



3333 Santa Anita Ave. El Monte, CA 91731 (626) 579-0500



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BAR () AF205773

RECOMMENDED SERVICES

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Fuel For The Soul

EPA # CAL000313711

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CONTACTED BY

ERSON CONTACTED

Monday - Friday 7:00 AM - 7:00 PM Saturday 8:00 AM - 3:00 PM (626) 579-0500

Service Fax (626) 579-7406

For Your Convenience We Offer Shuttle Service PUT YOUR CONVENIENCE WE VOUR CAR DURING ABOVE HOURS WE QUARANTEE OUR LABOR 12 MONTHS OR 12,000 MILES - WHICH EVER OCCURS FIRST, QUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT.

80469

PAGE 1 OF 1

PLEASE BEE IMPORTANT NFORMUTIN CONFERENCO PY

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CHEVROLET - PONTIAC - GMC

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GMC

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Monte, CA 91731 PONTIAC Fuel For The Soul

667 TAG NO. 2387 **707/25**/08 **፞፞**፞፞፞፞ኯ፝ጚጜ80469 CUSTOMER NO. GARY GAVARETTE 36127 26, 202 "BLACK/GRAY 31775 ***19717**/07 51 UT/CHEVROLET/MALIBU/SEDAN 2LT COVINA, CA PRODUCTION DATE WHICE PACT T 5 7 N 5 7 F 07725/08 MO: 26202 CASOR
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RECHECK AND INVESTOR RECHECK AND INVE FOR YOUR CONVENIENCE SERVICE AND PARTS DEPT. HOURS MONDAY THRU FRIDAY 7:00 A.M. to 7:00 P.M. SATURDAY 8:00 A.M. to 3:00 P.M. **CLOSED SUNDAY** SERVICE FAX # (626) 579-7408 JOB# 1 JOHRNAE PREFIX PINCS JEST TO 0.00 Estimate \$. TO CASE SE T CHECK TOK NO. [] DISCOVER I acknowledge notice and oral approval of an increase in the original satimated price TOTAL RISC CHB.
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TOTAL RISC DISC. CUSTOMER ACROMULEDGES RECEIPT OF A COPY HIRLEOF MARIE ZONESS TO 1 J. CHINER [] CHARGE MEN'CLESK TOTAL BOSTNESSAY Goodwrench Service IN SERVICE DATE MILEAGE OUT MILEAGE IN ALL PARTS NEW UNLESS SPECIFIED OTHERWISE ALWAYS BRING YOUR CAR HERE FOR FACTORY AUTHORIZED SERVICE
CUSTOMER COPY END OF INVOICE 101:18pm BAR# AF205779 EPA# CAL000313711 PLEASE SEE IMPORTANT INFORMATION ON BACK





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HOITARBOO

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PONTIAC Fuel For The Soul

EPA # CAL000313711 MORAL TOTAL

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CHEVROLET AND



B.A.R. LICENSE # AM 136716

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NOTICE TO CONSUMER: READ IMPORTANT INFORMATION ON BACK.

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CHEVROLET A

BHYUNDAI

B.A.R. LICENSE # AM 138715

		PARTS HOURS FRIDAY 8:00 A.M.	TO 5:30 PM.		cect!	
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CHEVROLET HUMMER HYUNDAL

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

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MONDAY THRU FRIDAY 7:00 A.M. TO 6:03 P.M. LO CARS SHUTALED AFISK CLOSER?

> www.pasadenacheviotel.com www.pasadenahummer.com www.pasadenahyundai.com

WE SERVICE ALL GIJ MOTOR VEHICLES B.A.R. LIC. # AM136715 EPA # GAD 028604332

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

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HOURS: MON-FRI 7:30 A.M. TO 5:30 P.M. OFFERING A FULL SERVICE DEPT.
PARTS AND ACCESSORIES AND BODY SHOP
THANK YOU FOR THIS OPPORTUNITY
TO SERVE YOU!!!!

(626) 449-3333

Deliberatio Name TEAM CHEVROLET

4.0.71x/75a No. 295309

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TEAM AUTO BODY YOUR COLLISION CENTER OF CHOICE!

HOURS: MON-FRI 7:50 A.M. TO 5:30 P.M. WE OFFER FREE LOCAL SHUTTLE SERVICE FREE ESTIMATES LIFETIME GUARANTEE ON ALL REPAIRS EXPERT COLOR MATCHING STATE OF THE ART FRAME EQUIPMENT

(626) 449-3333°

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HOURS: MON FRI 7:30 AM TO 5:30 PM. OFFERING A FULL SERVICE DEPT. PARTS AND ACCESSORES AND BODY SHOP THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU!!!!

(626) 449-3333

Dealers to Line TEALS CHEVROLET

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295309

CUSTOMER COPY

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CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

REMOTOR ACCURA-

MONDAY THRU FROMY 7:00 A.M. TO 8:00 P.M. HIS CHUTE RELEARED AFTER CLOSING

www.pasadenachevrolet.com www.pasadanahummer.com www.pasadenshyundai.com

WE SERVICE ALL OM MOTOR VEHICLES B.A.R. LIC. # ALI135715 EPA # CAD 028904332

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

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HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M. OFFERING A FULL SERVICE DEPT. PARTS AND ACCESSORIES AND BODY SHOP THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU!!!

(626) 449-3333

R.O. / Involve No. 285328

RO 1

TEAM AUTO BODY YOUR COLLISION CENTER OF CHOICE!

HOURS: MON-FRI 7:30 A.M. TO 5:30 P.M. WE OFFER FREE LOCAL SHUTTLE SERVICE FREE ESTIMATES LIFETIME GUARANTEE ON ALL REPAIRS EXPERT COLOR MATCHING STATE OF THE ART FRAME EQUIPMENT

(626) 449-3333

R.O. / It volte No. 29/3309

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HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M. OFFERING A FULL SERVICE DEPT. PARTS AND ACCESSORIES AND BODY SHOP THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU'S!

(626) 449-3333

Designate Pierre FERNI CREVROLET

R.D. / Involve No.

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BAR. LICENSE # AM 136715

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140, AR1, SAMR AP: 38

3003 E COLORADO BLVD. P.O. BOX 5020 PAS ADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3833

SERVICE - PARTS HOURS MD IDAY THRU FRIDAY 7.50 AM. TO 5:30 P.M.

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www.teamchevyolds.com

3003 E COLORADO BLVD. P.O. BOX 5020 PAS ADENA, CALIFORNIA 91107-3889 PHONE (626) 449-3333

B.A.R. LICENSE # AM 138715 EPA # ÇAD 028904302

SERVICE - PARTS HOURS MOHDAY THRU FRIDAY 7:50 A.M. TO 5:30 P.M.

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NOTICE TO CONSULTER: PLEASE READ IMPORTANT INFORMATION ON BACK, FILE COPY [END OF INVOICE] 17:50cm

PAGE 2 OF 2

Charters Proce Congress

VIA FAX ONLY

December 23, 2008

A.Clifton Hodges, Esq. Hodges & Associates 4 E Holly St Ste 202 Pasadena, CA 91103

RE:

Service Request: 71-646860893

2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
Registration Fees	\$ 208.00
13 Payments @ \$501.93	\$ 7,027.02
Subtotal:	\$ 8,235.02
Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 1,128.81
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 2,728.81















- * Minus Payoff to lien holder (good through 12-01-08) \$ 23,245.88
- * Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 31502.09	
Attorney's Fees	\$ 2,750.00	
Total due to attorney and client:	\$ 8,256.21	

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE LG0074 V12212007 Attach.















CURRENT VEHICLE MILEAGE:	
Client's Signature	Client's Signature
	 Date















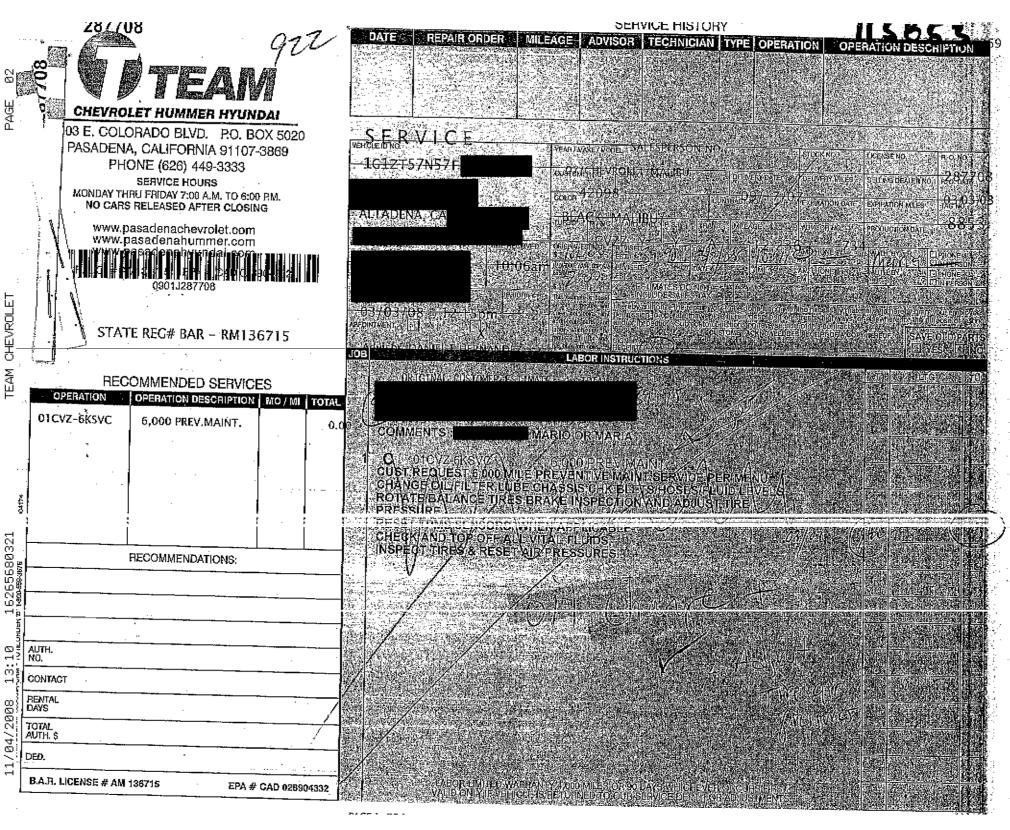
TEAM AUTOMOTIVE GROUP

3003 E. COLORADO BLVD. PASADENA, CA 91107-3869
P)613.449.3333 F)626.568.0321

FROM THE DESK OF STEPHEN C. PENNER

RELATIONS MANAGER

	TERTIONS WANAGER
TO: Linda Cheatham Rick Rickets, Srv. Mang. COMPANY: GMBRC FAX NUMBER: 866.233.3014 PHONE NUMBER: 866.970.5600 11166 RE URGENT FOR REVIEW PLEASE COMMENT Dear Ms. Cheatham; Attached you will find our entire service record for the vehicle listed above from Mr. Ricketts. Should anything be missing or illegible, or s tould you have any questions please do not hesitate to call. Sincerely: TRANSMITTAL SHEET FROM: Rick Rickets, Srv. Mang. DATE: 11/4/2008 SENDER'S REFERENCE NUMBER: VIN 7F YOUR REFERENCE NUMBER: SR: 71-646860893 Dear Ms. Cheatham; Attached you will find our entire service record for the vehicle listed above from Mr. Ricketts. Should anything be missing or illegible, or s tould you have any questions please do not hesitate to call. Sincerely:	
	DATE:
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□ urgent □ for review	□ PLEASE COMMENT □ PLEASE REPLY □ PLEASE RECYCLE
Dear Ms. Cheatharn; Attached you will find our entire anything be missing or illegible, o	service record for the vehicle listed above from Mr. Ricketts. Should respond you have any questions please do not hesitate to call.



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TEAM CHEVROLET

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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Cealer Information - Service

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R.O Date	Number	Туре	Labor Operation	Reading
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT S DE	. 5672 mile:
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT VIELD JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
I 1/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJÚST MENT - RIGHT S.DE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR PILTEF OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATIO	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPE SING - RIGHT - ALIGN OR REPLA	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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3003 E. COLORADO BLVD: P.O. E C.X 5020 PASADENA, CALIFORNIA 91107 (869) PHONE (626) 449-3333

B.A.R. LICENSE # AM: 136715

EPA # CAD 028904332

.www.teamchevyolds.com 🤲 🕟 🐟

SERVICE - PARTS HOURS - MONDAY THRU PRIDAY 7:30 A.M. TO 5:30 P.M.

	0901ICVCS287708				CELL:	
42098			RNANDEZ 7	746 NO. 34 8853	INVOICE DATE 03/03/08	CVCS287708
		LABOR RATE	LICENSE NO.	1.2,236	COLOR	STOCK NO.
ALTADENA, CA		VEAR / MAKE / MODEL 07/CHEVROLE VEHICLE I.D. NO.	T/MALIBU		09/17/07	DELIVERY MILES
		1 G 1 Z T 5	5 7 N 5 7 F	NC .	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS DUDNE	COMMENTS			03/03/08	
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EFFECTIVE NOVEMBER 1, 2006 SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM OPEN SATURDAYS !!! OPEN SATURDAYS !!! (WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

***** NEW HOURS *****

TOTAL MISC CHG TOTAL MISC DIS 0.00 TOTAL TAX.... TOTAL INVOICE: \$ 35,44

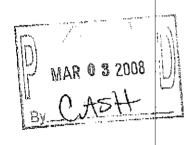
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PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE



PAGE 2 OF 2

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFOF IVATION ON BACK [END OF INVOICE] 03:18pm

INVOICE NO.

SYOCK NO.

DELIVERY MILES

PRODUCTION DATE

CVCS287708

MO: 12237



3003 E. COLORADO BLVD. P.O. BOX 5020 FASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

B.A.R. LICENSE # AM 186715 EPA # CAD 028904332

CELL:

www.teamchevyolds.com SERVICE - PARTS HOURS WWw.teamchevyolds.com 440 NDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CUSTOMER NO.	AN Marketon			CELL
42098	DVISOR I ANIEL E HERNA	NDEZ 734	8853	/GIÇE DATE 03/03/08
	<u></u>	NSE NO. MILEAGE	12,236 E	LOR SLACK, MALI
ALTADENA, CA	EAR MAKE/MODEL 07/CHEVROLET/M	MALTBU	DE	UVERY DAYS 09/17/07
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SERVICE RECOMMENDED BASED O SERVICE COMPLETED AS PER CU	N LIME OR MILEAGE			:
PARTSQTYFP-NUMBER	•	TOTAL - PARTS	7.75 7.75	
G.O.G. & SUPPLIES11.0 MOTOR OIL 4.5 QT	@ 13.950 /UNIT	TOTAL - GOG	13.95 13.95	
MISCCODEDESCRIPTION HAZO HAZ WASTE-OIL & FI	CONT	FROL NO	0.05	
		TOTAL - MISC	2.00 2.00	•
JOB# 1 TOTALS	•	LABOR PARTS G.O.G. MISC	9.95 7.75 13.95 2.00	
Jo	DB# 1 COURNAL PREFIX CVCS	JOB# 1 TOTAL	33.65	!
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$.102.00 (APPROVED REVISED ESTIMATE (# 1) OF \$33 BY MARIA MATIAS COMMENTS ORDER (COMMENTS.	9.95 (+1A)) ON 03/03/08 AT 1 HANGED 4 TIME OF WRITE UP.			
NEXT SERVICE VISIT WILL BE IN 3,000 MILES L/M @ ABOVE #, STATING VEHICLE IS READY 3 THANK YOU FOR CHOOSING TEAM CHEVROLET/HYL	5 OR 4 MONTHS. B/3/08 BMDAI/HU∀NER			
RECOMMENDATIONS				
FUEL INJECTION FLUSH, THROTTLE BODY SERVI				
PLEASE CALL 626-449-3333 EXT 256, TO SCHE	DULE NEKT SERVICE VISIT.		tari ya k	and the world of the fi

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CNICOA PORM SOURCE 600-538-FORM * TO RECHIDEN 32 1-800-559-878 11/04/2008

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3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS

MONDAY THRU FRIDAY 7:00 A.M. TO 6:80 P.M. NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com www.pasadenahummer.com www.pasadenahyumga.com openahyumga.com openahyumga.com openahyumga.com

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EPA # CAD 0285.

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NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. WARRANTY COPY-W [END OF INVOICE] (1::37pm

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B.A.R. LICENSE # AM 196715 EPA # CAD 028904332

SERVICE - PARTS HOURS

MONDAY THRU ERIDAY 7:80 A.M. TQ.5:30 P.M. A STORE OF THE SERVICE OF THE S

POTOMES NO	8)					CELL:		
420	98	DANIEL E HERN		734 TAK 14	8733	03/06/08	CVWS28	7 7 52
			inse no.	MILEAC #	12,245	BLACK, MALI	STOCK NO.	
ALTADENA, CA		YEAR/MAKE/MODEL 07/CHEVROLET/	MALIBU			09/17/07	DELIVERY MILES	
ALIADENA, CA		VEHICLE I.D. NO.		E		SELLING DEALER NO.	PRODUCTION DAT	re ·
		F. T. E. NO.		P. O. NO.	_	R. O. DATE O.2. /O.2. /O.9		
SIDENCE PHONE	BUSINESS PHONE	COMMENTS				03/03/08	WO: 17	2000
B# 1 CHARGES							MO: 12	252
NEC. 7	PRES TEST FOR LEAK HOURS MER STATES ENGINES COOLANT IS MI LEAKING & TEMP GAUGE UP TO TO DIAGNOSE, AND ADVISE. COOLING SYSTEM AND FOUND THE MRGE TANK LEAKING AT SENSOR S TO REPLACE BOTH TO CORRECT CO	OLANT LEAK	den dassen	· · · · · · · · · · · · · · · · · · ·	: <u>1144</u> 50			
REPATR	S INSPECTED AND OK' BY RICK NUMBERDESCRI 12591881 THERMO	R PTIONU/COST STA 1.246 22.04 T 8.800 14.29	22.04	30.86 20.01 36.90	30.86 20.01 36.90			
3# 1 TOTALS				,	47.77			
			LABOR PARTS		114.50 87.77			
	JOB# 1	JOURNAL PRËFIX CVWS		TOTAL	202.27			
						•		
WARRAN FOR REI	RENTAL POLICY HOURS ASSISTANCE REQUESTED TY RENTAL DUE TO NEC TO HOLD PAIRS		, a	 ,	i. 0 i4 00			
AND VEHICLE	E IS INOPERABLE WHEN RECEIVED	AT THE DEALERSHIP						
LETPO#	EATING) VEND INV#-INV.DATE-DESCRIF D800479 03/05/08 RENTAL	PTION						
009984	D800479 03/05/08 RENTAL	D800479	TOTAL - S	SUBLET	89.00 89.00			
# 2 TOTALS				•				
				;	89.00			
	JOB# 2.3	OURNAL PREFIX CVWS		OTAL	89.00			
MENTS -221-3959 @ ABOVE #, STATI NK YOU FOR CHOOSI	ING VEHICLE IS READY 3/5/08 ING TEAM CHEVROLET/HYUNDAI/HU	MMER						
	MMENDATIONS : . THROTTLE BODY SERVICE.			•				
ASE CALL 626-449-	3333 EXT 256, TO SCHEDULE NE	XT SERVICE VISIT.						•
3E 1 OF 2	NOTICE TO CONSUM WARRANTY COPY-W	MER: PLEASE READ IN	IPORTANT NUED ON NE	INFORMA (I XT PAGE) (11	ON ON BAC 57pm	K. Copyright © 1908 Th∧ http		

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

/CS287752

www.teamchevyolds.com

SERVICE - PARTS HOURS MONDAY THRE FRIDAY 7:30 A.M., TO 5:30 P.M

CELL: DSTOMER NO. INVOICE DATE INVOICE NO. 42098 DANIEL E HERNANDEZ 03/05/08 <u>8733</u> CVCS287752 LABOR RATE LICENSE NO. CÓLÓF 12,245 BLACK, MALI YILAR / MAKE / MODEL DELIVE BY DATE DELIVERY MILES 07/CHEVROLET/MALIBU 09/17/07 ALTADENA, CA VEHICLE I.D. NO. SELLINIA DEALER NO. RODUCTION DATE 1 G 1 Z T 5 7 N 5 7 Þ. Ο. 03/03/08 MO: 12252 1 CHARGES-----ABOR-----PRES TEST FOR LEAK # 1 11CVZ02 PRES TEST FOR LEAK
CUSTOMER STATES ENGINES COOLANT IS BOILING OVER
COOLANT LEAKING & TEMP GAUGE UP TO 3/4 OF THE WAYINSPECT, DIAGNOSE, AND ADVISE.
PRES. COOLING SYSTEM AND FOUND THERMOSTAT STICKING
AND SURGE TANK LEAKING AT SENSOR SEAL
NEC. TO REPLACE BOTH TO CORRECT COOLANT LEAK TECH(\$):922 WARRANTY ARTS------DESCRIPTION--12591881 12346290 THERMOSTA 1.246 COOLANT 8.800 TANK 1.240 WARRANTY WARRANTY WARRANTY TOTAL - PARTS 0.00 1 TOTALS-----JOB# 1 JOURNAL PREFIX CVC\$ JOB# 1 TOTAL 0.00 \BOR - - - • 2+33CVZ03 RENTAL POLICY TECH(S):125 WARRANTY RENTAL ASSISTANCE REQUESTED WARRANTY RENTAL DUE TO NEC TO HOLD VEHICLE OVERNIGHT FOR REPAIRS AND VEHICLE IS INOPERABLE WHEN RECEIVED AT THE DEALERSHIP BLET-----PO#------VEND INV#-INV.DATE-DESCRIPTION------009984 123 03/05/08 WARR RENTAL WARRANTY 0.00 2 TOTALS----JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00 TIMATE-----STOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.05 (+TAX) MMENTS-----6-221-3959 M @ ABOVE #. STATING VEHICLE IS READY 3/5/08 ANK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HUMMER

GE 1 OF 2

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
FILE COPY [CONTINUED ON NEXT PAGE] (3:51pm

Copyright to 1990 The Reynolds and Roynolds the square ERAINT/NVE 5F808512 (08/04)



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3003 E. COLORADO BLVD. P.O. BOX 3020 Promotion of the control of t PASADENA, CALIFORNIA 91107-386 PHONE (626) 449-3333

8.A.A. LICENSE # AM 136715

EPA # CAD 028904332

SERVICE - PARTS HOURS

HMONDAY THRUFFRIDAY VISO A.M. TO 5:30 RIM Code in Section 5:30 miles in Section 1:30 Miles

09011CVCS287752		·	CELL:	
42098	DANIEL E HERNANDEZ	734 3733	INVOICE DATE 03/05/08	INVOICE NO. CVCS287752
The period of the second of th	LABOR PATE LICENSE NO.	12,245	COLOR	втоск ко.
ALTADENA, CA	VEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	· ·	09/17/07	DELIVERY MILES
,	1 G 1 Z T 5 7 N 5 7	F	SELLING DEALER NO.	PRODUCTION DATE
FIDENCE CHOICE	· .	P. C. NO.	03/03/08	
	COMMENTS	i		MO: 12252
OTALS				

***** NEW HOURS *****

EFFECTIVE NOVEMBER 1. 2006

SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM

OPEN SATURDAYS !!! OPEN SATURDAYS !!!

WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

TOTAL LABOR.... TOTAL PARTS.... 0.00 TOTAL SUBLET...
TOTAL G.O.G.
TOTAL MISC CHG.
TOTAL MISC DISC 0.00 0.00 0,00 0.00 TOTAL TAX..... 0.00

0.00

TOTAL INVOICE \$

RTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. FILE COPY [END OF INVOICE] (3:51pm

GE 2 QF 2

1 04:00PM 3/05/08 ENTERPRISE RENT-A-CAR COMPANY OF LOS AN MILES IT 05:39PM 3/03/08

3540 E COLORADO BLVD 626-432-6688

RENTAL AGREEMENT D800479 PAGE 1 OF 1

38.80

24-HOUR DAY

RENTAL TYPE D

PASADENA CA 91107-3846 32V2

SOURCE C20652 - 087

TT I ITT # 3279WG :C#

DEL UPLALOR SILVER 25212

25177

1GNDV23W97D

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DR. LICENSE

STATE CA EXPIRE 10/03/10

DOB 10/03/61 HT EYES

S.S.粉

EMPLOYER

MOBILE MECHANIC

BILL TO Y CUST # C20652

TEAM CHEVROLET-32V2

ATTN: DANTEL**

3003 E. COLORADO BLVD PASADENA

626-449-3333

91107-3860

CA

DAMAGE WAIVER 030308/030508 PERSONAL ACC. INS. 030308/030508

ADDITIONAL DRIVER

NO OTHER DRIVER PERMITTED

SUMMARY OF CHARGES DAY = 24 HOUR PERIOD MILES NO CHARGE 200 MI FREE/DA

> 1 DAYS 38.80

SPECIAL @ 43.42 43.42

2 DAYS DW @ 14.99 29.98 2 DAYS PAI @ 3.00 6.00

SALES TAX& 8.25 6.78

AIM INFO J/CLAIM/PO#

PERMISSION TO LEAVE STATE

YES NO X

287752 PO 009984

SURED

3S DATE

CUSTOMER SIGNATURE ON FILE

PAYMENT INFORMATION

AMCONT PD.BY TYPE DATE AUTH

25.00 MC

SALE 3/03/08 033186

10.98 MC

SALE 3/06/08 028450

E CAR

JEU

P TEAM CHEVROL NE 626-449-3333

FT ACCIDENT

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CLOSED TICKET PAYMENT INFO

TOTAL CHARGES

124.98

DEPOSITS

35.98

REFUND.

BILL TO CUST C20652

89.00

OPENED BY #169FQ CLAYTON M OKANE CLOSED BY #6232Q PETER GARCZEK

ET 39∀4.

TEAM CHEVROLET

1626588321 01:81 8002/00/11 A Secure of the Age and Age of the

<u>y</u> a familia kaominina mpikambana ara-GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery It formation - Dealer Information - Service Contract - Warranty Block - Branded Title

The Committee Committee of the State of the Committee of

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			- 1	EL MONTE	E,CA 91731	E -2422		Sit	e Code :		20628	
	···			(6 2 6) 579-0	500		В		siness Assuriate	Code :	223599	•
Sei	vice Contra	ict :	No	Braz	nded Title :	No	War	ant	y Block : N	o PDIS	tatus :	Paid
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Vehic	le Has No C	urrent	Reco	rd Of Outs	tanding Camp	aigns						
					SERVICE	INFOR	MATION	LL J	TEMS		-(
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XM E	dnibbeq	Yes	XM R	adio ID	5XXUK042	XM Status	Refer to Help page for details of www.xmrsdio.gm.ca or Dealer 1.877.GIT.XMST (1-877-438-					
					APPLIC	CABLE	WARRAN	TI	14			
			Desci	ription			Effectiv Date	e	Effective Odon coer	End Dat	te End	Odometer
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R'O'Date	Number	Туре	Labor Operation	Taring Taring	Readir	ag
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDI	And the second second	5672	miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELL R&R OR RE	JOINT - RIGHT -	5672	miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	IF IF	5672	miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - R	E°LACE	5672	miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMEN	T - RIGHT SIDE	4616	miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OF	FR	4616	miles
11/14/2007	067807	#	Z7901 - I-DAY COURTESY TRANSPORTATION		4616	miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING OR REPLA) · RIGHT - ALIGN	865	miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	[holder open	0	miles

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3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS MONDAY THRU FRIDAY 7 (IN A M. TO R (A) DA NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com

STATE REG# BAR - RM136715

RECOMMENDED SERVICES OPERATION DESCRIPTION MO / MI TOTAL OPERATION

RECOMMENDATIONS: AUTH, NO.

DAYS TOTAL AUTH. \$ DED.

CONTACT RENTAL

B.A.R. LICENSE # AM 136715

SERVICE HISTORY REPAIR ORDER MILEAGE ADVISOR TECHNICIAN OPERATION OPERATION DESCRIPTION. 03/03/08 12252 734 922 11CVZ02 PRES TEST FOR LEAK 125 W 33CVZ03 03/03/08 287708 RENTAL POLICY 12237 734 922 01CVZ-3KSVC 3.000 MI.PREV, MAINT. SERVICE SALESPERSON NO. RECOMMENDATIONS FROM RO# 287752 >>>> TECHNICIAN YEAR / MAKE / MOINE 1G1ZT57N57F STOCK NO. LICEVSE AND B.D.KO 07/CHEVROLET/MALIBU 289325 CLISTOMER NO. SERVICE CONTRACT DALIVERY DATE DELIVERY KELES SELLING BEALER NO. I R. O. DATE 42098 109/17/07 04.07/08 CONTRACT NO. EXPARATION DATE EXPORATION AILER BLACK, MALIBU/3.5 1588 MIMC AR COND. R.S. PHART MUSAGE ADVISOR NO. PRODUCTION DATE CVZZL

The empty a terror in thereby surperfict the repair work to be done along with the necessary material, and hereby grant your employees not make any permission to operate the vehicle herelis described on streets, highways, or elsewhere for the purpose of lesting sense and another type permission. Subject to conditions on reverse side of this configor. Advisor DANIEL EHERNANDEZ reduced with the work SIGNEDA SAVE OLD PARTS ☐ YES - ☐ NO

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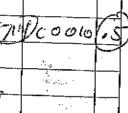
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BRAKE & EXÉNDEDEPT.
CUSTOMER STATES VEHICLE SOUNDS, RÍDES AND FEELS LIKE AN OLD BEAT UP VEHICLE, SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR MITTING. INSPECT, DIAGNOSE, AND ADVISE.

