ/VERY DIM. FAULT TRACE P ER VADIS AND TECH LINE REPLACE CEM AND PROGRAM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7746 /400897A/35392567	YV1CZ911351 [REDACTED]	6/27/2005	8286	7746/*****TERMINATED COASTAL CAROLINA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f:7745),3405 DR. M.L. KING BLVD,NEW BERN,NC 28562			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
252-638-6161	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#038=2188300791@40370 SRS LIGHT ON.HAS NOT GUAGES ON INSTRUMENT CLUSTERS.SRS MESSA GE AND CEL FOUND A# OF CEM COMMUNICATION CODES CEM-1A64 E001 ,DD42,1A54,1A56,1A5A,1A51,1A52,1A53,1A55,1A5C,1A66,DF07.SRS-00D5,00E7,CCM-E001 CCM-0063,0062,0061. CALLED TECH SUPPORT A ND REPLACED CENTRAL ELECTRONIC MODULE AND INSTALL SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7746 /423360E/37166754	YV1CY59H14 [REDACTED]	6/7/2006	33908	7746/*****TERMINATED COASTAL CAROLINA VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f:7745),3405 DR. M.L. KING BLVD,NEW BERN,NC 28562			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
252-638-6161	37261	Central electronic module (CEM)	4F	
ProblemCodeDesc	PartNumbers	PartDescriptions		
DEFORMED	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#038=2524446277@18485 HEARD A CLUNKING NOISE. ALL DASH LIGHTS WENT OUT. LINE E STORY : 33908 REPEAT COMPLAINT FOUND CEM CODE 1D08 SR S CODE 00D5 ECM CODE 928C -530B-4050 CALLED TECH SUPORT RECOMMENDED INSP F OR WATER INTRUSTION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7751 /306740A/41583862	YV4CY592061 [REDACTED]	10/13/2009	58529	7751/LEITH VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	2012 SKIBO ROAD,FAYETTEVILLE,NC 28314			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
910-864-1449	35208	Headlight complete replace 2 x	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#301=9102574453@31 / LOW BEAM BULBS INOP DEF COMP REPLACED HEADLAMP CONNECTORS, ADJUSTED HEADLAMPS, REPLACED ENG WIRING HARNESS & CEM PER TJ & DOWNLOADED SW #301=9102574453@31 / LOW BEAMS INOP DEF COMP REPLACED HEADLAMP CONNECTORS, ADJ HEADLAMPS, REPLACED ENG WIRING HARNESS & CEM PER TJ & DOWNLOADED SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7755 /5649951/34882149	YV1CN592951 [REDACTED]	2/3/2005	27755/*****	TERMINATED CROWN HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1730 N. FORDHAM BLVD.,CHAPEL HILL,NC 27514			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
919-929-0242	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34259=9199290242@40863, INSTRUMENT CLUSTER BLACKED OUT, VAD IS CONNECT DX CODES CEM 1A51 1A52 1A53 1A54 1A55 1A56 1A5A 1 A5C 1A66 PER STAN W REPL CEM DUE TO ICE STORMS AT PORT WATER ENTERED HARNESS AND SHORTED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7755 /8425255/39417221	YV1CZ59H941 [REDACTED]	7/27/2007	60024	7755/*****TERMINATED CROWN HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1730 N. FORDHAM BLVD.,CHAPEL HILL,NC 27514			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
919-929-0242	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53047=9199290242@8974, AFTER DEM AND ELEC PORTION OF IGNITION SWITCH CAR WENT APPROX 15 MILES THEN ALL ELECTRICAL WENT UP AND DOWN AGAIN WITH TRANS BANG, VIDA CONNECT DX MULTIPLE INTERM CODES INCLUDING BCM 0100 FAULT TRACED AND REPL FAULTY CEM PERF RELOAD AFTER REPAIR DROVE VEHICLE APROX 300 MILES WITH NO PROBLEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7755 /8741351/39755608	YV1CZ91H341 [REDACTED]	11/13/2007	26082	7755/*****TERMINATED CROWN HONDA-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1730 N. FORDHAM BLVD.,CHAPEL HILL,NC 27514			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
919-929-0242	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34260=9194015895@36321, SOMETIMES THE HEADLIGHTS BLINK AND GO OUT WHEN DRIVING, VIDA CONNECT DX CODE CEM 8F1C CEM 8F12 CEM 6A04 REPL FAULTY CEM LOW BEAM RELAY AND POWER SHUNT PERF SW RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7783 /129970A/39104882	YV1CZ59H041 [REDACTED]	6/12/2007	45355	7783/UNIVERSITY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7716 NORTH TRYON STREET,CHARLOTTE,NC 28262			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43673=7043349344@71281 ALL GAUGES INOP/RADIO,REMOTE,A/C 3RD BRAKE LIGHT ALL INOP FAULT TRACED CEM-1D07,8F71,8C48,1A23,1A25,1A21,1A24,1D0C,3F0 3/SAS-00448,E003/PSM-E003/DEM-E003/PDM-002B/SRS-E003/UEM-008 0/IDM-DC02,DC01/ICM-1A51,1A56,1A52,1A53/BCM-0058,E003,0150,0 100,0115,0094/DIM-E003/ECM-9400,720A/REPLACED CEM/CLEAR CODE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7783 /130897B/39240191	YV1CZ91H741 [REDACTED]	7/12/2007	47966	7783/UNIVERSITY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7716 NORTH TRYON STREET,CHARLOTTE,NC 28262			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43673=7043335044@33784 SRS LIGHT ON,PARK ASSIST INOP,GAUGES GO OUT,ANTI-SKID MSG ON WINDOWS INOP,RADIO DISPLAY GOES BLANK FAULT TRACED CEM-E001,DF05,1A64/CCM-E001,DDM-E001,PSM-E001,S WM-E001,000A,0009,DIM-E001,SRS-E001,00D5,UEM-E001,ICM-1A51,E 001,E003,REM-E001,ECM-928C/REPLACED CEM-CLEARED ALL CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7783 /131884C/39469877	YV1CY59H941 [REDACTED]	8/16/2007	43193	7783/UNIVERSITY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7716 NORTH TRYON STREET,CHARLOTTE,NC 28262			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43673=2142267982@17765 CHECK ALL INSTRUMENT CLUSTERS LIGHTS AND GUAGES WENT OUT WHI LE DRIVING/FAULT TRACED CEM-1D08,SRS-00DD AND OTHER NUMEROUS CODES/CEM SEEMS TO BE SHORTING OUT AT TIMES REPLACED CENTRAL ELECTRICAL MODULE(CEM),DOWNLOADED SOFTWARE RESET CUSTOMER SETTINGS AND CLEARED CODES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7783 /132336A/39542012	YV1CM59H54 [REDACTED]	9/1/2007	37004	7783/UNIVERSITY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7716 NORTH TRYON STREET,CHARLOTTE,NC 28262			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50900=7043727844@33784 CUSTOMER STATES ABS, SRS LIGHTS COMING ON-DASH GOES OUT DRIVING-CEM1D02,1D08 FAULTY CEM REPLACED CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7783 /135708D/39991977	YV1CY59H74 [REDACTED]	1/8/2008	79657	7783/UNIVERSITY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7716 NORTH TRYON STREET,CHARLOTTE,NC 28262			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43673=7043457753@33784 CUST.STATES INSTRUMENT CLUSTER & RADIO BOTH STOP WORKING-FOU ND CEM CODE 1D08 & ECM 4024-REPLACED CEM & LEAK DETECTION PU MP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7783 /139237A/40418186	YV1CZ592051 [REDACTED]	5/27/2008	48200	7783/UNIVERSITY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7716 NORTH TRYON STREET,CHARLOTTE,NC 28262			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50900=7049470745@71281 ENGINE STALLS FAULT TRACED ECM-710B REPLACED CEM AND RELOADED CEM SOFTWARE CLEARED CODE AND RESET				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7783 /141757A/40733690	YV1CZ91H341 [REDACTED]	9/3/2008	61357	7783/UNIVERSITY VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7716 NORTH TRYON STREET,CHARLOTTE,NC 28262			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#43673=2102530823@13376 CUSTOMER STATES ALL INSTRUMENT GAUGES AND DASH GOES OUT DRIV ING, STEERING WHEEL FUNCTION GOES OUT DRIVING, PER TECH LIN E AND FTS-FAULT TRACED COMPLETE WIRING HARNESS FOR CHAFFED W IRES, NO WIRES CHAFFED-FAULT CODES CEMDF14 AND CEMDF15-REPLA CED FAULTY CEM AND DOWNLOADED NEC. SOFTWARE #43673=2102530823@13376 CUSTOMER STATES ALL INSTRUMENT GAUGES AND DASH GOES OUT DRIV ING, STEERING WHEEL FUNCTION GOES OUT DRIVING, PER TECH				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7785 /103838A/33821930	YV1CZ91HX41 [REDACTED]	9/1/2004	22320	7785/PARKWAY VOLVO, SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	(bs7784),5920 MARKET STREET,WILMINGTON,NC 28405			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4610=9105099301@10067 CS WINDSHEILD WIPER IS INOPCEM DTC'S 8F25 8F28 8F2C 8F2D 8F2E TEST AND INSPECT SYSTEM. PINPOINT TEST. TRACED FAULT CODES. NECESSARY TO REPLACE CENTRAL ELECTRONIC MODULE. CLEARED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7785 /106481A/34339272	YV1CZ592951 [REDACTED]	12/6/2004	233	7785/PARKWAY VOLVO, SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	(bs7784),5920 MARKET STREET,WILMINGTON,NC 28405			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33927=9107917146@12116 CS CHECK STOP LAMP MESSAGE DISPLAYED INTERNAL ELECTRICAL FAIULRE TEST AND INSPECT SYSTEM AND FOU ND NO TAIL LIGHTS. CALLED VOLVO HOTLINE AND WAS ADVISED TO T EST POWER FROM C.E.M.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7785 /112304A/35433611	YV1CZ592051 [REDACTED]	6/27/2005	6100	7785/PARKWAY VOLVO, SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	(bs7784),5920 MARKET STREET,WILMINGTON,NC 28405			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37219	Fusebox, cover	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52554=9107634875@12116 CS CAR IS DEAD. CS TRIED TO START YE STERDAY, VERY HESITANTTECH PULLED CODES ECM 291D, 440B CEM 3 F90, 6F05. TECH SPENT TIME WITH HOTLINE AND EXTRA ON DIAGNOS TICS TO DETERMINE CEM WAS REPLACED. TEST DROVE EXTENSIVELY B Y TECH AND SERVICE MANAGER. CAR TESTED FINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7785 /115041A/35864824	YV1CZ91H841 [REDACTED]	9/28/2005	20303	7785/PARKWAY VOLVO, SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	(bs7784),5920 MARKET STREET,WILMINGTON,NC 28405			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUN CTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#33927=9103952260@52277 CS INSTRUMENTATION IS UNREADABLE AT TIMESINTERNAL ISSUE TECH NOTED THAT HE AND SHOP FOREMAN BEL IEVE THE FAULT TO BE IN THE CEM. TECH REPLACED THE CEM AND N O FURTHER FAULT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/7785 /135702A/39657713	YV1CZ59H141 [REDACTED]	8/21/2007	64736	7785/PARKWAY VOLVO, SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	(bs7784),5920 MARKET STREET,WILMINGTON,NC 28405			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES AC,WINDOWS,WIPERS AND INSTRUMENTATION LIGHTING W OULD ALL QUIT FOR A SECOND OR TWO,VEHICLE WOULD FEEL AS IF CONNECT TO VIDA AND FAULT TRACE CEM-1D08, ECM-928C AND BCM- 0094. TECH FAULT TRACED AND REPLACED AND RELOADED FAULTY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8105 /273348A/38920043	YV1CZ91H741 [REDACTED]	5/7/2007	49541	8105/BORTON VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5428 LYNDAL AVE SOUTH,MINNEAPOLIS,MN 55419			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39488-6128220769@14957 VEHICLELOST ALL POWER INTENRAL FAU TL IN THE ELECTRONICS BOX REPLACE THE ELECTRONICS BOX AND DOWNLAODED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8105 /276380A/39125063	YV1CM91H44 [REDACTED]	6/20/2007	36739	8105/BORTON VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5428 LYNDAL AVE SOUTH,MINNEAPOLIS,MN 55419			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	B1	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tailgate/boot lid Squeak/rattle	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32378=6122379390@50846 GUAGES GO IN AND OUT CEM1D08 INTERNAL FAULT IN THE ELECTRONICS BOX REPLACED THE ELCECTRONIS BOX				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8105 /294019A/40199244	YV1CM911451 [REDACTED]	3/13/2008	32000	8105/BORTON VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902005	5428 LYNDAL AVE SOUTH,MINNEAPOLIS,MN 55419			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	B1	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tailgate/boot lid Squeak/rattle	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32378=2182251298@85480 CAR IS STALLING TNN37-35 DEFECTIVE CEM AND WIRING HARNESS REPLACED THE CEM AND THE WIRING HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8105 /323061A/41396623	YV1CZ91H241 [REDACTED]	7/20/2009	89958	8105/BORTON VOLVO INC
MakeModelYear	RepairLocation			
VOVLOXC902004	5428 LYNDAL AVE SOUTH,MINNEAPOLIS,MN 55419			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36746=6128660812@13943 LIGHTS KEEP DIMMING CEM1D08 DEFECOTVE ELCTROCNIKS BOX REPLCAE THE CEM ABND DOWNALDOED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8106 /227854A/35272240	YV1CZ911951 [REDACTED]	6/2/2005	3638	8106/BORTON VOLVO (GOLDEN VALLEY)
MakeModelYear	RepairLocation			
VOVLOXC902005	905 HAMPSHIRE AVENUE,GOLDEN VALLEY,MN 55426			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
612-827-3666	37268	Central electronic module/passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48099=7633830297@48307 BRAKE LIGHTS ARE STAYING ON INTERNAL FUULT IN THE CEM REPLCAE THE CEM AND DOWNLAODED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8106 /234241A/35731725	YV1CZ592051 [REDACTED]	8/31/2005	1895	8106/BORTON VOLVO (GOLDEN VALLEY)
MakeModelYear	RepairLocation			
VOVLOXC902005	905 HAMPSHIRE AVENUE,GOLDEN VALLEY,MN 55426			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
612-827-3666	37268	Central electronic module/passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49342=7633837654@44151 BRAKE LIGHTS WILL NOT GO OFF DTCS 8D01 ECM9000 REPLCA THE CENTRAL ELECTRIC MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8106 /238521A/36149284	YV1CZ852X51 [REDACTED]	11/1/2005	3910	8106/BORTON VOLVO (GOLDEN VALLEY)
MakeModelYear	RepairLocation			
VOVLOXC902005	905 HAMPSHIRE AVENUE,GOLDEN VALLEY,MN 55426			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
612-827-3666	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#30861=9524707962@44151 SRS LIGHT IS ON INSTRUMENT CLUSTER GOES BLANK PER JOHN CONNELL REPLCAED THE CEM AND STILL IGH TIS ON REPLACED THE ELCTRONICS BOX AND SECURED THE WIRE ON IN THE CONNECTOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8106 /242360C/36344734	YV1CZ592X51 [REDACTED]	12/27/2005	11952	8106/BORTON VOLVO (GOLDEN VALLEY)
MakeModelYear	RepairLocation			
VOVLOXC902005	905 HAMPSHIRE AVENUE,GOLDEN VALLEY,MN 55426			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
612-827-3666	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48099=9529459699@48302 WIPERS ARE INOP CEM8F2C ITNERNAKL FAUTL ITNEH CEMAND REPLAC ED THE CEM AND DWONLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8106 /249092A/36847201	YV1CZ911251 [REDACTED]	4/12/2006	20226	8106/BORTON VOLVO (GOLDEN VALLEY)
MakeModelYear	RepairLocation			
VOVLOXC902005	905 HAMPSHIRE AVENUE,GOLDEN VALLEY,MN 55426			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
612-827-3666	37224	Central electrical unit engine/gearbox	9E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Add on repair Add on repair	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#30861=9529496815@21888 CAR LOST POWER 1DA1 1D02 1062 INTERNAL FUALT IN THE ELECTRONICS BOX REPLACET HE ELECTRONMICS BOX AND DODNWLDEO SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8106 /264672A/38297015	YV1CZ59H741 [REDACTED]	12/21/2006	42603	8106/BORTON VOLVO (GOLDEN VALLEY)
MakeModelYear	RepairLocation			
VOVLOXC902004	905 HAMPSHIRE AVENUE,GOLDEN VALLEY,MN 55426			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
612-827-3666	37268	Central electronic module/passenger	9E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Add on repair Add on repair	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49342=9524705875@21888 DASH WENT DEAD AND HE CAR STOPD AN ALL THE LIGHTS WENT OUT CODE CEME001 INTERNAL FUALT IN THE CEM REPLACED THE CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8106 /269658A/38750307	YV4CZ852X61 [REDACTED]	3/8/2007	16541	8106/BORTON VOLVO (GOLDEN VALLEY)
MakeModelYear	RepairLocation			
VOVLOXC902006	905 HAMPSHIRE AVENUE,GOLDEN VALLEY,MN 55426			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
612-827-3666	37264	Central electronic module (CEM)	JU	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlight cleaner/washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48099=6128212700@61540 HEADLIGHTS ARE INOP CEM8A20 8A21 INTERNAL FAULT IN THE CEM REPLACE THE CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 / 9470A/34355557	YV1CM592351 [REDACTED]	12/10/2004	209	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
