

"Tammy Schmitt" <tschmitt@mylemon.com> 05/22/2008 10:24 AM To <mary\_williamson@gmexpert.com>

oc bec

Subject SR 71-608987090

Hi Mary - We are settled in this case for the \$3500 inclusive. Can you please send over an amended offer letter and release when you get a chance? Thank you!

Tammy J. Schmitt, Esquire DAVID J. GORBERG & ASSOCIATES, P.C. 1234 Market Street, Suite 2040 Philadelphia, PA 19107 1-215-563-7210 1-800-MYLEMON 1-215-563-4020 (Fax)



General Motors Corporation Business Resource Center PO Box 33170 Detroit, MI 48232-5170

### VIA FAX ONLY

March 21, 2008

Dennis Kral Kenny Ross Chevrolet-Buick North, Inc 22010 Perry Hwy. Zelienople, PA. 16063-8702

### RE:

Service Request: 71-608987090 2005 Chevrolet Malibu Vehicle Identification Number: 1G1ZS52F25F Legal Research Specialist: Cynthia Reyes

Dear Mr. Kral:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales documents regarding this vehicle. The specific documents needed within 48 hours are:

• All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, the Actual Cash Value statement of any trade, and application of title.

Please fax them to 1-866-363-8695. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at our Business Resource Center at 1-866-790-5600 Ext. 11153 Monday through Friday between 9:00 a.m. and 5:45 p.m., Eastern Time.

Sincerely,

General Motors Corporation















ev. January 2003) partman. of the Treasury	Request for Identification Numbe	Taxpayer r and Certification	Give form to the requester, Do not send to the IRS.
Neme Neme			
B			
B. Business name. Y o	ufferent from above		Exempt from backup
	han Site progrietor	Partmarship 🔲 Other >	withholding
Check approprieta	meet and ant or suite po.)	Requester's	(inclusion) address (optional)
	Suite		
Check appropriate Address (number, City state, and zil			
	erio) hare (optional)		
ጅነ			
	r Identification Number (TIN)		Social a scurity number
inter your TIN in the ep	propriete box. For individuals, this is your social s	security number (55N). See the Pert Linstructions on	
lowever, for a resider	propriete box. For individuals, this is your social a d alien, sole proprietor, or diaregeried andly, a s, it is your employer kientification number (EIN).	If you do not have a number,	or
	in page 3. In more than one name, see the chart on page 4 (		Employar Identification number
lote: If the account is p enter.	n more than one hane, see the trainer of the		┦_┦╺╠╴┫╴┫╸╢╴╿╺┢╴┨╴╽
Part II Certific	ation		
Inder penalties of perj	ry, I cartify that:		-keeps he leaved to me), and
<ol> <li>I am not subject to Revenue Service (I) notified me that I a</li> </ol>	on this form is my correct taxpays' identification backup withholding bacausa: (a) ) an exempt fro (3) that I am subject to backup withholding, and m no longer subject to backup withholding, and	result of a failure to report all inter	Next or dividends, or (o) the Ind has
<ol> <li>I am not subject to Revenue Service (U notified me that I a</li> <li>( am a U.S. person Certification Instruction withholding because y</li> <li>For mortgage interest</li> </ol>	on this form is my correct taxpays identification backup withholding because: (a) ) an exempt fro (s) that i am subject to backup withholding as a in no longer subject to backup withholding, and (including a U.S. resident alien), one, You must cross out item 2 above if you have be have failed to report all interest, and dividends said, acquisition or abandonment of secured, for said, acquisition or abandonment of secured, for any comments other within interest, and dividends	result of a failure to report all inter been notified by the IRS that you on your tax return. For real estate	u are currently subject to backup I transactions, item 2 does not apply.
<ol> <li>I am not subject to Revenue Service (U notified me that I a</li> <li>I am a U.S. person Certification Instruction withinoiding because y For mortgage interest amengement (RA), and provide your correct T</li> </ol>	on this form is my correct taxpayer identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and including a U.S. resident alien), one, You must cross out item 2 above if you have but have failed to report all interest, and dividends baid, acquisition or abandonment of secured prop i generally, payments other than interest and dividends the instructions or abandon 4.)	result of a failure to report all inter the been notified by the IRS that you on your tax return. For real estate perty, cancellation of debt, contrib- iends, you are not required to sig	u are currently subject to backup I transactions, item 2 does not apply.
<ol> <li>I am not subject to Revenue Service (U notified me that I a</li> <li>( am a U.S. person Certification Instruction withholding because y for mortgage interest arrengement (IRA), and provide your correct T Sign storeture (</li> </ol>	on this form is my correct taxpayer identification backup withholding because: (a) ) an exempt fro (c) that i am subject to backup withholding, and (including a U.S. resident alien), one. You must cross out item 2 above if you have out have field to report all interest and cividands baid, acquisition or abandonment of secured prop i generally, payments other shark interest and divid N. (See the instructions on backs 4.)	Bates >	rest or dividends, or (d) the instance a transactions, item 2 does not apply. In the Calification, but you must
I am not subject to Revenue Service (U notified me that I a I am a U.S. person Certification Instruction withinoiding because y For mortgage Interest ensignment (IRA), and provide your correct T Sign Here U.S. person Purpose of FC	on this form is my correct taxpays' identification backup withholding because: (a) ) an exempt fro (s) that i am subject to backup withholding, and in no longer subject to backup withholding, and (including a U.S. resident alien), ons, You must cross out item 2 above if you have built have failed to report all interest and dividends baid, acquisition or abandonment of security pop generally, payments other what interest and dividends is not instructions of dates 4.)	Present of a failure to report all inter on your tax return. For real estate perty, cancellation of debt, contribu- tends, you are not required to sig Date > Nonresident allen who b Generally, only a nonresid	ecomes a resident alien- ent individual may use the
I am not subject to Revenue Service (U) notified me that I a 1 am a U.S. person Certification Instruction withholding because y For mortgage interest arrangement (IRA), and provide your correct T Sign signature of U.S. person Purpose of FC A person who is re-	on this form is my correct taxpays' identification backup withholding because: (a) ) an exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien), ons. You must cross out item 2 above if you have paid, acquisition or abandonment of secured prop i generally, payments other shan interest and dividends baid, acquisition or abandonment of secured prop i generally, payments other shan interest and dividends (not the instructions on dates 4.)	Result of a failure to report all inter on your tax return. For real estate perty, cancellation of debt, contrib- iends, you are not required to sig Date > Nonresident allen who b Generally, only a nonresid terms of a lax treaty to re certain types of income.	ecomes a resident alien. ecomes a resident alien. latter individual may use the duce or eliminate U.S. tax on However, most tax treaties contain
I am not subject to Revenue Service (I) notified me that I a I am a U.S. person Certification Instruction withholding because y for mortgage interest arrangement (IRA), and provide your correct T Sign Sign Sign Signature ( U.S. person Purpose of FC A person who is read the IRS, must obtain number (TIN) to rep	on this form is my correct taxpayer identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and including a U.S. resident alien), one, You must cross out item 2 above if you have but have failed to report all interest and dividings and, acquisition or abandonment of secured prop i generally, payments other than interest and divid N. (see the instructions or dage 4.)	Result of a failure to report all inter on your tax return. For real estate perty, cancellation of debt, contrib- lends, you are not required to sig Date > Nonresident allen who b Generally, only a nonresid terms of a tax treaty to re cartain types of income. If provision known as a "sate	rest or dividenda, or (a) the Individual a transactions, item 2 does not apply, utions to an individual retirement in the Cattification, but you must ecomes a resident alien- ient alier individual may use the duce or eliminate U.S. tax on However, most tax treaties contail ving clause," Exceptions specified
L I am not subject to Revenue Service (I) notified me that I a s. ( am a U.S. person Cartification Instruction withholding because y for mortgage interest arrangement (IRA), and provide your correct T Sign signature ( Here U.S. person Purpose of FC A person who is react the IRS, must obtain number (TIN) to rep estate transactions	on this form is my correct taxpayer identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and in no longer subject to backup withholding, and (including a U.S. resident alien), one, You must cross out item 2 above if you have be have failed to report all interest and dividings add, acquisition or abandonment of secured prop i generally, payments other with interest and divid N. (See the instructions or date 4.) i more transfer taxpayer identification ort, for example, income paid to you, real mortgage interest you paid, acquisition	Result of a failure to report all inter on your tax return. For real estate perty, cancellation of debt, contrib- lends, you are not required to sig Data > Nonresident alien who b Generally, only a nonresid terms of a tax treaty to re cartain types of income. If provision known as a "say in the saving clause may continue for cartain types bas, otherwise become a	ecomes a resident alien. However, most tax trades contained where the eliminate U.S. tax on However, most tax trades contained the categories are solvent alien. However, most tax trades contained the eliminate U.S. tax on However, most tax trades contained However, tax on the eliminate However, tax trades contained However, tax on the eliminate However, tax tax on the eliminate However, tax on the eliminate However, tax tax on the eliminate However, tax tax tax on the eliminate However, tax
I am not subject to Revenue Service (I) notified me that I a     I am a U.S. person Withinking because y For mortgage interest errengement (IRA), and provide your correct T Sign signature of Here U.S. person Purpose of FC A person who is re- the IRS, must obtain number (TIN) to rep- estate transactions or ebendonment of contributions your	on this form is my correct taxpays' identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien). ms. You must cross out item 2 above if you have publicly a could be report all interest and dividings and, acquisition or abandonment of secured prop- i generally, payments other shan interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shan interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shan interest and dividends i generally acquisition of debt, or i adde to an iRA.	Nonresident alian who b Generally, only a nonresident alian who b Generally, only a nonresident terms of a tax treaty to sig provision known as a "sal in the saving clause may continue for certain types has otherwise become a	rest or dividends, or (a) the inclusion a transactions, item 2 does not apply, informers a individual retirement in the Catification, but you must ecomes a resident alien- ent alier individual may use the oduce or eliminate U.S. tax on However, most tax treaties contail ving clause." Exceptions specified permit an exemption from tax to a of income even after the recipien U.S. resident alien for tax purpos we alien who is relving of an
I am not subject to Revenue Service (I) notified me that I a s. ( am a U.S. person Certification Instruction withholding because y For mortgage interest amengement (RA), and provide your correct T Sign signature (I) Here U.S. person Purpose of Fo A person who is real the IRS, must obtain number (TIN) to rep estate transactions or abandonment of contributions you n U.S. person. Use 1	on this form is my correct taxpayer identification backup withholding because: (a) ) an exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien), one. You must cross out term 2 above if you have publicly a use or sport su interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shar interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shar interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shar interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shar interest and dividends i generally, payments other shar interest and dividends of the instructions of deats 4.) for the instructions of deats 4.) for a correct taxpayer identification of the example, income paid to you, real montgage interest you paid, acquisition secured property, cancellation of debt, or tade to an IRA- form W-9 only if you are a U.S. person to iso'n to provide your correct TiN to the	Nonresident alian who be convoluted by the IRS that you on your tax return. For real estate perty, cancellation of debt, contrib- tients, you are not required to sig Date > Nonresident alian who b Generally, only a nonresid terms of a tax treaty to re cartain types of income. I provision known as a "sai in the saving clause may continue for cartain types has otherwise become a if you are a U.S. reside exception contained in the	ecomes a resident alien. However, most tax tradies contained wing clause," Exceptions specifies of income even after the recipie wing clause," Exceptions specifies permit an exemption from tax to of income even after the recipie U.S. resident alien for tax purpos int alien who is relying on an le saving clause of a tax treaty to U.S. tax on certain types of inco
I am not subject to Revenue Service (I) notified me that I a s. I am a U.S. person Certification Instruction withinoiding because y For mortgage interest enrengement (IRA), and provide your correct T Sign signature of Here U.S. person Purpose of FC A person who is react number (TIN) to rep estate transactions or ebendonment of contributions you n U.S. person. Use I (including a resider person requesting 1. Certify that the	on this form is my correct taxpayer identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien). ms. You must cross out item 2 above if you have publicly a could be report all interest and dividings add, acquisition or abandonment of secured prop i generally, payments other shan interest and dividends bail, acquisition or abandonment of secured prop i generally, payments other shan interest and dividends bail, acquisition or abandonment of secured prop i generally, payments other shan interest and dividends bail, acquisition or abandonment of secured prop i generally, payments other shan interest and dividends i generally, payments other shan interest and dividends of the instructions of a secured for i generally, payments other shan interest and dividends i generally, payments other shan interest and dividends i generally, payments other shan interest and dividends of the instructions of acquisition ort, for example, income paid to you, real mortgage interest you paid, acquisition secured property, cancellation of debt, or tade to an IRA. Form W-9 only if you are a U.S. person it alien), to provide your correct TIN to the it (the requester) and, when applicable, to: a TIN you are giving is correct (or you are	Nonresident alian who be convoluted by the IRS that you on your tax return. For real estate perty, cancellation of debt, contrib- tiends, you are not required to sig Center > Nonresident alian who b Generally, only a nonresid terms of a tax treaty to re cartain types of income. If provision known as a "sai" in the saving clause may continue for certain types has otherwise become a If you are a U.S. reside exception contained in the claim an exemption from you must strech a statem	ecomes a resident alien. Here is a resident alien is a resident and Here is a resident alien for tax purpos ant alien who is relying on an Here asving clause of a tax treaty to U.S. tax on certain types of inco here that specifies the following fi
I am not subject to Revenue Service (I) notified me that I a s. (am a U.S. person Certification Instruction withholding because y for mortgage interest arrengement (IRA), and provide your correct T Sign signature of U.S. person Purpose of FC A person who is react the IRS, must obtain number (TIN) to rep- estate transactions or abandonment of contributions you n U.S. person. Use I (including a resider person requesting 1. Certify that the waiting for a numbo 2. Certify that your	on this form is my correct taxpayer identification backup withholding because: (a) i an exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien). ma, You must cross out term 2 above if you have paid, acquisition or abandonment of secured prop- i generally, payments other shan interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shan interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shan interest and dividends baid, acquisition or abandonment of secured prop- i generally, payments other shan interest and dividends baid, acquisition or abandon return with in your correct taxpayer identification ort, for example, income paid to you, real mortgage interest you paid, acquisition secured property, cancellation of debt, or rade to an IRA. form W-9 only if you are a U.S. person it alien), to provide your correct TIN to the it (the requester) and, when applicable, to: ar to be issued), u are not subject to backup withholding,	Nonresident allore to report all inter been notified by the IRS that you on your tax return. For real estate benty, cancellation of debt, contrib- tends, you are not required to sig Date > Nonresident allon who b Generally, only a nonresid terms of a tax treaty to re- cartain types of income. I provision known as a "sa" in the saving clause may continue for certain types has otherwise become a If you are a U.S. reside exception contained in the claim an exemption from you must stach a statan items: 1. The treaty country. C treaty under which you con nonresident allen.	ecomes a resident alien. In the Cattlication, the Cattern a transactions, them 2 does not apply, utions to an individual retirement in the Cattlication, but you must ecomes a resident alien. Individual may use the duce or eliminate U.S. tax on However, most tax treaties contain ving clause," Exceptions specified U.S. resident alien for tax purpos int alien who is relying on an te saving clause of a tax treaty to U.S. tax on certain types of inco nent that specifies the following fi Generally, this must be the seme- claimed exemption from tax as a
I am not subject to Revenue Service (I) notified me that I a s. ( am a U.S. person Certification Instruction withholding because y For mortgage interest arrangement (IRA), and provide your correct T Sign signature ( Here U.S. person Purpose of FC A person who is re- the IRS, must obtain number (TIN) to rep estate transactions or abandonment of contributions you n U.S. person. Use I (including a resider person requesting 1. Certify that the waiting for a numb 2. Certify that you or 8. Claim exempt	on this form is my correct taxpayer identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien). ms, You must cross out item 2 above if you have pub have failed to report all interest and dividings add, acquisition or abandonment of secured prop i generally, payments other whan interest and dividends bail, acquisition or abandonment of secured prop i generally, payments other whan interest and dividends bail, acquisition or abandonment of secured prop i generally, payments other whan interest and dividends bail, acquisition of abandonment of dividends i generally, payments other whan interest and dividends i generally, payments other whan interest and dividends of the instructions obtained 4.) if the instructions obtained 4.) form secured property, cancellation of debt, or tade to an IRA. Form W-9 only if you are a U.S. person it alien), to provide your correct TIN to the it (the requester) and, when applicable, to: a TIN you are giving is correct (or you are ar to be issued). u are not subject to backup withholding, ion from backup withholding if you are a	Nonresident allore to report all inter been notified by the IRS that you on your tax return. For real estate benty, cancellation of debt, contrib- tends, you are not required to sig Date > Nonresident allon who b Generally, only a nonresid terms of a tax treaty to re- cartain types of income. I provision known as a "sai" in the saving clause may continue for certain types has otherwise become a If you are a U.S. reside exception contained in the claim an exemption from you must stach a statan items: 1. The treaty country. C treaty under which you con nonresident allen. 2. The treaty article ad	ecomes a resident alien- lent alier individual retrament in the Cattification, but you must ecomes a resident alien- lent alier individual may use the duce or eliminate U.S. tax on However, most tax treaties contail ving clause," Exceptions specified permit an exemption from tax to a of income even after the recipie U.S. resident alien for tax purpos int alien who is relying on an te saving clause of a tax treaty to U.S. tax on certain types of inco nent that specifies the following fi Generally, this must be the seme claimed exemption from tax as a dressing the income.
I am not subject to Revenue Service (I) notified me that I a s. ( am a U.S. person Certification Instruction withholding because y For mortgage interest arrangement (IRA), and provide your correct T Sign signature (I Here U.S. person Purpose of FC A person who is re- the IRS, must obtain number (TIN) to rep estate transactions or abandonment of contributions you n U.S. person. Use I (including a resider person requesting 1. Certify that the waiting for a numb 2. Certify that you or 3. Claim exempt U.S. exampt payer	on this form is my correct taxpayer identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien), one, You must cross out item 2 above if you have be have failed to report all interest and dividings add, acquilation or abandonment of secured prop i generally, payments other what interest and dividends bail, acquilation or abandonment of secured prop i generally, payments other what interest and dividends bail, acquilation or abandonment of secured prop i generally, payments other what interest and dividends bail, acquilation or abandonment of secured prop i generally, payments other what interest and dividends bail, acquilation or abandonment of secured property, cancellation ort, for example, income paid to you, real mortgage interest you paid, acquisition secured property, cancellation of debt, or sade to an IRA. form W-9 only if you are a U.S. person it alien), to provide your correct TIN to the it (the requester) and, when applicable, to: a TIN you are giving is correct (or you are ar to be issued), u are not subject to backup withholding, ion from backup withholding if you are a bit or other would form other than Form W-9	Nonresident allow the report all inter on your tax return. For real estate perty, cancellation of debt, contribu- tends, you are not required to sig Nonresident allen who b Generally, only a nonesid terms of a tax treaty to re- cartain types of income. I provision known as a "sal in the saving clause may continue for certain types has otherwise become a if you are a U.S. reside exception contained in the claim an exemption from you must strach a statan items: 1. The treaty county. O treaty under which you conorresident allen. 2. The treaty article ad	rest or dividenda, or (a) the inclines a transactions, item 2 does not apply, inform to an individual retirement in the Catification, but you must ecomes a resident alien- ient alier individual may use the oduce or eliminate U.S. tax on However, most tax treaties contail ving clause." Exceptions specified permit an exemption from tax to a of incomé even after the recipiei U.S. resident alien for tax purpos int alien who is relying on an le saving clause of a tax treaty to U.S. tax on certain types of inco nent that specifies the following fi Generally, this must be the same claimed exemption from tax as a dressing the income. (or location) in the tax treaty that
I am not subject to Revenue Service (I) notified me that I a s. ( am a U.S. person Certification Instruction withholding because y for mortgage interest arrangement (IRA), and provide your correct T Sign signature (I Here U.S. person Purpose of FC A person who is react the IRS, must obtain number (TIN) to represent the IRS, must obtain number (TIN) to represent of contributions your U.S. person. Use I (Including a resider person requesting 1. Certify that the waiting for a numb 2. Certify that your S. Clairn exempt payer Note: <i>If a reque</i> ct to certify that Your Til.	on this form is my correct taxpayer identification backup withholding because: (a) i am exempt fro (s) that i am subject to backup withholding, and (including a U.S. resident alien). ms, You must cross out item 2 above if you have pub have failed to report all interest and dividings add, acquisition or abandonment of secured prop i generally, payments other whan interest and dividends bail, acquisition or abandonment of secured prop i generally, payments other whan interest and dividends bail, acquisition or abandonment of secured prop i generally, payments other whan interest and dividends bail, acquisition of abandonment of dividends i generally, payments other whan interest and dividends i generally, payments other whan interest and dividends of the instructions obtained 4.) if the instructions obtained 4.) form secured property, cancellation of debt, or tade to an IRA. Form W-9 only if you are a U.S. person it alien), to provide your correct TIN to the it (the requester) and, when applicable, to: a TIN you are giving is correct (or you are ar to be issued). u are not subject to backup withholding, ion from backup withholding if you are a	Nonresident allore to report all inter a been notified by the IRS that you on your tax return. For real estate bends, you are not required to sig Data > Nonresident allon who b Generally, only a nonresid terms of a tax treaty to re- provision known as a "sat in the saving clause may continue for certain types has otherwise become a If you are a U.S. reside exception contained in the claim an exemption from you must strach a statan items: 1. The treaty county. Of treaty under which you con nonresident allen. 2. The treaty article ad 3. The article number (	ecomes a resident alien- intervention, item 2 does not apply, informe to an individual retrement in the Castification, but you must ecomes a resident alien- ient alier individual may use the oduce or eliminate U.S. tax on However, most tax treaties contai ving clause," Exceptions specifie permit an exemption from tax to b of incomé even after the recipie U.S. resident alien for tax purpos int alien who is relying on an le saving clause of a tax treaty to U.S. tax on certain types of inco nent that specifies the following fi Generally, this must be the same claimed exemption from tax as a idressing the income. (or location) in the tax treaty that

.

Cat. No. 10231X

.

Form W-9 (Rev. 1-2003)

,

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 16, 2011



Service Request: 71-609043438 Customer Relationship Specialist: Annette LeMay

Dear

Thank you for your support of Chevrolet. As we agreed, the necessary paperwork has been completed and forwarded to General Motors Protection Plan (GMPP). The processing time will take approximately eight weeks. The Smart Care Plan for your 2008 Chevrolet Malibu, Vehicle Identification Number 1G1ZH57B384

- 12 months or 12,000 miles, whichever occurs first, beginning on March 11, 2008 and ending on March 11, 2009 and begins with 465 and ends with 12,465 odometer miles
- A \$0.00 deductible

You will be notified by GMPP once the plan has been processed. This letter will serve as your policy until the plan confirmation is received. Please contact your local GM Dealer if you have coverage questions. Your complete satisfaction is very important to us. We hope this transaction demonstrates our appreciation of you as a valued Chevrolet customer.

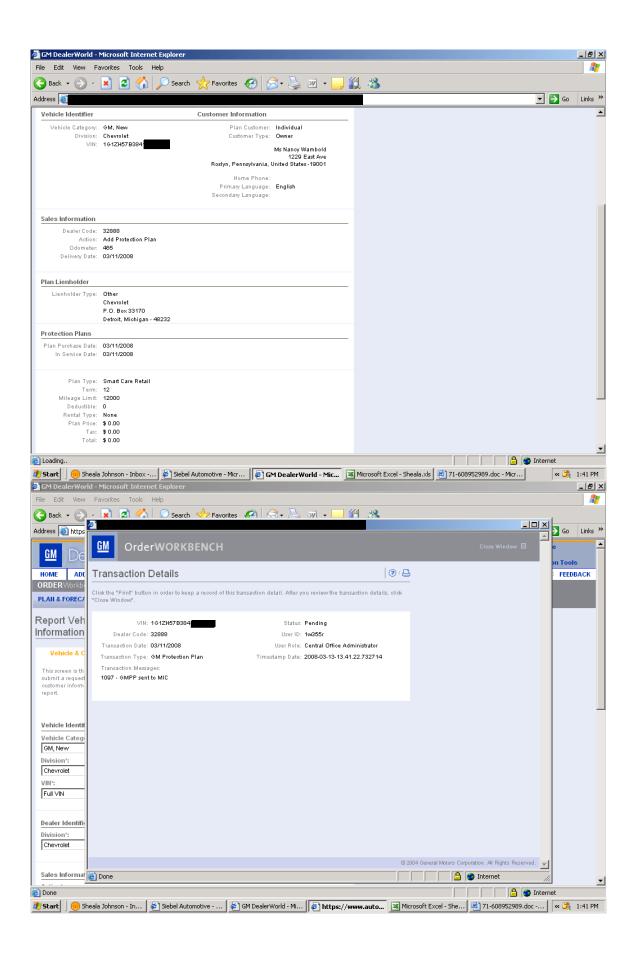
If you have any future questions, please feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Thank you for allowing us the opportunity to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit <u>www.mygmlink.com</u>. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.



### Northeast Region Enhanced Dealership Empowerment Process

(Service Manager Template - revised 10/01/2005)

- Please complete this template by either typing or legibly writing in all required information.
- 2. Please fax the completed template to 1-866-430-2718, or attach this document to an e-mail and e-mail it to AVM.TEAM@gmexpert.com
  - · NOTE: It is NOT necessary to fax in all 12 pages of the template, only those that apply
- 3. Place the template in your VIN history file for future reference

Questions pertaining to the status of the processing can be directed to the AVM Team in Chatham @ 1-800-231-1841 prompt 3, prompt 2

AVM's Name & Phone	Ron Chietle - 215-527-0041
Service Manager's Name & Phone	Et Brunton - 215-572-2405
Dealership Name & BAC	Forgner Chevrolet 113794
Customer Name (Mz., Ms., Mrs., Last, First, MJ)	
Customer Complete Mailing Address Daytime phone number	-Roslyn Pa
Evening phone number	
FULL VIN	16124570304
Current Mileage	HUS
Short explanation as to why the goodwill fool was offered to the customer (Specific information required)	Owner purchased A 2008 matcher On 12/31/07 - On 1/14/08 Owner Was driving Jehicle And the Steering paker Assist for tee - owner stranked Vehicle only had 300 miles- failure was Steering Control module - for curturer satisfaction looking for
If subsequent owner, indicate date & mileage at time of purchase	A 12/12 Sphartchire
	:

Revised 10-1-05

ŧ,

1

2008

Mar. 5.

### GMPP Smart Care

GMPP Smart C	are				
Definition:	A complimentary plan providing basic maintenance services for a variety of time and mileage intervals				
Parpose:	To provide added value for deserving customers to offset an inconvenience				
When to use:	<ul> <li>To rebuild confidence in the vehicle and /or the dealer</li> <li>To promote normal maintenance</li> <li>As an alternative to a maintenance letter or component letter</li> </ul>				
When NOT to use:	<ul> <li>In conjunction with other goodwill tools</li> <li>In cases of property damage or personal injury</li> <li>When the vehicle has a branded or salvaged title</li> <li>If castomer has pursued third party intervention, i.e. BBB or lemon law</li> </ul>				
Parameters of use:	<ul> <li>Can be offered in or out of warranty</li> <li>Match terms to the owners purchase cycle</li> <li>Stoart Care will not pay any claims past 100,000 miles</li> <li><u>Coverage begins at the plan purchase date &amp; mileage, NOT inservice date</u></li> </ul>				
Examples:	<ul> <li>The relationship between the customer and dealer is strained</li> <li>A "one-time" maintenance offer is insufficient</li> </ul>				
1	fatrix of Available GMPP Smart Care Plans				
	/12,000 36/45,000				
	/15,000 36/54,000				
· ·	24,000 36/60,000				
	24/30,000 48/48,000				
<u> 「」 36</u> /	36/36,000				

No.4367 P.

 $\sim$ 

Ma.r.

1

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 16, 2011

Attention:		
Orlando, FL		

Service Request: 71-609234453 Customer Relationship Specialist: MJ Mason

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Pontiac G6. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Pontiac, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering column kit that you had repaired and are happy to inform you that you are being reimbursed for the full amount of the repair. We have enclosed a check in the amount of \$553.05.

At Pontiac, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Pontiac Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

North Amer General Motors Disbursements PO Box 62530	ican Oper Corporation (2613)	ations	GIV			снеск <b>NO.</b>	<u>50-937</u> 213
			********553 °DO	LLARS	XXX05 CENTS		INT *******553~05
PAY TO THE ORDER OF	•	RLANDO FL O			Mil	North American Oper- General Motors Corpo Disbursement Accoun	ations pration
The Chase Manhattan B Syracuse, New York	ank, N.A.		A	 1017			
				· # · · · · · · · · · · · · · · · · · ·			<b>-</b> - · ·
VENDOR DUNS NO. BB 00 VENDOR NAME	0000036	1	FU 6	American al Motors Corp sements (2613) ox 62530 ix, AZ 85082-25		S DETAC CHECK NO. PAYMENT DATE	H BEFORE DEPOSITING CHECK
REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE N				DISC. AMOUNT	NET AMOUNT
1G2ZG528154		VH         1-A3IPK4           453.1-A3IPK4           * ***********************************	00.0		553.05	8	553.05
			FULL RESOLUTION FO				
APSSCK			ΤΟΤΑΙ	L	553.05	.00	553.05



···; ·

## ORLANDO FL 328

29 FEB OS PM 3 T



, MAR 0 3 2000

Reinbursement Dept. P.O. Box 33170 Detroit, MI 48232-5170

48232+5170

# CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant
Date Claim Submitted: 01/03/08
17-Digit Vehicle Identification Number (VIN): <u>1G2ZG528154</u>
Mileage at Time of Repair: 48746 Date of Repair: 06/07/07
Claimant Name (please print):
Street Address or PO Box Number:
City: Orlando State: Florida ZIP Code:
Daytime Telephone Number (include Area Code):
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$ 553.05
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and i request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:

Please mail this claim form and the required documents to:

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number. 1-800-204-0261

### ALENSED I VEV E ETRUKTAREN ETRUK 1. MAR MOMER I MARKENER MANDEN I

0006357/GMR2V071129F14 Page 03 of 03

көң тасяагы ан

M910:4 8005 40 nat



Account Number

Closing Date 07/09/07

Page 3 of 10

e in Full	continued	** Foreign Currency conversion rate is base rate plus 2%. See page 2 for details.	Folieign Spending	Amount \$
0/07 C	TGO 7-ELEVEN 30059ALTAMONTE S	PRINGS FL		V 2.86+
	CITGO			ł
	BAS/MSC92 141873005901			1 7 442.50
	UDIO AMERICA RIVIERA BEACH	FL		Y ( 442.30 4
E C	DECTRONICS STORES	897704		
$\sim$			and the second s	553.05
	CARL BLACK BUICK, POORLANDO	Pontial 66		
	ESS 09525 000000000000000000000000000000000	FL CBC		27.03+
	076281126			Y
	DITGO 4140 SUNSHINE APOPKA	FL		12.31 +
	DITGO			Y 25/
	GAS/MSC96 470933414029			7 44.25
	TGO 7-ELEVEN 25089ORLANDO	FL	, <del>.</del>	31.94 +
	CITGO			Ý
	GAS/MSC92 603572508941			1
13/07 7	TIFFANY'S CAFE ORLANDO	FL		14.78
	1078224445			Y
0	Description Price GENERAL MERCHANDISE 14.78			(
	THE HOME DEPOT #6349ORLANDO	FL	المتعامية والمتعالية والمراجع	13.30+
	14E HOME DEPOT #634904LANDO	· -		Y .
	HESS 09525 000000000WINTER PARK	FL		15.00 t
	1076281126	· -		9
	CITGO 7-ELEVEN 25089ORLANDO	FL	· - · · · · · · ·	¥ 3.19-
	CITGO 7-ELEVEN 200890HLANDO			i 1
	3AS/MSC95 700472508941			_
	SIAM GARDEN RESTAURAWINTER P	ARK FL	and a share and the second	N 24.13-
	407-599-7443			
F	FOOD	20.13		
	nP	4.00		7 385.95 -
	COSTCO WHSE #00183 9ALTAMONTE	SPA FL		7 385.95 -
	WHOLESALE CLUB	a and any approximate states and an and an approximate states and an approximate states and a second states of	ana an	V 21.00*
	CITGO 7-ELEVEN 25089ORLANDO	FL		y 21.00
	CITGO GAS/MSC92 750872508941			
	BEST BUY MHT 0510 ORLANDO	FL	2	7 7 319.48 -
	ELECTRONICS STORE		( '	(
	COSTCO WHSE #00183 9ALTAMONTE	SPR FL		V 29.78-
	WHOLESALE CLUB	••		ł
	MARTINAIR DIRECT SALES USD		$\gamma$	N 50.00-
	MP632/16JUN/MCO/SHAHPOURI		ì	· · ·
	DUBAI INTERNATIONAL HOTEL		350 00 **United Arab Emirat	i√ <sup>97.20</sup> -
		والمحافظ المحافظ المحافظ المحافظ والمحافظ المحافظ المحاف	Dinams	
	MAYFAIR HOTEL, AL RIQA ST, DUBAI		100 00 "United Arab Emirat	N 27.77-
	MAYFAIR HOTEL-RE	a a a a a a a a a a a a a a a a a a a	Oirhans	
	AUDIO AMERICA RIVIERA BEACH	FL.		132.32-
1	ELECTRONICS STORES			Y Z
l	FOR CUSTOMER SERVICE CALL 561-	8637704		
tal of D	ue in Full Activity for			3,043.19
in the first	I Activity for			
	Il Activity for		· · · · · · · · · · · · · · · · · · ·	
/03/07*	5% OPEN Savings at Hertz			-6.64 Credit
	HERTZ CAR RENTAL \$132.78 07/01/07			

Continued on reverse

----

78576       54202         CRLANDO, FL       BUS:       INVOICE*       INVOICE* <th></th> <th></th>		
78576     54202     DORLANDO.       ORLANDO. FC     INVOICE*     INVOICE*       NOME     BUS:     DAGE 1       COURT.     BUS:     SERVICE ADVISOR:       INVOICE*     INVOICE*       INVO		
INVOICE     INVERTIGATION     INVERTIGATION     INVOICE     INVERTIGATION     INVERTIGATION     INVOICE     INVERTIGATION     INVERTICANTINO     INVERTIGATION     INVERTICANTINO     INVER		
ORLANDO, FZ       PLOS (607) 242-3000       Part (607) 348-3097         NOME       PLOS (607) 242-3000       PLOS (607) 348-3097         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS (607) 242-3000         Image: Contract (607)       PLOS (607) 242-3000       PLOS		
PAGE 1       WWW.cmBeckendrole.com STREPTED and Comparison of the second s	*INVOICE*	11500 E. Colonial Drive, Orlando, FL 32817
ORLANDO, FL       PAGE 1       STATE FREE of MV-038449         HOME       BUS:       SERVICE ADVISOR: 136 JOANER J BOLMES       SERVICE ADVISOR: 136 JOANER J BOLMES         CRAMPAGNE OS       FORTUNA C GE       1922023134       AB745/48740 J BOLMES       TADEMA J BOLMES         CRAMPAGNE OS       COUNTAC GE       19220232314       AB745/48740 J BOLMES       JUNO7       TADEMA J BOLMES         CRAMPAGNE OS       COUNTAC GE       19220232314       AB745/48740 J BOLMES       JUNO7       JUNO7         1664 AD705 IE       COUNTAC GE       17.30 OTUNO7       0.001 CASH       JUNO7       JUNO7         167.60.004600       TADE PRANNEL JUNO7       DISTRIBUTANTLY POMER STREET TADATE       DISTRIBUTANTLY POMER STREET TO TAL       JUNO7         A CUSTOMER STATES INTERMITANTLY POMER STEERING GOES OUT AND STERRING       283.80 283.80       283.80 283.80         10556 7JUNO7       LIST NETRICITANTLY POMER STEERING COLUMN AND CALIERATE NEW       TORQUE AND POSITION SENSORS       283.80 283.80         11556 7JUNO7       STATE DISTREMITANTLY POMER STEERING COLUMN AND CALIERATE NEW       TORQUE AND POSITION SENSORS       283.80 283.80         11556 7JUNO7       STATE DISTREMITANTLY POMER STEERING COLUMN AND CALIERATE NEW       TORQUE AND POSITION SENSORS       283.80 283.80         11556 7JUNO7       STATE DISTREMITANT SENSORS       JUNO7       JUN		www.cariblackorlando.com
ANNO.       SERVICE ADVISOR: 135 JORTARN J. BOLMES         Incomparing the service of the		STATE REG #MV-03849
CLORE       MARGAGENEL       LIZEGE 20154       MELABERN/GOT       TAGE         CHAMPAGNER       05       PONTTAC O.6       10220528154       PANMET	HOME: SERVICE ADVISO	
CHAMEPARIE       OS       CONTIAC G6       13220528154       48746/48745       T1375         IGEL CATE       PROBLOATE       WARK EAR.       PROMUEED       INVERTIGATE       PANNENT       INV. DATE         IGEL CATE       PROBLOATE       PROBLOATE       PROBLOATE       INV. DATE         IGEL CATE       PROBLOATE       PROBLOATE       INVERTIGATION       INVERTIGATION         IGEL CATE       PROBLOATE       PROBLOATE       INVERTIGATION       INVERTIGATION         ID-56 O JUNIOT       IS-40 IJUNIOT       IS-40 IJUNIOT       IS-40 IJUNIOT       IS-40 INVERSION         A CUSTOMORE STATES INTERMITANTLY POWER STERRING GOES OUT AND STERRING       JESS.80 283.80       283.80       283.80         A STEER INC-SUSPENSION       283.80 283.80       1532680.25       263.25       263.25         AF46 TORQUE INPUT SENSOR FAILURE 3. PERFORM P/S DIAGNOSIS AX PER       TORQUE AND POSITION SENSORS       YOU MAY RECEIVE A SURVEY FROM GM. IF FOR ANY RECEIVES A SURVEY FROM CM. IF FOR ANY RECEIVES A SURVEY FROM CM. IF FOR ANY RECEIVES AND THE POLY AND TATING OF COMPLETELY SATISFIED, CONTACT US. A RATING OF COMPLETELY SATISFIED, DOES NOT MEAN ME ARE PERFECT. BUT WE BARD OUR SERVICE         COMPLETELY SATISFIED DOES NOT MEAN ME ARE PERFECTED AND AND REAR SERVICE       TANK YOU CARL BARD AND AND AND AND AND AND AND AND AND AN		
CONTROL PRODUCT MARK EACH AND		
Idea vise       17:30 07.0002       0.00 CASH       11.0007         Idea vise       000005: STK:0134PA ENG:3.5_LITER_SPITERN:A         Id:55 07.0007       15:40 11.0007       0.00 CASH       1.0007         LINE OFCODE TECH TYPE HOURS       000005: STK:0134PA ENG:3.5_LITER_SPITERN:A         A CUSTOMER STATES INTERMITANTLY POWER STEERING GOES OUT AND STEWRING       0283.80 283.80         A SUSTOMER STATES INTERMITANTLY POWER STEERING COLUMN       359.00 283.80         A SUSTOMER STATES INTERMITANTLY POWER STEERING COLUMN AND CALIBRATE NEW       283.80 283.80         A STREERING-COLUMN       359.00 269.25 269.25         A STATE ORQUE INPUT SENSOR FAILURE 3.3 PERFORM F/S DIAGNOSTS AX PER         TORQUE AND POSITION SENSORS       283.80 283.80         YOU MAY RECEIVE A SURVEY FROM MC. IF FOR ANY         REASON TOU FIRE YOU CANNOT RATE OUR SERVICE         COMPLETELY SATISFIED, CONTACT US A RATING OF         COMPLETELY SATISFIED, CONTACT US A RATING OF         COMPLETELY SATISFIED, CONTACT US A RATING OF         COMPLETELY SATISFIED OSS NOT MEAN WE ARE         FERRER'S HER AND CONTACT PARAMENT OF AND REASON TOU FIRE AND CONTACT US A RATING OF         COMPLETELY SATISFIED OSS NOT MEAN WE ARE         FERRER'S HER BARGE OF CONTACT US A RATING OF         COMPLETELY SATISFIED OSS NOT MEAN WE ARE         FERRER'S LET BARGE AND AND REASON TO FERRENCE		
IDENTITY INTERPORT         IDENTITY INTERPORT         IDENTITY INTERPORT         IDENTITY INTERPORT         A CUSTONE STREET TYPE HOURS         A CONTROL OF A STREET	DEL DATE PRODUDATE WARA CAP	
The sectory warrary construints and of the sector to the set of this ferminers. The setory is another with the set of this ferminers. The setory is another with the set of this ferminers. The setory is another with the set of this ferminers. The setory is another with the set of this ferminers. The setory is another with the set of the set of this ferminers. The setory is another with the set of the set of this ferminers. The setory is another with the set of the set of this ferminers. The setory is another with the set of the set of this ferminers. The setory is another with the set of the set of this ferminers. The setory is another with the set of the set of this ferminers. The setory is another with the set of the set of this ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the set of the ferminers. The setory is another with the set of the ferminers. The setory is another with the set of the set of the ferminers and the set of		
LIST       NST       TOTAL         A CUSTOMER STATES INTERNITATILY POWER STEERING GOES OUT AND STERRING JERKS TO LEFT ADVISE       283.80       283.80       283.80         453 STEERING       283.80       283.80       283.80       283.80       283.80         1 15926870       COLUMN       359.00       269.25       269.25       269.25         48746       TORQUE INPUT SENSOR PAILURE 3.3 PERFORM P/S DIAGNOSIS AX PER       TAC CASE # 9684804. INSTALL NEW STEERING COLUMN AND CALIBRATE NEW         TORQUE AND POSITION SENSORS       ************************************	A.O. OPENED FEADY OPTIONS STK: 8134PA BN	G:3.5_LITER_SFI TRN:A
LIST       NST       TOTAL         A CUSTOMER STATES INTERNITATILY POWER STEERING GOES OUT AND STERRING JERKS TO LEFT ADVISE       283.80       283.80       283.80         453 STEERING       283.80       283.80       283.80       283.80       283.80         1 15926870       COLUMN       359.00       269.25       269.25       269.25         48746       TORQUE INPUT SENSOR PAILURE 3.3 PERFORM P/S DIAGNOSIS AX PER       TAC CASE # 9684804. INSTALL NEW STEERING COLUMN AND CALIBRATE NEW         TORQUE AND POSITION SENSORS       ************************************		
A CUSTOMER STATES INTERMITANTLY POWER STEERING GOES OUT AND STEERING JERKS TO LEFT ADVISE 45 STEERING-SUSPENSION 463 CP3 1 15926870 COLUMN 15920870 COLUMN 159208700 C	LINE OPCODE TECH TYPE HOURS	
45 STEERING-SUSPENSION 463 CP3 1 15926870 COLUMN 359.00 263.25 269.25 48746 TORQUE INPUT SENSOR FAILURE 3.3 PERFORM P/S DIAGNOSTS AX PER TAC CASE # 3684804. INSTALL NEW STEERING COLUMN AND CALIBRATE NEW TORQUE AND POSITION SENSORS ************************************	A CUSTOMER STATES INTERMITANTLY POWER STEERING GOES	OUT AND STEBRING
463 CP3       359.00       269.25       269.25         1 15326870 COLUMN       359.00       269.25       269.25       269.25         18746 TORQUE INPUT SENSOR FAILURE 3.3 PERFORM P/S DIAGNOSTS AX PER         TAC CASE # 9684804. INSTALL NEW STEERING COLUMN AND CALIBRATE NEW         TORQUE AND POSTION SENSORS         ************************************	JERKS TO LEFT ADVISE	
1       15926870 COLUMN       359.00       269.25       269.25         48746 TORQUE INPUT SENSOR FAILURE 3.3 PERFORM P/S DIAGNOSIS AX PER         TAC CASE # \$664804. INSTALL NEW STRERING COLUMN AND CALIBRATE NEW         TORQUE AND POSITION SENSORS         YOU MAY RECEIVE A SUCKEY FROM GM. IF FOR ANY REASON YOU FREE YOU CANNOR RATE OUR SERVICE COMPLETELY SATISFIED, CONTACT US. A RATING OF COMPLETELY SATISFIED, CONTACT US. A RATING OF COMPLETELY SATISFIED DOES NOT MEAN WAR ARE PERFECT-HUT WE DID OUR JOB WELL. THANK YOU CARL BLACK OF ORLANDO, LLC.         Interview of the second of the sec		283.80 283.80
TAC CASE # 9564804. INSTALL NEW STEERING COLUMN AND CALIBRATE NEW TORQUE AND POSITION SENSORS YOU MAY RECEIVE A SURVEY FROM GM. IF FOR ANY REASON YOU FEEL YOU CANNOT RATE OUR SERVICE COMPLETELY SATISFIED, CONTACT US. A RATING OF COMPLETELY SATISFIED, CONTACT US. A RATING OF COMPLETELY SATISFIED, CONTACT WILL THANK YOU CARL BLACK OF ORLANDO, LLC. The fedory weraniy constitutes all of the warantee with respect to the seld of this benders. The selder hereby expression and the selder of the seld of this benders and the selder of	1 15926870 COLUMN	
The sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of this fernitures. The seler the sectory working continues all of the variaties with respect to the sele of the sele	48746 TORQUE INPUT SENSOR FAILURE 3.3 PERFORN P/S D	IAGNOSIS AX PER
The sectory wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortanty constitutes all of the variantia with fearer to the safe of this branching. The selfer wortant is branching to the safe of this branching. The selfer wortant is branching to the safe of this branching. The selfer wortant is branching to the safe of this branching. The selfer wortant is branching to the safe of the safe	TAC CASE # 9684804. INSTALL NEW STRERING COLUMN AND	CALIBRAIE NEW
REASON YOU FREL YOU CANNOT RATE OUR SERVICE COMPLETELY SATISFIED, CONTACT US. A RATING OF COMPLETELY SATISFIED DOES NOT MEAN WE ARE PERFECT. HUT WE DID OUR JOB WELL. THANK YOU CARL BLACK OF ORLANDO, LLC.         Image: Complete the second of the second		****
COMPLETELY SATISFIED, CONTACT US. A RATING OF COMPLETELY SATISFIED DOES NOT MEAN WE ARE PERFECT-BUT WE DID OUR JOB WELL. THANK YOU CARL BLACK OF ORLANDO, LLC.	YOU MAY RECEIVE A	SURVEY FROM GM. IF FOR ANY
COMPLETELY SATISFIED DOES NOT MEAN WE ARE PERFECT ENT WE DID OUR JOB WELL. THANK YOU CARL BLACK OF ORLANDO, LLC. PAID PAID The factory warranty constitutes all of the warranties with respect to the seld of this frankers. The selfer The factory warranty constitutes all of the warranties with respect to the seld of this frankers. The selfer Merchantablery of the warranties, enter express or impled, including any many divergence of the seld of this frankers. The selfer merchantablery of these self of the warranties, enter express or impled, including any many divergence of the self of this frankers. The selfer Description of the warranties, enter express or impled, including any many divergence of the self of the warranties, enter express or impled, including any many divergence of the self of the warranties, enter express or impled, including any many divergence of the self of the warranties, enter express or impled, including any many divergence of the self of the warranties. The selfer of the self of the warranties, enter express or impled, including any many divergence of the self of the warranties. The selfer of the self of the warranties of the self of the the theory of the self of the self of the theory of the self of the theory of the self of the self of the self of the theory of the self of the self of the theory of the self of the self of the theory of the self of the sel	REASON YOU FEEL YO	OU CANNOT RATE OUR SERVICE
PERPECT. GUT WE BID OUR JOB WELL. THANK YOU CARL BLACK OF ORLANDO, LLC. PAID PAID WILL THANK YOU CARL BLACK OF ORLANDO, LLC. PAID WILL THANK YOU CARL BLACK OF ORLANDO, LLC. PLEASE PAID WILL THANK YOU CARL BLACK OF ORLANDO, NOT TO BE ORN ALONG WITH THE WECKSARY MATERIAL AND WILL THANK YOU ANDOR YOUR TO BE OONE ALONG WITH THE WECKSARY MATERIAL AND WILL THE REPAIR WORK YOUR EXPRESS OF THE THAN ANDOR YOUR EXPRESS WECKANTY OU ANDOR YOUR TO BE OONE ALONG WITH THE WECKANTY OU ANDOR YOUR SUPER FREESS OF TESTING ANDOR YOUR EXPRESS OF TESTING ANDOR YOUR EXPRESS WECKANTY OU ANDOR YOUR TO BE OONE ALONG WITH THE WECKANTY OU ANDOR YOUR TO BE OONE ALONG WITH THE WECKES SOL	COMPLETELY SATISFI	ED DOES NOT MEAN WE ARE
The tectory working docsing all of the warranties with respect to the set of this terniteria.       The set of the set of this terniteria.         The tectory working docsing all workanies, either express or implied, including any implied warranty of the set of this terniteria.       The set of the set of this terniteria.         The tectory working docsing all workanies, either express or implied, including any implied warranty of the set of a particular gurdee.       The set of the set of this terniteria.         The tectory working docsing to a particular gurdee set of this terniteria.       The set of the set of the set of this terniteria.       The set of the set of the set of this terniteria.         The tectory working docsing to the set of this terniteria.       Not Response to the set of the set of this terniteria.       The set of the set of the set of this terniteria.       The set of the set of the set of the set of this terniteria.         Datased to the set of a particular gurdee.       Set of the set of	PERFBCF BUT WE DID	OUR JOB WELL: THANK YOU
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the	CARL BLACK OF ORLA	NDO, LLC.
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the		
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the		
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the		
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the		
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the		
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the		
The factory warranty constitutes all of the warranties with respect to the sele of this itern/iterus. The sells thereby expressive disclaims all warranties, either express or implied, including any implied warranty of merchantability or titues, either express or implied, including any implied warranty of merchantability or titues for a particular purpose. Seller neither assumes nor authorizes any other parson to assume for it any itability in connection with the sale of this itern/iterus. The sells to the sele of this itern/iterus. The sells to the sele of the sele of this itern/iterus. The sells to the sele of the		PAIU I
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The series is the sale of the express or implied, including any implied warranty of the sale of this item/items nor authorizes any other parson to merchantability or fitness for a particular purpose. Selier neither assumes nor authorizes any other parson to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       PARTS AMOUNT       283.80         DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE       0.00         I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED MISC. EPA CHARGES 0.000       MISC. EPA CHARGES 0.00         NO STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05       TOTAL CHARGES 553.05         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         FIRST.       SALES TAX       0.00       LESS       C.00		
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The series is the sale of the express or implied, including any implied warranty of the sale of this item/items nor authorizes any other parson to merchantability or fitness for a particular purpose. Selier neither assumes nor authorizes any other parson to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       PARTS AMOUNT       283.80         DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE       0.00         I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED MISC. EPA CHARGES 0.000       MISC. EPA CHARGES 0.00         NO STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05       TOTAL CHARGES 553.05         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         FIRST.       SALES TAX       0.00       LESS       C.00		
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The series is the sale of the express or implied, including any implied warranty of the sale of this item/items nor authorizes any other parson to merchantability or fitness for a particular purpose. Selier neither assumes nor authorizes any other parson to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       PARTS AMOUNT       283.80         DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE       0.00         I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED MISC. EPA CHARGES 0.000       MISC. EPA CHARGES 0.00         NO STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05       TOTAL CHARGES 553.05         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         FIRST.       SALES TAX       0.00       LESS       C.00		(INIACO)
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The series is the sale of the express or implied, including any implied warranty of the sale of this item/items nor authorizes any other parson to merchantability or fitness for a particular purpose. Selier neither assumes nor authorizes any other parson to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       PARTS AMOUNT       283.80         DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE       0.00         I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED MISC. EPA CHARGES 0.000       MISC. EPA CHARGES 0.00         NO STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05       TOTAL CHARGES 553.05         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         FIRST.       SALES TAX       0.00       LESS       C.00		
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The series is the sale of the express or implied, including any implied warranty of the sale of this item/items nor authorizes any other parson to merchantability or fitness for a particular purpose. Selier neither assumes nor authorizes any other parson to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       PARTS AMOUNT       283.80         DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE       0.00         I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED MISC. EPA CHARGES 0.000       MISC. EPA CHARGES 0.00         NO STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05       TOTAL CHARGES 553.05         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         FIRST.       SALES TAX       0.00       LESS       C.00		
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The series is the sale of the express or implied, including any implied warranty of the sale of this item/items nor authorizes any other parson to merchantability or fitness for a particular purpose. Selier neither assumes nor authorizes any other parson to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       PARTS AMOUNT       283.80         DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE       0.00         I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED MISC. EPA CHARGES 0.000       MISC. EPA CHARGES 0.00         NO STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05       TOTAL CHARGES 553.05         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         FIRST.       SALES TAX       0.00       LESS       C.00		
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The series is the sale of the express or implied, including any implied warranty of the sale of this item/items nor authorizes any other parson to merchantability or fitness for a particular purpose. Selier neither assumes nor authorizes any other parson to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       PARTS AMOUNT       283.80         DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE 0.000       DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE       0.00         I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED MISC. EPA CHARGES 0.000       MISC. EPA CHARGES 0.00         NO STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05       TOTAL CHARGES 553.05         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         FIRST.       SALES TAX       0.00       LESS       C.00		
merchantability or itiness for a particular purpose. Salie of this item/item's. NOT. RESPONSIBLE FOR LOSS OR Assume for item/item's. NOT. RESPONSIBLE FOR LOSS OR DAMOUNT       269.25         assume for ite any liability in connection with the sale of this item/item's. NOT. RESPONSIBLE FOR LOSS OR BEYOND OUR CONTROL.       PARTS AMOUNT       269.25         i HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND MICR. EPA CHARGES       0.00       SUBLET AMOUNT       0.00         i HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES       0.00         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00         OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS       SALES TAX       0.00		
DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF THE HAR OF THE ART OF THE ART OF THE ART OF THE BEYOND OUR CONTROL. I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THE CAR OR TAUCK TO SECURE THE AMOUNT DF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS FIRST. EXPLOSE TAX O, OO DESCRIPTION OF THE PURPOSE OF TESTING AND/OR INSPECTION. AN DESCRIPTION OF TOTAL CHARGES 553.05 DESCRIPTION OF TOTAL CHARGES 0.00 DESCRIPTION OF TOTAL CHARGE	merchantability or fitness for a particular purpose. Selier neither assumes nor actionary entry of the	DSS OR PARTS AMOUNT 269.25
I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05 EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THE CAR OR TAUCK TO SECURE THE AMOUNT DO REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST.	DAMAGE TO VEHICLE OR ANNICLES LEFT IN VEHICLE IN CASE OF THE THE THE PERICE	0.00
HEREBY GRANT YOU AND/OR YOUH EMPLOYEES PERMISSION TO CHEATE STING AND/OR INSPECTION. AN TOTAL CHARGES 553.05 ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN TOTAL CHARGES 553.05 EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THE CAR OR TAUCK TO SECURE THE AMOUNT LESS 0.00 OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS SALES TAX 0.00 FIRST. PLEASE PAY	THE ALL ALL ALL ALL ALL ALL ALL ALL ALL AL	AND
EXPRESS MECHANIC'S LIEN IS HEREOT ACKNOWLEDGED ON THE OR 12,000 MILES; WHICHEVER OCCURS LESS 0.000 OF REPAIRS THERETO. ALL WORK GUARANTEED FOR 12 MONTHS OR 12,000 MILES; WHICHEVER OCCURS LESS 0.000 FIRST. PLEASE PAY	HEREBY GRANT YOU AND/OR YOUH EMPLOYEES PERMISSION TO CE TESTING AND/OR INSPECTIC	IN AN TOTAL CHARGES 553 05
FIRST. PLEASE PAY	EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THE CAR OR TAUCK TO SECURE THE AL	DOCURS LESS U.UU
	UF REPAIRS TREASING ALL WORK SOMERITES STATE STATES	
	X	

CUSTOMER COPY

E.q

l

ł

1

Jan 04 2008 4:01PM HP LASERJET FAX

-• ~ 1

1

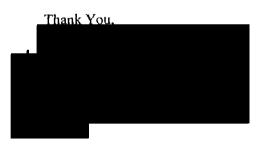
i.

<ul> <li>Orlando, FL</li> </ul>	Telephone:	Fax	

January 03, 2008

To Whom It May Concern:

We sold the Pontiac G6 to our customer **and the set of the set of** 





# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 16, 2011

Columbia, SC

Service Request: 71-609984432 Customer Relationship Specialist: Paul Grant

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the repairs performed and parts replaced on your vehicle is not included in the special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,



CHEVROLET

1 \*\*

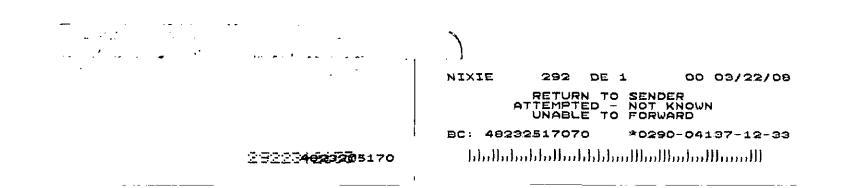
#### Customer Assistance Center

Chevrolet Division General Motors Corporation P.O. Box 33170 Detroit, MI 48232-5170



* * (10 274	W RUNEY BOWES
* * VH4, 5	TM
U.S. POSTAGE 1 47 1	PR3563497
5081 <b>500.41</b> 0	MAR 12 2008
237 6 MAILED FROM ZIP	CODE . 48146

MAR 2 8 2008



CHEVROLET

**Customer Assistance Center** 

Chevrolet Division General Motors Corporation P.O. Box 33170 Detroit, MI 48232-5170

March 11, 2008

Columbia, SC

### CUSTOMER DID NOT RECEIVE THIS LETTER FROM GMC

Service Request: 71-609984432 Customer Relationship Specialist: Paul Gambino

Dear-

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the repairs performed on the vehicle is not covered by the special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship.Specialists will be happy to assist you.

Sincerely,

March 16, 2011

Columbia, SC

Service Request: 71-609984432 Customer Relationship Specialist: Paul Grant

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the repairs performed and parts replaced on your vehicle is not included in the special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

March 16, 2011



Service Request: 71-609984432 Customer Relationship Specialist: Paul Gambino

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the repairs performed on the vehicle is not covered by the special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

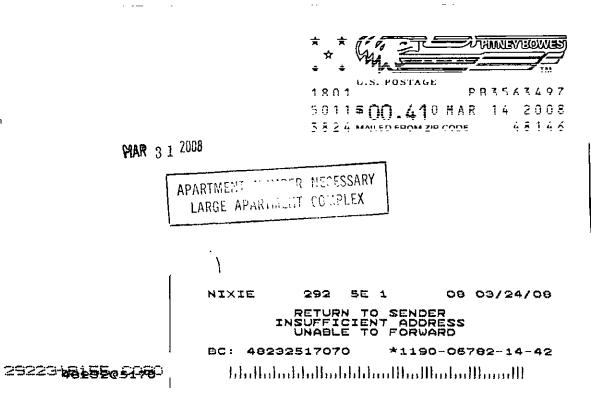
Sincerely,



#### CHEVROLET

#### **Customer Assistance Center**

Chevrolet Division General Motors Corporation P.O. Box 33170 Detroit, MI 48232-5170





**Customer Assistance Center** 

Chevrolet Division General Motors Corporation P.O. Box 33170 Detroit, MI 48232-5170

# CUSTOMER DID NOT RECEIVE TH 3 LETTER FROM GMC

Service Request: 71-609984432 Customer Relationship Specialist: Paul Grant

Dear

March 13, 2008

Columbia, SC

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

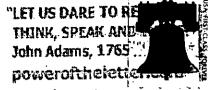
We have reviewed your request for reimbursement on the steering shaft that you had repaired. We regret that we are unable to reimburse you the amount you requested because the repairs performed and parts replaced on your vehicle is not included in the special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our -Customer Relationship Specialists will be happy to assist you.

Sincerely,



... COLUMBIA SC 292 03 MAR 2008 PM 1 T



REIMBURSEMENT DEPARTMENT P.O. BOX 33170 DETROIT, MI 48232-5170

6 2008,

MAR

442324Si70

\*\*\*

المستقلين المستلين المستلك والمستلك والمستلك والمستلك والمستلك

# CUSTOMER REIMBURSEMENT CLAIM FORM

. \_\_\_ \_\_\_

This section to be completed by Claimant				
Date Claim Submitted: March 3, 7008				
17-Digit Vehicle Identification Number (VIN): 1612T54 825F				
Mileage at Time of Repair: <u>54867</u> Date of Repair. <u>Jan. 15, 2008</u>				
Claimant Name (please print):				
Street Address or PO Box Number:				
City: <u>Cilumbia</u> State: <u>S. C.</u> ZIP Code:				
Daytime Telephone Number (include Area Code):				
Evening Telephone Number (include Area Code):				
Amount of Reimbursement Requested: \$ 150.24				
The following documentation must accompany this claim form.				
Original or clear copy of all receipts, invoices, and/or repair orders that show:				
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>				
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.				
Claimant's Signature:				
Please mail this claim form and the required documents to:				
Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170				

Reimbursement questions should be directed to the following number: 1-800-204-0261

# 

19896	268448	C	DIOL
	*INVOICE*		HEVROLET
		111 Newland Roa	d + Columbia, SC 29229 8) 254-1431
COLUMBIA, SC	PAGE 1		iChevrolet.net
HOME : BUS :	SERVICE ADVISOR:	8769 ESTHER	RUTTH GIBSON
COLOR YEAR MAKE/MODEL	VIN		MILEAGE IN / OUT
GREEN 05 CHEVROLET MALIBU	1G1ZT54825F	55	335/55335 T750
			MENT INV. DATE
01JAN01 DD 18:00	29JAN08	0.00 CASH	I 29JAN08
	TIONS: ENG:3.5_Liter_S	FI	· · · · · · · · · · · · · · · · · · ·
08:29 29JAN08 17:08 29JAN08			
LINE OPCODE TECH TYPE HOURS A C/S THAT AT 60-65 MPH THERE IS		LIST	NET TOTAL
FEEL IT AND HEAR IT IN S'	FEERING WHEEL CHCK AND		L N
03 STEERING/SUSPENSION CONCL 715 CO	ERN	Δ	4.95 44.95
PARTS: 0.00 LABOR: 44.	95 OTHER: 0.00		
55335 TIGHTENED SCREWS ON LOOSE	PANEL LOCATED UNDER DR	IVER SIDE DAS	Ĥ
AREAt, BALANCED TIRES PUT BEST 2			
CUSTOMER PAY SHOP CHARGE FOR REPA	AIR ORDER		4.94
		/	$\frown$
			$\sim$ )
		1.00	ŗ, <i>k</i>
·			i li /
	-		
DISCLAIMER OF WARRANTIES: All war CHEVROLET, hereby expressly disclaim	anties on these parts are the manufacturer's. The Seller, CAPI s all warranties, either express or implied, including any imp	DESCRIPTION	TOTALS
	while our takes period are the manufacture is the Select Corre- s all warranties, either express or implied, including any imp r s particular purpose, and CAPITOL CHEVROLET neither assu le for it any liability in connection with the sale of these parts. elimination and the lack of complete vehicle history, we do as will commet your prohlem. This disclosed by the select CAPI		44.95
	and the set of the set		0.00
All claims, disputes and other matters o connection with, or refacing to the repair connection with, or refacing to the repair according to the repair according to the repair	any kind or nature in question by either party arising out of of the vahicle described herein, shall be decided by arbitratio tion rules of the American Arbitration Association. No perso	, in SUBLET AMOUNT	0.00
The second secon	r, class scion or otherwise any matter subject to this agreem ad by and under the Federal Arbitration Act.	TOTAL CHARGES	49.89
in a style of the	Numerial MARC Nater set froth to be done along with the necessary material ses or damage to vehicle or articles left in vehicle in case of strol or for any delays caused by unavailability of parts or delay		0.00
parts shipments by the suppliers or trac operate the vehicle herein described on ADT RESPONSIBLE FOR LOSS ON DAMAGE TO CARS ON INSPECTION. An express mechanic illen is ANTICLES LEFT IN CARS IN CASE OF FIRST. INFERT ON ANY INFERSE. THE OF ANY DEFAULT	GEMERN'S MADE satisfies set fronts to be done along with the necessary matorial sas or damage to vahicle or articlas left in vahicle in case of trol or for any delays caused by unavaisability of parts or delay sports. I hereby grant you and/or your employees permissio streats. highways or elsewhere for the purpose of testing an hereby acknowledged on vehicle to accure the amount of ray IN PAYMENT OF MY BILL, I SHALL BE RESPONSIBLE FOR CO LE ATTORNEY'S FEES.	d/or Bins PLEASE PAY	
OF COLLECTION INCLUDING REASONAL	LE ATTORNEY'S FEES.		50.24

---- ...

-----

-- -

1	0000			267892	C	D		
-	9896							
			*	INVOICE*	<u>لیت</u> 111 Nowl	Iand Road Co		
201 JB 021						(803) 254- CapitolChevro	1431	23223
COLUMBIA, SC HOME:	BUS :			PAGE 1		•		
COLOR	MAKE/MODEL		<u>SER</u>	VICE ADVISOR:	8769 ES		GIBSON EIN/OUT	TAG
	•			· · · · · · · · · · · · · · · · · · ·				
	WARE EXP	LIBU PROMIS		54825F PO NO.	RATE	54867/	54867	<u>T3240</u>
							*	
01JAN01 DD R.O. OPENED	READY	18:00 15		:3.5 Liter S	<u>0.00</u> FI	CASH	15JAN08	3
00.40 15 TANOD 15.	0C 1E TANO	0		····				
08:40 15JAN08 15: LINE OPCODE TECH T	26 15JANO YPE HOURS				LIST	NET	TOTA	L
A Moved to: 267892 SPO Moved to:								
61	IPS						(N/C	
PARTS: 0.00	LABOR:	0.00	OTHER:	0.00	TOTAL L	INE A:	0.0	)0
****	*****	*****	*****	****	******	***	2019-008-20-19-00003-00000	
B C/S THAT THERE I THERE IS A				WHEN TURNING STEERING WHE				
FEELS								
CAUSE: INTERMEDIAT						$\sim$	]	
715	WXC					$\sum_{i=1}^{n} \sum_{j=1}^{n} \sum_{i=1}^{n} \sum_{j=1}^{n} \sum_{i$	(N/C	
1 22687711 FC:	SHAFTOKI	1.			m R		/ (N/(	-) <b>)</b>
PART#: 22	687711				/ <u>}</u> %	3 - <sup>6</sup> - <sup>6</sup> - 7		
COUNT: 1 CLAIM TYF					~~/~~			
AUTH CODE	:							
		*****	an tanang paparahan Addaeses a salang					
PARTS: 0.00	LABOR:	0.00	OTHER:	0.00	TOTAL L	INE B:	0.0	00
54867 INTERMEDIATE E7700 COVERED UNDE					SHAFT O	P CODE		
**** *** THE FOLLOWING	**************************************	********	*****	************* PD 70 P0#267	********	***		
A Moved to: 267892	C Line: A	DONISTICA	NOF LINK	50%10%N0#207	332C	$  _{lx}$	2 \	
						00	. / /\	٢
						/_/	6.00	
CUSTOMER PAY DEDUC						r 	100.0	00
m	CHEVROLET, hereby exp warranty of merchantabili	ressly disclaims all warra	inties, either exp	e manufacturer's. The Seller, CAPI ress or implied, including any imp CAPITOL CHEVROLET neither assu	lied Street of the second s		тота О.О	
S IMPORTADIan S	to complexity requiring to guarantee any diagnosis of CHEVROLET in no way of	he process of elimination or that our repairs will corr affects the terms of the	y lability in conne 1 and the lack of rect your problem. manufacturer's w	ction with the sele of these parts, complete vehicle history, we do This disclaimer by the seller, CAPI arranty. Buyer shall not be entitled	TOL PARTS AN	IOUNT	0.0	00
FROM THE HEAR FLOON YOU FROM THE WEAR FLOON YOU FROM THE WAY READADE US FOR MY TO AND TO ANTO THE	loss of time, loss of profit	, or income or any other in	ncidental damages	to property, camages for loss of	GAS, OIL,		0.0	
CONSILE TOURINE EXTERNICE	entity shall consolidate by	nmercial Arbitration fules y way of joinder, class ac	tion or otherwise	stion by either party arising out of trein, shall be decided by arbitratio Arbitration Association. No person any matter subject to this agreem Arbitration Act	n in or MISC, CHA	ARGES	100.0	00
The state your for the state of	this arbitration agreement TERMS STRICTLY CASH I I hereby authorize the reg	UNLESS ARRANGEMENTS	MADE froth to be done	along with the necessary material	and LESS INSU		<u>100.0</u> 0.0	
him	agree that you are not re theft or any other cause b parts shipments by the s operate the vehicle herein	isponsible for loss or dam seyond your control or for uppliers or transporter. I h described on streets, hi	taga to vehicle of any delays cause hereby grant you phways or alsew	articles left in vehicle in case of d by unavailability of parts or delay and/or your employees permission here for the purpose of testing an	fire, s in SALES TA	335	0.0	
NOT RESPONSIBLE FOR LOSS OF DAMAGE TO CARS OF ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.	inspection. An express mu thereto. IN THE EVENT O OF COLLECTION INCLUD	echanic's lien is hereby ac F MY DEFAULT IN PAYM	ENT OF MY BILL.	ehicle to secure the amount of rec I SHALL BE RESPONSIBLE FOR CO			100.0	00
Copyright 2000 ADP, Inc. SERVICE INVOICE #2 X512C			CUST	OMER COPY -	+ Rc	st 24	78972	<u>'C_</u>

### SALES DRAFT CAPITOL CHEVROLET 111 NEWLAND ROAD COLUMBIA, SC 29229 TERMINAL 0935596

\_ - - - - -

451031769990 01/29/2008 17:39:17 AUTH. TRANS. ID. 008029817159830 INVOICE AUTH. COBE 179127 SALE TOTAL \$50.24

CUSTOMER COPY

SALES DRAFT

CAPITOL CHEVROLET 111 NEWLAND ROAD COLUMBIA, SC 29229 TERMINAL 0935596

VS				
AUTH.	TRANS.	IÐ.	288016512522611	
INVOID	CE .			
AUTH.	COBE	002	2370	

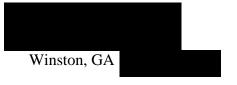
SALE TOTAL

CUSTOMER COPY

\$100.00

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 11, 2011



Service Request: 71-603302471 Customer Relationship Specialist: Wine Summers

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the 30,000 mile service that you had for your vehicle. We regret that we are unable to reimburse you the amount you requested because this is not covered by this special coverage. Records show that the amount paid was for the 30,000 mile service, and the steering column repair was covered under warranty.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,





Reinbursement Department P.O. Box 33170 Detroit, ni 48232-5170

hindentedalahindekantikantikantikantikanatik

46232+5170

- 3 0 4 2000

	07126
CUSTOMER REIMBURSEMENT CLAIM FORM	
This section to be completed by Claimant	]
Date Claim Submitted: 1/28/08	
17-Digit Vehicle Identification Number (VIN): 1GIZU54845F	
Mileage at Time of Repair: 33815 Date of Repair: 62606	
Claimant Name (please print):	
Street Address or PO Box Number:	
City: Winston State: 6a ZIP Code:	1
Daytime Telephone Number (include Area Code):	
Evening Telephone Number (include Area Code):	
Amount of Reimbursement Requested: \$	
The following documentation must accompany this claim form.	
Original or clear copy of all receipts, invoices, and/or repair orders that show:	
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>	
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.	

÷

Please mail this claim form and the required documents to:

# **Reimbursement Department** P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261 . 1

.

-1

### CUSTOMER, REIMBURSEMENT PROCEDURE

07.126

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

. . . .

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 

(770) 941 - 8550 >>>> CONTINUED FROM PREVIOUS PAGE <	RO: 129042 Cashier: 002700 12:27-0 ate Out: 06/26/2006 G1ZU54845F 005 CHEV MALIBU -In: 33815 Out: 33818 Delivered: 12/01/2004 In Service: 12/01/2004 Date In: 06/23/2006 Per Unit Extended Price
[ CUSTOMER PAY ]	
D SCPAY 002090C MP MULTI-POINT INSPECTION REPORT PERFORM INSPECTION, HAS 6MM FT & REAR BK PADS RECOMMEND 4 WHEEL ALIGNMENT FT TIRES WORN ON INNER EDGES 2090	Labor Total: 0.00 Operation Total: 0.00
[ CUSTOMER PAY ]	Operation Total: 0.00
*E SCPAY 001098 BK6 6MM BRAKE LINING REMAINING	Labor Total: 0.00
	Operation Total: 0.00
D (A) [] JUN 2 6 200 By	6
	Customer Pay Labor: 178.98 Customer Pay Parts: 78.41
	astomer Pay Subtotal: 257.39 stomer Pay Sales Tax: 5.48
Visa: 262.88	Customer Total Due: 262.88
with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto. "All parts installe	NTIES: All warranties on this broduct are THORNTON CHEVROLET, INC. hereby all warranties either express or implied, ed warranty of merchantability or fitness rpose and THORNTON CHEVROLET, INC. authorizes any other person to assume for connection with the sale of the product. THORNTON CHEVROLET, INC. in no way f the manufacturer's warranty. d are new/salvaged or reconditioned parts." CTLY CASH unless arrangements made.
Signature: Thank you	I for allowing us to serve you!

Dear Client, you may receive a survey from the manufacturer about the service you received on your vehicle. This is the manufacturers means of scoring us not themselves and not your vehicle. If for any reason you cannot rate us excellent in each category on the survey, Please contact us before you leave or at your convenience. Thank you for choosing John Thornton to be your servicing dealer. We appreciate your continued business. Please call on us for your future automotive needs.

ī.

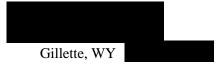
<b>F. @</b>			
Customer: 305	(770) 941 - 8550 Dat 5028 Stock #: C50852 VIN: 1GI 200	RO: 129042 ashier: 002700 12 te Out: 06/26/2006 0852 LZU54845F LZU54845F D5 CHEV MALIBU En: 33815 Out: 338	5
	LANTA GA	Delivered: 12/01	
Home: N/A		In Service: 12/01	
Advisor: 002	2715-Barry B. Yearta Hat: 1157	Date In: 06/23	3/2006
OP Acct Te	ch Hours Complaint/Cause/Correction /	Per Unit Extend	ed Price
<u></u>	[ WARRANTY ] <sup>/</sup>		
CSUT STATES WORKING CK E7680-1.4 A CK STEERING	DD .2 FOR ADJUSTABLE PEDALS	Admin Hours: Operation Total:	0.00
	[ WARRANTY ]		
ALT TRANS G 010 CHEVRO	083W Z7903 M WARRANTY LET ALTERNATE TRANSPORTATION TWO DAYS LET ALTERNATE TRANSPORTATION THREE DAYS PO: 24313	Admin Hours: Operation Total:	0.00
	[ CUSTOMER PAY ]	Tabasa Matal	120.00
30,000 MIL 3.0 REPLACE FUE M BRAKE INS	090 30K E SERVICE L & AIR FILTERS, PERFORM FUEL SYSTEM CLEAN, PERFOR PECTION, ELECTRONIC BALANCE & ROTATION OF 4 TIRES, NE OIL & FILTER, LUBRICATE SUSPENSION IF REQUIRED 25099149 FILTER AS 3.410 25010792 OIL FLTR 1.836 GMOIL OIL 12378546 CLEANER K 8.800	9.72 5.95 11.60 51.14 Total Parts: Operation Total:	9.72 5.95 11.60 51.14 78.41 257.39

>>>> CONTINUED ON NEXT PAGE <<<<

Dear Client, you may receive a survey from the manufacturer about the service you received on your vehicle. This is the manufacturers means of scoring us not themselves and not your vehicle. If for any reason you cannot rate us excellent in each category on the survey, Please contact us before you leave or at your convenience. Thank you for choosing John Thornton to be your servicing dealer. We appreciate your continued business. Please call on us for your future automotive needs.

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 16, 2011



Service Request: 71-610054773 Customer Relationship Specialist: Jane West

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Pontiac G6. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Pontiac, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

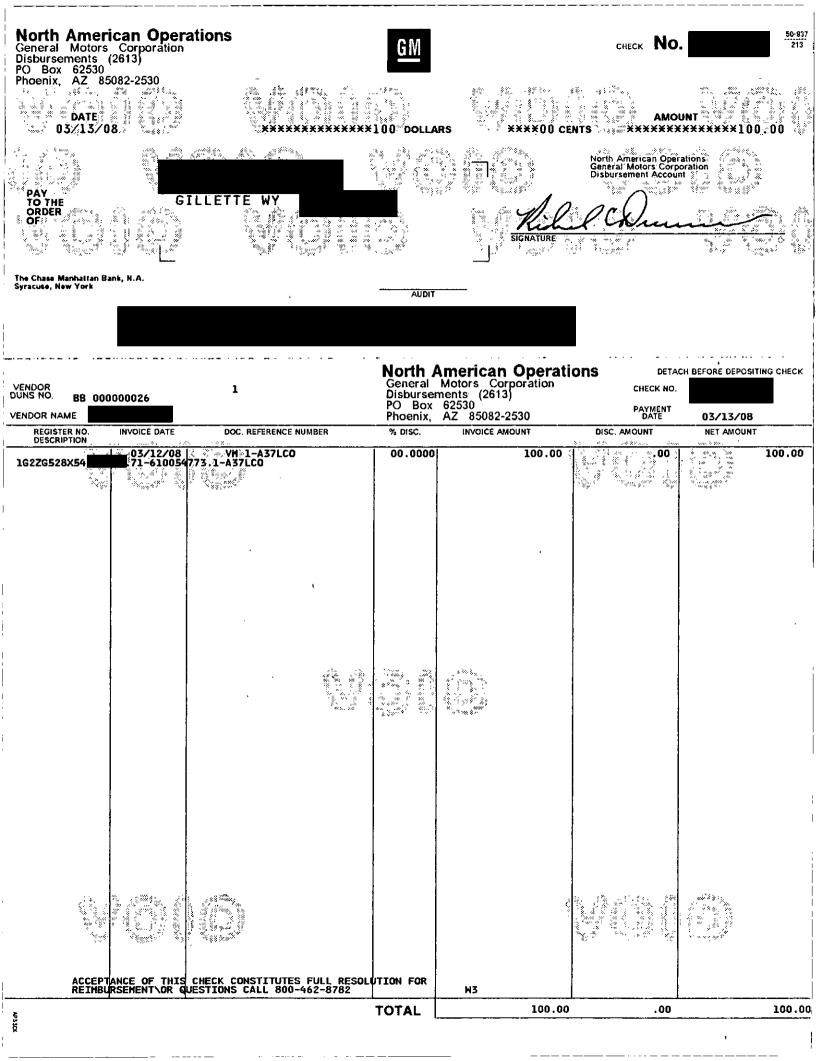
We have reviewed your request for reimbursement on the steering column that you had repaired and are happy to inform you that you are being reimbursed for the full amount of the repair. We have enclosed a check in the amount of \$100.00.

At Pontiac, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

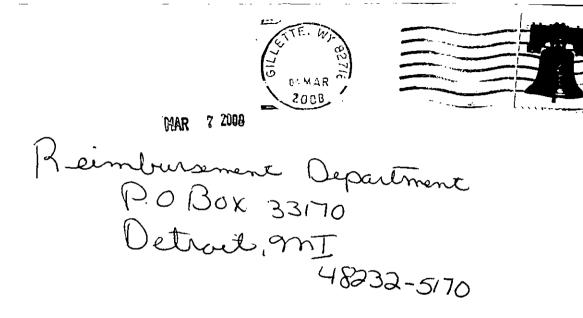
Sincerely,

Pontiac Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.







48232+5170 B050 http://www.http:/

# **CUSTOMER REIMBURSEMENT CLAIM FORM**

-----

I

ł

÷.

ı.

This section to be completed by Claimant
Date Claim Submitted: 2-608
17-Digit Vehicle Identification Number (VIN): 16226528X54
Mileage at Time of Repair: <u>52,158</u> Date of Repair: <u>811607</u>
Claimant Name (please print):
Street Address or PO Box Number:
City: Gillette State: WY ZIP Code:
Daytime Telephone Number (include Area Code):
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$ 100 00
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:

Please mail this claim form and the required documents to:

#### Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

---

#### **CUSTOMER REIMBURSEMENT PROCEDURE**

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim\_will\_be\_acted-upon-within-60-days-of-receipt-

#### If your claim is:

- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Pontiac Customer Assistance Center at 1.800.620.7668 (TTY 1.800.833.7668).

# 

Pa	arts and Service Hour Mon Fri. 7:00-6:00	MOT	ORS	AVIS 444 Skyline Dri Gillette, WY 82 (307) 682-885	ve 718 1	`
<u>GM</u> Shop			BUICK'	www.white-davis E Cadillac		$\overline{)}$
				A	the U	
LISTOMER NO. 19139		JESSICA	KENSE NO.	78	INVOICE DATE 08/17/07	CVCS239
				52, 158	DELIVERY DATE	DELIVERY MILES
GILLETTE, WY		05/PONTIAC/	·	DAN	SELLING DEALER NO.	PRODUCTION DATE
		1 G 2 Z G 5	28X54	NÔ.	<sup>*</sup> 08/16/07	<u></u>
ESTOENCE PHONE BUSINES	S PHONE	COMMENTS	l	COMMENTS	08/10/07	MO: 52
UB# 1 CHARGES					· _ · _ · _ · _ · _ · _ · _ · _ · _ · _	
1000	CONCERN HOURS STEERING INFO LI 660- STEERING POS SENSOR NOT SOLL LUMN AND REPLACED	STITION SENSOR D	iag and DVED	238.0		
PARTSQTYFP-NUMBER 1 15926870	Descri Colum	(PTIONL1) N 6.518	ST PRICE-UNIT PR 359.00 35 TOTAL - PA	19.00 222.0		
MISC·····CODE·····DESCRIPTI EXT EXTENDED	WARRANTY		TOTAL - M	(39 - 030.0		
JOB# 1 TOTALS			LABOR PARTS	238.0 359.0	0	
			MISC	-658.6	50 J	
JOB# 2 CHARGES			CVCS JOB# 1 T	0TAL -61,6	1	
LABOR	Hour K Rack and Pinio Iear Noise	S: TECH(S) N MAKING NOISE	CVCS J08# 1 T	0TAL -61.6	50	
LABOR J# 2 02CVZ MISC CUST REQUEST CHEC TESTED- DID NOT H JOB# 2 TOTALS	HOUR K RACK AND PINIO IEAR NOISE	S: TECH(S) N MAKING NOISE	CVCS J08# 1 T	0TAL -61,6	50	- ,
LABOR	HOUR K RACK AND PINIO IEAR NOISE. JOB# 2 JOB# 2 HOUF KEY FOBS INOP IN ONE TRANSMITI	S: TECH(S) N MAKING NOISE JOURNAL PREFIX S: 0.30 TECH(S)	CVCS JOB# 1 TA :15 CVCS JOB# 2 T ):452 D- 0K.	0TAL -61.6	50 10 20	- ,
LABOR J# 2 02CVZ MISC CUST REQUEST CHEC TESTED- DID NOT H JOB# 2 TOTALS	HOUR K RACK AND PINIO IEAR NOISE. JOB# 2 HOUF KEY FOBS INOP IN ONE TRANSMITT INOP- REPLACED DESCI TRANS BATT	S: TECH(S) N MAKING NOISE JOURNAL PREFIX S: 0.30 TECH(S) TER AND PROGRAMMEI AND PROGRAMMED 1 RIPTIONL SMITT 10.485 ERY 10.485	CVCS JOB# 1 TA :15 CVCS JOB# 2 T ):452 D- OK BOTH OK IST PRICE-UNIT F 98.25 7.28 TOTAL - F	OTAL -61.6 0.0 OTAL 0.0 PRICE- 98.25 98. 7.28 7.	50 10 50 25 28	- ,
LABOR J# 2 02CVZ MISC CUST REQUEST CHEC TESTED- DID NOT H JOB# 2 TOTALS	HOUR K RACK AND PINIO IEAR NOISE. JOB# 2 HOUF KEY FOBS INOP IN ONE TRANSMITT INOP- REPLACED DESCI TRANS BATT	S: TECH(S) N MAKING NOISE JOURNAL PREFIX S: 0.30 TECH(S) TER AND PROGRAMMEI AND PROGRAMMED 1 RIPTIONL SMITT 10.485 ERY 10.485	CVCS JOB# 1 TA :15 CVCS JOB# 2 T ):452 D- OK BOTH OK IST PRICE-UNIT F 98.25 7.28 TOTAL - F	OTAL -61.6 0.0 OTAL 0.0 PRICE- 98.25 98. 7.28 7.	50 10 50 50 25 28 53 50	
LABOR J# 2 02CVZ MISC CUST REQUEST CHEC TESTED- DID NOT H JOB# 2 TOTALS	HOUR K RACK AND PINIO IEAR NOISE. JOB# 2 HOUF KEY FOBS INOP IN ONE TRANSMITT R INOP- REPLACED DESCF TRANS BATTE JOB#	S: TECH(S) N MAKING NOISE JOURNAL PREFIX S: 0.30 TECH(S) FER AND PROGRAMMED AND PROGRAMMED 1 RIPTIONL MITT 10.485 ERY 10.485 ERY 10.485	CVCS JOB# 1 TA :15 :15 :VCS JOB# 2 T :452 :452 :452 :0- OK BOTH OK IST PRICE-UNIT F 98.25 7.28 TOTAL - F LABOR PARTS CVCS JOB# 3 T	OTAL -61.6 0.0 OTAL 0.0 OTAL 0.0 98.25 98. 7.28 7. 98.25 98. 7.28 7. 0ARTS 105. 25. 105. 105.	50 50 50 50 25 28 53 50 53	- ,
LABOR J# 2 02CVZ MISC CUST REQUEST CHEC TESTED- DID NOT H JOB# 2 TOTALS JOB# 3 CHARGES LABOR J# 3 02CVZ1 MISC CUST STATES BOTH REPLACED BATTERY OTHER TRANSMITTER PARTSQTYFP-NUMBER	HOUR K RACK AND PINIO IEAR NOISE. JOB# 2 HOUF KEY FOBS INOP IN ONE TRANSMITT R INOP- REPLACED DESCF TRANS BATTE JOB#	S: TECH(S) N MAKING NOISE JOURNAL PREFIX S: 0.30 TECH(S) FER AND PROGRAMMED AND PROGRAMMED 1 RIPTIONL MITT 10.485 ERY 10.485 ERY 10.485	CVCS JOB# 1 TA :15 :15 :VCS JOB# 2 T :452 :452 :452 :0- OK BOTH OK IST PRICE-UNIT F 98.25 7.28 TOTAL - F LABOR PARTS CVCS JOB# 3 T	OTAL -61.6 0.0 OTAL 0.0 OTAL 0.0 98.25 98. 7.28 7. 98.25 98. 7.28 7. 0ARTS 105. 25. 105. 105.	50 50 50 50 25 28 53 50 53	

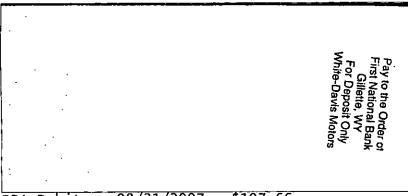
<b>.</b>			ΓΕ	-	444 Skyline D	rive	
	GM	- Frl. 7:00-6:00	MOT ∛ pontiac		(307) 682-88 www.white-daw Cadiffac	ISI	
CUSTOMER NO. 19139			ADVISOR SSICA	4 CENSE NO.	78 TAG NO.	TINVOICE DATE 08/17/07 COLOR	ELL: INVOICE NO. CVCS23971 STOCK NO.
GILLETTE, WY		7	VEAR / MAKE / MODEL 05/PONTIAC/G VENCLE LO NO. 1 G 2 Z G 5	6/4 DOOR SE	52,15	8 WHITE/ DELIVERY DATE SELLING DEALER NO.	DELIVERY MILES PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHON	të (	COMMENTS		COMMENTS	08/16/0/	MO: 52158
* [] VISA [] MAS	B1354A DUCTIBLE AND TO (954)420-44 ************************ CK CK NO. [ TERCARD [ [] OTHER ************************************	607 ATT C/C P.	AYMENT	TOTAL LABOR. TOTAL PARTS. TOTAL SUBLET. TOTAL SUBLET. TOTAL MISC CH TOTAL MISC DI TOTAL MISC DI TOTAL TAX	263.5           464.5           0.0           10.0	33 10 10 10 10 10 10 10 10 10 10 10 10 10	
PAGE 2 OF 2	cus	TOMER COPY		[ END OF IN	VOICE ] 07:54am		

Ŋ.

ł

22471 107.64	3113 19/123 5-17-07
Pay to the Order of White Davis	\$ 107.66
First Interstate Bank Galatie Wy, 82718 For G- G	
See Birel Anniha Gradied Entranje Craita 1 (2015) 140 eras bradieting	U
DDA Debits - 08/21/20	07 - \$107.66

· · · –



\_

DDA Debits - 08/21/2007 - \$107.66

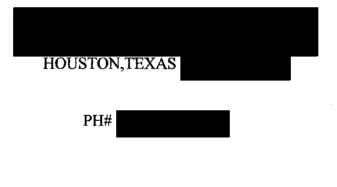
# FAX TO:

## PONTIAC CUSTOMER ASSISTANCE CENTER

FAX PH# 1-866-962-2868

### RE: SERIOUS SAFETY HAZARD

# FROM:



FAX: 6 PAGES - INCLUDING COVER PAGE



03-05-08

PONTIAC CUSTOMER ASSISTANCE CENTER P.O. BOX 33172 DETROIT, MI. 48232-3172

TO WHOM IT MAY CONCERN:

I AM WRITING TO NOTIFY YOU OF THE PROBLEMS I AM EXPERIENCING WITH MY 2006, PONTIAC, G6 -SE, VIN# 1G2ZF55B464 ON ABOUT 08/13/2007 AND TO REQUEST THAT YOU CORRECT THIS PROBLEM WITHIN THIRTY (30) DAYS OF YOUR RECEIPT OF THIS LETTER.

I PURCHASED MY VEHICLE FROM "JOE MYERS AUTOMOTIVE, 19010 NORTHWEST FREEWAY, HOUSTON, TEXAS 77065 " ON 08/13/2007. APPROXIMATELY 27 DAYS I BEGAN HAVING TROUBLE WITH THE POWER STEERING NOT WORKING WHEN MAKING TURNS. I TOOK MY VEHICLE BACK TO THE DEALER FOR REPAIR ON 09/11/07,10/01/07 AND ON 10/05/07 BUT, TO DATE, THE DEALER HAS BEEN UNABLE TO CORRECT THE PROBLEM. ATTACHED ARE COPIES OF THE REPAIR ORDERS WHICH DOCUMENT THE DEALERSHIP'S ATTEMPT TO REPAIR MY VEHICLE.

THIS PROBLEM CREATES A SERIOUS SAFETY HAZARD, AFTER MY WIFE WAS ALMOST INVOLVED IN A SERIOUS ACCIDENT LEAVING HER PLACE OF EMPLOYMENT, AFTER THE DEALER SECOND ATTEMP TO CORRECT THIS PROBLEM. THEREFORE, IF YOU AND/OR YOUR DEALER ARE UNABLE TO CORRECT THIS PROBLEM, I WILL EXPECT YOU TO "**REPLACE**" OR "**REPURCHASE**" THE VEHICLE PURSURANT TO CHAPTER 2301, SUBCHAPTER M OF THE TEXAS OCCUPATIONS CODE ANNOTATED.

PLEASE CONTACT ME ON RECEIPT OF THIS LETTER AT THE ABOVE ADDRESS OR TELEPHONE NUMBER TO ARRANGE A MUTUALLY CONVENIENT DATE AND TIME FOR YOU TO HAVE AN OPPORTUNITY TO INSPECT MY VEHICLE AND MAKE ANY NECESSARY REPAIRS.

SINCERELY,

ENCLOSURES CERTIFIED MAIL RETURN RECEIPT REQUESTED # 7007 3020 0002 0215 9251



CUSTOMER NO.	ADVISOR		TAG NO.	INVOICE DATE	INVOICE NO.
51639	ROBERT MENDOZA	210	5 3810	09/11/07	PNCS306338
	LABOR RATE LICENS	SE NO.	MILEAGE	COLOH	STOCK NO.
			35,307	DELIVERY DATE	DELIVERY MILES
	YEAR / MAKE / MODEL				
HOUSTON, TX	06/PONTIAC/G6/ VEHICLE I.D. NO.	4 DOOR SEL	AN	SELLING DEALER NO.	PRODUCTION DATE
	1 G 2 Z F_5 5	в 4 6 4			
	ET.E.NO.	P. O. N.	).	R.O. DATE	
				09/11/07	
RESIDENCE PHONE BUSINESS PHONE	COMMENTS				
					OF WADEARTIZS
JOB# 1 CHARGES				Any viewenties on the p	roducts cold rate by the thorse activities. This Refler Acteby
LABOR				acconstruction and and and	weerspligs, editer treeses or
1# 1 04PN7 STEERING/SUSPENSION HOURS	; TECH(S):9978	35	0.00	motion, mouching say a	malled variably of machadesel- rencedor purpose, and Selan
C/S PWR STEERING AT TIMES DOES NOT	WORK			INSTRUCTION STREET BOALS	aho izoa are ofirensiat 45. (e.
CODE CO545 PRESANT N/C 99785 CLEARED CODE AND RECALIBRATED MOTO	D MODILE ASSM			essurce for it any liability of shid products.	ty in normalisan with dia sala
				i erska bredanne	
JOB# 1 TOTALS				1	· · · · ·
			L 0.00		
JOB# 2 CHARGES	JUUKNAL PREFIA PNUS	JUD# 1101/	\L U,QU	1	
LABOR-	. 1 20 TEOU(C) .0275	0	WARRANTY		
H 2 03PNZ GENERAL ELECT/AC HOURS C/S CHK AIR BAG LT COMES ON AT TIM	: 1.20 IECH(5):93/3	LU I	MACKING 1	and the second	<del>.</del>
93710 1.2 C9780 PERFORMED DOC ID#	1886902, PASSENGER SE	AT			
PRESENCE LIGHT WAS ON AT A TIME					
PEREROMED DOC ID# 1886902 AND CLEA	RED ALL CODES PLUS				
REZERO THE PASSENGER SEAT PRESENCE					
JOB# 2 TOTALS					
			N 0.00		
JOB# 2 30時# 3 CHARGES	JOURNAL PREFIX PNCS	JUB# 2 1014	AL 0.00	1	
BUSH D UNARGESTITIE		·			
LABOR			1/400 44173/		
	: 0.20 TECH(S):9371	.0	WARRANTY		
C/S DRIVER SIDE VISOR FLAP DAMAGED 93710 .2 C9731 DRIVER VISOR IS COM	ING APART			1	
PEPLACED DRIVER VISOR IS COM					
		10100 85	25		
PARTS OTY FP - NUMBER DESCRI	PTION ROR 10.195	UNIT PRIC	CE- WARRANTY		
1 15803234 SS-MIR	NUN 10.155	TOTAL - PART			
J06# 3 TOTAL5	•••••				
10R# 3	JOURNAL PREFIX PNCS	JOB# 3 TOT/	AL 0.00		
JOB# 4 CHARGES					
	. 0 20 TECU/EL.027		WARRANTY		
J# 4 02PNZ01 GENERAL TRIM HOURS C/S SEATBELT INDICATOR DISPLAY MIS	: 0.30 TECH(S):9371 SING FROM CENTER CONS	SOLE	MAULAN		
93710 .3 C8860 PASSENGER PRESNCE I	NDECATOR WENT IN THE				
CONSOLE		1.CV			
RAR TO GAIN ACCESS TO GET INDICATO	IN AND INSTALLED IT BA	1. K			
ON VEHICLE					
J08# 4 TOTALS					
100 // A			AL 0.00		
JOB# 5 CHARGES	JOURNAL PREFIX PNCS	JUD# 4 101/	n		
LA50R					
· · · · · · · · · · · · · · · · · · ·					
	(COND		PAGE] 10:43am		
PAGE 1 OF 2         CUSTOMER COPY	[CON	INVED ON NEXT		1	

-

.

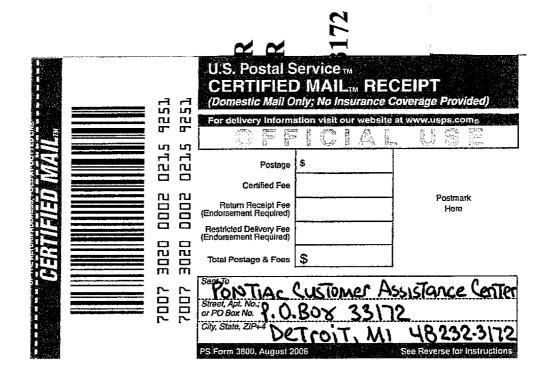


		ADVISOR			TAG NO.	INVOICE DATE	INVOICE NO.
CUSTOMER NO. 51639	)	ROBERT MENE	OZA	2105	3037	10/01/07	PNCS307212
		LABOR HATE	LICENSE NO.	M	CERGE	COLOR	STOCK NO.
		YEAR / MAKE / MODEL			35,673	DELIVERY DATE	DELIVERY MILES
		06/PONTIAC	/G6/4 DOOR	SEDA	Ν	02/04/06	
HOUSTON, TX		VEHICLE I.D. NO.				SELLING DEALER NO.	PRODUCTION DATE
		1 G 2 Z F	<u>55846</u>	4 P. O. NO.	_	R. O. DATE	
						10/01/07	
	BUSINESS PHONE	COMMENTS					
				. <u> </u>	<u> </u>	OWNELARS	n of Warman Tes
F EXT WARR CO	MECH PRO PLAN [ EX	(T WARR DEDUCT ]	\$100.00			Any warranties on the r	products sold herowy are those
l						expreasiy disclaims all	facturer. The Seller heteby womanties, editer suprivis or
LABOR	TEERING/SUSPENSION HOURS	- 1 10 TECH(S)			WARRANTY	shilling or streeps for a	Implied womenty of merchant- perficuler purpose, and Seller
D# 1 04PNZ S C/S STEER	ING WHEEL AT TIMES GETS H	ARD TO TURN WHEN	MAKING		in Fild att i	neither assumed bor a original for it any basis	unicar ees suy sun el divisió y de Relic coor os tan 1933 (En 2016)
A TURN	99785 LOSS OF ASSIST					si se a producia.	
REPLACED	EPS MOTOR CONTROL ASSN. 1	O CORRECT LACK O	F ASSIST.				
				DDICE			
PARTSQTYFP-NU 1 25	MBERDESCRI 805894 MOTOR	6.605		PRICE	WARRANTY		
	000001 10101		TOTAL -	PARTS	0.00		
N#\$ 1 TOTALS						1	
				TOTAL	0.00		
DB# 2 CHARGES	JOB# 1	JOURNAL PREFIX	PNCS JUB# 1		0.00		
						i I	
	ULTI-POINT INSPECT. HOURS	• 0.00 TECH(S)	-99785		0.00		
PERFORM M	ULTI-POINT VEHICLE INSPEC	TION					
PERFORMED	N/C 99785 ULTI-POINT VEHICLE INSPEC	TION INCLUDES.					
INSPECT A	LL LIGHT OPERATIONS	NO C	HARGE				
CHECK EME	LL LIGHT OPERATIONS RGENCY BRAKE ADJUSTMENT= IR FILTER	NO C	HARGE				
EXAMINE B	ATTERY CABLES, CONNECTIONS	, NO C	HARGE				
EXAMINE A	ND TOP OFF FLUID LEVELS= RONT BRAKE PADS FOR WEAR=	NO C					
I INSPECT S	TEERING AND SUSPENSION CO	)mponants=== NO (	HARGE				
CHECK EXH	AUST FOR LEAKS=	NO C	HARGE				
	IRES FOR WEAR, ADJUST PRES RANSMISSION FOR LEAKS	NO C	HARGE				
CHIECK CLI	MATE CONTROL SYSTEMS	NO C	HARGE			1	
EXAMINE B	RAKE/COOLANT HOSES AND LI	NES NU (					
INSPECT D	RIVE BELTS FOR WEAR-	NO C	HARGE				
2004 7. 101AL3******					A 45		
	J08# 2	JOURNAL PREFIX	PNCS JUB# 2	IUIAL	0.00		
a manufactura de la construcción de							
5							
PAGE 1 OF 2	CUSTOMER COPY		CONTINUED ON	NEXT P	AGE] 01:07pm		
24 1						•	



-

USTOMER NO.		ADVISOR			TAG NO.		
51639		ROBERT MEND	DZA LICENSE NO.	2105		10/05/07	PNCS30750
		YEAR / MAKE / MODEL			35,794	DELIVERY DATE	DELIVERY MILES
		OG/PONTIAC/	66/4 DOOR	SEDAN	L	02/04/06	
HOUSTON, TX		1				SELTING DEALER NO.	PRODUCTION DATE
		1 G 2 Z F	<u>5 5 8 4 0</u>	P. O. No.		R. O. DATE	
SIDENCE PHONE	BUSINESS PHONE	COMMENTS				10/05/07	
						[	the second se
	iech pro plan	[ EXT WARR DEDUCT ]	\$100.00			Any warnulles on the p	OF WAINTANTING roducts cold have by the line
08# 1 CHARGES						onareast- disclaims th	actures. The Selles here warspites, shirs supress
TURN ONTO 99785 N/C CONFTGURAT	STREET. HAD TO SUI (	OURS: TECH(S): WHILE TRYING TO MAKE OFF CAR & TURN BACK ON WAT CALIBRATION LOST.C	۱.	• • • • • • • •	0.00	ability of funesa for a p noither assumes not at	noled waranty of creators articular purpose, suit, Sa ithariaas uny other person y in contention with ris ar
OB# 1 TOTALS							
	JOR	E 1 JOURNAL PREETX F		TOTAL	0.00		
OB# 2 CHARGES					· · · · · · · · · · · · · · · · · · ·		
ABOR # 2 10PNZMULTI MU	LTI-POINT INSPECT. N LTI-POINT VEHICLE IN	OURS: 0.00 TECH(S):	00705		0.00		
INSPECT AL CHECK EMER INSPECT AI EXAMINE BA EXAMINE AN INSPECT FR INSPECT ST CHECK EXHA INSPECT TR CHECK CLIM EXAMINE BR INSPECT FR	ILTI-POINT VEHICLE IN L LIGHT OPERATIONS GENCY BRAKE ADJUSTM R FILTER TTTERY CABLES, CONNECT D TOP OFF FLUID LEV ONT BRAKE PADS FOR V EERING AND SUSPENSIO UST FOR LEAKS ANSMISSION FOR LEAKS ANSMISSION FOR LEAKS ANSMISSION FOR LEAKS ANSMISSION FOR LEAKS ANSMISSION FOR WEAR R OIL LEAKS	NO         CH           NT         NO         CH           NO         CH         NO         CH           TIONS         NO         CH         NO         CH           PRESSURES         NO         CH         NO         CH           NO         LINES         NO         CH         NO         CH           NO         CH         NO         CH         NO         CH	IARGE IARGE IARGE IARGE IARGE IARGE IARGE IARGE IARGE IARGE IARGE				
DB# 2 TOTALS		€ 2 JOURNAL PREFIX F		ΤΟΤΑΙ	0.00		
CHARLENTS:	5007				-		
DHMENTS							
PAGE 1 OF 2	CUSTOMER C	OPY (	CONTINUED ON 1	NEXT PA	GE] 11:37am	1	





1. 4



The second s

57



# PONTIAC CUSTOMER ASSISTANCE CENTER P.O. BOX 33172 DETROIT, MI 48232-3172 RETURN RECEIPT

HOUSTON.TEXAS

03-05-08

PONTIAC CUSTOMER ASSISTANCE CENTER P.O. BOX 33172 DETROIT, MI. 48232-3172

TO WHOM IT MAY CONCERN:

I AM WRITING TO NOTIFY YOU OF THE PROBLEMS I AM EXPERIENCING WITH MY 2006, PONTIAC, G6 -SE, VIN# 1G2ZF55B464 ON ABOUT 08/13/2007 AND TO REQUEST THAT YOU CORRECT THIS PROBLEM WITHIN THIRTY (30) DAYS OF YOUR RECEIPT OF THIS LETTER.

I PURCHASED MY VEHICLE FROM "JOE MYERS AUTOMOTIVE, 19010 NORTHWEST FREEWAY, HOUSTON, TEXAS 77065 " ON 08/13/2007. APPROXIMATELY 27 DAYS I BEGAN HAVING TROUBLE WITH THE POWER STEERING NOT WORKING WHEN MAKING TURNS. I TOOK MY VEHICLE BACK TO THE DEALER FOR REPAIR ON 09/11/07,10/01/07 AND ON 10/05/07 BUT, TO DATE, THE DEALER HAS BEEN UNABLE TO CORRECT THE PROBLEM. ATTACHED ARE COPIES OF THE REPAIR ORDERS WHICH DOCUMENT THE DEALERSHIP'S ATTEMPT TO REPAIR MY VEHICLE.

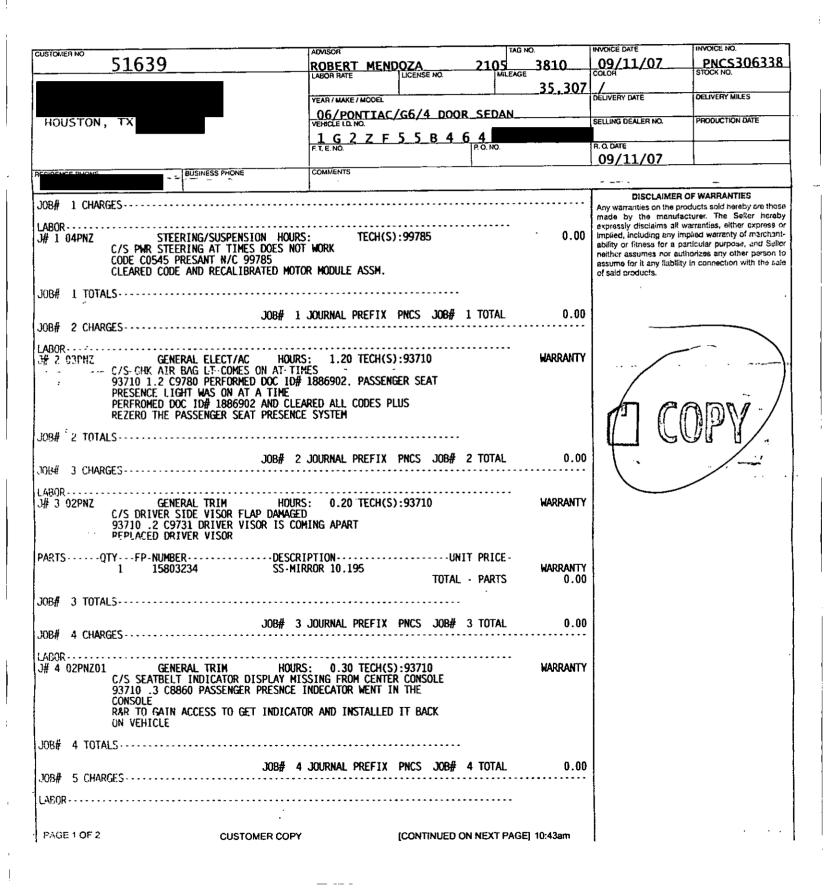
THIS PROBLEM CREATES A SERIOUS SAFETY HAZARD, AFTER MY WIFE WAS ALMOST INVOLVED IN A SERIOUS ACCIDENT LEAVING HER PLACE OF EMPLOYMENT, AFTER THE DEALER SECOND ATTEMP TO CORRECT THIS PROBLEM. THEREFORE, IF YOU AND/OR YOUR DEALER ARE UNABLE TO CORRECT THIS PROBLEM, I WILL EXPECT YOU TO "**REPLACE**" OR "**REPURCHASE**" THE VEHICLE PURSURANT TO CHAPTER 2301, SUBCHAPTER M OF THE TEXAS OCCUPATIONS CODE ANNOTATED.

PLEASE CONTACT ME ON RECEIPT OF THIS LETTER AT THE ABOVE ADDRESS OR TELEPHONE NUMBER TO ARRANGE A MUTUALLY CONVENIENT DATE AND TIME FOR YOU TO HAVE AN OPPORTUNITY TO INSPECT MY VEHICLE AND MAKE ANY NECESSARY REPAIRS.

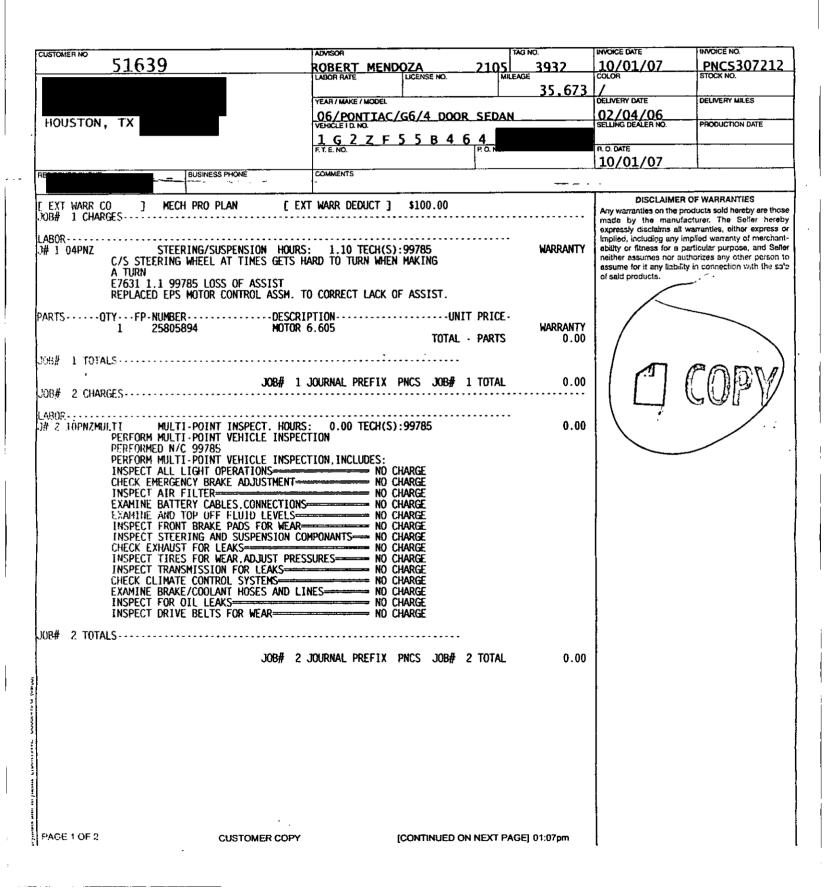
SINCERELY

ENCLOSURES CERTIFIED MAIL RETURN RECEIPT REQUESTED # 7007 3020 0002 0215 9251



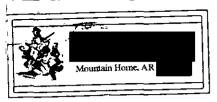


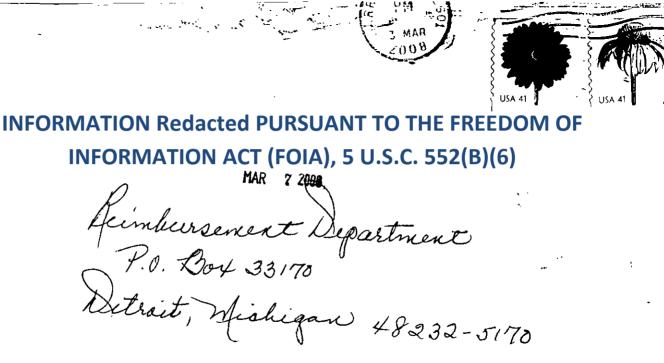




GUZMAR

CUSTOMER NO.	·····	ADVISOR		TAG NO.		INVOICE DATE	INVOICE NO.
51639	l		DOZA	-2105	<del>3967</del>	10/05/07	PNCS307505
		LABOH RATE	LICENSE NU.		25 704	1	
		YEAR / MAKE / MODEL	L			DELIVERY DATE	DELIVERY MILES
HOUSTON, TX		OG/PONTIAC	/G6/4_DOOR	SEDAN		02/04/06	PRODUCTION DATE
HOUSTON, IX			<u>55846</u>				
		F, T, E. NO.		P. O. No.		R. O. DATE	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		<u> </u>		10/05/07	
RESIDENCE PHONE			-	-		<u> </u>	
E EXT WARR CO ] 1			\$100.00				OF WARRANTIES
JOB# 1 CHARGES		[ EV! WAAK DEDOCI ]				made by the manuf	roducts sold hercby are those acturer. The Seller hereby
1	•					expressly disclaims all Implied, including any	warranties, either express or implied warranty of merchant-
LABOR J# 1 04PNZ ST	TEERING/SUSPENSION	HOURS: TECH(S	5):99785		0.00	ability or fitness for a	particular purpose, and Seller
C/S PWR S	TEERING QUIT WORKING	WHILE TRYING TO MAK	EA			assume for in y llat	in connection with a sale
99785 N/C	STREET. HAD TO SUT					of seiz products.	
CONFIGURA	TION ERROR CODE PRES		CLEARED				) )
	RECALIBRATED EPS SYS						
308# 1 TOTALS						/	
	JOB	# 1 JOURNAL PREFIX	PNCS JOB# 1	TOTAL	0.00	1/1	80-
JOB# 2 CHARGES						[""	
LABOR							
J# 2 10PNZMULTI M	ULTI POINT INSPECT.	HOURS: 0.00 TECH(S	6):99785		0.00		
PERFORM M	ULTI-POINT VEHICLE I N/C 99785	NSPECTION					· · · ·
PERFORM M	ULTI-POINT VEHICLE I	NSPECTION, INCLUDES:					
INSPECT A	LL LIGHT OPERATIONS=	NO	CHARGE				
INSPECT A	RGENCY BRAKE ADJUSTM IR FILTER	NO	CHARGE				
EYAMINE BA	ATTERY CARLES CONNEC	TTONS NO	CHARGE				
EXAMINE AL	ND TOP OFF FLUID LEV RONT BRAKE PADS FOR	ELS NO	CHARGE				
INSPECT S	TEERING AND SUSPENSI	ON COMPONANTS NO	CHARGE				
CHECK EXH	AUST FOR LEAKS	DRESSURES NO	CHARGE				
INSPECT T	RANSMISSION FOR LEAK MATE CONTROL SYSTEMS	S NO	CHARGE				
CHECK CLI	MATE CONTROL SYSTEMS RAKE/COOLANT HOSES A		CHARGE				
INSPECT F	OR OIL LEAKS	NO	CHARGE				
INSPECT D	RIVE BELTS FOR WEAR=	NO	CHARGE				
JOB# 2 TOTALS							
	100		DNCC 2004	TOTAL	0 00		
	JUR	# 2 JOURNAL PREFIX	PNUS JUB#	: IUIAL	0.00		
COMMENTS		•••••					
WAITER							
1							
						1	
PAGE 1 OF 2							
						ļ	
						1	
		,				ł	
PAGE 1 OF 2	CUSTOMER (	COPY	[CONTINUED ON	I NEXT PAGE] '	l1:37am	{ ·	





4823235170 8050

1.1

ะจำสังแก่หน่านใหญ่สำนักความในปฏิการการแก่

	07126
CUSTOMER REIMBURSEMENT CLAIM FORM	
This section to be completed by Claimant	8
17-Digit Vehicle Identification Number (VIN): 1G17-T64865F	
Mileage at Time of Repair: 37, 428 Date of Repair: 414 / 8 28 07 (11/05/07	
Claimant Name (please print):	
Street Address or PO Box Number: 305 4	
City: MOUNTAINHOME State: AR ZIP Code:	
Daytime Telephone Number (include Area Code)	
Evening Telephone Number (include Area Code): AME AS ABOVE	
Amount of Reimbursement Requested: \$ 233,56	
The following documentation must accompany this claim form.	
Original or clear copy of all receipts, invoices, and/or repair orders that show:	
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>	
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.	
Claimant's Signature:	
Please mail this claim form and the required documents to:	
Reimbursement Department	

#### Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

:

L

#### CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

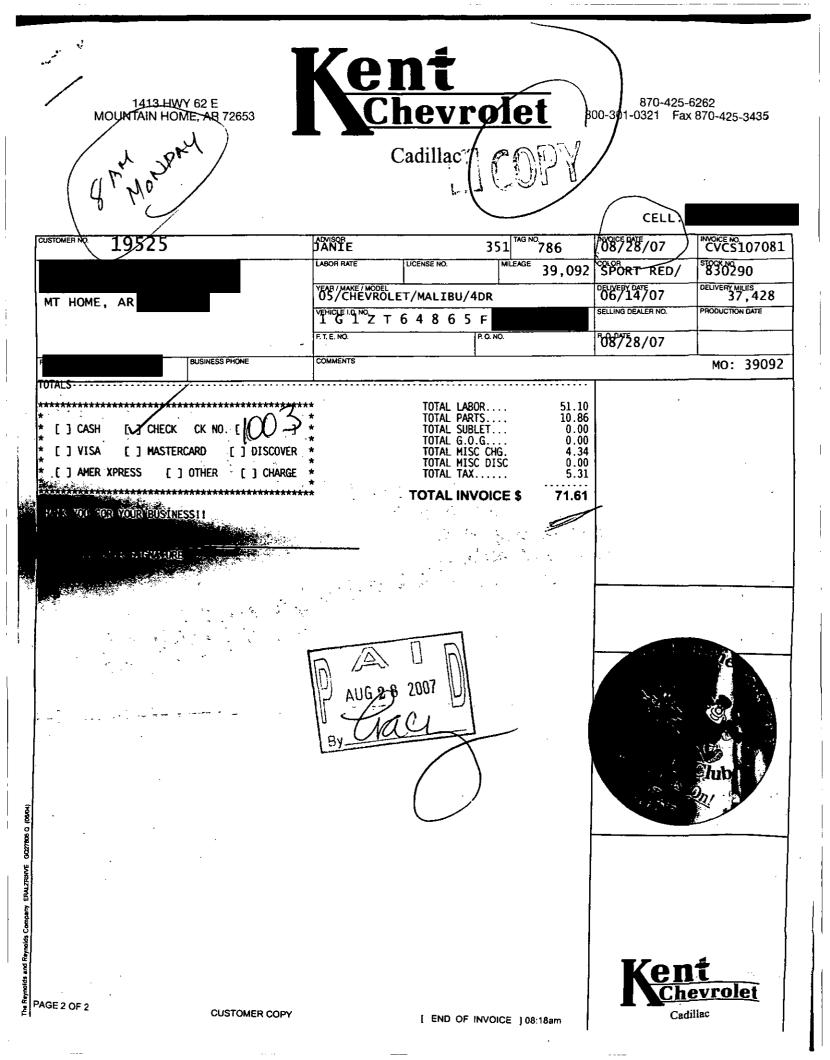
#### If your claim is:

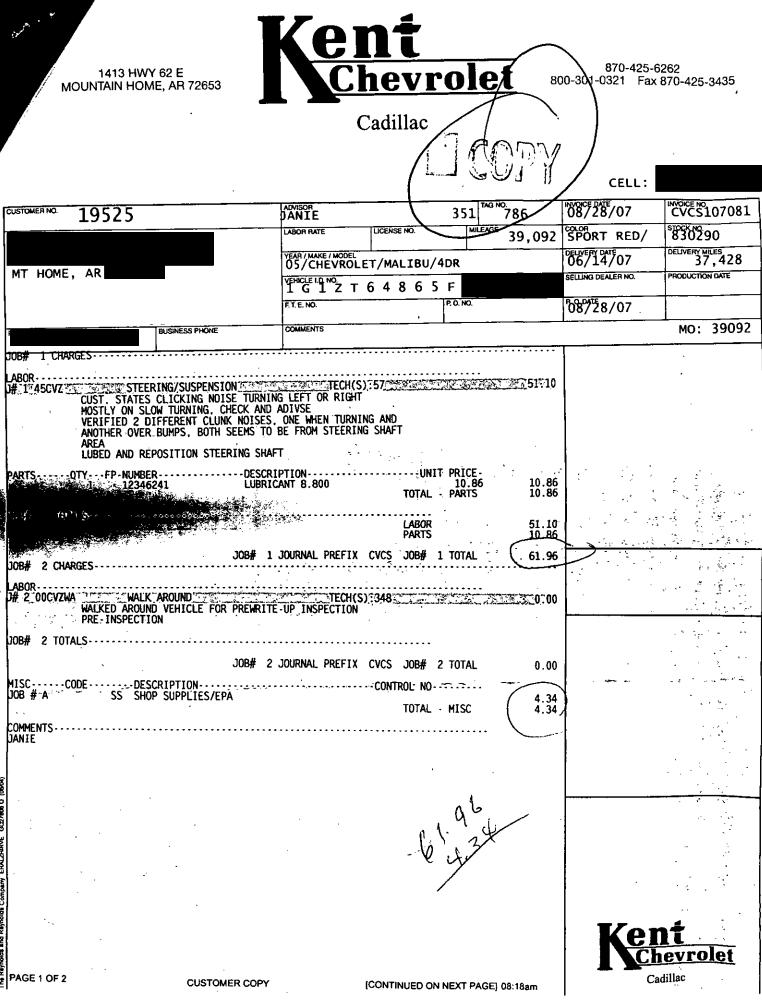
- Approved, you will receive a check,
- · Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is a available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 

07126





Kent Chevrolet

1413 HWY 62 E MOUNTAIN HOME, AR 72653

870-425-6262 800-301-0321 Fax 870-425-3435

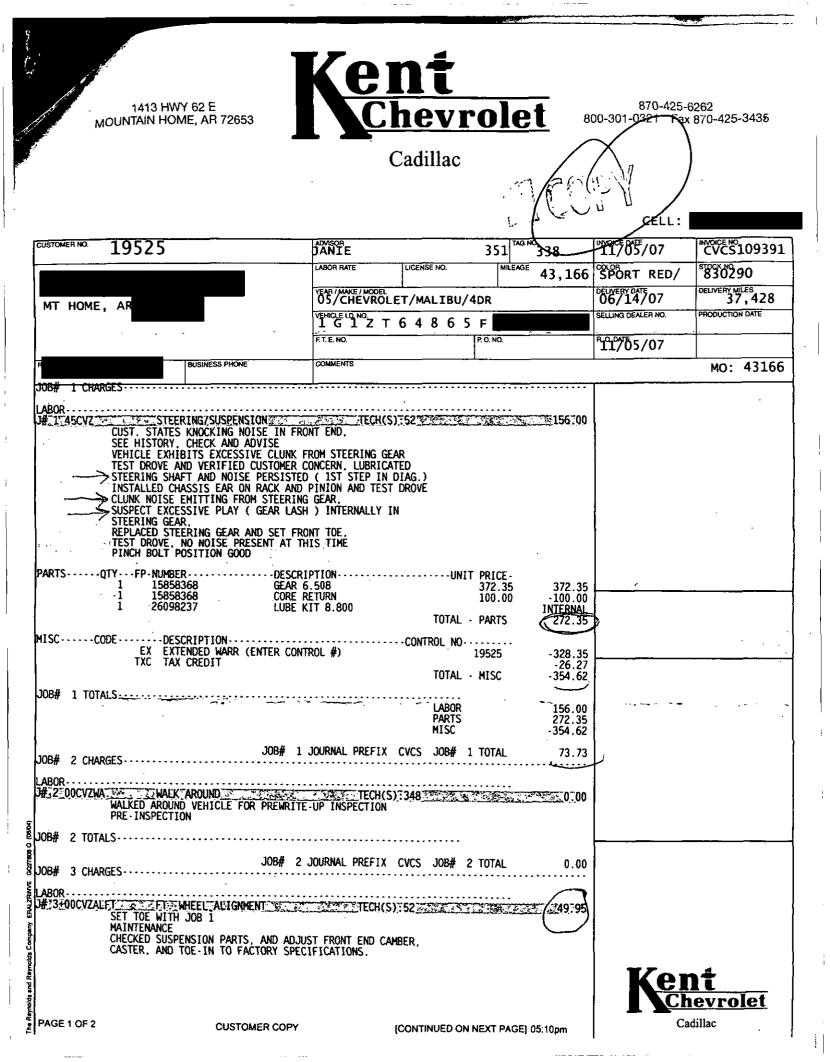
Cadillac

CELL:

COP

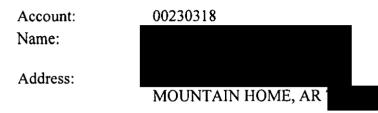
1

CUSTOMER NO. 19525		JANIE	35	1 338	INVOICE DATE 11/05/07	CVCS10939
		LABOR RATE	LICENSE NO.	MILEAGE 43,166	SPORT RED/	830290
MT HOME, AR		YEAR/MAKE/MODEL 05/CHEVROL	ET/MALIBU/4DR		06/14/07	DELIVERY MILES
, , , , , , , , , , , , , , , , , ,		IGIZT	64865F		SELLING DEALER NO.	PRODUCTION DATE
		F. T. E. NO.	P. O. NO	).	ື່ 1ງງີ່ 05/07	
	BUSINESS PHONE	COMMENTS	I		J	MO: 4316
OB# 3 TOTALS			LABOR	49.95		
	JOB# 3	3 JOURNAL PREFIX	CVCS JOB# 3 TOTA			
OMMENTS	·			•••		
• •	OP POLICY ( INSTALLED (	08-28-07)				
IRST EXTENDED WARRANTY IRST EXTENDED TO PAY T UTH ∰ 071101365, PER J	OTAL OF \$328.35					
USU HAS UI00:00 DEDUC	AHES					
					North International	s
		<b>h</b> **	TOTAL LABOR	. 205.95		·
IL I. CASH PL TCHEC	к ск NO. [ ]] Э ]		TOTAL PARTS	. 272.35		
[] VISA [] MAST	ERCARD [] DISCOVER	*	TOTAL G.O.G TOTAL MISC CHG	. 0.00		
	] OTHER [] CHARGE	*	TOTAL MISC DIS TOTAL TAX	C -354.62 . 38,27		
	*****	*** ·	TOTAL INVOICE	:\$ /161.95	D	
IANK YOU FOR YOUR BUSI	NESS!!		•	the second second	ľ	
				_		
CUSTOMER SIGNATU	*** DUPLICAT	E INVOIC	E *********	**********		
• . •						
	· .					
			·	,		
· .			NOV-6	2007		
			By MI	$\mathcal{O}$		
					Ken	1
				$\bigcirc$	Ch	evrolet
GE 2 OF 2	CUSTOMER COPY		END OF INVOID	CE 1.05:10nm	Cad	illac
			,	100.10 <b>b</b>		



Page 1 of 2

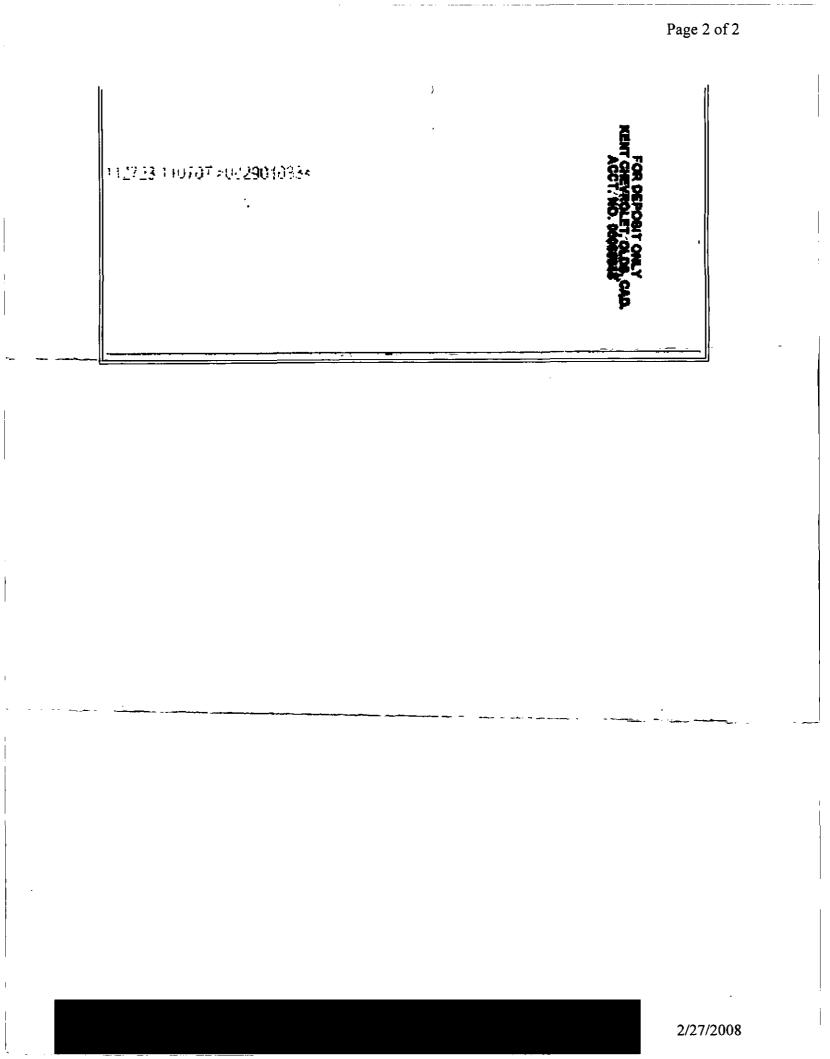




The image shown below represents an official copy of the original document as processed by our institution

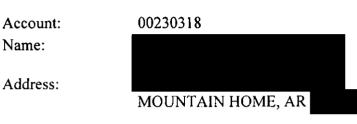
	1127
	1 1 ∠ / 81-499/029
BROKRITTAN HOME, AR	6/07 DATE
BAY TO THE DE GOLD AN - TO	1, 25
Dicanadrick sixtipredalpusard 2	GIJAO
	The second second
EUR == 19525	

1127 11/08/07 80221520 161.95





Name:



9/17 28.38 11/06 161.95 11/06 161.95

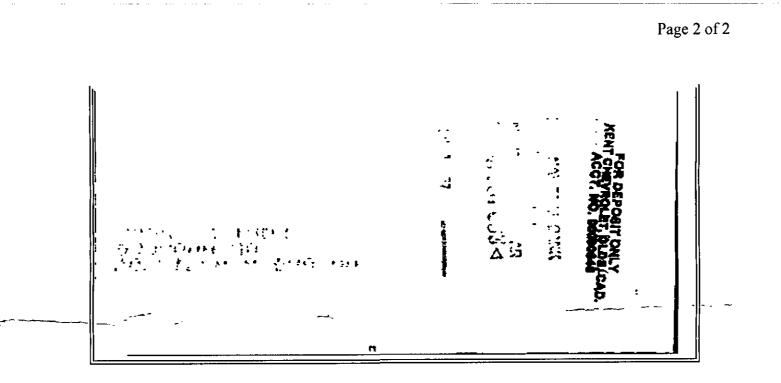
02/27/08

The image shown below represents an official copy of the original document as processed by our institution

	1033
MOUNTARLHOME, AR	1.2/0
Brother Kent Cherrolet	0 0 3 3 COME
BAURCE Kint Chenricht	· XO-JU
Timenty ce of Dualfars	Shounder fit
	<u>ka</u> joolog
#F19525	
ER H 12 D	

1033 09/20/07 80270430 28.38





ļ

2/27/2008

Ì

March 16, 2011

Mountain Home, AR

Service Request: 71-610234407 Customer Relationship Specialist: Anne Parks

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu MAXX. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering gear that you had repaired. We regret that we are unable to reimburse you the amount you requested because the part replaced is not the part covered by this special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

REORDER: PERFORMANCE BUSINESS FORMS, INC. • KNOXVILLE, TN • (865) 584-7134

CHEVROLET

untain Mazda

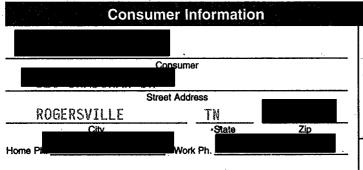
Nitsubishi

#### **INFORMATION Redacted PURSUANT TO THE FREEDOM OF** INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NEW VEHICLE BUYERS ORDER

🕮 "AS IS" USED VEHICLE **RETAIL BUYERS ORDER** 

#### DEAL NO: 51424



#### **PROVISIONS OF THIS RETAIL BUYERS CONTRACT**

The customer acknowledges that full coverage insurance is required if the vehicle being purchased is financed. The customer affirms that he/she is 18 years of age or older. THE CUSTOMER ACKNOWLEDGES THAT THE SALE IS CONTINGENT UPON OBTAINING FINANCING APPROVAL.

The information that you see on the window form for this vehicle is a part of this contract. Information on the window form overrides any contrary provisions in the contract of sale. PROCESSING FEE: This fee includes all administrative services to include, but not be limited to, notary services, courier services for tilling and registration, warranty registration with the manufacturer, postage, and certified mail charges, title preparation, bill of sale preparation, federal forms, temporary tags when required, lien recording.

tags when required, lien recording. DISCLAIMER OF DAMAGES (USED VEHICLES): The purchaser understands and agrees that this vehicle is being purchased "AS IS" and that most used cars have suffered some damage before the seller takes possession and control of the vehicle. Therefore, the seller makes no representations concerning the history of the used vehicle and you should not rely upon any salesman's or manager's representations concerning the prior use, history, damage or durability of this used car without written evidence to support such claims. With this understanding the purchaser agrees that there are no representations or warranties that this vehicle has not been damaged and repaired and the purchaser takes the vehicle subject to such damage and repaired. repair.

Customer warrants that the balance owed on their vehicle is correct as stated and that there are no other liens other than those listed and that if the actual amount is greater, I will reimburse Lawson Chevrolet, Inc. or Lawson Mountain Imports, Inc. Customer understands that if the amount is less, Lawson Chevrolet, Inc. or Lawson Mountain Imports, Inc. will refund the difference to me.

Customer warrants that said vehicle has not been reconstructed or rebuilt or otherwise altered so as to cause frame repair or restructuring of the body.

We attempt to make a profit on every transaction. Our profit may come from the sale of the vehicle, fees, finance income and profit on insurance/ warranty products.

DISCLAIMER OF WARRANTIES: The seller, Lawson Chevrolet, Inc. or Lawson Mountain Imports, Inc., hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, and Lawson Chevrolet Inc. or Lawson Mountain Imports, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the code. sale.

Seller specifically disclaims any warranty or obligation for the proper operation of any emission control equipment or the prior removal of same from the vehicle. Buyer shall be solely responsible for compliance with any present or future laws or regulations affecting emissions of the vehicle. The undersigned further warrants and agrees that Lawson Chevrolet, Inc. or Lawson Mountain Imports, Inc. shall not be liable for any consequential damage including, but not limited to damages to incompanya anonyance

damage, including, but not limited to, damages for inconvenience, annoyance and mental anguish.

#### (PRE-OWNED VEHICLES & DEMONSTRATORS ONLY)

THE VEHICLE BEING SOLD UNDER THIS AGREEMENT IS BEING PURCHASED AND ACCEPTED "AS-IS"

#### This "As Is" Vehicle Buyers Order

Is an offer by me to purchase the vehicle described herein on the terms and Conditions as specified. Upon acceptance of my offer by the Sales Manager or Other authorized representative of Lawson Chevrolet, Inc. or Lawson Mountain Imports, Inc. this document shall become <u>a binding and legal contract</u>. This instrument comprises the entire agreement pertaining to the purchase and NO OTHER AGREEMENT, VERBAL OR OTHERWISE, SHALL BE RECOGNIZED.

I HAVE READ AND UNDERSTAND ALL DOCUMENTS THAT I HAVE SIGNED THAT APPLY TO THIS TRANSACTION AND I HAVE NO FURTHER QUESTIONS.

Lawson Chevrolet 3365 E. Andrew Johnson Hwy. Greeneville, TN 37745 Ph. (423) 798-1000 Fax (423) 798-1010

Lawson Mountain Imports 3100 E. Andrew Johnson Hwy. Greeneville, TN 37745 Ph. (423) 636-1414 Fax (423) 798-0847

\_\_\_\_\_Salesperson\_\_\_LESLIE\_DARRON Date: 12/09/06

		Vehicle	Information	
P U	8303F	2006	CHEVROLET	MALIBU
R C	Stock #	Year	Make	Model
н	16	i1ZT61846F		
		•	VIN	<u>, ,,</u> ,
A S	GRAY		22081	<u>.</u>
Ε	C	olor	M	leage
-	1233	HUNDA	ACCO	DRD
	2003	CHEVROLET	CAVA	LIER
T	Year *	Make		Model
R	1G1JC12	F037	/JHMCB7650F	C
	BEIGE		VIN	
D E	YELLOW			
	Color		Mileage	
	9055.	41	AMER	RICREDIT
	Bal.	Good	til	Lien Holder

VEHICLE PRICE	1/500.00	
GROSS TRADE-IN	11500.00	
TRADE DIFFERENCE =		6000.0
BALANCE OWED ON TRADE-IN =		9055.4
TAXES AND FEES:		
STATE SALES TAX	465.20	
LOCAL OPTION TAX	44.00	
GROSS RECEIPTS TAX	44.00	
PROCESSING FEE	349.50	
LICENSE AND REG.	23.50	
TOTAL TAXES AND FEES =		926.2
OTHER PRODUCTS AND SERVICES:		
EXTENDED SERVICE AGREEMENT	NONE	
EQUITY PROTECTION-GAP	400.00	
THEFT GUARD-ETCH	NUNE	
TIRE ROAD HAZARD PROTECTION	NONE	
VIP SERVICE PACKAGE	NON	
PAYMENT PROTECTION PREMIUM	NONI.	
OTHER	NONE	
OTHER	NONE	
TOTAL OTHER PRODUCTS/SERVICES =		400.0
RECEIPTS ON VEHICLE:		. <u></u>
DOWNPAYMENT CASH CHECK#	NUNE	
DEPOSIT CASH CHECK #	NONE	
FACTORY REBATES/INCENTIVES	WOWE	
TOTAL DECENTS ON VENUSIE		MAN

Dealer Number Contract Number	ter and the second s
OV. UNLENL ORFENEVILLE	LET, INC, JOHNSON HWY. N 37745
You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By sig on credit under the agreements on the front and back of this contract. You agree to pay the Se Amount Financed and Finance Charge according to the payment schedule below. We will find the truth-In-Lending Disclosures below are part of this contract.         Make       Make         New/Used       Year         Make       Make         USED       2006         Kell Person       CHEVROL         T       1G12T61846F         FEDERAL TRUTH-IN-LENDING DISCLOSURES         ANNUAL       FINANCE	eller (sometimes "we" or "us" in this contract) the igure your finance charge on a daily basis. The           Primary Use For Which Purchased           []]/personal, tamily or household           ] <td< th=""></td<>
PERCENTAGE RATECHARGE The dollar amount the credit will a yearly rateFinanced The amount of 	insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest Insurance is required is checked below. Your decision to buy or not to buy other insurance will not be a factor in the credit approval process. If any insurance is checked below, policies or certificates from the named insurance com- panies will describe the terms and conditions.
Number of Payments         Amount of Payments         When Payments Are Due           72         335.36         Monthly beginning         01/09/2007           Or As Follows:         Or As Follows:         Image: Charge of \$	Check the insurance you want and sign below:         Optional Credit Insurance         Credit Life:       Buyer       Co-Buyer       Both         Credit Disability (Buyer Only)       Premium:       Credit Life \$       N / A         Credit Disability \$       N / A       N / A         Insurance Company Name       N / A       N / A         Home Office Address       N / A
TEMIZATION OF AMOUNT FINANCED1Cash Price (including \$ 593.25 sales tax)\$ 18053.25 (1)2Total Downpayment = Trade-inCHEVROLET CAVALIER / 1993 HONDA ACCORD $Irade-in2003 CHEVROLET CAVALIER / 1993 HONDA ACCORDGross Trade-in AllowanceLess Pay Off Made By Seller$ 11500.00$ 9055.41Equals Net Trade In+ Cash+ Other$ 2444.59N/A(If total downpayment is negative, enter "0" and see 4H below)$ 2444.59$ 13608.66 (3)$	Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not to buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in Item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

.

\$

1

C       Other Insurance Paid to the Insurance Company       \$       400.00         D       Official Fees Paid to Government Agencies       \$       N/A         E       Government Taxes Not Included in Cash Price       \$       N/A         F       Government License and/or Registration Fees       \$       N/A         L1C / TEMP       \$       23.50         G       Government Certificate of Title Fees       \$       N/A         H       Other Charges (Seller must identify who is paid and describe purpose)       \$       N/A         to N/A       for N/A       \$       N/A         to N/A       fo	I want the insurance checked above.         X         Buyer Signature         Co-Buyer Signature         THIS INSURANCE DOES NOT INCLUDE         INSURANCE ON YOUR LIABILITY FOR BODILY         INJURY OR PROPERTY DAMAGE. WITHOUT         SUCH INSURANCE YOU MAY NOT OPERATE         THIS VEHICLE ON PUBLIC HIGHWAYS.         X         Buyer Signature         X         Co-Buyer Signature         X         Co-Buyer Signature	
	ance): If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is also shown in Item 4B of the ITEMIZATION OF AMOUNT FINANCED. The coverage is for the initial term of the contract.	
<ul> <li>Applifients Law</li> <li>Applifients Law</li> <li>Applifients Law</li> <li>Applifients Law</li> </ul>	Returned Check Charge: You agree to pay a charge of \$         of \$         if any check you give to us is dishonored.	
OPTION: You pay no finance charge if the amount financed, item 5, is paid in full on or before N/A NO COOLING OFF PERIOD State law does not provide for a "cooling off" or cancellation period for th you may only cancel it if the seller agrees or for legal cause. You cannot c you change your mind. This notice does not apply to home solicitation sa	ancel this contract simply because	
The Annual Percentage Rate may be negotiable with the Seller. The and retain its right to receive a part of the Finance Charge.	Seller may assign this contract	
HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or retrain from entorcing any of our rights may extend the time for making some payments without extending the time for making others. See back for other important agreements.	Buyer Signs 🗴	•
NOTICE TO RETAIL BUYER: Do not sign this contract in blank. You are entitled you sign. Keep it to protect your legal rights.	to a copy of the contract at the time	
You agree to the terms of this contract. You confirm that before you signed this contract to take it and review it. You confirm that you received a completely filled-in consumer Signs X Date 2/09/00 Co-Buyer Signs 2 Co-Buyer Signs 2 Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is	py when you signed it. Date 2/09/05	

2

	* COUNT		nvoice:		LICEN	SE NO.		VALIDATION	1 NO.		re of ISSUE 29/2007	REGIST	EN VALIDATED RATION EXPIRES 31/2008	
8552	248280	CLASS CODE	BASE YEAR	COLOR	COMPANY VEHICLE NO.	PREVIOUS LICENSE NO.	REGI	STERED WT/S	SEATS I	REG. WT/SEA		INEWAL	24.00	
<b>_</b> .	<i>.</i>	1000	2006	F				0			CC FE	DUNTY E	27.00	ł
Port:	<b>WK05</b>			. VI	4	TITLE NO.		MAKE	YEAR	BODY	MODEL	DONOR	TOTAL .	
Drawer: Cash:	5 61.00		1G12	ZT6184	6F			CHEV	2006	6 4D	XLT		51.00	
Check:	01.00 .00	ZONE	COUNT	Y STICKER N	O. ADDRESS TY	PE:			•	TO ORDE	R BY MAIL	SEND ADD	DITIONAL \$1.00	1
Check#:	.00			25714										
Credit:	.00	PRIMARY C	RIVER'S LIC.	NO.										
Change:	10.00	L												
		D D	ENNESSE EPARTM OF REVEN	ENT		ROGERSVII	LE TN	N						
	INDICATE CI	HANGE OI	F ADDRES	S BELOW		IE ADDRESS AS		YES	<b>1</b> NO				at <sup>1</sup>	
	STREET OR RF	d Box No.			FOR PR	VNER'S DRIVER LICENSE AD IVATE PASSENGER VEHICLE I CERTIFY THAT I AM A RE I CERTIFY THAT I AM A RE	OWNERS (	ONLY	REGISTRI SIGN HER	ANT		*****		
	CITY			STAT	ZIP CODE		COUNTY CLERK A CAF	ROLL	JENI	KINS	1	NO.	37	
					1						.37	HAWKIN	SF-1164	' 5248280



TITLE AND REGISTRATION DIVISION MULTI-PURPOSE APPLICATION

NEW OR CURRENT TITLE NUMBER	R .			TRANSACTION CODE*	REGISTI	RATION ONLY	NUMBER			<u></u>	
				N02							
OWNER INFORMATION "LEGAL ST	TATUS: 1 (AND) 2 (		AE CODE IN BOX 1 (	SAME) 2(DIFFERE	NT) 3(MULTIPLE LAST	NAMES) 4(CO	DMPANY) 5(0	OVER 25 CHARACTER	as) <b>1</b>	MAO	ILU N
AST NAME	FIRST NAME		MIDDLE INITIAL		LAST NAME		FIRST NAM	//E	MIDD	LE INITIAL	
				OR	ADDRESS 2 (PHYSi	CAL)		CITY		STATE	ZIP CODE
ADDRESS 1 (MAILING)										and the second se	
CITY		STATE	ZIP C	ODE	ADDITIONAL OWNE	R					
ROGERSVILLE	· .	· TN				-	1 101 1010	D/HEARING IMPAIRE		1 INSURANCE PO	
NTY OF RESIDENCE/PRINCIPAL BUS OR INCO	RP LOCATION PU	RCHASE DATE	*LEASED	SERVICE OPTION		E#	PLACAH	D/HEARING IMPAIRE	D CLO/TH	INSONANCE	52101 #
GREENE 030		12/09/2006	SEE REVERSE SID	E FOR INSTRUCTIONS			1			1	
VEHICLE INFORMATION		MAKE	MODEL YEAF	BODY	TITLE BRAND -list (N)NEW (1)REC	the appropriate	ocode D VEHICLE	1 10	ondo	JEL - list the appropriate	CODE
1G1ZT61846F		CHEV	XLT 20	06 4D	TITLE BRAND -list (N)NEW (1)REC (U)USED (2)FLC (D)DEMO (3)SPI (8)PARTS ONLY	COD DAMAGE	STRUCTED	U	GAS (1) E DIESEL (2)	LECTRIC/HYBRID (3) PROPANE (4)	1
SURRENDERED TITLE #		STATE PREVIC	US STATES TITLED	VEHICLE U			INT MILEAGE	E ODOMETER INDICATOR	ACTUAL (0)	NOT ACTUAL (8) 7/16,000 LBS (1) MECHANICAL LIMITS	COD
		FL		P	<b>A</b> •		22081				U
COLOR CODE (enter appropriate code) UPPER LOWER	)* MOBILE HOI LGTH	ME WDTH	# AXLES	GROSS VEHICLE	E WEIGHT'			DESCRIPTION		COMPANY VEHIC	LE#
F					<u>.</u>		HEV03	)			
PLATE INFORMATION *(required in PLATE #(1) CLASSO	or Title and Registra CODE/ISSUEYR(1)(	tion and Registration 3) VALIDATION #	Only Transactions) SE (1) COUNTY 8	TICKER #(1)	FOR COMPLETEINS ITY STICKER #(1)(2)	*PLATE #(TR	ADE IN)(2)	CLASS CODE/IS	SUE YR(2)	EXPIRATION	DATE (1)(2)(3)
186GPY	1000/2006				· · · · ·						31/2007
TDS STICKER #(4) TEM	IP OPERATOR PER	MIT #(3) # OI	F SEATS(5) ZON	E(COUNTY NAME	E)(6)	JSDOT / REGI	STRANT #(7)		M	OTOR CARRIER #(8)	
	•	· · ·									
LIEN INFORMATION (If lien preser										LI	EN DATE
1 1	ELL CRED	IT CO LLC								1	2/09/200
STREET PO BOX 24	42510					ROCK		STAT	≊ AR	ZIP CODI 72223	E .
LIEN CODE SECOND LIENH							A				
STREET			4		CITY			STAT	E	ZIP COD	E
*LESSEE / REGISTRANT INFORM	ATION(OWNER OF	PLATE)	LEGAL STATUS		NAME						
					Сіту			STA	TE	ZIP	CODE
ADDRESS											
VEHICLE COST / TAX INFORMAT	TION *(required for T		ansactions)	TAXABLE AMOU	NT	SALESTA			*TAX EX	EMPTION REASON	SALES TAX #
SALE PRICE							553	3.25			
DEALER NAME			DEALER ADD	RESS						DEALER #	
*Required for Duplicate Tille + T.C	A. 55-3-115 (submit	lilegible or altered G	ertificate of Title)								
	STOLEN	1	MUTILATED		RTN'D DUE TO NON D	ELIEVERY		ALTERED		ILLEGIB	LE
Under penalties of perjury, I hereby or its assignees to determine the a			d correct to the best o	f my knowledge, an	d acknowledge that it is	s not the respor	sibility of the	Motor Vehicle Division	L		
or its assignees to determine the a SIGNATURE OF CERTIFIER/OW	ccuracy of the inform	nation provided by me	or on my behalf. POWER	OF ATTORNEY/AU	THORIZED SIGNATU	RE(IF APPLIC	ABLE)	<u> </u>	DA		
										12/21/	
		•	CONUM		APPLICATION 2/21/2006			REGISTRAR OF MOT	FOR VEHIC	TS	(K)
6355 @ OFFICE USE ONLY	GREENE				CLERK FEE	(total	fees collecte	d Indicated certifies I TITLE FEE	this form as		) ED
REGISTRATION FEE	CREDIT	LEASE	FEE	TRANS FEE	CLERK FEE	8.0		5.00		.00	
COMPUTATION OF	SALES OR USE TA		LOCAL TAX	ADDITIONAL	L TAX CO	LLECTED IN S	TATE OF	COUNTY WHEEL TA	x c	ITY WHEEL TAX	
SALES TAX USE TAX	ORGAN DONOR	POSTA	GE	VER	ID / RESIDEN	CY VERIFICAT	NON			OTAL FEES COLLE	CTED
	i						00	Auth#:	Change	14.00 e: 0.00	RDA-692
SF-1357 Port: 06/10	000 Cash	n: 0.00 C	heck: 14.00	Cneck	t: 72263 (	Credit: (		~uui#.	Vilanyt		UDA-092

. .

.

# **Overallowance/Negative Equity/Incentives Form (Non-Florida)**

	Customer:		SR #: 71-610288867	BBB#: CHV0835522
--	-----------	--	--------------------	------------------

This form may be used to identify possible Overallowance or Negative Equity and to determine any customer incentives which were paid but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any Overallowance, Negative Equity, and/or Incentives prior to arbitration or voluntary repurchase.

#### Section 1

Purchase Price	17500.00
(from Bill of Sale, before tax, tag, title, etc.)	
MSRP	-
(from BARS Invoice screen)	
Subtract the MSRP from the Purchase Price	=
(If positive, look for Overallowance)	

If the Purchase Price is greater than the MSRP but there was no trade-in, have the Dealer explain why the customer paid more than MSRP.

### Section 2

Trade Allowance	11500.00
(from Bill of Sale)	
Actual Cash Value (ACV)	-
(from ACV Statement)	
Subtract the ACV from the Trade Allowance	=
If positive, the Trade Allowance is higher than the ACV of the trade-in. This is Overallowance.	

### Section 3

- 9055.41
=

Section 4	
Purchase Price	17500.00
(from Bill of Sale, before tax, tag, title, etc.)	
Incentives not included in the Purchase Price	- 0.00
(from BARS and Incentive Acknowledgement sheet)	
Do not include fuel-fill credit or Dealer incentives. GM Card points must be included.	
Overallowance/Negative Equity	-
(use the Overallowance from Section 2 or the Negative Equity from Section 3, whichever is larger)	
Subtract the Incentives and the Overallowance/Negative Equity from the Purchase	=
Price. This is the Actual price of the vehicle that should be presented to the BBB on	
the Agreement to Arbitrate (ATA).	

If Overallowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Lead before submitting information to BBB.