ORGINAL ESTIVATE | REVISED |

CUSTIOMER STATES CAN HEAR WIND TYPE NOISE WALL WINDOWS ROLL ED UP, SEE RICK R. -INSPECT, DIAGNOSE, AND ADVISE.



BABOR EIMITED WARPANTY & MOG KAILES

11/04/2008

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CHEVROLE

289325

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 PM NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com www.pasadenahummer.com

STATE REG# BAR ~ RM136715

	HECOMMENDED SERVICES		CUSTOMER STATES TICK OR TAP NOISE FROM STEERING COLUMN
	OPERATION. OPERATION DESCRIPTION MO / MI TOTAL		OR STEERING WHEEL AREA AT TIMES INSPECT, DIAGNOSE, AND ADVIS
			REPARTER DOC 754919 INTERMEDIATE SHAFT NOIS
			Was the Was a second with the second
471MD			CUSTOMER STATES LIP SEATBELT PILLAR AND LIR DOORS SKID PLATENOT ASSEMBLED PROPERLY, INSPECT, DIAGNOSE, AND ADVISE PULLED (0088, Pan B Center D.M.
3575	RECOMMENDATIONS:	生活がある。	garnsh buldy & repositioned
1-900-959-	- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	三	
ORDER 12	Rese Barren 2-2		MAINTENANCE SPECIAL: MAINTENANCE SPECIAL MAINTEANCE SPECIAL: LUBE, OIL AND FILTER CHG, BALANCE, ROTATE TIRES, INSP UNDERHOOD, CHASSIS AND BRAKE CONDITION.
RM - TO RE	NO: Burn (F Pater Plush	13. 58.	INSPECT AND ADJUST TIRE AIR PRESSURES, CHECK AND TOP OFF ALL VITAL FLUIDS. COUPON PRICED @ \$109.75 + TAX AND HAZARDOUS
000-GEB-FC	GONFACT SENTAL DAYS		April 45°1, Parot 120%
1 SOURCE	TOTAL AUTH. \$		February NexT Stee)
ACOA FORM	DEO.		LADOT LAUTTE MACONE
ಕ	B.A.R. LICENSE # AM 136715 EPA # CAD noronasso		LABOR LIMITED WARRANTY 4,000 MILES OR OF DAYS WHICHEVED ACCURD FIRM

			SERVICE	HISTOR	3Y			CELL.	
DATE REPAIR ORDER	MILEAGE	ADVIS	OR TEC	HNICIAN	TYPE	OPERA	ION OP	CELL: ERATION UES	:нетом
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					1			aloga mittie	
SERVICE	<u> </u>				BECOV	TIEND I TION		<u> </u>	
DEHICLE OF ARCHITECTURE.	YEAR	/MAKE/MODE	SALESPER	<u>ISON NO.</u>	RECOM	MENDATION	3;	87752 >>>> TE	CHNICIAN
1G1ZT57N\$7F	07	/CHEVRO	LET/MALI	BU			STOCK NO.	LICENSE NO.	289325
		42098	SERVICE CONTR	ACT		ERY DATE /17/07	DELINERY MILES	SELLING DEALER N	
ALTADENA, CA.	BL		ALIBU/3.	5	ONTHAGT!	NU.	EXPIRATION DATE	EXPRAITION MEES	TAG NO.
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EASTRATON SECURITION OF THE	<u>-i.</u> ;—}• Vysoros lyson	ansan-sa 05560 E	**********	ANI OFFICE			-	' -	<u>Пантальскі</u>
<u>. 04/07/08 03:59pm . </u> aeconius (X ics:	2 on ou	inspection and it is not conservate partial sale contributed and	rereby authoriza ernission to opi vilor inspection	tha repair wo crate the vehix	rk to be do te herein	ne along with t escribed on s	he nacessary mat beets, highways, of this contract.	erial, and hereby gran or elsewhere for the p	f your employees Umose of festion
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CHECK AND TOP OFF ALL COUPON PRICED @ \$109.7	VIITAL FL '5 + TAX A	VIDS. ND HAZ∕	ARDOUS				j		
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16265680321

TEAM CHEVROLET



3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

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SUSTOMER NO.			1ICVV/\$2893.								CELI	L :	
	42098			D.	57 508 ANTEL 50 RHATE	E HE	RNAND	EZ 7	34 TAG	1588	04/08/08	ENVOICE	NO. VS289325
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ALTADENA	, CA				ロ/CHE	VROLE	T/MAL	TBU	1		09/17/07	DELIVER	Y MILES
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		,			ni ENIS			· :				MQ	: 13265
CS AUDIT SLI	DCS DATA I 04/08/2008 1244 RO NUMBER	B RO DAT 04/07/2	W/ FE \ 2008 \lag1ZT57	ARRANTY N /IN /N57F	E) CLAI DIV 3	DEALE 20654 MIDDLE	132			DVISOR #			
	LN-TOT: LN JOB CT	NR 35.23	TECH SSN	TOT-PTS TOT-PTS 10.30	 FC ₹3	COOLD TH CODE:	.4 : LHRS	OHRS NET-A AUTH. AU OHRS NET-A AUTH. AU	UTHOR.:	35.23 B.TOT. 26.42	290		
	LN JOB CT 3 04 LN-TOT:	CC PC ON 26.42	PART-NO. TECH SSN:	TOT-P T S	>1 V	LABOP C3157 TH CODE:	.3	OHRS NET-A AUTH. AL		26.42	X11		



3003 E. COLORADO BLVD. P.O. B(⊕: 5020 ; PASADENA, CALIFORNIA 91107-0869 PHONE (626) 449-3333

SERVICE - PARTS HOURS

www.teamchevyolds.com MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P. M.

CELL: CUSTOMER NO. TIVE NO. INVOICE DATE 42098 734 DANIEL E HERNANDEZ <u> 1588.</u> 04/08/08 CVW\$289325 LICENSE NO. COLOR STOCK NO, 13,263 BLACK, MALI YEAR / MAKE / MÖDEL D EUVERY DATE DELIVERY MILES 07/CHEVROLET/MALIBU 09/17/07 ALTADENA, VEHICLE I.D. NO. SILLING DEALER NO. PRODUCTION DATE 1 G 1 Z T 5 7 N 5 7 F. T. E, NO, 04/07/08 COMMENTS BUBINESS PHONE MO: 13265 JOB# 4 TOTALS----LABOR 26.42 JOB# 4 JOURNAL PREFIX CVWS JOB# 4 TOTAL 26.42 COMMENTS L/M @ ABOVE #. STATING VEHICLE IS READY 4/7/08
APPLIED ALL SERVICE COUPONS/SPECIALS.
NEXT SERVICE VISIT WILL BE IN 3.000 MILES OR 4 MONTHS.
FRONT BRAKE THICKNESS LIFE REMAINING: 45%
REAR BRAKE THICKNESS LIFE REMAINING: 35%
THANK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HUMMER THANK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HUMMER RECOMMENDATIONS ----->>>> TECHNICIAN RECOMMENDATIONS : 15K/1 YEAR SERVICE. FUEL INJECTION FLUSH, THROTTLE BODY SERVICE. PLEASE CALL 626-449-3333 EXT 256, TO SCHEDULE NEXT SERVICE VISIT. R/O TAX 0.00 R/O TOTALS WARRANTY CLAIM DETAIL TOTALS----98.37 CLAIM TOTALS 98.37

APPROVED BY SIGNATURE

PAGE 2 OF 3

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. WARRANTY COPY-W [CONTINUED ON NEXT PAG [] 12:44pm

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3003 E. COLORADO BLVD. P.O. BCX 5020 PASADENA, CALIFORNIA 91107-3669 PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715 EPA # CAD 028904382

WWW.teamchevyolds.com SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CELL CUSTOMER NO. ADVISOR AG NO. INVOICE DATE NVOIGE NO. 42098 DANIEL E HERNANDEZ 73. 1588 04/08/08 CVW5289325 LABOR RATE LICENSE NO. CLOB STÖCK NO. 13,263 BLACK, MALI YEAR / MAKE / MODEL CICUVERY DATE DELIVERY MILES 07/CHEVROLET/MALIBU 09/17/07 ALTADENA, CA PRODUČTION DATE ELLING DEALER NO. 1 G 1 Z T 5 7 N 5 7 F F. T. E. NO. F. O. DATE 04/07/08 RESIDENCE PHONE COMMENTS MO: 13265 JOB# 1 CHARGES-----LABOR -BRAKE & FR END DEPT HOURS. TECH STATUS OF THE CHILD TO THE CHILD T J# 1 09CVZ ROTATED AND BALANCED W/SERVICE. SUSP. OK ... JOB# 2 CHARGES-----LABOR -CUSTIOMER STATES CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLL J# 2 05CVZ ED UP, SEE RICK R. - INSPECT, DIAGNOSE, AND ADVISE. LOOSE VERIFIED CONCERN. R&R COME MLDG & RESURED TO CORRECT FLUTTERING. TEST DROVE POST REPAIRS, OK NOW. JOB# 2 TOTALS----LABOR 35.23 JOB# 2 JOURNAL PREFIX CVWS JOB# 2 TOTAL 35.23 JOB# 3 CHARGES-----LABOR -CUSTOMER STATES FRONT: YOURS 10.30 TECH(S) TO 10.30 TECH (S) TECH (S) TO 10.30 TECH (S) TECH REPAIR PER DOC #2084819 LUBE SMAFT PARTS - - - - - OTY - - - FP - NUMBER --DESCRIPTION- ------U/COST--E/COST--U/PRICE 26098237 LUBE KIT 8.800 7.36 7.36 7.36 10.30 COST TOTAL TOTAL - PARTS 10.30 3 TOTALS-----LABOR 26,42 PARTS 10.30 JOB# 3 JOURNAL PREFIX CVWS JOB# 3 TOTAL 36.72 JOB# 4 CHARGES ------LABOR -LABOR.

U# 4 05CVZ23

AGCESSORY REPAIR. HOURS 0.30 TECHES 714

CUSTOMER STATES L/F SEATBELT PILLAR AND L/R DOORS SKID
PLATE NOT ASSEMBLED PROPERLY, INSPECT, DIAGNOSE, AND ADVISE
VERIFIED CONCERN L/F PILLAR MOLDING
AND L/R OUT OF PLACE-POOR FITMENT/NOT SECURED. REINSTALLED MOLDINGS AND TRIM PILLARS. $\mathcal{A}(\mathcal{A}, \mathcal{A}, \mathcal{A},$ The second state of the field the contract of the second state of the second

PAGE 1 OF 3

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORM ATION ON BACK.
WARRANTY COPY-W (CONTINUED ON NEXT PACE 12:44pm

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STOCK NO.

DELIVERY MÎLES

PRODUCTION DATE

CVCS289325

MO: 13265



3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

B.A.R. LICENSE # AM 186715 EPA # CAD 028904332

CELL:

BLACK, MALI

www.teamchevyolds.ccm

SERVICE - PARTS HOURS MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

Сизтомен No. 42098	DANIEL E HERNANDEZ 734 1588	04/07/08
	LABOR RATE LICENSE NO. MILEAGE	BLACK, MA
	YEAR / MAKE / MODEL	DELIVERY DATE
ALTADENA, CA	07/CHEVROLET/MALIBU	09/17/07 SELLING DEALER NO.
	1 G 1 Z T 5 7 N 5 7 F	R. C. DAYE
BESIDENCE PHONE BUSINESS BRONE	DOMMENTS	04/07/08
	- · · · · · ·	
JOB# 1 CHARGES		
LABOR- CUSTOMER STATES VEHICLE SOUNDS, R. BEAT-UP VEHICLE. SUSPENSION IS VEHICLE. LIKE SOMETHING IS FUBBING OR HITT INSPECT. DIAGNOSE, AND ADVISE. L/FRT TIRE HAS FLAT SPOT AND CUPPIROTATED AND BALANCED W/SERVICE. SUSP. OK	DIS AND FEELS LIKE AN OLD Y NOISY. ALWAYS SOUNDS	
JOB# 1 TOTALS	- · · · · · · · · · · · · · · · · · · ·	
JOB# 2 CHARGES JOB# 1 .		
CUSTIOMER STATES CAN HEAR WIND TYPE ED UP. SEE RICK RINSPECT, DIAGE LOOSE. VERIFIED CONCERN.	語 医眼網路師師所 氏の形ぐ多次表示に在 籍所述を連絡的原理語句は当時代理解を 別WARRANTY E NOISE W/ALL WINDOWS ROLL D.E. AND ADVISE	
R&R COWL MLDG & RESJRED TO CORRECT TEST DROVE POST REPAIRS, OK NOW.	LUTTERING.	
JOB# 2 TOTALS	·	
.10R# 2	URNAL PREFIX CVCS JOB# 2 TOTAL 0.00	
JOB# 3 CHARGESJOB# 2	TOTAL TREE IN CICA BODY & TOTAL 0.00	
LABOR- O#33:05CW213:000000000000000000000000000000000000	緊 線的機能はTECHAS)を1014年 Particular Partic	,
PARTSQTYFP-NUMBERDESCRI	PITON	
1 26098237 LUBE KI	TOTAL - PARTS 0.00	
JOB# 3 TOTALS	•	
, "		
JOB# 4 CHARGES JOB# 3 3	CJRNAL PREFIX CVCS JOB# 3 TOTAL 0.00	
LABOR- SHE'T 05CV2283 CUSTOMER STATES L/F SEATBELT PILLAR PLATE NOT ASSEMBLED PROPERLY. INSP. VERIFIED CONCERN L/F PILLAR MOLDING AND L/R OUT OF PLACE-POOR FITMENT/ REINSTALLED MOLDINGS AND TRIM PILLAR	AND L/R DOORS SKID CT, DIAGNOSE, AND ADVISE.	



3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626), 449-3333

B.A.R. LICENSE # AM 136715 EPA # CAD 028904332

THE THE COMMITTEE STATE OF LAND STREET OF LAND

``wwwiteamchevyolds.com

SERVICE - PARTS HOURS MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

0901 ICVC\$289325					CELL:	
42098	ADVISOR DANIEL F	HERNANDEZ	734 TAG	1588	04/07/08	INVOICE NO. CVCS289325
	LABOR RATE	LICENSE NO.	MILEAGE		COLOR	STOCK NO.
	YEAR / MAKE / MOD			13,263	BLACK, MALI	DELIVERY MILES
ALTADENA, CA	O7/CHEVR	OLET/MALIBU	· <u></u>		09/17/07 SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z	<u>T 5 7 N 5 7</u>	F P. O. NO.		,	PRODUCTION DATE
BUSINES PHONE	·		o. no.		04/07/08	
	COMMENTS	•				MO: 13265
JOB# 4 TOTALS				17-14 III		
JOB# 5 CHARGESJOB# 4 .	OURNAL PREFI	IX CVCS JOB# 4	TOTAL	0.00		
LABOR-						
MAINTEANCE SPECIAL: LUBE, OIL AND F TIRES, INSP UNDERHOOD, CHASSIS AND INSPECT AND ADJUST TIRE AIR PRESSIS CHECK AND TOP OFF ALL VITAL FLUIDS COUPON PRICED @ \$109.75 + TAX AND H MAINTENANCE SPECIAL AS PER INSTRUCTIONS				######&B##05		
PARTSQTYFP-NUMBERDESCR P 1 89017342 FILTEL:		TATA!	DADTE	7.75 7.75		
G.O.G. & SUPPLIES	13.950 /	UNIT TOTAL -	G0G	13.95 13.95		
MISCCODEDESCRIPTION		CONTROL NO		2.00 2.00		
JOB# 5 TOTALS		~~~~				
		LABOR PARTS G_O.G. MISC	•	88.05 7.75 13.95 2.00	•	
J08# 5 3	URNAL PREFI	X CVCS JOB# 5.	TOTAL	111.75		
ESTIMATE	. 					
L/M @ ABOVE #. STATING VEHICLE IS READY 4/7/08 APPLIED ALL SERVICE COUPONS/SPECMALS. NEXT SERVICE VISIT WILL BE IN 3,1000 MILES OR 4 40 FRONT BRAKE THICKNESS LIFE REMAINING: 45%	NTHS.					
THANK YOU FOR CHOOSING TEAM CHEVE OLET / HYUNDAI / H JA		,				
RECOMMENDATIONS >>>> TECHNICIAN RECOMMENDATIONS 15K/1 YEAR SERVICE FUEL INJECTION FLUSH, THROTTLE BODY SERVICE.						
PLEASE CALL 626-449-3333 EXT 256. TO SCHEDULE N.X	SERVICE VI	SIT.				



3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715 EPA # CAD 028904332

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SERVICE - PARTS HOURS - WONDAY THRU FRIDAY 7:30 A.M. TO 5:36 P.M.

0901 CVC\$289325	miss miss that will itse	CELL:
42098	DANIEL E HERNANDEZ 734 1588	1 INVOICE DATE INVOICE NO. CVCS 289325
	LABOR RATE LIGENSE NO. MILEAGE 13,	263 BLACK, MALI SYOCKNO.
ALTADENA, CA	07/CHEVROLET/MALIBU	09/17/07
	1 G 1 Z T 5 7 N 5 7 F	R. O. DATE
RESIDENCE PHONE RUSINES: PHONE	COMMENTS	04/07/08
TOTALS		MO: 13265
******* NEW HOURS *******	TOTAL LABOR 88	3.05
EFFECTIVE NOVEMBER 1, 2006		7.75

TOTAL SUBLET...
TOTAL G.O.G.
TOTAL MISC CHG.
TOTAL MISC DISC
TOTAL TAX...

TOTAL INVOICE \$

0.00 1.79

113.54

SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM OPEN SATURDAYS !!! OPEN SATURDAYS !!!

(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE L MITED LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY FE AIRS

CUSTOMER SIGNATURE

APR 0 7 2008

CASH

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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Smild - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

<u>Help</u>

VIN:			10:12	ZT57N57F								•			
		.,				VEHI	CLE IN	(FO	RMAT]	IO:	N				
Merc	handising M	lodel :		1ZT69 -200	7 M	ALIBUSE	DAN 21	LT	7	Wa	rranty Start	Date:		9/17/200)7
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				(626) <i>57</i> 9-03	5(()	· 			E	us	iness Associ	ate Coc	ie: 2:	3599	
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EI 07034 P0128 P0117 P0118, LCS i OF COOLANT 07-06-02-001								INSUFFICIENT HEAT REF TSB 01/30					01/30/2	007	See Bulletin
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хм Е	quipped	Yes	XM)	Radio ID	37	XUK042	XM Status Inac			Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).					
			·············			APPLIC	CABLE	WA	RRAN	ΓIJ	ES \		· · · · · · · · · · · · · · · · · · ·		
			Desc	cription				1	ffective Date		. Effectiv Odomet		End Date	End	Odometer
36/360	00 BUMPE	R TO I	BUM	ER LIMITE	D V	'ARRANT	Y	09/	/17/2001	7	51	miles	09/17/2010		36051 miles
72/100 LIMIT	000 SHEET ED WARR	MET. ANTY	AL CO	OVERAGE R	LS	r Throu	GH	09/	/17/2001	7	51	miles	09/17/2013	,	100051 miles
96/800 PCM	00 FEDERA	L EM	(ISS IC	N CATALY	T (CONV. A	ND	09/	/17/2007	7: 7:	51	miles	09/17/2015		80051 miles
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R.O Date	Number	Туре		Labor Operation	Readir	12
03/03/2008	287752	#	J3500 - EN	GINE COOLANT THERMOSTAT REPLACEMENT	12245	
03/03/2008	287752	#	×	DAY COURTESY TRANSPORTATION	12245	
11/26/2007	068401	#	C2020 - 5 T	NSHADE REPLACEMENT - RIGHT SIDE		miles
11/26/2007	068401	#	B7626 - 140 R&R OR R	DLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT -	5672	miles
11/26/2007	068401	#	Z7903 - 3-0	AY COURTESY TRANSPORTATION	5672	miles
11/26/2007	068401	#		BLEM AND/OR NAMEPLATE - ONE - REPLACE		miles
11/14/2007	067807	#		AR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616	
11/14/2007	067807	#		JTHERN CALIFORNIA AIR FILTER OFFER		miles
11/14/2007	067807	#	Z7901 - 1-10	AY COURTESY TRANSPORTATION		miles
09/26/2007	065040	#	C1080 - VC OR REPLA	ATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN		miles
07/18/2006	A15853	I	Z7000 - PR	-DELIVERY INSPECTION - BASE TIME	0	miles

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MULTI-POINT VEHICLE INSPECTION

Name: \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Mortia T Year/Mode	0] Mer	LLU Date: 1	17/20
Repair Order #:VIN			3:67 MI:N	· /
Checked on	LOK ST MATOZANIA	ometer		AII:
	10K NavRequire	73.5.003.500n	Requires/Immedia	de Attention
S.C. Subandian		INTERIOR-		
Star Subscription activ	âted . !	P(er	nali iir g engine oil life:	% Reset: N/A:
WIPER BLADES		Air	Cor ditioning Performance	
		Ck body condition)		CHECK BATTERY
PSI@:	32 to 4/32 32 or Less set to:PSI 32 or Greater		8/32 or Greater 7/32 to 4/3;! 3/32 or Less PSI@:set to: 8/32 or Greater 7/32 to 4/32	PSI PSI
	et te:		3/32 or Less 💹	
Rear (if applicable)	ation needed	Check lamps) ead Depth:/32 ement needed notes performed Pattern/Damage	'SI®:set to:set to	Battery condition Battery cables and connections
CHECK FLUID	EVELS	unare more positive extension of the entire entry		water and trade the president with the president property of the president
OK FILLED	REQUIRES ATTENT	CHECK ON 5	BH AKES/MEASURE FRO	INT AND REAR LININGS
Engine oil		LF C	7 mm (9/32) (7) 6 mm (8/32) (6)	greater The second se
Brake fluid reservoir			3/10/14/3	
Transmission (if equipped w/dipstic	()			
Ceolant recovery reservoir		LB W	4 mm \$/33 5r c	
Power steering				2 RR
Windshield washer		Lowest Front Linin	g _	Lowest Rear Lining
ADDITIONAL CH		Brake sy	ste n (also including lines,	hoses and parking brake)
inspect for visible leaks:	200 April 100 Ap	Additio	nal Fecommended Ser	vices
Fuel system (also including gas cap	seating)			
Engine, transmission, drive axle, tran	sfor case	3)		
Shocks and struts – also check opera	tion	4)		
Inspect visual condition:		5)		SONA
Belts: engine, accessory, serpentine,	and/or V-drive	6)		
Hoses: engine, power steering and H	/AC	7)		
Steering components and steering link	300	8)		
Example 20 drive axle boots or driveshaffs and	U-ioInte	Service Consultant:		
Exhaust system components	Salar Sa	Technician:	Seg Transfer was a second of the	
	president and the second and a second		No.:	
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Copyright: all rights resorved.	·	MII	[] Required	☐ Performed
PAGE 26	AMOTSUD EWW CHENBOLET		100000000000000000000000000000000000000	0T:ET 800Z/b0/TT
JU JUVU	TH MODITION MAT	-	100000333031	0 1 - C 1 0 0 0 0 (M 0 / M 1

CHEVROLET HUMMER HYUNDAI 3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333 SERVICE HOURS MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M. NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com www.pasadenahummer.com

STATE DEC# DAD DM13671F

3/03/08 787752	9022 FOR THE PRESSON OF T
	West of CANADA SPREATE
SERVICE	
HCLE ID NO.	YEAR (HAKE FACORE ALL SPERSON NO. THEOMMENDATIONS FROM RC#2893
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SIAIL	: KEG# BAK - KM136715	ର ଶ	Advisor Toshehsa rivera LABOR INSTRUCTIONS
REC OPERATION	OMMENDED SERVICES OPERATION DESCRIPTION MO / MI	TOTAL	ORTGHNAC GUSTOWED PERT MATES - FOTAL STREET WAS A STREET WATER - FOTAL S
721124			CPECICYZOI PER PERENTI AND ELITER CUST STATES PEREORM 3.000 MILE OR 3. MONTH INTERPREVENTIVE MAINT

RECOMMENDATIONS: AUTH. NO. CONTACT RENTAL DAYS TOTAL AUTH, \$ DED. B.A.R. LICENSE # AM 136715 EPA # CAD 028904332

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

<u>Help</u>

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VIN			IGIZ	ZT57N57F									
r					VEH	ICLE E	NFO	RMATI	ON				
Merc	handising N	Aodel	:	1ZT69 -200	7 MALIBU SI	EDAN 2	LT	V	Varranty	Start Date	e :	09/17/200)7
BAR	S Order Ty	pe:		70 - RETAI	L-STOCK							,	<u> </u>
Deliv	Delivering Dealer: SCOTT CHEVROLET Selling Surce: 13 - CHE							VROLET					
				EL MONTE	E, CA 91731			s	ite Cod	:		20628	
				(626) 579-0.	500			В	usiness /	sociate C	ode:	223599	
Sei	rvice Contr	act:	No	Bran	ided Title :	No		Warra	nty Blod [: No	FDIS	tatus :	Paid
	***********				REQU	IRED F	TEL	D ACTI	ONS	+· <u>··········</u>			<u> </u>
Vehic	le Has No C	Curren	t Reco	ord Of Outst	tanding Camp	aigns							
	- Vendere				SERVICE	INFOR	MA.	TIONAL	ITEM S			·,, ·	
Туре	Number				Der	scription	n				l'oste	l Date	Status
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OnSta Equip		Yes	OnS	Star Status	Active	Refe (loca 667-	ited c	n the "O	e for det i nStar" til	is or:go to in GM Int	OnStar Onli foNET) or (8	ne Enrollr 88)ONST	nent ARI (888)
XM E	quipped	Yes	XM P	Radīo ID	5XXUK042	XM Status		Inactiv	e wwa.	mradio.gn	ge for decails n.ca or Deals T (1-877-438	r Hotline	
		-			APPLIC	CABLE	WA	RRANT	IES		<u> </u>	1	·
				ription				ffective Date		ective meter	End Date	End	Odometer
		·		·	D WARRANT		09/	17/2007		51 miles	09/11/201	0	36051 miles
LIMIT	ED WARRA	NTY			UST THROUG		09/	17/2007		51 miles	09/11/201	3 10	00051 miles
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50/1000 WARR	000 POWER ANTY	TRAII	N COV	VERAGE LII	MITED		09/	17/200 7	···	51 miles	09/17/2012	2 10	00051 miles
36/5000	0 CALIFOI	NIA I	EMISS	ZONS			09/1	7/2007	<u> </u>	51 miles	09/17/2010	5	0051 miles
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	. R.O	>	!			***			, p-	+		Ode	ometer

Page 2 of 2

R.O Date	Number	Туре	Labor Operation	l Res	ding
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL		
04/07/2008	289325	# 12		1326	63 miles
04/07/2008	289325	#	C3157 - HODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	†	53 miles
03/03/2008	287752	#	13500 - HIGINE COOLANT THERMOSTAT REPLACEMENT	1224	5 miles
03/03/2008	287752	#	Z7902 - 2- DAY COURTESY TRANSPORTATION	1224	
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE		2 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OF 1 E	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	2 miles
11/26/2007	068401	#	Z7903 - ::- DAY COURTESY TRANSPORTATION	567	2 miles
11/26/2007	068401	#	B7010 - HI BLEM AND/OR NAMEPLATE - ONE - REPLACE		2 miles
11/14/2007	067807		B4400 - REAR SIDE DOOR UP/DOWN'ADJUSTMENT - RIGHT SIDE		5 miles
11/14/2007	06780 7		Z2173 - SC UTHERN CALIFORNIA AIR FILTER OFFER		5 miles
11/14/2007	067807		Z7901 - 1-1-AY COURTESY TRANSPORTATION		5 miles
09/26/2007	065040	#	C1080 - W :ATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865	
07/18/2006	A15853	I .	Z7000 - FR 3-DELIVERY INSPECTION - BASE TIME	(miles

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3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

B.A.A. LICENSE # AM 1367/15 EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS NONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CUSTOMER NO.	01.CVCS291318				CELL:	
42098		H A RIVERA	615 TAG NO	2598	05/23/08	INVOICE NO. CVCS291318
	LADOR RAT		MILEAGE	20,397	BLACK, MALI	STOCK NO.
ALTADENA, CA	YEAR / MAK 07/CH VEHICLE I.D	HEVROLET/MALIBU			09/17/07	DELIVERY MILES
		1			SELUNG DEALER NO.	PRODUCTION DATE
RESIDENCO PHONE BUSIN	COMMENTS	"), No.		05/23/08	
TOTALS						мо: 20397
	h:h:::h	TOTAL LABOR.		9.95		

EFFECTIVE NOVEMBER 1, 2006

SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM

OPEN SATURDAYS !!! OPEN SATURDAYS !!!

(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

TOTAL PARTS.... TOTAL SUBLET... TOTAL G.O.G... TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX.....

