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Printed in USA

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WRITTEN WARRANTY OR GERVICE DIRECTORY OF THE STATE ON ITS OWN BEHALF, DEALER HEREBY DISCLAMS ALL WARRANTIES, EXPRESS OR MARIABILITY OR FITNESS FOR A PARTICULAR PURPOSE: (A) ON ALL GOODS AND SERVICES SOLD BY DEALER, AND (S) ON ALL GOODS AND SERVICES SOLD BY DEALER, AND (S) ON ALL GOODS AND SERVICES SOLD BY DEALER, AND (S) ON ALL GOODS AND SERVICES SOLD BY DEALER, AND (S) ON ALL GOODS AND SERVICES SOLD "AS IS - NOT EXPRESSLY WARRANTED OR QUARANTEED".

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97/27/2005

ACCEPTED BY:

MACHABINE ELEMATURE

16 phier -- 201 14 (28 06 11) February 1

Valley Motor Sales, Inc.

Z07 Pleasant Street
P.O. Box 57
Hethel, VT 05032-0057
www.valleymotorsales.com
Tel: 802-234-9968



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Valley Motor Sales, Inc.

P.O. Box 57 Bothel, VT 05032-0057 www.valleymotorsales.com



Cashier-> TR 15:39 13:

8022346414

Tel: 802-234-9968 Fax: 802-234-6414 STOCK I DEALER # INVOICE DATE NVOICE # MOS7 45010 R 9353 32525 12/15/2005 041257 LIBROWER NAME & AZYOTEM MILEAGE OUT LOT #/HAT # COLOR DELIVERY OATE RANDOLPH UNION SCHOOL *** CVE BUSIN 3152M SANDS 07/27/2005 PROD. DATE R.O. DATE CONTACT MIKE CZOK 12/15/2005 11/18/2005 ANGLES F CHA V 101AK52F057 24 CENTRAL ST SERVICE WRITE U S. W. INT. EST. RANDOLPH VT 05060 MENDED WARRANTY CO. AUTHORIZATION # **DÉDUCTIBLE** ADJUSTOR 1. . . , : · RESIDENCE PHONE SUSINESS PHONE (大変を対する) (大変を) 0.00 RADE-WATER DELIVERY SIGNATURE CHARGE 3.6 WRIRO VEHICLE FACEN STEERING IN-OP AFTER WARMED UP 9W 186 08 1.6 Labor Carres BO Failure Code 3Z OJ
2.0 Labor Market Carres Code
FOUND LABOR TO 1239311, FOLLOWED DIAGNOSTIC PROCEDURE.
REPLACED BY SERING COLUMN ASSEMBLY, ROAD TESTED, OK. NC 421.02 589.43 06518 10394224 COLUMN KI DEALER AUTHORIZATION 186.05 Tot Labor 589.43 Tot Parts (18.78) 775.48 Tot Parts & Labor (18.78) Code 90 Signature Ingced Total Labor 0.00 Total Parts 0.00 Total Sublet 0.00 Total Deductible 0.00. Total Misc. 0.00 Hazard/Oth 0.00 Total Tax 0.00 IOMI CUSTOMER PAY 0.00 $A_{3}(f_{30}^{-100})$

X.anirol

2005 Cubact Field Product Report

ort (allodin 12/16 Mileage: 3/62 13:4

VIN (All 17 Digits): 10 16 17 17057

8022346414

Condition:

Which power states in op afterwarmedup. Vehicle is a drivers education series condition occurs during parallel Parking

Cause:

System the med Ever ade

Correction:

Customer upset because exis normal to practice parallel parting a feels this strain be sentented.

Told by TAC State Steering column - didnot correct

Saab Dealer Corie:

Dealer Name: Valle Mayor Sale S

Dealer Contact Name: Some or Sandy

Dealer Phone: 82724 974

RO#: 4/257

TAC Case #(If Available) \$200 3/2/

Digital Photos Availation: Yes 🔀 No

Parts Available?: No

,		
	Figure 1944 Prone Number	er is 888-274-4185
ï	Truck Brand State Committee	Powertrain Brand Quality
1	Mallook: 32000	Mallhau 22002
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- Dealer code
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- Condition (quality of the interination)
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 Electronic file (the short) for picture (.jpg, .ppt, .doc) or sound (.wav) formats (if available)

Information Dealers on How to Submit a Product Report #02-00-89-

Information for Designation and Submit a Field Product Report 2006 and Prior Passer Table and Trucks (Including Saturn)

2003-2006 HUMNIE

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2006 HUMWER NE

2005-2006 South Parameter Land Trucks

This willcting being straight and models and the 2006 model year and update the form.

Please discard Corporate Business Number 02-00-89-002C (Section 00-General Information).

Dealers player key for the control product issues via Field Product Reporting. The information process, the information process. This bulletime is of the large temporal to the product problem resolution process. This bulletime is of the large temporal to submit a VME Field Product Report (for US dealers only) or dealers only the large troduct Information Report (for Canadian dealers only).

Submitting a Product Size

You should saloust a passes report anytime you encounter a product condition (i.e. repetitive canditions; [7] a desire duality issues, etc.). Rapid communication of your concerns is appropriately a fall thates to quick product resolutions. Listed below are some other guidely as on which are some other guidely as on which are some other guidely as on which are some

Guidelines is Submission and

- Report on any year the
- Report issues contract the product/component launch.
- Report conditions of the same problem).
- Report an vissues a statem a "walk home."
- Report on their published by a published bulletin, when the published princedure their horse their beginning that we are aware of but aren't resolved if you have
- new or stollions (
- Report on saly remained sale easily understood by reviewing labor operation

usage.

- Report on services like issues.
- . Report a first time residence of a problem that is a customer annoyance.
- Report on product problems concerning parts received from GM Service and Parts
 Operations.
- Do not include personal equiptions in product reports. State only the facts. If including a personal opinion state identify the comment as such.

VME Field Freduct Reput Trust Mariers only)

- · In order to access the second, call 1-888-274-4185.
- After you have caused this system, record and send your message to the appropriate mailbox as follows:
 - Powertrain Crimin Assistation #32002 Applies to all vehicles all engine, transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmission/transmis
 - Car Group Maileon #32001 Applies to all non-powertrain issues specific to cars.
 - Truck Group Name 200 #32000 Applies to all non-powertrain issues specific to

Importants If you are already faiths voice mail system and wish to leave a Field Product Report, you do not have a field paid did the toll-free number. Simply leave a message as you normally would not find once VME Node 58633 and the appropriate mailbox number (32007) 3200 (or \$2007) when prompted for the mailbox number.

Product information [teres de Canadian design only]

- Submit Product Indianation Reports (PIRs) using the electronic PIR form located on the GMintoNET (symplested belowing 1, 2002).
 - Importants Subme this top file for each product condition. Additional VINs demonstrating the material residual condition should be included on the same report following the flescon size in the CONDITION field.
- In order to access the second PIR form, choose Department: Service & Body from the GMInfoNET home; the contract of the CMInfoNET home;

The electronic Product Library Report (PIR) form contains fields to record the following information:

- VIV (mandatory \interior \interio
- · Ropair order number of agglable
- · Odometer (Kivis)
- Labour operation (if the property)

Service Information:

Page I of 2



Document ID# 1239311 2005 Chevrolet Cobalt 1G1AK52F057



DTC C0176

Circuit Description

The power steering coatrol monitor (ESCM) monitors the temperature of the Power Steering System. The PSCM uses voltage, our specific and and input from an internal temperature sensor to calculate an estimated system temperature. If the PSCM detects a high system temperature event is occurring, the amount of assist is resuced to present system temperature to prevent thermal damage to the power steering components.

HIS Ibourdinas

This diagnostic procedure support the following DTC:

DTC C0176 System Thermal River

This vehicle has DTC and ich services of C symptoms. For more information on DTC symptoms, refer to DTC Symptoms Description of the DTC Information.

Ī	DPC Sylendom	DTC Symptom Descriptor
1	2.	Temperature High

Condition for Kinneling the DIC

- The ignition is ON, with the signife ON.
 Power Steering System William is 9-16 volts.
 Repetitive steering input is 1743-277.

Conditions for Seiting the DAC

The PSCM detects a high system and perature.

Author Taken When the FTC Sein

- DTC CQ176 5年海 stocks an application
- Steering assist is reduced.

Conditions for Charing the Orle

- A current DTC will clearly the Power Steering System temperature returns to normal.
 A history DTC will clearly the Steering System temperature returns to normal.
- Using a scan tool

Service Information

Page 2 of 2

Disaminte Alsh

- DTC C0176 54 tioes not in the that a malfunction has occurred. Rather that the PSCM had to limit current to the power strating motor to avoid thermal damage to the Power Steering System components.
- Inspect the under dash and arbiting the steering column assembly. Ensure that no other components have come in strains with the power steering motor and module assembly, such as under dash institution, of cather electrical components.
 Ensure that no steering components down stream of the power steering column assembly, such as ball joints, tie rod ents, and counts, or the steering gear assembly, are mechanically binding.

Test Description

The number below refers to the same manner on the diagnostic table.

2. This step tests if the high separation perature is driving condition related.

			•
Step		Yes	No
1	Did you perform the Di strict Sys tem Check - Vehicle?	Go to Step 2	Go to <u>Diagnostic</u> System Check - <u>Yehicle</u> in Vehicle DTC Information
2	Since most occurrences to the E. C are caused by excessive static steering, such as parting taken overs and high ambient temperatures, review the Estate meeting System with the customer to determine the Estate thank under which the DTC set. Did steering conditions as was right ambient temperatures cause the DTC to set?		Go to Diagnostic Aids
3	Use the scan tool in a little to clear the DTCs. Operate the vehicle will be hormal conditions. Does the DTC reser?	Go to Step 2	System OK



Document ID# 1239311 2005 Chevrolet Cobalt 1GIAK52F057



ice Information

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Page 1 of 2

Document ID# 880868 👵 🕝 2005 Chevrolet Cobaltaga **确就对你会不知识,** conservation of the



Power Steer Steer Provident Description and Operation

The electric power steering with instant reduces the amount of effort needed to steer the vehicle. The system uses the bridge control media (FEM), power steering control module (PSCM), torque sensor, discrete battery voltage sings in the EPS motor, serial data bus, and the instrument panel cluster (IPC) message center to playform use steering functions. The PSCM, torque sensor, not the EPS motor are serviced separately from mass of the sold from the steering column. Any EPS components diagnosed to be malfunctioning requires (CPL states of the steering column assembly, also known as the EPS assembly.

Torque Sensor

The PSCM uses a total resident of the property of the steering wheel to the torque sensor, and an output shaft, from the torque sensor to the steering column shaft the alignment is the sensor between detecting rings 1 and 2 changes, which causes the detecting coil signal selection to the sensor to the PSCM recognizes this change in signal voltage as steering column shaft through the consention to the torque the consention to the sensor to

EPS Motor

The EPS motor is a 12 wolf branched a reversible motor with a 58 amp rating. The motor assists steering through a worm shaft and a selecting through the se

Power Steering Control Min

The PSCM uses a confidential and the steering called a special to the steering called and the steering called and the steering called and the steering called and the steering wheel is turned, the PSCM uses a grant to to the steering reliable and the torque sensor to detect the amount of torque being applied to the steering reliable and the steering reliable amount of current to command to the EPS motor. The PSCM receives serial data finds a special control module (ECM) to determine vehicle speed. At low speeds more assist is provided for improved had finds a special stability. The PSCM nor the EPS motor are designed to handle 58 amps continuous the stability. The PSCM nor the EPS motor are designed to handle 58 amps continuous the stability and overload protection mode to avoid system thermal

Fvice Information

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Page 2 of 2

damage. In this missis the Park of will limit the amount of current commanded to the EPS motor which reduces stepping easier levels. The ESCM also chooses which steering calibration to use when the ignition is turned Off, besets to the Production map number stored in the BCM. The PSCM contains all 8 of the steering calibrations visibles et different in relation to the vehicles RPO's. The PSCM has the ability to detect malancing a thorn are EPS system. Any malfunction detected will cause the IPC message center to display Pure STK (or Power Steering) warning message.

Document ID# 880868
2005 Chevrolet Cobalt



Service Information

Page 1 of 2

Document ID# 1239311 2005 Chevrolet Cobalt



DTC C0176

Circuit Description

The power steering controls ministrative (M) monitors the temperature of the Power Steering System. The PSCM these voltage, cutrols which and input from an internal temperature sensor to calculate an estimated system temperature event is occurring, the amount of assist is rectioned to brack should temperature to prevent thermal damage to the power steering components

This diagnosed processive sugar and tollowing DTC:

DTC C0176 System Thurma Horse

This vehicle has DTCs whick the Carlotte Symptoms. For more information on DTC symptoms, refer to DTC Symptom Description 100 TC information.

翻手を出ている。

9 7 7 7 7 7 7 7		
	DEC Symptom	
		DTC Symptom Descriptor
	The state of the s	
1 N		Temperature:High

Condition for Building 183, DTC

- The ignition is O.V. with the scattle ON.
 Power Steering System seems 25 16 volts.
 Repetitive steering imputations.

Conditions for Setting the DEC

A Carlotte Company

The PSCM detects a high system and the sture.

Action Taken When the DIX Sets and Sets

- DTC C0176 54 is stored in the light of the last of th
- . Steering assist is reduced a

Conditions for Clearing the DTC

- A current DTC will clear that pewer Steering System temperature returns to normal.
 A history DTC will clear that the property of the period of the perio
- Using a scan tool

Diggnostic Aida

yvice Information .

Page 2 of 2

- DTC C0176 54 does not the base that a malfunction has occurred. Rather that the PSCM had to limit current to the power successing photor to avoid thermal damage to the Power Steering System components. сопролентв.
- Inspect the unries resit street the the steering column assembly. Ensure that no other components have come in extractive that the power steering motor and module assembly, such as under dash insulation, or other electrical components.

 Ensure that no steering complete this down stream of the power steering column assembly, such as ball joints; tie rod ends, intracted joints, or the steering gear assembly, are mechanically binding.

Test Description

The number below refers to the sample on the diagnostic table.

8022346414

This step tests if the high as the stable rature is driving condition related.

Step	The state of the s	Yes	No
1	Did you perform the Disignature : Mehi Check - Vehicle?	Go to Step 2	Go to <u>Diagnostic</u> System Check - <u>Vehicle</u> in Vehicle DTC Information
2	Since most occurrences of the second valued by eyestalvely static steering, such as path a life two first high ambient temperatures, review the base of the life which the DTC set customer to determine the second	*	
	Did steering conditions small and strict temperatures cause the DTC to set?	Go to Step 3	Go to Diagnostic Aids
3	1. Use the scap use is provided in the DTCs. 2. Operate the vehicle of the scap that conditions. Does the ETC receive.	Go to Step 2	System OK

A Selection of IDA	f 1239311 et Cobalt	The second second	Çile ya
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GM Vehicle Inquiry System - Summer v

What Vehicle Inquiry System Summary

Mike Czok

Home - Summary - Chaim History - Militia Build - Vehicle Component - Delivery Information - Dealer Information - D

£167

Help

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Merchandising Wodel	AKO BOOK CONALT 4-DOOR SEDAN	Warranty Start Date :	07/27/2005
BARS Order Type :	70 - RESAME - STOCK		WHE HEOUS
Delivering Dealer:	VALUE HELION SALES, INC.	Selling Source :	13 - CHEVROLET
	BETMBL VCF 05032-0057	Site Code :	32525
	(802) \$. 685 658	Business Associate Code :	115062
Service Contract :	O Warran	nty Block : No PDIS	tatus: Paid

MEQUIRED FIELD ACTIONS

Vehicle Has No Current Record (1996) adding Campaigns

SERVICE INFORMATIONAL ITEMS

Service Information Vehicle Has No Current Record @

MANAGEMENT SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Si

APPLICABLE WARRANTIES

Descripting .	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	07/27/2005	139 miles	07/27/2008	36139 miles
72/100000 SHEET METAL COVERGIAL ST THROUGH	07/27/2005	139 miles	07/27/2011	100139 miles
96/80000 FEDERAL EMISSION DA A CICCONV. AND PCM	07/27/2005	139 miles	07/27/2013	80139 miles
36/50000 CALIFORNIA EMISSION	07/27/2005	139 miles	07/27/2008	50139 miles
84/70000 GALIPORNIA SELECT STEERS SENT	07/27/2005	i39 miles	07/27/2012	70139 miles
60/60000 POWERTRAIN, U.S.	07/27/2005	139 miles	07/27/2010	60139 miles

CLAIM HISTORY

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Valley Motor Sales, Inc.
207 Pleasant Street
RO. Bex 57
Bethel, VT 05032-0057
www.valleymotorsales.com
Tel: 802-234-9968



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MINISTRUMENTAL INC. (669) 343-6006

Valley Motor Sales, Inc. 207 Piessant Street P.O. Box 57 Bethel, VT 05032-0057 www.valleymotorsales.com Teli 802-234-9968 Fer: 802-234-6414



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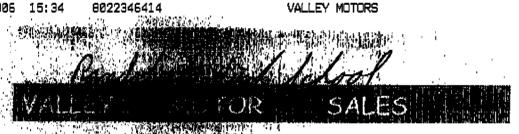
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EXTENDED WARRANTY NO. ÖEDUCTIBLE CLAIM'S ADJUSTER'S NAME . TIME OF CALL DATE OF CALL INSPECTION ADJUSTER **AUTHORIZING AMOUNT** 8 PAGE AUTHORIZING NUMBER TECHNICIAN NAME & NOTES **Time Clock** Œ ON Œ ŒN OFF ON VALLEY MOTORS OFF ON OFF Hours Part No. Billable Parts Billable Labor Haz. Weste & Shop Chemicals Total Billable Avail. Job Description Tax ON OFF 15:34 02/20/2006

Valley Motor Sales, Inc.
207 Pleasant Street
RO. Box 57
Pathel, VT 05032-0057
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208 Plant Street
RO. Box 57
Pathel, VT 05032-0057
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Goodwrench

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GM Vehicle inquiry Systems Sun Mary

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Page I of 2

Summary

Home - Summury - Chillis History - Prince Build - Vehicle Component - Delivery Information - Dealer Information - -

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MEMICLE INFORMATION AN AUTH-DOOR SEDAN Merchandleing Model Warranty Start Date : 07/27/2005 BARS Order Type : Delivering Desier : Seiling Source : 13 - CHEVROLET

Site Code : . 32525 Business Associate Code : 115062

Warranty Block: PDI Status : Paid

MARKED FIELD ACTIONS

MCR INFORMATIONAL ITEMS

Vehicle Has No Currest Recorde Service Information

SATELLITE RADIO INFORMATION

PELICABLE WARRANTIES

Description (Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO HUMPS 1380 127 138	07/27/2005	139 miles	07/27/2008	36139 miles
72/100000 SHEET MET, L-COVER MED 1 SET THROUGH	07/27/2005	139 miles	07/27/2011	100139 miles
96/80000 FEDERAL ENISSION (CONT.)	07/27/2005	139 miles	07/27/2013	80139 miles
36/30000 CALIFORNIA CHIESION	07/27/2005	139 miles	07/27/2008	50139 miles
84/70000 CALIFORNIA BELEGO TON BY SET	07/27/2005	139 miles	07/27/2012	70139 miles
60/60000 POWERTRAIR LLS.	07/27/2005	139 miles	07/27/2010	60139 miles

CLAIM HISTORY

	A CONTRACT OF THE SECOND CONTRACT OF THE SECO	Odometer Reading
	1/21/2005 DALUE AND/OR BUSHING, BRAKE - R&R OR REPLACE	3151 miles
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. GM Vehicle Inquiry System Salas as

Page 2 of 2

11/18/2005 041937 : 4 COS EMN ASSEMBLY, STEERING - REPLACE	3151 miles
04/07/2005 AL0145 DELIVERY INSPECTION - BASE TIME	 0 miles

© 1908 300 Comerci Motors Corporation. All Rights Reserved.

EXTENDED WARRANTY NO. DEDUCTABLE CLAMES ADJUSTERS NAME DATE OF CALL TIME OF CALL INSPECTION ADJUSTER **AUTHORIZING AMOUNT** B PAGE TECHNICIAN HAME & NOTES AUTHORIZING NUMBER Time Clock OFF ON OFF ON OFF ON VALLEY MOTORS QFF ON Hours Part No. Billable Parts Job Description Avail. Billable Labor Haz. Waste fi Total Billable Tax ON Shop Chemicals 15:34 **ON** -02/20/2006 ON

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Жl	DQÆR		CONTACT:NIKE CZOK		SERVICE CONTRACT	DEBUCTRALE &	CONTRACT NO.	EXPERATION MILES	EXPERITON DATE	ADVISOR WRITE UP 9018		
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SAVERBOOKED RANDOLIPH VT 05060			you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theit or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you endfor your supployees permission to operate the vehicle herein					3880				
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GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

2/20/06

Steve Bingham Valley Motors

Re:

Siebel Request: 1-386747736

2005 Cobalt

VIN # 1G1AK52F057

Dear Steve:

This is a letter of notification regarding a {Better Business Bureau case/State case} involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade, Trade Allowance, Deal Cap sheets
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Sherri Zurick
BRC Customer Relationship Manager
Ph# 800-231-1841, prompt 9, prompt 5, extension 57621
FAX# 866-359-9726

ADR File Checklist

SR Number: 1-386747736
BBB Case: CHV0639083 Received Date: 2/13/06 Day 15: 2/28/06
Customer: Brent Kay VIN: 1G1AK52F057
Make/Model/Year: 2005 Cobalt In Service: 7/27/05 Mileage: 4000
Primary Concern: Steering
☑ Case Scan / SR Detail / VIS / Acknowledgement (24 hrs.)
☑ Initial Calls - Customer / Dealer / AVM (72 hrs.)
☑ Repair Orders Requested
Sales Documents Requested
BARS / Finance Sheet
☐ Case Assessment – LL Eligible Yes Presumption Yes
☑ GM Position Customer / BBB Due 2/22/06
Settlement / Goodwill Offered 2/22/06
All Documents Attached (Day 15)
☐ Arbitration Date Date
Settlement and Closing Activities / Executive Summary / Close Siebel
AVM: Kieth Alamprese Node/Box: 914244 6156
Service Dealer: Bean Chevy Service Manager: Name
Selling Dealer: Bean Chevy Contact: Name
Notes:

Attention:	Sherri Zurick	Date:	3/8/2006	5
Company:	GM Business Resource Center	Numbe	r of Pages:	5
Fax Number:	1-866-359-9726			
Voice Number	n			
From: A1	bert Busslere			
Company:	Bean Chevrolet Co.	_		
Fax Number:	802-485-6166	_		
Voice Number	" 802-485-5771			
Subject:	Siebel Request: 1-386747736			
Comments:				

Repair order copies as requested. If you have any questions please contact me at 802-485-5771.

Thank you, Al Bussiere Ser. Mgr.



CENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

2/20/06

At Buggiere Bean Chryy

Re:

Siebel Request: 1-386747736

2005 Cobelt

VIN # 1G1AK52F057

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- The Actual Cash Value statement of any trade, Trade Allowance, Deal Cap shows
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Sheerely,

Sharri Zuriak BRC Customer Relationship Manager Ph# \$00-231-1841, prompt 9, prompt 5, extension 57621 FAX# \$66-359-9726

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Overallowance/Incentives/Negative Equity Form (non-Florida)

Customer:	Request #: 1-386747736	BBB#: CHV0639083

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

* PLEASE NOTE: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$14723.68					
MSRP (from BARS Invoice) Note: If GMS price, use in place of MSRP price	\$16205.00					
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-1481.32					
Trade Allowance (from dealer Bill of Sale)	\$0					
Actual Cash Value Statement	\$0					
Difference (if positive, this is the overallowance)	\$0					
Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$0					
Actual Cash Value Statement	\$0					
Difference (if positive, this is the negative equity)	\$0					

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Manager before submitting information to BBB										
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$14723.68									
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$500.00									
Overallowance and/or Negative Equity minus	\$0									
Actual price of Vehicle that should be presented to BBB for ATA	\$14223.68									

Attention:

Sherri Zurick

Date:

21210006

Augunon.	Sherri Zurick	Date. 3/8/2006
Company:	GM Business Resource Center	Number of Pages: 6
Fax Number:	1-866-359-9726	
Voice Number		
From: All	bert Busslere	
Company:	Bean Chevrolet Co.	_
Fax Number:	802-485-6166	
Voice Number	802-485-5771	<u> </u>
Subject:	Siebel Request: 1-386747736	
Comments:		_

Repair order copies as requested. If you have any questions please contact me at 802-485-5771.

Thank you, Al Bussiere Ser. Mgr.



GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

2/20/06

At Buggiere Bean Chryy

Re:

Siebel Request: 1-386747736

2005 Cobelt

VIN # LG1AK52F057

Deer Al:

This is a letter of notification regarding a (Better Business Bureau case/State case) involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer seles and service documents regarding this vehicle. The specific documents needed are:

- All raics, purchase and finance agreements, including a conversion involve (if applicable);
- The imputives eclenowiedgement form
- The Actual Cash Value statement of any trade, Trade Allowance, Deal Cap shows
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders.
 [Please legists front and badks of the shop popular).

Please flux them to the number found below. If there are any flux difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, fact five to contact me directly at the number below.

Sheerely,

Sharri Zuriak BRC Customer Relationship Manager Ph# \$00-231-1841, prompt 9, prompt 5, extension 57621 FAX# \$66-359-9726

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Privileged and Confidential Information

		SE AS <u>SESSMENT É</u>	Y: Sherri Zurick	Siebel/CAF	RS Request No:	1-386747736
Customer Year of Ve		2005 Make:	Chevy Model:	Cobalt	Current Mileage	e: 4000
Vehicle ID		1G1AK52F057	In Service Date:	7 <i>1</i> 27/ 0 5	Purchased: Ne	
What is cu	stomers	eeking: Ke	eplacement			
			VEHICLE REPAIR H	IISTORY		
CUSTOME	R'S PRIM	ARY SYMPTOM/CO	NCERN: Power Steer	ing	-	
12/23/05	3880		ower steering not working :			
11/18/05	3152		ower steering not working a procedure. Replaced steering			
		3	teering column. Road teste			
		fı	rom drivers ed.			
1/17/06	4257	1 <u>S</u>	teering wheel locks. Lack o	f power assist at	ter 3 parallel parking at	tempts.
			Referred to bulletin 06-02-32- teering function. Tech called			
			short distance after 2 atter			
CUSTOME	R'S SYM	PTOM/CONCERN:	Brake Pedal			
2/6/06	4495	1 8	Brake switch randomly come	s on, manually r	ut on brake pedal goes	out. Ordered
	0450	ь	rake switch will need to hav		, ,	
11/21/05	3152	1	Brake pedal sticks. Pedal wo	uld bind up & no	ot fully release, lights on	ı. Had to remove
		P	art of instrument panel to re			
		, , , , , , , , , , , , , , , , , , ,	Road tested fine.			
CUSTOME	R'S SYMI	PTOM/CONCERN:				
2/6/06	4495	1 L	oud squeal when turning. R	oad tested, NPF	No TSP or PI found.	
			Rear brake light staying on. I an't running. Tech adjusted		licate concern. Stay on	in park & car
CUSTOME	R'S SYMI	PTOM/CONCERN:				
2/6/06	4495	1 . F	Rear brake light staying on. 1	ech shle to dun	licate concern. Stay on	in park & car
		is	sn't running. Tech adjusted	brake switch.	incute concerni. Glay on	III pai k a cai
1/17/06	4257	*	Brake light stays on. Adjuste	d brake switch.		
Total Days	Out of S	ervice: _3(exclu	ding days for customer pay re	acomo cueb ace h	Saintan arona ana-4	
			Collision Repairs)	_	anticonstruction and	
VEHICLE N	MEETS PR	RESUMPTION LEMO	N LAW? YES:	NO:X		
			on the BBB Program Eligibi	lity Guidelines a	nd the States temon law	v requirements
for meeting	9 brearn	ption)?All Rem	edies			
AV/M 1/-	- DE AL E	D DECOMMENDATI	ON(-):			
Notified. N		R RECOMMENDATION	ON(s):			
		ATION & RATIONAL				
			't take same steering routin e car a brake from same par			
g near						
			_			
Decision r	eached b	y CRM: Arbitrate	case: Settle case:			
		Team Ma	mager Approval:		Date:	



GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

2/20/06

Al Bussiere Bean Chevy

Re:

Siebel Request: 1-386747736 2005 Cobalt

VIN # 1G1AK52F057

Dear Al;

This is a letter of notification regarding a {Better Business Bureau case/State case} involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

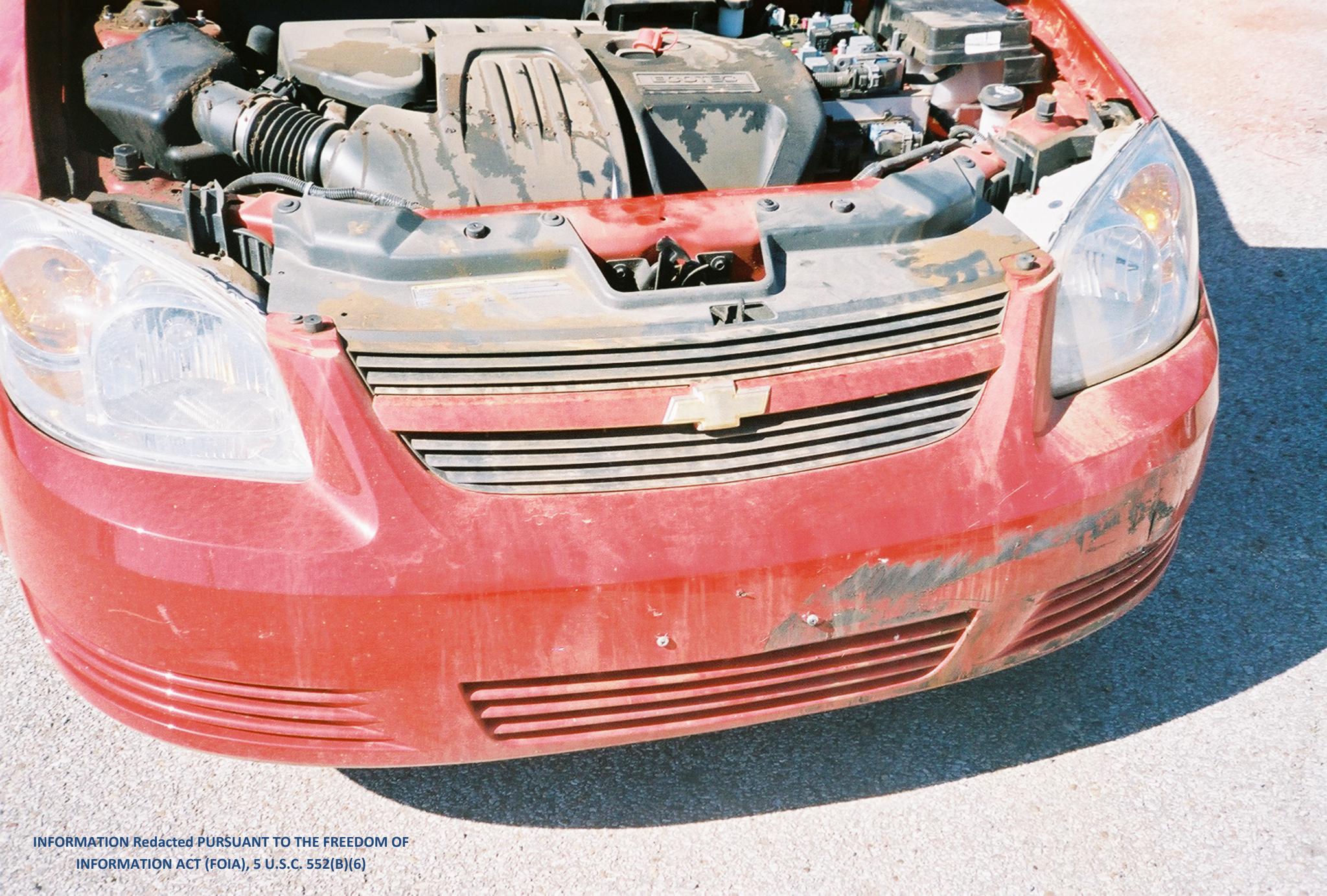
- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade, Trade Allowance, Deal Cap sheets
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Sherri Zurick BRC Customer Relationship Manager Ph# 800-231-1841, prompt 9, prompt 5, extension 57621 FAX# 866-359-9726



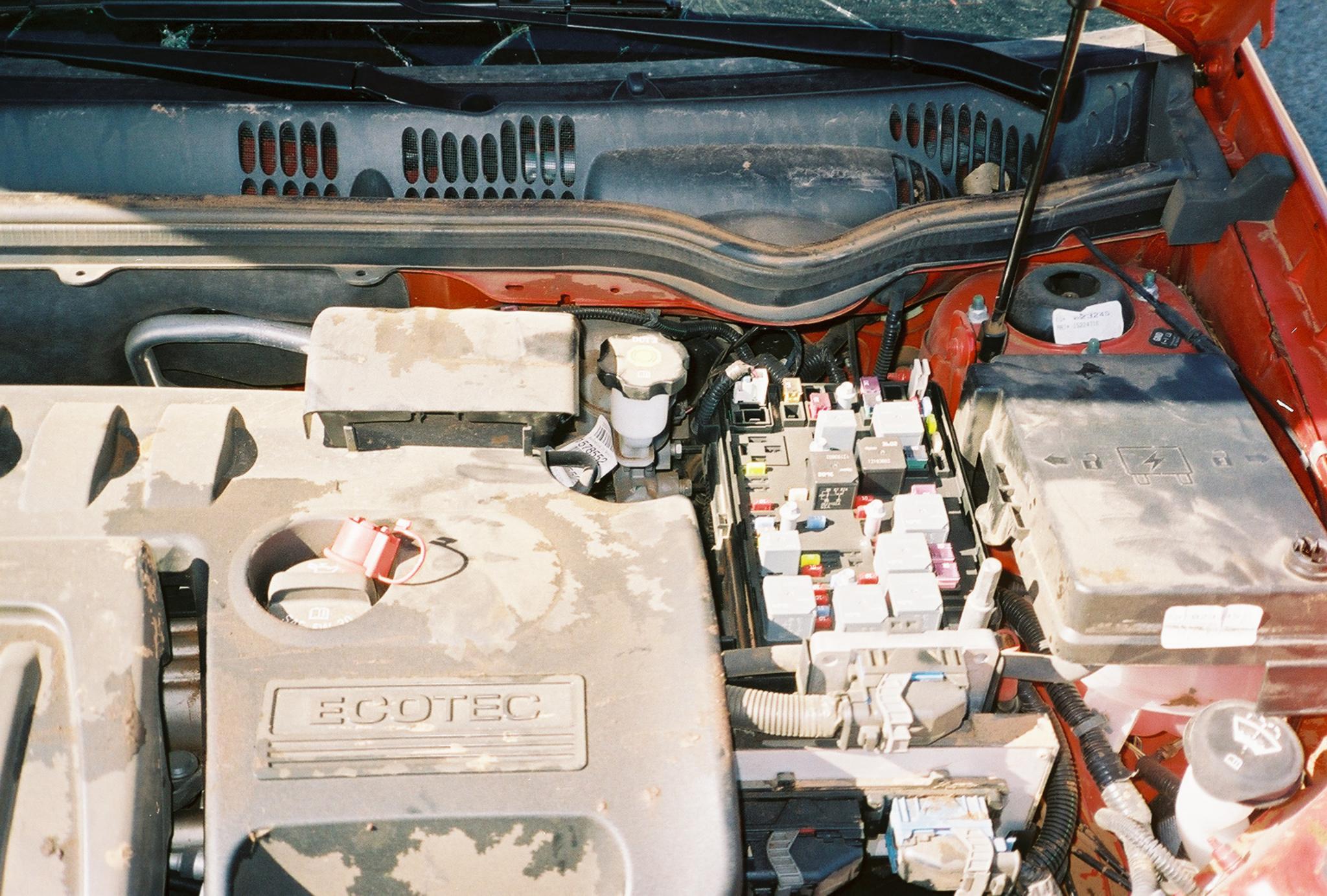
















































May 16, 2011

Enterprise Car Rental Attn: Ken Patton PO Box 560706 Dallas, TX 75356-0706

Enterprise Claim Number: 80354 Service request: 1-394902476

Vehicle Identification Number: 1G1AK55F867
Customer Relationship Manager: Cornelia Bright-Smith

Dear

Thank you for allowing us the opportunity to review the product allegation involving your 2006 Chevrolet Cobalt.

After careful investigation of your case, none of the available data suggests that the product allegation has any merit. If you'd like to provide us with any additional evidence that you feel would further support your claim, please contact us again. However at this time, General Motors is unable to assume responsibility for damages and we suggest that you resolve this matter through your insurance carrier.

Sincerely,

General Motors Corporation

PA0003T



























PRODUCT ALLEGATION RESOLUTION

PRELIMINARY INSPECTION STEERING SUSPENSION AXI E TIPE AND WHEEL SYSTEMS			
STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS Customer's Name: Vehicle Brand: (CHEVModel: {_COBALT			
File # {1-394902476			
Mileage at Inspection: {10,001			
Inspector's phone number: {_972-335-8710			
Section 1 INSPECTION SUMMARY			
BRIEFLY Describe the customer's ALLEGATION below: {PROBLEM WITH FRONT END. STEERING, SUSPENSION.			
{			
Following the inspection, summarize the facts and observations: (Additional cmts may be placed in section 9) {INSPECTED VEHICLE AT WEST GATE CHEV. AMARILLO,TX. AND FOUND UNIT HAD W/S, REAR GLASS AND WINDOWS BROKEN OUT. ALL TIRES WERE FLAT EXCEPT PASS. SIDE FRONT. TOP WAS DAMAGED, PUSHED IN 10 INCHES. THERE WAS NO UNDER CARRIAGE DAMAGE. NO EVIDENCE OF MECHANICAL FAILURE. DRIVER SIDE DOORS WOULD NOT OPEN. POLICE REPORT INCLUDED WITH FILE.			
<u>{</u>			
<u></u>			
{			
{			
{			
Section 2 INTERVIEW - INCIDENT DETAILS			
Obtain all of the information for this section from the Driver/Claimant			
Provide a complete description of the incident according to the DRIVER / CLAIMANT			
Interview mode: X By Telephone In Person Incident Date and Time: {1-25-06 10.20 PM.			
Interview date: {4-10-06			
{_THIS IS A RENTAL VEHICLE OWNED BY ENTERPRISE RENTAL, NO COLLISION INVOLVED. UNIT LEFT ROAD AND TURNED OVERDID NOT TALK WITH DRIVER.			
<u>{</u>			
<u>{</u>			
{			

PRODUCT ALLEGATION RESOLUTION

	STEE	PRELIMINARY INSPECTION RING, SUSPENSION, AXLE, TIRE AND	WHEEL SYSTEMS
Customer	's Name		Inspection Date: 4-11-06
		EVModel: {_COBA}	LT
	File # {1-394	902476 <u>VIN:</u> {1	G1AK55F867
{	a ellision.		
		e Driver:_{SCRATCHES. BRUSES.	
Describe where	e other occupants we	re seated & extent of any injuries: {_NO	NE
\			
What was the	exact location of th	e incident. {US 287 NEAR CHILDRES	S TY
	tions at the time of	he incident:	
	Weather conditions	& Visibility: {_NIGHT TIME	Approximate Temp (°F): {68
Road Surface:	X Concre	te	shed rock Dirt
Road Condition:	X Dry		1
Shoulder/Curb (rb : Concrete		ck Dirt
	mit {70		
Any objects in	the road? (rocks, scrap	metal, pothole, speed bump, etc.)	
Length of Driv	NONE /e Prior to incident:		
		nins.):_ NOT AVAILABLE	Distance (miles):_{_NOT AVAILABLE
	Estimate of vehicle	_ speed: <u>{</u> NOT AVAILABLE mp	oh Source of est. {POSTED 70
Estima	ted vehicle speed at	impact:_{NOT AVAILABLE mph	n Source of est. POSTED 70
(Do No	ot report speed info	rmation from the Vetronix data here)	
If the driver/cl	aimant description	of the vehicle eneration prior to and c	during the incident does not include the
	rmation, please obt		dring the incluent does not include the
Steering	Normal X	Other Describe {	
Brakes	Normal X	Other Describe (
Suspension	Normal X	Other Describe	
Engine	Normal X	Other Describe {	
Electrical	Normal X	Other Describe {	
	ning lights illumina and describe the eve		ages displayed? Yes X No If "Yes",
	e behavior noted duri and describe the eve	ng this incident ever been noted prior to nt(s).	this incident? Yes X No If "Yes",
			es on driver information panel, unusual noises,
smoke or stear	n observed. {	NONE	

S	STEERING, SUSPENSION, AXLE,	TIRE AND WHEEL SYSTEMS	}
Customer's Name:		Inspection Dat	e: 4-11-06
	(CHEVModel:		
<u>File #</u> {1	1-394902476	<u>VIN:</u> {1G1AK55F867	
Describe any evasive action:	☐ Turning ☐ Braking	☐ Accelerating ☐ Oth	er: {_DON'T KNOW
<u> </u>	interior, trunk and/or trailer (if any)		
Estimated total weight of cargo:_{	Estimated weigl	nt of the trailer, if any. {	
If a trailer was being towed, ph	notograph the hitch structure, both	on the trailer and towing vehicle) .
Did the vehicle leave the roady	way?: X Yes No Describe:		
Objects Impacted:_{	TURNED OVER IN DITCH		
How was the vehicle transport	ted from the incident site to the pre-	sent location? Tow Truck	X Flat Bed ☐ Other
Additional comments concerni LEAVING ROAD AND TURNI	ing the incident:_{ALL EVIDEN	CE INDICATES NOTHING MC	ORE THAN UNIT
0 " 0	INTERVIEW VEHICLE	LUCTO DV	
Section 3	INTERVIEW - VEHICLE	HISTORY	
	INTERVIEW - VEHICLE address, phone number, & relation		
Source of information (name, a { Comments: (Additional Comments)	address, phone number, & relation tional cmts may be placed in section 9)		
Source of information (name, a Comments: (Addit {	address, phone number, & relation	ship), if other than claimant:	o Date
Source of information (name, a { Comments: (Addit } Did the owner purchase the very service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of	address, phone number, & relation tional cmts may be placed in section 9) ehicle new? X Yes No Date	e7-30-05 Used? Yes N after-market equipment been i controls for disabled persons, s	nstalled? shock absorbers, springs,
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Source of information (name, a { Comments: (Addit Logical Comments: (Addit Logical Comments: (Addit Logical Comments: (Addit Logical Comments: (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Compents (Addit Logical Comments (Addit	address, phone number, & relation tional cmts may be placed in section 9) chicle new? X Yes No Date (ALTERATIONS) or alterations present, and has any steering wheel or instrument panel, ponents, powertrain, wheels or tires EHISTORY ? X No Yes If yes, describe	e7-30-05 Used? Yes N after-market equipment been i controls for disabled persons, s, after-market seats, etc) Desc	nstalled? shock absorbers, springs, cribe:
Source of information (name, a { Comments: (Addit Did the owner purchase the very service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of t	address, phone number, & relation tional cmts may be placed in section 9) chicle new? X Yes No Date (ALTERATIONS) or alterations present, and has any steering wheel or instrument panel, bonents, powertrain, wheels or tires EHISTORY ? X No Yes If yes, describe Tyes If yes, describe: dress, phone)	e7-30-05 Used? Yes N after-market equipment been i controls for disabled persons, s, after-market seats, etc) Descentions	nstalled? shock absorbers, springs, cribe:
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Source of information (name, a { Comments: (Addit { Did the owner purchase the very report of the owner purchase the very report of the support of the sup	address, phone number, & relation tional cmts may be placed in section 9) chicle new? X Yes No Date (ALTERATIONS) or alterations present, and has any steering wheel or instrument panel, bonents, powertrain, wheels or tires EHISTORY ? X No Yes If yes, describe Tyes If yes, describe: dress, phone)	e7-30-05 Used? Yes N after-market equipment been i controls for disabled persons, s, after-market seats, etc) Descentions.	nstalled? shock absorbers, springs, cribe:

Rev 4/10/04 Confidential GM/PAR

4 of 11 PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS Customer's Name: Inspection Date: 4-11-06 Vehicle Brand: {{CHEV. __ Model: {_COBALT_ File # {1-394902476 <u>VIN:</u> {1G1AK55F867 Any other pertinent vehicle history information (from interview, GM warranty or dealership history files)? X \sum No \quad \text{Yes} If ves, describe: { NONE **VEHICLE INSPECTION – VISUAL/PHOTO** Section 4 THE VEHICLE VISUAL INSPECTION DOCUMENTS THE PHYSICAL EVIDENCE USING PHOTOS AND WRITTEN OBSERVATIONS. RECORD YOUR OBSERVATIONS IN THE APPROPRIATE SECTION. PHOTOGRAPH THE EXTERIOR OF THE VEHICLE AS FOLLOWS: VIN PLATE, QUARTER VIEWS FROM LEFT FRONT, RIGHT REAR ARE REQUIRED, AND DOCUMENT FURTHER EXTERIOR DAMAGE WITH MANY PHOTOS. DESCRIBE ANY DAMAGE TO THE VEHICLE BODY: ALL GLASS BROKEN OUT , TOP CAVED IN, DRIVER DOORS JAMMED AND WOULD NOT OPEN. NO DAMAGE TO UNDER SIDE OF UNIT. UNDERBODY / FRAME / CHASSIS AREA: Describe any damage to the underside of the vehicle. Note the condition of the bumpers, frame, suspension, tires, wheels, brake and fuel lines & engine mount(s)/crossmember. Photograph and comment on any contact between vehicle components and the underbody. Photograph if damage is present. NO DAMAGE TO UNDERSIDE OF UNIT. **CORNER ASSEMBLIES** Struts/shocks Ball joints Tire/wheel assemblies Springs Steering knuckles Control arms Axle assemblies Comments: { ALL TIRES FLAT EXCEPT PASS. FRONT. **UNDERHOOD** Engine compartment Power steering lines, hoses, clamps and connections Power steering fluid level and condition Brake fluid level and condition Comments: NO DAMAGE, BRAKE FLUID CLEAR.

GENERAL OBSERVATIONS

Photograph and comment on any aftermarket equipment found, vehicle modifications or items that are unusual or out of place. NONE

Comments:

5 of 11 PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS Customer's Name: Inspection Date: 4-11-06 Vehicle Brand: {{CHEV. ____Model: {_COBALT_ {1-394902476______ <u>VIN:</u> {1G1AK55F867 File # Section 5 **VEHICLE INSPECTION - PASSENGER COMPARTMENT INTERIOR** Instrument panel Odometer Controls Steering wheel and column Overall view of seat position Driver and passenger seat back angle (inclinometer measurement) Photo of options label-glove box/trunk Sunvisors and headliner Personal items/cargo **INTERIOR INSPECTION** (Describe any damage and photograph) NO DAMAGE TO INTERIOR OTHER THAN BROKEN GLASS.

Use the following table to identify what you did and what you found during the inspection. Identify the tests and test results for the applicable items. Describe anything relevant to the allegation that is not in normal working condition, does not function properly or is a non production part. Take appropriate photographs.

STEERING, SUSPENSION, TIRE AND WHEEL SYSTEM INSPECTION

Section 6

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

Customer's Name:	{			Inspection Date:	4-11-06
Vehicle Brand:	{{CHEV	Model: {_CO	BALT_	-	
<u>File #</u>	{1-394902476	<u>VIN:</u>	{1 G 1 <i>A</i>	AK55F867	

	OBSERVATIONS/TEST RESULTS
Steering system-Are all	ODOLINATIONS/TEST NESSETS
components in place and	
connected in a normal manner?	NO SIGN OF DAMAGE
Can the steering wheel be	
rotated lock to lock with	
appropriate movement of the	
front wheels. Is there any	
binding, sticking or uneven feel?	
Steering linkage-Is the linkage	
free from cracks, bends,	
fractures, etc. Are there any	NO DAMAGE.
scrapes, abrasions, signs of	TO DIMINIOLI
contact with any of the linkage?	
Gear/rack and pinion-Any sign	
of leakage, damage to boots on	
the rack, contact by foreign	NO DAMAGE.
objects?	TO DIMINION
Steering column, ignition switch,	
intermediate shaft. Does the	
column unlock with the ignition	NO DAMAGE
key "on"? Is the steering column	TO DIMINIOL
properly fastened to the dash?	
Steering pump, drive, hoses,	
connections, flow, pressure. If	
possible, start the engine and	NO APPARENT DAMAGE
rotate the steering wheel lock to	NO ALLANENT DAMAGE
lock. Is power assist normal? If	
not, it may be necessary to	
check pressure and flow.	
PS fluid level and condition-	
Color, contamination, odor	_CLEAN AND NORMAL
Color, comanination, caci	<u> </u>
Steering knuckle-All	
attachments secure and	
proper?	ALL SECURE
Suspension components – LF	
Strut attachments, springs	
intact; control arms properly	ALL ATTACHED
attached, deformed, broken,	
scraped, etc. Sway bars	
properly attached.	
Strut attachments, springs	
intact; control arms properly	
attached, deformed, broken,	ALL ATTACHED
scraped, etc. RF	
Strut attachments, springs	
intact; control arms properly	_NO PROBLEM FOUND
commo proporty	

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION

STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

Customer's Name:	{				Inspection Date:	4-11-06
Vehicle Brand:	{{CHEV	Model	:{_COI	BALT_		
File #	{1-394902476		VIN:	{1G1A	K55F867	
						_

attached, deformed, broken,	ALL IN PROPER PLACE
scraped, etc Rear sway bars,	
trailing arms properly attached	
and undamaged. LR	
Strut attachments, springs	
intact; control arms properly	_NO DAMAGE
	NO DAMAGE
attached, deformed, broken,	
scraped, etc. RR	
Rear axle assembly-deformed,	
signs of impact, properly	PROPERLY LOCATED
located, etc.	
Deformation to the frame	
	NONE
	OBSERVATIONS/TEST RESULTS
Describe and photograph	
evidence of axle/ suspension/	
tire contact with frame, body or	ONLY SHEET METAL DAMAGE
components	GIVE I GIVE I ME I ALE D'AMA GE
Describe and photograph	
contact of the under- carriage	
with the road surface (road,	NO DAMAGE
shoulder, curb, or grass)	
Electronic level control	
system/components	_
	NONE NONE
Engine (normal, other)-Obtain	
codes using a Tech II.	COULD NOT START ENGINE
3	
Electrical (normal, other)	
,	WITH BOOSTER ALL APPEARED NORMAL
Warning lights/messages	
displayed? Describe and obtain	
codes using a Tech II	DID NOT USE
	DID NOT USE
Anything components missing?	
	- NONE
	NONE NONE
	_
Other	
	BODY BENT UP AND ALL GLASS BROKEN

		PRE	ET ALLEGATION LIMINARY INSPE , SUSPENSION, A	CTION	HEEL SYSTEMS	
9	Customer's Name	<u>::</u> {			Inspection Date:	<u>4-11-06</u>
	Vehicle Brand	_ ``		odel: {_COBAL		
	<u>File</u> :	<u>#</u> {1-3949024	176	<u>VIN:</u> {1G	1AK55F867	
		<u> </u>				
	oad test. If the cor		during the road tes		ed by the customer. I able to get a Tech II "s	Describe the results of snapshot".
store serv follo the f	ed as current and/o ice manual to deter wed, record results	r history. Docume mine the cause of of each test and ocess leads to a c	ent via photos and f each stored code state the root causo disassembly of com	include the code d which relates to the of each code. Co	onsult with the CRM o	procedures in the hich procedures were
Insp	ect the system wirir	ng, connections a	nd components for	damage. Note if t	he damage was the re	esult of the incident.
TIRE	E AND WHEEL INS	SPECTION				
	DENTIFICATION:					
					AVE. TREAD	DOT
	TIRE BRAND	TIRE TYPE	TIRE SIZE	PRESSURE	DEPTH	Numbers
	(Goodyear)	(Eagle GA)	(P205/70R15)	<u>(psi)</u>	32nds of inch	
LF	_BRDGTONE	premium	<u>_195-60-R15</u>	32	<u>7/32</u>	<u>_X_</u>
RF	"					
LR	,,					
RR	<u>"</u>	ALL TIRES SAME				
Note	e: DOT numbers m	ay be found on th	e inside of each tire	e adjacent to the ri	m.	
flat s	spots, bead separat wheel assemblies w	ion, embedded gr	ass/dirt, etc. Phot n each assembly to	tographs should in		euts, tread separation, views of the damaged and LR).
RF	WAS NOT DAMAG	ED TED FROM WHE	<u> </u>			

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TIRE SEPERATED FROM WHEL

ons, gns ent. ve
(

COMMENT OVERFLOW Section 8

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS {KEN PATTON____ Customer's Name: Inspection Date: 4-11-06 \{\text{CHEV.} \tag{Model: \{\text{COBALT}\} Vehicle Brand: **1-394902476** VIN: **{1G1AK55F867623416**} File # Please use this page if needed for additional comments from the inspection form. Please note the section and area the comments are continued from prior to each comment. UNIT HAD BEEN INSPECTED BY DEALER SERVICE MGR. PRIOR TO MY CONTACT. CDR INDICATES VEHICLE WAS TRAVELING 83 MPH. POLICE REPORT INDICATES THERE MAY BE CONTRIBUTING FACTORS. NO EVIDENCE OF PRODUCT DEFECT. Section 9 OTHER REPORT INFORMATION Check here if there was evidence of a "Fire-Related" event. According to NHTSA, "fire" means combustion or burning of material in or from a vehicle as evidenced by flame. The term also includes, but is not limited to, thermal events and fire-related phenomena such as smoke, sparks or smoldering, but does not include events and phenomena associated with a normally functioning vehicle, such as combustion of fuel within an engine or exhaust from an engine. Attachments: (Check all that apply) X Photographs X Data Downloads X Other Records

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

<u>Customer's Name:</u> <u>Vehicle Brand:</u>

<u>File # {1-394902476_______ VIN: {1G1AK55F867</u>

REVISION DATE 04-19-2004





CDR File Information

Vehicle Identification Number	1G1AK55F867
Investigator	LES MITZEL TO THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE
Case Number	1-394902476
Investigation Date	Tuesday, April 11 2006
Crash Date	Wednesday, January 25 2006
Filename	1G1AK55F867
Saved on	Tuesday, April 11 2006 at 04:23:25 PM
Collected with CDR version	Crash Data Retrieval Tool 2.800
Collecting program verification number	9238B95E
Reported with CDR version	Crash Data Retrieval Tool 2.800
Reporting program verification number	9238B95E
	Block number: 00
Interface used to collected data	Interface version: 4A
interface used to collected data	Date: 11-08-05
	Checksum: 7500
Event(s) recovered	Non-Deployment

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times. The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced.

The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event, then the Deployment Level Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:

- -SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM will record up to the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a Non-Deployment Event, is 5 MPH.
- -Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combined "X" and "Y" axis.
 -Calculated Principal Direction of Force (PDOF) is the arctangent of the maximum observed lateral velocity change divided by the maximum observed longitudinal velocity change. PDOF is displayed where zero degrees is located at the front of the vehicle, with 90 degrees is displayed to the right side of the vehicle and so on, clockwise around the vehicle.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.
- -Brake Switch Circuit Status indicates the status of the brake switch circuit.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.
- -Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), will always report a default value of "Buckled".
- -The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.
- -If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.
- -The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

SDM Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

-Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.





-The Belt Switch Circuit is wired directly to the SDM.





System Status At AE

Vehicle Identification Number	**1AK55F*6*623416
Low Tire Pressure Warning Lamp (If Equipped)	Invalid
Vehicle Power Mode Status	Run
Remote Start Status (If Equipped)	Inactive
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp (If Equipped)	OFF

System Status At 1 second

Third Gear
Fourth Gear
Invalid
OFF
OFF
52.7
Closed
Closed
Unused
Unused
Closed

Pre-crash data

i ie-ciasii uata		
Parameter	-2 sec	-1 sec
Reduced Engine Power Mode	OFF	OFF
Cruise Control Active (If Equipped)	Invalid	Invalid
Cruise Control Resume Switch Active (If Equipped)	Invalid	Invalid
Cruise Control Set Switch Active (If Equipped)	Invalid	Invalid

Pre-crash data

Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	83	83	77	19	0
Engine Speed (RPM)	3200	3072	2624	960	704
Percent Throttle	49	65	18	17	13
Brake Switch Circuit Status	OFF	OFF	OFF	OFF	OFF
Accelerator Pedal Position (percent)	28	66	0	0	0
Antilock Brake System Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Lateral Acceleration (feet/s²)(If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate (degrees per second) (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Steering Wheel Angle (degrees) (If Equipped)	0	0	0	0	0
Vehicle Dynamics Control Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid



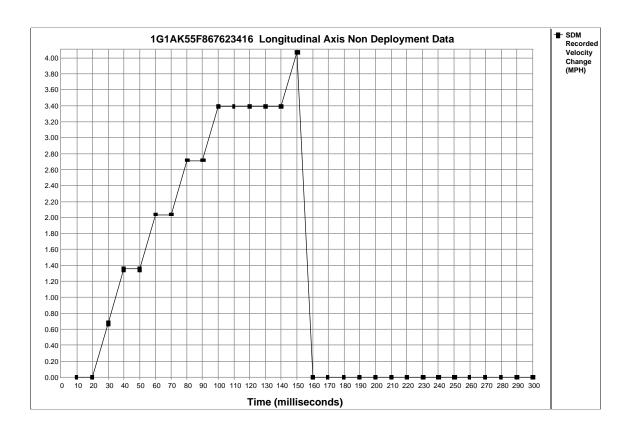


System Status At Non-Deployment

Ignition Cycles At Investigation	1413
SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	655200
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	1409
Ignition Cycles At Event	1410
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	BUCKLED
Passenger's Belt Switch Circuit Status	UNBUCKLED
Diagnostic Trouble Codes at Event, fault number: 1	N/A
Diagnostic Trouble Codes at Event, fault number: 2	N/A
Diagnostic Trouble Codes at Event, fault number: 3	N/A
Diagnostic Trouble Codes at Event, fault number: 4	N/A
Diagnostic Trouble Codes at Event, fault number: 5	N/A
Diagnostic Trouble Codes at Event, fault number: 6	N/A
Automatic Passenger SIR Suppression System Validity Status at AE	Valid
	Air Bag
Automatic Passenger SIR Suppression System Status at AE	Suppressed
Automatic Passenger SIR Suppression System Validity Status at First Deployment Command	Valid
	Air Bag
Automatic Passenger SIR Suppression System Status at First Deployment Command	Suppressed
Maximum SDM Recorded Velocity Change (MPH)	6.78
Algorithm Enable to Maximum SDM Recorded Velocity Change (msec)	150
Driver First Stage Deployment Loop Commanded	No
Driver Second Stage Deployment Loop Commanded	No
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	No
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Driver Knee Deployment Loop Commanded	No
Passenger First Stage Deployment Loop Commanded	No
Passenger Second Stage Deployment Loop Commanded	No
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	No
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No
Second Row Left Side Deployment Loop Commanded	No
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Second Row Right Side Deployment Loop Commanded	No
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	No
Second Row Center Pretensioner Deployment Loop Commanded	No
Crash Record Locked	No
Vehicle Event Data (Pre-Crash) Associated With This Event	No
Deployment Event Recorded in the Non-Deployment Record	No
Event Recording Complete	Yes
Estimated Principal Direction of Force (PDOF) degrees	235



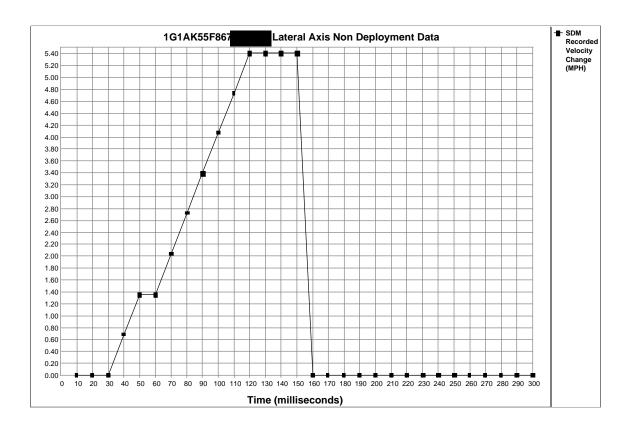




Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Longitudinal Axis Recorded Velocity	0.00	0.00	0.68	1.36	1.36	2.03	2.03	2.71	2.71	3.39	3.39	3.39	3.39	3.39	4.07
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Longitudinal Axis Recorded Velocity	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00







Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Lateral Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.68	1.36	1.36	2.03	2.71	3.39	4.07	4.74	5.42	5.42	5.42	5.42
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Lateral Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00





Hexadecimal Data

This page displays all the data retrieved from the air bag module. It contains data that is not converted by this program.



1G1AK55F867



```
$43 FE 05 82 00 00 00 00
$44 00 00 00 00 00 00 00
$45 00 00 00 00 00 00 00
$46 00 00 00 00 00 00 00
$47
    00 00 00 00 00 01 00
$48
    01 02 02 02 02 03 00
$49
    03 03 04 04 05 04 00
$4A
   06 05 07 05 08 05 00
$4B
   08 05 08 05 08 06 00
$4C
    00 00 00 00 00 00 00
$4D
    00 00 00 00 00 00 00
$4E 00 00 00 00 00 00 00
$4F 00 00 00 00 00 00 00
$50 00 00 00 00 00 00 00
   D0 00 00 00 00 00 00
$51
    00 00 00 00 00 00 00
$52
$53
    OF 00 64 00 00 00 00
$54
   00 00 00 00 00 00 00
$55
    00 00 00 00 00 00 00
$67
    00 00 00 00 00 00 00
$68
   F8 F8 90 C0 00 00 00
$69
    80 FF FF FF FF 00 00
$6A FF FF FF 00 00 00 00
$6B FF FF FF FF FF 00
$6C FF FF FF FF FF 00
$6D FF FF FF FF FF 00
$6E
    FF FF FF FF FF 00
$6F
    FF FF FF FF FF 00
$70 FF FF FF FF FF 00
$71
   FF FF FF FF FF 00
$72
   FF FF FF FF FF 00
$73
    FF FF FF FF FF 00
$74 FF FF FF FF FF 00
$75 FF FF FF FF FF 00
$76 FF FF FF FF FF 00
$77 FF FF FF FF FF 00
$78
   F0 00 00 F0 00 00 00
$79
    81 FF FF FF 00 00 00
$7A
   82 FF FF 00 00 00 00
$7B FF FF FF FF FF 00
   41 55 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$01
$02
    01 02 03 04
    41 54 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$03
   01 02 03 04
$04
$05
   $06 FF FF FF FF
$07
    $08
   FF FF FF FF
$0D 41 48 32 39 35 31 52 35 30 39 38 33 30 33 38 50
$0E
   01 5A 4B 31
$0F
    41 4A 01 02 03 04 52 45 41 32 30 32 33 30 30 30
$10
    01 02 03 04
$13
    42 52 30 31 33 34 56 31 05 31 39 32 32 53 4E 59
    01 5A 74 02
$14
$17
   $18 FF FF FF FF
$21
    33 19 2A B4 E6 87 91 9A
$22
    90 11
$23
    31 41 FA FA FA FA
$24
    31 41 FA FA FA FA
$25
   32 41 FA FA FA FA FA
$26
   32 41 FA FA FA FA FA
$40
    00 00
$41
    3F 00 00 02 00 1A
$42
    F0 C4
$43 00 00 8E 80
```







APRIL-14-06

TO----CORNELIA BRIGHT-SMITH

FAX----866-213-4647

FROM==LES MITZEL PHONE - 972-335-8710

SUBJECT----1-394902476 --

NUMBER OF PAGES INCLUDING COVER----- 4

P.82

512 MAIN Street #7, Memphis, Texas 79248 806-259-2151 Office



HALL COUNTY SHERIFF'S DEPARTMENT 806-259-2137 Fex



Darren Williams
Deputy

VEHICLE ACCIDENT INFORMATION
ASSIST DPS

CASE#:

HC06-00009

DATE OF INCIDENT:

25 JAN 2006

DRIVER:

W/F NMDL 504266648 DOE NE APT

ALBUQUERQUE, NM

DALLAS ADDRESS:

5946 LLANO

DALLAS, TX 75206

214-824-2356

VEHICLE:

RED 2006 CHEVY COBALT 4DR

TXLP 616 FCD VIN 1G1AK55F867623416 ENTERPRISE LEASING CO OF DFW 8200 JOHN W CARPENTER FWY

DALLAS, TX

On 25 Jan 2006, received a call for a roll over accident on US 287 before the Red River bridge. Upon arrival was gerting looked at by Hall County I found a red Chevy Cobalt upside down on its roof. The driver, was refusing transport and was saying that she was airight. EMS workers smelled of alcohol, so I asked Deputy Kevin Jones, Childress S.O., if we could use his P.H.T. to blew a .12 into the P.B.T. D.P.S. Trooper Bobby Chambliss get a breath sample from her. At 10:20pm arrived on scene and stated that Cpl. Ward would be arriving soon. They took over the investigation. at Childress Regional Medical Center. When the test results The troopers had blood drawn from was intoxicated. come in, a warrant for her arrest will be issued if it comes back that was checked at the hospital and had x-rays done. They came back negative. was driving was towed to Memphis by Limon's Towing and Recovery. All her The vehicle that personal property except for her purse went with the vehicle. For purse was taken to the hospital.

A SECTION OF THE PARTY OF

Darren Williams Deputy

MITEL 214 630 5702

☑ 03 P. **Ø3**

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235138

Westgate & Chevrolet

41763

INVOICE

7300 H40 West Ameriko, TX 79108 Maint 1808 358-3600 SERVICE FAX: 18061 358-5630 WATS NO. (800) 368-5656 WWW. arestgatechovy.com

NTERPRIZE

PAGE 1

SERVICE ADVISOR: 5003 TERRY SMITH BUS: OME: MAREMIODEL VENDI COLOR <u> 10001/10001</u> 1G1AK557867 CHEVROLET CORALT PART OF PROPERTY OF THE PARTY O PRODUCE WARRENESS SOLVE PROMISED CLES TARTE 23MAR06 18:30 23MAR06 80. DLR: 07423 ENG: 2.2 Liter MFI DOHC <u>1JAN</u>06 DETIONS: n o orther FRASY. 7:42 23MARO6 15:48 23MARO6 LIST NET INE OPCODE TECH TYPE HOURS OF PATROTES THAT THE HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HASE HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PARTY HARPEND VELOCITY OF THE PAR त्रकारा १५५ के के के विकास कर है। जो किस के किस कर है। इस इस के के के किस के किस के किस के किस के किस कर है। TO CAUSE AND ACCIDIENT *CHASSIS REPAIR O.OO O.OO 4261 CPRC O DO LABOR: O O OTHERS OF DEDOC ARTS. 18001 - CHRISTON STEER THE AND BUSINESSING FOR BATTURE NOW BURNESS HOW FOR THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE USPENSION PROBLEMS VISIBLE IF YOU ARE NOT COMPLETELY SALISFIED PLEASE DEAN COMPRIENT SATISFIED AND WE FAIL!!!

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ELCO ADMINISTRATIVE SERVICES

P.O. BOX 560706

DALLAS, TX.75356 PH. 214-630-1693

FAX 214-630-5702

FACSIMILE TRANSMITTAL SHEET	
ro. Les Mitchell	FROM
COMPANY:	DATE: 4/10/2006
FAX NUMBER: 972-377-3996	TOTAL NO. OF PAGES INCLUDING COVER.
PHONE NUMBER	SENDER'S RUPULENCE NUMBER. 80354
ne. Incident Report & Westgate Inspection Sheet	your reference number: 2006 Chevrolet Cobalt
☐ URGENT	ASE COMMENT PLEASE REPLY PLEASE RECYCLE
NOTES/COMMENTS:	

TRIS FACRIMILE IS CONFIDENTIAL, INTENDED ONLY FOR THE MAMED RECIPIENT(2) AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, ATTORNEY WORK PRODUCT OR SYSMPT FROM DISCLOSURS UNDER APPLICABLE LAW. IF YOU ARE NOT THE INTUMONO RECIPIENTISS, YOU ARE NOTIFIED THAT THE DISCEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU RECEIVED THIS FACSIMILE IN SEROR, OR ARE NOT THE NAMED RECIPIENT(2). PLEASE NOTIFY THE SENDER AT THE TELEPHONE WUNDER ABOVE AND RETURN THE ORIGINAL TO US AT THE ADDRESS ABOVE VIA THE U.S. POSTAL SERVICE. RECEIFT BY ABYORE GIBER THAN THE MAMED RECIPIENT(S) IS NOT A WAIVING OF ANY ATTORNEY-CLIENT, WORL PRODUCT, OR OTHER APPLICABLE







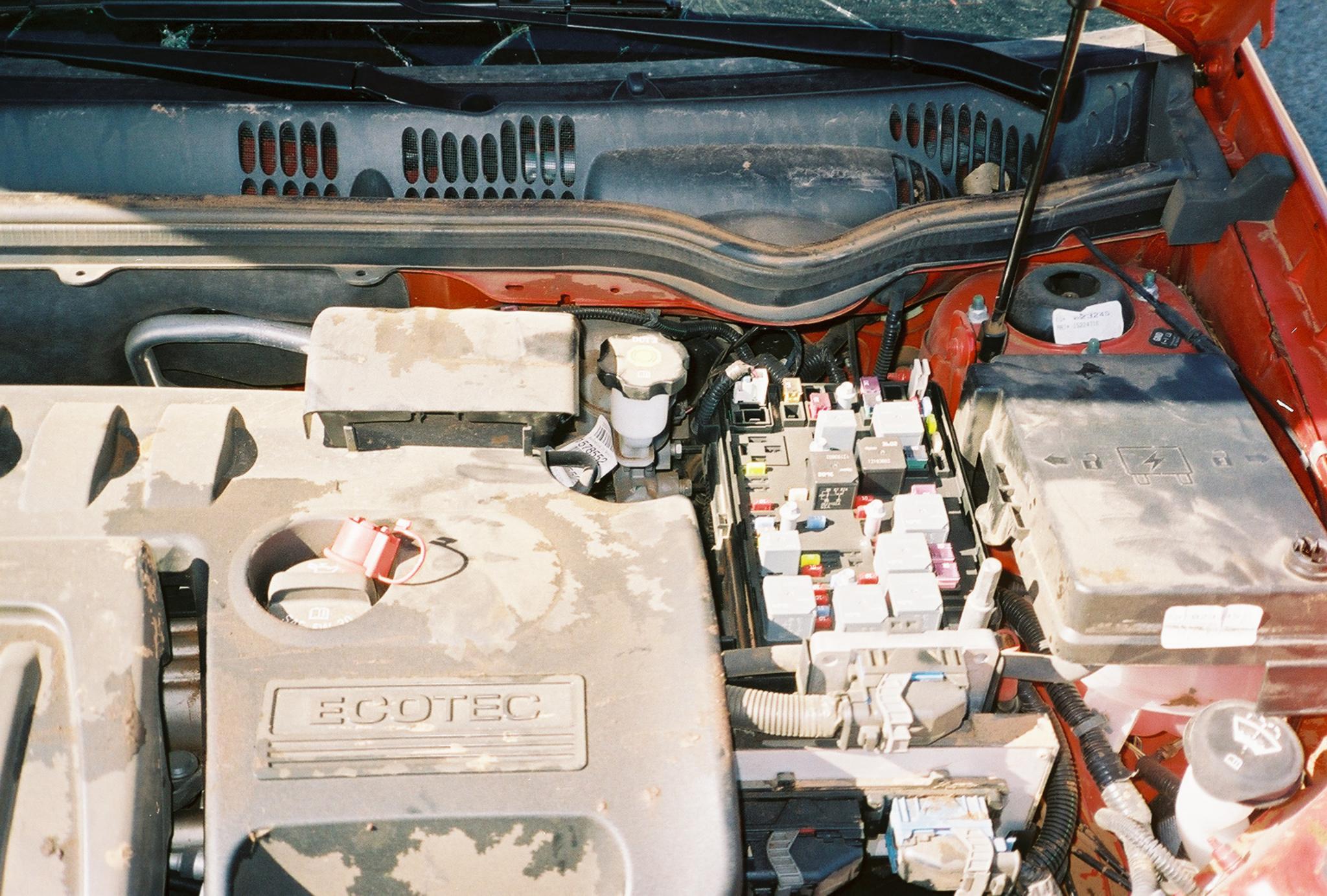


















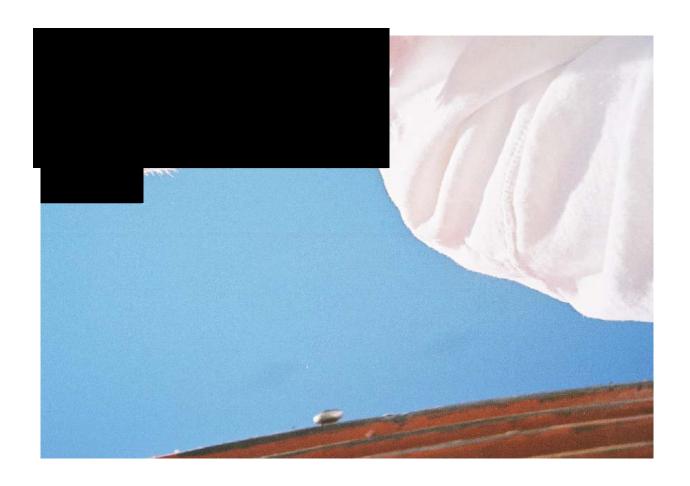


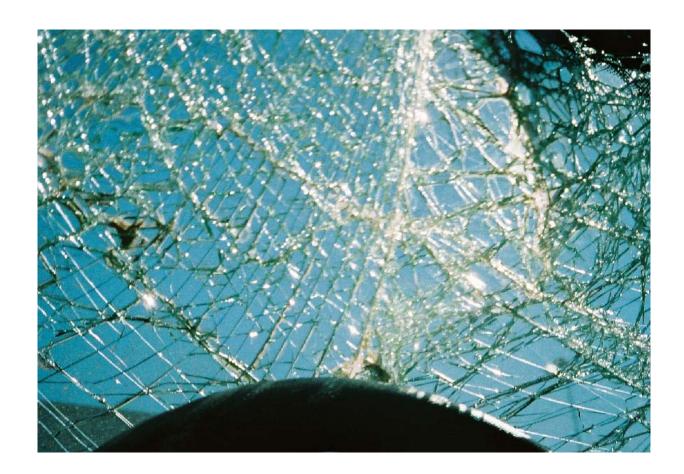


























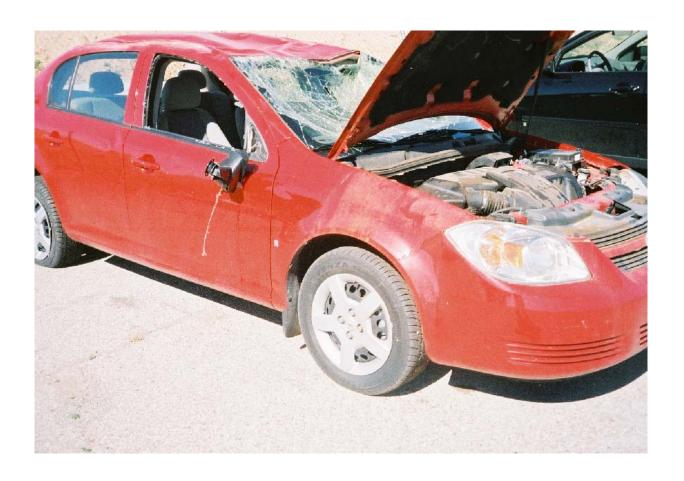


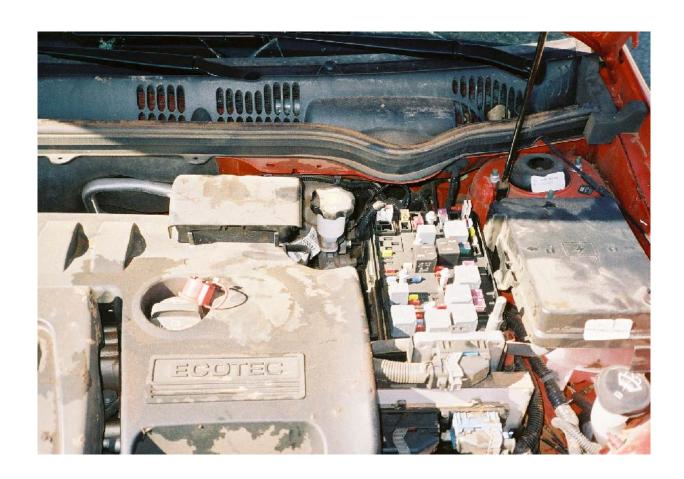


















INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

May 16, 2011



Service Request: 1-395056016

Customer Relationship Manager: Elia Rodriguez

Dear :

We are sorry you continue to be dissatisfied with the decision we made concerning your 2006 Chevrolet Cobalt. We know you are sincere in the position you have taken, and we trust we have been able to explain our point of view.