Revised 8/02/2007

#### Privileged and Confidential Information

#### CASE ASSESSMENT

	By: Brittany DeLar	nar State: TN			
Customer Name:	Service 610288	e Request: 71- 367	BBB Case No.: CHV0835522		
Vehicle ID No.: 1G1ZT61846F	In Service Date: 10/27/05	Vehicle is: USED	BAC Code: 112243		
Year, Make & Model: 2006 Chevr Mileage at Time of BBB Filing 340		Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer}			
Lien holder: GMAC Other	: {Name}	Sale Type: Purchase 🗌 Lease 🗌 Other 🗌 : {Type}			
DVM Name: {Name}		CAM Name: {Name	2}		
Phone/Cell Number: {Number - ( Preferred}	Cell Number	Phone Number: {Phone Number}			

# VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (\*) if day(s) out of service are already counted in another category.

PLACE A CHECKMARK IN THE BOX FOR THE MAJOR CONCERN BASED ON REPAIR ORDERS. USE "N/A" IF THERE WERE NO REPAIRS FOR THE COMPONENT GROUP.

⊠ <u>Power Steering</u>

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
10/24/07	150238	2	31403	C/S POP IN STEERING ON TURNS. PART HERE. FOUND STEERING COLUMN EXCESSIVE PLAY CAUSING POP/CLUNK. REPLACED CLOUMN.		
1/15/08	152541 5	14	33746	C/S STEERING GETS HARD TO TURN AND POPS. STEERING GEAR NOISEY, INTERNAL FAILURE. REPLACED STEERING GEAR AND SET TOE.		
2/20/08	153356	2	34385	C/S WHEN COLD HAS NO POWER ASSIT JERKS ON SLOW TURNS. CHECK SYSTEM SCAN FOR CODES CHECK TORQUE. RECALIBRATE STEERING TORQUE SENSORS AND REPLACE STEERING COLUMN		
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
10/24/07	150238	*	31/03	C/S NOISE COMING EROM WINDSHIELD AREA COWIL FLARRING AND		

10/24/07	150238	*	31403	C/S NOISE COMING FROM WINDSHIELD AREA. COWL FLAPPING AND
				BUZZING. REPLACED AIR INLET COWL.

Recall/Campaign	(Not	Related	to	Other	Syr	nr	otoms/Complain	ts)
					,			

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
-------	--------------	-----------	----------	--

Other

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

#### THE STATE LEMON LAW READS:

Days out of service: 30 Repairs 4 Time period 12 / 12 Does Lemon Law state nonconformity must continue to exist? Y

If applicable, safety-related repairs {# of repair attempts} Safety-related time period {# of months} / {# of miles}

Number of repair attempts in the presumption period:0Total days out of service during the presumption period:0Total days out of service during customer's ownership:18

#### Vehicle Meets Presumption of Lemon Law YES or NO

## PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT}

#### RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) DVM/Svc Manager input 2) if there are any unrepaired defects, and 3) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

#### Cust sks: VEHICLE REPLACED

DVM sts: CUST NOT ELIGIBLE

SVM sts: CUST IS THIRD OWNER OF VEH AND SRV MGR SURPRISED CAN FILE ATTHIS MILEAGE. STS CUST PURCHASED VEH AT 21000MI

CRS Rationale: CUST IS OUT OF TIME PERIOD OF FILING AND PRESUMPTION. NOT OFFER REPURCHASE. CRS OFFERED SMART CARE WHICH CUST DECLINED. CUST SETTLED WITH BBB FOR REPAIRS. CRS WILL OFFER SMART CARE AGAIN ONCE VEH IS REPAIRED.

CRS FINAL OFFER:	{REPAIR/REP/TRADE}:	DATE: {Date}	CUST {Accepted / Declined}
Goodwill: {Type}		Attorney Fees (if appli	cable): \${Amount}

TEAM LEAD APPROVING: {Name} Date: {Date}
--

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
НVАС	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

\* SES light is to be captured under affected component above.

03/11/2008 08:06:40

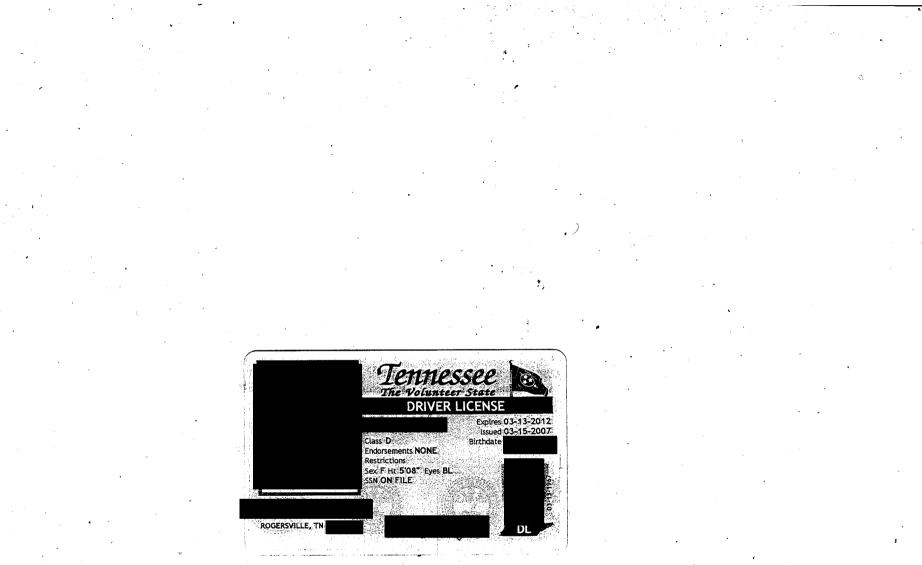
#### SUMMARY HISTORY DISPLAY

3100

PAGE	1
------	---

OT2	L R/O'S	6	TOTAL	SERV.		32	2	SERIAL NO. 1 MAKE C	V CHEVROLET
N#	RO.NO.	RO. DATE	MILES.	ADV/	FECH	J#	т	OPERATION CODE	. DESCRIPTION
1	152415	01/15/2008	33746	A -	5				
	, ·			т	527	1	W	19CVZ	STEERING
				т	527	2	W	23CVZ	DIAGNOSIS
							W	47CVZ	RENT CAR
2	150238	10/24/2007	31403	A	881				
				т	527	1	W	19CVZ	STEERING
				т.	527	2	W	23CVZ	DIAGNOSIS
3	149750	10/09/2007	.30883	A	881				
				т	527	1	W	19CVZ	STEERING
					527	2	I	21CVZ	BRAKES
4	143244	03/07/2007	24294	A	531				
				т	527	1	С	03CVZ	SERVICE AND LUB
				Т	527	2	W	16CVZ	FRONT SUPENSION
				т	527	3	W	08CVZ	GLASS AND PARTS
					527	4	W	09CVZ	WEATHERSTRIP
5	140060	11/14/2006	21894	A	568				
					41	1	Ι	61CVZ	BODY WORK
6	139980	11/11/2006	21888	A	5				
				Т	15	1	I	03CVZ	SERVICE AND LUB
		•		т	15	2	Ι	02CVZ	USED INSPECTION
				т	15	3	I	16CVZ4WAL	4 WHEEL ALIGNMEN
				т	880	4	I	55CVZ	CLEAN UP

Briting 806 790-5700 ext 41114

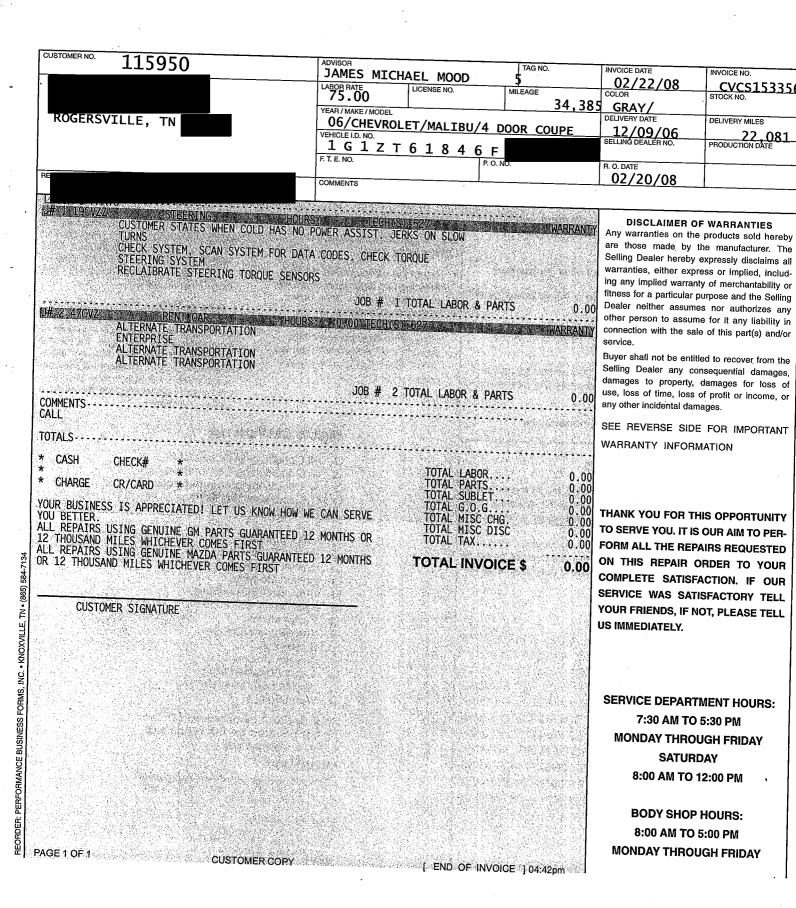






3100 E. Andrew Johnson Hw Greeneville, TN 37745 Phone: 423-636-1414

WEBSITE: lawsonautos.com

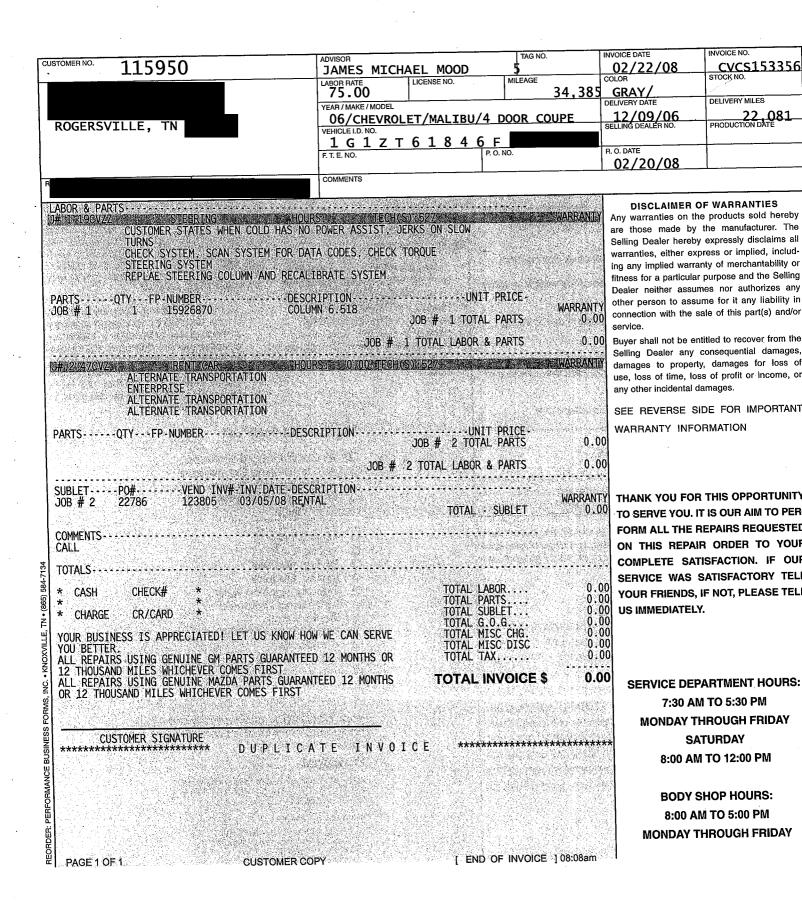






3100 E. Andrew Johnson Hwy. Greeneville, TN 37745 Phone: 423-636-1414

WEBSITE: lawsonautos.com

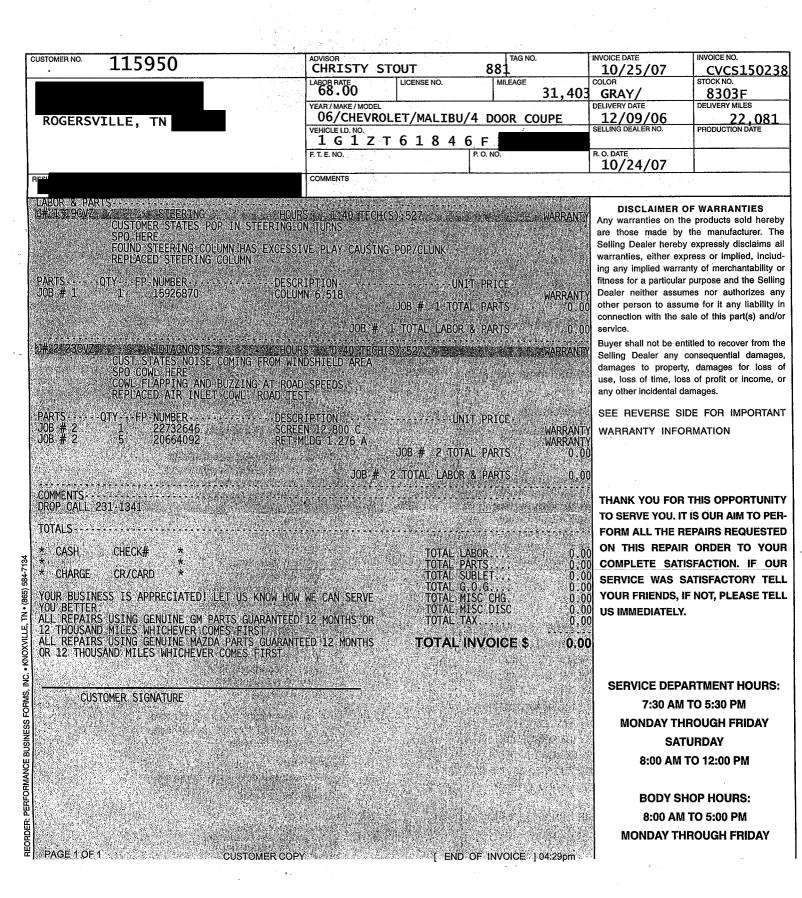






3100 E. Andrew Johnson Hwy. Greeneville, TN 37745 Phone: 423-636-1414

WEBSITE: lawsonautos.com

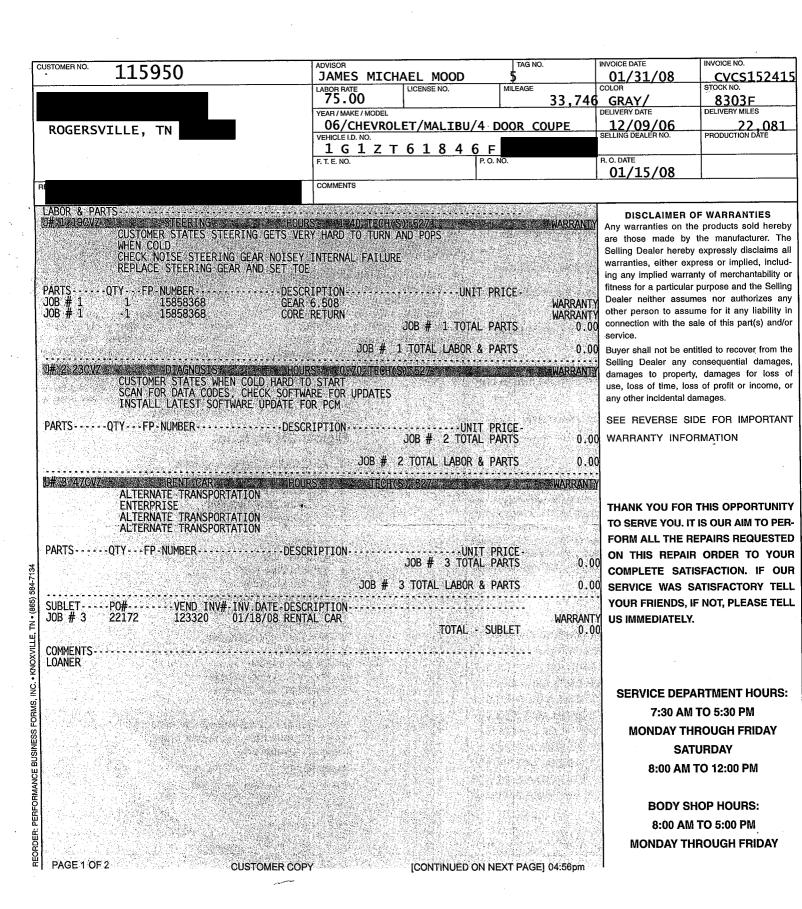






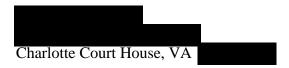
3100 E. Andrew Johnson Hwy. Greeneville, TN 37745 Phone: 423-636-1414

WEBSITE: lawsonautos.com



# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 16, 2011



Service Request: 71-610541025 Customer Relationship Specialist: CJ Parker

Dear :

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

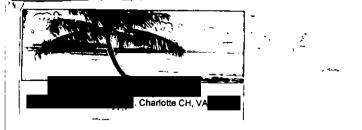
At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the power steering that you had repaired. We regret that we are unable to reimburse you the amount you requested because the part replaced is not the part covered by this special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

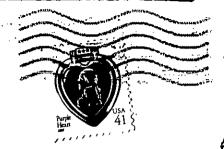


. .

....

LYNCHBURG VA 245

06 MAR 2008 PM 2 T



MAR 1 0 2008

1.1

Reinbursement Department POBOX 33170 Detroit, MI 48232-5170

and the second second

him the head of the state of the state of the state of the second state of the second

4823243170

- ----

-

# **CUSTOMER REIMBURSEMENT CLAIM FORM**

\_ \_ \_

<sup>1</sup> ند بو

This section to be completed by Claimant					
Date Claim Submitted: / ス - ス 6 - 0 1					
17-Digit Vehicle Identification Number (VIN): IGIZS52F15F					
Mileage at Time of Repair: 49,816 Date of Repair: 12-19-07					
Claimant Name (please print):					
Street Address or PO Box Number:					
City: <u>Charlo He CH</u> State: <u>VA</u> ZIP Code:					
Daytime-Telephone Number (include Area Code):					
Evening Telephone Number (include Area Code):					
Amount of Reimbursement Requested: \$ 50.00					
The following documentation must accompany this claim form.					
Original or clear copy of all receipts, invoices, and/or repair orders that show:					
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>					
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.					
Claimant's Signature:					
Please mail this claim form and the required documents to:					
Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170					
Reimbursement questions should be directed to the following number: 1-800-204-0261					

#### **CUSTOMER REIMBURSEMENT PROCEDURE**

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

#### If your claim is:

- Approved, you will receive a check,
- · Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 



December 2007

#### Charlotte C H, VA

Dear

As the owner of a 2005 model year Chevrolet Malibu, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2005 model year Chevrolet Malibu vehicles may lose their power steering assist. This is caused by electrical input signals within the steering column assembly. If the power steering assist is lost, a chime will be heard and the DIC will display a Power Steering warning message. The Service Vehicle Soon light will also illuminate. The vehicle can still be steered in a safe manner but will require greater driver effort at low vehicle speeds or when stopped.

# Do not take your vehicle to your Chevrolet dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the steering column assembly. If this condition occurs on your 2005 Chevrolet Malibu within 7 years of the date your vehicle was originally placed in service or 70,000 miles, whichever occurs first, the condition will be repaired for you at **no charge.** Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: Repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

**Reimbursement:** The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the special coverage condition. Your request for reimbursement, including the information and documents mentioned on the enclosed form, must be received by GM by December 31, 2008.

If you have any questions or need any assistance, just contact your dealer or the Chevrolet Customer Assistance Center between the hours of 8:00 AM and 11:00 PM, EST, Monday through Friday. They can be reached at 1.800.630.2438 (TTY 1.800.833.2438).



۰. بر	HA	LEY OF FARM	AVILLE, INC.			
18669	155956	1906 SOUTH M/	-			
UNIT# P6541		FARMVILLE, V				
	*INVOICE*					
		(434) 392				
		www.haleya	uto.com			
CHARLOTTE COURT HOUSE, VA	PAGE 1					
HOME : BUS :	SERVICE ADVISOR: 9					
COLOR YEAR MAKE/MODEL			E IN / OUT			
WHITE 05 CHEVROLET MALIBU 10	J1ZS52F75F		/49816 T2961			
DEL. DATE PROD. DATE WARR. EXP.		RATE	INV. DATE			
02JUL05 IS   18:00 19DEC	207	CASH				
		03 1) GREAT SERV	ICE			
	RY DETAIL					
16:31     11DEC07     15:05     19DEC07       LINE OPCODE TECH TYPE HOURS		LIST NET	TOTAL			
A CUSTOMER STATES: NOISE IN FRONT END						
CAUSE: CUST HAS 1ST EXTENDED						
9 DIAG AND REPLACED STEERING SHAF.	Г					
795 RANDY WRICHT LICH.	795	0				
WX 1.50	/		(N/C)			
<u>1 22687711 SHAFT-KIT</u>	~/	Guanne	(N/C)			
			0.00			
PARTS: 0.00 LABOR: 0.00 OTI			0.00			
800-527-3426CONTAC: FRANKAU	TH # 0712 03481	\$50.00				
DEDUCTDUE FROM WTY \$221 .90						
*************	*****	*****				
MAIN	TAINING & OR REPAI	RING VEHICLES I	REQUIRES			
THE NEED FOR HANDLING OF HAZARDOUS WASTES						
ALSO THE USE OF VARYING PORTIONS OF FLUIDS IN PERFORMING THOSE NEEDS, YOUR INVOICE REFLECTS						
	IN THE MISC. CHAP		KELTEC I D			
	K YOU FOR YOUR BUS					
	N 100 101 100 100 100 100 100 100 100 10					
		and an and the second second states and the second second	na an sananan da san sar 1875 kasarata sa			
	PA					
		· · · · · · · · · · · · · · · · · · ·				
		9 2007 î				
		. N				
	"↓ <i>UL</i> 35	<u> </u>				
	B1.=		nan an			
CHOROMER DAY DEDUCTIONE FOR LINE A			50.00			
CUSTOMER PAY DEDUCTIBLE FOR LINE A		DESCRIPTION	TOTALS			
DISCLAIMER OF WARRANTIES		LABOR AMOUNT	0.00			
The seller, hereby expressly disclaims all warranties,			0.00			
including any implied warranty of merchantability o purpose, and neither assumes nor authorizes any per		0A3, 012, 2002	0.00			
liability in connection with the sale of said products.	son to assume for it dry	SUBLET ANOUNT	0.00			
Service Charge of 1 1/2% per month will be added	MISC. CHARGES	50.00				
days old. This is an ANNUAL PERCENTAGE RATE OF	18%.	TOTAL CHARGES	50.00			
		SALES TAX	0.00			
Х		PLEASE PAY				
CUSTOMER SIGNATURE		THIS AMOUNT	£ 50.00 M			
		unial issues and blate support ten	e, pins, aerospray, sheliac, solvent, rags,			

MISCELLANEOUS SUPPLIES AND MATERIALS: A charge is included for materials and/or hazardous waste disposal iif applicable carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

------

I

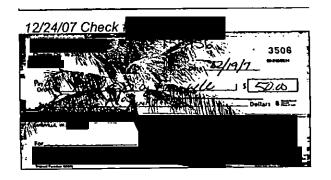
Copyright 2000 ADF, Inc.

7

e disposal (if applicable) used on your vehict CUSTOMER COPY

·· \_\_

.



- this is the best Copy of the check that I could get. It is made Out to Haleip of Famille.

### BBB AUTO LINE Customer Claim Form

Case number: PGM0835802 Contact Date: 03/14/08 Start Date:

Please make any necessary corrections to the information below, <u>print</u> or verify your VIN number and lienholder/leasing company information at the bottom of this page, and complete the missing information in Section 4 on the next page (attach additional sheets as needed).

#### SECTION 1: CUSTOMER INFORMATION

Titled owner:		
Mailing address:		
<sub>City:</sub> port lavaca	State: TX	Zip code:
Day phone:	Evening phone:	Cell phone:
Fax:	E-mail address	

#### SECTION 2: VEHICLE INFORMATION

Make: Pontiac/GMC	Model:	G6 GT	Year: 2006	Current mileage: 36000			
Name(s) that appears on the vehicle	title:						
Selling dealer/city/state: , ,							
Primary Servicing dealer/city/state	: Port la	cava gm,					
Acquired as 🗌 new 🛛 used 🔲 d	emo 🔲 I	eased	Is the vehicle in your pos	session? 🛛 yes 🔲 no			
Purchase/lease date: 01/26/08	Purchase/lease date: 01/26/08 Mileage at purchase/lease:						
First repair attempt date: 02/05/08							
How often is the vehicle used for business purposes (percentage):	•	Number	of vehicles owned d by the business:	Transmission type:			
Has the vehicle been in an accident/had body damage? 🗌 yes 🛛 no 🛛 Date of accident:							
Description of damage							

#### SECTION 3: DESIRED OUTCOME (Describe what you want done to resolve your concern)

I either want my car fixed and done right or GM needs to buy this car back.

Please complete the missing information in the box below and on page 2.

VEHICLE INDENTIFICATION NUMBER	
Lienholder/Leasing Company	Phone Number
Account Number	

#### SECTION 4: VEHICLE PROBLEMS (List primary problem first)

SECTION 4: VEHICLE PROB	LEMS (LIST Primary p	robiem III	-SL)	
Problem	Servicing dealer(s)	# of repair attempts	List the date, mileage, and days out of service for each repair attempt	Does the problem exist now?
Example:				
A/C won't cool properly	Any Dealer, Inc.	2	4/23/06 3,500 miles 5 days 6/10/07 12,700 miles 1 day	yes
power steering locks up while driving.		5		yes
bad smell when a\c is used		1		yes
lose gauges while driving		5		yes
frontend noise		2		yes

#### Total days out of service for all problems: \_\_\_\_\_

Signature of Titled Owner(s) \_\_\_\_\_ Date \_\_\_\_\_ Date \_\_\_\_\_ I am submitting this dispute for resolution in the BBB AUTO LINE program, and I agree to arbitrate the dispute under the BBB AUTO LINE Arbitration Rules.

Please mail or fax this completed form with <u>copies</u> of all available repair orders, your vehicle registration, your sales agreement or lease agreement, and any other relevant documents (e.g., written correspondence with the manufacturer, etc.) to:

BBB AUTO LINE 4200 Wilson Blvd., Suite 800 Arlington VA, 22203-1838 Fax: 703-247-9700



March 14, 2008

LU'ADREA DUDLEY PONTIAC/GMC P O BOX 33172 DETROIT MI 48232

Re:m01 PGM0835802: vs Pontiac/GMC Division

Dear Madam/Sir:

We have recently been contacted by one of your customers with a product complaint. Enclosed is information taken during the initial phone call.

You may contact the customer to resolve the complaint directly. Once the customer returns the completed *CCF*, the case will be opened, the 40 day clock will begin and all information received for the case will be sent to you.

Thank you for your participation in the BBB AUTO LINE program.

Sincerely,

Tammy Scaife at Extension 381



# **General Motors**

General Motors has agreed to arbitrate certain claims covered by the applicable state lemon law. General Motors has also agreed to arbitrate certain warranty claims not covered by the lemon law. This *Program Summary* describes the claims that may be resolved through BBB AUTO LINE.

# **LEMON LAW CLAIMS**

A claim seeking relief under the applicable state lemon law must meet all standards set out by that law. The claim must be received by BBB AUTO LINE within the time period for filing a legal action under that law. Please see the attached description of the applicable lemon law provisions.

[Note: **Florida** claims involving GM chassis or chassis cabs in motor homes may be filed with the Florida Pilot RV Mediation and Arbitration Program, and are not eligible for BBB AUTO LINE.]

If the claim meets all standards set out by the applicable lemon law, the arbitrator will award a refund or replacement vehicle including all remedies specifically provided by that law. In some states this may include reasonable attorney's fees if they can be recovered in a state-run arbitration program or, if no state-run program exists, in court. However, an arbitrator may not award any penalties or multiple damages.

Please note:

- The award will be reduced for the customer's use of the vehicle in accordance with the applicable lemon law.
- The arbitrator may adjust the award based on damage to the vehicle exceeding normal wear and tear.
- The arbitrator will decide whether the applicable lemon law permits an adjustment to the award for any trade-in over-allowance or debt from a previous transaction.
- The award will not include any manufacturer rebate or manufacturer-sponsored credit card earnings the customer received or used as a downpayment or capitalized cost reduction.

# WARRANTY CLAIMS NOT COVERED BY THE LEMON LAW

A claim that does not meet all standards of the applicable lemon law must meet certain conditions. Please see the attached description of "non-lemon law" warranty claims that may be resolved through BBB AUTO LINE.

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of the General Motors Bumper-to-Bumper new vehicle warranty. A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use.

# **CUSTOMER RESPONSIBILITIES**

At the time of the repurchase or replacement transaction, the customer's vehicle must be currently registered. The customer will be responsible for turning over the vehicle with all of the original equipment and without abnormal wear or damage evident on the vehicle. The customer will also be responsible for providing clear title to the vehicle and signing all documents necessary to effect transfer of the title, including a power of attorney for title transfer.

# **CLAIMS THAT WILL NOT BE ARBITRATED**

- Claims involving vehicles with a non-U.S. warranty, or salvaged, "total loss" or similarly branded titled vehicles.
- Claims alleging that an airbag failed to deploy or deployed when it should not have.
- Claims covered by insurance or by warranties of other manufacturers.
- Repair or reimbursement claims that are not covered by the General Motors New Vehicle Limited Warranty but are covered by a service contract.
- Claims involving a vehicle defect if the customer alleges either as part of the BBB AUTO LINE claim or at any other time that the vehicle defect has caused an accident or fire that resulted in damage to any vehicle or damage to property.
- Claims involving a vehicle defect if the customer alleges either as part of the BBB AUTO LINE claim or at any other time that the vehicle defect has caused bodily injury.
- Claims seeking compensation for loss of wages, personal injury, or mental anguish.
- Claims seeking damages for fraud or other violations of law, punitive damages, penalties or multiple damages.
- Claims identical to any claim that was resolved by a previous mediation or arbitration, court action, settlement, or agreement between the customer and General Motors.

# **OTHER IMPORTANT INFORMATION**

- The customer must own or lease the vehicle throughout the entire arbitration process.
- If the customer files suit or a state administrative action against General Motors prior to the completion of the arbitration process, General Motors will not be obligated to continue with the arbitration.
- A test drive may be taken in the vehicle only if the customer has liability insurance that satisfies his/her state's minimum requirements.

# The BBB will let the parties know if other restrictions apply.

# WARRANTY CLAIMS NOT COVERED BY THE LEMON LAW

# **Time Period for Filing Claims**

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of the General Motors Bumper-to-Bumper new vehicle warranty.

A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use.

# **Eligible Claims**

Claims must be based on a defect in the vehicle's material or workmanship that is covered by the General Motors New Vehicle Limited Warranty.

# **Eligible Vehicles**

Claims may be filed for cars; light duty trucks and vans up to 10,000 pounds G.V.W.R.; and GM chassis or chassis cabs in motor homes up to 21,000 pounds G.V.W.R.

The customer's vehicle must be:

- Owned or leased in the name of an individual **or** owned or leased by a business that owns or leases no more than three vehicles;
- Purchased or leased, registered, and normally operated in the United States, Puerto Rico or U.S. Virgin Islands; and
- Covered by a United States warranty.

# **Remedies for Warranty Claims**

The arbitrator may award the following remedies:

- Repairs.
- Reimbursement for money the customer paid to repair the vehicle.
- Repurchase of the vehicle.
- Replacement of the vehicle if it was purchased or leased new.

# **Repairs/Reimbursement for Repairs**

The arbitrator may award repairs to, or reimbursement for money paid for the repair of, defects in material or workmanship. If repairs are awarded, the arbitrator may not order a change in the vehicle's options or its design.

### **Repurchase or Replacement**

If a repurchase or replacement is awarded in a claim that does not meet all standards of the applicable state lemon law, the arbitrator may award up to the following remedies:

- **Owned vehicle repurchase** The actual amount paid for the vehicle. This will not include taxes, fees, and finance charges.
- **Leased vehicle repurchase** To the lessor: pay-off amount pursuant to the lease. To the lessee: any trade-in allowance/downpayment and all base monthly payments actually paid, excluding all collateral charges (e.g., taxes, fees, and finance/lease charges).
- **Replacement of a vehicle purchased or leased new** The customer will receive a new and substantially identical vehicle (not including modifications or additions after the vehicle's purchase/lease) from the same model year or, if one is not available, from the next model year. If a replacement vehicle from the same or next model year is not available, the customer may receive a replacement vehicle from subsequent model years but will be required to pay the difference between the Manufacturer's Suggested Retail Price (M.S.R.P.) of the current vehicle and the M.S.R.P. of the replacement vehicle.

**Important:** Replacement is not an available remedy if the current customer purchased or leased a **used** vehicle.

### Deductions/Exclusions from a Repurchase or Replacement Award

• The repurchase or replacement award will be reduced for the customer's use of the vehicle using the following formula:

Use	# miles attributable to the customer		Vehicle purchase
Deduction/ =	<u>at the time of the arbitration hearing</u>	Х	price or gross
Payment	100,000		capitalized cost

- The award may be reduced based on damage to the vehicle exceeding normal wear and tear.
- The award will not include debt from a previous transaction.
- The award will not include any manufacturer rebate or manufacturer-sponsored credit card earnings the customer received or used as a downpayment or capitalized cost reduction.

# STANDARDS OF THE TEXAS LEMON LAW

The following is a brief explanation of most relevant provisions of the Texas lemon law. The complete text of the lemon law can be found at Texas Rev. Civ. Stat. Ann. art. 4413(36) § 6.07.

# **VEHICLES COVERED**

The Texas lemon law covers a motor vehicle, defined as:

- 1. Every fully self-propelled vehicle that has two or more wheels and has as its primary purpose the transport of persons or property on a public highway;
- 2. Every fully self-propelled, titled vehicle that has two or more wheels and has as its primary purpose of off-road transportation of persons or property; or
- 3. An engine, transmission, or rear axle whether or not attached to a vehicle chassis, that is manufactured for installation in a vehicle having as its primary purpose the transport of persons or property on a public highway and having a gross vehicle weight rating of more than 16,000 pounds.

## **CONSUMERS COVERED**

The lemon law covers the following consumers:

- 1. A person who purchases a motor vehicle at retail from a Texas dealer, and who is entitled to enforce the terms of the manufacturer's warranty;
- 2. The lessor or lessee (other than a sublessee) who purchased or leased a motor vehicle from a Texas dealer or lessor; and
- 3. The transferee or assignee of a retail purchaser, lessor or lessee as described above, as long as the transferee or assignee is a resident of Texas and is entitled to enforce the terms of the manufacturer's warranty.

## **VEHICLE CONVERTERS**

The lemon law applies to vehicle converters.

#### **PROBLEMS COVERED**

The lemon law covers any defect or condition that creates a serious safety hazard or substantially impairs the use or market value of the motor vehicle. This is referred to as a *nonconformity*. The Texas Department of Transportation has indicated that the nonconformity must continue to exist.

"Serious safety hazard" is defined as a life-threatening malfunction or nonconformity that substantially impedes a person's ability to control or operate a motor vehicle for ordinary use or intended purposes or that creates a substantial risk of fire or explosion.

This information is not intended as legal advice. Please direct specific questions to your legal counsel. © 2007, Council of Better Business Bureaus, Inc.

"Impairment of market value" is defined as a substantial loss in market value caused by a defect specific to the motor vehicle.

The lemon law provides manufacturers with an affirmative defense if it can be shown that the nonconformity is the result of abuse, neglect, or unauthorized modifications or alterations of the motor vehicle, or the nonconformity does not substantially impair the use or market value of the motor vehicle.

### MANUFACTURER'S DUTY TO REPAIR

If a new motor vehicle does not conform to the manufacturer's, converter's, or distributor's express warranty, then the manufacturer, converter or distributor must make the necessary repairs if:

- 1. The consumer or the consumer's agent reports the nonconformity to the manufacturer, converter, or distributor, or any of their agents or franchised dealers during the term of the express warranty; or
- 2. The terms of the *presumption* relating to the vehicle (see below) have been met.

The necessary repairs must be made regardless of whether the applicable warranty period has expired.

## MANUFACTURER'S DUTY TO REPURCHASE OR REPLACE A VEHICLE

If the manufacturer, converter, or distributor is unable to conform the motor vehicle to the applicable express warranty by repairing or correcting a nonconformity after a *reasonable number of attempts*, the manufacturer, converter, or distributor must either replace or repurchase the motor vehicle.

## **REASONABLE NUMBER OF REPAIR ATTEMPTS**

The Texas lemon law establishes a *presumption* that a reasonable number of attempts have been undertaken to conform a motor vehicle to the applicable express warranties if:

- 1. The same nonconformity has been subject to repair four or more times by the manufacturer, converter, or distributor, or any of their agents or franchised dealers, but the nonconformity continues to exist. Two of the repair attempts must be made within a period of 12 months following the date of original delivery to a consumer, or 12,000 miles, whichever occurs first, and the two other repair attempts must be made within 12 months or 12,000 miles, whichever occurs first, immediately following the date of the second repair attempt;
- 2. The same nonconformity creates a serious safety hazard and has caused the vehicle to have been subject to repair two or more times by the manufacturer, converter, or distributor, or any of their agents or franchised dealers, but the nonconformity continues to exist. At least one attempt to repair must be made in the period of 12 months or 12,000 miles, whichever occurs first, and at least one other attempt must

This information is not intended as legal advice. Please direct specific questions to your legal counsel. © 2007, Council of Better Business Bureaus, Inc. be made in the period of 12 months or 12,000 miles, whichever occurs first, after the first repair attempt; or

3. The vehicle is out of service for repair for a cumulative total of 30 or more days in the 24 months or 24,000 miles, whichever occurs first, and a nonconformity that substantially impairs the use or market value of the motor vehicle still exists. At least two repair attempts must be made in the first 12 months or 12,000 miles immediately following the date of original delivery to a consumer.

The initial 12 month or 12,000 mile periods, the subsequent 12 month or 12,000 mile periods, and the 30 day period are extended by any period during which repair services are not available because of war, invasion, strike, fire, flood, or other natural disaster.

The 30 day period is tolled during any period of time that the manufacturer or distributor lends a comparable motor vehicle to the consumer during the time of repairs by a franchised dealer.

## NOTICE AND OPPORTUNITY TO REPAIR

The manufacturer, converter, or distributor will not be required to replace or repurchase a vehicle unless:

- 1. The manufacturer, converter, or distributor has been mailed prior written notification of the alleged nonconformity or defect from or on behalf of the consumer; and
- 2. The manufacturer, converter, or distributor has been given an opportunity to cure the alleged defect or nonconformity.

## **DISPUTE RESOLUTION**

A consumer may not file an action seeking refund or replacement unless the consumer has first exhausted the administrative remedies through the state-operated arbitration program.

## TIME PERIOD FOR FILING CLAIMS

A proceeding must be commenced within six months following the earlier of (1) expiration of the express warranty term, or (2) 24 months or 24,000 miles following the date of the vehicle's original delivery to a consumer.

# **REMEDIES UNDER THE TEXAS LEMON LAW**

## **REPURCHASE OF OWNED VEHICLES**

The Texas lemon law provides that a manufacturer must pay the following amounts when it repurchases an owned vehicle under the lemon law:

- 1. The full purchase price. The Texas Motor Vehicle Commission has defined this to mean the amount of the total purchase price of the vehicle, including sales taxes and title, registration and documentary fees, but not including the amount of any interest or finance charge or insurance premiums; and
- 2. Reasonable incidental costs resulting from loss of use of the motor vehicle because of the nonconformity or defect. The Texas Motor Vehicle Commission has defined reimbursable incidental expenses as including but not limited to:
  - (a) alternate transportation;
  - (b) towing;
  - (c) telephone calls or mail charges directly attributable to contacting the manufacturer, distributor, converter or dealer regarding the vehicle;
  - (d) meals and lodging necessitated by the vehicle's failure during out-of-town trips;
  - (e) loss or damage to personal property;
  - (f) attorney fees if the complainant retains counsel after notification that the respondent is represented by counsel; and
  - (g) items or accessories added to the vehicle at or after purchase, taking into consideration the permanent nature, functionality and value added by the items or accessories and whether the items or accessories are original equipment manufacturer parts or non-OEM parts;
- 3. Less a reasonable allowance for the consumer's use of the vehicle.

Refunds must be made to the consumer and lienholder, if any, as their interests may appear.

The reasonable allowance for use must be that amount directly attributable to use of the motor vehicle when the vehicle is not out of service for repair. The Texas Motor Vehicle Commission has established a presumption that a motor vehicle has a useful life of 120,000 miles, and has defined reasonable allowance for use to be the following except in cases where the preponderance of the evidence shows that the vehicle has a longer or shorter expected useful life than 120,000 miles:

a) # miles vehicle traveled from delivery to consumer until first report of defect or condition leading to repurchase

120,000

Purchase X Price

plus

This information is not intended as legal advice. Please direct specific questions to your legal counsel. © 2007, Council of Better Business Bureaus, Inc.

b) # miles vehicle traveled after date of first report of defect or condition leading to repurchase through date of the hearing Purchase ------ X Price X 50% 120,000

#### **REPURCHASE OF LEASED VEHICLES**

The Texas Motor Vehicle Commission has set out the following amounts that a manufacturer must pay when it repurchases a leased vehicle under the lemon law:

#### To the lessee

- 1. All lease payments previously paid by the lessee to the lessor under the terms of the lease;
- 2. All sums previously paid to the lessor in connection with entering into the lease, including but not limited to any capitalized cost reduction, down payment, trade-in, or similar cost; and
- 3. Sales tax, license and registration fees, and other documentary fees, if applicable; and
- 4. Reasonable incidental costs resulting from loss of use of the motor vehicle because of the nonconformity or defect. The Texas Motor Vehicle Commission has defined reimbursable incidental expenses as including but not limited to:
  - (a) alternate transportation;
  - (b) towing;
  - (c) telephone calls or mail charges directly attributable to contacting the manufacturer, distributor, converter or dealer regarding the vehicle;
  - (d) meals and lodging necessitated by the vehicle's failure during out-of-town trips;
  - (e) loss or damage to personal property;
  - (f) attorney fees if the complainant retains counsel after notification that the respondent is represented by counsel; and
  - (g) items or accessories added to the vehicle at or after purchase, taking into consideration the permanent nature, functionality and value added by the items or accessories and whether the items or accessories are original equipment manufacturer parts or non-OEM parts;
- 5. Less a reasonable allowance for the consumer's use of the vehicle.

#### To the lessor

- 1. 105% of the actual price paid by the lessor for the vehicle
- 2. Any tax, title, license and documentary fees paid by the lessor and as evidenced in a bill of sale, bank draft demand, tax collector's receipt, or similar instrument;
- 3. Any amount or fee, if any, paid by the lessor to secure the lease or interest in the lease;

This information is not intended as legal advice. Please direct specific questions to your legal counsel. © 2007, Council of Better Business Bureaus, Inc.

4. Less all payments made by the lessee.

Refunds must be made to the lessee, lessor, and any lienholder as their interests may appear. The motor vehicle must be returned to the manufacturer, converter or distributor with clear title upon payment of these amounts. The lessor must transfer title of the motor vehicle to the manufacturer, converter or distributor as necessary to effectuate the lessee's rights under the lemon law. The lease must be terminated without any penalty to the lessee.

The reasonable allowance for use must be that amount directly attributable to use of the motor vehicle when the vehicle is not out of service for repair. The Texas Motor Vehicle Commission has established a presumption that a motor vehicle has a useful life of 120,000 miles, and has defined reasonable allowance for use to be the following except in cases where the preponderance of the evidence shows that the vehicle has a longer or shorter expected useful life than 120,000 miles:

a) # miles vehicle traveled from delivery to consumer until first report of defect or condition leading to repurchase \_\_\_\_\_

120,000

Actual price X paid by the lessor for the vehicle

#### plus

b) # miles vehicle traveled after date of first report of defect or condition leading to repurchase through date of the hearing Actual price ----- X paid by the lessor X 50% 120,000 for the vehicle

#### REPLACEMENT

When replacing a vehicle under the Texas lemon law, the manufacturer must replace the motor vehicle with a comparable motor vehicle. The Texas Department of Transportation indicates on its web site that a replacement award will be reduced for mileage used.

The manufacturer must also reimburse the consumer for reasonable incidental costs resulting from loss of use of the motor vehicle because of the nonconformity or defect. The Texas Motor Vehicle Commission has defined reimbursable incidental expenses as including but not limited to:

- (a) alternate transportation;
- (b) towing:
- (c) telephone calls or mail charges directly attributable to contacting the manufacturer, distributor, converter or dealer regarding the vehicle;
- (d) meals and lodging necessitated by the vehicle's failure during out-of-town trips;
- (e) loss or damage to personal property;

This information is not intended as legal advice. Please direct specific questions to your legal counsel. © 2007, Council of Better Business Bureaus, Inc.

- (f) attorney fees if the complainant retains counsel after notification that the respondent is represented by counsel; and
- (g) items or accessories added to the vehicle at or after purchase, taking into consideration the permanent nature, functionality and value added by the items or accessories and whether the items or accessories are original equipment manufacturer parts or non-OEM parts.

This information is not intended as legal advice. Please direct specific questions to your legal counsel. © 2007, Council of Better Business Bureaus, Inc.

Revised 8/02/2007

#### Privileged and Confidential Information

#### CASE ASSESSMENT

By: Lu'Andrea Dudley State: TX

Customer Name:

Service Request: 71-610995030

BBB Case No.: PGM0835802

Vehicle ID No.: 1G2ZH558864 In Service Date: 7/23/05 Vehicle is: USED

BAC Code:

Year, Make & Model: 2006 Pontiac G6 Mileage at Time of BBB Filing (36,000) Lien holder: GMAC Other: {Name}

DVM Name: Rose Crookston Phone/Cell Number: 361-244-6033 Vehicle Purchased Used on: 1/26/08 at odometer 35580 Sale Type: Purchase Lease Other : {Type} CAM Name: Larry Shields Phone Number: 972-443-2901

VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (\*) if day(s) out of service are already counted in another category.

PLACE A CHECKMARK IN THE BOX FOR THE MAJOR CONCERN BASED ON REPAIR ORDERS. USE "N/A" IF THERE WERE NO REPAIRS FOR THE COMPONENT GROUP.

<u>{Symptom}</u> Date: <u>RO #:</u> <u>Days Out</u>: <u>Mileage:</u> <u>Description of Complaint and Repair Performed:</u>

Verified with customer if the vehicle has ever been involved in an accident Y N If yes are the RO's attached Y N

Other

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

#### THE STATE LEMON LAW READS:

Days out of service: 30 Repairs 4 Time period 24 / 24 Does Lemon Law state nonconformity must continue to exist? Y

If applicable, safety-related repairs 2 Safety-related time period 24 / 24

Number of repair attempts in the presumption period:

{ # of repair

#### Vehicle Meets Presumption of Lemon Law YES or NO

#### PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT}

#### RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) DVM/Svc Manager input 2) if there are any unrepaired defects, and 3) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

#### Cust sks: Repairs or Repurchase

DVM sts: 3/18/08: I have been working w/ both the svc mgr and the parts mgr for GM to locate this fuse block. It is an issue and they are trying to put pieces together because the availability of the part has been almost absolutely nil. Just wanted to let you know that I'm personally involved in this already and we are doing everything we can to get this expedited. I will give you more detail as it comes up later."

3/29/08: I wanted to get back w/ you regarding and I wanted to validate that you had the information regarding the fact that they put in, they were able to find a part to use temporarily because of this supplier strike issue w/ the part. We extended courtesy transportation the entire time. So everything to my knowledge is taken care of. Please let me know if there is something else you need. On my end it appears that everything is handled, the customer is satisfied. So at this time everything is ok. Let me know if you have any different information.

CRS Rationale: claim closed as a referral

CRS FINAL OFFER:	DATE:	CUST {Accepted / Declined}
Goodwill: {Type}	Attorney Fees (if applicable): \${Amount}	

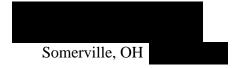
TEAM LEAD APPROVING:	{Name}	Date: {Date}

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

\* SES light is to be captured under affected component above.

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 16, 2011



Service Request: 71-611088899 Customer Relationship Specialist: Sheila King

Dear

Thank you again for making us aware of the situation with your 2006 Pontiac G6. We know you are sincere in the position you have taken, and we trust we have been able to explain our point of view.

In circumstances such as these, Pontiac believes that our customers should have the opportunity to deal with unresolved matters in a fast and fair resolution process. For that reason, we participate in the Better Business Bureau's BBB AUTO LINE program, an independent resolution process administered by the Council of Better Business Bureaus. BBB AUTO LINE provides mediation and arbitration for eligible warranty-related issues.

As a Pontiac customer, BBB AUTO LINE is available to you at no cost. The BBB AUTO LINE program is discussed in your vehicle's "Warranty and Owner Assistance Information Booklet."

To contact the BBB AUTO LINE, or get more information about the program, call the BBB at 1-800-955-5100 (Monday through Friday during normal business hours). You may also access the BBB AUTO LINE website at any time (including evenings, weekends and holidays) by visiting <a href="http://www.dr.bbb.org/goauto">http://www.dr.bbb.org/goauto</a>

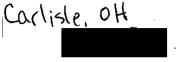
Whether you contact them by telephone or internet, the BBB will provide you with full program details, current eligibility standards of the BBB AUTO LINE program and will assist you with any questions you have.

Thank you for the opportunity to review this matter.

Sincerely,

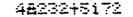
Pontiac Customer Assistance Center





CINCINNATI OH 452 NAR 2008 PN 5 L Join Adams, 1965 Daweroftheter MAR 10 2808

Pontiac Customer Assistance Center P.O. BOX 33172 Detroit, mI 48232-5172



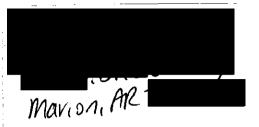
and the second second

36-08 Thear Sir or Madam How many things have to go wrong with one of your automobiles before it is considered defective or a "lemon"? We purchased aur first new car in December 2005. we had visited many dealers before deciding on the stylish Pontiac Glo. The first couple of months the car was great. It has been downhill ever since In may 2006 the glove box door had to be fixed because it would not close properly. Yes it was a minor problem by that was just the beginning. Six months later in November the hazard lights quit working, the radio wouldn't turn on and when it did it would reset itself, and when starting the vehicle it was very hard cranking, So, the dealer repaired the wiring and connector to the suitch. They replaced the radio, which might I add is going to have to be checked again And they tightened all the grounds per a burletin. Things were fine until January 2007 when ಗೆಂದಲೆ

we started hearing a Knocking noise. Turned out that the steering gear was faulty. They replaced the gear and installed chassis ears all of these things happened before our "brand new" car hit 18,000 miles. The size that you can imagine our disappointment. Then in September 2007 there Then in September 200'l there was a Klunking noise when twining. The intermedicite shaft was found to be faulty and was replaced. All of this brings us to yesterday, march 5th 2008, and a rumbling noise coming from the front of the vehicle. The right front of the vehicle. The right front hub and bearing had to be replaced. as you can see we believe this vehicle to be defective As a young couple = trying to start a family, we are wondering what the next 37,000 niles will bring us People buy new cars to have something dependable to drive maybe our first new car purchase should have been a non-American product? But no we wanted to remain loyal to ar why and its upekers, but look where that has

action us. We hope that not all GM products are manufactured so posely. Also, we understand that everything so far has been warrantied but what happens after the next 2,000 miles? Do we have options other than contacting a lawyer?? Sincerely VIN 1622F55B264 current mileage 34.890 Carlisle OH Mand





MEMPHIS TN 381

10 MAR 2008 PM 3 L

"LET US DARE TOREAD THINK, SPEAK AN John Adams, 1765 poweroRheletis

Reinbursement Department Po Box 33170 Detroit MI 48232-5170

48232+3170

Ideallecterildealleadddaleaddlaaddlaataallaaddlaardl

## CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant
Date Claim Submitted: 3-11-68
17-Digit Vehicle Identification Number (VIN): IGIZT62835F
Mileage at Time of Repair: 62651 Date of Repair: 2-29-08
Claimant Name (please print):
Street Address or PO Box Number:
City: MarionState: MRZIP Code:
Daytime-Telephone Number (include-Area Code): -
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$ 100.00 (Deductible)
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.

Please mail this claim form and the required documents to:

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

#### CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

#### If your claim is:

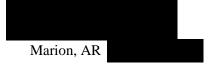
- Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 

ረ	כ			Holly Ch Box 828 5, AR 72364	1 <b>evrolet</b> 6601 I-55 Nori 870-739-7		
ERVICE INVOICE			DATE IN	02-28-2	008 DATE	OUT 02-2	29-2008
NVOICE TYPE USTOMER 392089	IZ IZ SER	V CONTRACT-NO T	AX WRITER TECH	MELL CR RICKEY 1	INER D. SKIPPEF	t	
MARION,	AR		VEHICLE VIN		EVROLET MA		XX LS S
· ·	······································		MILES IN	62651	MILES	OUT 626	51
	S VERY HAR TEERING CO	D TO TURN / FOU LUMN	ND FAULTY	STEERING	COLUMN CO	DE C054!	5 /
		DESCRIPTION		<u>H</u>			WARRANTY INFO
02-29-08	LABOR	INSTALL STEERI	NG COLUMN		2.40 WARF	ANTY Y -	~
RT NUMBER	DESCRIP	TION	QTY	PRICE	EXTENDED WARRANTY	FC	
	00 010000	432 FAX SIGNED			<i>c</i> .c.		
						_ ct.	#1W.D
·						ND FEB 29 Iolly Che	
			(-			FEB 29	2008
			(-			FEB 29	2008
DISCLAIMS ALL W IMPLIED, INCLUE MERCHANTABILITY PURPOSE, AND NE	THE SELLE VARRANTIES, DING ANY IM OR FITNES CITHER ASSU	R HEREBY EXPRES EITHER EXPRESSE PLIED WARRANTY S FOR A PARTICU MES NOR AUTHORI	D OR OF LAR	460B 467X 466X		FEB 2 9 folly Che	2008
AANUFACTURER'S. DISCLAIMS ALL W MPLIED, INCLUE AERCHANTABILITY	THE SELLE VARRANTIES, DING ANY IM OR FITNES VITHER ASSU DN TO ASSUM DNNECTION W	R HEREBY EXPRES EITHER EXPRESSE PLIED WARRANTY S FOR A PARTICU MES NOR AUTHORI ME FOR IT ANY	D OR OF LAR	467X	LABOR PARTS TO	FEB 2 9 folly Che	2008 SYTOICA WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY

March 16, 2011



Service Request: 71-611330924 Customer Relationship Specialist: Anne Parks

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu MAXX. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering column that you had repaired and are happy to inform you that you are being reimbursed for the full amount of the repair. We have enclosed a check in the amount of \$100.00.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

March 16, 2011



Service Request: 71-611804541 Customer Relationship Specialist: Katrina Blake

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the rack and pinion that you had repaired. We regret that we are unable to reimburse you the amount you requested because the part replaced is not the part covered by this special coverage.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center



MAR 14 LUSIO,

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

# CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant
Date Claim Submitted: 2-29-08
17-Digit Vehicle Identification Number (VIN): IGIZT 5282 5F
Mileage at Time of Repair: <u>68399</u> Date of Repair: <u>1-28-06 + 5-11-07</u>
Claimant Name (please print):
Street Address or PO Box Number:
City: Greting State: LA ZIP Code:
Daytime-Telephone Number (include Area Code): -
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$ 480.85
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:
Please mail this claim form and the required documents to:
Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170
Reimbursement questions should be directed to the following number: 1-800-204-0261
en e

07126

-

### **CUSTOMER REIMBURSEMENT PROCEDURE**

07126

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

- Approved, you will receive a check,
- · Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

80061646	77324	BUICK • PONTIAC • I	
	*INVOICE* 🗕	WESTB 3801 Lapalco Blvd.	
	1	Harvey, LA	70058
GRETNA, LA BORNE BUS	PAGE 1	Phone: (504) 3 Fax: (504) 34	
	SERVICE ADVISOR:	5604 JOHN DAIGL	
COLOR S YEAR MAKE/MODEL			EIN/OUT TAG
REDO5 CHEVROLET MALIRU10	G1ZT52825F	. 5540	1/55401 T1751
DEL DATE 1 PROD DATE WARR EXP. PROMISED		RATE	INV. DATE
28JAN06 IS 11:12:21NOV	VOS	99.99 CASH	22NOV06
READY	STK:G2109 DLR:110		
21NOV06 22NOV06			
LINE OPCODE TECH TYPE HOURS		LIST NE	
A C/S VEH CLUNKS AND RATTLE ON BUMPS AN	ND STATES VEH RID	ES ROUGH?	
STS SEE TECHNICIAN STORY			
CJMAG		1.58 . 5	
1 15858368 GEAR	adda ac 👌 - Caigo I		
1 12345382 ADHESIVE 1 89020661 FLUID	n de Martel Aller and de la	7.52 7.5 10.00 10.0	52 7.52
4WA 4 WHEEL ALIGNMENT	. indianalismus (10 ilua ata mail a lun adi 1 m	an an the second se	0.0000000000000000000000000000000000000
3127 LAMBERT, KENNETH LIC#:			
CCGC PARTS 289.87 LABOR: 248.53 OT		89.9	
55401 TEST DROVE VEHICLE AND CONFIRME	D NOISE WAS NECE	SSERY TO	
PERFORM BULLITINS #06-02-32-1007&-P ADDED LOCK TIGHT TO PINCH BOLT ATEST	EC4294	RAC, AND PINION	_& ⊃ : "≲⊜ : :: :::::::::::::::::::::::::::::
*************	* * * * * * * * * * * * * * * *	* * * */* * * * * *	X a series of the second of the
B JMA34 LUBE OIL AND FILTER PLUS THRE	ROTATION		
JMA34 JMA34 LUBE OIL AND FILTER P ROTATION		Television and the second s	· · · ·
3127 LAMBERT, KENNETH LIC#: CJMAG		a a sa a sa a sa sa sa sa sa sa sa sa sa	n et Anne est
1' 25010792 OIL FLTR	t <del>e anger</del> asi interes ser	.≊°,20%,20%,20%,20%,20%,20%,20%,20%,20%,20%	40 <b>1.9.40</b> 00 5.00
5,12345621X OIL/BULK		5.00 5. 1.92 1	00 5.00 92
PARTS: 14.60 LABOR: 19.40 OT	HER: 0.00	TOTAL LINE B:	34.00
55401 PERFORMED OIL CHANGE AND TIRE R		and the second states and the	
· * * * * * * * * * * * * * * * * * * *	*****	* * * * * * * * * *	ان المراجع المراجع مع المراجع ا
C HUBSF HEAVY DUTY BRAKE SYSTEM FLUSH	DOT 3		
HDBSF HDBSF HEAVY DUTY BRAKE SYST 3127 LAMBERT, KENNETH LIC#:		NA MINIPACIA (JILANICA)	
CCGC		74.	99 74 99 i 🗤
1 06001 MOC DOT 3 FLUSH		65.61 65.	61 65.61
PARTS: 65.61 LABOR: 74.99 OT	HRK::::::::::::::::::::::::::::::::::::	TOTAL LINE C:	140.60
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE	STATEMENT OF DISCLAIMER		TOTALS
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO	The factory warranty constitutes all of the warranties with respect to		
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED	the sale of this item\terns. The Selfer hereby expressly disclaims all warranties either express or	GAS, OIL, LUBE	
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS	Implied, including any Implied warranty of merchantability or	SUBLET AMOUNT	
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY	fitness for a particular purpose. Seller neither assumes nor	MISC. CHARGES	
MANUFACTURER'S REPRESENTATIVE.	authorizes any other person to assume for it any liability in connection with the sale of this	LESS INSURANCE	
	Item/Items.	SALES TAX	<u> </u>
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY	
	<u></u>	THIS AMOUNT	1 1

\_\_\_\_\_

.

•

and the second second

-

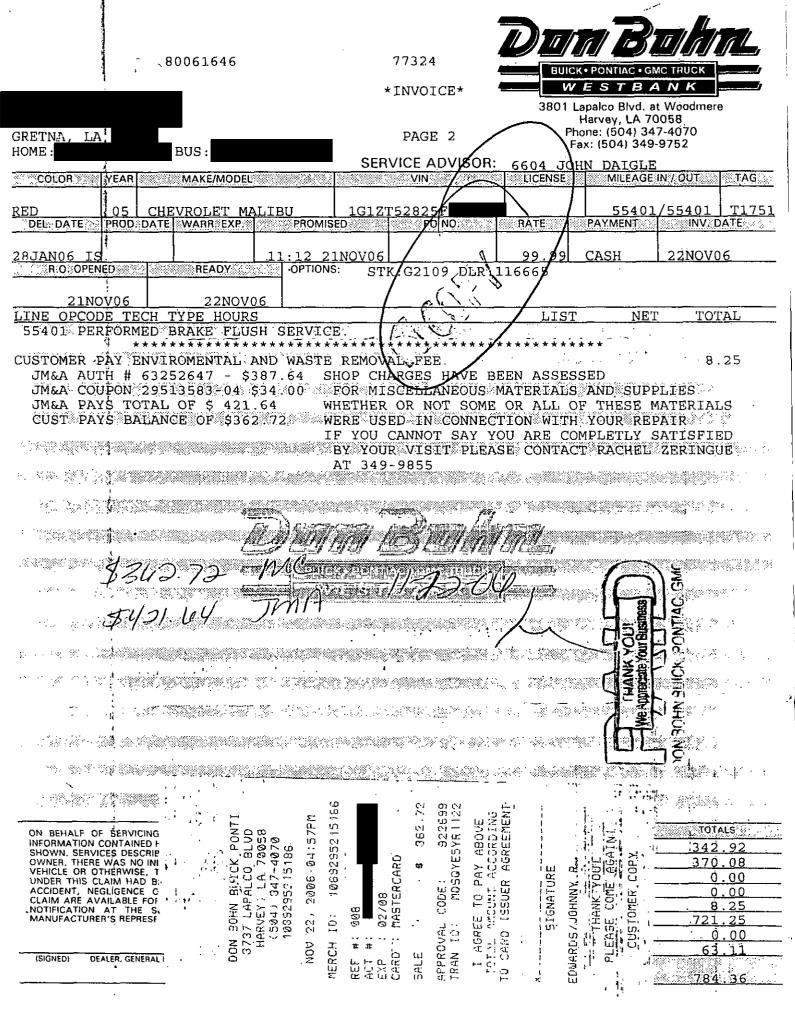
**ل**ە. 1

1

- L

CUSTOMER COPY

ŀ



DUPLICATE 1 PAGE 1



WHERE CUSTOMERS SEND THEIR FRIENDS" 5950 CHEF MENTEUR HWY. (504) 242-5900 NEW ORLEANS, LOUISIANA 70126 www.bannerchevy.com

DATE

NEW ORLEANS, LA SERVICE CONSULTANT BILLY HALEY E-MAIL: chevyservice@bannerauto.com INVOICE PRINTED REPAIR ORDER R.O. # DATE READY VEHICLE IDENTIFICATION CUST. NO. TAG NO. P.O. NO. STOCK NO. 240197 11MAY07 11MAY07 T3242 1G1ZT52825F 11MAY07 PREPARED BY DELIVERY S/C MAKE & MODEL TELEPHONE NO. TIME IN TIME READY YEAR 06JAN05 528 528 05 CHEVROLET MALIBU 09:37 07:08 MILEAGE OUT MILEAGE IN LICENSE NO 68399 68401 NHN258 16740 TYPE THIST ASMIT VERY BAD CLUNKING NOISE IN STEERING COLUMN AND FRONT END AREA OVER BUMPS, SOUNDS AS IF SOMETHING IS LOOSE IN THE FRONT AREA -----RPE-REPAIR AS PER-EST PRICE 79.96 79.96 490 CPC 1 22687711 SHAFT KIT 164.97 164.97 164.97 68401 WORN STEERING SHAFT 0.8 TEST DROVE δε 1 7253 上海 ( add 16-10. Since: DESCRIPTION TOTALS  $\begin{array}{c} 79.96\\ \hline 1 \ hereby autihorize the repet work herein isst forth to be done along with the necessary material and agree that you are not responsible for loss of damage to which or articles and the set of the set of a set of the set of a set of the set of the$ LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES SALES DRAFT I HEREBY WAIVE ANY WRITTEN ESTIMATE DISCLAIMER OF WARRANTIES SUB TOTAL 244.93 DISLOTIONER OF TRANSPORT OF TRANSPORT OF TRANSPORT OF TRANSPORT axpress or implied, including any implied warranty of mechanisbility or film particular purpose, and BANKER CHEVROLET natifier assumet nor autoritizes person to assume for it any sublikity in commention with the ask of the vehicles. BANNER CHEVROLET LESS INSURANCE 0.00 ١. 5950 CHEF MENTEUR HWY NEW ORLEANS, LA 701263123 TERMINAL 3371609 SALES TAX 22.05 PLEASE PAY THIS AMOUNT SIGNED TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE 266.98 903505630991 05711<u>72007</u> 09:56<u>:58</u> MICHAUTH. TRANS. ID. MDSKF7RPS INVDICE 444.020E H02 AUTH. CODE 1513216 SALE TOTAL \$265.98 CUSTOMER COPY ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE 10 OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE. THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM AND BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, INEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. CUSTOMER COPYERAL MANAGER OR AUTHORIZED PERSON

(SIGNED)

SERVICE INVOICE #1 XSIIC

North Ameri General Motors Disbursements ( PO Box 62530 Phoenix, AZ 85	ican Oper Corporation (2613) 6082-2530	ations	<u>GM</u>		CHECK NO.	50-937 213
DATE 03/20/0	8	*******	505 DOLLA	RS XXXX54 CE	AMOU NTS XXXXXX	UNT XXXXXXXX505.54
				Ę	North American Opera General Motors Corpo Disbursement Accoun	alions Fration 1
PAY TO THE ORDER	E	NGLISH IN		1.0	ar Q	
OF	I			SIGNATURE	& Am	
The Chase Manhattan Ba Syracuse, New York	ank, N.A.					
			AUDIT			
					. <b>_ _</b>	· ••••••
VENDOR DUNS NO BR DOO	000102	1	North / General Disburses	American Operation Motors Corporation ments (2613) 62530	ONS DETAC CHECK NO.	CH BEFORE DEPOSITING CHECK
	000102		PO Box Phoenix,	62530 AZ 85082-2530	PAYMENT DATE	03/20/08
REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.		DISC. AMOUNT	NET AMOUNT
1G1ZU54845F	03/19/08	VH 1-A4GX25 557.1-A4GX25	00.0000	505.54	.00	505.54
	l					
	1					
;						
		1				
		, , , , , , , , , , , , , , , , , , ,				
I						
ACCEPT	ANCE OF THIS	CHECK CONSTITUTES FULL RESOL DESTIONS CALL 800-462-8782	UTION FOR	W2		
	NOCHER I VOK	PESITORS FALL OUT-402-8/82	TOTAL	M3 505.54	.00	505.54
· \$						

March 16, 2011

English, IN

Service Request: 71-612169557 Customer Relationship Specialist: Gavin Sanders

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

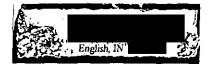
We have reviewed your request for reimbursement on the steering column that you had repaired and are happy to inform you that you are being reimbursed for the full amount of the repair. We have enclosed a check in the amount of \$505.54.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

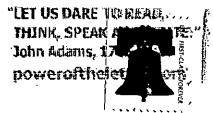
For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.



12 2

LOUISVILLE KY 402

14 MAR 2008 PM 2 T



Beimburgement Dept P.O. Box 33170 Detroit, Mi. 48232-5170

MAR 1 7 2008

#### 48232+5170

### CUSTOMER REIMBURSEMENT CLAIM FORM

-

This section to be completed by Claimant
Date Claim Submitted:
17-Digit Vehicle Identification Number (VIN): <u>/G/ZU54845 F</u>
Mileage at Time of Repair: <u>57625</u> Date of Repair: <u>9-21e-07</u>
Claimant Name (please print):
Street Address or PO Box Number:
City: <u>Fnglish</u> State: <u>In</u> ZIP Code:
Daytime Telephone Number (include Area Code):
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$ 50.5, 54
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:
Please mail this claim form and the required documents to:

### Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

-----

#### **CUSTOMER REIMBURSEMENT PROCEDURE**

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt

#### If your claim is:

- Approved, you will receive a check,
- · Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 

07126

] SERVICE ] INSTALL				DATE C	Contraction
			,		
tress_				Phone	
Engli	sh		State_	ZipZip_	
MAK		MODEL		SERIA	NL NO.
 ] warranty		MA i	60	DATE PF	OMISED
CONTRACT				1_/	/
ESUMATE		 	<u> </u>		
JAN PART NO	Colum	DESCRIPTION		PRICE	AMOUNT
	LOTUM	<u>~</u>			35900
,					
	/				
	ORIGINA				
		/	<u> </u>		
		<u>-</u>	·		
	Col	und	TIME START	TOTAL MATERIAL	35900
/			TIME FINISH	- LABOR AND SERVICE	125 00
		<u> </u>	HOURS	DEL. CHARGE OR	2154
		<u> </u>		(	
ATE COMPLETED			N OF WORK	TOTAL	000



COASTAL CAROLINA AREA NC 283 02 FEB 2008 PM 1 T



FEB 05 2008

Reinbursement Department PO Boy 33170

Detroit, Mi 48232 - 5170

### **INFORMATION Redacted PURSUANT TO THE FREEDOM OF**

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

# CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant
Date Claim Submitted: $1 - 18 - 08$
17-Digit Vehicle Identification Number (VIN): $\frac{16.1 \ge 7.628557}{10-12-07}$ Mileage at Time of Repair: $\frac{3.6,886}{2.86}$ Date of Repair: $\frac{11-10-06}{2.85}$
Mileage at Time of Repair: 36,886 Date of Repair: 11-10-06
Claimant Name (please print):
Street Address or PO Box Number
City: WATHA State: NC ZIP Code:
Daytime Telephone Number (include Area Code):
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:
Please mail this claim form and the required documents to:
Delivery and Dependence

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

We had it fixed 2x

LI & \$1 LI \$

#### **CUSTOMER REIMBURSEMENT PROCEDURE**

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

#### If your claim is:

- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 

- : 11

FEB-26-2008 12:23 PM JEFF GORDEN CHEV SERVICE 9107982783

P.01/05



228 South College Rd. Wilmington, North Carolina 28403 Phone 910.791.3424

	FACSIMILE COVER SHEET
	PHONE NUMBER: 910,350,1400
	FAX NUMBER: 910.798.2783
TO:	Ref#71-603424917
FAX	566 967 2865
FROM:	
DATE	
NUMBER	COF PAGES:
	REMARKS/COMMENTS
17	
	· · · · · · · · · · · · · · · · · · ·
	······································
ļ	



228 South College Road • Wilmington, NC 28403 Sales (910) 791-2424 • Service (910) 350-1400 • Body Shop (910) 350-1399 • Parts (910) 350-1385

113700	ADVISOR			CELL:	
113700	MIKE YATES	4824	0 8602	11/10/06	INVOICE NO.
	LABOR RATE		ALLEAGE	COLOR	CVCS7411
	YEAR / MAKE / MODEL		36,886	DARK BLUE	F2347A
WATHA, NC	VEHICLE I.D. NO.	T/MALIBU/MAXX	<u>_LS</u>	03/01/05 SELLING DEALER NO.	54.851
	1 G 1 Z T (	62855F		BELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.		11/09/06	
	COMMENTS			<u>++1/03/00</u>	
ABOR & PARTS				TERMS: CASH UNLESS	MO: 368
CUSTOMER STATES THERE IS A C AND GOING OVER BUMPS. PLAY IN STEERING RACK REPLACE STEERING RACK	NAMES AND A DESCRIPTION OF A DESCRIPTION			WARRANTY	
AND GOING OVER BUMPS.	LONKING NOISE WHEN TURN	ING		Any warranties on	the item/items s
PLAY IN STEERING RACK REPLACE STEERING RACK		· · · · ·		hereby are those n	hade by the mai
ARTS OTY FP-NUMBER				facturer. The seller disclaims all warran	ties, either expres
	GEAR 6.508	372.3	5 372,35	or implied, including	any implied w
	JÛ	B # 1 TOTAL PARTS	372.35	ranty of merchantab particular purpose a	ollity of fitness fo
	JOB # 1 T	OTAL LABOR & PARTS	589.70	nor authorizes any	/ other person
				assume for it any lie	ability in connecti
CUSTOMER'S VEHICLE IS IN FOR CUSTOMER REQUESTS A RENTAL VE	WARRANTY REPAIRS.	MANASA ANG ANG ANG ANG ANG ANG ANG ANG ANG AN	明時在高校的名词名的名词名的名词名	with the sale of this i	
		41		SHOP MA This figure incorporates et	ipplies used in eewid
ARTSQTYFP-NUMBER	ESCRIPTION	B # 2 TOTAL PARTS	•	your vehicle which include shop towels, etc. A full I	5 Cieznera, special iur
			0.00	AVAIISHIE for your inenection	s of the cookies's deals
		OTAL LABOR & PARTS	0.00	* ENVIRONMENTAL CO Meinteining and repairing your dar in Issis and constraint which was to be	MPLIANCE CHARGE
CUSTOMER REQUESTS: SET TOE & STEERING RACK REPLACEMENT ON			WWWWWWWWWWWWWWWW	* ENVIRONMENTAL COM Maintening and reasing you or in tasks and parality you or in tasks and parality of the task of ello. That must be stored, managed a ello. That must be stored, managed a with forear aguilations and halo balave or here regulations increase the ocets alleging result in an increased the ocets alleging result in an increased in appropriate arvive bits because a inservice to show they are helping to	negal regulations, wao, assess diaponed of in arrist complia negal regulations. We sup
STEERING RACK REPLACEMENT ON ALIGN TOE AND REPROGRAM STEER		JHE	1	help ensure a safer, healthing envir with these regulations increase the o	enmant for everyone. Comply an of service. Ordinarily, incre
				has drolded in lieu of relains to laboration of the laboration of	rate, to list a compliance one we believe our oralignmer would
NRTSQTYFP-NUMBERD	ESCRIPTION	# 3 TOTAL PARTS		NOT RESPONSIBLE FOR LOSS	OR DAMAGE TO VEHICL
				OR ARTICLES LEFT IN VEHICLE OR ANY OTHER CAUSE BEYON	ër in case of fire, the Dour control,
		TAL LABOR & PARTS	75.95	THE REPAIRED VEHICLE WILL B	E RELEASED ONLY DUR
/BLETPO#VEND INV#-INV.DATE-D B # 2 12662 657009 11/10/06 R	ESCRIPTION		50.00	REQULAR SERVICE HOURS AND ISTERIO OWNER OR PERSON AU	3 THEN ONLY TO THE DO
	-11 (71)	TOTAL SUBLET	60.00 + 60.00		
	and the second				
MMENTS	* * * * * * * * * * * * * * * * * * * *	*	- 1		
MMENTS	• • • • • • • • • • • • • • • • • • • •		•	G	A
MMENTS · · · · · · · · · · · · · · · · · · ·	••••••••••••••••••••••••••••		• 	G	
MMENTS	•••••••••••••••••••••••••••••••••••••••	······································			
MMENTS	•••••••••••••••••••••••••••••••••••••••	······································	•	Goody	a. <i>T</i> rench
MMENTS	•••••••••••••••••••••••••••••••••••••••	· · · · · · · · · · · · · · · · · · ·	•	Goody	a. <i>T</i> rench
MMENTS	•	······································	•	Goody	a. <i>T</i> rench
MMENTS		······································			a. <i>T</i> rench
MMENTS				Goody	a. <i>T</i> rench
MMENTS		· · · · · · · · · · · · · · · · · · ·		Goody	a. <i>T</i> rench
MMENTS			•	Goody	a. <i>T</i> rench
MMENTS				Goody	a. <i>T</i> rench
MMENTS				Goody	a. <i>T</i> rench

### FEB-26-2008 12:24 PM JEFF GORDEN CHEV SERVICE 9107982783

P.03/05



228 South College Road • Wilmington, NC 28403 Sales (910) 791-2424 • Service (910) 350-1400 • Body Shop (910) 350-1399 • Parts (910) 350-1385

		ADVISOR			CELL:	
1137	<u> </u>		48240		11/10/06	CVCS7411
				36,886	COLOR	STOCK NO.
				30,000	DELIVERY DATE	F2347A
WATHA, NC		VEHICLE I.D. NO.	T/MALIBU/MAXX LS	<u></u>	BELLING DEALER NO.	54.85
		<u>1612те</u>			SPENING DEALER NO.	PRODUCTION DATE
		F. T. Ľ. NO.	P. O. NO.		11/09/06	
	BUSINESS PHONE	COMMENTS			11/09/00	
OTALS		· · · · · · · · · · · · · · · · · · ·				MO: 3688
*****					TERMS: CASH UNLESS A WARRANTY	
	OF OUR CUSTOMERS*****		TOTAL LABOR	293.30	Any warranties on t	
Our goal is to have	you "COMPLETELY SATISF	IED" with each *	TOTAL SUBLET	372.35 60.00	hereby are those m	ade by the man
0003 01 8-11811 18	se contact "CAREY WALTE at JG.Service@HendrickA	11th Ann to 144 th	TOTAL G.O.G. TOTAL MISC CHG.	0.00	facturer. The seller	hereby express
us know what we cou service visit even	IC DAVA CODA OF CAN do	to make your *	TOTAL MISC DISC	0.00	disclaims all warrant or implied, including	lies, either expre-
****************	Derter i ************************	*	TOTAL TAX	26.06	ranty of merchantab	litv or fitness for
TO STON UD SOD ENA			TOTAL INVOICE \$	751.71	particular purpose ar	nd neither assume
VISIT PLEASE G	IL REMINDERS FOR YOUR N IVE US A CALL AT 910-35	EXT SERVICE	· · · ·	• •	nor authorizes any	other person
		· · · · · · · · · · · · · · · · · · ·			assume for it any lia with the sale of this it	pility in connecti em/itema
thank you tor your	ce team at JEFF GORDON business and look forw	CHEVROLET. ard to			SHOP MAT	
serving yo	u in the future.		•	ĺ	This figure incorporates au	colies used in servic
					your vehicle which includes shop towels, etc. A full li	cleanara, special lub at of these augolias
OUCTOMED CTONE					available for your inspection	at the cashier's deak.
CUSTOMER SIGNA	NRE DUPLICA	TE INVOICE	****	والمراجع والمراجع والمراجع	ENVIRONMENTAL, CON Mercialing and reacting your car in case and granting your car in the second second second second arc, inter trust be stored, managed and with second second second second with second second second second help oncore a seles, neather enviro with these regulations increase the oc- cests amption tradition increased too	FLIANCE OHARGE
					with federal, state and local anviror with federal, state and local anviror	tis, cilis, caustice, lead, aspes d disposed of in sirict complia Madial decidations, tils, such
					these regulations and also believe ou help ansure a safet, healthler enviro	r Austomers do too because ( mmant for everyone, Comply
		н. Т		ĺ	vitit quality result in an increase the costs along the south in an increased to that doubled in lies of releng the labor on appropriate envice bills because a intermeter to know they are helping to	al of service, Ordinarity, Indra urly labor charge. This design rate, to list a compliance cha
		н. Г			on appropriate earlies bills because a internation to know they are helping to	e believe our oustomer would pay for a cleaner equironment
			· · ·	1	NOT RESPONSIBLE FOR LOSS OR ARTICLES LEFT IN VEHICLE	OR DAMAGE TO VEHICLI 8 IN CASE OF FIRE, THE
				Ļ	OR ANY OTHER CAUSE BEYON	DOUR CONTROL
					THE REPAIRED VEHICLE WILL B REGULAR SERVICE HOURS AND	E RELEASED ONLY DURIN
					ISTERED OWNER OR PERSON AL	THORIZING REPAIRS
		н Н	1	ſ		
				· ]	GA	Л
				1		
					Goodn Thank	monsh
		$(x_{i}) \in \mathcal{X}_{i}$				
		•				
			11 M.		Thank	Unu
			1			
		and the second	1.4 1.1	· · · .		
I.	· · · ·		,		<u></u>	
		•		<b>[</b> ·		7
		· · ·	· · · ·		AND	
	I				C Jake	the case
		н н н			CHE CHE	VROLET
3E 2 OF 2	CUSTOMER COPY	,	[ END OF INVOICE ] 11	-20 am		

WAND CROCKER CHARGE AND CROCKER C MANY



228 South College Road • Wilmington, NC 28403 Sales (910) 791-2424 • Service (910) 350-1400 • Body Shop (910) 350-1399 • Parts (910) 350-1385

CUSTOMER NO.		DVIBOR				CELL:	
113700	J	OHN TILGHMAN		339	G626	IO/12/07	
				MILEAGE	54,711	COLOR	STOCK NO.
WATHA, NC		05/CHEVROLET/				DELIVERY DATE	F2347A
	I VE	НСLE I.D. NO. 1 G 1 Z T 6				03/01/05 SELLING DEALER NO.	54.850
	E. 1	T. E. NÖ.	P.O.			R. O. DATE	· · · · · · · · · · · · · · · · · · ·
i a	JSINESS PHONE CO	DIMMENTS	·m.u			10/11/07	· · · · · · · · · · · · · · · · · · ·
LABOR & PARTS	****					TEOHO. 04011114 200 4	MO: 54713
CUSTOMER STEER CUSTOMER STATE PASSENGER STO NEEDS TWO FROM	NGZSUSPENSION S THAT THERE IS EXCESS FRONT TIRE. T TIRES AND FRONT END A	IVE TIRE WEAR ON ALIGHNMENT.				TERMS: CASH UNLESS A WARRANTY I Any warranties on t hereby are those m	DISCLAIMER he item/items sold
PARTS QTY FP - NUMBER-	DESCRIPTI	ION	UNIT PR	ICE •		facturer. The seller disclaims all warrant	hereby expressly
		JOB #	1 TOTAL PA		0.00	or implied, including	any implied war-
		JOB # 1 TOTA			0.00	ranty of merchantabi particular purpose an	lity or fitness for a
I DEAR IN MOTOR 3	STRIPPED	15 100%		VII SERVICE	in <b>Kau</b> ruo	nor authorizes any assume for it any lia	other person to
REMOVE SEAT DIS	SASEMBLE AND REPLACE MO	TOR ASSY REINSTAL	L		ł	with the sale of this it	
PARTSQTYFP-NUMBER JOB # 2 1 22733653	DESCRIPTI ACTUATOR	0N 11.556 _JOB #	UNIT PR 114 2 Total Par	4.69	111 20	SHOP MAT This figure incorporates su your vehicle which includes shop towels, etc. A full fi available for your inspection	pplies used in servicing cleaners, special lubes, at of these supplies is at the cashier's desk
		JOB # 2 TOTA	L LABOR & PAR	RTS	284.69	ENVIRONMENTAL COM Maintaining and mpetring your oar ina totals and generation of waspes (solver	PLIANCE CHARGE whatly involves the use of opera- te, olds, opulation, land, extension
UN 9 450VZ04	GUSUSPENSION THAT THERE IS A KNOCK	CLUNK IN THE STE			10660 <b>748</b>	ENVIRONMENTAL COM Maintaining and rapating your oer has leaf and promotion of waskes (solver elo), that must be storted, incruged an with laderal, teste and loosi anviron those regulations and also beliave our with these regulations and also beliave our with these regulations and also beliave our oasts almpip you'll no ninoessad no- hae decided in lieu of naising the lation on approprias aerivate bills decause w Internated to know they are halping to	d disposed of in strict compliance montal regulations. We support cultomers do too boques filey imment for everyons. Complying of control of the cultomers
INTERMOIATE STE	RRING SHAFT AND STEERIN	NG COLUMN LOOSE				costs simply meutin an increased how has decided in lieu of asising its lattor on appropriate service bills because w interested to know they are baland to	riy lebor charge. This deelership rete, to lies a compliance charge a believe dur customer would be say for a cleaner extraction to
LACE BOTH.	STEERING COLUMN AND ST	EERING SHAFT LOOS	e rep			NOT RESPONSIBLE FOR LOSS ( OR ARTICLES LEFT IN VEHICLES	
PARTS QTY FP - NUMBER - JOB # 3 1 22687711		DN	·····UNIT PRI	CE-	·	OR ANY OTHER CAUSE BEYOND	OUR CONTROL.
JOB # 3 1 22687711 JOB # 3 1 15926870	SHAFT KIT COLUMN 6.5	6.526 518 JOB#		.11 .00 TS	169.11 359.00 528.11	THE REPAIRED VEHICLE WILL BE REGULAR BERVICE HOURS AND ISTERED OWNER OR PERSON AU	HELEASED ONLY DURING THEN ONLY TO THE REG- THORIZING REPAIRS.
		JOB # 3 TOTAL	LABOR & PAR	TS	868.11		
G.O.G. & SUPPLIES			TOTAL - GOG	• • •	0.00	GM	
COMMENTS		•••••••••••	•••••			Goodw 7hank	rench
	:				ſ		
				•		-Thank	Uou
						• • • • • •	
	•			$\mathcal{V}_{i} = \mathcal{V}_{i}$	· · [		A
	$  f  =   f  ^{-1} +   f   f   ^{-1} +   f   ^{-1} +   f   ^{-1} +   f    f   ^{-1} +   f   ^{$	•			[		
			1.00		· ].	011	
					I¶	CHE	VROLET
PAGE 1 OF 2	CUSTOMER COPY	(CONTI	NUED ON NEXT	PAGE] 11:2	0am		

(2004) Disserving Summing Limitation may



228 South College Road • Wilmington, NC 28403 Sales (910) 791-2424 • Service (910) 350-1400 • Body Shop (910) 350-1399 • Parts (910) 350-1385

CUSTOMER NO.		100000				CELL:	
113700	D	JOHN TILGH	MAN 2	0339	。 6626	INVOICE DATE 10/12/07	
		LABOR RATE	1.	MILEAGE	54,711	COLOR	STOCK NO.
					<u></u>	DELIVERY DATE	F2347A
WATHA, NC		VEHICLE I.D. NO.	ET/MALIBU/M			03/01/05	54.850
		ETENO	<u>62855</u>	F		R. O. DATE	·····
· · · ·	BUSINESS PHONE	COMMENTS				10/11/07	
							MO: 54713
IOTALS	************************					TERMS: CASH UNLESS A	
**************************************		*	TOTAL LABO	<b>R</b>	510.00	WARRANTY Any warranties on t	
* Our goal is to have yo	u "COMPLETELY SATISFIED	with each *	TOTAL SUBL	ET	642.80 0.00	hereby are those m	ade by the manu-
in ovos or e-manius at	JLL SORVICOBHONDRICKAUTA	com to lot t	TOTAL G.O. TOTAL MISC	CHG.	0.00	facturer. The seller disclaims all warran	ties, either expressiy
* service visit even bet		* *	TOTAL MISC TOTAL TAX.	DISC	0.00 43.39	or implied, including	any implied war-
	********************		TOTAL INVO		1196.19	ranty of merchantab perticular purpose an	
TO SIGN UP FOR EMAIL I VISIT PLEASE GIVE	REMINDERS FOR YOUR NEXT US A CALL AT 910-350-14	SERVICE			1100.18	nor authorizes any	other person to
From the entire service						assume for it any lia with the sale of this it	lonky in connection tem/items.
We thank you for your bu	Siness and look forward	to		,		SHOP MA	TERIALS
serving you to	n the future.		· · ·			This figure incorporates su your vehicle which includes	i cléanars, apecial lubes.
						shop towels, etc. A full i available for your inspection	ist of these supplies is at the cashier's desk.
CUSTOMER SIGNATURE	E ** DUPLICATE	INVOIC	F <del>detected</del>	*******	*****	* ENVIRONMENTAL ODI Metritaining and repairing your car in logis and conservice of writtins (coive etc.) that must be stored, managed at with trateral atous and force and on	MPLIANCE CHARGE
		147010	н,			with redered, state and local environ	nts, clis, osuatice, lead, seperator, id disposed of in strict compliance inmonital regulations. We support
						help ground a safer, healthier envir with these regulations increase the or other simply ground in an increased by	onment for everyone. Complying one of service. Complying the service.
						enc.) Ther must be stored, managed a will holdenk acta a sol call environ has effective and has balleve or help oreurs a safar, healther when with these negutation increase the oches skripp result in an increased he has decided in liau of raking its (apo on appropriate anrive filts booques interested to know thay are heaping to	r rate, to lief a compliance charge we believe our dustromer would be
					ſ	NOT RESPONSIBLE FOR LOSS OR ARTICLES LEFT IN VEHICLE	OF DAMAGE TO VEHICLES
					· •	OR ANY OTHER CAUSE BEYON	D DUA CONTROL.
						THE REPAIRED VEHICLE WILL E REQULAR SERVICE HOURS AND	d then only to the reg. ]
					ŀ	ISTERED OWNER OR PERBON AL	ITHORIZING REPAIRS.
			1				
						0.0	
						<u></u>	
					-1	Goody	mench
					· · · /		
						Thank	21
						inane	you
,	14				·		
	· · · · ·				·		
						Called Market	
· · ·		• ·					
						O.L	
					'	CHE CHE	VROLET
PAGE 2 OF 2	CUSTOMER COPY		END OF IN		:20am		

VETICAL AND AND A DITUDES A MALENIMA. U.200000 (0400)

March 11, 2011

Watha, NC

Service Request: 71-603424917 Customer Relationship Specialist: Alex Page

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu MAXX. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

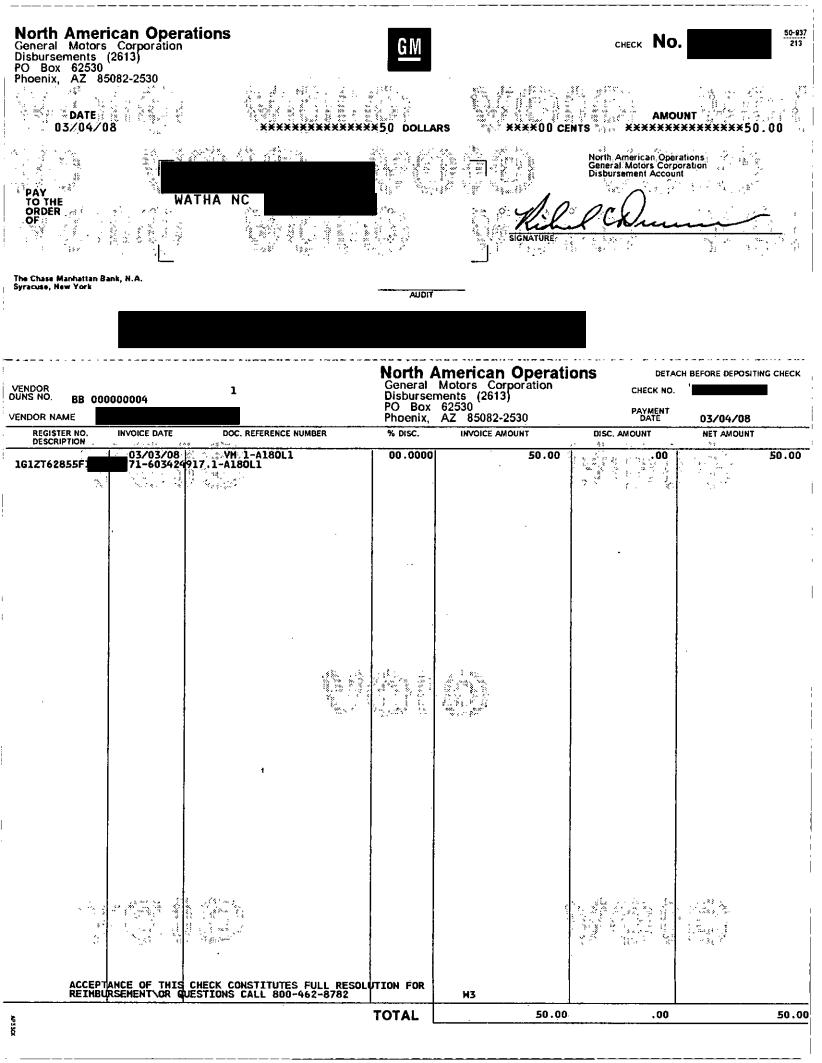
We have reviewed your request for reimbursement on the power steering assist that you had repaired. Although we regret that we are unable to reimburse you the full amount you requested, we will reimburse you for the amount that pertains to the special coverage. We have enclosed a check in the amount of \$50.00.

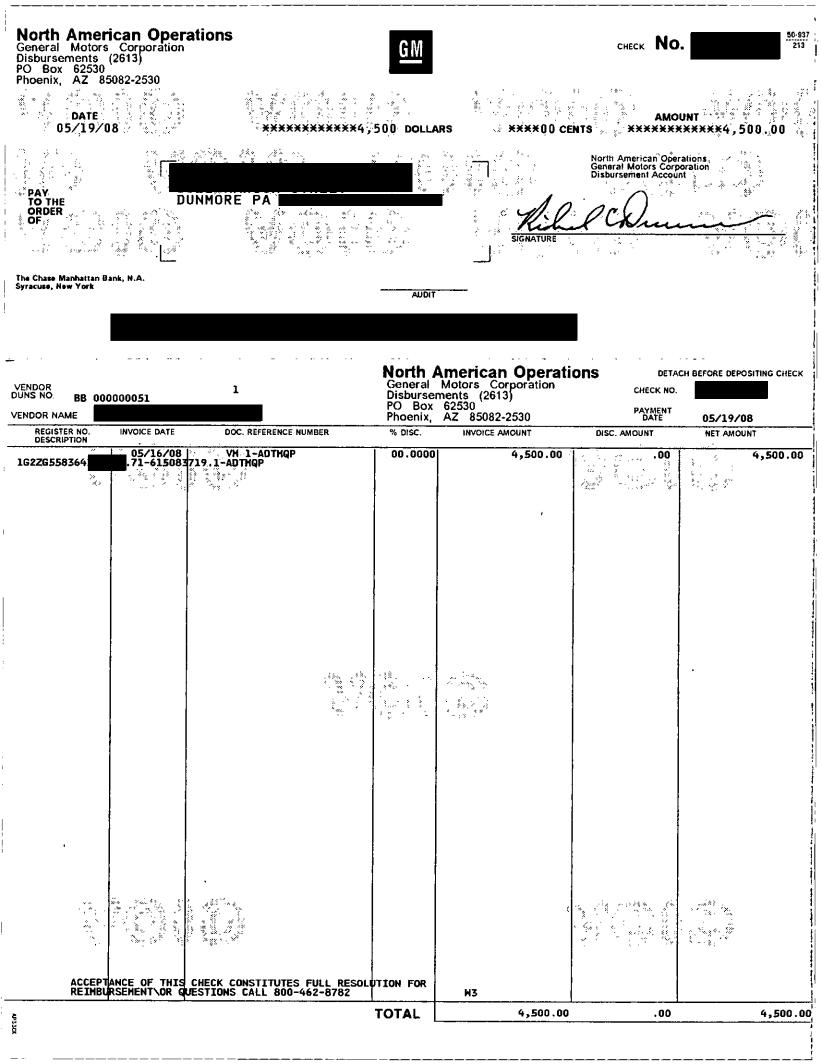
At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.





May 15, 2008

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

RE: v. General Motors Corporation Service Request: 71-615083719 2006 Pontiac G6 Vehicle Identification Number: 1G2ZG558364 Customer Relationship Specialist: Grace Moody

Dear Mr. Silverman:

Enclosed please find two checks to settle the above-referenced case. The first is in the amount of \$4,500.00 made payable to Jeffrey & Barbara Perri. The second is in the amount of \$1,900.00 made payable to Kimmel & Silverman, P.C.

A 60 month/60,000 mile (whichever comes first) Steering Component Letter will be sent directly to Jeff Perri after processing.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0008 V07092007

<b>North Americar</b> General Motors Col Disbursements (2613 PO Box 62530 Phoenix, AZ 85082-	<b>Operations</b>		<u>GM</u>			снеск <b>No</b>		50-937 213
DATE 05/19/08		**************************************	4 J	RS XXX	OO CENTS	AMO	UNT (*****1,900.00	
PAY TO THE ORDER OF	AMBLER	PA	1		il l	American Ope ral Motors Corp ursement Accou	rations ioration	
The Chass Manhattan Bank, N. Syracuse, New York	Α.		AUDIT					
VENDOR DUNS NO. 88 0000000 VENDOR NAME	)52 J		PO Box	American Op Motors Corporat ments (2613) 62530 AZ 85082-2530	erations	DETA CHECK NO. PAYMENT DATE		HECK
	DICE DATE DO	C. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC	C. AMOUNT	05/19/08 NET AMOUNT	
IG22G558364	1-61508 	TNDD	00.0000	1,90	0.00		1,900	.00
ACCEP TANCE REIMBURSEM	OF THIS CHECK C	ONSTITUTES FULL RESOLU CALL 800-462-8782	UTION FOR	₩3 1,9	00.00	.00	1,90	0.00
493.CK			· - · L			· · · · · · · · · · · · · · · · · · ·		) ا

KIMMEL & SILVERMAN

RODLET M. SH.VERMAN<sup>15</sup> CP.ARCTHOR KIMMEL1

- Молбос - А. Н. е. Молбос - У. Най Молбос - Об-Вай Молос - Об-Вай Молос - ОК-Ва Молос - И. Ва Молос - И. Ва



1-800-LEMON LAW

CORPORATE HEADQUARTERS 30 E. Butler Pikc Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 ACQUELINE C. HERRITT" ROBERT A. RAPKIN HY DAVID RUDENSTEIN BARRY R. WINDERMAIN MELISSA K. RALA" RAP. SMADES DAVID L. LIEDERMAN." ANGELA K. TROCCOLT RONALD ROW, AND CHRISTOPHER R. HOLLIDAY" MICHAEL I, SOSKA" KIGURARD A SCHOLER"

> Of Counsel, RONNA LUCAS<sup>®</sup>

WESTERN PA OFFICE, 210 Grant Street, Suile 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005 NEW JERSEY OFFICE, Executive Quarters, 1930 E. Markon Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344 MARYLAND OFFICE, 500 Redland Court, Suite 105, Owings Mills, MD 21117, P (410) 998-1119, F (410) 998-9997 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476 MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114 PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

May 2, 2008

VIA TELEFAX ONLY (866-398-3253)

Grace Moody, Esquire BRC Legal Case Manager GM Business Resource Center

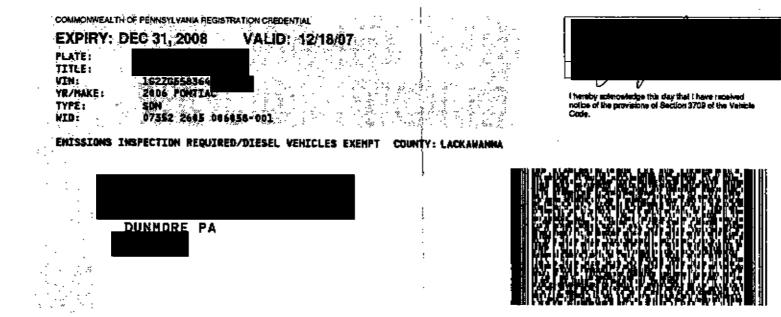
RE: v. GM

Dear Ms. Moody:

It was a pleasure speaking with you. Please be advised that our client hereby accepts GM's most gracious offer to settle his claims against GM for \$4,500.00, plus a 5/60 component part warranty on the Steering System. This will further confirm that we have separately settled my firm's bill of attorney fees and costs for the sum of \$1,900.00. Attached is a copy of the registration and the current mileage is about 22,000. I will have David Kelly of my office telephone you tomorrow to touch base on consummating the settlement. Once again, thank you for all of your help in getting this matter expeditiously resolved and I look forward to discussing more cases with you as soon as you are ready.

Very truly yours. Robert M. Silverman





05/02/2008 06:59 FAX

05/14/2008 14:35 FAX

05/14/2008 14:09

5703410259

KIMMEL & SILVERMAN

PERRI

🕼 001/004

### RELEASE OF CLAIM

(hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and We. my/our assigns, heirs and executors, in consideration of: \$6,400.00 and a 60 month/60,000 mile (whichever comes first) Steering Component Letter, from the warranty start date and original in-service miles paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2006 Pontiac G6 bearing Vehicle Identification Number 1G2ZG558364 ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

As consideration for the payment described above to be tendered in the form of two checks: the first, in the amount of \$4,500.00, made payable to **second in the amount of** \$1,900.00, made payable to Kimmel & Silverman, P.C.

The subject vehicle's mileage is  $22 \frac{791}{291}$  on the date of the signing of this release.

Releasor(s) has/bave carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

### PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Release o	f All Claims
5-14-08	
DATE SIGNED. 5-9-08	
	•
	Сланцаци в эледлагите
Address	Address
Junnore TA	Denning, Pa
City, State, Zip Code	City, State, Zip Code

05/14/2008 14:09

KIMMEL & SILVERMAN

PERRI

PAGE 02

STATE OF COUNTY OF LACKAWANNA

5703410259

Sworn to (or affirmed) and subscribed before me this 14 day of May, 20 <u>68</u>, by Jeffrey & Barbara Perri.

Signature of Notary Public Merichiello

COMMENDANTEALTH OF PENNSYLVANIA Notestal Seel Ketty J Monicolatio, Notary Public City of Borenton, Lacksanervia County My Commission Explana Date, 21, 2011

CC: File

LG0029 V6302006



05/14/2008 14:09

5703410259

### KIMMEL & SILVERMAN

PERRI

PAGE 03

Departr	W-9 October 2007) Trans of the Treasury Revenue Borvice	Request for Taxpayer Identification Number and Certificat	ion	Give form to the requester. Do not send to the IRS.
npe tierre on page 2.	Eusiness name, if <u>Ch</u> eck appropriate	a box: D Individual/Sole proprietor Corporation D Partnership	, ,	Exempt
Print or type See Specific Instructions	Address (number, Address (number, City, state, and Z	street, and apt. pr suité no.)	קור איז האשרה בייש	Iddrees (optionsi)
Par	Тахрау	er Identification Number (TIN)		······
backa allen.	ap withholding. Fo sole proprietor, o	ppropriate box. The TIN provided must match the name given on Line 1 to ave r individuale, this is your social security number (SSN). However, for a residen r disregarded entity, see the Pert I instructions on page 3. For other entities, it tion number (EIN). If you do not have a number, see How to get a TIN on page	ing <b>dala a</b>	or
	. If the account is ler to enter,	in more than one name, see the chart on page 4 for guidelines on whose	Employer K	Initification number
Par	t ill _ Certific	etion	· · · · · · · · · · · · · · · · · · ·	
Unde	r penalties of perj	ury, I cartify that:		

- 1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- 2. I am not subject to backup withholding because: (a) i am exempt from beckup withholding, or (b) I have not been notified by the internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- 3. I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandompent of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructions on page 4.

		, in the second s				
Sign	Bignature of					× 10
Here	U.S. person 🕨			Date 🕨	5-9	- 02-
-		2 1 1 1 1				

### General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

### Purpose of Form

A person who is required to file an information ratum with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.9. person (including a realdent alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

 Certify that the TN you are giving is correct (or you are waiting for a number to be issued).

Certify that you are not subject to backup withholding, or

3. Claim exemption from backup withholding if you are a U.S. exampt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.G. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income,

Note. If a requester gives you a form other than form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

An individual who is a U.S. citizen or U.S. resident alien.
 A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,

An estate (other than a foreign estate), or

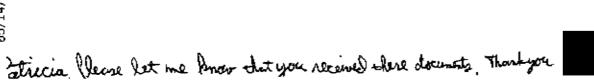
 A domestic trust (as defined in Regulations section 301,7701-7).

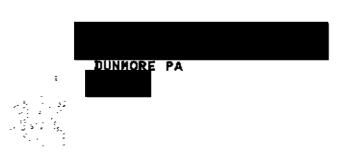
Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in centain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foneign parson, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and evoid withholding on your share of partnership income.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

The U.S. owner of a disregarded entity and not the entity,

05/14/2008

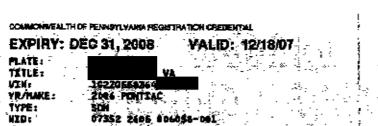






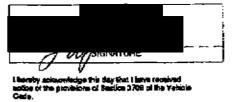








:





General Motors Corporation Business Resource Center PO Box 33170 Denoit, MI 48232-5170

### VIA FAX ONLY

April 9, 2008

Ed Polovitch R. J. BURNE OLDSMOBILE CADILLAC PONTIAC 1201-1209 WYOMING AVE SCRANTON, PA 18509-2716

### RE:

Service Request: 71-615083719 2006 Pontiac G6 Vehicle Identification Number: 1G2ZG558364 Customer Relationship Specialist: Patricia Easley

Dear Ed Polovitch:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade, application of title and all other items in the sales jacket.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at 1-866-790-5600, extension 11216. If at all possible, due to GM guidelines, please fax/send (via overnight mail) requested documents as soon as possible. Thank you for your assistance.

Sincerely,

General Motors Corporation





deconditional







### Privileged and Confidential Information

### CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: PA

Customer Name:

Service Request: 71-615083719 GM Legal File No.: N/A

Vehicle ID No.: 1G2ZG558364 Year, Make & Model: 2006 Pontiac G6 In Service Date: 8/5/2005

Vehicle is: New BAC Code: 116996 Vehicle Purchased Used on: N/A at odometer N/A DVM requests Purchase Price of involvement?: No Vehicle: \$ 21,265.00

## Lien holder: GMAC Other: {Name}

Was TAC contacted for this vehicle Yes

## **VEHICLE REPAIR HISTORY**

$\boxtimes$	Eng	ine/	'Fuel	/Exł	naust

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
2-27-06	86952	*	4,506	C/S rattle noise sounds like exhaust is loose./ <b>Worn upper engine</b> <b>mount.</b> /Diagnosed with chassis ears. Tried new right front strut Removed front plastic body panels and head lamp, finally found noise in front <b>Replaced right upper engine mount.</b>

⊠ <u>Steerir</u>	⊠ <u>Steering</u>						
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:			
12-29-06	93740	1	11,802	C/S power steering is locking up at times. Hard to steer. / Road tested and got car to act up. Checked for bulletins none. N codes. Went through trouble chart and found needs power steering module Ordered part. will call customer when part comes in.			
1/11/07	94002	1	11,766	C/S while making a turn, the power steering locks up. /Road tested and had steering lock up. Found internal problem with power steering moduleReplaced power steering module and relearned to car and road tested and OK now. (Correction and days out verified by Service Manager Ed Polovitch 4-16-08)			
10-29-07	100025	1	17,962	C/S a thumping noise in steering and steering feels like its getting stiff./ Diagnosed customer's concern of noise and hard steering. Scan for codes. None set. Road test. Same as like vehicles. <b>Unable to duplicate</b> <b>customer's concern. Checked suspension and steering</b> <b>components. All ok.(tires cupped) Has electronic steering not</b> <b>hydraulic. Lack of lube on intermediate steering shaftLube</b> <b>steering shaft</b> per <b>bulletin 06-02-32-007B.</b>			
12-10-07	100871	2	19,129	C/S power steering is getting stiff. Then break loose./ TAC case 10029191. check battery voltage on cold start operation. 11.72 volts. Checked for diagnositic codes. No codes. Road test 4 miles and checked operation several times in parking lot. –Could not duplicate customer's concern.			
1-22-07	94194	2	11,766	C/S steering is making a thumping noise when turning left or right.			

Steering gets stiff when trying to park vehicle. / Used chasis ears to determine where noise is coming fro steering gear. Vehicle needs

				power steering gearRemove and replace power steering gear as per DOC# 1880310 and align front end. Road test ok. (days out verified by Service Manager Ed Polovitch 4-16-08)
2-4-08	101856	2	20,708	C/S steering feels stiff and locking up at times. /Scan system. No codes. Check for bulletins. None. Called TAC DOC#2041891. TAC CASE 11029191. Removed and replaced steering column. days out verified by Service Manager Ed Polovitch 4-16-08)

⊠ <u>Electri</u>	⊠ <u>Electrical</u>					
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
8-29-05	82895	1	30	C/S not starting. / Check charging system. Dead Battery. <b>Bad cell</b> code 2K3D7 –Replace battery.		
2-27-06	86952	2	4,506	C/S fog light switch does not light up. Parts are in. /Open LED in switchReplaced fog lamp switch.		
3-14-06	87263	1	4,774	C/S fuel gauge does not read full after tank is filled./ Repair vehicle as per document 1779034Replace EGR and tube and EGR connector. Program code 10765.(Verified days out by Service Manager Ed Polovitch 4-16-08)		
5-1-06	88315	1	6,036	C/S gauge not working./ open level sensor. Checked for power and ground. Both checked. Working <b>Replaced fuel level sensor. Works fine</b> now. (Verified days out by Service Manager Ed Polovitch 4-16-08)		
12-29-06	93740	*	11,802	C/S fog light switch is not lighting up. /Switch open circuit. Had power but would not light upRemove and replace fog lamp switch. OK now.		

⊠ <u>Other</u>				
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1-9-06	85969	1	3,340	LOF
1-9-06	85970	1	771	RECALL 05094. Sun visor recall parts are inReplaced two sunvisor

## THE STATE LEMON LAW READS:

Days out of service: 30 Repairs 3 Time period : 12/12,000 Miles Does Lemon Law state nonconformity must continue to exist? Yes If applicable, safety-related repairs Safety-related time period Months / Miles Usage: Lesser of 10% of purchase price or .10 per mile for miles prior to 1<sup>st</sup> report.

Number of repair attempts in the presumption period:	4
Total days out of service during the presumption period:	5
Total days out of service during customer's ownership:	15

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

## PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

## PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: 1-370626200 – opened 10/24/05 - Cust STS: that he has been dealing with dlr for 10 yrs and feels that if he had waited for 2 weeks he would be spending \$2000.00 less. Feels they make him feel there was going to be no veh and they had only 6. Then Neighbor went down and is spending \$2000.00 less. Closed 10/31/05

Date & Offer/Result:

Concern: Date & Offer/Result:

Concern: Date & Offer/Result:

## RECOMMENDATION

Recommend \$2000 to \$4500 & 60/60,000 Steering CSL to the cust & \$1900 attorney fees due to replaced power steering module, replaced power steering gear & replaced steering column on vehicle

## RATIONALE

## REASON FOR REMOVAL

CRS FINAL OFFER:	DATE:	OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
PLAINTIFF'S FINAL DEMAND:	DATE:	AMOUNT TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

## \* SES light is to be captured under affected component above.

, 1

I.

ł

| |

1

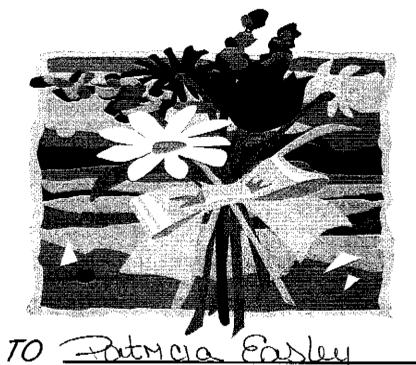
ļ

ļ

/11/200	08 15:54 FA.	x	( T 1 1 1 =			
,		• ` 	KIMME	L & SILVERMAN		Z2:004/
Doomny	W-9 October 19907) Maria Manager Maria Maria Manager Maria Maria Maria Maria Maria Maria Maria Maria Maria Mar	₩ ₩	Request fo dentification Numb	or Taxpayer oor and Certificati	ori	Give form to the requester, Do not send to the IAS.
inge 2.	Name (la shown d		· · · · · · · · · · · · · · · · · · ·			
륑	Bukiness nurro, if				<b></b> , <b></b> , <b></b> ,	
Print ar §pb Spacific Instructions		h company, Enter	ual/Adia proprietor 🗹 Corporali the tak obscillastics (C-daragerded		p) 🍽	
Print Te la participation	Address (number.	Struct, and apt of	r wulle no.)	Recu	eter's name and	addrese (optional)
もみ	Ony, atala, and Z AMBLER, PA	P code	<b>_</b>			
See.		ber(s); nem (optioni	υ) 			
Par	Тахреу	er Ide <u>ntifica</u>	tion Number (TIN)	<u>_</u>		
Enter backi	your TIN in the ap up withhelding, Fo	propriete box." r todivírtuels, tak	The TIN provided must match (h. 5 is your social security humber	s name given on Line 1 to avoi (SSN), However, for a resident		aurity number
alien,	sele proprietor, o	r disroganded en	tity, see the Part I Instructions o N). If you do not have a number	n page 3. For other entitles, it	s <u> </u>	, <u>, ,                                 </u>
Note	. If the account is . Set to enter,	In mare than on	e name, see the chart on page 4	for guidelines on whose	Employer 23	Identification number
						·
1. T 2. I R	er pansilies of perju he number shown sm not subject to Revenue Service (IF	on tills form is a bestup withink 18) that i arr eut	my contect taxpayer identification ling because: (a) 4 am exempt fr ject to parkup withholding as a lect to backup withholding, and	om backup withholding, or (b)	have not been	n notified by the internal
Undo 1. T 2. I 9. J Gerti 6cr n 8cr9ri	or panalities of perju the number shown am not subject to tevenue Service ()F retified me that i an am a U.S. clozen a fination instruction	ury, <sup>1</sup> Certify these on title form is a backup withtical (8) Urst i arm acti thing longer sub- or citrer U.S. per male, (50 must an un heye builed to baild, doculation (a charmity, perform	my correct taxpayer identification ding because: (a) i am exempt fr pact to backup withheiding as a leat to backup withheiding, and race (defined below), report all interest and cividends or abandonment of accurate or onto other than interest and civi	om beskup withholding, or (b) result of a failury to report all	have not been herest or divis	n notified by the Internal dends, or (d) the IRS hos
Undo 1. T 2. I 9. J Gerti 6cr n 8cr9ri	r panisilies of perju he number shown son not subject to sevenue Service (M rotified me that i an and 3 U.S. clozen of Maedion instruction holding because yo nangage interest p gement (IRA), and de your correct Til 3 Signature of	ury, <sup>1</sup> bertilly these on title form is a backup withtfoli 18) that i arr act in no longer sub or citrer U.S. pe mat. (You must an u heye builed so baid, docutation o stigent act and genjenity, per tr N. See the instru-	my correct taxpayer identification ding because: (a) i am exempt fr pact to backup withheiding as a leat to backup withheiding, and race (defined below), report all interest and cividends or abandonment of accurate or onto other than interest and civi	om backup withholding, or (b) result of a failure to report all b been notified by the IRS met on your tax return. For real es barty, gencellation of debt, con dands, you are not required to	have not been reveat or divis you are curren are banasoria tributions to an eign the Contif	n notified by the Internal dends, or (d) the IRS hos
Undo 1. T 2. ) Gertti For n arravi For n arravi For n arravi For n arravi For n	r panisilies of perje he number shown son not subject to sevenue Service (M rotified me that i an and a U.S. clozen of watedian instruction receive that i and receive that i and	Jury, 1 Sentity these on title form is J backup withhole (8) that I am add the no longer sub- so citient U.S. per mail. You must an un heye bailed for generally, per tr N. See the instru- to T.: JCtigory 5	my correct taxpayer identification bject to sectup withheiding as a last to sectup withheiding, and rate takes backup withheiding, and rate defined below), rotat of ternet bend by a sector report all interest and dividends or abandonment of accurad pro- crits other than interest and divi- ctions on page 4,	om backup withholding, or (b) result of a failure to report all o been notified by the IPS mat on your tax return. For real ep barry, cancellation of debt, con dands, you are not required to Definition of a U.S. ba	have not been have not been you are current are transaction tributions to an eign the Contif and the Contif	n notified by the Internal dends, or (d) the IRS hos
Undo 1. T 2. I 3. I Certi Sign Herr Gen Secti	r panisilies of perje he number shown son not subject to sevenue Service (M rotified me that i an and a U.S. clozen of watedian instruction receive that i and receive that i and	Jury, 1 Sentity these on title form is J backup withhole (8) that I am add the no longer sub- so citient U.S. per mail. You must an un heye bailed for generally, per tr N. See the instru- to T.: JCtigory 5	my correct taxpayer identification ding because: (a) i am exempt fr pact to backup withheiding as a leat to backup withheiding, and race (defined below), report all interest and cividends or abandonment of accurate or onto other than interest and civi	om backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, cancelletion of debt, den dands, you are not required to Definition of a U.S. par considered & U.S. para e An individual who is a	have not been have at or divin you are current tate transaction tributions to an eigh the Contif aton, for tade if you are: U.S. citizen o	n notified by the Internal dends, or (d) the IRS has htly subject to backup ns, item 2 does not apply. n individual retirement feation, but you must erat lax purposes, you are r U.S. resident allen.
Undo 1. T 2. I 4. I 5. I	r panisilies of peris the number shown som not aubject to tevenue Service ()fi- cetified me that i an am a U.S. clozen () the data instruction to data instruction the sour correct Till Signature of U.S. person therai Instruc- ion references are the sources of For	ury, 1 bertilly these on tills form is a backup withhold to unit arm sub thing that i arm sub thing the arm sub thing the arm sub thing the arm sub material the arm of the arm of the sub the arm of the arm of the arm of the sub the arm of the arm of the arm of the sub the arm of the arm of the arm of the sub the arm of the arm of the arm of the sub the arm of the arm of the arm of the arm of the sub the arm of the arm of the arm of the arm of the sub the arm of the arm of the arm of the arm of the sub the arm of the sub the arm of the arm of the arm of the arm of the arm of the	my correct taxpayer identification ding because: (a) i am exempt th part to backup withheiding as a leat to backup withheiding, and rate (defined below), rots out item 2 above if you hav report all interest and dividends or abandonment of socurad pro- ents other than interest and divi- rotions on page 4, Revenue Code unless	om backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, cancelletion of debt, den dands, you are not required to Definition of a U.S. par considered & U.S. para e An individual who is a	have not been Afferent or divin ste bansodien ributions to an eign the Confi aton, for sed if you are: U.S. citizen o ien, company	n notified by the Internal dends, or (d) the IRS had htly subject to backup ne, item 2 does not apply, n individual retirement feation, but you must erat lax purposes, you are if U.S. resident allen, , or esecciation prested or
Undo 1. T 2. I R 3. I Certi Vitrin For an arravii Sign Herr Secti Secti Secti A po T Certi Secti	r panisilies of peril he number shown am not subject to sevenue Service (M totified me that i an am a U.S. slozen (M traetion instruction transage interest p gement (IRA), and de your correct Til 1 Signature of 0 U.S. person <b>norcal instru</b> ion references are twice noted. <b>POSE of For</b> recon which is requir- must obtain your port, for example	ury, 1 bertiky these on title form is a backup withhole 18) that i are acti- the no, longer sub- or other U.S. pe- mat. (You must an un keys builed to baid, doculation of a bound in the set of the internal of the internal internal tax part mathematical and the condet tax part	my correct taxpayer identification ing because: (a) 4 am exempt for part to backup withheiding as a last to backup withheiding, and respiration is above if you hav- respiration is a set of the set formation rature with the probatilication number (fin) o you, real astate	em backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, osnoelistion of debt, con bards, you are not required to Definition of a U.S. person e An individual who is a organizad in the United & Sisters, e An carteretto (other than s e A domestic fruct (as d	have not been have at or divin you are current the transaction tributgans to an eight the Contif aton, for tada if you are: U.S. citizen o ten, company itatas or unde	n notified by the Internal dends, or (d) the IRS has htly subject to backup ns, item 2 does not apply, n individual retirement feation, but you must retiling purposes, you are r U.S. resident silen, r, or essociation prested or of the fawe of the United (a), or
Undo 1. T 2. I 3. I Certi Heran Vienin For an arravi Sigr Heran Star Pur Secti IPS - IPS -	r panisilies of peril he number shown som not aubject to levenue Service ()fi- citified me that i an am a U.S. clozen () fileation instruction holding because your narrogage interest p igement ((RA), and de your correct Til) 1 Signature of U.S. person thoral Instruct ion references are invision notad. TOOSE of Fot recon who is requir- most obtain your port, for example, acolone, mortgage.	ury, 1 bertilly these on title form is J backup withholi t6) that i am auti th no Jonger sub- particity must on put hyve tuiled for but hype tuiled for but hype tuiled for but hype tuiled for but hype tuiled for tuiled for the formal for the formal	Try correct taxpayer identification ding because: (a) I am exempt the part to backup withheiding as a leat to backup withheiding, and rate (defined below), rots of them 2 above if you hav report all interest and dividends or abandonment of accurat pro- ents other than interest and divi- rotions on page 4, rotions on page 4, Revenue Code unless formation rature with the pridentification number (file) o you, real actue	om backup withholding, or (b) result of a failure to report all on your tax return. For neal es carry, cancellation of debt, con dands, you are not required to <u>Deto Bender</u> Definition of a U.S. par considered & U.S. par	have not been Afferent or divin ste bansaction (ribuitans to an eign the contr dign the contr from, for tech (f you'are: U.S. citizer o dion, company itates or unde formign estat stimed in Regu	n notified by the Internal dends, or (c) the IRS has ne, item 2 does not apply, n individual retirement ication, but you must rulls, resident allen, y, or escolation prested or st the laws of the United x0), or alations section prohips that conduct a
1. T 1. T 2. 1 3. 1 5. 1	r panisilies of perio the number shown son not subject to sevenue Service (M retified me that i an ant a U.S. oldzen of Marting because you nornage interest p gement (IFA), and de your correct Til 1 Signature of U.S. person <b>NOP21 Instru</b> ion references are recon who is require must obtain your port, for example, se form W-8 bniy ion tailons, to person who have bniy ion allones moutanged	Jury, 1 bartily that on title form is J backup withhole 18) that I are act in no longer sub or object U.S. pe instruction during a bound of the second or object U.S. pe instruction or object used in the second or object the second of the internet instruct the pays of the second of the internet the pays of the second of the internet you p is to on IRA. If you are a U.	my correct taxpayer identification ing because: (a) 4 am exempt in plect to backup withheiding as a lest to backup withheiding, and recort all interest and dividends or abandoment of accured taxing ents other than interest and divi- ctions on page 4, Revenus Code unlass formation ratum with the pridentification number (fin) o you, reglastste sing estate pridentification or page 4, 1 dentification compared to you, reglastste sing estate to be person	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, cancellation of debt, con dands, you are not required to <u>Deto =</u> Definition of a U.S. par considered a U.S. parts considered a U.S. parts trade or business in the pay a withholding tax parts	have not been prevent or divin are banasodien (ributions to an eign the Conif are the Conif	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retrement ication, but you must rules, you are rules, you are rules, or escolation prahips that conduct a ere generally required to services that conduct a
Undo 1. T 2. I R 3. I Certi Vitrin For in aravii Stor Herr Cent Secti Secti Secti Secti Secti Cent Cent Cent Certi Secti Secti Cent	r panisilies of perit he number shown am not subject to herenue Service (F cotified me that i an am a U.S. clozen of the number service (F de your correct filler), and de your correct fill gement (FA), and de your correct fill a Signeture of U.S. person <b>norcal instru</b> t ion references are reson wha is requir- must obtain your port, for example actions, mortgag idenment of sacu- isplations your mag se form W-8 only iont allen), to pro- eating it (the requi- Cartify that the T	ury, 1 bertiky these on title form is a backup withhole 18) that I are acti- the no longer sub- or citrer U.S. pe- mat. (You must co- bald, docutation on they a build go bald, docutation on they a build go perfer ity, perfor- so to the Internal of the Internal internal you performed to be the Internal internal you performed internal you performed internal to be the internal to be the internal you performed internal you performed internal you performed internal you performed in you are divin in you are divin in you are divin in you are divin	my correct taxpayer identification ing because: (a) 4 am exempt in plect to backup withheiding as a lest to backup withheiding, and recort all interest and dividends or abandoment of accured taxing ents other than interest and divi- ctions on page 4, Revenus Code unlass formation ratum with the pridentification number (fin) o you, reglastste sing estate pridentification or page 4, 1 dentification compared to you, reglastste sing estate to be person	om backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, cancellation of debt, con dands, you are not required to Definition of a U.S. per Considered & U.S. person An individual who is a a A partnership, corpora organized in the United S States, An estate (other than a consolid rules for partner trade or business in the pays withholding tax on from such business. Furt has not been received, a a Corten is a forden or	have not been Alerest or divid you are current inter banasodie (ributions to an elign the Confi tans, for ted (riputions to an it you are: U.S. citizen o ten, company italias or unde forsign estat forsign estat citized in Regu ripited States any foreign p her, in certain pormerchip in teo, and now	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retrement ication, but you must return to the united return to the united return to the united it the laws of the United is the laws of the United is the face of the United to is the United to the United to is the United to
Undo 1. Tr 4. I 3. ertik forariv With forariv With forariv Soft He forariv Soft He forariv Soft He forariv Soft He forariv Soft He forariv Soft He forariv Soft He forariv Soft He forariv He forariv Soft He forariv He forariv Soft He forariv He forariv	r panisilies of perils he number shown som not aubject to levenue Service (M retified me that i and am a U.S. oldzen to here that i and am a U.S. oldzen to here that i and here that the source that here that the here that the here that the here that the here the here that the here the here that the here the here that the Certify that your the here the h	ury, 1 bertilly these on title form is J backup withholi 18) that I are acti- 18) that I are acti- 18) that I are acti- 19 officer U.S. per matrix to matrix on the second solution of the subject	my correct taxpayer identification ing because: (a) 4 am exempt in plact to backup withheiding at a let to backup withheiding, and rate debackup withheiding, and rate of backup withheiding, and rate of the backup withheiding, and rate of the backup with the probabilitication number (fin) a you, registry and, acquisition or and it in to the carson on applicable, to: ng is correct (or you are to backup withheiding, or	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, osnosistion of debt, con dands, you are not required to Definition of a U.S. per considered & U.S. persor e An individual who is a e A parinership, corpora organizad in the United & States, e An estate (other than a e A domestic trust (as di 301.7701-7). Special intes for partne trade or business in the pay a withholding tax on from such business. Fur has not been received, a a partner is a foreign per Therefore, if you are a U.	have not been represent or divid you are current into transporter into transporter into the control transporter into the control transporter inted in Aegu- riships. Partner ships. Partner partnership in trade or busi- trade	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retirement feation, but you must rulls. readon retirement feation, but you must rulls. readon allen, ,, or escolation prested or st the fave of the United rations section prohips that conduct a ere controlly required to partners' share of income ( cased where a Form V-8 a required to presume that the withholding tax. It is a partner in a neas in the United States.
1. T 1. T 2. 1 3. 1 5. 1	r panisilies of peril he number shown son not subject to sevenue Service (M rotified me that i an an a U.S. oldzen (M reaction Instruction olding because you nongage Interest p gement (IFA), and de your correct Til angement (IFA), and de your correct Til 1 Signature of U.S. person <b>norgal Instru</b> ion references are rolose of Fot recon who is requir- must object your port solitone, morgage ricont site requir- port, for example, solitone, morgage ricont site of a solitor int silen), to pro- esting it (the requir- Certify that the T R Clain exemption	Jury, 1 bertilly these on title form is J backup withhole (8) that I are acti- the no. longer sub- or object U.S. pe- mat. (50 mean are un hype balled iso- vald, boculation generally, psi th N. See the instru- generally, psi th N. See the instru- se to the internal of the internal of the internal of the internal of the psi the instru- le to the internal of the psi the instru- to to the internal of the psi the instru- le to the internal of the psi the instru- to the internal of the psi the instru- to the internal of the psi the instru- to the internal of the psi the instru- cetter) and when in you are guint to by issued), the the subject	The parent (including a second of the parent (including a second of the parent of the	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, canceletion of debt, con dands, you are not required to Definition of a U.S. per considered & U	have not been reveat or divid reveat or divid reveat or divid reveat or divid reveat or divid reveat or divid relign the confid reveat or divid reveat	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retirement ication, but you must rulls. responses, you are if U.S. resident alien, y, or escociation preated or since that conduct a era concert ally required to partners' share of income i caste where a Form V-9 a required to presume that the withholding tax. It is a partner in a areas in the United States, o establish your U.S. share of partnership
Undo 1. Tr 2. I R 3. I Contribution Co	r panisilies of perils he number shown som not subject to herenue Service (M rotified me that i an am a U.S. oldzen to herenue Service (M rectain instruction holding because your narroage interest p gement (IFA), and de your correct Till 1 Signeture of U.S. person horal Instru- ion references are twice noted. TOOSE of For room who is required room who is required instructions your man- se Form W-8 only installen), to pro- esting it (the required cartify that the T Ref for a number 1 Cartify that you s Clain exemption hot payse. If appli- person, your allen , if a reducers of the set of the payse.	ury, 1 bertilly these on title form is a backup withholi 18) that i are acti- 18) that i are acti- 19 on the second second on the second second second on the second second second on the second secon	my correct taxpayer identification ing because: (a) 4 am exempt in plact to backup withheiding at a let to backup withheiding, and rate of the backup withheiding, and rate of the backup withheiding at a or abandonment of accuration or abandonment of accuration or abandonment of accuration or abandonment of accuration or abandon mental citizens on page 4, 	<ul> <li>backup withholding, or (b) result of = failure to report all result of = failure to report all on your tax return. For real estanty, cancellation of debt, condenda, you are not required to the set of the set</li></ul>	have not been represent or divid represent or divid represent or divid represent or an represent or an represent of the representation of the representa	n notified by the Internal dends, or (d) the IRS had htly subject to backup na, item 2 does not apply, n individual retirement loation, but you must return, but you must return return, but you must return return, but you must return return subjects, you are return return and a section prohips that conduct a ere conversity required to partners' share of income is cased where a Form W-8 a requires to presume that the withholding tax. It is a partner in a neas in the United States, o establish your U.S. share of partnership the partnership for a state aroansetsion
Undo 1. Tr 2. I R 3. I Contribution Co	r panisilies of perils he number shown som not subject to herenue Service (M rotified me that i an am a U.S. oldzen to herenue Service (M rectain instruction holding because your narroage interest p gement (IFA), and de your correct Till 1 Signeture of U.S. person horal Instru- ion references are twice noted. TOOSE of For room who is required room who is required instructions your man- se Form W-8 only installen), to pro- esting it (the required cartify that the T Ref for a number 1 Cartify that you s Clain exemption hot payse. If appli- person, your allen , if a reducers of the set of the payse.	ury, 1 bertilly these on title form is a backup withholi 18) that i are acti- 18) that i are acti- 19 on the second second on the second second second on the second second second on the second secon	The particle transpayer identification place to backup withholding as a last to backup withholding, and report all interest and dividends or abandoment of accuration part all interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration or abandoment of accuration or dentification number (file) 0 you, resi batste and dividend of a court of the parts of the person or applicable, to: any partnership income from a to the withholding fax on biometod income.	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, osnosistion of debt, con dands, you are not required to Definition of a U.S. per considered & U.S. person e An individual who is a e A parineralitic, corpora organizad in the United & States, e An eatate (other than a e A domeatio trust (as di 301.7701-7). Special intes for partne trade or business in the pay a withholding tax on from such business in the to been reselved, a a partner is a foreign per Therefore, if you are a U. partneralic conducting e provide Form W-9 to the status and avoid withhold income. The parson who gives purposes of estatesianing on its sliceble share of	have not been prevent or divin provide the second of the relign the Confirmed in the Confirmed in the Confirmed in the Confirmed if you are: U.S. citizen of the company itates or under if you are: U.S. citizen of the company itates or under if you are: U.S. citizen of the company itates or under if you are: If you are: U.S. citizen of the company itates or under if you are: If you	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, in individual retrement loation, but you must rules, or escolation present of the face of the United b), or structs's that conduct a ere generally required to structs's that conduct a ere generally required to structs's that conduct a ere generally required to structs's that conduct a the withnolding tax. It is a partner in 2 ness in the United States, o ossistil your (U.S. share of partnership the partnership for a and avoicing withholding on the partnership for

# FAX COVER SHEET

RJ BURNE CADILLAC PONTIAC INC 1205 WYOMING AVE SCRANTON, PA 18509 (570)342-0107 (570)342-0352 FAX



## SPRING 2008 WILL BE HERESOON

PATE 4/15/08 Dept\_\_\_\_\_ FROM Shenry evet 1001

COMMENTS <u>71-615083719</u>

NUMBER OF SHEETS BEING FAXED INCLUDING COVER SHEET \_\_\_\_\_\_\_

CUST	-	18739	
	, <b>"</b>		
•			



1205 Wyoming Avenue + (570) 342-0107 • SCRANTON, PA. 18509

SOLD TO	) GMAC PO BOX 83	140		
ADDHES	s Cockeysvi	ILLE, MD 2103	0-	DATE 0
YEAR SEC	MAKĘ	COLOR	MODEL	INVOICE
2006 NEW	PONTIAC		G6	
VIN 1G22G558	364.	KEY NOS.	.!	SALESMANS
	INSURANCE CO	VERAGE INCLUDES		ĎE
🗂 FIRE & THEFT	🗆 PVBLIC LI	ABILITY - AMIT. \$		OLDS:
COLLISION - AMT. DED. S		Y DAMAGE - AMT, \$		
C	OPTIONAL EQUIPME	INT AND ACCESSORI	ĒŚ	
<u>GROUP</u>	DES	CRIPTION	PRICE	

CAP REDUCTION 500.00

CER 500.00 DRA

C	DATE 08/	05/2005	A 	02365	) 
	INVOICE	STOCK NO.	CUST. NO.	USED STK. NO.	
	1 / II	27016	18739		

INVOICE

SOURCE

+

220B

	SALESMANS / D NUMBER	NUM	EL BER		
	DESCRIPTION	ACCT. NO.	SALE	K COST	
	OLDS:	400	· ·	1-1	
		4.0.1	- tega a talapan at		
	CUTLASS NEW	402	*		
PRICE		403	a shekara a g		
	INTRIGUE	404		· · · · · · · · · · · · · · · · · · ·	
1	68/LS/LSS	405		- Level 2 en	· ·
F-f-		406		<b>—</b>	
	AURORA	407	ter an	-	
	SILHOUETTE	408		· —· · ·	•
	BRAVADA	409	and the first	. –	
	ALERO	4 1.0			
		the August	and a set of the set		
	CAD: DEVILLE	400C	a sector de stanta		
	CONCOURS	4010			
	ELDÓRADÓ	403C		1-1	-
	SEVILLE STS	404C			
	SEVILLE SLS	405C		-	
	CATERA	406C		·	
	CONVERSIONS	407C			<u></u>
	ELDORADO TC	408C		_	
	ESCALADE	409C		1_1	-
				┨_┠╸	
	· · · · · · · · · · · · · · · · · · ·	- <b>-</b>			<u> </u>
	· · · · · · · · · · · · · · · · · · ·			-	
	· · ·				
	USED CARS: RETAIL	446			<u> </u>
	WHOLEBALE	448			
	WARRANTY	440	1 N	1/24	<u>.</u>
	LUXURY TAX	324L		₩ <b>A</b>	
	SALES TAX	324L 324P		<b>6</b>	Ì
	PT.A. TAX	324F		<u> </u>	
	LICENSE, TITLE, & ENCUMBRANCE	905	27.	ភ្	1
	DOCUMENTARY FEES	905	55	100	
	TEMPORARY PLATE FEE	- · · · · · · · · · · · · · · · · · · ·	<b>P</b>	4 <u>/24</u>	
	PLATE FEE	905	<b>B</b>	4 <b>7</b> 4	
		905	M	<u>ų zų</u>	
MODEL	PAY OFF BALANCE	220B		<u> -</u>	
:					
	TOTAL PRICE		<u> </u>		ľ
		240	500	66	
	REBATE	220B	500	lab	
	DEPOSIT	220B		<u>[+]</u>	
	SUB-TOTAL		N	[ ]	
- <del></del>	FINANCE CONTRACT	205	20765.	100	
,	AMOUNT DUE		N		
	AMOUNT DUE	All and the second second		רד	

VIN

DUNMORE, PA

DESCRIPTION OF TRADE-IN MAKE YEAR BODY COLOR • . A de la companya de l La companya de la comp

Ruynolds and Ruynolds R00039 O (903)

ON DELIVERY

	state that the odometer now read	30	o tenths) miles and to the best
	of my knowledge that it reflect unless one of the following states	ts the actual mileage of fi	e vehicle described below.
	<ul> <li>(1) I hereby certify that reflects the amount of mileage in</li> <li>(2) I hereby certify that the or</li> </ul>	excess of its mechanical limit	<b>S</b> .
	WARNING - ODOMETER	DISCREPANČY.	
	MAKE PONTLAC	MODEL	BODY TYPE
	VEHICLE JOENTIFICATION NUMBER	<b>G6</b>	SDN Ylan
	15244556364	A the second	2006
	TRANSFEROR'S SIGNATURE	hang	
	BURNE OLDS CADTLE	in a the fight of the second	
	1205 WYOMING AVEN TRANSPERORS ADDRESS (STREET)	<u>UE:</u>	
	CITY SCRANTON PA 18509	STATE	ZIP GODE
-	08/05/05		<u>PARIA NA MANTA B</u> ARTANA ANG ANG ANG ANG ANG ANG ANG ANG ANG
		ura da anti-	<u>en la valencia da p</u> eresta de la competencia de la comp Competencia de la competencia de la comp
-			
•	TRANSFEREP'S MAME	<u>li (. 19</u> 19). S <i>i fi (. 1919).</i> Si sha li sha sha sha sha sh	AR BOLLY AND A CONFIDENCE OF THE CONFIDENCE OF T
	TRANSFEREE'S ADDRESS (STREET)	inter and a second a Second and a second and a second and a second a Second a second a sec	
·	DUNMORE, PA	STATE	ZIP CODE
······································			
-			
1	· · ·		

•

### UMAU OMARTLEASE® AGREEMENT - MORTHLY PAYMENT

LESSEE (	and CO-LE	SSEE) ("You") nam	e and address, inc	cluding county Gar	aging address (il di	ffereni)		LESSOR (Retailer)			
DU	INMORE,	PA		Prin	cipal drver (if busin	ess use)			ONING A		С.
				e agreement. You an ssignee. An 'assigner and sell the vehicle				e to everything on the h igned).	ioni and bac	:k.	
$\Box$ If this bc)	is checked	, GMAC helped to a	manue this lease a	and Lessor (Retailer)	will assign it and se	Acceptance Corpora	ation ("GMAC"). Itral Origination I	anno Trust			
	K IS Checked	1, Lessor (Retailer) v	All assign this leas	se and sell the vehicle	e to		niai Onginating i	Lease must.			
If this box	x is checked	, Lessor (Relailer) i	itends not to assig	gn this lease.	-						
				Π	IE VEHICLE YO	<b>DU ARE LEASIN</b>	VG	a de la d La de la d			
New/Used	Year	Make &	Model	Body Style	Vehic	le ID #	Mileage		Primary (	Jse	
NEW	2006	PONTIAC	G6	SDN	1G2ZG5	58364	30	Personal, Family, or		Commerc	al, Business, or
Dealer Ins	talled Optio	ns:						GVW (if truck)		Agricultur	
- Saga	1				· · · · · · · · · · · ·						
				FEDERAL CO	ONSUMER LEA	SING ACT DIS	CLOSURES				
1. Amount	Due at Lea					3. Other Charges	inot part of you	ir monthly payment)	A Tot	al of Paymen	
Signing ( (Itemized	or Delivery Below)	Your first r	ionthly payment o	if\$302.		Disposition fee		a montally payments		e amauni vou	will have naid
1.0000000				., followed by		noi purchase th	e vehicle)	\$	Ν/λ Ν/λ	he end of the	lease.)
¢	927.	28 5		n the <u>5</u>				\$	-N/A		15157.94
φ		The total of	your monthly pay	rments is \$]	4533, 44			Total \$	- 1	\$	13137.31
		-		*Itemization	of Amount Due a	t Lease Signing or	Delivery				
5. Amouni	t Due al Le	ase Signing or Del	very:			6. How the Amou	nt Due at Lease	Signing or Delivery v	rill be paid:		
a. Capita	alized cost i	reduction	<u>.</u>		500,00	a Not trade in at	000000		-	¢	. 00
b. First r	nonthly pay	meni		s	302.18	<ul> <li>b. Rebates and n</li> </ul>	iowance		•		200.00
c. Refun	idable secu	rity deposit			N/A	c. Amount to be p	paic in cash	· · · · · · · · · · · · · · · · · · ·			427.28
d. Title (	COS				22.50		-	·····		······· •	
e. Regis	tration fees	n –									
T. Sales g.	DOC T	22 33		\$	55,00						
. 1 h.	OTHER	PEES			22.00						
i	OLRS	FEES		\$	25.00		-				
·		1 1	j. Total	••••••••••••••••••••••••••••••••••••••	927.20	4					927.28
		· · · · · · · · · · · · · · · · · · ·	j.   Utal	····· > >				d. Totai		\$	
a Groom				7. Your may	htaly sayment is d	etermined as show	m below:	•			
insura	nce, and ar	© COST. The agreed W Oulstanding prior	Upon value of the cradit or lease hall	e vehicle (\$ ance)	- long	d any tems you pay	for over the leas	e term (such as service	contracts,		21265.00
						i or cash you pay #	ant raduces the	gross capitalized cost_		\$	500,00
c. Ad∤us	ted capital	ized cost. The am	ount used in calcul	lating your base mon	ithiv payment.	in or odorr you pay a	iat requires the	gross capitalized cost		- @	20765.00
d. Resid	ual value.	The value of the vel	nicle at the end of	the lease used in ca	Iculating your base	monthly payment		· · ·		- Ψ	10083.85
e. Depre	ciation an	d any amortized ar	n <b>ounts.</b> The amo	ount charged for the v	ehicle's decline in	value through norma	il use and for ot	her items paid over		Ψ	10681.15
										= \$	2652, 29
g. Total	of base m	ionthly paymente	i in addition to 18 The depreciation	ne depreciation and a and any emortized	any amortized ar	nounts	·····		·····	+ \$	13333.44
h. Lease	payments	The number of na	ments in your les	ise Ase	amouns plus ne	ายน แหม่งย				= > <u> </u>	48
• •			,		·····		••••••				197 30

.

ſ

•

a. Gross capitalized cost. The agreed upon value of the vehicle (\$) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	\$	21265.00
b. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	<b>\$</b>	500.00 20765.00
c. Adjusted capitalized cost. The amount used in calculating your base monthly payment	- \$	
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base monthly payment	- \$	10083.85
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paic over the lease term	= \$	10681,15 2652,29
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$	
g. Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge	÷\$	13333.44
h. Lease payments. The number of payments in your lease	÷	48
1. Base monthly payment	= \$	277.78
j. Monthly sales/use tax (estimated)	+ \$	25.00
k	+ \$	<u>N/A</u>
I. Total monthly payment	= \$	302.78
Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dolla The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be:	ars.	<b>A</b>
Excessive Wear and Lise. You may be charged for excessive wear based on our standards for normal use and for mileage in excess 65 miles per year at the rate of \$ Purchase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$, plus official fees and taxes.	p	u er mile.

16. Other important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

1. ITEMIZATION OF GROSS CAPITALIZED COST. a. Agreed upon value of the vehicle		20670,00
b. GMAC administrative fee		
c. License/registration/lille fees		51 / N
d. Sales tax		51 / 5
e. Other tax (describe)		10 (L
f. Optional service contract		
g. Optional maintenance contract		
h. Optional life insurance		
i. Optional disability insurance		¥ / X
·		¥/1
k	• •	17 / 1
1. Gross Capitalized Cost		<b>91955 00</b>

### 12. THE VEHICLE YOU ARE TRADING.

...

	(year)	(make)	(model)	N/A
Gross trade-in value			\$	N/A
Payot	-	<del></del>	\$	
Net trade-in value		=	\$	

'13. OFFICIAL FEES AND TAXES. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes.

1222.50 The actual lotal of tees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed. ŝ A ...

a. Tillelien fees	\$ 22.50
b. Registration laes/taxes	s N/A
	N/A
c. License fees/laxes	1200.00
d. Sales/use taxes (including tax on capitalized cost reduction)	\$N/A
e, Excise taxes	\$N/A

16, CHARGE FOR FINES. If the government places a fine on the vehicle and you do not pay it promptly, we may pay it. Each time we pay a fine, you will pay us the fine plus \$20, 08/04/09

17. SCHEDULED LEASE END DATE. This lease is scheduled to end (month) (day) (year) You are scheduled to return the vehicle on this date.

25.00 per day (plus tax), beginning on 18. LEASE END DAILY EXTENSION CHARGE, \$ the eighth day after scheduled lease end date

19. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that flability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lesse as follows: INTEDTN DIDROW

Incumpoo company name:	TINE PINEVI	
Insurance company name: DIRE	SCT N COMP	
Insurance agency name: DIR Agency address: PO BOX 50	9082 SAN DIEGO,	CA 92150-
Agency autress A77-500	5-0222	
Agency phone no.: <u>B77-50</u>		
Ayerit a hame	······································	· · ·
Pelicy no.:	Liability DPhysical damage	e
Deductibles: Collision \$	N/A Comprehensive S	<u>N/A</u>
Insurance company name:		
Insurance agency name:		
Agency address:		
Agency phone no.:	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
Agent's name:		
Policy no.:N/A	DPhysical damage N/A	
Deductibles: Collision \$	Comprehensive \$	

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

N/X

<del>n/a</del>

Insurer name:

Address:

□ Life insurance (□ Lessee □ Co-Lessee □ Both) Premium Courrent limit

the second research the second of the second s
and inspection fees for the vehicle. You will pay all laxes on the lease or the vehicle that the
government levies on you, the vehicle, or us (except our net income taxes). We may change
your monthly payment if taxes charge. We may bill you separately for official fees and taxes.

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE \$ 1442.50 The actual total of fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

a. Title/lien fees	S 44, JU
b. Registration fees/taxes	s N/A
c. License lees/taxes	« N/A
d. Sales/use taxes (including tax on capitalized ovst reduction)	1200.00
e. Excise taxes	N/A
f. Pronetty taxoe	• N/A
f. Property taxes	e N/A
h. Other (describe)	s N/A
i. Olher (describe)	s N/A

### 14. MILEAGE.

Base Mileage Allowance. 1015,000 miles/year.

Medium-duty truck (gasoline): 25,000 miles/year

☐Medium-duty truck (diesel): 35,000 miles/year

1	Total Allowed Mileage on the Odometer at Lease End is		48030 miles,
•	Starting odometer mileage		
	Base mileage allowance	ŧ	miles
	Purchased extra miles	÷	miles

Purchased extra miles \_\_\_\_\_\_\_ + \_\_\_\_\_ miles \_\_\_\_\_\_ Per mile for each mile Excess Mileage Charge. The excess mileage charge is \$ \_\_\_\_\_\_ per mile for each mile beyond the total allowed miles, plus tax. If the lease ends early and the vehicle is not a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.

15. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.

Agent's name:				
Policy no.:	<u>-N/A</u>	Physical damage	N/A	
Deductibles: Collision \$		Complehensive \$	N/ A	

Insurer name: \_\_\_\_\_

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover takes and other amounts due besides the basemonthly payment.

Address:

Life insurance (DLessee	Cc-Lessee	Both)	Premium Coverage limit	\$		<del>- N/A</del> - <del>N/A</del> - N/A
Disability insurance (Lessee only)		Monthi	Premium y coverage límit	\$ \$		- <del>Ν/λ</del>
LESSEE'S SIGNATURE	£ <u>х</u>	-		•	_ Age _	
CO-LESSEE'S SIGNATURE	<u>x</u>				_ Age _	

21. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warranty checked below.

Standard manufacturer's warranty

□\_\_\_

Warranty papers that are separate from this lease state any coverage limits.

The law gives you a warranty that the vehicle conforms to the description in this lease.

THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE. WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE.

### 22. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS.

Name	Tem	months,	miles
Name	Tem	months,	miles

If you are buying a service or maintenance contract now, you may pay for it at lease signing. |<sup>2</sup> you do not, the price will be in the capitalized cost and you will pay rent charges on the price.

LESSEE: X	BÝ: X	CO-LESSEE:		
We may delay or relfain from enforcing any of our rights under t				
NOTICE TO LESSEE. TO NOT SIGN THIS AGREEMENT YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY	BEFORE YOU READ IT 2 YOU ARE E	NTITLED TO A COPY OF THIS AG		05 2005
CONTROL WIGHT HAD RECEIVED A COPY	(ci.y)	(state)	ON(monthl(day)	(year)
LESSEE X BURNE OLDS CADILLAC INC.	BY: <u>X</u>	CO-LESSEE:		
LESSOR	SIGNATURE AND TITLE: X			
essor assigns alynging the, and interest in this lease to the plime with the assignee (the Dealer Agreement"). Lessor also as under the terms of the period of the proceeding of the terms of the proceeding of the proceeding of the terms of the proceeding of the pro	arly identified in this lease as the intended isigns all right, title, and interest in the leas	assignee, under the terms of the L ed vehicle to the party identified in t	ease Plan Dealer Agreement it his lease as the intended assig	1 effect from time t nee, or its designed
ESSOR:	BY x funning the	uni IIILE	AGENT	

671 MONTHLY 11/2001 (5)

Copyright 2001 General Molors Acceptance Corporation. All Rights Reserved.



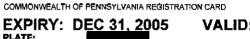
	**** ##### 84(18 /818 18111 81811 31811 88111 8879) (48) (98)	
WID: 05223 3400 009944-001	<u>New Title Number:</u> ons On-Line RegisLration System	
<u>Pennsylvania Department of Tran</u>	asportation Applicant Summ	arv Statement
Transaction: New Title/Transfer Reg Processor: BURNE OLDSMON Purchase Date: Aug 05. 2005 Process Date: Aug 11. 2005. Prev Title No: None Prev Dup Title Count: 0	BILE CADILLAC/00858946 Processed B	y: SHARON FENTON E: Aug 05, 2005
VIN: 162ZG558364	Stock No: 16739 GVWR: UnTadem Weight: GCWR: No of Axles: Seat Cap: Sum of GAWR: <u>is Mftr: Body Make:</u> <u>UNITRIN DIRECT</u> 8019436 Jan 11. 2005 Jan 11. 2006	PennDOT Fees           Sales/Use Tax:         0.00           Title Fee:         22.50           Lien Fee:         5.00           Reg/Proc Fee:         0.00           Dup Reg Fee:         0.00           Transfer Fee:         6.00           Increase Fee:         0.00           Other Fee:         0.00           Total:         \$33.50
Trade In #1 Information:       Lien Holder #1 Information:         VIN: None       GMAC         VR:       PO BOX B140         Make:       Condition:         Condition:       COCKEYSVILLE/MD         Allowance:       Z1030       []]ELT         Trade In #2: None       Lien Holder #2: None         Allowance:       Lien Holder #3: None         Allowance:       Lien Holder #3: None	Fees & Sales Tax Information: Tax exempt Reason: RENTAL AND LEASING/02 Tax Exempt No: 90270836 Taxable Sale Price: \$0.00 [ ] Local Sales Tax Override? % Rate: 0.06	
Assigned Tag Type.     Class:     Assigned Exp Sticker No:       Assigned Tag No:     RRGM:     Class Sticker No:       Assigned Exp Mo/Yr:     RRGCW:     Transferred Title No:       Signature of Person from Whom Tag is Being Transferred     Relation To Applicant:       No of Dup Reg Cards:     No of Dup Reg Cards:		
<u>AREAD AND AND AND AND AND AND AND AND AND A</u>	<pre>sto uncefe conditions and also void the manufacturer's warranty i ing possible advertse effects to your insurance coverage with respe i above under the provisions of Section JBIG(b) of the Vehicle Code i that loading my truck heyond the manufacturer's gross weight rati- ted with any such overloading of the truck.</pre>	ct to such overloading, , as amended by Act Ing may damage the truck and endanger
I/we acknowledge that I/we may lose my/our operating privilege(s) or vehicle registration(s) for failure to ma I/we further acknowledge that I/we may be subject to a fine not exceeding \$5.000 and imprisonment of not more i I/we have examined and stand this form after its completion; and, that, if an exemption from payment of sales statements herein are true and correct and make application for certificate of title for the vehicle described	than two (2) years for any false statement that 7/we may make on t tax is claimed. I am/we are authorized to claim this exemption. I	hit form, and L/we certify that
Date Subscribed and Sworn to:	Signature of Applicant on Authorized Signer:	
Signature of Notary Administering Dath:	Signature of Go-D-mer/Title of Authorized Signer.	
s	[] VIN/GVWR Certification or Tr	acing is Required.
E A L	Place Signature of Person Verifying VIN I hereby certify that I have veri this vehicle and the VIN/GVWR Tist SIGN:	/GVWR or the Tracing Here: fied the YIN/GVWR of

Detach Here

2

, N

01 of 01



VALID: 08/11/05

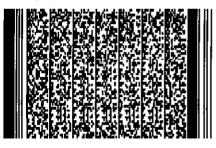


16226558364 2006 PONT 8DN 05223 3400 009944-001

EMISSION INSPECTION REQUIRED/DIESEL EXEMPT COUNTY : LACKAWANNA



t horoby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code,





General Motors Corporation Business Resource Center PO Box 33170 Denoit, MI 48232-5170

### VIA FAX ONLY

April 9, 2008

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

### RE:

Service Request: 71-615083719 2006 Pontiac G6 Vehicle Identification Number: 1G2ZG558364 Customer Relationship Specialist: Patricia Easley

Dear Mr. Silverman:

This is to advise that General Motors is in receipt of the above referenced case dated April 9, 2008. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.