TOTAL INVOICE \$

35,44

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE L'MITED

CUFTOMER SIGNATURE





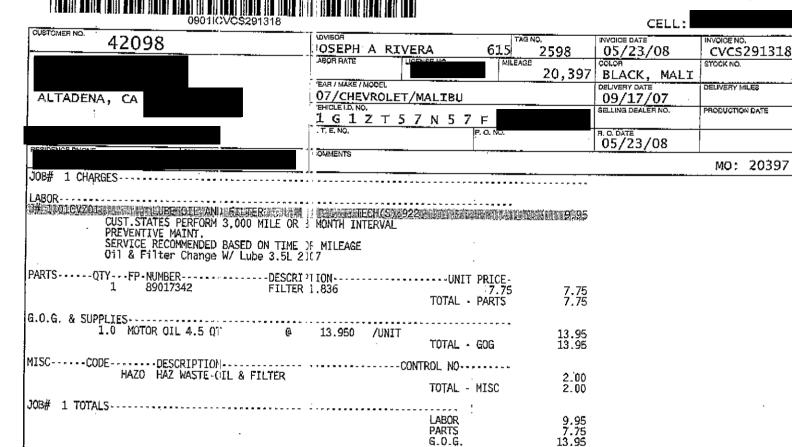
300% E. COLORADO BLVD. P.O. BOX 5020. F#SADENA, CALIFORNIA 91107-3869. PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

SERVICE - PARTS HOURS

\$40.00 (+TAX)

EPA # CAD 028904332



JOB# 1 JOJRNAL PREFIX CVCS JOB# 1 TOTAL

MISC

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ESTIMATE CUSTOMER HEREBY ACKNOWLEDGES RECEIVING

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□ Required

☐ Performed

6BJD149



MULTI-POINT VEHICLE INSPECTION

2578

Steer of the state	A control of the cont
Name:	MALIBY
Year/Mo	del: 07 4444 Date: 5/23/08
Repair Order #29/3/8 VIN (last 6 digits): 7 =	7030
	Odometer: <u>20397</u> MI: MII:
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	INJERIOR
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(C	TIRES AND TREAD DEPTH CHECK BATTERY Check body condition)
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LF 7/32 to 4/32	7/32 to 4/32 RF
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8/32 or Greater	B/32 or Greater 1
LF RF LR 7/32 to 4/32 個 3/32 or Less	7/32 to 4/32 RR
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OK FILLED RETURES ATT	FINTION 7 mm (9/32)strope ater LF 6 mm (8/32) to diprime 5.22 4 mup (9/32) for great 9.2 LR LR Lowest Front Lining Lowest Rear Lining
OK FILLED RETURES ATT Engine oil Brake fluid reservoir Transmission (If equipped w/dipstick) SEALED Coolant recovery reservoir Power steering ELECTICE Windshield washer	FINTION 7 mm (9/32)steercater LF 6 mm (8/32) to 4 print (9/32) to 1 print (9/32) t
OK FILLED REQUIRES ATT Engine oil Brake fluid reservoir Transmission (If equipped w/dipstick) SEALED Coolant recovery reservoir Power steering Windshield washer ADDITIONA CHECKS	FINTION The man (9/32) strong actor LF 6 mm (8/32) to supplie 2 A min (9/32) or giguta LR 4 min (9/32) or giguta LR 2000 (8/92) or giguta RR Lowest Front Lining Lowest Rear Lining Brake system (also including lines, hoses and parking brake) Additional Recommended Services
OK FILLED REQUIRES ATT Engine oil Brake fluid reservoir Transmission (If equipped w/dipstick) SEALED Coolant recovery reservoir Power steering Windshield washer ADDITIONA CHECKS Inspect for visible leaks:	FINTION LF 6 mm (8/32) to 4 particles A migrate/52 to 4 particles LR 4 migrate/52 to 4 particles LR Lowest Front Lining Lowest Rear Lining Brake system (also including lines, hoses and parking brake) Additional Recommended Services 1)
OK FILLED REQUIRES ATT Engine oil Brake fluid reservoir Transmission (If equipped w/dipstick) SEALED Coolant recovery reservoir Power steering Windshield washer ADDITIONA CHECKS Inspect for visible leaks: Fuel system (also including gas cap seating)	FINTION LF 6 mm (8/32) to expend to the period of the per
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Engine oil Engine oil Brake fluid reservoir Transmission (If equipped w/dipstick) Coolant recovery reservoir Power steering ADDITIONA SCHECKS Inspect for visible leaks: Fuel system (also including gas cap seating) Engine, transmission, drive axis, transfer case Engine cooling system Shocks and struts — also check operation Inspect visual condition: Belts: engine, accessory, serpontine, and/or V-driv > Hoses: engine, power steering and HVAC Engine air filter and cabin air filters Steering components and steering linkage	FINTION The matter of the mat
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☐ Required

☐ Performed

B.A.R. LICENSE # AM 136715

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CHEVROL	ET HUMMER HYUNDA!

3003 E, COLORADO BLVD. P.O. BOX 5020 PASÁDENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M. NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com www.pasadenahummer.com



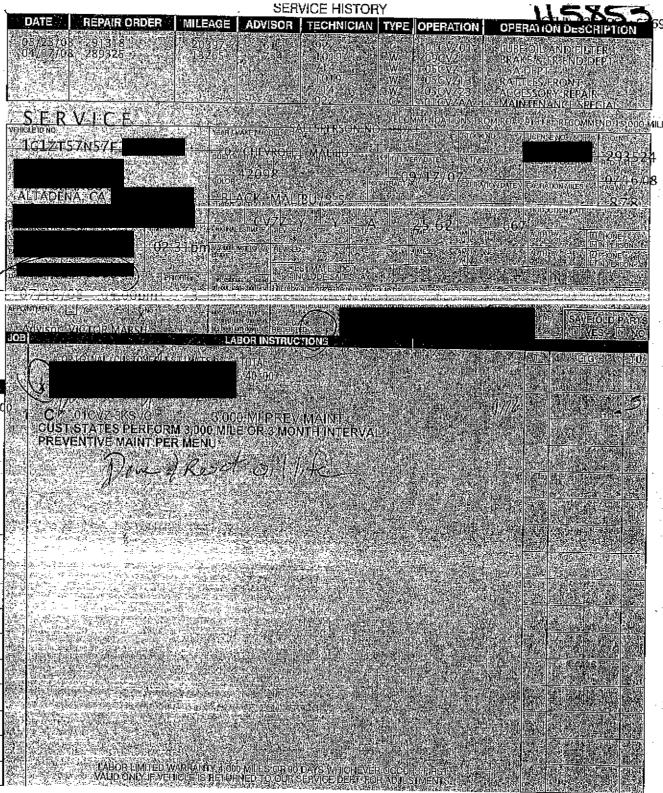
STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
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CONTACT		
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DED.		

EPA # CAD 028904332



GM Vehicle Inquiry System Summary Control of the second of the s

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Dulivery Information - Dealer Information -Service Contract - Warranty Block - Brand d Title

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Minus.			Descri						Effective Date		Bective		End D	ate	End (Odometer	
						D WARRA	YTV(09	9/17/2007		51 m	iles	09/17/2	010	36	5051 miles	
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50051 miles

36/50000 CALIFORNIA EMISSIONS

51 miles

09/17/2010

1					
84/70000 CALIFORNIA SELECT COMPONENT		09/17/2007	51 miles	09/17/2014	70051 miles
	CLAIM I	π_{ISTORV}			

R.O Date	R.O Number	Туре	Labor Operation	Odon Read	
04/07/2008	289325	.#-	C0010 - COWL AREA - RESEAL		mile
04/07/2008	289325	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	13263	mile:
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRUM PANEL REPLACEMENT - RIGHT SIDE	13263	mile
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245	miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245	miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672	miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER / I WELD JOINT - RIGHT - R&R OR RE	5672	miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTAT ON	5672	miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - CNE - REPLACE		miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJ STMENT - RIGHT SIDE	· · · · · · · · · · · · · · · · · · ·	miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616	miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION		miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OF ENING - RIGHT - ALIGN OR REPLA		miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME		miles

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01:81 8002/00/11



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B.A.R. LICENSE # AM 136715 EPA # CAD 028904332

www.teamchevyolds.ccm

SERVICE - PARTS HOURS - WIDNDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

|--|

090110VCS293524	ADVISOR		TAG NO.	CELL:	(humana - it
42098	VICTOR MARSH	66	7 878	07/16/08	CVCS293524
		ENSE NO.	25,621	BLACK, MALI	STOCK NO.
ALTADENA, CA	YEAR/MAKE/MODEL 07/CHEVROLET/	MALIBU		09/17/07	DELIVERY MILES
,	1 G 1 Z T 5			SELLING DEALER NO.	PRODUCTION DATE
	=, T. E. NO.	P. O. NO.	. ,,	R. O. DATE 07/16/08	
ESCIPENAS DIVANCE	COMMENTS.	· · · · · · · · · · · · · · · · · · ·		017 207 00	мо: 25622
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LABOR- CUST. STATES PERFORM 3,000 MILE OR 3 PREVENTIVE MAINT. PER MENU SERVICE RECOMMENDED BASED ON TIME OF SERVICE COMPLETED AS PER CUSTOMER R	MONTH INTERVAL	i Eustenburseturaansisuu			2 Q
ARTSQTYFP-NUMBERDESCRJF 1 89017342 FILTEF	ION .836	TOTAL - PARTS	75 7.75 7.75		
.0.G. & SUPPLIES@ 1.0 MOTOR OIL 5.0 QT @		TOTAL - GOG	15.50		
ISCCODE		TOTAL - MISC	- 2.00 2.00		
OB# 1 TOTALS		LABOR PARTS G.O.G. MISC	9.95 7.75 15.50 2.00	·	
JOB# 1 10	JRNAL PREFIX CVCS	JOB# 1 TOTAL	35.20		
STIMATE),		*		
***** NEW HOURS ****		TOTAL LABOR			6 2008
EFFECTIVE NOVEMBER 1, 2006		TOTAL PARTS TOTAL SUBLET TOTAL G.O.G	9.95 7.75 0.00		
SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM	•	TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC	2.00	By C	7+
OPEN SATURDAYS !!! OPEN SATURDAYS !!!		TOTAL TAX	1.92		
WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)	TO	TAL INVOICE	\$ 37.12	-	
ARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LI LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REP	IITED JRS	•			

COSTOMER SIGNATURE

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MULTI-POINT

	VEHICLE INSPECTION
Name:	Year/Model: DT MAUB (bate: T(16/0)) neter: SQU MI: MII:
Repair Order #: 24357 \N (last 8 (lights):	neter: CO2 /MI: MII:
	ay Require Attention Soon P. Bequires Immediate Attention
	INTERIOR
Star Subscription autivated	Remaining engine oil life: % Reset: 1/15 N/A:
by <u>@A</u>	Air Conditioning Performance
WIPER BLADES	CHECK TIRES AND TREAD DEPTH CHECK BATTERY
8/32 or Greater — 7/32 to 4/32	(Check body condition) 8/32 or Greater
3/32 or Less	7/32 to 4/32 · RF 3/32 or Less
PSI@:set to:_ <u>30_</u> PS set to:_30_PS	PSI@:set to: 2 PSI
LR 7/32 to 4/32	8/32 or Greater 7/32 to 4/32 RR
3/32 or Less PSI@:set to: 3/2 PS	3/32 or Less
Rear (if applicable)	(Check lamps) PSI@:set to: 30 PSI Lowest Tread Depth:/32
Rotation needed	Alignment needed Balance needed Battery condition
Windshield condition Cracks	☐ Alignment performed ☐ Balance performed Battery cables and Wear Pattern/Damage RF ☐ RR ☐ connections
CHECK FLUID LEVELS	CHECK BRAKES/MEASURE FRONT AND REAR LININGS
OK FILLED BEIN	UIRES ATTENTION 7 mm (9/32) TOTAL
OK FILLED BEI U	
OK FILLED BEILU Brake fluid reservoir	UIRES ATTENTION 7 mm (9/32) TOTAL
OK FILLED BELLU Brake fluid reservoir Transmission (if equipped w/dipstick)	### ##################################
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OK FILLED BEILU Engine oil Brake fluid reservoir Transmission (if equipped w/dipstick) Coolant recovery reservoir Power steering Windshield washer ADDITIONAL CHECKS Inspect for visible leaks: Fuel system (also including gas cap seating) Engine, transmission, drive axia, transfer case Engine cooling system Shocks and struts — also chect: operation Inspect visual condition: Belts: engine, accessory, serpentine, and/or V-dr will Hoses: engine, power steering and HVAC Engine air filter and cabin air filters	UIRES ATTENTION To mm (9/32) and and and a mm (8/32) and a mm (8/
Engine oil Brake fluid reservoir Transmission (if equipped w/dipstick) Coolant recovery reservoir Power steering Windshield washer ADDITIONAL CHECKS Inspect for visible leaks: Fuel system (also including gas cap seating) Engine, transmission, drive axia, transfer case Engine cooling system Shocks and struts — also check operation Inspect visual condition: Belts: engine, accessory, serpentine, and/or V-dr washers: Hoses: engine, power steering and HVAC Engine alr filter and cabin air filters Steering components and steering linkage	UIRES ATTENTION LEF 6 mm (8/32/150 mm) 4 mm (8/32/150 mm) Lowest Front Lining Lowest Front Lining Lowest Rear Lining Brake system (also including lines, hoses and parking brake) Additional Recommended Services 1) 2) 3) 4) 5) 6) 7) 8)
Engine oil Brake fluid reservoir Transmission (if equipped w/dipstick) Coolant recovery reservoir Power steering Windshield washer ADDITIONAL CHECKS Inspect for visible leaks: Engine, transmission, drive axia, transfer case Engine cooling system Shocks and struts — also check operation Inspect visual condition: Belts: engine, accessory, serpentine, and/or V-dr will Hoses: engine, power steering and HVAC Engine air filter and cabin air filters Steering components and steering linkage CV drive axie boots or driveshafts and U-joints	UIRES ATTENTION To mm (8/32) From the second secon
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Engine oil Brake fluid reservoir Transmission (if equipped w/dipstick) Coolant recovery reservoir Power steering Windshield washer ADDITIONAL CHECKS Inspect for visible leaks: Fuel system (also including gas cap seating) Engine, transmission, drive axla, transfer case Engine cooling system Shocks and struts — also check operation Inspect visual condition: Belts: engine, accessory, serpentine, and/or V-dr w Hoses: engine, power steering and HVAC Engine alr filter and cabin air filters Steering components and steering linkage CV drive axle boots or driveshafts and U-joints Exhaust system components	UIRES ATTENTION To mm (8/32) From the second secon

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TEAM CHEVROLET

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11/04/2008

TOTAL AUTH, \$ DED;

B.A.R. LICENSE # AM 136715

3003 E. COLORADO BLVD. PO. BOX 5020. PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com www.pasadenahummer.com

090 1/295309

W 4M 0/10/00 4 1443

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
01CVZ~30KSVC 00CVZ~8G/COOL	30K SERVICE LBG COOLING FLUSH	MI MI	0.00 149.95
OTĈVZ~BG/GÓOĹ	L BG COOLING FLUSH	Mij	Ø.0

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AUTH.
NO.

CONTACT ZLOG 8 Z37

RENTAL DAYS

i	DATE REPAIR ORDER	MILEAGE ADVISOR	TECHNICIAN TYPE	OPERATION	OPERATION DESC	AIPYION 69
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EPA # CAD 028904332

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS MONDAY THRU FRIDAY 7:00 A.M. TO 8:00 P.M. NO CARS RELEASED AFTER CLOSING



* STATE REG# BAR - RM136715

RECOMMENDED SERVICES

	OPERATION	OPERATION DESCRIPTION	MO/M	TOTAL
	01CVZ-30KSVC 00CVZ-BG/COOLI	30K SERVICE L BG COOLING FLUSH	MI Mi	0.00 149.95
14174	01CVZ-BG/COOL	L BG COOLING FLUSH	MJ	0.00
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B.A.R. LICENSE # AM 196715 EPA # CAD 028904332

SERVICE - PARTS HOURS

DEWMANATERMONERANCHEVYOLDS.COM ... SEESTREE MONDAY-THRU FRIDAY 7:30 A.M. TO. 5:30 P.M. ... SEE SEESTREE SEESTRE

			· .		TAG NC		CELL:	INVOICE NO.	
42098	}	JOSEPH A			615	290	08/29/08	CVWS2	95309
		LABOR RATE	LICENSE	NÒ.	MILEAGE	29,072	BLACK, MALI	STOCK NO.	
	·	YEAR / MAKE / MO		TRU			09/17/07	DELIVERY MILI	ES
TADENA, ÇA		VEHICLÉ I.D. NO.	ROLET/MAL				SELLING DEALER NO.	PAODUCTION	DATE
	· <u>·······</u>	1 G 1 Z	T 5 7 N		, NO,		R. O. DATE	 	
							08/23/08		
NGE PHONE	BUSINESS PHONE	COMMENTS			3		•	MQ: 21	9072
1 CHARGES								-	
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	577704 590668	GASKET 1.154 GASKET 1.154	13.25 5.26	5.26	18.55 7.36	18.55 7.36			
	346290	COOLANT 8.800	14.29	14.29 2 32.80	20.01	20.01			
				TOTAL - PA	ARTS	45.92			
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				_ABOR PARTS		176.16 45.92			
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\$QTYFP-NU	MBER	-DESCRIPTION LUBE KIT 8.800	-U/COST - E/ 7.54	/COST U/! 7 - 54	PRICE 10.56	10.56			
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NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. FILE COPY-W [CONTINUED ON NEXT PAGE] C 2::10pm

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3003 E. COLORADO BLVD. P.O. BOX 5(2) PASADENA, CALIFORNIA, 91107-3869 PHONE (626) 449-3333

IS.A.R. LICENSE # AM 186715 EPA # CAD 028904332...

SERVICE - PARTS HOURS

-- www.teamehevyolds.com.com.go.com.monday.thhu.friday.7:30.4.M. TO.5:30 P.M. -- your Williams of the second secon

					CELL:	
QMER NO. 42098	JOSEPH A RIVE	RA 61	TAG N	290	08/2:9/08	INVOICE NO. CVWS295309
-		NȘE NO.	MILEAGE	29,072	BLACK, MALI	STOCK NO.
LTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/	MALIBU	1		09/3.7/07	DELIVERY MILES
LIMDLIAM, CA	VEHICLE LD. NO. 1 G 1 Z T 5 7	7 N 5 7 F			SELLING CEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. N	<i>)</i> .		08/2.3/08	
DENCE PHONE LEUSINESS PRONE	COMMENTS					мо: 290722
# 4 CHARGES				*		
CUSTOMER STATES THAT THE LEFT OISE FROM THE TOP OF THE DOOR EVROLET TRIED TO REPAIR THE EEM TO CLOSE LIKE THE OTHER R HINGES. CHECK AND ADVISE. CHECKED & FOUND DOOR OPENING W/STRIP. TS	CUSTOMER STATES THAT SO OOR AND NOW THE DOOR DOES EAR DOOR AND FEELS LOOSE W/STRIP CRUSHED.ORDERED ESCRIPTION	OTT CH NOT S AT THE E/COSTU/PRI	51	0.00 0.00		
OMMENDATIONS	S FRONT BRAKES \$292.78	R/O TAX R/O TOTALS		0.00		
RANTY CLAIM DETAIL TOTALS	·	(0,0 /0//12				
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9E 2 OF 3

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

3,A.R. LICENSE # AM 136715

EPA # CAD 028904332 🐬

www.teamchevyolds.com

SERVICE - PARTS HOURS

CELL: INVOICE NO: NVOICE DATE OMER NO. ADVISOR TAG N 42098 cvws295309 615 08/29/08 JOSEPH A RIVERA STOCK NÓ. CÓLÓA LABOR RATE 19,072 BLACK, MALI DELIVERY MILES DELIVERY DATE YEAR / MAKE / MODEL 09/:L7/07 07/CHEVROLET/MALIBU LTADENA, RECOLLECTION DATE SELLING DEALER NO. 1 G 1 Z T 5 7 N 5 7 F R. O. DATE P. T. E. NO. 08/23/08 COMMENTS MQ: 290722 AUDIT SLIP-DCS DATA FILE: GMGMWF.527 08/29/2008 WARRANTY NEW CLAIM 1440 RO NUMBER RO DATE VIN 295309 08/23/2008 1G1ZT57N57F DIV DEALER ODOMETER SERVICE ALVISOR # 20654 29072 MIDDLE: CUSTOMER NAME; FIRST: PHONE; WORK: LAST: | LABOP LHRS OHRS NET-AMT. L/B TOT. LN JOB CT CC PC FC TOT-PTS VN 3 222.08 45.92 J3529 12577704 1.76.16 01 AUTH, AUTHOR, LN-TOT: TECH SSN: AUTH CODE: MEMO PART NUMBERS: 12590668 12346290 LN JOB CT CC PC 2 02 NE 1 PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. L B TOT. 26098237 TECH SSN: E9448 AUTH. AUTHOR. AUTH CODE: LN-TOT: 36.98 R.O. TOTAL: 259,16

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16265680321

CELL: INVOICE NO. NVOJČE DATE MER NO. ADVISOR CVW\$295309 08/29/08 42098 615 290 JOSEPH A RIVERA LADOR RATE BLACK, 29,072 MALI DELIVERY MILES YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU 09/17/07 .TADENA, CA PRODUCTION DATE SELLING D. ALEA NO. 1 G 1 Z T 5 7 N 5 7 R. O. DATE F, T, E. NO. ā. O. 08/23/08 COMMENTS MO: 290722

AUDIT SLIP-

DCS_DATA_FILE: GMGMWF.527

08/29/2008

295309

WARRANTY NEW CLAIM

RO NUMBER RO DATE

08/23/2008 1G1ZT57N57F

DIV

DEALER ODOMETER SERVICE AD 1150R #

20654 29072

CUSTOMER NAME: FIRST: LAST:

MIDDLE: PHONE; WORK:

HOME:

LN JOB CT CC PC PART-NO. VN 3 01

TOT-PTS FC LABOP 45.92 2K J3529 LHRS OHRS NET-AMT. LAU- FOT 2.0 .75.16

12577704 TECH SSN: 222.08 LN-TOT: MEMO PART NUMBERS: 12590668 12346290

AUTH CODE:

AUTH. AUTHOR .:

PART-NO. 26098237 TECH SSN: LN JOB CT CC PC 2 02 NE 1 02 ĽN-TŎŤ: 36.98

TOT-PTS 10,56

LHRS FC LABOP 93 E9448 .3 AUTH CODE:

OHRS NET-AMT. LATETOT AUTH AUTHOR :

R.O. TOTAL:

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SERVICE - PARTS HOURS www.www.teanscheVyotds.com。\$\$\$\text{\$\text{\$\sigma}\$}\text{\$\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$\text{\$\sigma}\$}\text{\$

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OMER NO. 42098	ADVIEOR		TAG NO.		INVOICE L'ATE	INVOICE	
42098	JOSEPH A RIVE	RA ENSE NO.	MILEAGE	<u> 30</u>	08/29/08	STOCK N	s295309
		•		29,072	BLACK, MALI		
	07/CHEVROLET/	MALTRU			09/1.7/07	DELIVERY	/ MILES
_TADENA, CA	VEHICLE I.D. NO.		· _ ·		BELLING I EALER NO.	PRODUCT	TON DATE
	1 G 1 Z T 5		F.O. NO.		R. O. DATIÉ		
	F. I. E. NO.	ľ	r, Q. MQ.		08/23/08	l	
SENGE PHONE BUSINESS PHONE	COMMENTS					MO:	290722
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# 4 CHARGES							
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W/STRIP.		- (000-					
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DINIENDATTONG			i				
OMMENDATIONSOMMEND THE FOLLOWING:							
30.000 MILE SERVICE							
BRAKE FLUID EXCHANGE FRONT BRAKES WORN TO 5% REMAINING, NEEDS FRO	INT BRAKES \$292.78						
REAR BRAKES WORN TO 10% REMAINING. NEEDS REA	R BRAKES \$292.78						
	•	R/O TAX		0.00			
		R/O TOTA	ALS	259.06			
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B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

SERVICE - PARTS HOURS

09011CVW52953					CELL:	Luciosais
^{No.} 42098	JOSEPH A RIVER	A	615 TAGN		08/29/08	CVWS29530
	LABOR RATE LICEN	RE NO	MILEAGE	29,072	COLOA BLACK, MALI	STÓCK NÓ.
	YEAR / MAKE / MODEL	A	1		09/1.7/07	DELIVERY MILES
DENA, CA	07/CHEVROLET/M.			17.7	SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z T 5 7 F.T.E.NO.)- P, Q. NO.		B. O. DATT	
REANS SHOW	COMMENTS				08/23/08	20077
a who are				- ar		мо: 29072
CHARGES						
CVZ HEAVY LINE DEPT CUSTOMER CAN SMELL AND SEE CO FOLD. CHECK AND ADVISE. PRESSURE TEST COOLING SYSTEM GASKETS	HICLE HAS BEEN LOOSING COOLA OLANT LEAKING AT THE INTAKE M LEAKING AT CROSSOVER PIPE	NT, C		5 4176416		
REPLACE CROSSOVER PIPE GASKI	-DESCRIPTION	E/COSTL	J/PRICE	18.55		•
i 12590668	GASKET 1.154 13.25 GASKET 1.154 5.26	13.25 5.26	18.55 7.36	7.36		
1 12346290	COOLANT 8.800 14.29 COST TOTAL	14.29 32.80	20.01	20.01		
		TOTAL -	PARTS	45.92		
TOTALS		LABOR		176.16		
•		PARTS		45.92		
CHARGESJO	DB# 1 JOURNAL PREFIX CVWS	.JOB# 1	TOTAL -	222.08		
CUSTOMER STATES THAT WHEN GO CUSTOMER STATES THAT WHEN GO NG TYPE NOISE IN THE STEERIN INTERMEDIATE SHAFT CLUNK LUBE INTERMEDIATE SHAFT PER COTYFP-NUMBER	NG. CHECK AND ADVISE. TSB	E/COSTL	J/PRICE 10.56	10.56 10.56		
TOTALS		LABOR PARTS		26.42 10.56		
CHARGES	DB# 2 JOURNAL PREFIX CVWS	JOB# 2	TOTAL	36.98		
OVILGATO TO SEATURS Y & ECONTROLS CUSTOMER STATES THAT THE DRI	IVER SEAT POWER ADJUSTMENT P TIMES. CHECK AND ADVISE.	ORWAR		i os mich ochoo		
CHECKED MOTORS ORDERED LFT 8	DESCRIPTIONU/COST SWITCH 11.558 19.58	0.00 0.00	27.41	0.00		

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§E 1 OF 3

3003 E. COLORADO BLVD. P.O. BOX 50 20 PASADENA, CALIFORNIA 91107-3869 PHONE (626), 449-3333

E.A.R. LICENSE # AM 136715

EPA # CAD 028904332

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PAGE

www.teamchevyolds.com Monday Thru Friday 7:50 A.M. TO 5:30 P.M.

	295309					CELL:	
42098	ADVISOR	A RIVERA	61	.5		08/26/08	INVOICE NO. CVC\$295305
42030	LABOR RATE	LICENSE		MILEAGE	200	COLOR	STOCK NO.
	YEAR / MAKE /	MODEL		: 1	29,072	DELIVERY DATE	DELIVERY MILES
TADENA, ÇA	07/CHE	VROLET/MAL	LIBU			09/17/07 SELLING DI ALER NO.	PRODUCTION DATE
	161	<u>z т 5 7 м</u>	N 5 7 F		107	R. O. DAYE	
	F. T. E. NO.		P. C. N	<i>φ</i> .		08/23/08	
ICE PHONE	COMMENTS . ,						MO: 29072
1 CHARGES							· · · · · · · · · · · · · · · · · · ·
CUSTOMER STATES THAT THE USTOMER CAN SMELL AND S FOLD, CHECK AND ADVISE, PRESSURE TEST COOLING S GASKETS REPLACE CROSSOVER PIPE 1 12577704 1 12590668 1 12346290	EE COOLANT LEAKING AT YSTEM LEAKING AT CROS GASKETS TO CORRECT CO	SOVER PIPE OLNT LEAK	⊶uanı UNIT PRIG	Œ-	HARRANTY HARRANTY HARRANTY HARRANTY		
1 TOTALS			TOTAL - PART	Γ\$	0.00		
2 CHARGES	TOP# 1 TOURNAL DR	EETY CUCS	JOB# 1 TOTA	AL.	0.00		
090VZ064 BOTH TEST FOR NOTSE CUSTOMER STATES THAT WH NG TYPE NOISE IN THE ST INTERMEDIATE SHAFT CLUN LUBE INTERMEDIATE SHAFT	EERING. CHECK AND ADV K	EGHTSD:1019 HERE IS A CLI ISE.	NKI UNKI		U VERANTY		·
QTYFP-NUMBER 1 26098237		Ī	UNIT PRIC	CE- rs	₩ NRRANTY 0.00	•	
2 TOTALS							
3 CHARGES	JOB# 2 JOURNAL PR	EFIX CVCS	JOB# 2 TOTA	γΓ	0.00		,
050VZT6 SEAT ASSYSTECTION CUSTOMER STATES THAT THE D OR BACK STOPS WORKING CHECKED MOTORS.ORDERED	TROEST TO THE TROEST AND THE PRIVER SEAT POWER AS AT TIMES. CHECK AND LET FRI SEAT SWITCH.	ECHOSO ZIZIA DJUSTMENT FOR ADVISE.	OSCIOLENISTICESTICE RWAR		H BRANTA		
QTYFP-NUMBER 0 22718127 PART ON SPECIAL ORDER	SWITCH 11.558		UNIT PRIC	Œ-	WIRRANTY		
3 TOTALS	S SPECIAL ORDERED **	7	FOTAL - PART	'S	0.00		
O LOTUTO-1		**************************************			معاجا		
	JOB# 3 JOURNAL PR	FLIX CACZ C	ов# 3 тоти :	\L	0.00		
•	TTO ABUSINESS ST						
1 OF 2 NOTICE	E TO CONSUMER: PLEA FILE COPY		ORTANT INF UED ON NEXT				Reynolds and Roynolds Comp ERAINTINVE SP608613 (0)

TEAM CHEVROLET



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3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626), 449-3333

3.A.R. LICENSE # AM 136715

SERVICE - PARTS HOURS MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

EPA # CAD 028904332

CELL INVOICE LATE NVOICE NO. ADVISOR TAGN 42098 615 CVCS295309 08/26/08 JOSEPH A RIVERA STOCK NO. LABOR DATE COLOR 29,072 BLACK, MALI DELIVERY DATE DELIVERY MILES YEAR / MAKE / MODEL 09/1.7/07 07/CHEVROLET/MALIBU LTADENA, CA RODUCTION DATE VEHICLE I.D. NO. BELLING DEALER NO. 1 G 1 Z T 5 7 N 5 7 R. O. DATI 08/23/08 мо: 290722 3# 4 CHARGES------CUSTOMER STATES THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM THE TOP OF THE DOOR, CUSTOMER STATES THAT SCOTT CHE EVROLET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES. CHECK AND ADVISE.

