

UNION PONTIAC-BUICK-GMC 2301 RT 22 WEST UNION N.J. 07083

Phone Number 908-964-8110 Fax Number 908-964-3907

Web Address UNION PONTIAC.COM Email TOMP@UNION PONTIAC.COM

FAX TRANSMITTAL FORM

	To: MARK VALVERDI Name: CC: Phone:	Prom: Tom Pale win Date Sent: U/17/01 Number of Pages:	
Message: —	Fax: \$66-480 - 3630 HAFEEZAH	SUTTON	
1 100-100-1			

THOMAS M. PALLADINO FIXED OPERATIONS MANAGER

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)





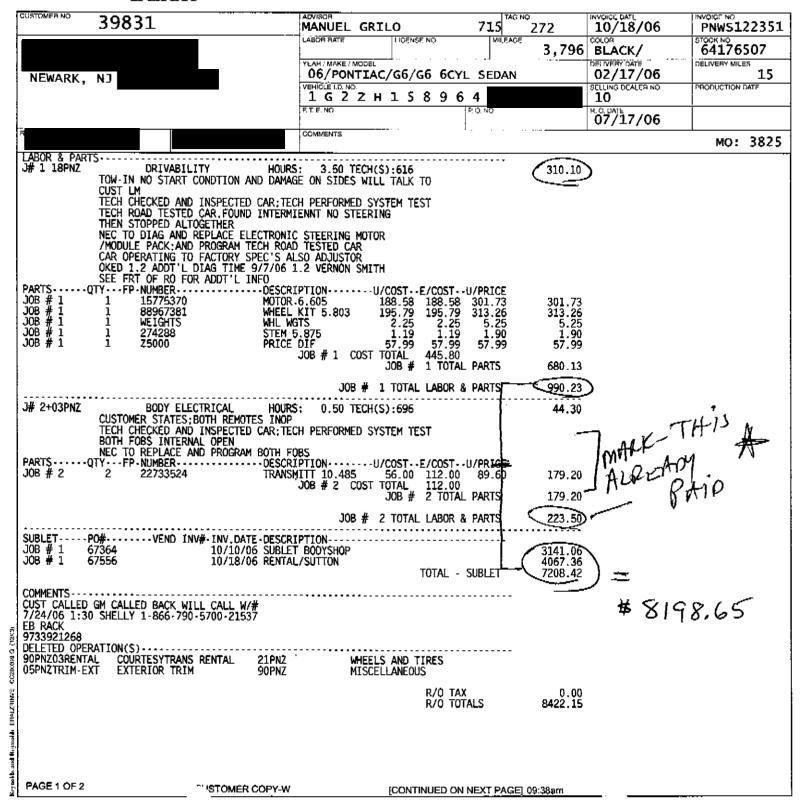
A GENERAL MOTORS SUPERSTORE
Pontiac • GMC • Buick Inc.

2301 Rt. 22 West Union, NJ 07083 Tel. (908) 964-8110 Fax (908) 964-3907



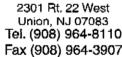














NYOICE NO.

STOCK NO.

PNWS122351

15

MO: 3825

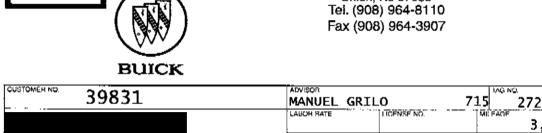
64176507 DELIVERY MILES

PRODUCTION DATE



10/18/06

COLOR



	LABOH HATE	LIGENSE NO.	3,796	BLACK/
	YEAR / MAKE / MODEL		3,730	DOLIVERY DATE
NEWARK, NJ	06/PONTIAC/	G6/G6 6CYL SI	EDAN	02/17/06
NEWARK, NJ	VEHICLE I.D. NO.	-		SELUNG DEALER NO.
		158964		10
	F. T. E. NO.	P. O. N	5.	H. O. DATE 07/17/06
DI CONTRACTOR DE LOS ANOMES DE	COMMENTS			
WARRANTY CLAIM DETAIL TOTALS				
CLAIM# TOTAL 8422.45				
CLAIM TOTALS 8422.45				
APPROVED BY SIGNATURE				
DCS AUDIT SLIP				
DCS DATA FILE: GMGMWF.276				
10/18/2006 WARRANT 1155	Y NEW CLAIM			
RO NUMBER RO DATE VIN 122351 07/17/2006 1G2ZH158964	DIV DEAL 6 0800		VICE ADVISOR #	
CUSTOMER NAME - FIRST:	MIDDL	E:		
TAST	PHONE : WORK :	FIOME	·	
LN JOB CT CC PC PART-NO. TOT-P		LHRS OHRS NET-	AMT. LAB-TOT.	٨٨
1 01 CV 4 15775370 622 LN-TOT: 8198.95 TECH SSN:	14 4X Z1242 AUTH COD	3.5 726 E: AUTH A	8.41 310.10	X -
MEMO PART NUMBERS: 88967381	00274288			•
LN JOB CT CC PC PART-NO. TOT-P	TS FC LABOP	LHRS OHRS NET-	AMT. LAB-TOT.	
2 02 0J 2 22733524 <u>179</u> LN-TOT: 223,50 TECH \$\$N;	.20 6C R4490 AUTH COD	.5	44.30	
EN-1011 225,50 126H 55N	AOTH COD			
		R.O. TOTAL:	8422.45	
**************************************	EINVOIC	E ********	*****	

PAGE 2 OF 2

"ISTOMER COPY-W

[END OF INVOICE 1,09:38am

19/19/2086

REPAIR ORDER: Estimate ID: FINAL BILL 3549 5235

CITY AUTO BODY II

84 JOHNSON STREET NEWARK NJ 07105

Telephone: (973) 578-2070 Fax: (973) 578-4991 BAR # NJ Lic.#03651A

Owner:

Union Pontiac

Address:

Telephone:

Work Phone:

Vehicle:

2006 Pontiac G6 GT 2D Cpe

Insurer.

Claim #:

Gross Total:	\$3,141.06
Total:	\$3,141. 06
INSURANCE (Received):	\$0.00
Total Due:	\$3,141.06
Customer Responsibility:	\$0.00
CUSTOMER (Received):	\$0.00
Total Due:	\$0.06

IN 05:09PM 8/18/06 OUT 05:36PM 7/18/06 ELRAC, INC

1755 MORRIS AVE 908-853-9400 UNION NJ 07083-3516 2460

RENTAL AGREEMENT D781751 PAGE 1 OF 1

24-HOTTE DAY

RENTAL TYPE D

SOURCE F62217 - 023

UNIT 1

UNIT # NY21D7

LIC# MODEL COBA COLOR BLACK

IN 21220 OUT 19934

V# 1G1AK55F667

RENTER NEWARK LOCAL: (H) (W)

WI

SUMMARY OF CHARGES DAY - 24 HOUR PERIOD MILES NO CHARGE

> 930.00 30.00 31 DAYS

> > 5.00

140.00

DR. LACENSE STATE NJ 7/31/09 EXPIRE

DOB EYES HAIR s.s.#

EMPLOYER HERIZON

BILL TO Y CUST # F62217 UNION PONTIAC/GMC-60

ATTN: MANNY++ 2301 ROUTE 22 WEST

UNION NJ 908-964-1900 07083

5 DAYS DW 4 16.99 84.95 DAMAGE WAIVER 071806/072306

7.00 71.05 SALES TAX%

ADDITIONAL DRIVER

NO OTHER DRIVER PERMITTED

28 DOMSECFE

CLAIM INFO PERMISSION TO LEAVE STATE POL/CLAIM/PO# YES X NO

RO# 122351 1226.00 STATES NJ NY ONLY TOTAL CHARGES

INSURED CUSTOMER SIGNATURE ON FILE

PAYMENT INFORMATION REFUND

LOSS DATE AMOUNT PD.BY TYPE DATE AUTH

THEFT ACCIDENT

5/5,9

TYPE CAR TAX EXEMPT 71.05

BILL TO CUST F62217 1154.95

SHOP UNION PONTIA PHONE 908-964-1900

NAME

OPENED BY #206B4 PHILIP A MALCOLM CLOSED TICKET PAYMENT INFO CLOSED BY #206B4 PHILIP A MALCOLM

DEPOSITS

IN 12:41PM 10/16/06 OUT 05:44PM 8/18/06

ELRAC, INC

1755 MORRIS AVE 908-851-9400 RENTAL AGREEMENT D782805

24-HOUR DAY

UNION RENTAL TYPE D NJ 07083-3516 2460

SOURCE F62217 - 008

PAGE 1 OF 1

UNIT 1

UNIT # NY21D7

LIC# MODEL CORA COLOR BLACK

IN 22996 OUT

21220

V# 1G1AX55F667

RENTER NEWARK N.T LOCAL: (H) (W)

SUMMARY OF CHARGES DAY = 24 HOUR PERIOD

> MILES NO CHARGE

59 DAYS 30.00 1770.00

DR. LICENSE S9050431181

STATE NJ EXPIRE 7/31/09 DOB HTWT HAIR

EXES S.S.# **EMPLOYER** VERIZON

BILL TO Y CUST # F62217 UNION PONTIAC/GMC-60

ATTN: TOMMY - + 2301 ROUTE 22 WEST

UNION 908-964-1900 07083

DAMAGE WAIVER 081806/101606 16.99 1002.41 59 DAYS DW ₩

NT

SALES TAX€ 7.00 194.07

ADDITIONAL DRIVER NO OTHER DRIVER PERMITTED

28 DOMSECFE 5.00 140.00

TOTAL CHARGES

CLAIM INFO

PERMISSION TO LEAVE STATE POL/CLAIM/PO# YES X NO

RO# 122351 STATES NJ NY CT ONLY INSURED CUSTOMER SIGNATURE ON FILE

DEPOSITS

PAYMENT INFORMATION REFUND

LOSS DATE BAAL AR TARONK DATE AUTH THEFT ACCIDENT

TYPE CAR TAX EXEMPT 194.07

BULL TO CUST F62217 2912.41

SHOP PHONE NAME

CLOSED TICKET PAYMENT INFO

OPENED BY #206B4 PHILIP A MALCOLM CLOSED BY #20684 PHILIP A MALCOLM

5/1/9

3106.48



GM

MFD BY GENERAL MOTORS CORP

DATE DB/05 GVWR 1922 KG 4238 LB

GAMR FRE 1985 KG 2333 LB

GAWR RR 837 KG 1845 L8

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

1G2ZH158964

TYPE: PASS CAR

1422665465

PACE KO -MAN FRT 1585 KG

GAWR RR THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

1G2ZH158964

THE PASS CAS





























OIC Information

CCI Home

Statis

DICS Sorted By Priority

Body Control Module
U2111 Symptom 68
Lost Communications with Steeri

Les Tests

tels lent tent

Falled T

Not Run

Passed History

DTCs Sorted By Priority

Body Control Module
U2111 Symptom 00
Lost Communications with Steering
Control System

Look Took:

This Ignition:

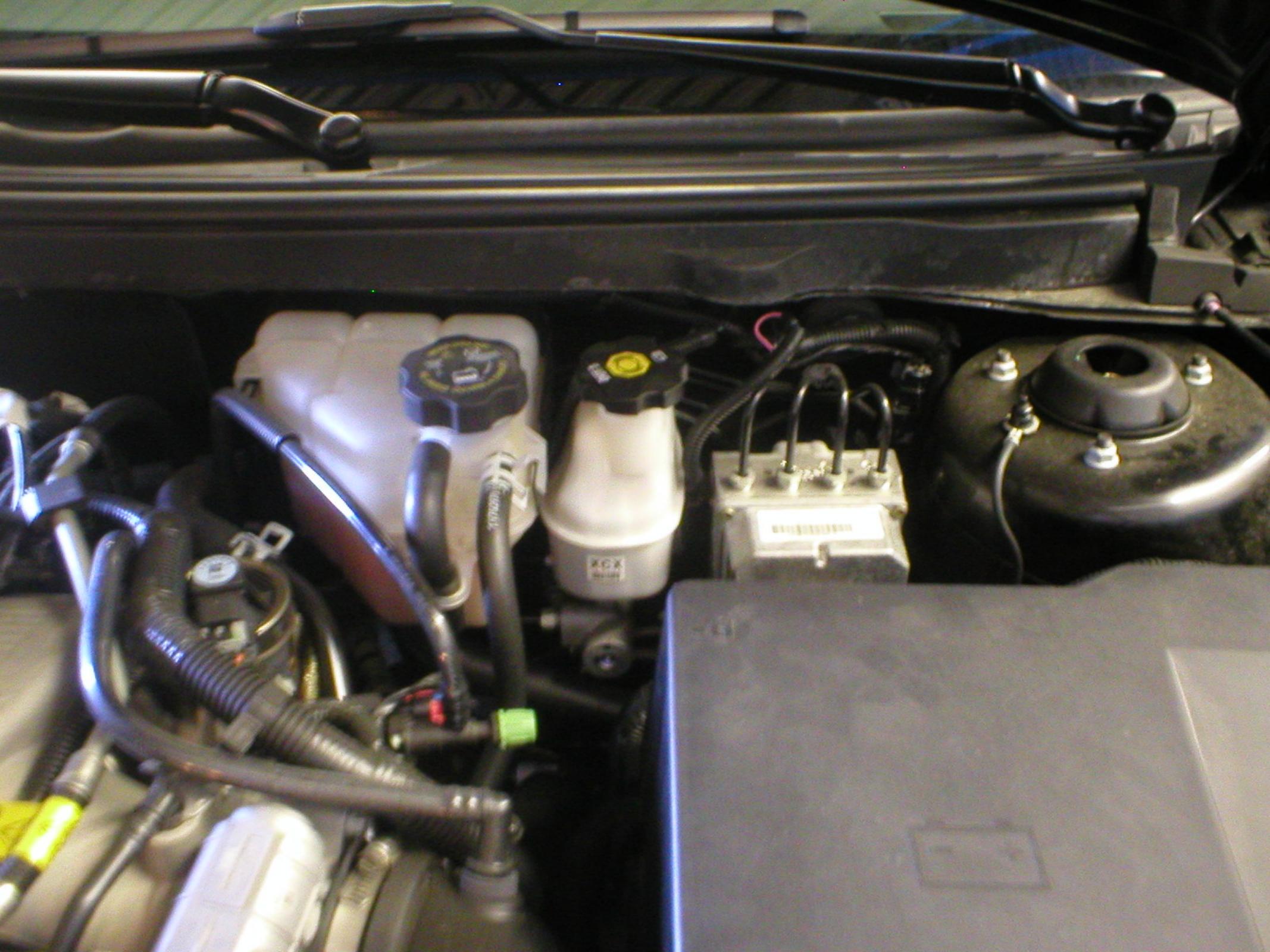
Since Clear:

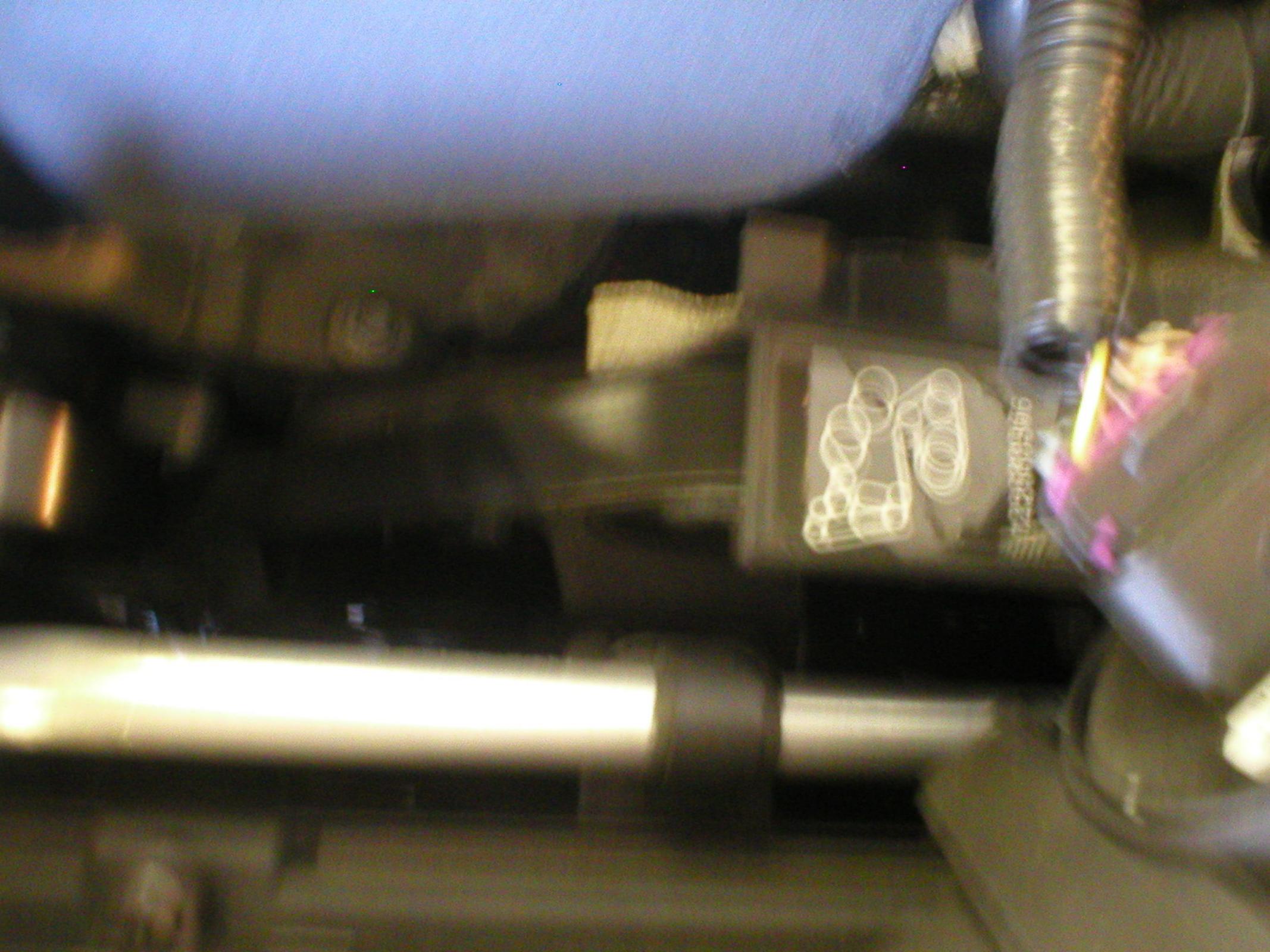
Failled/Current

Mak Run

Clear









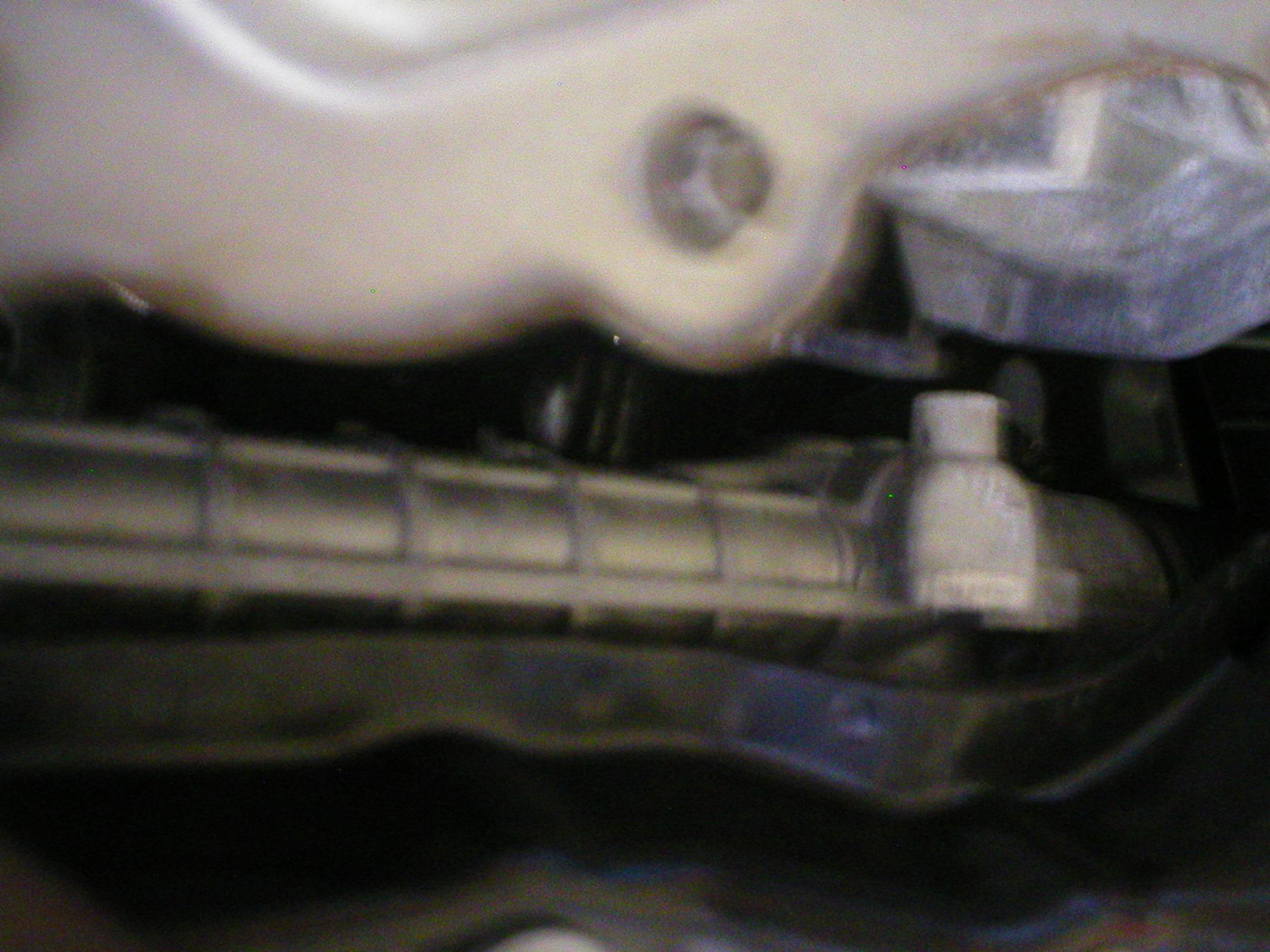


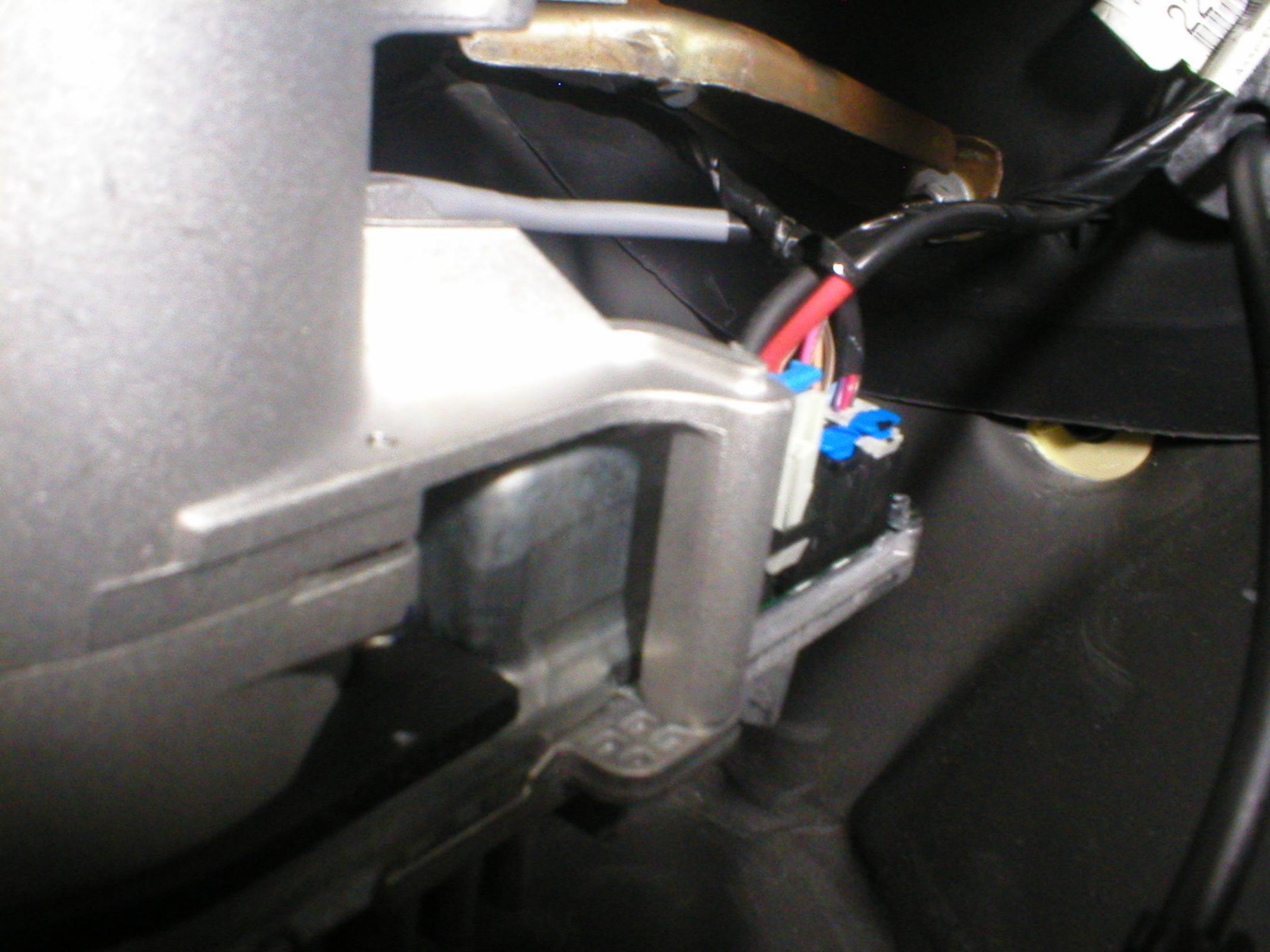


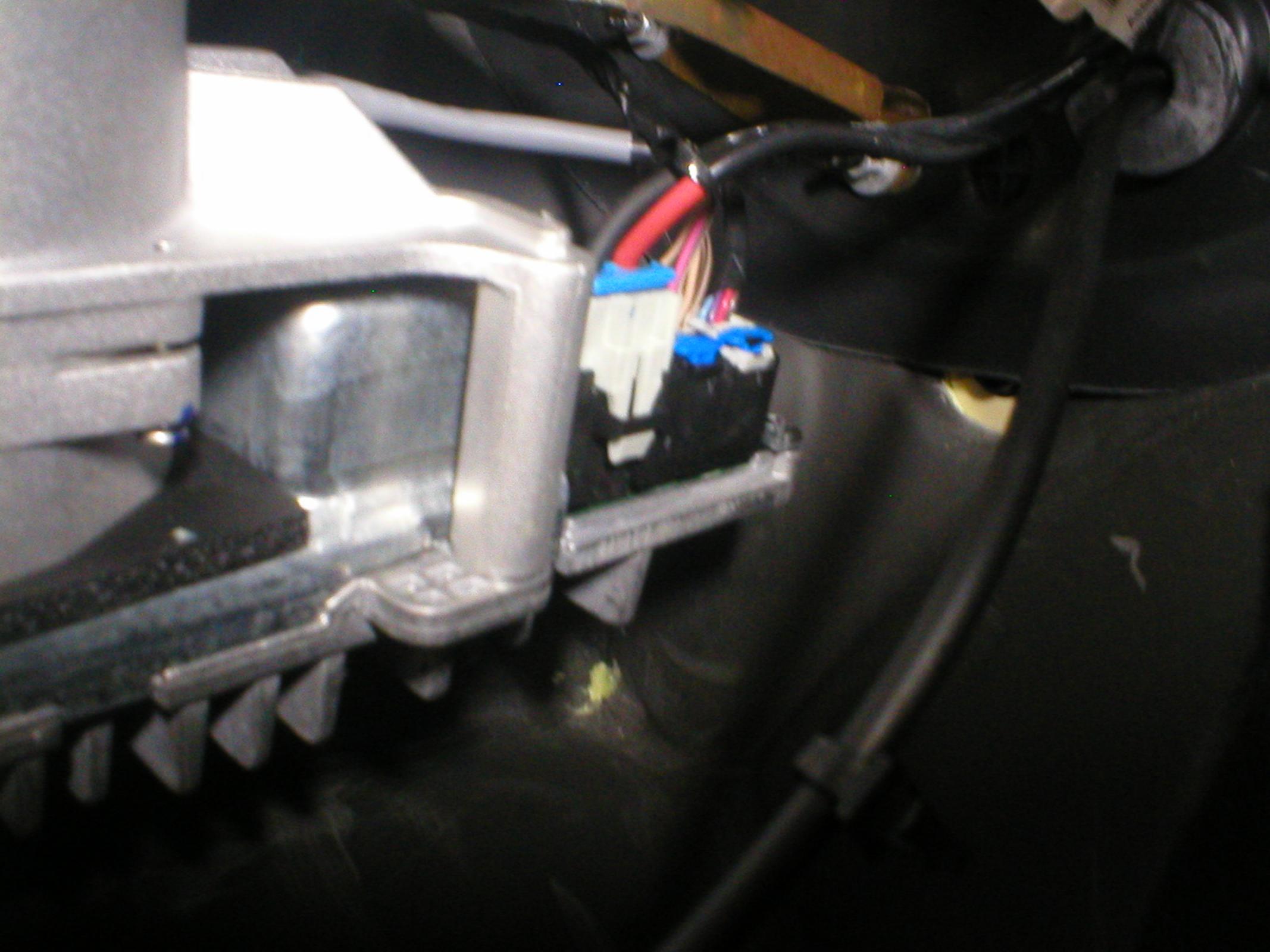
















PAR GMWA Pre-Authorization/Warranty Claim Tracking Form

	Customer and Vehicle	Information	
Date	11/21/06	Service Request # 1	-422665465
	1 1/2 1/00	Service Nequest # I	-422003403
Customer Name	4.0071145000		
VIN	1G2ZH158964	0 1 0 1	
In-Service Date	2/17/2006	Service Contract?	No
Current Mileage	3785	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	0
	Dealer and Claim I	ntormation	
Dealer Name	Union Pontiac-GMC-Buick		
Dealer Svc Mgr	Tom Palladin	DIr Warranty Admin:	Tom Palladin
Dealer Phone	(908) 964-1900	Dealer Fax	(908) 964-0022
Dealer BAC	158544		
Dealer Division and Cada	11 Dui 24657		
Dealer Division and Code	11-Bui-34657		
Repair Order Number Repair Order Close Date	122351 07/17/06	<u> </u>	
Labor Op. Code Z1242	Dollar Amt:	<u> </u>	
Labor Op. Code Z1242 Labor Op. Code Z1243	Dollar Amt:	0130.00	
Cause Code (CC)	MJ		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH: Parts and Labor Costs:	DO NOT PUT IN HOURS DO NOT PUT IN COSTS		
Net Amount:		8198.65	
Authorization Code:	DO NOT PUT IN AN	AUTH CODE	
Additional Comments for Dea		DI EAGE GOVERNOTALE : 2	A D
IF THIS CLAIM SHOULD READ FAX A COPY OF THE F			PAP
	Retain Copy with Deale	•	
Internal PAR Information			
Complaint:	.		
l	cust lost control of steering]	
Cause:	7		
<u> </u>	cust states steering failed	due to defect.	
Correction:	ropair ataoring and hadred		
	repair steering and body d		
Justification:	inspection did reveal steer	ing failure	
PAR CRM	Mark Valverde/PAR/ATX		
	_		

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

GM-PAR-Chassis, Rev. 06/20/97

(page 1 of 6)

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE & WHEEL SYSTEMS

Division: Pontiac Ref# 1422665465 VIN: 1G2ZH158964		
Claimant's Name (LAST, First)		
Inspected By: H. Vernon Smith, Jr. Organization: EAA Phone: (215) 364-6260 x Inspection Date: 9-7-06 Mileage at Inspection: 3,796		
I INSPECTION SUMMARY		
Following the inspection, summarize the tests and observations: No steering power assist by electronic system. Unable to rotate steering wheel. Tech II test, no communication with electronic steering system. Repair estimate \$3,879.35. Will fax on request. Vetronix no event recorded attached.		
II INTERVIEW - VEHICLE HISTORY		
Note to the inspector: In questions 3-5 below, document only the information which relates to the incident/allegation.		
1. <i>Name, address & phone number</i> of person being interviewed: , , , , , , , , , , , , , , , , , , ,		
2. Prior collision damage (date, description, etc.) <u>Unknown if damage on right side included in owner's claim</u>		
Repaired by:		
3. Describe existing vehicle conditions at the time of the incident(e.g. warning lights "On", tires worn, etc.):		
No abnormal conditions		
4. <i>Repairs</i> outside of warranty (what, when, by whom?): None		
5. Other <i>vehicle history</i> information (from person being interviewed or GM Warranty History)? None		
6. Last maintenance (date, description, by whom?): Maintenance Union Pontiac		
III INTERVIEW - INCIDENT DETAILS		
If vehicle is a truck, or a car trailering cargo at the time of the incident, estimated total weight of cargo and trailer: 0 lbs, Load description: None Load location:		

Describe the fellowing	Before the Incident	At the Beginning* and During the
Describe the following:		Incident
Steering (normal, other)	<u>Normal</u>	Steering locked up. I loss control of vehicle
Suspension (normal, other)	Normal	Normal
Engine (normal, other)	Normal	<u>Normal</u>
Transmission (normal, other)	Normal	<u>Normal</u>
Electrical (normal, other)	Battery has gone dead three times since ownership 2-17-06	<u>Normal</u>
Warning lights/messages	None	None
Unusual noises (from where?)	Intermittent noise in front, sometimes on turn	<u>None</u>
Smoke/steam (from where?)	None	None
Other	None	None

^{*}The beginning of the incident is the start of the sequence which resulted in the incident.

Exact incid	dent location:	Avon A	ve News	ark N.I

Type: <u>Concrete</u> , <u>ASPHALT</u> , <u>Gravel</u> , Cr	Describe:	
Condition: Wet, DRY, Icy, or Other?	If other, specify:	

Estimated vehicle speed 3 MPH Source of estimate: Driver

Incident occurred while: Accelerating, TURNING, Braking	. Coasting, Driving normally:
---	-------------------------------

What did you do after you realized something was wrong? Describe: Could not turn steering wheel, applied brakes

Any other comments or observations that have not been covered? **None**

IV VEHICLE INSPECTION

The vehicle inspection documents the physical evidence via color photographs and written observations. By recording your observations in the following section, you will be following a methodical inspection format.

Take color photographs of the following:

A. Exterior:

Front

Right side

Rear

VIN

Left side

Comments: Damage left and right side. Estimate of repair cost of \$3,879.36 includes both sides. See photo.

B. Corner assemblies, if applicable:

Struts/shocks Springs Control arms Ball joints

Steering knuckles Axle assemblies

Comments:		
Instrument panel & odometer		
Comments:		

D. Underhood:

Engine compartment Steering linkage Steering

Power steering lines/hoses, connections/clamps

Comments: No steering linkage damage or defect

E. Underbody:

Steering linkage
Scrapes or impact damage on the following:
Fuel tank
Tires/Wheels
Etc.

Comments: No damage

F. General Observations (Take photographs if applicable):

Anything on vehicle which is after-market: No

Anything on vehicle which is a modification: No

Anything on vehicle which is unusual, out-of-place, etc.: No

Other relevant information: None

V CHASSIS INSPECTION

Record your observations and measurements for the sections and questions which relate to the incident and items which were inspected. Write N/A for sections and questions unrelated to the customer allegation.

A. STEERING, SUSPENSION, WHEELS, AXLES:

Use the following table to identify what you did and what you found during the inspection. Identify the tests and test results for the applicable items. Describe anything relevant to the allegation that is not in normal working condition, does not function properly or is a non production part. Take appropriate photographs, and indicate whether or not a photograph was taken.

	OBSERVATIONS/TEST RESULTS
Steering system	No electronic power assist. Could not turn steering wheel
Steering linkage	No defect, no damage
Gear/rack and pinion	No defect, no damage
Steering column, ignition switch, intermediate shaft	Normal operation
Steering pump, drive, hoses, connections, flow, pressure	None. Electronic assist inoperative
PS fluid level and condition	Not equipped
Steering knuckle	No damage
Suspension components - LF	Normal
RF	Normal
LR	Normal
RR	Normal
Rear axle assembly	Normal
Deformation to the frame	Normal
	OBSERVATIONS/TEST RESULTS
Describe evidence of axle/ suspension/ tire contact with frame, body or components	<u>None</u>
Describe contact of the under- carriage with the road surface (road, shoulder, curb, or grass)	None
Electronic level control system/components	No defects
Engine (normal, other)	Normal
Electrical (normal, other)	Battery dead.
Warning lights/messages	None
Wheels (damage/impact marks)	None
Codes/numbers for failed components. Describe	Tech II test, no communication with electronic steering assist. See photos.
Other	

B. ECM/PCM

Stored codes? (Y/N) $\ _$ If yes, list code number and description.