.TOW IN CUSTOMER STATES ALL DASH LITES ARE ON AND TAILIGHTS AFAULT TEST CIRCUIT VOLTAGE TO REAR ELECTRONIC MODULE AT A LL TIMES PIN A-18 ORDER AND REPLACE CENTRAL ELCTRONIC MODULE DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /110205A/34744574	YV1CZ592X51 [REDACTED]	3/9/2005	2	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18358-6514819600@34448 SALES STATES BRAKE LIGHTS ARE STAYIN G ONCEM CONTAMINATED WITH WATER REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /112776A/34927951	YV1CZ911951 [REDACTED]	3/30/2005	7306	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18358=7633776006@23654 CUSTOMER STATES ABS TRACS LIGHT IS O NNUMEROUS FAULTS CODES STORED SUE TO MOISTURE IN CENTRAL ELE CTRONIC MODULE (CEM) BCM CODES 0115,0148,E000,0094,0100+ CON SULT TECH HOT LINE AND REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /159662A/36895868	YV1CZ852451 [REDACTED]	4/7/2006	8518	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#39698=6157077377@44807 CUSTOMER ADVISED THAT THE LIGHTS FLI CKERED LAST NIGHTDEM FAULT U012900 ALONG WITH 12 OTHER FAULT CODES FOUND CORROSION ON CEM FROM MOISTURE ORDER AND REPLAC E CEM SEAL COVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /161416A/36904035	YV1CM592951 [REDACTED]	4/20/2006	23164	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18358=9524408706#44807 CUSTOMER STATES POWER SYSTEM SERVICE URGENTCEM FAULT DF13,1A05,1A09,1A06,DD21,DD30,DD20,1A5E,1A6 4,1A03 8F1D,BCM0140,0094,0115,0148, TEST CIRCUITS FOUND WATE R IN CEM REPLACE CEM AND SEAL COVER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /162558A/36956116	YV1CZ592351 [REDACTED]	5/1/2006	36383	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18358=9529329579@44807 TOW IN ALL DASH LITES ARE ON CAR WIL L NOT STARTCEM FAULTDF13,DD01,DD00,E000,DD10,1C06,1C08,DF16, 8F1D,1A61, 1A5E,SAS E000,0016,0018,MMM 2100,TCM E000,REM 6A0 3,6A04,6A01 BCM 0091,0115,0148,0100,E000,0094,PDM 0022,ECM 4 400,930B, 440B,900B,E000,291D,710B,A12B,5130,440D,				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /162603A/36987228	YV1CZ852751 [REDACTED]	5/1/2006	7900	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	LN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Weak or low electrical power	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER ADVISED THAT THE CAR WON'T START - THEY TRIED TO JU MP BUT DIDN'T HELPFOUND WATER IN CEM AND CONNECTORS TO CEM T OO CORRODED TO REPAIR. REPLACE ENGINE BAY HARNESS FOR CEM OP ERATED COMPONENTS REPLACE AND DOWNLOAD CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /199802A/38716983	YV1CM59HX4 [REDACTED]	3/19/2007	38990	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18358-6513365512@44807 CUSTOMER STATES ALL ELECTRICAL SYSTE M ARE NOT FUNTIONINGCEM FAULTS 6C48,1A56,1A55,1A56,1A5A,1A54 ,1A5B,1A5C,1A64 E001,UEM FAULTS 0039,E003,REM E003,E001, TES T AND REPLACE CENTRAL ELECTRONIC MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /241880A/40527130	YV1CM59H04 [REDACTED]	6/27/2008	64249	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
TOWD TO THE SHOP BY THE OWNER THE CHECK ENGINE LIGHT IS ON A ND THE VEHICLE WILL STALL INTERMITTANTLY SEE PREV FORREF PE RFORM A SYSTEM TEST STORED CEM CODE 1D08, REVIEW WITH FTS RE PLACE CEM AND PROGRAM. CLEAR CODES AND ROADTEST VEHICLE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /400889A/40767509	YV1CM592351 [REDACTED]	9/24/2008	36584	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
VEHICLE STARTED TO RUN FUNNY-STOP SAFELY MESSAGE CAME ON WIT H ABS LIGHTS AND BRAKE FAILURE MESSAGE STOP LAMPSINTERNAL FA ULT IN CEM UNABLE TO READ FAULT CODES ORDER AND REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8108 /407139D/41166575	YV1CZ852851 [REDACTED]	3/2/2009	73400	8108/KLINE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	3040 NORTH HIGHWAY 61,ST. PAUL,MN 55109			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
651-481-9600	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
TAIL LAMPS WILL NOT TURN OFF. TRACE FAULT TO CORRDED WIRE H ARNESS AND CEM . ORDER AND REPLACE CEM AND WIRE HARNESS. VOLVO GOODWILL ON 50% OF THE REPAIR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8110 /118380A/36823534	YV1CZ91H141 [REDACTED]	4/3/2006	39090	8110/JENKINS IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	4020 NO GREEN BAY AVE,MILWAUKEE,WI 53209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53188=4147711014@17073 DASH LIGHT GO OUT-ALL GUAGES GO TO ZERO-RADIO GOS DEAD-AND S RS LIGHTS COMES ON,INTER. READ CODES REM-4A31-REM-4A35-BCM-0 094-SRS-00D5-ECM-928C-ECM-530B-ECM-4050. REPLACE CEMS PER. T ECH HOT LINE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8110 /138510C/40986070	YV1CZ592X51	1/8/2009	42414	8110/JENKINS IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	4020 NO GREEN BAY AVE,MILWAUKEE,WI 53209			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	1L	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not stop at shut-off	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9345=8583571321@12420 CUSTOMER STATES WIPERS WILL NOT SHUT OFF--SYSTEM CHECK,CODES STORED,TECH LINE CASE OPENED,TESTED WIPER STALK PER TECH LIN E. FOUND CORROSION AT PLUG C,PINS 25-32.PIN 25 WAS BENT OVER TOUCHING PIN 34.PIN 32 CORRODED AS WELL.REPLACE CEM,UPGRADE SOFTWARE,CLEAR SYSTEM AND ROAD TEST.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8120 / 23063A/40820280	YV4CZ852161	10/27/2008	23416	8120/VOLVO WAUKESHA
MakeModelYear	RepairLocation			
VOVLOXC902006	1901 EAST MORELAND,WAUKESHA,WI 53186			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
262-970-5900	37349	Harness engine comp/dashboard repair	JU	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlight cleaner/washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#110988=4144420113@101495 CUSTOMER STATES THE HEADLIGHT WAS HER DON'T WORK. VERIFIED. FOUND CEM NOT GROUNDING HEADLAMP WA SHER RELAY. FOUND CORROSION IN CEM CONNECTOR DUE TO WATER IN TRUSION. REPALCED CEM & ENG BAY WIRING HARNESS ACCORDING TO TNN 37-35. TESTED-FUSE BLEW IMMEDIATELY. DETERMINED WASHER MOTOR FAULTY. REPLACED WASHER MOTOR AND VERIFIED REPAIR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8120 /103228B/35511037	YV1CZ911651 [REDACTED]	7/18/2005	9368	8120/VOLVO WAUKESHA
MakeModelYear	RepairLocation			
VOVLOXC902005	1901 EAST MORELAND,WAUKESHA,WI 53186			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
262-970-5900	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55304=4142644694@18816 CALLED TECHLINE AND OPENED CASE. TALKED TO ORLANDO-CK CEM CO NNECTOR FOR WATER/CORROSION AND CALL BACK. THEN TALKED TO OM ER. SENT CEM MODULE. REPLACED.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8120 /115791C/40233357	YV1CZ911551 [REDACTED]	2/27/2008	48560	8120/VOLVO WAUKESHA
MakeModelYear	RepairLocation			
VOVLOXC902005	1901 EAST MORELAND,WAUKESHA,WI 53186			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
262-970-5900	37349	Harness engine comp/dashboard repair	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U neuro wh	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#88475=2623672494@63664 CUSTOMER STATES THE BATTERY WENT DE AD, TRIED JUMPING THE CAR-WOULDN'T. INSPECT-JUMP START & ALT ERNATOR CHRNGNG TO SPEC. FOUND BRKE LIGHT ON CONSTANT. PERFOR M TNN#37-35.INSPECT CEM CONNECTORS & WIRING. ORDER & INSTALL NEW STYLE WEATHER TIGHT BOOT & COVER. PER FTS ORDER/INSTALL CEM. SEAL ALL & RELOAD SFTWARE. ROAD TEST-OKAY @ THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8120 /116946A/40447886	YV4CZ852X61 [REDACTED]	6/3/2008	27865	8120/VOLVO WAUKESHA
MakeModelYear	RepairLocation			
VOVLOXC902006	1901 EAST MORELAND,WAUKESHA,WI 53186			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
262-970-5900	37206	Control module / relay box passenger	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator Power CU	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#98251=4147505255@77680 CUSTOMER STATES CAR WILL NOT START NO LIGHTS, NO POWER-NOTHING. NECESSARY TO JUMP START CAR-PER FORM SCAN TEST-FOUND NO CONCLUSIVE DTC'S. PERFORM STANDBY POWER CONSUMPTION TEST WITH DVOM-FOUND 1.85 AMPS WHICH IS TOO HIGH. PERFORM FURTHER DIAGNOSTICS-FOUND CEM CAUSING DRAIN. R EPLACE CEM AND RECHECK-OKAY AT THIS TIME.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8122 / 21097C/39729962	YV1CZ91195 [REDACTED]	10/31/2007	38182	8122/FIELDS VOLVO OF MADISON
MakeModelYear	RepairLocation			
VOVLOXC902005	6624 SEYBOLD ROAD,MADISON,WI 48126			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#89679=6086289722@47506 THE WIPERS DON'T WORK @ TIMES. RELOAD CEM SOFTWARE-GOES THRU NORMAL, TRY ICM SW-CAR LOCKS UP. R RETRY CEM RELOAD-NORMAL. RETRY ICM SW CAR GOES DEAD. ONLY MODULE DOWN WHEN NETWORK CK'ED IS CEM. SCAN-DDM-E003 PSM-E003 SA S-0016 DIM-E003 SRS-E003 BCM-0115 BCM-0094 0100 E003 & PDM-E 003. REPL CEM, RELOAD SW. CAR WORKING PROPERLY-SCAN, NO CODE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8124 / 18164A/33259517	YV1CM59H04 [REDACTED]	4/28/2004	9405	8124/BERGSTROM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8123),3030 VICTORY LANE,APPLETON,WI 54913			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
920-968-7333	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44721=9204704554@14589 C/S WINDSHIELD WIPERS GO ON BY THEMSELVES-DASH LIGHTS GO ON AND OFF AND GAUGES ARE INOP VEH SUR IGNITION SWITCH AND CEM FAILURE. PULLED CODES BCM 0094, E 003, 0100, 0097, 0115, 0148, E003, DIM E003, ECM-928C, 530B, 4050,720A,E003,510F,9400,PSM-E003,SAS-E003, 00E4, 00DD.FAULT TRACED RNR CEM MODULE AND IGNITION SWITCH				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8124 / 24496A/34817199	YV1CM592851 [REDACTED]	2/14/2005	7805	8124/BERGSTROM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8123),3030 VICTORY LANE,APPLETON,WI 54913			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
920-968-7333	37319	Cable harness front replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/STATES MESSAGE FOR SRS SERVICE URGENT CAME ON WATER INRUSI ON INTO CEM AND WIRING HARNESS PULLED MULTIPLECODES BCM, CCM , CEM, ECM, PSM, SRS AND UEM FAULT TRACED SRS 0221 CK FUSES OK GROUNDS AND WIRING RNI D/S SEAT TEST PSM REPLACE CODE CEM 8D02 STILL PRESENT CALL TESCH LINE RNR COMP LEATE WIRING HARNESS AND CEM REASSEMBLE OK AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8124 / 55865A/40991959	YV1CZ592051 [REDACTED]	12/31/2008	55949	8124/BERGSTROM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8123),3030 VICTORY LANE,APPLETON,WI 54913			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
920-968-7333	36004	Software control module downloading	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
GUEST STATES THE DASH LIGHT ARE FLASHING ON AND OFF BUT ALL OTHER POWER IS OK VERIFIED CEM LIN AND BUS DTC'S STORED. DURING FAULT TRACING FOR CEM DD21 FOUND CORROSION AT CEM CONNECT OR "C". NEED TO REPLACE CEM AND REWIRE CONNECTOR AND TERMINALS RATHER THAN REPLACE COMPLETE HARNESS DID CEM SOFTWARE RELOAD ALL OPERATIONS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8124 / 57306A/41164086	YV1CM592451 [REDACTED]	3/27/2009	43619	8124/BERGSTROM VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8123),3030 VICTORY LANE,APPLETON,WI 54913			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
920-968-7333	37349	Harness engine comp/dashboard repair	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#88581=9207104001@70877 C/S BRAKE FAILURE MESSAGE ON BATTERY LIGHT VERIFY CONCERN READ DTC'S - MULTIPLE CEM CODES - CHECK BATTERY O.K. INSPECT CEM AND CONNECTORS - WATER REPLACED CEM AND CONNECTORS ALONG WITH NEW BOX AND COVER PER BULLETIN				

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/8124 / 62986A/41785571		YV1CZ91155 [REDACTED]	1/19/2010	58900	8124/BERGSTROM VOLVO
MakeModelYear		RepairLocation			
VOVLOXC902005		(f8123),3030 VICTORY LANE,APPLETON,WI 54913			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
920-968-7333	37206	Control module / relay box passenger	ZY		
ProblemCodeDesc	PartNumbers	PartDescriptions			
Electrical system Component el	31282455	ELECTRONICS BOX			
CustConcern					
TechNotes					
C/STATES WATER INTRUSION BY WIPER COWL - CHECK AND ADVISE. G OOFY ELECTRICAL PROBLEMS STARTING TO OCCUR.READ DTC'S NO REL ATED FAULT - REMOVE WIPER COWL AND INSPECT CEM AND CEM CONNE CTORS - FOUND BOTH CEM AND REMOVE AND REPLACE ENGINE AND CEM WIRING HARNESS AND REPLACE CEM - CENTRAL ELECTRONICS MODULE -					

ClaimID		VIN	RepairDate	RepairMiles	RepairFacility
US/8148 / 84301A/36798307		YV4CZ59206 [REDACTED]	4/4/2006	451	8148/DAVE KASTEN MOTORS INC
MakeModelYear		RepairLocation			
VOVLOXC902006		1810 SCHOFIELD AVE,SCHOFIELD,WI 54476			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode		
	37206	Control module / relay box passenger	5S		
ProblemCodeDesc	PartNumbers	PartDescriptions			
NO FUNCTION	30765148	ELECTRONICS BOX			
CustConcern					
TechNotes					
#66734=7154797149@743 CUSTOMER STATES THE WIPERS ARE INOP. VEHICLE PURCHASED AT DIFFERENT DEALER. FOUND PINS IN CEM CORRODED OFF INSTALLED CEM RELEASED BY TECH SUPPORT FAULT CODES STORED CEM8F2C					

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8202 / 42771A/34556701	YV1CZ911X51 [REDACTED]	1/26/2005	115	8202/BARRINGTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 N. HOUGH ST.,BARRINGTON,,IL 60010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17490=8473819400@17977 CHK BRAKE LIGHTS ARE ON ALL THE TIME FAULT TRACE ON BOARD DIAGNOSTIC SYSTEM, NO CODES IN SYSTEM DETERMINED INTERNAL FAULT IN CEM, FOUND CORROSION AT CONNECTOR. REPLACE CENTRAL ELECTRONIC MODULE, PERFORM SOFTWARE DOWNLOAD. CLEAN CONNECTOR. SEND PART WITH FTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8202 / 42904A/34664073	YV1CM911751 [REDACTED]	2/4/2005	4	8202/BARRINGTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 N. HOUGH ST.,BARRINGTON,,IL 60010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37309	Cable harness engine repair	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17490=8473819400@45501 BRAKE LIGHTS ARE ON ALL THE TIME FAULT TRACE ON BOARD DIAGNOSTIC SYSTEM. DETERMINED WATER ENTERING CEM, WITH FTS, SEAL CEM AIR BOX AND WIRING, REPLACE CENTRAL ELECTRONIC MODULE, PERFORM SOFTWARE DOWNLOAD TEST OPERATION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8202 / 43088A/34841831	YV1CZ592551 [REDACTED]	2/22/2005	54	8202/BARRINGTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	300 N. HOUGH ST.,BARRINGTON,,IL 60010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37219	Fusebox, cover	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17490=8473819400@17977 CHK AND REPAIR, HEADLIGHTS ARE TURNING ON BY THEMSELVES FAULT TRACE, FOUND CEM BOX FULL OF WATER, CEM SOAKED, CABLE SUBMERGED IN WATER. REPLACE CENTRAL ELECTRONICS MODULE REPLACE ENGINE CABLE HARNESS,PERFORM SOFTWARE DOWNLOAD RESET, ROAD TEST CAR AND CHECK OPERATION. ALL CHECK OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8202 / 52256A/39233375	YV1CM91H34 [REDACTED]	6/22/2007	44273	8202/BARRINGTON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	300 N. HOUGH ST.,BARRINGTON,,IL 60010			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Passenger compartment lighting Does not	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#17490=6305845033@37754 INTERIOR ELECTRICAL SYSTEM WENT DOWN ASH DISPLAYS WENT BLANK WHILE DRIVING FAULT TRACE ONBOARD DIAGNOSTIC SYSTEM, CODES STORED IN SYSTEM CEM-E001 CENTRAL ELECTRONIC MODULE COMMUNICATION FAULT, CEM-1A64 COMMUNICATION WITH AOC SIGNAL MISSING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /328651A/35438035	YV1CZ91H34 [REDACTED]	6/29/2005	12379	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#672=7737557710@489 CUSTOMER STATES THAT CAR HAS NO DASH DIASPLAY, POWER WINDOWS , DOOR LOCKS, FOLDING MIRRORS FAULT TRACE WITH VADIS 26 SAVED FAULT CODES. CONTACT TECH H OTLINE PERFORM GUIDED DIAGNOSIS REPLACED CEM AND PERFORMED D OWNLOAD / RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /350039B/36693491	YV1CZ59235 [REDACTED]	3/8/2006	3310	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#373=7732677188@399 REAR TAIL LIGHTS WOULD NOT SHUT OFF CAUSING BATTERY TO GO DE AD. HOOKED UP VIDA FAULT TRACE CODES CEM-8D02,DF13,DD21,DD20 ,DD30,1A05,1A09,DD01,8F52,1C06,1C08,DD51,DD50,DD22 & SRS-011 5. REPLACE CENTRAL CONTROL MODULE AND PERFORMED CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /350583C/36755742	YV1CZ91H531 [REDACTED]	3/15/2006	40636	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902003	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#175=7732273200@380 FOUND DURING INSPECTION LOW BEAM HEADLAMPS INOP INTERNAL FAULT FOUND IN CEM CAUSING SHUNTS TO SHORT CHECKED HEADLAMP WIRING AND CONNECTORS CHECKED PINS REPLACE BOTH SHUNTS FOR HEADLAMPS AND REPLACE CEM AND PERFORM SOFTWA RE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /366512A/37803950	YV1CZ91H041 [REDACTED]	9/21/2006	35540	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#540=7738838837@574 WHILE DRIVING ON HIGHWAY THE VEHICLE SURGED THEN GAUGES WOULD NOT WORK, WINDOWS WOULD NOT