INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 22, 2011



Service Request: 71-631701883



Thank you for your support of Pontiac. As we agreed, the necessary paperwork has been completed and forwarded to General Motors Protection Plan (GMPP) for the Major Guard plan on your 2006 Pontiac G6, Vehicle Identification Number 1G2ZG558664 The processing time will take approximately eight weeks.

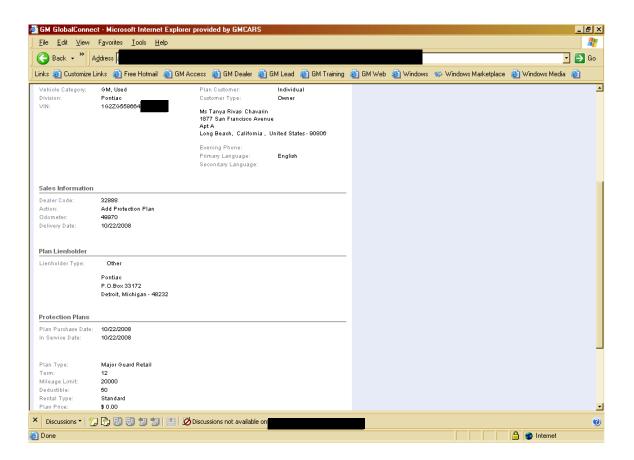
You will be notified by GMPP once the plan has been processed and you will receive complete details on your plan's coverage at that time. This letter will serve as your policy until you receive your plan confirmation. Should you require service prior to receiving your plan confirmation from GMPP, simply bring this letter to your local Pontiac Dealership. Your complete satisfaction is very important to us at Pontiac. We hope the issuance of this GMPP demonstrates our appreciation of you as a valued customer.

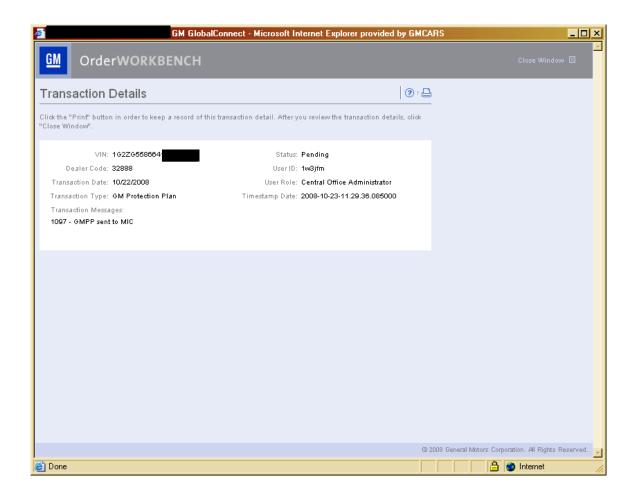
At Pontiac, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at Pontiac.com or call us at 1-800-762-2737.

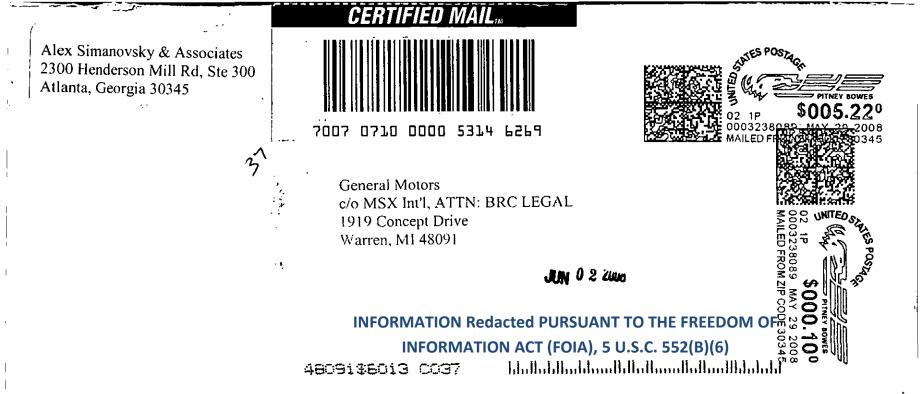
Sincerely,

Pontiac Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.gmownercenter.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.







NOTICE TO MANUFACTURER OF FINAL OPPORTUNITY TO REPAIR

This constitutes my notice as a consumer, pursuant to Georgia's Motor Vehicle Warranty Rights Act, O.C.G.A. Section 10-1-784(a)(1), that the manufacturer's authorized agent has been unable to repair or correct the nonconformity or nonconformities (defects) listed below in the new motor vehicle described below, and that you as the manufacturer have an opportunity for a final repair attempt.

Defect # 1 Engine	
Defect # 2 Electrical	
Defect #3 Steering	
Defect # 4	
(Please use another sheet to list additional defects, if	`any.)
Vehicle make Pontiac Model	G-6 Year 2006
Vehicle identification number (VIN) <u>IGAZF5</u>	5B064
Name/address of selling dealer or lessor <u>CarlBla</u>	ck Pontiac Buck Gmc
11225 alpharetta Hury, R	Oswell, BA 30076
Date of delivery $\frac{\partial}{\partial t} = \frac{\partial}{\partial t} =$	rent odometer reading <u>55000</u>
Name/address of the facility where repairs were made 1	elleng dealer
Date/s of repair 3/22 - 4/6/06; 8/2/06; 8	10-8/29/06; 1/2-1/3/08; 9/4-9/6/0
I am requesting that you make a final attempt to corr information is:	ect the defect/s reported above. My contact
Consumer nameAlex Simane Usky ON Associates	Home phone
Address 2300 Henderson Arth Bon Suite 3 Atlanta, GA 80345 Consumer signature Attorney on behalf of co	Work phone (770) 414-1002 Today's date 5/28/08
Attorney on behalf of co	onsumer Ioday's date <u>Jak 108</u>
Instructions to consumer: On this form you should only number of repair attempts." Remember to make a copy f	

return receipt requested, to the manufacturer at the address provided in your owner's manual. If your

vehicle is a motor home, you must send notices to all known manufacturers.



188

General Motors Corporation Customer and Heisbionship Services Customer Assistance Center

90 Box 33170 Setroit, MI 48232-5370

June 4, 2008

Attention: Alex Simanovsky 2300 Henderson Hill Rd, Ste 300

Atlanta, GA 30345

Service request: 71-632633963 VIN: 1G2ZF55B064

Customer Relationship Specialist: Lynn Foster

Dear Alex Simanovsky:

Thank you for your recent correspondence dated May 28, 2008 received on June 2, 2008 regarding your client, and her 2006 Pontiac G6. We are sorry your client is dissatisfied with her Pontiac. Our continued success depends upon the satisfaction our customers receive from their vehicles.

We are concerned when we learn that a Pontiac owner is dissatisfied with any phase of their experience with our product.

This letter is to confirm your client's scheduled repair opportunity at Carl Black Pontiac Buick GMC Hummer, Llc located in Roswell, GA. As per our conversation with Bill Draeper at Carl Black Pontiac this repair opportunity will take place on Monday June 9, 2008 at 9:00 a.m., Eastern Time. Peggy Riggs is to speak directly with Bill Draeper and explain as well as demonstrate any and all concern(s) that your client is having with the 2006 Pontiac G6.

If your client is unable to keep this appointment, please contact me as soon as possible so that other arrangements can be made.

Should you have any questions, please contact me at 866-790-5600, extension 11076, between 8:00 a.m. and 4:00 p.m. Eastern Time weekdays, and I will be happy to assist you.

Thank you again for your correspondence. We appreciate the opportunity to assist you in this matter.

Sincerely, Pontiac Business Resource Center



















Genoral Motors Corporation Customer and Fisiationship Scholos Customer Assistance Center PO Box 33170 Debroit, MI 48232-5170

June 24, 2008

Attention: Scott Fortes 2300 Henderson Mill Rd, Ste 300 Atlanta, GA 30345

Service request: 71-632633963 VIN: 1G2ZF55B064

Customer Relationship Specialist: Lynn Foster

Dear Scott Fortes:

Thank you for your recent correspondence received on June 2, 2008 regarding your client, and her 2006 Pontiac G6. We are sorry your client is dissatisfied with her Pontiac. Our continued success depends upon the satisfaction our customers receive from their vehicles.

We are concerned when we learn that a Pontiac owner is dissatisfied with any phase of their experience with our product.

Unfortunately, our attempts to contact you to discuss the vehicle have been unsuccessful. We have tried to contact you on the following dates: June 19, 2008 and June 20, 2008, and there was no response. As soon as you are available, please contact us.

Should you have any questions, please contact me at 866-790-5600, extension 11076 between 8:00 a.m. and 4:00 p.m. Eastern Time weekdays, and I will be happy to assist you.

Thank you again for your correspondence. We appreciate the opportunity to assist you in this matter.

Sincerely,

Pontiac Business Resource Center

















General Motors Corporation Customer and Hiskinoiship Services Customer Assistance Center 90 Box 38170

Sebroit, MI 48232-5170

June 18, 2008

Attention: Alex Simanovsky 2300 Henderson Mill Rd, Ste 300 Atlanta, GA 30345

Service request: 71-632633963 VIN: 1G2ZF55B0641

Customer Relationship Specialist: Lynn Foster

Dear Alex Simanovsky:

Thank you for your recent correspondence dated June 2, 2008 regarding 2006 Pontiac G6. We are sorry you are dissatisfied with your Pontiac. We are concerned when we learn that a Pontiac owner is dissatisfied with any phase of their experience with our product. Our continued success depends upon the satisfaction our customers receive from their vehicles.

Unfortunately, our attempts to contact you to schedule a repair opportunity for your vehicle have been unsuccessful. We have tried to contact you on the following dates: June 12, 2008 and June 16, 2008; and there has been no response from your office. As soon as you are available, please contact us.

Should you have any questions, please contact me at 866-790-5600, extension 11076 between 8:00 a.m. and 4:00 p.m. Eastern Time weekdays, and I will be happy to assist you.

Thank you again for your correspondence. We appreciate the opportunity to assist you in this matter.

Sincerely, Pontiae Business Resource Center

















ASHLAND, WISCONSIN



JUN 0 2 2008

Reimbursement Department PO Box-33170 Detroit, MI 48232-5170

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28 MAY 2008 FM 1.T

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CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant
Date Claim Submitted: 5-22-2008
17-Digit Vehicle Identification Number (VIN): 1G1ZS54 F35F
Mileage at Time of Repair: Date of Repair:
Claimant Name (please print):
Street Address or PO Box Number:
City: Ashland State: Wi ZIP Code:
Daytime Telephone Number (include Area Code):
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
 The name and address of the person who paid for the repair. The Vehicle Identification Number (VIN) of the vehicle that was repaired. What problem occurred, what repair was done, when it was done, and who did it. The total cost of the repair expense that is being claimed. Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:

Please mail this claim form and the required documents to:

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

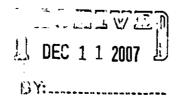
- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).









December 2007

As the owner of a 2005 model year Chevrolet Malibu, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2005 model year Chevrolet Malibu vehicles may lose their power steering assist. This is caused by electrical input signals within the steering column assembly. If the power-steering assist is lost, a chime will be heard and the DIC will display a Power Steering warning message. The Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

Do not take your vehicle to your Chevrolet dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the steering column assembly. If this condition occurs on your 2005 Chevrolet Malibu within 7 years of the date your vehicle was originally placed in service or 70,000 miles, whichever occurs first, the condition will be repaired for you at no charge. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by December 31, 2008.

If you have any questions or need any assistance, just contact your dealer or the Chevrolet Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday. They can be reached at 1.800.630.2438 (TTY 1.800.833.2438).



27 71

We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson

General Director,

Customer and Relationship Services

Enclosure 07126

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Chevrolet P.O. Box 909989 Milwaukee, WI 53209-9989



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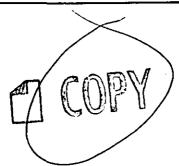
13,0002066

ASHLAND, WI

X Vuer nalibu

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					H:		W:		JAN
(1)		CE INTER. S ETED REPLAC	TEERING SHAF!	r	Labor			T08	60.00
	JAN	ETED REPLAC	.E.P.I.P.IV		22687	711	(SHAFT KI)	- · ·	149.00
	0.21					Labor		· • • • • • • • • • • • • • • • • • • •	60.00
					Total	Parts			149.00
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(2)	REPLA	CE LEFT FRO	NT LOWER BAL	JOINT					
,		ETED REPLAC			Labor			T08	112.50
					22730	775	(ARM)	1	193.57
					Total	Labor			
								• • • • • • • • • • • • • • • • • • • •	
	(08-5	508 TIMOTHY	r-)	A	Tota1	Repair	(Customer)	306.07
(3)	ALIGN	FRONT END			-				
,	COMPL				Labor			T23	59.99
					Total	Labor			59.99
	(23-4	370 JOSH-)		A	Total	Repair	(Customer)	59.99



Next Service AUG '08 Lube-Oil-Filter

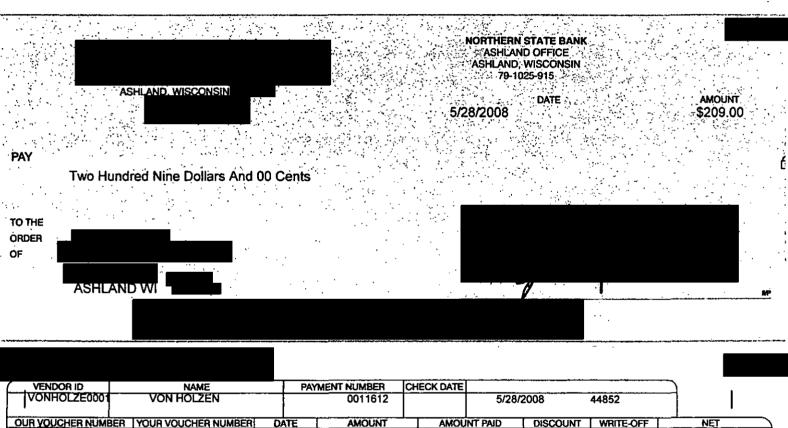
Labor 232.49
Parts 342.57
Sublet .00
Shp. Sup. 10.00
Oil/Grease .00
Sub Total 585.06
.00 Tax .00
Total (£48h) 585.06

Page 1 of 1 Job 044954

67808 Customer Copy

VENDOR ID	NAME	PAYMI	NT NUMBER	CHECK DATE					
VONHOLZE000	VON HOLZEN		0011612		5/28/	2008	44852		
OUR VOUCHER NUMB	ER YOUR VOUCHER NUMBER	DATE	AMOUNT	AMOU	NT PAID	DISCOUNT	WRITE-OFF	NET	_
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COMMENT



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March 22, 2011



Service Request: 71-633439423

Customer Relationship Specialist: MJ Mason

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the intermediate steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the part replaced is not the part covered by this special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

General Motors Dealership Empowerment Process

(Dealership Service Management Template - Revised 1/18/2008)

- 1) Please complete this template by either typing or legibly writing in all required information
- 2) Either fax the completed template to 1-866-430-2718, or attach to an e-mail and send to AVM.TEAM@GMEXPERT.COM
 - O It is NOT necessary to FAX all 13 pages; only those that apply to your request
- 3) Place a copy of the completed template in your VIN history file for future reference

IMPORTANT NOTE: If you have questions pertaining to potential goodwill options, goodwill value &/or the status of a pending request, please call the GM Call Center (1-800-231-1841, prompt 3, prompt 2). ALWAYS call **BEFORE** you commit to provide a GM Protection Plan to a customer.

Region	✓ NEast
Service Manager Name & P Number	LOGITER Scheicher Drv. 904. 458-1141
Dealership Name, Location BAC Number	Con den Cheurolet tour - 114795 Ormoge Park FL 32065
CAC Case (SR) Number (if known)	
Customer Name (Mr., Ms., First, Ml, Last)	(Irs.);
Customer <u>Complete</u> Mailing Address	Modela brown Fl
Daytime Phone Number	CP
Evening Phone Number	Svine
FULL VIN	1612751856F
Current Mileage	119957
District Service Manager's Name & Cell Phone Number	2 CUSTOMEN SMILL PORT HOTE TURNING CUSTOMEN SMILL STEWATION
Customer's Concern(primers seious purande
And Business Reasons For Offering Goodwil	to character partion
this Loyal, Appreciati	
Deserving Customer	
Additional Information Suc RO #s Or Used Vehicle Pur Information (date & mileag- used vehicle purchase, and seller)	chase 11154

Component Coverage Letter

Component Cov	erage Letter
Definition:	A letter that covers a specific component for a defined period of time and mileage.
Purpose:	To restore a customer's confidence in a component as a result of an unsatisfactory service experience.
When to use:	> The customer has concerns regarding repeat failure(s) of a specific component
	> The customer has concerns about potential out of warranty expenses on a specific component
When NOT to use:	For the "complete vehicle"
	> For a system ("electrical system")
	> The vehicle has a salvage or branded title
	> Wear and maintenance items (tires, brake pads, wiper blades, etc.)
	> If customer has pursued third party intervention (BBB or legal)
	> In conjunction with other goodwill tools
Parameters of use:	 Can be written up to and not to exceed 84 months/100,000 miles from the original in-service date For Diesel Engines, it can be written up to and not to exceed 84 months/150,000 miles from the original in-service date For Cold Start Knock, it should be written for 72/100,000. If it falls w/in the parameters noted in TSB #01-06-01-022 or 01-06-01-028A a transferable component letter will be issued (only exception). NOT transferable to subsequent owners (except cold start knock)
	Electrical components MUST be specific (alternator, radio), NEVER
	the entire system
	Match terms to the customer's ownership cycle
	> Preferred over GMPP due to cost & focus application
Examples:	> A catastrophic engine failure within the warranty period - customer is offered a 84/100,000 component letter
	> The second alternator failure within the warranty period - customer is offered a 72/75,000 component letter
Time limit (months):	12 Mileage limit: 12,000
Specific component(s) (i.e. transmission):
	Power Steering

Middleburg, FL

Service Request: 71-633613001

Customer Relationship Specialist: Bradley Primeau

Dear :

Chevrolet is pleased to provide service coverage for the steering on your 2006 Chevrolet Malibu, Vehicle Identification Number 1G1ZT51856F

This service coverage will commence upon the expiration of the applicable New Vehicle Limited Warranty and will continue until December 2, 2010, or 85,052 miles, whichever occurs first. Chevrolet will make repairs to correct defects related to materials or workmanship occurring during the coverage period specified above. The following item(s) are covered:

Steering – Gear housing and all internal parts; rack and pinion; power steering pump; steering shaft couplings; seals and gaskets.

Chevrolet will not be responsible for conditions arising from tampering, abuse, physical damage, or improper maintenance. This coverage is not transferable to any other vehicle or subsequent owner of your vehicle. Please keep this letter with your Malibu. Should your vehicle require repairs within the coverage period, present this letter to the Service Manager of an authorized Chevrolet Dealership.

If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

ATTENTION: DEALERSHIP SERVICE MANAGER

Component Service Coverage

Submit the claim with all the appropriate authorization codes and H route it to your Area Service Manager. Be sure to retain a copy of this letter in the customer's file and return the original to the customer.

GORDON CHEVROLET

FAX COVER SHEET

то: <u>GM Empowerment</u>	FROM: _	Walter Scheider
FAX: <u>1-866-430-2718</u>	<i>FAX</i> :	904-272-7005
	PHONE:	904-272-2200 Ex. 100
# OF PAGES (Including	g cover):	3
RE: Please call when you receive th	nis, I have I	ost the extension to call
about this.		
	•••	

If you have any futher questions, please call me at 904-458-1134

General Motors Dealership Empowerment Process

(Dealership Service Management Template – Revised 1/18/2008)

- 1) Please complete this template by either typing or legibly writing in all required information
- 2) Either fax the completed template to 1-866-430-2718, or attach to an e-mail and send to AVM.TEAM@GMEXPERT.COM
 - o It is NOT necessary to FAX all 13 pages; only those that apply to your request
- 3) Place a copy of the completed template in your VIN history file for future reference

IMPORTANT NOTE: If you have questions pertaining to potential goodwill options, goodwill value &/or the status of a pending request, please call the GM Call Center (1-800-231-1841, prompt 3, prompt 2). ALWAYS call **BEFORE** you commit to provide a GM Protection Plan to a customer.

Region	✓ NEast	☐ SEast	☐ NCentral	☐ SCentral	Western
Service Manager Name & I Number	Phone Walt	er Sen	ونيكوم	01V. 904	458-1141
Dealership Name, Location BAC Number	& C201	den Schar	+ tolove	no - 1141	795
CAC Case (SR) Number (if	WYV.	m ge ron	ر آ-ر ۱	<u> </u>	=PALLING. L
known) Customer Name (Mr., Ms.,	Mrs. ,				1 1711/1914
First, MI, Last)	\				
Customer <u>Complete</u> Mailing Address	-	Le braga	FU		
Daytime Phone Number	, , , , ,	<u> </u>	<u> </u>	11-11-11-1	
Evening Phone Number		Sveme	-/		
FULL VIN	10,1-	ZT 5185	LE		
Current Mileage	48	957		* - 11	
District Service Manager's Name & Cell Phone Numbe	r 30V	IN BANT	بردكوهمه ر	477- 9909	e turning
Customer's Concern(s And Business Reason(3)	_ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Monday	eiock pu	e turning
For Offering Goodwil		(romote.	not 12 from t	WOI	
this Loyal, Appreciati	ve,				
Deserving Customer					
Additional Information Such RO #s Or Used Vehicle Pure Information (date & mileage used vehicle purchase, and seller)	hase 1115	+/0			11001

Revised 1/18/2008

Component Coverage Letter

Component Cov	verage Letter
Definition:	A letter that covers a specific component for a defined period of time and
ĺ	mileage.
Purpose:	To restore a customer's confidence in a component as a result of an
	unsatisfactory service experience.
TT/2	The continuous has a second in a negative failure (a) after a second failure (b) after a second failure (c) after a second failur
When to use:	> The customer has concerns regarding repeat failure(s) of a specific
	component The customer has concerns about potential out of warranty expenses
	on a specific component
	on a specific component
When NOT to use:	➤ For the "complete vehicle"
	➤ For a system ("electrical system")
	> The vehicle has a salvage or branded title
	Wear and maintenance items (tires, brake pads, wiper blades, etc.)
	If customer has pursued third party intervention (BBB or legal)
	➤ In conjunction with other goodwill tools
	5 6 1 4 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7
Parameters of usc:	> Can be written up to and not to exceed 84 months/100,000 miles
	from the original in-service date o For <u>Diesel Engines</u> , it can be written up to and not to exceed
	84 months/150,000 miles from the original in-service date
	o For Cold Start Knock, it should be written for 72/100,000. If
	it falls w/in the parameters noted in TSB #01-06-01-022 or
	01-06-01-028A a transferable component letter will be issued
	(only exception).
	NOT transferable to subsequent owners (except cold start knock)
	 Electrical components MUST be specific (alternator, radio), NEVER
	the entire system
	Match terms to the customer's ownership cycle
	Preferred over GMPP due to cost & focus application
Evamples	A anta-trouble against failure spithin the propagate against another
Examples:	➤ A catastrophic engine failure within the warranty period - customer is offered a 84/100,000 component letter
	> The second alternator failure within the warranty period - customer
	is offered a 72/75,000 component letter
	· · · · · · · · · · · · · · · · · · ·
Time limit (months):	Mileage limit: 12 500
	12 12,000
Specific component(s)	
ĺ	Power Steering

Revised 01/11/2007

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

September 4, 2008

Kimberly Larson, Esq. Weisberg & Meyers, LLC-Arizona Office 2833 N Central Ave # 613 Phoenix, AZ 85004-1085

RE: Steve Kelly v. General Motors Corporation

Service Request: 71-633898817

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZU54815F

Customer Relationship Specialist: Donna Blackstone Ext. 41208

Dear

Enclosed please find a check in the amount of \$6,500.00 made payable to Steve & Ella R Kelly & Weisberg & Meyers to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0062 V07092007

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530



CHECK NO.

213

DATE 09/08/08

******00 CENTS**

AMOUNT **********6,500.00

North American Operations General Motors Corporation Disbursement Account

PAY TO THE ORDER

HOENIX AZ

The Chase Manhattan Bank, N.A. Syracuse, New York

AUDIT

1

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

CHECK NO.

PAYMENT DATE

09/08/08

VENDOR DUNS NO

VENDOR NAME

BB 000000205

REGISTER NO. DESCRIPTION INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 09/05/08 | VM 1-AX30Y2 .71-633898817.1-AX30Y2 00.0000 .00 6,500.00 6,500.00 1G1ZU54815F ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEHENT OR QUESTIONS CALL 800-462-8782 M3

TOTAL

6,500.00

.00

6,500.00



Part 1 of 2 - 15 pages

Fax

To: Desire Gallagher	From: John Hory
Faxe	Date: 7.30.00
Phone:	Pages:
Re:	CC:
☐ Urgent ☐ For Review ☐ Please Con	ment 🛘 Please Reply 🔻 Please Recycle
· Comments: NE: Cusponar	Store Kelly
SN#71-63	3898817
Sala does to tollow later	does per your regical.
	an

AMERICAN CHEVROLET • 4742 McHENRY AVE. • CA 95356-9523 • 209.575.1606 • FAX 209.575.2564



E.P.A. # CAR 000002477 B.A.R. # AG-154554



4742 McHenry Ave. MODESTO, CA 95356-9523 (209) 575-1606

Service Direct (209) 491-7813 CVC\$443456 Wa.Goodwreuch

SERVICE HOURS: "MON'S FRE-7:30ALM: to 5:30 T.M.
QUICK SERVICE | MON'S FRE-8:00 A.M. to 7:00 P.M.
SAT. 9:00 A.M. to 8:00 P.M.
SUN. 10:00 A.M. to 5:00 P.M.

ROCRAM CODE	AUTHORIZATION GODE	COMMITMENT NO.		E.S.P. NUMBER	,	SERVICIL INSTAL		GROSS REFERENCE
CUSTOMER NO. 71	L295		SOH	STOCKMAN	0634	673	1 ACCIBUITO MILLEMON	INVOIGE NO. CVCS443456
	.295		RKELL DR HATE	LICENS NO	MILEAGE	-	COLOR	STOCK NO.
						37,909	GALAXY SILV	C52116
			H/MAKL/N	ЮDEL /ROLET/MALIBU/	SDIT		09/03/05	חר
TURLOCK, CA	A.	VEH	ICLE LD. NO.	•		r	SELLING DEALER NO.	PRODUCTION DATE
		1	G 1 .	z u 5 4 8 1 5	F P.O. NO.		AMERICAN	07/01/05
		ET.	E. NO.		P. C., NC.		05/27/08	
	المنتسل الك		MENTS \$100.00	DEDUCT			(1)	
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	MPLETE GOODWRENCH INS	PECTION		*0+1/\$30\\$4.42********		E LINDENAL		
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			JOB	# 2 TOTAL LABOR	& PARTS	0.00		
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J0B # 1 3892	5 123456 06/1	.0/08 RENTAL	UIT			WARRANTY		
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E.R.A. # CAR 000002477 B.A.R. # AG-154554



4742 McHonry Ave. MODESTO, CA 95356-9523

> (209) 575-1606 Service Direct (209) 491-7813

CVCS443456 Wr. Goodwrouch

SERVICE HOURS: MON. FRI 7:30 A.M. to 5:30 PM QUICK SERVICE MON: FRI 8:00 A.M. to 5:00 PM SAT 8:00 A.M. to 5:00 FM SUN: 10:00 A.M. to 5:00 PM

	AUTHORIZATION GODE	COMMITMENT NO.	E.S.P. NUMBER		SERVICE INSTAL	LED PARTS	CROSS HEI/ERENCE
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/	1295		LL STOCKMAN		573	06/10/08	CVCS44345
		LABOR RAT	E UCENSË NO.	MILEAGE		COLOR	STOCK NO.
					37,909	GALAXY SILV	
		YEAR / MAH				DELIVERY DAIL	DELIVERY MILES
TURLOCK, C	Δ		HÉVROLET/MALIB	U/SD LT		09/03/05	25
		VEHICLE III		c -		SELLING CEALER NO.	07/01/05
			<u>1 z u 5 4 8 1</u>			AMERICAN	07/01/03
		F. T. E. NO.		P. O. NO.		05/27/08	
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CINCUICE BUONE	ALICHAGO AMACA	COMMENT	S .00 DEDUCT				to the second
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JR ALL NEW QUI	CK SERVICE FACILITY	IS NOW OPEN WITH EXT	TENDED TOTAL	PARTS	0.00		The Burgary St. S. Let
NIRA ANII AFRVI	CES. HOURS ARE M-F 8-	-7PM SAT 9-6PM SUN 1	IN-EDM TATAL	CHOICT			
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EMP. NO.	TECHNICIANS COMMENTS INCLUDE DESCRIPTION OF CAUSE	OEALERSHIPS USING DAILY JOB TICKETS SHOULD AFFIX THE JOB STICKERS IN THIS AREA
#1	REPAIR COMPLAINT Power steering is in/op at times, road fested and could not verify condition,	STRAIGHT RATERATE R/O NO. 443456 TIME OFF 4
3	may need to install data recorder and have customer drive vehicle, steering wheel is off center and may need alignemnt, rear tires are bald	STRAIGHT PLATERATE PROMULTING 2 TIME OFF
3	Service advisor verified concern with customer and c-0900 is set and found bulletin for this concern, ordered parts - IN STALLED COIL & GROORECTION STREET WILDROTEST OF	1 0000000 01000 11100 0
2	COMPLAINT Perform good wrench	STRAIGHT FLATRATE R/O NO. 443454 TIME OFF 5
7	CAUSE internal	7 S MP. NO. 322 ON-11 10.2
7	CORRECTION performed inspection	STRAIGHT FLAT RATE NO HALL 34 5 G3 TIME OFF
-	COMPLAINT REPAIR	EMP. NO. 322 ON - 12 CO 9 . 1
 -	AUSE PARTITION CONTROL TO THE PROPERTY OF THE	$\langle \langle \rangle \rangle$
(ONNECTION ON	
4 (OMPLAINT REPAIR	
 -	AUSE	
(ORRECTION	INDICATE ANY DAMAGE CUSTOMER HAS ON VEHICLE PREVIOUS TO MAKING REPAIRS PRIOR DAMAGE
5	REPAIR OMPLAINT	RF RR
C	AUSE	F
C	ORRECTION	U-211 U-2172 C-012 C0899

Document ID: 2133820

2005 Chevrolet Malibu | Malibu (VIN Z) Service Manual | Document ID: 2133820

#08-02-32-005: Loss of Power Steering Assist, Power Steering Warning Message Displayed in DIC, IPC/Radio Displays Erratic, DTC C0900, B1325 Set (Replace Ignition Coil/Module Assembly and Add Ground Strap) - (May 12, 2008)

Subject: Loss of Power Steering Assist, Power

Steering Warning Message Displayed in DIC, IPC/Radio Displays Erratic, DTC C0900,

B1325 Set (Replace Ignition Coil/Module

Assembly and Add Ground Strap)

Models: 2004-2006 Chevrolet Malibu, Malibu Maxx

with 3.5L Engine (VINs 8, N -- RPOs LX9, LZ4)

Condition

Some customers may comment on a loss of power steering assist at high RPM (above 3500 RPM) and a power steering warning message displayed in the DIC. They may also comment some instrument/radio displays are erratic.

Upon investigation, the technician may find DTC C0900 set. If the displays were erratic, then DTC B1325 will also be set.

Cause

This condition may occur when the system voltage exceeds 16 volts for one second for code C0900 and the system shuts down to protect it from over-voltage operation. If the voltage exceeds 18 volts for five seconds for code B1325, then other electronic systems protect themselves and shut down. It has been found that this voltage increase is caused by an interaction between the alternator and the ignition coil/module assembly.

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E.P.A. # CAR 000002477 · B.A.R. # AG-154554



4742 McHenry Ave. MODESTO, CA 95356-9523

(209) 575-1606 Service Direct (209) 491-7813 CVCS426764 Mr. Goodwrench

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FTI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

OGRAM CODE	A	THORIZATION CODE	COMMITMENT NO.		E.S.P. NUMBER	/	BERVICE INSTAL	LED PARTS AGORDED BUT ARE	CROSS REFERENCE
STOMER NO.	7420			ISOR		TAC	NO.	11/09/07	CVCS426764
	7129	<u></u>		RY D.	ARMSTRONG	119		COLOR	STOCK NO.
								GALAXY SILV	C52116
				S/CHEV	ÖDEL /ROLET/MALIBU	J/SD LT		09/03/05	25
TURLOCK	, CA		VEH	HICLE I.D. NO.	1.00			SELLING DEALER NO. AMERICAN	07/01/05
			<u> 1</u>	G L .	<u>z u 5 4 8 1</u>	BOING		R. O. DATE	-,,
				MMENTS	<u> </u>		w/·	10/23/07	
				\$1,00.00	DEDUCT				
#d.: \b/GV&-	C/S: TH WITHOUT SEAL: (INSPECT SEAL: / ATTEMPT	DOORS AND MACHINE RIGHT SIDE REAL EXTRA PRESSURE THE FOR CAUSE A VEHICLE. FOUN LINE THE BODY LINE TO ADJUST THE BOD SUBLET TO BOD	R 000R IS HARD : IT HAS ALSO WD REPORT ON R ID WHERE THE DO :S SEEM TO LINE : STRICKERM, ST	TO CLOS DAMAGED EPAIRS H OR IS H UP PROI ILL INOI	THE BODY DOOR NEEDED ITTING THE PERLY,	(대왕) (전 5년 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	as assetting of visits to the		· .
ARTS	OTY FP	NUMBER	DESCRIPTI	ON		NIT PRICE-			
OB # 1		15778057	WEATHERST	10.694	JOB # 1 TC		WARRANTY 0.00		
				300			0.00		
		FRONT SUSPENSIO			# 1 TOTAL LABO				
	KNOCKII PERFORI OUTER REMOVEI WITH A	ST VEHICLE TO CO NG TYPE NOISE EMM HED VISUAL INSPEC TIE ROD END EXTER D/REPLACED RIGHT LL NEW PARTS, PER I TOE TO FACTORY	ANATING FROM TH CTION. FOUND TH AMELY WORN/LOOS FRONT OUTER TI RFORMED E-2000	IE FRONT IE RIGHT IE ROD E ALIGNME	END. FRONT ND NT			1	
PARTS 30B # 2	-QTYFP 1	-NUMBER 15944090	DESCRIPT ROD KIT (ION 5.230	JOB # 2 TO		WARRANTY 0.00		
				JOB	# 2 TOTAL LABO	OR & PARTS	0.00		
3+08CVZ	C/S: T	BRAKES HYDRAUL HERE IS A FLUID	ICS HOURS LEAK AT THE LEI	- 7°08804	ECHOSO: 207///		WARRANTY		•
	INSPEC HAS BR PRESSU	& REPORT TED, EXAMINED AN AKE FLUID ON IT. RE TO THE BRAKE - FOUND THE BRAK	ÇLEANED OFF CA PEDAL, INSPECTI	ALIPER 8 ED FOR A	APPLIED NY ADDTIONAL				
	REMOVE SYSTEM	D/REPLACED BOTH: . CLEANED OFF AR ER LEAKS DETECTE	EA AND APPLIED	PRESSUR	IEW. AND BLED IE TO SYSTEM.				
JOB # 3	-QTYFP 2 1	-NUMBER 21012386 12377967	DESCRIPT WASHER 4 FLUID 8.3	.681	JOB # 3 To		WARRANTY WARRANTY 0.00		
JOB # 3					000 # 3 I	OTAL TANG	2.00		
JOB # 3				JOE	# 3 TOTAL LAB	OR & PARTS	0.00		
		VEND INV#-INV	DATE DESCRIPT		3 # 3 TOTAL LAB		0.00		



E.P.A. # CAR 000002477 · B.A.P. # AG-154854



4742 McHenry Ave. MODESTO, CA 95356-9523

(209) 575-1606 Service Direct (209) 491-7813

CVCS426764 Mr.Goodwreuch

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FRI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 8:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

PROGRAM CODE	" Lauraneau	747541 00DE	Toolule level	-					SERVICE INSTA	II CO DAOTO	CROSS REFERENCE
PHOCHAM CODE	AUTHORI	ZATION CODE	COMMITMENT N	0.	E.S.P. NUMI	IER		,		1	CHOSS REPERENCE
CUSTOMER NO.			<u> </u>	ADVIGOR			tv	NO. /	PARY YEAR	I ACCRUCO MILLIAGE.	INVOICE NO.
COSTOMER NO.	71295			GARY D.	A (1) A (1)		4.	19		11/09/07	CVCS426764
	71277			LADOR RAIL		ICENSE NO.		L 37 L MILLAGE	543	COLOR	STOCK NO.
				LADOR HAIL	l'	ICENSE NO.		MICEAGE	27,995		C52116
				VEAR/MAKE/N	400EL				27,333	DULIVLEY DATE	DELIVERY MILES
						/MALIBU	/cn (_		09/03/05	25
TURLOCK	C, CA			VEHICLE I.D. NO		MALIBU	/ SU I	_ '		SELUNC DEALER NO.	PRODUCTION DATE
						481	5 =			AMERICAN	07/01/05
				F.T.E.NO.	2 0)	7 0 1	LP.Q.N			R.O. DATE	07/01/03
				1			1			10/23/07	
RESIDENCE (*HONE	<u> </u>	BUSINESS PHONE		COMMENTS						10/23/01	
				E# \$100.00	DEDUCT						
ŠII SI ET	DO# OF	offs facut table to	TE DECERT	TTON		"		-			-
JOB # 1	PO#VEN 34430 742	11/09/	(16-DESCRIF '07 REPAIR	11UN	D /D DO				WARRANTY		
300 # 1	34430 /46	2/9 11/09/	U/ KEPAIK	AND ACTOR	K/K UU		- SUBL	ET	0.00		
						TOTAL	- 30br	.C. I	0.00		
ESTIMATE											
CUSTOMER HE	REBY ACKNOWLES	DGES RECEIVING	ì								
OR	RIGINAL ESTIMAT	TE OF \$0.0	0 (+TAX)								
COMMENTS											
DRIVE IN WI	ILL TRY TO INSE	PECT TODAY IF	POSSIBLE								
TOTALS											
TOTALS	· • • • • • • • • • • • • • • • • • • •		••••			•					
*****	********** RE	MINDED ****	*****	****	+++	TOTAL I	ADDD		0.00		
OUR ALL NEW	OUICK SERVICE	FACILITY IS	NOW OPEN L	JITH EYTEN	DED	TOTAL L	ABUK	• •	0.00 0.00		,
lhours and s	SERVICES. HOURS	5 ARF M-F 8.76	M SAT 9.60	M SUN 10-	SDM	TOTAL S			0.00		
11812 12 702	ST NOT A QUICK	LUBE ONLY BUT	PROVIDES	SEVERAL	J111	TOTAL G			0.00		
NEEDED SERV	/ICES PERFORMED	O AT YOUR CON	ENTENCE.			TOTAL M	ISC CH	Ġ.	0.00		
						TOTAL M			0.00		
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UNECK	AMOUN	VT	A1E	· · INITI	٩L	TOTAL	INVO	CE\$	0.00		
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	HIOOI	•,[~··	TIMI 1 I	·L						
M/C	AMOUN]	ATE	·····INITI	4i						
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OTHER	AMOUN	Ψ Τ [ATE	·INITI	ΑL.						
i											

CUSTOMER SIGNATURE

AMERICAN CHEVROLET

P.9/15

11/09/2027 16:02

AUYANGLU AUTU I

2095246521

ADVANCED AUTO BODY

Phone - Home:

PAGE 01/01

331 BANCS NEE

Renair Artier

EPA# CAL000224221 B A R # AE216495

Name:

MODESTO, CA 95856-8990 (209) 524-8824 -Fax: (209) 524-6521

					e	, кхопис: (209) 5'	75-1606				
RO Nbr:	74279			Estimat	a: Auto				Hat	 t:	***************************************
Year: VtN:	2006 Make: (1G1ZU54815F	CHEVROLET	Model: License:	MALIBU		Style: Odometer:	PO# 34430)	Color	: \$ILV	ER
Customer Pay:	Yeş					Miles Out:					
								Serv W	riter: LOPE	Z, CAR	RIE
								RO Cro	nte: 11/06	/07	
								Act On	t: //		0 days
Oper_ Repair	Description ADJUST RT REAR 1	FIGURE		Labor Units	Labor Type	Paint	Tax	Misc	Type Qty	Each	Tota
Replace	WEATHERSTRIP	DOOK	1				ĺ	375 00	<u>r</u>		
	INT TRIM PANEL R WISTRIP WHEN	UBS ON									
	OPENING & CLOSI	NG					1				
Body Units											
Táx		(\$0,00 @0,	00%					57	5.00 Body		\$75,00
			21	·	· ·	<u> </u>	l_		Tax Total		\$0.00
		Customer Pays			lasurance	: Pays		_			\$75.00
			_,	\$75.00 \$0.00	,,		\$0.00		compl	eted	
	we thoroughly satisfied			\$75.00			\$0.00				

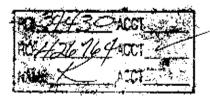
Out main objective is to give you the highest quality repair possible. Should you find that the repairs are not satisfactory, or if you have any questions, please feel free to call us and speak with one of our estimators

All workmanship is GUARANTEED for as long as you own your vehicle. Parts and Paint guarantees are per their respective manufacturers. Should the need of service ever arise again, please he assured that our staff will be happy to help you in any way we can. Once again, thank you for the opportunity to serve you,

We are not responsible for loss or damage to vehicles, or articles left in vehicles in the case of fire, theft, or any other cause that is beyond our control. Vehicles not ploked up within 48 hours of completion will be charged storage of \$30 per day. When an appointment is missed or cancelled, restocking fees on parts will apply at 25%.

I hereby authorize any repair work to be done, along with any necessary parts and materials to be purchased, as well as any supplemental labor, parts and materials needed to repair the vehicle listed horein. I hereby grant Advanced Auto Body employees permission to operate the vehicle described herein for purposes of testing or inspection. I hereby authorize any and all supplements payable direct to Advanced Auto Body. I authorize Advanced Auto Body to act as Power Of Attorney to sign any payments in

I acknowledge notice and oral approval of an increase in the original estimated price.





