



CHEVROLET.

SCOTT
CHEVROLET - PONTIAC - GMC3333 Santa Anita Ave.
El Monte, CA 91731
(626) 579-0500
www.scottchevy.comPONTIAC
Fuel For The Soul**GMC**
TRUCK

We are professional grade.

EPA # CAL000313711

BAR # AF205773

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ027	27000 MILE SERVICE	MI		00PNZ01	LUBE, OIL, FILTER	MI	
00PNZ010	DIESEL LOF	MI		00PNZ02F	EGF W/O LOF	MI	
00PNZ01-BGDI	DIFF SERV BG	MI		00PNZ01-BGACS	MINOR AC SERV BG	MI	
00PNZ01-BGBAT	BATTERY SVC BG	MI		00PNZ01-BGEVAP	MAJOR AC SERV BG	MI	
00PNZ01-BGPLOF	PREM LOF BG	MI		13PNZ01D	DIESEL LOF	MI	

SERVICE HISTORY RECOMMENDATIONS FROM RO# 80210 FRONT BRAKES

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/18/08	80210	25876	667	660	W	51PNZ	BODY ELECTRICAL
				328	W	20PNZ	HEATING / COOLING
				328	W	45PNZ	STEERING/SUSPENSION
				660	W	50PNZ	INTERIOR TRIM
				660	W	60PNZ01	INT TRIM CONCERN
				328	W	45PNZ01	STEERING CONCERN

SALESPERSON NO. 741

SERVICE

STATE REG# CAL000285956

TERMS CASH <input type="checkbox"/>	VEHICLE ID NO. 1G1ZT57N57F	YEAR/MAKE/MODEL 07/CHEVROLET/MALIBU/SEDAN 2LT	PRODUCTION DATE 81775	STOCK NO. 80469	P.L. U. NO. 07/25/08
CREDIT CARD <input type="checkbox"/>		CUSTOMER NO. 36127	SERVICE CONTRACT FIDELITY WARRANT	DELIVERY DATE 09/17/07	DELIVERY MILES 51
CHECK <input type="checkbox"/>		COLOR BLACK/GRAY	CONTRACT NO.	EXPIRATION DATE 09/17/13	EXPIRATION MILES 100,000
OTHER <input type="checkbox"/>		TURBO <input type="checkbox"/>	MANO <input type="checkbox"/>	PNZZ <input type="checkbox"/>	AIR COND <input type="checkbox"/>
		P.B. <input type="checkbox"/>	THANG <input type="checkbox"/>	MILEAGE 26,202	ADVISOR 667
					ADVISOR GARY GAVARETTE
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	TIME RECEIVED 08:26am	DATE/TIME PROMISED 07/25/08 01:00pm	PRIORITY 7	<small>I HEREBY AUTHORIZE THE FORM WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS, AND AGREE BY SIGNING YOUR EMPLOYER'S PERMISSION TO OBTAIN THE VEHICLE FROM OCCUPANCY ON STREETS, HIGHWAYS OR OTHERWISE FOR THE PURPOSE OF TESTING AND OR INSPECTION. ALL LABOR CHARGES ARE, RECD. PRIOR, AND HAVE NO RELATIONSHIP TO ACTUAL HOURS OF LABOR PERFORMED. ALL PERFORMED WORK IS OTHERWISER, INCLUDING ANY PORTION OF LABOR PERFORMED ON R.R. AT WORK LABOR HOURS ARE FOR INFORMATION ONLY TO INDICATE TO THE CUSTOMER THE BASIS UPON WHICH THE FIXED PRICES WERE ESTABLISHED. BUT NEITHER SUCH PERFORMANCE OR PRICING NOR THE PRICE, MAY THE ACTUAL HOURS OF LABOR PERFORMED MAY BE MORE OR LESS THAN THE SPECIFIED RATE. HOURS SHALL HAVE ANY EFFECT WHATSOEVER ON THE FIXED PRICES SO QUOTED. TERMS AND CONDITIONS OF DELIVERY, ESTIMATES ARE FOR LABOR AND PARTS. STOWAGE WILL BE CHARGED 48 HOURS AFTER DELIVERY IS COMPLETED. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER DISASTERS BEYOND OUR CONTROL. PLEASE READ REVERSE SIDE.</small>	
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	MILEAGE IN	MILEAGE OUT	CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF <input checked="" type="checkbox"/> X		

ORIGINAL CUSTOMER ESTIMATE: TOTAL
0.00

W. 45PNZ STEERING/SUSPENSION
CUSTOMER STATEW WHEN MAKE A TURN MAKE A CRACKING NOISE AND
ALSO VIBRATION CHECK AND ADVISED

COMPLAINT
☐ YES ☐ NOPRIOR
COMPLAINT
☐ YES ☐ NOPRIOR
COMPLAINT
☐ YES ☐ NOPRIOR BODY
DAMAGE
☐ LF ☐ RF
☐ LR ☐ RR☐ DAMAGED WHERE MARKED
☐ PARTS WHERE MARKED

ORIGINAL ESTIMATE: 3. TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. I choose not to authorize this service recommended. AUTHORIZED BY:

☐ RENTAL

REVISED ESTIMATE (1) PERSON CONTACTED

DATE TIME VIA ☐ PHONE ☐ IN PERSON CONTACTED BY

REVISED ESTIMATE (2) PERSON CONTACTED

DATE TIME VIA ☐ PHONE ☐ IN PERSON CONTACTED BY

PHONE #1 PHONE #2

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE AND PARTS DEPT. HOURS:Monday - Friday
7:00 AM - 7:00 PM
Saturday
8:00 AM - 3:00 PM
(626) 579-0500

Service Fax (626) 579-7406

For Your Convenience We Offer Shuttle Service

PLEASE ARRANGE TO PICK UP YOUR CAR DURING ABOVE HOURS. WE GUARANTEE OUR LABOR 12 MONTHS OR 12,000 MILES - WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS THAT THE SMOG CHECK TEST INDICATES ARE NECESSARY.

NOTICE TO CUSTOMERS

WE MAKE A 30% DISCOUNT FOR THE STORAGE AND DISPOSAL OF TONS WASTED. PARTS THAN RECD. THESE COSTS BY INCREASING OUR LABOR RATE TO ALL OF OUR SERVICE CUSTOMERS. WE HAVE THIS CHARGE ONLY ON THOSE PARTICULAR SERVICE ON SERVICES WHICH GENERATE THESE WASTES.

THERE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST.

80469

Ana Rodriguez
31275

#Caso 71646860893



SCOTT

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3333 Santa Anita Ave.
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PONTIAC
Fuel For The Soul

GMC

TRUCK

We are professional grade.

CUSTOMER NO. 36127	ADVISOR GARY GAVARETTE 667	TAG NO. 2387	INVOICE DATE 07/25/08	INVENTORY PNC580469
LABOR RATE	LICENSE NO.	26,202	COPIES BLACK/GRAY	STOCK NO. 31775
VEHICLE MAKE (MODEL) 07/CHEVROLET/MALIBU/SEDAN 2LT	VEHICLE ID NO. 1G1ZT57N57F	DELIVERY DATE 09/17/07	51	
P.O. NO.			MO: 26202	

JOB# 1 CHARGES

LABOR 3871.45PNZ STEERING/SUSPENSION RECORDS P3328 WARRANTY
CUSTOMER STATED WHEN MAKE A TURN MAKE A CRACKING NOISE AND
ALSO VIBRATION CHECK AND ADVISED
RECHECK ALIGNMENT AND MAKE ADJUSTMENT TEST DRIVE AND NOW
NO MORE NOISE

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX PNC JOB# 1 TOTAL 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)
TOTALS

CASH ☐ CHECK ☐ NO. ☐
VISA ☐ MASTERCARD ☐ DISCOVER ☐
AMERICAN EXPRESS ☐ OTHER ☐ CHARGE ☐

TOTAL LABOR 0.00
TOTAL PARTS 0.00
TOTAL SUBLET 0.00
TOTAL G.O.G. 0.00
TOTAL MISC CHG 0.00
TOTAL MISC DISC 0.00
TOTAL TAX 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS

CUSTOMER SIGNATURE

FOR YOUR CONVENIENCE
SERVICE AND PARTS DEPT. HOURS
MONDAY THRU FRIDAY
7:00 A.M. to 7:00 P.M.
SATURDAY
8:00 A.M. to 3:00 P.M.
CLOSED SUNDAY
SERVICE FAX # (626) 579-7408

Original Estimate \$	Authorized Revised Estimate \$
I acknowledge notice and oral approval of an increase in the original estimated price	
CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF	

Goodwrench
Service

IN SERVICE DATE

MILEAGE IN MILEAGE OUT

ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

ALWAYS BRING YOUR CAR HERE FOR FACTORY AUTHORIZED SERVICE

PAGE 1 OF 1

CUSTOMER COPY

{ END OF INVOICE } 01:18pm

PLEASE SEE IMPORTANT INFORMATION ON BACK

BAR# AF205773 EPA# CAL000313711



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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ024	24000 MILE SERVICE	MI		00PNZ01	LUBE, OIL, FILTER	MI	
00PNZ01D	DIESEL LOF	MI		00PNZ00F2	*** EOF W/O LOF	MI	
00PNZ01-BGDIF	DIFF SERV BG	MI		00PNZ01-BGACS	MINOR AC SERV BG	MI	
00PNZ01-BGBAT	BATTERY SVC BG	MI		00PNZ01-BGEVAP	MAJOR AC SERV BG	MI	
00PNZ01-BGPLOF	PREM LOF BG	MI		13PNZ01D	DIESEL LOF	MI	

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
12/21/07	69841	6899	474	769	C	00PNZ01	LUBE, OIL, FILTER
11/26/07	68401	5672	782	769	C	00PNZ12-04UP	TIRE ROTATE W/ TPMS
				654	W	99PNZSOP	SOP PART(S) ORDERED
				654	W	60PNZ12	VISORS
				654	W	61PNZ16	WIND NOISE
				88	W	70PNZ03	RENTAL

SALESPERSON NO. 741

SERVICE

STATE REG# CAL000285956

TRFMR:	VEHICLE ID NO.	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.
CASH <input type="checkbox"/>	1G1ZT57N57F	07/CHEVROLET/MALIBU/SEDAN 2LT	09/17/07	31775		80210
CREDIT CARD <input type="checkbox"/>		CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	R.O. DATE
CHECK <input type="checkbox"/>		36127	FIDELITY WARRANT	09/17/07	51	07/18/08
PRIOR APPROVAL <input type="checkbox"/>		COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	HAT NO.
OTHER <input type="checkbox"/>		BLACK/GRAY		09/17/13	100,000	2331
		TURBO	MAHC	AIR COND.	P.R.	TRANS
		PNZZ				
		MILEAGE	25,874	ADVISOR NO.	667	ADVISOR
						GARY GAVARETTE

I HEREBY AUTHORIZE THE WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS, AND I HEREBY GRANT YOUR EMPLOYEES PERMISSION TO DRIVE MY VEHICLE WITHIN THE CITY LIMITS OF THE CITY OF EL MONTE, CALIF. FOR THE PURPOSE OF TESTING AND ON INSPECTION. ALL LABOR CHARGES ARE PRICED PER HOUR AND ARE BASED ON THE ACTUAL HOURS OF LABOR PERFORMED. ALL REPAIRS MUST BE APPROVED BY THE CUSTOMER. IF THE CUSTOMER DOES NOT APPROVE THE REPAIRS, THE CUSTOMER WILL BE RESPONSIBLE FOR THE COST OF THE REPAIRS. IF THE CUSTOMER DOES APPROVE THE REPAIRS, THE CUSTOMER WILL BE RESPONSIBLE FOR THE COST OF THE REPAIRS. IF THE CUSTOMER DOES NOT APPROVE THE REPAIRS, THE CUSTOMER WILL BE RESPONSIBLE FOR THE COST OF THE REPAIRS. IF THE CUSTOMER DOES APPROVE THE REPAIRS, THE CUSTOMER WILL BE RESPONSIBLE FOR THE COST OF THE REPAIRS.

TIME RECEIVED: 08:45am DATE/TIME PROMISED: 07/18/08 04:00pm PRIORITY: 7

APPOINTMENT: ☐ Yes ☒ No

MILEAGE IN: MILEAGE OUT:

CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00

1 W 51PNZ BODY ELECTRICAL
CUSTOMER STATES DAY LIGHT ARE OUT CHECK AND ADVISED

PRIOR COMPLAINT
☐ YES ☐ NO

PRIOR BODY DAMAGE

☐ LF ☐ RF ☐ LR ☐ RR

☐ DAMAGED WHEN MAINTAINED ☐ IMPACT WHEN MAINTAINED

ORIGINAL ESTIMATE \$

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. I agree not to subject the vehicle to any other work not authorized by me.

☐ RENTAL

REvised ESTIMATE (1) PERSON CONTACTED

DATE TIME VIA ☐ PHONE ☐ IN PERSON CONTACTED BY

2ND REvised ESTIMATE (2) PERSON CONTACTED

DATE TIME VIA ☐ PHONE ☐ IN PERSON CONTACTED BY

PHONE #1 PHONE #2

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
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WE GUARANTEE OUR LABOR 12 MONTHS OR 12,000 MILES - WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT.

BY LAW, WE MAY CHOICE ANOTHER LICENSED MAINT. CHECK FACILITY TO PERFORM ANY REQUIRED PERFORM. WE MAKE THIS CHOICE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH REQUIRE THESE MAINT.

NOTICE TO CUSTOMERS
WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DELIVERY OF YOUR VEHICLE. OTHER THAN REPAIRS, THESE COSTS BY INCREASING OUR LABOR RATES TO ALL OF OUR SERVICE CUSTOMERS. WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH REQUIRE THESE MAINT.

THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR REPAIR OR SERVICE.

(CONTINUED ON NEXT PAGE)

80210



www.pasadenachevrolet.com
www.pasadenahummer.com
www.pasadenahyundai.com
WE SERVICE ALL GM MOTOR VEHICLES



CHEVROLET HUMMER HYUNDAI
3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333



HUMMER
LIKE NOTHING ELSE



S.A.R. LICENSE # AM 136716

CELL #

42098	JOSEPH A RIVERA	615	290	08/26/08	CVCS295309
ALTADENA, CA	29,072	07/CHEVROLET/MALIBU	09/17/07	08/23/08	MO: 290722

JOB# 1 CHARGES

LABOR: MECHANIC IDENTIFIED... CUSTOMER STATES THAT THE VEHICLE HAS BEEN LOSING COOLANT. CUSTOMER CAN HEAR AND SEE COOLANT LEAKING AT THE INTAKE MANIFOLD. CHECK AND ADJUST PRESSURE TEST COOLING SYSTEM LEAKING AT CROSSOVER PIPE GASKETS. REPLACE CROSSOVER PIPE GASKETS TO CORRECT COOLANT LEAK.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	12577404	GASKET 1/16"		
	1	12390660	GASKET 1/16"		
	1	12346290	COOLANT 8.000		
TOTAL PARTS				0.00	

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVC **JOB# 1 TOTAL** 0.00

JOB# 2 CHARGES

LABOR: MECHANIC IDENTIFIED... CUSTOMER STATES THAT WHEN GOING OVER BUMPS THERE IS A CLUNKING TYPE NOISE IN THE STEERING. CHECK AND ADVISE INTERMEDIATE SHAFT RELINK. FREE INTERMEDIATE SHAFT RELINK.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	26098237	SHOCK 8.000		
TOTAL PARTS				0.00	

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVC **JOB# 2 TOTAL** 0.00

JOB# 3 CHARGES

LABOR: MECHANIC IDENTIFIED... CUSTOMER STATES THAT THE DRIVER SEAT POWER ADJUSTMENT FORWARD OR BACK STOPS WORKING AT TIMES. CHECK AND ADVISE CHECKED MOTORS ORDERED. LEI CRP SEAT SWITCH.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	22718127	SWITCH 11.650		
TOTAL PARTS				0.00	

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CVC **JOB# 3 TOTAL** 0.00

NOTICE TO CONSUMER: READ IMPORTANT INFORMATION ON BACK.

TEAM AUTO BODY IS YOUR COLLISION CENTER OF CHOICE!

FREE ESTIMATES
ALL TECHNICIANS ARE CAR TRAINED
LIFETIME GUARANTEE ON ALL REPAIRS
EXPERT COLOR MATCHING BY DUPONT
FREE LOCAL SHUTTLE
ALL TECHNICIANS ARE FACTORY TRAINED

STATE OF THE ART EQUIPMENT
DIRECT REPAIR FACILITY WITH PAINT INSURANCE COMPANIES

3003 E. COLORADO BLVD.
PASADENA, CA 91107
(626) 564-2846



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WE SERVICE ALL GM MOTOR VEHICLES



CHEVROLET HUMMER HYUNDAI
3009 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 448-3333



B.A.R. LICENSE # AM 130715

SERVICE
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.
PARTS HOURS
MONDAY THRU FRIDAY 8:00 A.M. TO 5:30 P.M.

CELL: [REDACTED]

42098	JOSEPH A RIVERA	615 290	08/26/08	CVCS295309
ALTADENA, CA	29,072	07/CHEVROLET/MALIBU	09/17/07	
	1 G 1 Z T 5 7 N 5 7 F		08/23/08	
				MO: 290722

LABOR: [REDACTED]
CUSTOMER STATES THAT THE LEFT REAR DOOR WAS EXCESSIVELY HUNG & DROVE FROM THE TOP FOR THE DOOR. CUSTOMER STATES THAT SHE HAD CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT OPEN. CUSTOMER WOULD LIKE THE OTHER REAR DOOR WHEELS DOOR AT THE HINGES. CHECK AND ADVISE.
CHECKED & FOUND DOOR OPENING W/STRIP CRUSHED. ORDERED W/STRIP.

PARTS	QTY	FR NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	15878956	MEAT BUSH 10.624		
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDER **					
TOTAL PARTS					0.00

JOB # TOTALS: 0.00
JOB # JOURNAL ENTRY CVCS# REP # TOTAL: 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 TAX

- RECOMMENDATIONS:
RECOMMEND THE FOLLOWING:
1. 30,000 MILE SERVICE
2. BRAKE FLUID EXCHANGE
3. FRONT BRAKES WORN TO 5% REMAINING. NEEDS FRONT BRAKES \$292.70
4. REAR BRAKES WORN TO 10% REMAINING. NEEDS REAR BRAKES \$292.70

TOTALS:					
ESTIMATE NEW HOURS					
EFFECTIVE NOVEMBER 1, 2006					
SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM					
OPEN SATURDAYS 111					
OPEN SATURDAYS 111					
THE WILL NO LONGER BE OPEN LATE THIS DAY (YES)					
TOTAL LABOR	0.00				
TOTAL PARTS	0.00				
TOTAL SERVICE	0.00				
TOTAL G.O.S.	0.00				
TOTAL MISC. CHG.	0.00				
TOTAL MISC. DISC.	0.00				
TOTAL TAX	0.00				
TOTAL INVOICES	0.00				

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED 1-YEAR/50,000-MILE WARRANTY. FOR CUSTOMER PAY REPAIRS.

CUSTOMER SIGNATURE

PAGE 2 OF 2
CUSTOMER COPY
NOTICE TO CONSUMER: READ IMPORTANT INFORMATION ON BACK.

WARRANTY REPAIR SHUTTLE VOUCHER

I RECEIVED A COURTESY SHUTTLE RIDE FROM TEAM SERVICE DEPT.

SIGNED X

Customer Name
TEAM CHEVROLET

R.O. Number No.
CVCS295309

TEAM AUTO BODY YOUR COLLISION CENTER OF CHOICE

HOURS: MON-FRI 7:30 AM TO 5:30 PM
WE OFFER FREE LOCAL SHUTTLE SERVICE
FREE ESTIMATES
LIFETIME GUARANTEE ON ALL REPAIRS
EXPERT COLOR MATCHING
STATE OF THE ART REPAIR EQUIPMENT

Customer Name
TEAM CHEVROLET

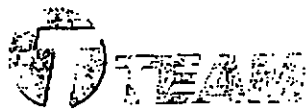
R.O. Number No.
CVCS295309

TEAM CHEVROLET HYUNDAI

HOURS: MON-FRI 7:30 AM TO 5:30 PM
OFFERING A FULL SERVICE DEPT.
PARTS AND ACCESSORIES
AND BODY SHOP
THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU!!!

Customer Name
TEAM CHEVROLET

R.O. Number No.
CVCS295309



CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. PO. BOX 5020

PASADENA, CALIFORNIA 91107-3869

PHONE (626) 449-3333

ESTABLISHED 1971
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com

www.pasadenahummer.com

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WE SERVICE ALL GM MOTOR VEHICLES

B.A.R. LIC. # AM136715 EPA # CAD 02604332

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/FM	TOTAL
01CVZ-30KSV	30X SERVICE	MI	0.0
00CVZ-8G/COOL	8G COOLING FLUSH	MI	149.9
01CVZ-8G/COOL	8G COOLING FLUSH	MI	0.0

TERMS: CASH-CHECK OR CREDIT CARD
MASTERCARD-VISA-AMERICAN EXPRESS
DISCOVER

DIAGNOSTICS AND TROUBLE SHOOTING OF VEHICLE PROBLEMS

WE CHARGE FOR PERFORMING DIAGNOSTICS ON TROUBLE SHOOTING OF CUSTOMERS CONCERNS OF THE VEHICLES OPERATION. THE ORIGINAL ESTIMATE YOU ARE GIVEN AT TIME OF WRITE-UP WITH A CHECK-OUT OR DIAGNOSTIC TYPE ENTRY WILL IN MOST INSTANCES BE THE CHARGE FOR THE CHECK-OUT OR DIAGNOSTIC. CHARGES HIGHER THAN THE ORIGINAL ESTIMATE MUST BE AUTHORIZED BY THE CUSTOMER. THE AMOUNT OF THE ACTUAL DIAGNOSTIC CHARGES MAY BE LESSER THAN THE ORIGINAL ESTIMATE. THE REASON FOR THIS POLICY IS THAT IN MOST INSTANCES DIAGNOSTICS AND MAKING A REPAIR ARE SEPARATE AND DIFFERENT JOBS TO THE TECHNICIAN. REQUIRING ADDED TIME, SKILLS AND EQUIPMENT.

I HAVE READ AND FULLY UNDERSTAND

SERVICE HISTORY

CELL

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/19/08	293624	25621	667	716	C	01CVZ21KSV	3-000 MI. PREV. MAINT.
05/23/08	281818	20387	615	923	C	01CVZ01	LUBE OIL AND FILTER
04/07/08	289725	18265	734	1019	W	00CVZ	BRAKE & FRONT DEPT.
				714	W	01CVZ	15A DEPT.
				1019	W	01CVZ13	RATTLES FRONT
				714	W	01CVZ23	ACCESSORY REPAIR

SERVICE

SALESPERSON NO. 1

161Z157N57F

07/CHEVROLET/MALIBU

42098

08/25/08 05:00pm

ALTADENA, CA

BLACK MALIBU/S

01CVZ21KSV

29.072

615

09/22/08

09:02am

08/25/08 05:00pm

ADVISOR: J. RIVERA

ESTIMATES DO NOT INCLUDE SALES TAX

SAVED PARTS

DATE: 01/10

ORIGINAL CUSTOMER ESTIMATE TOTAL

0.00

W-100VZ21KSV

HEAVY LINE DEPT.

CUSTOMER STATES THAT THE VEHICLE HAS BEEN LOSING COOLANT. CUSTOMER CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANIFOLD. CHECK AND ADVISE.

W-100VZ21KSV

TEST FOR NOISE

CUSTOMER STATES THAT WHEN GOING OVER BUMPS THERE IS A CLUNK. NO TYPE NOISE IN THE STEERING. CHECK AND ADVISE.

W-100VZ21KSV

SEAT ASSY & CONTROLS

CUSTOMER STATES THAT THE DRIVER SEAT POWER ADJUSTMENT FORWARD OR BACK STOPS WORKING AT TIMES. CHECK AND ADVISE.

TEAM
CHEVROLET
HYUNDAI

PASADENA, CALIFORNIA

HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M.

OFFERING A FULL SERVICE DEPT.

PARTS AND ACCESSORIES

AND BODY SHOP

THANK YOU FOR THIS OPPORTUNITY

TO SERVE YOU!!!

(626) 449-3333

Distributor Name
TEAM CHEVROLET

R.O. / Invoice No.
215307

NO 1

TEAM AUTO BODY
YOUR COLLISION CENTER
OF CHOICE!

HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M.

WE OFFER FREE LOCAL SHUTTLE SERVICE

FREE ESTIMATES

LIFETIME GUARANTEE ON ALL REPAIRS

EXPERT COLOR MATCHING

STATE OF THE ART FRAME EQUIPMENT

(626) 449-3333

Distributor Name
TEAM CHEVROLET

R.O. / Invoice No.
215307

NO 2

TEAM
CHEVROLET
HYUNDAI

PASADENA, CALIFORNIA

HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M.

OFFERING A FULL SERVICE DEPT.

PARTS AND ACCESSORIES

AND BODY SHOP

THANK YOU FOR THIS OPPORTUNITY

TO SERVE YOU!!!

(626) 449-3333

Distributor Name
TEAM CHEVROLET

R.O. / Invoice No.
215307

NO 1



RENTON AT UTA
MONDAY THRU FRIDAY 7:00 A.M. TO 5:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com
www.pasadenahummer.com
www.pasadenahundai.com

WE SERVICE ALL GM MOTOR VEHICLES
E.A.R. INC. # A11135716 EPA # CAD 028904332

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	NO. IN	TOTAL
01CVZ-30K3VC	30X SERVICE	MI	0.0
00CVZ-BG/COOLFL	BG COOLING FLUSH	MI	149.9
01CVZ-BG/COOLFL	BG COOLING FLUSH	MI	0.0

**TERMS: CASH-CHECK OR CREDIT CARD
MASTERCARD-VISA-AMERICAN EXPRESS
DISCOVER**

DIAGNOSTICS AND TROUBLE SHOOTING OF VEHICLE PROBLEMS

WE CHARGE FOR PERFORMING DIAGNOSTICS OR TROUBLE SHOOTING OF CUSTOMERS' VEHICLES. THE VEHICLES OPERATION, THE REPAIRS AND MAINTENANCE YOU ARE GIVEN AT TIME OF WRITE-UP WITH A CHECK-OUT OR DIAGNOSE TYPE ENTRY WILL IN MOST DISTANCES BE THE CHARGE FOR THE CHECK-OUT OR DIAGNOSE. CHARGES HIGHER THAN THE ORIGINAL ESTIMATE MUST BE AUTHORIZED BY THE CUSTOMER. THE AMOUNT OF THE ACTUAL DIAGNOSTIC CHARGES MAY BE LESS THAN THE ORIGINAL ESTIMATE. THE REPAIRS AND MAINTENANCE IS WHAT IN MOST SITUATIONS THE CUSTOMER AND MAKING A REPAIR ARE ADVISED THE NATURE AND EQUIPMENT.

I HAVE READ AND FULLY UNDERSTAND

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/16/01	2893574	12521	667	3135	VC	01CVZ1KVC	3.000-MILEY MAINT
07/23/01	2891818	20197	613	2223	VC	01CVZ01	LUBE OIL AND FILTER
08/07/01	2893323	13265	734	1019	WV	09CVZ	SHAKE & FR-END DEPT
				713	WV	05CVZ	1-KADEBY
				1019	WV	05CVZ13	BATTLES FRONT
				713	WV	05CVZ23	ACCESSORY REPAIR

SERVICE

[illegible]

LEADER INSTRUCTIONS

WIND TESTS WIND NOISE
CUSTOMER STATES THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE
DISEMPOWER THE TOP OF THE DOOR. CUSTOMER STATES THAT SCOTT CH
EVROUET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT SE
EM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE
BRIDGES. CHECK AND ADVISE

BY LAW, YOU MAY NOT RE-
ANOTHER LICENSEE TELL
THEIR FACILITY TO REPORT
ANY OTHER PERSONS OR
ADJUSTMENTS. IF YOU DO,
SOME OTHER PERSONS WILL
BE CHASING.

AS A RESULT OF FEDERAL
STATE AND LOCAL
LAWS, A SMALL AMOUNT OF
WASTE IS CHARGED FOR THE
REMOVAL OF HAZARDOUS
WASTE CONTAINED AT THE
REAR OF YOUR VEHICLE.
HAZARDOUS WASTE ITEMS
ARE: OIL, AC, FREON,
SOLVENTS, BATTERIES,
KEROSENE, FLAMING LIQUIDS,
FREEZE ETC. THIS AMOUNT
MAY BEEN INCLUDED IN YOUR
DRIVING EXPENSES.

TEAM
CHEVROLET
HYUNDAI

9454954 - CALIFORNIA

**HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M.
OFFERING A FULL SERVICE DEPT.
PARTS AND ACCESSORIES
AND BODY SHOP
THANK YOU FOR THIS OPPORTUNITY
TO SERVE YOU!!!**

{626} 449-3333

Driver's Name:
TEAM CHEVROLET

R.O. / Investigator No.
285328

501

**TEAM AUTO BODY
YOUR COLLISION CENTER
OF CHOICE!**

HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M.
WE OFFER FREE LOCAL SHUTTLE SERVICE
FREE ESTIMATES
LIFETIME GUARANTEE ON ALL REPAIRS
EXPERT COLOR MATCHING
STATE OF THE ART FRAME EQUIPMENT

(626) 449-3333

• Dealership Name
TEAM CHEVROLET

NO. / Volume 14:
25309

PD 3

TEAM
CHEVROLET
HYUNDAI

HYUNDAI
SAFARI - CALIFORNIA

HOURS: MON - FRI 7:30 A.M. TO 5:30 P.M.
OFFERING A FULL SERVICE DEPT.
PARTS AND ACCESSORIES
AND BODY SHOP
THANK YOU FOR THIS OPPORTUNITY
TO SERVE YOU!!!

(626) 449-3333

Dealer's Name
TELEPHONE NO.

R.D. Invoice No.
29529

EQ 1

LABOR LIMITED WARRANTY 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT.

42

WARNING: Do not use this product if you are pregnant or nursing, or if you are taking any other medications. Consult your doctor before using this product.

1403 063

295309

CUSTOMER COPY



3003 E COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3833

B.A.R. LICENSE # AM 136715

EPA # CAD 026904332

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CVCS296089



08011C/CVCS296089

CELL: [REDACTED]

CUSTOMER NO. 42098	NAME JOSEPH A RIVERA	TAB NO. 615	PRICE DATE 09/09/08	INVOICE NO. CVCS296089
ADDRESS ALTADENA, CA	PHONE 29,723	STOCK NO.	COLOR BLACK, MALI	DELIVERY DATE 09/17/07
MODEL 17/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07	DELIVERY MILES	SELLING DEALER NO.	PRODUCTION DATE
VIN G1ZT57N57F	P.O. DATE 09/08/08			
MO: 29733				

JOB# 1 CHARGES

LABOR

JP: 1:05GVZ14 SEAT ASSY & CONTROLS TECH(S): 714
CUSTOMER STATES THAT THE DRIVER SEAT WILL NOT MOVE FORWARD OR
R BACKWARD. SOP IS IN.
OPEN SWITCH.
CHECKED & REPLACED LFT SEAT SWITCH.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	22718127	SWITCH 1.558		0.00
TOTAL - PARTS					0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR

JP: 2:05GVZ20 WIND NOISE TECH(S): 714
CUSTOMER STATES THAT THERE IS EXCESSIVE WIND NOISE FROM THE
LEFT REAR DOOR. SOP ARE IN.
WEATHERSTRIP CRUSHED.
REPLACED LFT REAR DOOR W/STRIP.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	15878956	WEATHERSTRIP 10.694		0.00
TOTAL - PARTS					0.00

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR

JP: 3:10CVZ20 HEAVY LINE DEPT. TECH(S): 742
CUSTOMER STATES THAT THE COOLANT IS LOW AND HAS NOTICED THAT
THE TEMPERATURE GAUGE IS READING RIGHT BELOW THE RED. CUSTOMER
WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS. CHECK AND AD
VISE.
PRESSURE TEST COOLING SYSTEM NO LEAKS FOUND AT THIS TIME
CHECK FANS WITH TECH 2 OPERATING AS TESTING. ROAD TEST
FOR OVER HEATING UNABLE TO DUPLICATE COMPLAIN

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR

JP: 4:06CVZ20 AUTO TRANS. DEPT. TECH(S): 665
CUSTOMER STATES THAT THERE IS A BUZZING TYPE NOISE FROM THE
TRANSMISSION WHEN DRIVING UP HILLS. HAS ONLY HAPPENED 3 TIME
S. ONCE ON THE 134 FREEWAY AND THE OTHER TIMES ON THE 2 AND
101 FREEWAYS. CHECK AND ADVISE.



www.teamchevyolds.com

3003 E COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3889
PHONE (626) 449-3333

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

S.A.P. LICENSE # AM 138716

EPA # CAD 028904322

CVCS296089



0901ICVCS296089

CELL: [REDACTED]

CUSTOMER NO. 42098	SA JOSEPH A RIVERA	THE NO. 615 225	INVOICE DATE 09/09/08	INVOICE NO. CVCS296089
[REDACTED]	CO. RATE [REDACTED]	MILEAGE 29,723	COLOR BLACK, MALI	STOCK NO.
ALTADENA, CA	SA / MAKE / MODEL (7) CHEVROLET / MALIBU		DELIVERY DATE 09/17/07	DELIVERY MILES
	VEHICLE ID. NO. G 1 Z T 5 7 N 5 7 F		SELLING DEALER NO.	PRODUCTION DATE
	F.S. NO.	P.S. NO.	R.O. DATE 09/08/08	
	SA AGENTS			MO: 29733

NO DTC'S STORED OR CURRENT.
CAR WAS DROVEE FOR 6 MILES ON UP HILL. CUSTOMER CONCERN
CAY NOT BE DUPLICATED AT THIS TIME. C/R WORKING UNDER FAC-
TORY SPECIFICATIONS

JOB# 4 TOTALS.....