WORK & WIPERS WOULD NOT PARK. HOOKED UP VIDA PERFORMED FAULT TRACE CODE CEM 1D08 REMOVED CEM CONNECTOR TO CHECK PIN TENSION IN D3,D2,B7,B8,B20,B19,B17 & B18 REPLACE CENTRAL CONTROL MODULE & RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /408458C/40144717	YV4CZ592561 [REDACTED]	2/29/2008	36875	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#102895=3122800990@18901 BRAKE LIGTHS STAY ON & ALL WARNING LIGHTS CAME ON.HOOK UP VI DA FAULT TRACE CODES CEM1A5E,1A5F,1A62,1A64,3F83,8F52,DD02,D D20,DD30,DF13,CCM-0061,0063,0064,ECM5130,512B,900B,930B,A12N ,443C,E000,TCM E000 R&R LEFT SIDE PNLS MEASURE RESISTANCE IN WIRING HARNESS R&R RELAYS TO TEST RESIST REPL CEM & RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /414154A/40364305	YV1CZ91H541 [REDACTED]	5/9/2008	46341	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental B	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#102895=7737771934@55319 AT 30MPH VEHICLE WILL START JERKING THEN DROPS A GEAR CHECK ENGINE LIGHT & SRS LIGHT CAME ON. HOOK UP VIDA PERFORMED FAU LT TRACE CODE CEM-1D08,SRS 00D5,BCM-0094, ECM 4050,928C & 53 0B FOUND INTERNAL FAULT WITH COMMUNICATION WITH CEM REPLACE CEM AND RELOAD SOFTWARE RETEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /420604D/40591629	YV1CZ911051 [REDACTED]	7/31/2008	44822	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#101951=7732440162@55319 LEFT HEADLAMP IS NOT WORKING. FOUND BULB BURNT OUT, REPLACE LEFT HEADLAMP BULB FOUND LIGHT STILL DOES NOT WORK CK'ED FUSES AND WIRING BETWEEN BULB CON NECTOR AND CEM FOUND NO POWER TO LEFT LOW BEAM BULB CIRCUIT FROM CEM POWER AND GROUNDS OK. REPLACE CEM AND RELOAD SOFTWA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /424050A/40760044	YV4CZ852561 [REDACTED]	9/15/2008	43899	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U neuro wh	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#100568=3127334232@78150 TOWED IN CAR WILL NOT START.CODES ECM-U000100,U010400,U01210 P050100,U012900,TCM-P06000.P179900, ETC & SAS & CEM CODES R& R CARPETS CK'ED LEFT SIDE HARNESS CK'ED HARNESS FROM DEM TO LEVEL SENSOR. FOUND WATER LEAKAGE REPAIRED BOTH SUNROOF DRAI NS WTR IN CEM,REPL CEM & R&R BMPR REPL ENGINE HARN TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /441779A/41274957	YV1CZ91H841 [REDACTED]	5/11/2009	41215	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12435=7734893380@47773 THE INSTRUMENT CLUSTER IS NOT WORKING AT ALL. ALSO NOT POWER TO RADIO,SEAT UEM,PDM & DDM. AFTER WARM HOOK UP VIDA PERFORM FAULT TRACE CODES BCM 0091,0094, CEM 1A08, ECM 928C & SRS 00D5 FOUND LOW SPEED CAN NETWORK SHORTING OUT TRACE WIRING FOUND CEM OVERHEATING INTERNAL FAULT. REPLACE CEM & RELOAD SO				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8205 /458990A/41791559	YV4CZ85246 [REDACTED]	1/4/2010	33289	8205/HOWARD ORLOFF IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902006	1924 N. PAULINA STREET,CHICAGO,,IL 60639			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	LC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Bulbs blow frequentl	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#100568=7737339572@78150 PASS.SIDE HEADLIGHT GOES OUT WHENEVER IT RAINS HARD & OR SNOWS-CHECKED THE BULT AND IT WAS OKAY CHECKED FOR POWER AT THE CONNECTOR AND THEY WERE OK CHECKED FOR CODES AND RECEIVED CEM 8A20-USED THE WIRING DIAGRAM AND FAULT TRACED THE WIRING TO CEM REPLACE CEM/ENGINE COMPART. WIRE HARNESS TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 / 38A/35713500	YV1CZ85275 [REDACTED]	8/11/2005	9517	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16035=6304169087@38346 W/S WIPERS ON WHEN ENG IS OFF & DOOR LOCKED & ANTI-SKID LIGHT ON. SIG MISS OR FAULTY CK W/VIDA DT C CEM 9F20-DF13-DD20-DD21-8D02-1A05-DD22-PDM E010-BCM U01140 0-CEM 1A09-6C42-6C44-BCM U042829-DDM E010-BCM U011400-U01260 0-CCM 0064-ECM P240700-P126000-P068500-CCM-0060-0063). REPLA CE CEM & DWNLD SFTWR 1ST DNWLD FRZ CANCEL & DWNLD AGAIN				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 / 64765A/36910530	YV1CZ91155 [REDACTED]	4/17/2006	19307	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Hazard warning lights Flashers/ hazard li	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16035=6309044150@1285 LEFT TURN SIGNAL DOES NOT WORK.NO SIG NAL AT HEADLIGHT CONNECTOR OR CEM. CHECK WITH VIDA (NO DTC' S). REPLACE CEM AND DOWNLOAD CEM RELOAD 8691290.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 / 69732A/37150197	YV1CZ91H141 [REDACTED]	5/9/2006	34928	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902004	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16035=8479400687@61374 NOTHING ELECTRICAL ON DASH WORKS.SIG NAL MISSING. CHECK WITH VIDA (DTC CEM 1A51-CEM 1A52-CEM 1A53 -CEM 1A54- CEM 1A55-CEM 1A5B-CEM 1A5C-CEM 1A66-CEM 1A64-CEM E001- BCM 0094). UNABLE TO RESET VEHICLE. DOWNLOAD CEM SOFTW ARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /168901B/39473579	YV1CM592951 [REDACTED]	7/24/2007	33656	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Poor performance/lacks power	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16035=6308450518@17496 VEHICLE LOST ALL ELECTRICAL POWER WH ILE DRIVING IN HEAVYRAIN. WET CORROSION. REPLACE CEM AND DOW NLOAD CEM RELOAD 8691290.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /172776D/39473584	YV4CZ592161	8/9/2007	24690	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902006	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15728=6306235357@52968 MESSAGE DISPLAY READS: BATTERY SYSTEM SERVICE URGENT AND TRACS/ANTI-SKID WARNING LIGHTS ON. WET CORROSION. REPLACE CEM AND DOWNLOAD SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /188116A/39693954	YV4CZ592861	10/18/2007	48503	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902006	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15728=6303574328@38346 ANTI-SKID WARNING LIGHT ON.INTERNAL FAULT. CHECK WITH VIDA (DTC SAS 0007-BCM 0109). FAULT TRACE. REPLACE CEM (WATER INTRUSION) AND DOWNLOAD SOFTWARE AND ENGINE WIRING HARNESS PER FTS (CROSS).				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /206456A/39976779	YV4CZ852061	1/11/2008	17888	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902006	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50331=6306651378@38346 ABS, TRACS AND BRAKE FAILURE WARNING LIGHTS ON. ALSO, TACH,SPEEDOMETER AND ODOMETER DO NOT WORK. SIGNAL TOO HIGH. CHECK WITH VIDA (DTC CEM DF13-CEM DF16). F AULT TRACE. REPLACE CEM AND DOWNLOAD SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /229904A/40370986	YV1CZ911351	4/30/2008	49548	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15728=6309602000@38346 ENGINE CRANKS OVER BUT WILL NOT STAR T.COMMUNICATION FAULT DUE TO MOISTURE IN CEM. CHECK WITH VID A (DTC BCM 0094-UEM 0004-CEM 1A05-CEM 8D02- CEM 8F2E-PSM E00 3-CEM 1A09-CEM 8B01-CEM DF13-DDM 004D- PSM 001C). FAULT TRAC E. REPLACE CEM AND DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /237681A/40474798	YV1CZ852051 [REDACTED]	6/5/2008	34950	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16035=6307885760@38346 MESSAGE DISPLAY READS: POWER SYSTEM SERVICE URGENT.CORROSION ON TERMINALS. CHECK WITH VIDA (NO D TC'S). FAULT TRACE WITH FTS (CROSS). ALTERNATOR OUTPUT 14.0 VOLTS AT IDLE. NO OUTPUT FROM LIN BUS WIRE ON CEM. REPLACE C EM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /254745B/40658501	YV1CZ911751 [REDACTED]	8/22/2008	38580	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other Warning	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50331=6305270008@53494 ENG RUNS ROUGH & VAR DASH WARN LGHTS ON. WIPERS WORK WITH KEY OFF & A/C DOESN'T WORK. FLTY COM-SI G MISSING. CK W/VIDA (DTC CEM 1A05 CEM 1A06 ECM 930B BCM 009 4 BCM 0100 BCM 0115 BCM 0148 BCM 0150 CEM 1A03 CEM 1A09 CEM 1A5E CEM 1A62 CEM 1A64 CEM DF13 EDC 710B ECM E000 SRS 00E7 U EM 0004 CEM 6F01) FLT TRC REPLC CEM & DWNLD SFT 8691290.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /257847A/40778358	YV1CZ911751	9/8/2008	38688	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50331=6305270008@38346 OCCASIONALLY, RIGHT EXTERIOR LIGHTS COME ON WHEN CAR IS PARKED WITH KEY OUT OF IGNITION AND ENGINE WILL NOT START. SIGNAL MISSING OR TOO HIGH. CHECK WITH VID A (DTC BCM 0094-BCM 0100-BCM 0115-BCM E003- CEM 1A05-CEM 1A06-CEM DD30-BCM 0148-CEM 1A09-CEM 1A5E-				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /259093B/40738063	YV1CZ911X51	9/15/2008	27897	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not wo	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15728=6304169213@22556 BRAKE LIGHTS STAY ON AFTER ENGINE IS SHUT OFF.SIGNAL TOO LOW OR HIGH OR FAULTY. WATER LEAKED ON CEM. CHECK WITH VIDA (DTC CEM 3F90-CEM DF13-CEM 1A05-CEM 8D02- CEM 8F15-CEM 8F17-CEM 8F19-CEM 8F1B-CEM 1A03-CEM 1A09-CEM 3F91-BCM 0057-BCM 0115-BCM 0148-PDM 0022-PDM E010-DEM 000A DDM E010-SAS 0018 REPLACE CEM DWNLD SFTWRE REP WIRE HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /304310A/41261893	YV1CZ592951 [REDACTED]	4/30/2009	74933	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40346=6303798090@52968 MESSAGE DISPLAY READS: POWER SYSTEM SERVICE REQUIRED.SIGNAL MISSING. CHECK WITH VIDA (DTC CEM 1A 05-CEM 1A09-CEM 1A5E-CEM 1A64- CEM 8F02-CEM 8F1D-CEM DD30-CE M DD20-CEM DD21-CEM DF13). FAULT TRACE. REPLACE CEM (CORROSION AT RELAY FM11) AND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /348945A/41723004	YV1CZ911151 [REDACTED]	12/15/2009	70159	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35904=7734050485@10186 WINDSHIELD WIPERS DO NOT WORK.INTERNAL FAULT. MOBILE TECH REPAIR. CHECK WITH VIDA (NO DTC'S). FA ULT TRACE. REPLACE CEM AND DOWNLOAD SOFTWARE RELOAD 8691290.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /350922A/41734885	YV1CZ592451 [REDACTED]	12/26/2009	60635	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Anti-l ock Brake	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#31723=6307282495@38346 ABS AND BRAKE FAILURE WARNING LIGHTS ON AND BRAKE LIGHTSWILL NOT SHUT OFF. SIGNAL TOO LOW OR HIGH OR MISSING. CHECK WITH VIDA (DTC BCM 0094-BCM 0100-0115-01 48-0150-E000-CEM 6C49-8D01-8D02-1A5F-9C03-DD00-DD01-DF13-1A6 2-8A20-8A21-DD10-DF17). FAULT TRACE. REPLACE CEM AND DOWNLOA D SOFTWARE RELOAD 8691290.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /987956A/35427615	YV1CZ59HX41 [REDACTED]	6/21/2005	32786	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902004	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15728=6307350345@11124 VEHICLE LOST ALL ELECTRICAL POWER AN D ENGINE DIED.INTERNAL FAULT. CHECK WITH VIDA (DTC CEM 1D08). CHECK ELECTRICAL CONNECTIONS AT FUSE BOX AND CEM. REPLACE CEM AND DOWNLOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /997763C/35694329	YV1CZ91H241 [REDACTED]	8/2/2005	27171	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902004	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	50	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#16035=6305361336@52968 W/S WIPERS RUN CONTINUOUSLY.INTERNAL FAULT. CHECK WITH VIDA (NO DTC'S). TRACE WIRING AND CHECK CONNECTIONS FROM GSM TO CEM AND FROM HOOD LATCH TO CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8207 /999671B/35734641	YV1CZ911X51 [REDACTED]	8/10/2005	641	8207/DBA VOLVO OF LISLE
MakeModelYear	RepairLocation			
VOVLOXC902005	4375 LINCOLN AVENUE,LISLE,IL 60532			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	50	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAILS TO STOP	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40346=6304660904@61374 BRAKE LIGHTS STAY ON.WATER LEAK. CH ECK WITH VIDA (NO DTC'S). CHECK FOR SHORTS TO GROUND FROM CE M TO REM (OK). CHECK BRAKE LIGHT SWITCH TO CEM (OK).				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8223 /112028B/35798726	YV1CY59H44 [REDACTED]	9/9/2005	15980	8223/****TERMINATED FIELDS VOLVO OF LAKE CTY
MakeModelYear	RepairLocation			
VOVLOXC902004	1121 S. Milwaukee Ave,Libertyville,Illinois 60048			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
8473629200	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44615=8472315842@13654 C. S. SRS SERVICE URGENT MESSAGE LI T, TURN SIGNALS GO ON BUT NOT CLICK OFF. HOOKED VIDA RETR CODES: UEM E003, ICM E001, REM E001, BCM 0115, BCM E000, SRS E001, UEM E001, E003, ECM 928C, E000, 720A - HOOKED UP BREA KOUT BOX TO CEM, CAN, ECM, CHECKED GROUNDS AND POWER --- FOU ND 12.1V THROUGH CAN VIA CEM(BAD CEM). REPL/RELOADED CEM OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8223 /124128A/38691499	YV1CY592151 [REDACTED]	2/17/2007	21560	8223/****TERMINATED FIELDS VOLVO OF LAKE CTY
MakeModelYear	RepairLocation			
VOVLOXC902005	1121 S. Milwaukee Ave,Libertyville,Illinois 60048			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
8473629200	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44615=2623751651@47977 C. S. ANTI-SKID TEMPORARILY OFF MESSAGE LIT. HOOKED VIDA TRACED VARIOUS ECM, TCM ,BCM,ECM CODES STORED - FOUND CORROSION IN CEM AND IN IN MAIN BODY HARNESS CONNECTOR B PINS 11,24,25,27. REPLACED AND RELOADED CEM, UPGRADED DIM,REM,TCM,UEM; REPLACED CONNECTORS, AND WIR E HARNESS ENDS.ALL OK NOW.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8223 /127638C/39368287	YV1CM592351 [REDACTED]	8/8/2007	23251	8223/****TERMINATED FIELDS VOLVO OF LAKE CTY
MakeModelYear	RepairLocation			
VOVLOXC902005	1121 S. Milwaukee Ave,Libertyville,Illinois 60048			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
8473629200	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#62307=8472955535@31656 C.S. ALL INDICATOR LIGHTS CAME WHILE DRIVING. HOOKED VIDA RETR VARIOUS CODE TRACED PLENUM BOX AT COWL LET WATER IN TO CORRUPT CEM AND WI RING HARNESS. REPLACED AND RELOADED CEM AND RELATED KEYS, R EPLACED WIRING HARNESS, MODIFIED PLENUM - METHOD 1.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8225 / 13296A/35130210	YV1CM592151 [REDACTED]	5/4/2005	434	8225/FIELDS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	250 SKOKIE VALLEY ROAD,HIGHLAND PARK,IL 60035			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-831-2100	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60=847433152@12896 ALL INTERIOR ELECRICAL INOP SHORT REPLACED CEM AND DOWNLOAD CODES CCM E003 CEM 1A51 1A52 1A53 1A54 1A55 1A56 1A5A 1A5C1A64 1A66 PDM E003 PSM E003 SRS E003				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8225 / 20557A/36957581	YV1CZ592851 [REDACTED]	5/1/2006	8368	8225/FIELDS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	250 SKOKIE VALLEY ROAD,HIGHLAND PARK,IL 60035			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-831-2100	36004	Software control module downloading	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52558=2628181898@017 C.S BRAKE FAILUR;ANTI SKID SERVICE ENGINE LIGHT ON BRAKE LIG HTS STAYING ON AND TRIP ODO INOP AND IMMOBILIZER LIGHT ON SHORT CODES TCM E003 DEM E003 CEM DF13 CEM E000 SAS 0018 ECM4400 E CM 900B REPLACED CEM AND MAIN HARNESS INSTALLED NEW BOX PER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8225 / 43149A/41115421	YV1CZ91105 [REDACTED]	3/12/2009	39293	8225/FIELDS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	250 SKOKIE VALLEY ROAD,HIGHLAND PARK,IL 60035			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-831-2100	37206	Control module / relay box passenger	HI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Horn Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#111013=8479974415@45501 HORN IS INOPERATIVE INOPERATIVE REPLACE CEM AND HORN. CEM CONNECTORS ARE CORRODED AND HORN I S INOPERATIVE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8225 / 46449D/41355643	YV1CZ91H841 [REDACTED]	6/24/2009	71460	8225/FIELDS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	250 SKOKIE VALLEY ROAD,HIGHLAND PARK,IL 60035			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-831-2100	37206	Control module / relay box passenger	LO	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alternator and charge regulator Power CU	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#73724=8472654461@11711 VEHICLE LOST ALL POWER INOPERATIVE REPLACE CEM,INSTALL CEM SOFTWARE,AND CLEAR CODES BCM-0148,E0 00,0094,0115,CEM-E000,E001,AND 1A5F.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8225 / 51387A/41741584	YV1CZ59H341 [REDACTED]	11/25/2009	35250	8225/FIELDS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	250 SKOKIE VALLEY ROAD,HIGHLAND PARK,IL 60035			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-831-2100	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#52558=8478141049@16029 LOW BEAM MESSAGE IS ON BUT HEADLIGHTS WORK INOPERATIVE NECESSARY TO REPLACE CEM,HEADER BOX,FOUR RELAYS,AND CLEAR CO DES CEM-1C02,6C48,5B06,AND 6F71.