CODE COUNTS

DESCRIPTION

		No codes				(page 5 of 6)
Other	comments:					
			PEED-SENSITIVE Soad-sensing suspens		II out this section for suspive suspensions)	pension
1. En	-	cs per the service m	anual and record any	current or history	codes. (Enter "none" if	no codes are
CURR CODE		<u>des</u>	<u>DE</u>	ESCRIPTION		
HIST(<u>des</u>	<u>D</u> E	ESCRIPTION		_
State condu	which proced ct tests whic	dures were followed,	record the results of ly of components. For	each test, and sta	ored codes which relate to te the root cause of the ore in the General Guidelin	code. Do not
			ons, and components t evident. See photo		cate whether the damag	e was the result
3. Oth	er comments	S:				
D. <u>TII</u>	RE INSPECT	<u>'ION</u>				
1. <u>IDE</u>	ENTIFICATIO	DN:				
LF RF	TIRE BRAN (Goodyear Michelin Michelin		TIRE SIZE (P205/70R15) P225/50R16 P225/50R16	PRESSURE (<u>psi)</u> <u>27</u> <u>8</u>	AVE. TREAD DEPTH 32nds of inch 9 9	
LR RR	Michelin Michelin	Sport Sport	P225/50R16 P225/50R16	27 26	<u>7</u> <u>8</u>	

Describe any damage to tires, such as scrapes, marks due to impact, cuts, tread separation, flat spots etc. LF None
RF None
LR None
RR None
TIRE PLACARD DATA: Record the following data: (located on driver's door edge or inside the decklid) SIZE PRESSURE (psi) PRESSURE AT MAXIMUM LOAD(psi)
TIRES <u>P225/50R16</u>
SPARE TIRE
VI SITE INSPECTION
Make a diagram of the incident scene showing where the vehicle started, the path of the vehicle, and all points of impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary. Comments: Not relevant
impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary.
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impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary. Comments: Not relevant VII Other Report Information Check here if there was evidence of a "Fire-Related" event. According to NHTSA, "fire" means combustion or burning of material in or from a vehicle as evidenced by flame. The term also includes, but is not limited to, thermal events and fire-related phenomena such as smoke, sparks or smoldering, but does not include events and phenomena associated with a normally

FIELD PHOTOGRAPHIC NOTES

DIVISION:	Pontiac	REF#	1422665465
VIN:	1G2ZH158964		
CLAIMANT	'S NAME (LAST,FIRST)		
INSPECTOR	: H. VERNON SMITH, JR	<u> </u>	EAA
215-364-6260)		
INSPECTION	N DATE: 9-7-06 MILE	AGE: 3,796	

PHOTO ID. NUMBER AND DESCRIPTION

55.	Not relevant	
56,57.	Vehicle and case ID	
58,59,60,61,6	2. Body	
63.	Damage right side	
64,66,67,68,69.70. <u>Damage left side</u>		
71.	Odometer reading	
72,73,74.	No electronic steering communication with Tech II	
75,76.	Engine master cylinder full, belt tight	
78,79,80,81,82,83,84. Steering linkage, no defects		
85,86.	Steering module wiring connection good	

GM-PAR-Chassis, Rev. 06/20/97

(page 1 of 6)

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2. Prior collision damage (date, description, etc.) Unknown if damage on right side included in owner's claim		
Repaired by:		
-		
3. Describe existing vehicle conditions at the time of the incident(e.g. warning lights "On", tires worn, etc.):		
No abnormal conditions		
4. <i>Repairs</i> outside of warranty (what, when, by whom?): None		
5. Other <i>vehicle history</i> information (from person being interviewed or GM Warranty History)? None		
6. Last maintenance (date, description, by whom?): Maintenance Union Pontiac		
III INTERVIEW - INCIDENT DETAILS		
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Suspension (normal, other)	Normal	Normal
Engine (normal, other)	Normal	<u>Normal</u>
Transmission (normal, other)	Normal	<u>Normal</u>
Electrical (normal, other)	Battery has gone dead three times since ownership 2-17-06	<u>Normal</u>
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Condition: Wet, DRY, Icy, or Other?	If other, specify:	

Estimated vehicle speed 3 MPH Source of estimate: Driver

Incident occurred while: Accelerating, TURNING, Braking	. Coasting, Driving normally:
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Front

Right side

Rear

VIN

Left side

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B. Corner assemblies, if applicable:

Struts/shocks Springs Control arms Ball joints

Steering knuckles Axle assemblies

Comments:		
Instrument panel & odometer		
Comments:		

D. Underhood:

Engine compartment Steering linkage Steering

Power steering lines/hoses, connections/clamps

Comments: No steering linkage damage or defect

E. Underbody:

Steering linkage
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Etc.

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PS fluid level and condition	Not equipped
Steering knuckle	No damage
Suspension components - LF	Normal
RF	Normal
LR	Normal
RR	Normal
Rear axle assembly	Normal
Deformation to the frame	Normal
	OBSERVATIONS/TEST RESULTS
Describe evidence of axle/ suspension/ tire contact with frame, body or components	<u>None</u>
Describe contact of the under- carriage with the road surface (road, shoulder, curb, or grass)	None
Electronic level control system/components	No defects
Engine (normal, other)	Normal
Electrical (normal, other)	Battery dead.
Warning lights/messages	None
Wheels (damage/impact marks)	None
Codes/numbers for failed components. Describe	Tech II test, no communication with electronic steering assist. See photos.
Other	

B. ECM/PCM

Stored codes? (Y/N) $\ _$ If yes, list code number and description.

CODE COUNTS

DESCRIPTION

		No codes				(page 5 of 6)
Other	Other comments:					
			PEED-SENSITIVE Soad-sensing suspens		II out this section for suspive suspensions)	pension
1. En	-	cs per the service m	anual and record any	current or history	codes. (Enter "none" if	no codes are
CURR CODE		<u>des</u>	<u>DE</u>	ESCRIPTION		
HIST(<u>des</u>	<u>D</u> E	ESCRIPTION		_
State condu	which proced ct tests whic	dures were followed,	record the results of ly of components. For	each test, and sta	ored codes which relate to te the root cause of the ore in the General Guidelin	code. Do not
			ons, and components t evident. See photo		cate whether the damag	e was the result
3. Oth	er comments	S:				
D. <u>TII</u>	RE INSPECT	<u>'ION</u>				
1. <u>IDE</u>	ENTIFICATIO	DN:				
LF RF	TIRE BRAN (Goodyear Michelin Michelin		TIRE SIZE (P205/70R15) P225/50R16 P225/50R16	PRESSURE (<u>psi)</u> <u>27</u> <u>8</u>	AVE. TREAD DEPTH 32nds of inch 9 9	
LR RR	Michelin Michelin	Sport Sport	P225/50R16 P225/50R16	27 26	<u>7</u> <u>8</u>	

Describe any damage to tires, such as scrapes, marks due to impact, cuts, tread separation, flat spots etc. LF None		
RF None		
LR None		
RR None		
TIRE PLACARD DATA: Record the following data: (located on driver's door edge or inside the decklid) SIZE PRESSURE (psi) PRESSURE AT MAXIMUM LOAD(psi)		
TIRES <u>P225/50R16</u>		
SPARE TIRE		
VI SITE INSPECTION		
Make a diagram of the incident scene showing where the vehicle started, the path of the vehicle, and all points of impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary. Comments: Not relevant		
impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary.		
impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary.		
impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary. Comments: Not relevant		
impact. Make measurements and record on the diagram. Inspect the scene for tire marks. Take color pictures and enter comments below. If significant other vehicle or property damage occurred, take pictures of the damage, if possible, and make notes as necessary. Comments: Not relevant VII Other Report Information Check here if there was evidence of a "Fire-Related" event. According to NHTSA, "fire" means combustion or burning of material in or from a vehicle as evidenced by flame. The term also includes, but is not limited to, thermal events and fire-related phenomena such as smoke, sparks or smoldering, but does not include events and phenomena associated with a normally		





INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CDR File Information

Vehicle Identification Number	1G1ZT61896F
Investigator	Donald J Hutelin, EAA
Case Number	71-490797160
Investigation Date	Friday, March 16 2007
Crash Date	Wednesday, March 7 2007
Filename	1G1ZT61896F CDR
Saved on	Friday, March 16 2007 at 09:20:09 AM
Collected with CDR version	Crash Data Retrieval Tool 2.8077
Reported with CDR version	Crash Data Retrieval Tool 2.8077
Event(s) recovered	None

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times. The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced.

The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event, then the Deployment Level Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:

- -SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM will record up to the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a Non-Deployment Event, is 5 MPH.
- -Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combined "X" and "Y" axis.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.
- -Brake Switch Circuit Status indicates the status of the brake switch circuit.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.
- -Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit. The Passenger Belt Switch Circuit Status for 2005 vehicles is only available on the Cadillac STS. Also, the Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), will always report a default value of "Buckled".
- -The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.
- -If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.
- -The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.
- -Steering Wheel Angle data is displayed as a positive value, when the steering wheel is turned to the right, and a negative value, when the steering wheel is turned to the left.

SDM Data Source:

- All SDM recorded data is measured, calculated, and stored internally, except for the following:
- -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.
- -The Belt Switch Circuit is wired directly to the SDM.





Hexadecimal Data

\$01 00 03 00 00 00 00 00 00 \$02 30 00 00 00 00 00 00 00 \$03 02 00 00 00 00 00 \$03 02 00 00 00 00 \$04 02 00 00 00 00 00 00 \$05 00 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 \$05 00 00 00 00 00 00 00 \$05 00 00 00 00 00 00 00 \$05 00 00 00 00 00 00 00 00 \$05 00 00 00 00 00 00 00 00 00 \$05 00 00 00 00 00 00 00 00 00 00 00 00 0
\$03
\$05 00 00 00 00 00 00 00
\$06
\$07 00 20 00 00 00 00 00 \$08 \$E9 8B 00 00 00 00 00 \$00 \$00 \$00 \$00 \$00 \$00
\$08 E9 8B 00 00 00 00 00 00 \$09 \$00 77 77 00 00 00 00 \$00 \$00 \$00 \$00 \$
\$09 00 77 77 00 00 00 00 \$0A \$0A \$0B \$3C \$01 \$01 \$0F \$00 \$00 \$00 \$00 \$00 \$00 \$00 \$00 \$00
\$0B 3C 01 01 0F 00 00 00 \$0C 80 00 80 00 00 00 00 \$0D 00 00 00 00 00 00 00 \$0E 40 00 00 00 00 00 00
\$0C 80 00 80 00 00 00 00 \$0D 00 00 C0 00 00 00 00 \$0E 40 00 00 00 00 00 00
\$0D 00 00 C0 00 00 00 00 \$0E 40 00 00 00 00 00 00
\$0E 40 00 00 00 00 00 00
\$0F BA 00 00 00 00 00 00
\$10 47 31 5A 54 36 31 38
\$11 39 36 46 31 33 34 36 \$12 35 35 00 00 00 00 00
\$13 00 00 00 00 00 00 00
\$14 00 00 00 00 00 00 00
\$15 00 00 00 00 00 00 00
\$16 03 06 0C 16 34 00 00 \$17 03 03 03 03 00 00 00
\$18 03 03 00 00 00 00 00
\$19 07 07 00 00 00 00 00
\$1B 3F 00 00 66 00 78 00 \$1C 3F 00 00 06 00 18 00
\$1D 00 00 00 00 00 00 00 00
\$1E 4F 4F 00 00 00 00 00
\$1F 20 00 00 00 00 00 00
\$20 40 00 00 00 00 00 00
\$22 00 8E 00 00 00 00 00
\$24 00 00 00 00 00 00 00
\$25 00 00 00 00 00 00 00 \$26 00 00 00 00 00 00 00
\$26 00 00 00 00 00 00 00 \$27 FF 00 FF 00 00 00 00
\$2A 00 00 00 00 00 00 00
\$2B 00 00 00 00 00 00 00
\$2D 00 00 00 00 00 00 00 \$2E 00 FF F0 0C 24 00 00
\$2F FE FE OC 24 00 00 00
\$30 9D 00 00 00 00 00 00
\$31 FF FF FF FF FF 80 00 \$32 F8 80 FF 80 00 00 00
\$33 FF FF FF FF FF 80 00
\$34 FF FF FF FF FF 80 00
\$35 FF FF FF FF FF 80 00
\$36 FF FF FF FF FF 80 00 \$37 F8 80 F8 0F 0F CA FE
\$38 FF 80 C0 80 FF C0 FC
\$39 FF FF FF FF FF 80 00
\$3A FF FF FF FF 80 00
\$3B 7F 0F 1F 1F 3F 00 00 \$3C FF FF FF FF FF C0
\$3D FF FF FF FF FF 00
\$3E FF FF FF FF 00 00 00
\$3F 00 00 F0 00 00 00 00 \$40 E0 FF 00 00 00 00 00
\$40 E0 FF 00 00 00 00 00 \$41 F8 F8 90 00 00 00 00
\$42 80 FF FF FF FF 00 00
\$43 FF FF FF 00 00 00 00

1G1ZT61896F





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$44 FF FF FF FF FF 00
$45 FF FF FF FF FF 00
$46 FF FF FF FF FF 00
$47
   FF FF FF FF FF OO
$48
   FF FF FF FF FF 00
$49 FF FF FF FF FF 00
$4A FF FF FF FF FF 00
$4B FF FF FF FF FF 00
$4C FF FF FF FF FF 00
$4D
   FF FF FF FF FF 00
$4E FF FF FF FF FF 00
$4F FF FF FF FF FF 00
$50 FF FF FF FF FF 00
$51
   F0 00 00 F0 00 00 00
$52
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$53 FF FF FF 00 00 00 00
$54
   82 FF FF 00 00 00 00
$55
   FF FF FF FF FF 00
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   F8 F8 90 C0 00 00 00
$68
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$6E FF FF FF FF FF 00
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$77
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$78
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$79
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$7B FF FF FF FF FF 00
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$02 01 02 03 04
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$04 01 02 03 04
$05
   $06
   FF FF FF FF
$07
   $08 FF FF FF FF
$0D
   41 48 37 31 31 32 52 35 32 30 37 32 32 4A 35 56
$0E
   01 59 D3 B3
$0F
   41 4A 37 31 31 32 52 35 32 30 37 32 32 4A 34 46
$10 01 59 D3 B3
$14 FF FF FF FF
$17
   $18
   FF FF FF FF
$21
    32 16 B8 0B D0 2E 91 9A
$22
   69 67
$23
   31 5A FA FA FA FA
$24
   31 5A FA FA FA FA
$25
    31 5A FA FA FA FA
$26
    31 5A FA FA FA FA
$40
   00 00
$41
   3F 00 00 06 00 18
$42 10 E4
$43
   00 00 8E 80
$44 C6 00 00 FC 80 C0
1G1ZT61896F
```







INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CDR File Information

Vehicle Identification Number	1G2ZH558364
Investigator	Larry Grummer
Case Number	71-498134801
Investigation Date	Friday, April 6 2007
Crash Date	
Filename	1G2ZH558364 CDR
Saved on	Friday, April 6 2007 at 11:22:36 AM
Collected with CDR version	Crash Data Retrieval Tool 2.8061
Collecting program verification	3528E9B2
number	3320E9BZ
Reported with CDR version	Crash Data Retrieval Tool 2.8061
Reporting program verification	3528E9B2
number	3020E9BZ
	Block number: 00
Interface used to collected data	Interface version: 52
interface used to collected data	Date: 08-16-06
	Checksum: C100
Event(s) recovered	None

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times.

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SDM Data Limitations:

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- -The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.
- -Steering Wheel Angle data is displayed as a positive value, when the steering wheel is turned to the right, and a negative value, when the steering wheel is turned to the left.

1G2ZH558364 Printed on: Friday, April 6 2007 at 11:23:52 AM





SDM Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

- -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.
- -The Belt Switch Circuit is wired directly to the SDM.





Hexadecimal Data

\$01	00	00	00	00	00	00	00
\$02	30	00	00	00	00	00	00
\$03	02	00	00	00	00	00	00
\$04	02	00	00	00	00	00	00
\$05	00	00	00	00	00	00	00
\$06	00	0A	00	00	0A	53	52
\$07	00	20	00	00	00	00	00
\$08	00	FF	00	00	00	00	00
-							
\$09	00	6C	6C	00	00	00	00
\$0A	00	00	00	00	00	00	00
\$0B	3C	02	01	0F	00	00	00
\$0C	80	00	80	00	00	00	00
\$0D	F6	1C	C0	00	00	00	00
\$0E	00	00	00	00	00	00	00
\$0F	BA	00	00	00	00	00	00
		32	5A	48		35	38
\$10	47				35		
\$11	33	36	34	31	38	30	36
\$12	32	35	00	00	00	00	00
\$13	00	00	00	00	00	00	00
\$14	00	00	00	00	00	00	00
\$15	00	00	00	00	00	00	00
;16	03	06	0C	16	34	00	00
\$17	03	03	02	03	00	00	00
\$18	02	02	00	00	00	00	00
		07					
\$19	07		00	00	00	00	00
\$1B	3F	00	00	67	00	7A	00
\$1C	3F	00	00	06	00	1A	00
\$1D	00	00	00	00	00	00	00
\$1E	4F	4F	00	4F	00	01	00
\$1F	33	C0	00	00	00	00	00
\$20	40	00	00	00	00	00	00
\$21	FF	FF	00	00	50	00	00
\$22	00	8F	00	00	00	00	00
\$24	00		00	00	00	00	00
		00					
\$25	00	00	00	00	00	00	00
\$26	00	00	00	00	00	00	00
\$27	FF	00	FF	00	00	00	00
\$2A	00	00	00	00	00	00	00
\$2B	00	00	00	00	00	00	00
\$2D	00	00	00	00	00	00	00
\$2E	00	FF	F0	05	99	00	00
\$2F	00	FE	05	9в	00	00	00
\$30	9D	00	00	00	00	00	00
\$31	FF	FF	FF	FF	FF	80	00
-							
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\$34	FF	FF	FF	FF	FF	80	00
\$35	FF	FF	FF	FF	FF	80	00
\$36	FF	FF	FF	FF	FF	80	00
\$37	F8	80	F8	0F	0F	CA	FE
\$38	FF	80	C0	80	FF	C0	FC
\$39	FF	FF	FF	FF	FF	80	00
\$3A	FF	FF	FF	FF	FF	80	00
\$3B	7F	0F	1F	1F	3F	00	00
\$3C	FF	FF	FF	FF	FF	FF	C0
\$3D	FF	FF	FF	FF	FF	FF	00
\$3E	FF	FF	FF	FF	00	00	00

1G2ZH558364





```
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   F8 F8 90 00 00 00 00
$41
$42
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$43 FF FF FF 00 00 00 00
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$6D
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   $08 FF FF FF FF
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$0E 01 5A 39 A4
$0F
   41 4A 36 34 37 33 52 35 32 32 32 31 35 45 4A 4E
$10 01 5A 39 A4
   42 52 39 38 32 30 44 32 35 32 36 35 32 44 42 4B
$13
$14 16 46 3D 35
   $17
$18 FF FF FF FF
$21
   32 1
            B 5E 11 91 9A
1G2ZH558364
```