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

ESTIMATE.....

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS.....

*****NOW OPEN*****

TEAM - FASTLANE

\$12.95

OIL CHANGES WHILE YOU WAIT !!

ANY MAKE * ANY MODEL * ANY TIME

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR PART & ASSOCIATED LABOR

WE WILL GLADLY WORK ON ALL VEHICLES IN YOUR HOMEHOLD

CUSTOMER SIGNATURE

DUPLICATE INVOICE



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

December 23, 2008

A.Clifton Hodges, Esq.
Hodges & Associates
4 E Holly St Ste 202
Pasadena, CA 91103

RE: [REDACTED]
Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]
Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
Registration Fees	\$ 208.00
13 Payments @ \$501.93	\$ 7,027.02
Subtotal:	\$ 8,235.02

Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 1,128.81
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 2,728.81



* Minus Payoff to lien holder (good through 12-01-08) \$ 23,245.88

* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 31502.09
------------------	-------------

Attorney's Fees	\$ 2,750.00
-----------------	-------------

Total due to attorney and client:	\$ 8,256.21
-----------------------------------	-------------

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE
LG0074 V12212007
Attach.



GMC



HUMMER



CURRENT VEHICLE MILEAGE: _____

Client's Signature

Client's Signature

Date

Date



TEAM AUTOMOTIVE GROUP

3003 E. COLORADO BLVD. PASADENA, CA 91107-3869
P) 610.449.3333 F) 626.568.0321

FROM THE DESK OF STEPHEN C. PENNER
RELATIONS MANAGER

FACSIMILE TRANSMITTAL SHEET

TO:	Linda Cheatham	FROM:	Rick Rickets, Srv. Mang.
COMPANY:	GMBRC	DATE:	11/4/2008
FAX NUMBER:	866.233.3014	TOTAL NO. OF PAGES INCLUDING COVER:	61
PHONE NUMBER:	866.970.5600 11166	SENDER'S REFERENCE NUMBER:	VIN 7F [REDACTED]
REF:	[REDACTED]	YOUR REFERENCE NUMBER:	SR: 71-646860893

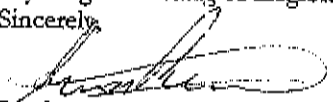
☐ URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ PLEASE RECYCLE

NOTES/COMMENTS:

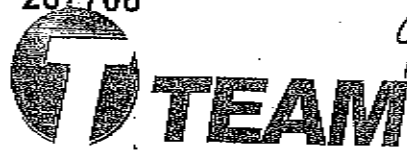
Dear Ms. Cheatham;

Attached you will find our entire service record for the vehicle listed above from Mr. Ricketts. Should anything be missing or illegible, or should you have any questions please do not hesitate to call.

Sincerely,


Stephen Penner
Relations Manager
Team Automotive Group

287/08



CHEVROLET HUMMER HYUNDAI

03 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

SERVICE HOURS
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com
www.pasadenahummer.com



0901J287708

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
01CVZ-6KSV	6,000 PREV.MAINT.		0.0

RECOMMENDATIONS:

AUTH.
NO.

CONTACT

RENTAL
DAYSTOTAL
AUTH. \$

DED.

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

SERVICE HISTORY

115653

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
------	--------------	---------	---------	------------	------	-----------	-----------------------

SERVICE

VEHICLE ID NO. 1G1ZT57N57F [REDACTED]

YEAR / MAKE / MODEL 2008 / CHEVROLET / HUMMER

DELIVERY DATE 09/17/07

DELIVERY MILES 12098

SALES PERSON NO. [REDACTED]

STOCK NO. [REDACTED]

LICENSE NO. [REDACTED]

R.O. NO. 287708

SALES DEALER NO. [REDACTED]

EXPIRATION DATE 03/03/08

EXPIRATION MILES 8853

ALADENA, CA

BLACK MAJIBU

10:06am

03/03/08 12:50pm

LABOR INSTRUCTIONS

COMMENTS: MARIO OR MARIA

CUST REQUEST 6,000 MILE PREVENTIVE MAINT SERVICE PER MENU

CHANGE OIL/FILTER/LUBE CHASSIS/CHK BLETS/HOSES/FLUID LEVELS

ROTATE/BALANCE TIRES BRAKE INSPECTION AND ADJUST TIRE

PRESSURE

CHECK AND TOP OFF ALL VITAL FLUIDS

INSPECT TIRES & RESET AIR PRESSURES

LABOR LIMITED WARRANTY 1,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST

VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT FOR ADJUSTMENTS

Gauge to backing - FRONT PADS	Brake Gauge to backing plate - REAR PADS	Tire Gauge to rivets or backing plate - REAR SHOES
Green	Green	Green
Yellow	Green	Green
Yellow	Green	Green
Yellow	Green	Green
Red	Yellow	Yellow
Red	Red	Red
Red	Red	Red

** Since front pads wear faster, only enter rears as lowest readings if they measure yellow or red.

☐ Checked and OK ☐ May Require Attention Soon ☐ Requires Immediate Attention

ADDITIONAL CHECKS		Additional Recommended Services		FRH
Inspect for visible leaks:		1)		
<input type="checkbox"/>	Fuel system (also including gas cap seating)	2)		
<input type="checkbox"/>	Engine, transmission, drive axle, transfer case	3)		
<input type="checkbox"/>	Engine cooling system	4)		
<input type="checkbox"/>	Shocks and struts - also check operation	5)		
Inspect visual condition:		6)		
<input type="checkbox"/>	Belts: engine, accessory, serpentine, and/or V-drive	7)		
<input type="checkbox"/>	Hoses: engine, power steering and HVAC	8)		
<input type="checkbox"/>	Engine air filter and cabin air filters			
<input type="checkbox"/>	Steering components and steering linkage			
<input type="checkbox"/>	CV drive axle boots or driveshafts and U-joints			
<input type="checkbox"/>	Exhaust system components			
		Service Consultant:		
		Technician:		

☐ Performed

GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN :	1G1ZT57N57F
-------	-------------

VEHICLE INFORMATION

Merchandising Model :	1ZT69 -2007 MALIBU SEDAN 2LT	Warranty Start Date :	09/17/2007
BARS Order Type :	70 - RETAIL - STOCK		
Delivering Dealer :	SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE, CA 91731-2422 (626) 579-0500	Selling Source :	13 - CHEVROLET
		Site Code :	20628
		Business Associate Code :	223599
Service Contract :	No	Branded Title :	No
Warranty Block :	No	PDI Status :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns
--

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT REF TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or (888)ONSTAR1 (888) 667-8271.
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status Inactive
				Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles
36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles
84/70000 CALIFORNIA SELECT COMPONENT	09/17/2007	51 miles	09/17/2014	70051 miles

CLAIM HISTORY

R.O		Odometer
-----	--	----------

3/3/2008

R.O Date	Number	Type	Labor Operation	Reading
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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3/3/2008

11/04/2008 13:10 1626589291

TEAM CHEVROLET

PAGE 05



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-8869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVCS287708

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ	TAG NO. 8853	INVOICE DATE 03/03/08	INVOICE NO. CVCS287708
[REDACTED]	LABOR RATE	LICENSE NO.	AGE 12,236	COLOR BLACK, MALI
ALTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	VEHICLE I.D. NO. 1G1ZT57N57F	DELIVERY DATE 09/17/07	DELIVERY MILES
[REDACTED]	F.T.B. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	R.O. DATE 03/03/08	
				MO: 12237

TOTALS

***** NEW HOURS *****

EFFECTIVE NOVEMBER 1, 2006

SERVICE AND PARTS DEPARTMENTS ARE NOW
OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM

OPEN SATURDAYS !!! OPEN SATURDAYS !!!

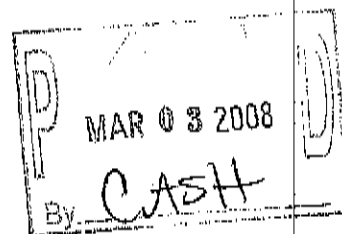
(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

TOTAL LABOR... 9.95
TOTAL PARTS... 7.75
TOTAL SUBLET... 0.00
TOTAL G.O.G... 13.95
TOTAL MISC CHG... 2.00
TOTAL MISC DIS... 0.00
TOTAL TAX..... 1.79

TOTAL INVOICE \$ **35.44**

CUSTOMER SIGNATURE





3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 186715

EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



0901ICVCS287708

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR ANIEL E HERNANDEZ	TAG NO. 734 8853	INVOICE DATE 03/03/08	INVOICE NO. CVCS287708
[REDACTED] ALTADENA, CA	LABOR RATE	LICENSE NO.	MILEAGE 12,236	COLOR BLACK, MALI
	YEAR / MAKE / MODEL 07 / CHEVROLET / MALIBU		DELIVERY DATE 09/17/07	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F		SELLING DEALER NO.	PRODUCTION DATE
	I.T.E. NO.	P.O. NO.	R.O. DATE 03/03/08	
COMMENTS				

MO: 12237

JOB# 1 CHARGES

LABOR
J# 1 01CVZ-3KSVC 3,000 MI. PREV. MAINT. TECH(S):922 9.95
CUST. STATES PERFORM 3,000 MILE OR 3 MONTH INTERVAL
PREVENTIVE MAINT. PER MENU
RESET TPMS SENSORS, WHEN APPLICABLE.
CHECK AND TOP OFF ALL VITAL FLUIDS
INSPECT TIRES & RESET AIR PRESSURES
SERVICE RECOMMENDED BASED ON TIME OR MILEAGE
SERVICE COMPLETED AS PER CUSTOMER REQUEST.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
	1	89017342	FILTER 1.836	7.75
TOTAL - PARTS				7.75

G.O.G. & SUPPLIES	QTY	UNIT PRICE
1.0 MOTOR OIL 4.5 QT @	13.950 /UNIT	13.95
TOTAL - GOG		13.95

MISC	CODE	DESCRIPTION	CONTROL NO
		HAZD HAZ WASTE-OIL & FILTER	2.00
TOTAL - MISC			2.00

JOB# 1 TOTALS	LABOR	PARTS	G.O.G.	MISC
	9.95	7.75	13.95	2.00

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 33.65

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$102.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$39.95 (+TAX) ON 03/03/08 AT 10:11am
BY MARIA MATIAS COMMENTS ORDER CHANGED AT TIME OF WRITE UP....

APPLIED ALL SERVICE COUPONS/SPECIALS.
NEXT SERVICE VISIT WILL BE IN 3,000 MILES OR 4 MONTHS.
L/M @ ABOVE #, STATING VEHICLE IS READY 3/3/08
THANK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HUMMER

RECOMMENDATIONS
>>>> TECHNICIAN RECOMMENDATIONS :
6/24K SERVICE.
ROTATE & BALANCE.
BRAKE INSPECTION.
FUEL INJECTION FLUSH, THROTTLE BODY SERVICE.

PLEASE CALL 626-449-3333 EXT 256 TO SCHEDULE NEXT SERVICE VISIT.

287752

28/152



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-8333
SERVICE HOURS
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com
www.pasadenahummer.com



0901J287752

STATE REG# BAR- RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
RECOMMENDATIONS			
AUTH. NO.			
CONTACT			
RENTAL DAYS			
TOTAL AUTH. \$			
DED.			
B.A.R. LICENSE # AM 136715		EPA # CAD 028904332	

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/03/08	287708	12257	7349	922	C	01GVZ-3K5VC	3,000 MI PREV MAINT

SERVICE

[illegible]

JOB

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE TOTAL
DATE: 06-05-08

COMMENTS: 626-221-3959

W 110VZ02 PRES TEST FOR LEAK
CUSTOMER STATES ENGINE'S COOLANT IS BOILING OVER
COOLANT LEAKING & TEMP GAUGE UP TO 3/4 OF THE WAY
INSPECT, DIAGNOSE, AND ADVISE

THE QUALITY CENTER STANDING FOR SERVICE & PARTS DEPARTMENT
NO. 1 TO REPLACE BOTH TO CORRECT
SINGLE TANK LEAKING AT
2 W RONTA
2 days Rental
06-05-08
3-3-08

LABOR LIMITED WARRANTY 4000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST
VALID ONLY IF VEHICLE IS RETURNED TO QCS SERVICE DEPT FOR ADJUSTMENTS



3003 E. COLORADO BLVD., P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.P. LICENS'

EPA # CAD 0285

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVWS287752

CELL: [REDACTED]

CUSTOMER NO.	42098	ADVISOR	DANIEL E HERNANDEZ	TAX	8733	INVOICE DATE	03/06/08	INVOICE NO.	CVWS287752
		LABOR RATE		LICENSE NO.		COLOR	BLACK, MALI	STOCK NO.	
				MILEAGE	12,245	DELIVERY DATE	09/17/07	DELIVERY MILES	
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU			SELLING DEALER NO.		PRODUCTION DATE	
		VEHICLE I.D. NO.	1 G 1 Z T 5 7 N 5 7 F			R.O. DATE	03/03/08		
		F.T.E. NO.		P.O. NO.					
		COMMENTS							

MO: 12252

COMMENDATIONS.....

R/O TAX 0.00
R/O TOTALS 291.27

WARRANTY CLAIM DETAIL TOTALS.....

ATM# TOTAL.....
291.27
AIM TOTALS 291.27

APPROVED BY SIGNATURE

WARRANTY CLAIM
/11/08
54

Warranty New Claim

GMGMWF.566

Number	RO Date	VIN	Div	Dealer	Odometer	Service Advisor #
87752	03/03/2008	1G1ZT57N57F	3	20654	12245	45477660.3

Customer Name; First: [REDACTED]
Last: [REDACTED]

Middle: [REDACTED]

Phone; Work: [REDACTED]

Home: [REDACTED]

CT	CC	PC	Part-No.	Tot-Pts	FC	LabOp	Lhrs	Ohrs	Labr-Amt.	Net-Amt.	Ln-Tot.
VN	3		12591881	87.77	2K	J3500	.7	.6	114.50		202.27

Tech SSN: [REDACTED]

Auth Code: EP

Authorized Author.: 0090

Comments: EX PARTS DUE TO NEC TO REPLACE THERMOSTAT AND SURGE TANK FOUND BOTH L
KING INSPECTED AND OK'D BY RICK R (3 PARTS COOLANT, THERMOSTAT AND TANK) (FRED
MONROY)

Warranty Routing Code: H

202
883
3-14 3-18

R.O. Total 202.27



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # QAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVWS287752

CELL: [REDACTED]

CUSTOMER NO.	42098	ADVISOR	DANIEL E HERNANDEZ	TAX	734	INVOICE DATE	03/06/08	INVOICE NO.	CVWS287752
		LABOR RATE		LICENSE NO.		MILEAGE	12,245	COLOR	BLACK, MALI
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU			DELIVERY DATE	09/17/07	DELIVERY MILES	
		VEHICLE I.D. NO.	1 G 1 Z T 5 7 N 5 7 F			SELLER'S DEALER NO.		PRODUCTION DATE	
		F. T. E. NO.		P. O. NO.		R.O. DATE	03/03/08		
BIDENCE PHONE		BUSINESS PHONE	COMMENTS						

MO: 12252

B# 1 CHARGES

BOR-----
1 11CVZ02 PRES TEST FOR LEAK HOURS: 1.30 TECH(S):922 114.50
CUSTOMER STATES ENGINES COOLANT IS BOILING OVER
COOLANT LEAKING & TEMP GAUGE UP TO 3/4 OF THE WAY.
INSPECT, DIAGNOSE, AND ADVISE.
PRES. COOLING SYSTEM AND FOUND THERMOSTAT STICKING
AND SURGE TANK LEAKING AT SENSOR SEAL
NEC. TO REPLACE BOTH TO CORRECT COOLANT LEAK
REPAIRS INSPECTED AND OK' BY RICK R

RTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	U/COST--	E/COST--	U/PRICE
	1	12591881	THERMOSTA 1.246	22.04	22.04	30.86
	1	12346290	COOLANT 8.800	14.29	14.29	20.01
	1	15908178	TANK 1.240	26.36	26.36	36.90
			COST TOTAL	62.69		
			TOTAL - PARTS			87.77

B# 1 TOTALS

LABOR 114.50
PARTS 87.77

2 CHARGES

JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL 202.27

3OR-----
2+33CVZ03 RENTAL POLICY HOURS: TECH(S):125 10.00
RENTAL ASSISTANCE REQUESTED
WARRANTY RENTAL DUE TO NEC TO HOLD VEHICLE OVERNIGHT
FOR REPAIRS
AND
VEHICLE IS INOPERABLE WHEN RECEIVED AT THE DEALERSHIP
(OVERHEATING)

3LET-----
PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
009984 D800479 03/05/08 RENTAL D800479 89.00
TOTAL - SUBLET 89.00

2 TOTALS

SUBLET 89.00

JOB# 2 JOURNAL PREFIX CVWS JOB# 2 TOTAL 89.00

MENTS-----
221-3959
I @ ABOVE #. STATING VEHICLE IS READY 3/5/08
NK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HUMMER

COMMENDATIONS-----
> TECHNICIAN RECOMMENDATIONS :
4K SERVICE.
ATE & BALANCE.
KE INSPECTION.
L INJECTION FLUSH, THROTTLE BODY SERVICE.

PLEASE CALL 626-449-3333 EXT 256, TO SCHEDULE NEXT SERVICE VISIT.

3E 1 OF 2

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
WARRANTY COPY-W [CONTINUED ON NEXT PAGE] 11 57pm

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WARRANTY SP505512 (01/07)



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715
EPA # CAD 028904332

CVCS287752

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVCS287752

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ	TAC NO. 734	INVOICE DATE 03/05/08	INVOICE NO. CVCS287752
[REDACTED] ALTADENA, CA [REDACTED] [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 12,245	COLOR BLACK, MALI
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU			DELIVERY DATE 09/17/07
	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F [REDACTED]			DELIVERY MILES
	F.T.E. NO.			SELLING DEALER NO.
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]			PRODUCTION DATE 03/03/08
COMMENTS				MO: 12252

QB# 1 CHARGES-----

ABOR-----
1 11CVZ02 PRES TEST FOR LEAK TECH(S):922 WARRANTY
CUSTOMER STATES ENGINES COOLANT IS BOILING OVER
COOLANT LEAKING & TEMP GAUGE UP TO 3/4 OF THE WAY.
INSPECT, DIAGNOSE, AND ADVISE.
PRES. COOLING SYSTEM AND FOUND THERMOSTAT STICKING
AND SURGE TANK LEAKING AT SENSOR SEAL
NEC. TO REPLACE BOTH TO CORRECT COOLANT LEAK

ARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	12591881	THERMOSTA	1.246	
	1	12346290	COOLANT	8.800	WARRANTY
	1	15908178	TANK	1.240	WARRANTY
				TOTAL - PARTS	0.00

JB# 1 TOTALS-----

JB# 2 CHARGES----- JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

ABOR-----
2+33CVZ03 RENTAL POLICY TECH(S):125 WARRANTY
RENTAL ASSISTANCE REQUESTED
WARRANTY RENTAL DUE TO NEC TO HOLD VEHICLE OVERNIGHT
FOR REPAIRS
AND
VEHICLE IS INOPERABLE WHEN RECEIVED AT THE DEALERSHIP
(OVERHEATING)

BLET	PO#	VEND	INV#	INV.DATE	DESCRIPTION	
	009984	123		03/05/08	WARR RENTAL	WARRANTY
					TOTAL - SUBLET	0.00

B# 2 TOTALS-----

JB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

TIME-----
STOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.05 (+TAX)

MENTS-----
6-221-3959
M @ ABOVE #. STATING VEHICLE IS READY 3/5/08
ANK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HUMMER



3003 E. COLORADO BLVD. P.O. BOX 3020
PASADENA, CALIFORNIA 91107-3863
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

CVCS287752

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 9:30 A.M. TO 5:30 P.M.



09011CVCS287752

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ	TAG NO. 734	INVOICE DATE 03/05/08	INVOICE NO. CVCS287752
[REDACTED]	LABOR RATE	LICENSE NO.	12,245	COLOR BLACK, MALI
ALTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07	DELIVERY MILES	STOCK NO.
[REDACTED]	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.C. NO.	R.O.D. DATE 03/03/08	
[REDACTED]	COMMENTS			
MO: 12252				

DETAILS

***** NEW HOURS *****

EFFECTIVE NOVEMBER 1, 2006

SERVICE AND PARTS DEPARTMENTS ARE NOW
OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM

OPEN SATURDAYS !!! OPEN SATURDAYS !!!

WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE

04:00PM 3/05/08
05:39PM 3/03/08

ENTERPRISE RENT-A-CAR COMPANY OF LOS ANGELES
3540 E COLORADO BLVD 626-432-6688
PASADENA CA 91107-3846 32V2
RENTAL TYPE D SOURCE C20652 - 087

RENTAL AGREEMENT
D800479
PAGE 1 OF 1

24-HOUR DAY

HIT 1
HIT # 3279WG
IC#
DEL UPLA
LOR SILVER
25212
T 25177
1GNDV23W97D

RENTER

ALTADENA CA
LOCAL:
(H) (W)

SUMMARY OF CHARGES
DAY = 24 HOUR PERIOD
MILES
NO CHARGE
200 MI FREE/DA

DR. LICENSE
STATE CA EXPIRE 10/03/10
DOB 10/03/61 HT WT
EYES HAIR
S.S.#
EMPLOYER
MOBILE MECHANIC

1 DAYS @ 38.80 38.80
SPECIAL @ 43.42 43.42

BILL TO Y CUST # C20652
TEAM CHEVROLET-32V2
ATTN: DANIEL**
3003 E. COLORADO BLVD
PASADENA CA
626-449-3333 91107-3860

RO#287752
RO#009984
ACT 0246
\$89.00

DAMAGE WAIVER 030308/030508
PERSONAL ACC.INS. 030308/030508

2 DAYS DW @ 14.99 29.98
2 DAYS PAI @ 3.00 6.00
SALES TAX% 8.25 6.78

ADDITIONAL DRIVER
NO OTHER DRIVER PERMITTED

AIM INFO
L/CLAIM/PO#

PERMISSION TO LEAVE STATE
YES NO X

287752 PO 009984
SURED

CUSTOMER SIGNATURE ON FILE

PAYMENT INFORMATION

DATE AMOUNT PD. BY TYPE DATE AUTH
EFT ACCIDENT 25.00 MC SALE 3/03/08 033186
10.98 MC SALE 3/06/08 028450

PE CAR
LIBU

OP TEAM CHEVROL
ONE 626-449-3333
IE

CLOSED TICKET PAYMENT INFO

TOTAL CHARGES 124.98

DEPOSITS 35.98
REFUND

BILL TO CUST C20652 89.00

OPENED BY #169FQ CLAYTON M OKANE
CLOSED BY #6232Q PETER GARCZEK

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN :	1G1ZT57N57F
-------	-------------

VEHICLE INFORMATION

Merchandising Model :		1ZT69 -2007 MALIBU SEDAN 2LT		Warranty Start Date :		09/17/2007					
BARS Order Type :		70 - RETAIL - STOCK									
Delivering Dealer :		SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE , CA 91731-2422 (626) 579-0500		Selling Source :		13 - CHEVROLET					
				Site Code :		20628					
				Business Associate Code :		223599					
Service Contract :		No	Branded Title :		No	Warranty Block :		No	PDI Status :		Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns
--

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT REF TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or (888)ONSTAR1 (888) 667-8271.		
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status	Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GM.XMST (1-877-438-9677).

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles
36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles
84/70000 CALIFORNIA SELECT COMPONENT	09/17/2007	51 miles	09/17/2014	70051 miles

CLAIM HISTORY

R.O	Odometer
-----	----------

3/3/2008

R/O Date	Number	Type	Labor Operation	Reading
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELL JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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3/3/2008

289325



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

SERVICE HOURS
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com

www.pasadenahummer.com



STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL

RECOMMENDATIONS:

AUTH.
NO.

CONTACT

RENTAL
DAYS

TOTAL
AUTH. \$

DED.

B.A.R. LICENSE # AM 136715

FED. # CAR 00000000

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/03/08	287752	12252	734	922	W	11CVZ02	PRES TEST FOR LEAK
03/03/08	287708	12237	734	125 922	W W C	33CVZ03 01CVZ-3KSVC	RENTAL POLICY 3,000 MI.PREV.MAINT.

SERVICE

SALESPERSON NO. RECOMMENDATIONS FROM RO# 287752 >>>> TECHNICIAN RECOMMENDATIONS:

VEHICLE ID NO. 1G1ZT57N57E [REDACTED] YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU STOCK NO. LICENSE NO. R.O. NO. 289325

CUSTOMER NO. 42098 SERVICE CONTRACT DELIVERY DATE 09/17/07 DELIVERY MILES SELLING DEALER NO. 0407/09

COLOR BLACK, MALIBU/3.5 CONTRACT NO. EXPIRATION DATE EXPIRATION MILES TAB NO. 1588

TURBO M/MC AIR COND. R/S TRANS MILEAGE 13,263 ADVISOR NO. 734 PRODUCTION DATE

CVZZ Y A

TIME RECEIVED 12:11pm ORIGINAL ESTIMATE \$ REVERSED EST. \$ DATE TIME AM PM PHONE AUTH. BY ☐ PHONE ☐ IN PERSON ☐ PHONE ☐ IN PERSON

BUSINESS PHONE [REDACTED] ESTIMATING DO NOT INCLUDE SALES TAX

04/07/08 10:59pm CREDIT 2

APPOINTMENT ☒ YES ☐ NO

ADVISOR DANIEL E. HERNANDEZ

LABOR INSTRUCT

SAVE OLD PARTS ☐ YES ☐ NO

ORIGINAL CUSTOMER ESTIMATE TOTAL

COMMENTS

W 00CVZ BRAKE & FRONT DEPT.

CUSTOMER STATES VEHICLE SOUNDS, RIDES AND FEELS LIKE AN OLD BEAT UP VEHICLE. SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR HITTING. INSPECT, DIAGNOSE, AND ADVISE.

W 05CVZ 15A DEPT.

CUSTOMER STATES CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLL ED UP. SEE RICK R. -INSPECT, DIAGNOSE, AND ADVISE.

road tested, cowl loose, R&R to reposition, & resealed loose cowl.

10/19

7/10/08

LABOR LIMITED WARRANTY 4000 MILES OR 60 DAYS

11/04/2008 13:10

16265680321

TEAM CHEVROLET

PAGE 16

289325



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869

PHONE (626) 449-3333

SERVICE HOURS

MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.

NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com

www.pasadenahummer.com



STATE REG# BAR - RM136715

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/03/08	287752	12252	734	922	W	11CVZ02	PRES TEST FOR LEAK
03/03/08	287708	12237	734	125	W	33CVZ03	RENTAL POLICY
				922	C	01CVZ-3KSVC	3,000 MI.PREV.MAINT.

SERVICE

SALESPERSON NO. RECOMMENDATIONS FROM RO# 287752 >>>> TECHNICIAN RECOMMENDATIONS:

VEHICLE ID NO. 1G1ZT57N57E YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU

CUSTOMER NO. 42098 SERVICE CONTRACT DELIVERY DATE 09/17/07 STOCK NO. LICENSE NO. 289325

ADDRESS PASADENA, CA. BLACK, MALIBU/3.5 DELIVERY MILES SELLING DEALER NO. R.O. DATE 04/07/08

EXPIRATION DATE EXPIRATION MILES TAG NO. 1588

PRODUCTION DATE

ADVISOR NO. 734

ORIGINAL ESTIMATE \$ REVISED EST. \$ DATE TIME AM PHONE AUTH. BY ☐ PHONE ☐ IN PERSON

HANDLING WAREHOUSE ESTIMATE \$ REVISED EST. \$ DATE TIME AM PHONE AUTH. BY ☐ PHONE ☐ IN PERSON

04/07/08 03:59pm 2

APPOINTMENT ☒ YES ☐ NO

ADVISOR DANIEL P. HERNANDEZ

LABOR INSTRUCTIONS

CUSTOMER STATES TICK OR TAP NOISE FROM STEERING COLUMN OR STEERING WHEEL AREA AT TIMES-INSPECT, DIAGNOSE, AND ADVISE

REPAIR PER PDC 784819

INTERMEDIATE SHAFT NOISE

ACCESSORY REPAIR

CUSTOMER STATES L/R SEATBELT PILLAR AND L/R DOORS SKID PLATE NOT ASSEMBLED PROPERLY; INSPECT, DIAGNOSE, AND ADVISE.

Pulled loose. Ran R center pillar garnish inldg & repositioned

MAINTENANCE SPECIAL

MAINTENANCE SPECIAL: LUBE, OIL AND FILTER CHG, BALANCE, ROTATE TIRES, INSP UNDERHOOD, CHASSIS AND BRAKE CONDITION. INSPECT AND ADJUST TIRE AIR PRESSURES, CHECK AND TOP OFF ALL VITAL FLUIDS

COUPON PRICED @ \$109.75 + TAX AND HAZARDOUS

APPROX 45% FRONT / 20% REAR

FLUOR BURNER NEXT STEEL

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
	26098237		

RECOMMENDATIONS:

Reset Burner 2-2

Burner F. P. Push

AUTH. NO.

CONTACT

RENTAL DAYS

TOTAL AUTH. \$

DED.

B.A.R. LICENSE # AM 136715

EPA # C&D 028004332

LABOR LIMITED WARRANTY 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST

11/04/2008 13:10

16265680321

TEAM CHEVROLET

PAGE 17



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS

MONDAY-THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVV/S289325

CELL: [REDACTED]

CUSTOMER NO. 42098	NAME DANIEL E HERNANDEZ	TAG NO. 734	INVOICE DATE 04/08/08	INVOICE NO. CVWS289325
[REDACTED]	DATE RATE [REDACTED]	LICENSE NO. [REDACTED]	MILEAGE 13,263	COLOR BLACK, MALI
ALTADENA, CA	YEAR / MAKE / MODEL (17) / CHEVROLET / MALIBU	DELIVERY DATE 09/17/07	DELIVERY MILES [REDACTED]	STOCK NO. [REDACTED]
[REDACTED]	VEHICLE I.D. NO. G 1 Z T 5 7 N 5 7 F	SELLING DEALER NO. [REDACTED]	PRODUCTION DATE [REDACTED]	
RESIDENTIAL PHONE [REDACTED]	P.O. NO. [REDACTED]	R.O. DATE 04/07/08		
BUSINESS PHONE [REDACTED]	CO-INSURANTS [REDACTED]			

MO: 13265

CS AUDIT SLIP

DCS DATA FILE: GMGMWF 934

04/08/2008

WARRANTY NET CLAIM

1244

RO NUMBER RO DATE

289325

04/07/2008

VIN

G1ZT57N57F

DIV

3

DEALER

20654

ODOMETER

13263

SERVICE ADVISOR #

CUSTOMER NAME: FIRST: [REDACTED]

MIDDLE: [REDACTED]

LAST: [REDACTED]

PHONE: WORK: [REDACTED]

HOME: [REDACTED]

LN	JOB	CT	CC	PC	PART-NO.	TOT-PTS	FC	LABOP	LHRS	OHRS NET-AMT.	LAB-TOT.
1	02		NR				2W	C0010	.4		35.23
LN-TOT:			35.23		TECH SSN: [REDACTED]			AUTH CODE:		AUTH. AUTHOR.:	
2	03		NP	1	26058237	10.30	33	E9448	.3		26.42
LN-TOT:			36.72		TECH SSN: [REDACTED]			AUTH CODE:		AUTH. AUTHOR.:	
3	04		ON				W	C3157	.3		26.42
LN-TOT:			26.42		TECH SSN: [REDACTED]			AUTH CODE:		AUTH. AUTHOR.:	

R.O. TOTAL: 98.37



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3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-0869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CVWS289325



09011CVWS289325

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ 734	TRUCK NO. 1588	INVOICE DATE 04/08/08	INVOICE NO. CVWS289325
[REDACTED] ALTADENA, CA	LABOR RATE 13,263	LICENSE NO.	COLOR BLACK, MALT	STOCK NO.
[REDACTED]	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07	DELIVERY MILES	
[REDACTED]	VEHICLE I.D. NO. 1G1ZT57N57F	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 04/07/08	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO: 13265	

JOB# 4 TOTALS.....