In circumstances such as these, General Motors believes that our customers should have the opportunity to deal with unresolved matters in a fast, fair and free dispute resolution process. For that reason, we participate in the Better Business Bureau's BBB AUTO LINE program, an independent dispute resolution process administered by the Council of Better Business Bureaus. BBB AUTO LINE provides mediation and arbitration for eligible warranty-related disputes.

As a GM customer, BBB AUTO LINE is available to you at no cost. In certain circumstances, you may be required to use this program prior to participation in other resolution methods. The BBB AUTO LINE program is discussed in your vehicle's "Warranty and Owner Assistance Information Booklet."

To file your case with BBB AUTO LINE, or get more information about the program, call the BBB at 1-800-955-5100 (Monday through Friday during normal business hours). You may also access the BBB AUTO LINE website at any time (including evenings, weekends and holidays) by visiting http://www.dr.bbb.org/goauto>

Whether you contact them by telephone or Internet, the BBB will provide you with full program details, current eligibility standards of the BBB AUTO LINE program and will assist you with any questions you have.

Thank you for the opportunity to review this matter.

Sincerely,

SERVICE HOURS

MONDAY THROUGH FRIDAY 7:00AM TO 6:00PM SATURDAY 8:00AM TO 4:00PM

B.A.R. REG. # AM181421



1959 AUTO CENTRE DRIVE • GLENDORA, CA 91740-6714 (909) 394-9899 • (626) 815-1147 www.glendorachevy.com

CVCS123351

PARTS HOURS
MONDAY THROUGH FRIDAY
7:30AM TO 6:00PM
SATURDAY
8:00AM TO 4:00PM
E.P.A. # CAL000127652

39781	ADVISOR			0.00		
39761	ERIC NICKLE		254	G NO. 069	03/23/06	CVCS123351
		LICENSE NO.	MILEA	2,480	COLOR	STOCK NO.
POMONA, CA	06/CHEVROLE	T/COPALT	/CODAL 7			60221 DELIVERY MILES
	06/CHEVROLE			4D LS SED	02/09/06 SELLING DEALER NO.	PRODUCTION DATE
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	COMMENTS				03/23/06	
LABUR & PARTS			_			
J# 1 07CVZ STEER/SUSP DEPT CUSTOMER STATES CAR PULLS HARD LEFT CHECK ALIGNMENT. WITHIN SPECS CUSTOMER ADVISED	TECH(S) OVER 45 MPH	:247		WARRANTY	NOTICE TO CO PLEASE RE INFORMAT	NSUMER: EAD IMPORTAN ION ON BACK.
ESTIMATE	JOB # 17	OTAL LABOR 8	§ PARTS	0.00		
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)						
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Chevrolet: Cobalt: with 15", 16" Wheel: 2005

Front	Spec.	Tol.
Left Camber	⊢1.00°	0.75°
Right Camber	-1.00°	0.75°
Cross Camber	2.55	0.75°
Left Caster	3.00°	0. <i>7</i> 5°
Right Caster	3.00°	0.75°
Cross Caster		0. <i>7</i> 5°
Total Toe	0.20°	0.20°
Left SAI	٥	0.20
Right SAI	•	0
Cross SAI		0



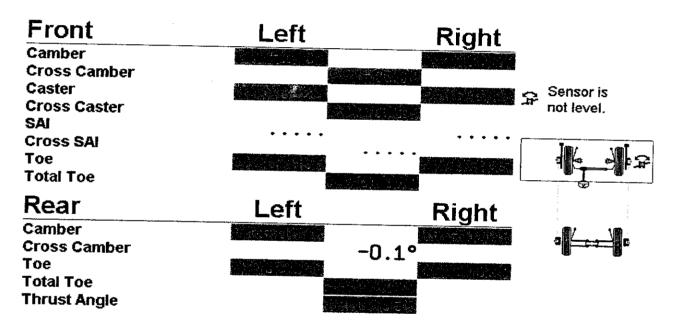


Rear

Camber	-0.80°	0.75°
Cross Camber		٥
Total Toe	0.25°	0.30°
Thrust Angle		0.30°

View or edit the specifications.

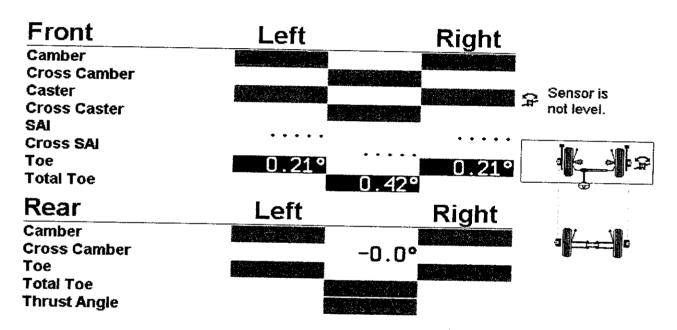
Chevrolet: Cobalt: with 15", 16" Wheel: 2005



Save the "before" alignment measurements.

AFTER

Chevrolet: Cobalt: with 15", 16" Wheel: 2005



Save the "before" alignment measurements.

BEFORE

9093943025

SERVICE HOURS Monday Through Friday 7:00 AM to 6:00 PM

Saturday 8:00 AM to 4:00 PM B.A.R. Reg. # AM181421

GLENDORA CHEVROLET

Delven to Make You Completely Satisfied

1959 Auto Centre Drive • GLENDORA, CA 91740-6714

122586

PARTS HOURS

Monday Through Friday 7:30 AM to 6:00 PM

Saturday 8:00 AM to 4:00 PM E.P.A. # CAL000127652

RECOMMENDED) SERVICES		(909) 39	94-9899 • (62	26) 815-1147			C.1.5 (. # OALUUU	12/052	
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APPLICATION FOR A Public Service Agency REGISTRATION OF NEW VEHICLE 558729 DATE FIRST SOLD AS A NEW VEHICLE (MO./DAY/YR.) DATE FIRST OPERATED (MO/DAY/YR.) NRM/IND YEAR MODEL 2006 MOTIVE POWER CHEVROLET BODY TYPE UNLADEN WEIGHT VEHICLE IDENTIFICATION NO. 1G1AL58F367 M/C ENGINE NUMBER OR ADDITIONAL IDENTIFICATION NUMBER LENGTH IN INCHES FOR CAMP TRAILERS WIDTH IN INCHES COUNTY OF RESIDENCE LOS ANGELES AND TRAILER COACHES SOLD TO: PRIN PRIVER LICENSE OR ID CARD IN THE ORDER SHOWN BELOW EQUIPMENT NUMBER VO. LAST AND FIRS1 MIDDLE DRIVER LICENSE/ID CARD NO. OR (2)POMONA APT. NUMBER STATE MAILING ADDRESS—IF DIFFERENT FROM ABOVE OR LOCATION (FOR TRAILER COACH/VESSEL) APT, NUMBER CITY STATE ZIP CODE LIENHOLDER OR LEGAL OWNER—PRINT TRUE FULL NAME

GMAC ELECTRONIC LIENHOLDER ID.# BUSINESS OR RESIDENCE ADDRESS ELT# P.O. BOX 8128 APT, NUMBER COCKEYSVILLE ΜĎ 21030 LESSEE ADDRESS—REQUIRED WHEN DIFFERENT FROM REGISTERED OWNER ABOVE APT. NUMBER CITY STATE ZIP CODE If a passenger vehicle, will it be used for hire or to provide a service of transporting passengers in conjunction with a business?

Yes No APPLICANT'S CERTIFICATION: I certify under penalty of perius under the laws of the State of California that the foregoing information is true and correct. 02/09/2006 CERTIFICATE OF COST—The dealer signing the certification certifies under penalty of perjury under the laws of the State of California that the cost of the vehicle entered in the Certificate of Cost includes the cost of any equipment that is physically attached to the vehicle, plus any trade-in allowances (exclude state or local taxes, insurance DATE PURCHASED/ACQUIRED A — Cost of vehicle purchased as a Complete vehicle Chassis only 02/09/2006 18830.00 B — Cost of trailer coach including all permanently attached items (wall to wall carpeting, factory air conditioning, built-in appliances, etc.). ODOMETER DISCLOSURE STATEMENT Federal and state law requires that you state the mileage upon transfer of ownership. Failure to complete or making a false statement may result in fines and/or imprisonment. The odometer reading is (no tenths) miles and to the best of my knowledge reflects the actual mileage unless one of the following statements is checked **WARNING** — Is not the actual mileage. ☐ Mileage exceeds,the odometer mechanical limits. I/we certify under penalty of perjury under the laws of the State of California that the information entered on this form is true and correct. SIGNATURE OF SELLER OR COMPANY AGENT PRINT SELLER'S TRUE FULL NAME/COMPANY AGENT

ALENDORA CHEVROLET

ALENDORA CA 91740 02/09/2006 DATE 05/09/500 NY AGENT TOMONH CH REG 397 (REV. 3/2005

- DMV copy

RETAIL INSTALLMENT SALE CONTRACT SIMPLE INTEREST FINANCE CHARGE

						R.O.S. Number		Stock Number
Buyer (and Co	-Buyer) Name and	Address (In	cluding County a	ınd Zip Co	ode) C	reditor - Seller (Name a	nd Address)	
							•	
		Company of the second					And Street	
You, the Buyer agreements on	(and Co-Buyer, if a the front and back	ny), may buy of this contra	the vehicle bek	ow for car	ish or on cre Creditor - So	dit. By signing this cont	ract, you choose	to buy the vehicle on credit under the ract) the Amount Financed and Finance
Charge accordin	ig to the payment so	hedule below	V. We will figure yo	our finance	e charge on a	a daily basis. The Truth-Ir	Tus" in this cont 1-Lending Disclos	ract) the Amount Financed and Finance sures below are part of this contract.
New Used Yea	Make	e	Odometer			ntification Number	,	ary Use For Which Purchased
	100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m 100 m							family or household
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	FEDERAL	TRUTH-I	N-LENDING	DISCL	OSURES		STAT	EMENT OF INSURANCE
	GE CHARG The dol amount credit w cost you	der The criff u. o	Amount Financed the amount of redit provided to you or n your behalf.	Pay The ar will hav you hav payn sch		Total Sale Price The total cost of your purchase on credit, including your down payment of \$ \$ (e) means an estimate	the purchase of insurance throubroker. You are obtain credit. You will not be a fact	erson is required as a condition of financing fa motor vehicle to purchase or negotiate any ugh a particular insurance company, agent or not required to buy any other insurance to bur decision to buy or not buy other insurance stor in the credit approval process. Vehicle Insurance Term Premium I. Comp., Fire & Theft Mos. \$
	T SCHEDULE WILL I						Bodily Injury	1. Collision
One Payment of		Amo	ount of Payments:			yments Are Due:		\$
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One Final Payme		5.3	. 6.5		St. 4 10 10 10 10 4 1	20 9K 10 000 000 0 000 00 0	PUBLIC LIABILITY	RGE IS INCLUDED IN THIS AGREEMENT FOR OR PROPERTY DAMAGE INSURANCE, PAYMENT
Prepayment, if you Security interest	I pay off all your debt earl You are giving a security	y, you may be ch	arged a minimum fina	nce charge.		of 5% of the part of the	You may buy the p (see back) from a are not required to	RAGE IS NOT PROVIDED BY THIS AGREEMENT. Only sical damage insurance this contract requires anyone you choose who is acceptable to us. You obuy any other insurance to obtain credit.
	OF THE AMOUNT FI						Co-Buyer X	-4-7-3
1. Total Cash		MANCED					Seller X	
	rice of Motor Vehicle a	nd Accessorie	s	\$	<u> </u>	,	If any insurance is	checked below, policies or certificates from the
1. Cash	Price Vehicle		\$ 33559			⁷		ompanies will describe the terms and conditions. In for Optional Credit Insurance
	Price Accessories		\$	3.5.5			Credit Life	Buyer Co-Buyer Both
	r (Nontaxable)						☐ Credit Disab	ility (Buyer Only)
	pribe <u>Privita</u>			4 / 2			<u> </u>	Term Exp. Premium
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	d) Service Contract*	•		\$ 3	<u>ಎಸ್.ಎ.</u> (F	1	Homo Office Art	duana
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H. Prior Cre	edit or Lease Balance				*** · ·	Ī	Credit life insurar	nce and credit disability insurance are not
				\$	<u></u>) []	life and credit dis	credit. Your decision to buy or not buy credit ability insurance will not be a factor in the
	vnpayment and trade-i				en 12 m		credit approval pri	ocess. They will not be provided unless you
I. (Optiona	l) Gap Contract (to wh	nom paid)* <u>'</u> ' <u>'''</u>	the second of the second	\$	<u> </u>] [based on your orig	pay the extra cost. Credit life insurance is ginal payment schedule. This insurance may
For "	whom paid)* 10	<u> </u>		4	(J)	į į	- HOLDAY AH YOU OW	e on this contract if you make late payments. surance does not cover any increase in your
	Price (A through J)			-	\$	<u> </u>	insurance and cre	number of payments. Coverage for credit life dit disability insurance ends on the original ast payment unless a different term for the

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A. License Fees B. Registration/Transfer/Titling Fees C. California Tire Fees* D. Other	\$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.00(A) \$ 101.	above. Your signatur that: (1) You are not reached your 65th disability insurance or profit 30 hours a Date. (3) Only the disability insurance. NOT COVER COND SEEN A DOCTOR LAST 6 MONTHS Covered" in your pol You want to buy the	e credit insurance.
A. Agreed Trade-In Value Yr Adam Make Model Control Odom		Date Buyer Si	gnature Age
VIN <u>*GTTC+GTTAX</u>		<u>, , </u>	
B. Less Prior Credit or Lease Balance	\$ <u></u>		r Signature Age
C. Net Trade-In (A less B) (indicate if a negative num D. Deferred Downpayment E. Manufacturer's Rebate F. Other G. Cash Total Downpayment (C through G) (If negative, enter zero on line 6 and enter the amount less tha	\$	tion contract) is not rec provided unless you si charge. If you choose to in item 11. See your ga it provides. It is a part of Term	Name of Gap Contract gap contract.
7. Amount Financed (5 less 6)	\$	(7) Buyer X	
*Seller may keep part of these amounts. SELLER ASSISTED LOAN BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN. Proceeds of Loan From: Amount \$	AUTO BROKER FEE DISCI If this contract reflects the re- new motor vehicle, the sale is to a fee received by an autobr unless the following box is ch Name of autobroker rece applicable:	DOSURE purchase the service of company(ies) for the te shown in item 1.F and/	E CONTRACT(S) You want to contract(s) written with the following rm(s) shown below for the charge(s) for 1.G above. Mos. or Miles Mos. or Miles
from this Loan is shown in item 6D.			
	nd if Seller is unable to assign	s section on this contract contains the cus relating to this contract be in writing and both changes are binding. X Buyer Signs	ACT CAN BE CHANGED. This entire agreement between you and act. Any change to the contract must a you and we must sign it. No oral
OPTION: You pay no finance charge if the Amo	ount Financed, item 7, is paid in fu	Il on or before X Co-Buyer Signs	
, Year , Si	ELLER'S INITIALS		
THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS F NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOU WARNING: YOUR PRISENT POLICY WAY NOT COVER COLLISION NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, TH THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HA FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SI	R NEWLY ACQUIRED VEHICLE IN THE EVEN DAMAGE OR MAY NOT PROVIDE FOR FU FOR COLLISION DAMAGE MAY BE AVAIL E COVERAGE YOU OBTAIN THROUGH TH S BEEN REPOSSESSED AND SOLD. YOU IN THE EVENT OF LOSS OR DAMAGE TO IE UNDERSTANDS THESE PUBLIC LIABILIT	IT OF AN ACCIDENT, YOU SHOULD CONTACT YOULD REPLACEMENT COSTS FOR THE VEHICLE ABLE TO YOU THROUGH YOUR INSURANCE ACE DEALER PROTECTS ONLY THE DEALER, UD YOUR VEHICLE, YOU SHOULD CONTACT YOUR YTERMS AND CONDITIONS.	DUR INSURANCE AGENT. E BEING PURCHASED. IF YOU DO BENT OR THROUGH THE SELLING SUALLY UP TO THE AMOUNT OF I INSURANCE AGENT.
Representations of Buyer: Seller has relied on You represent that you have given a true payoff	the truth and popurous of the infe		14 al - 7° al 1 37 bb s
6.B as "Prior Credit or Lease Balance," you muitem 6.B as "Prior Credit or Lease Balance," Seller	st pay Seller the excess on demar will refund the difference to you.	nd. If the payoff amount is less than t	he amount shown above in
Notice to buyer:	Co-Buyer	X	
(1) Do not sign this agreement before you rea in copy of this agreement. (3) You can prepay of your obligations under this agreement, the indebtedness evidenced by this agreement.	y the full amount due under this e vehicle may be repossessed :	agreement at any time (4) If you d	lafault in the norformance
If you have a complaint concerning this sale, you should try Complaints concerning unfair or deceptive practices or n of Motor Vehicles, or any combination thereof. After this contract is signed, the seller may not change t and it is an unfair or deceptive practice for the seller to make	nethods by the seller may be referred to he financing or payment terms unless yo e a unilateral change.	ou agree in writing to the change. You do no	ot have to agree to any change,
Buyer Signature X	Co-Buyer	Signature X	

SELLER ASSISTED LOAN BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN. Proceeds of Loan From: Amount \$ Finance Charge \$ Total \$ Payable in installments of \$ \$ from this Loan is shown in item 6D.	AUTO BROKER FEE DISCLOS If this contract reflects the retail new motor vehicle, the sale is no to a fee received by an autobroke unless the following box is checke Name of autobroker receivir applicable:	sale of a shown in item 1.F and/or 1.G above. 1.F Company Term Mos. or Miles 1.G Company Term Mos. or Miles Buyer X
the back giving the Seller the right to rescir to a financial institution will apply.	id if delief is unable to assign this	HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and both you and we must sign it. No oral changes are binding.
Buyer XC	o-Buyer X	XBuyer Signs
OPTION: You pay no finance charge if the Amou	unt Financed, item 7, is paid in full on	or before XCo-Buyer Signs
YOUR PRESENT POLICY MAY NOT COVER COLLISION I NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE I DEALER. HOWEVER, UNILESS OTHERWISE SPECIFIED, THE THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YO THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE	Damage or may not provide for full refor collision damage may be available to coverage you obtain through the deal been repossessed and sold. Duinthe event of loss or damage to your tuberstands these public liability yer	RSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR IN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT. PLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO O YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING LER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT. S AND CONDITIONS.
Representations of Buyer: Seller has relied on You represent that you have given a true payoff at 6.B as "Prior Credit or Lease Balance," you must item 6.B as "Prior Credit or Lease Balance," Seller was Buyer X	the truth and accuracy of the information mount on the vehicle traded in. If the pay Seller the excess on demand. If it is refund the difference to you.	on provided by you in connection with the Trade-In Vehicle. ayoff amount is more than the amount shown above in the payoff amount is less than the amount shown above in
(1) Do not sign this agreement before you read in copy of this agreement. (3) You can prepay of your obligations under this agreement, the indebtedness evidenced by this agreement.	vehicle may be repossessed and y	to be filled in. (2) You are entitled to a completely filled ement at any time. (4) If you default in the performance ou may be subject to suit and liability for the unpaid
arter this contract is signed, the seller may not change the and it is an unfair or deceptive practice for the seller to make	Aimenain	attorney, the district attorney, or an investigator for the Department e in writing to the change. You do not have to agree to any change,
Buyer Signature X	Co-Buyer Signate	ure X
The Annual Percentage Rate may and retain its right to receive a par	be negotiable with the Sel t of the Finance Charge.	ler. The Seller may assign this contract
THERE IS NO COOLING California law does not provide for a "cooling off" or of Therefore, you cannot later cancel this contract simply be vehicle costs too much, or wish you had acquired a differe only cancel this contract with the agreement of the seller or for	ther canceliation period for vehicle sales. ecause you change your mind, decide the ent vehicle. After you sign below, you may or legal cause, such as fraud.	YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
Buyer Signature X	DateCo-Buyer Signate	ure X Date
Co-Buyers and Other Owners — A co-buyer is a person who is does not have to pay the debt. The other owner agrees to the sec	s responsible for paying the entire debt. An oth curity interest in the vehicle given to us in this cor	ure X Date er owner is a person whose name is on the title to the vehicle but
Other Owner Signature X	Address	
To induce us to sell the vehicle to Buyer, each person who signs each Guarantor must pay it when asked. Each Guarantor will be Guarantor's demand for reimbursement. Each Guarantor agrees a full or partial release to any other Guarantor; (3) release any sec or extend the contract. Each Guarantor acknowledges receipt of	GUARANTY as a Guarantor individually guarantees the paymer liable for the total amount owing even if other person to be liable even if we do one or more of the follow curity; (4) accept less from the Buyer than the total as a completed copy of this contract and quaranty at	at of this contract. If Buyer fails to pay any money owing on this contract, ons also sign as Guarantor, and even if Buyer has a complete defense to ing: (1) give the Buyer more time to pay one or more payments; (2) give amount owing; or (5) otherwise reach a settlement relating to this contract the time of signing.
Guarantor X		Date
Address		
Seller Signs	Date By X	Title
NAJ FORMNO SELON		1146

GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT

(excludes Saturn)







CO GMC HUMMER







CU	JSTOMER NAME:JONATHON_A_HOFERT
VI	N:/_ 1/ G/ 1/ A/ L / 5/ 8 / F / 3 / 6 / 7 /
1.	Customer Incentive
	I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) ixithe down payment of this vehicle, (b) where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) a check be issued in my name by Dealer named below:
	Incentive Program Reference Amount GM Incentive Code
	CERTIFICATES 1000.00 SN/A SN/A SN/A SN/A Total Incentive Amount Received 1000.00
2.	Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc)
	a. I elect to receive REBATE in lieu of INCENTIVIZED RATE
	and/or
	b. I elect to receive
	- CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE — a. Vehicle Incentive Acknowledgment. I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery ongo for Jacknowledge receipt of incentive(s) as described in Item and release GM Division from any future claim or obligation for incentive(s) on this unit. Is vehicle equipped with OnStar? Yes XX No b. Terms and Conditions Acknowledgment. I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com, or by contacting OnStar as described below).
	I understand that in order to cancel the OnStar service in my vehicle, I must press the blue OnStar button in my vehicle or call 1.888.40nStar (1.888.466.7827) or TTY 1.877.248.2080 and request that my Services be cancelled.
	Purchaser/Lessee Signature Date 2/09/2006
ias t	undersigned person, as Dealer representative, certifies that the information on this application is true and correct, and the ntive(s) described in Item and the Onstar Terms and Conditions have been provided to the said purchaser/lessee who aken delivery of referenced unit through this dealership, and that properly completed accurate delivery data has been arded to General Motors or Saab Cars USA.
	Authorized Dealer Signature: Dealership Name: Date 2/09/2006 Dealer Code 0352
ealei	r Note: This is a required document and it must be

This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

MANUFACTURER RESPONSE FORM (CALIFORNIA)

Case Number: CHV0654607	Vehicle: 2005 Chevrolet Cobalt
Customer Name:	VIN: 1G1AL58F367
Manufacturer's Position: GM will not be of	fering to replace or repurchase the vehicle at this time. We have
examined the vehicle and at this time it is oper	rating within manufacturing specifications. Furthermore as per the
2006 Chevrolet Warranty manual after 7500 m	niles wheel alignments are a maintenance item. GM will continue to
stand behind the bumper-to-bumper warranty.	
Documentation Provided (please check):	
☐ Technical Service Bulletin(s) ☐ Recall Notice(s) XX Vehicle Repair Records XX Purchase/Lease documentation ☐ Other:	
The manufacturer's position and documentatio in this case.	n will be furnished to the customer and the arbitrator prior to a hearing
Future	☐ In person ☐ In writing completed by:Gina Kulakowski_ Date:July 26, 2006 e Contact:Gina Kulakowski e:866-790-5700 ext 2-1221 Fax:866-480-3632
Please return this form as soon as possible to:	BBB AUTO LINE Fax: 703.247.9700

2006 COBALT 4-DOOR LT SEDAN CHEVROLET MOTOR DIVISION 56U SUNBURST ORANGE METALLIC /L4G GENERAL MOTORS CORPORATION 14C GRAY 100 RENAISSANCE CENTER ORDER NO. JPVD5D/TRE STOCK NO. DETROIT MI 48243-1114 VEHICLE INVOICE 1AD76575751 VIN 1G1 AL58 F3 67 MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK
1AL69 COBALT 4-DOOR LT SEDAN 16200.00 15147.00 INVOICE 11/03/05 ASF AIRBAGS, SIDE HEAD-CURTAIN 395.00 347.60 SHIPPED 11/03/05
DT4 ASHTRAY AND LIGHTER 15.00 13.20 EXP I/T 11/17/05
L61 2.2L DOHC 4 CYL ENGINE N/C N/C INT COM 11/17/05
MX0 4-SPD. AUTO. TRANS. W/OVERDRIVE 850.00 748.00 PRC EFF 11/03/05
T37 DELUXE FOG LAMPS 115.00 101.20 KEYS G1228 G1228
US8 AM/FM STEREO W/CD & MP3 150.00 132.00 WFP-S QTR OPT-1 US8 AM/FM STEREO W/CD & MP3 (REPLACES STD/OPT RADIO) BANK: GMAC - 061 U2K XM SATELLITE RADIO-SERVICE 325.00 286.00 CHG-TO 20-352 U2K XM SATELLITE

FEE EXTRA. 1ST 3 MONTHS INCL.

YF5 CALIFORNIA EMISSIONS

N/C

N/C

N/C

SHIP WI: 2000

2LT 2LT SPORT PACKAGE INCLUDES: 695.00
611.60 HP: 18.4

GMS: 17489.25

SUPPLR: 18272.89

19335.00 MRM: 19335.00 (REPLACES STD/OPT WHEELS) 19K *P205/55R16 TOURING TIRES DAN: MEMO 862.25 *CHROME EXHAUST TIP *LEATHER WRAPPED SHIFT LEVER *LEATHER WRAPPED STEERING WHEEL *WHITE FACED SPORT GAUGES

TOTAL MODEL & OPTIONS 18745.00 17386.60 ACT 231 17414.25
DESTINATION CHARGE 590.00 590.00 H/B 261 562.35
LAM DEALER CONTRIBUTION 187.45 ADV 261 187.45
LAM GROUP CONTRIBUTION 93.73 EXP 65A 93.73

TOTAL 19335.00 18257.78 PAY 310 18257.78

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 17452.43

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 061 VIN 1G1AL58F367 \$ 18257.78 INV 1AD76575751 DUE 11/17/05 DEALER 20-352





GMC

GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

July 12, 2006

Vince Stamegna Glendora Chevrolet 1959 Auto Ctr Dr. Glendora, CA 91740-6714

Re:

Siebel Request: 1-395056016 2006 Chevrolet Cobalt VIN # 1G1AL58F367

Dear Mr. Stamegna:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Gina Kulakowski BRC Customer Relationship Manager Ph# 866-790-5700, extension 2-1221 FAX# 866-480-3632

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

May 16, 2011

Bay City, TX

Service Request: 1-395792719

Customer Relationship Manager: Kristin Peck

Dear

We would like to discuss your request for assistance regarding your 2005 Chevrolet Cobalt, but we have been unsuccessful in our attempts to contact you.

To help us review your request in a timely manner, please contact me at 1-866-790-5700 extension 20607, Monday through Friday during the hours of 9:00 a.m. and 5:30 p.m., Eastern time. Please refer to your service request number above and I will be happy to assist you. If I am not available when you call, please leave me a voicemail with your phone number and the best time you can be reached.

If you are experiencing an urgent concern and I am not available, please contact our Chevrolet Customer Assistance Center at 1-800-222-1020 and any of our representatives will assist you.

Sincerely,

16653

electronic Preliminary Repurchase Authorization (ePRA)

(**To go from field to field, use the TAB KEY) 1.Date (mm/dd/yyyy): 04/21/2006 2.Customer Name: 3.Customer Address: 4.Customer City, State, and Zip: Bay City, Texas 5.Primary Customer Phone #: 6.Additional Customer Phone #: 7.Customer fax #: Work
8. Cust Drivers Licenses # 9. State tax % rate 8.25
Customer Vehicle Information
10.Year/Make/Model:2005 Chevrolet Cobalt11.VIN (17 Digits):1G1AK52F95713.Purchased:NEW 12.Current Mileage: 20,241
Detail your agreement with the Dealer and Customer on the following items:
Dealership that will handle entire transaction: 14. Dealership Name: Don Davis Chevy Pontiac Cadillac GMC 15. Dealership Phone #: 979-245-6391 16. Dealership Contact Name and TITLE:Ken Harris 17. Dealership Contact Phone # (if different than Dealership #): 979-245-6391 18. Dealership Contact Fax # 979-245-0500 19. Dealership BAC: 116620 Region: South Central
20 What COODWILL TOOLS were affered?
20.What GOODWILL TOOLS were offered? Component Coverage Letter Maintenance Letter Owner Loyalty Certificate GM SmartCare GMPP Miscellaneous Reimbursement American Express Check Other NOTHING OFFERED
21.Was a TRADE Repurchase offered? YES 22.If this will not be a Trade Repurchase, Please explain Why? Customer is very dissatified with his vehicle. When
he had come into the Dealership after the 3 rd time he excepted a 100,000 mile GMPP for his vehicle. After he
excepted that his vehicle failed again and again leaving him stranded. Customer was offered a trade-repurchase and
which he needed a week to think about it. After his vehicle left him stranded again he was persistant and wanted out
TAC case number is required and if not available, Please explain why not? 23.CAC Case Number: 24.TAC Case Number: 8754560
25.If no TAC number, Explain: 26.Reason for Repurchase (Include specific mechanical failure): Shorted out into innner dash
frame work in several spots causing many codes at different times. Leaving Customer not able to start vehicle and
dying out several times. Replaced Engine Harness vehicle is fixed at this time.
27. This case was resolved by: Field Voluntary Decision 28. Does this vehicle meet the presumption of Lemon Law in applicable state? YES 29. Recommended Disposition of Repurchased Vehicle: AUCTION (ready for sale) (If Rebill, please include 26 digit account # or 10 authorization code). 30. Type of TRANSACTION? STRAIGHT REPURCHASE 31. Vehicle Damage (explain what damage is present and who is responsible): no

32.If a Trade Repurchase, New VIN (17 Digits) or Order Number (6 Digits) NOTE: ePRA CANNOT BE
PROCESSED WITHOUT THIS INFORMATION:
33.New Vehicle Year/Make/Model: 34Upgrade Downgrade Difference Amount(PURCHASED NEW ONLY:Old MSRP to New MSRP):
35. <u>Usage/Depreciation Amount</u> :
(Standard Usage Formula = Current mileage/100,000 <i>multiplied</i> by purchase price; **NOTE: This may vary by individual State Lemon Laws) (If waived, please explain Why)
-Please show how you arrived at this usage amount: purchase price 14877.43 divided by 120,000 x 7505 1
repair= 930.45 miles on vehicle now 20241- 7505 1st attempt= 12736 miles. pruchasae price/120,000 x 12736=
1463.36 didvided by 2 Add 868.00 plus 789.49= \$ 1719.94 for usuage
36.Aftermarket Items: Yes
-If GM will be responsible, please supply detail of the items and cost (transfer cost or other): <u>0 include</u>
in purcahse price window tint and pin strips
37.Lease Termination Terms:
38.Who will be responsible for the Taxes and/or Fees ? Customer
-If GM will be responsible for Taxes and/or Fees, How much (All, % of them, \$ Amount, etc.)
Explain:
20 I have reviewed with the customer what is Negative Equity/Overellowence and if it was in their centract that it
39.I have reviewed with the customer what is Negative Equity/Overallowance and if it was in their contract that it will negatively impact the numbers presented to them (BRC Repurchase will get detail): No
*NO Rebates are to be applied to the replacement vehicle
*GM Card points are only refunded back to the card; Current points may be applied to replacement vehicle
<u>Dealer must NOT DELIVER replacement unit until Final Transaction Documents are Completed</u>
40 Canaval Campanata/Canavial Instructional Customer is your upget about his yabiala. He was his yabiala far
40.General Comments/Special Instructions: Customer is very upset about his vehicle. He uses his vehicle for
his job because he is Saleman. Customer has stated that he as already purchased another vehicle. Customer
declined to meet in person. He wanted to do it by phone because off his time schedule with his job.
41.I personally reviewed all the above items with the Customer and Dealer on (mm/dd/yyyy): 04/21/2006
42. Authorizer Name: Kimberly McCloud
43.GM Position: Area Service Manager
44.VoiceMail Node: 800-211-3611 Mailbox Number: 8123
45.Email Address: kimberly.l.mccloud@gm.com
Save this document using the customers last name plus the last 8 of the VIN as the Filename.
Attach this saved file to a Lotus Notes document and E-mail this ePRA to ePRA@GMExpert.com

Forward any supporting documentation to FAX- 866-827-1129

Any questions on lease repurchases or any other unusual circumstances, please contact the BRC Repurchase Group in Tampa at 1-800-231-1841 prompts 2,1,2 or by e-mail at the address listed above.

9798482001

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p.4 PAGE 04704

Tax Collector CRISTYN HALLMARK Collector	E ONLY MA	TAGORDA					
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1. Vehicle (danification Number	2. Year	3, Maka	4. Body Style				
1G1AK52F957	2005	CHEV	40	↑	1		
5. Model 6. Deameter Panding 7. Empty	waight 3 a. Carn	Ang Capacity (ibs.)	6. Tannage	This same for V7	'R Use Only		
10. Trailer Type 11, Philip No. 12, Vehicle Unit No.	anni anni anni			19. Applicant al Additional			
D Serni CI Fulf				Social Security Numb	9/9		
14. Applicants/Owners/Namets)		**********		(See * balow) or Feds	grøj Tan LD Number		
		МАТ	AGORDA				
Address							
City, Sinte, Zip Cocte BAY CITY TX		CON	eman ying				
(Renewal Notice Raciply(i)							
Addrons				Sinjement of Fest for	Non-Dipoles up		
City, Slate, Zip Code		Co.	mty Name	VTH-171, Aunched.			
14b. Vehicle Physical Location			_ : ::				
City, State, Zip Code							
15. Province Owner's Name	DEAL FOCUTE	ST DAY C	ITY .	15g, GON - Denior Use	Only		
	DEALERSHIF ST. BAY CLI			P8615			
<u>ىيىللىلىكى لاكالطلوبى مىسىنىڭ ئىسىنى ئىسىن ئىسىنى ئىسىن</u>			· 				
THIS MOTOR VEHI	CLE IS SUBJECT I NANCIAL CI	TO THE FOLLOY	ying fiast lien]N	1Co Additional Line f-10			
		ICATE ONTO	, , , , , , , , , , , , , , , , , , ,	16a, Additional Lion(s)? D YES (If additional if	ens are to be		
				recorded, stach Fr	mm v i M-Kbr.)		
09/16/05 City, State, Zip Code HOUSTON							
17. FOR CORRECTED TITLE, III Change in Vehicle Description CHECK REASON(S) III Year III Make III Body Style	□ VIN □ Other	☐ No Chango in Ownership	C) Add Ci Ren 나en Lief		 Ddomeior Reading 		
			وأرانيا ومراز وحواسون				
16. ODDMETER DISCLOSURE - FEDERAL AND STATE LAW REQUIRES THAT YOU STATE THE MILEAGE UPON TRANSFER OF OWNERSHIP, FAILURE TO COMPLETE OF PROVIDING A FALSE STATEMENT MAY RESULT IN PINES AND/OR IMPRISONMENT. 1. DON DAY IS DEALERSHIPS / BAY CITY state that the oddingers now reads (Name of Safety/Apart)							
	un! Mileagio : WARIN	MO- GOOMETER	DISCREPANOY : O X	-Milantia Example Moonen	ical Limite		
"IF NO SELLERIAGENT, TITLE APPLICANT SHOULD CHECK ONE OF THE	3 BOXES ABOVE UN	LESS NUMBER S II	COICATES EXEMPT.		<u> </u>		
MO	TOR VEHICLE T	AX STATEMEN	T .				
10. CHECK ONLY IF APPLICABLE	· - · · · · · · · · · · · · · · · · · · ·				•		
D I hold Motor Vehicle Relation's (Roman) Permit No.	· · · · · · · · · · · · · · · · · · ·			ix liebility (V.A.T.S., Tex Code	s, 5162.048 (c)).		
I sm a Dester or Lessor and quality to take the Felt Market Value D			<u> </u>				
20. DESCRIPTION OF VEHICLE Year Make	Vanicio (deniii	leation Number		208, ADDITIONAL TRAE	DE - INSY (Y/N)		
							
21. SALES AND USE TAX COMPUTATION Disc. (a) Sales Price (5	< 10010 A		eldent Tax - (Previous St	e(e)			
-XX		3 CI \$5 Even Trac	ie itia				
(b) Lass Trade - In Amount, Pescribe in Item 20 Above		/ A CI \$10 GIR Tex					
(c) For DealersA.exects/Rental ONLY Fair Market Value Dealuction, Occurbe in term 20 Above	\$ (• •	4000 and 700-	-1		
(d) Taxabia Amount (from a, minus ham bulliam c.)	s13810	83		: 1996 and Cider > 14,000 to 997 and Nower > 14,000 tos	· ———		
(a) 5.25% Tax on Threatie Amount (Multiply Item d, by .0825)	s863.	5 - exemption at	a roto (Minagi Votticage) Aintrol Landau tha Asclas b	eer and Newer's 14,000 too Paticle Seles and Use Tox Li	The book is		
(f) Late Tax Payment Penalty () 5% or () 10%	\$		naming Author, mat and rot. J	isinent ákiða atla ASS i þa fi	NA CHAINNE		
(STATE)	sN/A	D DOG CTT A	PPLICATION SEE SOD	CERTIFICATE OF TITLE			
(h) AMOUNT OF TAK AND PENALTY DUE (Rem e. Blus Rem f. extrus (form g.)	(h) AMOUNT OF TAX AND PENALTY QUE \$ 863.15 (Carriet very Courty Tax Asset Specific Section 1)						
HEREBY CERTIFY THAT CORRECT TO	ALL STATEMENT	S IN THIS DOCU KNOWLEDGE A	MENT ARE TRUE A	ND			
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22	-				•		
					U9716/05		
Signeria of PURCHASER, DOS		ALMAED MUN	(Semo sa Mgmature)		Date		
RIGHTS OF SURVIVORSHIP OWNERSHIP AGREEMENT (MARRI WE THE PERSONS WHOSE SIGNATURES APPEAR HERSIN, HEREBY A	GREC THAT THE						
OWNERSHIP OF THE VERICLE DESCRIBED ON THIS APPLICATION FOR	ITTLE SHAPE PROM TO	18	SIGNATURE		Date		
NAMED IN THE AGREEMENT, THE CHAMERSHIP OF THE YEARCLE SHALL VEST IN THE SURVIVOR							
NON-MARRIED PERSONS ARE REQUIRED TO EXECUTE A RIGHTS (OWNERSHIP AGREEMENT FOR A MOTOR VEHICLE, FORM VTR-122.	OF SURVIVORSHIP		BIGNATURE		Osto		
	lon on life tenerals de-	manus for a major of	a filos, effers	tale (w. est #c			
WARMING: Transportation Code, §501.1 \$5, provides that lateitying informati not more รัสดา one (1) year in a community concedings locality. In addition	ion io imprisonment, a li	ne of up to \$10,000 r	nay also be imposed.				
*NOTE: Transportation Code, §501.0235, REQUIRES that the applicants ac Number, Form VTR-171, Schement of Fact for Non-disclosure of a Book	cial security number ha	noticinal when some	and for a cedificate of title	o. If the applicant does not be	rve g social accurity		
Form-130-U (Rev. 4/2004)	- Assemb lafallened 11976	war-without was the	Processing of the Property of	· · · · · · · · · · · · · · · · · · ·	ensemble transfer sage.		

WISCO BRUCE SHOEMAKE

PAGE 02

MAY-10-2006 14:15 FROM:

TO: 8900900612818904351

PAGE: 02



CHEVROLET PONTAC ENLINCINC SELECTIC COME CHOMODER SHIVE REPRESENTE

Bay City, TX

Straight Settlement Letter

Subject: Repurchase of 2005 Chavrolet Cobalt

281-341-1577

VIN: 1G1AK52F957 REF SR:V-16653

Dear

We regret that you are dissatisfied with your 2005 Chevrolet Cobelt, VIN 1G1AK52F957 and that our attempts to resolve your concerns have not met your expectations. General Motors will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer is being made in an effort to keep you a satisfied General Motor customer. General Motors will repurchase your vehicle for \$13,187.49. This offer was calculated by using the following figures:

Total Repurchase Amount	\$13,157.49
Bane Price	\$14310.43
Registration/License/Title Fees	\$97.80
Inventory Fasa	\$34.30
Sales Tax	\$#63,15
Doc Fees	\$50.00
Inspection Fees	\$21.75
Less Usage	\$1,719.94
Loss Incoatives	\$500.00
Lass Payoff of Original Vehicle-Good until 6/2/06	\$11,793.37
Total Amount to Customer	\$1,364.12

AMOUNT IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW

Customer's and Co-Customer's Printed Name(s)

The requirements of the straight repurchase are as follows:

- Vehicle Dunnings vehicle is free from any abnormal damage or attentions, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- A "Power of Attorney" form supplied by General Motors must be signed and notarized at the time of repurchase (used only for siding purposes)

PAGE: 02



仁州西州农口是原军 Oldemobile

May 10, 2006 DON DAVIS PONTJAC CADILLAC GMC 5020 SEVENTH ST **BAY CITY, TX 77414**

Subject: 2005 Chevrolet Cobalt

Customer

VIN: 1G!AK52F957 REF SR: V-16653

Dear DON DAVIS PONTIAC CADILLAC GMC:

General Motors will issue a check in the amount of \$1,364.12 made payable to Once RVDC receives the completed repurchase paperwork, GM will issue a check in the amount of \$11,793.37 to Smart Financial Credit Union. Please be sure to return the repurchase documents to General Motors RVDC immediately for completion of the repurchase. Do not wait for the final repair order. The repair order may be faxed once the repair has been completed.

Thank you for your cooperation.

Sincerely,

General Motors RVDC #16653

If you are in agreement with this offer, please sign and date below and return this agreement to my attention at the following fax # 856-802-6668 by Friday May 5, 2006. It you have any questions you may reach me at 23062306

DON DAVIS PONTIAC CADILLAC GMC / 16620 Management Agent's Printed Name and Titl

Calculating the Repurchase Price **Motorized Vehicles**

According to Lemon Law Rule 107.8*

 Purchase price - sales price plus tax. title, fees, add-on accessories, less rebate, if any.

II. Milenge

TM-Total muniber of miles on hearing date.

TM- 20,24 (

UM=Number of unimpaired miles (miles driven before defect is first reported),

_{UM=} 7,055

IM-Number of impaired miles (miles driven AFTER defect was reported), TM less UM.

M. 13,186

III. Reasonable allowance for use (RAFU)

1. UM x SPP --120,000

5874.67 (A)

2. Mx \$PP x 5= 120,000

, 817.39 (B)

TOTAL RAFU

,1692.06,A+B)

IV. Repurchase Price (RP)

1. PP - RAFU

-, 13, 185.37

2. Refund of filing fee

3. Reimburgment of incidental comment operate add-one

Total reporchase price

(1) + (2) + (3)

*This is the formula generally used to calculate repurchase price, except in lease and TRV cases.

04/21/2006 09:38

9798482001

ANG ACCT DEFICE

	p.9		
ALZE.	U3/		

General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUST	OMER NAME:								
VIN: _	1G1AK52F957		(or see attached list*)						
CUST	OMER INCENTIVE(S)		Company to the design of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the s						
		· · · · · · · · · · · · · · · · · · ·							
1.	Customer Incentive	. liutaal ta tha shaalaa sa	med helow and reguest that the available						
	I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) to the down payment of this vehicle, (b) where permissible by								
	law, as a price reduction (Bill of Sale indicate	tes pre-rebate price,	amount, of rebate and final price with						
	rebate applied), or (c) a check be issued in r	ny name by Dealer nai	med below:						
	Incentive Program Reference	Amount	GM Incentive Code						
	middiand / sagisting	\$.							
		\$							
		\$							
		\$							
		\$							
	Total Incentive Amount Received	.00.2							
	•								
2.	Other Program Selection (Which may or may Division supported financing/leasing, etc.)	rnot be in lieu of cu:	stomer incentive programs; for example,						
	· · · · · · · · · · · · · · · · · · ·		·						
	a. I elect to receive								
	in lieu of	and/or							
	h I sleatte								
b. I elect to receive									
	CUSTOMER AND	DEALER ACKNOWLE	DGMENT						
I am t	he ultimate retail purchaser or lessee of the vehicle	bearing this vehicle id	entification number which was sold/leased						
to me	by the Dealer named below. This vehicle was purch	hased/leased for person	nal/business use and not resale and I took						
delivery of this vehicle on SET 200 I acknowledge receipt of incentive(s) as described in Item # and release the GM Division from any future claim or obligation the incentive(s) on this up it is a second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the continuous second to the conti									
Diarate	in field any factor daily of obligation		•						
	Purchaser/Lessee Signature:		Date: 6 SEP 200						
The undersigned person, as Dealer representative, certifies that the Information on this application is true and correct and the incentive(s) described in item# have been provided to the said purchaser/lessee who has taken delivery of referenced									
unit through this dealership and that properly completed accurate delivery data has been forwarded to General Motors.									
		4	· , ,						
	Authorized Dealer Signature:	ALERSHIPS BAY CI	Date:						
	Dealership Name:	MUERONIFO BALLI	Dealer Code:						
5,		-							

ANG ACCI UFFICE

9798482001 04/12/2006 13:59

CHEVROLET MOTOR DIVISION 005 COBALT 4-DOOR SEDAN GENERAL MOTORS CORPORATION /L1G OU SUMMIT WHITE 100 REMAISSANCE CENTER 48 GRAY DETROIT MI 48243-1114 STO RDER NO. HZBB3Q/TRE VEHICLE INVOICE 1AD61122478 TN 1G1 AK52 F9 5758126

·我现代各大大会会会有实验的专作业会会会生大大学的产品工作会 S ****** INV AMT RETAIL ~ STOCK MSRP & FACTORY OPTIONS 13625.00 12739.38 INVOICE 03/04/05 AK69 COBALT 4-DOOR SEDAN 45.00 40.50 SHIPPED 03/04/05 P9 TRUNK CARGO NET 72.00 EXP I/T 03/23/05 80.00 34 FLOOR MATS 13.50 INT COM 03/23/05 15.00 44 ASHTRAY AND LIGHTER N/C PRC EFF 03/04/05 M/C E9 50-STATE EMISSIONS 275.00 247.50 KEYS G3064 G3064 34 CRUISE CONTROL 0.00 0.00 WFP-S QTR OPT-1 61 2.21 DORC 4 CYL ENGINE DKO 4-SPD. AUTO. TRANS. W/GUERDRIVE 850.00 765.00 EANK: GMAC - 005 275.00 247.50 CHG-TO 30-036 43 REAR DECK-LID SPOILER

> SHIP WT: 2789 18.4 KP: 14310.43 GMS: SUPPLR: 14951.02 15730.00 MRM: CHEAP DAN: MEMO 683.25

15165.00 14125.38 ACT 231 14235.43 TOTAL MODEL & OPTIONS 565.00 H/B 261 454.95 565.00 DESTINATION CHARGE 75.83 ADV 261 75.83 LAM DEALER CONTRIBUTION 75.83 EXP 65A 75.83 LAM GROUP CONTRIBUTION

15730.00 14842.04 PAY 310 14842.04 COTAL

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 14182.71

*********************************** (MYOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, ROLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 005 VIN 1G1AK52F957 \$ 14842.04 INV 1AD61122479 DUE 03/23/05 DEALER 30-036

LANGFORD CHEVROLET

INFORMATION Redacted PURSUANT TO THE FREEDOM OF







APR 1 8 2006









Customer Assistance Center

Chevrolet Division General Motors Corporation P.O. Box 33170 Detroit, MI 48232-5170

April 10, 2006

Ms. Jessica Hayner 241 Carr St # 1 Lakewood, CO 80226-1310

CUSTOMER DID NOT RECEIVE THIS FROM GMC

Service Request: 1-397597220

Customer Relationship Manager: Allen Bowen

Dear Ms. Havner:

We are sorry you continue to be dissatisfied with the decision we made concerning your 2005 Chevrolet Cobalt. We know you are sincere in the position you have taken, and we trust we have been able to explain our point of view.

In circumstances such as these. General Motors believes that our customers should have the opportunity to deal with unresolved matters in a fast, fair and free dispute resolution process. For that reason, we participate in the Better Business Bureau's BBB AUTO LINE program, an independent dispute resolution process administered by the Council of Better Business Bureaus. BBB AUTO LINE provides mediation and arbitration for eligible warranty-related disputes.

As a GM customer, BBB AUTO LINE is available to you at no cost. In certain circumstances, you may be required to use this program prior to participation in other resolution methods. The BBB AUTO LINE program is discussed in your vehicle's "Warranty and Owner Assistance Information Booklet."

To file your case with BBB AUTO LINE, or get more information about the program, call the BBB at 1-800-955-5100 (Monday through Friday during normal business hours). You may also access the BBB AUTO LINE website at any time (including evenings, weekends and holidays) by visiting http://www.dr.bbb.org/goauto

Whether you contact them by telephone or Internet, the BBB will provide you with full program details, current eligibility standards of the BBB AUTO LINE program and will assist you with any questions you have.

Thank you for the opportunity to review this matter.

Sincerely,



Service Request: 1-397597220

Customer Relationship Manager: Allen Bowen

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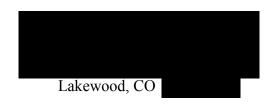
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Thank you for the opportunity to review this matter.

Sincerely,



Service Request: 1-397597220

Customer Relationship Manager: Jonathan Wilson

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Thank you for the opportunity to review this matter.

Sincerely,

Laterroad, Co

MAR 3 1 2006





U.S. POSTAGE PAID WESTMINSTER.CO 8003! MAR 2001

\$5.36

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL
TM



7003 1010 0000 7237 8649

Chevrolet Motor Division Chevrolet Custemer Assistance Center P.D. Box 33170 Detroit, MI 48232-5170

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To: Chevrolet Motor Division Chevrolet Customer Assistance Center P.O. Box 33170 Detroit, MI 48232-5170



March 10, 2006

Manufacturer,

I am writing this in regards to my 2005 Chevrolet Cobalt. I purchased the vehicle in October of 2005, since the time of purchase; I have retuned my car five times to have the same defect repaired. There have been two situations where I was actually operating my vehicle and the power steering "locks up", or "went out" on me. The computer on my dash board reads "POWER STEERING". When I first brought my vehicle to Kevin and Anthony at Stevenson, I explained to them what the situation was and they replied"your car wouldn't give that message", please see exhibit 1,2,3 and 4. If they would have read the owners manual it states: POWER STEERING- "This message is displayed if a problem has been detected with the electric power steering. Have you vehicle serviced by a GM dealer immediately" They kept it for a day and basically told me "Sorry, we can not do anything for you because the message will not duplicate" This same defect has happened numerous times while parked as well as when driving. Power steering is a major safety issue, and I expect to be treated with respect and honesty. However, after my first visit to the service department and my personal situation was "seen" (a young single female) I was definitely treated as a minority. In addition to this problem I have had other issues as well. One being my gages, I have had a full tank of gas and it reads empty with the "LOW FUEL" reading on my dash as well as the bell that would not stop dinging. In addition to the previous defects mentioned the radio has malfunctioned twice. It reads "LOCK". Owners Manuel states I need to unlock it with the code I set. However, I never set a code. While in lock mode I am unable to use my radio or receive any information from my instrument panel. Not having this information from my panel could result in a safety issue as well. I feel I have been lied to and pushed aside as if this was not a concerning matter.

I am a single mother and scared to **DEATH** to put my child as well as myself in this car. I have done the necessary requirements to get this problem resolved in a professional manner. Because I was never taken seriously in this matter I asked my father to help me. My father called GM, he spoke to the costumer service rep, Jonathan (866-790-5600 ext.11140) who said he would call back "tomorrow". When Jonathan called back it had been 5 working days plus a weekend. When asked why he didn't call him

back for a week Jonathan's response was "it's only been 5 days"! A true professional would never give a response like that to a customer. Jonathan also told my father that he had "a whole check book to throw at the car, they just can't find anything wrong with it". My father responded "are we suppose to wait until something bad happens to her or the car to get it fixed?". Jonathan response, "call the Better Business Bureau". The customer service at GM and the knowledge of the service men at Stevenson has been incredibly poor and I would think almost embarrassing for GM. I have also included my car history from the dealership. All of the paper work contains no dates or the wrong dates.

Colorado Lemon Law states:

"If you buy a new vehicle that has a defect within one year following the purchase, and the same defect is not repaired after four or more attempts to repair, a court may order the manufacture to replace the vehicle or refund the purchase price minus a reasonable allowance for your use of the vehicle".

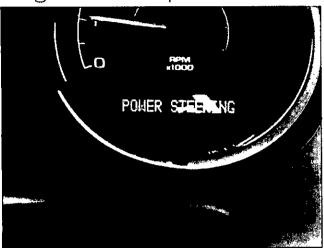
I feel this applies to my situation. I would like to have this resolved immediately before legal action is taken. Please contact me via email or in writing to resolve this problem immediately.

With great concern,

Since writing this letter, I have had my car returned to me and then fail again. This time I was driving my car WITH my child in the vehicle as well. I did not turn my car off and insisted that Stevenson come and get me immediately. After looking at my car Stevenson asked if they could disable my car alarm, and that this now may be the cause. They have already called me with this same question and assumption. This is extremely unfair and frustrating for me. This has caused numerous hours/days I have missed work. I bought this car so I would have a reliable vehicle. As of now I have been paying for a car I have drove maybe 60% of the time. It is unacceptable for GM to keep putting me back in this vehicle when they don't even know what is wrong with it. I have lost all faith in the words and guarantee's I was promised when I purchased this car. I still can not get Jonathan from GM to return a single call of mine. Once again, this is extremely unprofessional.



Exhibit # 1 3-7-06 12:15pm

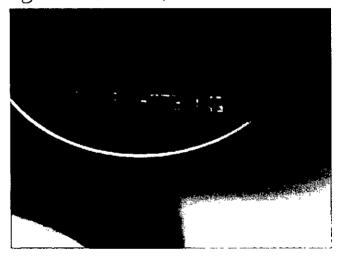


Exilaibit # 2 3.7.06

POWER STEERING

Exhibit #3
3-21-06 3:15pm

Exhibit #4 3-21-06 3:15pm



MAR. 16. 2006_ 1:37PM	STEVINSON CHEVY	NO. 240 P. 1
OM Pre-Deliver	y Inspection Proce	
Passenger	Cars and Light Du	ty Trucks
/ehicle Identification Number	Dealer/BAC Code Stock # 1221	Repair Order # <i>2 13 9 4 6</i>
For proper fluid levels, fuel usage, equipmanual & service information. Remove to the vehicle.	oment operation, specifications and proce wristwatches, jewelry, cell phones, etc.,	edures, refer to the appropriate owner and cover belt buckles to prevent
Deficiencies must be called to Service Ma couting of the following.	nagement's attention. Inspect, perform, ver	ify proper operation, assembly, fit and
Initial Preparation: Adjust tires to pressures specified on	☐ Unusual noises/vibrations ☐ Squeaks and rattles	Seat belts: material, operation and latches
the Certification Tire Pressure Label. Record results.	☐ Transfer case or TAPshift function (if equipped)	Child Comfort Guide – elastic cord visible (if equipped)
AFTER: LF RF LR RR	Cruise/adaptive cruise (if equipped)	Removable top/panel, convertible top
Install loosely shipped parts, such as antenna, wheel covers, luggage rack,	☐ OnStar for connectivity (if equipped) ☐ Transmission shifter, clutch, noise, shift	 Displays, gauges and lights (head, driving/fog tail, parking, turning, reverse, running, brake, and hazard)
mirrors and cargo nets (torque as needed)	smoothness Engine performance: Hot start,	Trunk safety release (if equipped)
Leave door edge protection and other	idle quality	 Fit/function/retention of parts such as bumpers, molding, grille, emblems,
shipping/storage materials on until customer delivery	Check for MIL, SES, SVS, and warning lights	doors, deck lid, hood, fuel door and locking cap, tailgate, tire carrier and
Accessories:	<u>Under Hood:</u>	hatches (if equipped)
Verify RPO and RPA options	Check battery state of charge. Record	<u>Under Vehicle</u> :
Install all accessories; check fit, finish and operation	voltage below. Charge battery if below	Underbody, drivetrain, suspension, skid plates, exhaust system, lines, linkages
	VOLTAGE	and hoses
Road Test:	DATEINITIAL	☐ Brake/fuel lines secured in clips
ODOMETER: Before After Before, during and after this test, check all	Remote hood release, latch and hood	☐ Check all fluid systems for leaks
standard equipment, options and accessories	safety latch	Final Inspection & Preparation:
or proper operation, as applicable.	Hoses, lines, cables and wire attachments are free of kinks and clear	Perform just prior to delivery.
<u> During Road Test:</u>	of any moving/hot parts	Interior: Remove protective coverings.
Drive on a legal roadway with road	Hoses, pipes, fittings, seals, gaskets	Clean as required: seats, headliner, kick panels, carpets, console, instrument
conditions permitting evaluation of	and plugs for seepage	panel, moldings and hard trim
the following: Engine Performance: Cold start,	Fluid levels: Add as required	Install floor mats (if equipped)
idle quality	Body/Chassis:	☐ Thorough exterior wash and dry; check
HVAC system controls, blower(s),	Doors, locks, keys and keyless	for water leaks Exterior finish: Check paint finish for
heater, A/C, front defroster and	entry system	dents, dings, chips, scratches, or
rear defogger Radio, cassette and CD player (regular,	 Check child safety door/window locks are in normal (unlocked) position 	blemishes. Repair as necessary
steering wheel and rear controls)	(if equipped)	☐ Erase all messages on voice recorder
☐ Steering wheel – center position	Neutral start safety switch (if equipped)	(if equipped) Reset fuel economy readings
Steering for leads, pulls, vibration at sidle, vibration while driving	Power mirrors (if equipped)	Set clock/calendar to local time
Wipers, delay and washers	☐ Horn ☐ Electronic compass/temperature for	Using a clean cloth, clean the wiper
(front and rear)	function. Set compass to correct zone	blades using GM Optikleen windshield
☐ *Brakes for noise, pulls, vibration or	(if equipped)	washer solvent Thoroughly clean all glass surfaces
shudder at both high and low speeds	Seats: Check operation and that	Thoroughly clean all glass surfaces
Unusual wind noise	removable seats are properly secured	

Certification: I certify that this Pre-Delivery Inspection has been completed by:

#18____

Service Manager (Signature)

3 UM day 6

Technician (Print Name)

MAR. 16. 2006 1:37PM

STEVINSON CHEVY

NO. 240

91997

220399

ACCOUNTING

STEVINSON CHEVROLET WEST, INC.

15000 WEST COLFAX AVE.

PAGE 2

LAKEWOOD, CO 80401

LAKEWOOD. CO	PAGE 2	(303) 279	
HOME BUS:	SERVICE ADVISOR: 8	SO ANTHONY HOLY	FRS
COLOR YEAR MAKEMODEL	77611-20-24 N (1003110) 1004	LICENSE	GE INVOUT
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STEVINSON ACCOUNTING CHEVROLET WEST, INC. 15000 WEST COLFAX AVE. LAKEWOOD, CO PAGE 1 LAKEWOOD, CO 80401 HOME: (303) 279-3311 BUS SERVICE ADVISOR: 862 ANTHONY HODGES COLOR SANDSTONE 05 CHEVROLET COBALT 1G1AK52F457 2020/2020 EDEL DATE: PROBLIDATE MARRIERES CONTROMISED CONTROL STORE OF STATE OF TRANSPORTED CONTROL DATE: 耳4227 120CT05 IS 17:00 14NOV05 98.00 CASH 15NOV05 B.O. OPENED READY **OPTIONS:** STK:5-1221 DLR:10822 ENG: 2.2 Liter MFI DOHC TRN: 4_SPD AUTO 15:16 11NOV05 15:11 15NOV05 LINE OPCODE TECH TYPE A/HRS S/HRS COST SALE LIST COMP NET IATOT A WARE POWER STEERING MASSAGE CAME ON & STEERING WHERE WOULD NOT TURN, VEHICLE HAD TO BE RESTARTED THREE TIMES. 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CHARGES TOTAL CHARGES LESS INSURANCE

CUSTOMER SIGNATURE

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ACCOUNTING

STEVINSON CHEVROLET WEST, INC.

15000 WEST COLFAX AVE. LAKEWOOD, CO 80401 (303) 279-3311

LAKEWOOD, CO PAGE 2 HOME: BUS: 3 SERVICE ADVISOR: 862 ANTHONY HODGES ESS COLOR **XEARTY ... MAKEIMODEL SOLUTION SEED TO LICENSE DE MILEAGEINFOUT €HAG SANDSTONE 05 CHEVROLET COBALT 2020/2020 DEL DATE PROD DATE WARR EXP PROMISED BATE PAYMENT ALL SINC DATE COLOR 120CT05 17:00 14NOV05 98.00 CASH 15NOV05 A O OPPIED OPTIONS: STK:5-1221 DLR:10822 ENG:2.2 Liter MFI DOHC TRN:4 SPD AUTO 15:16 11NOV05 15:11 15NOV05 LINE OPCODE TECH TYPE A/HRS S/HRS COST SALE COMP LIST NET TOTAL ASSEMBLY - REPLACE 9 WW01 0.13 0.40 880 3245 32.45 32.45 Salatechisc parth countra of the highlight ゚゚゚゚゚゚ゔ゚ゔ゚ゟ゚゚゚゚゚゚ヽヽ゚゠゠゚゚ゔ゚゠゚゚゚゚゚゚ゟゕゖ゠゙゚゚゚゚゚゚゚゚ゕゔ゚ゔ゚゚゚゚゚ヽゖ゚ヹゟ゚゚゚゚゚ゖ゠゚゚ પ્ટાફેટેન્_{ફે}નું CLAIM TYPE: existrativalization of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control o 04 880 3245 TLABOR 2020 WARE STOLS HES RATES AFTER HATER HOT MOVE AC LINE TIME AWAY FROM FIREWALL MAKING VIBRATION NOISE BEHIND DASH PANELT3285 Thank you for allowing us to service your song as vehicle Your SATISFACTION is very important to as. You may be receiving a survey from the manufacturer. If for any reason you cannot answer Allo the questions COMPLETELY SATISFIED Please allow us the opportunity to address
your concerns we are here to help you DATE: START FINISH DURATION STYPES FROM LINE SYSTEMS 11-14-05 09:47 11:17 1.50 W 11 CA THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE S 46200 4868 1320 46600 14800 14800 46000 35 Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris Paris 25300 °19668° *** 22600 ***** 0 Particular de la company de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de la laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de laction de lactio & COMP TOTALS 19668 ON BEHALF OF SERVICING DEALER, I MEREBY CERTIFY THAT THE INFORMATION CONTAINED MEREON IS ACCURATE UNLESS OTHERWISE SHOWN. 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PLEASE PAY THIS AMOUNT

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WORKORDER

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ACCOUNTING

STEVINSON CHEVROLET WEST, INC.

15000 WEST COLFAX AVE. LAKEWOOD, CO 80401

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CHEVROLET NEW CAR MANUFACTURER SPECIFIC MAINTENANCE PLUS PROGRAM



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2 CHECK TIME & MILEAGE - This agreement exp	ires by time or milegge, whichever occurs first
-W-12 MONTH	1S/15,000 MILES*
12 MONTHS/30,000 MILES	The second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second secon
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Included according to the specific term selected in Section 2. Rental Services per term: = 2 services for 12 months; 4 services for 24 months; 6 services for 36 months.

24 Hour Roadside Service: In the event the covered vehicle requires any of the following emergency services: (1) gasoline up to two gallons, (2) flat tire change, (3) battery jump start, (4) locked-out assistance, or (5) towing, the cost of services not payable by insurance will be covered up to \$150.00 per occurrence, if the service is provided by calling the phone number listed on this agreement.

MAINTENANCE AGREEMENT PRICE

241,00

IF A BOX IS NOT INDICATED IN THE ABOVE SECTION 2, COVERAGE WILL BE IN EFFECT FOR 12 MONTHS/15,000 MILES, WHICHEVER OCCURS FIRST. IF A BOX IS NOT INDICATED IN SECTION 3, THE 3,000 MILE SERVICE INTERVAL, WITH NO RENTAL OPTION, WILL APPLY.

ANY MODIFICATION, ALTERATION, OR CHANGE TO THE PREPRINTED TERMS AND CONDITIONS OF THIS MAINTENANCE AGREEMENT IS INVALID AND OF NO FORCE OR EFFECT. THIS AGREEMENT IS NOT AN INSURANCE POLICY, SEE "RESPONSIBILTY OF BENEFITS" ON THE REVERSE SIDE FOR INFORMATION REGARDING HOW YOUR RECEIPT OF BENEFITS UNDER THIS AGREEMENT IS ASSURED.

HENDRICK AUTOGUARD, INC.

P.O. BOX 130745, DALLAS, TEXAS 75313-0745

1-800-540-5404

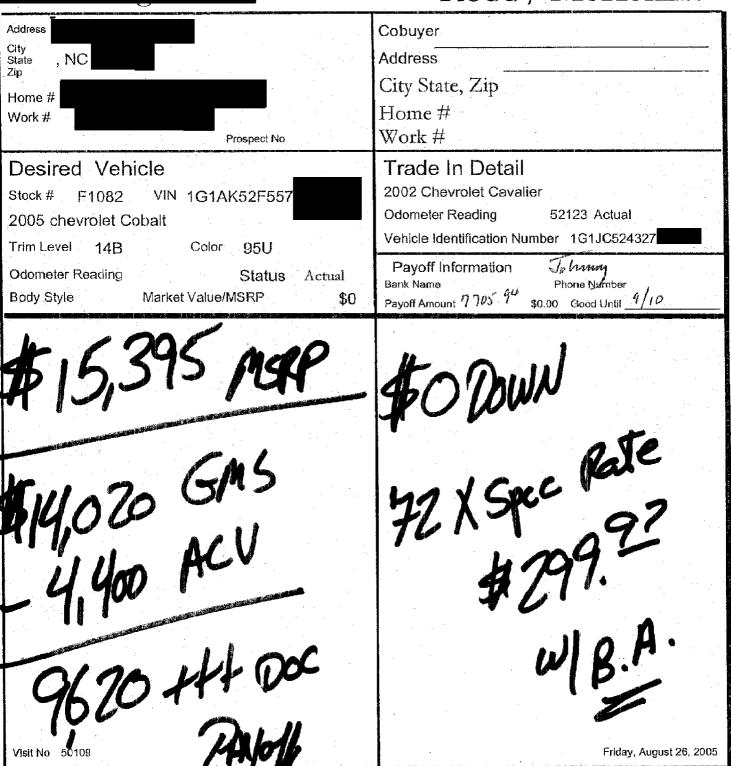
NEW VEHICLE MAINTENANCE AGREEMENT





Friday, August 26, 2005/2:26 PM

Roddy McKenzie



Under the Fair Credit Reporting ctal grant permission to check my credit sources and references.