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8237 / 16714A/37561689	YV4CM592361 [REDACTED]	8/7/2006	4761	8237/*****TERMINATED GROSSINGER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	7080 NORTH MCCORMICK BLVD,LINCOLNWOOD,,IL 60645			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37211	Replace central electrical unit	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44228=8476754500@15048 CAR HAS LOST POWER HAD TO JUMP START CAR AND IGNITION CLICKS FAULT TRACE C, CODE 9C01,AND CCM 8F06,0063,0062, CHECK CHGIN G STSEM STARTED, ALL OK. CALLED TECHLINE, ADVISED TO REPLACE CEM AND RELOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8237 / 33111B/39860151	YV1CZ592X51 [REDACTED]	12/12/2007	20990	8237/*****TERMINATED GROSSINGER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7080 NORTH MCCORMICK BLVD,LINCOLNWOOD,,IL 60645			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	JD	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signals Front turn signal do	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44228=8477159388@9746 C/S WHEN CAR IS COLD, TURN SIGNALS DOUBLE CLICK REPLACED CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8237 / 33335A/39883516	YV1CZ911551	12/17/2007	25092	8237/*****TERMINATED GROSSINGER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7080 NORTH MCCORMICK BLVD,LINCOLNWOOD,,IL 60645			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44228=7739084994@9746 C/S HAD TO TOW IN, NO START REPLACED CEM HAD WATER IN IT, ALSO INSTALLED NEW WIRES AND COVER AND BOOT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8237 / 40502A/40458078	YV1CZ592951	6/13/2008	34298	8237/*****TERMINATED GROSSINGER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7080 NORTH MCCORMICK BLVD,LINCOLNWOOD,,IL 60645			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7R	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Poor wiping	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41341=3129519581@39295 C/S WIPERS ARE OUT NO OCDES STORED, REPLACED CEM AND DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8237 /617553A/34871751	YV1CY592X51 [REDACTED]	3/24/2005	3	8237/*****TERMINATED GROSSINGER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	7080 NORTH MCCORMICK BLVD,LINCOLNWOOD,,IL 60645			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44228=8476749000@19514 DURING INSPECTION NO START CONDITON /BRAKE LIGHT FLASH CAUSE - FOUND WATER IN CEM BRAKE LIGHT STAYING ON DTC BCM 0118 0058 0138 CCM DD15 DD32 CEM 8B01 DDM E010 004D PDM E010 CURE - REPLACED CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8237 /626224Y/36175908	YV1CZ59H341 [REDACTED]	6/8/2005	8061	8237/*****TERMINATED GROSSINGER VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	7080 NORTH MCCORMICK BLVD,LINCOLNWOOD,,IL 60645			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#11692=8475705737@15048 COMPLAINT - C/S LITES FLASHING INSIDE OF CAR CAUSE - WATER IN CEM CURE - REPLACED CEM AND SEAL BOX				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8247 / 59163A/41608463	YV4CZ852961 [REDACTED]	9/29/2009	37846	8247/NAPLETON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	(f8246),ROUTE 41 & 67TH PLACE,SCHERERVILLE,IN 46375			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
219-865-3800	36316	Rear window washer motor, replace	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
C/S WINDSHIELD WASHER FLUID NOT DISPENSING ON W/SHIELD OR HEADLIGHTS, RAN VIDA FOUND CODES CEM E010,0010,CCM0060,0061 0062,DD15,DD31,DIM 001....PUMP WONT ACTIVATE TEST AND FOUND PUMP FAILED INTERNALLY R AND R CEM AND CHECK SIGNAL RELOAD SOFTWARE FOR FUNCTION REPL CEM AND WASHER PUMP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8247 /363641A/36639280	YV1CM592251 [REDACTED]	1/17/2006	6872	8247/NAPLETON VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8246),ROUTE 41 & 67TH PLACE,SCHERERVILLE,IN 46375			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
219-865-3800	36324	Windshield washer motor, replace	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50662-2199232220@21771 CUSTOMER STATES WASHERS INOP. FOUND CEM SHORTED OUT AND BURNED UP WASHER PUMP. REPLACED CEM AND WASHER PUMP. PERFORMED CEM DOWNLOAD.				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/8262 / 22179A/42066170	YV1CZ852251 [REDACTED]	6/9/2010	32825	8262/VOLVO ORLAND PARK
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	8031 W. 159TH STREET, TINLEY PARK, IL 60477			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
708-342-0400	37206	Control module / relay box passenger	CI	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Tail light Brake light does not work	31282455	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#111956=7086471866@39942 32825 CK BRAKE LIGHTS STAY ON, SCAN FOR CODES FOUND MULTIPLE CEM CODES, FAULT TRACE CODES PER VIDA , CK CAN NETWORK VOLTAGES AT CEM CK BATTERY VOLTAGE AT CEM, NETWORK SIGNALS ARE NOT CONSISTANT, INTERNAL FAULTS IN CEM, REPLACE UNIT AND RELOAD SOFTWARE.				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/8264 /378495B/34229458	YV1CZ91H731 [REDACTED]	11/18/2004	24776	8264/PATRICK VOLVO
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902003	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
847-605-4000	37206	Control module / relay box passenger	5S	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
NO FUNCTION	30657629	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#33511=8475405727@21545 CUST STATES HEADLIGHT NOT FUNCTIONING PROPERLY TECH HOOKED TO VADIS, FAULT TRACE CEM CODES 8F12 AND 8F18, SWAP CONTROL UNITS FOR XENON LIGHTS, CHK WIRES FOR CEM, SWAP RELAYS, SWAP HEADLIGHT ASSY,CHK HEADLAMP GROUND,CHK FUSES TO TERMINAL,PER TECH LINE REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /421668A/37169751	YV1CZ91H341 [REDACTED]	6/2/2006	21163	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40397=7739449158@45505 CUST STATES VEHICLE WILL SHUT DOWN AND LOSE TOTAL POWER WHIL E DRIVING FAULT TRACE CODES CEM 1D08 REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /428119A/37646676	YV1CZ59H541 [REDACTED]	8/22/2006	59146	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#69584=8476054000@21688 CUST STATES ALL DASH FUNCTIONS SHUT OFF HOOKED UP VIDA HAD CODES DEM-E003, CEM-1D07,1A21,1C21,8F52,8 F43,DIM-E003,BCM-0108,0094 R+I WIPER BLADES + COWEL PANEL, C HECKED WIRING HARNESS FOR CORROSION/WATER DAMAGE,OK, REPLACE D CEM AND RELOADED SOFTWARE, RECHECKED CODES,OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /491090A/41014591	YV1CZ592451 [REDACTED]	1/10/2009	52220	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37349	Harness engine comp/dashboard repair	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#66799=6306818942@41558 CUST STATES BRAKE WARNING LIGHT IS ON FAULT TRACED CODE BCM-0101,0052 PERFORMED BCM RESET, FOUND CORROSION AT CCM ON BOTH MALE AND FEMALE CONNECTORS PERFORMED REPAIRS PER TNN 37-85 REPLACED CEM AND HARNESS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /495055B/41245027	YV1CZ592851 [REDACTED]	3/11/2009	70505	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37206	Control module / relay box passenger	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supplemental Restraint System	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57977=6305136867@52958 REPORTS PASS AIR BAG OFF WARNING FAULT TRACE SRS0222 CEM8A20 CEM2F05 LIGHTS AND FAULT MESSAGE APPEARING ON DIM HEADLIGHT FLICKERING CEM CORRODED AND MOISTURE GETTING INTO COMPUTER PERFORMED 37-35 R&R CEM AND CEM RE LOAD R&R CEM AND ENG WIRING HARNESS AUTH CODE IS SELF AUTH FOR GENERAL OP				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /499176F/41270856	YV1CZ592451 [REDACTED]	5/19/2009	53201	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57977=8479630629@21545 DASH DOES NOT LIGHT UP HOOK UP VIDA FOUND CODES BCM 0094,0015 CEM DD00,DD10,6C42,6C 44,6C48,1D0B,DD01,DD20,DEM E003,ICM E010,PSM 001E,SAS E010,S RS 0221,TM 009A HOOK UP BREAK OUT BOX FOR CEM FOUND VOLCANO LIGHT NO SIGNAL TO LSM REPLACED CEM AND PROGRAM WITH VIDA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /500252A/41297134	YV1CZ91H941 [REDACTED]	6/6/2009	67436	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37224	Central electrical unit engine/gearbox	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57977=7736193494@31673 TOW IN NO START REPAORTS DASH STARTED FLASHING AND LIGHTS CA ME WHILE DRIVING BEFORE CAR WOULD NOT START DISCONNECT CEM AND RECONNECT GOT COMM BACK CODES CEM 1A23,1A 25,1C22,1D07,1D0C,1A21,1A24,1C21,3F03,ECM 928C,FAULT TRACE I NTERNAL FAULT CEM REPLACED CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /502387A/41383779	YV1CZ91H541 [REDACTED]	7/10/2009	51884	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh not all	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#57977=7734861399@15982 TOW IN DASH AND ENGINE WAS CUTTING OUT EMERGENCY SHUT DOWN C AR WOULD RUN BUT NO DASH REPLACED CEM PER CODE 1D08 AFTER FAULT TRACE DOWLOAD SOFTWARE AND IGNITION SWITCH SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /511037A/41708560	YV1CZ592751 [REDACTED]	12/1/2009	73223	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#66799=8473873460@15982 CS R/F HEADLIGHT OUT HEADLIGHTS WILL TURN ON AND OFF WITH KEY LOW BEAMS OK REMOVE D COWL COVER AND COVER ON CEM REMOVE CONN D PIN TEST WIRE BL -Y FROM CONN 54/23 PIN2 TO CEM PIN4 OK NO POWER TO HEADLIGHT CHK POWER IN OK BAD IP RELAY REPL CEM AND DOWNLOAD SW				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8264 /523508B/42182534	YV1CN59H24 [REDACTED]	6/23/2010	90845	8264/PATRICK VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8263),1600 E. HIGGINS RD.,SCHAUMBURG,IL 60173			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
847-605-4000	37206	Control module / relay box passenger	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#66799=6307127532@23559 DASH SHUTS OFF WHILE DRIVING REPLACED CEM GOODWILL FOR CUSTOMER				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 / 62824F/35462878	YV1CZ59265 [REDACTED]	7/2/2005	10111	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902005	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	36004	Software control module downloading	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#301=3126611366@0095 5S, DASH LIGHTS AND DOOR LOCKS INOP, CEM SHORTED DTC CEM 6F06, CEM 6 F01, CEM DD42 CEM DF07 CEM E001 CEM 1A64, BCM 0094 ECM-9300 REP LACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 / 78938A/38791756	YV1CN592351 [REDACTED]	4/6/2007	26082	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902005	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	37349	Harness engine comp/dashboard repair	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis lip/antic	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
89720@7087496400=13549 BRAKE LIGHTS STUCK ON ALL TIME BULB FAIULURE,CHECK ENGINE ANTI SKID MESSAGE WATER INTRUSION IN CEM COWL LEAKIN PER TNN 37-35 REPAIR REMOVED MAIN ENGINE INT HARNESS,WIPER ARM,COWEL,WIPER TRANS,UPPER ENG CROSS MEMBER, COOLANT & PWR. STR RESES. DRAIN/REFIL COOL/PWR SYST. REMOVE ECM,TCM CEM, DOWNLOAD CEM RELOAD ON TST DRIVE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 / 80038A/38930036	YV1CM592451 [REDACTED]	5/12/2007	26715	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902005	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
4644@7738894648=45496 BULB FAILURE LIGHT ON RIGHT HEADLAMP INOP BULB OKAY NO CODES INTERNAL FAULT IN CEM REPLACE CEM DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 / 82979A/39467956	YV1CY592351 [REDACTED]	9/1/2007	32238	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902005	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	37349	Harness engine comp/dashboard repair	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
95812@7085799079=45972 LEFT SIDE HEADLIGHT GOES OUT WHEN IT RAINS. FOLLOWED TNN 37-35. REPAIRED GROMMET THAT WAS ALLOWING WATER INTRUSION INTO CEM AND REPLACED CEM AND DOWNLOADED SOFTWARE TO CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 / 93013A/40682950	YV1CM592151 [REDACTED]	9/6/2008	49012	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902005	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	37206	Control module / relay box passenger	CI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Brake light does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
95812@7084827756=34223 BRAKE LIGHTS STAY ON CONSTANTLY. FOUND CORROSION INSIDE CEM BUT NOT IN CONNECTORS. REPLACED CEM AND PERFORMED RELOAD WITH UPDATED PLENUM FOR CEM AS PER TNN 37-35. BRAKE LIGHTS WORK FINE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 / 93038A/40689081	YV1CM911951 [REDACTED]	9/8/2008	45118	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902005	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
10706@8474908267=109463 CAR WOULD NOT START WHEN IT WOULD RAIN REMOVED CEM FROM UNDER DASH FOUND WATER CORROSION IN T HE CEM . PER TNN37-35 NEED TO REPLACE THE CEM AND THE PLENUM UNDER THE COWELL . RECHECKED OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 /102525D/41417580	YV1CY59HX4 [REDACTED]	7/30/2009	44817	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902004	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Othe	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
102188@7087992182=61371 C/S LIGHTS WILL FLICKER ON DASH WHEN DRIVING. FAULT TRACE CEM 1A51,1A5C,1A55 . FOUND CEM INTERNA L FAILURE. REPLACED CEM AND UPLOADED NEW SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8281 /108922Z/41965242	YV1CZ911551 [REDACTED]	3/16/2010	45319	8281/VOLVO OF OAK PARK
MakeModelYear	RepairLocation			
VOVLOXC902005	1140 GARFIELD STREET,OAK PARK,IL 60304			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
708-848-8500	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST. STATES DRIVER SIDE HEADLIGHT STAYS ON AFTER CAR IS TURNED OFF. CEM REPLACED PLENCON BOX REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /121032A/35393503	YV1CZ91H441 [REDACTED]	5/6/2005	17757	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37207	Rear electronic module (REM) replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45415-2486240838@1853 CHECK ENGINE LIGHT ON. CEM 1A54,1A56,1A66, 928C FAULT TRACE-NO COMM W/AOC CEM CODES SET FOR 10 NODES. CK WIRING AND CONNECTORS.REPLACE REM-STILL NO COMM W/ICM AND DIM WILL SHUT DOWN INTERMITTELY. REPLACE CEM, CK ICM WIRING OUND MALE PINS INSDIE ICM OPEN ON CONTACT POINTS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /123815A/35467434	YV1CZ592251 [REDACTED]	7/5/2005	8973	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#582=2486768533@1853 DASH LIGHTS ON IN CAR. ABS LIGHT ON YESTERDAY, ELEC SYS LOW WARNING TODAY. WOULD NOT START IN AM. FAULT TRACE CEM10A6, 1A09,1A5E,1A642,DD20,21,22 NO COMM. W/ CEM. CK WIRING AND CO NECTORS. REPLACE CEM AND IGN SWITCH. CEM RELOAD. READ AND RESET				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /133576A/36524935	YV1CM592751 [REDACTED]	1/26/2006	10622	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#178=2483444977@1853 NO START INTERMITTENTLY, ALARM GOES OFF,BRAKE LIGHTS STAY O NANTI SKID WARNING ON AND OFF,WIPER KEEP WIPING,WARNING CHIM E CEM-1A03 CEM-DD21 CEM-81FD CEM-DF13 CEM-1A06 CEM-DD20 REPL ACE FAULTY CEM-WATER DAMAGE FROM COVER UNDER COWL PANEL RESE AL PANEL. RELOAD SOFTWARE. READ AND RESET				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /135608A/36704611	YV1CM911551 [REDACTED]	3/13/2006	30533	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#178=2485966019@1853 CUSTOMER STATES POWER IS OUT TO GAUGES. ERROR MESSAGES ANDW ON'T GO INTO PARK. NO COMMUNICATION WITH CE. NO DTC. FOUND W ATER DAMAGE TO CEM NECESSARY TO REMOVE AND REPLACE CEM AND I NSTALL UPDATED WIRING HARNESS.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /161159B/39573563	YV1CZ91H241 [REDACTED]	9/20/2007	38914	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BA	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls At steady s peed	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#79907=2484965107@3313 WHILE DRIVING, VEHICLE LOST ALL ELECTRICAL POWER TO ACCESSOR IES (LIGHT, A/C, DOORS, ETC) AND STALLED. FAULT TRACE, INTERNAL FAILURE CEM AND ICM. REPLACE CEM AND ICM. REPGROGRAEMED KEYS. READ AND RESET				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/8308 /165307A/39994083	YV4CZ852061	12/29/2007	22575	8308/DWYER & SONS VOLVO-SUBARU