E.P.A. # CAR 000002477 B.A.R. # AG-154554



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(209) 575-1606 Service Direct (209) 491-7813

CVWS432208 Mr. Goodwrench

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FRI, 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

PROGRAM CODE AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER		/	SERVICE INSTA	5	CHOSS REFERENCE
71295	ADVISOR			MO: TAG		ACCRNED AGLEAGE	INVOICE NO.
115ā2	GARY D	. ARMSTI	RONG	119	0565	01/04/08	CVWS43220
			100	MICENS	30,797	GALAXY SILV	C52116
TUDLOGU	YEAR/MAKE/	MODEL VROLET/N	MAI TE11/	SD IT		09/03/05	DELIVERY MILES 25
TURLOCK, CA	VEHICLE (.D. No	Э.	-			SELLING DEALER NO.	PRODUCTION DATE
	1 G 1	Z U 5 4	1815	F (P. O. NO.		AMERICAN R. O. DATE	07/01/05
RESIDENCE PHONE BUSINESS PHONE						12/31/07	
I SUBURSA PALINE	C# \$100.00) DEDUK,T					
C/S: THERE IS A CLUNKING THE STEERING WHEN BURRIE SAYS THE STEERING HAS "L AT SLOW SPEEDS WHEN TURN WAS ABOUT A WEEK AGO; C ROAD TEST AND CONFIRM NO PERFORMED VISUAL INSPECT IN THE SPOOL GEAR -NO AD REMOVED/REPLACED RACK & AND PERFORMED E-200 ALIG FACTORY SPECS. CENTER WH PARTS	D FROM ONE SIDE OR TO OCKED UP" ON HIM MON ING AS WELL; SAYS L HECK FOR CAUSE AND F ISE IS COMING FROM TO ION FOUND THERE IS E JUSTMENT- PINION UNIT, REASSEM NMENT AND SET TOE TO FEL AND ROAD TEST TO	HE OTHER IENTARILY AST TIME EPORT HE FRONT E XCESSIVE F BLED COMPLETEU/COST 255.26 COST TOTAL	END, PLAY -E/COST- 1 255.24 -100.00 155.24	-U/PRICE 317.34 100.00	317.34		
	100		† 1 TOTA		217.34		
	JUU	# 1 TOT#	AL LABOR	S PARIS	369.85		
			R/O TA R/O TO	(Tals	0.00 369.85		
MARRANTY CLAIM DETAIL TOTALS	•••••						
SLAIM# TOTAL 32208 369.85							
LAIM TOTALS 369.85							
APPROVED BY SIGNATURE							
DC\$ AUDIT SLIP							
DCS DATA FILE: GMGMWF.6 01/04/2008 0940 RO NUMBER RO DATE 432208 12/31/2007 IG	48 WARRANTY NEW CLAI VIN DIV	M DEALER 06444	ODOMETER 30797	SERVICE	ADVISOR #		
CUSTOMER NAME: FIRST:	PHONE;	MIDDLE; WORK:		HOME: 200	QQ7 - 1Q0Q		
LN JOB CT CC PC PART- 1 01 NE 1 15858: LN-TOT: 369.85 TECH: COMMENTS: C-S: THERE IS AND CONFIRM NOISE IS CO PLACED RACK - PINION UNI	368 217,34 6C 5\$N: A CLUNKING NOISE IN 4ING FROM THE FRONT	FND PERFO	7 AUT ING COLUM	H. AUTHOR	152.51 :: DAD_TEST		
	-		R.O. TOTA	L: 36 9	.85		
	· 						

-∕ÇAR 000002477

·a.A.R. # AG-154554



4742 McHonry Ave. MODESTO, CA 95356-9523 (209) 575-1606 Service Direct (209) 491-7813

CVCS428657 Mr.Goodwrench

SERVICE HOURS: MON. • FRI. 7:30 A.M. to 5:30 F MON. • FRI. 8:00 A.M. to 7:00 F SAT. 9:00 A.M. to 5:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

GROSS REFERENCE

CVCS428651

INVOIGE NO.

STOCK NO.

C52116

DELIVERY MILES

PRODUCTION DATE 07/01/05

PROGRAM GODE	LJA	THORIZATION CODE	COMMITMENT	io.	F.S.P. NUMBER		T	SERVICE INSTA	LI FD PARTS
CUSTOMER NO.		_	<u> </u>	ADVISOR				/ DAY / YEAR	ACCRUED MUTAGE INVOIGE DATE
	7129	5		WAYNE M	ENDONCA		253	218	11/15/07
				LABOR RATE	1.00010	~	MILL	AGE 28,321	GALAXY SILV
				YEAR / MAKE / M	ODEL ROLET/MA	AL TRUI/	ED LT	<u> </u>	09/03/05
TURLOCK	, CA			VEHICLE I.D. NO.					SELLING DEALER NO.
				F.T.E. NO.	z u 5 4	<u>8 I S</u>	P.O.NO.		AMERICAN P O DATE
Andrews andre		LO MARCE GUOVE		COMMENTS				11.7 801	11/15/07
				E# \$100.00					
LABUR & PAR J#-1 19CVZ	OR TURNI SMOKES I SEE 253- INSPECTE PERFORME	AIR CONDITIONING RE IS A BAD ODOR NG ON HVAC. STATE N VEHICLE. CK-RE 119 / WILL NEED D D/VERIFIED CUSTOM D COOLING COIL CO D. ODOR IS NO LON	COMING THE S SMELLS (PT DEODORIZE (DER COMPLA DATING IN 1	ROUGH AC VE DF A SMOKE & AFTERBLOW INT. MUSTY VENT SYSTEM	NTS WHEN U SMELL. NOB ODOR FROM L AND	SING		, WARRANTY	
PARTS	QTY · FP • N	UMBER	DESCRI	PTION		UNIT	PRICE-		
JOB # 1	1 1	237/951	COOLING	a C 8.800	JOB #	1 TOTAL	PARTS	WARRANTY 0.00	
				JOB	# 1 TOTAL			-,-,	
	GO DEAD INSPECTE WEAK. TE REMOVED/	ENGINE ELECTRICAL RADIO IS LEFT ON / ALSO SLOW CRANK D/VERIFIED CUSTOM ST BATTERY =FAILE REPLACED BATTERY, IS STARTING AS DE	FOR RUNDON AT TIMES BER COMPLAT D= TEST COMPLET RECHECKET	√N TIME THE / CK-REPT INT, FOUND DDE (5D5RP-	BATTERY W BATTERY IS RL)	ILL			
PARTS	QTYFP-N	UMBER	DESCRIP	TION		UNIT	PRICE.		
JOB # 2	1 1	9001628	75 - 5YR			2 TOTAL		WARRANTY 0.00	
				JOB	.			0.00	
J# 3+36CVZ-(2U011F	SHUTTLE: (**) RIDE E OR TO WORK	√ HOURS	0.00 TE	 CH(S):0718	00 - € 1 ° E		WARRANTY	
PARTS	QTYFP-N	UMBER	DESCRIF	TION		<u>-</u> UNIT	PRICE-		
		•				3 TOTAL	_	0.00	
••••		• • • • • • • • • • • • • • • • • • • •			# 3 TOTAL			0.00	
MISCC JOB # 3	ODE • • • • • • • · · · · · · · · · · · ·	-DESCRIPTION SHUTTLE		· • •	CONT:		28657	WARRANTY 0.00	
		WLEDGES RECEIVING				•••••	•		
OR:	IGINAL EST		0 (+TAX)						
OOLINE HID								•	

AUTHORIZATION CODE



E.P.A. # CAR 000002477 9.A.A. # AG-154554

71295

PROGRAM CODE

CUSTOMER NO.

TURLOCK,



VEHICLE I.D. NO.

4742 McHenry Ave.

MODESTO, CA 95356-9523

(209) 575-1606 Service Direct (209) 491-7813 CVWS428657 Mr.Goodwreuch

AMERICAN

11/15/07

B.O. DATE

SERVICE HOURS: MON. - FRI, 7:30 A.M. to 5:30 P.M. QUICK SERVICE MON, FRI, 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

07/01/05

CROSS REFERENCE SERVICE INSTALLED PARTS COMMITMENT NO. LEP NUMBER ACCRUTO MILITARIA M: **D**/47 NVOICE NO. TAC NO. INVOICE DAIL AUVISOR CVWS428657 11/19/07 253 218 WAYNE MENDONCA STOCK NO. LABOR RATE MILEAGE COLOH 28,321 GALAXY SILV C52116 DELIVERY DATE DÉLIVERY MILES YEAR / MAKE / MODEL 09/03/05 SELLING DEALER NO. 25 05/CHEVROLET/MALIBU/SD LT RODUCTION DATE

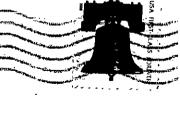
1 G 1 Z U 5 4 8 1 F.T.E.NO. COMMENTS E# \$100.00 DEDUCT APPROVED BY SIGNATURE DCS AUDIT SLIP--DCS DATA FILE: GMGMWF.815 WARRANTY NEW CLAIM 11/19/2007 1325 DIV DEALER ODOMETER SERVICE ADVISOR # RO NUMBER RO DATE 11/15/2007 1G1ZU54815F 28321 3 06444 CUSTOMER NAME: FIRST: MIDDLE: PHONE; WORK: HOME: LAST: OHRS NET-AMT. LAB TOT. LHR\$ LN JOB CT CC PC PART-NO. TOT-PTS LABOP OP 1 12377951 58.04 6C E3320 01 LN-TOT: 138.78 TECH SSN: AUTH CODE: AUTH. AUTHOR.:
COMMENTS: C-S- THERE IS A BAD ODOR COMING THROUGH AC VENTS WHEN USING INSPECTEDVERIFIED CUSTOMER COMPLAINT, MUSTY ODOR FROM VENT
COOLING COIL COATING IN VENT SYSTEM. AND RECHECKED OT-PTS FC LABOP 110.81 TOOLO NO110 PART-NO. TOT-PTS LN JOB CT CC PC LHR5 OHR\$ NET-AMT. LAB-TOT. 02 0J 1 19001628 155.67 TECH SSN: AUTH. AUTHOR. UN-TOT: AUTH CODE: COMMENTS: C-S- IF RADIO IS LEFT ON FOR RUNDOWN TIME THE BATTERY WILL GINSPECTED-VERIFIED CUSTOMER COMPLAINT. FOUND BATTERY IS WEAK. TEST BATTERY *FAILREMOVED-RE PLACED BATTERY, RECHECKED AND CONFIRM VEHICLE IS S LN JOB CT CC PC PART-NO. TOT-PTS LABOP LHRS OHRS NET-AMT, LAB-TOT. FC 5.00 98 Z7910 03 ΜĴ LN-TOT: 5.00 TECH SSN: COMMENTS: SHUTTLE RIDE AUTH, AUTHOR.: AUTH CODE: RIDE HOME OR TO WORK SHUTTLE 299.45 R.O. TOTAL:

		STRAIGHT RATE RIO NO. 438457 TIME OFF
EMP. NO.	TECHNICIANS COMMENTS INCLUDE DESCRIPTION OF CAUSE	OPER, NO.
#1	REPAIR COMPLAINT Checked and could smell a musty odor from vents. Used Cooling Coil Coating in vent system and rechecked, odor is gone at this time.	9 9 mp. no. 778 (1) on 110 -1
	CAUSE	
	CORRECTION	STRAIGHT FLAT RATE R/O NOC/28/657 TIME OFF O .8
#2	REPAIR COMPLAINT Checked and found battery weak. Low CCA431 should be at least 550 CCA. Waiting for new battery.	
	CAUSE Replaced battery and rechecked, engine starting properly and radio does not run battery down. Failure code #5D5RP-RL	
	CORRECTION	N/W
#3	COMPLAINT REPAIR STRAYGHT FLAT RATE RECORDS 86.5 7 TIME OFF 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	CAUSE 2 EMP. NO. 7/8	
	CORRECTION	
#4	REPAIR COMPLAINT	
	CAUSE	
	CORRECTION	PRIOR DAMAGE PREVIOUS TO MAKING REPAIRS PRIOR DAMAGE
#5	REPAIR COMPLAINT	RF RR RF
	CAUSE 431 CCA #5DSRP-RL	O LF LPAR GOOGN
	CORRECTION	COMMENTS MMENDED SERVICE OT CVZ-BELTE ODDA American 9 01 CVZ-BELTE ODDA

DGHAM CODE	AUTHORIZATION CODE	COMMITMENT N	D	E.S.P. NUMBER	_	, ,	SERVICL INSTAL	LED PARTS ACCRUS DINGLEAGE	GROSS HEFFRENCE
			*FN 9000			MIT /	TINY / YEAR	INVOICE DAIL	INVOICE NO.
TOMERNO. 71	295		ADVISOR CARL P	WIEGAND		123	166	08/28/07	CVC542201
			LABOH NATE	LICE NSE	NO.	MILEAGE		GALAXY SILV	C52116
			YEAH / MAKE /			77		DELLYERY DATE	DELIVERY MILES
TURLOCK CA				VROLET/MAL	<u>IBU/SD</u>	LT		09/03/05 SELLING DEALER NO	PRODUCTION DATE
TURLOCK, CA	`		1 G 1	z u 5 4 8	3 1 5 1	F		AMERICAN	07/01/05
			F. F.E. NO.		T.	O. NO.		08/28/07	
	BUSINESS PHO	NE	COMMENTS	146		<u></u>		<u></u>	
	BOSINEURI								
C/R EST 18 ARTSQTY OB # 1	SERV 18,PT SERVICE 18 POINT LOF SERVI \$ 29.95 POINT QUICK SERVICE -FP-NUMBER	CE AS PR QUI COMPLETED	PTION	. .	-		5.2 5 ****		
OB # 1 1 OB # 1 1	3536966	SEAL 1		.10B #	1 TOTAL	**** PARTS	**** 5.25		
			.10	B# 1 TOTAL			17.35		
· · · · · · · · · · · · · · · · · · ·	ROT TIRE ROTATION						T.MS: T2 05		
COI E2. NO.	R FOUR WHEEL TIRE ROTE FRONT TIRES NEED \$ 12.95	REPLACEMENT.	WORN OUT	•	UNIT	PRICE-			
AKI2UI1-	F & = 1401mDCK = *			JOB #	2 TOTAL	PARTS	0.00		
			JO	B# 2 TOTAL	LABOR &	PARTS	12.95		
C/	GOODWRENCH IN R GOODWRENCH INSPEC CHARGE T COMPLETED AT THIS	TION AS PER V	NORK SHEET	۲.	WE 1890	4	TNTERNAL		
PARTSQTY-	FP-NUMBER	DESCR	IPTION		···-UNIT 3 TOTAL	PRICE-	0.00	,	
			. "	B# 3 TOTAL			0.00		
C/ DR ES RF	BRK BRAKES FRONT R INSPECT REPORT ON IVING. NOISE STOPS. T \$ 190.00 AR BRAKE WORN PASSE STOMER DECLINED TO	i brakes fron : :D sensors al!	S: T NOISE WI	TECH(S):322			INTERNAL	•	
	FP•NUMBËR				UNIT 4 TOTAL	PRICE - PARTS	0.00)	
			J	OB # 4 TOTAL	LABOR &	PARTS	0.00)	
							INTERNAL	-	

Weisberg & Meyers, LLC 5025 North Central Ave #602 Phoenix, AZ 85012

PHOENIX AZ 850 19 AUG 03-PM 2 T



AUG 22 24448

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren MI 48091 Attn: Lynn Foster

46091+**6**013

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WEISBERG & MEYERS, LLC

ATTORNEYS FOR CONSUMERS

866-775-3666 (TOLL FREE) 866-565-1327 FACSIMILE WWW.ATIORNEYSFORCONSUMERS.COM

COLORADO OFFICE (PLEASE SEND MAIL TO THIS ADDRESS) 30752 SOUTHVIEW DRIVE, STE. 150 EVERGREEN, CO 80439 303-974-7266

Extension: 219
E-mail: RLevine@AftorneysForConsumers.com

CALIFORNIA OFFICE

6455 PYRUS PLACE CARLSBAD, CA 92011 760-676-4001 WRITER LICENSED IN: CALIFORNIA;

COLORADO: WASHINGTON D.C.

August 12, 2008

General Motors Corporation e/o MSN International, ATTN: BRC Legal 1919 Concept Drive Warren MI 48091 Attn: Lynn Foster

Re:

v. General Motors Corporation

Vehicle: 2005 Chevrolet Malibu-

VIN: 1G1ZU54815F

Our File Number: C080032A

Dear Lynn:

Per your tax dited August 7, 2008, there is no final opportunity under the facts and applicable law of this case and our client has been inconvenienced enough already. It you would like to make a reasonable attempt at resolution (we received your \$2,100 offer and will counter shortly) we welcome the same, otherwise we will proceed to hightion

Best regards,

Richard Leymer Anomey a Lin

RI /kl

Cc: Steve Kelly

ARIZONA * CALIFORNIA * COLORADO * GEORGIA * FLORIDA * ILLINOIS
NEW MEXICO * OKLAHOMA * OREGON * TEXAS * WASHINGTON * WASHINGTON D.C.

RCMPR010 VEHICLE DELIVERY/INCENTIVE HISTORY

PROCESSING SOURCE: CHEVROLET 14:08:25 PAGE:

10/14/06

VIN: 1G1ZU5481 5F SELLG SCE: 13 MDL YR: 05 ORD NO: JGNMVW

ODATE: 06/13/05 ORDER FAN: DDATE: 09/03/05 DLVY FAN: OTYPE: 070 DLVY SS/SITE CD: 13 06444 DTYPE: 010 SRVC TYPE: MILEAGE:

DLVY DOE: 09/06/05 ORDER BY:

CANC: CANC DOE:

TURLOCK

TRADE: DLVY TO:
TRD DOE:
SRVC IN: TURLOCK
SRVC OUT: CANC SRVC IN:
BFSO ORD DT: BFSO CUST:

PRICE ASSUR DT: PRICE ASSUR RT:

--INCENTIVES--

 CODE
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 SS/SITE
 INV/INC NO
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PROCESS TYPE: 001 CHECK NO: SSN:

DATA SCE: DLR INC MEMO NO: 00028798266 AUTH PUR CD: MISC DATE: MISC:

POLICY PYMT CMNT: ACTV TYPE: 6

 CODE
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 SS/SITE
 INV/INC NO
 DATE
 AMOUNT
 MTHD
 DLR
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SSN:

PROCESS TYPE: 001 CHECK NO: DATA SCE: DLVY INC MEMO NO: 00028798266 AUTH PUR CD: MISC DATE: MISC:

POLICY PYMT CMNT: ACTV TYPE: 6

 CODE
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 INV/INC NO
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PROCESS TYPE: 001 CHECK NO: SSN:

DATA SCE: DLR INC MEMO NO: 00028798266 AUTH PUR CD: MISC DATE: MISC:

POLICY PYMT CMNT: ACTV TYPE: 6

RELEASE OF CLAIM

· ·	"Releasor(s)"), on behalf of myself/ourselves and
•	on of \$6,500.00 paid by General Motors Corporation,
hereby release(s) and discharge(s) General Motors	-
by General Motors Corporation, and their respectiv	f vehicles, parts and components that are distributed
	r attorney's fees and costs which directly or indirectly
· · · · · · · · · · · · · · · · · · ·	ted with the purchase, repair, maintenance, operation,
alteration, or use of Releasor(s) 2005 Chevrolet Ma	
	ing but not limited to any claims based on any alleged
•	m shall not be construed to release any of the above
named persons or entities from any liability regardi	ng claims of personal injury or products liability
arising out of the use or operation of the Subject Ve	ehicle after the date of execution of this release.
Notwithstanding the above, General Motors Corpor	ration agrees to honor the remaining term of the
manufacturer's express limited warranty and any ag	oplicable GM Protection Plans which accompanied the
sale of the subject vehicle. If Releasor(s) has/have	initiated any court, arbitration or other proceeding
against General Motors Corporation, Releasor(s) in	nmediately will dismiss the proceeding with prejudice.
The subject vehicle's mileage is	on the date of the signing of this release.
Releasor(s) has/have carefully read and understanded	(s) this release. Releasor(s) agree(s) and
acknowledge(s) that this Release constitutes the ent	
	ring on any representations, promises or inducements
other than those stated in this release.	ing on any representations, promises of inducements
PLEASE READ CAREFULLY BEFOR	RE SIGNING. BY SIGNING THIS RELEASE,
YOU ARE SIGNIFYING THAT YOU HAVE R	EAD IT, UNDERSTAND IT, AND AGREE TO
ITS TERMS.	
I/We agree to the terms of this Release of	All Claims
C	
DATE SIGNED:	
DATE SIGNED.	
Claimant's Cianatura	Claimant's Gianatura
Claimant's Signature	Claimant's Signature
Address	Address
City, State, Zip Code	City, State, Zip Code
STATE OF	
COUNTY OF	

Signature of Notary Public
Print, type or stamp Commissioned Name of Notary Public
Personally KnownOR Produced identification
Type of identification
My commission expires:

CC: File

LG0024 V6302006

AMERICAN CHEVROLET

4742 McHenry Avenue Modesto, CA 95356

Phone (209) 575-1606 Fax (209) 491-7825

A fax from: Jimmy Halvorson

то:	Desire Gallagher	
ATTN:	#7/-63389881	_
DATE:	7-30-08	_
NUMBER	OF PAGES (including cover sheet)	-
×		
		



General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUSTOMER NAME:				
VIN: 1 6 1 7 U 5	4 8 1 5 F	_		or see attached list*)
				10 may 10
CUSTOMER INCENTIVE(S)	And the second s	And the state of t	
customer incentive(law, as a price re	ount of customer incentive(s) s) be applied: (a)XXo th duction (Bill of Sale Indica	e down payment of tes pre-rebate pric	this vehicle; (b) v e; amount of rebate named below;	where permissible by and final price with
Incenti	ve Program Reference	Amount	GM Incentive	the state of the s
GM-FAC	TORY REBATE	\$ <u>2000-0</u> 0	رين ا	<u> </u>
GMS PF	CICING	\$N/A	S. S. S. S. S. S. S. S. S. S. S. S. S. S	
		S. N/A		
· · · · · · · · · · · · · · · · · · ·		\$N/A		
		S N/A		
Total Inc	entive Amount Received	\$ 2000-00		
a. I elect to rece in lieu of		and/or		
b. I elect to rece	CUSTOMER AND	DEALER ACKNOW	LEDGMENT	
to me by the Dealer named delivery of this vehicle on \bot	thaser or lessee of the vehicle below. This vehicle was pure 09 08 05 acknowledge receip m or obligation for incentive(s)	hased/leased for per of incentive(s) as o	rsonal/business use ario	got resale and I took
Purchaser/Lessee			Date: <u>0</u>	
 the incentive(s) described in 	s Dealer representative, certification # / // have been provide and that properly sompleted a	ed to the said purcha	ser/lessee who has take has been forwarded to	General Motors.
Authorized Dealers	Signature:		Date:0	<u>9/ 03/ 20</u> 05
Dealership Name:	AMERICAN C	IEVROLET/GEO	Dealer Co	de: <u>06444</u>

*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

SIMPLE INTEREST FINANCE CHARGE

•	SIMPLE I	11	FINANCE CHANGE	
aler Number	Contract Number		R.O.S. Number	Stock Number — C52116
	cluding County and 2	2lp Code)	Creditor - Seller (Name and	Address)
r,			AMEDICAN CHEV	BOLET/GEG
			AMERICAN CHEV	
TURLOCK CA	STANISLAUS	1	L MODERTO CA OF	DEC.
, the Buyer (and Co-Buyer, if	any), may buy the vehicle below	for cash or or the Creditor	credit. By signing this contro - Seller (sometimes "we" or "	act, you choose to buy the vehicle on credit under th us" in this contract) the Amount Financed and Financ Lending Disclosures below are part of this contract.
sements on the front and back arge according to the payment :	schedule below. We will figure your	finance charge	on a daily basis. The Truth-In-	Lending Disclosures below are part of this contract.
lew Ma	ke	l .	e Identification Number	Primary Use For Which Purchased
sed Year and N		Venici	6 (detailcation trains)	personal, family or household
NEW 2005 MALIB		IG1Z	U54815F	Duainess or commercial
•	L TRUTH-IN-LENDING DI			STATEMENT OF INSURANCE
ANNUAL FINA		TOTALOT	IOTAL SOLD	NOTICE. No person is required as a condition of infance.
PERCENTAGE CHA	RGE Financed	Payment The amount	you The total cost of	Insurance through a particular insurance company, agoing
The cost of amou	nt the credit provided	will havo paid you have med	efter your purchase on	obtain credit. Your decision to buy or not buy other insurant will not be a factor in the credit approval process.
your credit as credit as a yearly rate. cost		payments	as your down	Vehicle Insurance
- J-2-1,7 1		scheduled	s10000_00s	L · Term Premiu
	0.002) \$ 16358.91	\$_163 ⁵ 8.	916) \$ 26358 9(e)	\$ N/ADed Comp., Fire & Theft Mos. \$ N/ \$ N/ADed. Collision Mos. \$ N/ Bodily Injury \$ N/Almits Mos. \$ N/ Property Damage \$ N/Almits Mos. \$ N/ Medical N/A Mos. \$ N/ N/Almits Mos. \$ N/ Mos. \$ N/ N/Almits Mo
			(e) means an estimate	\$ N / A Ded. Collision Mos. \$ N/
YOUR PAYMENT SCHEDULE WI Number of Payments:	LL BE: Amount of Payments:	- T . V	Vhen Payments Are Due:	Property Damage \$ N Almits Mes. \$ N7
One Payment of	16358.91		ON 10/03/2005	Medical N/A N/AMOs. 5 N
One Payment of	N/A	N/A		N/A Mos. \$ N/
Payments		Month	y, Beginning 10/03/2005 ly, Beginning	Total Vehicle Inaurance Premiums \$N/
Payments One Final Payment	N/A			UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMETER SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT
Lete Charge, if payment is not rece	ived in full within 10 days after it is due, y	ou will pay a late	charge of 5% of the part of the	this contract contract demand insurpage this contract contract
payment that is late.	t early you may be charged a minimum finer	nce charge.		(see back) from anyone you choose who is acceptable to us. are not required to buy any other insurance to obtain credit.
Security Interest. You are giving a se	curity interest in the vehicle being purchased.	omation about n	onoaymeni, default, any required	
repayment in full before the scheduled	curity interest in the vehicle being purchased. contract for more information including info date, minimum finance charges, and eacurity	interest.		Buyer X Co-Buyer X
ITEMIZATION OF THE AMOU		-		Seller X
1. Total Cash Price	11: 1-11171/4WEN	ese, andram	yn Mangg	If any insurance is checked below, policies or certificates from named inaurance companies will describe the terms and conditions
A. Cash Price of Motor Vel	nicle and Accessories	- \$ <u>-23132</u>	_ <u>80_(</u> A)	Application for Optional Credit insurance
1. Cash Price Vehicle	\$ 231 <u>32</u>	-80 -80	, e - t	☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both
 Cash Price Accesso Other (Nontaxable) 	nes • • · · · · · · · · · · · · · · · · ·	/-/*	19	☐ Credit Disability (Buyer Only)
Describe N/A	\$N	/ A		Term Exp. Premium
Describe AL∠A	\$N	<mark>/∤∯</mark> errigh j righi	(B)	Credit Life N/A Mos. \$ \\ Credit DisabilityN/A Mos. \$ \\ \$ \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
	Fee (not a governmental fee)	\$	10 / (C)	Total Credit Insurance Premiums \$ N/A
C. Smog Fee Paid to SelleD. Sales Tax (on taxable from the contract of the co		\$ 1700	.36 (D)	Insurance Company Name
E. Optional DMV Electron		\$ 7	<u>N ∕ A</u> (E)	N/A
F. (Optional) Service Con	tract*	\$ <u>121</u> 0	7 7/W	Home Office Address N/A
G. (Optional) Service Cor	tract*	2	<u>N / A</u> _(G)	Credit life insurance and credit disability insurance are required to obtain credit. Your decision to buy or not buy or
H. Prior Credit or Lease E N/A	salance palo by Seller to	s 774 (44	<u>N/A_</u> (H)	required to obtain cradit. Your decision to out or not bay or life and credit disability insurance will not be a factor in
(see downpayment an	d trade-in calculation)	Constant and the constant	WESTERN TO	elign and agree to pay the extra cost. Credit life insurance
) (Octional) Gap Contra	ct (to whom paid)*N/A	\$	FNIZA (I)	Iffe and credit disability insurance will not be a factor in credit approval process. They will not be provided unless sign and agree to pay the extra cost. Credit jife insurance based on your original payment schedule. This insurance not pay all you dwe on this contract if you make tate payment or payment or in the number of payments. Coverage for credit insurance and credit disability insurance does not cover any increase in payment or in the number of payments. Coverage for credit insurance and credit disability insurance ends on the original data for the last payment unless a different term for
J. Other (to whom paid)* For N/A	NI/ A	. \$		Credit disability insurance does not cover any increase in y peyment or in the number of payments. Coverage for credit
Total Cash Price (A throt	iah 1)		\$ <u>26097.16</u> (1)	
2. Amounts Paid to Public A. License Fees E.S.				I I Mariamona la phóiliún Dúmice
AC CIDOLUGE AND		\$ 15.5	N A (A)	You are applying for the credit insurance may above. Your signature below means that you are not eligible for insurance if you that: (1) You are eligible.
B. Registration/Transfer/	rding Fees	8).75 (c)	
C. California Tire Fees* D. Other N/A			<u>N/A</u> (D)	disability insurance only if you are working for we or profit 30 hours a week or more on the Effective
E. Other N/A		_ \$	N/A (E) \$ 261.75 (2	or profit 30 hours a week or more on the ETIBO
Total Official Fees (A thr		- 1	\$ <u>~~~X6+~~X5~~</u> (2	Date. (3) Only the Primary Buyer is eligible disability insurance. DISABILITY INSURANCE IN NOT COVER CONDITIONS FOR WHICH YOU H
3. Amount Pald to Insuran	ce Companies	1	s <u>N/A</u> (3	DI I SEEN A HOLIOM OR CHINOCHACION IN
(Total premiums from Sta	tement of insurance column a + b)* xemption Fee Paid to State		s N/A (4	IN I LAST 6 MONTHS (Refer to "Total Disabilities
5. Subtotal (1 through 4)	4.	1	\$ <u>26358 91</u> (5	Covered* in your policy for details). You want to buy the credit insurance.
C. Tutal Dawnson	2001 CHRYCLER		0.00 (A)	
A.: Agreed Trade-In Valu	9 <u>y2001 Make CHRYSLER</u> 0dom 59902	\$ <u>************************************</u>	95 <u>-4001 - (</u> PI	09/03/05 X Date Buyer Signature
Model SEBRING VIN 1C3EL 45	U91N6		anne e la la la la la la la la la la la la la	09/03/05 X Co-Buyer Signature
B. Less Prior Credit or L		\$ 5	N / A (B)	pan transfer
C. Net Trade-in (A less i	3) (Indicate if a negative number)	s_នល្អo	1.00 (C)	OPTIONAL GAP CONTRACT A gap contract (debt car tion contract) is not required to obtain credit and will
D. Daterred Downpaymi	ant .'	\$ 300	_N <u>/ A(</u> D)) _ () (E)	provided unless you sign below and agree to pay the
E. Manufacturer's Reba F. Other N/A	te	s - Z-11.11	,, (10(≥) _N/A(F)	In item 11. See your gap contract for details on the profit provides, it is a part of this contract.
F. Other M / M. G. Cash	1411-111	s	N/A (G)	Term N/A Mos N/A
Total Downpayment (C	through G)		\$ 10000_00_0	6) You want to buy a gap contract.
	e 6 and enter the amount less than zero as a	nositive number or	ilne 1H above)	And want in pay a Bah comment

Privileged and Confidential Information

CASE ASSESSMENT - LEGAL (NON SMALL CLAIMS)

By: Donna Blackstone State: CO 09/04/08
UPDATED FOR GOODWILL

Customer Name: Service Request: 71-633898817

Vehicle ID No.: 1G1ZU54815F In Service Date: 09/03/2005 Vehicle is: New BAC Code: 112136

Year, Make & Model: 2005 Chevrolet Malibu

DVM requests Purchase Price of involvement?: Vehicle: \$ 23132.80

Yes

Was TAC contacted for this vehicle?(Y/N): N

☐ Brakes

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8-28-07	422010	1	24539	C/S Inspect report on brakes – front noise while driving noise stops Repair: EST \$ 190.00 rear brake worn passed sensors almost metal to metal Customer declined to leave vehicle over night .
10-23-07	426764	*	27995	C/S There is a fluid leak a the left rear wheel area Cause: Inspected examined and found the left rear caliper has brake fluid on it Cleaned off caliper and applied pressure to the brake pedal inspected for any additional leaks found the brake hose to the caliper seal washers leaking Repair: Removed/ Replaced both sealing washers with new and bleed system cleaned of area and applied pressure to system no other leaks detected at this time.

☐ Engine/Fuel/Exhaust

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
3-17-06	373226	1	5509	C/S Service Gas Cap comes on info center Cause: Found code P0455/ Gas Cap loose and will not stay Repair: Replaced Gas cap and cleared codes.

☐ <u>Steering</u>

<u> Steem</u>	<u>ng</u>			
Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
7-10-07	417755	1	21016	C/S Steering is intermittently stiff when turning just started Cause: Inspected customer concern test drove numerous times Repair: Unable to duplicate concern perform bulletin PI search nothing no like conditions File use at this time
12-31-07	432208	1	30797	C/S There is a clunking noise in the steering column when says the steering has locked up on him momentarily at slow speeds when turning as well says last time was about a week ago check for cause and report Cause: Road test and confirm noise is coming fro the front end Performed visual inspection found there is excessive play in the spool gear no adjustment Repair: Removed/Replaced rack and pinion unit reassembled and performed e-200 alignment and set toe to factory specs center wheel and road test to complete.

Cause: Installed new vehicle data reorder and found is storing a code C0900 found a bulletin from GM to replace the coil and ground Repair: Replaced Ignition coil and ground road tested several miles without duplication.	
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☐ <u>Body/Trim</u>

-				
Date:	<u>RO #:</u>	Days Out:	<u>Mileage:</u>	Description of Complaint and Repair Performed:
1-29-07	403135	1	13781	C/S Drivers side mirror cover will not hold in place pass side visor keeps falling down SOP on Woodys Shelf Cause: – Special Order part here for install pass side visor keeps failing and drivers mirror cover is faulty Repair: Removed/ Replaced Both Left and right visors to complete.
7-10-07	417755	*	21016	C/S There is a rattling noise in the dash around the cowl area verified by Kenny (bulletin?) Cause: Inspected / verified customer concern perform bulletin search nothing # 1874637 related to a similar condition Repair: Applied 2 way tape on the cowl on the right corner as per bulletin test drove to confirm repair.
8-28-07	422010	1	24539	C/S Inspection report right rear door rubbing on the weather seal when closing Cause: Door needs to be adjusted prior to replacement of the weather seal to keep complaint from reoccurring Repair: Customer could not leave vehicle over for diagnosis
10-23-07	426764	3	27995	C/S Right rear door is hard to close seal check for cause and report on repairs needed Cause: Inspected vehicle found where the door is hitting the seal all the body lines seem to line up properly Repair: Attempted to adjust the sticker still INOP recommend sublet to body shop for repairs.

☐ <u>Electrical</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
5-18-07	413045	1	17844	C/S There is a 7.5a Fuse in truck that keeps blowing this fuse is related to XM radio, remote start, & keyless entry these items INOP when fuse blown has replaced it several times Cause: Checked and found short to ground on radio receiver circuit found power wire for radio receiver grounding out as it has rubbed through harness to on a part of body Repair: Repaired wire repaired loom and replaced fuse retested ok now. C/S L-F turn signal bulb INOP cust kept this will be the 2 nd time Cause: Checked and found molded socket burned out Repair: Replaced lamp assy and retested ok now
11-15-07	428657	*	28321	C/S If radio is left on for rundown time the battery will god dead/ also slow crank at times Cause: Inspected verified customer complaint found battery is weak test battery *failed test code (5D5RP-RL) Repair: Removed / Replaced battery rechecked and confirm vehicle is starting as design

☐ Maintenance

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1-19-06	367447	*	4243	LOF
5-10-06	378426	*	7309	LOF
8-28-07	422010	*	24539	LOF -TIRE ROTATION - GOOD WRENCH INSPECTION

☐ HVAC

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
11-15-07	428657	1	28321	C/S There is a bad odor coming through AC vents when using or turning on HVAC states smells of a smoke smell nobody smokes in vehicle Cause: See 253-119 / will need deodorize & after blow inspected/ verified customer complaint musty odor from vent Repair: Performed cooling coil coating in vent system and rechecked odor is no longer present at this time.

☐ Suspension

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
10-23-07	426764	*	27995	C/S Steering feels loose when turning wheel Cause: Road tested vehicle to confirm customer complaint found knocking type noise emanating from the front end performed visual inspection found the right front outer tie rod and extremely worn/ loose Repair: Removed/ Replaced right front outer tie rod end with all new parts performed E-2000 alignment and set toe to factory specs and center steering wheel.

☐ Other/ Recall

Date:	RO #:	Days Out:	Mileage:	<u>Description of Complaint and Repair Performed:</u>
1-27-06	368314	1	4425	Recall / Campaign Cause: 05094 Repair: Parts ordered / on 0634 Shelf – performed recall / campaign replaced mirror

THE STATE LEMON LAW READS:

Days out of service: 30 Repairs 4 or More attempts

Time period: Earlier of warranty term or 1 year after original delivery Does Lemon Law state nonconformity must continue to exist? Y

Number of repair attempts in the presumption period: 1 – replaced gas cap

Total days out of service during the presumption period: 1

Total days out of service during customer's ownership: 21

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

7-28-08
Sharon Zoyhofski
71-633898817
I do see I've heard about this back in June the 13th I said no to repurchase
5-27-08 repaired w/ bulletin
offered a 2/24 smart care
I Spoke w/ John Haley Service Manger we went through ROs it was repaired on the 4th repair attempt I said no to repurchase since repaired on the 4th repair attempt
I would like to know the outcome on this and if anything I can assist w/ please let me know
thanks.
DESIRE'GALLAGHER/LEGAL/ATX
PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)
PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION
Concern: Date & Offer/Result:
Concern: Date & Offer/Result:
Concern: Date & Offer/Result:
RECOMMENDATION

(fees \$850) CASH INCLUSIVE: \$3,000 - \$6,500

RATIONALE

This veh does not appear to fall with the parameters of the CO lemon law with only one repair during presumption.

- Cust has an extended service contract
- 8/07 veh needed new brake pads declined to leave veh repairs done elsewhere
- Complaint is power steering new activity that final repair is set for 8/11
- 8/07 veh needed door adjustment but cust declined to leave veh
- Cus offered 24/24 on 7/08 but refused

MSRP: \$25,995

REASON FOR REMOVAL

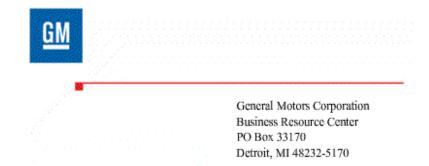
CRS FINAL OFFER:	DATE:	OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$	
PLAINTIFF'S FINAL DEMAND:	DATE:	AMOUNT TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$	

TEAM MANAGER APPROVING: Date:

8/7 1ST Offer \$2,100

8/21 \$6,500 counter

8/21 \$6,500 offered and accepted



VIA FAX ONLY

August 22, 2008

Richard Levine, Esq. Weisberg & Meyers, LLC-Colorado 34790 Stagecoach Blvd Evergreen, CO 80439-7913

RE:

Service Request: 71-633898817

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZU54815F

Customer Relationship Specialist: Donna Blackstone Ext. 41208

Dear Mr. Levine:

We regret that your client(s) are dissatisfied with their 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$6.500.00 inclusive.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.















Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,	
General Motors Corporation	
cc: FILE	
LG0044 V01032008	
Attach.	
Odometer	
Client's Signature	Client's Signature
Date	Date















SN# 71-633898817

Put 2 of 2 - 15 page)

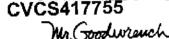
Altri. Desire Gallagher

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.		ES.P. NI	DMBER				SERVICE INST	ALLED PARTS		CROSS REFERENCE
								HA!)	/ DAY / YEAR	ACCRUS	DECLEAGE	
CUSTOMER NO. 7	L295		LP	WIE			1	23	166	08/28	/07	CVCS42201
		LABOR			LICEN	SE NO.		MILE	24,539		Y SILV	C52116
TURLOCK, C	Δ	05/	MAKE / M CHEV	ROLI	<u>—</u> ЕТ/М	ALIBU,	/SD	LT		09/03	/05	DELIVERY MILES 25
i dittachi, c		1 (EI.D. WO.			8 1				AMERI		07/01/05
3.7		ETEN					It O. A	₩O.		R.O.DATE 08/28	/07	* 10.4
SESIDENCE PHONI	BÜRİNERS FHONE	COMME	NTS			"						
PARTSQTY	-FP-NUMBER	DESCRIPTION				UN 5 TOTA			0.00			
			JOB	# 5	TOTAL	LABOR	& PAR	RTS	0.00			
G.O.G. & SUPPLIE JOB # 1 1.0	S		600	/UNI	IT.	TOTAL	- G06	· · · · ·	12.60 12.60			
CUSTOMER HEREBY	ACKNOWLEDGES RECEIVIN		-	••••			· · · · · •					
TOTALS	AL ESTIMATE OF \$240.	00 (+1AX)					• • •					
OUR ALL NEW QUIC HOURS AND SERVIC THIS IS JUST NOT	******* REMINDER **** K SERVICE FACILITY IS ES. HOURS ARE M-F 8-7 A QUICK LUBE ONLY BU PERFORMED AT YOUR CON	; NOW OPEN WITH E PM SAT 9-6PM SUN IT PROVIDES SEVER	EXTEND	FΩ	T T T	OTAL LA OTAL PA OTAL SU OTAL G.	ARTS JBLET. .O.G ISC CH	iG.	25.05 5.25 0.00 12.60 0.00			
-CA SH	AMOUNT	DATE/1	AITIN	L	1	OTAL MI	₩	SC	0.00 1.32			
CHECK	AMOUNT	DATE	AITI A I	L	TO	TAL IN	IVOI	CE	\$ 44.22			
····VISA -···	AMOUNT	DATE	MITIA	Ĺ								
M/C	AMOUNT	DATEI	NITIA	L								
OTHER	AMOUNT ••••	DATEI	NITIA	L								
			_									
CUSTOMER	SIGNATURE	.,	_									

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK

TECHNICIANS COMMENTS 0. INCLUDE DESCRIPTION OF CAUSE	DEALERSHIPS USING DAILY JOB TICKETS SHOULD AFFIX THE JOB STICKERS IN THIS AREA		
REPAIR COMPLAINT			
CAUSE	· ·		
CORRECTION			
REPAIR COMPLAINT			
CAUSE			
CORRECTION			
3 COMPLAINT	· · · · · · · · · · · · · · · · · · ·		
CAUSE			
CORRECTION			
REPAIR COMPLAINT Noise when braking	STRAIGHT FLAT RATE RID NO. 47270 TIME OFF 10		
CAUSE rear lining is worn			
checked and rear lining is at 2mm, fronts are at 6mm, went to perform rea CORRECTION brake service and was told to stop and but back together, customer need vehicle, reassembled and parked vehicle	ar PRIOR DAMAGE PRIOR DAMAGE		
REPAIR 5 COMPLAINT	RF RR		
CAUSE	F R LF LR		
CORRECTION	COMMENTS A.R. * AG-154554 American Solution OPERATION		American Solution OpenAtion SEC.