Customer Authorization

Consumer Cash Programs

Page 1 of 1



VIN/Incentive Lookup System

Eligible Incentive Programs for VIN 1G1AK52F157

delivered on 8-26-2005

Vehicle Description: 2005 Chevrolet Cobalt excl. SS Base Sedan

MMC: 1AK69

Inventory Status: NEW

Consumer Cash INDIVIDUAL Vehicle Financing INDIVIDUAL

9

Smart Lease INDIVIDUAL

Region: SOUTHEAST State: NC Zip: 27406

Smart Buy INDIVIDUAL

.

Combo INDIVIDUAL

Delivery Destination

County: GUILFORD

DMA: GREENSBORO, NO

A List of Potentially Eligible Programs for Consumer Cash. Exception requests will not be allowed based on this report.

Report Generated on: 8/26/2005 1:47:15 E.T.

-	Program Name	Start Date	End Date	Option Condition	Program #	Cash	Inc. Code
!	GM SOUTHEAST REGION 2005/2006 RETAIL CONSUMER CASH/APR/DEALER CASH INCENTIVES	8/25/2005	9/30/2005		05-33A-19	500	CSE
	GM MILITARY PURCHASE PROGRAM	4/1/2005	1/3/2006	and the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second s	05-33C-2	0	the transmission of the second
	2001 OLDSMOBILE GENERAL MOTORS OWNER LOYALTY PROGRAM	3/20/2001	12/31/2005	-	01-33CM- 2	1000	RBB
v	GM EMPLOYEE DISCOUNT FOR EVERYONE PROGRAM	8/25/2005	9/30/2005		05- 33ABG-4		GFP
	CORPORATE PROGRAM 2005 MY GM PRICE PROTECTION PROGRAM	10/1/2004	9/30/2005		05-20-1		PPT
	CORPORATE PROGRAM: 2005 MY GM IN THE DRIVEWAY PROGRAM	10/1/2004	1/3/2006		05-13-1		GID
	CORPORATE PROGRAM 2005 MY GM INTRANSIT INTEREST CREDIT PROGRAM	10/1/2004	9/30/2005		05-19		C4C
	CORPORATE PROGRAM: 2005 MY GM CARDS WITH REDEMPTION LIMITS COPPER, PLATINUM AND CHECK CARD PROGRAM	10/1/2004	9/30/2005		05-05A-1		UDP
	CORPORATE PROGRAM: 2005 MY GM CARD (BLUE/GOLD) PROGRAM	5/10/2005	9/30/2005		05-05-1		UDE
	CORPORATE PROGRAM: 2005 MY GM CUSTOMER ASSISTANCE CENTER GOODWILL CERTIFICATE PROCESS	10/1/2004	9/30/2005		05-03		LCP
, <u> </u>	CORPORATE PROGRAM 2005 MY GM MOBILITY ADAPTIVE EQUIPMENT PROGRAM	10/1/2004	9/30/2005	÷	05-07		мов/мос
	CORPORATE PROGRAM: 2005 GM CUSTOMER APPRECIATION CERTIFICATE PROGRAM	2/9/2005	1/3/2006		<i>05-</i>		VHC
	CORPORATE PROGRAM 2005 MY GM EXTENDED FAMILY CARD PROGRAM	10/1/2004	9/30/2005		05-05C		UDF
	CORPORATE PROGRAM 2005 MY GM BUSINESS CARD PROGRAM	10/1/2004	9/30/2005		05-05B	٠	UDB
	CORPORATE PROGRAM: 2005 MODEL YEAR GM DRIVER EDUCATION PROGRAM	10/1/2004	9/30/2005		05-08-1	750	U4C/U5C
					Total >>	500	

Programs in red and with italic print indicate a VIN Exception Condition - you must refer to program for specific eligibility/compatibility guidelines

Dealer responsible for determining consumer eligibility for each program.

Questions?? Contact GM Dealer Business Center (888-414-6322)

Close Window

Terry Labonte Chevrolet Www.greensborochevy.com

Vehicle System Trade ID Appraisal 12365

Friday, August 26, 2005 12;26 PM

Owner Information . NC	Roddy McKenzie Roddy McKenzie Roddy McKenzie Matt Larabee
	Total Vehicle Value
C Vehicle Information	Reconditioning needed
2002 Chevrolet Cavalier	
1G1JC524327	And)
SILVER	Volu
Odometer 52123 Actual	Net Vehicle Value 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Equipment Detail	Assessment
Driveline Equipment	1. How many miles on your car? 52123 0
Engine: 4 Cylinder Aftermarket	2. Is this true mileage? (Yes) - No
Transmission: Tape	3. Who holds title? \$7,800.00
TransSpeeds: 4	
Notes Notes	customer authorizes payoff verification
	4. Does this vehicle have a service contract? Yes No
	5 Has this vehicle been in an accident of flood damaged or theft returned? Yes - New Yes
- Convienence Equipment — Safety Equipment — Safety Equipment — AntiLockBrakes	6. If so, give details.
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Cruise	7. Did you buy this vehicle new? Yes - No
PWindow CustWheeis: PassAirBag PSeat Notes	8. What equipment will be removed?
PLocks Leather Interor	
☑ PSteering	
☐ Keyless Remote	9. Has the scheduled maintenance been performed by a
Purchase Information	authorized Dealer? ((as - No
Purchase Date 12/30/1899 Term	10. Additional Options:
Warranty Start Date 12/30/1899 Payment \$0.00	
	*** Owner Acknowledgement ***
— Comments	I, registered owner of this vehicle, authorize Terry Laborite Chevrolet that all information listed above to be accurate and true to the best of my knowledge.
	Owner Signature

Terry Labonte Chevrolet

www.TerryLabonteChevy.com

Dealer Phone (336) 335-1200 DealerFax (336) 273-9711 Toll Free (800) 277-6971

deal date Friday, August 26, 2005 Vehicles involved. Purchased Vehicle Information Stock # F9818 2005 chevrolet Cobalt M.S.R.P. \$15,120 1G1AK52F157 74 95U Odometer Trade Information 2002 Chevrolet Cavalier 1G1JC524327 Mileage 52,123 Citi Financial Auto (800) 486-1750 PO Box 1483036 Columbus, OH 43218-3036 Acct. # 1129491501 \$7,705.94 Amount: Other Deal Information.

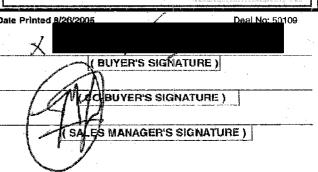
Buyer's Information——	NCDL# 9957023
, NC	-
Home Phone #	
Work Phone #	
Co-Buyer's Information	NCDL#
Home Phone # Work Phone #	

The Numbers

 Insurance Information contacted Collision Ins Co: **Policy Number:** Personal Involved Matt Larabee - Rebate Information Code Rebate Program Rebate Code Rebate Program Rebate cse se region \$500 **GFP EPRICE** \$0 \$0 Purchaser agrees that this Order Includes all of the terms and conditions on both the face and reverse

Total Price Itemization SALE PRICE \$14,018.68 \$349.00 Processing Fee \$36.00 Title Fee Licence Fee \$10.00 Elec File Fee \$0.00 Highway Use Tax \$288.56 \$14,702.24 TOTAL PRICE: Trade In Information \$4,400.00 Allowance \$7,705.94 Payoff Net Trade In (\$3,305.94)Credits **Deposit** \$0.00 \$\$\$ @ Delivery \$0.00 **Total Rebates** \$500.00 Amount due @ Delivery \$17,508.18 Cash Balance

side hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby, and that THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE AND IN THE EVENT OF A TIME SALE, DEALER SHALL NOT BE OBLIGATED TO SELL UNTIL APPROVAL OF THE TERMS HEREOF IS GIVEN BY A BANK OR FINANCE COMPANY, WILLING TO PURCHASE A RETAIL INSTALLMENT CONTRACT BETWEEN THE PARTIES HERETO BASED ON SUCH TERMS, Purchaser by his execution of this Order certifies that he/she is 18 years of age or older and acknowledges that he/she has read the terms and conditions and has received a a true copy of this Order, ALL PARTS AND SERVICE WORK CREDIO CARD. OR CASH, BUYER HEREBY ACKNOWLEDGES THE RECIEPT OF A COPY OF THIS BUYER'S ORDER AND INVOICE. The Setier, ,, hereby expressly disclatins all warranties, either express or implied, in including any implied warranty of marchantability or fitness for a particular purpose,; (A) on all goods and services sold by dealer, and (B) on all used vehicles which are hereby sold 'AS 15' - not expressly warranted or guaranteed. The interest and the vehicles.



Terry Labonte Chevrolet Payoff Sheet

deal date Friday, August 26, 2005

Dealer Phone (336) 335-1200 DealerFax (336) 273-9711 Toll Free (800) 277-6971

- The Customer -	
Buyer's Information	Co-Buyer's Information
. NC	
Home Phone #	Home Phone #
Work Phone #	Work Phone #
- Trade Information	
2002 Chevrolet Cavalier	
1G1JC524327 Milea	age 52,123
- Bank Information	
Citi Financial Auto	(800) 486-1750
PO-Box 8021- P.O. Boy 1830;	36
South-hackensack-07606-8021 Colum	unbins, of the
- Payoff Information	
Acct.#	
Amount: \$7,705.94 Good Ur	1
Spoke to: JOHNNY	Verified by: McKenut
- Second Leins	
Second Leins NOT Veril	ified
	none 379-7989 / 379-7980)
- Personal Involved	
- 1 CISOHALHIVOIVOU	
Ken Garton Roddy Mc	Kenzie Roddy McKenzie

General Motors Car and Truck Divisions CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

VIIN:	OMER NAME: 1G1AK52F157	(or see attached list*)
CUSTO	OMER INCENTIVE (S)	
1.	available customer incentive(s) be appermissible by law, as a price reducti	incentive(s) listed to the dealer named below and request that the oplied: (a)xx to the down payment on this vehicle, (b) where on (Bill of Sale indicates pre-incentive price, amount of incentive or (c) a check be issued in my name by Dealer named below: Amount GM Incentive Code \$
2.	Total Incentive Amount Received Other Program Selection (Which may or supported financing, etc.) a. I elect to receive In lieu of	M/A N/A \$500_00 may not be in lieu of customer incentive programs, for example, Division
	b. I elect to receive	D DEALER ACKNOWLEDGMENT
sold/leas	sed to me by the Dealer, named below.	this vehicle bearing this vehicle identification number, which was this vehicle was purchased/leased for personal/bussiness use and 08 26 05. I acknowledge receipt of incentive(s) as the first pair or obligation for incentive(s) and this unit.
F	Purchaser/Lessee Signature:	Date: 08 26 05
incentive	(s) described in Item# have been provide	certifies that the information on this application is true and correct and the d to the said purchaser/lessee who has taken delivery of referenced unit accurate delivery data has been forwarded to General Motors. Date: 08 26 05



PO BOX 77758

GREENSBORO, NORTH CAROLINA 27417-7758

TELEPHONE (336) 335-1200 www.greensborochevy.com



CVCS402262



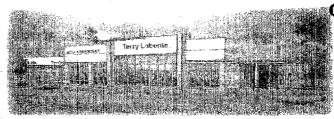
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PO BOX 77758

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DISCLAMER OF WARRANTIES

The only warranties, if any, applying to these points are thuse effected by the manufacturer. TEPRY LABONTE CHEYPOLET hereby expressly discipling at warranties, either express or implied, including any implied warranties of meritanatotility or these for a paint of propose, and nethor assumes no entitledes any other person to assume for it any lability in connection will the sale of the parts. Buyer shall not be entitled to recover from TERRY LABONTE CHEVATOLET any, consequential damagne to property, damagnes for loss of use, loss of time, loss of profits, or income, or any other inclients damagnes.

SIGNED X	 	
DATE	 	

Discoult Lineau

Lilleci	LLINES
Sales	(336) 335-1234
Service	(336) 335-1250
Body Shop	(336) 335-1280
Parts	(336) 335-1270
Quick Lube	(336) 335-1259
	*

IMPORTANT

You may receive a questionnaire from Chevrolet Motor Division regarding your service experience It for any reason you cannot grade us"Completely Sat[slied," please contact Kayın Johnson, Service Director. Thank You,

Terry Labonte Chevrolet 886-335-1205 500-277-6971

CUSTOMER SIGNATURE

PAGE 1 OF 1 ACCOUNTING COPY2 [END OF INVOICE] 06:21pm



GREENSBORO, NORTH CAROLINA 27417-7758

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from Chevrolet Motor Division regarding your service expetience. It for any reason you cannot grade, us. Completely Satisfied, please contact Kavin Johnson, Sarvice Director, Thank You. Terry Labonte Chevrolet 336-335-1205 800-277-697

PAGE 1 OF 1

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[END OF INVOICE] 12:17pm



GREENSBORO, NORTH CAROLINA 27417-7758

TELEPHONE (336) 335-1200 www.greensborochevy.com

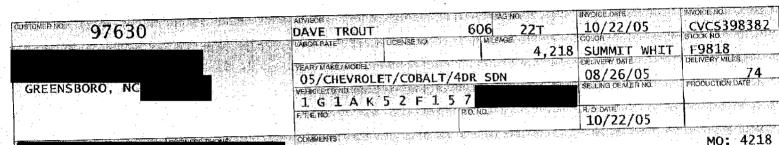


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TERRY LABONTE CHEVROLET APPRECIATES YOUR BUSINESS QUICK LUBE AND PARTS OPEN TIL 8:00 PM] CASH [] CREDIT CARD [] CHECK CUSTOMER SIGNATURE

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PAGE 1 OF 1

[END OF INVOICE] 12:20pm

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TERMS: STRICTLY CASH LURLESS ARRANCEMENTS MADE is breitly authorito the report work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vertice in case of time, then or any other cause beyond your control or for any delays caused by amazitability of parts or delays in parts altimates to the supplier or hereporter. I hereby greatly our and/or your amployees permission to operate the votice described on streets, highways or elsewhere for the purchase of testing author hispoctor. An express mechanic's lien Is horeby columnication on above vehicle to secure this amount of imparts therein.

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"The only wouldn's, if any, applying to trace parts are truce offered by the manufacturer, TERRY LABONTE CHEVAROLET beneby expressly disclaims all warranties, either express or implied, including any implied warranties of more parts and the express of implied, including any implied warranties of more building or fitness for a particular purpose, and nettler assumes not authorizes any other person to assume for it any stability in connection with the sall of the parts. Buyer shall not be arrified to recover from "ERPY LABONTE CHEVROLET any consequential demages to properly, demages for loss of use, loss of time, loss of profile, or income, or any other incidental demages.

SIGNED Y DATE

Direct Lines

(336) 335-1234 Sales (336) 335-1250 Service (336)335-1280**Body Shop** (336) 335-1270 Parts (336) 335-1259 Quick Lube

IMPORTANI

You may receive a questionnaire from Chevrolet Motor Djylsion regardinig your service experience. . It for any reason you cannot grade ua 'Completely Satisfied,' please confa Kevin Johnson, Service Director. Thank You

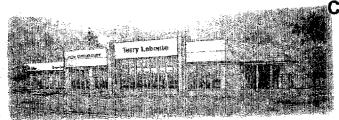
Terry Labonia Chevrolet 336-335-1205 800-277-6971



PO BOX 77758

GREENSBORO, NORTH CAROLINA 27417-7758

TELEPHONE (336) 335-1200 www.greensborochevy.com



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POSTAL SERVICE®

POSTLETHWAIT,
HUGGINS, & MORRISON
Attorney's at Law
5015 Southpark Drive, Suite 250
Durham, NC 27713

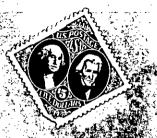
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CERTIFIED MAIL





GMC Legal % MSX International 1919 Concept Drive Warren, MI 48091

POSTLETHWAIT, HUGGINS; AND MORRISON

ATTORNEYS AT LAW
5015 SOUTHPARK DRIVE SUITE 250
DURHAM, NORTH CAROLINA 27713

WWW.NCLEMONLAW.COM
E-MAIL: NCLemonLaw@mindspring.com

TELEPHONE: (919) 286-4204x105 FACSIMILE: (919) 286-2820

March 15, 2006

GMC Legal %MSX International MC-336-105-00 1426 Pacific Drive Auburn Hills, MI 48326 Certified

RE: Our Client/Owners:

Make of car: Chevrolet Cobalt 05

VIN:1G1AK52F157

Date of Sale:9/25/05

Selling Dealer: Terry Labonte, Greensboro, NC

Repairing Dealer: same

Dear Sir/Madam:

Pursuant to North Carolina General Statute 20-351 et seq., the North Carolina Uniform Commercial Code and the Magnuson-Moss Warranty-Federal Trade Commission Improvement Act of 1975, I am putting you on formal notice that my client has had the following problems with the automobile and you or your agent, the dealer, have had numerous opportunities to fix the automobile and have failed to do so. The vehicle has had ongoing problems with the steering making a rubbing or whining noise. The vehicle has been presented for repairs 3 times for this problem but remains defective. This constitutes a safety issue and the vehicle should be replaced or repurchased immediately.

FIRST NOTICE TO MANUFACTURER(S) AND DEALERS:

LAST CHANCE TO REPAIR VEHICLE

This is the 15 day letter as required by the above North Carolina "New Motor Vehicle Warranties Act", and you will be given that time (15 calendar days) during which to correct the nonconformity or series of nonconformities as outlined above. Any communication from you to me must be in writing or if by phone, verified in writing. If the nonconformities are not corrected during that time, I shall expect a full refund of all my client's monies pursuant to the respective statutes. If that is not forthcoming immediately, you will be in violation of the provisions of the above articles and I shall bring suit and seek damages and attorneys fees in addition to the items outlined in Section 20-351.3 of the statute and 15 USCS 2304 et seq. Time is of the essence in this matter. Any delay in the complete

repair of the vehicle beyond the 15 days; and failing the successful completion of such repairs, the immediate refund of all the monies due me can only be considered as unreasonable due to the inconvenience and hardship already caused my client and of which you and your agents have been made aware.

SECOND NOTICE TO MANUFACTURER(S) AND DEALERS: LAST CHANCE TO RESOLVE MATTER

Pursuant to North Carolina General Statute 20-351 et seq., the North Carolina Uniform Commercial Code and the Magnuson-Moss Warranty-Federal Warranty Act, I am putting you on formal notice to also consider this the 10 days notice of suit letter and notice of your last opportunity to reasonably resolve this matter prior to the filing of a suit pursuant to N.C.G.S. \$20-351.7. If you refuse to repurchase or replace this defective vehicle within the 10 days, we will proceed to file suit.

The express written warranty, implied warranty of merchantability and other express and implied warranties have been breached by your failure to conform this vehicle to these warranties. The value of the vehicle has been substantially impaired due to the defects in the vehicle. My client has qualified for the repurchase/replacement remedy as defined by the lemon law statutes and if you refuse to comply with the lemon law statutes, your actions will be deemed to be unreasonable.

Consider this notice of revocation of acceptance of the vehicle and intent to file claims under the U.C.C. and Magnuson-Moss Federal Warranty Act, seeking costs and attorneys fees. I hereby tender to you the vehicle and await instructions as to where we are to deliver it to resolve this matter within the 10 days.

Please fax and call me to let me know your decision as to this matter. Please do not contact the consumer. All contact from you or your dealers should be through my office. If you have any questions, please let me know. We will work with you to facilitate the prompt resolution of this matter pursuant to the statutes. I will forward the remaining relevant documents to you as soon as I receive them.

With kind regards, I am

Sincerely yours,

Cam V. Morrison

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New or Used Ye	Mz Mz	ike and Model	Vorticia	kfertilikasikan Na	Primary Use for Which Purchased
NEW 2005	CHEVROLET	COBALY	1G1AK52F15		> □ personal, turrily, or household □ pgricultural □ business
Your tracks in it a:	Y-2002	MAKEHEVROLE	Mode	CAVALIER	
	FEDERAL T	HUTH-IN-LENDING (NSCLOSUREB		Interrence. You may buy the physical damage
ANNUAL PERCENTAGE	FINANÇE	Amount	Total of Payments	Your Bala Price	insurance this contract requires (see bath) from anyone you phones who is acceptable to us. You
RATE	CHARGE The dolar	Financed The amount of	The arrount you will have paid after	Jun total cost of	ere not required to buy any other interrence to obtain another. Your decision to buy or not buy other
This cost of your credit as Byearly	empoint the credit will cost		you have made all payments to	credit, including your downseasoperst	insurance will not be a factor in the credit approved process.
730), C 16	you. ■ 3869,76	behalf. g 19553.18	acheculed. . 22422.96	22922.96	if any insurance is checked below, policies or
		<u> 19333.10</u>			certificates from the named interestor companies will describe the terms and conditions.
Your Psyment Sc	Amount	When P.	ti/Ments	───── ───────────────────────────────	Charts the Injurance you want and sign below:
of Paymente	of Paymente	Are I	Žije	Follows	Optional Credit Insurance.
72	311,43 M	onthly beginning 09	/26/2005	[☐ Credit ⊔fa: ☐ Buyer ☐ Co-Buyer ☐ Both
Lete Charge II a	dayment is one	ecsived in full within	tū dava alter ir is dis		☐ Credit Disability (Guyer Only)
charge of 5% of th	us part of the pays	nent this is tale. The r household, or soricul	sharge will not exceed	\$6 if you bought the	Premium: N/A Crecit Ute \$N/A
		debt carty, you will no		y.	Special Discounty S
		security interest in the			N/A (Insurance Company)
		l contract for more preyment in full before		ig kilomizaton ebeut and 14curity kilozetti,	(Home Office Address)
ITEMIZATION OF	AUGINIT FINAL	(ČED			Credit tile insurance and credit disability
1		priest, services, and les	(da)	s 17613, (0 (1)	Insurence are not required to obtain credit. You'r decision to buy or not buy credit life insurence and
		e enter "0" and see it			credit dispositly incurance will not be a factor in the credit approval process. They will not be provided
Gree pada-k		- payoff by safer \$	7705,94 N/A	1	unless you sign and agree to pay the earns coel. Credit the insurance pays only the amount you
	MANUSE REGIO		500,00	500.00 ₍₂₎	would own if you paid all your payments on lane. Gradh disability insurance does not cover any
3 Unpaid balance				1/1/3 1R (3)	increase in your payment or in the number of payments. Coverage for credit life insurance and
less part of the	en amourité.):	peld to others on your	•		erec's classificty insurance ends on the original due date for the less payment unless a different ferm for
A Cost of opti		ruce berging and jum	2,350.03	ſ	the insurance is shown below.
Life		B N/A	- "	ł	N/A Other Insurance. N/A
B Other Insura:	nce paid to the tre	# N/A	3 <u>X/A</u> N/A		lo <u>"""-</u>
C Official Iges	eald to governmen	it agencios	1.00	·	Type of Ingurance Term
D Gogernment	taxes not included	in cash price	, N/A	·	H/A
	Scance and/or rec		10.00	<u> </u>	(Insurance Company) N/A
F Government	certificate of title if	998 Nation recording (99)	36.00		(Home Office Address)
G Other charge	re (Suller musi ide	nelly who is paid and		-	I want the insurance checked above.
describe pur		22 h0/ 75000		. 1	Buyer Signature Cate
TEAS	AT THOSE TO	OUT FEE	349.00	- 1	Co-Buyer Signature Data
15 H/A		N/A	_s <u>N/A</u>		Co-Suyer Signature Data
<u>ω ν/ν</u> σ-ν/ν		<u> </u>			ANY INSURANCE REFERRED TO IN THIS
10 W/A		N/A	s H/A	. 1	CONTRACT DOES NOT INCLUDE COVERAGE
M Natirede-In		paid to others on you		# 1440.00(4)	FOR PERSONAL LIABILITY AND PROPERTY DAMAGE CAUSED TO OTHERS.
6 Amount Maince	rd (3 - 4)			18553, 18 ₅₁	
HOW THIS COME	ACT CAN DE C	WINGER THE COLUMN	tel contains the art	iro agreement botween	you and us relating to this contract. Any change to be
Buyer Signa X			and takedili	Co-Buyer Signs X	
					any of our rights under this contract without looking them
See book for other	-		SERVE WELLOW	ing the time for making a	7.7.2
The Annual Pe			able with the Se	tiler. The Seller m	ney assign this contract and retain its righ
You serve to the	- 4	Tim d			ve it to you, and you were tree to take it and review [:
You confi		_	ny when you signed		
Co-Buyer		Deta raph i	ne/26/200; the is responsible for	5 Co-Buyer Signs X paying the entire debt.	An other owner is a person whose name is on the title is
	s not have to pay	he deet. The other ow	ner ecress to the sec	unity incomes in the version	to given to ue in this contract.

Chicago Store TERRY LABORITE CHEVEROLEPING 09/26/2005BV N

336 931 1277

P.08

CHEVROLET

336-335-1200

CUSTOMER NO97630

DEAL NO. 53473

PURCH	DATE 08/26/05	STOCK NO	F9818	
ADDRESS CONTROL STATE OF THE SECOND NO.		W. PHONE		
VA. 2005 MIGHEVROLET SERIES OB/	ALT TYPE4DR SON	MODEL LAK 69		
·	PAINT SUM	<u>MIT WHITE</u> MILE		
XX CAR TRUCK SERAL G 1, A. K. S. 2, F. 1, 5		ODDY W MCKENZIE	<u>74</u>	
XX NEW USED IGN. KEY 127 VATS NO.	TRUNK COCATE SALESPER 552		<u>59</u>	
		SALE PRICE	17324.	62
DEALER INSTALLED OPTIONS	FLEET NO.		N	/A
	INCENTIVE CODECSE		-	
	TAXABLE TRADE DIFFERENCE 9618 68	PROCESSING FEE	349	0Ó
		N.C. TAX	288.	56
PDI AGENT: STEF HAMILTON COMPANY: STATE FARM INSURANCE		LICENSE & TITLE	47.	00
POLICY #: (336)765-030)	CASH PRICE	D 3-	18009.	18
PARTIAL PAYMENT		N/A		
CSE SE REGION 500.00		500,00		
CASH ON DELIVERY		N/A		
	D\$ 7705.94 EQUITY (\$\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}\overline{1}	N/A		
BAL OWED TOITE FINANCIAL AUTO	ACRIT#T #			ļ
MAKE USED CAREVROLET CAVALIER TYPE	1 · UUUII · UUUI · UUU · UUU · · · · · ·			l
MAKE USED CAR TYPE				
STOCK9818A 6 1 3 C 5 2 4 3 2 3	LiC.			:
TOTAL DOWN PAYMENT			<u>500.</u>	00
Purchaser guarantees payoff to be \$770 is higher, purchaser agrees to pay deal overage to be paid to purchaser by dea	er the shortage if lower	UNPAID BALANCE DUE	1.7509	18
BAL IN /2 MONTHS @ \$ 311, 43	BEGINNINSEP 26 2005	TOTAL TIME BUS	17509 22422.	96
BAL IN MONTHS @ \$	BEGINNING	PAYMENT PRICE	22922.	96

Dealer may receive a fee, commission. or, other compensation for providing, procuring, or arranging financing for the retail purchase or lease of a motor vehicle, for which the customer may be responsible

Purchaser agrees that this Order Includes all of the terms and conditions on both the face and reverse side hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby, and that THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE AND IN THE EVENT OF A TIME SALE, DEALER SHALL NOT BE OBLIGATED TO SELL UNTIL APPROVAL OF THE TERMS HEREOF IS GIVEN BY A BANK OR FINANCE COMPANY WILLING TO PURCHASE A RETAIL INSTALMENT CONTRACT, BETWEEN THE PARTIES HERETO BASED ON SUCH TERMS, Purchaser by his execution of this Order certifies that he is 16 years of age or older and acknowledges that he has read its terms and conditions and has received a true copy of this Order.

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	N	/A
	N	VA
	3869	78
6	.45	%
	4913.	78
		N 3869.

APPROVED BOMAC FINANCE CO.P.O. BOX 8132

COCKEYSVILLE MD 21030

ACCEPTED TERRY LABONTE CHEVROLET

NA PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE INCLUDED. RENTALS

As a Service Customer convenience, we can secure a rental car at minimum cost.

Rental COST must be assumed by RENTER,

WARRANTY REPAIRS

Your new vehicle warranty is issued by the FACTORY. It does NOT cover loss of use of the vehicle, accounts or credit cards.

BUYER HEREBY ACKNOWLEDGES THE RECEIPT OF A COPY OF THIS BUYER'S ORDER AND INVOICES.

The Seller, Terry Labonte Chevrolet hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose: (A) on all goods and services sold by dealer, and (B) on all used vehicles which are hereby sold "AS IS - not expressly warranted or guaranteed." Terry Labonte Chevrolet neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle.

The dealer may receive a fee, commission, or other compensation for providing, procuring, or arranging financing for the retail purch

BUYER'S SIGNATURE



GREENSBORO, NORTH CAROLINA 27417-7758

TELEPHONE (336) 335-1200 www.greensborochevy.com





TOCOPY

		<u> </u>	TAG NO.	INVOICE DATE	MYOICE NO.
97630	RYAN HANSIN	G / 7	45 160	03/01/06	CVC5412157
		UCENSE NO.	12,210	SUMMIT WHIT	910CK NO. F9818
	YEAR / MAKE / MODEL	<u> </u>	12,210	DELIVERY DATE	DELIVERY MILES
66 Paris Carolo N. A.	05/CHEVROLE	T/COBALT/4DR	SDN	08/26/05	PRODUCTION DATE
GREENSBORO, NC	VEHICLE LD, NO.	5 2 F 1 5 7		SELLING DEALER NO.	PRODUCTION DATE
	FT.E.NO.	P.O.		03/01/06	
				03/01/06	
	COMMENTS				MO: 12215
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				SHOULD REPAIR COSTS SUBSTAN MATE WE WILL ATTEMPT TO KEEP	YOU INFORMED (TIME PERMITTING)
INSTALLED THE STEERING SHA AND TEST DROVE TO VERIFY R	FT ASSEMBLY, ALIGNED FROM	nt end		IF YOU REQUEST US TO DO SO.	NUSS ARRANGEMENTS NACE
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PARTSQTYFP-NUMBER JOB # 1 1 10394224	- DESCRIPTION	·····PR	IÇE - WARRANTY	I se work to be come of \$60. Such or serv	after cause poyond year sorsol or to
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	308 ∉ 1	TOTAL LABOR & PA	RTS 0.00	the purpose of walking white inspects	n. An excelles (NACINGA) dan is himito
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				SIGNED X	
ALL MAINTENANCE AND SERVICE BY CERTIFIED ON TECHNICIANS	REPAIRS ARE PERFORMED	TOTAL LABOR. TOTAL PARTS.		DATE	
I ON GM VEHICLES, AT TERRY LAG	BONTE CHEVROLET WE	TOTAL SUBLET	, 0'00	1	
KNOW YOUR GM VEHICLE BEST. ALL GH REPLACEMENT PARTS USE	TO THE CONTINCTION WITH	TOTAL G.O.G. TOTAL MISC C	HĠ. 0.00	Direc	t Lines
MAINTENANCE OR REPAIRS ARE I	JARRANTED FOR A PERIOD	TOTAL MISC D)ISC 0.00		(336) 335-1234
OF 12 MONTHS OR 12 THOUSAND	. '	TOTAL TAX		GEL AICH	(336) 335-1250
TERRY LABONTE CHEVROLET APP	RECIATES YOUR BUSINESS	TOTAL INVO)ice \$ 0.00		(336) 335-1280
QUICK LUBE AND PARTS OPEN TO				Parts	(336) 335-1270 (336) 335-1259
[] CASH [] CREDIT CARD	[] CHECK [] CHARGE			Quick Lube	(330) 335-1238
TYPE	;;; <u> </u>				
ТүрЕ	CX∰				
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7747		, ., . ,		regarding your	service experience.
1				to any reason	istied: planes contact ψ .
<i>"</i>	CAN WASHINGTON TO THE TANK			Kevin Johnson	Service Director.
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4					135-1206 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
PAGE 1 OF 1 CUSTOM	IER COPY	T DATA FOR III	14466E		37707



PO BOX 77758

GREENSBORO, NORTH CAROLINA 27417-7758

TELEPHONE (336) 335-1200 www.greensborochevy.com





^{сивтомея но.} 97630	RYAN HANSIN	G 74		02724/06	CVC\$411740
	LABOR RATE	LICENSÉ NO.	MLEAGE 12,017	SUMMIT WHIT	F9818
GREENSBORO, NC	YEAR/MAKE/MODEL 05/CHEVROLE	T/COBALT/4DR		08726705	DELIVERY MILES 74
GREENSBORO, AC	YEHOLE IL NO.	5 2 F 1 5 7		SELLING DEALER NO.	PRODUCTION DATE
	F.T. E. NO.	P. O. N.	λ	02724/06	
	COMMENTS			<u>L</u>	MO: 12017
CABOR & PARIS CUSTOMER SYS THERE IS A WHINING CAN FELL AND HEAR IT WHEN GOIN TEST DROVE AND FOUND THE STEER OF ADDITIONAL NOISE ORDERED A STEERING GEAR - SHOU	NEISTE TO SECULOS IG IN THE STEERING IG INTO A PARKING SPO KING GEAR TO BE CAUSI	NG A BIT	STATES WITH STATES	A GLAFANTEE OF A FRED PRICE WORK ACTUALLY PERFORMED SHOULD REPAIR COSTS SUSSTA MATE. WE WILL ATTEMPT TO KEEL FYOU REQUEST US TO OO BO TEERIS: WIRRITLY CASH (RICE ESTIMATE IS AN ESTIMATE - NO FAMIL PRICES AND DETERMINED OF AND PARTS ACTUALLY REPLACED INITIALLY EXCESS OUR MITIAL EST P YOU INFORMED (THIS PERMITTING UNLESS ARRANGEMENTS MADE
PARTS	SCRIPTION	UNIT PRIC	WARRANTY	necessory material and agree that yo to which in case of life, that or an any dateys caused by arroundatality the supplier or vansporter. I hereby gon to operate the whicks deported	specify set forth to be done string when as use set not responsible for loss or string ay other cause beginn from control or if of parts or delegal in parts stripments of great you and/or your employees parts and or smade, highways or essentiars to loss, An appress macromic's lies in brain chart the strong of reposity therein.
	_	OB # 1 TOTAL PART		DISCLASIER The only warrantee, if any, supplying	OF WARRANTES to from parts are troop countd by t
	*************	TOTAL LABOR & PART		warmunitas, ethier express or larger mechanisability or funess for a parti	(EVACLET hereby expressly distributed and, including any implied remarkles include purpose, and notifier exemules in
COMPLIMENTARY SERVICE INSPECT: CUSTOMER GOODWILL SERVICE PERFORMED COMPLIMENTARY INSPEC	ON ,			The safe of the sero. Buyer shall LABONTE CHEVROLET say cores for loss of use, loss of time, loss of demogra.	uma for il any liability in conneccion si nos be emiliad in recover item TEPF pyperdal damagas so propurjy, demogr profiss, or income, or any other incident
PARTS QTY FP - NUMBER DE	SCRIPTION	OB # 2 TOTAL PART	E•		
	•			DATE	
ESTIMATE		TOTAL DADOR & FART		I	t Lines
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+7	[AX)		•••	Sales Service Body Shop	(336) 335-1234 (336) 335-1250 (336) 335-1280
NAITER TOTALS			•••••	Parts Quick Lube	(336) 335-1270 (336) 335-1259
ALL MAINTENANCE AND SERVICE REPA BY CERTIFIED GM TECHNICIANS WHO ON GM VEHICLES. AT TERRY LABONTI KNOW YOUR GM VEHICLE BEST. ALL GM REPLACEMENT PARTS USED IN MAINTENANCE OR REPAIRS ARE WARRA OF 12 MONTHS OR 12 THOUSAND MILE	WORK EXCLUSIVELY CHEVROLET WE	TOTAL LABOR TOTAL SARTS TOTAL SUBJECT TOTAL G.O.G TOTAL HISC CHG TOTAL HISC DIS TOTAL TAX	. 0.00 . 0.00 . 0.00 . 0.00		
TERRY LABONTE CHEVROLET APPRECIA QUICK LUBE AND PARTS OPEN TIL 8	NTES YOUR BUSINESS	TOTAL INVOICE	E\$ 0.00		V V ,
[] CASH [TYPE TYPE CK#	*****			from Chavrole regarding your a	you cannot grade
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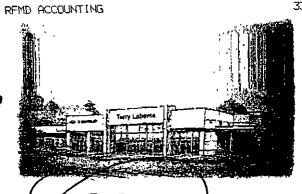
CUSTOMER COPY

[END OF INVOICE] 02:14pm



GREENSBORD, NORTH CAROLINA 27417-7758

TELEPHONE (336) 335-1200 www.preensborochevy.com

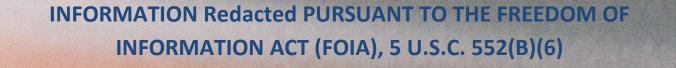




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CUBTOWER NO. 97630	RYAN HANSIN	G /7	45 RYA	N	03/10/06	CVC\$412977
	LABOR RATE	LICENSE NO.	MILEAGE 12	514	SUMMIT WHIT	F9818
GREENSBORO, NC		T/COBALT/4DR	SDN		08/26/05	DCLIVERY MILES 74
dazenoso, ne	VENCLE ID. NO.	2 F 1 5 7		ŗ	BELLING DEALER NO.	PRODUCTION DATE
•	ET, E.NO.	P. O.	HO.		ໍ່037ປໍ້8/06	
	COMMENTS	_ _				MO: 12518
1008 # 1 2 22716379 S	S SINILAR TO AN INTERU THE UPPER STRUT INSUI , BEARINGS AND HOUNTS.	ediate Ator and Test	CE- Wari Wari	SANTY SANTY SANTY SANTY	I himstay switneday the region work from transacting tradeoigh and signs that you to which is upon this, that in any sity decays coursed by uneveloping or fire applies or associately, I honology as no prome any white discovery as no prome any white discovery as no prome any white prompting has purpose at switner prompting accordance or ORSICA.MERR (C.)	NIAL FRUCES ARE DETERMINED BY NO PHATES ACTUALLY REPLACED. THAT REPLACED THAT SECTION OF SECTION OF SECTION OF SECTION OF SECTION OF SECTION OF SECTION OF SECTION OF SECTION OF SECTION OF SECTION OF SECURITY OF SECTION OF SECURITY OF SECTION OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF SECURITY OF S
108 # 1 2 88964326 M 108 # 1 2 22716359 N	OUNT 7,395 UT 7,347		WAR	YTHAN	The arty extension, it may applying a manufactorie, TERRY LABONTE CHEN terrandes, wither appress at implied thereinstanding or firests for a pushed thereinstanding or firests for a pushed	. Including any impaled versioning of
	30	18 # 1 TOTAL PAR	IIZ .	0.00	Enfortes my other person in access the eath of the eath, flower stations	e for a my leading in connection will the well-ed of recover from TESHY wanted decreages to property, damages
		TOTAL LABOR & PAR		0.00	toy lose of use, less of time, jost of pro- derragos	stille, er income, er any cubir incolarital
SUBLETPO#VEND INV#-INV.DATE-0 308 # 1 131070 03/10/06 R	ESCRIPTION····································	TOTAL - SUBL	HARI	MITY	SIGNED X	
COMMENTS	4	IDIAL - SUBL	£1 _	0.00	DATE	
TEST DROVE WITH CUSTOMER AND VERIFIED REPA NORMAL LOW-LEVEL HUM FROM THE POWER STEERI	IRABLE CLICKING NOISE	AND			Direct Sales	Lines (336) 335-1234
LEFT IN CLOSE QUARTERS, TEST DROVE OTHER L MANAGER TO VERIFY NORMAL CONDITION AND REP	IKE-EQUIPPED COBALTS)	HTI		Ì		(336) 335-1250
TOTALS	•					(336) 335-1280
ALL MAINTENANCE AND SERVICE REP	ATRS ARE REDEFIDMEN	TOTAL LABOR		0.00		(336) 335-1270 (336) 335-1259
ALL MAINTENANCE AND SERVICE REP BY CERTIFIED GH TECHNICIANS WHO ON GH VEHICLES. AT TERRY LABORT KNON YOUR GH VEHICLE BEST. ALL GH REPLACEMENT PARTS USED I MAINTENANCE OR REPAIRS ARE WARR OF 12 MONTHS OR 12 THOUSAND MIL	E CHEVROLET WE N CONJUNCTION WITH ANTED FOR A PERTOD	TOTAL PARTS. TOTAL SUBLET. TOTAL G.O.G. TOTAL MISC CI- TOTAL MISC DI TOTAL TAX	is.	0.00	20.00.0230	(000) 000 1200
TERRY LABONTE CHEVROLET APPRECI QUICK LUBE AND PARTS OPEN TIL 8	ATES/YOUR RUSTNESS	TOTAL INVO	CE \$	0.00	ا م	.
[] CASH [] CREDIT CARD []						1331\73 /c . 1-13-1-13-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1
TYPE COMPANY	4				Afron Charptel	Motor Division
CUSTOMER SIGNATURE					Completely Satts	fied place contact
1				ļ	Terry	abonts 10 10 10 10 10 10 10 10 10 10 10 10 10
		•		[Chev	rolet
PAGE 1 OF 1 CUSTOMES C	ODV	(END OF 08	MOT 16501-	_	900-27	7-8971 [2] ³⁴ 2-9 7 -1

NC DIVISION OF MOTOR VEH: RECEIPT OF FEES PAID STATE OF NORTH CAROLINA REGISTRATION CARD

WIMBER
22 POUP # VALID THRU
22 1/15/2006
GROSS WT NC LIC NUMBER HPD1622 VERICLE ID S CAROL ANN MORGAN License 28.00 2005 CHEV 45 1G1AK52F167 776617052558019 098 11/03/2005 T1C0985 101AR52F157 MAKE/SERIES CHEV SHIPPING WEIGHT CLASSIFICATION
PRIVATE/PASS VIEH
CUSTOMER ID & OWNER 1 CUSTOMER ID & OWNER 2 COUNTY GREENSBORD NC TOTAL. 28.00 OICK - STATE FARM MUTUAL AUTOMOBILE INS C INSURANCE COMPANY AUTHORIZED IN NO 75608121 CY NUMBER SIGNATURE





MFD BY GENERAL MOTORS CORP

DATE GIVWR 08/05 1673 KG 3689 LB

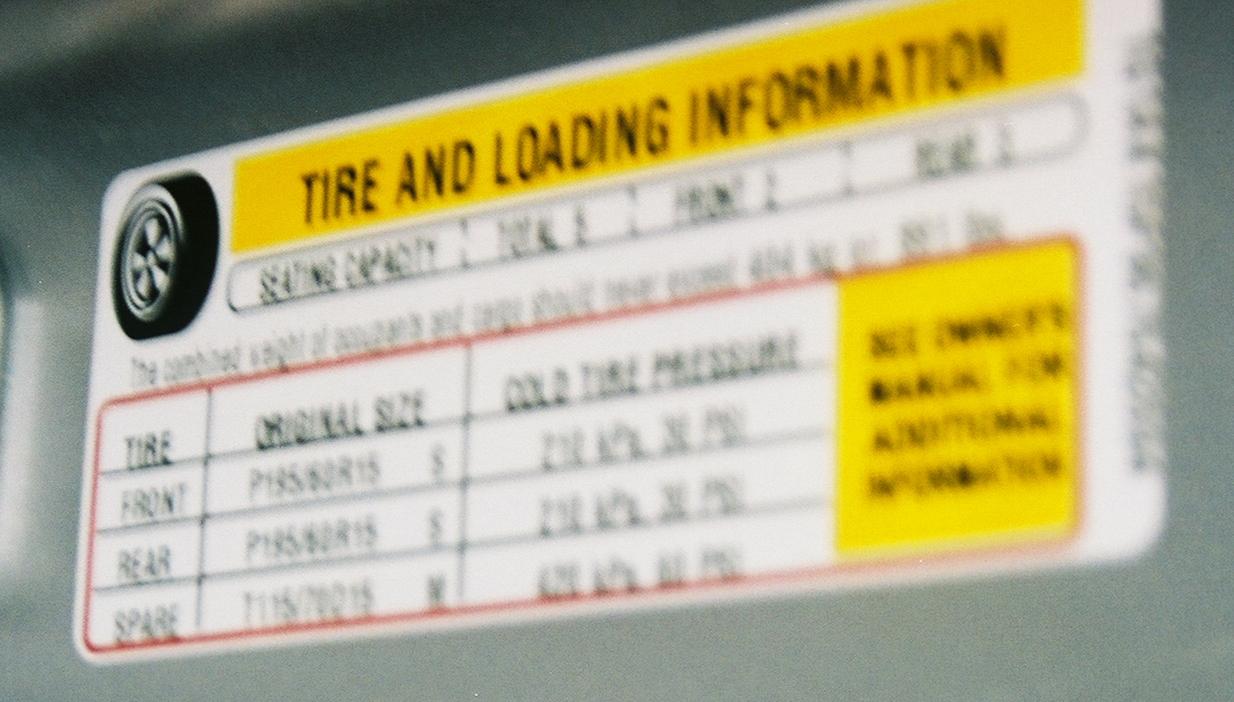
GAWH FHT 863 KG 1903 LB

GAWA AA 810 KG 1786 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

1G1AK15F967

TYPE: PASS CAR







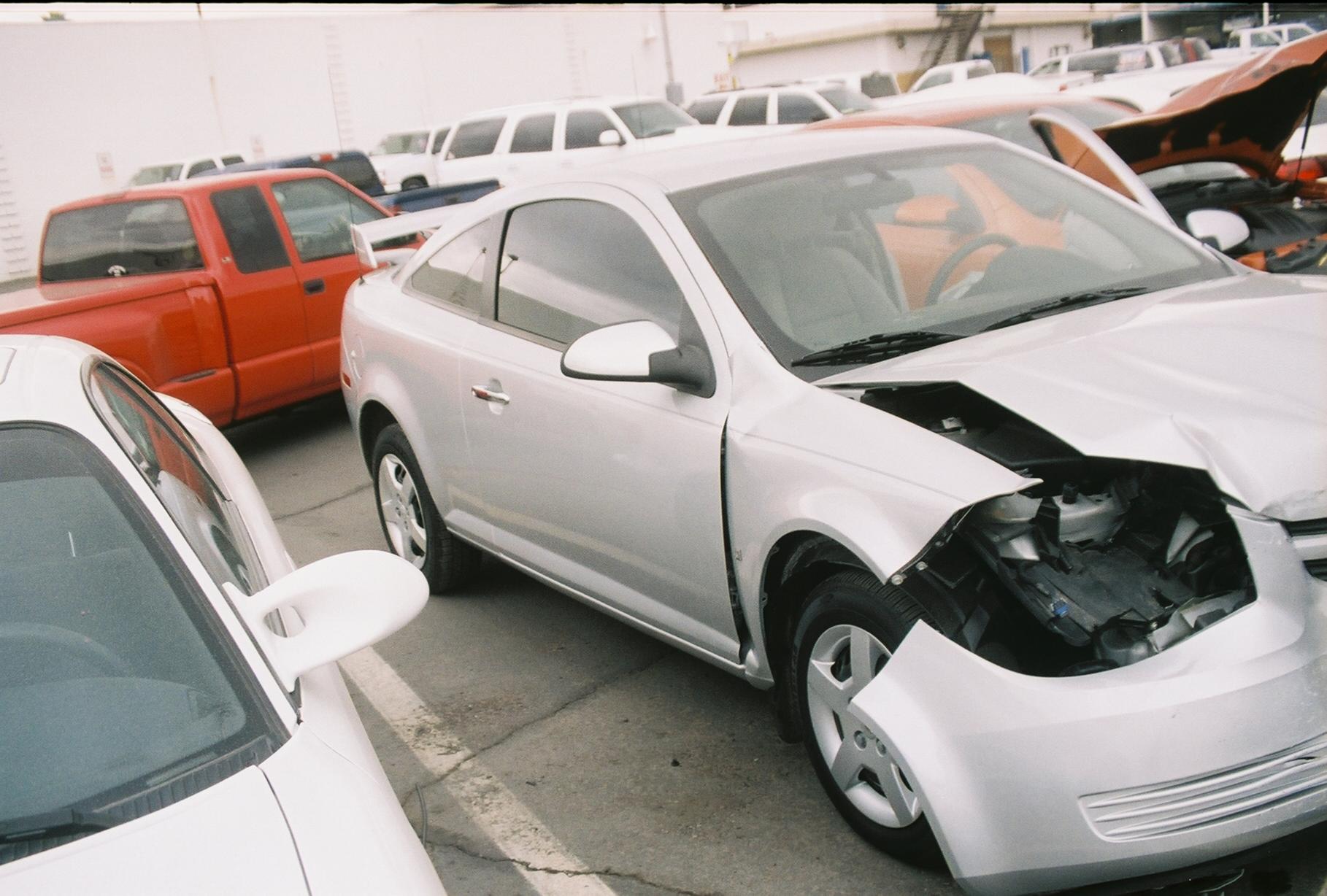






































Customer's Name: Vehicle Brand:

CHEVROLET M

Model: COBALT

03/29/2006

File #

GM1-401212925

VIN:

1G1AK15F967

Inspection Date:

Mileage at Inspection: 1628
Inspection Location: BILL HEARD CHEVROLET
SCOTTSDALE AZ
Inspector's phone number: 928-701-4242
Inspected By: JAMES M. ELGAN

Section 1	INSPECTION SUMMARY	
BRIEFLY Describe	the customer's ALLEGATION below:	
	,16, WAS AT A STOP, WAITING TO MAKE A	LEFT TURN. AS HE PROCEEDED TO TURN, THE
STEERING WHEEL	LOCKED UP, THE VEHICLE HIT CURB AND W	ENT UP AND INTO A BLOCK FENCE.
{		
Following the insp	pection, summarize the facts and observations:	(Additional cmts may be placed in section 9)
	S MAJOR FRONT END SHEET METAL DAMAGE	
	RBAG IS DEPLOYED. RIGHT FRONT SHOCK TO	
	IERE IS NO GLASS DAMAGE. 10 MPH SPEED E	
	GE SUSTAINED BY THIS VEHICLE. ESTIMATE	
	E NOTE: THIS VEHICLE WAS DRIVEN FROM WH LAGE AREA ~ NO STEERING DIFFICULTY ENCO	
t SHOP STOR	AGE AREA ~ NO STEERING DIFFICULTY ENCO	JUNIERED.
<u> </u>		
·		
{		
{		
{		
{		
{		
{		
Section 2	INTERVIEW - INCIDENT DET	TAILS
Obtain all of the in	formation for this section from the Driver/Claim	nant
Provide a complete	e description of the incident according to the D	RIVER / CLAIMANT
latan da na a da.	WD TII DID	la side at Data and Times at 00/00/0000 @ 4-00 DM
Interview mode: Interview date:		Incident Date and Time: 03/23/2006 @ 4:20 PM
	lepartment report obtained? Yes X No	
	nant's description of incident. If there was a collision	describe all collision events: include description
	volved; describe all objects contacted and the sequ	
may be placed in section		ence in which they were contacted. (Additional chits
{		A LEFT TURN. AS HE PROCEEDED TO TURN,
THE STEERING W	HEEL LOCKED UP, THE VEHICLE HIT CURB AN	
FENCE.		
{		
{		
<u>{</u>		
{		

<u>Driver/other occupant's</u> physical description (include name, gender, height, weight, & disabilities):

16, MALE, 5'9", 150 LBS, NO DISSABILITIES.

If there was a collision:

Confidential GM/PAR Rev 04-19-2004

Customer's Name:	
Waliala Drand.	C

Inspection Date:

03/29/2006

ustomer s	Name.
Vehicle	Brand:

CHEVROLET

Model:

COBALT

<u>v eme</u>	File #	GM1-4012	212925	VIN:	1G1AK15F967	
Describe exten		ıries to the Dri			REPORTED.	
Describe where	e other occu	upants were s	eated & ex	xtent of any	•	NLY, SINGLE OCCUPANT
Priving condition: Road Surface: Road Condition: Shoulder Cur	tions at the Weather of X rb X:	time of the inconditions & V Concrete X Dry Concrete	ncident: lisibility: C Asphalt [Wet [Asphalt [LEARAppr Gravel Icy Gravel	ARTORITZ, GILBERT A oximate Temp (°F): 70 Crushed rock Dirt Other:_{ Crushed rock Dirt	
Shoulder/Curb C Posted Speed Li Any objects in	Condition: X mit 25	Dry	Wet [lcy	Other:_{	
Length of Driv			i, potriole, sp	eed builip, et	6.) <u>-</u> NONE	
		•	<i>,</i> –		tance (miles): 3 MILES	
		of vehicle spec	_	-		
		speed at impa			est. nix data here)	
·	aimant des	scription of th	ne vehicle		•	e incident does not include the
Steering Suspension Brakes Engine Electrical	Normal [Normal X Normal X Normal X		Other X Other Other Other Other Other	Descr Descr Descr	ibe { ibe {	
Were any war			or driver i	nformatio	n center messages dis	played? Yes X No If "Yes", get
Has the vehicle details and des			nis inciden	t ever beer	n noted prior to this incid	ent? Yes X No If "Yes", get the
Also, determine smoke or stear				ights illumi	nated, messages on driv	ver information panel, unusual noises
Describe any e	evasive action	on: X Turni	ng [Braking	☐ Accelerating	Other: {
Describe cargo Estimated total we	•				any):_ NONE weight of the trailer, if any. { _	
If a trailer was	being towed	d, photograph	the hitch	structure, b	oth on the trailer and to	wing vehicle.N/A
		oadway?: X Y _ BLOCK WAI		Describe:	{	
How was the ve		ported from th	ne incident	t site to the	present location? To	w Truck X Flat Bed Other Rev 04-19-2004

Customer's Name:

Inspection Date:

03/29/2006

Vehicle Brand:

File #

CHEVROLET M GM1-401212925

Model: VIN: COBALT

Additional comments concerning the incident:_{
<u>{</u>
'
Section 3 INTERVIEW - VEHICLE HISTORY
Source of information (name, address, phone number, & relationship), if other than claimant:
Comments: (Additional cmts may be placed in section 9)
<u> </u>
Did the owner purchase the vehicle new? x Yes
<u>VEHICLE MODIFICATIONS / ALTERATIONS</u>
Are any vehicle modifications or alterations present, and has any after-market equipment been installed?
(e.g., objects attached to the steering wheel or instrument panel, controls for disabled persons, shock absorbers, springs, modified body, electrical components, powertrain, wheels or tires, after-market seats, etc) Describe:
WING ADDED TO REAR DECKLID.
<u></u>
VEHICLE REPAIR / SERVICE HISTORY
Prior electrical system service? X No Yes If yes, describe:
Spin cellining ranging XVV
Prior collision repair? X No Yes If yes, describe: {
Repaired by whom? (name, address, phone) N/A
Prior chassis system service, repair, or replacement? X No
Prior electrical system components serviced, repaired, or replaced by whom? (name, address, phone number) N/A
Any other pertinent vehicle history information (from interview, GM warranty or dealership history files)? X No
<u> </u>
Section 4 VEHICLE INSPECTION – VISUAL/PHOTO
THE VEHICLE VISUAL INSPECTION DOCUMENTS THE PHYSICAL EVIDENCE USING PHOTOS AND WRITTEN
OBSERVATIONS. RECORD YOUR OBSERVATIONS IN THE APPROPRIATE SECTION.
<u>PHOTOGRAPH THE EXTERIOR OF THE VEHICLE AS FOLLOWS: VIN PLATE, QUARTER VIEWS FROM LEFT FRONT, RIGHT</u> REAR ARE REQUIRED, AND DOCUMENT FURTHER EXTERIOR DAMAGE WITH MANY PHOTOS.
THE TOTAL STATE OF THE PROPERTY OF THE PARTY
DESCRIBE ANY DAMAGE TO THE VEHICLE BODY:
FRONT BUMPER IS BUCKLED. HOOD IS BUCKLED. EACH FRONT FRAME HORN IS BENT. RIGHT FRONT
FENDER IS BUCKLED. RIGHT FRONT TIRE MOVED REARWARD.PASSENGER AND DRIVERS DOORS ARE
DAMAGED. BOTH HEADLIGHTS KNOCKED FROM VEHICLE.

Confidential GM/PAR Rev 04-19-2004

Customer's Name: 03/29/2006 **Inspection Date: COBALT**

Vehicle Brand: CHEVROLET Model:

1G1AK15F967 File # GM1-401212925 <u>VIN:</u>

UNDERBODY / FRAME / CHASSIS AREA: Describe any damage to the underside of the vehicle. Note the condition of the				
bumpers, frame, suspension, tires, wheels, brake an	d fuel lines & engine mount	t(s)/crossmember. Photograph and comment on any		
contact between vehicle components and the underb				
RIGHT UNIBODY FRAME IS BENT. LEFT UN	IBODY FRAME IS BUC	KLED.		
<u>{</u>				
<u>{</u>				
{				
CORNER ASSEMBLIES				
Struts/shocks	Ball joints	Tire/wheel assemblies		
Springs	Steering knuckles	The wheel assembles		
Control arms	Axle assemblies			
Comments: RIGHT FRONT SHOCK TOWER N		,		
{	10 1 LD 1 (L) ((1 (1)) (1) /4	•		
<u>UNDERHOOD</u>				
Engine compartment		oses, clamps and connections		
Brake fluid level and condition	Power steering fluid lev	vel and condition		
Comments:				
AIR CLEANER HOUSING BROKEN.				
{				
GENERAL OBSERVATIONS				
	narket equipment found,	vehicle modifications or items that are unusual or		
out of place.				
Comments:				
SMALL BOTTLE OF LIQUID OBSERVED ON	FLOOR.			
{				
{				
{				
Section 5 VEHICLE INSP	ECTION - PASSENGER	COMPARTMENT		
INTERIOR				
INTERIOR	Odometer			
Instrument panel		le come co		
Controls	Steering wheel and col			
Overall view of seat position		seat back angle (inclinometer measurement)		
Photo of options label-glove box/trunk	Sunvisors and neadline	er		
Personal items/cargo				
INTERIOR INSPECTION (Describe any damag	o and photograph)			
INTERIOR INSPECTION (Describe any damage DRIVER AIRBAG DEPLOYED	e and photograph)			
t Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Cont				
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Confidential GM/PAR Rev 04-19-2004

03/29/2006

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

<u>Customer's Name:</u>
Vehicle Brand: CHEVROLET Model: COBALT

File # GM1-401212925 VIN: 1G1AK15F967

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Section 6 STEERING, SUSPENSION, TIRE AND WHEEL SYSTEM INSPECTION

Use the following table to identify what you did and what you found during the inspection. Identify the tests and test results for the applicable items. Describe anything relevant to the allegation that is not in normal working condition, does not function properly or is a non production part. Take appropriate photographs.

Confidential GM/PAR Rev 04-19-2004

Customer's Name:

Model:

Inspection Date:

03/29/2006

Vehicle Brand:

File #

CHEVROLET GM1-401212925 **COBALT**

<u>VIN:</u>

1G1AK15F967

ITEM	OBSERVATIONS/TEST RESULTS
Steering system-Are all	STEERING IS ELECTRIC. ALL COMPONENTS ARE IN PLACE AND APPEAR
components in place and	TO BE WORKING AS NORMAL. VEHICLE CAN BE DRIVEN. TURNING RIGHT
connected in a normal manner?	HITS DAMAGED BODY PIECES.
Can the steering wheel be	
rotated lock to lock with	
appropriate movement of the	
front wheels. Is there any	
binding, sticking or uneven feel?	
Steering linkage-Is the linkage	NO CRACKS OR BENDS APPARENT. LINKAGE APPEARS FINE.
free from cracks, bends,	
fractures, etc. Are there any	
scrapes, abrasions, signs of	
contact with any of the linkage?	
Gear/rack and pinion-Any sign	NO DAMAGE OBSERVED.
of leakage, damage to boots on	
the rack, contact by foreign	
objects?	
Steering column, ignition switch,	LOCK AND UNLOCK FEATURES ARE GOOD. THE COLUMN IS PROPERLY
intermediate shaft. Does the	FASTENED TO DASH.
column unlock with the ignition	
key "on"? Is the steering column	
properly fastened to the dash?	
Steering pump, drive, hoses,	N/A
connections, flow, pressure. If	
possible, start the engine and	
rotate the steering wheel lock to	
lock. Is power assist normal? If	
not, it may be necessary to	
check pressure and flow.	
PS fluid level and condition-	N/A
Color, contamination, odor	
Steering knuckle-All	ALL IS SECURE
attachments secure and	
proper?	
Suspension components – LF	{
Strut attachments, springs	
intact; control arms properly	
attached, deformed, broken,	
scraped, etc. Sway bars	
properly attached.	
Strut attachments, springs	STRUT IS MOVED REARWARD ¾".
intact; control arms properly	
attached, deformed, broken,	
scraped, etc. RF	
Strut attachments, springs	ALL APPEARS PROPER.
intact; control arms properly	
attached, deformed, broken,	
scraped, etc Rear sway bars,	

Rev 04-19-2004 Confidential GM/PAR

Customer's Name: Vehicle Brand:

CHEVROLET Model: 03/29/2006

File #

GM1-401212925 VIN:

COBALT

1G1AK15F967

Inspection Date:

trailing arms properly attached	
and undamaged. LR	
Strut attachments, springs	ALL APPEARS PROPER
intact; control arms properly	
attached, deformed, broken,	
scraped, etc. RR	
Rear axle assembly-deformed,	N/A
signs of impact, properly	
located, etc.	
Deformation to the frame	RIGHT AND LEFT FRONT CORNERS BENT.
Describe and photograph	{
evidence of axle/ suspension/	
tire contact with frame, body or	
components	
Describe and photograph	NO UNDERCARRIAGE DAMAGE NOTED.
contact of the under- carriage	
with the road surface (road,	
shoulder, curb, or grass)	
Stability Enhancement	NO CODES
system/components-check for	
codes with Tech II	
Engine (normal, other)-Obtain	NO CODES
codes using a Tech II.	
Electrical (normal, other)	1
Liectrical (Horrital, Other)	\
Warning lights/messages	NONE
displayed? Describe and obtain	
codes using a Tech II	
Anything components missing?	NONE
Other	NONE
Other	<u> </u>

If the vehicle is driveable, conduct a road test to evaluate the concern expressed by the customer. Describe the results of the road test. If the concern is observed during the road test, it would be desirable to get a Tech II "snapshot". IS DRIVEABLE, BUT COULD NOT DRIVE VERY FAR - RIGHT FRONT TIRE DAMAGE WOULD RESULT.

If the vehicle is equipped with an ABS/Traction Control/Stability Enhancement System, use a Tech II to obtain any codes stored as current and/or history. Document via photos and include the code description. Follow the procedures in the service manual to determine the cause of each stored code which relates to the allegation. State which procedures were followed, record results of each test and state the root cause of each code. Consult with the CRM or Team Manager of the PAR group if this process leads to a disassembly of components. Follow the procedure in the General Guidelines for parts that need to be assembled for evaluation.

Inspect the system wiring, connections and components for damage. Note if the damage was the result of the incident.

TIRE AND WHEEL INSPECTION

Confidential GM/PAR Rev 04-19-2004

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

Customer's Name:			Inspection Date:	03/29/2006
Vehicle Brand:	CHEVROLET M	<u> Iodel:</u>	COBALT	
File#	GM1-401212925	VIN:	1G1AK15F967	

1.	ID	EN.	TIF	ICA7	TION:
----	----	-----	-----	------	-------

					AVE. TREAD	DOT
	TIRE BRAND	TIRE TYPE	TIRE SIZE	PRESSURE	DEPTH	Numbers
	(Goodyear)	(Eagle GA)	(P205/70R15)	<u>(psi)</u>	32nds of inch	
LF	Continental_	Touring	P195/60R15	<u>32</u>	_8	063497
RF	<u>"</u>	<u>"</u>	,,	<u>32</u>	"	"
LR	,,			<u>32</u>	"	"
RR	"	"	-,,	<u>32</u>	"	,,

Note: DOT numbers may be found on the inside of each tire adjacent to the rim.

Describe and photograph any damage to tires and wheels, such as scrapes, marks due to impact, cuts, tread separation, flat spots, bead separation, embedded grass/dirt, etc. Photographs should include inner and outer views of the damaged tire/wheel assemblies with chalk marks on each assembly to denote position on vehicle (RF, LF. RR and LR).

LF <u>no damage</u>

Section 7

found			
RF no damage found			
 LR <u>no damage</u> found_			
RR no damage found			
_			
TIRE PLACARI Record the folio		driver's door edge or inside th <u>PRESSURE (psi)</u>	he decklid) PRESSURE AT MAXIMUM LOAD(psi)
TIRES	P195/60r15	32	<u>40</u>
SPARE TIRE _			

SITE INSPECTION - PERFORM THE FOLLOWING IF ADDITIONAL INFORMATION MAY BE FOUND:

SITE INSPECTION

- Check the incident scene for tire marks, gouges in the pavement, debris, or any other marks. Measure location and photograph.
- Identify evidence of whether the vehicle left the road prior to, during, or after the incident. Document all locations, distances, stationary objects (guard rails, telephone poles, fences, buildings, etc), nearest posted speed limit signs in the direction of travel, etc...

Confidential GM/PAR Rev 04-19-2004

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS

Customer's Name:

Inspection Date:

03/29/2006

Attachments: (Check all that apply)

x Data Downloads

x Photographs

	Vehicle Brand: CHEVROLET Model: COBALT File # GM1-401212925 VIN: 1G1AK15F967
>	Identify evidence & photograph any object struck by the vehicle on or off the road prior to, during or after incident.
	Inspect roadway & shoulder surfaces in the area of the incident site for telltale signs of loss of control, excessive speed, severe braking, etc.
Photog	raph the scene and property if involved.
{	ents: spection not performed
Section	8 COMMENT OVERFLOW
Please	8 COMMENT OVERFLOW use this page if needed for additional comments from the inspection form. Please note the section and e comments are continued from prior to each comment.
Please area th	use this page if needed for additional comments from the inspection form. Please note the section and e comments are continued from prior to each comment.
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area th	use this page if needed for additional comments from the inspection form. Please note the section and e comments are continued from prior to each comment.

Confidential GM/PAR Rev 04-19-2004

☐ Other Records

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION FIELD PHOTOGRAPHIC NOTES

Customer's Name: Inspection Date: 3-29-2006

<u>Vehicle Brand:</u> <u>CHEVROLET Model:</u> <u>COBALT</u>

<u>File # 1-401212925 VIN: 1G1AK15F967</u>

Inspector James M. Elgan

Number of Rolls 1

Roll Number

Neg.#	Description
0	
1.	
2.	MFG. LABLE
3.	TIRE LABLE
4.	DRIVERS BELT AS FOUND
5.	DRIVERS AIRBAG AS FOUND
6.	LIQUID FOUND ON FLOOR
7.	PASSENGER SIDE INTERIOR
8.	<u>LEFT FRONT</u>
9.	<u>FRONT</u>
10.	RIGHT FRONT
11.	RIGHT SIDE
12.	REAR ~ NOTE ADD-ON SPOILER
13.	<u>LEFT SIDE</u>
14.	<u>ENGINE</u>
15.	ENGINE
16.	ENGINE
17.	COMPARE DRIVERS SIDE SHOCK TOWER POSITION TO;
18.	PASSENGER SIDE SHOCK TOWER. RIGHT SIDE MOVED REARWARD 3/4"
19.	RIGHT FRONT UNIBODY MOVED REARWARD 1 ½"
20.	LEFT FRONT MOVED REARWARD 3/4"
21.	8" CRUSH AT IMPACT AREA
22.	RIGHT FRONT FENDER PUSHED RIGHT AS IF SLIDING
23.	LEFT FRONT WHEEL POSITION
24.	RIGHT FRONT WHEEL POSITION
25. 26.	
26. 27,	
27, 28.	
20. 29.	
30.	
31.	
32.	
33.	
34.	
35.	
36.	
37.	





CDR File Information

Vehicle Identification Number	1G1AK15F967
Investigator	
Case Number	1-401212925
Investigation Date	Tuesday, March 28 2006
Crash Date	3-23-2006 @ 7:12 PM
Filename	1G1AK15F967
Saved on	Tuesday, March 28 2006 at 12:45:09 PM
Collected with CDR version	Crash Data Retrieval Tool 2.800
Collecting program verification number	9238B95E
Reported with CDR version	Crash Data Retrieval Tool 2.800
Reporting program verification number	9238B95E
	Block number: 00
Interface used to collected data	Interface version: 4A
interface used to collected data	Date: 11-08-05
	Checksum: 7500
Event(s) recovered	Deployment

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times. The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced.

The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event, then the Deployment Level Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:

- -SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM will record up to the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a Non-Deployment Event, is 5 MPH.
- -Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combined "X" and "Y" axis.
 -Calculated Principal Direction of Force (PDOF) is the arctangent of the maximum observed lateral velocity change divided by the maximum observed longitudinal velocity change. PDOF is displayed where zero degrees is located at the front of the vehicle, with 90 degrees is displayed to the right side of the vehicle and so on, clockwise around the vehicle.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.
- -Brake Switch Circuit Status indicates the status of the brake switch circuit.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.
- -Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), will always report a default value of "Buckled".
- -The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.
- -If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.
- -The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

SDM Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

-Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication





network.

-The Belt Switch Circuit is wired directly to the SDM.