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902006	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37206	Control module / relay box passenger	KT	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Supp	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#79907=2495390279@2722 WHILE DRIVING VEH LOST ALL I.P. LIGHTING, BRAKE AND SRS WARI NIG ON. BURNING SMELL FROM UNDER HOOD. WAER INTRUSION IN CEENTRAL ELEC MODULE SHORTING OUT VARIOUS ELECTRICAL SYSTEM CONTROLS. REPLACE CEM, WIRING HARNESS, BAT TERY,R/R FRT BUMPER, HYDRO MOD UNIT, PLENUM COVER FOR ACCESS				

<i>ClaimID</i>	<i>VIN</i>	<i>RepairDate</i>	<i>RepairMiles</i>	<i>RepairFacility</i>
US/8308 /165563A/40019789	YV1CZ592551	1/7/2008	51876	8308/DWYER & SONS VOLVO-SUBARU
<i>MakeModelYear</i>	<i>RepairLocation</i>			
VOVLOXC902005	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
<i>RepairPhone</i>	<i>LaborOp</i>	<i>LaborOpDesc</i>	<i>ProblemCode</i>	
	37409	Cable harness firewall repair	DL	
<i>ProblemCodeDesc</i>	<i>PartNumbers</i>	<i>PartDescriptions</i>		
Warning lights and chimes Malfu	30786890	ELECTRONICS BOX		
<i>CustConcern</i>				
<i>TechNotes</i>				
#41986=2484650465@1853 CHECK ENGINE LIGHT ON. FAULT TRACE DTC'S-FOUND CEM DAMAGED FROM WATER LEAKING INSID E SHROUD. RFEPLACE HARNESS COVER-REPLACE ECM MODULE, BRAKE P PSEOR. RELOAD SOFTWARE.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /166646A/40058954	YV1CM91H34 [REDACTED]	2/2/2008	39924	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37261	Central electronic module (CEM)	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#75273=7342810443@1853 VEH ACCES STARTED TO FALSH, HEADLIGHTS CAME ON,SHUT OFF VEH WOULD NOT RESTART-- TOWED IN. VEH STARTED- CK ENGINE, SRS, ENGINE SERVICE REQ'D LIGHTS ON. FAULT TRACED CEM 6C42-FOUND CEM FAULTY DUE TO WATER DAMAGE FROM LEAKING FIREWALL HARNESS COVER-RESEALED HARNESS COVER A				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /167617A/40212190	YV1CM91H34 [REDACTED]	2/27/2008	40728	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37409	Cable harness firewall repair	KT	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Supp	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
SRS LIGHT ON.WATER INTRUSION FOUND IN CENTRAL ELECTRONICS MO DULE FOR SECOND TIME. ALTERED HARNESS SO THAT PROTECTIVE BOO T (NOT AVAILABLE FOR '04 MODELS) COULD BE FIT AND PREVENT FU TURE WATER DAMAGE. R/R ALL PINS FROM CONNECTORS53/3L-H AND 5 4/3A AND FIRT INTO NEW BOOT. REPLACE DAMAGED PINS FROM OXIDA TION AND REINSTALLED. R/R CEM AND DOWLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /167617B/40298175	YV1CM91H34 [REDACTED]	2/27/2008	40728	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902004	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	88468	SRS control module fault-tracing	BE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
WATER DAMAGE IN CEM BOX. WATER RUNNING INTO CAR THROUGH HARNESS BOOT ON CEM BOX. UPDATE BOX WITH 2006 STYLE PER FTS DAVE SYKES. REMOVE ALL PINS FROM CONNECTORS 53/3L-H AND 54/3A-G				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /168436A/40295932	YV1CM911151 [REDACTED]	3/19/2008	36308	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902005	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
LEFT TURN SIGNAL INOP WATER INTRUSION IN CEM CAUSING INTERMIT ELECTRICAL SHORT. NO DTC'S PRESENT. REPLACED CEM AND RETEST ED 36004=.3 / 37206-2=1.0/ HARNESS ENG COMP/DASH REPAIR=				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8308 /178356A/40928948	YV4CZ592961 [REDACTED]	12/1/2008	35972	8308/DWYER & SONS VOLVO-SUBARU
MakeModelYear	RepairLocation			
VOVLOXC902006	3055 E. WEST MAPLE ROAD,COMMERCE TOWNSHIP,MI 48390			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis brake	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES: ENGINE SYSTEM SERVICE REQUIRED WARNING IS ON INTERMITTENTLY, CODE: DY. FAULT TRACED DTC'S AND FOUND THAT THE CEM WAS FAULTY. CEM DAMAGED AND CONNECTOR 'C' DAMAGED FROM WATER NECESSARY TO REMOVE AND REPLACE HARNESS PINS, CEM AND UPGRADE PLENUM COVER.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8321 /261952A/38981558	YV1CZ592551 [REDACTED]	5/18/2007	42697	8321/CRIPPEN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	8300 W. SAGINAW HWY.,LANSING,MI 48917			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E ngine de	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#40129=2484445406@10152 NO CRANK,NO START STALLED WHILE DRIVING. STORED CODES CEM-1A05,1A09,DF13,14,1A5E,64,1A62 AND ECM-900B.FAULT TRACED EACH CODE.TNN 37-35 FOUND CEM AND HARNESS CONNECTINS BOTH CORRODED.HAD TO REPLACE CEM,HARNESS,2 BLOWN FUSES,STARTER SWITCH AND RELOAD ALL SOFTWARE. 10.0 OP 37349-2.RECHK NO PRB #40129=2484445406@10152 NO CRANK,NO START STALLED WHILE DRIVING. STORED CODES CEM- 1A05,1A09,DF13,14,1A5E,64,1A62 AND ECM-900B.FAULT TRACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8321 /315895A/42001491	YV4CM592161 [REDACTED]	4/14/2010	74872	8321/CRIPPEN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	8300 W. SAGINAW HWY., LANSING, MI 48917			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99576=2695681215@10533 CUST STATES SRS,ABS,SPEEDO IRRATIC, BRAKE LIGHTS STUCK ON. GOODWILL TO REPLACE CEM AND DOWNLOAD PER GOOD CUSTOMER. PARTS ONLY 663.41 AUTH DP7W59 WITH CUSTOMER PAYING LABOR				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8331 / 99849B/40638821	YV1CM91H84 [REDACTED]	7/11/2008	57092	8331/TRAVERSE CITY AUTO PLAZA, INC
MakeModelYear	RepairLocation			
VOVLOXC902004	1301 SOUTH GARFIELD AVENUE, TRAVERSE CITY, MI 48684			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#32132=2318834111@52132 CK CENTRAL CEM, AIR BAG LIGHT ON, INSTRUMENT PANEL WILL GO COMPLETELY DEAD, WINDOWS WILL NOT WORK, ALL LIGHTS AND TURN SIGNAL WILL QUIT WORKING INTERMITTENTLY/MULTIPLE CODES FOUND MAJOR FAULT CEM-1D08, CONTROL MODULE INTERNAL FAULT REPLACED CEM, DOWNLOAD SOFTWARE & PROGRAMMED KEYS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8336 /210041E/38640058	YV1CZ911951 [REDACTED]	3/2/2007	25000	8336/MAPLE HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	5622 W. Main,Kalamazoo,MI 49009			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37266	Central electronic module (CEM)	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6169946412@4983 DASH LIGHTS STAY ON WITH KEY REMOVED. F/TRACE CEM 1A04. REPL. CEM, DOWNLOAD CEM, REPL. PINS AND UPPER CEM GREY CONNECTOR.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8336 /235808A/40752842	YV1CZ592951 [REDACTED]	10/2/2008	47995	8336/MAPLE HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	5622 W. Main,Kalamazoo,MI 49009			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Tail light Backup lights constantl vLit	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53453-2693813860@1659 BRAKE LIGHTS WON'T TURN OFF WHILE DRIVING. F/TRACE CEM 1A05. CEM 8A21. CEM 8F04. REPL. DEF. CEMS, DOWNLOAD CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8336 /250678A/41553194	YV4CZ592561 [REDACTED]	9/29/2009	39354	8336/MAPLE HILL VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	5622 W. Main,Kalamazoo,MI 49009			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	EY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#53453=2697313214@4983 VEH LOOSING ELECTRICAL FUCTION. FAULT TRACED CEM-E001. REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8369 /123204D/35628299	YV1CZ91H541 [REDACTED]	7/20/2005	35000	8369/BETTEN IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	830 28TH STREET S.E.,GRAND RAPIDS,MI 49508			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37266	Central electronic module (CEM)	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#170=6167916974@011 WIPERS TURN ON FOR 20 SECONDS THEN STOP,SRS LIGHT NOW ON,ALL GAUGES AND LIGHTS ARE INOP,CK CODES,DIAG EACH MODLUE,CK CEM NOT COMM. WITH OTHER MODULES,REPLACED CEM AND DOWNLOADED SOFTWARE,NO CAR WILL NOT START,REPLACED PER FTS TROY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8369 /123204X/35628299	YV1CZ91H541 [REDACTED]	7/20/2005	35000	8369/BETTEN IMPORTS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	830 28TH STREET S.E.,GRAND RAPIDS,MI 49508			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37266	Central electronic module (CEM)	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#170=6167916974@011 WIPERS TURN ON FOR 20 SECONDS THEN STOP,SRS LIGHT NOW ON,ALL GAUGES AND LIGHTS ARE INOP,CK CODES,DIAG EACH MODLUE,CK CEM NOT COMM. WITH OTHER MODULES,REPLACED CEM AND DOWNLOADED SOFTWARE,NO CAR WILL NOT START,REPLACED PER FTS TROY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8382 /8660252/34256976	YV1CZ59H041 [REDACTED]	11/15/2004	23750	8382/SESI VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8381),3990 JACKSON AVENUE,ANN ARBOR,MI 48103			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
734-668-6100	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#305=7346691731@407 THE DASH WAS BLANK, HAD MESS RE BRAKE FAILURE RADIO INOP CEM 1A51 1A53 1A54 1A66 1A64 REPLACED CEM AND ICM AND D/LOADED S/WARE FOR CEM AND ICM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 / 87478A/37699327	YV1CM59HX4 [REDACTED]	8/16/2006	31824	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6326=3138817055@2357 CS INTERIOR ELECTRICAL CUTS OUT AND VEHICLE STAYS RUNNING FAULT TRACED FOR CODES-0094 STORED INTERNAL OPEN CIRCUIT IN CEM READ/RESET DTCS, REPLACED CEM, AND CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /141807A/41585524	YV1CZ852X51 [REDACTED]	10/9/2009	59446	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction in	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THE CHECK ENGINE LITE IS ON IN THE DIM, ECM SOFTWARE OUTDATED AND CEM HAS WATER INTRUSION THROUGH COWL PLENUM. GOOD WILL PARTS ONLY, CUSTOMER TO PAY LABOR PER TROY. ONE TIME GOOD WILL DP0EBL AUTHORIZATION.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /307541A/39934847	YV4CZ85276 [REDACTED]	12/28/2007	12912	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#102764=2489182225@64896 CS WINDSHIELD WIPER NOZZLES DO NOT SPRAY, WATER CORROSION ON TOP, OF CEM AND ENG BAY WIRING HARNESS, PER TNN 37-35, READ DTCS NONES STORD ACTIVATED WASHER PUMP VIA, PUMP, DOES NTO RESPOND CHECKED FUSES POWER AND GROUNDING TO PUMP FOUND NO PWER SUPPLY TO WASHER PUMPE REMOVED WIPER COWL #102764=2489182225@64896 CS WINDSHIELD WIPER NOZZLE DOES NOT SPRAY, WATER CORROSION ON TOP OF CEM, AND ENGINE BAY WIRING HARNESS PER TNN 37-+35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /343585A/40146371	YV1CZ59275 [REDACTED]	2/27/2008	47272	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#60158=2487051088@64896 CS THE VEHICLE WILL NOT START NOTHING HAPPENS WHEN YOU TURN THE KEY. ENGINE BAY HARNESS CONNECTORS ON CEM HAVE WATER INGRESS AND CEM HAS INTENAL OPEN CIRCUIT REPLACED CEM AND ENG BAY WIRING HARNESS PER TNN 37-35 RESET FAULT FAULT TRACED CEM CEM 1C02,1C05,6A01,1A52.1A53,6F71				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /501331A/32131343	YV1CZ91H841 [REDACTED]	9/10/2003	1756	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	8688436	ELECTRONICS BOX		
CustConcern				
TechNotes				
#3015=2486202313@3011 CS RIGHT FRT HEADLIGHT BULB IS OUT/INTERNAL SHORT CEM 8FIC/ READ FAULT CODES,TRACED CEM,SWAPPED HEADLIGHTS WITH OTHER VE HEADLIGHT INOP,CK POWER AND GROUNDS-OK,REPLACED AND DOWNLOAD CEM RIGHT FRT HEADLIGHT DAMAGED SHORTED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /568555A/41097423	YV4CZ592361 [REDACTED]	3/2/2009	39317	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	JR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Rear window wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES THE BRAKE LIGHTS ARE INOP, CHECK AND ADVISE (JR)ENG BAY WIRING HARNESS AND CEM HAVE CORROSION CAUSING CEM TO HAVE INTERNAL FAULT, READ DTCS NONE STORED R&I BOTH REAR T4.7 37349-2 REPLACED ENGINE BAY HARNESS T1.2 37206-2 REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /632913A/37950375	YV1CM59H44 [REDACTED]	10/10/2006	37142	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5G	
ProblemCodeDesc	PartNumbers	PartDescriptions		
FAULTY INDICATION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7554=5869394889@2357 CS DASH IP BLINKED THEN BLANKED OUT WHEN DRIVING FAULT TRACED FOR CODES-CODE GEM 1D08 & MULTIPLE COMMUNICATIO CODES-CKD RESISTANCE OF CAN NETWORK-OK, TESTED WIRING HARNES & SPLICES-CONTACT TECH HOTLINE-BOB-REPLACED CEM, DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /751109A/34602219	YV1CZ91165 [REDACTED]	1/7/2005	2893	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#49757=2489887866@48436 CS FRT AND REAR WIPERS ARE NOT WORKING SEE HISTORY,REPEAT PR OBLEM NO DTC'S FD,FRT AND REAR WASHERS INOP INTERMITTANTLY,CALLED TECH ASSIST ANS WAS ADVISED TO REPLACE AND RELOAD CEM REPLACED CEM RELOADED SOFTWARE TO CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /759791A/34748589	YV1CZ911651 [REDACTED]	1/24/2005	4605	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34808=2489672595@38246 CS THE FRT ANDREAR WASHERS ARE NOT WORKING HEADLAMP WASHERS ARE NOT WORKING/WATER ENTRY INTO FRT WASHER PUMP AND FAULTY CIRCUIT IN CEM FOR HEADLAMP WASHER/REPLACED SHORTED CEM TO C ORRECT HEADLAMP WASHER MALFUNCTION,REMOVED WINDSHEILD WASHER PUM,RESEALED,ORDERED UPDATED PUMP/RMVD FUSE,R&R CEM,DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /763555C/34764279	YV1CZ91125 [REDACTED]	2/1/2005	4421	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#34808=8107894996@10773 CS THERE IS A FOG LIGHT BULB IS OUT OPEN CIRCUIT RELOADED SOFTWARE TO CEM,REPLACED CEM,DOWNLOADED SOFTWARE TO CEM TO PROGRAM AFTER REPLACEMENT				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /782578A/34890036	YV1CM911651 [REDACTED]	3/9/2005	39	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50158=2486342906@23351 CS FRT POWER WINDOWS MOON ROOF ARE INOP,MIRROR WILL ONLY WOR K IF YOU TURN THE FRT WINDSHIELD WIPERS ON/CORROSION IN CEM DUE TO WATER INTRUSION READ,RESET,TRACED ECM CODE 9F20 1A06 1A05 1A09 1A5E 1A64 800 2 8F1D,REPLACED CEM,DOWNLOAD CEM,FAULT TRACED FOR CORROSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /807007B/35249743	YV1CZ592951 [REDACTED]	4/25/2005	4840	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4975=2486555961@5174 CS DASH BOARD INSTRUMENTS NOT WORKING,MESS BOARD SAYS BRAKE SERVICE NEEDED,OTHER MESSAGES;TURNED CAR OFF;TOWED;LATER DAS H STARTED WORKING,BUT ALL LIGHTS ON DASH BLINKING/COROSION ON CEM,WATER DAMAGE/R&R CEM,ENGINE WIRE HARNESS TO CEM,RELOA DED SOFTWARE TO CEM,DIAGNOSTIC FAULT TRACING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /830899A/35546805	YV1CZ592751 [REDACTED]	6/7/2005	7507	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#4975=2487289501@4540 CS LIGHTS AND FUNCTION ARMS INOP CEM HAS INTERNAL SHORT CEM CODE 6C48-TRANSPONDER FAULTY SIGNAL READ/RESET, FAULT TRACED CEM DD40, REPLACED CEM, DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /888374D/35992626	YV1CZ59H841 [REDACTED]	9/15/2005	30372	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#3480=9479564700@4734 CS SRS LIGHT IS COMING ON FAULT TRACED FOR CODES CEM1A51 SRS MODULE-SIGNAL MISSING REMOVED AND REPLACED FRONT WIPER ASSEMBLY TO CHECK WIRING TO LINE-AS PER TECHLINE-ADVISED TO REPLACE CEM, REPLACED CEM PROGRAMMED 3 KEYS AND ADDITIONAL TIME FOR FAULT TRACING				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /893447A/36084713	YV1CM91H84 [REDACTED]	9/26/2005	34210	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#3480=2315260123@6154 CS THERE IS A HEADLIGHT INOP-FOUND LOW BEAM FAILURE MESSAGE CAUSED BY CEM W/INTERNAL HIGH RESISTANCE,CKD FOR CODES-NONE STORED,CKD LIGHT VISUALLY-FOUND LF RUNNING LIGHT OUT-REPL BULB-MSG STILL ON-CKD PIN FIT,TENSION,CONNECTIONS,PERF DIM RELOAD,MSG STILL ON-TECHLINE REPL CEM,REPLACED CEM & RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8384 /951495A/36455497	YV4CZ85216 [REDACTED]	1/7/2006	77	8384/SUBURBAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1821 MAPLELAWN,TROY, 48084			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#6015=5624987970@4830 CS ANTI SKID MESSAGE CAME ON WHEN DRIVING MOISTURE AND CORROSION ON CEM AND ENGINE WIRING HARNESS REPLACED WIRING HARNESS & CEM,DOWNLOADED CEM SOFTWARE,TRACED FAULT BCM 4042829 4012600 4011400 ECM P160200 CEM 1A05 1A06 SAS C009887,READ,RESET				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8388 / 12405A/34956290	YV1CM911851 [REDACTED]	4/11/2005	2422	8388/CREST VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	23405 HALL ROAD,MACOMB,MI 48042			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