CHECKED & FOUND DOOR OPENING W/STRIP CRUSHED.ORDERED W/STRIP. ----DESCRIPTION---------UNIT PRICE-RTS-----QTY---FP-NUMBER------0 15878956 PART ON SPECIAL ORDER WEATHERST 10.694 VARRANTY *** QUANTITY 1 IS SPECIAL ORDERED ** 0.00 TOTAL - PARTS 9# 4 TOTALS------JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00 TIMATE-----STOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX) REAR BRAKES WORN TO 10% REMAINING. NEEDS REAR BRAKES \$292.78 ***** NEW HOURS ***** TOTAL LABOR.... TOTAL PARTS.... 0.00 EFFECTIVE NOVEMBER 1, 2006 TOTAL SUBLET... TOTAL G.O.G... TOTAL MISC CHG. 0.00 SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM 0.00TOTAL MISC DISC 0.00 TOTAL TAX..... 0.00 OPEN SATURDAYS !!! OPEN SATURDAYS !!! **TOTAL INVOICE \$** 0.00 : WILL NO LONGER BE OPEN LATE THURSDAY EVES) TS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED IFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS 2 6 2008 CUSTOMER SIGNATURE

> NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK. . [END OF INVOICE] 0 1: (8pm

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GE2 OF 2

6/2008 7:05 PARTS REQUEST

3352

PAGE 1

OP. DESCRIPTION ADVISOR NO. JOE# CWI OP.CODE 615 3 HEAVY LINE 10CVZ 742 1 CARLINE/MODEL MILEAGH SERIAL # ΥR MAKE 29072 1G1ZT57N57F 217 CHEVROLET MALIBU DESCRIPTION: PRODUCTION DATE: DMER NO: 42090 09/17/2007 DÉLIVERY DATE: IN-SERVICE DATE: ESS: ALTADENA CA TRANS TYPE: , STATE: 3.5L V& SFI CYL ENGINE CONFIG: CODE: GINE NUMBER

TOMER STATES THAT THE VEHICLE HAS BEEN LOOSING COOLDUT, CIMER CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANIC CHECK AND ADVISE.

PART DESCRIPTION
P&A REAR BRK PADS
P&A FRT BRK PADS
P&A BRK CLEAN

15243254-260 15808204-260

2960 4900 534

JOB QTY 1 1 1 1 1 1

23	JOB# 1	ap.code 100vz	OP.DESCRIPTION HEAVY LINE TEST FOR NO	TECH 742 1019	PASG W
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84 3549

TEAM CHEVROLET

11/04/2008 13:10 16265680321

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

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Help

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07/18/	2008	080	210	#	E7631 - MO STEERING	TOR AND CO	NTROL	LER ASSE	MBL	Y, ELECTF	OVICPO	OWER		25874 miles
07/18/	2008	080	210	#	C2020 - SU	SHADE REPI	ACEM	ENT - RIG	HT S	IDE	 		1	25874 miles
07/18/	2008	080	210	#	E9740 - GEA	AR ASSEMBL	Y, POW	ER STEER	ING	REPLACE				25874 miles

13263 miles

04/07/2008

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04/07/2008	. 289325	. #	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	.13263	miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	13263	miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245	
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245	miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672	miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OF.	5672	miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672	miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672	miles
11/14/2007	06780 7	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616	miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616	miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616	miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIG : " - ALIGN OR REPLA	865	miles
07/18/2006	A15853	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

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☐ Performed



MULTI-POINT VEHICLE INSPECTION

Year/Model:() INTERIOR Star Subscription activated Remaining engine oil life:_ ar Day III 🔯 📓 Air Conditioning Performance WIPER BLADES CHECK TIRES AND TREAD DEPTH (Check body condition) 🖓 8/32 or Greater 8/32 or Greater 🕮 -y 7/32 to 4/32 7/32 to 4/32 💯 RF 優麗 3/32 or Less 3/32 or Less 🎆 set to: PSI set to: 猕 8/32 or Greater 8/32 or Greater 💹 LR 7 7/32 to 4/32 ä RF 7/32 to 4/32 LLARR 图 3/32 or Less 3/32 or Less/🚳 PSI@: set to: set to: (Check lamps) Lowest Tread Depth: 📟 📸 🐷 Rear (if applicable) 👾 🧗 Battery condition Rotation needed. Alignment needed Balance needed Windshield condition 🔲 Rotation perforπ e i Alignment performed Balance performed 屬 Battery cables and LF 🗀 LR 🛚 Wear Pattern/Damage connections RF 🛄 RR 🖳 CHECK FLUID LEVELS BRAKES/MEASURE FRONT AND REAR LININGS OK FILLED FE QUIRES ATTENTION 盔 LF S. 頸 Engine oil] RF Brake fluid reservoir | Transmission (if equipped w/dlpstick)多られたぞう 4 LR Coolant recovery reservoir M RR 飅 🕎 Power steering 腏 Lowest Rear Lining Windshield washer Brake system (also including lines, hoses and parking brake) ADDITIONAL CHECKS Additional Recommended Services Inspect for visible leaks: Fuel system (also including gas cap seating) Engine, transmission, drive axle, transfer case Engine cooling system Shocks and struts - also check operation Inspect visual condition: Belts: engine, accessory, serpontine, and/or V-drive Hoses: engine, power steering and HVAC Engine air filter and cabin air filters Steering components and steering linkage CV drive axle boots or driveshafts and U-joints Exhaust system components Technician: LIFIED MAINTENANCE

MII

☐ Required

Performed

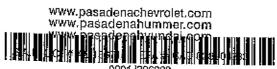
B.A.R. LICENSE # AM 136715



CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M. NO CARS RELEASED AFTER CLOSING



29728

STATE REG# BAR ~ RM136715

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296089 CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3869 PHONE (626) 449-3333

SERVICE HOURS

MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M. NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com



STATE REG# BAR - RM136715

RECOMMENDED SERVICES

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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Info mation - Dealer Information - Service Contract - Warranty Block - Branded Title

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				(626) 579-0500	···············			Busii	ness	Associate	Code): :	223599	
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RO Date	R.e Num		Туре			La	bor Opera	tion						dometer Reading
08/23/2008	2953	309	#	J3529 - ENGI	NE COOLANT	CROSS	SOVER PIP	ERE	PLA	CEMENT				29072 miles
08/23/2008	2953	09	#	E9448 - REPO	SITION I-SHA	AFT TO	CORRECT	NOI	SE	mm		•		29072 miles
77/18/2008	0802	:10	#	E7631 - MOT STEERING -	OR AND CON	TROLL	ER ASSEM	BLY	, EL	CTRON	C PO	WEF,	- · · · · ·	25874 miles
07/18/2008	0802	10	#	C2020 - SUNS	SHADE REPLA	CEME	NT - RIGHT	rsid	E				+	25874 miles
j		. 1							_				 	



3003 E. COLORADO BLVD. P.O./ BOX 5020 ... PASADENA, CALIFORNIA 91107-№69 PHONE (626) 449-3333

EPA # CAD 028904332

SERVICE - PARTS HOURS WWW.feamchevyolds.com

	0901ICVWS296089					CELL:		
42098		JOSEPH A R		61	AG NO. 225	15 O9/12/08	INVOICE NO.	296089
		LABOR RATE	LICENSE NO.	► Sile	AGE	BLACK, MALI	этоск по,	
ALTABENA CA		YEAR / MAKE / MODEL 07 / CHEVROL	ET/MALTRI	:		09/17/07	DELIVERY M	LES .
ALTADENA, CA		VEHICLE I.O. NO. 1 G 1 Z T				ÉELLING DEALER NO.	PRODUCTION	VDATE
		F. T. E. NO.	<u> </u>	P. O. NO.		F. O. DATE		
E E	SUSINESS PHONE	COMMENTS	<u> </u>	100		09/08/08		
JOB# 1 CHARGES		*************	****				. MO:	29733
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		COST TO	TAL 19.58	8 - Parts	27.41			
JOB# 1 TOTALS								
			LABOR PARTS		52.85 27.41			
300// 0 004005G	JOB# 1	JOURNAL PREFIX	CVWS JOB#	1 TOTAL	80.26			
JOB# 2 CHARGES								İ
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PARTSQTY-FP-NUMBER15878956		ON	STE/COST-	U/PRIC				
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JOB# 2 TOTALS				PARTS	42.36			
odo, E Totalo			LABOR PARTS		52.85 42.36			
JOB# 3 CHARGES	JOB# 2 J	OURNAL PREFIX	CVWS JOB#	2 TOTAL	95.21			-
LABOR	·							
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PAGE 1 OF 2

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFOF MATION ON BACK. WARRANTY COPY-W [CONTINUED ON NEXT PAINE: 08:31pm (CONTINUED ON NEXT PAI \$ 08:31pm



3003 E. COLORADO BLVD. P.O. BOX 5020 PASADENA, CALIFORNIA 91107-3669 PHONE (626) 449-3333

A.R. LICENSE # AM 186715 EPA # CAD 028904332

www.witeamchevyolds.com

SERVICE - PARTS HOURS MONDAY THRE FRIDAY 7:30 A.M. TO 5:20 P.M.

	42098		ADVISOR		,	AG NO.	I VIVOICE DATE	INVOICE NO.
	72030		LABOR RA	PH A RIVERA		225	09/12/08	CVWS2960
			YEAR / MA	AKE / MODEL		29,723		DELIVERY MILES
ALTADEN	A, CA			HEVROLET/MA	ALIBU	4 .b.s	09/17/07	
			1 G	1 Z T 5 7			SELLING DEALER NO.	PRODUCTION DATE
			₩, T, E. NO	ì.	P. Q. NO.		09/08/08	
ESIDENCE PHONE	Ps U	SINESS PHONE	COMMENT	(\$				MO: 2973
JB# 4 CHAR	₹GE\$	***********						
ABOR - #14:206CMZ(*1)	CUSTOMER STATES TRANSMISSION WH S. ONCE ON THE 101 FREEWAYS. C NO DTC'S STORED CAR WAS DROVEE CAT NOT BE DUPL TORY SPECIFICAT	ANSEDERT THAT THERE IS EN DRIVING UP 134 FREEWAY AN HECK AND ADVIS OR CURRENT. FOR 6 MILLES O ICATED AT THIS	HOURS	FECHES 665 YPE NOISE FROM NLY HAPPENED 3 TIMES ON THE 2 USTOMER CONCERN RKING UNDER FAC	動態 開門間に極端に前に THE TIME AND	4.0 年 9.0 年3月1日 中国	,	
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_AIM#		·						
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AIM TOTALS	201.89							
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APPROVI	ED BY SIGNATURE			_				
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	09/12/2008							
	09/12/2008 1811 RO NUMBER RO D 296089 09/08	OATE 3/2008 1G1ZT57N	ÍN D NS7F	IV DEALER ODG 3 20654 29	OMETER SERVIO 9723	E ADVISOR #		
	09/12/2008 1811 RO NUMBER RO D	OATE 3/2008 1G1ZT57N	N57F	3 20654 29 MIDDLE:	9723	E ADVISOR #		
	09/12/2008 1811 RO NUMBER RO E 296089 09/08 CUSTOMER NAME:	DATE V) 8/2008 1G1ZT57N FIRST:	PHONOTO PTS FC 27.41 6C	3 20654 29 MIDDLE: E:WORK: LABOP LHRS N2411 .6	HOME: HOME: OHRS NET-AMI	I. LAB-TOT. 52.85		
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	09/12/2008 1811 RO NUMBER RO D 296089 09/08 CUSTOMER NAME: LAST: LN JOB CT CC PC 1 01 0J 1 LN-TOT: 80.2 LN JOB CT CC PC 2 02 N3 1 LN-TOT: 95.2 LN JOB CT CC PC 3 03 PK LN-TOT: 26.4	DATE V) 8/2008 1G1ZT57N FIRST:	PHON OT - PTS FC 27.41 6C OT - PTS FC 42.36 2K OT - PTS FC 9Z	MIDDLE: E:WORK: LABOP LHRS N2411 .6 AUTH CODE: LABOP LHRS C1131 .6 AUTH CODE: LABOP LHRS J9995 .3	OHRS NET-AMI AUTH. AUTH OHRS NET-AMT AUTH. AUTH OHRS NET-AMT	LAB-TOT. 52.85 DF.: LAB-TOT. 52.85 DF.: LAB-TOT. 26.42		
	09/12/2008 1811 RO NUMBER RO E 296089 09/08 CUSTOMER NAME: LAST: LN JOB CT CC PC 1 01 0J 1 LN-TOT: 80.2 LN JOB CT CC PC 2 02 N3 1 LN-TOT: 95.2 LN JOB CT CC PC 3 03 PK	PART-NO. T PART-NO. T 15878956 TECH SSN: PART-NO. T 22 TECH SSN: STATES THAT COOW THE RED DOWN	PHON OT-PTS FC 27.41 6C OT-PTS FC 42.35 2K OT-PTS FC 9Z OUANT IS LOW	MIDDLE: E:WORK: E:WORK: MARCH LABOP LHRS N2411 .6 AUTH CODE: LABOP LHRS C1131 .6 AUTH CODE: LABOP LHRS J9995 .3 AUTH CODE: AND HAS NOTICE	HOME: OHRS NET-AMT OHRS NET-AMT AUTH. AUTH OHRS NET-AMT OHRS NET-AMT OHRS NET-AMT AUTH. AUTH	LAB-TOT. 52.85 DF.: LAB-TOT. 52.85 LAB-TOT. 26.42		
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3003 E. COLORADO BLVD. P.O. BDX 5020 PASADENA, CALIFORNIA 91107/3369 PHONE (626) 449-3333

SERVICE - PARTS HOURS

SERVICE - PARTS HOURS

TO SIST F.M. PARTS HOURS

TO SIST F.M. PARTS HOURS

0901ICVCS296089	SITE SING MAIN! JEITH IN	111 1221			CELL:	
CUSTOMER NO. 42098	JOSEPH A R	IVERA	61 5	g NO. 225	NVOICE DAYE 09/09/08	CVCS296089
		TOERGE NO	TI III. TAG	^{GE} 29,723	BLACK, MALI	STOCK NO.
ALTADENA, CA	VEAR / MAKE / MODEL 07/CHEVROL VEHICLE 1.D. NO.	ET/MALIBU			09/17/07	PEUVERY MILES
	1 G 1 Z T	5 7 N 5				PRODUCTION DATE
	F. T. E. NO.	•	P. O. NO		09/08/08	
RESIDENCE PEANS	COMMENTS		i .			Mo: 29733
CAR WAS DROVEE FOR 6 MILLES ON UP CAT NOT BE DUPLICATED AT THIS TIME TORY SPECIFICATIONS	HILL CUSTOMER CAR WORKING UN	CONCERN DER FAC-		₩ - ₩	<u> </u>	
JOB# 4 TOTALS		••••			•	
JOB# 4	JOURNAL PREFIX	CVCS JOB#	4 TOTAL	0.00		
ESTIMATE CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX) TOTALS						
****** NEW HOURS *****		TOTAL LA	DUD	0.00		-
EFFECTIVE NOVEMBER 1. 2006		TOTAL PA TOTAL SU TOTAL G.	RTS	0.00()		
SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM		TOTAL MIS TOTAL MIS	SC CHG. SC DISC	0.00	+ + 200	8
OPEN SATURDAYS !!! OPEN SATURDAYS !!!		TOTAL TA	K	0.00 0.00 B	ι,	
(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)		TOTAL IN	ivoici: \$	0.00)	
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE L LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY RE	_IMITED EPAIRS					
CUSTOMER SIGNATURE						•

PAGE 2 OF 2

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORM ATION ON BACK., FILE COPY [END OF INVOICE 12:18pm [END OF INVOICE 12:18pm



CUSTOMED NA	VCS296089		- 'a N	CELL:	1 10 10 10 10 10 10 10 10 10 10 10 10 10
42098	JOSEPH A RIV		225	09/09/08	INVOICE NO. CVCS296089
	LABOR RATE	ICENSE NO. 10 III	JAGE	BLACK, MALI	STOCK NO.
	YEAR / MAKE / MODEL			(IELIVERY DATE	DELIVERY MILES
ALTADENA, CA	07/CHEVROLET			09/17/07	PRODUCTION DATE
	1 G 1 Z T 5	7 N 5 7 F	ч-	i, O. DATE	
RESURSINESS P			· ·	09/08/08	
					мо: 29733
JOB# 1 CHARGES					
LABOR J#11 DSCVZ16 CUSTOMER STATES THAT R BACKWARD, SOP IS II OPEN SWITCH CHECKED & REPLACED LI	N.	混成压缩设计设计设备设计设计 granters aggrees as	: : hogygynarranity		
PARTS07%	WEATHERST 10.694	UNIT PRICE	WARRANTY		
	SWITCH 11.558	TOTAL - PARTS	WARRANTY 0.00		
JOB# 1 TOTALS					
JOB# 2 CHARGES	JOB# 1 JOURNAL PREFIX CV	CS: JOB# 1 TOTAL	0.00	•	
1 \ 1					
LABOR- CUSTOMER STATES THAT LEFT REAR DOOR. SOP A WEATHERSTRIP CRUSHED. REPLACED LFT REAR DOOR.	ARE IN PAGESSIVE MIND MOISE H	1. 华惠川时运动强势制制设备周围现象 (I ROM THE	i reni narrani y	*2	
JOB# 2 TOTALS					
JOB# 3 CHARGES	JOB# 2 JOURNAL PREFIX CVC	S 308# 2 TOTAL	0.00		
THE TEMPATURE GUAGE I WAS HERE LAST VISIT F VISE.	PT THE COOLANT IS LOW AND HAS NOTIC S READING RIGHT BELOW THE RED. C OR COOLING SYSTEM REPAIRS. CHECK	CUSTOMER CAND AD	WARRANTY		
	SYSTEM NO LEAKS FOUND AT THIS T 2 OPERATING AS DESING, ROAD TEST LE TO DUPLICATE COMPLAIN	IME			
JOB# 3 TOTALS	·	/ · ·			
JOB# 4 CHARGES	JOB# 3 JOURNAL PREFIX CVC	S JOB# 3 TOTAL	0.00		
LABOR	THERE IS A BUZZING TYPE NOISE FROM THE THE THE THE THE THE THE THE THE THE	OM THE 3 TIME 2 AND	LEGIWARRANTY		
PAGE 1 OF 2 NOTIC	CE TO CONSUMER: PLEASE READ FILE COPY (CON	IMPORTANT INFOF I TINUED ON NEXT PACE	√ATION ON BACI E∣ 12:18pm		goldy and Reynolds Company



MULTI-POINT VEHICLE INSPECTION

Name	Veer/Model MAllou Ci	716 2 7-1	
Repair Order #: 294081 VIN (last 8 digits):	Odometer:	77.23 <u> мі: мі:</u>	
Checked and OK M	av Require Attention Soon	Requires imm diate At	(ehtloh
	INTERIOR		
Star Subscription activated		ai ning engine oil life:	_% Reset: N/A:
WIPER BLADES	CHECK TIRES AND TREAD DEPT (Check body condition)		CHECK BATTERY
## 8/32 or Greater ## 7/32 to 4/32 ## 3/32 or Less ## 8/32 or Less ## 8/32 or Less ## 8/32 or Greater (Check lamps) Lowest Tread Depth:/32 Alignment needed	8/32 or Greater 7/32 to 4/32 1/3 RF 3/32 or Less 7/32 to 4/32 1/3 RR 3/32 to 4/32 1/3	Battery condition	
CracksChips LF LR	 Alignment performed Wear Pattern/Damage 	Balance performed	Battery cables and connections
CHECK FLUID LEVELS OK FILLED REQ Engine oil Brake (fluid reservoir Transmission (if equipped w/dipstick) GALCO Coolant recovery reservoir Power steering	LF LR	AKES/MEASUR E FRONT 7 mm (9/52) (6 mm (8/32) 6 mm (8/32) 3 mm (4 c) chales 4 mm (6/82)	SE RF
図 翻 Windshield washer	Lowest Front Lini	- viii - viii - viii - viii - viii - viii - viii - viii - viii - viii - viii - viii - viii - viii - viii - viii	est Rear Lining
ADDITIONAL CHECKS Inspect for visible leaks: Fuel system (also including gas cap seating) Engine, transmission, drive axle, transfer case Engine cooling system	Page Place S	system (also including lines, hose of its I Recommended Service 1 SW/ICH 7 SRSTEIFPINU 4017 LOW - TEN	
Shocks and struts – also check operation Inspect visual condition;	4) RIGHT	I BELOW PED.	150 P/S
Belts: engine, accessory, serpentine, and/or V-drive Hoses: engine, power steering and HVAC Engine air filter and cabin air filters Steering components and steering linkage	7)		
CV drive axle boots or driveshafts and U-joints Exhaust system components	Service Consultant; Technician;	N.	\$0.000 m
SIMPL	. 10 () () () () () () () () () (No.;	- Constitution of the Cons

07/18/2008	080210	#	E9740 - GEAR ASSEMBLY, POWER STEERING - RIP. ACE	25874	miles
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL	13263	miles
±04/07/2008	- 289325 a	a #.	E9448 - RÉPOSITION I-SHAPT TO CORRECT NOISI	13263	miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL R SPLACEMENT - RIGHT SIDE	13263	miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245	miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION -	12245	miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672	miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD KINT - RIGHT - RICR OR RE	5672	miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672	miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - RI I' -ACE	5672	miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMEN! RIGHT SIDE	4616	miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFF #	4616	miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616	miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865	miles
07/18/2006	A15853	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

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VIA FAX ONLY

November 24, 2008

A.Clifton Hodges, Esq. Hodges & Associates 4 E Holly St Ste 202 Pasadena, CA 91103

RE:

Service Request: 71-646860893

2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
13 Payments @ \$501.93	\$ 6,525.09
Subtotal:	\$ 7,525.09

Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 3,258.89
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 4,858.89

^{*} Minus Payoff to lien holder (good through 12-01-08) \$ 23,560.44















* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 28,476.64	
Attorney's Fees	\$ 2,250.00	
Total due to attorney and client:	\$ 4,916.20	

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE LG0074 V12212007 Attach.















CURRENT VEHICLE MILEAGE:	
Client's Signature	Client's Signature
	 Date















VIA FAX ONLY

December 23, 2008

A.Clifton Hodges, Esq. Hodges & Associates 4 E Holly St Ste 202 Pasadena, CA 91103

RE:

Service Request: 71-646860893

2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
Registration Fees	\$ 208.00
13 Payments @ \$501.93	\$ 7,027.02
Subtotal:	\$ 8,235.02
Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 1,128.81
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 2,728.81















- * Minus Payoff to lien holder (good through 12-01-08) \$ 23,245.88
- * Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 31502.09	
Attorney's Fees	\$ 2,750.00	
Total due to attorney and client:	\$ 8,256.21	

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

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Sincerely,

General Motors Corporation

cc: FILE LG0074 V12212007 Attach.















CURRENT VEHICLE MILEAGE:	
Client's Signature	Client's Signature
	 Date





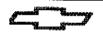




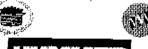














GMC

General Motors Business Resource Center

FA



Paul Urena

Company: Scott Chevrolet Fax: 626-401-4128

Phone:

Linda Cheatham

Fax: 866-233-3014

€T

Phone: 866-790-5600 ext 11166

E-mail:

CC:

NOTES:

PAGE 01

SCOTT CHEVROLET PONC

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General Motors Corporation Business Resource Center PO Box 33170 Detroit, MI 48232-5170

VIA FAX ONLY

October 30, 2008

Paul Urena Scott Chevrolet 3333 Santa Anita Ave El Monte, CA 91731

4/1/0

RE:

Service Request: 71-646860893 2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Dear Mr. Urena:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- Sales contract, buyer's order, finance agreement, including a conversion invoice (if any), the
 incentives acknowledgement form, the Actual Cash Value statement of any trade and a copy of the
 application of title.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, as well
 as technician notes and time punches. Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to 1-866-233-3014. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at 1-866-790-5600 ext 11166. My office hours are Monday between 11:30 a.m. and 6:15 p.m., Tuesday through Thursday between 9:30 a.m. and 7:15 p.m., and Friday between 9:30 a.m. and 3:45 p.m., Eastern Time.

Sincerely,

Linda Cheatham

















CHEVROLET

PAGE 1 OF 1



3333 Santa Anita Ave. El Monte, CA 91731 (626) 579-0500 www.scottchevy.com





877725/08 ™PNES80469 CUSTOMER NO. ĠXŔŸ GAVARETTE 667 2387 36127 ^{፮™}3°፟፟፟፟፟ጟ፞ፇ፝፝፞፞ፇጛ LICENSE NO. 26,202 BLACK/GRAY ₿₿₽₽₽₽₽₽ , ÇA 51 でプグないというできょう 2LT PRODUCTION DATE THE TO TO THE P.O. NO. *ჼ₫₱*ፇ፟፟፟፟25/08 MOBILE # MO: 26202 FOR YOUR CONVENIENCE SERVICE AND PARTS DEPT. HOURS ABOR - - • • - -7 3 / JEOHKS):328 🔌 🖔 WARRANTY STEERING/SUSPENSION J# 1 45PNZ MONDAY THRU FRIDAY CUSTOMER STATEW WHEN MAKE A TURN MAKE A CRACKING NOISE AND ALSO VIBRATION CHECK AND ADVISED RECHECK ALIGNMENT AND MAKE ADJUSMENT TEST DROVE AND NOW 7:00 A.M. to 7:00 P.M. SATURDAY 8:00 A.M. to 3:00 P.M. NO MORE NOISE **CLOSED SUNDAY** JOB# 1 TOTALS-----SERVICE FAX # (626) 579-7406 JOB# 1 JOURNAL PREFIX PNCS JOB# 0.00 ESTIMATE CUSTOMER HEREBY ACKNOWLEDGES RECEIVING \$0.00 (+TAX) ORIGINAL ESTIMATE OF Authorized Original Estimate \$ Revisod TOTAL LABOR.... ┟┼┼┼┼╬╬┼┼╬╬┼╬╬╬╬╬╬╬╬╬╬╬╬┼┼┼┼┼┼ 00.0ō.ŏŏ I acknowledge notice and oral approval of an increase in the original estimated price [] CASH ([] CHECK (CK NO. [TOTAL SUBLET... 0.00 TOTAL G.O.G.... 0.00 CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HERFOR TOTAL MISC CHG. TOTAL MISC DISC 0.00 [] MASTERCARD [] DISCOVER [] VISA 0.00 [] AMER XPRESS [] OTHER [] CHARGE * TOTAL TAX..... 0.00 **TOTAL INVOICE \$** 0.00 THANK YOU FOR YOUR BUSINESS!! CUSTOMER SIGNATURE DUPLICATE INVOICE IN SERVICE DATE MILEAGE IN MILEAGE OUT ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

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ALMOYS BOMIC YOUR CAR MERCISOR AND LORD OF INDIVIDUAL SERVICE

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We are professional grade.