```
$22 53 52
$23 32 5A FA FA FA FA FA
$24 32 5A FA FA FA FA
$25 32 5A FA FA FA FA
$26 32 5A FA FA FA FA
$40 00 00
$41 3F 00 00 06 00 1A
$42 D0 E4
$43 00 00 8E 80
$44 C6 00 00 FC 80 C0
$45 07 01 07 01 05 01
$46 00 OF OF 64 64
$47 OA 64 04 04 04 05 OA 06 04 OA 00 00 FA 00 00 FF 04 64
$48 18 08 08
$B0 58
$B1 FD FE 00
$B2 FF FF FF FF
$B4 41 53 35 33 35 32 32 31 32 33 35 37 20 20 20 20
$B7 50 AA 01 0F 02
$B8 54 41 68 06 15
$C1 30 46 30 32
$CA 30 46 30 32
$CB 00 F0 B6 78
$CC 00 F0 B6 78
$D1 00 00
$DB 00 00
$DC 00 00
```

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS						
Customer's Name: Vehicle Brand: File #	Pontiac 71-498134801	Model: VIN:	Inspection Date: G6 1G2ZH558364	10/06/2007		
Mileage at Inspection: 15,46	5	Inspection	n Location: 3906 I 35E S.,	Denton, TX. 76205		
Inspector's phone number: 40	5-691-3320	Inspecte	d By: Larry Grummer			
Section 1	INSPEC	TION SUM	//ARY			
Following the inspection Several attempts to dupli indication of steering fail make vehicle. No vehicle components found. No be	cate customers cor ure was found. Ste modifications or coody damage found	ets and obsencerned of sering perfout-of-place	ervations: (Additional cmts m steering binding up at sl rmance was equal to tha items found. No damag nt fender or wheel.	ay be placed in section 9) low speed when turning failed. No at of like kind, model, and year and ged, worn or broken steering be been left to call me for an		
Section 2	INTER	VIEW - INCI	DENT DETAILS			
Obtain all of the informat				<u>MANT</u>		
Interview date: 04/09/ Was a police/fire departm Provide driver/claimant's de of other vehicles involved; may be placed in section 9) states that the	nent report obtained escription of incident describe all objects of light turned green as binding up at slow	. If there was contacted an and he proc v speeds wh	x No s a collision, describe all o d the sequence in which t eeded to turn left but wa	collision events; include description they were contacted. (Additional cmts as unable to complete the turn the steering locking up causing		

im to hit the curb with the right front wheel.

<u>Driver/other oc</u>cupant's physical description (include name, gender, height, weight, & disabilities):

male,

If there was a collision:

Describe extent of any injuries to the Driver: No injuries.

Customer's Name: 10/06/2007 Inspection Date:

•	Vehicle	Brand:	Pontiac 51, 40012 4001	Model:	G6
		File #	71-498134801	<u>VIN:</u>	1G2ZH558364
_					
<u> </u>		-41			
Describe r	e wnere	otner occi	upants were seated &	k extent of ar	ny injuries: {
(
ι					
			tion of the incident?		d 35E Access Rd, heading north; Denton, TX.
ŭ			conditions & Visibility:		Approximate Temp (°F): {
Road Su	face:	X	Concrete Asphalt	Gravel	
Road Co	ndition:	X	Dry Wet	☐ Icy	Other:_{
Shoulder	· 🔲 Curl	b x: x	Concrete Asphalt	☐ Gravel	Crushed rock Dirt
Shoulder	Curb C	ondition: x	Dry Wet	☐ Icy	Other: {
Posted S	peed Lin	nit { _		-	-
Any obj	ects in t	he road? (r	ocks, scrap metal, pothole	, speed bump,	etc.)_No objects in road.
		5.			
Length	of Driv	e Prior to			Diatanaa (milaa): (
					Distance (miles):_{
	_				e of est. {
					e of est{
	(Do No	t report sp	eed information fro	om the Vetro	onix data here)
				cle operatio	n prior to and during the incident does not include the
followir	ig intor	mation, pl	ease obtain it.		
Steering	~	Normal [Other	v Dose	ribe Steering was binding up when making turns.
Suspen		Normal x			
Susp e n Brakes	51011	Normal x		☐ Desc	cribe {
		Normal x		☐ Desc	cribe {
Engine Electric	al	Normal x		☐ Desc	cribe {
Electric	aı	NOI IIIai X	Other	□ Desc	Tibe /
			illuminated or drive e event(s).	er information	on center messages displayed? Yes x No If "Yes", get
			noted during this inciduent(s). Steering bir		en noted prior to this incident? $x \; \mathrm{Yes} \; \; \square \; \mathrm{No} \; \; \; \mathrm{If}$ "Yes", get the resent before.
		whether the observed		ıg lights illum	ninated, messages on driver information panel, unusual noises,
Describe	e any ev	asive actio	on: x Turning	Braking	Accelerating Other: {
•	•	•	icle interior, trunk and	,	• •
Estimated	total wei	ght of cargo:	{	Estimate	d weight of the trailer, if any. {
lf a traile	er was b	eing towed	d, photograph the hito	ch structure,	both on the trailer and towing vehicle.
		leave the r		No Describe	: {

Customer's Name: Inspection Date: 10/06/2007

Vehicle Brand: Pontiac Model: G6 File # 71-498134801 VIN: 1G2ZH558364
How was the vehicle transported from the incident site to the present location? x Tow Truck
Additional comments concerning the incident:_{
{
Section 3 INTERVIEW - VEHICLE HISTORY
Source of information (name, address, phone number, & relationship), if other than claimant:
Comments: (Additional cmts may be placed in section 9)
Did the owner purchase the vehicle new? x Yes
VEHICLE MODIFICATIONS / ALTERATIONS Are any vehicle modifications or alterations present, and has any after-market equipment been installed? (e.g., objects attached to the steering wheel or instrument panel, controls for disabled persons, shock absorbers, springs, modified body, electrical components, powertrain, wheels or tires, after-market seats, etc) Describe: No vehicle modifications or alterations. {
VEHICLE REPAIR / SERVICE HISTORY Prior electrical system service? No xYes If yes, describe: E7631-Motor and Controller assembly, electronic power steering 01/31/2007.
Prior collision repair? x No Yes If yes, describe: {
Repaired by whom? (name, address, phone) {
Prior chassis system service, repair, or replacement? x No Yes If yes, describe what was done:
Prior electrical system components serviced, repaired, or replaced by whom? (name, address, phone number)
Any other pertinent vehicle history information (from interview, GM warranty or dealership history files)? No If yes, describe: J6354 Power-train control module engine reprogramming with SPS on 10/06/2006.
Section 4 VEHICLE INSPECTION – VISUAL/PHOTO
THE VEHICLE VISUAL INSPECTION DOCUMENTS THE PHYSICAL EVIDENCE USING PHOTOS AND WRITTEN OBSERVATIONS. RECORD YOUR OBSERVATIONS IN THE APPROPRIATE SECTION. PHOTOGRAPH THE EXTERIOR OF THE VEHICLE AS FOLLOWS: VIN PLATE, QUARTER VIEWS FROM LEFT FRONT, RIGHT REAR ARE REQUIRED, AND DOCUMENT FURTHER EXTERIOR DAMAGE WITH MANY PHOTOS.
DESCRIBE ANY DAMAGE TO THE VEHICLE BODY: No body damage found. {

Customer's Name: Inspection Date: 10/06/2007

Vehicle Brand: Pontiac Model: G6

<u>File #</u> 71-498134801 <u>VIN:</u> 1G2ZH558364

UNDERBODY / FRAME / CHASSIS AREA: De bumpers, frame, suspension, tires, wheels, brake and contact between vehicle components and the underbo No underbody/frame/chassis area damage for \$\{\	d fuel lines & engine mount(ody. Photograph if damage ound.	(s)/crossmember. Photograph and comment on any
CORNER ASSEMBLIES Struts/shocks Springs Control arms Comments: Suspension corner assemblies ap	Ball joints Steering knuckles Axle assemblies ppear to be in good cor	Tire/wheel assemblies
UNDERHOOD Engine compartment Brake fluid level and condition Comments: All under-hood engine components and acce components found. {	Power steering fluid lev	
GENERAL OBSERVATIONS Photograph and comment on any afterm out of place. Comments: No aftermarket equipment found. {		vehicle modifications or items that are unusual or
Section 5 VEHICLE INSPE	ECTION - PASSENGER	COMPARTMENT
INTERIOR Instrument panel Controls Overall view of seat position Photo of options label-glove box/trunk Personal items/cargo	Odometer Steering wheel and colu Driver and passenger s Sunvisors and headline	eat back angle (inclinometer measurement)
INTERIOR INSPECTION (Describe any damage No damage to interior. {	e and photograph)	

Customer's Name: Inspection Date: 10/06/2007

Vehicle Brand: Pontiac Model: G6

<u>File #</u> 71-498134801 <u>VIN:</u> 1G2ZH558364

{			
{			
{			
{			

Section 6 STEERING, SUSPENSION, TIRE AND WHEEL SYSTEM INSPECTION

Use the following table to identify what you did and what you found during the inspection. Identify the tests and test results for the applicable items. Describe anything relevant to the allegation that is not in normal working condition, does not function properly or is a non production part. Take appropriate photographs.

Customer's Name: 10/06/2007

Vehicle Brand: Pontiac Model: G6

<u>File #</u> 71-498134801 <u>VIN:</u> 1G2ZH558364

ITEM	OBSERVATIONS/TEST RESULTS
Steering system-Are all	All steering system components are in place and connected in a normal
components in place and	manner. Steering can be rotated lock to lock with appropriate movement and
connected in a normal manner?	no bindings, sticking or uneven feel.
Can the steering wheel be	3
rotated lock to lock with	
appropriate movement of the	
front wheels. Is there any	
binding, sticking or uneven feel?	
Steering linkage-Is the linkage	Steering linkage is free from cracks, bends, and fractures. No scrapes,
free from cracks, bends,	abrasions or signs of contact with any of the linkage.
fractures, etc. Are there any	, , , , , , , , , , , , , , , , , , ,
scrapes, abrasions, signs of	
contact with any of the linkage?	
Gear/rack and pinion-Any sign	No signs of leakage, damaged components or contact with foreign objects to
of leakage, damage to boots on	electric gear/rack and pinion assembly.
the rack, contact by foreign	
objects?	
Steering column, ignition switch,	Steering column properly fastened to dash. Ignition switch unlocks steering
intermediate shaft. Does the	column/intermediate shaft when turned to the "on" position.
column unlock with the ignition	
key "on"? Is the steering column	
properly fastened to the dash?	
Steering pump, drive, hoses,	Electric power assist appears to be properly installed and free from damage.
connections, flow, pressure. If	
possible, start the engine and	
rotate the steering wheel lock to	
lock. Is power assist normal? If	
not, it may be necessary to	
check pressure and flow. PS fluid level and condition-	NA
	INA
Color, contamination, odor Steering knuckle-All	Yes
attachments secure and	1 to
proper?	
Suspension components – LF	LF suspension system properly installed and appears to be free from defects.
Strut attachments, springs	Li Suspension system property instancu and appears to be nee nom defects.
intact; control arms properly	
attached, deformed, broken,	
scraped, etc. Sway bars	
properly attached.	
Strut attachments, springs	RF suspension system properly installed and appears to be free from defects.
intact; control arms properly	The company of the control of the co
attached, deformed, broken,	
scraped, etc. RF	
Strut attachments, springs	LR suspension system properly installed and appears to be free from defects.
intact; control arms properly	
attached, deformed, broken,	
scraped, etc Rear sway bars,	

Customer's Name: Inspection Date: 10/06/2007

Vehicle Brand: Pontiac Model: G6

<u>File #</u> 71-498134801 <u>VIN:</u> 1G2ZH558364

trailing arms properly attached	
and undamaged. LR	
Strut attachments, springs	RR suspension system properly installed and appears to be free from defects.
intact; control arms properly	
attached, deformed, broken,	
scraped, etc. RR	
Rear axle assembly-deformed,	No deformities found with the rear axle assembly.
signs of impact, properly	·
located, etc.	
Deformation to the frame	No deformation found to the frame.
Describe and photograph	No tire contact found.
evidence of axle/ suspension/	
tire contact with frame, body or	
components	
Describe and photograph	No witness markings found to suggest contact to under-carriage with road
contact of the under- carriage	surface.
with the road surface (road,	
shoulder, curb, or grass)	
Stability Enhancement	NA
system/components-check for	
codes with Tech II	
Engine (normal, other)-Obtain	Normal
codes using a Tech II.	
Electrical (normal, other)	Normal
Warning lights/messages	No warning messages displayed.
displayed? Describe and obtain	
codes using a Tech II	
Anything components missing?	No components missing.
Other	{

If the vehicle is driveable, conduct a road test to evaluate the concern expressed by the customer. Describe the results of the road test. If the concern is observed during the road test, it would be desirable to get a Tech II "snapshot". Vehicle steering system operated as designed during road test. Failed to duplicate customers concern of steering binding on turns.

{______

If the vehicle is equipped with an ABS/Traction Control/Stability Enhancement System, use a Tech II to obtain any codes stored as current and/or history. Document via photos and include the code description. Follow the procedures in the service manual to determine the cause of each stored code which relates to the allegation. State which procedures were followed, record results of each test and state the root cause of each code. Consult with the CRM or Team Manager of the PAR group if this process leads to a disassembly of components. Follow the procedure in the General Guidelines for parts that need to be assembled for evaluation.

Inspect the system wiring, connections and components for damage. Note if the damage was the result of the incident.

TIRE AND WHEEL INSPECTION

Customer's Name: Inspection Date: 10/06/2007

Vehicle Brand: Pontiac Model: G6

<u>File #</u> 71-498134801 <u>VIN:</u> 1G2ZH558364

1. IDENTIFICATION:

					AVE. TREAD	DOT
	TIRE BRAND	TIRE TYPE	TIRE SIZE	PRESSURE	DEPTH	Numbers
	(Goodyear)	(Eagle GA)	(P205/70R15)	<u>(psi)</u>	32nds of inch	
LF	Continental_	<u>Conitouring</u>	P225/50R17	<u>32</u>	<u>11/32</u>	ACYA BLM
RF	Continental_	<u>Conitouring</u>	P225/50R17	<u>30</u>	<u>11/32</u>	ACYA BLM
LR	Continental_	<u>Conitouring</u>	P225/50R17	<u>32</u>	<u>11/32</u>	ACYA BLM
RR	Continental_	Conitouring	P225/50R17	<u>31</u>	<u>11/32</u>	ACYA BLM

Note: DOT numbers may be found on the inside of each tire adjacent to the rim.

Describe and photograph any damage to tires and wheels, such as scrapes, marks due to impact, cuts, tread separation, flat spots, bead separation, embedded grass/dirt, etc. Photographs should include inner and outer views of the damaged tire/wheel assemblies with chalk marks on each assembly to denote position on vehicle (RF, LF. RR and LR).

LF No damage found

RF No damage found.

LR No damage found

RR No damage found.

2. TIRE PLACARD DATA:

Record the following data: (located on driver's door edge or inside the decklid)

SIZE PRESSURE (psi) PRESSURE AT MAXIMUM LOAD(psi)

TIRES <u>P225/50R17</u> <u>30</u>
SPARE TIRE <u>T125/70D16</u> <u>60</u> _____

Section 7 SITE INSPECTION

SITE INSPECTION - PERFORM THE FOLLOWING IF ADDITIONAL INFORMATION MAY BE FOUND:

- Check the incident scene for tire marks, gouges in the pavement, debris, or any other marks. Measure location and photograph.
- Identify evidence of whether the vehicle left the road prior to, during, or after the incident. Document all locations, distances, stationary objects (guard rails, telephone poles, fences, buildings, etc.), nearest posted speed limit signs in the direction of travel, etc...
- Identify evidence & photograph any object struck by the vehicle on or off the road prior to, during or after incident.
- Inspect roadway & shoulder surfaces in the area of the incident site for telltale signs of loss of control, excessive speed, severe braking, etc.

Photograph the scene and property if involved.

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION

STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS Customer's Name: 10/06/2007 Inspection Date: Vehicle Brand: Pontiac Model: **G6** 71-498134801 File # VIN: 1G2ZH558364 Comments: Section 8 COMMENT OVERFLOW Please use this page if needed for additional comments from the inspection form. Please note the section and area the comments are continued from prior to each comment. Section 9 OTHER REPORT INFORMATION Check here if there was evidence of a "Fire-Related" event.

According to NHTSA, "fire" means combustion or burning of material in or from a vehicle as evidenced by flame. The term also includes, but is not limited to, thermal events and fire-related phenomena such as smoke, sparks or smoldering, but does not include events and phenomena associated with a normally functioning vehicle, such as combustion of fuel within an engine or exhaust from an engine.

Attachments: (Check all that apply)

x Photographs x Data Downloads Other Records

PRODUCT ALLEGATION RESOLUTION PRELIMINARY INSPECTION FIELD PHOTOGRAPHIC NOTES

Customer's Name: Inspection Date: 04/06/2007

Vehicle Brand: Pontiac Model: G6

File # 71-498134801 VIN: 1G2ZH558364

Inspector Larry Grummer Number of Rolls 1

Roll Number 1

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

		IARY INSPE			YSTEMS	
Customer's Name: Vehicle Brand: File #	Pontiac 71-498134801	Model: VIN:	Inspection G6 1G2ZH558	on Date:	10/06/200	7
Mileage at Inspection: 15,46	5	Inspection	n Location: 3900	35E S., D	enton, TX. 76	205
Inspector's phone number: 40)5-691-3320	<u>Inspecte</u>	d By: Larry Gr	ummer		
Section 1	INSPEC	TION SUM	MARY			
Following the inspection Several attempts to dupli indication of steering fail make vehicle. No vehicle components found. No key	summarize the factions of control of the control of	at slow spects and observed of seering performation	ervations: (Addi steering bindi rmance was e items found.	tional cmts may ng up at slo qual to that No damage	w speed whe of like kind, r	n turning failed. No model, and year and
NOTE: Several attempts interview. No response. {	have been made to	o contact ow	ner and mess	ages have b	peen left to ca	all me for an
Section 2	INTER	VIEW - INCI	DENT DETAIL	<u>-</u>		
Obtain all of the informat	ion for this section	from the D	river/Claimant		<u>4NT</u>	
Interview date: 04/09. Was a police/fire departn Provide driver/claimant's do of other vehicles involved; may be placed in section 9) states that the	nent report obtained escription of incident describe all objects of light turned green a	t. If there was contacted an and he proc	x No s a collision, do the sequence seeded to turn	escribe all co e in which the left but was	ey were contains unable to co	include description cted. (Additional cmts
because the steering was him to hit the curb with the {			hile turning re	sulting in th	e steering loo	king up causing

<u>Driver/other occ</u>upant's physical description (include name, gender, height, weight, & disabilities): **male,**

If there was a collision:

Describe extent of any injuries to the Driver: **No injuries.**

PRODUCT ALLEGATION RESOLUTION

		RELIMINARY INSF IG, SUSPENSION,	ECTION AXLE, TIRE AND WHEEL	SYSTEMS
<u>Customer'</u> <u>Vehicl</u>	Is Name: Pontiac E Brand: 71-49813	Model: 34801 <u>VIN:</u>	Inspection Date: G6 1G2ZH558364	10/06/2007
	other occupants were			
Driving condit Road Surface: Road Condition: Shoulder Curb Curb C Posted Speed Lin	x Concrete [x Dry [b x: x Concrete [ondition: x Dry [mit {	e incident: Visibility: { Asphalt Grave Wet Grave Asphalt Grave Wet Grave	ApproximateApproximateApproximate	Temp (°F): {
Estimar (Do No	ted vehicle speed at im treport speed inform	pact:_{mph_Solution from the Vet	rce of est. {	e incident does not include the
Steering Suspension Brakes Engine Electrical	Normal Normal x Normal x Normal x Normal x	Other Decorate Decora	scribe {	ing up when making turns.
	ning lights illuminated describe the event(s).	l or driver informa	tion center messages disp	played? Yes x No If "Yes", get
	behavior noted during cribe the event(s). Ste			ent? x Yes
Also, determine smoke or steam		ny warning lights illu	minated, messages on drive	er information panel, unusual noises,
Describe any e	vasive action: x Turr	ning 🔲 Brakin	g Accelerating	☐Other: {
_	(in the vehicle interior,			
Estimated total wei	ght of cargo:_{	Estima	ted weight of the trailer, if any. 【	
If a trailer was b	peing towed, photograp	h the hitch structure	e, both on the trailer and tow	ing vehicle.
	leave the roadway?: s lmpacted: _Curb	Yes xNo Describ	ee: {	

Rev 04-19-2004 Confidential GM/PAR

PRODUCT ALLEGATION RESOLUTION

	PRELIMIN	IARY INSPE	CTION RESOLUTION CTION XLE, TIRE AND WHEEL	SYSTEMS	
Customer's Name: Vehicle Brand: File #	Pontiac 71-498134801	Model: VIN:	Inspection Date: G6 1G2ZH558364	10/06/2007	
How was the vehicle trans Additional comments conc					
{					
Section 3	INTER	VIEW - VEH	ICLE HISTORY		
Source of information (name of the comments:	ne, address, phone r			l <u>aimant:</u> 	
Did the owner purchase th VEHICLE MODIFICATION	IS / ALTERATIONS	_			
Are any vehicle modification (e.g., objects attached to the modified body, electrical control vehicle modifications)	ne steering wheel or omponents, powertra	instrument p	anel, controls for disabled	d persons, shock absorbers, sprin	igs,
VEHICLE REPAIR / SERV Prior electrical system serv power steering 01/31/200	/ice? ☐ No xYes	If yes, descr	ibe: E7631-Motor and C o	ontroller assembly, electronic	
Prior collision repair? x No	☐Yes If yes, des	scribe:	{		
Repaired by whom? (name	, address, phone) {	•			
Prior chassis system servi	ce, repair, or replace	ment? x No	Yes If yes, describe	what was done:	
Prior electrical system con	ponents serviced, re	epaired, or re	placed by whom? (name	, address, phone number)	
Any other pertinent vehicle If yes, describe: <u>J635</u>			ew, GM warranty or deale engine reprogramming v		ès —
Section 4	VEHIC	CLE INSPEC	TION - VISUAL/PHOTO		
OBSERVATIONS. RECO	NSPECTION DOCUI RD YOUR OBSERV IOR OF THE VEHICLE	MENTS THE ATIONS IN AS FOLLOW	PHYSICAL EVIDENCE THE APPROPRIATE SE S: VIN PLATE, QUARTER	USING PHOTOS AND WRITTEN CTION. VIEWS FROM LEFT FRONT, RIGHT	_

<u>DESCRIBE ANY DAMAGE TO THE VEHICLE BODY:</u> No body damage found.

Customer's Name:			Inspe	ection Date:	_	10/06/2007	
Vehicle Brand:	Pontiac 71-498134801	Model:	G6 1G2ZH	5592 (A:			
File#	/1-498134801	<u>VIN:</u>	IG2ZH	558304.			
UNDERBODY / FRAME /	CHASSIS AREA: D	escribe any d	lamage to th	ne underside (of the ve	ehicle Note the	condition of the
bumpers, frame, suspension, contact between vehicle comp No underbody/frame/cha	tires, wheels, brake and conents and the underb	d fuel lines & ody. Photog	engine mou	ınt(s)/crossme	e <mark>mb</mark> er. F		
{	3313 area darriage N	ound.					
<u>{</u>							
CORNER ASSEMBLIES							
Struts/shocks Springs		Ball joints Steering k	nuckles	Tire/whe	el asse	emblies	
Control arms		Axle asser	nblies				
Comments: Suspension of	orner assemblies a	ppear to be	e in good d	condition.			
<u>UNDERHOOD</u>							
Engine compartme						d connections	
Brake fluid level ar Comments:	nd condition	Power ste	eri n g fluid i	evel and cor	ndition		
All under-hood engine co	omponents and acc	essories ap	pear to be	in good co	onditio	n. No damage	e or defective
components found.	•	•	•			_	
GENERAL OBSERVATIO	<u>NS</u> omment on any afterr	narket equir	oment foun	d. vehicle m	nodificat	tions or items t	hat are unusual or
out of place.				-,			
Comments: No aftermarket equipmer	nt found.						
<u> </u>							
{							
•							
Section 5	VEHICLE INSP	ECTION - P	ASSENGE	R COMPAR	RTMEN	IT	
<u>INTERIOR</u>							
Instrument panel Controls		Odometer	heel and d	edu m n			
Overall view of sea	at position				angle (i	inclinometer m	easurement)
	bel-glove box/trunk		and headli		9 (<i>,</i>
INTERIOR INSPECTION (Describe anv damad	e and photo	ograph)				
No damage to interior.		,	<i>5,∞</i> ' /				

	STEERING, SUSP	ENSION, A	XLE, TIRE AND WHEEL S	YSTEMS
Customer's Name: Vehicle Brand: File #	Pontiac 71-498134801	Model: VIN:	Inspection Date: G6 1G2ZH558364	10/06/2007

{ {

Section 6 STEERING, SUSPENSION, TIRE AND WHEEL SYSTEM INSPECTION

Use the following table to identify what you did and what you found during the inspection. Identify the tests and test results for the applicable items. Describe anything relevant to the allegation that is not in normal working condition, does not function properly or is a non production part. Take appropriate photographs.

Customer's Name: 10/06/2007

Vehicle Brand: Pontiac Model: G6

File # 71-498134801 <u>VIN:</u> 1G2ZH558364

ITEM	OBSERVATIONS/TEST RESULTS
Steering system-Are all	All steering system components are in place and connected in a normal
components in place and	manner. Steering can be rotated lock to lock with appropriate movement and
connected in a normal manner?	no bindings, sticking or uneven feel.
Can the steering wheel be	
rotated lock to lock with	
appropriate movement of the	
front wheels. Is there any	
binding, sticking or uneven feel?	
Steering linkage-Is the linkage	Steering linkage is free from cracks, bends, and fractures. No scrapes,
free from cracks, bends,	abrasions or signs of contact with any of the linkage.
fractures, etc. Are there any	
scrapes, abrasions, signs of	
contact with any of the linkage?	
Gear/rack and pinion-Any sign	No signs of leakage, damaged components or contact with foreign objects to
of leakage, damage to boots on	electric gear/rack and pinion assembly.
the rack, contact by foreign	
objects?	
Steering column, ignition switch,	Steering column properly fastened to dash. Ignition switch unlocks steering
intermediate shaft. Does the	column/intermediate shaft when turned to the "on" position.
column unlock with the ignition	
key "on"? Is the steering column	
properly fastened to the dash?	
Steering pump, drive, hoses,	Electric power assist appears to be properly installed and free from damage.
connections, flow, pressure. If	
possible, start the engine and	
rotate the steering wheel lock to	
lock. Is power assist normal? If	
not, it may be necessary to	
check pressure and flow.	
PS fluid level and condition-	NA NA
Color, contamination, odor	
Steering knuckle-All	Yes
attachments secure and	
proper?	
Suspension components – LF	LF suspension system properly installed and appears to be free from defects.
Strut attachments, springs	
intact; control arms properly	
attached, deformed, broken,	
scraped, etc. Sway bars	
properly attached.	
Strut attachments, springs	RF suspension system properly installed and appears to be free from defects.
intact; control arms properly	
attached, deformed, broken,	
scraped, etc. RF	
Strut attachments, springs	LR suspension system properly installed and appears to be free from defects.
intact; control arms properly	
attached, deformed, broken,	
scraped, etc Rear sway bars,	

Customer's Name:

Inspection Date:

10/06/2007

Vehicle Brand:

Pontiac

Model: **G6**

<u>rne #</u> /1-490134001 <u>vin.</u> 1G2ZH330304	<u>File #</u>	71-498134801	<u>VIN:</u>	1G2ZH558364
---	---------------	--------------	-------------	-------------

trailing arms properly attached	
and undamaged. LR	
Strut attachments, springs	RR suspension system properly installed and appears to be free from defects.
intact; control arms properly	Tree daspondion by broken property material and appears to be need from acrosts.
attached, deformed, broken,	
scraped, etc. RR	
Rear axle assembly-deformed,	No deformities found with the rear axle assembly.
signs of impact, properly	No detoinines toutid with the real axie assembly.
located, etc.	
·	No deferment on formed to the frame
Deformation to the frame	No deformation found to the frame.
Describe and photograph	No tire contact found.
evidence of axle/ suspension/	
tire contact with frame, body or	
components	
Describe and photograph	No witness markings found to suggest contact to under-carriage with road
contact of the under-carriage	surface.
with the road surface (road,	
shoulder, curb, or grass)	
Stability Enhancement	NA
system/components-check for	
codes with Tech II	
Engine (normal, other)-Obtain	Normal
codes using a Tech II.	
Electrical (normal, other)	Normal
Warning lights/messages	No warning messages displayed.
displayed? Describe and obtain	
codes using a Tech II	
Anything components missing?	No components missing.
Other	{

If the vehicle is driveable, conduct a road test to evaluate the concern expressed by the customer. Describe the results of the road test. If the concern is observed during the road test, it would be desirable to get a Tech II "snapshot". Vehicle steering system operated as designed during road test. Failed to duplicate customers concern of steering binding on turns.

If the vehicle is equipped with an ABS/Traction Control/Stability Enhancement System, use a Tech II to obtain any codes stored as current and/or history. Document via photos and include the code description. Follow the procedures in the service manual to determine the cause of each stored code which relates to the allegation. State which procedures were followed, record results of each test and state the root cause of each code. Consult with the CRM or Team Manager of the PAR group if this process leads to a disassembly of components. Follow the procedure in the General Guidelines for parts that need to be assembled for evaluation.

Inspect the system wiring, connections and components for damage. Note if the damage was the result of the incident.

TIRE AND WHEEL INSPECTION

Customer's Name: Inspection Date: 10/06/2007

<u>Vehicle Brand:</u> **Pontiac** <u>Model:</u> **G6**

File # 71-498134801 <u>VIN:</u> 1G2ZH558364

1. IDENTIFICATION:

					AVE. TREAD	DOT
	TIRE BRAND	TIRE TYPE	TIRE SIZE	PRESSURE	DEPTH	Numbers
	(Goodyear)	(Eagle GA)	(P205/70R15)	(psi)	32nds of inch	
LF	<u>Continental</u>	Conitouring	P225/50R17	<u>32</u>	<u>11/32</u>	ACYA BLM
RF	Continental	Conitouring	P225/50R17	<u>30</u>	<u>11/32</u>	ACYA BLM
LR	Continental	Conitouring	P225/50R17	<u>32</u>	<u>11/32</u>	ACYA BLM
RR	Continental	Conitouring	P225/50R17	<u>31</u>	<u>11/32</u>	ACYA BLM

Note: DOT numbers may be found on the inside of each tire adjacent to the rim.

Describe and photograph any damage to tires and wheels, such as scrapes, marks due to impact, cuts, tread separation, flat spots, bead separation, embedded grass/dirt, etc. Photographs should include inner and outer views of the damaged tire/wheel assemblies with chalk marks on each assembly to denote position on vehicle (RF, LF. RR and LR).

- LF No damage found
- RF No damage found.
- LR No damage found
- RR No damage found.

2. TIRE PLACARD DATA:

Record the following data: (located on driver's door edge or inside the decklid)