Copy of owner's current title and/or registration Other: Release of Lien Finance, Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely, General Motors Corporation





siacona bumai









## **RELEASE OF LIEN INFORMATION**

I	,
I(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder Name)	
	(Lien holder Phone Number)
(Lien holder Address)	
to release any and all information regarding my	y loan account # (Account Number)
	(Account Number)
with(Lien holder Name)	
(Lien noider Name)	
to General Motors Corporation, including but i loan payoff amount, and per diem information.	not limited to a complete payment history of my account, a
Date	
VEHICI	LE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V07092007	











DUNMORE		، ، ، لا رویینی اور	 ••• PA						  12 0107
				*** REPRINT	***			OPY PAG	
DATE	YEAR	MLA	KE	MODEL V	IN S	TK/CUS	MILES IN	MHES OUT	TAC
02/04/08	06	PONTIA	AC G	6 1G2ZG5583	64	18739	20708	20718	00000001001
ERVICE DATE	NO	TIFIFD	SVC AD	V PROMISED DATE/TIME	LICENSE	RATE	PAYMEN	r inv. d	ATE.
08/05/05	03/	03/08	49	00:00		75.00	00	04/14	/08
R.O. NUMBER		<b>T</b>	AX ID	HOME PHONE	BUSINESS PH	ONE	h		
101856	5				000-000-0000	)			3

	e Code: 4X int Code: (	OG					
		RING COLUMN	KBLUKUKWBNT		3 M A 2.00 Fotal Labor	34.00	130.54 130.54
M	<u>.</u>	5926870	-colu	TVIN	1		286.48
ailed	Part:	159	26870		Potal Parte	204 62	295 49
		4			Potal Parts Notal Line	238.63	417.02
OURCE	ACCOUNT	CONTROL	Cost	DEBIT	CREDIT		
34	263	101856		417.	02	+	
34	462	101856	34.00		-130.5	4	
34 851#	480	101856	204.63	in an	-286.4 Total:2.00	8	
C. 2714	6 A.2.00			. <b>D</b> .	10ta1:2.00		
ar is .94 (8-	- 26 98 (in in in in in						
				gen jogen om som som som som som som som som som			
							us de la composition de la composition La composition de la c La composition de la c

LABOR	LABOR	LABOR 130.54 LABOR AMOUNT
PARTS	PARTS	PARTS 286.48 PARTS AMOUNT
MISC, SALES	MISC. SALES	MISC. SALES MISC. SALES
MATERIALS	MATERIALS	MATERIALS MATERIALS
		TOTAL CHARGE
DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE DEDUCTIBLE
SALES TAX	SALES TAX	SALES TAX SALES TAX
CTHER PAN		UTHER PAY
INTERNAL	CONTRACTS	WARRANTY 417.02 CUSTOMER PAY

**R** J BURNE

Cadillac 🕃 INC.

1205 Wyoming Avenue · Scranton, PA 18509 Felephone: (570) 342-0107

DATE.	YEAR	MAK	\$	MODEL		VIN	STR/CI		MILES IN		<u>ge</u> 1 F Tag
10/29/07	06	PONTIAC	:  0	6	1G2ZG558	364	1873	9	17962		<u> </u>
SERVICE DATE	NO	TIFIED	SVC AL	V PROMISED	DATE/TIME	LICENSE	RA	<b>TB</b>	PAVMEN	ť UNV.	Date
08/05/05	10/	29/07	49		00:00		7!	5.00	00	10/2	9/07
R.O. NUMBER		TA	S ID	ном	E PHONE	BUSINESS	PHONE				
10002	5										1

CUSTOMER STATES A THUMPING NOISE IN STEERING AND STEERING FEELS LIKE ITS GETTING STIF Γ. LACK OF LUBE ON INTERM STEERING SHAFT

LUBE STEERING SHAFT PER BUL 06-02-32-007B

Bill Code - SP No Charge - Y

MULTI-POINT VEHICLE INSPECTION

FREE MUTLI-POINT INSPECTION

DUNMORE

INTERNAL

Bill Code - SP MULTI MULTI POINT INSPEC 5.40 6.00

onuccuó

CONTRACTS

6.00

déskontere

PA

	Total Labor 5.40 6	.00
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Total Line 5.40 6	.00
_ +		
SOIDCE		
000000	- アイティートレーン、アウトレートの「「おお」をなっていたのでは、「おおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおお	
	ACCOUNT CONTROL COST DEBIT CREDIT	· .
		· .
-		
27	163	
<u> </u>		
		· .
<u>эт</u> .	5705	
		2 B
Tech#		1 <sup>1</sup>
	$\mathbf{L} \mathbf{A}; \qquad \mathbf{B}; \qquad \mathbf{C}; \qquad \mathbf{D}; 0, 30 \qquad \mathbf{Total}; 0, 30$	

LABOR 6.00 LABOR LABOR LABOR AMOUNT PARTS PARTS PARTS PARTS AMOUNT MISC. SALES MISC. SALES MISC. SALES MISC. SALES MATERIALS MATERIALS MATERIALS MATERIALS TOTAL CHARGE DEDUCTIBLE DEDUCTIBLE DEDLETIKLE DEDUCTIBLE SALES TAX SALES TAX SALES TAX SALES TAX OTHER PAY OTHER PAY

WARRANTY

**CUSTOMER PAY** 

#1 DIAGANGE (USTAMERS COMPER OF NOISE + HARD STEERING. SOAN FOR Vodes - Nove Set. KOAD TEST. SAME AS LIKE VERKES. UNAble To DEPRATE Customers Convers. Check Suspens & Steeping Components. ALL OK (TIRES (upped) (HAS Electronic Steeping Not Hydrallie); #2 Must point Inspection

-

2010025

**** =-****											
					۹		RJI	BUR	NE .		
							Cadillac	() P	ONTIAC	INC,	
DUNMORE		1	PA						A 18509 · Te		
DATE	YEAR	MAKE	моі	DEL		VIN	STK/	CUS 1	HARD C		'AGE fut
10/29/07	06 PC	NTIAC	G6		1G2ZG55	8364	187	739	++7971-	1170	71
ERVICE DATE	NOTH	TED SVC	ADV PR	OMISED D	ATE/TIM	5 LICEN	isie r	LATE	PAYMEN	r in	7. DA
08/05/05		4	9		00:00			75.00	00	10/	29/
R.O. NUMBER		TAXID		HOME	PHONE	BUSINE	SS PHONE	<b>3</b>	COLC		PR
10002	5				anaa aadaa malaad aa haafaa ha	en genten is til stådel sådes å dese forskelde	dengi politik jetiseli i proven eti politik tetera	elenenen egentet (1969)		oodelt oo ooli oool	
		· · · · ·				 B001	de pol el como	1. Sear	· · ·		
								,			
CUSTOMER S	STATES .	A THUMPID	NG NOISI	e in sti	SERING	AND STEER.	ING FEE	LS LIP	CE ITS G	ETTING	a sti
r Bill Code	– W										
DIII ÇÇGÇ	n										
		· · · · · · · · · · · · · · · · · · ·									
									landar an		
				=== REPZ	AIR LIN	E 002 ====					
MULTI-POIN			<ul> <li>and an entry of</li> </ul>	en e	an a	ta negocio concello de la concello d					
FREE MUTLI		INSPECTI	ION			(c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c		a an An an tarac			
Bill Code MULTI		T - 500 1000				MD	na de la companya de La companya de la comp			·.	
MOLTI	MOLT.	I-POINT 3	LNJFGL	n de Meder de La Les Antoines de Les de Les de Les Antoines de Les de							7.00 7.00
						Total Total	and and the second second				00
						Total Total	and and the second second				. 00
	an a					alarangkara ka seberah perekaran aran sarah s	and and the second second	ener Station			.00
	i i i i i i i i i i i i i i i i i i i					alarangkara ka seberah perekaran aran sarah s	and and the second second		i . Territo		.00
						Total	Line				.00
Estimates:			1		and the second	Total Hours	Line .30 Tota	al	6.00		.00
		<b></b>	±=====================================	=== SERV	TCE HI	Total Hours STORY	Line .30 Tot.	al			- 00
DATE	RO	MILES	SA TECH	SERV I BC LZ	LCE HI	Total Hours STORY DESC	Line .30 Tota 	al			. 00
DATE 01/26/07	RO 94194	MILES 11766	SA TECH 49 8	=== SERV I BC LA W E97	ALCE HI ABOR OP 740	Total Hours STORY DESC REPLACE	Line .30 Tota .RIPTIO	al 			. 00
DATE 01/26/07 01/19/07	RO 94194 94002	MILES 11766 12000	SA TECH 49 8 19 8	=== SERV I BC LA W E97 SP MUL	/ICE HI ABOR OP /40 /TI	Total Hours STORY DESC REPLACE MULTI-J	Line .30 Tot. .RIPTIO 2 POINT II	al  N NSPEC			. 00
DATE 01/26/07	RO 94194	MILES 11766 12000 12000	SA TECH 49 8 19 8 19 8	=== SERV I BC LA W E97	ALCE HI NBOR OP 740 MI 531	Total Hours STOKY DESC REPLACE MULTI-I MOTOR Z	Line .30 Tot. ERIPTION POINT IN	al  N NSPEC			- 00
DATE 01/26/07 01/19/07 01/19/07	RO 94194 94002 94002	MILES 11766 12000	SA TECH 49 8 19 8 19 8 49 8	HEC LA HEC LA W E97 SP MUL W E76	/1CE H1 ABOR OP /40 ATI 531 (32	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE	Line .30 Tot. ERIPTION POINT IN AND CON	al N NSPEC TROLL			- 00
DATE 01/26/07 01/19/07 01/19/07 01/19/07 01/05/07	RO 94194 94002 94002 93740 88315	MILES 11766 12000 12000 11802	SA TECH 49 8 19 8 19 8 49 8 14 8	=== SERV I BC LA W E97 SP MUI W E76 W N22	VICE HI NBOR OP VIO VII VII VII VII VII VII VICLE	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR,	Line .30 Tot. ERIPTION POINT IN AND CON	al N NSPEC TROLL			====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06	RO 94194 94002 94002 93740 88315	MILES 11766 12000 12000 11802 5106 LES EXP	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8 WAR DATE DF	IBC LA W E97 SP MUI W E76 W N22 W L11 RANTY V	/1CE H1 1EOR OP /40 /11 /31 /32 .97	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMATION SENSOR,	Line .30 Tot. ERIPTION POINT IN AND CON	al N NSPEC TROLL		6	====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06	RO 94194 94002 94002 93740 88315	MILES 11766 12000 12000 11802 5106 LES EXP	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8	== SERV I BC LA W E97 SP MUI W E76 W N22 W L11 (RANTY V	VICE HI NBOR OP VIO VII VII VII VII VII VII VICLE	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR,	Line .30 Tot. ERIPTION POINT IN AND CON	al N NSPEC TROLL		6	====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06	RO 94194 94002 94002 93740 88315	MILES 11766 12000 12000 11802 5106 LES EXP 00/0	SA TECH 49 8 19 8 49 8 14 8 14 8 DATE DF 00/00	IBC LA W E97 SP MUI W E76 W N22 W L11 RANTY V	VICE HI NBOR OP VIO VII VII VII VII VII VII VICLE	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMATION SENSOR,	Line .30 Tot. ERIPTION POINT IN AND CON	al N NSPEC TROLL		6	====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06	RO 94194 94002 94002 93740 88315	MILES 11766 12000 12000 11802 5106 LES EXP 00/0	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8 WAR DATE DF	IBC LA W E97 SP MUI W E76 W N22 W L11 RANTY V	VICE HI NBOR OP VIO VII VII VII VII VII VII VICLE	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMATION SENSOR,	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL		6	====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06	RO 94194 94002 94002 93740 88315	MILES 11766 12000 12000 11802 5106 LES EXP 00/0	SA TECH 49 8 19 8 49 8 14 8 14 8 14 8 DATE DF	IBC LA W E97 SP MUI W E76 W N22 W L11 RANTY V	VICE HI ABOR OP V40 JTI J31 J32 J97 VEHICLE FLAT PA	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMACE OPERATE EMP NO	Line .30 Tot. ERIPTION POINT IN AND CON	al N NSPEC TROLL		6	====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06	RO 94194 94002 94002 93740 88315	MILES 11766 12000 12000 11802 5106 LES EXP 00/0	SA TECH 49 8 19 8 49 8 14 8 14 8 14 8 DATE DF	SP MUI W E97 SP MUI W E76 W N22 W L11 RANTY V	VICE HI NBOR OP VIO VII VII VII VII VII VII VICLE	Total Hours STOKY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMACE OPERATE EMP NO	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL		6	====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ======== DESC MONT	RO 94194 94002 94002 93740 88315 THS MIJ	MILES 11766 12000 12000 11802 5106 LES EXP 00/0	SA TECH 49 8 19 8 49 8 14 8 14 8 DATE DF 00/00	H BC LF W E97 SP MUI W E76 W N22 W L11 RANTY V STRAIGHT TIME MOURD	VICE HI ABOR OP V40 JTI J31 J32 J97 VEHICLE FLAT PA	Total Hours STORY DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMAN SENSOR, INFORMAN EMP.NO	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL		6	====;
DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ======== DESC MONT	RO 94194 94002 94002 93740 88315 THS MII	MILES 11766 12000 12000 11802 5106 LES EXP 00/0	SA TECH 49 8 19 8 19 8 14 8 14 8 14 8 0 7 0 7 0 7 0 7 0 7 0 7 0 7 0 7 0 7 0 7	SP MUI W E97 SP MUI W E76 W N22 W L11 RANTY V	VICE HI ABOR OP V40 JTI J31 J32 J97 VEHICLE FLAT PA	Total Hours STORY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMAN OPERATE EMP NO	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL	050725	6 	· = = = = = = = = = = = = = = = = = = =
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ========== DESC MONT	RO 94194 94002 94002 93740 88315 HS MII	MILES 11766 12000 1000000	SA TECH 49 8 19 8 49 8 14 8 14 8 14 8 DATE DF 00/00	SP MUI W E97 SP MUI W E76 W N22 W L111 RANITY V STANIGHT TIME (MOURN)	ABOR OF 40 40 41 53 1 53 1 53 1 53 1 53 1 53 1 53 2 57 7 7 8 HICLE 1 7 7 7 8 HICLE	Total Hours STORY DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMAN SENSOR, INFORMAN DEFINIO EMP NO.	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL	050728	6 	- 00 
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ========= DESC MONT	RO 94194 94002 94002 93740 88315 HS MII	MILES 11766 12000 1000000	SA TECH 49 8 19 8 49 8 14 8 14 8 14 8 DATE DF 00/00	SP MUI W E97 SP MUI W E76 W N22 W L111 RANITY V STANIGHT TIME (MOURN)	ADDITIONAL	Total Hours STORY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMAN OPERATE EMP NO	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL	050725	6 	· = = = ;
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ========== DESC MONT	RO 94194 94002 94002 93740 88315 THS MII	MILES 11766 12000 12000 12000 11802 5106 LES EXP 00/0 00/0	SA TECH 49 8 19 8 19 8 14 8 14 8 DATE DF 0/00 0/00 0/00 PATE DF 0/00 PATE DF	SP MUI W E97 SP MUI W E76 W N22 W L111 RANITY V STANIGHT TIME (MOURN)	ALCE HI BOR OP 40 31 32 97 7 BHICLE FLAT RATE FLAT RATE	Total Hours STORY DESC REPLACE MULTI-I MOTOR F REPLACE SENSOR, INF NO HO OPER NO EMP. NO ESTIMATE (1)	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL	050725	6 	· = = = ;
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ======== DESC MONT DESC MONT	RO 94194 94002 94002 93740 88315 CHS MII	MILES 11766 12000 10000 1000000	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8 DATE DF 0/00 With rest sr expres urpose, ± bility ion PT AS NO PARS BUT Share BUT	SP MUL W E97 SP MUL W E76 W N22 W L11 STRAIGHT TIME (MOURS) STRAIGHT TIME (MOURS)		Total Hours STORY ==== DESC REPLACE MULTI-I MOTOR Z REPLACE MULTI-I SENSOR, INFORMATE OPERATE EMP. NO ESTIMATE (1) REVISED ESTIMATE (2) REVISED	Line .30 Tot. SRIPTION POINT IN NO CON FUEL IN FUEL IN FUEL IN SAR	al N NSPEC TROLL	050725	6 	· = = = = = = = = = = = = = = = = = = =
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ======== DESC MONT DESC MONT	RO 94194 94002 94002 93740 88315 CHS MII	MILES 11766 12000 1000000	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8 DATE DF 0/00 With rest sr expres urpose, ± bility ion PT AS NO PARS BUT Share BUT	SP MUL W E97 SP MUL W E76 W N22 W L11 STRAIGHT TIME (MOURS) STRAIGHT TIME (MOURS)		Total Hours STORY DESC REPLACE MULTI-I MOTOR F REPLACE SENSOR, INFORMAN OPERMO OPERMO EMP NO ESTIMATE (1) REVISED ESTIMATE (2) REVISED ESTIMATE (3)	Line .30 Tot. ERIPTION POINT IN AND CON FUEL 1 POINT IN FUEL 1 POINT IN POINT IN FUEL 1 POINT IN POINT IN		0550720 0550720 0550720 0550720	6 	· = = = = = = = = = = = = = = = = = = =
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ======== DESC MONT DESC MONT	RO 94194 94002 94002 93740 88315 CHS MII	MILES 11766 12000 1000000	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8 DATE DF 0/00 With rest sr expres urpose, ± bility ion PT AS NO PARS BUT Share BUT	SP MUL W E97 SP MUL W E76 W N22 W L11 STRAIGHT TIME (MOURS) STRAIGHT TIME (MOURS)		Total Hours STORY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMATE OPER/00 EMP NO ESTIMATE (1) REVISED ESTIMATE (2) REVISED ESTIMATE (3)	Line .30 Tot. SERIPTION POINT IN FUEL I NO CONT FUEL I NO COMPL	AI N NSPEC TROLL TIME TIME	055725	6 	· = = = = = = = = = = = = = = = = = = =
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ======== DESC MONT DESC MONT	RO 94194 94002 94002 93740 88315 CHS MII	MILES 11766 12000 1000000	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8 DATE DF 0/00 0/00 0/00 PF AS NO PARS BUT 20 FON DIAGNOST	SP MUL W E97 SP MUL W E76 W N22 W L11 STRAIGHT TIME (MOURS) STRAIGHT TIME (MOURS)		Total Hours STORY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMATE 7 OPER 7 EMP NO ESTIMATE 11 REVISED ESTIMATE 12 REVISED ESTIMATE 13 I AUTHORIZE	Line .30 Tot. SELECTION POINT IN FUEL I POINT I FUEL I	AI	055725		
DATE DATE 01/26/07 01/19/07 01/19/07 01/05/07 05/06/06 ======== DESC MONT DESC MONT ve factory warranty c solicr bareby express ranty of merchantab barres any other per- barres. NOFRSTAND THAT IF (33000 MERCINE VILL	RO 94194 94002 94002 93740 88315 CHS MII	MILES 11766 12000 1000000	SA TECH 49 8 19 8 19 8 49 8 14 8 14 8 DATE DF 0/00 0/00 0/00 PF AS NO PARS BUT 20 FON DIAGNOST	SP MUL W E97 SP MUL W E76 W N22 W L11 STRAIGHT TIME (MOURS) STRAIGHT TIME (MOURS)		Total Hours STORY ==== DESC REPLACE MULTI-I MOTOR 7 REPLACE MULTI-I MOTOR 7 REPLACE SENSOR, INFORMA EMP.NO EMP.NO EMP.NO ESTIMATE (1) REVISED ESTIMATE (2) REVISED ESTIMATE (2) REVISED	LIDE JO TOLA RIPTION POINT IN ND CON FUEL I POINT IN AND CON FUEL I POINT I PO	AI	055725		



## **R J BURNE**

DUNMORE		 I	PA			1205 vyyor		Screnton ACCC	UNTING CC	INC. phane: (570) 342-0107 (PY PAGE 1
DATE	YEAR	MAKE	<u> </u>	IODEL		VIN	SIP	s/CUS	MILES IN N	BLES OUT TAG
04/10/07	06	PONTIAC	G6	:	1G2ZG5	58364	18	3739	13000	
RVICE DATE	NO	TIFIED SVC.	adv.	PROMISED D	ATEXT	AR LICKA	NSIR	RATE	PAYMENT	INV. DATE
08/05/05	04/	10/07 1	1		00:00			75,00	01	04/10/07
R.O. NUMBER		TAX ID		HOME	PHONE	BUSIN	ess <b>peio</b>	SE		
9585	9	0,000,000,000	******							1
			erini tarihi adali. Tarihi eringa			NE 001				
GM SOURCE A	CCOUN	15779415 T CONTRO	хц 	-BI COST					14.50 14.50 14.50	29.00
30 22 30 32 30 46 30 65 Parts Dis Parts Dis	4 7 07 count	energia tendera da terrena de activar de activar de para polo		14.5	9	14.84 15.00		-0.84 29.00		
		Nin Current Cu								

LABOR	1EAEOR	2741ECIE		
PARTS	PARTS	PARTS	PARTS AMOUNT	29.00
MISC. SALES	MISC. SALES	MISC. SALES	MISC. SALES	
MATERIALS	MATERIALS	MATERIALS	MATERIALS	
			TOTAL CHARGE	29.00
DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE	
SALES TAX	SALES TAX	SALES TAX	SALES TAX	.84
OTHER PAY			OTHER PAY	
INTERNAL	CONTRACTS	WARBANTY	CUSTOMER PAY	14.84

Sent 4-10-07



### PA

## **R J BURNE**

INC

1205 Wyaming Avenue Scranton, PA 18509 . Telephone: (\$70) 342-0107

			niinii tootaa aadaa		191200000000000000000000000000000000000				PA	<u>GE 1</u>
DATE	YFAR	MAK		MODEL		VIN	STICCUS	MILES IN	MILES OUT	TAG
12/29/06	06	PONTIAC	Ge	5	1G2ZG558	364	18739	11802	o	0000
SERVICE DATE	NQ	TIFED	SVC AD	V PROMISED	DATE/TIME	LICENSE	RATE	PAYMEN	T INV. I	ATE
08/05/05	12/	29/06	49	00/00/00	00:00		75.0	0 01	12/29	9/06
R.O. NUMBER		TA	хЮ	НОМ	E PHONE	BUSINESS	HONE		· . <u></u> ,	,
93740	1				*****					1

----- REPAIR LINE 01 CUSTOMER STATES POWER STEERING IS LOCKING UP AT TIMES HARD TO STEER NNEDS POWER STEERING MODULE BILL CODE - C NO CHARGE - Y ORDERED PART WILL CALL CUSTOMER WHEN PART COMES IN CUSTOMER STATES FOG LIGHT SWITCH IS NOT LIGHTING UP SWITCH OPEN CIRCUIT BILL CODE - W COMPLAINT CODE - OJ SWITCH OPEN CIRCUIT 
 N2232
 REPLACE
 8
 M A
 50
 8.00
 30.52

 TOTAL LABOR
 8
 00
 30.52
 1
 6.34
 8.88
 GM 15850573 -SWITCH 1 6.34 8.88 FAIL CODE - 6C TOTAL PARTS 5.34 8.88 ACCOUNT COST DEBIT CREDIT 263 39,407 263 460

. ж.	62		and the second			n se provinción de la company de la comp			a abdatatetatetatetateta	2011/06/2011/2001217				at a manufacture and a litera and	and some on the fit		ppersonal e s	2 N 1997 Y
- 4	n	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			8.00	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	en hardene en		1. A	والمتحرف وتجز وتجرعهم ويحرو						والإيرانية والمتكرين وا	espergen en entre	s a félip a ga a
	-		10 JAN 19 J	1.1.1		<ol> <li>The Court of Cold State</li> </ol>			Press and the second second	and the set of the shift of st	and the second	1		Although the state of the second		and a second the	ate state statete e e	en itent a
			· · ·			and the president of the	and the second secon				1 <b>1</b> 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Managarah Sang Siya	11-11-11-11-11-11-11-11-11-11-11-11-11-	1111111111		111 12 2 20	1115 1111
- 1 a fair						والمتحاد والمتحد والمتحد والمراجع		a a state a ser a se		a state of a state of the state of	المرجورة المراجع المراجع المراجع			te eta erana arazaren erana			Contraction internet	
л.	80	· · · · ·			C 3 4		s solo acceletative iti					A 10 10 10 10 10 10		12424 TADA SADA SADA SADA SADA SADA SADA SADA				defe a side
	0.0	1.1		<ol> <li>Second and a state of the state</li> </ol>		· · · · · · · · · · · · · · · · · · ·	المرد فعر مراجع مراجع مرد والمراجع				X-100-000			1+1+1 Defeiteleiteleiteleitel	tera en el estatatoria en el	ar aggingen ag		des ser a súe
			stand and the seafferters	والمراجع والمتحم والمحمو والمحمو والمحا	6.34			telefolder de la constante de l	10-0-0-0-0-0-0-1-1-0-1			0.00	and a second second		•		and a second second	
				and the second second of the			01101101001001	and the set of a first start shart shart start	a contractor de la co	NG NG MANANG SADANG SADAN			a construction for the tax to the tax	and a first of a first of a first of the		0.442.424.424.424.424	de recent recider	0.000.00
		A		a de la ser a terretera	والالتباع ويعاد ويعرب ويربي والأرا	***************************************				a su se su su se com		de se			a a she a she a she a s	a 16 26 26 26 27 27 28 28 28 28 28 28 28 28 28 28 28 28 28	NY 104 1440	
		ماغث منه نغب عب آرو			falls af a fait starte, a faite to terte	(1) (1) (2) (2) (1) (1) (1) (2) (2) (2) (2) (2) (2) (2) (2) (2) (2		and the state is the state of the state		detete here to the second state in the		1.000			card an address of a	the state of a taken	a a se persona de la composición de la	ang sa sa sa sa
					the second se	· · · · · · · · · · · · · · · · · · ·			-	the state and the state	المعربية والمعار المعار	فالمعتاد فتشد فتعد	خيتها بيتين تسب لغ			تورنعت مسع بنعم	الفشف فعلمته تعسفه لغث	19 <u>10</u> - 1917
		a a an an à taonaiste a	a aya ayala aha ah falaha ili			stars shats be a but shats the	10111111111111111111111111111111111111											1990 - Sec. 19
		to and a bounded	, in internet finding of	化化学学会 医子宫骨髓炎 化乙基乙基乙基乙基乙基	<ul> <li>State and the second secon second second sec</li></ul>	a a alate state and state	numero a color adadada a seren	1.			a fa	in a strange in a state	state in a state in				and states at dates.	data data da
		a	a second a second s	والمتعالمة ويترب والتناسي والمؤم			te and related stated states a	5.000 e000 000 000 e100 e100 e1				in administration of the best	ainteraritatidak				and the second second	stat fatetat
	ייים		1 X X X X X X X X	and a second field of the	an a		DEDE		100000000000000000000000000000000000000			the state she had a been be		deur haben bet met er stetter i				
_	~~*	RECE	a contra contra con contra con contra con	e <del>a te</del> e a la seconda en este	100000000000000000000000000000000000000			PAY	VI			and a second state of the		struction for the second second	ing the second of the	0	a data data da seri	

LABOR	. oo IARGR	.00	ABOR	30.52	LABOR AMOUNT	.00
PARTS	.00 PARTS	.00 🛛	ARTS	8.88	PARTS AMOUNT	.00
MISC. SALES	. 00 MISC. SALES	.00	USC. SALES	.00	MISC. SALES	.00
MATERIALS	.00 MATERIALS	.00	IATERIALS	.00	MATERIALS	.00
					TOTAL CHARGE	.00
DEDLACTIBLE	.00 DEDUCTIBLE	.00	EDECTIBLE	.00	DEDUCTIBLE	.00
SALES TAX	. 00 SALES TAX	. 00 8	ALES TAX	.00	SALESTAX	.00
OTHER PAY	.00				OTHER PAY	.00
INTERNAL	OO CONTRACTS	00	NARBANTY	39 40	CUSTOMER PAY	

				_		l		Cadib	lac 関	PON	πας 🖣 Ι	INÇ.	
DUNMORE			3	P <b>A</b>			1205 Wyo	ming Aven	ua · Scranto	on, PA 185	5-99 5-99		342-010 AGE
BATE	XEAR.	MA	KF.	N	odet		VIN	S	FK/CUS	MILI	ES IN MU		
12/29/06	06	PONTI	AC	GE		1G2ZG55	8364		18739	1		-	0 00
RVICE DATE	NO	TIFIED	SVC	ADV	ROMISED	DATE/TIME	. L(œ)	NSE	RATE	ГА	YNDENT	- INV	DATI
08/05/05	00/	00/00	4	9	00/00/00	0 00:00			75.0	00	00	12/2	29/0
R.O. NUMBER			AX ID		ном	E PHONE	BUSEN	ess ph	ONE		COLOR		PRIN
93740	T			enter Minnen (des anders enteres et		0.000.000000000000000000000000000000000	<u></u>						L I
	·						02						
* <b>_</b>													
CUSTOMER S			LICH										
CUSTOMER S BILL CODE							ING UP		<u></u>		- 73		
			LICH				ING UP		<b></b> 73		- 122 <sup>3</sup>	2	•
			LICH				ING UP		,73	r	- .2 <sup>23</sup> .	4	
BILL CODE DATE RECEI	VED	S FOG	LIGH M	r swi1 805(	CH LS N4	ot licht	ING UP		73	•••••	- 22 <sup>3</sup> ,	Š	
BILL CODE DATE RECEI	veD	S FOG - * * * *	LIGH W	r Swit 805( 22 Hi:	CH IS N 5 TORY **	OT LIGHT	ing up 158	SOC			223	5	
BILL CODE DATE RECEI ********* DATE 05/06/05	VED **** 80	S FOG - * * * * * 15	LIGH W SERVI (ILES 5105	r Swit 805( 2e Hi: Sa Ti 14	CH IS N S TORY ** CH BC 8 W L	OT LIGHT LABOR OP 1197	ING UP JS8 DES SENSOR	SO ***** CRIP	TION 21 LEVI		- 22	Ś	
BILL CODE DATE RECEI ********** DATE 05/06/05 03/31/06	VED **** 80 83	S FOG - **** 8 15 63	LIGH W SERVI 11LES 5105 4774	E SWIT 8054 28 HI SA TI 14 11	CH IS N S TORY ** CH BC 8 W L 1 W J	OT LIGHT LIGHT LABOR OP 1197 7903	ING UP J 58  DEE DENCOP EGR V	SO ***** CRIP	TION 21 LEVI		223		
BILL CODE DATE RECEI ********* DATE 05/06/05 03/31/06 03/03/05 03/03/06	VED **** 80 883 872 869 869	S FOG - **** 8 15 63 52 52	LIGH W SERVI (ILES 5105 4774 771 771	5 SWI1 805( 25 H1: SA TI 14 11 14 14	CH IS N S TORY ** CH BC 8 W L 1 W J 5 W O 5 W J	OT LIGHT LABOR OP 1197 7903 THER HOU 1506	ING UP J 58  DEC SENCOR EGR VA RS OLH	SOS		s T.	223		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06	VED **** 80 883 872 869 869	S FOG - **** 8 15 63 52 52	LIGH W SERVI (ILES 5105 4774 771 771	5 SWI1 805( 25 H1: SA TI 14 11 14 14	CH IS N S TORY ** CH BC 8 W L 1 W J	OT LIGHT LABOR OP 1197 7903 THER HOU 1506	ING UP J 58  DEE DENCOP EGR V	SOS	rion 21 levi 21 levi	el PR	223		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * 8 15 63 52 52 52 52 52	LIGH W SERVI (ILES 5105 4774 771 771 771 771	5 SWI1 805( 25 H11 14 14 14 14 14 14 14 14	CH IS N TORY ** ICH BC 8 W L 1 W J 5 W J 5 W J 5 W N HICLE I	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP POI LVE ENG I = F( ****		* * * * * et PR 9	223		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 03/03/06	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	805( 26 HI: 38 TI 14 14 14 14 14 14 14 14 14 14 14 14 14	CH IS N S TORY ** CH BC 8 W L 1 W J 5 W J 5 W J 5 W J 5 W J 5 W M HICLE I DEDUCTI	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP POI LVE ENG I = F( ****		* * * * * et PR 9	- 22 <sup>3</sup>		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	5 SWI1 805( 25 H11 14 14 14 14 14 14 14 14	CH IS N TORY ** ICH BC 8 W L 1 W J 5 W J 5 W J 5 W N HICLE I	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP POI LVE ENG I = F( ****	INE - I DG LAMI	* * * * * et PR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	805( 26 HI: 38 TI 14 14 14 14 14 14 14 14 14 14 14 14 14	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W N HICLE I DEDUCTI 0	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP CRIP POI LVE ENG C POI ACT I	INE - I DG LAMI	et. FR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W N HICLE I DEDUCTI 0	OT LIGHT	ING UP 158 158 158 158 158 158 158 158	SO CRIP CRIP POI LVE ENG C POI ACT I	CION 21 1.EVJ 20 1.EVJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ	et. FR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W N HICLE I DEDUCTI 0	OT LIGHT	ING UP 158 SENSOF EGR V2 RS OLH MOUNT, SWITCH ON ***** ICE CONTR	SO CRIP CRIP POI LVE ENG C POI ACT I	CION 21 1.EVJ 20 1.EVJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ	et. FR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** ICH BC 8 W L 1 W J 5 W J 5 W J 5 W J 5 W J 5 W N NICLE I DEDUCTI 0 0	OT LIGHT	ING UP 158 SENSOF EGR V2 RS OLH MOUNT, SWITCH ON ***** ICE CONTR	SO CRIP CRIP POI LVE ENG C POI ACT I	CION 21 1.EVJ 20 1.EVJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ	et. Fr			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 771 88 80 00/	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W J S W J S W J S W J S	OT LIGHT	ING UP 158 158 158 158 108 108 108 108 108 108 108 10	SO CRIP CRIP POI LVE ENG I - Fo ACT I ACT I	IME OF	et. Fr			

["The factory warranty constitutes all of the warranties with respect to the sale of this item/items.
The seller hereby expressly disclaims all warranties, either express or implied, including any implied
warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor
authorizes any other person to assume for tit any liability ion connection with the sale of this
item/items."
nemateris.

ALL PARTS ARE NEW EXCEPT AS NOTED

CUSTOMER SIGNATURE I hereby sutherize the repair work therein set forth to be used and used and approximate the repair work therein set forth to be used and used and approximate the repair set set of the version with the necessary material and aproximate the version of the set of the version of

UTHORIZED BY X	RTESHMATE +		
EVISED STIMATE (1)	DATE	TIME	泉人
EVISED STIMATE (2)			
EVISED STIMATE (3)			
DO NOT PERFORM AN	Y REPAIRS UNTIL I AM RE OF THE REPAIRS AN	NOTIFIĘD	INITIAL YOUR CHOICE

ν

5

Custon states Can Steen is hand to steen on locks up, road tested brut got Con to act up chealend for billits more no cores went through terebe chart and forund famits PIS module on Colim orelend ner module.

Custon stats that for like sunt don't light up culan in clume and had powe but wound not like up, regul Switch and de nous

<u>.</u>^

RO 93750

. مىلىد

BREADMENT

		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~						IC.
DUNMORE			PA		1205 Wyoming	Avenue - Screnton, P	6036	PAGE 1
DATE	YEAR	MAKI	E	MODEL	VEN	STE/CUS	ARESIN MU	LES OUT TAG
05/01/06	06	PONTIAC	: G6	1G2ZG5		18739	5106	0 0000
SERVICE DATE	N	)TIFIED	SVC ADV	PROMISED DATE/TE	ME LICENSE		PAYMENT	INV. BATE
09/05/05	00	/00/00	14	00/00/00 00:00	000000000000000000000000000000000000000	70.00	00	05/01/06
R.O. NUMBER		та	X ID	HOME PHONE	BUSINESS	PRONE	COLOR	
88315								1
FUEL GAUGI BILL CODE			 G W	REPATE LINI	3 01		97 <i>].</i> 2267	9 7575
03/31/06 03/03/06 03/03/06 01/24/06 ********* DESC MON	97 96 86 86 85 85 ****	***** SI O MJ 263 4 952 952 952 970 ***** W2 MTLES 0	ERVICE H LES SA 1774 11 771 14 771 14 771 14 771 14 771 14 3071 14 SXP DA7 00/00/0	TECH BC LABOR 1 W J7903 5 W OTHER H 5 W J1506 5 W N2232 4 W V1427 VEHICLE INFORMA B DEDUCTIBLE SE 10	EGR VALA OURS OLH MOUNT, I SWITCH DECALL TION ************************************	TOFF		
			STRAIGHT Thid (199,105	+7,7 PE	RRI	MAYON 3	2	
The seller hereby exp warranty of merchani authorizes any other item/items."	person	to assume for a plant of the second s	anties, annar Bai particular purpos tit any liability	Taspect to the sale of this item/it press of implied, including any im lon connection with the sale of S NOTED BUT DO NOT AUTHORIZE ADDITI R DIAGNOSTIC TIME THE SUM OF 4.	this REVISED BASTIMATE (1) REVISED			BY
CUSTOMER SIGNATURE			THE LUNCOED		ESTIMATE (2)			
thet you are not respondent any other cause beyon shoments by the support the vehicle herein do	nsible for nd your c plier or tra escribed s mechan	ork herein set forti r loss or demage 1 control or for any ensporter. I hereby on streets, high nic's lien is hereby nyees may opéféti	h to be done alon to vehicle or artic delays caused by y grant you and/o ways in olsowh ecknowledged o a the above vehic	g with the necessary material and as les left in vehicle in case of fire, their unaveilability of parts or delays he par your employees permission to ope are for the purpose of taxing an n above vehicle to secure the amount se on streets, highways or elsewhere	Area ESTIMATE (3)	YOU TO COMPLETE THI THE ABOVE REPAIRS UN CORM ANY REPAIRS UN TO NATURE OF THE REP CH CHARGES 4	P TO \$	INITIAL YOUR CHOICE



## r j Burne

\*\*\*\*

Cadillac 健 INĊ.

1205 Wyoming Avenue · Scranton, PA 18509 · Telephone; (570) 342-0107

WINSLAND

									FA	<u> - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - </u>
DATE	NEAR	MAK	£	MODEL		VIN	STK/CUS	MILES IN	MILES OUT	TAG
05/01/06	06	PONTIAC	C G6		1G2ZG558	3364	18739	6036	0	0000
ERVICE DAFE	NC	TIFIED	SVC ADV	PROMISEA	D DATE SUME	, LICEA	SSB RATE	PAYMEN	at env. l	ATE
08/05/05	05	/01/06	14	00/00/0	00 00:00		70.	00 01	05/01	/06
R.O. NUMBER		TA	XID	HØ	ME PHONE	BUSENE	SSS PHONE			
88315										1
furi. Gaiig Open Leve	والأرور وأوجوه فالمتحدة	restricted and the second s	 g	REP.	AIR LINE	01 ==+===	************			
BILL CODE REPLACED			W	COMP	LAINT COD	e - 0	ษ			
L1197	<b>S</b> I	INSOR, E	UEL LEV	TEL 8	m a Tota	1.90 Lilabor	28.50	115,98 115,98		
GM	en de la televita de del carga Minero de la televita de del carga Televita de la televita de la televita Minero de la televita de la televita de La cardo de la televita de la televita	226775		nsor		1	95.47	133.66		
FAIL CODE GM		226821	67 11 - GA	sket			5.44	7 62		

				TOTAL		.00,91	1 28	
				60 PARNO				
ACCOUNT	COST		3IT S					
263			257.2					
462	20 CC ( <b>C C</b> 23				15.91			
	100.				41.28			

	462	28.50+	n na se	
	construction of the second	an bestaal data waa bi data waxaa da waxaa da data data waxaa waxaa waxaa waxaa waxaa data waxaa data waxaa wa		on non adda Shangar
÷.,	480	00.91+	141.2	28-
•÷:				~~~ <b>###</b> ##
-0				en produkt nyelet selet i soster s

.00 DATE RECEIVED - BUSUS PAYMENT TYPE - 1

TE RECLIVED - BUSUS PARMENT TYPE - 1 

			000000000000000000000000000000000000000		10000000000000000000000000000000000000	
LABOR	. 00 LABOR	.00	LABOR	110.90	LABOR AMOUNT	.00
PARTS	.00 PARTS	.00	PARTS	147.20	PARTS AMOUNT	.00
MISC SALES	. 00 MISC SAL	.00	MISC. SALES	.00	MISC. SALES	. 00
MATERIALS	.00 MATERIAL	<i>\$</i>	MATERIALS	.00	MATERIALS	.00
					TOTAL CHARGE	. 00
DEDUCTIBLE	.00 DEDICTIB	.00	DEDISCHBLE	.00	DEDUCTIBLE	
SALES TAX	. 00 SALES TAS	.00	SALES TAX	. <u>0</u> 0	SALES TAX	.00
OTHER PAX	.00				OTHER PAY	.00
INTERNAL	OO GONTRA	.00	WARRANTY	257.26	<b>GUSTOMER PAY</b>	.00

Watter Lind and the state of th

for fuel gauge not worki Chenn for foure & gronent had both checken gavge and gavge was workin repleced ful level sensor and woles fine now.

.

RO 88315

.

ан сайт. **В** 

() Rypair verhile as per Dacument 1779034 Riglace EGR & tube & EGR Connett

٤

ħ,

1

Q087263

/

.

.

7-	-1	Ś	R J BUR Gadillac 🐨 f	+	NC.
NMORE			Ing Avenue - Screnton.		1018: (570) 342-0107
		VIN	STK/CU5	MILES IN M	PAGE 1 LES OUT TAG
DATE YEAR MAK		1G2ZG558364	18739	4774	0 0000
3/14/06 06 PONTIA VICE DATE NOTIFIED		DATE/UMR LICEN	SE RATE	PAYMENT	INV. DATE
8/05/05 00/00/00	000000000000000000000000000000000000000	0 00:00	70.00	00	03/14/06
J/ J J J J	XID HON	RE. PHONE BUSINE	SS PERONE	COLOR	22222222222222222222222222222222222222
87263					1
TEL GUAGE DOES NOT	READ FULL AFTER 3 W	AIR LINE 01 ====== TANK IS FILLED	⋺⋼÷ <b>⋵</b> ⋸⋬⋻⋰ <b>⋵</b> ⋕⋫		5106
03/03/06 86952 03/03/06 86952 03/03/06 86952 01/24/06 85970	THES         SA         TECH         BC           771         14         5         W           771         14         5         W           771         14         5         W           771         14         5         W           771         14         4         W           771         14         4         C           NARRANTY         VEHICLE         VEHICLE	DAEOR OF DAE OTHER HOURS OLH J1506 MOUNT N2232 SWITCH V1427 RECAL	2 TIRES ***********		
ADDRESS OF STREET	a og/20/00	SSIST: SS	TIME OFF HAR 27 HAR 27		
The factory warrancy constitutes all of the he sellar hereby expressly disclaims all warrancy of merchantability or fitness for uthorizes any other person to assume i convitence." ALL PARTS A UNDERSTAND THAT IF I AUTHORIZE YOU IECCESSARY REPAIRS I WILL OWE FOR THE WOR	a particular purpose, and the seller or tit any liability ion connection	with the sale of this ESTIMATE (	t)		ME BY

that you are not resultation your cantrol or for any delays caused by unavalability of parts or analys in parts any other cause beyond your cantrol or for any delays caused by unavalability of parts or orderys in parts shorments by the supplier or randoporter. I hereby grant you and/or your amployees permission to operate the vehicle herein described on streats, highways or elsewhere for the purpose of testing and/or inspection. An appress mechanic bin is hereby scheduled on above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streats, highways or elsewhere for the purpose of testing and/or independent output vehicle.

.

Caprola X03 ADF Ho.

۰.

REVISEO ESTIMATE (2)		
REVISED		
	EPAIRS UNTIL I AM NOTIFIED IF THE REPAIRS AND THE TOTAL	INITIAL YOUR CHOICE

DUNMORE	P7	A		1205 Wyon	ning Avenue · Scr	enton, PA 18509 · Tel	aphone: (\$70) 342-010
							PAGË
UAIE	(BAR MAKE	MODEA.		<b>/DN</b>	SER/CU	S MILES IN 1	ALLES OUT TA
02/27/06	06 PONTIAC	G6	1G2ZG558	364:	18739	4506	0 00
RVICE DATE	NOTIFIED SVC A	dv Promise	9 DATE/TIME	LICEN	ise rat	e paymenti	· INV. DATE
08/05/05	02/28/06 14	00/00/	00:00		70	.00 01	02/28/06
.O. NUMBER	TAXID	KIO	ME PHONE	BUSINE	SS PHONE		
86952						GREEN	1
				ulturation Automatica			
	SWITCH DOES NOT						
OPEN LED I							
BILL CODE	a na man'na ina manana kao amin'ny faritr'o amin'ny faritr'ora dia mampina kaominina dia kaominina dia kaominin	COMP	LAINT CODE	- 0	<b>J</b>		
REPLACED F	OG LAMP SWITCH						
N2232	SWITCE - FOG I	JAMP S	M A	.50	8.75	30.52	
			LATOT	LABOR	8.75	30.52	
<b>314</b>	22734489 -	-SWITCH		. <b>1</b>	6.22	8.71	
PAIL CODE	- 6P						
				doorabbo, aba bi bi bu bibbaa ba	6.22	service and a service service of a period of the service of the	
		<ul> <li>Print definition in the second s</li></ul>		2 ======			
	se sounds like i			~			
	ENGINE MOUNTI VED FRONT PLAST					CHENT	
NOISE IN M							
BILL CODE	* Production of a component operation of the decision operation of a particular state operation.	COMP	LAINT CODE	- N	0		
	TTUM NEEDED INGT	YES BACATINITY			har sebel sebenda sebelak pertaman karang barang sebelak sebelak pertama sebelak pertama sebelak pertama sebel Den sebelak bertapa sebelak sebelak sebelak pertama sebelak pertama sebelak sebelak pertama sebelak pertama seb Bara pertama sebelak se	na Provinski na Ponavan obstana na prava prava polačila sa polačila. 1971 – Maria Barra, Barra, 1971 – Maria Barra,	non del del media del como del como del como del nomento media del como del como del como del como del como del mento del como del mento del como del como del como del como del como del como del mento del como del como del como del como del como del como del mento del como del como del como del como del como del como del mento del como del como del como del como del como del como del como del como del como del como del como del como del como del como del como del como del como del como del
31506	MOUNT, ENGINE S OLH	- FR 5	MA	.60	10.50	36.62	
OTHER HOUR	S OLH	5	M A	2.00	35.00	122.08	
			TOTYL	LABOR	16.50	158.70	
ME	15235775	SNUBBER		<b>4</b>	42.57	59.60	
and taken as been and an an an and the second	• 2B						
			SASSO000000.0000.00000000000000000000000	a de la companya na mangapata da Santa papa de de Santa	42.57	والمراجع والمراجع والمراجع والمحمو والمحمو والمحمو والمحمو والمحمو والمحمو والمحمو والمحمو والمحمو	
			AIR LINE O	3			a na seconda a de de 1999 de 1 1999 de 1999 de 1999 de 1999 de 1999 de 1999 de
see attiche	D PAPER FOR A RI	(PRCKIRAM?					
au stratististististististististististististist	- C				is not contract of the second s		
n ning nanganan sing pananan barang sina ang pinana gina ang agapin paga	r fuel guage no.		0100001000100001000010000100000				
**************************************			CRED	e se se su concerción de la concerción de l			
	COST	DEBIT 257.5		<b></b>			
263 460		23/123	<b>.</b>				
460 167	54.25+			89.22-			
462 490	⊃≝,⊿⊃+ 48,79+		ere no podo de objet de la dela seg	09.42- 68.31-			
480			ner redukt och stadet di udet siden de som Ar edate statet de siden vir de siden udet Se datet statet statet i siden udet siden si	₩₩. <b>₩</b> .₩		nen er en seren som en som er stande som er en som Seren som er en som e Frederik som er en so	

LABOR	LABOK	LABOR	LABOR AMOUNT
PARTS	PARTS	PARTS	PARTS AMOUNT
MISC. SALES	MISC. BALLES	MISC. SALES	MISC. SALLES
MATERIALS	MATERIALS	MATERIALS	MATERIALS
			TOTAL CHARCE
DEDISCITIBLE	DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE
SALES TAX	SALES TAX	SALES TAX	SALES TAX
OTHER PAY			OTHER PAY
INTERNAL	CONTRACTS	WARRANITY	CUSTOMEB PAY

DINMORE

**D** 2

	l'Mid	R J BU	RNF	# 5
DUNMORE	PA	Cadiblac (2)		NC,
DATE YEAR MAKE	MODEL	VIN STK/CUS		PAGE 1 LESOUT TAG
02/27/06 C5 PONTIAC	G6 1G2ZG	558364 18739	771	0 0000
SERVICE DATE NOTIFIED S		ารการการที่การการการการการการการการการการการการการก	PAYMENT	INV. DATE
08/05/05 00/00/00	14 00/00/00 00:0	70.0	00 00	02/27/06
R.O. NUMBER TAX	ID HOME PHON	E BUSINESS PHONE	COLOK	PRINT#
,86952			GREEN	1
FOG LIGHT SWITCH DOES BILL CODE - N		en de la construction de la constru	4	50L
RATTLE NOISE SOUNDS LI RILL CODE - N	KE EXHAUST IS LOOSE	15235	775 -	SNOBBON.
SEE ATTCHED PAPER FOR BILL CODE	A REPROGRAM?	13 D3 <u>Enderstansung</u> name. 20		
DATE RO MII 01/24/06 85970 7 01/09/06 85969 7 01/09/06 85969 7 09/23/05 82895 07/13/05 81716 *****		RECALL KOTATE TIKES OIL SERVICE BATTERY - ONE - ADD WASHER FLUID LTION ***********	*****	
	0/00/00 0 anties with respect to the sale of this item/to read without express or implied, including any im cutar ourpose, and the saler matcher assumed	ens. PRELIMINARY ESTIN pried s nor AUTHORIZED BY X	лате \$	
irem/items."	EVCENT AS NOTED			
CUSTOMER SIGNATURE		ESTIMATE (2)		
AUTHORIZATIO i hereby authorize the repair wurk imeein set forth to that you are not responsible for loss or damage to vi any other cause beyond your cantrol or for any dels shipments by the supplier or transporter. I hereby gr the vehicle herein described on streets, highway: impection, An eveness menhandrik like is hereby gr the purpose of testing and/or inspecting such vehicle	be done along with the necessory material and ar- hicks or articles left in vehicle in case of fire, thef vs caused by unavailability of parts or delays in pr int you and/or your employees permission to ope i or elsewhere for the purpose of testing em nowledged on above vehicle to secure the employ above vehicle on sterets, highways or elsewhere		UNTIL I AM NOTIFIED	INITIAL YOUR CHOICE

@ Rylaced Fog light winded

2 Chuce for Kattle in Front End -Road + at Unice yes Rattle in R/Farea Put l'an on left Cred Front Surperson & For love parts None - Cleck for Buildeling - None Matching My Concern - load test with Chasin Ears Connected - Put lans in Various Portion -Noting found yet. 869.52 ANDNO86.9523 OFF TIME Fog ERRI FLAT BATE TIME OFF FEB 27 9.7 3) Can't uprogram PCM-No New Calchateri gut FLAT RATE NO NX6592 3 TIME POED 28 152 F&0 23 135

for Muine in fat and woo on RF sulle of Can fulled Burnove agg of Can and RF head light ant by Ca more was still dere pulled his Box and Box besong out g Can and nois less still there fulled all plaste and go fit of Can and main was still there spart chasing ear on can on fut end parts cand not get it in Chase law. Pullend Ri strit of out of Can bind research with anoth Strut from new Can was still There reinstalled all stuit hard in Can. and reasonsed has but now was stal there Inlew Driving bor lines app and more, we still the finn found that upper mater mate was fursted inside regland with new one and many is not due now

RO 8-6952

R J BURNE

Cadillac 🖙 ONTIAC INC.

 Telephone: (\$70) 342-0107 1205 Wyoming Avenue Secondon, PA 18509

							·		PA	
DATE	YEAR	MAK		MODEL		(IN	STK/CUS	MILES IN	MILESOUT	TAG
07/12/05	06	PONTIAC	ge Ge		1G2ZG558	364:	27016	3	Ċ	0000
SERVICE DATE	NO	TIFIED	SVC ADV	PROMISED	DATE/TIME	LICENS	rate	PAYMEN	e inv i	)ATE
00/00/00	07/	/13/05	50	00/00/00	00:00		70.00	01	07/13	8/05
R.O. NUMBER		ТА	XID	ном	E PHONE	BUSINES	S PHONE			
81716		<u>er en </u>								1

1

R

\_\_\_\_\_ REPAIR LINE 01 \_\_\_\_\_\_

PERFORM PRE	DELIVERY INSPECTION
BILL CODE -	$\mathbf{RR}$
PDI	PRE DELIVERY INSP 11 M A
INSP	PA STATE INSPECTIO 11 M C
EXEM	EXEMPT EMISSION IN 11 M C
MCI	MCI MA
Z6999	ADD WASHER FLUID M A
5	이 가슴을 잘 못하는 것을 못 하는 것이 있다.
GM	1051515 -OPTIKLE

.00 CUSTOMER TYPE PAYMENT TYPE П.

LABOR AMOUNT .00 STATEMENT OF DISCLAIMER ON BUIALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE INFORMATION CONTAINED HERON IS ACCURATE UNLESS PARTS AMOUNT .00 OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS, THE SELLER HEREBY TEXPRISSIV DISCIAMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED. INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FUNESS FOR A PARTICULAR PHRPORE, SELLER NETTIER ASSUMES NOR AUTHORIZES ANY OTHER DEPRON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS -NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE MISC: SALES 00 APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN MATERIALS .00 CONNECTED IN ANY WAY WITH ANY ACCIDENT. NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR TOTAL CHARGE .00 (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S DEDUCTIBLE .00 REPRESENTATIVE. SALES TAX . 00 ,00 OTHER PAY CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) > CUSTOMER PAY .00

DUNMORE PA 1205 Wyoming Avenue - Sufairing, PA 18509 - Tripph										INC. phone: (570) 34	
DATE	YEAR	MARE		MODEL		<b>IN</b>	STK/CI/	s. M	ILES IN A	TLES OUT	
08/29/05	06	PONTIAC	G6		1G2ZG558	364	18739	)	30	0	0000
SERVICE DATE	- NC	TIFIED SV	C ADV	PROMISED	DATE/TIME	LICE	RSE RAT	ĸ	PAYMENT	INV. I	ATE
08/05/05	08	/29/05	50	00/00/0	0 00:00			.00	01	08/29	/05
R.O. NUMBER		TAXI	Đ	HOM	E PHONE	BUSIN	ESS PHONE				
8289	5										1
NOT STARTI CK'D CHARG BILL CODE REFLACE BF N0110 GM	JING - ATTER	SYSTEM - W	CODE	COMPL	AINT CODE M A TOTAL TOTAL	. 50 LABOR 1	8.53	29 92	.40 .40 .81 .81		
ACCOUNT 263 462 480	··	COST 8.53 66 29	1999 (19 8 <b>-</b>	ACCO DEBIT 122.21		IT 29.40- 92.81-	••••••••••••••••••••••••••••••••••••••	= = = = = :	<b>∞</b> <del>,</del> <del>,</del>	*.	

DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

LABOR	. 00	LABOR	.00	LABOR	29.40	LABOR AMOUNT	. 00
PARTS	. 00	PARTS	. 00	PARTS	92.81	PARTS AMOUNT	.00
MISC. SALES	.00	MISC. SALES	.00	MISC. SALES	.00	MISC. SALES	. 00
MATERIALS		MATERIALS	.00	MATERIALS	- 00	MATERIALS	. 00
norden regensen son son son son son son son son son so						TOTAL CHARGE	. 00
DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	<u>. o o</u>
SALES TAX	.00	I CALLER TO A MARK	.00	SALESTAX	. 00	SALES TAN	
OTHER PAY						OTHER PAY	. 00
INTERNAL	<u>.00</u> .00	CONTRACTS	.00	WARRANTY	122.21	CUSTOMER PAY	

DUNMORE			PA			1205 Wyoming A	venue Scremen,		lephono: (570) 34	
DATE	YEAR	MAKE		MODEL		2 <b>1</b> N	STK/CUS	MILES IN	PA MILES OUT	
08/29/05	06	PONTIAC	G6		1G2ZG558	364	18739	30	0	0000
SERVICE DATE	NO	TIFIED	SVCADV	PROMISED	DATE/TIME	LICENSE	RATE	PAYMEN	r env. e	ATE
08/05/05	00/	/00/00	50	00/00/00	0 00:00		_ 00	00	08/29	/05
R.O. NUMBER	. 199	TA2	ID.	ном	E PHONE	BUSINESS P	HONE	COLO	FR F	RINT /
82895	5					· · · · · · · · · · · · · · · · · · ·				1

1.1.

NOT STARTING - DEAD BATTERY

BILL CODE - W

Check changing system 14, 2 90 And bed sell Colle 2K3P7-RL IN 323P7-RL IN

*∓*† /

DATE RECEIV *********	ED -	SERVIC	80503 E HISTO	RY '	* * * * * * * * * * * * *	323P7-RL Pupelace Inthey	out
DATE	RO				LABOR OP	DESCRIPTION	
07/13/05	81716	0	50 .	RR	Z6999	ADD WASHER FLUTD	
07/13/05	81716	0	50	茂茂	MCI	MCI	
07/13/05	81716	0	50 11	RR	EXEM	EXEMPT EMISSION TN	
07/13/05	81716	Q ·	50 11	RR	INSP	PA STATE INSPECTION	
07/13/05	81716	0	50 11	RR	PDI	PRE DELIVERY INSP	
* * * * * * * * * * * *	******	WARRAN	TY VEHI	CLE	INFORMATION	* * * * * * * * * * * * * * * * * * * *	
DESC MONTH	S MILES	5 EXP	DATE DE	οΰ¢η	TIBLE SERVICE	E CONTRACT NO	
0		0 00/0	0/00	. 0	כ		

.

هم ا

SQUE ST

"The factory warranty constitutes all of the warrantics with respect to this sale of this ligentitions. The seller hereby exercisely disclams all warrantias either express or implied, including any implied warranty of merchantability or fitness for a narticular purpose, and the seller neither assumes nor	AUTHORIZED BY X	STIMATE \$	
Authorizes may other person to assume for tit any liability ion connection with the sale of this remained." ALL PARTS ARE NEW EXCEPT AS NOTED	REVISED ESTIMATE (;;)	DATE T	IME BY
LUNDERSTAND THAT IF LAUTHORIZE YOU TO REGIN REPAIRS BUT DO NOT AUTHORIZE AUTHORIZ	REVISED ESTIMATE (2)		
AUTHORIZATION FOR REPAIRS I hereby authorize the uppin work herein set forth to be done along with the necessary material and optime that you are not responsible for loss or damage to validities and a writeries fail in schede in necessary material and optime.	REVISED ESTIMATE (3)		
any other cause leaving your control or for any delays caused by unavailability of parts or relays a cause, shipments by the supplier or transporter. Thereby graft you and/or your employees perunssion to cause the vehicle herein described on strents, highways or interwhere for the purpose of testing a story	AUTHORIZE YOU TO COMPLI	ETE THE ABOVE RÉPAIR	S INITIAL
inspection. An express mechanic's tion is hereby insknowlidged on above vehicle to secure the minor of repairs thereo, then your conductation up operate the derive vehicle of sheats, biftways to deewdate to the purpose of noticing and/or inspecting such vehicle.	DO NOT PERFORM ANY REPA	IRS UNTIL I AM NOTIFIE	CHOICE .
	PRICE OF SUCH CHARGES S		



### R J BURNE

.40 3.40 23.52

eseksedet koors

Cadillac 🐨 PONTIAC INC.

1205 Wyoming Avenue · Scranton, PA 18509 · Telephone: (570) 342-0107

DATE											000000000000000000000000000000000000000	PA	<u>GE 1</u>
	YEAR	MAK			MODEL		- VDN	S	TK/CU5		Males in	Miles out	TAG
01/09/06	06	PONTIA	с	G6		1G2ZG55	8364		18739		771	0	0000
SERVICE DATE	NO	TIFIED	SVC A	DV	PROMISED	DATE TIM	E LICEN	ISE	KAI	E	PAYMEN		
08/05/05	01/	09/06	14		00/00/00	00:00			70	. o ol	01	01/09	1/06
R.O. NUMBER		14	X 1D		HOM	E PHONE	BUSINE	SS BR					,
85970										22			-
													1

0.5 500 SUNVISOR RECALL PARTS ARE IN

BILL CODE - W COMPLAINT CODE -MA

AS PER RECALL 05094 REPLACED TWO SUNVISOR

V1427 RECALL 4 M A FALL CODE -

					Contraction of the second												
										TOT7				3.40		23.5	
					11580		INSHA										
														9.95			
																27.9	
					1581												
							TNISHA				100 C. 1			9.95		27.9	
										TOTZ							
														9.90		55.8	
1.11	· · · · · · · · · · · · · · · · · · ·			and the same same	فاستحاده والجار والجار وساورا فا		≠≈≈≈≡	State of the later.	AND THE REAL PROPERTY.	- 1997 (Sec.5.935)	the stated stated stated at 1920	beingebeine beingebeinen d			Auszerhabetetetetetetetetetetetetetetetetetetet	101100000000000000000000000000000000000	
11.43	10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		the second s	والمراجعة المسانسين لغثينا				COL			فتفتيه ستنقله تشعيبه والتطار الأ		فالاركام والمتحد والمتحد والمتحد والم			رغفت تغنية فعفو عفت	5.5.4.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5
	11.11.11.11.1. <i>0.11.10.</i> 11			Colorado de Calendar de Ca			200 C 100	Contraction of the second second		and the second							The second s
		CCOUNT		COS													
							DRB				NO TOTAL						
								79.3									
			والما وإوارة المالي والمراجع والمراجع والمراجع		1	a ser a s			1000000000000000000	a ta ba ba ba ba ba ba ba ana ba a ba ba		المرادية والمراجع والمتعاد المتعقق الأ			A CONTRACTOR OF	2 4 (4. 4. 10 (4. 10 <sup>4</sup> - 10 <sup>4</sup> - 10 <sup>4</sup> - 10 <sup>4</sup>	de se rester en ser si es
		Without the base of a second second			3 40.	and a second			tate fate to tate to the second				والمراجع والمرجوع والمرجوع			<ul> <li>A stand tables statut</li> </ul>	state and the set of the
	<ul> <li>a da da da dalería de</li> </ul>		and the state of a state of the						total and the state of the		23.		whether that a first strate the first			and a second state of the	
1.1	a short total to a total to	an a	and the second se	einen eine bebeftet eine feftet eitet.		8.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.		alate bate to be well at the last	ererete stefe etetetetetetetet							alle and an article behalf alle

480 39.90+ 55,86-

806372877

0999899086

DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

. SIGNAL

were set

LABOR 00 LABOR 23.52 TAKOR AMOUNT LABOR .00 . 00 PARTS PARTS PARTS 00 PARTS AMOUNT 00 55.86 00 MISC. SALES MISC. SALES 00 MISC. SALES MISC, SALES 00 .00 00 MATERIALS MATERIALS 00 MATERIALS MATERIALS 00 00 00 TOTAL CHARGE 00 DEDUCTIBLE DEDUCTIBLE (1) (12, 8) (80 (12, 1 B) (2 00 DEDUCTIBLE 00 00 00 SALES TAX SALES TAX SALES TAX SALES TAX 00 00 00 00 OTHER PAY OTHER PAY 00 00 INTERNAL CONTRACTS WAREANTY CUSTOMER PAY 00 00 79.38 00

Hisised and the second s

**R J BURNE** 

Cadullac 🐨 pontiac **ÍNC** 

1205 Wyoming Avenue · Screnton, PA 18509 Telephone: (570) 342-0107 PAGE

DATE	XEAR	MAK	R)	MODEL		N N	STREET			PAGE
01/09/06		1								HES OUT TA
RVICE DATE		PONTIA(		000000000000000000000000000000000000000	1G2ZG55		1873		3340	0 000
				PROBA	D DATE/HIMB	LICEN	ISE RA	TE	PAYMENT	INV. DATE
08/05/05		09/06	14	00/00/	00 00:00		7	0.00	01	01/09/06
1.0. NUMBER		TA	X ID	HC	ME PHONE	BUSINE	SS PRONE			
85969										l
ют Эм	INE NSPE FLUI ES A - OI	OIL AND CT EXHA D LEVEL ND CHEC L SERVI TATE TI O	UST SY S, ADD K INFL C CE RES IL OIL	STEM, AIR AS NEEDE ATION PRE 4 4	FILTER AJ D SSURES AMI M A M C	VD TRANSM	LSSION. 3.40 4.25 7.65 5.00	l T S	and a find that the first strategy and a second strategy of the first strategy of the second strategy of the	
M —————————		250107			TOTAL	1 J PARTS	3.40 8.40	1		
ACCOUNT 25 24 50 67 91 105 505 507		COST 7.1 3 5.1	55+ 40+ 30+	DEBIT 41.7 2.1( 2.1(	CRFI L+ J+	2:28- 28:96- 5:67- 7:50- 1:50-				
) ISCOUNT IL ATE RECET	ABOR			.10 DISCO	UNT PARTS		2 10			

DUNMORE

PA

00 LABOR LABOR LABOR LABOR AMOUNT .00 00 28.96 PARTS PARTS PARTS 00 PARTS AMOUNT 00 . 00 13.17 MISC. SALES MISC. SALES 00 MISC. SALES MISC. SALES 00 00 .00 MATERIALS MATERIALS 00 MATERIALS MATERIALS 00 00 1.50 hennedadad TOTAL CHARCE 43.63 DEDUCTIBLE DEDUCTIBLE. DEDUCTIBLE DEDUCTIBLE 00 00 00 00 SALES TAX SALES TAX SALES TAX SALES TAX 00 00 00 2.28 **OTHER PAY** OTHER PAY 00 00 INTERNAL CONTRACTS WARRANTY CUSTOMER PAY 00 00 00 71 41

Custom states noise in steer Nood testel and got Both Complants, formed healletin 1880310 for some consent and used chasing lass to this determin where noise is coming from was coming from steen and adjunced toe and oh now.

RRANTY PART RETURNED

								F &		
						R	J BU dillac 😨			
DÜNMORE			PA			1205 Wyaming				70) 342-0107 PAGE
DATE	YEAR	MAK		MODEL		VIN	STK/CUS	MILES IS	MILES	OUT TAG
01/22/07	06	PONTIA	- G6		1G2ZG558	364	18739	11766	5	0 000
ERVICE DATE			SVC ADV	PROMISE	D DATE/TIME	Provide the start start and start and start start and start start starts and start starts and start starts and s	RĂTE	PAYME	NT P	W. DATE
					00 00:00		75.1	00 00	01	/22/07
09/05/05	innere and an	00/00	49		kana daga sa	BUSINESS	والمحمد والمحادث والمتحد والمحمد والمحمد	A contraction of a strategiest	LOR	PRINT
R.O. NUMBER			ХÐ		ME PHONE					<u>territeren en en er en er </u>
94194										1
	· ·				Ē 97 Ε×02	240 2.7		5858	>° 1.9	
DATE RECE	IVED	-	المراجع المحجر فالمعاد فالمتحد فالمحادث	0505 HISTORY *	to contract a second of	*****	*****	*****		
DATE	RO	- A. A. A. M. A. M. A.			LABOR OP	DESCR	IPTION		н. Нар. 1	
01/19/07	940		2000 19	and the second	TT.TTM	MULTI-PO				
01/19/07	940		2000 19	Charles and the second s	E7631	MOTOR AN	D CONTRO	LL		
01/05/07	937		1802 49			REPLACE SENSOR,	ENTRY. 7.1237	ET.		
05/06/06			5106 14 4774 11		1,1303 11131	EGR VALV	· · · ·			
03/31/06	* 872 *****	***** ₩	+//4 II GRRANTY	STREET OF B	TNEORMATT	ON ** *****	******	* * * * * *		
DESC MON				TE DE	TRAIGHT FERV	ICE CONTRAC	T NO			
	<b>O</b>		00/00/	00 ; —		T HATE RONO.9	41941-			
					4	OPER N	8	TIME OF	F	<u></u>
					. <u>1</u>	YER	R,			
		n in tyrau				FMP NO	I			
	· . · ·	e e la <sub>e</sub>		÷				1 ON		
		1997 - 1997 1997 - 1997	an ann an Anna Anna An Anna Anna Anna An	STRAIGHT	<u></u>				a fa fa	
				TIME (HOURS)	FLAT RATE	FOND.94194	2 TIME	OFF		
					1.0	OPER. NO. 8	╼┥╸┈╴	-		
			e de		1.01	PERRT				
			an a		n an	EMP NO.		ION		
		· · ·					1.1.1	. '	· · · ·	
					erti i transi					
		a trade								
		presenta in					1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -			
The factory warrants	v constitut	tes all of the v	varranties will	respect to the sal	e of this item/items.		IMINARY ESTI	MATE \$		
The factory warrants The seller heroby expl warranty of merobani authorizes any other	ressly disc	ama ali warr	anties, either e	xpress of anymed, t	neither assumes nor			ATE	TIME	βY
nemitorne."						ESTIMATE (1)				
UNDERSTAND THAT	IF I AUTH VILLOWERS				THORIZE ADDITIONAL THE SUM OF \$	REVISED ESTIMATE (2)				
CUSTOMU) SIGNATURE		AUTHORIZA	TION FOR REP	AIRS		REVISED				

AUTHORIZATION FOR REPAIRS I hereby authorize the rapair work herain set forth to be done along with the necessery material and egree that you are not resconsible for loss or damage to vahicle of articles left in vahicle in case of fire, that no any other cause beyond your control or for any delays gauged by unavailability of parts or delays in parts shipments by the aupplier of transportor. I hereby grany you end/or your employees permission to operate the vehicle herein descreed on streets, highwary of delays gauge delay the purpose of tearing and/or requiris thereto; that your employees may operate the above vehicle on streets, highways or alsowhere for the ourpose of tearing and/or inspection.

+ ۱

.

ž CDU ADP

Ę

×~~\_\_\_\_\_

AUTHORIZED BY X										
REVISED ESTIMATE (1)	DATE	TIME	θY							
REVISED ESTIMATE (2)										
REVISED ESTIMATE (3)										
DO NOT PÉRFORM ANY ÉE	INITIAL YOUR CHOICE									
	REVISED ESTIMATE (1) REVISED ESTIMATE (2) REVISED ESTIMATE (3) I AUTHORIZE THE ABOVE R DO NOT PERFORM ANY RE OF THE EXACT NATURE OF	REVISED DATE	REVISED DATE TIME							



INTERNAL

PA

## R J BURNE

Cadillac ( 🕿 PONTIAC INC.

1205 Wyoming Avenue - Scranton, PA 18509 - Telephone: (570) 342-0107

CUSTOMER PAY

00

337.65

2

See Section of the state of the sector of

			Georgia and the	000000000				000000000000000000000000000000000000000						<u>.GE 1</u>
DATE	YEAR	MAK	E		MODEL		VII		SIB	CUS		MILES IN	MILES OUI	TAG
01/22/07	06	PONTIAC	2	G6		1G2ZG5	5836	4	18	739		11766	0	0000
SERVICE DATE	NO	TIFIED	SVC A	D¥	PROMISED	DATE/TIA	Æ	LICENSE		RAT	8	PAYMEN	e inv.i	JAIE
08/05/05	01,	/23/07	49		00/00/00	00:00				75.	. 0 0	01	01/2:	3/07
R.O. NUMBER		TA	ХЮ		ном	e phone	\$ \$ \$ \$	BUSINESS F	HON	E				
94194														1

alay at . . . . . a he can be the spectrum of the CUSTOMER STATES STEERING IS MAKING A THUMPING NOISE WHEN TURNING LEFT OR RIGHT STEERING GETS STIFF WHEN TRYING TO PARK VEHICLE VEHICLE NEEDS POWER STEERING GEAR And M. C. Charles and Antipartic constraints of the state of the st BILL CODE - W COMPLAINT CODE - NE

REMOVE AND REPLACED POWER STEERING GEAR AS PER DOC#1880310 AND ALIGN FRONTEND ROADTEST OK 

E9/40	- 11 - 11 - 11 - 11 - 11 - 11 - 11 - 1	EPLACE			<b>3</b>	MA		1.90		31.35	<b>;</b> 200	120.	31	í,
		ana ang ang ang ang ang ang ang ang ang	politica de la completa de la comple Completa de la completa de la complet									· · · · · · · · · · · · · · · · · · ·	2012	ŝ
1 . ·		en de la secolada de el calificación de Antecesso de la calificación de la calificación de la calificación de l	pogiogina anti-arrente baixa (bi - Statut arrente baixa (bistat)	20.00000000000000000000000000000000000			OTAL	LABOR		31.35	<ul> <li>protect</li> </ul>	120.	31	
GM		TEDED	<b>160</b>	PAD										
	<u>i i i i i i i i i i i i i i i i i i i </u>				unuuasiisi	table established in all and								1
FAIL (	CODE -	(a) (a) production (a) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	93	er al tradegia de la casa de la c	sa désign de molécule de Géléciles de la sector de la sec	and the state of the		a subbanda abdabba da	Contract in the state of the	alaha at ing sing sing sing sing sing sing sing	second strategy.		and a state of the	
		is if it she had been been also and the	<ul> <li>Contraction (Contraction)</li> </ul>		service and the second								1000	,
		ning ang dalam ang			an a		u la Alli	PARIC		, , , , , , , , , , , , , , , , , , ,		<b>∠</b> .±:₹:-:	- <b></b>	ŝ
		alaa istaalaadhaalah aha b <u>aa tibee maana an an an</u> baadhaalaadhaalaa		****	ACCOL	INTS :		تلفيا يتعليا أعلماء أعلمك أعلم	والتبتج تقتعا بتقف تحقي	كبكر كرعداننا	ويصافدون فعراد			
2000	NT NTT					a a construction de la construction La construction de la construction d	CREDI		na da ana ang ang ang an Nggangang ang ang ang					ģ
ACCO	JUNI	COST	on per la compania de la constanta de casa de Sector e constanto de destribuidos de la constante				CREDT						100000	į
263	1. Andrewski († 19	en la seu la seconda de la La seconda de la seconda de La seconda de la seconda de		3	17 654	en poet a conservation a conservation de la conservation a conservation de la conservation					Strain fr	iais Applacy The second second		
	n da a keng das				<ul> <li>A second contract of the second</li></ul>						882 (N		- A. 196	ŝ
462			-3 <b>-</b> 4	ng na mgang tangan na mgata Ng nangang panganang tangan		nengenei	<b></b>	J. 31-		ne o pro				

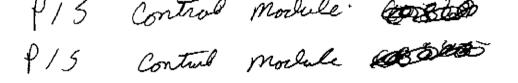
480 DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

.00 CONTRACTS

LABOR	. nn LABOR	. 00 🔛	ABOR	120.31	LABOR AMOUNT	- 00
PARTS	.00 PARTS	.00	RTS	217.34	PARTS AMOUNT	.00
MISC SALES	.00 MISC. SALES	- 00	ISC. SALES	- 00	MISC. SALES	. 00
MATERIALS	.00 MATERIALS	.00 M	ATERIALS	.00	MATERIALS	. 00
		0.000			TOTAL CHARGE	. 00
DEDUCTIBLE	.00 DEDUCTIBLE	.00	DUCTIBLE	.00	BEDUCTIBLE	.00
SALESTAX	.00 SALES TAX	.00	LES TAX	. 00	SALES TAX	.00
OTHER PAY	00				OTHER PAY	. 00

00

WAREANTY



"ustome States While Drins Steen locks up, Mod tested ind got Can to had us went drul chant for P15 locks and and found that had internel problem ind p15 mochile, regreend P15 rotale and releand to Con and reason tested and of now RO 94002

•

GENERIL CINES YINAAN





 $\sim 10$ 

1205 Wyoming Avenue · Screnton, PA 18509 · Telephone: (570) 342-0107

INC.

									PA	<u>GE 1</u>
DATE	YEAR	MAK	6	MODEL		VIN	STE/CUS	MILES IN	MILES OUI	TAG
01/11/07	06	PONTIAC	C G6		1G2ZG55	3364	18739	11766	0	0000
SERVICE DATE	NO	TIFIED	SVC ADV	PROMISED	DATE/TIME	: LICENSI	e Rate	PAYMEN	T EVV. I	DATE
08/05/05	01,	/11/07	19	00/00/00	00:00		75.0	0 01	01/11	L/07
R.O. NUMBER		14	хцр	HOM	e phone	BUSINES	S PERDNE			
94002										1

REPAIR LINE 01 CUSTOMER STATES WHILE MAKING A TURN THE POWER STEERING LOCKS UP ROAD TESTED AND HAD STEERING LOCK UP FOUND INTERNAL PROBLEM WITH POWER STEERING MODULE BILL CODE - OG REPLACED POWER STEERING MODULE AND RELEARNED 10.11 MOTOR AND CONTROLL 8 M A 1.30 20.80 82.32 E7631 TOTAL LABOR 20.80 82.32 1 188.58 264.01 GM 15775370 -MOTOR FAIL CODE - 6C TOTAL PARTS 188.58 264.01 MULTI-POINT VEHICLE INSPECTION West a BILL CODE # nen . FREE MUTLI-POINT INSPECTION MULTI MULTI-POINT INSPEC 8 M D .30 4.80 6.00 TOTAL LABOR 4.80 6.00 DEBELLER AND THE AND T ACCOUNT COST DEBIT CREDIT 346:33-263 20.80+ 4.80+ 82.32-6.00-462 4.6.3

480 183.58+ 264.01-6705 6:00+ DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

LABOR	6.00	LABOR	- 00	LABOR	82.32	LABOR AMOUNT	.00
PARTS	.00	PARTS	.00	PARTS	264.01	PARTS AMOUNT	_ <u>0</u> 0
MISC. SALES	. 00	MISC. SALES	.00	MISC. SALES	.00	MISC SALES	.00
MATERIALS	.00	MATERIALS	.00	MATERIALS	.00	MATERIALS	.00
						TOTAL CHARGE	. 00
DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	. 00
SALES TAX		SALES TAX	.00	SALES TAX	.00	SALES TAX	.00
OTHER PAY	00					OTHER PAY	.00
INTERNAL	6.00	CONTHACTS	. 0.0	WARBANTY	346.33	CUSTOMER PAY	.00

DUNMORI			PA		,	1205 Wyoming A	venue Scranton,	PA 18509 , Teleph	2 <u>PA</u>	
	YEAR	MAKE		MODEL	v	IN	STK/CUS	MILES IN MI	LES OUT	TAG
	<u>840a Refere</u>		<u></u>		1G2ZG5583	64	18739	12008	0	0000
01/11/07		PONTIAC	G6	PROMISED		LICENSE	RATE	PAYMENT	INV. I	)ATE
ERVICE DATE	NC	TIPED 5	SVC ADV		2000-000-000-000-000-000-000-000-000-00		75.00	00	01/1	1/07
08/05/05	00	/00/00	19	00/00/00	and the second	BUSINESS	and the second second second second	COLOR		PRINT
R.O. NUMBER		TAX	CID /	ном		BUSINESS			<u></u>	<u> </u>
94002			(			_)				

BILL CODE - W MULTI-POINT VEHICLE INSPECTION

MULTI-POINT VERICLE INSPECTION DILL CODE - SP FREE MUTLI-POINT INSPECTION MULTI MULTI-POINT INSPEC M D 30 0 6.00 MULTI MULTI-POINT INSPEC TOTAL LABOR 100 6.00

157

ESTIMATES : FARTS DATE RECEIVED -	80505	6:00 TOTAL	6.00	*****		
**************************************	SERVICE HISTORY '	*******	DESCRIPTION	F		
DATE RO	VILBS SA TECH BC	LABOR OP				
	11802 49 8 W	N2232	REPLACE	TVEL		
- 오프/ 오크/ 영경	5106 14 8 W	1.1197	SENSOR, FUEL I	113 4 13 13		1
05/06/06 89315 03/31/06 87263	4774 11 I W	J7903	EGR VALVE			
03/03/06 86952	771 14 5 W	OTHER HOUR	S OLH	- FR		·
03/03/06 86952	771 14 5 W	J1506	MOUNT, ENGINE	*******		
*****	WARRANTY VEHICLE	INFORMATIC				
DESC MONTHS MILES			CE CONTRACT NO			
	0 00/ STRAIGHT	0				
이 아이들은 것을 알았는		FLAT HATE F/O NO	7400DE TIME		<u></u>	
		OPE	P. NO.	OFF		
			PEDDI		1	
		EMP	NO.	•.		
			g geologies et la secolar de la secolar	<u>NU</u>	-	
"The factory warranty constitutes all of th	e warranties with respect to the s	ale of this item/items.	PRELIMINARY	ESTIMATE \$		
"The factory warranty constitutes all of the The sellor hereby expressly disclaims all w warranty of merchantability or litness for	a particular purpose, and the selle	r heither assumes for	AUTHORIZED BY X	TDATE	TIME	18Y
authorizes any other person to assume t	or tit any liability ion connection	with the sale of this	REVISED ESTIMATE (1)			
					· .	
ILENATE ALL PARTS A	IK COMPLETED OR FOR DIAGNOSTIC TI	WE THE SOM OF	ESTIMATE (2)			
CUSTOMER SIGNATURE	ZATION FOR REPAIRS		REVISED ESTIMATE (3)			
I hereby authorize the reputs work herein set	forth to be done slong with the hadde	In Lass of fire, theft or parts or delays in parts	AUTHORIZE YOU TO COM		REPAIRS	
any other 23050 brycho tool of the	eraby arent you and/or your minutayee	a particular and/or				INITIAL YOUR
any other cause bayond your control of the subpretents by the supplier or transporter. The the vehicle herein described on straets, I the vehicle herein described on straets, I hereit the strategies of the strain the strain the strategies of the strategies of the strain	reby acknowledged on above vehicle to the second se	to secure the amount of hwavs or elsewhere for	DO NOT PERFORM ANY H	REPAIRS UP TO P	NOTIFIED	CHOICE
the value harein discribed on alrads, i buy the value hare to the volume the start of tranks thereto: that volume for the volume the start of the start of the start of the start of the start of the start of the start of the start of the the start of the start of the start of the start of the the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start of the start o	h vehicle.		OF THE EXACT NATURE C	THE REPAIRS AND	D THE TOTAL	

PRICE OF SUCH CHARGES \$ \_\_

the surpose of testing and/or inspecting/such vehicle

•		t	4)		Lack J BUR	in Am Ne	CALLIN
DUNMORE	¥ ت		P	Cat	tillac 🛞 🖻	CINTIAC	NC. one: (570) 342-0107
DATE YEAR	MAKE	MODEL		/IN	STK/CUS	the second s	PY PAGE 1 LES OUT TAG
12/10/07 06	PONTIAC	36	1G2ZG558	364	18739	~ <b>1.94</b>	
	THED SVC A			LICENSE	RATE	PAYMENT	DNV. DALE
08/05/05	49		00:00		75.00	00	12/10/07
CO. NUMBER	TAX ID	HOM	PHONE	BUSINESS	HONE	COLOR	PRINT #
100871				000-000-00	00		1
CUSTOMER STATE Bill Code - W	and the contract in the second strategy of the	REP RING IS GETI	nundeur Deurs (des Stand für Deur Deite Debei (Deite Trück (des	e o para posta de construir e provinsi monti (e final de la construir i de la construir e de la construir e de			n29 133
AULTI-POINT VE REE MUTLI-POI 3111 Code - SP AULTI MU	NT INSPECTIO	N	ATR LINE		-30 >97		5.00 6.00 6.00
Stimates: Par DATE RO 0/29/07 1000 01/26/07 941 01/19/07 940	MILES S 25 17962 4 94 11766 4 02 12000 1	A TECH BC LJ 9 21 SP MU 9 8 W E9 9 8 SP MU	VICE HIST ABOR OP LTI 740 LTI	ORY DESCRI DESCRI MULTI-POI REPLACE MULTI-POI	YTION NT INSPEC NT INSPEC		
01/19/07 940) 01/05/07 937 DESC MONTHS	40 11802 4	9 8 W N2: == WARRANTY V	232 Vehicle j	a de la constante de la consta La constante de la constante de	1 <b>1 1</b> 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		i di di di di i di di di di di di di di
seller hereby expressly disclai	ims all warranties, either e	xoress or implied, includin	any implied	PRELIMIA	IARY ESTIMATE	\$	
anty of merchantability or fit prizes any other person to a "items."	assume for tit any liability	y ion connection with the	e sale of this — RE	VISED	DATE	TIME	BY
ALL P DERSTAND THAT IF I AUTHOR SSARY REPAIRS I WILL OWE FOR	ARTS ARE NEW EXCEPT AZE YOU TO DEGIN REPAIR THE WORK COMPLETED OR F	AS NOTED S BUT DO NOT AUTHORIZ OR DIAGNOSTIC TIME THE SU	ES ADDITIONAL -	TIMATE (1) VISED			
OMER SIGNATURE	UTHORIZATION FOR REA	AIRS		TIMATE (2) VISED			
epy authorize the repair work he you are not responsible for loss other cause beyond your contro nents by the supplier or transpo	or damage to vehicle or art	clea left in vehicle in case of		VISED TIMATE (3)			l
ments by the supplier or transpo vehicle herein described on s potion. An express mechanic's l ins thereto; that your employees purpose of testing and/or inspec	itreets, highways or elsewi ien is hereby schoowledged i may operate the above yoh	are for the nurnose of the		AUTHORIZE THE AT	D COMPLETE THE AB SUVE REPAIRS OF TO NY REPAIRS UNTIL 1	•	

Ĕ.	
÷	
802	
ş	
đ	

Г			
	I AUTHORIZE YOU TO COMPLE	TE THE ABOVE REPA	RS
ſ	AUTHORIZE THE ABOVE REP	AIMS OF IÚ 🕸	
_	DO NOT PERFORM ANY REPAR OF THE EXACT NATURE OF TH PRICE OF SUCH CHARGES \$	E REPAIRS AND THE	

YOUR CHOICE

R	 BURNE	<u> </u>
	· · · ·	

Caddlac	S	PONTIAC	INC 🛛
---------	---	---------	-------

1205 Wyoming Avenue · Screnton, PA 18509 · Telephone: (570) 342-0107 

DATE	YEAR	MAK	7	MODEL		VIN		MILES IN	MILES OUT TAG
12/10/07	n.e	PONTIAC			1G2ZG55		18739	19129 PAYMENI	19133 INV. DATE
SERVICE DATE			SVC ADV	PROMISE	D DATE/TIME	LICENSI	75.00		12/11/07
08/05/05		/11/07 TA	49 XID	] INC	00:00	BUSINES	index and a 1997 to the internet of	<u> </u>	
10087	000000000000000000000000000000000000000					000-000-0			1

PA

DUNMORE

CUSTOMER STATES POWER STEERING IS GETTING STIFF THEN BREAK LOCSE TAC CASE 10029191 CHECK BATTERY VOLTAGE ON COLD START OPERATION-11.72 VOLTS -- CHECKED FOR DIAG CODES-NO CODES-ROAD TEST 4 MILES AND CHECKED OPERATION SEVERAL TIMES IN PA RKING LOT--COULD NOT DUPLICATE CUST CONCERN Bill Code - C No Charge - Y MULTI - POINT VEHICLE INSPECTION FREE MUTLI-POINT INSPECTION 1 M D .30 5.40 Total Labor 5.40 Total Line Bill Code - SP 6.00 1 M D .30 MULTI MULTI-POINT INSPEC 6.00 6.00 Total Line DEBLT SOURCE ACCOUNT CONTROL COST COST ومراجع فترت بعويهم فعالا 그 그 그 그 가 가 나 봐도 주 가 봐 운 물 곳 높 가 0.00 100871 460 3.0 -6.00 31 463 100871 5.40 6.00 31 6705 Tech# 1 A: B: C: D:0.30 Total:0.30

	6 00 LABOR	LABOR	LABOR AMOUNT
ABOR		PARTS	PARTS AMOUNT
ARTS	MISC. SALES	MISC. SALES	MISC. SALES
IISC. SALES		MATERIALS	MATERIALS
AATERIALS	MATERIALS		TOTAL CHARGE
		DEPUCTIBLE	BEDUCTIBLE
EDUCTIBLE	DEDUCTIBLE	SALES TAX	SALES TAX
ALES TAX	SALES TAX		OTHER PAY
THER PAY			CUSTOMER PAY
INTERNAL	6.00 CONTHACTS	WARRANTY	188300000000000000000000000000000000000

O Check wettape in morning - 37° - 11.72 V often startings 14.38 - Check steering no bunding at this time .

AND NO. 100 2-1/4 TIME PEC 11 12.3 DEC11 11.8



## **General Motors Business Resource Center**



1

#### Ed Polovitch

Company: Fax: 5703420352 Phone:



### -Fran: Patricia Easley

Fax: 866-508-1966 Phone: 866-790-5600 X11216 E-mail:

CC:

### NOTES:

38U 70B ORDER	G6 - 6CYL SEDAN EMERALD GREEN METALLIC LIGHT TAUPE NO. JFNHVH/TRE STOCK NO. LG2 ZG55 83 64		PONTIAC/GN GENERAL MO 100 RENAIS DETROIT VEHICLE IN	OTORS CORE SSANCE CEN MI 48	PORATION NTER 3243-1114
MODEL 2ZG69 AP3 R FAD S FE9 5 F83 A LX9 E MX0 A PCI D	L & FACTORY OPTIONS G G - 6CYL SEDAN REMOTE VEHICLE STARTER SYSTEM SIMULATED WALNUT BURL ACCENTS 50-STATE EMISSIONS AXLE RATIO 3.05 ENGINE, 3.5L V6 SFI AUTOMATIC TRANSMISSION DRIVER'S PACKAGE INCLUDES: F PWR ADJ BRAKE & ACCEL. PEDALS	MSRP 20030.00 150.00 N/C N/C N/C 0.00 650.00	INV AMT 18527.75 124.50 N/C N/C N/C N/C 0.00		STOCK 06/27/05 06/25/05 07/03/05 07/05/05 06/24/05 L4 G0914 R OPT-1 AC - 020
* * R6J C	* FLOOR MATS, CARPET * CARGO NET * (4) 16" PAINTED ALLOY WHEELS CUSTOMER DIALOG NETWORK DRIVER PACKAGE DISCOUNT		16.50 124.50-	MRM:	

TOTAL MODEL & OPTIONS	20680.00	19083.75	ACT 231	19088.35
DESTINATION CHARGE	625.00	625.00	Н/В 261	620.40
LAM DEALER CONTRIBUTION		206.80	ADV 261	206.80
LAM GROUP CONTRIBUTION		155.10	EXP 65A	155.10

VIN 1G2ZG558364 \$ 20070.65 INV 2AD51686622 DUE 07/05/05 DEALER 03-081

	/er	-	.,	/ 2000	10:41:00		PAGE	1/001	L FAX	Server
< Serv	ver	-	L/14	/2008	10:20:5	1 AM	PAGE	7/007	7 Fax	Server
Form (Rev. C	<b>W-9</b>	「「「「「「」」」」			Request 1	for Ta	xpayer			Give form to the
Departm	ient of the Treasury Revenue Service				ation Num	ber a	nd Certi	ification	1	requester. Do send to the IRS
ci.	Name (as shown on	your incon	10 tex ref	urri)						
on page	Business name, if dif	feront from	above							
et s	Check appropriate be	axirta (ne	lividual/8	ole propriate	x 🛛 Corporat	tion	Partnership			
t or t	Cimited liability c     Other (see Instruction	ompany. E Sna)	nter the r	tax classifica	tion (D=disregarded	entity, C=	corporation, P=	partnership) 🕨		Exempt payee
Print or type Specific Instructions	Address (number, str	eet∝and ap	nt. or suit	e no.)				Requestor'	s name and ad	Press (optional)
Speci	City, state, and ZIP c AMBLER, PA	odě N				17 <b>-1</b> 44				
See	List account number(s	s) hệre (opt	ional)							
Part	Taxpayer	- Identifi	ation	Number	. (TISI)					
		(a								
alien, so	our TIN in the appro withholding. For inc de proprietor, or dis aployer identification	and and and			Secondy Hornber (	(33N). HO	wever, for a n	esident l	Social security	y number
your en	ployer Identification	nümber	(EIN) If	Vou do not	t instructions of bave a pumber	n page 3.	hor other ent	itles, it is		or
number	to enter.	Ng nan Ng	one nar	ne, see the	chart on page 4	for guide	ines on whos			tification number
Part	enalties of perjury, I								23	
3. I am Certifica withholdi For mort arrangen provide y	a U.S. citizen or oti	jonger st het U.S. p ou must ve failed t	ibject to erson ( cross o o report	backup w Jefined bei ut Item 2 a all interes	ithholding, and ow). bove if you have ; and dividends o	been noti	fled by the IR < return. For I	IS that you a	re currently si	a, or (c) the IRS has
Sign	Signature of						_		t	, oor you must
Here		haid .						t and		
Gene	ral Instructi	ons				Definit	on of a U.S	S person le	a <u>a co</u> :	
Gene	eferences are to the noted.	ons e Interna	il Rever	nue Code (	uniess		on of a U.S. p	S. person. P	or federal ta	x purposes, you a
Gene Section r otherwise	eferences are to the noted.	ons Materna				● An ir ■ A pa	ion of a U.S. p ared a U.S. p dividual who thership, co	S. person. If person if you b is a U.S. ci	or federal ta are: tizen or U.S.	ix purposes, you a resident allen,
Gene Section r otherwise Purpo A person IRS must	eferences are to the noted. <b>SE Of Form</b> who is required to obtain your correct	<b>ONS</b> Winterna Winterna	1format	on return	with the	<ul> <li>An ir</li> <li>A pa</li> <li>organiz</li> <li>States,</li> </ul>	ion of a U.S. p dividual who thership, co ed in the Un	5. person. F erson If you is a U.S. ci rporation, co ited States c	For federal ta are; tizen or U.S. ompany, or a pr under the j	IX purposes, you a
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr	eferences are to the noted. Se of Form who is required to obtain your correct for example, incon pris, mortgage Interi- nent of secured pri-	ONS Mile an in taxpay the paid to est you p	aformat er ideni to you,	ion return ification ni real estate	with the umber (TIN)	<ul> <li>An in</li> <li>A pa organiz</li> <li>States,</li> <li>An er</li> </ul>	ion of a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust (	5. person. If person if you b is a U.S. ci rporation, co lted States o han a foreign	For federal ta are; tizen or U.S. ompany, or a pr under the j	ix purposes, you a resident allen, ssociation created o laws of the United
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr abandonr contributi Use Fo	eferences are to the noted. Se of Form who is required to obtain your correct for example, incom- ons, mortgage inter- nent of secured pri- ons you made to a ons you made to a	ons Hile an in file an in taxpay he paid t est you p operty, c in IRA.	oformat er ident to you, pald, ac ancella:	ion return ification m real estate quisition c tion of deb	with the Jimber (TIN) vr t, or	<ul> <li>An ir</li> <li>A pe organiz States,</li> <li>An et</li> <li>A doi 301.770</li> <li>Special trade or</li> </ul>	ion of a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust ( 11-7). rules for pa business in	3. person. If you b is a U.S. ci rporation, co lted States c han a foreign (as defined in artnerships. the United 1	or fecieral ta are: tizen or U.S. ompany, or a or under the n estate), or n Regulation: Partnerships	ix purposes, you a resident allen, ssociation created c aws of the United s section that conduct a
Gene Section r otherwise Purpo A person IPS must to report, transactic abandon contributi Use Foo resident a requesting 1, Certi	eferences are to the a noted. <b>SE OF Form</b> who is required to obtain your correct for example, income ons, mortgage inter ment of secured pri- ons you made to a rm W-9 only if yout git (the requester) fy that the TIN you	ons file an in taxpay te paid t sst you p operty, c in IRA. Fare a U. tur correct and, whe	oformat er ideni to you, pald, ac ancella: S. pers S. pers t TIN t	ion return iffication ni real estate quisition c clon of deb on (includi o the persi- cable, to:	with the Jimber (TIN) wr t, or ng a on	<ul> <li>An ir</li> <li>A pe organiz</li> <li>States,</li> <li>An e:</li> <li>A doi</li> <li>301.770</li> <li>Special</li> <li>trade or pay a w from su has not</li> </ul>	ion of a U.S. pred a U.S. p dividual who thership, co ed in the Un state (other t mestic trust ( 11-7), rules for pa business in ithholding ta been receive	3. person. If verson if you b is a U.S. ci rporation, co lited States of han a foreign (as defined in artherships, the United for Further, in ed, a martner	For federal ta are: tizen or U.S. ompany, or a or under the or under the n estate), or n Regulation: Partnerships States are ge eign partners certain cases on another cases	IX purposes, you a resident allen, ssociation created o aws of the United s section that conduct a inerally required to share of income where a Form W-9
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr contributij Use Fo recident a requesting 1, Certi waiting fo 2, Certi	eferences are to the a noted. SE of Form who is required to obtain your correct for example, incom- ons, mortgage inter- nent of secured pri- ons you made to a m W-9 only if you lien), to provide you g it (the requester) fy that the TIN you r a number to be a fy that you are not	ons ie Interna file an in t taxpay the paid t est you r operty, c in IRA. Pare a U. fur correc and, whe are givin ssued), Subject	oformat er ident o you, palo, ac ancella: S. pers st TIN t sn appli og is co	ion return iffication ni real estate quisition of lon of deb on (Includi o the persi- cable, to; rrect (or yo	with the Jimber (TIN) w t, or ng a on ou are	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An ex</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partney</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust ( 11-7). rules for pa business for business. been receive r is a foreigr e, if you are hip conduct	3. person. If person if you b is a U.S. ci rporation, co lited States of han a foreign (as defined in artherships. the United 5 x on any for Further, in c ed, a partner 1 person, and a U.S. person	For federal ta are: tizen or U.S. ompany, or a or under the n estate), or n Regulation: Partnerships States are gen partnerships States are gen eign partner ship is requil d pay the wito on that is a p the builder	ix purposes, you a resident allen, ssociation created of aws of the United s section that conduct a inerally required to s' share of income where a Form W-9 red to presume that tholding tax. there in a
Gene Section r otherwise Purpo A person IPS must to report, transactic abandonr contributi Use Foo resident <i>a</i> requesting 1. Certi waiting fo 2. Certif 3. Claim	eferences are to the a noted. Se of Form who is required to obtain your correct for example, incom- ons, mortgage inter- ment of secured pri- ons you made to a m W-9 only if you lien), to provide you g it (the requester) fy that the TIN you r a number to be y that you are not to exemption from the wave if a poince both the applicable of the poince both the poince both	ons difference file an in taxpay the paid the styou ro operty. co in IRA. Fare a U. fur correct and, whe are givin subject subject to packup w	oformat er ident to you, pald, ac ancella: S. pers t TIN t an appli og is co to back thhold	ion return iffication ni real estate quisition of thon of deb on (Includi o the persi- cable, to; rrect (or yi up withhol ng if you a	with the Imber (TIN) If or on ou are ding, or are a U.S.	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An e:</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partners provide</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust ( 11-7). rules for pa business in business in business. been receive r is a foreigr e, if you are hip conductif Form W-9 to	3. person. If berson if you be is a U.S. of rporation, co ited States of han a foreign (as defined in artnerships, the United S × on any for Further, in of ed, a partner 1 person, and a U.S. person of the partner	For federal ta are: tizen or U.S. ompany, or a or under the i n estate), or n Regulation: Partnerships States are ge eign partners ship is regul d pay the with on that is a p r business in	ix purposes, you a resident allen, ssociation created o laws of the United s section that conduct a inerally required to s share of income where a Form W-9 red to presume that
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr contributio Use Foo recident e requesting 1. Certif waiting fo 2. Certif 3. Claim exempt pa J.S. perso a U.S. trac oreign pa Note. If a	eferences are to the a noted. <b>SE Of Form</b> who is required to obtain your correct for example, incom- ons, mortgage inter- ment of secured pri- ons you made to a m W-9 only if your liten), to provide you g it (the requester) fy that the TIN your r a number to be a number to be that you are not a exemption from to a exemption fr	ons ie Interna file an in it taxpay the paid to set you ( operty, c in IRA. Pare a U. fur correct and, when are givin scued), subject to packup w you are inter of a ot subject ctivaly of a form	aformat er ideni to you, calid, ac ancella: S. pers ti TiN t an appli og is co to back thholdi also ce inty part t to the connect	ion return ification ni real estate quisition o tion of det on (includi o the pers cable, to: rrect (or yu up withhol ng if you a rtifying tha nership into withholdi ed income	with the Imber (TIN) or or on ou are ding, or are a U.S. t as a come from ng tax on W-9 to	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An e:</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partners provide status a income.</li> <li>The pi purpose: on its all</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co- ed in the Un state (other ti- mestic trust ( 1-7), rules for pa business in business. been receive r is a foreigre, if you are hip conductif Form W-9 to a davold with erson who gis of establish pocable share og a trade o	S. person. If berson if you oris a U.S. of rporation, co lited States of han a foreign (as defined in artherships. the United S artherships. the United S x on any for Further, in o ed, a partner in person, and a U.S. person ing a trade o o the partner bholding on holding on	For federal ta are: tizen or U.S. ompany, or a or under the n estate), or n Regulation: Partnerships States are ge reign partner States are ge reign partner ship to requil d pay the wit on that is a p r business in ship to estab your share o	IX purposes, you a resident allen, ssociation created of aws of the United as section that conduct a nership required to share of income where a Form W-9 red to presume that schoolding tax. the United States, lish your U.S. f partnership thership for voiding withholding
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr contribution Use Foo resident e requesting 1. Certif waiting fo 2. Certif 3. Claim exempt pa J.S. perso Disc. fr a sequest vo	eferences are to the enoted. Se of Form who is required to obtain your correct for example, incom- ons, mortgage inter- nent of secured pri- rens your made to a m W-9 only if you lien), to provide you g it (the requester) fy that the TIN you r a number to be by that you are not a exemption from a ayee. If applicable on, your allocable a or business is an itners' share of effi-	ons ie Interna file an in it taxpay the paid to set you ( operty, c in IRA. Pare a U. fur correct and, when are givin scued), subject to packup w you are inter of a ot subject ctivaly of a form	aformat er ideni to you, calid, ac ancella: S. pers ti TiN t an appli og is co to back thholdi also ce inty part t to the connect	ion return ification ni real estate quisition o tion of det on (includi o the pers cable, to: rrect (or yu up withhol ng if you a rtifying tha nership into withholdi ed income	with the Jimber (TIN) or t, or ng a on ou are ding, or are a U.S. t as a come from ng tax on 	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An es</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partner partners provide status a income.</li> <li>The pi purpose:</li> <li>On tis all conductif following</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co- ed in the Un state (other ti- mestic trust ( 1-7), rules for pa business in business in business. been receive r is a foreigre, if you are hip conduct/ Form W-9 to a d avold with erson who gis of establish cable share ng a trade o cases:	S. person. If you be is a U.S. of reportion, co ited States of han a foreign (as defined in artherships. the United S x on any for Further, in of ed, a partner in person, and a U.S. person of the partner bholding on ives Form W ling its U.S. of net incolor r business in	For federal ta are: tizen or U.S. ompany, or a or under the in n estate), or n Regulation: Partnerships States are ge reign partnerships States are ge reign partnerships States are ge reign partnerships ship to result on that is a p or business in ship to estab your share o -9 to the par status and a me from the othe United s	IX purposes, you a resident allen, ssociation created aws of the United aws of the United s section that conduct a nerally required to s share of income where a Form W-S red to presume tha tholding tax. Martner in a the United States, lish your U.S. f partnership thership for

The U.S. owner of a disregarded entity and not the entity.

10

275 44 105 Ray 36,2

# FAX COVER SHEET

*RJ BURNE CADILLAC PONTIAC INC 1205 WYOMING AVE SCRANTON, PA 18509 (570)342-0107 (570)342-0352 FAX* 



## SPRING 2008 WILL BE HERESOON

# TO Patricia Easley

PATE 4/15/08 Dept\_ FROM Shenny wit 601

COMMENTS <u>71-615083719</u>

NUMBER OF SHEETS BEING FAXED INCLUDING COVER SHEET\_

CUST	 18739	
		-

FIRE & THEFT COLLISION - AMT. DED. \$

VIN



s -		aa	www.eespipo	NHAC VIII				
		1205 Wyoming A	venue • (570) 342	-0107 • SCRAN	TON, PA. 1850	9		
SOLD TO	GMAC PO BOX 814	0				А	INVOICE	5
AUDHESS	CORVENENTI	LE, MD 2103	0-	DATE 08/	05/2005			
	MAKE	COLON	MODEL	INVOIGE	этоск но.	CUST. NO.	USED STK. NO.	SOUNCE
200 <mark>6 new</mark>	PONTIAC		G6		27016	1873	<u>ب</u>	
1G2ZG5583	364	NOS.	I	SALESMANS NUMBER	56	MODEL NUMBER		1
	INSURANCE COVE				RIPTION	ACCT. NO.	SALE	к cost
	🗌 PUBLIC LIABI			OLDS:		400		-
LLISION - AMT. DED. \$	PTIONAL EQUIPMEN		ES	· · · · · ·	···	401		-}
GROUP		IPTION	PRICE	CUTLAS	5 NEW	402		_
CAP REDUC	TION 500.00	)		INTRIGU	JE .	404		-
			,	88/L5/L3	55	405		-
	500.00	$\overline{\gamma}$	1 the			406		-
100	500.00	LPPH	11-7	AURORA	<u> </u>	407		
$_{-}$		-		SILHOU	ELLE	408		-
	1			BRAVAD	A	409		<b>-</b>
				ALERO		410		-
					· · · · · ·			-
				CAD: DEVILLE		400C		<u> </u>
				CONCO	UR0 .	4010	and the second	the state of the s

403C

404C 405C

406C

407C

408C

LEASED TO:

DUNMORE, PA

MAKE

YEAR

VIN

			ESCALADE	409C		-	
						ΙΞ	
	,					]-	
				1	e la ser de la ser	-	
						-	a second and a second
			USED CARS: RETAIL	446	the second second second	-1-	gan in second
			WHOLESALE	448	والمتحدثة والمتحد	5	
			WARRANTY		Ď	F	
			LUXURY TAX	324L	, A	12	<b>N</b>
			GALES TAX	324P	5	6	5
			P.T.A. TAX	324T	27	$\mathbf{H}$	{
			LICENSE, TITLE, & ENCUMBRANCE	905		6	<b>6</b> · ·
			DOCUMENTARY FEES.	905	The second s	17	[
			TEMPORARY PLATE FEE	905		5	<b>(</b> )
			PLATE FEE	905		Ŀ	ſ
	JESCRIPTION OF TRADE-	MODEL	PAY OFF BALANCE	220B	· · ·	1-1	ſ
_	BODY COLOR			<u> </u>			
			TOTAL PRIC	E	3		l
			VALUE OF TRADE-IN	240	500.	4	£
			REBATE	220B		Ľ,	Ĺ
			DEPOSIT	220B		121	r
			SUB-TOTAL		<i>6</i>	7	•
		ر هر ا			20765.		6
		<u>н</u> т	FINANCE CONTRACT	205	20705.	+	í
	$\Delta = \frac{1}{2}$		AMOUNT DUE	220B	Þ		
			ON DELIVERY	ZZUD.			

ELDORADO SEVILLE STS

SEVILLE SLS

CONVERSIONS ELDORADO TO

CATERA

Reynolds and Reynolds 904039 O (803)

		27016 STOCK NO.
<b>3</b> € <sup>64</sup> ~	ODOMETER DISCLOSURE Federal law (and State law, if applicable) requin transfer of ownership. Failure to complete or result in fines and/or imprisonment.	res that you state the mileage upon
	I BURNE OLDS CADILLAC INC state that the odometer now reads 30	(transferor's name, Print)
	of my knowledge that it reflects the actual index unless one of the following statements is checked: [][1] I hereby certify that to the best of my reflects the amount of mileage in excess of its inechan [][2] I hereby certify that the odomicter reading is N WARNING - ODOMETER DISCREPANCY.	nge of the vehicle described below. / knowlege the odometer reading fical limits
÷	MAKE MODEL G	BODY TYPE
	VERICLE JDEN LIFICAJ ION NUMBER	TEAR 2006
	X HUMM UITTANSFEROR'S SIGNATURE	
	BURNE OLDS CADILLAC INC. PRINTED NAME 1205 WYOMING AVENUE	
	· · · · · · · · · · · · · · · · · · ·	SFATE ZIP GODE
-	08/05/05 Date of St X	
-	THANSFE PRINTED NAME	
	TRANSPEREE'S MANE	
X	TRANSFEREE'S ADDRESS (STREET)	STATE ZIP CODE
-		
	a an	
	<b>2</b> 1	4
	`	

...

## GMAC SMARTLEASE® AGREEMENT - Monthly Payment

LESSEE	(and CO-	LESSE	E) ("You") name and address, inc	ading county	Gara	iging address (il dif	ferenî)		LESSOR (Retailer)			<u> </u>
DI	INMORE	, PA			Princ	sipal driver (if busin	ess use)		BURNE OF 1205 WY SCRANTON	OMING A	AVENUE	INC.
$\Box$ if this bo	x is check x is check	ieler (o ied, Les ied, GM	e a vehicle. This is not a purchas Lessor ramed above and any as sor (Retailer) will assign this leas AC helped to arrange this lease a sor (Retailer) will assign this leas	signee. An fass e and sell the w ind Lessor (Ret	signee ehicle ailer) v	" is a person to whe to General Motors will assign it and se	om this lease is assig Acceptance Corpora	)ned (if it is ass tion ("GMAC").	igned).	 Ini and bai	 .k.	
🗆 If this bo	x is check	ed, Les	sor (Retailer) intends not to assig	n ihis lease.	0111010					·		
	· · ·				TH	E VEHICLE YO	U ARE LEASIN	G		1	· · · · ·	
New/Used	Year		Nake & Nodel	Body St	yle	Vehici	e ID ¥	Mileage		Primary	Use	
NEW	200	16	PONTLAC G6	SE	DN [	1G2ZG5	58364	30	🗆 Personal, Family, or H	ousehold	🗆 Comm	erc al, Business, or
Deater Ins	talled Op	tions:						i.i	GVW (il track)		<u> </u>	Conveyance
			ter e state e tra									
1 II 1 1 1 1	- 6 - 6		n grann an shuir in guin T	FEDERA		INSUMER LEA	SING ACT DISC	LOSURES				
	Due at L or Delive Below)*		2. Monthly Payments You: first monthly payment o 08/05/2005	, followed by		47 ayments of	3. Other Charges Disposition fee (in not purchase the	if you do	r monthly payment)	N/A(Th	tal of Paym le amount y the end of t	لمتحج مريحط التبريرين
*	927	. 28	\$302.78 due o			ol each month.			\$	-n/x -n/x	-	15157.94
•			The lotal of your monthly pay	ments is \$	-1	4533.44			Total \$	- 1	\$	13137.31
5. Amour	t Due at l	Lease (	Signing or Delivery:	"Itemiz	ation		Lease Signing or I 6. How the Amoun	+	Signing or Delivery wi	li be paid:		
"a. Capi	alized co	st reduc	lion		;	500.00				-		. 00
b. First	monihiy p	aymen			;	302.78	b. Rebates and no	oncash credits		· · ·		300,00
			eposit			<u> </u>						427.28
d. Title	ees			\$	;	N/A	-				•	
e. Hegi f. C-la	stration fe	es	·	\$	i	N/A						
g.	DOC	FEE				55.00						-
, <u>μ</u>	OTHE				<u>.</u>	22,00						
l	OLRS	FEE	S		·	25.00						
		<u> </u>	j. Total	\$		927.28	:		d. Total		\$	927.28
			· ·	7. You	r mon	the payment is de	etermined as shown	n below:	<u> </u>			
a. Gros	s capital	ized co	st. The agreed upon value of the	1/Phirle /S		Նորո	any tome you pould	or sume the lase	se term (such as service)	contracts.		
		any ou	rereation is hube clean of tease par	ance)							\$	21265.00
c. Adiu	anzee co sted cani	Jaireu Ialized	uction. The amount of any net tra-	ade-in allowanc	xe, reb	ate, noncash credi	l, or cash you pay the	at reduces the	gross capitalized cost		- \$	<u>500.0</u> 0 20765.00
d. Resid	iual valu	e. The	cost. The amount used in calcu value of the vehicle at the end of	the lease need	inom s ko ok	niy payment		······			= \$	10083.85
e, vepr	eclation :	and an	V amortized amounts. The amo	unt charged for	the w	shiele's dealine in t	induce devices a second					
	were totte										= \$	10681.15
	onta ge.	inc a	moont chargeo in addition to t	te depreciation	ano	any amonuzed an	nounts				т <b>К</b>	2652.29
g. Total	Davee	nts Th	nty payments. The depreciation e number of payments in your lea	and any amo:	rlized	amounts plus he	rent charge				= \$	13333, 44
	- heitinei	nto, 101	s nommer or payments in your lea	5e							÷	10

ľ

•

7. Your marking texapent is determined as shown below.	
a. Gross capitalized cost. The agreed upon value of the vehicle (\$) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	<u>\$ 21265.00</u> 500.00
b. Capitalized cost reduction. The amount of any net trade in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	- \$
c. Adjusted capitalized cost. The amount used in calculating your base monthly payment	$= \frac{5}{10083.85}$
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base montily payment	- \$
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term	10681.15
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$
g. Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge	= \$
h. Lease payments. The number of payments in your lease	+ <u>10</u> 277.78
Recementation and the second	= -
j. Monthly sales/use tax (estimated)	+ \$
k.	+ \$N/A
I. Total monthly payment	= \$302.78
Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dolla The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.	<u>rs.</u> 
Excessive Wear and Lise. You may be charged for excessive wear based on our standards for normal use and for mileage in excessive set. miles per year at the rate of \$	per mile.
Purchase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$, plus official fees and taxes.	
10. Olker Important Terms. See your lesse documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges,	and insurance

11. ITEMIZATION OF GROSS CAPITALIZED COST.	S.	20670,00
a. Agreed upon value of the vehicle b. GMAC administrative fee		505 00
c. License/registration/tile fees		M / X
d. Sales tax		N/A
e. Other tax (describe)		N/8
f. Optional service contract		N/A
g. Optional maintenance contract		11/1
h. Optional life insurance		N/A
i. Optional disability insurance		<u>N/A</u>
· ]		N/A
k	+ \$	N/A
I, Gross Capitalized Cost	= \$	21265.00

12. THE VEHICLE YOU ARE TRADING.

	(year)	(make)	-	(model)	N/A
Gross trade-in value				\$	-N/A
Payoff			_	\$	00
Net trade-in value		<u> </u>	=	\$	

13. OFFICIAL FEES AND TAXES. You will pay all opvernment license, tille, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes. 1222.50

The actual total of fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed. ź 22 50

a. Titleftien fees	\$ <u>64.3U</u>
b. Registration 'eest'axes	s N/A
c. License fees/taxes	\$N/A
	1200,00
d. Sales/use taxes (including tax on capitalized cost reduction)	N/A
e. Excise taxes	\$N7X

16. CHARGE FOR FINES, if the government places a fine on the vehicle and you do not pay it promptly, we may pay it. Each time we pay a line, you will pay us the fine plus \$20. 08/04/09

17. SCHEDULED LEASE END DATE. This lease is scheduled to end (month) (day) (year) You are scheduled to return the vehicle on this date.

18. LEASE END DAILY EXTENSION CHARGE, S. 25. 00 per day (plus tax), beginning on the eighth day after scheduled lease end date.

19, REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this iease as follows: UNITRIN DIRECT

Insurance company name: DI Insurance agency name: PO BOX Agency address: PO BOX Agency phone no.: DIRECT Agent's name:	509082 5	SAN DIEGO, CA 92150-	
Policy no.: Deductibles: Collison \$	DLiability C		
Insurance company name: Insurance agency name: Agency address: Agency phone no.: Agency phone no.:	· · · · · · · · · · · · · · · · · · ·		
Agent's name: Policy no.:N/7 Deductibles: Collision \$	DPhysical dar	- 10.6	

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance, if you sign below, we will try to get the coverage(s) checked for the lease term. We will include The premium in your base monthly payment. A notice you receive when you sign, this base describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

Premium

Anna limit

\$

₩/₩

N/A

Insurer name:

Address:

□ Life insurance (□ Lessee □ Co Lessee □ Both)

TO OFFICIAL STATE TAKES, FOR THE PAY OF SAVETHERE REPORTED AND ENDERING FOR THE
and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the
government levies on you, the vehicle, or us (except our net income taxes). We may change
your monthly payment if laxes change. We may bill you separately for official fees and taxes.

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE	\$	1222.50
The actual total of fees and taxes may be Figher or lower depending rehicle value when a fee or tax is assessed.	g on tax rat	es in effect or the
a. Title/lien fees	• - F	22.50
b. Registration fees/taxes		N/A
c. License feesitaxes		N/A
d. Sales/use taxes (including tax on capitalized cost reduction)		1200.00
e. Excise taxes		N/A
f. Property taxes		N/A
g. Other (describe)		N/A
h. Other (describe)	\$	<u>N/A</u>
i. Other (describe)	\$	N/A

#### 14. MILEAGE

XX DLow mileage: 12,000 miles/year. Base Mileage Allowance. 115.000 miles/veat.

Medium-duly truck (gasoline): 25,000 miles/year

Medium-duty truck (dlesel): 35.000 miles/vear

N/A

20 per mile, II this lease ends Extra Miles. You are buying extra miles at \$ on or after the last scheduled payment is due, we will credit you with \$ \_\_\_\_\_ per mile for each unused extra mile. There will be no credit if the lease ends early, you buy the vehicle, or the vehicle is a total loss. 10000

Total Allowed Mileage on the Ocometer at Lease End is		10030 miles.
Starting odometer mileage		48000 <sup>miles</sup>
Base mileage allowance	+	40000 miles
Purchased extra miles	+	

beyond the total allowed miles, plus tax. If the lease encs early and the vehicle is not a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.

15. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late. 11

Agent's name:				
Policy no.:	N/A	DPhysical damage	N/A	
Deductibles: Collision S	14 11	Comprehensive \$	07 A	

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability isurance. If you sign below, we will try to get the coverace(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sing this leave describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

	_
. ما ما با م	
Address:	

Insurer name:

п

Life insurance (DLessee DCo-Lesse	e ⊡Both) Pi Coverag	remium \$ ge limit \$		N/A N/A N/A
Disability insurance (Lessee only)		remium \$	<u> </u>	-N/A
LESSEE'S SIGNATURE: X	Monthly coverag	e limit \$	Age	
CO-LESSEE'S SIGNATURE: X	 		Age .	

21. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warranty checked below.

Stabdard manufacturer's warrante

Warranty papers that are separate from this lease state any opverage limits. The law gives you a warranty that the vehicle conforms to the description in this lease.

#### THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE, WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE.

#### 22. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS.

Name	Term	months,	_ miles
Name	_ Term	_months,	_ miles

If you are buying a service or maintenance contract now, you may pay for it at lease signing. If you do not, the price will be in the capitalized cost and you will pay rent charges on the price.

THIS IS THE ENTIRE AGREEMENT. This lease, includin the terms of this lease must be in writing and singled by you	g the front and back of this form, contai a and us, No oral changes are binding.	ins the entire agreement be	elween you and us relating to	the lease of the ve	chicle. Any che	inge to
LESSEE: X We may delay of rejtain from enforcing any of our rights ur	BY: X ader this lease without losing them.	00	Lesse: X			
NOTICE TO LESSEE. DO NOT SIGN THIS AGREEN	MENT BEFORE YOU READ IT 2 YO	N ARE ENTITLED TO P	A COPY OF THIS AGREEMING	ent. August	05	2005
	(cily)	(state)	· · · · · · · · · · · · · · · · · · ·	(month	(dav)	(vear)
LESSEE X BURNE OLDS CADILLAC INC.	BY: X BIGNATURE AND TITLE: X	Lum 9	HESSEE: X	AGEN		,
Lessor assigns all/right/ title, and interest in this lease to t time with the assignee (the "Dealer Agreement"). Lessor all	the party identifiec in this lease as th Iso assigns all right, title, and interest i	e intended assignee, und in the leased vehicle to th	er the terms of the Lease P ne nativi identified in this leas	lan Dealer Agreer	ment in effect	from time to
under the lerms BURNE OUDS CREEKLAC INC.	////	A	/	AGENT	abolgrice, er	na ucaignoci
ESSOR: SEE OTHER SIDE FOR O	BY: X / JUMMY / J DTHER IMPORTANT AGREEMENTS IN		N OF TRANSFER OF YOUR	INTEREST.		

Copyright 2001 General Motors Acceptance Compration. All Rights Reserved

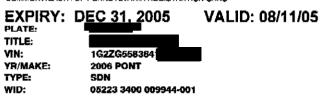


	ann aann 2779 1819 1919 1919 1919 1919 1919 1919 1		
WID: 05223 3400 009944-001	New Title Number:		
Pennsylvania Department of Trar	ons On Line Registration System		
Transaction: New Title/Transfer Reg         Processor: BURNE OLDSMOJ           Purchase Date: Aug 05, 2005         Process Date: Aug 11, 2005,           Prev Title No: None         Prev Dup Title Count; 0	BILE CADILLAC/00858946 Processed By: SHARON FENTON / Temp Reg Date: Aug 05, 2005 State of Origin: Nome		
Vehicle Type: PASSENGER       Condition:       [] Police         VP/Make: 2006/PONT       Body: SDN       [] Taxi         Odom Reading: 30       Fuel: G       [] Jois Tires S         Purchase Price: \$0.00       Odom Qual: ACTUAL_MILEAGE       Chass         Owner Information:       Lessee Information:       Lessee Information:         VAUN TRUST/C       Survivorship?       [] Retired         HORSHAM/PA/       [] Tenant in       [] ODTF         Survivorship?       [] Retired       Mail Code	Sis Mftr:         Body Make:         Reg/Proc Fee:         0.00           Insurance Information:         Dup Reg Fee:         0.00           UNITERN DIRECT         Transfer Fee:         6.00           8019436         Increase Fee:         0.00           Jan 11, 2005         Replacement Fee:         0.00           Jan 11, 2006         Other Fee:         0.00		
Trade In #1 Information:       Lien Holder #1 Information:         VN: None       GMAC         YR:       P0 BOX 9140         Make:       Condition:         Condition:       COCKEYSVILLE/MD         Allowance:       21030       [] ELT         Trade In #2: None       Lien Holder #2:       None         Trade In #3: None       Lien Holder #3:       None	Fees & Sales Tax Information: Tax exempt Reason: RENTAL AND LEASING/02 Tax Exempt No: 99270836 Taxable Sale Price: \$0.00 [ ] Local Sales Tax Override? X Rate: 0.06		
Assigned Tag Type: Class: Assigned Exp Sticker No: Assigned Tag No: RRGW: Class Sticker No: Assigned Exp Mo/Yr: RRGCW: Transferred Title No: Signature of Person from Whom Tag is Being Transferred Signature of Derson from Whom Tag is Being Transferred No of Dup Reg Cards:	C ] W/Renéwal C ] W/Tag Replacement O C ] W/Tag Exchange		
Comparison of a true loaded bound the manufacturer's Greek Valid's Bating (GMR) may create untails conditions and also void the manufacturer's warranty if damage should result from such overloading. Check with your dealer or factory representative. You should also consult your insurer concerning possible adverse effects to your insurance coverage with respect to such niverloading. The request that the above described vehicle be registered at the greak vehicle world with or RRGM) listed above under the provisions of Section 1916(b) of the Vehicle Code as amended by Act No. 8 (1980), approved 2:15-50. Unde acknowledge that I have been warred by the Department of Transportation that I needing by truck boyed the truck and endanger its occupants, as well as other vehicles and their occupants and pedestrians: and I/we assume all risks connected with any such overloading of the truck.			
I/we acknowledge that I/we may lose my/our operating privilege(s) or vahicle registration(s) for failure to maintain financial responsibility on the currently registered vehicle for the period of registration. I/we further acknowledge that I/we may be subject to a fine not exceeding \$5,000 and imprisonment of not more than two (2) years for any faise statement that I/we may make on this form, and I/we certify that I/we have examined and signed this form after its completion; and, that, if an exemption from payment of sales tax is claimed, T am/we are authorized to claim this exemption. I/we further certify that all statements there is and true and make application for certificate of fith for the vahicle describer above.			
Date Subscribed and Sworn to:	Signature of Applicant or Authorized Signer:		
Signature of Notary Administering Onth:	Signature of Co-Owner/Title of Authorized Signer.		
s	[] VIN/GVWR Certification or Tracing is Required.		
E A L	Place Signature of Person Verifying VIN/GVWR or the Tracing Here: I hereby certify that I have verified the VIN/GVWR of this vehicle and the VIN/GVWR listed above is correct SIGN: DIN:		
Detach Here 01 of 01			

COMMONWEALTH OF PENNSYLVANIA REGISTRATION CARD

3

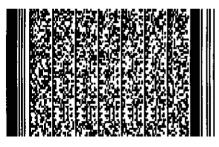
Č



EMISSION INSPECTION REQUIRED/DIESEL EXEMPT COUNTY : LACKAWANNA



I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.



ROBERT M. SILVERMAN<sup>+\*-</sup> CRAIG THOR KIMMEL<sup>+-^</sup>

- <sup>+</sup> Member, PA Bar <sup>\*</sup> Member, NJ Bar <sup>x</sup> Member, DE Bar <sup>Member, NY Bar <sup>^</sup> Member, MA Bar <sup>#</sup> Member, MD Bar <sup>\*</sup> Member, OH Bar</sup>
- <sup>@</sup> Member, DC Bar
- <sup>e</sup> Member, AZ Bar <sup>f</sup> Member, CO Bar
- <sup>£</sup> Member, CO Bar <sup>¥</sup> Member, VT Bar
- § Member, MI Bar ° Member, RI Bar
- <sup>m</sup>Member, NH Bar



#### 1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 JACQUELINE C. HERRITT<sup>\*\*\*</sup> ROBERT A. RAPKIN<sup>\*\*</sup> HY DAVID RUBENSTEIN<sup>\*\*\*</sup> BARRY R. WINDERMAN<sup>\*\*</sup> IRA P. SMADES<sup>\*</sup> DAVID L. LIBERMAN<sup>\*\*\*</sup> ANGELA K. TROCCOLI<sup>#</sup> FRED DAVIS<sup>\*\*</sup> RONALD ROWLAND<sup>\*\*\*</sup> CHRISTOPHER R. HOLLDAY<sup>\*\*\*</sup> AMY L. BENNECOFF<sup>\*\*</sup> CHRISTOPHER R. HOLLDAY<sup>\*\*\*</sup> CHRISTOPHER A. SCHOLER<sup>\*\*</sup>

> Of Counsel: RONNA LUCAS<sup>4</sup>

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005
 NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344
 MARYLAND OFFICE, 500 Redland Court, Suite 105, Owings Mills, MD 21117, P (410) 998-1119, F (410) 998-9997
 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476
 MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114
 PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

March 17, 2011

VIA EMAIL ONLY gmerinfo@gmexpert.com

General Motors Corporation - PA 30007 Van Dyke Avenue Warren, MI 48090-9065

v. General Motors Corporation

Vehicle: 2006 Pontiac G6-GT Date of Purchase: 08/04/2006 Place of Purchase: RJ Burne Pontiac, Scranton VIN: 1G2ZG558364

Dear Sir/Madam:

Please be advised that this office represents the above individual against General Motors Corporation pursuant to the PA Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

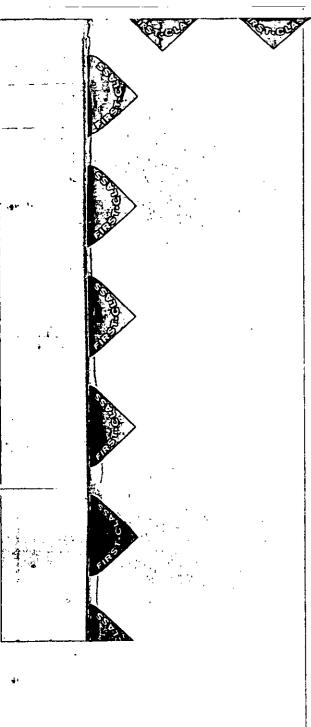
## DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman

RMS\ TL cc: Jeffrey Perri









## FIRST CLASS MAIL

APR 21 4000,



30 East Butler Pike, Ambler, PA 19002

#### TO:

Generai Motors Corporation C/O MSX International Attn: BRC Legal 1919 Concept Drive Warren MJ 48091

ROBERT M. SILVERMAN\*\* CRAIG THOR KIMMEL\*\*

\* Member, PA Bar Member, NJ Bar \* Member, DE Bar \* Member, DE Bar \* Member, MJ Bar \* Member, DH Bar \* Member, DC Bar \* Member, DC Bar \* Member, CO Bar \* Member, VT Bar \* Member, RJ Bar \* Member, RJ Bar



#### 1-800-LEMON LAW www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 JACQUELINE C. HERRITT<sup>\*\*</sup> ROBERT A. RAPKIN HY DAVD RUBENTEIN<sup>®</sup> BARRY R. WINDERMAN<sup>\*</sup> MELISSA K. FALA<sup>\*</sup> IRA P. SMADES<sup>\*</sup> DAVID L. LIEBERMAN<sup>\*\*</sup> ANGELA K. TROCCOLI<sup>®</sup> FRED DAVIS<sup>\*</sup> RONALD ROWLAND<sup>®</sup> CHRISTOPHER R. HOLLDAY<sup>\*\*</sup> AMY L. BENNECOFF<sup>\*\*</sup> CHRISTINA GILL ROSEMAN<sup>\*\*</sup> RICHARD A. SCHOLER<sup>\*\*</sup>

> Of Counsel: RONNA LUCAS\*

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005 NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344 MARYLAND OFFICE, 500 Redland Court, Suite 105, Owings Mills, MD 21117, P (410) 998-1119, F (410) 998-9997 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wiltnington, DE 19809, P (302) 791-9373, F (302) 791-9476 MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114 PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

April 16, 2008

General Motors Corporation c/o MSX International Attn: BRC Legal 1919 Concept Drive Warren, MI 48091

> RE: Perri v. General Motors Corporation VIN : 1G2ZG558364

Dear Sir/Madam:

I am writing this letter is an effort to work out a pre-litigation settlement of the abovecaptioned matter. I have enclosed the sales and servicing documentation submitted by the client. As you will notice from your Warranty History as well as any dealership records you review, my client's vehicle is a presumptive lemon.

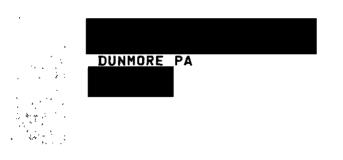
Plaintiff hereby demands a statutory repurchase of the vehicle, plus payment of counsel fees and costs in the bottom line amount of \$1,900.00. I would also be willing to discuss a vehicle swap, but only if the terms are favorable to my client, who is a loyal General Motors Customer. I look forward to discussing this case at your earliest convenience.

Very truly yours Robert M. Silverman Linn

RMS\tml Enclosures

EXPIRY:	DÉC 31, 2008	VALID: 12/18/07			
PLATE: TITLE:					ASIGNATURE
VIN:	16226558364				
YR/MAKE:	2006 PONTIAC		""" " " " " " " " " " " " " " " " " "	I hereby a	cknowledge this day that I have received
TYPE: WID:	SDN 07352 2605 006	059-001		Code.	he provisions of Section 3709 of the Vehicle

•



.



	CO-LESSE	E) ("You") name	and address, inc	uding county Gar	raging address (if di	fferent)	······	LESSOR (Retailer		·······	
*>			•	-	_ <b>+</b>	· · · · ·		BURNE (	) DLDS CAD YOMING A		INC.
	ORE, PA				ncipal driver (if busin	,	,	SCRANTO	ON PA 18	509-	
								e to everything on the term	front and bac	k.	· · · · · · · · · · · · · · · · · · ·
X	checked, rea	SOI (Detailet) Wi	ii assiyn ulis least	e and sell the vehicle	e to General Motors	Acceptance Comor	ation ("CMAC")				
f this box is a	checked, Les	sor (Retailer) wi	ange this lease a	and Lessor (Retailer) e and sell the vehicle	will assign it and se	ell the vehicle to Cen	tral Originating	Lease Trust.			
If this box is a	checked, Les	sor (Retailer) int	ends not to assig	n this lasea							
				N. STI	IE VEHICLE Y	UARE LEASIN	i <b>G</b>		and the second	stante la servici Catolana da servicia	情况的
w/Used Y	Year	Make &	Model	Body Style		le ID #	Mileage		Primary L		
NEW	2006	PONTIAC	G6	SDN	1G2ZG5	58364	30	Personal, Family, or		Comme	ercial, Busines
ealer Installe	ed Options:				····			GVW (if truck)		Agricul	tural Conveyance
000000000000000000000000000000000000000	*****	NA CREATE AND	**************************************	a la constante de la constante							Conveyance
				FEDERAL CO	DNSUMER LEA	SING ACT. DISC	CLOSURES			lan i chi in i Nationalia	San
Amount Due Signing or D		2. Monthly Pa		s <u> </u>	76	3. Other Charges	(not part of you	ir monthly payment)	4. Tota	al of Paym	ents
Itemized Bel				, followed by		Disposition fee (	if you do		N/A (The	amount y	ou will have p ne lease.)
		\$	302 78 due or	n the5	payments of	not purchase the	e vehicle)	\$		he end of th	ne lease.)
	927.28			ments is \$1				\$	—N/A		15157.
						L		Total \$	<u> </u>	\$	
Amount Ou		igning or Deliv		ritemization	of Amount Due at	t Lease Signing or	•				
		· +	-		500.00	6. How the Amoun	it Due at Lease	Signing or Delivery v	will be paid:		
				\$		a. Net trade-in all	owance			\$	
D. First mont	thly payment					b. Rebates and n	oncash credits				<del>500.</del>
				\$	22.50	c. Amount to be p	aid in cash		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		-127.
O. LIDE TEES	••••••••••••••••••••••••••••••••••••••	,11	***************************************		N/X						
					<u>N/A</u>						
n. Sales/use	OC PEE			<u>\$</u>	55.00	•					
	THER FEE			\$ <u></u>	22.00						
i0	URS FEES	· · · · · · · · · · · · · · · · · · ·			25,00						
· · · · · · · · · · · · · · · · · · ·	!	1 * 1	j. Total		927. 28 /	•	• •	d. Total	ý.	~ ·	927.::
			1 • •	مستله المروور والأراق فقار المسا	a stated abras and a maket setting			e termi (such as service			

the value of the vehicle at the end of the leas	e used in calculating your base	monthly payment
The amount char	ned for the vehicle's decline in v	value through normal use and for other items paid over 10681.15
NIGA DECAMPANTINE .		noints = * <u>- 2652.29</u>
. Total of base monthly payments. The depreciation and a	ny amortized amounts plus the	
Lease payments. The number of payments in your lease		+
Base monthly payment		$= \$ \frac{277.78}{25.00}$
Monthly sales/use tax (estimated)		+ \$ 23.00
		+ \$N/A
		= \$302.78
Early Termination. You may have to pay The actual charge will depend on wh	a substantial charge if you en en the lease is terminated. The	id this lease early. <u>The charge may be up to several thousand dollars.</u> a earlier you end the lease, the greater this charge is likely to be.
xcessive Wear and Use. You may be charged for excessive wear based	on our standards for normal use a	ind for mileage is excess of per mile.
urchase Option at End of Lease Term. You have an option to buy the v	vehicle at the end of the lease term f	
		e options and maintenance responsibilities, warranties, late and default charges, and insurance.
mer importam Terms. See your lease documents for additional inform	auon on early termination, purchase	s options and maintenance responsionnes, warrannes, rate and deraon energies, and moutheres.
TEMIZATION OF GROSS CAPITALIZED COST.		16. CHARGE FOR FINES. If the government places a fine on the vehicle and you do not pay i
Agreed upon value of the vehicle	<u>\$ 20670.00</u>	promptly, we may pay it. Each time we pay a fine, you will pay us the fine plus \$20. 08/04/09
. GMAC administrative fee	+ \$ 595.00	08/04/09
License/registration/title fees	+ \$ N/A	17. SCHEDULED LEASE END DATE. This lease is scheduled to end
Sales tax		
	······ • • • • • • • • • • • • • • • •	18. LEASE END DAILY EXTENSION CHARGE. \$ 25.00 per day (plus tax), beginning or
Other tax (describe)	······································	the eighth day after scheduled lease end date.
Optional service contract	N/1	19. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that liability and physical
. Optional maintenance contract	······· Ŧ Ψ	damage policies that meet our requirements (see the other side) are in force on the date of this
. Optional life insurance		lease as follows: UNITRIN DIRECT
Optional disability insurance	+ \$N/A	Insurance company name: > = = = = = = = = = = = = = = =
· · · · · · · · · · · · · · · · · · ·	+ \$N/A	Insurance agency name. DIRECT W COMP Agency address: PO BOX 509082 SAN DIEGO, CA 92150-
· · · · · · · · · · · · · · · · · · ·	+ <u>s</u> N/A	Agency address: 10 DOX 303001 3AM DIEGO, CA 32130-
I. Gross Capitalized Cost		Agency phone no.:
	·····	Agent's name:
HE VEHICLE YOU ARE TRADING(year) (make	e) (model) N/A	Policy no.:
iross trade-in value	iva -	
ayoff		Insurance company name:
		Insurance agency name:
let trade-in value	= \$	Agency address:
OFFICIAL FEES AND TAXES. You will pay all government lice	nse, title, registration, testing,	Agency phone no.:
nspection fees for the vehicle. You will pay all taxes on the	lease or the vehicle that the	Agent's name: Policy no.:N/A Physical damage N/A
mment levies on you, the vehicle, or us (except our net incommonthing payment if taxes change. We may bill you separately for	ome taxes). We may change	Policy no.:N/A Physical damage N/A Deductibles: Collision \$ Comprehensive \$
L ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE	······································	20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability
actual total of fees and taxes may be higher or lower dependin le value when a fee or tax is assessed.	g on tax rates in effect or the	Insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include
2 · · ·	22.50	the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.
Title/lien fees	N/A	and the second
Registration fées/taxes		
License fees/taxes		Address:
· · · /		

;

.

- ---

-

f. Property taxes N/A	Lite insurance (Li Lessee Co-Lessee Ci Both) Premium \$N/A-
g. Other (describe)\$	Coverage limit \$
h. Other (describe)\$N/A	Premium \$ N/A
I. Other (describe)\$N/A	CESSEESSIGNATURET X
MILEAGE.	Age
Base Mileage Allowance. 15,000 miles/year.	CORESSERIES SIGNATER X Age
Medium-duty truck (gasoline): 25,000 miles/year	
/ DMedium-duty truck (diesel): 35,000 miles/year	- 21. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warranty checked below.
Extra Miles. You are buying extra miles at \$ per mile. If this lease ends	·
on or after the last scheduled payment is due, we will credit you with \$ per mile. If this lease ends	Staddard manufacturer's warranty
sach unused extra mile. There will be no credit if the lesse and each you have the	
Total Allowed Mileage on the Odometer at Lease End is	The law gives you a warranty that the vehicle conforms to the description in this lease:
Starting odometer mileage 30 Base mileage 18000 miles	THERE ARE NO OTHER EXPRESS WARRANTIES ON THE! VEHICLE! WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THAT THE
Rase mileane allowerm	VEHICLE IS FIT FOR A PARTICIII AR PLIRDORE
	niles
	niles 22. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS.
Excess Mileage Charge. The excess mileage charge is \$ per mile for each n	mile Name mile Term months, mile
, beyond the total allowed miles, plus tax. If the lease ends early and the vehicle is not a loss, any excess mileage and wear charge will not be more than residual value minus	
vehicle sale plice. There is no excess mileage charge if you buy the vehicle.	II YOU AID DUVINU A SERVICE OF MAINTENANCE CONTRACT NOW, YOU MAY DAY TOP IT AT LEASE SIGNION
15. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is you will pay a late charge of 5% of the part of the payment that is late.	you do not, the price will be in the capitalized cost and you will pay rent charges on the price. due,
the terms of this lease must be in writing and signed by you and us. No oral changes are bind VESSEEI X BY: X We may delay or refrain from enforcing any of our rights under this lease without losing them.	
NOTICE TO LESSEE 1.00 NOT SIGN THIS AGREEMENT BEFORE YOU READ IT	ANTON ARE ENTITLED TO A COPY OF THIS AGREEMENT. ON AUGUST 05 2005
And the part of the part of the second	(city) (state) (vear)
LESSEE X BURNE OLDS CADILLAC INC. BY X	CONCESSEE?
	AGENI
LESSORIISIGNATURE AND THE	X front Change
time with the assignee (the/"Dealer Agreement"). Lessor also assigns all right, title, and inte	as the intended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time erest in the leased vehicle to the party identified in this lease as the intended assignee, or its designe
under the terms BURNPear Dgree ABTLLAC INC.	AGENT
ESSORBX X / AMANN	AGENT AGENT
	NTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.
671 MONTHLY 11/2001 (5)	The molebling a rejoniblition of inanspen of room intenest.
Copyright 2001 General Motors Acceptance Corporation. All Rights Reserved.	Lease Agreemen
and a second	
and the second state of th	
na se	
<ul> <li>A second s</li></ul>	
no z propio politika na provinska svetskom ostana s na provinska politika. Na 1999 – Politika politika na provinska politika politika politika politika politika. Na 1999 – Politika politika politika politika politika politika politika politika politika.	
en oligi yang i gewekazan kanagarakan kawa sekerana na	
n oʻgʻyoʻgʻ populateti ka nasoq sovan nava savago oʻran noʻnga oʻran ka navinga oʻran na navina na navina na n Toʻgʻyoʻgʻ populateti ka nasoq sovan navinga oʻran na navinga oʻran na navina na navina na navina na navina nav Toʻgʻyoʻgʻ populateti ka nasoq sovan navinga oʻran navinga oʻran na navina na navina na navina na navina navina	
n in gravit, in politika sanda suda suda suda suda suda suda suda su	

i.

	BURNE	~
Cardollac	PONT	

L

	DUNMORE			PA			1205 Wyoming			8509 · Tole		42-0107
	BATE -						VIN				PA ILES CAT	<u>GE 1</u>
			1			- T			<u></u>	<u> </u>		T
	02/27/06			an a				18739		4506		0000
		I		T T			ERCENCIE		<u> </u>			
	08/05/05								.00	01	02/28	3/06
	R.O. NOMBER	T	14.	(ID)		ONNESS PERSONNESS	DESSINGSS	376626265				-
	86952									<u>skn</u>		1
	N 201888 NO 2020 NO 2020 NO 2020	e (* 1966)		(466)))))))))))))))))))))))))))))))))))		PAIR LINE O	6 MA 12 11 11 11 11 11 11 11 11 11 11 11 11	****	=030E	₽₽		
	OPEN LED I	Sec. 1997 - 1997	Sector Sector Sector	NOT LE	GAL UP I	PARTS ARE I	4					
	1997 - 2009 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 - 2007 -	20.000.00	***************************************		COM	PLAINT CODE	- QJ					
	REPLACED F	S - 100 - 100		()). ())) ()) () () () () () () () () () ()	P 5	MA						
	GM FAIL CODE	7 S C	227344	700000000000000000000000000000000000000	TICH		. 1			•		
	RATELE NOI			~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		PALR LINE C	2	******		= <del>\$</del>		
		S. S. S.	38.498.499.499.203.89		<i></i>	THASSIS BAR	8, TRIED NE	W RF				
	STRUT, REMO			LASTIC	BODY PAI	WELS AND HE	ad Land, Pt Stated	nally p	OUND			
	BILL CODE	<b>.</b>	. <b>4</b> 4 y	سی تر ۷	COM	PLAINT CODE	NO.					
	REPLACED		NUMPER I	SNGENE -		Y) and a large lar	i i i i i i i i i i i i i i i i i i i	\$ <i>ም</i> ጫቆ	. :	29. JA	தனை	98 A.
	REPLACED R J1506 OTHER HOUR		at , , ,	~~Z	steçer			× Viras V B	<b>14</b>	<u>R strait</u>	. araa	
	GM		152357		· · · ·							
	FAIL CODE			25 - 25 25	UBBER		<b>1</b>					
						1		•••				*****
	SEE ATTCHE					PAIR LINE O	3 *********	era <del>nda</del>	49 <i>2-0</i> 0	世界		
•	BILL CODE	89.98 A.S.		19 19 19 19 19 19 19 19 19 19 19 19 19 1	8 18 18 18 18 18 18 18 18 18 18 18 18 18	HARGE -	Y					
	DATE RECEI	8 + 6 B + 6 + 7		111 M 2 M 11		knt type -	1	.00				
												÷.
1												
	ON BEHALF OF SER INFORMATION CO OTHERWISE SHOWN	NTAINE	D HERON L	S ACCURAT	TE UNLESS	THE FACTORY W	T OF DISCLAIM	ITES ALL				.00
	NO CHARGE TO OW	NER. T	HERE WAS NO	INDICATION	FROM THE	OF THE WARRAN SALE OF THIS ITEN	TIES WITH RESPECT ANTEMS. THE SELLER LADAS ALL WAT	TO THE HEREBY	10,200			.00
	REPAIRED OR REL CONNECTED IN ANY	FLACED	UNDER TH	IS CLADM	HAD BEEN	BITHER EXPRESS IMPLIED WARRAN	OR IMPLIED, INCLUE TY OF MERCHANTAE RTICULAR PURPOSE	NING ANY	Assess			.00
	MISUSE, RECORDS S (1) YEAR FROM THI	SUPPOR	TING THUS CLA	IM ARE AVA	ILABLE FOR	NEITHER ASSUM OTHER PERSON	ES NOR AUTHORIZ TO ASSUME FOR	TT ANY	(COD)	CHARGE .		.00
i	SERVICING DEALER REPRESENTATIVE.	R FOR	INSPECTION	BY MANU	FACTURER'S	TTS ITEM/ITEMS	NECTION WITH THE		) (3 F) <b>(</b> (6)	TREE		.00
0 VO	····								ALTS I			.00
	(SIGNED) DEALER, GEI	NERAL N	ANAGER OR AL	THORIZED P	erson (date)	CUSTO >	MER SIGNATURE			PAY MER PA		.00
3					<u> </u>				20016	11.1.1.28.28		.00

İ

UNMORE			PA				R J BU Cardiffico (*) ng Avenue - Scrento	PONTIAC		
BATE	XXAR	MAR	E'	MODEL		VIN	STRACES	MERCINA		<u>GE</u>
3/14/06	06	PONTIA	C G6		1G2ZG5	58364:	18739	5106	0	0000
RVHSE DATE	M	ngigiliad	S2(22/415)\$	- PROSESS	KERDAYNYARIN	B LICER	B RATE	PAYMENT	INV.	DATE:
8/05/05	03	/27/06	11	00/00	/00 00:00	-	70.0	0 01	03/2	7/06
.O. NUMBER		TA	X ID ·	89	in president	STREET, STREET	S PHONE			_
87263				<u> </u>						1
		******			the second s	01				
TIRL GUAGE	and the second second	1000 B 10 B 10 B 10 B	BAD FUL	l After	TANK IS I	AITTRD				
SILL CODE		- <u> </u>	W		PLAINT CO					
EPLACED I 17903	Sec. Sec. Sec.	alve an R valve	6470-639-6 <i>66</i> -68-6	AM PCM	PER SERVIC	R BULLETIN	*******	608		
(1205)					, p. m					
M ALL CODE			.75 -VA	LVE K		<b>1</b>				500
ain coæ			33							Q.9.
ATE RECE	eved	-	80	505 PAY	MENT TYPE	- 1	.00			
										18 an
	<i>.</i>	ંપ			ar Calena				(C) 444	2-0
Ľ,	5.52 5.52		- Yest	. Ash	Mar an		en fan fa	RTI A	gaan .	
e.			- L.A	EUUE	WU		∽° <b>(</b> ;*}		See .	
	÷.,	., e Z				цу.			1200.000 C	
								29 <b>4</b> - 1996		
					• • •			19 - 19 - 19 - 19 - 19 - 19 - 19 - 19 -	1994 A	•
								64 - He C.A		
		4. 7								4.15
										<u></u>
								••••		
	<b>.</b>									
							Electron de la constante de la		2000 (1990) 7000 (1990)	
N BEHALF OF SER FORMATION CO	ONTAIN				1	ENT OF DISCLAI		RORRAGION		. 00
THERWISE SHOW										.00

i

-...