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CHEVROLET





CHEVROLET - PONTIAC - 6MC

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Fuel For The Soul www.scottchevy.com

SCOTT CHEVROLET PONC

CUSTOMER NO. 36127	ANGELA PACH	ECO 782	2 TAG NO. 888	112717/07	™PNC\$68401
***	LABOR HATE	LICENSE NO. M	1EAGE 5,672	BLACK/GRAY	[™] 31775
, CA	VEAR/MAKE/MODEL 07/CHEVROLE	T/MALIBU/SEDAN	I ZLT	°09/17/07	51
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NO REPAIR NEEDED ON THIS VEHIC	LE .			500 2000	
PARTSQTYFP-NUMBÉR		TOTAL - PARTS	WARRANTY 0.00	FOR YOUR CO SERVICE AND PAR MONDAY TH 7:00 A.M. to	RTS DEPT. HOURS IRU FRIDAY
G.O.G. & SUPPLIESFREIGHT (PARTS)		TOTAL - GOG	 WARRANTY 0.00	8:00 A.M. to CLOSED	o 3:00 P.M.
JOB# 3 TOTALS		••••••••••••••••••••••••••••••••••••••		SERVICE FAX #	(626) 579-7406
JOB# 4 CHARGES JOB#	# 3 JOURNAL PREFIX	PNCS JOB# 3 TOTAL	0.00		
LABOR J# 4 70PNZO3 RENTAL RENTAL CAR	APLITECH (S)	#88 * 27],	**************************************	Original	Authorized Revised Estimate \$
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538// 20/2391 12/06/07 RE	ENTAL * WARRANTY	TOTAL - SUBLE	WARRANTY ET 0.00	CUSTOMER ACKNOWLEDGES	
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PAGE 2 OF 3 CUSTOMER CO	OPY p	CONTINUED ON NEXT P	AGE] 01:06pm	BAR# AF205773 E	PA# CAL000313711
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PONTIAC Fuel For The Soul

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TAG NO 888 NYONE 868401 CUSTOMER NO. 36127 ANGELA PACHECO 782 LICENSE NO. 31775 LABOR BATE BLACK/GRAY 5,672 , CA YEAR/MAKE/MODEL / MALIBU/SEDAN 2LT 09/17/07 51 RODUCTION DATE IGIZT 5 7 N 5 7 F P. O. NO. 『££Ŷ**?**26/07 REPRINT# 1 MO: 5672 FOR YOUR CONVENIENCE 0.00 SERVICE AND PARTS DEPT. HOURS TOTAL LABOR.... TOTAL PARTS.... ŏ.ŏŏ MONDAY THRU FRIDAY 0.00 TOTAL SUBLET... [] CHECK CK NO. [[] CASH 7:00 A.M. to 7:00 P.M. 0.00 SATURDAY [] MASTERCARD [] DI\$COVER 0.00 [] VISA TOTAL MISC DISC 0.00 8:00 A.M. to 3:00 P.M. TOTAL TAX..... [] AMER XPRESS [] OTHER [] CHARGE 0.00 CLOSED SUNDAY **TOTAL INVOICE \$** 0.00 SERVICE FAX # (626) 579-7406 THANK YOU FOR YOUR BUSINESS!! CUSTOMER SIGNATURE Authorized Revised DUPLICATE INVOICE acknowledge notice and oral approval of an increase in the original estimated price IN SERVICE DATE MILEAGE IN MILEAGE OUT ALL PARTS NEW UNLESS SPECIFIED OTHERWISE PARPINE BERMO YOME CAR RESERVED IN CITE FOR HIS HIS HITER FITTING PAGE 3 OF 3 CUSTOMER COPY [END OF INVOICE] 01:06pm BAR# AF205773 EPA# CAL000313711 PLEASE SEE IMPORTANT INFORMATION ON BACK





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GUSTOMER NO. 36127	ONOFRE OLIV	/AS	709 TAG NO 1	054	™ 11517/0 7	™ ₽₦ ₹\$67807
	LABOR RATE	LICENSE NO.	MILEAGE		ëвсаск/gray	ST3/17/75
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JOB# 1 TOTALS		· • • • • • • • • • • • • • • • • • • •	di Anno		SERVICE FAX #	(626) 579-7406
JOB# 2 CHARGES JOB# 1	JOURNAL PREFIX	PNCS JOB# 1	TOTAL	0.00		
LABOR J# 2 60PNZIZ VISORS GUEST STATES PASSENGER SIDE SUNVIS STAY OPEN. FOUND VANITY MIRROR BROKEN AT HING SOP MIRROR		00ES NOT		MARRANITY	Original Estimate \$	Authorized Revised Estimate \$ and oral approval of an Inal estimated price
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JOB# 2 CHARGES JOB# 2	JOURNAL PREFIX	PNCS JOB# 2	TOTAL	0.00	X	
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JOB# 3 TOTALS						
JOB# 4 CHARGES JOB# 3	JOURNAL PREFIX	PNCS JOB# 3	TOTAL	0.00	IN SERV	ICE DATE
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JOB# 4 JOB# 5 CHARGES	JOURNAL PREFIX		TOTAL	0.00	· · · · · · · · · · · · · · · · · · ·	
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PAGE 2 OF 3

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DUSTOMER NO. 36127	ÔNOFRE OL	IVAS	709	1054	™11717/07	PNCS67807
/ /	LAROR RATE	LICENSE NO.	MILE	4,616	CBCACK/GRAY	**************************************
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	MOBILE #		<u> </u>			MO: 4616
REPLACE AIR FILTER	· ·	Υ		III	·	ONVENIENCE
MISCCODEDESCRIPTION ALLDEPT ALL DEPARTMENT SPLI	Γ .	TOTA	L - MISC	INTERNAL	MONDAY T 7:00 A.M. 1	RTS DEPT. HÖURS HRU FRIDAY to 7:00 P.M.
JOB# 5 TOTALS				0.00		IRDAY to 3:00 P.M.
JOB# 6 CHARGESJO	B# 5 JOURNAL PREFI	X PNGS JOB#	5 TOTAL	0.00		SUNDAY
LABOR J# 6 COPNZO3 FIRE2 AIR FILT WAR PARTS CUSTOMER REQUESTS REPLACE AI SPECIAL GOODWILL OFFER FOR S ON THIS LINE WARRANTY TYPE	R FILTER PER GENERA	I MOTORS		WARRANTY	SERVICE FAX #	# (626) 579-7406
LABOR OP CODE Z2173 REPLACE AIR FILTER					Original Estimate \$	Authorized Revised Estimate \$
PARTS	DESCRIPTION ELEMENT 3.410		NIT PRICE- L - PARTS	WARRANTY 0.00	Increase in the orig	and oral approval of ar linal estimated price RECEPT OF A COPY MEREOR
JOB# 6 TOTALS				. 0.00	X_	HECEIN OF Y DON'T WINNEDS
JOB# 7 CHARGES	B# 6 JOURNAL PREFI	X PNCS JOB#	6 TOTAL	0.00		100-110-111
LABORS						NA:
J#3470PN203	Çerkeri eyer gerire gerire de	(S):654	ing	WARRANTY		
					Good	wrench
SUBLETPO#VEND INV#-INV.DATE- 53605 2072235 11/17/07	DESCRIPTION RENTAL			WARRANTY	361	VKE
		TOTA	L - SUBLET	0.00	IN SERV	ICE DATE
JOB# 7 TOTALS	B# 7 JOURNAL PREFI	V DIEC TODA	. 7 70TA	0.00		
ESTIMATE	the training	X PNUS JUDY	· / IUIAL	0.00		
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (. ,		
					MILEAGE IN	MILEAGE OUT
				•		
		the most of the		id H		
	lar radio j		1	man Maria		
			erite eta eta eta eta eta eta eta eta eta e	ergy factor (Alley Notes and County		

[CONTINUED ON NEXT PAGE] 01:06pm

BAR# AF205773

EPA# CAL000313711





3333 Santa Anita Ave. El Monte, CA 91731 (626) 579-0500 www.scottchevy.com



Original



NYPRES67807 CUSTOMER NO. 36127 ONOFRE OLIVAS 709 1054 LICENSE NO. T31775 °BCACK/GRAY 4,616 °℧⅋⅀ℷℷℷ⅀ℴℴ , CA YOT/CHEVROLET/MALIBU/SEDAN 2LT 51 PRODUCTION DATE TIG TNOZ T 5 7 N 5 7 F P. O. NO. "117%14/07 мо: 4616 FOR YOUR CONVENIENCE SERVICE AND PARTS DEPT. HOURS 0.00 MONDAY THRU FRIDAY [] CHECK CK NO. [TOTAL SUBLET... 0.00 [] CASH 7:00 A.M. to 7:00 P.M. Ö.ÖÖ SATURDAY [] VISA [] MASTERCARD [] DISCOVER 0.00 0.00 8:00 A.M. to 3:00 P.M. [] OTHER [] CHARGE 0.00 CLOSED SUNDAY **TOTAL INVOICE \$** 0.00 SERVICE FAX # (626) 579-7406 THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DUPLICATE INVOICE

Authorized

Revised

l acknowledge notice and oral approval of an increase in the original estimated price CUSTOMER ACKNOWLDOODS RECEIPT OF A COPY HEREOF

IN SERVICE DATE

MILEAGE IN MILEAGE OUT

AUL PARTS NEW UNLESS SPECIFIED OTHERWISE.

PAGE 3 OF 3

CUSTOMER COPY

[END OF INVOICE] 01:06pm

PLEASE SEE IMPORTANT INFORMATION ON BACK

ACTIAMS BRIMS MOUR CAR MERC FOR FACTURED INTRODUCED SETTING

BAR# AF205773

EPA# CAL000313711





3333 Santa Anita Ave. (626) 579-0500





El Monte, CA 91731 www.scottchevy.com

оизтомся No. 36127	7	ÖNÖFRE OLIVAS	709 ™	^{© NO} .1636	<u>"10525</u> /07	™ ₽ №566618
		LABOR RATE LIĞE	NBE NO. MILEA	^{GE} 3,158	BLACK/GRAY	^{8™} 311775
, CA	•	YEAR MAKE MODELLET/	MALIBU/SEDAN A	2LT	°69717707	51
		TIGINOZ T 5				PRODUCTION DATE
			P. O. NO.		፟ ፟፟10/፟፟፟፟25/07	
R	11-12 30111-0-11	MOBILE #	L			MO: 3158
LABOR	IRST FREE LOF REQUEST LUBE, OIL AND FILT AGE/MILEAGE OF VEHICLE LUBE, OIL, FILTER CHANGE, T KANSMISSION FLUID, COOLANT LUID, CHECK AND ADJUST TIRE JMBER DESCRIPT 617 FILTER 89017342 FILTER 89021593 OIL 8.8 DESCRIPTION OIL 8.8 DESCRIPTION PARTICIPATE USED & PARTICIPATE SERV & PARTICIPATE PARTS & PARTICIPATE FLEET ADVERT PERCT	TER CHANGE TOP OFF POWER STEER RESERVOIR AND WIND PRESSURE PTION KIT 1.836	ING SHIELDUNIT PRICE- TOTAL - PARTS	INTERNAL INTERNAL INTERNAL INTERNAL	SERVICE FAX #	RTS DEPT. HOURS HRU FRIDAY TO 7:00 P.M. RDAY TO 3:00 P.M. SUNDAY TO (626) 579-7406 Authorized Revised Estimate \$
JOB# 1 TOTALS JOB# 2 CHARGES LABOR J# 2 DOFNZU2 CUSTOMER PERFORM 2	JOB# 1 JOB# 1	OURNAL PREFIX PNC	S JOB# 1 TOTAL	0.00	CUSTOMER ACKNOWLEDGES X	RECEIPT OF A COPY HEREOF
JOB# 2 TOTALS	JOB# 2	OURNAL PREFIX PNC	S JOB# 2 TOTAL	0.00	IN SERVI	CE DATE
ORIGINAL ESTI	NEDGES RECEIVING MATE OF \$0.00 (+TAX)	1 1 1 N	::,	a Maria Jawa Jawa Sara		
					MILEAGE IN ALL PARTS NEW LINLESS	MILEAGE OUT
PAGE 1 OF 2	S REMO YOUR CAR HERE TO					
1	CUSTOMER COPY PLEASE SEE IMPORTANT	[CON INFORMATION ON BACK	TINUED ON NEXT PAG	E) 01:06pm	BAR# AF205773 E	PA# CAL000313711





- GMC

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1636 CUSTOMER NO. 36127 NY 10 725 / 07 NVPNC\$66618 ÔNOFRE OLIVAS 709 BLACK/GRAY 3,158 , CA VEAR/MAKE/MODEL 07/CHEVROLET/MALIBU/SEDAN 2LT °09717707 51 1 G 1 Z T 5 7 N 5 7 F [™]£0ፇ፝፟፟፟፟፟55/07 MO: 3158 FOR YOUR CONVENIENCE SERVICE AND PARTS DEPT. HOURS 0.00 MONDAY THRU FRIDAY 0.00 [] CASH [] CHECK CK NO. [TOTAL SUBLET... 7:00 A.M. to 7:00 P.M. 0.00 [] VISA [] MASTERCARD [] DISCOVER SATURDAY 0.00 0.00 8:00 A.M. to 3:00 P.M. [] OTHER [] CHARGE 0.00 CLOSED SUNDAY ************* **TOTAL INVOICE \$** 0.00 SERVICE FAX # (626) 579-7406 THANK YOU FOR YOUR BUSINESS!! CUSTOMER SIGNATURE Authorized DUPLICATE INVOICE acknowledge notice and oral approval of an increase in the original estimated price CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF IN SERVICE DATE MILEAGE IN MILEAGE OUT ALL PARTS NEW UNLESS SPECIFIED OTHERWISE NIMOR ROMS YOUR CAR MERS FOLLMOTOLY ALTHORIZED IN SAME PAGE 2 OF 2 CUSTOMER COPY END OF INVOICE 101:06pm BAR# AF205773 EPA# CAL000313711 PLEASE SEE IMPORTANT INFORMATION ON BACK

CHEVROLET

PAGE 1 OF 1

6265272111

CUSTOMER COPY

PLEASE SEE IMPORTANT INFORMATION ON BACK





CHEVROLET - PONTIAC - GMC

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CUSTOMER NO. 36127 **867**555 NOS65040 ÔNOFRE OLIVAS 709 168 LAGÓR RATE LICENSE NO. BLACK/GRAY ⁸፣**3**ኘኒቻን 5 865 , CA **[°]695°£75**07 O7/CHEVROLET/MALIBU/SEDAN 2LT 51 '태양기'2 T 5 7 N 5 7 F PRODUCTION DATE **ˈป๋9፟7፟**26/07 MO: 865 1 CHARGES------FOR YOUR CONVENIENCE ABOR - - -SERVICE AND PARTS DEPT. HOURS INT TRIM CONCERN TECHOS):663 J# 1 60PNZ01 WARRANTY MONDAY THRU FRIDAY GUEST STATES ALL FOUR DOOR BODY SIDE WEATHER STRIP ARE STAINED. SOP IN.
VERIFIED CUSOTMER CONCERN. ALL FOUR WEATHER STRIPS ARE 7:00 A.M. to 7:00 P.M. SATURDAY STAINED 8:00 A.M. to 3:00 P.M. REPLACED ALL FOUR WEATHER STRIPS. CLOSED SUNDAY PARTS-----QTY---FP-NUMBER------DESCRIPTION-------UNIT-PRICE-SERVICE FAX # (626) 579-7406 15878948 15878947 WEATHERST 10.694 WEATHERST 10.694 WARRANTY WARRANTY 15878956 WEATHERST 10.694 WARRANTY TOTAL - PARTS 0.00 JOB# I TOTALS-----Authorized Estimato \$ JOB# 1 JOURNAL PREFIX PNCS JOB# 1 TOTAL Estimate 9 0.00 acknowledge notice and oral approval of an ESTIMATE ---increase in the original estimated price CUSTOMER HEREBY ACKNOWLEDGES RECEIVING CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HERBOR ORIGINAL ESTIMATE OF \$0.00 (+TAX) TOTAL LABOR.... 0.00 TOTAL PARTS.... 0.00 [] CASH [] CHECK CK NO. [TOTAL SUBLET... 0.00 0.00 [] VISA [] MASTERCARD [] DISCOVER * TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX.... 0.00 0.00 [] AMER XPRESS [] OTHER [] CHARGE * 0.00 **TOTAL INVOICE \$** 0.00 IN SERVICE DATE THANK YOU FOR YOUR BUSINESSII: CUSTOMER SIGNATURE DUPLICATE INVOICE MILEAGE IN MILEAGE OUT ALL PARTS NEW UNLESS SPECIFIED OTHERWISE. ALMANS BRIMG YOME CAR HERE FOR PACTOR VALUE OF TOTALLE

I END OF INVOICE | 01:06pm

BAR# AF205773

EPA# CAL000313711

GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT













(excludes Saturn)

CUSTOMER NAME: JOSE MATIAS VIN: 1 / G / 1 / Z / T / 5 / 7 / N / 5 / 7 / F /	
1. Customer Incentive	
I assign the total amount of customer incentive(s) listed to the dealer named below and request that the incentive(s) be applied: (a) to the down payment of this vehicle, (b) where permissible by law, a (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (issued in my name by Dealer named below:	s a price reduction
Incentive Program Reference	ode
2. Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, I financing/leasing, etc) a. I elect to receive	Division supported
b. I elect to receive	
a. Vehicle Incentive Acknowledgment. I am the ultimate retail purchaser or lessee of the vehicle be identification number, which was sold/leased to me by the Dealer, named below. This vehicle was for personal/business use and not resale and I took delivery on 09/1707. I acknowledge receipt described in Item and release GM Division from any future claim or obligation for incentive(s). Is vehicle equipped with OnStar? YesXXNo	earing this vehicle
b. Terms and Conditions Acknowledgment. I acknowledge that I have received the Terms and which the OnStar service in my vehicle is provided (copies are available in the vehicle glodealer, at www.onstar.com , or by contacting OnStar as described below).	Conditions under webox, from the
I understand that in order to cancel the OnStar service in my vehicle, I must press the blu in my vehicle or call 1.888.40nStar (1.888.466.7827) or TTY 1.877.248.2080 and a Services be cancelled.	e OnStar button request that my
Purchaser/Lessee Signature Date: 09 The undersigned person, as Dealer representative, certifies that the information on this application is true and incentive(s) described in Item and the Onstar Terms and Conditions have been provided to the said purch has taken delivery of referenced unit through this dealership, and that properly completed accurate delivery forwarded to General Motors or Saab Cars USA.	
Authorized Dealer Signature: Dealership Name: Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEALE	07_

	RETAIL	INSTALLMENT S	ALE CONTI	RACT – SIMPLE INT	EREST FINANCE	CHARGE	
Dealer Number _	37777	Contract Number _	16252 .	R.O.S. Number .	11220395	Stock Number	31775

	t contract to the contract to
Buyer (and Co-Buyer) Name and Address	(Including County and Zip Code)

Creditor - Seller (Name and Address)

PAGE

18

Buyer (and Co-Buyer) Name and	d Address (Including	County and Zip Code

ALTADENA LOS ANGELES CA

SCOTT CHEVROLET PONTIAC GMC 3333 SANTA ANTTA AVE EL NONTE CA 91731

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer∾ (/	Vehicle Identification Number	Primary Use For Which Purchased
MFF	2007	CHEVROLET MALIBU	51	101ZT57NS7F	⊠Xpersonal, family or household □ business or commercial

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. 9.90 % \$ 908		E ar ne !!	Amount Financed The amount of credit provided to you or on your behalf.	Pa The will ha you h pa so	Total of syments amount you arrount you arround after ave made all yments as cheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of 1000 - 00 is \$ 37138.9 (e)	
(e) means an estimate YOUR PAYMENT SCHEDULE WILL BE:							
Number of Pay	ments:	'Amount of Payments:			When Payments Are Due:		
One Payment of			N/A		M/A		
One Payment of			N/A		N/A		
7.3 Payments			501.93		Monthly, Beginning 11/01/200		
Payments			N/A		Monthly, Beginning		
One Final Payment			501.93		DUE ON	10/01/2013	
Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.							

FEDERAL TRUTH-IN-LENDING DISCLOSURES

Prepayment. If you pay off all your debt early, you may be charged a minimum finance charge.

Security Interest. You are giving a security Interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

łΤ	ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)									
1.	To	otal Cash Price								
	A.	. Cash Price of Motor Vehicle and Accessories	\$	<u>22979.00</u> (A)						
		1. Cash Price Vehicle \$ 22	<u>979.00</u>							
		Cash Price Accessories	<u>₩/A</u>							
		Other (Nontaxable)								
		Describe \$\$	N/A							
		DescribeN/A\$	M/A	55.00%						
	₿.	Document Preparation Fee (not a governmental fee)	\$	33.0(B)						
	C.		\$	(C)						
	D.	(Optional) Theft Deterrent Device (to whom paid)	\$	(D)						
	Ε.	(Optional) Theft Deterrent Device (to whom paid)	<u></u> \$	<u>83 / 7</u> (E)						
	F.	(Optional) Surface Protection Product (to whom paid)	86	(F)						
	G.	. (Optional) Surface Protection Product (to whom paid)	<u>"</u> \$							
	Н.		\$	- N (A)	•					
	I.	Optional DMV Electronic Filing Fee	ттү "\$ —	2300 000						
	٠J.	(Optional) Service Contract (to whom paid)		8/A						
	Κ.	(Optional) Service Contract (to whom paid)	\$	N/AK)						
	L.	(Optional) Service Contract (to whom paid)	\$	(L)						
	IVI.	. Prior Credit or Lease Balance paid by Setter to N / A	•	N / (M)						
		(coe downsyment and trade in estaulation)	\$. <u></u>	(IVI)						
	N	(see downpayment and trade-in calculation) (Optional) Gap Contract (to whom paid)	HEVRQ.	$600.09_{\rm m}$						
		(Optional) Used Vehicle Contract Cancellation Option Ag	reement \$	7 / AD)	}					
	P.		\$	87 A]					
		For		\·\'						
	Tot	etal Cash Price (A through P)		\$	27834.31 ₍₁₎					
2.	Am	nounts Paid to Public Officials								
	A.	License Fees E. ST J. WATELD	\$	1 49 . OQA)	1					
	В.	Registration/Transfer/Titling Fees	\$	54.0(B)	i					
		California Tire Fees	\$	<u>8 - / (</u> C)						
	D.	Other	\$	(p)	222					
		tal Official Fees (A through D)		\$_	221.75 (2)					
3.		mount Paid to Insurance Companies			***					
		otal premiums from Statement of Insurance column a + b)		\$ _	19 / A (3)					
		Smog Certification or 🗆 Exemption Fee Paid to State		\$	79 (4)					
Э,	sut	ibtotal (1 through 4)		\$_	28056.06 ₍₅₎					

STATEMENT OF INSURANCE

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance							
	Term	Premlum					
\$N / A Ded. Comp., Fire & Theft	Mos.	s N/A					
\$ 19 / 19 Ded. Collision	Mos.						
Bodily Injury \$ N/A imits	Mos,						
Property Damage \$ M / A Imits	Mos.						
Medical N/A	Mos.	\$N/A					
N/A	Mos.	sN/A					
Total Vehicle Insurance Premiums		s <u>^4i/(a4</u>)					

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

Duyer 🔨				
Co-Buriou Y	1/4			
Seller				
If any insurance is named insurance co	checked belo impanies will d	w, policie: lescribe th	s or certifi e terms an	cates from the diconditions.
Application	for Option	onal Cr	edit Ins	surance
☐ Credit Life:	☐ Buyer	□ Co	-Buyer	☐ Both
Credit Disab	ility (Buyer C	inly)		
Credit Life Credit Disability	N/A Mos. Mos.	Exp. \$	Pre	miuM/A
Total Credit Insu	rance Premi	ums \$		16 / (b)
Insurance Comp	any Name	-		
Home Office Add	dress			

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost, Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details).
You want to buy the credit insurance.

You want to buy the credit insurance.

to the many	X	
Date	Buyer Signature	Age
<u> </u>	x N/A	

6. Total Downpayment	W / A	Date Co-Buyer Signature Age
A. Agreed Trade-In Value Yr Make	\$\N/(\(\hat{\alpha}\))	OPTIONAL GAP CONTRACT A gap contract (debt cancella- tion contract) is not required to obtain credit and will not be
ModelOdom		provided unless you sign below and agree to pay the extra
B. Less Prior Credit or Lease Balance	*	charge. If you choose to buy a gap contract, the charge is shown in Item 1N. See your gap contract for details on the protection it provides. It is a part of this contract. A TOTAL LOSS
C. Net Trade-In (A less B) (indicate if a negative num	ber) \$(C)	Term Mos Name of Gap Contract
D. Deferred Downpayment	\$ 1000.0(P)	You want to buy a gap contract.
E. Manufacturers Rebate F. Other	\$ \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Buyer X
G. Cash	s(G) 3000.00	
Total Downpayment (C through G)	\$	OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following
(If negative, enter zero on line 6 and enter the amount less than z	ero as a positive number on line 1M above) 27056-06	company(ies) for the term(s) shown below for the charge(s) shown in item 1J,1K, and/or 1L above.
7. Amount Financed (5 less 6)	\$(7)	T FIDELITY AMAGAMIY
SELLER ASSISTED LOAN		Term Mos. or Miles 1K Company # / A Mos. or Miles 1K Company # / A Mos. or Miles
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS	AUTO BROKER FEE DISCLOSURE If this contract reflects the retail sale of a	1K Company
RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.	new motor vehicle, the sale is not subject	Term Mos. or Miles
Proceeds of Loans-From:	to a fee received by an autobroker from us	1L Company Mos. or Miles
Proceeds of LoanyFrom:	unless the following box is checked:	Buyer X
Total \$Payable in	Name of autobroker receiving fee, if	HOW THIS CONTRACT CAN BE CHANGED. This
	applicable:	contract contains the entire agreement between you
from this Loan is shown in Item 6D.	here, the provisions of the Seller's Right to Cancel section on	and us relating to this contract. Any change to the contract must be in writing and both you and we
the back giving the Seller the right to cancel if Seller is unable	to assign this contract to a financial institution will apply.	must sign it. No oral changes are binding.
X Buyer	X Co-Buyer	Buyer Signs X.
	N/A	Buyer Signs X N A Co-Buyer Signs X
OPTION: ☐ You pay no finance charge if the Amount F	inanced, item 7, is paid in full on or before	, Year, SELLER'S INITIALS
THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS P	ROVIDED IN LAW MUST BE MET BY EVERY DEDGON WAY DELL	BOUAGES A VENICLE IE VOIL ADE INQUES INTERNES OF
WARNING:	H NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, Y	OU SHOULD CONTACT YOUR INSURANCE AGENT.
	DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT OF FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH	
THE INPAID BALANCE REMAINING AFTER THE VEHICLE HA	E COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS	S ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF
FOR ADVICE ON FULL COVERAGE THAT WILL PROTECTS	YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU HE UNDERSTANDS THESE PUBLIC LIABILITY FERMS AND CONDIT	CHAIR D CANTACTIONS WOULD AND A ARRIVE
s/s x	xx	
Representations of Buyer: Seller has relied on the trutt	n and accuracy of the information provided by you in connection and accuracy of the information provided by you in connection above in item 6B as #Prior Credit or	on with the Trade-In Vehicle. You represent that you have
given a true payoff amount on the vehicle traded in. If the Seller the excess on demand. If the payoff amount is les	e payoff amount is more than the amount shown above in its s than the amount shown above in item 6B as *Prior Credit o	em 6B as "Prior Credit or Lease Balance," you must pay
Buyer X	Co-Buyer X	Lease Balance, Goller will relate the difference to you.
Notice to buyer: (1) Do not sign this agreement be	fore you read it or if it contains any blank spaces to be	e filled in. (2) You are entitled to a completely filled
under this agreement, the vehicle may be reposses	ull amount due under this agreement at any time. (4) If ised and you may be subject to suit and liability for the t	you detault in the performance of your obligations unpaid indebtedness evidenced by this agreement.
If you have a complaint concerning this sale, you should to Complaints concerning unfair or deceptive practices or :	y to resolve it with the seller. methods by the seller may be referred to the city attorney, th	
After this contract is signed, the seller may not change	the financing or normant torms unless you asset is surface.	
and it is an untair or deceptive practice for the seller to ma	ke a unifateral change. N / A	
Buyer Signature X	Co Dimor Clanetina V	'
The Annual Percentage Rate may and retain its right to receive a p	y be negotiable with the Seller. The	Seller may assign this contract
		ON YOU AGREE TO THE TERMS OF THIS CONTRACT.
I California law does not provide for a "cooling-off" or other can	YOU OBTAIN A CONTRACT CANCELLATION OPTIC cellation period for vehicle sales. Therefore, you cannot later cancel to	IN TOO CONTINUE THAT DEFONE YOU SIGNED THIS
- r Contract Simply Decause you change your minn, decine the vent	TO COSTS TOO MITCH OF WICH YOU had appulated a different unline. Attau.	The state of the s
	of the seller or for legal cause, such as fraud. However, California law do sed vehicles with a purchase price of less than \$40,000, subject to cert	DBS LEDGE THAT YOU HAVE READ BOTH SIDES OF THIS
T SIGNALIY CONTINUES. THIS CONTROL CAREFURIED ANTION FOR HIGH	INT COOR DAY OPPOINTAL TA THE POLICE OF A PARKANTERED WAS LEE	an I ON THE REVERSE SIDE, BEFORE SIGNING RELOW
on rightedy motor verifice subject to identification bridge Cambrid	ia law. See the vehicle contract cancellation option agreement for detail	IS. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY
Buyer Signature V	09/17/07 DateCo-Buyer Signature X ho is responsible for paying the entire debt. An other owner is a security interest in the vahicle given to us in this contract.	A
Co-Buyers and Other Owners — A co-buyer is a person wi	Co-Buyer Signature X	Date
	security interest in the vehicle given to us in this contract.	a person whose name is on the title to the vehicle but
Other Owner Signature X GUARANTY: To induce us to sell the vehicle to Buyer age.		
and the contract of the contra	h person who signs as a Guarantor individually guarantoes the	
on this contract, each Guarantor must pay it when asked. Ecomplete defense to Guarantor's demand for reimbursement.	Address th person who signs as a Guarantor individually guarantees the pay sth Guarantor will be liable for the total amount owing even if othe Each Guarantor agrees to be liable even if we describe the state of the control of the	ment of this contract. If Buyer fails to pay any money owing r persons also sign as Guarantor, and even if Buyer has a
on this contract, each Guarantor must pay it when asked. Each complete defense to Guarantor's demand for reimbursement, payments; (2) give a full or partial release to any other Guarantor this contract or extend the contract. Each Guaranto	Address	ment of this contract. If Buyer fails to pay any money owing r persons also sign as Guarantor, and even if Buyer has a stollowing: (1) give the Buyer more time to pay one or more the total amount owing; or (5) otherwise reach a settlement
on this contract, each Guarantor must pay it when asked. Ex- complete defense to Guarantor's demand for reimbursement, payments; (2) give a full or partial release to any other Guarantor relating to this contract or extend the contract. Each Guaranto Guarantor waives notice of acceptance of this Guaranty, notice of the	th person who signs as a Guarantor individually guarantees the pay ach Guarantor will be liable for the total amount owing even if othe Each Guarantor agrees to be liable even if we do one or more of the antor; (3) release any security; (4) accept less from the Buyer than the second of the secon	ment of this contract. If Buyer fails to pay any money owing if persons also sign as Guarantor, and even if Buyer has a solution for the buyer more time to pay one or more the total amount owing; or (5) otherwise reach a settlement paranty at the time of signing. amount owing at any time, and of any demands upon the Ruyer
on this contract, each Guarantor must pay it when asked. Ex- complete defense to Guarantor's demand for reimbursement, payments; (2) give a full or partial release to any other Guara- relating to this contract or extend the contract. Each Guaranto- Guarantor waives notice of acceptance of this Guaranty, notice of the Guarantor X	Address	ramount owing at any time, and of any demands upon the Buyer.
	Date Guarantor X	rment of this contract. If Buyer fails to pay any money owing or persons also sign as Guarantor, and even if Buyer has a elollowing: (1) give the Buyer more time to pay one or more the total amount owing; or (5) otherwise reach a settlement uaranty at the time of signing. • amount owing at any time, and of any demands upon the Buyer. Date Date
Guarantor XAddress	Date Guarantor X	Date
Guarantor XAddressSCOTT_CHEVEGLET_PONTY.AC_	Date Guarantor X	ramount owing at any time, and of any demands upon the Buyer.