LABOR 26.42

JOB# 4 JOURNAL PREFIX CVWS JOB# 4 TOTAL 26.42

COMMENTS.....

L/M @ ABOVE #. STATING VEHICLE IS READY 4/7/08
APPLIED ALL SERVICE COUPONS/SPECIALS.
NEXT SERVICE VISIT WILL BE IN 3,000 MILES OR 4 MONTHS.
FRONT BRAKE THICKNESS LIFE REMAINING: 45%
REAR BRAKE THICKNESS LIFE REMAINING: 35%
THANK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HUMMER.

RECOMMENDATIONS.....

>>>> TECHNICIAN RECOMMENDATIONS :
15K/1 YEAR SERVICE.
FUEL INJECTION FLUSH, THROTTLE BODY SERVICE.

PLEASE CALL 626-449-3333 EXT 256, TO SCHEDULE NEXT SERVICE VISIT.

R/O TAX 0.00
R/O TOTALS 98.37

WARRANTY CLAIM DETAIL TOTALS.....

CLAIM# TOTAL....
[REDACTED] 98.37

CLAIM TOTALS 98.37

APPROVED BY SIGNATURE



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3569
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CVWS289325



0901CVWS289325

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ 73	AG NO. 1588	INVOICE DATE 04/08/08	INVOICE NO. CVWS289325
[REDACTED] ALTADENA, CA	LABOR RATE	LICENSE NO.	AGE 13,263	COLOR BLACK, MALI
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU		DELIVERY DATE 09/17/07	STOCK NO.
	VEHICLE ID. NO. 1G1ZT57N57F		SELLING DEALER NO.	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	F.O. DATE 04/07/08	PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 13265

JOB# 1 CHARGES

LABOR
J# 1 09CVZ BRAKE & FR END DEPT. HOURS: 1.40 TECH(S): 1019
CUSTOMER STATES VEHICLE SOUNDS, RIDES AND FEELS LIKE AN OLD
BEAT-UP VEHICLE. SUSPENSION IS VERY NOISY. ALWAYS SOUNDS
LIKE SOMETHING IS RUBBING OR HITTING.
INSPECT, DIAGNOSE, AND ADVISE.
L/FRT TIRE HAS FLAT SPOT AND CUPPING
ROTATED AND BALANCED W/SERVICE.
SUSP. OK

JOB# 2 CHARGES

LABOR
J# 2 05CVZ 15A DEPT HOURS: 0.40 TECH(S): 714
CUSTOMER STATES CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLL
ED UP, SEE RICK R. INSPECT, DIAGNOSE, AND ADVISE.
LOOSE.
VERIFIED CONCERN.
R&R COWL MLDG & RESURED TO CORRECT FLUTTERING.
TEST DROVE POST REPAIRS, OK NOW.

JOB# 2 TOTALS

LABOR 35.23

JOB# 2 JOURNAL PREFIX CVWS JOB# 2 TOTAL 35.23

JOB# 3 CHARGES

LABOR
J# 3 05CVZ RATTLES FRONT HOURS: 0.30 TECH(S): 714
CUSTOMER STATES TICK OR TAP NOISE FROM STEERING COLUMN
OR STEERING WHEEL AREA AT TIMES INSPECT, DIAGNOSE, AND ADVIS
INTERMEDIATE SHAFT NOISY AT TIMES
REPAIR PER DOC #2084819
LUBE SHAFT

PARTS	QTY	FP NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
	1	26098237	LUBE KIT 8.800	7.36	7.36	10.30
COST TOTAL				7.36		
TOTAL - PARTS						10.30

JOB# 3 TOTALS

LABOR 26.42
PARTS 10.30

JOB# 3 JOURNAL PREFIX CVWS JOB# 3 TOTAL 36.72

JOB# 4 CHARGES

LABOR
J# 4 05CVZ23 ACCESSORY REPAIR HOURS: 0.30 TECH(S): 714
CUSTOMER STATES L/F SEATBELT PILLAR AND L/R DOORS SKID
PLATE NOT ASSEMBLED PROPERLY. INSPECT, DIAGNOSE, AND ADVISE.
VERIFIED CONCERN L/F PILLAR MOLDING
AND L/R OUT OF PLACE-POOR FITMENT/NOT SECURED.
REINSTALLED MOLDINGS AND TRIM PILLARS.



3003 E. COLORADO BLVD. P.O. BOX 5020
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B.A.R. LICENSE # AM 188715

EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CVCS289325



09011CVCS289325

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ	TAG NO. 734 1588	INVOICE DATE 04/07/08	INVOICE NO. CVCS289325
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 13,263	COLOR BLACK, MALI
ALTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07		DELIVERY MILES
[REDACTED]	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F	SELLING DEALER NO.		PRODUCTION DATE
[REDACTED]	P.T.E. NO.	P.O. NO.	R.O. DATE 04/07/08	
RESIDENCE PHONE	BUSINESS PHONE		COMMENTS	
				MO: 13265

JOB# 1 CHARGES-----

LABOR-----
 #1209CVZ13 BRAKE & FRT END DEPT. TECH(S) 1019 WARRANTY
 CUSTOMER STATES VEHICLE SOUNDS, RIDES AND FEELS LIKE AN OLD
 BEAT-UP VEHICLE. SUSPENSION IS VERY NOISY. ALWAYS SOUNDS
 LIKE SOMETHING IS RUBBING OR HITTING.
 INSPECT, DIAGNOSE, AND ADVISE.
 L/FRT TIRE HAS FLAT SPOT AND CUPPING.
 ROTATED AND BALANCED W/SERVICE.
 SUSP. OK

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 #1205CVZ13 RATTLE FROM FRONT DEPT. TECH(S) 1019 WARRANTY
 CUSTOMER STATES CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLL
 ED UP. SEE RICK R. -INSPECT, DIAGNOSE, AND ADVISE.
 LOOSE.
 VERIFIED CONCERN.
 R&R COWL MLDG & RESJRED TO CORRECT FLUTTERING.
 TEST DROVE POST REPAIRS, OK NOW.

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
 #1305CVZ13 RATTLES FROM STEERING DEPT. TECH(S) 1019 WARRANTY
 CUSTOMER STATES TICK OR TAP NOISE FROM STEERING COLUMN
 OR STEERING WHEEL AREA AT TIMES-INSPECT, DIAGNOSE, AND ADVIS
 INTERMEDIATE SHAFT NOISY AT TIMES
 REPAIR PER DOC #2084819
 LUBE SHAFT

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	26098237	LUBE KIT	8.800	
				TOTAL - PARTS	0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----
 #1405CVZ28 ACCESSORY REPAIR DEPT. TECH(S) 1019 WARRANTY
 CUSTOMER STATES L/F SEATBELT PILLAR AND L/R DOORS SKID
 PLATE NOT ASSEMBLED PROPERLY. INSPECT, DIAGNOSE, AND ADVISE.
 VERIFIED CONCERN L/F PILLAR MOLDING
 AND L/R OUT OF PLACE-POOR FITMENT/NOT SECURED.
 REINSTALLED MOLDINGS AND TRIM PILLARS.



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EPA # CAD 028904332

CVCS289325

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



0901CVCS289325

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ	TAG NO. 734	INVOICE DATE 04/07/08	INVOICE NO. CVCS289325
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 13,263	COLOR BLACK, MALI
ALTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07		STOCK NO.
[REDACTED]	VEHICLE I.D. NO. 1G1ZT57N57F	SELLING DEALER NO.		DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 04/07/08	PRODUCTION DATE
[REDACTED]	BUSINESS PHONE	COMMENTS		

MO: 13265

JOB# 4 TOTALS

JOB# 5 CHARGES

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL

0.00

LABOR
#5501CVZAA MAINTENANCE SPECIAL
MAINTENANCE SPECIAL: LUBE, OIL AND FILTER CHG, BALANCE, ROTATE
TIRES, INSP UNDERHOOD, CHASSIS AND BRAKE CONDITION.
INSPECT AND ADJUST TIRE AIR PRESSURES,
CHECK AND TOP OFF ALL VITAL FLUIDS,
COUPON PRICED @ \$109.75 + TAX AND HAZARDOUS
MAINTENANCE SPECIAL
AS PER INSTRUCTIONS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	89017342	FILTER: 1.836	7.75	7.75
				TOTAL - PARTS	7.75

G.O.G. & SUPPLIES					
1.0	MOTOR OIL 4.5 QT	@	13.950	/UNIT	
				TOTAL - GOG	13.95

MISC	CODE	DESCRIPTION	CONTROL NO		
		HAZO HAZ WASTE-OIL & FILTER			2.00
				TOTAL - MISC	2.00

JOB# 5 TOTALS

LABOR	88.05
PARTS	7.75
G.O.G.	13.95
MISC	2.00

JOB# 5 JOURNAL PREFIX CVCS JOB# 5 TOTAL

111.75

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$112.00 (+TAX)

COMMENTS

L/M @ ABOVE #. STATING VEHICLE IS READY 4/7/08
APPLIED ALL SERVICE COUPONS/SPECIALS.
NEXT SERVICE VISIT WILL BE IN 3,000 MILES OR 4 MONTHS.
FRONT BRAKE THICKNESS LIFE REMAINING: 45%
REAR BRAKE THICKNESS LIFE REMAINING: 35%
THANK YOU FOR CHOOSING TEAM CHEVROLET/HYUNDAI/HINMER

RECOMMENDATIONS

>>>> TECHNICIAN RECOMMENDATIONS:

15K/1 YEAR SERVICE.

FUEL INJECTION FLUSH, THROTTLE BODY SERVICE.

PLEASE CALL 626-449-3333 EXT 256, TO SCHEDULE NEXT SERVICE VISIT.



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CVCS289325

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SERVICE - PARTS HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



0901CVCS289325

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR DANIEL E HERNANDEZ	TAG NO. 734	INVOICE DATE 04/07/08	INVOICE NO. CVCS289325
[REDACTED]	LABOR RATE	LICENSE NO.	1588	COLOR BLACK, MALI
ALTADENA, CA [REDACTED]	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07	DELIVERY MILES	STOCK NO.
[REDACTED]	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 04/07/08	
RESIDENTIAL PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO: 13265	

TOTALS

***** NEW HOURS *****

EFFECTIVE NOVEMBER 1, 2006

SERVICE AND PARTS DEPARTMENT'S ARE NOW
OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM

OPEN SATURDAYS !!! OPEN SATURDAYS !!!

(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE

TOTAL LABOR....	88.05
TOTAL PARTS....	7.75
TOTAL SUBLET....	0.00
TOTAL G.O.G....	13.95
TOTAL MISC CHG.	2.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	1.79

TOTAL INVOICE \$ 113.54

APR 07 2008

CASH

GM Vehicle Inquiry System Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN :	1CH1T57N57F
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VEHICLE INFORMATION

Merchandising Model :	1ZT69-2007 MALIBU SEDAN 2LT	Warranty Start Date :	09/17/2007				
BARS Order Type :	70 - RETAIL - STOCK						
Delivering Dealer :	SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE, CA 91731-2422 (626) 579-0500	Selling Source :	13 - CHEVROLET				
		Site Code :	20628				
		Business Associate Code :	223599				
Service Contract :	No	Brand Title :	No	Warranty Block :	No	PDI Status :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns
--

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT REF TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or (888)ONSTAR1 (888) 667-8271.		
XM Equipped	Yes	XM Radio ID	XUK042	XM Status	Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUNS THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYT C CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles
36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles
84/70000 CALIFORNIA SELECT COMPONENT	09/17/2007	51 miles	09/17/2014	70051 miles

CLAIM HISTORY

	R.O		Odometer
--	-----	--	----------

4/7/2008

R.O Date	Number	Type	Labor Operation	Reading
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245 miles
03/03/2008	287752	#	Z7902 - 1-DAY COURTESY TRANSPORTATION	12245 miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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MULTI-POINT VEHICLE INSPECTION

Name: Maria Matias Year/Model: 07 Malibu Date: 4/7/08

Repair Order #: VIN (last 8 digits): 78 [REDACTED] Odometer: 13,000 MI: MI:

☒ Checked and OK

☐ May Require Attention Soon

☐ Requires Immediate Attention



Subscription activated

INTERIOR

☒ Remaining engine oil life: % Reset: N/A:

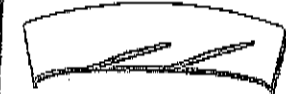
☒ Air Conditioning Performance

WIPER BLADES

CHECK TIRES AND TREAD DEPTH

(Check body condition)

CHECK BATTERY

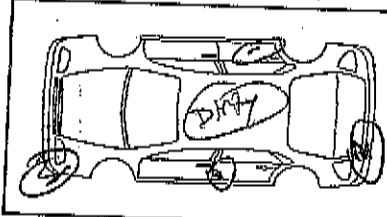


☒ 8/32 or Greater
LF ☒ 7/32 to 4/32
☒ 3/32 or Less

PSI @: set to: PSI

☒ 8/32 or Greater
LR ☒ 7/32 to 4/32
☒ 3/32 or Less

PSI @: set to: PSI



(Check lamps)

Lowest Tread Depth: /32

☒ Rotation needed
☒ Rotation performed

☐ Alignment needed
☐ Alignment performed

Wear Pattern/Damage

☒ 8/32 or Greater
RF ☒ 7/32 to 4/32
☒ 3/32 or Less

PSI @: set to: PSI

☒ 8/32 or Greater
RR ☒ 7/32 to 4/32
☒ 3/32 or Less

PSI @: set to: PSI



☒ Battery condition
☒ Battery cables and connections

☒ Rear (if applicable)

☒ Windshield condition

Cracks Chips

CHECK FLUID LEVELS

OK FILLED

REQUIRES ATTENTION

<input checked="" type="checkbox"/> Engine oil	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Brake fluid reservoir	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Transmission (if equipped w/dipstick)	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Coolant recovery reservoir	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Power steering	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Windshield washer	<input checked="" type="checkbox"/>

CHECK BRAKES/MEASURE

FRONT AND REAR LININGS

LF

LR

RF

RR

Lowest Front Lining

Lowest Rear Lining

☒ Brake system (also including lines, hoses and parking brake)

ADDITIONAL CHECKS

Inspect for visible leaks:

- ☒ Fuel system (also including gas cap seating)
- ☒ Engine, transmission, drive axle, transfer case
- ☒ Engine cooling system
- ☒ Shocks and struts - also check operation

Inspect visual condition:

- ☒ Belts: engine, accessory, serpentine, and/or V-drive
- ☒ Hoses: engine, power steering and HVAC
- ☒ Engine air filter and cabin air filters
- ☒ Steering components and steering linkage
- ☒ CV drive axle boots or driveshafts and U-joints
- ☒ Exhaust system components

Additional Recommended Services

-
-
-
-
-
-
-
-

Service Consultant:

Technician:

No.:

SIMPLIFIED MAINTENANCE

MI ☐ Required

☐ Performed

MI

☐ Required

☐ Performed

CUSTOMER COPY

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GM Vehicle Inquiry System Summary

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[Help](#)

VIN :	1G1ZT57N57F
-------	-------------

VEHICLE INFORMATION

Merchandising Model :		1ZT69 -2007 MALIBU SEDAN 2LT		Warranty Start Date :		09/17/2007					
BARS Order Type :		70 - RETAIL - STOCK									
Delivering Dealer :		SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE, CA 91731-2422 (626) 579-0500		Selling Source :		13 - CHEVROLET					
				Site Code :		20628					
				Business Associate Code :		223599					
Service Contract :		No	Branded Title :		No	Warranty Block :		No	FDI Status :		Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns
--

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAD REF TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or (888)ONSTAR1 (888) 667-8271.		
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status	Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles
36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles
84/70000 CALIFORNIA SELECT COMPONENT	09/17/2007	51 miles	09/17/2014	70051 miles

CLAIM HISTORY

R.O		Odometer
-----	--	----------

VIN=1G1ZT57N57F

R.O Date	Number	Type	Labor Operation	Reading
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL	13263 miles
04/07/2008	289325	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	13263 miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	13263 miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245 miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245 miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OF PIE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLACE	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3383

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

CVCS291318

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



0901:CVCS291318

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR JOSEPH A RIVERA	TAG NO. 615 2598	INVOICE DATE 05/23/08	INVOICE NO. CVCS291318
[REDACTED] ALTADENA, CA	LABOR RATE	LICENSE NO. [REDACTED]	MILEAGE 20,397	COLOR BLACK, MALI
[REDACTED]	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07	STOCK NO.	
[REDACTED]	VEHICLE I.D. NO. 1G1ZT57N57F [REDACTED]	SELLING DEALER NO.	DELIVERY MILES	
[REDACTED]	F.T.E. NO.	P.O. NO.	PRODUCTION DATE	
RESIDENTIAL PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO: 20397	

TOTALS

***** NEW HOURS *****

EFFECTIVE NOVEMBER 1, 2006

SERVICE AND PARTS DEPARTMENTS ARE NOW
OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM

OPEN SATURDAYS !!! OPEN SATURDAYS !!!

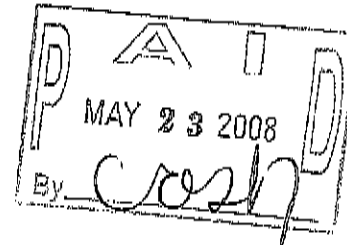
(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

TOTAL LABOR....	9.95
TOTAL PARTS....	7.75
TOTAL SUBLET....	0.00
TOTAL G.O.G....	13.95
TOTAL MISC CHG.	2.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	1.79

TOTAL INVOICE \$ 35.44

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE





3000 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

www.teamchevyolds.com

SERVICE - PARTS HOURS

WEDNESDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVCS291318

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR JOSEPH A RIVERA	TAG NO. 615 2598	INVOICE DATE 05/23/08	INVOICE NO. CVCS291318
[REDACTED] ALTADENA, CA	LABOR RATE	MILEAGE 20,397	COLOR BLACK, MALI	STOCK NO.
[REDACTED]	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07	DELIVERY MILES	
[REDACTED]	VEHICLE ID. NO. 1 G 1 Z T 5 7 N 5 7 F	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	P. O. NO.	R. O. DATE 05/23/08		
COMMENTS				MO: 20397

JOB# 1 CHARGES

LABOR-----
CUST. STATES PERFORM 3,000 MILE OR 3 MONTH INTERVAL
PREVENTIVE MAINT.
SERVICE RECOMMENDED BASED ON TIME OF MILEAGE
Oil & Filter Change W/ Lube 3.5L 21C7

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	89017342	FILTER 1.836	7.75	7.75
				TOTAL - PARTS	7.75

G.O.G. & SUPPLIES-----					
1.0 MOTOR OIL 4.5 QT	@	13.950	/UNIT		13.95
				TOTAL - GOG	13.95

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
		HAZO HAZ WASTE OIL & FILTER		2.00
			TOTAL - MISC	2.00

JOB# 1 TOTALS-----		
	LABOR	9.95
	PARTS	7.75
	G.O.G.	13.95
	MISC	2.00
JOB# 1 JOURNAL PREFIX CVCS	JOB# 1 TOTAL	33.65

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$40.00 (+TAX)
RECOMMENDATIONS-----
RECOMMEND 15,000 MILE SERVICE

6BJD149



MULTI-POINT VEHICLE INSPECTION

2598

 Name: [REDACTED] Year/Model: 07 MALIBU Date: 5/23/08

 Repair Order # 291318 VIN (last 6 digits) 1E Odometer: 20397 MI: MII:

Checked and OK

May Require Attention Soon

Requires Immediate Attention

INTERIOR	
<div style="border: 1px solid black; padding: 5px;"> Subscription activated by </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> WIPER BLADES <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p>LF <input type="checkbox"/> 8/32 or Greater</p> <p><input type="checkbox"/> 7/32 to 4/32</p> <p><input type="checkbox"/> 3/32 or Less</p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p> </div> <div style="width: 45%;"> <p>LR <input type="checkbox"/> 8/32 or Greater</p> <p><input type="checkbox"/> 7/32 to 4/32</p> <p><input type="checkbox"/> 3/32 or Less</p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p> </div> </div> <div style="width: 50%;"> <p><input type="checkbox"/> Rear (if applicable)</p> <p><input type="checkbox"/> Windshield condition</p> <p>Cracks <u> </u> Chips <u> </u></p> </div> </div> </div> </div>	<div style="border: 1px solid black; padding: 5px;"> <p>Remaining engine oil life: <u> </u> % Reset: <u> </u> N/A: <u> </u></p> <p>Air Conditioning Performance <u> </u></p> </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> CHECK TIRES AND TREAD DEPTH (Check body condition) <div style="display: flex; align-items: center; justify-content: center;"> <div style="width: 150px;"> <p>8/32 or Greater <input type="checkbox"/></p> <p>7/32 to 4/32 <input type="checkbox"/></p> <p>3/32 or Less <input type="checkbox"/></p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p> <p>8/32 or Greater <input type="checkbox"/></p> <p>7/32 to 4/32 <input type="checkbox"/></p> <p>3/32 or Less <input type="checkbox"/></p> <p>PSI@: <u> </u> set to: <u> </u> PSI</p> </div> </div> <p>(Check lamps)</p> <p>Lowest Tread Depth: <u> </u> /32</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p><input type="checkbox"/> Alignment needed</p> <p><input type="checkbox"/> Alignment performed</p> </div> <div style="width: 45%;"> <p><input type="checkbox"/> Balance needed</p> <p><input type="checkbox"/> Balance performed</p> </div> </div> <p>Wear Pattern/Damage <u> </u></p> <p>RF <input type="checkbox"/> RR <input type="checkbox"/></p> </div>
CHECK BATTERY <div style="text-align: center;"> </div> <p><input type="checkbox"/> Battery condition</p> <p><input type="checkbox"/> Battery cables and connections</p>	

CHECK FLUID LEVELS	CHECK BRAKES/MEASURE FRONT AND REAR LININGS																					
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;">OK</th> <th style="width: 40%;">FILLED</th> <th style="width: 20%;">REQUIRES ATTENTION</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/> Engine oil</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/> Brake fluid reservoir</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/> Transmission (if equipped w/dipstick)</td> <td><input checked="" type="checkbox"/> <u>SEALED</u></td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/> Coolant recovery reservoir</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/> Power steering</td> <td><input checked="" type="checkbox"/> <u>ELECTRIC</u></td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/> Windshield washer</td> <td><input type="checkbox"/></td> </tr> </tbody> </table>	OK	FILLED	REQUIRES ATTENTION	<input type="checkbox"/>	<input type="checkbox"/> Engine oil	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> Brake fluid reservoir	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Transmission (if equipped w/dipstick)	<input checked="" type="checkbox"/> <u>SEALED</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/> Coolant recovery reservoir	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Power steering	<input checked="" type="checkbox"/> <u>ELECTRIC</u>	<input type="checkbox"/>	<input type="checkbox"/> Windshield washer	<input type="checkbox"/>	<div style="border: 1px solid black; padding: 5px;"> <p>7 mm (9/32) or greater <input type="checkbox"/></p> <p>6 mm (8/32) to 4 mm (5/16) <input type="checkbox"/></p> <p>3 mm (1/8) or less <input type="checkbox"/></p> <p>4 mm (5/32) or greater <input type="checkbox"/></p> <p>3 mm (1/8) or less <input type="checkbox"/></p> <p>2 mm (1/16) or less <input type="checkbox"/></p> </div> <p>Lowest Front Lining <u> </u> Lowest Rear Lining <u> </u></p> <p><input type="checkbox"/> Brake system (also including lines, hoses and parking brake)</p>
OK	FILLED	REQUIRES ATTENTION																				
<input type="checkbox"/>	<input type="checkbox"/> Engine oil	<input checked="" type="checkbox"/>																				
<input checked="" type="checkbox"/>	<input type="checkbox"/> Brake fluid reservoir	<input type="checkbox"/>																				
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<input type="checkbox"/>	<input type="checkbox"/> Power steering	<input checked="" type="checkbox"/> <u>ELECTRIC</u>																				
<input type="checkbox"/>	<input type="checkbox"/> Windshield washer	<input type="checkbox"/>																				

ADDITIONAL CHECKS	Additional Recommended Services
<p>Inspect for visible leaks:</p> <p><input type="checkbox"/> Fuel system (also including gas cap seating)</p> <p><input type="checkbox"/> Engine, transmission, drive axle, transfer case</p> <p><input type="checkbox"/> Engine cooling system</p> <p><input type="checkbox"/> Shocks and struts – also check operation</p> <p>Inspect visual condition:</p> <p><input type="checkbox"/> Belts: engine, accessory, serpentine, and/or V-drive</p> <p><input type="checkbox"/> Hoses: engine, power steering and HVAC</p> <p><input type="checkbox"/> Engine air filter and cabin air filters</p> <p><input type="checkbox"/> Steering components and steering linkage</p> <p><input type="checkbox"/> CV drive axle boots or driveshafts and U-joints</p> <p><input type="checkbox"/> Exhaust system components</p>	<ol style="list-style-type: none"> 1) <u>LOF</u> 2) <u> </u> 3) <u> </u> 4) <u> </u> 5) <u> </u> 6) <u> </u> 7) <u> </u> 8) <u> </u> <p>Service Consultant: <u> </u></p> <p>Technician: <u> </u> No.: <u> </u></p>

SIMPLIFIED MAINTENANCE

MI

☐ Required☐ Performed

MII

☐ Required☐ Performed

293524



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

SERVICE HOURS
MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com
www.pasadenahummer.com



STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	BAO / DRI	TOTAL
01CVZ-30KSVC	30K SERVICE	MI	0.0

RECOMMENDATIONS:

Brake flesh

10

AUTH.
NO.

CONTACT

RENTAL
DAYS 1TOTAL
AUTH. \$

DEC.

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/25/08	289318	20307	015	022	G	01CVZ01	LUBE OIL AND FILTER
04/02/08	289325	13265	015	1019	W	09CVZ	BRAKE FRONT/DEPT
				014	LW	05CVZ	15A DEPT
				1019	W	05CVZ15	RATILES/FRONT
				014	W	05CVZ23	ACCESSORY REPAIR
				022	G	01CVZAA	MAINTENANCE SPECIAL

SERVICE

[illegible]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE

TOTAL 40.00

010CVZ9KSVO 3,000-MILE PREV MAINT

CUSTOMER STATES PERFORM 3,000 MILE OR 3 MONTH INTERVAL

PREVENTIVE MAINT PER MENU

Don & Rust Oil & Grease

LABOR LIMITED WARRANTY 3,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST
VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT FOR ADJUSTMENTS

11/04/2008 13:10 16265680321

TEAM CHEVROLET

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115853

59

4

11

1

1

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GM Vehicle Inquiry System

Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -
Service Contract - Warranty Block - Branded Title

Help

VIN :	1G1ZT57N57F
-------	-------------

VEHICLE INFORMATION

VEHICLE INFORMATION										
Merchandising Model :		1ZT69 -2007 MALIBU SEDAN 2LT			Warranty Start Date :		09/17/2007			
BARS Order Type :		70 - RETAIL - STOCK								
Delivering Dealer :		SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE , CA 91731-2422 (626) 579-0500			Selling Source :		13 - CHEVROLET			
					Site Code :		20628			
					Business Associate Code :		223599			
Service Contract :		No	Branded Title :		No	Warranty Block :		No	PDI Status :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns
--

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT REF TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or (888)ONSTAR1 (888) 667-8271.		
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status	Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1-877-GET.XMST (1-877-438-9677).

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles
36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles

7/16/2008

84/70000 CALIFORNIA SELECT COMPONENT

09/17/2007

51 miles

09/17/2014

70051 miles

CLAIM HISTORY

R.O Date	R.O Number	Type	Labor Operation	Odometer Reading
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL	13263 miles
04/07/2008	289325	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	13263 miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	13263 miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245 miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245 miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AIR WELD JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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7/16/2008

11/04/2008 13:10

162656899291

TEAM CHEVROLET

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www.teamchevyolds.com

3001 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CVCS293524



09011CVCS293524

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR VICTOR MARSH	TAG NO. 667 878	INVOICE DATE 07/16/08	INVOICE NO. CVCS293524
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 25,621	COLOR BLACK, MALI
ALTADENA, CA [REDACTED]	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07		STOCK NO.
[REDACTED]	VEHICLE I.D. NO. 1G1ZT57N57F [REDACTED]	SELLING DEALER NO.		DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 07/16/08	PRODUCTION DATE
COMMENTS.				

MO: 25622

JOB# 1 CHARGES-----

LABOR-----
#01010VZ-3KSVCS-3000MI PREVENTIVE MAINT 15.95
CUST. STATES PERFORM 3,000 MILE OR 3 MONTH INTERVAL
PREVENTIVE MAINT. PER MENU
SERVICE RECOMMENDED BASED ON TIME OR MILEAGE
SERVICE COMPLETED AS PER CUSTOMER REQUEST.