à

L

CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S IMPLIED WARRANTY OF MERCHANTABLITY OR FITNESS POR A PARTICULAR PURPOSE NEITHER ASSUMES NOR AUTHORIZES ANY OTHER MERSON TO ASSUME FOR IT ANY LLABLITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS • • • • | i indiana ana REFALCHERSE .00 DEDACTIME .00 REPRESENTATIVE. SALES TAX .00 SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) CUSTOMER SIGNATURE .00 > CUSTOMER PAY .00

DATE         VEAR         MAKE         MUDEL         VID         STRACES         MILES IN         MILES IN//         MILES IN// <th>PAGE         STACES         MAKE         MODEL         STACES         MHES IN MILES OUT TO STACES         MHES IN MILES OUT TO TO DS/01/06         OG         PONTIAC         G6         1022G558364         18739         6036         0         00           RVICE DATE         NUTURED         SVCADY         PROMISED DATE/TIME         LICENSE         MATE         PAYMENT         INV DATE           08/05/05         05/01/06         14         00/00/00         00:00         70.00         01         05/01/06           0. NUMBRE         TAX ID         INME PROFIL         INTERSTITEME         INVESTITE         1           08315         INME PROFIL         INME PROFIL         INTERSTITEME         1           0. NUMBRE         TAX ID         INME PROFIL         INTERSTITEME         1<!--</th--><th>· · · · · · · · · · · · · · · · · · ·</th><th></th><th>PA</th><th></th><th>120</th><th>Cadd 5 Wyoming Aver</th><th></th><th>PA 18509 · Tele</th><th>INC. phone: (570) 34</th><th>42-0107</th></th>	PAGE         STACES         MAKE         MODEL         STACES         MHES IN MILES OUT TO STACES         MHES IN MILES OUT TO TO DS/01/06         OG         PONTIAC         G6         1022G558364         18739         6036         0         00           RVICE DATE         NUTURED         SVCADY         PROMISED DATE/TIME         LICENSE         MATE         PAYMENT         INV DATE           08/05/05         05/01/06         14         00/00/00         00:00         70.00         01         05/01/06           0. NUMBRE         TAX ID         INME PROFIL         INTERSTITEME         INVESTITE         1           08315         INME PROFIL         INME PROFIL         INTERSTITEME         1           0. NUMBRE         TAX ID         INME PROFIL         INTERSTITEME         1 </th <th>· · · · · · · · · · · · · · · · · · ·</th> <th></th> <th>PA</th> <th></th> <th>120</th> <th>Cadd 5 Wyoming Aver</th> <th></th> <th>PA 18509 · Tele</th> <th>INC. phone: (570) 34</th> <th>42-0107</th>	· · · · · · · · · · · · · · · · · · ·		PA		120	Cadd 5 Wyoming Aver		PA 18509 · Tele	INC. phone: (570) 34	42-0107
D5/01/06         06         PONTIAC         G6         102ZG558364         18739         6036         0         0           RV/CE DARE         NOTHTED         SVC ADV         PROMISED DATU/IME         LICENSE         RATE         PAYMENT         DV.DAV           08/05/05         05/01/06         14         00/00/00         00:00         70.00         01         05/01/0           10         NUMBER         TAXID         IRME FROME         BUDINESSTROME         00         05/01/0           10         NUMBER         TAXID         IRME FROME         BUDINESSTROME         01         05/01/0           10         NUMER         TAXID         IRME FROME         BUDINESSTROME         01         05/01/0           100         SENSOR         BUDINESSTROME         INFERSTROME         INFERSTROME         03         135.99           100         SENSOR </th <th>15/01/06         06         DATE - NOTUPIED         SVC ADV         FROMESCO DATE TIME         127.553         RATE         PAYMENT         DV TAT           18/05/05         05/01/06         14         00/00/00         00.00         70.00         01         05/01/06           00 NUMBRE         TAXIB         18.805 FROME         TAXIB         18.805 FROME         TAXIB         0.00/00/00         01         05/01/00         01         05/01/00           00 NUMBRE         TAXIB         18.805 FROME         TAXIB         18.805 FROME         TAXIB         0.00/00/00         01         05/01/00         01         05/01/00           00 NUMBRE         TAXIB         18.805 FROME         TAXIB         18.805 FROME         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         0         0         0         00         00         01         05/01/00         1         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         <t< th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th>PA</th><th>GE</th></t<></th>	15/01/06         06         DATE - NOTUPIED         SVC ADV         FROMESCO DATE TIME         127.553         RATE         PAYMENT         DV TAT           18/05/05         05/01/06         14         00/00/00         00.00         70.00         01         05/01/06           00 NUMBRE         TAXIB         18.805 FROME         TAXIB         18.805 FROME         TAXIB         0.00/00/00         01         05/01/00         01         05/01/00           00 NUMBRE         TAXIB         18.805 FROME         TAXIB         18.805 FROME         TAXIB         0.00/00/00         01         05/01/00         01         05/01/00           00 NUMBRE         TAXIB         18.805 FROME         TAXIB         18.805 FROME         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         05/01/00         1         0         0         0         00         00         01         05/01/00         1         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <t< th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th>PA</th><th>GE</th></t<>									PA	GE
RVICE DATE         NOTDFIED         SVC ABY         PROMISED DATE/TIME         LICENSE         RATE         RAYMENT         INV. DA           08/05/05         05/01/06         14         00/00/00         00:00         70.00         01         05/01/0           LO. NUMBER         TAT ID         TRUME PIENSE         OKUNCSS PROME         70.00         01         05/01/0           LO. NUMBER         TAT ID         TRUME PIENSE         OKUNCSS PROME         70.00         01         05/01/0           R8315         TAT ID         TRUME PIENSE         OKUNCSS PROME         70.00         01         05/01/0           88315         TAT ID         TRUME PIENSE         OKUNCSS PROME         70.00         01         05/01/0           FIEL         GAUGE MOT WORKLING         TAT ID TRUME PIENSE         OKUPELAINT CODE         0J         0J <th>RVICE DATE         NUTITIED         SVC ADV         PHAMAKED DATE/TIME         LICENE         RATE         RAMENT         INV.DAT           18/05/05         05/01/06         14         00/00/00         00:00         70.00         01         05/01/06           AO NUMBER         FAX ID         INDERFERENCE         BOUNDESTROME         10:000/00         00:00         70.00         01         05/01/06           AO NUMBER         FAX ID         INDERFERENCE         BOUNDESTROME         DOUNDESTROME         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         1         05/01/06         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1</th> <th></th> <th></th> <th></th> <th>MISINGL</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	RVICE DATE         NUTITIED         SVC ADV         PHAMAKED DATE/TIME         LICENE         RATE         RAMENT         INV.DAT           18/05/05         05/01/06         14         00/00/00         00:00         70.00         01         05/01/06           AO NUMBER         FAX ID         INDERFERENCE         BOUNDESTROME         10:000/00         00:00         70.00         01         05/01/06           AO NUMBER         FAX ID         INDERFERENCE         BOUNDESTROME         DOUNDESTROME         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         05/01/06         1         1         05/01/06         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1				MISINGL						
D8/05/05         05/01/06         14         00/00/00 00:00         TO.00         01         05/01/0           10         MARKE         TAXID         ROMEPHONE         REPAIRS	18/05/05         05/01/06         14         00/00/00         00:00         70.00         01         05/01/0           0.0 MUMARE         TAX ID         TOUGE PROFE         TOUSINGS.FROME         1           88315         1         1         1         1         1           0001000000000000000000000000000000000										Marikana
ON NUMBER         TAX 1D         REMEPTIONE         RESIDE STRONG           88315	O. NUMBER         TAX 19         DOME FRONT         TOURISS PROME           88315         Image: Comparison of the comparison						2 (33 25 51 5 S	I	r		
88315         REPAIR LIRE 01           FUEL GAUGE NOT WORKING         REPAIR LIRE 01           PUEL GAUGE NOT WORKING         OJ           PUEL GAUGE NOT WORKING         OJ           PUEL GAUGE NOT WORKING         OJ           PUEL CODE - W         COMPLAINT CODE OJ           BEPLACED FUEL LEVEL BENSOR         0J           1197         SENSOR, FUEL LEVEL B           22677575         -GENSOR         1           ALL CODE - F         COMPLAINT CODE OJ           BM         22677575         -GENSOR           ALL CODE - F         CP           M         22677575           ALL CODE - F         F           M         22677575           GAUGE NOT NORKING         1           ALL CODE - F         FP           M         22657275           ALL CODE - F         FP           M         22657275           ACCOUNT COST         GASKET           ACCOUNT COST         DEBIT           ACCOUNT COST         DEBIT           CHEDIT         237.264           62         28.50+           100.914         141.28	88315         I           REPAIR LINE Of								01	05/01	./06
COULD         REPAIR LINE 01           CAUGE NOT WORKING           PEN LEVEL SENSOR           DILL CODE -         F           COMPLAINT CODE -         OJ           DEPLACED FORL LEVEL SENSOR           DILL CODE -         F           COMPLAINT CODE -         OJ           DEPLACED FORL LEVEL SENSOR         N.A.         1.90         28.50         1.35.99           DILL CODE -         F         COMPLAINT CODE -         OJ           DEPLACED FORL LEVEL SENSOR         N.A.         1.90         28.50         1.35.99           DILL CODE -         F         TOTAL LABOR 28.50         1.35.99           M         22677575         SENSOR         1         95.47         1.33.66           PALL CODE -         FP         1         5.44         7.62           TOTAL PARTS         100.91         141.28           M         2682111         GASERT         TOTAL PARTS           ACCOUNT         COST         DEBIT         CHEDIT           263         27.264         15.98-           180         100.91+         141.28	NUMBER         REPAIR LINE 01         Automatic and a state a	O. NUMBER	<u> </u>	ANCE 2	(CON 1997)	ESTRUCTION D	0.00000-22000	e sonas			
DEL GAUGE NOT WORKING         DPEN LEVEL SENSOR         SILL CODE -       N         COMPLAINT CODE -       OJ         REPLACED FORL LEVEL SENSOR         SENSOR, FUEL LEVEL 8       N.A.       1.90       28.50       115.98         ALL CODE -       6F       1       5.44       7.62         TOTAL FARTS       100.91       141.28       141.28         ACCOUNT       COST       DEBIT       CHEBUT         C1       27.26+       115.98+       100.91+       141.28         C1       28.50       100.91+       141.28-       141.28-	NULL GAUGE NOT NURKING INTER LEVEL SENSOR         NOMPLAINT CODE         OT           SILL CODE         N         COMPLAINT CODE         OT           1197         SENSOR, FORL LEVEL 8         N.B.         1,90         28,50         135,59           1197         SENSOR, FORL LEVEL 8         N.B.         1,90         28,50         135,59           M         22677575         SENSOR         1         5,44         7,62           M         22682111         CASENT         1         5,44         7,62           MA         22677575         SENSOR         CASENT         1         5,44         7,62           MA         22682111         CASENT         CREDIT         1         5,44         7,62           MACCOUNT         COST         DEPIX         CREDIT         1         1,41,28           10         101         91         141,28         1         1,90           100         914         103,25         1,00         1         1,90         1           ACCOUNT         00505         PAINENT TYPE + 1         00         0         1         1,90         1         1,90         1         1,90         1,90         1,90         1,90         1,	88315	<u> </u>								1
DPEN LEVEL SENSOR       COMPLAINT CODE -       OJ         SEPLACED FORL LEVEL SENSOR       Implaced FORL LEVEL SENSOR       Implaced FORL LEVEL SENSOR       Implaced FORL LEVEL SENSOR         1197       SENSOR, FURL LEVEL S       M R       1.90       28.50       135.98         Implaced FORL LEVEL SENSOR       TOTAL LABOR       28.50       135.98         Implaced FORL CODE -       OF       TOTAL LABOR       28.50       135.98         Implaced FORL CODE -       OF       S.44       7.62         Implaced FORL FORL       FOTAL FARTS       100.91       141.28         Implaced FORL FORL       S.7.26+       115.98+       115.98+         Implaced FORL FORL       100.91+       115.98+       115.98+	NEWL SENSOR         N         COMPLAINT COLE         GJ           RPLACED FORL LEVEL         N         N         1.00         28.50         135.93           ISPACED FORL LEVEL LEVEL         N         N         1.00         28.50         135.93           M         22677575         -SENSOR         1         35.47         133.66           M         22677575         -SENSOR         1         35.47         133.66           M         22677575         -SENSOR         1         36.44         7.62           M         2267275         -SENSOR         1         36.44         7.62           M         22672757         -SENSOR         1         5.44         7.62           M         22682111         -GASKINT         CREDIT         1         13.26           ACCOUNT         COST         DEBIT         CREDIT         131.29           100         101.911         -131.26         135.98         135.98           101         101.911         -131.26         135.98         135.98           101         101.911         -131.26         135.98         136.98           101         101.911         -100         100.911         100.91<		0.9		REPA	IR LINE 01 ==			****		
NILL CODB -       N       COMPLAINT CODE -       GJ         REPLACED FORL LEVEL SENSOR       N A       1.90       28.50       135.98         1197       SENSOR, FUEL LEVEL 8       M A       1.90       28.50       135.98         M       22677575       SENSOR       1       95.47       133.66         M       22677575       SENSOR       1       95.47       133.66         M       22672575       SENSOR       1       95.47       133.66         MILL CODE -       6F       1       5.44       7.62         M       22682111       CASEET       1       5.44       7.62         MACCOUNT       COST       DEBIT       CHEDIT       1       1         62       28.50+       115.98-       1       1       1         60       100.91+       141.28-       1       1	N.L.: CODE -     B     COMPLAIRY CODE     OJ       LEPLACED PUEL LEVEL SUNSOR		*******	ING							
3.1197     SENSOR, FURL LEVEL 8     M B     1.90     28.50     115.98       M     22677575     SENSOR     1     95.47     133.66       M IL CODE -     6P     1     5.44     7.62       M     22682111     GASKET     1     5.44     7.62       ACCOUNT     COST     DEBIT     CHEDIT     1       C3     257.26+     115.98-     1       62     28.50+     115.98-     1       60     100.91+     141.28-     1	1.197       DENSOR, FORL LEVEL 8       M.8.       1.90       28.50       135.98         M       22677575       -BENSOR       1       95.47       133.66         M       22672575       -BENSOR       1       95.47       133.66         ML <code -<="" td="">       6F       1       5.44       7.62         M       2267257       DESIT       CREDIT       1       5.44       7.62         M       2267257       DESIT       CREDIT       1       5.44       7.62         M       2267257       DESIT       CREDIT       15.98       141.28         ACCOUNT       COST       DESIT       CREDIT       15.98       15.98         100       314       257.26+       15.98       15.98         100       100.91       161.28       161.28       161.28         ATE RECEIVED       80505 DATMENT TYPS - 1       .00       .00       .00</code>	10000000000000000000000000000000000000		W	COMPL	AINT CODE -	OJ				
TOTAL LABOR         28.50         115.98           M         22677575         -SENSOR         1         95.47         133.66           ALL CODE -         6P         1         5.44         7.62           M         22682111         -GASKET         1         5.44         7.62           ACCOUNT         COST         DEDIT         CREDIT         -         -           62         28.50+         115.98-         -         -           60         100.91+         141.28         -         -	TOTAL LABOR       28.50       115.98         M       22677575       680507       1       95.47       133.56         M       22682111       GASKET       1       5.44       7.62         M       22682111       GASKET       1       5.44       7.62         RCOOUNT       COST       DENIT       CHEDIT       1       1.12.9         RCOOUNT       COST       DENIT       CHEDIT       1       1.12.9         10       10.91       115.98       115.98       1       1.28         10       10.91       15.94       13.28       1       1.28         ATE RECEIVED       80505 PAYNERT TYPE       1       .00       3       3		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		an a		an <u>a</u> a	E0 33	E 00		
CODE     6P       M     22682111       GASKET     1       5.44     7.62       TOTAL PARTS     100.91       ACCOUNT     COST       ACCOUNT     COST       DEBIT     CHEDIT       62     28.50+       100.91+     141.28	ALL CODE     67       M     22682111     -GASKET     1     5.44     7.62       CODINT     COST     DEBIT     CREDIT       ACCOUNT     COST     DEBIT     CREDIT       10     101.91     115.98       10     101.91     141.28		BENSOR,	FORD LES	an a		***************************************	66.006.2000.2000	****	10-1 C	
M     22682111     -GASKET     1     5.44     7.62       POTAL PARTS     100.91     141.28       ACCOUNT     COST     DEBIT     CREDIT       63     257.26+       62     28.50+     115.98-       80     100.91+     141.28-	N       22682111       -CASERT       1       5.44       7.62         TOTAL PARTS       100.91       141.28         ACCOUNT       COST       DEDIT       CREDIT         63       257.26+         80       100.91       15.98-         80       100.91       101.28         ATE RECEIVED -       BOSOS PAYMENT TYPE -       1       .00				NSOR	1	. 95	.47 13	3.66		
TOPAL PARTS         100.91         141.28           ACCOUNT         COST         DEBIT         CHEDIT           63         257.26+           60         100.91+         141.28-	TOTAL PARTS         100.91         141.28           ACCOUNT         COST         DEBLT         CREDIT           63         257.26+         115.98+           62         28.50+         115.98+           80         100.91+         141.28	1979 9 (P)	******		SKRT	1	5	.44	7.62		
ACCOUNT COST DEBIT CREDIT 263 257,264 262 28:504 115,98- 160 100.914 141.28-	ACCOUNT         COST         DEBIT         CHEDIT           253         257.264						(* * * * * * * * * * * * * * * * * * *	ile ale all the second	()////#####\$///////////		
63         257.26+           62         28.50+         115.98-           80         100.91+         141.28-	101     115.99- 141.28       102     115.99- 141.28							* <del>******</del> ******	wmeun <sub>a</sub>		
80 100.914 141.28-	80         100.914         141.28	8									
**************************************	DATE RECEIVED 80505 DATEENT TYPE 1 00										
AATERECEIVED 80505 PAYNERT TYPE 1 00		80 	101 	).914 					-		
		ATE RECEI	VED -	80	505 PAYNR	NT TYPE - 1		.00			
						0.000					
						a de la companya de l					
						· •					
									•		

DADOR	.00	.00	STATISTICS IN CONTRACTOR	115.98	LABOR AMONINT	.00
PARTS	.00 PARTS	.00	PARTS	141.28	PARTSAMOURI	.00
MISC. SALES	.00 MISC SALES		MISC. SALAS	.00	MIN BALES	.00
MATERIALS	.00 MATRICALS	.00	MATERIALS	.00	MATERIALS	.00
					TOTAL CHARGE	.00
DEDUCTORIE	.00 DEDOCTOBLE	.00	DEBRICHER	.00	DEDECTIBLE	.00
SALESTAX	.00 SALESTAX	.00	SALA TANG	.00	SALES TAX	.00
OTHER PAY	.00				OTHER PAR	.00
INTERNAL	,00 CONTRACTS	.00	WARRANTY	257.26	CUSTOMER PAY	.00

PATE         VEAR         MADE         VIN         STACUS         NILLES IN         PAGE           12/29/06         06         PONTIAC         G6         1G2ZG558364         18739         11802         0         000           SERVICE DATE         MOTIPIED         SVC ADV         PROMISED DATE/INAL         LACEASE         KATE         PAYMENT         INV. DATE           08/05/05         12/29/06         49         00/00/00         00:00         75.00         01         12/29/06           30740         INV. DATE         INV. DATE         INV. DATE         INV. DATE         12/29/06           33740         INVERSITY         TAX ID         IOME FROME         BISINESS FROME         12/29/06           CUSTOMER STATES POWER. STEERING IS LOCINO: OP AT TIMES HAND TO STEER         INVERSITY AND HOURS STATES FOR LOAD FOR TIMES IN         1           SILL CODE         C         NO CHARGE         YEE INVERSITY         00         1           SWENCH OFEN CLEAD FOR UNDER         SWENCH OFEN CLEAD FOR UNDER         SWENCH OFEN CLEAD FOR UNDER         INTERATION OF INTERATION	DUNMORE			PA					PONTIAC		
REMULE DATE MUTICIED SVC ADV PROMISED DATE/TURE LACENSE KATE PAYMENT INV DATE 08/05/05 12/29/06 49 00/00/00 00:00 75.00 01 12/29/06 R.O. NUMBER TAXID HOME FROME FROME INFORMATION OF 12/29/06 R.O. NUMBER TAXID HOME FROME FROME INFORMATION OF 12/29/06 R.O. NUMBER TAXID HOME FROME FROME INFORMATION OF 12/29/06 R.O. NUMBER TAXID HOME FROM INFORMATION OF 10/2000 HAT TIMES HARD TO STEER NUMBER TAXID FROM INFORMATION OF 10/2000 HAT TIMES HARD TO STEER REMOVE AND REPLACE FOS LAMP SWITCH IS NOT LIGHTING OF 00/2000 HOME FROM INFORMATION OF 10/2000 HAT TIMES HARD TO THE REPLACE FOS LAMP SWITCH INFORMATION OF 12/2000 HAT TIMES HOME FROM INFORMATION OF 1550000 HAT TIME REPLACE FOS LAMP SWITCH INFORMATION OF 12/2000 HAT TIME REPLACE FOS LAMP SWITCH INFORMATION OF 10/2000 HAT TIME REPLACE FOS LAMP SWITCH INFORMATION OF 10/2000 HAT TIME INFORMATION OF 10/2000 HA	DATE	YEAR	МАК	B	MODEL	v	IN	SER/CES	MILES IN M		
08/05/05       12/29/06       49       00/00/00       00:00       75.00       01       12/29/06         80-NUMBRA       TAX ID       IROME FILORE       BUSINDS: FIGHER       1         93740       1       1       1       1         CUSTOMER STATES POWER STEERING IS LOCKING UP AT TIMES HARD TO STEER       1       1         NINDS POWER STEERING KODULS       00       00       00       1         BILL CODE       C       NO CHARGE       X         ORDERED PART. HILL CALL CUSTOMER WIES FARTER TO BE IN       00         SITCH OPEN CLICUIT       BILL CODE       N       00         BILL CODE       N       COMPLAINT CODE       00         SWITCH OPEN CLICUIT       BILL CODE       N       COMPLAINT CODE       00         BILL CODE       N       COMPLAINT CODE       00       00         REMOVE AND REFLACE FOS LAMP SWITCH       1       1       00       1         741 CODE       6G       N       00       1       00         741 CODE       6G       00       00       00       00         741 CODE       6G       00       00       00       00       00         741 CODE       6G       00 <th>12/29/06</th> <th>06</th> <th>PONTIA</th> <th>C G6</th> <th></th> <th>1G2ZG5583</th> <th>64</th> <th>18739</th> <th>11802</th> <th>о</th> <th>000</th>	12/29/06	06	PONTIA	C G6		1G2ZG5583	64	18739	11802	о	000
R.O. NUMBER       TAX TD       ROME PROVE       BUSINGSS PROVE       1         33740       Image: States in the state of the	FERVICE DATE	NO	ITFIED	SVC ADV	PROMIS	ED DATE/TIME	LICENSE	RATE	PAYMENT	INV. D	ATE
33740       1         CUSTOMER STATES POWER STEERING IS LOCKING OP AT TIMES HARD TO STEER         NNEDS POWER STEERING HOULS         BILL CODE       C         NNEDS POWER STEERING HOULS         BILL CODE       C         NO CHARGE       Y         ORDERRID PART WILL CALL CUSTOMER WHEN PART COMES IN         SWETCH OPEN CIRCUIT         BULL CODE       N         CUSTOMER STATES FOR LIGHT SWITCH IS NOT LIGHTING OP         SWITCH OPEN CIRCUIT         BULL CODE       N         COMPEAINT CODE - 03         REMOVE AND REPLACE FOR LAMP SWITCH       N A         MATE RECHTVED       S0505 FARMENT TYPE       00         FAIL CODE       S3         ATE RECHTVED       S0505 FARMENT TYPE       00         INTER AND/ON SI ACCURATE MATTER WARKEN SWET TYPE       00         INTER AND/ON SI ACCURATE MATTER WARKEN SWET TYPE       00         INTERATION CONTORED READER INS ACCURATE	08/05/05	12/	29/06	49	00/00,	/00 00:00		75.00	01	12/29	/06
Definition of the service of the se	R.O. NUMBER		TA	XID	R	OME PRONE	BUSINESS	PHONE			
CUSTOMER STATES POWER STEERING HEADOLLS INTROS FOMER STEERING MODULS BILL CODE C NO CHARGE Y ORDERED PART WILL CALL CUSTOMER WHEN PART COMES IN STATES FOR LICHT SUTCH COME AND LICHTING UP SWITCH OPEN CLRCUIT BILL CODE K COMPLANT FOR JUNC 100 CODE OI REMOVE AND REPLACE FOS LAMP SWITCH N2232 REPLACE 9 NA COMPLAINT CODE G DATE NECKIVED S0505 PRIMERY TYPE ACCOMPLAINT TO BUTCH DATE NECKIVED S0505 PRIMERY TYPE COMPLAINT OF DISCLAIMER DATE NECKIVED S0505 PRIMERY TYPE COMPLAINT OF DISCLAIMER COMPLAINT OF DISCLAIMER COMPANY OF DISCLAIMER COMPLAINT OF DISCLAIMER CARDY AND REPLACE BEST BE ACCEPT FILT THE COMPLAINT OF DISCLAIMER COMPANY OF DISCLAIMER COMPANY OF DISCLAIMER COMPANY OF DISCLAIMER CARDY AND REPLACE DEST BE ACCEPT FILT THE COMPANY OF DISCLAIMER COMPANY OF DISCLAIMER COMPANY OF DISCLAIMER COMPANY OF DISCLAIMER COMPANY OF DISCLAIMER CARDY AND REPLACE DEST BE ACCEPT FILT THE COMPANY OF DISCLAIMER COMPANY OF DISCLAIMER COMP	93740		·	· .					<u> </u>		1
CUSTOMER STATES FOG LIGHT SWITCH IS NOT LIGHTING OP SWITCH OPEN CIRCUIT BULL CODE V COMPLAINT CODE - OJ REMOVE AND REPLACE FOG TAMP SWITCH N2232 REPLACE 9 M A GM 15850573 -SWITCH 1 FAIL CODE - 6G DATE RECEIVED 80505 PAYMENT TYPE T' 00 CHARGE OF SERVEING DEALER, HEREBY CERTEY THAT THE NORMANTON CONTAINED HERE WAS NO INDUCATION FROM THE NORMANTON CONTAINED HERE WAS NO INDUCATION FROM THE WERAANCE OF UNK SERVEED SERVEINE DEFENSION OF MALE AND CONT OF MA	NNEDS POWE BILL CODE ORDERED PA	r sti - rt Wi	5 POWER EBRING FLL CAL	STEERI MODULE C L CUSTO	NG IS LA NO ( MER WHEI	CKING UP AT CHARGE - N PART COMES	TIMES HAI Y IN	ed to step	reeke KR		
SWITCH OPEN CIRCUIT BILL CODE V COMPLAINT CODE OJ REMOVE AND REPLACE FOG IAMP SWITCH N2332 RBPLACE 3 NA CM 15850573 -SWITCH 1 PALL CODE 66 DATH RECEIVED 3 BOSOS PAYMENT TYPE T/ 00 CHARGE TO AND DEALER, HEREFY CENTRY THAT THE NO CHARGE TO ANNE HERE VAS NO INDICATION FROM THE INFORMATION CONTAINED HERON BEACHER UNLESS NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE INFORMATION CONTAINED HERON BEACHER UNLESS NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE INFORMATION CONTAINED HERON BEACHER FROM THE THE THE THERE WITH BEACHER TO THE THE INFORMATION CONTAINED HERON BEACHER THAT ANY FROM THE INFORMATION CONTAINED HERON BEACHER THAT ANY FROM THE INFORMATION CONTAINED HERON BEACHER FROM THE THAT THE INFORMATION CONTAINED HERON BEACHER FROM THE THAT THE INFORMATION CONTAINED HERON BEACHER FROM THE UNLESS NO CHARGE TO OWNER THERE WAS NO INDICATION FROM THE INFORMATION CONTAINED HERON BEACHER FROM THE THAT THE INFORMATION CONTAINED HERON BEACHER FROM THE THE INFORMATION CONTAINED HERON BEACHER FROM THE THE INFORMATION CONTAINED HERON BEACHER FROM THE UNLESS NO CHARGE TO OWNER THERE WAS NO INDICATION FROM THE INFORMATION CONTAINED HERON BEACHER FROM THE THE THE THERE THE THE THE THE THE THE THE THE THE TH											<u></u>
CM       15950573       -SWITCH       1         FAIL CODE       60       0       00         DATE RECEIVED       90505       PAYMENT TYPE       1       00         Image: State of the state.       00         State effect of the state of the state of the state.       State of the state.       00         State for the state.       1       1       00         State for the state.       1       00       1       00         State for the state.       1       1       00       1       00         State for the state.       1       1       1       1       00	SWITCH OPE BILL CODE	N CII	RCUIT	W	COME						
PAIL CODE = 6G DATE RECEIVED BUSDS PRYMENT TYPE T 00 FORMULA CONTRACT OF DISCLAIMER IN BEHALF OF SERVICING DEALER, I HEREFY CERTEFY THAT THE NORMATION CONTAINED HEREFY CERTEFY THAT THE NORMATION CONTAINED HEREFY CERTEFY THAT THE NORMATION CONTAINED HEREFY CERTEFY THAT THE STATEMENT OF DISCLAIMER THE PACE WAS NOWN. SERVICES DESCRIBED WARE FREPARED AT ON CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE STATEMENT OF DISCLAIMER THE PACE WARE WITH RESELVE ARABITIES AND STATEMENT IN STRATES OF THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED WARE FREPARED AT SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES AND SUCCESSION SERVICES DESCRIBED THESE THAT THE SELVER HEREFY CONTINUES THE SELV	N2232	REI	PLACE		8	MA					
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HERON IS ACCURATE UNLESS TOTHERWISE SHOWN, SERVICES DESCRIPTED WERE FREEMEND AND THE SERVICES DESCRIPTION OF DISCLAIMER TOTHERWISE SHOWN, SERVICES DESCRIPTION FROM THE APPEARANCE OF THE VERUE OF THE VERUE FROM THE ALL OF THIS THE SERVICES DESCRIPTION FROM THE PARTIES AVENUES DESCRIPTION FROM THE PARTIES AVENUES DESCRIPTION FROM THE PARTIES AVENUES DESCRIPTION FROM THE SERVICES OF THE VERUE OF THE VERUE FROM THE ALL OF THE SERVICE OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION OF THE VERUE OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICE OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE DESCRIPTION FROM THE ALL OF THE VERUE FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE ALL OF THE SERVICES DESCRIPTION THE SERVICES DESCRIPTION FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE SERVICES DESCRIPTION FROM THE ALL OF THE SERVICES DESCRIPTION FROM THE SERVICES DESCRIPTION FROM THE ALL O			and the second of the second	14 Mar 10 Mar 1965	тсн		1				
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEROIN IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE FERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDUCATION FROM THE PAPEARANCE OF THE VERICLE OR OTHERWISE, THAT ANY PARA THE SALE OF THE INTERNATION SALL WARANTES DEFENSIVE OF THE VERICLE OR OTHERWISE, THAT ANY PARAMETERS MILE OF THE INTERNATION SALL WARANTES SALE OF THE INTERNATION SALL WARANTES OF THE SELER HEREBY SALE OF THE INTERNATION SALL WARANTES AND SALE WARANTES MILE OF THE INTERNATION SALL WARANTES AND CONTINUES AND C	DATE RECEI	vrd -	. `* <b>t</b>	80	505 PAY	BNT TYPE	i.	.00			
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEROIN IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE FERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDUCATION FROM THE PERFANCE OF THE VERICLE OR OTHERWISE, THAT ANY PARAMITE SALE OF THE INTERMISES ALL WARANTES IN SELER HEREBY SALE OF THE INTERMISES ALL WARANTES ALL WARANTES DIALE OF THE INTERMISES ALL WARANTES ALL WARANTES MILSO FILE WARANTES SHOWN SERVICES DESCRIBED WERE FERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDUCATION FROM THE SALE OF THE INTERMISES ALL WARANTES ALL WARANTES ALL OF THE INTERMISES ALL WARANTES ALL WARANTES MILSO FILE INTERMISES ALL WARANTES MILSO FILE INTERMISES ALL WARANTES FILE SELER HEREFILE MILSO FILE INTERMISES ALL WARANTES ALL WARANTES ALL WARANTES MILSO FILE INTERMISES ALL WARANTES FILE ALL WARANTES MILSO FILE INTERMISES ALL WARANTES ALL WARANTES MILSO FILE INTERMISES ALL WARANTES ALL WARANTES MILSO FILE INTERMISES ALL WARANTES ALL WARANTES FILE FILE MILSO FILE INTERMISES ALL WARANTES ALL WARANTES MILSO FILE FILE FILE ALL WARANTES FILE ALL WARANTES MILSO FILE FILE FILE ALL WARANTES FILE FILE FILE FILE MILSO FILE FILE FILE FILE FILE FILE FILE FILE		1	•7	Y.M.		ej,	ji yen	**** * C	nyo a .	9 <b>772</b> 0	
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMAS ALL WARRANTIES . 00 . 00	41 41	***() *	. p	. <b>.</b>	U.C.		4 <b>1</b> 2 2 2	Street I Sta		9 NO217	
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART		·	6.2				Ý				
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMAS ALL WARRANTIES . 00 . 00											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES . 00 . 00											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES . 00 . 00											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART											
INFORMATION CONTAINED HERON IS ACCURATE UNLESS THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRAN			CALED LIN					<b>m</b>			
NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMIS ALL WARRANTIES MISC. SALES	INFORMATION CON	TAINED	HERON 1	S ACCURAT	E UNLESS	THE FACTORY WAR	RANTY CONSTITUT	ES ALL			. 00
	NO CHARGE TO OWI	VER. THE	ERE WAS NO	INDICATION	FROM THE	OF THE WARRANTIE SALE OF THIS ITEM/IT EXPRESSLY DISCLA	S WITH RESPECT 'EMS. THE SELLER I DAS ALL WARF	IO THE IEREBY			

OF THE WARRANTES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLADMS ALL WARRANTES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S

CUSTOMER SIGNATURE

>

SCADOR CARDON S	.00
PARTS AMOUNT	.00
MISC. SALES	.00
MATERIALS	.00
TOTAL CHARGE	.00
DEDUCTIBLE	.00
6ALES TAX	.00
OTHER PAY	.00
CUSTOMER PAY	.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

REPRESENTATIVE.

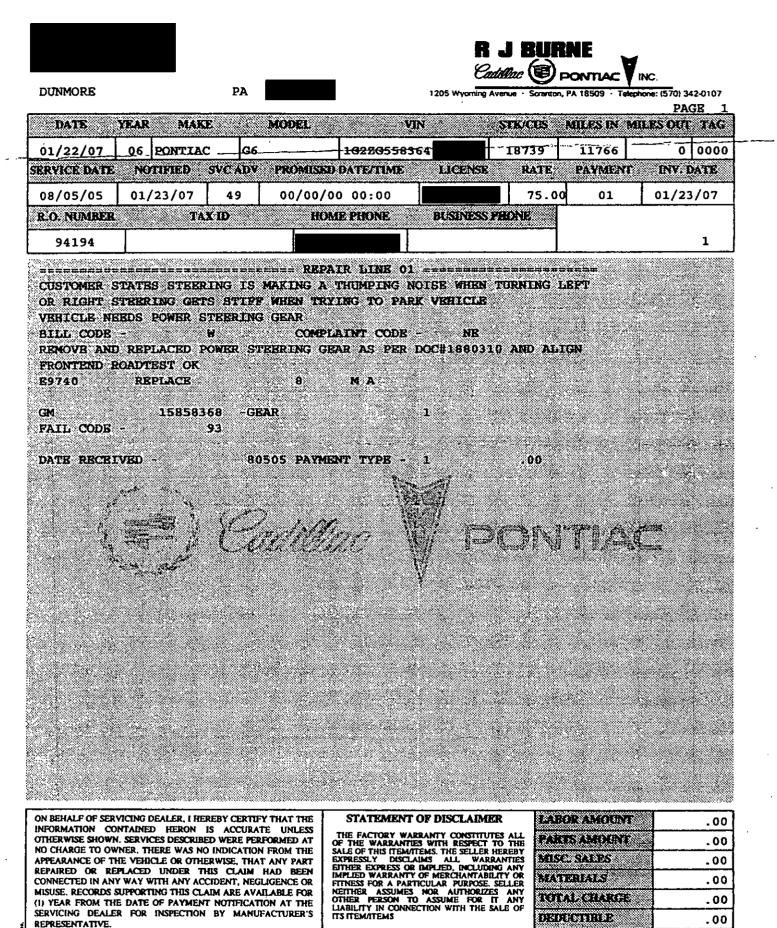
ź ŝ 200



# R J BURNE Catillac () PONTIAC VINC.

DUNMORE	2		PA					PONTIAC		12-0107
The West					-				PA	<u> 3e 1</u>
DATE		T	B		I			MILES IN M		l i
01/11/07		PONTIAC			1G2ZG5583		18739	11766		0000
ERVICE DATE			r			LACENSE	RATE	1	1	
08/05/05 R.O: NUMBER		/11/07 TA	19 KID	00/00/0	D 00:00 E PRONE	BUSINESS	75.00	0 01	01/11	./07
94002	T		A 11			DESERVESSI	ALC: NO			1
CUSTOMER S ROAD TESTE "STEERING" BILL CODE REPLACED P E7631	TATE DAR MODU - OWER MC - T VE - -	S WHILE D HAD S TE STEERI TOR AND 157753 HICLE TI HICLE TI	MARING TRERING W NG MODU CONTRO 70 -MO 6C 70 -MO 6C 80 80 80 80 80 80 80 80 80 80 80 80 80	A TURN TI LOCK UP I COMPLI LE AND REI LL 8 TOR ==== REPAI ON	HE POWER S POUND INTE AINT CODE BARNED M A IR LINE 02 M D	RNAL PROBL	CKS UP			
DATE RECEI			£ 99	505 <b>PAYNE</b> 3	T,TIPE -			TIA	bit.	

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE STATEMENT OF DISCLAIMER LABORAMOUNT .00 INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAMS ALL WARRANTIES ETHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY ULABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS STATES STATES AND A STATES . 00 NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART MISC. SALES . 00 REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MATERIALS .00 MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR REFALCHARGE (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE .00 SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S BERETENE .00 REPRESENTATIVE. SALESTAY .00 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) OTHER PAY CUSTOMER SIGNATURE .00 > CUSTOMER PAY .00



8 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) CUSTOMER SIGNATURE

SALES TAX OTHER PAY CUSTOMER PAY

.00

.00

.00

DUNMORE			P	A			1205 Wy	oming Aven		n, PA 18509 USTOMER			
DATE	YEAR	MAK	E	M	odel.		VIN .	Ş	KÆ	MILES D	S. M	LES OUT	TA
10/29/07	06	PONTIAC	2	G6		1G2ZG55	8364		18739	1796	2		
RVICE DATE	NO	TIFIED	SVC /	DV P	ROMISE	D DATE/TIM		ENSE	RATE	PAYM	ENT	INV.	DATE
08/05/05	10,	(29/07	49	)		00:00			75.0	0 00	)	10/2	9/07
LO. NUMBEI		TA	X ID		HO	ME PRONE	BUSH		)ne				
10002	5								<u>.</u>				1
an a	and the second secon		1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -		an sa an	SPAIR LIN	Sec. 12. 12. 12. 12. 12. 12. 12. 12. 12. 12	0. m. 496. 492. miles i	MARIE CONTRACTOR			*****	6932
JUSTOMER	STATE	s a thu	MPIN	g noi	se in :	STEERING .	and stre	RING F	BELS L	IKE ITS	GE'	IFFING .	STIF
•						_							
LACK OF L LUBE STER	mail de	a da binana a	Sec. 200.0		dominina ana								
Bill Code				an an an 1920 an 1920 a' bha	(***) Q.Q. (***)	-0078							
						EPAIR LIN	B 002 ≠=						
MULTI-POI	NT VE	HICLB I	NSPE	CTION									
	<u></u>		R(TT T	ON	~~~~								
Prbe Mutl	T-BOI	NT TURE			3 - DA NY 15 - DA NY 16								. 25 . Star 1
Bill Code	SE												
	SE						21 M	xxxxxxx XX					
Bill Code	SE						Tota	l Labo					
Bill Code	SE						Tota	xxxxxxx XX					
Bill Code	SE					ţ	Tota	l Labo					
Bill Code	SE					tin and the second s	Tota	l Labo					
Bill Code	SE						Tota Tota	l Labc l Lin€		wates d	A	12	
Bill Code	SE				10		Tota Tota	l Labc l Lin€			3.s		
Bill Code	SE				10],	n Jan	Tota Tota	l Labc l Lin€		TU	ŝ,	inter Anter	
Bill Code	SE	LTI-POI			<i></i>	1999 1992	Tota Tota	l Labc l Lin€		Tŀ	3,s		
Bill Code	- SE MU	LTI-POI			40	3,:2	Tota Tota	l Labc l Lin€		TL	ð,	192 Ang 1	
Bill Code	- SE MU	LTI-POI			207	1. 1	Tota Tota	l Labc l Lin€		" <b>T</b> I)	3,:	( <b>2</b> 7) (12)	
Bill Code	- SE MU	LTI-POI			ли,	ана у Дагас	Tota Tota	l Labc l Lin€		Tŀ	ŝ, e	in an	
Bill Code	- SE MU	LTI-POI			4.1	9,: A	Tota Tota	l Labc l Lin€		TU	Ĵ.	- Santa Santa Santa	
Bill Code	- SE MU	LTI-POI				1. 1. 1.	Tota Tota	l Labc l Lin€			3.s	i <b>r≠</b> eruar	
Bill Code	- SE MU	LTI-POI			лЛ.	in an Arian An Arian An Arian	Tota Tota	l Labc l Lin€		TV	ŝ,s	na Santa Santa	
Bill Code	- SE MU	LTI-POI			. 11	1 1727 1	Tota Tota	l Labc l Lin€		Ĩ	ŝ.	kartı. Farr	
Bill Code	- SE MU	LTI-POI				1 1727 1	Tota Tota	l Labc l Lin€		T	3,1		
Bill Code	- SE MU	LTI-POI					Tota Tota	l Labc l Lin€			<b>3</b> .6		
Bill Code	- SE MU	LTI-POI			. 11.	1	Tota Tota	l Labc l Lin€			3.a		
Bill Code	- SE MU	LTI-POI				1 1 2 2 2 2	Tota Tota	l Labc l Lin€		<b>T</b> .			

· · · ---- · · -----

\_ \_\_\_\_

----

OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

\_\_\_\_\_

THE PACTOR WARRANT CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS

CUSTOMER SIGNATURE

>

LABOR AMOUNT	
PARTS AMOUNT	-
MISC. SALES	
MATERIALS	
TOTAL CHARGE	
DEDUCTIBLE	
SALES TAX	
OTHER PAY	
CUSTOMER PAY	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

ŝ

1

DUNMORE		PA		1205 Wy	oming Avenue			phone: (570) 342-01( OPY PAGE 1
DATE	YEAR MAKI	s N	IODEL.	VIN	. SEK	Concernation of the second		ALES OUT TA
-02/04/08	-06-PONTIAC	G6		2 <del>85583</del> 64:		739	-20708-	
BRVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/	TIME LICE	INSR	RATE	PAYMENT	INV. DATE
08/05/05	03/03/08	49	00:			75.00	00	03/03/08
R.O. NUMBER	TAL T	(D)	HOME PRO		NGS PRON			
101856				000-00	0-0000			
Repair Typ			REPAIR	LINE 001 ==	<b>22720</b> 233	es <del>pano</del>	******	
CUSTOMER S	FTATES STREE	ING PRELS	STIFF AND L	OCKING UP				
		11	eolletins n Slown Roadte			204189	1	
Bill Code	- W							
Failure CC Complaint	10.000 00000000000000000000000000000000							
	STRERING	COLUMN RE	PLACEMENT	8 M .				
GM	159268	70	-COLUM		l Labor			
Failed Par	• <b>t</b> ; - · · · · · ·	15926	870	State-	1 Dante			
					l Parts 1 Line			
				anna a an an tha bha an tha an tha bha an th			energe and her	an a
	er an							
455° 4. Prof.		60	2.00				<b></b>	455
	The second se	Ea.	allac		ÞC	17.J	ΓIA	fam.
		Ea	allac		PC	)  }	ПА	C
		Ea	tiAac		PC	)î\]"	ΓIA	æ
4.200 A A A		Ea	állac		ÞC	N.	ΓIA	C
		Ea	állac		ÞC	)  \]"	FIA	C
		Ea	allac		PC	) N	ΠĄ	C.
		Ear	allac		PC	)NJ"	ΠΑ	<b>6</b>
		Ea	tillac		Þđ	¥N] <sup>™</sup>	ΓI,A	C.
		Ca	allac		PC		ΠA	<b>C</b>
		Ea	allac		PC	N	ΠΑ	СС -
		Ear	allac		PC	) <b>N</b> J <sup>**</sup>	ΠΑ	
		Ca	allac		PC		a w48 a	
INFORMATION CO	VICING DEALER, 1 HER NTAINED HERON I SERVICES DESCRIPTION	S ACCURATE	UNLESS THE FAC	EMENT OF DISCL	STITUTES ALL	LABOI	a wa a	800000
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW	NTAINED HERON L I. SERVICES DESCRIBE (NER. THERE WAS NO	S ACCURATE D WERE PERFOR INDICATION FR	UNLESS THE FAC OMED AT OF THE W OM THE SALE OF T	TORY WARRANTY CON WARRANTIES WITH RE HIS ITEM/ITEMS. THE SI Y DISCLAMS ALL	STITUTES ALL SPECT TO THE ELLER HEREBY WARRANTIES	LABOI	AMOUNT	800000
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW APPEARANCE OF TH REPAIRED OR REI CONNECTED IN ANY	NTAINED HERON I I. SERVICES DESCRIBE NER. THERE WAS NO IE VEHICLE OR OTHE PLACED UNDER TH Y WAY WITH ANY ACC	S ACCURATE D WERE PERFOR INDICATION FR RWISE, THAT AI IS CLAIM HAI IDENT, NEGLIGI	UNLESS IMED AT OF THE FAC OF THE	TORY WARRANTY CON WARRANTIES WITH RE HIS ITEMATEMS. THE SI V DISCLADAS ALL. KORESS OR IMPLIED, IN VARRANTY OF MERCHA OR A PARTICULAR PUI OR A PARTICULAR PUI	ISTITUTES ALL SPECT TO THE ELLER HEREBY WARRANTIES ICLUDING ANY INTABILITY OR RPOSE. SELLER	LABOI PARTS MISC.	CAMOUNT AMOUNT SALES	800000
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW APPEARANCE OF TH REPAIRED OR RE CONNECTED IN ANY MISUSE. RECORDS S (I) YEAR FROM THU	NTAINED HERON I I. SERVICES DESCRIBE INER. THERE WAS NO IE VEHICLE OR OTHE PLACED UNDER TH YWAY WITH ANY ACC SUPPORTING THIS CLA E DATE OF PAYMENT	S ACCURATE D WERE PERFOR INDICATION FR RWISE, THAT AI IS CLAIM HAI IDENT, NEGLIOI IM ARE AVAILA 'NOTIFICATION	UNLESS IMED AT OF THE FAC OF THE W SALE OF THE SALE OF THE W SALE OF ETHER EXPRESS D BEEN D B	TORY WARRANTY CON WARRANTES WITH RE- HIS ITEMATEMS. THE SI USCLADA'S ALL. KPRESS OR DAPLIED, D WARRANTY OF MERCHA OR A PARTICULAR PUI ASSUMES NOR AUT ERSON TO ASSUME IN CONNECTION WITH	STITUTES ALL SPECT TO THE ELLER HEREBY WARRANTIES ICLUDING ANY INTABILITY OR HORIZES ANY FOR IT ANY	LABOI PARTS MISC. MATE TSTEA	CAMOUNT AMOUNT SALES	
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW APPEARANCE OF TH REPAIRED OR RE CONNECTED IN ANY MISUSE. RECORDS S (1) YEAR FROM THD	NTAINED HERON I I. SERVICES DESCRIBE NER. THERE WAS NO IE VEHICLE OR OTHE PLACED UNDER TH Y WAY WITH ANY ACC SUPPORTING THIS CLA B DATE OF PAYMENT R FOR INSPECTION	S ACCURATE D WERE PERFOR INDICATION FR RWISE, THAT AI IS CLAIM HAI IDENT, NEGLIOI IM ARE AVAILA 'NOTIFICATION	UNLESS IMED AT OF THE FAC OF THE WALL OF THE WALL OF THE WALL OF THE WALL OF THE OF	TORY WARRANTY CON WARRANTES WITH RE- HIS ITEMATEMS. THE SI USCLADA'S ALL. KPRESS OR DAPLIED, D WARRANTY OF MERCHA OR A PARTICULAR PUI ASSUMES NOR AUT ERSON TO ASSUME IN CONNECTION WITH	STITUTES ALL SPECT TO THE ELLER HEREBY WARRANTIES ICLUDING ANY INTABILITY OR HORIZES ANY FOR IT ANY	LABOI PARTS MISC MATE TOTAL	CAMOUNT AMOUNT SALES MALS CHARGE THELE	

----- -- -----

. 

. . .

į.

• •

i

RCMPR010		IVERY/INCEN SOURCE: PON	TIVE HISTORY TIAC			/09/06 :02:54 1
VIN: 1G2ZG5583 64		SELLG SCE:	16 MDL YR	: 06	ORD NO:	JFNHVH
ODATE: 05/20/05 ORDE DDATE: 08/05/05 DLV						03081
DLVY DOE: 08/08/05 CANC: CANC DOE: TRADE: TRD DOE: SRVC IN: SRVC OUT:	DLVY TO:	MORE		PZ	A 18509	
BFSO ORD DT: PRICE ASSUR DT:	BFSO CU PRICE A	ST: SSUR RT:				
		-INCENTIVES				
CODE PAY SS/SITE CCR 01 16 03081	INV/INC NO 190088				DLR SHR 0.00	
PROCESS TYPE: 004 DATA SCE: GMAC MISC DATE: 08/05/05 POLICY PYMT CMNT:	INC MEMO NO:		SSN: AUTH PUR		TYPE: 6	
CODE PAY SS/SITE FFC 01 16 03081	INV/INC NO 00028654061				DLR SHR 0.00	
PROCESS TYPE: 001 DATA SCE: DLVY MISC DATE: POLICY PYMT CMNT:	CHECK NO: INC MEMO NO: MISC:	00028654061	SSN: AUTH PUR		TYPE: 6	
CODE PAY SS/SITE XJC 01 16 03081	INV/INC NO 190088	DATE 08/13/05	AMOUNT 1,390.25	MTHD OP	DLR SHR 0.00	
PROCESS TYPE: 004 DATA SCE: GMAC MISC DATE: 08/05/05	CHECK NO: INC MEMO NO: MISC: 0000094		SSN: AUTH PUR	_		
POLICY PYMT CMNT:				ACTV	TYPE: 6	

#### Privileged and Confidential Information

#### CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: PA

Customer Name:

Service Request: 71-615083719 GM Legal File No.: {Number}

Vehicle ID No.: 1G2ZG558364 Year, Make & Model: 2006 Pontiac G6

Was TAC contacted for this vehicle Yes

Lien holder:  $GMAC \boxtimes$  Other : {Name}

In Service Date: 8/5/2005

Vehicle is: NewBAC Code: 116996Vehicle Purchased Used on: {n/a ormm/dd/yy} at odometer {odometer}DVM requestspurchase Price ofinvolvement?: NoVehicle: \$ 21,265.00

# **VEHICLE REPAIR HISTORY**

#### ⊠ Engine/Fuel/Exhaust

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
2-27-06	86952	*	4,506	C/S rattle noise sounds like exhaust is loose./ Worn upper engine mount. /Diagnosed with chassis ears. Tried new right front strutRemoved front plastic body panels and head lamp, finally found noise in frontReplaced right upper engine mount.

⊠ <u>Steerir</u>	ng			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12-29-06	93740	1	11,802	C/S power steering is locking up at times. Hard to steer. / Road tested and got car to act up. Checked for bulletins none. N codes. Went through trouble chart and found needs power steering moduleOrdered part . will call customer when part comes in.
8-5-05	94002	1	11,766	C/S while making a turn, the power steering locks up. /Road tested and had steering lock up. Found internal problem with power steering moduleReplaced power steering module and relearned to car and road tested and OK now. (Correction and days out verified by Service Manager Ed Polovitch 4-16-08)
10-29-07	100025	1	17,962	C/S a thumping noise in steering and steering feels like its getting stiff./ Diagnosed customer's concern of noise and hard steering. Scan for codes. None set. Road test. Same as like vehicles. Unable to duplicate customer's concern. Checked suspension and steering components. All ok.(tires cupped) Has electronic steering not hydraulic. Lack of lube on intermediate steering shaftLube steering shaft per <b>bulletin 06-02-32- 007B</b> .
12-10-07	100871	2	19,129	C/S power steering is getting stiff. Then break loose./ TAC case 10029191. check battery voltage on cold start operation. 11.72 volts. Checked for diagnositic codes. No codes. Road test 4 miles and checked operation several times in parking lot. –Could not duplicate customer's concern.
1-22-07	94194	2	11,766	C/S steering is making a thumping noise when turning left or right. Steering gets stiff when trying to park vehicle. / Used chasis ears to

				determine where noise is coming fro steering gear. Vehicle needs power steering gearRemove and replace power steering gear as per DOC# 1880310 and align front end. Road test ok. (days out verified by Service Manager Ed Polovitch 4-16-08)
2-4-08	101856	2	20,708	C/S steering feels stiff and locking up at times. /Scan system. No codes. Check for bulletins. None. Called TAC DOC#2041891. TAC CASE 11029191. Removed and replaced steering column. days out verified by Service Manager Ed Polovitch 4-16-08)

⊠ <u>Electri</u>	<u>cal</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8-29-05	82895	1	30	C/S not starting. / Check charging system. Dead Battery. Bad cell code 2K3D7 –Replace battery.
2-27-06	86952	2	4,506	C/S fog light switch does not light up. Parts are in. /Open LED in switch Replaced fog lamp switch.
3-14-06	87263	1	4,774	C/S fuel gauge does not read full after tank is filled./ Repair vehicle as per <b>document 1779034</b> Replace EGR and tube and EGR connector. Program code 10765.(Verified days out by Service Manager Ed Polovitch 4-16-08)
5-1-06	88315	1	6,036	C/S gauge not working./ open level sensor. Checked for power and ground. Both checked. WorkingReplaced fuel level sensor. Works fine now. (Verified days out by Service Manager Ed Polovitch 4-16-08)
12-29-06	93740	*	11,802	C/S fog light switch is not lighting up. /Switch open circuit. Had power but would not light upRemove and replace fog lamp switch. OK now.

$\boxtimes$	<u>Other</u>

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1-9-06	85969	1	3,340	LOF
1-9-06	85970	1	771	RECALL 05094. Sun visor recall parts are inReplaced two sunvisor

#### THE STATE LEMON LAW READS:

Days out of service: **30** Repairs **3** Time period : **12/12,000 Miles** Does Lemon Law state nonconformity must continue to exist? Yes If applicable, safety-related repairs Safety-related time period **Months / Miles** Usage: Lesser of 10% of purchase price or .10 per mile for miles prior to 1<sup>st</sup> report.

#### Number of repair attempts in the presumption period:

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

# PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

# PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: **1-370626200** Date & Offer/Result:

Concern: Date & Offer/Result:

Concern: Date & Offer/Result:

#### RECOMMENDATION

# RATIONALE

REASON FOR REMOVAL

CRS FINAL OFFER:

DATE:

PLAINTIFF'S FINAL DEMAND:

DATE:

OFFER TO CUST: \$
OFFER TO CUST: \$ ATTORNEY FEES: \$
OR INCLUSIVE OFFER: \$

AMOUNT TO CUST: \$

ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

# \* SES light is to be captured under affected component above.

#### Privileged and Confidential Information

#### CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: PA

Customer Name:

Service Request: 71-615083719 GM Legal File No.: {Number}

Vehicle ID No.: 1G2ZG558364 Year, Make & Model: 2006 Pontiac G6

Was TAC contacted for this vehicle Yes

Lien holder:  $GMAC \boxtimes$  Other : {Name}

In Service Date: 8/5/2005

Vehicle is: NewBAC Code: 116996Vehicle Purchased Used on: {n/a ormm/dd/yy} at odometer {odometer}DVM requestspurchase Price ofinvolvement?: NoVehicle: \$ 21,265.00

# **VEHICLE REPAIR HISTORY**

#### ☐ Engine/Fuel/Exhaust

Steering

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
2-27-06	86952	*	4,506	C/S rattle noise sounds like exhaust is loose./ Worn upper engine mount. /Diagnosed with chassis ears. Tried new right front strut Removed front plastic body panels and head lamp, finally found noise in frontReplaced right upper engine mount.

	l <u>u</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12-29-06	93740	1	11,802	C/S power steering is locking up at times. Hard to steer. / Road tested and got car to act up. Checked for bulletins none. N codes. Went through trouble chart and found needs power steering module Ordered part. will call customer when part comes in.
1/11/07	94002	1	11,766	C/S while making a turn, the power steering locks up. /Road tested and had steering lock up. Found internal problem with power steering moduleReplaced power steering module and relearned to car and road tested and OK now. (Correction and days out verified by Service Manager Ed Polovitch 4-16-08)
10-29-07	100025	1	17,962	C/S a thumping noise in steering and steering feels like its getting stiff./ Diagnosed customer's concern of noise and hard steering. Scan for codes. None set. Road test. Same as like vehicles. <b>Unable to duplicate</b> <b>customer's concern. Checked suspension and steering</b> <b>components. All ok.(tires cupped) Has electronic steering not</b> <b>hydraulic. Lack of lube on intermediate steering shaftLube</b> <b>steering shaft</b> per <b>bulletin 06-02-32-007B</b> .
12-10-07	100871	2	19,129	C/S power steering is getting stiff. Then break loose./ TAC case 10029191. check battery voltage on cold start operation. 11.72 volts. Checked for diagnositic codes. No codes. Road test 4 miles and checked operation several times in parking lot. –Could not duplicate customer's concern.
1-22-07	94194	2	11,766	C/S steering is making a thumping noise when turning left or right.

1-22-07 94194 2 11,766 C/S steering is making a thumping noise when turning left or right. Steering gets stiff when trying to park vehicle. / Used chasis ears to determine where noise is coming fro steering gear. Vehicle needs

				power steering gearRemove and replace power steering gear as per DOC# 1880310 and align front end. Road test ok. (days out verified by Service Manager Ed Polovitch 4-16-08)
2-4-08	101856	2	20,708	C/S steering feels stiff and locking up at times. /Scan system. No codes. Check for bulletins. None. Called TAC DOC#2041891. TAC CASE 11029191. Removed and replaced steering column. days out verified by Service Manager Ed Polovitch 4-16-08)

⊠ <u>Electri</u>	ical			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8-29-05	82895	1	30	C/S not starting. / Check charging system. Dead Battery. <b>Bad cell</b> code 2K3D7 –Replace battery.
2-27-06	86952	2	4,506	C/S fog light switch does not light up. Parts are in. /Open LED in switchReplaced fog lamp switch.
3-14-06	87263	1	4,774	C/S fuel gauge does not read full after tank is filled./ Repair vehicle as per document 1779034Replace EGR and tube and EGR connector. Program code 10765.(Verified days out by Service Manager Ed Polovitch 4-16-08)
5-1-06	88315	1	6,036	C/S gauge not working./ open level sensor. Checked for power and ground. Both checked. Working <b>Replaced fuel level sensor. Works fine</b> now. (Verified days out by Service Manager Ed Polovitch 4-16-08)
12-29-06	93740	*	11,802	C/S fog light switch is not lighting up. /Switch open circuit. Had power but would not light upRemove and replace fog lamp switch. OK now.

⊠ <u>Other</u>				
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1-9-06	85969	1	3,340	LOF
1-9-06	85970	1	771	RECALL 05094. Sun visor recall parts are inReplaced two sunvisor

# THE STATE LEMON LAW READS:

Days out of service: 30 Repairs 3 Time period : 12/12,000 Miles Does Lemon Law state nonconformity must continue to exist? Yes If applicable, safety-related repairs Safety-related time period Months / Miles Usage: Lesser of 10% of purchase price or .10 per mile for miles prior to 1<sup>st</sup> report.

Number of repair attempts in the presumption period:	4
Total days out of service during the presumption period:	5
Total days out of service during customer's ownership:	15

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

# PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

## PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: 1-370626200 – opened 10/24/05 - Cust STS: that he has been dealing with dlr for 10 yrs and feels that if he had waited for 2 weeks he would be spending \$2000.00 less. Feels they make him feel there was going to be no veh and they had only 6. Then Neighbor went down and is spending \$2000.00 less. Closed 10/31/05

Date & Offer/Result:

Concern: Date & Offer/Result:

Concern: Date & Offer/Result:

#### RECOMMENDATION

Recommend \$2000 to \$3800 to the cust & \$1900 attorney fees due to replaced power steering module, replaced power steering gear & replaced steering column on vehicle

#### RATIONALE

# REASON FOR REMOVAL

CRS FINAL OFFER:	DATE:	OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
PLAINTIFF'S FINAL DEMAND:	DATE:	AMOUNT TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

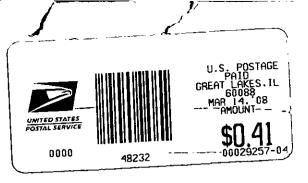
Date:

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
НVАС	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

# \* SES light is to be captured under affected component above.



mclenry, IL



Reimbursement Department PO BOX 33170 Detroit, MI 48232-5170

MAR 1 7 2509

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

4823235170 8050 Jahlahahahahahahahahahahahahahahahaha

### **CUSTOMER REIMBURSEMENT CLAIM FORM**

Date Claim Submitted: 2/14/08 17-Digit Vehicle Identification Number (VIN): 400 40 1GJZG538954 H9985 49985 Date of Repair: 3AUGØ7
17-Digit Vehicle Identification Number (VIN): 400 16226528954 49985 49985 Date of Repair: 370607
Mileage at Time of Repair: Date of Repair: 3AUGØ7
Claimant Name (please print):
Street Address or PO Box Number:
City: MCHENYY State: IL ZIP Code:
Daytime Telephone Number (include Area Code):
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: $\$ 848.60$
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.
Claimant's Signature:

-

Please mail this claim form and the required documents to:

#### Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

i

#### **CUSTOMER REIMBURSEMENT PROCEDURE**

If you have paid to have this condition corrected prior to this notification, you may be eligible to \_\_\_\_\_\_ receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

#### If your claim is:

- Approved, you will receive a check,
- · Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Pontiac Customer Assistance Center at 1.800.620.7668 (TTY 1.800.833.7668).

# 

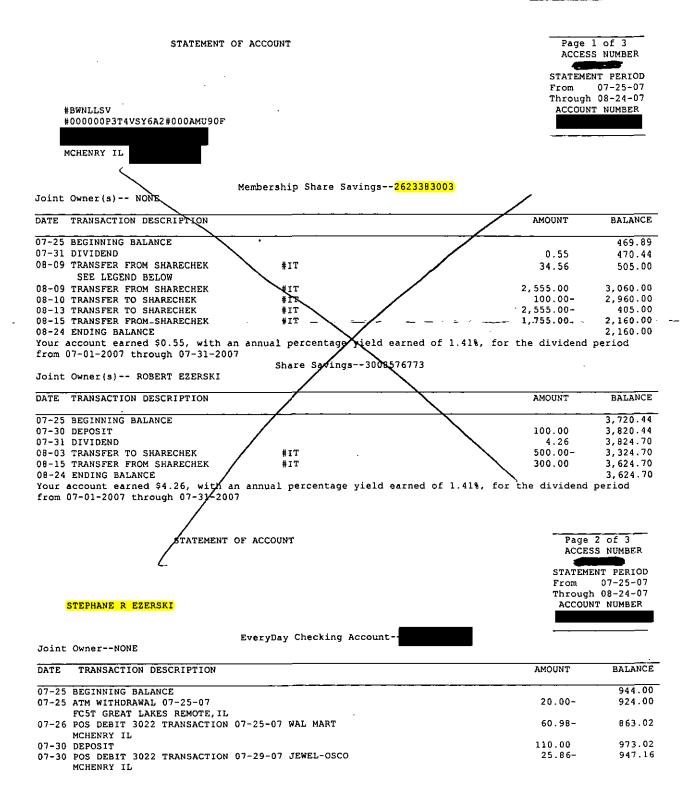
			$\frown$		PONTIA	C
AJ 30120	3153	53	arve	51	Cadilla	C
	* I'NVC	JOE+ U		lija –	SUBAR	
			~		SOUTH RO HENRY, IL (	
MCHENRY, IL	ኮለG	E 1	-		(815) 363-30	70
HOME: BUS:	•				v.garylangai	ito.com
COLOR TYEAR MAKEMODEL			590 JOE		FIN/OUT	TAG
			LICENCE	MILEAU		
	1 <u>G2ZG528</u> 9		<u> </u>	19985/4		TROLE
DEL DATE PROD. DATE WARR, EXP PROMISED	<u> </u>	20 NO.	RATE	PAYMENT		- <u></u>
03.JAN07 DI				COURS2	0 <u>37.::607</u>	
READY OPTIONS.	DPRETA	25 ENGER,	5 Liner	sFj		
09:08 CBAUCOV 15:38 CBAUCO7						
TONE OFCODE TECH TYPE DOURS			1.134		<u>V((01)</u>	با
A BENV AN D'SPLAYS ON DASH, CONTERD 7 900 DIAG AND (NSTALL STEERING CO)	ШАС 8,2, Блімм	REPATR /	VE NEEDEI	J.		
890 SUARSZ, OWEN TACH:						
			200 00	413.23	413.2	
1 15926870 COLUMN 49985 3.50 DIAC PREVIOUS RO INSTALL S	TERRING C	OLOMB AND	388.80 TEST D	388.80 RIVE ALE	388.8	0
OK AT THIS TIME						
B 1 DAY FREE RENTAL CAR WITH SERVICE (	**********	********* AB 000	111 00 M	k P.M. ADELE		
WEBRENTL I DAY FREE RENTAL CAR W			OU OR MI	JK (1		
REPAIR OF \$299,00 OR MORE		•				
99 SUBLET LICH: 99 CPP2				0.00	0.0	0
SUBL ENCERPRISE POR						
- ~ (1992)	******			30.00	30.0	C
CULTOMER PAY SEOF CHARGE FOR REPAIR OF				• • - <u>-</u>	25.0	b
· · · · ·					ر ريد ري ريد ر 	
				CHECK CCT ALL THE D		
. Ď×-ŕ +×+-	*** (59	OOSE YOUR	יט איזרי ו	⊇ TÌME	******	
VISIT HALL MAY				r CARD IN AND PICK (		
THE				HING READY		
STATE MENT OF DECLAINT R	SERVICE					-
of the within a with respect to the same of the amplitume. The Sector needs supporting declarates	MONDAY THR 7.00 A.M 7 -		PARTSAMO	<u> </u>	<u>- 358.8</u>	<u> </u>
wortantiers colors country in ADDER and the state of	SATUR		GAS OIL, LI		0.0	
ministry of pictularity production of the second se	8:00 A.M 12	00 P.M.			<u> </u>	
authorized any other person as the territeric in the SER	VICE PONT				852.9	<u> </u>
contraction with the stor of our.	(815) 363-	3070	LESSINGUE TAX	RANCE	$\frac{30.0}{26.5}$	
THE REMAINS CONTRACT OF Mr. Goodwranch	PARTS D	RECT:	PLEASE P			<u> </u>
	(815) 363-	3040	THIS AMO		<u>848, G</u>	<u>0</u> -
Γ.	)aid	VIS	A			
4-			<i>r</i> 1			
		VIS. Ba	VG AT	ר		
			$- \varphi$	J		
		·		_		

Page 1 of 3

Payment page

#### NAVY FEDERAL CREDIT UNION Online Statement

#### Read Disclosure for Combined



Page 2 of 3

I.

07-30	POS DEBIT 3022 TRANSACTION GREAT LAKES IL	07-27-07	NEX 090014	40.00-	907.16
07-31	DEPOSIT - DFAS-CLEVELAND NAVY ACT 073107			1,985.11	2,892.27
07-31	DIVIDEND			0.56	2,892.83
	SHARECHEK WITHDRAWAL			680.00-	2,212.83
	DEPOSIT - 38010000000000			680.00- 2,555.71	4,768.54
	FED PAYMNT 080207			2,000.11	47700.04
08-03	TRANSFER FROM SHARES		#IT	500.00	5,268.54
	DEPOSIT		n • •	150.00	5,418.54
	POS DEBIT 3022 TRANSACTION	08-03-07		6.50-	
	LAKEMOOR IL	00 03 07	A000 015	0.50**	J,412.04
08-06	POS DEBIT 3022 TRANSACTION	08-03-07	SLINGLINGS	42,95-	5,369.09
	206-664-7639 WA		01110011100	12.50	5,505.05
08-06	POS DEBIT 3022 TRANSACTION	08-04-07	OUTBACK #1419	45.55-	5,323.54
	GURNEE IL	,		10.03	5,525.54
08-06	POS DEBIT 3022 TRANSACTION	08-03-07	GARY LANG PONT	-848.60- 🥆	4,474.94
	MCHENRY IL )				.,
08-06	TOTAL OF 2 CHECK(S) PAI	D		1,540.68-	2,934.26
	POS DEBIT 3022 TRANSACTION		EXC*EXCELSIOR	175.00-	2,759.26
	888-647-2388 NY				-,
08-09	POS DEBIT 3022 TRANSACTION	08-07-07	NEX 090014	39.25-	2,720.01
	GREAT LAKES IL				
08-09	TRANSFER TO SHARES		#IT	34.56-	2,685.45
08-09	TRANSFER TO SHARES		#IT	2,555.00-	130.45
08-10	TRANSFER FROM SHARES		#IT	100.00	
08-13	TRANSFER FROM SHARES		#IT	2,555.00	
08-13	PAID TO - AT&T			49.07-	2,736.38
	PAYMENT 081307				
08-14	DEPOSIT - DFAS-CLEVELAND			1,780.11	4,516.49
	NAVY ACT 081407			-,	-,
08-14	PURCHASE WAL-MART STORES			106,40-	4,410.09
	PURCHASE 081407 743	CRYSIL		2001.0	., 110.05
08-15	TRANSFER TO SHARES		#IT	300.00-	4,110.09
	TRANSFER TO SHARES		#IT	1,755.00-	2,355.09
				2,100.00	2,000.00

đ

i.

#### Reimbursement Department,

My name is and I am submitting this claim for the repair on my 2005 Pontiac G6 on 3 August 07. The problem was that I had a power steering warning light even though the car was functioning ok. I took it in for diagnostic testing on 2 August 07 and they told me that the steering column needed to be replaced. I brought the car back the following day to be repaired.

The repair was done at Gary Lang Pontiac Cadillac Subaru in McHenry, Illinois. Total cost for repair was 848.60. The payment was made with my Visa Check Card (ending 3022) from Navy Federal Credit Union. I have enclosed the bank statement that has the amount deducted from my account highlighted on the second page. I have the statement because I lost my receipt. I have enclosed a copy of my invoice for the repair from the dealership that they faxed to me. The original copy for the diagnostic test stating the problem is also included.

The letter I received in the mail was sent to my maiden name (**mail was**). I married after I purchased my vehicle. Thank you for your time.

Sincerely; ....

March 16, 2011

McHenry, IL

Service Request: 71-612180472 Customer Relationship Specialist: Paul Gambino

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Pontiac G6. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Pontiac, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering column that you had repaired and are happy to inform you that you are being reimbursed for the full amount of the repair. We have enclosed a check in the amount of \$848.60.

At Pontiac, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Pontiac Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

North Ameri General Motors Disbursements ( PO Box 62530 Phoenix, AZ 85	ican Opera Corporation (2613) 6082-2530	ations	<u>GM</u>		снеск NO.	- <u>50-837</u> 213
DATE 03/20/0	8	**********	*848 DOLLA	RS ¥¥¥¥60 CEI	AMO NTS XXXXXX	UNT XXXXXXX848.60
	ſ				North American Oper General Motors Corp Disbursement Accour	ations oration
PAY	I Mr	CHENRY IL			Disbursement Accour	
ORDER OF				Kih	l'Am	
	1			SIGNATURE		
The Chase Manhattan B: Syracuse, New York	ank, N.A.					
			AUDIT			
<b></b> , /	·····		North A	merican Operati	ONS DETAI	CH BEFORE DEPOSITING CHECK
	000036	1	Disburser PO Box	Merican Operation Motors Corporation nents (2613) 62530	CHECK NO.	
VENDOR NAME REGISTER NO. DESCRIPTION	INVOICE DATE	DOC, REFERENCE NUMBER	Phoenix, % pisc.	AZ 85082-2530	PAYMENT DATE DISC. AMOUNT	03/20/08
1G2ZG528954	03/19/08	VM 1-A4H5HL 472.1-A4H5HL	00.0000	848.60	.00	848.60
I						;
	-					
:						
					1	
ACCEPT	ANCE OF THIS	CHECK CONSTITUTES FULL RES UESTIONS CALL 800-462-8782	OLUTION FOR	u7		
	PROEDENT VOR Q	UESIIUNS LALL 800-462-8/82	TOTAL	W3 848.60	.00	

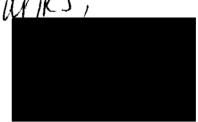
4-11-08

† 59pm

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF** INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

# Aftention Nina Numiroff:

These are my service request papers with all the things that have been fixed on this car since purchase-need Iremina you - 1 yet to this day still haven't got any reassurance about John Hirsch or done any general naintana, but get have had to fix all these things at only 33,XXX miles. I'm not happy ' The only service request your missing is the one from monday 4-7-08 \$ 1 will fax that on monday 4-14-08! QUESTIONS - Call MU ASAP Thanks,



04/11/2008 15:52 6512772442

PAGE 01

4-11-08 Request # 71-613285018 159m

Aftention Nina Numiroff:

These are my service request papers with all the things that have been fixed on this ar since purchase need Irimina you - 1 yet O this day still haven't got any reassurance about John Hirsch or done any general naintana, but yet have had to fix all these hings at only 33,XXX miles. I'm not happy ! The only service request your missing is to one from monday 4-7-08 \$ 1 vill fax that on monday 4-14-08! Justions - Call Mu ASAP

Thanks,



700 So. Garfield St. Cambridge, MN 55008 • (763) 689-7600 1-800-247-1168 Fax# (763) 689-4650

	2597		·		EBEON	93 75	~	INVOICE DATE	INVOICE NO.
	. 551		÷	CABOR RATE		MILEAGE		03/11/08	PNCS14446
			ž (	YEAR / MAKE / MODEL			1,309	DELIVERY DATE	P3992
RUSH CITY,	MN			07/PONTIAC	/G6/4DR SDN	1 4CYL CLT	1	01/21/08 SELLING DEALER NO.	29,267
					58B97	4 F.O. NO.		R, Q. DATE	
								03/01/08	
				COMMENTS					
DTALS		••••••						Any warranties on the	products sold hereby
OU MAY RECEIVE	A QUEST	IONNAIRE IN T	HE MAIL FROM	4	TOTAL LAB	0R	0.00	those of the manufactu	
NERAL MOTORS/D	n you ai	RE NOT	,		TOTAL PAR	LET	0.00	eetler, JOHN HIRSCH' and buyer, the product	
COMPLETELY SATI	SFIED" EVIN DO	MOGALLA SERVI	CE DIRECTOR		TOTAL G.O	C CHG.	0.00 0.00	the entire risk as to th	
HANK YOU! DHN HIRSCH'S CA	MBRIDGE	HOTORS			TOTAL MIS TOTAL TAX	C DISC	0.00 0.00	of the product is wi	•
					TOTAL IN	VOICE \$	0.00	expressly disclaims all or implied, including	
AY METHOD:	CASH	CHECK	#					merchantability or fitner	
REDIT CARD	VISA	MASTERCARD	DISCOVER					and the seller neither a	
ATE & INITIAL								other person to assum nection with the sale	• •
								claimer by this seller in	
CUSTOHER	CICMATIN							of the manufacturer's w	arranty.
CUSTOMER	STOWATO	KE							
			11					SIGNATURE	
			1						
								Ì	
,									
								Tha	nk You!

,

WE APPRECIATE YOUR BUSINESS

.



700 So. Garfield St. Cambridge, MN 55008 • (763) 689-7600 1-800-247-1168 Fax# (763) 689-4650

•

			1							
			·						CELL:	
USTOMER NO.	2259	7			IVERSO		93	<sup>№.</sup> 756	INVOICE DATE 03/11/08	PNC5144466
				LABOR RATE	LICENS	e NQ.	MILEAC	<sup>€</sup> 31,309	RED/	втоск но. РЗ992
				07/PONT	DEL IAC/G5/4	DR SD	A 4CYL	CLTH	DELIVERY DATE 01/21/08	DELIVERY MILES
KUSH C	ITY, MN			VEHICLE I.D. NO.	z g 5 8				SELLING DEALER NO.	PRODUCTION DATE
				ET.E.NO.		<u> </u>	P. O. NO.		R.O. DATE	
		fin istanistiska dar		COMMENTS					03/01/08	
	ROUGH R		M STEERING OR	FRONT END	WHEN DRIVI	NG	2D	AN PLY		products sold hereby an urer. As between this reta
			FRONT STRUT	mounts and	RELATED PA	RTS.	1	na pixid:	seller, JOHN HIRSCH	S CAMBRIDGE MOTOR
PARTS JOB # 6		NUMBER	DESCRI		••••••	UNIT	PRICE	,	and odyer, the product	is to be sold "AS IS" an
JOB # 6 JOB # 6	2	22712116 22716359	BEARIN	G 7.389				WARRANTY		e quality and performand th the buyer. The selik
ND#0	2	(2710359	NUT) 7.	347	JOB #	6 TOTAL	PARTS	WARRANTY 0.00	· ·	warranties, either expres
				JOB	# 6 TOTAL	LABOR 8	PARTS	0.00		any implied warranty of
J# 7+45CV	ZZRENTAL		wariyewi s day	estato da contra	CHCSD: 58			MARRANTY	6	ss for a particular purpose ssumes nor authorizes an
		R REQUESTS	12							e for it any liability in co
	RENTAL									of said products. This di
PARTS	QTY FP - I	KIMBER	DESCRI	PTION	J08 #	7 TOTAL	PRICE - PARTS	0.00	of the manufacturer's w	n no way effects the term arranty.
				J08	# 7 TOTAL		-	0.00		
SUBLET	••P0#•••••	-VEND INV#-IN	IV. DATE - DESCRI				•••••	0.00	SIGNATURE	
G.O.G.&. JOB#/7	SUPPLIES 1.0 GAS	DLINE	ę					INTERNAL		
4150	.CODE	DESCRIPTION.			CONT			0.00		
JOB # 7	RCNST	RENTAL CAR (	NON-TAXABLE)					WARRANTY		
OMMENTS						TOTAL -	MISC	0.00		
CALL WHEN										
								i		
									Thar	ik You!
PAGE 2 OF 3	· ·	SERVI	CE FILE COPY		[CONTIN	UED ON N	EXT PAGE	04:25nm		YOUR BUSINESS
		ų.						- Tanggelly		Reynolds and Reynolds Compa



700 So. Garfield St. Cambridge, MN 55008 • (763) 689-7600 1-800-247-1168 Fax# (763) 689-4650

				CELL:	
22597	DEFFERY I	VERSON	93 756	03/11/08	PNCS144466
		LICENSE NO.	MILEAGE 31,309	COLOR	STOCK NO. P3992
		-	-	DELIVERY DATE 01/21/08	DELIVERY MILES
RUSH CITY, MN	VENICLE 1.D. NO.	C/G6/4DR SDN		SELLING DEALER NO.	PRODUCTION DATE
	1 G Z Z	<u>6588974</u>	0. NÔ.	R. O. DATE	
			Muur	03/01/08	
	Comments				
REPAIR PAINT ON LE	EPAIR FT QUARTER PANEL AND DOOR COMPLETED ON 03-07-08	( <b>S): 93</b> 1. <i>Calman Association</i> (S): 931. Calman Association (Calman Association) (Calman Association)	SARAHARA S <b>WARRANTY</b>	Any warranties on the those of the manufacture seller, JOHN HIRSCH'S	rer. As between this ret
ARTSQTYFP-MUMBER	DESCRIPTION		RICE-	and buyer, the product	
08 # 1 1 <b>89024129</b>	MOX DING 12,114 :	JOD # 1 TOTAL P	WARRANTY ARTS 0.00	] - · · · · · · · · · · · · · · · · · ·	
		1 TOTAL LABOR & P		of the product is with expressly disclaims all	,
# 2 36CVZZM1 BODY ELECT	TECH	2		or implied, including	any implied warranty
ALL 5 CENTER DASH	VENTS ARE BROKEN		איז איז דער איז	merchantability or fitnes	
replaced center r. And broken	IGHT AND LEFT DASH VENTS. ALL	BINLING	,	other person to assume	
PARTSQTYFP-NUMBER	DESCRIPTION		PRICE-		of said products. This d
JOB # 2 4 25774937	OUTLET 9.262	JOB # 2 TOTAL F	WARKANIT	claimer by this seller in	
	.30B #	2 TOTAL LABOR & F	PARTS 0.00	of the manufacturer's w	arranty.
# 3 44CVZZME ALSO DE INTERNAN				x	
RIGHT REAR DOOR T REMOVED TRIM PANE	RIM PANEL IS LOOSE ON THE LOWE L AND REPLACED BROKEN CLIPS.	R EDGE		SIGNATURE	
PARTSQTYFP-NUMBER JOB # 3 4 11519031	RETAINER 8.940		MARKKANIT		
	·	JOB # 3 TOTAL I			
	JOB #	3 TOTAL LABOR & I	PARTS 0.00		
DRIVERS OUTSIDE D SUBLET REPAIR TO	NEDG/NERROR OOR MOLDING IS LOOSE FALLING O STEVES COLLISION REPLACED BOTH TISIDE DOOR MOLDINGS.	JFF.	San Carlo <b>Marranty</b>		
PARTS QTY FP-NUMBER		UNIT	PRICE - WARRANTY		
JOB # 4 1 89024127	MOLDING 12.112	JOB # 4 TOTAL	PARTS 0.00		
	JOB #	4 TOTAL LABOR &	PARTS 0.00	)	
U# 5 44CVZZDITHM1. DIAG. TRIM SUNSHADE FOR SUN RENDVED TRIM AND	I/HLDG/HIRR TECH ROOF RATTLES. REPLACED WARPED SUNSHADE ASSEN		WARRANT	i l	
PARTS QTY FP . NUMBER			PRICE-		
JOB # 5 1 15289710	SUNSHADE 10.203	JOB # 5 TOTAL	WARRANTY		
10 c appyz		5 TOTAL LABOR &	· · · · · · · · · · · · · · · · · · ·	- 1	
J# 6 13CVZ STEERING	SUSP REPR	105)±105:3842.488433	an in the second of warrants	ſ	
				The	nk You!
				11164	IIK 1994;
PAGE 1 OF 3	SERVICE FILE COPY	(CONTINUED ON N			E YOUR BUSINES

HOME:       BUS:       651-674-7017 800-597-2438         COLOR       YEAR       MAKEMODEL       VIN       LICENSE       MILEAGE IN OUT       TA         07       PONTIAC G6       1G2ZG58B974       29448/29448       TT         07       PONTIAC G6       1G2ZG58B974       29448/29448       TT         07       PONTIAC G6       1G2ZG58B974       29448/29448       TT         08       DEL DATE       PROD DATE       WARH. EXP.       PROMISED       PO NO       RATE       PAYMENT       INV. DATE         26AUG06       18:00       25JAN08       CASH       25JAN08         80. OPENED       READY       OPTIONS:       ENG: 2.4_Liter_MFi_DOHC_HO_ECOTEC         09:26       25JAN08       14:38       25JAN08       LIST       NET       TOTAL	04/11/200	3 15:52	65127724	142			PAGE	05
		-	3583152		109027	CEN		
						сн	EVROLET	`₹
BUSH         CTTY. NN         BUSH         DAGE 1         5600 392407         BUSH SOGG           COLOR         YANI         MAKEADOSH.         TUSH SOGG         SERVICE ADVISOR:         ALTON BY ADDOSES         BUSH SOGG           COLOR         YANI         MAKEADOSH.         TUSH SOGG         SERVICE ADVISOR:         ALTON BY ADDOSES         BUSH SOGGE           COLOR         YANI         MAKEADOSH.         TUSH SOGGE         SERVICE ADVISOR:         ALTON BY ADDOSES         SERVICE ADVISOR:         ALTON BY ADDOSES         SERVICE ADVISOR:         ALTON BY ADVISOR:         SERVICE ADVISOR:         <					*INVOICE*			
HOME:       BUS:       SERVICE ADVISOR:       42       651-87-7017       800-807-2338         CDLOB       MARAMONDELL       HAMEMONDELL		MIN			PAGE 1	5660 3 North Br	92nd St Box 9 anch. MN 55056	
DELOATE       PROMISED       10220598974       29448 (22448       T         DELOATE       PROMISED       10.0.25UN08       INTELLET_MFILE       DASH       23JAN08         10.0.25UN08       10.0.25UN08       INTELLET_MFILE       DASH       23JAN08         11.0.025UN08       14.139.25UN08       INTELLET_MFILE       DASH       23JAN08         11.0.025UN08       14.139.25UN08       INTELLET_MFILE       DASH       23JAN08         11.0.022005       TS       INTELLET_MFILE       TOTAL         A CUST STATES THERE THERE IS AN INTIL® INFERT END WHEN TOWNING FETERERING WHEELE       TOTAL         A CUST STATES THERE THERE IS AN INTIL® INFERT END WHEN TOWNING FETERERING WHEELE       TOTAL         A CUST STATES THERANGE THERE IS AN INTIL® INFERT END WHEN TOWNING FETERERING WHEELE       TOTAL         A SA 1       WOIN FRI 8: 10.0.5       FET 15.00         06-02-32-007       454       WOIN FRI 8: 10.0.5       FET 15.00         0700000       FET 16.00       FET 16.00       FET 16.00         06-02-32-007       FET 1						443 JOHN W		-38
	COLOR	YEAR			VIN.			TAG
26JUGOS IS 18:00 25JANOS 18:00 25JANOS LINE OPCODE TECH TYPE HOURS LINE OPCODE TECH TYPE HOURS MAY BE CLUNK B9440 REPOSITION I - SHAFT TO CORRECT NOISE PER MESS 06:02-32-007 4554 MON - FRI 8:00 - 5:00 MON - 5:00 - 5:00 - 5:00 MON - 5:00 - 5:00 - 5:00 MON - 5:00 - 5:00 - 5:00 - 5:00 MON - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:00 - 5:0	DEL DATE	07 PON	TLAC G6	PROMIS	1G2ZG58B974 ED PO NO	BATE PAY	29448/29448	3 <u>T755</u>
	26AUG06 TS			18.00 25	STANO 8			<u></u>
LINE OPCODE TECH TYPE HOURS A CUST STATUS THERE IS A RATTLE IN FRT END WHEN TURNING STEERTING WHEEL MAY BE CLUNK B9448 REPOSITION I -SHAPT TO CORRECT NOISE PER TISB 06-02-32-007 4541. RC 06-02-32-007 4541. RC CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET SERVICE HOURS CHEVROLET SERVICE HOURS CHEVROLET SERVICE HOURS CHEVROLET SERVICE HOURS CHEVROLET CHEVROLET SERVICE HOURS CHEVROLET CHEVROLET CHEVROLET SERVICE HOURS CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET SERVICE HOURS SERVICE HOURS CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEV		Denistr <b>i</b> 1980	READY			Fi_DOHC_HO_E	H <u>I25JAN</u> COTEC	<u>108</u>
					TT END WHEN TURNIN	LIST G STEERING W	<u>NET TO</u>	)TAL
	MA	BE CLU	INK.					
BRAVICE HOURS MON-FRI BRANCH XXII ** NORTH BRANCH XXII ** DOEGRE-HAUSSERFUL DEGRE-HAUSSERFUL DEGRE-HAUSSERFUL HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF HAUSSELF		6-02-32	-007			via Divisioni energi di senergi d		entropol, specio paulo de Mante Mante de Como
SBRVICE HOURS MON-FRI 8,00 - 5,00 ** NORTH BRANCH *** *DODGE *CHRYSTER*OFEE* CHEVROLET CHEVROLET CHEVROLET AUGUST AUGUST CHEVROLET AUGUST CHEVROLET AUGUST CHEVROLET AUGUST AUGUST AUGUST AUGUST STOCKAS SERVICE HOURS TOO AM - 5:30 FM MONDAY - FRIDA STOCKAS TO MONO TO TOCKAS MONDAY - FRIDA CUTOKER STOCKAS TO MONOT AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGUST AUGU				um hudeken on brokenem. Usun hudeken on brokenem	anderse services and services and an and services and an an an Service services and an analysis and an and an and an	en e		<b>979 COR</b> tantificada
MON-FRI B:00 - 5:00 ** NORTH BRANCH ** *DODGE*CHRYSLER*JEEP* *DODGE*CHRYSLER*JEEP* CHEVROLET THE BRANCH AND THE DESCRETCON CHEVROLET THE STATEMENT OF DISCLAMENT K WASHLY HULL AND AND THE DISCHARGE K WASHLY HULL AND AND THE DISCHARGE K WASHLY HULL AND AND THE DISCHARGE K WASHLY HULL AND		****	**********	081.04088840101010 *********	· · · · · · · · · · · · · · · · · · ·	****		
*CHEVROLET* *DODGERCHRYSLIER*GEBE# CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLET CHEVROLE								
SERVICE HOURS       STATEMENT OF DISCLAMER         SUM SALE TAX       SUM SALE TAX         SUM SALE TAX       SUM SALE TAX       SUM SALE TAX         SUM SALE TAX       SUM SALE TAX       SUM SALE TAX		14: 4d:-(.10); (		8 (c. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.				
CHEVROLET HATA IN A AND	n an an Arthread an Ar	1):	: ::::::::::::::::::::::::::::::::::::	Har all in 1419 <b>+</b> 1	3. A second state of the transformer of the transformer of the technology of the transformer transformer of the technology of technol	•		
CHEVROLET HATA IN A AND				20 <b>1-1</b> 12	YSLER	aan	<u>r</u> a	
AUGSAUTA       AUGALANT       AUGALANT         AUGSAUTA       AUGALANT       AUGALANT         AUGSAUTA       AUGALANT       AUGALANT         AUGSAUTA       AUGALANT       AUGALANT         AUGALANT	1			all Russering S	©=	sen.	SVZ	
KUNSKUR MUNA MUNA WURA MULA         KUNSKUR MULA <td>e a tat g</td> <td>UNEVI</td> <td>NULEI Alkiikiikii</td> <td>) la transportatio</td> <td></td> <td>, pris, pr</td> <td>ÓĴĠR</td> <td></td>	e a tat g	UNEVI	NULEI Alkiikiikii	) la transportatio		, pris, pr	ÓĴĠR	
KUNSKUR MUNA MUNA WURA MULA         KUNSKUR MULA <td>. type</td> <td>Aurike</td> <td>4. Frietskirk</td> <td>,</td> <td>THE RALL IT</td> <td></td> <td>(/ (.(.) /</td> <td></td>	. type	Aurike	4. Frietskirk	,	THE RALL IT		(/ (.(.) /	
KUNSKUR MUNA MUNA WURA MULA         KUNSKUR MULA <td></td> <td> 14: 44.4 4000</td> <td></td> <td>J<b>U</b> 17 5 1</td> <td>n shu mg shu</td> <td>f.,</td> <td></td> <td>nenteri (dala al /td>		 14: 44.4 4000		J <b>U</b> 17 5 1	n shu mg shu	f.,		nenteri (dala al
State       State <th< td=""><td></td><td>inen tert terre urti i ikis terres</td><td></td><td><b>8</b>88 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1</td><td>s un anna an tao anna an tao anna anna anna</td><td>a da analar na harrenne e e fan de /td><td></td><td>ander van de la geregeen. Neder van de de de de de</td></th<>		inen tert terre urti i ikis terres		<b>8</b> 88 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1	s un anna an tao anna an tao anna anna anna	a da analar na harrenne e e fan de		ander van de la geregeen. Neder van de de de de de
SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY SERVICE HOURS 7:00 AM - 5:30 PM SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY SERVICE HOURS 7:00 AM - 5:30 PM MO				ana ka Arrena ka Arra	a na ante de compositor de la compositor de La cala de la compositor de	n de de la company de la co Na de de la company de la co		
SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY SERVICE HOURS 7:00 AM - 5:30 PM SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY SERVICE HOURS 7:00 AM - 5:30 PM MO	X	" WASP	ur n	$\mathcal{U}A = \mathcal{O}$	MSNY WORZ /	1112-111		
SERVICE HOURS TOTALS CHARGES COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN COMMAN		ul <b>x</b> - dimen		ni in the search and a state of the search and the	ht futur. Thi Get statistic			
SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHER SIGNATURE ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS TAX CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT CUSTOMER SIGNATURE CUSTOMER SIGNATURE CUSTOME		· MARY	mur	Han Maria				
SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHER SIGNATURE ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS TAX CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT CUSTOMER SIGNATURE CUSTOMER SIGNATURE CUSTOME	· · · · · · · · · · · · · · · · · · ·		nifelin fin	ah as a sa an				(1996), S.S.
SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY SERVICE HOURS 7:00 AM - 5:30 PM MONDAY - FRIDAY MONDAY - FRIDAY				AN I SHITT SHITTER HER DISTURBANCE ST	The factory werranty constitutes all of if			ALS
SERVICE HOURS         7:00 AM - 5:30 PM         MONDAY - FRIDAY         MONDAY - FRIDAY         Mathematical Structure         Gas, oil, LUBE         Output         MONDAY - FRIDAY	CONTRACT	51/			discisions all warranties alther express	PARTS AMOUNT		
MONDAY - FRIDAY MULESS OTHERWISE SPECIFIED ULSED R-REPUILT V-RECYCLED C-RECONDITIONED MISC. CHARGES O.00 DISCOUNT O.00 DISCOUNT O.00 CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT			SERV	AM = 5:30 PM	marchantability of fitness for a particular purpose. Selfer noither assumas no subtorizes any other person to assume in	GAS, OIL, LUBE	. 0	0.00
UNLESS OTHERWISE SPECIFIED UUSED R-REBUILT V-RECYCLED C-RECONDITIONED SALES TAX 0.00 CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT	CAMINIDES (				of this item/items.	MISC. CHARGES		
V-RECYCLED C-RECONDITIONED SALES TAX 0.00 CUSTOMER SIGNATURE PLEASE PAY THIS AMOUNT	$\sim$	<u>ل</u> معت	/		UNLESS OTHERWISE SPECIFIED U-USED R-REBUILT			
					Y-RECYCLED C-RECONDITIONED	SALES TAX		
								<u>nenne di transcologia (</u>

CUSTOMER COPY

...



700 Go. (36)8-16 (3). Cambridge, MN 55008 (760) (362.07) (-700-1.17) (338 - Fax# (763) 669-4550

				CEL2:	
22597	JEFFERY IV	ERSON	93 653	02/27/08	PNCS144336
			31,134	RED/	P3992
RUSH CITY, MN	07/PONTIAC	/G6/4DR SDN 4	CYL CLTH	01/21/08	29,267
	1GZZG	5 8 8 9 7 4		unga izonzali	· ·
				02/27/08	
TELEFERCE Durber				·	
DABOR & PARTS D# 1 28CVZ ENG COOLING-MINOR CUSTOMER STATES NO HEAT FROM HE/ TRACED TO AND REPLACED BLOMER MO	TECH(S)		WARRANTY	i 19 Distance - Angeler 19	
PARTS QTY FP . NUMBER DESC			CE		
JUS # 1 15863480 MOTO	XR KIT 8,855 WER KI 8.857		WARRANTY	and a second second second	
		IOB # 1 TOTAL PAR			
G.O.G. & SUPPLIES	JUB # 1	TOTAL LABOR & PAR	0.00		
J06 # 1     Z5000 WARRANTY FREIGHT CL       J08 # 1     Z5000 WARRANTY FREIGHT CL		TOTAL - GOG	WARRANTY		
COMMENTS	· · · · · · · · · · · · · · · · · · ·				
CUSTOMER WAITING IS IN. MAKE SURE TO TAKE THE BODYSIDE MOLDING	s.			v	
TOTALS				X SIGNATURE	
YOU MAY RECEIVE A QUESTIONNAIRE IN THE MAIL F GENERAL MOTORS/DAIMLER CHRYSLER IF FOR ANY REASON YOU ARE NOT	ROM	TOTAL LABOR TOTAL PARTS TOTAL SUBLET.	0.00		
"COMPLETELY SATISFIED" PLEASE CONTACT KEVIN DOMOGALLA SERVICE DIRECT	ÓR	TOTAL G.O.G TOTAL MISC CH	0.00		
THANK YOU! JOHN HIRSCH'S CAMBRIDGE MOTORS		TOTAL MISC DI	SC 0.00		
		TOTAL INVO	CE\$ 0.00		:
PAY METHOD: CASH CHECK #			,		
CREDIT CARD VISA MASTERCARD DISCOVE DATE & INITIAL	R				

CUSTOMER SIGNATURE

PAGE PARTS NEW ORIGIDATIONERCOURMENT UNLESS OTHERWISENSBECHEIER

1.



Servic Statistical Methodology (2005) 538 - 698
 Statistical State Fax# (753) 559-4551

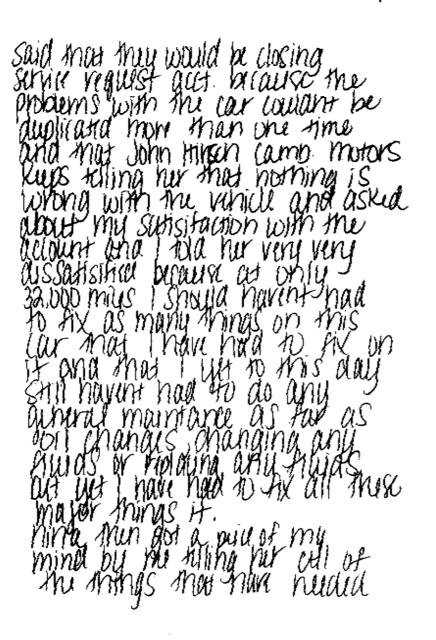
22597				
<u>(</u> ()))	JEFFERY IVERSON	93 670	01/30/08	PNCS14323
	LOBENSE NO	MILEAGE 29,8	67 RED/	P3992
RUSH CITY, MN	07/PONTIAC/G6/4DR SDN	4CYL CLTH	DELIVERY DATE 01/21/08	29,238
USH CITT, MA	1 G Z Z G 5 8 B 9 7	4	NEUTIN'S DRVER NO	PAODUCTION DATE
	and a set of the set of	) MC	01/30/08	
	er sy kar sterr			······
TIMATE STOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TA)	<pre>()</pre>		itins in the manufacture	products sold hereby an rer. As between this reta
MMENTS				CAMBRIDGE MOTOR: is to be sold "AS IS" an
TALS			, the entire risk as to the	quality and performance
U MAY RECEIVE A QUESTIONNAIRE IN THE MAIL F NERAL MOTORS/DAIMLER CHRYSLER FOR ANY REASON YOU ARE NOT OMPLETELY SATISFIED"	TOTAL LABO TOTAL PART TOTAL SUBL TOTAL G.O.	ГS О ЕТ О	of the product is with <b>00</b> coursestly disclaims all <b>00</b> councilied, including <b>00</b> merchantability or fitnes	warranties, eithor express any implied warranty o s for a particular purpose
ÉASE CONTACT RÉVIN DOMOGALLA SERVICE DIRECT ANK YOU! HN HIRSCH'S CAMBRIDGE MOTORS	FOR TOTAL MISC TOTAL MISC TOTAL MISC TOTAL TAX.	CHG, 0 DISC 0	00 and the seller neither as 00 other person to assume 00 hection with the sale of	e for it eay liability in con f said products. This dis
Y METHOD:	TOTAL INV	/OICE \$ 0.	<b>00</b> claimer by this seller in of the manufacturer's wa	no way effects (i)e term: arranty.
Cash Check #			i.	
EDIT CARD VISA MASTERCARD DISCOVE	R		SIGNATURE	

CUSTOMER SIGNATURE

..

PAGEA DE PARTS NEW ORIGINAL EQUIRMENT UNLESS OTHERWISE SPECIFIED

Thank Youi WE APPRECIATE YOUR BUSINESS



4

informed that they had scheduled a call back to him again today sometime. Sarah informed kurin that I requested theor he answer or return nings phone calls to get an area rep. out ASAP to dial with the problems & get it resolved. Kurin complified with my request & said he would.

3/3/108 Mina callud Said she sook with kuvin at John Hirsh & Ed a contral chur. and would contact me on mursday 4/3/08 between 7 gpm.

413108

Hina contacted me tonight @ 1930m stating that kivit said to just drivet and see what happens with the noise and so did service manager at contral. Nina And a different dealer ship to look at it & fix it because it may an with holding information from her-who lenows what they will or wouldn't be behind my build or wouldn't be behind my build or wouldn't be behind my build. I told hind I would be in contact with her on 414108 s it her know which dualer iwas fulling it to and what my her attack of action would be a mat will be in contact will joinn thish dealer immediatly on 44108 in morning. 4

\* 1 Contacted Kurin & left missage wi nim On voice muit 4/3/08 @ 830pm and told him I tailed to hire, into is buing with held from her, he needs to contact me ASAP or I will contact him by goornm on 4/4/08 \$ 1 will be going over their in morning to visit him \$ show my profe of problems. to be hud, my time is involved my putiente, my must a taim in John hirst cuaturship & most of all my must in this car and mut I will do everything in my power to all out of it even if that means going to have this whole new she has also been misinformed by John Hirsch as to me whot of things that have been wrong. I mun told her I wantid hur the to fak all my cours of sind any 41 tios to bring to monday 41 tios to bring to john hirsch a have been wrong. Mun told her I wantid hur the to fak all my cours of sind any 41 tios to bring to on hirst for a have supposed with born water & what have and told on and the supposed of the ware supposed y past have a put on and the rom on making sayaaky hoises to atting, but now will have to raming, but now I will have to



FJSTERAN.						9.8460		CELL	
an a	22597		FFERY I				670	01/30/08	PNCS1432
				juru-enzie m		MP.EAGE	29,86		P3992
RUSH CIT	Y, MN	07	AAKEMODEL PONTIA	C/G6/4	DR SDN	4CYL C	LTH	01/21/08	29,238
		1 1	GZZ (	G 5 8 1	в 97	4		विद्यालिक लख्यप्राहल सक	PRODUCTION CATE
					P.O.	1943		01/30/08	
	· · · · · · · · · · · · · · · · · · ·		2					in the state of the	
ABOR & PART # 1 36CVZZM	I BODY ELECTRICL-MIN CUSTOMER STATES: ONE OF CL WORK AT ALL. INTERNAL DEFECT. TEST AND REPLACE TRANSMITT	ISTOMERS REMO		S):291 S DO NOT		****	WARRANT	Those of the manufacture aeller, JOHN HIRSOM and Huyer, the produce the produce the ending risk so to the	products and hereby an Jer. As between this role IS CAMBRIDGE MOTOF: Lis to be sold the IST an elgopity and performents
ARTSQ DB # 1	TYFP-NUMBER 1 15252034	DESCRIPTIO TRANSMITT			UNIT   1 TOTAL			🛉 expressly dispairne all	h the buyer. The sells warranties, either copies any implied warranty of
			JOB #		LABOR & !		0.0	n <sup>-resolvantability</sup> or filme	ss for a particular parama
# 2 43CVZZM;	EXT. TRIM/MLDG/MIRF CUSTOMER STATES: INSTALL C INTERNAL DEFECT. TEST AND REPLACE RT. SUNSH	RDERED RIGHT	TECH( SUN VISOR	\$):291	na supora se s			ng and the setter better a IV other person to assum praction with the sale t	soumes nor conhorized an os for in any liubility in con of salid products. This die is no way effocts (bis join)
ARTSQ	TYFP-NUMBER				UNIT I	PRICE -			
)B#2	1 15855110	SUNSHADE 1	0.203	JOB #	2 TOTAL I	PARTS	WARRANT 0.0		
			JOB #	2 TOTAL	LABOR & I	PARTS	0.0		
# 3 80CVZ	B/S ESTIMATE KEVIN TO LOOK AT PAINT ON KEVIN O/KED TO REPAIR QUAF LEFT FRONT AND REAR DOOR N	TER PANEL AN	TER P <b>ANEL</b> D REPLACED	BOTH			1999 - Stadin <b>o (</b> 20	Ó	
08/#3	TYFP-NUMBER 0 89024127 ON SPECIAL ORDER	DESCRIPTIO MOLDING 12			UNIT	PRICE - 99.12	0.0	Ó	
DB#3 PART	** QUANTITY 1 IS S 0 89024129 ON SPECIAL ORDER	MOLDING 12	.114			81.98	0.0	0	
	** QUANTITY 1 IS S	PECIAL ORDER	ED **	JOB #	3 TOTAL I	PARTS	0.0	0	
			JOB #	3 TOTAL	LABOR & I	PARTS	0.0	0	
	NTAL RENTAL CAR RENTAL CAR CUSTOMER REQUESTS RENTAL CAR		TECH(	S):291		a de la completa por	©.INTERNA	- 	
RT\$QT	Y···FP-NUMBER·····	DESCRIPTIO	4		UNIT F	PRICE -	_	1	
			10P //		4 TOTAL P		0.0		
SC	FDESCRIPTION				LABOR & F		0.0	0	
B#4	E DESCRIPTION RCNST RENTAL CAR (NON-T.	AXABLE)			ΟΊ, ΝΟ FOTAL - Μ		INTERNA 0,0		
GEAIOE PA	RTS NEW ORIGINAL	RUBMENT	UNLESS	; Gine	rwise.	SPECIF	JED		<b>ik You!</b> FYOUR BUSINESS

## **ADR File Checklist**

SR Number:71-613285018	<b>BBB Case:</b> PGM0843151
Customer:	VIN:1G2ZG58B974
Make/Model/Year: Pontiac/G6/2007	In Service: $8/26/2006$ Mileage:
Received Date: 6/20/2008 Day 15 D Primary Concern:	Date: 7/05/08Goes Active:
Timary Concern.	
Case Scan / Acknowledgement (24 hr	rs) Completion Date/Time:
Initial Calls (72 hrs):	
Customer	Completion Date/Time: 6/20/08 / 5:33
Dealer Svc Mgr	<b>Completion Date/Time:</b> 6/20/08 / 4:38
⊠ Dealer Finance Mgr ⊠ AVM	Completion Date/Time: 6/20/08 / 4:38 Completion Date/Time: 7/03/08 / 11:26
<b>Repair Orders Requested:</b>	Received:
Sales Documents:	Received:
BARS / Finance Sheet	
<b>Case Assessment</b> (by Day 14):	
Lemon Law Eligible:	Yes 🗌 No 🖂
Presumption:	Yes 🗌 No 🖂
GM Position – Customer / BBB Due	<b>Date</b> (7-10 days):
Settlement / Goodwill Offered Date:	
All Documents Attached (by Day 15)	
Arbitration Date:	
Closing Activities:	
Settlement	Completion Date/Time: 7/17/08 / 11:44 AM
<b>Executive Summary</b>	Completion Date/Time: 7/17/08 / 11:50 AM
Close Siebel	Completion Date/Time: 7/17/08 / 11:51 AM
<b>DVM</b> • Elizabeth Haggarty	<b>Node/Box:</b> 630092 8083
<b>DVM:</b> Elizabeth Haggerty Service Dealer: John Hirsch's Cambridg	
Selling Dealer: John Hirsch's Cambridg	
Selling Dealer: John Hirsch's Cambridg	e Motors Contact: Kevin Donogalla

NOTES:

#### Privileged and Confidential Information

#### CASE ASSESSMENT

By: Barclee Huggins State: MN

Customer Name:

- Brakos

Service Request: 71-613285018 BBB Case No.: PGM0843151

Vehicle ID No.: {17 digit VIN}

In Service Date: {mm/dd/yy} Vehicle is: {New/Used}

BAC Code: {Selling Dealer}

Year, Make & Model: 1G2ZG58B974 Mileage at Time of BBB Filing (odometer) Lien holder: GMAC Other : {Name} DVM Name: Elizabeth Haggerty Phone/Cell Number: Svc Mgr Name:

Vehicle Purchased **Used on: 1/21/08 at odometer 29,267 miles** Sale Type: Purchase CAM Name: Rob Johnson

Phone Number:

# **VEHICLE REPAIR HISTORY**

	<u>&gt;</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
6/12/08	112450	*	35,670	Check brake pedal will squeak / Needs rear brakes
□ <u>Body/</u>	<u>Trim</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:

1/30/08	143233	*	29,867	C/S install ordered right sun visor / Internal defect – Test and replace right sunshade
3/01/08	144466	*	31,309	Right rear door trim panel is loose on the lower edge / Removed trim panel and replaced broken clips
		*		Driver's outside door molding is loose; falling off / Sublet repair to Steve's Collision Replaced both left front and rear outside door moldings
		*		Sunshade for sunroof rattles / Removed trim and replaced warped sunshade assembly
4/07/08	145884	5	32,571	C/S right side of rear bumper is loose after body repair was done / Sublet repair - courtesy transportation provided
		*		C/S sunroof leaks air and water / WATER TESTED MANY TIMES ADJUSTED GLASS TO SEAL ONTO WEATHER-STRIP NO LEAKS FOUND AT THIS TIME

<u>Engine/Fuel/Exhaust</u>							
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:			
6/12/08	112450	* 35,670		C/S when going 45 mph steady the rpm are 2500; when going freeway speeds it seems like engine is revving to 3500 rpm and staying there like not shifting / WORKING NORMALLY			
		*		C/S there is a knocking noise in engine; AC is noisy when engaged, starting moving / Compressor found mounting bolts are loose Tighten bolts and retest – drive good now			
□ <u>Steering</u>							
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:			
1/25/08	109027	1	29,448	C/S there is a rattle in front end when turning steering wheel; maybe clunk / Reposition I-shaft to correct noise per TSB 06-02-32-007			

4/07/08	145884	*	32,571	C/S can hear a rattle from steering; rolling slow around corners / ROAD TESTED AND INSPECT – NO NOISE HEARD AT THIS TIME
6/12/08	112450	2	35,670	Line A Check there is a rattle from front end / Reposition I-shaft to correct noise per TSB 06-02-32-007
		*		Check vehicle makes a clunking noise in steering / Refer to line A (above)
		*		C/S on acceleration from stop the steering wheel is shaking / DIAGNOSE – NO CONDITION TO WARRANT REPAIR
		*		Check front end left side makes noise on left turns / DIAGNOSE – NO CONDITION TO WARRANT REPAIR

# Electrical

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1/30/08	143233	1	29,867	C/S one of customer's remote key fobs do not work at all / Internal defect – test and replace transmitter - 1 day courtesy transportation

# Suspension

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
3/01/08	144466	*	31,309	Can hear a rattle from steering or front end when driving rough roads / Internal defect Test and replace both front strut mounts and related parts

# □ <u>HVAC</u>

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
2/27/08	144336	1	31,134	C/S no heat from heater / Traced to and replaced blower motor – okay now

3/01/08	144466	*	31,309	All 5 center dash vents are broken / Replaced center right and left dash vents – all binding and broken
6/12/08	112450	*	35,670	Check blower motor is real noisy / CHECK BLOWER – REMOVE – WORKING PER SPECS

□ <u>Paint</u>				
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1/30/08	143233	*	29,867	Kevin to look at paint on driver's quarter panel and door / Kevin okayed to repair quarter panel and replaced both left front and rear door moldings – appointment for Tuesday February, 5 <sup>th</sup> Parts on special order
3/01/08	144466	10	31,309	Repair paint on left quarter panel and door / Sublet repair was completed on 3-07-08 - courtesy transportation provided

# THE STATE LEMON LAW READS:

Days out of service: **30 days** Repairs: **4 and continues to exist** Time period : **24months from purchase** Does Lemon Law state nonconformity must continue to exist? **Yes** If applicable, safety-related repairs: Safety-related time period: Usage: lesser of .10 per mile or 10% of purchase price.

Number of repair attempts in the presumption period:22 (all different)Total days out of service during the presumption period:10Total days out of service during customer's ownership:10

## RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) DVM/Svc Manager input 2) if there are any unrepaired defects, and 3) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

Cust sks: repurchase

DVM sts: I do not feel any assistance is due this customer. **Determined** purchased a used vehicle with over 24,000 miles on it at time of purchase. All problems she has complained about have been repaired with the exception of the noise in the steering. **Determined** has road-tested with the Service Manager, Kevin Domogallo, at Cambridge Motors on several occasions and has failed to demonstrate any problems with the steering on the vehicle.

SVM sts: agree with Ms.Haggerty

CRS Rationale: case closed due to lawsuit

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

\* SES light is to be captured under affected component above.

## **ADR File Checklist**

SR Number:71-613285018	<b>BBB Case:</b> PGM08 <u>43151</u>
Customer:	VIN:1G2ZG58B974
Make/Model/Year: Pontiac/G6/2007	In Service: 8/26/2006 Mileage:
Received Date: 6/20/2008 Day 15 Da	ate: 7/05/08 Goes Active:
Primary Concern:	
Case Scan / Acknowledgement (24 hrs	) Completion Date/Time:
Initial Calls (72 hrs):	
Customer	Completion Date/Time: 6/20/08 / 5:33
Dealer Svc Mgr	<b>Completion Date/Time:</b> 6/20/08 / 4:38
Dealer Finance Mgr	<b>Completion Date/Time:</b> 6/20/08 / 4:38
AVM	<b>Completion Date/Time: 7/03/08</b> / 11:26
	-
<b>Repair Orders Requested:</b>	Received:
Sales Documents:	Received:
BARS / Finance Sheet	
<b>Case Assessment</b> (by Day 14):	
Lemon Law Eligible:	Yes No
Presumption:	
GM Position – Customer / BBB Due I	
_	<b>Jate</b> (7-10 days).
Settlement / Goodwill Offered Date:	
All Documents Attached (by Day 15)	
Arbitration Date:	
Closing Activities:	
Settlement	<b>Completion Date/Time:</b> /
<b>Executive Summary</b>	Completion Date/Time: /
Close Siebel	Completion Date/Time: /
	<b>F</b>
DVM:	Node/Box:
Service Dealer:	Svc Mgr:
Selling Dealer:	Contact:
<u> </u>	

**NOTES:** 

Revised 8/02/2007

#### Privileged and Confidential Information

#### CASE ASSESSMENT

Rv.	Barclee	Huggins
БУ.	Dalciee	пиуушь

State: MN

Customer Name:

Service Request: 71-613285018

BBB Case No.: PGM0843151

Vehicle ID No.:	
1G2ZG58B974	

 $\square$  {Symptom}

In Service Date: 8/26/2006 Vehicle is: {New/Used} BAC Code:

{Selling Dealer}

Year, Make & Model: 2007 Pontiac G6 Mileage at Time of BBB Filing (odometer) 32,571 Lien holder: GMAC Other: {Name}

DVM Name: {Name} Phone/Cell Number: {Number - Cell Number Preferred} Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer} Sale Type: Purchase Lease Other : {Type} CAM Name: {Name} Phone Number: {Phone Number}

# VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (\*) if day(s) out of service are already counted in another category.

PLACE A CHECKMARK IN THE BOX FOR THE MAJOR CONCERN BASED ON REPAIR ORDERS. USE "N/A" IF THERE WERE NO REPAIRS FOR THE COMPONENT GROUP.

<u>13yiii</u>	<u>ptom}</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
∐ <u>{Sym</u>	ptom}			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
□ {Svm	ptom}			
- 5	• •			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
	ptom}			
	•			
Date:	<u>RO #:</u>	Days Out:	<u>Mileage:</u>	Description of Complaint and Repair Performed:
□ {Svm	ptom}			
	·	Davia Out	Mileens	Description of Completent and Densir Denformed
Date:	<u>RO #:</u>	Days Out:	<u>Mileage:</u>	Description of Complaint and Repair Performed:

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

Recall/Campaign (Not Related to Other Symptoms/Complaints)

Date: <u>RO #:</u> <u>Days Out</u>: <u>Mileage</u>: <u>Description of Complaint and Repair Performed</u>:

#### Verified with customer if the vehicle has ever been involved in an accident Y N If yes are the RO's attached Y N

Other

Date: <u>RO #:</u> <u>Days Out</u>: <u>Mileage</u>: <u>Description of Complaint and Repair Performed</u>:

## THE STATE LEMON LAW READS:

Days out of service: 30 or more business days

Repairs : 4 or more repair attempts

Time period: within the written warranty terms or 2 years from the original delivery date to the customer.

Does Lemon Law state nonconformity must continue to exist? yes

If applicable, safety-related repairs : nonconformity that results in complete failure of the braking or steering system of the vehicle, and is likely to cause death or serious bodily injury if the vehicle is driven, has been subject to repair at least once by the manufacturer, its agents or its authorized dealer, and the nonconformity continues to exist.

Safety-related time period : 2 years after the original delivery date to the consumer or the remainder of the new veh warranty

Number of repair attempts in the presumption period:	{  # of repair attempts}
Total days out of service during the presumption period:	{# of Days}
Total days out of service during customer's ownership:	{# of Days}

Vehicle Meets Presumption of Lemon Law YES or NO

## PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT} Reminder: Take into consideration 1) DVM/Svc Manager input 2) if there are any unrepaired defects, and 3) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

Cust sks:

DVM sts:

SVM sts:

CRS Rationale:

CRS FINAL OFFER:	{REPAIR/REP/TRADE}	DATE: {Date}	CUST: {Accepted / Declined}
Goodwill: {Type}		Attorney Fees (if appli	cable): \${Amount}

TEAM LEAD APPROVING:	{Name}	Date: {Date}
	(Name)	

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

\* SES light is to be captured under affected component above.

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ŧ

Northeast Region Enhanced Dealership Empowerment Process

(Service Manager Template – revised 10/01/2005)

- 1. Please complete this template by either typing or legibly writing in all required information.
- 2. Please fax the completed template to 1-866-430-2718, or attach this document to an e-mail and e-mail it to AVM.TEAM@gmexpert.com
  - NOTE: It is <u>NOT</u> necessary to fax in all 12 pages of the template, only those that apply
- 3. Place the template in your VIN history file for future reference

Questions pertaining to the status of the processing can be directed to the AVM Team in Chatham @ 1-800-231-1841 prompt 3, prompt 2

AVM's Name & Phone	JOE WILSON 800356 5004 × 8131
Service Manager's Name & Phone	JIM BARBOR 717 766 0284
Dealership Name & BAC	LAWRENCE CHEVROLET 113887
Customer Name (Mr., Ms., Mrs., Last, First, MI)	
Customer Complete Mailing Address	MECHANICSBURG PA
Daytime phone number	
Evening phone number	
FULL VIN	1612+53896F
Current Mileage	50538
	CUSTOMER HAS HAD FOUR FAILURES AELATED TO STEERIOL AND SUSPENSION
Short explanation as to why the goodwill tool was offered to the customer (Specific information required)	PROBLEMS. HAS CONCERN ABOUT QUALITY AND ADDITIONAL EXPENSE, RECOMMENDING COMPONENT LETTER TO RESTORE OWNERS CONFIDENCE THAT WE WILL STAND BEHIND OUR PRODUCT.
If subsequent owner, indicate date & mileage at time of purchase	•

1

4

-3-

# Component Coverage Letter

efinition:	A letter that covers a specific component for a defined period of time and mileage.
	and initiage.
urpose:	To restore a customer's confidence in a component as a result of an
	unsatisfactory service experience.
hen to use:	> The customer has concerns regarding repeated failure(s) of a
	specific component
	The customer has concerns about potential out of warranty expenses on a specific component
hen NOT to use:	> For the "complete vehicle"
	<ul><li>For a system ("electrical system")</li></ul>
	The vehicle has a salvage or branded title
	<ul> <li>Wear and maintenance items (tires, brake pads, wiper blades,</li> </ul>
	etc.) In conjunction with other goodwill tools
arameters of use:	Can be written up to and not to exceed 84 months/100,000 miles
	from the original in-service date
	NOT transferable to subsequent owners (except cold start
	knock)
	For <u>Diesel Engines</u> , it can be written up to and not to exceed 84 months/150.000 miles from the original in service date.
	<ul> <li>months/150,000 miles from the original in-service date</li> <li>For <u>Cold Start Knock</u>, it should be written for 72/100,000. If it</li> </ul>
	falls w/in the parameters noted in TSB #01-06-01-022 or 01-06-
	01-028A a transferable component letter will be issued (only
	exception)
	<ul> <li>Electrical components MUST be specific (e.g. alternator, radio),</li> </ul>
	NEVER the entire system
	Should be offered while the vehicle is still within warranty
	Match terms to the customer's ownership cycle
xamples:	> A catastrophic engine failure within the warranty period -
	customer is offered a 84/100,000 component letter
	> The second alternator failure within the warranty period -
	customer is offered a 72/75,000 component letter
me limit (months)	The Mileage limit
8	Mileage limit 100,000 s) (i.e. transmission) STEERING - SUSPENSION COMPONENTS, ALL "E" LABOR OPS

4

يۇنىر

\$

March 16, 2011

Mechanicsburg, PA

Service Request: 71-613541192 Customer Relationship Specialist: Jennifer Decan

Dear

Chevrolet is pleased to provide service coverage for the steering and suspension on your 2006 Chevrolet Malibu, Vehicle Identification Number 1G1ZT53896F This service coverage will commence upon the expiration of the applicable New Vehicle Limited Warranty and will continue until January 31, 2011, or 100,102 miles, whichever occurs first. Chevrolet will make repairs to correct defects related to materials or workmanship occurring during the coverage period specified above. The following item(s) are covered:

Steering – Gear housing and all internal parts; rack and pinion; power steering pump; steering shaft couplings; seals and gaskets.

Front and Rear Suspension – Upper mount and bearing; upper and lower control arms; springs; control arm shafts and bushings; upper and lower ball joints; steering knuckles; seals; stabilizer shaft; stabilizer bushings; and wheel bearings. Springs; Bushings; Trailing Arms; and related connecting parts.

Chevrolet will not be responsible for conditions arising from tampering, abuse, physical damage, or improper maintenance. This coverage is not transferable to any other vehicle or subsequent owner of your vehicle. Please keep this letter with your Malibu. Should your vehicle require repairs within the coverage period, present this letter to the Service Manager of an authorized Chevrolet Dealership.

If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

ATTENTION: DEALERSHIP SERVICE MANAGER Component Service Coverage

Submit the claim with all the appropriate authorization codes and H route it to your Area Service Manager. Be sure to retain a copy of this letter in the customer's file and return the original to the customer.



MAR 21 ZOD

Auraray co.

# Rembursement Department P.O. BOX 33170 Detroit, MI 48232-5170

հիսկեսիվերիներիներիներոնիներիներիներին

# CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant
Date Claim Submitted: 1.29.08
17-Digit Vehicle Identification Number (VIN): 1617-T62805F
Mileage at Time of Repair: 501019 Date of Repair: 7.30.07
Claimant Name (please print):
Street Address or PO Box Number:
City: <u>ALLFORCE</u> State: <u>CO</u> ZIP Code:
Daytime Telephone Number (include Area Code):
Evening Telephone Number (include Area Code):
Amount of Reimbursement Requested: \$ 121.95
The following documentation must accompany this claim form.
Original or clear copy of all receipts, invoices, and/or repair orders that show:
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>
My signature to this document attests that all attached documents are genuine and I request reimbursement for/the expense I incurred for the repair covered by this letter.
Claimant's Signature:
Please mail this claim form and the required documents to:
Reimbursement Department P.O. Box 33170 Detroit, M1 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

. یہ ---- یا یہ ا

ł

ł

\_

	-					
المداهي ما السي و ال ال			-			
	672902		639483	R	Chevrole	U <b>T</b>
		ł	*INVOICE*			
AURORA, CO	BUS:	D	JPLICATE 1 PAGE 1	EN SI	5200 South Broadway IGLEWOOD, CO. 80110 RVICE: (303) 761-2382 FAX: (303) 789-6336	
<u>CELL:</u>		SEF	RVICE ADVISOR:			·
COLOR	MAKE/MODEL	· · ·		LICENSE	MILEAGE IN	TAG
	HEVROLET MALIB		62805F		50679/50679	T1979 DATE
SIN SERVICE ENUL/DA	TE WARE EAF.	PROMISED	PO NO.	VAR.RATE	PAYMENT INV.	DATE
12AUG04 IS	18 COMPLETION DATE	:00 30JUL07			<u>DUPSC 31JULO</u>	
	COMPLETION DATE		S:3.5_Liter_SF		\$1001 DEDUCTABL	ίΕ.
	7:10 31JUL07		×. ···	······································		
LINE OPCODE TECH A THERE IS A CLI		E FROM THE S	TEERING	LIST NWHE MOV	<u>NET TOI</u> ING AT	<u>'AL</u>
SLOW SPE	EDS, CAN FEEL	IT WHEN NOT	MOVING AS WEL			
	N ASSEMBLY, ST CGMPC	EERING - REF	PLACE		(.79.70 79.	70
1 159268	70 COLUMN			359.00	359.00 359.	00
PARTS: 359.00	LABOR: 7	9.70 OTHER:	0.00	TOTAL LIN	EA: 438.	70
50679 GMPP CHECK	SYSTEM NEC TO	REPLACE STE	ERING COULMN	•	• •	
B MINI MINOR SER	**************************************	************* 01NTT TNSDE("1	**************************************	*******	ł	
3KC MINI MI	NOR SERVICE WI					
	CQL1 IL FILTER			5.68	9.49 9. 5.25 5.	49 25
5 5W30 5	W300IL _			2.20	- 199 9.	25 95
PARTS: 15.20	LABOR:	9.49 OTHER:	0.00	TOTAL LINI	EB: 24.	69
50679 .3 3K SERV	ICE COMPLETED					
***	***********	THANK YC	U FOR YOUR BU	SINESS TO	•	
		IF FOR A	NY REASON YOU	CANNOT FI	LL OUT THE GM	na contra contra contra contra contra 
		CHRIS CL	COMPLETELY SA EAVENGER SERV	TISFIED" I TCE MANAGE	PLEASE CONTACT	: 2
		CHARLIE	LAMACCHIA ASM	303-789-6	5265.	
1 1 2 2 4 4 4 	<u></u>		EAVENGER BODY		AGER	
						Linnankiisissaan saa
			PA A	- 7		
			l f			7
نې د مېښورو ور د. د	Lan (1973) (1975) (1975) (1975) (1975) 1975) 1975					
			:	<u> </u>		
INTEGRATION OF TERMS:	1	XCLUSION OF WARF	RANTIES as sold hereby are made b	DESCRIPT		
This agreement and the write up prepared in conjunction with the	sheet the manufacturer. T	he undersigned purcha	ser understands and agree nd, express or implied, an	S PARTS AMOUNT		
performed on this vehicle con	stitute disclaims all warran	ntles, including warran cular purpose, with re	nties of merchantability of a gard to the parts and/o	GAS, OIL, LUBE		
the full and entire understandir agreement between the parties	s with incidental or consequ	ential damages or com	nt shall dealer be liable for mercial losses arising'out of er further pares that the	of MISC. CHARGES		
respect to the subject matter supersedes any and all negoti	ations, warranties excluded	by dealer include, but	er further agrees that th ut are not limited to, an sories are of merchantabl	IN TOTAL CHARGE		
prior ** discussions; _ agreement understandings.	ts' or quality or that they perform with reasonal		e or any of its systems t		∑ <u> </u>	
		SIGNED: X		PLEASE PAY	г Тан	22
	<u> =-,,,e,</u>				///	95
		CUSI	OMER COPY		1.	5

#### CUSTOMER COPY

- - -

March 16, 2011



Service Request: 71-613605849 Customer Relationship Specialist: Diana Smith

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu MAXX. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

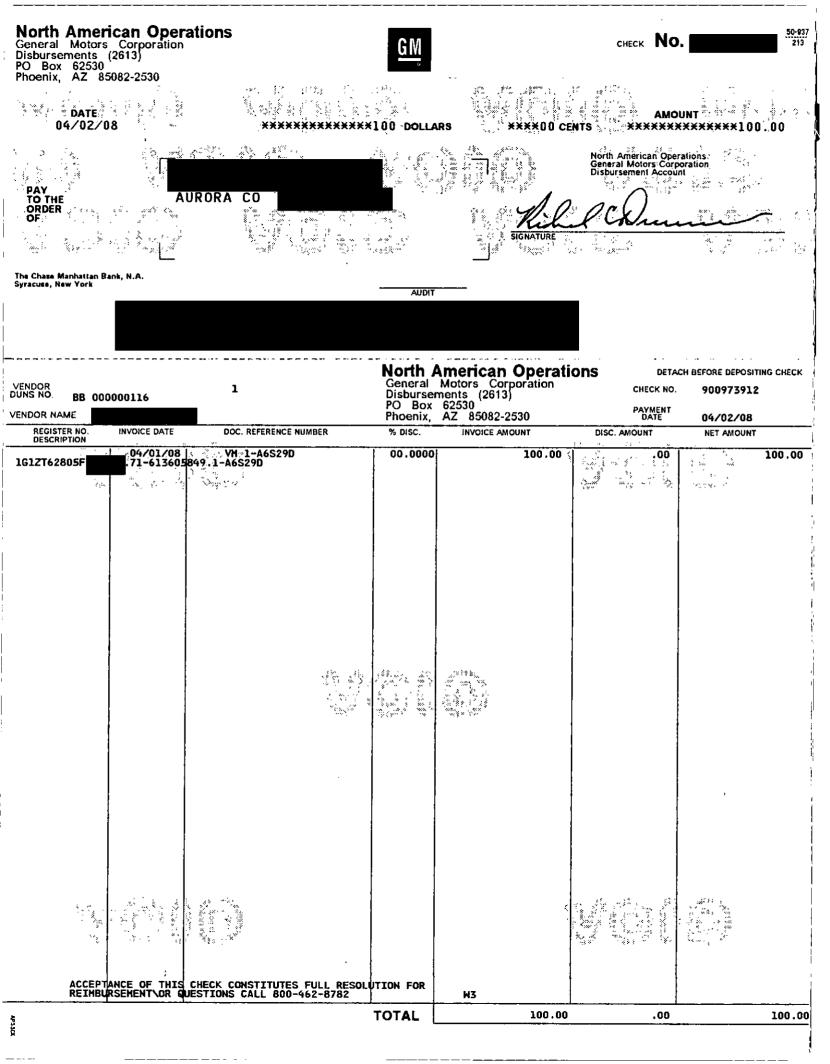
We have reviewed your request for reimbursement on the steering column that you had repaired. Although we regret that we are unable to reimburse you the full amount you requested, we will reimburse you for the amount that pertains to the special coverage. We have enclosed a check in the amount of \$100.00.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit <u>www.mygmlink.com</u>. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.



March 16, 2011



Service Request: 71-613794249 Customer Relationship Specialist: Corey Knight

Dear

Thank you for your support of Pontiac. As we agreed, the necessary paperwork has been completed and forwarded to General Motors Protection Plan (GMPP). The processing time will take approximately eight weeks. The plan for your 2006 Pontiac G6, Vehicle Identification Number 1G2ZH158164 is for the following:

- 60 months or 75,000 miles, whichever occurs first, beginning on April 16<sup>th</sup>, 2008 and ending on April 16<sup>th</sup>, 2013, and begins with 16,888 and ends with 91,888 odometer miles
- Standard rental
- A \$0.00 deductible

You will be notified by GMPP once the plan has been processed. This letter will serve as your policy until the plan confirmation is received. Please contact your local GM Dealer if you have coverage questions. Your complete satisfaction is very important to us. We hope this transaction demonstrates our appreciation of you as a valued Pontiac customer.

If you have any future questions, please feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Thank you for allowing us the opportunity to assist you.

Sincerely,

Pontiac Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit <u>www.mygmlink.com</u>. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

Clintwood, Virginia

March 23, 2008

BBB Auto Line Program Council of Better Business Bureaus, INC. 4200 Wilson Boulevard Suite 800 Arlington, VA 22203-1838

To Whom It May Concern:

I am the first owner of a 2006 Pontiac G6 GT Coupe. The car was purchased on September 5, 2006, and the VIN is 1G2ZH158164 The car was purchased from Johnson Chevrolet, 348 McClure Avenue, Clintwood, VA 24229, (276) 926-4635. As of the above date, the car has 16,888 miles on it.

I have taken the car back to the dealer for repairs on the following:

-9/6/06 No sound from the radio - replaced radio amplifier.

-9/18/06 Water leak on passenger side – service dept. could not duplicate problem

-9/25/06 Returned car for water leak - repaired sunroof drain tube and tested

-10/16/06 (1) Water entering front floorboard – sunroof drain hose not connected (2) Vehicle pulling to right - alignment

-11/28/06 (1) Car pulling strongly to the right and tires pre-maturely wearing – found steering wheel off center as well as tires showing premature wear – adjusted, aligned and tested (2) Excessive vibration at highway speed – found tires out of balance by .25-.51 – rebalanced all 4 tires

-3/20/07 (1) Water leak on passenger side – found right side door hinges out of adjustment causing indexing window to not completely close (2) Dome light inoperative – ordered new dome light

-3/29/07 Replaced dome light assembly

-4/25/07 (1) Complaint of musty odor in car – ordered carpet (2) Water leak in trunk on left side – ordered trunk mat (3) Power steering light on – ordered steering wheel position sensor (4) Engine vibration on start up – could not duplicate

-5/17/07 Power steering light constantly on – replaced steering column/position sensor and tested

-5/21/07 (1) Musty/mildew odor in car – replaced rear carpet (2) Sunvisor mirror cover will not stay closed – replaced mirror and cover on driver's side (3) Right rear taillight has water in it – replaced and tested right rear taillamp

-6/2/07 Passenger seat recline handle broken – replaced

-2/18/08 (1) Vibration when braking – advised tires need replacing, further advised to take car to GoodYear Dealer for warranty on tires (2) thumping sound in steering – ordered and replaced steering gear and adjusted front toe (3) water leak again – did not see anything mentioned on R.O.

I am concerned about the overall reliability, durability, and safety of this car. After speaking with John Johnson of Johnson Chevrolet, he advised me to contact GM's customer service. A few months back (May 14, 2007), I spoke with Dawn Royce of GM's customer assistance center about a few of these issues. The transaction number she provided me was 71-518226616. In a nutshell, her response was that the car was being fixed under warranty and that my concerns would be noted. I responded by saying that I knew that but my concern was my teenage daughter that drives the car and that the warranty runs out after three years, what then? Furthermore, Jerry, Service Manager at the dealership, welcomes any calls about the problems I have had about the car and stated he "would go to bat" for me if needed. He may be reached at the dealership's number.

Because of the days I have already lost taking the car in to be diagnosed and then to be repaired; because of the problems the car is exhibiting; and because I feel the car is not reliable or safe, I ask for arbitration.