586-948-6000	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51368=3136186869@40235 CUST STATES THAT WAS DRIVING AND VEH STALLED NO ELECTRICAL AT ALL WOULD NOT RESTART.MULTIPLE DTC'S IN MULTIPLE SYSTEMS CEM 1D08,CEM 1D02.CHECK CONNECTION AT CEM TOP.WATER ENTERING CEM CONNECTION.CORROSION.REPLACE CEM.DOWNLOAD SOFTWARE. NO FAULTS RETURN.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8388 / 13428B/35507289	YV1CZ592251 [REDACTED]	7/20/2005	15096	8388/CREST VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	23405 HALL ROAD,MACOMB,MI 48042			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
586-948-6000	37224	Central electrical unit engine/gearbox	4C	
ProblemCodeDesc	PartNumbers	PartDescriptions		
MOISTURE	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51728=2486563996@40235 CUST STATES THAT SRS LIGHT IS ON SAYING SERVICE URGENT READ DTC'S CEM 1A51 COMM WITH SRS MODULE.CEM DF03,SRS E001, ECM710B.CHECK CONN AT SRS MODULE,GROUND AND CABLE RESISTANCE CHECK CONN AT CEM,FOUND CORROSION AT LOW TERMINAL,WATER INTR USION.DRAIN CLOG,REPLACE CEM,DOWNLOAD SOFTWARE.OP GOOD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8388 / 25833B/40533890	YV4CZ852X61 [REDACTED]	7/9/2008	8531	8388/CREST VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	23405 HALL ROAD,MACOMB,MI 48042			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
586-948-6000	37206	Control module / relay box passenger	JN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield wiper Does not work	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#102984=5869454989@38245 CUST STATES FRONT WIPERS INOP VIDA CONNECT READ/RESET FAULT TRACE CEM8F2C.PER VIDA FOUND NO OUTPUT FROM CEM.REPLACED CEM MODULE.PERFORM CEM RELOAD ROAD TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8423 / 58059A/35148211	YV1CZ91H831 [REDACTED]	5/2/2005	44809	8423/BYERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902003	301 NORTH HAMILTON ROAD,COLUMBUS,OH 43213			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12360=NONUMBER@23259 CAR IS STALLING, WHEN DRIVING,RADIO IS SHUTTING DOWN,WIPERS WILL GO AT FULL SPEED. ELECTRICAL SE COULD NOT DUPLICATE STALLING OR ELECTRICAL PROBLEM, PERFORME D VADIS TEST AND FOUND MULTIPLE FAULT CODES. REPLACED CEM PE R F.T.S. AND PERFORMED CEM SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8423 / 64714B/36205955	YV1CZ59255 [REDACTED]	11/23/2005	23890	8423/BYERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	301 NORTH HAMILTON ROAD,COLUMBUS,OH 43213			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#12360=6148907755@23259 C/S REAR TAILLIGHTS OUT. PERF VIDA T EST FOUND FAULT CODE CEM-8D01,FAULT TRACED WIRING PER VIDA F AULT TRACING, NO FAULTS FOUND REPLACED CEM PER F.T.S, PERFOR MED SOFTWARE RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8423 / 66843A/36561987	YV1CZ59235 [REDACTED]	2/6/2006	17507	8423/BYERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	301 NORTH HAMILTON ROAD,COLUMBUS,OH 43213			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#69430=6148554710@23259 C/S ENG NO START.TOWED IN.CUST FO R DETAILS. NO NOTES ON NIGHT DROP.FOUND VEHICLE STARTED OK W HEN BROUGHT INTO SHOP, BATTERY LIGHT ON AND ELECTRICAL SERVI CE URGENT MESSAGE DISPLAYED, ALSO BRAKE LIGHT STUCK ON, TEST ED FOR FAULT CODES FOUND CEM-DD30,8D02,1C06,1C08, ALSO HAD M ULTIPLE OTHER CAN AND				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8423 / 71577A/37491882	YV1CZ852151 [REDACTED]	7/11/2006	18068	8423/BYERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	301 NORTH HAMILTON ROAD,COLUMBUS,OH 43213			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#69430=6148958145@40899 C/S 07/04/06 DRV IN RAIN STPD & RSTR CAR MST PWR ACCESS DIDNT WRK DRIED ONLY PASS AB LT ON RAN VIDA TESTS AND FOUND FAULT CODES SAS-C009887, CEM-8F09,1 A06,0D21,1A05,1A09,DD20 AND ECM-P06800.PERFORMED DIAGNOSTIC TESTS AS PER VIDA AND UPON CHECKING THE CONNEC TION TO THE C EM UNDER THE COWL IT WAS FOUND THAT THERE WAS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8423 / 72306A/37562242	YV1CZ91H441 [REDACTED]	8/1/2006	59763	8423/BYERS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	301 NORTH HAMILTON ROAD,COLUMBUS,OH 43213			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUSTOMER STATES ALL INTERIOR FUNCTIONS ARE SHUTTING DOWN WHI LE DRIVING.CUSTOMER HAD DASH LIGHTS FLASHING ON AND OFFCOULD NOT DUPLICATE CUSTOMERS CONCERN,TESTED FOR FAULT CODES FOUN D CEM-1D08,BCM-0094,SRS-00D5.REMOVED AND REPLACED CEM PER F. T.S., NEW CEM WOULD NOT TAKE SOFTWARE, FOUND CEM WAS NO GOOD , INSTALLED ANOTHER CEM AND PERFORMED SOFTWARE RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8433 /172550A/37535776	YV1CZ911851 [REDACTED]	8/8/2006	36631	8433/LEIKIN OLDSMOBILE INC
MakeModelYear	RepairLocation			
VOVLOXC902005	38750 MENTOR AVENUE,WILLOUGHBY,OH 44094			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37224	Central electrical unit engine/gearbox	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36578=4404630466@41211 TRANS LIGHT IS ONFOUND WATER IN CEM SHORTING IT INTERNALLY REPLACED CEM AND DOWNLOAD SOFTWARE. ALSO PER TECH NOTE 37-35 REPLACED CEM COVER AND HARNESS COVE R				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8433 /175769A/38002478	YV4CZ592361 [REDACTED]	10/20/2006	9580	8433/LEIKIN OLDSMOBILE INC
MakeModelYear	RepairLocation			
VOVLOXC902006	38750 MENTOR AVENUE,WILLOUGHBY,OH 44094			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37349	Harness engine comp/dashboard repair	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36578=2167515418@13877 BATTERY GOES DEAD,BRAKE LIGHTS STAY ON AT TIMESWATER IN CEM REPLACED CEM AND RELOAD CEM SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8433 /189434A/39655070	YV1CZ91H941 [REDACTED]	10/8/2007	31262	8433/LEIKIN OLDSMOBILE INC
MakeModelYear	RepairLocation			
VOVLOXC902004	38750 MENTOR AVENUE,WILLOUGHBY,OH 44094			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36578=4402476364@41211 SAME MESSAGES FLASHING (AIR BAG -ETC) AGAINCOOLING FAN STAYS ON AND KILLS BATTERY. PER GLEN S. I F CAR RETURNS IN SAME CONDITION REPLACED CEM REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8433 /197255A/40386647	YV1CZ911551 [REDACTED]	5/8/2008	86380	8433/LEIKIN OLDSMOBILE INC
MakeModelYear	RepairLocation			
VOVLOXC902005	38750 MENTOR AVENUE,WILLOUGHBY,OH 44094			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	E7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Suspension Unusual noise	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#18947=4403385189@20221 LT. SIDE LOW BEAM GOES OUT AT TIMES! NSPECT TALKED TO GLENN CEM SHORTED INTERNALLY REPLACE CEM AN D DOWNLOAD SOFTWARE -- GOODWILL PARTS ONLY PER BOB R. -- INTERMITTENT OPERATION FOUND THE CEM SHORTED INTERNALLY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8434 /507778A/35116081	YV1CZ911451 [REDACTED]	3/30/2005	801	8434/BEECHMONT VOLVO DBA
MakeModelYear	RepairLocation			
VOVLOXC902005	8639 BEECHMONT AVENUE,CINCINNATI,OH 45255			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	36050	Calibrating/Identifying with VIDA		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9359=5137519700@37349 ERRATIC OPERATION OF ELECT SYSTEM ALL DASH LIGHTS COME ON AND ENGINE DIES AND WILL NOT RESTART ABNORMAL DIAGNOSIS AND REPAIR TIME NEEDED TO LOCCATE AND REP REPALCED SOFTWARE AND CONTROL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8434 /527450A/35405365	YV1CM911X51 [REDACTED]	6/11/2005	3578	8434/BEECHMONT VOLVO DBA
MakeModelYear	RepairLocation			
VOVLOXC902005	8639 BEECHMONT AVENUE,CINCINNATI,OH 45255			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5H
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#30110=5138319127@15915 ALL WARNING LIGHTS ARE ON CODES 8C12 1A06 0021 1A5F D020 D030 REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8434 /541248A/35640121	YV1CZ59H841 [REDACTED]	8/1/2005	18463	8434/BEECHMONT VOLVO DBA
MakeModelYear	RepairLocation			
VOVLOXC902004	8639 BEECHMONT AVENUE,CINCINNATI,OH 45255			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5Q
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21058=5137932242@20519 ENGINE STALLS AND CUTS OUT CEM AT FAULT REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8434 /671997A/38425233	YV1CZ59H041 [REDACTED]	1/2/2007	35129	8434/BEECHMONT VOLVO DBA
MakeModelYear	RepairLocation			
VOVLOXC902004	8639 BEECHMONT AVENUE,CINCINNATI,OH 45255			
RepairPhone	LaborOp	LaborOpDesc		ProblemCode
	37206	Control module / relay box passenger		5S
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#21058=5137742207@49574 ERRATIC ENGINE AND ELECT SYSTEMS DIAGNOSIS AND FOUND CEM NOT SPEAKING REPALCED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8434 /844924A/41090286	YV1CZ59H041 [REDACTED]	2/12/2009	63517	8434/BEECHMONT VOLVO DBA
MakeModelYear	RepairLocation			
VOVLOXC902004	8639 BEECHMONT AVENUE,CINCINNATI,OH 45255			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	VV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Centre console Cup holder probl	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9359=5135531943@205119 ERRATIC OPERATION OF ENGINE CEM AND CONTROL FAULT REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8435 /775833A/40254879	YV1CM592751 [REDACTED]	3/24/2008	52984	8435/*****TERMINATED VOLVO OF CINCINNATI
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8429),6519 MADISON ROAD,CINCINNATI,OH 45227			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
513-271-3200	37206	Control module / relay box passenger	XM	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Alarm Other alarm problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9359=5136614431@19273 ERRATIC OPERATION OF WIPERS CODE 8F25 REPALCED COTROL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8437 /584109A/36492750	YV1CZ91H241 [REDACTED]	1/17/2006	24530	8437/VOLVO OF CINCINNATI
MakeModelYear	RepairLocation			
VOVLOXC902004	5890 MULHAUSER ROAD,WEST CHESTER,OH 45069			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
513-603-3400	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42211=9374390551@13503 ERRATIC OPERATION OF DASH LIGHTS CODES 002B A032 0094 0145 0052 E003 00D5 1A51 1A52 1A5A 1A5B REPALKCEX CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8437 /738429A/39611682	YV1CM91H441 [REDACTED]	10/1/2007	36136	8437/VOLVO OF CINCINNATI
MakeModelYear	RepairLocation			
VOVLOXC902004	5890 MULHAUSER ROAD,WEST CHESTER,OH 45069			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
513-603-3400	37224	Central electrical unit engine/gearbox	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#81047=5136644950@37514 ERRATIC ENGINE OPERATION STALLS AT TIMES CODES 1D08 REPLACEDCONTROL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8452 /220409A/35451891	YV1CZ592351 [REDACTED]	7/1/2005	4764	8452/MOTORCARS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	18123 ROCKSIDE ROAD,BEDFORD, 44146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	4E	
ProblemCodeDesc	PartNumbers	PartDescriptions		
BROKEN	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41938=4405439203@1218 WIPER DOES NOT TURN OFF FOUND CODES BCM0094 BCM0115 BCM0148 SRS00ES CCM0062, 0064, 1A05, 1A06, 1A09, 1A5E 1A64 8D02 DD20 DD21 DF13 FOUND WATER LEAKING ON CEM REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8452 /236560A/37408683	YV1CM91H54 [REDACTED]	6/28/2006	30998	8452/MOTORCARS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	18123 ROCKSIDE ROAD,BEDFORD, 44146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	LN	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Battery Weak or low electrical power	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41938=2162525546@7953 ELECTRICAL SYSTEM CUT OFF WHILE DRIVING. FOUND CODES SAS E003 00D5 E003 CEM 1D08 DIM E003 BCM 0094 E003 DDM 002B PSM E003 ECM 928C 530B 4050 720A E003 DIAGNOSED AS DEFECTIVE CEM REPLACED CEM AND PERFORMED SOFTWARE UPGRADE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8452 /265972A/40369914	YV1CZ91H441 [REDACTED]	5/3/2008	70812	8452/MOTORCARS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	18123 ROCKSIDE ROAD,BEDFORD, 44146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	39350	Infotainment Control Module (ICM)	ZS	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Turn signal lever Does not retur n to ori	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#41938=3306659931@8166 WHEN BLINKER STAYS ON SOLID RADIO DISPLAY IS BLANK AND STAYS ON AFTER THE CAR IS SHUT OFF AND SRS LIGHT IS ON FOUND CODES CEM E001 1A51 1A52 1A5A 1A5B 1A5C 5B06 SRS0005 00DD 00E3 00E4. REPLACED CEM AND ICM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8452 /308547A/41751667	YV1CZ592351 [REDACTED]	12/17/2009	51635	8452/MOTORCARS VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	18123 ROCKSIDE ROAD,BEDFORD, 44146			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	AE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Idling Uneven idle	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#38163=4404398400@7953 CAR WILL NOT START AND IMMOBILIZER LIGHT IS ON. FOUND CODES CEM 1A05X 1A06 1A09 8F52 ECM 440B 710B UEM 0004 0005. FOUND CEM WITH SIGNS OF WATER IN THE CONNECTIONS. REPLACED THE CEM. CUSTOMER TO PAY \$50 TOWARDS REPAIRS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8453 / 50231A/35790158	YV1CZ91H641 [REDACTED]	9/13/2005	22267	8453/WESTSIDE AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902004	9600 BROOKPARK ROAD,CLEVELAND,OH 44129			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
216-351-9999	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45689=4403640001@19812 CUSTOMER STATES A HEADLIGHT IS INOP FAULT TRACE AND DIAGNOSED FOUND THAT THE MESSAGE CENTER STATES LOW BEAM FAILURE.REMOVE HEADLAMPS.CHECK FYSES AND RELAY ALL OK.MESSAGE IS GENERATED FRO WITH IN CEM.REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8453 / 55629A/36348434	YV4CM592X61 [REDACTED]	1/3/2006	5	8453/WESTSIDE AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902006	9600 BROOKPARK ROAD,CLEVELAND,OH 44129			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
216-351-9999	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#42377=2163519999@58909 CUSTOMER STATES NO START CAR HAS A LIGHT THAT STAYS ON LEFT FAULT TRACE AND DIAGNSOED FOUND THAT THERE WAS A CODE STORED CEMDF13.FOUND COVER UNDER COWL OFF FROM FACTORY WATER SAT INTO THE CEM AND FRIED THE CEMREPLACED CEM CLEANED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8453 / 74301B/38788043	YV4CZ852161 [REDACTED]	4/3/2007	18141	8453/WESTSIDE AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902006	9600 BROOKPARK ROAD,CLEVELAND,OH 44129			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
216-351-9999	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94709=4403568044@41216 CUSTOMER STATES INSTRUMENT PANEL IS BLANK. AND BLACK. VERIFY CONCERN RETRIEVED DTC CEM 1A56 CEM 1A5C CEM 1A5A VEHICLE HAD CEM HARNESS AND COVER REPAIR REPLACED CEM RELOADED SOFTWARE TESTED AND PASSED.VERIFY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8453 / 78450B/39225325	YV1CZ91H041 [REDACTED]	7/11/2007	29161	8453/WESTSIDE AUTOMOTIVE GROUP
MakeModelYear	RepairLocation			
VOVLOXC902004	9600 BROOKPARK ROAD,CLEVELAND,OH 44129			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
216-351-9999	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#94709=3307253156@41216 CUST STATES INSTRUMENT CLUSTER WENT BLANK SRS SRV URGT LGT ON PLS CHK-FND CDS FOR DDM0032 0030 002B 0024 E001 PSM E001 CEM8F21 6A02 6A03 1A52 E001 1A56 ISOLATE TO DEFECTIVE CEM REPLACE CEM RELOAD IGNITION KEY UPGRADE DEM TO LATEST CALIBRATION ROAD TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8468 /173228A/39311711	YV1CZ91H341 [REDACTED]	6/19/2007	56491	8468/*****TERMINATED SEGNA MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902004	2265 W DUBLIN-GRANVILLE RD,COLUMBUS,OH 43085			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10207=6144863855@28970 C/S LOST ALL ELECTRIC POWER & DIED OUT WHILE ON FREEWAY PERFORM FAULT TRACE. CEM-1D08.. REPL CEM.. PERFORM CEM RELOAD.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8468 /175800A/39630043	YV1CZ852051 [REDACTED]	10/1/2007	30850	8468/*****TERMINATED SEGNA MOTORS INC
MakeModelYear	RepairLocation			
VOVLOXC902005	2265 W DUBLIN-GRANVILLE RD,COLUMBUS,OH 43085			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	BB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Engine stalls Unsure wh	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44750=6147179895@28970 TOWED IN. BRAKE FAILURE MESS ON. LOST P/S. LOW OIL MESS ON R&R FAILED CEM. CEM-DF13/1A5F/E000/1A5E/1A61/1A62/1A64 CEM DAMGED BY WATER INTRUSION. REPL FAULTY SEAL/GROMMETS & CLIPS ALLOWING WATER TO SHORT OUT CEM. PERFORMED WATER TESTING.. CEM RELOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8489 /192763A/33917956	YV1CM91H04 [REDACTED]	8/30/2004	24011	8489/(TERMINATED) FRANK Z IMPORTS CO.