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
	1	89017342	FILTER 1.836	7.75
TOTAL - PARTS				7.75

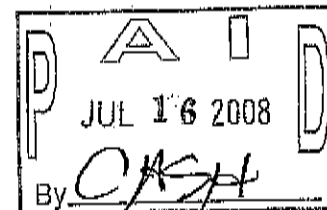
G.O.G. & SUPPLIES-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
	1.0		MOTOR OIL 5.0 QT @ 15.500 /UNIT	15.50
TOTAL - GOG				15.50

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	UNIT PRICE-----
		HAZO HAZ WASTE-OIL & FILTER		2.00
TOTAL - MISC				2.00

JOB# 1 TOTALS-----	UNIT PRICE-----
LABOR	9.95
PARTS	7.75
G.O.G.	15.50
MISC	2.00
JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL	35.20

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$40.00 (+TAX)

TOTALS-----	UNIT PRICE-----
***** NEW HOURS *****	
EFFECTIVE NOVEMBER 1, 2006	
SERVICE AND PARTS DEPARTMENTS ARE NOW OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM	
OPEN SATURDAYS !!! OPEN SATURDAYS !!!	
(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)	
TOTAL LABOR....	9.95
TOTAL PARTS....	7.75
TOTAL SUBLET....	0.00
TOTAL G.O.G....	15.50
TOTAL MISC CHG.	2.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	1.92
TOTAL INVOICE \$	37.12



PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE



Goodwrench

MULTI-POINT VEHICLE INSPECTION

 Name: [REDACTED] Year/Model: 07 MALIBU Date: 7/16/08

 Repair Order #: 243529 (last 8 digits) [REDACTED] Meter: 3562 MI: MII:
☒ Checked and OK

☐ May Require Attention Soon

☐ Requires Immediate Attention

INTERIOR		
<div style="display: flex; align-items: center;"> <div> Subscription activated by </div> </div>	<div style="display: flex; align-items: center;"> <div style="flex: 1;"> <input checked="" type="checkbox"/> Remaining engine oil life: <u>20</u> % Reset: <u>Yes</u> N/A: <u> </u> </div> <div style="flex: 1;"> <input checked="" type="checkbox"/> Air Conditioning Performance </div> </div>	
<div style="background-color: black; color: white; padding: 2px; text-align: center;">WIPER BLADES</div> <div style="text-align: center;"> </div> <div style="display: flex; justify-content: space-around;"> <div> <input checked="" type="checkbox"/> LF <input checked="" type="checkbox"/> RF </div> <div> <input checked="" type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input checked="" type="checkbox"/> 3/32 or Less PSI@: <u> </u> set to: <u>30</u> PSI </div> <div> <input checked="" type="checkbox"/> LR <input checked="" type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input checked="" type="checkbox"/> 3/32 or Less PSI@: <u> </u> set to: <u>30</u> PSI </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div> <input checked="" type="checkbox"/> Rear (if applicable) <input checked="" type="checkbox"/> Windshield condition Cracks: <u> </u> Chips: <u> </u> </div> <div> <input type="checkbox"/> Rotation needed <input type="checkbox"/> Rotation performed LF <input type="checkbox"/> LR <input type="checkbox"/> </div> </div>	<div style="background-color: black; color: white; padding: 2px; text-align: center;">CHECK TIRES AND TREAD DEPTH (Check body condition)</div> <div style="text-align: center;"> </div> <div style="display: flex; justify-content: space-around;"> <div> <input checked="" type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input checked="" type="checkbox"/> 3/32 or Less PSI@: <u> </u> set to: <u>30</u> PSI </div> <div> <input checked="" type="checkbox"/> RF <input checked="" type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input checked="" type="checkbox"/> 3/32 or Less PSI@: <u> </u> set to: <u>30</u> PSI </div> <div> <input checked="" type="checkbox"/> RR <input checked="" type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input checked="" type="checkbox"/> 3/32 or Less PSI@: <u> </u> set to: <u>30</u> PSI </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div> <input type="checkbox"/> Alignment needed <input type="checkbox"/> Alignment performed Wear Pattern/Damage </div> <div> <input type="checkbox"/> Balance needed <input type="checkbox"/> Balance performed RF <input type="checkbox"/> RR <input type="checkbox"/> </div> </div>	<div style="background-color: black; color: white; padding: 2px; text-align: center;">CHECK BATTERY</div> <div style="text-align: center;"> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div> <input checked="" type="checkbox"/> Battery condition <input checked="" type="checkbox"/> Battery cables and connections </div> </div>

CHECK FLUID LEVELS	CHECK BRAKES/MEASURE FRONT AND REAR LININGS
<div style="display: flex; justify-content: space-between;"> <div> <input checked="" type="checkbox"/> OK <input checked="" type="checkbox"/> FILLED </div> <div style="border: 1px solid black; padding: 2px;">REQUIRES ATTENTION</div> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input checked="" type="checkbox"/> Engine oil <input checked="" type="checkbox"/> Brake fluid reservoir <input checked="" type="checkbox"/> Transmission (if equipped w/dipstick) <input checked="" type="checkbox"/> Coolant recovery reservoir <input checked="" type="checkbox"/> Power steering <input checked="" type="checkbox"/> Windshield washer </div> <div style="width: 45%;"> <input checked="" type="checkbox"/> LF <input checked="" type="checkbox"/> LR <input checked="" type="checkbox"/> 7 mm (9/32) or greater <input checked="" type="checkbox"/> 6 mm (8/32) to 4 mm (5/16) <input checked="" type="checkbox"/> 3 mm (1/8) or less <input checked="" type="checkbox"/> 4 mm (3/16) or greater <input checked="" type="checkbox"/> 2 mm (1/16) or less <input checked="" type="checkbox"/> 1 mm (1/32) or less </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div> <input checked="" type="checkbox"/> Lowest Front Lining <input checked="" type="checkbox"/> Brake system (also including lines, hoses and parking brake) </div> <div> <input checked="" type="checkbox"/> Lowest Rear Lining </div> </div>	<div style="text-align: center;"> </div>

ADDITIONAL CHECKS	Additional Recommended Services
<div style="background-color: black; color: white; padding: 2px; text-align: center;">Inspect for visible leaks:</div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input checked="" type="checkbox"/> Fuel system (also including gas cap seating) <input checked="" type="checkbox"/> Engine, transmission, drive axle, transfer case <input checked="" type="checkbox"/> Engine cooling system <input checked="" type="checkbox"/> Shocks and struts – also check operation </div> <div style="width: 45%;"> <input type="checkbox"/> 1) <u>Brake fluid</u> <input type="checkbox"/> 2) <u> </u> <input type="checkbox"/> 3) <u> </u> <input type="checkbox"/> 4) <u> </u> <input type="checkbox"/> 5) <u> </u> <input type="checkbox"/> 6) <u> </u> <input type="checkbox"/> 7) <u> </u> <input type="checkbox"/> 8) <u> </u> </div> </div> <div style="background-color: black; color: white; padding: 2px; text-align: center;">Inspect visual condition:</div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input checked="" type="checkbox"/> Belts: engine, accessory, serpentine, and/or V-drive <input checked="" type="checkbox"/> Hoses: engine, power steering and HVAC <input checked="" type="checkbox"/> Engine air filter and cabin air filters <input checked="" type="checkbox"/> Steering components and steering linkage <input checked="" type="checkbox"/> CV drive axle boots or driveshafts and U-joints <input checked="" type="checkbox"/> Exhaust system components </div> <div style="width: 45%;"> <input type="checkbox"/> Service Consultant: <u> </u> <input type="checkbox"/> Technician: <u>36</u> No.: <u>1116</u> </div> </div>	<div style="background-color: black; color: white; padding: 2px; text-align: center;">Additional Recommended Services</div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input type="checkbox"/> 1) <u>Brake fluid</u> <input type="checkbox"/> 2) <u> </u> <input type="checkbox"/> 3) <u> </u> <input type="checkbox"/> 4) <u> </u> <input type="checkbox"/> 5) <u> </u> <input type="checkbox"/> 6) <u> </u> <input type="checkbox"/> 7) <u> </u> <input type="checkbox"/> 8) <u> </u> </div> <div style="width: 45%;"> <input type="checkbox"/> Service Consultant: <u> </u> <input type="checkbox"/> Technician: <u>36</u> No.: <u>1116</u> </div> </div>

SIMPLIFIED MAINTENANCE

MI

☐ Required

☐ Performed

MII

☐ Required

☐ Performed

295309

495509



TEAM

CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. P.O. BOX 5020

PASADENA, CALIFORNIA 91107-3869

PHONE (626) 449-3333

SERVICE HOURS

MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.

NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com

www.pasadenahummer.com



09014295309

CALL 4M 8/26/08 @ 1443

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
01CVZ-30K SVC	30K SERVICE	ME	0.0
00CVZ-BG/COOL	FL BG COOLING FLUSH	MI	149.9
01CVZ-BG/COOL	FL BG COOLING FLUSH	MI	0.0

RECOMMENDATIONS:

\$29.78
2.2
2.2
\$29.78

AUTH.
NO.

CONTACT

RENTAL
DAYSTOTAL
AUTH. \$

DEF:

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/16/08	293524	25521	607	7116	IG	01GVZ-3K5VC	3,000 MI PREV MAINT
05/23/08	291318	20397	615	932	IG	01GVZ01	LUBE OIL AND FILTER
04/07/08	289325	13265	734	7119	W	09GVZ	BRAKE & FR END DEPT
				7114	W	05GVZ	1 SA DEPT
				7119	W	05GVZ13	RATTLES FRONT
				7114	W	05GVZ13	ACCESSORY DEPT

SERVICE

[illegible]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE		TOTAL	DATE	LTG	TIME
1	W 100CVZ	HEAVY LINE DEPT			
	CUSTOMER STATES THAT THE VEHICLE HAS BEEN LOOSING COOLANT. CUSTOMER CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MAN FOLD. CHECK AND ADVISE.				
	Pressure Test Cooling System, Leaking From Radiator. Radiator Replaced.				
2	W 090CVZ06	CROSSOVER TYPE CRUISE CONTROL TO CORRECT DRIVE TEST FOR NOISE			
	CUSTOMER STATES THAT WHEN GOING OVER BUMPS THERE IS A CLUNKING TYPE NOISE IN THE STEERING. CHECK AND ADVISE.				
	Inspect and Adjust Steering Components. Lubricate Steering Shaft & Pitman Arm.				
3	W 080CVZ16	SEAT ASSY & CONTROLS			
	CUSTOMER STATES THAT THE DRIVER SEAT POWER ADJUSTMENT FOR FORWARD OR BACK STOPS WORKING AT TIMES. CHECK AND ADVISE.				
	Check Power Window Switches. Lubricate Switches.				
LABOR LIMITED WARRANTY 1000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST. VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENTS.					

295309

295309



TEAM

CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869

PHONE (626) 449-3333

SERVICE HOURS

MONDAY THRU FRIDAY 7:00 A.M. TO 8:00 P.M.
NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com

www.pasadenahummer.com



0901J295309

* STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
01 CVZ-30KSVC	30K SERVICE	MI	0.00
00 CVZ-BG/COOL	FL BG COOLING FLUSH	MI	149.95
01 CVZ-BG/COOL	FL BG COOLING FLUSH	MI	0.00

RECOMMENDATIONS:

AUTH.
NO.

CONTACT

RENTAL
DAYSTOTAL
AUTH, \$

BED.

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

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DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/16/08	293524	25621	667	1116	C	01GVZ-3KSVC	3,000 MI PREV MAINT
05/23/08	291318	20897	615	922	C	01GVZ01	PURGE OIL AND FILTER
04/07/08	289325	19265	734	1019	W	09GVZ	BRAKE & FR END DEPT
				1019	W	05GVZ	15A DEPT
				1019	W	05GVZ13	RATTLES FRONT
				1019	W	05GVZ23	ACCESSORY REPAIR

SERVICE

[illegible]

LABOR INSTRUCTIONS

W 050VZ20 WIND NOISE
CUSTOMER STATES THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM THE TOP OF THE DOOR. CUSTOMER STATES THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES. CHECK AND ADVISE

Revised 2/24/2005
LFT rear door 2/24/05

LABOR LIMITED WARRANTY 4,000 MILES OR 90 DAYS WHICHEVER OCCURS FIRST
VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE DEPT FOR ADJUSTMENTS



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

D.A.R. LICENSE # AM 136715

EPA # CAD 028904332

CVWS295309

SERVICE - PARTS HOURS

www.teamchevyolds.com MONDAY-THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CELL: [REDACTED]

ORDER NO. 42098	ADVISOR JOSEPH A RIVERA	TAG NO. 615	INVOICE DATE 08/29/08	INVOICE NO. CVWS295309
	LABOR RATE	LICENSE NO.	MILEAGE 29,072	COLOR BLACK, MALI
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU		DELIVERY DATE 09/17/07	DELIVERY MILES
	VEHICLE I.D. NO. 1G1ZT57N57F		SELLING DEALER NO.	PRODUCTION DATE
	P. T. E. NO.	P. O. NO.	P. O. DATE 08/23/08	
PHONE	BUSINESS PHONE	COMMENTS	MO: 290722	

1 CHARGES

JR-
10CVZ- HEAVY LINE DEPT HOURS: 2.00 TECH(S): 742 176.16
CUSTOMER STATES THAT THE VEHICLE HAS BEEN LOOSING COOLANT. C
USTOMER CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANI.
FOLD. CHECK AND ADVISE.
PRESSURE TEST COOLING SYSTEM LEAKING AT CROSSOVER PIPE
GASKETS
REPLACE CROSSOVER PIPE GASKETS TO CORRECT COOLNT LEAK
TS-----QTY---FP-NUMBER-----DESCRIPTION-----U/COST--E/COST--U/PRICE
1 12577704 GASKET 1.154 13.25 13.25 18.55 18.55
1 12590668 GASKET 1.154 5.26 5.26 7.36 7.36
1 12346290 COOLANT 8.800 14.29 14.29 20.01 20.01
COST TOTAL 32.80
TOTAL - PARTS 45.92

1 TOTALS

LABOR 176.16
PARTS 45.92

JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL 222.08

2 CHARGES

JR-
09CVZ06- TEST FOR NOISE HOURS: 0.30 TECH(S): 1019 26.42
CUSTOMER STATES THAT WHEN GOING OVER BUMPS THERE IS A CLUNKI
NG TYPE NOISE IN THE STEERING. CHECK AND ADVISE.
INTERMEDIATE SHAFT CLUNK
LUBE INTERMEDIATE SHAFT PER TSB
TS-----QTY---FP-NUMBER-----DESCRIPTION-----U/COST--E/COST--U/PRICE
1 26098237 LUBE KIT 8.800 7.54 7.54 10.56 10.56
COST TOTAL 7.54
TOTAL - PARTS 10.56

2 TOTALS

LABOR 26.42
PARTS 10.56

JOB# 2 JOURNAL PREFIX CVWS JOB# 2 TOTAL 36.98

3 CHARGES

JR-
05CVZ16- SEAT ASSY & CONTROLS HOURS: 0.00 TECH(S): 714 0.00
CUSTOMER STATES THAT THE DRIVER SEAT POWER ADJUSTMENT FORWAR
D OR BACK STOPS WORKING AT TIMES. CHECK AND ADVISE.
CHECKED MOTORS. ORDERED LFT FRT SEAT SWITCH.
TS-----QTY---FP-NUMBER-----DESCRIPTION-----U/COST--E/COST--U/PRICE
0 22718127 SWITCH 11.558 19.58 0.00 27.41 0.00
** QUANTITY 1 IS SPECIAL ORDERED **
TOTAL - PARTS 0.00



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 186715

EPA # CAD 026904332

CVWS295309

SERVICE - PARTS HOURS

MONDAY, THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

CELL: [REDACTED]

OWNER NO. 42098	ADVISOR JOSEPH A RIVERA	615	TAG NO. 290	INVOICE DATE 08/29/08	INVOICE NO. CVWS295309
LABOR RATE		LICENSE NO.	MILEAGE 29,072	COLOR BLACK, MALI	STOCK NO.
YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU		VEHICLE I.D. NO. 1G1ZT57N57F		DELIVERY DATE 09/17/07	DELIVERY MILES
R.T.E. NO.		P.O. NO.		SELLING DEALER NO.	PRODUCTION DATE
R.O. DATE 08/23/08					
COMMENTS					MO: 290722

4 CHARGES

OR
4050VZZD WIND NOISE HOURS TECH/CS 714

CUSTOMER STATES THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM THE TOP OF THE DOOR. CUSTOMER STATES THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES. CHECK AND ADVISE.
CHECKED & FOUND DOOR OPENING W/STRIP CRUSHED. ORDERED W/STRIP.

TS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	0		15878956	WEATHERST 10.694	27.51	0.00	38.51	0.00
** QUANTITY 1 IS SPECIAL ORDERED **								
TOTAL - PARTS								0.00

RECOMMENDATIONS

RECOMMEND THE FOLLOWING:

30,000 MILE SERVICE

BRAKE FLUID EXCHANGE

FRONT BRAKES WORN TO 5% REMAINING, NEEDS FRONT BRAKES \$292.78

REAR BRAKES WORN TO 10% REMAINING, NEEDS REAR BRAKES \$292.78

R/O TAX	0.00
R/O TOTALS	259.06

WARRANTY CLAIM DETAIL TOTALS

IM#	TOTAL
309	259.06
IM TOTALS	259.06

APPROVED BY SIGNATURE

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B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

CVWS295309

SERVICE - PARTS HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

www.teamchevyolds.com

CELL: [REDACTED]

FORMER NO. 42098	ADVISOR JOSEPH A RIVERA	TAB NO. 615	INVOICE DATE 08/29/08	INVOICE NO. CVWS295309
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	STOCK NO. [REDACTED]	
LTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	MILEAGE 19,072	COLOR BLACK, MALI	
[REDACTED]	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F	DELIVERY DATE 09/17/07	DELIVERY MILES [REDACTED]	
[REDACTED]	P. T. E. NO. [REDACTED]	SELLING DEALER NO. [REDACTED]	PRODUCTION DATE [REDACTED]	
PHONE [REDACTED]	P. O. NO. [REDACTED]	R. O. DATE 08/23/08		
BUSINESS PHONE [REDACTED]	COMMENTS [REDACTED]			MO: 290722

AUDIT SLIP

DCS DATA FILE: GMGMWF.527

08/29/2008

WARRANTY NEW CLAIM

1440

RO NUMBER RO DATE

VIN

DIV

DEALER

ODOMETER

SERVICE ADVISOR #

295309 08/23/2008 1G1ZT57N57F

3

20654

29072

CUSTOMER NAME; FIRST: [REDACTED]

MIDDLE: [REDACTED]

LAST: [REDACTED]

PHONE; WORK: [REDACTED]

HOME: [REDACTED]

LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. L.B. TOT.

1 01 VN 3 12577704 45.92 2K J3529 2.0 176.16

LN-TOT: 222.08 TECH SSN: [REDACTED] AUTH CODE: AUTH. AUTHOR.

MEMO PART NUMBERS: 12590668 12346290

LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. L.B. TOT.

2 02 NE 1 26098237 10.56 93 E9448 .3 16.42

LN-TOT: 36.98 TECH SSN: [REDACTED] AUTH CODE: AUTH. AUTHOR.

R.O. TOTAL: 259.16

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EPA # CAD 028904332

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SERVICE - PARTS HOURS

www.teamchevyolds.com MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVWS295309

CELL: [REDACTED]

ORDER NO. 42098	ADVISOR JOSEPH A RIVERA	TAG NO. 615	INVOICE DATE 08/29/08	INVOICE NO. CVWS295309
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	COLOR BLACK, MALI	STOCK NO.
[REDACTED]	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	MILEAGE 29,072	DELIVERY DATE 09/17/07	DELIVERY MILES
PASADENA, CA	VEHICLE ID. NO. 1G1ZT57N57F	[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 08/23/08	
PRICE PHONE	BUSINESS PHONE	COMMENTS		
[REDACTED]	[REDACTED]	MO: 290722		

AUDIT SLIP

DCS DATA FILE: GMGMWF.527
08/29/2008

WARRANTY NEW CLAIM

1440

RD NUMBER RD DATE VIN DIV DEALER ODOMETER SERVICE ADVISOR #
295309 08/23/2008 1G1ZT57N57F 3 20654 29072 [REDACTED]

CUSTOMER NAME: FIRST: [REDACTED] MIDDLE: [REDACTED]
LAST: [REDACTED] PHONE;WORK: [REDACTED] HOME: [REDACTED]

LN	JOB	CT	CC	PC	PART-NO.	TOT-PTS	FC	LABOP	LHRS	OHRS	NET-AMT.	LAB-TOT.
1	01		VN	3	12577704	45.92	2K	J3529	2.0			75.16
LN-TOT: 222.08 TECH SSN: [REDACTED] AUTH CODE: AUTH. AUTHOR.:												

LN	JOB	CT	CC	PC	PART-NO.	TOT-PTS	FC	LABOP	LHRS	OHRS	NET-AMT.	LAB-TOT.
2	02		NE	1	26098237	10.56	93	E9448	.3			25.42
LN-TOT: 36.98 TECH SSN: [REDACTED] AUTH CODE: AUTH. AUTHOR.:												

R.O. TOTAL: 259.03

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SERVICE - PARTS HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVWS295309

CELL: [REDACTED]

ORDER NO. 42098	ADVISOR JOSEPH A RIVERA	TAG NO. 615	INVOICE DATE 08/29/08	INVOICE NO. CVWS295309
[REDACTED]	LABOR RATE [REDACTED]	MILEAGE 29,072	COLOR BLACK, MALI	STOCK NO.
PASADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	DELIVERY DATE 09/17/07	DELIVERY MILES	
[REDACTED]	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 08/23/08	
PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		
			MO: 290722	

4 CHARGES

OR 105CVZ20 WIND NOISE HOURS TECH(S) 714

CUSTOMER STATES THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM THE TOP OF THE DOOR. CUSTOMER STATES THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES. CHECK AND ADVISE.
CHECKED & FOUND DOOR OPENING W/STRIP CRUSHED. ORDERED W/STRIP.

TS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	0		15878956	WEATHERST 10.694	27.51	0.00	38.51	0.00
** QUANTITY 1 IS SPECIAL ORDERED **								
TOTAL - PARTS								0.00

RECOMMENDATIONS

RECOMMEND THE FOLLOWING:

30,000 MILE SERVICE

BRAKE FLUID EXCHANGE

FRONT BRAKES WORN TO 5% REMAINING. NEEDS FRONT BRAKES \$292.78

REAR BRAKES WORN TO 10% REMAINING. NEEDS REAR BRAKES \$292.78

R/O TAX 0.00
R/O TOTALS 259.06

WARRANTY CLAIM DETAIL TOTALS

IM#	TOTAL
309	259.06
IM TOTALS	259.06

APPROVED BY SIGNATURE

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3003 E. COLORADO BLVD. P.O. BOX 5021
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

CVWS295309

SERVICE - PARTS HOURS

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09011CVWS295309

CELL: [REDACTED]

ORDER NO.	42098	ADVISOR	JOSEPH A RIVERA	TAG NO.	615 230	INVOICE DATE	08/29/08	INVOICE NO.	CVWS295309
[REDACTED]		LABOR RATE	[REDACTED]	MILEAGE	29,072	COLOR	BLACK, MALI	STOCK NO.	
PASADENA, CA		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU			DELIVERY DATE	09/17/07	DELIVERY MILES	
[REDACTED]		VEHICLE I.D. NO.	1 G 1 Z T 5 7 N 5 7 F			SELLING DEALER NO.		PRODUCTION DATE	
[REDACTED]		F.T.E. NO.		P.O. NO.		R.O. DATE	08/23/08		
TELEPHONE	[REDACTED]	BUSINESS PHONE	[REDACTED]	COMMENTS					
				MO: 290722					

1 CHARGES-----
JR-
1-10CVZ HEAVY LINE DEPT HOURS: 2:00 TECH(S): 742 176.16
CUSTOMER STATES THAT THE VEHICLE HAS BEEN LOOSING COOLANT. C
USTOMER CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANI
FOLD. CHECK AND ADVISE.
PRESSURE TEST COOLING SYSTEM LEAKING AT CROSSOVER PIPE
GASKETS
REPLACE CROSSOVER PIPE GASKETS TO CORRECT COOLNT LEAK

TS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1	12577704	GASKET 1.154	13.25	13.25	18.55	18.55
	1	12590668	GASKET 1.154	5.26	5.26	7.36	7.36
	1	12346290	COOLANT 8.800	14.29	14.29	20.01	20.01
COST TOTAL				32.80			
TOTAL - PARTS							45.92

1 TOTALS-----
LABOR 176.16
PARTS 45.92
JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL 222.08

2 CHARGES-----
JR-
2-09CVZ06 TEST FOR NOISE HOURS: 0:30 TECH(S): 1019 26.42
CUSTOMER STATES THAT WHEN GOING OVER BUMPS THERE IS A CLUNKI
NG TYPE NOISE IN THE STEERING. CHECK AND ADVISE.
INTERMEDIATE SHAFT CLUNK
LUBE INTERMEDIATE SHAFT PER TSB

TS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1	26098237	LUBE KIT 8.800	7.54	7.54	10.56	10.56
COST TOTAL				7.54			
TOTAL - PARTS							10.56

2 TOTALS-----
LABOR 26.42
PARTS 10.56
JOB# 2 JOURNAL PREFIX CVWS JOB# 2 TOTAL 36.98

3 CHARGES-----
JR-
3-05CVZ16 SEAT ASSY & CONTROLS HOURS: 0:14 TECH(S): 714 0.00
CUSTOMER STATES THAT THE DRIVER SEAT POWER ADJUSTMENT FORWAR
D OR BACK STOPS WORKING AT TIMES. CHECK AND ADVISE.
CHECKED MOTORS. ORDERED LFT FRT SEAT SWITCH.

TS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	0	22718127	SWITCH 11.558	19.58	0.00	27.41	0.00
** QUANTITY 1 IS SPECIAL ORDERED **							
TOTAL - PARTS							0.00

3E 1 OF 3 NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

WARRANTY COPY-W

[CONTINUED ON NEXT PAGE] (2:10pm)

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EPAINTINVE 8F003012 (08/01)



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

CVCS295309

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVCS295309

CELL: [REDACTED]

ORDER NO.	42098	ADVISOR	JOSEPH A RIVERA	615	TAG NO.	090	INVOICE DATE	08/26/08	INVOICE NO.	CVCS295309
		LABOR RATE			MILEAGE	29,072	COLOR	BLACK, MALI	STOCK NO.	
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU				DELIVERY DATE	09/17/07	DELIVERY MILES	
		VEHICLE I.D. NO.	1G1ZT57N57F				SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.			P.O. NO.		R.O. DATE	08/23/08		
PHONE		BUSINESS PHONE	COMMENTS							
										MO: 290722

1 CHARGES-----

OR-----
120CVZ08 HEAVY LINE DEBRIS TECH(S) 742 WARRANTY
CUSTOMER STATES THAT THE VEHICLE HAS BEEN LOOSING COOLANT, C
USTOMER CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANI
FOLD. CHECK AND ADVISE.
PRESSURE TEST COOLING SYSTEM LEAKING AT CROSSOVER PIPE
GASKETS
REPLACE CROSSOVER PIPE GASKETS TO CORRECT COOLNT LEAK

TS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	12577704	GASKET 1.154		WARRANTY
	1	12590668	GASKET 1.154		WARRANTY
	1	12346290	COOLANT 8.800		WARRANTY
				TOTAL - PARTS	0.00

1 TOTALS-----

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

2 CHARGES-----

OR-----
209CVZ08 TEST FOR NOISE TECH(S) 0010 WARRANTY
CUSTOMER STATES THAT WHEN GOING OVER BUMPS THERE IS A CLUNKI
NG TYPE NOISE IN THE STEERING. CHECK AND ADVISE.
INTERMEDIATE SHAFT CLUNK
LUBE INTERMEDIATE SHAFT PER TSB

TS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	26098237	LUBE KIT 8.800		WARRANTY
				TOTAL - PARTS	0.00

2 TOTALS-----

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

3 CHARGES-----

OR-----
305CVZ16 SEAT ASSY & CONTROLS TECH(S) 1714 WARRANTY
CUSTOMER STATES THAT THE DRIVER SEAT POWER ADJUSTMENT FORWAR
D OR BACK STOPS WORKING AT TIMES. CHECK AND ADVISE.
CHECKED MOTORS. ORDERED LFT FRT SEAT SWITCH.

TS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	0	22718127	SWITCH 11.558		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
				TOTAL - PARTS	0.00

3 TOTALS-----

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 02B904332

CVCS295309

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVCS295309

CELL: [REDACTED]

STOMER NO. 42098	ADVISEOR JOSEPH A RIVERA 615	TAG N 290	INVOICE DATE 08/26/08	INVOICE NO. CVCS295309
[REDACTED]	LABOR RATE [REDACTED]	MILEAGE 19,072	COLOR BLACK, MALI	STOCK NO.
LTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU		DELIVERY DATE 09/17/07	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 08/23/08	
COMMENTS				MO: 290722

4 CHARGES-----

30R...
4 05CVZ20 WIND NOISE TECH 50-734 WARRANTY
CUSTOMER STATES THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM THE TOP OF THE DOOR. CUSTOMER STATES THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES. CHECK AND ADVISE.
CHECKED & FOUND DOOR OPENING W/STRIP CRUSHED. ORDERED W/STRIP.

RTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	0	15878956	WEATHERST 10.694		
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
TOTAL - PARTS				0.00	

4 TOTALS-----
JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

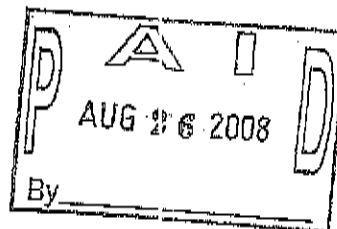
ESTIMATE
STOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

RECOMMENDATIONS
RECOMMEND THE FOLLOWING:
30,000 MILE SERVICE
BRAKE FLUID EXCHANGE
FRONT BRAKES WORN TO 5% REMAINING. NEEDS FRONT BRAKES \$292.78
REAR BRAKES WORN TO 10% REMAINING. NEEDS REAR BRAKES \$292.78

REMARKS-----
***** NEW HOURS *****
EFFECTIVE NOVEMBER 1, 2006
SERVICE AND PARTS DEPARTMENTS ARE NOW
OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM
OPEN SATURDAYS !!! OPEN SATURDAYS !!!
(WILL NO LONGER BE OPEN LATE THURSDAY EVES)
TOTAL LABOR..... 0.00
TOTAL PARTS..... 0.00
TOTAL SUBLET..... 0.00
TOTAL G.O.G..... 0.00
TOTAL MISC CHG..... 0.00
TOTAL MISC DISC..... 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

ITS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE



NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
FILE COPY [END OF INVOICE] 08/26/08

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1120

6/2008
7:05

PARTS REQUEST

3352
PAGE 1

#	JOB#	CWI	OP. CODE	OP. DESCRIPTION	ADVISOR NO.	PRI
	742	1	W	10CVZ	615	3

YR	MAKE	CARLINE/MODEL	MILEAGE	SERIAL #
09	07	CHEVROLET	29072	1G1ZT57N57F [REDACTED]

OWNER NO: 42098
DESCRIPTION: MALIBU
PRODUCTION DATE:
DELIVERY DATE: 09/17/2007
IN-SERVICE DATE:
TRANS TYPE: A
ENGINE CONFIG: 3.5L V6 SFI CYL

STATE: ALTADENA CA
CODE: [REDACTED]
ENGINE NUMBER:

22771037

OWNER STATES THAT THE VEHICLE HAS BEEN LOOSING COOLANT, C
OWNER CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANI
CHECK AND ADVISE.

1524 3254-260
1580 8204-260

9960
9900
534

JOB	QTY
1	1
1	1
1	1

PART DESCRIPTION
P&A REAR BRK PADS
P&A FRT BRK PADS
P&A BRK CLEAN

JOB#	OP. CODE	OP. DESCRIPTION	TECH	STATUS	CWI
09	1	10CVZ	742	WORK	W
09	2	09CVZ06	1019	PASS	W
09	3	05CVZ16	714	FIN	W
09	4	05CVZ20	714	FIN	W

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract -
Warranty Block - Branded Title

Help

VIN :	1G1ZT57N87F
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VEHICLE INFORMATION

Merchandising Model :	1ZT69 -2007 MALIBU SEDAN 2LT	Warranty Start Date :	09/17/2007
BARS Order Type :	70 - RETAIL - STOCK		
Delivering Dealer :	SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE, CA 91731-2422 (626) 579-0500	Selling Source :	13 - CHEVROLET
		Site Code :	20628
		Business Associate Code :	223599
Service Contract :	No	Branded Title :	No
Warranty Block :	No	PDI Status :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns
--

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT REF TSE 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or 1-888-ONSTAR1 (888) 667-8271.	
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status	Inactive
				Refer to Help page for details or www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).	