Respectfully,

and the second second AUTO/MATE, INC. COMPANY: 01 JOHNSON CHEVROLET-BUICK-PONTIAC, INC RUN DATE: 03/24/2008 HISTPRNT SERVICE MERCHANDISING RUN TIME: 09:44 PAGE 1 HISTORY PRINT V.I.N. 1G2ZH1581 Owner Name 64 Street Address... ----Activity-----City..... CLINTWOOD State VA Zip No.R.O.'s 11 Telephone..... Home... 276- - Work... Total\$s 16 Other Phone No. . - -Send Mail... Y(Y/N) Lstsr 03/06/08 | E-mail Address... |Miles 16271 | Custa Control No. 26385 ... (Only Needed for Charge Sales) Salesperson..... Delivery Date... 09/05/06 Delivery Miles.. 191 - - - - Vehicle Information - - - -Make..... PONTIAC Model..... G6 GT Color..... SILVER Plate No..... Stock No.... 7409 Key No. Ign..... Key No.Trk.. InServiceDate.... 09/05/06 Prod. Date.. 00/00/00 Warranty Type.... Warr.Expires. 09/05/09 Miles 36191 ENGINE/TRANS..... NP Comment #2 .... Convent #3 Cust #4 .... ServAdvisor,.... Tech/Team Cd. ROIDate: Sc02/18/08 Inv Date: 02/19/08 Mileage: 15856 Act/Est: A Serv Adv: JC Control#: 26385 Inv Letter: B G/L Group: 1 Coupon\$: 0.00 ShopChg: Y GOG (1):00.00.C. WarrTyp: Auth#: MISC(1) TIRE TAX 0.00 Type: C GOG(2), 2:0.001AC SCDeduct\$ 0.00 Taken\$: 0.00 MISC(2) TIRES 0.00 Type: GGG11): 10:00 C Lab\*: 00 Part\*: 00 Pay Type: C MISC(3) TIRE FEE 0.00 Type: C Line#: A OperNo: COM FailCode: Hours: 0.00 Rate: 1 Amount\$: 0.00 Tech: A03 PayType: C Sp G/L#: FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00 OrigOp: GMClaimType: GMComplaint: GMLabHrs: 0.00 GMOthHrs: 0.00 GMFP: GM Auth: (1946) CUSTOMER COMPLAINS OF A VIBRATION WHEN BRAKING. INSPECTED State VEHICLE, FOUND FRONT TIRES EXCESSIVELY WORN. ADVISED CUSTOMER THAT THEY NEEDED TO REPLACE TIRES BEFORE WE COULD DIAGNOSE THE STISFILVIBRATION PROBLEM. Time#kyB: OperNo: COM FailCode: Hours: 0.00 Rate: 1 Amount\$: 0.00 Tech: A03 PayType: C Sp G/L#: FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00 QrigOp::....GMClaimType: GMComplaint: GMLabHrs: 0.00 GMOthHrs: 0.00 GMFP: GM Auth: W- 1- CUSTOMER COMPLAINS OF A THUMPING NOISE IN STEERING. WigelPART ON ORDER- POWER STEERING GEAR-VintID#:::::64 Repair Order#: 49855 Status Cd: C RO Date: 09/29/07 Inv Date: 09/29/07 Mileage: 11607 Act/Est: A Serv Adv: MD Control##5,26385 Inv Letter: B G/L Group: 1 Coupon\$: 0.00 ShopChg: Y COG(I): .0.00 WarrTyp: Auth#: MISC(1) TIRE TAX 0.00 Type: C GCG (2) 0000 SCDeduct\$ 0.00 Taken\$: 0.00 MISC(2) TIRES 0.00 Type: COU(3) 40.00 Lab\*: 00 Part\*: 00 Pay Type: C MISC(3) TIRE FEE 0.00 Type: C Line#:: A OperNo: 04 FailCode: Hours: 1.00 Rate: 1 Amount\$: 16.00 Tech: D02 FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00 PayType: C Sp G/L#: OrigOp: GMClaimType: GMComplaint: GMLabHrs: 0.00 GMOthHrs: 0.00 GMFP: GM Auth: Virginia State Inspection. PERFORMED VIRGINIA STATE INSPECTION. Station to a SUSTRACTS ST. from the deal is the apartical analysis . . . s Tottus trusk VWW.ILARIA OR CALL STATE TO ASTR Variable and the second second Virita !..... BC/IIA4000.33/21

o <b>prime and an and an </b>		and a second and a second s			
an an salazan ing sala an					
。 《如时我我这话》的时候点:	· · · · · · · · · · · · · · · · · · ·		and the second	•	
AUTO/MATE, INC. HISTPRNT		N CHEVROLET-BUICK-PONTI	IAC, INC	RUN DATE: 03/2	
- 「おくかんがん 思えく おうに しびたいがく たただい ふくてい きゅうとう		E MERCHANDISING ISTORY PRINT	en de la provinción de la companya d	RUN TIME: 09:4	: <b>4</b>
PACE 2		IDIORI PRIMI			
- <b>ALE ALE ALE ALE ALE ALE ALE ALE ALE ALE </b>					
Vin ID#: 64 Repair Order					
RO Date: 06/02/07 Inv Date: 06/	20/07 Mileage: 7287 A	ct/Est: A Serv Adv: JW	AC.		
Control#: 26385 Inv Letter:		Coupon\$: 0.00 ShopC	Ing: Y		
GOG(1) 0.00 WarrTyp: G Auth		C(1) TIRE TAX	0.00 Type: C		
		C(2) TIRES	0.00 Type:		
GOG(3) 0.00 Lab*: 00 Part*:		2(3) TIRE FEE	0.00 Type: C		
Line#: A OperNo: C6500 Fa		· 0 20 Pate: 2 Amour	·		
PayType: W Sp G/L#: FP: 1				. :	
OrigOp: GMClaimType: GMComple					
CUSTOMER COMPLAINS PASSENGER	SEAT WILL NOT RECLINE				÷ .
FOUND RECLINE HANDLE BROKEN, 1	REPLACED HANDLE	•			
Part Number: 15250346		Type: W Qty:	1 Cost: 13.20 Price:	18.48	:
T-Price: 18.48 G/L#:					•
			· · · · · · · · · · · · · · · · · · ·		
Vin(TD#164 Repair Order					
RACDate: 7 05/21/07 Inv Date: 06/0	)5/07 Mileage: 6642 Ac	:t/Est: A Serv Adv: JW	IC .		
Control#: 26385 Inv Letter: GCG(1) 0.00 WarrTyp: G Auth					
GQG(2):0.00 Warryp: G Auth		C(1) TIRE TAX		· · ·	
GOG(2) 0.00 Lab*: 00 Part*:			0.00 Type:		
Socta		C(3) TIRE FEE	0.00 Type: C		
Lina#: A OperNo: C4683 Fai		0.60 Rate: 2 Amoun			
Pastype: W Sp G/L#: FP: 15	3870960 CondNo: 0 Part	\$: 107.00 Sublet\$:		2	
OrigOp: GMClaimType: GMCompla			2: 15870960 GM Auth	· · ·	
CUSTOMER COMPLAINS OF A MUSTY	MILDEW ODOR INSIDE OF VE	HICLE			
CHECKED VEHICLE FOUND CARPET	TO HAVE ODOR, REMOVED CARF	'ET AND			
TRIED TO DRY AND CLEAN, ODOR W	OULD NOT GO AWAY, REPLACED	CARPET IN			
OFICEREAR FLOOR PAN					
	Desc.: CARPET	Type: W Qty:	1 Cost: 76.43 Price:	107.00	
P-Priced 107.00 G/L#:					
CPRATE NEORDAL CALLS					
Life#:184 OperNo: C9732 Fai	1Code: 93 Hours:	0.40 Rate: 2 Amount	t\$: 21.58 Tech: B06		
PAYTYDA: W Sp G/L#: FP: 15	803238 CondNo: 0 Part	\$: 23.31 Sublet\$:	0.00		· · ·
GrigOpk GMClaimType: GMCompla	SOR MIRPOR COURD WILL NOT	GMOTAHRS: 0.00 GMFP:	: 15803238 GM Auth:		•
SectorCLOSEON DRIVER SIDE	SOR MIRROR COVER WILL NOT	SIAI			
109 ( CHECKED MIRROR, FOUND THA	T COVER WOULD NOT STAY CL	OSE, FOIND	•		
(0.4(2)) BULLETIN#05-08-110-005E,					
GUT (ASIDE					•
Part.Number: 15803238	Desc.: MIRROR	Type: W Orv:	1 Cost: 16.65 Price:	23.31	
IST Price: 23.31 G/L#:		** #*1	10.03 FLICE:	LC, LA	
				<b></b>	
Ling#: C OperNo: B9640 Fai	lCode: 6T Hours:	0.30 Rate: 2 Amount	:\$: 16.19 Tech: B06	<b>-</b> , <b>-</b> •	
PayType: W Sp G/L#: FP: 15	942813 CondNo: 0 Parts	\$: 172.20 Sublet\$:	0.00		
OrigOp: GMClaimType: GMCompla	int: VR GMLabHrs: 0.30	GMOthHrs: 0.00 GMFP:	15942813 GM Auth:		
CUSTOMER COMPLAINS THAT TAILL	IGHTS HAS WATER INSIDE OF	THEM			
CHECKED TAILLAMP FOUND WATER					
PARTILIAMP ONLY.REPLACED RIGHT 1					
	Desc.: LAMP	Type: W Qty:	1 Cost: 123.00 Price:	172.20	
7.1-Price: 172.20 G/L#:					,
Lit niedpie status information and second and second and an anti- ana registration of the second and s Second and second and seco					
Palangona saat					
Salar Currenter (1993) Salar Currenter (1993) Sana Salar (Currenter)					
					,
					:
Mag style 1					
A Margaret					
28 (A) (A)					
	•			•	

1.	and the Cardina and the second s				
	<ul> <li>Mary 2 BULARER GREED</li> /ul>				1
	AUTO/MATE, INC. COMPANY: 01 JOHNSON CHEVROLET_BUICK_DONTLDC INC				·
	Contract of Control Control Control Control Inc.			03/24/2008	
		RUN TI	IME: (	09:44	
1				••••••	-
	Vin ID#: 64 Repair Order#: 47951 Status Cd: C				
	RO Date: 05/14/07 Inv Date: 05/17/07 Mileage: 6454 Act/Est: A Serv Adv: MDD				
	Control#:       26385       Inv Letter: C G/L Group: 1       Coupon\$: 0.00       ShopChg: Y         GOG(1)::0:00       WarrTyp: G Auth#:       MISC(1) TIRE TAX       0.00       Type: C				
	COCIZETUTION SCHEducts 0.00 Takens: 0.00 MISC(2) TIRES 0.00 Type:			•	
	GOG(3)::0.00 Lab%: 00 Part%: 00 Pay Type: C MISC(3) TIRE FEE 0.00 Type: C				
	Linc#: A OperNo: E7680 FailCode: 6L Hours: 1.80 Rate: 2 Amount\$: 97.13 Tech: B03 PayType: W Sp G/L#: FP: 15926870 CondNo: 0 Part\$: 286.48 Sublet\$: 0.00				
			· ·		
	OrigOp GMClaimType: GMComplaint: WM GMLabHrs: 1.80 GMOthHrs: 0.00 GMFP: 15926870 GM Auth: CUSTOMER COMPLAINS POWER STEERING LIGHT ON				- e <sup>1</sup> *
					14 A
	SCANNED VEHICLE & FOUND DTC C0460-SYMPTOM 00. RAN CHART FOR CODE & CHART SIAD TO REPLACE THE STEERING WHEEL POSITION SENSOR.				
	REPLACED STEERING COLUMN/POSITION SENSOR & TEST DROVE VEHICLE				
	ACTION AGAIN TO VERIFY THAT DTC DID NOT RESET.				:
1.00					
	PART:Number: 15926870 Desc.: COLUMN Type: W Qty: 1 Cost: 204.63 Price:	286.48			
	Vinithe 64 Poppin Ordert, 47676 Children Ch				
	Vin ID#: 64 Repair Order#: 47676 Status Cd: C				·. *
	RO/Date: 04/25/07 Inv Date: 05/10/07 Mileage: 5670 Act/Est: A Serv Adv: MLB				· · ·
	Control#: 26385       Inv Letter: C G/L Group: 1       Coupon\$: 0.00       ShopChg: Y         GOG(1):10.00       WarrTyp:       Auth#:       MISC(1) TIRE TAX       0.00       Type: C				
	GCG (2): 0.00 SCDeduct\$ 0.00 Taken\$: 0.00 MISC(2) TIRES 0.00 Type:				
	GQG(1), 0:00. Lab%: 00 Part%: 00 Pay Type: C MISC(3) TIRE FEE 0.00 Type: C				
		•			
	Ling#::Ar., OperNo: A FailCode: Hours: 0.00 Rate: 1 Amount\$: 0.00 Tech: A03 ExyFype: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00				14
				1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	
	OnigOp: ACMClaimType: GMComplaint: GMLabHrs: 0.00 GMOthHrs: 0.00 GMFP: GM Auth:			· · ·	
	OR LAST CUSTOMER COMPLAINS OF A MUSTY/MILDEW ODOR IN THE VEHICLE.				• • •
	CARACTOR ORDERALLY CARPET				1
					. <sup>1</sup> 1
					4.54
					. *
	Recomplaint: GMLadHrs: 0.00 GMOthHrs: 0.00 GMFP: GM Auth:				
	AGIORDERED TRUNK CARPET MAT				
	Lind#: C OperNo: COM FailCode: Hours: 0.00 Rate: 1 Amount\$: 0.00 Tech: A08				
1. Li			·		
	CondNo: 0 Part\$:       0.00 Sublet\$:       0.00         CrigOp:       GMClaimType:       GMComplaint:       GMLabHrs:       0.00 GMOthHrs:       0.00 GMFP:       GM Auth:				
	CUSTOMER COMPLAINS POWER STEERING LIGHT ON				
	COGLORDERED STEERING WHEEL POSITION SENSOR.				
	Contraction and a sensor.				
	Line# 1, D OperNo: COM FailCode: Hours: 0.00 Rate: 1 Amount\$: 0.00 Tech: A08				
				· · · ·	
	OFICONDACTOR       CONDACTOR       Parts:       0.00       Sublets:       0.00         OFIGOD:ACCALINTYPE:       GMComplaint:       GMLabHrs:       0.00       GMOTHER:       0.00       GMFP:       GM Auth:				
	CUSTOMER; COMPLAINS ENGINE SHAKES ON START UP AT TIMES			· · ·	
	COULD NOT DUPLICATE CUSTOMER'S CONCERN AT THIS TIME.			,	·
				1	
		•			. [
· .					
	"我们就是一个人的人,我们就是一个人的人,我们就是一个人的人,我们就是一个人的人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人, 我们就是我们的人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,我们就是一个人,				1
		•			<b>}</b>

		and the second	14 M		
AUTO/MATE, INC.		JOHNSON CHEVROLET-BUICK-F	ONTIAC, INC	RUN DATE:	03/24/2008
HISTPRNT		SERVICE MERCHANDISING		RUN TIME:	09:44
PACE 4		HISTORY PRINT			·
<b>Barasha Bara</b>					
	pair Order#: 47254 Status Cd				
RO Date : 03/29/07 In	Date: 03/29/07 Mileage: 4	497 Act/Est: A Serv Adv	': MLB		
Contro1#: 26385	nv Letter: B G/L Group: 1				
GOG (1) 0.00 WarrTy	p: G Autn#:	MISC(1) TIRE TAX	0.00 Type: C		
GOG (2) AUTUU SCDedi	ct\$ 0.00 Taken\$: 0.00	MISC(2) TIRES	0.00 Type:		· · · · · ·
() (GOG (3) (20,00) (0) (3) ( LaD*:	00 Part*: 00 Pay Type: C	MISC(3) TIRE FEE	0.00 Type: C		· .
	686 FailCode: 1A				
	FP: 15881871 CondNo:				
	GMComplaint: OJ GMLabHrs:		GMFP: 15881871 GM Auth:		
	THAT THE DOME LAMP IS INOPER				
	OPERATIVE WHEN OPENING DOORS.				
	E LAMP. REPLACED DOME LAMP AS				1
rarc.Number: 15881871	Desc.: HSG/DM/LP	Type: W Qty	: 1 Cost: 13.35 Pric	:e: 18.69	
AJE-Price: 18.69 G/					•
	pair Order#: 47117 Status Cd				
	Date: 03/21/07 Mileage: 4:				
control#: 26385	nv Letter: C G/L Group: 1	Coupon\$: 0.00 S	nopChg: Y		
COGLEDW (0.004) 5 WarrTy	p: G Auth#:	MISC(1) TIRE TAX	0.00 Type: C		
COS (2) SCDedu	ct\$ 0.00 Taken\$: 0.00	MISC(2) TIRES	0.00 Type:		
GOG(3)5:00.001. Lab*:	00 Part%: 00 Pay Type: C	MISC(3) TIRE FEE	0.00 Type: C		
					· · · ·
	FailCode:				a di karakarakarakarakarakarakarakarakarakar
	FP: CondNo: (		et\$: 0.00		
OrigOp:GMClaimType:	GMComplaint: GMLabHrs:	0.00 GMOthHrs: 0.00 (	3MFP: GM Auth:		· · · ·
	DOME LAMP IS INOPERATIVE AT T	FIMES			
Configuration Dome LAMP.					
			• • • • • • • • • • • • •		
Bauthman M Gr Girt	018 FailCode: 3A				
	FP: CondNo: (		,		
	GMComplaint: VN GMLabHrs:		GMFP: GM Auth: E		•
	THAT THE CARPET ON THE RIGHT				
	CHICLE&FOUND THAT THE RIGHT SI				
	ENT CAUSIGN THE INDEXING WINDO				
	CREATING A WATER-LEAK ON THE				
	SIDE DOOR HINGES&ADJUSTED.WAT	FER-TESTED AGAIN.			· · ·
	Created: 03/21/2007 16:20	-			
	MOVING & RE-INSTALLING CARPET	TO DRY FLOORPAN &			
KCUS: CARPET.					
	air Order#: 45583 Status Cd:				
	Date: 12/07/06 Mileage: 16	44 Act/Est: A Serv Adv:	MLB		
COATTOLN: (26385 I)	v Letter: B G/L Group: 1		lopChg: Y		
GOG (1) 0.00 C WarrTy		MISC(1) TIRE TAX	0.00 Type: C		
GOG (2), 4 0.00 C SCDedu	t\$ 0.00 Taken\$: 0.00	MISC(2) TIRES	0.00 Type:		
	0 Part*: 00 Pay Type: C		0.00 Type: C		
	FailCode:	Hours: 1.00 Rate: 3 Am	ount\$: 52.02 Tech: C03		
Paytype: I Sp G/L#:	FP: CondNo: 0	Part\$: 150.15 Suble	t\$: 0.00		
	GMComplaint: GMLabHrs:		MFP: GM Auth:		
	HAT REMOTE START BE INSTALLED	1.			
	ART PACKAGE.				
					· · ·
					:
evel (ARE) Venteren reat					
evenings Viriteriet ezen 19. haven ven					
rulings-Us Vintonelical In Jaiven Coll Golonisa Version					
end fingen (19) V Garophel (1991) Germinen (1991) Germinen (1995) Opgenzigen (1995)					
end fanne uit Vfarigger fan de f Referiger viere Goenales vieres Viggenales vieres Viggenales					
enditaras Virutochelaras Iri Bayuras Varutorumi Varutorumi Virutorumi Virutorumi Varutorumi Varutorumi					
evel (NRS) V GATERIE (1922) Me Bay VEGI (1923) Godinijski (Victoristica) Poge (Galeristica) Me Godineska (					

			1. T.	
	AUTO/MATE, INC. COMPANY: 01 JOHNSON CHEVROLET-BUICK-PONTIAC, INC	RUN DATE:	03/24/2008	
	HISTPRNT SERVICE MERCHANDISING	RUN TIME:	09:44	
	PAGR STORY PRINT			• • •
	Vin ID#: 64 Repair Order#: 45583 Status Cd: C			
	AUTHORIZATION CODE#01FCD0EVCI#624372CALLED TCSC ON			
	12-06-06, CASE#1282720 FOR VCI#.			
	Part Number: 17800737 Desc.: TRANSMITT Type: I Qty: 1 Cost: 136.50 Price:	150 15		
	Tiprice: 150.15 G/L#:	150.15		
	Vin MD#: 64 Repair Order#: 45452 Status Cd: C			
				-
	no Date: 11/28/06 Inv Date: 11/28/06 Mileage: 1575 Act/Est: A Serv Adv: MLB			· · ·
	Control#: 26385 Inv Letter: C G/L Group: 1 Coupon\$: 0.00 ShopChg: Y			
	GCG(1) 00.00 C WarrTyp: G Auth#: MISC(1) TIRE TAX 0.00 Type: C			
	COG (2):00.00 C SCDeduct\$ 0.00 Taken\$: 0.00 MISC(2) TIRES 0.00 Type:			
	GGG(3) C. 00 C. Lab*: 00 Part*: 00 Pay Type: C MISC(3) TIRE FEE 0.00 Type: C			
	i Mangara No 1999 (1997) - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 199			
	Lines Art OperNo: E2020 FailCode: 3A Hours: 1.70 Rate: 2 Amount\$: 88.43 Tech: B02			
	Pry Type: W Sp G/L#: FP: CondNo: 0 Part\$: 0.00 Sublet\$: 0.00			
	GireOpside GMClaimType: GMComplaint: CV GMLabHrs: 1.70 GMOthHrs: 0.00 GMFP: GM Auth:			
	HIGHCUSTONER COMPLAINS THAT VEHICLE IS PULLING STRONGLY TO THE			
	FACE RIGHT & THAT THE TIRES ARE EXCESSIVLY WEARING. TEST DROVE VEHICLE			
	FOUND THAT THE VEHICLE IS PULLING TO THE RIGHT & THAT THE			
	ANTERENING WHEEL IS OFF-CENTER AS WELL AS THE TIRES ARE STARTING			
	TOSHOW PREMATURE WEAR. CHECKED&ADJUSTED ALIGNMENT & ROAD TESTED.			
	TOTAL TELEVISION AND AND AND AND AND AND AND AND AND AN			
	Tite#3 B OperNo: E0203 FailCode: 3K Hours: 0.80 Rate: 2 Amount\$: 41.62 Tech: B02		• • • • •	
			-	
1.1	Origop: GMClaimType: GMComplaint: O4 GMLabHrs: 0.80 GMOthHrs: 0.00 GMFP: GM Auth:			
	WILD CUSTOMER COMPLAINS OF EXCESSIVE VIBRATION SEEMINGLY ORIGINATING			
	REALESTROM THE PASSENGER SIDE OF VEHICLE WHILE DRIVING AT HIGHWAY			· •
	C :: C SPEED. CHECKED BALANCE OF ALL 4 TIRES & FOUND THEM TO BE OUT OF		1.	
	GOG IMALANCE BY 0.25-0.51. REBALANCED ALL 4 TIRES & TEST DROVE VEHICLE		•	· . ·
	GOST AGAIN TO VERIFY THAT CONCERN IS FIXED.			
	Vin/ID#: 64 Repair Order#: 44914 Status Cd: C			
	RTH Date: 10/16/06 Inv Date: 10/17/06 Mileage: 969 Act/Est: A Serv Adv: JWC			
	Control 126385 Inv Letter: B G/L Group: 1 Coupon\$: 0.00 ShopChg: Y			
	COT(1):0.00.C WarrTyp: G Auth#: MISC(1) TIRE TAX 0.00 Type: C			•
	GOM(2)/DEGT.0012 C: SCDeduct\$ 0.00 Taken\$: 0.00 MISC(2) TIRES 0.00 Type:			
	GCG(3): 0:00 C Lab*: 00 Part*: 00 Pay Type: C MISC(3) TIRE FEE 0.00 Type: C			
	Here Contract Contract Structure B2852 FailCode: 93 Hours: 2.00 Rate: 2 Amount\$: 104.04 Tech: B06			
	LingClaimlype: GMCComplaint: MH GMLabHrs: 2.00 GMOthHrs: 0.00 GMFP: GM Auth:			
1.12	WATER TESTED VEHCILE & FOUND WATER ENTERING INTO FRONT FLOORBOARD			
	CALIFICATER LESIED VERCILE & FOUND WATER ENTERING INTO FRONT FLOORBOARD			
	HOSE & FOUND IT TO NOT BE CONNECTED. RE-CONNECTED FRONT SUNROOF			
	AND BRAIN HOSE & SECURED PER BULLETIN.			
	Linn#KhEAvers OperNo: COM FailCode: Hours: 0.00 Rate: 1 Amount\$: 0.00 Tech: A06			
	FayType::ACtf.Sp G/L#:       FP:       CondNo: 0 Part\$:       0.00 Sublet\$:       0.00			
	Origor GMClaimType: GMComplaint: GMLabHrs: 0.00 GMOthHrs: 0.00 GMPP: GM Auth:			
	CUSTOMER.COMPLAINS VEHICLE IS PULLING TO THE RIGHT		· · ·	- * *
	REPORTION THAT THE VEHICLE IS OUT OF ALIGNMENT. SCHEDULED CUSTOEMR AN			
	TERSEAHPT SEOR FRIDAY, 10/20/2006 FOR AN ALIGNMENT.			
	add callend on the second s			
	Payazzit			
				1
	n Agazan. Katan da ku			

		a na thail the an and a bhaile a the same an						<b></b>	
		(1) A second s second second sec second second sec second second sec							•
No.				•		•			
AUTO/MATE, INC.	COMPANY: 01	JOHNSON CHEVROLET-BUICK-PONTI	AC. INC		· •	R	UN DATE:	03/24/200	IR.
HISTPRNT		SERVICE MERCHANDISING			÷.		UN TIME:		
PAGE 6		HISTORY PRINT					· ·		
n an									
	Repair Order#: 44590 Status Co				•				
RC lare: 09/25/06 I	nv Date: 09/25/06 Mileage:	587 Act/Est: A Serv Adv: ML	7B						
Control#: 26385	Inv Letter: B G/L Group: 1			_					
CCC(1) 0.00 C Warr	duct\$ 0.00 Taken\$: 0.00	MISC(1) TIRE TAX		Type:	С				
CCG(3) <sup>201</sup> 0:00"C Labs	: 00 Part*: 00 Pay Type: C	MISC(2) TIRES MISC(3) TIRE FEE	0.00		c				
Construction of the									-
Line#: A OperNo:	B2853 FailCode: 93	Hours: 2.00 Rate: 2 Amoun	nt\$: 10	04.04	Tech: B03		•		
PayType: W Sp G/L#:	FP: CondNo:	0 Part\$: 0.00 Sublet\$:		0.00					
	: GMComplaint: MH GMLabHrs:		?:	c	GM Auth:				
	NS THAT THERE IS A WATER LEAK C								
SIDE.WATER-TESTE	D VEHICLE&FOUND WATER ENTERING	THROUGH THE REAR							
SUNROOF DRAIN TU	BE.FOUND BULLETIN#PIC4079B.INSE	ECTED REAR DRAIN							
	IT IS NOT CONNECTED.R&R OF REAR D&SECURED.WATER-TESTED AGAIN-NO								
HERE CONNECTE	DESECORED.WATER-TESTED AGAIN-NC	LEAKS FOUND.							
	Repair Order#: 44483 Status Cd	: C							• -
	nv Date: 09/19/06 Mileage:		cv .						
	Inv Letter: B G/L Group: 1						an a		
GGG(I); 0.00 C Warr			0.00	Type:	с				
G0012):::0.00 :C SCDe	duct\$ 0.00 Taken\$: 0.00	MISC(2) TIRES	0.00	Type:					
G23(13): 10:00 C Lab*	: 00 Part%: 00 Pay Type: C	MISC(3) TIRE FEE	0.00	Type:	C				
and the second			·					· <b></b> - ·	-
LINATS AU, US Operno:	COM FailCode: FP: CondNo:				Tech: A06				•
OrigOn: GMClaimType		<pre>0 Part\$: 0.00 Sublet\$:     0.00 GMOthHrs: 0.00 GMFP</pre>		0.00	SM Auth:				
	NS OF A WATER LEAK ON PASSENGER		•		M AUCH:				
	ICLE AT VARIOUS PLACES & COULD			,					
UTI OCUSTOMER'S CONCE	RN AT THIS TIME.								
an a									
	Repair Order#: 44273 Status Cd								
RO DATEN: 09/06/06 I	nv Date: 09/06/06 Mileage:	225 Act/Est: A Serv Adv: MB							
GOG (1) 0.00 C Warr'	Inv Letter: B G/L Group: 1 Typ: Auth#:	Coupons: 0.00 ShopCl MISC(1) TIRE TAX		<b>T</b>	-				
	duct\$ 0.00 Taken\$: 0.00		0.00	Type:	C .				
	: 00 Part*: 00 Pay Type: C				C				
									-
Limit: A OperNo:		Hours: 0.00 Rate: 1 Amount	t\$:	0.00	Tech: H06				
Envitype: C Sp G/L#:				0.00					
Carcon ConclaimType	GMComplaint: GMLabHrs:	0.00 GMOthHrs: 0.00 GMFP:	:	G	M Auth:				
	ALL TECH. ASSISTANCE TO FIND OU E WITH REMOTE STARTER.	T WHAT IS NEEDED							
	S WITH REMOTE STARTER. STANCE,CASE#9164750 & SPOKE WIT	H MIKE KIGED WAS							
	F#17800737 IS COMPATIBLE WITH V								
	D TO CALL TECHLINE FOR A VCI#FO								
Vir, Ibitatis 64	Repair Order#: 44272 Status Cd	: C							
RO Dates: 09/06/06 Ir	w Date: 09/06/06 Mileage:	225 Act/Est: A Serv Adv: MLE	В.,			÷			
Gontrol#	Inv Letter: C G/L Group: 1	Coupon\$: 0.00 ShopCh	hg: Y						
	Typ: G Auth#:		0.00	Type:	C				
GORTS CONCERCISION CONCERCISTICON CONCERCISION CONCERCISION CONCERCISION CONCERCISICON CONCERCISICON CONCERCISICON CONCERCISICON CONCERCIS CONCERCISICON CONCERCISICON CONCERCISICON CONCER	luct\$ 0.00 Taken\$: 0.00 00 Part%: 00 Pay Type: C	MISC(2) TIRES	0.00	Type:	-				
6464(211) 0.00 C Lade:		MISC(3) TIRE FEE			C				
	10820 FailCode: 6C				 Tech: P02				
PaxType: W Sp G/L#:	FP: 15833071 CondNo: (	) Part\$: 298.54 Sublet\$:	. 0	.00					
OrigOp: GMClaimType:	GMComplaint: OJ GMLabHrs:	1.10 GMOthHrs: 0.00 GMFP:	: 15833	071 G	M Auth:				
Talanese									
GENERAL CHE									
linita 154 anii Serito koonii									

•

	en e			2° -	يار يوجد معالية ويقا والمعاور	· · · · · · · · · · · · · · · · · · ·	والمحمد والم					
j.												
	AUTO/MATE, INC.		co	MPANY: 01 JO	HNSON CHEV	ROLET-BUI	CK-PONTIA	C, INC			RUN DATE:	03/24/2008
	HIGTPRNT PAGE 7	at e state i state i		SE	RVICE MERC	HANDISING					RUN TIME:	09:44
Ľ,	PAGE	and the second			HISTORY	PRINT						
	Vin COE											
• .		Repair Order#	: 44272	Status Cd:	C .							
	CUSTOMER COMPLA ALL SPEAKERS A	INS THAT THE I	S NO SOU	ND FROM THE	RADIO.FOUN	D THAT						
	ALL SPEAKERS A	RE INOPERATIVE	.CALLED	TECH.ASSISTA	NCE, CASE#9	164750						
	ALL SPEAKERS A SSPOKE W/MIKE	KIGER.WAS ADVI	SED TO C	HECK A/C INP	UT&OUTPUT	VOLTS						
	FROM RADIO&AMP.	FOUND RADIO VO	ILTAGE NO	RMAL.FOUND N	O OUTPUT F	ROM						
	AMP REPLACED R	ADIO AMPLIFIER										
	Part Number: 1583307	1		AMPLIFIER		Type: W	Orve	1 Cost:	213.24	Drice	298.54	
÷	T-Price: 298.54	G/T.# •	200011			Type. "	QCJ.	1 COBC.	213.23	FIICE:	270.34	
	GCGA 25	-,		•								
4												
•	Tizber A											
								· · ·				
								4				
		· ·										
•	AUTO / MARCON J.S.											
	n na kultur na kultur na kultur na kultur na kultur. Na kultur na Berland na kultur na kultur na kultur na kultur. Na kultur na kultur na kultur na kultur na kultur na kultur.											r.
1.	an an ann an Anna an An											
$[\infty]$												1 - C
	Vin Ting 66 56								•			• *
	a na shi na shi na shi na shi	and the second sec										
. :	VIII ASLONI											
· .		÷ .										
	COT ( 20											
		·										
4	14. 29A 1											
	and a star and a star											
1.												
	- 建筑建筑											
1												
		1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -										
1												
-												
14												
. • •												
	and the second	- 1.										
лт.,												
1		:									4	
	an an an an an Antaine br>An Antaine an br>An Antaine an											
j. P												
		1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -										
•••												
anti Cert	n produkter som en s Som en som en Som en som en											

	JOHNSON	P.O. BOX TELEP	48 McCL 400 CL HONE: ()	BUICK-E URE AVENUI INTWOOD, 276) 926-4 276) 926-9	E VA 24228 4635	, INC.		52067SE
				2707 920	9110			SET
n de la della d Internazione della del	· · · · · · · · · · · · · · · · · · ·	<u> </u>	VEHICLE	IDENTIFICATION	MILEAGE OU	T DATE OUT	INVOICE	
ала (- [1]1			1G2ZH1		16275	03/24/08		
CEINTWOOD		VA		KE	MODEL	COLOR	TAG	NO.
uzen Sander I	an an taon an		06 POI	NTIAC	G6 GT	SILVER	0000	00
CUST NO LICE	<u>NSE Номе рнс</u> 276-	ONE WORK	K PHONE	STOCK NO.				
CUST.LABOR RATE				7409	00/00/00	) JC 638	8 CASE	H
53.00	DELIV.DATE	DELIV.MILES		DATE IN	IN-SERV DATE			
	09/03/08	191	16271	03/06/08	09/05/06	NP		· · · · · ·
<pre>c = Control = 1</pre>							•	
BRUIN STEL PC PEEL OF CLEAN TIME PC PEEL OF	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCH E9740 93	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03	STEERING FO BE CC ECTION <u>#</u> . ADJUST 3 9201	G. FOUND E DNDITION # 2. TEST D CED FRONT	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W	NOISE TO I DID NOT		
FELT AN 06-02-1 BRUIN STEN PC.FEEL OF LLINI Auth:B	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION <u>#</u> . ADJUST 3 9201	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La	BULLETIN# 2, FOUND DROVE CAR, TOE.	NOISE TO I DID NOT	BE Hrs: 0.0	) 
06-02- ERUIN STEF PO FEEL OF HINTI I Auth: B	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO I DID NOT		
FELT A 06-02-1 BRUIN STEI PO FEEL OI CLINIT Auth: B	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
FELT A 06-02-1 BRUIN STEI PO FEEL OI CLINIT Auth: B	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
FELT AN 06-02-1 BRUIN STEN PC.FEEL OF LLINI Auth:B	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
FELT A 06-02-1 BRUIN STEI PO FEEL OI CLINIT Auth: B	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
FELT AN 06-02-1 BRUIN STEN PC.FEEL OF HIMIN I Auth:B	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
PELT AN 06-02-1 BRUIN STEN PC. FEEL OF Auth: B Control of Control of Co	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
FELT AN 06-02-1 ERUIN STEN PC.FEEL.OI Auth:B CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL CONTROL	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type:	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 : Compl	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
FELT AN 06-02-3 BRUIN STEN PC.FEEL OF Auth:B CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONT	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCK E9740 93 Claim Type: X	DCKING IN S JND NOISE J AS IN CORRE KING NOISE. B03 COmpl GEAR	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	G. FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Cotal	NOISE TO P DID NOT .5 OtherP		
FELT AN 06-02-1 BRUIN STEN PC.FEEL.OF Auth:B 200711 200711 CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCH E9740 93 Claim Type: X IR COPY - PA STATEMENT OF DISCLA	GE 01	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint Cc R KIT	5. FOUND E DNDITION # 2. TEST D ED FRONT 1: MH La Line T OTAL-AMOU	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Otal	NOISE TO H DID NOT .5 Othern NoCharge	Hrs: 0.0	
FELT AN 06-02-1 BRUIN STEN PC.FEEL OF Auth: B CUST CUST CUST CUST CUST A CUST CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUST A CUS	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCH 29740 93 Claim Type: X X Claim Type: X Claim Type: X Claim Type: A Claim Type: X Claim Type: A Claim Copy - PA Claim Copy - P	GE 01 GE 01 IMER MER MER MER MER MER MER MER	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint CC 3 KIT I sct to the her 11 per her had ility in sup	<ul> <li>FOUND E</li> <li>FOUND E</li> <li>DNDITION #</li> <li>TEST D</li> <li>TED FRONT</li> <li>MH La</li> <li>Line T</li> <li>OTAL-AMOU</li> <li>Dehalf of servicing</li> <li>control of servicing</li> <li>formed at no charge</li> <li>vehicle or otherwil</li> <li>been connected in</li> <li>porting this claim</li> </ul>	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Otal NT NT	NOISE TO P DID NOT .5 OtherP	Hrs: 0.0	ained ere ance of laim ecords potifi-
HELT AN 06-02-1 BRUIN STEN PC. FEEL OF AUCH: B CURTANEN AUCH: B CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANEN CURTANENEN CURTANENEN CURTANEN CURTANEN CURTANEN CURTANEN C	ND HEARD KNO 32-007B. FOU ERING GEAR A R HEAR KNOCH 29740 93 Claim Type: X X Claim Type: X Claim Type: X Claim Type: A Claim Type: X Claim Type: A Claim Copy - PA Claim Copy - P	GE 01 GE 01 IMER MER MER MER MER MER MER MER	STEERING FO BE CC ECTION # ADJUST 3 9201 Laint CC 3 KIT I sct to the her 11 per her had ility in sup	FOUND E DNDITION # 2. TEST D TED FRONT 1: MH La Line T OTAL-AMOU OTAL-AMOU OTAL-AMOU behalf of servicing con is accurate un formed at no charge vehicle or otherwd been connected in porting this claim ion at the servicing	BULLETIN# 2, FOUND DROVE CAR, TOE. 1.50 W borHrs: 1 1 W Otal NT NT	NOISE TO I DID NOT .5 Others NoCharge	Hrs: 0.0	ained ere ance of laim ecords potifi-

# JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118

		· · · · · · · · · · · · · · · · · · ·							-	1	
25-16-1			VEH	ICLE	IDENTIFICATION	1				INVOICE NO	-
		: · · · · ·	1G2	ZH15	58164		501	09/26	I	44483 <u>EOD - C</u>	
CLINTWOOD		VA	YEAR	1	KE		ODEL	COLOR		TAG NO	
			06		ITIAC		6 GT	SILV		00000	
CUST.NO. LICEN	NSE HOME PH	ONE WOI	K PHON	E	STOCK NO		PROD.DATE		ADV.	TERMS	*********
					7409		00/00/00	JKV	8573	CASH	
CUST LABOR RATE	DELIV.DATE	DELIV.MILES	MILEAC	EIN	DATE IN	) I	N-SERV DATE			-	
52.02	09/05/06	191	5	01	09/18/06	0	9/05/06				
WE HAVE GENUINE	ET-BUICK-PONTIAC GM ACCESSORIES -ASK OUR PARTS D	AVAILABLE-WE A	LSO HAV	/E	PARTS DESI	GNA	HOURS-MONDAY TED WITH AN ( NTEE APPLIES	X) INDI	CATE LIMI	TED LIFETI	ME
CUSTOM	OP.CODE FAIL ER COMPLAIN TESTED VEHI ER'S CONCER COM	S OF A WAT CLE AT VAN N AT THIS	TER I RIOUS	S PLZ S.	ON PASSE ACES & CO	NG UL	VOTY TYPE ER SIDE. D NOT DUE	amo PLICAT			
erresis and a second br>Second second br>Second second					TTHE	10					
26285					IOTAL-AMO	UN	T	NoCha	arge		
FRAME CARE									•		
					•						
\$\$ <b>52</b> 07											
HOHNSON CHI							•				
ANNELLAN SULLAND											
ana Maria (1997) - Antonio (1997) Maria (1997) - Antonio (1997) Maria (1997) - Antonio (1997) Maria (1997) - Antonio (1997)	a, selara an				•				1997 - 1997 1997 - 1997 1997 - 1997		
and the second											
						:		$\mathcal{O}$			
							• 1	E.		1	
, 1993년 1997년 1997년 1997년 1997년 1997년 1998년 1997년 199						•		S.	•		
							· •	$\backslash$	•		
lan ang baga sang lan sa Ang lan sang ang lan sa Sang lan sang lan sa										•	
CUSTOM	ER COPY - I	PAGE 01			j			· .			•
fan fan Stada af fan skaar en br>Skaar gemeente skaar en skaar e	STATEMENT OF DIS			0	n behalf of servic	ing	dealer, I hereby	certify th	hat the info	rmation conta	ined
The factory warranty ( cale; of this item/iten warranties either exp userchantability of fil assumes nor authorize connection with the s	constitutes all of th ms. The Seller hereb ress or implied, incl tness for a particula s any other person to	e warranties with ro y expressly disclain uding any implied wa r purpose. Seller n assume for it any 3	ns all arranty c neither	o the h p of t h vin s	ereon is accurate erformed at no cha he vehicle or othe ad been connected upporting this cla	unle arge erwis in a aim a	ess otherwise show to owner. There se, that any part any way with any a are available for g dealer for inspe	was no ind repaired d accident, a (1) year a	nty services dication fro or replaced negligence of from the dat	described we m the appeara under this cl r misuse. Re e of payment	re nce of aim cords notifi-
C	USTOMER SIGNATURE				(SIGNED) DEAL	LER,	GENERAL MANAGER (	OR AUTHORI	ZED PERSON	(DATE)	
				<u> _</u> _					·		

JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118 INVOICE NO. VEHICLE IDENTIFICATION MILEAGE OUT DATE OUT 44273 A 09/07/06 225 1G2ZH158164 <u>EOD - C</u> MODEL TAG NO. MAKE COLOR YEAR VA CLINTWOOD 00000 SILVER G6 GT 06 PONTIAC الأرادة والمتجاه والمتحاد TERMS WORK PHONE STOCK NO. PROD.DATE SERV.ADV. HOME PHONE CUST:NO. LICENSE 00/00/00 MB 2233 CASH 05 276 -DELIV.MILES MILEAGE IN DATE IN IN-SERV DATE DELIV.DATE CUST. LABOR RATE 225 09/06/06 09/28/05 00/00/00 52.02 SERVICE DEPT. HOURS-MONDAY-SATURDAY 8:00 A.M.-5:00 P.M. JOHNSON CHEVROLET-BUICK-PONTIAC--\*\*WE'LL BE THERE!!\*\* PARTS DESIGNATED WITH AN (X) INDICATE LIMITED LIFETIME WE HAVE GENUINE GM ACCESSORIES AVAILABLE-WE ALSO HAVE SERVICE GUARANTEE APPLIES CUSTOMER PAY REPAIRS ONLY TIRES AVAILABLE-ASK OUR PARTS DEPARTMENT TODAY!! HOURS/QTY TYPE AMOUNT LINE OP.CODE FAIL-CD TECH. A R.O. OPENED TO CALL TECH. ASSISTANCE TO FIND OUT WHAT IS NEEDED TO EQUIUP VEHCILE WITH REMOTE STARTER. CALLED TECH.ASSISTANCE, CASE#9164750 & SPOKE WITH MIKE KIGER. WAS SETADVISED THAT PART#17800737 IS COMPATIBLE WITH VEHICLE FOR REMOTE STARTER.WILL NEED TO CALL TECHLINE FOR A VCI#FOR PROGRAM. H06 2233 CLEETIN Line Total.... 的影响的任何分子。 dust production NoCharge TOTAL-AMOUNT CUST 7.01.0 111. 1.9 - Treat **CETAK**S CUSTOMER COPY - PAGE 01 On behalf of servicing dealer, I hereby certify that the information contained STATEMENT OF DISCLAIMER hereon is accurate unless otherwise shown. Warranty services described were The factory warranty constitutes all of the warranties with respect to the performed at no charge to owner. There was no indication from the appearance of sale of this item/items. The Seller hereby expressly disclaims all the vehicle or otherwise, that any part repaired or replaced under this claim warranties either express or implied, including any implied warranty of had been connected in any way with any accident, negligence or misuse. Records merchantability or fitness for a particular purpose. Seller neither supporting this claim are available for (1) year from the date of payment notifiassumes nor authorizes any other person to assume for it any liability in cation at the servicing dealer for inspection by manufacturer's representative. connection with the sale of this item/items. n i d (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) CUSTOMER SIGNATURE 

	JOHNSON	CHEVRO]	LET-E	BUICK-PO	ONTIAC	, INC.	
		348 P.O. BOX 4	B MCCLU 400 CLI	JRE AVENUE	A 24228	· · · · · ·	
		FAX PHO	ONE: (2)	276) 926-9	118		
	n an	· · · · · · · · · · · · · · · · · · ·		•			
				TOPNTTETCATION	MTLEAGE OU	DATE OUT	INVOICE NO.
			1G2ZH1		225	09/06/06	44272 A PART-CLOSE
CLINTWOOD		VA		KE NTIAC	MODEL G6 GT	COLOR SILVER	00000
				STOCK NO	PROD. DATE	SERV. ADV.	TERMS
CUST NO. LICE		276			00/00/00	) MLB 2233	CASH
CUST LABOR RATE	DELIV. DATE	DELIV.MILES M	ILEAGE IN		1	-	
52.02	00/00/00		225	09/06/06			0 D M
WAVE GENIITNE	ET-BUICK-PONTIAC- GM ACCESSORIES A -ASK OUR PARTS DE	VAILABLE-WE ALS	O HAVE	DADWC DECT	NATED WITH AN	AY-SATURDAY 8:0 (X) INDICATE L S CUSTOMER PAY	0 A.M5:00 P.M. IMITED LIFETIME REPAIRS ONLY
	EPĽACED RAD R0820 6C Claim Type X	B03 : Compl	0 0 0 1		W aborHrs: 1 W Total		Hrs: 0.0
				TOTAL-AMO	UNT	NoCharge	
TOMIEC.							
TIRES AVAID		• •				an a	
A CUSIG							
SS" FINCM							
Alitiz					· .		
CUSTON	IER COPY - P	AGE 01					
sale of this item/it warranties either ex merchantability or f		TATMED					
connection with the	STATEMENT OF DISC constitutes all of the ems. The Seller hereby press or implied, inclu itness for a particular es any other person to sale of this item/itema	e warranties with res / expressly disclaims iding any implied war r purpose. Seller ne assume for it any li	all ranty of either	hereon is accurate performed at no ch the vehicle or oth had been connected supporting this cl cation at the serv	unless otherwise arge to owner. Th erwise, that any p l in any way with a aim are available ficing dealer for f	shown. Warranty ser lere was no indicatio part repaired or repl iny accident, neglige for (1) year from th inspection by manufac	n from the appearance of aced under this claim nce or misuse. Records e date of payment notifi- turer's representative.
connection with the	constitutes all of the ems. The Seller hereby press or implied, inclu- itness for a particular es any other person to	e warranties with res / expressly disclaims iding any implied war r purpose. Seller ne assume for it any li	all ranty of either	hereon is accurate performed at no ch the vehicle or oth had been connected supporting this cl cation at the serv	unless otherwise arge to owner. Th erwise, that any p l in any way with a aim are available ficing dealer for f	shown. Warranty ser were was no indication wart repaired or repling any accident, neglige for (1) year from the	vices described were n from the appearance of aced under this claim nce or misuse. Records e date of payment notifi- turer's representative.

# JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118

eren ander er en		· · ·			· . ·						
		· · · · · · · · ·	VE	ICLE I	DENTIFICATIO	N	MILEAGE OUT	DATE OUT		NVOICE NO.	
			1G2	ZH15	8164		6460	05/17/0	7		A
CLINTWOOD		VA	YEAR	MAK	E	MO	DEL	COLOR		TAG NO.	
an gana ang sa			06	PON	TIAC	G6	GT	SILVER		00000	
CUST.NO. LICE	NSE HOME PH	ONE	RK PHON	IE	STOCK NO		PROD.DATE	SERV.AD	v.	TERMS	
26385					7409	0	0/00/00			CASH	
CUST LABOR RATE	DELIV.DATE	DELIV.MILES	MILEAG	EIN	DATE IN	IN	SERV DATE			<u> </u>	
52.02	09/05/06	191	64	54	05/14/07			MLB.			
WE HAVE GENUINE TIRES AVAILABLE	ET-BUICK-PONTIAC GM ACCESSORIES ASK OUR PARTS D OP.CODE FAIL	AVAILABLE-WE AI	LSO HAV	* E	PARTS DESIG	SNATE ARANT	ED WITH AN TEE APPLIES	Y-SATURDAY 8 (X) INDICATE CUSTOMER PA	LIMTT	ED LIFETIME	
A SCANNED & CHART STREPLACE	CR COMPLAIN VEHICLE & SIAD TO RI D STEERING	S POWER SI FOUND DTC EPLACE THE COLUMN/PC	EERI CO4 STE	60-S ERIN ON SI	IGHT ON YMPTOM 0( G WHEEL E ENSOR & T		RAN CHA	DNCOD	ODE		
$\mathbf{E}$	O VERIFY TI 7680 6L	BO	3 92	01		1.8	80 W	97.13			÷
Auth:	Claim Type	Comp	lain	t Cd	:WM La	abo:	rHrs: 1	.8 Other	rHrs	: 0.0	
<u> </u>	$\mathbf{X} = \mathbf{X}$	COL	UMN				1. W.	286.48	• 5.5		
62.80					Line 1	ota	al	383.61	• •		
<u>ustan kong</u> 52402				TC	)TAL-AMOU	NT		NoCharge	5		
JCHISON CHANNER WE HAAF GENAME STREE ANNI									•		
ME AutoiCuS											
SEC S					•		•	•	•		:
<u>.</u>											
	R COPY - PA	GE 01							•		
e factory warranty con lo'of this item/items. Tranties either expres rohantability or fitne sumes nor authorizes a nuccting with the sale	The Seller hereby e s or implied, includi ss for a particular p ny other person to as	arranties with resp spressly disclaims of any implied warr. prose. Seller nei	all anty of ther	hereo perfo the v had b suppo:	half of servicing n is accurate unl rmed at no charge ehicle or otherwi sen connected in rting this claim n at the servicin	less o to o se, t any w are a	therwise shown wner. There w hat any part r ay with any ac vailable for (	<ul> <li>Warranty serv as no indication epaired or repla- cident, negligen</li> <li>year from the</li> </ul>	ices des from th ced unde ce or min date of	cribed were e appearance of r this claim suse. Records	:
CUST	DMER SIGNATURE		_	(1	GIGNED) DEALER,	GENE	RAL MANAGER OR	AUTHORIZED PERSO	DN (DAT	 re)	
		·		l							

## JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118

HERE HE EN

			VEI	ICLE	DENTIFICATIO	N	MILEAGE OUT	DATE OUT	INVOICE	10.
					8164		5670	05/10/07	47676	
CLINTWOOD	•	VA	YEAR	MAN	E	МО	DEL	COLOR	TAG N	o.
felologi (m. 1997) Mox the design (m. 1997)	• .		06	PON	TIAC	G6	GT	SILVER	0000	
CUST.NO. LICENSE	HOME PHON	IE WOR	K PHON	E	STOCK NO		PROD.DATE	SERV.ADV.	TERMS	
26385					7409	0	0/00/00			
CUSTILABOR RATE DELT	V.DATE	DELIV.MILES	MILEAG	EIN	DATE IN	IN	-SERV DATE			
	05/06	191	56	70	04/25/07	09	/05/06	MLB		
JOHNSON CHEVROLET-BUICI WE HAVE GENUINE GM ACCI TIRES AVAILABLE-ASK OUT	ESSORIES AV R PARTS DEP	AILABLE-WE AL	SO HAV 11	Е	PARTS DESIG	GNATI ARAN	ED WITH AN TEE APPLIES	Y-SATURDAY 8:00 (X) INDICATE LI CUSTOMER PAY R	MITED LIFET	IME
A CUSTOMER CON	MPLAINS	OF A MUS	TY/M	ILDE	W ODOR II	N T	HE VEHI	amount CLE.		
ORDERED CARI	PET.	20	2 02	<b>0</b> 1						
		AU	3 92	UT -	T.ine "	Tot	al	and the second	- 1. N - 1. J	
2 PO	· · · · · · · · · · · · · · · · · · ·							· · · · · ·		
BCL CUSTOMER CON ORDERED TRUE	MPLAINS NK CARPI	WATER LE ET MAT	AK I	N TR	UNK ON LI	EFT	SIDE	•		
COM	• • • •		3 92	01						
ous needen and the second					Line 1	<u>rot</u>	al	<u> </u>		
CISTOMER CON ORDERED STEP	IPLAINS ERING WH	IEEL POSI	EERI TION 8 80	SEN	SOR.	Pot	al			
WE HATE GET			·····							—
DIE CUSTOMER CON COULD NOT DU COM	IPLAINS JPLICATE	E CUSTOME	HAKE: R'S ( B 80!	CONC	ERN AT TH	IIS	T TIMES TIME. al			
							•			
OFFICE COP	Y - PAG	E 01								
The factory warranty constitutes sale of this item/items. The Sel arranties either express or impl merchantability or fitness for a ssumes nor authorizes any other connection with the sale of this owner the sale of this Dragonal states and the sale of the sa	NT OF DISCLAIM all of the war ler hereby exp ied, including particular pur person to assu item/items.	MER Tranties with resp pressly disclaims any implied warr pose. Seller nei	all anty of ther	he here perf the had n supp	on is accurate un ormed at no charg vehicle or otherw been connected in orting this claim	less ge to vise, h any a are	otherwise shown owner. There w that any part r way with any ac available for (	ertify that the inf. Warranty service as no indication fr epaired or replaced cident, negligence 1) year from the da tion by manufactures	s described wer om the appearan under this cla or misuse. Rec te of payment n	ned e .ce of im ords otifi-
CUSTOMER SIGN	ATURE				(SIGNED) DEALER	, GEN	ERAL MANAGER OR	AUTHORIZED PERSON	(DATE)	i.
and the state of the	· · ·									

JOHNSON	CHEVROLET-BUICK-PONTIAC,	TNC
	348 McCLURE AVENUE	-L I V V
	P.O. BOX 400 CLINTWOOD, VA 24228	
	TELEPHONE: (276) 926-4635	
	FAX PHONE: (276) 926-9118	

الاستنافة وفقوه ومرادين فوعد ومدح

			• • -	,		a a series br>A series a s A series a s	
		VEHIC	CLE IDEN	TIFICATION	MILEAGE O	UT DATE OUT	INVOICE NO.
		1G2Z	H1581	64	5670	05/10/07	47676 A
CLINTWOOD	VA		MAKE		MODEL	COLOR	TAG NO.
			PONTI.		G6 GT	SILVER	00000
CUST NO. LICENSE HOME P	HONE	RK PHONE		STOCK NO.			TERMS
				7409	00/00/0	0 MLB 2233	CASH
CUST.LABOR RATE DELIV.DATE	DELIV.MILES	MILEAGE	IN D	ATE IN	IN-SERV DAT	E	
52.02 09/05/06	191	567	0 04	/25/07	09/05/06	MLB	
JOHNSON CHEVROLET-BUICK-PONTIA WE HAVE GENUINE GM ACCESSORIES TIRES AVAILABLE-ASK OUR PARTS 1	AVAILABLE-WE AL DEPARTMENT TODAY	SO HAVE	P	ARTS DESIG ERVICE GUA	NATED WITH AL RANTEE APPLII	DAY-SATURDAY 8:00 N (X) INDICATE LI ES CUSTOMER PAY F	MITED LIFETIME
LINE OP.CODE FAI	L-CD TECH.				RS/QTY TYPE		
			TOT	AL-CASH	I 225	NoCharge	
A CARLES AND A CARLES A							
Serser							
EPO BOL							
NAC BANGAN MARKA							
						4 	
					1		
2632							
n 1995 Ang 2014 Ang <del>ang ang 1</del> 995 ang 2014 Ang ang ang 1996 ang 1						· · · · · ·	
Jennseit en							
WH. HAVE COM							
an the second				-	•		
n series in the second s							
	anda Antonio di Antonio di A					•	
						•	
A set of the set of							
						•	
OFFICE COPY - P.	AGE 02				· · · · ·		
STATEMENT OF DISC			on helele				
The factory warranty constitutes all of the sale of this item/items. The Seller hereby warranties either express or implied, inclus merchantability or fitness for a particular assumes nor authorizes any other person to a connection with the sale of this item/items.	warranties with resp expressly disclaims ; ding any implied warr purpose. Seller nei assume for it any lial	all anty of ther	hereon is performed the vehic had been supportin	accurate un at no charge le or otherwi connected in g this claim	less otherwise sh to owner. Ther ise, that any par any way with any are available fo	y certify that the inf own. Warranty service e was no indication fr t repaired or replaced accident, negligence r (1) year from the da pection by manufacture	es described were om the appearance of under this claim or misuse. Records te of payment notifi-
CUSTOMER SIGNATURE		_	(SIGN	ED) DEALER,	GENERAL MANAGER	OR AUTHORIZED PERSON	(DATE)
	· · · · · · · · · · · · · · · · · · ·		I <u>, , , , , , , , , , , , , , , , , , , </u>			<u> </u>	

JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118

MATANA ARABAS MANANG SALA

Sector Sec

Wa Tie ag

an hailiged

. . . .

a considere a substant and a substant and and and

			<u> </u>							
		-	VEF	IICLE	IDENTIFICATIO	DN M	ILEAGE OUT	DATE OUT	INVOICE 1	NO.
			1G2	ZH15	8164		4497	04/05/07	47254 EOD -	A
CLINTWOOD		VA	YEAR	MAI	Œ	MOD	EL	COLOR		
Maria Santan Maria Managera Maria Maria Maria Maria Maria Maria			06	PON	JTIAC	G6	GT	SILVER	0000	
per principal de la companya de la c	NSE HOME PH	IONE WO	<u>RK PHON</u>	E	STOCK NO		PROD.DATE	SERV.ADV.	TERMS	3
63,85					7409		0/00/00	MLB 2233		
UST LABOR RATE	DELIV.DATE	DELIV.MILES	MILEAG	EIN	DATE IN	IN-	SERV DATE			
52.02	09/05/06	191	44	97	03/29/07	09,	/05/06			
WE HAVE GENUINE TIRES AVAILABLE	ET-BUICK-PONTIAC GM ACCESSORIES -ASK OUR PARTS D	AVAILABLE-WE AI EPARTMENT TODAY	LSO HAV	* E	PARTS DESI	GNATE:	D WITH AN	Y-SATURDAY 8:00 (X) INDICATE LI CUSTOMER PAY R	MITED LIFET	гтме
INE	OP.CODE FAIL				но	URS/Q	IY TYPE	AMOUNT		
	ER COMPLAIN	S THAT THE	DOM	E LA	MP IS IN	OPEF	RATIVE.			
BENT IN	DOME LAMP I NSIDE OF DO	NOPERATIVE ME LAMP. R	: WHE EPLA	N OP CED	ENING DO DOME LAM	ORS. PAS	FOUND	CONTACT	·	
C C C C C C C C C C C C C C C C C C C	2686 1A	BO	3 92	01		.3		16.19		
Auth:	Claim Type		lain	t Cd	: OJ L			.3 OtherH	rs: 0.0	
n An Haistean Agus An An An Saistean	X	HSG	/DM/	LP		1	. W	18.69		
and an inclusion of the second se					птие	TOLS	1	34.88		
SUS	<b>.</b>						·			
	•			$\mathbf{T}$	OTAL-AMO	JNT		NoCharge		
UGP LA	e de la composition d									
HTER AD								•	•	
4		е. 								.
Johnson Cae								• •		
TIRES AVAILATED							· .			
an a		· · ·					•	. •		
				r						
CUST.		• • •								
North And		• •								
66 44 <b>9 9</b> 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		• •								
n dan pertambah dari serengi dari Serengi dari serengi										
	•							÷ .		1. A. A.
								•• .		
CUSTOME	R COPY - PA	AGE 01						· · · ·		
o of this item/items ranties either expres chantability or fitme umes nor authorizes a mostion with the sale		warranties with resp expressly disclaims ing any implied warr purpose. Seller nei	all anty of ther	the here performed the had had	on is accurate un ormed at no charg vehicle or otherw been connected in orting this claim	iless of ge to ov vise, th h any wa h are av	therwise shown wher. There w hat any part r ay with any ac vailable for (	ertify that the inf . Warranty service as no indication fr epaired or replaced cident, negligence of 1) year from the dat tion by manufactures	s described wer om the appearan under this cla or misuse. Rec	re nce of aim cords
CUSI	TOMER SIGNATURE				(SIGNED) DEALER	, GENER	AL MANAGER OR	AUTHORIZED PERSON	(DATE)	
and the State of the State of State				_						

			1	التاجعة متحالي ورودان براجاتهم ا	and the second		
	JOHN	SON CHI	EVROLE 348 M	T-BUICK-	PONTIAC	, INC.	
		I	TELEPHONE	CLINTWOOD, : (276) 926 : (276) 926	-4635		
					7		
Omerikanski seda seda seda seda seda seda seda seda							
				ICLE IDENTIFICATI ZH158164	ON MILEAGE OUT 4278	DATE OUT 03/21/07	<u>INVOICE NO.</u> 47117 A
CLINTWOOD		VA	YEAR	MAKE	MODEL	COLOR	PART-CLOSE
			06	PONTIAC	G6 GT	SILVER	00000
CUST NO. LICE	INSE HOM	1E PHONE	WORK PHONE	<u>e stock n</u> 7409	0. PROD.DATE 00/00/00	JC 6388	CASH
CUST LABOR RATE	DELIV.DAT	'E DELIV.M	ILES MILEAGI	E IN DATE IN	IN-SERV DATE		
52.02	09/05/	06 19	1 42'	78 03/20/07	09/05/06		
JOHNSON CHEVROL WE HAVE GENUINE TIRES AVAILABLE	GM ACCESSOR	IES AVAILABLE	-WE ALSO HAVE	E PARTS DES	IGNATED WITH AN	Y-SATURDAY 8:00 A (X) INDICATE LIMI CUSTOMER PAY REP	TED LIFETIME
* * # e/mater *	OP.CODE ER COMPLA DOME 14	AINS DOME	TECH. LAMP IS	HOPERATIVE	DURS/OTY TYPE AT TIMES	AMOUNT	
		<b></b>	A03 920		Total		
ARE OUT COMPLET	IER-TESTI I OF ADJU IELY CLOS LE.R&R RI QUIRED FO	ED VEHICLI JSTMENT CA SE CREAT IGHT SIDE	E&FOUND T AUSIGN TH TING A WA DOOR HIN	PET ON THE R THAT THE RIG HE INDEXING ATER-LEAK ON NGES&ADJUSTE INSTALLING C	HT SIDE DOG WINDOW TO I THE RIGHT	OR HINGES NOT SIDE OF THE	
B	34018	3A	B03 920	)1			
	Claim Ty	/pe: (			W aborHrs: 0. Total	7 OtherHrs	: 1.0
		/pe: (			aborHrs: 0,	7 OtherHrs	s: 1.0
		/pe: (			aborHrs: 0,	7 OtherHrs	3: <b>1.0</b>
NE CONTRACTOR		/pe: (			aborHrs: 0,	7 OtherHrs	s: 1.0
ANE CUS SETSE ROIS B					aborHrs: 0,	7 OtherHrs	5: <b>1</b> .0
CUSTOME SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETSETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- SETS PO- P	R COPY - STATEMENT OF Institutes all of The Seller he ss or implied, i ess for a partic any other person	PAGE 01 DISCLAIMER the warranties wi meby expressly dis including any impli- rular purpose. Sel to assume for it	ith respect to the sclaims all ied warranty of ller neither	On behalf of service hereon is accurate u performed at no char the vehicle or other had been connected i supporting this clai	aborHrs: 0 Total Total Ing dealer, I hereby of inless otherwise shown rige to owner. There w wise, that any part m n any way with any act m are available for (	ertify that the inform Warranty services d warranty services d repaired or replaced un cident, negligence or 1) year from the date tion by manufacturer's	ation contained escribed were the appearance of der this claim misuse. Records of Dayment norifi.
CUSTOME CUSTOME CUSTOME factory warranty con legof this item/items warranties either expre- prehantability or fitm sumes nor authorizes a meetion with the sale	R COPY - STATEMENT OF Institutes all of The Seller he ss or implied, i ess for a partic any other person	PAGE 01 DISCLAIMER the warranties wi reby expressly dis including any impli- rular purpose. Sel to assume for it tems.	ith respect to the sclaims all ied warranty of ller neither	On behalf of servici hereon is accurate to performed at no char the vehicle or other had been connected i supporting this clai cation at the service	aborHrs: 0 Total Total Ing dealer, I hereby of inless otherwise shown rige to owner. There w wise, that any part m n any way with any act m are available for (	ertify that the inform Warranty services d as no indication from epaired or replaced un scident, negligence or 1) year from the date tion by manufacturer's	ation contained escribed were the appearance of der this claim misuse. Records of Dayment porifi-

					n Mark Land (1999) Alfred Land (1999)	ана ал	
	JOHNSO	N CHEVI	КОЦЕ 348 М	T-BUICK- CCLURE AVEN	PONTIAC	, INC.	•
		Р.О. ВО	X 400	CLINTWOOD, : (276) 926.	VA 24228	 	· · ·
				: (276) 926			
	an a						
1448 (12) (12) (12) (12) (12) (12) (12) (12)		· · · · · · · · · · · · · · · · · · ·		ICLE IDENTIFICATIO			INVOICE NO.
				ZH158164	4278	03/21/07	47117 A PART-CLOS
CLINTWOOD		VA	VEAR 06	PONTIAC	MODEL G6 GT	COLOR SILVER	<u>TAG NO.</u>
CUST NO. LICE	NSE HOME PH	ONE	DRK PHON				
6385			MRC PHON	7409	00/00/00		CASH
CUST.LABOR RATE	DELIVIDATE	DELIV.MILES	MILEAG	IN DATE IN	IN-SERV DATE		
-52.02	09/05/06	191	42	78 03/20/07	09/05/06		
WE HAVE GENUINE	ET-BUICK-PONTIAC GM ACCESSORIES ASK OUR PARTS D	AVAILABLE-WE A	LSO HAVE	PARTS DESI	GNATED WITH AN	Y-SATURDAY 8:00 J (X) INDICATE LIM	TED LIFETIME
LINE	OP.CODE FAIL				JARANTEE APPLIES	CUSTOMER PAY RE	PAIRS ONLY
an a			******************	TOTAL-AMC		NoCharge	
					•		• •
SETSTR POSSON							
CLINING				• •			
<u>снат носі</u> 63.85							
<ul> <li>A set of the set of</li></ul>					•		
					•		•
	an Anna an Anna Anna Anna Anna Anna Anna						
inales da Larga Galagia Maria da Carta						•	
		•					
						. · · · · · · · · · · ·	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
CUSTOME	R COPY - PA	AGE 02					•
53853	STATEMENT OF DISCL	AIMER		On behalf of servic:	ing dealer, I hereby	certify that the infor	mation contained
le factory warranty co ile of this item/items arranties either expre archantability or fitm sumes nor authorizes annection with the sal	. The Seller hereby e ss or implied, include ess for a particular p any other person to as	expressly disclaims ing any implied was purpose. Seller ne	s all rranty of either	performed at no char the vehicle or other had been connected s supporting this class	rge to owner. There wise, that any part in any way with any a im are available for	n. Warranty services was no indication from repaired or replaced u ccident, negligence or (1) year from the date ction by manufacturer <sup>1</sup>	the appearance of nder this claim misuse. Records of payment notifi
상황 것 : '				1			
CUS	TOMER SIGNATURE	<u></u>		(SIGNED) DEALH	R, GENERAL MANAGER O	NITUODIZED DESCA	(DATE)

	JOHNSO	N CHEVF	SOLEJ	C-BUICK	- PONT	TAC	TNC			
			348 Mc	CLURE AVE	NUE		<b>TTAC</b> .		·	
		P.O. BO TELE	PHONE:	CLINTWOOD (276) 926	, VA 24 5-4635	228				
[1] A. S.				(276) 926		4			•	
							•			
and and a state of the second s		· ·	VEHI	CLE IDENTIFICAT	ION MIL	EAGE OUT	DATE OUT	IN	VOICE NO	
			1G2Z	H158164		1644	12/08/0		15583	A
- CLINTWOOD		VA		MAKE	MODEL	I	COLOR		DD - C TAG NO	
ni da senda br>1956: Antonio da senda da send 1956: Antonio da senda da send			06	PONTIAC	G6 G	T	SILVER	[	00000	
CUST.NO. LICE	NSE HOME PH	ONE	RK PHONE			D.DATE	SERV. ADV	7	TERMS	
26385				7409	00/	00/00	MLB 223	33	CASH	
CUST. LABOR RATE		DELIV.MILES				RV DATE				
52.02	09/05/06	191	164	4 12/06/0	6 09/0	5/06				
JOHNSON CHEVROL	ET-BUICK-PONTIAC	**WE'LL BE T AVAILABLE-WE A	HERE!!**	SERVICE	DEPT. HOUR	S-MONDAY	-SATURDAY 8: X) INDICATE	00 A.M	5:00 P.	м.
TIRES AVAILABLE	-ASK OUR PARTS D	EPARTMENT TODA	Y!!		GUARANTEE	APPLIES	CUSTOMER PAY	CIMITE ( REPAI	RS ONLY	4E
INSTALI AUTHORI	ER REQUESTS LED REMOTE ZATION CODI	START PACE E#01FCD0E	KAGE. VCI				)N		•	
INSTALI AUTHORI	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1			DN		• • •	
INSTALI AUTHORI SE 12-06-0 PO 2000	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V	KAGE. VCI VCI#. 03 920	#624372C 1 T		TCSC C I I	DN			
INSTALI AUTHORI SEI 12-06-0 PO	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SE:12-06-0 PO:UC	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T	ALLED 1 Total	TCSC C I I	N NoCharge	3		
INSTALI AUTHORI SE:12-06-0 PO:UC	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SE:12-06-0 PO:UC	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I		· · · · · · · · · · · · · · · · · · ·		
INSTALI AUTHORI SE 12-06-0 PO UC -CLIMIN 638	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SE:12-06-0 PO:UC	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SE:12-06-0 PO CLIMIN 638	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SE 12-06-0 PO UC -CLIMIN 638	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SE:12-06-0 PO CLIMIN 638	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SE 12-06-0 PO UC -CLIMIN 638	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
TNSTALI AUTHORI SE 12-06-0 PO CLINTW 638	LED REMOTE [ZATION COD] )6,CASE#128:	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
TNSTALI AUTHORI SE 12-06-0 PO CLINTW 638	LED REMOTE ZATION COD 06, CASE#128 17	START PAC E#01FCD0E 2720 FOR V C(	KAGE. VCI VCI#. 03 920	#624372C 1 T Line	ALLED 1 Total	TCSC C I I				
INSTALI AUTHORI SET12-06-0 PO-UC CLINTW (0) CUST (0) TIX NUS INSUL SET12 US CUSTOME CUSTOME CUSTOME A factory warranty co allo of this item/items arranties either expre srchantability or fitm	LED REMOTE ZATION CODI 06, CASE#128: 17 17 17 Note: Selection: Statement of Disclar Statement of Disclar Statement of the selection of the sel	START PAC E#01FCD0E 2720 FOR 0 800737 TR 800737 TR 800737 TR AGE 01 AIMER warranties with re- expressly disclaims ing any implied war- purpose. Seller ne	KAGE. VCI VCI#. 03 920 ANSMIT	#624372C 1 T Line TOTAL-AM	ALLED 1 Total IOUNT IOUNT icing dealer, to unless other harge to owne harge to owne harge to any way taim any way	ICSC C I I I I I I I I I I I I I I I I I I	NoCharge ertify that the . Warranty serv as no indication epaired or repla cident, negligen L) year from the	informat: dces desc from the dced under dce or mis date of	cribed were e appearance r this claim suse. Recor payment not	of ds
INSTALI AUTHORI SET12-06-0 PO-0 CLINIM 2038 7007 7007 7007 7007 7007 7007 7007 7	LED REMOTE ZATION CODI 06, CASE#128: 17 17 17 Note: Selection: Statement of Disclar Statement of Disclar Statement of the selection of the sel	START PAC E#01FCD0E 2720 FOR 0 800737 TR 800737 TR 800737 TR AGE 01 AIMER warranties with re- expressly disclaims ing any implied war- purpose. Seller ne	KAGE. VCI VCI#. 03 920 ANSMIT	#624372C 1 T Line TOTAL-AM On behalf of serve hereon is accurate performed at no cl the vehicle or oth had been connected supporting this cl cation at the serve	CALLED 1 Total IOUNT IOUNT icing dealer, e unless other harge to owner harge to owner	ICSC C I I I  I  I hereby co rwise shown r. There we any part re with any acc lable for (1) for inspect	NoCharge ertify that the . Warranty serv as no indication epaired or repla cident, negligen L) year from the	informat: rices desc from the ced under the or mis date of urer's re	cribed were e appearance r this claim suse. Recor payment not epresentativ	e of ds

JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118

an an an tha an tha an an thair an thai

S 1997

									· · ·			
			VEH	ICLE	IDENTI	FICATION	MILEAGE	OUT	DATE OUT	INV	OICE NO.	
					58164		158		1/28/06		5452 RT-CLO	A
CLINTWOO	<b>)</b>	VA	YEAR	MA	KE		MODEL		COLOR		TAG NO.	
			06	PON	NTIAC	2	G6 GT		SILVER	1	00000	
CUST.NO. LIC	ENSE HOME PH	IONE WOI	RK PHON	E	S	OCK NO.	PROD.DA	TE	SERV.ADV.		TERMS	
26385						409	00/00/	00	MLB 2233		CASH	
CUST LABOR RATE	DELIV.DATE	DELIV.MILES	MILEAG	E_IN	DATE	IN	IN-SERV DA	TE				
52.02	09/05/06	191	15	75	11/2	8/06	09/05/0	6				
WE HAVE GENUIN	LET-BUICK-PONTIAC E GM ACCESSORIES E-ASK OUR PARTS I	AVAILABLE-WE AN	LSO HAV		PART	S DESIG	NATED WITH .	AN (X)	ATURDAY 8:00 INDICATE LI ISTOMER PAY R	MITED	LIFETIME	
RIGHT & FOI	IER COMPLAIN & THAT THE JND THAT THE	IS THAT VER TIRES ARE VEHICLE I	IICLE EXCE S PU	IS SSIV LLIN	VLY W NG TC	ING S EARIN THE	IG. TEST RIGHT &	TO DRC THA	VE VEHIC T THE	LE		
TOSHOV	NG WHEEL IS	WEAR. CHEC	KED&	ADJU	JSTED	ALIC	SNMENT &	RE S ROA	TARTING D TESTED	•		
	E2020 3A		2 96			-	, W					
4 juga 2 a a a ju	Claim Type		Jain				borHrs:		OtherH	rs:	0.0	
	IER COMPLAIN											
FROM .	HE PASSENGE	R SIDE OF	VEHI	CLE	WHIL	E DRI	VING AT	HIG	HWAY			
DAT AND	CHECKED BA	LANCE OF A	чын 4 Турат	TTR		FOUN	D THEM	TO B	E OUT OF			·
	E BY 0.25-0 TO VERIFY	.51. REBAL			JL 4	TIRES	& TEST	DRO	VE VEHIC	LE		
	E0203 3K				LAED.		. 7.7					
Auch with					3. 04	т	W	~ ~				
<ol> <li>d'Albert bardak with a signal</li> <li>a strategy and strategy attractions</li> </ol>	Claim Type	: Comp	Jain		1: 04 T	ыц тос т	DorHrs:	0.8	OtherH	rs:	0.0	:
J. P. Contraction of the second	ternen en				<u>با</u>	THE T	otal	• •	·			
AL CUST											т., т.	
	n an											
SETTER												
a para para para para para para para pa		*.							· · · ·		•	
	· · · ·	·										
CUSTON	ER COPY - P.	AGE 01										- 14 J
2 <b>8</b> 33	STATEMENT OF DISC			On	behalf o	f servicin	g dealer, I her	eby cer	tify that the ini	formatic	on contained	
The factory warranty sile of this item/ite wirranties either exp merchantability or fi assumes nor authorize	constitutes all of the ms. The Seller hereby ress or implied, inclu- tness for a particular s any other person to a ale of this item/items	expressly disclaims ding any implied war purpose. Seller ne assume for it any li	all ranty of ither	he her per the had	reon is a rformed a e vehicle d been com porting t	ccurate un t no charg or otherw nnected in this claim	less otherwise e to owner. Th ise, that any p any way with a are available	shown. ere was art rep; ny accie for (1)	Warranty service no indication fr aired or replaced lent, negligence year from the day on by manufacture	es descr rom the 1 under or misu ate of p	ibed were appearance this claim se. Record ayment noti	of 3
	USTOMER SIGNATURE	·	_		(SIGNED)	DEALER	, GENERAL MANAG	ER OR AU	THORIZED PERSON	(DATE	:)	
	r 1						·		· ·			;

and the second s	TOTINTCON		∩ <b>⊺</b>	ר_פוזדמש	י∧ס_	יייד א רי	INC			
	JOHNSON	CHEVR	ОЦЕЈ 148 Ма	CLURE AVE	- PON INUE	ILLAC,	TINC	•		
	· · ·	P.O. BOX	400	CLINTWOOD	), VA	24228		· .		•
				: (276) 92				÷.,		
n Barton an Angelan ann an Anna Anna Na Anna 2014 an Ealtan Anna Anna Anna Anna Na Anna Anna Anna Anna Anna Anna Anna An	· · ·	FAX F	PHONE	: (276) 92	6-911	8,				
Arrenta and a second							н. 1	• .		
la de la construcción de la constru La construcción de la construcción d La de la construcción de la constru										
		·	UPUT	CLE	TON	ILLEAGE OUT	DATE OL	17. NY	NVOICENO	
				ZH158164		1581	11/28/		45452	A
							-		ART-CL	
CLINTWOOD		VA	YEAR	MAKE		DEL	COLOR	_	TAG NO	
			06	PONTIAC	G6	$\mathbf{GT}$	SILVE	R	00000	
CUST.NO. LICI	ENSE HOME PHO	NEWOF	RK PHONE	STOCK	к ио.	PROD.DATE	SERV.7	ADV.	TERMS	
6385				740	0 90	0/00/00	MLB 2	233	CASH	
UST. LABOR RATE	DELIV.DATE	DELIV.MILES	MILEAGE	IN DATE IN		SERV DATE			1	
			15		· ·	/05/06				
52.02	09/05/06	191	10	/5 11/20/	08 09	/05/08			· .	
WHAHAVE GENUIN	LET-BUICK-PONTIAC- E GM ACCESSORIES A E-ASK OUR PARTS DE	VAILABLE-WE AN	LSO HAVE	E PARTS I	DESIGNATI	HOURS-MONDAY D WITH AN FEE APPLIES	(X) INDICA	re limit	ED LIFETI	
I SKES AVATLABL	OP.CODE FAIL-					TY TYPE	AMOUN			
11 9 B 2004	OF CODE RAID	~+ <b>-</b>	*************	TOTAL-A			NoChar		*****	*********
an a						station and the second se		5-		e e Prese
							• • • • •			
SETSER PO BOX										
APT IN DR		· · · ·						· ·		•
entspa										•
CLINIX CLINIX										
CLANTW										• • •
CERNEW COM										
CLINTW 1997 1993										
CI.(NTN 000 000							· · · · · · · · · · · · · · · · · · ·			
CLINTW 1923 1937 1937 1937 1937 1937 1937 1937 193				· · · · · · · · · · · · · · · · · · ·						
CI. IN TW THE STATE				· · · · · · · · · · · · · · · · · · ·						
CLINTW TRUM 463 463 570100 570100 570100 570100 570100 570100 570100 570100 570100 570100 570100 570100 570100 570100 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 57010 570000000000										
CI. IN TW THE STATE				· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·					
CLINTW CLINTW SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SCHOOL SC										
CLINTW COM COM COM COM COM COM COM COM COM COM										
CLINTW TRUK 163 163 SVAN SVAN										
CLINTW COM COM COM COM COM COM COM COM COM COM										
CLINTY COM COM COM COM COM COM COM COM COM COM										
CLINE COST CUSTOM	IER COPY - PA	AGE 02								
CUSTOM CUSTOM CUSTOM CUSTOM Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Custom Cu	IER COPY - PA STATEMENT OF DISCL constitutes all of the v ems. The Seller hereby of press or implied, includi itness for a particular p es any other person to ar sale of this item/items.	AIMER warranties with re expressly disclaim ing any implied wa purpose. Seller n	ns all arranty of meither	performed at no the vehicle or had been connect	rate unless to charge to otherwise, cted in any s claim are	otherwise sho owner. There that any part way with any available for	wn. Warranty was no indica repaired or r accident, negl (1) year from	services ( ation from replaced un ligence or a the date	described wer the appearan nder this cla misuse. Rec of payment n	re nce of aim cords notifi
CUSTOM CUSTOM For percent of the stem/ite Arrantes either exp annection with the s	STATEMENT OF DISCL Constitutes all of the v ems. The Seller hereby of press or implied, includ: itness for a particular p es any other person to an	AIMER warranties with re expressly disclaim ing any implied wa purpose. Seller n	ns all arranty of meither	the hereon is accur performed at no the vehicle or had been conne- in supporting this	rate unless o charge to otherwise, acted in any s claim are servicing o	otherwise sho owner. There that any part way with any available for	wn. Warranty was no indica repaired or r accident, negl (1) year from ection by manu	services of ation from replaced un ligence or a the date ufacturer'	described wer the appearan nder this cla misuse. Rec of payment n	re nce of aim cords notifi

	JOHNS	ON CHEV	ROLEI	-BUICK-F	ONTIAC,	INC.	
		TEL	OX 400 EPHONE:	CLURE AVENU CLINTWOOD, (276) 926- (276) 926-	VA 24228 4635		
				CLE IDENTIFICATIO	N MILEAGE OUT 969	DATE OUT	<u>INVOICE NO.</u> 44914 A EOD - C
CLINTWOOD		VA	VEAR 06	MAKE PONTIAC	MODELI G6 GT	COLOR .SILVER	<u>TAG NO.</u> 00000
CUSINNO LICE	NSE HOME	PHONE	WORK PHONE	<u>stock no</u> 7409	<u>. prod.date</u> 00/00/00		CASH
CUST. LABOR RATE	DELIV.DATE				<u>IN~SERV DATE</u> 09/05/06		
JOHNSON CHEVROL	ET-BUICK-PONT	IAC**WE'LL BE ES AVAILABLE-WE	E THERE!!** E ALSO HAVE	* SERVICE DE E PARTS DESI	PT. HOURS-MONDA	AY-SATURDAY 8:00 (X) INDICATE LIM S CUSTOMER PAY RE	AITED LIFETIME
A CUSTOM WATER AREA. HOSE &	TESTED VE FOUND BU FOUND IT	INS VEHICI HCILE & FO LLETIN#PIC TO NOT BE	DUND WA' C4079C. E CONNE	A WATER LEAK TER ENTERING INSPECTED F CTED. RE-CON	INTO FRON RONT SUNR	OF DRAIN	RD
A CUSTOM WATER AREA. HOSE & DRAIN G Auth: 25385CUSTOM CUSTOM FOUND APPT.	ER COMPLA TESTED VE FOUND BU FOUND IT HOSE & SE B2852 Claim Ty ER COMPLA THAT THE FOR FRID	INS VEHICI HCILE & FC LLETIN#PIC TO NOT BE CURED PER 93 pe: Co INS VEHICI VEHICLE IS	LE HAS A DUND WA C4079C. E CONNE BULLET B06 33 omplain LE IS P S OUT O /2006 F	A WATER LEAK TER ENTERING INSPECTED F CTED. RE-CON IN. 97 t Cd: MH I Line ULLING TO TF F ALIGNMENT. OR AN ALIGNM	INTO FROM RONT SUNRO NECTED FRO W JaborHrs: 2 Total IE RIGHT SCHEDULEI	NT FLOORBOAN DOF DRAIN DNT SUNROOF 2.0 OtherH:	rs: 0.0
A CUSTOM WATER AREA. HOSE & DRAIN Auth: 25385CUSTOM FOUND APPT.	ER COMPLA TESTED VE FOUND BU FOUND IT HOSE & SE B2852 Claim Ty ER COMPLA THAT THE	INS VEHICI HCILE & FC LLETIN#PIC TO NOT BE CURED PER 93 pe: Co INS VEHICI VEHICLE IS	LE HAS A DUND WA C4079C. E CONNE BULLET B06 33 omplain LE IS P S OUT O	A WATER LEAK TER ENTERING INSPECTED F CTED. RE-CON IN. 97 t Cd: MH I Line ULLING TO TH F ALIGNMENT. OR AN ALIGNN 97	INTO FROM RONT SUNRO NECTED FRO W JaborHrs: 2 Total IE RIGHT SCHEDULEI	NT FLOORBOAN DOF DRAIN DNT SUNROOF 2.0 OtherH: 	rs: 0.0
CUSTOM WATER AREA. HOSE & DRAIN Auth: 25385CUSTOM FOUND APPT.	ER COMPLA TESTED VE FOUND BU FOUND IT HOSE & SE B2852 Claim Ty ER COMPLA THAT THE FOR FRID	INS VEHICI HCILE & FC LLETIN#PIC TO NOT BE CURED PER 93 pe: Co INS VEHICI VEHICLE IS	LE HAS A DUND WA C4079C. E CONNE BULLET B06 33 omplain LE IS P S OUT O /2006 F	A WATER LEAK TER ENTERING INSPECTED F CTED. RE-CON IN. 97 t Cd: MH I Line ULLING TO TH F ALIGNMENT. OR AN ALIGNN 97	INTO FROM RONT SUNRO INECTED FRO W JaborHrs: 2 Total IE RIGHT SCHEDULEN MENT. Total	NT FLOORBOAN DOF DRAIN DNT SUNROOF 2.0 OtherH: 	rs: 0.0
A CUSTOM WATER AREA. HOSE & DRAIN G Auth: 23385CUSTOM FOUND APPT. 52	ER COMPLA TESTED VE FOUND BU FOUND IT HOSE & SE B2852 Claim Ty ER COMPLA THAT THE FOR FRID	INS VEHICI HCILE & FC LLETIN#PIC TO NOT BE CURED PER 93 pe: Co INS VEHICI VEHICLE IS	LE HAS A DUND WA C4079C. E CONNE BULLET B06 33 omplain LE IS P S OUT O /2006 F	A WATER LEAK TER ENTERING INSPECTED F CTED. RE-CON IN. 97 t Cd: MH I Line ULLING TO TF F ALIGNMENT. OR AN ALIGNN 97 Line	INTO FROM RONT SUNRO INECTED FRO W JaborHrs: 2 Total IE RIGHT SCHEDULEN MENT. Total	NT FLOORBOAN DOF DRAIN DNT SUNROOF 2.0 OtherH:	rs: 0.0
A CUSTOM WATER AREA. HOSE & DRAIN Auth: 25385CUSTOM FOUND APPT. 52	ER COMPLA TESTED VE FOUND BU FOUND IT HOSE & SE B2852 Claim Ty ER COMPLA THAT THE FOR FRID COM	INS VEHICI HCILE & FO LLETIN#PIC TO NOT BE CURED PER 93 pe: Co NNS VEHICI VEHICLE IS OAY, 10/20,	LE HAS A DUND WA C4079C. E CONNE BULLET B06 33 omplain LE IS P S OUT O /2006 F	A WATER LEAK TER ENTERING INSPECTED F CTED. RE-CON IN. 97 t Cd: MH I Line ULLING TO TF F ALIGNMENT. OR AN ALIGNN 97 Line	INTO FROM RONT SUNRO INECTED FRO W JaborHrs: 2 Total IE RIGHT SCHEDULEN MENT. Total	NT FLOORBOAN DOF DRAIN DNT SUNROOF 2.0 OtherH:	rs: 0.0
A CUSTOM WATER AREA. HOSE & DRAIN Auth: 23385CUSTOM FOUND CHARTER APPT. 52	ER COMPLA TESTED VE FOUND BU FOUND IT HOSE & SE B2852 Claim Ty ER COMPLA THAT THE FOR FRID COM	INS VEHICI HCILE & FC LLETIN#PIC TO NOT BE CURED PER 93 pe: CC INS VEHICI VEHICLE IS DAY, 10/20, DAY, 10/20, DISCLAIMER f the warranties will ereby expressly disc including any implic cular purpose. Sel n to assume for it	LE HAS J DUND WA' C4079C. E CONNE BULLET B06 33 omplain LE IS P S OUT O /2006 F A06 33	A WATER LEAK TER ENTERING INSPECTED F CTED. RE-CON IN. 97 t Cd: MH I Line ULLING TO TH F ALIGNMENT. OR AN ALIGNN 97 Line TOTAL-AMO the vehicle or oth had been connected in supporting this c	INTO FROM RONT SUNRO INECTED FRO W JaborHrs: 2 Total IE RIGHT SCHEDULEI MENT. Total DUNT	NT FLOORBOAN DOF DRAIN DNT SUNROOF 2.0 OtherH:	rs: 0.0 AN formation contained these described were from the appearance o the under this claim a or misuse. Records date of payment notif

# JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118

. . . .

MAY CAMPAGE AND AND المراسي والمواجعة والمراجعة

SCALE 1

andra an Ganation			-						<b>F</b>		
					IDENTIFICATION				1	DICE NO	
					58164	58		09/27/06	L EOD	590 ) <u>- C</u>	
CLINTWOOD		VA	YEAR 06		KE NTIAC	MODEL G6 GT		COLOR SILVER		<u>TAG NO</u>	
CUST NO. LICE	NSE HOME PH	ONE WO	RK PHONE		STOCK NO	. PROD, D	\ T	SERV.ADV.		TERMS	
26385			KK PHONE		7409	00/00/		MLB 2233		ASH	
STABOR RATE	DELIV.DATE	DELIV.MILES	MILEAGE	IN	DATE IN	IN-SERV D	TE				
52.02	09/05/06	191	58	37	09/25/06	09/05/0	)6				· ·
NE HAVE GENUINE	ET-BUICK-PONTIAC GM ACCESSORIES -ASK OUR PARTS D	AVAILABLE-WE A	LSO HAVE		PARTS DESIG	GNATED WITH	AN (	-SATURDAY 8:00 X) INDICATE LI CUSTOMER PAY R	MITED	LIFETI	
SUNROOF	ATER-TESTED F DRAIN TUB DUND THAT I S-CONNECTED 32853 93 Claim Type	VEHICLE& E.FOUND BU T IS NOT ( &SECURED.W B(	FOUND JLLETI CONNEC VATER- )3 920	WAT IN#I TEI TES	TER ENTER PIC4079B. D.R&R OF 1 STED AGAIN d: MH La	ING THRO INSPECTE REAR SUN N-NO LEA V	DUGH DROC AKS V 2.	I THE REAR REAR DRAIN OF DRAIN		0.0	
(6385) <u>2057-1046</u> 52		•		3	COTAL-AMO	UNT	•	NoCharge	е., К. 44 К.		
										· .	•
			• • •								
GUSTOME	IR COPY - P	AGE 01									
t, active warranty c in active warranty c arcintis either expr serchancebility or fit pages nor authorizes in action with the sa	STATEMENT OF DISC onstitutes all of the s. The Seller hereby ess or implied, inclus ness for a particular any other person to a	LAIMER warranties with rea expressly disclaim ing any implied war purpose. Seller no assume for it any 1:	s all rranty of either	he he: pe: the hae suj	reon is accurate u rformed at no char e vehicle or other d been connected i opporting this clai	nless otherwise ge to owner. T wise, that any n any way with m are available	e shown There w part r any ac s for (	Certify that the in A. Warranty service vas no indication f cepaired or replace ccident, negligence (1) year from the d ttion by manufactur	es descr rom the d under or misu ate of p	ibed were appearant this classe. Reco ayment no	e ce of im ords otifi-
CU:	STOMER SIGNATURE				(SIGNED) DEALE	R, GENERAL MANJ	GER OR	AUTHORIZED PERSON	(DATE	) .	
				_							

JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118

. .

second Second

												14	
and a second			<u> </u>	VEH	ICLE	DENTIFICATIO	N	ILEAGE OUT	ע איש	ATE OUT	IN	VOICE NO	y
			• • •	1G2	ZH15	8164		6642	06/	05/07	1	8024 RT-CL	
CLINTWOOD			VA	YEAR	MAH	E	MOI	DEL	CO	LOR		TAG NC	
		an the second		06	PON	TIAC	G6	GT	SI	LVER		00000	
CUST NO. LICE	NSE	HOME PHO	NE WOI	RK <sup>©</sup> PHON	E	STOCK NO	<u>;</u>	PROD.DATE		SERV.ADV.		TERMS	
26385		276-	-			7409		0/00/00		IC 6388	3	CASH	
CUST LABOR RATE	DELIV.	DATE	DELIV.MILES	MILEAG	EIN	DATE IN	IN-	SERV DATE					
52.02	09/05	5/06	191	66	42	05/21/07	09	/05/06	MLE	3			
	ER COMI D VEHIC FO DRY LOOR PA C4683 Claim	PLAINS CLE FO AND ( AN 1W	DUND CARPE CLEAN, ODOF BC	STY/M ET TO & WOU 06 33	HAV LD N 97	W ODOR I E ODOR, F IOT GO AW : OP I	NSI EMO AY, 	VED CAR REPLACE 60 W	VEHIC PET SD CA 30.6 10	AND ARPET 1 32.38	Irs: 7	0.0 6.43 6.43	
BI SIDE	N DRIVI HECKED	ER SII MIRRO N#05-0 93	DE DR,FOUND T D8-110-005 BC : Comp	THAT SE,RE 06 33 blain	COVE PLAC 97	R WOULD	NOT RA	STAY C ND COVE 40 W	LOSE RON 2 0.4	E.FOUNI J DRIVI 21.58 OtherH	ER Ars:		
TENAT		X.	MIF	ROR		Line		1 W al		23.31 4.89		6.65	
TAPLLAN	D TAILI 4P ONLY 39640 Claim	LAMP I Y.REPI 6T Type	FOUND WATE LACED RIGH BC : Comp	R ST	ANDI AR I 97	NG IN BC AILLAMP	TTO AND	M ON RI WATER 30 W	GHT TESI	REAR	Irs:	0.0	
The factory warranty of said of this item/item warranties either expr metchanisability or fit asquipes nor authorizes connection with the sa	onstitutes a s. The Sell ess or impli ness for a p any other p	er hereby ed, includ particular person to a	warranties with rea expressly disclaim ing any implied was purpose. Seller no ssume for it any 1:	s all rranty of either	the her per the had	behalf of servic eon is accurate formed at no cha vehicle or othe been connected porting this cla ion at the servi	unless arge to erwise, in any aim are	otherwise sho owner. There that any part way with any available for	own. Wa was no repair accident c (1) yea	rranty servi indication ed or replac t, negligenc ar from the	ces des from th ed unde e or mi date of	cribed wer he appearan er this cla suse. Rec payment n	e im ords otifi-
	STOMER SIGNA	TURE	· · · · · · · · · · · · · · · · · · ·			(SIGNED) DEAI	ER, GE	NERAL MANAGER	OR AUTHO	DRIZED PERSO	N (DA	TE)	

X       15942813 LAMP       1       W       172.20       123.00         Line Total       188.39       123.00         462       70.15-       26.00       TOTAL-CASH       225       NoCharge         203       372.66       TOTAL-CASH       225       NoCharge         204       30.2.51-       216.08       TOTAL-CASH       225       NoCharge         204       263       372.66       Total-cash       225       Nocharge         204       263       123.00       Total-cash       225       Nocharge         204       264       264       264       264       264       264       264         205       264       264       264       264       264       264       264       264       264         205       264       264       264       264       264       264       264       264       264       264       264 <t< th=""><th></th><th></th><th></th><th>1.55 (1.55 (1.5 1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>				1.55 (1.55 (1.5 1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.5) (1.							
348 MCCLURE AVENUE         P.O. BOX 400 CLINTWOOD, VA 24228         TELEPHONE: (276) 926-4635         FAX PHONE: (276) 926-9118         VERICLE TERMITICATION METABLOOD FAXEBOUT			· .								
348 MCCLURE AVENUE         P.O. BOX 400 CLINTWOOD, VA 24228         TELEPHONE: (276) 926-4635         FAX PHONE: (276) 926-9118         VERICLE TERMITICATION METABLOOD FAXEBOUT		TOHNSON	J CHEVR	OTIE	т-Т	SUTCK-F	NON	ITTAC.	INC.		
TELEPHONE:       (276)       926-4635         FAX PHONE:       (276)       926-9118         Interpretation       Interpretation       642       06/05/07       48024       Apart-CLOSE         CLINTHOOD       VA       VA       06       FONTIAC       66 G GT       SILVER       00000         CRIME       10000 Guesse       FORMERIC       FORMERIC       1000000       TERMS 4000       TERMS 4000       TERMS 4000         CRIME       10000 Guesse       FORMERIC       FORMERIC       FORMERIC       TERMS 4000       TERMS 40000       TERMS 40000       TERMS 40000		00111001						,			
FAX PHONE:       (276)       926-9118         Vehicles thermitication for the state of											
Interview of the set										an a	
IG2ZH158164         6642         06/05/07         48024         Apprt-Clock           CLINTWOOD         VA         VA         ISAME         FRAME	an a	• •	FAX E	HONE	: ()	276) 926-1	911	•	•		
IG2ZH158164         6642         06/05/07         48024         Apprt-Clock           CLINTWOOD         VA         VA         ISAME         FRAME									e e e e e e e e e e e e e e e e e e e		. •
IG2ZH158164         6642         06/05/07         48024         Apprt-Clock           CLINTWOOD         VA         VA         ISAME         FRAME	1		· .								
IG2ZH158164         6642         06/05/07         48024         Apprt-Clock           CLINTWOOD         VA         VA         ISAME         FRAME	Stand Contraction Contraction		· · · ·		TOT D	TRUNTERCOMTON			DARE OUR	TNUOTCE N	~~~~
CLINTWOOD       VA       Take   Heads       House   House   Color       Color       Take   Heads       House   Ho		· · ·					N				
06       PONTIAC       G6 GT       SILVER       00000         C19/100       Index Processor       Procesor       Processor       Processor <td></td> <td></td> <td></td> <td>102</td> <td>~</td> <td></td> <td></td> <td>0012</td> <td>00700707</td> <td></td> <td></td>				102	~			0012	00700707		
Control         Description         Description <thdescription< th=""> <thdescription< th=""> <th< td=""><td>CLINTWOOD</td><td></td><td>VA</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<></thdescription<></thdescription<>	CLINTWOOD		VA								
CASE         276 -         7409         00/00/00         JWC 6388         CASH           S2/02         09/05/06         191         6642         05/21/07         09/05/06         MLB           S2/03         X         15942813         LAMP         1         W         172.20         123.00           S2/03         302.51-         216.08         TOTAL-CASH         225         NoCharge           S2/04         MEB         S         S         S         S           S2/04         MEB         S         S         S         S           S2/04         MEB         S         S         S         S			· .	06	PO	NTIAC	G6	GT	SILVER	00000	)
CASE         276 -         7409         00/00/00         JWC 6388         CASH           S2/02         09/05/06         191         6642         05/21/07         09/05/06         MLB           S2/03         X         15942813         LAMP         1         W         172.20         123.00           S2/03         302.51-         216.08         TOTAL-CASH         225         NoCharge           S2/04         MEB         S         S         S         S           S2/04         MEB         S         S         S         S           S2/04         MEB         S         S         S         S	CUST NO. LICENS	SE HOME PH	ONE	RK PHON	E	STOCK NO		PROD.DATE	SERV. ADV.	TERMS	
Added starts       Deluty/Date       IDeluty/Date       Intraction       Intraction       Intraction         S22/02       09/05/06       191       6642       05/21/07       09/05/06       MLB         Addition       Intraction       Intraction       Intraction       Model       Model         Addition       X       15942813       LAMP       1       W       172.20       123.00         Addition       X       15942813       LAMP       1       W       172.20       123.00         Addition       X       15942813       LAMP       1       W       172.20       123.00         Addition       Total       Total       Total       Start       123.00         Addition       Total       Total       25       NoCharge         Addition       372.66       Total       25       NoCharge         Addition       Model of servicing dates, thereby certify that the information contained start         Addition       Model of the water       Total       Start         Addition       Model of the water       Start       Start         Addition       Total       Start       Start       Start         Addit       Model of the water		• •	_						JWC 6388	CASH	
S2202     09/05/06     191     6642     05/21/07     09/05/06     MLB         NAME     MODES/GTY     TYPE     AKOUNT         X     15942813     LAMP     1     W     172.20     123.00         Line     Total     188.39     123.00         462     70.15-     26.00     263     372.66         463     302.51-     216.08       263     372.66         COFFICE     COPY + PAGE 02         Mathematication     Description         Mathematication     Modes         Mathematication     Mathematication         Control     Control         Mathematication				MTTENO	р- У <b>Т</b> КТ						
Area       NOURS/OTX TYPE       ANCONT         X       15942813 LAMP       1       W       172.20       123.00         Line       Total       188.39       123.00         462       70.15-       26.00       TOTAL-CASH       225       NoCharge         463       302.51-       216.03       263       372.66         2385       1       1       1000000000000000000000000000000000000									MT D		
X       15942813 LAMP       1       W       172.20       123.00         Line Total       188.39       123.00         462       70.15-       26.00       TOTAL-CASH       225       NoCharge         263       372.66       TOTAL-CASH       225       NoCharge         264       372.66       Total-cash       25       Nocharge         267       Total-cash       25       Nocharge         268       Total-cash       25       Nocharge         269       Total-cash       25       Nocharge         261       Total-cash       25       Nocharge         262       Total-cash       25       Nocharge         263       Total-cash       25       Nocharge         264       Total-cash       25       Nocharge         265       Total-cash       25       Nocharge         266       Total-cash       25       Nocharge         267       Total-cash       25       Nocharge         268       Total-cash       25       Nocharge         269       Total-cash       25       Nocharge         269       Total-cash       25       Nocharge	52702	09/05/06	191	66	42	05/21/07	09	/05/06	MTR		
X       15942813 LAMP       1       W       172.20       123.00         Line Total       188.39       123.00         462       70.15-       26.00       TOTAL-CASH       225       NoCharge         263       372.66       TOTAL-CASH       225       NoCharge         264       372.66       Total-cash       25       Nocharge         267       Total-cash       25       Nocharge         268       Total-cash       25       Nocharge         269       Total-cash       25       Nocharge         261       Total-cash       25       Nocharge         262       Total-cash       25       Nocharge         263       Total-cash       25       Nocharge         264       Total-cash       25       Nocharge         265       Total-cash       25       Nocharge         266       Total-cash       25       Nocharge         267       Total-cash       25       Nocharge         268       Total-cash       25       Nocharge         269       Total-cash       25       Nocharge         269       Total-cash       25       Nocharge			· · ·								
X       15942813 LAMP       1       W       172.20       123.00         Line Total       186.39       123.00         462       70.15-       26.00       TOTAL-CASH       225       NoCharge         263       372.66       TOTAL-CASH       225       NoCharge         272       100       100       100       100       100         263       372.66       TOTAL-CASH       225       NoCharge         272       100       100       100       100       100         272       100       100       100       100       100       100         272       100       100       100       100       100       100       100         272       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100       100	LINE (	OP.CODE FAIL	-CD TECH			ноі	URS/(	OTY TYPE	AMOUNT		
462       70.15-       26.00       TOTAL-CASH       225       NoCharge         263       372.66       TOTAL-CASH       225       NoCharge         2288       372.66       TOTAL-CASH       225       NoCharge         2288       372.66       Total - CASH       225       NoCharge         2288       372.66       Total - CASH       225       NoCharge         2288       Total - CASH       225       NoCharge         2299       STATEMENT OF DISCLAIMER       No belaif of servicing dealer, i hereby certify that the information contained hereon is accurate unless otherwise hown, Marranty services described were servicing dealer, i hereby certify that the information contained hereon is accurate unless otherwise hown, Marranty services described were present to assume for it any likelity in the bene contexed in any way with any pact repaired or replaced under this class any accience, may ac	5 76 AL			1P						123.00	
462       70.15-       26.00         480       302.51-       216.08         263       372.66             1000000000000000000000000000000000000		·				Line '	Tot	al	188.39	123.00	
480       302.51-       216.08         263       372.66         International internation of the second state of the		•							· · ·		
480       302.51-       216.08         263       372.66         International internation of the second state of the	462	70.15	- 26.00			TOTAL-CAS	Н	225	NoCharge		
COFFICE       COPY - PAGE 02         Signal       Interview         OPFICE       COPY - PAGE 02         Signal       Interview         Signal       In	a the second										
STATUS  STATUS  STATUSE  STATUSE  STATUSE  STATUSE  Status  tatus  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  St	263	372.66				·.				· • • •	
STATUS  STATUS  STATUSE  STATUSE  STATUSE  STATUSE  Status  tatus  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  Status  St	CUSTING										
OFFICE         COPY - PAGE 02           STATEMENT OF DISCLAIMER         No behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were period at no charge to owner. There was no indication from the aparance of the vehicle or otherwise, that any part repaired or replaced under this claim and been connected in any way with any accident, negliquence maisure. Records supporting this claim are available for (1) year from the date of payment notification with the sale of this item/items.           CUSTOMER SIGNATURE         CUSTOMER SIGNATURE	15205		•••••						· · ·		
OFFICE         COPY - PAGE 02           STATEMENT OF DISCLAIMER         No behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were period at no charge to owner. There was no indication from the aparance of the vehicle or otherwise, that any part repaired or replaced under this claim and been connected in any way with any accident, negliquence maisure. Records supporting this claim are available for (1) year from the date of payment notification with the sale of this item/items.           CUSTOMER SIGNATURE         CUSTOMER SIGNATURE	CINCLESS AND AND AND A										
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	n Barlander and Antonia and Antonia and Antonia and Anto Antonia and Antonia and Anto							к 1	•		
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)								·			et Service Service
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)						•					
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)											
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	LINE C								• • • • •		
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)		· · · · · · · · ·	·								
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	an a	•								•••	
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)											
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	and the second sec								· .		
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)									. •		
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	(A) A start of the second sec second second sec		· · · ·								· · ·
STATEMENT OF DISCLAIMER       On behalf of servicing dealer, I hereby certify that the information contained         Der dicting item/items. The Seller hereby expressly disclaims all       On behalf of servicing dealer, I hereby certify that the information contained         parameters either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither       On behalf of servicing dealer, I hereby certify that the information contained         including any implied warranty of authorizes any other person to assume for it any liability in onnection with the sale of this item/items.       On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	OFFICE	COPY - P	AGE 02					ж. - с			
br. factory warranty constitutes all of the warranties with respect to the glass of this item/items. The Seller hereby expressly disclaims all arranties either express or implied, including any implied warranty of schartability or fitness for a particular purpose. Seller neither names nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.       hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.         CUSTOMER SIGNATURE       (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	HEEST T	· · · · · · · · · · · · · · · · · · ·			ρ	n behalf of servici	ing de	aler, I hereby	certify that the in	formation conta	ined
	ale of this item/items varranties either expres eichartability or fitne spannes nor authorizes a	nstitutes all of the . The Seller hereby ss or implied, inclu ess for a particular any other person to	warranties with re expressly disclaim ding any implied wa purpose. Seller n assume for it any l	s all rranty of either	the h p t h in s	ereon is accurate u erformed at no chan he vehicle or other ad been connected i upporting this clai	unless rge to rwise, in any im are	otherwise show owner. There that any part way with any a available for	<ul> <li>Warranty servic</li> <li>was no indication f</li> <li>repaired or replace</li> <li>accident, negligence</li> <li>(1) year from the d</li> </ul>	es described we rom the appeara d under this cl or misuse. Re ate of payment	ere ance of laim ecords notifi-
	cusi	TOMER SIGNATURE		· · · · · · · · · · · · · · · · · · ·		(SIGNED) DEAL	ER, GE	NERAL MANAGER (	OR AUTHORIZED PERSON	(DATE)	
	n fallina a la composition de la compos Composition de la composition de la comp										· ·
	angeleg († 1997) Natural II.										

JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 MCCLURE AVENUE         P.O. BOX 400 CLINTROOD, V2 4228 TELEPRINE: (276) 926-4635 FXX PHONE: (276) 926-9118         VARCE BARNES	348 MCCLURE AVENUE         P.O. BOX 400 CLINTWOOD, VA 24228         TELEPHONE: (276) 926-4635         FAX PHONE: (276) 926-9118         ***********************************	ridusten Leinz rutien Linzarien Linzarien Linzarien Linzarien	JOHNSON				and the second			
346 MCCLURE AVENUE         P.O. BOX 400 CLINTWOOD, VA 24228         TELEPHONE: (276) 926-6335         FAX PHONE: (276) 926-9118         TELEPHONE: (276) 926-911         TELEPHONE: (276) 926-91         TELEPHONE: (276) 926-91         TELEPHONE: (276) 926-91         TELEPHONE: (276) 926-91	348 MCCLURE AVENUE         P.O. BOX 400 CLINTWOOD, VA 24228         TELEPHONE: (276) 926-4635         FAX PHONE: (276) 926-9118         ***********************************		JOHNSON			n Angelan angelan Angelan angelan			1	
P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-635 PAX PHONE: (276) 926-635 PAX PHONE: (276) 926-9118	P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118 VERTICLE DENTIFICATION MILEAGE OUT DATE OUT INVOICE NO. 1G2ZH158164 7287 06/20/07 48204 PART-CLOSS VERK MAKE MODEL VERK MAKE MAKE MODEL VERK MAKE MAKE MODEL VERK MAKE MAKE MODEL VERK MAKE MAKE MAKE MAKE MODEL VERK MAKE MAKE MAKE MAKE MAKE MAKE MAKE MAK		and the second	CHEVRO	OLET-H	BUICK-P	ONTIAC,	INC.		•
TELEPHONE: (276) 926-635 PAX PHONE: (276) 926-9118	TELEPHONE:       (276)       926-4635         FAX PHONE:       (276)       926-9118         "USTING"       IG2ZH158164       T287       06/20/07       48204         1G2ZH158164       7287       06/20/07       48204         DATE:       IG2ZH158164       TOBE       TAGE NOT       TAGE NOT         UST:       ICENSE       HOME PHONE       WORK PHONE       STOCK NO       PRODEXE       STOCK NO       TEME         UST:       ILCENSE       276 -       TEME       TEME       STOCK NO       PRODEXE       STOCK NO       TEME         UST:       LANDER PHONE       WORK PHONE       STOCK NO       PRODEXE       SERVIANY.       TEME         UST:       LANDER PHONE       NORK PHONE       STOCK NO       PRODEXE       SERVIANY.       TEME         UST:       LANDER PHONE       NORK PHONE       STOCK NO       PRODEXE       SERVIANY.       TEME         UST:       LANDE       TECH       NORK PHONE <t< td=""><td>Same of the optimized sector o</td><td></td><td></td><td>48 McCL</td><td>URE AVENUE INTWOOD, V</td><td>S 7A 24228</td><td></td><td></td><td></td></t<>	Same of the optimized sector o			48 McCL	URE AVENUE INTWOOD, V	S 7A 24228			
Windowski instruction       Minister Correction       Minister Correction       Minister Correction       Minister Correction         CLINTWOOD       Va       Year Control       Minister Correction       Minister Correction       Minister Correction       Minister Correction         Currents       Year Control       Minister Correction       <	VEHICLE IDENTIFICATION         MILEAGE OUT         DATE OUT         THVOICE NO.           CLINTWOOD         VA         YEAR         MAKE         06/20/07         48204           CLINTWOOD         VA         YEAR         MAKE         WODEL         COLOR         TAC NO.           CLINTWOOD         VA         YEAR         MAKE         WODEL         COLOR         TAC NO.           CUST.NO         LICENSE         HOME PHONE         WORK PHONE         STOCK NO.         PRODUDATE         SERV.ADV.         TERMS           3385         276-         7409         00/00/00         JWC 6388         CASH           3385         276-         7409         00/00/00         JWC 6388         CASH           ST LABOR RATE         DELIV.DATE         DELIV.HILES         MILEAGE IN         DATE IN         IN-SERV DATE           ST LABOR RATE         DELIV.DATE         DELIV.HILES         MILEAGE IN         DATE IN         IN-SERV DATE			TELEP	HONE: (	276) 926-4	635			
1622H158164       7287       06/20/07       48204 PART-CLOSE         CLINTWOOD       Va       Vessi ***********************************	VERLE         VERLE <th< td=""><td></td><td></td><td>FAX P</td><td>HONE: ()</td><td>276) 926-9</td><td>9118</td><td>•</td><td></td><td></td></th<>			FAX P	HONE: ()	276) 926-9	9118	•		
1G2ZH158164       7287       06/20/07       48204 PART_CLOSE         CEINTWOOD       VA       1G2ZH158164       7287       06/20/07       48204 PART_CLOSE         CEINTWOOD       VA       1G2ZH158164       7287       06/20/07       48204 PART_CLOSE         CEINTWOOD       VA       1G2ZH158164       7287       06/20/07       9409       00/00/00       100000         CEINTWOOD       1G2ZH158164       1G2GH164	VERLE         VERLE <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>									
1G2ZH158164       7287       06/20/07       48204 PART_CLOSE         CEINTWOOD       VA       100000       100000       100000       100000         CEINTWOOD       VA       100000       100000       100000       100000         CEINTWOOD       100000       100000       100000       100000       100000       100000         CEINTWOOD       100000       100000       100000       100000       100000       100000         CEINTWOOD       100000       100000       100000       100000       100000       100000         CEINTWOOD       100000       100100       100000       100000       100000       100000         CEINTWONE       00000       00000       100000       100000       100000       100000         ACUSTOMER       COMPLAINS       PASSENGER       SEAT       WILL NOT RECLINE       1000000       10.79         CONDON       CONDON RECLINE HANDLE       BOX 8200       .00       10.79       10.00       10.79         CONDON RECLINE HANDLE       COMPLAINS PASENGER SEAT WILL NOT RECLINE       100000       10.79       10.00         ACUSTOMER       COMPLAINS PASENGER       COMPLAINS PASENGER       10.79       10.79       10.79	VERLE         VERLE <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>the second second</td><td></td></th<>								the second second	
CLINTHOOD       VA       The all "Make" "Make" "Model of Model	CLIENTWOOD         VA         YEAR         MAKE         MODEL         COLOR         TAG NO           CUST NO.         LICENSE         HOME PHONE         NORK PHONE         STOCK NO.         PRODUDATE         SERV ADV.         TERMS           3385.         276-         Image: Stock No.         PRODUDATE         SERV ADV.         TERMS           00000         276-         Image: Stock No.         PRODUDATE         SERV ADV.         TERMS           00101 LICENSE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TH-SERV DATE         SERV ADV.         TERMS           00101 LICENSE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TH-SERV DATE         SERV ADV.         TERMS           00101 LICENSE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TH-SERV DATE         SERV ADV.         TERMS           0111 LISS         DELIV.MILES         MILEAGE IN         DATE IN         TH-SERV DATE         SERV ADV.         TERMS           1025 20 0         09/05/06         191         7287         06/02/07         09/05/06         JWC         MOUNT           ALL         FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE         NOURS/OT         10.79									
CLINTMOOD       VA       Description       Output the state of the point of t	CLINTWOOD         VA         TEAR         MARE         GG GT         SILVER         00000           UST NO.         LICENSE         HOME PHONE         WORK PHONE         STOCK NO.         PROD.DATE         SERV.ADV         TERMS           3385         276-         7409         00/00/00         JWC 6388         CASH           0037.LABOR RATE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE           0037.LABOR RATE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE           0037.LABOR RATE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE           0037.LABOR RATE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE           0037.LABOR RATE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE           0037.LABOR RATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE         AMOUNT           INE         OP (05/06         191         7287         06/02/07         09/05/06         JWC         AMOUNT           INE         OP (05/06         191         TECH         HOMES/OTX<				1G2ZH1	58164	7287			SE
06     PONTAC     G6     G1     SINGE     COUNTAC       03385     276     7409     00/00/00     JWC     Firster State       04:52:02     09/05/06     191     7287     06/02/07     09/05/06     JWC       1:52:02     09/05/06     191     7287     06/02/07     09/05/06     JWC       1:52:02     09/05/06     191     7287     06/02/07     09/05/06     JWC	OG         PONTIAC         G6 G1         SILVER         COUC           CUSTINO:         LICENSE         HOME PHONE         WORK PHONE         STOCK NO         PROD.DATE         SERV.ADV.         TERMS           COST LAGOR RATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE         SERV.ADV.         TERMS           UST LABOR RATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE         CASH           UST LABOR RATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE         CASH           UST LABOR RATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE         CASH           UST LABOR RATE         DELIV.MILES         MILEAGE IN         DATE IN         TN-SERV.DATE         CASH           UST CODE         FAIL-CD         TECH         MOURS/OTX         TYPE         AMOUNT           INE         OF.CODE         FAIL-CD         TECH         HOURS/OTX         TYPE         AMOUNT           A.         CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE         FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE         20 W 10.79           CASEN :         Claim Type:         Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0         OR           POUSO	CTTNTWOOL	)	VA						
Classical       Construent       Construent <td>CUST NO.         LICENSE         HOME PHONE         NORE PHONE         STOCK NO.         TROUGHALD         JWC 6388         CASH           1385         276-         1         1         7409         00/00/00         JWC 6388         CASH           UBT LABOR RATE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         IN-SERV.DATE         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1</td> <td>and the second second</td> <td></td> <td></td> <td>06 PO</td> <td>NTIAC</td> <td>G6 GT</td> <td>SILVER</td> <td>00000</td> <td></td>	CUST NO.         LICENSE         HOME PHONE         NORE PHONE         STOCK NO.         TROUGHALD         JWC 6388         CASH           1385         276-         1         1         7409         00/00/00         JWC 6388         CASH           UBT LABOR RATE         DELIV.DATE         DELIV.MILES         MILEAGE IN         DATE IN         IN-SERV.DATE         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1	and the second second			06 PO	NTIAC	G6 GT	SILVER	00000	
276       7809       00/05/06       01/05/06       01/05/06       01/05/06         052:02       09/05/06       191       7287       06/02/07       09/05/06       JWC         AREMANDARY       00/05/06       191       7287       06/02/07       09/05/06       JWC         AREMANDARY       09/05/06       191       7287       06/02/07       DV 10.79         ACUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE       00       10.79       COMPLAINS 0.2       OtherHTS: 0.0         ACENTSE:       Claim Type:       Complaint Cd: ON LaborHTS: 0.2       OtherHTS: 0.0       DV       Extraction to the the thistory of the the thi	276-       276-       7409       00700700       0100000         DELIV.DATE       DELIV.MILES       MILEAGE IN       DATE IN       IN-SERV DATE         DEST.LABOR RATE       DELIV.MILES       MILEAGE IN       DATE IN       IN-SERV DATE         DEST.LABOR RATE       DELIV.MILES       MILEAGE IN       DATE IN       IN-SERV DATE         DEST.LABOR RATE       DELIV.MILES       MILEAGE IN       DATE IN       IN-SERV DATE         DEST.LABOR RATE       DELIV.MILES       MILEAGE IN       DATE IN       IN-SERV DATE         DEST.LABOR RATE       DELIV.MILES       MILEAGE IN       DATE IN       IN-SERV DATE         DEST.LABOR RATE       DELIV.MILES       MILEAGE IN       DATE IN       IN-SERV DATE         DEST.LABOR RATE       OP.CODE       FAIL-CD       TECH       HOURS/OTY       TYPE         A       CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE       AMOUNT       AMOUNT       AMOUNT         A       CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE       20       NO       10.79         C6500       ID       B03 9201       .20       W       18.48       13.20         ANDIN       HANDLE       IN       Line Total       29.27       13.20         CUSTOM	CUST NO. LIC	ENSE HOME PHO	WOI	RK PHONE					
USET LANOT BATE       DELIVITION CONTINUES       DELIVITION CONTINUES       DELIVITION CONTINUES       DELIVITION CONTINUES         UNREFINITION       DELIVITION CONTINUES       DELIVITION CONTINUES       DELIVITION CONTINUES       AMOUNTINUES         UNREFINITION       DELIVITION CONTINUES       DELIVITION CONTINUES       DECONTINUES       AMOUNTINUES         A. CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE       FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE       20 W 10.79         CG500 LD B03 2201       .20 W 10.79         ANDER CLINE HANDLE BROKEN, REPLACED HANDLE       USE ALS	UST LABOR RATE         DELLV.DATE         DATE         DELLV.DATE         DATE	6385	276-			7409	00/00/00	JWC 6388		
ASS2:02       09/05/05       191       1207       05/05/07       07/05/07       07/05/07         INNE       INNE       INNE       INNE       INNE       INNE       INNE       INNE         ACUSTOMER COMPLAINS PASSENCER SEAT WILL NOT RECLINE       FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE       20 W 10.79       ASO1       INNE       INNE </td <td>AND AND AND AND AND AND AND AND AND AND</td> <td>UST LABOR RATE</td> <td>DELIV.DATE</td> <td>DELIV.MILES</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td><u>, 1868</u> -</td>	AND	UST LABOR RATE	DELIV.DATE	DELIV.MILES						<u>, 1868</u> -
ALCUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE CG500 1D B03 9201 .20 W 10.79 COMPLAINS CLaim Type: Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 INC NOX X HANDLE I W 18.48 13.20 Line Total 29.27 13.20 CULTA: 462 10.79- 4.00 TOTAL-CASH 225 NoCharge 480 18.48- 13.20 COFFICE COPY - PAGE 01 COFFICE COPY - PAGE 01	A CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE C6500 1D B03 9201 .20 W 10.79 C6500 1D B03 9201 .20 W 10.79 C120 Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 AUCH SCX X HANDLE 1 W 18.48 13.20 Line Total 29.27 13.20 CONTRACT 462 10.79- 4.00 TOTAL-CASH 225 NoCharge 6385 480 18.48- 13.20	52.02	09/05/06	191	7287	06/02/07	09/05/06	JWC		
ALCUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE CG500 1D B03 9201 .20 W 10.79 COMPLAINS CLaim Type: Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 INC NOX X HANDLE I W 18.48 13.20 Line Total 29.27 13.20 CULTA: 462 10.79- 4.00 TOTAL-CASH 225 NoCharge 480 18.48- 13.20 COFFICE COPY - PAGE 01 COFFICE COPY - PAGE 01	A CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE C6500 1D B03 9201 .20 W 10.79 C6500 1D B03 9201 .20 W 10.79 C120 Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 AUCH SCX X HANDLE 1 W 18.48 13.20 Line Total 29.27 13.20 CONTRACT 462 10.79- 4.00 TOTAL-CASH 225 NoCharge 6385 480 18.48- 13.20									
ALCUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE C6550 1D B03 9201 .20 W 10.79 ANERA: Claim Type: Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 I W 18.48 13.20 Line Total 29.27 13.20 CIUNIWOOD X HANDLE HANDLE LINE TOTAL-CASH 225 NoCharge 400 18.48- 13.20 COFFICE COPY - PAGE 01 COFFICE COPY	A CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE C6500 1D B03 9201 .20 W 10.79 C6500 1D B03 9201 .20 W 10.79 C120 Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 AUCH SCX X HANDLE 1 W 18.48 13.20 Line Total 29.27 13.20 CONTRACT 462 10.79- 4.00 TOTAL-CASH 225 NoCharge 6385 480 18.48- 13.20									
A CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE CG500 1D B03 9201 .20 W 10.79 ANEN.EE Claim Type: Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 I W 18.48 13.20 Line Total 29.27 13.20 CTINIVOT 462 10.79- 4.00 TOTAL-CASH 225 NoCharge 480 18.48- 13.20 CG535 480 18.48- 13.20 CG535 CG7 CG535 CG7 CG535 CG7 CG535 CG7 CG535 CG7 CG535 CG7 CG535 CG7 CG7 CG535 CG7 CG7 CG7 CG7 CG7 CG7 CG7 CG7	A CUSTOMER COMPLAINS PASSENGER SEAT WILL NOT RECLINE FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE C6500 1D B03 9201 .20 W 10.79 ANEH.EK Claim Type: Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 FO SOX X HANDLE 1 W 18.48 13.20 COINTWOOD Line Total 29.27 13.20 COINTWOOD 462 10.79- 4.00 TOTAL-CASH 225 NoCharge 6385 480 18.48- 13.20	TNE	OP.CODE FAIL			Weinstein weiner einer eine		AMOUNT		
FOUND RECLINE HANDLE EROKER, REPLACED HANDLE       20 W 10.79         C6500 1D B03 9201 .0 W 18.48       .0 W 18.48 13.20 L W 18.48 14 L	FOUND RECLINE HANDLE BROKEN, REPLACED HANDLE       .20 W       10.79         C6500       1D       B03 9201       .20 W       10.79         ANEH: EK       Claim Type:       Complaint Cd: ON       LaborHrs: 0.2 OtherHrs: 0.0         ANEH: EK       Claim Type:       Complaint Cd: ON       LaborHrs: 0.2 OtherHrs: 0.0         FO ECX       X       HANDLE       1 W       18.48       13.20         CONTINUE       Line Total       29.27       13.20         CONTINUE       10.79-       4.00       TOTAL-CASH       225 NoCharge         6385       480       18.48-       13.20		MER COMPLATING	S PASSENG	ER SEAT	WILL NOT	RECLINE			
ANER IS Claim Type: Complaint Cd: ON LaborHrs: 0.2 OtherHrs: 0.0 FO.NOX X HANDLE 1 W 18.48 13.20 Line Total 29.27 13.20	ANEH: ER       Claim Type:       Complaint Cd: ON       LaborHrs: 0.2       OtherHrs: 0.0         ANEH: ER       Claim Type:       Complaint Cd: ON       LaborHrs: 0.2       OtherHrs: 0.0         FO SOX       X       HANDLE       1       W       18.48       13.20         CLINTWOOD       Line Total       29.27       13.20         CONTRACT       462       10.79-       4.00       TOTAL-CASH       225       NoCharge         6385       480       18.48-       13.20	FOUND	RECLINE HANI	DLE BROKEI	N, REPLAC	CED HANDLE	۱	10.79		
Image: Antipage: Antipage	Image: Solution of the soluti	ASEH		: <u>C</u> omj	plaint (	Cd: ON L				
CURRENT 462       10.79-       4.00       TOTAL-CASH       225       NoCharge         1005       263       29.27       263       29.27         1011       263       29.27       263       29.27         1011       1011       1011       1011       1011         1011       263       29.27       1011       1011         1011       1011       1011       1011       1011         1011       1011       1011       1011       1011         1011       1011       1011       1011       1011         1011       1011       1011       1011       1011       1011         1011       1011       1011       1011       1011       1011       1011         1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       1011       10111       10111       1011       1011<	<u>462</u> 10.79- 4.00 TOTAL-CASH 225 NoCharge 6385 480 18.48- 13.20	ARO BOX	X	HAI	NDLE	Line	—			
ANTENNEL 263 29.27 ANTENNEL 263 29.27 ANTENNEL 263 29.27 ANTENNEL OFFICE COPY - PAGE 01 Consection with the sale of the varianties with respect to the analysis of the expressive show. Marranty services described were brown and the variant of the services and the variant of the variant services described were brown and the services described or replaced under this claim had been connected in any way with any accident, seligence or misuse. Record and the servicing dealer for inspection by manufacturer's representative.	<b>638</b> <b>480 18.48 13.20</b>	Contrainer MORE								
AND 18.48- 13.20 263 29.27 AND 263	<b>638</b> <b>480 18.48 13.20</b>	and a second		4 00						
AANELAS ANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANELAS AANE	• Notice #294 爱情的意思,可是一个问题,我们就是这些问题,我们就是我们的问题,我们就是我们的问题,我们就是我们的问题,我们就是我们的问题,我们就是我					TOTAL-CAS	H 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		(638E 4				TOTAL-CAS	SH 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an besser the state of the	80 18.48			TOTAL-CAS	SH 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an hadef the an fit of Th	80 18.48			TOTAL-CAS	SH 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an bestef the state of the	80 18.48			TOTAL-CAS	н 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an besser the state of the	80 18.48			TOTAL-CAS	зн 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)	PREPARATION OF THE PROPERTY OF THE	an besser the state of the	80 18.48			TOTAL-CAS	зн 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an besser the state of the	80 18.48			TOTAL-CAS	зн 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an besser the state of the	80 18.48			TOTAL-CAS	SH 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an besser the state of the	80 18.48			TOTAL-CAS	зн 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an besser the state of the	80 18.48			TOTAL-CAS	зн 225	NoCharge		
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither asgumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)		an besser the state of the	80 18.48			TOTAL-CAS	SH 225	NoCharge		
The factory warranty constitutes all of the warranties with respect to the factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. (DATE)	a the state of a state	2 <u> </u>	80 18.48 63 29.27	- 13.20		TOTAL-CAS	эн 225	NoCharge		
CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	the factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in		80 18.48 63 29.27 CE COPY - P	- 13.20 PAGE 01					formation contain	ned
		A A A A A CUSC OFFIC CUSC OFFIC CUS	80 18.48 63 29.27 CE COPY - P STATEMENT OF DISC ty constitutes all of the items. The Seller hereby express or implied, inclu- fitness for a particular rizes any other person to	- 13.20 PAGE 01 CLAIMER e warranties with r y expressly disclas uding any implied v r purpose. Seller assume for it any	respect to the ims all warranty of neither	On behalf of servi hereon is accurate performed at no ch the vehicle or oth had been connected	icing dealer, I herei e unless otherwise si harge to owner. The herwise, that any pau i in any way with any laim are available fo	by certify that the in nown. Warranty servic ce was no indication f rt repaired or replace y accident, negligence or (1) year from the o	ces described were from the appearance ed under this cla e or misuse. Rece date of payment n	e ce o: im ords otif
	CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	AIL The factory warrant sale of this item warrantis either merchanishility or	80 18.48 63 29.27 CE COPY - F STATEMENT OF DISC ty constitutes all of the items. The Seller hereby express or implied, inclu- fitness for a particular tizes any other person to the sale of this item/items	- 13.20 PAGE 01 CLAIMER e warranties with r y expressly disclas uding any implied v r purpose. Seller assume for it any	respect to the ims all warranty of neither	On behalf of servi hereon is accurate performed at no ch the vehicle or oth had been connected supporting this cl cation at the serv	loing dealer, I herek e unless otherwise sh harge to owner. Then herwise, that any pan i in any way with any laim are available for vicing dealer for in	by certify that the in nown. Warranty service re was no indication f rt repaired or replace y accident, negligence or (1) year from the o spection by manufactur	ces described wer from the appearan ed under this cla e or misuse. Rec date of payment n rer's representat	e ce o: im ords otif

San Alexandra San San San San San San San San San Sa		•	, * · · ·	
	· · · · · · · · · · · · · · · · · · ·		INC.	
JOHNSON CHEVROLET	CLURE AVENUE	UNTIAC,	TTAC •	
P O BOX 400	CLINTWOOD, V.	A 24220		
TELEPHONE: FAX PHONE:	: (276) 920-4	000		
			· .	
VEH1	ICLE IDENTIFICATION	MILEAGE OUT		NVOICE NO. 49855 A
	ZH158164	11607	E	OD - C
CLINTWOOD VA	MAKE	MODEL G6 GT	COLOR SILVER	TAG NO. 00000
Christian 06	PONTIAC		SILVER SERV. ADV.	TERMS
CUST:NO: LICENSE HOME PHONE WORK PHON	NE STOCK NO. 7409	PROD.DATE	MD 9300	CASH
26385		IN-SERV DATE		
CUST: LABOR RATE DEDITIONS			NP	.*
52:02 09/05/06 191 116				
EATI-CD TECH.	нс	DURS/QTY TYPE	AMOUNT	
LINE OP.CODE TAD				
PERFORMED VIRGINIA SIAIL INDI	CTION. 628	1.00 C	16.00 16.00	
SELSER	Line	Total	. 10.00	
TRO BOS	* _1	•	16.00	• • • • • • • • • •
	Labor TOTAL-AM(	OUNT	16.00	1991) 1993 - Maria Santa 1993 - Maria Santa Sa
Excussi Not				
26335				
				· .
		· · · ·		
				, •
				· · · · · · ·
And The Control March 1999 and the Control March 199 And And And And 1999 and the Control March 19				
		· · · · ·	······································	
			· · · · · · · · · · · · · · · · · · ·	
DACE 01		rvicing dealer, I he	reby certify that the i shown. Warranty servi	nformation contained ces described were
CUSTOMER COPY - PAGE 01	On Denair of to.			from the annearance
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect The factory warranty constitutes all of the warranties with respect rale of this, item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warrant warranties either express or implied, including any implied warrant	t to the hereon is accura performed at no ty of the vehicle or a had been connect	charge to owner. I otherwise, that any ted in any way with	part repaired or replac any accident, negligence	ed under this claim te or misuse. Record date of payment noti
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect The factory warranty constitutes all of the warranties with respect The factory warranty constitutes all of the warranties with respect The factory warranty constitutes all of the warranties with respect The factory warranty constitutes all of the warranties with respect to the second se	t to the hereon is accura performed at no ty of the vehicle or of had been connec: lity in supporting this cation at the s	charge to owner. A otherwise, that any ted in any way with claim are available servicing dealer for	part repaired or replac any accident, negligenc for (1) year from the inspection by manufactu	ed under this claim ce or misuse. Record date of payment noti urer's representative
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect rate of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warrant merchantability or fitness for a particular purpose. Seller neither interval authorizes any other person to assume for it any liabil	t to the hereon is accura performed at no ty of the vehicle or of had been connec: lity in supporting this cation at the s	charge to owner. A otherwise, that any ted in any way with claim are available servicing dealer for	part repaired or replac any accident, negligence	ed under this claim ce or misuse. Record date of payment noti urer's representative

VIRGIN	IA BL	YEN S.O	RDER	NA	ບບ E	UICK-PONT	AC Inc	-	STOCK	NO.	
DATE OF SALE	ा <b>क</b>	किंग्स्टर्ग देई			34	McGiure Ave. I CLINTWOOD, V	P.O. Box 400	r.		7409	
1		•				(276) 926-4	635		3		1 7 5
PURCHASER'S	a.	(00)		<u> </u>		HOME	·	• •		-	
CO/PURCHASE	R	(PR)	VT OR TYPE)			CITY, STATE, ZIP	CLIN	rwood.		VA	
PLEAS	E ENTER	(PRI) MY ORDER FOR	IT OR TYPE)	NING					E-MAIL	ADDRES	s
D NEW				maxa,		HOME	DICA	ENSON	BUS.	•	
YEAR	MAK			MODEL		PHONE	TYPE/DOO	29	COLOR		
200	6	PONTIAC			66 GT-					SILV	ER
MILEAGE	191		158164					IN	I SERVICE DATE	05/06	
PRICE INCLUDI	NG FREIGHT, IG & DELIVER	<u> </u>									22518.95
· · · · · · · · · · · · · · · · · · ·					•		•		•		······
			· · · · · · · · · · · · · · · · · · ·				•	τοτ	AL PURCHASE	PRICE	22518.95
		· · · · · · · · · · · · · · · · · · ·			· · · ·				PROCESSING CONSUMER SE	FEE FOR ERVICES	
									3% VA. TI		675.57
	<u> </u>		<u> </u>	<u> </u>			DI	EALER'S BU	SINESS LICEN	ISE TAX	33.78
	· · · · · · · · · · · · · · · · · · ·			•		· .		GAP			595.00
. •	· · · · · · · · · · · · · · · · · · ·				LICENSE FE	E	29. 50 TI			0.00	39.50
						···.		TOTA	L DELIVERED	PRICE	23862.80
				<u></u>	SUBMITTED	WITH ORDER		·		(1)	. 00
			. • •	•	ALLOWANCE	FOR USED CAR TI	RADE-IN AS A	PPRAISED	· · · ·	00	
LESS BALANCE		· · ·	3		DAVOER ACCI	RESPONSIBLE FO		XIMATELY		00	n an
FOR AS IS SAL	E ONLY: 1 BY ANY DE	UNDERSTAND THA	T THIS VEHI	LE IS BE	NG SOLD "AS I	S" WITH ALL FAU	LTS AND IS	EQUITY ON	TRADE-IN	(2)	
INNI NEFAINO.AI		THIS VEHICLE I		TO PAY FO	)R ANY REPAIR	s not hequihed s this vehicle	WILL NEED.	ADDITIONA PAYMENT C	L DOWN	(3)	<u>. 00</u> . 00
DATE	Ende divej	SIGNAT	• •, • • • •					•	EBATE	(4)	1102.00
			SCRIPTION O	ETRADE.	N		<u>.</u>				
YEAR	MAKE		MODEL		COLOR	TYPE/DOORS		TOTAL DOWN PAY	INCIA1	2+3+4)	1102.00
MILEAGE	VIN	· · · · · · · · · · · · · · · · · · ·	<u> </u>					EXTENDED	CONTRACT		
						TAG NO.	١.	INCLUDING	. ØØ		
SALESPERSON	L	<u> </u>					······	TAX OF			. 00
· ·		· · · · · · · · · · · · · · · · · · ·						BALANCE I	DUE		22760.80
The freet or	of bools of a	atin harris at a surt of									

The front and back of this buyer's order, along with other documents signed by Purchaser(s) in connection with this order, comprise the entire agreement between the parties affecting this purchase. No oral agreements or understandings shall be binding. Purchaser(s) acknowledges that he/she has been given the opportunity to review all documents prior to signing them and that he/she has not signed any documents in blank. By executing this Order, Purchaser(s) acknowledges he/she has read all of its terms and has received a fully completed copy. Purchaser(s) certifies he/she is 18 years of age or older. Until made effective, this order is not binding and Purchaser(s) may cancel and recover deposit.

#### NO ARI DED UNLESS SPECIFICALLY INDICATED JE IN SECURITY AGREEMENT: Purchaser hereby grants Seller, its successors and assigns, a security interest in the motor vehicle, equipment and accessories to be purchased pursuant to this agreement and such security interest shall remain in effect until all sums due hereunder have been paid in full.

FOR SALES INVOLVING DEALER ARRANGED FINANCING ONLY: THIS SALE IS CONDITIONED UPON APPROVAL OF YOUR PRO-POSED RETAIL INSTALLMENT SALE CONTRACT AS SUBMITTED TO OR THROUGH THE DEALER. IF THAT PROPOSED RETAIL INSTALLMENT SALE CONTRACT IS NOT APPROVED UNDER THE TERMS AGREED TO WITH THE DEALER, YOU MAY CANCEL THIS SALE AND ANY DOWN PAYMENT AND/OR TRADE-IN YOU SUBMITTED WILL BE RETURNED TO YOU, PROVIDED THAT ANY VEHICLE DELIVERED TO YOU BY THE DEALER PURSUANT TO THIS AGREEMENT IS RETURNED TO THE DEALER IN THE SAME CONDITION AS DELIVERED TO YOU, NORMAL WEAR AND TEAR EXCEPTED, WITHIN TWENTY-FOUR HOURS OF WRITTEN OR ORAL NOTICE TO YOU OF THE CREDIT DENIAL.

FOR SALES INVOLVING DEALER ARRANGED FINANCING
LEASING ONLY: IF THE DEALER DOES NOT RECEIVE APPROVAL
FROM A FINANCIAL SOURCE FOR YOUR PROPOSED RETAIL
INSTALLMENT CONTRACT OR LEASE ("CONTRACT") ON TERMS
ACCEPTABLE TO DEALER, DEALER MAY CANCEL THE SALE AND
THE CONTRACT, AND YOU WILL RETURN THE VEHICLE IN GOOD
CONDITION WITHOUT EXCESS MILEAGE. IF YOU FAIL TO RETURN
THE VEHICLE DEALER SHALL BE ENTITLED TO REPOSSESS THE
VEHICLE AND SHALL HAVE ALL OTHER RIGHTS UNDER TITLE
8.2 OF THE CODE OF VIRGINIA, OTHER STATUTES AND COMMON
LAW.

Signed (1)				228-92-02
-	ruicnaser		-	Social Security Number
(2)		<u> </u>		
	Purchaser			 Social Security Number

This Order is not valid unless signed and accepted by the Dealer or his authorized representative.

Dealer or Authorized Representative

Approved

	INSON CHEVROLE	[n	
VIRGINIA BUYEND ORDER-NA BI	UICK-PONTIAC, Inc.	STOCK NO.	
DATE OF SALE	McClure Ave. P.O. Box 40 CLINTWOOD, VA 24228 (276) 926-4535	740	9
PURCHASER'S NAME	HOME		
(PRINT OR TYPE) CO/PURCHASER NAME	CITY, STATE, ZIP CLIN	TWOOD V.A	
(PRINT OR TYPE) PLEASE ENTER MY ORDER FOR THE FOLLOWING:	COUNTY DICK	ENSON E-MAIL ADDRE	ss .
Пијем Пизер Премо	HOME	BUS. PHONE	
YEAR MAKE MODEL 2006 PONTIAC G5 GT	TYPE/DOO	RS COLOR	VER
MILEAGE VIN 191 1622H158164		IN SERVICE DATE	•
PRICE INCLUDING FREIGHT, HANDLING & DELIVERY			22518.95
		······································	
		TOTAL PURCHASE PRICE	22518.95
		PROCESSING FEE FOR CONSUMER SERVICES	
		3% VA. TITLE TAX	
	D	EALER'S BUSINESS LICENSE TAX	33.78
		GAP	595.00
LICENSE FEE	<u></u>		39.50
		TOTAL DELIVERED PRICE	
SUBMITTED W	/ITH ORDER	. (1)	.00
	FOR USED CAR TRADE-IN AS	APPRAISED のの	and The Standard Cartan An an an anna anna anna anna anna ann
	RESPONSIBLE FOR ) APPRO		
FOR "AS IS" SALE ONLY: I UNDERSTAND THAT THIS VEHICLE IS BEING SOLD "AS IS NOT COVERED BY ANY DEALER WARRANTY. I UNDERSTAND THAT THE DEALER IS ANY REPAIRS AFTER I BUY THIS VEHICLE I WILL HAVE TO DAY FOR ANY FOR	WITH ALL FAULTS AND IS	EQUITY ON TRADE-IN (2)	. 0.9
THE AND ALLERT OUT THIS VEHICLE. I WILL HAVE TO PAT FOR ANY REPAIRS	THIS VEHICLE WILL NEED.	ADDITIONAL DOWN PAYMENT ON DELIVERY (3)	. 00
(SEE #15 ON REVERSE SIDE) SIGNATURE		REBATE (4)	1102.00
DESCRIPTION OF TRADE-IN		TOTAL DOWN PAYMENT (1+2+3+4)	1400.00
YEAR MAKE MODEL COLOR	TYPE/DOORS	EXTENDED SERVICE	1102.00
MILEAGE VIN	TAG NO.		
		TAX OF 00	. 00
SALESPERSON		BALANCE DUE ON DELIVERY	22760.80
The front and back of this buyer's order, along with other documents signed by Pun		ON DELIVERY	22/04.00

affecting this purchase. No oral agreements or understandings shall be binding. Purchaser(s) acknowledges that he/she has been given the opportunity to review all documents prior to signing them and that he/she has not signed any documents in blank. By executing this Order, Purchaser(s) acknowledges he/she has read all of its terms and has received a fully completed copy. Purchaser(s) certifies he/she is 18 years of age or older. Until made effective, this order is not binding and Purchaser(s) may cancel and recover deposit.

#### LITY INSURANCE INC \_IABIL **\_UDED** UNLESS SPECIFICALLY INDICATED

SECURITY AGREEMENT: Purchaser hereby grants Seller, its successors and assigns, a security interest in the motor vehicle, equipment and accessories to be purchased pursuant to this agreement and such security interest shall remain in effect until all sums due hereunder have been paid in full.

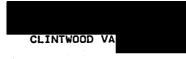
FOR SALES INVOLVING DEALER ARRANGED FINANCING ONLY: THIS SALE IS CONDITIONED UPON APPROVAL OF YOUR PRO-POSED RETAIL INSTALLMENT SALE CONTRACT AS SUBMITTED TO OR THROUGH THE DEALER. IF THAT PROPOSED RETAIL INSTALLMENT SALE CONTRACT IS NOT APPROVED UNDER THE TERMS AGREED TO WITH THE DEALER, YOU MAY CANCEL THIS SALE AND ANY DOWN PAYMENT AND/OR TRADE-IN YOU SUBMITTED WILL BE RETURNED TO YOU, PROVIDED THAT ANY VEHICLE DELIVERED TO YOU BY THE DEALER PURSUANT TO THIS AGREEMENT IS RETURNED TO THE DEALER IN THE SAME CONDITION AS DELIVERED TO YOU, NORMAL WEAR AND TEAR EXCEPTED, WITHIN TWENTY-FOUR HOURS OF WRITTEN OR ORAL NOTICE TO YOU OF THE CREDIT DENIAL.

FOR SALES INVOLVING DEALER ARRANGED FINANCING, LEASING ONLY: IF THE DEALER DOES NOT RECEIVE APPROVAL FROM A FINANCIAL SOURCE FOR YOUR PROPOSED RETAIL INSTALLMENT CONTRACT OR LEASE ("CONTRACT") ON TERMS ACCEPTABLE TO DEALER, DEALER MAY CANCEL THE SALE AND THE CONTRACT, AND YOU WILL RETURN THE VEHICLE IN GOOD CONDITION WITHOUT EXCESS MILEAGE. IF YOU FAIL TO RETURN THE VEHICLE DEALER SHALL BE ENTITLED TO REPOSSESS THE VEHICLE AND SHALL HAVE ALL OTHER RIGHTS UNDER TITLE 8.2 OF THE CODE OF VIRGINIA, OTHER STATUTES AND COMMON LAW.

11 1

225-22-02

DMVVD160	RG2000PB 438	•		•				3
Me 🖉		IA MOTOR VI	EHICLE REGIST	RATION	•		VSA-O	REV 08/06)
Title Number	Veh. Identification Number 1G2ZH158164	(VIN) Date Issue 10/01/0		Plate SN	Туре	Sticker	Expirat 09/30	ion Date /08
Vehicle Make PONTIAC	Model G6 GT	Body CPE		Year 2006	Color SIL	Fuel GAS	Vehicle Use PRIVATE	Axles 2
Purchase Date 09/05/06	Odometer at Titling Li 191 ACTUAL	en at Reg EW Y 13379	GW GVWR	GCWR	Unit #			
09/05/06	191 ACTUAL	<u>Y •3379</u>	· <del></del>	•		·. ·	· · · · · ·	· · ·



DICKENSON COUNTY

CMA 247 INTNET

5

#### ίż.

DMV verifies insurance coverage of all registered vehicles. If you cancel your insurance, notify DMV and return the license plates. If you do not notify DMV, your driver's license will be suspended and all of your vehicle license plates will be cancelled.

This card must be carried in the motor vehicle when in operation but does not permit holder to operate a motor vehicle.

Revised 8/02/2007

#### **Privileged and Confidential Information**

#### CASE ASSESSMENT

By: Corey Knight State: VA

Customer Name:

Service Request: 71-613794249

BBB Case No.: PGM0836587

Vehicle Purchased Used on: N/A at odometer n/a

Sale Type: Purchase Lease Other : n/a

Vehicle ID No.: 1G2ZH158164 In Service Date: 9/5/2006 Vehicle is: New

BAC Code: 131059

Year, Make & Model: 2006 Pontiac G6 Mileage at Time of BBB Filing (16888) Lien holder: GMAC Other : n/a

# VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (\*) if day(s) out of service are already counted in another category.

PLACE A CHECKMARK IN THE BOX FOR THE MAJOR CONCERN BASED ON REPAIR ORDERS. USE "N/A" IF THERE WERE NO REPAIRS FOR THE COMPONENT GROUP.

#### ⊠ {Radio Amplifier}

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
09/06/06	44272	1	225	Customer complains that there is no sound from the radio. Found that all speakers are inoperative. Called TECH Assistance, Case#9164750 & spoke with Mike Kiger. Was advised to check A/C input & Output volts from radio & amp. Found radio voltage normal. Found no output from amp. Replaced radio amplifier.

### ⊠ {Sunroof- Water Leak}

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
09/25/06	44590	3	587	Customer complains that there is a water leak on the right rear side. Water tested the vehicle and found water entering through the rear sunroof drain tube. Found bulletin #PIC4079B. Inspected rear drain tube and found that it is not connected. R & R of rear sunroof drain tube & Re- Connected and secured. Water tested again- No leaks found.		
10/16/06	44914	4	969	Customer complains vehicle has a water leak. Water tested vehicle and found water entering into front floorboard area. Found bulletin #PIC4079C. Inspected front sunroof drain hose and found it to not be connected. Re-Connected front sunroof drain hose and secured per bulletin.		

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
09/18/06	44483	9	501	Customer complains of a water leak on passenger side. Water tested the vehicle at various places and could not duplicate the customer's concern at this time.

03/20/07	47117	2	4278	Customer complains that the carpet on the right side is wet. Water tested vehicle and found that the right side door hinges are out of adjustment						
				causing the indexing window to not completely close, creating a water leak on the right side of the vehicle. R&R right side door hinges and adjusted. Water tested again. OLH required for removing and re-installing carpet to dry floor pan and carpet.						
⊠ <u>{Steer</u>	•									
Date:	<u>RO #:</u>	Days Out:	<u>Mileage:</u>	Description of Complaint and Repair Performed:						
10/16/06	44914	*	969	Customer complains the vehicle is pulling to the right. Found that the vehicle is out of alignment. Scheduled customer an appt. for Friday for an alignment.						
11/28/06	45452	1	1581	Customer complains that the vehicle is pulling strongly to the right and that the tires are excessively wearing. Test drove the vehicle and found the vehicle is pulling to the right and that the steering wheel is off center. As well, the tires are starting to show premature wear. Checked and adjusted alignment and road tested.						
⊠ <u>{</u> Trunk	∑ {Trunk- Carpet}									
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:						
04/25/07	47676	16	5670	Customer complains of a musty/mildew odor in the vehicle. Ordered carpet.						
04/25/07	47676	*	5670	Customer complains of a water leak in the trunk on the left side. Ordered Trunk carpet mat.						
05/21/07	48024	16	6642	Customer complains of a musty/mildew odor inside of the vehicle. Checked the vehicle and found the carpet to have odor. Removed the carpet and tried to dry and clean. Odor would not go away. Replaced carpet in rear floor pan.						
⊠ <u>{Powe</u>	r Steerin	<u>ig Light On</u>	<u>}</u>							
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:						
04/25/07	47676	*	5670	Customer complains power steering light is on. Ordered steering wheel position sensor.						
05/14/07	47951	4	6454	Customer complains that the power steering light is on. Scanned the vehicle and found DTC C0460- Symptom 00. Ran chart for code and chart said to replace the steering wheel position sensor. Replaced the steering column/position sensor and test drove the vehicle again to verify that DTC did not reset.						
⊠ <u>{Steer</u>	<u>ing- Thu</u>	mping Sour	<u>nd}</u>							
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:						
03/06/08	52067	19	16271	Customer complains of a knock in the steering. Test drove car, felt and heard knocking in steering. Found bulletin # 06-02-32-007B. Found poise						

16271	Customer complains of a knock in the steering. Test drove car, felt and heard knocking in steering. Found bulletin # 06-02-32-007B. Found noise
	to be condition #2. Found noise to be in steering gear as in correction #2. Test drove car. Did not feel or hear knocking noise. Adjusted front toe.

X {Taillights-Water Leak}

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
05/21/07	48024	*	6642	Customer complains that the taillights have water inside of them. Checked tail lamp and found water standing in bottom on right rear tail lamp only. Replaced right rear tail lamp and water tested.

## THE STATE LEMON LAW READS:

Days out of service: 30 Repairs: 3 Time period: 18 Months Does Lemon Law state nonconformity must continue to exist? Y

If applicable, safety-related repairs: Safety-related time period:

Number of repair attempts in the presumption period:	10
Total days out of service during the presumption period:	74
Total days out of service during customer's ownership:	74

## Vehicle Meets Presumption of Lemon Law YES or NO

## PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT}

Concern: {TEXT} Date & Offer/Result: {TEXT}

## RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) DVM/Svc Manager input 2) if there are any un repaired defects, and 3) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

DLR STS: He was in here 18th of 08' complained of vibration while braking. He was here in 07' for a Mildew smell. 6,642 was his miles. Customer complained of thumping in steering. Power steering gear. Hasn't been back in since 07'. Water leak in trunk. Charles Marshall (SM). Power steering concerns to.

DVM STS: Corey this is Charles Marshall DVM calling on Setser. Owner of a 2006 G6. Had a series of problems. You left a voicemail with the concerns about future problems. You wanted to offer major guard for 6 years or 72,000 miles. I have no problem with that. It sounds like a series of problems and if you think you can get him satisfied with the offer of the GMPP Major Guard Plan, that's fine with me. So go ahead and do that and get this one closed out satisfied if you can. Thanks. You can go ahead and offer that CCL. Word it that we will cover water leaks to the interior of the passenger compartment as well as the trunk area. Hey Corey its Charles Marshall. Calling back on Setser. Its the 06' G6. Complaint on water leaks. You proposed to give a GMPP plan and he is stating the customer is stating that there is no coverage for water leaks on major guard so I think your suggestion to give him a ccl. I have no problem with that if you get your TL to approve it. Go ahead and contact him and handle this. It sounds like a great move and a good way to handle this. As soon as you get it approved send it out and close this one out satisfied.

for	r Water Leaks	DATE: 4/9/2008	CUST Accepted
Goodwill: Component Service Coverage Letter		Attorney Fees (if appli	cable): \${Amount}

TEAM LEAD APPROVING:	{Name}	Date: {Date}
----------------------	--------	--------------

2006 (	G6 - GT COUPE			PONTIAC/GI	MC DIVISIO	ON
67U I	LIQUID SILVER METALLI	C	/V6G	GENERAL MO	OTORS CORI	PORATION
	EBONY			100 RENAIS	SSANCE CEN	NTER
ORDER	NO. JJHNHF/TRE	STOCK NC	).	DETROIT	MI 48	3243-1114
VIN 10	G2 ZH15 81 64			VEHICLE II	NVOICE 2AI	052313127
	* * * * * * * * * * * * * * * * * * * *				* * * * * * * * * 1	l6*18037s
MODEL	& FACTORY OPTIONS G6 - GT COUPE		MSRP	INV AMT	RETAIL -	STOCK
2ZH37	G6 – GT COUPE		22330.00	20655.25	INVOICE (	08/29/05
FE9 5	0-STATE EMISSIONS		N/C	N/C	SHIPPED (	08/29/05
FR9 A	XLE RATIO 3.29		N/C	N/C	EXP I/T (	09/02/05
LX9 EI	NGINE, 3.5L V6 SFI		N/C	N/C	INT COM (	09/02/05
MX0 A	UTOMATIC TRANSMISSION			0.00	PRC EFF (	08/29/05
PED PI	REMIUM VALUE PACKAGE	INCLUDES	1550.00	1286.50	KEYS G00	75 G0075
*	(4) 17" CHROMETECH W	HEELS			WFP-F QTH	R OPT-1
*	<pre>(4) 17" CHROMETECH W AM/FM STEREO 6 DISC (REPLACES STD/OPT/PK</pre>	CD PLAYE	R		BANK: GMA	AC - 340
	(REPLACES STD/OPT/PK	G RADIO)			CHG-TO	18-037
*	SUNROOF, POWER TILT					
					SHIP WT:	3379
R6J C	USTOMER DIALOG NETWOR	RK	0.00	16.50	HP:	32.9
	ICENSE PLATE BRACKET,				GMS:	21541.85
	REMIUM PACKAGE DISCOU					
					MRM:	24505.00
					DAN:	
					MEMO	1094.00

TOTAL MODEL & OPTIONS	23380.00	21543.25	ACT 231	21466.85
DESTINATION CHARGE	625.00	625.00	H/B 261	701.40
LAM DEALER CONTRIBUTION		233.80	ADV 261	233.80
LAM GROUP CONTRIBUTION		116.90	EXP 65A	116.90

BACHMAN-BERNARD PONTIAC-CADILLAC-BUI VIN 10

VIN 1G2ZH158164 \$ 22518.95 INV 2AD52313127 DUE 09/02/05 DEALER 18-037

## **Overallowance/Negative Equity/Incentives Form (Non-Florida)**

Customer:		SR #: 71-613794249	BBB#: PGM0836587

This form may be used to identify possible Overallowance or Negative Equity and to determine any customer incentives which were paid but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any Overallowance, Negative Equity, and/or Incentives prior to arbitration or voluntary repurchase.

#### Section 1

Purchase Price	22518.95
(from Bill of Sale, before tax, tag, title, etc.)	
MSRP	- 24005.00
(from BARS Invoice screen)	
Subtract the MSRP from the Purchase Price	= -1486.05
(If positive, look for Overallowance)	

If the Purchase Price is greater than the MSRP but there was no trade-in, have the Dealer explain why the customer paid more than MSRP.

## Section 2

Coolin 2	
Trade Allowance	0.00
(from Bill of Sale)	
Actual Cash Value (ACV)	- 0.00
(from ACV Statement)	
Subtract the ACV from the Trade Allowance	= 0.00
If positive, the Trade Allowance is higher than the ACV of the trade-in. This is Overallowance.	

### Section 3

**•**••••

.

Trade Allowance	0.00
(from Bill of Sale)	
Payoff on Trade	- 0.00
	0.00
(from Bill of Sale)	
Subtract the Payoff on Trade from the Trade Allowance	= 0.00
	- 0.00
If negative, the Payoff on the Trade is higher that the Trade Allowance. This is Negative Equity.	

Section 4	
Purchase Price	22518.95
(from Bill of Sale, before tax, tag, title, etc.)	
Incentives not included in the Purchase Price	- 1102.00
(from BARS and Incentive Acknowledgement sheet)	
Do not include fuel-fill credit or Dealer incentives. GM Card points must be included.	
Overallowance/Negative Equity	- 0.00
(use the Overallowance from Section 2 or the Negative Equity from Section 3, whichever is larger)	
Subtract the Incentives and the Overallowance/Negative Equity from the Purchase	= 21416.95
Price. This is the Actual price of the vehicle that should be presented to the BBB on	
the Agreement to Arbitrate (ATA).	

If Overallowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Lead before submitting information to BBB.

ATT! Corey KNIGHT from Charles Pike JoHNSON Chevrotet

3M Vehicle	Inquiry	System	ı - Summary				Page 1 of
			GM Vehicle I	nquiry S	System		
			Sun	mary			
1							
Home - Sun	nnary - Cl	aim Hist	tory - Vehicle Build - Vehi	cle Component	- Delivery Infor	mation - Deale	r In <u>o</u> rmation
			Service Contract - Warr	anty Biock - Bi			
		,,		(cif)			
VIN :		G2ZH1	58164				
V.I.N :				NFORMATIO	N		<u>M.7.1.</u>
	·		······			ty Start	
Merchandis Model :	ing	2ZH37	-2006 G6 - GT COUPE		Date :		05/05/2006
BARS Orde	r Type :	70 - RJ	ETAIL - STOCK				
Delivering I	Dealer :		SON CHEVROLET-OLDS	MOBILE-BUIC	K- Selling	Source :	IE - PONTIAC
		PO BC					
			CWOOD, VA 24228-0400 926-4635	)	Site Co		18 743
1		()			Busines Code :	s Associate	131059
Service Co	ontract :	No	Branded Title : No	Warranty	Block : No	PDI Statu	s: Paid
Gervice Co		1.11		FIELD ACTIO			
	NG	_+ <b>D</b> _++					
venicle Has	i No Curre	nt Keco	ord Of Outstanding Campa			121 1	
			SERVICE INFOR		11.6.141.5		
Vehicle Has	s No Curre		ord Of Outstanding Service				
			N STAR AND XM SATEL		ΙΝΓΟΚΙΜΑΤΙΟ		
Vehicle Has	NO ASSOC	ated O	n Star or XM Radio Inform				
			APPLICABL	E WARRAN'I'I			
		Descrip	otion	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BI	UMPER TO	) BUMF	PER LIMITED	00/05/2004	101	09/05/2000	26101 -
WARRANT	Ϋ́			09/05/2006	191 miles	09/05/2009	36191 mi
72/100000 S THROUGH			OVERAGE RUST ANTY	09/05/2006	191 miles	09/05/2012	100191 mi
			N CATALYTIC CONV.				
AND PCM				09/05/2006	191 miles	09/05/2014	80191 mi
36/36000 FE	EDERAL E	MISSIC	DN	09/05/2006	191 miles	09/05/2009	36191 mi
and a second			CLAIM	HISTORY			
RO Date	R.O Number	Туре		Labor Operati	on		Odometer Reading
03/06/2008	052067	#	E9740 - GEAR ASSEMBI	.Y, POWER ST	EERING - REP	LACE	15275 mi
06/02/2007	048204	#	C6500 - PASSENGER SE	AT RECLINER	HANDLE		7387
00/02/2007			REPLACEMENT			I	7287 mil

ł

https://www.autopartners.net/apps/omvis/main/S-

(n) Luci 9250 yr 14 1 i · • • .

p < 3 < - 1

GM	Vehicle	Inquiry	System -	Summary
----	---------	---------	----------	---------

05/21/2007	048024	#	REAR - R&R OR REPLA	6642	miles
05/21/2007	048024	G	C4683 - CARPET, REAR COMPARTMENT FLOOR PANEL - REAR - R&R OR REPLA	6642	miles
05/21/2007	048024	#	C9732 - MIRROR AND COVER, ILLUMINATED – REPLACE	5642	miles
05/21/2007	048024	#	B9640 - LAMP ASSEMBLY, EXTERIOR - STOP, TAIL AND TURN SIGNAL - RIG	5642	miles
05/14/2007	047951	#	E7680 - STEERING COLUMN REPLACEMENT	5460	miles
03/29/2007	047254	#	2686 - LAMP ASSEMBLY, INTERIOR AND/OR REAR COMPARTMENT - REPLACE		miles
03/20/2007	047117	#	B4018 - HINGE, FRONT DOOR (BOLT ON) - BOTH RIGHT - REPLACE		miles
1 <sup>1</sup> 1/28/2006	045452	#	E2020 - WHEEL ALIGNMENT - CHECK AND/OR ADJUST	1581	miles
11/28/2006	045452	#	E0203 - WHEEL - FOUR - BALANCE	1581	miles
10/16/2006	044914	#	B2852 - HOSE, SUNROOF DRAIN - FRONT - R&R OR REPLACE	969	miles
09/25/2006	044590	#	B2853 - HOSE, SUNROOF DRAIN - REAR - R&R OR REPLACE	587	miles
09/06/2006	044272	#	R0820 - AMPLIFIER, RADIO - REPLACE	225	miles
.08/29/2005	A55151	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

© 1998-2005 General Motors Corporation. All Rights Reserved.

03/25/2008 16:10 2769269118 JOHNSON CHEVY OLDS B PAGE 04/12 and a second second JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118 VEHICLE IDENTIFICATION MILEAGE OUT DATE OUT INVOICE NO. 52067 A 03/06/08 1G2ZH158164 16275 PART-CLOSE TAC NO. Modet YEAR COLOR CLINTWOOD VA 00000 G6 GT SILVER 06 PONTIAC and share and a state of ينقر المحاد والمراجع TERMS STOCK NO. PROD. DATE SERV.ADV. WORK PHONE CUST NO. HOME PHONE LICENSE 00/00/00 JC 6388 CASH 7409 276-26385... DELIV MILES MILEAGE IN DATE IN IN SERV DATE CUST LABOR RATE DELIV. DATE 03/06/08 09/05/06 NP09/05/06 191 16271 - 53.00 LINE OF CODE FAIL-CD HOURS/OTY TYPE CUSTOMER COMPLAINS OF A KNOCK IN THE STEERING. TEST DROVE CAR, А FELT AND HEARD KNOCKING IN STEERING. FOUND BULLETIN# 06-02-32-007B. FOUND NOISE TO BE CONDITION #2, FOUND NOISE TO BE BRUIN STEERING GEAR AS IN CORRECTION #2. TEST DROVE CAR, DID NOT FEEL OR HEAR KNOCKING NOISE. ADJUSTED FRONT TOE. ى بى بى ئىلانچا ئەت مەممىڭ . 1975 - يەت بىستۇمچىچى بى يىن E9740 93 B03 9201 1.50 77 Complaint Cd: MH LaborHrs: 1.5 OtherHrs: 0.0 Claim Type: Auth:B 7۸7 GEAR KIT and a second second second 1 х 1257170 Line Total..... 0.285.5  $\sqrt{2} \frac{M^2}{M^2} \sum_{i=1}^{N} \frac{1}{2}  TOTAL-AMOUNT NoCharge Ang talan di in the second  $\Lambda$  . 11. 1.9.5 4 Readition CUSTOMER COPY - PAGE 01 STATEMENT OF DISCLAIMER On bohalf of servicing dealer, I hereby certify that the information contained The factory warranty constitutes all of the warranties with respect to the horcon is accurate unless otherwise shown. Warranty services described were walk of this item/items. The Seller hereby expressly disclaims all performed at no charge to owner. There was no indication from the appearance of wortantics either express or implied, including any implied warranty of the vehicle or otherwise, that any part repaired or replaced under this claim merchantability or fitness for a particular purpose. Seller meither had been connected in any way with any accident, negligence or misuse. Records ARADNOG not suthorized any other person to ensure for it any liability in supporting this claim are available for (1) year from the date of payment notificonnection with the sale of this item/items. cation at the pervicing dealer for inspection by manufacturer's representative. CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

03/25/2008 16:10 2769269118

JOHNSON CHEVY OLDS B

PAGE 05/12

	JOHNSON	P.O. BOX TELEN	348 McC 400 C PHONE:	-BUICK-P Lure Avenue Lintwood, N (276) 926-4 (276) 926-9	5 7A 24228 1635	INC.	
a na stan a sa s							
				E IDENTIFICATION	MILEAGE OUT		ANVOICE NO
			-			P	ART-CLOSE
CLINTWOOD		VA		PONTIAC	MODRL G6 GT	SILVER	00000
							TERMS
CUST NO. LICEN 26385	<u>як ном</u> в ры 276-	DNB -	<u>rk phone</u>	<u>9106k No</u> 7409	PROD DATE	JWC 6383	CASH
UST LABOR RATE	DELIV. DATE	Deltw Miles	MILEAGE		TN-SERV DATE		
52.02	09/05/06	191	7287		09/05/06	JWC	
				ł	<u>                                     </u>		
the second second second second	26500 1D Claim Type X 10.79 18.48	B( Comp HAI	03 9201	Cd: ON La	1 W Total		: 0.0 13.20 13.20
n - Carlos - Ca							
OFFICE	COPY - P	AGE 01					
The factory warmenty co cale of this item/items wargentics either expre merchantability or fith Secures for authorized connection with the sal	The Seller hereby so or implied, inclus ess for a particular any other person to a	warranties with re expressly disclaim ing any implied was purpose. Seller no	s all rwanty of either	hereon is accurate up performed at no char- the vehicle or other had been connected in supporting this cight	nless otherwige show ge to owner. There wise, that any part n any way with any a m are available for	certify that the i)form n. Warranty envises de was no indication from ( repaired or replaced und coident, negligence or r (1) year from the late ( ction by manufactu er's	escribed were the appearance of der this claim minuse. Records T payment notifi.
CUS	TOMER SIGNATURE			(SIGNED) DEALER	R, GENERAL MANAGER O	R AUTHORIZED PERSON (D	ATE)
A Contraction Contraction							<b></b>

1.1

JOHNSON CHEVY OLDS B

PAGE 06/12

en an an Santa Santa Santa Santa Santa Santa Santa Santa Santa Santa Santa	JOHNSON	CHEVROLET-BUICK-PONTIAC,	INC.	
		348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228		
н Н		TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118		
		VEHICLE IDENTIFICATION MILEAGE OUT	DATE OUT	INVOICE NO.