MakeModelYear		RepairLocation		
VOVLOXC902004		7124 POE AVE.,DAYTON,OH 45414		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#50757=9374270514@13946 A/C RADIO DR LKS DASH BOARD CLUSTER ALL INOP FND MUJLTIPLE CODES REMOVED DIM TO HOOP UP B/OUT BO X RAND METER TEST NO READINESS ON CALLED TECH SUPPORT DAVE S SAID TO HOOK UP VADIS FOR BETTER READINESS R/CLUSTER USE BREAKOUT BOX TOOK OUT CLIMATE MODULE TUGGED ON WIRES NO PROB LEM FND PER DAVE S REPLACE CEM CEM 1A56, SRS 00D5 REPLACED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8489 /218340A/39058412	YV1CZ91H341 [REDACTED]	5/30/2007	45746	8489/(TERMINATED) FRANK Z IMPORTS CO.
MakeModelYear		RepairLocation		
VOVLOXC902004		7124 POE AVE.,DAYTON,OH 45414		
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#44262=9372989522@13946 DASH PWR RADIO EXCLAMATION LT CAR STOPPED STARTRED CAR SRS A/BAG LT CAME ON WIPERS CAME ON AUTO. RAN CODES SAS E003 BCM 0094 0115 0100 E003 SRS 00D5 CCM E003 ECM 928C ECM 4050 ECM 720A DID BREAKOUTBOX DID PIN TO PIN CKOUT CALLED TECH REP SAIDTO REPLACE CEM SOFTWARE DOWNLOAD				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8504 /431652A/39937406	YV1CZ911951 [REDACTED]	12/12/2007	30536	8504/WILLIS VOLVO OF DES MOINES
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8503),9800 HICKMAN ROAD,DES MOINES,IO 50325			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
515-270-8800	37240	Upper electronic module replace	AB	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine hard to start/cra	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7178=5152539600@46280 C/S THE VEHICLE WONT HOLD A CHARGE/ FOUND BRAKE LITES WONT TURN ON.NO CODES FOUND.REMOVED AND RE THE CEM AND CLEANED THE CONNECTORS.PERFORMED RELOAD.ST FOR EXTENSIVE ELECTRICAL DIAG				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8504 /476928A/40955261	YV1CZ911851 [REDACTED]	12/4/2008	36842	8504/WILLIS VOLVO OF DES MOINES
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8503),9800 HICKMAN ROAD,DES MOINES,IO 50325			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
515-270-8800	36319	Windscreen wiper	EP	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Windshield washer Does not wo	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES THE WIPER FLUID IN NOT WORKING WILL NOT SPRAY ON THE WINDSHIELD.VERIFIED CUSTOMER CONCERN. FRONT WASHERS DO NOT WORK. REAR WASHER DOES WORK. CHECKED DTCS, NONE RELEVANT TO WASHERS. REPLACED CEM. PERFORMED CEM RELOAD. FRONT AND R EAR WASHERS WORK NORMAL NOW. CUST STATES THE WIPER FLUID IN NOT WORKING WILL NOT SPRAY/ CHECKED DTCS, NONE RELEVANT TO WASHERS.CHKD PWR & GRND @ WASHER PUMP.YES=REAR,NO=FRT.FRONT WASHERS TO WORK BY USING T REAR OUTLET OF THE PUMP.INTERNAL FAULT TO CEM.REPLACED CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8504 /479591A/40956228	YV1CZ911851	12/29/2008	37502	8504/WILLIS VOLVO OF DES MOINES
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8503),9800 HICKMAN ROAD,DES MOINES,IO 50325			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
515-270-8800	37206	Control module / relay box passenger	9T	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Headlights Vertical adjustment n	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUTOMER STATES THAT HE WAS DRIVING RECENTLY AND NOTICED THAT WHEN HE ACCELERATED THE HEADLIGHT LEVEL SEEMED TO COME UP.F OUND 2 CODES TALKED WITH TECH LINE SUGGESTED INSTALLING A NE W CEM REPLACED CEM AND PERFORMED DOWNLAOD LIGHTS ARE WORKING AT THIS TIME				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8508 / 52999B/36874642	YV1CZ911151	1/25/2006	14772	8508/McLAUGHLIN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8507),4101 41ST STREET,MOLINE,IL 61265			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
309-797-5654	37206	Control module / relay box passenger	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#7623=8154382220@35006 REPLACED CEM AND HARNESS ** WATER WAS IN CONNECTION @ CEM #7623=8154382220@35006 #7623=8154382220@35006 CONTROL MODULE AND RELAY BOX PASSENGER COMPARTMENT REPLACED. REPLACED CEM HARNESS WITH CEM.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8524 /122360A/38234380	YV1CZ91H041 [REDACTED]	9/19/2006	52166	8524/GIUFFRE BUICK INC.
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8523),1030 S. DIRKSEN PARKWAY,SPRINGFIELD,IL 62703			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5P	
ProblemCodeDesc	PartNumbers	PartDescriptions		
LOW POWER REDUCED FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#84459=2174240779@41798 CUST STATES VEHICLE LOST ELECTRICAL POWER 5 TIMES BRAKE SYSTEM FAILURE LIGHT AND STOP VEHICLE SAFELY MESSAGE ON FAULT TRACED ALL CODES ECM-928C AND BCM 0115 REPLACED CEM RELOADED SOFTWARE DOWNLOADED IGNITION KEY APPLICATION REPLACED ST WHEEL MODULE TESTED				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8524 /148800A/41349608	YV1CN59H14 [REDACTED]	6/23/2009	81736	8524/GIUFFRE BUICK INC.
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8523),1030 S. DIRKSEN PARKWAY,SPRINGFIELD,IL 62703			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	AK	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Driving Hesitates/surges Unsure when/	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#100457=12172991462@41798 CUSTOMER STATES WHILE DRIVING VEHICLE LOOSES POWER-NO RADIO- NO AC-MADE IT HOME AND NOW GETTING SRS MESSAGE. FOUND NUMEROUS CODES BCM, CCM, DIM, PSM, SAS, SRS, 1008 DISCONNECTED UEM AND SAS-CAN NETWORK SHUTDOWN-FOUND CEM NTE INTERNAL FAULT-REPLACED CEM AND RELOADED SOFTWARE. NO FAULTS				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8524 /150849C/41788968	YV4CZ59216 [REDACTED]	9/23/2009	65610	8524/GIUFFRE BUICK INC.
MakeModelYear	RepairLocation			
VOVLOXC902006	(f8523),1030 S. DIRKSEN PARKWAY,SPRINGFIELD,IL 62703			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37268	Central electronic module/passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#100457=2172412273@41041 VEH WILL NOT CRANK. FACTORY ASSISTANCE GOODWILL. FAULT TRACE TO WATER IN CEM CONNECTOR. REPLACED CEM, SEAL HOUSING, CLEANED CONNECTORS WITH DEOXIT. RELOAD CEM. REASSEMBLE AND TEST DROVE-ALL OK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8525 /149771A/300023637	YV1CZ59265 [REDACTED]	3/17/2006	32218	8525/JUNGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	1510 COLLINS ROAD, NE,CEDAR RAPIDS,IO 52402			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
319-393-6500	37224	Central electrical unit engine/gearbox	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30765148	ELECTRONICS BOX		
CustConcern				
TechNotes				
#51945=3193511480@51963 VERIFIED NO DASH LIGHT / SCANNED FOR CODES / CEM 8D02 / 1A54 1A55 / 1A56 / 00D5 / FAULT TRACED PER VIDA / CALLED HOTLINE ADVISE TO REPLACED CEM / REPLACED CEM AND DOWNLOADED SOFTWARE / RETESTED OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8525 /165438B/84001646	YV4CZ592661 [REDACTED]	6/22/2007	32389	8525/JUNGE VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	1510 COLLINS ROAD, NE,CEDAR RAPIDS,IO 52402			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
319-393-6500	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#54075=3195247499@51963 VERIFIED CHECK ENGINE LIGHT ON / BRAKE LIGHTS STAYING ON / S ANNED FOR CODES CEM DD30 DD20 DF03 DD21 DF13 FAULT TRACED PE VIDA / REMOVE WIPER COWEL FOUND WATER IN CEM / REPLACED CEM AND INSTALL PLENUM SEAL PER TECH NOTE 37-35 RELOADED CEM AND RETESTED OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8591 / 24043B/37910737	YV1CZ59H241 [REDACTED]	10/11/2006	51228	8591/SUD'S VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	1430 E. FT. JESSE RD @ TOWANDA,NORMAL,IL 61761			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36001	Diagnostic trouble codes (DTCs) reading/	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#175=3096642541@003 CUST STATES VEHICLE HAS A JERKING ACTION ON ACCEL AND DASH FLASHES AND GOES OUT DIAGNOSED AS DEFECTIVE CEM REPLACED CEM- FIXED PROBLEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8598 /386553E/37785609	YV1CZ592651	9/6/2006	34530	8598/SULLIVAN-PARKHILL IMPORTS
MakeModelYear	RepairLocation			
VOVLOXC902005	401 W. MARKETVIEW,CHAMPAIGN,IL 61821			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
217-352-4161	37349	Harness engine comp/dashboard repair	R7	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Body frame Other water leaks (s	30795115	ELECTRONICS BOX		
CustConcern				
TechNotes				
#48381=2173470269@36119 WATER GETTING INTO REAR FLOOR WELLS REM.RIGHT AND LEFT SOUND PANELS,CHECK VAP DRAINS,BLOWER MOTOR AC DRA REM.LEFT,RIGHT C PILLAR,DPILLAR,APILLARS,CK DRAINS,REM.HEADLINE CHECKS SUNROOF.CALLED R.CROSS,ADVISED OF TNN3735,FOUND CORROSION IN AND AROUND CEM,REPLACED CEM,PERFORMED TNN3735,DOWNLOADED SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /807716A/34474055	YV1CM911651	12/30/2004	8	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35205=5024933333@165463 POWER SYSTEM SERVICE URGENT - MESSA GE SHOWING.FOUND CEM TO BE FAULTY REPLACED CEM AND DOWNLOADED SOFTWARE. FOUND HEADLIGHT WASHERS WERE INOP AFTER REPAIRS. FUSE FOR HEADLIGHT WASHERS IS BLOWING.HEADLIGHT WASHER MOTOR IS FAULTY. REPLACED. RESET AND TEST. NORMAL.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /810984A/34937221	YV1CM592351 [REDACTED]	4/7/2005	8090	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#15085=2702478012@52192 DOORS DO NOT LOCK, LIGHT WILL NOT GO OUT, REAR WIPER INOP.FOWATER LEAKING INTO CEM UNIT THRU COW L AREA TECH REP DAVE SYKES SUPERVISED REPAIR. PERFORM SERVIC E BULLENTIN RESEAL WIRING PANEL IN COWL LEFT SIDE ALSO REPLA CED CEM MODULE AND DOWNLOAD #8691290. NORMAL ON ROAD TEST.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /811669A/35068744	YV1CZ911251 [REDACTED]	4/26/2005	3091	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55580=5024933333@40473 URGENT SERVICE MESSAGE SHOWING.CONNE CTED TO VADIS AND FOUND CODES CEM 1F00,DD21,AND DD30 FOUND W ATER LEAKING INTO CEM.CEM WILL NEED TO BE REPLACED REPLACED CEM AND RELOADED SOFTWARE.RESEALED WIRRING AND CEM COVER UND ER COWL				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /823867A/37163047	YV1CM911051 [REDACTED]	6/1/2006	14955	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37224	Central electrical unit engine/gearbox	BF	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#55580=5028956769@64432 ENGINE WON'T START. FOUND CEM GOT WET . REPLACED CEM AND LOADED SOFTWARE AND PERFORMED UPGRADE TO PREVENT CEM FROM GETTING WET AGAIN PER. TECH NET NOTE 37-35.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /824086A/37171629	YV1CZ592651 [REDACTED]	6/7/2006	19307	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37211	Replace central electrical unit	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30765643	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35205=5027426350@45843 BRAKE WARNING LIGHT FLICKERING/HAS BRAKE FAILURE MESSAGES.CEM HAS BEEN DAMAGED BY WATER. DIAGNOS E AND REPAIR PER METHOD 2 TNN 37-35. INSTALLED UPDATED HARNESS PARTS UNDER COWLING. REPLACED CEM AND DOWNLOADED SOFTWARE . #35205=5027426350@45843 BRAKE WARNING LIGHT FLICKERING/BRK FAILURE MESSAGE SHOWING. FOUND CEM HAS BEEN INTERNALLY SHORTED BY WATER ENTRANCE. DIAGNOSE AND REPAIR PER METHOD 2 OF TNN 37-35.ST TO REPLACE CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /830251A/38306569	YV1CY592851 [REDACTED]	12/22/2006	23896	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brake failure	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35205=5024268551@45843 "POWER SYSTEM FAILURE" WARNING ON;WI PERS ON AND OFF. IN VIDA CODES:CEM-DD21,SAS-0018 REM=6A01 SE T.DIAGNOSE AND REPAIR PER TNN 37-35 FOR WET CORROSION IN THE CEM CONNECTOR. REPLACE CEM AND PERFORM SEALING MODIFICATION, MODIFIED COWL HARNESS PER TNN 37-35.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /840937A/39979742	YV1CZ911251 [REDACTED]	1/10/2008	69467	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	IV	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Text window and warning symbol Text message	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35205=5022411166@4182 "POWER SERVICE URGENT" MESSAGE SHOWIN G. FOUNDCEM WET AND CAUSING SURGING AND WARNING LIGHTS TO CO ME ON REPLACED CEM AND RESEALED PER SHOP FOREMAN GOODWILL P ER PAUL CAMBRON. AUTH DP0BFD. TNN 37-35				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /844552A/40519696	YV1CZ91H041 [REDACTED]	6/4/2008	62280	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37211	Replace central electrical unit	HE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Gauges Other gauge problems	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#86384=5022413990@11432 ALL DASH DISPLAYS GO BLACK WHILE DRIVING. VERIFIED COMPLAINT CK FOR CODES IN VIDA, CEM-1D08 SET. FAULT TRACED SYSTEM. CKD WIRING AND CONNECTORS FOR CORROSION. NONE. REPLACED CEM PER SHOP FORMAN. PARTS ONLY UNDER GOODWILL. TROY AUTH DP0BZY				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /846412A/40699393	YV1CZ911X51 [REDACTED]	8/18/2008	61377	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	JE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Hazard warning lights Flashers/ hazard li	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36683=5028960542@00883 DASH LIGHTS WENT OUT, RADIO QUIT AND WINDOWS INOP.FOUND CEM FAULTY REMOVE ALL SEATS AND CARPET FROM INTERIOR.CHASE CAN WIRING THROUGHOUT DASH ASSY AND FLOOR PER TECH HOTLINE.ALL WIRING OK.REPLACE CEM PER FTS.RELOAD SOFTWARE; NORMAL ON ROAD TEST. CPO WARRANTY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /847210A/40753368	YV1CY59H24 [REDACTED]	9/24/2008	71623	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902004	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis lip/antic	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36683=5027425788@14604 ANTI-SKID WARNING MESSAGE SHOWING. E NGINE IS SLUGGISH. INSTALLED VIDA CODES ECM-720A SRS-00DA S RS 00DB SRS-00DC BCM-0097 BCM-0115 BCM-0148. INSPECTED WIREI NG UNDER DRIVERS CARPET. OK. REPLACED CEM, TRANSFERED RELAYS , ETC. PERFORMED SW DOWNLOAD.; OK ON ROAD TEST. UNDER GOODWILL AUTH DP0CKK.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /850238A/41078435	YV1CZ592X5 [REDACTED]	2/2/2009	62975	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfu ction to	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#36683=5022905902@43530 SH AND BRAKE LIGHTS ARE ON ALL THE TIME, TRIP DOES NOTRAN TE STS TO FIND THAT THE CEM WAS BAD AQND NEED TO BE REPLACED. R EPLACED THE CEM,INSTALLED THE UPDATED COVER AND BOOT,PRE FOR MED THE CEM RELOAD,ALL IS WORKING AS IT SHOULD NOW. TROY AUTH DP0DCC				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /850292A/41076136	YV4CZ85266 [REDACTED]	2/4/2009	43260	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902006	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	DE	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Brak e failure	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#35205=5023612629@111006 VISOR AND DOME LIGHTING INOP. C KED CODEDS AND FOUND MULTIPLE CEM-1A CODES STATING THAT THE CEM WAS NOT COMMUNICATING WITH OTHER COMPONENTS. DIAGNOSE AND REPAIR PER TNN 37-35.REPLACED CEM AND INSTALLED UPDATED PLENUM COVER; SW DOWNLOAD. NORMAL.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8606 /854077A/41405282	YV1CM59285 [REDACTED]	7/16/2009	99025	8606/VOLVO OF LOUISVILLE