RELEASE OF CLAIM

1. I, (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,502.09, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).
2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,245.88, made payable to GMAC; the second in the amount of \$ 8,562.21, made payable to Hodges & Associates &
Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:
(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 31,502.09, less the estimated cost of repair to said Vehicle,
(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 31,502.09, less said value of said Vehicle, and,
(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).
(iv) That the Vehicle shall not exceed{{enter current odometer here}} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

- (c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);
- (d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;
- (f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;
- (g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;
- (h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;
- (i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY	THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS DAY OF	
, 20	
The undersigned has carefully read and underst described above.	ands this release and signs it to resolve the claim
CURRENT VEHICLE MILEAGE	DATE SIGNED:
WITNESS:	
Claimant's Signature	Claimant's Signature
Address	Address

City, State, Zip Code	e City, State, Zip Code
STATE OF	
COUNTY OF	
Sworn to (or affirmed) and s	subscribed before me this day of,
	Signature of Notary Public
	Print, type or stamp Commissioned Name of Notary Public
	Personally Known OR Produced identification
	Type of identification
	My commission expires:

CC: File LG0025-T Rev 05/01/07

RELEASE OF CLAIM

1. I, (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,502.09, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).
2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,245.88, made payable to GMAC; the second in the amount of \$ 8,562.21, made payable to Hodges & Associates &
Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:
(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 31,502.09, less the estimated cost of repair to said Vehicle,
(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 31,502.09, less said value of said Vehicle, and,
(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).
(iv) That the Vehicle shall not exceed{{enter current odometer here}} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

- (c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);
- (d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;
- (f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;
- (g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;
- (h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;
- (i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY	THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS DAY OF	
, 20	
The undersigned has carefully read and underst described above.	ands this release and signs it to resolve the claim
CURRENT VEHICLE MILEAGE	DATE SIGNED:
WITNESS:	
Claimant's Signature	Claimant's Signature
Address	Address

City, State, Zip Code	e City, State, Zip Code
STATE OF	
COUNTY OF	
Sworn to (or affirmed) and s	subscribed before me this day of,
	Signature of Notary Public
	Print, type or stamp Commissioned Name of Notary Public
	Personally Known OR Produced identification
	Type of identification
	My commission expires:

CC: File LG0025-T Rev 05/01/07

RELEASE OF CLAIM

1. I, Malibu, bearing Vehicle Identification Number 1G1ZT57N57F (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,592.00, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

{Delete and use below as appropriate}

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,339.57, made payable to GMAC; the second in the amount of \$ 8,255.65, made payable to and Hodges & Associates.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

- (a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
- (b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
- (i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ {31,592.00, less the estimated cost of repair to said Vehicle,
- (ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ {31,592.00, less said value of said Vehicle, and,
- (iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Initials:

Claimant's Signature	Claimant's Signature
WITNESS:	
CURRENT VEHICLE MILEAGE	DATE SIGNED:
The undersigned has carefully read and understands described above.	this release and signs it to resolve the claim
INTENDING TO BE LEGALLY BOUND BY THE UNDERSIGNED HAS AFFIXED HIS/HER SIGNA	
(j) That no promise, agreement, statement or rebeen made to been relied upon by Releasor(s) and the agreement between Releasor(s) and GMC.	epresentation except as expressed in this release has not this document of 3 pages contains the entire
(i) That Releasor(s) do hereby for himself, his assigns covenant to defend, indemnify and save harractions alleged in or to be inferred from allegations	
· · · · · · · · · · · · · · · · · · ·	after commence, maintain or prosecute, or cause prosecuted any action, suit, proceeding or claim based way connected with any of the matters released
(g) That Releasor(s) has not assigned or otherw the subject hereof;	vise transferred any interest in any claims which are
(f) That Releasor(s) represents and warrant(s) of the claims which are the subject hereof;	that he is entitled to give a full and complete release
(e) That Releasor(s) and his attorneys have rev contents of this Release have been explained to Release	iewed the provisions of this Release and that the easor(s) by counsel prior to its execution;
(d) That neither GMC's payment of the considered to the execution of this Release shall be considered any of the claims or causes of actions alleged in or trindicated above;	
(c) That Releasor(s) fully understands that this to legal liability for and as to the nature and extent of	is a final settlement and disposition of all disputes as of any damages claimed from GMC by Releasor(s);
(iv) That the Vehicle shall not exceed _ plus 1,000 miles on the odometer at time of exchang stated mileage, the payment of the consideration abore payment of 44.5 cents per mile in excess of the agree the transaction is caused by GMC or its authorized of	ove shall be modified as follows: a reduction of ed upon mileage. This shall not apply if a delay in

Address	Address
City, State, Zip Co	de City, State, Zip Code
STATE OF	
COUNTY OF	
Sworn to (or affirmed) and 20, by	subscribed before me this day of,
	Signature of Notary Public
	Print, type or stamp Commissioned Name of Notary Public
	Personally Known OR Produced identification
	Type of identification
	My commission expires:

CC: File LG0025-T Rev 05/01/07

RELEASE OF CLAIM

1. I, (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$28,476.64, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).
2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,560.44, made payable to GMAC; the second in the amount of \$ 4,916.20, made payable to Hodges & Associates &
Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:
(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 28,476.64, less the estimated cost of repair to said Vehicle,
(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 28,476.64, less said value of said Vehicle, and,
(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).
(iv) That the Vehicle shall not exceed{{enter current odometer here}} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

- (c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);
- (d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;
- (f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;
- (g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;
- (h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;
- (i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY	THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS DAY OF	
, 20	
The undersigned has carefully read and underst described above.	ands this release and signs it to resolve the claim
CURRENT VEHICLE MILEAGE	DATE SIGNED:
WITNESS:	
Claimant's Signature	Claimant's Signature
Address	Address

City, State, Zip Cod	le City, State, Zip Code
STATE OF	
COUNTY OF	
Sworn to (or affirmed) and a 20, by	subscribed before me this day of,
	Signature of Notary Public
	Print, type or stamp Commissioned Name of Notary Public
	Personally Known OR Produced identification
	Type of identification
	My commission expires:

CC: File LG0025-T Rev 05/01/07



Cynthia Suniga/Austin/GM1

12/02/2008 05:26 PM

To al@hodgesandassociates.com

CC

bcc

Subject Jose Matias 71-646860893



Repurchase Offer 11-24-08.doc

AI:

I do apologize for the mix up. This should be the correct Offer and Release. Please review the attached Repurchase Offer and Release of Claim and respond at your earliest convenience.

Thank you for cooperation in this matter.

Sincerely,

Cynthia Suniga Paralegal Aditya Birla Minacs

GM BRC Legal 7401 E. Ben White Blvd, Bldg #3 Austin, TX 78744 Tel: (866) 790-5600 Ext. 31362

Fax: (866) 485-4463

Email: cynthia_suniga@gmexpert.com Website: www.minacs.adityabirla.com

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Privileged and Confidential Information

CASE ASSESSMENT - LEGAL (NON SMALL CLAIMS)

By: LINDA CHEATHAM,

State: CA

Customer Name:

Service Request: 71-646868893

Vehicle ID No.: 1G1ZT57N57F

In Service Date: 9/17/2007

Afficle : N.W. BAC Code: 223599

Year, Make & Model: 2007 CHEVROLET MALLEU

DWI requests

Purchase Price of

Lien holder: GMAC⊠ Other□:

involvement?:

Vehicle: \$22,979.00

NO

Was TAC contacted for this vehicle (Y/N)?: CASE #10897268

VEHICLE REPAIR HISTORY

<u> Engine/Fuel/Exhaust</u>				
Date:	RO #:	Days Out:	<u>Mileage:</u>	Description of Complaint and Repair Performed:
11/14/07	67807	*	4,616	C/S VEH IDLES ROUGH/CHECKED FOR DTC'S, NONE FOUND. ENGINE OPERATING AS DESIGNED. NO FAULTS FOUND
3/3/08	287752	3	12,245	C/S ENGINE COOLANT IS BOILING OVER/COOLANT LEAKING AND TEMP GAUGE UP TO ½ OF THE WAY/FOUND THERMOSTAT STICKING AND SURGE TANK LEAKING AT SENSOR SEAL-REPLACED BOTH TO CORRECT COOLANT LEAK
8/23/08	295309	4	29,072	C/S THE VEH HAS BEEN LOOSING COOLANT. CUST CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANIFOLD/PRESSURE TESTED, COOLING SYSTEM LEAKING AT CROSSOVER PIPE GASKETS-REPLACED CROSSOVER PIPE GASKETS TO CORRECT COOLANT LEAK
9/8/08	296089	*	29,723	C/S THAT THE COOLANT IS LOW AND HAS NOTICED THAT THE TEMP GAUGE IS READING RIGHT BELOW THE RED. CUST WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS/PRESSURE TEST COOLING SYSTEM, NO LEAKS FOUND AT THIS TIME. CHECKED FANS W/TECH 2, OPERATING AS DESIGNED. ROAD TESTED FOR OVERHEATING, UNABLE TO DUPLICATE COMPLAINT

☐ Steering

Date:	<u>RO #;</u>	Davs Out:	Mileage:	Description of Complaint and Repair Performed:
4/7/08	289325	*	13,263	C/S TICK OR TAP NOISE FROM STEERING COLUMN OR STEERING WHEEL AREA AT TIMES/INTERMEDIATE SHAFT NOISY AT TIMES-REPAIRED PER DOC #2084819. LUBRICATED SHAFT
7/18/08	80210	3	25,874	C/S WHEN MAKING A RIGHT TURN IT'S HARD/FOUND POWER STEERING CONTROL MODULE FAULTY-REPLACED PSCM
				C/S REAR BEARING MAKING A WHINING NOISE/FOUND CLUNKING NOISE FROM FRONT SUSPENSION-REPLACED RACK AND PINION. TEST DROVE, NO MORE PROBLEM AT THIS TIME. SET TOE TO GM SPECS
7/25/08	80469	1	26,202	C/S WHEN MAKING A TURN MAKES A CRACKING NOISE AND ALSO VIBRATION, CHECKED ALIGNMENT AND MADE ADJUSTMENT. TEST DROVE AND NO MORE NOISE
8/23/08	295309	*	29,072	C/S THAT WHEN GOING OVER BUMPS THERE IS A CLUNKING NOISE
	4/7/08 7/18/08 7/25/08	4/7/08 289325 7/18/08 80210 7/25/08 80469	4/7/08 289325 * 7/18/08 80210 3 7/25/08 80469 1	4/7/08 289325 * 13,263 7/18/08 80210 3 25,874 7/25/08 80469 1 26,202

LLO/L00101 XVH 90:3L 800Z/ZZ/ZO

IN THE STEERING/INTERMITTEIN SHAFT CLUNK-LUBRICATED INTERMEDIATE SHAFT PER TSB

☐ <u>Transmission</u>				
Date:	RO #:	<u>Davs Out</u> :	<u>Mileage:</u>	Description of Complaint and Repair Performed:
9/8/08	296089	•	29,723	C/S THAT THERE IS A BUZZING TYPE NOISE FROM THE TRANSMISSION WHEN DRIVING UP HILLS. HAS ONLY HAPPENED 3 TIMES ON THE FREEWAY EACH TIME. NO DTC'S STORED OR CURRENT. CAR WAS DRIVEN FOR 6 MILES ON UP HILL. CUST CONCERN COULD NOT BE DUPLICATED AT THIS TIME. CAR WORKING UNDER FACTORY SPECS
⊠ <u>Body/</u>	<u>Trim</u>			
<u>Date:</u>	<u>RO_#:</u>	<u>Days Out</u> :	<u>Mileage:</u>	Description of Complaint and Repair Performed:
9/26/07	65040	1	865	C/S ALL 4 DOOR BODY SIDE WEATHER STRIPS ARE STAINED- REPLACED ALL 4 WEATHER STRIPS
11/14/07	67807	2	4,616	C/S VEH HAS WINDNOISE FROM RIGHT REAR DOOR/INSPECTED DOOR AND WINDOW SEALS AND DOOR ALIGNMENT. FOUND NO DEFECTS BUT WIND NOISE IS PRESENT-READJUSTED RIGHT REAR QUARTER OF DOOR FRAME FOR TIGHTER SEAL IN AREA OF WIND NOISE. OK NOW
				C/S PASSENGER SIDE SUNVISOR MIRROR COVER DOES NOT STAY OPEN/FOUND VANITY MIRROR BROKEN AT HINGE-SOP MIRROR
11/26/07	68401	2	5,672	CUSTOMER RETURNING FOR SPECIAL ORDER PART PASSENGER SIDE MIRROR COVER LOOSE/FOUND VANITY MIRROR BROKEN AT HINGE- REPLACED RIGHT VANITY MIRROR AND THEN FOUND BROKEN PARTS INSIDE RATTLING LIKE DRIVER SIDE-REPLACED SUN VISOR
				C/S DRIVER SIDE SUNVISOR MAKING NOISE WHILE DRIVING/FOUND BROKEN PARTS INSIDE SUNVISOR RATTLING AROUND INSIDE- REPLACED DRIVERS SUNVISOR
				C/S GETTING WIND TYPE NOISE FROM BOTH REAR DOORS WHILE DRIVING AT 30 MPH AND ABOVE/ROAD TESTED NOISE HEARD FROM REAR SEAT ONLY. PERFORM CAB PRESSURE BUBBLE TEST, FOUND THIS TEST TO BE INCUNCLUSIVE. USE 3M MASK TAPE, TAPE WINDOW MOLDING. NOISE STILL THERE. TAPE OFF XM ANTENNNA AND FRONT WINDSHIELD, NOISE STILL THERE. TAPE OFF REAR WINDOW AND TRUNK, TAPE OFF FUEL DOOR AND REAR FENDER LINER, NOISE STILL THERE. TAPE OFF FRONT INNER FENDER LINER, NOISE STILL THERE. ROAD TESTED W/MGR TO CONFIRM NOISE STILL PRESENT W/ALL BODY OPENINGS TAPED OFF. MGR RECOMMENDED TO INSPECT BODY FOR ANY SEAMS OR CRACKS. INSPECTED BODY UNDERCARRIAGE, FOUND ALL SEAMS TO BE FINE. CHECKED FOR STRUCTURAL DAMAGE, NONE FOUND. ROAD TESTED COMPARABLE VEH FROM DLR FRONT LINE W/MANAGER AND FOUND NOISE TO BE PRESENT, EXACTLY THE SAME CONDITION. DETERMINED THAT NOISE TO BE INHERENT CONDITION TO THIS VEH W/REAR FIN "I" MISSING FROM MALIBU EMBLEM ON THE TRUNK DECK LID-REPLACED MALIBU EMBLEM
4/7/08	289325	**	13,263	C/S CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLLED UP-R&R COWL MOLDINGS AND RESECURED TO CORRECT FLUTTERING
				C/S LEFT FRONT SEATBELT PILLAR AND LEFT REAR DOOR SKID PLATE NOT ASSEMBLED PROPERLY AVERTED LEFT FRONT BILLAR

02/22/2009 12:08 FAX

PLATE NOT ASSEMBLED PROPERLY/VERIFIED LEFT FRONT PILLAR

				MOLDING AND LEFT REAR OUT OF PLACE. POOR FIT/NOT SECURED-REINSTALLED MOLDINGS AND TRIM PILLARS
7/18/08	80210	**	25,874	C/S RIGHT FRONT SUNVISOR IS BROKEN/BROKEN HINGE-REPLACED VISOR PASSENGER SIDE
				C/S BOTH REAR DOORS WHEN GOING 40 MPH MAKE WIND NOISE VERY ROUGH. BASED ON INFO FROM LAST VISIT ON THIS CONCERN CALLED TAC, CASE #10397268. HE ADVISED THAT FROM LAST VISIT ALL WAS DONE TO FIND A PROBLEM, SPOILER MAKING THE DIFFERNCE. WOULD IF CUST IS WILLING TO DRIVE W/O SPOILER TO COMPARE NOISE FACTOR
8/23/08	295309	*	29,072	C/S THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM TOP OF THE REAR DOOR. C/S THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE OOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES/FOUND DOOR OPENING WEATHERSTRIP CRUSHED-ORDERED WEATHERSTRIP
9/8/08	296089	2	29,723	C/S THAT THE DRIVER SEAT WILL NOT MOVE FORWARD OR BACKWARD-PART IS IN, REPLACED LEFT SEAT SWITCH
				C/S THAT THERE IS EXCESSIVE WIND NOISE FROM THE LEFT REAR DOOR-PARTS IN, REPLACED LEFT REAR DOOR WEATHERSTRIP
☐ <u>Electri</u>	<u>cal</u>			
<u>Date:</u>	<u>RO #;</u>	<u>Days Qut</u> :	<u>Mileage:</u>	Description of Complaint and Repair Performed:
7/18/08	80210	•	25,874	C/S DAY LIGHTS ARE OUT/DRL LIGHTS ARE THE LOW BEAMS W/LESS VOLTAGE/CHECKED DRL LIGHTS FOR OPERATION. CHECKED FOR DTC'S W/TECH 2, NONE IN CURRENT OR HISTORY. TESTED ALL LIGHTS, ALL WORKING
				C/S TEMP GAUGE WILL GO UP TO ¼ AND THEN WILL GO DOWN-COULD NOT DUPLICATE
8/23/08	295309	*	29,072	C/S THAT THE DRIVER SEAT POWER ADJUSTMENT FORWARD OR BACK STOPS WORKING AT TIMES. CHECKED MOTORS-ORDERED LEFT FRONT SEAT SWITCH
☐ Glass				
Date:	RO #:	Davs Out:	Mileage:	Description of Complaint and Repair Performed:
11/14/07	67807	,NA	4,616	C/S WINDSHIELD HAS SCRATCHES-INSPECTED AND FOUND NO SCRATCHES
□ Wheel/	<u>Tires</u>			
Date:	RO #;	Davs Out:	Mileage:	Description of Complaint and Repair Performed:
4/7/08	289325	1	13,263	C/S VEH SOUNDS, RIDES AND FEELS LIKE AN OLD BEAT UP VEH. SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR HITTING/LEFT FRINT TIRE HAS FLAT SPOT AND CUPPING-ROTATED AND BALANCED W/SVC SUSPENSION
☐ Other				
Date:	RO #:	Days Out:	<u>Mileage:</u>	Description of Complaint and Repair Performed:
11/14/07	67807	*	4,616	SOUTHERN CALIFORNIA AIR FILTER OFFER
			THE CT	TATE LEMON LAW DEADS.

THE STATE LEMON LAW READS:

OS/SS/S008 15:08 FAX

Days out of service: 30 calendar days

Repairs: same nonconformity has been subject to repair four or more times and the consumer has at least

once directly notified the manufacturer of the need for repair

Time period: 18 months after delivery to the consumer or 18,000 miles

Does Lemon Law state nonconformity must continue to exist?

If applicable, safety-related repairs: same nonconformity has been subject to repair two or more times, and the consumer has at least once directly notified the manufacturer of the need for repair

Safety-related time period: 18 months after delivery to the consumer or 18,000 miles

Number of repair attempts in the presumption period: 8

Total days out of service during the presumption period: 18

Total days out of service during customer's ownership: 18

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

RECOMMENDATION

Recommend Repurchase @ 13,263 miles Within Warranty 3/36

RATIONALE

Steering---Multiple repairs and replacement @ 13,263 Miles

- -Gear Assembly, Power Steering Replace
- -Steering Control Module Faulty Replaced
- -Replaced Rack and Pinion-Suspension
- -Steering / Intermittent Shaft Clunk-Lubricated

LLO/500 Ø

REASON FOR REMOVAL

CRS FINAL OFFER:

DATE:

OFFER TO CUST: \$

ATTORNEY FEES: \$

OR INCLUSIVE OFFER: \$

PLAINTIFF'S FINAL

DEMAND:

DATE:

AMOUNT TO CUST: \$

ATTORNEY FEES: \$

OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:

HODGES AND ASSOCIATES

A PROFESSIONAL LAW CORPORATION

A, CLIFTON HODGES JAMES S, KOSTAS BERTA PETERSON-SMITH*

OF COUNSEL

4 EAST HOLLY STREET PASADENA, CA, 81103 SUITE 202 TEL (628) 584-9797 FAX (626) 584-9111

October 22, 2008

General Motors Corporation c/o MSX International, Attn: BRC Legal 1919 Concept Drive Warren, MI 48091

Re:

v. GM/Chevrolet, Scott Chevrolet, et.al.

Vehicle: 2007 Chevrolet Malibu Vin #: 1G1ZT57N57F

To Whom It May Concern:

Please be advised that Hodges and Associates represent the interests of concerning his 2007 Chevrolet Malibu. You are hereby instructed not to communicate directly with our client as it relates to this matter. Please forward all your communications to this office. Extending our customary courtesy, a complaint will not be filed for thirty (30) days from the above date, reflecting our desire to reach an early, amicable and satisfactory settlement. Please contact our office if you wish to discuss early resolution and avoid the cost and time of litigation.

Our client bases his demand on the Song-Beverly Consumer Warranty Act, found in <u>California Civil Code</u>, Section 1790 <u>et seq.</u>, the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301, <u>et seq.</u> and the following:

- 1. The vehicle was purchased "new" with an odometer reading of 51 miles, on or about October 1, 2007, for personal use, from Scott Chevrolet Pontiac GMC, in the City of El Monte, California, under a Purchase Agreement.
- 2. The vehicle was not fit for the ordinary purposes for which it was sold and contained non-conformities which impaired its use, value and/or safety, to wit: Excessive wind noise from right rear door first duplicated on November 14, 2007, at 4,616 miles. The repair consisted of readjusting the right rear quarter of the door frame, an attempted remedy that failed to solve the problem. Subject vehicle has been subsequently returned to the dealer an additional 5 times for excessive wind noise, the most recent on September 8, 2008, when the dealership replaced a "crushed" weather-strip, however this was once again an unsuccessful repair opportunity as excessive wind noise continues to plague the vehicle. Additionally, subject vehicle has been returned several times for overheating, noisy suspension, "buzzing" from transmission, "clunk" from driveshaft, hard steering on right hand turns and an inoperative driver's seat.

Page Two

Re: V. GM/Chevrolet, Scott Chevrolet, et.al.

October 22, 2008

3. Our client did not abuse the vehicle and performed maintenance on the vehicle in compliance with the manufacturer's guidelines.

Our client is entitled to full restitution, to date, as follows:

Special Damages to Date

All amounts Paid & Payable...... GMAC Loan Documents to follow

Our client may be further entitled to civil penalties which are twice the amount of special damages. Accordingly, at trial, our client will seek damages in the amount of three (3) times special damages.

Additionally, our client is entitled to attorney fees, costs and expenses as provided in the statute. However, in the spirit of compromise and early resolution, our client makes an offer of settlement for his special damages only, <u>plus</u> his attorney's fees, costs and expenses, with the vehicle being returned. Attorney fees, costs and expenses will be compromised to \$2,750.00 only, <u>if</u> this matter settles promptly.

Thank you in advance for the courtesy of an early assessment together with a reply indicating your intention to defend or discuss settlement.

Very truly yours,

HODGES AND ASSOCIATES

ACH/dcs

Enclosures: Purchase Agreement, Repair Order DMV Registration, GMAC Account Data

110/2002

Section and the second

STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON

<u>File Number</u> 71-646860893

Customer Name

Worksheet Filled Out By:

Cynthia Suniga

Draft-Add question marks beside category (not in dollar fields) to indicate incomplete information

Vehicle VIN:

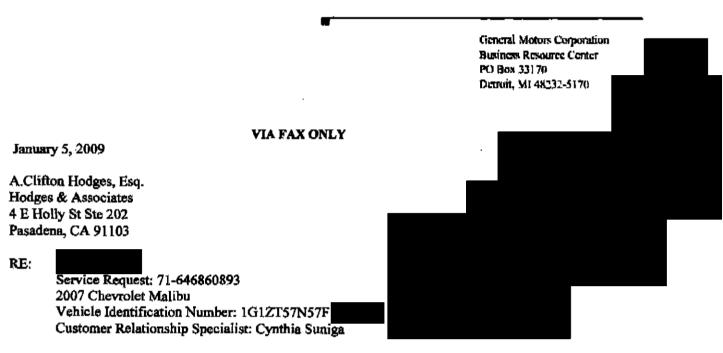
Date: February 22, 2009

artificación de la constantina

<u> </u>		1G1ZT57N57F1		February 22, 2009	
	USAGE FORMULAS	STRAIGHT REPURCHASE	- BASE	PAYMENT (CA, FL & WV) OR LEASE R	EPURCHASE
11	To calculate usage:	1 Base Price	\$0.00	1 Down Pmt / Cap Cost Reduction	\$1,000.00
2	Use ONLY one of the 4 methods in this column or	2 Conversion / Upfit cost	\$0.00	2 Pmts (includes 1st month if lease)	\$8,055.97
3	follow applicable lemon law formula for your state	3 Reg./Lic./Title Fees	\$0.00	3 Reg/Lic/Title Fees (leases only)	\$208.00
4		4 State Fees	\$0.00	4 Tax (leases only)	\$0.00
5	A. USAGE USING L.L. FORMULA	5 Aftermarket Items	\$0.00	5 Aftermarket Items	\$0.00
6	Base Price/Total Repurch Price \$0.00	1	\$0.00	6 Other-Explain	\$0.00
7	Mileage 0	· · · · · · · · · · · · · · · · · · ·	\$0.00	7 Other-Explain	\$0.00
8		8 GMPP (* only for WI)		8 Other-Explain	\$0.00
9	Usage \$0.00	9 Other-Explain	\$0.00	9 Other-Explain	\$0.00
10		10 Total Purchase Price	\$0.00	10 Total Additions	\$9,263.97
	B. USAGE - NEGOTIATED \$1,132.37	V 278		n	
12		12 * Usage/Depreciation	\$1,132.37	12 * Usage/Depreciation	\$1,132.37
13		13 Damage		13 Damage	\$0.00
14	C. USAGE USING CENTS/MILE	14 Late charges		14 Late charges	\$0.00
15	Mileage 0	15 Over-Allowance		15 Over-Allowance	\$0.00
16	Cents per mile \$0,000	16 Negative Equity		16 Negative Equity	\$0.00
17		17 Incentives		17 Incentives	\$1,000.00
18		18 Other-Explain		18 Sec. Dep. (leases) if reimbursing above	\$0.00
19		19 Other-Explain	\$0.00	19 Extended Service Contract	\$0.00
20	D. USAGE-CALIFORNIA ONLY	20 Other-Explain		20 Gap Insurance	\$600.00
21	Base price section-Used when NOT financed.	21 Other-Explain		21 Over Mileage Penalty	\$0.00
22		22 Total Deductions	\$1,132,37	22 Total Deductions	\$2,732.37
23		23		73	
24	Usage \$0,00	24 Repurchase Subtotal	\$1,132,37	24 Total Refund to Customer	\$6,531.60
25	OR	25 Loan Payoff good thru xx/xx/xx		25 Dir Buyout (lease) or Loan Payoff	\$22,687.25
26	Payment/Lease-Used when financed.	26 Total Refund to Customer		26 3/13/2009	\$22,007.20
27	"Actual Price Paid" (Pmt/Lease) \$30,143.22	27 Attorney's Fees		27 Attorney's Fees	\$2,750.00
28	Mileage 0	28 Total Repurchase		28 Total Repurchase	\$2,750.00 \$31,968.85
	Any ext service contract (CA only) 0	29 NADA (Legal Only)	- ቁነ, 132.31 ቁስ ስስ	29 Edmunds	\$11,822.00
30		30 Estimated Auction Value		30 Estimated Auction Value	\$8,748.28
31		31 Projected Loss		31 Projected Loss	\$23,220.57
			· · · · · · · · · · · · · · · · · · ·	31 FTOJECTED EUSS	\$23,220.51
_	PURCHASE PRICE (before t/t/t) \$ 22,979.00		\$ -	PURCHASE PRICE	\$ 22,979.00
	MSRP (FROM BARS INVOICE) \$ 22,979.00	PAYOFF OF TRADE	\$ -	INCENTIVE* (from BARS)	\$ 1,000.00
	DIFFERENCE \$	DIFFERENCE	\$ -	OVERALLOWANCE	\$ -
	if positive look for over allowance	if negative=negative equity	,	ACTUAL PRICE	\$ 21,979.00
L	no aum shales	TRADE ALLOWANCE	\$ -		
	CostA 2/22/09	ACV OF TRADE	\$ -	Do not include fuel fill credit	-
	Authorized Signature Date .	DIFFERENCE	\$ -	Include GM card points	
i		ACV=actual cash value	 i	Form Rev. 04/28/2006	
					

1 191 p





Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down-Payment	\$ 1,000.00
Payments 14 @ \$501.93	\$ 7,027.02
Registration Fees	\$ 208.00
Subtotal:	\$ 8,235.02
Less Rebates/Incentives	- \$ 1,000.00
Less Gap Insurance	-\$ 600.00
Less Usage/Depreciation	- \$ 1,132,37

02\22\2008 12:07 FAX

* Minus Payoff to lien holder (good through 1-15-08) \$23,339.57

* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Total	\$ 31,592.22
Attorney's Fees Total due to attorney and client:	\$ 2,750.00 \$ 8,255.65

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

ec: FILE LG0074 V12212007 Attach.