System Status At AE

Vehicle Identification Number	**1AK15F*6*642694
Low Tire Pressure Warning Lamp (If Equipped)	Invalid
Vehicle Power Mode Status	Run
Remote Start Status (If Equipped)	Inactive
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp (If Equipped)	OFF

System Status At 1 second

Transmission Range (If Equipped)	Third Gear
Transmission Selector Position (If Equipped)	Fourth Gear
Traction Control System Active (If Equipped)	Invalid
Service Engine Soon (Non-Emission Related) Lamp	OFF
Service Vehicle Soon Lamp	OFF
Outside Air Temperature (degrees F) (If Equipped)	76.1
Left Front Door Status (If Equipped)	Closed
Right Front Door Status (If Equipped)	Closed
Left Rear Door Status (If Equipped)	Unused
Right Rear Door Status (If Equipped)	Unused
Rear Door(s) Status (If Equipped)	Closed

Pre-crash data

T TO Gradii data		
Parameter	-2 sec	-1 sec
Reduced Engine Power Mode	OFF	OFF
Cruise Control Active (If Equipped)	Invalid	Invalid
Cruise Control Resume Switch Active (If Equipped)	Invalid	Invalid
Cruise Control Set Switch Active (If Equipped)	Invalid	Invalid

Pre-crash data

i ic-ciasii aata					
Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	25	21	19	19	19
Engine Speed (RPM)	1408	1280	1152	1152	1088
Percent Throttle	22	20	19	17	15
Brake Switch Circuit Status	OFF	OFF	OFF	OFF	OFF
Accelerator Pedal Position (percent)	0	0	0	0	0
Antilock Brake System Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Lateral Acceleration (feet/s²)(If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate (degrees per second) (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Steering Wheel Angle (degrees) (If Equipped)	0	0	0	0	0
Vehicle Dynamics Control Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid



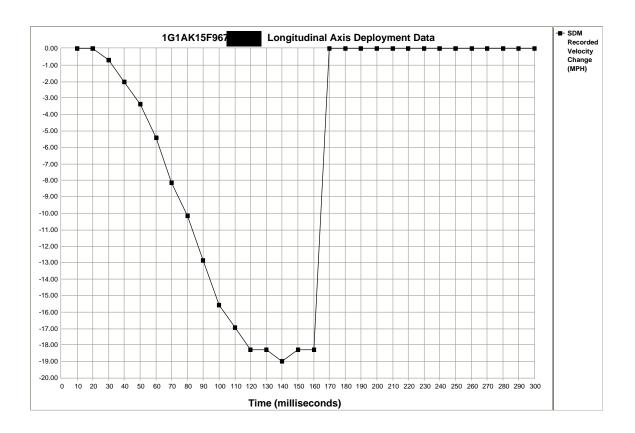


System Status At Deployment

System Status At Deployment	
Ignition Cycles At Investigation	369
SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	216910
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	365
Ignition Cycles At Event	366
Ignition Cycles Since DTCs Were Last Cleared	113
Driver's Belt Switch Circuit Status	BUCKLED
Passenger's Belt Switch Circuit Status	UNBUCKLED
Diagnostic Trouble Codes at Event, fault number: 1	N/A
Diagnostic Trouble Codes at Event, fault number: 2	N/A
Diagnostic Trouble Codes at Event, fault number: 3	N/A
Diagnostic Trouble Codes at Event, fault number: 4	N/A
Diagnostic Trouble Codes at Event, fault number: 5	N/A
Diagnostic Trouble Codes at Event, fault number: 6	N/A
Automatic Passenger SIR Suppression System Validity Status at AE	Valid
Automatic Passenger SIR Suppression System Status at AE	Air Bag
2 11 2	Suppressed
Automatic Passenger SIR Suppression System Validity Status at First Deployment Command	Valid
Automatic Passenger SIR Suppression System Status at First Deployment Command	Air Bag
Driver First Oten Time Alexander Frankland to Parallement Ocean and Original Materials	Suppressed
Driver First Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	42
Driver Second Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	Disposal
Passenger First Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	Suppressed
Passenger Second Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	Suppressed
Time Between Events (sec)	N/A
Driver First Stage Deployment Loop Commanded	Yes
Driver Second Stage Deployment Loop Commanded	Yes
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	Yes
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No.
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No.
Driver Knee Deployment Loop Commanded	No.
Passenger First Stage Deployment Loop Commanded	No
Passenger Second Stage Deployment Loop Commanded	No.
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	Yes
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No.
Second Row Left Side Deployment Loop Commanded	No
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Second Row Right Side Deployment Loop Commanded	No.
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	No
Second Row Center Pretensioner Deployment Loop Commanded	No
Driver 2nd Stage Deployment Loop Commanded for Disposal	Yes
Passenger 2nd Stage Deployment Loop Commanded for Disposal	No
Multiple Event Counter	0
An Event(s) Preceded the Recorded Event(s)	No
An Event(s) was in Between the Recorded Event(s)	No.
An Event(s) Followed the Recorded Event(s)	No.
The Event(s) Not Recorded was a Deployment Event(s)	No
The Event(s) Not Recorded was a Non-Deployment Event(s)	No
Crash Record Locked	Yes
Vehicle Event Data (Pre-Crash) Associated With This Event	Yes
Deployment Event Recorded in the Non-Deployment Record	No
Event Recording Complete	Yes
Estimated Principal Direction of Force (PDOF) degrees	0



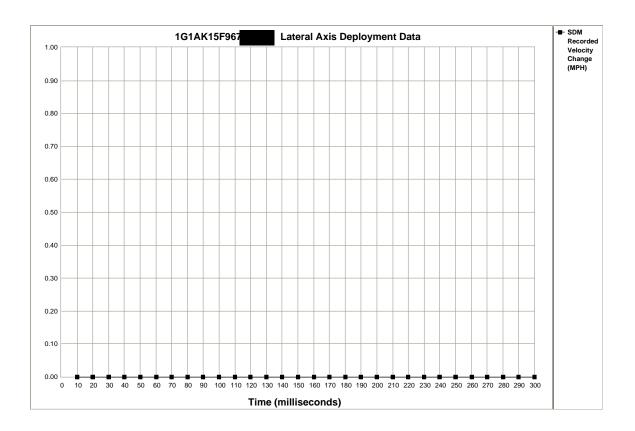




Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Longitudinal Axis Recorded Velocity	0.00	0.00	-0.68	-2.03	-3.39	-5.42	-8.13	-10.17	-12.88	-15.59	-16.95	-18.30	-18.30	-18.98	-18.30
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Longitudinal Axis Recorded Velocity	-18.30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00







Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Lateral Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Lateral Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00





Hexadecimal Data

This page displays all the data retrieved from the air bag module. It contains data that is not converted by this program.





```
$43 FF FF FF 00 00 00 00
$44 FF FF FF FF FF 00
$45 FF FF FF FF FF 00
$46 FF FF FF FF FF 00
$47 FF FF FF FF FF 00
$48
    FF FF FF FF FF 00
$49
    FF FF FF FF FF 00
$4A FF FF FF FF FF 00
$4B FF FF FF FF FF 00
$4C FF FF FF FF FF 00
$4D FF FF FF FF FF 00
$4E
    FF FF FF FF FF 00
$4F FF FF FF FF FF 00
$50 FF FF FF FF FF 00
$51 F0 00 00 F0 00 00 00
$52 81 FF FF FF 00 00 00
$53 FF FF FF 00 00 00 00
$54
    82 FF FF 00 00 00 00
$55 FF FF FF FF FF 00
$67 A0 A5 00 00 00 00 00
$68 D0 10 00 80 00 00 00
$69
   00 54 BB 01 6D 00 00
$6A
    71 01 6E 00 00 00 00
   00 00 00 00 00 00 00
$6В
$6C 00 00 00 00 00 00 00
$6D 00 00 00 00 00 00
$6E 00 00 00 00 00 FF 00
$6F
   00 FD 00 FB 00 F8 00
$70
    00 F4 00 F1 00 ED 00
$71
    00 E9 00 E7 00 E5 00
$72
    00 E5 00 E4 00 E5 00
$73
    00 E5 00 00 00 00 00
$74
   00 00 00 00 00 00 00
$75
    00 00 00 00 00 00 00
$76
    00 00 00 00 00 00 00
$77
    00 00 00 00 00 00 00
$78 D0 00 00 00 00 00 00
$79 00 00 00 00 00 00 00
$7A 00 00 00 00 00 00 00
$7B 15 47 00 00 00 00 00
$01 41 55 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$02 01 02 03 04
$03
   41 54 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$04
   01 02 03 04
$05
    $06 FF FF FF FF
$08 FF FF FF FF
$0D 41 48 32 39 35 31 52 35 31 36 38 31 31 35 44 5A
$0E
   01 5A 4B 31
$0F
    41 4A 01 02 03 04 52 45 41 32 30 32 33 30 30 30
$10 01 02 03 04
$13  42  52  30  31  33  34  56  31  05  32  30  38  34  42  4A  32
$14
   01 5A 74 02
$17
    $18
    FF FF FF FF
$21
    33 19 2A B4 E6 87 91 9A
$22 90 11
$23 31 41 FA FA FA FA FA
$24 31 41 FA FA FA FA
$25
    32 41 FA FA FA FA FA
$26
    32 41 FA FA FA FA FA
$40
    00 00
$41
    3F 00 00 02 00 1A
$42 F0 C4
$43 00 00 8E 80
```









Comments

THIS VEHICLE HAS SUSTAINED A VERY HARD IMPACT TO THE RIGHT FRONT CORNER, WITH WRAP AROUND DAMAGE TO THE LEFT FRONT CORNER. THE DRIVERS AIRBAG IS DEPLOYED. ESTIMATE IS NOT COMPLETE. THIS VEHICLE MAY BE DECLARED A TOTAL.



BBB AUTO LINE 4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

Council of Better Business Bureaus, Inc.

May 24, 2006

Re: ______vs Chevrolet Motor Division # CHV0646557 VIN: 1G1AK52F957

STUART FL

Dear

Per our recent telephone conversation, I am writing to confirm the terms of the settlement verbally agreed to by you and the manufacturer in resolving your BBB AUTO LINE claim. The terms of the settlement are as follows:

The manufacturer agrees to voluntarily repurchase your 2005 Chevrolet Cobalt for the following amounts:

\$15,560.00 (\$16,310.00 Retail - \$750.00 Rebate) + \$6.50 (Tire & Battery) + \$199.00 (Dealer) + \$990.93 (Tax) + \$238.05 (License & Title) + \$495.00 (GAP) - \$2,481.69 (GM Card Points) = \$15,007.79 - \$4,055.84 (Usage Deduction, Based On 7,000 Miles, Calculated Per The Florida Lemon Law Usage Deduction Formula) = \$47,231.04 + (Earned Finance Charges From Date Of Purchase To Date Of Repurchase)

The manufacturer will contact you to complete this transaction within 30 days from the date of this letter, after which the BBB will follow up with you to verify performance. The vehicle shall be turned over with no damage, allowing for normal wear only. In addition to this subtotal, incurred finance charges are to be determined and added.

If your understanding of the verbal settlement differs from the written statement outlined above, please contact me immediately at 800.955.5100. If I do not hear from you it will be assumed the terms of your settlement are accurately stated above.

I will follow up with you after the date for performance of the settlement to confirm all required actions have been satisfactorily completed.

Please let me know immediately if you believe the manufacturer has not satisfactorily performed the settlement. If that happens and you contact me within 60 days from the date of this letter, I will reopen your case based on the age and mileage of the vehicle at the time you filed this claim. If you contact me after the 60-day period, I will open a new case for you and I will have to make a new eligibility determination based on the age and mileage of your vehicle at that time.

Sincerely,

Kristen Reynolds at Extension 240

cc: Hollis Simmons



BBB AUTO LINE

4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838

Phone 800.955.5100 Fax: 703.247.9700

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Sincerely,

Kristen Reynolds at Extension 240

cc: Hollis Simmons

RCMPR010

VEHICLE DELIVERY/INCENTIVE HISTORY

14:44:15

FL

01/14/06

PROCESSING SOURCE: CHEVROLET PAGE:

VIN: 1G1AK52F9 57 SELLG SCE: 13 MDL YR: 05 ORD NO: HPCH31

OTYPE: 070 DLVY SS/SITE CD: ODATE: 08/27/04 ORDER FAN: 13 26302 ODATE: 08/27/04 ORDER FAN: DDATE: 12/07/04 DLVY FAN:

DTYPE: 010 SRVC TYPE: MILEAGE:

DLVY DOE: 12/07/04 ORDER BY:

CANC:

CANC DOE:

TRADE: TRD DOE:

DLVY TO:

SRVC IN: STUART SRVC OUT: CANC SRVC IN: BFSO ORD DT:

PRICE ASSUR DT: PRICE ASSUR RT:

--INCENTIVES--

CODE PAY SS/SITE INV/INC NO DATE AMOUNT MTHD DLR SHR STAT CSE 01 13 26302 00027212593 12/08/04 750.00 OA 0.00 9

PROCESS TYPE: 001 CHECK NO: SSN:

INC MEMO NO: 00027212593 AUTH PUR CD: DATA SCE: DLR

BFSO CUST:

MISC DATE: MISC:

POLICY PYMT CMNT: ACTV TYPE: 6

INV/INC NO DATE AMOUNT MTHD DLR SHR CODE PAY SS/SITE STAT 9 FFC 01 13 26302 00027212593 12/08/04 19.98 OA 0.00

PROCESS TYPE: 001 CHECK NO: SSN:

DATA SCE: DLVY INC MEMO NO: 00027212593 AUTH PUR CD:

MISC DATE: MISC:

POLICY PYMT CMNT: ACTV TYPE: 6

CODE PAY SS/SITE INV/INC NO DATE AMOUNT MTHD DLR SHR STAT 01 13 26302 00027212593 12/08/04 2,481.69 UDP OA 0.00 9

PROCESS TYPE: 001 CHECK NO: SSN:

INC MEMO NO: 00027212593 AUTH PUR CD: DATA SCE: DLR

MISC: MISC DATE:

POLICY PYMT CMNT: ACTV TYPE: 6

2005 COBALT 4-DOOR SEDAN CHEVROLET MOTOR DIVISION 91U ARRIVAL BLUE METALLIC /L4G GENERAL MOTORS CORPORATION 14B GRAY 100 RENAISSANCE CENTER STOCK NO. ORDER NO. HPCH31/TRE DETROIT MI 1011120032
VEHICLE INVOICE 10D77226032 DETROIT MI 48243-1114 VIN 1G1 AK52 F9 57 MODEL & FACTORY OPTIONS

MSRP INV AMT RETAIL - STOCK

1AK69 COBALT 4-DOOR SEDAN

13625.00 12739.38 INVOICE 11/09/04 FE9 50-STATE EMISSIONS N/C N/C SHIPPED 11/05/04 L61 2.2L DOHC 4 CYL ENGINE 0.00 0.00 EXP I/T 11/18/04 MX0 4-SPD. AUTO. TRANS. W/OVERDRIVE 850.00 765.00 INT COM 11/18/04 T43 REAR DECK-LID SPOILER 275.00 247.50 PRC EFF 10/26/04 KEYS G3010 G3010 WFP-S QTR OPT-1 BANK: AMSOUTH BAN CHG-TO 26-302 SHIP WT: 2807 HP: 18.4 GMS: 13949.38 SUPPLR: 14573.73 MRM: 15315.00

MEMO

662.50

TOTAL MODEL & OPTIONS 14750.00 13751.88 ACT 231 13874.38
DESTINATION CHARGE 565.00 565.00 H/B 261 442.50
LAM DEALER CONTRIBUTION 147.50 ADV 261 147.50
LAM GROUP CONTRIBUTION 110.63 EXP 65A 110.63

TOTAL 15315.00 14575.01 PAY 310 14575.01

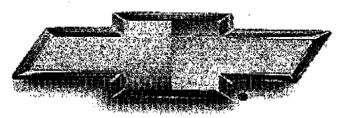
MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 13928.13

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

JOHN JOCHEM CHEVROLET, INC.

JOHN JOCHEM



CHEVROLET

Fax Cover Sheet

TO: HOLLIS	From: John Jochem Chevrolet
	Date: 22 May 2006
Fax number: 1-866-440-5941	Fax number: 772-286-9062
1-000-440-3741	

ANY QUESTIONS REGARDING THIS FAX PLEASE CALL FLAINE® 772-287-3232

EXT. 102

Total pages, including cover: 7

Comments:

CUST:

RE; REQUESTED RENTAL BILLS

THANKS;

ELAINE

SERVICE CASHIER

* RES RO# 121613-She did not take the Rental.

IN 04:00PM 4/18/06 ENTERPRISE LEASING COMPANY, A PLORIDA CORPORATION RENTAL AGERMENT OUT 73:25PM 4/10/06 1991 SOUTH U.S. HMY. 41 772-287-7260 STUART FL 34994-3916 4119 24-HOUR DAY RESTAL TYPE D SOURCE CH4119 - 001 D479921 PAGE 1 OF 1 UNIT 1 RENTER SUMMARY OF CHARGES. UNIT # DAY = 24 HOUR PERIOD LIC# MILES MODBL G6 PORT ST LUCIE FL NO CHARGE COLOR BLACK LOCAL: IN 7122 (H) OUT 5599 (0) · \$ 37.00 259.00 V# 1G2ZF55B064: DR. LICENSE SPECIAL 42.00 42.00 STATE PL SXPIRE 7/23/11 DOB RΤ EYES HAIR 3.3. EMPLOYER : BILL TO Y CUST # 700848 JOHN JOCHEM CHEVROLET, INC. DOM + + Z650 SOUTH U S HIGHWAY #1 STUART 772-287-3232 34995 VLF RECV ADDITIONAL DRIVER HO OTHER DRIVER PERMITTED CLAIM INFO PERMISSION TO LEAVE STATE POL/CLAIM/PO# YES NO X 74149 -TOTAL CHARGES 304.12 INSURED CUSTOMER SIGNATURE ON FILE DEPOSITS PAYMENT IMPORMATION LOSS DATE AMOUNT FD.RY TYPE DATE MUTH THEFT ACCIDENT TYPE CAR ALE CHEVY COBA BILL TO CUST 700848 301.00 SHOP JOHN JOCKEM PHONE 772-287-3232 MANE OPENED BY \$2810C KENNETH A MILLIAR CLOSED TICKET PAYMENT INGO CLOSED BY #136BJ RICARDO MONSALVE

Way 22 2006 12:30PM P2

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3574G

EHX NO: JJSS8e30eS

6262482244

ENTERPRISE

FROM : JOHN JOCHEM-SERVICE DEPT

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OPTIONAL PRODUCTS NOTICE:

OUR CONTRACT OFFERS FOR AN ADDITIONAL CHARGE, PRODUCTS INCLUDING DAMAGE WAIVER, PERSONAL ACCIDENT INSURANCE AND SUPPLEMENTAL LIABILITY PROTECTION, BEFORE DECIDING WHETHER TO PURCHASIS ANY OF THESE PRODUCTS YOU MAY WISH TO DETERMINE WHETHER YOUR PERSONAL INSURANCE OR CREDIT CARD art with a tress + है । शका -OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT. RENTER: (84. . 4A. 32 · 0AY 81,000 ALL DAMAGE RENTER ACCEPTS OPTIONAL PER-SCHAL ACCIDENT BRURANCE (PA) AT DAAY FEE BHOWN IN COLUMN TO RENTH, SEE DOFONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARA-GRAPH 17. RENTER DECLINES OPTIONAL PERSONAL ACCIDENT RELIGIANCE (SAN RENTER: X RENTER ENTER ACCEPTS OPTIONAL SUPPLEMENTAL
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ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT,

WHICH CONSISTS OF PAGES 1 THROUGH 4.

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1 HAVE READ AND THE THIS BAD CONDITIONS INSURANCE OR CREDIT CARD PROVIDES YOU COVERAGE DUR-SEE TO SEEDING ING THE RENTAL PERIOD. THE PURCHASE OF ANY OF THESE OPTIONAL PRODUCTS IS NOT FUEL DE PRESIDENT REQUIRED TO RENT VEHICLE. REPLACEMENT VEHICLE 7 REP X (WILL RETURN CAR BY: DEPOSITION AMOUNT DATE PAID ECARM A/98/02 10:00 Att. 170,00 1: ALLH-184 ADDITIONAL INFORMATION CONDITION AGREED TO # TOTAL CHARGES 166DMS6T350 NO DAMAGE DEPOSITS REFUNDS

COLOR

MODE

DRIVEN

QUT

MALE-AGE

SC REG REPRESENTS TWO ITEMS: 1) \$2.00 SURCHARGE AND 2) 2 CENT FLORIDA WASTE TIRE AND BATTERY FEE.

SEE TERMS AND CHARGES ON REVERSE AND AT MONITOR BUTTLA ASSESSMENT TOWET WORLD'
YET RECV REPRESENTS VEHICLE LICENSE FEE RECOVERY PER UAY.

THE VALID AND COLLECTIBLE LIABILITY INSURANCE AND PERSONAL INJURY PROTECTION INSURANCE OF ANY AUTHORIZED RENTAL OR LEASING DRIVER IS PRIMARY FOR THE LIMITS OF LIABILITY AND PERSONAL INJURY PROTECTION COVERAGE REQUIRED BY FLORIDA STATUTE SECTION 324.021(7) AND FLORIDA STATUTE SECTION 627.736.

WINER IS AN AFFILIATE OF ENTERPRISE RENEA-CAR COMPANY, WHICH OWNS ALL RIGHTS TO ENTERPRISE NAMES AND MARKS. © ENTERPRISE LEASING COMPANY, (A FLORIDA CORPORATION), 20

CHECK

AMOUNT | RECEIVED

CHARGE

AMOUNT DUE

CLOSED EY / 🤫

RECEPT OF DATE

PAID BY :

CASH REFUND.

IN 03:36PM 11/18/05

ENTERPRISE LEASING COMPANY, A PLORIDA CORPORATION OUT 05:32PM 11/16/05 1991 BOUTH U.S. HWY. #1 772-287-7268

24-HOUR DAY

FL 34994-3916 4119 STUART

SOURCE CH4119 - 001 RENTAL TYPE D

PAGE 1 OF 1

UNIT 1 UNIT # FLT778 LIC# MODEL COBA WHITE COLOR 6103 OUT 5955 V# 1G1AK55P567

PRITER PT ST LUCIE LCC<u>AL.</u> (H)

SUMMARY OF CHARGES DAY = 24 HOUR PERIOD MILES NO CHARGE

SPECIAL

1 DAYS 37.00

42.00

42.00

DR. LICENSE STATE FL EXPIRE 7/23/11 73.7 BYES HAIR 8.8.# EMPLOYER .

BILL TO Y CUST # 700848 JOHN JOCHEM CHEVROLET, INC. DOM* * 2650 SOUTH U S RIGHWAY #1 STUART 772-287-3232

VLF RECY

ADDITIONAL DRIVER NO OTHER DRIVER PERMITTED

CLAIM IMPO POL/CLAIM/20#

PERMISSION TO LEAVE STATE YES NO X

70154 INSURED

CUSTOMER SIGNATURE ON FILE

DEPOSITS 1.00 -1.00-REPUND

TOTAL CHARGES

LOSS DATE

PAYMENT INFORMATION HTUA STAD SALT YE. OF THUCMA 1.00 VISA SALE 11/16/05 063637 1.00-VISA RFWD 11/18/05

> . 78 VLF BILL TO CUST 700848

TYPE CAR COLBOLT

> OPENED BY #239ES AMANDA WINTERS CLOSED BY #3871Z RESECCA THOMSON

SHOP JOHN JOCHEM PHONE 772-287-3232 RAME

CLOSED TICKET PAYMENT INFO

nterp	_ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		******		41AFLS
OWNER OF VEHICLE ENTERPRISE 1991 SOL	ISE LEASING CUMPANY. JTH U.S. HWY. #1	772-287-7240	RATION WE 7: FR 7:	30A- 6+00P T 30A- 6+00P S	U 7:30A- 6:00 H 7:30A- 6:00 A 9:00A-12:00
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ACE TO A DRIVEN	TO IN JOHN JOC ATTR FOST OFFICE BOX	CHEM CHEVROLET: IN PHONE 436 772-26	и, ** ex. 97–3232	DAYS &	37.66/DAY
AND THE PROPERTY AND TO	REFERENCE NUMBER:)52665 9 3	SPECIAL:	W/ MILES
AGE	ADDITIONAL AUTHORIZED DRIVER(S) - EXCE APPROVAL J REQUEST OWNERS PENNISSION TO ALLOW	PT AS REQUIRED BY LAW, HONE PERMITTI NO OTHER DRIVER	ED WITHOUT OWNER'S WRITTEN PERMITTED		.00 MILE
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	WHO IS UNDER MY CONTROL AND DIRE RESPONSIBLE FOR THEIR ACTS WHILE AFFEC	WEY ARE DRIVING, AND FOR FULFILL	ING TERMS AND CONDITIONS		-)
A DESCRIPTION OF MISSESSE	PERMISSION GRALTED TO OPERATE VERTO	LE OMLY METHE STATE OF RENTAL AND THE	AB FOLLOWING STATE(S):		
"Out C	\	FL DNLY)		1 1
OPTIONAL PRODUCTS NOTICE:	PERATION IN ANY OTHER STATE OR COUNTY RENTER DECLINES OPTIONAL DAMAGE WAIVER DWG AND ASSUMES DAMAGE	RENTER ACCEPTS OPTIONAL DAMAGE WANTER (DW) AT FEE SHOWN IN COLUMN.	TO RENTER: X		
TOUR CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, PROD- UCTS INCLUDING DAMAGE	RE	RICHT. RENTER IS RELIEVED OF DAMAGE. RESPONSIBILITY UP TO AMOUNT INITIALE! SEE OPTIONAL PRODUCTS NOTICE TO			
WAIVER PERSONAL ACCIDENT	RENTER DÉCLINES OPTIONAL PERSONAL	RENTER ACCEPTS OPTIONAL PER-	\$1,000 ALL DAMAGE		
LIABILITY PROTECTION, BEFORE DECIDING WHETHER TO PUR-	ACC	SOMAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLLIAN TO RIGHT, SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARA	RENTER: X		
GHASE ANK OF THESE PROD-	RETEN DAGGAES OPTIONAL SUPPLEMENTAL	GRAPH 18.	property of the Control		
MINE WHETHER YOUR PERSONAL INSURANCE OR CREDIT CARD	LIAR	MENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT SEE OPTIONAL PRODUCTS NOTICE TO LEFT.	RENTER: X		
PROVIDES YOU COVERAGE DUR-	REI ACKNOWLEDGE	AND PAGES PARAGRAPH 17.	EMENT		
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				DEPOSITS	7 7 1
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OWNER IS AN AFFILIATE OF ENTERPRISEDENT	SUMIDIE SECTION 027.730.			CASH REFUND	AMOUNT RECEIVE
MHICH OWNS ALL RIGHTS TO ENTERPRISE NAM	WES AND MARKS,	NTERPRISE LEASIN	G COMPANY, (A	NFLORIDA CO	RPORATION), 2
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SØØ6 12:33PM P6	77 '6 PU	2906982222: ON XU:			C MILION C - 1 (CN)
2006 12:33PM P6	CCeM (3906982277: ,ON XA?	Taby:	.OCHEW-SEBALCE	TINDOT • MOGS

<u>FLORIDA: 8/1/2005</u> <u>Overallowance / Incentives / Negative Equity Form</u>

Customer Re	equest # <u>1-406630532</u>	BBB # <u>CHV0646557</u>
PURCHASE PRICE: (From dealer Bill of Sale	r) (Selling Price)	(+) 16,310
MSRP: (From BARS Invoice)		(-) 15,315
DIFFERENCE:		(=) -995.00
TRADE ALLOWANCE: (from dealer Bil	l of Sale)	(+) N /A
Include vehicle retail, accessories and mileage adjust NADA Retail Value for:	tment figures, and attach NADA pa	ges to file.
VEHICLE: ACCESSORIES: MILEAGE ADJUSTMENT:		(-)
OVER ALLOWANCE: (Trade more than NAI	DA)	(=) N /A
PAYOFF: (If dealer added negative equity into co	ntract, do not subtract)	(=) N/A
PURCHASE PRICE (From dealer Bill of Sale)		(+) 16,310
GM CARD POINTS:	2,481.69	DO NOT INCLUDE
INCENTIVES (from BARS): (Do not include fuel fill credit, dealer incentives or G 1: 2:	M card credited back to customer)	
2: 3: TOTAL INCENTIVES (Not included in Purch	nase Price)	(-) 750.00
OVERALLOWANCE: (From above)		(-) N/A
NEGATIVE EQUITY: (If NOT shown in contr	ract))	(-) N/A
Actual price of Vehicle that should be pre	sented to BBB for ATA	(=) 15,560



JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604 Registration No. MV-09267



	39218	5			HAMILTON	182	535	08/04/05	CVC\$1180
				LABOR RATE	LICENSENIX	Mil	13,522	ARRIVAL BLU	3509
STUART,	FI			VEAR/MAKE/M 05/CHE	ODE VROLET/COBA	LT/COBALT	4DR	12/07/04	GELLVERY MALES
91 0 71(1)	'-			VEHICLE IN MO				BELLING DEALER NO.	PRODUCTION DATE
				F. T. E. NO.		P.O. NO.		*08704/05	<u></u>
		EUSINESS PH	ONE	COMMENTS		J) MO: 1352
BOR & PAR 1 14CVZ	CHECK CUS SEE HISTO A/C LEAKI WATER TES	IRVNATER LEA T STATES P/! RY.ALSO CARI NG INSIDE TED.RESEALEI	KS FRT. FLOC PET STAINED A/C NIPPL	TR GETTING WET ADVISE LE FOR WATER T		(m - 哲學性發展性質的	A THERMAL		
	INSTALLED	I Broken P/S	SILL PLATE	O TEPH SEAL)					
ARTS)8 # 1)8 # 1	QTYFP-NU 1 15 1 15	MBER 296710 262848	DES Def PLT	SCRIPTION FLECTOR 12.800 F-F/SIL 11.175	JOB # 1	-UNIT PRICE- TOTAL PÄRTS	INTERNAL INTERNAL		
				J0B	# 1 TOTAL LA	BOR & PARTS	0.00		
	BRAKE INS	מבי וני כטוני	CECT END MAI	INTENANCE CHE	TOP OFF FLUXD CK FOR LEAKS.	J.			
VRTS JB # 2 JB # 2	MAINTENAN SERVICE P	ice Package B Coi Imper	MPLETED.		•	4,45 6,95	4.45 6.95		
ARTS 08 # 2 08 # 2	MAINTENAN SERVICE P	ice Package B Coi Imper	MPLETED. 	SCRIPTION: TER 1.836 BO GM SYN	JOB # 2	4,45 6,95 Total Parts	4.45 6.95 11.40		
08 # 2 08 # 2	MAINTEMAN SERVICE P QTYFP-NU 1 12 1 OI	ICE PACKAGE B CO MBER 2579143	MPLETED. 	SCRIPTION: TER 1.836 BO GM SYN JOE	JOB # 2	4.45 6.95 TOTAL PARTS BOR & PARTS	4,45 6,95 11,40 49,95		
18 # 2 18 # 2 18LET 18 # 1	MAINTEMAN SERVICE P QTYFP-NU 1 12 1 01 	ICE ACKAGE B COM 18579143 L VEND INV#-I	PLETED. DES FII 540 NV. DATE - DES 8/04/05 SHV	SCRIPTION: TER 1.836 BO GM SYN JOE SCRIPTION	JOB # 2 3 # 2 TOTAL LA	4.45 6.95 Total Parts Bor & Parts 'AL - Sublet	4.45 6.95 11.40 49.95 INTERNAL 0.00		
JB # 2 JB # 2 JB ET JB # 1 JSCC JB # A JB # 2	MAINTEMAN SERVICE P QTYFP-NU 1 12 1 OI PO#	CE ACKAGE B COMMBER	MPLETED. DES F71 540 540 NV.DATE-DES 8/04/05 SH/	SCRIPTION: TER 1.836 BO GM SYN JOE SCRIPTION	JOB # 2 3 # 2 TOTAL LA TOT CONTROL	4.45 6.95 Total Parts Bor & Parts 'AL - Sublet	4.45 6.95 11.40 49.95 INTERNAL 0.00		
JB # 2 JB # 2 JB # 1 ISC	MAINTEMAN SERVICE P OTYFP-NU 1 12 1 01	NEER	MPLETED. DES FIL 5MG NV. DATE - DES 8/04/05 SH/	SCRIPTION: TER 1.836 BO GM SYN JOE SCRIPTION	JOB # 2 3 # 2 TOTAL LA TOT CONTROL	4.45 6.95 Total Parts Bor & Parts AL - Sublet	4.45 6.95 11.40 49.95 INTERNAL 0.00 2.50		
B#2 BLET B#1 SCC B#2 TIMATE STOMER HE	MAINTEMAN SERVICE P OTYFP-NU 1 12 1 01	CE ACKAGE B COMMBER	MPLETED. DES FIL 5MG NV. DATE - DES 8/04/05 SH/	SCRIPTION: TER 1.836 BO GM SYN JOE SCRIPTION	JOB # 2 3 # 2 TOTAL LA TOT CONTROL	4.45 6.95 Total Parts Bor & Parts AL - Sublet	4.45 6.95 11.40 49.95 INTERNAL 0.00 2.50		
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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Toll Free 888-842-4604 Registration No. MV-09267



³⁹²¹⁸	DÖNALD HAM	ILTON	184 Walk	[^] 535	**08*/04/05	‴℃% ℃\$ 11801
	LABOR RATE	LICENSE NO.	MILEAGE	13,522		[.
	YEAR / MAKE / MODEL		<u> </u>	-	DENZ707704	
TUART, FL	U5/CHEVROL	ET/COBALT/		OR	LZ/Q//Q4 SELLING DEALER NO.	PRODUCTION DATE
	TG TAK	5 2 F 9 5				PHODUCIUM DATE
	F.T.E.NO.		P. O. NO.		°08704/05	
BURINERS PHONE	COMMENTS		1			мо: 1352
ALS						
******		TOTAL LA	BOR	38.55		
METHOD OF PAYMENT *		TOTAL PA	RTS	11.40 0.00		
ASH() CHECK() *		TOTAL G.	0.G	0.00		
TSA() M/CARD() * ISCOVER() AMEX() *		TOTAL MI TOTAL MI	SC DISC	2.50 -5.00		
HARGE # () * NTERNAL # () *		TOTAL TA	X	2.85		
MILITAGE W L		TOT 1 41	IVOICE \$	50.30		
NKS FOR YOUR BUSINESS!!!!! ITS DESIGNATED WITH AN ASTERISK (*) IND ETIME GUARANTEE APPLIES FOR CUSTOMER P. WORK ON ALL MAKES AND MODELS IN SERVICI	AY REPAIRS E AND BODY SHOP	IOIALIN	, 10, 10 T			
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PAGE 2 OF 2



PAGE 1 OF 1

JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3282 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267



MER NO. 39218	TIMAH QUANOQ	TON 182	819	09709705	₹ ₹₹\$11931
• •• •	LABOR RATE U	CENSE NO. MILEAGE		ARRIVAL BLU	5509°
UART, FL	YEAR / MAKE / MODEL OS / CHEVROLET	COBALT/COBALT 4E		12/07/04	DELIVERY MILES
OAKT, FL	I G I A X 5	·	****	SELLING DEALER NO.	PRODUCTION DATE
	F.T. E. NO.	P.O.NO.		09709/05	
BUSINESS PHONE	COMMENTE)		,	MO: 1648
WTAER TESTED .NO LEAKS I	SEEING SIGNS OF WATER LEAK OF REAR FLOOR ADVISE FOUND AT THIS TIME, SENT TO ADVISED CUSTOMER TO RETURN IN	N P/S	WARRANTY		
	JOB # 1 TO	TAL LABOR & PARTS	0.00		
NICIAN CERTIFICATION	MISCELLANEOUS HOUSE	MISC TECH VIRTU			
******************* METHOD OF PAYMENT * SH() CHECK() * SA() M/CARD() * SCOVER() AMEX() * ARGF # () *		TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC	0.00 00.0 00.0 00.0 00.0		
ARGE # () * TERNAL # () * KS FOR YOUR BUSINESS!!!!		TOTAL TAX TOTAL INVOICE \$	0.00 0.00		
S DESIGNATED WITH AN ASTERISK (* TIME GUARANTEE APPLIES FOR CUSTOI ORK ON ALL MAKES AND MODELS IN SI SE CHECK OUT OUR SPECIALS ON WAN	MER PAY REPAIRS ERVICE AND BODY SHOP				
CUSTOMER SIGNATURE					
•					



2650 South Federal Highway STUART, FLORIDA 34994



TOMER NO. 39218		DONALD H	MILTO	•	182	485	09/29/05	CVCS11992
		LABOR RATE	LICENS		MILE	18,452	COLOR ARRIVAL BLU	5509
TIJAÜT E		YEAR (MAKE) NOOS 05/CHEVR	<u>.</u> N 67 /cc		/#APAL T		12/07/04	DELIVERY MILES
STUART, FL		VEHICLE LID NO.				4UK	SELLING DEALER NO.	PRODUCTION DATE
		IGIA	K 3 Z	F 9	5 / 1 90.NO.		B D DATE	
	USINESS PHONE	COMMENTS					09729/05	
SUR & PARTS	<u> </u>							MO: 1846
DI 301 38883 111	ATES SERVICE ENGIF RUNNING POOR DOWN EFFECT TRANSMISSI IN SYSTEM COMPUTER, EXTENSI 166, ADVISED CUSTON	RE LIGH) COMES ON PANTLY IN WET CON ON ENGAGEMENT AD VELY ROAD TESTED FER	, VEHICLE DITIONS IVISE , CALLED					
						0.00		
ADVISE ON TIRE TIRES P&L\$91.1	LIFE AND CONDITI 15 EA. MOUNTED AND	ON	国的新公司	Markey)				
		JOB #	2 TOTAL	LABOR	& PARTS	0.00		
rimate Stomer hereby acknowledge	C BECETUTAN	****************					•	
ORIGINAL ESTIMATE CHNICIAN CERTIFICATION	OF \$0.00 (+TA	-						
SHYLCIAN CERTIFICATION	MISC	ELLANEOUS HOUSE		MISC	TECH VIRT	Ų		
TALS						**		
METHOD OF PAYMENT *			Ţ	TAL LA	BOR	0.00	·	
ASH() CHECK() *			π	TAL SL	BLET	0.00 00.0		
/ISA() M/CARD() * DISCOVER() AMEX() *			T(ital Mi	O.G SC CHG.	0.00 0.00		
**************************************			70 70	ITAL MI ITAL TA	ISC DISC	0.00 0.00		
INTERNAL # () *		•	TO	TAL I	NVOICE :	S 0.00		
ANKS FOR YOUR BUSINESSII!			_					
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JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267



39218	DONALD HA	MILTON	182 TMG NG 936	11703 /05	"CVE\$12079
	LABOR RATE	LICENSE NO.	MRLEAGE 20,30		
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PAGE 1 OF 2



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Registration No. MV-09267



39218	DONALD HAM	ILTON 1	82 TAG NO	36	11703/05	"℃℃€\$120 79
	LABOR HATE	LICENSE NO.	MUEAGE	20,309	ARRIVAL BLU	3309
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METHOD OF PAYMENT * CASH() CHECK() * VISA() M/CARD() * DISCOVER() AMEX() * CHARGE # () * INTERNAL # () * WAKS FOR YOUR BUSINESS!!!!!		TOTAL LABOR. TOTAL PARTS. TOTAL SUBLET TOTAL G.O.G. TOTAL MISC CI TOTAL MISC DI TOTAL TAX TOTAL INVO	iG.	0.00 0.00 0.00 0.00 0.00 0.00		
RTS DESIGNATED WITH AN ASTERISK (*) INDI- ETIME GUARANTEE APPLIES FOR CUSTOMER PA WORK ON ALL MAKES AND MODELS IN SERVICE ASE CHECK OUT OUR SPECIALS ON WHALJOCHE	Y REPAIRS					
CUSTOMER SIGNATURE						



PAGE 2 OF 2



2650 South Federal Highway STUART, FLORIDA 34994



CUSTOMER NO,	39218	ADVISOR		7	g no.	(KYOKCE DATE	INVOICE NO
<u></u>	<u> </u>	DONALD RAM	LTON Tucense no:	182 MILE/		*11717/05	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
			LICENSE INC.	Nail-tha	20,875	ARRIVAL BLU	"5509
STUART,	FL	OS/CHEVROLI	T/COBALT,	COBALT	4DR	12/07/04	DELIVERY MILES 64
· · · · · · · · · · · · · · · · · · ·		T G LA K	5 2 F 9	5 7		SELLING DEALER NO.	PRODUCTION DATE
		F.T. E. NO.		R O. NO.		″ <u>ff7</u> 15/05	
		COMMENTS)	_	11/13/03	NO: 3080C
LABOR & PAR	S	<u></u>					MO: 20896
	CHECK CUST STATES THE OTHER DAY(S DEVELOPMENT VEHICLE STARTED FINE CUST DROVE AND THEN HIT A SPEED IS SURGE THEN APPROX. 20FT. DOWN THEN VEHICLE STALLED NO MARNING I THEN PROLONG CRANKED THEN STARTED VEHICLE, THEN THE NEXT DAY(SURGAY) RAN AND DROVE LIKE IT SHOULD HAD VEHICLE AT OPERATING TEMPS, CUST WENTER COMPLEX AS SHE SLOWED WENTER COMPLEX AS SHE SLOWED WENTER FROM STALLED THEN WENT TO RETART, A FORMAK THEN CUST TIED AGAIN THEN CENTRY THEN SPEED FOR AREW SECONDS FLAX STALLED, THEN WENT TO RESTART, A FORMAK THEN CUST TIED AGAIN THEN CENTRY THEN SECOND FELT SURGE AGAIN IN VEHICLE TOOP PUT IN REVERSE OR FORWARD FELT SURGE SHOULD THE LIKE POSS. WARTEUT OF COMPUTER CHECKED, NO CODES IN SYST ROAD TESTED EXTENSIVELY, NO PROBLE	AND INITIALLY RANGE OF THE PROPERTY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF CRANK POPERATED AND INITIALITY OF C	FINE AS ED TO O STOP HICLE RKED CLE TO JUST ON DASH, VEHICLE DID NOT STARTED I BUT WHEN IT AS BAD BUT WEARD IT ON ANY OTHER				
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PAGE 1 OF 2	CUSTOMER COPY						



2660 South Federal Highway STUART, FLORIDA 34994



39218	DONALD HAMI	LTON	182 TAG NO.	931	11717/05	CVCS121439
	l (LICENSE NO.	MILEAGE	20,875	COLOR ARRIVAL BLU	*5509
STUART, FL	VEAR/MARE/MODEL 05/CHEVROLE	T/COBALT/	OBALT 40		12/07/04	DELIVERY MILES
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CHARGE # () * INTERNAL # () *		TOTAL TAX		0.00		
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2650 South Federal Highway STUART, FLORIDA 34994



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JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267



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JOHN JOCHEM CHEVROLET, INC.

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93VZ45	CHANGE ENGI TIRES AND S BRAKE INSPE MAINTENANCE	WE BE TO CORRECT PRESSU TO CORRECT PRESSU CTION, CHECK FOR MAI KAGE B COMPLETED.	FILTER, LUBE CHA RE, CHECK AMD TO	SSIS, RUTATE POFF FUITOS		<i>₹</i> 0:38:55		
VRTS0 08 # 1		ERDES 9143 FIL	CRIPTIONTER 1.836	UNI" JOB # 1 TOTAL	PRICE- 4.45 PARTS	4.45 4.45		
			.inr.#			43.00		
.O.G. & SUP	PLIES	NGE SPECIAL 10W30	,	_ G:/AL L/BUNK (70.00		
				TOTAL	- 606	6.95 6.95		
08 # A 08 # 1	SS SH 5VIP \$5	SCRIPTION OP SUPPLIES VIP DISCOUNT		TOTAL	- MISC	2.15 -5.00 -2.85		
	****		• • • • • • • • • • • • • • • • • • • •	TOTAL LA	 RND	38.55		
METHOD 0		* *		TOTAL PA	RTS	4,45 0.00		
CASH() VISA()	CHECK() :	% *		TOTAL G.I	0.G	6.95 2.15		
DISCOVER(CHARGE # () AMEX() :	* *		TOTAL MI	SC DISC	-5.00		
INTERNAL #	i.(5 -	 *				2.83		
	OUR BUSINESS			TOTAL IN	ACICE 2	49,93		
IFETIME GUA E WORK ON A	RANTEE APPLII II MAKES ANN	ASTERISK (*) INDICA ES FOR CUSTOMER PAY MODELS IN SERVICE AL CIALS ON WWW.JOCHEMO	REPAIRS NO BODY SHOP					
CUSTO	MER SIGNATURE							
						· · · · · · · · · · · · · · · · · · ·		





PAGE 1 OF 2

CUSTOMER COPY

JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toli Free 888-842-4604 Registration No. MV-09267



BTOMER NO.	39218	_	BBRALD	HAMILTO	Y	182 TAG	NG 880	*************************************	™CVES12682
			LASON NATE	LICENS	E NO.	MLEAG	29,392	ARRIVAL BLU	*5509
STUART,	EI		VEAR MARE IN	ROLET/CO	BALT/	OBALT	4DR	12707704	GELIVERY MILES 64
O I OAILI I			VENICUE I.D.NO.	A K 5 2	F 9 5	7		BELLING DEALER NO.	PRODUCTION DATE
			F. T. E. NO.			P. C. NO.		*0471 0/06	
			COMMENTS						MO: 2939
ABOR & PART	PHUMMORIVE UNI	elieviesoikeetiks	(V)英国域(地址)的地位(SEO)以(2013		CHEST TRANSPORTED	i Na Cheachdraide dh'an in	e\$2 d Malia erien menerene		
ARTSQ OB # 1 OB # 1	CHECK CUST STATE: TIMES HAS HAD SET JERKS/LUNGES, HAS HAPPEING ODMETE! BADLY ADVISE POWER STEERING M DIAGNOIS AND REP! PROGRAM, REPLACED TYFP-NUMBER 1 10394224 1 21994381 NEEDS TRANSPORTA' CUSTOMER SATISFAC	ROURLTY LIGHT HAD DISPLAY S WENT TO SLAS DOULE SHORTED LACED POWER S SIR COIL ASS CC CC TRANSPORE	APPEARING WHEN STATE POWER STE SHES AND SPEEDO CLOCK SPRING OF TEERING MODULE Y ESCRIPTION JUMN KI 6.518 DIL 14.865 JOB	APPEARING ERING WHEN WAS FLUCIA PEN ASSY. AND JOB # # 1 TOTAL	VEH TINGUNIT I TOTAL LABOR 8	PARTS PARTS	WARRANTY WARRANTY 0.00 0.00		
VRTS -Q	PROVIDE RENTAL TYFP-NUMBER		ESCRIPTION	ann A	UNIT	PRICE-			
			1/10	# 2 TOTAL	2 TÖTAL		0.00		
BI FTP	¥VEND IN	A#-INV DATE "DE					0.00		
18#2 7	1149	04/10/06 RE	NTAL/MCHARDY-W	4rr		SUBLET	WARRANTY 0.00		•
CHNICIAN C	ERTIFICATION 99	M3S	SCELLANEOUS HOU	• • • • • • • • • • • • • • • • • • • •					
				•					

(CONTINUED ON MEXT PAGE 07:59em

18663116021



JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994



GUSTOMER NO. 39218	DONALD HAM	ILTON 3	L82 TAG NO 880	*04718/06	™CVE\$126827
	LABOR RATE	LICENSE NO.	MILEAGE 29,392	ARRIVAL BLU	*5509
STUART	VEAR/MAKE/MODEL 05/CHEVROLA	L ET/COBALT/COE		12/07/04	DELIVERY MILES 64
STUART, FL	VEHICLE I.Q.VIO.	5 2 F 9 5 7		SELLING DÉALER NO.	PRODUCTION DATE
	f. 7. E. NO.	P.O.		04710/06	
F	COMMENTS			04/10/00	MO: 29396
[U]/ALS				ue,	
************* * METHOD OF PAYMENT * * CASH() CHECK() * * VISA() M/CARD() * * DISCOVER() AMEX() * * CHARGE # () * * THERNAL # () * **THANKS FOR YOUR BUSINESS!!!!!	·	TOTAL LABOR. TOTAL PARTS. TOTAL SUBLET TOTAL G.O.G. TOTAL MISC O TOTAL TAX TOTAL INVO	0.00 0.00 HG. 0.00 ISC 0.00		
PARTS DESIGNATED WITH AN ASTERISK (*) INDICAT LIFETINE GUARANTEE APPLIES FOR CUSTOMER PAY R WE WORK ON ALL MAKES AND MODELS IN SERVICE AN PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCH	EPAIRS N BODY SHOO				
CUSTUMER SIGNATURE					
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PAGE 2 OF 2 CUSTOMER COPY		(END OF IM	VOICE] 07:58am		

18663116021



JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994



39218		(OCH)	(TD HAMIF.	TON	182	088 ^{DM EMT}	04726/06	CVC\$12726
		LABOR 1	ATE LIN	CENSE NO	Mile	29,467	ARRIVAL BLU	3509
STUART, FL		765/	CHEVROLET	/COBALT	/COBALT	4DR	12707704	DELIVERY MILES 64
		VEHICLE	TNO K 5	2 F 9	5 7		BELLING DEALER NO.	PRODUCTION DATE
		F.T.E.N			P. O. NO.		04720/06	
		GÖNINE	uts				01/20/00	∤ MO: 29498
ABOR & PARTS		· · · · · · · · · · · · · · · · · · ·						PIG . 25751
OFF VEHICLE Shifter kno	THEN RELEASED	HEN PRESS BRAKE BUT STILL DIFF	MARD THEN T	KEY, URN				
ARTSQTYFP-NUMBI				- \JH	IT PRICE-	WARRANTY		
	SHT 8.47	10000 7.400		# 1 TOT	AL PARTS	0.00		•
			JOB # 1 TO	-		9.00		
	RINGVSUSPENSE							
4 ATTEMPTS CHECK POWER ENGINE LIGHT UBEC OPEN A DIAGNOIS AN	TO START, VEHIC STEERING, CUST THAD COME ON THIMES DREPLACED UND	IC AT MO START, LE STARTED ,DIS NOTICED THEFT ADVISE ER HOOD ELECTRI D EXTERSIVELY(A	PLAY STILL S' LIGHT AND SE CAL PANEL AS	TATED RVICE				
PARTSOTYFP-NUMBI 2008 # 2 1 1527	ER 4507	DESCRIPTION- BLOCK 2.483			IT PRICE- AL PARTS	WARRANTY 0.00		
			JOB # 2 TO	TAL LABOR	& PARTS	0.00	•	
FEXTEROPY AND SECRETARY NEEDS TRANS CUSTOMER SA' PROVIDE REN	PURIALIUM TISFACTION		ereensvis					
ARTSQTYFP-NUMBI	<u> R</u>	DESCRIPTION-	JOR.	# 3 TOT	IT PRICE	0.00		
			JOB # 3 TO			0.00		
SUBLETVEI 70B # 3 74430	ND INV#-INV.DA 04/20/0	TE-DESCRIPTION- D6 RENTAL/MCHAR			SUBLET	WARRANTY D.DD		
3.0.G. & SUPPLIES DOB # 1 1.0 Z5001 FF	REIGHT	180	/UNIT	****		WARRINATY		
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PAGE 1 OF 2	7.	ER COPY		1		36) 07:16am		



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307
Toll Free 888-842-4604
Registration No. MV-09267



UBTOWER NO. 39218	MAH DJÄNOG	ILTON	182 THE NO	80	**************************************	**CVES1272
	LABOR RATE	LICENSE NO.	MUSAGE	29,467	TRRIVAL BLU	°5509
STUART, FL	YOS/CHEVROL	 ET/COBALT/	COBALT 4DR	ļ	<u> 12707704</u>	DELIVERY MILES 64
District, (E	VING NA K				SELLING DEALER NO.	PRODUCTION DATE
	F.T. E. NO.		8. O. NO.		*04720/06	· -
	COMMENTS		_			ј мо: 294 9
		TOTAL	- 606	0.00		
TECHNICIAN CERTIFICATION						
	CELLANEOUS HOUSE	. MISC	TECH VIRTU			
TOTALS	*************	•••••				
**************************************		TOTAL LA TOTAL PA	BOR	0.00		
·		TOTAL SU	BLET	0.00 0.00		
* CASH() CHECK() * * VISA() M/CARD() * * DISCOVER() AMEX() *		TOTAL G. TOTAL MI TOTAL MI	D.G SC CHG.	0.00 0.00		
* (CHARGE # (TOTAL MI TOTAL TA	SC DISC	0.00 0.00		
* INTERNAL # () *		TOTAL IN		0.00		
THANKS FOR YOUR BUSINESS!!!!!		TOTAL	ITOIGE #	0.00		
PARTS DESIGNATED WITH AN ASTERISK (*) INDIC LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY	ATES					
HE WORK ON ALL MAKES AND MODELS IN SERVICE A	AND RODY SHOP					
PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEM	CHEVROLET.COM					
	<u> </u>					
CUSTOMER SIGNATURE						
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PAGE 2 OF 2

CUSTOMER OUTY

[END OF INVOICE | 07:16am



2650 South Federal Highway STUART, FLORIDA 34994



39218		DONALD HA	MILTON	182	647	06/08/05	CVCS115740
		LABOR RATE	LICENBE NO.	MILEAG	9,467	COLOR ARRIVAL BLU	\$\$09
		YEAR / MAKE / MODE	LET/COBALT	/con u =		DELIVERY DATE 12/07/04	CELIVERY MILES
STUART, FL		VEHICLE (.C. NO.	-		+UK	SELLING DEALER NO.	PRODUCTION DATE
		IGIA	K 5 2 F 9	18Q		R. O. DATE	<u> </u>
(BURNIES)					1	06/03/05	1
ELEN 328	THONE	COMMENTS					мо: 9467
LABOR & PARTS				randers	THE RESIDENCE OF		
CHECK CUST STATES M FLOOR ONLY DID NOT LOWER DOOR W/STRIP WATER TESTED EXTENS REMOVE INTERIOR TO I	SEE ENTRY ADVI: LEAKING IVELY.RESEALED	SE W/STRIP TO BOX	DY PROPERLY				
PARTSQTYFP-NUMBER	DESCR	IPTION	JOB # 1 TO	IIT PRICE- AL PARTS	. 0.00		
		JOB #	1 TOTAL LABOR	& PARTS	0.00		
ADD-ON AT VISS: RECA PARTS ON ORDER	157.50 LL 4100	PANESHAN ANTECH	(S):Secretion		A POPULA		
PARTS QTY FP - NUMBER	DESCR	IPTION	JOB # 2 TO	IIT PRICE- TAL PARTS	0.00		
		JOB #	2 TOTAL LABOR	R & PARTS	99.9		
ADD-ON AT VISS: RECA	56 20 20 20 20 20 20 20 20 20 20 20 20 20	(t) 400 takt ech	(S): 470 ; . 12/6]3	CAR BETTERS	ON THE PROPERTY		
installed Wiring to	FAN PER RECAL	L					
PARTSQTYFP-NUMBER	DESCR	IPTION	ນຸ	NIT PRICE-			
J08 # 3 1 15785514	HARNE	SS 1.055	JOB # 3 TO	TAL PARTS	WARRANTY 0.00		
		.xor. 4	3 TOTAL LABOR	R PARTS	0.00		
SE ALTERONE III	ANGOLOG Wagiyas				****		
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PARTSQTYFP-NUMBER	DESCR	LPT ION	JOB # 4 TO	NIT PRICE- FAL PARTS	0.00		
		JOB #	4 TOTAL LABOR	R & PARTS	0.00		
SUBLETPO#VEND INV#- JOB # 4 65479	INV.DATE-DESCR 06/06/05 WARRAI	IPT ION NTY-RENTAL	TOTAL	- Sublet	WARRANTY 0.00		
TECHNICIAN CERTIFICATION							
99	MISCEL	LANEOUS HOUSE	MIS	TECH VIRT	ļ		
	全 统(公全)(37.44)						
				New York Control	7		
PAGE 1 OF 2	USTONERCOPP	2010 A R P	The Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contraction of the Contracti	ON REPORTED			
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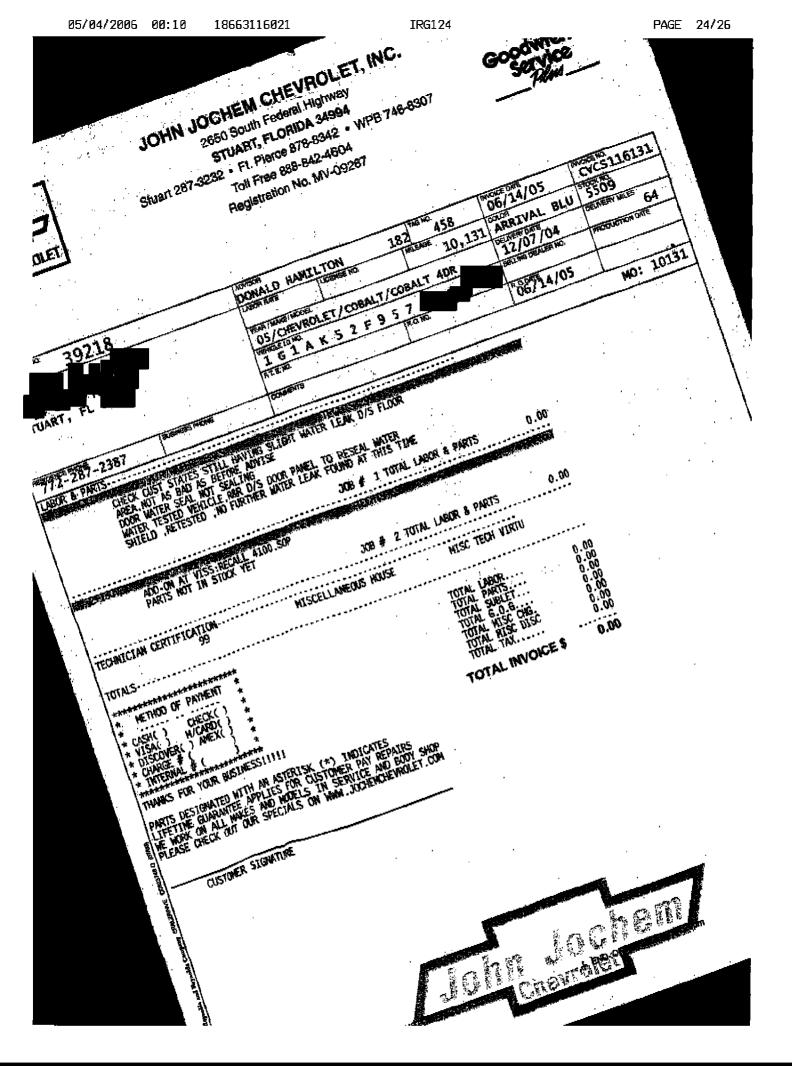


2650 South Federal Highway STUART, FLORIDA 34994



39218	DONALD HAMI	LTON 1	82 647	06/08/05	CVC51	15740
	LABOR HATE	LICENSE NO.	9,467	00.00	1	
TUART, FL	VEAR/MAKE/MODEL 05/CHEVROLE	T/COBALT/COBA	 -	12/07/04	DELIVERY MILI	es 64
		2 F 9 5 7		SELLING DEALER NO.	PRODUCTION	DATE
	f. T. E. NO.	P.O.W	<u> </u>	06753/05		
SUSMESS PHONE	COMMENTS	•	' <u></u> ,		MO:	9467
ISA() M/CARD() * ISCOVER() AMEX() * HARGE #() * NTERMAL #() * WARNEST YOUR BUSINESS!!!!		TOTAL MISC CH TOTAL MISC DIS TOTAL TAX	SC 3.00 0.00			
TS DESIGNATED WITH AN ASTERISK (*): ETIME GLARANTEE APPLIES FOR CUSTOMEI HORK ON ALL WAKES AND MODELS IN SER ASE CHECK OUT OUR SPECIALS ON MAN, J	DAY DEDATOS					
	<u> </u>					







2650 South Federal Highway STUART, FLORIDA 34994



39218		ADVISOR DONALD	IIMAH	.TON		182 ⁷⁴⁶ '	871	<u>"07705</u> /05	[™] ℃₹₹\$11669
		LABOR RATE	(1	XENSE NO.		MILEAGE		ARRIVAL BLU	**5509
STUART CI		VEAB / MAIGE // 05/CHE	WODEL VROLET	/COBA1	T/CO	BALT 4	•	DELETO7704	DELIVERY MILES 64
STUART, FL		Togundan						SELLING DEALER NO.	PRODUCTION DATE
		F. T. E. NO.), MD.		*06728/05	
(6)	JSINESS PHONE	COMMENTS		•	}			00/20/03	MO: 1095
CRACKED, INSTAL SILL PLATE CRA	OPERATORIA PRESENTATION DISTRICTION DISTRI	R OPENING S	ECH(S)RA	(705 p. 155 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p. 156 p			A WALLEY BY	******	10. 1033
ARTSQTYFP-NUMBER- DB # 1 1526284	DESCR 9 PLT-F.	IPTION/ /SIL 11.175	5	(Β# 1π			WARRANTY 0.00		
		308	4 17	OTAL LARK	R & Pr	arts	00.0		
evap case leak Checked.called Installed defl	UX AREA ADVISE,ALSO	CUST SMELL DULE, SPLIT 34. RECHARGE	.ing noli Case to	DY SMELL RESFAI			MARKANIA.		•
ARTSQTYFP-NUMBER-	DESCR	IPTION			INIT PI	RICE-	0_00		
		.105	_	OTAL LAB			0.00		
# 3+600.ve NEEDS TRANSPOR NEEDS TRANSPOR CUSTOMER SATIS PROVIDE RENTAL	TATION FACTION	Tark (1/4 kg) () () () [ECR(S):	99430 *	And Charle		SPRATTY		
ARTSQTYFP-NUMBER- 08 # 3 1 1529671	DESCR DEFLE	IPTION CTOR 12.800	}				WARRANTY 0.00		
*******		JOE	3 # 3 Ti	OTAL LABO	RAP	ARTS	0.00		
REPLACED HEADL	JEHT ASSY'S. PER RE	CALL					WARRANTY		
ARTSQTYFP-NUMBER- OB # 4 1 1527975 OB # 4 1 1527975 OB # 4 1 8902582 OB # 4 1 8902582	1 CAPSUI 2 CAPSUI 1 BRACKI	IPTION Le 2.725 Le 2.725 Et 2.726 Et 2.726		_			WARRANTY WARRANTY WARRANTY WARRANTY		
				B# 4 T0			0.00		
MICT NA	TORIA TARA PARE		3 # 4 T	OTAL LABO	RAP	arts 	0.00		
USLETPO#VEND OB # 3 66186	INV#-INV.DATE-DESCR 06/28/05 RENTAI	/WCUADOV_1.	APRANTY		- 2		WARRANTY 0.00		
PAGE 1 OF 2			, 5						,



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307
Toll Free 888-842-4604
Registration No. MV-09267



39218	DONALD HA	AMILTON	182 TAG N	87 1	107/05/05	CVCS11669
	LARCH FATE	LICENSE NO.	MILEAGE	10,950	ARRIVAL BLU	5509
TUART, FL	VEHICLE LO. NO.	OLET/COBALT/C			12/07/04 12/07/04	PRODUCTION DATE
	IGIA		7 		06728/05	
BUSINESS PHO	ONE COMMENTS					MO: 109
TALS METHOD OF PAYMENT * CASH() CHECK() * VISA() N/CARD() * DISCOVER() AMEX() * CHARGE # () * INTERNAL # () * ANKS FOR YOUR BUSINESSIIIII		TOTAL LABO TOTAL PART TOTAL SUBI TOTAL G.O. TOTAL MISI TOTAL TAX	ET G CHG.	08.0 00.0 00.0 00.0 00.0 00.0 00.0	-	
	(*) INDICATES					



PAGE 2 OF 2

ADR REPURCHASE CHECKLIST Effective date: 08/26/2004

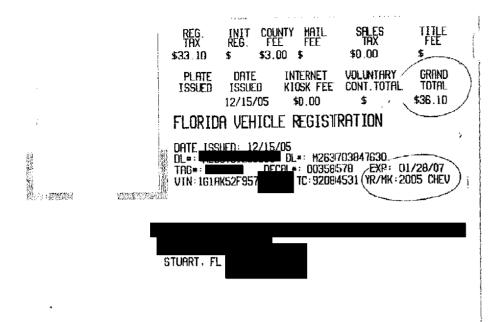
Cover sheet denoting a Request # and whether the case is a Voluntary or Mandatory Repurchase with information completed (on front of file)
□ PRA FORM (Voluntary Repurchase only)
☐ Both VINS on Trade Repurchase Or vehicle order number. Need order # or VIN on all cases except Mandates
☑ Invoice on original vehicle Socrates (Max Retriever)-old VIN & new VIN if a trade
☐ Incentive Acknowledgement Form
⊠ Signed Bill of Sale on original vehicle
⊠ Copy of the title or registration, if unobtainable, then copy of Title Need current registration in CA
Agreement to Arbitrate
Repair Orders (KY and FL only)
☐ Invoice for any conversion package (if applicable)
Receipts for any after-market items (if applicable)
BBB ruling/lemon law ruling and/or BBB settlement letter (if applicable)
☐ Signed customer acceptance of decision for Mandatory Repurchases
☐ Financial Institution information including: account #, phone # & Institution name
Overallowance/Incentives/Negative Equity Form
ACV on trade-in documented
Copy of the Customer Claim Form (CCF) only on Mandates
Applicable Attorney Information: Firm Name, Contact Person, Federal Tax I.D., Phone #

JOHN JOCHEN - BY CHEVROLET

DATE: 5-24-06
TO: ANN CORRECT
NUMBER: 1-866-215-6752
FROM:
SUBJECT: CHEVY CORALT
PAGE 1 OF

IF THERE IS ANY PROBLEMS WITH THIS FAX, PLEASE CALL 772-287-3232 EXT_____.





L# T#: 441630913 B#: 394159 R#: 441630913

May 24 06 02:09p

CASE ASSESSMENT BY: HOLLIS SIMMONS Siebel/CARS Request No: 1-406630532

Customer Name:

Year of Vehicle: 2005 Make: CHEVROLET Model: COBALT **Current Mileage: 30K**

Vehicle ID No.: 1G1AK52F957 In Service Date: 12/07/04 **Purchased: New**

If used: (date/miles)

What is customer seeking: REPLACEMENT OR REPURCHASE

VEHICLE REPAIR HISTORY

CUSTOME	R'S PRIMARY	SYMPTOM/CC	DNCERN: WATER LEAK
Date:	Mileage:	Days Out:	Description of Repair:
06/03/05	9467	6	RESEALED W/STRIP TO BODY PROPERLY. REMOVE INTERIOR
			TO DRY CARPET, REASSEMBLED INTERIOR
	*	*	3 DAYS RENTAL
06/14/05	10131	1	R/R D/S DOOR PANEL TO RESEAL WATER. RETESTED
06/28/05	10950	8	R/R HVAC MODULE, SPLIT CASE TO RESEAL. INSTALLED
			DEFLECTOR PER DOC #1645434, RECHARGED SYSTEM TO SPECS. R/R INTERIOR TO CLEAN AND DRY CARPET
			6 PLUS DAYS RENTAL
			6 PLUS DATS RENTAL
08/04/05	13522	1	RESEALED A/C NIPPLE, INSTALLED BROKEN P/S SILL PLATE.
00/04/00	10022	•	WET VAC CLEANED CARPET (SUBLET)
09/09/05	16484	1	NO LEAKS FOUND
CUSTOME	R'S PRIMARY	SYMPTOM/CC	DNCERN: SES LIGHT
Date:	Mileage: 1	Days Out:	Description of Repair:
09/29/05	18452	1	RESET COMPUTER, ROAD TEST. TAC #8493366
10/28/05	20309	7	R/R VALVE BODY PER DOC #1660842, REFILLED SYSTEM.
	*	*	ALIGNED FRONT END TO SPECS
	*	*	6 PLUS DAYS RENTAL
04/10/06	29392	9	R/R POWER STEERING MODULE ASSEMBLY & PROGRAM. R/R
04/10/06	29392	9	SIR COIL ASSEMBLY
	*	*	9 DAYS RENTAL
	*	*	TOWING
CUSTOME	R'S PRIMARY	SYMPTOM/CO	ONCERN: SURGE/RUN ROUGH/STALL
	Mileage: 1		Description of Repair:
11/15/05	20875	3	PERFORMED UPDATES TO PCM, ROAD TEST. NPF
	*	*	2 DAYS RENTAL
11/21/05	20934	11	R/R BCM AND PROGRAMMED
	*	*	RENTAL
			DNCERN: HORN
	Mileage:	Days Out:	Pescription of Repair: R/R UBEC UINDER HOOD ELECTRICAL CENTER
11/21/05	20934	•	K/K UBEC UINDEK HOOD ELECTRICAL CENTER

R/R UBEC UINDER HOOD ELECTRICAL CENTER

OTHER SYMPTOM/CONCERN: TRANSMISSION

Date: Mileage: Days Out: Description of Repair: 04/20/06 29467 R/R SHIFTER KNOB

Team Manager Approval:

Date:

Privileged and Confidential Information

	*	*	5 DAYS RENTAL TOWING	
OTHER SYMP	TOM/CONCERN	l: POWER		
	age: Days	Out: De	escription of Repair:	
04/20/06	29467	*		TRICAL PANEL ASSEMBLY. RESET
Date: Mile	age: Days	Out: Do	COMPUTER, ROAD TEST escription of Repair:	
06/03/05	9467	*	CAMPAIGN #05046	
	*	*	SOP FOR CAMPAIGN #04	1100
06/28/05	10950	*	CAMPAIGN #04100	
00/20/03	*	*	R/R D/S SILL PLATE -SO	P IN
Total Days Or	ıt of Service:		cluding days for customer pa ision Repairs)	ay reasons such as; Maintenance and
		Coll	ision Repairs)	
VEHICLE MEI	ETS PRESUMI	PTION LE	MON LAW? YES: X	NO:
		• "		
				am Eligibility Guidelines and the ? _VEH MEETS THE PRESUMPTION
			D BUT THE FRA WAS N	
TORTE EE.	THE WOOT	KLOLIVL	D DOT THE THA WAS IN	OTTEN ONMED.
	EALER RECO			
initiai contact	made to AVIV	i Cari Coo	k. Waiting a response.	
CRM RECOM	MENDATION (& RATION	ALE (EXPLAIN):	
				OOS, crm will suggest a trade
replacement of were no curre	•	. MVDN re	eceived but FRA not sched	luled, FRA was delayed because there
were no curre	int concerns.			
NO GOODWII	L OFFERED			
Decision re	ached by C	RM: A	arbitrate case:	Settle case: X
	•			

Team Manager Approval:

Date:

electronic Preliminary Repurchase Authorization (ePRA)

(**To go from field to field, use the TAB KEY)
1.Date (mm/dd/yyyy): 05/24/2006
2.Customer Name:
3.Customer Address:
4.Customer City, State, and Zip: <u>Stuart, Fl</u>
5.Primary Customer Phone #: Home
6.Additional Customer Phone #: Mobile
7.Customer fax #:
8. Cust Drivers Licenses #
9. State tax % rate
Overtement Vehicle Information
Customer Vehicle Information
10.Year/Make/Model: 2005 Chevrolet Cobalt
11.VIN (17 Digits): 1G1AK52F957 12.Current Mileage: 31,279
13.Purchased: <u>NEW</u>
Detail your paragment with the Dealer and Customer on the following items:
Detail your agreement with the Dealer and Customer on the following items:
Dealership that will handle entire transaction: 14.Dealership Name: John Jochem Chevrolet
15.Dealership Phone #: <u>727 287-3232</u>
16.Dealership Contact Name and TITLE : <u>Rich Tucker</u>
17.Dealership Contact Phone # (if different than Dealership #): N/A
18.Dealership Contact Findle # (if different than Dealership #). 18.Dealership Contact Fax # 727 286-9062
19.Dealership BAC: 114725 Region: Southeast
10.Dedicionip DAO. 114720 Region. Oddireast
20.What GOODWILL TOOLS were offered?
☐ Component Coverage Letter ☐ Miscellaneous Reimbursement
☐ Maintenance Letter ☐ American Express Check
Owner Loyalty Certificate Other
☐ GM SmartCare ☑ NOTHING OFFERED
GMPP
21.Was a TRADE Repurchase offered? YES
22.If this will not be a Trade Repurchase, Please explain Why? customer rejected offer
TAC case number is required and if not available, Please explain why not?
23.CAC Case Number: <u>1-40663532</u> 24.TAC Case Number: <u>8493366</u>
25.If no TAC number, Explain: N/a
26.Reason for Repurchase (Include specific mechanical failure): on-going concerns with water
<u>leaks</u>
07.71
27.This case was resolved by: Field Decision working with open case in Tampa ADR
28.Does this vehicle meet the presumption of Lemon Law in applicable state? YES
29.Recommended Disposition of Repurchased Vehicle: <u>AUCTION (ready for sale)</u> (If Rebill, please include 26 digit
account # or 10 authorization code).
30.Type of TRANSACTION? STRAIGHT REPURCHASE
31.Vehicle Damage (explain what damage is present and who is responsible): none noted in conversation with the
cust, cust is responsible for any and all damage beyond normal wear and tear
32.If a Trade Repurchase, New VIN (17 Digits) or Order Number (6 Digits) NOTE: ePRA CANNOT BE
PROCESSED WITHOUT THIS INFORMATION: N/A
33.New Vehicle Year/Make/Model: N/A
34Upgrade Downgrade Difference Amount(PURCHASED NEW ONLY:Old MSRP to New MSRP): 0
35.Usage/Depreciation Amount:
(Standard Usage Formula = Current mileage/100,000 <i>multiplied</i> by purchase price; **NOTE: This may vary by
individual State Lemon Laws) (If waived, please explain Why)

-Please show how you arrived at this usage amount: 31,279 /120,000 x"s \$15,560 ='s \$4,055.84

36.Aftermarket Items:	No	,
lf GM will be r Termination 37.Lease	responsible, please supply detail of the items and cost (transfer cost or other):	<u>n/a</u>
	sible for the Taxes and/or Fees ? General Motors	
•		
	responsible for Taxes and/or Fees, How much (All, % of them, \$ Amount, etc.)	
Explain: as per	original sales docs	
will negatively impact t	h the customer what is Negative Equity/Overallowance and if it was in their con he numbers presented to them (BRC Repurchase will get detail): YES applied to the replacement vehicle	tract that it
	only refunded back to the card; Current points may be applied to replacement vel	hicle
-	DELIVER replacement unit until Final Transaction Documents are Co	
		_
40.General Comments	/Special Instructions:	
41.I personally reviewe	ed all the above items with the Customer and Dealer on (mm/dd/yyyy): 05/24/200	6
42.Authorizer Name:	Carl Cook by Hollis Simmons	_
43.GM Position:	AVM BRC ADR CRM	
44.VoiceMail Node:	404082 Mailbox Number: 8064	

Any questions on lease repurchases or any other unusual circumstances, please contact the BRC Repurchase Group in Tampa at 1-800-231-1841 prompts 2,1,2 or by e-mail at the address listed above.