			VEH	ICLE 1	DENTIFICATIO	N	MILEAGE OUT				VOICE NO.	
			1G2	ZH15	8164		6642	06/	05/07	1	8024 <i>F</i>	
							tottete energy a period		ten de la composida de la c		<u>RT-CLOS</u>	
CLINTWOOD		VA	YEAR		CE						TAG NO.	<u></u>
nene oli se oli sportan ne Never oli se provinsi se to	1		06	PON	TIAC	G	6 GT	ST	LVER		00000	
CUST.NO. LICE	NSE HOME PH	NE	K PHON		STOCK NG		prod. Date	i la s	ERV.ADV.	393	TERMS	
26385	276-	_			7409		00/00/00		C 6388	3	CASH	
CUST LABOR RATE			en andra andra en alter	and in the start of		32 C #3	N-SERV DATE	t a potet a pope	in production and the			
								tette pogeteren	<u></u>		· · · · · · · · · · · · · · · · · · ·	<u> </u>
52.02	09/05/06	191	66	42	05/21/07	0	9/05/06	MLB				
1												
· · · · ·												
. LINE CONTROL (1999)	OP. CODE FAIL	-CD TECH			Ú.	URS	/оту түре	A	MOUNT		jan se com	111
A CUSTOM												
CHECKEI												
, TRIED 1	fo dry AND	CLEAN, ODOR	NOU &	LD N	IOT GO AW	ΑY	, REPLACE	d ca	RPET :	IN		
REAR FI	loor pan											
() (B)C) +(\$(2)) (C)	24683 1W	B	6 33	97	_		.60 W		2.38			
Z.it he	Claim Type	: Comp	blain	it Có	l: OP I	ab		.6	Other	Irs:		
n da ang sa sa sa sa sa sa sa Tang sa sa sa sa sa sa sa sa sa sa Tang sa	х	CAP	<b>PET</b>		_ •		1 W		7.00		6.43	
		I			Line	TO	tal. <u>.</u>	13	9.38	1	6.43	
BE CUSTOM			TTOO				WITT NO		7 77			
CLOSEON	SK COMPLAIN	S THAT SUP	10150	or Mi	RROR COV	ER	WITT NO	1 51	AI			
	HECKED MIRR		тиат	ĊOVE		NO	T STAV C	LOSE	FOINU	)		
1 Sec 12 DT	JLLETIN#05-											
SIDE			· ,									
(		в					.40 W		1.58			
Auth:	Claim Type			it Cá	l: MH I	ds	orHrs: 0	.4	Other	Irs:	0_0	
	Х	MIF	ROR				l W		3.31	1	6.65	
brinde The					Line	To	<u>tal</u>	4	4.89	1	6.65	_
	ER COMPLAIN	S THAT IA.	LLLG	HTS	HAS WATE	R.	INSIDE O	F TH	EM			
	TAILLAMP	FOUND WATE	SR ST		NG IN BO	.TT.(	OM ON RI	GHT	REAR			
עראנשו שו של אייזיי עראנשו שו של אייזיי	4P ONLY.REP; 39640 6T	DACED RIGE	11 RE	AR 1	ALLLAMP							
	Claim Type				I: VR I		.30 W orHrs: 0		6.19 Otheri	[	0 0	
	Cancern TAPC	. cour	/TOTH			au	JIHIS: Ú	. 2	ocherr	178:	0.0	
OFFICE	COPY - P											
- the state of the second s							_					
The factory warranty of	. STATEMENT OF DISC		maat to	On been	behalf of servic	ing d	Mealer, I hereby	certify	that the i	format	ion contained	
White of this stem/item.	a. The Seller hereby	expressly disclaim	all	per	eon is accurace formed at no cha	valer Xge t	o otherwise show o owner. There	n. Wat Was no .	ranty servi indication	tes des (rom th	cribad were e appearance (	n ť
warranties either expr www.chantability or Fits	ess or implied, inclus	ing any implied was	ranty of	the	vehicle or othe	rwise	, that any part	πepaire	d or replace	d unde	r this claim	
Sadumes nor authorizes	Any other person to A	purpose. Seller ne Meaume for it any 1:	abiliry	in mun	boon connected porting this cla	in an im ar	y way with any a c available for	(1) ver	, negligenc	e or mi	suse. Records	5 5 1
connection with the sal	le of this item/items.		-		ion at the servi	cing	dealer for ineve	ction by	s iitum GD® ∩ / menu¶activ	ale of	payment not1	:1-
						-				ers r	opresentațive,	
CUs	TOMER SIGNATURE	v			(SIGNED) DEAL	ER, 61	ENERAL MANAGER O					
								AUXHOR	TAND PERSON	(DA)	FE)	
1. Contract of the second s												

03/25/2008	; 16:10	2769	269118			NUCKINUC	CHEVY OLDS B		PAGE	
	JOHNS	SON	P.O. BC TELE	348 M X 400 PHONE	CLU CLU : (2	<b>UICK-P</b> re avenue ntwood, v 76) 926-4 76) 926-9	7A 24228 635	INC.		
each de ch Alban (alban) aige de ch Staladen Schladen				• · · · · · · · · · · · · · · · · · · ·		MMITTER CONTRACTOR			1 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
ix D				( distance of the second se		BENTIFICATION 81641	MILEAGE OUT 6460	05/17/07	479	de No 951 A 7-CLOSE
CLINTWOOD		,	VA	VEAR 06		<b>B</b> IIAC	MODEL G6 GT	SILVER	100000000	<u>ac no.</u> )000
CUST NO. LIČE	NSE HOI	ME PHOD	t <b>H</b>	ORK PHON	<b>.</b>	STOCK NO	PROD. DATE	SERV. ADV.	100.00.4	世我州会
6385						7409	00/00/00	MDD 930(	) [C#	1SH
UST LABOR RATE	DELIV. DA	T B	DELIN MILES	MILEAG	E IN	date in	IN-SERV DATE		1919: 19 <u>19: 19</u>	
52.02	09/05/		191			05/14/07	09/05/06	MLB		
JOHNSON CHEVROL WE MAVE GENUINE TIRES AVAILABLE	GM ACCEŠŠOI S-ASK QUR PAR	RIES AV RTS DEP	VAILABLE-WE PARTMENT TOD	ALSO HAV AY!!	Έ	PARTS DESIG	NATED WITH AN RANTEE APPLIES	Y-SATURDAY 8:0 (X) INDICATE L CUSTOMER PAY	IMITED I	IFETIME
A CUSTOM SCANNE & CHAR REPLAC AGAIN	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF	LAINS LE & TO RE RING FY TH	POWER S FOUND D7 PLACE TH COLUMN/H AT DTC I	FC C04 HE STE POSITI DID NO	60-S ERIN ON S T RE	YMPTOM 00 G WHEEL I ENSOR & 3	POSITION S TEST DROVE	VEHICLE	Œ	
A CUSTOMI & CHAR' REPLACI AGAIN	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680	LAINS LE & TO RE RING FY TH 6L	POWER S FOUND D7 PLACE TR COLUMN/H AT DTC H E Cor	FC C04 HE STE POSITI DID NO 303 92	60-S ERIN ON S T RE 01	YMPTOM 00 G WHEEL I ENSOR & T SET. : WM La	POSITION S TEST DROVE 1.80 W	ENSOR. VEHICLE 97.13 .8 Other 286.48		).0
A CUSTOM SCANNE & CHAR REPLAC AGAIN	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim <u>T</u>	LAINS LE & TO RE RING FY TH 6L	POWER S FOUND D7 PLACE TR COLUMN/H AT DTC H E Cor	FC C04 HE STE POSITI DID NO 303 92 nplain	60-S ERIN ON S T RE 01 L Cd	YMPTOM 00 G WHEEL I ENSOR & T SET. : WM La	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Total	ENSOR. VEHICLE 97.13 .8 Other 286.48		
A CUSTOM SCANNEL & CHAR REPLAC AGAIN Auth:	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim <u>T</u>	LAINS LE & TO RE RING FY TH 6L	POWER S FOUND D7 PLACE TR COLUMN/H AT DTC H E Cor	FC C04 HE STE POSITI DID NO 303 92 nplain	60-S ERIN ON S T RE 01 L Cd	YMPTOM 00 G WHEEL H ENSOR & C SET. : WM La Line C	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Total	ENSOR. VEHICLE 97.13 .8 Other 286.48 383.61		
A CUSTOMI SCANNEI & CHAR' REPLACI AGAIN	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim <u>T</u>	LAINS LE & TO RE RING FY TH 6L	POWER S FOUND D7 PLACE TR COLUMN/H AT DTC H E Cor	FC C04 HE STE POSITI DID NO 303 92 nplain	60-S ERIN ON S T RE 01 L Cd	YMPTOM 00 G WHEEL H ENSOR & C SET. : WM La Line C	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Total	ENSOR. VEHICLE 97.13 .8 Other 286.48 383.61		
A CUSTOMI SCANNEI & CHAR' REPLACI AGAIN	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim <u>T</u>	LAINS LE & TO RE RING FY TH 6L	POWER S FOUND D7 PLACE TR COLUMN/H AT DTC H E Cor	FC C04 HE STE POSITI DID NO 303 92 nplain	60-S ERIN ON S T RE 01 L Cd	YMPTOM 00 G WHEEL H ENSOR & C SET. : WM La Line C	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Total	ENSOR. VEHICLE 97.13 .8 Other 286.48 383.61		
A CUSTOMI SCANNEI & CHAR REPLACI AGAIN I Auth:	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim <u>T</u>	LAINS LE & TO RE RING FY TH 6L	POWER S FOUND D7 PLACE TR COLUMN/H AT DTC H E Cor	FC C04 HE STE POSITI DID NO 303 92 nplain	60-S ERIN ON S T RE 01 L Cd	YMPTOM 00 G WHEEL H ENSOR & C SET. : WM La Line C	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Total	ENSOR. VEHICLE 97.13 .8 Other 286.48 383.61		
A CUSTOMI SCANNEI & CHAR REPLACI AGAIN Auth:	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim T X	LAINS LE & TO RE XING TY TH 6L CVPC:	POWER S FOUND D7 PLACE TH COLUMN/H AT DTC I I Cor Cor	FC C04 HE STE POSITI DID NO 303 92 nplain	60-S ERIN ON S T RE 01 L Cd	YMPTOM 00 G WHEEL H ENSOR & C SET. : WM La Line C	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Total	ENSOR. VEHICLE 97.13 .8 Other 286.48 383.61		
& CHAR' REPLACI AGAIN ' Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth: Auth:	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim T X STATEMENT O STATEMENT O STATEMENT O STATEMENT O STATEMENT O STATEMENT O STATEMENT O	- PA( DF DISCLA) of the way hereby est including put	POWER S FOUND DT PLACE TH COLUMN/H AT DTC I I Cor Cor Cor Cor Cor Cor Cor Cor Cor Cor	respect to markety of neither	60-S ERIN ON S T RE 01 it Cd T	YMPTOM 00 G WHEEL I ENSOR & C SET. : WM La Line C OTAL-AMOU OTAL-AMOU	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Fotal JNT	ENSOR. VEHICLE 97.13 .8 Other 286.48 383.61	Irs: (	contained ofd were opearance cf. his claim z. Rocords ment notifi.
A CUSTOMI SCANNEI & CHAR REPLACI AGAIN I Auth: CUSTOMI	ER COMPL D VEHICL T SIAD T ED STEER TO VERIF E7680 Claim T X STATEMENT O STATEMENT O STATEMENT O STATEMENT O STATEMENT O STATEMENT O STATEMENT O	- PA( DF DISCLA) of the way hereby es includir sicular pu agen to appress	POWER S FOUND DT PLACE TH COLUMN/H AT DTC I I Cor Cor Cor Cor Cor Cor Cor Cor Cor Cor	respect to markety of neither	60-S ERIN ON S T RE 01 it Cd T	YMPTOM 00 G WHEEL I ENSOR & C SET. : WM La Line C OTAL-AMOU OTAL-AMOU COTAL-AMOU COTAL-AMOU	POSITION S TEST DROVE 1.80 W aborHrs: 1 1 W Fotal JNT JNT	ENSOR. 97.13 97.13 .8 Other 286.48 383.61 NoCharge NoCharge	ITS: ( iformation ina descri from the a M under b or misus late of par-	contained ofd ware opearance c: nis claim z. Rocords ment notifi

. .. . JOHNSON CHEVROLET-BUICK-PONTIAC, INC. ..... 348 McCLURE AVENUE n na star Na kargana ar P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118 in a second DATE OUT INVOICE NO. VERICLE IDENTIFICATION MILEAGE OUT 04/05/07 47254 4497 Д 1G2ZH158164 EOD - C MAKE COLOR TAG NO. MODEL YEAR CLINTWOOD VA 00000 06 PONTIAC G6 GT SILVER STOCK NO. PRODUATE SERV ADV WORK PHONE HOME PHONE CUST NO. LICENSE 00/00/00 CASH 7409 MLB 2233 26385 DATE IN IN-SERV DATE DELIV MILES MILEAGE IN CUST LABOR RATE DELTY.DATE 03/29/07 09/05/06 09/05/06 52.02 191 4497 SERVICE DEPT. HOURS-MONDAY-SATURDAY 8:0) A.M.-5:00 P.M. JOHNSON CHEVROLET-BUICK-PONTIAC--\*\*WE'LL BE THERE!!\*\* PARTS DESIGNATED WITH AN (X) INDICATE LIMITED LIFETIME WE HAVE GENUINE GM ACCESSORIES AVAILABLE-WE ALSO HAVE TIRES AVAILABLE-ASK OUR PARTS DEPARTMENT TODAY!! SERVICE GUARANTEE APPLIES CUSTOMER PAY REPAIRS ONLY LUNE OP CODE FAIL CD TECH CUSTOMER COMPLAINS THAT THE DOME LAMP IS INOPERATIVE. А MARGENERGUND DOME LAMP INOPERATIVE WHEN OPENING DOORS. FOUND CONTACT BENT INSIDE OF DOME LAMP. REPLACED DOME LAMP ASSEMBLY. 1.00 .30 W C2686 1A B03 9201 16.19 Auth: Complaint Cd: OJ LaborHrs: 0.3 OtherHrs: 0.0 Claim Type: HSG/DM/LP 19 Х 1 Ŵ 18.69Line Total.... 34.88 - ---enale Received and a second TOTAL - AMOUNT NoCharge 19. Luci De français 22.023 - a ogide i konstruktion a www.sectoration 建工业编码 医肉黄素 -----1.1004 B. B. China la tra tra 1.00 A.C. CUSTOMER COPY - PAGE 01 STATEMENT OF DISCLAIMER On behalf of servicing dealer, I heraby carbiny that the information contained The factory warranty constitutes all of the warranties with respect to the hereon is accurate unless otherwise shown. Warranty servines described were sale of this item/items. The Seller hereby expressly disclaims all performed at no charge to owner. These was no indication from the appearance of Wallanties either express of implied, including any implied warranty of the vehicle or otherwise, that any part repaired or replaced under this claim merchantability or fitness for a particular purpose. Seller neither had been connected in any way with any accident, negligence or misuse. Records assumes for authorizes any other person to assume for it any liability in supporting this claim are available for (1) year from the date of payment notificonnection with the sale of this item/items. cation at the servicing dealer for inspection by manufacturer's representative. a ing a sa CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OF AUTHORIZED PERSON (DATE)

JOHNSON CHEVY OLDS B

PAGE 08/12

03/25/2008 16:10

JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118 Sang da VENICLE IDENTIFICATION MILEAGE OUT DATE OUT INVOICE NO. 03/21/07 47117 4278 А 1G2ZH158164 PART-CLOSE COLOR TAG NO. MAKE MODEL YEAR VA CLINTWOOD 00000 G6 GT SILVER 06 PONTIAC Comparison Provides PROD. DATE SERV ADV TERMS STOCK NO WORK PHONE CUST NO. LICENSE HOME PHONE 00/00/00 CASH 7409 JC 6388 26385 IN-SERV DATE CUST LABOR RATE DELIV.DATE date in DELIV.MILES MILEAGE IN 03/20/07 09/05/06 09/05/06 52.02 191 4278 JOHNSON CHEVROLET-BUICK-PONTIAC--\*\*WE'LL BE THERE!!\*\* SERVICE DEPT. HOURS-MONDAY-SATURDAY 8:0) A.M.-5:00 P.M. WE HAVE GENUINE GM ACCESSORIES AVAILABLE-WE ALSO HAVE PARTS DESIGNATED WITH AN (X) INDICATE LIMITED LIFETIME TIRES AVAILABLE-ASK OUR PARTS DEPARTMENT TODAY!! SERVICE GUARANTEE APPLIES CUSTOMER PAY REPAIRS ONLY LINE OP.CODE FAIL CD TECH CUSTOMER COMPLAINS DOME LAMP IS INOPERATIVE AT TIMES 7 ORDERED DOME LAMP. 14.13 A03 9201 COM  $y^{(1)} \in \mathbb{R}^{n}$  $\sim \gtrsim i$  , Line Total.... 125 BORGCUSTOMER COMPLAINS THAT THE CARPET ON THE RIGHT SIDE IS WET.WATER-TESTED VEHICLE&FOUND THAT THE RIGHT SIDE DOOR HINGES ARE OUT OF ADJUSTMENT CAUSIGN THE INDEXING WINDOW TO NOT CREATING A WATER-LEAK ON THE RIGHT SIDE OF THE ACARS VEHICLE.R&R RIGHT SIDE DOOR HINGES&ADJUSTED.WATER-TESTED AGAIN. TOTAL REQUIRED FOR REMOVING & RE-INSTALLING CARPET TO DRY FLOORPAN &  $SW_{1,2}$ CARPET. 821.21 and a second B4018 3A B03 9201 W Auth:E LaborHrs: 0.7 OtherHrs: 1.0 Claim Type: Complaint Cd: VN 2.1MAR Line Total.... Seed, 2019  $^{\circ}\Delta$  $B \sim -\pi + 0.00$ 172 CUSTOMER COPY - PAGE 01 STATEMENT OF DISCLAIMER On behalf of servicing dealer, I hereby certify that the information contained Thy factory warranty constitutes all of the warranhies with respect to the hereon is accurate unless otherwise shown. Warranty services described were Solve of this item/items. The Seller hereby expressly disclaims all performed at no charge to owner. There was no indication : rom the appearance of wortantics, either express or implied, including any Amplied warranty of the vehicle or otherwise, that any part repaired or replaced under this claim merchantability or fitness for a particular purpose. Seller meither had been connected in any way with any accident, negligence or misuse. Records Samues nor suthorizes any other person to assume for it any Mability in supporting this claim are available for (1) year from the (ate of payment notificonnection with the nois of this item/items. cation at the servicing dealer for inspection by menufacturer's representative. CUSTOMER SIGNATURE (SIGNED) DEALRE, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

JOHNSON CHEVY OLDS B

PAGE 09/12

03/25/2008 16:10

03/25/2008 16:10 2769269118

JOHNSON CHEVY OLDS B

a da National			
na 200 li Maria	JOHNSON	CHEVROLET-BUICK-PONTIAC,	INC.
	_,	348 McCLURE AVENUE	
		P.O. BOX 400 CLINTWOOD, VA 24228	
."		TELEPHONE: (276) 926-4635	
1 Sec.		FAX PHONE: (276) 926-9118	
1.1			

			VEH	ICLE II	ENTIFICATIO	J. M	ileags out	DATE OUT	INVOICE NO.
				ZH15			969	10/19/06	44914 A EOD - C
CLINTWOOD		AV	VEAR 06	19119119 I. I.	riac		<u>el</u> GT	SILVER	
CUST NO. LICE	NSE PH	<u>one</u> woi	rk Phon		TOCK NO		PROD PATE	JWC 6388	
26385			Martin trata.				· · ·		
CUST LABOR RATE								<u>, , , , , , , , , , , , , , , , , , , </u>	
52.02	09/05/06	191			10/16/06	- I - '			
JOHNSON CHEVROL WE HAVE GENUINE TIRES AVAILABLE	RT-BUICK-PONTIAC GM ACCESSORIES -ASK QUR PARTS D	**WE'LL BE T) AVAILABLE-WE A: EPARTMENT TODA:	HERE!!* LSO HAV Y!!	* E	SERVICE DE PARTS DESI SERVICE GU	PT. H GNATE ARANT	OURS-MONDAY D WITH AN EE APPLIES	(-SATURDAY 8:0) (X) INDICATE LI CUSTOMER PAY 3	A.M5:00 P.M. MITED LIFETIME EPAIRS ONLY
HOSE & DRAIN H Auth: B CUSTOME FOUND T APPT.	ER COMPLAIN TESTED VEHC FOUND BULL FOUND IT T HOSE & SECU 32852 93 Claim Type	S VEHICLE ILE & FOUR ETIN#PIC4( O NOT BE ( RED PER BU B( : Comp : Comp S VEHICLE HICLE IS ( , 10/20/20	HAS JD WA 79C. CONNE JLLET 06 33 olain IS P	A WA TER INS CTED IN 97 t Cd ULLI F AL OR AJ	IER LEAK ENTERING PECTED F . RE-CON : MH L Line NG TO TH	IN' RON' NEC' abo: <u>Tot</u> : E R	TO FRON I SUNROO IED FROI W rHrs: 2 al IGHT	I FLOORBON DF DRAIN NT SUNROOM .0 Other]	rs: 0.0
					Line	rota	al <u>.</u>		
<ul> <li>Maria (M.K. 1997) - 19</li> <li>Maria A. Roberts (M. 1997) - 19</li> <li>Maria A. Roberts</li></ul>				T	OTAL-AMO	UNT		NoCharge	
na an a	R COPY - P	LAIMER		On E	chalf of servici	ne dea	ler, I hereby	certify that the in	formation contained
The Factory versaty of sole of this item/item/ warrantics sither expre- merchantability or fits userment for outhorized commetion with the sal	2. The Seller hereby 255 or implied, includ 2688.for a particular Any other person to a	expressly disclaims Mang any implied was purpose. Seller no conume for it any is	all Tanty of Sither	the here perf the had cati	on is accurate to ormed at no char vehicle or other been connected i wrting this clai on at the service	nless ge to wise, n any m arç ing de	otherwise shows owner. There with that any part way with any av available for aler for inspec	n. Warranty pervis was no indication : repaired or replace coident, negligone (1) year from the d:	es described were rom the appearance of a under this claim or misuse. Records até of payment notifi. er's représentative.
								AUTHORIZED PERSON	(DATE)

JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118 1.15.20.000 100 19. 28. N. O. S. Section 6 VEHICLE IDENTIFICATION MILEACE OUT DATE OUT INVOICE NO. 09/27/06 1G2ZH158164 587 44590 Α EOD - C MAKE TAG NO COLOR YEAR VA CLINTWOOD G6 GT SILVER 00000 06 PONTIAC STOCK NO. PROD DATE SERV. ADV. TERMS HOME PHONE WORK PHONE CUST NO LICENSE 00/00/00 7409 MLB 2233 CASH 26385 IN-SERV DATE DELIV. DATE DELIV. MILES MILEAGE IN DATE IN CUST LABOR RATE 09/05/06 09/25/06 09/05/06 587 52.02 191 JOHNSON CHEVROLET-BUICK-PONTIAC--\*\*WE'LL BE THERE!!\*\* SERVICE DEFT. HOURS-MONDAY-SATURDAY 8:0) A.M. 5:00 P.M. PARTS DESIGNATED WITH AN (X) INDICATE LIMITED LIFETIME WE HAVE GENUINE GM ACCESSORIES AVAILABLE-WE ALSO HAVE TIRES AVAILABLE ASK OUR PARTS DEPARTMENT TODAY!! SERVICE GUARANTEE APPLIES CUSTOMER PAY REPAIRS ONLY LINE OP. CODE FAIL-CD TECH. HOURS/OTY TYPE AMOUNT A CUSTOMER COMPLAINS THAT THERE IS A WATER LEAK ON THE RIGHT REAR STRE WATER-TESTED VEHICLE&FOUND WATER ENTERING THROUGH THE REAR SUNROOF DRAIN TUBE.FOUND BULLETIN#PIC4079B INSPECTED REAR DRAIN TUBE&FOUND THAT IT IS NOT CONNECTED.R&R OF REAR SUNROOF DRAIN Conno padava B2853 93 B03 9201 W Claim Type: Complaint Cd: MH LaborHrs: 2.0 OtherHrs: 0.0 Auth: Line Total.... 1616 TOTAL-AMOUNT NoCharge  $(1,1) \in \mathbb{R}^{n}$ . . . . . . . 10.111  $\exp\{1/(1+\varepsilon^{-1})^2\}$ 11 division a album i sann 4 1 C 新聞書 , · 111 Zanta dari CUSTOMER COPY - PAGE 01 STATEMENT OF DISCLAIMER On behalf of servicing dealer, I hereby cartify that the information contained The factory warranty constitutes all of the warranties with respect to the horeon is accurate unless otherwise shown. Markanty pervices described were sale of this itom/sceme. The Seller hereby expressly disclaims all porformed at no charge to owner. There was no indication : rom the appearance of warrantics either express or implied, including any implied warranty of the vehicle or otherwise, that any part repaired or replaced under this claim merchantability or fitness for a particular purpose. Seller meither had been connected in any way with any accident, negligence or misuse. Records assumes nor Authorized any other person to addume for it any highlity in supporting this claim are available for (1) year from the (ate of payment notificonnection with the sale of this item/items. cation at the servicing dealer for inspection by manufacturer's representative. CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) 1.1-1.1-1

JOHNSON CHEVY OLDS B

PAGE 11/12

03/25/2008 16:10

03/25/2008 16:10 2769269118 JOHNSON CHEVY OLDS B JOHNSON CHEVROLET-BUICK-PONTIAC, INC. 348 McCLURE AVENUE P.O. BOX 400 CLINTWOOD, VA 24228 TELEPHONE: (276) 926-4635 FAX PHONE: (276) 926-9118 n ga shatina Manager and the second second A State State INVOICE NO VEHICLE IDENTIFICATION MILEAGE OUT DATE OUT an Britshill 1G2ZH158164 09/06/06 44272 Α 225 <u> PART-CLOSE</u> MODEL COLOR TAG NO. Make YEAR CLINTWOOD VA 00000 06 PONTIAC G6 GT SILVER HOME PHONE STOCK NO. TERMS LICENSE PROD.DATE SERV ADV CUST NO. 00/00/00 276 -MLB 2231 CASH DELTV DATE DELTV MILES MILEAGE IN DATE IN IN SERV DATE CUST LABOR RATE 52.02 00/00/00 09/06/06 09/28/05 225 JOHNSON CHEVROLET-BUICK-PONTIAC--\*\*WE'LL BE THERE!!\*\* SERVICE DEPT. HOURS-MONDAY-SATURDAY 8:0) A.M.-5:00 P.M. WE HAVE GENUINE GM ACCESSORIES AVAILABLE-WE ALSO HAVE PARTS DESIGNATED WITH AN (X) INDICATE L'MITED LIFETIME TIRES AVAILABLE-ASK OUR PARTS DEPARTMENT TODAY!! SERVICE GUARANTEE APPLIES CUSTOMER PAY REPAIRS ONLY OP.CODE FAIL CD TECH. LINE À CUSTOMER COMPLAINS THAT THE IS NO SOUND FROM THE RADIO FOUND THAT ALL SPEAKERS ARE INOPERATIVE.CALLED TECH.ASSISTANCE,CASE#9164750 & SPOKE W/MIKE KIGER.WAS ADVISED TO CHECK A/C INPUT&OUTPUT VOLTS CAREFROM RADIO&AMP.FOUND RADIO VOLTAGE NORMAL.FOUND NO OUTPUT FROM AMP. REPLACED RADIO AMPLIFIER. nin Chailteas I agus -R0820 6C B03 9201 W Auth: Claim Type: Complaint Cd: OJ LaborHrs: 1.1 OtherHrs: 0.0 х AMPLIFIER 1 W  $\|f_{i}(t)\| \leq \sum_{j=1}^{n} |h_{i}(t)| \leq 1$ Line Total.... 5727 TOTAL - AMOUNT NoCharge . ..... 1.20.00 8.4.11  $(T,\overline{a}) \in \mathbb{C}$ 1.111 6.029 41. (.) n diaka i 4. Robert (1995). en 18 a la Maria Author CUSTOMER COPY - PAGE 01 STATEMENT OF DISCLAIMER On bobalf of servicing dealer, I hereby carbify that the information contained The factory warranty constitutes all of the warranties with respect to the hereon is accurate unless otherwise shown. Warwanty pervices described were sale of this item/items. The Seller horoby expressly disclaims all performed at no charge to owner. There was no indication from the appearance of warrantics either express or implied, including any implied warranty of the vchicle or otherwise, that any part repaired or replaced under this claim verchantability or fitness for a particular purpose. Seller meither had been connected in any way with any accident, negligence or misuse. Records assumes nor authorizes any other person to examp for it any liability in supporting this claim are available for (1) year from the date of payment notificonnection with the sale of this stem/items. cation at the servicing dealer for inspection by manufacturer's representative.  $\lambda = \lambda_{1} + \frac{1}{2} \lambda_{2}$ CUSTOMER SIGNATURE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (SIGNED) (DATE) na The Standard Anna A

PAGE 12/12

## **ADR File Checklist**

 SR Number:71-613794249
 BBB Case:
 PGM0836587

 Customer:
 VIN:1G2ZH158164

 Make/Model/Year:
 Pontiac/G6/2006
 In Service:
 9/5/2006
 Mileage:
 16,888

 Received Date:
 3/25/2008
 Day 15 Date:
 04/08/08
 Goes Active:

 Primary Concern:
 No sound from radio, water leakin in sunroof, water leak in passager

 side door hinges out of allign, steering wheel off center, musty/mildew smell replaced

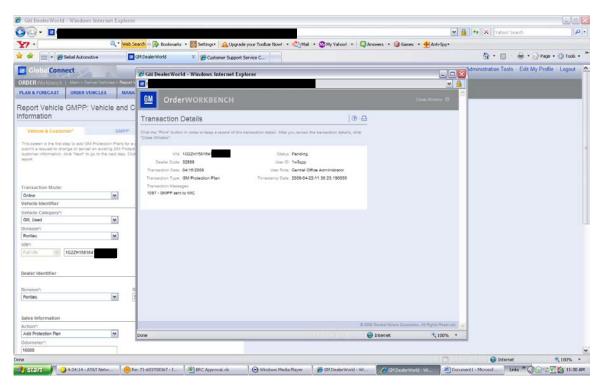
 carpet and trunk, power steering light on, water leak left trunk, thumping in steering, water in tail light.

**Case Scan / Acknowledgement** (24 hrs) **Completion Date/Time: Initial Calls** (72 hrs): **Customer** Completion Date/Time: 3/28/2008 / 3:08pm **Dealer Svc Mgr** Completion Date/Time: 3/26/2008 / 1:33pm **Dealer Finance Mgr Completion Date/Time:** Completion Date/Time: 3/26/2008 / 5:08pm **Repair Orders Requested: Received:** 03/24/08 Sales Documents: **Received:** 03/24/08 **BARS / Finance Sheet Case Assessment** (by Day 14): Lemon Law Eligible: No X Yes **Presumption:** Yes **GM Position – Customer / BBB Due Date** (7-10 days): Settlement / Goodwill Offered Date: All Documents Attached (by Day 15) **Arbitration Date:** Closing Activities: Settlement Completion Date/Time: 4/25/2008 / 11:32am **Executive Summary** Completion Date/Time: 4/25/2008 / 11:30am Completion Date/Time: 4/25/2008 / 11:34am **Close Siebel** 

DVM: Charles Marshall Node/Box: 404082/8209 Service Dealer: Johnson Chevrolet-Oldsmobile-Buick-Pontiac, Inc. Svc Mgr: Charlie Pike Selling Dealer: Johnson Chevrolet-Oldsmobile-Buick-Pontiac, Inc. Contact: (276) 926-4635

**NOTES:** 

	d - Windows Internet E	xplorer					
G0 - I						💌 🔒 👫 😽 Vahoof Search	P.
¥7 ·	Q	Web Search - 🔯 Bookmark	is 🔹 🔣 Settings• 🔒 Upgrade	your Toolbar Nowl 🔹 💐 Ma	il 🔹 😳 My Yahool 🔹 📮 Answers 🔹	🮯 Games 🔹 🌩 Acti-Spy•	
* * 🕾 • 🖉	Sebel Automotive	GM DealerWorld	🗶 🍘 Customer Support S	iervice C		@• © ⊕•0	Page • 💮 Tools • *
Vehicle Identifier		Defau Customer Informati	It Transaction Mode : Online				6
Vehrde Calegory Oldision Vite	OM, Used Pontiac 1622-188104	Pitel Customer Customer Type Mr Bruce Setter PO Bes 172 Clinesed, Virginia , L Evening Phone Primary Language: Becondary Language:	Individual Owner United States - 24228 English				
Sales Information							
Dealer Coda Astion Odometer Delivery Date	22008 Add Protection Plan 16888 04/16/2008						
Plan Lienholder							
Lienholder Type	Other Ponties P.O. Box 33172 Detroit, Michigan - 48232						
Protection Plans							
Plan Purchase Data: In Service Data:	04/16/2008						
Plan Type. Term Milage Umit Onductible Rantal Type Plan Pitos Total	Major Guand Retail 60 75000 0 51andard 3 0 00 3 0 00 5 0 00 5 0 00	BACK	CANCEL SUBMIT				
						📦 Internet	* 100% *
🐮 store 🌔	4:23:48 - AT&T Netw	Re: 71-603708367 - L	BRC Approval.als	Windows Media Player	CH DealerWorld - Wi		



## INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

February 25, 2011

Ormond Beach, FL

Service request: 71-614157143 VIN: 1G1ZT52885F

Dear

Thank you for your recent correspondence regarding your 2005 Chevrolet Malibu. We are sorry you are dissatisfied with your Chevrolet. Our continued success depends upon the satisfaction our customers receive from their vehicles.

We are concerned when we learn that a Chevrolet owner is dissatisfied with any phase of their experience with our product.

This letter is to confirm your scheduled repair opportunity at John Hall Chevrolet located in Daytona Beach, Florida. As per our conversation on March 27, 2008 this repair opportunity will take place on March 31, 2008 at 8:30 a. m. Eastern Time.

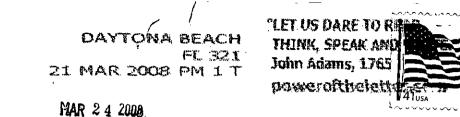
If you have further questions, please contact me at 1-866-790-5600 ext.11118 Monday through Friday between 8:00 a.m. and 4:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Thank you again for your correspondence. We appreciate the opportunity to assist you in this matter.

Sincerely,

Chevrolet Business Resource Center





Chevrolet Customer Assistance Center P.O. Box 33170 Detroit, Mi 48232 - 5170

helen Hardan de Barda de Barda de Bard Hard Hard Harden de Barda de Barda de Barda de Barda de Barda de Barda d

48232+3170

$\bowtie$	I DO NOT	r wish to	RECEIVE	WRITTEN	SOLICIT	ATION M	ATERIAL	S FRC	)M AN	ATTOR	IEV	
Pursuant to	the Florida	Lemon Law	, notice is g	iven to the m	anufacture	r as follows	3:					
	The v	ehicle has be	en out of s	ervice at leas	st 15 days	to repair o	ne or more	e subst	antial d	lefects.		
凶	3 or n	20 <b>re repai</b> r 2	attempts ha	we been mad	le to repai	r the same	substantia	l defec	t or co	ndition.		
		· ·	_	n(s) <u>Cleck</u>							DR	
<u></u> GREASE:		ALWAYS	WHEN COME	<u>TURNING</u> BACK B		<u>60146</u> SLORT				2 - DEM WOULD		VEHIGLE
	(NOTE: th	is is not a cor	mplete desc	ription; the m								
I am reques	ting that yo	ou make a fin	al attempt t	o correct the	continuing	substantial	defect(s) o	r condi	ition(s).			
Vehicle Ma	ke_ <u>CHE</u>	UROLE T		Mode		ALIBU			Y	lear 20	200	
VIN 116	IIND	5121J151	I I MIC		Date of	Delivery	8/05					
Name and	City/State of	of selling dea	ler or leasi	ng company (i	- if applicab	le)				0	Ð	
JOHN	HALL	CHEVRO	LET,	DAYTONA	BEAL	H - R.	EPAIR 1	DATES	5	3/07	10/8	107
Name and C	City/State o	fauthorized	service age	nt(s) attempti	ng previou	s repairs:		-				
				107 , MA				0#	10 -	2		
												<u></u>
Consumer					Hom	e phone(						
Address						phone (	)					
0	RMOND	BEACH,	FL		Signa	······						
					Date	Mailed					- (1/9	8)
0	D time	, triel	to fy	- short	term	fy only	9					
Q.	ear 6.	M,		A4 A	,					A. A	2	
leq				tempt								
mo	one.	can fi	i the	problem	. 4	1 have	28,0	00	mill	, en	,	
ta	e vehi	ile and	it i	o still	under	wana	nteg.	F	Ine l	prove	m	<b>`</b>
Ca	ra mo	t be	free	(decio	r <i>ja</i> ri	ce sou	A slock	tuc	psw	res stê	erng	)
ti	ton I	wart	a meu	v vehier	le.	The a	lester .	Acc	pig	formed	l	
the	s man	ny sero	ice be	ullites a	but t	the pr	oblem	per	sito	9	do	£
ļ.	unt a	vehicle	that	dum	ho ll	wythat	> 4	tur	a th	a wh	eel	
ø	qoes	over a	slight	l bury	r,	I soan	t a	press	manes	t lif	time	2
f.			v	r				V		V		
6						3/20/0	8					



#### GENERAL MOTORS BUSINESS RESOURCE CENTER

#### VIA FAX ONLY

February 15, 2008

CRONIC BUICK-PONTIAC-GMC 2515 N EXPY GRIFFIN , GA 30223-7200 (770) 227-4271

#### INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Re:

Siebel Request: 71-614158083 2007 Pontiac G6 VIN 1G2ZF58B874

Dear: Glen Betsill

This is a letter of notification regarding a Better Business Bureau case PGM0836461 involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

## Paul Hill

Paul Hill BRC Customer Relationship Manager Ph# 866-790-5700, extension 11560 FAX# 866-850-2195 Revised 8/02/2007

#### Privileged and Confidential Information

#### CASE ASSESSMENT

By: Paul Hill State: GA

Customer Name:

Service Request: 71-614158083

Vehicle is: new

BBB Case No.: PGM0836461

BAC Code:

151988

Vehicle ID No.: 1G2ZF58B874

DVM Name: Sam Logan

Year, Make & Model: 2007 Pontiac G6

Lien holder: GMAC Other: {Name}

Mileage at Time of BBB Filing miles

Phone/Cell Number: 404082 8149

In Service Date: 4/28/2007

> Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer} Sale Type: Purchase Lease Other : {Type} CAM Name: Aubrey Washington

Phone Number: 678-240-9832

# VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (\*) if day(s) out of service are already counted in another category.

PLACE A CHECKMARK IN THE BOX FOR THE MAJOR CONCERN BASED ON REPAIR ORDERS. USE "N/A" IF THERE WERE NO REPAIRS FOR THE COMPONENT GROUP.

⊠ <u>Steerii</u>	ng			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
01/16/08	33187	1	14,940	C/S vehicle is making a squeaking noise from rear when going over bumps or when getting out of vehicle. Test drove vehicle 4 times/ also with service manager <b>no squeak</b> duplicated Replaced steering gear per Sam performed Front end alignment (TOE) and test drove vehicle C/S there is a rattle from front of vehicle when going over bumps/ C/S hears the rattle Referred to bulletin number 06-02-32-007B Lubricated intermediate shaft and repositioned per bulletin
□ <u>Axle</u>				
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
02/19/08	33964	1	16,165	C/S there is a bad noise coming from vehicle; rattling when going over bumps Glenn tested/ drove with customer on dirt road/normal rough Could not duplicate at this time
□ <u>Wheel</u>	/Tires			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:

05/17/07	26983	1	940	C/S vehicle pulls to right when driving since wheels Swapped back Advise Torque steer-double check tire pressures tire size two sizes too large from 16 to 18 Per Phil in sales
05/17/07	27066	1	1040	C/S pulls to right when driving & accelerating Customer to ride with Barry. Torque steer? FEA? Customer rode with Barry & then Father drove with Chad in vehicle <b>No pull or vibration</b>
				C/S feels vibration between 55-65 MPH Advise Has 18 A/M wheels. See Phil / Chad if necessary See above: C/S pulls to right when driving & accelerating
02/29/08	23233	*	16425	Perform 4 wheel alignment (internal) Rotate and balance 4 tires
□ <u>LOF</u>				

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
02/19/08	33964	*	16165	LOF

## THE STATE LEMON LAW READS:

Days out of service: : 30 Cumulative Calendar days during any period of two years or 24k miles (which ever comes first) and at least the first 15 of those days must fall within the lemon law rights period. Repairs Must meet one of the four criteria listed in law (see law) Time period : 12 months/12k miles (Lemon Law rights period Does Lemon Law state nonconformity must continue to exist? YES If applicable, safety-related repairs One repair attempt on steering/braking Safety-related time period 12 months / 12k miles (Lemon Law rights period)

Number of repair attempts in the presumption period:	0
Total days out of service during the presumption period:	0
Total days out of service during customer's ownership:	4

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: There are no other SRs Date & Offer/Result:

### RECOMMENDATION

CRS recommends a denial at this time.

## RATIONALE

Vehicle doesn't appear to meet presumption for state lemon laws or have any real problems. There does not appear to be any breach of warranty.

## REASON FOR REMOVAL

**CRS FINAL OFFER:** 

DATE:

PLAINTIFF'S FINAL DEMAND:

DATE:

OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

AMOUNT TO CUST: \$

ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:



GENERAL MOTORS BUSINESS RESOURCE CENTER

#### VIA FAX ONLY

May 7, 2008

BBB Autoline 4200 Wilson Blvd. Suite 800 Arlington, VA 22203-1838

RE: c/o Alex Simanovsky & Associates, LLC Service Request: 71-614158083 BBB Case Number: PGM0836461 2007 Pontiac G6 Vehicle Identification Number: 1G2ZF58B874 Customer Relationship Specialist: Paul Hill

#### **Manufacturers Testimony and Position in Writing**

We are sorry **and the set of the** 

purchased the vehicle new on April 28, 2007 and the vehicle was sold with approximately 329 miles.

According to the Agreement to Arbitrate dated April 23, 2008, the customer had 1 concern with the vehicle:

• Steering / Suspension

Based on the Customer Claim Form signed by **Sectors** on April 23, 2008, it appears that the consumer is seeking "a repurchase of the subject vehicle as well as reasonable attorney's fees" through the BBB Autoline program. A repurchase or replacement award can be awarded under either the guidelines of the General Motors Program Summary or the Standards of the Georgia State Lemon Law.

#### **General Motors Program Summary:**

On page 2 of the General Motors Program Summary it states:

"A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use."

Being that the Customer Claim Form states that the vehicle has accumulated approximately 16,169 miles, it would appear that this case cannot be awarded a repurchase or replacement under the General Motors Program Summary.

#### **Standards of the Georgia Lemon Law:**

March 17, 2011 Page 2

On page 1 of the Standards of the Georgia Lemon Law under the heading "MANUFACTURER'S DUTY TO REPURCHASE OR REPLACE A VEHICLE" it states:

"The lemon law establishes a lemon law rights period, which is the period ending one year after the date of the original delivery of a new motor vehicle to a consumer OR the first 12,000 miles of operation after delivery of a new motor vehicle to a consumer, whichever occurs first."

Furthermore, under the heading "NONCONFORMITY MUST BE REPORTED WITHIN LEMON LAW RIGHTS PERIOD" it states:

"The Georgia lemon law provides that, if a new motor vehicle has a nonconformity (see above definition) and *the consumer reports the nonconformity during the lemon law rights period to the manufacturer*, its agent, or the dealer who sold the vehicle, the nonconformity must be corrected at the manufacturer's expense."

Upon review of the service history of **Service** vehicle, it does not appear that the vehicle was presented to a General Motors dealership within the first 12,000 miles of operation. Through utilizing the General Motors Vehicle Inquiry System, speaking with the personnel at Cronic Buick-Pontiac-GMC in Griffin, GA and reviewing the second page of the signed Customer Claim Form provided by the consumer's attorney, the first time of **Service** presented his vehicle to a dealership was on January 16, 2008 at 14,940 miles as documented on Repair Order #BUCS33187. Therefore, it also does not appear that a repurchase or replacement through the Georgia Lemon Law is an available remedy. (I have attached a copy of the General Motors Vehicle Inquiry System and referenced Repair Order to confirm this information.)

With that being said, it appears that the arbitrator has 2 remaining awards available in regards to this arbitration: repairs under General Motors Program Summary or a denial. Seemingly it is for this reason that the Agreement to Arbitrate states "Consumer: Eligible for Repairs Only".

General Motors does make every effort to meet the highest quality standards. By providing the New Vehicle Limited Warranty for 36 months or 36,000 miles, General Motors covers the cost of repairs to correct any vehicle defect related to materials or workmanship occurring during the warranty period. The owner has not experienced any out-of-pocket expenses for warranty repairs and the vehicle is still covered by the New Vehicle Limited Warranty, which provides assurance that defects in parts or materials will be covered by the manufacturer. General Motors has never denied the customer repairs.

The last Repair Order for the vehicle being presented to General Motors dealership requesting service was in February of 2008. This would lead us to believe that the vehicle is not experiencing any outstanding concerns. Furthermore, General Motors has not denied coverage under the terms of the New Vehicle Limited Warranty and will continue to uphold our written warranty as specified in the warranty booklet.

Based on the information presented here, General Motors does not feel that a repurchase or replacement decision is an eligible remedy under either the General Motors Program Summary or Georgia State Lemon Law. Furthermore, General Motors would respectfully request that a denial decision be rendered so that we can be afforded the opportunity to continue to work under the terms of the warranty to correct any vehicle defect related to materials or workmanship that may arise.

Sincerely,

**Kimberly Nott** Business Resource Center General Motors Corporation









HUMMER





FAX COVER
BUICK PONTLAC GMC CHRYSLER PLYMOUTH JEEP
2515 NORTH EXPRESSWAY GRIFFIN, GA 30223 PHONE: (770) 227-4271 FAX: (770) 467-1005
TO: Sheila McCarthy
FROM: Glenn Bets.11
DATE: 3-12-08
PAGES (INCLUDING COVER):
TEXT: file on

-----

·----

-----

----

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

------

\_\_\_\_

\_\_\_\_

-----

BILL OF SALE		Jeep
BUYER'S ORDER / INVOICE (Not a Receipt for Cash)	NIC	CHRYSLER
GMC		ock No
	na Natalan (an Alexan) an an Alexandra ann an Alexandra. An Alexandra an Alexandra an Alexandra an Alexandra an Alexandra an Alexandra.	Date _04/28/2007
DEAL #: 8527		distante de la compañía de la compañía
232 249 AV VIEW 2292 77042274	4271	esman <u>LEAH KRISTINA</u>
Purchaser Add durbane Add d	March 19 Contract of Contract	All Constant of Co
City GRIFFIN State GA County SPALDING Zip	Business	20 S
for we (thereinafter referred to as Purchaser or Buyer) hereby	Home agree to purchase from you under th	ne terms and conditions
I or we (thereinafter referred to as Purchaser or Buyer) hereby specified, the following: New <u>XX</u> Used <u>Demo</u>	Year 2007	# 28937
Make PONTIAC Body 40R SDN	Model <u>68</u> Color BL	
WIN VIESERS 88874	Mile ante de la Constant de Mile	eage 329 see
USED TRADE-IN		an a
		t Marata da Elega Brega (b. 1916 - Barton Alexandro, Santa
Year Balance Amount	<ul> <li>A statistical statisti Statistical statistical statisticae statisticae statisticae statisticae statis</li></ul>	n an
Serial # 2 <sup>rg</sup> Make of Trade-In Mileage	n a chuir ann an chuir an chuir ann an chuir a Chuir ann an chuir ann an chuir ann an chuir ann ann an chuir ann ann ann an chuir ann ann ann ann ann ann ann a Chuir ann ann an chuir ann ann ann ann ann ann ann ann ann an	an a
Year Balance Amount		
DURCHASER'S CERTIFICATION	<ul> <li>A second s</li></ul>	
Conditions on both the face and reverse side hereof. This Agreement		e de la companya de l La companya de la comp
, cancels and supercedes any pior Agreement and as the date hereo comprises the complete and exclusive statement of ferms of the		20990.00
Agreement, relating to the subject matters covered hereby. The	Trade In Allowance	H/A
The parties Purchaser by his execution of the Agreement, acknowledged	Secure Etch Theft Protection	20990.00
that he has read its terms and conditions and has received a frue copy * of the Agreement.	A designation of the set of the s	2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 -
TRANSIF DAMAGE 2019 Tool (consisted only constrained and source) and the second states of the	Selling Price	21389.00
and/or storage damage to the vehicle sold by the Seller therein, and Purchaser, hereby releases the Seller for any, and all claims, arising out of		19.00
such transit and/or storage damage. The set bale warman and encount	Extended Service Plan	N/A
THIS VEHICLE HAS NON-CHRYSLER: CORR ACCESSORIES. Chrysler does not warranty these conversions or accessories (https://www.com	GA MV Warranty Rights Fee Subtotal	3.00
	Balance Owed On Trade Total Delivery Price	N/A
INON: CHRYSLER SERVICE: CONTRACT: You are purchasing a	Deposit/Down Payment	22908.23 N/A
service contract from a company other than CHRYSLER Corp. CHRYSLER does not stand behind it. If you need repairs that are	Guaranteed Auto Protection	<u>1750.00</u> 600.00
not covered by your CHRYSLER warranties, you should contact the company that provided this service contract before.	· 1997、 1995、 1997、 1997、1997、1995、1995、1995、1995、1995、1995、	aliter est partire all'est
Contacting CHRYSLERic Managements and the research advector and a second s	a Mala Basanan di Balan di Sandi se Bili da ke di Telebarti ke jaka di sebata sebata ke ketakaran paka	大学,1947年7月1日(1977年1月)) 1920年年(1977年1月1日)(1977年)
this limitation X and the second second second where the second second second second second second second second		Antonia (al antonia de la casa de Antonia (al antonia de la casa de l
THIS VEHICLE HAS NON-GENERAL MOTORS CORP. ACCESSORIES.	and the state of the second state of the state of the second second second second second second second second s	
GM does not warranty these conversions of accessories.	Balance Due On Delivery	21758.23
NON GM SERVICE CONTRACT: You are purchasing a service.	THAVE READ THE MATTER PRIN HEREOF AND AGREE TO IT AS PA	TED ON THE BACK
Source from a company other, than General Motors Corp.	TRACT AS IF IT WERE PRINTED A	
covered by your GM warranties, you should contact the company that provided this service contract before	OR OLDER, AND HEREBY ACKNO	A 18 YEARS OF AGE,
contacting GM.	OF A COPY OF THIS CONTRACT.	
l understand this limitation:X	FINANCE NUVELL CREDIT COM	PARYLIC
DISCLAIMER OF WARRANTIES	LIENTO P.0. 50X 242510	<u>n 1997 († 1977)</u> 1995 - State State († 1986) 1995 - State State († 1986)
THE SELLER CRONIC, INC. HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED,	ADDRESS	
INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND CRONIC;	ADDRESS LITTLE ROCK AR 723	
INC. NEITHER ASSUMES NOR AUTHORIZES ANY OTHER	Purchaser's	n an an the the second day day the The second day day the
PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION () WITH THE SALE OF THE VEHICLE.	Signature	en en Manager en skriver en en stade en e
*DEMONSTRATORS ARE SOLD "AS IS" WITH ONLY THE		nels anti-rest of the million
REMAINDER OF FACTORY WARRANTY, IF ANY, WARRANTY START DATE CORRESPONDS, TO INITIAL IN-SERVICE DATE	Co-Purchaser's Signature	en e
HE INFORMATION ON THE WINDOW FORM FOR THIS	the set of the course of the	Alter all and the second second
VEHICLE IS A PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY	ACCEPTED FOR CRONIC, INC	When a standard stranger Mension and stranger
	BV: CONT	
SOOI-29 <del>7</del> (022)	СКОИІС ІИС	₽9₽:80 80 2

....

# **CUSTOMER PROPOSAL**

-----

(1)	Vehicle Selected Stock Number	Today's Date 4/25	<u>ชาตา</u>
	How did you hear about	us? Frien	
	Home Phone _		
	Business Phone Mobile		
	Email Address		
2)	Description of Vehicle Model Year <u>2007</u>	New (X) Pre-owned ( ) Certified P	Pre-owned ( ) Model <u>GC</u> Trim
	Style <u>40</u>	Color Dack	Trim Odometer Mileage3281
	VIN Number		Oddineter MineageOAN
	Description of Trade		
	Nodel Year	Manufacturer	Model Trim
	cicense number		Odometer Mileage
	VIN Number		(17 digits)
		Name(s) as it will appear on the title	3
(	City Griffin	Sta	te Ga. Zip
(	County paiding		ZIPZIP
:  :	s There Anything You W	ould Like to Add to this Vehicle?	
D	Drivers License Number		
c		Joint Applicant	
3	SN Applicant		
	Joint Applica	nt	DOB
	A. The market value purchasing is: \$_	of the vehicle you are	C. We will be paying off your old vehicle as part of
		s a manufacturer preferred	this Agreement up to \$
ļ	equipment packa	ge discount of: \$	D. Most lending institutions would like to see as
	The Manufacturer rebate of: \$	is also giving you a cashback	much as 20% cash down payment for premium
		usted sale price of: \$	and preferred financial programs. In your case we would like to see \$
	after all rebates a	nd discounts.	
	B. Our professional k	ouyers have looked at your car	E. This will make your estimated monthly investment payments between
	and, based on sim	nilar cars we have bought and are willing to buy your car today up to \$	\$ and \$ a month.
ł	6.9 Z(	01-29+(022)	ואר 21 08 08:46a CRONIC INC





#### Window Tinting • Spray on Bed Liners Auto and Truck Accessories

6041 N. Henry Blvd. • Suite A • Stockbridge, GA 30281 Ph. (770) 474-4636 • Fx. (770) 474-7950

Name ANIL		Date	13107
Address			17-1-
Phone			
Fax			
Job Description	Sq. Foot	Price	Total
2007 Cle BLK			
Tint All			125a
Ledess Ent	11		AO.
18" What +7.	TES .		14750
			1 1
STK 20080.	PT234	5	
Hult out			
VINAP 14			
10476			
		Sub-Total	
		Tax	
		Installation	
		Total	1800
			1000
			· · · · · ·





CHRYSLER 



UICK PC

PONTIAC

2515 NORTH EXPRESSWAY **GRIFFIN, GEORGIA 30223** 

CUSTOMER NO. 10801TAG NO. LORNA 05715/07 384 BUCS26983 920 ABOR RATE LICENSE NO. <sup>втоск №</sup> Р12345 MILEAGE 940 BLK/ DELIVERY DATE 07/PONTIAC/G6/4DR SDN DELIVERY MILES 329 GRIFFIN, GA L G Z Z F 5 8 B 8 7 SELLING DEALER NO. PRODUCTION DATE 4 FT.E.NO. P.O. NO 05715/07 COMMENTS MO: 944 ----------LABOR - - -J# 1 46BUZ01 WHEEL/TIRE CONCERN TECH(S):388 INTERNAL C/S VEHICLE PULLS TO RIGHT WHEN DRIVING SINCE WHEELS SWAPPED BACK - ADVISE TORQUE STEER-DOUBLE CK TIRE PRESSURES TIRE SIZE TWO SIZES TOO LARGE FROM16 TO 18 PER PHIL IN SALES JOB# 1 TOTALS-----JOB# 1 JOURNAL PREFIX BUCS JOB# 1 TOTAL 0.00 COMMENTS-..... DROP OFF TOTALS-----TOTAL LABOR.... 0.00 TOTAL PARTS.... 0.00 [ ] CASH [] CHECK CK NO. F ſ TOTAL SUBLET... 0.00 TOTAL SUBLET.... TOTAL G.O.G.... TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX..... ŏ.00 \* [] VISA [ ] MASTERCARD [] DISCOVER × 0.00 0.00 \* [ ] AMER XPRESS [] OTHER [ ] CHARGE \* 0.00 **TOTAL INVOICE \$** 0.00 THANK YOU FOR CHOOSING CRONIC FOR YOUR SERVICE NEEDS! OUR GOAL IS FOR YOU TO BE COMPLETELY SATISFIED WITH YOUR SERVICE EXPERIENCE. IF WE FALL SHORT OF THAT MARK PLEASE CALL ME @ 770-227-4271 SO THAT WE CAN MAKE IT RIGHT FOR YOU! THANKS AGAIN, GLENN BETSILL - SERVICE MANAGER. CUSTOMER SIGNATURE \*\*\*\*\* DUPLICATE INVOICE \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* PAGE 1 OF 1 CUSTOMER COPY [ END OF INVOICE ] 09:26am

arelds and Revendels EBAINT

Rey.



1



CHRYSLER 



BUICK P

PONTIAC

 $\overline{\mathbf{H}}$ 

2515 NORTH EXPRESSWAY GRIFFIN, GEORGIA 30223

CUSTOMER NO. 10801		384 <sup>TAG NA</sup>	<u>э.                                    </u>	105/17/07	BUCS2706
	ABOR BATE	LICENSE NO. MILEAGE	1,040	BLK/	втоск NO. P12345
GRIFFIN, GA		AC/G6/4DR SDN	······	DELIVERY DATE	DELIVERY MILES
	L G 2 Z	F 5 8 B 8 7 4		SELLING DEALER NO.	PRODUCTION DATE
	NT. E. NO.	P. O. NO.	, -	R. O. DATE 05/17/07	
	COMMENTS				MO: 10
ABOR # 1 46BUZ01 WHEEL/TIRE CONCERN C/S PULLS TO RIGHT WHEN DRIVIN	ТЕСН	(S):999	TNTERNAL		
CUSTOMER TO RIDE W/RARRY TOPOL	E STEED2 CEA2	-	2111 (d) (d) (d)		
CUSTOMER RODE WITH BARRY & THE IN VEHICLE - NO PULL OR VIBRAT	N FATHER DROVE WT	TH CHAD			
OB# 1 TOTALS		••••			
JOB# 2 CHARGES	1 JOURNAL PREFI	X BUCS JOB# 1 TOTAL	0.00		
	••••••	•••••••			
ABOR # 2 46BUZ03 BALANCE WHEELS/TIRES C/S FEELS VIRPATION RETUREN SE	TECH	(S):999	INTERNAL	· · · · · · · · · · · · · · · · · · ·	
C/S FEELS VIBRATION BETWEEN 55 HAS 18" A/M WHEELS - SEE PHIL/ SEE LINE 1					
DB# 2 TOTALS					
JUB#		( BUCS JOB# 2 TOTAL	0.00		
			ł		
DTALS			••••		
**************************************	****	TOTAL LABOR	0.00		
[] CASH [] CHECK CK NO. [	] *	TOTAL SUBLET	0.00 0.00		
[] VISA [] MASTERCARD [] DISCOVE	ER * *	TOTAL G.O.G TOTAL MISC CHG.	0.00		
[] AMER XPRESS [] OTHER [] CHAR		TOTAL MISC DISC TOTAL TAX	0.00 0.00		
***************************************		TOTAL INVOICE \$	0.00		
ANK YOU FOR CHOOSING CRONIC FOR YOUR SERVI R GOAL IS FOR YOU TO BE COMPLETELY SATISFI					
ILL ME @ 770-227-4271 SO THAT WE CAN MAKE T	MARK PLEASE				
ANKS AGAIN, GLENN BETSILL - SERVICE MANAGE	R.				
01070170					
CUSTOMER SIGNATURE ************************************	TE INVOIO	CE ****************	1		
GE 1 OF 1 CUSTOMER COF	Ŷ				
		[ END OF INVOICE ] 08	1.26am I		

1

ï









lick poi

 $\overline{\mathbf{H}}$ 

2515 NORTH EXPRESSWAY GRIFFIN, GEORGIA 30223

CUSTOMER NO. 10801	I	ADVISOR		TAG NO			
T0001			LICENSE NO.	384 MILEAGE		01/21/08	BUCS33187
			UUGINƏE NU.	MILEAGE	14,940		P12345
GRIFFIN, GA			C/G6/4DR SD			DELIVERY DATE	DELIVERY MILES 329
		1 G 2 Z F	58 в 8 7	4		SELLING DEALER NO.	PRODUCTION DATE
		F T. E. NO.		P. O. NO.		R. O. DATE 01/16/08	
· · · · · · · · · · · · · · · · · · ·		COMMENTS				01/10/08	14045
TUIALS							MO: 14945
**************************************	****	r		200	0.00		
*	*	<del>.</del>	TOTAL LA	RTS	0.00		
	(NO.[]*		TOTAL SU TOTAL G.(	D.G	0.00		
*	) []DISCOVER * *		TOTAL MIS	SC CHG. SC DISC	0.00 0.00		
* [] AMER XPRESS [] OTH	~ - *		TOTAL TA	(	ŏ.ŏŏ		
*************	*******	•	TOTAL IN	VOICE \$	0.00		
THANK YOU FOR CHOOSING CRONIC	FOR YOUR SERVICE N	EEDS!					
OUR GOAL IS FOR YOU TO BE COM SERVICE EXPERIENCE. IF WE FAL	L SHORT OF THAT MAR	K PLEASE			-		
CALL ME @ 770-227-4271 SO THA THANKS AGAIN, GLENN BETSILL	Ι ών ΓΆΝΙΜΑΚΙ ΙΓ ΟΤ	GHT FOR YOU!					
CUSTOMER SIGNATURE							
****	DUPLICATE	INVOIC	E ******	******	*****		
					-	. <u></u>	
							1
					1		
PAGE 2 OF 2	CUSTOMER COPY		[ END OF	INVOICE ] 0	9:26am		
				1•			•

Reyrolds and Reynolds ERAINTINVE CC645579 Q (12:06)

,



1



CHRYSLER \_\_\_\_\_



BUICK PONTIAC

Ŵ

2515 NORTH EXPRESSWAY

GRIFFIN, GEORGIA 30223

CUSTOMER NO.	10801				384	612	01/21/08	BUCS33187
				LICENSE NO.	MILEAGE	14,940		<sup>STOCK NO</sup> P12345
GRIFFIN,	GA		07/PONTIAC				DELIVERY DATE	DELIVERY MILES 329
				58в8	74		ELLING DEALER NO.	PRODUCTION DATE
			F.T.E.NO.		P. O. NO.		<sup>R. O. DATE</sup> 01/16/08	
			COMMENTS		- <sup>1</sup>			MO: 14945
LABOR						•••••		
J# 1 47BUZ	AXLE/DIF C/S VEH IS MAKIN OVER BUMPS OR WH TEST DROVE VEH 4 DUPLICATED	FERENTIAL G A SQUEAKING NOIS EN GETTING OUT OF TIMES ALSO WITH S G GEAR PER SAM PER ROVE VEH	E FROM REAR WHE VEH ERVICE MANAGER	N GOING NO SQUEAK		WARRANTY		
	1 15858368 •1 15858368	CORE R	.508 ÉTURN	TOTAL	IT PRICE- - PARTS	WARRANTY WARRANTY 0.00		
JOB# 1 TOTAI	_S	 						
JOB# 2 CHAR	æs	JOB# 1,	JOURNAL PREFIX	BUCS JOB#	1 TOTAL	0.00		
J# 2 45BUZ	BUMPS C/S HEAR TH REFERED TO BULLET LUBRICATED INTERN	FIN NUMBER 06-02-32 MEDIATE SHAFT AND F	VEH WHEN GOING ( 2-007B REPOSITIONED PE	OVER R BULLETIN	t signer	WARRANTY		
JUB# 2 TOTAL	_S	# .						
COMMENTS		JOB# 2 3	JOURNAL PREFIX			0.00		
LOANER			• • • • • • • • • • • • • • • • • •		•••••	-		
								1
PAGE 1 OF 2		CUSTOMER COPY	Ĩ	CONTINUED ON	NEXT PAGE] 0	9:26am		

8.q

Reynolds and Reynolds, FRA'VTINVE, CC645879 Q (12:06)

!





CHRYSLER 



BUICK P

¥/

2515 NORTH EXPRESSWAY GRIFFIN, GEORGIA 30223

CUSTOMER NO. 10801			384	664	INVOICE DATE 02/26/08	BUCS3396	4
	LABOR PATE	LICENSE NO.	MILEAGE	16,165	BLK/	STOCK NO. P12345	
GRIFFIN, GA	VEAR/MAKE/MODEL 07/PONTIAC	/G6/4DR SDN	1		DELIVERY DATE		9
		58 в 874			SELLING DEALER NO.	PRODUCTION DATE	
	IT.E.NO.	P. O.	NO.		<sup>R. O. DATE</sup> 02/19/08		
	COMMENTS					MO: 1618	85
TUTALS							
* [] CASH [] CHECK CK NO. [	*	TOTAL LABOR. TOTAL PARTS.		0.00			
* [] VISA [] MASTERCARD [] DISCOVER	' *	TOTAL SUBLET TOTAL G.O.G. TOTAL MISC (		0.00 0.00 0.00			
* [] AMER XPRESS [] OTHER [] CHARGE	*	TOTAL MISC C TOTAL MISC E TOTAL TAX	DISC	0.00			
* *************************************	*	TOTAL INVO		0.00			
THANK YOU FOR CHOOSING CRONIC FOR YOUR SERVIC	E NEEDS!			0.00	,		
OUR GOAL IS FOR YOU TO BE COMPLETELY SATISFIE SERVICE EXPERIENCE. IF WE FALL SHORT OF THAT	MARK DI FASE			F			$\neg$
CALL ME @ 770-227-4271 SO THAT WE CAN MAKE IT THANKS AGAIN, GLENN BETSILL - SERVICE MANAGER	RIGHT FOR YOU!					·	
CUSTOMER SIGNATURE	TE INVOIC	F *********	*****	*****			
		£					
							İ
				- 			
					0		_
PAGE 2 OF 2							
CUSTOMER COPY		[ END OF INV	OICE ] 0	9:26am			I

Reynolds and Reynolds ERAINTINVE CC645379 Q (12.06)

,



ł







BUICK PC

PONTIAC

 $\overline{\mathbf{V}}$ 

2515 NORTH EXPRESSWAY GRIFFIN, GEORGIA 30223

USTOMER NO.	10801			4 <u> </u>			384	°. 664	02/26/08	BUCS	33964
			LABOR RATI		LICENSE N	O.	MILEAGE	16,165	D BLK/	STOCK NO. Р1234	45
GRIFFIN	CA.				/G6/41	DR SI	) N	· · · ·	DELIVERY DATE		<sup>s</sup> 329
GRIFFIN	, GA			2 Z F					SELLING DEALER NO.	PRODUCTION	
			F T.E.NO.				P. O. NO.		R.O. DATE 02/19/08		
1Ë			C OMMENTS						02, 19, 00	 MO:	1618
JUB# 1 CHA	KUES									PiQ.	
_ABOR•••••• D# 1 47BUZ	AXLE/DI C/S THERE IS A OVER BUMPS GLENN TEST DROV	FFERENTIAL BAD NOISE COMING F E WITH CUSTOMER OF CATE AT THIS TIME	FROM VEH	TECH(S) RATTLING	:388 WHEN G			0,00			
108# 1 TOT	ALS	••••	· · · · · · · · · · · ·								
108# 2 CHA	PGFS	JOB# 2	I JOURNAL	PREFIX	BUCS 3	JOB#	1 TOTAL	0.00			
ABOR	3KG 3,000 M 3.000 MILE SERV	ILE SERVICE ICE AS PER MENU						INTERNAL			
ARTS		MILE SERVICE AS F				1.1617					
AU9	1 12605566 5 0IL	FILTE 5W30	R 1.836	••••		UNI	I PRICE-	INTERNAL INTERNAL			
	3 010	0000			٦	FOTAL	- PARTS	0.00			
10B# 2 TOT	ALS										
OB# 3 CHA	RGES	J0B# 2	2 JOURNAL	PREFIX	BUCS	)0B#	2 TOTAL	0.00			
ABOR											
# 3. 70BUZ0	3 RENTAL RENTAL RENTAL			TECH(S)	:999			0.00			
0B# 3 TOT.	ALS	· · · · · · · · · · · · · · · · · · ·									
		JOB# 3	3 JOURNAL	PREFIX	BUCS J	IOB#	3 TOTAL	0.00			
									-		
PAGE 1 OF 2		CUSTOMER COPY					NEXT PAGE				

1





CHRYSLER



UCK PC

Ħ

2515 NORTH EXPRESSWAY GRIFFIN, GEORGIA 30223

	0801			384	292	INVOICE DATE 02/29/08	BUCS3423
		LABOR RATE	LICENSE NO.	MILEAGE	16,425	COLÓB	тоск № Р12345
GRIFFIN, G	A A	YEAR/MAKE/MODEL 07/PONTIAC	/G6/4DR_SD	 )N		DELIVERY DATE	DELIVERY MILES
,, <b>u</b>		VEHICLE J.D. NO. 1 G 2 Z F				SELLING DEALER NO.	PRODUCTION DATE
		F. T. E. NO.		P. O. NO.		R. O. DATE 02/29/08	
F		COMMENTS				02/29/08	
JUB# 1 CHARGES						<u></u>	MO: 164
LABOR							
гцг	4 WHEEL ALIGNMENT RFORM 4 WHEEL ALIGNMENT RFORMED 4 WHEEL ALIGNMENT	TECH(S)	:402		INTERNAL		
JOB# 1 TOTALS							
	J0B# 1			TOTAL	0.00		
ROT	ROTATE AND BALANCE ATE AND BALANCE 4 TIRES ATED AND BALANCED 4 TIRES	TECH(S)	:402	· · · · · · · · · · · · · · · · · · ·	42.95		
			LABOR		42.95		
		JOURNAL PREFIX			42.95		
					••••••		
c	***************************************	*	TOTAL LAB	<u>0</u> R	42.95		
[]CASH [	] CHECK CK NO. [ ]	*	TOTAL PAR TOTAL SUB	LET	$0.00 \\ 0.00$		
[] VISA [	] MASTERCARD [] DISCOVER	*	TOTAL G.O TOTAL MIS	C CHG.	0.00		
[] AMER XPRES		* *	TOTAL MIS	CDISC	0.00		
	******************************	*	TOTAL INV		42.95		
ERVICE EXPERIENC ALL ME @ 770-227 HANKS AGAIN. GLE	DOSING CRONIC FOR YOUR SERVICE YOU TO BE COMPLETELY SATISFIED ZE. IF WE FALL SHORT OF THAT MA 7-4271 SO THAT WE CAN MAKE IT R ENN BETSILL - SERVICE MANAGER.	WITH YOUR			42.33		
CUSTOMER S	SIGNATURE ******** DUPLICATI	E INVOICE	******	*****	****		
AGE 1 OF 1	CUSTOMER COPY		[ END OF	INVOICE ] 09:	26am		
II.q	9001-29 <del>1</del> (022)			лі лі	כאחו	88 <b>4:</b> 80 8	30 SI 76M

Reynolds and Reynolds ERAINTINVE CO845879 G (12:05)

Į.

ļ

FAX COVER
CRONIC, INC. BUICK PONTIAC GMC CHRYSLER PLYMOUTH JEEP
2515 NORTH EXPRESSWAY GRIFFIN, GA 30223 PHONE: (770) 227-4271 FAX: (770) 467-1005
TO: Sheila McCarthy
FROM: Glenn Betsill
DATE: 3-17-08
PAGES (INCLUDING COVER): 4
TEXT:

d.

	ANCE CHARGE	
Dealer Number	Contract Number	· · · · · · · · · · · · · · · · · · ·
Buyer (and Co-Buyer) Name and Address (Including County and Zip Code)	Creditor - Seller (Name a	nd Address)
GRIFFIN GA SPALDING	CRONIC INC 2515 N EXPRE	
ou, the Buyer (and Co-Buyer, if any), may buy the vehicle below for	GRIFFIN GA 30	
n credit under the agreements on the front and back of this contract ontract) the Amount Financed and Finance Charge according to the asis. The Truth-In-Lending Disclosures below are part of this contract.	t. You agree to pay the payment schedule belo	Creditor - Seller (sometimes "we" or "us" in this
New/Used/Demo Year and Model Vehicle Identific	ation Number	Primary Use For Which Purchased
NEW 2007 G6 1G2ZF58B87		personal, family or household     business     agricultural
FEDERAL TRUTH-IN-LENDING DISCLOSUR		
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.FINANCE CHARGE The dollar amount the credit will 	s Total Sale Price The total cost of your purchase on credit, including your down payment of \$ 1750,00 is	Insurance. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is authorized to sell such insurance in Georgia. You are not required to buy any other insurance to obtain credit unless the box indicating Vendor's Single Interest Insurance is required is checked below. Your decision to buy or not buy other insurance will not be a factor in the credit approval process. If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.
Your Payment Schedule Will Be: Number of Amount of When Payments		Check the insurance you want and sign below: Optional Credit Insurance
Payments Are Due	~~~	🗌 Credit Life: 🔲 Buyer 🖾 Co-Buyer 🔲 Both
		Credit Disability (Buyer Only)
Or As Follows:		Premium: Credit Life \$N/A
Late Charge. If payment is not received in full within days after it is due,	you will pay a late charge	Credit Disability \$
of \$ 50.00 or 5 % of the payment, whichever is less.		Insurance Company Name
Prepayment. If you pay off all your debt early, you will not have to pay a penalty. Security Interest. You are giving a security interest in the vehicle being purchased.		N/A Home Office Address
Additional Information: See this contract for more information including inform	ation about nonpayment,	N/A
default, any required repayment in full before the scheduled date and security interes	t	Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy
······································	\$ <u>22487.23</u> (1) / <u>A</u>	credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in Item 4A of the Itemization of Amount Financed. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.
+ Cash	<u>/A</u> /A	
+Other <u>REBATE</u> \$ 1750.		Other Insurance
(If total downpayment is negative, enter "0" and see 4H below) 3 Unpaid Balance of Cash Price (1 minus 2)	\$ <u>1750.00</u> (2) \$20737.23(3)	Type of Insurance N/A
Other Charges Including Amounts Paid to Others on Your Behalf	\$ <u>20737.23</u> (3)	Premium \$
(Seller may keep part of these amounts): A Cost of Optional Credit Insurance Paid to Insurance		Insurance Company Name
Company or Companies.		Home Office Address <u>A</u>
Disability \$ N/A \$	/A	I want the insurance checked above.
C Other Insurance Paid to the Insurance Company(ies)		X Buyer Signature Date
D Official Fees Paid to Government Agencies S ATE OF CA for N-A S 3 3 1 to N/A S ATE OF CA S S 3 1		Co-Buyer Signature     Date
tor N/A	A I	
S.q 2001-734(077)	I N C	Mar 17 08 01:51p CRONIC

	Ψ <u>——— (</u> 0) [	44 4
4 Other Charges Including Amounts Paid to Others on Your Behalf	a go sa lo ageiraí e	Premium \$ <u>N/A</u>
(Seller may keep part of these amounts):		Insurance Company Name
A Cost of Optional Credit Insurance Paid to Insurance		and the company many
Company or Companies.		N/O
Life S N/A		Home Office Address / A
μι <del>σ</del>	N/A	1 H / I /
		I want the insurance checked above.
	N/A	
s sale instruction and the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instruction of the instr	N/A	
D Official Fees Paid to Government Agencies	N/A	Buyer Signature D
to to the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of	.00	V v statistica de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contratación de la contrata
to to the formation of the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second sec	A market the name of the state of the	Co-Buyer Signature
<u>N/A</u> <u>N/A</u> <u>S</u>	N/A	Co-Buyer Signature D
		THIS INSURANCE DOES NOT INCLUDE INSUR
	17A	ON YOUR LIABILITY FOR BODILY INJUR
	V/A	PROPERTY DAMAGE CAUSED TO OTH
G Government Certificate of Title Fees	.00	
H Other Charges (Seller must identify who is paid and		Returned Check Charge: You agree to pay a charge e
describe_purpose.)		the greater of \$30 or 5% of the check amount if any che
16 / 24	MA Solations Report	give us is dishonored and we make written demand that
String Product Peace Datables \$	1/A	só.
DEALER BOC FFF		
		VENDOR'S SINGLE INTEREST INSURANCE
to HIGH TO THE TOT TO THE TOT TO A TO THE TOT TO THE TOT TO THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT TO THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT THE TOT TO THE TOT TO THE TOT TO THE TOT TO THE TOT TO THE TOT TO THE TOT TO THE TOT TO THE TOT TO THE TOT TO THE TOT TO TOT TO TOT TO TOT TO TOT TO TOT TO TO		insurance): If the preceding box is checked, the Ci
to to to to to to to to to to to to to t	ITA STATES	requires VSI insurance for the initial term of the cont
	17A	protect the Creditor for loss or damage to the y
	A Costa a March 1990	<ul> <li>(collision, fire, theft). VSI insurance is for the Creditor</li> </ul>
<u></u>	- non no	protection. This insurance does not protect your inter
Total Other Charges and Amounts Paid to Others on Your Behalf	\$ <del>317E0 25 (4)</del>	the vehicle. You may choose the insurance com
5 Amount Financed (3 + 4)	\$ 21/30,23 (5)	through which the VSI insurance is obtained.
and the second second second second second second second second second second second second second second second	and a second second second second second second second second second second second second second second second	elect to purchase VSI insurance through the Credito cost of this insurance is \$ and is also a
		in Item 4B of the ITEMIZATION OF AMOUNT FINAN
		The coverage is for the initial term of the contract.
NO COOLING State law does not provide for a "cooling off" or cance	G OFF PERIOD	
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind.	G OFF PERIOD Ellation period for th cause. You cannot c	is sale. After you sign this contra ancel this contract simply becau
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable you	G OFF PERIOD Ellation period for th cause. You cannot c	is sale. After you sign this contra ancel this contract simply becau
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable w and retain its right to receive a part of the Finance	G OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge.	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buver Signs X	G OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge.	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buver Signs X	G OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge.	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra	G OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for making	G OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements.	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our righ aking others.	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our righ aking others.	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our righ aking others.	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign.	Coff PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us relat in from enforcing any of our righ aking others. read it or if it contains	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra- ing to this contract. Any change to this contract mus Co-Buyer Signs X its under this contract without loong them. For exam any blank spaces. You are entitled to
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract, You confirm that bef	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us relat in from enforcing any of our righ aking others. read it or if it contains	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before the to take it and review it. You confirm that you received a	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co	is sale. After you sign this contra ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before the to take it and review it. You confirm that you received a	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it.
NO COOLING State law does not provide for a "cooling off" or cance you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agre in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before the terms of this contract. You confirm that before you confirm that before you confirm that you received a O4/28/07	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us relat in from enforcing any of our righ aking others. read it or if it contains ore you signed this co completely filled-in co Co-Buyer Signs X	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it.
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for making See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before to take it and review it. You confirm that you received a Buyer Signs X Date Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it.
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for making See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before to take it and review it. You confirm that you received a Buyer Signs X Date Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it.
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before tree to take it and review it. You confirm that you received a 04/28/07 Buyer Signs X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th loes not have to pay the debt. The other owner agrees to the security interest in the vehicle	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it.
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreent in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra we may extend the time for making some payments without extending the time for making See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before ree to take it and review it. You confirm that you received a Buyer Signs X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th toes not have to pay the debt. The other owner agrees to the security interest in the vehicle Date 4/29/07	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it.
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreent in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for making See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before to take it and review it. You confirm that you received a Buyer Signs X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the loses not have to pay the debt. The other owner agrees to the security interest in the vehicle Date	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X its under this contract without losing them. For exam any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for ma See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before in every signs X Buyer Signs X Date Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the loss not have to pay the debt. The other owner agrees to the security interest in the vehicle Date Date	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us relat in from enforcing any of our righ aking others. read it or if it contains pre you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X is under this contract without loong them. For exam any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. 
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for ma- See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before iree to take it and review it. You confirm that you received a Date	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us relat in from enforcing any of our righ aking others. read it or if it contains pre you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X is under this contract without loong them. For exam any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. 
NO COOLING State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for ma- See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before there to take it and review it. You confirm that you received a Buyer Signs X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th toes not have to pay the debt. The other owner agrees to the security interest in the vehicle Date	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but Title
NO COOLING         State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind.         The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance         HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding: Buyer Signs X         If any part of this contract is not valid, all other parts stay valid. We may delay or refraive may extend the time for making some payments without extending the time for making some payments.         NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign.         You agree to the terms of this contract. You confirm that before to take it and review it. You confirm that you received a gray of the contract you sign.         You agree to the terms of this contract. You confirm that before you exact copy of the contract you sign.         You agree to the terms of this contract. You confirm that before you exact copy of the contract you sign.         You agree to the terms of this contract. You confirm that before you exact copy of the contract you sign.         Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th loes not have to pay the debt. The other owner agrees to the security interest in the vehicle         Date	A OFF PERIOD ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us relat in from enforcing any of our righ aking others. read it or if it contains pre you signed this co completely filled-in co Co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract mus Co-Buyer Signs X is under this contract without loong them. For exam any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. 
NO COOLING         State law does not provide for a "cooling off" or canceryou may only cancel it if the seller agrees or for legal you change your mind.         The Annual Percentage Rate may be negotiable wand retain its right to receive a part of the Finance         HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X         If any part of this contract is not valid, all other parts stay valid. We may delay or refrained the time for making some payments without extending the time for making some payments.         NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign.         You agree to the terms of this contract. You confirm that before to take it and review it. You confirm that you received a Date         Buyer Signs X       Date         Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th toes not have to pay the debt. The other owner agrees to the security interest in the vehicle         Date	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract musi- Co-Buyer Signs X its under this contract without losing them. For exam- any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but Title Title re) under the terms of seller's agreement(s) with Assigned ( Assignet with limited recourse
NO COOLING         State law does not provide for a "cooling off" or canceryou may only cancel it if the seller agrees or for legal you change your mind.         The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance         HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X         If any part of this contract is not valid, all other parts stay valid. We may delay or refrained the time for making some payments without extending the time for making some payments.         NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign.         You agree to the terms of this contract. You confirm that before to take it and review it. You confirm that you received a Date         Buyer Signs X       Date         Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th toes not have to pay the debt. The other owner agrees to the security interest in the vehicle         Dther owner Signt Milere XIC       Date         Delier assigns its interest in this contract to       YX         Seller assigns its interest in this contract to       YX         Assigned with recourse       Assigned with recourse         CRDN IC INC       By	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau Seller may assign this contra- ing to this contract. Any charge to this contract mus Co-Buyer Signs X ts under this contract without losing them. For exam any blank spaces. You are entitled to intract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but Title
NO COOLING         State law does not provide for a "cooling off" or cancely ou may only cancel it if the seller agrees or for legal you change your mind.         The Annual Percentage Rate may be negotiable wand retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right and the receive a part of the Finance and retain its right and the receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance and retain its right to receive a part of the finance and retain its ontract is not valid, all other parts stay valid. We may delay or refrawe may extend the time for making some payments without extending the time for making some payments without extending the time for making some payments.         NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign.         You agree to the terms of this contract. You confirm that before some agrees and other owners — A co-buyer is a person who is responsible for paying th does not have to pay the debt. The other owner agrees to the security interest in the vehicle.         Other ownef.BightHide       Xi:       Date	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract musi- Co-Buyer Signs X its under this contract without losing them. For exam- any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but Title Title re) under the terms of seller's agreement(s) with Assigned ( Assignet with limited recourse
NO COOLING State law does not provide for a "cooling off" or cancel you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable vi- and retain its right to receive a part of the Finance and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for ma- See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that before free to take it and review it. You confirm that you received a Buyer Signs X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th does not have to pay the debt. The other owner agrees to the security interest in the vehicle Other ownef. Bighkildre XIC Date	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract musi- Co-Buyer Signs X its under this contract without losing them. For exam- any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but Title Title re) under the terms of seller's agreement(s) with Assigned ( Assignet with limited recourse
NO COOLING         State law does not provide for a "cooling off" or cancer you may only cancel it if the seller agrees or for legal you change your mind.         The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance.         HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X         If any part of this contract is not valid, all other parts stay valid. We may delay or refrawe may extend the time for making some payments without extending the time for making some payments.         NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign.         You agree to the terms of this contract. You confirm that before to take it and review it. You confirm that you received a 04/28/07         Buyer Signs X       Date         Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th does not have to pay the debt. The other owner agrees to the security interest in the vehicle         Other ownef: BGANHER XI:       Date         Date       Date         Date       Date         Other ownef: BGANHER XI:       Date         Seller assigns its interest in this contract to       XX         Assigned with recourse       Assigned with recourse         CRDN IC INC       By	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra</i> ing to this contract. Any change to this contract musico- Co-Buyer Signs X its under this contract without losing them. For exam- any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but Title Pe) under the terms of Seller's agreement(s) with Assigned Title
State law does not provide for a "cooling off" or cancel you may only cancel it if the seller agrees or for legal you change your mind. The Annual Percentage Rate may be negotiable to and retain its right to receive a part of the Finance HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agree in writing and we must sign it. No oral changes are binding. Buyer Signs X If any part of this contract is not valid, all other parts stay valid. We may delay or refra- we may extend the time for making some payments without extending the time for ma- See back for other important agreements. NOTICE TO THE BUYER: Do not sign this contract before you exact copy of the contract you sign. You agree to the terms of this contract. You confirm that bef- free to take it and review it. You confirm that you received a 04/28/0 Buyer Signs X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying th does not have to pay the debt. The other owner agrees to the security interest in the vehicle Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Date Da	A OFF PERIOD Ellation period for th cause. You cannot c with the Seller. The e Charge. ement between you and us related in from enforcing any of our right aking others. read it or if it contains ore you signed this co completely filled-in co co-Buyer Signs X e entire debt. An other owner is a given to us in this contract.	is sale. After you sign this contra- ancel this contract simply becau <i>Seller may assign this contra-</i> ing to this contract. Any change to this contract musi- Co-Buyer Signs X its under this contract without losing them. For exam- any blank spaces. You are entitled to ntract, we gave it to you, and you we by when you signed it. Date a person whose name ison the title to the vehicle but Title Title re) under the terms of seller's agreement(s) with Assigned ( Assignet with limited recourse

2007 G6 - 1SV SEDAN 41U BLACK 70D LIGHT TAUPE ORDER NO. KSFGJT/TDC STOCK NO VIN 1G2 ZF58 B8 74	/L4G	GENERAL MOTORS CORPORATION & SUBSIDIARIES RENAISSANCE CENTER DETROIT MI 48243-1114 VEHICLE INVOICE 2AD57466318 ********************************
MODEL & FACTORY OPTIONS	MSRP	INV AMT RETAIL - STOCK
2ZF69 G6 - 1SV SEDAN	17175.00	16230.38 INVOICE 02/15/07
FAD TRIM, SIMULATED WALNUT BURL	N/C	N/C SHIPPED 02/15/07
FE9 50-STATE EMISSIONS	N/C	N/C EXP I/T 02/26/07
FX2 AXLE RATIO 3.91	N/C	N/C INT COM 02/26/07
LE5 ENGINE, 2.4L HO 4-CYL DOHC MFI	N/C	N/C PRC EFF 02/15/07
		KEYS XXXXX XXXXX
		WFP-S QTR OPT-1
		BANK: GMAC - 029
		CHG-TO 08-252
		SHIP WT: 3225
		HP: 19.3
		GMS: 16515.13
		SUPPLR: 17251.56
		MRM: 17825.00
		MEMO 708.75

TOTAL MODEL & OPTIONS17175.0016230.38ACT 23116365.13DESTINATION CHARGE650.00650.00H/B261515.25DEALER CO-OP ADVERTISING171.75ADV261171.75

DASHER COLEMAN PONTIAC BUICK GMC, IN

REMIT TO GMAC NO. 029 VIN 1G2ZF58B874



#### GENERAL MOTORS BUSINESS RESOURCE CENTER

#### VIA FAX ONLY

February 15, 2008

CRONIC BUICK-PONTIAC-GMC 2515 N EXPY GRIFFIN , GA 30223-7200 (770) 227-4271

Re:

Siebel Request: 71-614158083 2007 Pontiac G6 VIN 1G2ZF58B874

Dear: Glen Betsill

This is a letter of notification regarding a Better Business Bureau case PGM0836461 involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Paul Hill

Paul Hill BRC Customer Relationship Manager Ph# 866-790-5700, extension 11560 FAX# 866-850-2195

## **BBB AUTO LINE**



#### WAIVER REQUIRED BY GEORGIA LAW

Section 10-1-784(d) of the Georgia Motor Vehicle Warranty Rights Act (the "Lemon Law") requires that consumers who wish to arbitrate a claim under the Georgia Lemon Law must waive their rights to pursue legal action under the Uniform Commercial Code provisions listed below. Please understand that, by signing this waiver form, you are *not* waiving any right you may have to file a legal action under the Georgia Lemon Law.

If you have any questions about the rights that you are waiving, you may call the Georgia Governor's Office of Consumer Affairs at 404-656-3790.

Please sign and return this waiver form to the BBB along with your *Customer Claim Form*. IF THE VEHICLE IS REGISTERED UNDER JOINT OWNERSHIP, ALL OWNERS SHOULD SIGN THIS FORM.

I understand that state law provides that if I participate in proceedings under the Georgia Motor Vehicle Warranty Act, I will be deemed to have waived and given up other rights I might have under the Uniform Commercial Code provisions of Georgia state law (Official Code of Georgia Annotated Sections 11-2-602 through 11-2-609). I understand that I have a right to consult with the Georgia Governor's Office of Consumer Affairs and with a private attorney prior to signing this form and surrendering these rights.

I hereby surrender and waive any rights I may have under provisions of the Official Code of Georgia Annotated Sections 11-2-602 through 11-2-609.

vehicle owner

vehicle co-owner

printed name

printed name

date

date

## **BBB AUTO LINE**



#### **Earned Finance Charge Statement**

\* If you are seeking a repurchase of a financed vehicle, Georgia lemon law provides for a refund of earned finance charges when a vehicle is bought back. Please contact your leinholder to obtain the following information and return this form, along with your *Customer Claim Form*, to our office.

Through \_\_\_\_\_\_\_ , I have paid \$ \_\_\_\_\_\_ in finance/interest charges. (mm/dd/yy)

Customer Signature

Customer Printed Name

## **BBB AUTO LINE**



March 24, 2008 Re:GAC01 PGM0836461:

vs Pontiac/GMC Division

ALEX SIMANOVSKY & ASSOCIATES 2300 HENDERSON MILL ROAD SUITE 300 ATLANTA GA 30345

Dear Scott Fortas, Attorney:

Thank you for contacting the BBB AUTO LINE program. Your claim will be opened once your properly completed *Customer Claim Form* is returned to our office.

Please review the information outlined below and follow the instructions.

- \* Completing Your BBB AUTO LINE Claim Please read this document first. It explains what you need to do to help us handle your claim.
- \* *Program Summary* This document explains the types of claims that may be arbitrated in the BBB AUTO LINE program and the remedies available.
- \* Customer Claim Form (CCF) Information we have on file regarding your complaint is recorded on the *CCF*. Please verify the accuracy of the information and make any necessary changes. Please provide the Vehicle Identification Number (VIN).
- \* Waiver Required by Georgia Law Georgia law requires that you sign this form before pursuing your claim in BBB AUTO LINE. Please read the waiver, and sign and return it along with your completed *CCF*.
- \* *Earned Finance Charge Statement* If you are seeking a repurchase of a financed vehicle, please complete this form, sign it and return it along with your completed *CCF* and other documentation.

If you would like to review the programs rules and policies, please visit <a href="http://www.dr.bbb.org/autoline/alprocess.asp">http://www.dr.bbb.org/autoline/alprocess.asp</a>

The Georgia Motor Vehicle Warranty Rights Act (i.e., the Georgia Lemon Law) requires that claims filed with BBB AUTO LINE and seeking remedies under the Act be submitted on forms approved by the Governor's Office of Consumer Affairs. If you wish to pursue a claim under the Georgia Motor Vehicle Warranty Rights Act, we must received the completed *Customer Claim Form* and *Waiver Required by Georgia Law*, both signed by the titled owner(s).

To initiate a claim under the Act, please submit the completed *Customer Claim Form* and *Waiver*. Unless we receive these forms, completed and properly signed, we must determine that you are not seeking remedies under the Act.

We have notified the manufacturer about your contact with us. The manufacturer may contact you to discuss your case. Please let us know if you reach a settlement so we can record that information in your file.

Once we receive your signed *CCF* with the VIN, if eligible, we will officially open your case. Within a few days, we will contact you by phone to discuss your claim. Our goal is to help you and the manufacturer in reaching a mutually satisfactory resolution to your dispute.

Please call me at (800)955-5100 if you have any questions or if I may be of help.

Sincerely,

Carolyn Hill at Extension 509

#### BBB AUTO LINE Customer Claim Form

Case number: PGM0836461 Contact Date: 03/22/08 Start Date:

Please make any necessary corrections to the information below, <u>print</u> or verify your VIN number and lienholder/leasing company information at the bottom of this page, and complete the missing information in Section 4 on the next page (attach additional sheets as needed).

#### SECTION 1: CUSTOMER INFORMATION

Titled owner:	C/O Scott Fortas, Atto	rney	
Mailing address:			
City: Atlanta		State: GA	Zip code:
Day phone:	Evening phone:		Cell phone:
Fax:	E-mail address:	, <u>-</u>	

#### SECTION 2: VEHICLE INFORMATION

Make: Pontiac/GMC	Model:	G6	Year: 2007	Current mileage: 16169
Name(s) that appears on the v	ehicle title:			
Selling dealer/city/state: Cro	nic, Inc., Griff	fin, GA		
Primary Servicing dealer/city	/state: Cronic,	Inc.,		
Acquired as 🛛 new 🗌 used	🗌 demo 🔲 I	eased	Is the vehicle in your pos	ssession? 🛛 yes 🔲 no
Purchase/lease date: 04/28/	07		Mileage at purchase/leas	e:
First repair attempt date: 01/	16/08		First repair attempt mile	<sub>age:</sub> 14940
How often is the vehicle used for business purposes (percent	age): 0 a		er of vehicles owned sed by the business:	Transmission type: Automatic  Manual
Has the vehicle been in an acc	ident/had body c	lamage?	」yes ⊠ no	Date of accident:
Description of damage:				

#### SECTION 3: DESIRED OUTCOME (Describe what you want done to resolve your concern)

Consumer is being represented by the law firm of Alex Simanovksy & Associates. Consumer requests a hearing in writing ONLY and seeks a repurchase of the subject vehicle as well as reasonable attorney's fees.

#### Please complete the missing information in the box below and on page 2.

VEHICLE INDENTIFICATION NUMBER	
Lienholder/Leasing Company	Phone Number
Account Number	

#### **SECTION 4: VEHICLE PROBLEMS (List primary problem first)**

	<u> </u>		~-/	
Problem	Servicing dealer(s)	# of repair attempts	List the date, mileage, and days out of service for each repair attempt	Does the problem exist now?
Example: A/C won't cool properly	Any Dealer, Inc.	2	4/23/06 3,500 miles 5 days 6/10/07 12,700 miles 1 day	yes
Steering/Suspension		2		yes

#### Total days out of service for all problems: \_\_\_\_\_

Signature of Titled Owner(s) \_\_\_\_\_ Date \_\_\_\_\_ Date \_\_\_\_\_ I am submitting this dispute for resolution in the BBB AUTO LINE program, and I agree to arbitrate the dispute under the BBB AUTO LINE Arbitration Rules.

Please mail or fax this completed form with <u>copies</u> of all available repair orders, your vehicle registration, your sales agreement or lease agreement, and any other relevant documents (e.g., written correspondence with the manufacturer, etc.) to:

BBB AUTO LINE 4200 Wilson Blvd., Suite 800 Arlington VA, 22203-1838 Fax: 703-247-9700



March 24, 2008

PAUL HILL PONTIAC/GMC P O BOX 33172 DETROIT MI 48232

Re:m01 PGM0836461: vs Pontiac/GMC Division

Dear Madam/Sir:

We have recently been contacted by one of your customers with a product complaint. Enclosed is information taken during the initial phone call.

You may contact the customer to resolve the complaint directly. Once the customer returns the completed *CCF*, the case will be opened, the 40 day clock will begin and all information received for the case will be sent to you.

Thank you for your participation in the BBB AUTO LINE program.

Sincerely,

Carolyn Hill at Extension 509



# General Motors – Georgia

General Motors has agreed to arbitrate certain claims covered by the Georgia Lemon Law. General Motors has also agreed to arbitrate certain warranty claims not covered by the Lemon Law.

## LEMON LAW CLAIMS

A claim seeking relief under the Georgia Lemon Law must meet all standards set out by that law. Please see the attached description of the standards of the Georgia Lemon Law.

If the claim meets all standards set out by the Georgia Lemon Law, the arbitrator will award a refund or replacement vehicle including all remedies specifically provided by that law. This may include attorney's fees, but will not include any penalties or multiple damages. Please see the attached description of the remedies under the Georgia Lemon Law.

Please note:

- The award will be reduced for the customer's use of the vehicle in accordance with the Georgia Lemon Law. Please see the attached description of the remedies under the Georgia Lemon Law.
- The arbitrator will decide whether the Georgia Lemon Law permits an adjustment to the award for any trade-in over-allowance or debt from a previous transaction.

## WARRANTY CLAIMS NOT COVERED BY THE LEMON LAW

A claim that does not meet all standards of the Georgia Lemon Law must meet certain conditions. Please see the attached description of "non-lemon law" warranty claims that may be resolved through BBB AUTO LINE.

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of the General Motors Bumper-to-Bumper new vehicle warranty.

A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use.

# **DEDUCTIONS FROM AWARDS**

A repurchase or replacement award will require payment for any damage to the current vehicle exceeding normal wear and tear, if applicable.

A repurchase award will not include any manufacturer rebate the customer received or manufacturer-sponsored credit card earnings used as a downpayment or capitalized cost reduction.

# **CUSTOMER RESPONSIBILITIES**

At the time of the repurchase or replacement transaction, the customer's vehicle must be currently registered. The customer will also be responsible for providing clear title to the vehicle and signing all documents necessary to effect transfer of the title, including a power of attorney for title transfer.

# **CLAIMS THAT WILL NOT BE ARBITRATED**

- Claims involving salvaged or branded titled vehicles. ٠
- Claims covered by insurance or by warranties of other manufacturers. ٠
- Repair or reimbursement claims that are not covered by the General Motors New ٠ Vehicle Limited Warranty but are covered by a service contract.
- Claims involving a vehicle defect if the customer alleges either as part of the BBB ٠ AUTO LINE claim or at any other time – that the vehicle defect has caused an accident or fire that resulted in damage to any vehicle or damage to property.
- Claims involving a vehicle defect if the customer alleges either as part of the BBB ٠ AUTO LINE claim or at any other time – that the vehicle defect has caused bodily injury.
- Allegations of fraud or other violations of law. ٠
- Claims seeking compensation for loss of wages. ٠
- Claims seeking compensation for personal injury or mental anguish. ٠
- Claims seeking punitive damages. ٠
- Claims identical to any claim that was resolved by a previous mediation or ٠ arbitration, court action, settlement, or agreement between the customer and General Motors.

# **OTHER IMPORTANT INFORMATION**

The customer must own or lease the vehicle throughout the entire arbitration ٠ process.

- If the customer files suit or a state administrative action against General Motors prior to the completion of the arbitration process, General Motors will not be obligated to continue with the arbitration.
- A test drive may be taken in the vehicle only if the customer has liability insurance that satisfies his/her state's minimum requirements.

# The BBB will let the parties know if other restrictions apply.

# WARRANTY CLAIMS NOT COVERED **BY THE LEMON LAW**

### **Time Period For Filing Claims**

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of your General Motors Bumper-to-Bumper new vehicle warranty.

A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use.

# **Eligible Claims**

Claims must be based on a defect in the vehicle's material or workmanship that is covered by the General Motors New Vehicle Limited Warranty.

# **Eligible Vehicles**

Claims may be filed for cars; light duty trucks and vans up to 10,000 pounds G.V.W.R.; and GM chassis or chassis cabs in motor homes up to 21,000 pounds G.V.W.R.

The customer's vehicle must be:

- Owned or leased in the name of an individual **or** owned or leased by a business that owns or leases no more than three vehicles;
- Purchased or leased, registered, and normally operated in the United States, Puerto ٠ Rico or U.S. Virgin Islands; and
- Covered by a United States warranty. ٠

# **Remedies For Warranty Claims**

The arbitrator may award the following remedies:

- Repairs. ٠
- Reimbursement for money the customer paid to repair the vehicle. ٠
- Repurchase of the vehicle. ٠
- Replacement of the vehicle. ٠

# **Repairs/Reimbursement For Repairs**

The arbitrator may award repairs to, or reimbursement for money paid for the repair of, defects in material or workmanship. If repairs are awarded, the arbitrator may not order a change in the vehicle's options or its design.

### **Repurchase Or Replacement**

If a repurchase or replacement is awarded in a claim that does not meet all standards of the Georgia Lemon Law, the arbitrator may award up to the following remedies:

- **Owned vehicle repurchase** The actual amount paid for the vehicle. This will not include taxes, fees, and finance charges.
- Leased vehicle repurchase To the lessor: pay-off amount pursuant to the lease. To the lessee: any trade-in allowance/downpayment and all base monthly payments actually paid, excluding all collateral charges (e.g., taxes, fees, and finance/lease charges).
- **Replacement vehicle** The customer will receive a new and substantially identical vehicle (not including modifications or additions after the vehicle's purchase/lease) from the same model year or, if one is not available, from the next model year. If a replacement vehicle from the same or next model year is not available, the customer may receive a replacement vehicle from subsequent model years but will be required to pay the difference between the Manufacturer's Suggested Retail Price (M.S.R.P.) of the current vehicle and the M.S.R.P. of the replacement vehicle.

# Deductions/Exclusions From A Repurchase Or Replacement Award

• The repurchase or replacement award will be reduced for the customer's use of the vehicle using the following formula:

Use	# miles attributable to the customer		Vehicle purchase
Deduction/ =	<u>at the time of the arbitration hearing</u>	х	price or gross
Payment	100,000		capitalized cost

- The award may be reduced based on damage to the vehicle exceeding normal wear and tear.
- The award will not include debt from a previous transaction.
- The award will not include any manufacturer rebate the customer received or manufacturer-sponsored credit card earnings used as a downpayment or capitalized cost reduction.

## STANDARDS OF THE GEORGIA LEMON LAW Motor Vehicle Warranty Rights Act

The following is a brief explanation of most relevant provisions of the Georgia lemon law. The complete text of the lemon law can be found at Georgia Code Section 10-1-780 *et seq*.

# **VEHICLES COVERED**

The Georgia lemon law covers new motor vehicles, including demonstrators, that are leased or purchased in Georgia or registered in Georgia by the original consumer. It also covers the self-propelled vehicle and chassis of motor homes. The lemon law does not cover motorcycles, trucks with a G.V.W. rating of 10,000 pounds or more, or vehicles that are bought used.

## **CONSUMERS COVERED**

The lemon law covers consumers who buy or lease a new motor vehicle primarily for personal, family, or household purposes. It also covers small businesses [the business must have ten or fewer employees and a net income after taxes of less than \$100,000.00 per year] that own or lease no more than three new motor vehicles.

# **PROBLEMS COVERED**

The lemon law covers vehicle nonconformities. A nonconformity is a defect, serious safety defect, or condition that substantially impairs the use, value, or safety of a new motor vehicle to the consumer. A nonconformity does not include a defect or condition that is the result of abuse, neglect, or unauthorized modification or alteration of the new motor vehicle.

As used in the lemon law, "substantially impair" means to render the new motor vehicle unreliable, or unsafe for ordinary use, or to diminish the resale value of the vehicle more than a meaningful amount below the average resale value for comparable motor vehicles.

# MANUFACTURER'S DUTY TO REPURCHASE OR REPLACE A VEHICLE

The lemon law establishes a lemon law rights period, which is the period ending one year after the date of the original delivery of a new motor vehicle to a consumer OR the first 12,000 miles of operation after delivery of a new motor vehicle to a consumer, whichever occurs first.

# NONCONFORMITY MUST BE REPORTED WITHIN LEMON LAW RIGHTS PERIOD

The Georgia lemon law provides that, if a new motor vehicle has a nonconformity (see above definition) and the consumer reports the nonconformity during the lemon law rights period to the manufacturer, its agent, or the dealer who sold the vehicle, the nonconformity must be corrected at the manufacturer's expense.

### MANUFACTURER'S RIGHT TO FINAL REPAIR ATTEMPT AFTER REASONABLE NUMBER OF REPAIR ATTEMPTS

If the manufacturer, its agent, or the new motor vehicle dealer is unable to repair or correct any nonconformity after a reasonable number of attempts, the consumer must notify the manufacturer by certified mail, return receipt requested, at the address provided by the manufacturer. The manufacturer is then entitled to a final repair attempt, as long as the manufacturer notifies the consumer of a reasonably accessible repair facility within seven days of receiving the consumer's notice. Within fourteen days after the consumer has delivered the vehicle to that facility, the nonconformity must be corrected. If it is not corrected, the consumer must request, by certified mail, that the manufacturer either replace or repurchase the vehicle. The manufacturer must, within 30 days of receipt of this last request, replace or repurchase the vehicle.

# **REASONABLE NUMBER OF REPAIR ATTEMPTS**

The Georgia lemon law provides that a reasonable number of repair attempts has been undertaken to repair or correct a nonconformity if any of the following situations occur:

- 1. A serious safety defect in the braking or steering system is not corrected after being subject to repair at least once during the lemon law rights period;
- 2. Any other serious safety defect is not corrected after being subject to repair at least once during the lemon law rights period and at least one more time within two years or 24,000 miles (whichever comes first) after the first repair attempt that occurs during the lemon law rights period;
- 3. The same nonconformity is not corrected after being subject to repair at least once during the lemon law rights period and at least two more times within two years or 24,000 miles (whichever comes first) after the first repair attempt that occurs within the lemon law rights period; or
- 4. The vehicle is out of service by reason of repair to one or more nonconformities for at least 15 days during the lemon law rights period, and for a total of 30 days within any period of 24 months or 24,000 miles (whichever occurs first) after the first repair attempt that occurs during the lemon law rights period. If less than 15 days remain under the lemon law rights period when the vehicle is first brought in for diagnosis or repair, the lemon law rights period for that particular problem shall be extended for a period of 90 days.

# **DISPUTE RESOLUTION**

If a manufacturer participates in an informal dispute resolution mechanism that has been certified by the Administrator of the Georgia Governor's Office of Consumer Affairs as complying with rules promulgated by the Administrator, then a consumer must submit a dispute under the lemon law to the informal dispute resolution procedure before submitting it to the Georgia new motor vehicle arbitration panel. A consumer must exhaust any certified informal dispute resolution procedure and the Georgia new motor vehicle arbitration panel remedy before filing any superior court action. The consumer has the option of either accepting or rejecting the decision of an informal dispute resolution mechanism.

### PERIOD FOR FILING CLAIMS

The lemon law does not specify a time period for filing a claim with an informal dispute resolution mechanism.

A consumer who rejects the decision of an informal dispute resolution mechanism may request a hearing with the state-operated panel by requesting, completing, and submitting forms to the Georgia Governor's Office of Consumer Affairs, within **sixty (60) days** from the date of the rejection. To request a state arbitration application, please call (404) 656-3790.

# **REMEDIES UNDER THE GEORGIA LEMON LAW**

## **REPURCHASE OF OWNED VEHICLES**

The Georgia lemon law sets out the following amounts that a manufacturer must pay when it repurchases an owned vehicle under the lemon law:

- 1. *Purchase price*. This means the cash price of the vehicle appearing in the sales agreement, including any reasonable allowance for a trade-in vehicle. In determining whether the trade-in allowance was reasonable, an arbitrator may take into account whether the purchase price of the vehicle was at a fair market value. The arbitrator may make appropriate adjustments to ensure that the consumer is made whole but not unjustly enriched.
- 2. *Collateral charges*. Collateral charges are those additional charges to a consumer which are wholly incurred as a result of the purchase of the vehicle. Collateral charges include but are not limited to:
  - Sales tax;
  - Title charges;
  - Tag, license and registration fees;
  - Manufacturer or dealer installed items or service charges;
  - Earned finance charges;
  - "WRA" \$3.00 fee;
  - Credit life and disability insurance;
  - Extended warranty/service contract charges; and
  - Any other related charges.
- *3. Incidental costs.* Incidental costs are any reasonable expenses incurred by the consumer in connection with the repair of the vehicle, including but not limited to:
  - Payments to dealers for attempted repairs of nonconformities;
  - Towing charges; and
  - Costs of obtaining alternative transportation.
- 4. *Reasonable offset for use*. A reasonable offset for the consumer's use is subtracted from the amounts paid to the consumer. The Georgia lemon law provides that the reasonable offset for use is computed using the following formula:

reasonable = # miles directly attributable to use by the vehicle's consumer before the consumer's request of X purchase or replacement price 100,000

# **REPLACEMENT OF OWNED VEHICLES**

If a manufacturer replaces a vehicle under the Georgia lemon law, it must give the consumer a new motor vehicle that is identical or reasonably equivalent to the motor

vehicle to be replaced, as the vehicle to be replaced existed at the time of purchase or lease. In addition, the manufacturer must pay:

- 1. *Collateral charges*. All collateral charges, which are wholly incurred as a result of the acquisition purchase of the vehicle, which the consumer or lessor incurs a second time and which would not have been incurred again except for the replacement.
- 2. *Incidental costs*. Incidental costs are any reasonable expenses incurred by the consumer in connection with the repair of the vehicle, including but not limited to:
  - Payments to dealers for attempted repairs of nonconformities;
  - Towing charges; and
  - Costs of obtaining alternative transportation.

If a vehicle is replaced, the consumer must pay the manufacturer a reasonable offset for the vehicle's use (see formula under preceding section).

# **REPURCHASE OF LEASED VEHICLES**

For repurchase of a leased vehicle, the Georgia lemon law requires that the manufacturer pay a certain amount to the lessor, and that the lessor pay certain amounts to the lessee. The lease agreement is terminated upon the manufacturer's payment to the lessor, without any penalty for early termination.

A repurchase award will consist of the amounts that the manufacturer must pay to the lessor and the amounts the lessor must pay to the lessee:

To the lessor:

- 1. *Purchase price*. This means the cash price paid by the lessor to a dealer or distributor to purchase the new motor vehicle.
- 2. *Reasonable offset for use*. A reasonable offset for the lessee's use is subtracted from the amounts the manufacturer pays to the lessor. The Georgia lemon law provides that the reasonable offset for use is computed by the following formula:

reasonable = the lessee before the lessee's X purchase offset request of repurchase price 100,000

From the lessor to the lessee: Value of any trade-in and down payment or balloon payment.

# NOTE:

In the event the arbitrator renders a decision awarding a repurchase of a leased vehicle, and the lessee accepts the decision, if the lessor does not provide the refund as specified

This information is not intended as legal advice. Please direct specific questions to your legal counsel. © 2004, Council of Better Business Bureaus, Inc.

by the arbitrator and does not terminate the lease and release title to the vehicle, the lessee may contact the Georgia Governor's Office of Consumer Affairs for assistance.

## **REPLACEMENT OF LEASED VEHICLES**

If a manufacturer replaces a vehicle under the Georgia lemon law, the manufacturer must give the lessee a new motor vehicle that is identical or reasonably equivalent to the motor vehicle to be replaced, as the vehicle to be replaced existed at time of purchase. The contractual obligation between the lessor and lessee will not be altered except for the terms of the agreement that identified the vehicle. In addition, the manufacturer must pay *collateral charges and incidental costs* as defined below:

- 1. *Collateral charges*. All collateral charges that are wholly incurred as a result of the acquisition of the vehicle, which the lessor or lessee incurs a second time and which would not have been incurred again except for the replacement.
- 2. *Incidental costs*. Incidental costs are any reasonable expenses incurred by the lessor or lessee in connection with the repair of the vehicle, including but not limited to:
  - Payments to dealers for attempted repairs of nonconformities;
  - Towing charges; and
  - Costs of obtaining alternative transportation.

In addition, if a manufacturer replaces a vehicle under the Georgia lemon law, the lessee must pay the manufacturer a reasonable offset for use, as defined below:

*Reasonable offset for use*. A reasonable offset for the lessee's use shall be paid by the lessee to the manufacturer. The Georgia lemon law provides that the reasonable offset for use is computed by the following formula:

reasonable = the lessee before the lessee's price vehicle's price 100,000 vehicle's price 100,000

### NOTE:

Under some circumstances, the lessee may be able to seek a reimbursement for the reasonable offset for use from the lessor at the end of the lease term. Please contact the Georgia Governor's Office of Consumer Affairs for further information.

### **Overallowance/Negative Equity/Incentives Form (Non-Florida)**

Customer:		SR #: 71-614158083	BBB#: PGM0836461

This form may be used to identify possible Overallowance or Negative Equity and to determine any customer incentives which were paid but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any Overallowance, Negative Equity, and/or Incentives prior to arbitration or voluntary repurchase.

#### Section 1

Purchase Price	20990.00
(from Bill of Sale, before tax, tag, title, etc.)	
MSRP	- 17825.00
(from BARS Invoice screen)	
Subtract the MSRP from the Purchase Price	= 3165.00
(If positive, look for Overallowance)	

If the Purchase Price is greater than the MSRP but there was no trade-in, have the Dealer explain why the customer paid more than MSRP.

### Section 2

00000112	
Trade Allowance	0.00
(from Bill of Sale)	
Actual Cash Value (ACV)	- 0.00
(from ACV Statement)	
Subtract the ACV from the Trade Allowance	= 0.00
If positive, the Trade Allowance is higher than the ACV of the trade-in. This is Overallowance.	

#### Section 3

Trade Allowance	0.00
(from Bill of Sale)	
Payoff on Trade	- 0.00
(from Bill of Sale)	
Subtract the Payoff on Trade from the Trade Allowance	= 0.00
If negative, the Payoff on the Trade is higher that the Trade Allowance. This is Negative Equity.	

Section 4	
Purchase Price	20990.00
(from Bill of Sale, before tax, tag, title, etc.)	
Incentives not included in the Purchase Price	- 1750.00
(from BARS and Incentive Acknowledgement sheet)	
Do not include fuel-fill credit or Dealer incentives. GM Card points must be included.	
Overallowance/Negative Equity	- 0.00
(use the Overallowance from Section 2 or the Negative Equity from Section 3, whichever is larger)	
Subtract the Incentives and the Overallowance/Negative Equity from the Purchase	= 19240.00
Price. This is the Actual price of the vehicle that should be presented to the BBB on	
the Agreement to Arbitrate (ATA).	

If Overallowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Lead before submitting information to BBB.

2007 G6 - 1SV SEDAN 41U BLACK 70D LIGHT TAUPE ORDER NO. KSFGJT/TDC STOCK NO	/L4G	GENERAL MO & SUBSIDIA RENAISSANO	ARIES CE CENTER	PORATION 3243-1114
VIN 1G2 ZF58 B8 74	* * * * * * * * * * *	****	**********	L6*08252S
MODEL & FACTORY OPTIONS 2ZF69 G6 - 1SV SEDAN FAD TRIM, SIMULATED WALNUT BURL FE9 50-STATE EMISSIONS FX2 AXLE RATIO 3.91 LE5 ENGINE, 2.4L HO 4-CYL DOHC MFI	17175.00 N/C N/C N/C	16230.38 N/C N/C N/C	RETAIL - INVOICE ( SHIPPED ( EXP I/T ( INT COM ( PRC EFF ( KEYS G303 WFP-S QTH BANK: GMA CHG-TO	02/15/07 02/15/07 02/26/07 02/26/07 02/26/07 02/15/07 37 G3037 R OPT-1 AC - 029
			SHIP WT: HP: GMS: SUPPLR: MRM: MEMO	

TOTAL MODEL & OPTIONS	17175.00	16230.38	ACT 231	16365.13
DESTINATION CHARGE	650.00	650.00	H/B 261	515.25
DEALER CO-OP ADVERTISING		171.75	ADV 261	171.75

DASHER COLEMAN PONTIAC BUICK GMC, IN

REMIT TO GMAC NO. 029 VIN 1G2ZF58B874 \$ 17052.13 INV 2AD57466318 DUE 02/26/07 DEALER 08-252











#### GENERAL MOTORS BUSINESS RESOURCE CENTER

#### VIA FAX ONLY

May 7, 2008

BBB Autoline 4200 Wilson Blvd. Suite 800 Arlington, VA 22203-1838

RE: c/o Alex Simanovsky & Associates, LLC Service Request: 71-614158083 BBB Case Number: PGM0836461 2007 Pontiac G6 Vehicle Identification Number: 1G2ZF58B874 Customer Relationship Specialist: Paul Hill

#### Manufacturers Testimony and Position in Writing

We are sorry **Example** is dissatisfied with his 2007 Pontiac G6. General Motors' continued success depends upon the satisfaction our customers receive from their vehicles. We apologize for any inconvenience **Example** may have experienced.

miles. The purchased the vehicle new on April 28, 2007 and the vehicle was sold with approximately 329 miles.

According to the Agreement to Arbitrate dated April 23, 2008, the customer had 1 concern with the vehicle:
Steering / Suspension

Based on the Customer Claim Form signed by **Sector** on April 23, 2008, it appears that the consumer is seeking "a repurchase of the subject vehicle as well as reasonable attorney's fees" through the BBB Autoline program. A repurchase or replacement award can be awarded under either the guidelines of the General Motors Program Summary or the Standards of the Georgia State Lemon Law.

#### **General Motors Program Summary:**

On page 2 of the General Motors Program Summary it states:

"A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use."

Being that the Customer Claim Form states that the vehicle has accumulated approximately 16,169 miles, it would appear that this case cannot be awarded a repurchase or replacement under the General Motors Program Summary.

#### **Standards of the Georgia Lemon Law:**

May 7, 2008 Page 2

On page 1 of the Standards of the Georgia Lemon Law under the heading "MANUFACTURER'S DUTY TO REPURCHASE OR REPLACE A VEHICLE" it states:

"The lemon law establishes a lemon law rights period, which is the period ending one year after the date of the original delivery of a new motor vehicle to a consumer OR the first 12,000 miles of operation after delivery of a new motor vehicle to a consumer, whichever occurs first.."

Furthermore, under the heading "NONCONFORMITY MUST BE REPORTED WITHIN LEMON LAW RIGHTS PERIOD" it states:

"The Georgia lemon law provides that, if a new motor vehicle has a nonconformity (see above definition) and *the consumer reports the nonconformity during the lemon law rights period to the manufacturer*, its agent, or the dealer who sold the vehicle, the nonconformity must be corrected at the manufacturer's expense."

Upon review of the service history of **Service** vehicle, it does not appear that the vehicle was presented to a General Motors dealership within the first 12,000 miles of operation. Through utilizing the General Motors Vehicle Inquiry System, speaking with the personnel at Cronic Buick-Pontiac-GMC in Griffin, GA and reviewing the second page of the signed Customer Claim Form provided by the consumer's attorney, the first time of **Second Provide** presented his vehicle to a dealership was on January 16, 2008 at 14,940 miles as documented on Repair Order #BUCS33187. Therefore, it also does not appear that a repurchase or replacement through the Georgia Lemon Law is an available remedy. (I have attached a copy of the General Motors Vehicle Inquiry System and referenced Repair Order to confirm this information.)

With that being said, it appears that the arbitrator has 2 remaining awards available in regards to this arbitration: repairs under General Motors Program Summary or a denial. Seemingly it is for this reason that the Agreement to Arbitrate states "Consumer: Eligible for Repairs Only".

General Motors does make every effort to meet the highest quality standards. By providing the New Vehicle Limited Warranty for 36 months or 36,000 miles, General Motors covers the cost of repairs to correct any vehicle defect related to materials or workmanship occurring during the warranty period. The owner has not experienced any out-of-pocket expenses for warranty repairs and the vehicle is still covered by the New Vehicle Limited Warranty, which provides assurance that defects in parts or materials will be covered by the manufacturer. General Motors has never denied the customer repairs.

The last Repair Order for **Sector** vehicle being presented to General Motors dealership requesting service was in February of 2008. This would lead us to believe that the vehicle is not experiencing any outstanding concerns. Furthermore, General Motors has not denied coverage under the terms of the New Vehicle Limited Warranty and will continue to uphold our written warranty as specified in the warranty booklet.

Based on the information presented here, General Motors does not feel that a repurchase or replacement decision is an eligible remedy under either the General Motors Program Summary or Georgia State Lemon Law. Furthermore, General Motors would respectfully request that a denial decision be rendered so that we can be afforded the opportunity to continue to work under the terms of the warranty to correct any vehicle defect related to materials or workmanship that may arise.

Sincerely,

**Kimberly Nott** Business Resource Center General Motors Corporation





access a ne a genere Source DF NA Barar



1. DV DA MARKA, DADARA, MARKARI, 12 (D). 1 KU KUPUNAKAN KUKARI KUKA MARKARI





#### 05/05/2008 09:14

t

(FAX)15199793820

GM Vehicle Inquiry System - Summary

Page 1 of 2

# GM Vehicle Inquiry System Summary

<u>Home</u> - <u>Summary</u> - <u>Claim History</u> - <u>Vehicle Build</u> - <u>Vehicle Component</u> - <u>Delivery Information</u> - <u>Dealer Information</u> - <u>Service Contract</u> - <u>Warranty Block</u> - <u>Branded Title</u>

<u>Help</u>

VIN:	1G2ZF	ZF58B874							
		VEHIC	LE INI	FORMA'	ΓΙΟΝ	-			н. - С
Merchandising Model	:	2ZF69 -2007 G6 - 4CYI	. SEDA	N.	Warranty St	art Da	ite :	04/28	/2007
BARS Order Type :		70 - RETAIL - STOCK			- - -	·	· .		· .
Delivering Dealer :					16 - P	ONTIAC			
		2515 N EXPY GRIFFIN, GA 30223-7200		Site Code :			18109		
		(770) 227-4271		a tanta Ala	<b>Business</b> Ass	ociate	Code :	15198	38
Service Contract :	No	Branded Title :	No	Warr	anty Block :	No	PDI Sta	atus :	Paid
		REOUIR	ED FI	ELD AC	TIONS	•			

#### Vehicle Has No Current Record Of Outstanding Campaigns

#### SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

#### ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

#### **APPLICABLE WARRANTIES**

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	04/28/2007	329 miles	04/28/2010	36329 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	04/28/2007	329 miles	04/28/2013	100329 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	04/28/2007	329 miles	04/28/2015	80329 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	04/28/2007	329 miles	04/28/2012	100329 miles
36/36000 FEDERAL EMISSION	04/28/2007	329 miles	04/28/2010	36329 miles

#### CLAIM HISTORY

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading	
01/16/2008	033187	#	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	14940 miles	

¢

Page 2 of 2

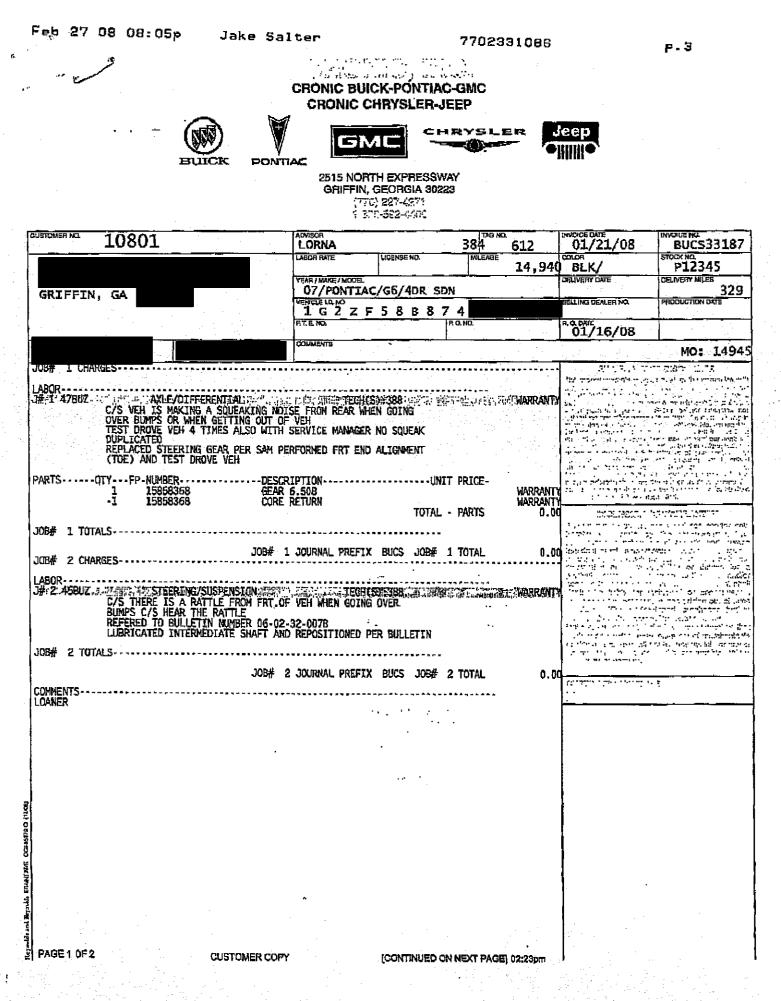
01/16/2008	033187	D	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	14940 miles
01/16/2008	033187	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	14940 miles
02/15/2007	A34953	Ι	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

#### CHECK HISTORY INFORMATION

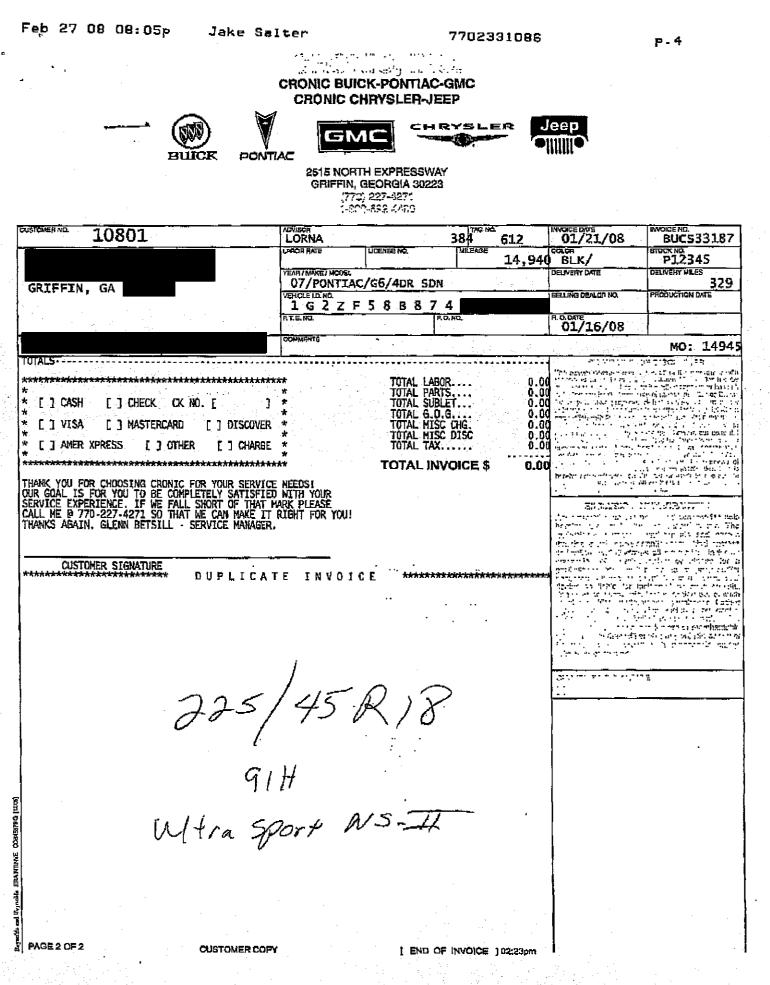
Vehicle Has No Associated Check History Information.

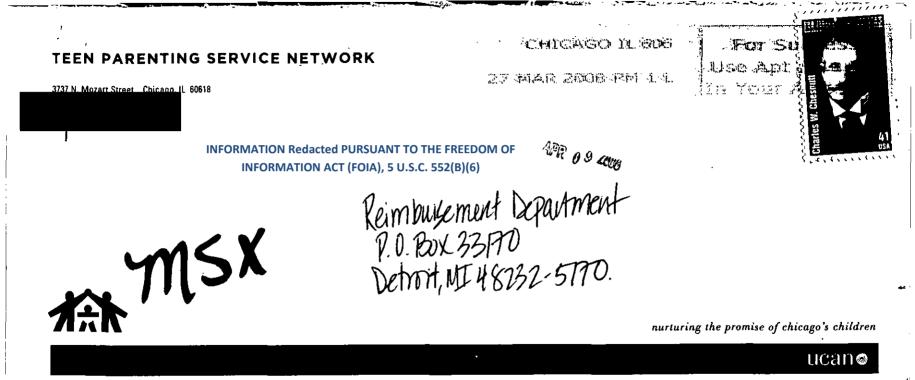
GM Vehicle Inquiry System - Summary

© 1998-2005 General Motors Corporation. All Rights Reserved.



1





# CUSTOMER REIMBURSEMENT CLAIM FORM

This section to be completed by Claimant								
Date Claim Submitted: $\frac{3/2408}{2400}$								
17-Digit Vehicle Identification Number (VIN): 16124895F								
Mileage at Time of Repair: <u>46,94</u> 1 Date of Repair: <u>11/12/07</u>								
Claimant Name (please print):								
Street Address or PO Box Number:								
City: <u>Chicago</u> State: <u>H</u> ZIP Code:								
Daytime Telephone Number (include Area Code):								
Evening Telephone Number (include Area Code):								
Amount of Reimbursement Requested: \$ 117,00								
The following documentation must accompany this claim form.								
Original or clear copy of all receipts, invoices, and/or repair orders that show:								
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>								
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.								
Claimant's Signature								
Please mail this claim form and the required documents to:								

#### Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

\_ \_ \_ \_ ~

. IN REAL FRANK WAR DER FERREN EN REAL FRANK EN REAL FRANK EN REAL FRANK EN REAL FRANK EN REAL FRANK EN REAL FR

0009126/GMR2V071129R12 Page 03 of 03 Ţ

#### CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

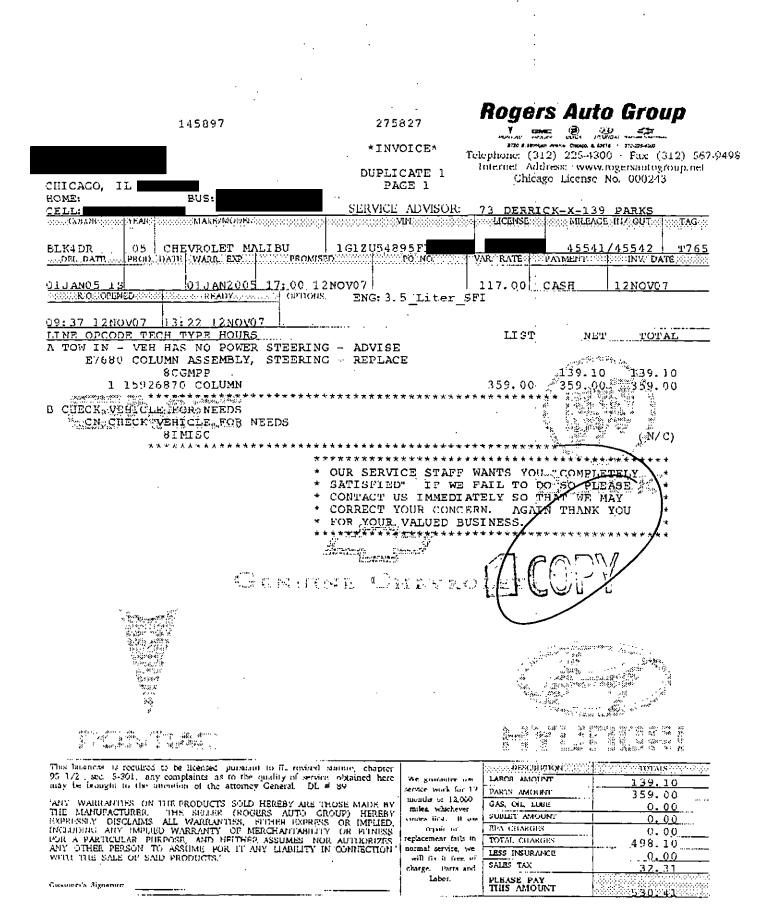
Your\_claim\_will\_be\_acted\_upon within 60 days of receipt.

#### If your claim is:

- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 



CUSTOMER COPY

. .

March 17, 2011

Chicago, IL

Service Request: 71-614686229 Customer Relationship Specialist: Wine Summers

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

We have reviewed your request for reimbursement on the steering column that you had repaired and are happy to inform you that you are being reimbursed for the full amount of the repair. We have enclosed a check in the amount of \$117.00.

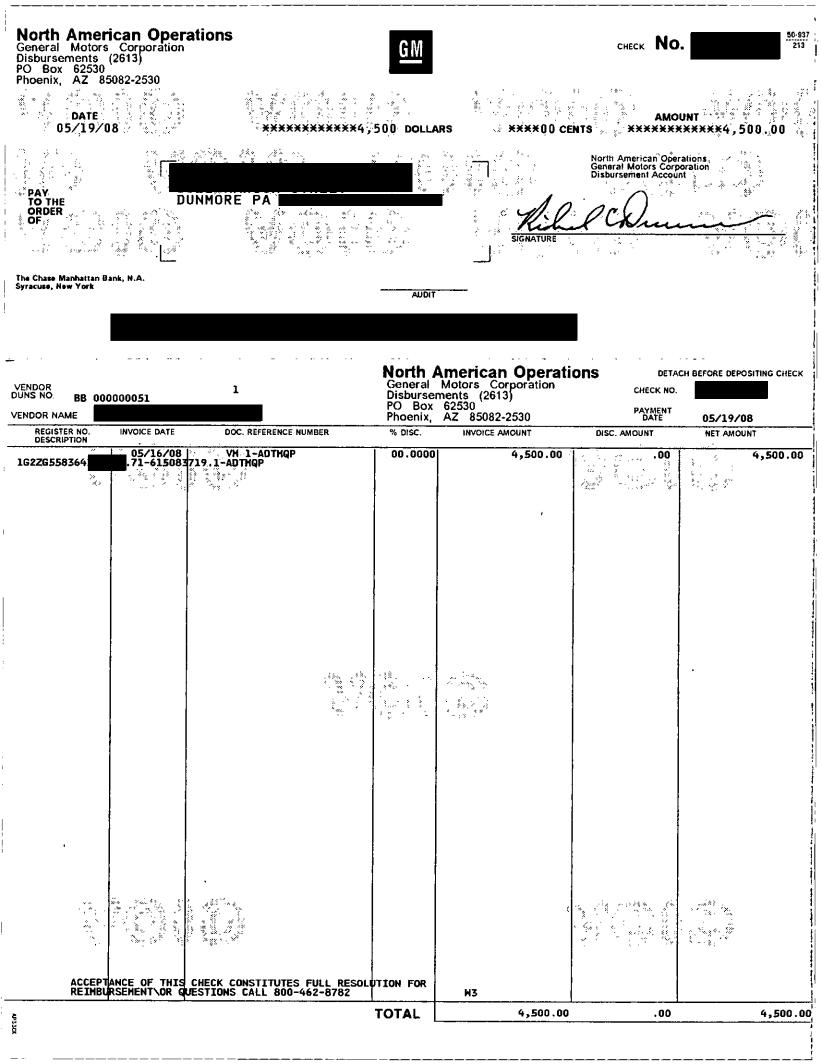
At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

North Ameri General Motors Disbursements ( PO Box 62530 Phoenix, AZ 850	can Opera Corporation 2613) 082-2530	ations	<u>G M</u>		снеск <b>NO.</b>	<u>\$0-\$37</u> 213
DATE 07/22/0	8	*******	EX117 DOLLAR	IS XXXX00 CEN	AMOU ITS XXXXXXI	NT {XXXXXXX117.00
PAY TO THE ORDER OF	CI	HICAGO IL		Signature	North American Opera General Motors Corpo Disbursement Account	
The Chass Manhattan Ba Byracuse, New York	nk, N,A.		AUDIT			
VENDOR DUNS NO BB 000 VENDOR NAME	000071	1	<b>North A</b> General Disbursen PO Box Phoenix.	merican Operation Motors Corporation nents (2613) 62530 AZ 85082-2530	DNS DETAC CHECK NO. PAYMENT DATE	H BEFORE DEPOSITING CHECK
REGISTER NO. DESCRIPTION	INVOICE DATE	DOC, REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
1G1ZU54895F	07/21/08	VH 1-A60RIH 229.1-A80RIH	00.0000	117.00	.00	117.00
ACCEPT REINBL	ANCE OF THIS RSEMENT\OR Q	CHECK CONSTITUTES FULL RES VESTIONS CALL 800-462-8782	OLUTION FOR	M3		
			TOTAL	117.00	.00	117.00



May 15, 2008

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

RE: v. General Motors Corporation Service Request: 71-615083719 2006 Pontiac G6 Vehicle Identification Number: 1G2ZG558364 Customer Relationship Specialist: Grace Moody

Dear Mr. Silverman:

Enclosed please find two checks to settle the above-referenced case. The first is in the amount of \$4,500.00 made payable to Jeffrey & Barbara Perri. The second is in the amount of \$1,900.00 made payable to Kimmel & Silverman, P.C.

A 60 month/60,000 mile (whichever comes first) Steering Component Letter will be sent directly to Jeff Perri after processing.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0008 V07092007

<b>North Americal</b> General Motors Co Disbursements (2613 PO Box 62530 Phoenix, AZ 85082-	n Operations		<u>GM</u>			снеск <b>No</b>		0-937 213
DATE 05/19/08		**************************************	4 J	RS XXXX	00 CENTS	AMO	UNT (*****1,900.00	
PAY TO THE ORDER OF	AMBLER	PA	1		il e c	American Ope al Motors Corp rsement Accou	rations foration	and the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second sec
The Chass Manhattan Bank, N. Syracuse, New York	.A.		AUDIT					
VENDOR DUNS NO. 88 0000000 VENDOR NAME	)52		PO Box	American Op Motors Corporat ments (2613) 62530 AZ 85082-2530	erations	DETA CHECK NO. PAYMENT DATE		ICK
	OICE DATE DO	C. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC	AMOUNT	05/19/08 NET AMOUNT	
1G2ZG558369	25/16/08	TNDD	00.0000	1,90	0.00		1,900.	00
ACCEP TANCE REIMBURSEM	OF THIS CHECK C	ONSTITUTES FULL RESOLU CALL 800-462-8782	UTION FOR	ИЗ 1,9	00.00	.00	<pre>     *********************************</pre>	
4P3 SCK			· - · L					 

KIMMEL & SILVERMAN

RODLET M. SH.VERMAN<sup>15</sup> CP.ARCTHOR KIMMEL1

- Молбос - А. Н. е. Молбос - У. Най Молбос - Об-Вай Молос - Об-Вай Молос - Об-Вай Молбос, А. Вай 


1-800-LEMON LAW

CORPORATE HEADQUARTERS 30 E. Butler Pikc Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 ACQUELINE C. HERRITT" ROBERT A. RAPKIN HY DAVID RUDENSTEIN BARRY R. WINDERMAIN MELISSA K. RALA" RAP. SMADES DAVID L. LIEDERMAN." ANGELA K. TROCCOLT RONALD ROW, AND CHRISTOPHER R. HOLLIDAY" MICHAEL I, SOSKA" KIGURARD A SCHOLER"

> Of Counsel, RONNA LUCAS<sup>®</sup>

WESTERN PA OFFICE, 210 Grant Street, Suile 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005 NEW JERSEY OFFICE, Executive Quarters, 1930 E. Markon Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344 MARYLAND OFFICE, 500 Redland Court, Suite 105, Owings Mills, MD 21117, P (410) 998-1119, F (410) 998-9997 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476 MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114 PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

May 2, 2008

VIA TELEFAX ONLY (866-398-3253)

Grace Moody, Esquire BRC Legal Case Manager GM Business Resource Center

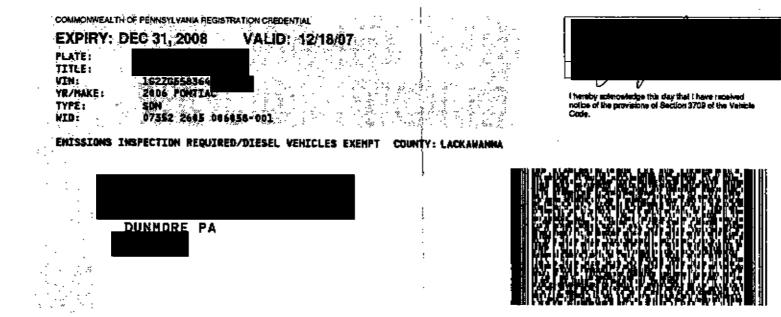
RE: v. GM

Dear Ms. Moody:

It was a pleasure speaking with you. Please be advised that our client hereby accepts GM's most gracious offer to settle his claims against GM for \$4,500.00, plus a 5/60 component part warranty on the Steering System. This will further confirm that we have separately settled my firm's bill of attorney fees and costs for the sum of \$1,900.00. Attached is a copy of the registration and the current mileage is about 22,000. I will have David Kelly of my office telephone you tomorrow to touch base on consummating the settlement. Once again, thank you for all of your help in getting this matter expeditiously resolved and I look forward to discussing more cases with you as soon as you are ready.

Very truly yours. Robert M. Silverman





05/02/2008 06:59 FAX

05/14/2008 14:35 FAX

05/14/2008 14:09

5703410259

KIMMEL & SILVERMAN

PERRI

🕼 001/004

#### RELEASE OF CLAIM

(hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and We. my/our assigns, heirs and executors, in consideration of: \$6,400.00 and a 60 month/60,000 mile (whichever comes first) Steering Component Letter, from the warranty start date and original in-service miles paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2006 Pontiac G6 bearing Vehicle Identification Number 1G2ZG558364 ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

As consideration for the payment described above to be tendered in the form of two checks: the first, in the amount of \$4,500.00, made payable to **second in the amount of** \$1,900.00, made payable to Kimmel & Silverman, P.C.

The subject vehicle's mileage is  $22 \frac{791}{291}$  on the date of the signing of this release.

Releasor(s) has/bave carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

#### PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Release o	f All Claims
5-14-08	
DATE SIGNED. 5-9-08	
	•
	Сланцаци в эледлагите
Address	Address
Junnore TA	Denning, Pa
City, State, Zip Code	City, State, Zip Code

05/14/2008 14:09

KIMMEL & SILVERMAN

PERRI

PAGE 02

STATE OF COUNTY OF LACKAWANNA

5703410259

Sworn to (or affirmed) and subscribed before me this 14 day of May, 20 <u>68</u>, by Jeffrey & Barbara Perri.

Signature of Notary Public Merichiello

COMMENDANTEALTH OF PENNSYLVANIA Notestal Seel Ketty J Monicolatio, Notary Public City of Borenton, Lackesserve Courty My Commission Explase Date, 21, 2011

CC: File

LG0029 V6302006



05/14/2008 14:09

5703410259

#### KIMMEL & SILVERMAN

PERRI

PAGE 03

Departr	W-9 October 2007) Trans of the Treasury Revenue Borvice	Request for Taxpayer Identification Number and Certificat	ion	Give form to the requester. Do not send to the IRS.
npe tierre on page 2.	Eusiness name, if <u>Ch</u> eck appropriate	a box: D Individual/Sole proprietor Corporation D Partnership	, ,	Exempt
Print or type See Specific Instructions	Address (number, Address (number, City, state, and Z	street, and apt. pr suité no.)	קור איז האשרה בייש	Iddrees (optionsi)
Par	Тахрау	er Identification Number (TIN)		······
backa allen.	ap withholding. Fo sole proprietor, o	ppropriate box. The TIN provided must match the name given on Line 1 to ave r individuale, this is your social security number (SSN). However, for a residen r disregarded entity, see the Pert I instructions on page 3. For other entities, it tion number (EIN). If you do not have a number, see How to get a TIN on page	ing <b>dala a</b>	or
	. If the account is ler to enter,	in more than one name, see the chart on page 4 for guidelines on whose	Employer K	Initification number
Par	t ill _ Certific	etion	· · · · · · · · · · · · · · · · · · ·	
Unde	r penalties of perj	ury, I cartify that:		

- 1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- 2. I am not subject to backup withholding because: (a) i am exempt from beckup withholding, or (b) I have not been notified by the internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- 3. I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandompent of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructions on page 4.

		į				
Sign	Bignature of					× ^
Here	U.S. person 🕨			Date 🕨	5-9	- 05-
-		2 1 1 11 -				

#### General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

#### Purpose of Form

A person who is required to file an information ratum with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.9. person (including a realdent alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

 Certify that the TN you are giving is correct (or you are waiting for a number to be issued).

Certify that you are not subject to backup withholding, or

3. Claim exemption from backup withholding if you are a U.S. exampt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.G. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income,

Note. If a requester gives you a form other than form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

An individual who is a U.S. citizen or U.S. resident alien.
 A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,

An estate (other than a foreign estate), or

 A domestic trust (as defined in Regulations section 301,7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in centain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foneign parson, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and evoid withholding on your share of partnership income.

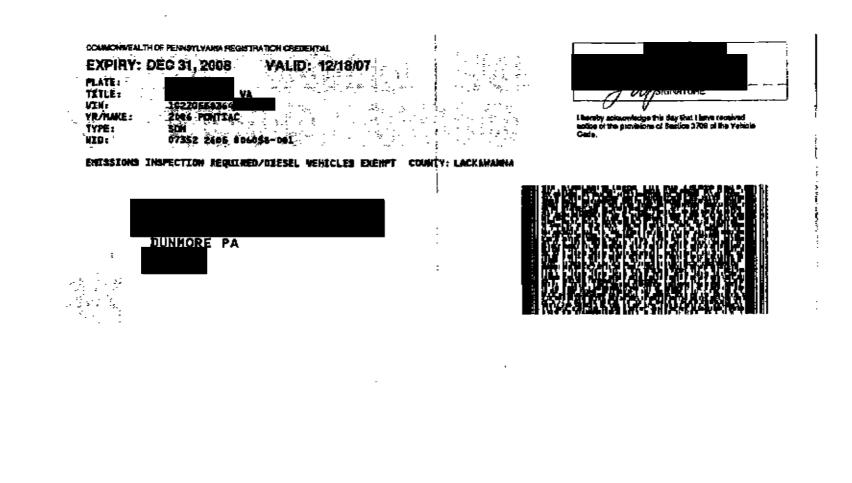
The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

The U.S. owner of a disregarded entity and not the entity,

5703410259

14:09

05/14/2008





General Motors Corporation Business Resource Center PO Box 33170 Denoit, MI 48232-5170

#### VIA FAX ONLY

April 9, 2008

Ed Polovitch R. J. BURNE OLDSMOBILE CADILLAC PONTIAC 1201-1209 WYOMING AVE SCRANTON, PA 18509-2716

#### RE:

Service Request: 71-615083719 2006 Pontiac G6 Vehicle Identification Number: 1G2ZG558364 Customer Relationship Specialist: Patricia Easley

Dear Ed Polovitch:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade, application of title and all other items in the sales jacket.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at 1-866-790-5600, extension 11216. If at all possible, due to GM guidelines, please fax/send (via overnight mail) requested documents as soon as possible. Thank you for your assistance.

Sincerely,

General Motors Corporation





deconditional







#### Privileged and Confidential Information

#### CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: PA

Customer Name:

Service Request: 71-615083719 GM Legal File No.: N/A

Vehicle ID No.: 1G2ZG558364 Year, Make & Model: 2006 Pontiac G6 In Service Date: 8/5/2005

Vehicle is: New BAC Code: 116996 Vehicle Purchased Used on: N/A at odometer N/A DVM requests Purchase Price of involvement?: No Vehicle: \$ 21,265.00

# Lien holder: GMAC Other: {Name}

Was TAC contacted for this vehicle Yes

# **VEHICLE REPAIR HISTORY**

$\boxtimes$	Eng	ine/	'Fuel	/Exł	naust

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
2-27-06	86952	*	4,506	C/S rattle noise sounds like exhaust is loose./ <b>Worn upper engine</b> <b>mount.</b> /Diagnosed with chassis ears. Tried new right front strut Removed front plastic body panels and head lamp, finally found noise in front <b>Replaced right upper engine mount.</b>

⊠ <u>Steerir</u>	ng			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12-29-06	93740	1	11,802	C/S power steering is locking up at times. Hard to steer. / Road tested and got car to act up. Checked for bulletins none. N codes. Went through trouble chart and found needs power steering module Ordered part. will call customer when part comes in.
1/11/07	94002	1	11,766	C/S while making a turn, the power steering locks up. /Road tested and had steering lock up. Found internal problem with power steering moduleReplaced power steering module and relearned to car and road tested and OK now. (Correction and days out verified by Service Manager Ed Polovitch 4-16-08)
10-29-07	100025	1	17,962	C/S a thumping noise in steering and steering feels like its getting stiff./ Diagnosed customer's concern of noise and hard steering. Scan for codes. None set. Road test. Same as like vehicles. <b>Unable to duplicate</b> <b>customer's concern. Checked suspension and steering</b> <b>components. All ok.(tires cupped) Has electronic steering not</b> <b>hydraulic. Lack of lube on intermediate steering shaftLube</b> <b>steering shaft</b> per <b>bulletin 06-02-32-007B.</b>
12-10-07	100871	2	19,129	C/S power steering is getting stiff. Then break loose./ TAC case 10029191. check battery voltage on cold start operation. 11.72 volts. Checked for diagnositic codes. No codes. Road test 4 miles and checked operation several times in parking lot. –Could not duplicate customer's concern.
1-22-07	94194	2	11,766	C/S steering is making a thumping noise when turning left or right.

Steering gets stiff when trying to park vehicle. / Used chasis ears to determine where noise is coming fro steering gear. Vehicle needs

				power steering gearRemove and replace power steering gear as per DOC# 1880310 and align front end. Road test ok. (days out verified by Service Manager Ed Polovitch 4-16-08)
2-4-08	101856	2	20,708	C/S steering feels stiff and locking up at times. /Scan system. No codes. Check for bulletins. None. Called TAC DOC#2041891. TAC CASE 11029191. Removed and replaced steering column. days out verified by Service Manager Ed Polovitch 4-16-08)

⊠ <u>Electri</u>	<u>ical</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8-29-05	82895	1	30	C/S not starting. / Check charging system. Dead Battery. <b>Bad cell</b> code 2K3D7 –Replace battery.
2-27-06	86952	2	4,506	C/S fog light switch does not light up. Parts are in. /Open LED in switchReplaced fog lamp switch.
3-14-06	87263	1	4,774	C/S fuel gauge does not read full after tank is filled./ Repair vehicle as per document 1779034Replace EGR and tube and EGR connector. Program code 10765.(Verified days out by Service Manager Ed Polovitch 4-16-08)
5-1-06	88315	1	6,036	C/S gauge not working./ open level sensor. Checked for power and ground. Both checked. Working <b>Replaced fuel level sensor. Works fine</b> now. (Verified days out by Service Manager Ed Polovitch 4-16-08)
12-29-06	93740	*	11,802	C/S fog light switch is not lighting up. /Switch open circuit. Had power but would not light upRemove and replace fog lamp switch. OK now.

⊠ <u>Other</u>				
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1-9-06	85969	1	3,340	LOF
1-9-06	85970	1	771	RECALL 05094. Sun visor recall parts are inReplaced two sunvisor

#### THE STATE LEMON LAW READS:

Days out of service: 30 Repairs 3 Time period : 12/12,000 Miles Does Lemon Law state nonconformity must continue to exist? Yes If applicable, safety-related repairs Safety-related time period Months / Miles Usage: Lesser of 10% of purchase price or .10 per mile for miles prior to 1<sup>st</sup> report.

Number of repair attempts in the presumption period:	4
Total days out of service during the presumption period:	5
Total days out of service during customer's ownership:	15

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

#### PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

#### PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: 1-370626200 – opened 10/24/05 - Cust STS: that he has been dealing with dlr for 10 yrs and feels that if he had waited for 2 weeks he would be spending \$2000.00 less. Feels they make him feel there was going to be no veh and they had only 6. Then Neighbor went down and is spending \$2000.00 less. Closed 10/31/05

Date & Offer/Result:

Concern: Date & Offer/Result:

Concern: Date & Offer/Result:

#### RECOMMENDATION

Recommend \$2000 to \$4500 & 60/60,000 Steering CSL to the cust & \$1900 attorney fees due to replaced power steering module, replaced power steering gear & replaced steering column on vehicle

#### RATIONALE

#### REASON FOR REMOVAL

CRS FINAL OFFER:	DATE:	OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
PLAINTIFF'S FINAL DEMAND:	DATE:	AMOUNT TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

### \* SES light is to be captured under affected component above.

, 1

I.