B.A.FI. # AG-154554



MODESTO, CA 95356-9523

CHEVROLET A. # CAR 000002477

(209) 575-1606 Service Direct (209) 491-7813

4742 McHenry Ave.

SERVICE HOURS: MON. - FRIL 7:30 A.M. to 5:30 P.M. QUICK SERVICE MON. FRI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

CROSS HEFERENCL SERVICE INSTALLED PARTS ESP NUMBER COMMITMENT NO. AUTHORIZATION CODE ACCIDEND MILEARN PROGRAM CODE DAT NVOICE DATE TAG NO. ADVISOR CVC\$417755 07/11/07 119 CUSTOMER NO 544 GARY D. ARMSTRONG 71295 TOCK NO. LAUGR RATE c52116 GALAXY SILV 21,016 JELLVERY MILES DELIVERY DATE YEAR / MAKE / MODLE 09/03/05 05/CHEVROLET/MALIBU/SD LT PRODUCTION DATE SELLING DEALER NO. TURLOCK, CA VEHICLE LD. NO. 1 G 1 Z U 5 4 8 1 5 F H. O. DAFL P.O. NO. 07/10/07 COMMENTS TRUSINESS PHONE

INTERNAL LABOR & PARTS--TECH(S):484 HOURS: STEERING J# 1 24CVZ C/S; THE STEERING IS INTERMITANTLY STIFF
WHEN TURNING JUST STARTED : CHECK FOR CAUSE AND REPORT
INSPECTED CUSTOEMR CONCERN. TEST DROVE NUMEROUS TIMES UNABLE TO DUPLICATE CONCERN, PERFORM BULLETIN, P. 1. SEARCH NOTING NO LIKE CONDITIONS FILE USE AT THIS TIME 0.00JOB # 1 TOTAL LABOR & PARTS WARRANTY TECH(S):484 HOURS: DASH J# 2 17CVZ-DASH C/S: THERE IS A RATTLING NOISE IN THE DASH AROUND THE COWL AREA VERIFIED BY KENNY (BULLITEN?) CHECK & REPAIR SEE KENNY IF NEEDED INSPECTED/VERIFIED CUSTOMER CONCERN PERFORM BULLETIN SEARCH NOTING #1874637 RELATED TO A SIMULAR CONDITION APPLIED 2-WAY TAPE ON THE COWL ON THE RIGHT CORNER AS PER BULLETIN. TEST DROVE TO CONFIRM REPAIR 0.00JOB # 2 TOTAL LABOR & PARTS -----CONTROL NO-----M1SC_---CODE------DESCRIPTION-----WARRANTY 417755 SHUTTLE SHUTTLE JOB # 1 0.00TOTAL - MISC CUSTOMER HEREBY ACKNOWLEDGES RECEIVING \$0.00 (+TAX) ORIGINAL ESTIMATE OF TOTALS - - - -TOTAL LABOR.... OUR ALL NEW QUICK SERVICE FACILITY IS NOW OPEN WITH EXTENDED HOURS AND SERVICES. HOURS ARE M-F 8-7PM SAT 9-6PM SUN 10-5PM THIS 1S JUST NOT A QUICK LUBE ONLY BUT PROVIDES SEVERAL TOTAL PARTS.... 0.00 TOTAL SUBLET... 0.00 TOTAL MISC CHG. 0.00 NEEDED SERVICES PERFORMED AT YOUR CONVENIENCE. TOTAL MISC DISC 0.00 00.0 TOTAL TAX..... -----INITIAL -----DATE TRUDOMA - - - - - AMOUNT - - - - CASH 0.00 TOTAL INVOICE \$ ----INITIAL ----- AMOUNT ----**--DATE** - - - CHECK ...--INITIAL -----DATE TAUQMA - - - - - - AMQUNT ----VI5A ----INITIAL -----DATE -----AMOUNT ---M/C ----INITIAL -----DATE ----- AMOUNT ---OTHER

CUSTOMER SIGNATURE



4742 McHenry Ave.

MODESTO, CA 95356-9523

(209) 575-1606

Service Direct (209) 491-7813

417755 Mr.Goodwreuch

MON. - FRI, 7:30 A.M. to 5:30 P.M. MON. - FRI, 8:00 A.M. to 7:00 P.M. SAT, 9:00 A.M. to 8:00 P.M. SEAVICE HOURS: OUICK SERVICE

SUN. 10:00 A.M. to 5:00 P.M.

CONTACTED

ADDIFICANA

COSTS

DATE

COMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	моли	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CVZ-BELTS 01CVZ-WH/BRG 01CVZ-TIRE 04CVZ-EMISSIO 21CVZ-SERV	TIRE ROTATION	MI MI MO Mì	0.00 0.00 0.00 0.00 0.00	01CVZ-TRANS 01CVZ-UJOINT 01CVZ-DIFF 09CVZ-ALIGN 19CVZ-SERV	TRANSMISSION SERVICE U-JOINT PACK DIFFERENTIAL SERVICE DO NOT USE SEE OP#23 AIR COND SERVICE	MI MI MI MI	0.00 0.00 0.00 0.00 0.00

SERVICE HISTORY

2

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
05/18/07	413045	17844	253	0694	w	16CVZ	BODY ELECTRICAL
				0694	Μ̈́	16CVZ-01	BODY ELECTRICAL
				0694 0694	<u> </u>	01CVZ-QUIK/SERV 58CVZ	/ 18 PT SERVICE GOODWRENCH INSPECT
01/29/07	403135	13781	0542	484	w	17CVZ	BODY INT/EXTERIOR
				0679	C	01CVZ-QUIK/SERV	

SALESPERSON NO. 500 **DWAIN N CORMIER** <u>ERVICE</u> STATE REG# AG154554 YI: AH/MAXE/MODE PRODUCTION DATE ALL PARTS RE STOCK NO. LICENSE NO. 1G1ZU54815F MOVED WILL BE 05/CHEVROLET/MALIBU/SD LT C52116 417755 DISCARDED SERVICE CONTRACT DELIVERY DATE CUSTOMER NO. UNLESS 71295 <u>GMPP</u> INSTRUCTED 09/03/05 07/10/07: OTHERWISE CONTRACT NO. EXPIRATION DATE EXPIRATION MILES TAG NO. SAME GALAXY SILV MET/G 09/03/11 TURLOCK, ÇA <u>72.0</u>25 [| DISCARD MILEAGE ADVISION NO ALL PARKS GARY D. ARMSTRONG 119 INSTALLED ALTHORIZATION 8 VEHICLE DEPOSITARY RECEIPT (AB 400 amyridian) givil code)
Authorize the reper work therein set torth to be done again, full processory meterals and sublet repairs. You and your employees may wante for purposes of testing, inspection or delivery at my lack An express mechanic's lien is acknowledged on the vehicle to secure the of repairs thereto. In the awart legal action is measurement to enlowe the contract, I will pay reasonable attention by lack each second costs. I acknowledge the pairs thereto. In the awart legal action is measurement or setting casch value themore by the delay sealing loss conductors. ARE NEW UNLERS SPECIFIED 10:34am| 07/10/02 OTHERWISE 04:30pm this deposited property is not insured or protected to the amount of actual cash value thorsof by the dealer against loss occas APPOINTMENT ☐ Yes SAVE PARTS i⊋ No SOL ORIGINAL CUSTOMER ESTIMATE: **PARTS** LABOR ADDITIONAL TOTAL COST &

0.00 0.00 0.00

W 24CVZ ---STEERING C/S; THE STEERING IS INTERMITANTLY STIFF WHEN TURNING JUST STARTED + CHECK FOR CAUSE AND REPORT

17CVZ-DASH DASH C/S; THERE IS A RATTLING NOISE IN THE DASH AROUND THE COWL AREA VERIFIED BY KENNY (BULLITEN?) CHECK & REPAIR SEE KENNY IF NEEDED

CONTACTED AUTHORIZED NY DATE () PERSON □ PHONE # TO OUR SERVICE CUSTOMERS: Our usual charges for labor are not based on actual mechanic's time, but are simply our prices for perticular jobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repairs are indicated, you will be contacted for your advance approval

☐ PERSON

🗖 (1H)NÇ 🗸

2ND REVISED

ESTIMATE &

"By law, you may choose another Licensed Smog facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary."

ALL PARTS REMOVED ALL PARTS PLEASE SEE WILL BE DISCARDED INSTALLED AHE REVERSE SIDE UNLESS INSTRUCTED NEW UNLESS FOR IMPORTANT OTHERWISE PRIOR SPECIFIED INFORMATION TO REPAIR. OTHERWISE.

TEARDOWN ESTIMATE: I understand that my vehicle days of the date will be reassembled within ___ shown above if I choose not to authorize the service; rccommended.

COMPANY POLICIES

Vehicles cannot be picked up without payment in full.

Personal charge accounts are not permitted.

AUTHORIZED BY

ESTIMATES GO NO I

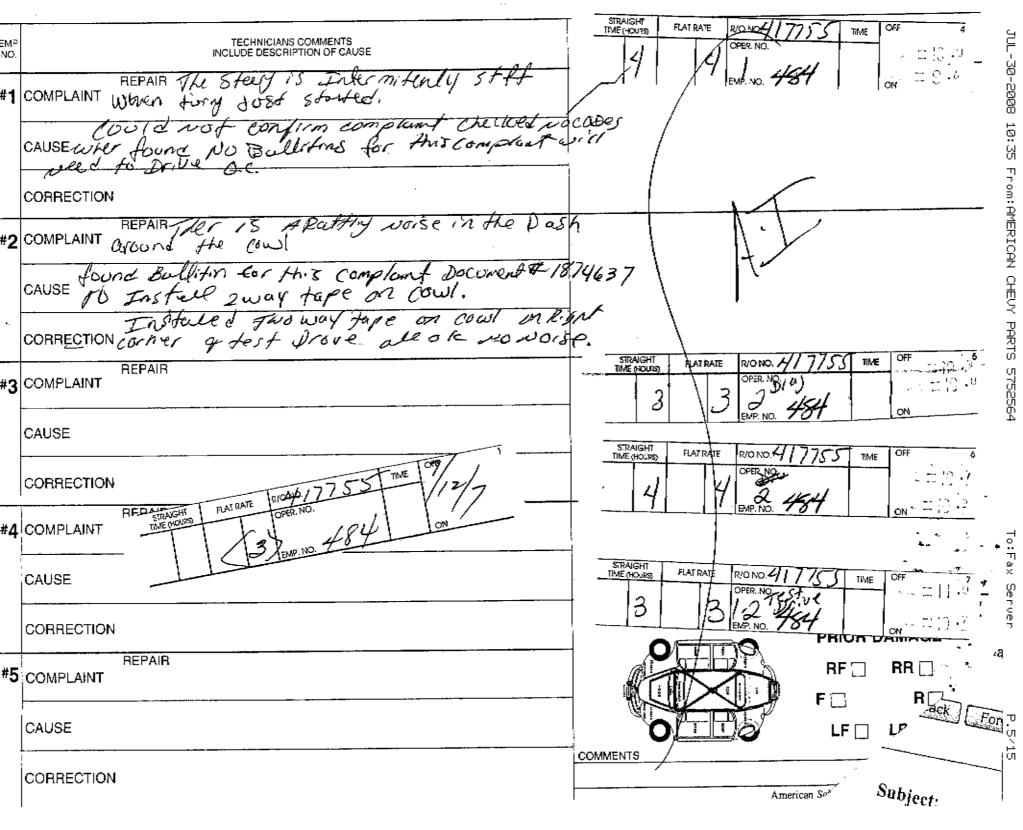
INCLUDE BALES TAX

MasterCard, Visa, Chevron & Discover charge cards will be accepted. MasterCard, visa, Chevroin a inscover change dated in not insured or pro-customer is hereby notified that the said property is not insured or pro-tected to the amount of the actual cash value thereof, or otherwise against loss occasioned by that, fire or vandalism while the property remains with the dealer.

the design. Customer states no articles of personal property have been left in Vehicle and dealer is not responsible for inspection thereot

417755

* A CHARGE FOR HAZARDOUS WASTE DISPOSAL WILL BE ADDED TO CONFORM WITH CITY, STATE, AND FEDERAL REGULATIONS PACE 1 OF 1 TECH COPY



R ack Forward ->

Document ID# 1874637 2005 Chevrolet Malibu

Feedback

Print

Subject:

A Rattle/Buzz Type Noise Coming From The Right Side Dash Area - keywords area cowl dash front highway

molding pillar speed vibration windshield wiper #PIC4337 -

(11/30/2006)



Models:

2004 to 2007 Malibu & Malibu Maxx

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customer may complain of a rattle/ buzz type noise coming from the right side dash area. The noise is heard when vehicle speeds reach 35 to 40 mph continuing up through highway speeds. This noise may be heard on both Scdan and Maxx vehicles. The noise may be caused by the plastic cowl cover screen vibrating and making contact with the windshield on the right side in the area between the wiper post and the right side A pillar. The cover may be raised off the windshield slightly by the air flow as the vehicle is traveling. This movement of the cover can cause the rattle / buzz noise complaint.

Recommendation/Instructions:

Remove the cowl cover screen and install an strip of double stick tape (approx. 8 inches long) to the underside of the cover. Install the tape about 4" outboard of the wiper post opening to the end of the cover. The tape should be placed on the plastic cover, NOT on the seal. Clean the windshield in the contact area of the tape and reinstall the cover. Press the cover down in the area the tape was applied.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper servime of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the hulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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TECHNICIAN
CERTIFICATION

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Document ID# 1874637 2005 Chevrolet Malibu

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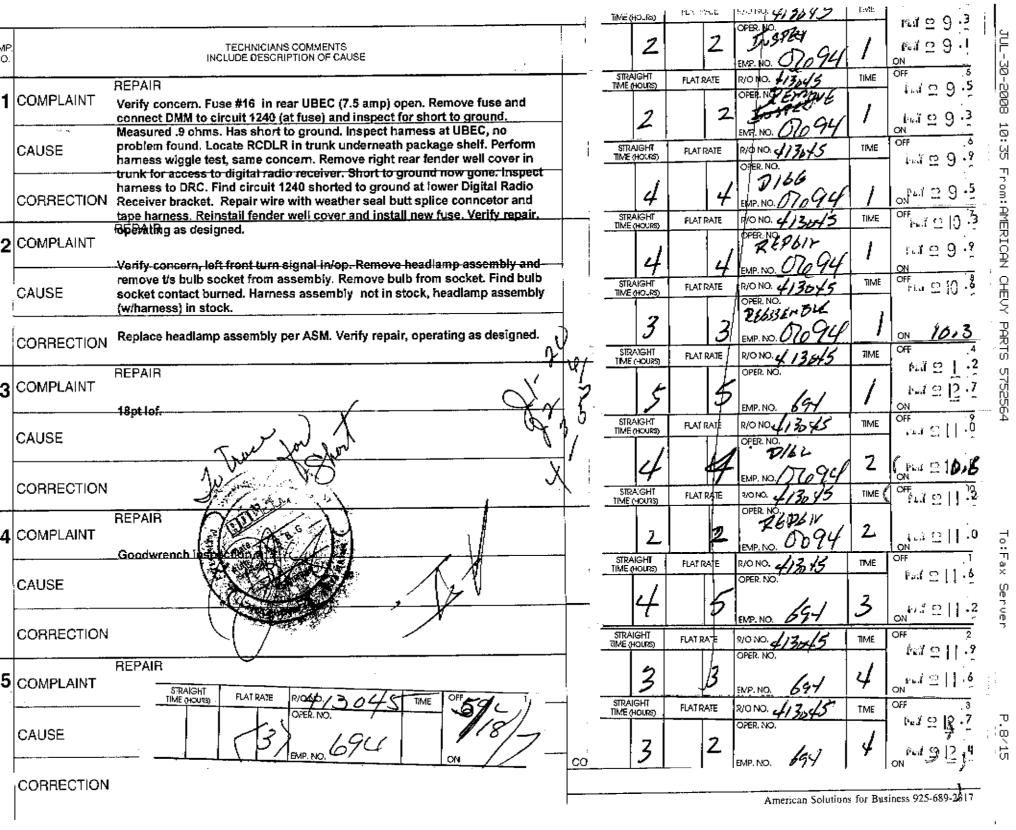
4742 McHenry Ave. MODESTO, CA 95356-9523

> (209) 575-1608 Service Direct (209) 491-7813

CVWS413045 Mr. Goodwrench

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FRI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	O. E.S.P. NUMBER			SERVICE INSTA	LLED PARTS	GROSS REFERENCE	
						DAY / YEAR	ACCRISED ANLEAGE		
CUSTOMER NO.	71295	ADVISOR			253		NVOICE DATE	CVWS41304	
	71233	WAYN LABOR R	E MENDONCA	OC NO	MILEAGE		05/18/07	STOCK NO.	
]			1411007-04	17,844	GALAXY SILV	C52116	
			ARL / MODEL	/		•	DELIVERY DATE	DELIVERY MILES	
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		F. T. C. NO	λ.	P.	O. NO.		95/18/07		
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	OUT AS IT HAS RUBBED TO	hrough harness to (ON A PART OF BO	νDY					
	REPAIRED WIRE, REPAIRE RETESTED- OK NOW	D LOOM AND REPLACED	FUSE.						
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			JUB #	1 TOTAL I	PARIS	5.75			
			JOB # 1 TOTAL	LABOR & !	PARTS	185.17			
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-			COST TOTAL	126.00					
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WARRANTY CLA	IM DETAIL TOTALS	 							
СLAIM# 4130 45	TOTAL 388.38								
CLATH TOTAL C	•								
CLAIM TOTALS	388.38								
APPROVE	ED BY SIGNATURE								







4742 McHenry Ave. MODESTO, CA 95356-9523

(209) 575-1606

Service Direct (209) 491-7813 CVWS403135 Wr. Goodwrench

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 5:30 P.M. QUICK SERVICE MON. - FRI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

ROGHAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	88	RVICE INSTALLED PARTS	GROSS REFERENCE
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		LABOH HATE	LICENSE NO	MILEAGE	COLOR	STOCK NO.
				1.3	3,781 GALAXY SILN	/ C52116
		YEAR / MAKE /	MODEL		DELIVERY DATE	DELIVERY MILES
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TONLOCK, CA	*	VEHICLE I.D. N	ю.		SELLING DEALER NO.	PRODUCTION DATE
		1 G 1	Z U 5 4 8 1	5 F		
		F.T. E. NO.		P. O. NO.	R. O. DATE	
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KIDENCE BUONE	BUSINESS PHONE	COMMENTS			<u> </u>	
ABOR & PARTS						
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R/O TAX R/O TOTALS 0.00 198.04 WARRANTY CLAIM DETAIL TOTALS.....

CLAIM#..... 403135 198.04 CLAIM TOTALS 198.04

PARTS - - -

APPROVED BY SIGNATURE

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CORRECTION Replaced BOHN ceful & RISTON AND	STENDER FLAT RATE RYO NO. 463/35 TIME OFF 6 -
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CAUSE STRAGHT FLAT RATE RIGHOUS) FLAT RATE RIGHOUS) FLAT RATE RIGHOUS) OPER. NO.	- I ENP.NO. A G1
CORRECTION / EMP. NO. 482 1 ON /	
COMPLAINT REPAIR	
CAUSE	_
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CAUSE	RIDICATE ANY DAMAGE CUSTOMER HAS ON VEHICLE
CORRECTION	PREVIOUS TO MAKING REPAIRS PRIOR DAMAGE
REPAIR COMPLAINT	RF RR RR
CAUSE	LF LR LR
CORRECTION	COMMENTS





4742 McHenry Ave. MODESTO, CA 95356-9523

> (209) 575-1606 Service Direct (209) 491-7813

CVCB378426 Mr. Goodwrench

SERVICE HOURS: MON. - FŘI. 7:30 A.M. to 5:30 P.M. MON. - FŘI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

	^~	THORIZATION COD	COM	MITMENT NO.	E.S.P. NUMBER		ĺ		SERVICE INSTA	LLEO PARTS	CROSS REFERENCE
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				YEAR/MAKE/			_		·	DELIVERY DATE	DELIVERY MILES
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4742 McHenry Ave.

D, CA 95356-9523

9) 575-1606 rvice Direct 9) 491-7813 CVWS373226 Mr. Goodwrench

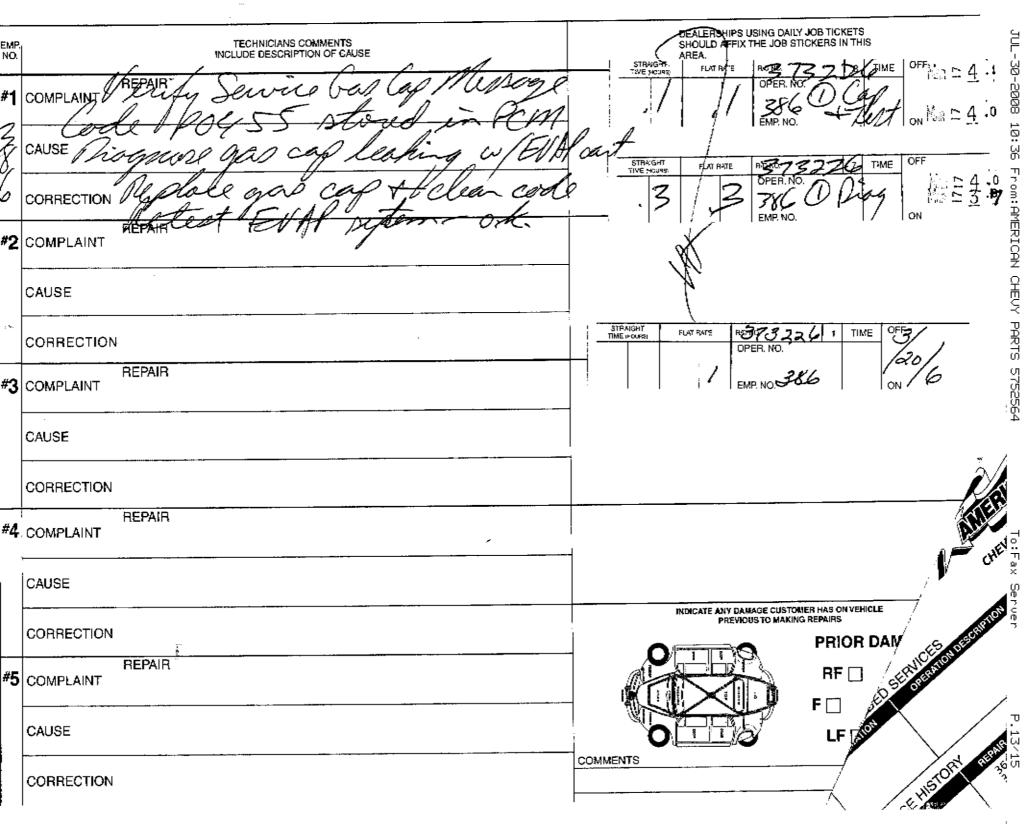
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	MODESTO
<u>AMERICAN</u>	(209)
	Serv
CHEVROLET	(209)

PROGRÁM COOL	AUTHORIZATION CODE	COMMITMENT NO.		E.S.F. NI	MBER		SEMMCE INSTA	•	GROSS REFERENCE
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7	1295	ľ	OODY (THAT		054		03/20/06	CVWS373226
•			ABOR RATE	3/5/14 /	LICENSE NO.		MILEAGE	COLOR	STOCK NO.
							5,509	GALAXY SILV	C52116
			AR/MAKE/					DELIVERY DATE	DELIVERY MILES
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								03/17/06	
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MARKANIY CLAIM	DETAIL TOTALS	· · · · · · · · · · · · · · · · · · ·		• • • • • •					
CLAIM#	. TOTAL								
	56.53								
CLAIM TOTALS	56.53								
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APPROVED	BY SIGNATURE								
(DC\$ DATA FILE: GMGMWF. D3/20/2006	.314 WARRANTY N	NEW ÇLAI	М					
	1017 RO NUMBER RO DATE	VIN	ħŢŲ	DEVI	ED ADAMETER	CED	VICE ADVISOR #		
·	373226 03/17/2006		3	0644		SER	. π		
i i	CUSTOMER NAME: FIRST:		#11 p.A.s.	MIDDL	E:				
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LABOR & PARTS



4742 McHenry Ave. MODESTO, CA 95356-9523

> (209) 575-1606 Service Direct (209) 491-7813

CVW\$368314 Mr.Goodwreuch

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 5:30 P.M.

QUICK SERVICE MON. - FRI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 8:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

PROGRAM CODE AUTHORIZATION CODE COMMITMENT NO S.P. NUMBER SERVICE INSTALLED PARITS CROSS REFERENCE DAY ACCRUED WILEADE MO. CUSTOMER NO JOVISO E INVOICE DATE NVC/CE NO. 71295 253 CVWS368314 WAYNE MENDONCA 01/31/06 382 LABOH HAJE LICENSE NO. COLOR STOCK NO. C52116 4,425 GALAXY SILV YEAR / MAKE / MODEL DELIVERY CALE DELIVERY MILES 05/CHEVROLET/MALIBU/SD LT 09/03/05 TURLOCK, CA SELLING DEALEH NO 1 G 1 Z U 5 4 8 1 5 F E.T.E.NO. 01/27/06 **BUSINESS PHONE** COMMENTS

D#TITSSCVZ PERFORM RECALL/CAMPAIGN 05094 VISOR MIRRORS PARTS ORDERED / ON 0634 SHELF

> PERFORMED RECALL/CAMPAIGN REPLACED MIRROR

PARTSQTYFP-NUM JOB # 1 2 158	******	16.65 COST TOTAL	33.30 23.31 33.30	46.62 46.62
				81.23
			R/O TAX	0.00

R/O TOTALS 81.21

WARRANTY CLAIM DETAIL TOTALS-----CLAIM#... 81.21 CLAIM TOTALS

APPROVED BY SIGNATURE

81.21

DCS AUDIT SLIP-----DCS_DATA_FILE: GMGMWF.674

01/31/2006 WARRANTY NEW CLAIM RO NUMBER RO DATE VIN DIV DEALER ODOMETER SERVICE ADVISOR # 368314 01/27/2006 1G1ZU54815F 0**6444**

CUSTOMER NAME; FIRST: MIDDLE: LAST: PHONE: WORK: HOME: LN JOB CT CC PC 1 01 MA 2 PART-NO. TOT-PTS LABOP LHRS OHRS NET-AMT, LAB-TOT. 15803238 V1427 34.59 TECH SSN: 81.21 LN-TOT: AUTH CODE: AUTH. AUTHOR.:

COMMENTS: PERFORM RECALL-CAMPAIGN 05094 VISOR MIRRORS PERFORMED RECALL-CAMPAIGN REPLACED MIRROR

R.O. TOTAL: 81.21





4742 McHenry Ave. MODESTO, CA 95356-9523

> (209) 575-1606 Service Direct (209) 491-7813

CVCB367447

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FRI. 8:00 A.M. to 7:00 RM. SAT. 9:00 A.M. to 6:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

PROGRAM CODE AUTHORIZATION CODE COMMITMENT NO. SERVICE INSTALLED PARTS CHOSS REFERENCE E.S.P. NUMBER ACCRUFO MILLAGE tacs. TAG NO. CUSTOMER NO. INVOICE DATE INVOICE NO. AUVISOR 71295 444 Q880 01/19/06 CVCB367447 NATHAN RAND LABOR RATE MILEAGE STOCK NO. LICENSE NO. 4,243 C52116 GALAXY SILV YEAR / MAKE / MODEL DELIVERY DATE DELIVERY MILES 09/03/05 05/CHEVROLET/MALIBU/SD LT TURLOCK, CA PRODUCTION DATE SELLING DEALER NO. 1 G 1 Z U 5 4 8 1 5 F B O'OKTE FTENO 01/19/06 PUBLICAS PHONE COMMENTS LABOR & PARTS-----LABOR & PARTS-J# 1 ULCVZ-QUIK/SERV 18 PT SERVICE HOURS: TECH(S):0624 PERFORM 18 POINT AMERICAN CHEVROLET QUICK SERVICE OIL CHANGE ______**1199** 18 POINT QUICK SERVICE COMPLETED 5.25 5.25 **** 3536966 **** SEAL 1.456 JOB # 1 TOTAL PARTS 5.25 17.24 JOB # 1 TOTAL LABOR & PARTS G.O.G. & SUPPLIES-----JOB # 1 1.0 QUICK OIL CHANGE 6.750 /UNIT 6.75 TOTAL - GOG 6.75 ESTIMATE -----CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$25.00 (+TAX) TOTAL LABOR.... OUR ALL NEW QUICK SERVICE FACILITY IS NOW OPEN WITH EXTENDED HOURS AND SERVICES, HOURS ARE M-F 8-7PM SAT 9-6PM SUN 10-5PM THIS IS JUST NOT A QUICK LUBE ONLY BUT PROVIDES SEVERAL 5.25 TOTAL PARTS.... TOTAL SUBLET... 0.00 TOTAL G.O.G.... 6.75 TOTAL MISC CHG. TOTAL MISC DISC NEEDED SERVICES PERFORMED AT YOUR CONVENIENCE 0.000.00 - - - - - AMOUNT ----DATE TOTAL TAX..... //----INITIAL 0.89サルJ.C.MAMOUNT 1-CHECK ----DATE ··--INITIAL **TOTAL INVOICE \$** 24.88 ----VISA -----AMOUNT ------DATE • 🎶 - - - - INITIAL ----M/C -----AMOUNT -----DATE ····---INITIAL ----OTHER -----AMOUNT ------DATE ·----INITIAL CUSTOMER SIGNATURE

Desire Gallagher/Austin/GM1

07/28/2008 10:54 AM



Hi, my name is Desire' Gallagher. This email is to follow up on my voicemail regarding Service Request 71-633898817 for customer The customer's vehicle is a 2005 Chevrolet Malibu with38,000 miles, VIN 5F The customer has been working with American Chevrolet in Modesto, CA. Due to time constraints, your response to this e-mail is required within 24 hours.

This is a Not In Suit Matter. This means a demand letter has been sent to our office by the customer's attorney indicating that the customer may pursue a lawsuit unless GM can resolve the customer's vehicle concern. We are reviewing this case for possible settlement in our Early Resolution program. To make it easier for you to meet the 24 hour turnaround, please review the following options and reply with your choice:

- A) I am familiar with this customer and vehicle and I would like to have updates on the case handling of this customer. (If selecting this option, please include in your response any pertinent information you may have by 1) email or 2) responding to the voicemail that you received.)
- B) I am not aware of this particular customer or vehicle. However, I would like to have updates on the case handling of this customer

Please reply with your choice of the above options within 24 hours. Your feedback will be documented and e-mail attached to our case and is an important step in our accurate and timely case resolution.

Thank you,

Desire' Gallagher Legal Research Specialist Tel: # (866) 790-5600 x 11139 Fax: # (866) 213-9925

desire_gallagher@gmexpert.com

VIA FAX ONLY

July 28, 2008

John Haley American Chevrolet

RE:

Service Request: 71-633898817

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZU54815F

Customer Relationship Specialist: Desire Gallagher

Dear John Haley:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation















Weisberg & Meyers, LLC 5025 North Central Ave #602 Phoenix, AZ 85012



JUL 25 2008

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren MI 48091

WEISBERG & MEYERS, LLC

ATTORNEYS FOR CONSUMERS

866-775-3666 (TOLL FREE) 866-565-1327 FACSIMILE WW.ATTORNEYSFORCONSUMERS.COM

COLORADO OFFICE (PLEASE SEND MAIL TO THIS ADDRESS) 30752 SOUTHVIEW DRIVE, STE. 150

EVERGREEN, CO 80439 303-9747266 EXTENSION: 219

E-MAIL: RLEVINE@ATTORNEYSFORCONSUMERS.COM

CALIFORNIA OFFICE

6455 PYRUS PLACE
CARLSBAD, CA 92011
760-676-4001
WRITER LICENSED IN:
CALIFORNIA:
COLORADO; WASHINGTON D.C.

July 16, 2008

General Motors Corporation c/o MSX International, ATTN: BRC Legal, 1919 Concept Drive Warren MI 48091

Re:

v. General Motors Corporation

Our Client:

Your Client:

General Motors Corporation

Vehicles

2005 Chevrolet Malibu

VIN:

1G1ZU54815F

Our File Number:

C080032A

Dear Sir/Madam:

Please he advised that this office represents the above-named individual regarding claims against your company pursuant to the Federal Magnuson-Moss Warranty Act, the State Lemon Law and/or the Uniform Commercial Code with regard to the above-listed vehicle.

Having been formally notified of our representation, we respectfully demand you not contact our client for any reason. Instead, please direct all future contact and correspondence to this office. We reserve the right to seek injunctive relief against you should you fail to honor these directives.

Enclosed please find the sales and repair records in our client's possession. As these records show, our client paid an extraordinary sum of money for a vehicle riddled with numerous non-conformities that cause a substantial impairment of the use, value and/or safety of the vehicle. The primary non-conformities include but are not limited to:

- 1. Defective steering system;
- 2. Defective body;
 - Defective electrical system; and

ARIZONA * CALIFORNIA * COLORADO * GEORGIA * FLORIDA * ILLINOIS NEW MEXICO * OKLAHOMA * OREGON * TEXAS * WASHINGTON * WASHINGTON D.C. 4. Any additional complaints actually made, whether contained on your company's invoices or otherwise.

These non-conformities constitute violations of both Federal and State law, as do the inordinate amount of unsuccessful repair attempts to cure the same. Specifically, when you chose to bind our client to a written warranty limiting all remedies to repair or replacement of defective parts, you undertook the legal obligation to perform effective repairs within a reasonable opportunity. The inordinate amount of incompetent repairs within the applicable warranty period shows you failed to satisfy this obligation. Under basic principles of good faith, this means your limited remedy failed of its essential purpose. This failure caused harm for which our client intends to seek redress.

To avoid any litigation, we respectfully demand you take this vehicle back, return all funds paid towards the vehicle, cancel all applicable contracts, and provide compensation for the damages sustained to date, including our client's attorneys' fees pursuant to the fee-shifting provisions of the Magnuson-Moss Warranty Act and/or Lemon Law. In exchange for meeting this demand, our client will waive all loss of use and aggravation and inconvenience damages sustained to date.

This letter also constitutes notice under U.C.C. § 2-711(3) of our client's security interest in the yehicle for return of the total amount above, plus expenses in handling and inspecting the vehicle. Until you pay this amount, our client has the right to hold the vehicle and use it to the extent necessary to preserve it, to protect its security interest, and to minimize your damages. In addition, although our client needs return of the monies listed above before substitute goods can be acquired, our client reserves the right to mitigate all parties damages by cover and reserves the right to claim such dâmages here. In addition, any attempt by you or your agents to repossess the car will be wrongful and will subject you to liability for conversion and for wrongful repossession under U.C.C. §§ 9-503 and 9-507 as well as other applicable Consumer Fraud remedies. If the seller (or, if applicable the assignee, or any creditor subject to the FTC Holder Rule) has filed a financing statement covering the goods, I demand, pursuant to U.C.C § 9-404, that you file a termination statement within ten days to terminate your security interest and forward a copy to this office. Since our client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten days and cooperate in removing the lien, you will be liable under U.C.C. § 9-404(1) for any loss caused our client by your failure. Please also consider this letter prior direct written notification of the defects within our client's vehicle and of our client's intent to pursue a claim pursuant to the State Lemon Law. If and only if you have "final opportunity rights" under said statute, and wish to exercise said rights, you are hereby directed to contact this office within fourteen (14) days.

In conclusion, I urge you to realize a quick resolution of this matter will save all parties a great deal of time, money and effort. To this end, although I believe the above demands are reasonable, our client remains open-minded to a diminution in value settlement, or any other suggestions for an equitable resolution you may have. I thus encourage you to contact this office at your earliest convenience with an offer for resolution. Should you fail to do so in a timely manner, I will

assume you do not seek amicable resolution and will file a claim in a court of law seeking all actual and exemplary damages available.

. Best regards, .

Richard Levine Attorney at Law

RL/js -Enc.

cc:



E.P.A. # CAR 000003477 B.A.H. # AQ-154884



4742 McHenry Ave. MODESTO, CA 95358-9523 (209) 575-1606 Service Direct

(209) 491-7613

SERVICE HOURS: QUICK SERVICE

MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FRI. 6:00 A.M. to 7:00 P.M. SAT, 9:00 A.M. to 8:00 P.M BUN, 10:00 A.M. to 5:00 P.M.

RECOMMENDED SERVICES OPERATION DESCRIPTION OPERATION DESCRIPTION SERVICE HISTORY OPERATION DESCRIPTION ADVISOR LECTINICIAN TYPE OPT RATION HEPAIR ORDER MILLAGE **DWAIN N CORMIER** SACESPERSON NO. 500 STATE REG# AG154554 1G1ZU54815F 05/CHEVROLET/MALIBU/SD LT 07/01/05 MOVED WILL BE DISCARDED BELLING DEALER NO. R. O. DATE UNI FER 10/23/07 71295 72/72 MAJ GARD 09/03/05 AMERICAN INSTRUCTED EXPIRATION MILES TAG NO. TAB# 9901 OTHERWISE GALAXY SILV MET/G 72,025 09/03/11 SAVE TURLOCK, CA DISCARD 119 BYRAG LIA REPAIR AUTHORIZATION & VEHICLE DEPOSITARY RECEIPT (AS 400 even-ring dwl code) Thereby authorize the repair work therein set tooth to be done storing with the necessary rink angetage version for purposes of leasting, impection or delevery at my risk. An express mech amount of repairs thereto, in the event legal action is necessary to enforce this contract, I will this deposition properly is not invested or protected to the amount of actual cesh visible thereo workships where such properly remains with the depository. I state decinoseogoe no strates INSTALLED ARE NEW UNLESS BPECIFIED 08.033m Ŷ*ᡦ*ፇ**ዸ፟**፟፟፟ጛፇ<mark>ፘ</mark>ፇ -07.00р/п OTHERWIBE APPOINTMENT X Yes E# \$100.00 DEDUCT MEVICED ESTABLIS COST B ESTIMATE S 11.70 amaniyê i PERSO ☐ PHON ESTIMATES OO NOT THE PRIVATE ESTIMATE & COST 6 MITTER DEP PERION PHONE TO GUR SERVICE CUSTOMERS: Our usual charges for tabor are not besed on actual mechanic's time, but are simply our prices for particular lobs. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repetre are indicated, you will be contacted for your advance approved. of a revised estimate. "By law, you may choose mother Licensed Smog facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary." ALL PARTS ALL PARTS REMOVED PLEASE SEE INSTALLED ARE WILL BE DISCARDED REVERSE SIDE NEW UNLESS UNLESS INSTRUCTED FOR IMPORTANT SPECIFIED OTHERWISE PRIOR INFORMATION OTHERWISE TO REPAIR or savenue: TEARDOWN ESTIMATE: I understand that my vehicle days of the date will be reassembled within . shown above if I choose not to authorize the service recommended. COMPANY POLICIES Solutions Vehicles cannot be picked up without payment in full.
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MexistrCard, Viss, Chevron & Dispover charge cards will be accepted. Receivant to hereby notified that the said property is not insured or pro-tected to the amount of the actual cash value thereof, or otherwise against lose occasioned by their, fire or vandalism while the property remains with the decier.

Customer status no articles of personal property have been left in vehicle and seler is not responsible for inspection thereig 6764



E.P.A. # CAR 000002477 B.A.R. # AG-154584



4742 McHenry Ave. MODESTO, CA 96366-9523

(209) 575-1606 Service Direct (209) 491-7813 W. Goodwrench

SERVICE HOURS: MON. - FRI. 7:30 A.M. to 6:30 P.M. MON. - FRI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 8:00 P.M. SUN. 10:00 A.M. to 5:00 P.M.

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E.P.A. # CAR 000802477 B.A.H. # AG-184854



4742 MoHenry Ave.

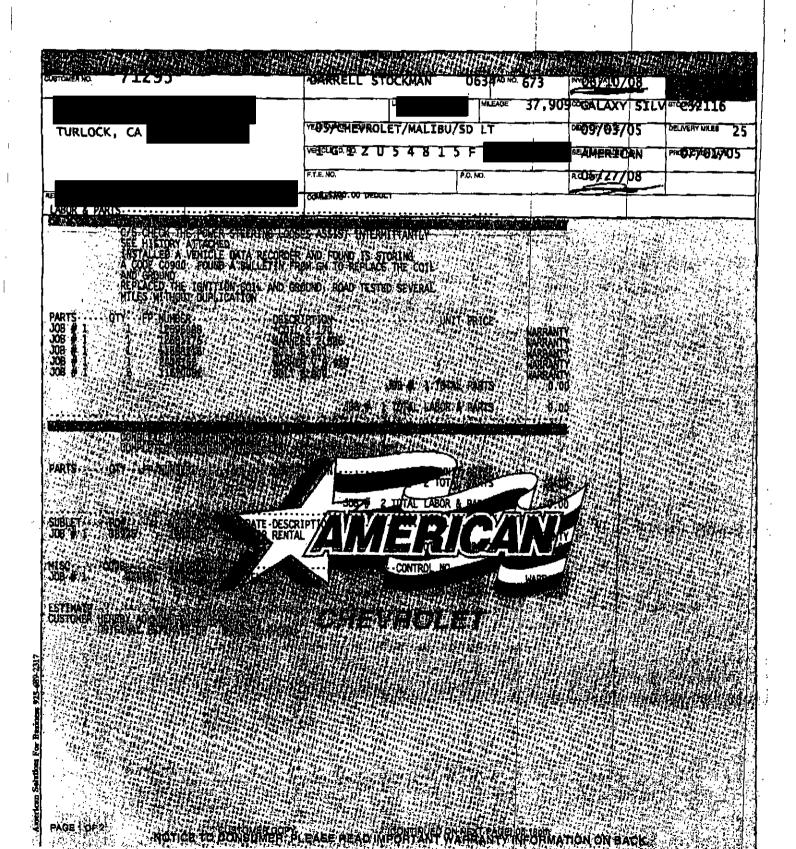
MODESTO, CA 95356-9523

(209) 575-1606 Service Direct (209) 491-7813

BERVICE HOURS: QUICK BERVICE

Wr. Goodwrouch

MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FRI. 8:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. 8UN. 10:00 A.M. to 5:00 P.M.





E.P.A. # CAR 000002477 B.A.R. # AQ-154854



4742 MoHenry Ave. MODESTO, CA 95358-9523

> (209) 575-1808 Service Direct (209) 491-7813

Mr. Goodwrench

SERVICE HOURS: QUICK BERVICE

the dealer.
Customer states no articles of personal property have been left in vehicle and dealer is not responsible for inspection thereb03135

MON. - FRI. 7:30 A.M. to 5:30 P.M. MON. - FRI. 6:00 A.M. to 7:00 P.M. SAT. 9:00 A.M. to 6:00 P.M. 8UN. 10:00 A.M. to 5:00 P.M.

RECOMMENDED SERVICES OPERATION OPERATION DESCRIPTION OPERATION MO/LH ADJUST BELTS WHEEL BEARING PACK TIRE ROTATION EMISSIONS SERVICE COOLING SYS SERVICE OICVZ-BELTS OICVZ-WH/BRG OICVZ-TIRE OICVZ-EMISSIO 21CVZ-SERV MXXXX QQ QQ QQ 0000 0000 0000 01CVZ-TRANS 01CVZ-UJOINT 01CVZ-DIFF 09CVZ-ALIGN 19CVZ-SERV MX MM TRANSMISSION SERVICE U-JOINT PACK DIFFERENTIAL SERVICE DO NOT USE SEE OP#23 AIR COND SERVICE SERVICE HISTORY ADVISOR TECHNICIAN TYPE REPAIR ORDER HILLAGE OPLIDATION DESCRIPTION SALESPERSON NO. 500 DWAIN N CORMIER STATE REG# AG154554 BOOLETIAN DAT 1G1ZU54815F 05/CHEVROLET/MALIBU/SD LT KOVEÓ WILL BE C52116 DISCARDED LINLESS CUSTOMER NO. | BERVICE CONTRACT
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TO OUR BERVICE OUSTOMERS: Our usual charges for labor are not C DICVZ-DUNKSERV PERFORM 18 POINTAME 18 PT CEDVICE based on solutal mechanic's time, but are simply our prices for per-ticular jobs. You will be obsiged no more than the estimated price approved by you. However, if we discover that different or additional repelm are indicated, you will be contacted by your edvance approved QUICK SERVICE OIL CHANGE of a revised estimate. By law, you may choose another Licensed Smog facility to perform any needed repairs or adjustments which the Emog Check test indicates are necessary." ALL PARTS REMOVED ALL PARTS PLEASE SUE WILL BE DISCARDED INSTALLED ARE REVERSE SIDE NEW UNLESS LINLEGO INSTRUCTED FOR IMPORTANT 30 A OTHERWISE PRIOR **APCOURTED** INFORMATION OTHERWSE. TO REPAIR. 7.5 TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within __ _ days of the date shown above if I choose not to authorize the service recommended. COMPANY POLICIES Vehicles cannot be picked up without payment in full.