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles
36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles
84/70000 CALIFORNIA SELECT COMPONENT	09/17/2007	51 miles	09/17/2014	70051 miles

CLAIM HISTORY

R.O Date	R.O Number	Type	Labor Operation	Odometer Reading
07/18/2008	080210	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	25874 miles
07/18/2008	080210	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	25874 miles
07/18/2008	080210	#	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	25874 miles
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL	13263 miles

8/23/2008

04/07/2008	289325	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	13263 miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	13263 miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245 miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245 miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	365 miles
07/18/2006	A15853	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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8/23/2008

Goodwrench

MULTI-POINT VEHICLE INSPECTION

290


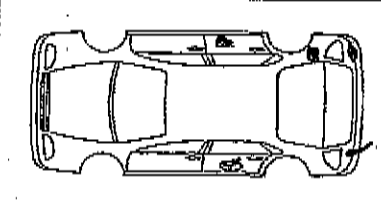

 Name: [REDACTED] Year/Model: 07 MALIBU Date: 08/23/08

 Repair Order #: 295309 VIN (last 8 digits): 1F1 [REDACTED] Odometer: 29072 MI: _____ MII: _____

Checked and OK

May Require Attention Soon

Requires Immediate Attention

<input checked="" type="checkbox"/> OnStar Subscription activated		Remaining engine oil life: _____ % Reset: _____ N/A: _____ Air Conditioning Performance	
WIPER BLADES  LF <input checked="" type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input checked="" type="checkbox"/> 3/32 or Less PSI@: _____ set to: _____ PSI LR <input checked="" type="checkbox"/> 8/32 or Greater <input checked="" type="checkbox"/> 7/32 to 4/32 <input checked="" type="checkbox"/> 3/32 or Less PSI@: _____ set to: _____ PSI Rotation needed: <input type="checkbox"/> Rotation performed: <input type="checkbox"/> Cracks _____ Chips _____		CHECK TIRES AND TREAD DEPTH (Check body condition)  (Check lamps) Lowest Tread Depth: _____ /32 Alignment needed: <input type="checkbox"/> Alignment performed: <input type="checkbox"/> Balance needed: <input type="checkbox"/> Balance performed: <input type="checkbox"/> Wear Pattern/Damage RF <input type="checkbox"/> RR <input type="checkbox"/>	
CHECK BATTERY  Battery condition Battery cables and connections			

CHECK FLUID LEVELS OK FILLED REQUIRES ATTENTION <input checked="" type="checkbox"/> Engine oil <input checked="" type="checkbox"/> Brake fluid reservoir <input checked="" type="checkbox"/> Transmission (if equipped w/dipstick) <u>SEALED</u> <input checked="" type="checkbox"/> Coolant recovery reservoir <input checked="" type="checkbox"/> Power steering <u>ELECTRIC</u> <input checked="" type="checkbox"/> Windshield washer		CHECK BRAKES/MEASURE FRONT AND REAR LININGS LF <input checked="" type="checkbox"/> 7 mm (9/32) or greater <input checked="" type="checkbox"/> 6 mm (8/32) or greater <input checked="" type="checkbox"/> 5 mm (7/32) or less LR <input checked="" type="checkbox"/> 4 mm (5/32) or greater <input checked="" type="checkbox"/> 3 mm (4/32) or less <input checked="" type="checkbox"/> 2 mm (3/32) or less Lowest Front Lining _____ Lowest Rear Lining _____ Brake system (also including lines, hoses and parking brake)	
--	--	---	--

ADDITIONAL CHECKS Inspect for visible leaks: <input checked="" type="checkbox"/> Fuel system (also including gas cap seating) <input checked="" type="checkbox"/> Engine, transmission, drive axle, transfer case <input checked="" type="checkbox"/> Engine cooling system <input checked="" type="checkbox"/> Shocks and struts - also check operation Inspect visual condition: <input checked="" type="checkbox"/> Belts: engine, accessory, serpentine, and/or V-drive <input checked="" type="checkbox"/> Hoses: engine, power steering and HVAC <input checked="" type="checkbox"/> Engine air filter and cabin air filters <input checked="" type="checkbox"/> Steering components and steering linkage <input checked="" type="checkbox"/> CV drive axle boots or driveshafts and U-joints <input checked="" type="checkbox"/> Exhaust system components		Additional Recommended Services 1. INTAKE LEAKED 2. STEERING SHAFT NOISE 3. DRIVER SEAT STOPS 4. LR DOOR WIND NOISE 5. REAR FLUSH 6. NEED T.B.F.I 7. FRONT BRAKE 5% REM 2-2 8. REAR BRAKE 10% REM 2-2 Service Consultant: _____ Technician: _____ No.: _____	
--	--	---	--

SIMPLIFIED MAINTENANCE

MI

☐ Required☐ Performed

MII

☐ Required☐ Performed

296089

296089



CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. P.O. BOX 5020

PASADENA, CALIFORNIA 91107-3869

PHONE (626) 449-3333

SERVICE HOURS

MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.

NO CARS RELEASED AFTER CLOSING

www.pasadenachevrolet.com

www.pasadenahummer.com

www.pasadenahyundai.com



0901J296089

29728

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL

RECOMMENDATIONS:

AUTH. NO.
CONTACT
RENTAL DAYS
TOTAL AUTH. \$
DED.
E.A.R. LICENSE # AM 136715
EPA # CAD 028904332

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
08/23/08	295309	29072	615	742	W	10CVZ	HEAVY LINE DEPT
				1019	W	09CVZ06	TEST FOR NOISE
				714	W	05CVZ16	SEAT ASSY & CONTROLS
07/16/08	293524	25621	667	714	W	05CVZ20	WIND NOISE
05/23/08	291318	20397	615	714	C	01CVZ-3KSV	3,000 MI. PREV. MAINT.
				022	C	01CVZ01	LUBE OIL AND FILTER

SERVICE

VEHICLE INFO: 1G1ZF57N57E [REDACTED]

YEAR/MAKE/MODEL: 2008/BLACK MAZDA [REDACTED]

SALESPERSON NO: [REDACTED]

STOCK NO: [REDACTED]

LICENSE NO: [REDACTED]

R.O. NO: 296089

DELIVERY DATE: 09/17/07

DELIVERY MILES: [REDACTED]

EXPIRATION DATE: [REDACTED]

EXPIRATION MILES: [REDACTED]

PRODUCTION DATE: 225

RESIDENCE PHONE: [REDACTED]

TIME RECEIVED: 09/09/08 11:00am

DATE OF SERVICE: 09/09/08

PRIORITY: 3

APPOINTMENT: [REDACTED]

LABOR INSTRUCTIONS:

ORIGINAL CUSTOMER ESTIMATE: [REDACTED]

1. W * 05CVZ16 SEAT ASSY & CONTROLS
CUSTOMER STATES THAT THE DRIVER SEAT WILL NOT MOVE FORWARD OR BACKWARD. SOP IS IN.

2. W * 05CVZ20 WIND NOISE
CUSTOMER STATES THAT THERE IS EXCESSIVE WIND NOISE FROM THE LEFT REAR DOOR. SOP ARE IN.

3. W * 10CVZ HEAVY LINE DEPT
CUSTOMER STATES THAT THE COOLANT IS LOW AND HAS NOTICED THAT THE TEMPERATURE GAUGE IS READING RIGHT BELOW THE RED. CUSTOMER WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS. CHECK AND ADVISE.

296089



CHEVROLET HUMMER HYUNDAI

3003 E. COLORADO BLVD. P.O. BOX 5020

PASADENA, CALIFORNIA 91107-3869

PHONE (626) 449-3333

SERVICE HOURS

MONDAY THRU FRIDAY 7:00 A.M. TO 6:00 P.M.

NO CARS RELEASED AFTER CLOSING

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www.pasadenahundai.com



0901.1296089

STATE REG# BAR - RM136715

RECOMMENDED SERVICES

[illegible]

RECOMMENDATIONS:

AUTH. NO.
CONTACT
RENTAL DAYS
TOTAL AUTH. \$
DED.
B.A.R. LICENSE # AM 136715
EPA # CAD 028904332

SERVICE POLICY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
08/23/08	295309	29072	G15	742	W	10CVZ	HEAVY LINE DEPT.
				1019	W	09CVZ06	TEST FOR NOISE
				714	W	05CVZ16	SEAT ASSY & CONTROLS
				714	W	05CVZ20	WIND NOISE
07/16/08	293524	25621	667	1116	C	01CVZ3K5VC	3,000 MI. PREV. MAINT.
05/23/08	291318	20397	B15	922	C	01CVZ01	LUBRIFIL AND FILTER

SERVICE

[illegible]

LABOR INSTRUCTIONS

4. W 06CVZ AUTO TRANS DEPT
CUSTOMER STATES THAT THERE IS A BUZZING TYPE NOISE FROM THE
TRANSMISSION WHEN DRIVING UP HILLS HAS ONLY HAPPENED 3 TIME
S ONCE ON THE 134 FREEWAY AND THE OTHER TIMES ON THE 2 AND
101 FREEWAYS CHECK AND ADVISE
CAR HAS BEEN IN FOR CHECK 2000 11/11/96
CUSTOMER IN CAR 210 CRUIT BL & VENTURA
11/11/96 11/11/96
CLERK E. H.

LABOR LIMITED WARRANTY & CO. MILES PER DAY WHICH EVER OCCURS FIRST
 VALID ONLY IF VEHICLE IS RETURNED TO OUR SERVICE CENTER FOR ADJUSTMENT

GM Vehicle Inquiry System Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN :	1G1ZT57N57F
-------	-------------

VEHICLE INFORMATION

Merchandising Model :	1ZT69 -2007 MALIBU SEDAN 2LT	Warranty Start Date :	09/17/2007				
BARS Order Type :	70 - RETAIL - STOCK						
Delivering Dealer :	SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE, CA 91731-2422 (626) 579-0500	Selling Source :	13 - CHEVROLET				
		Site Code :	20628				
		Business Associate Code :	223599				
Service Contract :	No	Branded Title :	No	Warranty Block :	No	PDI Status :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns
--

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT RPT TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or (888)ONSTAR1 (888) 667-8271.		
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status	Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles
36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles
84/70000 CALIFORNIA SELECT COMPONENT	09/17/2007	51 miles	09/17/2014	70051 miles

CLAIM HISTORY

R.O Date	R.O Number	Type	Labor Operation	Odometer Reading
08/23/2008	295309	#	J3529 - ENGINE COOLANT CROSSOVER PIPE REPLACEMENT	29072 miles
08/23/2008	295309	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	29072 miles
07/18/2008	080210	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	25874 miles
07/18/2008	080210	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	25874 miles

9/8/2008



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-5069
PHONE (626) 449-3333

B.A.R. LICENSE # AM 196715
EPA # CAD 028904332

CVWS296089

www.teamchevyolds.com

SERVICE - PARTS HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVWS296089

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR JOSEPH A RIVERA	AGE 61	AG NO. 225	INVOICE DATE 09/12/08	INVOICE NO. CVWS296089
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	AGE 29,723	COLOR BLACK, MALI	STOCK NO.
ALTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F		DELIVERY DATE 09/17/07	DELIVERY MILES
[REDACTED]	F.T.E. NO.	P.O. NO.	BILLING DEALER NO.		PRODUCTION DATE
[REDACTED]	BUSINESS PHONE	COMMENTS		MO: 29733	

JOB# 1 CHARGES-----

LABOR-----
#1 05CVZ16 SEAT ASSY & CONTROLS HOURS: 0.60 TECH(S): 1 52.85
CUSTOMER STATES THAT THE DRIVER SEAT WILL NOT MOVE FORWARD O
R BACKWARD, SOP IS IN.
OPEN SWITCH.
CHECKED & REPLACED LFT SEAT SWITCH.
PARTS-----QTY--FP-NUMBER--DESCRIPTION--U/COST--E/COST--U/PRICE
1 22718127 SWITCH 11.558 19.58 19.58 27.41
COST TOTAL 19.58
TOTAL - PARTS 27.41

JOB# 1 TOTALS-----

LABOR 52.85
PARTS 27.41

JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL 80.26

JOB# 2 CHARGES-----

LABOR-----
#2 05CVZ20 WIND NOISE HOURS: 0.60 TECH(S): 1 52.85
CUSTOMER STATES THAT THERE IS EXCESSIVE WIND NOISE FROM THE
LEFT REAR DOOR. SOP ARE IN.
WEATHERSTRIP CRUSHED.
REPLACED LFT REAR DOOR W/STRIP.
PARTS-----QTY--FP-NUMBER--DESCRIPTION--U/COST--E/COST--U/PRICE
1 15878956 WEATHERST 10.694 30.26 30.26 42.36
COST TOTAL 30.26
TOTAL - PARTS 42.36

JOB# 2 TOTALS-----

LABOR 52.85
PARTS 42.36

JOB# 2 JOURNAL PREFIX CVWS JOB# 2 TOTAL 95.21

JOB# 3 CHARGES-----

LABOR-----
#3 05CVZ HEAVY LINE DEPT HOURS: 0.80 TECH(S): 2 26.42
CUSTOMER STATES THAT THE COOLANT IS LOW AND HAS NOTICED THAT
THE TEMPERATURE GAUGE IS READING RIGHT BELOW THE RED. CUSTOMER
WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS. CHECK AND AD
VISE.
PRESSURE TEST COOLING SYSTEM NO LEAKS FOUND AT THIS TIME
CHECK FANS WITH TECH 2 OPERATING AS DESING. ROAD TEST
FOR OVER HEATING UNABLE TO DUPLICATE COMPLAIN

JOB# 3 TOTALS-----

LABOR 26.42

JOB# 3 JOURNAL PREFIX CVWS JOB# 3 TOTAL 26.42



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

S.A.R. LICENSE # AM 186715

EPA # CAD 028904332

CVWS296089

SERVICE - PARTS HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

www.teamchevyolds.com



09011CVWS296089

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR JOSEPH A RIVERA	AG NO. 225	INVOICE DATE 09/12/08	INVOICE NO. CVWS296089
[REDACTED] ALTADENA, CA	LABOR RATE [REDACTED]	AGE 29,723	COLOR BLACK, MALI	STOCK NO.
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU		DELIVERY DATE 09/17/07	DELIVERY MILES
	VEHICLE I.D. NO. 1G1ZT57N57F		SELLING DEALER NO.	PRODUCTION DATE
	P.T.E. NO.	P.O. NO.	F.O. DATE 09/08/08	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO: 29733	

JOB# 4 CHARGES

LABOR
U# 4 06CVZ AUTO TRANS DEPT HOURS TECH AS 669
CUSTOMER STATES THAT THERE IS A BUZZING TYPE NOISE FROM THE TRANSMISSION WHEN DRIVING UP HILLS. HAS ONLY HAPPENED 3 TIME S. ONCE ON THE 134 FREEWAY AND THE OTHER TIMES ON THE 2 AND 101 FREEWAYS. CHECK AND ADVISE.
NO DTC'S STORED OR CURRENT.
CAR WAS DROVEE FOR 6 MILLES ON UP HILL. CUSTOMER CONCERN CAT NOT BE DUPLICATED AT THIS TIME. CAR WORKING UNDER FACTORY SPECIFICATIONS

R/O TAX 0.00
R/O TOTALS 201.89

WARRANTY CLAIM DETAIL TOTALS

CLAIM# TOTAL
[REDACTED] 201.89
CLAIM TOTALS 201.89

APPROVED BY SIGNATURE

DCS AUDIT SLIP

DCS DATA FILE: GGMWF.621
09/12/2008 WARRANTY NEW CLAIM
1811
RO NUMBER RO DATE VIN DIV DEALER ODOMETER SERVICE ADVISOR #
296089 09/08/2008 1G1ZT57N57F 3 20654 29723
CUSTOMER NAME: FIRST: [REDACTED] MIDDLE: [REDACTED]
LAST: [REDACTED] PHONE: WORK: [REDACTED] HOME: [REDACTED]
LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. LAB-TOT.
1 01 0J 1 22718127 27.41 6C N2411 .6 52.85
LN-TOT: 80.26 TECH SSN: [REDACTED] AUTH CODE: [REDACTED] AUTH. AUTH OF.: [REDACTED]
LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. LAB-TOT.
2 02 N3 1 15878956 42.36 2K C1131 .6 52.85
LN-TOT: 95.21 TECH SSN: [REDACTED] AUTH CODE: [REDACTED] AUTH. AUTH OF.: [REDACTED]
LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. LAB-TOT.
3 03 PK 92 J9995 .3 26.42
LN-TOT: 26.42 TECH SSN: [REDACTED] AUTH CODE: [REDACTED] AUTH. AUTH OF.: [REDACTED]
COMMENTS: CUST STATES THAT COOLANT IS LOW AND HAS NOTICED THAT THE TEMP GAUGE IS READING RT BELOW THE RED. PRESSURE TESTED COOLING SYSTEM. NO LEAKS DETECTED. PERFORMED DIAG WITH TECH 2. COULD NOT DUPLICATE CUSTOMERS CONCERN.

R.O. TOTAL: 201.89



3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3369
PHONE (626) 449-3333

B.A.R. LICENSE # AM 156715

EPA # CAD 028904332

CVCS296089

SERVICE - PARTS HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.



09011CVCS296089

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR JOSEPH A RIVERA	615	TAG NO. 225	INVOICE DATE 09/09/08	INVOICE NO. CVCS296089
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	100 PAGE 29,723	SOLOR BLACK, MALI	STOCK NO.
ALTADENA, CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU			DELIVERY DATE 09/17/07	DELIVERY MILES
	VEHICLE I.D. NO. 1G1ZT57N57F			SELLING DEALER NO.	PRODUCTION DATE
	P. T. E. NO.	P. O. NO.		I. O. DATE 09/08/08	
	COMMENTS				

MO: 29733

CAR WAS DROVEE FOR 6 MILLES ON UP HILL .CUSTOMER CONCERN
CAT NOT BE DUPLICATED AT THIS TIME.CAR WORKING UNDER FAC-
TORY SPECIFICATIONS

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS-----

***** NEW HOURS *****

EFFECTIVE NOVEMBER 1, 2006

SERVICE AND PARTS DEPARTMENTS ARE NOW
OPEN ON SATURDAYS FROM 8:00 AM TO 2:00 PM

OPEN SATURDAYS !!! OPEN SATURDAYS !!!

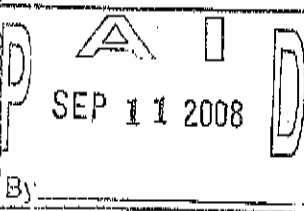
(WE WILL NO LONGER BE OPEN LATE THURSDAY EVES)

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
LIFETIME SERVICE GUARANTEE FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00





3003 E. COLORADO BLVD. P.O. BOX 5020
PASADENA, CALIFORNIA 91107-3869
PHONE (626) 449-3333

B.A.R. LICENSE # AM 136715

EPA # CAD 028904332

CVCS296089

SERVICE - PARTS HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.

www.teamchevyolds.com



09011CVCS296089

CELL: [REDACTED]

CUSTOMER NO. 42098	ADVISOR JOSEPH A RIVERA	AGE NO. 225	INVOICE DATE 09/09/08	INVOICE NO. CVCS296089
[REDACTED] ALTADENA, CA	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	PRICE 29,723	COLOR BLACK, MALI
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU		DELIVERY DATE 09/17/07	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 1 Z T 5 7 N 5 7 F		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.C. NO.	F.O. DATE 09/08/08	
RE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	MO: 29733	

JOB# 1 CHARGES-----

LABOR-----
J# 1 05CVZ16 SEAT ASSY. & CONTROLS. TECH(S) 714 WARRANTY
CUSTOMER STATES THAT THE DRIVER SEAT WILL NOT MOVE FORWARD O
R BACKWARD. SOP IS IN.
OPEN SWITCH.
CHECKED & REPLACED LFT SEAT SWITCH.

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY-----
	1	15878956	WEATHERST 10.694		
	1	22718127	SWITCH 11.558		
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 05CVZ20 WIND NOISE. TECH(S) 714 WARRANTY
CUSTOMER STATES THAT THERE IS EXCESSIVE WIND NOISE FROM THE
LEFT REAR DOOR. SOP ARE IN.
WEATHERSTRIP CRUSHED.
REPLACED LFT REAR DOOR W/STRIP.

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 10CVZ1 HEAVY LINE DEPT. TECH(S) 742 WARRANTY
CUSTOMER STATES THAT THE COOLANT IS LOW AND HAS NOTICED THAT
THE TEMPATURE GAUGE IS READING RIGHT BELOW THE RED. CUSTOMER
WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS. CHECK AND AD
VISE.
PRESSURE TEST COOLING SYSTEM NO LEAKS FOUND AT THIS TIME
CHECK FANS WITH TECH 2 OPERATING AS DESING. ROAD TEST
FOR OVER HEATING UNABLE TO DUPLICATE COMPLAIN

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----
J# 4 06CVZ1 AUTO TRANS. DEPT. TECH(S) 666 WARRANTY
CUSTOMER STATES THAT THERE IS A BUZZING TYPE NOISE FROM THE
TRANSMISSION WHEN DRIVING UP HILLS. HAS ONLY HAPPENED 3 TIME
S. ONCE ON THE 134 FREEWAY AND THE OTHER TIMES ON THE 2 AND
101 FREEWAYS. CHECK AND ADVISE.
NO DTC'S STORED OR CURRENT.



MULTI-POINT VEHICLE INSPECTION

Name: [REDACTED] Year/Model: Malibu LT 16 Date: 9-8-08

Repair Order #: 296089 VIN (last 8 digits): 7F [REDACTED] Odometer: 29223 MI: MII:

☒ Checked and OK ☐ May Require Attention Soon ☐ Requires Immediate Attention

INTERIOR
☒ OnStar Subscription activated by GM
☐ Remaining engine oil life: % Reset: N/A:
☐ Air Conditioning Performance

WIPER BLADES

LF ☐ RF ☐
☐ Rear (if applicable)
☐ Windshield condition
Cracks Chips

CHECK TIRES AND TREAD DEPTH
(Check body condition)

(Check lamps)
Lowest Tread Depth: /32
☐ Rotation needed ☐ Alignment needed
☐ Rotation performed ☐ Alignment performed
Wear Pattern/Damage

8/32 or Greater ☐ RF
7/32 to 4/32 ☐ RF
3/32 or Less ☒ RF
PSI@ set to: PSI
8/32 or Greater ☐ RR
7/32 to 4/32 ☐ RR
3/32 or Less ☒ RR
PSI@ set to: PSI
☐ Balance needed
☐ Balance performed
RF ☐ RR ☐

CHECK BATTERY

☐ Battery condition
☐ Battery cables and connections

CHECK FLUID LEVELS
OK ☒ FILLED ☐ REQUIRES ATTENTION
☒ Engine oil ☐
☒ Brake fluid reservoir ☒
☒ Transmission (if equipped w/dipstick) SEALED ☐
☒ Coolant recovery reservoir LOW ☐
☒ Power steering ELECTRIC ☐
☒ Windshield washer ☐

CHECK BRAKES/MEASURE FRONT AND REAR LININGS
LF ☐
LR ☐
Lowest Front Lining mm (8/32 or greater)
Lowest Rear Lining mm (8/32 or greater)
☐ Brake system (also including lines, hoses and parking brake)

ADDITIONAL CHECKS
Inspect for visible leaks:
☐ Fuel system (also including gas cap seating)
☐ Engine, transmission, drive axle, transfer case
☐ Engine cooling system
☐ Shocks and struts - also check operation
Inspect visual condition:
☐ Belts: engine, accessory, serpentine, and/or V-drive
☐ Hoses: engine, power steering and HVAC
☐ Engine air filter and cabin air filters
☐ Steering components and steering linkage
☐ CV drive axle boots or driveshafts and U-joints
☐ Exhaust system components

Additional Recommended Services
1) - SEAT SWITCH
2) - WEATHERSTRIPPING
3) - COOLANT LOW - TEMP
4) - RIGHT BELOW PED.
5) - BUBBLING NOISES
6)
7)
8)
Service Consultant:
Technician: No.:

SIMPLIFIED MAINTENANCE
MI ☐ Required ☐ Performed MII ☐ Required ☐ Performed

07/18/2008	080210	#	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	25374 miles
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL	13263 miles
04/07/2008	289325	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	13263 miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	13263 miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245 miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245 miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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9/8/2008



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

November 24, 2008

A.Clifton Hodges, Esq.
Hodges & Associates
4 E Holly St Ste 202
Pasadena, CA 91103

RE: [REDACTED]
Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]
Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
13 Payments @ \$501.93	\$ 6,525.09
Subtotal:	\$ 7,525.09

Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 3,258.89
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 4,858.89

* Minus Payoff to lien holder (good through 12-01-08) \$ 23,560.44



* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 28,476.64
Attorney's Fees	\$ 2,250.00
Total due to attorney and client:	\$ 4,916.20

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE
LG0074 V12212007
Attach.



CURRENT VEHICLE MILEAGE: _____

Client's Signature

Client's Signature

Date

Date





General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

December 23, 2008

A.Clifton Hodges, Esq.
Hodges & Associates
4 E Holly St Ste 202
Pasadena, CA 91103

RE: [REDACTED]
Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]
Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
Registration Fees	\$ 208.00
13 Payments @ \$501.93	\$ 7,027.02
Subtotal:	\$ 8,235.02

Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 1,128.81
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 2,728.81



* Minus Payoff to lien holder (good through 12-01-08) \$ 23,245.88

* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 31502.09
------------------	-------------

Attorney's Fees	\$ 2,750.00
-----------------	-------------

Total due to attorney and client:	\$ 8,256.21
-----------------------------------	-------------

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE
LG0074 V12212007
Attach.



GMC



HUMMER



CURRENT VEHICLE MILEAGE: _____

Client's Signature

Client's Signature

Date

Date



**GMC****HUMMER****General Motors Business Resource Center****FAX***From:***Paul Urena**

Company: Scott Chevrolet
Fax: 626-401-4128
Phone:

TO:**Linda Cheatham**

Fax: 866-233-3014
Phone: 866-790-5600 ext 11166
E-mail:

CC:**NOTES:**

Fax Server

10/30/2008 4:27:07 PM PAGE 2/003 Fax Server



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

October 30, 2008

Paul Urena
Scott Chevrolet
3333 Santa Anita Ave
El Monte, CA 91731

RE: [REDACTED]

Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]

Dear Mr. Urena:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- Sales contract, buyer's order, finance agreement, including a conversion invoice (if any), the incentives acknowledgement form, the Actual Cash Value statement of any trade and a copy of the application of title.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, as well as technician notes and time punches. Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to 1-866-233-3014. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at 1-866-790-5600 ext 11166. My office hours are Monday between 11:30 a.m. and 6:15 p.m., Tuesday through Thursday between 9:30 a.m. and 7:15 p.m., and Friday between 9:30 a.m. and 3:45 p.m., Eastern Time.

Sincerely,

Linda Chatham



SCOTT



SCOTT





CHEVROLET

SCOTT

CHEVROLET - PONTIAC - GMC

3333 Santa Anita Ave.
El Monte, CA 91731
(626) 579-0500
www.scottchevy.com



PONTIAC
Fuel For The Soul

GMC

TRUCK

We are professional grade.

CUSTOMER NO.	36127	ADV/SOB	GARY GAVARETTE	667	TAG NO.	2387	INVOICE DATE	07/25/08	INVOICE NO.	PNC580469	
		LABOR RATE		LICENSE NO.		MILEAGE	26,202	COLOR	BLACK/GRAY	STOCK NO.	31775
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU/SEDAN 2LT				DELIVERY DATE	09/17/07		51	
		VEHICLE I.D. NO.	1G1ZT57N57F						PRODUCTION DATE		
				P.O. NO.			07/25/08				
		MOBILE #									
			MO: 26202								

JOB# 1 CHARGES

LABOR
J# 1 45PNZ STEERING/SUSPENSION TECHS: 328 WARRANTY
CUSTOMER STATEW WHEN MAKE A TURN MAKE A CRACKING NOISE AND
ALSO VIBRATION CHECK AND ADVISED
RECHECK ALIGNMENT AND MAKE ADJUSMENT TEST DROVE AND NOW
NO MORE NOISE

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX PNC5 JOB# 1 TOTAL 0.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS

* [] CASH [] CHECK CK. NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****

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CLOSED SUNDAY
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CUSTOMER NO. 36127	ADVISOR GARY GAVARETTE	667	TAG NO. 2331	INVOICE DATE 07/22/08	INVOICE NO. PNC580210
	LABOR RATE	LICENSE NO.	MILEAGE 25,874	COLOR BLACK/GRAY	STOCK NO. 31775
CA	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU/SEDAN 2LT			DELIVERY DATE 09/17/07	51
	VEHICLE I.D. NO. 1G1ZT57N57F			PRODUCTION DATE	
	P.O. NO.			R.O. DATE 07/18/08	
MOBILE #			MO: 25876		

JOB# 1 CHARGES

LABOR
J# 1 51PNZ BODY ELECTRICAL TECH(S): 660 WARRANTY
CUSTOMER STATES DAY LIGHT ARE OUT CHECK AND ADVISED
DRL LIGHTS ARE THE LOW BEAMS WITH LESS VOLTAGE
CHECK DRL LIGHTS FOR OPERATION, CHECK FOR DTC'S WITH TECH 2
NONE IN CURRENT OR HISTORY, TEST ALL LIGHTS ALL WORKING

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX PNC5 JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR
J# 2 20PNZ HEATING / COOLING TECH(S): 328 WARRANTY
CUSTOMER STATES TEMP GAGE WHEN GO UP TO 3/4 AND THEN WHEN
DOWN CHECK AND ADVISED
CANNOT DUPLICATE CUSTOMER CONCERN AT THIS TIME.

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX PNC5 JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR
J# 3 45PNZ STEERING/SUSPENSION TECH(S): 328 WARRANTY
CUSTOMER STATES WHEN MAKE A RIGHT TURN IS HARD CHECK AND
ADVISED
FOUND POWER STEERING CONTROL MODULE FAULTY
REPLACE PSCM DROVE TEST NO MORE PROBLEM AT THIS TIME
E7631

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	25805894	MOTOR 6.605		
TOTAL PARTS				0.00	

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX PNC5 JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR
J# 4 60PNZ INTERIOR TRIM TECH(S): 660 WARRANTY
CUSTOMER STATES RIGHT FRON SUN VISOR IS BROKEN CHECK AND
ADVISED
BROKEN HINGE
REPLACE VISOR, PASSENGER SIDE
C2020

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	15855110	SUNSHADE 10-203		
TOTAL PARTS				0.00	

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CUSTOMER NO. 36127	ADVISOR GARY GAVARETTE 667	TAG NO. 2331	INVOICE DATE 07/22/08	INVOICE NO. PNCS80210
[REDACTED] CA	LABOR RATE	LICENSE NO.	MILEAGE 25,874	COLOR BLACK/GRAY
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU/SEDAN 2LT			STOCK NO. 31775
	VEHICLE I.D. NO. IGIZT57N57F [REDACTED]			DELIVERY DATE 09/17/07
	P.O. NO.			PRODUCTION DATE
MOBILE #			07/18/08	MO: 25876

TOTALS:

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

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Estimate \$Authorized
Revised
Estimate \$

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CUSTOMER NO.	36127	ADVISOR	ART MARTINEZ	474	TAG NO.	1927	INVOICE DATE	12/21/07	INVOICE NO.	PNC569841	
		LABOR RATE		LICENSE NO.		MILEAGE	6,899	COLOR	BLACK/GRAY	STOCK NO.	31775
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU/SEDAN 2LT				DELIVERY DATE	09/17/07		51	
		VEHICLE I.D. NO.	1G1ZT57N57F						PRODUCTION DATE		
				P.O. NO.			12/21/07				
		MOBILE #									

MO: 6899

JOB# 1 CHARGES

LABOR
J# 1 00PNZ01 LUBE, OIL, FILTER TECH(S): 769 13.93
CUSTOMER REQUEST LUBE, OIL AND FILTER CHANGE
BASED ON AGE/MILEAGE OF VEHICLE
PERFORM LUBE, OIL, FILTER CHANGE, TOP OFF POWER STEERING
FLUID, TRANSMISSION FLUID, COOLANT RESERVOIR AND WINDSHIELD
WASHER FLUID, CHECK AND ADJUST TIRE PRESSURE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
	1		PK476	OIL FILTER		15.95
	1		25010792	FILTER 1.836	****	****
	7		89021593	OIL 8.800	****	****
TOTAL - PARTS						15.95

MISC	CODE	DESCRIPTION	CONTROL NO.
		HW. HAZARDOUS WASTE	
TOTAL - MISC			2.00

JOB# 1 TOTALS

LABOR 13.93
PARTS 15.95
MISC 2.00

JOB# 2 CHARGES

LABOR
J# 2 00PNZ12-04UP TIRE ROTATE W/ TPMS TECH(S): 769 34.95
CUSTOMER REQUEST TIRE ROTATION.
ROTATE TIRES & PERFORM BRAKE
INSPECTION.