	<u>SIZE</u>	PRESSURE (psi)	PRESSURE AT MAXIMUM LOAD(psi)
TIRES	P225/50R17	<u>30</u>	
SPARE TIRE	T125/70D16	<u>60</u>	

Section 7 SITE INSPECTION

SITE INSPECTION - PERFORM THE FOLLOWING IF ADDITIONAL INFORMATION MAY BE FOUND:

- Check the incident scene for tire marks, gouges in the pavement, debris, or any other marks. Measure location and photograph.
- Identify evidence of whether the vehicle left the road prior to, during, or after the incident. Document all locations, distances, stationary objects (guard rails, telephone poles, fences, buildings, etc.), nearest posted speed limit signs in the direction of travel, etc...
- Identify evidence & photograph any object struck by the vehicle on or off the road prior to, during or after incident.
- Inspect roadway & shoulder surfaces in the area of the incident site for telltale signs of loss of control, excessive speed, severe braking, etc.

Photograph the scene and property if involved.

PRODUCT ALLEGATION RESOLUTION

			IARY INSPE PENSION, A	CTION XLE, TIRE AND WHEEL	SYSTEMS
<u>Customer</u> <u>Vehic</u>	's Name: le Brand: File#	Pontiac 71-498134801	Model: VIN:	Inspection Date: G6 1G2ZH558364	10/06/2007
Comments: { { { { { { { { { { { { { { { { { { {					
Section 8		COMM	ENT OVER	LOW	
		eeded for additiona ontinued from prio			m. Please note the section and
₹					
{		OTHER RE			
Check Accord The te	ding to NHTS rm also incluering, but do ustion of fuel	OTHER RE re was evidence of SA, "fire" means comudes, but is not limite wes not include event within an engine or o	PORT INFO a "Fire-Rela bustion or bed to, thermals	RMATION ated" event. urning of material in or fro I events and fire-related pomena associated with a n	m a vehicle as evidenced by flame. henomena such as smoke, sparks or ormally functioning vehicle, such as

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To: JOE GARCIA, GM

Fax number: 18662700217

From: RONR

Fax number: Business phone: Home phone:

Date & Time: 3/16/2007 12:11:01 PM

Re:



JAY PONTIAC-BUICK

18800 Rockside Road Bedford, Ohio 44146 (440) 232-5000





COMPUTERIZED PRICING GUIDE ESTIMATE AVAILABLE **UPON REQUEST**

Thank you for bringing your vehicle to Jay Pontiac - Buick for service.

Service Hours: Monday - Friday 7:30 am - 6:00 pm SATURDAY

Parts Hours: Monday - Friday 8:00 am - 5:30 pm SATURDAY 8:00 am - 4:00 pm 8:00 am - 4:00 pm The seller, JAY PONTIAC - BUICK, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or titness for a particular purpose, and JAY PONTIAC - BUICK neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the parts and/or accessories. SERVICE WORK PURCHASED IS UNIDER LIMITED WARRANTY OF 12 MONTHS OR 12,000 MILES BY THE MANUFACTURER. THE TERMS OF THE WARRANTY ARE AVAILABLE FOR YOUR INSPECTION.

"COMPLETE CUSTOMER ATISFACTION IS OUR BUSINESS"	REQUEST	Hours shown does	not always-reflec	ct total-time to comp	lete service.	
OMER NO.		ADVISOR		CARD NO.	INVOICE DATE	CUSTOMER SIGNATURE INVOICE NO.
52566		LOUIS MERKER LABOR RATE LICEN	56 ISE NO.	MILEAGE IN	02/13/0' color	STOCK NO.
		YEAR/MAKE/MODEL		18551	STEALTH G	DELIVERY MILES
		06/PONTIAC/G6/		DAN	02/26/0 SELLING DEALER NO.	6 PRODUCTION DATE
		1 G 2 Z G 5 5	8 7 6 4		R.O. DATE 02/08/07	
CLEVELAND, OH SUSIN	ESS PHONE	COMMENTS			02/08/07	
						Mo: 18551
LABOR & PARTS J# 1 45PNZ TECH# 572 (572 (572 (02/08/07	SION HOURS: FINISH ACT 15.60 0.80 10.80 0.60 0.00 0.00	TIME 0.00 0.00 1.30	DESCRIPTION HOLD PARTS	ON INVOICING	- 101.67
EPS MO' RELACEI	TO SHOP/NO POWER TOR INOP NO COMMU DELETRIC POWER S NSORS -NUMBER	NICATION BUT HATEERING MOTOR A	AS POWER AND RE CAL)STU/PRIC	E
PARTSQTYFP- JOB # 1 1	15775370	MOTOR 6.60 JOB	5 # 1 COST	TOTAL 188	3.58 264.0 3.58 OTAL PARTS	1 264.01 264.01
			JOB #	1 TOTAL LAR	BOR & PARTS	365.68
5/2	INTERIOR TRIM DATE START 02/08/07 15.60 02/09/07 8.10 02/09/07 10.80 02/09/07 0.00 TOTAL T	HOURS: FINISH ACT 16.90 1.30 8.60 0.50 10.80 0.00 0.00 0.00 ECH TIME 1.80	1.30	LINISHED	ON NG IN INVOICIN	101.67 G
SEAT TI	RONT SEAT WILL NO RACK BINDING		INSTALL S	OP PART		
PARTSQTYFP- JOB # 2 1	LED SOP SEAT TRAC -NUMBER 15826467	K DESCRIPTIO FRAME 11.3 JOB	373	316.75 316 TOTAL 316	5.75 443.4 5.75	5 443.45
			TOD #	JOB # 2 :	TOTAL PARTS	443.45 545.12
J# 3+99PNZ7901	ONE DAV WDO DEN	TAI. HOUDS.				0.00
TECH# 572 (DATE START 02/09/07 10.80 02/09/07 0.00	FINISH ACT 10.80 0.00 0.00 0.00 ECH TIME 0.00	TIME 0.00 0.00	DESCRIPTION FINISHED FINISHED	NO	0.00
ONE DAY	Y COURTESY RENTAL	ı	JOB #	3 TOTAL LA	BOR & PARTS	0.00
SUBLETPO#	 VEND INV#-INV.	DATE-DESCRIPTIO)N			
SUBLETPO# JOB # 1 133567 JOB # 3 133562	116650 02/0 02/1	8/07 TOWED TO S 3/07 RENTAL	SHOP	TOTA	AL - SUBLET	45.00 42.00 87.00
				R/(R/() TAX) TOTALS	0.00 997.80
WARRANTY CLAIM DETA	ΓAL 997.80					
PAGE 1 OF 2			[CO:	NTINUED ON 1	NEXT PAGE]	09:07am



JAY PONTIAC-BUICK

18800 Rockside Road Bedford, Ohio 44146 (440) 232-5000





COMPUTERIZED
PRICING
GUIDE
ESTIMATE
AVAILABLE
UPON
REQUEST

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SERVICE WORK PURCHASED IS UNDER UM-ITED WARRANTY OF 12 MONTHS OR 12,000 MILES BY THE MANUFACTURER. THE TERMS OF THE WARRANTY ARE AVAILABLE FOR YOUR INSPECTION.

Hours shown does not always reflect total time to complete service. CUSTOMER SIGNATURE 52566 02/13/07 LOUIS MERKER PNWS278350 LABOR RATE LICENSE NO. MILEAGE IN COLOR STOCK NO. STEALTH GRA 63452 18551 YEAR/MAKE/MODEL 06/PONTIAC/G6/4 DOOR SEDAN DELIVERY DATE 02/26/06 DELIVERY MALES 7 VEHICLE ID. NO. 1 G 2 Z G 5 5 8 7 6 4 SELLING DEALER NO. PRODUCTION DATE F. T. E. NO. R. O. DATE 02/08/07 CLEVELAND, OH RESE **BUSINESS PHONE** COMMENTS MO: 18551

APPROVED BY SIGNATURE DCS AUDIT SLIP-DCS DATA FILE: GMGMWF.252 WARRANTY NEW CLAIM 0904 RO NUMBER 278350 RO DATE VIN 02/08/2007 1G2ZG558764 DIV DEALER ODOMETER SERVICE 6 09706 18551 CUSTOMER NAME: FIRST: LAST: MIDDLE: PHONE; WORK: HOME: LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP
1 01 0J 1 15775370 264.01 6C E7631
LN-TOT: 365.68 TECH SSN: AUTH CODE
COMMENTS: TOWED TO SHOP-NO POWER STEERING ASSIST
INOP NO COMMUNICATION BUT HAS POWER
ETRIC POWER STEERING MOTOR AND RE CALIBRATED ALL S LAB-TOT. 101.67 LABOP LHRS OHRS NET-AMT. 1 6C E7631 AUTH CODE: EERING ASSIST 1.3 AUTH. AUTHOR RELACED EL LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. LAB-TOT.
2 02 0J 1 15826467 443.45 6C C6041 1.3
LN-TOT: 545.12 TECH SSN: AUTH CODE: AUTH. AUTHOR:
COMMENTS: LEFT FRONT SEAT WILL NOT MOVE FORWARD-INSTALL SOP PART SEAT TRACK
BINDING
SOP SEAT TRACK LN JOB CT CC PC PART-NO. TOT-PTS FC LABOP LHRS OHRS NET-AMT. LAB-TOT. OJ AUTH. AUTHOR : LN-TOT: 42.00 TECH SSN: COMMENTS: ONE DAY COURTESY F AUTH CODE: LN JOB CT CC PC PART-NO. 4 03 MA LN-TOT: 45.00 TECH SSN: LABOP LHRS OHRS NET-AMT. 12020 45.00 FC TOT-PTS LAB-TOT. T2020 AUTH CODE: AUTH. ÄUTHÖR: COMMENTS: ONE DAY COURTESY RENTAL

PAGE 2 OF 2

R.O. TOTAL:

997 80

1

03/20/2007 at 07:48 AM

63028

Job Number:

JAY COLLISION CENTER

Federal ID #:340821622 175 BROADWAY AVE.

BEDFORD, OH 44146

(440)439-1846x143 Fax: (440)359-3364

PRELIMINARY ESTIMATE

Written By: SANDY BONOAN

Adjuster:

Insured: Owner:

Address:

Day:

Evening:

Claim # Policy #

Deductible: Date of Loss: Type of Loss:

Point of Impact:

Inspect Location:

Insurance

Company:

Days to Repair

2006 PONT G6 6-3.5L-FI 4D SED GREY Int:BLACK

VIN: 1G2ZG558764 Lic: Air Conditioning Cruise Control Keyless Entry Fog Lamps Power Brakes Power Mirrors

FM Radio Driver Air Bag Cloth Seats Overdrive

Rear Defogger Telescopic Wheel Body Side Moldings Clear Coat Paint Power Windows Power Trunk/Tailgate Stereo

Passenger Air Bag Bucket Seats

OH Prod Date: 11/2005 Odometer: 20178 Tilt Wheel Intermittent Wipers Dual Mirrors Power Steering Power Locks AM Radio

> CD Player 4 Wheel Disc Brakes Automatic Transmission

NO.	OP.	DESCRIPTION	 QTY	EXT.	PRICE	LABOR	PAINT
. 1		FRONT BUMPER					
2	Repl	Bumper cover	1	398.	08	2.2	2.8
3		Add for Clear Coat					1.1
4		RT Lower grille	1	46.	01	Incl.	
5		LT Lower grille	1	46.		Incl.	
6	Repl	Emblem	1	34.		Incl.	
7		FENDER					
8	Repl	LT Fender	1	169.	30	2.0	1.8
9		Add for Clear Coat	_			a. 0	0.7
10		Add for Edging					0.5
11		Add for Clear Coat					0.1
12		Deduct for Overlap				-0.3	0.1
13	Repl	LT Fender liner	1	32.	7 7	Incl.	
14	_	PILLARS, ROCKER & FLOOR	-1-	02.	, ,	THOI.	

PRELIMINARY ESTIMATE

2006 PONT G6 6-3.5L-FI 4D SED GREY Int:BLACK

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
15	Repl	21 1.00,14	1	99	.36	0.5	
16 17* 18	Rpr	FRONT DOOR LT Door shell Overlap Major Adj. Panel				4.0	2.0 -0.4 0.3
19 20 21.* 22* 23 24 25	R&I R&I R&I	LT Handle, outside LT R&I trim panel				0.2 0.3 0.2 0.3 0.4 0.4	
28#	Repl	WHEELS LT/Front Wheel, alloy 16" COVER CAR	1 1 1		.52 π	ı 0.3	0.2
29# 30# 31#		FLEX ADDITIVE CORROSION PROTECTION HAZARDOUS WASTE REMOVAL	1		.00		0.2
		Subtotals ==>		1108	.34	10.5	9.3
		Parts Body Labor Paint Labor Paint Supplies	9	.3 hr	5 @ \$ 5 @ \$	40.00/hr 40.00/hr 24.00/hr	372.00 223.20
		SUBTOTAL Sales Tax		\$ 212		\$ 7.5000%	2123.54 159.27
		GRAND TOTAL				\$	2282.81
		ADJUSTMENTS: Deductible					0.00
		CUSTOMER PAY INSURANCE PAY					0.00

03/20/2007 at 07:48 AM 63028

PRELIMINARY ESTIMATE

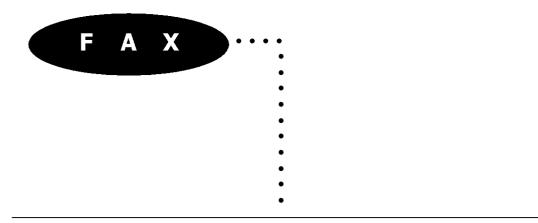
2006 PONT G6 6-3.5L-FI 4D SED GREY Int:BLACK

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DRIFQ05 Database Date 02/2007, CCC Data Date 02/2007, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

PAR GMWA Pre-Authorization/Warranty Claim Tracking Form

		######################################	Information	
Date	3/29/07		Service Request #	71-484137120
Customer Name	3/29/07		Service Request #	71-404157120
VIN	1G2ZG5587	6.4		
In-Service Date		04	Service Contract?	N -
99	2/26/06			No Nove
Current Mileage Warranty Blocked?	18551		Purchased New/Used1	P New
302	No		Miles and Brown bear	_
Branded Title?	No .		Mileage at Purchase	7
		nd Claim In	tormation	
Dealer Name	Jay Pontiac,	Inc.		
Dealer Svc Mgr	Ron R		DIr Warranty Admin	
Dealer Phone	440-232-500	10	Dealer Fax	440-232-2625
Dealer BAC	116003			
Dealer Division and Code	16-Pont-097	06		
Repair Order Number	201740	00	_	
Repair Order Close Date	3/28/07		<u> </u>	
Labor Op. Code Z1242		ar Amt:	 1897.90	
Labor Op. Code Z1243		ar Amt:	1007.50	
Cause Code (CC)	MJ	ai Airi.		
Failure Code (FC)	98			
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH: Parts and Labor Costs:		T IN HOURS T IN COSTS		
Net Amount:	<u> </u>	111100010	1897.90	
DO NOT H ROUTE THIS CLA	AIM		,	
Authorization Code:	DO NO	T PUT IN AN A	AUTH CODE	
Additional Comments for Deal				
IF THIS CLAIM SHOULD RE				ASAP
AND FAX A COPY OF THE F				
<u> </u>			r Repair Order	
	intern	al PAR Info	rmation	
Complaint:	1			
Cauca				
Cause:]			
Correction:]			
Justification:	•			
PAR CRS				
	888888888888888888888888888888888888888	888888888888888888888888888888888888888	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	000000000000000000000000000000000000000



To: **JOE GARCIA ,GM**

Fax number: 1-866-270-0217

From: RONR

Fax number: Business phone: Home phone:

Date & Time: 3/29/2007 12:50:16 PM

Re:



JAY PONTIAC-BUICK

18800 Rockside Road Bedford, Ohio 44146 (440) 232-5000





COMPUTERIZED PRICING GUIDE ESTIMATE AVAILABLE UPON

Thank you for bringing your vehicle to Jay Pontiac - Buick for service.

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Parts Hours: Monday - Friday 8:00 am - 5:30 pm SATURDAY 8:00 am - 4:00 pm The seller, JAY PONTIAC - BUICK, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or titness for a particular purpose, and JAY PONTIAC - BUICK neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the parts and/or accessories.

connection with the sale of the parts and/or accessories. SERVICE WORK PURCHASED IS UNDER LIMITED WARRANTY OF 12 MONTHS OR 12,000 MILES BY THE MANUFACTURER. THE TERMS OF THE WARRANTY ARE AVAILABLE FOR YOUR INSPECTION.

8:00 am - 4:00 pm "COMPLETE CUSTOMER **SATISFACTION IS OUR BUSINESS"** REQUEST Hours shown does not always reflect total time to complete service. CUSTOMER SIGNATURE 52566 03/28/07 PNWB281748 ADAM STANTON STOCK NO. LABOR RATE LICENSE NO. MILEAGE IN COLOR STEALTH GRA 63452 20178 YEAR/MAKE/MODEL 06/PONTIAC/G6/4 DOOR SEDAN 02/26/06 DELIVERY MALES 7 VEHICLE ID. NO. 1 G 2 Z G 5 5 8 7 6 4 SELLING DEALER NO. PRODUCTION DATE F. T. E. NO. R. O. DATE 03/20/07 CLEVELAND, OH RESIDE **BUSINESS PHONE** COMMENTS MO: 20178 LABOR & PARTS-J# 1 96PNZ ___ BODY REPAIR DATE ST. 03/27/07 0 03/27/07 0 HOURS: TECH(S):59 601 ME DESCRIPTION 792.00 ACT 0.00 0.00 0.00 TIME 10.90 10.70 21.60 START TECH# FINISH 0.00 0.00 0.00 0.00 TOTAL TECH TIME ENTERED IN INVOICING ENTERED IN INVOICING JOB JOB

-E/COST--U/PRICES 216.76 303.46 303.46 27.15 38.01 20.23 28.32 99.89 139.85 19.33 27.06 161.37 225.92 630.50 1 TOTAL PARTS -DESCRIPTION----FASCIA 7.831
GRILLE 1.266
GRILLE 1.266
EMBLEM 7.832
FENDER 8.130
SHIELD 8.153
MOLDING 8.304
WHEEL KIT 5.803
JOB # 1 ----U/COST--216.76 27.15 27.23 99.89 19.33 58.62 161.37 COST TOTAL JOB # 303.46 38.01 38.01 28.32 139.85 27.06 82.07 225.92 303.46 38.01 38.01 28.32 139.85 27.06 82.07 225.92 1 1 1 1 1 JOB JOB JOB 882.70 1674.70 JOB # 1 TOTAL LABOR & PARTS G.O.G. & SUPPLIES---JOB # 1 1.0 PAI 223.20 223.20 @ 223.200 PAINT AND MATERIAL /UNIT TOTAL - GOG R/O TAX R/O TOTALS 0.00 1897.90 WARRANTY CLAIM DETAIL TOTALS-----

TOTAL...

CLAIM TOTALS 1897.90

APPROVED BY SIGNATURE

JOB JOB



JAY PONTIAC-BUICK

18800 Rockside Road Bedford, Ohio 44146 (440) 232-5000





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DCS AUDIT SLIP DCS DATA FILE: GMGMWF.883 03/28/2007 1512 WARRANTY NEW CLAIM SERVICE RO DATE VIN 03/20/2007 1G2ZG558764 DIV DEALER 09706 ODOMETER 20178 CUSTOMER LAST: FIRST: MIDDLE: PHONE; WORK: HOME: LABOP LN JOB CT CC PC TOT-PTS AB-TOT. PART-NO. LHRS

FC 98 OHRS NET-AMT. 1897.90 1 01 MA LN-TOT: 1897.90 98 Z1242 1 AUTH CODE: AUTH. VEHICLE CASE #71-484137120 LN-TOT: 1897.90 TECH SSN: COMMENTS: DAMAGE TO FRT AND L SIDE OF AUTHOR

> 1897 90 R.O. TOTAL:

PRE-INVOICE

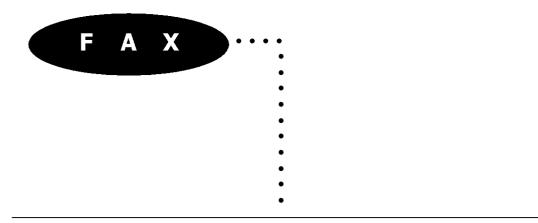
PAGE 2 OF 2

END OF INVOICE

04:16pm

PAR GMWA Pre-Authorization/Warranty Claim Tracking Form

	Customer and Veh	icle Information	
Date	3/29/07		71-484137120
Customer Name		•	
VIN	1G2ZG558764		
In-Service Date	2/26/06	Service Contract?	No
Current Mileage	18551	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	7
	Dealer and Clair		
Dealer Name	Jay Pontiac, Inc.		
Dealer Svc Mgr	Ron R	Dir Warranty Admin:	Carol Jacobson
Dealer Phone	440-232-5000	Dealer Fax	440-232-2625
Dealer BAC	116003		
Dealer Division and Code	16-Pont-09706		
Repair Order Number	281748		
Repair Order Close Date	3/28/07	4007.00	
Labor Op. Code Z1242 Labor Op. Code Z1243	Dollar Amt:	1897.90	
Cause Code (CC)	Dollar Amt: MJ		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH: Parts and Labor Costs:	DO NOT PUT IN HOU		
Net Amount:	DO NOT PUT IN COS	1897.90	
DO NOT H ROUTE THIS CLA	\IM		
Authorization Code:	DO NOT PUT IN A	AN AUTH CODE	
Additional Comments for Deal			
V\$		N, PLEASE CONTACT ME AS	SAP
AND FAX A COPY OF THE F			
<u> </u>	Retain Copy with De		
	Internal PAR I	nformation	
Complaint:	7		
	l .		
Cause:	_		
]:		
Correction:	•		
	1		
Justification:			
PAR CRS			
			200000000000000000000000000000000000000



To: **JOE GARCIA ,GM**

Fax number: 1-866-270-0217

From: RONR

Fax number: Business phone: Home phone:

Date & Time: 3/29/2007 12:50:16 PM

Re:



JAY PONTIAC-BUICK

18800 Rockside Road Bedford, Ohio 44146 (440) 232-5000





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"COMPLETE CUSTOMER ATISFACTION IS OUR BUSINESS"	REQUEST	Hours shown de	oes not alwavs refle	ect total-time to com	plete service.	
OMER NO.		ADVISOR		CARD NO	INVOICE DATE	CUSTOMER SIGNATURE
52566		ADAM STANTON	155	614	03/28/07	
		LABOR RATE	LICENSE NO.	MILEAGE IN 20178	COLOR STEALTH GF	stock NO. RA 63452
		YEAR/MAKE/MODEL 06/PONTIAC/G	6/4 DOOR SE	DAN	02/26/06	DELIVERY MILES
		vehicle id. No. 1 G 2 Z G 5	5 8 7 6 4		SELLING DEALER NO.	PRODUCTION DATE
CLEVELAND, OH		F. T. E. NO.			R.O. DATE 03/20/07	
susi	INESS PHONE	COMMENTS				MO: 20178
LABOR & PARTS						-
	DATE START 03/27/07 0.00 03/27/07 0.00 TOTAL T	FINISH A 0.00 0. 0.00 0. ECH TIME 0.	TECH ACT TIME 00 10.90 00 10.70 00 21.60	I(S):59 601 DESCRIPTI ENTERED I ENTERED I	ON N INVOICING N INVOICING	792.00
SPOKE GAVE A PER ES	TO FRT AND L SID: 71-484137120 TO JOE GARCIA @1-1 JUTH TO REPAIR DAM: TIMATE	E OF VEHICLE 866-270-0217 AGE TO VEHICI	X11291 E	II/GOGE D/G		
CASE # SPOKE GAVE A PER ES PARTSQTYFP JOB # 1	?-NUMBER	FASCRIPT FASCIA 7 GRILLE 1 GRILLE 1 EMBLEM 7 FENDER 8 SHIELD 8 MOLDING WHEEL KI	10N .831 .266 .266 .832 .130 .153 .153 .153 .153 .153 .153 .153 .153 .153 .153	19.33 1 58.62 5 161.37 16 TOTAL 63	OST U/PRICE 6.76 303.46 7.15 38.01 7.15 38.01 0.23 28.32 9.89 139.85 8.62 82.07 1.37 225.92 0.50 TOTAL PARTS	303.46 38.01 38.01 28.32 139.85 27.06 82.07 225.92
			JOB #			
G.O.G. & SUPPLIES						- 1
JOB # 1 1.0 PA	AINT AND MATERIAL	@	223.200 /	UNIT	TAL - GOG	223.20 223.20
				R/ R/	O TAX O TOTALS	0.00
WARRANTY CLAIM DETA	AIL TOTALS					
CLAIM# TO	TAL .897.90					
CLAIM TOTALS 1						
APPROVED BY S	GIGNATURE					



JAY PONTIAC-BUICK

18800 Rockside Road Bedford, Ohio 44146 (440) 232-5000





COMPUTERIZED
PRICING
GUIDE
ESTIMATE
AVAILABLE

Thank you for bringing your vehicle to Jay Pontiac - Buick for service.

Service Hours: Monday - Friday 7:30 am - 6:00 pm SATURDAY 8:00 am - 4:00 pm Parts Hours: Monday - Friday 8:00 am - 5:30 pm SATURDAY 8:00 am - 4:00 pm The seller, JAY PONTIAC - BUICK, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or titness for a particular purpose, and JAY PONTIAC - BUICK neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the parts and/or accessories.

connection with the sale of the parts and/or accessories. SERVICE WORK PURCHASED IS UNDER LIMITED WARRANTY OF 12 MONTHS OR 12,000 MILES BY THE MANUFACTURER. THE TERMS OF THE WARRANTY ARE AVAILABLE FOR YOUR INSPECTION.

UPON "COMPLETE CUSTOMER **SATISFACTION IS OUR BUSINESS"** REQUEST Hours shown does not always reflect total time to complete service. CUSTOMER SIGNATURE 52566 03/28/07 PNWB281748 ADAM STANTON LABOR RATE MILEAGE IN STOCK NO. LICENSE NO. COLOR STEALTH GRA 63452 20178 YEAR/MAKE/MODEL 06/PONTIAC/G6/4 DOOR SEDAN 02/26/06 DELIVERY MALES 7 VEHICLE ID. NO. 1 G 2 Z G 5 5 8 7 6 4 SELLING DEALER NO. PRODUCTION DATE F. T. E. NO. R. O. DATE 03/20/07 CLEVELAND, OH **BUSINESS PHONE** COMMENTS MO: 20178 DCS AUDIT SLIP WARRANTY NEW CLAIM

DCS DATA FILE: GMGMWF.883 03/28/2007 1512 RO DATE VIN 03/20/2007 1G2ZG558764 DEALER 09706 ODOMETER 20178 SERVICE CUSTOMER NAME; FIRST: MIDDLE: LAST: PHONE; WORK: HOME: FC 98 LABOP OHRS NET-AMT. 1897.90 LN JOB CT CC PC AB-TOT. PART-NO. 1 01 LN-TOT: 98 Z1242 1.
AUTH CODE: AUTH.
VEHICLE CASE #71-484137120 LN-TOT: 1897.90 TECH SSN: COMMENTS: DAMAGE TO FRT AND L SIDE OF AUTHOR

R.O. TOTAL: 1897 90

PRE-INVOICE

PAGE 2 OF 2

END OF INVOICE

04:16pm

1

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 13, 2010



Service Request: 71-498176450

Customer Relationship Specialist: Paulo Salvador

Dear :

Pontiac is pleased to provide service coverage for the Steering on your 2005 Pontiac G6, Vehicle Identification Number 1G2ZH548554 This service coverage will commence upon the expiration of the applicable New Vehicle Limited Warranty and will continue until March 11, 2010, or 68,887 miles, whichever occurs first. Pontiac will make repairs to correct defects related to materials or workmanship occurring during the coverage period specified above. The following Steering item(s) are covered:

Steering – Gear housing and all internal parts; rack and pinion; power steering pump; steering shaft couplings; seals and gaskets.

Pontiac will not be responsible for conditions arising from tampering, abuse, physical damage, or improper maintenance. This coverage is not transferable to any other vehicle or subsequent owner of your vehicle. Please keep this letter with your G6. Should your vehicle require repairs within the coverage period, present this letter to the Service Manager of an authorized Pontiac Dealership.

If you have any future questions, feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Pontiac Customer Assistance Center

ATTENTION: DEALERSHIP SERVICE MANAGER

Component Service Coverage

Submit the claim with all the appropriate authorization codes and H route it to your Area Service Manager. Be sure to retain a copy of this letter in the customer's file and return the original to the customer.

ADR File Checklist

SR Number:	BBB Case:	
Customer:	VIN:	
Make/Model/Year: /	/ In Service:	Mileage:
Received Date:	Day 15 Date: Go	es Active:
Primary Concern:		
☐ Initial Calls (72 hrs): ☐ Customer ☐ Dealer Svc Mgr ☐ Dealer Finance Mgr ☐ AVM	ent (24 hrs) Completion Date/Ti Completion Date/Tin Completion Date/Tin Completion Date/Tin Completion Date/Tin Received:	me: / me: / me: /
Repair Orders Requested:		
☐ Sales Documents:	Received:	
■ BARS / Finance Sheet		
Case Assessment (by Day 14 Lemon Law Eligible: Presumption:): Yes]
GM Position – Customer / B	BBB Due Date (7-10 days):	
☐ Settlement / Goodwill Offere	ed Date:	
All Documents Attached (by	Day 15)	
☐ Arbitration Date: ☐ Closing Activities: Settlement Executive Summary Close Siebel	Completion Date/Tin Completion Date/Tin Completion Date/Tin	me: /
DVM: Service Dealer: Selling Dealer:	Node/Box: Svc Mgr: Contact:	
NOTES:		

Case Assessment by: Paulo M. Salvador	Siebel/CARS Request No: 71-498176450
---------------------------------------	--------------------------------------

Customer Name:

Mileage: Days Out:

Date:

Year of Vehicle: 2005 Make: Ponticac Model: G6 Mileage: 18,887

Vehicle ID No.: 1G2ZH548554 In Service Date: 3/11/2005

RO#:

Purchased: New If used: (date/miles)

What is customer seeking: The customer was seeking to have the vehicle repaired properly. The customer expressed that the vehicle was experiencing a clunking noise when making turns and that his passenger seat seam, the material keeps coming apart.

VEHICLE REPAIR HISTORY

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Clunking in the vehicle

04/04/07	18887	1	112105	Customer states steering making a clunk noise. Intermediate shaft aligned and rack and pinion replacement as per TSB 06-02-32-007. Replaced Intermediate shaft, involved TAC as well Case #9568872. Replace steering shaft with new part #22687711 per TBS information released 02/20/07. Road tested after the repairs – no abnormal noise present.
12/20/06	16402	1	108917	Customer states steering noise while turning, clunk/thump while turning slow mostly when turning left. Removed steering intermediate shaft and thread lock bolt and repositioned and retorqued as per bulletin.
09/08/06	13873	1	106307	Customer stated steering makes clunk noise during parking lot maneuvers. Replaced power steering gear assemblies and reset toe.

OTHER SYMPTOM/CONCERN: Seat seam coming apart

Date:	Mileage:	Days Out:	: R	O#: Description of Repair:
04/10/06	10353	1	102512	Customer states since seat cover was replaced centre section is loose. R&R rear seat cushion and attached hog ring.
03/21/06	10011	1	101902	Customer states seat bottom is coming apart. R&R seat cover

Total Days Out of Service: 0 (excluding days for customer pay reasons such as; Maintenance and

Collision Repairs)

Actual Days Out of Service: 0 (According to revised state laws in Florida, unable to duplicate repair

attempts do not count as days out of service. Refer to page three, Reasonable Number of Repair Attempts of the **Standards of the Florida**

Description of Repair:

Lemon Law, Motor Vehicle Warranty Enforcement Act.)

VEHICLE MEETS PRESUMPTION LEMON LAW? YES:XX NO:

What is customer eligible for (based upon the BBB Program Eligibility Guidelines and the States lemon law requirements for meeting presumption)?

Team Manager Approval:

AVM and/or DEALER RECOMMENDATION(s):
CRM RECOMMENDATION & RATIONALE (EXPLAIN):
The customer has agreed to have the vehicle repaired. The customer was
Decision reached by CRM: Arbitrate case: Settle case:

Team Manager Approval:

Case Assessment by: Paulo M. Salvador	Siebel/CARS Request No: 71-498176450
---------------------------------------	--------------------------------------

Customer Name:

Mileage: Days Out:

Date:

Year of Vehicle: 2005 Make: Ponticac Model: G6 Mileage: 18,887

Vehicle ID No.: 1G2ZH548554 In Service Date: 3/11/2005

RO#:

Purchased: New If used: (date/miles)

What is customer seeking: The customer was seeking to have the vehicle repaired properly. The customer expressed that the vehicle was experiencing a clunking noise when making turns and that his passenger seat seam, the material keeps coming apart.

VEHICLE REPAIR HISTORY

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Description of Repair:

Lemon Law, Motor Vehicle Warranty Enforcement Act.)

VEHICLE MEETS PRESUMPTION LEMON LAW? YES:XX NO:

What is customer eligible for (based upon the BBB Program Eligibility Guidelines and the States lemon law requirements for meeting presumption)?

Team Manager Approval:

AVM and/or DEALER RECOMMENDATION(s):

SM at the dealership advised me that in Dec. the moved intermediate shaft and repositioned it and put thread lock in as per bulletin. Previously they installed a power steering and rack in pinion. There have been a lot of problems with the seats in the G6. It sounds like the concern is just happening again. Dealer has mentioned that he would like to see the customer get into a rental as well for customer satisfaction. The customer was set to come in mid next of the week to resolve his concerns. They were about to find a new updated TSB that should resolve his concern 06-02-32-007. The SM mentioned that the DVM is aware of the information and will fax over the RO and Sales documents after the repairs. The problem is that his concern is so intermitten that it seem to be an ongoing re-occurring problem and that's what makes it so difficult as it re occurs several months later. The clunk is gone and they opened a TAC case as well. TSB was 06-02-32-007. The vehicle is running okay and SM drove 7 miles and couldn't get to do it again. Did a GW on the alignment and it was a slight adjustment, and utilized the Smart Care as well. The customer was a little frustrated with the dealer but they were able to get him in a rental and everything seems to be taken care of.

CRM RECOMMENDATION & RATIONALE (EXPLAIN):

The customer has agreed to have the vehicle repaired. The customer was glad to have a CCL for his steering concern. The customer explained that the vehicle is running better then when it was new. Customer was completely satisfied.

Decision reached by CRM:	Arbitrate case:	Settle case:	XX

Team Manager Approval:





INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CDR File Information

Vehicle Identification Number	1G1ZT61896F
Investigator	Donald J Hutelin, EAA
Case Number	71-490797160
Investigation Date	Friday, March 16 2007
Crash Date	Wednesday, March 7 2007
Filename	1G1ZT61896F CDR
Saved on	Friday, March 16 2007 at 09:20:09 AM
Collected with CDR version	Crash Data Retrieval Tool 2.8077
Reported with CDR version	Crash Data Retrieval Tool 2.8077
Event(s) recovered	None

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times. The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced.

The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event, then the Deployment Level Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:

- -SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM will record up to the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a Non-Deployment Event, is 5 MPH.
- -Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combined "X" and "Y" axis.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.
- -Brake Switch Circuit Status indicates the status of the brake switch circuit.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.
- -Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit. The Passenger Belt Switch Circuit Status for 2005 vehicles is only available on the Cadillac STS. Also, the Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), will always report a default value of "Buckled".
- -The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.
- -If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.
- -The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.
- -Steering Wheel Angle data is displayed as a positive value, when the steering wheel is turned to the right, and a negative value, when the steering wheel is turned to the left.

SDM Data Source:

- All SDM recorded data is measured, calculated, and stored internally, except for the following:
- -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.
- -The Belt Switch Circuit is wired directly to the SDM.





Hexadecimal Data

\$01	00	03	00	00	00	00	00
\$02 \$03	30 02	00	00	00	00	00	00
\$04	02	00	00	00	00	00	00
\$05 \$06	00	00 0A	00	00	00 0A	69	00 67
\$07 \$08	00 E9	20 8B	00	00	00	00	00
\$09	00	77	77	00	00	00	00
\$0A \$0B	00 3C	00 01	00 01	00 0F	00	00	00
\$0C	80	00	80	00	00	00	00
\$0D \$0E	00 40	00	C0	00	00	00	00
\$0F \$10	BA 47	00 31	00 5A	00 54	00 36	00 31	00 38
\$11	39	36	46	31	33	34	36
\$12 \$13	35 00	35 00	00	00	00	00	00
\$14	00	00	00	00	00	00	00
\$15 \$16	00	00 06	00 0C	00 16	00 34	00	00
\$17	03 03	03 03	03	03	00	00	00
\$18 \$19	07	07	00	00	00	00	00
\$1B \$1C	3F 3F	00	00	66 06	00	78 18	00
\$1D	00	00	00	00	00	00	00
\$1E \$1F	4F 20	4F 00	00	00	00	00	00
\$20 \$21	40 FF	00 01	00	00	00 70	00	00
\$22	00	8E	00	00	00	00	00
\$24 \$25	00	00	00	00	00	00	00
\$26 \$27	00	00	00 FF	00	00	00	00
\$2A	FF 00	00	00	00	00	00	00
\$2B \$2D	00	00	00	00	00	00	00
;2E	00	FF	F0	0C	24	00	00
\$2F \$30	FE 9D	FE 00	0C	24 00	00	00	00
\$31 \$32	FF F8	FF 80	FF FF	FF 80	FF 00	80 00	00
\$33	FF	FF	FF	FF	FF	80	00
\$34 \$35	FF FF	FF FF	FF FF	FF FF	FF FF	80	00
\$36	FF	FF	FF	FF	FF	80	00
\$37 \$38	F8 FF	80 80	F8 C0	0F 80	0F FF	CA C0	FE FC
\$39 \$3A	FF FF	FF FF	FF FF	FF FF	FF FF	80 80	00
\$3B	7F	0F	1F	1F	3F	00	00
\$3C \$3D	FF FF	FF FF	FF FF	FF FF	FF FF	FF FF	C0
\$3E	FF	FF	FF	FF	00	00	00
\$3F \$40	00 E0	00 FF	F0 00	00	00	00	00
\$41 \$42	F8 80	F8 FF	90 FF	00 FF	00 FF	00	00
\$43	FF	FF	FF	00	00	00	00
1G1ZT6	61896	F					