Personal charge accounts and not permitted.

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PAGE 1 OF 1

CUSTOMER COPY

2005 Chevrolet Malibu | Malibu (YIN Z) Service Manual | Steering | Bulletins By Category | Technical |
Document ID: 2133820

#08-02-32-005: Loss of Power Steering Assist, Power Steering Warning Message Displayed in DIC, IPC/Radio Displays Erratic, DTC C0900, B1325 Set (Replace Ignition Coil/Module Assembly and Add Ground Strap) - (May 12, 2008)

Subject:

Loss of Power Steering Assist, Power Steering Warning Message Displayed in DIC, IPC/Radio Displays Erratic, DTC C0900, B1325 Set (Replace Ignition Coll/Module Assembly and Add Ground Strap)



Models:

2004-2006 Chavrolat Malibu, Malibu Maxx with 3.5L Engine (VINs 8, N -- RPOs LX9, LZ4)

Condition

Some customers may comment on a loss of power steering assist at high RPM (above 3500 RPM) and a power steering warning message displayed in the DIC. They may also comment some instrument/radio displays are erratic.

Upon investigation, the technician may find DTC C0900 set. If the displays were erratic, then DTC B1325 will also be set.

Cause

This condition may occur when the system voltage exceeds 16 volts for one second for code C0900 and the system shuts down to protect it from over-voltage operation. If the voltage exceeds 18 volts for five seconds for code B1325, then other electronic systems protect themselves and shut down. It has been found that this voltage increase is caused by an interaction between the alternator and the ignition coil/module assembly.

Correction

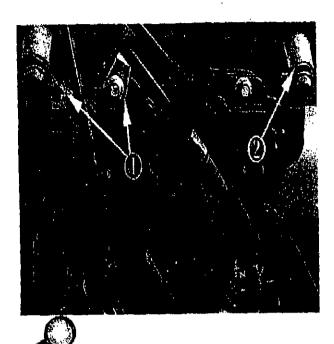
Replace the Ignition coil/module assembly and add ground strap following the procedure below.

- 1. Disconnect the Ignition coil electrical connector.
- 2. Disconnect the left side spark plug wires from the ignition coil.
- 3. Disconnect the right side spark plug wires from the ignition coil.
- 4. Remove the four bolts attaching the ignition coil to its mounting bracket and remove the ignition coil.
- 5. Remova the ignition coll from the mounting bracket.
- 6. Loosen the two lower ignition coil mounting bracket nuts.
- 7. Remove the two upper Ignition coil mounting bracket bolts and discard.

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Page 2 of 3

Document ID: 2133820



8. Install the ground strap (1), P/N 12581176, to the upper left side of the bracket as shown between the coil bracket and intake. Install the new bracket bolt, P/N 11570082, (do not tighten at this time). Prior to installing the ground strap, remove the captured nut and washers. They are not needed (simply pound them out with a hammer on a vise).

9. Install the washer (2), P/N 02436162, to the upper right side of the bracket between the coll bracket and intake. Install the new bracket bolt, P/N 11570082, (do not tighten at this time).

Tighten

Tighten all the ignition coll bracket bolts and nuts to 25 N·m (15 lb ft).

10. Install the new ignition coll to the mounting bracket.



11. Install the other end of the ground strap to the coil as shown and secure using a new bolt, P/N 11588715.

Document ID: 2133820

Page 3 of 3

12. Install the other three ignition coil bolts.

Tighten

Tighten the bolts to 10 N·m (89 lb in).

- 13. Connect the right side spark plug wires to the ignition coil.
- 14. Connect the left side spark plug wires to the ignition coil.
- 15. Connect the ignition coll electrical connector.

Parts Information

Part Number	Description	Qty
12595088	Coll Assembly, Ignition	1
12581176	Ground Strap	
11588715	Bolt	1
02436162	Washer	1
11570082	Bolt	2

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation Description		Labor Time			
37717*	Replace Ignition Coll and Add Ground Strap	0.5 hr			
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.					

GM builetins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vahides, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DD NOT assume that the builtein applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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WEISBERG & MEYERS, LLC

ATTORNEYS FOR CONSUMERS

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CARLSBAD, CA 92011
760-676-4001
WRITER LICENSED IN:
CALIFORNIA;
COLOBADO: WASHINGTON D.C.

August 26, 2008

Via Electronic Mail - donna blackstone@gmexpert.com

Ms. Donna Blackstone General Motors Corporation

v. General Motors Corporation

Dear Ms. Blackstone

Please be advised that my client has agreed to accept your recent offer to settle the above referenced matter. As we discussed, the settlement is memorialized as follows:

My client will receive \$6,500.00 inclusive of my client's attorney fees and will retain ownership and financial responsibility for the subject vehicle.

In addition, PLEASE MAKE SURE TO FORWARD THE SETTLEMENT DRAFT TO OUR ACCOUNTING OFFICE an

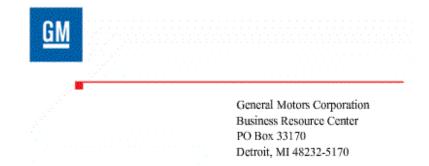
WEISBERG & MEYERS, LLC 5025 North Central Ave., #602 Phoenix, AZ 85012

I trust that this document accurately memorializes our agreement. If not, contact my office immediately.

Best regards,

Richard Levine Attorney at Law

RL/is



VIA FAX ONLY

August 7, 2008

Richard Levine, Esq. Weisberg & Meyers, LLC-Colorado 34790 Stagecoach Blvd Evergreen, CO 80439-7913

RE:

Service Request: 71-633898817

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZU54815F

Customer Relationship Specialist: Donna Blackstone Ext. 41208

Dear Mr. Levine:

We regret that your client(s) are dissatisfied with their 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$2,100.00 inclusive.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.















Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,	
General Motors Corporation	
cc: FILE	
LG0044 V01032008	
Attach.	
Odometer	
Client's Signature	Client's Signature
Date	Date















2005 MALIBU LT SEDAN CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G 142 GRAY LEATHER APPOINTED GENERAL MOTORS CORPORATION 100 RENAISSANCE CENTER ORDER NO. JGNMVW/TRE STOCK NO. DETROIT MI 48243-1114 VIN 1G1 ZU54 81 5F VEHICLE INVOICE 1AD69332871 MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK 24060.00 22014.90 INVOICE 07/28/05 1ZU69 MALIBU LT SEDAN 0.00 SHIPPED 07/28/05 0.00 EXP I/T 08/11/05 LX9 3.5L V6 ENGINE 0.00 0.00 SHIPPED 07/28/05 MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 EXP I/T 08/11/05 VK3 FRONT LICENSE PLATE BRACKET 0.00 0.00 INT COM 08/11/05 YF5 50-STATE EMISSIONS N/C N/C PRC EFF 07/28/05 1SB MALIBU PREFERRED EQUIP GRP 1SB 1310.00 1179.00 KEYS G1578 G1578 LX9 3.5L V6 ENGINE 0.00 *HOMELINK TRANSMITTER 3-CHANNEL WFP-F QTR OPT-1 BANK: GMAC - 085 *AUTO DIMMING INSIDE REAR VIEW MIRROR WITH COMPASS CHG-TO 06-444 *XM SATELLITE RADIO - OVER 130 CHNLS OF DIGITAL ENTERTAINMENT SERVICE FEE EXTRA.1ST 3MOS.INC *SUNROOF, POWER TILT AND SLIDE *XM SATELLITE RADIO - OVER 130 SHIP WT: 3224 HP: GMS: 23132.80 SUPPLR: 24170.40 MRM: 25995.00 DAN: $_{
m LT}$ MEMO 1193.50

TOTAL MODEL & OPTIONS	25370.00	23193.90	ACT 231	23057.80
DESTINATION CHARGE	625.00	625.00	H/B 261	761.10
LAM DEALER CONTRIBUTION		253.70	ADV 261	253.70
LAM GROUP CONTRIBUTION		253.70	EXP 65A	253.70

TOTAL 25995.00 24326.30 PAY 310 24326.30

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 23204.30

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

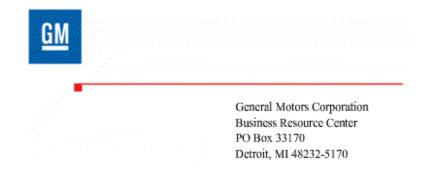
 RCMPR028

VEHICLE EVENT SELECTION

10/14/06 PROCESSING SOURCE: CHEVROLET 14:07:51 PAGE:

VIN: 1G1ZU5481 5F SELLG SCE: 13 MDL YR: 05 ORD NO: JGNMVW

VIII		21110	DCD 11DD 11C	05 OILD IVO CONTIVI
VIN TYPE: N				
	SS/	DOCUMENT	I INC	
EVENT DESC	SITE CD	NUMBER	S EVENT DT CD	AMOUNT
INCENTIVE MEMO	13 06444	00028798266	09/07/05 GFP	1,193.50
INCTV PAYMENT	13 06444	00028798266	09/07/05 GFP	1,193.50
INCTV APPLICATN	13 06444	00028798266	09/07/05 GFP	1,193.50
INCENTIVE MEMO	13 06444	00028798266	09/07/05 FFC	32.79
INCTV PAYMENT	13 06444	00028798266	09/07/05 FFC	32.79
INCTV APPLICATN	13 06444	00028798266	09/07/05 FFC	32.79
INCENTIVE MEMO	13 06444	00028798266	09/07/05 CWE	2,000.00
INCTV PAYMENT	13 06444	00028798266	09/07/05 CWE	2,000.00
INCTV APPLICATN	13 06444	00028798266	09/07/05 CWE	2,000.00
DELIVERY D.O.E.	13 06444		09/06/05	0.00
DELIVERY TO CUS	13 06444		09/03/05	0.00
EXPIRATION TRAN	13 06444	1AD69332871	08/11/05	0.00
SETTLEMENT DATE	13 06444	1AD69332871	08/11/05	24,326.30 CR
ORIGINAL INVOIC	13 06444	1AD69332871	07/28/05	24,326.30
COV/NVIS DATE	13 06444	1AD69332871	07/28/05	0.00
SHIPMENT DATE	13 06444		07/28/05	0.00
PRODUCTION (BUI	13 06444		07/28/05	0.00
PREFERENCE TO P	13 06444		06/14/05	0.00
GM ORDER ACCEPT	13 06444		06/13/05	0.00
GM ORDER ACCEPT			06/13/05	0.00



VIA FAX ONLY

July 28, 2008

Richard Levine, Esq. Weisberg & Meyers, LLC-Colorado 34790 Stagecoach Blvd Evergreen, CO 80439-7913

RE:

Service Request: 71-633898817

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZU54815F

Customer Relationship Specialist: Desire Gallagher

Dear Mr. Levine:

This is to advise that General Motors is in receipt of the above referenced case dated July 16, 2008. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Copy of owner's current title and/or registration
Other: Release of Lien

Finance agreement
Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,















RELEASE OF LIEN INFORMATION

I	
(Client's Name)	
hereby authorize	
(Lien holder Na	ame)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regard	ding my loan account #(Account Number)
	(Account Number)
with	
(Lien holder Name)	
to General Motors Corporation, including loan payoff amount, and per diem information.	ng but not limited to a complete payment history of my account, a mation.
Date	
V	EHICLE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V07092007	















Same Burney

THIS VALIDATED REGISTRATION CARD OR A FACSIMILE COPY IS TO BE KEPT WITH THE VEHICLE FOR WHICH IT IS ISSUED. THIS REQUIREMENT DOES NOT APPLY WHEN THE VEHICLE IS LEFT UNATTENDED. IT NEED NOT BE DISPLAYED. PRESENT IT TO ANY PEACE OFFICER UPON DEMAND. IF YOU DO NOT RECEIVE A RENEWAL NOTICE, USE THIS FORM TO PAY YOUR RENEWAL FEES OR NOTIFY THE DEPARTMENT OF MOTOR VEHICLES OF THE PLANNED NON-OPERATIONAL STATUS (PNO) OF A STORED VEHICLE. RENEWAL FEES MUST BE PAID ON OR BEFORE THE REGISTRATION EXPIRATION DATE OR PENALTIES WILL BE DUE PURSUANT TO CALIFORNIA VEHICLE CODE SECTIONS 9552 - 9554.

EVIDENCE OF LIABILITY INSURANCE FROM YOUR INSURANCE COMPANY MUST BE PROVIDED TO THE DEPARTMENT WITH THE PAYMENT OF RENEWAL FEES. EVIDENCE OF LIABILITY INSURANCE IS NOT REQUIRED WITH REGISTRATION RENEWAL OF OFF-HIGHWAY VEHICLES, TRAILERS, VESSELS, OR IF YOU FILE A PNO ON THE VEHICLE.

WHEN WRITING TO DMV, ALWAYS GIVE YOUR FULL NAME, PRESENT ADDRESS, AND THE VEHICLE MAKE, LICENSE, AND IDENTIFICATION NUMBERS.

DO NOT DETACH - REGISTERED OWNER INFORMATION



REGISTRATION CARD VALID FROM: 09/08/2007 TO: 09/08/2008 LICENSE NUMBER TYPE LIC TYPE VEH VLF CLASS YR 1ST SOLD YR MODEL MAKE 69 120 FH 2005 2005 VEHICLE ID NUMBER CHEV MP BODY TYPE MODEL 1G1ZU54815F G ΝZ 4D PIC DT FEE RECVD CC/ALCO DATE ISSUED TYPE VEHICLE USE 12/26/07 12/26/07 50 AUTOMOBILE PR EXP DATE: 09/08/2008

AMOUNT PAID

\$ 15.00

REGISTERED OWNER AMOUNT RECVD AMOUNT DUE 15.00

CASH : 15.00 CHCK : CRDT

TURLOCK CA

LIENHOLDER AMERCN GEN FIN 729 N GOLDEN STATE BLVD

TURLOCK CA

95380

649 10 0001500 0031 CS F10

F10 122607 69

ELAROSE 252

RELEASE OF CLAIM

We, (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$6,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed to General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZU54815F ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudic
The subject vehicle's mileage is 41,70/ on the date of the signing of this release.
Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.
PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.
I/We agree to the terms of this Release of All Claims
DATE SIGNED: 9-02-08
Claimant's Signature Claimant's Signature
Address Address
City, State, Zip Code Surlock, Ca. City, State, Zip Code
STATE OF <u>Ealifornia</u> COUNTY OF <u>Stanis laus</u>

S	worn to (or affirmed) and subscribed before me this day of
ьу	Smu Julio notary puble
	Signature of Notary Public
	Ramona J. moreno notaky public Print, type or stamp Commissioned Name of Notary Public
	Personally Known OR Produced identification CA Driver Uconse
	Type of identification CA. DL
	Type of identification
	My commission expires:
CC: File	
LG0024 V6302006	RAMONA J. MORENO COMM. #1794/COMM. #1794777 NOTARY PUBLIC - CALFORNIA STANISLAUS COURTY NY COMM. Expines APRIL 4, 2012 NY COMM. #1794777 NY COMM. #179477 NY
	See Attached



	Jurat	i	
State of <u>California</u> County of <u>Stanislaus</u> State of <u>California</u>	3 .		
Subscribed and sworn to (or affirmed) before me 20 08 by personally known to me or proved to me on the	***************************************	f Septem	
appeared before me.		RAMONA J. MOR COMM. #17947 NOTATY PLUS IC CALP NOTATY PLUS IC COLP NY CORP. EXPINS APRIL	ENO VO
Notary Public Signature		(notary seal)	
OPTIONAL	INFORMATIO	N	
DESCRIPTION OF THE ATTACHED DOCUMENT (Title or description of attached document) (Title or description of attached document continued) Number of Pages Document Date	INSTRUCTIONS F Any Jurat completed in Cali notary public either personal identity was satisfactorily pr in accordance with Californ which does not have such ve jurat stamp or with a jurat are no exceptions to this i addition, the notary must re signer regarding the traily document must be signed Af previously signed, it must be jurat process. State and County informat document signer(s) personall Date of notarization must b which must also be the same Print the name(s) of document notarization. Signature of the notary publi	by knew the document sig- over to the notary with a notary law. Any jurat a rbiage must have add th- form which does include aw for any jurat perfor putes an oath or affirmations of the contents TER the oath or affirmations. TER the oath or affirmation of the second	riage that indicates the ner (affiant) or that the completed in California is wording either with a proper wording. There mad in California. In the document of the document. The on, if the document was increased in County where the ery public during the document was increased in the document was increased in the document was increased in the document was increased in the document was increased in the document was increased in the document was increased in the document was increased in the document was increased in the document was increased in the document where the ery public in the document was a supported in the document was a support of the document was a support of the document was a support of the document was a support of the document was a support of the document was a support of the document was a support of the document.

CAPA v1.29.06 Dby Association of Professional Notation & CSA 200-273-9865

- of the county clark.
- or the county clerk.

 The notary seal impression must be clear and photographically reproducible. Impression must not cover text or lines. If seal impression amudges, re-seal if a sufficient area permits, otherwise complete a different jurat form.

 Additional information is not required but could help to ensure this jurat is not misused or attached to a different document.

 Indicate title or type of attached document, number of pages and date.
- . Securely attach this document to the signed document

(Rev. October 200) Department of the Treasury Internal Revenue Service

Request for Taxpayer **Identification Number and Certification**

Give form to the requester. Do not send to the IRS.

5					
on page	Business hame, if different from above				
Part Enter y backup alien, s your enthole Note. number Part Under 1. The 2. I alien		ership) ▶	Exempt payee		
	Address (number street and apt or suite/go.)	equester's name and a	's name and address (optional)		
back alien	er your TIN in the appropriate box. The TIN provided must match the name given on Line 1 to a kup withholding. For individuals, this is your social security number (SSN). However, for a resident, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, remployer identification number (EIN). If you do not have a number, see How to get a TIN on page 1.	ent it is	or		
Note	e. If the account is in more than one name, see the chart on page 4 for guidelines on whose iber to enter.		estification number		
Pa	rt II Certification	······			
Und	er penalties of perjury, I certify that:				
1.	The number shown on this form is my correct taxpayer identification number (or I am waiting fo	r a number to be is:	sued to me), and		
	I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report a notified me that I am no longer subject to backup withholding, and	b) I have not been r all interest or divide	notified by the Internal nds, or (c) the IRS has		

- 3. I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructions on page 4.

Sign Signature of Here U.S. person ▶

General Instructions

Section references are to the Internal Fleven Code unless otherwise noted.

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

- 1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
 - 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7),

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership.

The person who gives Form W-9 to the paraciality for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

• The U.S. owner of a disregarded entity and not the entity,

Colbert WA

03 JUN 2008 PM 2 L

SPOKANE WA 992



JUN 06 2008

Reinbursement Department P.O. Box 33170 Detroit MI 48232-5170

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

48232+5170

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CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant									
Date Claim Submitted: 6-3-08									
17-Digit Vehicle Identification Number (VIN): 1622/4528554,									
Mileage at Time of Repair: 66334 Date of Repair: 5-23-08									
Claimant Name (please print):									
Street Address or PO Box Number:									
City: Colbert State: WA ZIP Code:									
Daytime Telephone Number (include Area Code):									
Evening Telephone Number (include Area Code):									
Amount of Reimbursement Requested: \$ 273.									
The following documentation must accompany this claim form.									
Original or clear copy of all receipts, invoices, and/or repair orders that show:									
 The name and address of the person who paid for the repair. The Vehicle Identification Number (VIN) of the vehicle that was repaired. What problem occurred, what repair was done, when it was done, and who did it. The total cost of the repair expense that is being claimed. Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt) 									
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.									
Claimant's Signature:									

Please mail this claim form and the required documents to:

P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete
 the claim and offered the opportunity to resubmit the claim when the missing documentation is
 available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Pontiac Customer Assistance Center at 1.800.620.7668 (TTY 1.800.833.7668).



BEELINE AUTO REPAIR, INC

N. 15821 NEWPORT HWY SERVING YOU FOR 33 YEARS

MEAD WA 99021 509-466-7900

Please e-mail us with any comments or suggestions BEELINEAUTOMOTIVE@COMCAST.NET

5/23/2008 2:13 PM	BELEINEAU TOIN	311VE@3311101	7.01.1721			page 1
COLBERT Vehicle : 2005 Pontia Created : 5/21/2008 8 Complete : 5/23/2008 2 Invoiced : 5/23/2008 2	WA COMMENT OF THE PROPERTY OF	ice #13385 hrod Engine)	Day Phone Eve Phone Color Odometer of		1	
Labor/Notes	rence Description OR CK NOISE IN FT LUBE	STEERING SVAFT	TPER TSB M			Price \$34.00 \$68.00
1 - 2268	rence Description 7711 SHAFT STEERING ote: M - Labor Database, Copyright	t, Mitchell Intern	_/ -	ondition nts Reser	Unit Price \$149.00	Price \$149.00
Tech Certific 2	Labor Parts Sublet/Misc. Disposal Fee Charges Sales Tax		2 3 2008	tal Due	····	\$102.00 \$149.00 \$0.00 \$2.01 \$0.00 \$20.24 \$273.25
agree that you theft or any oth operate the ve Inspection. An amount or rep	rize the repair work herein set for are not responsible for loss or daner cause beyond your control. It hicle herein described on streets, express garagekeeper's lien is hairs thereto. All Vehicles left over Y STORAGE FEE. 12 Month or ignature	Total: \$ 273.25 Customer Copy THANK YOU	05/23/08 15:59:02 Inv #: 000005 Appr Code: 055640 Apprvd: Online Batch#: 000055	VISA Entry Method: Swiped	Term ID: 861 Ref #: 865	BEELINE AUTO REPAIR 15821 NELPORT HAY NEAD, HA 99821 589-486-7988

668TKU

01/25/2008 VEHICLE REGISTRATION CERTIFICATE

MAIL	
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Lic/P	lt Iss-	Dt [ab-No	Reg-E	χρ	Val-Cd/Year		ir [ер	Mo-Reg	Mo	Mo-Gwt		Use	7	Mdyr
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Make	Body VIN or Serial No Res-		Co S	Sclwt Seats Mo		Mod	del/BT Gwt		Gwt-St		Gwt-E	хр	Flt			
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AVISTA CORP CREDIT UNION PO BOX 3727 SPOKANE WA 99220

SIGNATURE OF REGISTERED OWNERS

SIGNATURE OF REGISTERED OWNERS

COMMENTS: COLOR-BLUE - DISPLAY TAB ON BACK LICENSE PLATE ONLY - FRONT PLATE IS STILLREQUIRED.

REMARKS:

BRANDS:

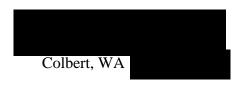
RPT ID: AREGPR-1

VALIDATION CODE 29320103080250125080173966760 THIS CERTIFICATE IS NOT PROOF OF OWNERSHIP

FPD: AREG_AREGPR:2007/2/11.00003(1)

TD-420-802 (R/7/06) Page 1 of 2





Service Request: 71-634361751

Customer Relationship Specialist: Paula Miller

Dear :

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Pontiac G6. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Pontiac, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the part replaced is not the part covered by this special coverage.

At Pontiac, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Pontiac Customer Assistance Center

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

August 7, 2009

John Amari, Esq. Tansey Fanning Haggerty Kelly Convery & Tracy 521 Green Street Woodbridge, NJ 07095

RE: v. General Motors Corporation

Service Request: 71-634863034

2006 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT51856F

Customer Relationship Specialist: Shera Vasquez

Dear Mr. Amari:

Enclosed please find two checks to settle the above-referenced case. The first is in the amount of \$2,750.00 made payable to The second is in the amount of \$2,500.00 made payable to Kimmel and Silverman.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

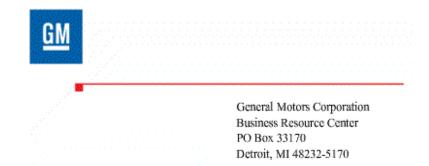
LG0063 V07092007 Vorth American Operations Seneral Motors Corporation Subursements (2613) O Box 62530 hoenix, AZ 85082-2530 DATE 08/11/09 AMOUNT 1 200 Care 100 North American Operations General Motors Corporation Disbursement Account JACKSON NJ he Chase Manhattan Bank, N.A. yracuse, New York AUDIT North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK ENDOR CHECK NO. BB 000000010 PAYMENT DATE INDOR NAME 08/11/09 REGISTER NO DESCRIPTION % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT INVOICE DATE DOC. REFERENCE NUMBER 08/10/09 VM·1-CD7C9D 71-634863034.1-CD7C9D .00 00.0000 2,750.00 2,750.00 IG1ZT51856F ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIHBURSEHENT OR QUESTIONS CALL 800-462-8782 H3 TOTAL 2,750.00 .00 2,750.0 Vorth American Operations
Seneral Motors Corporation
Sisbur sements (2613)
O Box 62530
hoenix, AZ 85082-2530 CHECK DATE AMOUNT ... 08/11/09/ ****OO CENTS **************2,500.00 North American Operations' General Motors Corporation Disbursement Account *KIMMEL AND SILVERMAN* 30 E BUTLER AVE AMBLER PA 19002-4514 he Chase Manhattan Bank, N.A. yracuse, New York AUDIT North American Operations General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK ENDOR JNS NO CHECK NO. BB 000000011 PAYMENT DATE INDOR NAME KIMMEL AND SILVERMAN 08/11/09 REGISTER NO. INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT **NET AMOUNT** 08/10/09 S VM 1-CD7C9E 71-634863034.1-CD7C9E 00.0000 2,500.00 2,500.00 LG1ZT51856F 4 745 W

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3

TOTAL 2,500.00

2,500.0

.00



August 19, 2008

VIA FAX ONLY

John Amari, Esq. Tansey Fanning Haggerty Kelly Convery & Tracy 521 Green Street Woodbridge, NJ 7095

RE:

Service Request: 71-634863034 GM Legal Staff Case: 658626 2006 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT51856F Customer Relationship Specialist: Mary Greer

Dear Mr. Amari:

The above-referenced case is not part of the Early Resolution Program. Therefore, we are providing the following information to assist you in your evaluation of the case.

- Warranty history (including summary, claim history, any "Y" claim comments, service contract, and vehicle build)
- Customer assistance center comments
- Invoice
- Incentives
- All attachments (including BBB and PAR files if applicable)

WE ASK THAT YOU PLEASE CONTACT THE AREA SERVICE MANAGER, THOMAS SCHERI, PH: 800-356-5004, MAILBOX # 8428 AND INFORM HIM THAT YOU ARE HANDLING THIS MATTER FOR GENERAL MOTORS.

In case this ends up settling as a repurchase, the BAC code for the dealership is 111215.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation















CHEVROLET MOTOR DIVISION 2006 MALIBU SEDAN 2LT 40U WHITE /V6G GENERAL MOTORS CORPORATION 83C TITANIUM 100 RENAISSANCE CENTER ORDER NO. JHPHX9/FDR STOCK NO. DETROIT MI 48243-1114 VIN 1G1 ZT51 85 6F VEHICLE INVOICE 1AD73504051 MODEL & FACTORY OPTIONS MSRP INV AMT FLEET MODEL & FACTORY OPTIONS

1ZT69 MALIBU SEDAN 2LT

BO2 AVIS DENT A CAP 20925.00 18727.88 INVOICE 09/23/05

 BQ2 AVIS RENT A CAR
 0.00
 0.00 SHIPPED 09/23/05

 LX9 3.5L V6 ENGINE
 N/C
 N/C EXP I/T 10/04/05

 MX0 4-SPEED AUTO TRANSMISSION
 N/C
 N/C INT COM 10/11/05

 NE1 50-STATE EMISSIONS
 N/C
 N/C PRC EFF 07/14/05

 VN9 DAILY RENTAL REPURCHASE PROGRAM
 0.00
 0.00 KEYS G1671 G1671

 V2G FULL FUEL FILL CREDIT
 0.00
 26.42- WFP-S QTR OPT-1

 FAN: 000801033 BANK: GMAC - 007 CHG-TO 04-681 SHIP-TO 45-172 AVIS PHILADELPHIA PA SHIP WT: 3207 HP: 32.9 MRM: 21550.00 CUST PO NUMBER: 6042217N5800000 DAN: 03023 MEMO 1046.25

TOTAL MODEL & OPTIONS 20925.00 18701.46 ACT 231 19326.46 DESTINATION CHARGE 625.00 625.00

TOTAL 21550.00 19326.46 PAY 310 19326.46 **************************

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 007 VIN 1G1ZT51856F 1AD73504051 DUE 10/11/05 DEALER 04-681



Extremely Urg

Print Label

ORIGIN ID: DTTA (800) 625 2565 Ship Manager REN CEN mail processing center 100 REN CEN DRIVE

DETROIT, MI 48243 UNITED STATES US

TO Rob Brown Jr - MSX
MSX International - c/o BRC Legal
1919 Concept Dr

Warren, MI 4809 NUG 1 5 2600

(512) 386 0750 **Fed** Exx.

Ship Date: 14AUG08 ActWgt: 1 LB System#: 356927/FXRS0773 Account:



Ref. INV: PO:



BILL SENDER

** 2DAY **

9625 9217 4815

MON Deliver By: 18AUG08

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General Motors Corporation Legal Staff

Facsimile 248/267-4333 Telephone 313/665-1555

August 14, 2008

John Amari, Esq. Tansey Fanning Haggerty Kelly Convery & Tracy 521 Green Street Woodbridge, NJ 07095

Dear Mr. Amari:

Re: GM Case No. 658626

v. General Motors

This will acknowledge your agreement to represent General Motors in this case. Please send a copy of the complaint as quickly as possible to the attention of the undersigned.

This case is not part of the Early Resolution Program, however, the Business Resource Center (BRC) will complete a preliminary evaluation and include its evaluation when it furnishes you with a copy of all relevant files. Please forward your written recommendation directly to me, setting forth: (1) the present settlement demand from the plaintiff; (2) your evaluation of that demand; (3) your initial overall settlement recommendation, including your best estimate of how much it will take to settle the case; and (4) your present evaluation of the chances and potential range of an adverse judgment. Please include in your evaluation the total amount you roughly anticipate it will cost General Motors for attorneys' fees and disbursements through final resolution of this matter, including trial if necessary.

Information necessary to support your preliminary settlement evaluation should not be obtained through formal discovery procedures. Rather, it is suggested that pertinent information such as vehicle mileage, outof-pocket expenses, repair history, continuing complaints, etc., can be obtained from the BRC and plaintiff's attorney.

Sincerely,

Sharon Ledoux Legal Assistant

Service of Process Transmittal

08/13/2008

CT Log Number 513741681

TO:

Rosemarie Williams

General Motors Legal Staff 400 Renaissance Center, Mail Code 482-038-210

Detroit, MI 48265-4000

RE:

Process Served In New Jersey

FOR:

General Motors Corporation (Domestic State: DE)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION:

Pltfs. vs. General Motors Corporation, Dft.

DOCUMENT(S) SERVED:

Summons, Attachment(s), Case Information Statement, Complaint, Jury Demand,

Certifications Exhibits

COURT/AGENCY:

Camden County: Superior Court, Law Division, NJ

Case # L390908

NATURE OF ACTION:

Product Liability Litigation - Breach of Warranty - Failure to repair and/or correct

defects on a 2006 Chevrolet Malibu, VIN 1G1ZT51856F

ON WHOM PROCESS WAS SERVED:

The Corporation Trust Company, West Trenton, NJ

DATE AND HOUR OF SERVICE:

By Process Server on 08/13/2008 at 11:00

APPEARANCE OR ANSWER DUE:

Within 35 days, exclusive of date of service

ATTORNEY(S) / SENDER(S):

Robert M. Silverman Kimmel & Silverman, P.C. Executive Quarters 1930 E. Marlton Pike Suite Q29 Cherry Hill, NJ 08003 856-429-8334

ACTION ITEMS:

SOP Papers with Transmittal, via Fed Ex 2 Day , 790068171076 Image SOP - Page(s): 22 Fax Transmittal, Rosemarie Williams 313-665-7572

CC Recipient(s)

Rosemarie Williams, via Regular Mail

SIGNED:

The Corporation Trust Company Tyeasha Weaver

PER: ADDRESS:

820 Bear Tavern Road 3rd Floor

TELEPHONE:

West Trenton, NJ 08628

609-538-1818

CT web 8/13/08 4:56pm

Page 1 of 1 / AC

Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of package only, not contents.

PINE BELT 218699 860534 ENTERPRISES, INC. INVOICE CHEVROLET - \$UBARU SERVICE CENTER

1055 ROUTE 88 LAKEVOOD, NJ 08701 (732) 363-T;:00 JACKSON, NJ PAGE 1 HOME: BUS: SERVICE ADVISOR: 6214 KEITH R BASILE COLOR YEAR MAKE/MODEL rietiek **VIN**eutieleilerieette LICENSE MILEAGE IN ZOUT TAG CHEVROLET MALIBU <u>1G1ZT51856F</u> T8743 PROD DATE WARR EXP. PROMISED DEL DATE PO NO PATE PAYMENT INV. DATE 01JUN07 30 05SEP07 00 CASH 07SEP07 OPTIONS: R.O. OPENED READY STK:LC67450 1) CUST HAS LTW 100 DED/RZESZEWICZ 10:05 05SEP07 115:14 07SEP07 LINE OPCODE TECH TYPE HOURS NE. TOTAL A QUICK LUBE PLUS CAUSE: . MOUIS LUBE, OIL AND FILTER (N/C)6701WGMPP 1 12490147 FILTER (\mathbf{M}/\mathbf{C}) 5 12345615 OIL 5W30 (N/C)FC: 97 PART#: COUNT: 0 CLAIM TYPE: 0 AUTH CODE 32394 MAINTENANCE PERFORM 3K SERVICE ************** B CUST STATES THAT THEN BRAKING BETWEEN 45 TO 50 MPH THERE RUBBING/KNOCKING TYPE NOISE 05 BRAKE SYSTEM 6701 ICPS (N/C)***************** C CUST STATES THAT DOME LIGHT INOP N2280 SWITCH INSTRUMENT PANEL COMPARTMENT LAMP REPLACE 670L WC (N/C)1 15867543 HOUSING (N/C)PART#: 15867543 COUNT: I CLAIM TYPE: AUTH CODE: DESCRIPTION TOTALS HOURS: MONDAY - FRIDAY 7:30 A.M. - 6:00 P.M. SATURDAY 7:30 A.M. - 4:00 P.M. STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warrantles with respect to the sale of this itemlitems. The Saller hereby expressly disclaims all warrantles either express or implied including any implied warranty of merchantability or litness for e perticular purposa. Saller naither assumes nor authorizes any other person to connection with the sale of this item/items. LABOR AMOUNT ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO DWINER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTHICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC, CHARGES TOTAL CHARGES LESS DISC./DED. SALES TAX DEALER, GENERAL MANAGER OR AUTHORIZED PERSON CUSTOMER SIGNATURE (SIGNEO) PLEASE PAY THIS AMOUNT

PINE BELT 860534 218699 ENTERPRISES, INC. INVOICE CHEVROLET - BUBARU SERVICE CEPTER
1055 ROUTE 88 · LAKEVOOD, NJ 08701 (732) 363-1:00 PAGE 2 JACKSON, NJ HOME: BUS: SERVICE ADVISOR: 6214 KEITH R BASILE LICENSE MILEAGE IN / OUT TAG COLOR YEAR MAKE/MODEL VIN <u>32394/32394</u> T8743 CHEVROLET MALIBU <u>1G1ZT51856F</u> PAYMENT INV. DATE PROD. DATE | WARE EXP. | PROMISED PO NO HATE DEL DATE CASH 07SEP07 <u> 14:30 058EP07</u> <u>01JUN07 IS</u> R.O. OPENED READY OPTIONS: STK:LC67450 1) CUST HAS LTW 100 DED/RZESZEWICZ 10:05 05SEP07 15:14 07SEP07 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL 32394 FAULTY DOME LICHT SWITH REPLACE DOME LIGHT SWITCH ASSEMBLY D CVUST STATES THAST THEN TURNING ONWER HEARS KNOCKING IN STEERING CK ADVISE CAUSE: E7700 SHAFT, STEERING INTERMEDIATE REPLACE (\mathbf{N}/\mathbf{C}) 6701 WC FC: 2N PART#: COUNT: 0 CLAIM TYPE: AUTH CODE: 32394 NOSIE WHEN TURING LUBE STEERING SHAFT ROAD TEST OK E CUST STATES THAT VEH GET NO AM STATION CK ADVISE CAUSE: R0520 MODULE, ANTENNA REPLACE (N/C) 6701 WC (N/C)1 25779158 MODULE FG: 6C PART#: 25779158 COUNT: 1 CLAIM TYPE: AUTH CODE: 32394 BAD ANTENNA MODULE REPLACE ANTENNA MODULE *************** DESCRIPTION TOTALS STATEMENT OF DISCLAIMER HOURS: MONDAY - FRIDAY 7:30 A.M. - 6:00 P.M. STATEMENT OF DISCLAIMER
The factory werranty constitutes all
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the sale of this item/items. The
Seller heraby expressly disclaims all
warranties either express or
implied, including any implied
warranty of marchantability or
fitness for a particular purpose.
Seller neither assumes nor
nuthorizes any other person to
assume for it any liability in
connection with the sale of this
item/items. LABOR AMOUNT SATURDAY 7:30 A.M. - 4:00 P.M. PARTS AMOUNT ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM HAD ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CALL ANY AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS DISC./DED. SALES TAX DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) CUSTOMER SIGNATURE (SIGNED) PLEASE PAY THIS AMOUNT

PINE BELT 860534 218699 ENTERPRISES, INC. TNVOTCE CHEVROLET - SUBARU SERVICE CENTER 1065 ROUTE 88 - LAKEY/OOD, NJ 08701 (732) 363-1::00 PAGE 3 JACKSON, NJ BUS: HOME: SERVICE ADVISOR: <u>6214 KEITH R BASILE</u> VIN LICENSE MILEAGE N/OUT TAG YEAR MAKE/MODEL COLOR <u> 32394/32394</u> T8743 CHEVROLET MALIBU 1G1ZT51856F1 PROD: DATE WARR EXP. PROMISED RATE PAYMENT INV. DATÉ PO NO. DEL DATE CASH 07SEP07 14:30 O5SEP07 ..00 01JUN07 READY OPTIONS: STK:LC67450 1) CUST HAS LTW 100 R.O. OPENED DED/RZESZEWICZ 10:05 05SEP07 15;14 075EP07 LIST TOTAL NEC LINE OPCODE TECH TYPE HOURS CREATED 2007-08-27 12:20:00PM "SINCE 1937 A NAME YOU CAN TRUST" TAKEN BY TANYA GI BERSON L DATE PATO PAYMENT METHOD AMOUNT S redebates a come de come manifesta de la come de companda de problema de la come de come de come de come de la Come de come de come de come de come de come de come de come de come de come de come de come de come de come d TOTALS DESCRIPTION HOURS: MONDAY - FRIDAY 7:30 A.M. - 6:00 P.M. STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
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implied, including any implied
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fitness for a particuler purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/items. LABOR AMOUNT .00 SATURDAY 7:30 A.M. - 4:00 P.M. PARTS AMOUNT ON BEHALF OF SERVICING DEALER, I HERERY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, I HAT ANY PART REPORTED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ANY AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. 0.00 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES 0.00 TOTAL CHARGES 0.00 LESS DISC./DED. 0.00 SALES TAX 0.00 DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) CUSTOMER SIGNATURE (SIGNED) PLEASE PAY

THIS AMOUNT

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PINE BELT 860534 218699 ENTERPRISES, INC. WARRANTY CHEVROLET - SUBARU SERVICE CENTER 1055 ROUTE 88 - LAKEWOOD, NJ 08701 (732) 363-12:00 PAGE 1 JACKSON, NJ BUS: HOME: SERVICE ADVISOR: R BASILE MILEAGE IN / OUT 6214 KEITH R TAG MAKE/MODEL VIN LICENSE COLOR YEAR 06 CHEVROLET MALIBU 1
PROD DATE WARR EXP PROMISED 1G1ZT51856F <u> 2394/32394</u> T8743 WHITE PAYMENT INV. DATE DEL DATE PO NO. RATE :30 05SEP07 00 07SEP07 01JUN07_IS R.O. OPENED READY OPTIONS: STK:LC67450 1) CUST HAS LTW 100 DED/RZESZEWICZ |15:14 07SEP07 <u> 10:05 058EP07</u> LIST TOTAL LINE OPCODE TECH TYPE HOURS <u>NE:</u>] A QUICK LUBE PLUS CAUSE: MOOIS LUBE, OIL AND FILTER 35.7€ 35.78 6701WGMPP 0.40I I2490I47 FILTER 4:35 4 214 4.14 5 12345615 OIL 5W30 2.80 2.80 14.00 FC: 97 PART#: COUNT: 0 CLAIM TYPE: 0 AUTH CODE: 1134 1814 TPARTS 3578 TLABOR 1081 32394 MAINTENANCE PERFORM 3K SERVICE C CUST STATES THAT DOME LIGHT INOP CAUSE: N2280 SWITCH INSTRUMENT PANEL COMPARTMENT REPLACE 17.80 17.89 WC 6701 0.20 21.36 1 15867543 HOUSING 22.25 PART#: 15867543 a keradia hara dan mengangan di pendagan pendagan pendagan pendagan pendagan pendagan di pendagan pendagan pen Megadeen 1966 (1967) dan pendagan pendagan pendagan pendagan pendagan pendagan pendagan pendagan pendagan pendagan COUNT: 1 CLAIM TYPE2 AUTH CODE: 1335 2136 TPARTS 541 1789 TLABOR 32394 FAULIY DOME LIGHT SWITH REPLACE DOME LIGHT SWITCH ASSEMBLY D CVUST STATES THAST THEN TURNING ONWER HEARS KNOCKING IN STEERING CK CAUSE: STEERING INTERMEDIATE REPLACE E7700 SHAFT, 26.84 6701 WC 0.30 2N PART#: COUNT: 0 TOTALS DESCRIPTION HOURS: MONDAY - FRIDAY 7:30 A.M. - 6:00 P.M. STATEMENT OF DISCLAIMER SATURDAY 7:30 A.M. - 4:00 P.M. The factory warranty constitutes all LABOR AMOUNT The factory warranty constitutes all of the warranties with respect to the sale of this item\text{items. The Soller hereby expressly disclaims all warranties althor express or implied, including any implied warranty of merchantability or times for a particular purpose. Seller neither assumes nor eatherise any other persons. ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE. THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ANY AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES authorizes any other person to assume for it any liability in connection with the sale of this item/items. TOTAL CHARGES LESS DISC./DED. SALES TAX DEALER, GENERAL MANAGER OR AUTHORIZED PERSON CUSTOMER SIGNATURE (SIGNED) PLEASE PAY THIS AMOUNT

PINE BELT 218699 860534 ENTERPRISES, INC. WARRANTY CHEVROLET SUBARU SERVICE CIENTER 1055 ROUTE 88 · LAKEY/OOD, NJ 08701 (732) 363-1::00 PAGE 2 JACKSON, NJ HOME: BUS: SERVICE ADVISOR: 6214 KEITH R BASILE LICENSE MILEAGE IN / OUT TAG MAKE/MODEL COLOR YEAR 1G1ZT51856F 2354/32394 T8743 <u>WHITE</u> CHEVROLET MALIBU PROD DATE WARR EXP. PROMISED: PAYMENT INV. DATE PO NO. DEL DATE :30 05SEP07 001 CASH 07SEP07 OLJUNO7 IS R.O. OPENED READY OPTIONS: STK:LC67450 1) CUST HAS LTW 100 DED/RZESZEWICZ 10:05 05SEP07 <u>|15:14 07SEP07</u> NEL. TOTAL LINE OPCODE TECH TYPE HOURS CLAIM TYPE: AUTH CODE: 0 TPARTS Ò 2684 TLABOR 32394 NOSIE WHEN TURING LUBE STEERING SHAFT ROAD TEST OK e cust states that veh get no am station ck advise CAUSE: . R0520 MODULE, ANTENNA REPLACE deployed by both devices desired WC 1.10 98.40 98.40 6701 1 25779158 MODULE 34.34 27:4" 27.47 FC: 6C COUNT: 1 CLAIM Type; AUTH CODE: 1717 2747 TPARTS 9840 TLABOR 32394 BAD ANTENNA MODULE REPLACE ANTENNA MODULE TAKEN BY TANYA GI BERSON DATE PALD PAYMENT METHOD AMOUNT COST, SALE, & COMP TOTALS 9592 24588 0 TOTALS DESCRIPTION HOURS: MONDAY - FRIDAY 7:30 A.M. - 6:00 P.M. STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item\text{items.} The Selier hersby expressly disclaims all warranties either express or implied, including any implied warranty of marchantability or fitness for a particular purpose. Selier neither sesumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. SATURDAY 7:30 A.M. - 4:00 P.M. LABOR AMOUNT 178.91 PARTS AMOUNT ON BEHALF OF SERVICING DEALER, I HERBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO DWINER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. 66.97 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES 0.00 TOTAL CHARGES 245.88 LESS DISC./DED. 0.00 SALES TAX 0.00 DEALER, GENERAL MANAGER OR AUTHORIZED PERSON CUSTOMER SIGNATURE (SIGNED) (DATE) PLEASE PAY THIS AMOUNT 245.88

Customer Number:

Invoice No: **848758**

97323631639

ACCOUNTING

PINE BILLT ENTERPRISES, INC.