110/0102

CURRENT VEHICLE MILEAGE: 350	/9
Client's Signature	Client's Signature
JAN. 26,2009	
Date	Date

The state of the s

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15:21 FEB 05, 2009 FAX NO: 1800-200-4622 #2413861 PAGE: 1/3

GMAC

To: Cynthia

Company:

Fax Number: 9,1866-485-4463

Phone Number:

From: Ruth Payne

Phone Number 1-800-200-4622

Time Sent: Thursday, Feb 5, 2009 03:21PM

Pages:

Description: case# 71646860893

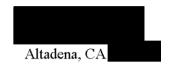
Payment History as requested.

The information contained in this facsimile message is privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone at the above number.

15:22 FEB 05, 2009 FAX NO: 1800-200-4622 #2413861 PAGE: 2/3

GMAC

February 5, 2009



Account #: 061-9120-59595 Vehicle: N07 Chevma<u>libu</u>

VIN: 1G1ZT57N57F

Dear

I have enclosed a payment history for your account as you requested. If you have any further questions, please do not hesitate to call the toll free number listed below.

Thank you for financing with GMAC.

Ruth Payne

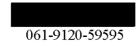
Sincerely,

Ruth Payne

Customer Service Specialist

Attachment

15:22 FEB 05, 2009 FAX NO: 1800-200-4622 #2413861 PAGE: 3/3

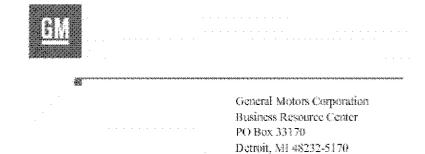


-2-

February 5, 2009

Payment History

Date Paid	Principal Paid	Finance Charge Paid	Late Charge Paid	Other Paid	Total Paid
01/27/09	\$158.25	\$343.68			\$501.93
12/03/08	\$287.12	\$214.81			\$501.93
10/30/08	\$360.79	\$141.14			\$501.93
10/08/08	\$306.97	\$194.96			\$501.93
09/08/08	\$284.93	\$217.00			\$501.93
08/06/08	\$308.81	\$193.12			\$501.93
07/08/08	\$266.33	\$235.60			\$501.93
06/03/08	\$311.10	\$190.83			\$501.93
05/06/08	\$308.76	\$193.17			\$501.93
04/08/08	\$258.02	\$243.91			\$501.93
03/04/08	\$276.54	\$225.39			\$501.93
02/01/08	\$189.53	\$312.40			\$501.93
12/19/07	\$400.81	\$101.12			\$501.93
12/05/07	\$290.18	\$211.75			\$501.93
11/06/07	\$135.01	\$366.92			\$501.93



VIA FAX ONLY

October 30, 2008

Rick Ricketts Team Chevrolet-Hummer PO Box 5020 Pasadena, CA 91117

RE:

Service Request: 71-646860893

2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Dear Mr. Ricketts:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer service documents regarding this vehicle. The specific documents needed are:

• Service and body shop repair orders of all internal, customer pay, and warranty repair orders, as well as technician notes and time punches. Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to 1-866-233-3014. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **1-866-790-5600 ext 11166**. My office hours are Monday between 11:30 a.m. and 6:15 p.m., Tuesday through Thursday between 9:30 a.m. and 7:15 p.m., and Friday between 9:30 a.m. and 3:45 p.m., Eastern Time.

Sincerely,

Linda Cheatham General Motors Corporation















RELEASE OF CLAIM

(hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$31,592.22, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

{Delete and use below as appropriate}

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,339.57, made payable to GMAC; the second in the amount of \$ 8,255.65, made payable to and Hodges & Associates.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

- (a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
- (b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
- (i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 31,592.22, less the estimated cost of repair to said Vehicle,
- (ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$31,592.22, less said value of said Vehicle, and,
- (iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Jan 13 09 01:35p

A. Clifton Hodges

(626) 564-9111

•.Э

- (iv) That the Vehicle shall not exceed 35,079 (enter current adometer here) plus 1,000 miles on the adometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.
- (c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);
- (d) That neither OMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;
- (f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof;
- (g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;
- (h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;
- (i) That Releasor(s) do hereby for himsoff, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and CMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THE BELL ASS THE

UNDERSIGNED HAS AFFIXED HIS/HER SIGNATI	
The undersigned has carefully read and understands the described above.	is release and signs it to resolve the claim
CURRENT <u>VEHICLE MILEAGE 35, 049</u>	DATE SIGNED:1/11/09
WITNESS:	
7 Claimant's Signature	Claimant's Signature

Initials: Page 2 of 3

Jan 13 09 01:35p A. Clifton Hodges (626) 564-9111

p.4

Address Address	Address
ALTAOENO, CA City, State, Zip Code	City, State, Zip Code
STATE OF <u>CACEFORNE</u> COUNTY OF <u>LOS ANGEC</u> : Swom to (or affirmed) and s 20 09, by	ubscribed before me this day of
COMM. 01655132 E. Notary Public California G. Los Angeles County My Comm. Expires Mar. 25, 2010	Signature of Notary Public MARTHA BEATREZ SERVEN Print, type or stamp Commissioned Name of Notary Public Personally Known OR Produced identification Type of identification OL A 9060632 My commission expires: MAR. 28, 2610

CC: File L00025-T Rev 05/01/07

Initials: Page 3 of 3

11/01/2008 14:57 6265272111	SCOTT CHEVROLET PONC	PAGE 18
· ,		GE
Dealer Number 377777 Contract Number 16252	R.O.S. Number	Jumber <u>31775</u>
Buyer (and Co-Buyer) Name and Address (Including County and Zip Coda)	Creditor - Seller (Name and Address)	
ALTADENA LOS ANGELES CA	SCOTT CHEVROLET PONTIAC GMC 3333 SANTA ANTIA AVE EL MONTE CA 91731	

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit, By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

		•				
ſ	New		Mako		:	
ı	Used	Your	and Model	Odomatar	Vehicle Identification Number	Primary Use For Which Purchased
ı					.A.!	Expersonal, tamily or household
1			CHEVROLET		- 4 - 5 - 5 - 4 - 4 - 4 - 4 - 4 - 4 - 4	☐ business or commercial
1	N G	2007	CHEABOTEL	51	16121578575	

1 1		[57			Expersonal, tamily or household
NEW 2007	MACTED ET	51	16127570	57F	□ business or commercial
					OMASSASSIS OF MONEY MOS
	_	TUTH-IN-LENDING DISC		W-4-1 D-1-	STATEMENT OF INSURANCE NOTICE. No person is required as a condition of financing
PERCENTAGE	FINANCE		Total of ayments	Total Sale Price	the purenage of a moter vanicle to purchase or nepolisia arr
RATE	The dollar	The amount of The	amount you	The total cost of	Incurance through a particular incurance company, agent of broker. You are not required to buy any other incurance to
The cost of	amount the		ave paid after	your purchase on aredit, including	broker. You are not required to buy any other incurance to obtain gradit. Your decision to buy or not buy other incurance
your credit sa a yearly rate.	oredit will cost you.		teve mede all symonts so	vour down	will not be a factor in the credit approval process.
, , ,		g.	cheduled.	payment of \$ 1000.00 ₁₀	Vehicle Insurance
	1 220.0		. 100 00.		Term Premium
9.90 %	6 \$ <u>908∠9</u> ;	<u>%-o_s 27055.06 s 3</u>	6139 <u>-26</u> e)	\$ 37138.9(a)	\$ N/A Ded Comp., Fire & Theft Mos. 6 N/
		·	(0)) means an estimete	6 N / A Ded, Collision Mos \$ N /
	CHEDITE MITT BE:				Bootly Injury 6 N/Aumits Mes. 5 N/
Number of Pe	ayments:	'Amount of Payments:		lyments Ara Due.	Property Damage S N / A limite Mos. S N /
One Payment of		N/A	M/A		Medical N/A Mos. 6 N/ N/A Mos. 5 N/
One Payment of		N/A	N/A		
. 3 Рауте		\$01.93		ning 11/01/200	Total Vehicle Insurance Premiums 6 N /(s
Payme	กเธ	M/A	Monthly, Begin		UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FO PUBLIC MARILITY OR PROPERTY DAMAGE INSURANCE, PAYMEN
One Final Payment		501.93		10/01/2013	FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.
Lais Charge. If payment	le not received in full withdr	n 10 days after it is due, you will pay a late of	reuthor on give on Auto basi	rt of the payment that is liste.	You may buy the physical demage incurance this contract regular
Security Interest, You a	re biving a security intere	I may be charged a minimum finance charg at in the vehicle being purchased.			(see back) from anyone you choose who is acceptable to us. Yo
Additional Information	: See this contract to	r more information including information num linunce charges, and security impress.	n about попраута	ini. defeall, any nequired	àm not required to buy any other Insurance to obtain credit.
repayment in ruli dejure t	ine acriecoleo dale, mann	порт пислов статува, впо высолу тогано.			Buyer X
ITEMIZATION OF	THE AMOUNT FINAL	NCSD (Seller may keep part of the an	nounts paid to oth	TET 2.)	Co-Buyer A N./-0
1. Total Cash Pr	rice				Beller
A. Cach Price	of Molor Vehicle and	Accessories \$	<u> 22979.00</u>	iA)	If any insurance is checked balow, policies or conflictors from the
1. Cash P.	rice Vehicle	s <u>22979.00</u>			named insurance companies will describe the terms and conditions.
2. Cash P	rice Accessories	\$N/A			Application for Optional Credit Insurance
3, Other (f	Nomexabja)				Credit Life: Deuyer Co-Buyer Deoth
Describ	e <u>Ņ/A</u>				Credit Disability (Buyer Only)
Describ	ν _α <u>N/A</u>	s <u>N/A</u>	66 00	,	Cradit No. 197A Exp. Premium/A
B. Document	Preparation Fee (not	a governmental fee) S	55.00	(=)	Credit Life N/A Mos 5
C. Smop Fee	Paid to Selfer	*	R(/ /)	(C)	Credit Disability Mos 5 R/A
D. (Optional)	Thatt Deterront Device	e (to whom paid) N/A S	W.T.P	(D)	Total Credit Insurance Premiums & 18745)
E. (Optional)	Theit Deterrent Device	e (to whom paid) N/A 5		(≡)	Insurance Company Name
F. (Optional) 8	Surface Protection Prod	uct (to whom paid)SS	N / /	(F)	NTA
G. (Optional) 8	Surface Protection Prod	uct (to whom paid)\$		(3)	Horne Office Address
H. Sales Tax	(an texable Items in A	through G) S_	19001	(H)	<u> </u>
i. Optional D	MV Electronic Filing F	•e = 10≤1 tm √ .\$—	N/A))	Credit life insurance and credit disability insurance are no
J. (Optional)	Service Contract (to w	whore paid) Fine [TY 4]	2300.00	(4)	required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the
K. (Optional)	Sarvice Contract (to w	vhom paid) N/A	N / A	(K)	 Cradii 600m/6i orometa. They will not be provided unique you.
L. (Optional)	Service Contact (to v	vhom paid)SS_	W / A	<u>\</u> L)	page and agree to pay the extra cost, Credit tile insurance in based on your original payment schedule. This insurance may
M. Prior Credi	li or Lease Salance pa	ald by Seller to	41.7.4		sign and agree to pay the extra cost. Credit tills insurance in based on your original payment schedule. This insurance may not pay all you own on this contract if you make tate payments
		B,	<u> </u>	M)	I I CTOUR CREATURE KIND MICHEL COME NOT COME ENVINCEMENT IN VIDIL
(eee down	phymonii and made-in	ontoulation)	COO 00	,	payment or in the number of payments. Coverage for credit in insurance and credit disability (neurance ands on the origina
N. (Optional)	Gap Contract (to who	m paid) SCOTT CHEVRIS	600.00	N)	due date for the last payment unless a different term for the interesce is shown above.
Q, (Optional)	Used Vehicle Cogreso	t Cancellation Option Agreement 5	N 7 A	(o)	You are applying for the credit insurance market
P. Other (to y	vqem paid)	<u></u>	<u> </u>	(P)	 above. Your aignature below means that you agree
For	<u> </u>			27024 21	that: (1) You are not eligible for insurance if you have
Total Cash Pr	rice (A through P)			s <u> </u>	reached your 65th birthday. (2) You are eligible to disability insurance only if you are working for wages
2. Amounta Pale	d to Public Officials	TED	140 00		1 I Of DIGUES 3 MAAK OF MORE OR the Effective
A. Licenaa Fa	165 E 5 1 1744	S	149.00	<u>'</u> A)	t t Date. 13) Only the Primary Buyer is elimbia for
	n/Transfor/Titling Fee:	s \$_	64.0¢	(a)	I I disability insurance. DISABILITY INSURANCE MAY
C. California	Tire, Foos	s	8.75	(c)	NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE
D. Officer	·	s	(U / A	p)	I LAST C MONTHS (Refer to "Total Disabilities No
Total Official	Fees (A through D)			\$ <u>221-75</u> (2)	Covered" in your policy for details).
3. Amount Paid	ja insuranas Compa	inles			You want to buy the credit insurance.
(Total premium	ns from Statement of it	naurance column a = b)	;	\$N/A (3)	1 x
		ption Fee Peld to State		S N / /4 (4)	Date Buyer, Signature Age
S. Subtotel (1 th				25056 DE (5)	x N/A

	4	Date Co-Buyer Signature Age								
6. Total Downpayment A. Agreed Trade-in Value Yr Make	sN / (A)	OPTIONAL GAP CONTRACT A gap contract (debt cancelle-								
Model Odom		tion contract) is not required to obtain crodit and will not be provided unless you sign below and agree to pay the extra								
VIN	N/A.	provided unless you sign below and agree to pay the extra charge, if you choose to buy a pap contribut, the charge is shown in tiem 14. See your pap contribut for details on the preferation it provides. It is a part of this contribut, A TOTAL LOSS.								
B. Less Prior Credit or Lesse Balance	\$	Riprovides. It is a part of this contracts: A TOTAL LOSS								
C. Net Trade-in (A less B) (Indicate if a negative numi	\$ - 1 000 0(D)	Reprovides it is a part of the contract. Name of Gap Contract								
D. Deferred Downpayment E. Manufactunoth Rebote	t in (AE)	You want to buy a gap contract.								
E. Other	\$\$	Buyer X								
G. Cuch	s(G) 1000 00	OPTIONAL SERVICE CONTRACT(S) You want to								
Total Downpayment (C through G)	Total Downpayment (C through G)									
(If negative, enter zero on line 6 and enter the amount loca than a	one as a positive number on line 1M above) 270,56 ± 0.6 (7)	company(ice) for the term(s) shown below for the charge(s) shown in item 1J.1K and/or 1L above.								
7. Amount Financed (5 less 5)	¥	IJ Company FIDEL ITY MARRANTY								
SELLER ASSISTED LOAN		Term Mos. or Miles 1L Company Mos. or Miles 1L Company Mos. or Miles 1L Company Mos. or Miles Term Mos. or Miles								
BUYER MAY BE RECHIRED TO PLEATE SECURITY FOR THE LOAN, AND WILL BE COLLECTED FOR THE RESTALLMENT PAYMENTS ON BOTH THIS	AUTO BROKER FEE DISCLOSURE If this contract reflects the retail sale of a	1K Company								
RETAIL POSTALLIABILY EALE CONTRACT AND THE LOAK.	new motor vehicle, the sale is not subject	TermM/A- Mos, or Miles								
Proceeds of Losquifygen: N/A	to a fee received by an autobroker from us	Town Man or Miles								
Amount 5 Aur o Finance Charge 54 to	unless the following box is checked:	Buyer X								
Amount 5 N/A Finance Charge SN/A Total 5 Payable in Installments of 5 S	Name of autobroker receiving fea, if	HOW THIS CONTRACT CAN BE CHANGED. This								
Installments of 5	epplicable:	contract contains the entire agreement between you								
from this Loan is shown in item 6D.		and us relating to this contract. Any change to the								
BELLER'S RIGHT TO CANCEL II Buyer and Co-Buyer olgo	here, the provisions of the Seller's Right to Cancel accilor on	contract must be in writing and both you and we must sign it. No oral changes are binding.								
the pack giving the Seller the right to cancel it Seller is unable	to easign this compact to a financial institution will apply.									
Buyer	Со-Виуег	Guyer Signs X								
		<u> </u>								
OPTION: 🗔 You pay no finance charge if the Amount F	inanced, item 7, is paid in full on or before	, Your GELLER'S INITIALS								
THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS F	PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO P	URCHASES A VEHICLE, IF YOU ARE UNSURE WHETHER OR								
	PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO P IN NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT									
YOUR PRESENT POLICY MAY NOT COVER COLLISION	DAMAGE OR MAY NOT PROVIDE FOR FULL HEPLACEMENT FOR COLLIGION DAMAGE MAY BE AVAILABLE TO YOU THRO BE COVERAGE YOU OBTAIN THROUGH THE DEALBR PROTEC IS BEEN REPOSSESSED AND SOLD.	COSTS FOR THE VEHICLE BEING PURCHASED, IF YOU DO								
DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, TH	IE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTEC	THE ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF								
THE UNPAID BALANCE REMAINING AFTERTHE VEHICLE MA FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT	AS BEEN REPOSSESSED AND SOLD. YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YO	U SHOULD CONTACT YOUR INSURANCE AGENT.								
THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/S	YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YO HE UNDERBTANDS THESE PUBLIC LIABILITY TERMS AND CONT	BNOTH								
6/6 X	x									
Representations of Buyor: Seller has relied on the trut	h and agguracy of the information provided by you in connec	tion with the Trade-in Vehicle. You represent that you have								
Seller the excess on demand, if the payoff amount is less	ne payoff amount is more than the amount shown above in as than the amount shown above in item 68 as "Prigr Credit	or Lease Balance." Seller will refund the difference to you.								
Buyer X	Co-Buyer X									
Notice to buyer: (1) Do not alon this surpement to	sfore you mad it or if it contains any blank eneces to	be filled in. (2) You are entitled to a correlately filled								
in copy of this agreement. (3) You can prepay the	full amount due under this agreement at any time. (4)	If you default in the performance of your obligations e unpaid indebtedness evidenced by this agreement.								
Under this agreement, the vehicle may be reposse	See and you may be subject to suit and liability for th	e unpaid indebtedness evidenced by this agreement.								
Complaints concerning unfair or deceptive practices or	ry to respons in which the seller may be referred to the city attorney,	the district stigmay, or an investigator for the Department								
of Motor Vehicles, or any combination thereot. After this contract is signed, the seller may not change	the finencing or payment terms unless you eares in writin	g to the change. You do not have to agree to any change,								
and it is an untain or decaptive practice for the saller to mu	ake a unifatoral change.	и								
Buyer Signature X	Co-Buyer Signature X	<u> </u>								
The Annual Percentage Rate ma	y be negotlable with the Seller. Ti	ne Seller may assign this contract								
and retain its right to receive a p										
THERE IS NO COOLING-OFF PERIOD UNLESS	YOU OBTAIN A CONTRACT CANCELLATION OP	TION YOU AGREE TO THE TERMS OF THIS CONTRACT.								
California law does not provide for a "cooling-off" or other car	Designion anded for vehicle sales. Therefore, you cannot later com-									
i eigh below, you may only carried this contract with the agreemen	iala conta too much, or wish you had ecquired a different vehicle. Aft it of the eclier or for legal cause, such as fraud. However, California law	NAME I LEGGE THAT WALL HAVE DEAD DOWN SINCE OF THE								
POCULTO a seller to offer a 2-day contract concellation action on	u ned venicies with a nurchase price of less than \$40,000 , subject to a	BIGIN I CUNTRACT. INCLUGING THE ANNURATION OF AURE								
i alakuloty conditions. This contract cancellation technologic	ent does not apply to the sain of a recreational vehicle, a motorcycle nia law. See the vehicle contract cancellation option agreement for de	A 44 ON THE DESIGNED AND DEFANE AND THE								
- Action County County County County County County		FILLEDAN COPY WHEN YOU SIGNED IT.								
Buver Signature X		/A								
Co-Buyers and Other Owners - A po-buyer is a person of	DateCo-Buyer Signature X who is responsible for paying the entire debt. An other owner	Date								
does not have to pay the debt. The other owner agrees to the	a passivity interest in the reliable share to be in min and the passivity in the reliable share to be in the passivity in the passivity of the passivity in the passivity in the passivity of the passivity in the passivity in the passivity of the passivity in the	5-10-11 AUGUST LIEUS IN DU 140 (166 10 (196 ARV)(16/2 DA)								
		ayman of this commad, if Buyar fails to pay any money swing								
		aymant of this sammad, if Buyar fails to pay any money swing the persons also eign as Guaranter, and even if Buyar has a the following: (1) give the Buyar more time to pay one or more in the top ambut owing or (1) in the total ambut owing or (1).								
Other Owner Signature X GUARANTY: To induce us to soil the vehicle to Buyer, or on this contract, should Guaranter must pay it when pasked. I complete defense to Guaranter must pay it when payments; (2) give a full or partial release to gny other Guaranter of the contract payments.	Address who signs as a Gueranter Individually guarantees the passon who signs as a Gueranter Individually guarantees the passon if of Leach Gueranter signs are to be liable even if we do not at more distinct (3) reason any security; (4) apport leas from the Buyer this passon and the guarantees of the passon and the Buyer this content of the passon and the Buyer this passon are the passon and the Buyer this passon are the passon and the Buyer this passon are the passon and the Buyer this passon are the passon and the passon are the passon and the passon are the passon and the passon are the passon are the passon and the passon are the passon ar	saymant of this comzat. If Buyer fails to pay any money owing the persons also eign as Guarantor, and even if Buyer has a the following: (1) give the Buyer hore the to pay one or more in the top bound owing; or (5) otherwise reach a satisfement gueranty at the time of signing.								
Other Owner Signature X GUARANTY: To induce us to soil the vehicle to Buyer, or on the contract, sould Guarantor must pay it when saked: to complete defense to Guarantor; demand for reimbursement payments; (2) give a full or partial release to any other Guarantor willing to this comtact or extend the contract. Each Quarant Guarantor walves notice of acceptance of the Guaranty, notice of	Address Add	nayment of this sermant, if Buyer fails to pay any money owing the persons also eign as Guarantor, and even if Buyer has a the following: (1) give the Buyer horse that to pay one or more in the collowing of the the Buyer horse that to pay one or more in the total as a still ament guaranty at the time of signing. Guaranty at the time of signing.								
Other Owner Signature X GUARANTY: To induce ut to soil the vehicle to Buyer, or on this contract, and Guaranter must pay it when eaked. I complete defense to Guaranter postments for entire the payments; (2) give a full or partial releases to gny other Guaranter payments; (2) give a full or partial releases to gny other Guaranter built of this contract or extend the contract. Each Guarant Guaranter waives notice of acceptance of this Guaranty, notice of Guaranter X	Address who signs as a Gueranter Individually guarantees the passon who signs as a Gueranter Individually guarantees the passon if of Leach Gueranter signs are to be liable even if we do not at more distinct (3) reason any security; (4) apport leas from the Buyer this passon and the guarantees of the passon and the Buyer this content of the passon and the Buyer this passon are the passon and the Buyer this passon are the passon and the Buyer this passon are the passon and the Buyer this passon are the passon and the passon are the passon and the passon are the passon and the passon are the passon are the passon and the passon are the passon ar	beymant of this cormact, if Buyer fails to pay any money cwing the persons also eign as Guarantor, and even if Buyer has a the following: (1) give the Buyer more time to pay one or more in the total amount owing; or (6) otherwise reach a estillament guaranty at the time of argring. The amount owing at any time, and of any demands upon the Buyer. Date								
Other Owner Signature X GUARANTY: To induce us to soil the vehicle to Buyer, or on the contract, sould Guarantor must pay it when saked: to complete defense to Guarantor; demand for reimbursement payments; (2) give a full or partial release to any other Guarantor willing to this comtact or extend the contract. Each Quarant Guarantor walves notice of acceptance of the Guaranty, notice of	Address Address as a Gueranter individually guarantees the peach Guaranter will be label for the total amount owing even if of Leach Guaranter signed to be liable for the total amount owing even if of charges and address of the continued on a primoto design (3) release any security; (4) accordings from the Buyer this or acknowledges receipt of a completed copy of this contract and the Buyer's non-payment, non-performence, and default, and notices of	beymant of this commact. If Buyer tails to pay any money swing the persons also eign as Guarantor, and even if Buyer has a the tellowing: (1) give the Buyer more time to pay one or more in the tot around owing; or (5) otherwise reach a satisfament guaranty at the time of eigning. The amount owing at any time, and of any demands upon the Buyer. Date								
Other Owner Signature X GUARANTY: To induce up to sell the vehicle to Buyer, or on this control, cond Guaranter must pay it when saked, I complete defense to Guaranter permand for reimbursement payments; (2) give a full or partial release to any other Guaranter (2) give a full or partial release to any other Guaranter walves notice of acceptance of this Guaranty, notice of Guaranter X Address CONTROL OF THE VENT OF THE PARTIES OF THE	Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address	Date								
Other Owner Signature X GUARANT's: To induce ut to soil the vehicle to Buyer, or on this contract, and, Guarantor must pay it when eaked. It complete defense to Guarantor's demand for reimbursement payments; (2) give & full or partial release to any other Guarantor's restrent his contract. Each Guarantor waives notice of acceptance of this Guaranty, notice of Guarantor waives notice of acceptance of this Guaranty, notice of Guarantor X Address	Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address Address	naumant of this contract. If Buyar fails to pay any money awing the persons also eign as Guarantor, and even if Buyar has a the following: (1) give the Buyar horse time to pay one or more in the total product exing; or (5) otherwise reach a settlement gueranty at the time or signing. The amount owing at any time, and of any demands upon the Buyor. Date This								

11/01/2008 14:57

forwarded to General Motors or Saab Cars USA.