```
$44 FF FF FF FF FF 00
$45 FF FF FF FF FF 00
$46 FF FF FF FF FF 00
$47
   FF FF FF FF FF OO
$48
   FF FF FF FF FF 00
$49 FF FF FF FF FF 00
$4A FF FF FF FF FF 00
$4B FF FF FF FF FF 00
$4C FF FF FF FF FF 00
$4D
   FF FF FF FF FF 00
$4E FF FF FF FF FF 00
$4F FF FF FF FF FF 00
$50 FF FF FF FF FF 00
$51
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$52
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$53 FF FF FF 00 00 00 00
$54
   82 FF FF 00 00 00 00
$55
   FF FF FF FF FF 00
$67
   A0 FF 00 00 00 00 00
   F8 F8 90 C0 00 00 00
$68
$69 80 FF FF FF FF 00 00
$6A FF FF FF 00 00 00 00
$6B FF FF FF FF FF 00
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$6D
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$6E FF FF FF FF FF 00
$6F
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$78
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$79
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$7A 82 FF FF 00 00 00 00
$7B FF FF FF FF FF 00
$01
   41 55 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$02 01 02 03 04
$03 41 54 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$04 01 02 03 04
$05
   $06
   FF FF FF FF
$07
   $08 FF FF FF FF
$0D
   41 48 37 31 31 32 52 35 32 30 37 32 32 4A 35 56
$0E
   01 59 D3 B3
$0F
   41 4A 37 31 31 32 52 35 32 30 37 32 32 4A 34 46
$10 01 59 D3 B3
$14 FF FF FF FF
$17
   $18
   FF FF FF FF
$21
    32 16 B8 0B D0 2E 91 9A
$22
   69 67
$23
   31 5A FA FA FA FA
$24
   31 5A FA FA FA FA
$25
    31 5A FA FA FA FA
$26
    31 5A FA FA FA FA
$40
   00 00
$41
   3F 00 00 06 00 18
$42 10 E4
$43
   00 00 8E 80
$44 C6 00 00 FC 80 C0
1G1ZT61896F
```





PAR'71-490797160

Conditions for Clearing the DTC

- A current DTC will clear on the next malfunction-free ignition cycle.
- A history DTC will clear after 100 consecutive malfunction-free ignition cycles.
- Using a scan tool

Test Description

The numbers below refer to the step numbers on the diagnostic table.

- Tests if the sensor is within the valid signal voltage range.
- 3. The use of EL-47564 power steering control module (PSCM) test harness in steps 3-5 tests if the malfunction is internal to the PSCM.
- Tests if the low reference circuit is opened or shorted internal to the PSCM. Since the torque sensor's signal 1 and signal 2 data parameters both drop to 0.0 V when the torque/position sensor connector is disconnected, the position sensor's signal 1 data parameter is used to verify low reference circuit operation.
- 7. Tests if the torque/position sensor harness is damaged. Since both ends of the harness cannot be accessed, only visual circuit inspection can be performed.

PEADW6	Step	accessed, only visual circuit inspection can be per Action	_		No.			
·	Schematic Reference: Power Steering Schematics Connector End View Reference: Power Steering Connector End Views							
	1	Did you perform the Diagnostic System Check - Vehicle?		Go to Step 2	Go to Diagnostic System Check Vehicle			
sisnal- 2.3 ve signal- 2.5 V	}	 Install a scan tool. Turn ON the ignition, with the engine OFF. With a scan tool, observe the Torque Sensor Signal 1 and the Torque Sensor Signal 2 Data parameters in Data Display. Does the scan tool indicate the Torque Sensor Signal 1 and Signal 2 Data parameters are within the specified range? 	0.25- 4.75 V	Go to Testing for Intermittent Conditions and Poor Connections	Go to Step 3			
		 Turn OFF the ignition. Disconnect the torque/position sensor harness connector from the power steering control module (PSCM). Connect the <u>EL-47564</u> PSCM test 						

http://service.gm.com/servlets/BlobShtml?ShtmlFile=1241508&evc=sm&pubid=1197&ce... 3/16/2007

PAR 490797160

PEASING	ر ک	<i>r</i>		***	
yes 3.2	3	harness. 4. Connect a 3-amp fused jumper wire between the 5-volt reference circuit and the steering shaft torque signal 1 circuit of the PSCM test harness connector end. 5. Turn ON the ignition, with the engine OFF. 6. With the scan tool, observe the Torque Sensor Signal 1 data parameter. Does the scan tool indicate the Torque Sensor Signal 1 data parameter is less than the specified value?	4.9-5 V	Go to Step 8	Go to Step 4
yes 3,8	4	 Connect a 3-amp fused jumper wire between the 5-volt reference circuit and the steering shaft torque signal 2 circuit of the PSCM test harness connector end. With the scan tool, observe the Torque Sensor Signal 2 data parameter. Does the scan tool indicate the Torque Sensor Signal 2 data parameter is less than the specified value? 	4.9-5 V	Go to <u>Step 8</u>	Go to Step 5
no 0.0v	5	 Connect a 3-amp fused jumper wire between the low reference circuit and the steering position sensor signal 1 circuit of the PSCM test harness connector end. With the scan tool, observe the Steering Position Sensor Signal 1 data parameter. Does the scan tool indicate the Steering Position Sensor Signal 1 data parameter is greater than the specified value?	0.0 V	Go to Step 8	Go to Step 6
	6	Turn OFF the ignition. Inspect for poor connections at the torque/position sensor harness connector. Refer to Testing for Intermittent Conditions and Poor Connections and Connector Repairs. Did you find and correct the condition?		Go to Step 10	Go to Step 7
	7	Visually inspect the torque/position sensor harness for any damaged wires. Refer to Wiring Repairs and Repairing Damaged Wire Insulation. Did you find and correct the condition? Replace the power steering motor/module		Go to Step 10	Go to Step 9





CDR File Information

Vehicle Identification Number	1G1ZT61896F
Investigator	Donald J Hutelin, EAA
Case Number	71-490797160
Investigation Date	Friday, March 16 2007
Crash Date	Wednesday, March 7 2007
Filename	1G1ZT61896F CDR
Saved on	Friday, March 16 2007 at 09:20:09 AM
Collected with CDR version	Crash Data Retrieval Tool 2.8077
Reported with CDR version	Crash Data Retrieval Tool 2.8077
Event(s) recovered	None

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times. The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced.

The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event, then the Deployment Level Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:

- -SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM will record up to the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a Non-Deployment Event, is 5 MPH.
- -Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combined "X" and "Y" axis.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.
- -Brake Switch Circuit Status indicates the status of the brake switch circuit.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.
- -Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit. The Passenger Belt Switch Circuit Status for 2005 vehicles is only available on the Cadillac STS. Also, the Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), will always report a default value of "Buckled".
- -The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.
- -If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.
- -The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.
- -Steering Wheel Angle data is displayed as a positive value, when the steering wheel is turned to the right, and a negative value, when the steering wheel is turned to the left.

SDM Data Source:

- All SDM recorded data is measured, calculated, and stored internally, except for the following:
- -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.
- -The Belt Switch Circuit is wired directly to the SDM.





Hexadecimal Data

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$02 01 02 03 04
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   FF FF FF FF
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   41 4A 37 31 31 32 52 35 32 30 37 32 32 4A 34 46
$10 01 59 D3 B3
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   00 00 8E 80
$44 C6 00 00 FC 80 C0
1G1ZT61896F
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PAR'71-490797160

Conditions for Clearing the DTC

- A current DTC will clear on the next malfunction-free ignition cycle.
- A history DTC will clear after 100 consecutive malfunction-free ignition cycles.
- Using a scan tool

Test Description

The numbers below refer to the step numbers on the diagnostic table

- Tests if the sensor is within the valid signal voltage range.
- 3. The use of EL-47564 power steering control module (PSCM) test harness in steps 3-5 tests if the malfunction is internal to the PSCM.
- Tests if the low reference circuit is opened or shorted internal to the PSCM. Since the torque sensor's signal 1 and signal 2 data parameters both drop to 0.0 V when the torque/position sensor connector is disconnected, the position sensor's signal 1 data parameter is used to verify low reference circuit operation.
- 7. Tests if the torque/position sensor harness is damaged. Since both ends of the harness cannot be accessed, only visual circuit inspection can be performed.

PEADW6	Step	accessed, only visual circuit inspection can be per Action	_		No.
·		matic Reference: Power Steering Schematics nector End View Reference: Power Steering Conne		Views	
	1	Did you perform the Diagnostic System Check - Vehicle?		Go to Step 2	Go to Diagnostic System Check Vehicle
sisnal- 2.3 ve signal- 2.5 V	}	 Install a scan tool. Turn ON the ignition, with the engine OFF. With a scan tool, observe the Torque Sensor Signal 1 and the Torque Sensor Signal 2 Data parameters in Data Display. Does the scan tool indicate the Torque Sensor Signal 1 and Signal 2 Data parameters are within the specified range? 	0.25- 4.75 V	Go to Testing for Intermittent Conditions and Poor Connections	Go to Step 3
		 Turn OFF the ignition. Disconnect the torque/position sensor harness connector from the power steering control module (PSCM). Connect the <u>EL-47564</u> PSCM test 			

http://service.gm.com/servlets/BlobShtml?ShtmlFile=1241508&evc=sm&pubid=1197&ce... 3/16/2007

PAR 490797160

PEASING	'	<i>r</i>		***	
yes 3.2	3	harness. 4. Connect a 3-amp fused jumper wire between the 5-volt reference circuit and the steering shaft torque signal 1 circuit of the PSCM test harness connector end. 5. Turn ON the ignition, with the engine OFF. 6. With the scan tool, observe the Torque Sensor Signal 1 data parameter. Does the scan tool indicate the Torque Sensor Signal 1 data parameter is less than the specified value?	4.9-5 V	Go to Step 8	Go to Step 4
yes 3,8	4	 Connect a 3-amp fused jumper wire between the 5-volt reference circuit and the steering shaft torque signal 2 circuit of the PSCM test harness connector end. With the scan tool, observe the Torque Sensor Signal 2 data parameter. Does the scan tool indicate the Torque Sensor Signal 2 data parameter is less than the specified value? 	4.9-5 V	Go to <u>Step 8</u>	Go to Step 5
no 0.0v	5	 Connect a 3-amp fused jumper wire between the low reference circuit and the steering position sensor signal 1 circuit of the PSCM test harness connector end. With the scan tool, observe the Steering Position Sensor Signal 1 data parameter. Does the scan tool indicate the Steering Position Sensor Signal 1 data parameter is greater than the specified value?	0.0 V	Go to Step 8	Go to Step 6
	6	Turn OFF the ignition. Inspect for poor connections at the torque/position sensor harness connector. Refer to Testing for Intermittent Conditions and Poor Connections and Connector Repairs. Did you find and correct the condition?		Go to Step 10	Go to Step 7
	7	Visually inspect the torque/position sensor harness for any damaged wires. Refer to Wiring Repairs and Repairing Damaged Wire Insulation. Did you find and correct the condition? Replace the power steering motor/module		Go to Step 10	Go to Step 9

INFORMATION Redacted PURSUANT TO THE FREEDOM OF **INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**



PONTIAG - GMG - BUICK - CADILLAG Cleveland's GID SuperStore

Dealer Codes:

Cadillac

25-043

Bulok

38-315

Pontiac

18-440

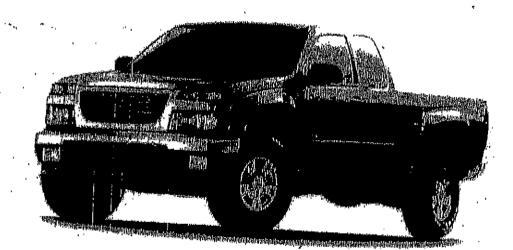
GMC

50-259

GMAC.

340

BAC CODE, 116409



FAX:

To:

Kimberly Labut Ken Stegall

From:

Pages:

t s (including cover page)

Memo:

Body damage, case # 71-490797160

Will have to add Pents when customer picks up can will fax then.

4595 N Lee Hwy, Cleveland, TN 37312 Phone 423-476-1191 Fax 423-339-1402

Pontiac • GMC • Buick • Cadillac, Inc.

4595 NORTH LEE HIGHWAY CLEVELAND, TN 37312 PHONE (423) 476-1191 FAX (423) 339-1402

Kumberly Labut,

warranty admin name. Julie Harness

Ro# 773538

Ro close date 04/05/07

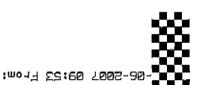
Dealer division 18440

Case # 71-490797160

Ken Stegall Service Manager

IN 07:15AM 4/06/07

ENTERPRISE RENT-A-CAR COMPANY OF TENNESSEE OUT 04:39PM 3/08/07 RENTAL AGREEMENT 1501 S LEE HWY 423-476-6777 CLEVELAND D078551 TN 37311 2534 5633 24-HOUR DAY RENTAL TYPE D PAGE 1 OF : SOURCM H73074 - 009 UNIT 1 RENTER יי נאט # SUMMARY OF CHARGES LIC# DAY - 24 HOUR PERIOD MODEL CTS MILES CLEVELAND TN COLOR WHITE D NO CHARGE LOCAL: ΙN 11521 TUO 11221 V# 1G6DM57T370 29 DAYS 35.00 1015.00 UNIT 2 OR. LICENSE TNIT # STATE TN EXPIRE 5/22/10 LICH TEMP DOB \mathbf{HT} WT MODEL 3 EYES HATR COLOR WHITH S.S.# IN 200 EMPLOYER OUT JOU V# JMIBKI2FX7 UNIT 3 BILL TO Y CUST # UNIT ~~Zo⊤ DON-LEBRORD FONT/RUICK/CADTUSECT TO THE SECTION LICA 1.705 ATTN: DATEK** $\mathbf{d} = \mathbf{d} \cdot \mathbf{d} \cdot$ 4595 LEE HWY MODEL SONA TING BY THE STORY OF THE STORY VARIOUS COLOR CLEVELAND of the grade of the second 201 IN 1256 423-476-1191 37320 OUT 1154 V# 5NPEU46FX7H DAMAGE WAIVER 030807/030907 1 DAYS DW @ 14.99 14.99 PERSONAL ACC.INS. 030807/030907 1 DAYS PAT @ 2.00 2.00 ADDITIONAL DRIVER RNIL TAX * 3.00 30.96 NO OTHER DRIVER PERMITTED SALES TAX% 9.2593.89 CLAIM INFO PERMISSION TO LEAVE STATE DOL/CLYIN/DO# YES X NO STATES TN AND BORDERING TOTAL CHARGES INSURED 1156.84 CUSTOMER SIGNATURE ON FILE DEPOSITS 1.00 PAYMENT INFORMATION REFUND LOSS DATE AMOUNT PD.BY TYPE DATE AUTH THEFT ACCIDENT 1.00 VISA SALE 3/08/07 077093 TYPE CAR DEALER TAX 40.84 BILL TO CUST H73074 SHOP DON LEDFORD 1115.00 PHONE 423-476-1191



OPENED BY #813DP MESAC CELESTE

CLOSED BY #736CN DAELYNNE A MATULA

NAME PATRICK

CLOSED TICKET PAYMENT INFO



CLEVELAND, TN 37312 PHONE: 423-476-1191 FAX: 423-339-1402

4595 NORTH LEE HIGHWAY

SO No: 773538

* Service Invoice Customer Copy

Auth#:

Page 1

\$0.00

\$0.00

\$0.00

Tag# : 882	· · · · · ·	
Customer No :	PRICE20	
Cleveland TN		
Home:	Bus:	
Ceil:	Today:	
Emall:	_	
REQUEST/CO	OMPLAINT	

Adviso	or: KEN	Involce Date :	04/11/2007	Term :	CASH
Licens	e No	Odometer In 35512	Odometer Ou 35514	ıt	Stock No CP4474
Year 2006	Make CHEVROLET	Model MALIBU	Model No		Delivery Date 10/26/2006
	e ID No 61896F1	Selling Dealer LEDFORD	SO Date 04/05/2007	InServ Da 09/26/2009	Location

	RRECTIONS	FEMILI	TYPE	CSR#	TU	Amount
1	MISC	CUSTOMER STATES: REPAIR DAMAGE TO LEFT SIDE OF VEHICLE. CAR LOST POWER STEERING AND SIDE SWIPED GUARD RAIL				
	MISC	SUBLET TO YOUNGS BODY SHOP (INVOICE #2770)	CSUB	153	0	\$1,679.50
	RENT	VEHICLE RENTAL	CSUB	153	0	\$1,115.00
		Technician: 999				
				Red	quest Total	\$2,794.50
	CUSTOMER T BY PARTS.	O RETURN TO INSTALL NEW HUB CAP WHEN RECEIVED				
				TS BAS ELIES LET/TOW		\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$2,794.50 \$0.00
			SUB	TOTAL		\$2,794.50

TOTAL INVOICE \$2,794.50

SALES TAX

WARR DEDUCTIBLE

PARTS RETURN POLICY: ALL AUTHORIZED RETURNS MUST BE MADE WITHIN 30 DAYS AND ACCOMPANIED BY THE ORIGINAL INVOICE.

ALL PARTS MUST BE COMPLETE WITH ATTACHING PARTS, UNUSED AND IN ORIGINIAL CONDITION AND ORIGINAL PACKAGING

AND MAY BE SUBJECT TO A 20% RESTOCKING CHARGE.

NO RETURN:

ON ELECTRICAL AND SPECIAL ORDER "NON RETURNABLE" PARTS
DISCLAIMER OF WARRANTIES

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

DATE _____CUSTOMER SIGNATURE _____

THANK YOU FOR YOUR BUSINESS
PLEASE CALL AGAIN

	Customer and Vehicle	Information	
Date	4/6/07		71-490797160
Customer Name		•	
VIN	1G1ZT61896F		
In-Service Date	9/26/2005	Service Contract?	No
Current Mileage	35508	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	10
	Dealer and Claim In		
Dealer Name	Don Ledford Pontiac GMC	Buick Cadillac, Inc.	
Dealer Svc Mgr	Ken Stefall	Dir Warranty Admin:	Julie Harness
Dealer Phone	423) 476-1191	Dealer Fax	423 339 1402
Dealer BAC	116 4 09		
		•	
Dealer Division and Code	16-Pont-18440	_	
Repair Order Number	773538		
Repair Order Close Date	4/5/07		
Labor Op. Code Z1242	Dollar Amt:	2794.50	
Labor Op. Code Z1243 Cause Code (CC)	Dollar Amt:		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH: Parts and Labor Costs:	DO NOT PUT IN HOURS		
Net Amount:	<u> </u>	2794.50	
DO NOT H ROUTE THIS CLA	\/M	•	
Authorization Code:	DO NOT PUT IN AN A	AUTH CODE	
Additional Comments for Deal			
IF THIS CLAIM SHOULD RE			SAP
AND FAX A COPY OF THE R			
	etain Copy with Deale		
	Internal PAR Info	rmation	
Complaint:	1		
	steering caused collision		
Cause:	The data or readings lead condition in the wiring or th	to the conclusion that there e sensor that is located in	
Correction:			
OTTECHOII.	Transit stooring and valated	collision damage	
	repair steering and related		e not como thing
Justification:	that the customer could ca maintenance for this syster		
PAR CRS	kimberly labut	•••	

	Customer and Vehicle	Information	
Date	4/6/07	Service Request # 7	71-490797160
Customer Name			
VIN	1G1ZT61896F		
In-Service Date	9/26/2005	Service Contract?	No
Current Mileage	35508	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	10
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Dealer Svc Mgr	Ken Stefall	Dir Warranty Admin:	Julie Harness
Dealer Phone	423) 476-1191	Dealer Fax	423 339 1402
Dealer BAC	116 4 09		
		•	
Dealer Division and Code	13-Chev-18440	_	
Repair Order Number	773538	_	
Repair Order Close Date	4/5/07		
Labor Op. Code Z1242	Dollar Amt:	2794.50	
Labor Op. Code Z1243 Cause Code (CC)	Dollar Amt:		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH: Parts and Labor Costs:	DO NOT PUT IN HOURS		
Net Amount:		2794.50	
DO NOT H ROUTE THIS CLA	N/M	•	
Authorization Code:	DO NOT PUT IN AN	AUTH CODE	
Additional Comments for Deal			
IF THIS CLAIM SHOULD RE			SAP
AND FAX A COPY OF THE F			
<i>_</i>	Retain Copy with Deale		
	Internal PAR Info	rmation	
Complaint:	1		
	steering caused collision		
Cause:	The data or readings lead condition in the wiring or th	to the conclusion that there e sensor that is located in t	
Correction:	<u> </u>		<u> </u>
	repair steering and related	collision damage	
	not related to maintenance	or the lack thereof and it i	
Justification:	that the customer could ca maintenance for this system		s no recommended
PAR CRS	kimberly labut	•••	

Saransankanarankankankanankankankanankankankanka	Customer and Vehicle	Information	
Date	4/6/07	Service Request # 7	71-490797160
Customer Name		<u> </u>	
VIN	1G1ZT61896F		
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		•	
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Labor Op. Code Z1243 Cause Code (CC)	Dollar Amt:		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT Labor Hours and OLH: Parts and Labor Costs:	DO NOT PUT IN HOURS		
Net Amount:	<u>BO NOT</u> FOR IN COOK	2794.50	
DO NOT H ROUTE THIS CLA	\/M		
Authorization Code:	DO NOT PUT IN AN A	AUTH CODE	
Additional Comments for Deal			
IF THIS CLAIM SHOULD RE			SAP
AND FAX A COPY OF THE F			
<u> </u>	Retain Copy with Deale		
	Internal PAR Info	rmation	
Complaint:	1		
	steering caused collision		
Cause:	The data or readings lead condition in the wiring or th	to the conclusion that there e sensor that is located in	
Correction:	<u> </u>		<u> </u>
	repair steering and related	collision damage	
		or the lack thereofand it i	
Justification:	maintenance for this system		, no recommended
PAR CRS	kimberly labut		



































































































INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 13, 2010

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

RE:

v. General Motors Corporation

Service Request: 71-495489923

2006 Pontiac G6

Vehicle Identification Number: 1G2ZH558064

Customer Relationship Specialist: Halima Shaw

Dear Mr. Silverman:

Enclosed please find two checks to settle the above-referenced case. The first is in the amount of \$3,000.00 made payable to Brian R. Metzger and Suzanne Metzger. The second is in the amount of \$1,900.00 made payable to Kimmel & Silverman, P.C.

A 60 month/75,000 mile (whichever comes first) Steering Component Letter will be sent directly to Brian Metzger after processing.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0008 V10192006 ROBERT M. SILVERMAN+* CRAIG THOR KIMMEL+

Member, PA Bar

Member, N.I Bar Member, DE Bar

Member, NY Bar Member, MA Bar

Member, MD Bar

Member, OH Bar

Member, DC Bar

[¢] Member, AZ Bar

Member, CO Bar Member, VT Bar

§ Member, MI Bar

Member, RI Bar

KIMMEL & SILVERMAN

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888

F (215) 540-8817 WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005 JACQUELINE C. HERRITT'
ROBERT A. RAPKIN'
HY DAVID RUBENSTEIN

BARRY R. WINDERMAN

BARRY R. WINDERMAN
MELISSA K. FIALA*
IRA P. SMADES*
DAVID L. LIEBERMAN***
ANGELA K. TROCCOLI*
FRED DAVIS**

RONALD ROWLAND CHRISTOPHER R. HOLLIDAY

LOUIS DOBI, JR* HILARY WHEATLEY TAYLOR*

AMY D. COX

ANNE WARD#¢£

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

MARYLAND OFFICE, 10451 Mill Run Circle, Suite 400, Owings Mills, MD 21117, P (410) 356-8835, F (410) 356-8896

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

December 13, 2010

VIA EMAIL ONLY gmerinfo@gmexpert.com

General Motors Corporation - NJ c/o MSX International/BRC Legal MC 336-105-000 Warren, MI 48091

v. General Motors Corporation

Vehicle: 2006 Pontiac G6-GT Date of Purchase: 3/1/2006

Place of Purchase: Burns Pontiac

VIN: 1G2ZH558064

Dear Sir/Madam:

Please be advised that this office represents the above individual against General Motors Corporation pursuant to the NJ Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman

RMS\ TL cc: Brian Metzger

Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Halima Shaw State: NJ

Customer Name: Service Request: 71-495489923 GM Legal File No.: {Number}

Vehicle ID No.: 1G2ZH558064 In Service Date: 02/21/06 In Service Date: 02/21/06 Vehicle is: New BAC Code: 115619 Vehicle Purchased Used on: {n/a or

Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer}

Lien holder: GMAC ☐ Other ☐: {Name}

Lien noider: GMAC Other: {Name}							
VEHICLE REPAIR HISTORY							
☐ Engine/Fuel/Exhaust							
Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:			
03/13/07	589465	7	17,633	Vibration heard comes and goes while driving. Retorque all mounts.			
☐ <u>Steeri</u> ı	<u>ng</u>						
Date:	RO #:	Days Out:	Mileage:	<u>Description of Complaint and Repair Performed:</u>			
09/18/06	571939	10	14,055	Knocking noise in front end and steering when slow turns. Replaced power steering gear assembly. Wheel alignment .			
02/15/07	586631	1	17,141	Clicking noise in front end. Steering tight short turns. Replaced power steering gear assembly.			
☐ <u>Body/</u>	<u>Trim</u>						
Date:	RO #:	Days Out:	Mileage:	<u>Description of Complaint and Repair Performed:</u>			
02/15/06	552190	1	7,230	Customer in for oil change. Passenger side air bag indicator fell back into center console. Had to remove center console and reinstalled indicator back into console.			
				Both vanity mirror covers fell off. Replaced sun visor mirror.			
03/07/06	553998	1	7,632	Lower panel missing. SOP – air dam.			
04/04/06	556493	4	8,589	Installed front air deflector.			
☐ <u>Electri</u>	☐ <u>Electrical</u>						
Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:			
02/15/06	552190	*	7,230	Replaced turn lamp bulb.			
03/07/06	553998	*	7,632	AM always has static. Operating as designed.			
04/04/06	556493	*	8,589	Poor AM reception. Radio is causing static. Removed radio and replaced with new unit and reprogrammed.			
02/15/07	586631	*	17,141	Poor AM reception. Replaced antenna module.			
03/13/07	589465	*	17,633	AM radio noise (high pitch). Clean and tightened all connection.			

D - 1 - 1
Paint
ı anı

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:		
04/04/06	556493	*	8,589	Check with body shop on paint repair. Repair paint lower front		

THE STATE LEMON LAW READS:

Days out of service: 20 or more days

Repairs 3 or more

Time period with in earlier of 18k miles or 2 years following delivery date

Does Lemon Law state nonconformity must continue to exist? N

If applicable, safety-related repairs N/A

Safety-related time period N/A

Number of repair attempts in the presumption period: 2 steering, 4 radio

Total days out of service during the presumption period: Total days out of service during customer's ownership: 24

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: Steering concern.

DEMAND:

Date & Offer/Result: 3/17/07 - 3/21/07 - Customer was satisfied with repair.

RECOMMENDATION AND RATIONALE

1,000 nuisance and 60/75,000 CSL Steering

REASON FOR REMOVAL

CRM FINAL OFFER: DATE: **OFFER TO CUST: \$**

ATTORNEY FEES: \$

OR INCLUSIVE OFFER: \$

PLAINTIFF'S FINAL DATE: **AMOUNT TO CUST: \$**

ATTORNEY FEES: \$

OR INCLUSIVE OFFER: \$

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 6250
Physic 4250
Phys CHECK NO. Phoenix, AZ 85082-2530

DATE

05/04/07 ******** 3,000 DOLLARS North American Operations General Motors Corporation Disbursement Account and the MARCH BERLIN The Chase Manhattan Bank, N.A. AUDIT North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO CHECK NO. BB 000000044 VENDOR NAME Phoenix, AZ 85082-2530 05/04/07 REGISTER NO. DESCRIPTION INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 05/03/07 71-495489923:1-8HYEXS 00.0000 3,000.00 * 00° 3,000.00 ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3 TOTAL 3,000.00 .00 3,000.00 North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530



CHECK NO. 900916149

North American Operations General Motors Corporation Disbursement Account

DATE 05/04/07

*********1 *1,900 DOLLARS

AMOUNT

PAY TO THE ORDER

P.C.* *KIMMEL & SILVERMAN, 15 LAKEWORTH DR BERLIN NJ 08009-117

SIGNATURE

The Chase Manhattan Bank, N.A. Syracuse, New York

AUDIT

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO. CHECK NO. BB 000000045 PAYMENT DATE VENDOR NAME KIMMEL & SILVERMAN, P.C. 05/04/07 REGISTER NO. DOC, REFERENCE NUMBER % DISC. INVOICE AMOUNT NET AMOUNT INVOICE DATE DISC AMOUNT 05/03/07 VM 1-8 1G2ZH558064131527 71-495489923 1-8HYEXV .00 1,900.00 00.0000 1,900.00 Sec. 200 8 ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3 TOTAL 1,900.00 1,900.00 Retail Order

💹 New 🔲 Used

PONTIAC GMC TRUCK HYUNDAL Route 70 - Where Corry Hill meets Mariton

6097979473

MOTOR VEHICLE WORK
WILL SE PROCESSED
WHEN PAYMENT IN FULL
IS RECEIVED AND MAY
TAKE 15 TO 20 DAYS TO
SE PROCESSED.

	Martton, NJ 08	063 - (866) 988-6060	BE PROCESSED.
BUYER		DATE 02/20/2006	8TOCK 131527
CO-BUYER			
		BERLIN, NU	
DDRE98		·	SALESPERSON 5809
OME PHONE	WORK PHONE		BALESPERSON -SOMPERS , ROBE.
ELL PHONE	EMAIL		. 8.8.#
LEASE ENTER MY ORDER FOR _2005	CYBART AND MAKE	9	MODEL CE
ррутурк 22869. солов 6711	MR.86 7203 ##	и NO. 1 G 12 12 61 15 15	8 0 6 4
		IF A NEW VEHICLE BALE	the making are those offered by the
ITERIOR THIM COLOR		manufacturer. The selling deale	r setts this vehicle "as is" and hereb
rior to Delivery of the vehicle listed above	/e, customer shall elect	discisions all warranties, etthe	r express or implied, including arr shillty and fitness for a particular but
ne of the following and so advise designs Cash Purchase * Finance Purc	thip:	pose. Any liability of the seiling de	saler with respect to defects or malfund
nor to Delivery of the vehicle listed above ne of the following and so advise designs Cash Purchase Finance Purc SA CREDT SALE, REQUIRED INFOR IN A SEPARATE DISCLOSURE STATAR ABOVE THE CASHES	MATION CONTAINED	tions of this vehicle including, wi	thout limitation, those which persent to by way of "strict liability." based upo
ART OF THIS ORDER.	TEMENT IS MADE A	the selling dealer's negligence, o	ir otherwise), is expressly evoluded an
ART OF THIS ORDER. A LEASE, COMPLETE DISCLOSURE (NO CONDITIONS IS CONTAINED ON	OF ALL LEASE TERMS	warranty is not affected by this ing dealer.	this vehicle are those offered by the resits this vehicle "so is" and hereby express or implied, including an ability and fitness for a particular pusies with respect to defects or matter thout implication, those which pertain though its expressity excluded any such risks. The manufacturer disclaimer of warranties by the set
ONTRACT. O BE DELIVERED ON OR ABOUT		IF USED VEHICLE SALE-CHEC	K APPROPRIATE BOX
rice of Unit	22,290,00	i 🖂 This vehicle is sold "as is" at	nd the salling dealer hereby express opens or implied, including any implie
dditional Equipment (options)	25,23V,VV	i warracties of marchantability at	id fithess for a Darricular Durdoss. Ar
EXT WARRANTY	1,500.00	I applify of the selling denier with	respect to defects or malfunctions (
EAT WIREWALL		formance or safety. (whether b	imitation, those which pertain to per y way of "strict liability." based upon trotherwise), is expressly excluded an
		the salling dealer's negligence, o	r otherwise), is expressly excluded an
		customer hereby assumes any	OR
		☐ The only dealer warranty of	n this vehicle is the limited warmin
		which is issued with and made	a part of this form.
		The laws of New Jersey regul	CES-DEALER'S OBLIGATION re Motor Vehicle Dealers to make (
		I recessory remains without char	ga, or return the full purchase Drice (
		a sale) to the customer in the to	vent a used vehicle sold and intende is to meet State inspection Standard
IF A LEASE, THE FOLLOW	NO APPLY:	for the issuance of a certificate	of approval due to a defect that is n
MONTHLY PAYMENT AMOUNT \$		Into this contract, has been info	act. The undersigned, before entering med of dealer's obligation above at
TËRM: MONTHS	5	agrees to have the used vehic	de inapacted within 14 days from the
MILEAGE PER YEAR		Issuance of the permanent regist	ration for auch venicle.
CASH DUE AT DELIVERY \$	who serves on	X	Gurbimer's Bundara
	9,000.00	WAIVER OF DEALER'S OBLIG	NTION (USED VEHICLE SALE) Into this contract to purchase, has red
FOTAL PRICE OF VEHICLE	14,790.00	and understood the above Deale	r's Obligation, and does haveby WAIV OBLIGATION to make repairs without
SUBTOTAL	1777-14144	AND RELEASE the DEALER'S	OBLIGATION to make repairs without price if the vehicle falls to meet State
WINDOW ETCH REGISTRATION (OPTION	NAL) 10 50	I Improvedien Stabelarda for the lamit	nce of a certificate of approval; unless th
The second secon	14,689,50	Freques for the weblide's rejection	is an figh which: It forered by Ne ity Laws (PL-1995) Chot. (373).
POTAL TANABLE SAME			
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State Table Table Registration/Title Fee (Esti/neted)	57.35 359.00	VPICE N GESCH Veir D1 100 No. IC HVS (Kg) A	Milenge 37.25B
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State Times TEN: Registration/Title Fee (Estimated) Documentary Fee: NET PAY-OFF ON TRADE-IN (Estimate FOTAL	57.35 359.00	Serial No. IG EN 5491A Serial No. IG EN 5491A Trade in Value 9.000,000 Less Balarios Owed 3,000 Net Trade in Allowance Balance Owed to:	Mileage 3 2.45B
State TRIES TEN: Registration/Title Fee (Estimated) Documentary Fee: NET PAY OFF ON TRADEHN (Estimated) TOTAL Deposit Due (This is not a receipt.)	97.50 97.50 159.00	Serial No. ICC BY A 2000 A 200	Milenge 3 2 3 5 8
State White Tea (Eat/mated) Documentary Fee: NET PAY-OFF ON TRADEHM (Estimate FOTAL Deposit Due (This is not a receipt.)	7,59 97,50 159,00 6d) 16,006,87	Serial No. ICC BY A 2000 A 200	Milenge 3/2368 Milenge 3/2368 Date oP2/20/20
Brate Title Tee (Eattmated) Decumentary Fee: NET PAY-OFF ON TRADE-IN (Estimate FOTAL Deposit Due (This is not a receipt.)	7,59 97,50 159,00 6d) 16,006,87	Serial No. IG ENGLAND A STRANGE IN VALUE OF THE SERIAL SER	Mileage 3 2.358 Mileage 3 2.358 Mileage 3 2.358 Data of 2/20/2
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AGREEMENT TO ARBITEATE ANY CLAIMS, READ THE FOLLOWING ARBITRATION PROVISION CAREFULLY, IT LIMITS YOUR RIGHTS, INCLUDING YOUR REGHT TO MAINTAIN A COURT ACTION.

The parties to this agreement agree to evitrate any claim, dispute, or controversy, including all statutory oldine and any state or federal claims, that may arise out of or relating to the purchase or leases throughout in this Motor Vehicle Renai Order and the financing theoref. By agreeing to arbitration, the parties understand and agree that they are saving their rights to maintain the other wallable resolution of processes, such as a court action or administratory reconsuling, to estit which disputes. New Jersey Consumer Fraud Act, Used Car-Lemon Lew, and Truth-in-Lending claims are just three examples of the various types of claims subject to arbitration under this agreement. The parties also agree to waive my right to purtue and subject to arbitration and the types of claims that they are no limitations on the types of claims of the continuous and Magnuson-Mose Warranty Act oldina within are excluded from arbitration under this agreement. The arbitration shall be conducted in accordance with the Rules of the American Arbitration Association before a single arbitrator. The Costs included in the arbitration process shall be shared as provided by the Association's Rules. The arbitration shall see place in New Jersey at the address of the Address of the Association's Release. The Rosel Order Form. The decision of the arbitration receives the subject to what yet of the Park VY A BUPTI I U DESERT TO SIGNATION.

EMPLOY OF REGETS, INCLUDING YOUR RIGHT TO MAINTAIN A COURT ACTION AND HAVE A JURY TRIAL.

CALVER LIVEL 1911 OFFICE 1 TO THE COMMUNICATION	· CANTON THE	
BODY TYPE _2XB69	7703	
DITINUOR TRIM COLOR		IF A NEW VEHICLE SALE. The cold wavenings applying to this vehicle are those offered by the
	- toward shall sid	IF A NEW VEHICLE SALE The only warranties applying to this vehicle are those offered by the manufacturer. The setting desirer sale this vehicle "as is" and hereby diocisine all verranties, either express or implied, including any implied warranties of menchantability and fitness for a particular purpose. Any liability of the setting desirer with respect to defects or melianotions of this vehicle including, without finitedom, those which perior manufacturer by performance or setely, (whether by way of "strict liability," based upon performance or setely, (whether by way of "strict liability," based upon customer hereby assurmes any auch niew. The manufacturer's warranty is not affected by this disclaimer of warranties by the selling desirer.
Prior to Delivery of the vehicle listed above, of one of the following and so advise dealership: " Cash Purchase "Frience Purchase "Frience Purchase of Area Delivers of the Cash Purchase of the Cash Part of This CABLE. " A SEPARATE DISCLOSURE STATES PART OF THIS CABLE. " A LEASE, COMPLETE DISCLOSURE OF JAND CONDITIONS IS CONTAINED ON A 10 CONDITIONS IS CONTAINED.	CHACKLAN, WATER CAS	implied warranties of merchantability and fitness for a particular pur-