Save this document using the customers last name plus the last 8 of the VIN as the Filename. Attach this saved file to a Lotus Notes document and E-mail this ePRA to ePRA@GMExpert.com

Forward any supporting documentation to FAX- 866-827-1129

45.Email Address:

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Trade-in	ing \$ <u>790.</u> #=		(Model)		\$ <u>17501.73</u> (1)	Home Office Address Credit life Insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy securitied triad address with substitutional life. They will not be provided unless you sign and agree to pay the extra cast, if you choose this visualization of America, they our signant agree to pay the extra cast, if you choose this visualization of America, and office and they are the payments. Of the triangulation of America, and office they are they are the payments. Credit disability on the payments. Credit disability they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they are they
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Customer Claim Form

Contact Date: 04/20/06	Start Date:	04/20/06	Case Number: CHV0646557
Have you contacted the mfr regard Have you previously filed a claim of If yes, name of provider:	n this vehicle w	ith the BBB or anothe	r dispute resolution provider? YES NO Case Number:
Titled Owner(s) Name&Add	<u>ress</u>		
STUART, FL Day Phone: Fax Number: Customer Contact Info:		Evening Phone: E-mail Address:	Cell Phone:
Vehicle Information Name(s) of individual(s) or busines Vehicle Use: ☑Personal ☐Busines: Transmission Type: Automatic Make: Chevrolet Mode Vehicle Identification Number: IG Servicing Dealer/City/State : Je Selling Dealer/City/State : Je Insurance Carrier : Has vehicle been in an accident/had Description of Damage :	SDBoth Numb i: Cobait IAK52F957 OHN JOCHEM COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH COHN JOCH	Percentage of time ver of vehicles owned Model Year: CHEVROLET INC, CHEVROLET INC, Poli	2005 Current Mileage; 29847 JART, FL cy Number:
Purchase/Lease Information Purchase Date: 12/07/04 Mileage at Purchased As: It New Used I Is the vehicle in your possession? Lienholder's Name: Summest Con Address: P.O. Box S City/St/Zip: Richmond Phone: Lienholder Acct #:	purchase: I Demo yes Sumer 1000	Lease Date: Leased As : [Is the vehicle One Com 285-5/60	Mileage at lease: New 🗆 Used 🗆 Demo in your possession?
Customer's Desired Outcome The customer would like them to buybar	(Describe what ik the vehicle	you want done to resolv	your concern)
Signature of Titled Owners I am submitting this dispute for LINE Arbitration Rules.	V		Date 5-3-06 the dispute under BBB AUTO
Return the Form to: BBB AUTO L	NE, 4200 Wils	on Blvd., Suite 800, A	ulington Va, 22203-1838

Customer Claim Form

Customer Name:

i.

Case Number: CHV0646557

Vehicle Concerns

First Repair Attempt

Date: 06/03/05

Mileage: 9467

Last Repair Attempt

Date: 04.20.06 Mileage: 29,498

Total Days out of Service: 48 days

	Problems –Please list your <u>primary</u> concern	Servicing Dealer(s)	Сиптелт?			Mileage	Days
	first		Yes or No	Repair Attempts	Date(s)	on Date(s)	Out of Service
j.	water leak floorboard	John Jochem	yes	5			15
2.	vehicle lunges forward while driving	John Jochem	yes	5	£ *		32
3.	power steering locked up while driving	John Jachem	yes		4·20 d	29,19	
} .	loss of power while driving	John Jochem	yes	4			14
	mileage:						
1.	dates: 6.3.05 9,467						
	6.14-05 10,131]				
	6-28-05 10,954			•			-
	8.04.05 13,522				• "		
	9.09.05 16,484					"	
2	9.29.05 18,465						
i	10.28.05 20,3/3						
	10.28.05 <i>20,313</i> 11.15.05 <i>20,896</i>						
	11.21.05 20,958					, <u> </u>	
	4-10-06 29,396						
4,	9.29.05 18,465					i	
•	10.28.05 a0313		<u> </u>				

10.28.05 99.313



File Applications Configuration View Help









Service Programming System

Summary

D	Current#	Selected#	Description
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			system.

< <u>B</u>ack

Next >

<u>C</u>ancel .

Ready

02:15p

90

26

Apr

NAO Chevrolet, 2005, 1G1AK52F957502056





2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307
Toll Free 888-842-4604
Registration No. MV-09267



CÚSTOMER NO.	39218		DONALD HAM	ILTON	182 TAG I	647	06/11/05	CVWS1.	L5740
		· · · · · · · · · · · · · · · · · · ·	LABOR RATE	LICENSE NO.	MILEAGE	9,467	ARRIVAL BLU	*PCK18	
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			F.T. E. NO.	_	P. alivo.		⁶ 06753/05	}	
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Reynolds and Beynolds Company ERALZRINYE COS23748 Q (D

PAGE 2 OF 2

ACCOUNTING COPY-W

[END OF INVOICE | 02:04pm



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Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267



STOMER NO.				ONALD	LIAMTI	TON	182 TAG N	647	06/11/05	CVWS115740
TOWER NO.	39218			LABOR HATE		LICENSE NO.	MILEAGE		ARRIVAL BLU	5578
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STUART,	FL			VEHICLE LD. NO.	АК!	5 2 F 9 5	7		R O DATE	
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	יא ויוט-טעק	ORDER	1244			TOTAL LABOR	& PARTS	0.00)	
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ACCOUNTING COPY-W

PAGE 1 OF 2

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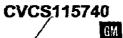
PAGE 1 OF 2

SERVICE FILE COPY

JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307
Toll Free 888-842-4604
Registration No. MV-09267



Goodwiench Service

CUSTOMER NO. 3921	18	DONAL D	HAMILTON	182	а но. 647	06/08/05	CVCS11574
		LABOR RATE	(LICENSE NO.	MILEA		ARRIVAL BLU	5509
		YEAR / MAKE / MK				DELIVERY DATE	DELIVERY MILES
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				e.u.nu		06/03/05	<u></u>
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[CONTINUED ON NEXT PAGE] 02:57pm



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267



0.00



CUSTOMER NO.	39218		DONALD HAMI	LTON	182 TAG NO.	547	06/08/05	CVCS1.	15740
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CTI LI DE			YEAR / MAKE / MODEL OS/CHEVROLE	T/COBALT/C	DBALT 4D	R	12/07/04	DELWERY MILE	[®] 64
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TOTAL INVOICE \$

* CASH() CHECK(
* VISA() M/CARD(
* DISCOVER() AMEX(
* CHARGE # (CHECK(* CHARGE # (
* INTERNAL # THANKS FOR YOUR BUSINESS!!!!!

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES
LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS
WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP
PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHENCHEVROLET.COM

CUSTOMER SIGNATURE

2650 S.E. Federal Highway
STUART, FLORIDA 34994
Telephone 287-3232

No. 109928

A.	NAME
Special Ordered Parts Information	ADDRESS CITY STUART FL. TIR CODE
(over)	RES. PHONE PHONE

QTY. PART NUMBER	DESCRIPTION
1 15279571	LAMP
·	
1 15279572	CAMP
NO PETI IPN	ON SPECIAL ORDER PARTS
NORETORIN	ON GI LOW LE GI IN CANADA
YEAR MAKE MODEL	TRIM SERIAL NO.
Cona	4 57502056
DEPOSIT PART REGULA	15740
PART ORDERED DAVE DATE	PART FIECD PACK SLIP NO.
BACK ORDER NO.	CUSTOMER YES NO
Reynolds and Reynolds R018842 (12/88)	No 109928

No. 109928



JOHN JOCHE: " O'IEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

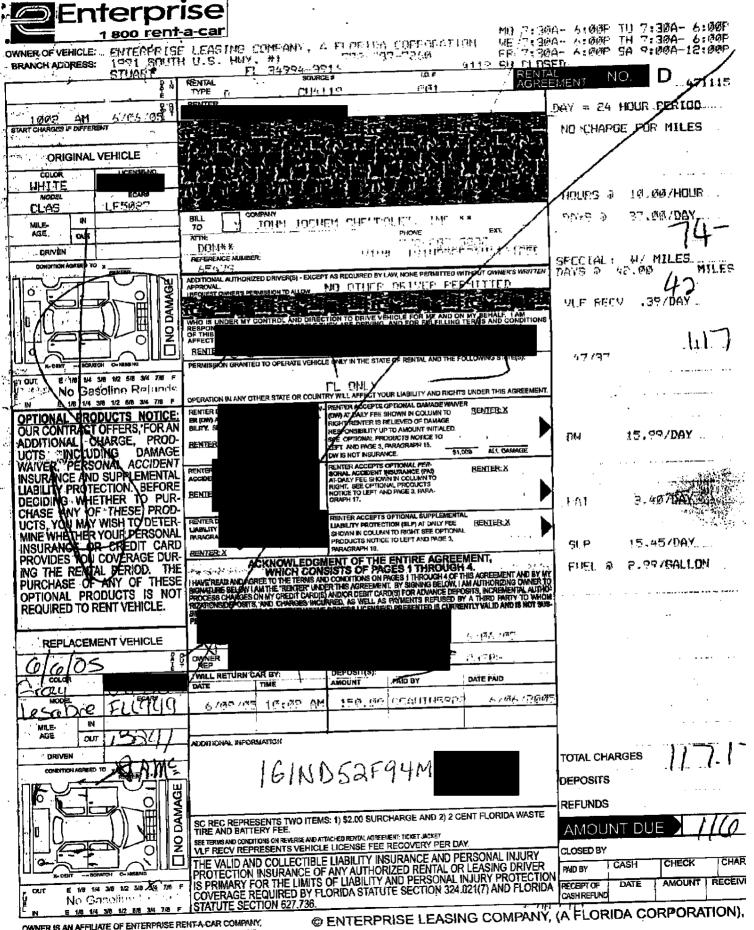
Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 800-842-4604 Registration No. MV-09267



RECOMMENDED SERVICES	-	ration No. 1919			- FOOD DE LON	MOM	TOTAL
OPERATION OPERATION DESCRIPTION			ERATION	ROTATE TIRES	DESCRIPTION	M	;
01CVZ002 LUBE, DIL & FILTER	MI	01CV	2005	KOTATE TIKES	British dia	<i>''''</i>	
				1		*	Ü
		.			*		·
CERTAGE HIGTORY	<u> </u>					*	<u> </u>
SERVICE HISTORY DATE REPAIR ORDER MILEAG	E ABVISOR	TECHNICIAN	TYPE	OPERATION		TION DESCRIP	TION
05/13/05 115023 82	34 695	347	Ç	03CVZ45	SRV PKG B SRV PAGKAG	E "A"	
04/01/05 113284 59	50 133 31 363	99 657	C	03CVZ41 36CVZ003	A/C COMPR	SSOR NOISE	
11/22/04 107847 11/19/04 107817	3 424	657		90CVZ	PRE DELIVER	Y /	
	ļ				Ì		
SALESPERSON NO. 410 STEVE BLOOM	S	ERVI	CE		STATE REC	# 2941967	1
YEAD	MANKEARODEI	COBALT/COBA	I T ADR	PRODUCTION DATE	5509	LICENSE NO.	15740
			CE CONTRAC	12/07/04		ŞELLINĞ DEALER N	o. d69d3/65
MILEAGE OUT	<u> </u>	39218 SERVI		CONTRACT NO.	1	EXPIRATION MILES	
ALL DABOR CTUADT EL	AR	RIVAL BLUE/		· .	1 1		647
ALL DABOR STUART, FL.	TURBO	LIVING AIR CONG	, P.S.	THANS MILEAGE 9,467	182	JÖÑÄLD HA	MILTON
RATE HOURS	I hereby	authorize the repair we		And the second second	rombu oteni vnu sodiot	ned medicine	ission to operate hereby
SAVE PARTS FOR CUST.	the car o	r truck herein describe adged on above car or ase of fire, their or any					left in
185 08:21am 06/03/05 05:30pm	CUSTO	MER SIGNATURE					арреат
	BOATE	and charge for suppli- repair order when tract to come much position to the m	observenste bed			re-re-users	ः क्षेत्रप्रदृष्
Yes	The State	of Florida requires a \$1.0 setured battery sold in the s	0 for to be coll tate (s.403.718	by for maceriances and supplicated for each new tire sold in the S. SEE BACK FOR FURTHER	state [s.403.718], and a: INFORMATION)	\$1.50 fee to be collect	ed for each new or
X №							
1. W 14CVZ AIRWATE	R LEAKS	N IT RAINS O	N		ad Carefu		
CHECK CUST STATES NOTICING WATER FLOOR ONLY, DID NOT SEE ENTRY ADVIS	E A		•		EMENTS BE		
PEOOR ONE I, DID NOT SEE ENTER	1//	B			ND THAT UN		
	- /º/(to a writt		TE, IF MY
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	-ر`	27975	f		WILL EXCEE		
ADD-ON AT VISS	12	<u>ر ر ا</u>	2		ST A WRITTEI		
19/ D 11/00					REQUEST /		
I KECALL 4100 .				AS LONG	AS THE REP	AIR COSTS	DO NOT
				EXCEED \$		THE SHOP	MAY NOT
				EXCEED TH	IIS AMOUNT	WITHOUT	MY WRIT-
ADD-ON AT VIS	5				AL APPROVA		
TOU SO IT					REQUEST A		STIMATE.
P) PERAIL 5046							
17 ADD-OW 6/6/05				SIGNED:		DATE:	l
				MINIMUM CHARG	E OF 1/2 HOUR FLAT R	ATE TIME FOR DIAG	NOSTIC WORK.
1 100.00 W/05	1			PRELIM INARY ESTIMATE	ADD L PERSON & PHONE WI	D WAY AUTH PEPMINS	
4) ADD-OW 6/6/05	-			<u> </u>		CONTACTED NAM	SE OE DEDOOM
113D. MM		•		REVISED ESTIMATE D	1 1	D NA D NETSON	NE OF PERSON WITACTED
1 / KENITH				TACKNOWLEDGE NOTICE	IND ORAL APPROVAL OF AN		METHOD OF PHAT.
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1 2 3				CUST, MITIAL X NAME & PHONE OF 2ND P	FISCH WHO MAY ALITHOPIZ	h	
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ý /	. '						
Copyright D 1888 The Republic and Rep			•	ALL PARTS	VEW UNLESS C	THERWISE IN	DICATED
PAGE 1 OF 1	CUSTOM	FR COPY		· —			

41AFLFALL





2650 South Federal Highway STUART, FLORIDA 34994



STOMER NO.	39218		DONALD	HAMILTON		182 ^{7A9}		"07713/05	""EW\$11669
			LABOR RATE	LICENSE N	IO.	MILEAG	10,95	O CARRIVAL BLU	1 822 0 9
			YEAR/ WAKE / L	VROLET/COL		ORAL T	4DR	P12707504	DELIVERY MILES 64
TUART, F	L		i					SELLING DEALER NO.	PRODUCTION DATE
			TGI	A K 5 2 F				2 2 2000 2 127	
			F. T. E. NO.]	P. O. NO.		*06728/05	
		BUSINESS PHONE	COMMAENTS						MO: 109
BOR & PARTS		**********			*****		13.	78	
1 46CVZ	CHECK CUST S CRACKED.INST SILL PLATE (TATES NOTICED D RACKED	S HOURS: 0.20 1 /S DOOR OPENING S	JILE I DILE					
				U/COSTE	/COST	U/PRICE	18.	94	
B#1	1 15262	2849	PLT-F/SIL 11.17! 308 # 1	COST TOTAL	13.53		18.		
				J0B #					
				B # 1 TOTAL			32.	- -	
2 14CVZ	AIR	WATER LEAKS	HOURS: 5.50	TECH(S):470	 121		378.	95	
	CHECK CUST :	STATES SEEING NA FROX AREA ADVIS	TER LEAKING P/S E.ALSO CUST SMEL	LING MOLDY SK	ELL				
	EVAP CASE LI	AKING	WAC MODILLE SPLIT	CASE TO RESE	EAL.				
	INSTALLED D	FLECTOR PER DUC	ATIO45434.KEUNAKA	ED 3131FH 10					
			AND DRY CARPETDESCRIPTION	U/COST	E/COST-	-U/PRICE 5.60	5.	.60	
OB # 2	1 1529	6710		COST TOTAL	4.00			.60	
				· -		L PARTS			
				B# 2 TOTAL			384		
#~3#60CVZ	NEEDS TRANS CUSTOMER SA	PORTATION TISFACTION	HOURS:	TECH(S):99		••	Ū,	.00	
	PROVIDE REN	TAL	J	OB # 3 TOTAL	LABOR	& PARTS	0	.00	
	CAM	DATEN	HOURS: 0.50	. 	•		34	.45	
	ADD-ON AT W	KITE OF RECYCL	PED DECALL						
ARTS0	REPLACED HE TYFP-NUMB	ADLIGHT ASSY'S.	DESCRIPTION	U/COST	E/COST-	-U/PRICE	120	54	
08 # 4	1 1527	9751 9752	CAPSULE 2.725 CAPSULE 2.725	86.10	86.10	120.54	12ŏ		
UD # 4	1 102,	J. J.	JOB # 4	COST TOTAL JOB #	1/2.20 4 TOTA	L PARTS	241	.08	
			J	OB # 4 TOTAL			275	.53	
	************	AND THE TARK DAT						• • •	
UBLETP	0#VE 6186 47	ND 1NV#-1NV.DAI 71700 06/28/0	E-DESCRIPTION 5 RENTAL/MCHARDY	-WARRANTY	TOTAL	- SUBLET	227 227	.00 .00	
.00					IOIAL .	- JUBELI	LL	• • • • • • • • • • • • • • • • • • • •	
TECHNICIAN C	ERTIFICATION	(<i></i>	MISCELLANEOUS H	MISE	MISC	TECH VIR	TU	•	
	99		MIDUELLAMEUUS N	LUJL				.00	
					R/0 T/ R/0 T(TALS		1.80	
							o= oc :-		
PAGE 1 OF 2		ACCOUNTING	COPY-W ·	[CONT	INUED O	IN NEXT PA	GEJ 02:10pm	•	



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604

Registration No. MV-09267



USTOMER IVO. 20210		ADVISOR		182 TAG	871	07/13/05	CVWS116	<u></u> 569€
39218		DONALD HAMI	LICENSE NO.	MLEAG		ARRIVAL BLU	5509	
		YEAR / MAKE / MODEL				12/07/04	DELIVERY MILES	64
STUART, FL			T/COBALT/CO		4UK	SELLING DEALER NO.	PRODUCTION DAT	E
		1 G 1 A K	5 2 F 9 5	O. NO.		06/28/05		
						06/28/03	MO: 10	300
	BUSINESS PHONE	COMMENTS					MO: I	<u> </u>
ARRANTY CLAIM DETAIL TOT	ALS					•		
CLAIN# TOTAL 919.80								
	•							
LAIM TOTALS 919.80								
APPROVED BY SIGNATU	JRE							
CS AUDIT SLIP	ILE: GMGMWF.706							
07/13/2005	WARRAM	ity new claim			enuzeno A			
1410 RO NUMBER	RO DATE VIN 06/28/2005 1G1AK52F957	DIV DEA 3 263	LER ODOMETER 02 10950	SERVICE	ADVISOR #			
			te: A			•		
CUSTOMER N	AME: FIRST:	PHONE; WORK:	H	OME:				
LN JOB CT	CC PC PART-NO. TOT	PTS FC LABO 18.94 1K C418	P LHRS OHRS N 1 .2		13.70			
$\sqrt{\sqrt{\frac{1}{N-TOT}}}$:	VE 1 15262849 32.72 TECH SSN:	AUTH CO	DE: AUTH	i. Autho				
TO BOK MI JOB CT	CC PC PART-NO. TOT	PTS FC LABO	P LHRS OHRS 19 5.8	ET-AMT.	LAB-TOT. 344.50			
	BV 344.50 TECH SSN:	AUTH CC	IDE: AUTH	i. AUTHO	₩.:			
∭ LN JOB CT	CC PC PART-NO. TOT	-PTS FC LABO 5.60 93 B735	เก ร		LAB-TOT. 34.45			
3 02 LN-TOT:	MH 1 15296710 40.05 TECH SSN:	AUTH CO	DE: AUTI	1. AUTHO		7		
, (LN 308 CF	CE PC TRART-NO. TOT	-PTS FC LABO 98 Z.790	OP LHRS DHRS I	- 277 Ht		>nul.6	114	
(LN. TOT	MJ 227.00 TECH SSN-	AUTH CO	DE: P AUT	H. AUTHO	XR.: 0090 Cassembled /	$> h ca \cdot c$	1	
TARPET OU	T TO DRY, NOT READY 7	-1. HOLIDAY WEEK	IND CAME. WE A	TE 2 DAY	S OF RENTA			
· · · · · · · · · · · · · · · · · · ·	PRICE NUTING CODE: H							
LN JOB CT	CC PC PART-NO. TOT		OP LHRS OHRS I	NET-AMT.	. LAB-TOT. 34.45			
5 04 10 TOT	MA 2 15279751 2	41 08 96 V12		H. AUTH)R.:			
MEMO PART	NUMBERS: 15279752		R.O. TOTA	ι. α	19.80			
MB.C			K.U. IOIA			•		
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PAGE 2 OF 2	ACCOUNTING COPY-	A/	I ENID O	FINVOIC	E] 02:10pm			



PAGE 1 OF 2

SERVICE FILE COPY

JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267

STOMER NO.	3921	2	DONA	LO HAM	AILTON	182	871	"87 785/05	5	"EVES11669
	3321		LABOR RI		LICENSE NO.		10,950	ARRIVAL	BLU	⁸⁷ 5509
			VEAR / MY	KE / MODEL	FT/COBAL	_T/COBALT		P12707704		DELIVERY MILES 64
STUART,	FL				5 2 F S			ELLING DEALER NO).	PRODUCTION DATE
			FTENO			P.O. NO.		°06728/0	5	
		BUSINESS PHON	E COMMEN	TS				<u> </u>		MO: 1095
							LIADDAMTV			
	CHECK CL CRACKED, SILL PLA CHECKED	IST STATES NOTE INSTALL SOP NTE CRACKED AND REPLACED D		NG GILL						
RTSQ B # 1	TYFP-! 1	VUMBER 15262849	DESCRIPTION- PLT-F/SIL 11	.175	JOB # 17	OTAL PARTS	WARRANTY 0.00			
				JOB #	1 TOTAL LAS	OR & PARTS	0.00			
2 14CVZ	CHECK C	AIR/WATER LEAK UST STATES SEET GLOVEBOX AREA		TECH((S):470 LOMER DASH		WARRANTY			
,	EVAP CA	SE LEAKING	DED HVAC MODILLE SE	LIT CASE	E TO RESEAL					
	INSTALL SPECS.R	BR INTERIOR IO	R DOC#1645434, RECI CLEAN AND DRY CAR	T (
ARTS(INSTALL SPECS.R	BR INTERIOR IO	CLEAN AND DRY CARE		J0B # 2	. •				
	INSTALL SPECS.R TYFP-	&R INTERIOR TO	DESCRIPTION	J08 #	JOB # 2	BOR & PARTS	0.00)		
# 3+60CVZ	INSTALL SPECS.R OTYFP- NEEDS T CUSTOME PROVIDE	RR INTERIOR TO NUMBER ALTERNATE TRAI RANSPORTATION R SATISFACTION RENTAL	CLEAN AND DRY CARRYDESCRIPTION	JOB #	JOB # 2 2 TOTAL LA (S):99	BOR & PARTS	0.00 WARRANTY)		
# 3+60CVZ	INSTALL SPECS.R OTYFP- NEEDS T CUSTOME PROVIDE	RR INTERIOR TO NUMBER ALTERNATE TRAI RANSPORTATION R SATISFACTION RENTAL	CLEAN AND DRY CARRYDESCRIPTION	JOB #	JOB # 2 2 TOTAL LA (S):99	BOR & PARTS	0.00 WARRANTY) ;		
# 3+60CVZ	INSTALL SPECS.R OTYFP- NEEDS T CUSTOME PROVIDE	RR INTERIOR TO NUMBER ALTERNATE TRAI RANSPORTATION R SATISFACTION RENTAL	DESCRIPTION DESCRIPTION DESCRIPTION DESCRIPTION	JOB # TECH	JOB # 2 2 TOTAL LA (S):99	BOR & PARTS -UNIT PRICE TOTAL PARTS	0.00 WARRANTY WARRANTY 0.00) ;		
# 3+60CVZ	INSTALL SPECS.R OTYFP- NEEDS T CUSTOME PROVIDE OTYFP- 1	ALTERNATE TRAIRANSPORTATION R SATISFACTION RENTAL NUMBER 15296710	SPORT DESCRIPTION DESCRIPTION DESCRIPTION DEFLECTOR 1:	JOB # TECH(JOB # 2 2 TOTAL LA (S):99 JOB # 3 3 TOTAL LA	BOR & PARTS -UNIT PRICE TOTAL PARTS BOR & PARTS	WARRANTY WARRANTY 0.00); ;		
# 3+60CVZ ARTS OB # 3	INSTALL SPECS.R TYFP- NEEDS T CUSTOME PROVIDE QTYFP- 1 ADD-ON REPLACI	ALTERNATE TRAIRANSPORTATION R SATISFACTION RENTAL NUMBER	DESCRIPTION DESCRIPTION DESCRIPTION DEFLECTOR 1: CALL 4100.SOP SY'S. PER RECALL	JOB # TECH(2.800 JOB #	JOB # 2 2 TOTAL LA (S):99 JOB # 3 3 TOTAL LA	BOR & PARTS -UNIT PRICE TOTAL PARTS BOR & PARTS	WARRANTY WARRANTY 0.00 0.00); ;		
# 3+60CVZ ARTS OB # 3	INSTALL SPECS.R OTYFP NEEDS T CUSTOME PROVIDE OTYFP 1 ADD-ON REPLACE	ALTERNATE TRAI RANSPORTATION R SATISFACTION RENTAL NUMBER 15296710 CAMPAIGN AT WRITE UP: RE ED HEADLIGHT AS	DESCRIPTION DESCRIPTION DESCRIPTION DEFLECTOR 1: CALL 4100.SOP SY'S. PER RECALL	JOB # TECH(2.800 JOB # TECH	JOB # 2 2 TOTAL LA (S):99 JOB # 3 3 TOTAL LA	-UNIT PRICE TOTAL PARTS BOR & PARTS	WARRANTY WARRANTY O. DO WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY	; ; ; ; ; ; ; ;		
# 3+60CVZ ARTS OB # 3	INSTALL SPECS.R OTYFP NEEDS T CUSTOME PROVIDE OTYFP 1 ADD-ON REPLACE	ALTERNATE TRAIRANSPORTATION R SATISFACTION RENTAL NUMBER	DESCRIPTION DESCRIPTION DESCRIPTION DEFLECTOR 1: CALL 4100.SOP SY'S. PER RECALL	JOB # TECH 2.800 JOB # TECH 25 26 26 26	JOB # 2 2 TOTAL LA (S):99 JOB # 3 3 TOTAL LA (S):470	-UNIT PRICE TOTAL PARTS BOR & PARTSUNIT PRICE TOTAL PARTS	WARRANTY WARRANTY 0.00 WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY	Y Y O Y Y Y		
# 3+60CVZ ARTS OB # 3 PARTS JOB # 4 JOB # 4 JOB # 4	INSTALL SPECS.R OTYFP NEEDS T CUSTOME PROVIDE OTYFP ADD-ON REPLACI OTYFP 1 1	ALTERNATE TRANSPORTATION R SATISFACTION R SATISFACTION RENTAL NUMBER 15296710 CAMPAIGN AT WRITE UP: RE ED HEADLIGHT AS NUMBER 15279751 15279752 89025821 89025822	DESCRIPTION DESCRIPTION DESCRIPTION DESCRIPTION DEFLECTOR 1 CALL 4100.SOP SY'S. PER RECALL DESCRIPTION CAPSULE 2.7 BRACKET 2.7 BRACKET 2.7	JOB # TECH 2.800 JOB # TECH 25 25 26 26 26 JOB #	JOB # 2 2 TOTAL LA (S):99 JOB # 3 3 TOTAL LA (S):470	-UNIT PRICE TOTAL PARTS BOR & PARTS	WARRANTY WARRANTY 0.00 WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY	Y Y O Y Y Y		
# 3+60CVZ ARTS OB # 3 PARTS JOB # 4 JOB # 4 JOB # 4	INSTALL SPECS.R OTYFP NEEDS T CUSTOME PROVIDE OTYFP ADD-ON REPLACI OTYFP 1 1	ALTERNATE TRAINAND TRAINAND TANNA TE WATER LAND TANNA TANNA TE D HEADLIGHT AS 89025821 89025822	DESCRIPTION DESCRIPTION DESCRIPTION DEFLECTOR 1: CALL 4100.SOP SY'S. PER RECALL	JOB # TECH 2.800 JOB # TECH 25 25 26 26 JOB #	JOB # 2 2 TOTAL LA (S):99 JOB # 3 3 TOTAL LA (S):470 JOB # 4 4 TOTAL L	-UNIT PRICE TOTAL PARTS BOR & PARTSUNIT PRICE TOTAL PARTS	WARRANTY WARRANTY 0.00 0.00 WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY O.0 WARRANTY	Y Y Y Y Y Y Y Y Y Y		

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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307
Toll Free 888-842-4604
Registration No. MV-09267





CUSTOMER NO.	***	ADVISOR		182 871	07/05/05	CVCS116696
OUSTOMEN HO.	39218	DONALD HAMI	LTON LIGENSE NO.			5509
		YEAR/MAKE/MODEL 05/CHEVROL	ET/COBALT/CO		12/07/04	DELIVERY MILES 64
STUART,	FL		5 2 F 9 5		SELLING DEALER NO.	PHODUCTION DATE
		F.T.E.NO.	P	Ó. NO.	06728/05	
	BUSINESS PHONE	COMMENTS				мо: 10954
TECHNICIAN	CERTIFICATION99	MISCELLANEOUS HOUSE	MISC TE	CH VIRTU		
				- <i>-</i>		

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES
LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS
WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP
PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCHEVROLET.COM

CUSTOMER SIGNATURE

The Roymands and Meymalish Company EDALZHAVE COS23748 Q (0

PAGE 2 OF 2

SERVICE FILE COPY

[END OF INVOICE] 03:09pm

JOHN JOCHEM CHEVROLET, Inc. 2650 S.E. Federal Highway STUART, FLORIDA 34994 Telephone 287-3232



DATE	7-5-05	

No. 108336

Special	NAME		
Special Ordered Parts Information	GITY STUART	A.	WH CODE
(over)	RES.		BUS. PHONE

QTY.	PART NUMBER	DESCRIPTION	
1	_15244528 R	2B RS SILI PLATE	
1	15262848		
-			
	NO RETURN ON	SPECIAL ORDER PARTS	
	}		

YEAR MODEL	1 t Lenus	erial no.
DEPOSIT	REQUESTED	110696
PART ORDERED DAVE DA	PART REC'D	PACK SLIP NO.
BACK ORDER NO.	CUSTOMER TO PAY	YES NO
		M 100226

No. 108330



RECOMMENDED SERVICES

JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 600-842-4604

Registration No. MV-09267

ROTATE TIRES



iotévző	ñ2- * *	LUBE OIL & FILTER	, N	n	010	/Z005	YT	ROTATE TIRES		MI	•••
					\$20 Jan		1		-	^	
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055040	FUCTOR	w								_	
	E HISTOR	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN			PERATION		TION DESCRIP	TION
06/1		116131	10131	182	99	l w	14C\ 13C\		AIR/WATER CAMPAIGN		
06/0	3/05	115740	9467	182	470	W	14C\ 13C\	/Z [AIR/WATER CAMPAIGN	LEAK?	-1
30,5	75773				99 470	W	13C	/Z000 /Z ···	RECALL.	TRANSPORT	
•			<u> </u>		99					3# 2941967	
	RSON NO.		OOM YEARMAKEN	S E	R V	<u>r c</u>	E	PRODUCTION BATE	STOCK NO.	LICENSE NO.	116696
DATE OUT	1G1A	₹52F957	05/CHE	VROLET/CO	BALT/COB	ALT 4DR		DELIVERY DATE	\$509 DELIVERY MILES	SELLING DEALER N	
MILEAGE OU				CUSTOMER 3	9218	VICE CONTRA	VG T	12/07/04	64	į	06/28/05
	_			COLOR A D D I V	AL BLUE)	CON	TRACT NO.	EXPIRATION DATE	EXPIRATION MILES	879
ALL LARGES AT	^Æ 21UAK∣	r, fl		TURBO) M	MC AIR OO	ID. P.S.	TRANS	MILEAGE 10 050	ADVISOR NO.	ADVISOR DONALD HA	AMILTON
RASED ON R		RIGINI	SS PHONE	I heraby autho	VZZ			111 9 117	1.112	J. J. J. J. J. J. J. J. J. J. J. J. J. J	isalon to operate
SAVE PART FOR CUST				the car of truck acknowledged	k herem descr i on above ca						or articles left in
YES	HUE RECEIVE	n 06/28/05	05:30pm	CUSTOME!	RSIGNATUI						etc.) will appear
APPOINTME		100,22,00	LABOR RATE	on each repair	order when a to and norther to the	motor remain fo	dilly for m	iscellaneous shop supplies	or waste disposal. [5.2	59.90H4L	nunn. This charge
☐ Ves				The State of F	lorida requires a \$1 d battery sold to the	.00 fee in be c same (5.403.7	filected for (SE	tiscellaneous shop supplies each new tite sold in the s E BACK FOR FURTHER	ntrie (s.493.716), and a INFORMATION)	St. 34 fee to the entiret	ZEE FOR CERCAL REVY OF
JOD .											
	ORIGINAL C	USTOMER ESTIMATE:	TOTAL					PLEASE REA	AD CAREFU	LLY, CHECK	ONE UF
l x								THE STATE	MENTS BE	LOW, AND) SIUN: I
			urenion TDI	44 9 841 D.C	2			UNDERSTAN	D IMALUN	DEK SIAIE	LAW, I AW Te ie bev
1 W	46CVZ	STATES NOTICED	NTERIOR TRI	ENING SIL	L PLATE			ENTITLED T			IE, IF MIT
CRU	CKED,INS	STALL SOP		· ·	·			FINAL BILL V			•
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) ('		Pa.						AS LONG A	C THE SE	AIR COSTS	DO NOT
- 137 NA	**"14CVZ	A HOLD A SALES	JR/WATER L	EAKS		• • •	•	EXCEED \$	"/ ("/("t	THE SHOP	
40.0	ラヘンノ ハンスクサ	CTATES SEEMS	WATER I FAK!	NG P/S FR	T. LOWER	DASH		EXCEED TH	IS AMOUN		
AR	EA BY GLO	OVEBOX AREA AD	VISE,ALSO CU	ISI SMELL	ING MOLL) T SIVIL	LL	TEN OR OR			
70000 O (00000				_	•			DONOT			STIMATE.
	LAN-	aN ATO	NIEITE.	-00						27,232	
割太	NUC			- •				SIGNET		_ DATE	!
劉 中ノ	D	 ∧ /						MINIMUM CHARGE	OF % HOUR FLAT	PATE TIME FOR DIAC	ENOSTIC WORK.
NA I	120	1184						PRECIMINARY ESTIMATE N	DOT, PERSON & PHONE W		
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		-1 /T	11175	-0t				HEMSED ESTIMATE DA	AM PAV	D NAME D SERSON	ME OF PERSON INTACTED
<u>β</u> Δ1	1400	-60 A(WELLE		7	·	2 N	LAGRINOWLEDGE NOTICE A CRISTNAL ESTRACTED PRICE	MD GRAL APPROVAL OF A	N INCREASE IN THE	METHOD OF PYMT.
	/ No		~~ L	ILLA	AMU.	シァ	スソ)			□ CHECK
	150	14L 41	\mathcal{O}	ングレング	• 1 -	1		NAME & PHONE OF \$10 PE	FISON WHO MAY ALITHOR	ZE REPAIRS	
를 해.	•	MAC -00 AT UALL 410	- 1								PHONE NO.
1998								INBURÂNCE COMPANY			r starts (No.
Copyright © 1990 TLe. Regnalds and Regnalds Company STAINTN	•	•								OTHERWISE I	NDICATED
			•	HISTOMED	COPY	,		1	IEM ONLESS	U I TIENWISE II	116696
' PAGE	1 OF 1	•	SEE BACK 107	USTOMER	THE BUILD	62 (1.00) (1.	77 F 19				

NOTE; in a no notified upon contact of P04:03******

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TO CONTROL OF

WARRANTY PARTS RET.

Date 7-5 Init. De

Herolamp - Brackets

Sill plate, 1

Spoke with TAC-had another cobalt with some problem necessary to Kinz

HVAC module - to split and reseal ease to stop evap drain from leaking thru case out on to passenger; Side Sloor.

MECHANIO'S FINDINGS AND TIGHARI'S

also install destector per Doc. 1645434

D- Passenger SIII plate cracked

Replace SIII plate

170 Perform headight campaign - V1283

26 06 02:21p

ALGUSTER

AMOUNT

AUTHORIZATION (I.C.)

DEDUCTIBLE



e traject manifes the confidence from the EMLEBERTOR FEWSING COMPANY IN SECULOR CONTROL (18) Le Bolling Agonal - TH 1/2 glade - Agonal ιij to Anna - weather the weather to empt OWNER OF VEHICLE: 1. 71 CLUSEL -41 BRANCH ADDRESS: igna Chrag-RENTAL AGREEMENT STUART 471196 RENTAL TYPE RENTER FEF 10D بالمالية عن من المالية 1000 AHMULTIPLE FOR MILES START CHARGES IF DIFFEREN ORIGINAL VEHICLE LICENSE MO. ECAR/ THE BROWN HOUSE & at panelific TOPRE TOUTHER CHECKING F. CHOM FOST OFFICE BUY DRIVEN si di isti i W: BILES REFERENCE HUMBER. 146² - 1716 ADDITIONAL AUTHORIZED ORIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT CHANER'S WRITTEN APPROVAL.

APPROVAL.

INC. OTHER DESTRUCTION OF THE CONTROL OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPER - V DAMAGE O \circ शास्त्रका अल्लाहरू अल्लाहरू 166 III 10 9 வர் நீல் PERMISSION GRANTED TO OPERATE VE E 118 1M 3/8 /12 SHE 9/4 7/8 OUT 1000 tto Gasoli OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIMBILITY AND RIGHTS UNDER THIS AGREEMENT E 1/8 1/4 3/8 (1/2 5/8 3/4 7/8 F RENTER DECLINES OPTIONAL DAMAGEWAN.

REQUITE ACCEPTS OPTIONAL DAMAGEWANTER

(DW) A

BILITY. SE

RENTER IS RELIEVED OF DAMAGE

RIGHT. RENTER IS RELIEVED OF DAMAGE

RESPONSIBILITY UP TO AMOUNT INITIAL ED.

SEE OPTIONAL PRODUCTS NOTICE TO

LEFT AND PAGE, 3, RARAGRAPH 16.

DW IS NOTINSURANCE.

\$1.00 OPTIONAL PRODUCTS NOTICE: OUR CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, PROD-RENTER X CALLES BAY 14.4 ADDITIONAL CHARGE, PROUUCTS INCLUDING DAMAGE
WAIVER, PERSONAL ACCIDENT
INSURANCE AND SUPPLEMENTAL
LIABILITY PROTECTION. BEFORE
DECIDING WHETHER TO PURCHASE ANY OF THESE PRODUCTS YOU MAY WISH TO DETERMINE MALETUED YOUR DEEPSONAL ALL DAMAGE \$1,000 RENTER ACCIETTS OPTIONAL PER-BONAL ACCIDENT INSURANCE IPAN 17 DAILY FEE SHOWN IN COLUMN TO RIGHT. SEE OFTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARA-SPAPIL 17. RENTER DECLINES OPTIONAL PERSONAL RENTER: X RENTER: X ्रा कहें दिन्हें र · ... ' RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT DAILY FEE SHOWN IN COLUMN TO RIGHT, SEE OF LONAL RENTER X MINE WHETHER YOUR PERSONAL PRODUCTS NOTICE TO LEFT AND PAGE 3. PARAGRAPH 16 This arrotter INSURANCE OR CREDIT CARD .al 1-ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT,
WHICH CONSISTS OF PAGES 1 THROUGH 4.

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1 TAXABLEPOSTS. AND CHARGES HIGURARD. RENTER. PROVIDES YOU COVERAGE DUR PIRE GALLON Filler W ING THE RENTAL PERIOD. THE PURCHASE OF ANY OF THESE OPTIONAL PRODUCTS IS NOT REQUIRED TO RENT VEHICLE. for a milk to the REPLACEMENT VEHICLE OWNER REP DEPOSITION: I WILL RETURN CAR BY: COLOR LICENSE NO. PAID BY DATE PAID AMOUNT **ECAR** en treatment that MODEL 1 Taking control to get I I file with the 4 (30 07 14) BB AH MILE-AGE ADDITIONAL INFORMATION DRIVEN TOTAL CHARGES 166DM56T350 DEPOSITS DAMAGE REFUNDS SCIREC REPRESENTS TWO ITEMS: 1) \$2.00 SURCHARGE AND 2) 2 CENT FLORIDA WASTE TIRE AND BATTERY FEE. AMOUNT DUE SEÉ TERMIS AND CONDITIONS ON REVERSE AND ATTACMER PRINTAL ASSET FIELD LUCKET JACKET VILF RECV REPRESENTS VEHICLE LICENSE FEE RECOVERY PUR DAY. ō N □ CLOSED BY THE VALID AND COLLECTIBLE LIABILITY INSURANCE AND PERSONAL INJURY 0 PROTECTION INSURANCE OF ANY AUTHORIZED RENTAL OR LEASING DRIVER CHECK CHARG GASH PAID BY IS PRIMARY FOR THE LIMITS OF LIABILITY AND PERSONAL INJURY PROTECTION AMOUNT | RECEIVE DATE 1/4 3/8 1/2 5/8 3/4 7/8 COVERAGE REQUIRED BY FLORIDA STATUTE SECTION 324.021(7) AND FLORIDA DECEMBINE : ŌŰĬ CASH REFUND STATUTE SECTION 627.736



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604 Registration No. MV-09267



	39218	DONALD HAMILT	ON 182	931	11/22/05	CVW512143
	J 72 L 0		ENSE NO. MILEAGE	20,875	ARRIVAL BLU	5509
		YEAR / MAKE / MODEL	CODAL T/CODAL T AS		12/07/04	DELIVERY MILES
TUART,	FL	VEHICLE LEVINO	COBALT/COBALT 40		SELLING DEALER NO.	PRODUCTION DATE
-		1 G 1 A K 5	2 F 9 5 /		11715/05	REPRINT#
					11/15/05	
		COMMENTS				мо: 2089
	CUST DROVE AND THEN HIT A SPE SURGE, THEN APPROX. 20FT. DOW THEN VEHICLE STALLED, NO WARN! THEN PROLONG CRANKED THEN STY VEHICLE, THEN THE NEXT DAY (SUI RAN AND DROVE LIKE IT SHOULD, VEHICLE AT OPERATING TEMPS, CL ENTER COMPLEX AS SHE SLOWED VEHICLE AT OPERATING TEMPS, CL THEN SPEEDO FOR AFEM SECONDS STALLED, THEN WENT TO RESTART CRAINK THEN CUST TIED AGAIN IT FELT SURGE AGAIN IN VEHICLE PUT IN REVERSE OR FORWARD FE AS BEFORE ADVISE, STILL NO WAS SHORT CHIME LIKE POSS. WANTE PCM UPDATES FOUND	IN THE RIAU SHE HAD 10 5 ING LIGHTS APPEARED, VEHI- ING LIGHTS APPEARED, VEHI- ING LIGHTS APPEARED, VEHI- ING LIGHTS APPEARED, VEHI- ING LIGHT IN TURN LANE TO PEHICLE STALLED AGAIN J. POMER STEERING DISPLAY OF FLUCUATED BADLY, THEN VE ING FIRST TRY OF CRANK BI WEN CRANK MORMAL , ONCE S. TODAY NOTICED OVER TUND LIT SLIGHT SURGE BUT NOT RNING LIGHTS APPEARED BL D TO TURN WARNING LIGHT	OF CLE ED ESTERDAY UST IN DASH. HICLE D NOT TARTED UT WHEN AS BAD T HEARD ON ADV			
≥ 2+60CVZ	COMPUTER CHECKED, NO CODES IN ROAD TESTED EXTENSIVELY, NO P ALTERNATE TRANSPORT NEEDS TRANSPORTATION	308 # 1 TC	TAL LABOR & PARTS	48,23		
	CUSTOMER SATISFACTION PROVIDE RENTAL		OTAL LABOR & PARTS	0.00		
JBLET 08 # 2	CUSTOMER SATISFACTION PROVIDE RENTAL PO#VEND INV#-INV.DATE- 70154 475307 11/16/05	DESCRIPTION	TOTAL - SUBLET	0.00 79.00 79.00		
	CUSTOMER SATISFACTION PROVIDE RENTAL PO#VEND INV#-INV.DATE- 70154 475307 11/16/05	DESCRIPTION	TOTAL - SUBLET	79.00		
JBLET 08 # 2	CUSTOMER SATISFACTION PROVIDE RENTAL	DESCRIPTION	TOTAL - SUBLET	79.00		
JBLET DB # 2 ECHNICIAN	CUSTOMER SATISFACTION PROVIDE RENTAL PO#VEND INV#-INV.DATE- 70154 475307 11/16/05 CERTIFICATION	DESCRIPTION	TOTAL - SUBLET MISC TECH VIRTU R/O TAX R/O TOTALS	79.00 79.00 0.00 127.23		
UBLET DB # 2 ECHNICIAN ARRANTY CL	CUSTOMER SATISFACTION PROVIDE RENTAL PO#VEND INV#-INV.DATE- 70154 475307 11/16/05 CERTIFICATION	DESCRIPTION	TOTAL - SUBLET MISC TECH VIRTU R/O TAX R/O TOTALS	79.00 79.00 0.00 127.23		
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- [CONTINUED ON NEXT PAGE] 01:59pm

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"CW\$121439

**Y907 PAT /05

187 TAG NO.

39210	DONALD HAM	15104	331		
	LABOR PATE	LICENSE NO.	20,875	ARRIVAL BLU	75509
	VEAR/NAKE/MODEL 05/CHEVROLI	ET/COBALT/COBALT	4DR	12/07/04	DELIVERY MILES 64
STUART, FL		52 F 9 15 7		SELLING DEALER NO.	PRODUCTION DATE
	F.T. E.NO.	P. O. NO.		<u> </u>	REPRINT# 1
n	COMMENTS				мо: 20896
		<u></u>			
DCS AUDIT SLIP	F. 189				
11/22/2005	WARRANTY NEW CLAIM				
1252 RO NUMBER RO DATE 121439 11/15/2005	VIN 1G1AK52F957 3 263		F ADVISOR #		
CUSTOMER NAME; FIRST LAST:	HIDD PHONE; WORK:	HOME:			
1 01 AV	RT-NO. TOT-PTS FC LABO	4 .7	48.23		
LN-TOT: 48.23 TE COMMENTS: NO WARNING REPAIR ATTEMPT BEFOR	CH SSN: AUTH CO LIGHT BUT SHORT CHIME WHEN E GN BUYBACK	READY TO STALL OF SUR	GE. LAST		
LN JOB CT CC PC PA	RT-NO. TOT-PTS FC LABO 98 Z790		10		
LN-TOT: 79.00 TE COMMENTS: VIN 161AK5					
1		R.O. TOTAL:	127.23		
******	IPLICATE INVOIC	E **********	******		

ADVISOR HANTI TON

formula and Remarkle Company SPAZOWNE COSST48 O (0

PAGE 2 OF 2 ACCOUNTING COPY-W

[END OF INVOICE] 01:59pm



CVCS121439

0.00

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Registration No. MV-09267

Supp	•				Lugares and
CUSTOMER NO. 39218	DONALD HA	MILTON	182 TAG NO 931	"11717/05	"EVE\$121439
33210	LABOR RATE	LICENSE NO.	MILEAGE 20,875	ARRIVAL BLU	*5509
	YEAR/MAKE/MODEL	LET/COBALT/	COBALT 4DR	12/07/04	DELIVERY MILES 64
STUART, FL	*	K 5 2 F 9 5		SELLING DEALER NO.	PRODUCTION DATE
·	F.T.E.NO.	<u> </u>	P. O. NO.	T1715/05	
	COMMENTS		<u> </u>		MO: 2089€
LABUR & PARIS DRIVEABILITY CHECK CUST STATES THE OTHER DAY DEVELOPMENT VEHICLE STARTED FIR	MICAT I WHEN I FAV	(S):470 ING CUST RAN FINE AS	WARRANTY		

CHECK CUST STATES THE OTHER DAY (SAT.) WHEN LEAVING CUST DEVELOPMENT VEHICLE STARTED FINE AND INITIALLY RAN FINE AS CUST DROVE AND THEN HIT A SPEED BUMP VEHICLE STARTED TO SURGE. THEN APPROX. 20FT. DOWN THE ROAD SHE HAD TO STOP THEN VEHICLE STALLED NO WARNING LIGHTS APPEARED. VEHICLE THEN PROLONG CRANKED THEN STARTED CUSTOMER THEN PARKED VEHICLE, THEN THE NEXT DAY (SURDAY) CUST STATES VEHICLE RAN AND DROVE LIKE IT SHOULD HAD NO PROBLEMS. THEN VESTERDAY VEHICLE AT OPERATING TEMPS. CUST WENT IN TURN LAME TO ENTER COMPLEX AS SHE SLOMED VEHICLE STALLED AGAIN . JUST PRIOR TO STALL CUST NOTICED POWER STEERING DISPLAY ON DASH, THEN SPEEDD FOR AFEW SECONDS FLUCUATED BADLY. THEN VEHICLE STALLED THEN WENT TO RESTART, A FIRST TRY OF CRANK DID NOT CRANK THEN CUST TIED AGAIN THEN CRANK NORMAL, ONCE STARTED FELT SURGE AGAIN IN VEHICLE. TODAY NOTICED O'K RUN BUT WHEN PUT IN REVERSE OR FORWARD FELT SLIGHT SURGE BUT NOT AS BAD AS BEFORE ADVISE, STILL NO WARNING LIGHT ON ADVISE STOP COMPUTER CHECKED, NO COOPES IN SYSTEM, PERFORMED UPDATES TO PCHROAD TESTED EXTENSIVELY, NO PROBLEM FOUND AT THIS TIME

JOB # 1 TOTAL LABOR & PARTS ALTERNATE TRANSPORT

MEEDS TRANSPORTATION
CUSTOMER SATISFACTION
PROVIDE DENTAL WARRANTY TECH(S):99 J# 2+60CVZ PROVIDE RENTAL 0.00 WARRANTY TOTAL - SUBLET 0.00



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CVCS121439

0.00 0.00



STOMER NO. 39218	DONALD HAMILTON 182 TAB NO 9	31 "11717/05"	"CVES121439	
3322		0,875 ARRIVAL BLU	5509	
	YEAR / MAKE / MODEL 05/CHEVROLET/COBALT/COBALT 4DR	12/07/04	DELÍVERY MILES 64	
STUART, FL	VEHICLE ID.NO.	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E.NO. P.O.NO.	11715/05		
	COMMENTS		мо: 2089	
TALS	TOTAL LABOR	0.00		
**************************************	TOTAL PARTS TOTAL SUBLET	0.00 0.00		
CASH() CHECK() *	TOTAL G.O.G	0.00 0.00		
VISA() M/CARD() * DISCOVER() AMEX() *	TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	0.00 0.00		
CHARGE # () *	IDIAL IAX	0.90		

TOTAL INVOICE \$

****** METHOD OF PAYMENT * CASH() CHECK()
* VISA() M/CARD()
* DISCOVER() AMEX()
* CHARGE # ()
* INTERNAL # () THANKS FOR YOUR BUSINESS!!!!!

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHENCHEVROLET.COM

CUSTOMER SIGNATURE



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Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 800-842-4604



Registration No. MV-09267 RECOMMENDED SERVICES MOMI TOTAL OPERATION DESCRIPTION OPERATION OPERATION DESCRIPTION **JATOT** OPERATION ROTATE TIRES FRONT END ALIGNMENT 01CVZ005 LUBE.OIL & FILTER 01CVZ002 12CVZ002 ROTATE AND BALANCE 01CVZ006 1 SERVICE HISTORY OPERATION DESCRIPTION ADVISOR TECHNICIAN TYPE **OPERATION** MILEAGE REPAIR ORDER DATE DRIVEABILITY ALTERNATE TRANSPORT 1BCVZ 60CVZ 470 20309 182 120796 10/28/05 W DRIVEABILITY 18CVZ 470 18452 182 119927 TIRE + WHEEL 09/29/05

09/09 08/04	/05 /05	119310 118017		182 182	99 657		ימע	14CV	Z	AIR/WATER	LEAKS	
			OOM	C 1	E R	VI	C_	F		STATE REC	3# 29 <u>419671</u>	
	VIEHICLE I.D. NO		YEARMAKEMODE 05/CHEVR	Σ					PRODUCTION DATE	5509	LICENSE NO.	121439
MILEAGE OUT	1G1AK	52F957	US/CHEVK	CUSTOME	3921	SEHVE	E CONTRA	CT .	12/07/04	DELIVERY MILES	SELLING DEALER NO.	11/15/05
20840	1			COLOR	UVAL I			CONT	HACT NO.	EXPIRATION DATE	EXPIRATION MILES	931
ALL LABOR CHARGES ARE BASED ON FLAT	STUART	, FL		TURBO	MAAG CVZZ	AVR COMO	P. S.	TRANS	20.875	182	DONALD HA	MILTON
RATE HOURS SAVE PARTS FOR CUST. YES	TIME RECEIVE	DATE/TIME PROMISED	PRIORITY	i hereby au the car or tr acknowled cars in cas	thorize the re ruck herein of ged on above e of fire, thefi	uschbed gerorin oranyol						
APPOINTMENT Yes Val	01:40pr	n 11/16/05	01:00pm 3 LABOR PATE	A standard on each represents of	d charge for our order wh costs and pro	supplies (en used in t (its to the m	tor repair a	e smoons or white for mis	each charge will be his	s or waste disposal. [s.5	il, coomin, oil liness en ge with a \$10.00 maximu i59.904(4)]. \$1.50 fee to be collected	1
JOB	RIGINAL C	JSTOMER ESTIMATE:	TOTAL						THE STATE	MENTS BE	LLY, CHECK LOW, AND	SIGN:

DRIVEABILITY W * 18CVZ CHECK CUST STATES THE OTHER DAY(SAT.) WHEN LEAVING CUST DEVELOPMENT VEHICLE STARTED FINE AND INITIALLY RAN FINE AS CUST DROVE AND THEN HIT A SPEED BUMP VEHICLE STARTED TO SURGE , THEN APPROX. 20FT. DOWN THE ROAD SHE HAD TO STOP THEN VEHICLE STALLED, NO WARNING LIGHTS APPEARED, VEHICLE THEN PROLONG CRANKED THEN STARTED CUSTOMER THEN PARKED VEHICLE, THEN THE NEXT DAY(SUNDAY) CUST STATES VEHICLE RAN AND DROVE LIKE IT SHOULD, HAD NO PROBLEMS, THEN YESTERDAY VEHICLE AT OPERATING TEMPS, CUST WENT IN TURN LANE TO ENTER COMPLEX AS SHE SLOWED VEHICLE STALLED AGAIN ,JUST PRIOR TO STALL CUST NOTICED POWER STEERING DISPLAY ON DASH, THEN SPEEDO FOR AFEW SECONDS FLUCUATED BADLY, THEN VEHICLE STALLED, THEN WENT TO RESTART, A FIRST TRY OF CRANK DID NOT CRANK THEN CUST TIED AGAIN THEN CRANK NORMAL, ONCE STARTED FELT SURGE AGAIN IN VEHICLE , TODAY NOTICED O/K RUN BUT WHEN PUT IN REVERSE OR FORWARD FELT SLIGHT SURGE BUT NOT AS BAD AS BEFORE ADVISE, STILL NO WARNING LIGHTS APPEARED BUT HEARD SHORT CHIME LIKE POSS, WANTED TO TURN WARNING LIGHT ON ADV

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SIGNED: DATE:									
	MINIMUM CHARGE OF 1/2 HOUR FLAT BATE TIME FOR DIAGNOSTIC WORK.								
MINIMUM CHAP									
MINIMUM CHAP			O MAY AUTH, REPAIR						
PRELI'M NAMY ESTIMATE	ADDIL PERSON 8	PHONEWA	O MAY AUTH, REPAIR	is					
PRELIMINARY ESTIMATE REMISSIO ESTIMATE	ADD'T PERSON &	WA SMIT	CONTACTED VA PHONE O REPSION	NAME OF PERSON CONTACTED					
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PAGE 1 OF 1

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CUSTOMER COPY

RENTAL AGREEMENT

ENTERPRISE LEASING COMPANY, A PLORIDA CORPORATION IN 03:36PM 11/18/05 D475307 1991 SOUTH U.S. HWY. #1 772-287-7260 PAGE 1 OF 1 OUT 05:32PM 11/16/05 FL 34994-3916 4119 TRAUTE SOURCE CH4119 - 001 RENTAL TYPE D 24-HOUR DAY SUMMARY OF CHARGES ÷4 RENTER DAY = 24 HOUR PERIOD UNIT 1 UNIT # FL/T778 MILES LIC# NO CHARGE PT ST LUCIE FL MODEL CORA LOCAL: COLOR WHITE (H) 37.00 37.00 1 DAYS 6102 IN 5955 OUT SPECIAL @ 42.00 42.00 V# 1G1AK55F567 DR. LICENSE STATE FL EXPIRE 7/23/11 HT DOB eyes S.S.# BMPLOYER BILL TO Y CUST # 700846 JOHN JOCHEM CHEVROLET, INC. ATTN: DON** 2650 SOUTH U S HIGHNAY #1 STUART 34995 772-287-3232 .78 VIJF RECV ADDITIONAL DRIVER NO OTHER DRIVER PERMITTED PERMISSION TO LEAVE STATE CLAIM INFO YES NO X POL/CLAIM/PO# 79.79 TOTAL CHARGES 70154 CUSTOMER SIGNATURE ON FILE 1.00 INSURED DEPOSITS 1.00-REFUND PAYMENT INFORMATION AMOUNT PD. BY TYPE DATE AUTH LOSS DATE 1.00 VISA SALE 11/16/05 063637 THEFT ACCIDENT 1.00-VISA RPND 11/18/05 , フタ TYPE CAR VLP BILL TO CUST 199848 79.00 COLBOLT SHOP JOHN JOCKEM OPENED BY #219BS AMANDA WINTERS

CLOSED BY #3871Z REBECCA TROMSON

CLOSED TICKET PAYMENT INFO

PHONE 772-287-3232

NAME



2650 South Federal Highway . STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604 Registration No. MV-09267





******************** 1.33 TAG NO. 491 04701/05 CUSTOMER NO. DAVE BARNES 39218 CICENSE NO. ኇኇኇ ARRIVAL BLU 5.950 DELIVERY MILES 64 72707704 OS/CHEVROLET/COBALT/COBALT 4DR STUART, FL SELLING DEALER NO. PRODUCTION DATE VEHICLE ID NO A K 5 2 F 9 5 7 ETE NO. **'**ዕቆቻ៦1/05 MO: 5950 COMMENTS LABOR & PARTS

J# 1-03CVZ41 SRV PACKAGE "A" TECH(S):99

CHANGE ENGINE OIL AND REPLACE OIL FILTER. LUBE CHASSIS
CHECK FLUIDS.HOSES.BELTS.SET TIRE AIR PRESSURE.CHECK
FOR LEAKS.CHECK FOR OTHER SERVICE OR MAINTENANCE ITEMS NO WORK PERFORMED - NOTHING NEEDED AT THIS TIME 6 66 JOB # 1 TOTAL LABOR & PARTS ESTIMATE-----CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$25.00 (+TAX)
TECHNICIAN CERTIFICATION MISCELLANEOUS HOUSE MISC TECH VIRTU TOTAL LABOR...
TOTAL PARTS...
TOTAL SUBLET...
TOTAL G.O.G...
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TOTAL TAX.... METHOD OF PAYMENT CASH() CHECK() VISA() M/CARD() DISCOVER() AMEX() * CASH() 0.00 × CHARGE # () *
INTERNAL # () * **TOTAL INVOICE \$** 0.00THANKS FOR YOUR BUSINESS!!!!! PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCHEVROLET.COM CUSTOMER SIGNATURE DUPLICATE INVOICE

Ida and Reynolds, ERALZHINVE, CCS23748 Q (5)



RECOMMENDED SERVICES

JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway

STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 800-842-4604



Registration No. MV-09267

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LL LABOR CTUAD				IVAL BLUE		CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	491
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SAVE PARTS FOR CUST, YES TIME RECEINO 08:05a		5:30pm PRIC	the car or tr acknowledged RMY cars in case	therize the repair work is ruck herein described or ged on above car or tru e of fire, theft or any out IER SIGNATURE	s tk	the necessary material and t	ander mant wou and/or w	our emploifes cam	iseion to operate is heraby es left in
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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604 Registration No. MV-09267

<u>GM</u>
Goodwrench
Service
<i>Psos</i> _

GUSTOMER NO. 39218		ÖNALD	HAMILTON	182 ^{ĭA}	819	"09709/05	CVCS1193	10
		ABOR FIATE	LICENSE NO.	MILEA	16,484	ARRIVAL BLU	** 5 509	
STUART, FL	•	05/CHE	NOOEL VROLET/COBA			12/07/04	DELIVERY MILES 6	4
STOAKI, FL			A K 5 2 F			SELLING DEALER NO.	PRODUCTION DATE	
		T.E.NO.		P. O. NO.		[®] 09709/05		
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CARPET FOUND WET								
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THANKS FOR YOUR BUSINESS!!!!				, ,				
PARTS DESIGNATED WITH AN ASTE LIFETIME GUARANTEE APPLIES FO	RISK (*) INDICATES R CUSTOMER PAY REPAI	RS						
LIFETIME GUARANTEE APPLIES FO WE WORK ON ALL MAKES AND HODE PLEASE CHECK OUT OUR SPECIALS	LS IN SERVICE AND BO	DY SHOP						
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CUSTOMER SIGNATURE								ł
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PAGE 1 OF 1	SERVICE FILE COPY		يس م	D OF MAGICE	144.07			f
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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 800-842-4604

Registration No. MV-09267



OPERATION	" OPERATION DESCR	IPTION I	10/MI 1	TOTAL	026	ERATION	1	OPERATION	DESCRIPTION	MOMA	JATOT
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1G1A	K52F957	i i	EVROLET/	COBALT/				PRODUCTION DATE	\$100K NO.	LICENSE NO.	119310
ILEAGE OUT			CUSTON	39218		E CONTRAC	ा	12/07/04		SELLING DEALER N	
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□NO 08:05		5:30pm	CUSTON	JED SIGNATI	IDE Y						
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No.		<u> </u>	The State of	cous and profits of Florids require tured battery soli	es a \$1000 f	r repair lácil to to be colle le 403 7185	illy for mis eded for ea eacter	cellaneous shop supplify sch new tire sold in the Si BACK BOR SUPPLIED :	or weste disposal. [s.559 ate [s.403.718], and a \$1	1.904(4)]. 1.50 fee to be collecte	d for each new o
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PAGE 1 OF 2

SERVICE FILE COPY

JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267





STÓMERINÓ.	39218		DONALD H	AMILTON	1		No. 535	08/04/05	CVCS11801
			LABOR RATE	LICENSE	NO.	MULEAG	13,522	ARRIVAL BLU	°5509
STUART	El .		YEAR/MAKE/MOD 05/CHEVR	OLET/CO	BALT/COB	ALT	4DR	12/07/04	DELIVERY MILES 64
JIOAKI	,		TGTA					SELLING DEALER NO.	PRODUCTION DATE
			F. T. E. NO.		P. O.			08/04/05	<u> </u>
		-	COMMENTS					00/04/03	MO: 1757
BUR & PA	KIS								MO: 1352
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			JOB #	2 TOTAL E	ABOR & PAR	ets:	49.95		
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[CONTINUED ON NEXT PAGE] 11:07am



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604 Registration No. MV-09267

CUSTOMER NO. 39218	BONALD HAMILTON	182 TAG NO. 535	10870年/05	[™] CVCS118017	
	LABOR RATE LICENSE NO.	MILEAGE 13,522	ARRIVAL BLU	375°50°9	
STUART, FL	05/CHEVROLET/COBALT	COBALT 4DR	T 4DR 12/07/04 DELIVER		
	VENCETO A K 5 2 F 9	5 7	SELLING DEALER NO.	PRODUCTION DATE	
	F.T. E. NO.	P. O. NO.	ⁿ 08% 04/05		
	COMMENTS	1	1	мо: 13522	

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP PLEASE CHECK OUT DUR SPECIALS ON WWW.JOCHEMCHEVROLET.COM

CUSTOMER SIGNATURE

DUPLICATE INVOICE

Id. LRALZHINYE CORROT46 D (07/08)

'A'IN JOCHEM CHEVROLET, INC.

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Toll Free 800-842-4604

Registration No. MV-09267



ALL PARTS NEW UNLESS OTHERWISE INDICATED

118017

GOT TO GET A

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HANDLE ON THIS MI

ONE 4TH TIME IN

POSS. BUY BACK O
THANKS
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MO/MI TOTAL OPERATION OPERATION DESCRIPTION MO/MI TOTAL

MI 01CVZ005 ROTATE TIRES MI MI MI

12CVZ002 FRONT END ALIGNMENT MI

OPERATION DESCRIPTION INTERIOR TRIM & MLDG AIR/WATER LEAKS ALTERNATE TRANSPORT CAMPAIGN 46CYZ 14CVZ 60CVZ **ለሉሉሉሉ** 99 470 13CVZ AIR/WATER LEAKS CAMPAIGN 99 13CVZ SALESPERSON NO. 410 STEVE BLOOM STATE REG# 29419671 SE R PRODUCTION DATE | STOCK NO. hG1AK52F957 05/CHEVROLET/COBALT/COBALT 4DR 509 118017 DELEVED WATE R. O. DATE 08/04/05 39218 12/07/04 64 ARRIVAL BLUE/ STUART, FL CHARGES ARE BASED ON FLA CVZZ 13.522 182 DONALD HAMILTON SAVE PARTS FOR CLIST. _ NES CUSTOMER SIGNATURE TNO D7:44am | 08/04/05 | 05:30pm | APPOINTMENT ₩. JOH ORIGINAL CUSTOMER ESTIMATE: TOTAL PLEASE READ CAREFULLY, CHECK ONE OF 0.00 THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM W * 14CVZ AIR/WATER LEAKS ENTITLED TO A WRITTEN ESTIMATE, IF MY CHECK CUST STATES P/S FRT. FLOOR GETTING WET ADVISE SEE HISTORY,ALSO CARPET STAINED ADVISE FINAL BILL WILL EXCEED \$100. I REQUEST A WRITTEN ESTIMATE. I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT C * 03CVZ45 SRV PKG B EXCEED \$ _____ _ . THE SHOP MAY NOT CHANGE ENGINE OIL, REPLACE OIL FILTER, LUBE CHASSIS, ROTATE EXCEED THIS AMOUNT WITHOUT MY WRIT-TIRES AND SET TO CORRECT PRESSURE. CHECK AND TOP OFF FLUIDS. BRAKE INSPECTION, CHECK FOR MAINTENANCE. CHECK FOR LEAKS. TEN OR ORAL APPROVAL. ☐ I DO NOT REQUEST A WRITTEN ESTIMATE. SIGNED: DATE: MINIMUM CHARGE OF 1/2 HOUR FLAT RATE TIME FOR DIAGNOSTIC WORK. ADD'L PERSON & PHONE WHO WAY AUTH, REPAIRS CONTACTE NAME OF PERSON PM O WA D PERSO ACKNOWLEDGE NOTICE AND METHOD OF POUR □ CASH □ CHECK

PAGE 1 OF I

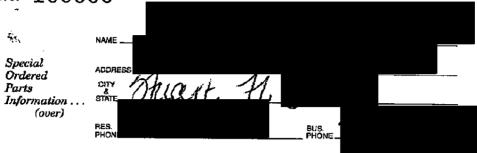
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JOHN JOCHEM CHEVROLET, Inc. 2650 S.E. Federal Highway STUART, FLORIDA 34994 Talephone 287-3232

No. 109363



TY.	PART NUMBER		DESCRIPTION	
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DEPOSIT			KRLY (m	1/8017
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BACK OR	IDER			CUSTOMER TO PAY	YES NO

No. 109363

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604 Registration No. MV-09267





MO: 10131

CUSTOMER NO. 39218 182 TAG NO. 458 DONALD HAMILTON **86714/05** ℃VČ\$116131 LABOR PATE LICENSE NO 10,131 ARRIVAL BLU *5509 DELIVERY MILES 05/CHEVROLET/COBALT/COBALT 4DR 12707704 64 STUART, FL SELLING DEALER NO. TGTAK52F957 PRODUCTION DATE P Q NQ **06714/05**

COMMENTS AIR/WATER LEAKS TECH(S):99 WARRANTY
CHECK CUST STATES STILL HAVING SLIGHT WATER LEAK D/S FLOOR
AREA, NOT AS BAD AS BEFORE ADVISE
DOOR WATER SEAL NOT SEALING
WATER TESTED VEHICLE, R&R D/S DOOR PANEL TO RESEAL WATER
SHIELD , RETESTED , NO FURTHER WATER LEAK FOUND AT THIS TIME LABUR & PARTS 进 1 14CVZ JOB # 1 TOTAL LABOR & PARTS 0.00 J# 2+13CVZ CAMPAIGN TECH(S):99 WARRANTY
ADD-ON AT VISS:RECALL 4100, SOP
PARTS NOT IN STOCK YET JOB # 2 TOTAL LABOR & PARTS 0.00 --- H -- · · · ---TECHNICIAN CERTIFICATION-----MISCELLANEOUS HOUSE MISC TECH VIRTU TOTALS-----*********** TOTAL LABOR.... TOTAL PARTS.... METHOD OF PAYMENT * * CASH() CHECK()
* VISA() M/CARD()
* DISCOVER() AMEX() TOTAL SUBLET...
TOTAL G.O.G.
TOTAL MISC CHG.
TOTAL MISC DISC 0.00 * CHARGE # () *
* INTERNAL # () *
******************** TOTAL TAX..... 0.00 **TOTAL INVOICE \$** 0.00 THANKS FOR YOUR BUSINESS!!!!! PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCHEVROLET.COM

CUSTOMER SIGNATURE

DUPLICATE INVOICE

PAGE 1 OF 1

SERVICE FILE COPY

(END OF INVOICE] 11:07am



PAGE 1 OF 1

JOHN JOCHEM CHEVROLETANC

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Toll Free 800-842-4604

Stuart 287-3232 • Ft. Pierce 878-8342 (• WPI Registration No. MV-09267



RECOMMENDED SERVICES OPERATION DESCRIPTION OFERATION DESCRIPTION OPERATION TOTAL OPERATION ROTATE TIRES 01CVZ005 LUBE OIL & FILTER M O1 GAX0051 SERVICE HISTORY ADVISOR TECHNICIAN CAMPAIGN RECALL 115740 13CVZ 13CVZ000 06/03/05 WW 470 ALTERNATE TRANSPORT 60CVZ 03CVZ45 03CVZ41 99 SRV PKG B SRV PACKAGE "A" 695 133 8234 115023 05/13/05 ąά 5950 113284 04/01/05 STATE REG# 29419671 V STEVE BLOOM R SALESPERSON NO. 410 \$ 5883 C 16131 PRODUCTION DATE OS/CHEVROLET/COBALT/COBALT 4DR 代码作品代52F957 DELIVERY MILES SELLING DEALER NO. 069194/05 CUSTOMES 9218 SERVICE CONTRAC 12/07/04 MILEADE OUT EXPIRATION DATE: EXPIRATION MILES 458 TARRIVAL BLUE ALL LABOR STUART, FL ₩**₽**₩ DONALD HAMILTON CHARGES ARE BASED ON FLAT RATE HOURS SAVE PARTS FOR CUST. 57:37am 06/14/05 05:30pm CUSTOMER SIGNATURE ☐ NO APPOINTMENT ₩ Yes JOB. ORIGINAL CUSTOMER ESTIMATE: PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN: I UNDERSTAND THAT UNDER STATE LAW, I AM AIR/WATER LEAKS 1 ... W * 14CVZ ENTITLED TO A WRITTEN ESTIMATE, IF MY CHECK CUST STATES STILL HAVING SLIGHT WATER LEAK D/S FLOOR FINAL BILL WILL EXCEED \$100. AREA, NOT AS BAD AS BEFORE ADVISE 🗌 I REQUEST A WRITTEN ESTIMATE. □ I DO NOT REQUEST A WRITTEN ESTIMATE ADD-ON AT VISS/C RECALL 4100, SOP AS LONG AS THE REPAIR COSTS, DO NOT ____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRIT-TEN OR ORAL APPROVAL. I DO NOT REQUEST A WRITTEN ESTIMATE. DATE: SIGNED: MINIMUM CHARGE OF 1/2 HOUR FLAT RATE TIME FOR DIAGNOSTIC WORK. ADDYL PERSON A PHONE WHO MAY AUTHL REPAIRS NAME OF PERSON CONTACTED NA DENCHE DIM METHOD OF PYMIL AL OF AN AICHEASE IN THE DACKNOWLEDGE NOTICE-AND ☐ CASH CUST, INITIAL X MAME & PHONE OF 2ND PERSON WHO MAY AUTHORIZE REPAIR PHONE NO. ALL PARTS NEW UNLESS OTHERWISE INDICATED 1

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JOHN JOCHEM CHEVE 2650 S.E. Federal High STUART, FLORIDA 34 Telephone 287-3232	ovay
No. 105605 Special Ordered ADDRESS Parts CITY Information & JUCL (+) (over)	P.
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JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

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Registration No. MV-09267





CUSTONIER NO. 39218	DERICK	JOCHE	1	695 TAG NO	875	05713/05	CVCS1.	15023
	LABOR RATE	Luc	ENSE NO.	MILEAGE	8,234	ARRIVAL BLU	*F\$09	
STUART, FL	YEAR MAKE / MI	ODEL /ROLET	COBALT/C	ORALT 41	DR	12/07/04	DELIVERY MILE	s 64
STOART, FL			2 F 9 5			SELLING DEALER NO.	PRODUCTIÓN D	
	F.T.E.NO.			D. NO.		<i>"057</i> 13/05	· -	
	COMMENTS					05/13/03		0004
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PARTSQTYFP-NUMBERDESCRIF JOB # 1 1 12579143 FILTER	1.836	JOB	# 1 TOTAL	4.45 PARTS	4.45 4.45			
	JOB -	# 1 TOT	AL LABOR &	PARTS	43.00			
G.O.G. & SUPPLIES				• • • • • •				
			TOTAL -	-	6.95 6.95			
MISCCODE		со	NTROL NO					
JOB # 1 SVIP \$5 VIP DISCOUNT					2.15 -5.00			
ESTIMATE			TOTAL - I		-2.85			
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$50.00 (+TAX) TOTALS								
**********			TOTAL LABO	,	38.55			
* METHOD OF PAYMENT *			TOTAL PARTS	S	4.45 0.00			
* CASH() CHECK() * * VISA() M/CARD() *			TOTAL G.O.	ì	6.95			
* DISCOVER() AMEX() * * CHARGE # () *			TOTAL MISC	DISC	2.15 -5.00			
* INTERNAL # () *		_	TOTAL TAX.		2.83			
THANKS FOR YOUR BUSINESS!!!!!		Γ	OTAL INV	DICE \$	49.93			
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPA WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BO PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCHEVRO	NDY SHOP							
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OPERATION OPERATION DESCRIPTION

JOHN JOCHEM CHEVROLET, INC.

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Toll Free 800-842-4604

Registration No. MV-09267

MO/MI TOTAL OPERATION OPERATION DESCRIPTION



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.EAGE OUT			3921		CONTRAC			EXPIRATION MILES	875
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WE PARTS			I haveby authorize the	repair work to be stone as	ong with the nece	ssary material and b	ereby grant you and/o	r your employees parmi	ssion to operate
OR CUST.	CEIVED DATE/TIME PROMISED	Enwain	acknowledged on abo cers in case of lire, th	ove car or true elt or any oby					`. <u>.</u>
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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

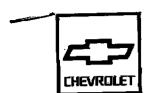
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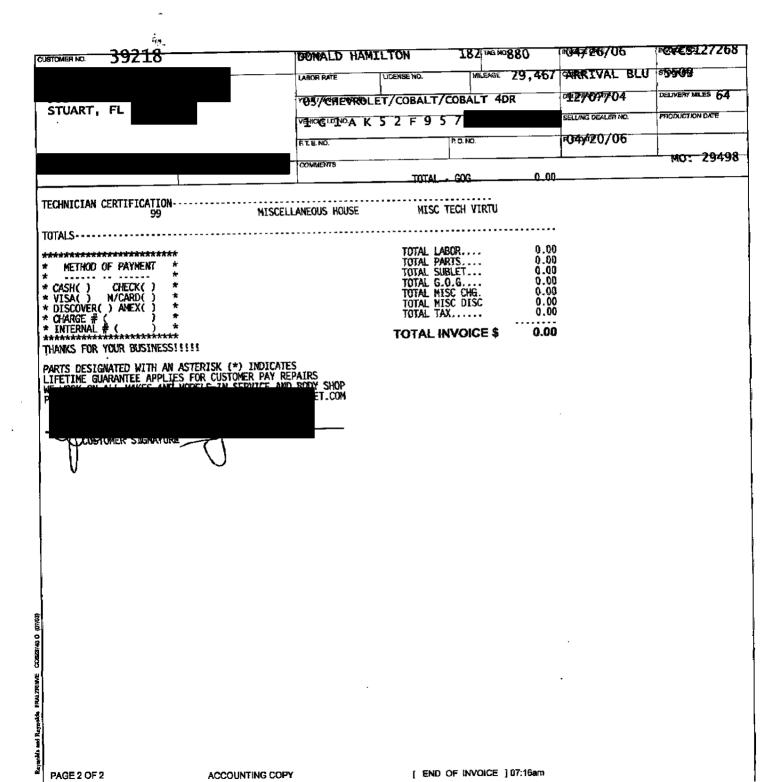
JOHN JOCHEM CHEVROLET, INC.

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Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267







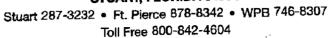
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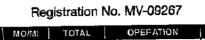
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JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway

STUART, FLORIDA 34994







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STUART, FLORIDA 34994 Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

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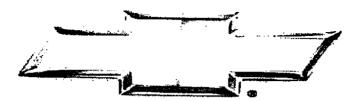


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Voluntary Repurchase

□ BBB Case
Straight
COMPLIANCE DATE06/24/2006
ADR REQUEST NUMBER1-406630532
CUSTOMER NAME
LAST SIX OF VIN57
ADR CRM _Rodney Cross EXT20167
AVM _Carl Cook PHONE _404082 8064
DATE ACCEPTANCE RECEIVED05/24/2006
NUMBER OF DAYS FOR COMPLIANCE30
TEAM MANAGERS SIGNATURE
ADR Exceptions that need to be paid i.e. over allowance and negative equity.
COMMENTS/REASON FOR EXCEPTION: 1) Follow BBB Settlement letter of straight repurchase for monies and process
File will be returned without all information above completed.

JOHN JOCHEM



CHEVROLET

Fax Cover Sheet

Send to: G.M. RESOURCE CENTER	From: John Jochem Chevrolet
ATTENTION: HOLIS SIMMONS	Date: 26 April 2006
Fax number: 1-866-440-5941	Fax number: 772-286-9062

ANY QUESTIONS REGARDING THIS FAX PLEASE CALL CASHIER @ 772-287-3232 EXT. 118

Total pages, including cover: 71

Comments:

RE: B.B. CASE

From Rich Tucker

Fixed Operations Director

2005 COLBALT

2650 South Federal Highway

STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604 Registration No. MV-09267

CVIP107817



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JOHN JOCHEM		INC LABOR PATE LICENSE NO. MILEAU	GE 3	SARRIVAL BLU	s1655699
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PAGE 1 OF 1

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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 800-842-4604



RECOMMENDED S			Registration	No. MV	-09267				
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SAVE PARTS FOR CUST.	561	-287-3232	the car or truck herels acknowledged on ab	n described on s love car or truck	treets, highways o to secure the amo	h the necessary material and h is elsewhere for the purpose of ount of repairs thereto, and any	testing andror inspe	rction. An express mechan	ic's lien is hereby
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APPOINTMENT		LABOR RATE	represents costs and p The State of Florida:	profits to the men requires a \$1.00	or repair facility f fee to be collected	cleaners etc.) and disposal o ant of each charge will be 15% for miscellaneous shop suppliet I for each new tire sold in the a	or waste disposal. (tate (s.403.7181, and	[s.559.904(4)].	
JOB No			remanufactured batte	ry sold in the sta	te (s.403.7185].	(SEE BACK FOR FURTHER	INFORMATION]		
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CUSTOMER COPY



Pre-Delivery Inspection Procedure for Passenger Cars and Light Duty Trucks

ianual & service information. Remove	oment operation, specifications and procedures wristwatches, jewelry, cell phones, etc., a	
reficiencies must be called to Service Ma outing of the following.	nagement's attention. Inspect, perform, veri	ty proper operation, assembly, in and
Adjust tires to pressures specified on the Certification Tire Pressure Label. Record results. AFFER: LFRFLRRR Install loosely shipped parts, such as antenna, wheel covers, luggage rack, mirrors and cargo nets (torque as needed) Leave door edge protection and other shipping/storage materials on until customer delivery Accessories:	Unusual wind noise Unusual noises/vibrations Squeaks and rattles Transfer case or TAPshift function (if equipped) Cruise/adaptive cruise (if equipped) OnStar for connectivity (if equipped) Transmission shifter, clutch, noise, shift smoothness Engine performance: Hot start, idie quality Check for Mil., SES, SVS, and warning lights	Seat belts: material, operation and latches Child Comfort Guide - elastic cord visible (if equipped) Removable top/panel, convertible top Displays, gauges and lights (head, driving/fog tail, parking, turning, eleverse, running, brake, and hazard) Trunk safety release (if equipped) Fit/function/retention of parts such as bumpers, molding, grille, emblems, doors, deck lid, hood, fuel door and locking cap, tailgate, tire carrier and hatches (if equipped)
Verify RPD and RPA options I Install all accessories; check fit, finish and operation Road Test: ODOMETER: Before	Under Hood: Check battery state of charge. Record voltage below. Charge battery if below 12.6 volts. VOLTAGE 12-7	Under Vehicle: Underbody, drivetrain, suspension, ski olates, exhaust system, lines, linkages and hoses W Brake/fuel lines secured in clips U Check all fluid systems for leaks
Before, during and after this test, check all standard equipment, options and accessories for proper operation, as applicable. During Road Test: Drive on a legal roadway with road codditions permitting evaluation of the following: We Engine Performance: Cold start, idle quality HVAC system controls, blower(s), heater, A/C, front defroster and rear defogger Radio, cassette and CD player (regular, steering wheel and rear controls) Steering wheel – center position Steering for leads, pulls, vibration at idle, vibration while driving Wipers, delay and washers (front and rear) Brakes for noise, pulls, vibration or shudder at both high and tow speeds	Remote hood release, latch and hood safety latch Hoses, lines, cables and wire attachments are free of kinks and clear of any moving/hot parts Hoses, pipes, fittings, seals, gaskets and plugs for seepage Fluid levels: Add as required Bolty/Chassis: Doors, locks, keys and keyless entry system Check child safety door/window locks are in normal (unlocked) position (if equipped) Horn Horn Electronic compass/temperature for function. Set compass to correct zone (if equipped)	Final Inspection & Preparation: Perform just prior to delivery. Interior: Remove protective coverings. Clean as required: seats, headliner, kied panels, carpets, console, instrument panel, moldings and hard trim Install floor mats (if equipped) Thorough exterior wash and dry; check for water leaks Exterior finish: Check paint finish for dents, dings, chips, scratches, or blemishes. Repair as necessary Erase all messages on voice recorder (if equipped) Reset fuel economy readings Set clock/calendar to local time Using a clean cloth, clean the wiper blades using GM Optikleen windshield washer solvent Thoroughly clean all glass surfaces

Technician (Print Name)



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604

Registration No. MV-09267



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JOHN JOC	HEM CHEVRO	LEI, INC	YEAR! MAKE LI	MOREN ET /A	CORALT/C	OBALT 4DI	.	DE12707704	DELIVERY MILES 64
PO ROX 436	6						`	SELLING DEALER NO.	PRODUCTION DATE
STUART, FL	LORIDA 34997	,		*A K 5 4	2 F 9 5	P.O.NO.		P11722/04	
			ET		{			11/22/04	MO: 3
SIDENCE PHONE	561	≈287-3232	COMMENTS						- NO
BOR & PARTS	A (C. COMPRI	SSOR NOISE HOU	25: 1.00 7	TECH(S):65	 		66.96		
	OMPRESSOR CYCLING	OFF AND DN. NO)! BEOMING /	COED AIK					
L(P/	OOSE AC HOSE AT (ARTIAL CHARGE AN	D LEAK CHECK, T	IGHTEN LINE	, EVAC & RI	ECHARGE	II/PRICE			
ARTSQTY-	ARTIAL CHARGE AN FP-NUMBER 1 12345922US	1 IF N. I	TOF R134	4.2	9 4.29	6.01	6.01		
JU # 4			JOB # 1 (COST TOTAL JOB :	# 1 TOTAL	PARTS	6.01		
			J0	B # 1 TOT	AL LABOR &	PARTS	72.97		
	~~~~				R/O TAX		0.00		
					R/O TOT	'ALS	72.97		
MIS O VIKEGO	DETAIL TOTALS							•	
APPROVED	72.97 72.97 D BY SIGNATURE								
APPROVED	72.97	MARRV ATF VIN	WITY NEW CLA		ODOMETER 31	SERVICE AD	VISOR #		
APPROVED	72.97  DES DATA FILE: 0 01/05/2005 1037 RO NUMBER RO D/ 107847 11/22/	MARRA MARRA TE VIN V2004 1G1AK52F9	57: D)	IV DEALER 3 26302 NIDDLE:	31	SERVICE AD	VISOR #		
APPROVED CS AUDIT SLIP	72.97  DES DATA FILE: 0 01/05/2005 1037 RO NUMBER RO D/ 107847 11/22/	MARRA  ATE VIN /2004 1G1AK52F98 FIRST: FM CHEVROLET. II	57 NC PHONI	IV DEALER 3 26302 NIDDLE: E;WORK:	31	HOME:			
APPROVED	72.97  DBY SIGNATURE  DCS DATA FILE: 0 01/05/2005 1037 RO NUMBER RO D/ 107847 11/22/ CUSTOMER NAME: 1 LAST: JOHN JOCHI	MARRA ATE VIN /2004 1G1AK52F98 FIRST: EM CHEVROLET. II PART-NO. TO' 12345922	NC PHONI	NIDD(F: E:WORK:	LHRS OHRS	HOME:	B-70T.		
APPROVED CS AUDIT SLIP	72.97  DBY SIGNATURE  DCS DATA FILE: 0 01/05/2005 1037 RO NUMBER RO D/ 107847 11/22/ CUSTOMER NAME: 1 LAST: JOHN JOCHI	MARRA  ATE VIN /2004 1G1AK52F98 FIRST: FM CHEVROLET. II	NC PHONI	IV DEALER 3 26302 NIDDLE: E;WORK:	LHRS OHRS 1.0 AU	HOME: NET-AMT. LA TH. AUTHOR.:	B-70T. 66.96		
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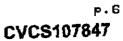
PAGE 1 OF 1

# JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway

STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604 Registration No. MV-09267



JOHN JOCHEM CHEVROLET, INC 2650 S FEDERAL HIGWAY PO BOX 436 STUART, FLORIDA 34997  THE STUART OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE STREET OF THE	Sy.	GXBRIELLE	SWEATT	363 TRE NO	4509	"优势改革/05	*CVE\$107847
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# 1 36CVZDD3 AVC COMPRESSOR NOISE COMMENTS  WHAT SECURIES AND COMPRESSOR NOISE COMPRESSOR NOISE COMPRESSOR CYCLING OFF AND ON, NOT BLOWING COLD AIR  LOOSE AC HOSE AT COMPRESSOR. PARTIAL CHARGE AND LEAK CHECK, TIGHTEN LINE, EVAC & RECHARGE  PARTIS.—OTY —FP. HINBER.—DESCRIPTION—UNIT PRICE.  OB # 1 TOTAL LABOR & PARTS 0.00  JOB # 1 TOTAL LABOR & PARTS 0.00  JOB # 1 TOTAL LABOR 0.00  TOTALS—  **  **  **  **  **  **  **  **  **	TUART, FLORIDA 34997	VTHICE IDINO.A	K 5 2 F 9 5	7			
SECRET PROPE STATES AND COMPRESSOR NOISE TECH(S):657  ADDREAS AND COMPRESSOR CYCLING OFF AND ON, NOT BLOWING COLD AIR  LODGE AC IODES AT COMPRESSOR  PARTIAL CHARGE AND LEAK CHECK, TIGHTEN LINE, EVAC & RECHARGE  PARTIAL CHARGE AND LEAK CHECK, TIGHTEN LINE, EVAC & RECHARGE  PARTIAL CHARGE AND LEAK CHECK, TIGHTEN LINE, EVAC & RECHARGE  PARTIAL CHARGE AND LEAK CHECK, TIGHTEN LINE, EVAC & RECHARGE  DOB # 1 TOTAL LABOR & PARTS 0.00  JOB # 1 TOTAL LABOR & PARTS 0.00  JOB # 1 TOTAL LABOR . 0.00  TOTALS  ** HETHOD OF PAYMENT * TOTAL SIBLET. 0.00  ** CASH() GLOCK() * TOTAL SIBLET. 0.00  ** CASH() GLOCK() * TOTAL MISC CHECK 0.00  ** TOTAL SIBLET. 0.00  ** TOTAL SIBLET. 0.00  ** TOTAL SIBLET. 0.00  ** TOTAL MISC CHECK 0.00  ** TOTAL MISC CHECK 0.00  ** TOTAL MISC CHECK 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX. 0.00  ** TOTAL TAX		FTE59-07-	000224-23	P.O. NO.		PP/22/04	<u> </u>
APPRISON AND COMPRESSOR NOTSE # 1 36CVZ003 AND COMPRESSOR CYCLING OFF AND ON. NOT BLOWING COLD AIR LOUSE AC HOSE AT COMPRESSOR PARTIAL CHARGE AND LEAK CHECK. TIGHTEN LINE. EVAC & RECHARGE PARTIAL CHARGE AND LEAK CHECK. TIGHTEN LINE. EVAC & RECHARGE  ARTS OTYFP. NIMBER DESCRIPTION UNIT PRICE  OB # 1 TOTAL LABOR & PARTS	DENCE PHONE SET 1875-3232	COMMENTS		<u> </u>			MO: 3
JOB # 1 TOTAL PARTS 0.00  JOB # 1 TOTAL LABOR & PARTS 0.00  TOTALS	1 36CVZ003. AVC COMPRESSOR NOTSE.  COMPRESSOR CYCLING OFF AND ON. LOOSE AC HOSE AT COMPRESSOR PARTIAL CHARGE AND LEAK CHECK.	, NOT BLOWING COLE , TIGHTEN LINE, EV	AIR AC & RECHARGE	T DDIFF.	WARRANTY	J3088	
TOTAL LABOR 0.00  **METHOD OF PAYMENT * TOTAL SUBLET 0.00  **CASH() CHECK() * TOTAL SUBLET 0.00  **CASH() MYCARD() * TOTAL MISC CHG 0.00  **UTSA() MYCARD() * TOTAL MISC CHG 0.00  **DISCOVER() AMEX() * TOTAL MISC CHG 0.00  **CHARGE # (	(TSQTYFP-NIMBER	RVICE R134	J08 # 1 T0TA	AL PARTS			
* METHOD OF PAYMENT * TOTAL LABOR 0.00  ** METHOD OF PAYMENT * TOTAL SUBLET 0.00  ** (CASH( ) CHECK( ) * TOTAL G.O.G 0.00  ** VISA( ) M/CARD( ) * TOTAL MISC CHG. 0.00  ** DISCOVER( ) AMEX( ) * TOTAL MISC DISC 0.00  ** CHARGE # ( ) *  ** INTERNAL # ( ) *  ********************************	_	JOB #	1 TOTAL LABOR	& PARTS	0.00		
* METHOD OF PAYMENT * TOTAL PARTS 0.00  **CASH() CHECK() * TOTAL SUBLET 0.00  **VISA() M/CARD() * TOTAL MISC CHG. 0.00  **DISCOVER() AMEX() * TOTAL MISC DISC. 0.00  **DISCOVER() AMEX() * TOTAL MISC DISC. 0.00  **INTERNAL # TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0.00  **TOTAL INVOICE \$ 0	TALS						
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PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCHEVROLET.COM  CUSTOMER SIGNATURE	INTERNAL # ( ) * *********************************	PATES	TOTAL I	NVOICE \$	0.00	ı	
CUSTOMER SIGNATURE	RTS DESIGNATED WITH AN ASTERISK (*) INDI FETIME GUARANTEE APPLIES FOR CUSTOMER PA	Y REPAIRS					
	EASE CHECK OUT OUR SPECIALS ON WWW.JOCHE	MCHEVROLET.COM					
	CUSTOMER SIGNATURE						
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[ END OF INVOICE ] 09:21am



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 800-842-4604



RECOM	MENDED	SERVICES		J	Registra	tion No.	MV-0926	57 				
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APPOINTMENT	l		į	LABOR RATE	represents co	sts and profits to	the motor repair f	acitity for a	of each charge will be 15% riscessmeous shop supplies each new tire sold in the s	i of waste dispositi. (5	334 46466666	
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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604

Registration No. MV-09267



	39218	- Francisco	DONALD HAMILTON		485	10/03/05	CVW511992
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### electronic Preliminary Repurchase Authorization (ePRA)

(**To go from field to field, use the TAB KEY)  1.Date (mm/dd/yyyy): 05/24/2006  2.Customer Name: 3.Customer Address: 4.Customer City, State, and Zip: Stuart, FI  5.Primary Customer Phone #: 6.Additional Customer Phone #: 7.Customer fax #: 8. Cust Drivers Licenses # 9. State tax % rate
Customer Vehicle Information10.Year/Make/Model:2005 Chevrolet Cobalt11.VIN (17 Digits):1G1AK52F95713.Purchased:NEW 12.Current Mileage: 31,279
Detail your agreement with the Dealer and Customer on the following items:  Dealership that will handle entire transaction:  14. Dealership Name:  John Jochem Chevrolet  727 287-3232  16. Dealership Contact Name and TITLE:Rich Tucker  17. Dealership Contact Phone # (if different than Dealership #):  N/A  18. Dealership Contact Fax #  727 286-9062  19. Dealership BAC:  114725 Region: Southeast
20.What GOODWILL TOOLS were offered?  Component Coverage Letter Maintenance Letter Owner Loyalty Certificate GM SmartCare GMPP  Miscellaneous Reimbursement American Express Check Other NOTHING OFFERED
21.Was a <b>TRADE</b> Repurchase offered? YES 22.If this will not be a Trade Repurchase, Please explain Why? <u>customer rejected offer</u>
TAC case number is required and if not available, Please explain why not?  23.CAC Case Number: 1-40663532 24.TAC Case Number: 8493366  25.If no TAC number, Explain: N/a  26.Reason for Repurchase (Include specific mechanical failure): on-going concerns with water leaks
27. This case was resolved by: Field Decision working with open case in Tampa ADR 28. Does this vehicle meet the presumption of Lemon Law in applicable state? YES 29. Recommended Disposition of Repurchased Vehicle: AUCTION (ready for sale) (If Rebill, please include 26 digit account # or 10 authorization code). 30. Type of TRANSACTION? STRAIGHT REPURCHASE 31. Vehicle Damage (explain what damage is present and who is responsible): none noted in conversation with the cust, cust is responsible for any and all damage beyond normal wear and tear
32.If a Trade Repurchase, New VIN (17 Digits) or Order Number (6 Digits) NOTE: ePRA CANNOT BE PROCESSED WITHOUT THIS INFORMATION: N/A 33.New Vehicle Year/Make/Model: N/A 34Upgrade Downgrade Difference Amount(PURCHASED NEW ONLY:Old MSRP to New MSRP): 0
35. <u>Usage/Depreciation Amount:</u> (Standard Usage Formula = Current mileage/100,000 <i>multiplied</i> by purchase price; **NOTE: This may vary by

individual State Lemon Laws) (If waived, please explain Why)

36.Aftermarket Items:	No		
-If GM will be re	sponsible, please supply de	etail of the items and cost (transfer cost or other):	<u>n/a</u>
37.Lease Termination			
•	ble for the <b>Taxes and/or Fe</b>		
	•	Fees, How much (All, % of them, \$ Amount, etc.)	
Explain: <u>as per</u>	original sales docs		
will negatively impact th * <b>NO</b> Rebates are to be * <b>GM Card points</b> are c	e numbers presented to ther applied to the replacement v nly refunded back to the card	tive Equity/Overallowance and if it was in their commod (MRC Repurchase will get detail): YES vehicle rd; Current points may be applied to replacement venit until Final Transaction Documents are O	vehicle
10.General Comments	Special Instructions:	<u></u>	
41.I personally reviewe	d all the above items with the	e Customer and Dealer on (mm/dd/yyyy): 05/24/20	006
12. Authorizer Name:	Carl Cook by Hollis Simmor	· • • • • • • • • • • • • • • • • • • •	
43.GM Position:	AVM BRC ADR CR	<del>M</del> S	
44.VoiceMail Node:	404082 Mailbox Number: 80	<u> 1064</u>	
1E Empil Addroom			

-Please show how you arrived at this usage amount: 31,279 /120,000 x"s \$15,560 ='s \$4,055.84

Any questions on lease repurchases or any other unusual circumstances, please contact the BRC Repurchase Group in

Tampa at 1-800-231-1841 prompts 2,1,2 or by e-mail at the address

Save this document using the customers last name plus the last 8 of the VIN as the Filename. Attach this saved file to a Lotus Notes document and E-mail this ePRA to ePRA@GMExpert.com

Forward any supporting documentation to FAX- 866-827-1129

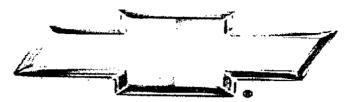
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VIN: 1G1AK52F9 57 VIN TYPE: N		SELLG	SCE: 13 MDL YR:	05 ORD NO: HPCH31
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EVENT DESC	SITE CD	NUMBER	S EVENT DT CD	AMOUNT
INCENTIVE MEMO	13 26302	00027212593	12/08/04 UDP	2,481.69
INCTV PAYMENT	13 26302	00027212593	12/08/04 UDP	2,481.69
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BAILMENT RELEAS	13 26302	10C04614920	B 11/09/04	14,575.01 CR
CATCH UP LABEL	13 26302		11/09/04	15,315.00
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GM ORDER ACCEPT	13 26302		08/27/04	0.00
GM ORDER ACCEPT			08/27/04	0.00





# CHEVROLET

# Fax Cover Sheet

Send to: G.M. RESOURCE CENTER	From: John Jochem Chevrolet
ATTENTION: HOLIS SIMMONS	Date: 26 April 2006
Fax number: 1-866-440-5941	Fax number: 772-286-9062

ANY QUESTIONS REGARDING THIS FAX PLEASE CALL CASHIER @ 772-287-3232 EXT. 118

Total pages, including cover: 71

Comments:

RE: B.B.B. CASE

**2005 COLBALT** 

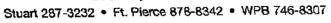
From Rich Tucker

Fixed Operations Director



2650 South Federal Highway

#### STUART, FLORIDA 34994



Toll Free 800-842-4604

Registration No. MV-09267



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2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toli Free 888-842-4604 Registration No. MV-09267

CVIP107817



SUSTOMER NO. 66		EDGARDO J.	RAMOS	4247	^{16 NO.} 4509	WP15/22/0	4	™CVTP10781
JOHN JOCHEM CH	EVROLET, INC	LABOR RATE	LICENSE NO.	MILEA	NGE	3 MARRIVAL	BLU	डा <b>क्ट्र<b>र कु</b>द्</b>
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PAGE 1 OF 1

SERVICE FILE COPY-I

[ END OF INVOICE ] 10:14am

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Printed in USA

## Pre-Delivery Inspection Procedure for Passenger Cars and Light Duty Trucks

Vehicle Identification Number	Dealer/BAC Code Stock # 5509	Repair Order #
	ipment operation, specifications and proc wristwatches, jeweiry, cell phones, etc.,	
	anagement's attention. Inspect, perform, ve	rify proper operation, assembly, fit and
	Unusual wind noise Unusual noises/vibrations Squeaks and rattles Transfer case or TAPshift function (if equipped) Cruise/adaptive cruise (if equipped) Transmission shifter, clutch, noise, shift smoothness Engine performance: Hot start, idle quality Check for MIL, SES, SVS, and warning lights Under Hood: Under Hood: Under Hood: I Check battery state of charge. Record voltage below. Charge battery if below 12.6 volts  VOLTAGE INITIAL  Memote hood release, latch and hood safety latch Hoses, lines, cables and wire attachments are free of kinks and clear of any moving/hot parts Hoses, pipes, fittings, seals, gaskets and plurgs for seepage Fluid levels: Add as required  Boty/Chassis: Doors, locks, keys and keyless entry system Check child safety door/window locks are in normal (unlocked) position (if equipped) Neutral start safety switch (if equipped) Power mirrors (if equipped)	Seat belts: material, operation and latches Child Comfort Guide – elastic cord visible (if equipped) Removable top/panel, convertible top Displays, gauges and lights (head, driving/fog tail, parking, turning, reverse, running, brake, and hazard) Trunk safety release (if equipped) Fit/function/retention of parts such as bumpers, molding, grille, emblems, doors, deck lid, hood, fuel door and locking cap, tailgate, tire carrier and hatches (if equipped)  Urder Vehicle: Dipderbody, drivetrain, suspension, skid plates, exhaust system, lines, linkages and hoses We Brake/fuel lines secured in clips Check all fluid systems for leaks Final Inspection & Pregaration: Perform just prior to delivery. Interior: Remove protective coverings. Clean as required: seats, headliner, kick panels, carpets, console, instrument panel, moldings and hard trim Install floor mats (if equipped) Thorough exterior wash and dry; check for water leaks Exterior finish: Check paint finish for dents, dings, chips, scratches, or blemishes. Repair as necessary Erase all messages on voice recorder (if equipped) Reset fuel economy readings Set clock/calendar to local time
Wipers, delay and washers (front and rear)  Brakes for noise, pulls, vibration or shudder at both high and low speeds	Horn Electronic compass/temperature for function. Set compass to correct zone	<ul> <li>Using a clean cloth, clean the wiper blades using GM Optikleen windshield washer solvent</li> <li>☐ Thoroughly clean all glass surfaces</li> </ul>
Certification: I certify that this Pre-Delivery in Technician (Print Name)	(if equipped)  Spection has been completed by:  Service Manager (Si	

File With Repair Order



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604 Registration No. MV-09267



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RESIDENCE PHONE

JOB # 1

#### JOHN JOCHEM CHEVROLET, INC.

2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 888-842-4604 Registration No. MV-09267



J3088

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MO: 31

CUSTOMER NO. 66 363 TAG NO.4509 GABRIELLE SWEATT 竹野0年/05 ***KYFE*S107847** LABOR BATE LICENSE NO 879Y(19) ARRIVAL BLU JOHN JOCHEM CHEVROLET, INC 2650 S FEDERAL HIGWAY DELIVERY MILES 64 OS/CHEVROLET/COBALT/COBALT 4DR <u> ፻</u>ሂቻህን704 PO BOX 436 BELLING DEALER NO. STUART, FLORIDA 34997 PODUCTION DATE VIIIG 19 A K 5 2 F 9 5 7 FTE53-07-000224-23 PP722/04

LABOR & PARTS J# 1 36CVZ003 A/C COMPRESSOR NOISE TECH(S): COMPRESSOR CYCLING OFF AND ON, NOT BLOWING COLD AIR LOOSE AC HOSE AT COMPRESSOR TECH(S):657 WARRANTY

PARTIAL CHARGE AND LEAK CHECK, TIGHTEN LINE, EVAC & RECHARGE

**罗伊生\$29%-3232** 

PARTS-----QTY---FP-NUMBER-------DESCRIPTION-------UNIT PRICE-WARRANTY 12345922US SERVICE R134 JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

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PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS

PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCHEVROLET.COM

CUSTOMER SIGNATURE

THANKS FOR YOUR BUSINESS!!!!!

PAGE 1 OF 1

SERVICE FILE COPY

[ END OF INVOICE ] 09:21am

. Program a electrical and contract,



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Toil Free 800-842-4604



RECOMMENDED SERVICES	Registration No. MV-09267			
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FOR CUST. 561-287-3232 YES TIME RECEIVED DATE/TIME PROMISED PRIORI	the car or truck herein described on streets, highways or actionwisedged on above our or truck to secure the arror cars in case of fire, theft or any other cause beyond our CUSTOMER SIGNATURE X	unt of repairs thereto, and any reasons control.	able attornoy's fees, Not responsible	I for erticles left in
No   09:15am   11/19/04   06:00pm     LABOR RATE	A standard charge for supplies (rugs, nuts, holls, c	leaners etc.) and disposal of huzard at of each charge will be 15% of the t	ious waste (oil, coolant, oil filter estal labor charge with a \$10.00 aum	s etc.] will appear simum. This charge
□ Yes	represents costs and profits to the motor repair facility in The State of Floride requires a \$1,00 fee to be collected remanufactured battery sold in the state [s.403.7185].	or miscellaneous shop supplies of wast for each new tire sold in the state [s.4	ic disposal. [a.209.904(4)]. 103.718], and a \$1.50 fee to be colle:	
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	MECHANIC'S NAME & NUMBER		
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ADJUSTER			ON
AMOUNT			
AUTHORIZATION NO.			OFF
DEDUCTIBLE			CN
TAX LYES ONO			-



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307
Toll Free 888-842-4604
Registration No. MV-09267



39218	DONALD HAMILT	ON	182 TAG NO. 485	10/03/05	CVWS11992
	UABOR RATE LICH	ENSE NO.	MILEAGE 18,4	COLOR	5509
	YEAR/MAKE/MODEL 05/CHEVROLET/	COBALT/C	OBALT 4DR	DELIVERY DATE 12/07/04	DELIVERY MILES
STUART, FL	VEHICLE LD. NO.  1 G 1 A K 5			SELLING DEALER NO.	PRODUCTION DATE
	ET.E.NO.		P.O.NO.	09/29/05	
BUSINESS PHONE	COMMENTS		i i	03/23/03	MO: 1846
OR & PARTS  1 18CVZ  CHECK CUST STATES SERVICE EN STALLING AND RUNNING POOR DO ALSO SEEMS TO EFFECT TRANSMI MULTIPLE CODES IN SYSTEM DIAGNOIS RESET COMPUTER EXTE TAC CASE#8493366, ADVISED CUS	GINE LIGHT COMES ON , VEHI MINANTLY IN WET CONDITION SSION ENGAGEMENT ADVISE NSIVELY ROAD TESTED, CALLE	S S	89.	57	
IAC CASE#6493300, FD413ED C03	JOB # 1 TOT.	AL LABOR &	PARTS 89.	57	
	***************************************	R/O TAX		00	
RRANTY CLAIM DETAIL TOTALS		R/O TOTA		5/	
IM TOTALS 89.57					
APPROVED BY SIGNATURE  AUDIT SLIP	ADDANTY NELL CLATM				
APPROVED BY SIGNATURE  S AUDIT SLIP	ARRANTY NEW CLAIM		SERVICE ADVISOR #	·	
APPROVED BY SIGNATURE  SAUDIT SLIP	ARRANTY NEW CLAIM		SERVICE ADVISOR #	-	
APPROVED BY SIGNATURE  AUDIT SLIP	ARRANTY NEW CLAIM	ODOMETER 18452 4	SERVICE ADVISOR #	- 1	
APPROVED BY SIGNATURE  DCS DATA FILE: GMGMWF.706 10/03/2005 1927 RO NUMBER RO DATE 119927 09/29/2005 1G1AK5	ARRANTY NEW CLAIM  VIN DIV DEALER 2F957 3 26302  MIDDLE: 1 PHONE: WORK:  TOT-PTS FC LABOP LI OF J9995  AUTH CODE: EMG LT COMES ON, VEH STAI EMS TRANSMISSION ENGAGEMEN OLH FOR DIAG AND CK OUT	ODOMETER 18452  A  IRS OHRS N .3 1.0 E AUTH LLING, RUNN 07 AFFECTEL	IOME:  IET-AMT, LAB-TOT.  89.57  I. AUTHOR.: 0090  IING POORLY IN MOS  . MULTIPLE CODES  CALL	I	

PAGE 1 OF 1

ACCOUNTING COPY-W

[ END OF INVOICE J 07:28pm



2650 South Federal Highway STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307 Toll Free 888-842-4604 Registration No. MV-09267

о 39218 во 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 година на 18 год	DONALD HAMIL	TON 182	TAG NO. 485	09/29/05	CVC5119927
	LABOR RATE	ICENSE NO. NU	18,452	ARRIVAL BLU	5509
STUART, FL		/COBALT/COBAL	T 4DR	12/07/04	DELIVERY MILES 64
	1 G 1 A K 5	2 F 9 5 7		SELLING DEALER NO.	PRODUCTION DATE
· ·	F.T.E NO.	R DA NO.		09/29/05	
BUSINESS PHONE	COMMENTS				MO: 18465
CHECK CUST STATES SERVICE ENG STALLING AND RUNNING POOR DOM ALSO SEEMS TO EFFECT TRANSMIS. MULTIPLE, CODES IN SYSTEM DIAGNOIS, RESET COMPUTER, EXTEN TAC CASE#8493366, ADVISED CUSTO	INE LIGHT COMES ON , VEH INANTLY IN WET CONDITION SION ENGAGEMENT ADVISE SIVELY ROAD TESTED.CALL	HICLE DNS	WARRANTY		Au tu
	JOB # 1 TO	TAL LABOR & PARTS	0.00		
J#.2.10CVZ: ADVISE ON TIRE + WHEEL ADVISE ON TIRE LIFE AND CONDITIONS OF TIRES P&L\$91.15 EA. MOUNTED AN	10N	9			
	JOB # 2 TO	TAL LABOR & PARTS	0.00		
ESTIMATE CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+1 TECHNICIAN CERTIFICATION	ax) Cellaneous house	MISC TECH UTD			
TOTALS		11100 1101 111			
***************  * METHOD OF PAYMENT *  * CASH( ) CHECK( ) *  * VISA( ) M/CARD( ) *  * DISCOVER( ) AMEX( ) *  * CHARGE # ( ) *  * INTERNAL # ( ) *		TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.D.G TOTAL MISC CMG. TOTAL MISC DISC TOTAL MISC DISC	0.00 0.00 0.00 0.00 0.00 0.00 0.00		
*******		TOTAL INVOICE	\$ 0.00		·

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHEMCHEVROLET.COM

CUSTOMER SIGNATURE

THANKS FOR YOUR BUSINESS!!!!!

PAGE 1 OF 1

SERVICE FILE COPY

[ END OF INVOICE ] 05:02pm



2650 South Esceral Highway

STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toli Free 800-842-4604 Registration No. MV-09267



RECOMMENDED	SFRVICES				OPERATION DESCRIPTION	MO/MI	TOTAL
	OPERATION DESCRIPTION	MOIM	LATOT	OPERATION	OPERATION DESCRIPTION		
01CVZ002 01CVZ006	LUBE,OIL & FILTER *ROTATE AND BALANCE	Mł MI	i	01CVZ005 12CVZ002	ROTATE TIRES FRONT END ALIGNMENT	MI	
Ţ				<u> </u>	<u>i                                     </u>	1	

SERVICE HISTORY OPERATION DESCRIPTION ADVISOR TECHNICIAN TYPE REPAIR ORDER KEAGE AIR/WATER LEAKS AIR/WATER LEAKS DATE 14CVZ 14CVZ 16484 13522 182 182 119310 118017 09/09/05 08/04/05 657 571 SRV PKG B INTERIOR TRIM & MLDG 03CVZ45 46CVZ 470 470 Ŵ AIR/WATER LEAKS ALTERNATE TRANSPORT 182 10950 14CVZ 60CVZ 05/28/05 116696 99 STATE REG# 29419671 R V I STEVE BLOOM S SALESPERSON NO. 410 PRODUCTION DATE | STOCK NO. 5509 19927 05/CHEVROLET/COBALT/COBALT 4DR 1G1AK52F957 H.O.DATE 09/29/05 DELIVERY 64 12/07/04 39218 MILEAGE OUT 485 CYDIDATION DATE ARRIVAL BLUE ALL LABOR STUART, FL TURBO M/MC AIR COND. DONALD HAMILTON 18,452 182 RASED ON FLAT by grant you and/or your employeds permission to operate RATE HOURS INESS PHONE hereby authorize the repair wor tus car or truck h SAVE PARTS FOR CUST. TIME RECEIVED DATE/TIME B CUSTOMER SIGNATURE fardous waste" (oil; clicket, "oil" filte to intal labor charge with a \$10.00 ma laste disposal. [s.559.904(4)]. [s.403.718], and a \$1.50 fee to be colle 07:26am 09/29/05 04:24pm APPOINTMEN ☐ Yes ¥D No PLEASE READ CAREFULLY, CHECK ONE OF JOB TOTAL ORIGINAL CUSTOMER ESTIMATE: THE STATEMENTS BELOW, AND SIGN: I 0.00 UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY DRIVEABILITY CHECK CUST STATES SERVICE ENGINE LIGHT COMES ON VEHICLE W = 18CVZ FINAL BILL WILL EXCEED \$100. STALLING AND RUNNING POOR DOMINANTLY IN WET CONDITIONS ☐ 1 REQUEST A WRITTEN ESTIMATE. STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING AND RUNNING FOOD STALLING FOOD STALLING AND RUNNING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING FOOD STALLING □ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT _ , THE SHOP MAY NOT EXCEED \$ ____ EXCEED THIS AMOUNT WITHOUT MY WRIT-TIRE + WHEEL C 10CVZ ADVISE ON TIRE LIFE AND CONDITION TEN OR ORAL APPROVAL. □II DO NOT REQUEST A WRITTEN ESTIMATE. DATE: SIGNED: MINIMUM CHARGE OF 1/4 HOUR FLAT RATE TIME FOR DIAGNOSTIC WORK. 19560/R15 13.20 EACK CONTACT PM D PHONE D PERSO ETHOD DE PYMT CHECK Case # 8493366
name # Lebaron, Bill PHONE NO ALL PARTS NEW UNLESS OTHERWISE INDICATED 119927 **CUSTOMER COPY** 

1) Cor vehicle has multiple datacades

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2650 South Federal Highway

#### STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307
Toll Free 888-842-4604
Registration No. MV-09267



USTOMER NO.	39218	DONALD HAMILTON 18	2 TAG NO 936	11764/05	"୯₩\$12079
		LABOR PATE (LICENSE NO.	MILEAGE 20,309	ARRIVAL BLU	5550 <del>9</del>
STUART		VEAB / MAKE / MODEL OS/CHEVROLET/COBALT/COBA	LT 4DR	12707704	DELIVERY MILES 64
STUART,	FL .	VEHICLE ID NO. A K 5 2 F 9 5 7		SELLING DEALER NO.	PRODUCTION DATE
		ET.E.NO. RO.	λ	<b>ግህ/28/05</b>	
	BUSINESS PHONE	COMMENTS	<b>\</b>		MO: 2031
S AUDIT SL					
	DCS DATA FILE: GMSMWF.030 11/04/2005 WARRA 1259	NTY NEW CLAIM			
	RO NUMBER RO DATE VIN 120796 10/28/2005 1G1AK52F95	DIV DEALER ODOMETER SERV 3 26302 20309	VICE ADVISOR #		
	CUSTOMER NAME: FIRST: LAST:	MIDDLE: A PHONE; WORK: HOME:			
	LN-TOT: 868.38 TECH SSN:	41_20 P0742 K6560 6.2 AUTH CODE: AUTH. AU	427.18		
	MEMO PART NUMBERS: 24216017 242.  LN JOB CT CC PC PART-NO. TOT		MT IAD TOT		
	2 02 MJ LN-TOT: 227.00 TECH SSN:	-PTS FC LABOP LHRS OHRS NET-A 98 Z7903 227 AUTH CODE: AUTH. AU	1711. LAB-101. 1.00 1734/00 •		
	COMMENTS: VIN 1GNEC13V46R	CUSTOMER DROPPED VEHICLE THAT WAS USED MONDAY, PART ORDERED, ARRIVED L	NT DRIVEABLE		
		R.O. TOTAL:	1095.38		

PAGE 2 OF 2

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END OF INVOICE 101:00pm



2650 South Federal Highway

STUART, FLORIDA 34994

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STOMER NO.	39218		DONALD HAM:	ILTON	182 789 NO. 936	11704705	"EV\$\$12079€
	735TO		LABOR RATE	LICENSE NO.	MILEAGE 20,309	ARRIVAL BLU	3509
			YEAR/MAKE/MODEL	ET/COBALT/CO		12707704	DELIVERY MILES 64
STUART,	FL			5 2 F 9 5		SELLING DEALER NO.	PRODUCTION DATE
		_	I G I A K		O. NO.	10728/05	<u> </u>
-			COMMENTS			10/20/03	MO: 2031
		SUSINESS PHONE	COMMENTS				1401 2032
#:1: 18CVZ**	CHECK CUST S TRANS SHIFTI STOPPING ADV CODES IN SYS	EABILITY TATES SERVICE EN NG HARSE ALSO SE ISE TEMVALVE BODY ST	HOURS: 6.20 TECH(S GINE LIGHT STAYS ON.C EMS TO WANT TO STALL TICKING WILE REMOVAL PLACED VALVE BODY PER RESET TOE TO SPECS DESCRIPTION	UST FEELS WHEN	427.18		
ARTS	DOC #1660842 QTYFP-NUMBE	REFILLED STST.	DESCRIPTION	COST E/COST U 60.51 360.51	/PRICE 484.71 484.73	L	-
IOB # 1 IOB # 1	1 24229	1135 1135	CORE RETURN	50.00 -50.00	50.00 -50.00	)	
10B # 1 10B # 1 10B # 1 10B # 1	1 24216 1 24216	135 1017 1019	GASKET 4.265 GASKET 4.265	2.51 2.51 2.13 2.13	3.51 3.55 2.98 2.98		
ODTI	1 21210	<b>V2</b>	100 # 1 (100 l	OTAL 315.15 JOB # 1 TOTAL	PARTS 441.20	)	
a			JOB # 1	TOTAL LABOR &	PARTS 868.3	3	
SUBLET JOB # 2	NEEDS TRANSP CUSTOMER SAT PROVIDE RENT PO#	ISFACTION TAL	JOB # ( -DESCRIPTION	2 TOTAL LABOR &	227.0	0	
TECHNICIAN	CENTTETCATION		ATOMI SAUME UNICE			-	
FCHNICIAN	99	•	MISCELLANEOUS HOUSE	MISC TE			
				R/O TAX R/O TOTA	LS 1095.3	8	
			•.••••				
CLAIM#	TOTAL 1095.30	8					
CLAIM TOTAL	LS 1095.3	 В					
APPRO	DVED BY SIGNATI	JKE					
			4.0				



2650 South Federal Highway STUART, FLORIDA 34994

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CUSTOMER NO.	39218		DONALD HA	AMILTON	182	[№] 936	11703705	*CVC512079
			LABOR RATE	LICENSE NO.	MLE	^{AGE} 20,309	ARRIVAL BLU	*5509
STUART,	E1		VEAB / MAKE / MODI 05/CHEVRO	GLET/COBALT			12707704	DELIVERY MILES 64
				K 5 2 F 9			SELLING DEALER NO.	PRODUCTION DATE
			F. T. E. NO.		P.O.NO.		10728/05	REPRINT#
		BUSINESS PHONE	COMMENTS					MO: 2031
據"1 18CVZ"	CHECK CUST S TRANS SHIFTII STOPPING ADV CODES IN SYS ALIGNEMIT DIS COMPUTER CHE DOC#1660842,	EABILITY TATES SERVICE E NG HARSE ALSO S ISE TEMVALVE BODY S STORTED FROM CR	INGINE LIGHT STAYS ON BEMS TO WANT TO STAL BTICKING BADLE REMOVAL BPLACED VALVE BODY P	I(S):470 527 I.CUST FEELS L. WHEN		WARRANTY		
ARTSQ 08 # 1 08 # 1 08 # 1 08 # 1	1TYFP-NUMBEI 1 24229: -1 24229: 1 24216: 1 24216:	3 135 135 017 019		JOB # 1 TOT 1 TOTAL LABOR	'AL PARTS	WARRANTY WARRANTY WARRANTY 0.00		
# 2 60CVZ	ALTER NEEDS TRANSPO CUSTOMER SAT PROVIDE RENTA	ISFACTION				WARRANTY		
ARTSQ	ITYFP-NUMBER	<b>{</b>	-DESCRIPTION	JOB # 2 TOT	IT PRICE- AL PARTS	0.00		
				2 TOTAL LABOR		0.00		
OB#26	9609	11/03/05	-DESCRIPTION RENTAL/MCCARDY-WARR	TOTAL	- SUBLET	WARRANTY 0.00		
ECHNICIAN C	ERTIFICATION 99		MISCELLANEOUS HOUSE	MISC	TECH VIRT	J		

PAGE 1 OF 2

SERVICE FILE COPY

[CONTINUED ON NEXT PAGE] 10:09am



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Toll Free 888-842-4604
Registration No. MV-09267



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0.00



SUSTOMER NO. 39218	3	DONALD HA	MILTON	182 MG N	936	11703705	*CVC\$120796
		LABOR RATE	LICENSE NO.	MILEAGE	20,309	ARRIVAL BLU	5509
		YEAR / MAKE / MODE 05/CHEVRO	LET/COBALT/	COBALT 40	ır.	12707704	DELIVERY MILES 64
STUART, FL			K 5 2 F 9 5			SELLING DEALER NO.	PRODUCTION DATE
		F.T.E.NO.		P. O. NO.		<u>1</u> 0/28/05	REPRINT# 1
	BUSINESS PHONE	COMMENTS		[		l	мо: 20313

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS WE WORK ON ALL MAKES AND MODELS IN SERVICE AND BODY SHOP PLEASE CHECK OUT OUR SPECIALS ON WHM. JOCHEMCHEVROLET.COM

CUSTOMER SIGNATURE

4 O 1995 The Roynolds and Reynolds Company PRALIFILME COEZIFAR O (6)



RECOMMENDED SERVICES

### JOHN JOCHEM CHEVROLET, INC.

2650 South Finderal Highway

#### STUART, FLORIDA 34994

Stuart 287-3232 • Ft. Pierce 878-8342 • WPB 746-8307

Toll Free 800-842-4604

Registration No. MV-09267



OPERATION OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION E	ESCRIPTION	MOVMI	TOTAL
01CVZ002 01CVZ006	LUBE, ÖIL & FILTER *ROTATE AND BALANCE	MI		01CVZ005 12CVZ002	ROTATE TIRES FRONT END AI	LIGNMENT	Mi Mi	
SERVICE HISTO	RY				\	0550171	ON PECCEI	DION
DATE		EAGE ADV		NICIAN TYPE	OPERATION	DRIVEABILITY	ON DESCRI	HON
09/29/05	119927	18452   18	32   47. 99	[ [ C ]	1 <b>0</b> CAZ	TIRE + WHEEL	EAVS	
09/09/05 08/04/05		16484 18 13522 18		7  /\\c\	I ACVZ I ACVZ 93CVZ45	AIR/WATER LI AIR/WATER LI SRV PKG B INTERIOR TRI	EAKS	
06/28/05	116696	10950 18		0   W	46CVZ	STATE REG		
SALESPERSON NO	. 410 STEVE BLOOM	/EARMAKEANODEL	SER	VIC	PRODUCTION DATE	STOCK NO. LI	CENSE NO.	R. O. NO.
DATE OUT VEHICLE I.O. 1G1A	K52F957	05/CHEVRO	LET/COBAL	T/COBALT 4DR	T DELIVERY DATE	5509 DELIVERY MILES S	ELLING DEALER I	
MELEAGE OUT			3921		12/07/04	64	XPIRATION MILES	10/28/05
ALL LABOR		C	ARRIVAL	BLUE/	CONTRACT NO.			936
CHARGES AFE STUAR	T, FL	1	TURBO MANO	AIR COND. P.S.	TRANS INCEAGE 20.309	7,000,000,	DASOR ONALD H	AMILTON
RATE HOURS	BUSINESS PHONE	- 11	CVZZ	repair work	7 17. 3 0. 3			gen in perspy in to operate
SAVE PARTS FOR CUST.	750	iz	re car or truck herein cknowledged on abo ars in case of line, th	eve car or tro				nticles loft in
	om 10/31/05 01:18	pm 4 0	USTOMER SIGN					) will appear a. This charge
APPOINTMENT		K	n edek repair order s opresents costs and P	when used of the region, re- rolles to the motor repair fac	ility for miscellaneous shop supplie locted for each new tire sold in the	s or waste disposeinis 559.	904(4)). .50/fee to be collec	ated for each new or
U Yes √2 No		T R	he State of Florida a emanufactured botter	y sold in the state [s.403.718	SS). (SEE BACK FOR FURTHER	INFORMATION)		·
JOB	CUSTOMER ESTIMATE: TOT		• • •		P) FASE RE	AD CAREFUL	LY. CHEC	K ONE OF
ORIGINAL	CUSTOMER ESTIMATE: TOT	LO TO	101 -	of plan	THE STATE	MENTS BEL	OW, AND	SIGN: 1
x		QX	~740	00	UNDERSTAN	ID THAT UND	ER STATE	LAW, I AM
1 W* 18CVZ	DRIVE	ABILITY	200	60	ENTITLED T	O A WRITTE	n estima	TE, IF MY
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NEEDS IN	SPORTATION					AL APPROVAL		-OTIMATE
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a angel	•				SIGNED:		DATE	i
					MINIMUM CHARG	E OF 1/2 HOUR FLAT RAT	TIME FOR DIA	GNOSTIC WORK.
<u> </u>					PRELIMINARY ESTIMATE	DOT, PERSON & PHONE WHO	MAY AUTH. REPAIRS	
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2					TACKNOWLEDGE NOTICE A ORIGINAL ESTIMATED PRICE	NO ORAL APPROVAL OF AN IN	CREASE IN THE	METHOD OF PYMT.
					1			☐ CHECK
					CUST, BATTAK, X NAME & PHONE OF 2ND PE	RESON WHO MAY AUTHORIZE F	REPAIRS	<u> </u>
Copylight O 1999 The Reynolds and Reynolds Company FRMNTWOE					INCOLUMN CANADA			PHONE NO.
86. 6					INSURANCE COMPANY			
<b>15</b> .					ALL PARTS	NEW UNLESS O	THERWISE	INDICATED
1 1		CUST	OMER COL	PΥ				<del>120796</del>
PAGE 1 OF 1			_					

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D Inspect value body per 1
Replace value body

3-14

50/ Alimment 527 - necessary to align

WARRANTY PARTS RET.

ENTERPRISE LEASING COMPANY, A FLORIDA CORPORATION RENTAL AGREEMENT IN 03:51PM 11/03/05 D474769 1991 SOUTH U.S. HWY. #1 772-287-7260 OUT 01:26PM 10/28/05 PAGE 1 OF 1 STUART FL 34994-3916 4119 SOURCE CH4119 - 999 24-HOUR DAY RENTAL TYPE D  $\mathcal{F}_{(A)}$ SUMMARY OF CHARGES **THENTER** UNIT 1 DAY = 24 HOUR PERIOD UNIT # MILES LIC# NO CHARGE PT ST LUCIB MODEL TAHO COLOR LT BEIG LOCAL: (H) 2570 5 DAYS 37.00 185.00 2568 OUT V# 1QNEC13V46R SPECIAL @ 42.00 42.00 DR. LICENSE OMET 2 STATE FL EXPIRE UNIT # FLT590 7/23/11 LIC# DOB . HT EYRS HAIR MODEL IMPA COLOR ICE BLUE S.S.# IN 8226 **EMPLOYER** OUT 7772 V# 2G1WF52E759 BILL TO Y CUST # 700848 JOHN JOCHEM CHEVROLET, INC. ATTN: DON** 2650 SOUTH T S HIGHWAY #1 9711**5** ምን ИL 772-287-3232 34995 VLF RECV 2.34 ADDITIONAL DRIVER NO OTHER DRIVER PERMITTED CLAIM INFO PERMISSION TO LEAVE STATE POL/CLAIM/PO# YES NO X 59609 TOTAL CHARGES 229.34 INSURED CUSTOMER SIGNATURE ON FILE DEPOSITS 20.00 PAYMENT INFORMATION REFUND 20.00-LOSS DATE AMOUNT PD.BY TYPE DATE THEFT ACCIDENT 20.00 CASH SALE 10/28/05 20.00-CASH REND 11/03/05 TYPE CAR VLF 2.34 COBOLT

OPENED BY #239BS AMANDA WINTERS

CLOSED BY #239BS AMANDA WINTERS

227.00

BILL TO CUST 700848

CLOSED TICKET PAYMENT INFO

EHOP JOHN JOCHEM PHONE 772-287-3232

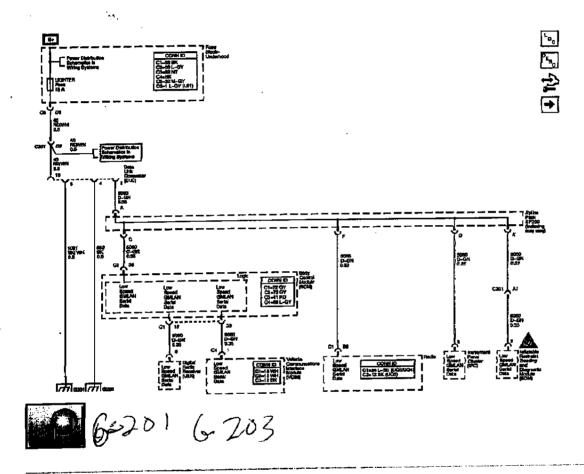
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#### FIGURE DLC Power, Ground, and Low Speed GMLAN(c)



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**Document ID# 1491951** 2005 Chevrolet Cobalt

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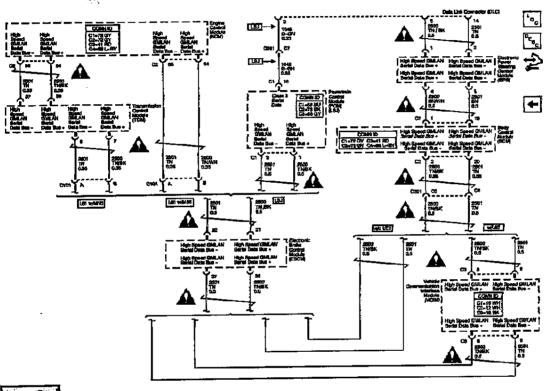
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#### FIGURE DLC High Speed, Serial Data, and Class 2(c)





<- Back Forward ->

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Customer mchardy

Vehicle Ident no.

Repair order no.

120796

Technician

Date 10/31/05

License plate no.

First reg. date

Modei

Odometer reading: km/miles

Chevrolet : Cobalt : with 15", 16" Wheel : 2005

20308

#### Complaints or reason for alignment check

				Before	Į Tar	get Data	Actual
			ieft	-0.6°	2.00	+/-0.8°	-0.6°
Cá	amber		right	-0.5°	-G.B°	*/*U_0	-0.6°
			стозз	-0.1°	0.0°		0.0°
Rear axle			left	0.03°			0.03°
exte To	pe		right	0.04°	0.13°	+/-0.15°	0.04°
			total	0.06°	0.25℃	+/-0.30*	0.06°
G	eometrical driving	axis		-0.01°	0.00*	+/-0.30°	0.00°
		<del></del> -	left	-0.9°	-1.0°	+/-0.8°	-0.9°
· Ca	amber		right	-1.2°	-1.0	T)-0.0	-1.3°
			CTOSS	0.3°	0.0°	+1-0.8°	8.4°
	ront de Caster		left	2.8°	2.00	+/-0.8°	2.8°
Front axie Ca			right	2.2°	{ 3.0°	*1 <b>-0.0</b>	2.2*
			стова	0.6°	3.0°	+1-0.8°	9.6°
			left				
SJ	41		right				
			CFOSS		G.G°		
		-l-	left				
ır	ack differential and	gie	right				
			left	-0.09°	0.10°	+/-9.10°	0.09*
To	oe e		right	-0.11°	0.10	73-0.10	0.11°
			total	-0.20°	6.20°	+/-0.20°	0.20°
Se	etback				0.00°		
_		I-ft oloou	left				
		ieft steer	right				
M	ax steering lock		left				<u> </u>
		right steer	right		_		



2650 South Federal Highway STUART, FLORIDA 34994

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USTOMER NO.	39218	<u> </u>	ADVISOR DONAL D	HAMILTO	v 1	L82 TAG N	1758	"0170T/06	<b>"ČV</b> \$\$12161
	33710		LABOR RATE				_	ARRIVAL BLU	*5509
			YEAR / MAKE	/MÓDEL				12/07/04	DELIVERY MILES 64
STUART,	FL			EVROLET/C				SELLING DEALER NO.	PRODUCTION DATE
•			1 G 1	A K 5 2		. Wes.		R O OME	ļ
			F.T. E. NO.					11721/05	
			COMMENTS						мо: 2095
#:1 :18CVZ . :	CHECK CUST OF SURGING RESTART IT CRANK FINE TIMES DOES CODE U2100	RIVEABILITY  T STATES AT TIMES  THEN VEHICLE WIL  THEN OTHER TIME  THEN OTHER TIME  HAVE LIGHTS FLAS  REACCURRING OFTE  AND REPLACED BCM A	HOURS: 5.30 VEHICLE STARTS I L STALL SEEMS AT BEFORE IT WILL S VEHICLE PERFOR H ON DASH ADVIST NO INTERNAL FAUL AND PROCESSIONS	FLOWER SPEED RESTART, DOE MS FINE, AT			227.37		
ARTSQ	Y FP - NUN	RND REPLACED BUT A BER	BCM 2 550	158.00	158.00 23		221,20		
UD # 1	1 132	-7, JVL	JOB # 1	COST TOTAL JOB #	158.00 1 TOTAL PA	ARTS	221.20		
				018 # 1 TOTA					
)# -2+60CVZ∵	NEEDS TRAI	LTERNATE TRANSPORT NSPORTATION SATISFACTION	HOURS:	TECH(S):99					
	PROVIDE R		J	08 # 2 TOTA	L LABOR & P	arts	0.00		
	CUSTOMER RELAY OPE	ORN STATED VEHICLE HO N IN UBEC AND REPLACED UBEC MBER	EN UNLT WURKS IN	TRECK CERCE	n	PRICE	41.34 207.75		
JOB # 3 JOB # 3	1 15 1 15	AND REPLACED UBEC MBER 274507 842334	COVER 2.187 JOB # 3	3.70 COST TOTAL	3.70 152.09	5.18	5.18		
				JOB #	3 101AL P				
				OB # 3 TOTA			254.27		
SUBLETP JOB # 2 7	0# 0242	VEND INV#-INV.DAT 11/21/0	E DESCRIPTION				0.00 0.00		
TECHNICIAN C	ERTIFICATI	ON	MISCELLANEOUS H	IOUSE	MISC TEC	H VIRTU			
		<u>C</u> .			r/o tax R/o total	.s	0.00 <b>702.84</b>		
WARRANTY CL	IM DETAIL	TOTALS						•	
CLATM#	TOTAL	2.84							
CLAIM TOTALS	702	2.84						•	
APPRO1	ÆD BY SIGN	NATURE		<b>-</b>					
							.•		



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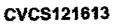


CUSTOMER NO.	44.		ADVISOR			DAG NO.	01/01/06	CVWS121613
JUDIUMEN NU.	39218	<u></u>	DONALD H	AMILTON LUGENSE NO.	182	FAGE	COLOR	5509
						20,934	ARRIVAL BLU	DELIVERY MILES
			05/CHEVE	NOLET/COBALT	/COBAL	T 4DR	12/07/04	64
STUART,	FL		MENION E LD NO	K 5 2 F 9			SELÜNG DEALER NO.	PRODUCTION DATE
	·	_	F. T. E. NO.		P. d. NO.		11721/05	
2			COMMENTS		11		<u> </u>	мо: 20958
			<u> </u>					-
DCS AUDIT SLI	DCS DATA FILE:	GMGMWF.626	TA ARTIA CLATIA					
	01/01/2006 1314		Y NEW CLAIM	DEALER ODOMETE	o cedui	CF ADVISOR #		
	RO NUMBER RO 1 121613 11/2	DATE VIN 1/2005 1G1AK52F957	DIV 3	26302 20934	X JE			
	CUSTOMER NAME:	FIRST:	PHONE:W		OME:			
	LN JOB CT CC P 1 01 OL 1 LN-TOT: 448.	15247502 223	20 GC	ABOP LHRS OHR 14800 1/3 2. 1 CODE: E B A	ſΊ	T. LAB-TOT. 227.37 HOR.: 0090		
	LN JOB CT CC P	C PART-NO. TOT-I	TS FC I	ABOP BHRS OHR	S NET-AM	T. LAB-TOT.		
•	2 03 OL-2 LN-TOT: 254. MEMO PART NUMB	27 TECH SSN:	AUTI	1810 .6 1 CODE: A	UTH. AUT	41.34 HOR.:	An.	Photo
	Vo	54		R.O. TO	TAL:	702.84	///	Red The
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PAGE 2 OF 2		ACCOUNTING COPY-W	i	[ END	OF INVO	ICE ] 01:14pm		



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<u> </u>			1700 100	MANAGE DATE	PROPERTY.
39218	DONALD HAMIL		32 1758	12701/05	້"ດີຈີ້ເຮົາ21613
	LABOR RATE	GENSE NO.	20,934	ARRIVAL BLU	
	YEAR / MAKE / MODEL 05/CHEVROLET	/COBALT/COB/	ALT 4DR	12/07/04	DELIVERY MILES 64
STUART, FL	T G T A K 5			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E.NO.	P.O.N	Ø.	ኘያ/21/05	
	COMMENTS				MO: 20958
SHOW A DANIE				<del></del>	
ABOR & PARIS  CHECK CUST STATES AT TIMES VEHIOR  OF SURGING THEN VEHICLE WILL ST  RESTART IT WILL TAKE ANHILE BEF  CRANK FINE THEWN OTHER TIMES VON  CODE U2100 REACCURRING OFTEN IN  DIAGNOIS AND REPLACED BCM AND P	TECH(S):: CLE STARTS TO RUN RO ALL SEEMS AT LOWER S ORE IT WILL RESTART HICLE PERFORMS FINE, DASH ADVISE ITERNAL FAULT ROGRAMMED	571 JGH TYPE PEEDS, AT DOES AT	WARRANTY	M 800	i.
ARTSQTYFP-NUMBERDES 108 # 1 1 15247502 BCM	CRIPTION i 2.560 JO	UNIT PRI B # 1 TOTAL PAR	CE- WARRANTY RTS 0.00	10	$\mathcal{N}$
	JOB # 1 T	OTAL LABOR & PAR	ets 0.00	O	
#2+60CYZ ALTERNATE TRANSPORT  NEEDS TRANSPORTATION CUSTOMER SATISFACTION PROVIDE RENTAL	TECH(S):	99	WARRANTY		
PARTSQTYFP-NUMBERDES	CRIPTIONJO	B # 2 TOTAL PAI	ICE- RTS 0.00		
	JOB # 2 T	OTAL LABOR & PAF	RTS 0.00		
##3*28CVZ004 CUSTOMER STATED VEHICLE HORN ON RELAY OPEN IN USEC DIAGNOIS AND REPLACED UBEC UNDE	ILY WORKS INTERMITTEN	11LY	· HARRANTY	N1610	
PARTSQTYFP-NUMBER	SCRIPTION DCK 2.483 JER 2.187 JO	UNIT PR	ICE- WARRANTY WARRANTY RTS 0.00		
	JOB # 3 7	OTAL LABOR & PAI	RTS 0.00		
SUBLETPO#VEND 1NV#-INV.DATE-DES JOB # 2 70242 11/21/05 LO/	SCRIPTION	TOTAL - SUBI	MANAGE TO SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE AND SERVICE		
TECHNICIAN CERTIFICATION	CELLANEOUS HOUSE	MISC TECH	VIRTU		



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CVCS121613

₩.						TINVOICE NO.
39218	DONALD HAMI	LTON 18	TAG NO	1758	12/01/05	ั๊CVี่เร็า21613
	LABOR RATE		MILEAGE	20,934	COLOR ARRIVAL BLU	5509
	VEAR/MAKE/MODEL  05/CHEVROLE	T/COBALT/COBA	ALT 40	OR	12/07/04	DELIVERY MILES 64
STUART, FL	VEHICLE LD, NO.	5 2 F <del>9</del> 5 7			ELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P.O.W	<b>0</b> .		11/21/05	
	COMMENTS					мо: 20958
CASH() CHECK() * VISA() M/CARD() * DISCOVER() AMEX() * CHARGE # ( ) * VINTERNAL # ( ) *		TOTAL SUBLET. TOTAL G.O.G TOTAL MISC CH TOTAL MISC DI TOTAL TAX  TOTAL HNVOI	G. SC	0.00 0.00 0.00 0.00 0.00		
THANKS FOR YOUR BUSINESS!!!!!  PARTS DESIGNATED WITH AN ASTERISK (*) INDICAT	F\$	TO THE INTO	<b>0</b> L <b>0</b>	0.00		
IFETIME GUARANTEE APPLIES FOR CUSTOMER PAY R IE WORK ON ALL MAKES AND MODELS IN SERVICE AN PLEASE CHECK OUT OUR SPECIALS ON WWW.JOCHENCH	EPAIRS D BODY SHOP					
CUSTOMER SIGNATURE	· · · · ·					



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CHEVROLET PONTIAL BLICK CARRO BMC OIDEMODES SATURN HERBERT

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 ext1237 if you have any questions or conce

Customer's and Co-Customer's Printed Name(s)

The requirements of the straight repurchase are as follows:

- Vehicle Damage vehicle is free from any abnormal damage or alterations, which impair its resule value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ A "Power of Attorney" form supplied by General Motors must be signed and notarized at the time of repurchase (used only for titling purposes).
- An "Odorneter Disclosure Statement" form supplied by General Motors must be signed at the time of the repurchase
- ⇒ Factory installed equipment needs to be intact and functional.
- => Title if no lien on this vehicle, a free and clear title must be provided at time of repurchase.
- Cash backs relates or incentives—no each backs relates or incentives of any kind are applicable towards this transaction.

If all above requirements are met, the dealership will proceed with the repurchase and transfer of funds.

Please return this signed document to fax number 866-802-6668 by Thursday June 15, 2006

Sincerely,

General Motors RVDC 2717 Schust Saginaw, MI 48603

**CASE 17543** 



Case 17547

Place pec 802 - 6625

# JOHN JOCHEM - CHEVROLET

DATE: 5 2000
TO: Hollo
NUMBER: 1-860-440-5941
FROM: Shory
SUBJECT: Info requested for Cleal - There was no trade
on this deal
PAGE 1 OF <u>5</u>
IF THERE IS ANY PROBLEMS WITH THIS FAX, PLEASE CALL, 772-287-3232 EXT

SIMPL			

Dealer Number Contract Number	
Buver (abd Co Buver). Name and Address (Including Count) and Zip Code).  Creditor Seller (Name a JOHN JOCHEM C Z630 5. FEDER: STUART FL Buyer's Month of Bran:  JANUARY	HEVROLET AL HUY
You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signon credit under the agreements on the front and back of this contract. You agree to pay the contract) the Amount Financed and Finance Charge according to the payment schedule belowasis at the Base Rate of	Creditor - Seller (sometimes "we" or "us" in th w. We will figure your finance charge on a dai
Make Weight New/Used/Demo Year and Model (Ibs.) Vehicle Identification Number	Primary Use For Which Purchased
NEW 2005 COBALT 1G1AK52F957	
FEDERAL TRUTH-IN-LENDING DISCLOSURES  ANNUAL FINANCE Amount Total of Payments  PERCENTAGE CHARGE Financed The amount you will have paid after your credit as a yearly rate.  The dollar of the amount you will have paid after your payments as scheduled.  The total cost of your purchase on credit including your down payment of \$231.69 is \$2540.41 \$13007.77 \$15568.20 \$20779.87  Your Rayment Schedule Will Be:	Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest Insurance is required is checked below. Your decision to buy or not buy other insurance will not be a factor in the credit approval process. Your choice of insurance providers will not affect our decision to sell you the vehicle or extend credit to you.  If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.
Payments Are Due  257.47. Monthly beginning 01/04/2.005  Or As Follows:  Late Charge. If payment is not received in full within days after it is due, you will pay a late charge of % of the part of the payment that is late.	Check the Insurance you want and sign below:  Optional Credit Insurance  Credit Life: Buyer Co-Buyer Both  Term N/A  Credit Disability (Buyer Only)  Term N/A
Prepayment. If you pay off all your debt early, you may have to pay a penalty.  Security interest. You are giving a security interest in the vehicle being purchased.  Additional information: See this contract for more information including information about nonpayment, default, prepayment penalties, any required repayment in full before the scheduled date and security interest.	Premium: Credit Life \$ 사가
Trade-In (VIN)  Gross Trade-In Allowance  Gross Trade-In Allowance  Gross Trade-In Allowance  Trade-In Allowance  S M/A	Home Office Address  Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not to buy or not buy a factor in the credit approval process. They will not be provided unless you sign and agree to pay the soft so fit you choose this insurance; the cost is shown in Item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments.
Equals Net Trade in  Cash  Cash  Other  Other  (If total dewnpayment is negative, enter "0" and see 41 below)  Unpaid Balance of Cash Price (1 minus 2)  Cother Charges including Amounts Paid to Others on Your Behalf  (Sellet may keep part of these amounts):	If the box above is checked to indicate that you want credit life insurance, please read and sign the following acknowledgments:  1. You understand that you have the option of assigning any other policy or policies you own or may procure for the purpose of covering this extension of credit and that the policy reed not be purchased from us in order to obtain the extension of credit.  X  Buyer  Date  Co-Buyer  Date
A Cost of Optional Credit Insurance Paid to Insurance Company of Companies.  Life \$ N/A  Disability \$ N/A  B Vendor's Single Interest Insurance Paid to Insurance Company C Official Fees Paid to Insurance Company or Companies D Official Fees Paid to Government Agencies \$ 4-50	2. You understand that the credit life coverage may be deferred it, at the time of application, you are unable to engage in employment or unable to perform normal activities of a person of like age and sex. (You need not sign this acknowledgement if the progosed credit life insurance policy does not contain this restriction.)  X  Ringer

H Government Certificate of Title Fees \$ N/A	3. You understand that the benefits under the policy will te
	minate when you reach a certain are and affirm that you can
Other Charges (Seller must identify who is paid and	3. You understand that the benefits under the policy will be minate when you reach a certain age and affirm that your age. Is accurately represented on the application of policy.
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to for Prior Credit or Lease Balance \$ N/A	Buyer Date
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to ALLIS for GOVERNOE \$ 495.00	Type of Insurance;
3	Premium \$
Amount Financed (3 plus 4) \$ 13007	Home Office Address & Section 1997
Payment Schedule: 40 installments of \$ 257.47 each, monthly beginning 01/06	72005
or as follows	I want the insurance checked above.
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VENDOR'S SINGLE INTEREST INSURANCE (VSI insurance): If the preceding box is checked, the	a Creditor Co-Buyer Signature Date
quires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract to protect the Creditor for loss or damage to the contract the Creditor for loss or damage to the contract the Creditor for loss or damage to the contract the Creditor for loss or damage to the contract the Creditor for loss or damage to the contract the creditor for loss or damage to the contract the creditor for loss or damage to the contract the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss or damage to the creditor for loss	e vehicle LIABILITY INSURANCE COVERAGE FOR
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and is also shown in Item 4B of the ITEMIZATION OF AMOUNT FINANCE	rance is THIS CONTRACT.
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ou authorize us to purchase Vendor's or Lender's Single Interest Insurance.	Returned Check Charge: If any check or order of payment you
	give us is dishonored, you will pay a charge if we make demand that you do so. The charge will be \$25 if the check amount is \$50 or less;
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# General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUSTOMER NAME:	
VIN: 1 G 1 A K 5 2 F 9 5 7	(or see attached list*)
CUSTOMER INCENTIVE(S)	
1. Customer Incentive	
<ol> <li>Customer Incentive         I assign the total amount of customer incentive(s) listed to the dealer named below and re-     </li> </ol>	equest that the available
customer incentive(s) be applied: (a) to the down payment of this vehicle, (b)	where permissible by
law, as a price reduction (Bill of Sale indicates pre-rebate price, amount of reba	ite and final price with
rebate applied), or (c) a check be issued in my name by Dealer named below:	
Middlight Frederica	ntive Code
<u></u>	
S 2481.69 UDP-AN22976	<del> </del>
\$ N/A	
S N/A	
3231 49	
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Other Program Selection (Which may or may not be in lieu of customer incentive Division supported financing/leasing, etc.)     a. I elect to receive	
in lieu of FINANCE	
ang/or	
b. I elect to receive REBATE	
CUSTOMER AND DEALER ACKNOWLEDGMENT	or which was soldforesed
I am the <u>ultimate retail purchaser or lessee</u> of the vehicle bearing this vehicle identification number to me by the Dealer named below. This vehicle was purchased/leased for personal/business use a delivery of this vehicle on/ I acknowledge receipt of incentive(s) as described in Item # Division from any future claim or obligation for incentive(s) on this unit.	and not resale and I took
Purchaser/l essee Signatur  Date:	07 2/004
Fulctiase//Lessee Oignatur	
The undersigned person, as Dealer representative, certifies that the information on this application the incentive(s) described in Item# have been provided to the said purchaser/lessee who has taken unit through this dealership and that properly completed accurate delivery data has been forwarded	ken delivery of referenced
Authorized Dealer Signature: Date:	07 2004
Dealership Name: Dealer	Code: 26302.

*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

GENERAL MOTORS CORPORATION

Reynelds and Reynolds HO3198 Q (05/98)

### **VEHICLE** PURCHASE



JOHN JOCHEM CHEVROLET, INC. 2650 South Federal Hwy. Box 436 Telephone 287-3232



ONDER				STUART, FLORIDA	A 34995			
B						Į.	7/2004	
		STUART			STATE FL	ŽIP C	^{©DE}	
BUYER'S DRIVERS DICENSE NUMBER		PATE OF BIRTH	10	C-BUYER'S CRIVERS LICENSE I		DA		
		BUSINESS PHONE	• }		DATE OF DELIVERY			
YEAR (M.	AKE		/ MODEL		BODYTYPE	/ COLOR		
2005	CHEV	ROLET	COBAL	т	COBALT 4DR	BLU		
STOCK NUMBER CYLINDERS		TG1AK52F757	7		MILEAGE 64	STEV	BUBLOOP	1
* This charge represents cost and prolinspecting, cleaning, and adjusting new an related to the sale.	it to the dused v	seller/dealer for ite rehicles and preparin	ems such as ng documents	LIST PR	IICE AS EQUIPPED	\$		<u> </u>
IMPORTANT NOTICE CO	NCERN	ING INSURANCE			<del></del>		<u>.</u>	
Buyer(s) must have insurance for liability for others (PL & PD) in order to take title to the v Buyer(s) Note: Neither accident & health ins	ehicis.				<del> </del>	-		-
& PD coverage. If a credit sale, buyer is required to maintain				ļ				ļ
the term of the finance contract. A buver over the age of 65 years may not b	e ellaibi	e for either credit life	Insurance or					_
accident and health Insurance. Buyer is n health insurance or credit life insurance. H agent from which said insurance will be obta	ined.		·					<u> </u>
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purchase contract, JOHN JOCHEM CI	HEVRO	LET, INC. will hold	d the motor	<u> </u>	<del></del>			-
vehicle from other sale for the purchase and sale contract and this		, days pending cons it will be refunded i			•			
offer is not accepted by an official of the co	mpany a	and a responsible ba	nk or finance	<u> </u>		_		ļ
company. Under no other circumstances v очлаюнь индер	vIII Duye	rs deposit de retunç	Danie.					<u> </u>
P.O. BOX 3240 ST. JOSEPH MO 64503		.*						ļ
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. Unless dealer furnishes buyer with dealer's was purgraph 10 on reverse side), all goods, are sold "AS IS". Warrantice, if any, on dealer-lords are provided by the manufacturer or supplier of a rinnmane under any such warranty. This limitendacturer's warranty, if any.  If this is a credit hale and a financing disclosur lied in, this order is not binding on the buyer and edeposit. However, this order shall become scient or completely filled in financing disclosur.  THE SALESPERSON HAS NO AUTHORITY.	ervices a nstalled pplier of uch acci- tation in a statem if the buy binding re statem Y TO M.	maniy or service agree mid vehicles sold here. Non-General Motors as such accessories is responsible no way affects the veint has not been compler can pancel it and recont the buyer upon butent.  AKE ANY PROMISES BUYE	onder DEA ccean- d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not of 1 d not	RESENTATIONS UNILESS LEH'S AUTHORIZED REF HE ADDITIONAL TERMS HIS ORDER. Idless otherwise noted, is or of the vehicle. If cre- ted, the registanted comes for naw vehicles purche uced by:  TATIONS	STHEY ARE WRITTEN ON T PRESENTATIVE.  AND CONDITIONS PRINTE the buyer's name listed on dit life insurance and/or at or of the vehicle is insured.  assed from inventory, Gene	D ON REVER	RSE SIDE AR ow is the red health insur Engine Desig	E PART gistered ence is mellon: wision.
Buyer certifles that no credit has been either ex order. The trant and back of this Order comprise made or entered into, or will be recognized. I have read the matter printed on the back he and hereby acknowledge receipt of a copy of this	rnof and							
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SEE REVERSE SIDE FOR ADDITIONAL TERMS AND CONDITIONS



**BBB AUTO LINE** 

4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

### Council of Better Business Bureaus, Inc.

May 30, 2006

Re:m01 CHV0650501



vs Chevrolet Motor Division

LARON PROSSER CHEVROLET PO BOX 33170 DETROIT MI 48232

Dear Madam/Sir:

We have recently been contacted by one of your customers with a product complaint. Enclosed is information taken during the initial phone call.

You may contact the customer to resolve the complaint directly. Once the customer returns the completed *CCF*, the case will be opened, the 40 day clock will begin and all information received for the case will be sent to you.

Thank you for your participation in the BBB AUTO LINE program.

Sincerely,



BBB AUTO LINE 4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

Council of Better Business Bureaus, Inc.

### WAIVER REQUIRED BY GEORGIA LAW

Section 10-1-784(d) of the Georgia Motor Vehicle Warranty Rights Act (the "Lemon Law") requires that consumers who wish to arbitrate a claim under the Georgia Lemon Law must waive their rights to pursue legal action under the Uniform Commercial Code provisions listed below. Please understand that, by signing this waiver form, you are *not* waiving any right you may have to file a legal action under the Georgia Lemon Law.

If you have any questions about the rights that you are waiving, you may call the Georgia Governor's Office of Consumer Affairs at 404-656-3790.

Please sign and return this waiver form to the BBB along with your *Customer Claim Form*. IF THE VEHICLE IS REGISTERED UNDER JOINT OWNERSHIP, ALL OWNERS SHOULD SIGN THIS FORM.

I understand that state law provides that if I participate in proceedings under the Georgia Motor Vehicle Warranty Act, I will be deemed to have waived and given up other rights I might have under the Uniform Commercial Code provisions of Georgia state law (Official Code of Georgia Annotated Sections 11-2-602 through 11-2-609). I understand that I have a right to consult with the Georgia Governor's Office of Consumer Affairs and with a private attorney prior to signing this form and surrendering these rights.

I hereby surrender and waive any rights I may have under provisions of the Official Code of Georgia Annotated Sections 11-2-602 through 11-2-609.

vehicle owner	vehicle co-owner
printed name	printed name
date	date



Council of Better Business Bureaus, Inc.

Customer Printed Name

BBB AUTO LINE 4200 Wilson Boulevard, Suite 800

Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

### Earned Finance Charge Statement

*If you are seeking a repurchase of a financed vehicle, Georgia lemon law provides for a refund of earned finance charges when a vehicle is bought back. Please contact your leinholder to obtain the following information and return this form, along with your *Customer Claim Form*, to our office.

Through ______, I have paid \$ ______ in finance/interest charges.

Customer Signature



#### **BBB AUTO LINE**

4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838

Phone 800.955.5100 Fax: 703.247.9700

#### Council of Better Business Bureaus, Inc.

May 30, 2006

Re:GAC01 CHV0650501 vs Chevrolet Motor Division

CARTERSVILLE GA



Thank you for contacting the BBB AUTO LINE program. Your claim will be opened once your properly completed *Customer Claim Form* is returned to our office.

Please review the information outlined below and follow the instructions.

- * Instructions to the Customer Please read this document first. It walks you through the material contained in the mailing and explains what you need to do to help us handle your claim.
- * *Program Summary* This document explains the types of claims that may be arbitrated in the BBB AUTO LINE program and the remedies available.
- * Customer Claim Form (CCF) Information we have on file regarding your complaint is recorded on the Customer Claim Form. Please verify the accuracy of the information and make any necessary changes. Please provide the Vehicle Identification Number (VIN).
- * Waiver Required by Georgia Law Georgia law requires that you sign this form before pursuing your claim in BBB AUTO LINE. Please read the waiver, and sign and return it along with your completed Customer Claim Form.
- * Earned Finance Charge Statement- If you are seeking a repurchase of a financed vehicle, please complete this form, sign it and return it along with your completed Customer Claim Form and other documentation.
- * How BBB AUTO LINE Works This booklet explains the BBB AUTO LINE program, and contains the rules that will be followed in arbitration.

The Georgia Motor Vehicle Warranty Rights Act (i.e., the Georgia Lemon Law) requires that claims filed with BBB AUTO LINE and seeking remedies under the Act be submitted on forms approved by the Governor's Office of Consumer Affairs. If you wish to pursue a claim under the Georgia Motor Vehicle Warranty Rights Act, we must received the completed Customer Claim Form and Waiver Required by Georgia Law, both signed by the titled owner(s).

To initiate a claim under the Act, please submit the completed Customer Claim Form and Waiver. Unless we receive these forms, completed and properly signed, we must determine that you are not seeking remedies under the Act.

We have notified the manufacturer about your contact with us. The manufacturer may contact you to discuss settlement options, and you may want to explore these options. Please let us know if you reach a settlement so we can record that information in your file.

Once we receive your signed CCF with the VIN, if eligible, we will officially open your case. Within a few days, we will contact you by phone to discuss and explain the Telephone Settlement Conference process we may utilize prior to arbitration. Our goal is to assist you and the manufacturer in reaching a mutually satisfactory resolution to your dispute. If that is unsuccessful, we will provide you, if eligible, with the opportunity to have an arbitrator make a decision to resolve the dispute.

Sincerely,

### Customer Claim Form

Contact Date: 05/30/06 St	tart Date:	Case Number: CHV0650501
	is vehicle with the BBB or anot	ther dispute resolution provider? ☐ YES ☒ NOCase Number:
Titled Owner(s) Name&Addres	S	
CARTERSVILLE GA Day Phone: Fax Number: Customer Contact Info:	Evening Phone: E-mail Address:	Cell Phone:
Vehicle Information         Name(s) of individual(s) or business         Vehicle Use: ☑ Personal ☐ Business☐ I         Transmission Type: Standard         Make: Chevrolet       Model: C         Vehicle Identification Number:	Both Percentage of tim  Number of vehicles owner Cobalt Model Yea	ed or leased by the business: r: 2005 Current Mileage: 4900
Servicing Dealer/City/State : Day's Selling Dealer/City/State : Day's	Chevrolet, Chevrolet, Acworth, GA	olicy Number:
Description of Damage :		
Purchase/Lease Information (Con	mtilete left side if svehicle swas trurch	ased or right side if mehicle mas leased)
Purchase Date:04/18/06 Mileage at pur		
Purchased As: ☑ New ☐ Used ☐ De	emo Leased As	: □ New □ Used □ Demo
Is the vehicle in your possession? ye		cle in your possession?
Lienholder's Name:	Leasing Co	ompany's Name:
Address:		Address:
City/St/Zip: Phone: ( ) -		City/St/Zip:
Phone: ( ) -		Phone:
Lienholder Acct #:	Leasing Co	ompany's Acct #:
Customer's Desired Outcome (D) The customer would like the manufacturer of GM product.	<b>Describe what you want done to reso</b> to repurchase the vehicle and refur	nd her money, the customer is willing to purchase another
Signature of Titled Owner(s):  Lam submitting this dispute for resolution in	the RRR AUTO LINE program and	Date Date I agree to arbitrate the dispute under BBB AUTO
LINE Arbitration Rules.	the bob here of three program, and	a agree to arbitrate the dispute under DDD AO 1O

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

### **Customer Claim Form**

	Customer Claim Form		
Customer Name:		Case Number:	CHV065050

### **Vehicle Concerns**

First Repair Attempt	Date:	_Mileage:
Last Repair Attempt	Date:	Mileage:
Total Days out of Service	o:	

Problems – <b>Please list your <u>primary</u> concern</b> first	Servicing Dealer(s)	Current? Yes or No	# of Repair Attempts	Repair Date(s)	Mileage on Date(s)	Days Out of Service
security light comes on -steering wheel locks up		yes	5			
gauges stop working, veh. cuts off, dies out		yes	5			
vehicle comes to a complete stop		yes	1			
head-lights inoperable		yes	1			



### **BBB AUTO LINE PROGRAM SUMMARY**

# General Motors - Georgia

General Motors has agreed to arbitrate claims covered by the Georgia Lemon Law. General Motors has also agreed to arbitrate certain warranty claims not covered by the Lemon Law.

### **LEMON LAW CLAIMS**

A claim seeking relief under the Georgia Lemon Law must meet all standards set out by that law. Please see the attached description of the standards of the Georgia Lemon Law.

If the claim meets all standards set out by the Georgia Lemon Law, the arbitrator will award a refund or replacement vehicle including all remedies specifically provided by that law. This may include attorney's fees, but will not include any penalties or multiple damages. Please see the attached description of the remedies under the Georgia Lemon Law.

#### Please note:

- The award will be reduced for the customer's use of the vehicle in accordance with the Georgia Lemon Law. Please see the attached description of the remedies under the Georgia Lemon Law.
- The arbitrator will decide whether the Georgia Lemon Law permits an adjustment to the award for any trade-in over-allowance or debt from a previous transaction.

### WARRANTY CLAIMS NOT COVERED BY THE LEMON LAW

A claim that does not meet all standards of the Georgia Lemon Law must meet certain conditions. Please see the attached description of "non-lemon law" warranty claims that may be resolved through BBB AUTO LINE.

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of the General Motors Bumper-to-Bumper new vehicle warranty.

A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within two years or 24,000 miles – whichever comes first – from the date the vehicle was first put into use.

### **DEDUCTIONS FROM AWARDS**

A repurchase or replacement award will require payment for any damage to the current vehicle exceeding normal wear and tear, if applicable.

A repurchase award will not include any manufacturer rebate the customer received or manufacturer-sponsored credit card earnings used as a downpayment or capitalized cost reduction.

### **CUSTOMER RESPONSIBILITIES**

At the time of the repurchase or replacement transaction, the customer's vehicle must be currently registered. The customer will also be responsible for providing clear title to the vehicle and signing all documents necessary to effect transfer of the title, including a power of attorney for title transfer.

### **CLAIMS THAT WILL NOT BE ARBITRATED**

- Claims involving salvaged or branded titled vehicles.
- Claims covered by insurance or by warranties of other manufacturers.
- Repair or reimbursement claims that are not covered by the General Motors New Vehicle Limited Warranty but are covered by a service contract.
- Claims involving a vehicle defect if the customer alleges either as part of the BBB AUTO LINE claim or at any other time that the vehicle defect has caused an accident or fire that resulted in damage to any vehicle or damage to property.
- Claims involving a vehicle defect if the customer alleges either as part of the BBB AUTO LINE claim or at any other time that the vehicle defect has caused bodily injury.
- Allegations of fraud or other violations of law.
- Claims seeking compensation for loss of wages.
- Claims seeking compensation for personal injury or mental anguish.
- Claims seeking punitive damages.
- Claims identical to any claim that was resolved by a previous mediation or arbitration, court action, settlement, or agreement between the customer and General Motors.

### OTHER IMPORTANT INFORMATION

- The customer must own or lease the vehicle throughout the entire arbitration process.
- If the customer files suit or a state administrative action against General Motors prior to the completion of the arbitration process, General Motors will not be obligated to continue with the arbitration.
- A test drive may be taken in the vehicle only if the customer has liability insurance that satisfies his/her state's minimum requirements.

The BBB will let the parties know if other restrictions apply.

## WARRANTY CLAIMS NOT COVERED BY THE LEMON LAW

### **Time Period For Filing Claims**

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of your General Motors Bumper-to-Bumper new vehicle warranty.

A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within two years or 24,000 miles – whichever comes first – from the date the vehicle was first put into use.

### Eligible Claims

Claims must be based on a defect in the vehicle's material or workmanship that is covered by the General Motors New Vehicle Limited Warranty.

#### **Eligible Vehicles**

Claims may be filed for cars; light duty trucks and vans up to 10,000 pounds G.V.W.R.; and GM chassis or chassis cabs in motor homes up to 21,000 pounds G.V.W.R.

The customer's vehicle must be:

- Owned or leased in the name of an individual **or** owned or leased by a business that owns or leases no more than three vehicles;
- Purchased or leased, registered, and normally operated in the United States, Puerto Rico or U.S. Virgin Islands; and
- Covered by a United States warranty.

### **Remedies For Warranty Claims**

The arbitrator may award the following remedies:

- Repairs.
- Reimbursement for money the customer paid to repair the vehicle.
- Repurchase of the vehicle.
- Replacement of the vehicle.

### Repairs/Reimbursement For Repairs

The arbitrator may award repairs to, or reimbursement for money paid for the repair of, defects in material or workmanship. If repairs are awarded, the arbitrator may not order a change in the vehicle's options or its design.

### Repurchase Or Replacement

If a repurchase or replacement is awarded in a claim that does not meet all standards of the Georgia Lemon Law, the arbitrator may award up to the following remedies:

- Owned vehicle repurchase The actual amount paid for the vehicle. This will not include taxes, fees, and finance charges.
- ◆ Leased vehicle repurchase To the lessor: pay-off amount pursuant to the lease. To the lessee: any trade-in allowance/downpayment and all base monthly payments actually paid, excluding all collateral charges (e.g., taxes, fees, and finance/lease charges).
- Replacement vehicle The customer will receive a new and substantially identical vehicle (not including modifications or additions after the vehicle's purchase/lease) from the same model year or, if one is not available, from the next model year. If a replacement vehicle from the same or next model year is not available, the customer may receive a replacement vehicle from subsequent model years but will be required to pay the difference between the Manufacturer's Suggested Retail Price (M.S.R.P.) of the current vehicle and the M.S.R.P. of the replacement vehicle.

### Deductions/Exclusions From A Repurchase Or Replacement Award

• The repurchase or replacement award will be reduced for the customer's use of the vehicle using the following formula:

```
Use \# miles attributable to the customer Vehicle purchase Deduction/ = \frac{\text{at the time of the arbitration hearing}}{100,000} \times \frac{\text{price or gross}}{\text{capitalized cost}}
```

- The award may be reduced based on damage to the vehicle exceeding normal wear and tear.
- The award will not include debt from a previous transaction.
- The award will not include any manufacturer rebate the customer received or manufacturersponsored credit card earnings used as a downpayment or capitalized cost reduction.

### STANDARDS OF THE GEORGIA LEMON LAW

Motor Vehicle Warranty Rights Act

The following is a brief explanation of most relevant provisions of the Georgia lemon law. The complete text of the lemon law can be found at Georgia Code Section 10-1-780 et seq.

#### VEHICLES COVERED

The Georgia lemon law covers new motor vehicles, including demonstrators, that are leased or purchased in Georgia or registered in Georgia by the original consumer. It also covers the self-propelled vehicle and chassis of motor homes. The lemon law does not cover motorcycles, trucks with a G.V.W. rating of 10,000 pounds or more, or vehicles that are bought used.

#### **CONSUMERS COVERED**

The lemon law covers consumers who buy or lease a new motor vehicle primarily for personal, family, or household purposes. It also covers small businesses [the business must have ten or fewer employees and a net income after taxes of less than \$100,000.00 per year] that own or lease no more than three new motor vehicles.

#### PROBLEMS COVERED

The lemon law covers vehicle nonconformities. A nonconformity is a defect, serious safety defect, or condition that substantially impairs the use, value, or safety of a new motor vehicle to the consumer. A nonconformity does not include a defect or condition that is the result of abuse, neglect, or unauthorized modification or alteration of the new motor vehicle.

As used in the lemon law, "substantially impair" means to render the new motor vehicle unreliable, or unsafe for ordinary use, or to diminish the resale value of the vehicle more than a meaningful amount below the average resale value for comparable motor vehicles.

### MANUFACTURER'S DUTY TO REPURCHASE OR REPLACE A VEHICLE

The lemon law establishes a lemon law rights period, which is the period ending one year after the date of the original delivery of a new motor vehicle to a consumer OR the first 12,000 miles of operation after delivery of a new motor vehicle to a consumer, whichever occurs first.

### NONCONFORMITY MUST BE REPORTED WITHIN LEMON LAW RIGHTS PERIOD

The Georgia lemon law provides that, if a new motor vehicle has a nonconformity (see above definition) and the consumer reports the nonconformity during the lemon law rights period to the manufacturer, its agent, or the dealer who sold the vehicle, the nonconformity must be corrected at the manufacturer's expense.

# MANUFACTURER'S RIGHT TO FINAL REPAIR ATTEMPT AFTER REASONABLE NUMBER OF REPAIR ATTEMPTS

If the manufacturer, its agent, or the new motor vehicle dealer is unable to repair or correct any nonconformity after a reasonable number of attempts, the consumer must notify the manufacturer by certified mail, return receipt requested, at the address provided by the manufacturer. The manufacturer is then entitled to a final repair attempt, as long as the manufacturer notifies the consumer of a reasonably accessible repair facility within seven days of receiving the consumer's notice. Within fourteen days after the consumer has delivered the vehicle to that facility, the nonconformity must be corrected. If it is not corrected, the consumer must request, by certified mail, that the manufacturer either replace or repurchase the vehicle. The manufacturer must, within 30 days of receipt of this last request, replace or repurchase the vehicle.

### REASONABLE NUMBER OF REPAIR ATTEMPTS

The Georgia lemon law provides that a reasonable number of repair attempts has been undertaken to repair or correct a nonconformity if any of the following situations occur:

- 1. A serious safety defect in the braking or steering system is not corrected after being subject to repair at least once during the lemon law rights period;
- 2. Any other serious safety defect is not corrected after being subject to repair at least once during the lemon law rights period and at least one more time within two years or 24,000 miles (whichever comes first) after the first repair attempt that occurs during the lemon law rights period;
- 3. The same nonconformity is not corrected after being subject to repair at least once during the lemon law rights period and at least two more times within two years or 24,000 miles (whichever comes first) after the first repair attempt that occurs within the lemon law rights period; or
- 4. The vehicle is out of service by reason of repair to one or more nonconformities for at least 15 days during the lemon law rights period, and for a total of 30 days within any period of 24 months or 24,000 miles (whichever occurs first) after the first repair attempt that occurs during the lemon law rights period. If less than 15 days remain under the lemon law rights period when the vehicle is first brought in for diagnosis or repair, the lemon law rights period for that particular problem shall be extended for a period of 90 days.

### DISPUTE RESOLUTION

It a manufacturer participates in an informal dispute resolution mechanism that has been certified by the Administrator of the Georgia Governor's Office of Consumer Affairs as complying with rules promulgated by the Administrator, then a consumer must submit a dispute under the lemon law to the informal dispute resolution procedure before submitting it to the Georgia new motor vehicle arbitration panel. A consumer must exhaust any certified informal dispute resolution procedure and the Georgia new motor vehicle arbitration panel remedy before filing any superior court action. The consumer has the option of either accepting or rejecting the decision of an informal dispute resolution mechanism.

### PERIOD FOR FILING CLAIMS

The lemon law does not specify a time period for filing a claim with an informal dispute resolution mechanism.

A consumer who rejects the decision of an informal dispute resolution mechanism may request a hearing with the state-operated panel by requesting, completing, and submitting forms to the Georgia Governor's Office of Consumer Affairs, within **sixty (60) days** from the date of the rejection. To request a state arbitration application, please call (404) 656-3790.

### REMEDIES UNDER THE GEORGIA LEMON LAW

### REPURCHASE OF OWNED VEHICLES

The Georgia lemon law sets out the following amounts that a manufacturer must pay when it repurchases an owned vehicle under the lemon law:

- 1. Purchase price. This means the cash price of the vehicle appearing in the sales agreement, including any reasonable allowance for a trade-in vehicle. In determining whether the trade-in allowance was reasonable, an arbitrator may take into account whether the purchase price of the vehicle was at a fair market value. The arbitrator may make appropriate adjustments to ensure that the consumer is made whole but not unjustly enriched.
- 2. Collateral charges. Collateral charges are those additional charges to a consumer which are wholly incurred as a result of the purchase of the vehicle. Collateral charges include but are not limited to:
  - Sales tax:
  - Title charges;
  - Tag, license and registration fees;
  - Manufacturer or dealer installed items or service charges;
  - Earned finance charges;
  - "WRA" \$3.00 fee;
  - Credit life and disability insurance;
  - Extended warranty/service contract charges; and
  - Any other related charges.
- 3. Incidental costs. Incidental costs are any reasonable expenses incurred by the consumer in connection with the repair of the vehicle, including but not limited to:
  - Payments to dealers for attempted repairs of nonconformities;
  - Towing charges; and
  - Costs of obtaining alternative transportation.
- 4. Reasonable offset for use. A reasonable offset for the consumer's use is subtracted from the amounts paid to the consumer. The Georgia lemon law provides that the reasonable offset for use is computed using the following formula:

```
# miles directly attributable to use by the vehicle's consumer before the consumer's request of X purchase repurchase or replacement price
```

#### REPLACEMENT OF OWNED VEHICLES

If a manufacturer replaces a vehicle under the Georgia lemon law, it must give the consumer a new motor vehicle that is identical or reasonably equivalent to the motor vehicle to be replaced,

as the vehicle to be replaced existed at the time of purchase or lease. In addition, the manufacturer must pay:

- 1. Collateral charges. All collateral charges, which are wholly incurred as a result of the acquisition purchase of the vehicle, which the consumer or lessor incurs a second time and which would not have been incurred again except for the replacement.
- 2. *Incidental costs*. Incidental costs are any reasonable expenses incurred by the consumer in connection with the repair of the vehicle, including but not limited to:
  - Payments to dealers for attempted repairs of nonconformities;
  - Towing charges; and
  - Costs of obtaining alternative transportation.

If a vehicle is replaced, the consumer must pay the manufacturer a reasonable offset for the vehicle's use (see formula under preceding section).

#### REPURCHASE OF LEASED VEHICLES

For repurchase of a leased vehicle, the Georgia lemon law requires that the manufacturer pay a certain amount to the lessor, and that the lessor pay certain amounts to the lessee. The lease agreement is terminated upon the manufacturer's payment to the lessor, without any penalty for early termination.

A repurchase award will consist of the amounts that the manufacturer must pay to the lessor and the amounts the lessor must pay to the lessee:

#### To the lessor:

- 1. *Purchase price*. This means the cash price paid by the lessor to a dealer or distributor to purchase the new motor vehicle.
- 2. Reasonable offset for use. A reasonable offset for the lessee's use is subtracted from the amounts the manufacturer pays to the lessor. The Georgia lemon law provides that the reasonable offset for use is computed by the following formula:

```
# miles directly attributable to use by vehicle's reasonable = the lessee before the lessee's X purchase request of repurchase price
```

From the lessor to the lessee: Value of any trade-in and down payment or balloon payment.

#### **NOTE:**

In the event the arbitrator renders a decision awarding a repurchase of a leased vehicle, and the lessee accepts the decision, if the lessor does not provide the refund as specified by the arbitrator and does not terminate the lease and release title to the vehicle, the lessee may contact the Georgia Governor's Office of Consumer Affairs for assistance.

### REPLACEMENT OF LEASED VEHICLES

If a manufacturer replaces a vehicle under the Georgia lemon law, the manufacturer must give the lessee a new motor vehicle that is identical or reasonably equivalent to the motor vehicle to be replaced, as the vehicle to be replaced existed at time of purchase. The contractual obligation between the lessor and lessee will not be altered except for the terms of the agreement that identified the vehicle. In addition, the manufacturer must pay *collateral charges and incidental costs* as defined below:

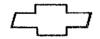
- 1. Collateral charges. All collateral charges that are wholly incurred as a result of the acquisition of the vehicle, which the lessor or lessee incurs a second time and which would not have been incurred again except for the replacement.
- 2. Incidental costs. Incidental costs are any reasonable expenses incurred by the lessor or lessee in connection with the repair of the vehicle, including but not limited to:
  - Payments to dealers for attempted repairs of nonconformities;
  - Towing charges; and
  - Costs of obtaining alternative transportation.

In addition, if a manufacturer replaces a vehicle under the Georgia lemon law, the lessee must pay the manufacturer a reasonable offset for use, as defined below:

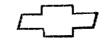
Reasonable offset for use. A reasonable offset for the lessee's use shall be paid by the lessee to the manufacturer. The Georgia lemon law provides that the reasonable offset for use is computed by the following formula:

#### NOTE:

Under some circumstances, the lessee may be able to seek a reimbursement for the reasonable offset for use from the lessor at the end of the lease term. Please contact the Georgia Governor's Office of Consumer Affairs for further information.



# DAY'S CHEVROLET What a difference a "DAY'S" Makes.



3693 North Cobb Pkwy. Acworth, GA 30101

Phone: 770-974-4242 Fax: 770-974-1089

### FACSIMILE TRANSMITTAL SHEET

To: LEG	CON PROSSO		From:	Tony	
Company:		J	Date:	6-1-0	6
Fax Number:	1-866-	480-3633	Total No	. of Pages Includin	g Cover: 🏒
Phone Numb	er:				
Re:					
□Urgent	□For Review	□Please Comment		Please Reply	□Please Recycle

Have a Wonderful Day!!

ME: MEET M. STATE, ZIP <i>CONJENSATUVA</i>	STO SALE	ск# <u>51805</u>
STATE ZIP (DATONOHUV) A	SALE	~~~~ ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
STATE 719 (11/14V/)/MPTV VI) (1/17)	- Rat	SMAN
		ATE 3-43-06
	FICE PHONE	
AL SECURITY # PO O.6  NESS NAME & ADDRESS:	MGRS. APR	PROVAL
STATE, ZIP	DECAL #	
AIL ADDRESS	DRIVERS LICENSE ;	
YEAR MODEL OR SERIE	BODY TYPE	J. COĽOR/TRIM
05 Chevrolet Cobalt	SS Coupe y	ellow graphite
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SIAP14P357 X		165
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TRADE SCRIPTION 03 PT Cruiser INSURANCE IN RIAL NUMBER 3C4F Y58B237  COMPANY NA AGENT ADDRESS 235 Chastain Maddus  V, STATE, ZIP KINNINGUE, Ma. 30/44 PHONE ONE 770-792-4600 POLICY # 5 POD TIL 4-1-06 POLICY # 5 POUNT #13639.85 EXP. DATE ON DED  OND DED	E State Farm Button Lewis  P	20756 57 \$195 00
TRADE SCRIPTION 03 PT Cruiser INSURANCE IN COMPANY NA AGENT ADDRESS 235 Chas lain Maddus City, State, 27, State, 219 Kinnway, Ma. 30/44 PHONE POLICY # 5 POUNT # 13639.85 EXP. DATE COM. DED. COUNT # 4226938 COL. DED.	E_State farm Button Lewis  P	T
TRADE SCRIPTION  OBJECT  RIAL NUMBER  3C4FY58B237  COMPANY NA AGENT  ADDRESS  DRESS  DRESS  DRESS  TYOFF SOURCE  ADDRESS  DRESS  DRESS  TYOF TO TO TO TO TO TO TO TO TO TO TO TO TO	E State Farm Button Lewis  P 170-382-6330 68 9237-B02-115 2-2-85 8-2-06 500 CASH PRICE OF VIBRICLE	\$195 00
TRADE SCRIPTION O3 PT Cruise RIAL NUMBER 3C4F Y58B237 COLOR BLUE. POFF SOURCE CAN MAX FUNANCE DRESS 235 Chaslain Maddus V, STATE, ZIP KUMBUU, Ma 30/44 DONE 770-792-4600 POLICY \$ 5 DOD TIL 4-1-06 EFFECT DATE DOUNT \$13639.85 EXP. DATE COUNT \$4226938 COL. DED. CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONTACT CONT	E State Farm Button Lewis  P 170-382-6330 68 9237-B02-115 2-2-85 8-2-06 500 CASH PRICE OF VEHICLE PRICE OF VEHICLE A ACCESSORIES	T
TRADE SCRIPTION 03 PT Cruiser INSURANCE IN PRIAL NUMBER 3C4F Y588231  COMPANY NA AGENT ADDRESS 235 Chaslaia Maddus  PHONE 770-792-4600  POD TIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTIL 4-1-06  POTI	E State Farm  Button Lewis  P 170-382-6330 68 9237-B02-115 2-2-85 8-2-06 500 CASH PRICE OF VEHICLE PRICE OF VEHICLE A ACCESSORIES  % SALES TAX	80/.6
TRADE SCRIPTION O3 PT Cruises  RIAL NUMBER 3C4FY58B231  COMPANY NA AGENT ADDRESS 235 Chaslain Maddus  PRINTING TO THE TOO TO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO THE TOO T	E State Farm  Button Lewis  P 170-382-6330 68 9237-B02-115 2-2-85 8-2-06 500 Cash PRICE OF VEHICLE 4 ACCESSORIES  9500 00 3639 85 LIC., TRANS, REG. 4 OTHER FEES	\$195 00
TRADE SCRIPTION 03 PT CRUSS INSURANCE IN PRIAL NUMBER 3C4FY58B231 COMPANY NA EAGE 29887 COLOR PLUE POFF SOURCE CAN MAK FUNANCE DRESS 235 CHASIAUA MACAUAN PORESS 30/44 PHONE PONE 770-792-4600 POD TIL 4-1-06 POD TIL 4-1-06 POUNT \$13639.85 POTATE COUNT \$426938 COL DED COUNT \$426938 COL DED CONTACT PAYOFF TRADE 1  TRADE COFF SOURCE COLOR PAYOFF TRADE 1	E_State Farm Button Lewis  P	80/.6
TRADE SCRIPTION  3 PT CRUISE  INSURANCE IN COMPANY NA AGENT ADDRESS  COLOR PLUE  AGENT ADDRESS  COMPANY NA AGENT ADDRESS  CITY, STATE, ZIP  NONE  770-792-4600  POLICY # 5  COMPANY NA AGENT ADDRESS  CITY, STATE, ZIP PHONE POLICY # 5  EFFECT DATE EXP. DATE COUNT  F13639, 85  COM. DED COLOR PAYOFF TRADE 1  COMPANY NA AGENT ADDRESS  CITY, STATE, ZIP PHONE COUNT  F13639, 85  COM. DED CONTACT  COM. DED CONTACT  CREDITS  TRADE-IN PAYOFF TRADE 1  PAYOFF TRADE 2	E State Farm  Button Lewis  P 170-382-6330 68 9237-B02-115 2-2-85 8-2-06 500 Cash PRICE OF VEHICLE 4 ACCESSORIES  9500 00 3639 85 LIC., TRANS, REG. 4 OTHER FEES	\$195 00 801.6 \$18 00
TRADE SCRIPTION 03 PT Curisly  RIAL NUMBER 3C4FY58B237  COMPANY NA  AGENT ADDRESS 235 Chastain Mandals  PHONE PONE 770-792-4600  POLICY # 5  FFECT DATE  OUNT #13639.85  EXP. DATE  OUNT #226938  COMPANY NA  AGENT PHONE POLICY # 5  EXP. DATE  COM. DED  COUNT # 4226938  COL. DED  COTRADE SCRIPTION  TRADE  TRADE  OTRADE SCRIPTION  COMPANY NA  AGENT ADDRESS  CITY, STATE, 2  PHONE POLICY # 5  EXP. DATE  COM. DED  COL. DED  CONTACT  TRADE-IN  PAYOFF TRADE 1  PAYOFF TRADE 2  NET TRADE IN  ONE	E State Farm  Button Lewis  P 170-382-6330 68 9237-802-115 2-2-85 8-2-06 500 Cash price of Vehicle of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a accessories  9500 00 Cash price of Vehicle a	80/.6
IN CODE  STRADE SCRIPTION  AS PT CUUSLS  INSURANCE IN COMPANY NA AGENT  ADDRESS  OPERSS  AS CHASIANA MANDANA  ONE  TO-792-4600  POLICY # 5  EFFECT DATE  OND TIL  #13639.85  EXP. DATE  COM. DED  CONTACT  OTRADE SCRIPTION  CASH DOWN PAYMENT  DIES  ONE  CASH DOWN PAYMENT  ONE  CASH DOWN PAYMENT	E State Farm  Button Lewis  P	\$195 00 801.6 \$18 00 (1639.83
IN CODE  STRADE SCRIPTION  AS PT CUUSLS  INSURANCE IN COMPANY NA AGENT  ADDRESS  ORESS  AS Chaslain Maddals  ONE  TO-792-4600  POLICY # 5  EFFECT DATE  ENTACT  ACOUNT # 13639.85  COMPANY NA AGENT  ADDRESS  CITY, STATE, ZIP  COM. DED  COUNT # 4226938  COL. DED. CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CONTACT  CON	E State Farm  Button Lewis  P 170-382-6330 68 9237-B02-115 2-2-85 8-2-06 500 Cash price of Vehicle of Vehicle Q500 DOCUMENTARY FEE PRICE OF VEHICLE 8 ACCESSORIES  9500 00 CASH PRICE OF VEHICLE 8 ACCESSORIES  CAMPP WARRANTY TOTAL TOTAL TOTAL DOWN PAYMENT	\$195 00 80 / 26 \$18 00 (1639.83



# GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT















	(entrades butarny
CUSTOMER NAME: VICKIE LYNN	
VIN: 1 /6 /1 /A / /1 /4 /P	<u>, 13. 5. 17.                                   </u>
1. Customer Incentive	
$\frac{1}{1}$ incentive(s) be applied: (a) AA to the down	ive(s) listed to the dealer named below and request that the available customer is payment of this vehicle, (b) where permissible by law, as a price reduction mount of incentive, and final price with incentive applied), or (c) a check be
Incentive Program Reference GM REBATE  Total Incenti	\$ 500.00 MANCH MADNESS & PT \$ N/A \$ N/A
<ul><li>Other Program Selection (Which may or m supported financing/leasing, etc)</li><li>a. I elect to receive</li></ul>	nay not be in lieu of customer incentive programs; for example, Division
b. I elect to receive	and/or
CUSTOMER AND DEALER ACKN      Wehicle Incentive Acknowledgment.     identification number, which was sold,     for personal/business use and not resal	I am the <u>ultimate retail purchaser or lessee</u> of the vehicle bearing this vehicle /leased to me by the Dealer, named below. This vehicle was purchased/leased le and I took delivery on <u>03 23 06</u> I acknowledge receipt of incentive(s) GM Division from any future claim or obligation for incentive(s) on this unit.
b. Is vehicle equip	pped with OnStar? XX Yes No  nowledgment. I acknowledge that I have received the Terms and Conditions vehicle is provided (copies are available in the vehicle glovebox, from the acting OnStar as described below).
I understand that in order to cancel	the OnStar service in my vehicle, I must press the blue OnStar button in 888.466.7827) or TTY 1.877.248.2080 and request that my Services be
Purchaser/Lessee Signature:	Date: <u>07 29 06</u>
meentive(s) described in item 1 and the Onst	e, certifies that the information on this application is true and correct, and the tar Terms and Conditions have been provided to the said purchaser/lessee who have dealership and that properly completed accurate delivery data has been
Authorized Dealer Signature:  Dealership Name:  DAY S C	Date: 03/23/06  HEVROLETING. Dealer Code: 08166

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

USED UNIT RECORD SHEET
Date3-20-06
SALESMAN_Rhetts
NAME
Address Bartow Phone of Car No.
Yr. Model 03-PTCMUSER Type
Mileage 29887 License
Buying: NewUsed
☐ Extra Clean ☐ Clean ☐ Average ☐ Rough
TiresUph
Paint Color Stud  Motor 3C4FY58B23T
OFFICIAL VALUE \$
Signed
Allowance \$
Over Allowance . \$
Cash or Book Value \$
BID OF \$FROM
Did You Ask Customer For Name of Prospect For This Car?
THIS APPRAISAL GOOD FOR 7 DAYS.

=== COVER PAGE ===

TO: _____

FROM: <u>DAYS CHEVY</u>

FAX: 7709665301

TEL: 7709665301

COMMENT:

# DAY'S CHEVROLET 3693 NORTH COBB PKWY ACWORTH,GA.30101

PHONE:770-974-4242 FAX:770-974-2683

TO: LARON PROSSER	FROM	BEN	CARUE
DEALER BUSINESS	Eμτ€R		
REASON:			
		<u> </u>	<u> </u>
COMMENTS:			_
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### Day's Chevrolet, Inc.

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СОБТОМЕЯ NO. 81879	BRENDA L	E 247	71 W486	INVOICE DATE 05/10/06	CVCS242741
	LABOR RATE	LICENSE NO.	MILEAGE 4,021	RALLY YELLO	51805
	YEAR/MAKE/MODI	DLET/COBALT/2DR	<u> </u>	03/23/06	DELIVERY MILES 165
CARTERSVILLE, GA	VEHICLE I.D. NO.	P 1 4 P 3 5 7	-	SELLING DEALER NO.	PRODUCTION DATE
	F.T. E. NO.	P.O.	<b>ч</b> о.	н. о. рате 05/09/06	
BUSINESS PLIONE	GOMMENTS			1 007 007 0	
TOTALS				Our goal is 100% custo	omer satisfaction, if for
Our goal is 100% customer satisfaction, if you have questions concerning the service p please call to discuss it with your Service on your service receipt at (770) 975-1775. need further assistance contact your Service LaRue. The most IMPORTANT person in the de the customer. If we have failed to meet your you do not understand the repairs, pleas RANDOMLY SELECTED CUSTOMERS MAY RECEIVE A SCHEVROLET ABOUT THEIR SERVICE EXPERIENCE. WAPPRECIATE YOUR RESPONSES.	rovided to you, Advisor listed If you feel you e Manager, Ben alership is ur service needs e contact us. URVEY FROM E WOULD	TOTAL LABOR. TOTAL PARTS. TOTAL SUBLET TOTAL G.O.G. TOTAL MISC C TOTAL MISC D TOTAL TAX TOTAL INVO	G. 0.00 G. 0.00 HG. 0.00 ISC 0.00	any reason you have questrice provided to you it with your Service Advives receipt at (770) 97 need further assistance Manager, Ben LaRue, person in the dealershiphave falled to meet you do not understand the us.  RANDOMLY SELECTE RECEIVE A SURVEY	, please call to discuss risor listed on your ser- 5-1775. If you feel you se contact your Service the most IMPORTANT to is the customer. If we ar service needs or you repairs, please contact CO CUSTOMERS MAY FROM CHEVROLET
AGAINST DEFECTS AND WORKMANSHIP. PARTS DESIGNATED WITH AN (*) INDICATED LIFE APPLIES TO CUST PAY PARTS AND LABOR AT THIS  CUSTOMER SIGNATURE ************************************	LOCATION ONLY	CE *****	************		YOUR RESPONSES. ARTS CARRY A 12 ARRANTY AGAINST MANSHIP. WITH AN (+) INDI- JARANTEE. APPLIES Y PARTS NOT WAR-
				ÇUŞTOMER	SIGNATURE
PAGE 2 OF 2 CUSTOMER CO	DDV.		VOICE ] 02:38pm	questionna manufacturer weeks. If for a cannot Completely contact yo Manager at () Than	RTANT receive a ire from the in the next few my reason you grade us stisfied, please our Service 170) 975-1801. k You, (ROLET, Inc.

CUSTOMER NO.	ADVISOR							
81879	BRENDA I			771	TAG NO. W486	05/10/06	CVCS242741	
			SÉ NO.	MILE	4,021	RALLY YELLO	51805	
CARTERSVILLE, GA	VEAR/MAKE/MO	ROLET/C	OBALT/20	R		03/23/06	DULIVERY MILES	
, = :	VEHICLE I.D. NO.		P 3 5 7			SELLING DEALER NO.	PRODUCTION DATE	
	E.T. E. NO.	1	PO			B, O, DATE		
BUSINI	ESS PHONE COMMENTS				****	05/09/06		
LABOR & PARTS							<u></u> .	
SECURITY LIGHT CO FOUND DIC CODE PO SWITCH INTERMITTE	833 . REE DOC# 1749971 CLUTCH			15 m k b ()	HEEL MARRANTY	Our goal is 100% custo any reason you have que service provided to you, it with your Service Advi vice receipt at (770) 975	estions concerning the please call to discuss Sor listed on your ser-	
PARTSQTYFP-NUMBER						need further assistance	contact your Service	
JOB # 1 1 22734989	SWITCH 4.054			i	WARRANTY	Manager, Ben LaRue, Ti person in the dealership	is the customer. If we	
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C.A.C FILE # 1-410045321 / MRS.	GIBBS					IMPORT You may rec questionnaire manufacturer in t weeks. If for any cannot gra Completely Satia contact your Manager at (770) Thank You	ceive a from the the next few reason you de us flied, please Service 1 875-1801.	
PAGE 1 OF 2	CUSTOMER COPY	(CONTIN	IUED ON NEXT	PAGE	ај 02:3 <b>в</b> рт	<b>-</b>		

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сиэтомен но. 81879		A LEE	24	1771 2239	04/07/06	INVOICE NO.
	LABOR RAT		LICENSE ÑO.	MILEAGE <b>1,4</b> 25	RALLY YELLO	51805
CARTERSVILLE, GA	OS/CI	HEVROLE	T/COBALT/2	DR .	03/23/06 Selling dealer no.	DELIVERY MILES  165 PRODUCTION DATE
	F.T. E. NO.	IAP	1 4 P 3 5	<b>7</b> 0. <b>1</b>	R.O. DATE	
TÓTALS	ESE PHONE COMMENTS				04/05/06	<u>,</u>
Our goal is 100% customer sati you have questions concerning please call to discuss it with on your service receipt at (7) need further assistance contac LaRue. The most IMPORTANT per the customer. If we have fail or you do not understand the randomLY SELECTED CUSTOMERS MA CHEVROLET ABOUT THEIR SERVICE (APPRECIATE YOUR RESPONSES. NOTICE: ALL GM PARTS CARRY A 1: AGAINST DEFECTS AND WORKMANSHIP PARTS DESIGNATED WITH AN (*) IN	the service provided to y your Service Advisor lis 10) 975-1775. If you feel t your Service Manager. Be son in the dealership is ed to meet your service nepairs, please contact us Y RECEIVE A SURVEY FROM EXPERIENCE. WE WOULD 2MO/12000 MILE WARRANTY P.	ou, ted you en eeds	TOTAL LABOR TOTAL SUBLE TOTAL SUBLE TOTAL G.O.G TOTAL MISC TOTAL TAX	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	Our goal is 100% custo any reason you have que service provided to you, it with your Service Advivice receipt at (770) 975 need further assistance Manager, Ben LaRue. The person in the dealership have failed to meet your do not understand the reus.  RANDOMLY SELECTED RECEIVE A SURVEY I ABOUT THEIR SERVICE WOULD APPRECIATE YOUTGE: ALL GM PAIMO/12,000 MILE WAR	estions concerning the please call to discuss sor listed on your seri-1775. If you feel you contact your Service he most IMPORTANT is the customer. If we service needs or you epairs, please contact of CUSTOMERS MAY FROM CHEVROLET EXPERIENCE. WE OUR RESPONSES.
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					import. You may rec questionnaire: manufacturer in ti weeks. if for any r cannot grac Completely Satist contact your 5 Manager at (770) Thank Yo DAYS CHEVRO!	eive a from the he next few reason you de us Service 975-1801.
PAGE 2 OF 2	CUSTOMER COPY		[ END OF IN	/DICE ] 02:38pm	~~~	<b>~~</b>

сивтомея No. <b>81879</b>		Abvisor			TA	G NO.	In work	
010/3	·	BRENDA LABOR RATE		<u> </u>	4771	2239	04/07/06	CVCS24096
		YEAR / MAKE / M			MILEA	1,425	RALLY YELLO	51805
CARTERSVILLE, G	A	05/CHEV	ROLET/C	OBALT/2	DR		03/23/06	DELIVERY MILES
		VEHICLE I.D. NO.	P 1 4	P 3 5	7	*	SELLING DEALER NO.	PRODUCTION DATE
		F.T. E. NO.			3 O. No.		R.O. DATE 04/05/06	
	BUSINES: PHONE	COMMENTS		, <u> </u>	-	<del>-</del>	04/03/06	
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						•	You may requestionnaire manufacturer in tweeks. If for any cannot gra Completely Satis contact your Manager at (770 DAYS CHEVRO	ceive a from the the next few reason you de us fied, please Service ) 975-1901,
AGE 1 OF 2	CUSTOMER COPY		[CONTIN	UED ON NEX	T PAGE]	02:38pm	~~~	

81879		BRENDA LE	E	2477		2430	05/12/06	CVCS242899
		LABOR HATE	LICENSE	NO,	MILEAGE	4,021	RALLY YELLO	51805
		YEAR / MAKE / MODE	. e <b>.</b> (60)			<u></u>	03/23/06	DELIVERY MILES 165
CARTERSVILLE, GA		05/CHEVRO VEHICLE I.D. NO.				W.	SELLING DEALER NO.	PRODUCTION DATE
•		1 G 1 A	P 1 4	P 3 5 7	Ф.		R.O. DATE	· ·
<u></u>					<u> </u>	<u> </u>	05/11/06	
	BUSINESS PHONE	COMMENTS						
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PAGE 1 OF 1	GUSTOMER CO	ργ			NV UJUE	וווקטני.גט ן	_	<b>~~~</b>

GUETOMER NO. 81879	BRENDA		24	771	TAG NO.	INVOICE DATE	INVOICÉ NO.
	LABOR RATE	LICENSE NO.	24		EAGE	05/17/06	CVC5243052
	YEAR/MAKE/N	ODE!			4,202	RALLY YELLO	51805
CARTERSVILLE, GA	05/CHEV	ROLET/COBALT/	20	R		03/23/06	DELIVERY MILES  165
, <u></u>	VEHICLE I.D. NO.	A P 1 4 P 3 5	~			SELLING DEALER NO.	PRODUCTION DATE
	F.T. E. NQ.			b. NO.		R, O. DAYE	, <u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>
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	JOB	# 5 TOTAL LABOR &	P	arts	0.00	service provided to you, it with your Service Advi	please call to discus: sor listed on your ser
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		TOTAL -	GO	)G	0.00		
COMMENTS					_	CUSTOMER S	GNATURE
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TOTALS				~ ~ = -			
Our goal is 100% customer satisfaction, if for a	ny reason	TOTAL LABO	OR.		0.00		
you have questions concerning the service provide please call to discuss it with your Service Advi	ed to you, sor listed	TOTAL PART	ΓS.		0.00		
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CHEVROLET ABOUT THEIR SERVICE EXPERIENCE. WE WOU APPRECIATE YOUR RESPONSES.	LD	, SIACINI	٠,	,,,,	* V.00	<u>IMPOR</u> T	TANT L
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CUSTOMER SIGNATURE						Completely Satist contact your	
**************************************	INVO	I C E ******	·**	****	*******	Manager at (770	975-1801.
						Thank Y DAYS CHEVRO	
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PAGE 2 OF 2 CUSTOMER CORV				ŀ		~~~	~~·
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# Day's Chevrolet, Inc.

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CUSTOMER NO.	81879	BRENDA	.l.		771	ŝ NO. <b>2221</b>	05/17/06	INVOICE NO. CVC\$243052	
		LÄBOR PAYE		NSE NO.	MIJUEA	4,202	RALLY YELLO	8TOCK NO. 51805	
CARTER	SVILLE, GA	YEAR/MAKE/W OS/CHEV VEHICLE I.D. NO.	ROLET/	OBALT/20	R	<u> </u>	03/23/06	DELIVERY MILES 165	
		1 G 1	A P 1 4	P 3 5	:		BELLING DEALER NO.	PRODUCTION DÂTE	
F	BUSINESS PHONE	COMMENTS		P.	O. NO.		05/13/06		
LAROR & DA	PTC						· · · · · · · · · · · · · · · · · · ·		
J# 1 04cvz	PERFORMANCE  C/S VEH WILL SHUT OFF WHID  OFF & BACK ON & POP CLUTCH  CALLED TAN TALKED TO DAVID  8870201 (OPEN BY FRANK OVEN  PSCM U2107, U2100, U2105, EBC  T.A.N. SAID THEY HAD SEVERY  THESE DTCS  RPL. ING. SWITCH & RESET TO  MILES UNDER CONDITIONS CUS  CUST. TO RETURNIN 2 DAYS	TO GET VEH TO STAR WALLACE ON CURRENT PREY) SCANNED HISTOR W U2100, BCM U2105, L CASES WITH , BADIN	CASE # Y DTC'S ANDU2100 G.SWITCHES	S WITH			Our goal is 100% custor any reason you have queservice provided to you, it with your Service Advivice receipt at (770) 978 need further assistance Manager, Ben LaRue. Thereon in the dealership have falled to meet your do not understand the research.	estions concerning the please call to discuss sor listed on your ser-5-1775. If you feel you contact your Service he most IMPORTANT is the customer. If we service needs or you	
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	LECT: SYS CONCERN C/S LOW FUEL LITE COMES ON SEE LINE 1 SEE LINE 1								
PARTS	QTYFP-NUMBER	DESCRIPTION	700 #	UNIT PE	ICE-		RANTY INSTALLED PAR	тэ.	
		JOR A		2 TOTAL PA		0.00			
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PAGE 1 OF 2	CUSTOMER	COPY	[CONTIN	INED ON NEX	PAGEI	02-38pm		<b>~~</b>	

					·	INVOICE NO.
GUSTOMER NO. 81879	BRENDA L	EE	247	71 TAG NO. 2288	05/23/06	CVC\$243366
	LABOR RATE	UCENSE	NO.	MILEAGE 4,31	4 RALLY YELLO	51805
	VEAR/MAKE/MOD	TO FT (CO	BALT/200	<u> </u>	03/23/06	DELIVERY MILES 165
CARTERSVILLE, GA	05/CHEVE	.4			SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 A	P 1 4	P 3 5 7	NO.	R.O. DATE 05/18/06	
					05/18/06	
BUSINESS PHONE	COMMENTS					
Our goal is 100% customer satisfaction, if you have questions concerning the service please call to discuss it with your Service on your service receipt at (770) 975-1775. need further assistance contact your Service LaRue. The most IMPORTANT person in the dethe customer. If we have failed to meet your you do not understand the repairs. pleas RANDOMLY SELECTED CUSTOMERS MAY RECEIVE A SCHEVROLET ABOUT THEIR SERVICE EXPERIENCE. WAPPRECIATE YOUR RESPONSES. NOTICE: ALL GM PARTS CARRY A 12MO/12000 MIN AGAINST DEFECTS AND WORKMANSHIP. PARTS DESIGNATED WITH AN (*) INDICATED LIFT APPLIES TO CUST PAY PARTS AND LABOR AT THIS	Advisor Disted If you feel you te Manager, Ben ealership is our service needs se contact us. SURVEY FROM LE WARRANTY ETIME GUARANTEE	# TO	OTAL LABOR.  STAL PARTS.  OTAL SUBLET  OTAL G.O.G.  OTAL MISC C  OTAL MISC D  OTAL TAX	0.0 0.0 0.0 HG. 0.0 ISC 0.0	any reason you have question and the service provided to you it with your Service Ad vice receipt at (770) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	comer satisfaction, if for uestions concerning the in please call to discuss visor listed on your ser-75-1775. If you feel you se contact your service The most IMPORTANT ip is the customer. If we ur service needs or you repairs, please contact  ED CUSTOMERS MAY Y FROM CHEVROLET ICE EXPERIENCE. WE EYOUR RESPONSES. PART'S CARRY A 12 VARRANTY AGAINST
CUSTOMER SIGNATURE	ATE INVO	ICE	***	<b>**</b> ************	CATED LIFETIME G FOR CUSTOMER P. RANTY INSTALLED F	O WITH AN (*) INDI- BUARANTEE, APPLIES AY PARTS NOT WAR-
CUSTOMER	COPY		[ END OF	I <b>NVO!CE</b> ] 02:38pm	You me questions manufacture weeks. If for canno Completely contact Manager at	ORTANT by receive a naire from the er in the next few any reason you of grade us Satisfied, please your Service (770) 975-1801. ank You, EVROLET, Inc.

# Day's Chevrolet, Inc.

	,		1			INVOICE NO.
CUSTOMER NO. 81879	BRENDA L	EE.	2477		05/23/06	CVC\$243366
31375	LABOR PATE	LICENSE	NÔ.	MILEAGE 4,33	L4 RALLY YELLO	51805
	YEAR / MAKE / MOU				03/23/06	DELÍVERY MÍLES 165
CARTERSVILLE, GA	versión en el No	·	BALT/2DR	·_ <del>_</del>	SELLING DEALEH NO.	PRODUCTION DATE
CARTERO VILLE	1 G 1 A	P 1 4	P 3 5 7		H. O. DATE	
	F, T, E. NO.		1.0.1		05/18/06	
BUSINESS MÁNE	COMMENTS					
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	,		L LABOR & PA	W(15		ER SIGNATURE
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О В 1879	BRENDA LE	E 247	71 2868	04/03/06	INVOICE NO.  CVCS240757  STOCK NO.
	LÄBOR RATE	LIČENSE NO.	1,190	RALLY YELLO	51805
	YEAR / MAKE / MODE			03/23/06	DELIVERY MILES 165
CARTERSVILLE, GA	VEHICLE IT NO	OLET/COBALT/2DR		SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 A	P 1 4 P 3 5 7	vo.	H. O. DATE	<del>                                     </del>
				04/03/06	<u> </u>
BUSINESS PHONE	©ÓMMENT8				
LABOR & PARTS	WENT CRAZY PWR STI EL ONLY 1 KEY WOULD FOUND MULTIPLE U AT G102 AND G101 JOB #	EERING LITE D WORK OW VOLTAGE 1 TOTAL LABOR & PA	RTS 0.00	any reason you have questrice provided to you lit with your Service Advice receipt at (770) 9 need further assistant Manager, Ben LaRue, person in the deatersh have failed to meet yo	omer satisfaction, if for uestions concerning the u, please call to discuss visor listed on your ser- 75-1775. If you feel you se contact your Service The most IMPORTANT ip is the customer. If we ur service needs or you repairs, please contact
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PROVIDE CUST WITH ALTERNATE 3 DAY MAXMJ-98-Z790? (1,2 € \$37.00 PER DAY	.3)	∮ 2 TOTAL LABOR & PA	RTS 0.00	WOULD APPRECIATE NOTICE: ALL GM MO/12,000 MILE V	EYOUR RESPONSES. PARTS CARRY A 12 VARRANTY AGAINST
	DECODIDATION			PARTS DESIGNATE	D WITH AN (★) INDI-
SUBLET	KENIAL TRIANSSESSI	TOTAL - SUI	SLET 0.00	CATED LIFETIME GUARANTEE, APP FOR CUSTOMER PAY PARTS NOT N RANTY INSTALLED PARTS.	
DELETED OPERATION(S)		*******		CUSTOME	R SIGNATURE
TOTALS				'	
Our goal is 100% customer satisfaction.	if for any reason	TOTAL LABOR TOTAL PARTS	0.00		
you have questions concerning the service please call to discuss it with your Service	ice Advisor iisteu	TOTAL SUBLE	T 0.00	)	
on your service receipt at (770) 975-1//	b. It you teel yo vice Manager. Ben	TOTAL MISC	CHG. 0.00	)	
LaRue, The most IMPORIANI person in the	vour service need	10100 11200	DISC 0.0		
or you do not understand the repairs, pl RANDOMLY SELECTED CUSTOMERS MAY RECEIVE CHEVROLET ABOUT THEIR SERVICE EXPERIENCE	A SURVEY FROM	TOTAL INV			
APPRECIATE YOUR RESPONSES.	i			IMPC IMPC	ORTANT
AGAINST DEFECTS AND WORKMANSHIP. PARTS DESIGNATED WITH AN (*) INDICATED L APPLIES TO CUST PAY PARTS AND LABOR AT T	IFETIME GUARANTEE HIS LOCATION ONLY			You ma question manufacture weeks, if for	ay receive a naire from the er in the next few r any reason you of grade us
CUSTOMER SIGNATURE ************************************	CATE INV	) I C E ********	************	* Completely contact Manager at Th.	Satisfied, please your Service (770) 975-1801. ank You, EVROLET, Inc.
TOLI CONTE	rt 00F3	기약 위에를 기	IPINGINE I unapplu		

### Overallowance/Incentives/Negative Equity Form (non-Florida)

~ .		
<b>Customer:</b>	<b>Request #:</b> 1-414073972	<b>BBB#:</b> CHV0650933

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

# * <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$14,536.48
MSRP (from BARS Invoice) Note: If GMS price, use in place of MSRP price	\$15,670.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-1,133.52
Trade Allowance (from dealer Bill of Sale)	\$n/a
Actual Cash Value Statement	\$n/a
Difference (if positive, this is the overallowance)	\$n/a
Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$n/a
Actual Cash Value Statement	\$n/a
Difference (if positive, this is the negative equity)	\$n/a
If Over Allowance/Negative Equity and/or Incentives (not included in I	Purchase Price) are found <b>verify</b> with

Team Manager before submitting information to BBB

\$14,536.48

\$750.00

Purchase Price (from dealer Bill of Sale before tax, tag, etc.)

Incentives not included in Purchase Price (from BARS) minus

(Do not include fuel fill credit or dealer incentives. GM Card Points must be included)

Overallowance and/or Negative Equity minus	\$n/a
Actual price of Vehicle that should be presented to BBB for ATA	\$13,786.48

Bruce Lowrie		711 S.\ Telepho RT WORT	W. Loop 820		STOCK NO.	<b>881</b>	00_
					DATE		
PURCHASER'S NAME				I.D. No			
PURCHASER'S ADDRESS			٠,	_ <del></del>	ZIP <u>CO</u>	DE	
CITY & STATE FT HORTH TX	. Onle or state		BUS, PHONE	· F			
PLEASE ENTER MY ORDER FOR _	ONF 2005		NEW USED	VROL1-1			CAR TRUCK
MODEL CORALT BODY	TYPE LUDAL I	·	COLOR		KEY NOS.		<u> </u>
TO BE DELIVERED ON OR ABOUT _	MARCH 2	5	20SALE	SMAN <u>RÜBFN</u>	HATTER / KF	<b>特計 54 博</b>	WHI KSE
Fill Out this Section II Used Car is Traded In MAKE OF USED VEHICLE							
YEAR BODY T	YPE	1,00 p.s.	VEHICLE ST	ILD AS EOU	PPKO FROM N	ANUFACTI	161 Y
LICENSE		en i i	1-VM /3310	00	Lucional		
ODOMETER READING			1,5,24	,		The state of the second	
I.D. NO.		7.00.00	12806		12.79		7.7
BALANCE OWED TO			1		Albert 1	-	<u> </u>
ADDRESS				,	Y)**		
USED VEHICLE ALLOWANCE	\$	₽/A	The Dealer's Invento	ry Tax charg	je (iš) intended	to reimb	rise the
BALANCE OWED ON VEHICLE	\$	I.A	dealer for ad valorei				
NET ALLOW, ON USED VEH.	\$	1/4	charge, which is pa collector, is not a tax	in by the c	lealer to cour a consumer by	ity tax as	sessor-
	\$	1/A.	and is not required t	o be charged	by the dealer	to the co	nsumer.
MON TAXABLE REBATE	\$ 750	. 00	SELLING PRICE /	120	\$	14138	78 ×
CASH WITH ORDER	\$	N/A	STATE SALES TAX		\$	897	清禮
TOTAL CREDIT (Trans. to Right Col.)	s 750	.00	LICENSE		\$	711	\$0C
LIEN.P.O. SOX 660208 DALLA	S TX 75266		STATE INSPECTION	-	\$	4.3	75
THIS ORDER MAY BE CANCELLE			TITLE TRANSFER		\$	-3 -3	734)
UNTIL SIGNED AND ACCEPTED BY			DOCUMENTARY FEE		\$	1, 37 1,37 1,37 1,37	(24)
ACCEPTABLE TO DEALER AS	TO ANY DEFE	RRED	DEALER'S INVENTORY	′ TAX	\$	(\$.38)	
BALANCE.			TOTAL OF ABOVE ITEM	/IS	\$	18218	. t 4
DRAFT AMOUNT	1 15			ransfer from eft Column)	\$	750.	1355
	<u>.</u>		BALANCE Due on Delive Event of Cash		\$	15460	14
A DOCUMENTARY FEE IS NOT AN OFFIC DOCUMENTS AND PERFORMING SERVICE REQUIRED BY LAW.  NOTICE TO USED VEHICLE PURCHASER: contract. Information on the window form on	S RELATING TO TH "The information your rides any contrary	de CLOSi ou see o y provisio	ing OF A SALE. A DOCUME on the (FEDERAL TRADE CO	NTARY FEE MA	Y NOT EXCEED \$5	0.00. THIS N	OTICE IS
Any warranties on the products sold hereby are	those made by the mi	anufacture	MER OF WARRANTIES er. The Seller, BRUCK LOWRIE	CHEVROLET, Inc	c., hereby expressly d	isclaims all w	arranties.
either express or implied, including any implied authorizes any other person to assume for it any	warranty of merchant	tability or	fitness for a particular purpose	and BRUCE LOW	RIE CHEVROLĖT, I	nc neither ass	umes nor
THIS ORDER IS NOT BINDIN	NG UNTIL ACCEPTE	D BY DEA	ALER - NO LIABILITY OR PRO	PERTY DAMAGE	INSURANCE INCLU	IDED	
I UNDERSTAND AND AGREE TO							
CONDITIONS ON THE FRONT ALL	ND REVERSE :	SIDES	HEREOF AND ACKNO	WLEDGE TH	IAT I HAVE BE	EN GIVE	V THE
OPPORTUNITY TO READ SUCH TE PURCHASER'S SIGNATURE BRUCE LOWRIE CHEVROLET, INC.		Att I have	CO. SIGNATUR	16 <u>3</u> 4			
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BRUCE LOWRIE CHEVROLET, INC. FURT	Name and Title) HER STATES THAT () OF THE MOTOR \	THE OD VEHICLE		TED ON THE VE	EHICLE PURCHAS F 1972, PUBLIC L	ED AS DES AW 92-513.)	CRIBED



# General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUSTO	OME	RN	AME:	JOHNN	IE W	ARREN	KI	THE	EISHA	П	BROOKS
VIN: _				 						7	(or see attached list*)
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Million Congress	
CUST	OMER INCENTIVE(S)
1.	Customer Incentive
	I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available
	customer incentive(s) be applied: (a) to the down payment of this vehicle, (b) where permissible by
	law, as a price reduction (Bill of Sale indicates pre-rebate price, amount of rebate and final price with
	rebate applied), or <b>(c)</b> a check be issued in my name by Dealer named below:
	Incentive Program Reference Amount GM Incentive Code
	<u> </u>
	<u> </u>
	\$_750.00
	Total Incentive Amount Received \$
2.	Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc.)  a. I elect to receive REBATES in lieu of
	and/or
	b. I elect to receive
	CUSTOMER AND DEALER ACKNOWLEDGMENT
to me deliver	by the Dealer named below This vehicle was purchased/leased for personal/business use and not resale and I took y of this vehicle on/ . I acknowledge receipt of incentive(s) as described in Item # and release the GM in from any future claim or obligation for incentive(s) on this unit.
	Purchaser/Lessee Signature:
the ince	ndersigned person, as Dealer representative, certifies that the information on this application is true and correct and entive(s) described in Item # have been provided to the said purchaser/lessee who has taken delivery of referenced rough this dealership and that properly completed accurate delivery data has been forwarded to General Motors.
	Authorized Dealer Signature:  O3 25 05  Date:
	PROCE COMPLE DAEAROFES THE 0.4051
	Dealership Name: Dealer Code:

*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

#### **Privileged and Confidential Information**

CASE ASSESSMENT BY: Michael Highlands Siebel/CARS Request No: 1-414073972

Customer Name:

Year of Vehicle: 2005 Make: Chevrolet Model: Cobalt Current Mileage: 30,545

Vehicle ID No.: 1G1AK12F257 In Service Date: 3/25/05 Purchased: New

If used: N/A

What is customer seeking: Repurchase

**VEHICLE REPAIR HISTORY** 

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Stalling

Date: Mileage: Days Out: Description of Repair:

6/02/06

30,559 * RO 296720 (Lowrie) Road test extensive until 31,017 miles. No Problem found at this time.

OTHER SYMPTOM/CONCERN: Headlights have moisture in them

Date:	Mileage:	Days	Out:	Description	of Repair:	
5/25/06	29,200	1	RO	296177 ( Lowrie	Replaced left headlight assembly.	
1/25/06	20,920	0 1	RO	287099 ( Lowrie	Ordered part.	
11/25/05	16,582	2 1	RO	282854 ( Lowrie	Replaced right headlight.	

OTHER SYMPTOM/CONCERN: Brake light on

Date:	Mileage:	Days	Out: Description of Repair:
6/02/06	30,559	9 4	RO 296720 (Lowrie) Test drove from 30,559 to 30,686. Unable to
			Duplicate.
6/15/05	5,922	10	RO 270848 (Lowrie) TAC #1160091. Per PIC 3412A reprogrammed
			IPC. NOTE: Days out of service due to waiting for replacement radio.
5/09/05	2,777	3	RO 267786 (Lowrie) Test drove for 3 days, over 100 miles, unable to
			Duplicate.
5/03/05	2,704	2	RO 267426 (Lowrie) Test drove 13 miles, light did not come on. Note
			Advised GM aware of and working on fix for intermittent brake light on.
			No fix yet.

OTHER SYMPTOM/CONCERN: Power steering light on

Date: Mileage: Days Out: Description of Repair:

6/06/06 30,559 * RO 296720 (Lowrie) Test drove from 30,559 to 30,686. Unable to Duplicate.

OTHER SYMPTOM/CONCERN: Wind noise on passenger side

OTHER SYMPTOM/CONCERN: Body shop work ( Accident? )

Date: Mileage: Days Out: Description of Repair: 5/16/06 29,200 4 RO 295394 (Lowrie) Paint repair.

OTHER SYMPTOM/CONCERN: Turn signal inoperative

Date: Mileage: Days Out: Description of Repair:

5/27/06 30.043 1 RO 296280 (Lowrie) Replaced left front bulb.

OTHER SYMPTOM/CONCERN: Radio lock out

Team Manager Approval: Date:

Revised by r.fick 09/28/04

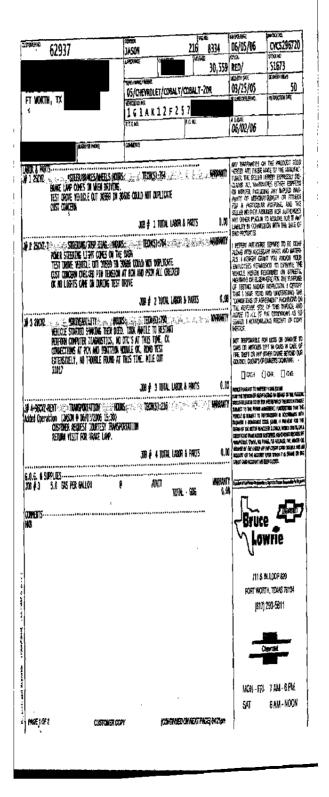
### **Privileged and Confidential Information**

Date: Mileage: Days Out: Description of Repair: 6/15/05 5,922 * RO 270848 (Lowrie) Replaced radio per TSB 05-08-44-010.									
OTHER SYMPTOM/CONCERN: Recalls									
Date: Mileage: Days Out: Description of Repair:									
6/15/05 5,922 * RO 270848 (Lowrie ) Completed recall 5034 to reposition air bag Wiring.									
OTHER SYMPTOM/CONCERN:									
Date: Mileage: Days Out: Description of Repair: .									
Total Days Out of Service:28(excluding days for customer pay reasons such as; Maintenance and									
Collision Repairs)									
VEHICLE MEETS PRESUMPTION LEMON LAW? YES: NO: X									
What is customer eligible for (based upon the BBB Program Eligibility Guidelines and the States lemon law requirements for meeting presumption)? _Eligible only for warranty repairs									
States lemon law requirements for meeting presumption)? _Eligible only for warranty									
States lemon law requirements for meeting presumption)? _Eligible only for warranty									
States lemon law requirements for meeting presumption)? _Eligible only for warranty repairs  AVM and/or DEALER RECOMMENDATION(s):									

Team Manager Approval:

Date:











	ALMISON .	TAG NO.		NORTE DATE	INVOICE NO.
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	LAPORRAYE	30	,559	RED/	51673
	YEAR / MAKE / MONE	(ann 1) 7 (2001) T. 700	- 1	03/25/05	DELIVERY MILES
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LABOR & PARIS  # 1 04CV2		F T. B. NO.	F. Q. NO.	<b>"0"5"/2</b> 5/06
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ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER, THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES BITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MIRCHANTABILITY OR FITNESS FOR A PARTICULAR TURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

SAID PHUDUCTS.

I HERREY AUTHORIZE BEFAIRS TO BE DONE ALONG WITH NECESSARY PARTS AND MATERIALS. I HIEREDY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HETUIN DESCRIBED ON STREETS. HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF THE HAVE READ AND UNDERSTAND THE TOONDITIONS OF AGREEMENT PROVISIONS ON THE REVERSE SIDE OF THIS INVOICE AND AGREE TO ALL OF THE CONDITIONS AS SO STATED. I ACKNOWLEDGE RECEIPT OF COPY HERROF.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL, CLIENT'S OR OWNER'S SIGNATURE.

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NOTICE PURBUANT TO PROPERTY CODE, \$70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE BURJERT TO THE REPAIR AGRESSMINN. IN INDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSESSAION IN ACCORDANCE WITH BUSINESS A COMMERGE CODE, \$8.403. IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A REPOT CARD TRANSACTION IS STOPPED, DISHONORSIO BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR ORAWIST OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT OF THE ACCOUNT OF THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR TH

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ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUPACTURER, THE SELLER HEREBY TERRESSLY DISCLAIMS ALL, WARRANTIES ETHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER METHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER PERSON TO ASSUME FOR IT AND LABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

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NOT RESPONSIBLE FOR LOSS OF DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL. CLIENT'S OR OWNER'S SIGNATURE.

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NOTICE PURSUANT TO PROPERTY CODE, \$70.001

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PAGE 1 OF 2	CUSTOMER CO	Y (CONT)	NUED ON NEXT PAGE	1 04:48nm	-r/ 11

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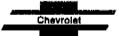
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W. LOOP 820 RTH, TEXAS 76134 ²) 293-5811



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PRODUCTION DATE





711 S. W. LOOP 820 • FORT WORTH, TEXAS 76134 (817) 293-5811

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NAY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFAC-URER, THE SELLER HEREBY EXPRESSLY DIS-LAIMS ALL WARRANTIES EITHER EXPRISS OR IMPLIED WAR-RANTY OF MERCHANTABILITY OR FITNESS OR A PARTICULAR PURPOSE AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES MAY OTHER PERSON TO ASSUME FOR IT ANY LIBILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

SAID PRODUCTS.

I HEREEY AUTHORIZE BEPAIRS TO BE DONE ALONG WITH NECESSARY PARTS AND MATERIALS. I MERCEY CHANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION, I CERTIFY THAT I HAVE READ AND UNDERSTAIND THE "CONDITIONS OF AGREEMENT" PROVISIONS ON THE REVERSE SIDE OF THIS INVOICE AND AGREE TO ALL OF THE CONDITIONS AS SO STATED. I ACKNOWLEDGE RECEIPT OF COPY HEREOR.

NOT RESPONSIBLE FOR LOSS OF DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL, CLIENT'S OR OWNER'S SIGNATURE.

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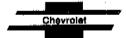
NOTICE PURBUANT TO PROPERTY CODE, \$70.001

I AM THE PERRON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS DELIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I JUNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPORSEBBION IN ACCORDANCE WITH BURNESSE & COMMERCE CODE, \$6.00, IP DAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TANNSACTION IS \$TOPPED, DISHONORED BECAUSE OF DRAWER OF THE ORDER OF AGEN HIS MAKER OR DRAWER OF THE ORDER OF AGEN HIS MAKER OR ACCOUNT OF THE AGOOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT OF THE AGOOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT OF THE AGOOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT OF THE AGOOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT.

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711 S. W. LOOP 820 FORT WORTH, TEXAS 76134 (817) 293-5811



MON - FRI 7 AM - 6 PM
SAT 8 AM - NOON







счатомей №. 62937		ADVISOR:	21	7AS NO. 067	12/13/05	CVCS284090
Q2331		LABOR RATE	A A A A A A A A A A A A A A A A A A A	17,898	COLOR RED/	51673
		VEAR / MARE / MODEL  OS/CHEVROLET	CORAL T/CORA		03/25/05	DELIVERY MILES
FT WORTH, TX		VEHICLE I.D. NO.  1 G 1 A K 1			SELLING DEALER NO.	PRODUCTION DATE
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TABOR & PARTS:  J# 1 01CVZ GSP0	OF BASIC CAR ) FILTER ( 5 ORTS & FI )BE OIL AND FILTER	LTER )			ANY WARRANTIES HEREBY ARE THOSE TURER, THE SELLER CLAIMS ALL WARR OR IMPLIED, INCLU- RANTY OF MERCIL SELLER NETHER AS ANY OTHER PERSON LABRITY IN CONNE	ON THE PRODUCT SOLD MADE BY THE MANUFAC. HEREBY EXPRESSLY DIS ANTIES EITHER EXPRESS INFORMATION OF FITNESS INFORMATION OF FITNESS INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUTHORIZES INFORMATION OF AUT
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TOTALS					[_] CASH	OHK. CHG.
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CUSTOMER SIGNATUR	UE *** DUPLICA	TE INVOICE	*****	*******	FORT WOR	W. LOOP 820 RTH, TEXAS 76134 ) 293-5811
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PAGE 1 OF 1	CUSTOMER COP	Y	[ END OF IN	VOICE ] 04:47pm		

CHIP JONES

GENERAL SALES MANAGER

Attention: MIKE HIGHLANDS	Date: 6/5/2006
Company:	Number of Pages: 3
Fax Number: 9-18662930851	
Voice Number:	
From: Chip Jones	
Company:	
Fax Number: 8175684894	
Voice Number: 8175624826	
Subject: PER YOUR REQUEST	
Comments:	
JOHNNY WARREN DEAL. THERE WAY VALUE COUPONS. THANKS	AS NO TRADE JUST 750.00

CUSTOMER NAME:



# General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

VIN: _	1 G	1 A K	1 2 F 2	5 7	(or see attached list*)
CUST	OMER INC	ENTIVE(S)			
1.	Customer I assign the	e total amount of	customer incentive(s	s) listed to the dealer na	amed below and request that the available
	law, as a	price reduction	(Bill of Sale indicated	he down payment of thates pre-rebate price, my name by Dealer na	amount of rebate and final price with
		Incentive Prod 3 VALUE C	gram Reference OUPOWS	Amount 750.00	GM Incentive Code
				\$	
				\$ \$	
				\$	
		Total Incentive A	mount Received	\$	
2.	Division su a. I elec	pported financing	g/leasing, etc.) %/72_M05 EBAYE3	and/or	stomer incentive programs; for example,
	b. I elec	ot to receive			
			CUSTOMER AND	DEALER ACKNOWLE	DGMENT
to me deliver	by the Deale y of this vehi	er namedobelgwoʻ icle on	r lessee of the vehicle This vehicle was purc	e bearing this vehicle id hased/leased for persor of of incentive(s) as desc	entification number which was sold/leased nal/business use and not resale and I took cribed in Item # and release the GM
	Purchaser/	Lossee Signatur	e:		Date:
the inc	entive(s) des	cribed in Item#_	have been provide	ed to the said purchaser/	on this application is true and correct and lessee who has taken delivery of referenced s been forwarded to General Motors.
	Authorized   Dealership	Dealer Signature Name:	ERUCE LOWRIE	CHEVROLET INC	03 / 25 / 05 Date:
	-1 '1 -1 -1 122	N Dolivory Date		gasaran ayan karan karan karan karan karan karan karan karan karan karan karan karan karan karan karan karan k	

*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

GENERAL MOTORS CORPORATION

GM3795 (02/02)



CUSTOMER NO. 62937	JASON	216 TAG NO	5148	INVOICE DATE 05/11/05	CVCS267786
	LABOR RATE	MILEAGE	2,777	RED/	51.673
FT WORTH, TX	VEAR / MAKE / MODEL  05/CHEVROLET/CO	BALT/COBALT-2D	)R	DELIVERY DATE 03/25/05	DELIVERY MILES
FU WOKIN, IX	VEHICLE I.D. NO. 1 G 1 A K 1 2			SELLING: DEALER NO.	PRODUCTION DATE
	F, T, E, NO.	F O. NO.	,	05/09/05	
BUSINESS PHONE	COMMENTS :	year war and the second	7, 1	03/03/03	TK MINITED
LABOR & PARTS		<b></b>		AND WARDANGING ON	THE DECEMENT SOLD
3# 1 25CV7  CUSTOMER REPORTS BRAKE LAMP ( TEST DROVE VEHICLE OVER 100 N DID NOT COME ON BRAKES DID NO AND INSPECTED BRAKES COULD NO IN 3152	HOURS: TECH(S): 764 COME'S ON WHEN DRIVING VILES OVER 3 DAYS BRAKE LIG DT FAIL CHECKED BRAKE FLUID DT DUPLICATE CUST CONCERN	受型产品基础的发展的自己的基础的基础的基础的基础的 HT	HARIRANTY	ANY WARRANCIES OF TURER, THE SELLER CLAIMS ALL WARRAN OR IMPLIED, INCLUDI RANTY OF MERCHAN FOR A PARTICULAR SELLER NETTER ASSI LIABULTY IN CONNECT SAID PROPRIETS	N THE PRODUCT SOLD MADE BY THE MANUFAC- HEREBY EXPRESSIV DIS- HITES EITHER EXPRESS NG ANY IMPLIED WAR- HITABLITY OR FITNES JUMES NOR AUTHORIZES TO ASSUME FOR IT ANY HIGH SALE OF
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J# 2+96CVZ RENT TRANSPORTATION 05/09/2005 14:44 Added Operation (JASON @ 05/09/2005 14:44 CUSTOMER REQUEST COURTESY TRANSPORTE FROM 100 PER BRUCE MOORE ENTERPRISE INV 472650 5/9/05	4) ANSPORTATION 243 PM	\$145.所求的经验证据证据证据证据证据的地位的证据证据证据证据证据证据证据证据证据证据证据证据证据证据证据证据证据证据证据	WARRANTY	HIGHWAYS OR ELREW OF TESTING AND/OR THAT I HAVE HEAD "CONDITIONS OF AGRE THE REVERSE SIDE AGREE TO ALL OF T STATED. I ACKNOWLE HEREOF.	REPAIRS TO BE DONE ARY PARTS AND MATERI- NT YOU AND/OR YOUR SION TO OPERATE THE SCRIBED ON STREETS, HERE FOR THE PURPOSE INSPECTION. I CERTIFY AND LINDERSTAND THE EEMEN!" PROVISIONS ON THIS INVOICE AND THE CONDITIONS AS SO DGE RECEIPT OF COPY
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	JOB # 2 TOTAL	. LABOR & PARTS	0.00		TY CODE, 570,001 CTING ON BEHALF OF THE PERSON.
J# 3+01CVZ-GSP13 #8 NEW CARS KEY TAG Added Operation (JASON @ 05/09/2005 16:1 OIL AND FILTER CHANGE SERVIC NEW CARS AND SERVICE MAINTENANCE CHANGE OIL AND FILTER SERVIC COMPLETED	5) E		M <b>enterina</b> l	WHO IS CELIGATED TO PAY FOR BUBLIECT TO THE REPAIR AGR VIMICLE IS SUBJECT TO REPUBLISHESS & COMMERCE COI REPAIR OF THE MOTOR VEHICLE OR BOT TRANSACTION IS ENDIT CARD TRANSACTION IS ENDIT OR BUTCHEST FLINDS. MO \$1.00	THE REPAIR OF THE MOTOR VEHICLE. REMENT. I JUDGERSTAND THAT THE DBBEBBION IN ACCORDANCE WITH DB. \$6 400, IF PAYMENT FOR THE B DY A CHECK, MONEY ORDER, OR A STOPPED, DIBNONGRED BECAUSE OF BERNEY OR ARKEN OR ME CREDIT CARD HOLDER MAS NO DROW WHICH IT IS DRAWN OR THE
PARTSQTYFP-NUMBER	DESCRIPTIONFILTER 1.836	UNIT PRICE-	INTERNAL	Bignature of the Person Responsible o	r Agent for Person Responsible for Paymen
JOB # 3 1 12579143 JOB # 3 5 111	OIL JOB #	*	INTERNAL 0.00	Bruce	CHEVROLET
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SUBLETPO#VEND INV#-INV.DATE- JOB # 2 75517 472650 05/12/05		TOTAL - SUBLET	WARRANTY 0.00	7.00	ALIG
MISCCODEDESCRIPTION	¢0m	TROL NO	0.00	i	/. LOOP 820
JOB # 3 NCL NEW CAR DISCOUNT LE JOB # 3 SLD SERVICE LETTER DISC	TTER	TOTAL - MISC	INTERNAL INTERNAL 0.00		H, TEXA\$ 76134 293-5811
				Ch	evrolet
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PAGE 1 OF 2 CUSTOMER	COPY [CON	TINUED ON NEXT PAGE	04:49pm		





62937	JASON	216 5148	05/11/05	INVOIGE NO. CVCS267786
	"LABOR HATE"	MILEAGE 2,777	RED/	51673
FT WORTH, TX	VERT MAKE MODEL  05/CHEVROLET/ VEHICLE ID. NO.  1 G 1 A K 1 2	COBALT/COBALT-2DR	DELIVERY DATE 03/25/05 SELLING DEALER NO.	DELIVERY MILES  50 PRODUCTION DATE
	F. T. B. NO.	P. O. NO.	05/09/05	
BUSIN	ESS PHONE COMMENTS			
THANK YOU FOR YOU  *********************  * GM may survey you regarding  * Our goal is for you to be "'  * If you cannot answer "COMPLI  * service you received to  * Jeff Sharrow 817-568-4822 or  ***********************************	your warranty repairs. *  COMPLETELY SATISFIED" with *  rvice visit. *  ETELY SATISFIED" with the *  oday, please contact: *  r Jerry Nelson 817-568-4810 *  **********************************	TOTAL LABOR 0.00 TOTAL PARTS 0.00 TOTAL SUBLET 0.00 TOTAL G.O.G 0.00 TOTAL MISC CHG. 0.00 TOTAL MISC DISC 0.00 TOTAL TAX 0.00  OTAL INVOICE \$ 0.00	HERERY ARE THOSE TURER, THE SELLER CLAIMS ALL WARR, OR MPLIED, INCLUI RANTY OF MERCH FOR A PARTICULA SELLER NEITHER AS ANY OTHER PERSON LABILITY IN CONNEC SAID PRODUCTS.  I HERERY AUTHORIC ALONG WITH NECES ALS. I HERERY GR EMPLOYEES PERMIT VEHICLE HEREIN D LIIGHWAYS OR ELSEY OF TESTING AND/O' THAT I LIVUE READ "CONDITIONS OF AGE THE REVERSE SIDE AGREE TO ALL OF STATEL, I ACKNOW! HEREOR, NOT RESPONSIBLE F CARS OR ARTICLES IF FIRE, THEFT OR ANY IC CONTROL CLIENTS OF LICASH  WHO IS GUILBATET OR PAY WHO IS GUILBATET OR PAY WHO IS GUILBATET OR PAY TO SUBJECT TO THE READIN CREENED TO ANY IC SUBJECT TO THE READIN VEHICLES SUBJECT TO ANY UND INCLUSIONED TO PAY OR SUBJECT TO THE READIN ACKNOWLESS CHECK TO THE READIN SUBJECT TO THE READIN REPARAMENT OF REMOTE REPARAMENT OF THE MOTOR YER REPARAMENT SUBJECT TO THE READIN REPARAMENT REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT TO RESPONSE REPARAMENT SUBJECT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REPARAMENT REP	CHK. CHG.  ATTY OODS, 470,001  ACTING ON BEHALF OF THE PERSON BY THE REPAIR OF THE MOTOR VEHICL  AREMIENT. I UNDERSTAND THAT THE POSABSSION IN ACCORDANCE WITH DOSABSSION IN PAYMENT FOR TH  LE BY A OHECK, MONEY ORDER, OR
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PAGE 2 OF 2	CUSTOMER COPY	{ END OF INVOICE ] 04:49pm	MON - FRI	7 AM ~ 6 PM 8 AM ~ NOON





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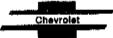
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							Chevrolet
						MON - FR	7 AM - 6 PM

CUSTOMER COPY

[ END OF INVOICE ] 04:50pm

8 AM - NOON SAT

2005 COBALT 2-DOOR COUPE CHEVROLET MOTOR DIVISION /L4G 74U VICTORY RED GENERAL MOTORS CORPORATION 14B GRAY 100 RENAISSANCE CENTER ORDER NO. HTWTZ5/TRE STOCK NO. DETROIT MI 48243-1114 VIN 1G1 AK12 F2 57 VEHICLE INVOICE 1AD61076120 MODEL & FACTORY OPTIONS

1AK37 COBALT 2-DOOR COUPE

B34 FLOOR MATS

FE9 50-STATE EMISSIONS

K34 CRUISE CONTROL MSRP INV AMT RETAIL - STOCK 13625.00 12739.38 INVOICE 03/04/05 MODEL & FACTORY OPTIONS 

BANK: GMAC - 005 CHG-TO 07-021

SHIP WT: 2740 GMS: 14258.23 SUPPLR: 14896.48 MRM: 15670.00 DAN: ATADD MEMO 680.25

TOTAL MODEL & OPTIONS 15105.00 14071.38 ACT 231 14183.23 565.00 565.00 H/B 261 453.15 DESTINATION CHARGE LAM DEALER CONTRIBUTION 151.05 ADV 261 151.05 151.05 EXP 65A LAM GROUP CONTRIBUTION 151.05

TOTAL 15670.00 14938.48 PAY 310 14938.48

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 14280.95

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INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

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THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 005 VIN 1G1AK12F257 1AD61076120 DUE 03/14/05 DEALER 07-021

CVCS282854

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51673

DBL/V#BY MILES

RODUCTION DATE





KIVOLOG DATE

DELIVERY DATE

COLOR RED/

11/25/05

03/25/05 SELLING DEALER NO.

11/25/05

#### 711 S. W. LOOP 820 • FORT WORTH, TEXAS 76134 (817) 293-5811

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BRUCE LOWRIE is proud to neighborhood t	announce. we ar ire source!	е поw ус	our									
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ANY WARRANTIES ON THE PRODUC" SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER, THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

SAID PRODUCTS.

I HEREBY AUTHORIZE REPAIRS TO BE DONE ALONG WITH NECESSARY PARTS AND MATERIALS. I HEREBY GRANT YOU AND/OR YOUR EMPLOYERS PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHEREL FOR THE PLREDOS OF TESTING AND/OR INSPECTION. I CERTIFY THAT I HAVE READ AND UNDERSTAND THE CONDITIONS OF AGREEMENT' PROVISIONS ON THE REVERSE SIDE OF THIS INVOICE AND AGREE TO ALL OF THE CONDITIONS AS SO STATED. I ACKNOWLEDGE RECEIPT OF COPY HEREOF.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL CLIENT'S OR OWNER'S SIGNATURE,

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NOTICE PURBUANT TO PROPERTY CODE, \$70.001

I AM THE PERSON OR AGENT ACTING ON BEHALK OF THE PERSON, WHO IS CREIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO REPOSSESSION IN ACCORDANCE WITH EVEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH EVEHICLE IS AUGUSTECT CODE. 98 690. IF PAYMENT FOR THE PISHENSES OF COMMENCE CODE. 98 690. IF PAYMENT FOR THE HISMAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORIED BEGAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

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711 S. W. LOOP 820 FORT WORTH, TEXAS 76134 (817) 293-5811



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PAGE 1 OF 1

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[ END OF INVOICE ] 04:47pm

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51673 DELIVERY MILES

PRODUCTION DATE





711 S. W. LOOP 820 • FORT WORTH, TEXAS 76134 (817) 293-5811

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ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER, THE SOLLER MEREBY EXPRESSLY DISCLAIMS ALL, WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NETTHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

SAID PRODUCITS,

I HERIBY AUTHORIZE REPAIRS TO BE DONE
ALONG WITH NECESSARY PARTS AND MATERIALS. I HEREBY GRANT YOU AND/OR YOUR
EMPLOYEES FERMISSION TO OPERATE THE
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STAYED, I ACKNOWLEDGE RECEIPT OF COPY
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NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL CLIENT'S OR OWNER'S SIGNATURE.

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NOTICE PURSUANT TO PROPERTY CODE, \$70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON,
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Signature of the Person Responsible or Agent for Person Responsible for Payment



711 S. W. LOOP 820 FORT WORTH, TEXAS 76134 (817) 293-5811



MON - FRI 7 AM - 6 PM \$AT 8 AM - NOON

PAGE 1 OF 1

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[ END OF INVOICE ] 04:47pm





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[ END OF INVOICE ] 04:47pm

8 AM - NOON

711 S. W. LOOP 820 • FORT WORTH, TEXAS 76134 (817) 293-5811

62937		REBECCA	WADE	105 TAGEN	9459	07/30/05	CVCS274276
		LABOR PATE		MILEAGE	9,316	RED/	*TOCK NO. 3
FT WORTH, TX		05/CHEVI	ROLET/COBA	LT/COBALT-2	DR	03/25/05	DELIVERY MILES
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PAGE 1 OF 1

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CVCS272938

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51673 DELIVERY MILES

PRODUCTION DATE





## 711 S. W. LOOP 820 • FORT WORTH, TEXAS 76134 (817) 293-5811

сивтомен No. 62937	HORACIO	N ME	DINA	172 TAG NO	8757	07/12/05
	LABOR RATE			MILEAGE	7,963	COLOR
ET WORTH TY	VEAR / MAKE / MK 05/CHEV VEHICLE I.D. NO. 1 G 1 A	ROLET	/COBALT/C	OBALT-20	)R	03/25/05 SELLING DEALER NO.
	T. T. E. NO.			R O. NO.		07%12/05
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BRUCE LOWRIE is proud to announce, we are now yo neighborhood tire source!  CUSTOMER SIGNATURE ************************************	<del>**</del>	ICE	******	******	*******	WHO IS OBLIGATED TO P SUBJECT TO THE REPY VEHICLE IS SUBJECT TO BUSINESS & COMMER REPAIR OF THE MOTOR CREDIT CARD TRANSACT INSUPPRIEST FUNDS, DRAWER OF THE ORDS ACCOUNT OR THE ACC CREDIT GARD ACCOUNT  Aligneture of the Person Reep

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER, THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPUSE, AND THE SELLER NEITHER ASSUMES NOR AITHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

SAID PRODUCTS.

I HEREBY AUTHORIZE REPAIRS TO BE DONE ALONG WITH NECESSARY PARTS AND MATERIALS. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STRUETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. I CERTIFY THAT I HAVE READ AND UNDERSTAND THE PODULTIONS OF AGREEMENT PROVISIONS ON THE REVERSE SIDE OF THIS INVOICE AND AGRIE TO ALL OF THE CONDITIONS AS SO STATED, I ACKNOWLEDGE RECEIPT OF COPY HEREOF.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO DARS OR ARTICLES LEFT IN CARS IN CASE OF IRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL, CLIENT'S OR OWNER'S SIGNATURE.

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NOTICE PURSUANT TO PROPERTY CODE, \$70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS DELIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINERS & COMMERCE CODE, \$6.00.0 IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHIECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUPPRISENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWAR OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE AC

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711 S. W. LOOP 820 FORT WORTH, TEXAS 76134 (817) 293-5811

Chevrolet

MON - FRI 7 AM - 6 PM
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PAGE 1 OF 1

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PAGE 1 OF 2	CUSTOMER CO	PY	CONTINUED	ON NEXT P	NGE) 04:48pm	-	





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FI WORTH, IX	VEHICLE LD NO	12F257	-	SELLING DEALER NO.	PRODUCTION DATE
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BUSINESS PHONE	COMMENTS	1.5	Alt	00,10,00	
AT TIMES WHEN STARTED - RADIO IN I WILL WORK RADIO NO-15278465 SENT ORIG. RADIO IN FOR REPAIR-NO REPLACEMENT RADIO PT NO-15278465 PER GM MESSENGER DOC ID NO-VSS200 NEW RADIO NO-15272189 ORDERED ON 6-23-5, OLD RADIO RETURNED ON UPS WILL HAVE ALOT OF RENT ON THIS UP NEW RADIO ORDER NO-2332756 CHECK OPERATION, PER BULLETIN #05 REMOVE RADIO FOR REPLACEMENT. INSTALL REPLACEMENT RADIO AND PRO	D EXCHANGE RETURNED BACK TO 050523 RETURNED O 6-22-5 AND WILL S NO-1ZA74T450613 NIT DUE TO NO RAD -08-44-010 REPLAC	AUTOCRAFT ON 6-22-5 BE IN ON DIO CE RADIO. MATION.		CLAIMS ALL WARK OR IMPLIED, INCLU- POR A PARTICULA SELLER NETHER AS ANY OTHER PERSON HABILITY IN CONNEC SAID PRODUCTS.  I HERERY AUTHORIZ ALONG WITH NECES ALB. I HEREEY GR EMPLOYEES PERMIS VEHICLE HEREIN D LIGHWARK OR BEI SE	ON THE PRODUCT SOLI MADE BY THE MANUFAC HEREBY EXPRESSLY DIS NOTES EITHER EXPRESSLY DIS NOTES EITHER EXPRESS ON THE SUMES NOR AUTHORIZED TO ABSOME FOR IT AND THE SALE OF THE PARTS AND MATER AND TO ABSOME TO PERFORMED TO PERFORMED TO PERFORMED TO PERFORMED FOR THE PURPOSE TO THE PURPOSE TO SUME FOR THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE PURPOSE TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO THE TOP TO TH
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* GM may survey you regarding your warranty re * Our goal is for you to be "COMPLETELY SATIS! * your overall service visit. * If you cannot answer "COMPLETELY SATISTED" * service you received today, please con * Jeff Sharrow 817-568-4822 or Jerry Nelson 8 ************************************	with the *	TOTAL MISC TOTAL MISC TOTAL TAX.	DISC 0.00	Bruce	CHE DEFINITION
BRUCE LOWRIE is proud to announce, we are now neighborhood tire source!	your			FORT WOR	N. LOOP 820 FH, TEXAS 76134 293-5811
CUSTOMER SIGNATURE	TE INVOI	C E ********	*******		nevrolet
PAGE 2 OF 2 CUSTOMER COP	Y	[ END OF	INVOICE ] 04:48pm	MON - FRI SAT	7 AM - 6 PM 8 AM - NOÓN

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

May 18, 2011

Hollister, CA

Service Request: 1-414121178

Customer Relationship Specialist: Michael O'Brien

Dear

We would like to discuss your request for assistance regarding your 2005 Chevrolet Cobalt, but we have been unsuccessful in our attempts to contact you.

To help us review your request in a timely manner, please contact me at 1-866-790-5700 extension 20707 on Monday through Friday between the hours of 11:30am and 8:00pm Eastern Time. Please refer to your service request number above and I will be happy to assist you. If I am not available when you call, please leave me a voicemail with your phone number and the best time you can be reached.

If you have any future questions, please feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

2

### LAW OFFICES

### SUSAN JOHNSON BATES

333 W. SANTA CLARA STREET, SUITE 612 SAN JOSE, CALIFORNIA 95113 TELEPHONE (408) 286-9700

### FACSIMILE TRANSMITTAL

THIS FACSIMILE AND THE INFORMATION IT CONTAINS ARE INTENDED TO BE A CONFIDENTIAL COMMUNICATION ONLY TO THE PERSON OR ENTITY TO WHOM IT IS ADDRESSED. IF YOU HAVE RECEIVED THIS FACSIMILE IN ERROR, PLEASE NOTIFY US BY TELEPHONE AND RETURN THE ORIGINAL FAX TO THIS OFFICE BY MAIL.

TO: Tamera Shultz, GM Business Resource Center Fax No. 866-270-0206

FROM: Susan Johnson Bates, Attorney at Law

Fax No. 408/286-9403

RE:

Service Request: 1-414121178

2005 Chevrolet Cobalt, VIN 1G1AK52F557

Customer Relationship Specialist: Tamera Shultz

**DATE:** August 30, 2006

Number of Pages (Including this Cover Sheet):

We are transmitting from a HP LaserJet 3100 facsimile machine. When we receive automatically (unattended), we would appreciate a cover letter giving us your transmittal information.

If there are any problems receiving this message, please telephone Margaret at 408/286-9700. Thank you.

Message:

## LAW OFFICES SUSAN JOHNSON BATES

333 W. SANTA CLARA STREET, SUITE 612 SAN JOSE, CALIFORNIA 95113-1715 TELEPHONE (408) 286-9700

August 30, 2006

#### VIA FAX TRANSMITTAL ONLY

Tamera Shultz
General Motors Corporation
Business Resource Center
P.O. Box 33170
Detroit, MI 48232-5170

RE:

Service Request: 1-414121178

2005 Chevrolet Cobalt, VIN 1G1AK52F557

Dear Ms Shultz:

Thank you for the offer from General Motors of \$5,000 in exchange for releasing GM, and every other entity, from all responsibility for the vehicle and the warranty. This, of course, is not acceptable.

GM maintains that the vehicle has been permanently repaired, but there is no evidence of that. So, GM wants to push the burden of all additional repairs of this new car, onto

will agree to GM's offer if GM will pay \$10,000 instead of the \$5,000 offered.

Very trull/yours.

Thank you for your prompt consideration of this matter.

SJB:mb

cc: Client

Sent By: HP LaserJet 3100; 4082869403; Aug-11-US 11:45AM; Page 3/4
AUG-11-2886 18:11A FROM:HOLLISTER SCHOOL DIS 8316342879 70:914882869483 P.3

#### RELEASE OF LIEN INFORMATION

principle of right are apprets and
(Chest's Name) (Chest's Social Security Number)
hereby sotherize Bank of Americal
P.o. Poc x 3cto 10 Los Anodes Ca 90030- 1800-215-6195 (Licoholder Address) Cien holder Phone Number)
(a release any and all information regarding my loan account #
With Benk of America
to General Motors Corporation, implaining but not limited to a complete payment history of my account, a loss payoff amount, and per diem information.
Date 5/104
VEHICLE INFORMATION
The current vehicle mileage is 14, 1002 Date mileage read: 8 - 10-86
Signature Signature
L60000 V6362006















### Lien Holder Information Request Form

Customer Nam	e:_	SS	SN: _	
VIN: IGIAK52	7F557	YR/MA	KE <u>2005 Chev. Cob</u>	aft
Institution A City: <u>\a</u> Contact Pe Telephone	: Name:	nk of Amelia O Southside State: FL Off Processing 5-6195		1
Fax: 4 Payoff: Good Until	\$ 14,00	57.08		
Per Diem:	\$ 2.68	(OR) %	UE	
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Revised Payoff:	\$			
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Per Diem:	\$	(OR) %		
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2001 \$ 2	2003 \$	_ 2005 \$	2007\$	j



# GREENWOOD CHEVROLET PONTIAC BUICK GMC 270 SAN FELIPE ROAD • HOLLISTER • CA 95023

### www.greenwoodmotors.com

831.637.5328

#### NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

26150		ERIC SOUZA		18 151	06/09/06	CVCS71663
		LICENSI		MILEAGE 14,046	COLOR	STOCK NO.
		YEAR/MAKE/MODEL OF /CHEVROLET/CO	DALT/4 DO		DELIVERY DATE	DELIVERY MILES
HOLLISTER, CA		05/CHEVROLET/CO		OUR SEDAN	08/25/05 SELLING DEALER NO.	PRODUCTION DATE
		1 G 1 A K 5 2	F 5 5 7	О.	R. O. DATE	
	BUSINESS PHONE	COMMENTS			06/06/06	REPRINT#
IOB# 1 CHARGES		1				
WERE STORMED ST WERE STORED COLUMN REPLA TROUBLE TREE MODULE, ORDER AM THURSDAY BODY CONTROL PROGRAMMING VEHICLE RUNS MILEAGE OUT	JES THE SERVICE STEER  THE VEHICLE IS NOT DO STEM DIAGNOSTIC INSPE IN THE SYSTEM, U2107, U. CED AT ANOTHER DEALER ALL INDICATORS LEAD ED PARTS 06/07/06 10:: JUNE 08, 2006, REPLACED MODULE AND THE THEFT WARRANTY CODE FE511, TI AND OPERATES AS DESIGN 14057. 800 1.0 .3 ADD DIAG  R	EST DROVE NO MESSAGE ON GNED. IPTION	S ON DES LING ; OL	CE- Warranty		
OB# 1 TOTALS OB# 2 CHARGES				AL 0.00		
IGNITION CYL FOUND BULLET BULLETIN STA ASSEMBLY. REPLACE SHIF ABOR OPP K52	TES THE IGNITION KEY NINDER. IN # 06-07-30-004B FOR TES TO REPLACE THE TRA TER ASSEMBLY. CHECK OR 25 .6 .3 ADD DIAG	WILL NOT REMOVE FROM THE R THIS CONDITION, ANSMISSION CONTROL SHIF PERATION, OK. ROAD TEST	E TER , OK			
ARTSQTYFP-NUMBE 1 15244 OB# 2 TOTALS	RDESCR] 165 CONTR(	DL 4.004	UNIT PRIC	Warranty		
JD# 2 101AL3	1∩ <b>g#</b> 2	JOURNAL PREFIX CVCS	100# 2 TOTA			
OB# 3 CHARGES	JUDIT 2	COUNTAL FREFIX CVC3	JUD# 2 IUIA	L 0.00		
ABOR # 3+50CVZ05 ENTE ALTERNATE TR PO# COMPLETED	RPRISE RENTAL ANSPORTATION	TECH(S):243		WARRANTY		
JBLETVEN 29444	D INV#-INV.DATE-DESCRI 06/09/06 RENT A		**	 WARRANTY		
PAGE 1 OF 2	CUSTOMER COPY	(CONTIN	UED ON NEXT	PAGE] 10:41am		



# GREENWOOD CHEVROLET PONTIAC BIJICK GMC 270 SAN FELIPE ROAD • HOLLISTER • CA 95023

### www.greenwoodmotors.com

831.637.5328

#### NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK

EAR # AM214044  CUSTOMER NO. 26150	ADVISOR	TAG NO			ND 98165314
20130	ERIC SOUZA	48 TAG NO.	L51	06/09/06	CVCS71663
	LICENS	E NO. MILEAGE	14,046	COLOR	STOCK NO.
HOLLISTER, CA	YEAR/MAKE/MODEL 05/CHEVROLET/CO	BALT/4 DOOR SEI	DAN	08/25/05	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 1 A K 5 2	F 5 5 7	70111	SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.		06/06/06	REPRINT# 1
BUSINESS PHONE	COMMENTS			100,00,00	702111211111111111111111111111111111111
		TOTAL - SUBLET	0.00	1	
JOB# 3 TOTALS					
J	OB# 3 JOURNAL PREFIX CVCS	JOB# 3 TOTAL	0.00		
TOTALS		- · · · · · · · · · · · · · · · · · · ·	••		
*********************************	**************************************	TAL LABOR	0.00		
* *[]CASH []CHECK CHECK#[ *	* TO	TAL PARTS TAL SUBLET	0.00		
	* TO	TAL GOG	0.00		
* [ ] AMER EXPRESS [ ] OTHER [ ] CI	* TO	TAL MISC CHG. TAL MISC DISC	0.00 0.00		
**************************************	*	TAL TAX	0.00		
	10	FAL INVOICE \$	0.00		
THANK YOU FOR YOUR BUSINESS !!	1				
OUR COMPLETE SATISFACTION IS OUR #1 GOA WE ARE A FAMILY OWNED LOCAL DEALERSHIP.	L.				
CUSTOMER SIGNATURE	·				
****** DUPLI	CATE INVOICE	*******	*****		
			l		
			j		
PAGE 2 OF 2 CUSTOMER	COPY	END OF INVOICE 1 10:4	41am		

#### Privileged and Confidential Information

#### CASE ASSESSMENT - LEGAL (NON SMALL CLAIMS)

By: Tamera Shultz State: CA

Customer Name: Service Request: 1-414121178 GM Legal File No.: {Number}

Vehicle ID No.: 1G1AK52F557 In Service Date: 08/28/05 Vehicle is: NEW BAC Code: 202384

Year, Make & Model: 2005 Chevrolet Cobalt Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer}

Lien holder: GMAC ☐ Other ☐: Bank of America

# VEHICLE REPAIR HISTORY

# ☐ Steering

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
04/11/06	242029	3	12151	C/S vehicle lost power steering & steering light displayed on dash. Vehicle was bucking at same time – Cause: scanned system, found Code U2100, U2107-performed trouble code diagnosis. Power & grounds ok, communication ok, Called TAC Case #8879612-Steering column has internal fault - CORRECTION: REPLACED STEERING COLUMN & TRANSFERRED ALL PARTS, CLEARED CODES
6/09/06	71663	3	14046	C/S service steering column message comes on at times & vehicle is not drivable – Cause: performed system diagnostic inspection, follwing codes stored in system: U2107, U2100, U2105. Recent steering column replaced at another dealer, ran through diagnostic trouble tree all indicators lead to a faulty body control module, ordered parts 6/07/06-Rec'd part 6/08/06 CORRECTION: REPLACED & REPROGRAMED THE BODY CONTROL MODULE & THEFT DETERRENT SYSTEM PROGRAMMING WARRANTY CODE FE511. TEST DROVE, NO MESSAGE ON VEHICLE RUNS & OPERATES AS DESIGNED

# ☐ Electrical

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
6/09/06	71663	*	14046	C/S ignition key will not remove from ignition cylinder – Cause: found bulletin#06-07-30-004B for this condition; bulletin states to replace the transmission control shifter assembly – CORRECTION: REPLACE SHIFTER ASSEMBLY, CHECK OPERATION, OK, ROAD TEST OK

# THE STATE LEMON LAW READS:

Days out of service: 30+

Repairs 4+

Time period 18 / 18,000

Does Lemon Law state nonconformity must continue to exist? NO

If applicable, safety-related repairs 2+ Safety-related time period 18 / 18,000

Number of repair attempts in the presumption period:

Total days out of service during the presumption period:

Total days out of service during customer's ownership:

RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) if there are any unrepaired defects, and 2) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

REPURCHASE for Steering taking usage at 12,151 miles

CRM FINAL OFFER: {CASH/REP/TRADE}: DATE: {Date} OFFER TO CUST: \${Amount}

**ATTORNEY FEES:** \${Amount}

OR INCLUSIVE OFFER: \${Amount}

PLAINTIFF'S FINAL {CASH/REP/TRADE}: DATE: {Date} AMOUNT TO CUST: \${Amount}

DEMAND:

ATTORNEY FEES: \${Amount}

OR INCLUSIVE OFFER: \${Amount}

TEAM MANAGER APPROVING: {Name} Date: {Date}









# **General Motors Business Resource Center**

# **FAX**

To: Susan Johnson Bates

Company: Law Office of Susan Johnson Bates

Fax: 408-286-9700 Phone: 408-286-9403

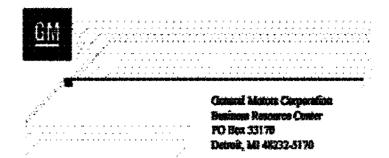
From: Tamera Shultz
Fax: 1-866-270-0206

Phone: 1-866-790-5600 ext. 11333

E-mail:

CC:

**NOTES:** 



August 8, 2006

VIA FAX ONLY

Susan Bates, Esq. Law Office of Susan Johnson Bates 333 W Santa Clara St Ste 612 San Jose, CA 95113-1715

RE:

Service Request: 1-414121178 2005 Chevrolet Cobalt

Vehicle Identification Number: 1G1AK52F557 Customer Relationship Specialist: Tamera Shultz

Dear Ms. Bates:

This is to advise that General Motors is in receipt of the above referenced case dated July 19, 2006. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

$\boxtimes$	Copy of owner's current title and/or registration Other:		Finance agreement Buyer's agreement
	General Motors Corporation		
	c/o MSX International, ATTN: Bl	C Legal	

c/o MSX International, ATTN: BRC Lega 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-866-790-5600 ext 11333 Monday through Friday between 9:30 a.m. and 6:15 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

Tamera Shultz General Motors Corporation

















# RELEASE OF LIEN INFORMATION

I		_,
(Client's Name)	(Client's Social Security Number)	
hereby authorize		
hereby authorize(Lien holder Na	ime)	
(Lien holder Address)	(Lien holder Phone Number)	_
to release any and all information regard	ling my loan account #(Account Number)	_
with(Lien holder Name)		_
(Lien noider Name)		
to General Motors Corporation, including loan payoff amount, and per diem inform	ng but not limited to a complete payment history of my mation.	account, a
Date		
VI	EHICLE INFORMATION	
The current vehicle mileage is	Date mileage read:	
Signature	Signature	
LG0006 V6302006		







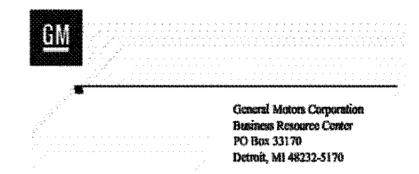












#### VIA FAX ONLY

August 31, 2006

Susan Bates, Esq. Law Office of Susan Johnson Bates 333 W Santa Clara St Ste 612 San Jose, CA 95113-1715

RE:

Service Request: 1-414121178 2005 Chevrolet Cobalt

Vehicle Identification Number: 1G1AK52F557

Customer Relationship Specialist: Tamera Shultz

#### Dear Ms. Bates:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2005 Chevrolet Cobalt for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreed date and time. If for some reason the selling dealership is unacceptable to your client, please let us know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Total payments 11 @ \$272.09	\$ 2992.99 (which includes sales tax of \$ 1030.83)
Total down payment	\$ 150.33
Current Registration	\$ 16.00
Subtotal:	\$ 3,159.32
Extended Service Contract	- \$ 1,190.00
Less Usage/Depreciation	- \$ 1,620.58
Subtotal:	\$ 348.74
Attorney's Fees	\$ 2,500.00



Subtotal:







\$ 2,848.74









- * Payoff to lien holder (good through 9/07/06) \$14,051.08
- * Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer \$ 16,899.82

Total due to attorney and client: \$ 2,848.74

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle.

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. We will need a copy of your federal tax ID. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

General Motors requests you make this offer available to your client at the earliest possible opportunity.

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-866-790-5600 ext 11333 Monday through Friday between 9:30a.m. and 6:15 p.m., Eastern Time.

Sincerely,	
Tamera Shultz General Motors Corporation	
Attach.	
CURRENT VEHICLE MILEAGE:	
Client's Signature	Client's Signature
Date	Date

LG0052 V07022006















### RELEASE OF CLAIM

1. I, hereinafter referred to as "Releasor"), as buyer of a certain 2005 Chevrolet Cobalt, bearing Vehicle Identification Number 1G1AK52F557 (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 16,899.82, said payment to be made as outlined below, does for herself and each and all of her representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor.

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 14,051.08, made payable to Bank of America; the second in the amount of \$ 2,848.74, made payable to Law Offices of Susan Johnson Bates.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

- (a) That upon receipt of the consideration described above, Releasor will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
- (b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
- (i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor shall tender said Vehicle with clear title to GMC upon receipt of \$ 16,899.82, less the estimated cost of repair to said Vehicle.
- (ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor of \$ 16,899.82, less said value of said Vehicle, and,
- (iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2005 Chevrolet Cobalt as determined by the NADA book, at the time this Release is executed by Releasor.
- (iv) That the Vehicle shall not exceed 15,000 plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the

Initials: _____ Page 1 of 3

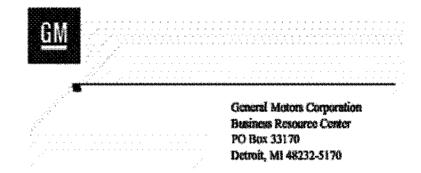
consideration above shall be modified as follows: a reduction of payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

- (c) That Releasor fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor;
- (d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above:
- (e) That Releasor and her attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor by counsel prior to its execution;
- (f) That Releasor represents and warrants that she is entitled to give a full and complete release of the claims which are the subject hereof;
- (g) That Releasor has not assigned or otherwise transferred any interest in any claims which are the subject hereof;
- (h) That Releasor shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;
- (i) That Releasor does hereby for herself, her heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor and that this document of 3 pages contains the entire agreement between Releasor and GMC.

INTENDING TO BE LEGALLY BOUND BY THE	HE TERMS OF THIS RELE	EASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGN	NATURE THIS	DAY OF
, 20		
The undersigned has carefully read and understan described above.	ds this release and signs it to	resolve the claim
CURRENT VEHICLE MILEAGE	DATE SIGNED: _	
WITNESS:		
Claimant's Signature	Claimant's	Signature

Address	Address
City, State, Zip Code	City, State, Zip Code
STATE OF	
COUNTY OF	
Sworn to (or affirmed) and subscr 20, by	ribed before me this day of,
	Signature of Notary Public
Pı	rint, type or stamp Commissioned Name of Notary Public
Per	sonally Known OR Produced identification
Tyj	pe of identification
My	commission expires:

LG0025-T Rev 8/29/06



#### VIA FAX ONLY

August 8, 2006

Joe Cassisi Golroy Chevrolet Cadillac

RE:

Service Request: 1-414121178 2005 Chevrolet Cobalt

Vehicle Identification Number: 1G1AK52F557

Customer Relationship Specialist: Tamera Shultz

Dear Mr. Cassisi:

This is a letter of notification regarding a not-in-suit matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to
include front and back as well as technician notes). Also, include any receipts for aftermarket or
dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-866-790-5600 ext 11333 Monday through Friday between 9:30 a.m. and 6:15 p.m., Eastern Time.

Sincerely,

Tamera Shultz General Motors Corporation

LG0040 V6302006





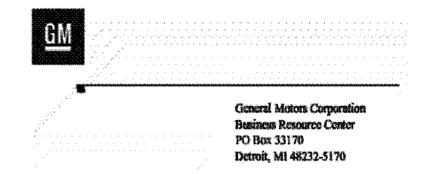












#### VIA FAX ONLY

August 25, 2006

Susan Bates, Esq. Law Office of Susan Johnson Bates 333 W Santa Clara St Ste 612 San Jose, CA 95113-1715

RE:

Service Request: 1-414121178 2005 Chevrolet Cobalt

Vehicle Identification Number: 1G1AK52F557 Customer Relationship Specialist: Tamera Shultz

Dear Ms. Bates:

We regret that your client is dissatisfied with her 2005 Chevrolet Cobalt and that several attempts by the dealer to resolve the concerns have not met your client expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client.

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client at the earliest possible opportunity.

A cash settlement of \$ 5,000.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client would retain the vehicle.

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client does not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.















Please refer to the service request number above when contacting our Business Resource Center at 1-866-790-5600 ext 11333 Monday through Friday between 9:30 a.m. and 6:15 p.m., Eastern Time.

Sincerely,	
Tamera Shultz General Motors Corporation	
LG0044 V07022006	
Attach.	
Odometer	
Odometer	
Client's Signature	Client's Signature
Date	Date















# RELEASE OF CLAIM

and executors, in consideration of \$5,000.00 paid discharge General Motors Corporation, its subsidiar and suppliers of vehicles, parts and components that their respective agents and employees from any and claims for attorney's fees and costs which directly way associated with the purchase, repair, maintenant Chevrolet Cobalt bearing Vehicle Identification Nutrincluding but not limited to any claims based on any of Claim shall not be construed to release any of the regarding claims of personal injury or products liably Vehicle after the date of execution of this release.	mber 1G1AK52F557 ("Subject Vehicle"), y alleged defects in the subject vehicle. This Release e above named persons or entities from any liability fility arising out of the use or operation of the Subject Notwithstanding the above, General Motors the manufacturer's express limited warranty and any d the sale of the subject vehicle. If Releasor has against General Motors Corporation, Releasor
The subject vehicle's mileage is	on the date of the signing of this release.
Releasor has carefully read and understands this rel Release constitutes the entire agreement between R Releasor is not relying on any representations, pron release.	eleasor and General Motors Corporation, and
PLEASE READ CAREFULLY BEFOR YOU ARE SIGNIFYING THAT YOU HAVE RITS TERMS.	RE SIGNING. BY SIGNING THIS RELEASE, EAD IT, UNDERSTAND IT, AND AGREE TO
I agree to the terms of this Release of All	Claims
DATE SIGNED:	
Claimant's Signature	Claimant's Signature
Address	Address
City, State, Zip Code	City, State, Zip Code

	· OF ΓΥ ΟF	
by [	Sworn to (or affirmed) and subscribed before me this day of	, 20,
	Signature of Notary Public	
	Print, type or stamp Commissioned Name of Notary Public	
	Personally KnownOR Produced identification _	
	Type of identification	
	My commission expires:	_

LG0024 V6302006

2005 COBALT 4-DOOR SEDAN 91U ARRIVAL BLUE METALLIC 14B GRAY /L4G ORDER NO. HXTC8F/TRE VIN 1G1 AK52 F5 57. STOCK NO.

GILROY ChevroletCadillac

CHEVROLET MOTOR DIVISION GENERAL MOTORS CORPORATION 100 RENAISSANCE CENTER

MODEL & FACTORY OPTIONS 1AK69 COBALT 4-DOOR SEDAN INV AMT RETAIL - STOCK DT4 ASHTRAY AND LIGHTER 13625.00 12739.38 INVOICE 03/03/05 L61 2.2L DOHC 4 CYL ENGINE MX0 4-SPD. AUTO. TRANS. W/OVERDRIVE 850.00 13.50 SHIPPED 03/03/05 MX0 4-SPD. AUTO. TRANS. W/OVERDRIVE 850.00
T43 REAR DECK-LID SPOILER
UNO AM/FM STEREO W/CD PLAYER
275.00
247.50 PRC EFF 03/03/05
166.50 KEYS G2691 G2691 N/C WFP-S QTR OPT-1 BANK: COMERICA BA CHG-TO 06-362

> SHIP WT: 2785 HP: 18.4 GMS: 14123.38 SUPPLR: 14755.56 MRM: 15515.00 DAN: BASIC MEMO 672.50

TOTAL MODEL & OPTIONS DESTINATION CHARGE 14950.00 13931.88 ACT 231 14048.38 LAM DEALER CONTRIBUTION 565.00 H/B 261 448.50 LAM GROUP CONTRIBUTION 149.50 ADV 261 149.50 74.75 EXP 65A 74.75

LATOT

MEMO: TOTAL LESS HOLDBACK AND 15515.00 14721.13 PAY 310 14721.13

APPROX WHOLESALE FINANCE CREDIT

**************** INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE. *****************

STRI - WITTHERE CHEW. 5059 GILRUY CHOWY

GILTOR CHEVROLET CADULLAC INC 678W BEARCHI UT BU BUY, CALIFORNIA 99020

61688 CASH RECEIVED FROM WITTMEIER CHEVROLET 2292 FOREST AVE.

CHICO, CALIFORNIA 95928

TIME PAYMENT TYPE

RECEIVED BY

**AMQUNT** 

DATE

CHECK

17, \$86, ob

AMOUNT CONTROL SUCCES ACCT. CONTROL NUMBER 21-36

REMARKS

As and Reynolds 100 OROSPE with impropers corn; 1-800-344-0996, fax 1-

THANK YOU FOR YOUR BUSINESS MESSAGE

VIN IN 57 DIFF ON DY VIN OUT 52

4088460065 P.34

> 110941 RECEIPT NUMBER KELLEY HERNANDEZ

06/07/05

12:41



· = 5 == #.

177.35

## WITTMEIER CHEVROLET

2292 Forest Avenue • (530) 243-4444 CHICO, CA 95928

CHECK#

DATE

**GILROY CHEVROLET** 

6720 BEARCAT CT **GILROY CA 95020** 

06/01/05_{WE.FR.CHE+RCLE1}\$17,586.02

GILROY CHEVROLET

DATE

ACCT#

AMOUNT

2075 CTRL#

11.55 -1016d

DATE

ACCT#

06/01/05

AMOUNT

CTRL#

WM DT TO GILROY OURS DIFF IN VIN 52

, OUT VIN 57579412

- TT1 # ET 3.E.40 .E* 1- 00 1A FRECE-7845

CONTINUED







6720 BEARCAT COURT

GILROY, CA. 95021-0519 408-842-9301

# DEALER TRADE INFORMATION

OURS	DATE 6-2-05
THLIRS X	PHONE#530230558/
TRADING WITH WITTMF. IER CUFW	•
ADDRESS 2292 FORKST AUG	CHY CHUO
UNIT SOLD STOCK#	
UNIT TRADED STOCK 5 T 19 YEAR 2009	MODEL PRAILBLAZAR
VIN# EXT C	OLOR BRAY
SEAT TYPE INT COLOR VINYL CLOTH	
INVOICE'S 344665 ADDS \$	TOTALS
INVOICE'S 55776 ADDS'S	TOTALS
****	****
	į.
UNIT PURCHASE STOCK#	WODEN (DEATA
UNIT RECEIVED STOCK# 5659 YEAR 200	MODEL COBACO
UNIT RECEIVED STOCK# 5659 YEAR 2009 VIN# 579 412 EXT C	OLOR ARENUAL BLUE
UNIT RECEIVED STOCK# 5659 YEAR 2009  VIN# 579 412 EXT COLOR VINYL CLOTH	OLOR ARENUAL BLUZ LEATHER
UNIT RECEIVED STOCK# 5659 YEAR 2009 VIN# 579 412 EXT C	OLOR ARENUAL BLUZ LEATHER
UNIT RECEIVED STOCK# 5659 YEAR 2009  VIN# 579 412 EXT COLOR VINYL CLOTH	OLOR ARENUAL BLUZ LEATHER
UNIT RECEIVED STOCK# 5659 YEAR 2009  VIN# 579 412 EXT COLOR VINYL CLOTH	OLOR ARELUAL BLUE LEATHER TOTALS S
UNIT RECEIVED STOCK# 5659 YEAR 2009  VIN# 579 412 EXT CO  SEAT TYPE INT COLOR VINYL CLOTH  INVOICE > 14721.13 ADDS \$  POKE WITH WENDY MILLER FAX	OLOR APRILUAL BLUELEATHER TOTALS S  \$\frac{530-343175-9}{6}\$
UNIT RECEIVED STOCK# 5C59 YEAR 200°  VIN# 579 412 EXT CONTROLOR VINYL CLOTH  INVOICE & 14721.13 ADDS \$  SPOKE WITH WENDY MILLER FAX  SILL OF SALE TRADE CHECKS DIFFERENCE CHECK  17586 02	LEATHER TOTALS S  * 530-343175-9  * TRADE FLOORING
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AUG-24-2006 09:27 GILROY ChevroletCadillac 6720 BEARCAT CT GILROY, CALIFORNIA 95020 4088460065 P.37

RECEIVED FROM 85765

RECEIVED BY KELLEY E HERNANDEZ

PATE 08/29/05

TIME 10:01

CHECK 1,000.00

ACCTIO AMOUNT, DOO. DO SCHES NUMBER

REMARKS #2625

MESSAGE THANK YOU FOR YOUR BUSINESS

PAGE 1



# DEALER TRADE WORKSHEET

✓ OURS

□ THEIRS

OUR VEHCILE	THEIR VEHCILE
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WITTMEIER CHEVROLET
2292 Forest Avenue

Chico, California 95928

530/343-4444 • 800/300-6707

2005 COBALT 4-DOOR SEDAN CHEVROLET MOTOR DIVISION 91U ARRIVAL BLUE METALLIC /L4G GENERAL MOTORS CORPORATION 14B GRAY 100 RENAISSANCE CENTER ORDER NO. HXTC8F/TRE DETROIT MI 48243-1114 VEHICLE INVOICE 10D78603403 VIN 1G1 AK\$2 F5 57 ********** MODEL & FACTORY OPTIONS INV AMT RETAIL - STOCK MSRP 12739.38 INVOICE 03/03/05 13.50 SHIPPED 03/03/05 1AK69 COBALT 4-DOOR SEDAN 13625.00 DT4 ASHTRAY AND LIGHTER 15.00 L61 2.2L DORC'4 CYL ENGINE 0.00 0.00 EXP I/T 03/18/05 MXQ 4-SPD. AUTO. TRANS. W/OVERDRIVE 850.00 765.00 INT COM 03/18/05 T43 REAR DECK-LID SPOILER 275.00 247.50 PRC EFF 03/03/05 UNO AM/FM STEREO W/CD PLAYER 166.50 KEYS G2691 G2691 185.00 YF5 50-STATE EMISSIONS N/C N/C WFP-S QTR OPT-1 BANK: COMERICA BA CHG-TO **06-362** SHIP WT: 2785 18.4 14123.38 HP: GMS: 14755.56 SUPPLR: MRM: 15515.00 DAN: BASIC MEMO 672.50

TOTAL MODEL & OPTIONS 14950.00 13931.88 ACT 231 14048.38
DESTINATION CHARGE 565.00 565.00 H/B 261 448.50
LAM DEALER CONTRIBUTION 149.50 ADV 261 149.50
LAM GROUP CONTRIBUTION 74.75 EXP 65A 74.75

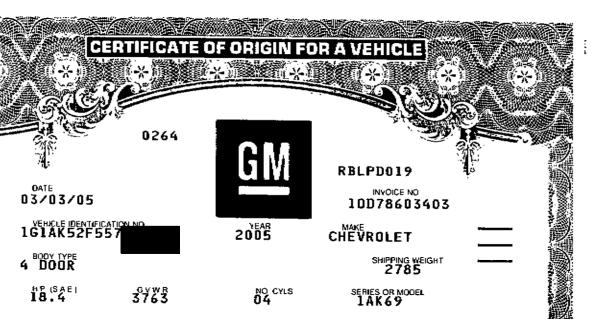
TOTAL 15515.00 14721.13 PAY 310 14721.13

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 14068.25

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

WITTMEIER CHEVROLET



I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the Invoice Number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR DEALER FTC.

06362 HXTC8F

WITTMEIER CHEVROLET 2292 FOREST AVE CHICO

95928-7605

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

********** * THIS VEHICLE* HAS A 50-STATE **EMISSION** SYSTEM **********

CHEVROLET MOTOR DIVISION GENERAL MOTORS CORPORATION

(SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

DETROIT

MΙ 48243-1114

G40514678

*** DELIVERY	RECEIPT *** LD: 495083224-017
ARRIER: PMTC ACIFIC MOTOR TRUCKING CO. 50 HAMMOND WAY (ILPITAS, CA 95035 408) 945-0837 FAX(408) 945-0154	CH DATE SHIP TO: 106362  WITTMEIER CHEV 2292 FOREST AVE CHICO CA 95927 (530) 343-4444
NO NIGHT DROPS/NO S.T.I. DELIVER M NO SAT.OR SUNDAY DELIVERIES. DEL DEALER ON WIT	SHIPPER: GENERAL MOTORS NSTRUCTIONS >>>> GNDAY THRU FRIDAY: 7:30AM TO 4:30PM IVER CHEVROLET UNITS TO THE HONDA TMEIER DRIVE.
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PRINCE PREMIUM CONTRACTOR MECHANICAL - AGREEMENTS / SECRETALD

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GILROY ChevroletCadillac

4088460065 P.43

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09/01/2005 KELLEYH 13:31:02

# GILROY CHEVROLET CADILLAC INC NEW VEHICLE SALE - 1

0313 PAGE 1

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PAGE 2

0313

09/01/2005 KELLEYH 13:31:03

# GILROY CHEVROLET CADILLAC INC NEW VEHICLE SALE - 1

ACCOUNT#	DESCRIPTION	GL-AMOUNT	NO-OF-TRS
		<del></del>	
11A	COMM VEH SLSMN-NEW	351.49	2
205	CONTRACT IN TRANSIT	15,963.88	1
210	NOTES REC. VEHICLE	<b>938.13</b>	2
231	NEW CHEV CAR INV	-14,272.63	1
241	USED TRK INVENTORY	9,525.00	1
301	GMPP WARRANTY	-540.00	1
321	SALARY, WAGES, COMM PAY	-351.49	2
324	SALES TAXES PAYABLE	-1,027.21	1
443	SLS - GMPP	-1,190.00	1
643	C/S CPP NEW	540.00	1
806	FINANCE INCOME NEW	-185.22	1
905	OTHER INCOME	-45.00	1
2316	NEW CAR INVENTORY UNITS	-0.01	1
261R	REBATES DUE	1,321.00	3
262B	BOFA RESERVE	185.22	1
300A	D.M.V.	-158.00	1
3000	LIEN PAYOFFS:CARS	-9,484.67	i
301T	TIRES FOR LIFE	-69.00	1
324T	CALIF TIRE RECYCL FEE	-8.75	i
410A	SLS - Cobalt	-14,168.38	1
610A	C/S - Cobalt	12,675.63	ś
8046	# OF COUNT-FI ONTHER INC	-0.01	1
410A@	# OF SLS - Cobalt	-0.01	1
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CHEVROLET

GILROY ChevroletCadillac











P.46



6720 Bearcat Court, Gilroy, CA 95020 (408) 842-9301

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. A CHARGE FOR HAZARDOUS WASTE DISPOSAL MAY BE ADDED. ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE.

USTOMER NO. O C 7 C C	ADVISOR		L TAG A	10	ÇELL;	ANYCINE NO.
USTOMER NO. 85765	RICHARD RU		2418 TAG N		\\04\f\23\06	NCVW\$242029
	LABOR RATE	LICENSE NO.	MILEAGE	12,151	CARRIVAL BLU	**SE59
HOLA TÉTER	VEAR/MAKE/MODEL 05/CHEVROL	T/COBALT/			08/28/05	OCLIVERY MILES 24
HOLLISTER, CA	T G TA K				BELLING DEALER NO.	PRODUCTION DATE
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Reynolds and Reynolds ERVOYTMVE COSA7337 Q (2010)

PAGE 1 OF 2

SERVICE FILE COPY-W

[CONTINUED ON NEXT PAGE] 03:54pm

BAR # AL230842 E.P.A. ID # CAL000276560

P.47













6720 Bearcat Court, Gilroy, CA 95020 (408) 842-9301

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
A CHARGE FOR HAZARDOUS WASTE DISPOSAL MAY BE ADDED, ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE.

CELL: 831-801-4142

CUSTOMER NO.	85765	RICHARD RUI	Z	2418 TAG NO. 5780	™045/213/06	™CW\$242029
		LABOR RATE	LICENSE NO	MILEAGE 12,15	1 TARRIVAL BLU	⁸⁷ 5℃5 <u>9</u>
HOLLISTER	R. CA	TOS /CHEVROLE	T/COBALT/	SD	°08728505	DELIVERY MILES 24
	ty dan	VETICE TO A K	5 2 F 5 5	7	SELLING DEALER NO.	PRODUCTION DATE
		F. T. E. NO.		P. O. NO.	^a .đ <b>å%</b> 11/06	
		COMMENTS		<u> </u>		MO: 12151
	DCS DATA FILE: GMGMWF.743 04/23/2006 WARRANT 1211 RO NUMBER RO DATE VIN 242029 04/11/2006 1G1AK52F557 CUSTOMER NAME: FIRST: LAST: LN JOB CT CC PC PART-NO. TOT-P	3 06418 MIDDLE PHONE; WORK:  TS FC LABOP 43 6D E7680 AUTH CODE ON. CASE 8879612	LHRS OHRS 1.6 2.0	SERVICE ADVISOR # 547-77-9844  HOME: NET-AMT. LAB-TOT. 353.09 H. AUTHOR.: PER SVC MGR TRACE S PERFORMED WITH T	Goodi	wrench ychevy,com
	LN JOB CT CC PC PART-NO. TOT-P 2 02 MJ LN-TOT: 131.00 TECH SSN- COMMENTS: 1GTCS1368682	TS FC LABOP 98 Z7903 AUTH CODE		NET-AMT. LAB-TOT. 131.00 H. AUTHOR.: L: 1073.52		
****	************ DUPLICAT	EINVOICE		****	*	
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BECAUSE TIME IS MONEY.

BAR # AL230842 E.P.A. ID # CAL000276560 CHEVROLE

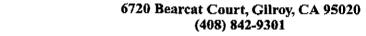
P.48











NOTICE TO CONSUMER; PLEASE READ IMPORTANT INFORMATION ON BACK.
A CHARGE FOR HAZARDOUS WASTE DISPOSAL MAY BE ADDED. ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE.

IOLLISTER, CA    Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comments   Comme	85765	RICHARD RU	IZ	2418 TAG NO	5780	<u>"04</u> 713/06	CVCS24202
VEHICLE I.D.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.  FT.E.NO.		LABOR RATE	LICENSE NO.	MILEAGE	12,151	ARRIVAL BLU	
GILROY CHEVROLET CADILLAC THANK YOU FOR LETTING US SERVICE YOUR VEHICLE* TOTAL GO.G	OLLISTER, CA					°08728505	DELIVERY MILES 24
GILROY CHEVROLET CADILLAC THANK YOU FOR LETTING US SERVICE YOUR VEHICLE* OUR GOAL IS TO MAKE YOU COMPLETELY SATISFIED * ITHANK YOUR SERVICE EXPERIENCE. TOTAL MISC CHG. TOTAL MISC CHG. TOTAL MISC CHG. TOTAL MISC DISC TOTAL MISC DISC TOTAL MISC DISC TOTAL MISC DISC TOTAL TAX.  TOTAL LABOR  TOTAL LABOR TOTAL SUBLET TOTAL SUBLET TOTAL SUBLET TOTAL MISC CHG. TOTAL MISC DISC TOTAL MISC DISC TOTAL TAX.  TOTAL TAX.  TOTAL INVOICE \$  WWW.gilroychevy.com			5 2 F 5 5	7		SELLING DEALER NO.	PRODUCTION DATE
GILROY CHEVROLET CADILLAC  THANK YOU FOR LETTING US SERVICE YOUR VEHICLE*  OUR GOAL IS TO MAKE YOU COMPLETELY SATISFIED *  OUTTH YOUR SERVICE EXPERIENCE.  FOR ANY REASON YOU ARE NOT COMPLETELY *  ACTISFIED PLEASE CONTACT THE SERVICE MANAGER *  OUR CASSISI @ (408)842-9301 X610  TOTAL LABOR  TOTAL LABOR  TOTAL SUBLET  TOTAL G.O.G  TOTAL MISC CHG  TOTAL MISC DISC  TOTAL MISC DISC  TOTAL MISC DISC  TOTAL TAX  TOTAL INVOICE \$  O.00  WWW.gilroychevy.com		F. T. E. NO.		P. O. NO.		"04"/ <u>1</u> 1/06	
GILROY CHEVROLET CADILLAC  TOTAL LABOR  TOTAL LABOR  TOTAL PARTS  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUBJECT  TOTAL SUB		COMMENTS	··-				MO: 1215
GILROY CHEVROLET CADILLAC  TOTAL PARTS  TOTAL PARTS  TOTAL SUBLET  TOTAL SUBLET  TOTAL G.O.G  TOTAL MISC CHG.  TOTAL MISC CHG.  TOTAL MISC DISC  TOTAL MISC DISC  TOTAL MISC DISC  TOTAL TAX  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.00  O.	TALS		· · · · · · · · · · · · · · · · · · ·				
	GILROY CHEVROLET CADILLAC THANK YOU FOR LETTING US SERVICE YOUR VEHICL DUR GOAL IS TO MAKE YOU COMPLETELY SATISFIEL WITH YOUR SERVICE EXPERIENCE. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT THE SERVICE MANAGER JOE CASSISI @ (408)842-9301 X610	* * LE* * ) * * * * * * *	TOTAL PAR TOTAL SUB TOTAL G.O TOTAL MIS TOTAL MIS TOTAL TAX	TS LET .G C CHG. C DISC	0.00 0.00 0.00 0.00 0.00	Goody	<b>v</b> renci



BECAUSE TIME IS MONEY.

BAR # AL230842 E.P.A. ID # CAL000276560