ł

| |

1

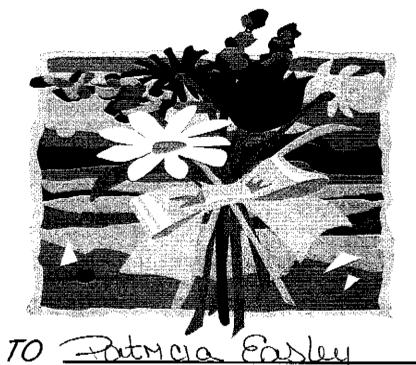
ļ

ļ

/11/200	08 15:54 FA.	x	( T 1 1 1 =			
,		• ` 	KIMME	L & SILVERMAN		Z2:004/
Doomny	W-9 October 19907) Martina Tradestr I Revenue Service	₩ ₩	Request fo dentification Numb	or Taxpayer oor and Certificati	ori	Give form to the requester, Do not send to the IAS.
inge 2.	Name (la shown d		· · · · · · · · · · · · · · · · · · ·			
륑	Bukiness nurro, if				<b></b> , <b></b> , <b></b> ,	
Print ar §pb Spacific Instructions		h company, Enter	ual/Adia proprietor 🗹 Corporali the tak obscillastics (C-daragerded		p) 🍽	
Print Te la participation	Address (number.	Struct, and apt of	r wulle no.)	Recu	eter's name and	addrese (optional)
もみ	Ony, atala, and Z AMBLER, PA	P code	<b>_</b>			
See.		ber(s); nem (optioni	υ) 			
Par	Тахреу	er Ide <u>ntifica</u>	tion Number (TIN)	<u>_</u>		
Enter backi	your TIN in the ap up withhelding, Fo	propriete box." r todivírtuels, tak	The TIN provided must match (h. 5 is your social security humber	s name given on Line 1 to avoi (SSN), However, for a resident		aurity number
alien,	sele proprietor, o	r disroganded en	tity, see the Part I Instructions o N). If you do not have a number	n page 3. For other entitles, it	s <u> </u>	, <u>, ,                                 </u>
Note	. If the account is . Set to enter,	In mare than on	e name, see the chart on page 4	for guidelines on whose	Employer 23	Identification number
						·
1. T 2. I R	er pansilies of perju he number shown sm not subject to Revenue Service (IF	on tills form is a bestup withink 18) that i arr eut	my contect taxpayer identification ling bacaulas (a) 4 am exempt fr ject to parkup withholding as a lect to backup withholding, and	om backup withholding, or (b)	have not been	n notified by the internal
Undo 1. T 2. I 9. J Gerti 6cr n 8cr9ri	or panalities of perju the number shown am not subject to tevenue Service ()F retified me that i an am a U.S. clozen a fination instruction	ury, <sup>1</sup> Sertily these on title form is a backup withtioli 18) Urst i arm act in ng longer sub or citrer U.S. pe male, <u>1</u> 00 must an u heye builed to patiently, path	my correct taxpayer identification ding because: (a) i am exempt fr pact to backup withheiding as a leat to backup withheiding, and race (defined below), report all interest and cividends or abandonment of accurate or onto other than interest and civi	om beskup withholding, or (b) result of a failury to report all	have not been herest or divis	n notified by the Internal dends, or (d) the IRS hos
Undo 1. T 2. I 9. J Gerti 6cr n 8cr9ri	r panisilies of perju he number shown son not subject to sevenue Service (M rotified me that i an and 3 U.S. clozen of Maedion instruction holding because yo nangage interest p gement (IRA), and de your correct Til 3 Signature of	ury, <sup>1</sup> bertilly these on title form is a backup withtfoli 18) that i arr act in no longer sub or citrer U.S. pe mat. (You must an u heye builed so baid, docutation o stigent act and genjenity, per tr N. See the instru-	my correct taxpayer identification ding because: (a) i am exempt fr pact to backup withheiding as a leat to backup withheiding, and race (defined below), report all interest and cividends or abandonment of accurate or onto other than interest and civi	om backup withholding, or (b) result of a failure to report all b been notified by the IRS met on your tax return. For real es barty, gencellation of debt, con dands, you are not required to	have not been reveat or divis you are curren are transporter tributions to an eign the Contif	n notified by the Internal dends, or (d) the IRS hos
Undo 1. T 2. ) Gertti For n arravi For n arravi For n arravi For n arravi For n	r panisilies of perje he number shown son not subject to sevenue Service (M rotified me that i an and a U.S. clozen of watedian instruction receive that i and receive that i and receive that i and receive that receive that i and the your correct Till a Signature of B U.S. person therai instru	Jury, 1 Sentity these on title form is J backup withhole (8) that I are act to no longer sub- so citient U.S. per mail. You must an un heye bailed for generally, per tr N. See the instru- to T.: JCtigory 5	my correct taxpayer identification bject to sectup withheiding as a last to sectup withheiding, and rate takes backup withheiding, and rate defined below), rotat of ternet bend by a sector report all interest and dividends or abandonment of accurad pro- crits other than interest and divi- ctions on page 4,	om backup withholding, or (b) result of a failure to report all o been notified by the IPS mat on your tax return. For real ep barry, cancellation of debt, con dands, you are not required to Definition of a U.S. ba	have not been have not been you are current are transaction tributions to an eign the Contif and the Contif	n notified by the Internal dends, or (d) the IRS hos
Undo 1. T 2. I 3. I Certi Sign Herr Gen Secti	r panisilies of perje he number shown son not subject to sevenue Service (M rotified me that i an and a U.S. clozen of watedian instruction receive that i and receive that i and receive that i and receive that receive that i and the your correct Till a Signature of B U.S. person therai instru	Jury, 1 Sentity these on title form is J backup withhole (8) that I are act to no longer sub- so citient U.S. per mail. You must an un heye bailed for generally, per tr N. See the instru- to T.: JCtigory 5	my correct taxpayer identification ding because: (a) i am exempt fr pact to backup withheiding as a leat to backup withheiding, and race (defined below), report all interest and cividends or abandonment of accurate or onto other than interest and civi	om backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, cancelletion of debt, den dands, you are not required to Definition of a U.S. par considered & U.S. para • An individual who is a	have not been have at or divin you are current tate transaction tributions to an eight the Contif atom, for tade if you are: U.S. citizen o	n notified by the Internal dends, or (d) the IRS has htly subject to backup ns, item 2 does not apply. n individual retirement feation, but you must erat lax purposes, you are r U.S. resident allen.
Undo 1. T 2. I 4. I 5. I	r panisilies of peris the number shown som not aubject to tevenue Service ()fi- cetified me that i an am a U.S. clozen () the data instruction to data instruction the sour correct Till Signature of U.S. person therai Instruc- ion references are the sources of For	ury, 1 bertilly these on tills form is J backup withhold to notific form is J backup withhold to notific U.S. per materity must an unknys tuiled for said, boculation optimity, part of Sale the internal of the internal of the internal of the internal of the internal	my correct taxpayer identification ding because: (a) i am exempt th part to backup withheiding as a leat to backup withheiding, and rate (defined below), rots out item 2 above if you hav report all interest and dividends or abandonment of socurad pro- ents other than interest and divi rotons on page 4, Revenue Code unless	om backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, cancelletion of debt, den dands, you are not required to Definition of a U.S. par considered & U.S. para e An individual who is a	have not been Afferent or divin ste bansodien ributions to an eign the Confi aton, for sed if you are: U.S. citizen o ien, company	n notified by the Internal dends, or (d) the IRS had htly subject to backup ne, item 2 does not apply, n individual retirement feation, but you must erat lax purposes, you are if U.S. resident allen, , or esecciation prested or
Undo 1. T 2. I R 3. I Certi Vitrin For an arrovi Sign Herr Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Secti Se	r panisilies of peril he number shown son not subject to sevenue Service (M totified me that i an ant a U.S. elozen (M treetion instruction treeting because your narrange interest p gement (IRA), and de your correct Till 1 Signature of 8 U.S. person <b>norcal instru</b> ion references are twiso noted. <b>POSE of For</b> reson what is requir- must obtain your port, for example	ury, 1 bertiky these on title form is a backup withhole 18) that i are acti- the no, longer sub- or other U.S. pe- mat. (You must an un keys builed to baid, doculation of a bound in the set of the internal of the internal internal tax part mathematical and the condet tax part	my correct taxpayer identification ing because: (a) 4 am exempt fr plact to backup withheiding as a last to backup withheiding, and respiration is above if you hav- respiration is a bove if you hav- if of the backup with the respiration respiration number (fin) o you, respiration is a bove if you hav- if of the backup with the problem is a bove if you hav- if of the backup with the set of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the backup of the b	em backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, osnoelistion of debt, con bards, you are not required to Definition of a U.S. person e An individual who is a organizad in the United & Sisters, e An carteretto (other than s e A domestic fruct (as d	have not been have at or divin you are current the transaction tributgans to an eight the Contif aton, for tada if you are: U.S. citizen o ten, company itatas or unde	n notified by the Internal dends, or (d) the IRS has htly subject to backup ns, item 2 does not apply, n individual retirement feation, but you must retiling purposes, you are r U.S. resident silen, , or essociation prested or of the fawe of the United (a), or
Undo 1. T 2. I 3. I Certi Heran Vienin For an arravi Sigr Heran Star Pur Star Pur tar Star Pur tar tar Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Star Sta	r panisilies of perils he number shown som not aubject to levenue Service ()fi- citified me that i an am a U.S. clozen () fileation instruction holding because yound narrogage interest p igement ((RA), and de your correct Til) 1 Signature of U.S. person thorai Instruction inn references are invited noted. TOOSE of Fot recon who is requir- ment obtain your port, for example, solong, mortgage.	ury, 1 bertilly these on title form is J backup withholi t6) that i am auti th no Jonger sub- particity must on put hyve tuiled for but hype tuiled for but hype tuiled for but hype tuiled for but hype tuiled for tuiled for tuiled for the an in correct tub hype intermet you to but hype tub hype tub intermet you to	Try correct taxpayer identification ding because: (a) I am exempt the part to backup withheiding as a leat to backup withheiding, and rate (defined below), rots of them 2 above if you hav report all interest and dividends or abandonment of accurat pro- ents other than interest and divi- rotions on page 4, rotions on page 4, Revenue Code unless formation rature with the pridentification number (file) o you, real actue	om backup withholding, or (b) result of a failure to report all on your tax return. For neal es carry, cancellation of debt, con dands, you are not required to <u>Deto Bender</u> Definition of a U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par considered & U.S. par	have not been Afferent or divin site banasadie (ribuitans to an eign the contr dign the contr dign, for sed (f you'are; U.S. citizer o dion, company itates or unde formign estat stimed in Regu	n notified by the Internal dends, or (c) the IRS has ne, item 2 does not apply, n individual retirement ication, but you must rulls, resident allen, y, or escolation prested or af the laws of the United x), or alations section prohips that conduct a
1. T 1. T 2. 1 3. 1 5. 1	r panisilies of perio the number shown son not subject to sevenue Service (M retified me that i an ant a U.S. oldzen of Marting because you nornage interest p gement (IFA), and de your correct Til 1 Signature of U.S. person <b>NOP21 Instru</b> ion references are recon who is require must obtain your port, for example, se form W-8 bniy ion tailons, to person who have bniy ion allones moutanged	Jury, 1 bartily that on title form is J backup withhole 18) that I are act to no long of sub or object U.S. pe instruction during a local sub- participant of the sub- sub- sub- to the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the internal of the inter	my correct taxpayer identification ing because: (a) 4 am exempt in plect to backup withheiding as a lest to backup withheiding, and recort all interest and dividends or abandoment of accured taxing ents other than interest and divi- ctions on page 4, Revenus Code unlass formation ratum with the pridentification number (fin) o you, reglastste sing estate pridentification or page 4, 1 dentification compared to you, reglastste sing estate to be person	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, cancellation of debt, con dands, you are not required to <u>Deto =</u> Definition of a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. par considered a U.S. parts considered a U.S. parts a U.S. parts construction of the U.S. parts trade or business in the pay a withholding tax parts	have not been prevent or divin are banasodien (ributions to an eign the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif are the Conif	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retrement ication, but you must rules, you are rules, you are rules, or escolation prahips that conduct a ere generally required to services that conduct a
Undo 1. T 2. I R 3. I Certi Vitrin For in aravii Stor Herr Cent Secti Secti Secti Secti Secti Cent Cent Cent Certi Secti Secti Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent Cent	r panisilies of perit he number shown am not subject to herenue Service (F cotified me that i an am a U.S. clozen of the number service (F de your correct filler), and de your correct fill gement (FA), and de your correct fill a Signeture of U.S. person <b>norcal instru</b> t ion references are reson wha is requir- must obtain your port, for example actions, mortgag idenment of sacu- isplations your mag se form W-8 only iont align), to pro- eating it (the requi- Cartify that the T	ury, 1 bertiky these on title form is a backup withhole 18) that I are acti- the no longer sub- or citrer U.S. pe- mat. (You must co- bald, docutation on they a build go bald, docutation on they a build go perfer ity, perfor- so to the Internal of the Internal internal you performed to be the Internal internal you performed internal you performed internal to be the internal to be the internal you performed internal you performed int	my correct taxpayer identification ing because: (a) 4 am exempt in plect to backup withheiding as a lest to backup withheiding, and record all interest and dividends or abandoment of accured to criticate and dividends or abandoment of accured and criticate and dividends or abandoment of accured and criticate and accured and criticate and accured and criticate and accured and criticate and accured and criticate and accured and criticate and accured and criticate and accured and criticate and accured and criticate accured accured and accured and criticate accured accured and accured accured and criticate accured accured accured accured and criticate accured accured accured accured accured accured accured accured accured accured accured accured accured accured and accured accured accured accured accured accur	om backup withholding, or (b) result of a failure to report all on your tax return. For real es barry, cancellation of debt, con dands, you are not required to Definition of a U.S. per Considered & U.S. person An individual who is a a A partnership, corpora organized in the United S States, An estate (other than a a A compete trust (as de 301.7701-7). Special rules for partne trade or business in the pays a Withholding tax on from such business. Furt has not been received, a a Cordon to the to tax or a Cordon to tax or to take to a condent of the to take to the such business. Furt has not been received, a	have not been Alerest or divid are banasodien (ributions to ar eign the Conif tron, for ted (riputare: U.S. citizen o ten, company tatas or unde forsign estat forsign estat citized in Regu rships. Pane any foreign p her, in cartain parmerchip in teo, and nov	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retrement ication, but you must return to the united return to the united return to the united it the laws of the United is the laws of the United is the face of the United is the face of the United is the face of the United is the face of the United is the face of the United is the face of the United is the face of the United is the face of the United is the face of the United to is the United to the United to is the United to the United to is the United to the United to is the United to the United to the United to the United to the United to the United to is the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to the United to
Undo 1. Tr 4. I 3. erth Forard With forard With forard Sign He Soft Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control Control	r panisilies of perils he number shown som not aubject to levenue Service (M retified me that i and am a U.S. oldzen to here that i and am a U.S. oldzen to here that i and here that i and here that i and here that i and here that i and the your boosuse you norgage interest po- geoment (IFA), and de your borset Till 1 Signeture of 8 U.S. person here i Instru- her references are recon who is requir- must obtain your port, for example, here the requir- dentment of security int allen), to prov- deting it (the requir- Certify that the T Ref for a comber 1 Certify that your as	ury, 1 bertilly these on title form is J backup withholi 18) that I are acti- 18) that I are acti- 18) that I are acti- 19 officer U.S. pe- matrix to must an original the second officer on the second officer of the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the internal officer and the intern	my correct taxpayer identification ing because: (a) 4 am exempt in plact to backup withheiding at a loct to backup withheiding, and rate debackup withheiding, and rate of backup withheiding. and rate of the backup withheiding at the backup withheiding at the backup withheiding at at the care of the backup of abandon ratum with the probabilitication number (fin) a you, real astate and dividend at the care of the back of a polycibile, to: nappleable, to: nappleab	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, opnetistion of debt, con dands, you are not required to Definition of a U.S. per considered & U.S. person e An individual who is a e A parinership, corpora organizad in the United & States, e An estate (other than a e A domestic trust (as di 301.7701-7). Special intes for partne trade or business in the pay a withholding tax on from such business. Furt has not been received, a a partner is a foreign per Therefore, if you are a U.	have not been represent or divid you are current into transporter into transporter into the control transporter into the control transporter inted in Aegu- riships. Partner ships. Partner partnership in trade or busi- trade	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retirement feation, but you must return, but you must rul.S. realdent alien, ,, or escociation preated or st the fame of the United rations section prahips that conduct a ere controlly required to partners' share of income ( castel where a Form V-8 a requires to presume that the withholding tax. It is a partner in a
1. T 1. T 2. 1 3. 1 5. 1	r panisilies of peril he number shown son not subject to sevenue Service (M rotified me that i an an a U.S. oldzen (M reaction Instruction olding because you nongage Interest p gement (IFA), and de your correct Til angement (IFA), and de your correct Til 1 Signature of U.S. person <b>norgal Instru</b> ion references are rolose of Fot recon who is requir- must object your port solitone, morgage ricont site requir- port, for example, solitone, morgage ricont site of a solitor int silen), to pro- esting it (the requir- Certify that the T R Clain exemption	Jury, 1 bertilly these on title form is J backup withhole (8) that I are acti- the no. longer sub- or object U.S. pe- mat. (50 mean are un hype balled iso- vald, boculation generally, psi th N. See the instru- generally, psi th N. See the instru- se to the internal of the internal of the internal of the internal of the psi the instru- le to the internal of the psi the instru- to to the internal of the psi the instru- le to the internal of the psi the instru- to the internal of the psi the instru- to the internal of the psi the instru- to the internal of the psi the instru- cetter) and when in you are guint to by issued), the the subject	The parent (an page identification plact to parkup withholding as a last to backup withholding, and record all interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandom raturn with the probability of accuration of the parent (interest of a court a applicable, to: a parent (including a att TIN to the parson applicable, to: a pla correct (or you are lo backup withholding, or ditholding if you are a 110	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, canceletion of debt, con dands, you are not required to Definition of a U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U.S. per considered & U	have not been reveat or divid reveat or divid reveat or divid reveat or divid reveat or divid relation to an relation to an reveat of the reveat of	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, n individual retirement ication, but you must rul.S. resident alien, y, or escociation preated or ar the laws of the United and the section prehips that conduct a ere generally required to partners' share of income i caste where a Form V-9 a required to presume that the withholding tax. It is a partner in a areas in the United States, o establish your U.S.
Undo 1. Tr 2. I R 3. I Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Co	r panisilies of perils he number shown som not subject to herenue Service (M rotified me that i and and a U.S. elozent rotified me that i and and a U.S. elozent rotified me that i and rotified me that rotified me that	ury, 1 bertilly these on title form is a backup withholi 18) that i are acti- 18) that i are acti- 18) that i are acti- 18) that i are acti- 18, and the internal or active U.S. per matrix of the internal of	my correct taxpayer identification ing because: (a) 4 am exempt in plact to backup withheiding at a let to backup withheiding, and rate of the backup withheiding, and rate of the backup withheiding at a or abandonment of accuration or abandonment of accuration or abandonment of accuration or abandonment of accuration or abandon motion (tions on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4, contact on page 4,	<ul> <li>backup withholding, or (b) result of = failure to report all result of = failure to report all on your tax return. For real estanty, cancellation of debt, condenda, you are not required to the stant, cancellation of a U.S. person e An individual who is a e A partnerahils, corpora, drganizad in the United &amp; States,</li> <li>An estate (other than a e A corrector trust (as di 301.7701-7).</li> <li>Special rules for partner the full day of business in the partnerahic conducting ex U.D. partnerahic conducting ex provide Form W-8 to the status and evoluciting.</li> <li>The parson who gives purposes of establishing on its allocable share of the state of t</li></ul>	have not been represent or divid represent or divid represent or divid represent or an represent or an represent of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representation of the representa	n notified by the Internal dends, or (d) the IRS had htly subject to backup na, item 2 does not apply, n individual retirement loation, but you must return, but you must return, but you must rul.S. realdent alien, ,, or escociation prosted or ar the fame of the United rations section prohips that conduct a ere generally required to partners' share of income i casse where a Form W-8 a requires to presume that the withholding tax. It is a partner in a neas in the United States, o establish your U.S. Share of partnership the partnership for a state where a composition of the partnership for a state and avoicing withholding an the cartnership for
Undo 1. Tr 2. I R 3. I Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Contribution Co	r panisilies of perils he number shown som not subject to herenue Service (M rotified me that i and and a U.S. elozent rotified me that i and and a U.S. elozent rotified me that i and rotified me that rotified me that	ury, 1 bertilly these on title form is a backup withholi 18) that i are acti- 18) that i are acti- 18) that i are acti- 18) that i are acti- 18, and the internal or active U.S. per matrix of the internal of	The partner transpayer identification plact to backup withholding as a last to backup withholding, and report all interest and dividends or abandoment of accuration part all interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration ents other than interest and dividends or abandoment of accuration or abandoment of accuration or dentification number (file) 0 you, resi batste and dividend of a court of the partner of the person or applicable, to: any partnership income from a to the withholding fax on binnetcod income.	om backup withholding, or (b) result of = failure to report all on your tax return. For real es barry, osnosistion of debt, con dands, you are not required to Definition of a U.S. per considered & U.S. person e An individual who is a e A parineralitic, corporas organizad in the United & States, e An estate (other than a e A domestic trust (as di 301.7701-7). Special intes for partne trade or business in the pay a withholding tax on from such business in the to been reselved, a a partner is a foreign per Therefore, if you are a U. partneralic conducting e provide Form W-9 to the status and avoid withhold income. The parson who gives purposes of estatestaning on its sliceble share of	have not been prevent or divin provide the transporter (ributions to an eign the Confi transporter if you are: U.S. citizen o transporter (romaign estat form company transporter S. parson that trade or basis trade or basis	n notified by the Internal dends, or (d) the IRS had htly subject to backup ns, item 2 does not apply, in individual retrement loation, but you must rules, or escolation present of the face of the United b), or structs's that conduct a ere generally required to structs's that conduct a ere generally required to structs's that conduct a ere generally required to structs's that conduct a the withnolding tax. It is a partner in 2 ness in the United States, o ossistil your (U.S. share of partnership the partnership for a and avoicing withholding on the partnership for

# FAX COVER SHEET

RJ BURNE CADILLAC PONTIAC INC 1205 WYOMING AVE SCRANTON, PA 18509 (570)342-0107 (570)342-0352 FAX



# SPRING 2008 WILL BE HERESOON

PATE 4/15/08 Dept\_\_\_\_\_ FROM Shenry evet 1001

COMMENTS <u>71-615083719</u>

NUMBER OF SHEETS BEING FAXED INCLUDING COVER SHEET \_\_\_\_\_\_\_

CUST	-	18739	
	, <b>"</b>		
•			



1205 Wyoming Avenue + (570) 342-0107 • SCRANTON, PA. 18509

SOLD TO	) GMAC PO BOX 83	140		
ADDHES	s Cockeysvi	ILLE, MD 2103	0-	DATE 0
YEAR SEC	MAKĘ	COLOR	MODEL	INVOICE
2006 NEW	PONTIAC		G6	
VIN 1G22G558	364.	KEY NOS.	.!	SALESMANS NUMBER
	INSURANCE CO	VERAGE INCLUDES		ĎE
🗂 FIRE & THEFT	🗆 PVBLIC LI	ABILITY - AMIT. \$		OLDS:
COLLISION - AMT. DED. S		Y DAMAGE - AMT, \$		
C	OPTIONAL EQUIPME	INT AND ACCESSORI	ĒŚ	
<u>GROUP</u>	DES	CRIPTION	PRICE	cv

CAP REDUCTION 500.00

CER 500.00 DRA

C	DATE 08/	05/2005	A 	02365	) 
	INVOICE	STOCK NO.	CUST. NO.	USED STK. NO.	
	1 / II	27016	18739		

INVOICE

SOURCE

+

220B

	SALESMANS / D NUMBER	NUM	EL BER		
	DESCRIPTION	ACCT. NO.	SALE	K COST	
	OLDS:	400	· ·	1-1	
		4.0.1	- tega a talapan at		
	CUTLASS NEW	402	*		
PRICE		403	a shekara a g		
	INTRIGUE	404		· · · · · · · · · · · · · · · · · · ·	
1	68/LS/LSS	405		- Level 2 en	· ·
F-f-		406		<b>—</b>	
	AURORA	407	ter an an an an an an an an an an an an an	-	
	SILHOUETTE	408		· —· · ·	•
	BRAVADA	409	and the first	. –	
	ALERO	4 1.0			
		the August	and a set of the set		
	CAD: DEVILLE	400C	a sector de stanta		
	CONCOURS	4010			
	ELDORADO	403C		1-1	-
	SEVILLE STS	404C			
	SEVILLE SLS	405C		-	
	CATERA	406C		·	
	CONVERSIONS	407C			<u></u>
	ELDORADO TC	408C		_	
	ESCALADE	409C		1_1	-
				┨_┠╸	
	· · · · · · · · · · · · · · · · · · ·	- <b>-</b>			<u> </u>
	· · · · · · · · · · · · · · · · · · ·			-	
	· · ·				
	USED CARS: RETAIL	446			<u> </u>
	WHOLEBALE	448			
	WARRANTY	440	N	1/24	<u>.</u>
	LUXURY TAX	324L		₩ <b>A</b>	
	SALES TAX	324L 324P		6.	Ì
	PT.A. TAX	324F		<u> </u>	
	LICENSE, TITLE, & ENCUMBRANCE	905	27.	ភ្	1
	DOCUMENTARY FEES	905	55	100	
	TEMPORARY PLATE FEE	- · · · · · · · · · · · · · · · · · · ·	<b>P</b>	4 <u>/24</u>	
	PLATE FEE	905	<b>B</b>	4 <b>7</b> 4	
		905	M	<u>ų zų</u>	
MODEL	PAY OFF BALANCE	220B		<u> -</u>	
:					
	TOTAL PRICE		<u> </u>		ľ
		240	500	66	
	REBATE	220B	500	lab	
	DEPOSIT	220B		<u>[+]</u>	
	SUB-TOTAL		N	[ ]	
- <del></del>	FINANCE CONTRACT	205	20765.	100	
,	AMOUNT DUE		N		
	AMOUNT DUE	All and the second second		רד	

VIN

DUNMORE, PA

DESCRIPTION OF TRADE-IN MAKE YEAR BODY COLOR • . A de la companya de l La companya de la companya de la companya de la companya de la companya de la companya de la companya de la comp

Ruynolds and Ruynolds R00039 O (9/03)

ON DELIVERY

	state that the odometer now read	30	o tenths) miles and to the best
	of my knowledge that it reflect unless one of the following states	ts the actual mileage of fi	e vehicle described below.
	<ul> <li>(1) I hereby certify that reflects the amount of mileage in</li> <li>(2) I hereby certify that the or</li> </ul>	excess of its mechanical limit	<b>S</b> .
	WARNING - ODOMETER	DISCREPANČY.	
	MAKE PONTLAC	MODEL	BODY TYPE
	VEHICLE JOENTIFICATION NUMBER	<b>G6</b>	SDN Ylan
	15244556364	A the second	2006
	TRANSFEROR'S SIGNATURE	hang	
	BURNE OLDS CADTLE	in a the fight of the second	
	1205 WYOMING AVEN TRANSPERORS ADDRESS (STREET)	<u>UE:</u>	
	CITY SCRANTON PA 18509	STATE	ZIP GODE
-	08/05/05		<u>PARIA NA MANTA B</u> ARTANA ANG ANG ANG ANG ANG ANG ANG ANG ANG
		ura da anti-	<u>en la valencia da p</u> eresta de la competencia de la comp Competencia de la competencia de la comp
-			
•	TRANSFEREP'S MAME	<u>li (. 19</u> 19). S <i>i fi (. 1919).</i> Si sha li kata share sh	AR BOLLY AND A CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF THE CONFIDENCE OF T
	TRANSFEREE'S ADDRESS (STREET)	inter and a second and a second and a second and a second and a second and a second and a second and a second a Second and a second and a second and a second a Second a second a sec	
·	DUNMORE, PA	STATE	ZIP CODE
······································			
-			
1	· · ·		

•

#### UMAU OMARTLEASE® AGREEMENT - MORTHLY PAYMENT

LESSEE (	and CO-LE	SSEE) ("You") nam	e and address, inc	cluding county Gar	aging address (il di	ffereni)		LESSOR (Retailer)			
DUNMORE, PA			Prin	Principal driver (if business use)			BURNE OLDS CADILLAC INC. 1205 WYOMING AVENUE SCRANTON PA 18509-			С.	
				e agreement. You an ssignee. An 'assigner and sell the vehicle				e to everything on the h igned).	ioni and bac	:k.	
$\Box$ If this bc)	is checked	, GMAC helped to a	manue this lease a	and Lessor (Retailer)	will assign it and se	Acceptance Corpora	ation ("GMAC"). Itral Origination I	anno Trust			
	K IS Checked	1, Lessor (Retailer) v	All assign this leas	se and sell the vehicle	e to		niai Onginating i	Lease must.			
If this box	x is checked	, Lessor (Relailer) i	itends not to assig	gn this lease.	-						
				Π	IE VEHICLE YO	<b>DU ARE LEASIN</b>	VG	a de la d La de la d			
New/Used	Year	Make &	Model	Body Style	Vehic	le ID #	Mileage		Primary (	Jse	
NEW	2006	PONTIAC	G6	SDN	1G2ZG5	58364	30	Personal, Family, or		Commerc	al, Business, or
Dealer Ins	talled Optio	ns:						GVW (if truck)		Agricultur	
- Saga	1				· · · · · · · · · · · ·						
				FEDERAL CO	ONSUMER LEA	SING ACT DIS	CLOSURES				
1. Amount	Due at Lea					3. Other Charges		ir monthly payment)	A Tot	al of Paymen	
Signing ( (Itemized	or Delivery Below)	Your first r	ionthly payment o	if\$302.		Disposition fee		a montally payments		e amauni vou	will have naid
1.0000000				., followed by		noi purchase th	e vehicle)	\$	Ν/λ Ν/λ	he end of the	lease.)
¢	927.	28 5		n the <u>5</u>				\$	-N/A		15157.94
φ		The total of	your monthly pay	rments is \$]	4533, 44			Total \$	-	\$	13137.31
		-		*Itemization	of Amount Due a	t Lease Signing or	Delivery				
5. Amouni	t Due al Le	ase Signing or Del	very:			6. How the Amou	nt Due at Lease	Signing or Delivery v	rill be paid:		
a. Capita	alized cost i	reduction	<u>.</u>		500,00	a Not trade in at	000000		-	¢	. 00
b. First r	nonthly pay	meni		s	302.18	<ul> <li>b. Rebates and n</li> </ul>	iowance		•		200.00
c. Refun	idable secu	rity deposit			N/A	c. Amount to be p	paic in cash	· · · · · · · · · · · · · · · · · · ·			427.28
d. Title (	COS				22.50		-	·····		······· •	
e. Regis	tration fees	n –									
T. Sales g.	DOC T	22 33		\$	55,00						
. 1 h.	OTHER	PEES			22.00						
i	OLRS	FEES		\$	25.00		-				
·		1 1	j. Total	••••••••••••••••••••••••••••••••••••••	927.20	4					927.28
		· · · · · · · · · · · · · · · · · · ·	j.   Utal	····· > >				d. Totai		\$	
a Groom				7. Your may	htaly sayment is d	etermined as show	m below:	•			
insura	nce, and ar	© COST. The agreed W Oulstanding prior	Upon value of the cradit or lease hall	e vehicle (\$ ance)	- long	d any tems you pay	for over the leas	e term (such as service	contracts,		21265.00
						i or cash you pay #	ant raduces the	gross capitalized cost_		\$	500,00
c. Ad∤us	ted capital	ized cost. The am	ount used in calcul	lating your base mon	ithiv payment.	in or odorr you pay a	iat requires the	gross capitalized cost		- @	20765.00
d. Resid	ual value.	The value of the vel	nicle at the end of	the lease used in ca	Iculating your base	monthly payment		· · ·		- Ψ	10083.85
e. Depre	ciation an	d any amortized ar	n <b>ounts.</b> The amo	ount charged for the v	ehicle's decline in	value through norma	il use and for ot	her items paid over		ψ	10681.15
										= \$	2652, 29
g. Total	of base m	ionthly paymente	i in addition to 18 The depreciation	ne depreciation and a and any emortized	any amortized ar	nounts	·····		·····	+ \$	13333.44
h. Lease	payments	The number of na	ments in your les	ise Ase	amouns plus ne	ายน แหม่งย				= > <u> </u>	48
• •			,		·····		••••••				197 70

.

ſ

•

a. Gross capitalized cost. The agreed upon value of the vehicle (\$) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	\$	21265.00
b. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	<b>\$</b>	500.00 20765.00
c. Adjusted capitalized cost. The amount used in calculating your base monthly payment	- \$	
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base monthly payment	- \$	10083.85
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paic over the lease term	= \$	10681,15 2652,29
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$	
g. Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge	÷\$	13333.44
h. Lease payments. The number of payments in your lease	÷	48
1. Base monthly payment	= \$	277.78
j. Monthly sales/use tax (estimated)	+ \$	25.00
k	+ \$	<u>N/A</u>
I. Total monthly payment	= \$	302.78
Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dolla The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be:	ars.	<b>A</b>
Excessive Wear and Lise. You may be charged for excessive wear based on our standards for normal use and for mileage in excess 65 miles per year at the rate of \$ Purchase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$, plus official fees and taxes.	p	u er mile.

16. Other important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

1. ITEMIZATION OF GROSS CAPITALIZED COST. a. Agreed upon value of the vehicle	· \$	20670,00
b. GMAC administrative fee		
c. License/registration/lille fees		51 / N
d. Sales tax		51 / 5
e. Other tax (describe)		10 (L
f. Optional service contract		
g. Optional maintenance contract		
h. Optional life insurance		
i. Optional disability insurance		¥ / X
·		¥/1
k	• •	17 / 1
1. Gross Capitalized Cost		<b>91955 00</b>

#### 12. THE VEHICLE YOU ARE TRADING.

...

	(year)	(make)	(model)	N/A
Gross trade-in value			\$	N/A
Payot	-	<del></del>	\$	
Net trade-in value		=	\$	

'13. OFFICIAL FEES AND TAXES. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes.

1222.50 The actual lotal of tees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed. ŝ A ...

a. Tillelien fees	\$ 22.50
b. Registration laes/taxes	s N/A
	N/A
c. License fees/laxes	1200.00
d. Sales/use taxes (including tax on capitalized cost reduction)	\$N/A
e, Excise taxes	\$N/A

16, CHARGE FOR FINES. If the government places a fine on the vehicle and you do not pay it promptly, we may pay it. Each time we pay a fine, you will pay us the fine plus \$20, 08/04/09

17. SCHEDULED LEASE END DATE. This lease is scheduled to end (month) (day) (year) You are scheduled to return the vehicle on this date.

25.00 per day (plus tax), beginning on 18. LEASE END DAILY EXTENSION CHARGE, \$ the eighth day after scheduled lease end date

19. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that flability and physical damage policies that meet our requirements (see the other side) are in force on the date of this lesse as follows: INTEDTN DIDROW

Incumpoo company name:	TINE PINNYI	
Insurance company name: DIRE	SCT N COMP	
Insurance agency name: DIR Agency address: PO BOX 50	9082 SAN DIEGO,	CA 92150-
Agency autress A77-500	5-0222	
Agency phone no.: <u>B77-50</u>		
Ayerit a hame	······································	· · ·
Pelicy no.:	Liability DPhysical damage	e
Deductibles: Collision \$	N/A Comprehensive S	<u>N/A</u>
Insurance company name:		
Insurance agency name:		
Agency address:		
Agency phone no.:	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
Agent's name:		
Policy no.:N/A	DPhysical damage N/A	
Deductibles: Collision \$	Comprehensive \$	

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

N/X

<del>n/a</del>

Insurer name:

Address:

□ Life insurance (□ Lessee □ Co-Lessee □ Both) Premium Courrent limit

the second research the second of the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second s
and inspection fees for the vehicle. You will pay all laxes on the lease or the vehicle that the
government levies on you, the vehicle, or us (except our net income taxes). We may change
your monthly payment if taxes charge. We may bill you separately for official fees and taxes.

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE \$ 1442.50 The actual total of fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed.

a. Title/lien fees	S 44, JU
b. Registration fees/taxes	s N/A
c. License lees/taxes	¢ N/A
d. Sales/use taxes (including tax on capitalized ovst reduction)	1200.00
e. Excise taxes	N/A
f. Pronetty taxoe	• N/A
f. Property taxes	e N/A
h. Other (describe)	s N/A
i. Olher (describe)	s N/A

#### 14. MILEAGE.

Base Mileage Allowance. 1015,000 miles/year.

Medium-duty truck (gasoline): 25,000 miles/year

☐Medium-duty truck (diesel): 35,000 miles/year

1	Total Allowed Mileage on the Odometer at Lease End is		48030 miles,
•	Starting odometer mileage		
	Base mileage allowance	ŧ	miles
	Purchased extra miles	÷	miles

Purchased extra miles \_\_\_\_\_\_\_ + \_\_\_\_\_ miles \_\_\_\_\_\_ Per mile for each mile Excess Mileage Charge. The excess mileage charge is \$ \_\_\_\_\_\_ per mile for each mile beyond the total allowed miles, plus tax. If the lease ends early and the vehicle is not a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.

15. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.

Agent's name:				
Policy no.:	<u>-N/A</u>	Physical damage	N/A	
Deductibles: Collision \$		Complehensive \$	N/ A	

Insurer name: \_\_\_\_\_

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover takes and other amounts due besides the basemonthly payment.

Address:

Life insurance (DLessee	Cc-Lessee	Both)	Premium Coverage limit	\$		<del>- N/A</del> - <del>N/A</del> - N/A
Disability insurance (Less	Monthi	Premium y coverage límit	\$ \$		- <del>Ν/λ</del>	
LESSEE'S SIGNATURE	£ <u>х</u>	-		•	_ Age _	
CO-LESSEE'S SIGNATURE	<u>x</u>				_ Age _	

21. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warranty checked below.

Standard manufacturer's warranty

□\_\_\_

Warranty papers that are separate from this lease state any coverage limits.

The law gives you a warranty that the vehicle conforms to the description in this lease.

THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE. WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE.

#### 22. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS.

Name	Tem	months,	miles
Name	Tem	months,	miles

If you are buying a service or maintenance contract now, you may pay for it at lease signing. |<sup>2</sup> you do not, the price will be in the capitalized cost and you will pay rent charges on the price.

LESSEE: X	BÝ: X	CO-LESSEE:		
We may delay or relfain from enforcing any of our rights under t				
NOTICE TO LESSEE. TO NOT SIGN THIS AGREEMENT YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY	BEFORE YOU READ IT 2 YOU ARE E	NTITLED TO A COPY OF THIS AG		05 2005
CONTROL WIGHT HAD RECEIVED A COPY	(ci.y)	(state)	ON(monthl(day)	(year)
LESSEE X BURNE OLDS CADILLAC INC.	BY: <u>X</u>	CO-LESSEE:		
LESSOR	SIGNATURE AND TITLE: X			
essor assigns alynging the, and interest in this lease to the plime with the assignee (the Dealer Agreement"). Lessor also as under the terms of the period of the proceeding of the terms of the proceeding of the proceeding of the terms of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the proceeding of the pro	arly identifiec in this lease as the intended isigns all right, title, and interest in the leas	assignee, under the terms of the L ed vehicle to the party identified in t	ease Plan Dealer Agreement it his lease as the intended assig	1 effect from time t nee, or its designed
ESSOR:	BY x funning the	uni IIILE	AGENT	

671 MONTHLY 11/2001 (5)

Copyright 2001 General Molors Acceptance Corporation. All Rights Reserved.



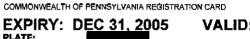
	**** ##### 84(18 /818 18111 81811 31811 88111 8879) (48) (98)	
WID: 05223 3400 009944-001	<u>New Title Number:</u> ons On-Line RegisLration System	
<u>Pennsylvania Department of Tran</u>	asportation Applicant Summ	arv Statement
Transaction: New Title/Transfer Reg Processor: BURNE OLDSMON Purchase Date: Aug 05. 2005 Process Date: Aug 11. 2005. Prev Title No: None Prev Dup Title Count: 0	BILE CADILLAC/00858946 Processed B	y: SHARON FENTON E: Aug 05, 2005
VIN: 162ZG558364	Stock No: 16739 GVWR: UnTadem Weight: GCWR: No of Axles: Seat Cap: Sum of GAWR: <u>is Mftr: Body Make:</u> <u>UNITRIN DIRECT</u> 8019436 Jan 11. 2005 Jan 11. 2006	PennDOT Fees           Sales/Use Tax:         0.00           Title Fee:         22.50           Lien Fee:         5.00           Reg/Proc Fee:         0.00           Dup Reg Fee:         0.00           Transfer Fee:         6.00           Increase Fee:         0.00           Other Fee:         0.00           Total:         \$33.50
Trade In #1 Information:       Lien Holder #1 Information:         VIN: None       GMAC         VR:       PD BOX B140         Make:       Condition:         Condition:       COCKEYSVILLE/MD         Allowance:       Z1030       []]ELT         Trade In #2: None       Lien Holder #2: None         Allowance:       Lien Holder #3: None         Allowance:       Lien Holder #3: None	Fees & Sales Tax Information: Tax exempt Reason: RENTAL AND LEASING/02 Tax Exempt No: 90270836 Taxable Sale Price: \$0.00 [ ] Local Sales Tax Override? % Rate: 0.06	
Assigned Tag Type.     Class:     Assigned Exp Sticker No:       Assigned Tag No:     RRGM:     Class Sticker No:       Assigned Exp Mo/Yr:     RRGCW:     Transferred Title No:       Signature of Person from Whom Tag is Being Transferred     Relation To Applicant:       No of Dup Reg Cards:     No of Dup Reg Cards:		
<u>AREAD STATES AND AND AND AND AND AND AND AND AND AND</u>	<pre>sto uncefe conditions and also void the manufacturer's warranty i ing possible advertse effects to your insurance coverage with respe i above under the provisions of Section JBIG(b) of the Vehicle Code i that loading my truck heyond the manufacturer's gross weight rati- ted with any such overloading of the truck.</pre>	ct to such overloading, , as amended by Act Ing may damage the truck and endanger
I/we acknowledge that I/we may lose my/our operating privilege(s) or vehicle registration(s) for failure to ma I/we further acknowledge that I/we may be subject to a fine not exceeding \$5.000 and imprisonment of not more i I/we have examined and stand this form after its completion; and, that, if an exemption from payment of sales statements herein are true and correct and make application for certificate of title for the vehicle described	than two (2) years for any false statement that 7/we may make on t tax is claimed. I am/we are authorized to claim this exemption. I	hit form, and L/we certify that
Date Subscribed and Sworn to:	Signature of Applicant on Authorized Signer:	
Signature of Notary Administering Dath:	Signature of Go-D-mer/Title of Authorized Signer.	
s	[] VIN/GVWR Certification or Tr	acing is Required.
E A L	Place Signature of Person Verifying VIN I hereby certify that I have veri this vehicle and the VIN/GVWR Tist SIGN:	/GVWR or the Tracing Here: fied the YIN/GVWR of

Detach Here

2

, N

01 of 01



VALID: 08/11/05

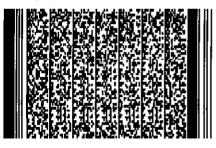


16226558364 2006 PONT SDN 05223 3400 009944-001

EMISSION INSPECTION REQUIRED/DIESEL EXEMPT COUNTY : LACKAWANNA



t horoby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code,





General Motors Corporation Business Resource Center PO Box 33170 Denoit, MI 48232-5170

#### VIA FAX ONLY

April 9, 2008

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

#### RE:

Service Request: 71-615083719 2006 Pontiac G6 Vehicle Identification Number: 1G2ZG558364 Customer Relationship Specialist: Patricia Easley

Dear Mr. Silverman:

This is to advise that General Motors is in receipt of the above referenced case dated April 9, 2008. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.



Copy of owner's current title and/or registration Other: Release of Lien Finance, Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely, General Motors Corporation





siacona bumai









#### **RELEASE OF LIEN INFORMATION**

I	,
I(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder Name)	
	(Lien holder Phone Number)
(Lien holder Address)	
to release any and all information regarding my	y loan account # (Account Number)
	(Account Number)
with(Lien holder Name)	
(Lien noider Name)	
to General Motors Corporation, including but i loan payoff amount, and per diem information.	not limited to a complete payment history of my account, a
Date	
VEHICI	LE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V07092007	











### JEFFREY PERRI

1322 MARION ST

### R J BURNE

 	and a second second second second second second second second second second second second second second second			adillac 😌 1	PONTLAC	INC.	
DUNMORE		PA 18		Avenue · Scranton,	PA 18509 Tolo	phono; (670) 34	2 0107
			<u>*** REPRINT ***</u>	ACCC	UNTING CO	DPY PAG	<u>E 1</u>
DATE	YEAR MAK	E Mi	DDEL VIN	STK/CUS	MILES IN A	ILLES OUT	TÅG
02/04/08	06 PONTIAC	C G6	1G2ZG558364	18739	20708	20718	
SERVICE DATE	NOTIFIED	SVC ADV P	ROMISED DATE/TIME LICENSI	RATE	PAYMENT	INV. D	лте
08/05/05	03/03/08	49	00:00	75.00	00	04/14	/08
R.O. NUMBER	ТА	X IÐ	HOME PHONE BUSINESS	PHONE	di.	<b>-</b>	
101850	5		000-000-0	000			3
services of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the service of the servi	-						

#### Repair Type: NC

CUSTOMER STATES SCAN SYSTEM NO C TAC CASE 1002919 Bill Code = W Failure Code: 4X Complaint Code: 4 E7680 STEE GM L	STEERING PEE ODES CHECK F( 1 REMOVE AND OG RING COLUMN 1	LS STIFF AND OR BULLETIN: REPLACED S' REPLACEMENT	D LOCKING UP A 3 NONE CALLED TEERING COLUMN 8 M / Total	r TIMES FAC DOC#20 A 2.00 L Labor	41891 34.00 34.00	130.54 130.54
Failed Part:		26870	PLATER.	1	204.63	286.48
SOURCE ACCOUNT	CONTROL			Line	204.63 238.63	
34 263 34 462 34 480 Tech# 8 A:2.00	101856 101856	34.00 204.63 C:		-130.5 -286.4	8	

LABOR	LABOR	LABOR 130.54 LABOR AMOUNT
PARTS	PARTS	PARTS 286.48 PARTS AMOUNT
MISC. SALES	MINC. SALES	MISC. SALES MISC. SALES
MATERIALS	MATERIALS	MATERIALS MATERIALS
		TOTAL CHARGE
DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE DEDUCTIBLE
SALES TAX	SALES TAX	SALES TAX SALES TAX
OTHER PAY		UTHER PAY
INTERNAL	CONTRACTS	WARRANTY 417 00 CUSTOMER PAY

**R** J BURNE

Cadillac 🕃 INC.

1205 Wyoming Avenue · Scranton, PA 18509 Felephone: (570) 342-0107

DATE.	YEAR	MAK	\$	MODEL		VIN	STR/CI		MILES IN		<u>ge</u> 1 F Tag
10/29/07	06	PONTIAC	:  0	6	1G2ZG558	364	1873	9	17962		<u> </u>
SERVICE DATE	NO	TIFED	SVC AL	V PROMISED	DATE/TIME	LICENSE	RA	<b>TB</b>	PAVMEN	ť UNV.	Date
08/05/05	10/	29/07	49		00:00		7!	5.00	00	10/2	9/07
R.O. NUMBER		TA	S ID	ном	E PHONE	BUSINESS	PHONE				
10002	5										1

CUSTOMER STATES A THUMPING NOISE IN STEERING AND STEERING FEELS LIKE ITS GETTING STIF T. LACK OF LUBE ON INTERM STEERING SHAFT

LUBE STEERING SHAFT PER BUL 06-02-32-007B

Bill Code - SP No Charge - Y

MULTI-POINT VEHICLE INSPECTION

FREE MUTLI-POINT INSPECTION

DUNMORE

INTERNAL

Bill Code - SP MULTI MULTI POINT INSPEC 5.40 6.00

onuccuó

CONTRACTS

6.00

déskontere

PA

	Total Labor 5.40 6	.00
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Total Line 5.40 6	.00
_ +		
SOIDCE		
000000	- アイティートレーン、アウトレートの「「おお」をなっていたのでは、「おおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおおお	
	ACCOUNT CONTROL COST DEBIT CREDIT	· .
		· .
-		
27	163	
<u> </u>		
		· .
<u>эт</u> .	5705	
		2 B
Tech#		1 <sup>1</sup>
	$\mathbf{L} \mathbf{A}; \qquad \mathbf{B}; \qquad \mathbf{C}; \qquad \mathbf{D}; 0, 30 \qquad \mathbf{Total}; 0, 30$	

LABOR 6.00 LABOR LABOR LABOR AMOUNT PARTS PARTS PARTS PARTS AMOUNT MISC. SALES MISC. SALES MISC. SALES MISC. SALES MATERIALS MATERIALS MATERIALS MATERIALS TOTAL CHARGE DEDUCTIBLE DEDUCTIBLE DEDLETIKLE DEDUCTIBLE SALES TAX SALES TAX SALES TAX SALES TAX OTHER PAY OTHER PAY

WARRANTY

**CUSTOMER PAY** 

#1 DIAGANGE (USTAMERS COMPER OF NOISE + HARD STEERING. SOAN FOR Vodes - Nove Set. KOAD TEST. SAME AS LIKE VERKES. UNAble To DEPRATE Customers Convers. Check Suspens & Steeping Components. ALL OK (TIRES (upped) (HAS Electronic Steeping Not Hydrallie); #2 Must point Inspection

-

2010025

**** =-****					• <u> </u>		J BUF	ME		
DUNMORE			PA				utillac 😨	PONTIAC	elephone: (570)	
DATE	YEAR	МАК		MODEL	VL	N	STK/CUS	HARD ( MILES IN	ale ale a collecte a collecte ale ale ale a	AGE 1 IT TAG
10/29/07	06	PONTIA	c G	6	1G2ZG5583	54	18739	<del>,17971</del>	179	162
SERVICE DATE	NC	THEFTED	SVC AD	V PROMISE	D DATE/TIME	LICENSE	RATE	PAYMEN	T LŃV	. DATE
08/05/05			49		00:00		75.0	0 00	10/:	29/07
R.O. NUMBER			XID	H¢	ME PHONE	BUSINESS	PHONE	COL	OR	PRINT
100025	5									1
					EPAIR LINE (	001 == ==				

REPAIR LINE OOL CUSTOMER STATES A THUMPING NOISE IN STEERING AND STEERING FEELS LIKE ITS GETTING STIF F Bill Code - W 3.41-0259

HILL CODE - CP

Bill Code	-	SP		
		10 AZ -	i na sina shuka a waxaa waxaa ka waxaa waxaa waxaa waxaa ka waxaa waxaa ka waxaa ka waxaa ka waxaa ka waxaa ka	
MULTI		MTTTTT - Pl		6.00
				0.00
		· · · · · · · · · · · · · · · · · · ·		
				6.00
				0100
				6.00
		· .		<b>b</b> - <b>0</b> 0
			an an an an an an an an an an an an an a	
			sing with an galige of the second gas passed at the second second second second second second second second sec	
		and a stand of the stand of the		
		1 h a		

Estimates: Parts Labor	6.00 Hours .30 Total 6.00
DATE RO MILES SA TECH BC 01/26/07 94194 11766 49 8 W E 01/19/07 94002 12000 19 8 SP M 01/19/07 94002 12000 19 8 W E 01/05/07 93740 11802 49 8 W N 05/06/06 88315 5106 14 8 W L ===================================	ABOR OF DESCRIPTION 740 REPLACE LATI MULTI-POINT INSPEC 631 MOTOR AND CONTROLL 232 REPLACE 197 SENSOR, FUEL LEVIET VEHICLE INFORMATION PLAT HATE OPER TO PLAT HATE OPER TO EMP NO 20 TO TO X 7 TIME OFF 7 20 15.5
The factory warranty constitutes all of the warranties with response of the the warranties with response of the sector warranty of the sector warranty of the sector as the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of th	B EMP. NO. Z
IRMUTENS." ALL PARTS ARE NEW EXCEPT AS NO	ESTIMATE (1)
UNDERSTAND THAT IF ; AUTHORIZE YOU TO BEGIN REPARTS BUT	ZE ADDITIONAL UM 01 3 REVISED ESTIMATE (2)
AUTHORIZATION FOR REPAIRS I hareby authorize the repair work herein set forth to be done along with the necessary main that you are not responsible for loss or day tope to valible or mitlehas left in vehicle in case any other cause beyond your control or fortany delays caused by unavailability of parts or	Fiel and agree If fire, thet or ESTIMATE (3)
env other cause beyond your control or (phram delays caused by unaveilability of perts or shinaments by the supplier or transporter. Il Perceby grant you and/or your employees hermis the vehicle herein described on streets, highways or elsewhere for the purpose of inspection. An express mechanic's lion is hereby acknowledged on shave vehicle to secure grains thereby acknowledged on shave vehicle to secure grains thereby acknowledged on shave vehicle to secure the purpose of the purpose of the purpose of the purpose of the purpose of the purpose of testing and/ar inspecting such vehicle.	



#### **R J BURNE**

DUNMORE		 I	PA			1205 vyyor		Screnton ACCC	UNTING CC	INC. phane: (570) 342-0107 (PY PAGE 1
DATE	YEAR	MAKE	<u> </u>	IODEL		VIN	SIP	s/CUS	MILES IN N	BLES OUT TAG
04/10/07	06	PONTIAC	G6	:	1G2ZG5	58364	18	3739	13000	
RVICE DATE	NO	TIFIED SVC.	adv.	PROMISED D	ATEXT	AR LICKA	NSIR	RATE	PAYMENT	INV. DATE
08/05/05	04/	10/07 1	1		00:00			75,00	01	04/10/07
R.O. NUMBER		TAX ID		HOME	PHONE	BUSIN	ess <b>peio</b>	SE		
9585	9	0,000,000,000	******							1
			erini tarihi adali. Il			NE 001				
GM SOURCE A	CCOUN	15779415 T CONTRO	хц 	-BI COST					14.50 14.50 14.50	29.00
30 22 30 32 30 46 30 65 Parts Dis Parts Dis	4 7 07 count	energia tendera da terrena de activar de activar de para polo		14.5	9	14.84 15.00		-0.84 29.00		
		Martin Contractor								

LABOR	1EAEOR	2741ECIE		
PARTS	PARTS	PARTS	PARTS AMOUNT	29.00
MISC. SALES	MISC. SALES	MISC. SALES	MISC. SALES	
MATERIALS	MATERIALS	MATERIALS	MATERIALS	
			TOTAL CHARGE	29.00
DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE	
SALES TAX	SALES TAX	SALES TAX	SALES TAX	.84
OTHER PAY			OTHER PAY	
INTERNAL	CONTRACTS	WARBANTY	CUSTOMER PAY	14.84

Sent 4-10-07



#### PA

#### **R J BURNE**

INC

1205 Wyaming Avenue Scranton, PA 18509 . Telephone: (\$70) 342-0107

			niinii tootaa aadaa		191200000000000000000000000000000000000				PA	<u>GE 1</u>
DATE	YFAR	MAK		MODEL		VEN	STICCUS	MILES IN	MILES OUT	TAG
12/29/06	06	PONTIAC	Ge	5	1G2ZG558	364	18739	11802	o	0000
SERVICE DATE	NQ	TIFED	SVC AD	V PROMISED	DATE/TIME	LICENSE	RATE	PAYMEN	T INV. I	ATE
08/05/05	12/	29/06	49	00/00/00	00:00		75.0	0 01	12/29	9/06
R.O. NUMBER		TA	хЮ	НОМ	E PHONE	BUSINESS	HONE		· . <u></u> ,	,
93740	1				*****					1

----- REPAIR LINE 01 CUSTOMER STATES POWER STEERING IS LOCKING UP AT TIMES HARD TO STEER NNEDS POWER STEERING MODULE BILL CODE - C NO CHARGE - Y ORDERED PART WILL CALL CUSTOMER WHEN PART COMES IN CUSTOMER STATES FOG LIGHT SWITCH IS NOT LIGHTING UP SWITCH OPEN CIRCUIT BILL CODE - W COMPLAINT CODE - OJ SWITCH OPEN CIRCUIT 
 N2232
 REPLACE
 8
 M A
 50
 8.00
 30.52

 TOTAL LABOR
 8
 00
 30.52
 1
 6.34
 8.88
 GM 15850573 -SWITCH 1 6.34 8.88 FAIL CODE - 6C TOTAL PARTS 5.34 8.88 ACCOUNT COST DEBIT CREDIT 263 39,407 263 460

. ж.	62		and the second			n se provinción de la company de la company de la company de la company de la company de la company de la comp			a abdatatetatetatetateta	2011/06/2011/2001217				at and take of a last of	and some on the fit		ppersonal e s	2 N 1997 Y
- 4	n	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			8.00	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	en hardene en en en en en en en en en en en en		1. A 1. A 1. A 1. A 1. A 1. A 1. A 1. A	والمتحرف وتجز وتجرعهم ويحرو						والإيرانية والمتكرين وا	espergen en entre	a ng panén n
	-		10 JAN 19 J	1.1.1		<ol> <li>The Court of Cold State</li> </ol>			Press and the second second	and the set of the shift of st	and the second second second second second second second second second second second second second second second	1		Although the state of the second		and a second the	ate state statete e e	en itent a
			· · ·			and the president of the	and the second second second second second second second second second second second second second second secon				1 <b>1</b> 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Managarah Sang Siya	11-11-11-11-11-11-11-11-11-11-11-11-11-	1111111111		111 12 2 20	1115 1111
- 1 a fair						والمتحاد والمتحد والمتحد والمراجع		a a state a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a se		a state of a state of the state of	المرجورة المراجعة المراجع المراجعة			te et el en en en en en en en en en en en en en			Contraction internet	
л.	80	· · · · ·			C 3 4		s solo acceletative iti					A 10 10 10 10 10 10		12424 TADA SADA SADA SADA SADA SADA SADA SADA				defe a side
	0.0	1.1		<ol> <li>Second and a state of the state</li> </ol>		· · · · · · · · · · · · · · · · · · ·	المرد فعر مراجع مراجع مرد والمراجع				X-100-000		and a second second second second second second second second second second second second second second second	1+1+1 Defeiteleiteleiteleitel	tera en el estatatoria en el	ar aggingen ag		des ser a súe
			stand and the seafferters	والمراجع والمتحم والمحمو والمحمو والمحا	6.34				10-0-0-0-0-0-0-1-1-0-1			0.00	and a second second		•		and a second second	
				and the second second of the			01101101001001	and the set of a first start shart shart start	a contractor de la co	NG NG MANANG SADAN SA			a construction for the tax to the tax	and a first of a first of a first of the		0.042303034303030	de recent recider	0.000.00
		A		a de la ser a terretera	والالتباع ويعاد ويعرب ويربي والأرا	***************************************				a su se su su se com		de se			a a she a she a she a s	a 16 26 26 26 27 27 28 28 28 28 28 28 28 28 28 28 28 28 28	NY 104 1440	
		ماغث منه نغب عب آرو			falls af a fait starte, a faite to terte	(1) (1) (2) (2) (1) (1) (1) (2) (2) (2) (2) (2) (2) (2) (2) (2) (2		and the state is the state of the state		detete here to the second state in the		1.000			card an address of a	the state of a taken	a a se persona da se se se se se se se se se se se se se	ang sa sa sa sa
					the second second second second second second second second second second second second second second second se	· · · · · · · · · · · · · · · · · · ·			-	the state and the state	المعربية والمعارية	فالمعتاد فتشد فتعد	خيتها بيتين تسب لغ			تورنعت مسع بنعم	الفشف فعلمته تعسفه لغث	19 <u>10</u> - 1917
		a a an an à taonaiste a	a aya ayala aha ah falaha ili	*****		stars shats be a but shats the	10111111111111111111111111111111111111											1990 - Sec. 19
		to and a bounded	, in internet finding of	化化学学会 医子宫骨髓炎 化乙基乙基乙基乙基乙基	<ul> <li>State and the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second secon second second sec</li></ul>	a a alate state and state	numero a color adadada a seren	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.			a for fact of the for the fact of the	in a strange in a state	state in a state in				and states at dates.	data data da
		a	a second a second second second second second second second second second second second second second second s	والمتعالمة ويترب والتناسي والمؤم			te and related stated states a	5.000 e000 000 000 e100 e100 e1				in administration of the best	ainteraritatidak				and the second second	stat fatetat
	ויוים		1 X X X X X X X X	and a second field of the	an an an an an an an an an an an an an a		DEDE		100000000000000000000000000000000000000			the state she had a been be		deur haben bet met er stetter i				
_	~ ~ *	RECE	a contra contra con contra con contra con con con con con con con con con con	e <del>a te</del> e a la seconda en este	100000000000000000000000000000000000000			PAY	VI			and a second state of the		struction for the second second	ing the second of the	0	a data data da seri	

LABOR	. oo IARGR	.00	ABOR	30.52	LABOR AMOUNT	.00
PARTS	.00 PARTS	.00 🛛	ARTS	8.88	PARTS AMOUNT	.00
MISC. SALES	. 00 MISC. SALES	.00	USC. SALES	.00	MISC. SALES	.00
MATERIALS	.00 MATERIALS	.00	IATERIALS	.00	MATERIALS	.00
					TOTAL CHARGE	.00
DEDLACTIBLE	.00 DEDUCTIBLE	.00	EDECTIBLE	.00	DEDUCTIBLE	.00
SALES TAX	. 00 SALES TAX	. 00 8	ALES TAX	.00	SALESTAX	.00
OTHER PAY	.00				OTHER PAY	.00
INTERNAL	OO CONTRACTS	00	NARBANTY	39 40	CUSTOMER PAY	

				_		l		Cadib	lac 関	PON	πας 🖣 Ι	INÇ.	
DUNMORE			3	P <b>A</b>			1205 Wyo	ming Aven	ua · Scranto	on, PA 185	5-99 5-99		342-010 AGE
BATE	XEAR.	MA	KF.	N	odet		VIN	S	FK/CUS	MILI	ES IN MU		
12/29/06	06	PONTI	AC	GE		1G2ZG55	8364		18739	1		-	0 00
RVICE DATE	NO	TIFIED	SVC	ADV	ROMISED	DATE/TIME	. L(œ)	NSE	RATE	ГА	YNDENT	- INV	DATI
08/05/05	00/	00/00	4	9	00/00/00	0 00:00			75.0	00	00	12/2	29/0
R.O. NUMBER			AX ID		ном	E PHONE	BUSEN	ess ph	ONE		COLOR		PRIN
93740	T			enter Minnen (des and de des <mark>an</mark> t		0.000.000000000000000000000000000000000	<u></u>						L I
	·						02						
* <b>_</b>													
CUSTOMER S			LICH										
CUSTOMER S BILL CODE							ING UP		<u></u>		- 73		
			LICH				ING UP		<b></b> 73		- 122 <sup>3</sup>	2	•
			LICH				ING UP		,73	r	- .2 <sup>23</sup> .	4	
BILL CODE DATE RECEI	VED	S FOG	LIGH M	r swi1 805(	CH LS N4	ot licht	ING UP		73	•••••	- 22 <sup>3</sup> ,	Š	
BILL CODE DATE RECEI	veD	S FOG - * * * *	LIGH W	r Swit 805( 22 Hi:	CH IS N 5 TORY **	OT LIGHT	ing up 158	SOC			223	5	
BILL CODE DATE RECEI ********* DATE 05/06/05	VED **** 80	S FOG - * * * * * 15	LIGH W SERVI (ILES 5105	r Swit 805( 2e Hi: Sa Ti 14	CH IS N S TORY ** CH BC 8 W L	OT LIGHT LABOR OP 1197	ING UP JS8 DES SENSOR	SO ***** CRIP	TION 21 LEVI		- 22	Ś	
BILL CODE DATE RECEI ********** DATE 05/06/05 03/31/06	VED **** 80 83	S FOG - **** 8 15 63	LIGH W SERVI 11LES 5105 4774	E SWIT 8054 28 HI SA TI 14 11	CH IS N S TORY ** CH BC 8 W L 1 W J	OT LIGHT LIGHT LABOR OP 1197 7903	ING UP J 58  DEE DENCOP EGR V	SO ***** CRIP	TION 21 LEVI		223		
BILL CODE DATE RECEI ********* DATE 05/06/05 03/31/06 03/03/05 03/03/06	VED **** 80 883 872 869 869	S FOG - **** 8 15 63 52 52	LIGH W SERVI (ILES 5105 4774 771 771	5 SWI1 805( 25 H1: SA TI 14 11 14 14	CH IS N S TORY ** CH BC 8 W L 1 W J 5 W O 5 W J	OT LIGHT LABOR OP 1197 7903 THER HOU 1506	ING UP J 58  DEC SENCOR EGR VA RS OLH	SOS		s T.	223		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06	VED **** 80 883 872 869 869	S FOG - **** 8 15 63 52 52	LIGH W SERVI (ILES 5105 4774 771 771	5 SWI1 805( 25 H1: SA TI 14 11 14 14	CH IS N S TORY ** CH BC 8 W L 1 W J	OT LIGHT LABOR OP 1197 7903 THER HOU 1506	ING UP J 58  DEC DERCOR EGR V	SOS	rion 21 levi 21 levi	el PR	223		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * 8 15 63 52 52 52 52 52	LIGH W SERVI (ILES 5105 4774 771 771 771 771	5 SWI1 805( 25 H11 14 14 14 14 14 14 14 14	CH IS N TORY ** ICH BC 8 W L 1 W J 5 W J 5 W J 5 W N HICLE I	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP POI LVE ENG I = F( ****		* * * * * et PR 9	223		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 03/03/06	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	805( 26 HI: 38 TI 14 14 14 14 14 14 14 14 14 14 14 14 14	CH IS N S TORY ** CH BC 8 W L 1 W J 5 W J 5 W J 5 W J 5 W J 5 W M HICLE I DEDUCTI	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP POI LVE ENG I = F( ****		* * * * * et PR 9	- 22 <sup>3</sup>		
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	5 SWI1 805( 25 H11 14 14 14 14 14 14 14 14	CH IS N TORY ** ICH BC 8 W L 1 W J 5 W J 5 W J 5 W N HICLE I	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP POI LVE ENG I = F( ****	INE - I DG LAMI	* * * * * et PR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	805( 26 HI: 38 TI 14 14 14 14 14 14 14 14 14 14 14 14 14	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W N HICLE I DEDUCTI 0	OT LIGHT LABOR OP 1197 7903 THER HOU 1506 2232 NFORMATI	ING UP 158 158 158 158 158 158 158 158	SO CRIP CRIP POI LVE ENG C POI ACT I	INE - I DG LAMI	et. FR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W N HICLE I DEDUCTI 0	OT LIGHT	ING UP 158 158 158 158 158 158 158 158	SO CRIP CRIP POI LVE ENG C POI ACT I	CION 21 1.EVJ 20 1.EVJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ	et. FR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W N HICLE I DEDUCTI 0	OT LIGHT	ING UP 158 SENSOF EGR V2 RS OLH MOUNT, SWITCH ON ***** ICE CONTR	SO CRIP CRIP POI LVE ENG C POI ACT I	CION 21 1.EVJ 20 1.EVJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ	et. FR 9			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 (ARPA) EXP	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** ICH BC 8 W L 1 W J 5 W J 5 W J 5 W J 5 W N S W N NICLE I DEDUCTI 0 0	OT LIGHT	ING UP 158 SENSOF EGR V2 RS OLH MOUNT, SWITCH ON ***** ICE CONTR	SO CRIP CRIP POI LVE ENG C POI ACT I	CION 21 1.EVJ 20 1.EVJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ 20 1.AMJ	et. Fr			
BILL CODE DATE RECEI ********* DATE 05/06/06 03/31/06 03/03/06 03/03/06 ++++****	VED **** 863 872 869 869 869	S FOG + * * * * * * 15 63 52 52 52 52 52 * * * * * *	LIGH W SERVI (ILES 5106 4774 771 771 771 771 88 80 00/	8050 28 HI 38 TI 14 14 14 14 14 07Y VJ DATE 00/00	CH IS N TORY ** CH BC S W L I W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S W J S	OT LIGHT	ING UP 158 158 158 158 108 108 108 108 108 108 108 10	SO CRIP CRIP POI LVE ENG I - Fo ACT I ACT I	IME OF	et. Fr			

["The factory warranty constitutes all of the warranties with respect to the sale of this item/items.
The seller hereby expressly disclaims all warranties, either express or implied, including any implied
warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor
authorizes any other person to assume for tit any liability ion connection with the sale of this
item/items."
nemateris.

ALL PARTS ARE NEW EXCEPT AS NOTED

CUSTOMER SIGNATURE I hereby sutherize the repair work therein set forth to be used and use along with the necessary material and agras that you are not responsible for loss of damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of perts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on Arteets, highways or alsowhere for the purpose of testing and/or nepasition. An service mechanical free is hereby permoved and there your working to secure the amount of repairs there is, high ways or elsewhere for the purpose of testing applice and your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing applice application such vehicle.

UTHORIZED BY X	RTESHMATE +		
EVISED STIMATE (1)	DATE	TIME	泉人
EVISED STIMATE (2)			
EVISED STIMATE (3)			
DO NOT PERFORM AN	Y REPAIRS UNTIL I AM IE OF THE REPAIRS AN	NOTIFIĘD	INITIAL YOUR CHOICE

ν

5

Custon states Can Steen is hand to steen on locks up, road tested brut got Con to act up chealend for billits more no cores went through terebe chart and forund famits PIS module on Colim orelend ner module.

Custon stats that for like sunt don't light up culan in clume and had powe but wound not like up, regul Switch and de nous

<u>.</u>^

RO 93750

. مىلىد

BREADMENT

		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~						IC.
DUNMORE			PA		1205 Wyoming	Avenue - Screnton, P	6036	PAGE 1
DATE	YEAR	MAKI	E	MODEL	VEN	STE/CUS	ARESIN MU	LES OUT TAG
05/01/06	06	PONTIAC	: G6	1G2ZG5		18739	5106	0 0000
SERVICE DATE	N	)TIFIED	SVC ADV	PROMISED DATE/TE	ME LICENSE		PAYMENT	INV. BATE
09/05/05	00	/00/00	14	00/00/00 00:00	000000000000000000000000000000000000000	70.00	00	05/01/06
R.O. NUMBER		та	X ID	HOME PHONE	BUSINESS	PRONE	COLOR	
88315								1
FUEL GAUGI BILL CODE			 G W	REPATE LINI	3 01		97 <i>].</i> 2267	9 7575
03/31/06 03/03/06 03/03/06 01/24/06 ********* DESC MON	97 96 86 86 85 85 ****	***** SI O MJ 263 4 952 952 952 970 ***** W2 MTLES 0	ERVICE H LES SA 1774 11 771 14 771 14 771 14 771 14 771 14 3071 14 SXP DA7 00/00/0	TECH BC LABOR 1 W J7903 5 W OTHER H 5 W J1506 5 W N2232 4 W V1427 VEHICLE INFORMA B DEDUCTIBLE SE 10	EGR VALA OURS OLH MOUNT, I SWITCH DECALL TION ************************************	TOFF		
			STRAIGHT Thid (199,108	+7,7 PE	RRI	MAYON 3	2	
The seller hereby exp warranty of merchani authorizes any other item/items."	ressly di tability d person A	to assume for a plant of the second s	anties, annar Bai particular purpos tit any liability	Taspect to the sale of this item/it press of implied, including any im lee, and the seller neither assumes lon connection with the sale of SC NOTED BUT DO NOT AUTHORIZE ADDITI R DIAGNOSTIC TIME THE SUM OF 4	this REVISED BASTIMATE (1) REVISED			BY
CUSTOMER SIGNATURE			THE LUNCOED		ESTIMATE (2)			
thet you are not respondent any other cause beyon shoments by the support the vehicle herein do	nsible for nd your c plier or tra escribed s mechan	ork herein set forti r loss or demage 1 control or for any ensporter. I hereby on streets, high nic's lien is hereby nyees may opéféti	h to be done alon to vehicle or artic delays caused by y grant you and/o ways in olsowh ecknowledged o a the above vehic	g with the necessary material and as les left in vehicle in case of fire, their unaveilability of parts or delays he p por your employees permission to ope are for the purpose of taxing an n above vehicle to securite the amount is on streets, highways or elsewhere	Area ESTIMATE (3)	YOU TO COMPLETE THE THE ABOVE REPAIRS UN CORM ANY REPAIRS UN TO NATURE OF THE REP CH CHARGES 4	P TO \$	INITIAL YOUR CHOICE

SERVICE DATE NO 08/05/05 05	PONTIAC MIFRED SVC A /01/06 14 TAXID TWORKING NSOR LEVEL SENSO	00/00/0 HO 5703 	1G2ZG5583 DATE/TIME 00 00:00 ME PHONE 410259	BUSENE	70	6036 E PAYMENT .00 01	0 0
SERVICE DATE         NO           08/05/05         05           R.O. NUMBER         88315	VIFIED SVC A /01/06 14 TAXID TWORKING NSOR W LEVEL SENSO	ВV РКОМІЗЕЛ 00/00/0    0  5703 ====== REP СОМР R	DATE/FIME 00 00:00 ME PHONE 410259	BUSENE	ISB RAT 70 SS PHONE	6 PAYMENT	ENV. DA 05/01/
08/05/05 05 R.O. NUMBER 88315	/01/06 14 TAX ID TAX ID T WORKING NSOR LEVEL SENSO	00/00/0 HO 5703 	0 00:00 ME PHONE 410259	BUSINF	70	.00 01	05/01/
R.O. NUMBER 88315	TAX ID T WORKING NSOR NSOR LEVEL SENSO	HO 5703 	ME PHONE		SS PHONE		
88315	T WORKING NSOR W LEVEL SENSO	5703 REP COMP	410259				
	I WORKING NSOR W LEVEL SENSO	COMP	AIR LINE 01				
<ul> <li>A second s</li></ul>	I WORKING NSOR W LEVEL SENSO	COME.					
<ul> <li>A second s</li></ul>	I WORKING NSOR W LEVEL SENSO	COME.				L-AMBAR BC	
OPEN LEVEL SEI BILL CODE - REPLACED FUEL L1197 S		LEVEL 8	MA	1.90		115,98	
GM	22677575	-sensor	TOTAN	1ABOR	28.59 95.47	133.66	
FAIL CODE - GM	6F 22682111	-Gasket		Parts	5.44 100.91	141.28	
ACCOUNT 263	COST		CREDI		*********	********	
462 480			<b>J</b> .0	15,98- 11,28-			
DATE RECEIVED					.00		

		•					
LABOR	.00	LABOR	- 00	LABOR	115.98	LABOR AMOUNT	. 00
PARTS		PARIS	.00	PARTS	141.28	PARTS AMOUNT	. 00
MISC. SALES		MISC SALES	. 00	MISC. SALES	.00	MISC. SALES	. 00
MATERIALS	. 00	MATERIALS	.00	MATERIALS	.00	MATERIALS	. 00
						DOTAL CHARGE	
DEDUCTIBLE	. 00	DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	. 00
SALES TAX	. 00	SALES TAX	.00	SALES TAX	.00	SALES TAX	0
OTHER PAY	.00					OTHER PAY	. 00
INTERMAL	.00	GONTRACTS	.00	WARRANTY	257.26	GUSTOMER PAY	

Watter Lind and the state of th

for fuel gauge not worki Chenn for foure & gronent had both checken gavge and gavge was workin repleced ful level sensor and woles fine now.

.

RO 88315

.

ан сайт. **В** 

() Rypair verhile as per Dacument 1779034 Riglace EGR & tube & EGR Connett

ħ,

1

Q087263

/

.

.

-#	-/		$\varphi_{r}$	J BÜR dollac 🐨 🕫	+	INC.
INMORE			_			hone: (570) 342-0107
			VIN	STK/CUS	MILLES IN M	PAGE 1 RESOUT TAG
		1G2ZG55	3364	18739	4774	0 0000
3/14/06 06 PONTIZ	AC  G6 SVCADV PROMIS	ED DATE/UMF		RATE	PAYMENT	INV. DATE
T	1000 0000 0000 0000 000 000 000 000 000	00 00:00		70.00	00	03/14/06
v/ uu/ uu		IOME PHONE	BUSINESS	PHONE	COLOR	20030000000000000000000000000000000000
87263						1
TIEL GUAGE DOES NOT	READ FULL AFTE	SPAIR LINE R TANK IS F	01 ========= 1LLED		·==#=	5106
03/03/06 86952 03/03/06 86952 03/03/06 86952 01/24/06 85970 01/09/06 85969 *******	MILES SA TECH B 771 14 5 M 771 14 5 M 771 14 5 M 771 14 5 M 771 14 4 M 771 14 4 M 771 14 4 M	C LABOR OF OTHER HOW J1506 N3232 V1427 ROT E INFORMAT	IRS OLH MOUNT, I SWITCH RECALL ROTATE	**********		
DERC MONTHS MILLES		AT PATE RIONO		IME OFF HAR 27 (BR 27	111 35 53	
The factory warranty constitutes all of the sellar hereby expressly disclaims all warranty of merchantability or fitness fr authorizes any other person to assume rem/items."	the warrantias with respect to t warranties, either express or imp	the sale of this item/ite piled, including any imp seller neither assumes tion with the sale of	nor AUTHORIZED B REVISED ESTIMATE (1)	ELIMINARY ESTIL	MATE \$	ME BY

that you are not resultation your cantrol or for any delays caused by unavalability of parts or analys in parts any other cause beyond your cantrol or for any delays caused by unavalability of parts or orderys in parts shorments by the supplier or randoporter. I hereby grant you and/or your amployees permission to operate the vehicle herein described on streats, highways or elsewhere for the purpose of testing and/or inspection. An appress mechanic bins hereby scheduled on above vehicle to secure the emount of repairs thereto; that your employees may operate the above vehicle on streats, highways or elsewhere for the purpose of testing and/or independent such vehicle.

.

Caproln X03 ADF Ho.

۰.

REVISEO ESTIMATE (2)		
REVISED		
	EPAIRS UNTIL I AM NOTIFIED IF THE REPAIRS AND THE TOTAL	INITIAL YOUR CHOICE

DUNMORE	P7	<b>X</b>		1205 Wyon	ning Avenue · Scr	anton, PA 18509 · Tel	aphone: (\$70) 342-010
							PAGE
UAIE	(BAR MAKE	MODEL.	1	DN	SER/CU	S MILES IN 1	MLES OUT TA
02/27/06	06 PONTIAC	36	1G2ZG558:	364:	18739	4506	0 00
RVICE DATE	NOTIFIED SVC A	9 <b>v promise</b>	I DATE/TOME	LICEN	ise rat	e payment	INV. DATE
08/05/05	02/28/06 14	00/00/	00:00		70	.00 01	02/28/06
.O. NUMBER	TAXID	KIO	ME PHONE	BUSINE	SS PHONE		
86952						GREEN	1
				ulturutuikini kurisini. Ja			en en en en en en en en en en en en en e
	SWITCH DOES NOT						And Print, and an an an an an an an an an an an an an
OPEN LED I							
BILL CODE	a di katala kana di katalan da katala di katala di katalan di katalan katalan katalan katalan katalan katalan k	COMP	LAINT CODE	- <b>o</b>	<b>J</b>		
REPLACED F	OG LAMP SWITCH						
N2232	SWITCE - FOG I	JAMP 5	M A	.50	8.75	30.52	
			LIATOT	LABOR	8.75	.30.52	
<b>314</b>	22734489 -	SWITCH		1	6.22	8.71	
PAIL CODE	- 6P						
			1717-1717-100-100-100-100-100-100-100-10	State and the set of the set of the set of the set of the set of the set of the set of the set of the set of the	6.22	service and a service of the service of the service of the	
		China de la companya		2 ••••			
	se sounds like i			a moren (			
	ENGINE MOUNT1 VED FRONT PLAST					OTINT	
NOISE IN M							
BILL CODE	n of the median of the perfect of the perfect of the transformer of the perfect o	COMP	LAINT CODE	- N	0.		The second se
	TTUM NEDER SNATS	YE RACOTINITY	en en primer de la regelación de la regelación de la primera de Esta primera de la prime de la primera de la pri		har sebel sebenda sebelak pertaman karang barang barang barang barang barang barang barang barang barang barang Dengan bertak pertama karang barang br>Barang barang		
31506	MOUNT, ENGINE S OLH	- FR 5	МА	-60	10.50	36.62	
OTHER HOUR	S ОЦН	5	ма	2.00	35.00	122.08	
			TOTAL	LABOR	16.50	158.70	
MF:	15235775	SNUBBER		<b>1</b>	42.57	59.60	
FAIL CODE	- 25						
fer en französisten som som som som som som som som som som				a de la recentra en encontra de la compacta de la c	42.57	والمراجع والمراجع والمراجع والمتعار والمتحر والمحمد والمحمد والمحمد والمحمد والمحمد والمحمد والمحمد والمراجع	
			AER LINE O	3			
SEE ATTCHE	D PAPER FOR A RE	(PROGRAM?					
e eta tradecia da bateria da de contra de tradecia da contra de tradecia de tradecia de tradecia de tradecia de		000 00000 0000000000000000000000000000		ter en en en en en en en en en en en en en	in the second second second second second second second second second second second second second second second		
n ning nanganan sing pananan barang sina ang pinanang barang sing pinang si	r fuel guage nov	անվեր հեղեների հեղեների հեղեներին հեղեներին հեղեներին է։ Երենների հեղեներին հեղեներին հեղեներին հեղեներին հեղեն	00.0004.00014.00014.000140004.00044				
**************************************	***************************************		JUNIS BBBB CRED	elebele en el company de la company de la company de la company de la company de la company de la company de la			
	COST	DEBIT 257.5		<b>4</b> . <b>4</b>			
263 460		27/13	<b>9</b> T				
460 167	54.25+		T	89.22-			
462 490			era inter proder viel dis dis risplications (	09.42- 68.31-			
480			ner romper och skalas de ude sider var gest Bredens socialet de sider de sider ude sider var Skalas de sider de sider de sider de sider de sider de sider s	мна, на на <u>т</u>		n na senan meneri perioda (n. 144) - 640 a de da arra da 1916 - Maria Coloria Manta Senan perioda (n. 1591) - 553 1916 - Maria Maria Manta Senan arra da arra da arra da arra da arra da arra da arra da arra da arra da arra da	

LABOR	LABOK	LABOR	LABOR AMOUNT
PARTS	PARTS	PARTS	PARTS AMOUNT
MISC. SALES	MISC. BALLES	MISC. SALES	MISC. SALLES
MATERIALS	MATERIALS	MATERIALS	MATERIALS
			TOTAL CHARCE
DEDISCITIBLE	DEDUCTIBLE	DEDUCTIBLE	DEDUCTIBLE
SALES TAX	SALES TAX	SALES TAX	SALES TAX
OTHER PAY			OTHER PAY
INTERNAL	CONTRACTS	WARRANITY	CUSTOMEB PAY

DINMORE

**D** 2

	∎ î M	1	R .I	BURNE		#5
DUNMORE	PA		e Cadill	ac D PONT		-
DATE YEAR MA	.KE MODEL	v		เช่น และ เป็นไป เป็นหน้าที่เหตุ เป็นไป คน ให้เห็นไปได้ เห็นได้		PAGE 1
02/27/06 C5 PONTI	AC G6	1G2ZG5583	64	.8739 7	71	0 0000
SERVICE DATE NOTIFIED		ed date/Time	LICENSE	RATE PAY	dent in	9. DATE
08/05/05 00/00/00	14 00/00,	/00 00:00		70.00 0	0 02,	/27/06
R.O. NUMBER	AX ID HO	OME PHONE	BUSINESS PHO	ONE 4	OLOK	PRINT #
86952				GREEN		1
FOG LIGHT SWITCH DO BILL CODE -	ere er en en en en en en en en en en en en en	PAIR LINE 01 PARTS ARE IN	production in the first week set and a set week and we were set and a set of the set of		450	
RATTLE NOISE SOUNDS		<u> </u>	152	3577:	s sai	188 er
SEE ATTCHED PAPER F BILL CODE	Y MY MARY MANY MANY MANY MARKANA ANA ANA ANA ANA ANA ANA ANA ANA ANA	PAIR LINE 02		HERE AND AND AND AND AND AND AND AND AND AND	an and a second as	
DATE RO 01/24/06 85970 01/09/06 85969 01/09/06 85969 09/23/05 82895 07/13/05 81716	WARRANTY VEHICLE	LABOR OP V1427 ROT OIL N0110 Z6999 INFORMATION	ne se	NE - RE FLUID **********		
A REALED AND A CONTRACTOR OF THE PROPERTY PROPERTY AND A REAL AND A REAL AND A REAL AND A REAL AND A REAL AND A	warranties with respect to the sa regises, either express or implied, particular, ourpose, find the seller	9 le of this item/items. Including any implied nather assumes for A	PRELIMINA UTHORIZED BY X			
Item/items." ALL PARTS AR	NEW EXCEPT AS NOTED	55				
CUSTOMER SIGNATURE			EVISED STIMATE (2)		·	
AUTHORIZ i hereby authorize the repair wuck limenia act for that you are not responsible for loss or damage any other cause beyond your control or for any shipments by the suppliar or transporter. I here the vehicle herein described on streets, hig imposition. An express manhanick time is hare repairs thereto; that your employees may open the purpose of testing and/or inspecting such v	to vehicle or articles left in vehicle in delays caused by unavailability of pay by grant you and/or your employees i hways or elsewhere for the purpos ty acknowledged on above vehicle to in the above vehicle on streets, highw	ry material and spread the second spread of the second strength of the second strength of the second strength		Y REPAIRS UNTIL I AM NO RE OF THE REPAIRS AND T	TIFIED C	NITIAL YOUR HOICE

@ Rylaced Fog light winded

2 Chuce for Kattle in Front End -Road + at Unice yes Rattle in R/Farea Put l'an on left Cred Front Surperson & For love parts None - Cleck for Buildeling - None Matching My Concern - load test with Chasin Ears Connected - Put lans in Various Portion -Noting found yet. 869.52 ANDNO86.9523 OFF TIME Fog ERRI FLAT BATE TIME OFF FEB 27 9.7 3) Can't uprogram PCM-No New Calchateri gut FLAT RATE NO NX6592 3 TIME POED 28 152 F&0 23 135

for Muine in fat and woo on RF sulle of Can fulled Burnove agg of Can and RF head light ant by Ca more was still dere pulled his Box and Box besong out g Can and nois less still there fulled all plaste and go fit of Can and main was still there spart chasing ear on can on fut end parts cand not get it in Chase law. Pullend Ri strit of out of Can bind research with anoth Strut from new Can was still There reinstalled all stuit hard in Can. and reasonsed has but now was stal there Inlew Driving bor lines app and more, we still the finn found that upper mater mate was fursted inside regland with new one and many is not due now

RO 8-6952

R J BURNE

Cadillac 🖙 ONTIAC INC.

 Telephone: (\$70) 342-0107 1205 Wyoming Avenue Secanton, PA 18509

							·		PA	
DATE	YEAR	MAK		MODEL		(IN	STK/CUS	MILES IN	MILESOUT	TAG
07/12/05	06	PONTIAC	: G6		1G2ZG558	364:	27016	3	Ċ	0000
SERVICE DATE	NO	TIFIED	SVC ADV	PROMISED	DATE/TIME	LICENS	rate	PAYMEN	e inv i	)ATE
00/00/00	07/	/13/05	50	00/00/00	00:00		70.00	01	07/13	8/05
R.O. NUMBER		ТА	XID	ном	E PHONE	BUSINES	S PHONE			
81716		<u>er en en en en en en en en en en en en en </u>								1

1

R

\_\_\_\_\_RPAIR LINE 01 \_\_\_\_\_\_

PERFORM PRE	DELIVERY INSPECTION
BILL CODE -	$\mathbf{RR}$
PDI	PRE DELIVERY INSP 11 M A
INSP	PA STATE INSPECTIO 11 M C
EXEM	EXEMPT EMISSION IN 11 M C
MCI	MCI MA
Z6999	ADD WASHER FLUID M A
5	이 가슴을 잘 못하는 것을 못 하는 것이 있다.
GM	1051515 -OPTIKLE

.00 CUSTOMER TYPE PAYMENT TYPE П.

LABOR AMOUNT .00 STATEMENT OF DISCLAIMER ON BUIALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE INFORMATION CONTAINED HERON IS ACCURATE UNLESS PARTS AMOUNT .00 OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS, THE SELLER HEREBY TEXPRISSIVE DISCLAMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED. INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FUNESS FOR A PARTICULAR PHRPORE, SELLER NETTIER ASSUMES NOR AUTHORIZES ANY OTHER DERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS -NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE MISC. SALES 00 APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN MATERIALS .00 CONNECTED IN ANY WAY WITH ANY ACCIDENT. NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR TOTAL CHARGE .00 (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S DEDUCTIBLE .00 REPRESENTATIVE. SALES TAX . 00 ,00 OTHER PAY CUSTOMER SIGNATURE (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) > CUSTOMER PAY .00

DUNMORE			РА		R J BURNE Cadillac PONTAC VINC. 1205 Wyoming Avenue - Scrauton, PA 18509 - Interphone: (570) 342-0107 PAGE 1.									
DATE	YEAR	MARE		MODEL		<b>IN</b>	STK/CI/	s. M	ILES IN A	TLES OUT				
08/29/05	06	PONTIAC	G6		1G2ZG558	364	18739	)	30	0	0000			
SERVICE DATE	- NC	TIFIED SV	C ADV	PROMISED	DATE/TIME	LICE	RSE RAT	ĸ	PAYMENT	INV. I	ATE			
08/05/05	08	/29/05	50	00/00/0	0 00:00			.00	01	08/29	/05			
R.O. NUMBER		TAXI	Đ	HOM	E PHONE	BUSIN	ESS PHONE							
8289	5										1			
NOT STARTI CK'D CHARG BILL CODE REFLACE BF N0110 GM	JING - ATTER	SYSTEM - W	CODE	COMPL	AINT CODE M A TOTAL TOTAL	. 50 LABOR 1	8.53	29 92	.40 .40 .81 .81					
ACCOUNT 263 462 480	··	COST 8.53 66 29	1999 (19 8 <b>-</b>	ACCO DEBIT 122.21		IT 29.40- 92.81-	••••••••••••••••••••••••••••••••••••••	= = = = = :	<b>∞</b> <del>,</del> <del>,</del>	*.				

DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

LABOR	. 00	LABOR	.00	LABOR	29.40	LABOR AMOUNT	. 00
PARTS	. 00	PARTS	. 00	PARTS	92.81	PARTS AMOUNT	.00
MISC. SALES	.00	MISC. SALES	.00	MISC. SALES	.00	MISC. SALES	. 00
MATERIALS		MATERIALS	.00	MATERIALS	- 00	MATERIALS	. 00
norden regensen son son son son son son son son son so						TOTAL CHARGE	. 00
DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	<u>. o o</u>
SALES TAX	.00	I CALLER TO A MARK	.00	SALESTAX	. 00	SALES TAN	
OTHER PAY						OTHER PAY	. 00
INTERNAL	<u>.00</u> .00	CONTRACTS	.00	WARRANTY	122.21	CUSTOMER PAY	

DUNMORE			PA			1205 Wyoming A	venue Scremen,		lephono: (570) 34	
DATE	YEAR	MAKE		MODEL		2 <b>1</b> N	STK/CUS	MILES IN	PA MILES OUT	
08/29/05	06	PONTIAC	G6		1G2ZG558	364	18739	30	0	0000
SERVICE DATE	NO	TIFIED	SVCADV	PROMISED	DATE/TIME	LICENSE	RATE	PAYMEN	r env. e	ATE
08/05/05	00/	/00/00	50	00/00/00	0 00:00		_ 00	00	08/29	/05
R.O. NUMBER	. 199	TA2	ID.	ном	E PHONE	BUSINESS P	HONE	COLO	FR F	RINT /
82895	5					· · · · · · · · · · · · · · · · · · ·				1

/1 / A . -

NOT STARTING - DEAD BATTERY

BILL CODE - W

Check changing system 14, 2 90 And bed sell Colle 2K3P7-RL IN 323P7-RL IN

*∓*† /

DATE RECEIV *********	ED -	SERVIC	80503 E HISTO	RY '	* * * * * * * * * * * * *	323P7-RL Pupelace Inthey	out
DATE	RO				LABOR OP	DESCRIPTION	
07/13/05	81716	0	50 .	$\mathbf{R}\mathbf{R}$	Z6999	ADD WASHER FLUTD	
07/13/05	81716	0	50	党党	MCI	MCI	
07/13/05	81716	0	50 11	RR	EXEM	EXEMPT EMISSION TN	
07/13/05	81716	Q ·	50 11	RR	INSP	PA STATE INSPECTION	
07/13/05	81716	0	50 11	RR	PDI	PRE DELIVERY INSP	
* * * * * * * * * * * *	******	WARRAN	TY VEHI	CLE	INFORMATION	* * * * * * * * * * * * * * * * * * * *	
DESC MONTH	S MILES	5 EXP	DATE DE	οΰ¢η	TIBLE SERVICE	E CONTRACT NO	
0		0 00/0	0/00	. 0	כ		

.

هم ا

SQUE ST

"The factory warranty constitutes all of the warrantics with respect to this sale of this ligentitions. The seller hereby exercisely disclams all warrantias either express or implied, including any implied warranty of merchantability or fitness for a narticular purpose, and the seller neither assumes nor	AUTHORIZED BY X	STIMATE \$	
Authorizes may other person to assume for tit any liability ion connection with the sale of this remained." ALL PARTS ARE NEW EXCEPT AS NOTED	REVISED ESTIMATE (;;)	DATE T	IME BY
LUNDERSTAND THAT IF LAUTHORIZE YOU TO REGIN REPAIRS BUT DO NOT AUTHORIZE AUTHORIZ	REVISED ESTIMATE (2)		
AUTHORIZATION FOR REPAIRS I hereby authorize the uppin work herein set forth to be done along with the necessary material and optime that you are not responsible for loss or damage to validities and a writeries fail in schede in necessary material and optime.	REVISED ESTIMATE (3)		
any other cause leaving your control or for any delays caused by unavailability of parts or relays a cause, shipments by the supplier or transporter. Thereby graft you and/or your employees perunssion to cause the vehicle herein described on strents, highways or interwhere for the purpose of testing a story	AUTHORIZE YOU TO COMPLI	ETE THE ABOVE RÉPAIR	S INITIAL
inspection. An express mechanic's tion is hereby insknowlidged on above vehicle to secure the minor of repairs thereo, then your conductation up operate the derive vehicle of sheats, biftways to deewdate to the purpose of noticing and/or inspecting such vehicle.	DO NOT PERFORM ANY REPA	IRS UNTIL I AM NOTIFIE	CHOICE .
	PRICE OF SUCH CHARGES S		



#### R J BURNE

.40 3.40 23.52

eseksedet koors

Cadillac 🐨 PONTIAC INC.

1205 Wyoming Avenue · Scranton, PA 18509 · Telephone: (570) 342-0107

DATE											000000000000000000000000000000000000000	PA	<u>GE 1</u>
	YEAR	MAK			MODEL		- VDN	S	TK/CU5		Males in	Miles out	TAG
01/09/06	06	PONTIA	с	G6		1G2ZG55	8364		18739		771	0	0000
SERVICE DATE	NO	TIFIED	SVC A	DV	PROMISED	DATE TIM	E LICEN	ISE	KAI	E	PAYMEN		
08/05/05	01/	09/06	14		00/00/00	00:00			70	. o ol	01	01/09	1/06
R.O. NUMBER		14	X 1D		HOM	E PHONE	BUSINE	SS BR					,
85970										22			-
													1

0.5 500 SUNVISOR RECALL PARTS ARE IN

BILL CODE - W COMPLAINT CODE -MA

AS PER RECALL 05094 REPLACED TWO SUNVISOR

V1427 RECALL 4 M A FALL CODE -

					Contraction of the second												
										TOT7				3.40		23.5	
					11580		INSHA										
														9.95			
																27.9	
					1581												
							TNISHA				100 C. 1			9.95		27.9	
										TOTZ							
														9.90		55.8	
1.11	· · · · · · · · · · · · · · · · · · ·			and the same same	فاستحاده والجار والجار وساورا فا		≠≈≈≈≡	State of the later.	AND THE REAL PROPERTY.	- 1997 (Sec.5.935)	the stated stated stated at 1920	beingebeine beingebeinen d			Auszerhabete ze bezedet i ze ber	101100000000000000000000000000000000000	
11.43	10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		the second second second second second second second second second second second second second second second s	والمراجعة المسانسين لغثينا				COL			فتفتيه بمثقته تشعيبا والطار ال		فالاركام والمتحد والمتحد والمتحد والم			رغفت تغنية فعفو عفت	5.5.4.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5
	11.11.11.11.1. <i>0.11.10.</i> 11			Colorado de Calendar de Calendar de Calendar de Calendar de Calendar de Calendar de Calendar de Calendar de Ca			200 C 100	Contraction of the second second		and the second second second second second second second second second second second second second second second							The second second second second second second second second second second second second second second second s
		CCOUNT		COS													
							DRB				NO TOTAL						
								79.3									
			والما وإوارة المالي والمراجع والمراجع والمراجع		1	a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a ser a s			10000000000000000000	a ta ba ba ba ba ba ba ba ana ba a ba ba		المرادية والمراجع والمتعاد والتقطي والت			A CONTRACTOR OF A CONTRACTOR OF A CONTRACTOR OF A CONTRACTOR OF A CONTRACTOR OF A CONTRACTOR OF A CONTRACTOR OF	2 4 (4. 4. 10 (4. 10 <sup>4</sup> - 10 <sup>4</sup> - 10 <sup>4</sup> - 10 <sup>4</sup>	de se rester en ser si es
		Without States and states			3 40.	and a second second second second second second second second second second second second second second second			tate fate to tate to the second				والمراجع والمرجوع والمرجوع			<ul> <li>A stand tables statut</li> </ul>	state and the set of the
	<ul> <li>a da da da dalería de</li> </ul>		and the state of a state of the						total and the state of the		23.		whether that a first strate the first			and a second state of the	
1.1	a short total to a total to	an an an an an an an an an an an an an a	and the second se	einen eine bebeftet eine feftet eitet.		8.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.		alate bate to be well at the last	ererete stefe etetetetetetetet							alle and an article behalf alle

480 39.90+ 55,86-

806372877

0999899086

DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

. SIGNAL

were set

LABOR 00 LABOR 23.52 TAROR AMOUNT LABOR .00 . 00 PARTS PARTS PARTS 00 PARTS AMOUNT 00 55.86 00 MISC. SALES MISC. SALES 00 MISC. SALES MISC, SALES 00 .00 00 MATERIALS MATERIALS 00 MATERIALS MATERIALS 00 00 00 TOTAL CHARGE 00 DEDUCTIBLE DEDUCTIBLE (1) (12, 8) (80 (12, 1 B) (3 00 DEDUCTIBLE 00 00 00 SALES TAX SALES TAX SALES TAX SALES TAX 00 00 00 00 OTHER PAY OTHER PAY 00 00 INTERNAL CONTRACTS WAREANTY CUSTOMER PAY 00 00 79.38 00

Hisised and the second s

**R J BURNE** 

Cadullac 🐨 pontiac **ÍNC** 

1205 Wyoming Avenue · Screnton, PA 18509 Telephone: (570) 342-0107 PAGE

	XEAR	MAR	R	MODEL		VIN	STRA			PAGE
		1								HLES DUI TA
01/09/06		PONTIA		6	1G2ZG55		187		3340	0 000
RVIE BATE		TIFIED	SVC AB	A PROMISE	D DATE/TIM	E LICEN	NSE R	ATE	PAYMENT	INV. DATE
08/05/05	01/	09/06	14	00/00/	00 00:00			70.00	01	01/09/06
1.0. NUMBER		TA	ХЮ	HC	ME PHONE	BUSINE	SS PHONE			
85969	.							2000000000		1
<b>/ISUALLY</b> THECK ALL ROTATE TIP BILL CODE	SINE INSPE FLUI RES A - OI	OIL AND CT EXHA D LEVEL ND CHEC	UST S S, Adi K INFI C CB	(STEM, AIR ) as neede Lation pre 4	FILTER P D SSURES AN M A M C	ESET OIL : ND TRANSM ID WEAR .40 .50 L LABOR	ISSION. 3.40 4.25	1	1.97 6.99 8.96	
<b>M</b>	OID OI		(2) The second secon		5	5.00				
314		250107	92 - 4	DIL FLT		<b>.</b>	3.40			
						l parts =========	8.40			
ACCOUNT		COST		DEBIT	CRE					
25				41.7	1					
24 60		7.2				2.28-		1700 (2019) 1800 (2019)		
67			40+			28.96- 5.67-				
91		n in a bha ann an bha ann an bha ann an bha ann an bha ann an bha ann an bha ann an bha ann an bha ann an bha a Tha ann an tha ann an t	00+			7.50+				
105						1.50-				
	ni pininan bir Mari atau			2.1	المتحادث والمتحدي والمحجو والمحجور والمحجور والمحجور والمراجع					
y dan sana sana sina panahan sina bigi	a ata an tatatanan fatuarin a ata a ata ata tatata									
505 507				2.1						

DUNMORE

PA

00 LABOR LABOR LABOR LABOR AMOUNT .00 00 28.96 PARTS PARTS PARTS 00 PARTS AMOUNT 00 . 00 13.17 MISC. SALES MISC. SALES 00 MISC. SALES MISC. SALES 00 00 .00 MATERIALS MATERIALS 00 MATERIALS MATERIALS 00 00 1.50 hennedadad TOTAL CHARCE 43.63 DEDUCTIBLE DEDUCTIBLE. DEDUCTIBLE DEDUCTIBLE 00 00 00 00 SALES TAX SALES TAX SALES TAX SALES TAX 00 00 00 2.28 **OTHER PAY** OTHER PAY 00 00 INTERNAL CONTRACTS WARRANTY CUSTOMER PAY 00 00 00 71 41

Custom states noise in steer Nood testel and got Both Complants, formed healletin 1880310 for some consent and used chasing lass to this determin where noise is coming from was coming from steen and adjunced toe and oh now.

RRANTY PART RETURNED

								F &		
						R	J BU dillac 😨			
DÜNMORE			PA			1205 Wyaming				70) 342-0107 PAGE
DATE	YEAR	MAK		MODEL		VIN	STK/CUS	MILES IS	MILES	OUT TAG
01/22/07	06	PONTIA	- G6		1G2ZG558	364	18739	11766	5	0 000
ERVICE DATE			SVC ADV	PROMISE	D DATE/TIME	Provide the start start and start and start starts	RĂTE	PAYME	NT P	W. DATE
					00 00:00		75.1	00 00	01	/22/07
09/05/05	innere second	00/00	49		kana daga sa	BUSINESS	والمحمد والمحادث والمتحد والمحمد والمحمد	A contraction of a strategiest	LOR	PRINT
R.O. NUMBER			ХÐ		ME PHONE					<u>territeren en en er en er er er er er er er er er er er er er </u>
94194										1
	· ·				Ē 97 Ε×02	240 2.7		5858	>° 1.9	
DATE RECE	IVED	-	المراجع المحجر فالمعاد فالمتحد فالمحادث	0505 HISTORY *	to contract a second of	*****	*****	*****		
DATE	RO	- A. A. A. M. A. M. A.			LABOR OP	DESCR	IPTION		н. Нар. 1	
01/19/07	940		2000 19	a second and person and a second person of a	TT.TTM	MULTI-PO				
01/19/07	940		2000 19	Charles and the second s	E7631	MOTOR AN	D CONTRO	LL		
01/05/07	937		1802 49			REPLACE SENSOR,	ENTRY. 7.1237	ET.		
05/06/06			5106 14 4774 11		1.1.2.0.3 TTT2.1	EGR VALV	· · · ·			
03/31/06	* 872 *****	***** ₩	+//4 II GRRANTY	STREET OF B	TNEORMATT	ON ** *****	******	* * * * * *		
DESC MON				TE DE	TRAIGHT FERV	ICE CONTRAC	T NO			
	<b>O</b>		00/00/	00 ; —		T HATE RONO.9	41941-			
					4	OPER N	8	TIME OF	F	<u></u>
					. <u>1</u>	YER	R,			
		n in tyrau				FMP NO	I			
	· . · ·	e e la <sub>e</sub>		÷				1 ON		
		1997 - 1997 1997 - 1997	an ann an Anna Anna Anna Anna Anna Anna	STRAIGHT	<u></u>				a fa fa	
				TIME (HOURS)	FLAT RATE	FOND.94194	2 TIME	OFF		
					1.0	OPER. NO. 8	╼┥╸┈╴	-		
			e de		1.01	PERRT				
			an an an an an an an an an an an an an a		n an	EMP NO.		ION		
		· · ·					1.1.1	. '	· · · ·	
					erti i transi					
		a trade								
		presenta in					1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -			
The factory warrants	v constitut	tes all of the v	varranties will	respect to the sal	e of this item/items.		IMINARY ESTI	MATE \$		
The factory warrants The seller heroby expl warranty of merobani authorizes any other	ressly disc	ama ali warr	anties, either e	xpress of anymed, t	neither assumes nor			ATE	TIME	βY
nemitorne."						ESTIMATE (1)				
UNDERSTAND THAT	IF I AUTH VILLOWERS				THORIZE ADDITIONAL THE SUM OF \$	REVISED ESTIMATE (2)				
CUSTOMU) SIGNATURE		AUTHORIZA	TION FOR REP	AIRS		REVISED				

AUTHORIZATION FOR REPAIRS I hereby authorize the rapair work herain set forth to be done along with the necessery material and egree that you are not resconsible for loss or damage to vahicle of articles left in vahicle in case of fire, that no any other cause beyond your control or for any delays gauged by unavailability of parts or delays in parts shipments by the auplier of transportor. I hereby grany you end/or your employees permission to operate they which here in described on streets, highwary of between for the purpose of teering and/or requires thereto; that your employees may operate the above vahicle on streets, highways or alsowhere for the ourpose of teering and/or inspection.

۲

.

ž CDU ADP

Ę

×~~\_\_\_\_\_

AUTHORIZED BY X										
REVISED ESTIMATE (1)	DATE	TIME	θY							
REVISED ESTIMATE (2)										
REVISED ESTIMATE (3)										
DO NOT PÉRFORM ANY ÉE	INITIAL YOUR CHOICE									
	REVISED ESTIMATE (1) REVISED ESTIMATE (2) REVISED ESTIMATE (3) I AUTHORIZE THE ABOVE R DO NOT PERFORM ANY RE OF THE EXACT NATURE OF	REVISED DATE	REVISED DATE TIME							



INTERNAL

PA

### R J BURNE

Cadillac ( 🕿 PONTIAC INC.

1205 Wyoming Avenue - Scranton, PA 18509 - Telephone: (570) 342-0107

CUSTOMER PAY

00

337.65

2

See Section of the state of the sector of

			Grand Grand Street Street	000000000				000000000000000000000000000000000000000						<u>.GE 1</u>
DATE	YEAR	MAK	E		MODEL		VII		SIB	CUS		MILES IN	MILES OUI	TAG
01/22/07	06	PONTIAC	2	G6		1G2ZG5	5836	4	18	739		11766	0	0000
SERVICE DATE	NO	TIFIED	SVC A	D¥	PROMISED	DATE/TIA	Æ	LICENSE		RAT	8	PAYMEN	e inv.i	JAIE
08/05/05	01,	/23/07	49		00/00/00	00:00				75.	. 0 0	01	01/2:	3/07
R.O. NUMBER		TA	ХЮ		ном	e phone	\$ \$ \$ \$	BUSINESS F	HON	E				
94194														1

alay at . . . . . a he can be the spectrum of the CUSTOMER STATES STEERING IS MAKING A THUMPING NOISE WHEN TURNING LEFT OR RIGHT STEERING GETS STIFF WHEN TRYING TO PARK VEHICLE VEHICLE NEEDS POWER STEERING GEAR And M. C. Charles and Antipartic constraints of the state of the st BILL CODE - W COMPLAINT CODE - NE

REMOVE AND REPLACED POWER STEERING GEAR AS PER DOC#1880310 AND ALIGN FRONTEND ROADTEST OK 

E9/40	- 11 - 11 - 11 - 11 - 11 - 11 - 11 - 1	EPLACE			<b>3</b>	MA		1.90		31.35	<b>;</b> 200	120.	31	í,
		ana ang ang ang ang ang ang ang ang ang	politica de la completa de la comple Completa de la completa								· · · · · · · · · · · · · · · · · · ·	2012	ŝ	
1 . ·		en de la secolada de el calificación de Antecesso de la calificación de la calificación de la calificación de l	pogiogina anti-arababilitation - Statut and Alexandra and Alexandra	20.00000000000000000000000000000000000			OTAL	LABOR		31.35	<ul> <li>protect</li> </ul>	120.	31	
GM		TEDED	7 <b>60</b>	PAD										
	<u>i i i i i i i i i i i i i i i i i i i </u>				unuuasiisi	table established in all and								1
FAIL (	CODE -	(a) (a) production (a) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	93	er al tradegia de la casa de la c	sa désigné de la construction de la construction de la construction de la construction de la construction de la Construction de la construction de l Construction de la construction de	and the state of the state of the state of the state of the state of the state of the state of the state of the		a subbanda abdabba da	Contract in the state of the	alaha at ing sing sing ang si	second dealers.		and a state of the	
		is if it she had been been also and the	<ul> <li>Contraction (Contraction)</li> </ul>		service and the second								1000	,
		ning ang dalam ang ang ang ang ang ang ang ang ang ang			an an an an an an an an an an an an an a		u la Alli	PARTS		, , , , , , , , , , , , , , , , , , ,		<b>∠</b> .±:₹:-:	- <b></b>	ŝ
		alaa istaalaadhaalah aha b <u>aa tibee maana an an an</u> baadhaalaadhaalaa		****	ACCOL	INTS :		تلفيا يتعليا أعلماء أعلمك أعلم	والتبتج تقتعا بتقف تحقي	كبكر كرعداننا	ويصافدون فعراد			
2000	NT NTT					a a construction de la construction La construction de la construction d	CREDI		na da ana ang ang ang an Nggangang ang ang ang					ģ
ACCO	JUNI	COST	on per la compania de la constanta de casa de Sector e constanto de destribuidos de la constante				CREDT						100000	į
263	1. Andrewski († 19	en la seu la seconda de la seconda de la seconda de la seconda de la seconda de la seconda de la seconda de la La seconda de la seconda de La seconda de la seconda de		3	17 654	en poet a conservation a conservation de la conservation a conservation de la conservation					3120 M N	iais Applacy The second second		
	n da a keng das				<ul> <li>A second contract of the second</li></ul>						882 (N		- A. 196	ŝ
462			-3 <b>-</b> 4	ng na mgang tangan na mgata Ng nangang panganang tangan		nengenei	<b></b>	J. 31-		ne o pro				

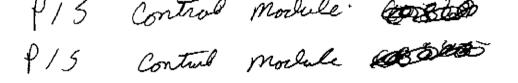
480 DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

.00 CONTRACTS

LABOR	. nn LABOR	. 00 🔛	ABOR	120.31	LABOR AMOUNT	- 00
PARTS	.00 PARTS	.00	RTS	217.34	PARTS AMOUNT	.00
MISC SALES	.00 MISC. SALES	- 00	ISC. SALES	- 00	MISC. SALES	. 00
MATERIALS	.00 MATERIALS	.00 M	ATERIALS	.00	MATERIALS	. 00
		0.000			TOTAL CHARGE	. 00
DEDUCTIBLE	.00 DEDUCTIBLE	.00	DUCTIBLE	.00	BEDUCTIBLE	.00
SALESTAX	.00 SALES TAX	.00	LES TAX	.00	SALES TAX	.00
OTHER PAY	00				OTHER PAY	. 00

00

WAREANTY



"ustome States While Drins Steen locks up, Mod tested ind got Can to had us went drul chant for P15 locks and and found that had internel problem ind p15 mochile, regreend P15 rotale and releand to Con and reason tested and of now RO 94002

•

GENERIL CINES YINAAN





 $\sim 10$ 

1205 Wyoming Avenue · Screnton, PA 18509 · Telephone: (570) 342-0107

INC.

									PA	<u>GE 1</u>
DATE	YEAR	MAK	6	MODEL		VIN	STE/CUS	MILES IN	MILES OUI	TAG
01/11/07	06	PONTIAC	C G6		1G2ZG55	3364	18739	11766	0	0000
SERVICE DATE	NO	TIFIED	SVC ADV	PROMISED	DATE/TIME	: LICENSI	e Rate	PAYMEN	T EVV. I	DATE
08/05/05	01,	/11/07	19	00/00/00	00:00		75.0	0 01	01/11	L/07
R.O. NUMBER		14	хцр	HOM	e phone	BUSINES	S PERDNE			
94002										1

REPAIR LINE 01 CUSTOMER STATES WHILE MAKING A TURN THE POWER STEERING LOCKS UP ROAD TESTED AND HAD STEERING LOCK UP FOUND INTERNAL PROBLEM WITH POWER STEERING MODULE BILL CODE - OG REPLACED POWER STEERING MODULE AND RELEARNED 10.11 MOTOR AND CONTROLL 8 M A 1.30 20.80 82.32 E7631 TOTAL LABOR 20.80 82.32 1 188.58 264.01 GM 15775370 -MOTOR FAIL CODE - 6C TOTAL PARTS 188.58 264.01 MULTI-POINT VEHICLE INSPECTION West a BILL CODE # hender af de la compañía de la compañía de la compañía de la compañía de la compañía de la compañía de la comp FREE MUTLI-POINT INSPECTION MULTI MULTI-POINT INSPEC 8 M D .30 4.80 6.00 TOTAL LABOR 4.80 6.00 DEDEEDEN WERKEN CCOUNT COST DEBIT CREDIT 346:33-263 20.80+ 4.80+ 82.32-6.00-462 4.6.3

480 183.58+ 264.01-6705 6:00+ DATE RECEIVED - 80505 PAYMENT TYPE - 1 .00

LABOR	6.00	LABOR	- 00	LABOR	82.32	LABOR AMOUNT	.00
PARTS	.00	PARTS	.00	PARTS	264.01	PARTS AMOUNT	_ <u>0</u> 0
MISC. SALES	. 00	MISC. SALES	.00	MISC. SALES	.00	MISC SALES	.00
MATERIALS	.00	MATERIALS	.00	MATERIALS	.00	MATERIALS	.00
						TOTAL CHARGE	. 00
DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	.00	DEDUCTIBLE	. 00
SALES TAX		SALES TAX	.00	SALES TAX	.00	SALES TAX	.00
OTHER PAY	00					OTHER PAY	.00
INTERNAL	6.00	CONTHACTS	. 0.0	WARBANTY	346.33	CUSTOMER PAY	.00

DUNMORI			PA		,	1205 Wyoming A	venue Scranton,	PA 18509 , Teleph	2 <u>PA</u>	
	YEAR	MAKE		MODEL	v	IN	STK/CUS	MILES IN MI	LES OUT	TAG
	<u>840a Refere</u>		<u></u>		1G2ZG5583	64	18739	12008	0	0000
01/11/07		PONTIAC	G6	PROMISED		LICENSE	RATE	PAYMENT	INV. I	)ATE
ERVICE DATE	NC	TIPED 5	SVC ADV		2000-000-000-000-000-000-000-000-000-00		75.00	00	01/1	1/07
08/05/05	00	/00/00	19	00/00/00	and the second second second second second second second second second second second second second second second	BUSINESS	and the second second second second	COLOR		PRINT
R.O. NUMBER		TAX	CID /	ном		BUSINESS			<u></u>	<u> </u>
94002			(			_)				

BILL CODE - W MULTI-POINT VEHICLE INSPECTION

MULTI-POINT VERICLE INSPECTION DILL CODE - SP FREE MUTLI-POINT INSPECTION MULTI MULTI-POINT INSPEC M D 30 0 6.00 MULTI MULTI-POINT INSPEC TOTAL LABOR 100 6.00

157

ESTIMATES : FARTS DATE RECEIVED -	80505	6:00 TOTAL	6.00	*****		
**************************************	SERVICE HISTORY '	*******	DESCRIPTION	F		
DATE RO	VILBS SA TECH BC	LABOR OP				
	11802 49 8 W	N2232	REPLACE	TVEL		
- 오프/ 오크/ 영경	5106 14 8 W	1.1197	SENSOR, FUEL I	113 4 13 13		1
05/06/06 89315 03/31/06 87263	4774 11 I W	J7903	EGR VALVE			
03/03/06 86952	771 14 5 W	OTHER HOUR	S OLH	- FR		·
03/03/06 86952	771 14 5 W	J1506	MOUNT, ENGINE	*******		
*****	WARRANTY VEHICLE	INFORMATIC				
DESC MONTHS MILES			CE CONTRACT NO			
	0 00/ STRAIGHT	0				
이 아이들은 것을 알았는		FLAT HATE F/O NO	7400DE TIME		<u></u>	
		OPE	P. NO.	OFF		
			PEDDI		1 - p. s.	
		EMP	NO.	•.		
			g geologies et la secolar de la secolar	<u>NU</u>	-	
"The factory warranty constitutes all of th	e warranties with respect to the s	ale of this item/items.	PRELIMINARY	ESTIMATE \$		
"The factory warranty constitutes all of the The sellor hereby expressly disclaims all w warranty of merchantability or litness for	a particular purpose, and the selle	r heither assumes for	AUTHORIZED BY X	DATE -	TIME	18Y
authorizes any other person to assume t	or tit any liability ion connection	with the sale of this	REVISED ESTIMATE (1)			
					· .	
ILENATE ALL PARTS A	IK COMPLETED OR FOR DIAGNOSTIC TI	WE THE SOM OF	ESTIMATE (2)			
CUSTOMER SIGNATURE	ZATION FOR REPAIRS		REVISED ESTIMATE (3)		· · · · · · · · · · · · · · · · · · ·	
I hereby authorize the reputs work herein set	forth to be done slong with the hadde	In Lass of fire, theit or parts or delays in parts	AUTHORIZE YOU TO COM		REPAIRS	
any other 23050 brycho tool of the	eraby arent you and/or your minutayee	a particular and/or				INITIAL YOUR
any other cause bayond your control of the subpretents by the supplier or transporter. The the vehicle herein described on straets, I the vehicle herein described on straets, I straets, I the vehicle herein described on straets, I the vehicle herein described on straets, I straets, I the vehicle herein described on straets, I the vehicle herein described on straets, I straets, I strae	reby acknowledged on above vehicle to the second se	to secure the amount of hwavs or elsewhere for	DO NOT PERFORM ANY H	REPAIRS UP TO P	NOTIFIED	CHOICE
the value harein discribed on alrads, i buy the value hare to the volume the start of tranks thereto: that volume for the volume the start of the start of the start of the start of the start of the start of the start of the start of the the start of the start of the start of the start of the the start of the start o	h vehicle.		OF THE EXACT NATURE C	THE REPAIRS AND	D THE TOTAL	

PRICE OF SUCH CHARGES \$ \_\_

the surpose of testing and/or inspecting/such vehicle

•		H	4)		Lack J BUR	in Am Ne	CALLIN
DUNMORE	¥ ظ		P	Cat	tillac 🛞 🖻	CINTIAC	NC. one: (570) 342-0107
DATE YEAR	MAKE	MODEL		/IN	STK/CUS	the second second second second second second second second second second second second second second second s	PY PAGE 1 LES OUT TAG
12/10/07 06	PONTIAC	36	1G2ZG558	364	18739	~ <b>1.94</b>	
	THED SVC A			LICENSE	RATE	PAYMENT	DNV. DALE
08/05/05	49		00:00		75.00	00	12/10/07
CO. NUMBER	TAX ID	HOM	PHONE	BUSINESS	HONE	COLOR	PRINT #
100871				000-000-00	00		1
CUSTOMER STATE Bill Code - W	and the contract in the second strategy of the	REP RING IS GETI	nundeur Deurs (des Stand von Deur Deite Debei (Deite Tribe) von de	e o per poste de la constructiva de la constructiva de la constructiva de la constructiva de la constructiva de			n29 133
AULTI-POINT VE REE MUTLI-POI 3111 Code - SP AULTI MU	NT INSPECTIO	N	ATR LINE		-30 >97		5.00 6.00 6.00
Stimates: Par DATE RO 0/29/07 1000 01/26/07 941 01/19/07 940	MILES S 25 17962 4 94 11766 4 02 12000 1	A TECH BC LJ 9 21 SP MU 9 8 W E9 9 8 SP MU	VICE HIST ABOR OP LTI 740 LTI	ORY DESCRI DESCRI MULTI-POI REPLACE MULTI-POI	YTION NT INSPEC NT INSPEC		
01/19/07 940) 01/05/07 937 DESC MONTHS	40 11802 4	9 8 W N2: == WARRANTY V	232 VEHICLE )	a de la constante de la constante de la constante de la constante de la constante de la constante de la consta La constante de la constante de	1 <b>1 1</b> 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		i di di di di i di di di di di di di di
seller hereby expressly disclai	ims all warranties, either e	xoress or implied, includin	any implied	PRELIMIA	IARY ESTIMATE	\$	
anty of merchantability or fit prizes any other person to a "items."	assume for tit any liability	y ion connection with the	e sale of this — RE	VISED	DATE	TIME	BY
ALL P DERSTAND THAT IF I AUTHOR SSARY REPAIRS I WILL OWE FOR	ARTS ARE NEW EXCEPT AZE YOU TO DEGIN REPAIR THE WORK COMPLETED OR F	AS NOTED S BUT DO NOT AUTHORIZ OR DIAGNOSTIC TIME THE SU	ES ADDITIONAL -	TIMATE (1) VISED			
OMER SIGNATURE	UTHORIZATION FOR REA	AIRS		TIMATE (2) VISED			
epy authorize the repair work he you are not responsible for loss other cause beyond your contro ments by the supplier or transpo	or damage to vehicle or art	clea left in vehicle in case of		VISED TIMATE (3)			l
ments by the supplier or transpo vehicle herein described on s potion. An express mechanic's l ins thereto; that your employees purpose of testing and/or inspec	itreets, highways or elsewi ien is hereby schoowledged i may operate the above yoh	are for the nurnose of the		AUTHORIZE THE AT	D COMPLETE THE AB SUVE REPAIRS OF TO NY REPAIRS UNTIL 1	•	

Ĕ.	
÷	
802	
ş	
đ	

Г			
	I AUTHORIZE YOU TO COMPLE	TE THE ABOVE REPA	RS
ſ	AUTHORIZE THE ABOVE REP	AIMS OF IÚ 🕸	
_	DO NOT PERFORM ANY REPAR OF THE EXACT NATURE OF TH PRICE OF SUCH CHARGES \$	E REPAIRS AND THE	

YOUR CHOICE

R	 BURNE	<u> </u>
	· · · ·	

Caddlac	S	PONTIAC	INC 🕈
---------	---	---------	-------

1205 Wyoming Avenue · Screnton, PA 18509 · Telephone: (570) 342-0107 

DATE	YEAR	MAK		MODEL		VIN		MILES IN	MILES OUT TAG
12/10/07	n.e	PONTIAC			1G2ZG55		18739	19129 PAYMENI	19133 INV. DATE
SERVICE DATE			SVC ADV	PROMISE	D DATE/TIME	LICENSI	75.00		12/11/07
08/05/05		/11/07 TA	49 XID	] INC	00:00	BUSINES	index and a 1997 to the internet of	<u> </u>	
10087	000000000000000000000000000000000000000					000-000-0			1

PA

DUNMORE

CUSTOMER STATES POWER STEERING IS GETTING STIFF THEN BREAK LOCSE TAC CASE 10029191 CHECK BATTERY VOLTAGE ON COLD START OPERATION-11.72 VOLTS -- CHECKED FOR DIAG CODES-NO CODES-ROAD TEST 4 MILES AND CHECKED OPERATION SEVERAL TIMES IN PA RKING LOT--COULD NOT DUPLICATE CUST CONCERN Bill Code - C No Charge - Y MULTI - POINT VEHICLE INSPECTION FREE MUTLI-POINT INSPECTION 1 M D .30 5.40 Total Labor 5.40 Total Line Bill Code - SP 6.00 1 M D .30 MULTI MULTI-POINT INSPEC 6.00 6.00 Total Line DEBLT SOURCE ACCOUNT CONTROL COST COST ومراجع فترت بعويهم فعالا 그 그 그 그 가 가 나 봐도 주 가 봐 운 물 곳 높 가 0.00 100871 460 3.0 -6.00 31 463 100871 5.40 6.00 31 6705 Tech# 1 A: B: C: D:0.30 Total:0.30

	6 00 LABOR	LABOR	LABOR AMOUNT
ABOR		PARTS	PARTS AMOUNT
ARTS	MISC. SALES	MISC. SALES	MISC. SALES
IISC. SALES		MATERIALS	MATERIALS
AATERIALS	MATERIALS		TOTAL CHARGE
		DEPUCTIBLE	BEDUCTIBLE
EDUCTIBLE	DEDUCTIBLE	SALES TAX	SALES TAX
ALES TAX	SALES TAX		OTHER PAY
THER PAY			CUSTOMER PAY
INTERNAL	6.00 CONTHACTS	WARRANTY	188300000000000000000000000000000000000

O Check wettape in morning - 37° - 11.72 V often startings 14.38 - Check steering no bunding at this time .

AND NO. 100 2-1/4 TIME PEC 11 12.3 DEC11 11.8



## **General Motors Business Resource Center**



1

### Ed Polovitch

Company: Fax: 5703420352 Phone:



### -Fran: Patricia Easley

Fax: 866-508-1966 Phone: 866-790-5600 X11216 E-mail:

CC:

### NOTES:

38U 70B ORDER	G6 - 6CYL SEDAN EMERALD GREEN METALLIC LIGHT TAUPE NO. JFNHVH/TRE STOCK NO. LG2 ZG55 83 64		PONTIAC/GN GENERAL MO 100 RENAIS DETROIT VEHICLE IN	OTORS CORE SSANCE CEN MI 48	PORATION NTER 3243-1114
MODEL 2ZG69 AP3 R FAD S FE9 5 F83 A LX9 E MX0 A PCI D	L & FACTORY OPTIONS G G - 6CYL SEDAN REMOTE VEHICLE STARTER SYSTEM SIMULATED WALNUT BURL ACCENTS 50-STATE EMISSIONS AXLE RATIO 3.05 ENGINE, 3.5L V6 SFI AUTOMATIC TRANSMISSION DRIVER'S PACKAGE INCLUDES: F PWR ADJ BRAKE & ACCEL. PEDALS	MSRP 20030.00 150.00 N/C N/C N/C 0.00 650.00	INV AMT 18527.75 124.50 N/C N/C N/C N/C 0.00		STOCK 06/27/05 06/25/05 07/03/05 07/05/05 06/24/05 L4 G0914 R OPT-1 AC - 020
* * R6J C	* FLOOR MATS, CARPET * CARGO NET * (4) 16" PAINTED ALLOY WHEELS CUSTOMER DIALOG NETWORK DRIVER PACKAGE DISCOUNT		16.50 124.50-	MRM:	

TOTAL MODEL & OPTIONS	20680.00	19083.75	ACT 231	19088.35
DESTINATION CHARGE	625.00	625.00	Н/В 261	620.40
LAM DEALER CONTRIBUTION		206.80	ADV 261	206.80
LAM GROUP CONTRIBUTION		155.10	EXP 65A	155.10

VIN 1G2ZG558364 \$ 20070.65 INV 2AD51686622 DUE 07/05/05 DEALER 03-081

	/er	-	.,	/ 2000	10:41:00		PAGE	1/001	L FAX	Server
< Serv	ver	-	L/14	/2008	10:20:5	1 AM	PAGE	7/007	7 Fax	Server
Form (Rev. C	<b>W-9</b>	「「「「「「」」」」			Request 1	for Ta	xpayer			Give form to the
Departm	ient of the Treasury Revenue Service				ation Num	ber a	nd Certi	ification	1	requester. Do send to the IRS
ci.	Name (as shown on	your incon	10 tex ref	urri)						
on page	Business name, if dif	feront from	above				,			
et s	Check appropriate be	axirta (ne	lividual/8	ole propriate	x 🛛 Corporat	tion	Partnership			
t or t	Cimited liability c     Other (see Instruction	ompany. E Sna) 🔎	nter the r	tax classifica	tion (D=disregarded	entity, C=	corporation, P=	partnership) 🕨		Exempt payee
Print or type Specific Instructions	Address (number, str	eet∝and ap	nt. or suit	e no.)				Requestor'	s name and ad	Press (optional)
Speci	City, state, and ZIP c AMBLER, PA	odě N				17 <b>-1</b> 44				
See	List account number(s	s) hệre (opt	ional)							
Part	Taxpayer	- Identifi	ation	Number	. (TISI)					
		(a								
alien, so	our TIN in the appro withholding. For inc de proprietor, or dis aployer identification	and and and			Secondy Hornber (	(33N). HO	wever, for a n	esident l	Social security	y number
your en	ployer Identification	nümber	(EIN) If	Vou do not	have a pumbor	n page 3.	hor other ent	itles, it is		or
number	to enter.	Ng nan Ng	one nar	ne, see the	chart on page 4	for guide	ines on whos			tification number
Part	enalties of perjury, I								23	
3. I am Certifica withholdi For mort arrangen provide y	a U.S. citizen or oti	jonger st het U.S. p ou must ve failed t	ibject to erson ( cross o o report	backup w Jefined bei ut Item 2 a all interes	ithholding, and ow). bove if you have ; and dividends o	been noti	fled by the IR < return. For I	IS that you a	re currently si	a, or (c) the IRS has
Sign	Signature of						_		t	, oor you must
Here		haid .						ti and		
Gene	ral Instructi	ons				Definit	on of a U.S	S person le	a <u>a co</u> :	
Gene	eferences are to the noted.	ons e Interna	il Rever	nue Code (	uniess		on of a U.S. p	S. person. P	or federal ta	x purposes, you a
Gene Section r otherwise	eferences are to the noted.	ons Materna				● An ir ■ A pa	ion of a U.S. p ared a U.S. p dividual who thership, co	S. person. If person if you b is a U.S. ci	or federal ta are: tizen or U.S.	ix purposes, you a resident allen,
Gene Section r otherwise Purpo A person IRS must	eferences are to the noted. <b>SE Of Form</b> who is required to obtain your correct	<b>ONS</b> Winterna Winterna	1format	on return	with the	<ul> <li>An ir</li> <li>A pa</li> <li>organiz</li> <li>States,</li> </ul>	ion of a U.S. p dividual who thership, co ed in the Un	5. person. F erson If you is a U.S. ci rporation, co ited States c	For federal ta are; tizen or U.S. ompany, or a pr under the j	IX purposes, you a
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr	eferences are to the noted. Se of Form who is required to obtain your correct for example, incon pris, mortgage Interi- nent of secured pri-	ONS Mile an in taxpay the paid to est you p	aformat er ideni to you,	ion return ification ni real estate	with the umber (TIN)	<ul> <li>An in</li> <li>A pa organiz</li> <li>States,</li> <li>An er</li> </ul>	ion of a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust (	5. person. If person if you b is a U.S. ci rporation, co lted States o han a foreign	For federal ta are; tizen or U.S. ompany, or a pr under the j	ix purposes, you a resident allen, ssociation created o laws of the United
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr abandonr contributi Use Fo	eferences are to the noted. Se of Form who is required to obtain your correct for example, incom- ons, mortgage inter- nent of secured pri- ons you made to a ons you made to a	ons Hile an in file an in taxpay he paid t est you p operty, c in IRA.	oformat er ident to you, pald, ac ancella:	ion return ification m real estate quisition c tion of deb	with the Jimber (TIN) vr t, or	<ul> <li>An ir</li> <li>A pe organiz States,</li> <li>An et</li> <li>A doi 301.770</li> <li>Special trade or</li> </ul>	ion of a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust ( 11-7). rules for pa business in	3. person. If you b is a U.S. ci rporation, co lted States c han a foreign (as defined in artnerships. the United 1	or federal ta are: tizen or U.S. ompany, or a or under the n estate), or n Regulation: Partnerships	ix purposes, you a resident allen, ssociation created c aws of the United s section that conduct a
Gene Section r otherwise Purpo A person IPS must to report, transactic abandon contributi Use Foo resident a requesting 1, Certl	eferences are to the a noted. <b>SE OF Form</b> who is required to obtain your correct for example, income ons, mortgage inter ment of secured pri- ons you made to a rm W-9 only if yout git (the requester) fy that the TIN you	ons file an in taxpay te paid t sst you p operty, c in IRA. Fare a U. tur correct and, whe	oformat er ideni to you, pald, ac ancella: S. pers S. pers t TIN t	ion return iffication ni real estate quisition c clon of deb on (includi o the persi- cable, to:	with the Jimber (TIN) wr t, or ng a on	<ul> <li>An ir</li> <li>A pe organiz</li> <li>States,</li> <li>An e:</li> <li>A doi</li> <li>301.770</li> <li>Special</li> <li>trade or pay a w from su has not</li> </ul>	ion of a U.S. pred a U.S. p dividual who thership, co- ed in the Un state (other ti- mestic trust ( 11-7), rules for pa- business in ithholding ta been receive	3. person. If verson if you b is a U.S. ci rporation, co lited States of han a foreign (as defined in artherships, the United for Further, in ed, a martner	For federal ta are: tizen or U.S. ompany, or a or under the i n estate), or n Regulation: Partnerships States are ge eign partners certain cases	IX purposes, you a resident allen, ssociation created o aws of the United s section that conduct a inerally required to share of income where a Form W-9
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr contributij Use Fo recident a requesting 1, Certi waiting fo 2, Certi	eferences are to the a noted. SE of Form who is required to obtain your correct for example, incom- ons, mortgage inter- nent of secured pri- ons you made to a m W-9 only if you lien), to provide you g it (the requester) fy that the TIN you r a number to be a fy that you are not	ons ie Interna file an in t taxpay the paid t est you r operty, c in IRA. Pare a U. fur correc and, whe are givin ssued), Subject	oformat er ident o you, palo, ac ancella: S. pers st TIN t sn appli og is co	ion return iffication ni real estate quisition of lon of deb on (Includi o the persi- cable, to; rrect (or yo	with the Jimber (TIN) w t, or ng a on ou are	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An ex</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partney</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust ( 11-7). rules for pa business for business. been receive r is a foreigr e, if you are hip conduct	3. person. If person if you b is a U.S. ci rporation, co lited States of han a foreign (as defined in artherships. the United 5 x on any for Further, in c ed, a partner 1 person, and a U.S. person	For federal ta are: tizen or U.S. ompany, or a or under the n estate), or n Regulation: Partnerships States are gen partnerships States are gen eign partner ship is requil d pay the wito on that is a p the builder	ix purposes, you a resident allen, ssociation created of aws of the United s section that conduct a inerally required to s' share of income where a Form W-9 red to presume that tholding tax. there in a
Gene Section r otherwise Purpo A person IPS must to report, transactic abandonr contributi Use Foo resident <i>a</i> requesting 1. Certi waiting fo 2. Certif 3. Claim	eferences are to the a noted. SE of Form who is required to obtain your correct for example, incom- ons, mortgage inter- ment of secured pri- ons you made to a m W-9 only if you lien), to provide you g it (the requester) fy that the TIN you r a number to be y that you are not to exemption from the wave if a poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the applicable of the poince both the poince both	ons difference file an in taxpay the paid the styou ro operty. co in IRA. Fare a U. fur correct and, whe are givin subject subject to packup w	oformat er ident o you, pald, ac ancella S. pers t TIN t in appli og is co to back	ion return iffication ni real estate quisition of thon of deb on (Includi o the persi- cable, to; rrect (or yi up withhol ng if you a	with the Imber (TIN) If or on ou are ding, or are a U.S.	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An e:</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partners provide</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co ed in the Un state (other ti mestic trust ( 11-7). rules for pa business in business in business. been receive r is a foreigr e, if you are hip conductif Form W-9 to	3. person. If berson if you be is a U.S. of rporation, co ited States of han a foreign (as defined in artnerships, the United S × on any for Further, in of ed, a partner 1 person, and a U.S. person of the partner	For federal ta are: tizen or U.S. ompany, or a or under the i n estate), or n Regulation: Partnerships States are ge eign partners ship is regul d pay the with on that is a p r business in	ix purposes, you a resident allen, ssociation created o laws of the United s section that conduct a inerally required to s share of income where a Form W-9 red to presume that
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr contributio Use Foo recident e requesting 1. Certif waiting fo 2. Certif 3. Claim exempt pa J.S. perso a U.S. trac oreign pa Note. If a	eferences are to the a noted. <b>SE Of Form</b> who is required to obtain your correct for example, incom- ons, mortgage inter- ment of secured pri- ons you made to a m W-9 only if your liten), to provide you g it (the requester) fy that the TIN your r a number to be a number to be that you are not a exemption from to a exemption fr	ons ie Interna file an in it taxpay the paid to set you ( operty, c in IRA. Pare a U. fur correct and, when are givin scued), subject to packup w you are inter of a ot subject ctivaly of a form	aformat er ideni to you, calid, ac ancella: S. pers ti TiN t an appli og is co to back thholdi also ce inty part t to the connect	ion return ification ni real estate quisition o tion of det on (includi o the pers, cable, to: rrect (or yi up withhol ng if you a rtifying tha nership ini withholdi ed income	with the Imber (TIN) or or on ou are ding, or are a U.S. t as a come from ng tax on W-9 to	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An e:</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partners provide status a income.</li> <li>The pi purpose: on its all</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co- ed in the Un state (other ti- mestic trust ( 1-7), rules for pa business in business. been receive r is a foreigre, if you are hip conductif Form W-9 to a davold with erson who gis of establish pocable share og a trade o	S. person. If berson if you oris a U.S. of rporation, co lited States of han a foreign (as defined in artherships. the United S artherships. the United S x on any for Further, in o ed, a partner in person, and a U.S. person ing a trade o o the partner bholding on holding on	For federal ta are: tizen or U.S. ompany, or a or under the n estate), or n Regulation: Partnerships States are ge reign partnerships States are ge reign partnership states are ge regulation cases rship is requil d pay the wit on that is a p r business in ship to estab your share o	IX purposes, you a resident allen, ssociation created of aws of the United as section that conduct a nership required to share of income where a Form W-9 red to presume that schoolding tax. the United States, lish your U.S. f partnership thership for voiding withholding
Gene Section r otherwise Purpo A person IRS must to report, transactic abandonr contributio Use Foo resident e requesting 1. Certif waiting fo 2. Certif 3. Claim exempt pa J.S. perso Disc. fr a sequest vo	eferences are to the enoted. Se of Form who is required to obtain your correct for example, incom- ons, mortgage inter- nent of secured pri- rens your made to a m W-9 only if you lien), to provide you g it (the requester) fy that the TIN you r a number to be by that you are not a exemption from a ayee. If applicable on, your allocable a or business is an thers' share of effi-	ons ie Interna file an in it taxpay the paid to set you ( operty, c in IRA. Pare a U. fur correct and, when are givin scued), subject to packup w you are inter of a ot subject ctivaly of a form	aformat er ideni to you, calid, ac ancella: S. pers ti TiN t an appli og is co to back thholdi also ce inty part t to the connect	ion return ification ni real estate quisition o tion of det on (includi o the pers, cable, to: rrect (or yi up withhol ng if you a rtifying tha nership ini withholdi ed income	with the Jimber (TIN) or t, or ng a on ou are ding, or are a U.S. t as a come from ng tax on 	<ul> <li>An Ir</li> <li>A pa organiz States,</li> <li>An e:</li> <li>A doi 301.770</li> <li>Special trade or pay a w from su has not a partner partners provide status a income.</li> <li>The pi purpose:</li> <li>On tis all conductif following</li> </ul>	lon of a U.S. pred a U.S. p dividual who thership, co- ed in the Un state (other ti- mestic trust ( 1-7), rules for pa business in business in business. been receive r is a foreigre, if you are hip conduct/ Form W-9 to a d avold with erson who gis of establish cable share ng a trade o cases:	S. person. If you be is a U.S. of reportion, co ited States of han a foreign (as defined in artherships. the United S x on any for Further, in of ed, a partner in person, and a U.S. person of the partner bholding on ives Form W ling its U.S. of net incolor r business in	For federal ta are: tizen or U.S. ompany, or a or under the in n estate), or n Regulation: Partnerships States are ge reign partnerships States are ge reign partnerships States are ge reign partnerships ship to result on that is a p or business in ship to estab your share o -9 to the par status and a me from the othe United s	IX purposes, you a resident allen, ssociation created aws of the United aws of the United s section that conduct a nerally required to s share of income where a Form W-S red to presume tha tholding tax. Martner in a the United States, lish your U.S. f partnership thership for

The U.S. owner of a disregarded entity and not the entity.

10

27. 41. 195 Rai 36,2

# FAX COVER SHEET

*RJ BURNE CADILLAC PONTIAC INC 1205 WYOMING AVE SCRANTON, PA 18509 (570)342-0107 (570)342-0352 FAX* 



## SPRING 2008 WILL BE HERESOON

## TO Patricia Easley

PATE 4/15/08 Dept\_ FROM Shenny wit 601

COMMENTS <u>71-615083719</u>

NUMBER OF SHEETS BEING FAXED INCLUDING COVER SHEET\_

CUST	18739	
		-

FIRE & THEFT COLLISION - AMT. DED. \$

VIN



s -		aa	www.eespipo	NHAC VIII				
		1205 Wyoming A	venue • (570) 342	-0107 • SCRAN	TON, PA. 1850	9		
SOLD TO	GMAC PO BOX 814	0				А	INVOICE	5
AUDHESS	CORVENENTI	LE, MD 2103	0-	DATE 08/	05/2005			
	MAKE	COLON	MODEL	INVOIGE	этоск но.	CUST. NO.	USED STK. NO.	SOUNCE
200 <mark>6 new</mark>	PONTIAC		G6		27016	1873	<u>ب</u>	
1G2ZG5583	364	NOS.	I	SALESMANS NUMBER	56	MODEL NUMBER		1
	INSURANCE COVE				RIPTION	ACCT. NO.	SALE	к cost
	🗌 PUBLIC LIABI			OLDS:		400		-
LLISION - AMT. DED. \$	PTIONAL EQUIPMEN		ES		···	401		-}
GROUP		IPTION	PRICE	CUTLAS	5 NEW	402		_
CAP REDUC	TION 500.00	)		INTRIGU	JE .	404		-
			,	88/L5/L3	55	405		-
	500.00	$\overline{\gamma}$	1 the			406		-
100	500.00	LPPH	1 -7	AURORA	<u> </u>	407		
_0/~		-		SILHOU	ELLE	408		-
	1			BRAVAD	A	409		<b>-</b>
				ALERO		410		-
					· · · · · ·			-
				CAD: DEVILLE		400C		<u> </u>
				CONCO	UR0 .	4010	and the second	the state of the s

403C

404C 405C

406C

407C

408C

LEASED TO:

DUNMORE, PA

MAKE

YEAR

VIN

			ESCALADE	409C		-	
						ΙΞ	
	,					]-	
				1	e in the later of	-	
						-	a second and a second
			USED CARS: RETAIL	446	the second second second	-1-	gan in second
			WHOLESALE	448	والمتحدثة والمتحد	5	
			WARRANTY		Ď	F	
			LUXURY TAX	324L	, A	12	<b>N</b>
			GALES TAX	324P	5	6	5
			P.T.A. TAX	324T	27	$\mathbf{H}$	{
			LICENSE, TITLE, & ENCUMBRANCE	905		6	<b>6</b> · ·
			DOCUMENTARY FEES.	905	The second second second second second second second second second second second second second second second s	17	[
			TEMPORARY PLATE FEE	905		5	<b>(</b> )
			PLATE FEE	905		Ŀ	ſ
	JESCRIPTION OF TRADE-	MODEL	PAY OFF BALANCE	220B	· · ·	1-1	ſ
_	BODY COLOR			<u> </u>			
			TOTAL PRIC	E	3		l
			VALUE OF TRADE-IN	240	500.	4	£
			REBATE	220B		Ľ,	Ĺ
			DEPOSIT	220B		121	r
			SUB-TOTAL		<i>6</i>	7	•
		ر هر ا			20765.		6
		<u>н</u> т	FINANCE CONTRACT	205	20705.	+	í
	$\Delta = \frac{1}{2}$		AMOUNT DUE	220B	Þ		
			ON DELIVERY	ZZUD.			

ELDORADO SEVILLE STS

SEVILLE SLS

CONVERSIONS ELDORADO TO

CATERA

Reynolds and Reynolds 904039 O (803)

<b>.</b>			STOCK NO.
*	Federal law (and State law, if app transfer of ownership. Failure to result in fines and/or imprisorment.	o complete or providing	
	BURNE OLDS CADILLAC	INC	(transferor's name, Print)
	state that the odometer now reads of my knowledge that it reflects it unless one of the following statement [] (1) I hereby certify that to the reflects the amount of mileage in exce [] (2) I hereby certify that the odome WARNING - ODOMETER DISC	he actual mileage of the s is checked he best of my knowleg ss of its mechanical limits for reading is NOT the actu	e the odometer reading
	MAKE	MODEL	BODY TYPE
•	VERICLE IDEN LIFICATION NUMBER	<u> </u>	SDN TEAR
	1G2Z9558364	l Img	2006
	BURNE OLDS CADILLAC PRINTED NAME 1205 WYOMING AVENUE TRANSFERON'S ADDRESS (STREET)	TNC.	
	SCRANTON PA 18509- CITY 08/05/05 DATE OF STATEMENT	57ATE	ZIP GODE
	TRANSFERETS MAINE		
1	TRANSFEREE'S ADDRESS (STREET)	STATE	ZIP CODE
-			
*	de la ser el de la secter de la contra de la contra de la contra de la secter de la secter de la secter de la s En la contra de la contra de la contra de la contra de la contra de la contra de la contra de la contra de la co	<u> </u>	n an
-			

- •

### GMAC SMARTLEASE® AGREEMENT - Monthly Payment

LESSEE	(and CO-	LESSE	E) ("You") name and address, inc	ading county	Gara	iging address (il dif	ferenî)		LESSOR (Retailer)			<u> </u>
DI	INMORE	, PA			Princ	sipal driver (if busin	ess use)		BURNE OF 1205 WY SCRANTON	OMING A	AVENUE	INC.
$\Box$ if this bo	x is check x is check	ieler (o ied, Les ied, GM	e a vehicle. This is not a purchas Lessor ramed above and any as sor (Retailer) will assign this leas AC helped to arrange this lease a sor (Retailer) will assign this leas	signee. An fass e and sell the w ind Lessor (Ret	signee ehicle ailer) v	" is a person to whe to General Motors will assign it and se	om this lease is assig Acceptance Corpora	)ned (if it is ass tion ("GMAC").	igned).	 Ini and bai	 .k.	
🗆 If this bo	x is check	ed, Les	sor (Retailer) intends not to assig	n ihis lease.	0111010					·		
	· · ·				TH	E VEHICLE YO	U ARE LEASIN	G		1	· · · · ·	
New/Used	Year		Nake & Nodel	Body St	yle	Vehici	e ID ¥	Mileage		Primary	Use	
NEW	200	16	PONTLAC G6	SE	DN [	1G2ZG5	58364	30	🗆 Personal, Family, or H	ousehold	🗆 Comm	erc al, Business, or
Deater Ins	talled Op	tions:						i.i	GVW (il track)		<u> </u>	Conveyance
			ter e state e tra									
	- 6 - 6		n grann an shuip is guin T	FEDERA		INSUMER LEA	SING ACT DISC	LOSURES				
	Due at L or Delive Below)*		2. Monthly Payments You: first monthly payment o 08/05/2005	, followed by		47 ayments of	3. Other Charges Disposition fee (in not purchase the	if you do	r monthly payment)	N/A(Th	tal of Paym le amount y the end of t	لمتحج ويتعط التعيين
*	927	. 28	\$302.78 due o			ol each month.			\$	-n/x -n/x	-	15157.94
•			The lotal of your monthly pay	ments is \$	-1	4533.44			Total \$	- 1	\$	13137.31
5. Amour	t Due at l	Lease (	Signing or Delivery:	"Itemiz	ation		Lease Signing or I 6. How the Amoun	+	Signing or Delivery wi	li be paid:		
"a. Capi	alized co	st reduc	lion		;	500.00				-		. 00
b. First	monihiy p	aymen			;	302.78	b. Rebates and no	oncash credits		· · ·		300,00
			eposit			<u> </u>						427.28
d. Title	ees			\$	;	N/A	-				•	
e. Hegi f. C-la	stration fe	es	·	\$	i	N/A						
g.	DOC	FEE				55.00						-
, 1h	OTHE				<u>.</u>	22,00						
l	OLRS	FEE	S		·	25.00			<u>,</u>			
		<u> </u>	j. Total	\$		927.28	:		d. Total		\$	927.28
			· ·	7. You	r mon	the payment is de	etermined as shown	n below:	<u> </u>			
a. Gros	s capital	ized co	st. The agreed upon value of the	1/Phirle /S		Նորո	any tome you pould	or sume the lase	se term (such as service)	contracts.		
		any ou	rereation is hube clean of tease par	ance)							\$	21265.00
c. Adiu	anzee co sted cani	Jaireu Ialized	uction. The amount of any net tra-	ade-in allowanc	xe, reb	ate, noncash credi	l, or cash you pay the	at reduces the	gross capitalized cost		- \$	<u>500.0</u> 0 20765.00
d. Resid	iual valu	e. The	cost. The amount used in calcu value of the vehicle at the end of	the lease need	inom s ko ok	niy payment		······			= \$	10083.85
e, vepr	eclation :	and an	V amortized amounts. The amo	unt charged for	the w	shiele's dealine in t	induce devices a second					
	were totte										= \$	10681.15
	onta ge.	inc a	moont chargeo in addition to t	te depreciation	ano	any amonuzed an	nounts				т <b>К</b>	2652.29
g. Total	Davee	nts Th	nty payments. The depreciation e number of payments in your lea	and any amo:	rlized	amounts plus he	rent charge				= \$	13333, 44
	- halund	nto, 101	s nommer or payments in your lea	5e							÷	10

ľ

•

7. Your marking texapent is determined as shown below.	-
a. Gross capitalized cost. The agreed upon value of the vehicle (\$) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	<u>\$ 21265.00</u> 500.00
b. Capitalized cost reduction. The amount of any net trade in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	- \$
c. Adjusted capitalized cost. The amount used in calculating your base monthly payment	$= \frac{5}{10083.85}$
d. Residual value. The value of the vehicle at the end of the lease used in calculating your base montily payment	- \$
e. Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term	10681.15
f. Rent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$
g. Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge	= \$
h. Lease payments. The number of payments in your lease	+ <u>10</u> 277.78
Recementation and the second	= -
j. Monthly sales/use tax (estimated)	+ \$
k	+ \$N/A
I. Total monthly payment	= \$302.78
Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dolla The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.	<u>rs.</u> 
Excessive Wear and Lise. You may be charged for excessive wear based on our standards for normal use and for mileage in excessive set. miles per year at the rate of \$	per mile.
Purchase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$, plus official fees and taxes.	
10. Olker Important Terms. See your lesse documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges,	and insurance

11. ITEMIZATION OF GROSS CAPITALIZED COST.	S.	20670,00
a. Agreed upon value of the vehicle b. GMAC administrative fee		505 00
c. License/registration/tile fees		M / X
d. Sales tax		N/A
e. Other tax (describe)		N/8
f. Optional service contract		N/A
g. Optional maintenance contract		11/1
h. Optional life insurance		N/A
i. Optional disability insurance		<u>N/A</u>
· ]		N/A
k	+ \$	N/A
I, Gross Capitalized Cost	= \$	21265.00

12. THE VEHICLE YOU ARE TRADING.

	(year)	(make)	-	(model)	N/A
Gross trade-in value				\$	-N/A
Payoff			_	\$	00
Net trade-in value		<u> </u>	=	\$	

13. OFFICIAL FEES AND TAXES. You will pay all opvernment license, tille, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes. 1222.50

The actual total of fees and taxes may be higher or lower depending on tax rates in effect or the vehicle value when a fee or tax is assessed. ź 22 50

a. Titleftien fees	\$ <u>64.3U</u>
b. Registration 'eest'axes	s N/A
c. License fees/taxes	\$N/A
	1200,00
d. Sales/use taxes (including tax on capitalized cost reduction)	N/A
e. Excise taxes	\$N7X

16. CHARGE FOR FINES, if the government places a fine on the vehicle and you do not pay it promptly, we may pay it. Each time we pay a line, you will pay us the fine plus \$20. 08/04/09

17. SCHEDULED LEASE END DATE. This lease is scheduled to end (month) (day) (year) You are scheduled to return the vehicle on this date.

18. LEASE END DAILY EXTENSION CHARGE, S. 25. 00 per day (plus tax), beginning on the eighth day after scheduled lease end date.

19, REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that liability and physical damage policies that meet our requirements (see the other side) are in force on the date of this iease as follows: UNITRIN DIRECT

Insurance company name: DI Insurance agency name: PO BOX Agency address: PO BOX Agency phone no.: DIRECT Agent's name:	509082 5	SAN DIEGO, CA 92150-	
Policy no.: Deductibles: Collison \$	DLiability C		
Insurance company name: Insurance agency name: Agency address: Agency phone no.: Agency phone no.:	· · · · · · · · · · · · · · · · · · ·		
Agent's name: Policy no.:N/7 Deductibles: Collision \$	DPhysical dar	- 10.6	

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance, if you sign below, we will try to get the coverage(s) checked for the lease term. We will include The premium in your base monthly payment. A notice you receive when you sign, this base describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

Premium

Anna limit

\$

₩/₩

N/A

Insurer name:

Address:

□ Life insurance (□ Lessee □ Co Lessee □ Both)

TO OFFICIAL STATE TAKES, FOR THE PAY OF SAVETHERE REPORTED AND ENDERING FOR THE
and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the
government levies on you, the vehicle, or us (except our net income taxes). We may change
your monthly payment if laxes change. We may bill you separately for official fees and taxes.

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE	\$	1222.50
The actual total of fees and taxes may be Figher or lower depending rehicle value when a fee or tax is assessed.	g on tax rat	es in effect or the
a. Title/lien fees	• - F	22.50
b. Registration fees/taxes		N/A
c. License feesitaxes		N/A
d. Sales/use taxes (including tax on capitalized cost reduction)		1200.00
e. Excise taxes		N/A
f. Property taxes		N/A
g. Other (describe)		N/A
h. Other (describe)	\$	<u>N/A</u>
i. Other (describe)	\$	N/A

#### 14. MILEAGE

XX DLow mileage: 12,000 miles/year. Base Mileage Allowance. 115.000 miles/veat.