Cash Purchase Finance Purchase	e * Lucius Come Come (Albert	pose. Any repetty of the saling observed respect to describe in manual tions of this vehicle including, without limitation, those which pertain to
ON A SEPARATE DISCLOSURE STATES	MENT IS MADE	A performance or safety, (whether by way of "strict liability," based upon the safety declared and
I PART OF THIS ORDER. IF A LEASE, COMPLETE DISCLOSURE OF A	LL LEASE TERM	(S) customer hereby essures any such risks. The manufacturer's
AND CONDITIONS IS CONTAINED ON A	SEPARATE LEAS	SE Warranty is not attected by this discussment of warranties by the som-
TO BE DELIVERED ON OR ABOUT		IF USED VEHICLE SALE-CHECK APPROPRIATE BOX
Price of Unit	22,290,00	This vehicle is sold "as is" and the selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied
Additional Equipment (options)	22723010	warranties of merchantability and fitness for a particular purpose. Any
EXT WARRANTY	1,500.00	— I substitute the mailing classer with menect to defects or mailtangings of
EXT WARRANTI	1,300.00	the vehicle including, without limitation, those which pertain to per- formance or safety, (whether by way of "etrict liability," bessel upon
	1	the selling dealer's negligance, or otherwise), is expressly excluded and
		customer hereby spetimes any such risks.
		The only dealer warranty on this vehicle is the limited warranty
		which is issued with and made a part of this form.
		ALL USED VEHICLE SALES-DEALER'S OBLIGATION The laws of New Jersey require Motor Vehicle Dealers to make all
	1	necessary repairs, without charge, or return the full purchase price (if
		a sale) to the customer in the event a used vehicle sold and intended to be registered in this State falls to meet State Inspection Standards
IF A LEASE, THE FOLLOWING	APPLY	to be registered in this State falls to meet State inspection Standards. for the Mausinos of a certificate of approval due to a defect that is not
MONTHLY PAYMENT AMOUNT \$		the ment of the customer's own sot. The undersigned, before entering
TERM: MONTHS		into this contract, has been informed of dealer's obligation above and agrees to have the used vehicle inspected within 14 days from the
MILEAGE PER YEAR		imperior of the permanent registration for such vehicle.
CASH DUE AT DELIVERY \$		
IF A PURCHASE, THE FOLLOWIN		WAIVER OF DEALER'S COLIGATION (USED VEHICLE SALE)
TOTAL PRICE OF VEHICLE	9,000.00	The undersigned, before entering into this contract to purchase, his read and undersible the clove Design @bigston, and dose hereby WAVE
Less Trade-in	14,790.00	
SUBTOTAL		Charge on refusables indigentationally principal they velocic lette to meet that the control of
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	14,689.50	Jersey's Level Children Warrachy Carre (Pt. 1985; Chpt. 373)
TOTAL TAXABLE AMOUNT	893.3	
And the state of t		ALL STATE OF THE PROPERTY OF T
State Baus Mak	7-59	Vesi 01 Market Name Model PONNEY/ LE
Registration/Title Fee (Estimated)	37.50	Serial No. (GISS 54K9) 4
Dogumentary Fee:		Trade in Value 9 000 00 Mileson 37368
	159.00	Less Brimma Swed 9,000.00 Data 092/20/200
NET PAY-OFF ON TRADE-IN (Estimated)		Belancia Owed to:
		Addrass:
TOTAL	16,006.87	Account No.
Deposit Due (This is not a receipt.)		Info From Good Thru
REBATE	3,335.00	Customer certifies that the frame on the trade-in vehicle has never austained any damage or been repeired. All airbage are of original equipment and have
BALANCE IN CASH, CERTIFIED CHECK OR OTHER ACCEPTABLE FORM OF PAYMENT		never been deployed. Also, that the vehicle has never been in a flood or had
TO BE PAID TO DEALER ON DELIVERY	12,671.87	the emission control system tempered with or altered. Customer oscillas the above mission of wade in vegetalise and the control of wade in vegetalise.
BALANCE DUE ON DELIVERY	+ · · · · · · · · · · · · · · · · · · ·	— 02 /20 /2006 ⇒
		7-17
I LIMITS VOUR RIGHTS, INCLUDING	YOUR RIGHT:	THE FOLLOWING ARBITRATION PROVISION CAREFULLY, IT TO MAINTAIN A COURT ACTION.
The parties to this personant agree to arbitrate any clair	m. distance, or control	rerry, including all statutory claims and any state or federal claims, that may erise out of or rela-
Ing to the purchase or lease identified in this Motor Vel	biels Rotall Order and on processes, such as	i the financing thereof. By agreeing to arbitration, the parties understand and agree that they we a court action or administrative proceeding, to some their disputes, New Jersey Commune Franci
Act. Used Car Lemon Law, and Truth-in-Landing cinis	ns are lest three exer	anies of the various types of elakos subject to arbitration under this agreement. The parties also
I arbitrated, except for New Car Lemon Law and Minimus	ion-Moss Watthery As	e or Sederal claims, as a class section. There are no limitations on the type of claims that west be of claims which are excluded from arbitration moder this agreement. The arbitration shall be con-
durant in accordance with the Rules of the American A	irbitelion Association	n before a single arbitrator. The Costs included in the arbitration process shall be stated at pro-
for shall be binding upon the parties. Any further relief	rought by oither party	will be subject to the decision of the arbitratus. THIS ARBITRATION PROVISION TO MAINTAIN A COURT ACTION AND HAVE A JURY TRIAL.
LIMITS YOUR RIGHTS, INCLUDING PLEASE READ IT CAREFULLY, PRICE	R TO SIGNING	
A	1/	02/20/2005
Accepted By: 02/20/2006	4-1	02/20/200
Customer agrees that this Order on the face and o	zer Represeduate on the reverse side a	and any attachments to it includes all the terms and conditions, if a sale, Customer for
ther agrees this Order cancels and supersedes any	y prior agreemen ts	and as of the date signed by Design or authorized agent, comprises the companie and
Customer and Dealer agree to execute a lesse our	rect which shall o	r and Dealer. If Customer, prior to delivery, elects to lease the vehicle described above, outsin full disclosure of all lease information. THIS ORDER SHALL, NOT BECOME
BINDING UNTO, ACCEPTED BY DEALER C	R HIS AUTHORI	r and Dealer. If CLISTOMER, prior to delivery, street to lease the venice described anomaly monthly full decisions of all lease information. This ORDER SHALL NOT BECOME IZED REPRESENTATIVE. CUSCODER by excusion of this Order acknowledges that you do notice. YOU HAVE A RIGHT TO A WRITTEN ITEMAZED PRICE BICE IS TO BE PERFORMED. THE AUTOMOTIVE DEALER MAY RWHICH THE AUTOMOTIVE DEALER MAY THE AUTOMOTIVE DEALER MAY THE AUTOMOTIVE DEALER MAY OF WHICH THE AUTOMOTIVE DEALER MAY OF WHICH THE AUTOMOTIVE DEALER SERVINGUISED BY THE TITEN ITEMIZED PRICES FOR EACH SPECIFIC DOCUMENTARY OF CLASS AND CONTROL.
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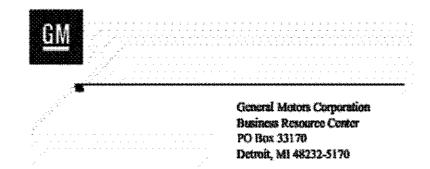
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Signature of Buyer to be insured; for Single Credit Life insurance	Signature of Auvair to be Active of Silvanto Hispiano	STEP SINGLAND SOLUTION	Signatures of both Buyer	Years to be insured for Joint
What is your age?		OF A SEPARATE WRITER	Credit Life Insurance	The same of the sa
SECURITY ACREMENT. To secure the payment of all interest in the Goods and in any parts called "accession	sump awed to us and the pe s." which are alteched to the	asiron ng the salak ya geograpion. In sun a militarat a geograpion and in	is in this Contract, you gr all proceeds of the Goods	ant us a lien and security
ADDITIONAL TERMS: THIS CONTRACT CONTINUES ON ARE BOUND TO ALL THE TERMS OF THIS CONTRACT FRONT AND REVERSE SIDES.	THE REVERSE SIDE: YOU WHICH APPEAR ON THE	USE: You will use the goods p You will maintain the Goods i I damage and destruction. Yo Showe above grat the followi	frimarily for personal, fam in good condition and will by will principally keep to	ily or mousemone purposes. protect them against loss, re Goods at your address
The Annual Percentage Rate may be negotiable Seller may assign this contract and retail its right Finance Charge. No service contract or maintena- to purchase of obtain financing for a motor vehicle	to receive a part of the need	ial Brising State (1997) 1864 Fig. 1965 State (1997) 1964 Program of Marie (1997) 1964	A Markette Commission of the C	
NOTICE TO RETAIL BUYER(S): DO NO CONTRACT AT THE TIME YOU SIEN. KE BUYER(S) ACKNOWLE DGE(S) RECEIPT Seller agrees to this Centract, Including the terms and on the reverse side; unless otherwise marked.	OF A COMPLETED CO	OUR LEGAL RIGHTS. PM OF THIS CONTRAC	T AT THE TIME OF	SIGNING.
Seller (Cornorate or Firm Name)	1 / / / · · · · · · · · · · · · · · · ·	Signature of Buyer	·····	Date
Signature of Authorized Representative of Seller	######################################	-Signature of Buyer	<u>ال</u> المراجع المراجع (18 مع 18 مع 18 مع 18 مع 18 مع	(SEAL)
CO-SIGNER: YOU SHOULD READ THE DOCUMENT, BEFORE SIGNING THE CO CO-SIGNER'S AGREEMENT: You, the person (or plus finance Changes and other changes as proceeds will be used only for the Buyer's benefinant on the Buyer's benefinant on the Buyer. You also acknowledge for Co-Signer's Agnature	persons) signing below as ovided in this Contract was revolutionally this profit. You agree that we may eiving a completed copy of the contract was a completed copy of the contract with the completed copy of the contract was a completed copy of the contract with the contract was a contract with t	"Co-Signer;" promise to pay with the Buyer. You intend mise to induce us to make seek immediate payment fr if this Contract;	y to us, or to our order, to be legally bound be this Contract with the Ecom you without making	the Amount Financed, y all the terms of this buyer, even though the gany prior demand for
X Signer Signature, work on the large to the state of the	The state of the s	evide francisco y visio medice Henry name and medice the extensions and medice the	The state of the s	**************************************
CO-OWNER'S SECURITY AGREEMENT: You, the person a Security interest in the Goods identified above. You to pay contained in the payment Schedule section: y payment by the Buyer of all sums due on this Contra application of the sale proceeds to the debt.	signing below as "Co-Owner, greek by boundby the tent our share with the second	together with the Buyer of or	Refinise being all of the OV fel all other parts of this G ke this contract with the test had a second	where of the Goods, give us ontract except the promise Buyer, and to secure the lon, sale of the Goods and
Co-Gwner's Signature	Addre	\$\$)ate
BANCONSUMER:NJS123SLC-3 (8X04)	TICE! SEE REVERSE SIDE FO	R IMPORTANT INFORMATION.		₱:200A:BATHCONSUMER:SERVICE::INC.
	BUYER/CO-	SIGNER COPY		•
Any Co-Signer must receive and re	ead a conv of this detac	hable notice before become	ming obligated to thi	s Contract.

Signed By



March 21, 2007

VIA FAX ONLY

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

RE:

Service Request: 71-495489923

2006 Pontiac G6

Vehicle Identification Number: 1G2ZH558064. Customer Relationship Specialist: Halima Shaw

Dear Mr. Silverman:

This is to advise that General Motors is in receipt of the above referenced case dated March 21, 2007. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Copy of owner's current title and/or registration
Other:

Finance agreement
Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation















RELEASE OF LIEN INFORMATION

I_	,
(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder N	arne)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regar	ding my loan account #(Account Number)
with	
(Lien holder Name)	
to General Motors Corporation, includi loan payoff amount, and per diem infor	ng but not limited to a complete payment history of my account, a mation.
Date	
V	EHICLE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V6302006	















FAX NO. 8563962795

P. 02/03



We. (hereinafter referred to as "Releasors"), on behalf of ourselves and our assigns, heirs and executors, in consideration of: \$4,900.00 a 60 month/15,000 mile (whichever comes first) Steering Component Letter, from the warranty start date and or ginal in-service miles paid by General Motors Corporation, hereby release and discharge General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasors 2006 Pontiac Gibbearing Vehicle Identification Number 1G2ZH558064 "Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall to be construed to release any of the above named persons or entities from any liability regarding claim. o 'personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM irc tection Plans which accompanied the sale of the subject vehicle. If Releasors have initiated any court, a bitration or other proceeding against General Motors Corporation, Releasors immediately will dism as the proceeding with prejudice.

As consideration for the payment described above to be tendered in the form of two che :ks: the first, in the amount of \$3,000.00, made payable to the amount of \$1,900.00, made payable to Kimmel & Silvennan, P.C.

The subject vehicle's mileage is /9,/00 on the date of the signing of this release

Releasors have carefully read and understand this release. Releasors agree and acknowledge that this Release constitutes the entire agreement between Releasors and General Motors Corporation, and Releasors are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: <u>4/27/07</u>	
Claimant's Signature	Claimant's Signature
	The state of the s
Address	
Berlin UJ City, State, Zip Code	Berlin NJ
r City, State, Zip Code	City, State, Zip Code

Print type or steam Commissioned Name of Notary Public

Personally Known X OR Produced identif parion

Type of identification NS Orivers Lie

CC: File

LG0029 V6302006 ROBERT M. SILVERMAN**-CRAIG THOR KIMMEL***

* Member, PA Bar * Member, NJ Bar * Member, DE Bar * Member, MA Bar * Member, MD Bar * Member, OH Bar * Member, DC Bar * Member, AZ Bar * Member, CO Bar * Member, CO Bar



1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 JACQUELINE C. HERRITT"
ROBERT A. RAPKIN'
HY DAVID RUBENTEIN*
LOUIS DOBI, IR'
HILARY WHEATLEY TAYLOR'
THOMAS ', BIRINE'
BARRY R. WINDERMAN'
JACQUELINE BAAPFORD FORROBILLIES FIALA'
BULLIES FIALA'
DAVID L. LIEBERMAN'
ANGELA K. TROCCOL'
FRED DAVIS'
ANGELA K. TROCCOL'
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ANGELA K. TROCCOL'
REDAYIS'
ROBAL R. RERNECHE'
RONALD ROWLAND'
RONALD ROWLAND'

F (215) 540-8817

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pika, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

MARYLAND OFFICE, 10451 Mill Run Circle, Suite 400, Owings Mills, MD 21117, P (410) 356-8835, F (410) 356-8896

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

April 18, 2007

VIA TELEFAX ONLY (866-592-1363)

Halima Shaw, Esquire BRC Legal Case Manager GM Business Resource Center

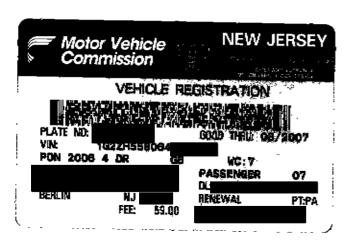
RE: v. GM

Dear Ms. Shaw:

It was a pleasure speaking with you. Please be advised that our client hereby accepts GM's most gracious offer to settle his claims against GM for \$3,000.00, plus a 5/75 component part warranty on the Steering. This will further confirm that we have separately settled my firm's bill of attorney fees and costs for the sum of \$1,900.00. Attached is a copy of the Registration and the current mileage is about 18000. I will have David Kelly of my office telephone you tomorrow to touch base on consummating the settlement. Once again, thank you for all of your help in getting this matter expeditiously resolved and I look forward to discussing more cases with you as soon as you are ready.

Very truly yours,

Robert M. Silverman



FAX NO. 8563962795

P. 02/03



We hereinafter referred to as "Releasors"), on behalf of ourselves and our assigns, heirs and executors, in consideration of: \$4,900.00 a 60 month/15,000 mile (whichever comes first) Steering Component Letter, from the warranty start date and or ginal in-service miles paid by General Motors Corporation, hereby release and discharge General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasors 2006 Pontiac Gibbearing Vehicle Identification Number 1G2ZH558064 ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall on be construed to release any of the above named persons or entities from any liability regarding claim. o 'personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM irc tection Plans which accompanied the sale of the subject vehicle. If Releasors have initiated any court, a bitration or other proceeding against General Motors Corporation, Releasors immediately will dism as the proceeding with prejudice.

As consideration for the payment described above to be tendered in the form of two checks: the first, in the amount of \$3,000.00, made payable to substitute amount of \$1,900.00, made payable to Kimmel & Silvennan, P.C.

The subject vehicle's mileage is 19,100 on the date of the signing of this release

Releasors have carefully read and understand this release. Releasors agree and acknowledge that this Release constitutes the entire agreement between Releasors and General Motors Corporation, and Releasors are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: 4/37/07	
77 - 17 - 2	
Claimatit's Signature	Claimant's Signature
Address	Address
Berlin, NJ	Berlin NJ
City, State, Zip Code	City, State, Zip Code

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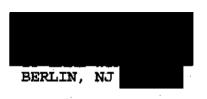
Print type or steam Commissioned Name of Notary Public

Personally Known X OR Produced identif parion

Type of identification NS Orivers Lie

CC: File

LG0029 V6302006



DUPLICATE 1 PAGE 1

Home of the NICE GUYS/ Route 70 Mariton, NJ 08063 Phone: (856) 983-1115

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CUSTOMER POST AMERAL MANAGER OR AUTHORIZED PERSON

SERVICE ADVISOR DAVID DODRILL

Copyright 2000 ADP, Inc. SPRVICE INVOICE ET HEITC

DUPLICATE 1 PAGE 1

BURNS PONTIAC-GMC

Home of the NICE GUYS!
Route 70 · Mariton, NJ 08053
Phone: (856) 983-1115
burnapontlacgmc.com

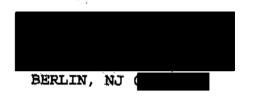
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Route 70 - Meriton, NJ 08053
Phone: (856) 983-1115

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DUPLICATE 1 PAGE 1

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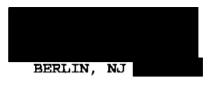


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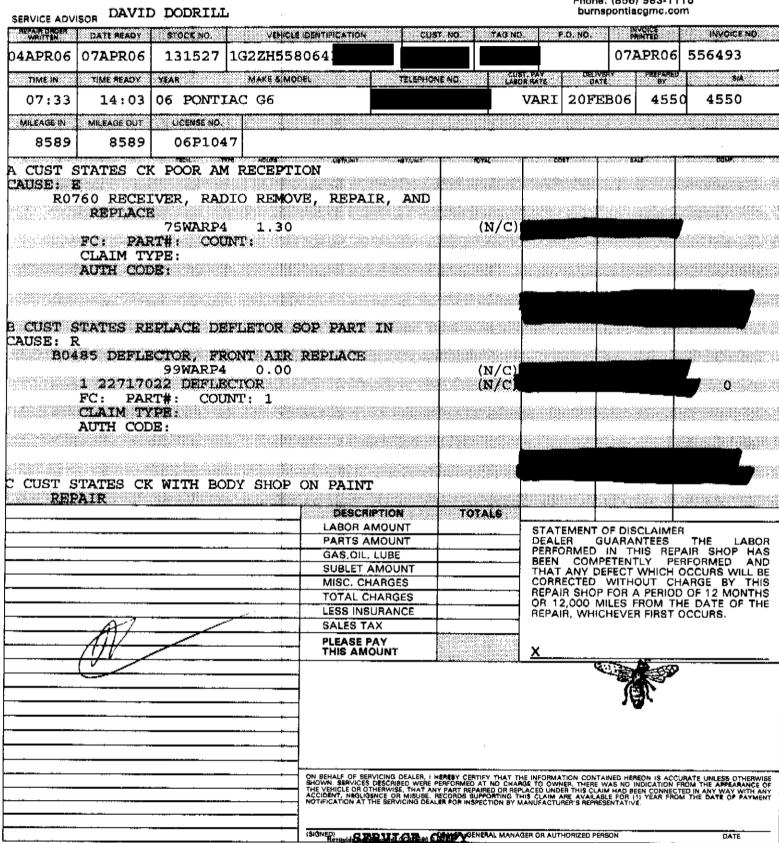
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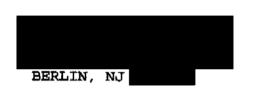
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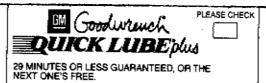
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ROTING PORTLAC INC. 97 79 MAYS HOW, NU 08053



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Any warrantes on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that Any maintained on the period and development and theory are maked by the international time development provided in termination and appears are dealer makes no well-arrived of any kind, express or implied, and declaims all well-arrives, including warranties of merchanististy or fitness for a perficular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for indicated or consequential parametric propose, with inspect to the parts action accessor as purchases, and that in accessor is seen to isotercal or consequences demandes or commercial losses shisting out of such purchase. The undersigned purchase further agrees that the waiterfies excluded by dealer, include, but are not limited to, any waiterfies that such parts and/or accessories are of morthernation could be actually to the above.

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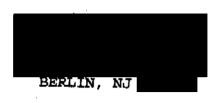
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es on the carts and accessories sold hereby are made by the manufacturer. The understands ourcheser understands no warranties of any kind, express or implied, and declaims all mananties, including warranties of mananties. case, with regard to the parts and/or accessories purchased; and that in no event shall de-

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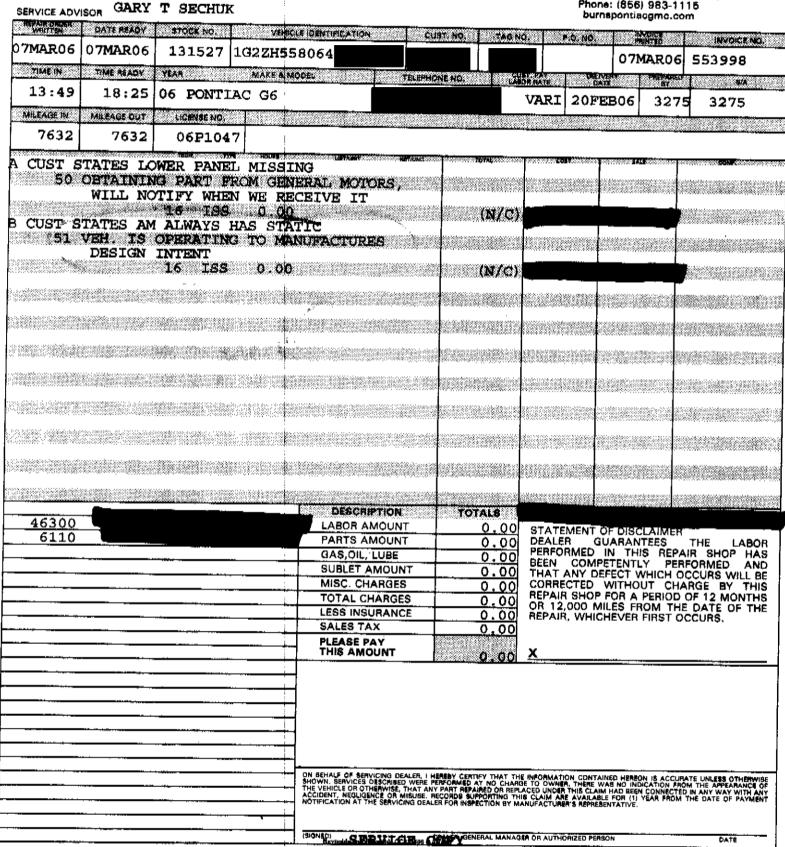
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EXCLUSION OF WARRANTIES

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BURNS PONTIAC-GMC

Home of the NICE GUYS!

Route 70 Mariton, NJ 08053 Phone: (856) 983-1115

SERVICE ADVISOR GARY T SECHUK		bur	nspontiacgme.com
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BURNS PONTIAC-GMC

Home of the NICE GUYS!

Route 70 Mariton, NJ 08053 Phone: (856) 983-1115 burnspontiacgmc.com

SERVICE ADVISOR GARY T SECHUK

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BURNS PONTIAC-GMC

Home of the NICE GUYSI

Route 70 Mariton, NJ 08053 Phone: (856) 983-1115 burnapontiacgmc.com

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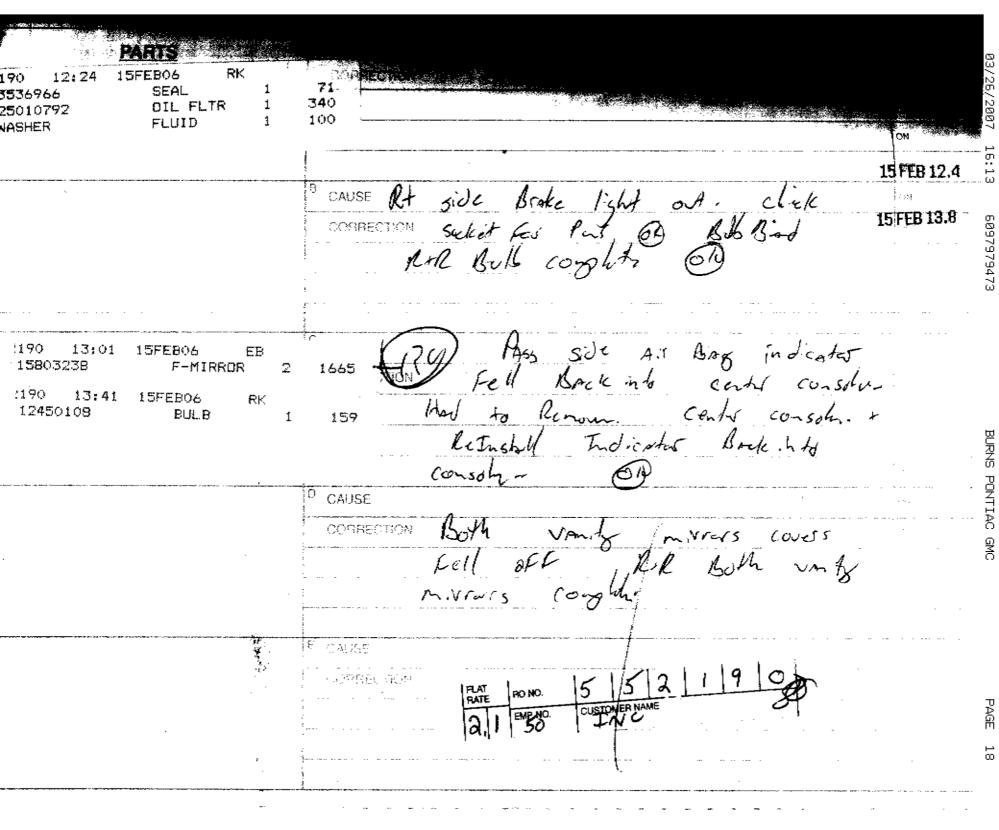


29 MINUTES OR LESS GUARANTEED, OR THE NEXT ONE'S FREE

EXCLUSION OF WARRANTIES

Any warrantes on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warrantes of any kind, appress or implied, and declaims all warrantes, including warrantes of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no evert shall dealer be lable for incidental or consequential derinages or commercial leases entiring out of such purchaser. The undersigned purchaser farter agrees that the warrantes excluded by dealer, include, but are not lamited to, any warrantes that such parts and/or accessories are of merchantable quetty or that they will enable any vehicle or any of its interest in particular water afficiency or consist.

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BURNS
PONTIAG-BMC
Home of the NIGE GUYSI
Route 70 Mariton NJ 08050
Phone: (856) 983-115

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BURNS PONTIAC INC. RT 70 MARLTON, NU 08053



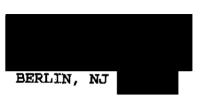
EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manulacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of mechanitability or tiness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be table for incidental or consequential demays or commercial losses arising out of such purchased. The undersigned purchaser hurther agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of mechanitable questy or that they will arealise any vehicle or any of its systems to perform with reasonable states, efficiency, or control.

29 MINUTES OR LESS GUARANTEED, OR THE NEXT ONE'S FREE. SIGNED: X DATE STOCKNO. 131527 ST. NO. TAGNO. 1 P 1 0 4 7 COLOR STILVER VEHICLE DEMTRICATION NUMBER I ITSFNSE NURMBER DEI MERK DATE MAKE AND MODEL 0AUG2005 | 1G2ZH558064I 06 PONTIAC BA METHOD OF PROMENT 21:00 31AUG05 # CUSTOMER PAY ADDRESS HYAN È CITY/STATE/71P multy wealve may right to receive a written estimate of the crice to complete the requested GE WARRANTY \$ REL TO: OTHER £ BUSINESS PHONE TOTAL \$ PARTS TO BE ☐ DISCARDED ☐ SAVED LABOR RATE (c) FNGINE NO TRANSM NO AXLE NO PROXI. DATE SED \$ 1.8 Liter MFI Vá<u>RO</u> METHOD OF PAYMENT REBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE CASE SHUTTLE RENTAL SELLING DEALER (2.3 - (2.4))П WARRANTY EXPIRES CLISTONER SIGNATURE LABOR INSTRUCTIONS AND DESCRIPTION GMCPP CHECK IN NEW CAR/TRUCK 10000 DEDUCTIBLE CLAIM # DATE AUTH. 1000 PRE-DELIVERY INSPECTION CLAIMS REP. 1.12 TOTAL AUTH. RENTAL DAYS PER D/ DATE SUBLET COMPLETED MILEAGE P.O.# OHT PARKING **TOWING** SPOT# LOCATION OF WHEEL LOCK KEY MISC.

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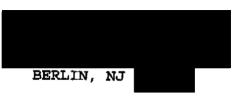


BURNS PONTIAC-GMC

Home of the NICE GUYS!

Route 70 · Mariton, NJ 08053 Phone: (856) 983-1115

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BURNS PONTIAC-GMC

Home of the NICE GUYSI

Route 70 Mariton, NJ 08053 Phone: (856) 983-1115

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UICK LUBE blus RT 20 MARLTON, NJ 08053 29 MINUTES OR LESS GUARANTEED, OR THE NEXT ONE'S FREE. DATE: SIGNED: X ST.NO. 6277659 STOCK NO.31527 TAG NOT 27()4 COLOR? | [EHCLE DENTFICATION IN NAME DELIVERY DATE UNITED AND DESCRIPTION JUL 2006 dG2ZH558064 10933 20FEB04 0491047FUNITIAC 64 METHOD OF PAYMENT 1:00 03.||ც_06 თ CUSTOMER PAY RYAN BACPP HOME PHONE ersty water my right to receive a written estimate of the orige to complete the recuested GE WARRANTY BERLIN NU BILL TO: OTHÉR BLISINESS PHONE TOTAL 1 PARTS TO BE DISCARDED DISAVED FNRME NO AXLE NO. LABOR RAT .8 Liter MF1 VART & EREBY MONNYMLEDGETHAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE METHOD OF PAYMENT CASH SHUTTLE RENTAL SELLÍNG DÉÁLÉR 03-091 WARRANTY EXPIRES OF CODE LABOR INSTRUCTIONS AND DESCRIPTION GMCPP MILE SERVICE-CHANGE OIL-CHANGE OIL FILTER-LUBRICATE CHASSIS (IF Þα DEDUCTIBLE applicable), PLUS-LUBRICATE DOOR HINGES-CHECK ALL LIGHTS AND ACCESSORIES-CHECK AND TOP OFF ALL FLUID LEVELS-INSPECT BELTS AND CLAIM# HOSES-CHECK TIRE PRESSURE-INSPECT TIRE WEAR-CHECK DATE AUTH. CLAIMS REP. PS POINT INSPECTION (SEE TECHNICIAN INSPECTION SHEET) bis p TOTAL AUTH. RENTAL Cas Fill Asperdoe DAYS PER DA DATE SUBLET COMPLETED MILEAGE P.O.# OUT **PARKING** TOWING SPOT # LOCATION OF MISC. WHEEL LOCK KEY **FOREMAN'S**

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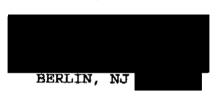
PAGE 1

BURNS PONTIAC-GMC

Home of the NICE GUYSI

Route 70 · Mariton, NJ 08053 Phone: (856) 983-1115 burnspontlaggme.com

DAVID DODRILL SERVICE ADVISOR DATE READY STOCKERS. VEHICLE IDENTIFICATION CUST. NO. TAG NO. P.O. NO. INVOICE NO. 07**N**OV06 07NOV06 131527 1G2ZH558064 07NOV06 576577 TIMEIN YCAIR BMIT MAKE & MODEL TELEPHONE NO ii. 09:17 11:03 06 PONTIAC VART 20FEB06 4550 4550 MILEAGE IN MILEAGE OUT LICENSE NO. 15107 15108 06P1047 MILE SERVICE-CHANGE OIL-CHANGE OIL FILTER-LUBRICATE CHASSIS (if applicable); PLUS -LUBRICATE DOOR HINGES-CHECK ALL Lights and accessories-check and top off ALL FLUID LEVELS-INSPECT BELTS AND Hoses-Check tire wear -reset tire PRESSURE-CHECK 150 MILE SERVICE-CHANGE OIL-CHANGE OIL FILTER-LUBRICATE CHASSIS (1f applicable), PLUS -LUBRICATE DOOR HINGES-CHECK ALL LIGHTS AND ACCESSORIES-CHECK AND TOP OFF ALL FLUID LEVELS-INSPECT BELTS AND HOSES-CHECK TIRE WEAR -RESET TIRE PRESSURE-CHECK 17 INC 0.80 (N/C)25010792 FILTER (N/C)٥ 1 3536966 SEAL (M/C) 0 1 WASHER FLUID (N/C)0 1 10366901 ELEMENT (N/C) 0 25 POINT INSPECTION (SEE TECHNICIAN inspection sheet) CAUSE: E R0760 RADIO: REMOVE AND REPLACE DESCRIPTION 8001/15 LABOR AMOUNT STATEMENT OF DISCLAIMER DEALER GUARANTEES THE LABOR PERFORMED IN THIS REPAIR SHOP HAS BEEN COMPETENTLY PERFORMED AND PARTS AMOUNT GAS,OIL, LUBE SUBLET AMOUNT THAT ANY DEFECT WHICH OCCURS WILL BE CORRECTED WITHOUT CHARGE BY THIS MISC. CHARGES REPAIR SHOP FOR A PERIOD OF 12 MONTHS OR 12,000 MILES FROM THE DATE OF THE TOTAL CHARGES LESS INSURANCE REPAIR, WHICHEVER FIRST OCCURS. SALES TAX PLEASE PAY THIS AMOUNT ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION, CONTAINED HEREON IS ACCURATE UNLESS OTHERS SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCY THE VEHICLE OR OTHERWISE, THAT ANY PART REPLACED WINDER THIS CHAIM HAD BEEN CONNECTED IN ANY WAY WITH ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR PROM THE DATE OF PAYM NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REFRESENTATIVE. Ξ SERVICE CONSTRUENCE MANAGER OR AUTHORIZED PERSON ISIGNEDI DATE



SERVICE ADVISOR DAVID DODRILL

PAGE 2

BURNS PONTIAC-GMC

Home of the NICE GUYSI

Route 70 Mariton, NJ 08053 Phone: (856) 983-1115 burnspontlaggmc.com

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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 13, 2010



Service Request: 71-497561796

Customer Relationship Specialist: Jessica Stewart

Dear

Thank you for your support of Pontiac. As we agreed, the necessary paperwork has been completed and forwarded to General Motors Protection Plan (GMPP). The processing time will take approximately eight weeks. The Major Guard plan for your 2006 Pontiac G6, Vehicle Identification Number 1G2ZF55B464 is for the following:

- 60 months or 75,000 miles, whichever occurs first, beginning on 04/09/07 and ending on 04/09/12 and begins with 20723 and ends with 95723 odometer miles
- Standard rental
- A \$0.00 deductible

You will be notified by GMPP once the plan has been processed. This letter will serve as your policy until the plan confirmation is received. Please contact your local GM Dealer if you have coverage questions. Your complete satisfaction is very important to us. We hope this transaction demonstrates our appreciation of you as a valued Pontiac customer.

If you have any future questions, please feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Thank you for allowing us the opportunity to assist you.

Sincerely,

Pontiac Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

Privileged and Confidential Information

CASE ASSESSMENT BY: Jessica Stewart Customer Name:	Siebel/CARS Request No: 71-497561796
Year of Vehicle: 2006 Make: Pontiac Model Vehicle ID No.: 1G2ZF55B464	l: G6 Mileage: 19400 In Service Date: 04/14/06 Purchased: New
What is customer seeking: replacement	
VEHICLE RE	PAIR HISTORY
CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Brakes	
<u>Date:</u> <u>Mileage:</u> <u>Days Out:</u> <u>Description of</u> 06/09/06 3561 1 544497 - c/s that the	of Repair: vehicle shakes when braking at 70 mph, hard
application in ciy, pulsates 35 to 45 mph – there wa	
and r both front brake rotors and replaced.	
	front brakes are noisy, squeaky and also pulsates at ads and resurfaced rotors as per bulletion 05-05-23-
010C	and resultated reters as per suite ion of the 20
c/s that the rear brake – resurface rotors	es squeak, and grind when backing up – worse in am
	is hearing a brake squeal when stopping from lower
speeds, usually under 25 mph - road tested, burnis	
glazed up.	
CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Power w	vindows
Date: Mileage: Days Out: Description of	
08/25/06 6561 1 547382 - c/s that the noise on the way up – ordered both regulators.	right and left rear power window makes a ticking
noise on the way up ordered both regulators.	
CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Starter	
Date: Mileage: Days Out: Description of 3 months? 537360 - inst	all remote starter – replaced the theft deterrent
control module and keys per TAC at gm, reprogram	med the theft deterrent control module
	engine will not start – nothing – diagnosed and
replaced the starter – vehicle was towed in, car wou was stranded.	ild not start, - note – cust called late in the day and
CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Power s	J
<u>Date:</u> <u>Mileage:</u> <u>Days Out:</u> <u>Description of</u> 03/20/07 19308 4? 558434 - c/s that the	re is a message to serving the power steering comes
and goes - replaced steering columnm steering wh	
road tested ok.	
OTHER SYMPTOM/CONCERN:	
Date: Mileage: Days Out: Description of	of Repair:
Total Days Out of Service:(excluding days for Calling Page 19)	customer pay reasons such as; Maintenance and
Collision Repairs)	
VEHICLE MEETS PRESUMPTION LEMON LAW?	YES: NO: X
What is customer eligible for (based upon the	RRR Program Fligibility Guidelines and the
States lemon law requirements for meeting pre	

Date:

Revised by r.fick 09/28/04

Team Manager Approval:

Privileged and Confidential Information

AVM and/or DEALER RECOMMENDATION(s): Dvm - he will be visiting the dealership to see if we are able to do anything for this customer. he did notify steve that he was going to be doing this.
CRM RECOMMENDATION & RATIONALE (EXPLAIN):
Decision reached by CRM: Arbitrate case: Settle case: X

Team Manager Approval:

Date:

Overallowance/Incentives/Negative Equity Form (non-Florida)

Customer:	Request #: 71-497561796	BBB#: PGM0737788
Customer:	Request #: /1-49/301/90	BBB#: PGMU/3//88

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$18760.68
MSRP (from BARS Invoice)	\$20940.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-2179.32
Trade Allowance (from dealer Bill of Sale)	\$0
Actual Cash Value Statement	\$0
Difference (if positive, this is the overallowance)	\$0
Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$0
Actual Cash Value Statement	\$0
Difference (if positive, this is the negative equity)	\$0

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Lead before submitting information to BBB					
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$18760.68				
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$523.00				

Overallowance and/or Negative Equity minus	\$0
Actual price of Vehicle that should be presented to BBB for ATA	\$18237.68

CMPP Request for Processing

SR# 71-497561796 New/Used: New Division: Pontiac Vehicle Style: Car Complete VIN 1G2ZF55B464 Vehicle Year: 2006 Division - Dealer Code: Pontiac 16-32888 General Motors has agreed to: 1. Approve and pay for a new plan 1. Approve and pay for a new plan – no GMPP Coverage Currently 2. Authorize a new plan or upgrade; customer will pay total cost 3. Approve and pay for an upgrade; apply original coverage refund to Division making request. Special Instructions: Check if applicable ☐ Transfer all claims to new policy ☐ Endorse selling dealer code to Division code (Selling dealer to keep profit. Division is debited the dealer's profit) Delivery Date: 04/14/06 Odometer reading: 20723 Plan Purchase Date: 04/09/07 Customer Ownership: Owner **Business Name:** Customer Name - Title: Mrs. (First - M.I. - Last): Address Line 1: Address Line 2: City: Sagina State: MI Zip: Plan Type: Major Guard # of Months: 60 Months Mileage: 75,000 Plan Type: # of Months: Mileage: Deductible: 0 MSRP: 2550.00 Plan Lien Holder (Select Division): Division Address: P.O. Box Detroit, MI 48232-CRS (Decision Maker): Jessica Stewart Team Lead / Liaison: Kim Sinclair Team CARS Site: Date: DVM Requested



GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

Friday, March 23, 2007

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Steven Devos Fax # 9897916550 MCDONALD PONTIAC-GMC-CADILLAC-OLDSMOBILE, INC. 5155 STATE ST

SAGINAW, MI 48603-3712

Re:

Siebel Request: 71-497561796 2006, Pontiac, G6 VIN # 1G2ZF55B464

Dear Mr. Devos

This is a letter of notification regarding a {Better Business Bureau case/State case} involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Jessica Stewart BRC Customer Relationship Manager Ph# 800-231-1841, prompt 9, prompt 5, extension 21644 FAX# 866-476-8244



GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

Tuesday, March 27, 2007

Steven Devos Fax # 9897916550 MCDONALD PONTIAC-GMC-CADILLAC-OLDSMOBILE, INC. 5155 STATE ST SAGINAW, MI 48603-3712

Re:

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Sincerely,

Jessica Stewart **BRC** Customer Relationship Manager Ph# 800-231-1841, prompt 9, prompt 5, extension 21644 FAX# 866-476-8244

> General Motors Corp. - CARS - Legal, c/o MSX International, MC 336-105-000 1426 Pacific Drive, Auburn Hills, MI 48326

07:32:10 PAGE 1 l **........** SERIAL NO. : 1G2ZF55B464 CUSTOMER NAME :

R.O NO. : R.O DATE : 03/20/2007 R.O TYPE : S MTLEAGE : 19308 ADVISOR NO. :

MILEAGE : 19308 ADVISOR NO. : 445

OP. DESC. *STEERING DIAGNOSIS