MakeModelYear	RepairLocation			
VOVLOXC902005	(f8607),#5 SWOPE AUTO CENTER DRIVE,LOUISVILLE,164 & S. HURSTBOURNE PARKWAY,KY 40299			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
502-493-3333	37206	Control module / relay box passenger	JR	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Rear window wiper Does not wo rk	30786579	ELECTRONICS BOX		
CustConcern				
TechNotes				
#99065=5023635262@92425 REAR WINDOW WIPER WILL CYCLE ON ITS OWN. NOT RAINING. HOOKED TO VIDA AND CHECKED FOR CODES THER E WAS A CEM6F01, CEM DD41,CEMDD50,CEMDD51 REPLACED THE CEM P ER FAULT TRACING. HAD BEEN WET. CLEANED COWL DRAINS OUT. ALS O REPLACED SWM FOR INOP TURN SIGNALS.RELOADED SOFTWARE. UNDE R CPO WARRANTY.				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8608 /288481A/34174663	YV1CY592X51 [REDACTED]	10/12/2004	34	8608/QUANTRELL CADILLAC INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1490 NEW CIRCLE ROAD, LEXINGTON, KY 40509			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37207	Rear electronic module (REM) replace	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30728357	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10935=8592662161@14183 BRAKE LIGHTS STAY ON FOR SHORT TIME THEN GO OFF. TECH FAULT TEST WITH VADIS, FOUND ONLY HIGH MOUNT BRAKE LIGHT FUNCTION, INTERMITTENT FUNCTION OF REAR OUTPUT TO BRAKE LIGHTS, PULLED TAIL LIGHTS & COWL, TEST CIRCUITS & CONNECTIONS, REPLACED CEM, CLEANED TERMINALS, REPLACED CEM ALL AS PER DAVID SYKES				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8608 /294651B/34995531	YV1CZ91185 [REDACTED]	1/18/2005	1623	8608/QUANTRELL CADILLAC INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1490 NEW CIRCLE ROAD, LEXINGTON, KY 40509			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
POOR DRIVABILITY	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10935=2705651632@12690 CUSTOMER STATES AT STEADY SPEEDS AT TIMES HESITATES, THEN GOES AGAIN. TECH ROAD TEST, MULTIPLE CODES CEM 1F00 DEM 003 ECM 5110 PSM 001E REM 8D12. REPLACED CEM, RELOADED PER DAVID SYKES, TECH CASE 050118057. NO FIX, REOCCURRED. REPLACED ALT. SAME CONDITION, WITH DAVID SYKES REPAIRED GROUNDS FOR DEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8608 /302110A/35204885	YV1CZ852X51 [REDACTED]	5/16/2005	166	8608/QUANTRELL CADILLAC INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1490 NEW CIRCLE ROAD, LEXINGTON, KY 40509			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10935=8592734989@12690 CUSTOMER STATES DASH STAYS DIM AT ALL TIMES. DIM SWITCH HAS NO EFFECT. TECH CONNECTED TO VADIS, NO CODES. TECH FOUND WATER LEAKING AT LEFT FRONT A-POST NEAR CENTRAL ELECTRONICS MODULE, LEAKING ONTO CEM. REPLACED CEM AND REPAIRED SEAL FOR COVER ABOVE CEM IN COWL AREA				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8608 /341242A/38629855	YV1CZ911151 [REDACTED]	2/20/2007	36895	8608/QUANTRELL CADILLAC INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1490 NEW CIRCLE ROAD, LEXINGTON, KY 40509			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	7B	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start E	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10935=6062682482@12690 CUSTOMER STATES VEHICLE STARTED SHOWING LOW CHARGE AFTER SITTING. AFTER DRIVING MULTIPLE WARNINGS DISPLAYED, WOULD NO CRANK AFTER SHUT OFF. TECH TEST CODES 1A06 & DF13 REPLACED CEM AND DOWNLOADED SOFTWARE. REPAIRED WATER LEAK AT COWL PER TECH NOTE 37-35 FOR WATER INTRUSION				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8608 /395244A/41583792	YV1CZ911251 [REDACTED]	10/9/2009	81833	8608/QUANTRELL CADILLAC INC
MakeModelYear	RepairLocation			
VOVLOXC902005	1490 NEW CIRCLE ROAD,LEXINGTON,KY 40509			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	28403	Engine control module (ECM) replace	GC	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Instrument-/button lighting Does not work	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#10935=5028680985@44097 CUSTOMER STATES DASH LIGHT ARE NOT WORKING DASH WAS BLANK WHEN PULLED INTO DRIVE. CONNECTED TO VIDA - CODES CEM 1A52 1A53 1A56 9C03 FAULT TRACE PER VIDA FAULTY CEM INSTALLED CEM INSTALLED PLENUM LID AND GROMMET (TNN 37-36) DOWNLOAD CEM SOFTWARE GOODWILL PARTS ONLY DP0EBM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8608 /408276A/42025471	YV4CN59216 [REDACTED]	5/20/2010	66158	8608/QUANTRELL CADILLAC INC
MakeModelYear	RepairLocation			
VOVLOXC902006	1490 NEW CIRCLE ROAD,LEXINGTON,KY 40509			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	37206	Control module / relay box passenger	CJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Bulb failure	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#92836=8592238687@48504 CUSTOMER STATES HEADLIGHT OUT VOLVO GOODWILL 100 PERCENT PARTS CUSTOMER TO PAY LABOR - CEM HAD WATER INTRUSION REPLACED CEM UPDATED ECM BOX DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8677 /127228A/39640274	YV1CZ91H841 [REDACTED]	10/10/2007	23846	8677/JORDAN VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	801 E. Jefferson Blvd.,MISHAWAKA,IN 46545			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	36004	Software control module downloading	XI	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Remote control Does not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
CUST STATES TURN SIGNALS INOP , RADIO DISPLAY INOP, UNABLE T O UNLOCK DOORS WITH FOB HOOKED UP VIDA GOT MULTIPLE CODES O NE CODE WAS CEM6A01 RAN DIAG ON THIS CODE, REPLACED THE CEM INERNAL OPEN, WE LOST				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8686 /173668A/35661450	YV1CZ85265 [REDACTED]	8/10/2005	2777	8686/TOM WOOD JAGUAR-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4620 E 96TH STREET,INDIANAPOLIS,IN 46280			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
317-848-7447	36302	Motor windscreen wiper replace	5Q	
ProblemCodeDesc	PartNumbers	PartDescriptions		
INTERMITTENT FUNCTION	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45627=3178736530@13727 WIPERS WILL NOT SHUT OFF SOMETIMES AND SOMETIMES STOP IN THE MIDDLE OF THE WINDSHIELD INTERNAL FAILURE IN THE CEM-PERFORMED DIAGNOSTICS REPLACED CEM AND DOWNLOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8686 /175645A/35938835	YV1CM91H24 [REDACTED]	9/12/2005	32223	8686/TOM WOOD JAGUAR-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4620 E 96TH STREET,INDIANAPOLIS,IN 46280			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
317-848-7447	28403	Engine control module (ECM) replace	5S	
ProblemCodeDesc	PartNumbers	PartDescriptions		
NO FUNCTION	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9663=3175711887@22959 DASH SYSTEMS GO BLANK, PWR WINDOWS INOP, TRANS GOES IN LIMP HOME MODE-TEST ALL CODES-INTERMITTANT FAULT IN CAN NETWORK, REMOVE ALL MODULE FOR PDM,DIM,CEM ECM FOR INSPECTION-CK WIRING HARNESS AT STEERING COLUMN RELACE CEM AND DOWNLOAD SOFTWARE AND ROAD TEST OK				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8686 /204714A/38573923	YV1CZ85225 [REDACTED]	1/15/2007	30935	8686/TOM WOOD JAGUAR-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4620 E 96TH STREET,INDIANAPOLIS,IN 46280			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
317-848-7447	37206	Control module / relay box passenger	DL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Malfunction In	30786476	ELECTRONICS BOX		
CustConcern				
TechNotes				
#70649=3173970468@69582 CK ENGINE LITE ON-CODES CEM DD01 8D02-INSPECT FOR WATER INTRUSION DRIVERS FLOOR BOARD, CK FOR WATER INGRESS INTO DIFF AND CENTRAL ELECTRICAL MODULE R&R CEM AND ENGINE WIRING HARNESS PER TECH NOTE 37-35 RELOAD SOFTWARE INTO CEM				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8686 /220757B/40266762	YV1CM91H64 [REDACTED]	4/2/2008	35143	8686/TOM WOOD JAGUAR-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	4620 E 96TH STREET,INDIANAPOLIS,IN 46280			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
317-848-7447	81249	Cowl member	FL	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Front fog lights Do not work	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#70649=3173311700@66579 FOG LIGHTS ARE INOP- FOUND WATER INTRUSION INTO CEM- REMOVED AND REPAIRED DRAIN TUBES AND REPLACE CENTRAL ELECTRICAL MODULE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8686 /231229A/41105454	YV1CZ85205 [REDACTED]	2/2/2009	87968	8686/TOM WOOD JAGUAR-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4620 E 96TH STREET,INDIANAPOLIS,IN 46280			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
317-848-7447	37224	Central electrical unit engine/gearbox	8M	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Other warning	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#45627=3175710512@22959 LOW BEAM FAILURE WARNING COMES ON RIGHT AND LEFT BULB WILL CUT OUT- HEADLIGHT MODULE LAST VISIT- CONNECT VIDA NO DTC'S SET- TEST CAN CIRCUIT- REPLACE CEM PER TECH LINE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8686 /234716A/41254643	YV1CZ592351	5/12/2009	48540	8686/TOM WOOD JAGUAR-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902005	4620 E 96TH STREET,INDIANAPOLIS,IN 46280			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
317-848-7447	37349	Harness engine comp/dashboard repair	BJ	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Starting Engine does not start U	30786890	ELECTRONICS BOX		
CustConcern				
TechNotes				
#9663=7656292841@22959 ENG CRANKS AND WILL NOT START AT TIME CK FAULT CODES 1A52 1A5E 1A64 DD20 DD21 DF13 1A05 1A06 1A09 BCM 0094 0109 0148- TEST ALL CODES- REMOVE COWL PANEL CEM TO INSPECT-WATER INTRUSION AT CEM. REPLACE CEM AND MODIFY COWL. RELOAD SOFTWARE AND REASSEMBLE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8686 /243783A/41826415	YV4CZ852761	1/22/2010	41237	8686/TOM WOOD JAGUAR-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902006	4620 E 96TH STREET,INDIANAPOLIS,IN 46280			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
317-848-7447	43768	Gearbox control module fault-tracing	DY	
ProblemCodeDesc	PartNumbers	PartDescriptions		
Warning lights and chimes Antis	31282455	ELECTRONICS BOX		
CustConcern				
TechNotes				
#108741=7655320532@22959 WARNING LIGHTS ARE ON- STOP LAMP BRAKE FAILURE, ENGINE SYSTEM, ANTI SKID-IMMOBILIZER AND ALL 3 BRAKE LIGHTS WILL NOT GO OFF-CRUISE INOP. CK CODES CEM 145F DF13 1A05 1A06 1A09 1A5E CCM 0063 TCM 9179900 DDM E010 REMOVED CEM TO INSPECT WATER IN ENG WIRING HARNESS- REPLACE CEM. MODIFIED WIRING HARNESS-RELOAD SOFTWARE				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
US/8688 /498273A/35444341	YV1CZ91H14[REDACTED]	6/28/2005	47180	8688/TOM KELLY CADILLAC-SAAB-VOLVO
MakeModelYear	RepairLocation			
VOVLOXC902004	910 AVENUE OF AUTOS,FORT WAYNE,IN 46804			
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
219-434-4800	37206	Control module / relay box passenger	5H	
ProblemCodeDesc	PartNumbers	PartDescriptions		
WARNING LAMP LIT	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				
#642=2603375330@63819 CUST STAETS MALFUNCTION OCCURRED DASH POWER,SOME AUDIO POWER AND LIGHTINGDEFECTIVE CEM. DTC' S00D5 928C 0094 1A51. CAR CAME IN UNABLE TO READ DTC'S. REM OVED BATTERY CABLES I WAS ABLE TO READ DTC'S AFTER RESET. FA ULT TRACED DTC'S AS TAC CASE 498273				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
YV1CZ592751173546	YV1CZ59275[REDACTED]	4/2/2005	1998	Puerto Rico
MakeModelYear	RepairLocation			
VOLVO2752005				
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	0			
ProblemCodeDesc	PartNumbers	PartDescriptions		
	30728539	ELECTRONICS BOX		
CustConcern				
TechNotes				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
YV1CZ59H031014885	YV1CZ59H031[REDACTED]	4/2/2010	36639	Puerto Rico
MakeModelYear	RepairLocation			
VOLVO2752003				
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	0			
ProblemCodeDesc	PartNumbers	PartDescriptions		
	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
YV1CZ59H041065059	YV1CZ59H041[REDACTED]	1/7/2005	17593	Puerto Rico
MakeModelYear	RepairLocation			
VOLVO2752004				
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	0			
ProblemCodeDesc	PartNumbers	PartDescriptions		
	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
YV1CZ59H141076345	YV1CZ59H141[REDACTED]	8/14/2008	41095	Puerto Rico
MakeModelYear	RepairLocation			
VOLVO2752004				
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	0			
ProblemCodeDesc	PartNumbers	PartDescriptions		
	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
YV1CZ59H441071513	YV1CZ59H441[REDACTED]	6/12/2006	28830	Puerto Rico
MakeModelYear	RepairLocation			
VOLVO2752004				
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	0			
ProblemCodeDesc	PartNumbers	PartDescriptions		
	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
YV1CZ59H541050282	YV1CZ59H541 [REDACTED]	8/18/2007	48709	Puerto Rico
MakeModelYear	RepairLocation			
VOLVO2752004				
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	0			
ProblemCodeDesc	PartNumbers	PartDescriptions		
	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				

ClaimID	VIN	RepairDate	RepairMiles	RepairFacility
YV1CZ59H541050282	YV1CZ59H541 [REDACTED]	8/21/2007	48709	Puerto Rico
MakeModelYear	RepairLocation			
VOLVO2752004				
RepairPhone	LaborOp	LaborOpDesc	ProblemCode	
	0			
ProblemCodeDesc	PartNumbers	PartDescriptions		
	30657629	ELECTRONICS BOX		
CustConcern				
TechNotes				