JOB# 2 TOTALS

LABOR 34.95

JOB# 2 JOURNAL PREFIX PNC5 JOB# 2 TOTAL 34.95

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		LABOR RATE		LICENSE NO.		MILEAGE	6,899	COLOR	BLACK/GRAY	STOCK NO.	31775
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU/SEDAN 2LT				DELIVERY DATE	09/17/07		51	
		VEHICLE I.D. NO.	1G1ZT57N57F						PRODUCTION DATE		
							P.O. NO.				
							R.D. DATE	12/21/07			
		MOBILE #							MO:	6899	

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 48.88
TOTAL PARTS.... 15.95
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 2.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 1.32

TOTAL INVOICE \$ 68.15

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

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CUSTOMER NO.	36127	ADVISOR	ANGELA PACHECO	782	TAG NO.	888	INVOICE DATE	12/17/07	INVOICE NO.	PNC568401	
		LABOR RATE		LICENSE NO.		MILEAGE	5,672	COLOR	BLACK/GRAY	STOCK NO.	31775
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU/SEDAN 2LT				DELIVERY DATE	09/17/07		51	
		VEHICLE I.D. NO.	1G1ZT57N57F						PRODUCTION DATE		
				P.O. NO.			R.O. DATE	11/26/07	REPRINT#	1	
		MOBILE #									
MO: 5672											

JOB# 1 CHARGES

LABOR	SOP PART(S) ORDERED			TECH(S): 654	WARRANTY
J# 1 99PNZSOP	CUSTOMER RETURNING FOR SPECIAL ORDER PART				
	PASS SIDE MIRROR COVER LOOSE				
	FOUND VANITY MIRROR BROKEN AT HINGE				
	REPLACED RIGHT VANITY MIRROR AND THEN FOUND BROKEN PARTS				
	INSIDE RATTLING LIKE DRIVER SIDE. REPLACED SUN VISOR COMPLETE				
	OK NOW				
PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	15855086	SS-MIR-IL 10.195		WARRANTY
	1	15855110	SUNSHADE 10.203		WARRANTY
	1	15855114	SUNSHADE 10.203		WARRANTY
				TOTAL - PARTS	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX PNCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR	VISORS			TECH(S): 654	WARRANTY
J# 2 60PNZ12	CUSTOMER STATES DRIVERS SIDE SUNVISOR MAKING NOISE WHILE				
	DRIVING CHECK AND REPAIR OR ADVISE				
	FOUND BROKEN PARTS INSIDE SUN VISOR RATTLING AROUND				
	INSIDE.				
	REPLACED DRIVERS SUN VISOR. OK NOW				

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX PNCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR	WIND NOISE			TECH(S): 654, 702	WARRANTY
J# 3 61PNZ16	CUSTOMER STATES IS GETTING WIND TYPE NOISE FROM BOTH REAR				
	DOORS WHILE DRIVING AT 30 MPH AND ABOVE CHECK AND REPAIR				
	ROAD TEST NOISE HEARD FROM REAR SEAT ONLY PERFORM CAB PRESSU				
	BUBBLE TEST FOUND THIS TEST TO BE INCUNCLUSIVE USE 3M MASKIN				
	TAPE TAPE WINDOW MOLDING NOISE STILL THERE TAPE OFF REAR DOO				
	NOISE STILL THERE TAPE OFF FRONT DOOR NOISE STILL THERE TAPE				
	OFF FRONT FENDER NOISE STILL THERE TAPE OFF XM ANT AND FRONT				
	WINDSHIELD NOISE STILL THERE TAPE OFF REAR WINDOW AND TRUNK				
	TAPE OFF FUEL DOOR AND REAR FENDER LINER NOISE STILL THERE				
	TAPE OFF FRONT INNER FENDER LINER NOISE STILL THERE ROAD				
	TEST WITH MANAGER TO CONFIRM NOISE STILL PRESENT WITH ALL				
	BODY OPENINGS TAPE OFF MANAGER RECOMENDED TO INSPECT BODY				
	FOR ANY SEAMS CRACKS INSPECT BODY UNDERCARRAGE FOUND ALL				
	SEAMS TO BE FINE CHECKED FOR STRUCTUAL DAMAGE NONE FOUND				
	ROAD TEST COMP VEHICLE FROM DEALERSHIP FRONT LINE WITH				
	MANAGER FOUND NOISE TO BE PRESENT EXCATLY THE SAME CONDITION				
	DETERMEND THAT NOISE TO BE INHEARENT CONDITION TO THIS				
	VEHICLE WITH REAR FIN				

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CUSTOMER NO. 36127	ADV/SCR ANGELA PACHECO	782	TAG NO. 888	INVOICE DATE 12/17/07	INVOICE NO. PNC568401
[REDACTED] , CA	LABOR RATE	LICENSE NO.	MILEAGE 5,672	COLOR BLACK/GRAY	STOCK NO. 31775
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU/SEDAN 2LT			DELIVERY DATE 09/17/07	51
	VEHICLE I.D. NO. 1G1ZT57N57F [REDACTED]			PRODUCTION DATE	
	P.O. NO.			R.D. DATE 11/26/07	REPRINT# 1
MOBILE #	MO: 5672				

TOTALS

*
* ☐ CASH ☐ CHECK CK NO. [] *
* ☐ VISA ☐ MASTERCARD ☐ DISCOVER *
* ☐ AMER XPRESS ☐ OTHER ☐ CHARGE *
*

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

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CUSTOMER NO. 36127	ADVISEE ONOFRE OLIVAS	709	TAG NO. 1054	INVOICE DATE 11/17/07	INVOICE NO. PNC567807
, CA	LABOR RATE	LICENSE NO.	MILEAGE 4,616	COLOR BLACK/GRAY	STOCK NO. 31775
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU/SEDAN 2LT			DELIVERY DATE 09/17/07	51
	VEHICLE I.D. NO. 1G1ZT57N57F			PRODUCTION DATE	
	P.O. NO.			R.P. DATE 11/14/07	
	MOBILE #			MO: 4616	

JOB# 1 CHARGES

LABOR
J# 1 61PNZ16 WIND NOISE (TECHS): 654 WARRANTY
GUEST STATES VEHICLE HAS WIND NOISE FROM RIGHT REAR DOOR.
INSPECTED DOOR AND WINDOW SEALS AND DOOR ALIGNMENT. FOUND
NO DEFECTS BUT WIND NOISE IS PRESENT.
READJUST R/R QUARTER OF DOOR FRAME FOR TIGHTER SEAL IN AREA
OF WIND NOISE. OK NOW

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX PNC5 JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR
J# 2 60PNZ12 VISORS (TECHS): 654 WARRANTY
GUEST STATES PASSENGER SIDE SUNVISOR MIRROR COVER DOES NOT
STAY OPEN.
FOUND VANITY MIRROR BROKEN AT HINGE.
SOP MIRROR

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX PNC5 JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR
J# 3 60PNZ01 DRIVEABILITY CONCERN (TECHS): 654 WARRANTY
GUEST STATES VEHICLE IDLES ROUGH.
CHECK FOR DTCS. NONE FOUND. ENGINE OPERATING AS DESIGNED
NO FAULTS FOUND.
N/A

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX PNC5 JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR
J# 4 61PNZ06 GLASS (TECHS): 654 WARRANTY
GUEST STATES WINDSHIELD HAS SCRATCHES.
INSPECTED AND FOUND NO SCRATCHES.
N/A

JOB# 4 TOTALS

JOB# 4 JOURNAL PREFIX PNC5 JOB# 4 TOTAL 0.00

JOB# 5 CHARGES

LABOR
J# 5 00PNZ03 FIRE1 AIR FILT-INT-LABOR (TECHS): 654 INTERNAL
CUSTOMER REQUESTS REPLACE AIR FILTER PER GENERAL MOTORS
SPECIAL GOODWILL OFFER FOR SOCAL FIRE RELIEF. LABOR ONLY
ON THIS LINE. INTERNAL TYPE.

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CUSTOMER NO.	36127	ADVISE	ONOFRE OLIVAS	709	TAG NO.	1054	INVOICE DATE	11/17/07	INVOICE NO.	PNC567807	
		LABOR RATE		LICENSE NO.		MILEAGE	4,616	COLOR	BLACK/GRAY	STOCK NO.	31775
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU/SEDAN 2LT				DELIVERY DATE	09/17/07		51	
		VEHICLE I.D. NO.	1G1ZT57N57F						PRODUCTION DATE		
				P.O. NO.			11/14/07				
		MOBILE #									

MO: 4616

REPLACE AIR FILTER

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
ALLDEPT ALL DEPARTMENT SPLIT
TOTAL - MISC INTERNAL 0.00

JOB# 5 TOTALS-----

JOB# 5 JOURNAL PREFIX PNCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES-----

LABOR-----
J# 6 00PNZ03 FIRE2 AIR FILT-WAR-PARTS TECH(S):654 WARRANTY
CUSTOMER REQUESTS REPLACE AIR FILTER PER GENERAL MOTORS
SPECIAL GOODWILL OFFER FOR SOCIAL FIRE RELIEF. PARTS ONLY
ON THIS LINE WARRANTY TYPE
LABOR OP CODE Z2173
REPLACE AIR FILTER

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
1 10366901 ELEMENT 3.410
TOTAL - PARTS WARRANTY 0.00

JOB# 6 TOTALS-----

JOB# 6 JOURNAL PREFIX PNCS JOB# 6 TOTAL 0.00

JOB# 7 CHARGES-----

LABOR-----
J# 7 70PNZ03 RENTAL TECH(S):654 WARRANTY

SUBLET-----PO#-----VEND INV# INV.DATE-DESCRIPTION-----
53605 2072235 11/17/07 RENTAL
TOTAL - SUBLET WARRANTY 0.00

JOB# 7 TOTALS-----

JOB# 7 JOURNAL PREFIX PNCS JOB# 7 TOTAL 0.00

ESTIMATE-----
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We are professional grade.

CUSTOMER NO.	36127	ADVISEE	ONOFRE OLIVAS	709	TAG NO.	1054	INVOICE DATE	11/17/07	INVOICE NO.	PNC567807	
		LABOR RATE		LICENSE NO.		MILEAGE	4,616	COLOR	BLACK/GRAY	STOCK NO.	31775
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU/SEDAN 2LT				DELIVERY DATE	09/17/07	51		
		VEHICLE I.D. NO.	1G1ZT57N57F					PRODUCTION DATE			
							P.O. NO.	11/14/07			
		MOBILE #									

MO: 4616

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DUPLICATE INVOICE

FOR YOUR CONVENIENCE
SERVICE AND PARTS DEPT. HOURS
MONDAY THRU FRIDAY
7:00 A.M. to 7:00 P.M.
SATURDAY
8:00 A.M. to 3:00 P.M.
CLOSED SUNDAY
SERVICE FAX # (626) 579-7406

Original Estimate \$	Authorized Revised Estimate \$
I acknowledge notice and oral approval of an increase in the original estimated price	
CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF	
X	

GM
Goodwrench
Service

IN SERVICE DATE

MILEAGE IN

MILEAGE OUT

ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

ALWAYS BRING YOUR CAR HERE FOR FACTORY AUTHORIZED SERVICE



CHEVROLET

**CHEVROLET - PONTIAC - GMC**

3333 Santa Anita Ave.
El Monte, CA 91731
(626) 579-0500
www.scottchevy.com



PONTIAC
Fuel For The Soul

GMC
TRUCK

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CUSTOMER NO.	36127	ADVISOR	ONOFRE OLIVAS	TAG NO.	7091636	INVOICE DATE	10/25/07	INVOICE NO.	PNC566618
[REDACTED] [REDACTED], CA		LABOR RATE	LICENSE NO.	MILEAGE	3,158	COLOR	BLACK/GRAY	STOCK NO.	31775
		YEAR / MAKE / MODEL	07/CHEVROLET/MALIBU/SEDAN 2LT			DELIVERY DATE	09/17/07 51		
		VEHICLE I.D. NO.	I G I Z T 5 7 N 5 7 F [REDACTED]				PRODUCTION DATE		
			P.O. NO.			R.O. DATE	10/25/07		
R [REDACTED]		MOBILE #						MO: 3158	

JOB# 1 CHARGES		TECHNO : 702		INTERNAL
LABOR-----				
# 1 00PNZ01	FIRST	FIRST FREE LOF		INTERNAL
CUSTOMER REQUEST LUBE, OIL AND FILTER CHANGE				
BASED ON AGE/MILEAGE OF VEHICLE				
PERFORM LUBE, OIL, FILTER CHANGE, TOP OFF POWER STEERING				
FLUID, TRANSMISSION FLUID, COOLANT RESERVOIR AND WINDSHIELD				
WASHER FLUID, CHECK AND ADJUST TIRE PRESSURE.				
PARTS-----				
QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
1		PK617	FILTER KIT	
1		89017342	FILTER 1.836	
7		89021593	OIL 8.800	
				TOTAL - PARTS
				0.00
MISC-----				
CODE	DESCRIPTION		CONTROL NO	
NPD	NEW % PARTICIPATE		INTERNAL	
UPD	USED % PARTICIPATE		INTERNAL	
SPD	SERV % PARTICIPATE		INTERNAL	
PPD	PARTS % PARTICIPATE		INTERNAL	
65CP	FLEET ADVERT PERCT		INTERNAL	
				TOTAL - MISC
				0.00

[illegible]

LABOR.....
 J# 2-00PNZ02 27-POINT INSPECTION TECHSY 702 INTERNAL
 CUSTOMER REQUEST 27 POINT INSPECTION
 PERFORM 27 POINT INSPECTION
 SEE ATTACHED INSPECTION SHEET

JOB# 2 TOTALS.....

JOB#	2	JOURNAL PREFIX	PNC5	JOB#	2	TOTAL	0.00
------	---	----------------	------	------	---	-------	------

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

**FOR YOUR CONVENIENCE
SERVICE AND PARTS DEPT. HOURS
MONDAY THRU FRIDAY
7:00 A.M. to 7:00 P.M.
SATURDAY
8:00 A.M. to 3:00 P.M.
CLOSED SUNDAY
SERVICE FAX # (626) 579-7406**

Original Estimate \$ _____	Authorized Revised Estimate \$ _____
I acknowledge notice and oral approval of an increase in the original estimated price	
CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF	

X

GM
Goodwrench
Service

IN SERVICE DATE

MILEAGE IN	MILEAGE OUT
------------	-------------

ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

BAR# AF205773 EPA# CAL000313711



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El Monte, CA 91731
(626) 579-0500
www.scottchevy.com



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CUSTOMER NO. 36127	ADVISOR ONOFRE OLIVAS 709	TAG NO. 1636	INVOICE DATE 10/25/07	INVOICE NO. PNC566618
[REDACTED], CA	LABOR RATE	LICENSE NO.	MILEAGE 3,158	COLOR BLACK/GRAY
	YEAR / MAKE / MODEL 07/CHEVROLET/MALIBU/SEDAN 2LT		DELIVERY DATE 09/17/07	STOCK NO. 31775
	VEHICLE I.D. NO. 1G1ZT57N57F [REDACTED]		PRODUCTION DATE 51	
	P.O. NO.		R.O. DATE 10/25/07	
MOBILE #		MO: 3158		

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DUPLICATE INVOICE

FOR YOUR CONVENIENCE
 SERVICE AND PARTS DEPT. HOURS
 MONDAY THRU FRIDAY
 7:00 A.M. to 7:00 P.M.
 SATURDAY
 8:00 A.M. to 3:00 P.M.
 CLOSED SUNDAY
 SERVICE FAX # (626) 579-7406

Original Estimate \$	Authorized Revised Estimate \$
I acknowledge notice and oral approval of an increase in the original estimated price	
CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF	
X	

IN SERVICE DATE

MILEAGE IN

MILEAGE OUT

ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

ALWAYS BRING YOUR CAR HERE FOR FACTORY AUTHORIZED SERVICE



GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT



(excludes Saturn)

CUSTOMER NAME: JOSE MATIAS

VIN: 1 / G / 1 / Z / T / 5 / 7 / N / 5 / 7 / F / [REDACTED]

1. Customer Incentive

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) ____ to the down payment of this vehicle, (b) ____ where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) ____ a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
CONSUMER CASH---CWE	\$ 1000.00	07-31A-24
	\$ N/A	
	\$ N/A	
	\$ N/A	
	\$ N/A	
Total Incentive Amount Received		\$ 1000.00

2. Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc.)

- a. I elect to receive _____
in lieu of _____ and/or _____
- b. I elect to receive _____

- CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE -

- a. **Vehicle Incentive Acknowledgment.** I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery on 09/17/07. I acknowledge receipt of incentive(s) as described in Item ____ and release GM Division from any future claim or obligation for incentive(s) on this unit.

Is vehicle equipped with OnStar? ____ Yes XX No

- b. **OnStar Terms and Conditions Acknowledgment.** I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com, or by contacting OnStar as described below).

I understand that in order to cancel the OnStar service in my vehicle, I must press the blue OnStar button in my vehicle or call 1.888.4OnStar (1.888.466.7827) or TTY 1.877.248.2080 and request that my Services be cancelled.

Purchaser/Lessee Signature: [REDACTED]

Date: 09/17/07

The undersigned person, as Dealer representative, certifies that the information on this application is true and correct, and the incentive(s) described in Item ____ and the Onstar Terms and Conditions have been provided to the said purchaser/lessee who has taken delivery of referenced unit through this dealership, and that properly completed accurate delivery data has been forwarded to General Motors or Saab Cars USA.

Authorized Dealer Signature: [REDACTED]

Dealership Name: SCOTT CHEVROLET PONTIAC GMCDate: 09/17/07

Dealer Code: _____

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

RETAIL INSTALLMENT SALE CONTRACT - SIMPLE INTEREST FINANCE CHARGE

Dealer Number 37777 Contract Number 16252 R.O.S. Number 11220395 Stock Number 31775

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code)	Creditor - Seller (Name and Address)
ALTADENA LOS ANGELES CA	SCOTT CHEVROLET PONTIAC GMC 3333 SANTA ANITA AVE EL MONTE CA 91731

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2007	CHEVROLET MALIBU	51	1G1ZT57N57F	<input checked="" type="checkbox"/> personal, family or household <input type="checkbox"/> business or commercial

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your down payment of
9.90 %	\$ 9082.99(e)	\$ 27056.06	\$ 36138.96(e)	\$ 1000.00 is \$ 37138.96(e)
(e) means an estimate				

YOUR PAYMENT SCHEDULE WILL BE:

Number of Payments:	Amount of Payments:	When Payments Are Due:
One Payment of	N/A	N/A
One Payment of	N/A	N/A
73 Payments	501.93	Monthly, Beginning 11/01/2007
Payments	N/A	Monthly, Beginning
One Final Payment	501.93	DUE ON 10/01/2013

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.
Prepayment. If you pay off all your debt early, you may be charged a minimum finance charge.
Security Interest. You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. Total Cash Price

- A. Cash Price of Motor Vehicle and Accessories \$ 22979.00(A)
1. Cash Price Vehicle \$ 22979.00
2. Cash Price Accessories \$ N/A
3. Other (Nontaxable)
- Describe N/A \$ N/A
- Describe N/A \$ N/A
- B. Document Preparation Fee (not a governmental fee) \$ 55.00(B)
- C. Smog Fee Paid to Seller \$ N/A(C)
- D. (Optional) Theft Deterrent Device (to whom paid) N/A \$ N/A(D)
- E. (Optional) Theft Deterrent Device (to whom paid) N/A \$ N/A(E)
- F. (Optional) Surface Protection Product (to whom paid) N/A \$ N/A(F)
- G. (Optional) Surface Protection Product (to whom paid) N/A \$ N/A(G)
- H. Sales Tax (on taxable items in A through G) \$ 1900.31(H)
- I. Optional DMV Electronic Filing Fee \$ N/A(I)
- J. (Optional) Service Contract (to whom paid) FIDELITY \$ 2300.00(J)
- K. (Optional) Service Contract (to whom paid) N/A \$ N/A(K)
- L. (Optional) Service Contract (to whom paid) N/A \$ N/A(L)
- M. Prior Credit or Lease Balance paid by Seller to N/A \$ N/A(M)
- (see downpayment and trade-in calculation)
- N. (Optional) Gap Contract (to whom paid) SCOTT CHEVRO \$ 600.00(N)
- O. (Optional) Used Vehicle Contract Cancellation Option Agreement \$ N/A(O)
- P. Other (to whom paid) N/A \$ N/A(P)
- For N/A

Total Cash Price (A through P) \$ 27834.31 (1)

2. Amounts Paid to Public Officials

- A. License Fees \$ 149.00(A)
- B. Registration/Transfer/Titling Fees \$ 64.00(B)
- C. California Tire Fees \$ 8.75(C)
- D. Other N/A \$ N/A(D)
- Total Official Fees (A through D) \$ 221.75 (2)

3. Amount Paid to Insurance Companies

(Total premiums from Statement of Insurance column a + b) \$ N/A (3)

4. ☐ Smog Certification or ☐ Exemption Fee Paid to State

\$ N/A (4)

5. Subtotal (1 through 4) \$ 28056.06 (5)

STATEMENT OF INSURANCE

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

	Term	Premium
\$ N/A Ded. Comp., Fire & Theft	Mos.	\$ N/A
\$ N/A Ded. Collision	Mos.	\$ N/A
Bodily Injury \$ N/A Limits	Mos.	\$ N/A
Property Damage \$ N/A Limits	Mos.	\$ N/A
Medical N/A	Mos.	\$ N/A
N/A	Mos.	\$ N/A
Total Vehicle Insurance Premiums		\$ N/A

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

Buyer X
Co-Buyer X
Seller X

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Application for Optional Credit Insurance

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both

☐ Credit Disability (Buyer Only)

	Term	Exp.	Premium
Credit Life	N/A	Mos.	\$ N/A
Credit Disability	N/A	Mos.	\$ N/A
Total Credit Insurance Premiums			\$ N/A

Insurance Company Name

Home Office Address

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. **DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details).**

You want to buy the credit insurance.

Date X
Buyer Signature X
Age N/A

6. Total Downpayment

A. Agreed Trade-In Value Yr _____ Make _____ \$ N/A
Model _____ Odom _____
VIN _____
B. Less Prior Credit or Lease Balance \$ N/A
C. Net Trade-In (A less B) (indicate if a negative number) \$ N/A
D. Deferred Downpayment \$ 1000.00
E. Manufacturer's Rebate \$ N/A
F. Other \$ N/A
G. Cash \$ 1000.00
Total Downpayment (C through G) \$ 27056.06 (6)
(If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1M above)
7. Amount Financed (5 less 6) \$ N/A (7)

Date _____ Co-Buyer Signature _____ Age _____

OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1N. See your gap contract for details on the protection it provides. It is a part of this contract.

Term _____ Mos _____ Name of Gap Contract _____

You want to buy a gap contract.

Buyer X _____

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1J, 1K, and/or 1L above.

FIDELITY WARRANTY

1J Company F2 Term 72 Mos. or 100000 Miles1K Company N/A Term N/A Mos. or N/A Miles1L Company N/A Term N/A Mos. or N/A Miles

Buyer X _____

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and both you and we must sign it. No oral changes are binding.

Buyer Signs X _____

Co-Buyer Signs X _____

SELLER ASSISTED LOAN

BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.

Proceeds of Loan From: N/A
Amount \$ N/A Finance Charge \$ N/A
Total \$ N/A Payable in N/A installments of \$ N/A
from this Loan is shown in Item 6D.

AUTO BROKER FEE DISCLOSURE

If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

☐ Name of autobroker receiving fee, if applicable: N/A

SELLER'S RIGHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the back giving the Seller the right to cancel if Seller is unable to assign this contract to a financial institution will apply.

X Buyer _____ X Co-Buyer _____

OPTION: ☐ You pay no finance charge if the Amount Financed, item 7, is paid in full on or before _____, Year _____. SELLER'S INITIALS _____

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

WARNING: YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.

FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT. THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.

S/S X _____ X _____

Representations of Buyer: Seller has relied on the truth and accuracy of the information provided by you in connection with the Trade-In Vehicle. You represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount is more than the amount shown above in item 6B as "Prior Credit or Lease Balance," you must pay Seller the excess on demand. If the payoff amount is less than the amount shown above in item 6B as "Prior Credit or Lease Balance," Seller will refund the difference to you.

Buyer X _____ Co-Buyer X _____

Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have a complaint concerning this sale, you should try to resolve it with the seller.

Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.

After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair or deceptive practice for the seller to make a unilateral change.

Buyer Signature X _____ Co-Buyer Signature X _____

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION

California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option on used vehicles with a purchase price of less than \$40,000, subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle subject to identification under California law. See the vehicle contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU ACKNOWLEDGE THAT YOU HAVE READ BOTH SIDES OF THIS CONTRACT, INCLUDING THE ARBITRATION CLAUSE ON THE REVERSE SIDE, BEFORE SIGNING BELOW. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.

Buyer Signature X _____ Date 09/17/07 Co-Buyer Signature X _____

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X _____ Address _____

GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing. Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.

Guarantor X _____ Date _____ Guarantor X _____ Date _____

Address SCOTT CHEVROLET PONTIAC GMC 09/17/07 Address _____

Seller Signs _____ Date _____ By X _____ Title _____

RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,502.09, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,245.88, made payable to GMAC; the second in the amount of \$ 8,562.21, made payable to Hodges & Associates & [REDACTED] .

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 31,502.09, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 31,502.09, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

(iv) That the Vehicle shall not exceed _____ {enter current odometer here} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

Initials: _____

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);

(d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS _____ DAY OF
_____, 20_____.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE _____ DATE SIGNED: _____

WITNESS: _____

Claimant's Signature

Claimant's Signature

Address

Address

Initials: _____

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____,
20____, by [REDACTED].

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File
LG0025-T
Rev 05/01/07

RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,502.09, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,245.88, made payable to GMAC; the second in the amount of \$ 8,562.21, made payable to Hodges & Associates & [REDACTED] .

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 31,502.09, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 31,502.09, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

(iv) That the Vehicle shall not exceed _____ {enter current odometer here} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

Initials: _____

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);

(d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS _____ DAY OF
_____, 20_____.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE _____ DATE SIGNED: _____

WITNESS: _____

Claimant's Signature

Claimant's Signature

Address

Address

Initials: _____

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____,
20____, by [REDACTED].

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File
LG0025-T
Rev 05/01/07

RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,592.00, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

{ Delete and use below as appropriate }

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,339.57, made payable to GMAC; the second in the amount of \$ 8,255.65, made payable to [REDACTED] and Hodges & Associates.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ {31,592.00, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ {31,592.00, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Initials: _____

(iv) That the Vehicle shall not exceed _____ {enter current odometer here} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);

(d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS _____ DAY OF
_____, 20_____.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE _____ DATE SIGNED: _____

WITNESS: _____

Claimant's Signature

Claimant's Signature

Initials: _____

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____,
20____, by [REDACTED]

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File
LG0025-T
Rev 05/01/07

RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 28,476.64, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,560.44, made payable to GMAC; the second in the amount of \$ 4,916.20, made payable to Hodges & Associates & [REDACTED] .

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 28,476.64, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 28,476.64, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

(iv) That the Vehicle shall not exceed _____ {enter current odometer here} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

Initials: _____

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);

(d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS _____ DAY OF
_____, 20_____.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE _____ DATE SIGNED: _____

WITNESS: _____

Claimant's Signature

Claimant's Signature

Address

Address

Initials: _____

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____,
20____, by [REDACTED].

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File
LG0025-T
Rev 05/01/07



Cynthia Suniga/Austin/GM1

12/02/2008 05:26 PM

To al@hodesandassociates.com

cc

bcc

Subject Jose Matias 71-646860893



Release of Claim 11-24-08.doc



Repurchase Offer 11-24-08.doc

Al:

I do apologize for the mix up. This should be the correct Offer and Release. Please review the attached Repurchase Offer and Release of Claim and respond at your earliest convenience.

Thank you for cooperation in this matter.

Sincerely,

Cynthia Suniga
Paralegal
Aditya Birla Minacs

GM BRC Legal
7401 E. Ben White Blvd, Bldg #3
Austin, TX 78744
Tel: (866) 790-5600 Ext. 31362
Fax: (866) 485-4463
Email: cynthia_suniga@gmexpert.com
Website: www.minacs.adityabirla.com

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Privileged and Confidential Information**CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)**

By: LINDA CHEATHAM

State: CA

Customer Name: [REDACTED]

Service Request: 71-646860893

GM Legal File No.: N/A

Vehicle ID No.: 1G1ZT57N57F [REDACTED] In Service Date: 9/17/2007

Vehicle #: NEW BAC Code: 223599

Year, Make & Model: 2007 CHEVROLET MALIBU

Vehicle Purchased Used on: N/A

Lien holder: GMAC ☒ Other ☐

DWM requests

Purchase Price of

Was TAC contacted for this vehicle (Y/N)? : CASE #10897258

involvement?:

Vehicle: \$22,979.00

NO

VEHICLE REPAIR HISTORY☐ **Engine/Fuel/Exhaust**

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
11/14/07	67807	*	4,616	C/S VEH IDLES ROUGH/CHECKED FOR DTC'S, NONE FOUND. ENGINE OPERATING AS DESIGNED. NO FAULTS FOUND
3/3/08	287752	3	12,245	C/S ENGINE COOLANT IS BOILING OVER/COOLANT LEAKING AND TEMP GAUGE UP TO ¾ OF THE WAY/FOUND THERMOSTAT STICKING AND SURGE TANK LEAKING AT SENSOR SEAL-REPLACED BOTH TO CORRECT COOLANT LEAK
8/23/08	295309	4	29,072	C/S THE VEH HAS BEEN LOOSING COOLANT. CUST CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANIFOLD/PRESSURE TESTED, COOLING SYSTEM LEAKING AT CROSSOVER PIPE GASKETS-REPLACED CROSSOVER PIPE GASKETS TO CORRECT COOLANT LEAK
9/8/08	296089	*	29,723	C/S THAT THE COOLANT IS LOW AND HAS NOTICED THAT THE TEMP GAUGE IS READING RIGHT BELOW THE RED. CUST WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS/PRESSURE TEST COOLING SYSTEM, NO LEAKS FOUND AT THIS TIME. CHECKED FANS W/TECH 2, OPERATING AS DESIGNED. ROAD TESTED FOR OVERHEATING, UNABLE TO DUPLICATE COMPLAINT

☐ **Steering**

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
4/7/08	289325	*	13,263	C/S TICK OR TAP NOISE FROM STEERING COLUMN OR STEERING WHEEL AREA AT TIMES/INTERMEDIATE SHAFT NOISY AT TIMES-REPAIRED PER DOC #2084819. LUBRICATED SHAFT
7/18/08	80210	3	25,874	C/S WHEN MAKING A RIGHT TURN IT'S HARD/FOUND POWER STEERING CONTROL MODULE FAULTY-REPLACED PSCM C/S REAR BEARING MAKING A WHINING NOISE/FOUND CLUNKING NOISE FROM FRONT SUSPENSION-REPLACED RACK AND PINION. TEST DROVE, NO MORE PROBLEM AT THIS TIME. SET TOE TO GM SPECS
7/25/08	80469	1	26,202	C/S WHEN MAKING A TURN MAKES A CRACKING NOISE AND ALSO VIBRATION. CHECKED ALIGNMENT AND MADE ADJUSTMENT. TEST DROVE AND NO MORE NOISE
8/23/08	295309	*	29,072	C/S THAT WHEN GOING OVER BUMPS THERE IS A CLUNKING NOISE

IN THE STEERING/INTERMITTENT SHAFT CLUNK-LUBRICATED
INTERMEDIATE SHAFT PER TSB

☐ Transmission

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
9/8/08	296089	*	29,723	C/S THAT THERE IS A BUZZING TYPE NOISE FROM THE TRANSMISSION WHEN DRIVING UP HILLS. HAS ONLY HAPPENED 3 TIMES ON THE FREEWAY EACH TIME. NO DTC'S STORED OR CURRENT. CAR WAS DRIVEN FOR 6 MILES ON UP HILL. CUST CONCERN COULD NOT BE DUPLICATED AT THIS TIME. CAR WORKING UNDER FACTORY SPECS

☒ Body/Trim

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
9/26/07	65040	1	865	C/S ALL 4 DOOR BODY SIDE WEATHER STRIPS ARE STAINED-REPLACED ALL 4 WEATHER STRIPS
11/14/07	67807	2	4,616	C/S VEH HAS WINDNOISE FROM RIGHT REAR DOOR/INSPECTED DOOR AND WINDOW SEALS AND DOOR ALIGNMENT. FOUND NO DEFECTS BUT WIND NOISE IS PRESENT-READJUSTED RIGHT REAR QUARTER OF DOOR FRAME FOR TIGHTER SEAL IN AREA OF WIND NOISE. OK NOW C/S PASSENGER SIDE SUNVISOR MIRROR COVER DOES NOT STAY OPEN/FOUND VANITY MIRROR BROKEN AT HINGE-SOP MIRROR
11/26/07	68401	2	5,672	CUSTOMER RETURNING FOR SPECIAL ORDER PART PASSENGER SIDE MIRROR COVER LOOSE/FOUND VANITY MIRROR BROKEN AT HINGE-REPLACED RIGHT VANITY MIRROR AND THEN FOUND BROKEN PARTS INSIDE RATTLING LIKE DRIVER SIDE-REPLACED SUN VISOR C/S DRIVER SIDE SUNVISOR MAKING NOISE WHILE DRIVING/FOUND BROKEN PARTS INSIDE SUNVISOR RATTLING AROUND INSIDE-REPLACED DRIVERS SUNVISOR C/S GETTING WIND TYPE NOISE FROM BOTH REAR DOORS WHILE DRIVING AT 30 MPH AND ABOVE/ROAD TESTED NOISE HEARD FROM REAR SEAT ONLY. PERFORM CAB PRESSURE BUBBLE TEST, FOUND THIS TEST TO BE INCUNCLUSIVE. USE 3M MASK TAPE, TAPE WINDOW MOLDING. NOISE STILL THERE. TAPE OFF XM ANTENNNA AND FRONT WINDSHIELD, NOISE STILL THERE. TAPE OFF REAR WINDOW AND TRUNK, TAPE OFF FUEL DOOR AND REAR FENDER LINER, NOISE STILL THERE. TAPE OFF FRONT INNER FENDER LINER, NOISE STILL THERE. ROAD TESTED W/MGR TO CONFIRM NOISE STILL PRESENT W/ALL BODY OPENINGS TAPED OFF. MGR RECOMMENDED TO INSPECT BODY FOR ANY SEAMS OR CRACKS. INSPECTED BODY UNDERCARRIAGE, FOUND ALL SEAMS TO BE FINE. CHECKED FOR STRUCTURAL DAMAGE, NONE FOUND. ROAD TESTED COMPARABLE VEH FROM DLR FRONT LINE W/MANAGER AND FOUND NOISE TO BE PRESENT, EXACTLY THE SAME CONDITION. DETERMINED THAT NOISE TO BE INHERENT CONDITION TO THIS VEH W/REAR FIN "T" MISSING FROM MALIBU EMBLEM ON THE TRUNK DECK LID-REPLACED MALIBU EMBLEM
4/7/08	289325	*	13,263	C/S CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLLED UP-R&R COWL MOLDINGS AND RESECURED TO CORRECT FLUTTERING C/S LEFT FRONT SEATBELT PILLAR AND LEFT REAR DOOR SKID PLATE NOT ASSEMBLED PROPERLY/VERIFIED LEFT FRONT PILLAR

Date	RO #	Days Out	Mileage	Description of Complaint and Repair Performed
7/18/08	80210	*	25,874	MOLDING AND LEFT REAR OUT OF PLACE. POOR FIT/NOT SECURED-REINSTALLED MOLDINGS AND TRIM PILLARS C/S RIGHT FRONT SUNVISOR IS BROKEN/BROKEN HINGE-REPLACED VISOR PASSENGER SIDE C/S BOTH REAR DOORS WHEN GOING 40 MPH MAKE WIND NOISE VERY ROUGH. BASED ON INFO FROM LAST VISIT ON THIS CONCERN CALLED TAC, <i>CASE #10397268</i> . HE ADVISED THAT FROM LAST VISIT ALL WAS DONE TO FIND A PROBLEM, SPOILER MAKING THE DIFFERENCE. WOULD IF CUST IS WILLING TO DRIVE W/O SPOILER TO COMPARE NOISE FACTOR
8/23/08	295309	*	29,072	C/S THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM TOP OF THE REAR DOOR. C/S THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE DOOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES/FOUND DOOR OPENING WEATHERSTRIP CRUSHED-ORDERED WEATHERSTRIP
9/8/08	296089	2	29,723	C/S THAT THE DRIVER SEAT WILL NOT MOVE FORWARD OR BACKWARD-PART IS IN, REPLACED LEFT SEAT SWITCH C/S THAT THERE IS EXCESSIVE WIND NOISE FROM THE LEFT REAR DOOR-PARTS IN, REPLACED LEFT REAR DOOR WEATHERSTRIP

☐ Electrical

Date	RO #	Days Out	Mileage	Description of Complaint and Repair Performed
7/18/08	80210	*	25,874	C/S DAY LIGHTS ARE OUT/DRL LIGHTS ARE THE LOW BEAMS W/LESS VOLTAGE/CHECKED DRL LIGHTS FOR OPERATION. CHECKED FOR DTC'S W/TECH 2, NONE IN CURRENT OR HISTORY. TESTED ALL LIGHTS, ALL WORKING C/S TEMP GAUGE WILL GO UP TO 3/4 AND THEN WILL GO DOWN-COULD NOT DUPLICATE
8/23/08	295309	*	29,072	C/S THAT THE DRIVER SEAT POWER ADJUSTMENT FORWARD OR BACK STOPS WORKING AT TIMES. CHECKED MOTORS-ORDERED LEFT FRONT SEAT SWITCH

☐ Glass

Date	RO #	Days Out	Mileage	Description of Complaint and Repair Performed
11/14/07	67807	*	4,616	C/S WINDSHIELD HAS SCRATCHES-INSPECTED AND FOUND NO SCRATCHES

☐ Wheel/Tires

Date	RO #	Days Out	Mileage	Description of Complaint and Repair Performed
4/7/08	289325	1	13,263	C/S VEH SOUNDS, RIDES AND FEELS LIKE AN OLD BEAT UP VEH. SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR HITTING/LEFT FRONT TIRE HAS FLAT SPOT AND CUPPING-ROTATED AND BALANCED W/SVC SUSPENSION

☐ Other

Date	RO #	Days Out	Mileage	Description of Complaint and Repair Performed
11/14/07	67807	*	4,616	SOUTHERN CALIFORNIA AIR FILTER OFFER

THE STATE LEMON LAW READS:

Days out of service: 30 calendar days

Repairs: same nonconformity has been subject to repair four or more times and the consumer has at least once directly notified the manufacturer of the need for repair

Time period: 18 months after delivery to the consumer or 18,000 miles

Does Lemon Law state nonconformity must continue to exist?