JOB NUMBER: 1 OPERATION 14PNZ OP. DESC. *STEER SALE TYPE: W TECHNICIAN NO(S). 214
COMPLAINT: THERE IS A MESSAGE TO SERVICE THE POWER STEERING

COMES AND GOES

: CODE C0460, PERFORMED DIAGNOSES, DIAGNOSED CAUSE

FAULT IN STEERING WHEEL POSITION SENSOR
CORRECTION: REPLACED STEERING COLUMN, STEERING WHEEL POSITION SENOSR PART
OF COLUMN, CLEARED CODE, ROAD TEST, OK

WITH ADJUSABLE PEDALS

WARRANTY: CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO. E7680

JOB NUMBER : 2 OPERATION 20PNZSR SALE TYPE : W TECHNICIAN NO(S). 222 OP. DESC. SHUTTLE RIDE

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO. 27911

COMMENTS : JOB 2 WAS A ADD JOB

R.O NO. : R.O DATE : 03/16/2007 R.O TYPE : S MILEAGE : 19129 ADVISOR NO. : 445

JOB NUMBER: 1 OPERATION 03PNZ01 OP. DESC. BRAKES SALE TYPE: W TECHNICIAN NO(S). 214
COMPLAINT: THE CUSTOMER IS HEARING BRAKE SQUEEL WHEN STOPPING

FROM LOWER SPEEDS. USUALLY UNDER 25 MPH

CORRECTION : ROAD TEST, BURNISHED PADS IN, NOISE GONE, ROTORS AND PADS GETTING GLAZED UP

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO. H9709

JOB NUMBER : 2 OPERATION 03PNZ03 OP. DESC. BRAKES
SALE TYPE : I TECHNICIAN NO(S). 214
COMPLAINT : AFTER THE CAR SITS OVERNIGHT OR FOR A FEW HOURS THE REAR
BRAKES WILL GRIND THE FIRST FEW TIMES THERE USED
NORMAL WHEN DAMP OUT, REAR PADS AND ROTORS WILL GET LIGHT
RUST FILM FROM SITTING, WILL GO AWAY AFTER FEW STOPS

COMMENTS : WAIT

R.O NO. :

JOB 1 OK TO WARRANTY PER SD 03-16-07

R.O DATE : 01/31/2007 R.O TYPE : S MILEAGE : 15985 ADVISOR NO. : 6319

JOB NUMBER: 1 OPERATION 03PNZ01 OP. DESC. ERAKES
SALE TYPE: W TECHNICIAN NO(S). 214
COMPLAINT: FRONT BRAKES NOISEY, SQUEAK-ALSO, PULSATE AT 45 MPH, QUICK BRAK

ING TO TURN

CAUSE : ROAD TEST, FRONT BRAKES SQUEAKING
CORRECTION : REPLACED FRONT PADS AND RESURFACED ROTORS PER BULLITIN
05-05-23-010C,OLF 1.000,ORF 1.002,RLF .982

RRF .992, LATERAL RUN OUT LF .001, RF .001

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO. H0042

OP. DESC. BRAKES

JOB NUMBER : 2 OPERATION 03PNZ03 OP. DESC. BRAKES SALE TYPE : W TECHNICIAN NO(S). 214
COMPLAINT : REAR BRAKES SQUEAK, GRIND WHEN BACKING UP-WORSE IN AM

03/27/2007 07:32:10

CAUSE : ROAD TEST, REAR BRAKES GRIND AND SQUEAK, DIAGNOSED

ROTORS GROOVED AND GLAZED

CORRECTION : RESURFACED REAR ROTORS, CLEANED PADS, OLR .540

ORR .550,RLR .527,RRR .538,LATERAL RUN OUT LR .000.RR .001,ROAD TEST,OK

WARRANTY

OPERATION NO. CLAIM NO. OPERATION NO.

H0132

COMMENTS : WAIT

JOB 2 OK AUTH B PER SD 01-31-07

OP. DESC. *IGNITION SYSTEM

JOB NUMBER: 1 OPERATION 06PNZ01 SALE TYPE: W TECHNICIAN NO(S). 428 COMPLAINT: ENGINE WILL NOT START-NOTHING

CAUSE : INTERMITTENT OPEN IN STARTER. CORRECTION : DIAGNOSED AND REPLACED STARTER.

OPERATION NO. CLAIM NO. OPERATION NO. Z5001 553212 T2020 WARRANTY : CLAIM NO.

J4640

OP. DESC. NATIONAL LOANER CAR

JOB NUMBER: 2 OPERATION 20PNZN
SALE TYPE: W TECHNICIAN NO(S). 222
COMPLAINT: 1G2ZG558164

: CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO. Z7905 WARRANTY

: TOW IN-KREAGER BILL COMMENTS

LOANER CAR SHEET

OK OVERAGE IN TOW IN CAR WOULD NOT START CUST HAD TOWED HERE FROM MIDLAND SD 11/30/06

NOTE CUST CALLED LATE IN THE DAY AND WAS STRANDED

R.O NO. : 548298 R.O DATE : 08/25/2006 R.O TYPE : S MILEAGE : 7090 ADVISOR NO. :

ADVISOR NO.: 445

JOB NUMBER: 1 OPERATION 02PNZ01 OP. DESC. TRIM
SALE TYPE: W TECHNICIAN NO(S). 419
COMPLAINT: THE LEFT REAR WINDOW MAKES A CLINKING NOISE. PART HERE

CAUSE : REGULATOR NOISEY INTERNALY CORRECTION : DIAG AND REPLACED LEFT REAR WINDOW REGULATOR

OPERATION NO. CLAIM NO. OPERATION NO. WARRANTY : CLAIM NO.

C0383

JOB NUMBER: 2 OPERATION 02PNZ02 OP. DESC. TRIM
SALE TYPE: W TECHNICIAN NO(S). 419
COMPLAINT: THE RIGHT REAR WINDOW MAKES A CLICKING NOISE ON THE WAY DOWN

PART HERE

CAUSE : REGULATOR NOISEY INTERNALY

CORRECTION : DIAG AND REPLACED RIGHT REAR POWER WINDOW REGULATOR

OPERATION NO. CLAIM NO. OPERATION NO. : CLAIM NO. WARRANTY

C0382

COMMENTS : WAIT

RONO.

R.O DATE : 08/08/2006 R.O TYPE : S MILEAGE : 6561 ADVISOR NO. : 445

07:32:10

JOB NUMBER: 1 OPERATION 02PNZ01 OP. DESC. TRIM
SALE TYPE: C TECHNICIAN NO(S). 419
COMPLAINT: THE RIGHT REAR POWER WINDOW MAKES A TICKING NOISE WHEN
IT'S GOING DOWN

: ORDERED REGULATOR

JOB NUMBER: 2 OPERATION 22PNZLOF SALE TYPE: C TECHNICIAN NO(S). 10 OP. DESC. *LUBE OIL FILTER

CORRECTION : Express Oil & Filter Change W/ Lube 2.4L 2006

JOB NUMBER: 3 OPERATION 22PNZRT SALE TYPE: C TECHNICIAN NO(S). 10 CORRECTION: Rotate Tires All OP. DESC. *ROTATE TIRES

JOB NUMBER: 4 OPERATION 02PNZ02 SALE TYPE: C TECHNICIAN NO(S). 419 OP. DESC. TRIM

COMPLAINT : THE LEFT REAR POWER WINDOW MAKES A TICKING SOUND ON THE WAY UP

CAUSE : ORDERED REGULATOR

COMMENTS : WAIT

R.O DATE : 06/09/2006 R.O TYPE : S MILEAGE : 3561 ADVISOR NO. : 6319 R.O NO. :

JOB NUMBER: 1 OPERATION 03PNZ01 OP. DESC. BRAKES
SALE TYPE: W TECHNICIAN NO(S). 444
COMPLAINT: VEHICLE SHAKES WHEN BRAKING AT 70 MPH, HARD APPLICATION-IN

CITY, PULSATES, 35 TO 45 MPH

: EXCESSIVE FRONT BRAKE ROTOR THICKNESS VARIATION CAUSED BY CORROSION LF .004" RF .005" CAUSE

OLF 1.023" ORF 1.025"

H0127 .9 REFACE BOTH .8 CORRECTION : THERE WAS PULSATION FROM THE FRONT BRAKE WHEN STOPPING. R&R

BOTH FRONT BRAKE ROTORS & REFACED. RLF 1.008" RRF 1.011" LF LRO .001" RF LRO .002"

WARRANTY : CLAIM NO. OPERAT OPERATION NO. CLAIM NO. OPERATION NO.

JOB NUMBER: 2 OPERATION 22PNZLOF OP. DESC. *LUISALE TYPE: I TECHNICIAN NO(S). 126
CORRECTION: Express Oil & Filter Change W/ Lube 2.4L 2006 OP. DESC. *LUBE OIL FILTER

COMMENTS : WAIT-OWNER HAS FREE GIFT CERT.PER NCS, LOF

GONE MAIL

R.O NO.: R.O DATE: 01/24/2006 R.O TYPE: S MILEAGE: 76 ADVISOR NO.: 63

ADVISOR NO.: 6319 MILEAGE : 76

JOB NUMBER: 1 OPERATION 17PNZRS
SALE TYPE: I TECHNICIAN NO(S). 126 OP. DESC. REMOTE START

COMPLAINT: I TECHNICIAN NO(S). 126
COMPLAINT: INSTALL REMOTE STARTER-251.70
CAUSE: INSTALL REMOTE STARTER WOULDN'T WORK ON UNIT
CAUSE NO START CONDISHION REMOVED REMOTE STARTER
HAD PROBLEMS WITH THEFT DETERRENT MODULE.

CORRECTION: REPLACE THEFT DETERRENT CONTROL MODULE AND KEYS PER
TACH AT GM REPROGRAMED THEFT DETERRENT CONTROL MODULE.

12605331 TO 12607442

COMMENTS : CHARGE PARTS TO 67D NO LABOR

R.O NO.: 530778 R.O DATE: 09/30/2005 R.O TYPE: P

HISTORY LISTING 03/27/2007 3030 PAGE 4 07:32:10

MILEAGE : 5 ADVISOR NO. : 416

JOB NUMBER: 1 OPERATION 18PNZ OP. DESC. NEW CAR PREP SALE TYPE: W TECHNICIAN NO(S). 13489
CORRECTION: NEW CAR PREP

OPERATION NO. CLAIM NO. OPERATION NO. ; CLAIM NO. WARRANTY

Z6999



Service (989) 791-6537 Service Fax (989) 791-6550 Body Shop (989) 790-5093

Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

CUSTOMEN NO. 1	ADVISOR JIM SCHMIDT	6	319 TAG NO		04/18/06	PNCS537360
		JENSE NÖ.	MILEAG	76	CRIMSON RED	P8596
SACTNAM MT	YEAR / MAKE / MODEL O6/PONTIAC/G	6/4DR SDN	'		04/14/06	DELIVERY MILES 185
SAGINAW, MI	VEHICLE I.O. NO. 1 G 2 Z F 5	5 B 4 6 4	1		SELLING DEALER NO.	PHODUCTION DATE
	R.Y. E. NO.	P. f	O. NO.		01/24/06	
	COMMENTS	'				
LABOR J# 1 17PNZRS REMOTE START HOURS INSTALL REMOTE STARTER 251.70 INSTALL REMOTE STARTER WOULDN'T WO CAUSE NO START CONDISHION REMOVED HAD PROBLEMS WITH THEFT DETERRENT REPLACE THEFT DETERRENT CONTROL MO TACH AT GM REPROGRAMED THEFT DETER	RK ON UNIT REMOTE STARTER MODULE, DULE AND KEYS PER			INTERNAL	INNIDRANCE CO.	
12605331 TO 12607442	(1 <u>0</u> 1)					.
		TOTAL - L	ABOR	0.00	CLAIM NO	
PARTSQTYFP-NUMBERDESCRI JOB # 1 1 15282677 KEY 2. JOB # 1 1 22671216 MODULE JOB # 1 2 15282677 KEY 2.	187 2.195	TOTAL - F		INTERNAL INTERNAL INTERNAL 0.00	š.	CASHIER PITERMENT
COMMENTS		IUIAL - F	AKIS	0.00	SIGNATURIES	
CHARGE PARTS TO 67D NO LABOR		- •			TERMS are cash on deliver	y. ESTIMATES ARE FOR
TOTALS	•••••		*******		LABOR ONLY, MATERIAL charged 48 hours after re	pairs are completed. Not
REPAIRS PROPERLY COMPLETED AND CHECKED BY AUTHORIZED SIGNATURE		TOTAL LABOR TOTAL PARTS TOTAL SUBLE TOTAL G.O.G TOTAL MISC	5 T 1	0.00 0.00 0.00 0.00 0.00	responsible for loss or damage in case of fire, theft, freezing beyond our control. An express acknowledged on above car or repairs thereto. POWER OF ATTORNEY - KNOW	accident, or any other chuse garage keoper's lien is hereby truck to secure the innount of
		TOTAL MISC TOTAL TAX	DISC	0.00 0.00	That the undersigned does hereby Pontine-GMC-Cadillac-Oldsmol	constitute and appoint McDonald file my (our) true and luwful
		TOTAL INV		0.00	attorney to sign name, place and Insurance Checks or Drafts issued any repairs to my (mar) natomobile in whitever againer is necessary to	by Insurance Company covering authorized by moself (purselves)
PLEASE RETAIN ORIGINAL RECEIPT FOR ANY SERVICE WORK GUARANTEES.					position. I twee becelor rullly and confi	rm whatever action said anormay of in the premises, TME ABOVE
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER	LIMITED PAY REPAIRS				Signed All repairs and park fixed were Michigan Motor Vehicle Service an	furnished in comptioned with the d Repair Am
CUSTOMER SIGNATURE					X WARDANTIES	APPLYING TO THIS PART(S)
**************************************	EINVOICE	*****	*****	****	ARE THOSE WHICH MA MANUFACTURER THE SI EXPRESS OR IMPLIED. I WARRANTIES OF MERCH FOR A MARTICULAR PASSUME FOR IT ANY LIWITH THE SALE OF THIS BUYER SHALL NOT BE EN THE SELLING DEALER DAMAGE, TO LOSS OF USE, LOSS OF TRICOME OR ANY OTHER ROLL OF ANY	Y BE OFFIRED BY THE LLING DEALER HIRLDY LLI WARRANTIES, EFCHER NULUDING ANY IMPLIED ANYABILITY OR FITNESS URPOSE, AND NEITHER ES ANY OTHER PERSON TO ABILITY IN CONNECTION PAIC'(S) AND/OR SERVICE, PITLED TO RECOVER FROM ANY CONSEQUENTIAL PROPERTY DAMAGES FOR MELOSS OF PROPETS, OR GUIDENTAL DAMAGES. The 12 months or 12,000 miles,
					replacement fails in normal serv	ever causes first. If our repair or ice within that period, we'll fix it

PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 07:40am

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free of charge - paris and labor.



(989) 791-6537 Service (989) 791-6550 Service Fax

(989) 790-5093 Body Shop

Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR A	LL MAJOR CREDIT CARDS					
					CELL:	
CUSTOMEA NO.	25662	ADVISOR JIM SCHMID		6319 TAG (1	06/09/06	PNCS544497
		LABOR RATE	EICENSE NO. 8GJQ23	MILEAGE 3,5	61 CRIMSON RED	P8596
		YEAR / MAKE / MODEL OF / PONTTAC	/G6/4DR SDN		04/14/06	DELIVERY MILES
SAGINAW	, MI	VEHICLE I.D. NO. 1 G 2 Z F		4	SELLING DEALLH NO.	PRODUCTION DATE
		F.T. E. NO.		P. O. NO.	R. O. DATE	
(-		COMMENTS			06/09/06	L <u>u</u> .
1.4800					INSÜRANCE CO.	
LABOR J# 1 03PNZ01	BRAKES VEHICLE SHAKES WHEN BRAKING CITY PULSATES 35 TO 45 MPH EXCESSIVE FRONT BRAKE ROTOF CORROSION LF .004" RF .005' OLF 1.023" ORF 1.025" H0127 .9 REFACE BOTH .8 THERE WAS PULSATION FROM TH BOTH FRONT BRAKE ROTORS & F RLF 1.008" RRF 1.011" LF LF	THICKNESS VARIATION O	CATION-IN	WARRA	1	
] J# 2 22PNZL0	OF *LUBE OIL FILTER	HOURS: 0.40 TECH (S	3):126	INTER	NAL STEENTION	CASIHER
	Express Oil & Filter Change	e W/ Lube 2.4L 2006				TTERMENT
			TOTAL -	LABOR 0	.00 OTHER AN	MOUNT
PARTS(JOB # 2	TYFP-NUMBER	-DESCRIPTION	UNIT	PRICE - INTER	NAL SIGNATURES	
JOB 11 2	1 1237 9140	TIETER TIGGO	TOTAL -		TERMS are east on deliver	y. ESTIMATES ARE FOR
JOB # 2		ĕ /ŭi	TOTAL -	INTER INTER GOG O	NAL case of fire, then, freezing, beyond our control. An express neknowledged on above our or repairs thereto.	pairs are completed. Not to cars or articles left in cars accident, or my other cause garage keeper's iten is hereby truck to secure the amount of
WAIT-OWNER (GONE MAIL	HAS FREE GIFT CERT,PER NCS,LC				POWER OF AUTORNEY - KNOW That the indersigned does hereby Pontine-GMC-Cadillae-Oldsmob attorney to sign name, phase and	constitute and appoint McDonald ile_mv_(our)_urue_and_lawful
TECHNICIAN (CERTIFICATION····································	SCOTT B MARTIN	M14417	9	Insurance Checks or Drafts issued any repairs to my (our) anomabile in whatever manner is necessary to position. I (we) becoby ratify and continuate to may take by virtue heree WORK HOREST AUTHORIZED TO AS OUTLINED ABOVE. Signed All remains and parts based were Michigan Motor Vehicle Service and Michigan Motor Vehicle Service and THE ONLY WARRANTILES A ARE THOSE WHICH MAY MANITES THE STATES.	by Insurance Company covering authorized by myself (oracles) place check or draft in a dashable in whatever action said autority of a the premises. THE AUGVE AND CONDITIONS AGREED from the dashable in compliance with the Inopan Act. PPLYING TO THIS PART(S) PPLYING TO THIS PART(S) V BE OPERIED BY THE SELENCE DEALER HIGHERY
					EXPRISSIV DISCLAIMS A LATRESS OR IMPLIED, B WARRANTIES OF MERCII FOR A PARTICULAR P ASSUMES NOR AITHORIZI ASSUME FOR IT AND LI WITH THE SALE OF THIS BIFFER SHALL NOT BE ENTIFE SELUNG DEALER DAMAGE, TO LOSS OF USE LOSS OF THE COME OR ANY OTHER IN WE guarantee our service work except aftermarket parts, which replacement fills in normal service.	LL WARRANTIES, EITHER VICEUDING ANY IMPLIED ANTABILITY OR FITNESS URPOSE. AND NEITHER ES ANY OTHER PERSON TO ABILITY IN CONNECTION PART(S) AND/OR SIGNICE, ITTLED TO RECOVER FROM ANY CONSEQUENTIAL PROPERTY, DAMAGES FOR ME, LOSS OF PROFITS, OR
PAGE 1 OF 2	ÇUSTOME	ER COPY	(CONTINUED ON	NEXT PAGE] 07:40an	Tree of charge - parts and labor. Gopyright to 1998 The	- Reymatic and Reymatic Company ERAINTINGE SECISTSO G (08/04)



(989) 791-6537 Service (989) 791-6550 Service Fax

(989) 790-5093 Body Shop Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

				CELL:	
25662	JIM SCHMIDT	6319	9408	06/09/06	PNCS544497
The state of the s	LABOR RATE	ICENSE NO. MILEAGE	3,561	CRIMSON RED	P8596
	VEAR / MAKE / MODEL 06 / PONTIAC / G	6/4DR SDN	·	04/14/06	DELIVERY MILES
SAGINAW, MI	VEHICLE I.D. NO.			SELLING DEALER NO.	PRODUCTION DAIL
	1 G 2 Z F 5	5 B 4 6 4		R.O.DATE	APT
	COMMENTS			06/09/06	
				INSURANCE CO.	
TUTALS		TOTAL LABOR	0.00		
REPAIRS PROPERLY COMPLETED AND CHECKED BY		TOTAL LABOR	0.00		
AUTHORIZED SIGNATURE		TOTAL SUBLET TOTAL G.O.G	0.00		
		TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00	APPROVED BY	
		TOTAL TAX	0.00	CLAIM NO.	
		TOTAL INVOICE \$	0.00	CENTA ISO.	
PLEASE RETAIN ORIGINAL RECEIPT FOR ANY SERVICE WORK GUARANTEES.				ATTENTION DEDUCTIBLE BI	S CASHIER ETTERMENT
	LIMITED			s	MOUNT
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER	PAY REPAIRS			<u> </u>	
				TERMS are each on deliver	
**************************************	E INVOICE	*****		shall or may take by wirter here WORK HERELY AUTHORIZEL TO AS OUTLINED ABOVE. Signed All repairs and parts based were Michigan Motor Vehicle Service and X THE ONLY WARRANTIES A ARE THOSE WHICH MA MANUFACTURER. THE SI EXPRESSLY DISCLAIMS A EXPRESSLY DISCLAIMS A EXPRESS OR IMPLIED. I WARRANTIES OF MERCH FOR A PARTICULAR P ASSUMES NOR AUTHORIZ ASSUME FOR IT ANY LI WITH THE SALE OF THES BUYER SHALL NOT BE EN THE SELLING DEALER DAMAGE, DAMAGES TO LOSS OF OSE, LOSS OF THE DAMAGE, DAMAGES TO LOSS OF OSE, LOSS OF THE	pairs are completed. Not to cars or articles left in ears accident, or any other cause garage keeper's hen is hereby truck to secure the automat of the cars and the cars are also as a care and appaint McDonaid his my cour) ten and lawful stead of the undersigned on any by hastine Company according authorized by myself (maskless) place effect or drift in a cashable or whatever selfont said autorized for an endowed effect or drift in a cashable of ANO CONDITIONS AGRECIA for in the premises. THE ABOME OF ANO CONDITIONS AGRECIA for instance with the depair Act of the compliance with the depair Act of the premise. THE REFERSION OF ALL WARRANTIES, ETTIES NET LUDING ANY BELLING DEALTH HEREBY SURPOSE, AND NETTIES SURPOSE, AND NETTIES SURPOSE, AND NETTIES TO THERE PERSON TO ABILITY OR FITNESS ORPOSE, AND NETTIES TO THE PERSON TO ABILITY IN CONNECTION PART(S) AND/OR SIRVICE. TITLED TO RECOVER FROM ANY CONSEQUENTIAL DAMAGES FOR IME, LOSS OF PROPIES, OR NEIDBNITAL DAMAGES.
				I amount officers when recess which	for 12 months or 12,000 miles, never comes first. If our repair or nee within that period, we'll fix it

PAGE 2 OF 2

CUSTOMER COPY

free of charge - parts and labor

[END OF INVOICE] 07:40am

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Service (989) 791-6537 Service Fax (989) 791-6550 Body Shop (989) 790-5093

Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

						CELL:	
25662		TOM BOSIO		445	1233	08/08/06	PNCS547382
			CENBE NO.	MILEAGE	6,561	CRIMSON RED	P8596
5.07-1 N.O.W. M.I.		06/PONTIAC/G	6/4DR SDN			04/14/06	DELIVERY MILES 185
SAGINAW, MI		VEHICLE I.D. NO. 1 G 2 Z F 5	5 B 4 6	4		SELLING DEALER NO.	PRODUCTION DATE
		F. T. E. NO.		₹D. MO.		08/08/06	
		COMMENTS		•			
ABOR	EAR POWER WINDOW MAKI DOWN	JRS: TECH(S):4 ES A TICKING NOISE WH			0.00	TNBÜRÄNCH CO	
	BE OIL FILTER HOW & Filter Change W/ W	JRS: 0.40 TECH(S):1 Lube 2.4L 2006	0		10.06	APPROVED BY	II AUT
# 3 22PNZRT *RO Rotate Tire		JRS: 0.40 TECH(S):1	0		11.95	CLAIM NO	 , -
WAY UP	AR POWER WINDOW MAKE	JRS: TECH(S):4 S A TICKING SOUND ON			0.00	۷	ETTERMENT
ORDERED REG	GULATUR		TOTAL -	LABOR	22.01	OTHER S SIGNATURES	MOUNT
ARTSQTYFP-NUME OB # 1 0 1520 PART ON SPECIAL	ORDER		UNIT	PRICE- 134.33	0.00	TERMS are eash on delive LABOR ONLY, MATERIAL charged 48 hours after n	IS EXTRA. Storage will be equips are completed. N
OB # 2 1 125	53126 REG	L ORDERED ** TER 1.836 ULATOR 10.791		6.00 134.33	6.00 0.00	responsible for loss or damag- in case of fire, theft, freezing beyond our control. An expres- acknowledged on above car or	e to ears or articles left in et , mendent, or any other con spanne keepen's lien is here
**	QUANTITY 1 IS SPECIA		TOTAL -	PARTS	6.00	repairs thereto FOWER OF ATTORNEY - KNOW That the undersigned does hereby Ponting-GMC -Cadiflas-Oldsmol	PALL MENTHESE PRESENT congrinte and appoint McDow
3.O.G. & SUPPLIES 00B # 2	IL	@ 1.830 /UNIT	TOTAL -	GOG	9.15 9.15	norther-GMC 4, airthee-thaumouttorney to sign manue, place and Insorance Chocks in Drafts loster any repairs to my four) automobil in whatever manner is necessary to position.	should of the undersigned on a d by fastinance Company cover a numberised by moself (oursely
STIMATE	EDGES RECEIVING	X)				I (we) hereby natify and confishall or may take by virtue here WORK HEREBY AUTHORIZE TO AS OUTLINED ABOVE	of in the premises THE ABO
OMMENTS AIT			••••			All repairs and parts bared were Michigan Motor Vehicle Service in	Agranded in compliance with a) Repair Act.
FECHNICIAN CERTIFICATIO 419	N JOSE	PH C TODD	M19286	5		x	
						THE ONLY WARRANTIES ARE THOSE WIDCH MANIFACTURER. THE SEXPRESS OR IMPLIED, WARRANTIES OF A FARTICULAR ASSUMES NOR AUTHORIZ ASSUME FOR IT ANY LIGHT LIGHT STATE STATE STATE STATE STATE STATE AND THE STATE STATE OF THE STATE STATE. TO THE STATE OF THE STATE. THE STATE OF THE STATE	AY BE OFFERED BY TO ELLING DEALER HERE ALL WARRANTIES, EITH INCLUDING ANY IMPLIANTABILITY OR FITNE PURPOSE, AND NETTH PERSON LABILITY IN CONNECTE PARTES AND/OR SERVICTITLED TO RECOVER FRE ANY CONSEQUENT PROPERTY, DAMAGES FME, LOSS OF PROPERTY, NCIDENTAL DAMAGES
			CONTINUED ON			We guarantee our service wor except aftermarket parts, while replacement fails in normal ser- free of charge - parts and labor	hever comes first. If our repa vice within that period, we'll (



(989) 791-6537 Service Service Fax (989) 791-6550

Body Shop (989) 790-5093

Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT	CARDS				_	
					CELL:	
25662		TOM BOSIO	445	1233	08/08/06	PNCS547382
		LABOR RATE	MILE	6,561	CRIMSON RED	P8596
		VEAR/MAKE/MODEL 06/PONTIAC/G	6/4DR SDN		04/14/06	DELIVERY MILES 185
SAGINAW, MI		VEHICLE I.D. NO.			SECLING DEALER NO.	PRODUCTION DAIL
		F.T. E. NO.	P. O. NO.		08/08/06	. 114
		COMMENTS	1	. Let Circ. II	,,- <u>-</u> -	·
TOTALS					INSURANCE CO	
REPAIRS PROPERLY COMPLETED /	AND CHECKED BY		TOTAL LABOR	22.01	,	117
AUTHORIZE	D SIGNATURE		TOTAL PARTS	6.00 0.00		
			TOTAL G.O.G	9.15 0.00		
			TOTAL MISC DISC TOTAL TAX	0.00 0.90	APPROVED BY	
			TOTAL INVOICE	\$ 38.06	CLAIM NO	,,,,,,
PLEASE RETAIN ORIGINAL RECE	IPT				NTTENTION	
FOR ANY SERVICE WORK GUARAN		(IMITED			8	эртцикий
PARTS DESIGNATED WITH AN AS LIFETIME SERVICE GUARANTEE	APPLIES FOR CUSTOME	R PAY REPAIRS			"От нейс — — — — — — — — — — — — — — — — — — —	MOUNT
					SIGNATURES	
******	DUPLICAT	EINVOICE	**********	******	shall or may take by write bases WORK REFREY AUTHORIZED TO AS OUTLINED ABOVE Signed All repairs and parts boud were Michigan Motor Vehicle Karvice an X THE ONLY WARRANTIES ARE THOSE WHICH MA MANUFACTURER, THE SI EXPRESSLY DISCLAIMS A EXPRE	spairs are completed Nat- tactars or articles left in ears accident, or any other cause againgt keeper's fronts hereby truck to secure the amount of VALL MENTHESE PRESENTS considers and appaint McDondel ascal of the undersigned on any type from and spaint McDondel ascal of the undersigned on any type from and spaint in custodes and the undersigned on any type from the present of the control ascal of the undersigned on any type from the present of the control ascal of the undersigned on any type from the present of the undersigned on any type from the present of the undersigned on the type from the present of the control and type from the present type from the present of the control type from the present type from th
PAGE 2 OF 2	CUSTOMER COPY	,	[END OF INVOIC	CE 107;40am	ASSUMES NOR AUTHORIZ ASSUME FOR IT ANY LI WITH THE SALE OF THIS BUYER SHALL NOT BE EN THE SKLLING DEALER DAMAGE, DAMAGES TO LOSS OF USE, LOSS OF T INCOME OR ANY OTHER R We guarance our service work except aftermarket parts, which replacement falls in normal ser- free of elange - pairs and labor.	ES ANY OTHER PERSON TO ABILITY IN CONNECTION PART(S) AND/OR STRWICT TITLED TO RECOVER PROF ANY CONSEQUENTIA PROPERTY, DAMAGES FO (ME, LOSS OF PROPERS, O ACHOENTAL DAMAGES, (for C) months or U,000 mile lover comes first If our regain race within that period, we'll fix

PAGE 2 OF 2

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Service (989) 791-6537 Service Fax (989) 791-6550 Body Shop (989) 790-5093

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STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

				CELL:	
25662	ADVISOR TOM BOSIO	445 TAG NO	`	08/25/06	PNCS548298
		CENSE NO MILEAGE	7,090	COLOR	этоск NO. P8596
	YEAR / MAKE / MODEL	5 / 1	7,030	DELIVERY DATE	DELIVERY MILES
SAGINAW, MI	06/PONTIAC/GO VEHICLE I.D. NO.	/		04/14/06 SELLING DEALER NO.	185 PHODUCTION DATE
	1 G 2 Z F 5	5 B 4 6 4		R. O. DATE	
	COMMENTS			08/25/06	
				INSURANCE CO.	
LABOR J# 1 02PNZ01 TRIM H THE LEFT REAR WINDOW MAKES A C REGULATOR NOISEY INTERNALY DIAG AND REPLACED LEFT REAR WI			WARRANTY		
THE RIGHT REAR WINDOW MAKES A	OURS: 1.00 TECH(S):4 CLICKING NOISE ON THE		WARRANTY	Approved by	
PART HERE REGULATOR NOISEY INTERNALY DIAG AND REPLACED RIGHT REAR P	OWER WINDOW REGULATOR			CLAIM NO.	
		TOTAL - LABOR	0.00	ATTENTION	
PARTSQTYFP-NUMBERDE	SCRIPTION	UNIT PRICE-	MADDANTY	DEDUCTIBLE B	ETTERMENT
JOB # 1 1 15263126 RE JOB # 2 1 15263125 RE	GULATOR 10.791 GULATOR 10.791		WARRANTY WARRANTY	OTHER A	MOLINT
		TOTAL - PARTS	0.00	Sponatimes	
COMMENTS				TERMS are eash on delive LABOR ONLY, MATERIAL	ry, ESTIMATES ARE FOR
TECHNICIAN CERTIFICATION		***		charged 48 hours after re responsible for loss or damage	pairs are completed. Not
419 JOS	EPH C TODD	M192865		in case of fire, theft, freezing	, accident, or apy other cause rearage keeper's lien is hereby
TOTALS	· · · · · · · · · · · · · · · · · · ·			acknowledged to above car or repairs thereto.	truck to seeure the amount of
REPAIRS PROPERLY COMPLETED AND CHECKED BY		TOTAL LABOR TOTAL PARTS	0.00 0.00	POWER OF ATTORNEY - KNOV That the undersigned does hereby	enustrate and appoint McDonald
AUTHORIZED SIGNATURE		TOTAL SUBLET TOTAL G.O.G	0.00 0.00	Pentiae-GMC Capthae-Oldsmot attrency to sign name, place and Insurance Checks or Pentis issues	stead of the undersigned on any thy Insurance Company covering
		TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00	any repairs to my (our) automobile in whatever manner is necessary to position.	authorized by myself (ourselves)
		TOTAL TAX	0.00	I to the state of	rm whatever gation said attorney of at the premises. THE ABOVE O AND CONDITIONS AGREED
		TOTAL INVOICE \$	0.00	TO AS OUT LINED ABOVE.	2 AND CONDITIONS MIKEED
PLEASE RETAIN ORIGINAL RECEIPT FOR ANY SERVICE WORK GUARANTEES.				All repairs and parts flated were Machigan Motor Vehicle Service on	furnished in compliance with the discount Act
PARTS DESIGNATED WITH AN ASTERISK (*) INDI	CATE LIMITED			x	<u> </u>
LIFETIME SERVICE GUARANTEE APPLIES FOR CUS	IOMER PAT KEPAIKS			TARE THOSE WHICH MA	APPEYING TO THIS PARTIS) Y BE OFFIRED BY THE
				MANUFACTURER, THE ST EXPRESSLY DISCLAIMS OF	LI WARRANTIES, RETUER NOTHING ANY IMPLIED
CUSTOMER SIGNATURE	ATE INVOICE	******	******	WARRANTIES OF MÉRCI FOR A PARTICULAR F ASSUMES NOR AUTHORIZ ASSUME FOR IT ANY LI WITH THE SALE OF THIS BUYER SHALL NOT BE ON THE SELLING DEALER DAMAGES TO LOSS OF USE LOSS OF T INCOME OR ANY OTHER IS	ANTABLETY OR FITNESS OURPOSE, AND NEITHER LES ANY OTHER PERSON TO ABBILITY IN CONNECTION PART(S) ANDORS SERVICE, TITLED TO RECOVER FROM (ANY CONSEQUENTIAL HOPERTY, DAMAGES FOR IME, LOSS OF PROFITS, OR NEIDENTAL DAMAGES.
				except aftermarker parts, which replacement falls in normal ser-	t for 12 months or 12,000 miles, never comes first. If our repair or one within that period, we'll fix it
PAGE 1 OF 1 CUSTOMER C	OPY	[END OF INVOICE	07:40am	free of charge - parts and labor	. Reynalds and Reynalds Compact ERAINTINVE SEC13753 С (06/04



(989) 791-6537 Service Service Fax (989) 791-6550 (989) 790-5093 Body Shop

Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

WIS HONOR ALE MAJOR CREDIT CARDS					
				CELL:	
25662	JIM SCHMIDT	6319 TAG NO).	12/04/06	PNCS553212
	FAROH HALF	MILEAGE	12,440	CRIMSON RED	8596
CACTNAW	YEAR/MAKE/MODEL 06/PONTIAC/G6	6/4DR SON		04/14/06	DELIVERY MILES 185
SAGINAW, MI	VEHICLE I.D. NO. 1 G 2 Z F 5		-1:-	SELLING DEALER NO.	PRODUCTION DATE
	F. T. Ę. NO.	P. O. NO.		A. O. DATE 11/30/06	
	COMMENTS	· · · · · · · · · · · · · · · · · · ·	.		
LABOR			MADDANTY	INSURANCECO	
J# 1 06PNZ01 *IGNITION SYSTEM ENGINE WILL NOT START-NOTHING INTERMITTENT OPEN IN STARTER. DIAGNOSED AND REPLACED STARTE		28	WARRANTY		
J# 2 20PNZN NAT <u>IONAL LO</u> ANER CAR		22	WARRANTY		
1G2ZG558164				APPROVED BY	
		TOTAL - LABOR	0.00	CEAIM NO	
PARTSQTY••-FP-NUMBER	STRTR REM 2.041	UNIT PRICE-	WARRANTY	ATTENTIO	N CASHIER
JOB # 1 -1 89017756 C	ORE RETURN	TOTAL - PARTS	WARRANTY 0.00	DEDGCTRUIT (BEST TICKEN BEN ST
 SUBLETPO#VEND INV#-INV.DATE.D	DESCRIPTION			OTHER S	YMOUNT
	ADJUST TOW BILL		WARRANTY WARRANTY	Signatores	
JOB # 2 82220 410679872 12/04/06 F G.O.G. & SUPPLIES		TOTAL - SUBLET	WARRANTY 0.00	LABOR ONLY, MATERIAL charged 48 hours after i	TY ESTIMATES ARE FOR IS EXTRA. Storage will be repaire are completed. Not
JOB # 1 FREIGHT CHARGE		TOTAL - GOG	WARRANTY 0,00	in case of fire, theft, freezing beyond our control. An expre- acknowledged on above our of	geto ears or articles left in cars g, accident, or any other cause is garage keeper's flori's hereby or truck to secure the amount of
COMMENTS	CUST HAD TOWED HERE FROM			That the undersigned does hereby Ponting-CiMC-Cadillae Oldsme amoney to sign hatte, place an Insurance Cheeks or Dyafts isan	WALL MINITIESE PRESENTS y constitute and appoint Methodald bille my tours use and favoral d stead of the independent on any ad by insurance Company accepting to autorized by myself (ourselves) to place sheak at death in a castillable
TECHNICIAN CERTIFICATION		M1617E4		position. I (we) hereby ratify and con-	firm whatever action said aboracy
428 JC	MAMONOM C NHO	M161754		WORK HEREBY AUTHORIZE TO AS OFFLINED ABOVE Signed	D AND CONDITIONS AGREED
5					e throughout in compliance with the aid Repair Act
				THE ONLY WARRANTIES	APPLYING TO THIS PART(S)
				ARE THOSE WHICH MANUFACTURES, THE	AV BE OFFERED BY THE SELLING DEALER HEREBY
				EMPRISS ON IMPLIED.	ALL WARRANTIES, ETTIER INCLIDING ANY IMPLIED HANTABILITY OR FITNESS
				FOR A PARTICULAR ASSUMES NOR AUTHORIT	PURPOSE, AND NEITHER ZES ANY OTHER PERSON TO
				ANTO THE SALE OF THE	TABILITY IN CONNECTION S PART(S) AND/OR SERVICE. STRIED TO RECOVER FROM
				THE SELLING DEALE	PROPERTY DAMAGES FOR
				LOSS OF USE, LOSS OF INCOME OR ANY OTHER	TIME, LOSS OF PROFITS, OR [
				We guarantee our service wor	rk for 12 months or 12,000 miles. hever comes first. If our repair or rvice within that period, we'll fix it
PAGE 1 OF 2 CUSTOMER	COPY (CO	ONTINUED ON NEXT PAGE	07:39am	Сорунфи станца Т	in Reyards and Reynolds Campuny ERAINTINVE 8F619750 C (08/04)



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(989) 790-5093 Body Shop

Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

					CELL:	
25662		SOA M SCHMIDT	6319		12/04/06	PNCS553212
			SI- NO MILEAGE	12,440	CRIMSON RED	P8596
EASTWAY NE		F/MAKE/MODEL 5/PONTIAC/G6/			04/14/06	DELIVERY MILES
SAGINAW, MI	VEH.	G 2 Z F 5 5	1 1/20		SELLING DEALER NO.	PRODUCTION DATE
		ē, NO.	P. O. NO.		R. O. DATE 11/30/06	
HESIDENCE PHONE BUSINESS	PHONE CON	MENTS				
TOTALS					INSURANCE CO.	
REPAIRS PROPERLY COMPLETED AND CH	IECKED BY		TOTAL LABOR TOTAL PARTS	0.00	· 1./*	
AUTHORIZED SIG	IATURE		TOTAL SUBLET TOTAL G.O.G	0.00	uur	<u> </u>
			TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00	APPROVED BY	
			TOTAL TAX	0.00	CLAIM NO	VT-
		TO	OTAL INVOICE \$	0.00		
PLEASE RETAIN ORIGINAL RECEIPT FOR ANY SERVICE WORK GUARANTEES.					ATTENTIOS U	CASHIFR ETTERMENT
PARTS DESIGNATED WITH AN ASTERISH LIFETIME SERVICE GUARANTEE APPLI	((*) INDICATE LIM	TED			OTHER A	MOUNT
LIFETIME SERVICE GUARANTEE AFFELT	23 FOR COSTONER FAT	REPAIRS		,	SIGNATURES 8	
CUSTOMER SIGNATURE ************************************	UPLICATE	INVOICE	****	****	shall or may take by white here WORK HEREHY AUTHORIZED TO AS OUT LINED ABOVE Signed. All repuirs and parts linked were Machigan Motor Valuele Service and THE ONLY WARRANTIES ARE THOSE WHICH MAMANUFACTURER THE SI EXPRESS OF IMPLIED, I WARRANTIES OF MERCH FOR A PARTICULAR PASSUMES NOR AUTHORIZ ASSUME FOR IT ANY LI WITH THE SALE OF THIS DUYER SIDALL NOT HE EN THE SELLING DEALER DAMAGE, DAMAGEN TO LOSS OF USE OF TROOME OR ANY OTHER INCOME OR ANY OTHER INCOME OF ANY OTHER INCOME OF ANY OTHER INCOME OF ANY OTHER INCOME OR ANY OTHER INCOME OR ANY OTHER INCOME OR ANY OTHER IN WE quarantee our service work	IS EXTRA Storage will be pairs are completed. Not the cars of articles left in cars, accident, or any other cause garage temperation is horeby truck to secure the amount of ALL MEN'THEST PRESENTS, constitute and appoint Medical lawful stead of the molarisqued of the molarisqued of the molarisqued of any four four and lawful stead of the molarisqued of any four four and lawful stead of the molarisqued of any four plantage of the molarisqued of any four plantages of in the premises. THE ABOVE 10 AND CONDITIONS AGREED AND THE ALLING DEALER HIGGERY LAWRENGE THE READY OTHER PERSON TO ABILITY IN CONNICTION PARTS) AND CONSEQUENTIAL DANAGES FOR ANY CONSEQUENTIAL DESCRIPTION, OR SCHOPNICAL DAMAGES. For 12 months or 12,000 miles.
			/ END OF INVOICE 10	ילום מפטפילו	except aftermarket parts, which replacement flals in normal ser- free of charge - parts and labor.	ever comes first. If our repair or rice within that period, we'll fix it

PAGE 2 OF 2

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[END OF INVOICE] 07:39am

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(989) 791-6537 Service Service Fax (989) 791-6550 Body Shop (989) 790-5093 Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

					CELL:	
CUSTOMER NO.	25662	JIM SCHMIDT	6319	TAG	01/31/07	PNCS556060
		LABOR RATE	ENGE MA	15,985	CRIMSON RED	P8596
		YEAR/MAKE/MODEL 06/PONTIAC/G6	/4DR SDN		04/14/06	DELIVERY MILES 185
SAGINAW,	MI	VEHICLE (I.D. NO. 1 G Z Z F 5			SELLING DEALER NO.	PHODUCTION DATE
		F.T.E. NO.	P. O. NO.		01/31/07	
RESIDENCE PHONE	BUSINESS PHONE	COMMENT'S	· · · · · · · · · · · · · · · · · · ·			
LABOR • • • J# 1 03PNZ01		AKING URFAÇED ROTORS PER BULLITI RF 1.002.RLF .982	CK BRAK	WARRANTY	APPROVED BY	
J# 2 03PNZ03	BRAKES REAR BRAKES SQUEAK, GRIND WH ROAD TEST, REAR BRAKES GRIND ROTORS GROOVED AND GLAZED RESURFACED REAR ROTORS, CLEA ORR , 550, RLR , 527, RRR , 538, LR , 000, RR , 001, ROAD TEST, C	AND SQUEAK.DIAGNOSED NED PADS.OLR .540 LATERAL RUN OUT	.4	WARRANTY	BEDOCHINGS I	N CASHLER ETTERMENT
			TOTAL - LABOR	0.00	signatures , N	N
JOB # 1	1 20.0477	PAD KIT 5.017	TOTAL - PARTS	WARRANTI	LABOR ONLY, MATERIAL charged 48 hours after (ry. ESTIMATES ARE FOR IS EXTRA. Storage will be epairs are completed. Not e to cars or articles ten in cars
WAIT JOB 2 OK AUT	TH B PER SD 01-31-07				in case of fire, theft, freezing beyond our control. An expres- acknowledged on above our or repairs thereto.	a accident, or any other cause sigarage keeper's lien is hereby ritruck (wiscome the amount of
		DANIEL J SCHLICKER	WT##T\2		That the andorsigued does hereby Pontiae-GMC-Cudilliae Oldsmo- attorney to sign made, place and	WALL MEN'THESE PRESENTS conditing and appoint McDonald hile my (our) true and lawful I stead of the undersigned on any d by Insurance Company covering
	PERLY COMPLETED AND CHECKED (TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00 0.00 0.00	any repairs to my Gurl automobil in whatever manner is necessary position. I twel hereby rathy and confident many take by wirthe here WORK HERLINY ADTHORIZE TO AS OUTLINED ABOVE Signed	le authorized by myself (observed), or place sheek in draft in a cachable tim whatever action said attorney to in the premises. THE ABOVE 10 AND CONDITIONS AGREED through the compliance with the
			TOTAL INVOIC	E\$ 0.00		A DIG SUBJECT TO A TOUR DARTING
FOR ANY SER PARTS DESIG	IN ORIGINAL RECEIPT VICE WORK GUARANTEES. NATED WITH AN ASTERISK (*) I RVICE GUARANTEE APPLIES FOR OMER SIGNATURE ************************************	NDICATE LIMITED CUSTOMER PAY REPAIRS ICATE INVOICE	*****	****	ARE THOSE WHICH M MANUFACTURER THE S EXPRESSLY DISCLAIMS EXPRESS OR IMPLIED, WARRANTIES OF MERC FOR A PARTICULAR ASSUME FOR IT ANY I WITH THE SALE OF THE BUYER SHALL NOT BE ET THE SELLING DEALE DAMAGE, DAMAGES TO LOSS OF USE, LOSS OF INCOMEOR ANY OTHER	
PAGE 1 OF 1	CUSTOM	ER COPY	[END OF INVO	DICE] 07:39am	except aftermarket parts, whice replacement fints in normal se free of charge - parts and labor	4. for 12 months or 12,000 miles shaver comes first. If our repair o reice within that period, we'll fix i c. iii. Hrygodds and Reynolds Compa EFAINTINM. 8F613763 O 008



PNWS558292

(989) 791-653

(989) 791-655**(7)** Service Fax

Body Shop (989) 790-509\$7 Body Shop Fax (989) 790-00860

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS.

i idakir adibi ilaki bbii		IBIJA IKIN JENI JENI KONI			CELL:	
CUSTOMER NO.	5662	ADVISOR TO	TAG NO		INVOIGE DATE	INVOICE NO.
	J002	TOM BOSIO	445	10 120	03/19/07 COLOR	PNWS558292
		YEAR / MAKE / MODEL		19,129	DELIVERY DATE	P8596
SAGINAW, M	I	06/PONTIAC/G6/4DR			04/14/06 SELLING DEALER NO.	PHODUCTION DATE
		1 G 2 Z F 5 5 B 4	6 4		R. O. DATE	
	- op	COMMENTS			03/16/07	
					INSURANCE CO.	
LABOR J# 1 03PNZ01 TECH 214 214	4 03/16/07 9.00	HOURS: 0.30 TECH(S):214 NISH ACT TIME DESCRIPTION 9.50 0.20 0.00 FINISHED 0.00 0.00 0.30 OVERRIDE IN FIME 0.20 0.30		23.25	The state of the s	
FR(E CUSTOMER IS HEARING BRAI OM LOWER SPEEDS. USUALLY AD TEST,BURNISHED PADS IN FTING GLAZED UP				APPROVED BY CLAIM NO.	