PAGE 1

CHEVROLET SERVICE CENTER

1055 ROUTE 88 - LAKEWOOD, NJ 08701

(732) 363-1 200

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		o 6:00pm Sat 7:3		of th	the warrantles with a sale of this item	respect to Vitems, The	PARTS AMO	TNUC	\$	0.00
ON BEHALF OF SE	RVIÇING D ON IS A	DEALER, I HÉRÉBY CERTIFY OCCURATE UNLESS OTHERM ED AT NO CHARGE TO O ARANCE OF THE VEHICLE OF O UNDER THIS CLAIM HAD B NEGLIGENCE OF MISUSE. RÉC 1) YEAR FROM THE DATE OF ALER EOB INSPECTION	THAT THE INFORMATI	ON SE	illar barabu avarstelu	diselsive all	GAS, OIL, L		\$	0.00
DESCRIBED WERE INDICATION FROM	PERFORM THE APPE	ED AT NO CHARGE TO O ARANCE OF THE VEHICLE OF	WNER. THERE WAS	100 100 100 100 100 100 100 100 100 100	arrantics either e plied, including a arranty of mercha ness for a particul	ntability or lar ourose	MISC, CHA		\$	<u>0.00</u> 0.00
WAY WITH ANY AC	CIDENT, I	O ONDER THIS CLAIM HAD B NEGLIGENCE OR MISUSE. REC 1) YEAR FROM THE DATE OF	CORDS SUPPORTING T	HIS SE	iller neither ass thorizes any other sume for it any	umas nor	TOTAL CHA		\$	0.00
AT THE SERVICE	ING DE	ALER FOR INSPECTION	BY MANUFACTURE	``` co	sume for it any innection with the : im/items.	liability in sale of this	DISC. / DEC		\$	0.00
							SALES TAX	100	\$	0.00
(SIGNED) DE	LER, GEN	ERAL MANAGÉR OR AUTHORI	ZED PERSON (DA	(E) C	JSTOMER SIĞNATUF	1E	PLEASE PA		\$	0.00
							1 11111 11111	<u> </u>	randikisistikisis (Mistarkia)	<u>aparagaananaisindidibirin</u>

Customer Number:

Invoice No: 848589

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*ACCOUNTING *

PINE BELT ENTERPRISES, INC.

PAGE 1

CHEVROLET SERVICE CEINTER

1055 ROUTE 88 - LAKEWOOD, NJ 08701

(732) 363-1 100

Cell: Bus: Home: SERVICE ADVISOR: 6395 ROBERT DOMOLKI Email: LICENSE MILEAGE N/OUT TAG MAKE/MODEL COLOR YEAR T4128 1G1ZT51856F 29620 WHITE 06 CHEVROLET MALIBU PAYMENT INVLDATE PROD DATE WARE EXP. PROMISED PO NO. RATE DEL. DATE 09MAR07 0.00 CASH <u>16:12 09MAR07</u> OPTIONS: STK:LC67450 READY R.O. OPENED 16:19 09MAR07 10:38 09MAR07 LIST LINE OPCODE TECH TYPE A/HRS S/HRS COMP NE.I TOTALCOST SALE A USED CAR P.D.I. 96CVZUPDI USED CAR P.D.I. 6572 ICUC 2.52 1.70 4609 I1050 I10.50 I10.50 Ö 4.20 3.25 3.25 325 12490147 FILTER 250 2.26 11.40 5 12345615 OIL 5W30 875 1140 0 2.28 137.03 137.03 13703 Ò 178.66 15853885 MOLDING 10541 101.72 78.03 78.03 <u>1 15266338 GRITHE</u> 6002 7803 VERSION 1 (EMP# 6572,09MAR07 13:13): 29623 PDI USED CAR PDI--AC 44 DEG --BRAKE PADS-FRT 8 MM REAR 4 MM--TIRES FRT 6/32 REARS 8/32 DEEP ORDERED LOWER GRILLE ASSEMBLY & LIC. PLATE BRKT NO DTCS E B CETLIFIED #2639497 98 MISCELLANEOUS 6572 ICUC 0.01 0.00 6 0 0 0.00 0.00 VERSION 1 (EMP# 6572,09MAR07 13:14): 29623 CERTIFY CERTIFY # 2639497 "SINCE 1937 A NAME YOU CAN TRUST" DATE PAID PAYMENT METHOD 1 ! AMOUNT \$ ial regional contra TECH LINE(S) START DURATION TYPE DATE FINISH W 13:13 2.52 6572 **A** 10:42 03-09-07 0.01 6572 \mathbf{B} 13:14 13:13 COST CONTROL ACCOUNT SALE COST CONTROL ACCOUNT SALE 4609 48100 21831 16793 46300 11050 875 49100 1140 24000 34021 COST, SALE, & COMP TOTALS 34021 DESCRIPTION TOTAES Service Department Hours: STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all LABOR AMOUNT 0.00 Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm 0.00 PARTS AMOUNT ON BEHALF OF SERVICING DEALER, I MEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. 0.00 Solier hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantsbillty or fitness for a particular purpose. Saliar neither assume nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. GAS, QIL, LUBE SUBLET AMOUNT 0.00Ŝ 0.00 MISC, CHARGES TOTAL CHARGES 0.00 DISC. / DED. -\$ 0.00 SALES TAX \$ 0,00 CUSTOMER SIGNATURE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (SIGNED) PLEASE PAY 3 0.00THIS AMOUNT

848589

CUSTOMER #:

WORKORDER

CHEVROLET SUBARU SERVICE CENTER 1055 ROUTE 88 · LANEWOOD, NJ 08701 (732) 360-1200

*PAGE 1

BUS: HOME: SERVICE ADVISOR: 6395 DOMOLKI, RC BERT TAG LICENSE MAKE/MODEL COLOH YEAR T4128 1G1ZT51856F CHEVROLET MALIBU INV. DATE PAYMENT PROMISED RATE PO NO: PROD. DATE WARR, EXP. DEL DATE CASH 0.0 09MAR07 TS RO OPENED READY OPTIONS: STK: LC67450 09MAR2007 10:38

DESCRIPTIONS/INSTRUCTIONS LINE OF CODE TECH ICUC USED CAR P.D.I. # A 96CVZUPDI

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certified #2639497

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TERMS CASH: UNLESS ARRANGEMENTS MADE METHOD OF PAYMENT

ALL PERSONAL CHECKS SUBJECT TO TELECREDIT. DRIVER'S LICENSE MANDATORY.

CASH [CREDIT CARD

VISA

HEREBY AUTHORIZE THE REPAIR WORK HEREIN SET FORTH TO BE DONE ALONG WITH THE NECESSARY MATERIAL AT THE AGREED PRICE WHICH WILL, NOT EXCEED THE ESTIMATE BY MORE THAN 20%, I ALSO AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMADE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE UNIVERSALY OF FREE THIST OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABBLITY OF FARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER, I REFER OR GRANT YOU AND/OR YOUR EMPLOYEES, PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION, AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS HEREBY ACKNOWLEDGES RECEIPT OF COPY HEREOF.

IT HERETO, STORAGE AFTER AS HOURS OF WORK COMPLETION AT \$20.00 FEB DAY, CONSUMER ACKNOWLEDGES RECEIPT OF COPY HEREOF.

It has even that you, the customer, authorize commencement but do not suthorize compation of a reask of sorvice, a verification of the country of the property of the country of the property of the pro

In the event that you, the customer, authorize commencement but do not authorize completion of a receiv or service, a charge will be imposed for disassembly, reassembly or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repeir or service.

AUTHORIZED BY X

DATE TIME BY REVISED ESTIMATE (1)

PRELIMINARY ESTIMATE \$__

I HERBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

GUSTOMEN DIĞMATVAL



CHEVROLET - SUBARU
PARTS & SERVICE CENTER
1055 HOUTE 88 - LAKEWOOD, NJ 08701
PARTS: (732) 363-4600 - SERVICE: (732) 363-1200

&f2053Y

SPECA L G-IOER NUMBER	DATE ORDERED	DATE CLOSED	CUSTOMER PO NUMBER	DATE PRINTED	# OF LINES
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PINE BELT ENTERPRISES

PAGE 1

1088 ROUTE 88 LAKEWOOD, NJ 08701

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OTY	PLET NUMBER		DESCRIPTION	BIN	ORO NBA	PRICHITY ORD DAT	REC DATE EMPLOYEE		
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								900 (2000) 300 (2000) 300 (2000) 300 (2000) 300 (2000)	

It was necessary for us to SPECIAL order the above item(s) for you. *** Thank you for giving us the opportunity to serve you ***

PARTS SPECIAL ORDER FORM

CUSTOMER COPY



CHEVROLET · SUBARU
PARTS & SERVICE CENTER

1055 ROUTE 88 · LAKEWOOD, NJ 08701
PARTS: (732) 363-4600 · SERVICE: (732) 363-1200

&f2053Y

SPECIAL ORDER NUMBER	DATE ORDERED	DATE CLOSED	CUSTOMER PO NUMBER	DATE PRINTED	# OF LINES
M2635	09MAR07			09MAR07	2

PINE BELT ENTERPRISES

PAGE 1

1088 ROUTE 88 LAKEWOOD, NJ 08701

YEHICI	VEHICLE SD			CUSTOMER NUMBER 10			MBER	WORK PHONE NUMBER		
OTY	PARI NUMBER	57.39.297.285	0	DESCRIPTION	SIN	ORD NBR	PRIORITY ORD DATE	HEC DATE	EMPLOYEE	
1	15853885 15266333			MOLDING GRILLE	F.		CSO.		6114 6114	

It was necessary for us to SPECIAL order the above item(s) for you. *** Thank you for giving us the opportunity to serve you *** .

PARTS SPECIAL ORDER FORM

Customer Number:

Invoice No: 848589

INTERNAL

PINE BELT ENTERPRISES, INC.

PAGE 1

CHEVENDLET
SERVICE CENTER

1055 ROUTE 88 - LAKEWOOD, NJ 08701

SERVICE ADVISOR: 6395 ROBERT DOMOLK	
DEL. DATE PRODUDATE WARR EXP PROMISED POING RATE PAYMENT INV. DATE OF THE PAYMENT	TAG
16;12 09MAR07 0.00 CASH 09MAF	T4128
10:38 09MAR07	
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na namidia kana sa kabupatan 6 ana manakana makabalah an ing mayan ana kana ng makara.

COST. SALE, & COMP TOTALS 2225	77 34021 0		
Service Department Hours:	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
•	The factory warranty constitutes of	LABOR AMOUNT	\$ 110.50
Mon - Fri 7:30am to 6:00pm Set 7:30am to 4:00pm	of the warranties with respect to the sale of this item/items. The	PARTS AMOUNT	\$ 229.71
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES	Seller hereby expressly disclaims all warrenties either express or	GAS, OIL, LUBE	\$ 0.00
DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO	implied, including any implied warranty of merchantability or	SUBLET AMOUNT	\$ 0.00
INDICATION FROM THE APPEARANCE OF THE VEHICLE OF OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDOR THIS CLAIM HAD BEEN CONNECTED IN ANY	fitness for a particular purpose. Sellet neither assumes nor authorizes any other person to	MISC. CHARGES	\$ 0.00
WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION		TOTAL CHARGES	\$ 340.21
AT THE SERVICING DÉALER FOR INSPECTION BY MANUFACTURER'S RÉPRÉSENTATIVE.	assume for it any fiability in connection with the sale of this	DISC. / DED	\$ 0.00
	itom/itoma.	SALES TAX	\$ 0.00
ISIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	\$ 340.21

Copyright 2030 ADP, Inc. XID4517.265

Customer Number:

Invoice No: 848589

INVOICE

PINE BELT ENTERPRISES, INC.

PAGE 1

CHEVROLET SERVICE CENTER

1055 ROUTE 88 - LAREWOOD, NJ 08701

(732) 363-1200 Cell: Bus: Home: SERVICE ADVISOR: 6395 ROBERT DOMOLKI Email: LICENSE MILEA 3E IN / OUT TAG MAKE/MODEL YEAR COLOR T4128 2962 29623 1G1ZT51856F1 CHEVROLET MALIBU WHITE INV. DATE RATE PAYMENT PO NO PROD. DATE WARR EXP. PROMISED DEL. DATE CASH 09MAR07 0.00 16:12 09MARQZ OPTIONS: STK:LC67450 READY R.O. OPENED 10:38 09MAR07 16:19 09MAR07 LIST TOTAL LINE OPCODE TECH TYPE HOURS USED CAR P.D.I. 96CVZUPDI USED CAR P.D.I. 1905/826 (N/C)6572 ICUC (N/C)1 12490147 FILTER (N/C) 5.12345615 OTE 5W30 (N/C)1 15853885 MOLDING 1 15266333 GRILLE (N/C)29623 PDI USED CAR PDI--AC 44 DEG.--BRAKE PADS-FRT 8 MM REAR 4 MM--TIRES FRT 6/32 REARS 8/32 DEEP ORDERED LOWER GRILLE ASSEMBLY & 1/1.C. PLATE BRKT NO DTCS E ***** B certified #2639497 The second of th 98 MISCELLANEOUS (N/C)6572 ICUC 29623 CERTIFY CERTIFY # 2539497 - Caralle Committee Commit I DATE PAID PAYMENT METHOD AMOUNT \$

Service Department Hours:

Mon - Fri 7:30am to 6:00pm Set 7:30am to 4:00pm

ON SEMALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT MO CHARGE TO DWINER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD REEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Salier horoby expressly disclaims all warranties either express of implied, including any implied warranty of marchantability or fixness for a particular purpose. Salier neither segumes nor sutherizes any other person to segume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00_
MISC. CHARGES	\$ 0.00
TOTAL CHARGES	\$ 0.00
DISC. / DED	\$ 0,00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

Coperges 2000 ADP, Inc. X8-4512.205

(SIGNED)

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GM	Certified
SIII	USED VEHICLES

INSPECTION CHECKLIST

VEHICLE DESCRIPTION & INSPECTION/SERVICING

П	M	COLUMN	VEHICEE D	744		
_		USED VEHICLES				
			VIN #	: <u>.</u> :	. —	
πi	ENCE N	MBER	:			
			Stock/ID#			R.O.#
	- 21	639497				
		es reference this number on R.D.	Original In Service Date (re	qured t	ot Mai	ramy/ ·
=	_==		YearMake/M	ndel	-	
į	٩	FrontLine Ready =	- Milyera III			
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=				217	MEERS	
Ç I	IEETS			SVC :	STO	
n.	STD		 -		Ū	NDER HOOD (Cont.)
		ROAD TE	<u>5 i</u>		<u> </u>	43. BRANE SYSTEM lend nesser grade, lend
)	0	1. CHECK VEHICLE HISTORY (GAVIS)		0 C		44. IGNOTION SYSTEM inter condict, extend
)	0	2. CHECK FOR OPEN SAFETY CAMPAIGNS ()	ompiete all openi	2	ŏ.	45. FUEL SYSTEM free, less corrector)
]	0	3. OWNER'S MANUAL/WARRANTY BOOKDET	HOLDENE	ă	ŏ	46. VACUHUM SYSTEM Proces conscion
	0	4. SEAT BELTS/RETPACTORS/AIR BAGS (ME	if cóc 3304)	ă	ŏ	47. AJC COMPRESSOR/DRIVE BELT xxeralco. condition
1	0	5. MERCORS (operation, heat inside outside)	ألأمام ولما ورويا	<u> </u>	ŏ	44. BELTS/SERPENTINE FERSON WEST
)	\mathbf{O}	6. INDICATOR LIGHTS/GAUGES/WARNING TO	MES JOHNICH BAR CECH	, " -		
)	Ŏ.	7. ENGINE STARTABLE (OXL WORT)	Ti EDITION de compisson	L		UNDER VEHICLE
]	Ō	E ENCINE OPERATION/PERFORMANCE/ACC 9. SHETING/AUTOMATICAMANUAL function	on organization for implies to the	J	0	61. NISUAL (body, bwe body, radiebody)
]	o_	10. ANTI-SKID/TRACTION CONTROL (operator)	Offeens		0	St. FRAME (no signs of previous experitorage)
1	O.	11. BRAKING/ANTI-LOCK BRAKING SYSTEM	essenti denlectione constitut è essente	_ 	ा	51, EXHAUST SYSTEM (pps: caresto.cufe)
ב	Ŏ.	12. STEERSGALIGHMENT (1886, 1060, Steering)	apres contained spattered		\circ	52 BRAVE PADS, SHOES (median fired
]	ò	12. STEER ONLY CHASSIS INTEGRITY IN INCH DOES ONLY	zenes]			Thickness - RFLIRRLR
_	0	14. TRANSFER CASE (operation, FIRMS), AV, AV	t.	_	Ō.	53. CALIFERS, ROTORS, ORUMS (codes)
))	0	15. CRUISE CONTROL food acceptants careely		ā	્ર	M. BRAKE HYDRAULICS (end lines toses)
	ŏ	16. WHOSHELD WIPERS/WASHERS (specifor	landes were clear with sheals.	a	Э	55. TIRES (read depth, tipe, azz, mate/sig based roop (s)
	ŏ	17. SPEEDOMETER/ODOMETER (speratoral)	•		~	Depth - RS LF RM LF
₹	ŏ	10. TET-WHEEL/TELESCOPING location		ä	Ŏ	St. WHEELS (DEM malming bandly)(n) 57. SHOCK ABSORBERS/STRUTS (operation leaves etc.)
נ	ŏ.	19. SOUND SYSTEM hado, tape, OD, spookers at	œma)	<u> </u>	ွ	SI, SPRINGS/SWAY BARS Incurt busings and
3	ŏ	20. HEATER/AIR CONDITIONING Diewer, corpo	k¦		<u>ာ</u>	SE. CONTROL ARMS Consider, mount seesings.
3	ŏ	21. HORM (operation function)		<u> </u>	ŏ.	STEERINGALINGE for roberts invased
_		FUNCTION	NAL	000	ŏ	61. ENGINE/TRANSMISSION/TRANSFER CASE & MOUNTING DOM:
				~	ŏ	EZ DRIVELINETORIYESHAFT/AKLES/UNIYERSALKONTS kordion, coerdion
	0	22. KEYISIYKEY FOR REMOTE START FANDE	백	วี	ŏ	SI. AKLES/DOFFERENTIALS leads CV joins
	Ō	21. REAR DEFOGGER laperation		ă	ŏ	M. GEAR/RACK & PANON (ests, nouring)
	o	24. LUGGAGE COMPARTMENT ISpere, at pressu	re, 600s) ff ¹	ă	ŏ	EL PARKING BRAKE CABLE (condition exercises, fraging)
	<u>o</u>	25. CONVERTIBLE TOP/BOOT COVER (operation	D'ORENAU!			EXTERIOR
Ö	Ö.	26. INTERIOR UGHTS in a light first lights	ol kisk assesii			
Ö	Ŏ	27. EXTERIOR LIGHTS headifus, DPLs, bake at 21. DOORS/DOOR LOCKS (power lock operation)	n in in in annual		\circ	66. URIDER HOOD (trist, resistive, dazas)
ā	္	21. WEATHER STRIPPING English	•	⊐	္	67. FRONT BUNDPER (1890) quests fried)
	o	36. SEATSACHED SAFETY SEATS & NOUNTI	Wiss deposion, heaf		્	68, GRILLE sections was light embros
	o	31. FUEL DOOR/TRUNK/NOOD/HATCH RELE	ASE (mestica)		Ō	69. HOOD (ericlens, lenst, chips, linn, alignment)
	0	31. WHOOMS/POWER/SWING-OUT bycedo	. से इन्हें ने स्ट्रीर्स किसी	ū	ō	NA LEFT PROMIT FERDER friesk time
0	ŏ	31. ALAGN/TELEPHONE operation, remote,		ā	ŏ	74. LEFT FRONT DOOR [ines, tim, algument, ease of movement]
ă	ŏ	34. POWER OUTLET(S)/CIGARETTE LIGHTER	laceration, lighter	0	ŏ	12 LEFT REAR DOOR (lins), tim, algument, asserol merement)
Ğ	ŏ	35. PARKING BRANE (operation)	.,		0	73. LEFT PEAR FENDER (MAR) (MAR)
ö	ă	36. SUNJECON ROOF (sperator, condition, no le	aks)		ပ္	74. TRUNK EBOTRUCK BEDVBEDUNER (Mist., frin) 75. Rear Buniper (Essia, quarts, frief)
ă	ŏ	11. OPTIONS/ACCESSORIES (operation)			0	AS, ASSAU BEAUTER COSTS, QUIDE, INSKY TO, ASSAU BEAUTER (INSA, DIT)
ă	ŏ	31. OHSTAR functional		ü	o	10. RECEIT REAR DOOR (liest, tim, slighnest, ease of novement)
_			0 O D	3	ŏ	77. RIGHT FRONT DOOR (bush, tim, algument, ease of novement)
				<u>.</u>	ŏ	78. RIGHT FRONT FERDER (Inch. inc.)
Q	O	19. VISUAL Accordingsing components, leaks, take	E _r CECEG ¹ To Common malatine from the schools	ă	ŏ	10. ROOF sinds (17)
	O	40. ELECTRICAL SYSTEM/BATTERY/START	en (caner), canes, ceus, creațes Controu leur boure acordina)	ä	ŏ	11. GLASS lends, once greates official
O	O	11. ENGINE COOLING/PLOUTOR/FAM/FAM		ă	ŏ	12. WHELS/WHEELCOVERS/TIMM RINGS/CENTER CAPS (souther, princ)
\mathbf{n}	- 0	A DOWNER STIFFRING SYSTEM Level nume.	BC2!	_	~	

SYC ME	±1\$ 10			
		INTERIOR		
0 0	o_	13. INSTRUMENT PANEL (tir, contrils console)		7.
	ွ	N. CLOCK/TIMER (sheet, resal) 15. ORIVER/PASSEMEER SEATS/HEAD RESTS (customs.)	معد فعالمات ساند	أ أدنه
_	0	N. DELABLIDOCK (contop) pair concept,	turi seal con de	1904)
_	ŏ	67. FROM PASSENGER DOOR (controls, tria, condition)		
	ō	M. FRONT CARPET & FLOOR MATS (presence, condition, w	ear)	
	Ŏ	M. CONSOLE/COMPARTMENT LED - FRONT & REAR (op	ezior, confide La confidente	استعد
	0	NO. READ SEAT/ATEAD RESTS (authors, tifn, conditor, open	geon' agent one che geographic	and)
	ŏ	12. RIGHT REAR COOR FOUARTER FROM Justices, time, con		
	ŏ	91 REAR CARPET & MATS (preserve, condition west)	•	
	Ŏ.	SA. HEADLINER/OVERHEAD CONSOLE (risos, condice)	11.1.1	1.1
	0	15. LUGGACE COMPARTMENT/CARGO AREA bits, jed. 1	ode caše nerana	Pi,
	_	MAINTENANC	: E	
م دمامه د		ted maintenance for need three months/2,000 sales - GM products rea		
	 O	97. Lube(Diffeer Off and naintenance (reset of the monitor)	2, 2.0.0	
_	ŏ	St. Inspecticles: as like (replace finecessary)		
	Ō	M. Inspectitioning electrical Mars (per manufacturer's extendic		
		100. Inspectivaprof faults (cool) trake, p.s., incremission, dell., weath 101. The greasure (checkladges) ratale as necessary)	ži	
	၁ ၁	142. Emission forestanding to these selections ()		
_	_	143. Fiellers veconnect tritent/aptional		
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VIA FAX ONLY

June 18, 2008

Jim Geresy, Service Manager

RE:

Service Request: 71-634863034

2006 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT51856F

Customer Relationship Specialist: Patricia Easley

Dear Jim Geresy:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to
 include front and back as well as technician notes). Also, include any receipts for aftermarket or
 dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at 1-866-790-5600, extension 11216. If at all possible, due to GM guidelines, please fax/send (via overnight mail) requested documents as soon as possible. Thank you for your assistance.

Sincerely,

General Motors Corporation













Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: NJ

Customer Name: Service Request: 71-634863034 GM Legal File No.: {Number}

Vehicle ID No.: 1G1ZT51856F In Service Date: 9/24/2005

Year, Make & Model: 2006 Chevrolet Malibu

Lien holder: GMAC ☐ Other ☐: PNC Bank

Was TAC contacted for this vehicle Yes

Vehicle is: New BAC Code: 111215
Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer}
DVM requests Purchase Price of involvement?: NO Vehicle: \$ 18,284.58}

VEHICLE REPAIR HISTORY

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
9-5-07	860534	*	32,394	C/S that when braking between 45 to 50 MPH, there is a rubbing/knocking type noise. See line D as well. (verified information with Rose Krywy 6-19-08)
		*	32,394	C/S that when turning, hears knocking in steering. Check/advise./ Confirmed noise. When turningLube steering shaft. Road Test ok.
3-11-08	873778	1	35,961	C/S that when turning, there is a clunking noise felt in front end. Check and adviseGear assembly, power steering. Replace.
6-10-08	879400	*	38,861	C/S that the vehicle lost power steering vehicle. Vehicle was towed to shop./Could not duplicate at present time. Had history code of C0900 and had full power steering upon pulling vehicle into shop. Cleared code and test drive vehicle 2 different times for a total of 18 miles and no failures of steering. called TAC and supplied code and both DOC IDs of 2133820 and 1239344 . Complaint was not above 3500 and system voltage when checked was between 14.0 and 14.2. upon talking to Lorean Cooper of TAC was advised that being as there was no other codes that in order to go further, the problem is going to have to be duplicated. Case # 10338009 . Road tested vehicle of total 87 miles and was unable to duplicate any power steering loss.

\boxtimes Body/Trim

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
3-11-08	873778	*	35,961	C/S Check pulley in trunk for rear seal looseRear seat latch cable replacement.

Date:	RO #:	Days Out:	Mileage:	<u>Description of Complaint and Repair Performed:</u>
9-5-07	860534	*	32,394	C/S that dome light is inoperative./ Faulty dome light switchReplace dome light switch assembly.
		*	32,394	C/S that vehicle gets no AM station. Check and advise. /Bad antenna moduleReplace antenna module.

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
9-5-07	860534	3	32,394	LOF
3-11-08	873778	1	35,961	LOF
6-10-08	879400	9	38,882	LOF (verified # days vehicle was down with Rose Krywy per SVA Keith Basile. See activity dated 6-19-08)

THE STATE LEMON LAW READS:

Days out of service: 20 or more

Repairs 3

Time period: 24 Mo. / 18,000 Miles

Does Lemon Law state nonconformity must continue to exist? Yes

If applicable, safety-related repairs

Safety-related time period

Number of repair attempts in the presumption period:

Total days out of service during the presumption period: Total days out of service during customer's ownership:

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: Date & Offer/Result:		
Concern: Date & Offer/Result:		
Concern: Date & Offer/Result:		
	RECOMMENDATION	
	RATIONALE	
	REASON FOR REMOVA	AL
ODG FINAL OFFED	DATE	OFFED TO QUET.
CRS FINAL OFFER:	DATE:	OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
PLAINTIFF'S FINAL DEMAND:	DATE:	AMOUNT TO CUST: \$
		ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
TEAM MANAGER APPROVING:		Date:

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

^{*} SES light is to be captured under affected component above.

Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: NJ

Customer Name: Service Request: 71-634863034 GM Legal File No.: N/A

Vehicle ID No.: 1G1ZT51856F In Service Date: 9/24/2005

Vehicle Purchased Used on: N/A at

Year, Make & Model: 2006 Chevrolet Malibu

odometer N/A

Vehicle is: New

Lien holder: GMAC ☐ Other ☐: PNC Bank

DVM requests Purchase Price of involvement?: NO Vehicle: \$ 18,284.58

BAC Code: 111215

Was TAC contacted for this vehicle Yes

VEHICLE REPAIR HISTORY

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
9-5-07	860534	3	32,394	C/S that when braking between 45 to 50 MPH, there is a rubbing/knock type noise. C/S that when turning, hears knocking in steering. Check/advise./ Confirmed noise. When turning Lube steering shaft . Road Test ok.
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⊠ <u>Body/Trim</u>

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Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
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3-11-08	873778	*	35,961	LOF
6-10-08	879400	*	38,882	LOF (verified # days vehicle was down with Rose Krywy per SV/ Keith Basile. See activity dated 6-19-08)

THE STATE LEMON LAW READS:

Days out of service: 20 or more

Repairs 3

Time period : 24 Mo. / 18,000 Miles

Does Lemon Law state nonconformity must continue to exist? Yes

If applicable, safety-related repairs

Safety-related time period

Number of repair attempts in the presumption period:	0
Total days out of service during the presumption period:	0
Total days out of service during customer's ownership:	13

RECOMMENDATION

Recommend denial, no issues during presumption and all repairs were completed under warranty.

REASON FOR REMOVAL

Removed to LC and settled for \$5250 due to steering issues.

ROBERT M. SILVERMAN+* CRAIG THOR KIMMEL+

Member, PA Bar Member, N.I Bar

Member, DE Bar Member, NY Bar Member, MA Bar

Member, MD Bar Member, OH Bar

Member, DC Bar [¢] Member, AZ Bar

Member, CO Bar

Member, VT Bar

™Member, NH Bar

§ Member, MI Bar ° Member, RI Bar

KIMMEL & SILVERMAN

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817

AMY L. BENNECOFF** CHRISTINA GILL ROSEMAN** RICHARD A. SCHOLER

JACQUELINE C. HERRITT ***
ROBERT A. RAPKIN*
HY DAVID RUBENSTEIN ***

ANGELA K. TROCCOLL'E FRED DAVIS' RONALD ROWLAND^E CHRISTOPHER R. HOLLIDAY^O

BARRY R. WINDERMAN MELISSA K. FIALA* IRA P. SMADES' DAVID L. LIEBERMAN ***

Of Counsel

RONNA LUCAS

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite O29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

MARYLAND OFFICE, 500 Redland Court, Suite 105, Owings Mills, MD 21117, P (410) 998-1119, F (410) 998-9997 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

March 23, 2011

VIA EMAIL ONLY gmerinfo@gmexpert.com

General Motors Corporation - NJ c/o MSX International/BRC Legal MC 336-105-000 Warren, MI 48091

v. General Motors Corporation

Vehicle: 2006 Chevrolet Malibu Date of Purchase: 06/01/2007

Place of Purchase: Pinebelt Chevrolet, Lakewood

VIN: 1G1ZT51856F

Dear Sir/Madam:

Please be advised that this office represents the above individual against General Motors Corporation pursuant to the NJ Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman

RMS\ TL

SSN 200100 8/7/2009 12:36 PM PAGE 1/010 Fax Server



To: shera

Company:

Fax: 18662661792

Phone:

From: Sharon J. Ledoux

Fax: 248-267-4333 Phone: 313-665-1555

NOTES:

GM No. 658626 Settlement Fw: A new 6 page fax has arrived from < unknown >



This settlement is approved.

Sharon J. Ledoux GM Legal Staff, Legal Assistant 300 Renaissance Center Mail Code: 482-C24-C66

Detroit, MI 48265-3000 Phone: 313-665-1555 Fax: 248-267-4333

--- Forwarded by Sharon J. Ledoux/US/GM/GMC on 08/07/2009 12:07 FM ----

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SHARON J. LEDOUX/US/GM/GMC

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TANSEY, FANNING, HAGGERTY, KELLY, CONVERY & TRACY

521 GREEN ST., P.O. BOX 5555

WOODBRIDGE, NEW JERSEY 07095 PHONE: (732) 634-7880 FAX: (732) 634-6036

FACSIMILE REQUEST FORM

DATE: 8/7	OUR FILE:		
PLEASE DELIVER THE FOLLOWING	MATERIAL AS SOON AS POSSIBLE		
TO:	RECEIVING FACSIMILE NUMBER:		
SHARON LEDOUX	248-267-4333		
FROM:			
JOHN AMARI	•		
RE: v. General Motors Corporation 2006 Malibu, VIN 1G1ZT51856F GM File No. 658626			
CHECK REQUEST			
NUMBER OF PAGES: 6 (INC	LUDING COVER PAGE)		

IF YOU HAVE NOT PROPERLY RECEIVED THIS TELECOPY PLEASE CALL US AS SOON AS POSSIBLE

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY PRIVILEGED AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE TO DELIVER IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.

THOMAS M. KFLLYV

JAMES N. TRACY III.

OF COUNSEL THOMAS F. TANSEY

ROBERT B. HAGGERTY

THOMAS V. CONVERY.

Tansey, Fanning, Haggerty, Kelly, Convery & Tracy

ATTORNKYS AT LAW
52) GREEN STREET
P.O. BOX 5555
WOODBRIDGE, NEW JERSEY 07005
(732) 634-7880

FAX 17321 634-6036

221 JEFFERSON AVENUE

STATEN ISLAND, NEW YORK 10306

TELEPHONE (718) 227-5886

FAX (718) 227-5881

JOHN A. AMARI SHARON MCCONVERYI

ADMITTLINY, N.J. A. CT. BARS TADMITTED NY, N.J. CT. & PA. BARS ADMITTED N.J. A. CT. BARS ADMITTED N.Y. & N.J. BARS

August 7, 2009

Global Headquarters at the Renaissance Center 300 Renaissance Center, 24th Floor P.O. Box 300 Mail Code 482-C24-C66 Detroit, MI 48265-1000

Att: Sharon Ledoux

RE: v. General Motors Corporation 2006 Malibu, VIN 1G1ZT51856F

GM File No. 658626

Dear Ms. Ledoux:

Based upon the repair history below, we negotiated a settlement of this claim for the total amount of \$5,250.00.

M01 steering – general - noise

M01 steering – general – inoperative

M02 steering - linkage - vibration/balance

N11 electrical lamps – interior lighting – stays on

R39 electrical radio - antenna power/fixed - reception - poor

Please prepare and forward the drafts below to our office:

1. A draft for \$2,750.00 payable to:

Two Cari Court Jackson, NJ 08527 Phone # 732-987-6227 Sharon Ledoux August 7, 2009 <u>Page 2</u>

2. A draft for \$2,500.00 made payable to:

KIMMEL & SILVERMAN, P.C. 1930 E. Marlton Pike Executive Quarters Suite Q29 Cherry Hill, New Jersey 08033 Attorney's tax ID #23-267-1027

3. Mileage - 44,000

Attached is the W9.

Very truly yours,

TANSEY, FANNING, HAGGERTY, KELLY, CONVERY & TRACY, ESQS.

RV.

JOHN A. AMARI

JAA:gw Encs. VIA FAX ONLY



1055 Route 88 • Lakewood, New Jersey 08701

Service Dept. 732-363-1200 Service fax: 732-363-1639

Parts Dept. 732-363-4600 Parts fax: 732-363-6868

To: Patricia Easley	·
From: 2002	
Date: 6.19.8	
Pages sent including this cover page:	V
Comments: please call if you need anything e	be

02 06/19/2008 11:00 97323631639 PINE BELT CHEV PAGE Invoice No: 879400 Customer Number: 218699 *WARRANTY* CHEVROLET SEFVICE CENTER 1055 ROUTE 88, LAKEWOOD, NJ 08701 PAGE 1 (732) 3€∜-1200 JACKSON, NJ www.pinebeltcars.com www.pinebeli:parta.com Home: Bus: Cells www.pinebeltaeuessories.com Email: **6214 KEITH R BASILE** SERVICE ADVISOR: LICENSE MILEAGE IN / OUT COLOR MAKE/MODEL VIN TAG 1G1ZT51856F 388<u>8</u> 2 WHITE .06 CHEVROLET MALIBU DEL DATÉ PROD. DATE WARR. EXP. PROMISED PAYMENT PO NO. RATE INV DATE <u>0.0</u>0 01JUN07 16:12 17JUN08 CASH 18JUN08 R.O. OPENED READY OPTIONS: STK:LC67450 1)CUST HAS LTW 100 DED/RZESZEWICZ 16:42 10JUN08 15:09 18JUN08 LINE OPCODE TECH TYPE HOURS LIST TOTAL NET B** QUICK LUBE PLUS CAUSE: 800VZ06 QUICK LUBE PLUS 11.95 6257WGMPP 0.50 11.95 1 12490147 FILTER 4.43 4.43 4.65 · (9,1) 5 12345615 OIL 5W30 3.17 15.85 1267 TPARTS 1243 TLABOR 38862 MAINT LOF PF-47, 5 QTS 'SINGE 1937 A NAME YOU CAN TRUST" P DATE PAID PAYMENT METHOD TRUOMA The production of the control of the inambu and the

COMP_TOTALS

Service Department Hours: Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 11 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

STATEMENT OF DISCLAIMER
The factory warranty constitutes all
of the warranties with respect to
the sale of this item/items. The
Soller hereby expressly disclaims all
warranties either express or
implied, including any implied
warranty of merchentebility or
fitness for a particular purpose.
Seller neither assumes nor
authorizes any other person to
assume for it any liability in
connection with the sale of this
item/items.

CUSTOMER SIGNATURE

STATEMENT OF DISCLAIMER

	DESCRIPTION	1001210002100121	TOTALS
	LABOR AMQUNT	\$	11.95
İ	PARTS AMOUNT	\$	20.28
	GAS, OIL, LUBE	\$	0.00
	SUBLET AMOUNT	\$	0.00
	MISC. CHARGES	\$	0.00
	TOTAL CHARGES	\$	32.23
	DISC. / DED	\$	0.00
	SALES TAX	\$	0.00
1	PLEASE PAY	1004000000000	

THIS AMOUNT

(SIGNED)

(DATE)

Invoice No: 879400 Customer Number: 218699 *INTERNAL* CHEVROLET SETVICE CENTER 1055 ROUTE 88, LAKEWOOD, NJ 08701 PAGE 1 (732) 363 1200 www.pinoba⊪cars.com JACKSON, NJ www.pinebeltparts.com Cell: Home: Bus: www.pinebeltaccassories.com SERVICE ADVISOR: 6214 KEITH R BASILE Ēmail: LICENSE MILEA SE IN / OUT COLOR YEAR MAKE/MODEL 3886: 38949 1G1ZT51856F CHEVROLET MALIBU WHITE 06 INV. DATE PROD. DATE WARR EXP PROMISED PO NO. PAYMENT DEL DATE 18JUN08 16:12 17JUNO8 CASH O1JUNO7 OPTIONS: STK:LC67450 1)CUST HAS LTW 100 DED/RZESZEWICZ READY RIO OPENED 16:42 10JUN08 15:09 18JUN08 TOTAL LINE OPCODE TECH TYPE HOURS LIST CUST STATES THAT VEH LOST POWER STEERING VEH WAS TOWED TO SHOP 03 STEERING SYSTEM 30100330100 6257 ICPS 1.00 38862 COULD NOT DUPLICATE AT PRESENT TIME HAD HISTORY CODE OF C0900 AND HAD FULL POWER STEERING UPON PULLING VEHICLE INT SHOP CLEARED CODE AND TEST DRIVE VEHICLE 2 DIFFERNET TIME FOR A TOTAL OF 18 MILES AND NO FAILURES OF STEERING. CALLED TAC AND SUPPLIED CODE AND BOTH DUC ID'S OF 2133820 AND 1239344. COMPLAINT WAS NOT ABOVE 3500 AND SYSTEM VOLTAGE WHEN CHERCED WAS BETWEEN 14.0-14.2. UPON TALKING TO LOREAN COOPER OF TAC I WAS ADVISED THAT BEING AS THERE WAS NO OTHER CODES THAT IN ORDER TO GO FURTHER THE PROBLEM IS GOING OF HAVE TO BE DUPLICATED CASE NUMBER 10338009 ROAD TESTED VEH OF TOTAL OF 87 MILES AND WAS UNABLE TO DUPLICATE ANY POWER STEERING LOST. ********** ******* "SINCE 1937 A NAME YOU" CAN TRUST" DATE PAID PAYMENT METHOD ugaca busans Market da . de lectro S TIMUQNA, 1 COST. SALE. & COMP TOTALS TOTALS DESCRIPTION Service Department Hours: STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The LABOR AMOUNT 30.00 Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON. IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPRAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT. NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. 0.00 PARTS AMOUNT the sale of this item/itemé. The Seller hereby expressly disclaims all warranties alther express of implied, including any implied warranty of merchantebility or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. 0.00 GAS, OIL, LUBE SUBLET AMOUNT 0.00 0.00 MISC. CHARGES 30.00 TOTAL CHARGES

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DISC. / DED. SALES TAX

PLEASE PAY

THIS AMOUNT

0.00

0.00

30.00

CUSTOMER SIGNATURE

(SIGNED)

Convictor 2000 ADF/ Inc.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

97323631639 Invoice No: 879400 Customer Number: 218699 *INVOICE* CHEVROLET SERVICE CENTER 1055 ROUTE 88, LA (EWOOD, NJ 08701 PAGE 1 (732) 363-1200 www.pinobeltcars.com JACKSON, NJ www.pinebultparts.com Bus: Cell: Home: www.pinebelta::cessories.com SERVICE ADVISOR: 6214 KEITH R BASILE Email: LICENSE MILE AGE IN / OUT TAG COLOR MAKE/MODEL YEAR T9192 06 CHEVROLET MALIBU 1G1ZT51856F 388<u>02</u> WHITE PAYMEN INV. DATE RATE DEL. DATE PROD. DATE I WARR EXP. PROMISED PO NO. **18JUN08** 0.00 CASH 01JUN07 16:12 17JUN08 OPTIONS: STK:LC67450 1)CUST HAS LTW 100 DED/RZESZEWICZ R.O. OPENED READY 16:42 10JUN08 15:09 18JUN08 LIST TOTAL LINE OPCODE TECH TYPE HOURS A CUST STATES THAT VEH LOST POWER STEERING VEH WAS TOWED TO SHOP 03 STEERING SYSTEM 6257 ICPS 38862 COULD NOT DUPLICATE AT PRESENT TIME HAD HISTORY CODE OF C0900 INT SHOP CLEARED AND HAD FULL POWER STEERING UPON PULLING VEHICLE CODE AND TEST DRIVE VEHICLE 2 DIFFERNET TIME FOR A TOTAL OF 18 MILES AND NO FAILURES OF STEERING. CALLED TAC AND SUPPLIED CODE AND BOTH LOC TO S OF 2133820 AND 1239344. COMPLAINT WAS NOT ABOVE 3500 AND SYSTEM VOLTAGE WHEN CHEKCED WAS BETWEEN 14.0-14.2. UPON TALKING TO LOREAN COOPER OF TAC I WAS ADVISED THAT BEING AS THERE WAS NO OTHER CODES THAT IN ORDER TO GO FURTHER THE PROBLEM IS GOING OF HAVE TO BE DUPLICATED. CASE NUMBER 10338009 ROAD TESTED VEH OF TOTAL OF 87 MILES AND WAS UNABLE TO DUPLICATE ANY POWER STEERING LOST. ******* B** QUICK LUBE PLUS CAUSE: . A CONTRACTOR OF THE PROPERTY O 80CVZ06 QUICK LUBE PLÜS (N/C) .295 6257WGMPP (N/C)1 12490147 FILTER taristain, trial austro 🖯 16000000 3.90 (N/C)5 12345615 OIL 5W30 38862 MAINT LOF PF-47, 5 OTS "SINCE 1937 A NAME YOU CAN TRUST" DATE PAID PAYMENT METHOD 30 juga **1**50 - 100 juga TRUOMA

Service Department Hours:

Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDIGATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPRESED OF REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

The factory warranty constitutes all of the warranties with respect to the said of this item/items. The the sale of this Item/Items. The Seller horeby expressly disclaims all werrenness expressly diaclaims all werranties either express or implied, including eny implied werrenty of marchantability or fitness for a particular purposa. Saliar neither assumes nor authorizes any other person to connection with the sale of tils item/items.