Authorized Dealer Signature:

Dealership Name:

6265272111

SCOTT CHEVROLET PONC

PAGE 17



GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT

	<u>.</u>	(excluder Saturn)
		TER NAME:
1.	Custr	omer Incentive
	Custome I assign flincentive (Bill of Saisaued in 1866) Other Printed in 1866 Custome I assign flincentive (Bill of Saisaued in 1866) b. I de in 1866 b. with the customer of the customer	gn the total amount of customer incentive(s) listed to the dealer named below and request that the available customer aftive(s) be applied: (a) to the down payment of this vehicle, (b) where permissible by law, as a price reduction of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) a check be d in my name by Dealer named below:
		Incentive Program Reference CONSUMER CASHCWE S 1000.00 S N/A S N/A S N/A Total Incentive Amount Received Amount GM Incentive Code 07-31A-24
2.	finançi	r Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported cing/leasing, etc) I elect to receive
	ъ.	in lieu ofand/or I elect to receive
		- CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE -
	_	Is vehicle equipped with OnStar?YesXXNo
	ъ.	Terms and Conditions Acknowledgment. I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com , or by contacting OnStar as described below).
		I understand that in order to cancel the OnStar service in my vehicle, I must press the blue OnStar button in my vehicle or call 1.888.40nStar (1.888.466.7827) or TTY 1.877.248.2080 and request that my Services be cancelled.
	1	Purchaser/Lessee Signeture Date: 09 / 17/07
писеп	nuvo(s)	signed person, as Dealer representative, certifies that the information on this application is true and correct, and the described in Item and the Onstar Terms and Conditions have been provided to the said purchaser/lessee who delivery of referenced unit through this dealership, and that properly completed accurate delivery data has been

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

CHEVROLET PONTIAC GMC

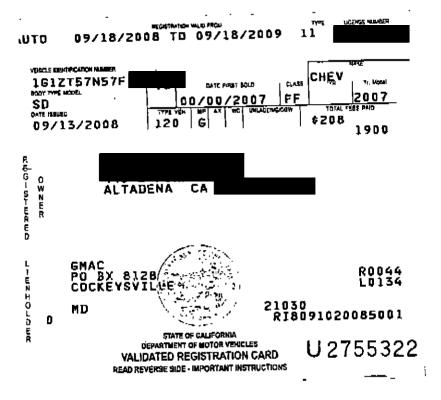
Date: <u>09</u> / 17 /07

Dealer Code:

ORDER NO. KO	NNMR/TRE	STOCK NO	•	DETROIT VEHICLE IN	MI 4 NVOICE 1A	8243-1114 D91083898
MODEL & FACT 1ZT69 MALIBU AYO SIDE IMI DRIVER A LZ4 ENGINE, MN5 4-SPEED PCQ LUXURY (*INSIDE DIMMING *LIGHTEI	CORY OPTION I SEDAN 2L PACT AIR BAND FRONT 3.5L V6 S AUTO TRAN CONVENIE REARVIEW W/COMPAS VANTITY	**************************************	MSRP 19920.00 295.00 N/C 0.00 595.00	INV AMT 18824.40 244.85 N/C 0.00 493.85	RETAIL - INVOICE SHIPPED EXP I/T INT COM PRC EFF KEYS G02 WFP-S QT BANK: GM CHG-TO	STOCK 07/18/06 07/18/06 07/30/06 07/31/06 07/18/06 44 G0244 R OPT-1 AC - 061
*READING *FOG LAI	ilamps - Mps U baccia e	REAR POKE CHROME G, BODY COLOR KAGE:			SHIP WT: HP: GMS: SUPPLR: MRM: DAN:	36.5 20879.00
*HEATED *DRIVER	FRONT SEA SEAT 6-WA	Y POWER				1041.45
TRO INTERIOR T43 REAR SPOUEL 1 YR ONE DLR ABOUT UPGRADE	OI IORM-BI	DING LAMPS & SOUND (ASK -TURN NAV	0.00 175.00 695.00	0.00 145.25 576.85		
U2K XM SATE	LLITE RADI	O - SERVICE MONTHS INCL. TE BRACKET ONS				
TOTAL MODEL DESTINATION LAM DEALER LAM GROUP C	CHARGE CONTRIBUTI	ON	22329.00 650.00		ACT 231 H/B 261 ADV 261 EXP 65A	669.87 223.29
TOTAL	TESS HOLL	DEACK AND	22979.00	21920.45	PAY 310	21920.45
*********** INVOICE DOE REBATES, AL DEALER OF A	X WHOLESAL ********* S NOT REFI LOWANCES, DVERTISING ******	BACK AND E FINANCE CRE EXAMPLE	ULTIMATE (HOLDBACK, E OF WHICH N ************** A SECURITY	COST BECAUS FINANCE CRE MAY APPLY T ******** INTEREST E	E OF MANU DIT AND F O VEHICLE ************************************	JFACTURER RETURN TO 3.
			DEN	ATO OO OMAC	NO OCT	

POWER CHEVROLET EL MONTE

REMIT TO GMAC NO. 061 VIN 1G1ZT57N57F \$ 21920.45 INV 1AD91083898 DUE 07/31/06 DEALER 20-179



Page 1 of 2

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G1ZT57N57F.
	•

VEHICLE INFORMATION

Merchandising Model :	12	1ZT69 -2007 MALIBU SEDAN 2LT			Warranty Start Date:			09/17/2007		
BARS Order Type :	7	70 - RETAIL - STOCK								
Delivering Dealer :		SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE, CA 91731-2422			Selling Source :			13 - CHEVROLET		
	E				Site Code :			20628		
(626) 579-0500			Business Associate Code:			223599				
Service Contract :	No	Branded Title :	No	War	ranty Block :	No	PDI	Status :	Paid	

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Туре	Number	Description	Posted Date	Status
ĒΙ	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT REF TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Statu	s Active	(located	Refer to Help page for details or:go to OnStar Online Enrollm (located on the "OnStar" tab in GM InfoNET) or (888)ONST (888) 667-8271.				
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status	Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).			

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles

GM Vehicle Inquiry System - S nr ry

Page 2 of 2

 36/50000 CALIFORNIA EMISSIONS
 09/17/2007
 51 miles
 09/17/2010
 50051 miles

 84/70000 CALIFORNIA SELECT COMPONENT
 09/17/2007
 51 miles
 09/17/2014
 70051 miles

CLAIM HISTORY

R.O Date	R.O Number	Туре	Labor Operation		ter ng
09/08/2008	296089	#	N2411 - SWITCH - SEAT ADJUSTER - LEFT - REPLACE	29723	miles
09/08/2008	296089		C1131 - WEATHERSTRIP - REAR DOOR OPENING - LEFT - ALIGN OR REPLACE	29723	miles
09/08/2008	296089	#	J9995 - CUSTOMER CONCERN NOT DUPLICATED	29723	miles
08/23/2008	295309	#	J3529 - ENGINE COOLANT CROSSOVER PIPE REPLACEMENT	29072	miles
08/23/2008	295309	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	29072	miles
07/18/2008	080210	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	25874	miles
07/18/2008	080210	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	25874	miles
07/18/2008	080210	#	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	25874	miles
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL	13263	miles
04/07/2008	289325	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	13263	miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	13263	miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245	miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245	miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672	miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OR RE	5672	miles
11/26/2007	068401	#-	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672	miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672	miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616	miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616	miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616	miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865	miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.





Case Number: 156153

Originator Name: John Ferguson 866-790-5700 John_Ferguson@gmexpert.com

Created Date: 02/22/2009

Vehicle Info

*VIN: 1G1ZT57N57F MSRP: 22979.0 *TAC #: 10397268 Year: 2007 Make: Chevrolet Model: Malibu

Vehicle Comments & TAC Explanation:

remove spoiler

Original Purchase Date: 09/17/2007 * Repurchase Mileage: 35049 * Original Purchase Condition: New

Vehicle Owner(s)

Entity Type Person * Names(s) on Title: * Primary Owner: * Address

* Title State: CA

* City * State * ZIP Code: Altadena CA * Day Phone: * Home Phone: * Cell Phone: * E-mail:

* Fax Phone:

* Reason Repurchase Recurring steering issues, inop

UCC Codes (M0105) Steering - General - Inoperative

Repurchasing Dealer:

114560 Dealer Name: TEAM CHEVROLET-HUMMER * Dealer #:

Region: 10 District: 1312

Fax: * Phone: (626) 449-3333 (626) 792-3632

* Contact Name: Chris Williams * Contact Title: Svc Mgr E-Mail:

* Contact Title: * Contact Name:

Vehicle Location:

Customer's Attorney

Legal Case Ref. #: 7646860893 Tax Id: 951777103 Tax Id Type: Fed ID Firm Name: A Clifton Hodges Hodges & Associates Contact: 1099: Address: 4 East Holly Street

City: Pasadena State: CA Zip Code: 91103 (626) 564-9797 (626) 564-9111 Phone: Fax: E-mail:

Local Counsel

Firm Name: **Contact Person:**

Address:

Zip Code: City: State: Phone: Fax: E-mail:

February 24, 2009 Page 1 of 2





Case Number: 156153

Originator Name: John Ferguson 866-790-5700 John_Ferguson@gmexpert.com

Created Date: 02/22/2009

Vehicle Lien Holder

Type of Secured Interest: Standard Lien * Company: GMAC Account #: Payoff Amount: 22687.25 Per Diem: 6.1 Payoff Date: 2009-03-13

Contact or Attention: Payoff Dept. Address 600 N Marienfield, Suite 2.

City Midland State TX ZIP Code: 79701

Day Phone: (800) 216-4622 **Fax: E-mail:**

Transaction Details

Siebel Request #:7646860893* Disposition:AuctionTrans. State:CA* Trans. Type:StraightTrans. Source:Early Res - NISM - Vol Mediated

Compliance Type: Compliance Date:

* Closing Date: 2009-03-03 Money to Dealer: 0.0 Money to Manuf.: 0.0

Repurchase Vehicle

Replacement VIN:

Disposition:

* Processing Instructions: straight repurchase

Disbursement(s)

Payment TypePayeePayee Line 2AmountJoint Customer/Attorney Repurchase
Lien PayoffJose Matias
GMACHodges & Associates
22687.259281.6
22687.25

February 24, 2009 Page 2 of 2

HODGES AND ASSOCIATES

A PROFESSIONAL LAW CORPORATION

A. CLIFTON HODGES JAMES S. KOSTAS BERTA PETERSON-SMITH*

* OF COUNSEL

4 HOLLY STREET SUITE 202 PASADENA, CA 91103 TEL (626) 564-9797 FAX (626) 564-9111

FAX TRANSMITTAL COVER SHEET

DATE:

<u>January</u> 13, 2009

CASE NAME:

v GMC

NUMBER OF PAGES:

4 INCLUDING THIS COVER SHEET

PLEASE DELIVER TO:

NAME:

Cynthia Suniga GM/BRC

FAX:

(866) 485-4463

FROM:

Dennis Smith/A. Clifton Hodges

Hi Cynthia...Please find executed Release of Claim herewith.

Regards – Dennis Smith - Hodges and Associates

IF THERE ARE ANY PROBLEMS, ERRORS, OR OMISSIONS WITH THIS TRANSMISSION, PLEASE CONTACT THE PERSON NAMED ABOVE

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE AND ANY ACCOMPANYING DOCUMENTS MAY BE SUBJECT TO THE ATTORNEY/CLIENT PRIVILEGE, AND AS SUCH CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE RECIPIENT IDENTIFIED ABOVE, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY THE SENDER BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE AND ANY ACCOMPANYING DOCUMENTS TO SENDER AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.

RELEASE OF CLAIM

(hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F The hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$31,592.00, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

{Delete and use below as appropriate}

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23.339.57, made payable to GMAC; the second in the amount of \$ 8,255.65, made payable to and Hodges & Associates.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

- (a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
- (b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
- (i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ {31,592.00, less the estimated cost of repair to said Vehicle.
- (ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ {31,592.00, less said value of said Vehicle, and,
- (iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Initials: M Page 1 of 3

(iv) That the Vehicle shall not exceed 35,049 {enter current odometer here}
plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above
stated mileage, the payment of the consideration above shall be modified as follows: a reduction of
payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in
the transaction is caused by GMC or its authorized dealer.

- (c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);
- (d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above:
- (e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;
- (f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof;
- (g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;
- (h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;
- (i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

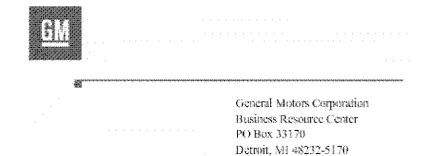
INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS 1/114 DAY OF

<u>JANUARY</u> , 20 <u>09</u> .	
The undersigned has carefully read and understands the described above.	nis release and signs it to resolve the claim
CURRENT VEHICLE MILEAGE 35 049	DATE SIGNED: 1/11/09
WITNESS	
Claimant's Signature	Claimant's Signature

Initials: Page 2 of 3

Address	Address
ALTA OENA, CA City, State, Zip Co.	de City, State, Zip Code
STATE OF <u>CALEFORN</u>	
Sworn to (or affirmed) and 20 <u>09</u> , by Jose Matias.	subscribed before me this 1/12 day of January, Signature of Notary Public
	MARTHA BEATRIZ SERVIN Print, type or stamp Commissioned Name of Notary Public
MARTHA BEATHY SERVIN COMM. #1655132 '2 Notary Public - California B Los Angeles County My Comm. Expires Mar. 28, 2010	Personally Known OR Produced identification Type of identification CA DL A 9060632
	My commission expires: MAR. 28, 2010

CC: File L00025-T Rev 05/01/07



VIA FAX ONLY

October 30, 2008

Paul Urena Scott Chevrolet 3333 Santa Anita Ave El Monte, CA 91731

RE:

Service Request: 71-646860893

2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Dear Mr. Urena:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- Sales contract, buyer's order, finance agreement, including a conversion invoice (if any), the incentives acknowledgement form, the Actual Cash Value statement of any trade and a copy of the application of title.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, as well as technician notes and time punches. Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to 1-866-233-3014. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **1-866-790-5600 ext 11166**. My office hours are Monday between 11:30 a.m. and 6:15 p.m., Tuesday through Thursday between 9:30 a.m. and 7:15 p.m., and Friday between 9:30 a.m. and 3:45 p.m., Eastern Time.

Sincerely,

Linda Cheatham















October 30, 2008 Page 2

General Motors Corporation















VIA FAX ONLY

November 24, 2008

A.Clifton Hodges, Esq. Hodges & Associates 4 E Holly St Ste 202 Pasadena, CA 91103

RE:

Service Request: 71-646860893

2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
13 Payments @ \$501.93	\$ 6,525.09
Subtotal:	\$ 7,525.09

Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 3,258.89
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 4,858.89

^{*} Minus Payoff to lien holder (good through 12-01-08) \$ 23,560.44















* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 28,476.64	
Attorney's Fees	\$ 2,250.00	
Total due to attorney and client:	\$ 4,916.20	

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE LG0074 V12212007 Attach.















CURRENT VEHICLE MILEAGE:	
Client's Signature	Client's Signature
	 Date















Lien Holder Information Request Form

Customer Name:	SSN:	
VIN: <u>1G12T57N57F</u>	YR/MAKE_ <u>2007</u>	Chevrolet Malibu
Lending Institution Information: Account #:	State:Z	
•		
Payoff: \$23,56 Good Until: _12-01-08_ Per Diem: \$_6.32 (59 Payments of 72 left) LATE CHARGES PAID: \$ LATE No. Payments Made:13 Total Amount of Payments Mad Total Interest Paid to Date: \$ 2000 \$ 2002 \$	NEXT DATE DU (OR) % CHARGES DUE: \$ at \$_501.93_ e: \$6,525.09 as c	/month
2001 \$ 2003 \$		
	NEXT DATE DUE (OR) %	
LATE CHARGES PAID: \$ LA	ATE CHARGES DUE:	\$
No. Payments Made: Total Amount of Payments Mad	e: \$	
Total Interest Paid to Date: \$ 2000 \$ 2002 \$	as c	of 2006 \$
2001 \$ 2003 \$	_ 2005 \$	2007 \$

VIA FAX ONLY

January 5, 2009

A.Clifton Hodges, Esq. Hodges & Associates 4 E Holly St Ste 202 Pasadena, CA 91103

RE:

Service Request: 71-646860893

2007 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT57N57F

Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down-Payment	\$ 1,000.00
Payments 14 @ \$501.93	\$ 7,027.02
Registration Fees	\$ 208.00
Subtotal:	\$ 8,235.02
Less Rebates/Incentives	- \$ 1,000.00
Less Gap Insurance	- \$ 600.00
Less Usage/Depreciation	- \$ 1,132.37









GMC







- * Minus Payoff to lien holder (good through 1-15-08) \$23,339.57
- * Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Total	\$ 31,592.22
Attorney's Fees	\$ 2,750.00
Total due to attorney and client:	\$ 8,255.65

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM <u>separately from all other settlement documents</u>. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE LG0074 V12212007 Attach.















CURRENT VEHICLE MILEAGE:	
Client's Signature	Client's Signature
	 Date















RELEASE OF CLAIM

1. I, (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$28,476.64, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).
2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$23,560.44, made payable to GMAC; the second in the amount of \$4,916.20, made payable to Hodges & Associates & Jose Matias
Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:
(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.
(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:
(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 28,476.64, less the estimated cost of repair to said Vehicle,
(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 28,476.64, less said value of said Vehicle, and,
(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).
(iv) That the Vehicle shall not exceed{{enter current odometer here}} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

- (c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);
- (d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;
- (f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;
- (g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;
- (h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;
- (i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;
- (j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY	THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER S	SIGNATURE THIS DAY OF
, 20	
The undersigned has carefully read and undersidescribed above.	stands this release and signs it to resolve the claim
described above.	
CURRENT VEHICLE MILEAGE	DATE SIGNED:
CORRENT VEHICLE WILLIAGE	DATE SIGNED.
WITNESS:	
Claimant's Signature	Claimant's Signature
-	-
Address	Address

City, State, Zip Cod	le City, State, Zip Code
STATE OF	
COUNTY OF	
Sworn to (or affirmed) and a 20, by	subscribed before me this day of,
	Signature of Notary Public
	Print, type or stamp Commissioned Name of Notary Public
	Personally Known OR Produced identification
	Type of identification
	My commission expires:

CC: File LG0025-T Rev 05/01/07

Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: LINDA CHEATHAM State: CA

Customer Name: Service Request: 71-646860893 GM Legal File No.: N/A

Vehicle ID No.: 1G1ZT57N57F In Service Date: 9/17/2007 Vehicle is: NEW BAC Code: 223599

Year, Make & Model: 2007 CHEVROLET MALIBU

Lien holder: GMAC ○ Other ::

Was TAC contacted for this vehicle (Y/N)?: CASE #10397268

Vehicle is: NEW BAC Code: 223599
Vehicle Purchased Used on: N/A
DVM requests Purchase Price of
involvement?: Vehicle: \$22,979.00

NO

VEHICLE REPAIR HISTORY

☐ Engine/Fuel/Exhaust

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
11/14/07	67807	*	4,616	C/S VEH IDLES ROUGH/CHECKED FOR DTC'S, NONE FOUND. ENGINE OPERATING AS DESIGNED. NO FAULTS FOUND
3/3/08	287752	3	12,245	C/S ENGINE COOLANT IS BOILING OVER/COOLANT LEAKING AND TEMP GAUGE UP TO ¾ OF THE WAY/FOUND THERMOSTAT STICKING AND SURGE TANK LEAKING AT SENSOR SEAL-REPLACED BOTH TO CORRECT COOLANT LEAK
8/23/08	295309	4	29,072	C/S THE VEH HAS BEEN LOOSING COOLANT. CUST CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANIFOLD/PRESSURE TESTED, COOLING SYSTEM LEAKING AT CROSSOVER PIPE GASKETS-REPLACED CROSSOVER PIPE GASKETS TO CORRECT COOLANT LEAK
9/8/08	296089	*	29,723	C/S THAT THE COOLANT IS LOW AND HAS NOTICED THAT THE TEMP GAUGE IS READING RIGHT BELOW THE RED. CUST WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS/PRESSURE TEST COOLING SYSTEM, NO LEAKS FOUND AT THIS TIME. CHECKED FANS W/TECH 2, OPERATING AS DESIGNED. ROAD TESTED FOR OVERHEATING, UNABLE TO DUPLICATE COMPLAINT

☐ Steering

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
4/7/08	289325	*	13,263	C/S TICK OR TAP NOISE FROM STEERING COLUMN OR STEERING WHEEL AREA AT TIMES/INTERMEDIATE SHAFT NOISY AT TIMES-REPAIRED PER DOC #2084819 . LUBRICATED SHAFT
7/18/08	80210	3	25,874	C/S WHEN MAKING A RIGHT TURN IT'S HARD/FOUND POWER STEERING CONTROL MODULE FAULTY-REPLACED PSCM
				C/S REAR BEARING MAKING A WHINING NOISE/FOUND CLUNKING NOISE FROM FRONT SUSPENSION-REPLACED RACK AND PINION. TEST DROVE, NO MORE PROBLEM AT THIS TIME. SET TOE TO GM SPECS
7/25/08	80469	1	26,202	C/S WHEN MAKING A TURN MAKES A CRACKING NOISE AND ALSO VIBRATION. CHECKED ALIGNMENT AND MADE ADJUSTMENT. TEST DROVE AND NO MORE NOISE
8/23/08	295309	*	29,072	C/S THAT WHEN GOING OVER BUMPS THERE IS A CLUNKING NOISE

☐ <u>Trans</u>	☐ <u>Transmission</u>					
Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
9/8/08	296089	*	29,723	C/S THAT THERE IS A BUZZING TYPE NOISE FROM THE TRANSMISSION WHEN DRIVING UP HILLS. HAS ONLY HAPPENED 3 TIMES ON THE FREEWAY EACH TIME. NO DTC'S STORED OR CURRENT. CAR WAS DRIVEN FOR 6 MILES ON UP HILL. CUST CONCERN COULD NOT BE DUPLICATED AT THIS TIME. CAR WORKING UNDER FACTORY SPECS		
⊠ <u>Body</u>	<u>'Trim</u>					
Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
9/26/07	65040	1	865	C/S ALL 4 DOOR BODY SIDE WEATHER STRIPS ARE STAINED- REPLACED ALL 4 WEATHER STRIPS		
11/14/07	67807	2	4,616	C/S VEH HAS WINDNOISE FROM RIGHT REAR DOOR/INSPECTED DOOR AND WINDOW SEALS AND DOOR ALIGNMENT. FOUND NO DEFECTS BUT WIND NOISE IS PRESENT-READJUSTED RIGHT REAR QUARTER OF DOOR FRAME FOR TIGHTER SEAL IN AREA OF WIND NOISE. OK NOW		
				C/S PASSENGER SIDE SUNVISOR MIRROR COVER DOES NOT STAY OPEN/FOUND VANITY MIRROR BROKEN AT HINGE-SOP MIRROR		
11/26/07	68401	2	5,672	CUSTOMER RETURNING FOR SPECIAL ORDER PART PASSENGER SIDE MIRROR COVER LOOSE/FOUND VANITY MIRROR BROKEN AT HINGE-REPLACED RIGHT VANITY MIRROR AND THEN FOUND BROKEN PARTS INSIDE RATTLING LIKE DRIVER SIDE-REPLACED SUN VISOR		
				C/S DRIVER SIDE SUNVISOR MAKING NOISE WHILE DRIVING/FOUND BROKEN PARTS INSIDE SUNVISOR RATTLING AROUND INSIDE-REPLACED DRIVERS SUNVISOR		
				C/S GETTING WIND TYPE NOISE FROM BOTH REAR DOORS WHILE DRIVING AT 30 MPH AND ABOVE/ROAD TESTED NOISE HEARD FROM REAR SEAT ONLY. PERFORM CAB PRESSURE BUBBLE TEST, FOUND THIS TEST TO BE INCUNCLUSIVE. USE 3M MASK TAPE, TAPE WINDOW MOLDING. NOISE STILL THERE. TAPE OFF XM ANTENNNA AND FRONT WINDSHIELD, NOISE STILL THERE. TAPE OFF REAR WINDOW AND TRUNK, TAPE OFF FUEL DOOR AND REAR FENDER LINER, NOISE STILL THERE. TAPE OFF FRONT INNER FENDER LINER, NOISE STILL THERE. ROAD TESTED W/MGR TO CONFIRM NOISE STILL PRESENT W/ALL BODY OPENINGS TAPED OFF. MGR RECOMMENDED TO INSPECT BODY FOR ANY SEAMS OR CRACKS. INSPECTED BODY UNDERCARRIAGE, FOUND ALL SEAMS TO BE FINE. CHECKED FOR STRUCTURAL DAMAGE, NONE FOUND. ROAD TESTED COMPARABLE VEH FROM DLR FRONT LINE W/MANAGER AND FOUND NOISE TO BE PRESENT, EXACTLY THE SAME CONDITION. DETERMINED THAT NOISE TO BE INHERENT CONDITION TO THIS VEH W/REAR FIN		
				"I" MISSING FROM MALIBU EMBLEM ON THE TRUNK DECK LID- REPLACED MALIBU EMBLEM		
4/7/08	289325	*	13,263	C/S CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLLED UP-R&R COWL MOLDINGS AND RESECURED TO CORRECT FLUTTERING		
				C/S LEFT FRONT SEATBELT PILLAR AND LEFT REAR DOOR SKID PLATE NOT ASSEMBLED PROPERLY/VERIFIED LEFT FRONT PILLAR		

				MOLDING AND LEFT REAR OUT OF PLACE. POOR FIT/NOT SECURED-REINSTALLED MOLDINGS AND TRIM PILLARS		
7/18/08	80210	*	25,874	C/S RIGHT FRONT SUNVISOR IS BROKEN/BROKEN HINGE-REPLACED VISOR PASSENGER SIDE		
				C/S BOTH REAR DOORS WHEN GOING 40 MPH MAKE WIND NOISE VERY ROUGH. BASED ON INFO FROM LAST VISIT ON THIS CONCERN CALLED TAC, <i>CASE #10397268</i> . HE ADVISED THAT FROM LAST VISIT ALL WAS DONE TO FIND A PROBLEM, SPOILER MAKING THE DIFFERNCE. WOULD IF CUST IS WILLING TO DRIVE W/O SPOILER TO COMPARE NOISE FACTOR		
8/23/08	295309	*	29,072	C/S THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM TOP OF THE REAR DOOR. C/S THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE OOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES/FOUND DOOR OPENING WEATHERSTRIP CRUSHED-ORDERED WEATHERSTRIP		
9/8/08	296089	2	29,723	C/S THAT THE DRIVER SEAT WILL NOT MOVE FORWARD OR BACKWARD-PART IS IN, REPLACED LEFT SEAT SWITCH		
				C/S THAT THERE IS EXCESSIVE WIND NOISE FROM THE LEFT REAR DOOR-PARTS IN, REPLACED LEFT REAR DOOR WEATHERSTRIP		
□ <u>Electrical</u>						
Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
7/18/08	80210	*	25,874	C/S DAY LIGHTS ARE OUT/DRL LIGHTS ARE THE LOW BEAMS W/LESS VOLTAGE/CHECKED DRL LIGHTS FOR OPERATION. CHECKED FOR DTC'S W/TECH 2, NONE IN CURRENT OR HISTORY. TESTED ALL LIGHTS, ALL WORKING		
				C/S TEMP GAUGE WILL GO UP TO ¾ AND THEN WILL GO DOWN-COULD NOT DUPLICATE		
8/23/08	295309	*	29,072	C/S THAT THE DRIVER SEAT POWER ADJUSTMENT FORWARD OR BACK STOPS WORKING AT TIMES. CHECKED MOTORS-ORDERED LEFT FRONT SEAT SWITCH		
☐ Glass						
Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
11/14/07	67807	*	4,616	C/S WINDSHIELD HAS SCRATCHES-INSPECTED AND FOUND NO SCRATCHES		
☐ Wheel/Tires						
	/Tires					
Date:	/Tires RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
<u>Date:</u> 4/7/08		<u>Days Out</u> :	Mileage: 13,263	Description of Complaint and Repair Performed: C/S VEH SOUNDS, RIDES AND FEELS LIKE AN OLD BEAT UP VEH. SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR HITTING/LEFT FRINT TIRE HAS FLAT SPOT AND CUPPING-ROTATED AND BALANCED W/SVC SUSPENSION		
	RO #:			C/S VEH SOUNDS, RIDES AND FEELS LIKE AN OLD BEAT UP VEH. SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR HITTING/LEFT FRINT TIRE HAS FLAT SPOT AND		
4/7/08	RO #:			C/S VEH SOUNDS, RIDES AND FEELS LIKE AN OLD BEAT UP VEH. SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR HITTING/LEFT FRINT TIRE HAS FLAT SPOT AND		

THE STATE LEMON LAW READS:

Days out of service: 30 calendar days

Repairs: same nonconformity has been subject to repair four or more times and the consumer has at least

once directly notified the manufacturer of the need for repair

Time period: 18 months after delivery to the consumer or 18,000 miles

Does Lemon Law state nonconformity must continue to exist?

If applicable, **safety-related repairs**: same nonconformity has been subject to repair two or more times, and the consumer has at least once directly notified the manufacturer of the need for repair

Safety-related time period: 18 months after delivery to the consumer or 18,000 miles

Number of repair attempts in the presumption period: 8

Total days out of service during the presumption period: 18

Total days out of service during customer's ownership: 18

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

RECOMMENDATION

Recommend Repurchase @ 13,263 miles Within Warranty 3/36

RATIONALE

Steering---Multiple repairs and replacement @ 13,263 Miles

- -Gear Assembly, Power Steering Replace
- -Steering Control Module Faulty Replaced
- -Replaced Rack and Pinion-Suspension
- -Steering / Intermittent Shaft Clunk-Lubricated

REASON FOR REMOVAL

CRS FINAL OFFER:	DATE:	OFFER TO CUST: \$		
		ATTORNEY FEES: \$		
		OR INCLUSIVE OFFER: \$		
PLAINTIFF'S FINAL	DATE:	AMOUNT TO CUST: \$	=	
DEMAND:				
		ATTORNEY FEES: \$		
		OR INCLUSIVE OFFER: \$		
TEAM MANACED ADDDOVING.		Data		
TEAM MANAGER APPROVING:		Date:		