COMMENTS		TOTA	AL - LABÓR	23.25	ATTENTION BEDUCTIBLE	N CASHLER PUTTERMENT
WAIT	RANTY PER SD 03-16-07			;	s	MOUNT
TECHNICIAN CERTI	[FICATION 214	DANIEL J SCHLICKER M14	4175		SIGNATURES	
WARRANTY CLAIM E		R/0	TOTALS	0.00 23.25	TERMS are eash on delive LABOR ONLY, MATERIAL charged 48 hours after re- responsible for loss or damage in case of fine, theft, freezing beyond our control. An express	IS EXTRA. Storage will be spairs are completed. Not sto cars or articles left in cars accident, or any other cause s garage keeper's lien is hereby
CLAIM#.	TOTAL				neknowledged on above car or repairs thereto.	truck to secure the amount of
CLAIM TOTALS	23.25				Pantine-GMC-Cudallac-Oldsmob attorney to sign mane, place and Insurance Checks or Drufts issued any repairs to my fourt auroposition in whatever manner is necessary to consilor.	constitute and appoint McDonald rife my (our) true and lawful stend of the undersigned on any 4 by Insurance Company covering contrarized by myself (ourselves)
APPROVED I	BY SIGNATURE	1. JE 1. 141. BU			shall or may take by virtue here WORK HEREBY AUTHORIZED	of in the premises, THE ABOVE O AND CONDITIONS AGREED
DCS AUDIT SLIP- DC 03	CS DATA FILE: GMGMWF.075	WARRANTY NEW CLAIM			TO AS OUTLINED ABOVE Signed Log All repairs and parts linger were Michigan Motor Volume Service an	furnished in compliance with the
08	B37 D NUMBER RO DATE 03/16/2007 1G2ZF	VIN DIV DEALER ODOMET		# 902 TW	X	APPLYING TO THIS PART(S)
רו 1 1 1 1	USTOMER NAME: FIRST: AST: N JOB CT CC PC PART-NO. 01 NV N-TOT: 23.25 TECH SSN DMMENTS: THE CUSTOMER IS URNISHED PADS IN, NOISE GO	NARNA H9709 .3 : AUTH CODE: HEARING BRAKE SQUEEL WHEN STOPPIN	ROA	23.25 AD TEST,	MANUFACTURER, THE SE EXPRESSLY DISCLAIMS, A EXPRESS OR IMPLIED, A WARRANTIES OF MERCHI FOR A PARTICULAR P ASSUMES NOR AUTHORIZ. ASSUME FOR IT ANY LI WITH THE SALE OF THIS BUYER SHALL NOT REEN THE SELLING DRALER DAMAGE, DAMAGES TO	Y HE OFFERED BY THE ELLING DEALER HERBY LL WARRANTES, GTHER NCLUDING ANY IMPLIED JANTABILITY OR FITNESS GERPOSE, AND NEITHER ES ANY OTHER PERSON TO ABILITY IN CONNECTION PARTS) AND/OR SERVICE, TITLED TO RECOVER FROM ANY CONSEQUENTIAL PROPERTY, DAMAGES FOR IME, LOSS OF PROPERS, OR NCEDIDINAL DAMAGES.
PAGE 1 OF 2	ACCOUNTING C	OPY-W [CONTINUED	ON NEXT PAGE]	07:39am	We guarance our service work except aftermarket parts, which replacement fails to normal serv face of charge - parts and labor.	for 12 months or 12.000 miles, ever comes first. If our repair or fee within that period, we'll fix it. Reynolds and Reynolds Company ditainTiNVE SP613783 Q (6604



Service (989) 791-6537 Service Fax Body Shop

(989) 791-6550 (989) 790-5093

Body Shop Fax (989) 790-0082

STATE REGISTRATION #F-119564

BODY SHOP REGISTRATION #F-148390

WE HONOR ALL MAJOR CREDIT CARDS

							CELL:	
CUSTOMER NO. 25662		ADVISOR T OM B (OSIO		445 TAG NO		03/23/07	PNCS558434
		LABOR HATE		•	MILEAGE	19,308	CRIMSON RED	STOCK NO. P8596
SAGINAW, MI			NTIAC/G6/	4DR SDN	ı		04/14/06	185
JAGINAM, MI			No. Z F 5 5				SELLING DEALER NO.	PRODUCTION DATE
		F.T.E. NO.			P. O. NO.		03/20/07	<u>.</u>
		COMMENTS					INSURANCE CO.	
THERE IS A COMES AND CODE CO460 FAULT IN S REPLACED S OF COLUMN.	TEERING DIAGNOSIS MESSAGE TO SERVI GOES .PERFORMED DIAGNO TEERING WHEEL POS TEERING COLUMN.STI CLEARED CODE,ROAD ABLE PEDALS	CE THE POWER STI SES, DIAGNOSED ITION SENSOR EERING WHEEL PO	TECH(S):214 EERING			WARRANTY	APPROVED BY	
	UTTLE RIDE	HOURS:	TECH(S):222	<u>}</u>		WARRANTY	CLAIM NO.	•4(**
				TOTAL -	LABOR	0.00	ATTENTIO	
PARTS QTY FP - NUM JOB # 1 1 159	BER 26870	-DESCRIPTION COLUMN 6.518		UNIT	PRICE-	WARRANTY	s	ETTERMENT
"				TÓTAL -		0.00	OTHER A S SIGNATURES	MOUNT
MISCCODE	PONTIAC RIDE HOME		CON	TROL NO	·	WARRANTY		(DOPPER A APPEA C. A IN IC. 12/3
ĴŎB # 2 61 P	PONTIAC RIDE HOME			TOTAL -		WARRANTY 0.00	TERMS are cash on delive LABOR ONLY, MATERIAL charged 48 hours after re responsible for loss or damage	. IS EXTRA, Storage with the pairs are completed. No encours or articles left in encours.
JOB 2 WAS A ADD JOB							in case of fire, that, freezing beyond our control. An express acknowledged on above var or	s garage keeper's lien is hereb
TECHNICIAN CERTIFICATIO)N	DANIEL J SCHLIC	KER	M14417	5 5		repairs thereto. POWER OF ATTORNEY - KNOW	WALL MENTHESE PRESENT
TOTALS				· • • • • • • • • • • • • • • • • • • •			That the undersigned does hereby Pontiac GMC-Cadillae-Oldsmol atterney to sign came, place and	bife my (our) true and lawf Escapt of the undersighted on a
REPAIRS PROPERLY COMPLE	ETED AND CHECKED B	Υ		TOTAL LAB	OR	0.00 0.00	Insurance Checks or Drates issued any repairs to my (our) automobil in whitever manner is necessary to	a marting electric market from the Property of the Contract Con-
AUTHO	DRIZED SIGNATURE			TOTAL SUB TOTAL G.C TOTAL MIS TOTAL MIS	LET .G .C CHG.	0.00 0.00 0.00 0.00	position. I (we) hereby ratify and confishing or may take by wirthe here WORK HEREBY AUTHORIZE TO AS OUTLINED ABOVE	am whatever nation said anomy of in the premises, THE ABOV DAND CONDITIONS AGREE
				TOTAL TAX		0.00	All repairs and parts hated were Michigan Motor Vehicle Service as	furnished in compliance with and Ropair Act.
			Т	OTAL IN	VOICE \$	0.00	x	
PLEASE RETAIN ORIGINAL FOR ANY SERVICE WORK G	RECEIPT JARANTEES.						THE ONLY WARRANTIES ARE THOSE WHICH MA	CA BE ONLUKED BA LI
PARTS DESIGNATED WITH A LIFETIME SERVICE GUARAN CUSTOMER SIGNATI	NTEE APPLIES FOR (DICATE LIMITED USTOMER PAY REP	_	**********	****	******	MANUFACTURER THE S EXPRESSIV DISCLAIMS A EXPRESS OR IMPLIED, I WARRANTIES OF MERCI FOR A PARTICULAR E ASSUME FOR IT ANY L WITH THE SALE OF THIS GOVER SHALL NOT BE EN THE SELLING DEALER DAMAGE, DAMAGES TO LOSS OF USE, LOSS OF T	ALL WARRANTIUS, GITHI INCLUDING ANY IMPULI IANTABLITY OR PITNE PURPOSE. AND NEITHI IES ANY OTHER PERSON I ABUTTY IN CONNECTS I PART(S) AND/OR SERVIC ITTILED TO RECOVER FRE C ANY CONSEQUENT! PROPERTY, DAMAGES F
							LOSS OF USE, LOSS OF I INCOME OR ANY OTHER I We guarantee our service wall except aftermarket purts, which replacement thits in normal ser	NCIDENICAL DAMAGES. k for 12 months or 12,000 milliover comes first, 17 montespain

PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 07:39am

Copyright © 1998 The Reynolds and Reynolds Congress ERAINTINVE SEG13753 O (06/04)

free of charge - parts and labor.

ZIP CODE

PB596	
STOCK NO	

			F 00 70
CUSTOMER'S			STOCK NO.
ODOMETE	R DISCLOSURE	STATEMENT	
Federal law (and State law, if a transfer of ownership. Failure to fines and/or imprisonment.			
I, MCDUNALD PONT GMC	CAD OLDS IN	C (tra	nsfer's name, Prin
state that the odometer now read my knowledge that it reflects the one of the following statements is	actual mileage of schecked.	the vehicle des	cribed below, unle
(1) I hereby certify that to	o the best of my	knowledge the	e odometer readin
reflects the amount of mileage in	excess of its mech	anical limits.	
(2) I hereby certify that the	odometer reading	is NOT the act	ual mileage.
WARNING - ODOMETER DISC	CREPANCY.		-
_			
MAKE	MODEL	· - ·	BODY TYPE
PUNTIAC	66		4DR SON
VEHICLE IDENTIFICATION NUMBER			YEAR YEAR
1G2ZF558464			2006
417			
THANSFEROR'S SIGNATURE			
MCDUNALD PONT GMC C	AD OLDS INC	<u></u>	
5155 STATE ST.			
TRANSFEROR'S ADDRESS (STREET)			
SAGINAW MI 48603			
СПУ		STATE	ZIP CODE
04/14/2006			
DATE OF STATEMENT			
HOMO THE POWER OF	11_		
PRINTED NAME			
TRANSFEREE'S NAME			
TRANSFEREE'S AUDRESS (STREET)			
SAGINAW MI			
CITY		STATE	ZIP CODE

APPLICATION FOR MICHIGAN TITLE & REGISTRATION STATEMENT OF VEHICLE SALE

Purchase Date 04/14/2006 D	EAL # 60125	DUST#25662		
Ø414Ø6	oice/Stock No. 분5명6			
Délivery Date	pice/Stock No.	Expires On	Months	NEW PLATE
MCDUNALD PONT GMC CAD OLDS INC."		Month Day	Year	RENEWAL
ERE CONTROL OF	PLH86		19 66 1	TRANSFER
Address 5155 STATE St.	Year そののE	Make PONTIAC	Body Style	Code County
SASINAW	Vehicle No.	PENACEHO	4 DR SDN Fee Category/Weight	License Fee
City	1627	F558464	18 🗸	L NZG
SAGINAW State Zince MICHIGAN		se No./PIDs of All Owners or Lesse	es	Title
Dealer License Sales Tax License Phone Number		3)	. Residence	1/5.000 Title Late Fee
	2)		GINAW	I N/A
		arnes and Addresses of All Owners		Tax
Vehicle Sold New X XUsed Demo Trade-in Yes	No XX		• /	1130.14
Trade-In Year Make Vehicle No.			./	Rog. Transfor Foe
	SAGI	NAM WI	• •	18.00 Total - Transfer to #4
TEMPORARY VEHICLE REGISTRATION USED TO TRANSFER PLATES	Complete N	ames and Addresses of All Lessees	5	
Expires 15 days after delivery date Plate transferred from: Year Make				115i3.14 Full Rights to Survivor
				Yes No L
Vehicle No. Plate No. Temp. Expl.	ation Date			,,,,,
P1#862	Insurance C	ompany	Policy No. or Binder No.	
VEHICLE USE AND HISTORY DISCLOSURE: POLICE VEHICLE VEHICLE HAS BEEN FLOOD-DAN		RESSIVE		Siling Date
☐ POLICE VEHICLE ☐ VEHICLE HAS BEEN FLOOD-DAN ☐ GOVERNMENT VEHICLE ☐ SALVAGE TITLE HAS PREVIOUS	First Secure	d WELLS FARGO FIL	VANCTAL ACCEPT	Filing Date ANCE
TAXI	Address	P.O. BOX 250		<u>04/14/2006</u>
ODOMETER MILEAGE	City-State Z		9029-0250 🧸	Filing Date
The following section must be completed when odometer disclosure is required. The odometer mileage reading must	Second Second Second Interest	ured		
Title Bridge Switchester	ENTHS Address			
XX actual mileage not actual mileage exceeds mochanical limit	s of odometer City-State Z		iding Freight ccessories)	18760.68
Factory Installed Accessories Factory List Affixed To Vehicle		TAXABLE CHARGES (Document Tem.)	ntary Fee, Service Fee, p. Reg. Foo, Etc.)	75.00
		TAXABLE PRICE		18835.68
	,,	total) SALES TAX - LICENSE - T		1153 <u>.14</u>
Dealer Installed Accessories When Optional to Purchaser		XXABLE CMARGES (Labor, Servi DELIVERED PRICE	be Contract, etc.)	<u>N/A</u> 19988. 82
<u>'</u>		ON DEPOSIT		523.00
	8. CASH	DUE ON DELIVERY	· · · · · · · · · · · · · · · · · · ·	N/A
	9. TRADE		\$ N/A \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	N 7/3
REMARKS:	10. LESS t	JIEN DOWN PAYMENT	W/H	N/A
		BALANCE TO BE FINANCED		19465, 82
	I -	ANCE CHARGE"		N/A
		AMOUNT OF FINANCE CONTR	ACT	<u> 19465. 82 </u>
CONTRACTUAL DISCLOSURE STATEMENT FOR USED VEHICLES "The information you see on the window form for this vehicle is part of this Information on the window form overrides any contrary provisions in the conta	contract.	NSURANCE This insurance is not PL/PD No Fa	ault Insurance required by I	/jichiqan Law.
"I CERTIFY I SOLD THIS VEHICLE TO THE PURCHASER NAMED IN T			☐ HEALTH & ACCID	
"I CERTIFY I SOLD THIS VEHICLE TO THE PURCHASER NAMED IN I I WARRAN'I THE TITLE TO THE VEHICLE AND CERTIFY THAT THE V SUBJECT ONLY TO THE SECURITY INTERESTS NAMED ABOVE."	EHIÇLE IS	SURANCE		
Whomas ABENT	Temporary Registration	n No	Tempora Fee Cha	rged Yes [_] No [_]
Dealer's Signature		LEON WASHINGTON		
DUBCHAS	SER WARNING: DO NOT SI	CN BLANK FORM		
I am purchasing or leasing this vehicle and am applying for a Michigan certific or donied as a repeat offerider and I am eligible to purchase or register this to		toesas, applying for a registration 1.	certify my driver license 🕾 i f.	not suspended, revoked,
04/14/05 _x		х		
X X	Da	X		
There's		х	i ne's Signature(s)	
Purchasers NOTE: II CLETITLE IS NOT RECEI	VED WITHIN 30 DAYS, CONTACT	THE BUREAU OF AUTOMOTIVE F		2-4204 RD-108 12/02
PONTIAC GMC PAGE 18		0999T6Z68		30Z/ZZ/80

			VEHICLE STOC	К#		LUSE DEAL#	#25662	
MCDONALD PONTIAC CALLEGO GMC			P8596	•			1/2/25	
PONTAC <i>Cadellac</i> EMC 5156 State St. (989) 790-5155			GM AUTHORIZA	GM AUTHORIZATION # Date 04/14/2006			<u>` </u>	
Saginaw, MI 48903 mcdonaldauto.com			ADDRESS			04/14/20		
PRIVER'S LICENSE #	D'	ОВ	Saginaw			TATE 218		
DAYTIME PHONE	E	VENING PHONE		CEL	L PHONE		_	
MAIL			source Fresh Up	I,	, ,			
YEAR	MAKE	MODEL	COLOR	?			APPROX. DELIVERY DATE	
NEW DEMO VIN#	Pontiac	G6	CRI	IMSON I	RED/EBO	/D	SALESPERSON	
OUSED AS IS 1G2ZF	-55B464						Leon Washingtor	
" N 1011 T					000.	MSRI	\$21,192.00	
Surroot	-				MCYEHI	CLE PRICE	18760.6	
600	Change	5e			ACC	ESSORIES	6	
Arl DED	ALS		W			DOC	75,00	
- 2						TAX	11.30.14	
						PLATE	9-00	
						TITLE		
OTAL PURCHASE PRICE	8760.68	PLATE EXPIRES		⊤σ	TAL DELIVE	RED PRICE	'	
CCESSORIES	- 27 - 20 7 6 - 2	NEW	МОМТН		REPATE(S)		523	
oc	75:00	RENEWAL TRANSFER		CREDITS	GM CARD / AUTH	#		
ALES TAX	1/30-14	PLATE#		CREC	DEPOSIT			
ÇENSE	8.00 [TPADE IN	FORMATION	_	TOTA	L CREDITS	3	
rrue		YEAR	COLOR	ALLQV	VANCE FOR TRAD	E-IN		
ERVICE CONTRACT		MAKE (MQDEL	TRADI	BALANCE OWED	(NAME, ACCT#)		
ASH DELIVERED PRICE			\perp	TRADI	EQUITY	,		
EBATE DEP	523.00	VIN# \\ \ \ \	H		BAL	ANCE DU	A46582	
EBATE		ENGINE	ODOMETER	Alt Warrectniss. What the URDS by deplay on h				
EBATE	<u> </u>	APPRAISER		my reserve years agreement or a more maner original	rianise purcees let on se beens in archet of guernelment. The Grist said le referebreille with the pullyre several actionage to his for the purchase of the principle of the letter and agree to all legisles with his behind the field of a p	ALL OF THE OF THE OWN THE	Outdoor is and ento even manufacturing or anima mapping or a minute supply of the Note CONTENT of the Note	
EBATE	l]				
.м.		ERA#		PURCH	ASER'S SIGNATUR	Ę	\mathcal{Q}	
ASH DEPOSIT		DATE	REC. #	- INSUR	ANCE AGENT / CA	RRIER JOYC		
.cv	╅	REC. BY	AMOUNT		<u> </u>			
RADE-IN	-	DATE	REG. #	⊣├	COSTES	<u> 1 1/2</u>		
ESS LIEN	┦ L			PHQN	<u>Ę#, −¬, ⊱-;−</u>	(1/2	·	
TOTAL DOWN PAYMENT	23.00	REC. BY	ÄMOUNT	- POLIC	(1	- 44 76	<u> </u>	
CASH DÜE ON DELIVERY	507-0-	FINAL BREAK		\[\S	<u>,732 3/</u>	<u> 59 - 7</u>		
	r 	(\mathcal{Y})		ACCE	PTED BY			
AMOUNT TO FINANCE	9465 871							

-2006	G6 - 4CYL SEDAN		PONTIAC/G	MC DIVISION	
27U	CRIMSON RED	/L4G	GENERAL M	OTORS CORPORATION	
	EBONY		100 RENAI.	SSANCE CENTER	
	R NO. JJRQ59/TRE ST				
	1G2 ZF55 B4 64			NVOICE 2AD52712740	
	***	****			
		N4C: E: E:	T 473.2 20 5 4 6 0	DEDINE TO COTOCOCIA	
2050	TL & FACTORY OPTIONS 19 G6 - 4CYL SEDAN KEYLESS ENTRY, REMOTE 50-STATE EMISSIONS	18865 00	17450 13	TNUCTOR 09/28/05	
2250	PENTERS ENTER BEMOTE	N/C	1/400.10	ENTERED 09/20/05	
APB	REILESS ENIKI, REMOTE	N/C	N/C	SHIPPED 09/20/05	
FES	50-STATE EMISSIONS	N/C	N/C	EXP 1/1 09/30/05	
FX2	AXLE RATIO 3.91	N/C	N/C	INT COM 09/30/05	
K34	CRUISE CONTROL, ELECTRON	ic N/C		PRC EFF 09/28/05	
	ENGINE, 2.4% HO 4-CYL DO			KEYS XXXXX XXXXX	
	AUTOMATIC TRANSMISSION				
PCH	PREMIUM VALUE PACKAGE IN	CLUDES 1475.00	1224.25		
	* (4) 16" PAINTED ALLOY	WHEELS		CHG-TO 07-525	
	*AM/FM STEREO 6 DISC CD	PLAYER			
	(REPLACES STD/OPT/PKG R		•	SHIP WT: 3264	
	* SUNROOF, POWER TILT &			HP: 19.3	アイレ
				GMS: 18760.68	7)//
POO	CONVENIENCE PACKAGE INCL	UDES: 250.00	207.50		D^12
200	* POWER ADJ BRAKES & ACC			MRM: 21440.00	
	PEDALS			MEMO 940.75	
				3401.0	
	* FLOOR MATS, CARPET				
	* CARGO NET	0.00	16.50		
T43	SPOILER	225.00			
1SZ	PREMIUM PACKAGE DISCOUNT	500.00-	415,00-		

TOTAL MODEL & OPTIONS
DESTINATION CHARGE
DEALER CO-OP ADVERTISING

TOTAL

20940.00 19345.92 PAY 310 19345.92

TOTAL

APPROX WHOLESALE FINANCE CREDIT

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

PAGE 20

MCDONALD PONTIAC GMC

0999162686 00:21 2002/22/80

SOMEDOWNED PONT GMC CAD DEDE INC RETAIL INSTALLMENT CONTRACT AND SECURITY AGREEMENT -44 bye, a fact. SASINAW MI 46603 No SAGINAU MI 04/14/2006 Date "We," "us," and "our" mean the Seller above, "You" and "your" mean each Buyer above, and its successors and assigns. guarantor, jointly and Individually. SALE: You agree to purchase from us, on a time basis, subject to the terms and conditions of this contract and security agreement (Contract), the Motor Vehicle (Vehicle) and services described below. The Vehicle is sold in its present condition, together with the usual accessories and attachments. VIN 1607F558464 2005 Description of Year PUNTTAC Lic, No./Year Motor Vehicle Make Purchased ∐″New □ Used Model Description of Trade-In SECURITY: To secure your payment and performance under the terms of this Contract, you give us a socurity interest in the Vehicle, all accessions, attachments, accessories, and equipment placed in or on the Vehicle, together called Property, and proceeds of the Property. Our interest will not extend to consumer goods unless you acquire rights to them within 10 days after we enter into this Contract, or they are installed in or affixed to the Vehicle. You also assign to us and give us a security interest in the following collateral security: proceeds and premium refunds of any insurance and service contracts purchased with this Contract. PROMISE TO PAY AND PAYMENT TERMS: You promise to pay us the principal amount of \$ __19465, 82 charges accruing on the unpaid balance at the rate of ______11.85% per year from today's date until paid in full. Finance charges accrue on day basis. You agree to pay this Contract according to the payment schedule and late charge provisions shown in the TRUTH IN LENDING DISCLOSURES. You also agree to pay any additional amounts according to the terms and conditions of this Contract. ☐ MINIMUM FINANCE CHARGE: You agree to pay a minimum finance charge of \$ ___ N/A. If you pay this Contract in full before we have earned that much in finance charges. **DOWN PAYMENT:** You also agree to pay, or apply to the Cash Price, on or before today's date, any cash, rebate and net trade-in value described in the ITEMIZATION OF AMOUNT FINANCED. You agree to make deferred payments as part of the cash down payment as reflected in your Payment Schedule. TRUTH IN LENDING DISCLOSURES AMOUNT FINANCED | TOTAL OF PAYMENTS ANNUAL FINANCE TOTAL SALE PRICE PERCENTAGE RATE CHARGE The amount of credit The amount you will have paid when you have made credit, including your down payment of provided to you or on The cost of your credit as The dollar amount the credit, including your down payment of a yearly rate. credit will cost you. your behalf. all schoduled payments. 11.65 % 7825.06 19465. AP 27290 A8 27813.88----Payment Schedule: Your payment schedule will be Number of Payments | Amount of Payments When Payments Are Due 72 379.04 MONTHLY BEGINNING 05/14/2006 Security: You are giving a security interest in the Motor Vehicle purchased. Late Charge: If a payment is more than ____ 10 days late, you will be charged ΤΗΕ GREATER OF 5% OF THE PAYMENT OR 515 Prepayment: If you pay off this Contract early, you knay will not have to pay a Minimum Finance Charge.

Contract Provisions: You can see the terms of this Contract for any additional information about nonpayment, default, any required repayment before the scheduled date, and prepayment refunds and penalties. CREDIT INSURANCE: Credit tife, credit disability (accident and health), and any other insurance coverage quoted below, are not required to obtain credit and we will not provide them unless you sign and agree to pay the additional premium. If you want such insurance, we will obtain it for you (if you qualify for coverage). We are quoting below ONLY the coverages you have chosen to purchase. ITEMIZATION OF AMOUNT FINANCED Vehicle Price (incl. sales tax of \$ _____<u>1130_14</u>) \$ ___<u>1989@, B</u>코 Service Contract, Paid to: NZO Amount to Finance line e. (if e. is negative) \$ Credit Life: Insured Manufacturer's Rebate \$ _____523_ ஹ__ Single Joint Prem. \$ ___ <u>N/A</u> Term _ N/O Cash Down Payment \$ ___ N/A Credit Disability: Insured __ Deferred Down Payment \$ _____ N/A Term I Single Joint Prem.\$ _ a. Total Cash/Rebate Down523...00 b. Trade-In Allowance \$ __ N/O c. Less: Amount owing \$ _ Paid to: N/A d. Net Trade-In (b. minus c.) Your signature below means you want (enly) the insurance coverage(s) quoted above. If hone are quoted, you have declined any coverages we offered. e. Net Cash/Trade-In (a. plus d.) \$ _ 523, 00 Down Payment (e.; disclose as \$0 if negative) 5 _ Unpaid Balance of Cash Price \$ Paid to Public Officials - Filing Fees 23 **0**0 d/o/b Buyer Insurance Premiums To: N/O PROPERTY INSURANCE: You must insure the Property securing To: <u>MCDBNALD CON: GMC CAS GLDS :</u> \$ this Contract. You may purchase or provide the insurance through any То: _NZA insurance company reasonably acceptable to us. The collision coverage N/P It you get insurance deductible may not exceed \$ ___ <u>м/я</u> , for , Total Other Charges/Amounts Pd. to Others \$ from or through us you will pay \$ ___ of coverage. Less: Prepaid Finance Charges \$. Amount Financed \$ This premium is calculated as follows: <u> 연기원</u> Deductible, Collision Coverage \$ _ *We may retain or receive a portion of this amount. N/ ਸ _ Deductible, Comprehensive Cov. \$ _ [_]\$ Warning: The insurance afforded hereunder. [] Fire-Thott and Combined Additional Coverage \$ __ does not cover liability for injury to persons or damage to property of others unless so indicated hereon. SERVICE CONTRACT: You agree to purchase an optional Service Contract to cover _ Notice to buyer. Do not sign this contract in \pm . This Service Contract will be in

blank. You are entitled to 1 true copy of the contract you sign without charge. Keep it to protect your legal rights

effect for

14

4				
78	379, 64	MONTHLY BEG	INNING US-14/2006	
	;			
	giving a security intorest in the			
J25 Late Charge: If a	a payment is more than	. 10 days late	, you will be charged <u>THE GREATER OF 5%</u>	
Or the party	ENT OR \$15	🗖 🗖	il not have to pay a Minimum Finance Charge.	·[
Prepayment: It yo Contract Provisi	ou pay on this Contract early, you	ou L⊼Minay Liw. of this Contract to	ill not i nave to pay a Minimum Finance Charge. Ir any additional information about nonpayment, d	efault any required
repayment before th	ie scheduled date, and prepayn	nent refunds and p	oenalties.	eradic, any required
CREDIT INSURAN	VCE: Credit life, credit disabil	ity (accident and	ITEMIZATION OF AMOUNT FIN	ANCED
health), and any oth	NCE: Credit life, credit disabiliter insurance coverage quote dit and we will not provide then additional premium. If you wan ou (if you qualify for coverage) erages you have chosen to pure	d below, are not	Vehicle Price (incl. sales tax of \$; 13¢, 14)	\$ 10000 am
and agree to pay the	additional premium, If you wan	t such insurance.	Service Contract, Paid to: N/Q **	\$
we will obtain it for y	ou (if you qualify for coverage)	. We are quoting	Amount to Finance line e. (if e. is negative)	\$ 41/0
Delow CINE 1 THE COVE	Brages you have chosen to pure	Jilase,	Cash Price	\$1.989082
Credit Life: Insured			Manufacturer's Rebate \$ 523.00	
🗌 Single 🔲 Joint	Prom. \$N/A_ Term	N/A	Cash Down Payment \$ N/C	
Credit Disability: Ins	sured		Deferred Down Payment \$NZO	
🗌 Single 🔲 Joint	Prem. \$ <u>N/A</u> Term	N/A	a. Total Çash/Rebate Down \$	i 23, 00 —
			b. Trade-In Allowance \$N.co	
	N.		c. Less: Amount owing \$N/A.	
			Paid to: N/A	
Your signature bei	low means you want (only)	the insurance	d. Net Trade-In (b. minus c.) \$ e. Net Cash/Trade-In (a. plus d.) \$	
coverage(s) quoted	above. If hone are quoted, vo	ou have declined	Down Payment (e.; disclose as \$0 if negative)	
any coverages we off	rerea. 3 &	. 142.	Unpaid Balance of Cash Price	
			Paid to Public Officials - Filing Fees	\$ 23 00
Buyer	d/o/b , Buyer	d/o/b	Paid to Public Officials - Filing Fees Insurance Premiums To: <u>NZP</u>	\$ N/A
	RANCE: You must insure the I		To; N/P	\$ <u>N/A</u>
this Contract, You ma	ay purchase or provide the insur-	ance through any	To: <u>MCDONALD PONT GMC CAD OLDS I</u>	\$ 75 00
insurance company re	asonably acceptable to us. The	collision coverage	To: _ N/A To: _ N/A	\$ \\/\\\
deductible may not e	xceed \$ If y	ou get insurance	To: <u>N/A</u>	\$ N/. n
from or through us yo	ou will pay \$ N /A	_ for	Total Other Charges/Amounta Pd. to Others	
	4-41 5-H	of coverage.	Less: Prepaid Finance Charges Amount Financed	\$ \ \/\ \
This premium is calculated a N/A Dec	uiated as follows: ductible, Collision Coverage \$ _	N.O	*We may rotain or receive a portion of this amou	φ -19465+82 -
N/A Dec	ductible, Comprehensive Cov. \$	N/A		
Fire-Theft and Cor	mbined Additional Coverage \$ _	N/A	Warning: The insurance afforde	
	\$_	N/A	does not cover liability for injur	
			or damage to property of other	rs unless so
SERVICE CON	ITRACT: You agree to purch	nase an optional	Indicated hereon.	
Service Contract to	cover		Notice to buyer. Do not sign th	is contract in
			blank. You are entitled to 1 tru	e copy of the
	, This Service (Contract will be in	contract you sign without char	ge. Keep it to
effect for			protect your legal rights.	30app
			BY SIGNING BELOW BUYER AGREES TO	THE TERMS ON
			PAGES 1 AND 2 OF THIS CONT	RACT.
			Buyer:	
				04/14/2006
			Signature ARSHANA M BURGMAN	Date
			Cianadado	Date
ASSIGNMENT: TH	his Contract and Security Agree	ment is assigned	Signature	Date
to WELLS FARGO FI	NANCIAL ACCEPTANCE		BUYER ACKNOWLEDGES DE	JIVERY OF A
the Assignee, phone	(856) 408-5477 . This ass	agnment is made	COPY OF THIS RETAIL INST	ALLMENT.
under the terms of	of a separate agreement. 🗹 u	noer the terms of	CONTRACT AND SECURITY A	GREEMENT.
	Y SELLER on page 2. 🗌 This as	signment is made	x	
with recourse.	Data	<u>04/14/2006</u>		
Seller: By	Date		Seller: By	
MICHIGAN RETAIL INST	TALLMENT CONTRACT AND SECURIT	TY AGREEMENT		(page 1 of 2)
<i>Ехбег</i> е® Ф 1995, 1998 В.	unkora Systems, Inc., St. Cloud, MN. Form RS-	SI-MV-M) 1/20/2003	MOTOR VEHICLE - NOT FOR I	MANUFACTURED HOMES

	Univ	ersal Und	derwi	riters l	Life Ins	ura	nce Compa	iny 🔠
AGENT NO.	10	CERT.				Overla	(A Stock Compa 7045 College Boulevi and Park, Kansas 66211-15	atd magazinana.
10762452			Age(s)			LIFE INSURANCE		
TOURS II WINDS	C) 7			66		_	e (X X) e	t Lifę ()
Primary Borrows		•		<u>bb</u>	Decreasing Initial Covers	age	14165. 07 Premiu	m 322,96
Co-Borrower (al	so called Y	ou)			Level Term Initial Covers	age	N/A Premiu	m N/A
349 VICTOR Street	DR							
SAGINAM	·	MI 48609					SABILITY INSURANCE	
City			State				Primary Borrower Only	()
TE	ERM OF IN	SURANCE		WAIT	ING PERIOD		Monthly Benefit	Premium
Effective Date		APR 13th	2006	14 day re	troactive	1 _	N/A	N/A
				14 day el		2 —	N/A	N/A
1st Payment Du	e Date	MAY 13th	2006	30 day re		3		
Scheduled Expir	ation Date	JAN 13th	2011	30 day el	mination ecial whole	4	<u> </u>	N/A
Number of Paym	ents	57		monthly b		6 —	N/A	N/A
patricia ki Second Benefic	nasz jarv						·	·
NOTE: If this	term of ins	this insurance m	ay not co	mpletely pay	loan, or the b		payable is less than	the amount of you
You are applying	for the cre	APPLICATION dit insurance mar						
You are, or disability insage 71 if ap	n the effect surance on plying for lit	tive date, less th the effective date fe insurance or as	an 71 ye , and that ge 66 if ap	ears of age t benefits wi oplying for d	if applying for Il terminate up isability insura	r life in on the nce.	nsurance or less that loan anniversary afte	r you have reached
medical adv Stroke, Me Uncontrolled	vice or trea ental Disor d Hypertens	itment for Cance	r or any /stem Di endent Dia	condition o sorder. Ne	f the Heart, A rvous Systen isorders of the	rteries n Disc Back,		ys or Lungs, or for Drug Dependency,
Within the I Immune Der	ast 5 years	before the effect ordrome (AIDS)?		have you	had a medical	l diagr	nosis or received trea	Yes └─ No atment for Acquired Yes ◯ No
4. Only the price	mary borrov		disability	insurance, a			ability insurance only i	
•					e best of your	knowl	edge and belief. Fals	e statements made
							claim for benefits.	
Primary Borrowe	er				Co-Borrowe	er (if a	pplicable)	

Primary Borrower	Co-Borrower (if applicable)					
I acknowledge receipt of the amount of refund shown belo	w as a refund in full of the unearned portion of the premiums actually					
Signature						
Primary Borrower	Co-Borrower (if applicable)					
Date	_					
1000	REFUND DECREASING TERM LIFE \$					
WITNESS	LEVEL TERM LIFE \$					
Date of Cancellation	DISABILITY \$					

READ CAREFULLY • PRE-EXISTING CONDITIONS ARE EXCLUDED FOR SIX MONTHS.

FORM 780 (11/91) MI

General Motors - Vehicle Purchase Program Customer-Dealer Agreement and Pricing Sheet



Eligible Participant: MCKT Purchaser's First Name: Purchaser's Date Of Birth:		Relationship to Eligible Parti Purchaser's Last Name	cipant: CHILD	
		Total Link		
Vehicle Identification Num	iber (VIN): 1627/	35 <i>646</i> 4		
Authorization Number:	400578061		Incentive Code:	GMS
Approval Number:	515283678		Approval Date:	04/15/2006 00:00:00
Dealer Name:	MCDONALD PON	TIAC-GMC-CADILLAC-OLI	DSMOBILE, INC	·•
Division:	PONTIAC		Dealer Code:	07525
Program Name:	GM EMPLOYEE I	PURCHASE		
Company Name:	GM POWERTRAI			

Secondary Company Name:

(1) Amount listed on invoice below caption Employee Price (GMS/GMU) or Supplier \$ \ \bigve{\chi}, \frac{760.6\}{\}\ \text{Price, as applicable to the program referenced above. Copy of invoice must be shown to customer for verification.

1 have confirmed that the Employee or Supplier price shown on line (1) above is learner.

(3) I have reviewed the Incentive Acknowledgment and/or Assignment form and confirm that all applicable incentives have been reflected in final purchase price.

(4) I have reviewed the vehicle price worksheet (Buyer's Order) and understand all additions and deductions that affect the final purchase price

Customer Initials

Customer Initials

Customer Initials

Customer Agreement and Verification of Delivery

By signing this form, the Purchaser acknowledges the following:

A. Receipt of the vehicle designated above and a copy of this form

- B. The Purchaser has read the GM Vehicle Purchase Program Rules and Guidelines for the appropriate program.
- C. The Purchaser agrees that he/she will not violate any Program provision
- D. Penalties for violation of Program provisions may include one or more of the following:
 - i. Termination of Program privileges
 - ii. Requirement that the Purchaser or employee reimburse General Motors for the amount of any dealer allowance paid
 - iii. Disciplinary action up to and including termination of employment (for GM Employees) "
- E. In consideration of the discount I receive on the purchase/lease of the vehicle, I will not be able to bring lawsuit for any dispute involving

repairs made to that vehicle under GM's Limited Warranty or regarding the extent to which such warranty coverage is provided on that

vehicle. Instead, I AGREE to address such disputes through the GM Dispute Resolution Process, which includes mandatory arbitration

that is binding on both GM and me. I acknowledge that this Authorization evidences a transaction involving interstate commerce. The

Federal Arbitration Act ("FAA") (9 U.S.C. ? 2 et. seq.) shall govern the interpretation, enforcement, and proceedings of the arbitration.

For matters the FAA does not cover, the laws of the State in which I reside shall govern.

Customer Signature:		Date:	4-15-06
Dealer Agreement			

- 1. By signing this form, the dealer agrees to the following:
 - A. Assume General Motors's obligation for delivery of the vehicle
 - B. Collect from the purchaser the amount specified in the Purchase Contract
 - C. Comply with the Rules and Guidelines of The Program
 - D. Review the Factory Invoice with the customer
 - E. Complete this form and provide a copy of it to the purchaser under any GM Discount Program and provide a completed agreement supplement for all SmartLease / SmartBuy transactions.
 - F. Maintain the original copy of this form in the deal jacket
- 2. General Motors agrees to pay the Dealer the incentive or allowance in effect under the applicable Program. If a Participant does not accept delivery of the vehicle within five working days of notification by the Dealer that the vehicle is available for delivery to the Purchaser, unless otherwise agreed to between the Dealer and the Participant, the Dealer is relieved of all obligations to the Purchaser. The vehicle then becomes the responsibility of the Dealer, and no incentive or allowance will be paid by GM.
- By signing below, the Dealer acknowledges having read The Program Rules and Guidelines and agrees to the following:
 - A. Comply with the terms and conditions contained in The Program Rules and Guidelines
 - B. Violation of any Program provision by the Dealer or anyone acting on behalf of the Dealer may result in the Dealer being:
 - i. Declared ineligible to participate further in the Program
 - ii. Charged back any incentive or allowance paid by General Motors on transactions in which violations

Date: 4-15-06

Authorized Dealer Signature

Of GM will ask the court to compel mandatory binding arbitration of any lawsuit filed by the eligible purchaser relating to the repairs made to the

vehicle. GM, however, will not discipline or terminate the employment of the eligible purchaser because he or she has filed such a lawsuit.

MCDONALD PONTIAC GMC

GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT















ATT LOSS CONTRACTORS AND A STATE	
CUSTOMER NAME:	

	VIN: 1/G/2/Z/F/5/5/B/4/G/4/
1.	Customer Incentive
	I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) to the down payment of this vehicle, (b) where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) a check be issued in my name by Dealer named below:
	Incentive Program Reference Amount GM Incentive Code S 52300 MSRP Adjust S S S S S S S S S S S S S S S S S S S
2.	Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc) a. I elect to receive
	b. I elect to receive
	CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE
	a. Vehicle Incentive Acknowledgment. I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery on 4/14/06. I acknowledge receipt of incentive(s) as described in Item and release GM Division from any future claim or obligation for incentive(s) on this unit.
	Is vehicle equipped with OnStar? Yes No
	b. Terms and Conditions Acknowledgment. I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com , or by contacting OnStar as described below).
	I understand that in order to cancel the OnStar service in my vehicle, I must press the blue OnStar button in my vehicle or call 1.888.4OnStar (1.888.466.7827) or TTY 1.877.248.2080 and request that my Services be cancelled.
	Purchaser/Lessee Signature: Date://_
in ha	he undersigned person, as Dealer representative, certifies that the information on this application is true and correct, and the centive(s) described in Item and the OnStar Terms and Conditions have been provided to the said purchaser/lessee who as taken delivery of the referenced unit through this dealership, and that properly completed accurate delivery data has been provided to General Motors or Saab Cars USA. Authorized Dealer Signature: Date: 4/4/DLo
	Dealership Name: Dealer Code: 07525

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

GM3795 9/05

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



MFD BY GENERAL MOTORS CORP

DATE 10/05 GVWR 2029 KG 4474 LB

GAWR FRT 1103 KG

2433 LB

GAWR RR 926 KG 2041 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

1G2ZH558364

TYPE: PASS CAR



TIRE AND LOADING INFORMATION

SEATING CAPACITY

TOTAL 5

FRONT 2

REAR 3

The combined weight of occupants and cargo should never exceed 404 kg or 891 lbs.

TIRE	ORIGINAL SIZE	COLD TIRE PRESSURE
FRONT	P225/50R17	210 kPa, 30 PSI
REAR	P225/50R17	210 kPa, 30 PSI
SPARE	T125/70D16	420 kPa, 60 PSI

MANUAL FOR ADDITIONAL INFORMATION

