CUSTOMER SIGNATURE

STATEMENT OF DISCLAIMER

	DESCRIPTION	TOTALS
	LABOR AMOUNT	\$ 0.00
	PARTS AMOUNT	\$ 0.00
	GAS, OIL, LUBE	\$ 0.00
ĺ	SUBLET AMOUNT	\$ 0.00
	MISC. CHARGES	\$ 0.00
	TOTAL CHARGES	\$ 0,00
	DISC. / DED	\$ 0.00
	SALES TAX	\$ 0.00
	PLEASE PAY	0.00

THIS AMOUNT

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(SIGNED)

NAME OF FINANCE COMPANY

PNC BANK MA

97323631639

PINE BELT CHEV

PAGE 06

PINE BELT ENTERPRISES, INC.

CHEVROLET 1088 ROUTE 88 LAKEWOOD, NJ 08701 (732) 363-2900 CHRYSLER - SUBARU 1400 ROUTE 88 LAKEWOOD, NJ CB701 (732) 901-3600

> DRAN #: 190562 CUST#: 218699



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Customer Number: 218699 Invoice No INVOICE CHEVROLET SERVICE CENTER 1055 ROUTE 88, LAKEW DOD, NJ 08701 PAGE 1 (732) 363-1 200 www.pinebeltcurs.com JACKSON, NJ www.pinebeltp://ta.com Cell: www.pinebaltaccessories.com Bus Home: SERVICE ADVISOR: 6214 KEITH R BASILE Email: TAG LICENSE MILEAGI IN / OUT VIN YEAR MAKEMIODEL COLOR T9116 35961 1G1ZT51856F1 CHEVROLET MALIBU 06 WHITE INV DATE PAYMENT RATE PO NO. PROD DATE WARR EXP. PROMISED DEL. DATE 11MAR08 WAIT 11MAR08 01JUN07 OPTIONS: STK:LC67450 1)CUST HAS LTW 100 DED/RZESZEWICZ R.O. OPENED READY 09:16 11MAR08 15:26 11MAR08 LIST NEI TOTAL LINE OPCODE TECH TYPE HOURS A 3,000 INTERVAL SERVICE -INCLUDES ENGINE OIL CHANGE AND FILTER, LUBRICATE CHASSIS, INSPECT AND TOP OFF FLUID LEVELS, INSPECT TIRES AND TIRE PRESSURES AND PERFORM GOODWRENCH MULTI-POINT INSPECTION CAUSE: M0015 LUBE, OIL AND FILTER (N/C)6270WGMPP (N/C)1 12490147 FILTER (N/C)5 12345615 OIL 5W30 FC: 97 PART#: COUNT: 0 CLAIM TYPE: 0 AUTH CODE: ing pagagan pagagan pagagan pagagan pagagan pagagan pagagan pagagan pagagan pagagan pagagan pagagan pagagan pa Alle Agrilla de grico di encoma. MF 35961 LOF B C/S: CK PULL PULLEY'S IN TRUNK FOR REAR SEATESOOSE CAUSE: C7274 REAR SEAT LATCH CABLE REPLACEMENT (N/C)FC: 3F PART#: COUNT! CLAIM TYPE: AUTH CODE: ÓΝ 35961 REINSTALL CABLE C ROTATE TIRES CAUSE: M0021, MAINTENANCE SERVICE TIRE ROTATION TOTAL CARREST (N/C) FC: 97 PART#: COUNT: 0 TOTALS DESCRIPTION Service Department Hours: STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hersely expressly disclaims all warranties either express or implied, including any implied warranty of metchantebility or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it, any linbility in connection with the sale of this item/items. LABOR AMOUNT Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm PARTS AMOUNT ON BEHALF OF SERVICING DEALER, I HERBBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWIER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE, GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES DISC. / DED. -ŞALES TAX CUSTOMER SIGNATURE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (SIGNED) PLEASE PAY THIS AMOUNT Copyright 2000 AftP, Inc. XMAGID DOS Page 1 of 3 Customer Copy

Customer Number: 218699	nvoice No:			TERPRING	. INC.
JACKSON, NJBus:	Cell:	PAGE 2	CHEVRO 1055 ROUT	DLET SERVI E 88, LAKEVI (732) 363-1: www.pinebelton ww.pinebeltpin.pinebeltpin.pinebeltaccass	CE CENTER OOD, NJ 08701 200 rs.com rts.com
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Service Department Mon - Fri 7:30am to 6:00pm ON BEHALF OF SERVICING DEALER, I HEREBY CONTAINED HEREON IS ACCURATE UNLES DESCRIBED WERE PERFORMED AT NO CHAIN INDICATION FROM THE APPEARANCE OF THE PART REPAIRED OR REPLACED UNDER THIS CLUMAY WITH ANY ACCIDENT, NEGLIGENCE OR NO CLAIM ARE AVAILABLE FOR (1) YEAR FROM THAT THE SERVICING DEALER FOR INSTREPRESENTATIVE.	Sat 7:30am to 4:00pm certify that the information s otherwise shown. Services	STATEMENT OF DISCLAIMER The factory warranty constitutes a of the warranties with respect to the sale of this item/items. Thi Saliar hareby oxpressly disclaims a warranties either express a implied, including any implie warranty of merchantability of finess for a particular purpose Soliar noither assumes no purpose Soliar noither assumes no noither assume for it any liability i connection with the sale of thi item/items.	LABOR AMO PARTS AMO GAS, OIL, LL SUBLET AMO MISC. CHAR TOTAL CHAR	UNT JEE DUNT GES RGES	TOTALS
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Copyright 2000 ADF, Inc. XIb4AIX,2AR	Cus	tomer Copy			Page 2 of 3

JACKSON, NJ

Customer Number: 218699 Invoice No:

97323631639

INVOICE

PAGE 3

CHEVROLET SERVICE CENTER 1055 ROUTE 88, LAKEV/OOD, NJ 08701

(732) 363-1200 www.pinebeltcara.com

www.pinebeltparts.com

www.plnebeltacca::sories.com

Home:

Email:				SEF	VICE ADVISO)R: 6214 KEIT	H K BASILE		
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"SINCE 1937 A NAME YOU CAN TRUST

DATE PAID PAYMENT METHOD



SERVICE SORT A PARAMET VOLECAN TELLSTIF

TOTALS DESCRIPTION Service Department Hours: STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warrantes with respect to the sole of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of marchantubility or fitness for a perticular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sole of this item/items. STATEMENT OF DISCLAIMER 0.00 LABOR AMOUNT Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm 0.00 PARTS AMOUNT ON BEMALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. 0.00 GAS, OIL, LUBE \$ 0.00 SUBLET AMOUNT MISC. CHARGES 0.00 TOTAL CHARGES 0.00 s 0.00 DISC. / DED. -\$ 0.00 SALES TAX DEALER, GENERAL MANAGER OR AUTHORIZED PERSON CUSTOMER SIGNATURE (SIGNED) PLEASE PAY 0.00

Convenit 2000 ADP, Inc. XIb4612,286

Customer Copy

Page 3 of 3







THIS AMOUNT

Customer Number: 218699

Invoice No

WARRANTY CHEVROLET SERVICE CENTER 1055 ROUTE 88, LAKEY DOD, NJ 08701 PAGE 1 (732) 363-1:300 www.pinebaltcurs.com JACKSON, NJ www.pinebeltparts.com Cell: www.pinebeltaccomnorles.com Home: Bus: SERVICE ADVISOR: 6214 KEITH R BASILE Email: TAG LICENSE MILEAG IN LOUT VIN YEAR MAKE/MODEL COLOR T9116 35961 35961 1G1ZT51856F CHEVROLET MALIBU WHITE PAYMENT INV. DATE RATE PROD DATE WARR EXP. PROMISED PO NO. DEL. DATE 11MAR08 0.00 CASH WAIT 11MAR08 01JUN07 OPTIONS: STK:LC67450 1)CUST HAS LTW 100 DED/RZESZEWIIIZ READY R.O OPENED 15:26 11MAR08 09:16 11MAR08 NE. TOTAL LIST LINE OPCODE TECH TYPE HOURS A 3,000 INTERVAL SERVICE INCLUDES ENGINE OIL CHANGE AND FILTER, LUBRICATE CHASSIS, INSPECT AND TOP OFF FLUID Levels, inspect tires and tire pressures and perform goodwrench MULTI-POINT INSPECTION CAUSE: . M0015 LUBE, OIL AND FILTER 12.6(12.00 6270WGMPP 0.40 4.35 4.14 4.14 12490147 FILTER 2:51 14.95 5 12345615 OTL 5030 FC: 97 PART#: COUNT: 0 CLAIM TYPE: 0 AUTH CODE: MF 1194 1909 TPARTS 1200 TLABOR 112300 35961 LOF B C/S: CK PULL PULLEY'S IN TRUNK FOR REAR SEAT 35961 LOF CAUSE: Allerative manyllative 27.66 27.66 CLAIM TYPE: AUTH CODE: O TPARTS 2766 TLABOR 842 35961 REINSTATE CABLE C ROTATE TIRES CAUSE: ... M0021 MAINTENANCE SERVICE TIRE ROTATION 46.10 6270WGMPP 0 50 FC 97 PARE#: COUNT O AUTH CODE: TOTALS DESCRIPTION Service Department Hours: STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
The factory warrenty constitutes all of the warranties with respect to the sale of this item/items. The Seller herseby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other porton to connection with the sale of this item/items. LABOR AMOUNT Mon - Fri 7:30am to 6:00pm Sat 7:30am to 4:00pm PARTS AMOUNT ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR IN YEAR FROM THE DATE OF PAYMENT NOTHICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES **TOTAL CHARGES** AT THE SERVICING DISC. / DED. -SALES TAX CUSTOMER SIGNATURE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (SIGNED) PLEASE PAY THIS AMOUNT

Customer Number: 218699 Invoice No: WARRANTY CHEVROLET SERVICE CENTER 1055 ROUTE 88, LAKEW DOD, NJ 08701 PAGE 2 (732) 363-1 (00 moo, smiotledeniq, www JACKSON, NJ www.pinebeltparta.com Cell: www.pinebeltaccompories.com Home: SERVICE ADVISOR: 6214 KEITH R BASILE Email: TAG MILEAG IN/OUT VIN LICENSE MAKE/MODEL COLOR YEAR T9116 35961 35961 1G1ZT51856F WHITE 06 CHEVROLET MALIBU PAYMENT INV. DATE HATE PO NO. PROD DATE WARR EXP. PROMISED DEL DATE 11MAR08 0,00 CASH WAIT 11MAROS <u>01JUN07</u> OPTIONS: STK:LC67450 1)CUST HAS LTW 100 DED/RZESZEWICZ READY RO, OPENED 15:26 11MAR08 09:16 11MAR08 NE". LATOT LIST TYPE HOURS LINE OPCODE TECH 0 O TPARTS 4610 TLABOR 1404 35961 ROTATE d cust states that when turning there clunking noise felt in frt end c) ADVISE CAUSE: E9740 GEAR ASSEMBLY, POWER STEERING REPLACE 6270 WC 0.70 64.E 64.54 64.54 64.54 6780 WC 0.70 248.2 248.38 272.35 1 25902150 GEAR FC: 4X PART#: 25902150 COUNT: 1 CLAIM TYPE: American de la companya del companya del companya de la companya d AUTH CODE: 15524 24838 TPARTS 35961 REPLACED NOISEY STEERING, GEAR AND RESET TOE
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02:19:00PM TAKEN BY CAR MEN 02:19:00PM TAKEN BY CAR MEN SCIAR#RABONE I DATE PATÉ PAYMENT METHOD 1 AMOUNT S t COST. SALE. & COMP TOTALS 48231 0 TOTALS DESCRIPTION STATEMENT OF DISCLAIMER Service Department Hours: STATEMENT OF DISCLAIMER
The factory warranty countitutes all
of the warrantias with respect to
the sale of this item/items. The
Seller hereby expressly disclaims all
warrantias either express or
implied, including any implied
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AT THE SERVICING

CUSTOMER SIGNATURE

(DATE)

DISC. / DED. -

PLEASE PAY

THIS AMOUNT

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DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

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INVOICE

CHEVROLET - SUBARU SERVICE CEMTER 1055 ROUTE 88 - LAKEWOOD, NJ 08701 (732) 363-1 200

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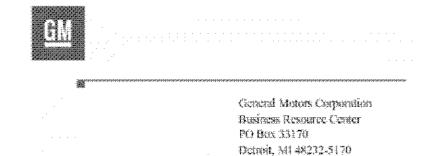
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INVOICE

CHEVROLET - BUBARU SERVICE CEMTER 1056 ROUTE 88 - LAKEWDOD, NJ 08701 (732) 363-1200

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VIA FAX ONLY

June 18, 2008

Robert Silverman, Esq. Kimmel & Silverman 30 E Butler Ave Ambler, PA 19002-4514

RE:

Service Request: 71-634863034

2006 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT51856F

Customer Relationship Specialist: Patricia Easley

Dear Mr. Silverman:

This is to advise that General Motors is in receipt of the above referenced case dated June 18, 2008. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Copy of owner's current title and/or registration Other: Release of Lien

⊠Finance, Buyer's agreement Repair Orders

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive

Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely, **General Motors Corporation**















RELEASE OF LIEN INFORMATION

I	·
(Client's Name)	(Client's Social Security Number)
hereby authorize	ame)
(Lien holder Na	ame)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regard	ding my loan account #(Account Number)
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with(Lien holder Name)	
	ng but not limited to a complete payment history of my account,
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Signature	Signature
LG0006 V07092007	















RCMPR010 VEHICLE DELIVERY/INCENTIVE HISTORY
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PAGE: 02/10/07 13:22:47

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To: shera

Company:

Fax: 18662661792

Phone:

From: Sharon J. Ledoux

Fax: 248-267-4333 Phone: 313-665-1555

NOTES:

GM No. 658626 Settlement Fw: A new 6 page fax has arrived from < unknown >



Fax Server

This settlement is approved.

Sharon J. Ledoux GM Legal Staff, Legal Assistant 300 Renaissance Center Mail Code: 482-C24-C66

Detroit, MI 48265-3000 Phone: 313-665-1555 Fax: 248-267-4333

--- Forwarded by Sharon J. Ledoux/US/GM/GMC on 08/07/2009 12:07 FM ----

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TANSEY, FANNING, HAGGERTY, KELLY, CONVERY & TRACY

521 GREEN ST., P.O. BOX 5555

4/010

WOODBRIDGE, NEW JERSEY 07095 PHONE: (732) 634-7880

FAX: (732) 634-6036

FACSIMILE REQUEST FORM

DATE: 8/7	OUR FILE:
PLEASE DELIVER THE FOLLOWING	MATERIAL AS SOON AS POSSIBLE
TO:	RECEIVING FACSIMILE NUMBER:
SHARON LEDOUX	248-267-4333
FROM:	
JOHN AMARI	•
RE: v. General Mo 2006 Malibu, VIN 1G1ZT5 GM File No. 658626	tors Corporation 1856F
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NUMBER OF PAGES:6 (INC	LUDING COVER PAGE)

IF YOU HAVE NOT PROPERLY RECEIVED THIS TELECOPY PLEASE CALL US AS SOON AS POSSIBLE

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY PRIVILEGED AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE TO DELIVER IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.

THOMAS M. KELLYS

JAMES N. TRACY III.

OF COUNSEL THOMAS F. TANSEY

ROBERT B. HAGGERTY

THOMAS V. CONVERY.

Tansey, Fanning, Haggerty, Kelly, Convery & Tracy

ATTORNKYS AT LAW
52) GREEN STREET
P.O. BOX 5555
WOODBRIDGE, NEW JERSEY 07005
(732) 634-7880

FAX (732) 634-6036

PRI JEFFERSON AVENUE STATEN ISLAND, NEW YORK 10306 TELEPMONE (718) 227-5886 FAX (716) 227-5881 JOHN A. AMARI Sharon McConveryt

August 7, 2009

Global Headquarters at the Renaissance Center 300 Renaissance Center, 24th Floor P.O. Box 300 Mail Code 482-C24-C66 Detroit, MI 48265-1000

Att: Sharon Ledoux

RE: V. General Motors Corporation 2006 Malibu, VIN 1G1ZT51856F GM File No. 658626

Dear Ms. Ledoux:

Based upon the repair history below, we negotiated a settlement of this claim for the total amount of \$5,250.00.

M01 steering – general - noise

M01 steering – general – inoperative

M02 steering - linkage - vibration/balance

N11 electrical lamps – interior lighting – stays on

R39 electrical radio - antenna power/fixed - reception - poor

Please prepare and forward the drafts below to our office:

1. A draft for \$2,750.00 payable to:



Sharon Ledoux August 7, 2009 <u>Page 2</u>

2. A draft for \$2,500.00 made payable to:

KIMMEL & SILVERMAN, P.C. 1930 E. Marlton Pike Executive Quarters Suite Q29 Cherry Hill, New Jersey 08033 Attorney's tax ID #23-267-1027

3. Mileage - 44,000

Attached is the W9.

Very truly yours,

TANSEY, FANNING, HAGGERTY, KELLY, CONVERY & TRACY, ESQS.

BY:

JOHN A. AMARI

JAA:gw Encs. VIA FAX ONLY Form W-9
(Pev. September 2007)
Department of the Tressury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Give form to the requester. Do not send to the IRS.

internal	Révenue Service				don't to the file
Ja 2.	Name (as shown on vo	ur laceton tou return)			
on page	Cosiness name, il diller	ent from above			·
instructions	Check appropriate box: Umited liability con Other (see Instructions	: Individual/Sole proprioto npany. Enter the tax classificat :) >	r Corporation Partion (Dedisregarded entity, Cecorp	thership oration, Pepartnership) 🕨	Exampt payee
	Address (suppose state		7984.11	Requester's n	ame and address (aptional)
Specific	City, state and Zity coo	47	77.		
ee See	List account number(s)				
	i axpayer i	lentification Number	r (TIN)		
acku	p withholding, rot mat	VIQUAIS, This is your social s	d must match the name given security number (SSN), Howev it I instructions on page 3. For	or for a recident	ocial security number
our e	mployer identification	number (EIN). If you do not	त । instructions on page 3. For t have a number, see <i>How to g</i>	other entities, it is	or
lote. umbe	If the account is in mo er to enter.	re than one name, see the	chart on page 4 for guideline	s on whose	nployer Identification number
4000000	THE COLUMN COLUMN				<u> </u>

Part II Certification

Under penalties of perjury, I certify that:

- 1. The number shown on this form is my correct taxpayer identification number (or t am waiting for a number to be issued to me), and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal
 Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has
 notified me that I am no longer subject to backup withholding, and
- 3. I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructions on page 4.

Sign Signature of U.S. person

General Instructions

Section references are to the internal Revenue Code unless otherwise noted.

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (FIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident allen), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
 - 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

0ste ► 7/30/00

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident allen.
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

The U.S. owner of a disregarded entity and not the entity.

02/26/2008 13:15 FAX 2155551212

KIMMEL & SILVERMAN

Ø2002

Organic	W-9 September 2007) traces of the Treasury of Review Service	Request for Taxpayer identification Number and Certifi	cation	Give form to the requester. Do not send to the IRS.
Print or type See Specific instructions on page 2.	Chack sparoprists be Limites lieuwy o	individual/Scie proprietor	,	Exempt payee
Part	Taxpayer	dentification Number (TIN)	<u>.</u>	
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Signature of Here U.S. person >

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A person who is required to file an information return with the A persont who as required to the an innormation return with the IRS must obtain your contect taxopayer identification number (I'IN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

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Daze ►

A correctio trust (as defined in Regulations section)

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The U.S. owner of a diaregarded entity and not the entity.

Cat. No. 10231X

Form W-9 (Rev. 9-2007)

Request for Taxpayer Give form to the (Rev. September 2007) Identification Number and Certification requester. Do not Department of the Treasury Internal Revenue Service send to the IRS. Business name, if different from above ö Specific Instructions Check appropriate box: Individual/Sole proprietor Corporation Print or type Partnership [] Limited flability company. Enter the tax classification (0=disregarded entity, C=corporation, P=partnership) - Exempt Daves Other (see instructions) > Address (number, str Requester's name and address (optional) City, state, and ZIP code 290 List account number(s) here (optional) Part Taxpayer Identification Number (TIN) Enter your TIN in the appropriate box. The TIN provided must match the name given on Line 1 to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I Instructions on page 3. For other entitles, it is your employer identification number (EIN). If you do not have a number, see How to get a TIN on page 3. Note. If the account is in more than one name, see the chart on page 4 for guidelines on whose Employer Identification number number to enter

Part Certification

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The U.S. owner of a disregarded entity and not the entity,

SSN 200100 8/7/2009 12:36 PM PAGE 10/010 Fax Server

2009-08-07 12:19:26 Transmission Record

Transfer Type: Receive fax

Remote CSID: []

Unique ID: [LZT4A7C1C

Time to Transfer: 1:34 Sent on Channel: 2

Inbound user ID: LZTR7G, Routing Code: 4333

AOC: [0][0][0]

Result: Success

Brooktrout Res: Call [0:352]; Fax [0:0]

Pages Sent: 1 - 6

Wexford, PA

OP JUN 2008 PM 7T

JUN 11 2008

Reimburse ment Department P.O. Box 33170 Detroit, MI 48232-5170

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

4823215170

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CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant							
Date Claim Submitted: 6-1-08							
17-Digit Vehicle Identification Number (VIN): 16 22 H52 895 4							
Mileage at Time of Repair: 68, 219 Date of Repair: 5-6-08							
Claimant Name (please print):							
Street Address or PO Box Number:							
City: Wex Ford State: PA ZIP Code:							
Daytime Telephone Number (include Area Code):							
Evening Telephone Number (include Area Code):							
Amount of Reimbursement Requested: \$ 246.10							
The following documentation must accompany this claim form.							
Original or clear copy of all receipts, invoices, and/or repair orders that show:							
 The name and address of the person who paid for the repair. The Vehicle Identification Number (VIN) of the vehicle that was repaired. What problem occurred, what repair was done, when it was done, and who did it. The total cost of the repair expense that is being claimed. Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt) 							
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.							
Claimant's Signature:							

Please mail this claim form and the required documents to:

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

- · Approved, you will receive a check,
- · Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete
 the claim and offered the opportunity to resubmit the claim when the missing documentation is
 available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Pontiac Customer Assistance Center at 1.800.620.7668 (TTY 1.800.833.7668).



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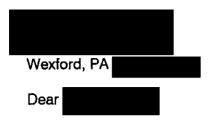
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Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Pontiac Customer Assistance Center at 1.800.620.7668 (TTY 1.800.833.7668).





As the owner of a 2005 model year Pontiac G6, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2005 model year Pontiac G6 vehicles may lose their power steering assist. This is caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime will be heard and the DIC will display a Power Steering warning message. The Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

Do not take your vehicle to your Pontiac dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the steering column assembly. If this condition occurs on your 2005 Pontiac G6 within 7 years of the date your vehicle was originally placed in service or 70,000 miles, whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by December 31, 2008.

If you have any questions or need any assistance, just contact your dealer or the Pontiac Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday. They can be reached at 1.800.620.7668 (TTY 1.800.833.7668).

Steering Lock NUT had to be Cud off shaft to remove Steering wheel. Had to pay for rental because job to repair was not finished. If possible would like reimbused for CAR Rental

P.O. Box 33172 · Detroit, MI 48232-5172



WRIGHT Automotive Group

ISUZU SAAE

HUMMER



PONTIAC • GMC • ISUZU • SAAB • HUMMER

11015 PERRY HIGHWAY (RT. 19) WEXFORD, PA 15090-9303 PHONE: (724) 935-4646 • (412) 931-6310

							CELL:	
CUSTOMER NO.	135176		ADVISOR RYAN M KAVANA		9895 TAG	107	05/06/08	PNCS141340
			LABOR RATE		MILEAGE		GRANITE MET	STOCK NO.
			YEAR/MAKE/MODEL	://DD CDN		00,225	DELIVERY DATE 09/14/04	DELIVERY MILES 10
WEXFORD,	PA		05/PONTIAC/GE				SELLING DEALER NO.	PRODUCTION DATE
			1 G 2 Z H 5	2895	P.O. NO.		RO.DATE 05/05/08	
E			COMMENTS				05/05/08	REPRINT# 1
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30B# 1 TOTA	LS			MISC		14.50		
		.108# 1 .1	OURNAL PREFIX PN		TOTAL	14.50		
ABOR # 2 98PNZ	MISC CUSTOMER STATES RE REPLACE BLADES PTYFP-NUMBER 1 15779416 1 15779415	HOURS:	TECH(S):9		PRICE- 20.30	11.34 20.30	the best in auto to our custor proud of our facility, which	
10B# 2 TOTA	1 15779415				20.30 PARTS	20.30 40.60	Our highly tr	nent availabe. ained, factory are in the Wright
				LABOR PARTS		11.34 40.60	Automotive Gr	oup sentiment
INR# 3 CUAD	GES	J0B# 2 3	OURNAL PREFIX PN	CS JOB# 2	TOTAL	51.94	deserve only th	d yur vehicle e best of care.
ABOR # 3 98PNZMI		HOURS: TEERING WHEEL LOOS ING FLUID POWER STEERING MOD TRICAL FAILURE. SYMPTOM 00, FOUND RING OR CONNECTOR COLUMN ASSEMBLY AS M AND RELEARN SENS 0.5 STEERING LOCK	OULE. STEERING WHE O INPUT SIGNAL PROBLEMS. S SENSOR IS PART SOR CALIBRATION.PO	E ALSO EL SITION		WARRANTY		
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PAGE 1 OF 3		CUSTOMER COPY	co	NTINUED ON	NEXT PAGE] 02:50pm		SF822019 O (61/



PAGE 2 OF 3

CUSTOMER COPY

WRIGHT Automotive Group

ISUZU SAAE

HUMMER

SF623019 Q (01/06)



PONTIAC • GMC • ISUZU • SAAB • HUMMER

11015 PERRY HIGHWAY (RT. 19) WEXFORD, PA 15090-9303 PHONE: (724) 935-4646 • (412) 931-6310

CELL: INVOICE NO. INVOICE DATE CUSTOMER NO ADMICOD TAG NO 135176 9895 05/06/08 PNCS141340 RYAN M KAVANAGH 107 LABOR RATE STOCK NO. 68,219 **GRANITE MET** DELIVERY MILES YEAR / MAKE / MODEL DELIVERY DATE 09/14/04 10 05/PONTIAC/G6/4DR SDN GT WEXFORD, PA RODUCTION DATE 1 G 2 Z H 5 2 8 9 5 4 05/05/08 REPRINT# 1 COMMENTS MO: 68225 PARTS-----QTY---FP-NUMBER------DESCRIPTION-------UNIT PRICE-ALL NEW OR FACTORY 21044092 RETAINER 6.518 WARRANTY TOTAL - PARTS 0.00 REBUILT PARTS ARE GUAR-ANTEED 12 MONTHS OR 12,000 MILES, WHICHEVER JOB# 3 JOURNAL PREFIX PNCS JOB# 3 TOTAL 0.00 JOB# 4 CHARGES----COMES FIRST. LAB0R-----HOURS: D# 4+35PNZ FRONT END TECH(S):9484 165.24 DURING SERVICE TECH FOUND LOOSE OUTER TIE ROD ENDS 2 OUT TIE ROD JOINTS LOOSE REPLACE BOTH OUTEWR TIE ROD ENDS. PARTS -----QTY --- FP-NUMBER ------ DESCRIPTION -------UNIT PRICE-107.18 15944090 ROD KIT 6.230 53.59 TOTAL - PARTS 107.18 JOB# 4 TOTALS------165.24 LAROR PARTS 107.18 Our service department offers 272.42 JOB# 4 JOURNAL PREFIX PNCS JOB# 4 TOTAL the best in automotive service JOB# 5 CHARGES----to our customers. We are proud of our state-of-the-art STEERING/SUSPENSION HOURS: TECH(S):9484 0# 5+35PNZ01F 81.00 facility, which features the DURING SERVICE TECH FOUND CLUNK NOISE WHILE TURNING STEERING most current diagnostic and WHEEL WORN repair equipment availabe. REPLACE STEERING INT. SHAFT Our highly trained, factory PARTS------QTY---FP-NUMBER--------DESCRIPTION--------UNIT PRICEtechnicians share in the Wright 149.00 1 22687711 SHAFT KIT 6.526 149.00 Automotive Group sentiment TOTAL - PARTS 149.00 that you and yur vehicle JOB# 5 TOTALS----deserve only the best of care. 81.00 LABOR PARTS 149.00 230.00 JOB# 5 JOURNAL PREFIX PNCS JOB# 5 TOTAL JOB# 6 CHARGES-----LABOR-----J# 6+35PNZ3999C THRUST ANGLE ALIGN HOURS: TECH(S):9484 79...95 CUSTOMER REQUEST TO PERFORM A FOUR WHEEL COMPUTER ALIGNMENT AND ROAD TEST, CHECK ALL SUSPENSION COMPONENTS

GSP FALL PROMOTION WITH COUPON
CHECK FRT AND REAR SUSPENSION - COMPLETE THRUST ANGLE ALIGNMENT

[CONTINUED ON NEXT PAGE] 02:50pm



PAGE 3 OF 3

CUSTOMER COPY

PONTIAC • GMC • ISUZU • SAAB • HUMMER

11015 PERRY HIGHWAY (RT. 19) WEXFORD, PA 15090-9303

PHONE: (724) 935-4646 • (412) 931-6310

CELL: CUSTOMER NO. 05/06/08 PNCS141340 135176 9895 RYAN M KAVANAGH 107 GRANITE MET STOCK NO. LABOR RATE 68,219 YEAR / MAKE / MODEL THE IVERY DATE DELIVERY MILES 09/14/04 10 05/PONTIAC/G6/4DR SDN GT WEXFORD, PA SELLING DEALER NO. VEHICLE I.D. NO. 1 G 2 Z H 5 2 8 9 5 4 PRODUCTION DATE FTENO PO NO 05/05/08 REPRINT# 1 COMMENTS MO: 68225 JOB# 6 TOTALS-----ALL NEW OR FACTORY 79.95 LABOR REBUILT PARTS ARE GUAR-79.95 JOB# 6 JOURNAL PREFIX PNCS JOB# 6 TOTAL ANTEED 12 MONTHS OR MISC-----CODE-----DESCRIPTION------CONTROL NO------12,000 MILES, WHICHEVER ENV ENVIRONMENTAL WASTE REMOVAL 6.25 6.25 TOTAL - MISC COMES FIRST. COMMENTS-----DROP 724-355-6011 IN 8C170 5-5-08 3:00PM CUSTOMER PAY TOTAL LABOR....
TOTAL PARTS....
TOTAL SUBLET... 337.53 PLEASE READ THIS IMPORTANT MESSAGE FROM YOUR SERVICE CONSULTANT 296.78 0.00 TOTAL G.O.G....
TOTAL MISC CHG.
TOTAL MISC DISC
TOTAL TAX..... 0.00 Soon you may receive a survey from General Motors asking . you to rate this service visit - YOUR RESPONSE IS VERY . IMPORTANT TO US. It's a measure of how satisfied you are . 35.75 -15.00 46.59 Our service department offers with the service we provide. While the survey asks a range of questions, only one answer gives us a passing grade: COMPLETELY SATISFIED. **TOTAL INVOICE \$** 701.65 the best in automotive service to our customers. We are If you are happy with your service experience please indicate your satisfaction with a COMPLETELY SATISFIED for each survey question. proud of our state-of-the-art facility, which features the most current diagnostic and repair equipment availabe. Our highly trained, factory 5/6/08 CASH \$300:00 MC \$401:68 CUSTOMER SIGNATURE technicians share in the Wright Automotive Group sentiment that you and yur vehicle deserve only the best of care.

[END OF INVOICE] 02:50pm

SF623019 C (01/06)

WRIGHT PONTIAC-WEXFORD 11815 RT 19 HO PERRY HW WEXFORD, PA 15090

TERMINAL ID: MERCHANT #:

003237864 178515964991

SALE BATCH: 000180 DATE: MAY 05, 08 SQ: 008

INUOICE: 080788 IIME: 14:52 AUTH HO: R44518

TOTAL

\$401.65

CUSTOMER COPY

Wexford, PA

Service Request: 71-635474446

Customer Relationship Specialist: Pinkie Smith

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Pontiac G6. We apologize for any inconvenience you have experienced as a result of this special coverage.

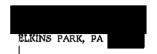
At Pontiac, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the part replaced is not the part covered by this special coverage.

At Pontiac, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Pontiac Customer Assistance Center



BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046 PHONE (218) 886-3140

AMCA VDA	SOR STEPH	IBN G FISI						CET			x(215) 886-75 brynerchevy.com
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With Our Collision Service, Quality is No Accident. We work on All Makes & Models.

We have an electronic measuring system.
We are I-car Certifed.
We offer a Lifetime Warranty
on All of our repairs.

Bryner Collision

Bryner Chevrolet 75 Years 1932-2007

CUSTOMER COPY

It's yours. Now make it your own.

As your GM Accessories dealer, Celebrating we offer a complete selection of accessories that meet GM accessories that meet GM standards for quality and are engineered to fit Your GM car or light truck. See our parts dept. for details,

SLKINS PARK, PA INSERVICE

BRYNER CHEVROLET Inc.

140 YORK ROAD

JENKINTOWN, PA 19046 PHONE (215) 886-3140 Fax(215) 886-7570

BERVICE ADVIS	OR STEPH	IEN G FIS	HER			CHW.	VROLET	1	rax(215) 660-757 www.brynerchevy.com
NEPAR CAPEN	DATE READY	атжк мо	VEHICLE	DEMITTICATION	GUST NO.	TAC NO	70.30	NAME	
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With Our Collision Service, Quality is No Accident. We work on All Makes &

Models. We have an electronic measuring system.
We are I-car Certifed.
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on All of our repairs.

Bryner Collision

Bryner Chevrolet Celebrating 75 Years 1932-2007

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As your GM Accessories dealer, we offer a complete selection of accessories that meet GM standards for quality and are engineered to fit Your GM car or light truck See our parts dept. for details.

ELKINS PARK, PA INSERVICE

STREMEN & PICTOR

BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046 PHONE (215) 886-3140 Pax(215) 886-7570

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With Our Collision Service, Quality is No Accident. We work on All Makes & Models.

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BRYNER Collision Center

140 York RD., Jenkintown, PA. 19046— Phone # 215 572-2423 Fax # 215 886-2093

_

NO. 280

MA14:9 8005.01.JUL

BRYNER COLLISION CENTER

License #:190928 Federal ID #:231912111 JAMES J. PFAU - BODYSHOP MANAGER 140 YORK ROAD JENKINTOWN, PA 19046

(215)572-2423x404 Fax: (215)886-2093

SUPPLEMENT OF RECORD 1 WITH SUMMARY

Written By: JAMES PFAU #209533 07/09/2008 09:29 AM Adjuster:

Insured: Owner: Address: ELKINS PARK. Other:

Claim # Policy # Deductible: Date of Loss: Type of Loss:

Point of Impact: 12. Front

Inspect BRYNER COLLISION CENTER

Location: 140 YORK ROAD

JENKINTOWN, PA 19046

Business: (215)572-2423x404

Insurance GM WARRANTY

Company:

Cloth Seats

Days to Repair

2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

VIN: 1G1ZT58N77F Prod Date: Condition: Good

Air Conditioning Rear Defogger Cruise Control Intermittent Wipers Steering Wheel Controls Message Center Console/Storage Traction Control Power Steering Power Brakes Power Locks Power Mirrors AM Radio FM Radio Search/Seek Driver Air Bag

CD Player Passenger Air Bag Bucket Seats

Odometer: 28559 Tilt Wheel Keyless Entry Dual Mirrors Clear Coat Paint Power Windows Power Trunk/Tailgate Stereo

Anti-Lock Brakes (4) Head/Curtain Air Bags Automatic Transmission

Overdrive Aluminum/Alloy Wheels

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	TAROR	PAINT
1#		PRODUCT ALIGATION DUE TO	1				ENTINI
2#		MECHANICAL FAILURE GM REP. JOE GARCIA - FILE #71-636722694	ı				
3#	:	#71-636722694 REPAIR AUTH. BY ED BRUNTON - SERVICE MANAGER	1				
4井 5		May have hidden damage FRONT BUMPER	1				
6 7* S01	Repl 1	O/H front bumper Bumper cover w/o fog lamps	1	408,	27	2.0 Incl.	2.6

SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

NO.	۹۰ - 	DESCRIPTION	QТY	EXT,	PRICE	LABOR	PAINT
8		Add for Clear Coat		- -	- 		
9* €	01 Repi	l Energy absorber	-	100	=-		1.0
ΤŲ		GRILLE	_	<u>108,</u>	<u>/2</u>	Incl.	
11* S	01 Rep	L Grille	1	164			
12* S	01 Repl	l Molding	1		<u>11</u> 46		
13* S	01 Rep	Emblem					
14	Repl	Grille retainer	2	$\frac{41.}{1.}$		Incl.	
15		FRONT LAMBS	-	ъ.	36		
16	R&I	RT Headlamp assv				•	
Ι,	R&I	LT Headlamp assy				0.3	
TR	Repl	Aim headlamps	1			0.3	
19		HOOD	_			0.5	
20* S	01 Repl	Hood	1	415			
21	_	Add for Clear Coat	4	<u>41/.</u>	3 <u>5</u>	1.0	
22		Add for Underside (Complete)					1.2
23		Add for Clear Coat					1.5
24		FENDER					0.3
25	${\tt Blnd}$	RT Fender					
26* S	l Repl	LT Fender	-	101	• -	_	0.9
27		Overlap Major Adj. Panel	1	TAT.	9.7	2.0	
28		Add for Clear Coat					-0.4
29		Add for Edging					0.3
30		Add for Clear Coat					0.5
31		Deduct for Overlap					0.1
32	R&I	RT Fender liner				-0.3	
33	R&I	LT Fender liner				0.4	
34		FRONT DOOR				Incl.	
35	Blnd	LT Outer panel					
36	R&I	LT Belt w'strip					1.0
37* SO	1 Repl	LT Body side mldg paint to	4	.		0.2	
	-	match LT & LTZ		<u>82,1</u>	.0	0.3	0.4
38 \$0	1,	Overlap Minor Panel					
39		Add for Clear Coat					-0.2
40	Repl	LT Emblem	_				0.1
41		LT Mirror assy w/o heated	1	4.7	5	0.2	
		paint to mate				0.3	
42	R&I	LT Handle, outside					
43	R&I	LT R&I trim panel				0,4	
44#	Subl	Hazardous waste	_			0.4	
45#		Car cover	1	4.0			
46#		Clean for delivery	1	10.0		0.3	
47#	Ror	Color sand and polish	1	15.00	ТС		
48#	Repl	Flex additive				0.5	
		ENTERPRISE RENTAL CAR		8.00			
.,		CAR	1	383.00) X		

Line 16 : NOTE A/M LAMPS DRILLED INTO OEM LAMPS

SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

Prior Damage Notes:

Prior Damage Notes: PRIOR DAMAGE PIC'S ON FILE INTERIOR STAINED A/M LAMPS AND WIRING

Parts Body Labor Paint Labor Paint Supplies Body Supplies Sublet/Misc.	8.8 hrs @ \$ 46.00/hr 14.1 hrs @ \$ 46.00/hr 14.1 hrs @ \$ 23.00/hr 4.8 hrs @ \$ 1.50/hr	1600.32 404.80 648.60 324.30 7.20 420.00
SUBTOTAL Sales Tax GRAND TOTAL	\$ 3018.22 @ 6.0000%	
	\$	3586.31

ESTIMATES OF RECORD ARE NOT AGREED PRICES.
PARTS PRICES ARE SUBJECT TO CHANGE
HIDDEN DAMAGE MAY BE FOUND DURING THE DISASSEMBLY PROCESS



SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FT 4D SED BLUE Int:

NO.	.	OP,	DESCRIPTION	QТY	EXT. P	RICE	LABOR	PAINT
			CHANGED ITEMS					
6		Repl	Bumper cover w/o for lamps	1	-398.3	1	Tnal	-2 6
/ "	POT	Kebt	Bumper Cover W/O for lamps	7	408.2	- 7	Incl.	
0		Repl	muergy absorper	1	-106.0		Incl.	2.0
9*	S01	\mathtt{Repl}	Energy absorber	ī	108.7		Incl.	
10		Repl	Grille		-150.3	5	Incl.	
			Grille		154.1		Incl.	
			Molding	1			Incl.	
			Molding		190.4		Incl.	
		Repl	Emblem	1	-40.2	<u>o</u>	Incl.	
			Emblem		41.2		Incl.	
		T-	Hood	1	-407.1	= 7	-1.0	-3.0
	S01	_	Hood	1	417.3	5	1.0	3.0
			LT Fender	ı	-187.29	9	-2.0	-1 8
26*	SOl	Repl	LT Fender	1	191.9	7	2.0	1 8
36		Repl	LT Body side mldg paint to	1		_	2.0	4.0
			match LT & LTZ		-95.50)	-0.3	-0.4
37*	S01	Repl	LT Body side mldg paint to	1			0.5	V 1
			match LT & LTZ		82.10)	0.3	0.4
			DELETED ITEMS			_		0.1
38			Overlap Minor Panel					0.2
2.0			ADDED ITEMS					V.2
7 O TR	501		Overlap Minor Panel					-0.2
サンサ	501	Subl	ENTERPRISE RENTAL CAR	1	383.00) X		
-	-					. 		
			Subtotals ==>		406.49)	0 0	0.0

Prior Damage Notes: PRIOR DAMAGE PIC'S ON FILE INTERIOR STAINED A/M LAMPS AND WIRING

Parts Paint Labor Paint Supplies Sublet/Misc.	0.0	hrs @ ;	\$ 46.00/hr \$ 23.00/hr	23.49 0.00 0.00 383.00
SUBTOTAL Sales Tax	\$	23.49	\$ @ 6.0000%	406.49
TOTAL SUPPLEMENT AMOUNT			\$	407.90
NET COST OF SUPPLEMENT			Ś	407.9n





1op Number: 323472

2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int: SUPPLEMENT OF RECORD I WITH SUMMARY

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MA es:e0 de 800s/e0/r0

88099

HIDDEN DAMAGE MAY RE FOUND DURING THE DISASSEMBLY PROCESS PARTS PRICES ARE SUBJECT TO CHANGE ESTIMATES OF RECORD ARE NOT AGREED PRICES.