Medium-duly truck (gasoline): 25,000 miles/year

Medium-duty truck (dlesel): 35.000 miles/vear

N/A

20 per mile, II this lease ends Extra Miles. You are buying extra miles at \$ on or after the last scheduled payment is due, we will credit you with \$ \_\_\_\_\_ per mile for each unused extra mile. There will be no credit if the lease ends early, you buy the vehicle, or the vehicle is a total loss. 10000

Total Allowed Mileage on the Ocometer at Lease End is		10030 miles.
Starting odometer mileage		48000 <sup>miles</sup>
Base mileage allowance	+	40000 miles
Purchased extra miles	+	

beyond the total allowed miles, plus tax. If the lease encs early and the vehicle is not a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.

15. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late. 11

Agent's name:				
Policy no.:	N/A	DPhysical damage	N/A	
Deductibles: Collision S	14 11	Comprehensive \$	07 A	

20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability isurance. If you sign below, we will try to get the coverace(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sing this leave describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

	_
. ما ما با م	
Address:	

Insurer name:

п

Life insurance (DLessee DCo-Lesse	e ⊡Both) Pi Coverag	remium \$ ge limit \$		N/A N/A N/A
Disability insurance (Lessee only)		remium \$	<u> </u>	-N/A
LESSEE'S SIGNATURE: X	Monthly coverag	e limit \$	Age	
CO-LESSEE'S SIGNATURE: X	 		Age .	

21. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warranty checked below.

Stabdard manufacturer's warrante

Warranty papers that are separate from this lease state any opverage limits. The law gives you a warranty that the vehicle conforms to the description in this lease.

#### THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE, WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THAT THE VEHICLE IS FIT FOR A PARTICULAR PURPOSE.

#### 22. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS.

Name	Term	months,	_ miles
Name	_ Term	_months,	_ miles

If you are buying a service or maintenance contract now, you may pay for it at lease signing. If you do not, the price will be in the capitalized cost and you will pay rent charges on the price.

THIS IS THE ENTIRE AGREEMENT. This lease, includin the terms of this lease must be in writing and singled by you	g the front and back of this form, contai a and us, No oral changes are binding.	ins the entire agreement be	elween you and us relating to	the lease of the ve	chicle. Any che	inge to
LESSEE: X We may delay of rejtain from enforcing any of our rights ur	BY: X ader this lease without losing them.	00	Lesse: X			
NOTICE TO LESSEE. DO NOT SIGN THIS AGREEN	MENT BEFORE YOU READ IT 2 YO	OU ARE ENTITLED TO P	A COPY OF THIS AGREEMING	ent. August	05	2005
	(cily)	(state)	· · · · · · · · · · · · · · · · · · ·	(month	(dav)	(vear)
LESSEE X BURNE OLDS CADILLAC INC.	BY: X BIGNATURE AND TITLE: X	Lum 9	HESSEE: X	AGEN		,
Lessor assigns all/right/ title, and interest in this lease to t time with the assignee (the "Dealer Agreement"). Lessor all	the party identifiec in this lease as th Iso assigns all right, title, and interest i	e intended assignee, und in the leased vehicle to th	er the terms of the Lease P ne nativi identified in this leas	lan Dealer Agreer	ment in effect	from time to
under the lerms BURNE COLOGIC CREELLAC INC.	////	A	/	AGENT	abolgrice, er	na ucaignoci
ESSOR: SEE OTHER SIDE FOR O	BY: X / JUMMY / J DTHER IMPORTANT AGREEMENTS IN		N OF TRANSFER OF YOUR	INTEREST.		

Copyright 2001 General Motors Acceptance Compration. All Rights Reserved

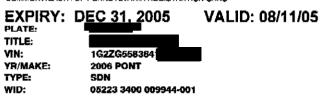


	ann ann a' la nan 1971 ann 1971 a' ann ann ann a' la fhan
WID: 05223 3400 009944-001	New Title Number:
Pennsylvania Department of Trar	ons On Line Registration System
Transaction: New Title/Transfer Reg         Processor: BURNE OLDSMOJ           Purchase Date: Aug 05, 2005         Process Date: Aug 11, 2005,           Prev Title No: None         Prev Dup Title Count; 0	BILE CADILLAC/00858946 Processed By: SHARON FENTON / Temp Reg Date: Aug 05, 2005 State of Origin: Nome
Vehicle Type: PASSENGER       Condition:       [] Police         VP/Make: 2006/PONT       Body: SDN       [] Taxi         Odom Reading: 30       Fuel: G       [] Jois Tires S         Purchase Price: \$0.00       Odom Qual: ACTUAL_MILEAGE       Chass         Owner Information:       Lessee Information:       Lessee Information:         VAUN TRUST/C       Survivorship?       [] Retired         HORSHAM/PA/       [] Tenant in       [] ODTF         Survivorship?       [] Retired       Mail Code	Sis Mftr:         Body Make:         Reg/Proc Fee:         0.00           Insurance Information:         Dup Reg Fee:         0.00           UNITERN DIRECT         Transfer Fee:         6.00           8019436         Increase Fee:         0.00           Jan 11, 2005         Replacement Fee:         0.00           Jan 11, 2006         Other Fee:         0.00
Trade In #1 Information:       Lien Holder #1 Information:         VN: None       GMAC         YR:       P0 BOX 9140         Make:       Condition:         Condition:       COCKEYSVILLE/MD         Allowance:       21030       [] ELT         Trade In #2: None       Lien Holder #2:       None         Trade In #3: None       Lien Holder #3:       None	Fees & Sales Tax Information: Tax exempt Reason: RENTAL AND LEASING/02 Tax Exempt No: 99270836 Taxable Sale Price: \$0.00 [ ] Local Sales Tax Override? X Rate: 0.06
Assigned Tag Type: Class: Assigned Exp Sticker No: Assigned Tag No: RRGW: Class Sticker No: Assigned Exp Mo/Yr: RRGCW: Transferred Title No: Signature of Person from Whom Tag is Being Transferred Signature of Derson from Whom Tag is Being Transferred No of Dup Reg Cards:	C ] W/Renewal C ] W/Tag Replacement O C ] W/Tag Exchange
[] - Request for Optional Registration At A WARNING: The operation of a truck loaded bound the manufacturer's Greas Vehicle Velock Bating (GVMR) may are overloading. Check with your dealer or factory representative. You should also consult your insure concern Twe request that the above described vehicle be registered at the greas vehicle weight (RRAM or RRGM) listed No. 8 (1980), approved 2:15-80. Live acknowledge that I have been warned by the Department of Transportation its accumants, as well as other vehicles and their occupants and pedestrians: and Jive essume all risks connect	New unsafe conditions and also wold the manufacturer's warpanty if damage chould result from such ing possible adverse effects to your insurance coverage with respect to such overloading. I above under the provisions of Section 105(b) of the Vehicle Code as amended by Act I that loading my truck beyond the manufacturer's gross weight rating may damage the truck and endanger ited with any such overloading of the truck.
I/we acknowledge that I/we may lose my/our operating privilege(s) or vehicle registration(s) for failure to mar I/we further acknowledge that I/we may be subject to a fine not exceeding \$5,000 and imprisonment of not more i Twe have examined and signed this form after its completion: and, that, if an exemption from payment of sales statements herein are true and correct and make application for certificate of title for the vehicle described	than two (2) years for any false statement that I/we may make on this form, and I/we certify that tax is claimed. I am/we are authorized to claim this exemption. I/we further certify that all
Date Subscribed and Sworn to:	Signature of Applicant or Authorized Signer:
Signature of Notary Administering Onth:	Signature of Co-Owner/Title of Authorized Signer.
s	[] VIN/GVWR Certification or Tracing is Required.
E A L	Place Signature of Person Verifying VIN/GVWR or the Tracing Here: I hereby certify that I have verified the VIN/GVWR of this vehicle and the VIN/GVWR listed above is correct SIGN: DIN:
Detach Here 01 of 01	

COMMONWEALTH OF PENNSYLVANIA REGISTRATION CARD

3

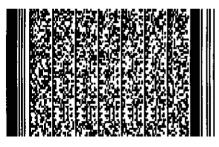
Č



EMISSION INSPECTION REQUIRED/DIESEL EXEMPT COUNTY : LACKAWANNA



I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.



ROBERT M. SILVERMAN<sup>+\*-</sup> CRAIG THOR KIMMEL<sup>+-^</sup>

- <sup>+</sup> Member, PA Bar <sup>\*</sup> Member, NJ Bar <sup>x</sup> Member, DE Bar <sup>Member, NY Bar <sup>^</sup> Member, MA Bar <sup>#</sup> Member, MD Bar <sup>\*</sup> Member, OH Bar</sup>
- <sup>@</sup> Member, DC Bar
- <sup>e</sup> Member, AZ Bar <sup>f</sup> Member, CO Bar
- <sup>£</sup> Member, CO Bar <sup>¥</sup> Member, VT Bar
- § Member, MI Bar ° Member, RI Bar
- <sup>m</sup>Member, NH Bar



#### 1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 JACQUELINE C. HERRITT<sup>\*\*\*</sup> ROBERT A. RAPKIN<sup>\*\*</sup> HY DAVID RUBENSTEIN<sup>\*\*\*</sup> BARRY R. WINDERMAN<sup>\*\*</sup> IRA P. SMADES<sup>\*</sup> DAVID L. LIBERMAN<sup>\*\*\*</sup> ANGELA K. TROCCOLI<sup>#</sup> FRED DAVIS<sup>\*\*</sup> RONALD ROWLAND<sup>\*\*\*</sup> CHRISTOPHER R. HOLLDAY<sup>\*\*\*</sup> AMY L. BENNECOFF<sup>\*\*</sup> CHRISTOPHER A. GLLLDAY<sup>\*\*\*</sup> CHRISTOPHER A. SCHOLER<sup>\*\*</sup>

> Of Counsel: RONNA LUCAS<sup>4</sup>

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005
 NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344
 MARYLAND OFFICE, 500 Redland Court, Suite 105, Owings Mills, MD 21117, P (410) 998-1119, F (410) 998-9997
 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476
 MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114
 PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

March 17, 2011

VIA EMAIL ONLY gmerinfo@gmexpert.com

General Motors Corporation - PA 30007 Van Dyke Avenue Warren, MI 48090-9065

v. General Motors Corporation

Vehicle: 2006 Pontiac G6-GT Date of Purchase: 08/04/2006 Place of Purchase: RJ Burne Pontiac, Scranton VIN: 1G2ZG558364

Dear Sir/Madam:

Please be advised that this office represents the above individual against General Motors Corporation pursuant to the PA Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

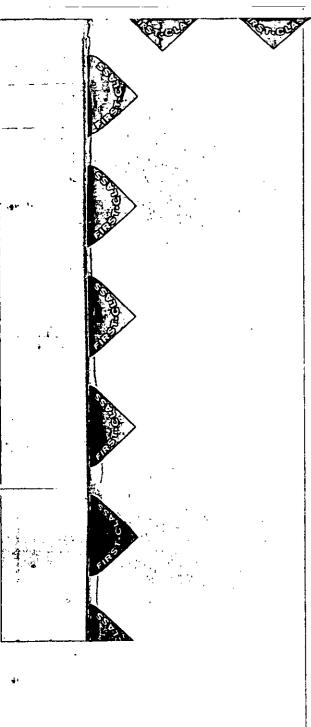
## DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman

RMS\ TL cc: Jeffrey Perri









## FIRST CLASS MAIL

APR 21 4000,



30 East Butler Pike, Ambler, PA 19002

#### TO:

Generai Motors Corporation C/O MSX International Attn: BRC Legal 1919 Concept Drive Warren MJ 48091

ROBERT M. SILVERMAN\*\* CRAIG THOR KIMMEL\*\*

\* Member, PA Bar Member, NJ Bar \* Member, DE Bar \* Member, DE Bar \* Member, MJ Bar \* Member, MD Bar \* Member, DC Bar \* Member, DC Bar \* Member, CO Bar \* Member, VT Bar \* Member, RJ Bar \* Member, RJ Bar



#### 1-800-LEMON LAW www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 JACQUELINE C. HERRITT<sup>\*\*</sup> ROBERT A. RAPKIN HY DAVD RUBENTEIN<sup>®</sup> BARRY R. WINDERMAN<sup>\*</sup> MELISSA K. FALA<sup>\*</sup> IRA P. SMADES<sup>\*</sup> DAVID L. LIEBERMAN<sup>\*\*</sup> ANGELA K. TROCCOLI<sup>®</sup> FRED DAVIS<sup>\*</sup> RONALD ROWLAND<sup>®</sup> CHRISTOPHER R. HOLLDAY<sup>\*\*</sup> AMY L. BENNECOFF<sup>\*\*</sup> CHRISTINA GILL ROSEMAN<sup>\*\*</sup> RICHARD A. SCHOLER<sup>\*\*</sup>

> Of Counsel: RONNA LUCAS\*

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005 NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344 MARYLAND OFFICE, 500 Redland Court, Suite 105, Owings Mills, MD 21117, P (410) 998-1119, F (410) 998-9997 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wiltnington, DE 19809, P (302) 791-9373, F (302) 791-9476 MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114 PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

April 16, 2008

General Motors Corporation c/o MSX International Attn: BRC Legal 1919 Concept Drive Warren, MI 48091

> RE: Perri v. General Motors Corporation VIN : 1G2ZG558364

Dear Sir/Madam:

I am writing this letter is an effort to work out a pre-litigation settlement of the abovecaptioned matter. I have enclosed the sales and servicing documentation submitted by the client. As you will notice from your Warranty History as well as any dealership records you review, my client's vehicle is a presumptive lemon.

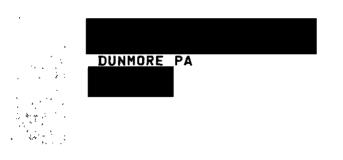
Plaintiff hereby demands a statutory repurchase of the vehicle, plus payment of counsel fees and costs in the bottom line amount of \$1,900.00. I would also be willing to discuss a vehicle swap, but only if the terms are favorable to my client, who is a loyal General Motors Customer. I look forward to discussing this case at your earliest convenience.

Very truly yours Robert M. Silverman Linn

RMS\tml Enclosures

EXPIRY:	DÉC 31, 2008	VALID: 12/18/07	a contraction of the second second second second second second second second second second second second second	
PLATE: TITLE:				ASIGNATURE
VIN:	16226558364			
YR/MAKE:	2006 PONTIAC		Liberatoy a	cknowledge this day that I have received
TYPE: WID:	SDN 07352 2605 006	059-001	Code.	he provisions of Section 3709 of the Vehicle

•



.



Principal driver (if business use)       1205 WYOMING IS         DUNNORE, PA       Principal driver (if business use)       SCRANTON PA 18         is is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and ba       SCRANTON PA 18         e, "us," and "our" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned).       Scranton PA 18         Withis box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to General Motors Acceptance Corporation ("GMAC").       If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to Central Originating Lease Trust.         If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to	OLDS CADILLAC INC. YOMING AVENUE ON PA 18509- front and back. Primary Use r Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A CThe amount you will have N/A
DUNMORE, PA       Principal driver (if business use)       SCRANTON PA 18         s is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and ba e, "us," and "out" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned).       SCRANTON PA 18         will as out out" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned).       If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to General Motors Acceptance Corporation ("GMAC").         If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to	ON PA 18509- front and back. Primary Use t Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A (The amount you will have N/A
whis box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to General Motors Acceptance Corporation ("GMAC").         I this box is checked, GMAC helped to arrange this lease and Lessor (Retailer) will assign it and sell the vehicle to Central Originating Lease Trust.         I this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to         I this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to         I this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to         I this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to         I this box is checked, Lessor (Retailer) will assign this lease.         W/Used       Year         Make & Model       Body Style       Vehicle ID #         MIleage       Primary         NEW       2006       PONTIAC       G6         SDN       1G2ZG558364       30       Personal, Family, or Household         ealer Installed Options:	Primary Use t Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A (The amount you will have N/A
Amount out is checked, GMAC helped to arrange this lease and Lessor (Retailer) will assign it and sell the vehicle to Central Originating Lease Trust.         I this box is checked, GMAC helped to arrange this lease and Lessor (Retailer) will assign this lease and sell the vehicle to	Primary Use t Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A (The amount you will have N/A
Inits box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to this box is checked, Lessor (Retailer) intends not to assign this lease.       Intervehicle to the vehicle to the vehicle to this box is checked, Lessor (Retailer) intends not to assign this lease.         w/Used       Year       Make & Model       Body Style       Vehicle ID #       Mileage       Primary         w/Used       Year       Make & Model       Body Style       Vehicle ID #       Mileage       Primary         w/Used       Year       Make & Model       Body Style       Vehicle ID #       Mileage       Primary         w/Used       Year       Make & Model       Body Style       Vehicle ID #       Mileage       Primary         w/Used       Your first monthly payment of \$       Body Style       Vehicle ID #       Mileage       Primary         Amount Due at Lease Signing or Delivery Itemized Below)*       2. Monthly Payments       302.78 is due on the	Primary Use t Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A (The amount you will have N/A
It his box is checked, Lessor (Retailer) intends not to assign this lease.         W/Used       Year       Make & Model       Body Style       Vehicle ID #       Mileage       Primary         NEW       2006       PONTIAC       G6       SDN       1G2ZG558364       30       Personal, Family, or Household         ealer Installed Options:       FEDERAL CONSUMER LEASING ACT. DISCLOSURES         Amount Due at Lease Signing or Delivery Itemized Below)*       2. Monthly Payments Your first monthly payment of \$302.78_is due on 08/05/2005_, followed by17ayments of \$302_78 due on the5_of each month.       3. Other Charges (not part of your monthly payment)       4. To N/A by         927. 28       27. 28       Monthly payment is \$14533_4.4       3. Other Charges (not part of your monthly payment)       4. To N/A by	Primary Use t Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A (The amount you will have N/A
W/Used       Year       Make & Model       Body Style       Vehicle ID #       Mileage       Primary         NEW       2006       PONTIAC       G6       SDN       1G2ZG558364       30       Personal, Family, or Household         GVW (if truck)         GVW (if truck)         Signing or Delivery         Itemized Below)*       200, 78       100, 78       302, 78       15 due on the       30       100, 78	Primary Use t Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A (The amount you will have N/A
NEW       20Q6       PONTIAC       G6       Body Style       Vehicle ID #       Mileage       Primary         NEW       20Q6       PONTIAC       G6       SDN       1G2ZG558364       30       Personal, Family, or Household         realer Installed Options:	Primary Use t Household Commercial, Busine Agricultural Public Conveyance 4. Total of Payments N/A (The amount you will have N/A
NEW       2006       PONTIAC       G6       SDN       1G2ZG558364       30       Personal, Family, or Household         ealer Installed Options:         GVW (if truck)         GVW (if truck)         Amount Due at Lease         Signing or Delivery       2. Monthly Payments       302.78 is due on         Your first monthly payment of \$       302.78 is due on       3. Other Charges (not part of your monthly payment)       4. To         Disposition fee (if you do       N/A by       N/A       N/A         927.28       302.78 due on the       5 of each month.       N/A       N/A	A Total of Payments A. Total of Payments N/A by the end of the lease.) N/A
Amount Due at Lease       2. Monthly Payments         Signing or Delivery       Your first monthly payment of \$	4. Total of Payments N/A The amount you will have N/A
Amount Due at Lease Signing or Delivery (Itemized Below)*       2. Monthly Payments Your first monthly payment of \$	4. Total of Payments N/A (The amount you will have N/A N/A
Amount Due at Lease Signing or Delivery (Itemized Below)*       2. Monthly Payments Your first monthly payment of \$302.78 is due on 08/05/2005, followed by1 bayments of \$5_ of each month.       3. Other Charges (not part of your monthly payment)       4. To Disposition fee (if you do not purchase the vehicle)         927.28       \$5_ of each month.       N/A	N/A (The amount you will have by the end of the lease.)
Signing or Delivery (Itemized Below)*       Your first monthly payment of \$302.78_is due on 08/05/2005_, followed by47 ayments of \$302.78 due on the5_of each month.       Source Charges (hot part of your monthly payment)       4. To Disposition fee (if you do not purchase the vehicle)         927.28       The total of your monthly payments is \$14533_44       N/A	N/A (The amount you will have by the end of the lease.)
Itemized Below)*    08/05/2005_, followed by170_ is due on the170_ is du	
927.28 \$5_of each month5_N/A	
N/A	
Total \$	
*Itemization of Amount Due at Lease Signing or Delivery	¥
Amount Due at Lease Signing or Delivery: 6. How the Amount Due at Lease Signing or Delivery will be point	will be note:
b. First monthly payment 302.78 d. Hot under in allowance	\$ <u>500</u>
c. Refundable security deposit	\$
	\$
e. Registration fees	
f. Sales/use tax	
	<i>,</i> .
a. Gross capitalized cost. The agreed upon value of the vehicle (S	927.

the value of the vehicle at the end of the lea	se used in calculating your base	monthly payment \$
the amount cha	med for the vehicle's decline in v	value through normal use and for other items paid over 10681.15
		noints - 2652.29
. Total of base monthly payments. The depreciation and	any amortized amounts plus the	
Lease payments. The number of payments in your lease		+
Base monthly payment		$= \$ \frac{277.78}{25.00}$
Monthly sales/use tax (estimated)		+ \$ 23.00
		+ \$N/A
	and the second second second second second second second second second second second second second second second	= \$302.78
Early Termination. You may have to pay The actual charge will depend on wi	a substantial charge if you en the lease is terminated. The	id this lease early. <u>The charge may be up to several thousand dollars.</u> a earlier you end the lease, the greater this charge is likely to be.
xcessive Wear and Use. You may be charged for excessive wear base	ed on our standards for normal use a	ind for mileage is excess of per mile.
urchase Option at End of Lease Term. You have an option to buy the	vehicle at the end of the lease term i	
		e options and maintenance responsibilities, warranties, late and default charges, and insurance.
iner important terms. See your lease documents for additional mich	mation on early termination, purchas	e options and maintenance responsionnes, warrannes, rate and deraon energies, and mouthes.
TEMIZATION OF GROSS CAPITALIZED COST.		16. CHARGE FOR FINES. If the government places a fine on the vehicle and you do not pay i
Agreed upon value of the vehicle	\$ 20670.00	promptly, we may pay it. Each time we pay a fine, you will pay us the fine plus \$20. 08/04/09
. GMAC administrative fee	+ \$ 593.00	08/04/09
License/registration/title fees	+ \$ N/A	17. SCHEDULED LEASE END DATE. This lease is scheduled to end
I. Sales tax		
	······································	18. LEASE END DAILY EXTENSION CHARGE. \$ 25.00 per day (plus tax), beginning or
Other tax (describe)		the eighth day after scheduled lease end date.
Optional service contract	N/3	19. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that liability and physical
. Optional maintenance contract		damage policies that meet our requirements (see the other side) are in force on the date of this
. Optional life insurance		lease as follows: UNITRIN DIRECT
Optional disability insurance	+ \$N/A	Insurance company name: > = = = = = = = = = = = = = = =
· · · · · · · · · · · · · · · · · · ·	+ \$N/A	Insurance agency name. DIRECT W COMP Agency address: PO BOX 509082 SAN DIEGO, CA 92150-
ананананананананананананананананананан	+ <u>s</u> N/A	Agency address: 10 Dox 505001 3AM D1200, CA 52150-
I. Gross Capitalized Cost		Agency phone no.:
	· · · · ·	Agent's name:
HE VEHICLE YOU ARE TRADING(year) (mail	ke) (model) N/A	Policy no.:
Bross trade-in value	iya iya	
ayoff		Insurance company name:
		Insurance agency name:
let trade-in value	= \$	Agency address:
DFFICIAL FEES AND TAXES. You will pay all government lic	ense, title, registration, testing,	Agency phone no.:
inspection fees for the vehicle. You will pay all taxes on the	e lease or the vehicle that the	Agent's name: Policy no.:N/A Physical damage N/A
mment fevies on you, the vehicle, or us (except our net ind monthly payment if taxes change. We may bill you separately f	come taxes). We may change	Policy no.:N/A
	·	
L ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE	·····	20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability
actual total of fees and taxes may be higher or lower dependi le value when a fee or tax is assessed.	ng on tax rates in enect or the	Insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the provide  the providet the provide the providet the providet t
Title/lien fees	22.50	the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.
	\$N/A	Insurer name:
Registration fées/taxes	sN/A	
License fees/taxes		Address:
	<u> </u>	

;

.

- ---

-

Other (describe)       \$       N/A       Coverage limit \$       N/A         Other (describe)       \$       N/A       Disability insurance (Lessee only)       Persums \$       N/A         Other (describe)       \$       N/A       Disability insurance (Lessee only)       Persums \$       N/A         Dire (describe)       \$       N/A       Coverage limit \$       N/A         Dire (describe)       \$       N/A       Coverage limit \$       N/A         Dire (describe)       \$       N/A       Coverage limit \$       N/A         Dire (describe)       \$       N/A       Age       N/A         Direction of the last scheduled payment is due, we will credit you with \$       Direction of the last scheduled payment is due, we will credit you with \$       Age       1         If Alloyed alloyed miles on other of the lasses End la       18030       10000       N/A and the weblice last colar loss.       N/A         Starting boomskin milesge on the Coverage in the lasses end age y and the weblice last colar loss.       10000       N/A and the weblice last colar loss.       N/A         Purchase (attra miles charge with be part of the part of	f. Property taxes	N/A	ப Lite insurance (Ш Lésse	e 🗇 Co-Lessee		Premium		N/A-
Other (ejectrobic)       \$       NA         Ciper (ejectrobic)       \$       NA         Meadum char, track (apacine): 25,000 miles/year.       Age         Medum char, track (apacine): 25,000 miles/year.       Age         Monthy coverage (init): 25,000 miles/year.       Age         Monthy coverage (init): 25,000 miles/year.       Age         Monthy max (dises): 35,000 miles/year.       Age         Monthy coverage (init): 25,000 miles/year.       Age         Monthy coverage (init): 25,000 miles/year.       Age         Marking dataman/caturor's warranty       Age         Monthy coverage (init): The set of the sets of the s	g. Other (describe)	3N7A	<b>D D</b> = = = 1 (1)		C	Coverage limit	\$	N/A
Cherrer (Sectors)	h. Other (describe)	s N/A	L Disability insurance (Le	ssee only)			\$	
JELAGE       Age         Bees Milenge Allowance.       115.000 miles/year.       Age         Mindly Montany truck (gasoline): 25.000 miles/year.       Age         Mindly Montany truck (gasoline): 25.000 miles/year.       Age         Mindly Milenka Carrier       Age         Mindly Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Age         Milenka Carrier       Milenka Carrier         Milenka Carrier       Milenka Carrier         Milenka Carrier       46030 miles.30         Milenka Carrier       46030 miles.30 </td <td>I. Other (describe)</td> <td></td> <td><b>ESSEESSEENNE</b></td> <td></td> <td>Monthly c</td> <td>overage limit</td> <td>\$</td> <td></td>	I. Other (describe)		<b>ESSEESSEENNE</b>		Monthly c	overage limit	\$	
Constrained of the set of th	MILEAGE.						<b>.</b>	
	Base Mileage Allowance. 15,000 miles/vear.	108: 12 000 miles/vear	a official statistic (NASA)	ΞΞ. <u>X</u>			4.00	
Indeclaring volume and more (already): 35,000 miles/year     A othar miles at 20 per mile to the the state checked below.     State and the state checked below.     State and miles the weblic checked below.     State and miles the state checked below.     State and miles the state checked below.     State and miles the state checked below.     State and miles the state checked below.     State and miles the state checked below.     State and miles the state and coverage (miles the state checked below.     State and miles the state checked below.     State and miles the state checked below.     State and miles the state and coverage (miles the state and coverage) (miles the state checked below.     There are separate from this lease state and coverage (miles the state checked below.     State and miles the state and coverage (miles the state checked below.     State and miles the state checked below.     State and miles the state and coverage (miles the state checked below.     State and miles the state and coverage (miles the state checked below.     State and miles the state and coverage (miles the state and coverage (miles the state and coverage) (miles the state checked below.     The state and miles the state and coverage (miles the state checked below.     State and miles the state and coverage (miles the state miles the state and coverage (miles the state checked below.     State and the state and checked the state and coverage (miles the state and coverage) (miles the state and coverage) (miles the state and coverage) (miles the state and coverage) (miles the state checked below.     State and miles the state and checked the state and checked the state and checked the state and coverage (miles the state checked below.     State and the state and checked the s	DMedium-duty truck (gasoline): 25,000	mail a state of the state of th						
cm/ klies. You are buying	/ DMedium-duty truck (diesel): 35,000 mil	les/year c	Checked below.	(CLUSION OF W	ABRANTY.	'ou have the b	enefit of any w	arranty
In the last Scheduled payment is due, we will credit you with S	1	•	·					
Autranty pagenation       Intervention	on of after the last scheduled payment is due, we will credit you with	per mile. If this lease ends		s warranty				
Bit Aloyed United in a total loss.       48030         Bit Aloyed United in a total loss.       48030         Bit Aloyed United in a total loss.       48030         Bit Aloyed United in a total loss.       48030         Bit Aloyed United in a total loss.       48030         Bit Aloyed United in a total loss.       48030         Bit Aloyed United in a total loss.       48000         Bit Aloyed United in a total loss.       48000         Bit Aloyed United in a total loss.       48000         Purchaset extra miles       -20         Purchaset extra miles       -20         Purchaset extra miles       -20         Purchaset extra miles       -20         Bits and weat charge will not be more and weat charge will not be more and weat charge will not be more and weat charge will not be more and weat charge will not be more and weat charge will not be more and weat charge of the rest and weat charge will not be more and weat charge of the rest and weat charge will not be more and weat charge will not be more and weat charge will not be more and weat charge of the rest and weat charge of the rest and weat charge of the rest and weat charge of the rest and weat charge of the rest and weat charge will not be more and weat charge of the rest and weat charge will not be more and weat charge of the rest and weat charge of the rest and weat charge will not be more and weat charge of the rest and weat charge of the rest and weat charge of the rest and weat charge of the rest and weat charge of the rest and wean charge will not be more the rest and weat	each unused extra mile. There will be no credit if the lesse a					·		
Stanting connection mises of the second state			varianty papers that are so that are so	eparate from this li	ease state any	coverage limit	ts.	j
Purchase straining converted	Total Allowed Mileage on the Odometer at Lease End is	48030	HERE ARE NO OTHER		CONTORTING to t	he description i	n this lease:	
Purchase straining converted	Starting edometer mileage	30 1	MPLIED WARRANTY OF	F MERCHANTAB	KRANTIES ( ILITY., THER	IN THE VEHN	CLE: WE MAN	E'NO
Purchased extr miles	Rase mileane allowence		EHICLE IS FIT FOR A PA	ARTICIII AR PLIRI	PARE!		ADAMIT'INA	
Excess Mileage Charge. The scass mileage charge is \$ per mile for each mile beyond the tigal allowed miles, plus tax. If the lease ends early and the vehicle is no access mileage charge if you by the vehicle is no access mileage charge if you by the vehicle. Term months, miles you will pay take price. There is no excess mileage charge if you by the vehicle is to a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle scale and you will pay the months, miles you will pay a late price is no excess mileage charge if you by the vehicle. Any charge will be in the capitalized cost and you will pay rent charges on the price. You will pay a late price will be in the capitalized cost and you will pay rent charges on the price. This is late.  THIS IS THE EATTIRE AGREEMENT. The lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle. Any change to the terms of this fease must be in writing and signed by you and us. No oral changes are binding.  EESSEEI X We may delay or refain from fundations and the lease without losing them. NoTICE TO LESSEE 1, you NOT SIGN THIS AGREEMENT BEFORE YOU READ THATYON ARE ENTITLED TO A COPY oF THIS AGREEMENT. AUGUST 05 2005 YOU SIGNED [THIS AGREEMENT AND RECEIVED A COPY AT		<sup>↑</sup> <u> </u>	· · · ·	•			~	
Excess Mileage Charge. The scass mileage charge is \$ per mile for each mile beyond the tigal allowed miles, plus tax. If the lease ends early and the vehicle is no access mileage charge if you by the vehicle is no access mileage charge if you by the vehicle. Term months, miles you will pay take price. There is no excess mileage charge if you by the vehicle is to a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle scale and you will pay the months, miles you will pay a late price is no excess mileage charge if you by the vehicle. Any charge will be in the capitalized cost and you will pay rent charges on the price. You will pay a late price will be in the capitalized cost and you will pay rent charges on the price. This is late.  THIS IS THE EATTIRE AGREEMENT. The lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle. Any change to the terms of this fease must be in writing and signed by you and us. No oral changes are binding.  EESSEEI X We may delay or refain from fundations and the lease without losing them. NoTICE TO LESSEE 1, you NOT SIGN THIS AGREEMENT BEFORE YOU READ THATYON ARE ENTITLED TO A COPY oF THIS AGREEMENT. AUGUST 05 2005 YOU SIGNED [THIS AGREEMENT AND RECEIVED A COPY AT	Purchased extra miles	+ -20 miles						
Itesses       Itesses	Excess Mileage Charge. The excess mileage charge is \$	per mile for each mile	Name			Term	_months,	miles
we helde sale pice. There is no excess mileage charge if you buy the vehicle.       If you are buy if	, Deyond the total allowed miles, plus tax. If the lease ends ea	iffy and the vehicle is not a total						
15. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due.       You will pay a late charge of 5% of the part of the payment that is late.         THIS IS THE ENTIRE AGREEMENT. The lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle. Any change to the terms of this lease must be in writing and signed by you and us. No oral changes are binding.         UESSEE! X       EXT to relating to find and signed by you and us. No oral changes are binding.         UESSEE! X       EXT to relating to find and signed by you and us. No oral changes are binding.         VOU SIGNED THIS AGREEMENT. The lease, including the front and back of this form, contains the entire agreement between you and us relating to the lease of the vehicle. Any change to the terms of this lease must be in writing and signed by you and us. No oral changes are binding.         VOU SIGNED THIS AGREEMENT. AND RECEIVED A COPY AT       EXT to relating to find and the second as a signed the terms of the terms of the terms of the tease Plain Dealer Agreement in effect from time to inder the terms bit and the second as a signed at relating to the lease of the party identified in this lease to the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party identified in the lease of the party ide	vehicle sale plice. There is no excess mileage charge if you be	uv the vehicle.	If you are buying a s	service or maintena	ance contract	now, you may	pay for it at lea	se signing. If
The terms of this lease must be in writing and signed by you and us. No oral changes are binding.       BX3	15. LATE CHARGE. If you do not pay a monthly payment in fu you will pay a late charge of 5% of the part of the payment that is la	Ill within 10 days after it is due, ate.	you do not, the price	war be in the capit	anzeu cost an	u you wiii pay n	ent charges on ti	ne price.
NOTICE TO LÉSSÉÉ. J. OR NOT SIGN THIS AGREEMENT BEFORE YOU READ TO 2001 ARE ENTITLED TO A COPY OF THIS AGREEMENT. YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT	the terms of this lease must be in writing and signed by you and <b>ESSEEI X</b> We may delay or retrain from entorcing any of our rights under th	us. No oral changes are binding.	Ø	DHESSEE X				
(clty)       (state)       month       (dav)       (rear)         LESSEE X       BURNE OLDS CADILLAC INC.       EXEX       EXEX       EXEX       EXEX       AGENT         LESSEEI       ISIGNATIDE ANDITITIES X       AGENT       AGENT       AGENT         Lessor assigns all AGM, title, and Interest in this lease to the party identified in this lease as the intended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in the intended assignee, or its designee, inder the terms of the Dealer Agreement in the intended assignee.       AGENT         ESSONE       ESSONE       ESSONE       AGENT         SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.       Lease Agreement 9         Copyright 2001 General Motors Acceptance Corporation. All Rights Reserved.       Lease Agreement 9	NOTICE TO LESSEE. 1. 00 NOT SIGN THIS AGREEMENT	BEFORE YOU READ T 2 Y	OU ARE ENTITLED TO	A COPY OF THIS		NT. AUGUST	05	2005
Image: Index And Therest in this lease to the party identified in this lease as the intended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to imme with the assignee the Dealer Agreement"). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, inder the terms of the Dealer Agreement"). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, inder the terms of the Dealer Agreement. Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, inder the terms of the Dealer Agreement in effect from time to assignee the terms of the Dealer Agreement.         ESSORE       EXX for the terms of the Dealer Agreement in effect from time to the party identified in this lease as the intended assignee, or its designee,         ESSORE       EXX for the terms of the Dealer Agreement in effect from time to the party identified in this lease as the intended assignee, or its designee, or its de		(clty)	(state	)		month	(day)	(vear)
IEESSOFI       SIGNATURE ANDITITES X       from Vietoria and Therest in this lease to the party identified in this lease as the intended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to imme with the assignee the Dealer Agreement"). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, inder the terms of the Lease Plan Dealer Agreement in effect from time to imme with the assignee the Dealer Agreement"). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, ander the terms of terms of the terms of	LESSEE X BURNE OLDS CADILLAC INC	₿¥}X	07	SPEESSEE?		1000		
Lessor assigns all //ght/,/title and Therest in this lease to the party identified in this lease as the intended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to imme with the assignee (the Dealer Agreement'). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, inder the terms of the Lease Plan Dealer Agreement in effect from time to the mark identified in this lease as the intended assignee, or its designee, inder the terms of the Lease Plan Dealer Agreement in effect from time to the mark identified in this lease as the intended assignee, or its designee, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, inder the terms of the Lease Plan Dealer Agreement in effect from time to the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the Lease Plan Dealer Agreement in effect from time to the terms of the terms of the Lease Plan Dealer Agreement in effect from time to inder the terms of the terms of the Lease Plan Dealer Agreement in effect from time to the terms of terms of terms of terms of terms of terms of terms o			. / /			AGENT		
inder the terms BURNE of LD9" CADTLLAC INC.  AGENT  SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.  SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.  Copyright 2001 General Motors Acceptance Corporation. All Rights Reserved.  Lease Agreement 9		_ISIGNATURE AND LITTEL X	ffinil 9	theman				j
ESSORE	Lessor assigns all might, title, and interest in this lease to the pa time with the assignee the "Dealer Agreement"). Lessor also as under the terms <b>BURNE</b> and <b>Dealer Agreement</b> "). Lessor also as	signs all right, title, and interest	in the leased vehicle to t	he party identified	he Lease Pla in this lease	as the intende	ement in effect d assignee, or	from time to its designee,
SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST. 571 MONTHLY 11/2001 (5) Copyright 2001 General Motors Acceptance Corporation. All Rights Reserved. Lease Agreement 9 Lease Agreement 9 L	LESSOR	BY X Languer C	duin	H		AGENI	-	
571 MONTHLY 11/2001 (5)       Lease Agreement 9         Copyright 2001 General Motors Acceptance Corporation. All Rights Reserved.       Lease Agreement 9         Lease Agreement 9       Lease Agreement 9								······
Lease Agreement 9	SEE DIMER SIDE FOR DIMER 671 MONTHLY 11/2001 (5)	IMPORTANT AGREEMENTS I	NCLUDING A PROHIBITIC	ON OF TRANSFER	R OF YOUR II	VTEREST.		
The second se		Reserved.					Lease	Agreement 9
The automation of the automatical states and the								
The The subset of and a dear and the state of the state o	and the second second second second second second second second second second second second second second second	na a na pana a panja ja	The State of States and States					and the second se
	and the second second second second second second second second second second second second second second second	· · · · · · · · · · · · · · · · · · ·				,	3 +	الم المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية المنظلية الم
	and the second second second and second and second s	•						
	u an an an an an an an an an an an an an							

i.

	BURNE	~
Cardollad	PONT	

L

DUNN	ORE			PA			-	ng Avenue ·		A 18509 · Tale		2-0107
			MAKI				VIN			HERSTROM	PAG	200200-00000
			[	<u> </u>		- T				T		
			PONTIAC	an a second second second second second second second second second second second second second second second s		1G2ZG558 GD DATE/TIME			739	4506		0000
				T T			- Checksee		<u> </u>			
						/00 00:00	() () () () () () () () () () () () () (		70.00	01	02/28	/06
		Ť	IA.	<u></u>	×1	MEPRORE	DESERVES	S92.020				_
86	5952								G	REEN		1
				en an		PAIR LINE (	1914 (A. 1917) (A. 1916)	*****	<del></del>			
	N LED I			MOI LI	GAT UP 1	PARTS ARE ]	L9		16			
- 000/00/00000		2 - 3 - C. A			COM	PLAINT CODI	60 - S					
	3-14-6 - 111-67-68	(*************************************	amr Swt Itch - )	10. INC. INC. INC. INC. INC. INC. INC. INC	P 5	MA						
CM PATI	CODE	23 A.S. 2000-0	227344		ITCH		. 1					
							2					
			OUNDS L	~~~~~~~~~		PAIR LINE (	)2 ======	unne=:		:==¢		
	*****		N 1999 N 1999 N 2000		<i>4.1</i>	THASSIS BAI	86, TRIED N	en rf				
	PT, REMO JE IN M		8888 (CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRACTOR CONTRA	ASTIC	Body Pai	WELS AND H	ab Lage, F	TRALLY	FOUNE			
BILL	0.00002	<u>.</u>	20 SA	بر ۹	COME	AAINT COD	NC NC					
			COLUMN COLORS CONTRACT	999. AND 1997 AND 1997 AND 1997 AND 1997 AND 1997 AND 1997 AND 1997 AND 1997 AND 1997 AND 1997 AND 1997 AND 19	·····	***************************************		<b>∿_</b> ⊂~	<b>.</b> *. †≖	<b>**</b> 8 44	en en en en en en en en en en en en en e	80 X.
OTHE	R HOUR		SUPPER I UNT, KSK H		2000		蹰/ . 9		78.34	g d stady	aran .	
		30. A	-15-4 -				Ŵ					
GM FATI	. CODB	<u>-</u>	152357	/5 -9N Ng	UBBER		1					
						e	e					
- 1996 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997	HARAN CARLES CONTRACTOR		PER POR			PRIR LINE	13 =======	4 <b>9</b> 6022	mmaate			
	CODE	C 32. XX			50007 an 400	HARGE -	¥					
- 383400000000	RAM FO		el guagi	111 M 200 M		e yrt Knt type -			00			
					345	<b>m</b> , 1112			40			
							10 e 1					
											Rector Control of Cont	
INFORM	ATTON COL	NTAINE	DEALER, I HER D HERON D	S ACCURAT	E UNLESS		NT OF DISCLAI			CAMORINE		.00
NO CHA	RGE TO OW	NER. TI	CES DESCRIBE	INDICATION	FROM THE	OF THE WARRAN SALE OF THIS ITE	TTES WITH RESPG MITTEMS. THE SELL CLADAS ALL W	ct to the er hereby		SAUSS	<u></u>	.00
REPAIRE	ED OR REI	FLACED	CLE OR OTHER UNDER TH	IS CLAIM	HAD BEEN	BITHER EXPRESS IMPLIED WARRAN	OR IMPLIED, INCL. ITY OF MERCHANT	UDING ANY ABILITY OR				.00
MISUSE.	RECORDS S	UPPORT	VITH ANY ACC ING THIS CLA OF PAYMENT	IM ARE AVA	LABLE FOR	NEITHER ASSUM Other Person	ARTICULAR PURPO ES NOR AUTHOR TO ASSUME PO	RIZES ANY R IT ANY		CHARGE		.00
SERVICE			INSPECTION			LIABILITY IN CON	NECTION WITH TI	ie sale of	DEDC	CTDRLE		.00
			. <u>.</u>			: 			SALES	TAX		.00
(SIGNED)	DEALER, GEN	IERAL M	IANAGER OR AL	THORIZED P	ERSON (DATE)	CUSTO >	DMER SIGNATUR	E	017-01-			.00
5			· · · · ·						0.055	OMER PA	¥	.00

İ

UNMORE			PA				R J BU Cardiffico (*) ng Avenue - Scrento	PONTIAC		
BATE	XXAR	MAR	E'	MODEL		VIN	STRACES	MERCINA		<u>GE</u>
3/14/06	06	PONTIA	C G6		1G2ZG5	58364:	18739	5106	0	0000
RVHSE DATE	M	ngigiliad	S2(22/415)\$	- PROSESS	KERDAYNYARIN	B LICER	B RATE	PAYMENT	BW.	DATE:
8/05/05	03	/27/06	11	00/00	/00 00:00	-	70.0	0 01	03/2	7/06
.O. NUMBER		TA	X ID ·	89	in president	STREET, STREET	S PHONE			
87263								. <u>.</u>		1
		******			the second second second second second second second second second second second second second second second s	01				
TIRL GUAGE	and the second second	1000 B 10 B 10 B 10 B	BAD FUL	l After	TANK IS I	AITTRD				
SILL CODE		- <u> </u>	W		PLAINT CO					
EPLACED I 17903	Sec. Sec. Sec.	alve an R valve	6470-639-6 <i>66</i> -68-6	AM PCM	PER SERVIC	R BULLETIN	*******	608		
(1205)					, p. m					
M ALL CODE			.75 -VA	LVE K		<b>1</b>				500
ain coæ			33							Q.9.
ATE RECE	eved	-	80	505 PAY	MENT TYPE	- 1	.00			
										18 an
	<i>.</i>	ંપ			ar Calena					2-3
Ľ,	5.52 5.52		- Yest	. Ash	Mar an		en fan fa	RTI A	gian -	
e.			- L.A	EUUE	WU		∽° <b>(</b> ;*}		िकारा	
	÷.,	., e Z				цу.				
								29 <b>4</b> - 1996		
					• • •			19 - 19 - 19 - 19 - 19 - 19 - 19 - 19 -	1994 A.	•
								64 - He C.A		
		4. 7								4.15
										<u></u>
								••••		
	<b>.</b>									
							Electron de la constante de la		1000 C	
N BEHALF OF SER FORMATION CO	ONTAIN				1	ENT OF DISCLAI		BORRENOUS		. 00
THERWISE SHOW										.00

i

-...

à

L

CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S IMPLIED WARRANTY OF MERCHANTABLITY OR FITNESS POR A PARTICULAR PURPOSE NEITHER ASSUMES NOR AUTHORIZES ANY OTHER MERSON TO ASSUME FOR IT ANY LLABLITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS • • • I i inder ander so REFALCHERSE .00 DEDACTIME .00 REPRESENTATIVE. SALES TAX .00 SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) Construction (Second CUSTOMER SIGNATURE .00 > CUSTOMER PAY .00

88315	MAKE PONTIAC TIPLED SVC /01/06 14 FAX ID	G6 MV PROMISIC 6 00/00/0	VIN           1G2ZG558364           DATE/FIME           0           00	18739 ICENSE RAT	E MILES 60 E PAST	P IN MILES ON 036	AGE 1 75 TAG 0 0000 .DATE
05/01/06 06 RRVICE DATE NO 08/05/05 05/ R.O. NUMBER 88315 FUEL GAUGE NOT	PONTIAC TIPIED SVC /01/06 14 TAX ID	G6 MV PROMISIC 6 00/00/0	1G2ZG558364 DATE/TIME L 0 00:00	18735 (CENSE RA) 70	60 8 837	ARLES OR 036 MENT INV	7 TAG 0 0000 DATE
ERVICE DATE NO 08/05/05 05/ E.O. NUMBER 88315 FUEL GAUGE NO	71971ED SVC / /01/06 14 78X 1D	ABV PROMISKI 4 00/00/0	BATE/TIME E	ICENSE RAT	R PAN	MENT INV	DATE
08/05/05 05/ R.O. NUMBER 88315 FUEL GAUGE NOT	/01/06 14 TAXID	1 00/00/0	0 00:00	70	·····	·····	
R.O. NUMBER 88315 FUEL GAUGE NOT	TAXID				.00 (	01 05/	<u>01/06</u>
88315		3802		SINESSERIONE			<u></u>
FUEL GAUGE NOT						·····	1
BILL CODE - REPLACED FUEL L1197 SE	W LEVEL SENSE	COMPL	IR LINE 01 AINT CODE - M.B. 1.3 TOTAL LASO	ୠ			
GN .	22677575	-BENSOR	. 1	95.47			
PALL CODE - GM ACCOUNT 263 462 480	6P 22682111 COST 28 50+ 100.91+	DBBIT 257.20	TOTAL PART RIRTS		141.28	•2 <i>61669.000.00167</i> ****	
DATE RECEIVED	-	80505 PAYNE	ar TYPE 1	.00			
ABOR	.00 <b>FARM</b>	2222963632632636366	.00 EAROR	222.70 g	CABOR AN		.00

	.00			112.98		.001
PARTS	.00 PARTS	.00	PARTS.	141.28	PARTSPANDUNG	.00
MISC. SALES	.00 MISC SALES	.00	MISC, SALKS	.00	MINC SALES	.00
MATERIALS	.00 MATERIALS	.00	MATERIALS	.00	MATERIALS	.00
					TOTALCOLARISE	.00
DEDRICTINE	.00 DEDUCTIBLE	.00	DELEBERTE.	.00	DEDECTIBLE	.00
SALESTAX	.00 SALESTAX	.00	BALLIN TAX	.00	SALESTAX	.00
OTHER PAY	.00				OTHER PAR	.00
INTERNAL	.00 CONTRACTS	.00	WARRANTY	257.26	CUSTOMER PAY	.00

DATE         VEAR         MADE         MODEL         VIN         STACUS         NILLES DUT TALES         DATE           12/29/06         06         PONTIAC         G6         1G2ZG558364         18739         11802         0         000           988YICE DATE         NOTIPIED         SVC ADV         PROMISED DATE/TIME         LACEASE         KATE         PAYMENT         INV. DATE           08/05/05         12/29/06         49         00/00/00         00:00         75.00         01         12/29/06           8.0 MURARE         TAX 10         BOME PROVE         BISINESS FRAME         12/29/06           93740	DUNMORE			PA			_	Vaddelac D PONTLAC				
REMULE DATE MUTICIED SVC ADV PROMISSOD DATE/TIME LICENSE AGTE PAYMENT IVW DATE 08/05/05 12/29/06 49 00/00/00 00:00 75.00 01 12/29/06 R.O. NUMBER TAXID HOME FROME BUSINESS FROME 93740 11 UNTOKER STATES FORMER STEERING IS LOCKING UP AT TIMES HARD TO STEER NNDS FOWER STEERING MODULE BILL CODE C NO CHARGE T COMES IN CUSTOMER STATES FOR LICHT SWITCH IS LOCKING UP AT TIMES HARD TO STEER BILL CODE C NO CHARGE T COMES IN CUSTOMER STATES FOR LICHT SWITCH IS NOT LICHTING UP SWITCH OPEN CIRCUIT BILL CODE W COMPLATE WILL CALL CUSTOMER WIEN RATE COMES IN CUSTOMER STATES FOR LICHT SWITCH IS NOT LICHTING UP SWITCH OPEN CIRCUIT BILL CODE W COMPLATE WIEN RATE ON SIN CUSTOMER STATES FOR SIGNESS THAT THE SWITCH IS NOT LICHTING UP SWITCH OPEN CIRCUIT BILL CODE & W COMPLAINT CODE OJ REMOUS AND RESPLACE FOS LAMP SWITCH IS WATCH 15850573 - SWITCH 1 PATE RECEIVED B 50505 FAYMENT TYPE I 000 CUSTOMER DELACE, HEREFYCENTY THAT THE REMOUS AND COMMEND REALE, HEREFYCENTY THAT THE STATEMENT OF DISCLAMES WERANGE TO OWNER THERE WIEN RATE WAR AND DUST TO SUBJECT TO BE ADDING WORMER TO OWNER THERE WAR DEMONSTRATE OWNER TYPE I 000 STATEMENT OF DISCLAMES WERANGE TO OWNER THERE WAR NO DUST THAT THE STATEMENT OF DISCLAMES DATE HECHLYED S ACCURATE WIEN THAT THE STATEMENT OF DISCLAMES DATE HECHLYED S ACCURATE WAR AND DUST THAT THE STATEMENT OF DISCLAMES DATE HECHLYED S ACCURATE WAR AND DUST THAT THE STATEMENT OF DISCLAMES DATE HECHLYED S ACCURATE WAR AND DUST THAT THE STATEMENT OF DISCLAMES DATE HECHLYED S ACCURATE WAR AND DUST THAT THE STATEMENT OF DISCLAMES DATE HECHLYED S ACCURATE WAR AND DUST THAT THE STATEMENT OF DISCLAMES DATE WAR AND DUST THE WAR NOT DUST AND THE WAR AND THE WAR AND THE DUST TO ACCURATE WAR AND THE DUST THE DUST TO ACCURATE WAR AND THE DUST THAT AND THE DUST THE DUST TO ACCURATE WAR AND THE DUST TO ACCURATE WAR AND THE DUST TO ACCURATE WAR AND THE DUST TO ACCURATE WAR AND THE DUST TO ACCURATE WAR AND THE DUST TO ACCURATE WAR AND THE DUST TO ACCURATE WAR AND THE DUST TO ACCURATE WAR AND TH	DATE	YEAR	MAK	E ,	MODEL	v	IN	SERVEUS	MILES IN M		_	
08/05/05       12/29/06       49       00/00/00       00:00       75.00       01       12/29/06         RO-NUMBRA       TAX ID       ROME FILORE       BUSINESS FROME       1         93740       1       1       1       1         CUSTOMER STATES POWER STEERING IS LOCKING UP AT TIMES HARD TO STEER       1       1         NIRDS POWER STEERING MOULLS       0       1       1         BILL CODE       C       NO CHARGE       1         SWITCH OPEN CIRCUIT       BUSINESS FARTES FOG LIGHT SHITCH IS NOT LIGHTING OF       1         BILL CODE       N       COMPLAINT CODE       0J         BILL CODE       N       COMPLAINT CODE       0J         BUSINDE POWER CIRCUIT       BUSINDE NOULL CODE       0J         BILL CODE       N       COMPLAINT CODE       0J         BILL CODE       6G       N       N         ATT SUBJECT       SUBJECT       N       N         ATT CODE       6G       N       N         DATE RECEIVED       SUBJECT       SUBJECT       N         SUBJECT ALL COLE       SUBJECT       N       SUBJECT         SUBMERT OF SERVICENCE SUBJECT       SUBJECT       N       SUBJECT         SUB	12/29/06	06	PONTIA	C G6		1G2ZG5583	64	18739	11802	0	000	
R.O. NUMBER       TATID       RUME PHONE       PUSINESS PHONE       1         33740	SERVICE DATE	NO	TIFIED	SVC ADV	PROMIS	ED DATE/TIME	- HEENSE	RATE	PAYMENT	INV. E	ATE	
33740       1         STATEMENT OF SERVENING LIGHER STATEMENT OF ALL LINE 01. ***********************************	08/05/05	12/	29/06	49	00/00	/00 00:00		75.0	01	12/29	/06	
Definition of the second points of the se	R.O. NUMBER		TA	XID	R	OME PROVE	BUSINESS	PHONE				
CUSTOMER STATES POWER STEERING HOULS NNEXDS FOMER STEERING MOULS BILL CODE C NO CHARGE Y ORDERED PART WILL CALL CUSTOMER WHEN PART COMES IN THE STATES FOR LIGHT SUITCH IS NOT LIGHTING UP SWITCH OPEN CLROUTH BILL CODE 6 OL CHR SWITCH BUT CODE 01 REMOVE AND REPLACE FOS LAMP SWITCH N2232 REPLACE 8 M A GM 15850573 SWITCH 1 PAIL CODE 6 DATE RECEIVED 80505 PANMENT TYPE 00 COMPLAINT OF DISCLAMER AND AND AND AND AND AND AND AND AND AND	93740			· .					-		1	
CUSTOMER STATES FOG LIGHT SWITCH IS NOT LIGHTING OP SWITCH OPEN CIRCUIT BULL CODE V COMPLAINT CODE - OJ REMOVE AND REPLACE FOG TAMP SWITCH N2232 REPLACE 9 M A GM 15850573 -SWITCH 1 FAIL CODE - 6G DATE RECEIVED 80505 PAYMENT TYPE T' 00 CHARGE OF SERVEING DEALER, HEREBY CERTEY THAT THE NORMANTON CONTAINED HERE WAS NO INDUCATION FROM THE NORMANTON CONTAINED HERE WAS NO INDUCATION FROM THE WERAANCE OF UNK SERVEED SERVEINE DEFENSION OF MALE AND CONTY OF MALE AND CONTY O CHARGE TO OWNER, THERE WAS NO INDUCATION FROM THE WERAANCE OF UNK SERVEED GEORGENEDA WAS THAT ANY PART THE SECURITIES ALL BESCH TO POSICIAL WARANTEY O CHARGE TO OWNER, THERE WAS NO INDUCATION FROM THE	NNEDS POWE BILL CODE ORDERED PA	R STI - RT W	S POWER EERING ILL CAL	STEERI MODULE C L CUSTO	NG IS LA NO ( MER WHEI	XKING UP AT CHARGE - N PART COMES	TIMES HA Y IN	rd to stei	<u></u> SR			
SMITCH OPEN CIRCUIT BILL CODE W COMPLAINT CODE OJ REMOVE AND REFLACE FOG JAMP SMITCH N2232 RBPLACE G AMP SMITCH N2232 RBPLACE G M NA CM 15850573 - SWITCH 1 PAIL CODE 66 DATH RECEIVED S0505 PAYMENT TYPE T 00 CATHERE RECEIVED COMPLAINT STORE TO THE SMITCH CONTINUE ALL MARKATED CONTINUE A								<u></u>	<u></u>		<u></u> .	
CM       15950573       -SWITCH       1         PAIL CODE	SWITCH OPE BILL CODE	N CII	RCUIT	W	COME							
PAIL CODE 6G DATE RECEIVED BOSDS PAYMENT TYPE T 00 FOR STATEMENT OF DISCLAIMER NEGALATE ON SERVICING DEALER, I HEREY CERTEY THAT THE NEGALATION SHOWN SERVICES DESCRIBED VIEW FREEDOM DAT ON MARGE TO OWNER, THERE WAS NO INDICATION FROM THE STATEMENT OF DISCLAIMER THE FACTOR OF THE VIEW ICES DESCRIBED WARE FREEDOM DAT ON CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE STATEMENT OF DISCLAIMER THE FACTOR OF THE VIEW ICE OR OTHERWISE, THAT ANY PART	N2232	REI	PLACE		8	МА						
DN BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HERON IS ACCURATE UNLESS THEREWISE SHOWN, SERVICES DESCRIPTED WERE FERRENT OF DISCLAIMER THEREWISE SHOWN, SERVICES DESCRIPTION FROM THE WORAGE TO OWNER. THERE WAS NO INDUCTION FROM THE SERVICES OF THE SERVICE OR OTHERWISE, THAT ANY PART	. <u>13 - 5 2020</u> 00 - 502000 - 503		and the second of the second second	14 Mar 10 Mar 1965	ITCH		1					
IN BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEROIN IS ACCURATE UNLESS THERWISE SHOWN, SERVICES DESCRIBED WERE FERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDUCATION FROM THE VPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PARA THE SALE OF THE INTERMISES ALL WARANTES IN SELER HEREBY MISC. SALES 000	DATE RECEI	VRD -	. ¥t	80	505 PAYN	ENT TYPE	, I <sup>ty</sup>	.00				
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE FERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE PAPEARANCE OF THE VENICLE OR OTHERWISE, THAT ANY PARA THE SALE OF THE STRUCTURES THAT THE SELER HEREBY SALE OF THE STRUCTURES ALL WARANTES SALE OF THE VENICLE OR OTHERWISE, THAT ANY PARA THE SALE OF THE STRUCTURES ALL WARANTES ALL MISC. SALES 000	4	5		Y.A.	Ar Ar Ar Ar Ar Ar Ar Ar Ar Ar Ar Ar Ar A		1977 - 1977 1977 -		ning A.	; <b>72</b> 0		
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC	49 49		15 15	:	n n Ce i	****	4 274 N	Street 2 24	. [. 83 <sup>0</sup> - 75	1020		
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC		-4	67				Ý					
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC												
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC												
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC												
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC												
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC												
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC								••••••••••••••••••••••••••••••••••••••				
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC												
INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESSLY DISCLAMS ALL WARRANTIES OC												
INFORMATION CONTAINED HERON IS ACCURATE UNLESS THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRAN			CALER		T		00 DF0					
NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE SALE OF THE WARRANTIES WITH RESPECT TO THE AND AND SALE OF THE SELLER HEREBY APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART EXPRESS. THE SELLER HEREBY MISC. SALES 00	INFORMATION CON	TAINED	HERON I	S ACCURAT	E UNLESS	THE FACTORY WAR	RANTY CONSTITU	TES ALL			. 00	
	NO CHARGE TO OW	VER. THI	ERE WAS NO	INDICATION	FROM THE	OF THE WARRANTE SALE OF THIS ITEM/IT EXPRESSLY DISCLA	<b>3 WITH RESPECT</b> 12MS. THE SELLER 1MS ALL WAR	TO THE HEREBY RANTIES MUST				

OF THE WARRANTES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLADMS ALL WARRANTES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S

CUSTOMER SIGNATURE

>

SCADOR CARDON S	.00
PARTS AMOUNT	.00
MISC. SALES	.00
MATERIALS	.00
TOTAL CHARGE	.00
DEDUCTIBLE	.00
6ALES TAX	.00
OTHER PAY	.00
CUSTOMER PAY	.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

REPRESENTATIVE.

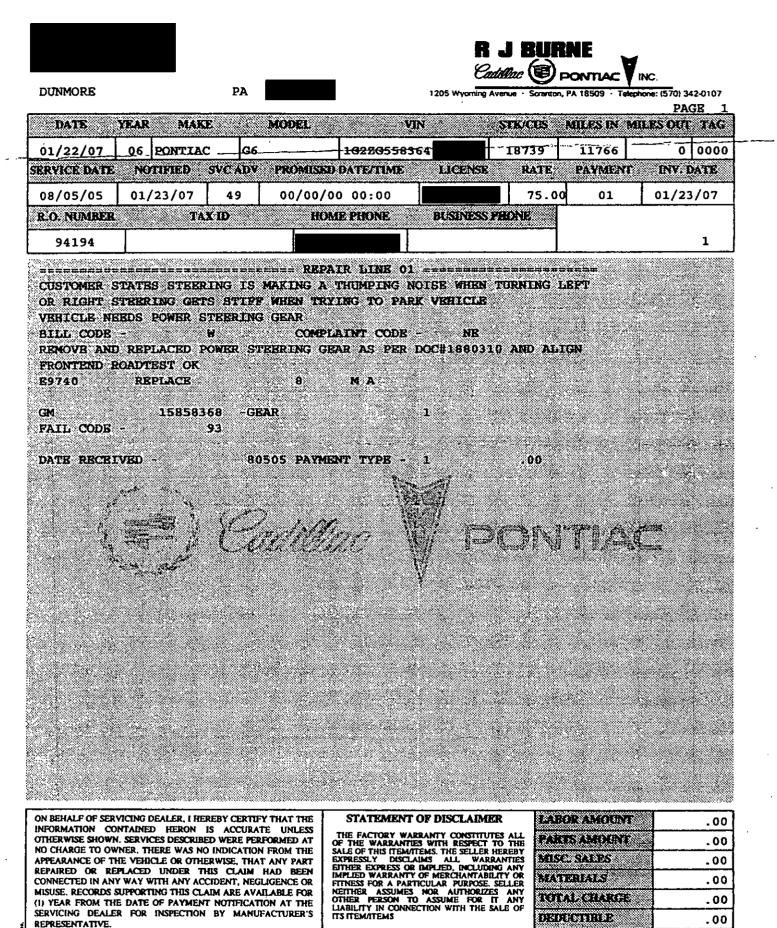
ź ŝ 200



## R J BURNE Catillac () PONTIAC VINC.

DUNMORE	3		PA					PONTIAC		12-0107
The Average			•		-				PA	<u> 3e 1</u>
DATE		T	T	MODEL	1			MILES IN M		l i
01/11/07		PONTIAC			1G2ZG5583		18739	11766		0000
ERVICE DATE			T			LICENSE	RATE	1	1	
08/05/05 R.O: NUMBER		/11/07 TA	19 KID	00/00/0	0 00:00 FPRONE	BUSINESS	75.00	0 01	01/11	./07
94002	T	4.55				WESS I GESS I	ALCOITES			1
CUSTOMER S ROAD TESTE STEERING BILL CODE REPLACED P E7631	TATE DAR MODU - OWER MC - T VE - - T VE	S WHILE ID HAD S TE STEERI TOR AND 157753 HICLE II HICLE II	MARING TRERING NG MODU CONTRO 70 -MO 6C 50 80 80 80 80 80 80 80 80 80 80 80 80 80	A TURN TI LOCK UP I COMPLI LE AND REI LL 8 TOR ==== REPA ON	HE POWER S POUND INTE AINT CODE GEARNED M A IR LINE 02 M D	RNAL PROBL	CKS UP			
DATE RECEI	AED.		( <b>80</b> )	505 <b>PATHE</b>	TYPE -			TLA	2012 	

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE STATEMENT OF DISCLAIMER LABORAMOUNT .00 INFORMATION CONTAINED HERON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAMS ALL WARRANTIES ETHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY ULABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS STATES STATES AND A STATES . 00 NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART MISC. SALES . 00 REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MATERIALS .00 MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR REFALCHARGE (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE .00 SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S BERETENE .00 REPRESENTATIVE. SALESTAY .00 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) OTHER PAY CUSTOMER SIGNATURE .00 > CUSTOMER PAY .00



8 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) CUSTOMER SIGNATURE

SALES TAX OTHER PAY CUSTOMER PAY

.00

.00

.00

DUNMORE			P	A			1205 Wy	oming Aven				lephone: (570	
DATE	YEAR	MAK	E .	M	DDEL.		VIN .	Ş	K(CDS)	MIE	SIN	MILES O	UT TAO
10/29/07	06	PONTIA		G6		1G2ZG55	B364		8739	17	7962		
RVICE DATE	NO	TIFIED	SVC A	DV P	ROMISE	D DATE2TING	េ្ឋរាជ	ENSE	RATE	PA	YMEN	t in	. DATE
08/05/05	10,	29/07	49	)		00:00			75.0	0	00	10/	29/07
R.O. NUMBER		TA	X ID		HO	ME PHONE	BUSH		one				
10002	5								<u>.</u>				1
en an an an an an an an an an an an an an	and a subscript of the		1999 - 112 - 112		an an an an an an an an an an an an an a	SPAIR LIN		0. m. 496. 492. miles i					
JUSTOMER	STATE	uht a B	MPIN	g noi	se in s	STEERING .	and stre	RING F	rels l	ike .	ITS (	JETTING	: STIF
•						_							
LACK OF L LUBE STER	mail it.	a da da da da da da da da da da da da da			idente con tital								
Bill Code			1920 - AND AD	an an an 1920 an 1920 a' shi a shi a shi a shi a shi a shi a shi a shi a shi a shi a shi a shi a shi a shi a s	1000 A. A. A. A. A. A. A. A. A. A. A. A. A.	-0018							
						BPAIR LIN	B 002 ≠=						
MULTI-POI	NT VE	HICLB I	NSPE	CTION									
PRBE MUTL	l-poi	NT INSP	ECTI	on									
			1.	C	292 C.M.M.M.S.	1990 (contractor) - 1990 (contractor) - 1990 (contractor) - 1990 (contractor) - 1990 (contractor) - 1990 (contra						1987 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 - 1988 -	
Bill Code	an an an an an an an an an an an an an a												
Bill Code MULTI	an an an an an an an an an an an an an a	LTI-POI	NT I	NSPEC			21 M	xxxxxxx XX					
har said be a soon	an an an an an an an an an an an an an a		NT I	NSPEC			Tota	l Labo					
har said be a soon	an an an an an an an an an an an an an a		NT I	NSPEC			Tota	xxxxxxx XX					
har said be a soon	an an an an an an an an an an an an an a		NT I	NSPEC		ţ	Tota	l Labo					
har said be a soon	an an an an an an an an an an an an an a		NT I	NSPEC		ţ	Tota	l Labo					
har said be a soon	an an an an an an an an an an an an an a		NT I	NSPEC		а Тарана Тара Тар	Tota Tota	l Labc l Lin€		WORK CL	73	<u></u>	
har said be a soon	an an an an an an an an an an an an an a		NT I	NSPEC	10	1 120	Tota Tota	l Labc l Lin€		2 <b>2010</b>	10		
har and the second	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC	147,		Tota Tota	l Labc l Lin€		T	Į,¢		
har said be a said	an an an an an an an an an an an an an a	LTI-POI	NT I	NSPEC	Д.Д.	342 1	Tota Tota	l Labc l Lin€		1	(a	Ċ.	
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC	. 11.7.	1 2202	Tota Tota	l Labc l Lin€		; ]]-	Į,A		
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC		1949 - S 1949 - S	Tota Tota	l Labc l Lin€		s market	Į,¢		
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC	, M	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Tota Tota	l Labc l Lin€			() A	£	
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC			Tota Tota	l Labc l Lin€		Ţ	(A		
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC			Tota Tota	l Labc l Lin€		T	<b>[</b> ,3		
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC		3429 1	Tota Tota	l Labc l Lin€		999 <del>911</del>	<b>1</b> ,0	Ĵ.	
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC		1 1.:	Tota Tota	l Labc l Lin€			10		
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC		ана 1929 - Салана 1929 - Салана 1920 - Сала	Tota Tota	l Labc l Lin€			(A		
har said be a said	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC 			Tota Tota	l Labc l Lin€					
and south the second	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC			Tota Tota	l Labc l Lin€			()		
and south the second	MU UUUU UUUU UUUU	LTI-POI	NT I	NSPEC			Tota Tota	l Labc l Lin€			(,a		

· · · ---- · · -----

\_ \_\_\_\_

----

OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE, RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (I) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

\_\_\_\_\_

THE PACTOR WARRANT CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ITS ITEM/ITEMS

CUSTOMER SIGNATURE

>

LABOR AMOUNT	
PARTS AMOUNT	-
MISC. SALES	
MATERIALS	
TOTAL CHARGE	
DEDUCTIBLE	
SALES TAX	
OTHER PAY	
CUSTOMER PAY	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

ŝ

DUNMORE		PA		1205 \	Caddled Wyoming Avenue			ephone: (570) 342-01( OPY PAGE 1
DATE	YEAR MAKI	K N	IODEL.	WIN	. SE			MILES OUT TA
-02/04/08	-06-PONTIAC	G6		Z <del>Q5583</del> 64		8739	-20708-	
BRVICE DATE	NOTIFIED	SVCADV	PROMISED DAT	EZTIME LIC	CENSE	RATE	PAYMENI	inv. dati
08/05/05	03/03/08	49		:00		75.00	00	03/03/08
R.O. NUMBER	TAL T	(D)	HOME PR	T		NE		
101856				000-0	00-0000			
Repair Typ	xe: NC		REPAIR	LINE 001 =		;zcs <del>pru</del>	******	
CUSTOMER S	FTATES STREE	ING PREIS	STIFF AND	LOCKING UP		2		
	91 NO CODES REPLACED S			1.27.1112.11112.1111.1111.1111.1111.111		#204189	1	
Bill Code	- W							
Failure CC Complaint	10.000 00000000000000000000000000000000							
	STRERING	COLUMIN RE	PLACEMENT	8 M				
GM	159268	70	-COLC	CALL AND A STORE STORE	al Labor 1			
Failed Par	• <b>t</b> ; - · · · · · ·	15926	870		a) na			
					al Parts al Line	,		
unan ang ang ang ang ang ang ang ang ang			20120100000000000000000000000000000000		~~~~			
	et the					1		
		50	1.10			1. (A. 18 <sup>1)</sup>	Ner A	A1111
		Ea	állai		PC	)rJ	TIA	Anna Isaan
		Eta	állaí		PC	)Nľ	TΙA	ann Isan
		Ca	áillai		PC	)N'	TLA	Anna Maria
		Ea	allac		PC	)n"	TIA	gan Saas
		Ea	alla	<b>7</b>	ÞC	)nj"	TIA	Conce
		Ea	tillai		PC	) N	TIA	anna Suagur
		Ea	âllai		PC	<b>)</b> ) 	TIA	
		Ea	ciillea	7	PC	)nj"	TLA	<b></b>
		Ea	dillai		PC	)nj"	TLA	And and a second s
		Ea	tillai		PC	) N	τla	A STATE
		Ea	âllai		PC	<b>)</b> N	TIA	
		Ea.	alla				9 W43 Y	
INFORMATION CO	VICING DEALER, I HER NTAINED HERON I SERVICES DESCRIPTE	S ACCURATE	UNLESS THE F	TEMENT OF DISC	CONSTITUTES A		R AMOUNT	
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW		S ACCURATE D WERE PERFOR INDICATION FR	UNLESS THE FA OF THE OM THE SALE OF	ACTORY WARRANTY C WARRANTIES WITH I THIS ITEM/ITEMS. THE LY DISCLAIMS AL	CONSTITUTES AL RESPECT TO TI E SELLER HEREI L. WARRANTI		9 W43 Y	
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW APPEARANCE OF TH REPAIRED OR REI CONNECTED IN ANY	NTAINED HERON I I. SERVICES DESCRIBE NER. THERE WAS NO IE VEHICLE OR OTHE PLACED UNDER TH Y WAY WITH ANY ACC	S ACCURATE D WERE PERFOR INDICATION FR RWISE, THAT AN IS CLAIM HAN IDENT, NEGLIGI	UNLESS THE F/ OF THE SALE OF THE SALE OF THE SALE OF EXPRESS ETHER D BEEN ENCE OR FITNESS	CTORY WARRANTY C WARRANTIES WITH J THIS ITEMATEMS. THE LY DISCLAIMS AL EXPRESS OR IMPLIED, WARRANTY OF MERC FOR A PARTICULAR I	CONSTITUTES AI RESPECT TO TI 2 SELLER HEREI A. WARRANTI INCLUDING AN HANTABILITY ( PURPOSE, SELLI	LABO PART MISC MATE	R'AMOUNT	
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW APPEARANCE OF TH REPAIRED OR RE CONNECTED IN ANY MISUSE. RECORDS S (I) YEAR FROM THD	NTAINED HERON I I. SERVICES DESCRIBE INER. THERE WAS NO IE VEHICLE OR OTHE PLACED UNDER TH YWAY WITH ANY ACC SUPPORTING THIS CLA E DATE OF PAYMENT	S ACCURATE D WERE PERFOR INDICATION FR RWISE, THAT AN IS CLAIM HAN IDENT, NEGLIGH IM ARE AVAILA 'NOTIFICATION	UNLESS UMED AT OF THE SOM THE SALE OF THE SALE OF ETHER ETHER ENCE OR BILE FOR NEITHER AT THE LIABILT	ACTORY WARRANTY C WARRANTIES WITH I THIS ITEMATEMS. THE LY DISCLAIMS ALL EXPRESS OR IMPLIED, WARRANTY OF MERC FOR A PARTICULAR I C ASSUMES NOR AN PERSON TO ASSUME Y IN CONNECTION WI	XONSTITUTES AI RESPECT TO TI E SELLER HEREI I. WARRANTI INCLUDING AN HANTABILITY PURPOSE SELLI UTHORIZES AN E FOR IT AN	LABO PART MISC MATE TORA	R'AMOUNT SAMOUNT SALES RIALS L CHARGE	
INFORMATION CO OTHERWISE SHOWN NO CHARGE TO OW APPEARANCE OF TH REPAIRED OR RE CONNECTED IN ANY MISUSE. RECORDS S (1) YEAR FROM THU	NTAINED HERON I I. SERVICES DESCRIBE NER. THERE WAS NO IE VEHICLE OR OTHE PLACED UNDER TH Y WAY WITH ANY ACC SUPPORTINO THIS CLA B DATE OF PAYMENT R FOR INSPECTION	S ACCURATE D WERE PERFOR INDICATION FR RWISE, THAT AN IS CLAIM HAN IDENT, NEGLIGH IM ARE AVAILA 'NOTIFICATION	UNLESS IMED AT OF THE SALE OF THE SALE OF THE SALE OF ETTHER D BEEN BAPLIED ENCE OR BLE FOR NITTHE AT THE	ACTORY WARRANTY C WARRANTIES WITH I THIS ITEMATEMS. THE LY DISCLAIMS ALL EXPRESS OR IMPLIED, WARRANTY OF MERC FOR A PARTICULAR I C ASSUMES NOR AN PERSON TO ASSUME Y IN CONNECTION WI	XONSTITUTES AI RESPECT TO TI E SELLER HEREI I. WARRANTI INCLUDING AN HANTABILITY PURPOSE SELLI UTHORIZES AN E FOR IT AN	LABO PART MISC MATE TOTA DEDU	R AMOUNT SALES RIALS	

----- -- -----

. 

. . .

į.

• •

i

RCMPR010	VEHICLE DEL PROCESSING	IVERY/INCEN' SOURCE: PON'	TIVE HISTORY TIAC			/09/06 :02:54 1
VIN: 1G2ZG5583 64		SELLG SCE:	16 MDL YR	: 06	ORD NO:	JFNHVH
ODATE: 05/20/05 ORDEN DDATE: 08/05/05 DLV	R FAN: Y FAN:	OTYPE: 0 DTYPE: 0	70 DLVY SS/ 15 SRVC TYP	SITE CI E:	D: 16 MILEAGE:	03081
DLVY DOE: 08/08/05 CANC: CANC DOE: TRADE: TRD DOE: SRVC IN: SRVC OUT: BFSO ORD DT: PRICE ASSUR DT:	DLVY TO: J 132 DUN CANC SRVC IN:	PERRI 2 MARION ST MORE SSUR RT:		PI	A 18509	
	-	-INCENTIVES				
CODE PAY SS/SITE CCR 01 16 03081	INV/INC NO 190088				DLR SHR 0.00	
PROCESS TYPE: 004 DATA SCE: GMAC MISC DATE: 08/05/05 POLICY PYMT CMNT:	INC MEMO NO:	190088 137 A2	SSN: AUTH PUR		TYPE: 6	
CODE PAY SS/SITE FFC 01 16 03081	INV/INC NO 00028654061				DLR SHR 0.00	
PROCESS TYPE: 001 DATA SCE: DLVY MISC DATE: POLICY PYMT CMNT:		00028654061	SSN: AUTH PUR		TYPE: 6	
CODE PAY SS/SITE XJC 01 16 03081	INV/INC NO 190088	DATE 08/13/05	AMOUNT 1,390.25	MTHD OP	DLR SHR 0.00	
PROCESS TYPE: 004 DATA SCE: GMAC MISC DATE: 08/05/05 POLICY PYMT CMNT:	CHECK NO: INC MEMO NO: MISC: 0000094		SSN: AUTH PUR		TYPE: 6	

#### Privileged and Confidential Information

#### CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: PA

Customer Name:

Service Request: 71-615083719 GM Legal File No.: {Number}

Vehicle ID No.: 1G2ZG558364 Year, Make & Model: 2006 Pontiac G6

Was TAC contacted for this vehicle Yes

Lien holder:  $GMAC \boxtimes$  Other : {Name}

In Service Date: 8/5/2005

Vehicle is: NewBAC Code: 116996Vehicle Purchased Used on: {n/a ormm/dd/yy} at odometer {odometer}DVM requestspurchase Price ofinvolvement?: NoVehicle: \$ 21,265.00

## **VEHICLE REPAIR HISTORY**

#### ⊠ Engine/Fuel/Exhaust

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
2-27-06	86952	*	4,506	C/S rattle noise sounds like exhaust is loose./ Worn upper engine mount. /Diagnosed with chassis ears. Tried new right front strutRemoved front plastic body panels and head lamp, finally found noise in frontReplaced right upper engine mount.

⊠ <u>Steerir</u>	ng			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12-29-06	93740	1	11,802	C/S power steering is locking up at times. Hard to steer. / Road tested and got car to act up. Checked for bulletins none. N codes. Went through trouble chart and found needs power steering moduleOrdered part . will call customer when part comes in.
8-5-05	94002	1	11,766	C/S while making a turn, the power steering locks up. /Road tested and had steering lock up. Found internal problem with power steering moduleReplaced power steering module and relearned to car and road tested and OK now. (Correction and days out verified by Service Manager Ed Polovitch 4-16-08)
10-29-07	100025	1	17,962	C/S a thumping noise in steering and steering feels like its getting stiff./ Diagnosed customer's concern of noise and hard steering. Scan for codes. None set. Road test. Same as like vehicles. Unable to duplicate customer's concern. Checked suspension and steering components. All ok.(tires cupped) Has electronic steering not hydraulic. Lack of lube on intermediate steering shaftLube steering shaft per <b>bulletin 06-02-32- 007B</b> .
12-10-07	100871	2	19,129	C/S power steering is getting stiff. Then break loose./ TAC case 10029191. check battery voltage on cold start operation. 11.72 volts. Checked for diagnositic codes. No codes. Road test 4 miles and checked operation several times in parking lot. –Could not duplicate customer's concern.
1-22-07	94194	2	11,766	C/S steering is making a thumping noise when turning left or right. Steering gets stiff when trying to park vehicle. / Used chasis ears to

				determine where noise is coming fro steering gear. Vehicle needs power steering gearRemove and replace power steering gear as per DOC# 1880310 and align front end. Road test ok. (days out verified by Service Manager Ed Polovitch 4-16-08)
2-4-08	101856	2	20,708	C/S steering feels stiff and locking up at times. /Scan system. No codes. Check for bulletins. None. Called TAC DOC#2041891. TAC CASE 11029191. Removed and replaced steering column. days out verified by Service Manager Ed Polovitch 4-16-08)

⊠ <u>Electri</u>	<u>cal</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8-29-05	82895	1	30	C/S not starting. / Check charging system. Dead Battery. Bad cell code 2K3D7 –Replace battery.
2-27-06	86952	2	4,506	C/S fog light switch does not light up. Parts are in. /Open LED in switch Replaced fog lamp switch.
3-14-06	87263	1	4,774	C/S fuel gauge does not read full after tank is filled./ Repair vehicle as per <b>document 1779034</b> Replace EGR and tube and EGR connector. Program code 10765.(Verified days out by Service Manager Ed Polovitch 4-16-08)
5-1-06	88315	1	6,036	C/S gauge not working./ open level sensor. Checked for power and ground. Both checked. WorkingReplaced fuel level sensor. Works fine now. (Verified days out by Service Manager Ed Polovitch 4-16-08)
12-29-06	93740	*	11,802	C/S fog light switch is not lighting up. /Switch open circuit. Had power but would not light upRemove and replace fog lamp switch. OK now.

$\boxtimes$	<u>Other</u>

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
1-9-06	85969	1	3,340	LOF
1-9-06	85970	1	771	RECALL 05094. Sun visor recall parts are inReplaced two sunvisor

## THE STATE LEMON LAW READS:

Days out of service: **30** Repairs **3** Time period : **12/12,000 Miles** Does Lemon Law state nonconformity must continue to exist? Yes If applicable, safety-related repairs Safety-related time period **Months / Miles** Usage: Lesser of 10% of purchase price or .10 per mile for miles prior to 1<sup>st</sup> report.

### Number of repair attempts in the presumption period:

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

## PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

# PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: **1-370626200** Date & Offer/Result:

Concern: Date & Offer/Result:

Concern: Date & Offer/Result:

## RECOMMENDATION

## RATIONALE

REASON FOR REMOVAL

CRS FINAL OFFER:

DATE:

PLAINTIFF'S FINAL DEMAND:

DATE:

OFFER TO CUST: \$
OFFER TO CUST: \$ ATTORNEY FEES: \$
OR INCLUSIVE OFFER: \$

AMOUNT TO CUST: \$

ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

# \* SES light is to be captured under affected component above.

#### Privileged and Confidential Information

#### CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Pat Easley State: PA

Customer Name:

Service Request: 71-615083719 GM Legal File No.: {Number}

Vehicle ID No.: 1G2ZG558364 Year, Make & Model: 2006 Pontiac G6

Was TAC contacted for this vehicle Yes

Lien holder:  $GMAC \boxtimes$  Other : {Name}

In Service Date: 8/5/2005

Vehicle is: NewBAC Code: 116996Vehicle Purchased Used on: {n/a ormm/dd/yy} at odometer {odometer}DVM requestspurchase Price ofinvolvement?: NoVehicle: \$ 21,265.00

# **VEHICLE REPAIR HISTORY**

### ☐ Engine/Fuel/Exhaust

Steering

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
2-27-06	86952	*	4,506	C/S rattle noise sounds like exhaust is loose./ Worn upper engine mount. /Diagnosed with chassis ears. Tried new right front strut Removed front plastic body panels and head lamp, finally found noise in frontReplaced right upper engine mount.

	l <u>u</u>			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12-29-06	93740	1	11,802	C/S power steering is locking up at times. Hard to steer. / Road tested and got car to act up. Checked for bulletins none. N codes. Went through trouble chart and found needs power steering module Ordered part. will call customer when part comes in.
1/11/07	94002	1	11,766	C/S while making a turn, the power steering locks up. /Road tested and had steering lock up. Found internal problem with power steering moduleReplaced power steering module and relearned to car and road tested and OK now. (Correction and days out verified by Service Manager Ed Polovitch 4-16-08)
10-29-07	100025	1	17,962	C/S a thumping noise in steering and steering feels like its getting stiff./ Diagnosed customer's concern of noise and hard steering. Scan for codes. None set. Road test. Same as like vehicles. <b>Unable to duplicate</b> <b>customer's concern. Checked suspension and steering</b> <b>components. All ok.(tires cupped) Has electronic steering not</b> <b>hydraulic. Lack of lube on intermediate steering shaftLube</b> <b>steering shaft</b> per <b>bulletin 06-02-32-007B</b> .
12-10-07	100871	2	19,129	C/S power steering is getting stiff. Then break loose./ TAC case 10029191. check battery voltage on cold start operation. 11.72 volts. Checked for diagnositic codes. No codes. Road test 4 miles and checked operation several times in parking lot. –Could not duplicate customer's concern.
1-22-07	94194	2	11,766	C/S steering is making a thumping noise when turning left or right.

1-22-07 94194 2 11,766 C/S steering is making a thumping noise when turning left or right. Steering gets stiff when trying to park vehicle. / Used chasis ears to determine where noise is coming fro steering gear. Vehicle needs

				power steering gearRemove and replace power steering gear as per DOC# 1880310 and align front end. Road test ok. (days out verified by Service Manager Ed Polovitch 4-16-08)
2-4-08	101856	2	20,708	C/S steering feels stiff and locking up at times. /Scan system. No codes. Check for bulletins. None. Called TAC DOC#2041891. TAC CASE 11029191. Removed and replaced steering column. days out verified by Service Manager Ed Polovitch 4-16-08)

⊠ <u>Electri</u>	ical			
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8-29-05	82895	1	30	C/S not starting. / Check charging system. Dead Battery. <b>Bad cell</b> code 2K3D7 –Replace battery.
2-27-06	86952	2	4,506	C/S fog light switch does not light up. Parts are in. /Open LED in switchReplaced fog lamp switch.
3-14-06	87263	1	4,774	C/S fuel gauge does not read full after tank is filled./ Repair vehicle as per document 1779034Replace EGR and tube and EGR connector. Program code 10765.(Verified days out by Service Manager Ed Polovitch 4-16-08)
5-1-06	88315	1	6,036	C/S gauge not working./ open level sensor. Checked for power and ground. Both checked. Working <b>Replaced fuel level sensor. Works fine</b> now. (Verified days out by Service Manager Ed Polovitch 4-16-08)
12-29-06	93740	*	11,802	C/S fog light switch is not lighting up. /Switch open circuit. Had power but would not light upRemove and replace fog lamp switch. OK now.

⊠ <u>Other</u>					
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:	
1-9-06	85969	1	3,340	LOF	
1-9-06	85970	1	771	RECALL 05094. Sun visor recall parts are inReplaced two sunvisor	

## THE STATE LEMON LAW READS:

Days out of service: 30 Repairs 3 Time period : 12/12,000 Miles Does Lemon Law state nonconformity must continue to exist? Yes If applicable, safety-related repairs Safety-related time period Months / Miles Usage: Lesser of 10% of purchase price or .10 per mile for miles prior to 1<sup>st</sup> report.

Number of repair attempts in the presumption period:	4
Total days out of service during the presumption period:	5
Total days out of service during customer's ownership:	15

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

## PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

## PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: 1-370626200 – opened 10/24/05 - Cust STS: that he has been dealing with dlr for 10 yrs and feels that if he had waited for 2 weeks he would be spending \$2000.00 less. Feels they make him feel there was going to be no veh and they had only 6. Then Neighbor went down and is spending \$2000.00 less. Closed 10/31/05

Date & Offer/Result:

Concern: Date & Offer/Result:

Concern: Date & Offer/Result:

### RECOMMENDATION

Recommend \$2000 to \$3800 to the cust & \$1900 attorney fees due to replaced power steering module, replaced power steering gear & replaced steering column on vehicle

## RATIONALE

## REASON FOR REMOVAL

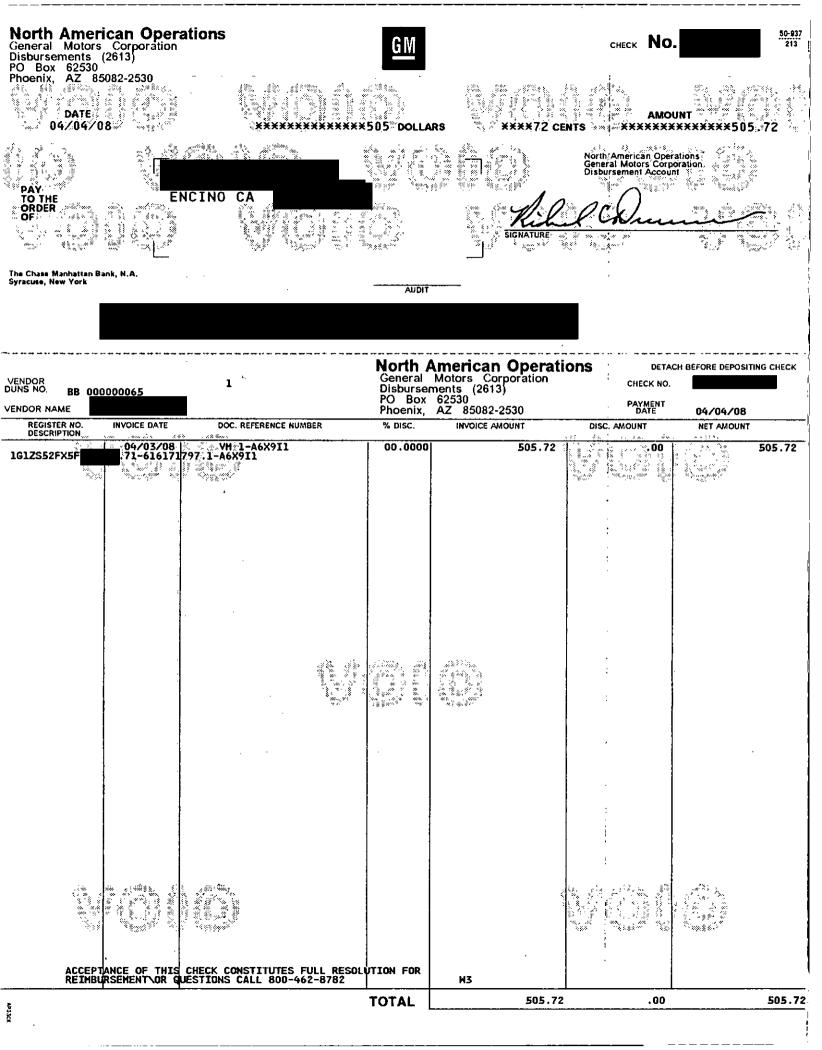
CRS FINAL OFFER:	DATE:	OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
PLAINTIFF'S FINAL DEMAND:	DATE:	AMOUNT TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
НVАС	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

# \* SES light is to be captured under affected component above.



March 17, 2011



Service Request: 71-616171797 Customer Relationship Specialist: Paula Miller

Dear

Thank you for contacting us recently regarding the special coverage notice you received for your 2005 Chevrolet Malibu. We apologize for any inconvenience you have experienced as a result of this special coverage.

At Chevrolet, we believe our customers have the right to expect long-term, reliable performance from our products. There are, however, many variables that affect the life of the vehicle's parts and appearance. Unfortunately, there are times when we identify a motor vehicle defect and release a special coverage notice to our loyal customers for their safety and satisfaction.

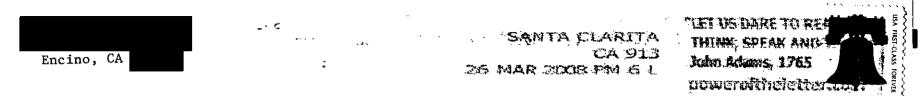
We have reviewed your request for reimbursement on the steering column that you had repaired and are happy to inform you that you are being reimbursed for the full amount of the repair. We have enclosed a check in the amount of \$505.72.

At Chevrolet, our commitment to customer satisfaction is a top priority. We hope you understand our position. If you have future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

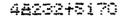


## MAR 3 1 2008

Reimbursement Department

P.O. Box 33170

Detroit, MI 48232-5170



hlullahahdadaddahdadladladladladlad

## **CUSTOMER REIMBURSEMENT CLAIM FORM**

ŝ

This section to be completed by Claimant							
Date Claim Submitted: 03/24/08							
17-Digit Vehicle Identification Number (VIN): 1G1ZS52FX5F							
Mileage at Time of Repair: 37,560 Date of Repair: 11/03/06							
Claimant Name (please print):							
Street Address or PO Box Number:							
City: <u>Encino</u> State: <u>CA</u> ZIP Code:							
Daytime Telephone Number (include Area Code):							
Evening Telephone Number (include Area Code):							
Amount of Reimbursement Requested: \$ 506.00 Amniled n \$505.72							
The following documentation must accompany this claim form. $\mathcal{E}_{Xa} \mathcal{E}_{Ta}$							
Original or clear copy of all receipts, invoices, and/or repair orders that show:							
<ul> <li>The name and address of the person who paid for the repair.</li> <li>The Vehicle Identification Number (VIN) of the vehicle that was repaired.</li> <li>What problem occurred, what repair was done, when it was done, and who did it.</li> <li>The total cost of the repair expense that is being claimed.</li> <li>Payment for the repair in question and the date of payment. (copy of front and back of cancelled check, or copy of credit card receipt)</li> </ul>							
My signature to this document attests that all attached documents are genuine and I request reimbursement for the expense I incurred for the repair covered by this letter.							

Please mail this claim form and the required documents to:

Reimbursement Department P.O. Box 33170 Detroit, MI 48232-5170

Reimbursement questions should be directed to the following number: 1-800-204-0261

#### CUSTOMER REIMBURSEMENT PROCEDURE

If you have paid to have this condition corrected prior to this notification, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized dealer.

Your claim will be acted upon within 60 days of receipt.

If your claim is:

- · Approved, you will receive a check,
- Denied, you will receive a letter with the reason(s) for the denial, or
- Incomplete, you will receive a letter identifying the documentation that is needed to complete the claim and offered the opportunity to resubmit the claim when the missing documentation is available.

Please follow the instructions on the Claim Form provided on the reverse side to file a claim for reimbursement. If you have any questions or need assistance, please contact the Chevrolet Customer Assistance Center at 1.800.630.2438 (TTY 1.800.833.2438).

# 

	A REAL PROVIDENCE OF THE PROVI		~		
A 4,	, ,		(ØØ		
ate for the second second second second second second second second second second second second second second s	<b>CHEVROLET</b> O				
J. Star					
	SANTA MON	IICA AUTO GRO	UP		
1.		Santa Monica Blvd. Monica, CA 90404		n aci	
		424 • Fax: (310) 453-5433	(		
			X		
			(	/	
CUSTOMER NO. 18654		/IANI 216	<sup>°</sup> 3790	11/03/06	CVCS112122
10054	BRUCE VIN		3790 37,560°		STOCK NO.
	YEAR / MAKE / MODE		n		DELIVERY MILES
ENCINO, CA		OLET/MALIBU/4 DOOR S		ELLING DEALER NO.	PRODUCTION DATE
		\$ 5 2 F X 5 F			
		P. O. NO.		11702/06	
Fi	COMMENTS				
JOB# 1 CHARGES					
LABOR J# 1 45CVZ STEERING/SUSPE	NSION HOURS: 2.00 TECH	(S):226	170.00		
CUST STATES STEERING F	EELS ROUGH IN SENSOR AND STEERING CLL				
REPLACED STEERING COLU	IMN				
PARTSQTYFP-NUMBER 1 15926870	·····DESCRIPTION······ COLUMN 6.518	UNIT PRICE- 359.00	250 00		Steering ame M nder 0 Hg X
1 15926670	CULUMN 0.516	TOTAL - PARTS	359.00 359.00	Osula	Staring
MISCCODEDESCRIPTION		·····CONTROL NO······	50.00	Pomus	reenisig
2SNR SENIOR DISCOU	IN {	TOTAL - MISC	-52.90 -52.90	Fight C	ame on
JOB# 1 TOTALS				(message,	)
÷		LABOR PARTS	170.00 359.00	0	a lake
		MISC	.52.90	+ 20,0	0 HX
JOB# 2 CHARGES	JOB# 1 JOURNAL PREFI	IX CVCS JOB# 1 TOTAL	476.10	Pat	2 17
LABOR				n jari-	5%
J# 2 45CVZ01 STEERING & SUS	P. HOURS: TECH RING LIGHT COMES ON IN RA	I(S):226 ADIO DISPLAY	<b>0.00</b>	013	
SEE LINE #1	······ · · · · · · · · · · · · · · · ·		٠	- = 5	06.10
JOB# 2 TOTALS				Ô°	1
JOB# 3 CHARGES		IX CVCS_JOB#2_TOTAL	0.00		pt
					5. un ant
JH 3 OOCVZ CUICK SERVICE RESET MAINT LIGHT	HOURS: TECH	(S):226	0,00	for the	ayment
SEE LINE #1			- ···	-m i	Ind
JOB# 3 TOTALS					
JOB# 4 CHARGES	JOB# 3 JOURNAL PREFI	IX CVCS JOB# 3 TOTAL	0.00	pag	ll.
			· · · · · · · · · · · · · · · · · ·		. I ad
	HOURS	I(S):226	0.00	UH	ne
INSP AND ADVISE FRONT AND REAR BRAKES	WITHIN FAC SPECS				
JOB# 4 TOTALS					
	JOB# 4 JOURNAL PREFI	IX CVCS JOB# 4 TOTAL	0.00		
JOB# 5 CHARGES			••••		
JOB# 5 CHARGES					i
tops to a second se					
PAGE 1 OF 2 CUS	TOMER COPY	[CONTINUED ON NEXT PAGE]	04:32pm		

Santa Monica Auto Gr 3223 Santa Monica Blvd					
SANTA MONICA, Co: 90404 310-828-424	SANTA MONIC		DUP		<b>\</b>
erchant ID: 8010247898 era ID: 0017340060801024489800		a Monica Blvd. nica, CA 90404			)
Sale ISA Entry Nethod: Swiped	(310) 828-4424 •	• Fax: (310) 453-5433	A		
ISA Entry Method: Swiped otal: \$ 631.10	ADVISOR		<sup>№</sup> 3×90	1703/06	CVCS112122
1/83/96 17:12:27	BRUCE VIVIA	NI 216 MILEAG	37,560	GOLD/	STOCK NO.
nv #: 000019 Appr Code: 171027		T/MALIBU/4 DOOR		DELIVERY DATE	DELIVERY MILES
pprvd: Online	VEHICLE I.D. NO. 1 G 1 Z S		SEDAN	SELLING DEALER NO.	PRODUCTION DATE
Customer Copy THANK VINH	F. T. E. NO.	P. O. NO.		* 0.00TE 11/02/06	
	COMMENTS	I	l		L
LABOR J# 5+00CVZ105 BRAKE SYST.FI FLUSH BRAKE SYSTEM COMPLETED	LUSH HOURS: TECH(S)	:226	70.00		
PARTS·····QTY···FP·NUMBER······ 1 01532	BRK FLUSH	UNIT PRICE- 32.95 TOTAL - PARTS	32.95 32.95		
G.O.G. & SUPPLIES 0.5 BRAKE FLUID		TOTAL - GOG	14.98 14.98		
MISCCODEDESCRIPTION- 1HAZ HAZ.WASTE RE JOB# 5 TOTALS	MOVAL	TOTAL - MISC	3.50 3.50		
r@		LABOR PARTS G.O.G. MISC	70.00 32.95 14.98 3.50		
1.3	JOB# 5 JOURNAL PREFIX	CVCS JOB# 5 TOTAL	121.43	×.,	
ESTIMATE CUSTOMER HEREBY ACKNOWLEDGES RECEI ORIGINAL ESTIMATE OF \$1 APPROVED REVISED ESTIMATE (# 1) OF BY SHIRLEY HALL TOTALS	75.00 (+TAX) \$687.00 (+TAX) ON 11/02/06 AUTH				
PARTS DESIGNATED WITH AN ASTERRISK LIFETIME SERVICE-GUARANTEE APPLIES		TOTAL SUBLET	240.00 391.95 0.00 14.98		
	-	TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	3.50 -52.90 33.57	·····	
· · · · · · · · · · ·		TÕTAL INVOICE \$	631.10	<u>··</u> ]	
CUSTOMER SÍGNATURE	••				

i

I  -----



Via Certified Mail Return Receipt MAR 0 4 2008 Requested. General MOTURS CORP. 33170 DETROIT, MI 48232:51元 MAR 0 3 200 2037 768 2037 2410 0001 2002 Ь .1.1

TOTAL 12 PAGES



CERTIFIED MAIL RETURN RECEIPT REQUESTED

FEBRUARY 21.2008

GENERAL MOTORS CORPORATION 33170 DETROIT, MICHIGAN 48232-5170

ATTN: GENERAL MANAGER

SUBJECT: 2005 MALIBU MAXX VIN 1G1ZU648X5F

سی سے بینے سے سے سے سے سے سے سے بین جو بنی بنی بنی نہی تھا تھا ہے ہوا ہے ہوا ہے۔ اور اور اور اور اور اور اور اور

GENTLEMEN:

v

THE ABOVE MENTIONED VEHICLE HAS BEEN 5 TIMES (REPEAT FIVE TIMES) IN SERVICE FOR STEERING PROBLEMS. ON 3-01-6 MILEAGE 11,165 MEYER CHEVROLET6115 METROPOLITAN AVE MIDDLE VILLAGE N.Y. 11379 THEY REPLACED THE STEERING COL,REM ON 4-10=07 THEY REPLACED THE STEERING GEAR ON 8-14-07 THEY REPLACED THE POWER STEERING GEAR ASSEMBLY ' ON 10-05-07 PINE BELT CHEVROLET IN LAKEWOOD,N.J. LUBED THE STEERING SHAFT

ON 1-22-08 MEYER CHEVROLET THEY DID NOTHING

IN THE PAST, I HAVE MADE CLAIMS WITH YOUR OFFICE AN ALSO WITH YOUR OFFICE IN TOLEDO, OHIO. I WAS UNABLE TO SEND CERTIFIED MAIL TO A P.O.BOX, HENCE I'MSENDING MY COMPLAINT TO DETROIT WITH A REMINDER TO YOU PEOPLE, THAT THE NEW YORK STATE LEMON LAW APPLIES AND I'M REQUESTING A SETTLEMENT UND SAID LAW BY EITHER

REPLACING THE VEHICLE OF EQUAL VALUE OR REFUND ME THE PUR-CHASE PRICE OF \$ 28,501.--

I BELIEVE, THAT YOU HAVE 20 DAYS TO RESPOND.

SINGAPLERY

6115 Metropolitan Avenue P.O. BOX 790147



Æ

1

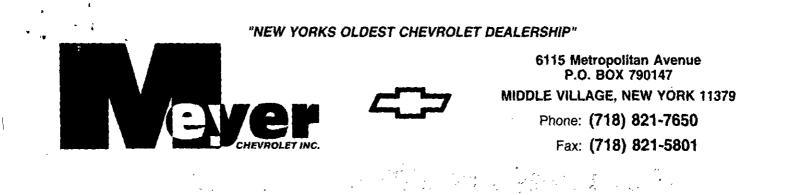
CHEVROLET INC.

MIDDLE VILLAGE, NEW YORK 11379

Phone: (718) 821-7650

Fax: (718) 821-5801

RECOMMENDE	D SERVICES									
OPERATION	OPERATION DESCR				PERATION		OPERATION DE		MO/MI MO	TOTAL 24.95
34CVZZ12000	12,000 MI SERVICE	• <b>N</b>	11 23	5.95 34C	VZZ15		15,000 MI SERV		MO	24.93
SERVICE HISTO	DRY									
DATE	REPAIR ORDER		ADVISOR	TECHNICIAN			PERATION	OPER/	TION DESCRIE	TION
12/12/05	209998	9100	178	415 415		09C	VZZCOOL	COOLING S	YSTEM	,
11/08/05	209068 203300	8769 3600	991 178	908 908 908	W W W	04C\	VZZ2	REP HORN( BRAKES GEI BRAKE NOI	Ń. SĒ	
05/12/05 02/23/05	200817	1932	178	916	Ċ	02C	VZZMISS	MOBILE 1 S	ERVICE	
SALESPERSON NO	D. 123 ROBERT	MASOOMIAN	SE	ERV	<u>I C</u>	E			G# 641052	
1 <b>G1</b> 2	Ů648X5F	YEAR/MAKE/MC 05/CHE	VROLET/M			A+	PRODUCTION DATE	STOCK NO 5261 DELIVERY MILES	LICENSE NO.	212279
		ĩ		53601 GN			12/03/04	10	SELLING DEALER I	
EORES	ST HILLS, NY		GAL	AXY SILV	MET/G	CON	TRACT NO		EXPIRATION MILES 60,000	7958
					4D P. S.	TRANS	MILEAGE 11,165		ADVISOR ROBERT RC	
F		0.000	AGREE THAT	t you are not res	PONSIBLE FOR	LOSS OR I	TH TO BE DONE ALONG WI DAMAGE TO VEHICLE OR A LAYS CAUSED BY UNAVAIL	ABILITY OF PARTS O	HICLE IN CASE OF FIF A DELAYS IN PARTS S	SHIPMENTS BY THE
	am 03/01/06 0	7:00pm	EDGED ON V	IGHWAYS OF ELSEW /EHICLE TO SECURE 1	HERE FOR THE	E PURPOSE F REPAIRS T WARRANTY	LABOR AND PARTS FOR	ECTION, AN EXPRESS 12 MONTHS OR 12.0	MECHANIC'S LIEN IS	HEREBY ACKNUWL-
APPOINTMENT		LABOR RATE 99.50	GM CARS OF STORAGE C				AYS OR 4,000 MILES WHICHE COMPLETION OF IF NO WOF VED CHECK, APPROVED DEB			
D Yes X No	4	33.00	x				CUSTOMER'S SIGNATURE			1
JOB	Z			、 伝来: (7款) 1元(	ر - الا - الا - ال	1				
CUSTOMER	STATES-STEERING	TIGHT HARD T	O STEER	(122) Natur - n. Ed samon di	6. 6. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.		NOTE! SERVI NOTIFIED UPO FORMATION SERVICE IS ( SERVICE DEPI	IN COMPLET	ION OF SER D. DO NOT UNLESS NO	VICE OR IN- ASSUME DTIFIED BY
CUSTOMER	ZZ2 BRA STATES-PARKING B	KES GEN	OLDING				DO YOU HAVE A CONTRACT TYPE:		WARRANTY C ] NO [INITIALS	R SERVICE
							111 2.		11111111	
							NYC	• DCA. LIC.	NO. 1017511	
							NYS	• DLR. LIC. I	NO. R-641052	2
							REPLACED PARTS W UNLESS SPECIFIED	ILL BE DISCARDI		
						•	ALL VEHICLES M		CONTACTED	PHONE WHEN
									VIA PHONE	READY
(coort							\$			
							OK'D BY		DATE	A P
							CALLED BY		PHONE CALLED	
							TEAR DOWN FOR ESTIMATE O		ECTION ESTIM	ATE
		¥					X\$	UNT \$		
									ARE NE	
				CONV			EX	CEPT A	S NOTE	) <u>212279</u>
PAGE 1 OF 1		C	JSTOMER							



CUSTOMER NO. 53601	ROBERT R	OMANO	178 TAG NO	7958	03701/0	6	CVCS2	12279
	199.50	1.   1.	MILEAGE	11,165	GALAXY :			
FOREST HILLS, NY	}	ROLET/MALIBU/2	ł <u>2</u>		0 12/03/04		DELIVERY MU	<sup>ES</sup> 10
	TG 1 Z	U 6 4 8 X 5	F		SELLING DEALER N	0.	PRODUCTION	DATE
	F. T. E. NO.		P. D. NO.		°03701/0	6		
	COMMENTS	k			Λ			
JOB # 1 -1 88967179 CON J#.2.04CVZZ2 BRAKES GEN. HO CÜSTOMER STATES-PARKING BRAKE N PARTSQTYFP-NUMBERDES	HARD TO STEER CTURES SPECS & A SCRIPTION COL REM 6.518 RE RETURN JOB # DURS: 0.00 TEC NOT HOLDING	AS DESIGNED. JOB # 1 TOTAL JOB # 1 TOTAL # 1 TOTAL LABOR & CH(S):415	PRICE - PARTS PARTS PARTS PRICE - PARTS	WARRANTY WARRANTY 0.00 0.00 WARRANTY 0.00	12,000 MILES WHICHEVE HICHEVER COMES FIRS FIRS	D OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR I NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR SALE OF SAID PRODUCTS.	CHECK OR APPROVED CREDIT CARD.	
TOTALS		•••••			ARTS DAYS INESS DE BY	ANY IN AUTHC	VED	
* [ ] CASH [ ] VISA/MC [ ] CHECK#	*	TOTAL LAB TOTAL PAR	OR TS	0.00		NOR VOR	OH a	<u> </u>
*[]AMEX []GMPP []MRP []MI	*	TOTAL SUB	LE ( . G	0.00 0.00	AR AR	HOD HOD	API	
* [ ] CHARGE [ ] DISCOVER [ ] DEBIT CAR	) * *******	TOTAL LAB TOTAL PAR TOTAL SUB TOTAL G.O TOTAL MIS TOTAL MIS TOTAL TAX	C DISC	0.00 0.00 0.00	Y LAB ICLES PLAC	ND P	BO RO	5
THANK YOU! WE VALUE YOUR BUSINESS!		TOTAL IN		0.00	WARRANTY LABOR AND PARTS THER VEHICLES ARE 90 DAYS SELLER'S PLACE OF BUSINESS HEREBY ARE THOSE MADE BY	IMPLIE THER A E OF S/	HECK	į
CUSTOMER SIGNATURE				$\overline{}$	AITED WAI ML OTHEI ED AT SEL SOLD HE	SSED OR AND NEIT THE SALE	0	-
PAGE 1 OF 1 CUSTOMER CO	ł				THESE REPAIRS ARE COVERED BY A LIMITED COMES FIRST FOR GM CARS ONLY. ALL O WARRANTY REPAIRS TO BE PERFORMED AT ANY WARRANTIES ON THE PRODUCTS SOLE	EXPRESSLY DISCLAIMS EITHER EXPRESSED FITNESS FOR A PARTICULAR PURPOSE AND IT ANY LIABILITY IN CONNECTION WITH THE (	TERMS: STRICTLY CASH, CERTIFIE	W.T.S. MY PUS NEG. NO. 1-04 1032
PAGE 1 OF 1 CUSTOMER CO	PY	END O	NVOICE }	12:08pm	THESE F COMES WARRAN	EXPRES FITNESS IT ANY L	TERMS:	NOTOTOTO

6115 Metropolitan Avenue P.O. BOX 790147



MIDDLE VILLAGE, NEW YORK 11379

Phone: (718) 821-7650

Fax: (718) 821-5801

**RECOMMENDED SERVICES OPERATION DESCRIPTION** MO/MI OPERATION **OPERATION DESCRIPTION** MO/MI TOTAL OPERATION TOTAL 34CVZZ27 27,000 MI SERVICE мо 24.95 SERVICE HISTORY REPAIR ORDER ADVISOR DATE MILEAGE TECHNICIAN OPERATION **OPERATION DESCRIPTION** TYPE STEERING 05CVZZ 11165 178 415 03/01/06 212279 BRAKES GEN. HEATER-A/C CONTROLS COOLING SYSTEM 415 W C C W 04CVZZ2 415 09CVZZ1 209998 9100 178 12/12/05 11CVZZCOOL 415 16CVZZHASY 11/08/05 8769 991 908 **REP HORN(S)** 209068 ŵ BRAKES GEN. 908 04CVZZ2 R STATE REG# 6410522 SALESPERSON NO. 123 ROBERT MASOOMIAN C S E F Т EAR/MAKE/MODE PRODUCTION DATE STOCK NO LICENSE NO 1G1ZU648X5F 223944 05/CHEVROLET/MALIBU/2 5261 CUSTOME SERVICE CONTRACT DELIVERY MILES DELIVERY DAT SELLING DEALER R. O. DATE 04/10/07 53601 GMPP 12/03/04 10 COLO CONTRACT NO EVERATION DATE 8163 60,000 GALAXY SILV MET/G 12/03/10 FOREST HILLS. NY TURSC AIR COND 1 8.5 M/MC ADVISOB NO ADVISOR MILEAG 19,743 CVZZ ROBERT ROMANO 178 I HEREBY AUTHORIZE THE REPAIR WOR AGREE THAT YOU ARI! NOT RESPONS OTHER CAUSE BEYOND YOUR CONTIK SUPPLIER OR TRANSPORTER I HEREB STREETS, MICHWAYS OR ELSEWHERE EOGED ON VEHICLE TO SECURE THE AM THESE BRAIDS ASP COVERED BY A N SET FORTH TO BE DONE ALONO WITH LOSS OF DAMAGE TO VEHICLE OF ANT IF ANY DELAYS CAUSED BY UNAVAILAN WILL ANY DELAYS CAUSED BY UNAVAILAN WILL ANY DRAWN WILL CHORONEES DEDA SSARY MATERIAL AT THE AGREED PRICE I ALSO IN VEHICLE IN CASE OF FIRE THEFT OR ANI HTS OR DELAYS IN PARTS SHIPMENTS BY THI 07:14am 04/10/07 07:00pm 13 THERETO NTY, LASON AND PARTS FOR 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST FOR 10 DAYS DR 4,000 MILES WHICHEVER COMES FIRST. 11 K COMPLETION OR IF NO WORK IS DONE THEN FROM DATE OF RECEIPT. ROVED CHECK, APPROVED DEBIT CARD, OR GREDIT CARD. LABOR RATE APPOINTMENT 102.00 💭 Yes XI No USTONER & BRINATURA JOB 1 W 16CVZZTSINOP NOTE! SERVICE CUSTOMERS, YOU WILL BE CUSTOMER STATES-LT SIDE INOP NOTIFIED UPON COMPLETION OF SERVICE OR IN-FORMATION IS NEEDED. DO NOT ASSUME SERVICE IS COMPLETE UNLESS NOTIFIED BY SERVICE DEPT. THANK YOU FOR YOUR PATIENCE! 2 WATIGOVZZHRNINOP DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE CONTRACT **YES** TYPE: INITIALS 23 W 105CVZZ the work is the start of the **CUSTOMER STATES-STEERING MAKES NOISE** NYC + DCA. LIC. NO. 1017511 NYS • DLR, LIC, NO, R-6410522 SAVE PARTS REPLACED PARTS WILL BE DISCARDED ---- SAVE UNLESS SPECIFIED ----INITIALS ALL VEHICLES MUST BE PAID IN FULL BEFORE RELEASED. ADD'L WORK APPROVED CONTACTED PHONE WHEN VIA PHONE READY IN PERSON YES NO \$ OK'D DATE BY Р PHONE CALLED CALLED BY RE-INSPECTION ESTIMATE PARTS & LABOR TEAR DOWN FOR ESTIMATE ONLY INITIALS & \_\_\_\_\_ \$ **ALL PARTS ARE NEW** EXCEPT AS NOTED 223944 CUSTOMER COPY PAGE 1 OF 1

OC204576 Q (

ERMINTWO2E

1

and Rey

Reynolds



6115 Metropolitan Avenue P.O. BOX 790147 MIDDLE VILLAGE, NEW YORK 11379 Phone: (718) 821-7650 Fax: (718) 821-5801

CVCS223944 178 4AG NO 8163 04710/07 CUSTOMER NO. ROBERT ROMANO 53601 \$5261 MU TARE GALAXY SILV 102.00 19.743 DELIVERY MILES 12/03/04 VEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/2 10 FOREST HILLS, NY SELLING DEALER NO. PRODUCTION DATE IGIZU648X5F P. O. NO F. T. E. NO. ሰፋንቹ0/07 COMMENTS J# 1 16CVZZTSINOP TURN SIGNAL(S) INOP HOURS: RER. THE SELLER HEREBY OF MERCHANTABILITY OR PERSON TO ASSUME FOR 12 MONTHS OR 12,000 MILES WHICHEVER 4,000 MILES WHICHEVER COMES FIRST. WARRANTY TECH(S):945 CUSTOMER STATES-LT SIDE INOP BULB SHORTED REPLACED LT SIDE BULB VEHICLE IS OPERATING TO MANUFACTURES SPECS & AS DESIGNED. PARTS ...... QTY --- FP - NUMBER ..... DESCRIPTION ..... UNIT PRICE . WARRANTY 1 9441839 BULB LP 8.991 INTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE IDISCLAIMS EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCI R A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON <sup>7</sup> ILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. JOB # 1 JOB # 1 TOTAL PARTS 0.00 0.00 JOB # 1 TOTAL LABOR & PARTS . . CONSUMER AFFAIRS LIC. No. 1017511 WARRANTY HOURS : TECH(S):945 J# 2 16CVZZHRNINOP HORN INOP STRICTLY CASH, CERTIFIED CHECK OR APPROVED CREDIT CARD. VEHICLE IS OPERATING TO MANUFACTURES SPECS & AS DESIGNED. PARTS......QTY....FP-NUMBER.....DESCRIPTION......DESCRIPTION...... 0.00 JOB # 2 TOTAL PARTS Бñ JOB # 2 TOTAL LABOR & PARTS 0.00 A LIMITED WARRANTY LABOR AND PARTS I LY. ALL OTHER VEHICLES ARE 90 DAYS DRMED AT SELLER'S PLACE OF BUSINESS. J# 3 05CV27 STEERING HUUND: CUSTOMER STATES-STEERING MAKES NOISE FAULTY STEERING GEAR REPLACED STEERING GEAR VEHICLE IS OPERATING TO MANUFACTURES SPECS & AS DESIGNED. WARRANTY PARTS ..... OTY ... FP NUMBER ..... DESCRIPTION ..... ----- UNIT PRICE-6. WARRANTY GEAR 6.508 CORE RETURN 15858368 1 JOB # 3 JOB # 3 WARRANTY 15858368 0.00 j / = →; JOB #~35TOTAL PARTS N.Y.C. -. JOB # 3 TOTAL LABOR & PARTS 0.00 SUBLET.....PO#......VEND\_INV#.INV.DATE.DESCRIPTION-..... WARRANTY 04/10/07 CAR SERVICE. 43554 JOB # 1 0.00 LIABILITY IN CONNECTION WITH THE TOTAL - SUBLET FEPAIRS ARE COVERED BY A LIMITE FIRST FOR GM CARS ONLY. ALL ANTY REPAIRS TO BE PEFFORMED / TECHNICIAN CERTIFICATION щ REG. No. R-6410522 945 BRIAN L RAMSAMMY 1AR4 × CUSTOMER SIGNATURE ĴЦ THESE FEPAIRS ARE C COMES FIRST FOR G WARRANTY REPAIRS R/S | WARRANTI ЮR ANY WARRAN EXPRESSLY I FITNESS FOR Ň TERMS: ŝ ທ່ ANY ē , Z F PAGE 1 OF 2 [CONTINUED ON NEXT PAGE] 04:40pm CUSTOMER COPY



1

6115 Metropolitan Avenue P.O. BOX 790147

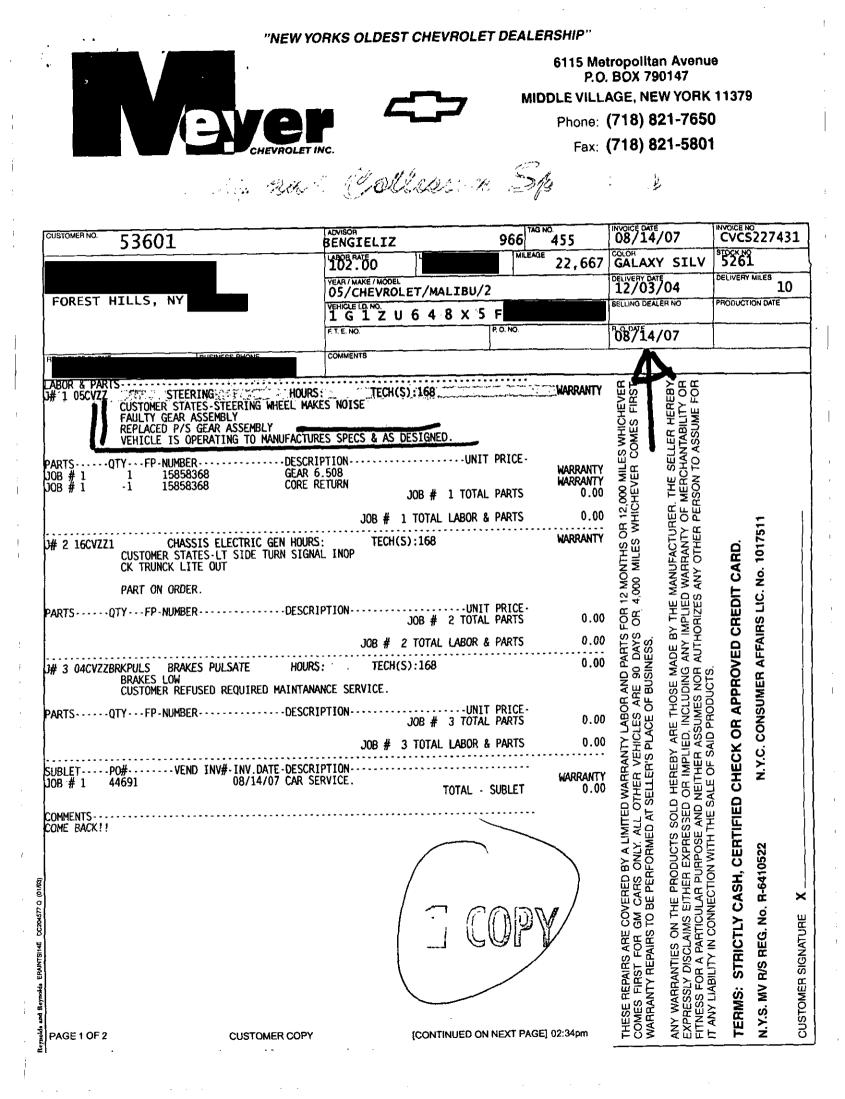
MIDDLE VILLAGE, NEW YORK 11379

Phone: (718) 821-7650

Fax: (718) 821-5801

- -

OPERATION	OPERATION DESCR	IPTION I	MO/MI	TOTAL	OPER	ATION	ļ	OPERATION D	ESCRIPTION	MO/MI	TOTAL	
34CVZZ33	33,000 MI SERVICE		мо	24.95								
SERVICE HISTO	 RV					•	_					
DATE	REPAIR ORDER	MILEAGE	ADVI	SOR TECH		TYPE		PERATION		TION DESCRI	TION	
07/18/07	226711	21988	96	6 16 16		C W		VZZBRKSVC VZZ3	BRAKE SERV	/ICE E LITE ON		
04/10/07	223944	19743	17	8 94	5	w	16C	VZZTSINOP	TURN SIGN	al(s) INOP	-	
				94 94	5	Ŵ	05C		STEERING			
03/01/06	212279	11165				w	05C		STEERING	G# 641052	<u></u>	
SALESPERSON NO				SER	VI		E		STALE RE	LICENSE NO	L RONO	
1G12	ΰ648X5F		HEVROI	LET/MALIBU					5261		227431	
			CL	5360			ST	DELIVERY DATE 12/03/04	DELIVERY MILES	SELLING DEALER N	0 P O DATE 08/14/07	
				GALAXY		T/C	CON	TRACT NO	EXPIRATION DATE	EXPIRATION MILES	TAG NO 455	
FORES	T HILLS, NY			RBO MMC	AIR COND F	•	TRANS	MILEAGE	ADVISOR NO	ADVISOR		
				CVZZ				22,667		BENGIELIZ		
RESIDENCE				THER CAUSE BEYON	E NOT RESPONSE	OL OF FO	LOSS OF	LAYS CAUSED BY UNAVAIL	ABILITY OF PARTS OF	H DELAYS IN PARTS !	EN DESCHIBED ON	
	am 08/14/07 0	)7:00pm	IIORITY   SI	REETS, HIGHWAYS GED ON VEHICLE TO	OR ELSEWHERE	FOR THE	PURPOSE REPAIRS T	OF TESTING AND/OR INSP HERETO	12 MONTHE OR 12.0	MEGRANIC & LICK 15	HENEDY ACKNOWN.	
		LABOR RAT	E ST					AVS OR 4,000 MILES WHICH COMPLETION OR IF NO WO ED CHECK, APPROVED OE				
IX Yes □ No	4	102	x				-, .	CUSTOMER & SIGNATURE				
JOB												
COMMENTS :	COME BACK!!							NOTE! SERV		MERS, YOU	WILL BE	
1 W * 05CVZZ	z STE	ERING						FORMATION	IS NEEDE	D. DO NOT	ASSUME	
CUSTOMER S	TATES-STEERING	WHEEL MAR	ES NO	DISE				SERVICE IS COMPLETE UNLESS NOTIFIED BY SERVICE DEPT. THANK YOU FOR YOUR PATIENCE!				
								DO YOU HAVE AN EXTENDED WARRANTY OR SERVICE				
2 W * 16CVZZ	Z1 CHA STATES-LT SIDE TUI	SSIS ELEC	<i>TRIC</i>	GEN								
CK TRUNCK								TYPE:				
						<hr/>		NYC • DCA. LIC. NO. 1017511 NYS • DLR. LIC. NO. R-6410522				
#3 <b>C *</b> 04CVZZ	ZBRKPULS <b>BRA</b>	KES PULS	ATE			$\backslash$				SAV		
			/					REPLACED PARTS W UNLESS SPECIFIED		- 040		
		/	, ,					UNLESS SPECIFIED	JATE .	-	11111120	
								ALL VEHICLES M		CONTACTED	RELEASED. PHONE WHEN	
						. /		ADD L WORK APP				
				CAT	$\gamma \langle \langle \rangle$						READY	
		11			Ĩ 1 /	/		\$				
		/ L	J					OK'D BY		DATE	P	
								CALLED BY		PHONE CALLED		
								TEAR DOWN		ECTION ESTIMA	TE	
-								1 Off Editing Co			1	
								X\$	<del>лт</del>  \$			
								ALI	PARTS	ARE NE	w	
	•	- <b>14</b>										
PAGE 1 OF 1		(	CUSTO	MER COPY	,						227431	



Customer Number: 22	.0839 Invoice	No: <b>862913</b>					
• • • /			*INVOICE*		ENTERPRISES	INC.	
FOREST HILLS, NY			PAGE 1	1055 RO	CHEVROL SERVICE CEM OUTE 88 · LAKEV (732) 363-12	ET NTER NOOD, NJ 0	8701
Home: Email:	Bus:	Cell:	SERVICE ADVISOR:	6421 NICH			
COLOR	MAKE/MODEL			LICENSE	MILEAGE	IN / OUT	TAG
05	CHEVROLET N		G1ZU648X5F		23784	and the second division of the second divisio	T467
	DATE WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. I	DATE
03DEC04 R.O. OPENED	READY	16:12 050CT07	7 IG:3.5_Liter_SFI	0.00	CASH	0500	:T07
<u></u>							
09:53 050CT07 LINE OPCODE TE	CH TYPE HOURS	5		LIST		TOT	AL
A CUSTOMER STA	TES THAT VEH.	ICLE HAS KNO	<u>CK IN STEERING NO</u> ING GEAR HAS BEEN				
TIMES	AT OTHER DEAL	LERSHIP CUST	OMER HAS CASE WI	ГН GM СН	IECK AND		
ADVISE CAUSE: NOSIY							
1 03CVZ STE	ERING SYSTEM 57 WC	· · · · ·				(N/	C)
LUBE STEERING	SHAFT.						
*	****		***************	******	***		
	LINES MENU/M MER DECLINES 57 WC	MENU/MULTE	POINT INSP			(N/	C)
		12	and and a second second second second second second second second second second second second second second se	<b>.</b>	L. J. J. J.		
· • •	********	"SIN	CE 1937 A NAME Y	OU CAN I	RUST"		
				<u>* 14111111</u>			!
		PA	MENT METHOD		·		
Tired	of waiting	z on hold	OUNT \$	<u>.</u>		<u>&gt;</u>	
Making a	service ap	pointment	inct.				.: 
U	Got easier	~	Just				
Visit us a	D <u>www.Pin</u>				in CI	กิโกเง	7 /
24 hours	a day to m	olto vours.	<u>2011</u>				
24 110015	a day to m	-					
	apgmce	eng37 A N	ANIE YOU CA				
Service	Department Ho	ours:	STATEMENT OF DISCLAIME The factory warranty constitutes a			<u>тот</u> \$	0.00_
Mon - Fri 7:30am			of the warranties with respect t the sale of this item/items. Th Seller hereby expressly disclaims a	PARTS AN	MOUNT	\$	0.00
ON BEHALF OF SERVICING CONTAINED HEREON IS A DESCRIBED WERE PERFORM	COURATE UNLESS OTHERV	VISE SHOWN, SERVICES	warranties either express of implied, including any implie warranty of merchantability of	SUBLET A		\$	0.00
INDICATION FROM THE APPI PART REPAIRED OR REPLACE WAY WITH ANY ACCIDENT,	EARANCE OF THE VEHICLE O	H OTHERWISE, THAT ANY	fitness for a particular purpos Saller neither assumes no	MISC. CH		\$ \$	0.00
CLAIM ARE AVAILABLE FOR AT THE SERVICING DE	(1) VEAR FROM THE DATE OF	PAYMENT NUTIFILATION	authorizes any other person assume for it any liability connection with the sale of the	n la suite de la s		\$	0,00
REPRESENTATIVE.			item/items.	SALES TA		\$	0.00
(SIGNED) DEALER, GEN	ERAL MANAGER OR AUTHOR	ZED PERSON (DATE)		PLEASE I		\$	0.00
Copyright 2000 ADP, Inc. XIB4512.285			tomer Copy		•	Page	1 of 1
▲ X451	2.290_1	n			Ó		

\_/

ł



6115 Metropolitan Avenue P.O. BOX 790147

MIDDLE VILLAGE, NEW YORK 11379

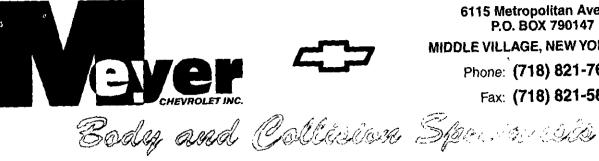
Phone: (718) 821-7650

Fax: (718) 821-5801

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL.
34CVZZ36	36,000 MI SERVICE	MO	318.25	1		}	
}					l		
1		1		Ì	{	1	
1			)	1			<u> </u>

SERVICE	HISTORY				1		_		0050		TION
DAT				ADVISOR	TECHNICIAN	TYPE	0 05CV	PERATION	STEERING	ATION DESCRIP	
08/14/	07 22	7431	22667	966	168	Ŵ	16CV	ZZ1		6 . TF	
		6711	21988	966	168	C C		ZZBRKPULS	BRAKES PUL	SAIL	
07/18/		3944	19743	178	168 945	₩ ₩	04CV		DASH BRAK TURN SIGN		
	SON NO. 123	ROBERT MA	SOOMIAN	S	ERVI	<u>C</u>	E		STATE RE	G# 641052	2
	1G120648X	55	YEAR/MAKE/N	KODEL				PRODUCTION DATE	STOCK NO. 5261	LIGENSE NO.	231675
ļ j.	101200407	Jr	US/CRI	EVROLET/	R NO. SERVI	CE CONTRA	ст	DELIVERY DATE	DELIVERY MILES		O. A.O. DATE
} !					53601 GMI			12/03/04	10		01/22/08
	FOREST HILLS	. NY		GĂI	AXY SILV N	IET/G				EXPIRATION MILES	716
		,		DBRUT		P. S.	TRANS	25,910	ADVISOE NO. 963	JEFFREY FLA	NGG
	RE:			L HEBEBY		WORK HEREI		I TO BE DONE ALONG V	I	MATERIAL AT THE AGR	EED PRICE. I ALSO
				OTHER CA				AMAGE TO VEHICLE OR AYS CAUSED BY UNAVAI OR YOUR EMPLOYEES PI OF TESTING AND/OR INSP INDETO			
}	07:57am 017	23708 11:	30am	THESE RE	PAIRS ARE COVERED B	Y A LIMITED '	WARRANTY,	LABOR AND PARTS FOR	TT MONTHS OR 12,0	KIG MILES WHICHEVER	COMES FIRST FOR
APPOINTMENT			105.0	00 STORAGE	CHARGE IS \$80.00 PER D	AY 48 HRS. AF TERMS: CAS	TER WORK L	YS OH 4,000 MILES WHICH COMPLETION OR IF NO WO ED CHECK, APPROVED DE	ORK IS DONE THEN FR	CARD	
Yes No			(	( x				CUSTOMER'S SKINATUR	E		
100	ZTEVZZMISS				والجامع والوثريتين والمعاقب	5. J	· * 30	NOTE! SERV			WILL BE
SHIFT	ER DOESN'T SH	IIFT EASILY		· . · · · · · · · · · · · · · · · · · ·	Mi yer 'n Longerseine	966) ( 1 an - 1 a Frank II, 1 a - 1 a		NOTIFIED UP	ON COMPLE	TION OF SERV	VICE OR IN- "
łł								FORMATION SERVICE IS	IS NEEDE	D. DO NOT	ASSUME
								SERVICE DEF	PT. THANK YC	U FOR YOUR	PATIENCE!
22 C	05CVZZ	STEI	RING	<u> 80 e s</u>			<u>v</u> ci				1
POWE	ER STEERING IS	DIFFICULT W	HEN TURN	IING AT L	OW SPEEDS	•		DO YOU HAVE			R SERVICE
								CONTRACT	∐YES Ì	] NO	
	ter an Tanana Anna ann an Santair (1976)		COMPORT	00000000075755000000000	and the second second	(F). 1984 (* 17	(1409620)	TYPE:		INITIALS	1
FUE	31CVZZFUEL	EADING CORR	LGAUGE. ECTLY.ER	RATIC RE	EADING.INOP						
AT TI									C • DCA. LIC.	NO. 1017511 NO. R-641052	2
{ }					$\backslash$		l		5 · DEA. CO.		
							l	REPLACED PARTS	WILL BE DISCARD	PAF	
								UNLESS SPECIFIED	)SAVE		INCLAS
						$\mathbf{i}$				N FULL BEFORE	
1 (						)		ADD'L WORK AP	PROVED	CONTACTED	PHONE WHEN
				~ ~	FOR /						READY
								\$			TYES INO
<u>-</u>				· _ i ~	13 1/		1	OK'D BY		DATE	A P
	•							CALLED		PHONE	<u>_</u>
				_				BY TEAR DOW	N BE-INS	CALLED PECTION ESTIM	
								FOR ESTIMATE		& LABOR	
		\$						X\$	OUNT \$		
								AL	L PARTS	ARE NE	W
									_	AS NOTE	
PAGE 1	OF 1 REP	RINT # 1	c	USTOME	r Copy			LE			- 2310/2



6115 Metropolitan Avenue P.O. BOX 790147 MIDDLE VILLAGE, NEW YORK 11379 Phone: (718) 821-7650 Fax: (718) 821-5801

CUSTOMER NO. 53601	ADVISOR JEFFREY FLA		963 716	01/23/08	CVCS231675
	105.00	LICENSE NO	MILEAGE 25,910	1	
	YEAR / MAKE / MODEL	ET/MALIBU/2	<b>t</b>	DELIVERY DATE 12/03/04	DELIVERY MILES
FOREST HILLS, NY	IGIZU	-		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	-	P. O. NO.	01/22/08	
	COMMENTS	ł	<u></u>		MO: 25910
LABOR & PARTS			52.50	un un un un un un un un un un un un un u	
LABOR & PARTS J# 1 27CVZZMISS TRANS GENERAL SHIFTER DOESN'T SHIFT EASILY LOOSE SHIFTER SECURED SHIFTER	ULOU JECHUS	<b>]; 940</b> , <u>6</u> , 5, 67	a - Canona de Constante da Constante da Constante da Constante da Constante da Constante da Constante da Consta Constante da Constante	ICHEVE SEIRS BILITY O UME FO	
PARTS3QTYFP-NUMBERDESCRII	TION	JOB # 1 TOTAL	PRICE- PARTS 0.00	COMES COMES SELLER HI HANTABILI TO ASSUM	
	JOB # 1	TOTAL LABOR &	PARTS 52.50		
J# 2.05CVZZ POWER STEERING IS DIFFICULT WHEN TO TOUND LOW TIRE PRESSURE ON FRONT T ADJUST TIRE PRESSURE	IRES	PEEDS That	1. 10 . 00	S OR 12,000 MIL SS WHICHEVER CTURER. THE S NTY OF MERCH	0.17511
PARTS QTY FP .NUMBER DESCRI	PTION	JOB # 2 TOTAL	PRICE- PARTS 0.00	12 MONTHS C 4,000 MILES C E MANUFACTI ED WARRANT ES ANY OTHE	CARI No. 10
	JOB # 2	TOTAL LABOR &	PARTS 0.00	4,000 112 N 112 N 112 N 112 N 112 N	
J# 3 31CVZZFUEL FUELGAUGE HOURS FUEL GAUGE NOT READING CORRECTLY, E AT TIMES. FAULTY SENSOR/FUEL GAUGE OJ,4X R&R FUEL LEVEL SENSOR L1197	: 1.80 TECH(S RRATIC READING,	): 945 (200 ATTA) INOP	ji e sin £ <sub>4</sub> ,53 <b>⊴188</b> ,51 \$	ARTS   DAYS ESS. NDE BY ANY IN	ALE OF SAID PRODUCTS. CHECK OR APPROVED CREDIT CARD. N.Y.C. CONSUMER AFFAIRS LIC. No. 1017511
PARTSQTYFP-NUMBERDESCRI JOB # 3 1 19153328 SEN KI	1 3.107	job # 3 total	PARTS 103.00	NTY LABOF EHICLES A S PLACE OF SY ARE THO UN ARE THO LIED, INCL	SAID PROE
J# 4+37CVZZGMPPRENT GMPP RENT A CAR HOURS UNDER CERTAIN CIRCUMSTANCES.GMPP P PORTATION WHILE YOUR CAR IS BEING LOWED FOR REPAIRS CONSISTING OF 2 ENTERPRISE WILL CHARGE YOUR CREDIT ANYONE WISHING TO HOLD RENTAL LONG AND OR ADDITIONAL INSURANCE WILL E CHARGES.BE ADVISED IF REPAIRS PERF YOUR GMPP CONTRACT ALL CHARGES WIL	TECH(S ROVIDES BASIC T REPAIRED.MAXIMU OR MORE LABOR F CARD AT TIME C ER.REQUESTING A E RESPONSIBLE F ORMED ARE NOT C L BE THE RENTER ED YOU WILL HAY	):945 RANS- IM TIME AL- IOURS. IF RENTAL IN UPGRADE, OR THESE OVERD BY IS IS IE TO		EDBY A LIMITED WARMANTY LABOR AND PART SONLY ALL OTHER VEHICLES ARE 90 DAY ERFORMED AL SELLER'S PLACE OF BUSINESS RODUCTS SOLD HEREBY ARE THOSE MADE REDUCTS SOLD HEREBY ARE THOSE MADE PURPOSE AND NEITHER ASSUMES NOR AUTI	RION WITH THE SALE OF IH, CERTIFIED CHE 3410522 N.Y
SUBMIT RENTAL AGREEMENT AND COPY C ADDRESS:MIC/GMPP CLAIM CENTER,P.O. FOR REIMBURSTMENT OR REFUND.THANK GMPP PARTSQTYFP-NUMBERDESCRI	PROTO THE FOL BOX 6453.CHICA YOU.MEYER CHEVE	LOWING AGO.IL.60680 ROLET.		월드월 도움을	IT ANY LIABILITY IN CONNECTION WITH TERMS: STRICTLY CASH, CERTI N.Y.S. MV R/S REG. No. R-6410522 CUSTOMER SIGNATURE X
PAGE 1 OF 2 CUSTOMER COPY		(CONTINUED ON	NEXT PAGE] 01:29pm	<u> </u>	는 <b>F z</b> ゔ

6115 Metropolitan Avenue P.O. BOX 790147

MIDDLE VILLAGE, NEW YORK 11379

Phone: (718) 821-7650

Fax: (718) 821-5801

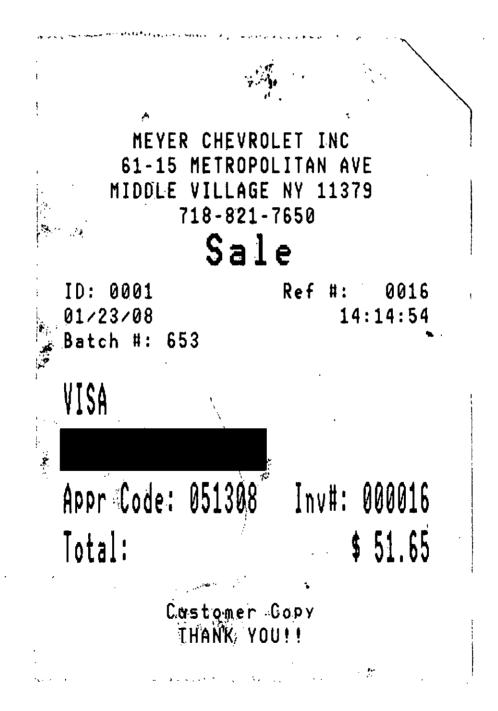
n: Elici

CHEVROLET INC.

-

Fax: Body and Collision Sp.

CUSTOMER NO. 53601		DEFFREY FLAGG 963		°716	01/23/08		CVCS231675		
		105.00		MILEAGE	25,910			526.	
		YEAH/MAKE/M	ROLET/MALIB	U/2		DELIVERY DATE		DELIVERY	10
FOREST HILLS, NY			z U 6 4 8 X			SELLING DEALE	ON F	PRODUCTI	ON DATE
		F.T.E.NO.		P.O NO		01722/	08		
R	BUSINESS PHONE 1-718-995-0037	COMMENTS		<u></u>	. <u></u>	7		MO :	25910
SUBLET ·····PO#·····VI	END INV#-INV.DATE-DESCRI	PTION	TOTAL	SUBLET	0.00		× ECO		
MISC	FSCRIPTION					FOR 12 MONTHS OR 12,000 MILES WHICHEVER OR 4,000 MILES WHICHEVER COMES FIRST.			
MISCDI JOB # 1 STL SI JOB # 3 GMPP G	VCE TRUCK LALOR DISC			231675	-5.25 -291.51 -296.76	AES MES			
1005 # 3 Grier Gi	יור ר		TOT	231675 IL - MISC	-296.76	× S S S S S S S S S S S S S S S S S S S	ANTE ANTE O AS		
TECHNICIAN CERTIFICATION 945	N BRIAN L	RAMSAMMY	18	4			SHCH S		
						CHE CHE	T BAR		
**************************************	*****				241.01	ST HA	HO HO HO HO HO HO HO HO HO HO HO HO HO H		511
*	MC [] CHECK#	*	TOTAL TOTAL	PARTS	241.01 103.09 0.00 0.00 0.00	HS ( LES	ACT	õ	017
*[]AMEX []GMPP	[]MRP []MIC	*	TOTAL TOTAL	G.O.G MISC CHG.	0.00	IN O		CAF	9
* [ ] CHARGE [ ] DISC	OVER [ ] DEBIT CARD	* ****	TOTAL TOTAL	LABOR PARTS SUBLET G.O.G MISC CHG. MISC DISC TAX	-296.76 4.40	12 M 4,000		Ē	2
THANK YOU! WE	VALUE YOUR BUSINESS!			INVOICE \$	51.65	Ю́н Ко́но		REI	1SF
	·				١	ATS   AYS SS.		0 0	FAII
CUSTOMER SIGNATU	RE					NINE D PAI	NAC AAD AA	OVE	RAF
Highed (	with remark	-				ITED WARRANTY LABOR AND PARTS L OTHER VEHICLES ARE 90 DAYS AT SELLER'S PLACE OF BUSINESS.	any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any libility in connection with the sale of said products.	FIED CHECK OR APPROVED CREDIT CARD.	N.Y.C. CONSUMER AFFAIRS LIC. No. 1017511
Paiolisure	r Protest.		$\frown$		}	ACE (	HE T SUNC SUM	A HC	SNO:
1 - une vind					/	NH NH NH NH	24 AL PLIED PLIED PLIED SAID SAID	×	0
		1		. /	/	RRA B EB	HE HE	HEC	N.Y
		$/\Gamma^2$				O WA OTHE SELL	SALE	D C	1
		/					SOL	E	}
		(	/			a Lin Ly. A RMEI	CTS PRE OSE	STRICTLY CASH, CERTI	ส
·		$\mathbf{X}$				B NON BFON		Ľ,	105
•						ARS ARS	ABPA	ASH	48 ×
								ζ Υ	No.1
; ;						RE C RS 1 RS 1	N CON	515	EG.
						IRS A T FC (EPA		TRI	IS R
						EPAI FIRS TY F	ABIL FOR	Ś	N R
						THESE REPAIRS ARE COVERED BY A LIM COMES FIRST FOR GM CARS ONLY. AL WARRANTY REPAIRS TO BE PERFORMED	RESS ESS V LI	TERMS:	N.Y.S. MV R/S REG. No. R-6410522 CUSTOMER SIGNATURE X
PAGE 2 OF 2	CUSTOMER COPY		( EN	D OF INVOICE ]	01:29pm	THE: COM WAR	EXP FITN	TEF	N.Y. CUS
PAGE 2 OF 2			•						









### CHEVROLET MOTOR DIVISION

P.O.BOX 10054

TOLEDO, OHIO 43682-4074

ATTN: MR. SCOTT LAWSON GENERAL DIRECTOR

Forest Hills, NY

TOTAL 7 PAGES

JANUARY 25.2008

GMPP CLAIM CENTER P.O.B. 6453 CHICAGO,IL 60680 TO WHOM IT MAY CONCERN:

GENTLEMEN:

PLEASE FIND ENCLOSED ENTERPRISE RENTAL AGREEMENT WHICH WAS GIVEN TO ME BY MEYER CHEVROLET.

AMOUNT DUE \$ 113.37

I ALSO ENCLOSE INVOICE NO: 53601 UNDER WHICH THEY CHARGED ME FOR \$ 51.65 FOR AUTOMATIC SHIFTER WHO WAS LOOSE AND COULD HARDLY BE ENGANGED, ANYTIME I WANTED TO DRIVE THE CAR. I HAVE AN EXTENDED WARRANTY UNTIL 12-03-10

MEYER CHEVROLET INFORMED ME, THAT THIS SERVICE IS NOT COVERED UNDER THE WARRANTY? THEY GOT TO BE KIDDING. YOU BUYA CHEVY TO SUPPORT THE US ECONOMY AND PAY A CONSIDERABEL AMOUNT FOR THE PURCHASE (SEE ATTACHED)I PAID A HEFTY \$ 28,501.76 AND GET NO CONSIDERATION AS A GESTURE OF GOOD WILL AND PROPER CUSTOMER SATISFACTION.

I HEREWITH REQUEST A REFUND OF \$ 51.65 MEYER CHEVROLET WOULD NOT GIVE ME THE KEYS, UNTIL A PAID THE BILL. I ASKED FOR THE MANAGER AND WAS TOLD, THAT HE IS IN A MEETING AND I WOULD HAVE TO WAIT. I ALREADY HAD SPENT 1 AND 3/4 HOURS ON THIS MATTER.

CC: MR. SCOTT LAWSON, GENERAL DIRECTOR CUSTOMER & RELATIONSHIP SERVICES

	"	VEW YORKS (	OLDEST CI	HEVROLI	ET DEAI	LERSHIP"			
				opolitan A OX 79014	politan Avenue				
,			<b></b> -	<b>~</b>	N	NIDDLE VILLAC			9 👝
			<b></b>	مسي		Phone: (7			ſŢ.
		VROLET INC.				Fax: (7	18,821	-5801	
	SERVICES OPERATION DESCRIPT	TION MO/MI	TOTAL	OPERA	TION	OPERATION D	SCRIPTION	MO/MI	TOTAL
34CVZZ36	36,000 MI SERVICE	мо	318.25		ſ	ICOF	$\gamma$		• .
SERVICE HISTOP			!	/			/		
DATE	REPAIR ORDER		VISOR TECH		VPE	CPERATION	OPER STEERING	ATION DESCR	IPTION
08/14/07	227431	22007	16	8	W 16 C 04		BRAKES PU	LSATE	
g 07/18/07	226711		966 16	8	W i 04	CVZZBRKSVC CVZZ3	DASH BRA	KE LITE ON IAL(S) INOP	
6 04/10/07 SALESPERSON NO.	223944		SER	<u> </u>	W 16 C E	CVZZTSINOP		EG# 64105	22
	J648X5F	YEARAAKEMODEL				PRODUCTION DATE	BTOCK NO	LICENSE NO	231675
16120		US/CILVR	CUSTOMER NO		ONTRACT	DELIVERY DATE	DELIVERY MILES		01/22/08
			<sup>COLO</sup> ALAXY		r/G	ONTRACT NO	EXPIRATION DAT 12/03/10	60,000	5 716
FORES I	THILLS, NY						ADVISOB NO. 963	JEFFREY FL	
AE					UK HEREIN BET I	PORTH TO BE DONE ALONG W DRI DAMAGE TO VEHICLE OR / DELAYS CAUSED BY UNAVAR UNDOR YOUR EMPLOYEES PE BE OF TESTING ANOOR NISP	TH THE NECESSAF	W MATERIAL AT THE A	GREED PRICE, I ALSO
THE RECTY	m 01/23708° 11	:30am							
	11 01/23/08 11		THESE REPAIRS AN OM CARS ONLY, ALL STORAGE CHARGE I	COVERED BY A	COVERED WARRA COVERED FOR 1 HRS. AFTER WO	AS THERETO NTY, LABOR AND PARTS FOR 10 DAYS OR 4,000 MILES WHICH WAX COMPLETION OR IF NO WO ROYED CHECK, APPROVED DE	12 MONTHS OR 12 EVER COMES FIRST RK IS DONE THEN FI IT CARD, OR CRED	100 MILES WHICHEVE NOM DATE OF RECEIPT T CARD	A COMES FIRST FOF
Ves X		105.00	x			CUSTOM IT & BOMATUR			
Таог	MISSION	1.1とないコンコン・1	mene	21		2 NOTE! SERV			
SHIFTER DOE	SN'T SHIFT EASILY					NOTEFIED UPO FORMATION SERVICE IS SERVICE DEP	N COMPLE IS NEED	ETION OF SEI ED. DO NO UNLESS N	RVICE OR IN T ASSUME OTIFIED BY
POWER STEERING IS DIFFICULT WHEN TURNING AT LOW SPEEDS				••••]	DO YOU HAVE AN EXTENDED WARRANTY OR SERV CONTRACT YES NO				
Ň						TYPE:		INITIALS	
	NOT READING COR	RECTLY, ERRA	TIC READIN	G,INOP				L	 
AT-TIMES.	•							. NO. 1017511 NO. R-64105	
	514 (AU) PO)	politan Ave.				REPLACED PARTS V	VILL BE DISCAR	DED P	AVE ARTS INITIALS
E FREE F	A STATE OF STATE	FLAGG				ALL VEHICLES &		IN FULL BEFOR	PHONE WHEN
I GHEVHOLL	JEFFAR	teo Advisor 21-7650				ADUL WORK APP	ROVED		READY
	STATES AND	AT THE LET				\$			YES NO
	Mike N	lehmeti				OK'D BY		DATE	<u>і                                     </u>
-	Dectal M	lanager Rep Skylveran com				CALLED		PHONE	<sup>_</sup>
1		628-4410 tel 417-4572 tax				BY TEAR DOWN FOR ESTIMATE O		SPECTION ESTIN	MATE
enterpris			l						
Ave	nue		1				ылт \$		
Middle Village, NY 113 enterprise.com	Middle vinage, in the							S ARE N	
			OMER COP	Y		E	ACEPT	ASNUT	D 231675