If applicable, safety-related repairs: same nonconformity has been subject to repair two or more times, and the consumer has at least once directly notified the manufacturer of the need for repair

Safety-related time period: 18 months after delivery to the consumer or 18,000 miles

Number of repair attempts in the presumption period:	8
Total days out of service during the presumption period:	18
Total days out of service during customer's ownership:	18

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

RECOMMENDATION

Recommend Repurchase @ 13,263 miles
Within Warranty 3/36

RATIONALE

Steering---Multiple repairs and replacement @ 13,263 Miles
-Gear Assembly, Power Steering – Replace
-Steering Control Module Faulty Replaced
-Replaced Rack and Pinion-Suspension
-Steering / Intermittent Shaft Clunk-Lubricated

REASON FOR REMOVAL

CRS FINAL OFFER:

DATE:

OFFER TO CUST: \$
ATTORNEY FEES: \$
OR INCLUSIVE OFFER: \$

**PLAINTIFF'S FINAL
DEMAND:**

DATE:

AMOUNT TO CUST: \$
ATTORNEY FEES: \$
OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:

HODGES AND ASSOCIATES

A PROFESSIONAL LAW CORPORATION

A. CLIFTON HODGES
JAMES S. KOSTAS
BERTA PETERSON-SMITH*

* OF COUNSEL

4 EAST HOLLY STREET
PASADENA, CA, 91103
SUITE 202
TEL (626) 564-8797
FAX (626) 564-8111

October 22, 2008

General Motors Corporation
c/o MSX International, Attn: BRC Legal
1919 Concept Drive
Warren, MI 48091

Re: [REDACTED] v. GM/Chevrolet, Scott Chevrolet, et.al.
Vehicle: 2007 Chevrolet Malibu
Vin #: 1G1ZT57N57F [REDACTED]

To Whom It May Concern:

Please be advised that Hodges and Associates represent the interests of [REDACTED] concerning his 2007 Chevrolet Malibu. You are hereby instructed not to communicate directly with our client as it relates to this matter. Please forward all your communications to this office. Extending our customary courtesy, a complaint will not be filed for thirty (30) days from the above date, reflecting our desire to reach an early, amicable and satisfactory settlement. Please contact our office if you wish to discuss early resolution and avoid the cost and time of litigation.

Our client bases his demand on the Song-Beverly Consumer Warranty Act, found in California Civil Code, Section 1790 et seq., the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301, et seq. and the following:

1. The vehicle was purchased "new" with an odometer reading of 51 miles, on or about October 1, 2007, for personal use, from Scott Chevrolet Pontiac GMC, in the City of El Monte, California, under a Purchase Agreement.
2. The vehicle was not fit for the ordinary purposes for which it was sold and contained non-conformities which impaired its use, value and/or safety, to wit: Excessive wind noise from right rear door first duplicated on November 14, 2007, at 4,616 miles. The repair consisted of readjusting the right rear quarter of the door frame, an attempted remedy that failed to solve the problem. Subject vehicle has been subsequently returned to the dealer an additional 5 times for excessive wind noise, the most recent on September 8, 2008, when the dealership replaced a "crushed" weather-strip, however this was once again an unsuccessful repair opportunity as excessive wind noise continues to plague the [REDACTED] vehicle. Additionally, subject vehicle has been returned several times for overheating, noisy suspension, "buzzing" from transmission, "clunk" from driveshaft, hard steering on right hand turns and an inoperative driver's seat.

Page Two

Re: [REDACTED] v. GM/Chevrolet, Scott Chevrolet, et.al.

October 22, 2008

3. Our client did not abuse the vehicle and performed maintenance on the vehicle in compliance with the manufacturer's guidelines.

Our client is entitled to full restitution, to date, as follows:

Special Damages to Date

All amounts Paid & Payable..... GMAC Loan Documents to follow

Our client may be further entitled to civil penalties which are twice the amount of special damages. Accordingly, at trial, our client will seek damages in the amount of **three (3) times special damages**.

Additionally, our client is entitled to attorney fees, costs and expenses as provided in the statute. However, in the spirit of compromise and early resolution, our client makes an offer of settlement for his special damages only, plus his attorney's fees, costs and expenses, with the vehicle being returned. Attorney fees, costs and expenses will be compromised to \$2,750.00 only, if this matter settles promptly.

Thank you in advance for the courtesy of an early assessment together with a reply indicating your intention to defend or discuss settlement.

Very truly yours,

HODGES AND ASSOCIATES



A. CLIFTON HODGES

ACH/des

Enclosures: Purchase Agreement, Repair Orders, DMV Registration, GMAC Account Data

STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON

File Number
71-646860893Customer Name
[REDACTED]

Worksheet Filled Out By:

Cynthia Suniga

☐ Draft-Add question marks beside category (not in dollar fields) to indicate incomplete information

Vehicle VIN:

1G1ZT57N57F [REDACTED]

Date:

February 22, 2009

USAGE FORMULAS		STRAIGHT REPURCHASE - BASE		PAYMENT (CA, FL & WV) OR LEASE REPURCHASE			
1	To calculate usage:	1	Base Price	\$0.00	1	Down Pmt / Cap Cost Reduction	\$1,000.00
2	Use ONLY one of the 4 methods in this column or	2	Conversion / Upfit cost	\$0.00	2	Pmts (includes 1st month if lease)	\$8,055.97
3	follow applicable lemon law formula for your state	3	Reg./Lic./Title Fees	\$0.00	3	Reg./Lic./Title Fees (leases only)	\$208.00
4		4	State Fees	\$0.00	4	Tax (leases only)	\$0.00
5	A. USAGE USING L.L. FORMULA	5	Aftermarket Items	\$0.00	5	Aftermarket Items	\$0.00
6	Base Price/Total Repurch Price \$0.00	6	Sales Tax	\$0.00	6	Other-Explain	\$0.00
7	Mileage 0	7	Finance Charges	\$0.00	7	Other-Explain	\$0.00
8	Denominator 100,000	8	GMPP (* only for WI)	\$0.00	8	Other-Explain	\$0.00
9	Usage \$0.00	9	Other-Explain	\$0.00	9	Other-Explain	\$0.00
10		10	Total Purchase Price	\$0.00	10	Total Additions	\$9,263.97
11	B. USAGE - NEGOTIATED \$1,132.37	11			11		
12		12	* Usage/Depreciation	\$1,132.37	12	* Usage/Depreciation	\$1,132.37
13		13	Damage	\$0.00	13	Damage	\$0.00
14	C. USAGE USING CENTS/MILE	14	Late charges	\$0.00	14	Late charges	\$0.00
15	Mileage 0	15	Over-Allowance	\$0.00	15	Over-Allowance	\$0.00
16	Cents per mile \$0.000	16	Negative Equity	\$0.00	16	Negative Equity	\$0.00
17	Usage \$0.00	17	Incentives	\$0.00	17	Incentives	\$1,000.00
18		18	Other-Explain	\$0.00	18	Sec. Dep. (leases) if reimbursing above	\$0.00
19		19	Other-Explain	\$0.00	19	Extended Service Contract	\$0.00
20	D. USAGE-CALIFORNIA ONLY	20	Other-Explain	\$0.00	20	Gap Insurance	\$600.00
21	Base price section-Used when NOT financed.	21	Other-Explain	\$0.00	21	Over Mileage Penalty	\$0.00
22	"Actual Price Paid" (Base) \$0.00	22	Total Deductions	\$1,132.37	22	Total Deductions	\$2,732.37
23	Mileage 0	23			23		
24	Usage \$0.00	24	Repurchase Subtotal	-\$1,132.37	24	Total Refund to Customer	\$6,531.60
25	OR	25	Loan Payoff good thru xx/xx/xx	\$0.00	25	Dir Buyout (lease) or Loan Payoff	\$22,687.25
26	Payment/Lease-Used when financed.	26	Total Refund to Customer	-\$1,132.37	26	3/13/2009	
27	"Actual Price Paid" (Pmt/Lease) \$30,143.22	27	Attorney's Fees	\$0.00	27	Attorney's Fees	\$2,750.00
28	Mileage 0	28	Total Repurchase	-\$1,132.37	28	Total Repurchase	\$31,968.85
29	Any ext service contract (CA only) 0	29	NADA (Legal Only)	\$0.00	29	Edmunds	\$11,822.00
30	Usage \$0.00	30	Estimated Auction Value	\$0.00	30	Estimated Auction Value	\$8,748.28
31		31	Projected Loss	-\$1,132.37	31	Projected Loss	\$23,220.57
PURCHASE PRICE (before t/t) \$ 22,979.00		TRADE ALLOWANCE \$ -		PURCHASE PRICE \$ 22,979.00			
MSRP (FROM BARS INVOICE) \$ 22,979.00		PAYOFF OF TRADE \$ -		INCENTIVE* (from BARS) \$ 1,000.00			
DIFFERENCE \$ -		DIFFERENCE \$ -		OVERALLOWANCE \$ -			
if positive look for over allowance		if negative=negative equity		ACTUAL PRICE \$ 21,979.00			
TRADE ALLOWANCE \$ -		TRADE ALLOWANCE \$ -		Do not include fuel fill credit			
ACV OF TRADE \$ -		ACV OF TRADE \$ -		Include GM card points			
DIFFERENCE \$ -		DIFFERENCE \$ -					
ACV=actual cash value		ACV=actual cash value		Form Rev. 04/28/2006			

 2/22/09
 Authorized Signature Date



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

January 5, 2009

A.Clifton Hodges, Esq.
Hodges & Associates
4 E Holly St Ste 202
Pasadena, CA 91103

RE: [REDACTED]
Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]
Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down-Payment	\$ 1,000.00
Payments 14 @ \$501.93	\$ 7,027.02
<u>Registration Fees</u>	<u>\$ 208.00</u>
Subtotal:	\$ 8,235.02
 Less Rebates/Incentives	 - \$ 1,000.00
Less Gap Insurance	- \$ 600.00
<u>Less Usage/Depreciation</u>	<u>- \$ 1,132.37</u>

- * Minus Payoff to lien holder (good through 1-15-08) \$ 23,339.57
- * Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Total	\$ 31,592.22
<u>Attorney's Fees</u>	<u>\$ 2,750.00</u>
Total due to attorney and client:	\$ 8,255.65

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE
LG0074 V12212007
Attach.

CURRENT VEHICLE MILEAGE: 35049



Client's Signature

Client's Signature

JAN. 26, 2009

Date

Date

GMAC

To: Cynthia

Company :

Fax Number : **9,1866-485-4463**

Phone Number :

From : Ruth Payne

Phone Number 1-800-200-4622

Time Sent : **Thursday, Feb 5, 2009 03:21PM**

Pages : **3**

Description : case# 71646860893

Payment History as requested.

The information contained in this facsimile message is privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone at the above number.

Thank you.....GMAC.

GMAC

February 5, 2009

[REDACTED]
Altadena, CA [REDACTED]

Account #: 061-9120-59595
Vehicle: N07 Chevmalibu
VIN: 1G1ZT57N57F [REDACTED]

Dear [REDACTED]:

I have enclosed a payment history for your account as you requested. If you have any further questions, please do not hesitate to call the toll free number listed below.

Thank you for financing with GMAC.

Sincerely,



Ruth Payne
Customer Service Specialist

Attachment

061-9120-59595

- 2 -

February 5, 2009

Payment History

Date Paid	Principal Paid	Finance Charge Paid	Late Charge Paid	Other Paid	Total Paid
01/27/09	\$158.25	\$343.68			\$501.93
12/03/08	\$287.12	\$214.81			\$501.93
10/30/08	\$360.79	\$141.14			\$501.93
10/08/08	\$306.97	\$194.96			\$501.93
09/08/08	\$284.93	\$217.00			\$501.93
08/06/08	\$308.81	\$193.12			\$501.93
07/08/08	\$266.33	\$235.60			\$501.93
06/03/08	\$311.10	\$190.83			\$501.93
05/06/08	\$308.76	\$193.17			\$501.93
04/08/08	\$258.02	\$243.91			\$501.93
03/04/08	\$276.54	\$225.39			\$501.93
02/01/08	\$189.53	\$312.40			\$501.93
12/19/07	\$400.81	\$101.12			\$501.93
12/05/07	\$290.18	\$211.75			\$501.93
11/06/07	\$135.01	\$366.92			\$501.93



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

October 30, 2008

Rick Ricketts
Team Chevrolet-Hummer
PO Box 5020
Pasadena, CA 91117

RE: [REDACTED]
Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]

Dear Mr. Ricketts:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer service documents regarding this vehicle. The specific documents needed are:

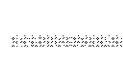
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, as well as technician notes and time punches. Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to **1-866-233-3014**. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **1-866-790-5600 ext 11166**. My office hours are Monday between 11:30 a.m. and 6:15 p.m., Tuesday through Thursday between 9:30 a.m. and 7:15 p.m., and Friday between 9:30 a.m. and 3:45 p.m., Eastern Time.

Sincerely,

Linda Cheatham
General Motors Corporation



RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F [REDACTED] hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,592.22, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

{Delete and use below as appropriate}

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,339.57, made payable to GMAC; the second in the amount of \$ 8,255.65, made payable to [REDACTED] and Hodges & Associates.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 31,592.22, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 31,592.22, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Jan 13 09 01:35p

R. Clifton Hodges

(626) 564-9111

p.3

(iv) That the Vehicle shall not exceed 35,049 (enter current odometer here) plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);

(d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS 11TH DAY OF
JANUARY, 2009.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE 35,049

DATE SIGNED: 1/11/09

WITNESS:

Claimant's Signature

Claimant's Signature

Initials:

Page 2 of 3

Jan 13 09 01:35p

R. Clifton Hodges

(626) 564-9111

p. 4

[REDACTED]

Address

ALTADENA, CA

City, State, Zip Code

[REDACTED]

Address

City, State, Zip Code

STATE OF CALIFORNIACOUNTY OF LOS ANGELESSworn to (or affirmed) and subscribed before me this 11th day of JANUARY,
20 09, by [REDACTED]Marta Beatriz Servin

Signature of Notary Public

MARTHA BEATRIZ SERVIN

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification ✓Type of identification CA DL A9060632My commission expires: MAR. 28, 2010CC: File
L00025-T
Rev 05/01/07Initials: [REDACTED]
Page 3 of 3

11/01/2008 14:57 6265272111

SCOTT CHEVROLET PONT

PAGE 18

RETAIL INSTALLMENT SALE CONTRACT - SIMPLE INTEREST FINANCING

Dealer Number 57777 Contract Number 16262 R.O.S. Number 11220396 Stock Number 31775

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code)

ALTAGIRNA LOS ANGELES CA

Creditor - Seller (Name and Address)

SCOTT CHEVROLET PONTIAC GMC
3333 SANTA ANITA AVE
EL MONTE CA 91731

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-in-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2007	CHEVROLET MALIBU	51	1G12157N57F	<input checked="" type="checkbox"/> Personal, family or household <input type="checkbox"/> Business or commercial

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of \$1000.00.
9.90 %	\$ 9082.94(e)	\$ 27056.06	\$ 38139.94(e)	\$ 37138.94(e)

(e) means an estimate

YOUR PAYMENT SCHEDULE WILL BE:

Number of Payments:	Amount of Payments:	When Payments Are Due:
One Payment of	N/A	N/A
One Payment of	N/A	N/A
23 Payments	\$501.93	Monthly, Beginning 11/01/2007
Payments	N/A	Monthly, Beginning
One Final Payment	\$501.93	DUE ON 10/01/2013

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 2% of the part of the payment that is late.
Prepayment. If you pay off all your debt early, you may be charged a minimum finance charge.
Security Interest. You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. Total Cash Price

- A. Cash Price of Motor Vehicle and Accessories \$ 22879.00(A)
 1. Cash Price Vehicle \$ 22879.00
 2. Cash Price Accessories \$ N/A
 3. Other (Nonexemptable) Describe N/A \$ N/A
 Describe N/A \$ N/A
 B. Document Preparation Fee (not a governmental fee) \$ 55.00(B)
 C. Smog Fee Paid to Seller \$ N/A(C)
 D. (Optional) Theft Deterrent Device (to whom paid) N/A \$ N/A(D)
 E. (Optional) Theft Deterrent Device (to whom paid) N/A \$ N/A(E)
 F. (Optional) Surface Protection Product (to whom paid) N/A \$ N/A(F)
 G. (Optional) Surface Protection Product (to whom paid) N/A \$ N/A(G)
 H. Sales Tax (on taxable items in A through G) \$ 1900.31(H)
 I. Optional DMV Electronic Filing Fee \$ N/A(I)
 J. (Optional) Service Contract (to whom paid) FIDELITY \$ 2300.00(J)
 K. (Optional) Service Contract (to whom paid) N/A \$ N/A(K)
 L. (Optional) Service Contract (to whom paid) N/A \$ N/A(L)
 M. Prior Credit or Lease Balance paid by Seller to N/A \$ N/A(M)

(see downpayment and trade-in calculation)

- N. (Optional) Gap Contract (to whom paid) SCOTT CHEVRO \$ 600.00(N)
 O. (Optional) Used Vehicle Contract Cancellation Option Agreement \$ N/A(O)
 P. Other (to whom paid) N/A \$ N/A(P)
 For N/A

Total Cash Price (A through P) \$ 27834.31 (1)

2. Amounts Paid to Public Officials

- A. License Fees \$ 149.00(A)
 B. Registration/Transfer/Titling Fees \$ 64.00(B)
 C. California Title Fees \$ 87.75(C)
 D. Other \$ N/A(D)
 Total Official Fees (A through D) \$ 221.75 (2)

3. Amount Paid to Insurance Companies

- (Total premiums from Statement of Insurance column a - b) \$ N/A (3)
 4. ☐ Smog Certification or ☐ Exemption Fee Paid to State \$ N/A (4)
 5. Subtotal (1 through 4) \$ 28056.06 (5)

STATEMENT OF INSURANCE

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

	Term	Premium
\$ N/A Ded. Comp., Fire & Theft	Mo. \$	N/A
\$ N/A Ded. Collision	Mo. \$	N/A
bodily injury \$ N/A Limits	Mo. \$	N/A
Property Damage \$ N/A Limits	Mo. \$	N/A
Medical \$ N/A	Mo. \$	N/A
\$ N/A	Mo. \$	N/A
Total Vehicle Insurance Premiums	\$	N/A

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

Buyer X
 Co-Buyer X N/A
 Seller X

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Application for Optional Credit Insurance

- ☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both
☐ Credit Disability (Buyer Only)

	Term	Exp.	Premium
Credit Life	N/A	Mo. \$	N/A
Credit Disability	N/A	Mo. \$	N/A
Total Credit Insurance Premiums	\$		N/A

Insurance Company Name

N/A

Home Office Address

N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. **DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details).**

You want to buy the credit insurance.

Date X Buyer Signature X N/A Age

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SCOTT CHEVROLET POND

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6. Total Downpayment

A. Agreed Trade-In Value Yr _____ Make _____ \$ _____ N/A

Model _____ Odor _____

VIN _____

B. Less Prior Credit or Lease Balance \$ _____ N/A

C. Net Trade-In (A less B) (Indicate if a negative number) \$ _____ N/A

D. Deferred Downpayment \$ _____ 1000.00

E. Manufacturer's Rebate \$ _____ N/A

F. Other \$ _____ N/A

G. Cash \$ _____ 1000.00

Total Downpayment (C through G) \$ _____ (E)

(If negative, enter zero on line 8 and enter the amount less than zero as a positive number on line 1M above)

7. Amount Financed (5 less 6) \$ _____ 27056.06 (7)

OPTIONAL GAP CONTRACT A gap contract (debit cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1N. See your gap contract for details on the protection it provides. If part of this contract, **A TOTAL LOSS**

Term _____ Mos _____ Name of Gap Contract _____

You want to buy a gap contract.

Buyer X _____

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1J, 1K, and/or 1L above.

FIDELITY WARRANTY

1J Company _____ Term _____ Mos, or _____ Miles

1K Company _____ Term _____ Mos, or _____ Miles

1L Company _____ Term _____ Mos, or _____ Miles

Buyer X _____

SELLER ASSISTED LOAN

BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.

N/A

Proceeds of Loan From _____ N/A

Amount \$ _____ Finance Charge \$ _____ N/A

Total \$ _____ Payable in _____ N/A

Installments of \$ _____ \$ _____

from this loan is shown in item 8D.

AUTO BROKER FEE DISCLOSURE

If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

☐ Name of autobroker receiving fee, if applicable: _____

SELLER'S RIGHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the back giving the Seller the right to cancel if Seller is unable to assign this contract to a financial institution will apply.

X _____ X _____

Buyer _____ Co-Buyer _____

OPTION: ☐ You pay no finance charge if the Amount Financed, item 7, is paid in full on or before _____, Year _____. SELLER'S INITIALS _____

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

WARNING:

YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.

FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.

6/5 X _____ X _____

Representations of Buyer: Seller has relied on the truth and accuracy of the information provided by you in connection with the Trade-In Vehicle. You represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount is more than the amount shown above in item 6B as "Prior Credit or Lease Balance," you must pay Seller the excess on demand. If the payoff amount is less than the amount shown above in item 6B as "Prior Credit or Lease Balance," Seller will refund the difference to you.

Buyer X _____ Co-Buyer X _____

Notice to Buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have a complaint concerning this sale, you should try to resolve it with the seller.

Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.

After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair or deceptive practice for the seller to make a unilateral change.

Buyer Signature X _____ Co-Buyer Signature X _____

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION

California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a 2-day contract cancellation option on used vehicles with a purchase price of less than \$40,000, subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle subject to identification under California law. See the vehicle contract cancellation option agreement for details.

Buyer Signature X _____ Date 09/17/07 _____ Co-Buyer Signature X _____ Date _____

Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X _____ Address _____

GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement with the Buyer or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing.

Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.

Guarantor X _____ Date _____ Guarantor X _____ Date _____

Address SCOTT CHEVROLET CREDIT INC 09/17/07 Address _____

Seller Signs _____ Date _____ By X _____ Title _____

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SCOTT CHEVROLET PONT

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GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT



(excludes Saturn)

CUSTOMER NAME: [REDACTED]

VIN: 1 / G / 1 / 2 / T / 5 / 7 / N / 5 / 7 / F / [REDACTED]

1. Customer Incentive

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) _____ to the down payment of this vehicle, (b) _____ where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) _____ a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
CONSUMER CASH---CWE	\$ 1000.00	07-318-24
	\$ N/A	
	\$ N/A	
	\$ N/A	
	\$ N/A	
Total Incentive Amount Received		\$ 1000.00

2. Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc.)

- a. I elect to receive _____
in lieu of _____ and/or _____
- b. I elect to receive _____

- CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE -

- a. Vehicle Incentive Acknowledgment. I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery on 09/17/07. I acknowledge receipt of incentive(s) as described in Item _____ and release GM Division from any future claim or obligation for incentive(s) on this unit.

Is vehicle equipped with OnStar? _____ Yes XX No

- b. OnStar Terms and Conditions Acknowledgment. I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com, or by contacting OnStar as described below).

I understand that in order to cancel the OnStar service in my vehicle, I must press the blue OnStar button in my vehicle or call 1.888.4OnStar (1.888.466.7827) or TTY 1.877.248.2080 and request that my Services be cancelled.

Purchaser/Lessee Signature: [REDACTED]

Date: 09/17/07

The undersigned person, as Dealer representative, certifies that the information on this application is true and correct, and the incentive(s) described in Item _____ and the Onstar Terms and Conditions have been provided to the said purchaser/lessee who has taken delivery of referenced unit through this dealership, and that properly completed accurate delivery data has been forwarded to General Motors or Saab Cars USA.

Authorized Dealer Signature: [Signature]
Dealership Name: SCOTT CHEVROLET PONTIAC GMC

Date: 09/17/07
Dealer Code: _____

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

2007 MALIBU SEDAN 2LT

41U BLACK

83C TITANIUM

ORDER NO. KCNNMR/TRE

STOCK NO.

VIN 1G1 ZT57 N5 7F

CHEVROLET MOTOR DIVISION

GENERAL MOTORS CORPORATION

100 RENAISSANCE CENTER

DETROIT MI 48243-1114

VEHICLE INVOICE 1AD91083898

*****13*20179S

MODEL & FACTORY OPTIONS

MSRP

INV AMT

RETAIL - STOCK

1ZT69 MALIBU SEDAN 2LT

19920.00

18824.40

INVOICE 07/18/06

AY0 SIDE IMPACT AIR BAGS,

295.00

244.85

SHIPPED 07/18/06

DRIVER AND FRONT PASSENGER

EXP I/T 07/30/06

LZ4 ENGINE, 3.5L V6 SFI

N/C

N/C

INT COM 07/31/06

MN5 4-SPEED AUTO TRANSMISSION

0.00

0.00

PRC EFF 07/18/06

PCQ LUXURY & CONVENIENCE PACKAGE:

595.00

493.85

KEYS G0244 G0244

*INSIDE REARVIEW MIRROR, AUTO-

WFP-S QTR OPT-1

DIMMING W/COMPASS

BANK: GMAC - 061

*LIGHTED VANTITY MIRROR -

CHG-TO 20-179

PASSENGER

*READING LAMPS - REAR

SHIP WT: 3273

*FOG LAMPS

HP: 36.5

*(4) 16" FASCIA SPOKE CHROME

GMS: 20879.00

*BODY SIDE MOLDING, BODY COLOR

SUPPLR: 21815.18

CHROME INSERTS

MRM: 22979.00

DAN: 2LT

PCY FRONT SEATING PACKAGE:

450.00

373.50

MEMO 1041.45

*HEATED FRONT SEATS

*DRIVER SEAT 6-WAY POWER

TR0 INTERIOR DUAL READING LAMPS

0.00

0.00

T43 REAR SPOILER

175.00

145.25

UE1 1 YR ONSTAR SAFE & SOUND (ASK

695.00

576.85

DLR ABOUT TURN-BY-TURN NAV

UPGRADE)

U2K XM SATELLITE RADIO - SERVICE

199.00

165.17

FEE EXTRA 1ST 3 MONTHS INCL.