AND CIVIL PENALTIES. FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR

INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO ARAGATAG RAOTOM.. EI] REHTO=* YATVE HULL LAUNAM=# _\HTIW=_\W TUOHTIW=O\W RAREREMOVE AND REPLACE RPRERENTR RT-RIGHT SECT-SECTION SUBLET LT-LEFT RECONDERECONDITION REFURERINISH REPLEREPLACE RELEREMOVE AND INSTALL STRACE THE PART COMP REPL PARTS = COMPETITIVE REPLACEMENT PARTS NUMBER QTY-QUANTITY QUAL RECY-QUALITY RECYCLED PART QUAL REPL-QUALITY MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE EST-ESTIMATE EXT. PRICE-UNIT PRICE MULTIPLIED BY THE QUANTITY INCL-INCLUDED CAPA-CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R-DISCONNECT AND RECONNECT MISCELLANEOUS ADJEADTACENT ALGNEALIGN A/MEAFTERMARKET BLADEBLEUD MEMECHANICAL PEPAINT LABOR SESTRUCTURAL TETAKED MISCELLAUEOUS X=NON TAKED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D=DISCONTINUED OT GERU AS LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO

NWCPP=NATIONWIDE CRASH PARTS PROGRAM, OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT. VALIDATION PROGRAM. OPT OEM-ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. MOVP=MANUFACTURER'S QUALITY AND

INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING THERE IS NO REQUIREMENT AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. COSTS ABOVE THE APPRAISED RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE

DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.





BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046

PHONE (215) 886-3140

SERVICE ADV	ISOD TRAC	I E FREED-N	Δ.IRRT		CHEV		Fax(215) 886-7570			
REPAIR CROSS		STOCK NO.	VSHICLE IDENTIFICATION	CLIST NO	TAG NO.		INVOICE	www.brynerchevy.com		
SONONOS	10JUL08		1G1ZT58N77F	26999	B7537	000000000000000000000000000000000000000	10JUL0			
TIMEIN	TIME READY	YEAR	MAKES MODE	TELERHOWENE	STORE UST OF AY	i i i i i i i i i i i i i i i i i i i				
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	1 15223	484 EMBLEM		4.75						
	1 22730	964 HOOD		417 35	4.75 417.35	4 417	·/7	[M*'		
	1 15266	330 ABSORB	EIR.	108.72	108.72	108		,,,		
	T 19130:	337 MOLDENS	PACIFIC CONTRACTOR		82.10					
100	REFINI:	SH LEFT SI	Э				A CONTRACTOR			
		69 JONES,	RONALD ,	Jizek.	1007	Salvië Allen	1			
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				PARTS AMO			— The	factory warrant	y constitu	ites all of the
			_	GAS,OIL, LU			item	ranties with resp Nitems. The	pect to th	ne sale of this

DESCRIPTION	TOTALS I
LABOR AMOUNT	A COLOR DE LA PROPERTIDO DE LA COLOR DESERVA DE CARACO
PARTS AMOUNT	· -
GAS,OIL, LUBE	
SUBLET AMOUNT	
MISC, CHARGES	
TOTAL CHARGES	
LESS INSURANCE OR DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	
	\$5000000000000000000000000000000000000

warranties with respect to the sale of this item/Items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. connection with the sale of this item/items.

CUSTOMER SIGNATURE

NO: 280_

MA24:9 9:42AM



_NO. 280_____B. 8_



BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046



PHONE (215) 886-3140

MA24:9 9:42AM

SERVICE	BERVICE ADVISOR TRACI E FREED-NAJBRT							CHE		Fax(215) 886-757			
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BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046

MAE1:11 8008 11:13AM

PHONE (215) 886-3140 Fax(215) 886-7570

REPAIR ORDER	DATE READY	STOCK NO.		VEHICLE IDENTIFICATION	eus:	NO.	TAGNO	9	o No.	N.		vw.brynerchevy.c
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NO. 300



BRYNER CHEVROLET Inc.

-UUL. 11. 2008—11:14AM-

140 YORK ROAD JENKINTOWN, PA 19046

PHONE (215) 886-3140

Fax(215) 886-7570 TRACI E FREED-NAJBRT SERVICE ADVISOR www.brynerchevy.com HERAIR ORDER DATE READY STOCK NO VEHICLE IDENTIFICATION CUST NO. TAG NO. P.O. NO. MVOICENO. **30JUN08** 11JUL08 1G1ZT58N77F B7537 26999 11JUL08 323472 TIMEIN TIMEREADY YEAR MAKE & MODEL TELEPHONE NO. PREPARED 5/A 07:59 11:02 07 CHEVROLET MALIBU 102.00 **01JAN07** 22 22 MILEAGEIN MILEAGE OUT LICENSENOS 28559 28559 0.00 WBS4 "(N/C O FC; 98 PARTH: COUNT: 0 CLAIM TYPE: AUTH CODE: MJ TPARTS 0 ٥ TLABOR SUBL ENTERPRISE RENTAL WBS4 (N/C)38300 MISC MATERIALS WBS4 (N/C)35350 Subl Clean car Philippe saying WBS4 (N/C)1500 DESCRIPTION TOTALS 312673 LABOR AMOUNT 0.00 STATEMENT OF DISCLAIMER PARTS AMOUNT 0.00 The factory warranty constitutes all of the warranties with respect to the sale of this item\text{items}. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes GAS,OIL, LUBE 0.00 SUBLET AMOUNT o.od MISC. CHARGES 0.00 TOTAL CHARGES 0.00 LESS INSURANCE OR DISCOUNT 0.00 any other person to assume for it any liability in SALES TAX connection with the sale of this item/items, $\overline{0.00}$ PLEASE PAY THIS AMOUNT \mathbf{o} .oc CUSTOMER SIGNATURE GM WARRANTY OK PER JOE GARCIA # 71-636722694

BRYNER Collision Center

140 York RD., Jenkintown, PA. 19046 Phone # 215 572-2423 Fax # 215 886-2093 Tax ID # 23-1912111

FAX COVER SHEET
Date: 7/9/08
To: <u>Joe Gancia</u>
Insurance Company: GM Warranty
Fax Number: 866- 270- 6217
Claim#: 71-636722694
From: TRad
Number of pages including cover sheet:
Please call if you have any questions or problems.
Thank you!
Traci
Comments:

07/09/2008 at 09:29 AM 66088

BRYNER COLLISION CENTER

License #:190928 Federal ID #:231912111 JAMES J. PFAU - BODYSHOP MANAGER 140 YORK ROAD JENKINTOWN, PA 19046

(215)572-2423x404 Fax: (215)886-2093

SUPPLEMENT OF RECORD 1 WITH SUMMARY

Written By: JAMES PFAU #209533 07/09/2008 09:29 AM Adjuster:



Claim # Policy # Deductible: Date of Loss: Type of Loss:

Point of Impact: 12. Front

Inspect BRYNER COLLISION CENTER

Location: 140 YORK ROAD

JENKINTOWN, PA 19046

Insurance GM WARRANTY Company:

2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

Days to Repair

Business: (215)572-2423x404

Odometer: 28559 Prod Date: VIN: 1G1ZT58N77F Lic: Condition: Good Tilt Wheel Rear Defogger Air Conditioning Intermittent Wipers Keyless Entry Cruise Control Dual Mirrors Message Center Steering Wheel Controls Clear Coat Paint Console/Storage Traction Control Power Brakes Power Windows Power Steering Power Trunk/Tailgate Power Mirrors Power Locks FM Radio AM Radio Anti-Lock Brakes (4)

CD Player Search/Seek

Head/Curtain Air Bags Passenger Air Bag Driver Air Bag Automatic Transmission Cloth Seats Bucket Seats

Aluminum/Alloy Wheels Overdrive

					. 		
NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1#		PRODUCT ALIGATION DUE TO MECHANICAL FAILURE	1				
2#		GM REP. JOE GARCIA - FILE #71-636722694	1				
3#		REPAIR AUTH. BY ED BRUNTON - SERVICE MANAGER	1				
4# 5 6		May have hidden damage FRONT BUMPER O/H front bumper	1			2.0	
	S01 Repl	Bumper cover w/o fog lamps	1	408	<u>. 27</u>	Incl.	2.6

SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

NO.			DESCRIPTION			RICE	LABOR	PAINT
8			Add for Clear Coat					1.0
9* 10	S01	Repl	Energy absorber	1	108.7	2	Incl.	
11*	S01	Repl	GRILLE Grille	1	154.1	1.	Incl.	
			Molding	1	190.4		Incl.	
	S01		Emblem	1		1	Incl.	
14		_	Grille retainer	2	1.3			
15		_	FRONT LAMPS					
16		R&I	FRONT LAMPS RT Headlamp assy				0.3	
17		R&I	LT Headlamp assy				0.3	
18		Repl	Aim headlamps	1			0,5	
19		_	HOOD					
20*	S01	Repl	Hood	1,	417.3	5	1.0	3.0
21		_	Add for Clear Coat			_		1.2
22			Add for Underside (Complete)					1.5
23			Add for Clear Coat					0.3
24			FENDER					
25			RT Fender					0.9
26*	S01	_	LT Fender	1	191.9	7	2.0	1.8
27			Overlap Major Adj. Panel					-0.4
28			Add for Clear Coat					0.3
29			Add for Edging					0.5
30			Add for Clear Coat					0.1
31			Deduct for Overlap				-0.3	
32			RT Fender liner				0.4	
33		R&I	LT Fender liner				Incl.	
34			FRONT DOOR					
			LT Outer panel					1.0
			LT Belt w'strip				0.2	
37*	S 01	Repl	LT Body side mldg paint to	1.	<u>82.1</u>	<u>. O</u>	0.3	0.4
			match LT & LTZ					
38	S01		Overlap Minor Panel					-0.2
			Add for Clear Coat					0.1
40			LT Emblem	1	4.7	5	0.2	
41			LT Mirror assy w/o heated paint to matc				0.3	
42			LT Handle, outside				0.4	
43			LT R&I trim panel				0.4	
44#			Hazardous waste	1	4.0	0 X	0.1	
45#			Car cover	î			0.3	
46#		_	Clean for delivery	1	15.0		J.J	
47#			Color sand and polish	_		о т	0.5	
48#			Flex additive	1	8.0	ОТ	0.5	
			ENTERPRISE RENTAL CAR	1				

Line 16 : NOTE A/M LAMPS DRILLED INTO OEM LAMPS

Job Number: 323472

SUPPLEMENT OF RECORD 1 WITH SUMMARY

2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

Prior Damage Notes:
PRIOR DAMAGE PIC'S ON FILE
INTERIOR STAINED
A/M LAMPS AND WIRING

Parts Body Labor Paint Labor Paint Supplies Body Supplies Sublet/Misc.	8.8 hrs @ \$ 46.00/hr 14.1 hrs @ \$ 46.00/hr 14.1 hrs @ \$ 23.00/hr 4.8 hrs @ \$ 1.50/hr	1600.32 404.80 648.60 324.30 7.20 420.00
SUBTOTAL Sales Tax GRAND TOTAL	\$ 3018.22 @ 6.0000%	3405.22 181.09 3586.31

Job Number: 323472

ESTIMATES OF RECORD ARE NOT AGREED PRICES.

PARTS PRICES ARE SUBJECT TO CHANGE

HIDDEN DAMAGE MAY BE FOUND DURING THE DISASSEMBLY PROCESS

66088

SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

NO.		OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
			CHANGED ITEMS					
6		Repl	Bumper cover w/o fog lamps	1	-398.	31	Incl.	-2.6
	S01		Bumper cover w/o fog lamps		408.	<u> 27</u>	Incl.	2.6
8		Repl	Energy absorber	1	-106.	07	Incl.	
			Energy absorber	1	108.	<u>72</u>	Incl.	
10		Repl	Grille	1	-150.	35	Incl.	
			Grille	1	154,	11	Incl.	
11		Repl	Molding	1	-185.	81	Incl.	
12*	S01	Repl	Molding	1	190.	46	Incl.	
12		Repl	Emblem	1	-40.	20	Incl.	
13*	S01	Repl	Emblem	1	41.	21	Incl.	
19		Repl	Hood	ı	-407.	17	-1.0	-3.0
20*	S01	Repl	Hood	1	417.	35	1.0	3.0
25		Repl	LT Fender	1	-187,	29	-2.0	-1.8
26*	S01	Repl	LT Fender	1	<u> 191.</u>	<u>97</u>	2.0	1.8
36		Repl	LT Body side mldg paint to	1				
			match LT & LTZ		-95.	50	-0.3	-0.4
37*	S01	Repl	LT Body side mldg paint to	1				
			match LT & LTZ		82,	10	0.3	0.4
			DELETED ITEMS		-			
38			Overlap Minor Panel					0.2
			ADDED ITEMS					
38	S01		Overlap Minor Panel					-0.2
49#	S 01	Subl	ENTERPRISE RENTAL CAR	1	383.	00 X		
			Subtotals ==>			4.0		

Prior Damage Notes:
PRIOR DAMAGE PIC'S ON FILE
INTERIOR STAINED
A/M LAMPS AND WIRING

Parts Paint Labor Paint Supplies Sublet/Misc.					46.00/hr 23.00/hr	,	23.49 0.00 0.00 383.00
SUBTOTAL Sales Tax	\$	23	.49) @	6.0000		406.49 1.41
TOTAL SUPPLEMENT AMOUNT	?					\$	407.90
NET COST OF SUPPLEMENT					1	\$	407.90

Job Number: 323472

07/09/2008 at 09:29 AM Job Number: 323472 66088

SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

Estimate 3178.41 JAMES PFAU Supplement S01 407.90 JAMES PFAU

Job Total \$ 3586.31

ESTIMATES OF RECORD ARE NOT AGREED PRICES.

PARTS PRICES ARE SUBJECT TO CHANGE

HIDDEN DAMAGE MAY BE FOUND DURING THE DISASSEMBLY PROCESS

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D=DISCONTINUED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/ =WITH/_ #=MANUAL LINE ENTRY *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. MQVP=MANUFACTURER'S QUALITY AND VALIDATION PROGRAM.OFT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT. NWCPP-NATIONWIDE CRASH PARTS PROGRAM.

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.



NO. 265

BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046

NA⊅3:9 9:54AM



PHONE (215) 886-3140 Fax(215) 886-7570

SERVICE ADVI	ene TRACI	E FREED-N	AJBRT				CHE	VROL	ET.			brynerchevy.co
REPAIR DROPE	DATE READY	STOCK NO.		DENTIFICATION	cust. N	vo.	TAG NO.	e ex	NO.	SNVOIC PRINTS		INVOICE NO.
BONULOS	09JUL08		1G1ZT58N	177F	l 2699	9	37537	<u>'</u>		09JUI	-08	323472
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				J LIC#: 1		_						
	4 45066	CB			368.00		68.00 08.27					
		276 FASC 336 GRIL			408.27 154.11		54.11					
		884 MOLD			190.46		90.46					
		588 EMBL		41.21	41.21	4-	41.21					
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		518 FEND		191.97	191.97	1. 191 10 .	91 97		*			
	1 15223	484 EMBL	EM	4.75	4.75		4.75					
	1 22730	964 HOOD	A.	417.35			17.3	6992 575360				
	1 15266	330 ABS	RBER		108.72		08.73	600				
	1 19120	337 MOLIE		1. TOTAL TOTAL TOTAL TO THE TAX THE TA	82.10		82.10	H.F.				
10	O KEPINI		SIDE	J LIC#: 1			1.79					
			L 14.90		685.40	6	85.40					
CHEVY	REP - J			# 71-6367		•						
AUSE:	PRODUCT	ALIGATIO	ON .									
	S4 Z7906	;					ļ					
				J LIC#: 1	.007		ر ر ا					
		WBS					(N/C)					
		PART#:	COUNT: 0									
	CLAIM I	YPE:		DESCRIPT	ran established	8000 To	TALS					
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				GAS,OIL, LUBE				warran	rties wit ∍ms. T	h respe he Se	ct to iler h	the sale of the ereby express
				SUBLET AMOU	JNT			disciair	ns all	warrant	ies, el	ther express
				MISC. CHARG	ES			mércha	antability	ör fli	tness	ied warranty for a particu
				TOTAL CHARG				purpos	e. Seller	neither	assum	es nor authoriz
				LESS INSURANCE	OR DISCOUNT			connec	ner perso ction with	n to as: 1 the sal	sume to e of this	or it any liability s item/items.
				SALES TAX			884-1894 N 888-108					
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											·	



BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046



PHONE (215) 886-3140 Fax(215) 886-7570

NO. 265

SERVICE ADVI	SOR TRACI	E FREED-NA	JBRT		CH	EVRO	LET		w.brynerchevy.con
REPAIR ORDER	DATEREADY	этоск ис	VEHICLE IDENTIFICATION	CUST. NO.	TAS NO		O NO	INVOICE PRINTED	woice no.
волимов	09JUL08		1G1ZT58N77F	26999	B753	7		D9JUL08	323472
TIMEIN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST	PÁY.	DELEVERY	PREPARED	S/A
07:59	10:03	07 C	HEVROLET MALIBU		102	.00	01JAN0	7 22	22
MILEAGE IN	MILEAGE OUT	LICENSE NO.							Application of the Control of
28559	28559								
SUBI, EN	AUTH COI MJ TERPRISE	DE:	igt in Mit	NET/ONIT	TOTAL				
		WBS4			(N/C)				
IISC MA	TERIALS	CBL		53.50	353.50				
SUBL CL	EAN CAR	CBCL	All the State of t	15.00	15.00	n ganzs og på det Torres og sødt	'api		
						entry.			
			DESCRIPTION LABOR AMOUN		ота LS 053.40	CTAT	ERSERIT AC	DISCLAIME	2
			PARTS AMOUNT		600.32	The 1	factory wa	rranty cons	titutes all of th
			GAS,OIL, LUBE SUBLET AMOUN	IT.	0.00 15.00	item\it	tems. The	Seller	the sale of thi hereby expressi either express o
			MISC, CHARGES	3 ;	353.50	implie	d, including	ig any imi	olied warrenty of for a particula
			TOTAL CHARGE		0.00	purpo:	se, Seller r	reither assul	nes nor authorize for it any liability i
			LESS INSURANCE OR SALES TAX	DIGGOOM	0.00	conne	ction with t	the sale of th	ils Item/items.
			PLEASE PAY THIS AMOUN	т 3	022.22	x	FI	ISTOMER SIGNA	TURE
			GM WAI	i sinsings-	CIA				

NA⊅3:9 9:54AM

	Customer and Vehicle	Information	
Date	7/14/08		1-636722694
Customer Name	1,71,700	Jointoo Roquoot II	. 300, 22007
VIN	1G1ZT58N77F		
In-Service Date	8/10/06	Service Contract?	No
Current Mileage	28559	Purchased New/Used?	New
Warranty Blocked?	No No	i dicilased New/osed:	INGW
Branded Title?	No	Mileage at Purchase	10
Branded Title:	Dealer and Claim Ir		10
Dealer Name		iioiiiatioii	
Dealer Name	Bryner Chevrolet, Inc.		Traci Freed-
Dealer Svc Mgr	Ed Brunton	DIr Warranty Admin:	Najbrt
Dealer Phone	(215) 886-3140	Dealer Fax	215-886-7570
Dealer BAC	113794		
	110107	-	
Dealer Division and Code	13-Chevy-15072		
Repair Order Number	323472		
Repair Order Close Date	7/11/08	<u> </u>	
Labor Op. Code Z1242	Dollar Amt:	3126.73	
Labor Op. Code Z1243	Dollar Amt:		
Cause Code (CC)	MJ		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH:	DO NOT PUT IN HOURS		
Parts and Labor Costs:	DO NOT PUT IN COSTS	0400.70	
Net Amount:	A 18.4	3126.73	
DO NOT H ROUTE THIS CL A Authorization Code:	DO NOT PUT IN AN .	ALITH CODE	
Additional Comments for Dea		NO THE CODE	
IF THIS CLAIM SHOULD RE		PLEASE CONTACT ME AS	SAP
AND FAX A COPY OF THE R			•
	Retain Copy with Deale	. ,	
	Internal PAR Info		
Complaint:			
	Concern w/steering cuase	d collision	
Cause:	_		
	Mechanical failure w/the st	eering	
Correction:	-	<u> </u>	
	Repair vehicle		
Justification:	Mechanical failure w/steer	ng caused collision	
	iviculariicai fallure w/steer	ng causeu collision	
PAR CRS:	Joe Garcia		
Additional Comments:	n/a		

	Customer and Vehic	e Information	
Date	7/14/08	Service Request # 7	1-636722694
Customer Name		•	
VIN	1G1ZT58N77F		
In-Service Date	8/10/06	Service Contract?	No
Current Mileage	28559	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	10
	Dealer and Claim I		
Dealer Name	Bryner Chevrolet, Inc.	<u> </u>	
			Traci Freed-
Dealer Svc Mgr	Ed Brunton	Dir Warranty Admin:	Najbrt
Dealer Phone	(215) 886-3140	Dealer Fax	215-886-7570
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Repair Order Close Date	7/11/08	<u> </u>	
Labor Op. Code Z1242	Dollar Amt:	 3126.73	
Labor Op. Code Z1243	Dollar Amt:	0120.70	
Cause Code (CC)	MJ		
Failure Code (FC)	98		
AMOUNT Labor Hours and OLH: Parts and Labor Costs:	DO NOT PUT IN HOURS		
Net Amount:	<u></u>	3126.73	
DO NOT H ROUTE THIS CL		_	
Authorization Code:	DO NOT PUT IN AN	AUTH CODE	
Additional Comments for Dea IF THIS CLAIM SHOULD RE		DI EASE CONTACT ME AS	:AD
AND FAX A COPY OF THE F	REJECTION WITRACKING	FORM TO (866) 270-0217)Aľ
	Retain Copy with Deal	· · · · · · · · · · · · · · · · · · ·	
r	Internal PAR Inf	•	
<u></u>	HILGINAL FAN IIII	Unitation.	
Complaint:	٦		
	Concern w/steering cuase	ed collision	
Cause:	_		
	Mechanical failure w/the	steering	
Correction:			
	Repair vehicle		
Justification:	Mechanical failure w/stee	ring caused collision	
PAR CRS:	Joe Garcia		
Additional Comments:	n/a		



BRYNER Collision Center 140 York RD., Jenkintown, PA. 19046 Phone # 215 572-2423 Fax # 215 886-2093 Tax ID # 23-1912111

FAX COVER SHEET Insurance Company : _______ Fax Number: 866 - 270 -Claim #: 71-63672769 From: __ Number of pages including cover sheet: Please call if you have any questions or problems. Thank you! Traci Comments:

JUL. 11. 2008 11:08AM NO. 299



07/11/2008 at 10:36 AM 66088

Job Number: 323472

BRYNER COLLISION CENTER

License #:190928 Federal ID #:231912111 JAMES J. PFAU - BODYSHOP MANAGER 140 YORK ROAD JENKINTOWN, PA 19046

(215)572-2423x404 Fax: (215)886-2093

SUPPLEMENT OF RECORD 1 WITH SUMMARY

Written By: JAMES PFAU #209533 07/09/2008 09:29 AM Adjuster:

Insured: Owner: Address: ELKINS PARK, PA Other:

Claim # Policy # Deductible: Date of Loss: Type of Loss:

Point of Impact: 12. Front

Inspect BRYNER COLLISION CENTER

Location: 140 YORK ROAD

JENKINTOWN, PA 19046

Insurance GM WARRANTY

Company:

Cloth Seats

Days to Repair

Business: (215)572-2423x404

2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

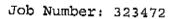
VIN: 1G1ZT58N77F Condition: Good Air Conditioning Rear Defogger Cruise Control Intermittent Wipers Steering Wheel Controls Message Center Console/Storage Traction Control Power Steering Power Brakes Power Locks Power Mirrors AM Radio FM Radio Search/Seek CD Player Driver Air Bag

Prod Date: Odometer: 28559 Tilt Wheel Keyless Entry Dual Mirrors Clear Coat Paint Power Windows Power Trunk/Tailgate Stereo

Anti-Lock Brakes (4) Passenger Air Bag Head/Curtain Air Bags Bucket Seats Automatic Transmission

Overdrive Aluminum/Alloy Wheels

NO.	OP.	DESCRIPTION	Ç	ΣΤΥ	EXT.	PRICE	LABOR	PAINT
1#		PRODUCT ALIGATION DUE TO MECHANICAL FAILURE		1	· =		·	
2#		GM REP. JOE GARCIA - FILE #71-636722694		1				
3#		REPAIR AUTH. BY ED BRUNTON SERVICE MANAGER	-	1				
4# 5		May have hidden damage FRONT BUMPER		1				
6		O/H front bumper					2.0	
7* S	01 Repl	Bumper cover w/o fog lamps		1	408,	<u> 27</u>	Incl.	2.6



(3)

SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

ΝΟ.		OP.	DESCRIPTION	QTY	EXT, PRIC	E LABOR	PAINT
끃			Add for Clear Coat				
10	S01	Rep1	Energy absorber GRILLE	1	108.72	Incl.	1.0
11*	S01	Rep1	Grille	1	154.11	7 w - 1	
12*	S01	Rep1	Molding	1	$\frac{134.11}{190.46}$	•	
			. Emblem	1	$\frac{190.48}{41.21}$		
14			. Grille retainer	2	$\frac{41.21}{1.38}$	Incl.	
15				-	1.30		
16		R&T	FRONT LAMPS RT Headlamp assy			0.0	
17		R&I	LT Headlamp assy			0.3	
18		Repl	Aim headlamps	1.		0.3	
19			HOOD	-		0.5	
20*	S01	Repl	Hood	1	437 34		
21			Add for Clear Coat	1	<u>417.35</u>	1.0	3.0
22			Add for Underside (Complete)				1.2
23			Add for Clear Coat				1.5
24			FENDER				0.3
25		Blnd	RT Fender				
26*	S01	Repl	LT Fender	1	101 08	• •	0.9
27		-	Overlap Major Adj. Panel		<u> 191,97</u>	2.0	
28			Add for Clear Coat				-0.4
29			Add for Edging				0.3
30			Add for Clear Coat				0.5
31			Deduct for Overlap				0.1
32		R&I	RT Fender liner			-0.3	
33			LT Fender liner			0.4	
34			FRONT DOOR			Incl.	
35		Blnd	LT Outer panel				
36		R&I	LT Belt w'strip				1.0
37*	S01	Repl	LT Body side mldg paint to	,	00 40	0.2	
			match LT & LTZ	τ.	82.10	0.3	0.4
38	S01		Overlap Minor Panel				
39			Add for Clear Coat				-0.2
40		Repl	LT Emblem	,			0.1
41			LT Mirror assy w/o heated	1	4.75	0.2	
			paint to matc			0.3	
42		R&I					
43		R&I	LT R&I trim panel			0.4	
44#			Hazardous waste	_		0.4	
45#			Car cover	1	4.00 X		
46#		Subl	Clean for delivery	1	10.00 т	0.3	
47#		Ror	Color sand and polish	l	15.00 T		
48#		Renl	Flex additive	_	_	0.5	
49#	S01	Subl	ENTERPRISE RENTAL CAR		T 00.8		
	- • •		ENTERPRISE RENTAL CAR	1	383.00 X		
			O-12-2-3				
			Subtotals ==>	2	2020.32	8.8	14.1

Line 16 : NOTE A/M LAMPS DRILLED INTO OEM LAMPS



SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

Prior Damage Notes:

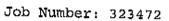
Prior Damage Notes:
PRIOR DAMAGE PIC'S ON FILE
INTERIOR STAINED
A/M LAMPS AND WIRING

Parts Body Labor Paint Labor Paint Supplies Body Supplies Sublet/Misc.	8.8 hrs @ \$ 46.00/hr 14.1 hrs @ \$ 46.00/hr 14.1 hrs @ \$ 23.00/hr 4.8 hrs @ \$ 1.50/hr	1600.32 404.80 648.60 324.30 7.20 420.00
SUBTOTAL Sales Tax GRAND TOTAL	\$ 3018.22 @ 6.0000%	3405.22 181.09

ESTIMATES OF RECORD ARE NOT AGREED PRICES.

PARTS PRICES ARE SUBJECT TO CHANGE

HIDDEN DAMAGE MAY BE FOUND DURING THE DISASSEMBLY PROCESS





SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

NO.	OP	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
		CHANGED TTEMS					
6	Rep	Bumper cover w/o for lambs	1	3 0 0	2.1	T 1	
7* S	301 Repl	Bumper cover w/o fog lamps	1	400	3 <u>1</u>	Incl.	
0	Rep.	Energy absorber	7	-106.	<u>4 /</u>	Incl.	2.6
9* 5	501 Rep]	Energy absorber Grille			72	Incl.	
10	Rep.	. Grille	7	-150.	<u>/ 2</u>		
11* S		Grille				Incl.	
11		Molding	1	<u>154.</u>		Incl.	
12* S		Molding				Incl.	
12		Emblem	7	<u>190.</u>	46	Incl.	
13* S		Emblem		-40.	20	Incl.	
19	Repl	Hood	-	41.	<u>21</u>	Incl.	
20* \$	801 Rep1	Hood	-T	417	17	-1.0	-3.0
25		LT Fender	1	41/	35	1.0	3.0
26* S		LT Fender	1	107.	29 25	-2.0	-1.8
36	Repl	LT Body side mldg paint to	1	<u> 191, </u>	<u>97</u>	2.0	1.8
		match LT & LTZ		0= /	- 0		
37* S	01 Repl	LT Body side mldg paint to	1	-95.:	0.0	-0.3	-0,4
		match LT & LTZ		٥.			
		DELETED ITEMS		<u>04.</u>	<u>. 0</u>	0.3	0.4
38		Overlap Minor Panel					
		ADDED TYEMS					0.2
38 S	01	Overlap Minor Panel					
49# S	01 Subl	ENTERPRISE RENTAL CAR	1	302 0	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		-0.2
~ 					- - -		
		Subtotals ==>					

Prior Damage Notes:
PRIOR DAMAGE PIC'S ON FILE
INTERIOR STAINED
A/M LAMPS AND WIRING

Parts Paint Labor Paint Supplies Sublet/Misc.	0.0	hrs @ \$ hrs @ \$	46.00/hr 23.00/hr	23.49 0.00 0.00 383.00
SUBTOTAL Sales Tax	\$	23.49 @	\$ 6.0000%	406.49
TOTAL SUPPLEMENT AMOUNT			\$	407.90
NET COST OF SUPPLEMENT			\$	407.90



SUPPLEMENT OF RECORD 1 WITH SUMMARY 2007 CHEV MALIBU LT 6-3.5L-FI 4D SED BLUE Int:

Estimate 3178.41 JAMES PFAU Supplement S01 407.90 JAMES PFAU

Job Total \$ 3586.31

ESTIMATES OF RECORD ARE NOT AGREED PRICES.
PARTS PRICES ARE SUBJECT TO CHANGE
HIDDEN DAMAGE MAY BE FOUND DURING THE DISASSEMBLY PROCESS

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED: D=DISCONTINUED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE-UNIT PRICE MULTIPLIED BY THE QUANTITY INCL-INCLUDED MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY QUAL RECY=QUALITY RECYCLED PART QUAL REPL=QUALITY REPLACEMENT PART COMP REPL PARTS=COMPETITIVE REPLACEMENT PARTS RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_=WITH/_ #=MANUAL LINE ENTRY *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. MQVP=MANUFACTURER'S QUALITY AND VALIDATION PROGRAM.OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT. NWCPP=NATIONWIDE CRASH PARTS PROGRAM.

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.

105:30PM 7/08/08 OUT 07:54AM 6/30/08

24-HOUR DAY

ENTERPRISE DEASING COMPANY OF PHILADELPHIA 140 YORK ROAD 215-886-0502 JENKINTOWN

PA 19046-3617 1720

ľΑ

SOURCE CH1720 - 999

RENTAL AGREEMENT D365590 PAGE 1 OF 1

UNIT 1

OUT

UNIT # WW19L8 1. Y C # MODEL S15C COLOR GRAYSTO ľΝ 14471

V# 2CCEK13CX81

14371

ELKINS PARK

RENTAL TYPE D

LOCAL:

DR. LICENSE

STATE PA EXFIRE 5/24/09 DOB HТ WT EYES HAIR

S.S.#

RENTER

(H)

EMPLOYER

BILL TO Y CUST # 170311A

BRYNER CHEVROLET ATTN: BODY SHOP **

140 YORK ROAD

JENKINTOWN 215-886-3140 19046 SUMMARY OF CHARGES DAY - 24 HOUR PERIOD MILES

NO CHARGE

8 DAYS 42.00 336.00

SPECIAL 0 47.00 47.00

ADDITIONAL DRIVER

Chaim info POL/CLAIM/PO#

NO 3426

INSURED

LOSS DATE THEFT ACCIDENT

TYPE CAR CHEVROLET

SHOP BRYNER CHEVR PHONE 215-886-3140 NAME BODY SHOP**

PERMISSION TO LEAVE STATE

YES X NO

NONE

STATES PA NJ DE

CUSTOMER SIGNATURE ON FILE

PAYMENT INFORMATION

AMOUNT PD.BY TYPE DATE AUTH TOTAL CHARGES

DEPOSITS

REFUND

BILL TO CUST 170311A

383.00

383.00

OPENED BY #679F6 NYDIA A ERNEY CLOSED BY #400DG THOMAS A CAMPBELL.

CLOSED TICKET PAYMENT INFO CLOSED TICKET FAYMENT INFO



ELKINS PARK, PA INSERVICE|

SERVICE MUSICE #1 X811G

d

667 'ON

BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046

MA60:11_8002.11.JUU

PHONE (215) 886-3140

Fax(215) 886-7570

TRACI E FREED-NAJBRT SERVICE ADVISOR www.brynerchevy.com FROAD CROEN LATE RESO STOCK NO VEHICLE IDENTIFICATION CUST NO. TAG NO. PIO NO. invoice no. **30JUN08** 11JUL08 1G1ZT58N77F B7537 26999 11JUL08 323472 TIMEIN TIME READY YEAR MAKE A MODEL TELEPHONE NO. CUST PAY PHEPARED Mit Alexander () Color 07:59 11:02 CHEVROLET MALIBU 07 102.00 01JAN07 22 MILEAGE IN MILEAGE OUT LICENSE NO. 28559 28559 PRODUCT ALIGATION DO DUE MECHANICAL FAILURE 100 REPAIR LEFT FRONT DAMAGE 69 JONES, RONALD J LICH: 1007 WBS4 8.00 (N/C)36800 1 15266276 FASCIA (M/C)33723 erio di Barai**co** 1 15266336 GRILLE (N/C)12729 ٥ 1 15853884 MOIDING IN/C 15732 0 1 10382588 EMBLEM (N/C)3399 0 2 20664092 RET-MIDG (N/C 118 0 1 10398518 FENDER (N/C)15856 0 1 15223484 EMBLEM (N/C 392 0 1 22730964 HOOD (N/C) 34474 0 1 15266330 ABSORBER (N/C)8980 1 19120337 MOLDING (N/C)100 REFINISH LEFT SIDE 6780 0 SHRAPANANYE C 69 JONES, RONALD J LIC#: 1007 WB54 14.90 Fred Charles Co. 68540 132183 TPARTS 105340 B CHEVY REP - JOE GARCIA - FILE # 71-636722694 TLABOR CAUSE: FRODUCT ALIGATION WBS4 Z7906 69 JONES RONALD J LICH: 1007 DESCRIPTION TOTALS LABOR AMOUNT STATEMENT OF DISCLAIMER PARTS AMOUNT The factory warranty constitutes all of the warranties with respect to the sale of this item/ltems. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular pathonization. GAS,OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES purpose. Seller neither assumes nor authorizes LESS INSURANCE OR DISCOUN any other person to assume for it any liability in connection with the sale of this item/items, SALES TAX PLEASE PAY THIS AMOUNT **CUSTOMER SIGNATURE**

ACCOUNTING COPY



BRYNER CHEVROLET Inc.

140 YORK ROAD JENKINTOWN, PA 19046

PHONE (215) 886-3140 Fax(215) 886-7570

30JUN08 11JUL08 TIME NEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER SEADY SEATER S		EXICLE DENTIFICATION	CUST NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	vw.brynerchevy.co
A \$000000000000000000000000000000000000	101						
STATE OF THE PROPERTY OF THE P	000000000000000000000000000000000000000	ZT58N77F	26999	B7537		1JUL08	323472
07:59 11:02 07		& MODEL	TELEPHONE NO.	A STATE OF THE STA	100 J.V.T	RREPARED	SIA
CONTROL OF THE PROPERTY OF THE	CHEVROL	ET MALIBU		102.00	01JANO	7 22	22
28559 28559		<u> </u>		ninger derschmasset SPARIS		eren er meg	
www.verder.noozoooar.w.nerdeerne ooocooosooerreneerne	RT#: COINT :	DESCRIPTI LABOR AMOUN PARTS AMOUN GAS,OIL, LUBE SUBLET AMOUN MISC. CHARGE TOTAL CHARGI LESS INSURANCE OI SALES TAX PLEASE PAY THIS AMOUN GM WZ OK PE	CON TO NT NT NT S ES R DISCOUNT	0.00 implies merch purpos 0.00 any ot 0.00 connect	EMENT OF D factory warranties with rems. The ms all ward, including antability or so. Seller neither person to ction with the	anty const espect to Seller harantles, ei any implations fitness ther assume for	itutes all of the the sale of this ereby expressly ther express or led warranty of for a particular es nor authorizes or it any liability in a tem/items.

North American Operations 50-937 CHECK NO. General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 DATE 07/02/08 AMOUNT 07/02/08 North American Operations General Motors Corporation Disbursement Account HOUSTON TX SIGNATURE The Chase Manhattan Bank, N.A. Syracuse, New York AUDIT North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO. 1 CHECK NO. BB 000000128 PAYMENT DATE VENDOR NAME 07/02/08 REGISTER NO. DESCRIPTION: INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT .00 07/01/08 | VM-1-ALOPOP 71-636972018.1-ALOPOP 00.0000 307.26 307.26 7804. 1892. 1G1ZS52F85F د. ومرزع ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT\OR QUESTIONS CALL 800-462-8782 **H3** 307.26 .00 307.26 **TOTAL**

Houston, TX

Service Request: 71-636972018

Customer Relationship Specialist: John Schnitzer

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering column that you had repaired. Although we regret that we are unable to reimburse you the full amount you requested, we are happy to inform you that you are being reimbursed for the amount that pertains to the special coverage. We have enclosed a check in the amount of \$307.26.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

Houston, TX



7008 0150 0003 2108 7525



0000



48232

JUN 23 2009

Reimbursement Department P.O. Box 33170

48232+5170

Det Pit MI 48232 - 5170

CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant
Date Claim Submitted: 06 - 17 - 08
17-Digit Vehicle Identification Number (VIN): 1577552F85F
Mileage at Time of Repair: 55513 Date of Repair: 12-JUN 07
Claimant Name (please print):
Street Address or PO Box Number:
City: Houston State: Yexas ZIP Code:
Daytime Telephone Number (include Area Code): _
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$ 328.25 Thre hundred twenty eight
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
 The name and address of the person who paid for the repair. The Vehicle Identification Number (VIN) of the vehicle that was repaired. What problem occurred, what repair was done, when it was done, and who did it. The total cost of the repair expense that is being claimed. Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:

Please mail this claim form and the required documents to:

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

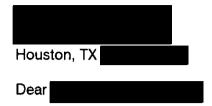
- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete
 the claim and offered the opportunity to resubmit the claim when the missing documentation is
 available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).









As the owner of a 2005 model year Chevrolet Malibu, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2005 model year Chevrolet Malibu vehicles may lose their power steering assist. This is caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime-will be heard-and-the-DIC-will display a Power Steering warning message. The Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

Do not take your vehicle to your Chevrolet dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the steering column assembly. If this condition occurs on your 2005 Chevrolet Malibu within 7 years of the date your vehicle was originally placed in service or 70,000 miles, whichever occurs first, the condition will be repaired for you at **no charge.** Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

Reimbursement: The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by December 31, 2008.

If you have any questions or need any assistance, just contact your dealer or the Chevrolet Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday. They can be reached at 1.800.630.2438 (TTY 1.800.833.2438).

Control = 71.636 97 2018 Control #=



We are sorry for any inconvenience you may experience; however we have taken this action in the interest of your continued satisfaction with our products.

Scott Lawson General Director,

Customer and Relationship Services

Enclosure		
07126		

10189 Champion O. Chevrolet

INVOICE

8100 S. Hwy. 6 Houston, Texas 77083 (281) 561-9900

Parts PAGE 1 HOUSTON, TX (281) 983-9800 BUS: HOME: SERVICE ADVISOR: 8502 DAVID NAVARRO LICENSE MILEAGE IN / OUT TAG MAKE/MODEL COLOR <u>5551</u>3/<u>5551</u>3 T2639 1G1ZS52F85F CHEVROLET MALIBU BLACK INV. DATE PAYMENT PO NO. RATE PROMISED PROD DATE WARR EXP DEL DATE 0.00 11JUN07 CASH 09:24 12JUN07 12FEB05 IS DLR:30238 ENG:2.2 Liter MFI DOHC R.O. OPENED READY OPTIONS: 14:04 08JUN07 14:04 11JUN07 LIST LINE OPCODE TECH TYPE HOURS A C/S CLUNKING/KNOCKING NOISE FROM STEERING COLUMN 140 SUSPENSION/STEERING 3166 RAMSEY, JOE LIC#: 2117 127.66 127.66 CPR 164.97 164.97 164.97 1 22687711 SHAFT KIT 55513 ROAD TESTED AND FOUND INTERMEDIATE STEERING SHAFT BOUND UP, , , , , , 1:3 HRS, , , , , REMOVE STEERING SHAFT AND REPLACE. ********** B NO CHARGE TO CUSTOMER MULTI-POINT INSPECTION 99P NO CHARGE TO CUSTOMER MULTI-POINT INSPECTION 3166 RAMSEY, JOE LIC#: 2117 (N/C) 55513 COMPLETE. C PREFERRED PROTECTION PLAN 1-877-565-0825 CALL CONTACT EXTENDED SERVICE COMPANY 3125 HOUSE TECH LIC#: 100 INT 55513 EXTENDED WARRANTY DECLINED REPAIRS ********* D** CHANGE OIL AND OIL FILTER (\$34.95) UP TO 6 QUARTS M1H CHANGE OIL AND OIL FILTER (\$34.95) UP TO 6 QUARTS 20.78 20.78 8716 COL 4.42 4.42 8.96 1 12605566 FILTER 9.75 1\.95 2.25 5 OIL 55513 .3 LOF 19.30 CUSTOMER PAY MISC SHOP CHARGE FOR REPAIR ORDER TOTALS DESCRIPTION ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this itemutems. The Seller hereby expressly disclaims all warranties either express or LABOR AMOUNT PARTS AMOUNT warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. OWNER. HERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES MANUFACTURER'S REPRESENTATIVE. LESS INSURANCE SALES TAX CUSTOMER SIGNATURE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON PLEASE PAY (SIGNED) THIS AMOUNT

4487456

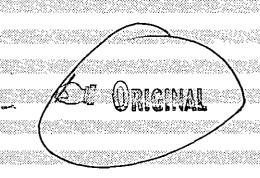
4 1 0 1 8 9 Champion O. Chevrolet

INVOICE

8100 S. Hwy. 6 Houston, Texas 77083 (281) 561-9900

HOUSTON, THOME:	X		BUS:				PAGE	2		(Parts 281) 983-9	9800	
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** WE SELL & INSTALL ONLY GENUINE GM PARTS **
MISC. SHOP CHARGE: REFLECTS A PERCENTAGE OF
LABOR CHARGES NOT TO EXCEED \$35.00. THIS
IS AN ENVIRONMENTAL FEE TO OFFSET COSTS FOR
HAZARDOUS WASTE DISPOSAL INCLUDING BUT NOT
LIMITED TO: BATTERY AND TIRE DISPOSAL, ANTIFREEZE, FREON, SHOP TOWELS, CLEANERS, SOLVENTS.



ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH AN ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. DESCRIPTION TOTALS STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item\u00e4tems. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. LABOR AMOUNT 148.44 PARTS AMOUNT 179.14 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES <u> 19.30</u> TOTAL CHARGES 346.88 LESS INSURANCE 0.00 SALES TAX 16.37 DEALER, GENERAL MANAGER OR AUTHORIZED PERSON CUSTOMER SIGNATURE (SIGNED) **PLEASE PAY** THIS AMOUNT 363.25

Tax Collector's Receipt for Texas Title Applic 1. DATE OF RECEIPT 2.	3. EXPIRES LAST DAY OF	12. TEXAS LIC		E NO.	,	Z8034	5/
05-14-2007	MONTH 0.2 YEAR 2008				İ	<u> </u>	J4
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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



BUICK PONTIAC GMC

364 W. Grand Ave. Elmhurst, IL 60125 630-835-9500 Fax 630-279-0680

HYUNDAL

750 N. York Rd. Elmhurst, IL 60126 630-832-9500 Fax 630-832-5175



From:

FAX COVER SHEET



Date	16/08

Company GM Cust Assistance

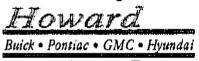
Fax # 866-357-5543

Attn: Edwin Love

Number of pages 19 (Including cover sheet)

RE:					
Message:			· · · · · · · · · · · · · · · · · · ·		
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BUICK - PONTIAC - GMC - 364 WEST GRAND AVENUE - ELMHURST, IL 60126 - (630) 832-9500 HYUNDAI - 750 N. YORK ROAD - ELMHURST, IL 80126 - (630) 279-3000

RECOMM	FNDED	SERVI	ICES
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10PNZ03 CUSTOMER STATES POWER STEERING INOP AT TIME OF THE ACCIDENT

CONSUMER HIGHTS NOTICE

You are entitled to a price estimate for the repairs you have authorized. The repair price may be lead than the estimate but shell not exceed (1) any parts and table estimate by more than 10%. Additional repairs may not be performed without your densent than 10%. Additional repairs may not be performed without your densent than 10% additional repairs may not be performed without your densent than waive your right to a written estimate under organized that you be notified if the price exceeds an amount you have specified. You may waive your right to an estimate which gives the motor vahicle repair halling that right to set the price without your permission. Your alignature will inclinate your selection.

(a) I requost an estimate in writing before you begin repairs

(b) Please proceed with the repairs but call me for approval before

Skonaturo 📑

(c) I do not want an estimate and you may set the price of repairs

Bignature: 🚣

The estimated price for guthorized repairs will be hongred if the motor vehicle is delivered to the facility within the time period agreed to by the consumer and the motor vehicle repair facility.

Floward Auto Group

(630) 832-9500 · Hyundel (630) 279-3000 www.howardautogroup.com

> Save 10% On Your Next Service Visit With This Coupon

PLEASE PEEL OFF &LOWLY

PÁGE 1 OF 1

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FREE ESTIMATES



PAGE 2 OF 2

ACCOUNTING COPY



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www.howardautogroup.com

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STOMER HEREBY ACKNOW ORIGINAL ESTIM CUST TALS TO RECEIVE DISC VISIT OUR WEBS DIRECTLY ON LII GO TO SERVICE (APPOINTMENTS. (A	LEDGES RECEIVING MATE OF \$0.00 (+TAX ATE (# 1) OF \$0.00 COMMENTS CUST CONTAC COUNTS ON EUTURE SERVICE LITE AND BOOK YOUR APPOIL NE: www.HOWARDAUTOGROUP DROP DOWN BOX AND CLICK BOOKS IN REAL TIME!!!! PONTIAC AS "POWER OF ATAND ALL PAYMENTS FOR THE LALS ON LINE PLEASE PRODUP.COM	ES PLEASE *** NTMENT ** COM ** TORNEY ON MY** VIDE YOUR TE IN VOI	TOTAL LA TOTAL PA TOTAL SU TOTAL G. TOTAL MI TOTAL TA TOTAL INV	BOR RTS BLET O.G SC DISC SC DISC X	23.00 105.63 0.00 0.00 0.00 0.00 128.63	PARTS DESIGNASTERISK (*) IN GUARANTER, ATOMER PAY REI MANUFACTURER ARE GUARANTER OR 12,000 MILES FIRST FROM DATE SERVIC MON-FRIDA PARTS	VOU FOR DATINUED SINESS VICE TO CUPAIRS. PARTS AND LAB PA

[END OF INVOICE] 12:06pm





CB296545

AUTO GROUP

BUICK • PONTIAC • GMC • 384 WEST GRAND AVENUE • ELMHURST, IL 80126 • TELEPHONE (630) 832-9500 • FAX (630) 279-0656

HYUNDAI • 750 N. YORK ROAD • ELMHURST, IL 80126 • TELEPHONE (630) 279-3000 • FAX (630) 832-5175

www.howardautogroup.com

COUNTOMIEN NO. 107470	·	[ADVIGO]	un	TAG	[™] 270	INVOKU DALE	PNCB296545
103420	,	BILL CLARKE	TEIGENUU NO.	117	270	07/15/08	PNCB290545
		LABOH HATE	LIQUABLI NO.	MILLIAGI	37,770		
WOOD DALE, IL		VEART MAKE / MODEL 06 / PONTIAC /	G6/4 DOOR	SEDAN		02/01/06	DELIVERY MILES
MOOD OAGE, IL		I G 2 Z F				CH HALLING DEALLY NO.	PHODUCTION DATE
		ET E NO.		15 Q. NO.		¹ 06/23/08	
PL CONTRACTOR OF THE PLANTS OF	BUBINEBB PHONE	JUMAN ATTA	<u>,</u>			——————————————————————————————————————	MO: 37804
JUB# I CHARGES	*	 		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			OF WARHANTILS onstitutes All Of The War-
TOW IN / REPAIR LFT SI	SHOP ND REAR DAMAGE PER ES DE BODY DAMAGE PER ES T REAR HUB BEARING, PE	TIMATE REPLACE LI RFORM 4 WHEEL AL	:367 5046 FT SIDE IGNMENT	PRICE-	WARRANTY	ranilea With Respect To T The Beller Hereby Expre tice Either Express Or in Warranty Of Marchaniah ular Purpose. And The S Authorizas Any Other Pe	The Sale Of This Item/Items. sesty Discisims All Warran- pilled, Induding Any Implied litty Or Pitness For A Partis- belier Neither Assumes Nor reson To Assume For It Any With The Sale Of This
1 191211 1 227127 1 258229 2 959576 2 969652 1 191511 1 152432 1 259561 1 1510436 1 152255 1 227064	.14 FASCIA 77 FASCIA 43 SHIELD 9 WHEEL 6 COVER 58 FASCIA 89 GRILLE 06 SHIELD 53 MOLDIN 04 DEFLEC 42 BRACKE	7.831 7.831 12.944 5.803 5.858 7.831 1.266	TOTAL -		WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY O.00	SAT THANK	PLETELY ISFIED YOU FOR DISTINUED
SUBLETPO#VEND 102245 102517	06/23/08 TOW GM WAR	RANTY	TOTAL -	SUBLET	WARRANTY WARRANTY 0.00		MM1112
G.O.G. & SUPPLIES	MATERIAL 0		TOTAL -	GOG	WARRANTY 0,00	ASTERISK (*) IN	NATED WITH AN DICATES LIFETIME PPLIES TO CUSPAIRS.
JOB# 2 CHARGES	- ""	JOURNAL PREFIX F	PNCB JOB# 1	TOTAL	0.00		PARTS AND LABOR D FOR 12 MONTHS
I ABOR		1				OR 12,000 MILES V	VHICHEVER COMES
[J# 2 10PNZ03] BODY 1 CUSTOMER STATI	ELECTRICAL ES POWER STEERING IND ION WITH P/STEERING MO	TECH(S): PAT TIME OF THE DOULE	5046 ACCIDENT		WARRANTY	FIRST FROM DATE	E HOURS:
REPLACE POWER	STEERING MODULE, CAL	IBRATE SENSORS					
PARTSQTY FP - NUMBER 258058		TION	UNIT	PRICE-	LIADDANTV	MON-FRIDA	Y: 7AM - 6PM
r vádnad	94 MUTUR I	5,005	TOTAL -	PARTS	WARRANTY 0.00	PARTS	HQURS:
JOB# 2 TOTALS						MON-FRIDA	Y: 7AM - 6PM
JOB# 3 CHARGES	JOS# 2	DOURNAL PREFIX F	NCB JOB# 2	TOTAL	0.00	COLLISION REPA	IR CENTER HOURS:
LABOR	*********					MON-FRIDA	Y: 8AM - 5PM
PAGE 1 OF 2	ACCOUNTING COPY	Į	CONTINUED ON N	EXT PAGE]	12:06pm	FREE ES	STIMATES

· · · · · · · · · · · · · · · · · · ·					
WEST & SONS TOWING COMPLETE 24 HOUR TOWING & RECOVE 1821 W. Fullerton Avenue • Addison, (630) 627-4466 Fax (630) 620- IL C. C. 78463 MC-TR	ERY SERVICE IL 60101		DATE R.O P.O	3450 6-23 2965 1023	-08 45 245
DEALER HOGARD PONTAC NAME			TIME COMP	1030	MIL END
ADDRESS DODY Shop ADDRESS	-		TOTAL	<u> </u>	MIL START TOTAL
PHONE		(WDX	TIME	······································	MIL
MAKE 0/ 0			CHARG	ED PAI	D NET 10T
OF CAR OG PONT GG GROY	ADVANCE CHARGES	\$		•	
LOCATION 258 N A5H WOT	ADMINISTRATION FEE	\$			"
DESTINATION SERVICE	TOWING SERVICE	\$ 850	00		
VIN# 1622F55BX64	FLATBED SERVICE	\$			
DRIVER'S TRUCK	SERVICE CALL	\$			
NAME NO. 15	FLOAT SERVICE	\$	<u> </u>		
BECEIVED BY	WINCHING	\$ /	·		••
REQUESTED BY BEASON FOR TOWN #2/ 5	LABOR	\$ /			
NOTES REQUESTED BY REASON FOR TOW 10	PARTS	\$			
7/3	PARKING OR STORAGE	\$			
CHETOMERIC OWN DRIVE FOR A CO.	TOTAL	\$ 85,0	0		

CUSTOMER'S OWN BISK FOR, CONTINENTAL KITS - STEERING - PERSONAL PROPERTY LEFT IN CARS DAMAGE CAUSED BY FAULTY TIRES, A NOT RESPONDIBLE AFTER CAR IS DROPPED.

Vehicle II as No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date of	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	02/01/2006	6 miles	02/01/2009	36006 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	02/01/2006	6 miles	02/01/2012	100006 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	02/01/2006	6 miles	02/01/2014	80006 miles
36/36000 FEDERAL EMISSION	02/01/2006	6 miles	02/01/2009	36006 miles

CLAIM HISTORY

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
06/27/2007	272931	#	C3348 - FRONT SIDE DOOR TRIM PANEL REPLACEMENT - RIGHT SIDE	19659 miles
06/27/2007	272931	#	N0520 - BULBS, LAMP - INTERIOR/COURTESY - REPLACE	19659 miles
		i		

Page: I Document Name: untitled

SICBK50 BOYT NO

CLAIM NOTES INQUIRY TP 6714 GMPP 48/48 MAJOR GUARD ICNT MLOPCNT CL#

06 25 2008 11:07

LOC ID CN DATE

TIME 06 25 2008 11:06 AM

M0364 SICBK50 MIC APPRAISER: BILL KVIZ 800-320-0900 EXT. 3107 LABOR RATE \$98.56 - TAX RATE 7.50% ON PARTS ONLY

DEDUCTIBLE \$0.00, WAIVE DEDUCTIBLE NO

VIN: 64 RO: 296545

* E7631 1.1 (.8, ADD .3 DIAG). ELECTRIC POWER STEERING MOTOR/ CONTROLLER ASSY--364.39.

TOTALS: PTS \$364.39, TAX \$27.33, LBR \$108.42,

LINE TOTAL \$500.14

* T2020 TOWED TO SHOP--\$50 MAX COVERED.

NO RENTAL AT THIS TIME.

BATTERY AND COLLISION ARE NOT COVERED BY THE GMPF

CATS ASSIGNED KVIZ

06 25 2008 06/24/08

CMD: NXT FCN: ICNT 24160655,987

MSG: PLEASE PRESS ENTER OR FRWD PF TO CONTINUE BROWSING.

Date: 6/25/2008 Time: 10:07:26 AM

JUL-16-2008 11:33 From:HOWARD AUTO GROUP 630 279 0680 To:Fax Server

P.7/19

Page: 1 Document Name: untitled

SICBK50

CLAIM NOTES ADD 06 25 2008 11:08 TP 6714 GMPP 48/48 MAJOR GUARD ACNT MLOPCNT CL#

LOC ID CN

DATE

TIME

M0364 SICBK50 BATTERY AND COLLISION DAMAGE ARE NOT COVERED BY THE 06 25 2008 GMPP AGREEMENT.

CMD: NXT FCN: ACNT 24160655,987

MSG: TRANSACTION COMPLETED SUCCESSFULLY. PRESS ENTER TO CONTINUE.

Date: 6/25/2008 Time: 10:08:27 AM

Howard Hyundal 750 North York Avenue Elmhurst, IL 60126 630-279-3000

Hane	
Address	
Telephone	
Telephone Vehicle (VIM)	
License	
Technician	
Mileage Time Printed	
Time Brished	7/11/00 10:30 7/

Pontiac : G6 : 2005-07 : with Electronically Controlled Power Steering

Front : Left

Actual	Before	Specified	Range	
,		-1.65°	-0.15	
		2.35°	3.95	
	1.430	0.00*	0.20	
12.72"	12.76			
11.73°	11.73°			

Camber
Caster
Toe
TAR
Included Angle
Turning Angle Diff.

	Front : Right					
Actual	Before	Specified	Range			
:		~1,45°	0.05°			
		2.35"	3.65"			
	-0.440	0.00*	0.20			
13.05°	13.08*					
12.27°	12.27°	,				

Front

Cross Camber Cross Caster Cross SAI Total Toe Cross Turn Diff.

Actual	Before	Specified	Rango
		-0.95°	0.55
·		-0.75°	0.75°
-0.33*	-0.32°		
	0.99"	0.00	0.40°

Rear : Left

Actual	Before	Specified Range
	0.04° -0.96°	-1.30° -0.30° 0.00° 0.20°

Camber Toe

I	Actual.	Before	Specified Range
		0.21*	-1.30° -0.30° 0.00° 0.20°

Rear : Right

Roar

Cross Camber Total Toe Thrust Angle

Actual	Before	Specified	Range
0.49°	1.09° -0.76° -0.59°	0.00° -0.30°	0,40° 0.30°

07/15/2008 at 02:45 PM 46541

Job Number:

HOWARD PONTIAC

License #:UDL13216 Federal ID #:362536189
Attention to Detail Makes the Difference !
364 West Grand Avenue
ELMHURST, IL 60126
(630)592-0016 Fax: (630)832-9984

PRELIMINARY ESTIMATE

Written By: BILL CLARKE Adjuster:

Insured:
Owner:
Address:

WOODDALE, IL
Evening:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect Location:

Insurance Company:

Days to Repair

2006 PONT G6 4-2.4L-FI 4D SED Int: **VIN:** 1G2ZF55BX64 Lic: Prod Date: Odometer: Air Conditioning Rear Defogger Tilt Wheel Telescopic Wheel Intermittent Wipers Keyless Entry Body Side Moldings Dual Mirrors Console/Storage Clear Coat Paint Power Steering Power Brakes Power Windows Power Mirrors Power Locks Power Trunk/Tailgate AM Radio FM Radio Stereo CD Player Driver Air Bag Passenger Air Bag 4 Wheel Disc Brakes Cloth Seats Bucket Seats Automatic Transmission Overdrive Full Wheel Covers

NO.	OP.	DESCRIPTION	QTY	EXT. PRI	CE LABOR	PAINT
1		FRONT BUMPER	·		~~~~~~	
2		O/H bumper assy			2.2	
3 ★	Repl	Bumper cover	1	404.22	Incl.	2.8
4		Add for Clear Coat	**-		******	1,1
5	Repl	LT Lower grille w/o fog lamps	1	41.22	Incl.	+ • +
6	•	FENDER			,=	
フ*	Repl	LT Fender liner	1	39.28	0.4	
8 *	Rpr	LT Fender	_		3.0	1.8
9		Add for Clear Coat				0.7
10		WHEELS				~ • ·
11*	Repl	LT Wheel cover	2	94.50		
12*		LT Wheel, steel FRNT	ī	96.92	m 0.3 M	ή . n
13*		LT Wheel, steel REAR	ī	99.34	m 0.3 M	

07/15/2008 at 02:45 PM 46541

Job Number:

PRELIMINARY ESTIMATE

2006 PONT G6 4-2.4L-FI 4D SED Int:

no.	OP.	DESCRIPTION	QTY	EXT. PRI	CE LABOR	PAINT
 14				************		
4 E T	Was *	PILLARS, ROCKER & FLOOR		100 00	м г	
T D	Kebi		Τ	122.80	0.5	
16		FRONT DOOR				
17*	Rpr	LT Door shell			2.0	2.0
18		Overlap Major Adj. Panel				-0.4
19		Add for Clear Coat				0.3
20	R&I	LT Belt molding			0.2	
21		LT Mirror assy			0.3	
22		LT Handle, outside			0.4	
23		LT R&I trim panel			0.4	
24	1/10/1	REAR DOOR			0.4	
25*	D ** **	TE Outer seed			1 0	2 0
	₽¢D,E	LT Outer panel			1.0	2.0
26		Overlap Major Adj. Panel				-0.4
27		Add for Clear Coat				0.3
28		LT Belt molding			0.2	
29	R&I	LT Handle, outside			0.4	
30		QUARTER PANEL				
31*	Rpr	LT Quarter panel			12.0	2.0
32		Overlap Major Adj. Panel		-	 	-0.4
33		Add for Clear Coat				0.3
	Rep l	LT Air deflector	3	12.82		
35*		LT Outer wheelhouse	-	11.02	s 2.0	
36*	Parl	LT Wheelhouse liner	1	34.62	s <u>2.0</u> 0.5	
37	West Party	REAR LAMPS		34.02	0.5	
	35 c **					
30 30	ti≼ 💝 T-	LT Tail lamp assy			0.3	
39		REAR BUMPER				
40		O/H rear bumper			1.8	
41*	Repl	Bumper cover	1	<u>363.70</u>	Incl.	2.8
42		Add for Clear Coat				1.1
43*	Repl	Lower cover base model	1.	93.16	Incl.	
44*	Repl	LT Bumper cover bracket	1		Incl.	
45#		SET UP			1.0	
46#		PRE PULL LFT 1/4 AT LFT REAR			2.0	
	•	DOOR GAP				
47#	Rpr	PERFORM 4 WHEEL ALIGNMENT			а. з г	ur.
48	* tr *	REAR SUSPENSION			ulu a ulu 1	AI .
49*	Bowl	LT Hub & bearing	-	336 80		
50*	ter en Pro-Tr		1	<u>336.78</u>		M.
	*	Align four wheels			m. <u>0.0</u>	_
51#	Rein	Corrosion Protection				0.5
52#		Car cover	1	5.00	X	
53#		NIB SAND AND BUFF	1		1.6	
54#	Refn	Tint COLOR				0.9

07/15/2008 at 02:45 PM 46541

Job Number:

To:Fax Server

PRELIMINARY ESTIMATE

2006 PONT G6 4-2.4L-FI 4D SED Int:

Parts Body Labor Paint Labor Mechanical Labor Paint Supplies Sublet/Misc.	32.2 hrs @ \$ 46.00/hr 17.0 hrs @ \$ 46.00/hr 2.7 hrs @ \$ 98.50/hr 17.0 hrs @ \$ 26.00/hr	1748.10 1481.20 782.00 265.95 442.00 5.00
SUBTOTAL Sales Tax	\$ 2190.10 @ 7.2500	\$ 4724.25 B 158.78
GRAND TOTAL		\$ 4883.03
ADJUSTMENTS: Deductible		0.00
CUSTOMER PAY INSURANCE PAY		0.00

TLLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE ILLINOIS VEHICLE CODE.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DRIFQ05, CCC Data Date 05/01/2008, and the parts selected are OBM-parts manufactured by the vehicles Original Equipment Manufacturer. ORM pants are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blomished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Compositive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Record. Record parts are described as Record. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

JUL 16, 2008 R/O CLOSE OUT Store 01 SERVC01 PORT 5014 3651 X. R/O NO. 296545 TYPE BODY SHOP 11. ADVISOR 117 06/23/2008 12, DATE IN 1. CUSTOMER 13. TIME IN 11:05am 14. DATE PR 06/23/2008 WOOD DALE IL 15. TIME PR 05:00pm PHONE (B) 16. TAG NO. PHONE (H) 270 17. MI I/O 37770/37804 18. PO NO. 2. SERIAL# 1G2ZF55BX64 PROD DT LICENSE# 19. COMMENTS 20. RECOMMEN STK# DEL 02/01/2006 DESC. PN G6 SILVER 2 06 22. JRNL PFX PICKUP 3. JOBS (J#) 1 2 3 FFF STATUS 4. LABOR 23.00 2529.15 0,00 5. PARTS 6. SUBLET 105.63 1761.99 0.00 0.00 0.00 196.00 7. G.O.G. 0.00 442.00 0.00 8. MISC 0,00 0.00 0.00 9. TAX 0.00 0.00 ٥ 0.00 10. EST \$ [0.00] TOTALS C (W) 4929.14 [I] 128.63 0.00 (S=SAVE) (I=INVOICE) (CR=CONS REACH) (W=CLAIMS) (DADISPLAY PAYMENT) (TAB)

JUL 16, 2008 PARTS D	ISPLAY R/O 296545	Store 01 SERV	/C01 PORT 5014 3651
J# PART-NO	DESCRIPTION T C FASCIA 7.831 O FASCIA 7.831 O SHIELD 12.944 O WHEEL 5.803 O COVER 5.858 O FASCIA 7.831 O GRILLE 1.266 O SHIELD 8.153 O MOLDING 8.304 O DEFLECTOR 9.26 O BRACKET 7.831 O	214.58	170.00 W 41 80.82 W 81 345.81 W 15 36.15 W 78 32.78 W 04 105.04 W
BILL TYPE	COST	1	PRICE
CUSTOMER WARRANTY INTERNAL		75.62 1215.74 0.00	105.63 1761.99 0.00
TOTALS		1291.36	1867.62

(Ementer) (Pmpage) (Tmtransfer) (Fmforward) (Smsp ORD)

JUL 16, 2008 1	PARTS DISPLAY R/O 29	96545 Store 0:	1 SERVC01 PORT 5014 365	1_
J# PART-NO 1 GM22706424 2 GM25805894 3 GM88900669	DESCRIPTION BEARING 5.89 MOTOR 6.605 75-60		PRICE EXT.PRC. CWI GRP 244.15 244.15 W 308.69 308.69 W 105.63 105.63 C	CWEB CANING
BILL TYPE	· · · · · · · · · · · · · · · · · · ·	COST	PRICE	
CUSTOMER WARRANTY INTERNAL		75.62 1215.74 0.00	105.63 1761.99 0.00	
TOTALS	 	1291.36	1867.62	

(E=ENTER) (P=PAGE) (T=TRANSFER) (S=SP ORD)

JUL 16, 2008 LABOR OF	ERATION R/O 2	96545 Store 01	SERVÇ01 PORT 5014 3651
JOB#(1) OP/CODE 50PM LABOR(C/W/I) W JI BILLING TIME LABOR CHARGES 2529 COMPLAINT REPAIR FI TOW IN /	NL PFX (C)	(W) (I) VLR LABOR RATE 95.6 NOTE AMAGE FER ESTIMATE	LT/? 52 GRP
		WARRANTY 1453.30 196.00 442.00	
L# J# TECH NAME 1 1 367 EVERIT 2 1 367 EVERIT TOTAL LABOR TIME	T	/H T DATE START F W 07/09/08 0.00 F W 07/11/08 0.00	

(C=CHANGE) (CC=CCC SCREEN) (D=DELETE) (E=ENTER) (J=JRNL PFX) (TAB)

JUL 16, 2008 LABOR	OPERATION R/O 29	5545 Store 01 SEF	RVC01 PORT 5014 3651				
JOB#(2) OP/CODE 10 LABOR(C/W/I) W BILLING TIME	JRNL PFX (C) (
LABOR CHARGES 10	5.18	NOTE PEERING INOP AT TIME (
CAUSE NO COMM	UNICATION WITH P.	STEERING MODULE					
CORRECTION REPLACE	CORRECTION REPLACE POWER STEERING MODULE, CALIBRATE SENSORS						
OTHER CHARGES 1. PARTS 2. SUBLET 3. G.O.G.	CUSTOMER 0.00 0.00 0.00	WARRANTY 308.69 0.00 0.00	INTERNAL 0.00 0.00 0.00				
L# J# TECH NAME 1 2 5046 MATT	,	H T DATE START FIN W 07/01/08 0.00 1.					
TOTAL LABOR TIME	3. 10	Gn	npp paying				

(C=CHANGE) (CC=CCC SCREEN) (D=DELETE) (E=ENTER) (J=JRNL PFX) (TAB)

JUL 16, 2008	SUBLET	DISPLAY R/O 296	545			3651
J# T PO# 1 O 102245 1 O 102517	VENDOR WEST & SONS TOW ENTERPRISE RENT	DESCRIPTION TOW GM WARRANTY	COST 85.00 630.00	85,00	CWI LP W L W L	GRP
BILL TYPE	V & P	cost		PRICE	·	.,,
CUSTOMER WARRANTY INTERNAL		0. 715. 0.	ōō		0.00 715.00 0.00	
TOTALS		715.	00		715.00	

(E=ENTER) (P=PAGE) (S=SUBLET PO) (RR=RENTAL REQUEST)

JUL 16, 2008 GOG DISPLAY R/O 296545 3651

 J# QTY.. T DESCRIPTION......
 FRICE.. COST...
 EXT.PRC T/N CWI GRP OP/CD

 1 1.0 P PAINT AND MATERIAL
 442.000 442.000 442.00 0 W 50PNZ

 BILL TYPE | COST | PRICE CUSTOMER 0.00 0.00 442.00 WARRANTY 442.00 INTERNAL 0.00 -----

TOTALS | 442.00 | 442.00

(E=ENTER) (P=PAGE)

ARMS® - Automated Rental Management System

Page 1 of 1



Rental Company: Invoice:

Billing Detail:

Description

15 DAYS @

TOTAL CHARGES:

Less Amount Received:

1 ART

ENTERPRISE RENT-A-

Rate:

\$39.62

%6.00

Amount:

\$594.30

\$35,66

\$630.00

\$630.00

\$0.00l

CAR

D278700-1501

Rental Period: 6/30/08 to 7/15/08 (15 days) Billed Period: 6/30/08 to 7/15/08 (15 days)

AMOUNT DUE.....

Bill To:

HOWARD AUTO GROUP** ATTN: WILLIAM CLARKE

nuli

ELMHURST, IL 60126

RENTER INFORMATION:

Renter

RENTAL INFORMATION:

Rental Branch Location: ENTERPRISE RENT-A-CAR (1501) 896 NORTH YORK ROAD ELMHURST, IL 601261153

(630) 941-1001

ADDITIONAL INFORMATION:

AP# or RO#/PO# :RO296545/102517

Owner's Vehicle: 2006 PN4 DOOR \$ Additional Driver: LEGAL SPOUSE**

Repair Facility:

HOWARD AUTO GROUP** ELMHURST, IL 60126

(630) 832-9500

VEHICLES RENTED:

Effective Date and Time	Year	Make	Model	VIN
7/1/08 9;34 AM	2008	BUIC	LUCE	1G4HD572X8U119539

Rental Invoice

Please Return This Portion with Remittance

Make Payment To: **ENTERPRISE RENT-A-CAR (15AA)** 460 FORT HILL DR NAPERVILLE, IL 605403961 Federal ID:43-1298227

Total Charges: Less Amount Received:

\$630.00 \$0.00

Total Amount Due..... \$630.00

Please include on your check; Involce:

7/16/2008

TO: 18667759478___

WEST & SONS TOWING, INC.

COMPLETE 24 HOUR TOWING & RECOVERY SERVICE 1821 W. Fullerton Avenue - Addison, IL 60101 **(630) 627-4466**

Fax (630) 620-0377 IL C. C. 78463 MC-TR

	343UZ3
DATE	6-23-08
R.O	X96545
P.O	102215
TIME COMP _	MIL

DEALER HOGERD PONTIAC	CUSTOMER NAME		COMP MIL TIME START / 3 START
ADDRESS 10001 Sho P	ADDRESS		TOTAL TOTAL
PHONE	PHONE		TIME MIL
MAKE OF CAR OG PONT G6	6121	ADVANCE CHARGES	\$ PAID NET 10TH
LOCATION 259 N A54	(E30)	ADMINISTRATION FEE	\$
DESTINATION SERVICE		TOWING SERVICE	\$ 75,00
VIN# 1622F55BX6	4.	FLATBED SERVICE	\$
LICENSE NO. DRIVER'S TRUCK	J-19 >	SERVICE CALL	\$
NAME TRUCK	15	FLOAT SERVICE	\$
RECEIVED BY	1//	WINCHING	\$
REQUESTED BY BEASON FOR TO		LABOR	\$
REQUESTED BY REASON FOR TO NOTES	OW 77/ >	PARTS	\$
VOTES	<u> </u>	PARKING OR STORAGE	\$
CHOTOLOGIC		TOTAL	\$ 85.00
CUSTOMER'S OWN RISK FOR: CONTINENTAL KITS - STEERING - PE CUSTOMER COPY	ERSONAL PROPERTY LEFT IN CAR	S DAMAGE CAUSED BY FAULT	Y TIRES, & NOT RESPONSIBLE AFTER CAR IS DROPPED.

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLIC	ABLE	WARR	ANTIES
--------	-------------	------	--------

Description		Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY		02/01/2006	6 miles	02/01/2009	36006 miles
72/100000 SHEHT METAL COVERAGE RUST THROUGH LIMITED WARRANTY		02/01/2006	6 miles	02/01/2012	100006 miles
96/80000 FEDERAL EMISSION CATALYTIC CON AND PCM	7.	02/01/2006	6 miles	02/01/2014	80006 miles
36/36000 FEDERAL EMISSION		02/01/2006	6 miles	02/01/2009	36006 miles

1		
7 T	\mathbf{T} VI	HISTODY

	R.O Date	R.O Number	Туре		Labor Operation		Odome Readi	
	06/27/2007	272931	#	C3348 - FRONT SIE RIGHT SIDE	E DOOR TRIM PANEL REPLACEME	ENT -	19659	miles
	96/27/2007	272931	//	N0520 - BULBS, LA	MP - INTERIOR/COURTESY - REPL	ACE	19659	miles
1								

ARMS® - Automated Rental Management System

ARMS HOWARD AUTO

Rental Company: Invoice:

Billing Detail:

Description

15 DAYS @

TOTAL CHARGES:

Less Amount Received:

1 ART

ENTERPRISE RENT-A-

Rate:

\$39.62

%6.00

Amount:

\$594.30

\$630.00

\$630.00

\$0.00

\$35.66

CAR

02

D278700-1501

Rental Period: 6/30/08 to 7/15/08 (15 days)

Billed Period: 6/30/08 to 7/15/08 (15 days)

AMOUNT DUE.....

Bill To:

HOWARD AUTO GROUP**
ATTN: WILLIAM CLARKE

null

ELMHURST, IL 60126

RENTER INFORMATION:

Renter:

RENTAL INFORMATION: Rental Branch Location: ENTERPRISE RENT-A-CAR (1501) 896 NORTH YORK ROAD ELMHURST, IL 601261153 (630) 941-1001

ADDITIONAL INFORMATION: AP# or RO#/PO# :RO296545/102517

Owner's Vehicle: 2006 PN4 DOOR S Additional Driver: LEGAL SPOUSE**

Repair Facility: HOWARD AUTO GROUP** ELMHURST, IL 60126 (630) 832-9500

VEHICLES RENTED:

Effective Date and Time	Year	Make	Model	VIN
7/1/08 9:34 AM	2008	BUIC	LUCE	1G4HD572X8U

Rental Invoice

Please Return This Portion with Remittance

Make Payment To: ENTERPRISE RENT-A-CAR (15AA) 460 FORT HILL DR NAPERVILLE,, IL 605403961 Federal ID:43-1298227 Total Charges: Less Amount Received: \$630.00

Total Amount Due.....

\$0.00 **\$630.00**

Please include on your check:

Invoice:

103420

117 07/18/08 PNWB296545 BILL CLARKE 270 37,770 SILVER/2 02/01/06 06/PONTIAC/G6/4 DOOR SEDAN WOOD DALE, IL 1 G 2 Z F 5 5 B X 6 4 06/23/08 мо: 37804 E# O DED JOB# 2 TOTALS-----LABOR 105.18 PARTS 308.69 JOB# 2 JOURNAL PREFIX PNWB JOB# 2 TOTAL 413.87 R/O TAX R/O TOTALS 5553.32 WARRANTY CLAIM DETAIL TOTALS..... TOTAL.... 5645.20 CLAIM TOTALS 5645.20 APPROVED BY SIGNATURE DCS DATA FILE: GMGMWF.718 07/18/2008 WARRANTY NEW CLAIM RO NUMBER RO DATE VIN DIV DEALER ODOMETER SERVICE ADVISOR # 296545 06/23/2008 1G2ZF55BX64 6 10250 37770 CUSTOMER NAME: FIRST: MIDDLE: PHONE: WORK: HOME: FC LABOP | 98 Z2142 AUTH CODE: LN JOB CT CC PC 1 01 MJ LABOP LHRS OHRS NET-AMT. LAB-TOT. Z2142 5139.45 PART-NO. TOT-PTS LN-TOT: 5139.45 TECH SSN: AUTH. AUTHOR .: LN JOB CT CC PC PART-NO. TOT-PTS 2 02 0 0J 1 25805894 373.50 LN-TOT: 505.75 TECH SSN: LABOP LHRS OHRS NET-AMT. LAB-TOT. E7631 1.1 105.18 FC 373.50 6G 105.18 AUTH CODE: AUTH. AUTHOR .: R.O. TOTAL: 5645.20

PAR GMWA Pre-Authorization/Warranty Claim Tracking Form

Customer and Vehicle Information						
Date	8/15/08		1-640280911			
Customer Name	57 157 55	COLUMN 1.				
VIN	1G2ZF55BX64					
In-Service Date	2/1/2006	Service Contract?	No			
Current Mileage	37804	Purchased New/Used?	New			
Warranty Blocked?	No	1 4.0.14004 11011/ 0004 1	11011			
Branded Title?	No	Mileage at Purchase				
	Dealer and Claim Ir					
Dealer Name	Howard Pontiac, Inc					
Dealer Svc Mgr	Joy Nevels	DIr Warranty Admin:	Patty Waters			
Dealer Phone	(630) 832-9500	Dealer Fax	630-832-9534			
Dealer BAC	116053					
Dealer Birisian and Cada	40 Danting 40050	_				
Dealer Division and Code Repair Order Number	16-Pontiac-10250 296545	<u> </u>				
Repair Order Close Date	7/18/2008					
Labor Op. Code Z1242	Dollar Amt:	 5139.45				
Labor Op. Code Z1243	Dollar Amt:	0100.10				
Cause Code (CC)	MJ					
Failure Code (FC)	98					
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH: Parts and Labor Costs: Net Amount:	DO NOT PUT IN HOURS DO NOT PUT IN COSTS	_ 5139.45				
DO NOT H ROUTE THIS CLA		ALITH CODE				
Authorization Code:	DO NOT PUT IN AN	AUTH CODE				
Additional Comments for Dealer: IF THIS CLAIM SHOULD REJECT FOR ANY REASON, PLEASE CONTACT ME ASAP						
AND FAX A COPY OF THE REJECTION W/TRACKING FORM TO (866) 775-9478						
Retain Copy with Dealer Repair Order						
Internal PAR Information						
Complaint:						
	Body damage due to 4 wh	eel driver failure				
Cause:	_					
	n/a					
Correction:]					
Justification:	Repair vehicle					
PAR CRS:	Alyson Hollar					
Additional Comments:	n/a					

PAR GMWA Pre-Authorization/Warranty Claim Tracking Form

	Customer and Vehicle	Information	
Date	8/15/08	Service Request # 7	1-640280911
Customer Name			
VIN	1G2ZF55BX64		
In-Service Date	2/1/2006	Service Contract?	No
Current Mileage	37804	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	
	Dealer and Claim Ir		
Dealer Name	Howard Pontiac, Inc		
Dealer Svc Mgr	Joy Nevels	Dir Warranty Admin:	Patty Waters
Dealer Phone	(630) 832-9500	Dealer Fax	630-832-9534
Dealer BAC	116053		
Dealer Division and Code	16-Pontiac-10250	-	
Repair Order Number	296545		
Repair Order Close Date	7/18/2008		
Labor Op. Code Z1242	Dollar Amt:	 5139.45	
Labor Op. Code Z1243	Dollar Amt:		
Cause Code (CC) Failure Code (FC)	MJ 98		
PUT EVERYTHING IN NET			
AMOUNT	DO NOT BUT IN HOUSE		
Labor Hours and OLH: Parts and Labor Costs:	DO NOT PUT IN HOURS DO NOT PUT IN COSTS		
Net Amount:	<u>DO NOT</u> 1 01 IN 00313	5139.45	
DO NOT H ROUTE THIS CLA	IM	-	
Authorization Code:	DO NOT PUT IN AN	AUTH CODE	
Additional Comments for Deale			
IF THIS CLAIM SHOULD REJ			AP
AND FAX A COPY OF THE R		· · · · · · · · · · · · · · · · · · ·	
R	etain Copy with Deale	•	
	Internal PAR Info	rmation	
Complaint:			
Complaint.	ned demonstrate	a a final of the first	
0	Body damage due to 4 wh	eei ariver tailure	
Cause:	l ,		
	n/a		
Correction:	i		
	Repair vehicle		
Justification:			
Justification: PAR CRS:	Alyson Hollar		

TO THE HER PART FROM

P:2/3

TO:18667759478

WB296545

103420 BILL CLARKE 117 270 07/18/08 PNWB296545 37.770 STLVER/2 06/PONTIAC/G6/4 DOOR SEDAN WOOD DALE, IL 02/01/06 1 G 2 Z F 5 5 B X 6 4 06/23/08 EF 0 000 MO: 37804 J08# 1 CHARGES -----BODY SHOP HOURS: TECH(S):367 5046 2529015
REPAIR FRNT AND REAR DAMAGE PER ESTIMATE J# 1 50PNZ REPAIR FRINT AND REAK DAMAGE PER COLLING
LOW IN /
REPAIR LETT SIDE BODY DAMAGE PER ESTIMATE REPLACE LETT SIDE
WHICELS AND LETT REAR HUB BEARING PERFORM 4 WHEEL ALIGNMENT
ITY -- FP -NUMBER -- DESCRIPTION -- U/COST - E/COST - U/PRICE
1 19121114 FASCIA 7.831 214.58 214.58 311.14
1 22712777 FASCIA 7.831 54.97 79.71
1 25822943 SHIELD 12.944 20.43 20.43 29.62
2 9596769 WHEEL 5.803 58.62 117.24 65.00
2 9596526 COVER 5.868 27.87 56.74 40.41
1 19151158 FASCIA 7.831 238.49 236.49 345.81
1 15243289 GRILLE 1.266 24.93 24.93 36.15
1 152956106 SHIELD 8.153 23.18 23.18 32.78
1 15209853 MOLDING 8.304 72.44 72.44 105.04
1 15143604 DEFLECTOR 9.264 7.31 7.31 10.60
1 15225642 BRACKET 7.831 5.16 5.16 7.48
22706424 BEARING 5.855 168.38 168.38 244.15 PARTS -- OTY -- FP E/COST--214.58 54.97 20.43 117.24 55.74 236.49 24.93 23.18 72.44 5.16 168.38 1002.85 TOTAL 311.14 79.71 29.62 170.00 60.82 345.81 MOLDING 8,304 DEFLECTOR 9,264 BRACKET 7,831 BEARING 5,855 50 22706424 COST TOTAL TOTAL - PARTS 1463.30 85.00 TOTAL - SUBLET G.O.G. & SUPPLIES-----1.0 PAINT AND MATERIAL 0 442.000 /UNIT 442.00 TOTAL - GOG 442.00 JOB# 1 TOTALS.... LABOR 2529.15 1453.30 715.00 PARTS SUBLET G.O.G. 442.00 JOB# 1 JOURNAL PREFIX PNW9 JOB# 1 TOTAL 5139.45 , 10PNZ03 # 2 10PNZ03 105,18 -----U/COST --E/COST --U/PRICE 212.89 212.89 308.69 COST TOTAL 212.89 TOTAL - PARTS 308.69 308.69