VK3 FRONT LICENSE PLATE BRACKET

0.00

0.00

YF5 CALIFORNIA EMISSIONS

N/C

N/C

TOTAL MODEL & OPTIONS

22329.00

20823.87

ACT 231 20804.00

DESTINATION CHARGE

650.00

650.00

H/B 261 669.87

LAM DEALER CONTRIBUTION

223.29

ADV 261 223.29

LAM GROUP CONTRIBUTION

223.29

EXP 65A 223.29

TOTAL

22979.00

21920.45

PAY 310 21920.45

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT

20951.78

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

POWER CHEVROLET EL MONTE

REMIT TO GMAC NO. 061

VIN 1G1ZT57N57F

\$ 21920.45 INV 1AD91083898

DUE 07/31/06 DEALER 20-179

REGISTRATION-VALID FROM		TYPE	LICENSE NUMBER
AUTO 09/18/2008 TO 09/18/2009		11	
VEHICLE IDENTIFICATION NUMBER		DATE	
1G1ZT57N57F		CHEV	
BODY TYPE MODEL		DATE FIRST SOLD	CLASS
SD		00/00/2007	FF
DATE ISSUED	TYPE VEN	MP	AX
09/13/2008	120	6	
	WC	UNLADEN/GAW	TOTAL FEE PAID
			\$208 1900

REGISTERED

OWNER

ALTADENA CA

LIEHOLDERS

GMAC
PO BOX 8128
COCKEYSVILLE

MD

R0044
L0134

21030
RI8091020085001

STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICLES
VALIDATED REGISTRATION CARD
READ REVERSE SIDE - IMPORTANT INSTRUCTIONS

U2755322

GM Vehicle Inquiry System Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) -
[Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN :	1G1ZT57N57F
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VEHICLE INFORMATION

Merchandising Model :		1ZT69 -2007 MALIBU SEDAN 2LT		Warranty Start Date :		09/17/2007					
BARS Order Type :		70 - RETAIL - STOCK									
Delivering Dealer :		SCOTT CHEVROLET 3333 SANTA ANITA AVE EL MONTE , CA 91731-2422 (626) 579-0500		Selling Source :		13 - CHEVROLET					
				Site Code :		20628					
				Business Associate Code :		223599					
Service Contract :		No	Branded Title :		No	Warranty Block :		No	PDI Status :		Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	07034	P0128 P0117 P0118, LOSS OF COOLANT, INSUFFICIENT HEAT REF TSB 07-06-02-001	01/30/2007	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	Yes	OnStar Status	Active	Refer to Help page for details or go to OnStar Online Enrollment (located on the "OnStar" tab in GM InfoNET) or (888)ONSTAR1 (888) 667-8271.		
XM Equipped	Yes	XM Radio ID	5XXUK042	XM Status	Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/17/2007	51 miles	09/17/2010	36051 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/17/2007	51 miles	09/17/2013	100051 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/17/2007	51 miles	09/17/2015	80051 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/17/2007	51 miles	09/17/2012	100051 miles

36/50000 CALIFORNIA EMISSIONS	09/17/2007	51 miles	09/17/2010	50051 miles
84/70000 CALIFORNIA SELECT COMPONENT	09/17/2007	51 miles	09/17/2014	70051 miles

CLAIM HISTORY

R.O Date	R.O Number	Type	Labor Operation	Odometer Reading
09/08/2008	296089	#	N2411 - SWITCH - SEAT ADJUSTER - LEFT - REPLACE	29723 miles
09/08/2008	296089	#	C1131 - WEATHERSTRIP - REAR DOOR OPENING - LEFT - ALIGN OR REPLACE	29723 miles
09/08/2008	296089	#	J9995 - CUSTOMER CONCERN NOT DUPLICATED	29723 miles
08/23/2008	295309	#	J3529 - ENGINE COOLANT CROSSOVER PIPE REPLACEMENT	29072 miles
08/23/2008	295309	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	29072 miles
07/18/2008	080210	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	25874 miles
07/18/2008	080210	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	25874 miles
07/18/2008	080210	#	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	25874 miles
04/07/2008	289325	#	C0010 - COWL AREA - RESEAL	13263 miles
04/07/2008	289325	#	E9448 - REPOSITION I-SHAFT TO CORRECT NOISE	13263 miles
04/07/2008	289325	#	C3157 - BODY LOCK PILLAR UPPER TRIM PANEL REPLACEMENT - RIGHT SIDE	13263 miles
03/03/2008	287752	#	J3500 - ENGINE COOLANT THERMOSTAT REPLACEMENT	12245 miles
03/03/2008	287752	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	12245 miles
11/26/2007	068401	#	C2020 - SUNSHADE REPLACEMENT - RIGHT SIDE	5672 miles
11/26/2007	068401	#	B7626 - MOLDING, ROOF TO QUARTER AT WELD JOINT - RIGHT - R&R OR RE	5672 miles
11/26/2007	068401	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	5672 miles
11/26/2007	068401	#	B7010 - EMBLEM AND/OR NAMEPLATE - ONE - REPLACE	5672 miles
11/14/2007	067807	#	B4400 - REAR SIDE DOOR UP/DOWN ADJUSTMENT - RIGHT SIDE	4616 miles
11/14/2007	067807	#	Z2173 - SOUTHERN CALIFORNIA AIR FILTER OFFER	4616 miles
11/14/2007	067807	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	4616 miles
09/26/2007	065040	#	C1080 - WEATHERSTRIP - FRONT DOOR OPENING - RIGHT - ALIGN OR REPLA	865 miles
07/18/2006	A15853	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.



Case Number: 156153
Originator Name: John Ferguson 866-790-5700 John_Ferguson@gmexpert.com
Created Date: 02/22/2009

Vehicle Info

***VIN:** 1G1ZT57N57F [REDACTED] **MSRP:** 22979.0 ***TAC #:** 10397268
Year: 2007 **Make:** Chevrolet **Model:** Malibu
Vehicle Comments & TAC Explanation:
remove spoiler

Original Purchase Date: 09/17/2007

*** Repurchase Mileage:** 35049
*** Original Purchase Condition:** New

Vehicle Owner(s)

Entity Type Person
*** Names(s) on Title:** [REDACTED] *** Title State:** CA
*** Primary Owner:** [REDACTED]
*** Address** [REDACTED]
*** City** Altadena *** State** CA *** ZIP Code:** [REDACTED]
*** Day Phone:** [REDACTED] *** Home Phone:** [REDACTED] *** Cell Phone:** [REDACTED]
*** E-mail:** [REDACTED] *** Fax Phone:** [REDACTED]

*** Reason Repurchase** Recurring steering issues, inop

UCC Codes (M0105) Steering - General - Inoperative

Repurchasing Dealer:

*** Dealer #:** 114560 **Dealer Name:** TEAM CHEVROLET-HUMMER
Region: 10 **District:** 1312
*** Phone:** (626) 449-3333 **Fax:** (626) 792-3632
*** Contact Name:** Chris Williams *** Contact Title:** Svc Mgr **E-Mail:**

Repair

*** Contact Name:** *** Contact Title:**

Vehicle Location: -

Customer's Attorney

Legal Case Ref. #: 7646860893 **Tax Id:** 951777103 **Tax Id Type:** Fed ID
Firm Name: Hodges & Associates **Contact:** A Clifton Hodges **1099:** Y
Address: 4 East Holly Street
City: Pasadena **State:** CA **Zip Code:** 91103
Phone: (626) 564-9797 **Fax:** (626) 564-9111 **E-mail:**

Local Counsel

Firm Name: **Contact Person:**
Address: **State:** **Zip Code:**
City: **Fax:** **E-mail:**
Phone:



Case Number: 156153
Originator Name: John Ferguson 866-790-5700 John_Ferguson@gmexpert.com
Created Date: 02/22/2009

Vehicle Lien Holder

Type of Secured Interest:	Standard Lien	* Company:	GMAC	Account #:	[REDACTED]
Payoff Amount:	22687.25	Per Diem:	6.1	Payoff Date:	2009-03-13
Contact or Attention:	Payoff Dept.	Address	600 N Marienfield, Suite 2..	ZIP Code:	79701
City	Midland	State	TX	E-mail:	
Day Phone:	(800) 216-4622	Fax:			

Transaction Details

Siebel Request #:	7646860893	* Disposition:	Auction	Trans. State:	CA
* Trans. Type:	Straight	Trans. Source:	Early Res - NISM - Vol Mediated		
Compliance Type:		Compliance Date:			
* Closing Date:	2009-03-03	Money to Dealer:	0.0	Money to Manuf.:	0.0

Repurchase Vehicle

Replacement VIN:

Disposition:

*** Processing Instructions:** straight repurchase

Disbursement(s)

Payment Type	Payee	Payee Line 2	Amount
Joint Customer/Attorney Repurchase	Jose Matias	Hodges & Associates	9281.6
Lien Payoff	GMAC		22687.25

HODGES AND ASSOCIATES

A PROFESSIONAL LAW CORPORATION

A. CLIFTON HODGES
JAMES S. KOSTAS
BERTA PETERSON-SMITH*

* OF COUNSEL

4 HOLLY STREET
SUITE 202
PASADENA, CA 91103
TEL (626) 564-9797
FAX (626) 564-9111

FAX TRANSMITTAL COVER SHEET

DATE: January 13, 2009
CASE NAME: [REDACTED] v GMC
NUMBER OF PAGES: 4 INCLUDING THIS COVER SHEET

PLEASE DELIVER TO:
NAME: Cynthia Suniga GM/BRC
FAX: (866) 485-4463

FROM: Dennis Smith/A. Clifton Hodges
.....

Hi Cynthia...Please find executed Release of Claim herewith.

Regards – Dennis Smith - Hodges and Associates

IF THERE ARE ANY PROBLEMS, ERRORS, OR OMISSIONS WITH THIS
TRANSMISSION, PLEASE CONTACT THE PERSON NAMED ABOVE

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE AND ANY ACCOMPANYING DOCUMENTS MAY BE
SUBJECT TO THE ATTORNEY/CLIENT PRIVILEGE, AND AS SUCH CONFIDENTIAL INFORMATION INTENDED ONLY
FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE
RECIPIENT IDENTIFIED ABOVE, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR
COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN
ERROR, PLEASE IMMEDIATELY NOTIFY THE SENDER BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE AND
ANY ACCOMPANYING DOCUMENTS TO SENDER AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.

RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 31,592.00, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

{Delete and use below as appropriate}

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,339.57, made payable to GMAC; the second in the amount of \$ 8,255.65, made payable to [REDACTED] and Hodges & Associates.

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ {31,592.00, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ {31,592.00, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

Initials: *JM*
Page 1 of 3

(iv) That the Vehicle shall not exceed 35,049 (enter current odometer here) plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);

(d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he is entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS 11TH DAY OF
JANUARY, 2009.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE 35,049

DATE SIGNED: 1/11/09

WITNESS

[Redacted Signature]

Claimant's Signature

Claimant's Signature

Initials: [Redacted]

Page 2 of 3

Address

Address

ALTADENA, CA _____
City, State, Zip Code

City, State, Zip Code

STATE OF CALIFORNIA

COUNTY OF LOS ANGELES

Sworn to (or affirmed) and subscribed before me this 11th day of JANUARY,
20 09, by Jose Matias.

Marta Beatriz Servin
Signature of Notary Public

MARTHA BEATRIZ SERVIN
Print, type or stamp Commissioned Name of Notary Public



Personally Known _____ OR Produced identification ☒

Type of identification CA DL A9060632

My commission expires: MAR. 28, 2010

CC: File
LG0025-T
Rev 05/01/07

Initials _____
Page 3 of 3



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

October 30, 2008

Paul Urena
Scott Chevrolet
3333 Santa Anita Ave
El Monte, CA 91731

RE: [REDACTED]

Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]

Dear Mr. Urena:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

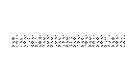
- Sales contract, buyer's order, finance agreement, including a conversion invoice (if any), the incentives acknowledgement form, the Actual Cash Value statement of any trade and a copy of the application of title.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, as well as technician notes and time punches. Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to **1-866-233-3014**. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact me at **1-866-790-5600 ext 11166**. My office hours are Monday between 11:30 a.m. and 6:15 p.m., Tuesday through Thursday between 9:30 a.m. and 7:15 p.m., and Friday between 9:30 a.m. and 3:45 p.m., Eastern Time.

Sincerely,

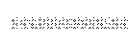
Linda Cheatham



October 30, 2008

Page 2

General Motors Corporation





General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

November 24, 2008

A.Clifton Hodges, Esq.
Hodges & Associates
4 E Holly St Ste 202
Pasadena, CA 91103

RE: [REDACTED]
Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]
Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down Payment	\$ 1,000.00
13 Payments @ \$501.93	\$ 6,525.09
Subtotal:	\$ 7,525.09

Less Rebates/Incentives	- \$ 1,000.00
Less Usage/Depreciation	- \$ 3,258.89
Less Gap Insurance	- \$ 600.00
Subtotal	\$ 4,858.89

* Minus Payoff to lien holder (good through 12-01-08) \$ 23,560.44



* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Offer	\$ 28,476.64
Attorney's Fees	\$ 2,250.00
Total due to attorney and client:	\$ 4,916.20

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE
LG0074 V12212007
Attach.



CURRENT VEHICLE MILEAGE: _____

Client's Signature

Client's Signature

Date

Date



Lien Holder Information Request Form

Customer Name: [REDACTED] SSN: _____

VIN: 1G12T57N57F [REDACTED] YR/MAKE 2007 Chevrolet Malibu

Lending Institution Information:

Account #: [REDACTED]

Institution Name: GMAC

Institution Address: _____

City: _____ State: _____ Zip Code: _____

Contact Person: _____

Telephone #: [REDACTED]

Payoff: \$ 23,560.44

Good Until: 12-01-08 NEXT DATE DUE _____

Per Diem: \$ 6.32 (OR) % _____

(59 Payments of 72 left)

LATE CHARGES PAID: \$ _____ LATE CHARGES DUE: \$ _____

No. Payments Made: 13 at \$ 501.93 /month

Total Amount of Payments Made : \$ 6,525.09

Total Interest Paid to Date: \$ _____ as of _____

2000 \$ _____ 2002 \$ _____ 2004 \$ _____ 2006 \$ _____

2001 \$ _____ 2003 \$ _____ 2005 \$ _____ 2007 \$ _____

Revised Payoff: \$ _____

Good Until: _____ NEXT DATE DUE _____

Per Diem: \$ _____ (OR) % _____

LATE CHARGES PAID: \$ _____ LATE CHARGES DUE: \$ _____

No. Payments Made: _____ at \$ _____ /month

Total Amount of Payments Made : \$ _____

Total Interest Paid to Date: \$ _____ as of _____

2000 \$ _____ 2002 \$ _____ 2004 \$ _____ 2006 \$ _____

2001 \$ _____ 2003 \$ _____ 2005 \$ _____ 2007 \$ _____



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

January 5, 2009

A.Clifton Hodges, Esq.
Hodges & Associates
4 E Holly St Ste 202
Pasadena, CA 91103

RE: [REDACTED]
Service Request: 71-646860893
2007 Chevrolet Malibu
Vehicle Identification Number: 1G1ZT57N57F [REDACTED]
Customer Relationship Specialist: Cynthia Suniga

Dear Mr. Hodges:

Regarding the above case, General Motors Corporation would like to make the following repurchase offer on your client's 2007 Chevrolet Malibu for all defendants. This offer is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

General Motors Corporation requires a vehicle inspection be performed at a General Motors dealership prior to the issuance of any funds. The vehicle inspection will take place at the selling dealership. The vehicle must be without any undisclosed damage and/or damage beyond normal wear and tear for the year/mileage of the vehicle. Appropriate repurchase documents will be sent to the selling dealership who will then contact you to arrange an inspection at a mutually agreeable date and time. If for some reason the selling dealership is unacceptable to your client, please let me know immediately. Once the inspection has been completed satisfactorily and the necessary documents have been returned, the following repurchase offer will be processed:

Down-Payment	\$ 1,000.00
Payments 14 @ \$501.93	\$ 7,027.02
<u>Registration Fees</u>	<u>\$ 208.00</u>
Subtotal:	\$ 8,235.02
Less Rebates/Incentives	- \$ 1,000.00
Less Gap Insurance	- \$ 600.00
<u>Less Usage/Depreciation</u>	<u>- \$ 1,132.37</u>



GMC



HUMMER



* Minus Payoff to lien holder (good through 1-15-08) \$ 23,339.57

* Check amounts are subject to change if this offer letter is not received in time for the current payoff amount to be processed.

Repurchase Total	\$ 31,592.22
------------------	--------------

<u>Attorney's Fees</u>	<u>\$ 2,750.00</u>
------------------------	--------------------

Total due to attorney and client:	\$ 8,255.65
-----------------------------------	-------------

The financial information, pre-repurchase inspection and receipt of release documents must all be completed within 30 calendar days from the date of your acceptance of our offer. All aftermarket items (if applicable) must be present on the vehicle at the point of inspection. Any damages beyond normal wear and tear that is noted during the inspection must be repaired and paid for by your client before proceeding.

Furthermore, this settlement offer is contingent upon General Motors receiving a completed W-9 containing your Federal Tax ID. Failure to return the W-9 will result in a delay of processing this offer. To assist in ensuring the security of this information, the W-9 form needs to be faxed back to GM separately from all other settlement documents. The W-9 form can be downloaded from the IRS website at www.irs.gov. In addition, the IRS website will provide instructions for completing the W-9.

General Motors requests you make this offer available to your client at the earliest possible opportunity. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us via the facsimile number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0074 V12212007

Attach.



CURRENT VEHICLE MILEAGE: _____

Client's Signature

Client's Signature

Date

Date



RELEASE OF CLAIM

1. I, [REDACTED] (hereinafter referred to as "Releasor(s)"), as buyers(s) of a certain 2007 Chevrolet Malibu, bearing Vehicle Identification Number 1G1ZT57N57F [REDACTED] (hereinafter referred to as "Vehicle") and in consideration of payment by General Motors Corporation (hereinafter referred to as "GMC") of \$ 28,476.64, said payment to be made as outlined below, does for him and each and all of his representatives, heirs, successors and assigns, hereby releases and discharges GMC, its subsidiaries, divisions, officers, representatives, employees, stockholders, authorized dealers, successors and assigns and all other persons, firms or corporations, who are or might be claimed to be liable, of and from any and every claim, demand or right, including but not limited to those for diminution in value, repair costs, or any other economic or non-economic injuries, losses, breach of warranty damages and/or punitive damages, cost of suit and attorney(s) fees resulting or alleged to have resulted from the promotion, use or sale of, or any defect and/or nonconformities in the design or manufacture or assembly in the aforesaid Vehicle, including but not limited to those alleged in or that may be inferred from allegations set forth in any pleading or any claims made by the Releasor(s).

2. As consideration for this Release, and for the payment described above to be tendered in the form of two checks: the first, in the amount of \$ 23,560.44, made payable to GMAC; the second in the amount of \$ 4,916.20, made payable to Hodges & Associates & Jose Matias..

Note: These checks are subject to change if current registration, signed offer letter and signed Release(s) are not received in time for current payoff to be processed. Additionally, a penalty charge will be imposed if conditions are not met as outlined on the original letter. It is also expressly agreed:

(a) That upon receipt of the consideration described above, Releasor(s) will convey clear and unencumbered title of the vehicle to GMC, will execute a limited Power of Attorney in favor of GMC to correct any errors in title, and will execute an Odometer Statement.

(b) In the event the Vehicle is damaged, disabled, driven excessively or destroyed in any manner up to and including after Releasor(s) executes this Release, but before GMC tenders payment of the consideration described above, payment of the consideration above shall be modified as follows:

(i) If the estimated cost of repair of the aforementioned Vehicle is less than the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, Releasor(s) shall tender said Vehicle with clear title to GMC upon receipt of \$ 28,476.64, less the estimated cost of repair to said Vehicle,

(ii) If the estimated cost of repair of said Vehicle exceeds the value of said Vehicle, said value to be determined as outlined in Paragraph (iii) below, GMC shall make payment of said consideration to Releasor(s) of \$ 28,476.64, less said value of said Vehicle, and,

(iii) For purposes of i, ii, and iii, the value of said Vehicle is the average retail value of a 2007 Chevrolet Malibu as determined by the Edmunds book, at the time this Release is executed by Releasor(s).

(iv) That the Vehicle shall not exceed _____ {enter current odometer here} plus 1,000 miles on the odometer at time of exchange. In the event the Vehicle does exceed the above stated mileage, the payment of the consideration above shall be modified as follows: a reduction of

Initials: _____

payment of 44.5 cents per mile in excess of the agreed upon mileage. This shall not apply if a delay in the transaction is caused by GMC or its authorized dealer.

(c) That Releasor(s) fully understands that this is a final settlement and disposition of all disputes as to legal liability for and as to the nature and extent of any damages claimed from GMC by Releasor(s);

(d) That neither GMC's payment of the consideration recited above nor the negotiations preliminary to the execution of this Release shall be considered an admission of liability or wrongdoing by GMC to any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(e) That Releasor(s) and his attorneys have reviewed the provisions of this Release and that the contents of this Release have been explained to Releasor(s) by counsel prior to its execution;

(f) That Releasor(s) represents and warrant(s) that he entitled to give a full and complete release of the claims which are the subject hereof;

(g) That Releasor(s) has not assigned or otherwise transferred any interest in any claims which are the subject hereof;

(h) That Releasor(s) shall not at any time hereafter commence, maintain or prosecute, or cause encourage or advise be commenced, maintained or prosecuted any action, suit, proceeding or claim based in whole or in part upon or arising out of or in any way connected with any of the matters released herein;

(i) That Releasor(s) do hereby for himself, his heirs, executors, administrators, successors and assigns covenant to defend, indemnify and save harmless GMC from any of the claims or causes of actions alleged in or to be inferred from allegations set forth in the matter indicated above;

(j) That no promise, agreement, statement or representation except as expressed in this release has been made to been relied upon by Releasor(s) and that this document of 3 pages contains the entire agreement between Releasor(s) and GMC.

INTENDING TO BE LEGALLY BOUND BY THE TERMS OF THIS RELEASE THE
UNDERSIGNED HAS AFFIXED HIS/HER SIGNATURE THIS _____ DAY OF
_____, 20_____.

The undersigned has carefully read and understands this release and signs it to resolve the claim described above.

CURRENT VEHICLE MILEAGE _____ DATE SIGNED: _____

WITNESS: _____

Claimant's Signature

Claimant's Signature

Address

Address

Initials: _____

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____,
20____, by [REDACTED].

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File
LG0025-T
Rev 05/01/07

Privileged and Confidential Information**CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)**

By: LINDA CHEATHAM

State: CA

Customer Name: [REDACTED]

Service Request: 71-646860893

GM Legal File No.: N/A

Vehicle ID No.: 1G1ZT57N57F [REDACTED] In Service Date: 9/17/2007

Vehicle is: NEW BAC Code: 223599

Year, Make & Model: 2007 CHEVROLET MALIBU

Vehicle Purchased Used on: N/A

Lien holder: GMAC ☒ Other ☐DVM requests Purchase Price of
involvement?: Vehicle: \$22,979.00

Was TAC contacted for this vehicle (Y/N)? : CASE #10397268

NO

VEHICLE REPAIR HISTORY☐ **Engine/Fuel/Exhaust**

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
11/14/07	67807	*	4,616	C/S VEH IDLES ROUGH/CHECKED FOR DTC'S, NONE FOUND. ENGINE OPERATING AS DESIGNED. NO FAULTS FOUND
3/3/08	287752	3	12,245	C/S ENGINE COOLANT IS BOILING OVER/COOLANT LEAKING AND TEMP GAUGE UP TO ¾ OF THE WAY/FOUND THERMOSTAT STICKING AND SURGE TANK LEAKING AT SENSOR SEAL-REPLACED BOTH TO CORRECT COOLANT LEAK
8/23/08	295309	4	29,072	C/S THE VEH HAS BEEN LOOSING COOLANT. CUST CAN SMELL AND SEE COOLANT LEAKING AT THE INTAKE MANIFOLD/PRESSURE TESTED, COOLING SYSTEM LEAKING AT CROSSOVER PIPE GASKETS-REPLACED CROSSOVER PIPE GASKETS TO CORRECT COOLANT LEAK
9/8/08	296089	*	29,723	C/S THAT THE COOLANT IS LOW AND HAS NOTICED THAT THE TEMP GAUGE IS READING RIGHT BELOW THE RED. CUST WAS HERE LAST VISIT FOR COOLING SYSTEM REPAIRS/PRESSURE TEST COOLING SYSTEM, NO LEAKS FOUND AT THIS TIME. CHECKED FANS W/TECH 2, OPERATING AS DESIGNED. ROAD TESTED FOR OVERHEATING, UNABLE TO DUPLICATE COMPLAINT

☐ **Steering**

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
4/7/08	289325	*	13,263	C/S TICK OR TAP NOISE FROM STEERING COLUMN OR STEERING WHEEL AREA AT TIMES/INTERMEDIATE SHAFT NOISY AT TIMES-REPAIRED PER DOC #2084819 . LUBRICATED SHAFT
7/18/08	80210	3	25,874	C/S WHEN MAKING A RIGHT TURN IT'S HARD/FOUND POWER STEERING CONTROL MODULE FAULTY-REPLACED PSCM C/S REAR BEARING MAKING A WHINING NOISE/FOUND CLUNKING NOISE FROM FRONT SUSPENSION-REPLACED RACK AND PINION. TEST DROVE, NO MORE PROBLEM AT THIS TIME. SET TOE TO GM SPECS
7/25/08	80469	1	26,202	C/S WHEN MAKING A TURN MAKES A CRACKING NOISE AND ALSO VIBRATION. CHECKED ALIGNMENT AND MADE ADJUSTMENT. TEST DROVE AND NO MORE NOISE
8/23/08	295309	*	29,072	C/S THAT WHEN GOING OVER BUMPS THERE IS A CLUNKING NOISE

IN THE STEERING/INTERMITTENT SHAFT CLUNK-LUBRICATED
INTERMEDIATE SHAFT **PER TSB**

☐ Transmission

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
9/8/08	296089	*	29,723	C/S THAT THERE IS A BUZZING TYPE NOISE FROM THE TRANSMISSION WHEN DRIVING UP HILLS. HAS ONLY HAPPENED 3 TIMES ON THE FREEWAY EACH TIME. NO DTC'S STORED OR CURRENT. CAR WAS DRIVEN FOR 6 MILES ON UP HILL. CUST CONCERN COULD NOT BE DUPLICATED AT THIS TIME. CAR WORKING UNDER FACTORY SPECS

☒ Body/Trim

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
9/26/07	65040	1	865	C/S ALL 4 DOOR BODY SIDE WEATHER STRIPS ARE STAINED-REPLACED ALL 4 WEATHER STRIPS
11/14/07	67807	2	4,616	C/S VEH HAS WINDNOISE FROM RIGHT REAR DOOR/INSPECTED DOOR AND WINDOW SEALS AND DOOR ALIGNMENT. FOUND NO DEFECTS BUT WIND NOISE IS PRESENT-READJUSTED RIGHT REAR QUARTER OF DOOR FRAME FOR TIGHTER SEAL IN AREA OF WIND NOISE. OK NOW C/S PASSENGER SIDE SUNVISOR MIRROR COVER DOES NOT STAY OPEN/FOUND VANITY MIRROR BROKEN AT HINGE-SOP MIRROR
11/26/07	68401	2	5,672	CUSTOMER RETURNING FOR SPECIAL ORDER PART PASSENGER SIDE MIRROR COVER LOOSE/FOUND VANITY MIRROR BROKEN AT HINGE-REPLACED RIGHT VANITY MIRROR AND THEN FOUND BROKEN PARTS INSIDE RATTLING LIKE DRIVER SIDE-REPLACED SUN VISOR C/S DRIVER SIDE SUNVISOR MAKING NOISE WHILE DRIVING/FOUND BROKEN PARTS INSIDE SUNVISOR RATTLING AROUND INSIDE-REPLACED DRIVERS SUNVISOR C/S GETTING WIND TYPE NOISE FROM BOTH REAR DOORS WHILE DRIVING AT 30 MPH AND ABOVE/ROAD TESTED NOISE HEARD FROM REAR SEAT ONLY. PERFORM CAB PRESSURE BUBBLE TEST, FOUND THIS TEST TO BE INCUNCLUSIVE. USE 3M MASK TAPE, TAPE WINDOW MOLDING. NOISE STILL THERE. TAPE OFF XM ANTENNA AND FRONT WINDSHIELD, NOISE STILL THERE. TAPE OFF REAR WINDOW AND TRUNK, TAPE OFF FUEL DOOR AND REAR FENDER LINER, NOISE STILL THERE. TAPE OFF FRONT INNER FENDER LINER, NOISE STILL THERE. ROAD TESTED W/MGR TO CONFIRM NOISE STILL PRESENT W/ALL BODY OPENINGS TAPED OFF. MGR RECOMMENDED TO INSPECT BODY FOR ANY SEAMS OR CRACKS. INSPECTED BODY UNDERCARRIAGE, FOUND ALL SEAMS TO BE FINE. CHECKED FOR STRUCTURAL DAMAGE, NONE FOUND. ROAD TESTED COMPARABLE VEH FROM DLR FRONT LINE W/MANAGER AND FOUND NOISE TO BE PRESENT, EXACTLY THE SAME CONDITION. DETERMINED THAT NOISE TO BE INHERENT CONDITION TO THIS VEH W/REAR FIN "T" MISSING FROM MALIBU EMBLEM ON THE TRUNK DECK LID-REPLACED MALIBU EMBLEM
4/7/08	289325	*	13,263	C/S CAN HEAR WIND TYPE NOISE W/ALL WINDOWS ROLLED UP-R&R COWL MOLDINGS AND RESECURED TO CORRECT FLUTTERING C/S LEFT FRONT SEATBELT PILLAR AND LEFT REAR DOOR SKID PLATE NOT ASSEMBLED PROPERLY/VERIFIED LEFT FRONT PILLAR

MOLDING AND LEFT REAR OUT OF PLACE. POOR FIT/NOT SECURED-
REINSTALLED MOLDINGS AND TRIM PILLARS

7/18/08	80210	*	25,874	C/S RIGHT FRONT SUNVISOR IS BROKEN/BROKEN HINGE-REPLACED VISOR PASSENGER SIDE C/S BOTH REAR DOORS WHEN GOING 40 MPH MAKE WIND NOISE VERY ROUGH. BASED ON INFO FROM LAST VISIT ON THIS CONCERN CALLED TAC, CASE #10397268 . HE ADVISED THAT FROM LAST VISIT ALL WAS DONE TO FIND A PROBLEM, SPOILER MAKING THE DIFFERNCE. WOULD IF CUST IS WILLING TO DRIVE W/O SPOILER TO COMPARE NOISE FACTOR
8/23/08	295309	*	29,072	C/S THAT THE LEFT REAR DOOR HAS EXCESSIVE WIND NOISE FROM TOP OF THE REAR DOOR. C/S THAT SCOTT CHEVROLET TRIED TO REPAIR THE DOOR AND NOW THE OOR DOES NOT SEEM TO CLOSE LIKE THE OTHER REAR DOOR AND FEELS LOOSE AT THE HINGES/FOUND DOOR OPENING WEATHERSTRIP CRUSHED-ORDERED WEATHERSTRIP
9/8/08	296089	2	29,723	C/S THAT THE DRIVER SEAT WILL NOT MOVE FORWARD OR BACKWARD-PART IS IN, REPLACED LEFT SEAT SWITCH C/S THAT THERE IS EXCESSIVE WIND NOISE FROM THE LEFT REAR DOOR-PARTS IN, REPLACED LEFT REAR DOOR WEATHERSTRIP

☐ Electrical

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
7/18/08	80210	*	25,874	C/S DAY LIGHTS ARE OUT/DRL LIGHTS ARE THE LOW BEAMS W/LESS VOLTAGE/CHECKED DRL LIGHTS FOR OPERATION. CHECKED FOR DTC'S W/TECH 2, NONE IN CURRENT OR HISTORY. TESTED ALL LIGHTS, ALL WORKING C/S TEMP GAUGE WILL GO UP TO ¾ AND THEN WILL GO DOWN- COULD NOT DUPLICATE
8/23/08	295309	*	29,072	C/S THAT THE DRIVER SEAT POWER ADJUSTMENT FORWARD OR BACK STOPS WORKING AT TIMES. CHECKED MOTORS-ORDERED LEFT FRONT SEAT SWITCH

☐ Glass

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
11/14/07	67807	*	4,616	C/S WINDSHIELD HAS SCRATCHES-INSPECTED AND FOUND NO SCRATCHES

☐ Wheel/Tires

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
4/7/08	289325	1	13,263	C/S VEH SOUNDS, RIDES AND FEELS LIKE AN OLD BEAT UP VEH. SUSPENSION IS VERY NOISY, ALWAYS SOUNDS LIKE SOMETHING IS RUBBING OR HITTING/LEFT FRINT TIRE HAS FLAT SPOT AND CUPPING-ROTATED AND BALANCED W/SVC SUSPENSION

☐ Other

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
11/14/07	67807	*	4,616	SOUTHERN CALIFORNIA AIR FILTER OFFER

THE STATE LEMON LAW READS:

Days out of service: 30 calendar days

Repairs: same nonconformity has been subject to repair four or more times and the consumer has at least once directly notified the manufacturer of the need for repair

Time period: 18 months after delivery to the consumer or 18,000 miles

Does Lemon Law state nonconformity must continue to exist?

If applicable, safety-related repairs: same nonconformity has been subject to repair two or more times, and the consumer has at least once directly notified the manufacturer of the need for repair

Safety-related time period: 18 months after delivery to the consumer or 18,000 miles

Number of repair attempts in the presumption period:	8
Total days out of service during the presumption period:	18
Total days out of service during customer's ownership:	18

PERTINENT VEHICLE INFORMATION PROVIDED BY District Service Manager

PERTINENT VEHICLE INFORMATION PROVIDED BY DEALER SERVICE MGR(S)

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

RECOMMENDATION

Recommend Repurchase @ 13,263 miles
Within Warranty 3/36

RATIONALE

Steering---Multiple repairs and replacement @ 13,263 Miles
-Gear Assembly, Power Steering – Replace
-Steering Control Module Faulty Replaced
-Replaced Rack and Pinion-Suspension
-Steering / Intermittent Shaft Clunk-Lubricated

REASON FOR REMOVAL

CRS FINAL OFFER:

DATE:

OFFER TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$

**PLAINTIFF'S FINAL
DEMAND:**

DATE:

AMOUNT TO CUST: \$ ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
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TEAM MANAGER APPROVING:

Date:

