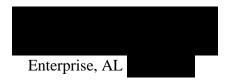
# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 3, 2010



Service Request: 71-465280848

Customer Relationship Specialist: Jason Jackson

Dear

We sincerely regret that you experienced a concern with your 2005 Chevrolet Malibu, which resulted in an unexpected repair expense to you.

We value you as a Chevrolet owner and your satisfaction with our products is a high priority. As we discussed over the phone, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$368.72. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

We look forward to keeping you in our Chevrolet family. If you have any future questions, please feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit <a href="www.mygmlink.com">www.mygmlink.com</a>. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

SANTA TERESA NM



CHEVROLET
PO BOX 33170
DETROIT MI 48230-5170
ATT. CLAIMS DEPARTMENT

NOV 0 9 2008

November 6, 2006

**CHEVROLET** 

PO Box 33170 Detroit, MI 48232-5170

To whom it may concern;

I'm writing this letter concern and very dissatisfied with your company and the response that I have received in reference to my complaint. In May of 2005, I purchased a Malibu LS 2005 at your Rudolph Chevrolet located on 5625 S Desert Blvd in El Paso Tx. After a couple of months of owning and driving your vehicle, I starter noticing little details i.e. the mirror's covers from the visors were coming down. When I took the car to the dealership to have them replaced they I was informed that your company was having a recall for this vehicle and that they will replace them for me. After 2 weeks of waiting, the visors were finally replaced.

A couple of more weeks went by and several recall notices were received from your company. Many of them were requesting for me to take the car to the shop to have it inspected which due to the severity of the circumstances I did. Apparently nothing was wrong with my vehicle so I left the shop satisfied and confident of the information I was provided with. Unfortunately my car was not 100%.

The car seemed to be in Ok condition and nothing seemed to be wrong with it. One day on my way to work I noticed an alert on the car that stated POWER STEERING. After the light went off, the steering wheel became super hard and it was very difficult for me to control de vehicle. Fortunately my husband was behind me and he pulled over at the same time I did. He took a look at the car and he agreed with me. There was no way to drive the car home. The steering wheel was just completely hard. We decided switch cars so he could drive the Malibu home. When we turn the car back on, we noticed that things were back to normal which made us wonder.

On the following day, I took the car to your shop at the same location where I purchased the vehicle thinking that the car needed power fluid, silly me. After explaining to the shop guy the situation, he told me that I needed to leave the car for a couple of days to have it inspected since the car did not need power fluid. They provided me with an old model that I could use while the car was in the shop. The two days went by and the car was "ready". They couldn't provide me with a straight answer I was just told that it was taken care of.

I left the shop confident and everything seemed to be fine. Well guess what, it was not. Couple of months went by and one day while I was on the freeway on my way to work, the same thing happened. POWER STEERING light went off and the steering wheel became hard again but this time it was a very scary situation. I couldn't get off the freeway to get assistance and I couldn't control the car well enough since the steering wheel was unmanageable. With God's help, I was able to pull over. I turned the car off

and gave it a few minutes. Since I already had a previous experience with this, I turned the car back on and it was back to normal again. I drove the car home and called the shop. Again I was told to take it in for an inspection. After couple of hors they told me that everything seemed ok and that they could not understand why this was happening but that everything was fine now. Unfortunately it wasn't.

I took the car home and everything seemed to be Ok now. The car was fine and no more messages but I guess it was too good to be true. Couples of more months went by and guess what the POWER STEERING message was again on my radio screen. I left it on and it beeped again. I left it again and it beeped again. I pressed the INFO button and it disappeared. What I noticed this time is that the steering wheel was ok. Another day went by and this time it was not the steering wheel, this time were the visors. They were broken again.

Tired of all the vague answers and broken visors I decide to leave it until my next oil change; bad idea.

On October the 20<sup>th</sup>, a day prior to my daughter's Wedding I loan the car to my daughter so she could run some last minute errands. Unfortunately on her way to the mall, she experienced the POWER STEERING at its max. Multiple beeping, super hard steering wheel and an uncontrollable car. She managed to exit the freeway but her front tire (passenger side) blew out. My husband and I went to her rescue and she was super scared. We bought a new tired and we had it replaced.

My question to you is, what is it going to take for you to take better responsibility for the products that you manufacture?.. a fatality in my family?.. a huge accident on a highway of freeway?.. We bought your car thinking we will get the quality of a Chevy unfortunately we did not.

I have done everything that I have been asked from your company. Now I'm asking you to stand by your promise of providing safe good quality cars to your consumers. I'm giving you the opportunity to rectify the current situation. I no longer feel comfortable driving your vehicle and I don't want any of my family members to be driving it as well.

As you can see I'm very dissatisfied, disappointed and upset with your company I expect a prompt response from your company. I believe my family has gone trough a lot in these past months and I'm not willing to go through more scary situations. This will be that last opportunity I give your company before I contact the better business bureau to take legal action about this rather disturbing situation.

Sincerely,

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 6, 2010

Santa Teresa, NM

Service Request: 71-467308781

Customer Relationship Specialist: Adam Dickinson

Dear

We would like to discuss your request for assistance regarding your 2005 Chevrolet Malibu, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Chevrolet and your dealer's mutual goal is your total satisfaction with Chevrolet products and services. We look forward to talking with you soon.

Sincerely,

Chevrolet Customer Assistance Center

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF** INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



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Purvein et	DONTAC		1 Sugar		Didemobile	STURN	

April 10, 2007

SMAIL PON-CAD-GMC-ISUZU Janell Anderson 1170 E PITTSBURGH ST (RTE 30 E) GREENSBURG, PA 15601

Dealer Confirmation Letter - Trade

Subject: Trade Repurchase

Customer:

Vehicle: 2005 Pontiac G6

VIN: 1G2ZG528854 Ref SR:71-446683006 V-28223

Dear Janeil Anderson:

Thank you for assisting General Motors II the trade repurchase transaction for our mutual customer.

General Motors will issue a check in the | mount of \$1,125.17 to SMAIL PON-CAD-GMC-) SUZU. Once all of the final repurchase paperwork has seen sent back to the Reacquired Vehicle Disclosure Center (RVDC), General Motors will issue a chook in the amount of \$17,028.88 to GMAC. When writing the sales agreement for the rade repurchase, please use the numbers below:

> Replacement VIN: New Vehicle Sales Price:

\$20,752.45

1G2ZG58N174

Used Vehicle Trade V | ue:

\$17,917.45 \$2,835.00

Trade Difference:

\$170.10

Taxes:

\$66.50

Reg/Lic/Title Fees: Cash Paid on Delivery

\$236.60

Document Fees:

Not paid by either party

Dealer Processing Fee

\$ 200.00 (Warranty Credit on your Account)

\*\*No cash back rebates or inuntives of any kind are applicable towards this transaction.\*\*

\*If shown above, Cash I tid on Delivery is included in the check to the dealership.

If you are in agreement with this offer, i lease sign and date below and return both pages of this agreement along with a signed Bill of Sale to my: ttention at the following fax # 866-802-6668 by Friday April 13, 2007. If you have any questions you m. preach me at 866-802-6625 ext2307.

ZU 115 67 Management Agent's Signature and Title.

SMAIL FON-CAD-GMC-ISUZU 11: 67 Management Agent's Frinted Name and Title.

\*28223\*



Tuesday, April	10, 2007
Claridge, PA	

Trade Settlement Letter

Subject: Repurchase of 2005 Pontiac G6

VIN: 1G2ZG528854 Ref SR:71-446683006 V-28223

Dear

We regret that you are dissatisfied with your 2005 Pontiac G6, VIN 1G2ZG528854 and that our attempts to resolve your concerns have not met your expectations. Pontiac will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a satisfied Pontiac customer, Pontiac will assist you into a 2007 Pontiac G6, VIN 1G2ZG58N174 Your responsibilities are outlined below. This offer is calculated by using the following figures:

Payoff of original vehicle good until 4/22/07

\$17,028.88

Usage / depreciation
Upgrade
Total Customer Responsibility

\$2,425.00 \$401.00

\$19,863.88

### \*\*TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW\*\*

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 ext2307 if you have any questions or

Customer's and Co-Customer's Signature(s) and Date

4 1007

\*28223\*



The requirements of the trade repurchase are as follows:

- ⇒ Vehicle Damage vehicle is free from any abnormal damage or alterations, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ A "Power of Attorney" form supplied by General Motors must be signed and notarized at the time of repurchase (used only for titling purposes).
- ⇒ An "Odometer Disclosure Statement" form supplied by General Motors must be signed at the time of the repurchase
- ⇒ Factory installed equipment needs to be intact and functional.
- ⇒ Title if no lien, a free and clear title is provided at the time of repurchase.
- Cash backs rebates or incentives—no cash backs rebates or incentives of any kind are applicable towards this transaction.
- Lending/Leasing Institution this offer is contingent upon approval of your lending/leasing institution.

If all above requirements are met, the dealership will proceed with the repurchase and any transfer of funds, if applicable.

Please return this signed document to fax number 866-802-6668 by Thursday April 12, 2007

Sincerely,

General Motors RVDC 2717 Schust Rd Saginaw, MI 48603

Case#28223 AW

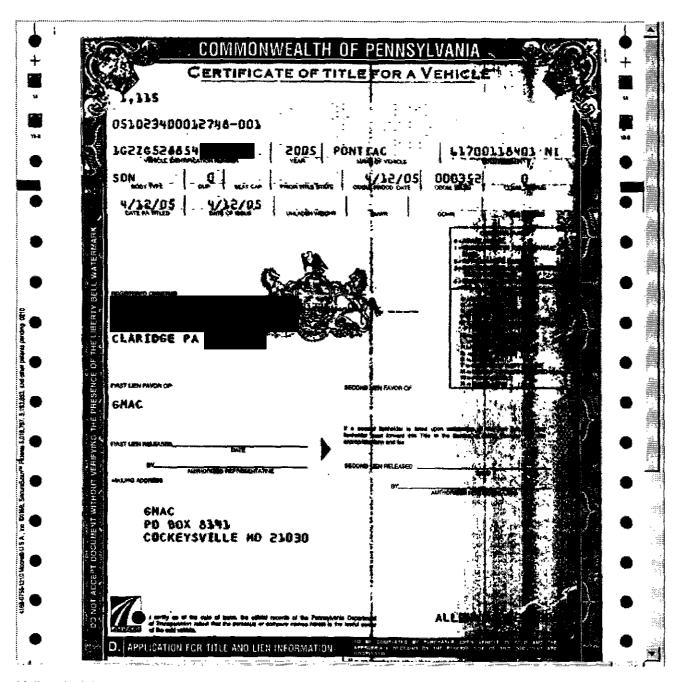
\*28223\*

#### **Allysha White**

MLHull@pdpgroupinc.com From:

Friday, March 16, 2007 9:22 AM Sent:

Allysha White To: Subject: image of ttl



Melissa L Hull

Web: www.pdpgroupinc.com Email: MLHull@pdpgroupinc.com Fax: 410-584-0210

2005 G6 - 6CYL SEDAN 59U GRANITE METALLIC 70B LIGHT TAUPE ORDER NO. HPXCVK/TRE STOCK NO VIN 1G2 ZG52 88 54		100 RENAIS DETROIT VEHICLE IN	OTORS CORF SSANCE CEN MI 48 JVOICE 2AL	PORATION ITER 3243-1114 049289570
MODEL & FACTORY OPTIONS 2ZG69 G6 - 6CYL SEDAN FE9 50-STATE EMISSIONS F83 AXLE RATIO 3.05	MSRP 20675.00 N/C N/C	INV AMT 18917.63 N/C N/C	RETAIL - INVOICE 1 SHIPPED 1 EXP I/T 1	STOCK 10/18/04 10/16/04 10/26/04
LX9 ENGINE, 3.5L V6 SFI MX0 4-SPEED AUTOMATIC TRANSMISSION PCH PREMIUM VALUE PACKAGE INCLUDES	0.00 1575.00	0.00	INT COM 1 PRC EFF 1 KEYS G358	10/16/04 34 G3584
<ul> <li>* (4) WHEELS, 16" CAST ALUMINU PAINTED</li> <li>* AM/FM STEREO 6 DISC CD PLAYE (REPLACES STD/OPT/PKG RADIO)</li> </ul>	:R		WFP-S QTF BANK: GMA CHG-TO	AC - 020
* SUNROOF, POWER TILT & SLIDE PDD CONVENIENCE PACKAGE INCLUDES:  * MANUAL DRIVERS SEAT LUMBAR  * SEATBACK MAP POCKETS  * POWER SEAT HEIGHT ADJUSTER		333.75	SHIP WT: HP: GMS: SUPPLR: MRM:	32.9 20179.18 21083.87
* ADJUSTABLE PEDALS * FLOOR MATS * CONVENTENCE NET			DAN: MEMO	
R6J CUSTOMER DIALOG NETWORK				
VK3 LICENSE PLATE BRACKET, FRONT				(A)
1SZ 6-CYL, PCH OPTION PKG DISCOUNT	. 600.00-	534.00-	Odv	erase

TOTAL MODEL & OPTIONS	22030.00	20140.08	ACT 231	20104.18
DESTINATION CHARGE	625.00	625.00	H/B 261	660.90
LAM DEALER CONTRIBUTION		220.30	ADV 261	220.30
LAM GROUP CONTRIBUTION		220.30	EXP 65A	220.30

TOT'AL 22655.00 21205.68 PAY 310 21205.68

MEMO: TOTAL LESS HOLDBACK AND

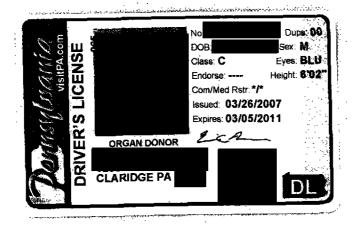
APPROX WHOLESALE FINANCE CREDIT 20234.65

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

'LTIMATE PONTIAC-BUICK-GMC, INC.

REMIT TO GMAC NO. 020 VIN 1G2ZG528854 \$ 21205.68 INV 2AD49289570 DUE 10/26/04 DEALER 37-718

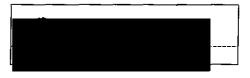


VIN. 167/55783-VR/MAKE: 2005 PONTIAC: 155 TYPE: SOM MID: 06276 3902 272395-001

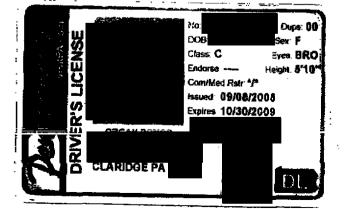
EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: WESTMORELAND

CLARIDGE PA

Change your address online at: <a href="https://www.state.pa.us">www.state.pa.us</a> Pa Keyword "DMV"







4/02/2007 09:59 FAX 7243608 ŒIAIL OHDER FOR A MOTOR VEHK	023 SMA	AIL AUTOMOTIVE		- 4 <u>1</u> 002 <b>4/04/200</b> 5
		CUSTOMER NO. DEAL	100	DATÉ
		PURCHASEF	R S NAME	
TATAT		— STREET AC	DRESS	
AUTOMOTI	VE	CLARINGE PA		
ALERSHIP: SMAIL PONTIAC-CA	D-GMC-ISU; U	STATE		ZIP
DRESS RT 30 EAST GREENSB		RES. PHONE	BUS	PHONE
		EMAIL ADDRESS COL	OR GRANTTE	-
Used			Y Lolor	Stock No. <u>4795</u> (
Prior Use Mileage	352 Vel i le Identif	ication No. 1 G 2 Z G 5 2	3 8 5 4	
Car I hereby agree to obtain this vehicle	from you through + conventio	nal buy XXor lease ☐ under the terms and condit	iums specified Deliver	of this purchase is
Truck be made, or as soo	on thereafter as pusible. It is	agreed, however, that neither you not the Manufa	cturer will be liable for	failure to effect deliv
DESCRIPTION OF TRAC	TYPE	BASE PRICE OF VEHICLE		21083 87
000 CHEVROLET BLAZER SW	1176			N/A
DLOB TRIM	MILEAGE	MEBATES VA		N/A
1GNDT13W5Y2	<u> </u>	ACCESSORIES ETCH	<del></del>	2000.00
	Tat:			N/A
	TEKNONE -	DECLINED ALL ADDITIONAL		
	\$387\$F	BENEFITS		
	$\sqrt{}$	EXTENDED MAINTENANCE AGREEMENT		N/A
AN#	JAMOUNT ,	TYPE		N/A
NHOLDER S AUTO FINANCE	GOOD UNTIL	MONTHS MILE	≣:;	
PB5SSJEFFERSON BLVD RJE 23	PHONE .	CASH PRICE OF VEHICLE & ACCESSORIES		19083_87
	30 (800)61; -7300 SPOKE TO			7100.00
WARWICK RI 02886		CASH DIFFERENCE PA SALES TAX		11983 87
COLLISION COVERACE CO.	jE	LUXURY TAX		719 <u>.03</u> N/A
ERIE INS EXCHANGE		TIRE TAX		5 00
ME OF AGENT LAWRENCE DOWLING	PHONE # (724)864-1157	REGISTENTO / N E/TRANSFER/LIEN	33.50	
DRESS	COLLISION DEDL TIBLE	M TEMPORARY PLATE ISSUED	N/A	
134 CLAY PIKE	500 EFFECTIVE DATI	NOTARY FEE  MESSENGER FEE/DEALER OLRS FEE	N/A 2.25	
oress N HUNTINGDON PA 15642	12/16/2004	E ONLINE REGISTRATION SERVICE FEE S SUBTOTAL OF DMV FFES	15.50	
1061/609693	06/16/200	S SUBTOTAL OF DMV FEES		51.25
WARRANTY INFORMAT	ION	ADMINISTRATIVE FEE		N/A
FACTORY WARRANTY. The factory warranty const pact to the sale of this item/items. The seller hereby	itutes all of the warr r ties with expressly disclaims. If war-	AMOUNT OWED ON TRADE IN		9642,65
iles, either expressed or implied including any implie ses for a particular purpose, and the seller noither a er person to assume for it any liability in connection	ssumes nor authoriz any	TOTAL AMOUNT DUE		22401.80 N/A
JSED CAR WARRANTY, Used car is covered by a arete recument.	limited warranty det + ad in a	LESS CASH ON DELIVERY		250,00.
AS IS. This motor vehicle is sold "AS IS" without an	renaiting of corrects, any	UNPAID BALANCE/AMOUNT FINANCED		22141 80
ect that presently exists or that may occur in the vel extent	nicl <del>e</del> ,	1,	305,00	
INAT		FINANCE/ENCUMBRANCE INFO:		
SED CAH COSEANACTOAL DISCLOSONE STATEMENT THE DOW FORM FOR THIS VEHICLE IS PART OF THIS CONT DOW FORM OVERRIDES ANY CONTRARY PROVISIONS	RACT: INFORMATION: 1 THE WIN-	ADDRESS 3104 UNIONVILLE RD S	SUITE 200	
ou cancel this purchase agreement or refuse to take delivery ed by law, you shall, at our option, forfelt as damages the an	of the vehicle ordered, (1) apt as per-	ADDRESS	<u> </u>	
RCHASER'S NATURE X Purchaser hereby acknowing	na to the above clause	CITY, STATE, ZIP CRANBERRY TOWNSH	1]P PA 16066	
chaser agrees that this order includes all of the of the date here of comprises the complete and	terms and conditions on both exclusive statement of the te	t the tace and roverse side hereot, that this order car rms of agreement relating to the subject matters cov	ncess and superseass a ered hereby. <u>This orde</u>	r shall not become
ding until accepted by the dealer or his authorized signed by an authorized dealer represent	<u>ced representative (ou, the b</u>	uver may cancel this contact and receive a full retun	d any time before recei	ot of a copy of this
		ns and conditions and has received a true copy of the	of rage	
DCHASERS		,		
RCHASER'S ENATURE X BUYERS ENATTERS		DATE4/04/2005 ACCEPTED BY	R OR AUTHORIZED	AEPRESENTATIVE

180884 159940 ---RETAIL ORDER FOR A MOTOR VEHICLE CUSTOMER NO PURCHASER": NAME STREET ADD RESS group LARIDGE PA STATE 7IP DEALERSHIP: SMAIL PONTIAC-CAD-GMC-ISU: 1 BUS. PHONE RES. PHONE ADDRESS RT 30 EAST-GREENSBURG PA 15(1)1 EMAIL ADDRESS COLUR: BLUE-GO Stock No.\_48971 χχNew \_\_\_\_ М. xdel <u>\_\_\_GБ</u> SDM Year <u>2007</u> Make <u>PONTIAC</u> Used 12 \_ Vehil le identification No. 🗌 Prior Use хх<sup>Саг</sup> I hereby agree to obtain this vehicle from you through a conventional buy V yor lease under the terms and conditions specified. Delivery of this purchase is to be made \_\_\_\_\_\_, or as soon thereafter as passible. It is agreed, however, that neither you not the Manufacturer will be liable for failure to effect delivery. ☐ Truck BASE PRICE OF VEHICLE DESCRIPTION OF TRADE IN MAKE MODEL TYPE YR. M/A2005 PONTIAC <u>66</u> REBATES COLOR MILEAGE TRIM GRANITE N/A ACCESSORIES FTCH VIN G2ZG52885 TITLE NO. PLATE NO. EXP. DATE OWNER EXTENDED MAINTENANCE AGREEMENT N/A LOAN# AMOUNT TYPE MILE S LIENHOLDER GOOD UNTI MONTHS CASH PRICE OF VEHICLE & ACCESSORIES 20752,45 ADDRESS PHONE LESS TRADE IN ALLOWANCE <del>1791**7 - 45</del></del> ADDRESS** SPOKE TO CASH DIFFERENCE <del>2835.00</del> PA SALES TAX COLLISION COVERAGE <del>170.10</del> INSURANCE CO. LUXURY TAX TIRE TAX <del>5.00</del> NAME OF AGENT PHONE # REGISTRATION/TITLE/TRANSFER/LIEN 33.50TEMPORARY PLATE ISSUED **ADDRESS** COLLISION DED. CTIBLE NOTARY FEE MESSENGER FEE/DEALER OLRS FEE ADDRESS EFFECTIVE DATE 12.50ONLINE REGISTRATION SERVICE FEE POLICY# EXPIRATION D/ SUBTOTAL OF DMV FEES <del>51.50</del> ADMINISTRATIVE FEE WARRANTY INFORMATION N/A TYPACTORY WARRANTY. The factory warranty constitutes all of the weight of the sale of this item/items. The seller hereby expressly disclain: all warrantyes, either expressed or implied including any implied warranty of mere in antability or fitness for a particular purpose, and the seller notifier assumes nor author! is any other person to assume for it any liability in connection with the sale of this tem/items.

USED CAR WARRANTY. Used car is covered by a limited warranty of I illed in a AMOUNT OWED ON TRADE IN <del>17028 88</del> TOTAL AMOUNT DUE <del>20100,48</del> LESS DEPOSIT LESS CASH ON DELIVERY separate document. <del>236,60</del> AS IS. This motor vehicle is sold "AS IS" without any warranty either e : ressed or UNPAID BALANCE/AMOUNT FINANCED implied. The purchaser will bear the entire expense of repairing or correct in any defect that presently exists or that may occur in the vehicle.

Extended mainterlance agreement declined.

PURCHASER'S <del>19863.88</del> **PAYMENTS** <del>270.04</del> FINANCE/ENCUMBRANCE INFO: SIGNATURE X NAME USED CAR CONTRACTUAL DISCLOSURE STATEMENT THE INFORMATION YOU EE ON THE  $\mathsf{GMAC}$ WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATIO . ON THE WIN-ADDRESS DOW FORM OVERAIDES ANY CONTRARY PROVISIONS IN THE CONTRACT | F SALE 3104 UNIONVILLE RD SUITE 200 If you cancel this purchase agreement or refuse to take delivery of the vehicle ordered mitted by law, you shall, at our option, forfeit as damages the amount of \$ ADDRESS xcept as pe PURCHASER'S SIGNATURE X CITY, STATE, ZIP Purchaser agrees that this order includes all of the terms and cond i one on both the face and reverse side hereof, that this order callocate and supersedes any prior agreement and as of the date here of comprises the complete and exclusive staten int of the terms of agreement relating to the subject matters covered hereby. This order shall not become bloding until accepted by the degler or his authorized representative. You, the buyer may cancel this contact and receive a full-refur d any time before receipt of a copy of this. contract signed by an authorized dealer representative by giving we en notice of cancellation to the dealer. TORIZED REPRESENTATIVE \_DATE)3<u>/19/200</u>7. АССЕРТБО В<u>Ү</u> CO-BUYERS SIGNATURE X 

PAGE 2/3 \* RCVD AT 4/10/07 9:28:49 AM [Eastern Daylight Time] \* SVR:OPTIKAREQUEST/0 \* DNIS:908602 \* CSID:7243608023 \* DURATION (mm-ss):01-32





Case Number: 28223

Originator Name:

Created Date: 03/29/2007

Vehicle Info

\* VIN:

1G2ZG528854

MSRP: Make:

22655.0

Year:

2005

**Vehicle Comments** 

**Pontiac** 

\* TAC Number:

& TAC Explanation:

Customer has had concerns with the steering intermitter

binding

\* Date

Reviewed 02/28/2007 with

\* Repurchase Mileage:

29539

Customer:

Original

**Purchase** Date:

04/04/2005

\* Original Purchase

Condition:

New

Vehicle Owner(s)

**Entity Type:** Person

\* Name(s) on Title:

\* Primary Owner:

\* Address:

\* Title State:

PA

\* City:

Claridge

\* State:

PA

\* ZIP

15

Model:

G

Code:

\* Day

Phone:

Evening Phone:

Cell Phone:

E-mail:

Fax Phone:

Repurchase

\* Reason:

Customer lost confidence in the steering system on this vehicle. He has had his steering bind

on him while driving on numerous occasions.

**UCC Codes** 

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5

M0103

Vehicle Lien Holder

Unknown

\* Company Name:

Account

#:

Type of

Secured

Interest: Contact or

Attention:

Address:

City:

State:

Fax:

ΑL

ZIP Code:

\* Day

Phone:

mail/Web:

**Originial Selling Dealer** 

\* Dealer Number:

115767

Dealer Name:

SMAIL PON-CAD-GMC-ISUZU

Region: D

40

E-

\* Phone:

(724) 837-7000

Fax:

(724) 830-8023

\* Contact Name:

Tomas Mastowski

\* Contact Title:

Sales Manager

E-mail:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

\* Contact Name:

Ed Gerwick

\* Contact Title:

Service Manager

Vehicle Location: [Same as Selling Dealer]

**Transaction** Details:

Siebel

Request #:

\* Disposition:

**Unselected Auction** 

Transaction

\* Transaction Type:

Trade - New Finance

State:

Transaction **AVM Voluntary** 

Source:

Replacement

1G2ZG58N174236292 Year 2007 Make: Pontiac Model: G6

VIN: MSRP:

23065.0

Repurchase

This vehicle meets the presumption of the Pennsylvania Lemon Law since the first time it was brought into this dealersip with the steering concern it was less than 12 months or 12,000 miles. Dealer sold Original vehicle the customer was going to trade into. Mileage adjustment on th Original e-Pra was 2700 it was adjusted down to 2425 to offset the difference in upgrade to help satisfy the customer with this tranaction since they had no control over the dealers error in selling the vehicle they were originally trading into.

Disposition

\* Disposition Instructions:

\* Processing Instructions:

The vehicle should be test driven for at least 200 miles to see if this

concern can be duplicated.

**Transaction Details** 

Group	Responsible	Formula	Additional Explanation	Value
Usage	Customer	Mileage 24250 x .10 = 2425	Usage per Lemon Law	2425
Sales Tax	GM	NA	For customer Satisfaction	0

State/Gov Fees	GM	NA	For customer Satisfaction
Upgrade Amount	Customer	NA	Upgrade
Negative Equity	Customer	NA	Negative Equity
Over Allowance Amount	Customer	NA	Over Allowance

Print Close

78U 19B ORDE VIN	G6 - SEDAN BLUE-GOLD CRYSTAL METALLIC EBONY R NO. KSPJNS/TRE STOCK NO. 1G2 ZG58 N1 74		& SUBSIDIA RENAISSANC DETROIT VEHICLE IN	CE CENTER MI 48243-1114 IVOICE 2AD57482489
MODE 2ZG6 FE9 F83 JL9	L & FACTORY OPTIONS 9 G6 - SEDAN FEDERAL EMISSIONS AXLE RATIO 3.05 BRAKES, ANTILOCK, 4-WHEEL DISC W/TRACTION CONTROL ENGINE, 3.5L V6 SFI PREFERRED PACKAGE: * CONVENIENCE NET, CARGO * REMOTE VEHICLE START * FLOOR MATS, FRONT/REAR	MSRP 8730.00 N/C N/C 400.00	INV AMT 17699.85 N/C N/C 332.00	RETAIL - STOCK INVOICE 02/19/07 SHIPPED 02/19/07 EXP I/T 02/21/07 INT COM 02/21/07 PRC EFF 02/19/07
PDE		1600.00		SHIP WT: 3445 HP: 36.5 GMS: 20902.45 SUPPLR: 21836.31 MRM: 23065.00 MEMO 970.75
PDX	SPORT PACKAGE:  * ENGINE, 3.5L V6 SFI  * (4) 17" PAINTED ALLOY WHEEL  * FOG LAMPS, FRONT, PROJECTOR-BEAM, INTEGRAL IN FASCIA  * REAR SPOILER	1390.00	1153.70	Replankent
R6J	CUSTOMER DIALOG NETWORK	0.00	16.50	10 Tool

TOTAL MODEL & OPTIONS	22415.00	20774.90	ACT 231	20752.45
DESTINATION CHARGE	650.00	650.00	H/B 261	672.45
LAM DEALER CONTRIBUTION		224.15	ADV 261	224.15
LAM GROUP CONTRIBUTION		112.08	EXP 65A	112.08

23065.00 21761.13 PAY 310 21761.13 LOT'AL

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20807.73

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

\* THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 004 VIN 1G2ZG58N174. 21761.13 INV 2AD57482489 DUE 02/21/07 DEALER 06-171

HEELER PONTIAC-CADILLAC

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 3, 2010



Service Request: 71-464511992

Customer Relationship Specialist: Jessica Bishop

Dear

We would like to discuss your request for assistance regarding your 2006 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

Pontiac Customer Assistance Center



Service Request: 71-464511992

Customer Relationship Specialist: Dawn Knippel

Dear

We would like to discuss your request for assistance regarding your 2006 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

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Sincerely,

Pontiac Customer Assistance Center

PHILADELPHIA PA 191

INFORMATION Redacted PURSUANT TO THE FREEDOM C

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Pontiac Customer Assistance Center 70 Box 33172

Petroit, MI 48232-5172

DEC 50 SOUR

172 - Idallahaddalladddadlladdhaddladdladdhall

To Whom It May Concern:

My name is and I am the owner of a 2006 Pontiac G6. Ever since I was little, my family drove a GM vehicle. (Currently, my parents own a 2006 Equinox.) When I finished school and got my first job, it was time to buy a new car. I began to consider my options and I thought about the past experiences my family has had with our cars. After realizing that the GM vehicles we have owned were extremely reliable and excellent products, I decided that I had to buy a GM.

I purchased a G6 from a reputable car dealership in the Philadelphia Area. I was extremely excited, as the G6 was my first car. After purchasing the vehicle, I had a few minor problems which the dealership repaired. First, the front headlight was not sealed correctly and would fog up whenever it rained. The radio display would also black out frequently. These inconveniences were fixed quickly and satisfactorily by the dealership. However, one problem still remains that was dismissed by the dealership. This problem is not simply a broken seal or a shorted out display, but a problem that can lead to serious consequences if not repaired immediately.

The power steering in my Pontiac G6 has a tendency to stop working while I am parallel parking. I have had several incidences where I am parking my vehicle and after I turn the steering wheel 3 or 4 times, the power steering shuts off completely. In order to correct the problem, I must turn off my car, wait a few seconds, and then restart my car. This is a serious problem because this leaves my car in a vulnerable position. Since I am not completely in the parking spot, my car is left out in the road while I am waiting to restart the car in order to finish parking. Not only is the car in danger of being hit, but my safety is also jeopardized because of the car is left in the path of moving traffic.

I approached the dealer with my concern and they simply said that it was caused by a sensor that shuts off the power steering motor when it overheats. I have consulted other salespersons and auto mechanics and they have agreed that I should not be having this problem, especially with a new car with only 5700 miles. I am writing to you because I am disappointed in the functioning of the steering in my GM car. I believe that this problem needs attention before something serious happens to my car as a result of this malfunction. As a part of a loyal GM family, I feel that this matter must be attended to immediately.

Thank you,



#### **Customer Assistance Center** Pontiac

PO Box 33172 Detroit, MI 48232-5172





MAR 2 9 2007



**Customer Assistance Center** 

Pontiac PO Box 33172 Detroit, MI 48232-5172

March 27, 2007

Philadelphia, PA

CUSTOMER DID NOT RECEIVE THIS FROM GMC

Service Request: 71-464511992

Customer Relationship Specialist: Jessica Bishop

Dear !

We would like to discuss your request for assistance regarding your 2006 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

Pontiac Customer Assistance Center

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530

DATE
02/23/07 50-937 CHECK NO. 213 02/23/07 368 DOLLARS 72 CENTS North American Operations General Motors Corporation Disbursement Account ENTERPRISE The Chase Manhattan Bank, N.A. Syracuse, New York **INFORMATION Redacted PURSUANT TO THE FREEDOM OF** AUDIT INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO. CHECK NO. BB 000000259 PAYMENT DATE VENDOR NAME 02/23/07 REGISTER NO. DESCRIPTION INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 02/22/07 VM 1-8 71:-465280848:1-80LGM1 VM 1-80LGM1 00.0000 368.72 5 3 4 4 - 50 368.72 1G1ZT548X5F 1 1/3 a -388 ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3 TOTAL 368.72 .00 368.72



**Better Business Bureau** 30555 Southfield Road, Suite 200 Southfield, MI 48076-7751

FEB 0 5 2007





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Better Business Bureau of Detroit & Eastern Michigan 30555 Southfield Road, Suite 200 Southfield, MI 48076-7751

Phone: (248) 644-9100 Fax: (248) 644-5026

E-mail: info@easternmichiganbbb.org Website: www.easternmichiganbbb.org

February 1, 2007

MSX International General Motors Corporation 1919 Concept Drive Warren, MI 48091-1385

RE: BBB Case #51005554 -

Dear Sir or Madame:

The Better Business Bureau has received the enclosed complaint from the above referenced individual. In the interest of good business/customer relations, we are presenting this complaint to you for your review and response.

As a voluntary, self-regulatory agency supported by local businesses, we are willing to assist your company in resolving this matter as expeditiously as possible.

The Bureau has not made a judgment as to the validity of the complaint, and understands that there are two sides to every dispute. We are requesting that you review the complaint and provide the Bureau with a written or verbal response to this complaint within the next seven (7) days. A business-reply envelope is enclosed for your convenience.

If you have any questions, please contact the Bureau at (248) 644-9100. You may respond to the complaint at the address listed above, or by facsimile at (248) 644-5026.

Thank you for your cooperation.

Sincerely,

Constance Stevens

Constance Stevens

Dispute Resolution Consultant

CONSUMER	
Enterprise, AL	
Home : - Work:	Fax:
email:	

BUSINESS
General Motors Corp.
31 East Judson PO BOX 436008
Pontiac, MI 48343
800 222-1020 Fax:

#### NATURE OF DISPUTE

I was noticing a click in the wheel when I would turn and on January 3, 2007 I took it to a dealer.\par I purchased the 2005 Malibu used with 33,000 miles on it and also purchased a warranty. The car now has 47000 miles on it, and he said it was the steering rack and would cost \$470.00. I checked on the warranty and it did not cover it. I called the company and they will not cover it. The mechanic said it was nothing I had done and later I heard another mechanic say this has happened alot. I feel it is a defect in this part and to me this is a newer car and should not have this problem unless there is a defect. The number is 71=465 280 848.

#### DESIRED RESOLUTION

I feel they should reimburse me the 470.00. They offered me some service that would take care of oil changes and rotation of tires until I receive that much in service. I do not feel that is acceptable. I am on a fixed income and that is a large amount for me to pay when I was not responsible for the defect. I want to know why it happened and the reason I bought the car was so I would not have alot of repairs.



General Motors Corporation Customer and Relationship Services Customer Assistance Center PO Box 33170

Detroit, MI 48232-5170

February 20, 2007

State of Michigan Better Business Bureau Attention: Constance Stevens

Customer:
Reference number: 51005554
Service request: 71-465280848

Customer Relationship Specialist: Jason Jackson

Dear Dispute Resolution Consultant Stevens:

Thank you for your recent correspondence regarding 2005 Chevrolet Malibu. We are sorry for any inconvenience she may have experienced.

At your request, we reviewed case with our Central Office Staff. We find that she has contacted our Executive Offices. As a gesture to General Motors has offered and she has accepted a reimbursement in the amount of \$368.72. This offer was made to General Motors' commitment to customer loyalty and satisfaction. We believe every consideration was given to access all available information.

General Motors' continued success depends upon the satisfaction our customers receive from their vehicles. We again apologize for any inconvenience may have experienced.

If you have further questions, please contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center













Enterprise, CP.

MONTGOMERY AL 361



Cheurolet att: file nv. 71-465-280-848 P.O. Box 33170 Detroit, Meichigan 48232

48232+5170

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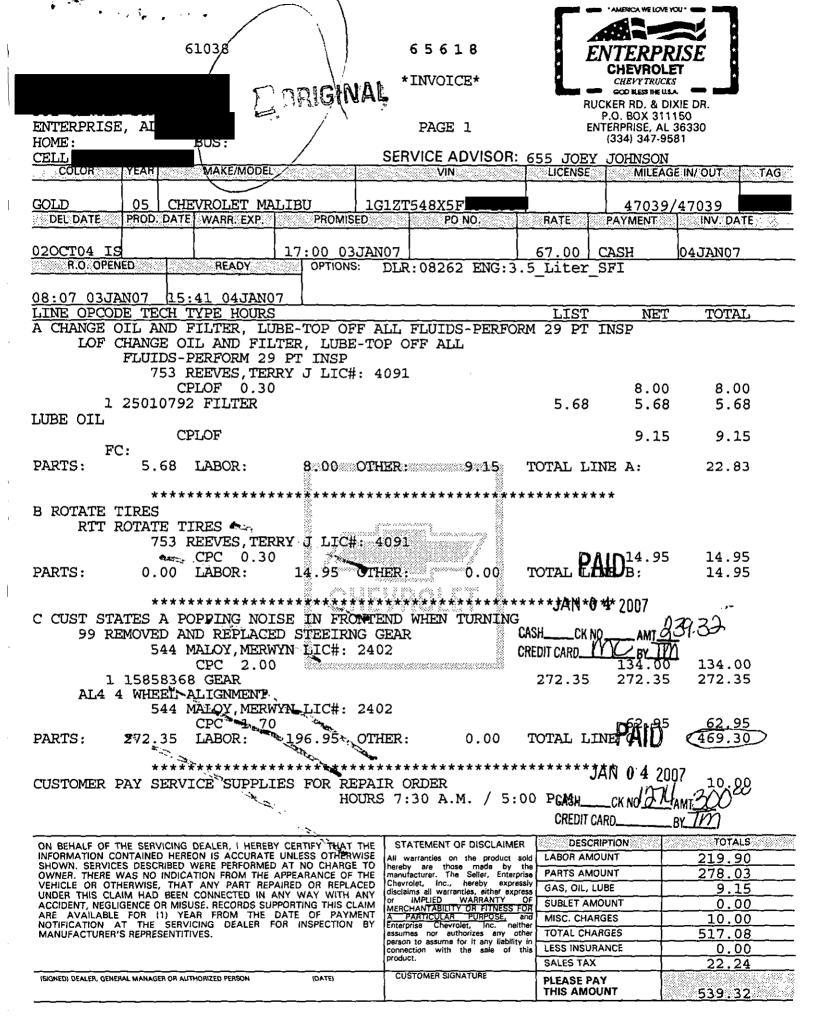
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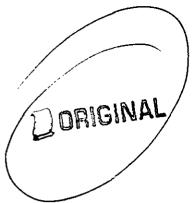
Att: File No.71-465-288-848 Chevralet P.O. Box 33170 Letwit, Michigan 48232

Enterprise, al.

Dear Sir: Kecently I had a publem with ney Chevrolet Malibow. I love Chevrolet products and could not believe this happened. It is a 2005 which I purchased last year and it had 33,000 nules on it. I purchased a warranty but it only covers the engine and the transmisseon. The car had 47,000 rules on it and I felt a click when I would turn in the steering wheel, I took it to the Chevrolet dealer and they said the steering rack would have to be replaced, They said it would cost 469, 30. I was shocked that a car this new and with this few nules on it would

need a new part. I checked to see if they were any recalls and there were none. I went beach to the Chevrolet place and one of the men said they have to replace these quite often and it was nothing I had done to abuse the rehicle. I an almost 65 years old and purchased this relieve so I would have no major expenses. To me this was a new car. I called your company and after several calls was offered some smart pack for oil changes. I want the full amount of money I paid for this back, as I am on a fixed income. I have circled the amount on the hill, 469,30. Enclosed is the original repair order, a copy of my registration, my credit and receipt and a copy of the check my son loaned me to fix the ear. Sincerely,





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ORDE VIN ***	CR NO. JHHKXJ/SRE STOCK NO. 1G2 ZG55 85 64	*****	DETROIT VEHICLE IN	MI 48 NVOICE 2AI	3243-1114 D52016209 16*12187S
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R6J VK3 1SZ	CUSTOMER DIALOG NETWORK LICENSE PLATE BRACKET, FRONT PREMIUM PACKAGE DISCOUNT	0.00 N/C 500.00-	16.50 N/C 415.00-		

### INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

TOTAL MODEL & OPTIONS DESTINATION CHARGE LAM DEALER CONTRIBUTION LAM GROUP CONTRIBUTION	22605.00 625.00	226.05	ACT 231 H/B 261 ADV 261 EXP 65A	678.15 226.05

TOTAL 23230.00 21758.60 PAY 310 21758.60

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20780.00

\*

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 103 VIN 1G2ZG558564 \$ 21758.60 INV 2AD52016209 DUE 08/29/05 DEALER 12-187

VENDETTI MOTORS, INC.

I, (hereinafter referred to as "Releasor(s)"), on behalf of myself and my assigns, first) Brake Component Letter, from the warranty start date and original in-service miles paid by General Motors Corporation, hereby releases and discharges General Motors Corporation, its subsidiaries, its distributed by General Motors Corporation, and their respective agents and components that are claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or operation, alteration, or use of Releasor(s) 2006 Pontiac G6 bearing Vehicle Identification Number defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above artising out of the subject vehicle. This Release of personal injury are any of the above
named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor has initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor immediately will dismiss the proceeding with prejudice.  The subject vehicle's mileage is Agreement between Releasor agrees and acknowledges that this Release constitutes the entire agreement between Releasor and General Motors Corporation, and Releasor is not relying on any representations, promises or inducements other than those stated in this release.

ITS TERMS.

I agree to the terms of this Release of All Claims

Claimant's Signature	
Claimant's Signature	
Address	
Technoss	
Franklin has	
City, State, Zip Code  City, State, Zip Code	
STATE OF <u>UA</u>	
COUNTY OF North IV	

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client does not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0044 V07022006

Attach.

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Chent's Signature	<u>-</u> .
Date Date	

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CC: File

LG0024 V6302006



General Motors Corporation Business Resource Center PO Box 33170 Detroit, MI 48232-5170

#### VIA FAX ONLY

April 12, 2007

Sergei Lemberg, Esq. Lemberg & Associates 30 Oak St Ste 401 Stamford, CT 06905-5310

RE:

Service Request: 71-465393895

2036533424

2006 Pontiac G6

Vehicle Identification Number: 1G2ZG558564

Customer Relationship Specialist: Lita Sanchez

#### Dear Mr. Lemberg:

We regret that your client is dissatisfied with her 2006 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client's expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client.

After careful review of this case, Pontiac Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client at the earliest possible opportunity.

A cash settlement of \$ 5,750.00.

A 60 month/ 60,000 mile (whichever comes first) Brake Component Letter, from the warranty start date and original in-service miles. Coverage includes: Master cylinder; vacuum or hydraulic booster; wheel cylinders; combination valve; hydraulic lines and fittings; disc calipers; seals and gaskets; brake rotors and brake drums with the exception of brake pads and brake shoes.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client would retain the vehicle.

















02

April 18, 2007 Page 2

2036533424

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client does not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LO0044 V07027006

Attach.

Odomato Client's Signature Date

1250 - 11

Paragonal Contraction

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 6, 2010

Paul Carver, Esq. Bowman & Brooke 150 S 5th St Ste 3000 Minneapolis, MN 55402-4207

RE:

v. General Motors Corporation

Service Request: 71-466759434

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT52895F

Customer Relationship Specialist: Shera Vasquez

Dear Mr. Carver:

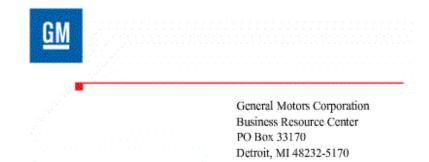
Enclosed please find a check in the amount of \$10,000.00 made payable to Jastroch & LaBarge, S.C. to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

**General Motors Corporation** 

LG0062 V6302006



January 12, 2007

VIA FAX ONLY

Paul Carver, Esq. Bowman and Brooke, LLP 150 S 5th St Ste 2600 Minneapolis, MN 55402-4226

RE:

Service Request: 71-466759434

GM Legal Staff Case: NISM SR# 71-466759434

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT52895F

Customer Relationship Specialist: Amy Spilecki

Dear Mr. Carver:

The above-referenced case is not part of the Early Resolution Program. Therefore, we are providing the following information to assist you in your evaluation of the case.

- Warranty history (including summary, claim history, any "Y" claim comments, service contract, and vehicle build)
- Customer assistance center comments
- Invoice
- Incentives
- All attachments (including BBB and PAR files if applicable)

WE ASK THAT YOU PLEASE CONTACT THE AREA SERVICE MANAGER, Ursela Szumski, PH: 800-823-0055, Mailbox# 8069 AND INFORM HER THAT YOU ARE HANDLING THIS MATTER FOR GENERAL MOTORS.

In case this ends up settling as a repurchase, the BAC code for the dealership is 113351.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

**General Motors Corporation** 

LG0002 V06302006































### **Business Resource Center**

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

Fax: (866) 233-2953

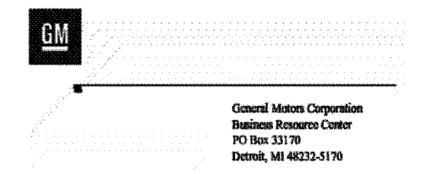
## **Fax**

To: Paul Carver	From: Amy Spilecki/BRC-Legal Dept.
Firm: Bowman & Brooke	<b>Phone:</b> 866-790-5700 Ext. 21128
Phone: 1-612-339-8682	Date: February 26, 2007
<b>Fax:</b> 1-612-672-3200	Pages: 19
☐ Urgent ☐ For Review ☐ Please Com	nment □ Please Reply □ Please Recycle
• Comments:	
This is a copy of the CT Notice & complaint for 1/22/07 as N-ER NISM but have now received as I	
Thank you.	
I appreciate your assistance my fax# 8	866-266-1782
Thank you.	

THE INFORMATION CONTAINED IN THIS FACSIMILE IS CONFIDENTIAL AND MAY ALSO BE ATTORNEY-CLIENT PRIVILEGED. THE INFORMATION IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHOM IT IS ADDRESSED. IF YOU ARE NOT THE INTENDED RECIPIENT OR THE AGENT OR EMPLOYEE RESPONSIBLE TO DELIVER IT TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY USE, DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THE FACSIMILE IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY FAX, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ADDRESS ABOVE VIA THE U.S. POSTAL SERVICE. THANK YOU.

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530

DATE
05/01/07 50-937 снеск No. \*10,000 DOLLARS 00 CENTS 10.000.00 North American Operations General Motors Corporation Disbursement Account PAY TO THE ORDER OF OCONOMOWOC WI SIGNATURE The Chase Manhattan Bank, N.A. Syracuse, New York AUDIT **North American Operations** DETACH BEFORE DEPOSITING CHECK General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 VENDOR DUNS NO. CHECK NO. BB 000000125 PAYMENT DATE Phoenix, VENDOR NAME 05/01/07 INVOICE AMOUNT REGISTER NO. DESCRIPTION % DISC. DISC. AMOUNT NET AMOUNT INVOICE DATE DOC. REFERENCE NUMBER 04/30/07 WWW1-8GT10U 71-466759434:1-8GT10U 00.0000 10,000.00 10,000.00 1G1ZT52895F ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3 TOTAL 10,000.00 10,000.00



#### VIA FAX ONLY

January 10, 2007

Jody Schutte Ewald Chevrolet PO Box 147 Oconomowoc, WI 53066

RE:

Service Request: 71-466759434 2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT52895F

Customer Relationship Specialist: Amy Spilecki

Dear Mr. Schutte:

This is a letter of notification regarding a not in suit matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, the buyers order and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to
  include front and back as well as technician notes). Also, include any receipts for aftermarket or
  dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

**General Motors Corporation** 

LG0040 V6302006















### **Ewald Automotive Group**

2201 N. Mayfair Road Milwaukee, Wi 53226 414-777-4332 414-453-3037 (FAX) cdaronco@ewaldauto.com



То:	Amy Spilec	ki		From:	Chris DaRonco	
Fax:	866-266-171	82		Pages:	6	
Phone:	866-790-570	00		Date:	1/11/07	***
Re:		Docume	nts	CC:		
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Please review and let me know if you need any other information

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WISCONSIN BUYERS GUIDE Information on this guide is based on what the dealership can find using reasonable care. You may learn more by following the suggestions on the back.

MV2872	7/2002
	Second.
3	$(\mathbf{D})$
1	. Total

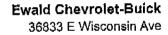
2 7/2002	Year,	Make, Model:	2005 CHEVROLET MALIBUL	S 4DR 3.5/A4	Price: \$15,990.00
	VIN:	1G1ZT52895	Drive Type: FWD	Engine: 3.5-liter OHV 12-valve V6	Additional Service Fee: \$95.00
2 1100 F	Deale	ership Name: E	WALD CHEVROLET BUICK	Transmission: 4-Speed Automatic	Stock No: GP124

VEHICLE HISTORY	TITLE BRANDS	USE	O VEHICLE GENERAL CONDITION	VEHICLE EQUI	PMENT REQUIREMENTS
Check all that apply.	Title will have these brands:	YES I	<u>IO</u> Cooling System		perate this vehicle on Wisconsin
Personal use	Rebuilt salvage	<u>                                     </u>	Coolant antifreeze safe to: -30°F		ted below must be in proper working TRANS 305, Wis. Adm. Code.
Business use	Transferred to insurance	ا لــا	System Problem	Not	TIVANO 303, 141a. Adill. Code.
Lease use	co damage claim paid Flood damaged	Г г	_ Drive Train ■ Shifting Problem	Legal Legal	
Rental use	= '		Abnormal noise or vibration	Brakes Sy	stem
Demonstrator use	Manufacturer buyback		Visible cracks or damage to cases or housings	Parking	g Brake
Executive use	Other:	╵┙╵	Flectrical System	Service	e Brake
Other:			Charging system problem	☐ ■ Bumpers	
History and use not known	Previitled in: OH,WI		Starting system problem		ods and Trunk Lid
ODOMETER			Ignition system problem		Equipment
Odometer Information	will be on your title.	l	Engine		ship inspection does not ensure vehicle as state emission test where required.
ODOMETER READ 28,274 miles when vehicle was aguired	To the hest of dealershin's		Signs of excessive oil consumption	Exhaust S	
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IMPORTANT: Ask for all promise		[ [ [	Changed from manufacturer specifications	Steering (	Components
difficult to enforce. Warranty term Terms agreed to on the purchase	is may be negotiable.	l	Fluid	Suspension	
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as is - NO WARRANTY	Expired		Known or visible leaks, excluding minor seepage		d, Windows and Mirrors
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warranties of merchantability and   fitness for a particular purpose.	Cancelled due to salvage or other vehicle history		Indicate a system problem	•	ining manufacturer warranty, this
	Remaining vehicle mfr		<ul> <li>Dash lights and gauge lights problem</li> <li>Repaired Damage</li> </ul>		used vehicle comes with a
Refer to separate warranty	warranty - Call the mfr or		Corrective welds or other evidence of repair to	Manufacturer Extended	Warranty. See dealer for details.
document for coverages and exclusions.	refer to warranty booklet		strut lower, floor pan, frame or structural portion of	•	
exclusions. Term: (months)	for details. Expiration:		unibody	I certify to the best of my	knowledge that the information provided
(miles)	04/15/08 (date) 39,010 (miles)	ļ,,,,	Other Equipment Not Equipped	on uni	is guide is accurate."
whichever comes first.	whichever comes first.		ABS Brake System problem	TIMASYBRANT	BRETT/EWALD
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be paid by buyer: %	buyer: \$		Cruise control problem	11 MON (1)	U. YO 4/21/06
Deductible to be paid by	Transfer fee to be paid by		Heating system problem		Representative (Vehicle Inspection Date
buyer: \$	buyer: §		Power accessory problem		receive a copy of this guide and the ill keep the original "
Pay to: VEHICLE SERVICE CONTRACT	Dealer Manufacturer	┇	Sound system problem		IL DESCRIPTION OF THE PROPERTY
Ask for price, deductibles, coverage	nay be available for purchase. es, exclusions and cancellability	ا ⊔ا	Spare tire or jack missing	Danier Alle	
contractional aggregational aggregation	en entre en en our our our sen unit.	l	DEALER COPY	(Buyers Signature)	(Date)

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DO NOT WRITE ABOVE THIS LINE.			Check		
Complete form using BLUE or BLACK INK.  Section A - Vehicle Owner Information Application Type	(check one)	nsfer Original Title	Title Only	Salvage Title	Check if also IRP
Owner Legal Name - Lest, First, Middle Initial OR Businese Name (1997) 1872	normalistic de la		SUPER PROPERTY.	ANC CLYNDADAU	
Co-Owner/It and - Name - Last First Middle Initial	Righ De	0/28/1922	(47, 155, 1, 27, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	Yraka erra	ng Panage (* 1
OR AND (check one)			<u> Selle Balle Silandida</u>		N. 14 - 15 - 15 - 15 - 15 - 15 - 15 - 15 -
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If leased vehicle, Lessee Name - Last , First, Middle Initial		e Signature			
Street Address 1834	Сжу	State ZIP	Code 77	Area Code-Telephone	1992 90 11 11 12 14 14 14 14 14 14 14 14 14 14 14 14 14
Section B - Vehicle Information VEHICLE IDENTIFICATION NUMBER (frame number of cycle/moped)	Year Make	- कुट्टिंग (क्रिक्ट के क्रिक्ट के - क्रिक्ट के क्रिक्ट क	oe (car, truck,van, etc)	Color	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
	2005 CHEVRO	DLET MALIBU	CAR	TAN	<u>. 18. 86 (1. 18. 18. 18. 18. 18. 18. 18. 18. 18. 1</u>
Willicense Plate to Transfer - List poin Plate # and Type	Temporary License Plate N	umper :		s transferred between h mot be transferred betw	usband/wife. een otherfamily members.
Vehicle kept in County City Village Town		Date First Operated this vehicle	ain Wis. as resident	Registration Period	Gross Weight
OF VALUESHA OF OCCINOMO	HOC. Philips I have	07/03/2006	A STATE OF THE STA	The second second	10 July 10 Jul
fino Secured Party Number(s) - Required Ligt all SECURED PARTY NA	AME(S) (lienholders)	Street Address, City, State, Zil	P Code	) <sub>(1)</sub>	rea Code-Phone Number
secured party, check					1
Section D - Odometer Mileage	i di Pirangan dan Kabupatèn Baratan Ba	n process	1.00	tendiq film on ex-	11.40 11.4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
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a. Cash price (vehicle described in section "B")	13129.00	Vehicle	50 50		<u>0</u> 7/03/2006
b. Less trade in allowance	3000.00	Trade-in 1000 Bli If tax exempt, enterexemption	CCMSsleppuraepos	(See Manucuons oa	- Korpage 3)
		Licensed Dealer's Forvalue received thereby sell, named in section A, and identify	Statement of S	Sale and Warr	anity cumenttothe purchaser(s)
		DEALER Name	医静脉 经基本 医二氯甲	Area Code	a-Phane#
Fee Computation Title Fee \$45 (Replacement \$20)	45,00		Damaga MFRBu	yback Hail Dama	
Loan Filing Fee \$4	-0.00 N/A	Wisconsin Dealer algnature also	oserves as evidence of a	ipplication for title/regis	tration and payment of fees.
		BRIAN WAGONER	ame of Selling Dealer's	Authorized Agent)	
License Plate Fee (See section 'H')  Miscellaneous Fees     Municipal Wheel Tax (See Instructions)		X CO		<u></u>	07/02/200
Motor Carrier Class Fee (See section "+")	N/A	Certification All parties certify with their	re of Selling Dealer's A		vierine the information
Other Fees Priority Service Fee \$4 (See address below)		and statements on this ap atatement has been show	plication are true a in to the applicant a	nd correct. The pr and a copy of this	completed application
Counter Service Fee \$5 (# you apply in person at DOT)	19.50	including odometer statem COMMERCIAL CARRIER motor carrier safety rules	S - I further certify k	nowledge of applic	able federal and state
MATERIA PER		operations will be conduct	ed in compliance w	th such requireme	nts.
Electronic Title/License Plate Filing Fee \$19.50			Sfryinji vacyje ok		
ENTER FEE TOTAL \$	64.50		Stephene (46 Apr. 174).	115-4-540-118-18/	
Make Check payable to: Registration Fee Trust Wi Dealers: Remit state, county and local tax with form ST-	12 to WI Department	Saltstands Andrews	/( <b>6</b> 040)//jig/03/634	(ijo)ka v	ACCUDIO.
REGULAR SERVICE: Mail application and check	PRIORITY SERVICE	: Mall application and check WI Dept. of Transportation, on, WI 53707-7306	SPEC Wilde	IAL PLATES: Mai pt. of Transportati on WI 53707-7911	l entire application to: on, PO Box 7911,

129096

GP124



Oconomowoc, WI 53066



## Appraisal Summary

No Photo Available	You may d	rive and apprais		Initials	Customer Name: Address 1: Address 2:		ation		
No Photo Available		Manager sign	ature		City: State:	WI		Zlp:	
Miles	No	Photo Av	ailable		Phone (Ho Phone (Wo	ork):			
Year:         1999         Color Interior:         tan           Make:         Buick         Color Exterior:         tan           Model:         Century         Transmision:         Transmision:           Average    Additional Information  Comments:  Extended Warranty: Factory Certification: No Time: Factory Certification: No Time: Factory Buyback: No Odometer Replaced: Past Improvements: Was Vehicle Previously Damaged: Factory Buyback: No Odometer Replaced: Factory Buyback: Past Improvements: Factory Buyback: No Odometer Replaced: Factory Buyback: Factory Buyback: Factory Buyback: No Odometer Replaced: Factory Buyback: Factory Buy	Vehicle	Information		. ,					
Make:   Buick	VIN #:	2G4WS52M	7X		Miles:		33,000		
Model:         Century         Transmiston:           Trim:         Custom - 4D Sedan 3.1L. V6 SFI         Condition:         Average           Additional Information           Extended Warranty:         No         Good Until:           Factory Certification:         No         Time:         Miles:           Previously Salvaged:         No         Flood Damage:         No           Factory Buyback:         No         Odometer Replaced:           Past Improvements:         Exp:         Emission System Intact:           Lien Registered To:         Exp:         Emission System Intact:           Lien acount number:         Payoff \$:         DM/V \$:           Title in the Name of:         Title in the State of:					Çalor Int	terior: 1	an		
Trim: Custom - 4D Sedan 3.1L. Condition: Average  Additional Information  Comments:  Extended Warranty: No Good Until: Factory Certification: No Time: Miles:  Previously Salvaged: No Flood Damage: No Factory Buyback: No Odometer Replaced:  Past Improvements: Was Vehicle Previously Damaged: No  Tag/Plate: State: Exp: Emission System Intact:  Lien Registered To: Payoff \$: DMV \$:  Lien acount number: Title in the Name of: Description: Title in the State of:	Make:	Buick	11.00		Color Ex	terior:	an		
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Past Improvements:  Tag/Plate: State: Exp: Emission System Intact:  Lien Registered To: Payoff \$: DMV \$:  Lien acount number: Recon/Cert. Description : Title in the Name of:  Title in the State of:			No	Flood Damage:	No			- I III - IIII - IIII	
Tag/Plate: State: Exp: Emission System Intact: Lien Registered To: Payoff \$: DMV \$:  Lien acount number: Recon/Cert. Title in the Name of: Description :  Title in the State of:	Factory F	Buyback:	No	Odometer Repla	ced:				
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Lien Registered To:  Lien acount number:  Title in the Name of:  Title in the State of:  Payoff \$: DMV \$:  Recon/Cert.  Description :	Tag/Plate	e:	State:		Exp:		Emission 9	System Intact:	
Title in the Name of:  Title in the State of:	_					Payof	f \$:	DMV \$:	
Title in the State of:	Lien aco	unt number:		· ·			Recon/Cert:		
	Title In th	ne Name of:							
Sales Person: Rich Clock Appraisal Date: 7/3/2006 Est. Recon /Cert: \$600.00	Title in th	ne State of:					• [		<del></del>
	Sales Pe	erson: Rich	Clock	Appraisa	Date: 7/3/20	006	Es	st. Recon /Cert :	\$600.00

## SALESPERSON: RICHARD A CLOCK DATE/03/2006 NAME **ADDRESS** OCONOMOWOC STATE/ZIP CODE \_\_\_

Automotive Group HOME PHONE WORK PHONE BEST TIME TO CALL \_\_\_\_\_ EMAIL ADDRESS: \_\_ ADVERTISING SOURCE: \_\_\_\_ Make <u>CHEVROLET</u> VEHICLE DESIRED 2005 Year \_ Model MALIBU New Used 1999 MAKE BUICK TRADE INFORMATION: YEAR MODEL Privacy Notice The Ewald Automotive Group and any of our affiliates may obtain nonpublic personal information about you and that information is handled as stated in this notice. We collect personal nonpublic information about you from the following sources: Information we receive from you on an application for credit or other similar forms; Information about your transactions with us or others Ъ. Information we receive from a consumer-reporting agency, Please be aware that it is our policy to disclose the above nonpublic personal information only to those companies that perform marketing services on our behalf or the other financial institutions with which we have joint marketing agreements. We do not disclose any nonpublic personal information about you to anyone except as permitted by law, Further, we restrict access to your nonpublic personal information to only those employees who need to know that information to provide products or services to you. Employees lindicated below. cannot use your information for any other purpose. For your safety, we maintain physical, electronic and procedural safeguards that comply with Federal regulations to further guard your nonpublic personal information. CUSTOMER ACKNOWLEDGEMENT: The undersigned customer(s) acknowledge that they received a copy <del>07/03/2qq<sub>\</sub></del>

 $07/03/209f_{e}$ 

#### Permission to Call

CENTURY

The Ewald Automotive Group respects the Right of Privacy of all our current, past and potential customers. We also support and recognize that many of our customers may be, or may become, registered with the State of Wisconsin's "Do Not Call List" that took effect January 1, 2003. The Ewald Automotive Group believes it is in the best interest of our Clients to keep them informed of all current and upcoming Service and Sales Incentives. Therefore, out of respect to all of our current, past and potential customers, we feel it only appropriate to ask, and thus obtain, permission before calling you with information, issues or services related to current, past or future automotive transactions.

I (we), the undersigned customer(s) request but do not require the Ewald Automotive Group to telephone me with information, issues or services related to current, past or future automotive transactions. This request will remain in effect until such time that I notify the Ewald Automotive Group to cease any future contacts by telephone. In addition the undersigned customer(s) acknowledge that they received a copy of this notice on the date

* <i>U</i>		0//03/200€ <sub>ate</sub>
x	<u> </u>	07/03/2006 <sub>pate</sub>

## FORM SA-150

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# **WE OWE**

			STK. NO.	GP124	NEW	XXX <sub>SED</sub>	
		•	YEAR	2005	MAKE	CHEVROL	ET
OCONOMOWOC	STATE	MI	ZIP	53066	MODEL	4 DOOR	SEDAN
				SERIAL N	o. 1G1Z	T52895F	
SALESMAN	RICHA	RD A CLOCK			DEL. DATE	07/03/2	006
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#### JASTROCH & LABARGE, S.C.

ATTORNEYS AT LAW
P. O. BOX 1487
WAUKESHA, WISCONSIN 53187-1487

#### RETURN SERVICE REQUESTED



JAN 08 2007

General Motors Corporation Chevrolet Motor Division Customer Assistance Center P.O. Box 33170 Detroit, MI 48232-5170

48232+5170-70 B051

GERALD L. LABARGE

LEONARD A. JASTROCH

VINCENT P. MEGNA KAREN M. APPEL JEAN J. BROWN SUSAN M. GRZESKOWIAK LISA L. HOLAHAN PAMELA W. FLORES

### JASTROCH & LABARGE, S.C.

A PROFESSIONAL SERVICE CORPORATION ATTORNEYS AT LAW P.O. BOX 1487 FREEDOM SQUARE 640 W. MORELAND BLVD.

WAUKESHA, WISCONSIN 53187-1487

TELEPHONE 262-547-2611 FACSIMILE 262-547-6195

January 5, 2007

General Motors Corporation Chevrolet Motor Division Customer Assistance Center P.O. Box 33170 Detroit, MI 48232-5170

Re: Our Client:

Dear Sir or Madam:

This office has recently been retained by Our client has requested that we proceed on his behalf with a claim based on 15 U.S.C. 2301 et seg., commonly known as the "Magnuson-Moss Warranty Act". Our client purchased and took delivery of a 2005 Chevrolet Malibu, VIN 1G1ZT52895F , from Ewald Chevrolet Buick, Inc. on or about July 3, 2006.

It is our position that our client's 2005 Chevrolet Malibu qualifies for relief under the Magnuson-Moss Warranty Act. Our client is a consumer under the Magnuson-Moss Warranty Act. Said 2005 Chevrolet Malibu is a consumer product under the Magnuson-Moss Warranty Act. General Motors Corporation is a warrantor of said 2005 Chevrolet Malibu under the Magnuson-Moss Warranty Act. Ewald Chevrolet Buick, Inc. is a warrantor and/or supplier of said 2005 Chevrolet Malibu under the Magnuson-Moss Warranty Act. General Motors Corporation and its authorized dealer have been unable to remedy defects, malfunctions and/or failures to conform with a warranty or warranties with said 2005 Chevrolet Malibu within a reasonable time (our client has taken said vehicle into an authorized General Motors Corporation motor vehicle dealer for repair of the same repeatedly).

General Motors Corporation and its authorized dealer have failed to comply with obligations under the applicable written warranty or warranties and/or applicable implied warranty or warranties. Our client has revoked his acceptance of such vehicle, but Ewald

ATTORNEY VINCENT P. MEGNA General Motors Corporation January 5, 2007 Page 2

Chevrolet Buick, Inc. has refused to accept return of such vehicle. Redress under the Magnuson-Moss Warranty Act is therefore appropriate. Please consider this letter as our client's request for relief under the Magnuson-Moss Warranty Act.

We hereby offer to return said 2005 Chevrolet Malibu in exchange for an appropriate refund, and/or to recover damages, pursuant to Magnuson-Moss Warranty Act.

If there is interest in resolving this matter amicably, please get back to us within ten days from the date of this letter. If we do not hear from you within that period, we will assume that our client's claim has been rejected and proceed accordingly.

Thank you for your anticipated immediate attention to this matter. If you have any questions or concerns, please do not hesitate to contact this office.

Sincerely,

JASTROCH & LaBARGE, S.C.

VINCENT P. MEGNA

·VPM/nh

c: Ewald Chevrolet Buick, Inc.

### **Ewald Automotive Group**

2201 N. Mayfair Road Milwaukee, Wi 53226 414-777-4332 414-453-3037 (FAX) cdaronco@ewaldauto.com



То:	Amy Spilecki	From:	Chris DaRonco	
Fax:	866-266-1782	Pages	<b>6</b>	
Phone:	866-790-5700	Date:	1/11/07	
Re:	Docum	ents CC:		
	•			
X Urgen	t 🗔 For Review	□ Please Comment	□ Please Reply	🗀 Please Recycle
Arny,				

Please review and let me know if you need any other information

WISCONSIN BUYERS GUIDE Information on this guide is based on what the dealership can find using reasonable care. You may learn more by following the suggestions on the back.

MV2	872 7/2002
	ACCOUNT.
- <b>r</b> -	
CK.	77 may 1

Year	, Make, Model: 2005	CHEVROLET MALIBUL	S 4DR 3.5/A4	Price: \$15,990.00
VIN:	1G1ZT52895F	Drive Type: FWD	Engine: 3.5-liter OHV 12-valve V6	Additional Service Fee: \$95.00
Deal	ershin Name: FWALD	CHEVROLET BUICK	Transmission: 4-Speed Automatic	Stock No: GP124

				LET ILO	
VEHICLE HISTORY	TITLE BRANDS		VEHICLE GENERAL CONDITION		LE EQUIPMENT REQUIREMENTS
Check all that apply.	Title will have these brands:	<u>yes n</u>	Octobro System		and legally operate this vehicle on Wisconsin all items listed below must be in proper working
Personal use	Rebuilt salvage	l⊢	Coolant antifreeze safe to: -30°F		according to TRANS 305, Wis. Adm. Code.
Business use	Transferred to insurance co damage claim paid	ᄖ	System Problem	Not	
Lease use	Flood damaged	lm s	Drive Train Shifting Problem	<u>Legal Legal</u>	
<u> </u>	= '	ᆙ	_		Brakes System
Demonstrator use	Manufacturer buyback				Parking Brake
Executive use	Other:	ם נים	_ Electrical System		Service Brake
Other:			Charging system problem		Bumpers
History and use not known	Prev titled in: OH,WI		Starting system problem		Doors, Hoods and Trunk Lid
ODOMETER	READING	▮▢▮	Ignition system problem		Emission Equipment
Odometer information	will be on your title.		Engine		Dealership inspection does not ensure vehicle
ODOMETER READ 28,274 miles when vehicle was aquired	To the best of declaration		Signs of excessive oil consumption		will pass state emission test where required.
knowledge, the reading was:	. To the best of dealership's	!□ @	Abnormal noise		Exhaust System
Actual			Signs of cracked block or head, or		Fenders, Firewall and Floor Pan
In excess of mechanical lim	its		blown head gasket.		Frame or Structural Portion of Unibody
Not actual - WARNING OD	OMETER DESCREPANCY		Electrical control module problem		Fuel System
EXEMPT from odometer discle			Misses or backfires		Horn
is 10 or more model years old.				- 님 림	Lights
WARRA	NTY				Restraining Devices and Seats-airbags, belts
IMPORTANT: Ask for all promise		Ĭ⊢¬ r	Does NOT include timing belt  Changed from manufacturer specifications		Speedometer and Odometer
difficult to enforce. Warranty term	is may be negoliable.	l⊔ ╚	•		Steering Components
Terms agreed to on the purchase		l⊢ n	Fluid ! Fluid levels low		Suspension
Bealership Warranty	Manufacturer Warranty		Known or visible leaks, excluding minor seepage		Tires and Wheels
AS IS - NO WARRANTY	Expired	┇╜╺┇	_ Gauges and Warning Devices		Windshield, Windows and Mirrors
Dealership disclaims all warranties including implied	Not Known		Gauge or device problem		Windshield Defroster, Wipers and Washers
warranties of merchantability and	Cancelled due to salvage		Indicate a system problem		all items marked "YES" or "Not Legal"
fitness for a particular purpose.	or other vehicle history				to the remaining manufacturer warranty, this
Limited Warranty	Remaining vehicle mfr		Repaired Damage		er certified used vehicle comes with a
Refer to separate warranty	warranty - Call the mfr or		Corrective welds or other evidence of repair to	Manuactur	er Extended Warranty. See dealer for details.
document for coverages and exclusions.	refer to warranty booklet		strut tower, floor pan, frame or structural portion of	Mar ete e u	
Term: (months)	for details, Expiration; 04/15/08 (date)		unibody	"I certify to th	e best of my knowledge that the information provided on this guide is accurate."
(miles)	39,010 (miles)	l	Other Equipment Not Equipped		
whichever comes first.	whichever comes first.		ABS Brake System problem	TIMSYBRA	// ////
Percent of retail repair costs to	Deductible to be paid by		Air conditioning system problem	(Vehicly	e inspector) (Records Inspector)
be paid by buyer: %	buyer. \$		Cruise control problem	Hut	X (//XX) 04/21/06
Deductible to be paid by	Transfer fee to be paid by				er or Licensed Representative (Vehicle Inspection Date
buyer: \$	buyer: §		_	i understar	nd that I will receive a copy of this guide and the
Pay to:	Dealer Manufacturer				
VEHICLE SERVICE CONTRACT Ask for price, deductibles, coverage			<del>-</del>		
vest in build degraduates, covered.	oo, easterio and concensuity.	1	DEALER COPY	(Buyers Signature	e) (Date)

ICENSE PLATE APPLICATION					
Processor ID No. Received - Date - Opened		<del></del>			Number
O NOT WRITE ABOVE THIS LINE.		. (A. 12 (A. 12) (A. 12) (A. 12)	ZIP Code  Area Code Telephone *  Type (cer, truck, van. etc)  Color  CAR  TAN  Check box if plates transferred between husband/wife. License plates cannot betwansferred between other family members.  Iniciain Wis. as resident  Registration Parlod  Gross Weight  Area Code-Phone Number  Determine Type (Purchaser)  Gross vehicle weight rating exceeds 16,000 lbs.  The adometer reading is NOT actual mileage.  WARNING ODOMETER DISCREPANCY  Date Vehicle Purchased  Used New Date Delivered  9 07/03/2006 Vehicle Identification Number 10 purchase (Purchase)  Statement of Sale and Warranty  20 03  Statement of Sale and Warranty  10 04 14 12258-5000  ood Damage MEPBuyback Hail Damaged  also serves as evidence of epplication for title/registration and an application are true and correct. The prior owner's adometer own to the applicant and a copy of this completed application application are true and correct. The prior owner's adometer own to the applicant and a copy of this completed application eless, regulations, standards and orders, and declare that all ucted in compliance with such requirements.		
omplete form using BLUE or BLACK INK.		A. 700	pro-	······································	Chart Katro IDD
Section A - Venicle Owner Information Application Type Owner Legal Name - Legs, First, Middle Initial OR Businese Name	(check one) Yikie Transfer Birth Date	Company of the Compan		The same and the s	CONTRACTOR DESCRIPTION OF THE PROPERTY OF THE
्रेलको स्वापन स्थापन स्थापन स्थापन स्थापन	ngeusepii in in	13.4.74	15.12-201000	51	
Co-Owner (If any) - Name Last. First. Middle Initial	Birth Date		(2-18))) (2) HY (18) A (M	granie ie Orie	HILL TOURS OF THE
OR AND (check one)		\$6600.00			<u> </u>
Street Address to the season of the discount of the season	City	47-10-10-10-10-10-10-10-10-10-10-10-10-10-	ode	Area Code- 18/ebnor	16#
If leased vehicle, Leasee Name - Last . First, Middle Initial 1997 - 1997	OCONOMOWOC Lessee Signat	ture		vy 1905 bil ostob	gara-ara-ara-
ा र तो ता क्षितिक अहर्वक क्षित्र का अक्रेस करोता के <u>ता किला</u>	$\mathbf{x}$				
Street Address	Сжу	State ZIPC	ode	Area Code-Telephon	Ne.#
Section B - Vehicle Information	Year 1 km Make 12707	Z. Type/	cer touck van etc)	Color	2.320
VEHICLE IDENTIFICATION NUMBER (frame number of cycle/moped)	Year Make 12	and the second second	car, duck, veri, ex-y		
1G17T52895F Williamse Plate to Transfer - Dst both Plate e and Type	2005 CHEVROLET Temporary License Piete Number	MALIBU	CAR	TAN	
Vehicle kept in County City Village Town	Date	First Operated this vehicle in	Wis. as resident	Registration Period	d Gross Weight
PE MATIKESHA 🗀 🗀 🔘 👓 OCONOMO	പ്രാ ന7	//03/2006		1.00	18 70 and
Section C - Loan Information Secured Party Number(s) - Required   List all SECURED PARTY Number(s)	AME(S) (lienholders) Stree	et Address, City, State, ZIP C	ode :		Area Code-Phone Number
Ifno secured party.	organishi kataloga kataloga da kataloga da Birindi kataloga da katalo			40 (14 (17 (17 (17 (17 (17 (17 (17 (17 (17 (17	
check		R was the			. Alexandra
Mone (A. 1996) All the Section D - Odometer Mileage			Title Only Selvage Title Check # elsc IRP		
DOMETER NOW READS (No Tenths):  Indicate the best of my knowledge is the true true true the best of my knowledge is the true true true true the bollowing statements is gettion E - Vehicle Transaction	checked. the amount of excess of it	er reading reflects of mileage in ts mechanical limit.  × Statement Detey	WARNING	ODOMETER DIS	SCREPANCY
a. Cash price (Vehicle described in section "B")	13129 00	The second of the second of			3.4
	Vehic	de :	300		lumbar •
Note: WI Dealers need not complete item c below	3000.00 Trade	x axempt, enteraxemption to	de andresson	Clark (Ast)	ge 3)
	Lic	ensed Dealer's S	latement of S	Sale and War	ranty
	name DEAL	ed in section "A" and I certify th LER Name	nat all liens shown on	the Certificate of Title Area Cor	are paid.
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Title Fee \$45 (Replacement \$20)		olice Text Flood Da	maga MFRBu	yback Hail Dame	eged
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Loan Filing Fee \$4	N/A BR	IAN WAGONER	Λ.	<u> </u>	
<ul><li>・ を記述的には有機をははなりを主になる。</li></ul>		T1111 1411 1111 1111 1111 1111 1111 111	ont Balling Dadlaria		<u> </u>
License Plate Fee (See section 'H')	N/A	PAN Nam	e of Selling Dealer's	Authorized Agent)	· · · · · · · · · · · · · · · · · · ·
Miscellaneous Fees     Municipal Wheel Tax (See Instructions)	X	Tenn Nam	1 -	7	<del>07/02/200</del> 0
Miscellaneous Fees     Municipal Wheel Tax (See Instructions)	N/A Cer	tification (Signature	of Selling Dealer's A	uthorized Agent)	07/034300
Miscellaneous Fees  Municipal Wheel Tax (See Instructions)  Motor Carrier Class Fee (See section "H")  Other Fees	N/A Cer N/A All po and a	tification (Signature arties certify with their sistatements on this appli	of Selling Dealer's Ar gnature that to the cation are true as	uphorized Agent) e best of their kno	rior owners odometer
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## Appraisal Summary

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# SALESPERSON: RICHARD A CLOCK



07/03/2006	
Automot	ive Group
NAME	HOME PHONE
ADDRESS	WORK PHONE
CITY OCONOMOWOC	BEST TIME TO CALL
STATE/ZIP CODE WI	EMAIL ADDRESS:
ADVERTISING SOURCE:	<u> </u>
VEHICLE DESIRED	Make <u>CHEVROLET</u>
New Used	Model <u>MALIBU</u>
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TRADE INFORMATION: YEAR 1999 MAKE	
Privacy Notice	Permission to Call
The Ewald Automotive Group and any of our affiliates may obtain nonpublic personal information about you and that information is handled as stated in this notice.  1) We collect personal nonpublic information about you from the following sources:  a. Information we receive from you on an application for credit or other similar forms;  b. Information about your transactions with us or others; and  c. Information we receive from a consumer-reporting agency.  2) Please be aware that it is our policy to disclose the above nonpublic personal information only to those companies that perform marketing services on our behalf or the other financial institutions with which we have joint marketing agreements.  3) We do not disclose any nonpublic personal information about you to anyone except as permitted by law.  4) Further, we restrict access to your nonpublic personal information to only those employees who need to know that information to provide products or services to you. Employees cannot use your information for any other purpose. For your safety, we maintain physical, electronic and procedural safeguards that comply with Federal regulations to further guard your nonpublic personal information.	The Ewald Automotive Group respects the Right of Privacy of all our current, past and potential customers. We also support and recognize that many of our customers may be, or may become, registered with the State of Wisconsin's "Do Not Call List" that took effect January 1, 2003. The Ewald Automotive Group believes it is in the best interest of our Clients to keep them informed of all current and upcoming Service and Sales Incentives. Therefore, out of respect to all of our current, past and potential customers, we feel it only appropriate to ask, and thus obtain, permission before calling you with information, issues or services related to current, past or future automotive transactions.  I (we), the undersigned customer(s) request but do not require the Ewald Automotive Group to telephone me with information, issues or services related to current, past or future automotive transactions. This request will remain in effect until such time that I notify the Ewald Automotive Group to cease any future contacts by telephone. In addition the undersigned customer(s) acknowledge that they received a copy of this notice on the date indicated below.
CUSTOMER ACKNOWLEDGEMENT:  The undersigned customer(s) acknowledge that they received a copy of this notice on the date indicated below.  X  07/03/2006	X
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07/03/2006<sub>pate</sub>

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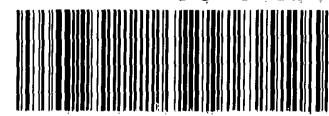
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### General Motors Corporation Legal Staff

Facsimile 248/267-4317

**Telephone** 313/665-1436

February 21, 2007

Barry Koopman, Esq.
Bowman and Brooke
Fifth Street Tower, Suite 2600
150 South Fifth Street
Minneapolis, MN 55402

Dear Mr. Koopman:

Re: <u>GM Case No. 628</u>962

v. General Motors

This will acknowledge your agreement to represent General Motors in this case. Please send a copy of the complaint as quickly as possible to the attention of the undersigned.

This case is not part of the Early Resolution Program, however, the Business Resource Center (BRC) will complete a preliminary evaluation and include its evaluation when it furnishes you with a copy of all relevant files. Please forward your written recommendation directly to me, setting forth: (1) the present settlement demand from the plaintiff; (2) your evaluation of that demand; (3) your initial overall settlement recommendation, including your best estimate of how much it will take to settle the case; and (4) your present evaluation of the chances and potential range of an adverse judgment. Please include in your evaluation the total amount you roughly anticipate it will cost General Motors for attorneys' fees and disbursements through final resolution of this matter, including trial if necessary.

Information necessary to support your preliminary settlement evaluation should not be obtained through formal discovery procedures. Rather, it is suggested that pertinent information such as vehicle mileage, out-of-pocket expenses, repair history, continuing complaints, etc., can be obtained from the BRC and plaintiff's attorney.

Sincerely,

Lora Hauswirth Legal Assistant

#### Service of Process Transmittal

02/16/2007

Log Number 511927088

TO:

Rosemarie Williams

General Motors Legal Staff 400 Renaissance Center, Mail Code 482-038-210

Detroit, MI, 48265-4000

RE:

**Process Served in Wisconsin** 

FOR:

General Motors Corporation (Domestic State: DE)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION:

Inc., etc., Dfts.

Pltf. vs. General Motors Corporation and Ewald Chevrolet Buick,

DOCUMENT(S) SERVED:

Summons, Complaint, Exhibit(s)

COURT/AGENCY:

Waukesha County Courthouse, WI Case # 07CV416

NATURE OF ACTION:

Product Liability Litigation - Breach of Warranty - Pertaining to a 2005 Chevrolet Malibu purchased on or about July 3, 2006, VIN 1G1ZT52895F

pertaining to vehicle steering, gear, suspension

ON WHOM PROCESS WAS SERVED:

C T Corporation System, Madison, WI

DATE AND HOUR OF SERVICE:

By Process Server on 02/16/2007 at 13:35

APPEARANCE OR ANSWER DUE:

Within 20 days of receiving this Summons, you must respond with a written answer

ATTORNEY(S) / SENDER(S):

Vincent P. Megna Jastroch & Labarge, S.C. 640 West Moreland Boulevard

P.O. Box 1487 Waukesha, WI, 53187

262-547-2611

**ACTION ITEMS:** 

SOP Papers with Transmittal, via Fed Ex 2 Day Fax Transmittal, Rosemarie Williams 313-665-7572

CC Recipient(s)

Rosemarie Williams, via Regular Mail

SIGNED: PER; ADDRESS: C T Corporation System

Tamara Horn 8025 Excelsior Drive

Suite 200

TELEPHONE:

Madison, WI, 53717

608-833-4821

MFR-LDH

Page 1 of 1/DP 2/16 Significant is for C1 Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the enswer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of the package only, not of its contents.

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Barry Kocpmon

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ELLEN ZEVAN 612-339-8682 BOWMAN AND BROOKE LLP 150 S FIFTH ST MINNEAPOLIS MN 55402

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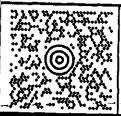
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SHIP TO:

MR. ROB BROWN
GENERAL MOTORS CORPORATION
1919 CONCEPT DRIVE
ATTN: BRC LEGAL
C/O MSX INTERNATION

WARREN MI 48091-6013

FEB-2-8-2007



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150 South Fifth Street, Suite 2600 Minneapolis, MN 55402 Phone: 612.339.8682 Fax: 612.672.3200 www.bowmanandbrooke.com

#### TRANSMITTAL FORM: GENERAL MOTORS CORPORATION

LAWSUIT COMPLAINTS To: Transmittal date: Case: Enclosure: CT Notice of Service of Process Complaint **Exhibits** Summons Plaintiff(s) Counsel: Consumer Legal Services Krohn & Moss, Ltd. Todd Gadtke Jastroch & LaBarge, S.C. Other (Specify): Case status: Early Resolution Non-Early Resolution Number of pages transmitted: FOR BOWMAN AND BROOKE INTERNAL PURPOSES ONLY Early Resolution (lawsuit that came from plaintiff counsel that IS NOT Jastroch & LaBarge, S.C.) sent to Brenda Horchler via UPS to MSX address. Non-Early Resolution (lawsuit that came from plaintiff counsel Jastroch & LaBarge, S.C.) sent to Lora Hauswirth via UPS. SATURN Krohn & Moss case faxed to Brenda Horchler (866.834.3552) and mailed to Sean Young at Saturn via UPS. OTHER (NOT Krohn & Moss) SATURN case mailed via UPS to Lora

Hauswirth at GM and Sean Young at Saturn.

RULL BUREPORT

#### **CT** CORPORATION

A WoltersKluwer Company

**Service of Process Transmittal** 

02/16/2007

Log Number 511927088

TO:

Barry Koopman, 150 South Fifth Street

Bowman & Brooke, LLP

**Suite 2600** 

Minneapolis, MN, 55402-4226

RE:

**Process Served in Wisconsin** 

**FOR**:

General Motors Corporation (Domestic State: DE)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION:

Inc., etc., Dfts.

Pitf. vs. General Motors Corporation and Ewald Chevrolet Buick,

DOCUMENT(S) SERVED:

Summons, Complaint, Exhibit(s)

**COURT/AGENCY:** 

Waukesha County Courthouse, WI

Case #

NATURE OF ACTION:

Product Liability Litigation - Breach of Warranty - Pertaining to a 2005 Chevrolet Malibu purchased on or about July 3, 2006, VIN 1G1ZT52895F

pertaining to vehicle steering, gear, suspension

ON WHOM PROCESS WAS SERVED?

C T Corporation System, Madison, WI

DATE AND HOUR OF SERVICE:

By Process Server on 02/16/2007 at 13:35

APPEARANCE OR ANSWER DUE:

Within 20 days of receiving this Summons, you must respond with a written answer

ATTORNEY(S) / SENDER(S):

Vincent P. Megna

Jastroch & Labarge, S.C. 640 West Moreland Boulevard

P.O. Box 1487 Waukesha, Wi, 53187

SOP Papers with Transmittal, via Fed Ex 2 Day, 798111026877

Fax Transmittal, Rosemarie Williams 313-665-7572

CC Recipient(s)

262-547-2611

Emiko Hayashi, via Regular Mail

SIGNED: PER

**ACTION ITEMS:** 

C T Corporation System

ADDRESS:

Tamara Horn 8025 Excelsior Drive

Suite 200

Madison, WI, 53717

TELEPHONE:

608-833-4821





STATE OF WISCONSIN

**CIRCUIT COURT** 

J. KIEFFER

WAUKESHA COUNTY

JAMES W. HOWDEN, 602 Concord Road Oconomowoc, Wisconsin 53066,

Plaintiff,

VS.

GENERAL MOTORS CORPORATION, a foreign corporation, 3044 West Grand Boulevard Detroit, Michigan 48202,

and

EWALD CHEVROLET BUICK, INC., a Wisconsin corporation, 36833 East Wisconsin Avenue Oconomowoc, Wisconsin 53066,

Defendants.

## 07CV-416

#### **SUMMONS**

Case No. 30703 Code No. 30703 Unclassified

The amount claimed is greater than the amount under sec. 799.01(1)(d), Wis. Stats.

### **CLERK OF COURTS**

FEB 14 2007

THS IS AN AUTHENTICATED COPY OF AN ORIGINAL DOCUMENT FILED IN THE CLERK OF COURTS OFFICE WAUKESHA COUNTY.

THE STATE OF WISCONSIN, TO EACH PERSON NAMED ABOVE AS A DEFENDANT:

YOU ARE HEREBY NOTIFIED that the Plaintiff named above has filed a lawsuit or other legal action against you. The Complaint, which is attached, states the nature and basis of the legal action.

Within twenty (20) days of receiving this Summons, you must respond with a written Answer, as that term is used in Chapter 802 of the Wisconsin Statutes, to the Complaint. The Court may reject or disregard an Answer that does not follow the requirements of the

Statutes. The Answer must be sent or delivered to the Court, whose address is Clerk of Courts, Waukesha County Courthouse, 515 W. Moreland Boulevard, Waukesha, Wisconsin 53188 and to Jastroch & LaBarge, S.C., Plaintiff's attorneys, whose address is 640 W. Moreland Boulevard, P.O. Box 1487, Waukesha, Wisconsin 53187. You may have an attorney help or represent you.

If you do not provide a proper Answer within twenty (20) days, the Court may grant judgment against you for the award of money or other legal action requested in the Complaint, and you may lose your right to object to anything that is or may be incorrect in the Complaint. A judgment may be enforced as provided by law. A judgment awarding money may become a lien against real estate you own now or in the future, and may also be enforced by garnishment or seizure of property.

Dated this 14 day of February, 2007.

JASTROCH & LABARGE, S.C.,

Attorneys for Plaintiff

BY:

VINCENT P. MEGNA

State Bar No. 1013041

SUSAN M. GRZESKOWIAK

State Bar No. 1031586

**POST OFFICE ADDRESS:** 

640 West Moreland Boulevard P.O. Box 1487 Waukesha, WI 53187 (262) 547-2611 JAMES W. HOWDEN, 602 Concord Road Oconomowoc, Wisconsin 53066,

Plaintiff,

VS.

GENERAL MOTORS CORPORATION, a foreign corporation, 3044 West Grand Boulevard Detroit, Michigan 48202,

and

EWALD CHEVROLET BUICK, INC., a Wisconsin corporation, 36833 East Wisconsin Avenue Oconomowoc, Wisconsin 53066,

Defendants.

# 07CV-416

### **COMPLAINT**

Case No. Code No. 30703 Unclassified

The amount claimed is greater than the amount under sec. 799.01(1)(d), Wis. Stats.

## **CLERK OF COURTS**

FEB 14 2007

THS IS AN AUTHENTICATED COPY OF AN ORIGINAL DOCUMENT FILED IN THE CLERK OF COURTS OFFICE WAUKESHA COURTY

NOW COMES the above-named Plaintiff, by his attorneys, Jastroch & LaBarge, S.C., and as and for claims against the above-named defendants, alleges and shows to the Court as follows:

- 1. That the Plaintiff, James W. Howden, is an adult residing at 602 Concord Road, Oconomowoc, Wisconsin 53066; that said Plaintiff is a "consumer," as that term is defined in sec. 15 U.S.C. 2301(3).
- 2. That upon information and belief, the defendant, General Motors Corporation, is a foreign corporation duly authorized and licensed to do business in the State of Wisconsin

and is engaged in the manufacture and sale of motor vehicles, including new motor vehicles, through its duly authorized dealers in the State of Wisconsin and elsewhere; that said defendant does substantial business in Waukesha County, Wisconsin; that upon information and belief, its principal offices are located at 3044 West Grand Boulevard, Detroit, Michigan 48202; that the registered agent for said defendant in the State of Wisconsin is C T Corporation System, 8025 Excelsior Drive, Suite 200, Madison, Wisconsin 53717; that said defendant is a "warrantor," as that term is defined in sec. 15 U.S.C. 2301(5).

- 3. That upon information and belief, the defendant, Ewald Chevrolet Buick, Inc., ("Ewald Chevrolet"), is a Wisconsin corporation duly authorized and licensed to do business in the State of Wisconsin with its principal place of business located at 36833 East Wisconsin Avenue, Oconomowoc, Wisconsin 53066; that the registered agent for said defendant is Craig A. Ewald, 2201 North Mayfair Road, Milwaukee, Wisconsin 53226; that upon information and belief, said defendant was, at all times material hereto, a "supplier" and/or "warrantor", as those terms are defined in sec. 15 U.S.C. 2301(4) and sec. 15 U.S.C. 2301(5), and an agent of the manufacturer, the defendant, General Motors Corporation.
- 4. That on or about July 3, 2006, the Plaintiff purchased from the defendant, Ewald Chevrolet, a 2005 Chevrolet Malibu, vehicle identification number 1G1ZT52895F232821, as more fully set forth in the copies of the Motor Vehicle Purchase Contract and Wisconsin Title & License Plate Application which are attached hereto, incorporated by reference herein and collectively marked as Exhibit A; that the Plaintiff received delivery of said 2005 Chevrolet Malibu on or about July 3, 2006; that said 2005 Chevrolet Malibu is a "consumer product," as that term is defined in sec. 15 U.S.C. 2301(1).

- 5. That upon information and belief, the full purchase price of said 2005 Chevrolet Malibu purchased by the Plaintiff was \$13,129.00, plus sales tax in the sum of \$516.58, plus title and electronic title/license plate filing fees in the sum of \$64.50, plus possible other charges; that upon information and belief, the Plaintiff received a trade-in allowance in the sum of \$3,000.00 and paid the balance of said purchase price in cash.
- 6. That a General Motors Corporation manufacturer's warranty or warranties was/were provided by the defendant, General Motors Corporation, to the Plaintiff at the time of purchase; that as part of said purchase, said 2005 Chevrolet Malibu was warranted in writing to be free from mechanical and other defects.
- 7. That the defendants obligated themselves under the terms of a written warranty or warranties and/or under the terms of a written inspection form to perform warranty service and to perform repairs within a stated period.
- 8. That the defendants failed to remedy one or more defect or malfunction within a reasonable time with the Plaintiff's 2005 Chevrolet Malibu and have failed to comply with their obligations under the applicable warranty or warranties; that the problems experienced by the Plaintiff with his 2005 Chevrolet Malibu during the warranty period included, but were not limited to, problems with the vehicle steering, gear, suspension, thumping noise when steering, clunking noise from front of car, clunking noise when turning, and power steering gear binding; that upon information and belief, the defendants violated the terms of an express warranty or warranties granted to the Plaintiff.
- 9. That the Plaintiff's 2005 Chevrolet Malibu failed to conform with a warranty or warranties provided by the defendants; that further, the defendants failed to comply with

their obligations under a written warranty or warranties or an applicable implied warranty or warranties.

- 10. That the defendants have violated the terms of the Magnuson-Moss Warranty

  Act -- Federal Trade Commission Improvement Act, 15 U.S.C. 2301 et seq.
- 11. That the Plaintiff notified the defendants by letter of said defect, malfunction and/or failure to conform with a warranty or warranties, and demanded that the defendants provide the Plaintiff with relief in accordance with sec. 15 U.S.C. 2301 et seq., commonly known as the "Magnuson-Moss Warranty Act"; that a true and accurate copy of said letter dated January 5, 2007, is attached hereto, incorporated herein by reference and marked as Exhibit B.
- 12. That despite said notice, the defendants have failed or refused to provide relief to the Plaintiff.
- 13. That upon information and belief, no informal dispute settlement procedure, as defined in sec. 15 U.S.C. 2310, is available to the Plaintiff; that consequently, the Plaintiff may bring this action pursuant to sec. 15 U.S.C. 2310(d).
- 14. That since the defendants have violated the Magnuson-Moss Warranty Act -Federal Trade Commission Improvement Act, 15 U.S.C. 2301 et seq., the Plaintiff is entitled
  to a refund or damages, together with any other relief provided for by such law.
- 15. That the Plaintiff revoked his previous acceptance of the vehicle made to the defendants within a reasonable time after he discovered that he had grounds for revocation of acceptance and continued to assert revocation of acceptance thereafter.

16. That the Plaintiff's acceptance of the vehicle was also reasonably induced by the difficulty of discovery before acceptance and/or by the assurances of the defendants.

WHEREFORE, the Plaintiff demands judgment against the defendants as follows:

- (a) For a refund or damages pursuant to sec. 15 U.S.C. 2301, et seq.;
- (b) For rescission of the Purchase Agreement;
- (c) For prejudgment interest on all liquidated sums as provided by law;
- (d) For the Plaintiff's actual reasonable attorney fees and litigation costs;
- (e) For the Plaintiff's statutory costs and disbursements incurred in this action; and
- (f) For such other relief as the Court deems just and equitable.

Dated this 14th day of February, 2007.

JASTROCH & LaBARGE, S.C.

Attorneys for Plaintiff

By:

VINCENT P. MEGNA

State Bar No. 1013041

SUSAN M. GRZESKOWIAK

State Bar No. 1031586

**POST OFFICE ADDRESS:** 

640 West Moreland Boulevard P.O. Box 1487 Waukesha, Wisconsin 53187 (262) 547-2611

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EXHIBIT

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F: WAUKESHA □ □ □ □ OF: OCONOMON	inc	07/03/2006			
Section C - Loan Information	IUC	07/03/2000			
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Exempt from odometer disclosure because vehi	cle is: ∐ 10 or	more model years old	Gross ve	hicle weight rating exceed	s 16,000 lbs.
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ection E-Vehicle Transaction		Tax Statement	Date Vehicle Purchased		elivered
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b. Less trade-in allowance	3000_00		BUICK 2G4WS	552M7X	20
Note: WI Dealers need not complete item c below		if tax exempt, enter exe	mpton code and reason	(see instructions back of	page 3)
		Licensed Deal	er's Statement o	of Sale and Warrant	V ent to the purchaser(s)
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and the state of the second design and the second design and the second		EMALD CHI	EVROLET BUILD	CK INCL (414	1258-5000
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· ·			ure also serves as evidenci	e of application for title/registration	on and payment of tees.
Loan Filing Fee \$4	•	BRIAN MAGU			· · · · · · · · · · · · · · · · · · ·
License Plate Fee (See section "H")	N/A		Print Name of Selling Deal	ers Authorized Agent)	
Miscellaneous Fees  Municipal Wheel Tax (See instructions)	H/A	X			07/03/2006
Motor Carrier Class Fee (See section 'H')		Certification	Signature of Selling Dealer	rs Adthorized Agent) o the best of their knowled	(Date)
Other Fees		and statements on t	his application are tru	e and correct. The prior	owners odometer
Priority Service Fee \$4 (See address below)	19.50	including odometer	statement has been fu	int and a copy of this corr urnished the applicant.	•
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	, , , , , , , , , , , , , , , , , , , ,	operations will be co	onducted in compliance	e with such requirements.	
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WI Dealers: Remit state county and local tay with form ST			ACCURATION OF THE PARTY	ionativo) E E E E E E E	SWINDS IN THE STREET

REGULAR SERVICE: Mail application and check for Title and Plate fees to: Wisconsin Dept. of Transportation, PO Box 7949, Madison, WI 53707-7949 PRIORITY SERVICE: Mail application and check with extra \$4 fee to: WI Dept. of Transportation, PO Box 7306, Madison, WI 53707-7306

SPECIAL PLATES: Mail entire application to: WI Dept. of Transportation, PO Box 7911, Madison WI 53707-7911

EONARD A. JASTROCH ERALD L. LABARGE

INCENT P. MEGNA CAREN M. APPEL GEAN J. BROWN GUSAN M. GRZESKOWIAK JSA L. HOLAHAN FAMELA W. FLORES

### JASTROCH & LABARGE, S.C.

A PROFESSIONAL SERVICE CORPORATION
ATTORNEYS AT LAW
P.O. BOX 1487
FREEDOM SOUARE
640 W. MORELAND BLVD.
WAUKESHA, WISCONSIN 53187-1487

ATTORNEY
VINCENT P. MEGNA

TELEPHONE 262-547-261! FACSIMILE 262-547-6195

January 5, 2007

General Motors Corporation Chevrolet Motor Division Customer Assistance Center P.O. Box 33170 Detroit, MI 48232-5170

Re: Our Client:

Dear Sir or Madam:

This office has recently been retained by Dur client has requested that we proceed on his behalf with a claim based on 15 U.S.C. 2301 et seq., commonly known as the "Magnuson-Moss Warranty Act". Our client purchased and took delivery of a 2005 Chevrolet Malibu, VIN 1G1ZT52895F from Ewald Chevrolet Buick, Inc. on or about July 3, 2006.

It is our position that our client's 2005 Chevrolet Malibu qualifies for relief under the Magnuson-Moss Warranty Act. Our client is a consumer under the Magnuson-Moss Warranty Act. Said 2005 Chevrolet Malibu is a consumer product under the Magnuson-Moss Warranty Act. General Motors Corporation is a warrantor of said 2005 Chevrolet Malibu under the Magnuson-Moss Warranty Act. Ewald Chevrolet Buick, Inc. is a warrantor and/or supplier of said 2005 Chevrolet Malibu under the Magnuson-Moss Warranty Act. General Motors Corporation and its authorized dealer have been unable to remedy defects, malfunctions and/or failures to conform with a warranty or warranties with said 2005 Chevrolet Malibu within a reasonable time (our client has taken said vehicle into an authorized General Motors Corporation motor vehicle dealer for repair of the same repeatedly).

General Motors Corporation and its authorized dealer have failed to comply with obligations under the applicable written warranty or warranties and/or applicable implied warranty or warranties. Our client has revoked his acceptance of such vehicle, but Ewald



General Motors Corporation January 5, 2007 Page 2

Chevrolet Buick, Inc. has refused to accept return of such vehicle. Redress under the Magnuson-Moss Warranty Act is therefore appropriate. Please consider this letter as our client's request for relief under the Magnuson-Moss Warranty Act.

We hereby offer to return said 2005 Chevrolet Malibu in exchange for an appropriate refund, and/or to recover damages, pursuant to Magnuson-Moss Warranty Act.

If there is interest in resolving this matter amicably, please get back to us within ten days from the date of this letter. If we do not hear from you within that period, we will assume that our client's claim has been rejected and proceed accordingly.

Thank you for your anticipated immediate attention to this matter. If you have any questions or concerns, please do not hesitate to contact this office.

Sincerely,

JASTROCH & LaBARGE, S.C.

VINCENT P. MEGNA

VPM/nh

c: Ewald Chevrolet Buick, Inc.



INTERNATIONAL

MSX International - GMS tel/IBM

GSI0000917-2

H NADC

FEB 28 2007

## DO NOT SCAN THIS SHEET

PLACE ON TOP OF EACH BATCH

**Batches in Box** 

1 - 7

### **Ewald Automotive Group**

2201 N. Mayfair Road Milwaukee, WI 53226 414-777-4332 414-453-3037 (FAX) cdaronco@ewaldauto.com



То:	Amy Spilecki	From:	Chris DaRonco	
Fax:	866-266-1782	Pages	: 11	
Phone:	866-790-5700 x 21128	Date:	2/20/07	
Re:	Comple	int CC:	+ Miles	
X Urgei	nt 🗆 For Review	☐ Please Comment	☐ Please Reply	☐ Please Recycle
.mv.		*1101	*100*00**	

Attached is the summons and complaint we were served with on 2/16/07. Please review and let me know what I need to do to achieve indemnification

STATE OF WISCONSIN

CIRCUIT COURT

WAUKESHA COUNTY

JAMES W. HOWDEN, 602 Concord Road Oconomowoc, Wisconsin 53066,

Plaintiff,

VS.

GENERAL MOTORS CORPORATION, a foreign corporation, 3044 West Grand Boulevard Detroit, Michigan 48202.

and

EWALD CHEVROLET BUICK, INC., a Wisconsin corporation, 36833 East Wisconsin Avenue Oconomowoc, Wisconsin 53066,

Defendants.

**SUMMONS** 

Case No. Code No. 30703 Unclassified

The amount claimed is greater than the amount under sec. 799.01(1)(d), Wis. Stats.

CLERK OF COURTS

FEB 14 2007

THS IS AN AUTHENTICATED COPY OF AN ORIGINAL DOCUMENT FILED IN THE CLERK OF COURTS OFFICE WAUKESHA COUNTY.

THE STATE OF WISCONSIN, TO EACH PERSON NAMED ABOVE AS A DEFENDANT:

YOU ARE HEREBY NOTIFIED that the Plaintiff named above has filed a lawsuit or other legal action against you. The Complaint, which is attached, states the nature and basis of the legal action.

Within twenty (20) days of receiving this Summons, you must respond with a written Answer, as that term is used in Chapter 802 of the Wisconsin Statutes, to the Complaint. The Court may reject or disregard an Answer that does not follow the requirements of the

Statutes. The Answer must be sent or delivered to the Court, whose address is Clerk of Courts, Waukesha County Courthouse, 515 W. Moreland Boulevard, Waukesha, Wisconsin 53188 and to Jastroch & LaBarge, S.C., Plaintiff's attorneys, whose address is 640 W. Moreland Boulevard, P.O. Box 1487, Waukesha, Wisconsin 53187. You may have an attorney help or represent you.

If you do not provide a proper Answer within twenty (20) days, the Court may grant judgment against you for the award of money or other legal action requested in the Complaint, and you may lose your right to object to anything that is or may be incorrect in the Complaint. A judgment may be enforced as provided by law. A judgment awarding money may become a lien against real estate you own now or in the future, and may also be enforced by garnishment or seizure of property.

Dated this 14 day of February, 2007.

JASTROCH & LABARGE, S.C.,

Attorneys for Plaintiff

BY:

VINCENT P. MÉGNA

State Bar No. 1013041

SUSAN M. GRZESKOWIAK

State Bar No. 1031586

**POST OFFICE ADDRESS:** 

640 West Moreland Boulevard P.O. Box 1487 Waukesha, WI 53187 (262) 547-2611 JAMES W. HOWDEN, 602 Concord Road Oconomowoc, Wisconsin 53066,

Plaintiff,

VS.

GENERAL MOTORS CORPORATION, a foreign corporation, 3044 West Grand Boulevard Detroit, Michigan 48202,

and

EWALD CHEVROLET BUICK, INC., a Wisconsin corporation, 36833 East Wisconsin Avenue Oconomowoc, Wisconsin 53066,

Defendants.

# 07CV-416

COMPLAINT

Case No. Code No. 30703 Unclassified

The amount claimed is greater than the amount under sec. 799.01(1)(d), Wis. Stats.

CLERK OF COURTS

FEB 1 4 2007

THS IS AN AUTHENTICATED DUPY OF AN ORIGINAL DOCUMENT FILED IN THE CLERM OF COURTS OFFICE WAUKESHA COUNTY

NOW COMES the above-named Plaintiff, by his attorneys, Jastroch & LaBarge, S.C., and as and for claims against the above-named defendants, alleges and shows to the Court as follows:

- 1. That the Plaintiff, James W. Howden, is an adult residing at 602 Concord Road, Oconomowoc, Wisconsin 53066; that said Plaintiff is a "consumer," as that term is defined in sec. 15 U.S.C. 2301(3).
- 2. That upon information and belief, the defendant, General Motors Corporation, is a foreign corporation duly authorized and licensed to do business in the State of Wisconsin

and is engaged in the manufacture and sale of motor vehicles, including new motor vehicles, through its duly authorized dealers in the State of Wisconsin and elsewhere; that said defendant does substantial business in Waukesha County, Wisconsin; that upon information and belief, its principal offices are located at 3044 West Grand Boulevard, Detroit, Michigan 48202; that the registered agent for said defendant in the State of Wisconsin is C T Corporation System, 8025 Excelsior Drive, Suite 200, Madison, Wisconsin 53717; that said defendant is a "warrantor," as that term is defined in sec. 15 U.S.C. 2301(5).

- 3. That upon information and belief, the defendant, Ewald Chevrolet Buick, Inc., ("Ewald Chevrolet"), is a Wisconsin corporation duly authorized and licensed to do business in the State of Wisconsin with its principal place of business located at 36833 East Wisconsin Avenue, Oconomowoc, Wisconsin 53066; that the registered agent for said defendant is Craig A. Ewald, 2201 North Mayfair Road, Milwaukee, Wisconsin 53226; that upon information and belief, said defendant was, at all times material hereto, a "supplier" and/or "warrantor", as those terms are defined in sec. 15 U.S.C. 2301(4) and sec. 15 U.S.C. 2301(5), and an agent of the manufacturer, the defendant, General Motors Corporation.
- 4. That on or about July 3, 2006, the Plaintiff purchased from the defendant, Ewald Chevrolet, a 2005 Chevrolet Malibu, vehicle identification number 1G1ZT52895F232821, as more fully set forth in the copies of the Motor Vehicle Purchase Contract and Wisconsin Title & License Plate Application which are attached hereto, incorporated by reference herein and collectively marked as Exhibit A; that the Plaintiff received delivery of said 2005 Chevrolet Malibu on or about July 3, 2006; that said 2005 Chevrolet Malibu is a "consumer product," as that term is defined in sec. 15 U.S.C. 2301(1).

- 5. That upon information and belief, the full purchase price of said 2005 Chevrolet Malibu purchased by the Plaintiff was \$13,129.00, plus sales tax in the sum of \$516.58, plus title and electronic title/license plate filing fees in the sum of \$64.50, plus possible other charges; that upon information and belief, the Plaintiff received a trade-in allowance in the sum of \$3,000.00 and paid the balance of said purchase price in cash.
- 6. That a General Motors Corporation manufacturer's warranty or warranties was/were provided by the defendant, General Motors Corporation, to the Plaintiff at the time of purchase; that as part of said purchase, said 2005 Chevrolet Malibu was warranted in writing to be free from mechanical and other defects.
- 7. That the defendants obligated themselves under the terms of a written warranty or warranties and/or under the terms of a written inspection form to perform warranty service and to perform repairs within a stated period.
- 8. That the defendants failed to remedy one or more defect or malfunction within a reasonable time with the Plaintiff's 2005 Chevrolet Malibu and have failed to comply with their obligations under the applicable warranty or warranties; that the problems experienced by the Plaintiff with his 2005 Chevrolet Malibu during the warranty period included, but were not limited to, problems with the vehicle steering, gear, suspension, thumping noise when steering, clunking noise from front of car, clunking noise when turning, and power steering gear binding; that upon information and belief, the defendants violated the terms of an express warranty or warranties granted to the Plaintiff.
- 9. That the Plaintiff's 2005 Chevrolet Malibu failed to conform with a warranty or warranties provided by the defendants; that further, the defendants failed to comply with

their obligations under a written warranty or warranties or an applicable implied warranty or warranties.

- 10. That the defendants have violated the terms of the Magnuson-Moss Warranty

  Act -- Federal Trade Commission Improvement Act, 15 U.S.C. 2301 et seq.
- 11. That the Plaintiff notified the defendants by letter of said defect, malfunction and/or failure to conform with a warranty or warranties, and demanded that the defendants provide the Plaintiff with relief in accordance with sec. 15 U.S.C. 2301 et seq., commonly known as the "Magnuson-Moss Warranty Act"; that a true and accurate copy of said letter dated January 5, 2007, is attached hereto, incorporated herein by reference and marked as Exhibit B.
- 12. That despite said notice, the defendants have failed or refused to provide relief to the Plaintiff.
- 13. That upon information and belief, no informal dispute settlement procedure, as defined in sec. 15 U.S.C. 2310, is available to the Plaintiff; that consequently, the Plaintiff may bring this action pursuant to sec. 15 U.S.C. 2310(d).
- 14. That since the defendants have violated the Magnuson-Moss Warranty Act -- Federal Trade Commission Improvement Act, 15 U.S.C. 2301 et seq., the Plaintiff is entitled to a refund or damages, together with any other relief provided for by such law.
- 15. That the Plaintiff revoked his previous acceptance of the vehicle made to the defendants within a reasonable time after he discovered that he had grounds for revocation of acceptance and continued to assert revocation of acceptance thereafter.

16. That the Plaintiff's acceptance of the vehicle was also reasonably induced by the difficulty of discovery before acceptance and/or by the assurances of the defendants.

WHEREFORE, the Plaintiff demands judgment against the defendants as follows:

- (a) For a refund or damages pursuant to sec. 15 U.S.C. 2301, et seq.;
- (b) For rescission of the Purchase Agreement;
- (c) For prejudgment interest on all liquidated sums as provided by law;
- (d) For the Plaintiff's actual reasonable attorney fees and litigation costs;
- (e) For the Plaintiff's statutory costs and disbursements incurred in this action; and
- (f) For such other relief as the Court deems just and equitable.

Dated this 14th day of February, 2007.

JASTROCH & LaBARGE, S.C.

Attorneys for Plaintiff

By:

VINCENT P. MEGNA

State Bar No. 1013041

SUSAN M. GRZESKOWIAK

State Bar No. 1031586

**POST OFFICE ADDRESS:** 

640 West Moreland Boulevard P.O. Box 1487 Waukesha, Wisconsin 53187 (262) 547-2611

DEALER WAMES EAST WISCONSIN ACCORDED OCCUMENTATION OF THE PROPERTY OF THE PROP	VBM. STOCK NO. ON ORDER NO.   MILEAGE AT SIGNING OF ORDER DATE   GP124   29577   07/03/200   34(ESPERSON'S NAME WILLMARD A CLOCK   COLOR NAME AND A CLOCK   COLOR NAME AN
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CROIDE. YOU MUST DOTAIN ACCORDANCE TRANSPIRE MINI MARKET MARKET PROMISE ARCTER.	federal laws, verifications and public safety, and must be reasonable.
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Section A - Vehicle Owner Information Application Owner Local Name - Last First Middle Initial OR Business Name		e Transfer Original 77		Salvage Title Check if also IRP
· ····(e) On Dublices Name		1306		DINOPICCE (SE ACCIFE IN CHECOTORIA)
Co-Owner (if any) - Name - Last, First, Middle Initial		10/28/1922	0. <b>01.250.4</b> 50.023.6	6007 #artificares#artel@esparage
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STORING #35	City		State ZIP Code	Area Code-Telephone#
Section B - Vehicle Information				
VEHICLE IDENTIFICATION NUMBER (frame number of cycle/moped)	Year Make		Type (car. truck,van, et	tc) Color
1G1ZT52895F	2005 CHEV	ROLET MALTRU		
WI License Plate to Transfer - List both Plate # and Type	Temporary License Pla			TAN
			License plate	plates transferred between husband/wife. es cannot be transferred between other family members.
Vehicle kept in County City Village Town		Date First Operated t	hlavehicle in Wis, as resident	
PE WAUKESHA U U CONC	MOWOC	07/03/200	6	
Section C - Loan Information tro Secured PartyNumber(s) - Regulard List all SECURED PAR	TY NAME(S) (lienholders)	Street Address, City,	State 710 Code	
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Section D - Odometer Mileage				
Selling Federal and State law requires that seller sta	its the mileage in conne	ection with the transfer o	of ownership. Failure to	complete a mileage statement or
providing a false mileage statement may resul Exempt from odometer disclosure because	it in tines and/or impris	onment and may mak	e you liable for damaç	ges to your transferee (Purchaser).
	_ =	) or more model years (		ehicle weight rating exceeds 16,000 fbs.
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ection E - Vehicle Transaction	***	Tax Stateme		
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b. Less trade-in allowance	300000	Vehicle 199	S_BUTCK 2GAWS	S52M7X1
Note: WI Dealers need not complete Item c belo	v Camasas 2-Dal-120as 246		exemption code and reason	(386 instructions back of page 3)
		Licensed De	aler's Statement o	of Sale and Warranty vehicle described on this document to the purchaser(a) in on the Certificate of Title are paid.
Provide State and Exercise Confiner		named in section "A"	and I certify that all liens show	n on the Certificate of Title are paid.
a Las iligno de alles il cex bra polica bie. George de se rever chi		EVALD C	HEVROLET BUIL (See Instructions back of page	Area Code - Phone # (4141258 - 5000 Desirer # Desirer #
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Loan Filing Fee \$4	N/A	BRIAN WAG	ONER A	
License Plate Fee (See section "H")	N/A		(Print Name of Selling Deal	pr's Authorized Agent)
Miace/laneous Fees     Municipal Wheel Tax (See instructions)		V		
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Motor Carrier Class Fee (See section "H")	<u>n/a</u>	<ul> <li>All parties certify w</li> </ul>	vith their signature-that to	the best of their knowledge the information
Priority Service Fee \$4 (See address below)	19.50	statement has bee	on shown to the applica-	e and correct. The prior owners odometer of and a copy of this completed application.
	The same of the same after	COMMERCIAL CA	r statement has been fu ABBIEBS - I further certi	inished the applicant,
<ul> <li>Counter Service Fee \$5 (if you apply in person at DOT)</li> </ul>		motor carrier sare	IV TUES. MODIATIONS S	standards and orders, and declare that all exists with such requirements.
<ul> <li>Electronic Title/License Plate Filing Fee \$19.50</li> </ul>	···— <u>N/A</u>			
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Make check payable to: Registration Fee Trus		<b>- X</b>	e organicae andw	United At 1
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REGULAR SERVICE: Mail application and check for Title and Plate fees to: Wisconsin Dept. of Transportation, PO Sox 7949, Madison, Wt 53707-7949 129096

MISCONSIN TITLE &

PRIORITY SERVICE: Mail application and check with extra \$4 fee to: WI Dept. of Transportation, PO Box 7306, Madison, WI 53707-7306

SPECIAL PLATES: Mail entire application to: WI Dept. of Transportation, PO Box 7911, Madison WI 53707-7911

New License Plate No.

LEONARD A. JASTROCH GERALD L. LABARGE

/INCENT P. MEGNA CAREN M. APPEL JEAN J. BROWN JUSAN M. GRZESKOWIAK JSA L. HOLAHAN

AMELA W. FLORES

## JASTROCH & LABARGE, S.C.

A PROFESSIONAL SERVICE CORPORATION
ATTORNEYS AT LAW
P.O. BOX 1487
FREEDOM SOUARE
640 W. MORELAND BLVD.
WAUKEBHA, WISCONSIN 83187-1487

ATTORNEY VINCENT P. MEGNA

TELEPHONE 262-547-261 | FACSIMILE 262-547-6195

January 5, 2007

General Motors Corporation Chevrolet Motor Division Customer Assistance Center P.O. Box 33170 Detroit, MI 48232-5170

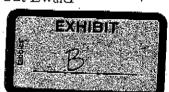
Re: Our Client:

Dear Sir or Madam:

This office has recently been retained by Our client has requested that we proceed on his behalf with a claim based on 15 U.S.C. 2301 et seq., commonly known as the "Magnuson-Moss Warranty Act". Our client purchased and took delivery of a 2005 Chevrolet Malibu, VIN 1G1ZT52895F. from Ewald Chevrolet Buick, Inc. on or about July 3, 2006.

It is our position that our client's 2005 Chevrolet Malibu qualifies for relief under the Magnuson-Moss Warranty Act. Our client is a consumer under the Magnuson-Moss Warranty Act. Said 2005 Chevrolet Malibu is a consumer product under the Magnuson-Moss Warranty Act. General Motors Corporation is a warrantor of said 2005 Chevrolet Malibu under the Magnuson-Moss Warranty Act. Ewald Chevrolet Buick, Inc. is a warrantor and/or supplier of said 2005 Chevrolet Malibu under the Magnuson-Moss Warranty Act. General Motors Corporation and its authorized dealer have been unable to remedy defects, malfunctions and/or failures to conform with a warranty or warranties with said 2005 Chevrolet Malibu within a reasonable time (our client has taken said vehicle into an authorized General Motors Corporation motor vehicle dealer for repair of the same repeatedly).

General Motors Corporation and its authorized dealer have failed to comply with obligations under the applicable written warranty or warranties and/or applicable implied warranty or warranties. Our client has revoked his acceptance of such vehicle, but Ewald



General Motors Corporation January 5, 2007 Page 2

Chevrolet Buick, Inc. has refused to accept return of such vehicle. Redress under the Magnuson-Moss Warranty Act is therefore appropriate. Please consider this letter as our client's request for relief under the Magnuson-Moss Warranty Act.

We hereby offer to return said 2005 Chevrolet Malibu in exchange for an appropriate refund, and/or to recover damages, pursuant to Magnuson-Moss Warranty Act.

If there is interest in resolving this matter amicably, please get back to us within ten days from the date of this letter. If we do not hear from you within that period, we will assume that our client's claim has been rejected and proceed accordingly.

Thank you for your anticipated immediate attention to this matter. If you have any questions or concerns, please do not hesitate to contact this office.

Sincerely,

JASTROCH & Labarge, S.C.

/INCENT P. MEGNA

VPM/nh

c: <u>Ewald Chevrolet Buick, Inc.</u>

### INFORMATION Redacted PURSUANT TO THE FREEDOM OF

## \_\_\_\_INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Bowman and Brooke ...

150 South Fifth Street, Suite 3000 Minneapolis, MN 55402 Phone: 612.339.8682 Fax: 612.672.3200 www.bowmanandbrooke.com

**New Suite Number** Bowman and Brooke LLP 150 S Fifth Street, SUITE 3000 Minneapolis, MN 55402 PLEASE UPDATE YOUR RECORDS

Denette J. Willie Direct: 612.339.8682 Email: denette.willie@bowmanandbrooke.com

April 26, 2007

VIA EMAIL: lora.d.hauswirth@gm.com

Lora Hauswirth General Motors Legal Staff 300 Renaissance Center, 24th Floor P.O. Box 300 Mail Code 482-C24-C66 Detroit, MI 48265-3000

Re:

v. General Motors Corporation

Vehicle: 2005 Chevrolet Malibu

VIN: 1G1ZT52895F GM File No.: 628962 Court File No.: 07CV416

Dear Lora:

Based upon the unfavorable repair history below, we negotiated a cash settlement of this claim for the total amount of \$10,000.00, inclusive of fees.

MO1 – Steering – Noise (2091) H21 - Brakes/Rotors - Wear (1327)

Please prepare and forward the draft below to our office:

1. A draft for \$10,000.00 made payable to: James Howden and Jastroch & LaBarge, S.C.

Vincent Megna Jastroch & LaBarge, S.C. 640 W. Moreland Blvd. Waukesha, WI 53187 TIN: 39-1382024

Odometer. 30,052 miles as of December 7, 2006

::ODMA\PCDOCS\MSP\435586\1

Thank you for your assistance. Please feel free to contact me if you have any questions or concerns regarding this matter.

Sincerely,

**BOWMAN AND BROOKE LLP** 

Denette J. Willie

Paralegal

DJW/djw

CHEVROLET MOTOR DIVISION 2005 MALIBU LS SEDAN 33U LIGHT DRIFTWOOD METALLIC /V6G GENERAL MOTORS CORPORATION
52E NEUTRAL CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HSWF8Z/FDR STOCK NO. DETROIT MI 48243-1114 VIN 1G1 ZT52 89 5F VEHICLE INVOICE 1AD57730771 MODEL & FACTORY OPTIONS MSRP INV AMT FLEET

1ZT69 MALIBU LS SEDAN 21150.00 18717.75 INVOICE 01/14/05

BQ2 AVIS RENT A CAR 0.00 0.00 SHIPPED 01/14/05

B37 FLOOR MATS 80.00 69.60 EXP I/T 01/20/05 SHIP-TO 45-164 AVIS COLUMBUS OH SHIP WT: 3161 HP: 32.9 MRM: 22030.00 CUST PO NUMBER: 5101416N0200000 DAN: 02001 MEMO 1070.25 TOTAL MODEL & OPTIONS 21405.00 18918.31 ACT 231 19543.31 DESTINATION CHARGE 625.00 625.00 TOTAL 22030.00 19543.31 PAY 310 19543.31 \* INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

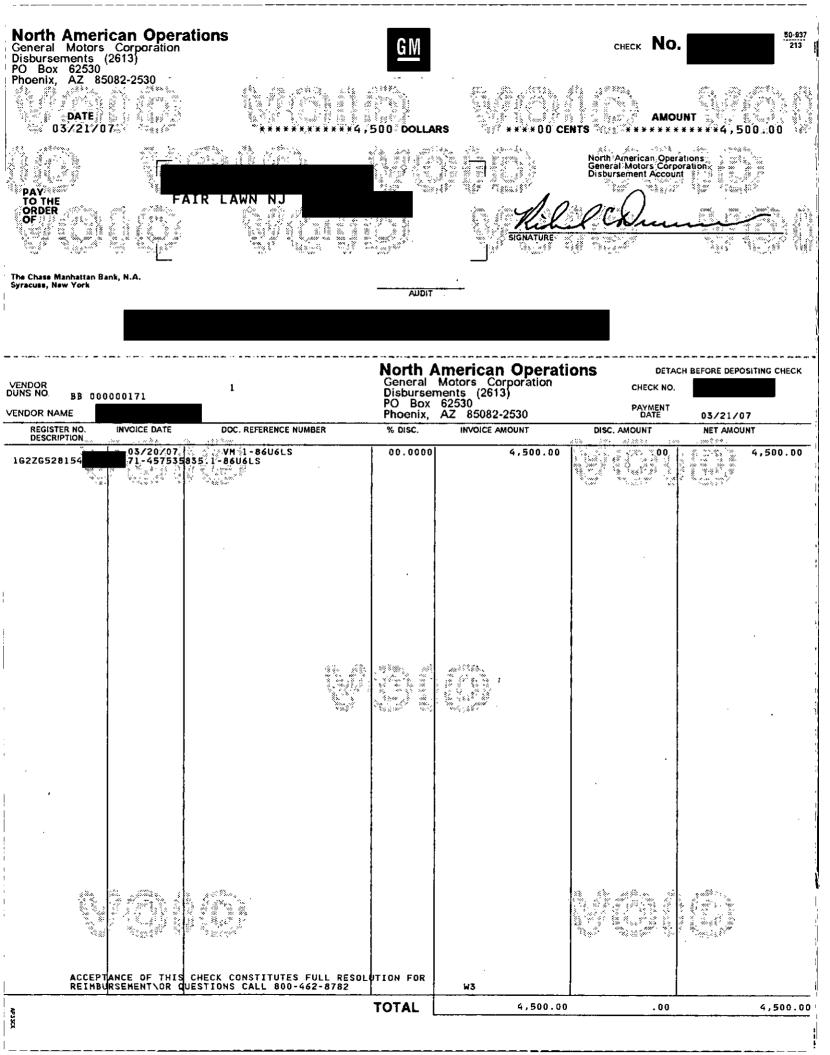
THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

REMIT TO GMAC NO. 007 VIN 1G1ZT52895F232821 \$ 19543.31 INV 1AD57730771 DUE 01/27/05 DEALER 04-681

WALDEN FLEET GROUP, INC.

North American Operations General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 50-937 CHECK NO. 213 DATE 03/21/07 71 7900 DOLLARS \*00 CENTS North American Operations General Motors Corporation Disbursement Account \*KIMMEL & SILVERMAN, 12-19 FAIR LAWN AVE FAIR LAWN NJ 07410 TO THE INFORMATION Redacted PURSUANT TO INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) The Chase Manhattan Bank, N.A. Syracuse, New York North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO. CHECK NO. BB 000000172 PAYMENT DATE VENDOR NAME Phoenix, AZ 85082-2530 KIMMEL & SILVERMAN, P.C. 03/21/07 REGISTER NO. DOC. REFERENCE NUMBER INVOICE AMOUNT INVOICE DATE % DISC. DISC. AMOUNT NET AMOUNT 2002 03/20/07 WM 1-86U6LU 71-457535835.1-86U6LU 00.0000 1,900.00 1,900.00 1G2ZG528154 ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 TOTAL 1,900.00 .00 1,900.00



ROBERT M SILVERMAN\*\*
CRAIG THOR KIMMEL\*\*

\* Member, PA Bor Member, NJ Bar \* Member, DE Bor Member, MY Bar \* Member, MD Bar \* Member, OF Bar \* Member, DC Bar \* Member, ZE Bar \* Member, CO Bar \* Member, CO Bar



### 1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 JACQUELINE C, MERRITT'
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TACHMAS F. BURNIS'
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WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

MARYLAND OFFICE, 10451 Mill Run Circle, Suite 400, Owings Mills, MD 21117, P (410) 356-8835, F (410) 356-8896

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

MASSACHUSETTS OFFICE, 45 Pond St, Swite 202, Norwell, MA 02061, P (781) 982-9112, P (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

March 1, 2007

VIA TELEFAX ONLY (866-592-1363)

Halima Shaw, Esquire BRC Legal Case Manager GM Business Resource Center

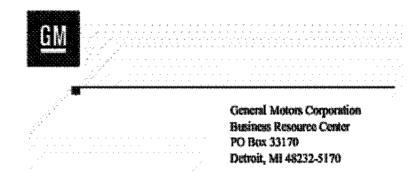
RE: I v. GM

Dear Ms. Shaw:

Please be advised that our client hereby accepts GM's most gracious offer to settle his claims against GM for \$4,500.00. This will further confirm that we have separately settled my firm's bill of attorney fees and costs for the sum of \$1,900.00. The car has about 12000 on the odometer and attached is the Registration. I will have David Kelly of my office telephone you tomorrow to touch base on consummating the settlement. Once again, thank you for all of your help in getting this matter expeditiously resolved and I look forward to discussing more cases with you as soon as you are ready.

Very truly yours,

Robert M. Silverman



December 26, 2006

VIA FAX ONLY

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

RE:

Service Request: 71-457535835

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528154

Customer Relationship Specialist: Halima Shaw

Dear Mr. Silverman:

This is to advise that General Motors is in receipt of the above referenced case dated December 26, 2006. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Copy of owner's current title and/or registration
Other:

Finance agreement
Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

**General Motors Corporation** 















### RELEASE OF LIEN INFORMATION

I	,
(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder N	arne)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regar	ding my loan account #(Account Number)
	(Account Number)
with	
(Lien holder Name)	
to General Motors Corporation, includi- loan payoff amount, and per diem infor	ng but not limited to a complete payment history of my account, a mation.
Date	
V	EHICLE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V6302006	

















# First Class Mail



## KIMMEL & SILVERMAN

30 East Butler Pike, Ambler, PA 19002

TO:

JAN 1 6 2007

General Motors Corporation C/O MSX International Attn: BRC Legal 1919 Concept Drive Warren MI 48091 ROBERT M. SILVERMAN'\* CRAIG THOR KIMMEL\*

Member, PA Bar Member NI Bar Member, DE Bar

Member, NY Bar Member, MA Bar Member, OH Bar

Member, DC Bar

Member, CO Bar

KIMMEL & SILVERMAN

### 1-800-LEMON LAW

www,lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888

JACQUELINE C. HERRIT ROBERT A. RAPKII HY DAVID RUBENSTEIN AMY D. COX LOUIS DOBL IR HILARY WHEATLEY TAYLOR BARRY R. WINDERMAN JACQUELINE BRADFORD PORRO MELISSA K. FIALA' IRA P. SMADES DAVID L. LIEBERMAN\*
ANGELA K. TROCCOL
FRED DAVIS ANNE WARD\*\*\*
JACQUELYN S. KERNECHEL\*
RONALD ROWLAND\*\*

F (215) 540-8817 WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005 NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344 MARYLAND OFFICE, 10451 Mill Run Circle, Suite 400, Owings Mills, MD 21117, P (410) 356-8835, F (410) 356-8896 DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476 MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

January 8, 2007

General Motors Corporation c/o MSX International Attn. BRC Legal 1919 Concept Drive Warren MI 48091

> RE: Shore v. General Motors Corporation VIN #1G2ZG528154

Dear Sir/Madam:

I am writing this letter as an effort to work out a pre-litigation settlement of the above captioned matter. I have enclosed the sales and servicing documentation submitted by the client. As you will notice from your Warranty History as well as any dealership records you review, my client's vehicle is a presumptive lemon.

Plantiff hereby demands a statutory repurchase of the vehicle, plus payment of counsel fees and costs in the bottom line of \$1,900.00. I would also be willing to discuss a vehicle swap, but only if the terms are favorable to my client/who is a loyal General Motors Customer. I look forward to discussing this case at your earliest convenience.

Very truly you

RMS/tml Enclosures



1

# GM Vehicle Inquiry System Summary

<u>Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title</u>

### <u>Help</u>

VIN:	1G2ZG	3528154							
		VEHIC	LE IN	FORMATION					
Merchandising Model:	2ZG	69 -2005 G6 - 6CYL SE	DAN		War	ranty	Start Date :	05/	25/2005
BARS Order Type:	70 -	RETAIL - STOCK							
Delivering Dealer :	TRUCKS CORP.		AC GMC	Selling Source :			16 - PONTIAC		
	CED	ROUTE 10 PAR KNOLLS , NJ 079	27		Site Code:			34729	
(973) 267-1100			Business Associate Code:			116921			
Service Contract :	No	Branded Title :	No	Warranty Bloc	:k :	No	PDI Status	s :	Paid

### **REQUIRED FIELD ACTIONS**

Туре	Number	Description	Posted Date	Status
YT	<u>05548</u>	ENGINE HARMONIC BALANCER NOT SEATED **EXPIRES AUGUST 31, 2006**	N/A	Closed

### SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

### ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

### **APPLICABLE WARRANTIES**

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	05/25/2005	10 miles	05/25/2008	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	05/25/2005	10 miles	05/25/2011	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	05/25/2005	10 miles	05/25/2013	80010 miles
36/50000 CALIFORNIA EMISSIONS	05/25/2005	10 miles	05/25/2008	50010 miles
84/70000 CALIFORNIA SELECT COMPONENT	05/25/2005	10 miles	05/25/2012	70010 miles

#### **CLAIM HISTORY**

R.O Date	R.O Number	Туре	Labor Operation	Odome Readi	
11/21/2006	099269	#	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	11205	miles
10/30/2006	098866	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	10755	mil <b>e</b> s
10/30/2006	098866	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	10755	miles
10/18/2006	098678	#	E1707 - FRAME, ENGINE - COMPLETE - REPLACE	10422	miles
10/18/2006	098678	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	10422	miles
10/10/2006	098520	#	E3920 - MOUNT ASSEMBLY, FRONT STRUT BEARING - RIGHT - REPLACE	10422	miles
10/10/2006	098520	#	B1710 - HINGE, HOOD - RIGHT - REPLACE	10422	miles
10/10/2006	098520	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	10422	miles
10/10/2006	098520	#	A9119 - PANEL, FENDER - REPAIR	10422	miles
10/10/2006	098520	#	E3921 - MOUNT ASSEMBLY, FRONT STRUT BEARING - LEFT - REPLACE	10422	miles
09/29/2006	098360	#	C2500 - PAD, INSTRUMENT PANEL - REPLACE	10129	miles
06/20/2006	096470	#	H0137 - ROTOR ASSEMBLY - REAR - BOTH - REPLACE	7296	miles
03/01/2006	067362	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	5324	miles
03/01/2006	067362	#	Z7905 - 5-DAY COURTESY TRANSPORTATION	5324	miles
12/28/2005	065935	#	R0760 - RADIO, REMOVE AND REPLACE	3886	miles
12/12/2005	065515	#	J4640 - MOTOR ASSEMBLY, STARTER - REPLACE	3886	miles
12/12/2005	065515	#	Y0042 - 05548 - CUSTOMER SATISFACTION PROGRAM - RETORQUE HARMONIC	3886	miles
12/12/2005	065515	#	R0763 - RECEIVER, RADIO - INSTALL	3886	miles
12/12/2005	065515	#	E9422 - LOWER CONTROL ARM REPLACE - BOTH	3886	miles
12/12/2005	065935	#	R0755 - RADIO RECEIVER-RETURN TO AC/DELCO ESC- INCOMPLETE EXCHANGE	3886	miles
04/22/2005	059518	I	Z6999 - PDI RELATED FLUID ADDS	3	miles
03/31/2005	A81911	ĭ	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

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Motor Vehicle Commission			ERSEY
LEASED VEHICLE REGISTRATION			
<b>副於短起的所然</b>			H
PLATE NO: 102ZGB281B4	GÖÖ	D THRU: 03	/2007
	26 PAS CC:	WC:7 ISENGER	AX:2 07
EAST HANOVER NJ FEE: 58.0		FWAL	PT:PR

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<u>'</u>

# LEASE GMAC SMARTLEASE® — Monthly Payment

LESSEE (and CO-LESSEE) ("You") name and address, including county

FAIRLAWN NJ

LESSOR (Retailer) name, address, and telephone number

NORMAN GALE OLDSMOBILE 1247 ROUTE 10 CEDAR KNOLLS NJ 07927

This is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and back.

NEW 2005 PONT	TAC G6	Any Sny			Milieage				
<del></del>		1 101 301	10220320	134	40	<u> </u>	<del></del>	∐ Busi	ness or Agriculture
Transmission Bra □ Aŭtomatic □ Power □ Manual □ Manua	kes Steering M	assisted	r Conditioning □ Ye§X □ No	☐ Livery [	☐ Daily rental	neter	ll, family, or hous	age	□ Demonstrator □ Unknown 22230
Decide Histaned Options.									
		an a	ONSUMERALEA	SÍNGA (AT DISA)	ण्डा <u>।</u> । १३				a. 英语 英语 人名
Amount Due at Lease Signing or Delivery (Itemized Below)*	\$257.00 <sub>due</sub>	, followed by 26tl	35 payments o	Disposition fee	e (if you do	\$ \$	N/A (The paid	amount	you will have nd of the lease.)
	The total of your month.	<del></del>	·			Total \$	<u> </u>	\$	10090,00
Amount Due at Leace Signi	ing or Dollyon.	*itemization	of Amount Due a						
Capitalized cost reduction  First monthly payment  Refundable security deposit.  Title fees	50', 'NJ TIRE FEE'	\$ \$ 7.50 \$ \$ \$ \$	N/A N/A 81.00 N/A 75.00 N/A	Net trade-in allo	wance ncash credits.	•••••	· · · · · · · · · · · · · · · · · · ·	· \$	
Number of Engine Cylinders 6   Steering Mechanism   Air Conditioning   Alifomatic   Power assisted   Power a									
	THE WITHOUTH OF ALLY HOLLINGE	riii alivivarice, leva	io, noncash cremi	. OF CASH VOLLDAV	that reduces tr	IO AFACE CONITOLIZA	d 000t :	•	
Residual value. The value of	the vehicle at the end of the	ng your base mont! Hease used in calc	nly payment ulating your base :	monthly payment		* * * * * * * * * * * * * * * * * * * *		•	
The lease term	arged in addition to the deprents. The depreciation and nonths in your lease	reclation and any ar any amortized amo	nortized amounts unts plus the rent	charge		•••••••••••••••••••••••••••••••••••••••		= \$ + \$ = \$ + \$ + \$	1982.92 9252.00 36 257.00
Total monthly payment	· · <u>· ·</u> · · · · · · · · · · · · · · ·	**********	• • • • • • • • • • • • • • •					+ \$ = \$	
Excessive Wear and Use. You of Purchase Option at End of L	ination. You may have to p tual charge will depend on may be charged for excessive lease Term. You have an op	when the lease is wear based on our s tion to buy the vehice	harge if you end terminated. The tandards for norma cle at the end of the	this lease early.] earlier you end t  I use and for mileague lease term for \$	he charge ma he lease, the g le in excess of 13144	greater this charge 12000 mi	al thousand dol le is likely to be lies per year at the	rate of \$	•

. .

					,
1. ITEMIZATION OF GROSS CAPITALIZED COST.  Agreed upon value of the vehicle	. 19927.23 <b>7</b> .0	CHARGE FOR FINES. If the mptly, we may pay it. Each	ne government places a f	ne on the vehicle	armora de a mina mana despe que en la 1 de maio
GMAC administrative fee License/registration/title fees Sales tax.	\$ 695.00 pro	mptly, we may pay it. Each	h time we pay a fine, you	will pay us the fir	e and you do not p ne plus \$20.
License/registration/title fees	CONTRACTOR OF THE PARTY OF THE	GOTTONAL LIES AND DE			- p 4-0.
Sales tax.  Other tax (describe) N/A  Optional service contract	\$478.65 ins	urance, if you sign below	SABILITY INSURANCE.	We do not req	uire life or disab
Other tax (describe)	φ · · · · · · · · · · · · · · · · · · ·	Will include the promium	in b. 2 g (/10 -0)	relaye(s) Check	KOO TOT THA JAASA to
Optional service contract	\$ Sign	this lease describes the bunts due besides the bas	e coverage(s). The insur	ance may not	you receive when cover taxes and o
Optional life insurance	s N/A	• • •	A balling	•	The stance and of
Optional disability insurance.	\$ N/A Ins	urer Name	N/A		
W/A		AddressN/A	N/A		
M/A + \$	\$ <u>N/A</u> \$ 21100.88 □L	<del></del>			
Gross Capitalized Cost = \$	<u> </u>	ife Insurance (□ Lessee	☐ Co-Lessee ☐ Both)	Premium	\$N/
2. THE VEHICLE YOU ARE TRADING.	a.c	lioobilika laassa 4		overage Limit	sN
(year) (make)	(model)	isability Insurance (Lesse		Premium	\$N/
Gross trade-in value	N/A L	essee's Signature	N/A Monthly C	overage Limit	\$
Payoff	N/A Co-l	essee's Signature		——— Age	N/
Net trade-in value	N/A-			Age	N/
	9. <u>w</u>	VARRANTY AND EXCLUSIVE below.	SION OF WARRANTY, Y	ou have the bei	nefit of any warra
3. TOTAL COST OF THE LEASE (if you are never in default, and you use the vehicle at scheduled lease end).	a vuui oomaa ta ana				or any mana
Amount due at lease signing or delivery	1600.00	andard/nanufacturer's wa	ırranty		
Amount due at lease signing or delivery		anty nanara that are a			
Security deposit and any life or disability insurance \$.	We s	anty papers that are separ tre giving you a warranty th	rate from this lease state	any coverage lim	nits.

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The second

4. OFFICIAL FEES AND TAXES. You will pay all government license, title, ragistration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the	10. OPTIONAL SERVICE OR MAINTENANCE CONTRACT. N/A
government levies on you, the vehicle, or us (except our net income taxes). We may change your mappinion this taxes and taxes.	Name N/A
TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE \$ 634.65	If you are buying a service or maintenance contract now, you may pay for it at lease signing
	you do not, the price will be in the capitalized cost, and you will pay rent charges on the price
Registration fees	J1. ASSIGNMENT BY LESSOR.
License fees. \$ N/A  Sales/use taxes (including tax on capitalized cost reduction) \$	If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle
Sales/use taxes (including tax on capitalized cost reduction)	
	☐ If this box is checked, GMAC helped to arrange this lease and Lessor (Retailer) will assign
Personal property taxes region . region	it and sell the vehicle to Central Originating Lease Trust.
Personal property taxeour FEE \$ N/A Other (describe) \$ 75.00	☐ If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to
5. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due,	☐ If this box is checked, Lessor (Retailer) intends not to assign this lease.
you will pay a late charge of 5% of the part of the payment that is late.	Assignee's address and telephone number
6. EXCESS MILEAGE CHARGE. The total allowed mileage on the odometer at lease end is:	K/A
Starting odometer mileage	N/A
Standard mileage allowance + miles	11/12
Purchased extra miles. + H/A miles Total allowed mileage	The assignee may designate Vehicle Asset Universal Leasing Trust, or its trustee, as age
Total allowed mileage = 50040 miles.	to hold title for the benefit of the assignee on the vehicle's certificate of title and/registration.
You prespaying \$ for extra miles. At scheduled lease end, we will credit you with	The sale and assignment will not be considered to change materially your duties, burden,
\$ per mile for each unused extra mile you purchased. There will be no credit if the	risk under this lease. Neither the assignee nor Vehicle Asset Universal Leasing Trust w
lease ends early, you buy the vehicle or the vehicle is a total loss.	have to make any repairs to the vehicle, get any insurance, or perform any service Less has agreed to perform under this lease. You will look only to Lessor for these services.
The excess mileage charge is \$ per mile for each mile beyond miles	After assignment, GMAC will service this lease, if GMAC is the assignee or if GMAC helped
If the lease ends early, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.	arrange this lease. You must then make all payments to GMAC (for its or the assignee's accour or as otherwise directed. If we assign this lease, you will not receive notice of assignment
THIS IS THE KATTIDE ACCREMENT THE LAND AND THE HEADY	
writing and signed by you and us. No oral changes are binding. We may delay or refrain from	and us relating to the lease of the vehicle. Any change to the terms of this lease must be in enforcing any of our rights under this lease without losing them. Lessee (and Co-Lessee) initials
NOTICE TO LEGGE 4. Do Not below the second of the second o	
NOTICE TO LESSEE. 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2.Y	OU ARE ENTITLED TO A COPY OF THIS AGREEMENT.
YOU SIGNED THIS AGREEMENT AND RECEIVED A CORVAT	OLLS NO OF TO SOOT
YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT CEUAK KE	ON 99 20 2005
	(10)
LESSEE:	NOTICE: THE LESSEE AND THE LESSOR SHALL BE ENTITLED TO REVIEW THE
BY:	CONTRACT FOR ONE BUSINESS DAY BEFORE SIGNING THE CONTRACT. Lessee and any Co-Lessee acknowledge that they have had at least one business
CO-LESSEE	day to review this lease before signing it.
BY:	Lessee (and Co-Lessee) initials
NORMAN GALE OLOSHOBILE	
LESSOR:BY:	TITLE:DATE: 05/26/2005
Lessor assigns all right, title, and interest in this lease to the party identified in this lease as the	intended assignee, under the terms of the lease plan dealer agreement as in effect from time t
time with the assignee (the "Dealer Agreement"). Lessor also assigns all right, title, and interest under the terms of the Dealer Agreement.	in the leased vehicle to the party identified in this lease as the intended assignee, or its designee
NORMAN GALF OLDSMORILE	
LESSOR:	<u> </u>
SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS IN	CLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.
671 SLM-NJ 8-98 (9) (For use in the State of New Jersey)	ANGERT AT BEET AS A S. S.
	40)
and the control of the	QUADRUPLICATE ORIGINAL : I FSSEP

The second secon

Lease Agreement 8





PAGE PONTIAC BOGOTA

SIFFORD PONTIAC-GMC, Inc.

250 W. Fort Lee Road / BOGOTA, N. J. 07603 / Telephone (201) 342-2300

## FACSIMILE COVER SHEET

DATE 12-28-06	
THE FOLLOWING PAGES ARE BEING TRANSMITTED	
10:	
ATTN: Haling	
FROM: Sifford Pontine Services	
*************************	÷
WE ARE TRANSMITTING PAGES(INCLUDING THIS COVER PAGE)	



# SIFFORD PONTIAC GMC INC.

250 West Fort Lee Road BOGOTA, NJ 07603



GTO • Grand Prix • G6 • Vibe • Torrent • SV6

Bus. Phone (201) 342-2300 FAX (201) 342-3489





#### PNCS99269

Do one thing. Do it well.

250 West Fort Lee Rd. Bogota, NJ-02603

phone (201) 342-2300 fax (201) 342-3489

### 

31349	GEORGE LOD		NO.	11/21/06	PNCS99269
	YEAR / MAKE / MODEL	MILEAG	11,205	GRAY/	STOCK NO.  DELIVERY MILES
FAIR LAWN, NJ	05/PONTIAC	/G6/G6 GT SEDAN		SELLING DEALER NO.	PRODUCTION DATE
	1 G 2 Z G	5 2 8 1 5 4		R. O. DATE	
R QUEINESE PHONE	GOMMENTO	Land Association		11/21/06	MO: 11207
JOB# 1 CHARGES	***			· · · · · ·	
LABOR  J# 1 06PNZ00 DIAGNOSE STEERING  CUSTOMER STATES:RATTLE IN STEERING AND BINDING IN AM WHEN COLD OUTS TECH FOUND POWER STEERING RACK B REPLACE POWER STEERING RACK	TECH(S NG-SOP IDE	):474.,	WARRANTY		
PARTSQTY FP-NUMBER	RIPTION 6.508 RETURN	TOTAL - PARTS	WARRANTY WARRANTY 0.00		·
JOB# 1 TOTALS					
JOB# 1	JOURNAL PREFIX	PNGS JOB# 1 TOTAL	0.00		
ESTIMATE					
THANK YOU. WE APPRECIATE YOUR BUSINESS!		TOTAL LABOR TOTAL PARTS	0.00		
CASH [] CHECK [] CREDIT CARD []		TOTAL SUBLET TOTAL G.D.G TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00 0.00 0.00		
*****GENERAL MOTORS WILL SEND YOU A SURVEY SATISFACTION WITH OUR SERVICE DEPARTME	NT. YOUR	TOTAL MISC DISC	0.00 0.00		
COMPLETE SATISFACTION IS OUR GOAL. PLE KNOW IF THERE IS ANY REASON YOU CANNOT SURVEY OUT COMPLETELY SATISFIED	ASE LET US	TOTAL INVOICE \$	0.00		
= 21FFORD PONTIAC SMC INC Www.shopstfford.com 201 342-2300					
• • • • • • • • • • • • • • • • • • •					

PAGE 1 OF 1

99269 <sup>[</sup>







phone (201) 342-2300 fax (201) 342-3489

	250 West Fort L	ee Rd. Bogota	, NJ 07603	phone (20	1) 342-2	2300 fax (201)	342-3489		
			•	•					
RECOMME	ENDED SERVICES ON OPERATION DESCRIP	TION MO/N	NI TOTAL	OPERAT	ION	OPERATION (	ESCHIPTION	MO/MI:	TOTAL
OOPNZD1						18,000(6K) M	ILE SERV	МІ	79.95
00002012	72,000(3/4) William Serv		.						
		'		<u></u>			1.		
SERVICE I	The second state of the se			CHNICIAN TY	ne l	OPERATION		ATION DESCRIP	TION
DATE		MILEAGE A		CHNICIAN TY 674	W 06	PNZ00	DIAGNOSE	STEERING	TION .
10/30/0	·			674 635		PNZOOENTRPRSI PNZO	ENTERPRIS DIAGNOSIS	E RENTAL	
10/18/0	1	10422	1	450	W 80	PNZČOENTRPRSI PNZČO		E RENTAL	
10/10/0	98520	10422		674 330	W 011	PNZOOO	SQUEAKS/I	RATTLES	
SALESPERS	ON NO.		SE	RVIC	ΞĒ		STATE R	EG# 01361 <i>A</i>	
	G2ZG528154	YEAR/MAKE/MOD		CT SEDAN		PRODUCTION DATE	STOCK NO.	· riceliëe Mo	99269
	G2ZG3Z8134	OS/PONT	IAC/G6/G6	SERVICE COI	NTRACT	DELIVERY DATE	DELIVERY MILES	SELLING QEALER NO	
			GOLOH 31	349	166	NTHACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
	AIR LAWN, NJ		GRAY/					ADVIDOR	<u> </u>
1.07.	Chic meterity 1-to		TIJRBO M/MC	ZZ Y	Y	1,000	662	GEORGE LO	DDER
^ / 🖟	ENDENDE ANONE L'AUSINESS	PHONE			set forth to be	by you, together with	the fumishing by you	of the necessary parts of ad availability of parts of	and other meterial r material for any
/	ME RECEIVED   DATE/TIME PROMISED	PRIORIT	reason; that you responsible for lo	neither Assumer or autho se of damage to the abo	riza any oliver ve velijiste, or i	by you, together with far any delays occused by a person to assume for you a relicies loft thoroin; in case of ablicie to secure the smouth of the person and to secure the smouth of the smouth of the secure the secure the secure the secure the secure the secure that the secu	ny liability in connecti of fire, their or other o	ion with such repair; ma ause beyond your contro	you and not be if; that an express
	07:40am 11/21/06 06	LABOR RATE	mochanic's lies is	thereby Administration	etise numnae	atticle to secure the emount of testing and/or inspecting	of repairs thereto; the such vehicle.	at your employees may o	operato the obove
APPOINTMENT		DABON HATE	$\perp$					1120	7
No			TX-						
	GINAL CUSTOMER ESTIMATE:	TOTAL			•			<i>x</i>	
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OF CAN	6PNZ00	NOSE STEEL	RING		TETRALINE INTERNATION	$\Omega_{\alpha}$	. 100	haus	02
CUSTO	MER STATES:RATTLE IN S	TEERING-SOF	•			TRION	2_  K4	paus —	
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NEEDED SERVICE		PART NUMBER	PARTS COST	LABOR TIME	TABOS: COST	TOTAL	S. Wallet		787.7ZT
7.00	STRAKEN THE PER 1	Paro		 	The second secon	. *		4CYE	0007
Wirlanty Faris Returned	1/14	PAT PATE PLO NO. 99269 PULL OFF	<u> </u>					6CYE	
Pate Want	· · · · · · · · · · · · · · · · · · ·	#199 Shore	3 .	   				V/5	
SHO IS VON	· ·	. JOH	· · · · · · · · · · · · · · · · · · ·	444 in 10 in				V/8	
9 20 mar.								P/S	
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CONDING BATTE	1 SZN	MING - MOZN COUR						AfR	
CAUST. MACIL WINDS	WIM	COLD CONDITIONS						ccc	
CORREAD BRAS	BALK		111	-				FWD	
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PNCS98866

250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

GUSTOMER NO. 31349	GEORGE LODDE		62 TAB NO.	11/01/06	INVOICE NO. PNCS98866
J = J   J		CENSE NO.	MILEAGE	TT/OT/OO	STOCK NO.
			10,755		
	YEAR / MAKE / MODEL			DELIVERY DATE	DELIVERY MILES
FAIR LAWN, NJ	05/PONTIAC/G	GG GT SED	AN		
TAIN EARN, NO	VEHICLE I.D. NO.	30154		SELLING DEALER NO.	PRODUCTION DATE
•	1 G Z Z G 5	<u> </u>		B. O. DATE	
	F. T. E. NO.	P. O.	NO.	10/30/06	
RVEINESE PHONE	COMMENTS			10/ 30/ 00	
					MO: 1075
OB# 1 CHARGES					
<b>-</b>	0				
ABOR	· · · · · · · · · · · · · · · · · · ·				
# 1 06PNZ00 DIAGNOSE STEERING CUSTOMER STATES:HARD TO TURN 15	E TUTNO IN AM LINCAL COL	4	WARRANTY		
OUTSIDE HEARS SNAP NOISE WHEN TO	IDNING I INING TH WA MUCH COL	"n			
OUTSIDE HEARS SNAP NOISE WHEN TO TECH FOUND POWER STEERING ASSIS	MOTOR NOT WORKING				
CORRECTLY-SHARTED INTERNALLY					
REPLACE POWER STEERING ASSIST MO	DTOR AND CALIBRATE STE	ERING			
POSITION SENSOR					
ARTSOTYFP-NUMBERDESC	RIPTION	INIT PRI	CF.		
I 15775370 MOTO	R 6.605		WARRANTY		
		TOTAL - PAR	TS 0.00		
OB# 1 TOTALS					
OB# 2 CHARGES	1 JOURNAL PREFIX PNO	S JOB# 1 TOT	AL 0.00		
JB# 2 CHARGES					
ABOR					
ABOR # 2+80PNZ00ENTRPRSE ENTERPRISE RENTAL	TECH(S): 62	4	WARRANTY		
PROVIDE RENTAL		•	IN O I I MAIL I		
2 DAYS RENTAL @ \$37_00/DAY=\$74.0	10				
D669637-1G2ZG558464					
UBLETPO#VEND INV#-INV.DATE-DESC	RIPTION				
70390 11/01/06 RENT	AL /D669367		WARRANTY		
	m.	TOTAL - SUB	LET 0.00		0
NB# 2 TOTALS	,				
Maria de la maria della maria					
JOB#	2 JOURNAL PREFIX PNC	S JOB# 2 TOTA	AL 0.00		
'					
STIMATE JSTOMER HEREBY ACKNOWLEDGES RECEIVING		••••			
ORIGINAL ESTIMATE OF \$0.00 (+TAX	)				
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250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

ľ	イニククいいいき	IDED SEHVICES	

OPERATION	OPERATION DESCRIPTION	MOXIM	TOTAL	OPERATION:	OPERATION DESC	RIPTION	MO/MI:	TOTAL
00PNZD12K	12,000(GK) MILE SERV	MI	79.95	00PNZF18K	18,000(6K) MILE	SERV	MI	79.95
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1					,			
<u> </u>		****						

#### SERVICE HISTORY

	DATE:	DEPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
	10/18/06	98678	10422	662	635	w	06PNZ0	DIAGNOSIS
		0000	10433	663	459	w	80PNZOGENTRPRS	
	10/10/06	98520	10422	662	674 330	W	06PNZ00 01PNZ000	DIAGNOSE STEERING SOUEAKS/RATTLES
- 1		,			459	w	80PNZOCENTRPRS	
ı					430	W	01PNZ51	DASHBOARD
- 7								

<u> </u>						430			W		NZ51		<b>ASHBOAR</b>	D	11.7.
SALESPER	SON NO.			5	Ē	R	٧	Ϊ	C	E		S	ATE R	EG# 01361A	\
- 4	1 <b>G</b> 220	5528154	MODEL NTIAC/G	6/G(	6 GT	SEDAI	N			PRODUCTION DATE	STO	CK NO.	LICENBE NO.	98866	
1 <sup>2</sup> /N						134		ice c	ONTRA	OT .	DELIVERY DATE	BEL	IVERY MILES	SELLING DEALER NO	
υ. •	FAIR LA	WN. NJ		COLOR	RAY	7				CONT	TFIAGT NO,	EXP	PATION DATE	EXPIRATION MILES	TAG NO.
43/				TURBO		NZZ	AIR CON	D. P.	Y	TRANS A	MILEAGE 11,000		150R NO.	GEORGE LO	DDER
,	RESIDENCE PH		NESS PHONE	lor euch	i repair,	, and ag	roo: that y	ou ora	not rea	ol eldienog	nne by you, togother with I or any delays coused by u reen to assume for you at	nava!!	dbility or delaye	id avallability of parta or	material for en-
	09:02a	m 10/30/06	06:00pm	median	sible for Ho's lien	idea or d Janeti Ri	damaga to by ácknowi	the at edged	ova veh on tho	icie, or erți above vehi	cles left therein; in case o cle to secure life amount tosting and/or inspecting :	film, t of repa	thaff or other ca oirs (herolo: that	use beyond your control:	that an exercise
APPOINTMENT  Yes			LASOR BATE	Vollicia	OIT SITTER	ara, rugriv	asina ni ela	-waan	oni 101	DUIDOGO DI	testing angrer mapacing a	tuch v	eblaia		·
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OF	RIGINAL C	USTOMER ESTIMATE	: TOTAL 0.00								10756				
C*	06PNZ00	DIATES:HARD TO	AGNOSE STE	ERING	M20140 38420	(1946)									•
OUTS	IDE-HEAD	RS SNAP NOISE	WHEN TURNIN	NG IN AN G	VI <b>V</b> VI	HEN	COLL	,							
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Byonhs and Brownias ERANTHOLIC COS 7279 Q (1204)

PAGE 1 OF 1

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PNCS98678

Do one thing. Do it well,

250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

31349	GEORGE LO	ODDER 662	TAG NO.	INVOICE		INVOICEN	
	LABOR RATE		ILEAGE	COLOR	19/06	PNCS STOCK NO.	98678
	YEAR / MAKE / MOD	l.	10,422	GRA			
AIR LAWN, NO		<sub>EL</sub> <u>AC</u> /G6/G6 GT SEDAN		DELIVERY	DATE	DELIVERY N	VILES
AIN CAMA, NO	VEHICLE I.D. NO.			AFLUNC (	MALER NO.	PRODUCTIO	ON DATE "
	F.T.E.NO.	G 5 2 8 1 5 4					
		F. O. NO.		10/	8/06		
RUBINESC MIGNE	COMMENTS		11.1	,		MO.	1045
B# 1 CHARGES						MO:	1042
BOR DIAGNOSIS 1 06PNZO DIAGNOSIS CUSTOMER STATES:RATTLING N IN RAIN SEEMS MUCH BETTER BAFFLE BROKE LOOSE INSIDE   GAIN ACCESS TO R/FRT INNER FILL WITH FOAM	DISE OVER BUMPS R/FRT INNER ERAME	(S):635 .	- Warranty				
# 1 TOTALS	·	••••					
# 2 CHARGES	JOB# 1 JOURNAL PREFI)	K PNCS JOB# 1 TOTAL	0.00	,			
OR 2+80PNZOOENTRPRSF ENTERPRISE RENTAL PROVIDE RENTAL D-669299 1DAY @ 37.00	James James A TECH	S):459	WARRANTY				
LETPO#VEND INV#-INV.DATE 70273 10/19/06	KEN170009299	TOTAL - SUBLET	WARRANTY				
	OR# 2 JOURNAL PREFIX	PNCS JOB# 2 TOTAL	0.00				
IMATE OMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00	(+TAX)					·	
K YOU. WE APPRECIATE YOUR BUSINESS!		TOTAL LABOR	0.00				•
[ ] CHECK [ ] CREDIT CARD [ ]		TOTAL SUBLET TOTAL G.O.G. TOTAL MISC CHG.	0.00				
****GENERAL MOTORS WILL SEND YOU A SL SATISFACTION WITH OUR SERVICE DEP	DINENT VALID	TOTAL MISC DISC TOTAL TAX	0.00 0.00 0.00				
COMPLETE SATISFACTION IS OUR COAL KNOW IF THERE IS ANY REASON YOU C SURVEY OUT COMPLETELY SATISFIED!*	PLEASE LET US	TOTAL INVOICE	\$ 0.00				
SIFFORD PONTIAC CM www.shopsifford. 201-342-2300	C INC. COM						
CUSTOMER SIGNATURE							







250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3439

ĸ⊑	COMI	MENDED	SERVICES

OPERATION:	OPERATION DESCRIPTION	MOMM	TOTAL	OPERATION	OPERATION DESC	RIPTION	MO/MI	TOTAL
00PNZC9K	9,000(3K) SERVICE	MI	11.20					
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#### SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN.	TYPE	OPERATION	OPERATION DESCRIPTION	100
09/29/06 06/20/06	98360 96470	10129 7296	662 662	672 672 672 597 597	ก≰วกุ	01PNZ000 06PNZ00 00PNZA3K 05PNZ00 06PNZ00	SQUEAKS/RATTLES DIAGNOSE STEERING 3,000 (3K) SERVICE BRAKE DIAGNOSIS DIAGNOSE STEERING	

SALESPERSON NO.

SERVICE

STATE REG# 01361A

27 12221 2742	70111101		_		• -		-		Ψ,	~ ı ı⊷ ı ∧ı	-C# 0 100 1A	
	4 O O 7 O C O O 4 C 4	MAKE/MODEL /PONTIA:	C/G6	GG GT S	EDAN			PRODUCTION DATE	STO	K NO.	BSHORE	98678
[ .		,	JUSTUN	31349		E CONTHACT		DELIVERY DATE	DEL	VERY MILES	i seluing dealea no.	R. O. DATE 1 0/1 8/06
	FAIR LAWN, NJ			AY/			CONT	RACT NO.	EXP	RATION DATE	EXPIRATION MILES	TAG NO.
		Ť	URBO	PNZZ	Y COND.	P.S. Y	A	10,422		62 62	GEORGE LOD	DER
	BUSINESS PHONE   BUSINESS PHONE   DATE/TIME PROMISED   D6:00pm   D7:00pm   PRIORITY	or suon sesson; ti osponsit nechanic	nation, and agrae hat you nation as ble for less at dan o's light to agraby.	refime of tege to selenge	nuthorize any nuthorize any ne above vehicle ged on the ab	other per other per o, or artic love vehic	ony delays caused by usen to essume for you ar des left therein; in case of the to secure the amount i	navail y Ilab lire, t	ibility or delaye lity in connection left or other co les thereto: that	of the necessary parts and discontinuous parts of discontinuous repair; that yours control; your employees may op.	material for any rou shall not be that an express	
APPOINTMENT  X Yes	LABOR		rehigia ar	n ateboria i Nationalia.	n në Kisa	Mara laraha ar	room of	esting and/or inspecting a	uch w	hide.		

ORIGINAL CUSTOMER ESTIMATE:

TOTAL 0.00

C \* 06PNZ0
CUSTOMER STATES:RATTLING NOISE OVER BUMPS
IN RAIN SEEMS MUCH BETTER

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PAGE 1 OF 1

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STRAIGHT FRAT PRICE	3 Shore		ļ 			 	
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Do one thing. Do it well.

250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

GUSTOMER NO. 31349	ADVISOR		TAG NO.	INVOICE	DATE	INVOICE NO.
<u> </u>	GEORGE LODE	DER (	62 MILEAGE	10/	18/06	PNCS98520 STOCK NO.
	, i		10,422	GRA	Y/	
	YEAR / MAKE / MODEL  OS / PONTTAC /	/G6/G6 GT SEC	ΔN	DELIVER	YDATE	DELIVERY MILES
FAIR LAWN, NJ	VEHICLE I.D. NO.			SELLING	DEALER NO.	PRODUCTION DATE
	T.T.E.NO.	5 2 8 1 5 4	NO.	R. O. DAT	F	
			140.		10/06	REPRINT# 1
םטסואבסס ריופאב	DOMMENTO	,				MO: 10435
JOB# 1 CHARGES						7.01 20133
ABOR						
# 1 06PNZ00 DIAGNOSE STEERING CUSTOMER STATES: KNOCKING NOISE WHEN TECH FOUND UPPER STRUT MOUNTS NOISE REPLACE RIGHT UPPER STRUT MOUNT, BE	TECH(S) N TURNING		WARRANTY			
PARTSDESCRIF	TION	PNTT PR	CCE +			
1 22712115 BEARTNO 1 22712118 BUMPER 1 21992520 SHIELD 1 15836874 MOUNT 7 0 15858366 GEAR 6	3 7.389		WARRANTY			
1 21992520 SHIELD	7.371		WARRANTY WARRANTY			
1 15836874 MOUNT 7 0 15858368 GEAR 6	7.395		WARRANTY WARRANTY			
PART ON SPECIAL ORDER		•	WARRANTT			
** QUANTITY 1 IS SPECIAL OF	RDERED **	TOTAL - PAR	TS 0.00			
IOB# 1 TOTAL\$			0,00			
IOB# 2 CHARGES	OURNAL PREFIX I	PNCS JOB# 1 FOT	AL 0.00			
ABOR	TECH(S) UMPS-SOUNDS LIKE	330 <b>674</b> DASH	WARRANTY		,	
ARTSDESCRIP	TION	UNIT PRI	ČE-			
ARTSQTYFP-NUMBERDESCRIP 1 22701366 HINGE 8 1 15143682 HINGE 8	.015	5.121 11(2	WARRANTY			
intide 0	.015	TOTAL - PAR	WARRANTY TS 0.00			
O.G. & SUPPLIES						
1.0 PAINT MATERIALS @	/UNIT	·	WARRANTY			
		TOTAL - GOG	0.00			
DB# 2 TOTALS	•••••	•••				
JOB# 2 JO	OURNAL PREFIX P	NCS JOB# 2 TOTA	AL 0.00			
DB# 3 CHARGES						
ABOR. # 3+80PNZ00ENTRPRSE ENTERPRISE RENTAL PROVIDE RENTAL D -6669093 3 DAYS AT 37.00 2G2WP552161	TECH(S):	459	WARRANTY			
F 3+80PNZ00ENTRPRSE ENTERPRISE RENTAL PROVIDE RENTAL D-6669093 3 DAYS AT 37.00 2G2WP552161	TECH(S):	459	WARRANTY			
3+80PNZOOENTRPRSE ENTERPRISE RENTAL	TECH(S):	459 TOTAL SUBL	WARRANTY			
# 3+80PNZ00ENTRPRSE ENTERPRISE RENTAL PROVIDE RENTAL D-6669093 3 DAYS AT 37.00 2GZWP552161 BLETPO#VEND INV#-INV.DATE-DESCRIPT	TECH(S):		WARRANTY			

Reymolds and Reposids ERAMONONE COSP279 Q (1200)







250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

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	HIVIENDEL HATION	O SERVICES OPERATION DESC	BIPTION	MOM	TOTAL	OP⊟	FATION		OPERATION	DES	EBIPTION:	МО/М	. TOTAL
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	VE HISTO				ļ.,,,		•		***				
	E HISTO	FLY REPAIR ORDER	MILEAGE	ADV	SOR TECH	INICIAN	TYPE.	o	PERATION	r i	OPER	ATION DESCR	IPTION
09/2	29/06	98360	1012	29 60	52 67	2	w		IZ000	SC	UEAKS/F	RATTLES STEERING	•
	30.405	00470	70,		67 67 52 59	'2	UU≯	00Ph 05Ph	1Z00 1ZA3K	3.	000 (3K) AKE DIA	SERVICE	
06/4	20/06	96470	729	70 00	52   59 59		č	06PN		bi	AGNOSE	STEERING	
SALESPE	RSON NO				SER	VI	لح	F		8		=G# 01361	
3ALLSI L				KE/MODEL			_	<u> </u>	PRODUCTION DATE		CK NO.	10F 0130	Fl. O. NO.
	1G2Z0	Ğ528154 <sup>-</sup>	05/		C/G6/G6 G1 DSTOMER NO.		CONTRAC	т	DELIVERY DATE	DEL	IVERY MILES	SELLING DEALER	98520 NO. R. D. DATE
1 21				. L	3134	19							10/10/06
10	EAIR L	AWN, NJ			GRAY/			CONT	HACT NO.	EXP	RATION DATE	EXPIRATION MILE	S TAG NO.
10	<i>X</i>	\		171	PNZZ	AIA COND.	P. S. Y	TRANS	10,200	ADV	62	GEORGE LO	ODDER
/	HESIDENCE S	BUSINE	SS PHONE	11	neraby authorize the	repair work the	rein set for	th to be don			nishing by you o	of the nacessary part	s and other material
	TIME RECEIVE	am 19/10/06	35.00	PRIORITY FA	seon; that you neith aponalbia for loss of	er ageume er si demage tome	Mnopize sol Liek evicie	y elher peri kie, or artic	te by you, together with any detays caused by a son to assume for you a les left therein; in cape o le to secure the amount	ny ilab ni fire, t	lity in connection	o with such repair; 1 use beyond your con	het you shell not be froi: that an express
APPOINTMENT		<u>10710/06 (</u>	06:00pm	M VA	echanic's lien is hep hidig an absolute hid	ally sclow wards	gh ayl tyh e	above vehic	le to secure the amount	of repr	irs thereto; the phicle.	your employees me	y operate the above
□XYes □ No	1				. \$								
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'	ORIGINAL C	CUSTOMER ESTIMATE:	TOTAL		1								
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1 W	* 06PN70	<b>ra</b> a dest 6.000.00 per rem <b>eran</b> a	ekner ei	reed/N	letter 2000er€ NCC (1250).	on the control of the	NAT BERODASI	y					
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#### PNCS96470

Do one thing, Do it well.

250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

### 

GUSTOMER NO. 31349	ADVISOR			Ġ ND.	INVOICE	DATE	INVOIGE NO.
<u> </u>	GEORGE LO	ODDER	662	ar	06/	20/06	PNCS96470
	L		MILES	7,296	GRA	Y/	STOCK NO.
EATS LAWN NO	VEAR / MAKE / MOD	AC/G6/G6	CT SEDAN		DELIVER		DELIVERY MILES
FAIR LAWN, NJ	VEHICLE I.D. NO.				BEILING	DEALER NO.	PRODUCTION DATE
	1 G 2 Z	G 5, 2 8	1 5 4    P. O. NO.		R. O. ÓĀ		
			F. O. NO.			20/06	
BUSINESS PHONE	COMMENTS			- 11111			MO: 7297
JOB# 1 CHARGES	***						1141 144
LABOR	CKING WHEN BRAK	(S) 597 ING-MORE ON	in the second second	Y WARRANTY		·	
JOB# 1 TOTALS		• • • • • • • • • • • • • • • • • • • •	<b>"</b> –				
.70R# 2 CHARGES 30B# 1	1 JOURNAL PREFI	X PNCS JOB	# 1 TOTAL	0.00			
LABOR.  J# 2 06PNZ00 DIAGNOSE STEERING  CUSTOMER STATES: KNOCKING IN STEER  TURN STEERING WHEEL  TECH AND SERVICE MANAGER ROAD TES  SPEC'S AT THIS TIME			, An lander repositi	E (1.44 <b>0.00</b>			
JOB# 2 TOTALS	• • • • • • • • • • • • • • • • •						
			·•				
	2 JOURNAL PREFIX	( PNCS JOB)	2 TOTAL	0.00			•
ESTIMATE  CUSTOMER HEREBY ACKNOWLEDGES RECEIVING  ORIGINAL ESTIMATE OF \$100.00 (+TAX)					,		
THANK YOU. WE APPRECIATE YOUR BUSINESS!	·		LABOR PARTS	0.00			•
CASH [] CHECK [] CREDIT CARD []		TOTAL TOTAL TOTAL	SUBLET G.O.G MISC CHG.	0.00			
******GENERAL MOTORS WILL SEND YOU A SURVEY I SATISFACTION WITH OUR SERVICE DEPARTMEN COMPLETE SATISFACTION IS OUR GOAL. PLE KNOW IF THERE IS ANY REASON YOU CANNOT SURVEY OUT COMPLETELY SATISFIED!****	REGARDING YOUR NT. YOUR ASE LET US FILL THE	TOTAL TOTAL	MISC DISC TAX INVOICE \$	0.00			
SIFFORD PONTIAC GMC INC. www.shopsifford.com 201 242-2300							
CUSTOMER SIGNATURE							

Beynoble mil Reynolds EHARTPOHE OCS12279 Q (1202)







250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

OPERATION	OPERATION DESCRI			OP.	ERATIO	N.	OPERAT	ON DES	CRIPTION	і мол	MI TOTAL
OOPNZBEK	6,000 MILE SERVICE	·   M	84.95								
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1G2Z	ŽĜ528154	05/PONT	IAC/G6/G6 GT		E CONTRA	CT	DELIVERY DATE		JVERY MILES	SELLING DEA	96470
			CUSTOMER NO. 3134	9			FIAGT NO.			EXPIRATION A	06/20/0
کر ` FAIR I	LAWN, NJ			AIR COND.	P.S.	TRANS	MILEAGE 7,50		150P NO. 5 <b>62</b>		
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DINTMENT	20,20,00	LABOH HATE	medianic's lien is how o	ov pickydyntoc	god on the	nbova vehje No esecute	le to secure the an esting and/or hispe	ount of rop Ming south v	istis Thereto; the relates		
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12/28/2006

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PONTIAC BOGOTA

PAGE





PNCS98360

Do one thing. Do it woll.

250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

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STOMER NO. 21240	ADVISOR		TAG NO.	INVOICE		INVOICE NO.	
31349	GEORGE LODDER	662			29/06	PNC59	98360
	LABOR RATE LABOR	MILI	10,129	GRA		STOCK NO.	
	YEAR / MAKE / MODEL			DELIVER		DELIVERY M	I.ES
FAIR LAWN, NJ	05/PONTIAC/G6/	G6 GT SEDAN		April . skart	DEALER NO.	PRODUCTION	- C T-
	1622652	8 1 5 4		SELLIMIS	DEALER NO.	PROTURITION	N HATE
	F. T. E. NO.	P. O. NO.		R. O. DAT	E (00		
; BUSINESS PHONE	COMMENTS	<u> </u>		09/	29/06		
	·					MO:	1013
B# 1 CHARGES	<u> </u>						
BOR	TECH(S):672	April (1997)					
# 1 TOTALS							
JOB# 1.	JOURNAL PREFIX PNCS	JOB# 1 TOTAL	0.00				
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OR 2 06PNZ00 CUSTOMER STATES:KNOCKING IN STEERIN CUSTOMER STATES:KNOCKING IN STEERIN ORDER NL/SIDE MOUNT AND STRUT BEAR	NG WHEN TURNING	(1984 m. 1971 — Heli	1000 M. 0.00				
TSQTYFP-NUMBERDESCRIF 0 22712116 BEARING	TION	UNIT PRICE-					
0 22712116 BEARING PART ON SPECIAL ORDER	3 7.389	60,20	0.00				
** QUANTITY 2 IS SPECIAL OF	RDERED **						
0 22712118 BUMPFR PART ON SPECIAL ORDER	7, 395	10,58	0.00				
** QUANTITY 2 IS SPECIAL OF							
0 21992520 SHIELD PART ON SPECIAL ORDER	7.371	5.98	0.00				
** QUANTITY 2 IS SPECIAL OF	RDERED **						
0 15836873 MOUNT 7 PART ON SPECIAL ORDER	7.395	68.14	0.00				
** QUANTITY 1 IS SPECIAL OF							
0 15836874 MOUNT 7		64.88	0.00				
** QUANTITY 1 IS SPECIAL OF	RDERED **						
0 22701366 HINGE 8	3.015	17,14	0.00				
PART ON SPECIAL ORDER  ** QUANTITY 1 IS SPECIAL OF	RDERED **						
0 15143682 HINGE 8	3.015	15.66	0.00				
PART ON SPECIAL ORDER  ** QUANTITY 1 IS SPECIAL OF	DERED **						
garana		TOTAL - PARTS	0.00				
# 2 TOTALS							
,	SOUBLI BEFFEL DUCC	100# 6 #6##	0.00				
JOB# 2.	DOURNAL PREFIX PNCS	JUB# 2 TOTAL	0.00				
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OR 3.000 (3K) SERVICE 3.000 MILE SERVICE PREVENTATIVE MAINTENANCE PERFORMED PER REQUIRED FACTORY MAIN LOF CHECK ALL FLUIDS & TIRE PRESSUR	TENANCE SCHEDULE		13.36				
THE LIBERA MIC FLUIDS W LIKE PRESSUR	TE .						







250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

OPERATION	DED SERVICES OPERATION DESCRI	RIPTION MO/MI	TOTAL	OPERATION	OPERATIO	N DESCRIPTIO	N MO/ME	TOTAL
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ALESPERSON I	NO.	1	SER	VICE	"	STATE	REG# 01361	IA
1 <b>G</b> 2	ŻĞ528154	VEARMAKEMODEL 05/PONTIA	AC/G6/G6 GT S	EDAN	PRODUCTION DAT	E BTOCK NO.	BSHORE	98360
			31349		DEFIAEUA DYLÉ	DELIVERY MILE		
FAID	LAWN, NI		GRAY/		CONTRACT NO.	EXPIRATION DA	TE EXPIRATION MILE	, ,
				R COND. P. B. Ti	A / 10,129	ADVISOR NO. 662	GEORGE LO	ODDER
	USINES			sair work therein set forth t a: that volt ere not respon				
W8:2	2am 09/25/06 0	6:00рт	reacon; that you nother a responsible for loss or da mechanic's tien is become	logumo or quihaciza any o nago betta abdva venigia adimoviedoce co	to be done by you, together with able for any delays caused by the person to esturne for you for articles (ell them)n; in doca wa vahide to secure the amou poon of testing and/or inspectin	eny liability in conna of fire, that or ather	otion with such repair; to cause beyond your can	hat you shall not be itrol; that an express
POINTMENT XY00		LABOR DATE	vehicle on streets, highlyg	nna de se de de la companya de la se	pool of festing and/or inspaction	d Auch while	лах усыг өтргөүнөө тө	y operate the above
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250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

CUSTOMER NO.	ADVISOR	TAG NO.	18.0.46	DIGE DATE	INVOIGE NO.
10	MARY A RALEIGH	122 03		0/27/04	PNIP85525
SIFFORD PONTIAC GMC INC. 250 WEST FT LEE RD.	LABOR RATE LICENSE NO.  YEAR / MARIS / MODEL	MILEAGE	3 BI	ACK/PEWTE	STOCK NO. C50373 DELIVERY MILES
BOGOTA, NEW JERSEY 07603	05/PONTIAC/GRAND PR	IX/4DR	1050	VON I CONTE	DELIVERY MILES
BOODING NEW SERSE, 07003	VEHICLE I.D. NO. 2 G 2 W P 5 2 2 6	5 1	BELL	ING DEALEA NO.	7900UCTION DATE 10/01/04
PERIOENCE PHONE	F. T. E. NO.	P. O. NO.	10	0/19/04	
TEACENCE PROME	COMMENTS C# 2WP69	1 11111			MO:
JOB# 1 CHARGES			·		
# 1 70PNZ01 NEW VEHICLE PREP HOUR: PREP COURTESY PER GM CHECKLIST  ISCCODE			36,00		
PDI PONTIAC-GMC PDI OFFSET			36.00 36.00		1
OB# 1 TOTALS					
	LABOR MISC		36.00 36.00		
	JOURNAL PREFIX PNIP JOB#	1 TOTAL	0.00		
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APPROVED BY SIGNATURE					

Copriged S 889 The Reynful and Reports Company ERVINTWOISE OCENTERS (1972)





250 West Fort Lee Rd. Bogota, NJ 07603

phone (201) 342-2300 fax (201) 342-3489

	IMENDED SERVICES PATION OPERATION DESCRIPTION	- Construction of the cons	e The State of the Control of the Co					
	OREKATON DESCRIPTION	MO/Mi	TOTAL C	PERATION	OPERATION	DESCRIPTION	MO/MI TOTAL	
	E HISTORY						Control of the Contro	
	ATÉ REPAIR ORDER	ADVISC	OR TECHNICIAN	TYPE	OPEHATION	OPER	ATION DESCRIPTION	
SALESPE	RSON NO.	YEAR/MAKE/MODEL	P D	I	osars svenjap rajust s mavse		EG# 01361A	MAGE.
	2G2WP522651	05/PONTIAC/O	GRAND PRIX/4D	R VICE CONTRACT	10/01/04		LIGENSE NO. R. O. NO. 85525	
	SIFFORD PONTIAC GMO 250 WEST FT LEE RD.	CINC.	70	LCON	VTRACT NO.		SELLING DEALER NO. FI. C. DATE 1 0/1 9/0	4
	BOGOTA, NEW JERSEY 0760	TURBO		D. P. B. TRANS	MILEAGE	ADVISOR NO.	0373	<u>.</u>
	RESIDENCE PHONE BUSINGSS AND IN	5 hore	Y by sutherize the repair work	Y A	.3 done by you, together with t		MARY A RALEIGH	ial :
	TIME RECEIVED   DATE/TIME PROMISES   11:38am   10/19/04   06:0	reason reason	n; that you neither assume	or authorize any other p the above vehicle, or ex-	erson to essume for you are erson to essume for you are tigles less therein in once of	taveli≱bility or delay y liability in connecti	ed availability of parts or material for o on with such repair, that you shall not	ny bo
APPOINTMENT	C# 2WPG9				ticle to secure the amount of theting and/or inspecting		t your amployees may operate the abo	/ <del>c</del>
JOU:	A CONTRACTOR OF THE PROPERTY O	x						_
	MENTS: COURTESY  70PNZ01  COURTESY PER GM CHECKLIS	HICLE PREP						
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Kimmel & Silverman, P.C. 30 E. Butler Pike

Ambler, PA 19002

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1-800-LEMON LAW

http://www.lemonlaw.com

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Additional invoice

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JAN 11,2007 10:08A

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250 West Fort Lee Rd. Begota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

31349	ADVISOR		0 NO	INVOICE DATE	INVOICE NO
	GEORGE LODDER	662	GF -	01/05/07	PNCS99914
			12,120		
	05/PONTIAC/G6/G	S CT SEDAN		UILLIVERT DAIL	ULLIVERY MILES
FAIR LAWN, NJ	AEHICTE LD MO			AHLING CEALLING	инобрастком рате
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	(F. I. I., PK)	t. O Ma		н оды 01/02/07	
PURNIER PRONE	COLMAND NITS			<b>1-, 1-, 1</b>	
JOB# 1 CHARGES					MO: 12121
					1;
J# 1 06PNZ00 DIAGNOSE STEERING	TECH(\$) - 430		0.00		į.
COSTUMER STATES: STEERING HARD TO T	URN 1ST THING IN AM W	HEN	υ.υυ		<b>∱</b>
STARTED VEHICLE 3 MORNINGS FOR BIN	DING IN AM VEHICLE				
I PERFORMED TO FACTORY SPECS					#
WORKING PROPERLY DID NOT EXPERIENCE	e customers concern				Ţ.
JOB# 1 TOTALS	•••••				ļ <sub>i</sub>
.3GB# 1	JOURNAL PREFIX PNCS	.10## 1 TOTAL	0.00		Ĭ,
JOB# 2 CHARGES					:
LABOR	* * * *			(	•
J# 2 01PNZ12 STARTING SYSTEM CUSTOMER STATES: STARTER STAYS ENGA	TE/14/53 - 420		WARRANTY		<u>į</u>
I UPDATE TO NEW CALIERATION					
RECALIBRATE PCM WITH NEW UPDATE FO	r customers concern				į.
JOB# 2 TOTALS					, , ,
108# 2	JOURNAL PREFIX PNCS	VOA 2 TOTAL			1
JOB# 3 CHARGES JUB# 2	PODULAT LIELTY - MC3	JUD# 2 IUIAL	0.00		
LABOR	••••				l l
J# 3 80PNZ00ENTRPRSE ENTERPRISE RENTAL	TECH(\$):459		WARRANTY		•
PROVIDE RENTAL D-671501					Ŋ
4X42_00 CHRIS					,
	·			•	1
SUBLETPO#VEND INV#-INV.DATE-DESCRIQ 70808 01/05/07 RENTAL	TION	• • • • • • • • • • • • • • • • • • • •			<b>!</b> !
VI/V3/V/ KENTAL		TOTAL - SUBLET	WARRANTY 0.00		
J08# 3 TOTALS			4.54		
					<u> </u>
JOB# 4 CHARGES	DURNAL PREFIX PNCS	JOB# 3 TOTAL	0.00		Į.
I ABOD.		•	****		Į,
LABOR.  J# 4+01PNZ000 SQUEAKS/RATTLES	TECH(S):430		WARRANTY		1
LUSTUMER STATES / /FRT DOOR NOTSY OF	ENING & CLOSING		Manager ()		1
LOOSE DOOR CHECK RETAP HOLES & TIGHTEN SCREWS					#
JOB# 4 TOTALS					<u>†</u>
		•••			1'
	OURNAL PREFIX PNCS	JOB# 4 TOTAL	0.00		
ESTIMATE					ŀ
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)					[
**************************************					ŗ
PAGE 1 OF 2 CUSTOMER COPY	(CONTIN	UED ON NEXT PAGE	11:00am		



### 1247 Route 10, CEDAR KNOLLS, N.J. 07927

Sales and Service - (973) 267-1100 Parts (973) 267-1174 • Fax (973) 267-4407

$f \rightarrow f$						201-960-6069
CUSTOMER No.	ADVISOR	1		AG No.	INVOICE DATE 01/16/06	INVOICE No. OLCS65515
17751	LABOR RA	TE MCQUOID		3,886	COLOR	STOCK No. P50073
		KE / MODEL		3,000	DELIVERY DATE 05/26/05	DELIVERY MILES
FAIRLAWN, NJ	VEHICLE I	ONTIAC/G6/4 D. No.			SELLING DEALER NO.	PRODUCTION DATE
	1 G	2 Z G 5 2	8 1 5 4 P.O. No.		IO DATE	
			<u></u>		12/12/05	
	COMMEN	/\$ 				мо: 3888
JOB# 1 CHARGES				• • • • • • • • • • • • • • • • • • • •		
CHANGE ENGINE OIL CHANGE ENGINE OIL FILTE LUBRICATE LATCHES AND I LUBRICATE CHASSIS CHECK ALL BELTS AND AD	HINGES JUST AS NÉCESSARY. CHECK TIRE PRESSURE	CHECK ALL FLUIT	OS CTC	17,50		
TRANSMISSION FLUID. IN: HOSES AND CONNECTIONS, INSPECT ALL INTERIOR A GEAR, LINKAGE AND SUSP			UNIT PRICE- 16.45	16.45		
1 PK47F 5 12345615 1 12345	PREMIUM 0 148	\$1	**** ****	****		
1 12490147 1 1051515A	GREASE -8 FILTER 1.836 OPTIKLEEN 285	787	**** 1.63	**** 1.63		
I . 1091913A	OFTINEELN 200		TOTAL - PARTS	18.08		
JOB# 1 TOTALS			LABOR PARTS	17.50 18.08		
	JOB# 1 JOURNAL	PREFIX OLCS	JOB# 1 TOTAL	35,58		
JOB# 2 CHARGES						
LABOR J# 2 1101/03 RECALL RECALLO5548 BALANCER T RECALL PERFORMED RECALL	rorque	TECH(S):15		" WARRANTY		
JOB# 2 TOTALS				A 00	ı	
JOB# 3 CHARGES	JOB# 2 JOURNA	L PREFIX OLCS	JOB# 2 TOTAL	0.00		
LABOR  J# 3 500LZ05  CUSTOMER STATES STARTING  STARTER BINDING  REPLACED STARTER	3 SYS ER STICKS SEE NOTE			WARRANTY		
PARTSQTYFP-NUMBER	DESCRIPTION- STRTR REM 2.	041 * 1	TOTAL - PARTS	WARRANTY 0.00		
PAGE 1 OF 3 ACCC	DUNTING COPY	[CÓN'	TINUED ON NEXT PA	.GE) 02:48pm		87829790 Q (1

PAGE 2 OF 3

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### 1247 Route 10, CEDAR KNOLLS, N.J. 07927

Sales and Service - (973) 267-1100 Parts (973) 267-1174 • Fax (973) 267-4407

CELL: 201-960-6069

BF829799 C (11/08)

MICHAEL MCQUOID   52								201-960-606
MICHAEL MCQUOID 52   MILEAGE   0.1716/06	CUSTOMER No.					5.		
Color   Colo	17751	MICHAEL	MCQUOID					
FAIRLAWN, NJ    OS / PONTIAC / G6 / 4DR SDN		LABOR RATE	LICENS	∃ No.	MILEAGE	3,886	STEALTH GRA	P50073
OS/PONTIAC/G6/4DR SDN		YEAR / MAKE /	MODEL				DELIVERY DATE	DELIVERY MILES
To z z g 5 2 8 1 5 4	FATRIAWN NI	05/PONT	TAC/G6/4	OR SDN		·	SELLING DEALER NO.	PRODUCTION DATE
F.T.E.NO.   P.O. No.   12/12/05	PAIRLAWN, NO	1 1 G 2	°. Z G 5 2 3	3 1 5 4			10	
COMMENTS   COMMENTS   MO: 3888				P.0	. No.		12/12/05	
JOB# 3 TOTALS	RESIDENCE PHONE BUSINESS PHONE	COMMENTS						MO: 388
JOB# 3 JOURNAL PREFIX OLCS JOB# 3 TOTAL   0.00							<del></del> -	
ABOR STEERING/SUSPENSION JECH(S):15 MARRANTY  CUSTOMER STATES CAN'T STEER CAR WHEN COLD SEE NOTE CONTROL ARMS BINDING REPLACED BOTH FRONT LOWER CONTROL ARMS  PARTS OTY FP-NUMBER OF ARM 6.168 MARRANTY 1 22730775 ARM 6.168 MARRANTY 1 11589341 BOLT 8.900 0 TOTAL PARTS  JOB# 4 TOTALS  JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00  JOB# 5 CHARGES MARRANTY  JECH(S):15 MARRANTY  MARRANTY  ACCESSORIES TECH(S):15 MARRANTY  JOB# 5 TOTALS  JOB# 5 TOTALS  JOB# 5 TOTALS  JOB# 5 TOTALS  JOB# 5 TOTALS  JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00  MISC OCODE OBSERVED TO SUAZABDRUS MASTE  CONTROL NO								
ABOR  STEERING/SUSPENSION  # 4.450LZ  CUSTOMER STATES CAN'T STEER CAR WHEN COLD  SEE NOTE CONTROL ARMS BINDING REPLACED BOTH FRONT LOWER CONTROL ARMS  PARTS  OTY - FP - NUMBER - DESCRIPTION - UNIT PRICE  1 22730776 ARM 6.168 WARRANTY 1 22730775 ARM 6.168 WARRANTY 1 11589341 BOLT 8.900 0 TOTAL - PARTS 0.00  JOB# 4 TOTALS  JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00  JOB# 5 CHARGES - TECH(S):15 WARRANTY  J# 5+850LZ C/S AN RADIO STATIC INTERNAL PROBLEM REPLACED SOP RADIO  JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00  MISC - CODE - DESCRIPTION - CONTROL NO - 1.00	JUE#	3 JOURNAL PRI	EFIX OLCS	JOB# 3 TO	)TAL	0.00		
SEE NOTE CONTROL ARMS BINDING REPLACED BOTH FRONT LOWER CONTROL ARMS  PARTS	JOB# 4 CHARGES		.,					
PARTS QTY FP - NUMBER DESCRIPTION UNIT PRICE ARM 6.168 WARRANTY 1 22730776 ARM 6.168 WARRANTY 1 11589341 BOLT 8.900 0 TOTAL - PARTS 0.00  JOB# 4 TOTALS JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00  JOB# 5 CHARGES TECH(S):15 WARRANTY WARRANTY INTERNAL PROBLEM REPLACED SOP RADIO  JOB# 5 TOTALS JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00  MISC CODE DESCRIPTION CONTROL NO 1.00	SEE NOTE CONTROL ARMS RINDING	, i = i · · · · · · · · · · · · · · · · ·	ECH(S);15()	er il establica	(HOUSE APPR	WARRANTY		
1 22/30/76 ARM 6.168 WARRANTY 1 11589341 BOLT 8.900 0 TOTAL - PARTS 0.00  JOB# 4 TOTALS  JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00  JOB# 5 CHARGES  LABOR  C/S AN RADIO STATIC INTERNAL PROBLEM REPLACED SOP RADIO  JOB# 5 TOTALS  JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00  MISC CODE CESCRIPTION CONTROL NO CONTROL NO 1.00				IINTT PI	RTCE-			
JOB# 4 TOTALS  JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00  JOB# 5 CHARGES  LABOR  JK STATIC  INTERNAL PROBLEM  REPLACED SOP RADIO  JOB# 5 TOTALS  JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00  MISC CODE CODE CHARGES HAZARDOUS MASTE  1.00	PARTS	Ø, 108			ICT OF	WARRANTY		
JOB# 4 TOTALS  JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00  JOB# 5 CHARGES  LABOR  JK STATIC  INTERNAL PROBLEM  REPLACED SOP RADIO  JOB# 5 TOTALS  JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00  MISC CODE CODE CHARGES HAZARDOUS MASTE  1.00	1 22730775 ARM	6.168				WARRANTY		
JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00  LABOR	1 11989341 805	0.200 0		TOTAL - P.	arts	0.00		
JOB# 5 CHARGES	JOB# 4 TOTALS						H:	
JOB# 5 CHARGES  ACCESSORIES  C/S AN RADIO STATIC INTERNAL PROBLEM REPLACED SOP RADIO  JOB# 5 TOTALS  JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL  0.00  MISC CODE DESCRIPTION	JOB#	4 JOURNAL PR	REFIX OLCS	JOB# 4 T	OTAL	0.00		
JOB# 5 TOTALSCODE	JOB# 5 CHARGES		•••••	••••	•••••		*	
JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00  MISCCODEDESCRIPTION	C/S AM RADIO STATIC INTERNAL PROBLEM REPLACED SOP RADIO			* (	TTALL LAW	WARRANTY		
MISCCODE	"			700# E 7	rotal	0.00		
MISCCODE DESCRIPTION	JOB#	5 JOURNAL PI	KELIX OFC2	JOD# 3 I	IUIAL	0.00		
TOTAL - MISC 1.00	MISCCODE	S WASTE	CONT	ROL NO		1.00		
	30B # A 35 3Hdr 301 (21237102-1-1-1	<b></b>		TOTAL - 1	4I2C	1.00	1	
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### 1247 Route 10, CEDAR KNOLLS, N.J. 07927

Sales and Service - (973) 267-1100 Parts (973) 267-1174 • Fax (973) 267-4407

				CELL:	
	ADV \$OR		ŤAĠ No.	INVOICE DATE	INVOICE No.
	MICHAEL M		52	01/16/06	OLCS65515
	LABOR RATE	LICENSE No.	MILEAGE 3,8	86 STEALTH GRA	STOCK No. P50073
	YEAR / MAKE / MQ	OEL -		DELIVERY DATE	DELIVERY MILES
FAIRLAWN, NJ	05/PONTIA	AC/G6/4DR SDN		05/26/05	PRODUCTION DATE
FAIRLAWN, NJ	VEHICLE I.D. No.	G 5 2 8 1 5 4		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	P.O.	No.	R.O. DATE	
				12/12/05	
R	COMMENTS				MO: 3888
TOTALS				[	
TOTALS	-,				ļ
, <del>大大主义人人工大学的大学大学大学大学大学大学大学大人人人人人人人人人人的</del> 大学大学大学大学大学	*	TOTAL LABOR TOTAL PARTS	17 18	.50 .08	
* [·] CASH [] CHECK CK NO. [ ]	*	TOTAL SUBLET	0	.00[	
*	* *	TOTAL G.O.G TOTAL MISC CH		.00 .00	
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER	<del>*</del>	TOTAL MISC DI	TSC 0	.001	
# [] AMER XPRESS [] OTHER [] CHARGE	*	TOTAL TAX	2	.13	
* ************************************	*	TOTAL INVOI	CE\$ 38.	.71	
THANK YOU FOR YOUR BUSINESS!!					
Thank you for your business ! If you cannot ans "COMPLETELY SATISFIED" on question # 16 on your satisfaction survey, please contact us.	wer				
"COMPLETELY SATISFIED" on question # 16 on your	next				
sațisfaction survey, please contact us.					
CUSTOMER SIGNATURE					
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#### 1247 Route 10, CEDAR KNOLLS, N.J. 07927 Sales and Service - (973) 267-1100

Parts (973) 267-1174 • Fax (973) 267-4407

					CELL:	
17751	ADVISOR MICHAEL MC	OUOTO	52 T	AG No.	12/28/05	OLC565935
	LABOR RATE	LICENSE No.	- JAILE		COLOR	STOCK No.
				3,886		
EATEN AUGUS NE	YEAR/MAKE/MODEL 05/PONTIAC		N		DELIVERY DATE 05/26/05	DELIVERY MILES 40
FAIRLAWN, NJ	VEHICLE I.D. No.				SELLING DEALER NO.	PRODUCTION DATE
	1 G 2 Z G	<u> </u>	P.O. No.		R.O. DATE	<del>                                     </del>
			,		12/28/05	<u> </u>
	COMMENTS					мо: 3886
JOB# 1 CHARGES						
LABOR						
J# I 850LZ ACCESSORIES	TECHOS	EE; C	p. 10.05	··· WARRANTY		
RADIO WON'T UNLOCK RADIO LOST MEMORY				i		
RADIO LOST MEMORY R-R RADIO,RETRIEVED CODES,REPROGRA	MMED,ALL SYSTEM	SOK				
JOB# 1 TOTALS						
10R# 1	JOURNAL PREFIX	OLCS JOR# 1	ΤΩΤΔΙ	0.00		
• '	SOUNDAC FREEZA	QLOS GODA I	TOTAL	0.00		
TOTALS			•••••			
**************************************	**	TOTAL LAP	OR	0.00		
* [ ] CASH [ ] CHECK CK NO. [ ]	*	TOTAL PAR TOTAL SUB	LET	0.001		
*	*	TOTAL SUB TOTAL G.C TOTAL MIS	.G	0.00 0.00		
<b> </b> *	*	TOTAL MIS	C DISC	0.001		
* [] AMER XPRESS [] OTHER [] CHARGE	*	TOTAL TAX		0,00		
**************	. <del></del>	TOTAL IN	VOICE :	5 0.00		
THANK YOU FOR YOUR BUSINESS!!						
Thank you for your business ! If you cannot and "COMPLETELY SATISFIED" on question # 16 on your	wer next					
satisfaction survey, please contact us.						
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CUSTOMER SIGNATURE						
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#### 1247 Route 10, CEDAR KNOLLS, N.J. 07927

Sales and Service - (973) 267-1100 Parts (973) 267-1174 • Fax (973) 267-4407

					CELL:	
17751	ADVISOR	NICTO		TAG No.		INVOICE No.
+1/34	MICHAEL MCC	LICENSE No.	_ 52	.EAGE	03/10/06 COLÓR	OLCS67362
				5,324	STEALTH GRA	P50073
	YEAR/MAKE/MODEL  05/PONTIAC	/G6/4DR SDN			DELIVERY DATE 05/26/05	DELIVERY MILES 40
FAIRLAWN, NJ	VEHICLE I.D. No.	•			SELLING DEALER NO.	PRODUCTION DATE
	1 G 2 Z G	5 2 8 1 5 g	4 .O. No.	-	R.O. DATE	
	11.17,07.10		,0,110,		03/01/06	
ACCIDENCE BUONE	COMMENTS	•			•	мо: 5327
JOB# 1 CHARGES						1101 3027
LABOR  J# 1 450LZ  STEERING/SUSPENSION  STEERING INOP WHEN BELOW 20 DEGREE EITHER DIRECTION STEERING ASSIST MOTOR INTERMITTANT PERFORM TESTS AND REPLACE MOTOR	S,CAN'T TURN WHI	); 15 () () () () () () () () () () () () ()		WARRANTY		
PARTSOTYFP-NUMBERDESCRI 1 15775370 MOTOR	PTION	UNIT 1	PRICE-			
1 15775370 MOTOR	6.605 .WPR	TOTAL - I	PARTS	WARRANTY 0,00		
TODAL B. TOWALC			MILE	0,00		
JOB# 1 TOTALS				-		
JOB# 1 JOB# 1	JOURNAL PREFIX	OLCS JOB# 1	TOTAL	0.00		·
1		,				
LABOR- J# 2+700LZ03 RENTAL SUBLET GOGEL	TECH(S	X≠ <b>50</b> , T. 1447, 1447, 1		WARRANTY		
SUBLETPO#VEND INV#-INV.DATE-DESCRI 39800 123456 03/10/06 CAR RE	PTION ENTAL	TOTAL - S		WARRANTY		
JOB# 2 TOTALS				1		
. Have	JOURNAL PREFIX	מולק זחפ# סיי	TOTAL	0.00		
•	JOOKNAL PRECIA	OLCS SOBIF 2	IUIAL	0.00		
TOTALS			•••			
±*************************************	**	TOTAL LABO	Ŗ	0.00		
* [ ] CASH [ ] CHECK CK NO. [ ]	*	TOTAL PARTS TOTAL SUBL	ΕΤ	0.00		
*	*	TOTAL G.O. TOTAL MISC	G	0.00		
* .	*	TOTAL MISC	DISC	0.00		
* [] AMER XPRESS [] OTHER [] CHARGE	*	TOTAL TAX.		0.00		
**************	<del>**</del>	TOTAL INV	OICE	\$ 0.00		
THANK YOU FOR YOUR BUSINESS!!						
Thank you for your business ! If you cannot ans "COMPLETELY SATISFIED" on question # 16 on your satisfaction survey, please contact us,	awer next					
CUSTOMER SIGNATURE						
**************************************	EINVOIC	E *****	*****	******		
PAGE 1 OF 1 ACCOUNTING COPY		[ END OF	INVOIC	E ] 02:48pm		6F890706 C (11/65

For Long NJ City, State, Zip Code

City, State, Zip Code

**☑** 001/002

#### RELEASE OF CLAIM

executors, in consideration of: \$6,400.00 paid by Gedischarges General Motors Corporation, its subsidial designers and suppliers of vehicles, parts and composition, and their respective agents and employ demands, damages, and claims for attorney's fees a related to, or are in any way associated with the least Releasor 2005 Pontiac G6 bearing Vehicle Identification Vehicle'), including but not limited to any claims by This Release of Claim shall not be construed to release any liability regarding claims of personal injury or part to the Subject Vehicle after the date of execution of the Motors Corporation agrees to honor the remaining the subject Vehicle agrees to honor the remaining the subject of the subject tof the subject to the subject to the subject to the subject to the	onents that are distributed by General Motors yees from any and all claims, causes of action, and costs which directly or indirectly arise from, are se, repair, maintenance, operation, alteration, or use of action Number 1G2ZG528154 ("Subject lased on any alleged defects in the subject vehicle. asse any of the above named persons or entities from products liability arising out of the use or operation of his release. Notwithstanding the above, General term of the manufacturer's express limited warranty companied the sale of the subject vehicle. If Releasoring against General Motors Corporation, Releasor
As consideration for the payment described above the amount of \$4,500.00, made payable to payable to Kimmel & Silverman, P.C.	to be tendered in the form of two checks: the first, in the second in the amount of \$1,900.00, made
The subject vehicle's mileage is $13900$	on the date of the signing of this release.
Releasor has carefully read and understands this release constitutes the entire agreement between R Releasor is not relying on any representations, prorrelease.	teleasor and General Motors Corporation, and
PLEASE READ CAREFULLY BEFORE YOU ARE SIGNIFYING THAT YOU HAVE RITS TERMS.	RE SIGNING. BY SIGNING THIS RELEASE, LEAD IT, UNDERSTAND IT, AND AGREE TO
J agree to the terms of this Release of All	l Claims
DATE SIGNED: _ 3/6/07	
Claimant's Signature	Claimant's Signature
Address	Address

LG0029 V6302006

4

STATE OF New Jecley
COUNTY OF Bergen
Sworn to (or affirmed) and subscribed before me this 6 day of morch, 206), by Brian S. Shore.
Marquorita Q. Lit. Signature of Notary Public
Print, type or stanzible of Notary Public
Personally Known OR Produced identification
Type of identification
My commission expires:  MARGUERITE A. KITZ  Notary Public of New Jersey  10, 24207
CC: File I.D. NO. 34297 My Commission Expires Feb. 26, 2012

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 1, 2010

Robert Silverman, Esq. Kimmel & Silverman, PC 30 E Butler Ave Ambler, PA 19002-4514

RE: v. General Motors Corporation

Service Request: 71-457535835

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528154

Customer Relationship Specialist: Halima Shaw

Dear Mr. Silverman:

Enclosed please find two checks to settle the above-referenced case. The first is in the amount of \$4,500.00 made payable to Brian S. Shore. The second is in the amount of \$1,900.00 made payable to Kimmel & Silverman, P.C.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

**General Motors Corporation** 

LG0063 V6302006

#### ROBERT M. SILVERMAN<sup>+\*</sup> CRAIG THOR KIMMEL<sup>+^</sup>

- + Member, PA Bar
- \* Member, NJ Bar
- x Member, DE Bar
- Member, NY Bar
- ^Member, MA Bar #Member, MD Bar
- Member, OH Bar
- <sup>®</sup> Member, OH Bar <sup>®</sup> Member, DC Bar
- Member, DC Bar Member A7 Rar
- f Member, AZ Bar f Member, CO Bar

# KIMMEL & SILVERMAN

### 1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS 30 E. Butler Pike Ambler, PA 19002 P (215) 540-8888 F (215) 540-8817 JACQUELINE C. HERRITIT'
ROBERT A. RAPKIN'
HY DAVID RUBENSTEIN \*\*
IRA P. SMADES'
AMY D. COX'
LOUIS DOBI, IR'
HILARY WHEATLEY TAYLOR \*\*
THOMAS F. BURNS'
BARRY R. WINDERMAN'
JACQUELINE BRADFORD PORRO'
MELISSA K. FIALA'
ANDI L. LIEBERMAN \*\*
ANGELA K. TROCCOLI
FRED DAVIS'
RONALD ROWLAND'
ANNE WARD'
JACQUELYN S. KERRECHEL.'

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite T11, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

MARYLAND OFFICE, 10451 Mill Run Circle, Suite 400, Owings Mills, MD 21117, P (410) 356-8835, F (410) 356-8896

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

December 1, 2010

VIA EMAIL ONLY gmerinfo@gmexpert.com

General Motors Corporation - NJ c/o MSX International/BRC Legal MC 336-105-000 Warren, MI 48091

Re: v. General Motors Corporation

Vehicle: 2005 Pontiac G6-GT Date of Purchase: 6/1/2005

Place of Purchase: Norman Gale Pontiac, Cedar Knowles

VIN: 1G2ZG528154

Dear Sir/Madam:

Please be advised that this office represents the above individual against General Motors Corporation pursuant to the NJ Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

# DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman

RMS\ TL cc: Brian Shore

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530



CHECK NO.

50-937 213

6,500.00

,500.00

DATE 04/02/07

\*\*\*\*\*\*\*\*6,500 DOLLARS

<sup>™</sup> BEAUMONT TX

North American Operations General Motors Corporation Disbursement Account

SIGNATURE,

\$55X

00 CENTS

The Chase Manhattan Bank, N.A. Syracuse, New York

AUDIT

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO CHECK NO. BB 000000084 PAYMENT DATE VENDOR NAME 04/02/07 REGISTER NO. DESCRIPTION INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 00.0000 6,500.00 6,500.00 1G1ZT54835F ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3

TOTAL

6,500.00

.00

PITNEY BOWES

02 1P \$001.350

0004537864 JAN 16 2007

MAILED FROM ZIP CODE 30345

Alex Simanovsky & Associates, LLC 2300 Henderson Mill Rd. Suite 300 Atlanta, GA 30345

JAN 23 2007

General Motors Corporation c/o MSX Int'l, ATTN: BRC LEGAL 1919 Concept Drive Warren, MI 48091

## **ALEX SIMANOVSKY & ASSOCIATES, LLC**

### **CONSUMER PROTECTION ATTORNEYS**

DAVE LILLEY, ESQ., OF COUNSEL LICENSED IN TEXAS

1912 LOOP 11 WICHITA FALLS, TX 76306 (940) 761-5900 FACSIMILE: (940) 855-4900

January 16, 2007

General Motors Corporation c/o MSX Int'l, ATTN: BRC LEGAL 1919 Concept Drive Warren, MI 48091

RE: v. General Motors Corporation

**NOTICE OF CONSUMER WARRANTY LAW VIOLATION** 

Our Client:

Vehicle:

2005 Chevrolet Malibu

VIN:

1G1ZT54835F

Date of purchase:

08/27/2004

Our File No.:

TX07-10105

To Whom It May Concern:

Please be advised that this office represents the above-named individual regarding claims pursuant to the federal Magnuson-Moss Warranty Act and the Uniform Commercial Code ("U.C.C.") with regard to the above-listed vehicle. Please direct all future contacts and correspondence to the office listed above.

There were numerous non-conformities with my client's automobile for which relief is sought, and numerous attempts to repair the vehicle have been unsuccessful. There were also numerous violations of both federal and state law in connection with the delivery and/or repair of the aforementioned vehicle. The primary non-conformities and violations include, but are not limited to:

- 1. Engine;
- 2. Engine Hesitation;
- 3. Rough Idle;
- 4. Driveability;
- 5. Ignition;
- 6. Electrical;
- 7. Steering;

- 8. Exterior/Interior Trim;
- 9. A/C System;
- 10. Vehicle Noise.

The non-conformities listed above constitute a substantial impairment of the use, value and safety of the subject vehicle. Because of the inordinate amount of repairs my client has justifiably lost confidence in the vehicle.

My client's repair history clearly shows there was a breach of the written warranty and/or implied warranties of merchantability and fitness for a particular purpose, see U.C.C. §§ 2-314 and 2-315, based upon the generally accepted rule that an unsuccessful effort to remedy defects found to exist renders the warrantor liable; the buyer is not bound to allow him the opportunity or permit him to tinker with the article indefinitely in the hope that it may ultimately be made to comply with the warranty.

Therefore, you are hereby notified that my client is revoking acceptance of the vehicle, pursuant to the provisions of U.C.C. § 2-608. Our client has directed us to demand the return of all funds paid towards this vehicle, the cancellation of the contracts, and compensation for all damages and attorneys' fees.

Please be advised that under U.C.C. § 2-711(3) my client has a security interest in the car for return of the total purchase price, plus expenses in handling and inspecting the car. Until you pay this amount, my client will hold the car and use it to the extent necessary to preserve it, to protect its security interest, and to minimize your damages. Moreover, my client demands return of the purchase price before substitute goods can be acquired. In addition, any attempt by you or your agents to repossess the car will be wrongful and will subject you to liability for conversion and for wrongful repossession under U.C.C. §§ 9-503 and 9-507 as well as other applicable Consumer Fraud remedies.

If the seller [or, if applicable the assignee, or any creditor subject to the FTC Holder Rule] has filed a financing statement covering the goods, we demand, pursuant to U.C.C. § 9-404, that you file a termination statement within ten days to terminate your security interest and forward a copy to this office. Since my client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten days and cooperate in removing the lien, you will be liable under U.C.C. § 9-404(1) in the amount of \$100.00 plus any loss caused my client by your failure.

HAVING BEEN FORMALLY NOTIFIED OF OUR REPRESENTATION, YOU ARE INSTRUCTED NOT TO CONTACT OUR CLIENT UNDER ANY CIRCUMSTANCES. DIRECT ALL INQUIRIES TO THIS OFFICE. IF YOU FAIL TO ACT IN CONFORMITY WITH THIS DIRECTIVE, INJUNCTIVE RELIEF WILL BE SOUGHT AGAINST YOU. IN ADDITION, YOU ARE HEREBY NOTIFIED OF OUR ATTORNEYS' LIEN.

To avoid any further litigation, my client merely requests a refund for the defective product and will waive any incidental and consequential damages at this point. Our attorneys' fees are minimal at this stage and we would prefer to resolve this matter without the need for any more needless effort and expense spent on our part and on the

part of your attorneys. Time, money and effort would be saved by both sides with a quick resolution of this claim.

Accordingly, if you wish to resolve this matter amicably, please feel free to contact my office within fourteen (14) days. If the matter has not been resolved within that time, a complaint will be filed.

Sincerely,

Dave Lilley, Esq.

Attorney at Law

CC:







DEC-19-2006 12:12	SCRIPT CARE	ic /	Go	P.01/21  Odwrench
3855 Eastex Fre	C CHEVRO eway • Besumont, Texas 77706 • (409) 892-5050 (409) 735-6140	www.classiccbevroletbmt.	com COP	Service 7
CUSTOMER NO. 71656  BEAUMONT, TX	RONALD ROBINSON  VEAR/MAKE/MODEL  05/CHEVROLET/MALIB  VEHICLE (A.NO.  1 G 1 Z T 5 4 8 3	WILEAGE 41,071	INVOICE DATE  06/29/06  COLOR  BROWN/  DELIVERY DATE  08/27/04  GELLAND DEALER NO.  R.O. DATE  06/28/06	TINVOICE NO. CVCS 3468.16 STOCK HO. DELIVERY MILES PRODUCTION DATE
CUSTONER STATES GETTING KNOCKING SOP IN:  LEFT FRONT UPPER STRUT BEARING REPLACED LEFT FRONT STRUT HOUNT ALIGNED FRONT END  PARTS: OTYFP-NUMBER  JOB # 1 1 22716376 MOU  JOB # 1 1 22716379 SEA  JOB # 1 1 22712116 BEA	G NOISE WHEN TURNING  B MOUNT WEAK B BEARING  CRIPTION NT 7.395 T 7.420 RING 7.389  JOB # 1 TOTAL LABO	MIT PRICE WARRANTY WARRANTY WARRANTY WARRANTY 0.00 R & PARTS 0.00	to this part(e) are those we manufacturer. The setting hereby appressly disclaims or implied, including warrantess for a particular purpose authorities any person to a connection with the sale of Buyer shall not be entitled dealer any consequential design any consequential design any consequential or income, of any other had LABOR GUARA	he only warranties applying hich may be offered by the dealer, Classic Chevrolet, all warranties, either express ries of merchantating or fines, and neither assumes nor sesume for it any liability in this part(s) and/or services, to recover from the selling mages, damages to proper, ites of time, loss of profit, iterfall damages.  INTEE 90 DAYS
PARTS OTY FP NUMBER DES JOB # 2 1 25010792 OIL  G.O.G. & SUPPLIES JOB # 2 5.0 LUBE SPECIAL  COMMENTS NOTE: GOODWILL REPAIR FOR CUSTOMER SATISFACT	CREPTION STATE OF STA	OTAL PARTS 0.00	erty Code  1 AM THE PERSON O BEHALF OF THE PERS TO PAY FOR THE RI VEHICLE SUBJECT TO MENT. I UNDERSTAND SUBJECT TO REPOS DANCE WITH § 9.503, T merce Code, IF PAYME THE MOTOR VEHICLE	O § 70,001. Texas Proportion of the Repair Agree That the Vehicle is session in accordances and community of the Repair of the Repair of the Repair of the Repair of the Repair of the Repair of the Repair of by a check, mone card transaction is
TOTALS  [ ] CASH [ ] CIK #[ ] [ ] CC [ ] ANX [ ]  PARTS DESIGNATED WITH AN ASTERIK (*) INDICAT LIFETINE SERVICE GUARANTEE APPLIES FOR CUSTO	PER PAY REPAIRS. TOTAL TOTAL TOTAL TOTAL TOTAL	PARIS 0.00 SUBLET 0.00 G.O.G 0.00 MISC CHG. 0.00 MISC DISC 0.00	STOPPED, DISHONORE FICIENT FUNDS, NO THE MAKER OR DRAW OR THE ACCOUNT UP OR THE CREDIT CARI CLOSED.	D BECAUSE OF INSUF- FUNDS, OR BECAUSE VER HAS NO ACCOUNT ON WHICH IT IS DRAWN O ACCOUNT HAS BEEN RSON RESPONSIBLE RSON RESPONSIBLE
PAGE 1 OF 1 CUSTOMER COR	DA Í ENI	O OF INVOICE ] 10:15am	my complete under work performed b All bills due :	e, with my signature, danding of the repeir y Classic Chevrolet, and payable in son County, Texas

CHEVROLE.

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CO THE

GUSTOVER NO. JAMES WEST 71656 10/11/06 1636 ĬČŸĊŠ35219I LICENSE NO STOCK NO. BROWN/ 47.606 ELIVERY MILES 08/27/04 05/CHEVROLET/MALIBU/LS SON BEAUMONT, TX ELLING DEALER NO. PRODUCTION DATE VEHICLE IO. NO. 1 G 1 Z T 5 4 8 3 5 F 10/05/06 TECH(5):1406 J# 1 01CVZ \*LUBE OIL FILTER 10.00 PLEASE CHECK ALL FLUID LEVELS AND TIRE PRESSURES. ALSO ADVISE OF ANY NEEDED SERVICES. 011 & Filter Change W/ Lube 3.5L 04/06 Warranty disclaimer as is. The only warranties applying to this part(s) are those which may be offered by the PARTS ..... QTY ... FP-NUMBER ..... DESCRIPTION ...... UNIT PRICE. manufacturer. The selling dealer, Classic Chevrolet, JOB # 1 1 25010792 FILTER 1,836 hereby expressly discisions all warranties, elitier express JOB # 1 TOTAL PARTS 5.20 or implied, including warranties of merchantability or fitrases for a particular purpose, and neither assumes nor JOB # 1 TOTAL LABOR & PARTS 15.20 authorities any person to assume for it any tiebility in connection with the sale of this part(s) and/or services. J# 2 25CVZ \*STEERING WARRANTY TECH(\$):1540 Buyer shall not be entitled to recover from the selling C/S THERE IS A KNOCKING NOISE WHEN TURNING.
TEST DROVE TRACED TO STEERING GEAR
REPLACED STEERING GEAR & RESET TOE:
NOTE: GOODWILL GESTURE FOR CUSTOMER SATISFACTION dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages. LABOR GUARANTEE 90 DAYS PARTS OTY FP NUMBER DESCRIPTION UNIT PRICEJOB # 2 1 15858368 GEAR 6.508 WARRANTY OR 4000 MILES WHICHEVER 🕜 JOB # 12 TOTAL PARTS 0.00 COMES FIRST. NOTICE PURSUANT TO \$ 70,001, Texas Prop-1 JOB # 2 TOTAL LABOR & PARTS 0.00 \*ORIVEABILITY TECHCIC
C/S VEH DOES NOT START THE FIRST TIME SOMETIMES.
PERFORMED DIAGNOSIS -- PCM FAILURE enty Code J# 3 34CV7 TECH(S):1558 WARRANTY I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR REPLACED POM VEHICLE SUBJECT TO THE REPAIR AGREE-PARTS.....QTY.-FP-NUMBER.....DESCRIPTION.....UNIT PRICE-JOB # 3 1 12591279 DEL 2 270 MENT, I UNDERSTAND THAT THE VEHICLE IS 12591279 WARRANTY SUBJECT TO REPOSSESSION IN ACCOR-PCH 3.670 0.00 DANCE WITH § 9.503, Texas Business and Com-JOB # 3 TOTAL PARTS merce Code, IF PAYMENT FOR THE REPAIR OF JOB # 3 TOTAL LABOR & PARTS 0,00 THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS SUBLET....PO#-...VEND INV#-INV.DATE-DESCRIPTION....... JOB # 2 48216 10/11/06 RENTAL STOPPED, DISHONORED BECAUSE OF INSUF-HARRANTY FICIENT FUNDS, NO FUNDS, OR BECAUSE TOTAL - SUBLET 0.00 THE MAKER OR DRAWER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN 0 1.950 /UNIT CLOSED, TOTAL - GOG 7.80 MISC-----CODE------DESCRIPTION------CONTROL NO------SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE SS ENVIR FEES/SHOP SUPPLIES
SA SERVICE ADVERTISING 1.22 PA PARTS ADVERTISING TOTAL - MISC -1.83 I hereby acknowledge, with my signature, my complete understanding of the repair work performed by Classic Chevrolet. All bills due and psychie in Depument, Jenarean County, Texas AGE LOF 2 CUSTOMER COPY [CONTINUED ON NEXT PAGE] 03:37pm

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CUSTOMER COPY

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		(	Hick		
CUSTOMER NO. 716 F.E.	AD/18OR		TAG STATE OF THE S	Thornics out	TUNDOVCE NO.
71656	JAMES WEST	1636		10/11/06	CVC535219
	1	A ERSE MG	47,606	BROWN/	STOCK NO.
BEAUMONT, TX	05/CHEVROLE	T/MALIBU/LS SO	N	08/27/04	DELIVERY MILES
	1 G 1 Z T S	4835F		BELLING DEALER NO.	PRODUCTION DATE
		R.O.NO.		10/05/06	
	COMMENTS		·	<del></del>	
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[ ] CASH [ ] CIK #[ ] [ ] CC [ ] AMX [ ] DI PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOME	S [ ] A/R CHG	TOTAL LABOR TOTAL PARTS	10.00 5.20		
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOME	R PAY REPAIRS.	TOTAL CURLET	ו מת מ	Warranty disclaimer as is. To this part(e) are those w	
		TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC	1.22	manufacturer. The selling hereby expressly disclaims	dealer, Classic Chevrolet,
		TOTAL TAX	3.05 1.17	or implied, including warrar	ities of merchanizability or fit-
•		TOTAL INVOICE	\$ 22.34	ness for a particular purpor authorizes any person to a	issume for it any Dability in
CUSTOMER SIGNATURE	<del></del>			connection with the sale of Buyer shall not be entitled	to recover from the selling
	etny g			dealer any consequential da ty, damages for loss of use	loss of time, loss of profit,
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		(	. }	LABOR GUARA OR 4000 MILE	
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		`	1	i hereby acknowledge my complete unders	
·	•			work performed by	Cinesic Chevrolet.

[ END OF INVOICE ] 03:37pm





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ECOP!

CUSTOMER NO.	ADVISOR		TAG	INVOICE DATE	INVOICE NO.
71656	BRIAN L KIN		EAGE	04/18/06	CVCS342856
		MILES SAN		BROWN/	
	VEAR/MAKE/MODEL	T/MALTDU// C CD		08/27/04	DELIVERY MILES
BEAUMONT, TX	VEHICLE LD. NO.	T/MALIBU/LS SDI	·	SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z T	5 4 8 3 5 F			
		P.O. NO.		04/18/05	
	MMENTE			<u> </u>	
LABOR & PARTS		*************			
J# 1 35CVZ *ELECTRICAL CUSTOMER STATES CD PLAYER I	TECH(S)	:1506	WARRANTY	i I	
PLAY AT TIMES					
INSPECTED & INSTALLED SEVER PROPERLY AT THIS TIME, UNAB	AL DIFFERENT CD'SSYST IF TO DIPLICATE	EN WORKING		to this partis) are those t	The only warranties applying which may be offered by the
	300 B 8	70711 14000 1 01070		menutacturer. The satin	g dealer, Classic Chevrolet,
J# 2 35CVZ01  *ELECTRICAL	JUS # 1	TOTAL LABOR & PARTS	u,,u		s all warranties, either express anties of merchantability or fit-
3 2 35CVZ01	TECH(S)	:1506 TO CET	WARRANTY	ness for a particular purpo	ose, and neither assumes nor assume for it any liability in
STARTED				connection with the sale of	if this part(s) and/or assvices.
INSPECTED & STARTED VEHICLE DUPLICATE CONCERN	SEVERAL TIMESUNABLE	TO			d to recover from the selling tamages, damages to proper-
l .	100 # A		0.00	A	
J# 3 35CVZ02ELECTRICAL		TUTAL LABOR & PARTS	٠	or ancome, or any other ti	GORNEI CENTROPE
J# 3 35CVZ02   ELECTRICAL   CUSTOMER STATES HORN ISN'T	TECH(S)	:1506	WARRANTY		
I INCOCATA E CAINA DE LAV ALA	''AE DIAPE				ES WHICHEVER
RESECURED RELAY.		; "1		COMES FIRST.	
J# 4 13CVZ *LEAKS_SQEAKS_RATTI	J08 # 3	TOTAL LABOR & PARTS	0.00	NOTICE PURSUANT T erty Code	O § 70.001, Texas Prop-
J# 4 13CVZ *LEAKS, SQEAKS, RATTI	E TECH(S)	:1506	WARRANTY	I AM THE PERSON	OR AGENT ACTING ON
CUSTOMER STATES GETTING CLI In left front and seems to	CKING NOISE WHEN TURNII	16		BEHALF OF THE PERS	SON, WHO IS OBLIGATED
UNABLE TO DUPLICATE	LUCE PP( ) Miles partation			VEHICLE SUBJECT T	iepair of the motor to the repair agree-
	J08 # 4	TOTAL LABOR & PARTS	0.00	MENT. I UNDERSTANI	THAT THE VEHICLE IS
SUBLET PO# VEND INV#-INV.DATI					SSESSION IN ACCOR- Texas Business and Com-
JOB # 1 45218 04/18/0	S DENTAL		LIADOANTV	merce Code, IF PAYMI	ENT FOR THE REPAIR OF
		TOTAL - SUBLET	0.00		e by a check, money Card transaction is
TOTALS			•••••	STOPPED, DISHONOR	ED BECAUSE OF INSUF-
[] CASH [] CHK #[ ] [] CC [] AHX	[ ]_DIS [ ] A/R CHG	TOTAL LABOR	0.00	THE MAKER OR DRA	FUNDS, OR BECAUSE WER HAS NO ACCOUNT
[] CASH [] CHK #[ ] [] CC [] AMX PARTS DESIGNATED WITH AN ASTERIK (*) INI LIFETIME SERVICE GUARANTEE APPLIES FOR	DICĂTE LIMITED	TOTAL PARTS	0.00	OR THE ACCOUNT UP	ON WHICH IT IS DRAWN
FILE LIME SENATOR GRANNIER WASTED FOR	JUSTUMEN PAT REPAIRS.	TOTAL G.O.G	0.00 0.00	LAS THE OPERATION	ID ACCOUNT HAS BEEN
		TOTAL MISC CHG.	0.00	CLOSED.	
		TOTAL MISC DISC	0.00 0.00	l .	erson responsible
		, , , , , , , , , , , , , , , , , , , ,	*****	OR AGENT FOR P	ERSON RESPONSIBLE
		TOTAL INVOICE	E\$ 0.00	x	
CUSTOMER SIGNATURE	<del></del>			\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
The second second Will Mit May					
					ige, with my signature,
1					rstanding of the repair by Classic Chevrolet.
				All bills due	and payable in
		· · · · · · · · · · · · · · · · · · ·			rson County, Texas
PAGE 1 OF 1 CUSTOME	R COPY	( END OF INVO	CE ] 02:33pm	×====	

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bmt.com

диетомея No. 71656	BRÎÂN L KI	NDWALL	1627 TAG	1256	"08/01/05	CVC5329377
		LICENSÉ NO.	MILEAGE		BROWN/	STOCK NO.
BEAUMONT, TX		ET/MALIBU/L			°08/27/04	DELIVERY MILES
	VEHICLE IN Z T	5 4 8 3 5	F		SELLING DEALER NO.	PRODUCTION DATE
人名 经净额 电影人名英语			P. C. NO.		°08701/05	
	CONSCIUS					
CUSTONER STATES GETTING MISS AND S	HACK AT IDLE IN	PARK AND	(6)(12)51C	AS WARRANDTY		
DRIVE FOUND IDLE HAD A SLIGHT SURGE. CHE CHECKED & FOUND NEW CALIBRATION FO CONCERN.	CKED MISFIRE - N IR PON TO CORREC	ONE T THIS	4 )	:	to this part(s) are those	The only warranties applying which may be offered by the organization dealer. Classic Chevrolet
RECALIBRATED PCM.		*	` <del>-</del>	٠,	hereby expressly disclaim	is all warranties, ellinar express anties of merchantability or fin
PARTSQTYFP-NUMBERDESCRI	PTION	JOB # 1 TOTAL	PRICE - PARTS	0.00	ness for a particular purp authorizes any person to	iose, and neither assumes no assume for it any kability in
	J08 # 1	TOTAL LABOR &	PARTS	0.00	Buyer shall not be entitle	of this part(s) and/or services ad to recover from the selling
J# 2 15CVZ EXTERTIN & WIPSES  CUSTOMER STATES MEATHER STRIP ON 6 15 COMING UP BY HIPDOM, ORDERED SEALING STRIP	TECHIS LUTSIDE OF SECON	):4596 D LEFT DOOR	(CONTRACTOR)	MARRANTY	ty, damages for loss of u or income, or any other l	
PARTSQTYFP-NLARDER		UNIT	PRICE-			ANTEE 90 DAYS ES WHICHEVER
JOB # 2 0 15265161 SEALIN PART ON SPECIAL ORDER OUANTITY 1418 SPECIAL 1	6 S 10 .774			WARRANTY	COMES FIRST	
GOMALITY (190 SECONT)		JOB 2 2 JUTAL TUTAL LABOR 6			erty Code	O § 70.001, Texas Prop
S# 3 10CVZ	A NEW MECHO				BEHALF OF THE PERI TO PAY FOR THE F	son, who is obligated Repair of the motof
CUSTOMER STATES CAPS FOR AC LINES ORDERED CAPS	CAME OFF				MENT. I UNDERSTAN	'o the repair agr <u>e</u> e D <b>that</b> the vehicle !!
JOB # 3 0 10245620 CAP & PART ON SPECIAL ORDER	IPTIONSEA 9.177	·	PRICE-	WARRANTY	DANCE WITH § 9.503, merca Code, IF PAYM	ISSESSION IN ACCOR Texas Business and Com ENT FOR THE REPAIR OF EBY A CHECK, MONE
** QUANTITY 2 IS SPECIAL (	HADERED **	JOB # 3 TOTAL	, parts	0.00	ORDER, OR A CREDIT	CARD TRANSACTION IS LED BECAUSE OF INSUF
	J08 # 3	TOTAL LABOR 8	PARTS	00.00	FICIENT FUNDS, NO THE MAKER OR DRA	Funds, or begause Wer has no account
TOTALS.  [ ] CASH [ ] CHK #[  ] [ ] CC [ ] AMX [ ] DI: PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE.	LIÑITED	TOTAL LAB	OR	0.00 0.00 0.00	OR THE ACCOUNT US OR THE CREDIT CAS CLOSED,	PON WHICH IT IS DRAWN ID ACCOUNT HAS BEEN
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		TOTAL IN	VOICE \$	0.00		· · · · · · · · · · · · · · · · · · ·
Customer signature					my complete unde work performed	ige, with my signature, ratending of the repair by Classic Chevrolet, and payable in
	<u> </u>			· · · · ·	Beaumont, Jeffe	reon County, Texas
PAGE 1 OF 1 CUSTOMER COPY		END O	PINYDICE	] 02:25pm	х	<u> </u>







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71656	BRIAN L KINDWALL	1627 TAG NO		\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	CVCS332309
	LICENSE NO.	MILEAGE	22,838	COLOR BROWN/	втоск но,
	VEAR/MAKE/MODEL  OS/CHEVROLET/MALIB		_,	P08/27/04	DELIVERY MILES
BEAUMONT, TX	VENCLE IO NO. 1 G 1 Z T 5 4 8 3	0/L3 3DN		SELLING DEALER NO.	PRODUCTION DAYE
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<u>的原则的</u> 是自身的企业的基础是不够调整	COMMENTS			<u>^10710/05</u>	
	COMMENTO	·	·	•	
LABOR & PARTS  *LIGHT ENG & COULTEG	STATE OF TECHNOL 1546		412.70		
CUST STATES LEAKING FLUID OUT LEF LIGHT COMES ON	FRONT AND LOW COOLANT				
LOMER LEFT BOTTOM OF RADIATOR & F. REPLACED RADIATOR & FAN ASSEMBLY.	IN BUSTED.				. The only warranties applying which may be offered by the
RECHARGED A/C SYSTEM. REPLACED CO	INECTOR FOR HOOD ADJAR		· / ,	manufacturer. The selfe	no dealer. Classic Chevrole
LIGHT.				or implied, including wan	ns all warranties, either express anties of merchantability or fit
PARTS QTY FP - NUMBER DESCR JOB # 1 1 88987973 CONNE	CTOR 2.383	INIT PRICE- 40.48	40.48	authorizes any person ti	ose, and neither assumes no a assume for it any lizbility i
308 # 1 1 52477087 SEAL	NT 8.800 9.222	18.79 6.65	37.58 6.65	connection with the sale	of this part(s) and/or services ed to recover from the selfin
JOB # 1 1 2724966 SEAL   JOB # 1 1 52494386 RADIA	KIT 9.222 TOR 1.219	6.65 261.76	6.65 261.76	dealer any consequential	damages, damages to prope se, loss of time, loss of profi
JOB # 1 1 15254643 FAN 1 JOB # 1 1 FRECH FRECH		254.74 24.95	254,74 24,95	or income, or any other i	
	# 1 TO	TAL PARTS	632.81	LABOR GUAR	ANTEE 90 DAYS
	JOB # 1 TOTAL LABO	R & PARTS	1045.51	<b>OR 4000 MIL</b>	ES WHICHEVER
SUBLET PO# VEND INV# INV DATE DESCR	IPT ON			COMES FIRST	
JOB # 1 42431 0513241 10211/05 AFECK	CA THE TOTAL	SUBLET	106.25 106.25	NOTICE PURSUANT ' erty Code	TO § 70.001, Texas Prop
G.O.G. & SUPPLIES				I AM THE PERSON	OR AGENT ACTING OF
JUB # 1 FREIGHT (PARTS)	TOTA	1L - 606	8.47 8.47	BEHALF OF THE PER	son, who is obligated Repair of the motor
MISC·····CODE······DESCRIPTION·····	CONTROL I		2. (,	VEHICLE SUBJECT	to the repair agree Id that the vehicle !
JOB # A SS ENVIR FEES/SHOP SUPPLIES	•	AL · MISC	24.88	SUBJECT TO REPO	DSSESSION IN ACCOR
MANUELTE		. HI30	24,00	merce Code, IF PAYM	, Texas Business and Corr ENT FOR THE REPAIR O
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[ ] CASH [ ] CHK #[ ] [ ] CC [ ] AMX [ ] DI	S [ ] A/R CHG TOTAL	LABOR	412.70	THE MAKER OR DRA	AWER HAS NO ACCOUNT
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				I hereby acknowle	dge, with my signature,
		*			rstanding of the repair by Classic Chevrolet.
		•		All bills due	end payable in
PAGE 1 OF 1 CUSTOMER COPY	T EM	DE INVOICE 16	1.20	^	







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COM COMP 7

71656	ADVISOR BRIAN L	KINDWALL	1.627		04/07/06	CVCS342276
		LICENSE NO.	MILEAGE	35,296	BROWN/	STOCK NO.
BEAUMONT, TX		DEL ROLET/MALIBU	LS SDN		08/27/04	DELIVERY MILES
androni ; in	1 G 1 Z	T 5 4 8 3			sēlling dēālēr no.	PRODUCTION DATE
		<del> </del>	P. O. NO.		04/07/06	
	COMMENTS		····			
LABOR & PARTS:  J# 1 35CVZ *ELECTRICAL  CUSTOMER STATES DOME LAMP SWITCH 8  NOT TURN DOME LAMP ON;;;;SOP IN;;;  REPLACED OVERHEAD DOME LAMP ASSEMB	:	H(S):1506 XOSE AN DWILL	****	WARRANTY	Warranty disclaimer as is	The only warranties applying
PARTSQTYFP-NUMBERDESCRI JOB # 1 1 22691338 BEZEL JOB # 1 1 22724305 HOUSIN		UN]		WARRANTY WARRANTY 0.00	manufacturer. The sellin hereby expressly disclaims or implied, including warra ness for a particular purp	which may be offered by the g dealer, Classic Chevrolet, a all warranties, either express unties of merchantability or fit- usa, and neither assumes nor
	J08 £	1 TOTAL LABOR	& PARTS	0.00	connection with the sale of	assume for it any Hability in If this part(a) and/or services. It to recover from the salling
J# 2 50CVZ MISC CUSTOMER STATES IGNITION KEY HARD HARD TO TURN SOMETIMES ROTATED. REMOVED & REINSTALLED IGN	TO SET IN SC ITION CYLIND	DER.		WARRANTY	dealer any consequential of	lamages, damages to proper- e, lose of time, loss of profit.
ROTATED CYLINDER 25 TIMES - WORKEN	g properly /	AT THIS TIME.	T POICE			ANTEE 90 DAYS
	4,1,	JOB # 2 1017	L PARIS		COMES FIRST.	
	J08 (	. 2 Total labor	& PARTS	0.00	NOTICE PURSUANT T erty Code	O § 70.001, Texas Prop-
SUBLETPO#VEND INV#.INV.DATE:DESCRI JOB # 1 45186 04/07/06 RENTAL	PTION	TOTAL	SUBLET	WARRANTY 0.00	BEHALF OF THE PERS TO PAY FOR THE F	OR AGENT ACTING ON SON, WHO IS OBLIGATED IEPAIR OF THE MOTOR O THE REPAIR AGREE
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CUSTOMER SIGNATURE		TOTAL I	NVOICE \$	0.00	OR THE ACCOUNT UP	WER HAS NO ACCOUNT YON WHICH IT IS DRAWN ID ACCOUNT HAS BEEN
		v			SIGNATURE OF PE OR AGENT FOR PE	erson responsible
				:	x	
					my complete under work performed t All bills due	ge, with my signature, retanding of the repair ny Classic Chevrolet. and payable in reon County, Texas
CUSTOMER COPY		I END (	OF INVOICE ]	02:34pm	×	· · · · · · · · · · · · · · · · · · ·



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CHEVROLET Goodwrend Service

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oletamr.com; 100 pr. 7

СUВТОМЕЯ NO. 71656	BRIAN L KINDWALL	1627 TAG NO.	03/09/06	CVCS340411
	DETAUL F ETHEMATE	MILETGE	COVER	STOCK NO.
	YEAR/MAKE/WOOEL	33,031	BROWN/	DELIVERY MILES
BEAUMONT, TX	05/CHEVROLET/MALIBU	/LS SDN	08/27/04	DETACHA MICER
BEAUMONI, IA	VEHICLE ICI NO. 1 G 1 Z T 5 4 8 3	5 F	SELLING DEALER NO.	PRODUCTION DATE
	101213403	P.Q. NO.	03/07/06	
0	COMMENTS	<u></u>	03/07/06	
	Light Hard Control of the Control of			
LABOR & PARTS  J# 1 35CVZ **ELECTRICAL CUSTOMER STATES DOME LIGHT SWITT CATCHES WHEN MOVES::::SOP IN:::	TECH(S):1506 CH BY LAMP IS LOOSE AND HISTORY ATTACHED	WARRANT!Y		
REORDERED PARTS				.The only warrantles applying which may be offered by the
PARTSDTYFP.NUMBERDES	CRIPTIONUN	IT PRICE-	manufacturer. The sellin	o dealer, Classic Chevrolet,
.ing # i 0 22724312 HOU	3.02B SING 11.927	WARRANTY WARRANTY	or implied, including warn	s all warranties, either popress enties of merchantability or fit-
PART ON SPECIAL ORDER  ** QUANTITY 1 IS SPECIA	ORDERED **		ness for a particular purp	ose, and neither assumes nor assume for it any liability in
Quantitie 1 13 decom	J08 # 1 TOT/	AL PARTS 0.00	connection with the sale of	if this part(s) and/or services.
	JOB # 1 TOTAL LABOR	& PARTS 0.00	Buyer shall not be entitle I dealer any consequential	d to recover from the selling damages, damages to proper-
J# 2 25CVZ *STEERING	. ,	WARRANTY	ty, damages for loss of us or income, or any other in	se, loss of time, loss of profit.
CUSTOMER STATES GETTING KNOCKIN	S NOISE WHEN TURNING			
HISTORY ATTACHED INSPECTED AND FOUND STEERING SH	AFT NOISY.			ANTEE 90 DAYS
ORDERED LUBE KIT FOR STEERING S	HAFT.			es whichever
PARTS QTY FP-NUMBER DES		IT PRICE-	COMES FIRST	
JOB # 2 0 15277886 GEA PART ON SPECIAL ORDER	R 6.508	WARRANTY	erty Code	TO § 70.001, Texas Prop-
** QUANTITY 1 IS SPECIA	L ORDERED ** JOB # 2 TOTA	AL PARTS 0.00	I AM THE PERSON	OR AGENT ACTING ON
				SON, WHO IS OBLIGATED REPAIR OF THE MOTOR
4	JOB # 2 YOTAL LABOR	& PARTS 0.00	l	O THE REPAIR AGREE-
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   PartsOtyfp-NumberDes		IT PRICE.		ent for the Repair of E by a check, money
TERM ST. MIT IT INDIMENTATIONS OF THE PERSON	JOB # 3 TOT	AL PARTS 0.00	ORDER, OR A CREDI	CARD TRANSACTION IS
`	JOB # 3 TOTAL LABOR		STOPPED, DISHONOR	RED BECAUSE OF INSUF FUNDS, OR BECAUSE
J# 4 35CVZ02 ELECTRICAL	TECH(S):1506	WARRANTY	THE MAKER OR DRA	WER HAS NO ACCOUNT
CUSTONER STATES CD PLAYER HAS C	D IN IT AND WON'T EJECT OR P	***************************************		Pon which it is drawn RD account has been
PLAY INSPECTED AND FOUND OD PLAYER I	S INOPERATIVE.		CLOSED.	
ORDERED RADIO.	·		ÉICNATHDE OF D	neau besauciois
PARTSQTYFP-NUMBERDES	CRIPTIONUN	IT PRICE-		ERSON RESPONSIBLE ERSON RESPONSIBLE
	JOB # 4 TOT		x	
	JOB # 4 TOTAL LABOR	A PARTS 0.00		
J# 5 DICVZ *LUBE OIL FILTER	TECH(S):1506	10.00		····
PLEASE CHECK ALL FLUID LEVELS A ADVISE OF ANY NEEDED SERVICES.	IND TIME PRESSURES, ALSO			ige, with my signature,
Oil & Filter Change W/ Lube 3.5	il. 04/06		work performed t All bills due	rstanding of the repair by Classic Chevrolet. and payable in traon County, Texas
ORDERED RADIO.  PARTSQTYFP-NUMBERDES  #LUBE OIL FILTER PLEASE CHECK ALL FLUID LEVELS A ADVISE OF ANY NEEDED SERVICES. Oil & Filter Change W/ Lube 3.5	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		
PAGE 1 OF 2 CUSTOMER CO	PY (CONTINUED C	N NEXT PAGE 05:27pm	[×	







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CUSTOMER NO.	71656		BRIAN L KI	NDWALL 1627	2.	03/09/06	CVC\$340411
			_	LICENSE NO. MILEAGE	33.031	BROWN/	STOCK NO.
			YEAR / MAKE / MODEL	CT/MALTRU/LE EDN		08/27/04	DELIVERY MILES
BEAUMOI	NT, TX		VEHICLE I.D. NO.	ET/MALIBU/LS SDN		BEILING DEALER NO.	PRODUCTION DATE
			IGIZT	5 4 8 3 5 F		H. O. DATE	
<del>-</del>		Caraca Annal V	COMMENTS			03/07/06	
					<del></del>		
PARTS• 108 # 5	OTY FP - NUMBER - 2501079	DESCRI 2 OIL FI	LTR 1.836	JOB # 5 TOTAL PARTS	5.20 5.20		
			JOB # 5	TOTAL LABOR & PARTS	15.20	Warranty disclaimer as is	. The only warranties applying which may be offered by the
UBLET 108 # 1	PO#VEND 44275 38132	INV#-1NV.DATE-DESCR 03/09/06 RENTAI	IPTION	TOTAL - SUBLET	WARRANTY 0.00	manufacturer. The cells hereby expressly disciplin	ng dealer, Cleasic Chevrolet as all warranties, either express anties of merchantability or fit
	IIDDI TEC				•	ness for a particular purp	osa, and naither assumes no assume for it any liability is
		AL @		TOTAL · GOG		connection with the sale Buyer shall not be entitle	of this part(s) and/or sarvices ad to recover from the sellin damages, demages to proper
ISC OB # A OB # 5 OB # 5	SS FNVIR	IPTIONFEES/SHOP SUPPLIES CE ADVERTISING ADVERTISING		CONTROL NO	-2.50	ty, damages for loss of u or income, or any other li	se, loss of time, loss of profit acidental demages.
	PA PARTS	ADVERTISING	•	TOTAL • MISC	-2.50 -3.78		ANTEE 90 DAYS ES WHICHEVER
OTALS				\	40.00		TO § 70.001, Texas Prop
ARTS DESI	GNATED WITH AN AS	] CC [ ] AMX [ ] DI: TERIK (*) INDICATE   APPLIES FOR CUSTOME	LIMITED	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	5.20 0.00 7.80 1.22 -5.00	ety Code  1 AM THE PERSON BEHALF OF THE PER TO PAY FOR THE F	OR AGENT ACTING OF SON, WHO IS OBLIGATE REPAIR OF THE MOTO TO THE REPAIR AGREE
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ÇUS	STOMER SIGNATURE			TOTAL INVOICE \$	20.39	DANCE WITH § 9.503, merce Code, if PAYM THE MOTOR VEHICL ORDER, OR A CREDIT STOPPED, DISHONON FICIENT FUNDS, NO THE MAKER OR OR THE ACCOUNT UOR THE CREDIT CAR	Texas Business and Content for the Repair of Ent for the Repair of Ent Acheck, Mone team of team of the Repair of the Ent Ent Ent Ent Ent Ent Ent Ent Ent Ent
						CLOSED. SIGNATURE OF P OR AGENT FOR F	erson responsibl erson responsibl
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				he cht		my complete unde Work performed All bills due	dge, with my signatur pretending of the repa by Classic Chevrolet. and psyable in erson County, Texas
PAGE 2 OF 2	2	CUSTOMER CORY		[ END OF INVOICE )	05-27pm	x	

SCRIPT CARE





CHEVRULET

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ECOP!

BRIAN L KINDWALL  18,940 BROW/  CSCHEWOLET/MALEBU/LS SON  CSCHEWOLET/M								
SEALMONT, TX  OSCINERY ROLLET / MALTBU/LS SON  OSCINERY ROLLET / M	ISTOMER NO.	71656	BRIAN L	KINDWALL	1627		08/22/05	<b>₩</b> ₩₩₩₩
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INSTALLED FOR LIFE-CODS  INSTALLED FOR LIFE-CO		CAPS MISSING SECTION	CAME OFF	:::SOP IN:::			dealer any consequential	damages, damages to prope
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PAGE 2 OF 2	CUSTOMER COPY		( END	OF INVOICE ]	03:67pm	X	

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S855 Eastex Freeway • Beaumont, Texas 77706 • www.classicchevroletbrif.com (409) 892-5050 (409) 735-6146 Mid County

hevroletbrit.com

BEAUMONT, TX    COENSE NO.   MILEAGE   34,154   BROWN   BTOCK NO.								
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# LAKS, SQEAKS, RATTLE TECH(S):1506  CUSTOMER STATES MHEN BACKING UP OR FORMARD AND APPLIE BRAKES  CUSTOMER STATES MHEN BACKING UP OR FORMARD AND APPLIE BRAKES  GETTING LOUD ROADING NOISE  REPLACED REAR BRAKE PADS  PARTS			JOB #	2 TOTAL LABOR	& PARTS	0.00	TO PAY FOR THE I	REPAIR OF THE MOTOR
GETTING LOUD ROARING NOISE REPLACED REAR BRAKE PADS  PARTS: OTY FP NUMBER: DESCRIPTION UNIT PRICE- JOB # 3 1 15243254 PAD KIT 5.017 95.00  JOB # 3 TOTAL LABOR & PARTS 95.00  JOB # 3 TOTAL LABOR & PARTS 200.00  J# 4 50CVZ  MISC CUSTOMER STATES WANTS TO KNOW WHY OIL LIFE WASN'T RESET AND FLUIDS WHERE NOT FILLED ON LAST OIL CHANGE IS VERY UPSET ABOUT THE QUALITY OF SERVICE LATELY RESET OIL LIGHT & FILLED FLUIDS  JOB # 4 TOTAL LABOR & PARTS  JOB # 4 TOTAL LABOR & PARTS  JOB # 4 TOTAL LABOR & PARTS  O.00  J# 5+35CVZ04  ELECTRICAL CUSTOMER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT OR PLAY: "SOP IN"  REPLACED RADIO  DANCE WITH \$ 9.503, Toxas Business and Commerce Code, if PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY OF THE MOTOR VEHICL	J# 3 13CVZ	*LEAKS, SQEAKS, RATTLE	TECH	(S):1506		105.00	MENT. I UNDERSTAN	ID THAT THE VEHICLE IS
PARTS OTY -FP NUMBER DESCRIPTION UNIT PRICE  JOB # 3 I 15243254 PAD KIT 5.017 95.00  JOB # 3 TOTAL LABOR & PARTS 95.00  JOB # 3 TOTAL LABOR & PARTS 200.00  JF 4 50CVZ MISC TECH(S):1506 WARRANTY  CUSTOMER STATES WANTS TO KNOW WHY OIL LIFE WASN'T RESET AND FLUIDS WHERE NOT FILLED ON LAST OIL CHANGE IS VERY UPSET ABOUT THE QUALILITY OF SERVICE LATELY  PARTS OTY -FP NUMBER DESCRIPTION UNIT PRICE  JOB # 4 TOTAL LABOR & PARTS 0.00  JF 5+35CVZ04 ELECTRICAL TECH(S):1506 WARRANTY  CUSTOMER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT  OR PLAY''' SOP IN''  REPLACED RADIO  THE MOTOR VEHICLE BY A CHECK, MONEY 95.00  95.00		GETTING LOUD ROARING NOISE	א רעאאיאט אאט א	ALLTIC DIGANES			DANCE WITH § 9,503	, Texas Business and Com-
JOB # 3 TOTAL LABOR & PARTS 95.00 95	DADTS		TRYTON	IMT	T 501/CC.		THE MOTOR VEHICL	E BY A CHECK, MONEY
JOB # 3 TOTAL LABOR & PARTS 200.00  J# 4 50CVZ MISC TECH(S):1506 WARRANTY  CUSTOMER STATES WANTS TO KNOW WHY OIL LIFE WASN'T RESET AND FLUIDS WHERE NOT FILLED ON LAST OIL CHANGE IS VERY UPSET ABOUT THE QUALITY OF SERVICE LATELY RESET OIL LIGHT & FILLED FLUIDS  PARTS OTTO THE CHANGE IS VERY UPSET  JOB # 4 TOTAL LABOR & PARTS  JOB # 4 TOTAL LABOR & PARTS  JOB # 4 TOTAL LABOR & PARTS  O.00  J# 5+35CVZ04  ELECTRICAL TECH(S):1506  CUSTOMER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT  OR PLAY'''SOP IN'''  REPLACED RADIO  JOB # 4 TOTAL LABOR & PARTS  O.00  WARRANTY  I hereby acknowledge, with my signature, my complete understanding of the repeir work performed by Classic Chevrolet. All billie due and payable in Beaumont, Jefferson County, Texas		1 15243254 PAD K	IT 5.017		95.00	95.00	STOPPED, DISHONO	RED BECAUSE OF INSUF-
J# 4 50CVZ  MISC CUSTOMER STATES WANTS TO KNOW WHY OIL LIFE WASN'T RESET AND FLUIDS WHERE NOT FILLED ON LAST OIL CHANGE IS VERY UPSET ABOUT THE QUALITY OF SERVICE LATELY RESET OIL LIGHT & FILLED FLUIDS  PARTS  OTY  FP NUMBER  JOB # 4 TOTAL LABOR & PARTS  O.00  JOB # 4 TOTAL LABOR & PARTS  OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.  SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE  NARRANTY  Liberby scknowledge, with my signature, my complete understanding of the repair work performed by Classic Chevrolet. All bills due and payable in Bessument, Jefferson County, Texas						33,00	PERMIT PUNCO AN	A CIMPO DO DEAMOR
PARTS DESCRIPTION DESCRIPTION DESCRIPTION UNIT PRICE DOBRES OF PERSON RESPONSIBLE OF PER	A A COOP	MICA	JUS #	3 TOTAL LABOR	or PARCIS		OU THE VOCOCIAL O	LOW MUIDITIE IO DIVILIA
ABOUT THE QUALITY OF SERVICE LATELY RESET OIL LIGHT & FILLED FLUIDS  PARTS DESCRIPTION DESCRIPTION DESCRIPTION DOB # 4 TOTAL PARTS  JOB # 4 TOTAL LABOR & PARTS  JOB # 4 TOTAL LABOR & PARTS  CUSTOMER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT  OIR PLAY: ''SOP IN''  REPLACED RADIO  All bills due and payable in Beaumont, Jefferson County, Texas	O# 4 30C12	CUSTOMER STATES WANTS TO KNOW WHY	OIL LIFE WASN	T RESET AND		· indonen		
JOB # 4 TOTAL LABOR & PARTS 0.00  J# 5+35CVZ04  ELECTRICAL CUSTONER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT  REPLACED RADIO  DESCRIPTION  JOB # 4 TOTAL LABOR & PARTS 0.00  I hereby acknowledge, with my signature, my complete understanding of the repair work performed by Classic Chevrolet.  All bills due and payable in Bestumont, Jefferson County, Texas		ABOUT THE QUALITY OF SERVICE LATE	LY CHANGE 15 VI	ERT UPSET			SIGNATURE OF P	ERSON RESPONSIBLE
JOB # 4 TOTAL PARTS 0.00  JOB # 4 TOTAL LABOR & PARTS 0.00  J# 5+35CVZ04 ELECTRICAL TECH(S):1506 WARRANTY  CUSTOMER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT my complete understanding of the repair work performed by Classic Chevrolet.  REPLACED RADIO  All bills due and payable in Beaumont, Jefferson County, Texas	DADTS		TOTION	Į MIT	T DOICE		OR AGENT FOR	renson HESPONSIBLE
J# 5+35CVZ04  ELECTRICAL CUSTONER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT OR PLAY: SOP IN  REPLACED RADIO  All bills due and payable in Besumont, Jefferson County, Texas	- CARGO	A11	71.1744.,,,,,,,	JOB # 4 TOTA	L PARTS	0.00	X	
CUSTONER STATES CD PLAYER HAS CD IN IT AND WON'T EJECT  OR PLAY: "SOP IN"  REPLACED RADIO  All bills due and payable in Beaumont, Jefferson County, Texas			JOB #	4 TOTAL LABOR	& PARTS	0.00		
OR PLAY SOP IN Work performed by Classic Chevrolet. All bills due and payable in Beaumont, Jefferson County, Texas	J# 5+35CVZ04					WARRANTY		• •
Beaumont, Jefferson County, Texas	]	OR PLAY''''SOP IN''''	E binage	01.	. 11. 44.		work performed	by Classic Chevrolet.
PAGE 1 OF 2 CUSTOMER COPY (CONTINUED ON NEXT PAGE) 03:11pm X				- (ne	ULT	70_		
ı	PAGE 1 OF 2	CUSTOMER COPY	A to the state of	(CONTINUED O	NEXT PAGE	03:11pm	x	





Goodwrench Service

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COP"

71656	BRIAN L KIND			03/23/06	CVCS341309
	ud	ENSE NO. MILEAGE	34,154	BROWN/	STOCK NO.
BEAUMONT, TX	VEHICLE ILD NO.	/MALIBU/LS SDN		DELIVERY DATE 08/27/04 BELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z T 5	P.O.NO.		03/22/06	
ř	COMMENTS				
PARTSQTYFP-NUMBER	-DESCRIPTIONJOB	# 5 TOTAL PARTS	0.00		
	JOB # 5 TO	TAL LABOR & PARTS	0.00	Warranty discisimer as is	. The only warrantles applying
SUBLET	RENTAL	TOTAL - SUBLET		to this part(s) are those menufacturer. The sellin hereby expressly discisim or implied, including war:	which may be offered by the og dealer, Classic Chevrolet, s all warranties, either express unlies of marchantability or fit-
MISCCODEDESCRIPTION  JOB # A SS ENVIR FEES/SHOP SU	PPLIES	TOTAL - MISC	5.00 5.00	authorizes any person to connection with the sale Buyer shall not be entitle	ose, and neither assumes non essume for it any Rebilly in pithis part(s) and/or services, at to recover from the selling
TOTALS  [ ] CASH [ ] CHK #[ ] [ ] CC [ ] AMX PARTS DESIGNATED WITH AN ASTERIK (*) IND	[ ] DIS [ ] A/R CHG	TOTAL LABOR	95.00	ty, damages for loss of u or income, or any other is	
LIFETINE SERVICE GUARANTEE APPLIES FOR C	USTOMER PAY REPAIRS.	TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00 5.00 0.00	LABOR GUAR	ANTEE 90 DAYS ES WHICHEVER
,	40.4	TOTAL TAX	8,25 <b>213.25</b>		TO § 70.001, Texas Prop
CUSTOMER SIGNATURE		·		BEHALF OF THE PER TO PAY FOR THE I VEHICLE SUBJECT MENT. I UNDERSTAN SUBJECT TO REPO DANCE WITH § 8.503, Merce Code, IF PAYM THE MOTOR VEHICL ORDER, OR A CREDI STOPPED, DISHONOI FICIENT FUNDS, NOTHE MAKER OR DRUGHT OR THE CREDIT CALCUSED.	OR AGENT ACTING ON SON, WHO IS OBLIGATED REPAIR OF THE MOTOF TO THE REPAIR AGREED THAT THE VEHICLE IS DISSESSION IN ACCORDING THE REPAIR OF E BY A CHECK, MONEY T CARD TRANSACTION IS RED BECAUSE OF INSUFFED BECAUSE OF INSUFFED BECAUSE OF INSUFFED RECOUNTY HAS BEEN WER HAS NO ACCOUNTY PON WHICH IT IS DRAWN RD ACCOUNTY HAS BEEN ACCOUNTY HAS BEEN TO ACCOUNTY HAS BEEN
				SIGNATURE OF POR AGENT FOR P	erson responsibli Erson responsibli
	·			my complete unde work performed All bills due	dge, with my signature, retanding of the repair by Classic Chevrolet. I and psyable in erson County, Taxas
PAGE 2 OF 2 CUSTOME	T CORY	( END OF INVOICE )	01:11:	x	







71656	ADVISOR BRIAN L K	TNIMALI	1627		11/15/05	CVC5334388
71050	DUTUE F V	LICENSE NO.	HELEAGE.	24,501	BROWN/	STOCK NO.
7 a	YEAR / NAXE / MODEL		/s = co:		DELIVERY DATE 08/27/04	DELIVERY MILES
BEAUMONT, TX	VEHICLE I.D. NO.	LET/MALIBU			SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z	т 5 4 8 3	JA D. HO.		11/15/05	<del></del>
	COMMENTS	<u> </u>			11/12/02	<u> </u>
LABOR & PARTS						
INTERIOR TRIP  CUSTOMER STATES PASS SIDE VISOR  SOP IN	TECH	(S) 1506		WARRANTY		
ORDERED SUNSHADE	131 Ft Fry 1 E 1 3 2 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	********			Warranty disclaimer as is	. The only warranties explying
PARTS OTY FP-NUMBER			IT PRICE-			which may be offered by the no dealer, Classic Chevrolet,
J08 # 1 0 10381580 SUNS PART ON SPECIAL ORDER	IADE 10.203	" ',	iti time.	WARRANTY	hereby expressly disclain	ns all warranties, either express ranties of marchantability or fit-
** QUANTITY 1 IS SPECIAL	ORDERED **	JOB # 1 TO	AL PARTS	0.00	ness for a particular purp	oose, and neither assumes nor assume for it any liability in
	.vor. 4	1 TOTAL LABOR		0.00	connection with the sale	of this part(s) and/or services.
J# 2 25CVZ *STEERING					dealer any consequential	damages, damagus to proper- ise, loss of time, loss of profit,
CUSTOMER STATES GETTING KNOCKING	HA SMISTEFRING WH	EN TURNING	TORGETURE CONTRACT		or income, or any other i	
TRACED TO STEERING GEAR ORDERED STEERING GEAR DANCES OTV. EB AUBBRET.		Aliga 👸		,		ANTEE 90 DAYS
PARTS OTY FP NINGER DESC JOB # 2 0 15216791 GEAR	RIPTION6.508	- 44 14 - 14 - 14 - 14 - 14 - 14 -	ITT PRICE-	WARRANTY	OR 4000 MIL	ES WHICHEVER
PART ON SPECIAL ORDER	Same Sales in the S	1177				TO § 70.001, Texas Prop-
		308 # 2 TO	IAL PARTS	0.00	erty Code	OR ARCHE MENUG ON
	J0B <b>#</b>	2 TOTAL LABOR		0.00	BEHALF OF THE PER	or agent acting on son, who is obligated
3# 3 TUCVZ *A\C & HEATING CUSTOMER STATES WHEN TURN AC ON	SETTING GROW IN	(S):1506 G NOISE	eliganoras i	WARRANTY		REPAIR OF THE MOTOR TO THE REPAIR AGREE-
UNDER HOOD INSPECTEDNO ABNORMAL NOISE NEA				•		ID THAT THE VEHICLE IS DISSESSION IN ACCOR-
PARTSDESC			NIT PRICE-			, Texas Business and Com- ENT FOR THE REPAIR OF
		JOB # 3 TO	TAL PARTS	0.00		E BY A CHECK, MONEY T CARD TRANSACTION IS
***************************************	JOB #	3 TOTAL LABOR	R & PARTS	0.00	STOPPED, DISHONOL	red because of insuf- d funds, or because
TOTALS	******			•••••	THE MAKER OR DRA	WER HAS NO ACCOUNT PON WHICH IT IS DRAWN
[] CASH [] CHK #[] [] CC [] AMX [] [ PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE	IS [] A/R CHG	TOTAL   Total	LABOR	0.00		rd account has been
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOR	ER PAY REPAIRS	. TOTAL : TOTAL :	SUBLET 3.0.G	0.00		
		TOTAL	MISC CHG. MISC DISC	0.00	SIGNATURE OF POR AGENT FOR P	ERSON RESPONSIBLE
	•	TOTAL	TAX	0.00	x	
	N	TOTAL	INVOICE \$	0.00		
CUSTOMER SIGNATURE	~ .		•	,	I be analysis as home as a second	d=l44
	. ' '				my complete und	dge, with my signature, tratanding of the repair
	•				All bills du	by Classic Chevrolet.
			<del></del>	· · ·		erson County, Texas
PAGE 1 OF 1 - CUSTOMER COF	Υ	· [ · END	OF INVOICE J	03:29pm	X	







STOMER NO.	71656	BRIAN L K	INDWALL	1627		12/01/05	CVCS33514
			LICENSE NO.	MILEAGE	26,033	BROWN/	STOCK NO.
		YEAR HAKE I MODE	DLET/MALIBU	/10 CDM		08/27/04	DELIVERY WILES
EAUMONT	, TX	VEHICLE LEL NO.				SELLING DEALER NO.	PRODUCTION DATE
		1612	T 5 4 8 3	) F ]P.O.NO.		R.O.DATE	
•	este 14 s. A. J. C. C. C. C. C. C. C. C. C. C. C. C. C.	COMMENTS	<del></del>	<u> </u>		11/30/05	REPRINT#
		- Comment					
BOR & PART!	CUSTOMER STATES PASS SIDE VISOR CO	VER FOR MIRRO	(S):1506 R CAME OFF		WARRANTY		
	SUNVISOR CAME APART REPLACED SUN VISOR	•			,	to this part(s) are those	s. The only warranties apply which may be offered by ng dealer, Classic Chevn
RT\$Q' 18 # 1	TYFP-NUMBERDESCRI 1 10381580 SUNSHA	PTION DE 10.203	JOB # 1 TOT	•	WARRANTY 0.00	hereby expressly discialn or implied, including war	ns all warranties, either expi ranties of merchantability o pose, and neither assumes
	,	JOB #	1 TOTAL LABOR		0.00	authorizes any person to connection with the sale	o assume for it any Nabili of this part(s) and/or servi
2 25CVZ	*STEERING CUSTOMER STATES GETTING=KNOCKING N	OLSE WHEN TUR	(\$):1506 NING		WARRANTY	dealer any consequential	ad to recover from the se I damages, damages to pro Iso, loss of time, loss of p incidental damages,
	NOISE COMING FROM STEERING GEAR REPLACED STEERING GEAR		$V_{a_{1}}^{a_{2}},\; \underline{z}_{a_{1}}^{a_{2}},\; (2\underline{z}_{a_{1}}^{a_{2}})$				PANTEE 90 DA
RTS	1 129/2701 //2007 TERMINATED AND ASSESSMENT OF A 120/2701		UN A	IT PRICE-	WARRANTY WARRANTY WARRANTY	COMES FIRST	
8#2	i 89020661	8.800	JOB # 2 TOT	al parts	WARRANTY 0:00	erty Code I AM THE PERSON	OR AGENT ACTING
••••	**************	30B #	2 TOTAL LABOR	& PARTS	0.00		son, who is obligat Repair of the mot
3 35CVZ	CUSTOMER STATES DOME LIGHT SWITCH CATCHES WHEN MOVES NECC TO ORDER OVERHEAD LAMP	BY LAMP IS LO	1(5):1506 DOSE AND		WARRANTY	SUBJECT TO REPO	TO THE REPAIR AGR ID THAT THE VEHICLI OSSESSION IN ACC , Texas Business and C
RTSQ		LPTION	308 # 3 TOT	IT PRICE AL PARTS	0.00	THE MOTOR VEHICL ORDER, OR A CREDI	
		J08 #	3 TOTAL LABOR	& PARTS	0.00	FICIENT FUNDS, NO	red because of ins o funds, or beca
4 13CVZ	*LEAKS, SQEAKS, RATTLE CUSTOMER STATES GETS ROARING NOISE	Tech From Blower	I(S):1506 WHEN TURN AC		WARRANTY	THE MAKER OR DRA	AWER HAS NO ACCO IPON WHICH IT IS DRU
	ON UNABLE TO DUPLICATE ANY ABNORMAL (	NOISE				CLOSED.	
ktsq	)TYFP-NUMBER	IPTION	JOB # 4 TOT	IT PRICE AL PARTS	0.00	SIGNATURE OF POR AGENT FOR P	erson responsi Person responsi
	,	JOB #	4 TOTAL LABOR	A PARTS	0.00	x	<del></del>
5 17CV201	CUSTOMER STATES DRIVERS SEAT PLAST	TIC COVER ON I	(CS):1506 BACK OF SEAT,	( )	WARRANTY	I homby potential	dge, with my signatu
	CAME LOOSE NECC TO RESECURE LF SEAT BACK TRI	<b>H</b> ·	•			my complete unde work performed All bills due	erstanding of the rep by Classic Chevrole e and payable in
		,				Beaumont, Jeff	lerson County, Texas







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: COP 7

GUSTOWER NO. 71656	BRIAN L KIN	IDWALL	1627	12/01/05	CVCS335143
		LICENSÉ NO.	MILEAGE Z6,03	3 BROWN/	STOCK NO.
	YEAR / MAKE / MODEL 05/CHEVROLI	ET/MALIBU/L	S SDN	08/27/04	DELIVERY MILES
BEAUMONT, TX	VEHICLE LA NO.	<del></del>		SELLING DEALER NO.	PRODUCTION DATE
		· · · · · · · · · · · · · · · · · · ·	Q. NO.	^117/30/05	REPRINT# 1
P	CDMad(NTS		<del></del>		
PARTSQTYFP-NUMBERDESCRI	PTION	UKIT	PRICE.		
		308 # 5 TOTAL		]	
		TOTAL LABOR &		<ul> <li>Warranty disclaimer as is.</li> </ul>	The only warranties applying
J# 6 35CVZ01 **ELECTRICAL CUSTOMER STATES NEEDS KEY FOB AND REQUEST PROGRAM KEY & FOB  PARTS	PROGRÂMED	UNIT	ARTATE AND ARTE	manufacturer. The selling hereby expressly discialms or implied, including warm ness for a particular purpo	which may be offered by the globaler, Classic Chevrolat, all warranties, either express mises of merchamability or fir- se, and neither assumes nor assume for it any liability in
	IITT 10.485	JOB # 6 TOTAL	62.09 62.0	<ol> <li>connection with the sale of</li> <li>Buyer shall not be entitled</li> </ol>	this part(s) and/or services. I to recover from the selling amages, damages to proper-
	JOB # 6	TOTAL LABOR &	PARTS 103.5		e, loss of time, loss of profit.
J# 7 01CVZ PLEASE CHECK ATT FLUID LEVELS AND ADVISE OF ANY NEEDED SERVICES Oil & Filtur Change W7 Ludg 3-5L	04/05		2 6 1 4 7 4 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	LABOR GUARA	ANTEE 90 DAYS S WHICHEVER
PARTS OTY FP MIMBER DESCR. JOB # 7 1 25010792 DIL F	IPT 10N/ TR 1.836	JOB 7 TOTAL	5.20 5.2 PARTS 5.2	0 NOTICE PURSUANT TO erty Code	
2500	308 ∦ 7	TOTAL LABOR &	PARTS 15.2		ON, MUO IS OPPONIED I
J# 8 13CVZ02 LEAKS, SOEAKS, RATTLES:  CUSTOMER STATES GETTING RATTLING I MORNING, FROM UNDERNEATH CAR UNABLE TO DUPLICATE CONCERN NO ABNORMAL NOISES HEARD	NOISE WHEN FIRST		AND THE WARRANT	VEHICLE SUBJECT TO MENT. I UNDERSTAND SUBJECT TO REPO DANCE WITH § 8.503.	EPAIR OF THE MOTOR OF THE REPAIR AGREED THAT THE VEHICLE IS SEESSION IN ACCORTANCE BUSINESS AND COMMENT FOR THE REPAIR OF
PARTSDESCR	IPŢION:	JOB # 8 TOTAL	PRICE-		BY A CHECK, MONEY
		TOTAL LABOR &			ED RECAUSE DE INSUE-
J# 9 34CVZ *DRIVEABILITY.  CUSTOMER STATES DOESN'T START RIG ACTS LIKE ENGINE IS HESITATING RAN OBD2 SYSTEM DIAG, NO DTC' NO UNABLE TO DUPLICATE CONCERN	TECH(S ht amay when sta	):1558	WARRAN	OR THE ACCOUNT UP	VER HAS NO ACCOUNT ON WHICH IT IS DRAWN D ACCOUNT HAS BEEN
	· · ·	JOB # 9 TOTAL	PRICE- HARRAN PARTS 0.	OR AGENT FOR PE	RSON RESPONSIBLE FRSON RESPONSIBLE
G.O.G. & SUPPLIES JOB # 7 4.0 LUBE SPECIAL P	308 # 9 1.950 /UR	TOTAL LABOR 8		i hereby acknowled my complete under work performed it All blits due	ge, with my signature, standing of the repair ry Classic Chevrolet. and peyable in rson County, Yoxaa
PAGE 2 OF 3 CUSTOMER CORY		ICOACTIAN IPPE CAL	NEW DACES OF A TOP		<del></del>

CHEVROLET

PAGE 3 OF 3

SCRIPT CARE





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71656	RETAN	. KINDWALL	1627		12/01/05	CVC533514
11000	DRAMI	DOENSE NO.	MILEAGE	26,033	COLOR	STOCK NO.
	VEAR / MAKE / M				DELIVERY DATE	DELIVERY MILES
EAUMONT, TX	VEHICLE LD. NO				08/27/04 SELLING DEALER NO.	PRODUCTION DATE
	1 G 1	<u>z T 5 4 8 3</u>	5 F		FLO, DAYE	
	COMMENTS				11/30/05	REPRINT#
		,	60G	7.80		•
CCODEDESCRIPTION		CONTROL NO		9.50		
# A SS ENVIR FEES/SHOP SUPPLIES # 7 SA SERVICE ADVERTISING # 7 PA PARTS ADVERTISING		ı		2.50 -2.50	to this part(s) are those	<ol> <li>The only warranties appropriate the control of the co</li></ol>
; <b>*</b>		TOTAL	MISC	4.50	hereby expressly discialn	ing dealer, Classic Chan ns all warranties, either ex
ALS			· • • • • • • • • • • • • • • • • • • •	••••••	or knobled, including war	rantles of merchantability Dose, and neither assum
CASH [ ] CHK #[ ] [ ] CC [ ] ANX [ ] DE TS DESIGNATED WITH AN ASTERIK (*) INDICATE	S [ ] A/R (	HG TOTAL U	ABOR	51.50 67.29	authorizes any person t	o assume for it any list of this part(s) and/or se
ETIME SERVICE GUARANTEE APPLIES FOR CUSTOME	R PAY REPAI	RS. IUIAL S	XIBLET	0.00 7.80	Buyer shall not be entiti	ed to recover from the damages to p
A CONTRACT OF THE PARTY OF THE	ল <b>ি</b> প	TOTAL N	risc chg:	9.50	ty, damages for loss of t	158, loss of time, loss of
		TOTAL 1	ITSC DISC	5.00 6.98		<del></del>
		TOTAL I	VOICE \$	138.07	OR 4000 MIL	KANTEE 90 DA
	94 xr - 1	A STATE OF THE STA	<u>\$</u>		COMES FIRST	
CUSTOMER SIGNATURE			,		NOTICE PURSUANT	TO § 70.001, Texas I
	ar work to	all Valley of			erty Code I AM THE PERSON	OR AGENT ACTING
					BEHALF OF THE PER TO PAY FOR THE	<b>SON,</b> WHO IS OBLIG
					VEHICLE SUBJECT	TO THE REPAIR AG
		2			MENT, I UNDERSTAN SUBJECT TO REPO	OSSESSION IN AC
					DANCE WITH § 9.503, merce Code, IF PAYM	
	•			,	THE MOTOR VEHICL ORDER, OR A CREDI	e by a check, M
					STOPPED, DISHONOI FICIENT FUNDS, NO	RED BÉCAUSE OF IN
	ipme.	A THE			THE MAKER OR DRA	WER HAS NO ACC
	Marine II	Grand Comment			OR THE ACCOUNT U	ron which it is di RD ACCOUNT HAS
	RV.		. 1		CLOSED.	
	. 🐠	f' = f	#-		SIGNATURE OF P	ERSON RESPONS
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						dge, with my signaterating of the re
	• • • •				work performed	by Classic Chevrole and psyable in
						r and payable in erson County, Texa

CUSTOMER COPY [ END OF INVOICE ] 05:17pm:

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O SCRIPTION OF SALE DATE CHEVROLET COO.		
Demo   Model   Stade No.   R43050     Discourive/Official Cd.   Unindistery     User   Body Style   Secure No.	SAP ASURANCE	419.17 N/A
Vent ZOOSIN: 1G1Z154835F Keynosi: Ventorial Control Co	HUNDA-CARE	s 1041-04
Year: 2002 Make: PONTIAE Model: GRAND AN  Cylinders: N/A Body Style: SD License No.: N/A  VIN: 162NF52F62C Odometer Reading:	Sub-Total	N/A N/A 22306.22
Lienholder: AMERICREOIT Lienholder Address: N/A Drufting Instructions Received from 7	Retiate  Trade In	N/A 8500.00
Child support Lien: Yes No Amount: \$ N/A	Sub-Total S  **Dealer's Inventory Tax S  State Motor Vehicle Sales Tax S	13806.22 51.18 771.63
Payable to:  Appraised Value of Trade-to: \$ 8500. Offile: Reconditioned: □Yes. □No	Other Taxes S Government License and/or Registration Fee. \$	69.80
Balance Owed on Trade-In: \$ 9872. 27   Flood Damaged: □Yes □No  Net Allowance on Trade-In 42 23   Rebuilt Salvage: □Yes □No  Nonrepairable: □Yes □No	Government Certificate of Title Fee	N/A
*A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMEN- TARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO	Deputy Service Fee Paid to Dealer	N/A 50.00
FEE MAY NOT EXCEED \$50 FOR A MOTOR VEHICLE CONTRACT	Sub-Total \$  Less Cash With Order \$  Add Balance Owed on Trade-In \$	14782.83 1000.00 9872.27
HEAVY COMMERCIAL VEHICLE CONTRACT. THIS NOTICE IS RE- QUIRED BY LAW.	Unpaid Balance S	23655.10

DISCLAIMER OF WARRANTIES

The above-described vehicle sold by Seller is sold as is, without either express or implied warranties of any kind by Seller, including warranties of merchantability or fitness, and Buyer will bear the entire expense of repairing or correcting any defects that presently exist or that may occur in the vehicle, unless a written warranty by, or service contract with Seller covering the described vehicle is delivered to Buyer in conjunction with or within 90 days following the time of the sale, but such vehicle or any of its component parts may be subject to warranty by the manufacturer thereof.

\*\*The Dealer's Inventory Tax charge is intended to reimburse the dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the dealer to the county tax assessor-collector, is not a tax imposed on a consumer by the government, and is not required to be charged by the dealer to the consumer.

The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions on the contract of sale. La información que oparece en la ventanilla de este vehícula forma parte de este contrato. La información contenida en el formulario de la ventanilla anula cuolquier prevision que establezcy lo contrario y quy aparezca en el contrato de venio.

If a credit purchase, this is an offer to purchase only. Buyer offers to purchase vehicle on credit on terms described herein and no contractual relationship is created. This order does not constitute an agreement for the extension of credit,

Manufacturer/Distributer reserves the right to change the price of new vehicles to Seffer without notice. In the event that the price to Seller of the new vehicle artered hereunder is changed prior to delivery to Buyer, Buyer agrees and accepts that the cash delivered price

If the Buyer's used car trade-in is not delivered to the Seller until delivery of the new vehicle, the trade-in will be reappraised at that time and Buyer agrees that such reappraised value shall determine the allowance, if any, made for the trade-in

fluyer agrees to deliver the original bill of sale and the title to any trade-in along with

the delivery of the trade-in and further agrees to execute any and all documents necessary or required to transfer legal title and ownership to Seller or its assigns. Buyer warrants the trade-in to be his property and free and clear of all tiens and encumbrances except as othcruise noted herein. Buyer further warrants that the trade-in has not been declared rebuilt salvage, reconditioned, nonrepairable, or flood damaged and that the emission systems have not been tampered with and are in the condition as originally manufactured, except for ordi-

Seller makes no representations concerning fuel economy of the sale unit and any information posted on the sale unit or contained in literature relating to the same reflect the results of tests performed, required or prescribed by government agency, upon which Seller

It is expressly aground to and understood by Buyer and Setter that in the event of a noncredit transaction. Sellor retains a security interest in the purchased vehicle until such time as Ruyer has paid the Seller for the vehicle.

Buyer agrees to all the above listed charges.

If a credit purchase, this is an offer to purchase only. Buyer offers to purchase verticles on credit on terms described herein and no contractual relationship is created. This order foces not constitute an agreement for the extension of credit.  Manufacturer/Distribute reserves the rights to change the price of new vehicles to Seller without notice. In the event that the price to Seller of the new vehicle ordered hereunder is changed prior to delivery to Buyer. Buyer agrees and accepts that the cash delivered price without notice, in the event that the price to Seller of the new vehicle ordered hereunder is changed prior to delivery to Buyer. Buyer agrees and accepts that the cash delivered or the subject is contained in literature relating to the same reflect the results of tests performed, required or prescribed by government agency, upon which Seller has relicd.  If the Buyer's used car trade-in is not delivered or the Seller until delivery of the new vehicle, the trade-in will be reappraised at that time and Buyer agrees and accepts that the cash delivered price with the date and understood by Buyer and Seller that in the event of a non-tredit transaction, Seller retains a security interest in the purchased vehicle until such time as buyer agrees to all the above listed charges.  Buyer agrees to all the above listed charges.  Buyer agrees to all the above listed charges.  Buyer agrees to all the above listed charges.  Buyer agrees to all the above listed charges.  Buyer agrees to all the above listed charges.  This Order evidences a transaction involving interstate commerce. Any arbitration, scope, or validity of arbitration, decided by arbitration and not in a court, each party gives up the right to a trial by a court or a jury trial. Buyer gives up any right Buyer may have to consolidate Buyer's arbitration first. Seller will pay any additional initial filing fee or case management fee required by the applicable rules up to a maximum of either Party or from a third person in an arbitration is generally m		
Restitute ILEN: LYES LINO Amount: 3  Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$600, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$1370, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$1370, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$1370, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Apprised Value of Trade-In: \$ \$100, gillet: Reconditioned: LYES LINO Appri	DEC-19-2006 12:23 SCRIPT CARE	P 71/21
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Euyer in conjunction with or within 90 days following the time of the sale, but such vehicle or any of its component parts may be subject to warranty by the manufacturer thereof.  **The Dealer's Inventory Tax charge is intended to reimburse the dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the dealer to the consumer.  The information so the window form for this vehicle is part of this convert. Information on the window form overrides any contrary provisions on the contract of sele. As information on the window form overrides are contrated to entire contract. Information on the window form overrides are contract of sele. As information on one of the process of the contract of sele. As information on one of the process of the contract of sele. As information on one of the process of the contract of sele. As information on one of the process of the selection of the contract of selection of the contract of selection of the contract of selection of the contract of selection of the contract of selection of the contract of selection of the contract of selection of the contract of selection of the selection of the contract of selection of the contract of selection of the selec	warranties of merchantability or fitness, and Buyer will bear the entire	re expense of repairing or correcting any defects that presently exist
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	Federal Arbitration Act (9 U.S.C. § 1, et seq.) Other rights that Buyer or Seller would	cessors and assignees retain the right to exercise self-help remedies and to seek
have in court may not be available in arbitration. provisional remedies from a court pending final determination of the dispute by the	have in court may not be available in arbitration.	· · · · · · · · · · · · · · · · · · ·
Either Buyer or Seller must contact one of the following associations to conduct the arbitration as well as the other Party in order to start an arbitration. Applicable remedies, including repossession, filing suit, or seeking or obtaining provisional remedies.		

edies from a coun.

If any portion of this Arbitration Provision is unenforceable, it is severed and the remaining provisions shall be enforced.

rules may be obtained from one of the following associations: (1) American Arbitration Association at 1-800-278-7879; (2) J.A.M.S. Bodispute, at 1-800-448-1660; or. (3) National Arbitration Forum at 1-800-474-2371. If there is a conflict between Dále \_\_\_07/27/2005 Seller's Signatur Buyer's Signature

# ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

2300 Henderson Mill Road, suite 300 Atlanta, GA 30345 770-414-1002 1-866-865-3666 FACSIMILE: 770-414-9891 1-877-216-0365

### FACSIMILE TRANSMITTAL SHEET

TO: Brion Stevens

FROM: Alex Simanovsky

COMPANY: General Motors Corporation

DATE: 3/27/2007

FAX NUMBER: (866)592-1369

TOTAL NO. OF PAGES: 5

RE:

v. General Motors Corporation

Our Client:

Vehicle:

2005 Chevrolet Malibu

VIN:

1G1ZT54835F

Date of purchase:

08/27/2004

Our File No.:

TX07-10105

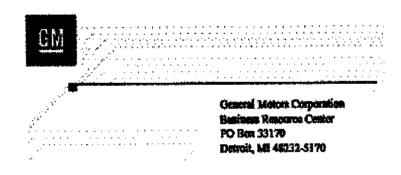
Mr. Stevens,

Thank you for your call. We faxed the documents on 02/12/07, but they must not have gone through. Ms. Sinegal will be faxing the registration today, and I will forward it to you. Thank you.

Jennifer Morton

Paralegal for Alex Simanovsky

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VIA FAX ONLY

February 7, 2007

Alex Simanovsky, Esq. ABT & Simanovsky 2300 Henderson Mill Rd NE Ste 300 Atlanta, GA 30345-2704

RE:

Service Request: 71-458984691 2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F

Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

We regret that your client(s) is dissatisfied with her 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 6,500.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

















February 7, 2007 Page 2

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0044 V07022006

Attach.

53766

Client's Signature

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Date

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Date

















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### RELEASE OF CLAIM

I, Sheronda Williams Sinegal, (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 6,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1 ZT54835F142044 ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or cutities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasur(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

\*The subject vehicle's mileage is 53760 on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Release of All Claims

COUNTY OF 1- PROCE

DATE SIGNED. A COMPANY	•
Claudant's Signature	Claimant's Signature
Beaumont, Tx.	Address
City, State, Zip Code	City, State, Zip Code
STATE OF TEXES	

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Fax Server

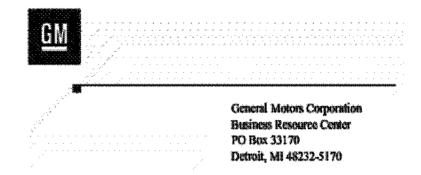
Sworn to (or affirmed) and subscribed before me this Atlanday of February, 2057, by Sheronda Williams Sinegal.

Signature of Totary Public

KATHY CANNON STANLEY Motary Public, State Of Texas P	Print, type or stamp Commissioned Name of Notary Public ersonally Known OR Produced identification
5: Ud-21-21017 A	Type of identification
Marian	My commission expires:

CC; Fi

LG0024 V63020



### VIA FAX ONLY

January 26, 2007

**Brian Powell** Classic Chevrolet P. O. Box 5547 Beaumont, TX 77726-5547

RE:

Service Request: 71-458984691 2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F

Customer Relationship Specialist: Brion Stevens

Dear Mr. Powell:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to include front and back as well as technician notes). Also, include any receipts for aftermarket or dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

**General Motors Corporation** 

LG0040 V6302006



























GMC

### General Motors Business Resource Center

**FAX** 

To: Mr. Brian Powell

Company:

Fax: 4098984164

Phone:

From: Brion Stevens, Legal CRM

Fax: 866-592-1369

Phone: 800-231-1841 ext.11279

E-mail:

CC:

AUN ..

NOTES:

Remad FAM Williams
Of SHEROUDA Williams

PAGE 01

CLASSIC CHEVROLET SE

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CS357019



CUSTOMER No.	ADVISOR				TAG No.	INVOICE DATE	INVOICE No.
71656	JAMES	WEST		1636		01/08/07	CVC5357019
	LABOR RAT	E	LICENSE No.	М	ILEAGE	COLOR	STOCK No.
	VEADALAR	E / MODEL	7		52,313	BROWN/	DEL N/CDV/ 1/1/ EG
BEAUMONT, TX	05/CH	EVROLE'		LS SDI	N	DELIVERY DATE 08/27/04	DELIVERY MILES
DEADRICKT, 1A	VEHICLE I.C	). No.				SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 F. T. E. No.	;	<u> 4835</u>	F.O. No.		R.O. DATE	
				7 1011101		01/08/07	
R	COMMENTS	,				· · · · · · · · · · · · · · · · · · ·	
LABOR & PARTS							
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ORDERED STEERIN	G GEAR					Warrenty disclaimer as applying to this part(s)	is. The only warranties are those which may be
						offered by the manu	are those which may be facturer. The selling olet, hereby expressely les, either express or
PARTSQTYFP-NUMBER JOB # 1 0 15858368 PART ON SPECIAL ORDE	GEAR 6.508		UNIT	PRICE -	- WARRANTY	disclaims all warranti implied, including warra	ies, either express or anties of merchantability lar purpose, and neither
** QUAN	TITY 1 IS SPECIAL ORDERED **	1	D // 1 TATAL			seeumes not suthroize	e any narenn to accume
			B # 1 TOTAL		0.00	tor it any liability in cor this part(s) and/or serv	nnection with the sale of ices. Buyer shall not be n the setling dealer any s, damages to property.
	JC	)B#1T	OTAL LABOR &	PARTS	0.00	entitled to recover from consequential damage	n the setling dealer any s, damages to property.
J# 2 35CVZ *ELECTR C/S THE VEH DOE	ICAL	TECH(S):	1186		0.00	damages for loss of u	se, loss of time, loss of
C/S THE VEH DOE PROBLEM STILL H UNABLE TO DUPLI	APPENS. ONGONG PROBLEM SEE H	PLACED BA	TT AND	·	****		
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PAGE 1 OF 1	ACCOUNTING COPY		[ END OF	INVÕIC	E ] 10:28am		ŀ







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Goodwrench Service
Plus
The Plus means better.

USTOMER No.	ADVISOR	1.11	TAG No.	INVOICE DATE	INVOICE No.
71656	JAMES WEST	LICENSE No.	5 3519 MILEAGE	01/18/07	CVCS35754
	LABOR RATE	LICENSE No.	VILEAGE 「フロータ	BROWN/	STOCK No.
	YEAR / MAKE / MODE	LICENSE No.	32,610	DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX 77701	I U3/CHEVKUL	ET/MALIBU/LS SE	DN	108/2//04	
,	VEHICLE I.D. No.	54835 =		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	5 4 8 3 5 F		R.O. DATE	
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ŎB # 1 -1 15858368	CORE RETURN		WARRANTY	or fitness for a particu assumes nor authroize	ular purpose, and neithes any person to assur
		JOB # 1 TOTAL PARTS	0.00	for it any liability in co	nnection with the sale
	JOB # 1	TOTAL LABOR & PARTS	0.00	entitled to recover fro	m the selling dealer a
# 2 34CV7 *DDTVCARTITTY	TECLIC	1540		damages for loss of (	use, loss of time, loss
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Goodwrench Service Plus\_ The Plus means better.

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	<u>71656</u>	RONALD	ROBINSON	1633	6762	06/29/06	CVCS346816
		LABOR RATE		MIL		BROWN/	STOCK No.
		YEAR / MAKE /				DELIVERY DATE	DELIVERY MILES
BEAUMONT,	TX	VËHICLE I.D. N	/ROLET/MALIE			08/27/04 SELLING DEALER NO.	PRODUCTION DATE
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JOB # 1 JOB # 1	1 22716379 1 22712116	SEAT 7,420 BEARING 7,389			WARRANTY	for it any liability in con this part(s) and/or servi	nection with the sale of ces. Buyer shall not be
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		JOB	# 1 TOTAL LABO	R & PARTS	0.00	damages for loss of us profit or income or	e, loss of time, loss of any other incidental
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DADTE OTV	CO NUMBER	PRESSURES.			Į.	rikst.	
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Goodwrench Service Plus The Plus means better.

### PART ON SPECIAL ORDER  PART ON SPECIAL ORDER  ####  PART ON SPECIAL ORDER  ##### PART ON SPECIAL ORDER  ##################################	CUSTOMER No.		ADVISOR			TAG No.	INVOICE DATE	INVOICE No.
LABOR RAFE   LICEMBER NO.   MILEAGES   39,141   MILEAGES   39,14	<u>71656</u>			KINDWALL				_
BEAUMONT, TX 77701    VERT AMARE INCODE.   OS/C4/PMALIEU/LS SDN   OS						EAGE	COLOR	
BEAUMONT, TX 77701  OS/CHEVROLET/MALIBU/LS SON VEHICLE ID, 12 T 5 4 8 3 5 F T. E. M.  TOWNS 1 C 1.2 T 5 4 8 3 5 F T. E. M.  TOWNS 2 FO. No.  OS/CHEVROLET/MALIBU/LS SON VEHICLE ID, 12 T 5 4 8 3 5 F T. E. M.  TOWNS 2 FO. No.  OS/CHEVROLET/MALIBU/LS SON VEHICLE ID, 12 T 5 4 8 3 5 F T. E. M.  TOWNS 2 FO. No.  OS/CHEVROLET/MALIBU/LS SON VEHICLE ID, 12 T 5 T 6 T 8 T 7 T 7 T 7 T 7 T 7 T 7 T 7 T 7 T 7		YEAR / MAKE / M	KOĐE!		39,141		DELA/EDV/14/150	
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LABOR & PARTS  WESTERING  CUSTOMER STATES GETTING KNOCKING NOISE MEN TURNING  MAS FULD STRUIT SPRINGS TURNING  MAS FULD STRUIT SPRINGS TURNING  MAS FULD STRUIT SPRINGS TURNING  MAS FULD STRUIT SPRINGS TURNING  MAS FULD STRUIT SPRINGS TURNING  PART ON SPECIAL ORDER TO PART OF SPRING INSULATOR  PART ON SPECIAL ORDER **  "MUMITTY 1 IS SPECIAL ORDERED **  JOB # 1 TOTAL PARTS  JOB # 1 TOTA	RESIDENCE		CON MACHITO				05/23/06	<u></u>
#STEERING USTOMER STREETS GETTING KNOCKING NOISE MEEN TURNING #AS FILD STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TO THE STRUIT SPRINGS TO THE STRUIT SPRINGS TO THE STRUIT SPRINGS TO THE STRUIT SPRINGS TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURNING TO THE STRUIT SPRINGS TURN			COMMENTS					
PAGE 1 OF 1 ACCOUNTING COPY [ END OF INVOICE ] 10:29am	J# 1 25CVZ *STEERII CUSTOMER STATES WAS TOLD STRUT TRACED NOISE TO NECC TO ORDER PARTS ON SPECIAL ORDEI ** QUAN JOB # 1 0 22716376 PART ON SPECIAL ORDEI ** QUAN JOB # 1 0 22716379 PART ON SPECIAL ORDEI ** QUAN  TOTALS	NG GETTING KNOCKING NI SPRINGS TURNING LF SPRING INSULATOR ART	PYION	JOB # 1 TOTAL LABOR TOTAL E TOTAL E TOTAL	ABOR ABOR ABOR ARTS UBLET USC CHG ISC DISC AX	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	applying to this part(s) offered by the manu dealer, Classic Chevro discialms all warranti implied, including warrs or fitness for a particul assumes nor authroized for it any liability in conthis part(s) and/or servi entitled to recover from consequential damages damages for loss of us profit or income or damages.  LABOR GUARANT!  4000 MILES WHIFIRST.  NOTICE PURSUANT TO Code I AM THE PERSON OF BEHALF OF THE PERSON OF BEHALF OF THE PERSON OF BEHALF OF THE REIL VEHICLE IS SUBJECT ACCORDANCE WITH 59 COMMENCE CODE. IS SUBJECT ACCORDANCE WITH 59 COMMENCE CODE. THE NOTICE OSTOPPED, DISHONOR INSUPPICIENT PUNDES BECAUSE THE MAKER ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE CRIMAS BEEN CLOSED.	are those which may be facturer. The selling blet, hereby expressely es, either express or surfices of merchantability ar purpose, and neither sany person to assume mection with the sate of ces. Buyer shall not be in the selling dealer any, damages to property, et al., on the selling dealer any other incidental end of the selling dealer any other incidental end of the selling dealer any other incidental end of the selling dealer any other incidental end of the selling dealer any other incidental end of the selling dealer any other incidental end of the selling the selling dealer any other incidental end of the selling dealer any other incidental end of the selling the selling dealer and other the selling dealer and other end of the selling
	PAGE 1 <b>OF</b> 1	ACCOUNTING COPY		[ END	OF INVOICE	] 10:29am		









71656 в	DVISOR RIAN L K BORRATE	TAIRLIALA		TAG No.	INVOICE DATE	INVOICE No.
B	RIAN L K	TRUBULIA L. I			· · · · · · · · · · · · · · · · · · ·	
, <u> </u>	BOR BATE	INDWALL	1627	5414	04/18/06	CVCS342856
	DON TOTIL	DEL .	IVII:	35.588	BROWN /	STOCK No.
YE	AR/MAKE/MOD	DEL ,			DELIVERY DATE	DELIVERY MILES
		LET/MALIBU/			08/27/04 SELLING DEALER NO.	PRODUCTION DATE
	1 <b>G</b> 1 Z	<u>г 5 4 8 3 5</u>	F			PRODUCTION DATE
F.	T. E. No.		P.O. No.		R.O. DATE 04/18/06	
RESIDENCE PHONE BUSINES CO	DMMENTS				04/10/00	
LADOD 0 DADTO						
LABOR & PARTS  J# 1 35CVZ *ELECTRICAL  CUSTOMER STATES CD PLAYER IS STILL GE	TECH(	S):1506	· · · · · · ·	WARRANTY		
PLAY AT TIMES		THE HOLL I		i	Warranty disclaimer as	is. The only warranties
PLAY AT TIMES INSPECTED & INSTALLED SEVERAL DIFFERE PROPERLY AT THIS TIME. UNABLE TO DUPL  J# 2 35CVZ01 **ELECTRICAL CUSTOMER STATES WON'T START SOMETIMES STARTED INSPECTED & STARTED VEHICLE SEVERAL TOUPLICATE CONCERN	LICATE.	SIEM WORKING			applying to this part(s) offered by the manu dealer, Classic Chevr	are those which may be ufacturer. The selling olet, hereby expresssly
	JOB #	1 TOTAL LABOR 8	& PARTS	0.00	discialms all warrant implied, including warr	les, either express or anties of merchantability
J# 2 35CVZ01 *ELECTRICAL	TECH(	S):1506		WARRANTY	or fitness for a particu	lar purpose, and neither
CUSTOMER STATES WON'T START SOMETIMES	HAVE TO JU	MP TO GET		100000171	for it any liability in con	nection with the sale of
INSPECTED & STARTED VEHICLE SEVERAL 1	TIMES UNABL	Е ТО			entitled to recover from	n the selling dealer any
DUPLICATE CONCERN					damages for loss of u	s, damages to property. se, loss of time, loss of
	.108 #	2 TOTAL LABOR (	DADTC	0.00	profit or income or damages.	any other incidental
J# 3 35CVZ02 ELECTRICAL CUSTOMER STATES HORN ISN'T WORKING	TECUL	53.1506		MADDANTY		
CUSTOMER STATES HORN ISN'T WORKING INSPECTED & FOUND RELAY OUT OF PLACE. RESECURED RELAY.	, TECHL	37:1300	Siring No.		4000 MILES WH	EE 90 DAYS OR CHEVER COMES
RESECURED RELAY.					FIRST.	
	JOB #	3 TOTAL LABOR 8	PARTS	0.00	NOTICE PURSUANT TO	§ 70.001, Texas Property
J# 4 13CVZ *LEAKS.SQEAKS.RATTLE	TECHO	S):1506	,	WARRANTY	Code IAM THE PERSON O.	R AGENT ACTING ON
CUSTOMER STATES GETTING CLICKING NOIS	E WHEN TURN	ING		10-01/01/11	BEHALF OF THE PERSO TO PAY FOR THE RE	N. WHO IS OBLIGATED   PAIR OF THE MOTOR
UNABLE TO DUPLICATE	MHEN DRIVIN	G			VEHICLE SUBJECT AGREEMENT. 1 UND	TO THE REPAIR   ERSTAND THAT THE
	30D #	4 TOTAL			VEHICLE IS SUBJECT ACCORDANCE WITH §9	TO REPOSSESSION IN 0.053, Texas Business and
J# 4 13CVZ *LEAKS.SQEAKS.RATTLE CUSTOMER STATES GETTING CLICKING NOIS IN LEFT FRONT AND SEEMS TO PULL LEFT UNABLE TO DUPLICATE  SUBLET PO# VEND INV#-INV.DATE-DESCRIPTI JOB # 1 45218 382409 04/18/06 RENTAL  TOTALS	JUB #	4 IDIAL LABOR 8	PARIS	0.00	Commerce Code, IF PAYN OF THE MOTOR VEHICL	MENT FOR THE REPAIR E BY A CHECK, MONEY
SUBLETPO#VEND INV#-INV.DATE-DESCRIPTI	ON				ORDER, OR A CREDIT O STOPPED, DISHONOR	CARD TRANSACTION IS LED BECAUSE OF
302403 04/10/00 RENTAL		TOTAL -	SUBLET	WARRANTY	INSUFFICIENT FUNDS BECAUSE THE MAKER	OR DRAWER HAS NO
TOTAL S.				3.50	ACCOUNT OR THE ACC IS DRAWN OR THE CR	OUNT UPON WHICH IT EDIT CARD ACCOUNT
					HAS BEEN CLOSED.	
[] CASH [] CHK #[ ] [] CC [] AMX [] DIS [ PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE LIMI LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PA	] A/R CHG	TOTAL LAB	OR	0.00	SIGNATURE OF PERSO OR AGENT FOR PERSO	N RESPONSIBLE
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PA	Y REPAIRS.	TOTAL PAR	LET	0.00	OK AGENT FOR FERSE	N RESPONSIBLE
		IOTAL G.C	l.G	0.00	×	
		TOTAL MIS TOTAL MIS	C DISC	0.00  0.00		
		TOTAL TAX		0.00		
		TOTAL IN	VOICE	\$ 0.00		
				,		
CUSTOMER SIGNATURE						
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PAGE 1 OF 1 ACCOUNTING CORV						
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Goodwrench Service Plus\_ The Plus means better.

CS342276

CUSTOMER No.	ADVISOR	"	   ↑	AG No.	INVOICE DATE	INVOICE No.
<u>71656</u>	BRIAN L	KINDWALL LICENSE No.	1627	5334	04/07/06	CVC5342276
	LABOR RATE	LICENSE No.	MILE	35,296	COLOR	STOCK No.
	YEAR / MAKE / MC	DDEL		TF:/%	<del></del>	DELIVERY MILES
BEAUMONT, TX	05/CHEVR VEHICLE I.D. No.	OLET/MALIBU/	LS SDN		08/27/04 SELLING DEALER NO.	
	1617	T 5 4 8 3 5	F		SELLING DEALER NO.	PRODUCTION DATE
	F. I. E. NQ.		P.O. No.		R.O. DATE 04/07/06	<u> </u>
RESIDENCE PHONE BUSINESS PHONE	COMMENTS				04/0//00	
LABOR & PARTS						
J# 1 35CVZ *ELECTRICAL CUSTOMER STATES DOME LAMP SWITCH NOT TURN DOME LAMP ON::::SOP IN:	TECH BY LAMP IS LOC :::	H(S):1506 DSE AN DWILL		WARRANTY	Warranty disclaimer a	s Is. The only warrantie
REPLACED OVERHEAD DOMÉ LÁMP ASSÉN					applying to this part(s) offered by the man	s Is. The only warrantie i are those which may butacturer. The selling folet, hereby expresss i ities, either express of antles of merchantability illar purpose, and neithe sany person to assume prection with the sale of vices. Buyer shall not but m the selling dealer and st. damagues to property selling dealer and st. damagues to property
PARTSQTYFP-NUMBER	RIPTION	UNI	T PRICE-	Mannakitty	dealer, Classic Chevi disclaims all warrant	rolet, hereby expresssities, either express o
JOB # 1 1 22724305 HOUS:	NG 11.927	<b>"</b>		WARRANTY WARRANTY	implied, including warr or fitness for a particu	anties of merchantability
		JOB # 1 TOTA	L PARTS	0.00	assumes nor authroize for it any llability in co	s any person to assume
	JOB #	1 TOTAL LABOR (	A PARTS	0.00	this part(s) and/or serventitled to recover from	vices. Buyer shall not b
J# 2 50CVZ MISC CUSTOMER STATES IGNITION KEY HARD HARD TO TURN SOMETIMES				WARRANTY	consequential damage damages for loss of u profit or income or damages.	es, damages to property use, loss of time, loss o any other incidenta
ROTATED, REMOVED & REINSTALLED IO ROTATED CYLINDER 25 TIMESWORKI	SNITION CYLINDE NG PROPERLY AT	R. THIS TIME.		}		EE 90 DAYS OR
PARTSQTYFP-NUMBERDESCF	RIPTION	<u></u> ,UNI	PRICE-		4000 MILES WH	ICHEVER COMES
					FIRST.	
	JOB #	2 TOTAL LABOR 8	A PARTS	0.00	OTICE PURSUANT TO	§ 70.001, Texas Property
SUBLETPO#	IPTION		·		AM THE PERSON O	R AGENT ACTING ON
301730 04707706 KENTA	<b>NL</b>	TOTAL -	SUBLET	WARRANTY	O PAY FOR THE REVEHICLE SUBJECT	PAIR OF THE MOTOR TO THE REPAIR
TOTALS				3.33	AGREEMENT. I UNI ZEHICLE IS SUBJECT	DERSTAND THAT THE TO REPOSSESSION IN
f 7 CASH F 7 CHV #F	* · · · · · · · · ·			[	CCORDANCE WITH S Counterce Code, IF PAY	9.053, Texas Business and MENT FOR THE REPAIR
PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE	S [ ] A/R CHG LIMITED	TOTAL LAS TOTAL PAR	80R 8TS	0.00 3	ORDER, OR A CREDIT	E BY A CHECK, MONEY CARD TRANSACTION IS
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOME	R PAY REPAIRS.	TOTAL SUE	EET	0.00	NSUFFICIENT FUNDS	NO FUNDS, OR
		TOTAL MIS	C CHG.	0.001	CCOUNT OR THE ACC S DRAWN OR THE CE	OUNT UPON WHICH IT
		TOTAL MIS	C DISC	0.00 i 0.00	IAS BEEN CLOSED.	Charles Account
		TOTAL IN			SIGNATURE OF PERSO OR AGENT FOR PERSO	N RESPONSIBLE
		TOTALIN	ACICE A	0.00		W RESPONSIBLE
CUSTOMER SIGNATURE	<del></del>				×	
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PAGE 1 OF 1 ACCOUNTING CORY						







C\$341309



CUSTOMER No.	ADVISOR				TAG No.	INVOICE DATE	INVOICE No.
71656_	BRIAN	KINDWA	LI.	1627	5153	03/23/06	CVCS341309
	BRIAN L LABOR RATE	LICE	NSE No.		EAGE	COLOR	STOCK No.
	YEAR/MAKE/I	MODEL	<del></del>		34,154		Full to design a series
BEAUMONT, TX 77701	05/CHEV	ROLET/M	ALIBU/	LS SDN	I	08/27/Q4	DELIVERY MILES
	VEHICLE I.D. NO. 1 2	).				SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	<u> </u>	0 3 3	P.O. No.		R.O. DATE	
RESIDENCE PHONE BUSINESS PHONE	COMMENTS			1	1-9	03/22/06	
ABOR & PARTS				· • • •			
# 1 35CVZ *ELECTRICAL CUSTOMER STATES DOME LIGHT SV	ATTCH BY LAMP IS	CH(\$):1506 LOOSE AND	<b>)</b>		WARRANTY		
CAICHES WHEN MOVESSOP IN		LUUJL AND			•	Warranty disclaimer as	is. The only warrantie
REORDERED PARTS						Warranty disclaimer as applying to this part(s) offered by the manudealer, Classic Chewronics all warrant implied, including warrant implied, including warrant implied, including warrant implied, including warrant implied, including warrant implied, including warrant implied, including assumes nor authroize for it any liability in corthis part(s) and/or serve liability in cover from econsequential damage	are those which may be sailed
ARTSQTYFP-NUMBER	ESCRIPTION		UNI	PRICE-		dealer, Classic Chevn disclaims all warranti	olet, hereby expresse
					WARRANTY	implied, including warn	anties of merchantabili
** QUANTITY 1 IS SPEC	IAL ORDERED **					assumes nor authroize	s any person to assum
PART ON SPECIAL ORDER	OUSING 11.927				WARRANTY	tor it any liability in cor this part(s) and/or serv	nection with the sale ices. Buyer shall not t
** QUANTITY 1 IS SPEC	IAL ORDERED **	700 #	1 7074	DARTE		entitled to recover from consequential damage damages for loss of us	n the selling dealer ar s, damages to propert
			1 TOTAL			damages for loss of us profit or income or	se, loss of time, loss any other incident
	J0B ∮	# 1 TOTAL	LABOR 8	PARTS	^ ^	damages.	y -area managina
# 2 25CVZ *STEERING	TEC	H(S):1506	1540		WARRANTY	LABOR OLLOW	EE 00 BANG 0-
CUSTOMER STATGETTING KNOCKING NOISY STEERING GEAR	NOISE WHEN TURN	ING::::50F	IN;		l.	LABOR GUARANT 4000 MILES WHI	EE 90 DAYS OR
REPLACED STEERING GEAR RESET TOE						FIRST.	OHEVER COMES
RESET TOE						–	
ARTSQTYFP-NUMBER	ESCRIPTION		UNIT	PRICE-	[;	NOTICE PURSUANT TO Code	§ 70.001, Texas Property
UB # 2 1 15277886 G	EAR 6.508	100 #	O TOTAL	Danke	WARRANTY	I AM THE PERSON OF BEHALF OF THE PERSO	R AGENT ACTING ON N, WHO IS OBLIGATED
		JUB #	Z TOTAL	. PARTS	0.00	TO PAY FOR THE REI VEHICLE SUBJECT	PAIR OF THE MOTOR TO THE REPAIR
	J08 #	2 TOTAL	LABOR 8	PARTS	0.00	AGREEMENT. I UND VEHICLE IS SUBJECT	ERSTAND THAT THE
PARTS QTY FP-NUMBER	TEC	H(S):1506			105.00	ACCORDANCE WITH \$9 Commerce Code, IF PAYN	0.053, Texas Business and MENT FOR THE REPAIR
GETTING LOUD ROARING NOISE	up or forward and	APPLIE B	RAKES			OF THE MOTOR VEHICL ORDER, OR A CREDIT C	E BY A CHECK, MONEY ARD TRANSACTION IS
REPLACED REAR BRAKE PADS					i	STOPPED, DISHONOR INSUFFICIENT FUNDS	ED BECAUSE OF NO FUNDS, OF
'ARTSQTYFP-NUMBER	ESCRIPTION	<b></b>	IINTT	DDICE		BECAUSE THE MAKER ACCOUNT OR THE ACC	OR DRAWER HAS NO OUNT UPON WHICH IT
ARTSQTYFP-NUMBER	AD KIT 5.017	"	ONII	95.00	95.00	S DRAWN OR THE CR HAS BEEN CLOSED.	EDIT CARD ACCOUNT
		JOB #	3 TOTAL	PARTS	95.00		
Z	JOB #	3 TOTAL	LABOR &	PARTS	200.00	SIGNATURE OF PERSO OR AGENT FOR PERSO	N RESPONSIBLE
# 4 50CVZ MTSC	TEC	H(\$):1506	7	·	WARRANTY	x	
CUSTOMER STATES WANTS TO KNOW							
ABOUT THE QUALITY OF SERVICE	SI OIL CHANGE 15	VERY UPSE	1				
RESET OIL LIGHT & FILLED FLUI	DS						
ARTSQTYFP-NUMBER	ESCRIPTION		UNIT	PRICE-	i		
		JOB #	4 TOTAL	PARTS	0.00		
	J08 #	4 TOTAL	LABOR &	PARTS	0.00		
# 5+35CVZ04 ELECTRICAL	•			<b>.</b>			
CUSTOMER STATES CD PLAYER HAS	CD IN IT AND WON	H(S):1506 ''T EJECT	<i>'</i> ,	the state of	WARRANTY		
OR PLAY'''SOP IN''' REPLACED RADIO					1		
W. WIVER IMPLO							
AGE 1 OF 2 ACCOUNTING C	OPY	CONTI	NUED ON	NEXT PAG	iE] 10:30am		
			<b></b> •				







CUSTOMER No.	ADVIS	OR			AG No.	INVOICE DATE	LINKOVOE NI-
<b>71</b> 656			KINDWALL	1627	5153	03/23/06	CVCS341309
	LABO	RRATE	LICENSE No.	MILE	AGE	COLOR	STOCK No.
	VEAD	/MÄKE/M			34,154		
BEAUMONI, IX	05	/CHEVE	ROLET/MALIBU	/LS SDN		DELIVERY DATE 08/27/04	DELIVERY MILES
DEXISTRY, 1X	VEHIC	LE I.D. No.				SELLING DEALER NO.	PRODUCTION DATE
	F. T. E	. No.	<u>T 5 4 8 3</u>	<u>⊃ F</u>   P.O. No.		R.O. DATE	
RESIDENCE BUSINESS PHONE		IENTS				03/22/06	<u></u>
	3.00						
PARTSQTYFP-NUMBER	DESCRIPTION		UN	IT PRICE-			
			JOB # 5 TOTA	AL PARTS	0.00		
		JOB#	5 TOTAL LABOR	& PARTS	0.00	Warranty disclaimer as	is. The only warranties
SUBLET PO# VEND INV#-	INV.DATE-DESCRIPTION			• • • • • • • • • • • • • • • • • • •		applying to this part(s) a offered by the manual	are those which may be acturer. The selling
JUS # 1 4513/ 381/30 (	03/23/06 RENTAL		TOTAL	SUBLET	WARRANTY 0.00	Warranty disclaimer as applying to this part(s) soffered by the manufealer, Classic Chevro disclaims all warrantic implied, including warra or fitness for a particula assumes nor authroizes for it any liability in conthis part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and/or services in the part(s) and or services in	let, hereby expresssly s, either express or nties of merchantability
MISCCODEDESCRIPTION JOB # A SS ENVIR FEES	CHOR SUPPLIES	<b>-</b>	····-CONTROL NO	<b></b>		assumes nor a particula assumes nor authroizes	ar purpose, and neither any person to assume
JOB # A SS ENVIR FEES/	SHOP SUPPLIES			- MISC	5.00	for it any liability in cont this part(s) and/or service	nection with the sale of ses. Buyer shall not be
TOTALS				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	2.55	entitled to recover from consequential damages	the selling dealer any , damages to property,
						consequential damages damages for loss of us profit or income or	e, loss of time, loss of any other incidental
[ ] CASH [ ] CHK #[	. J AMX [ ] DIS [ ] (*) INDICATE LIMITE	A/R CHG D	TOTAL LA TOTAL PA	ABOR ARTS	105.00 95.00	damages.	
LIFETIME SERVICE GUARANTEE APPLIE	S FOR CUSTOMER PAY	REPAIRS	. TOTAL SI	BLET	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	LABOR GUARANTE	F 90 DAYS OR
			TOTAL G. TOTAL M	SC CHG.	5 000	4000 MILES WHI	CHEVER COMES
			TOTAL MI TOTAL MI TOTAL TA	SC DISC	0.00 8.25	FIRST,	
						NOTICE PURSUANT TO	70.001, Texas Property
			TOTAL IN	VOICE \$	213.25	Code AM THE PERSON OR	AGENT ACTING ON
CUSTOMER SIGNATURE						GEHALF OF THE PERSON FO PAY FOR THE REP	AIR OF THE MOTOR
***********	UPLICATE I	NVO	[ C E *****	*****	********	AGREEMENT. I UNDE	RSTAND THAT THE
					la la	ACCORDANCE WITH 89.	053, Texas Business and
					l d	OF THE MOTOR VEHICLE ORDER, OR A CREDIT CA	BY A CHECK, MONEY
					Š	NOTICE PURSUANT TO Code  I AM THE PERSON OR BEHALF OF THE PERSON OR TO PAY FOR THE REPORT OF THE REPORT OF THE REPORT OF THE REPORT OF THE REPORT OF THE MOTOR WITH \$9.  I CORDANCE WITH \$9.  COMMERCE CODE, IF PAYMOF THE MOTOR VEHICLE DEPAYMOF THE MOTOR VEHICLE OR A CREDIT OF THE MOTOR WITH PAYMOR THE CENTRY OF THE MOTOR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE CREATER THE ACCOUNT OR THE	D BECAUSE OF NO FUNDS OR
					Į.	SECAUSE THE MAKER ( ACCOUNT OR THE ACCO	OR DRAWER HAS NO DUNT UPON WHICH IT
-					[ ]	S DRAWN OR THE CRE IAS BEEN CLOSED.	DIT CARD ACCOUNT
					8	SIGNATURE OF PERSON OR AGENT FOR PERSON	I RESPONSIBLE I RESPONSIBLE
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					1		
PAGE 2 OF 2 ACC	OUNTING COPY		[ END C	F INVOICE	] 10:30am		









CUSTOMER No.	71.000	ADVISOR				TAG No.	INVOICE DATE	INVOICE No.
7-11	<u>71656</u>	BRIAN L	KINDWA	LL	1627	1095	03/09/06	CVC5340413
		LABOR RATE	LICEN	ISE No.	MI	1095 LEAGE	COLOR	STOCK No.
		YEAR/MAKE/	MODEL			33,031	DELIVERY DATE	DELIVERY MILES
BEAUMON	, IX	VEHICLE ID NO	ROLET/M	<u>ALIBU/</u>	LS SDN	·	108/27/04	PRODUCTION DATE
		1 G 1 Z	<u>7 7 5 4</u>	<u>83_5</u>	F		SECTION DEALER NO.	PRODUCTION DATE
		1			P.O. No.		6.0. DATE 03/07/06	
RESIDENCE PHON	BUSINESS OHONE	COMMENTS				-,-	00,0,,00	
ABOR & PART	S							
# 1 35CVZ	*ELECTRICAL CUSTOMER STATES DOME LIGHT SWITCH	TE	CH(S):1506			WARRANTY		
	- CATCHES WHEN MOVES::::SIP IN::: H	ISTORY ATTACI	LOOSE AND HED			}	Warranty disclaimer as	is The only warrantie
	REORDERED PARTS						applying to this part(s)	is. The only warrantie are those which may b afacturer. The sellin olet, hereby expressal les, either express c
ARTSQ	TYFP-NUMBER	IPTION		UNIT	PRICE-		dealer, Classic Chevr	olet, hereby expresssi
JOB # 1 JOB # 1	0 103/2246 CAP 3 0 22724312 HOUSI	.028 NG 11.927				WARRANTY	implied, including warn	anties of merchantabilit
PART	ON SPECIAL ORDER ** QUANTITY 1 IS SPECIAL	מפטבטבט 🚓				io do activity	assumes nor authroize	s any person to assum
	W QUARTITI 1 13 SPECIAL	OKDEKED **	JOB#	1 TOTAL	PARTS	0.00	this part(s) and/or serv	ices. Buyer shall not b
		JOB #	¥ 1 TOTAL	LABOR 8	PARTS	0.00	consequential damage	s, damages to property
1# 2 25CV7	*STEERING	TEC	20/61.1506			LIADDANTY	profit or income or	se, loss of time, loss of any other incidenta
all: mr. children	CUSTOMER STATES GETTING KNOCKING	NOISE WHEN TO	NKNING PU(2):TOO			WARRANIY	damages.	ies. either express canties of merchantabilit lar purpose, and neither any person to assum nection with the sale cices. Buyer shall not be in the selling dealer and the sale of the country as to property se, loss of time, loss of any other incidental
	DISTURT ATTACHED							EE 90 DAYS OR
	INSPECTED AND FOUND STEERING SHAF ORDERED LUBE KIT FOR STEERING SHA	FT.						CHEVER COMES
PARTS0	TYFP-NUMBERDESCR	IPTION	<b></b>	UNIT	PRICE-		FIRST.	
JOB # 2 PART	TYFP-NUMBER	6.508				WARRANTY	OTICE PURSUANT TO	§ 70.001, Texas Property
	** QUANTITY 1 IS SPECIAL	ORDERED **				[}	AM THE PERSON OF	R AGENT ACTING ON
			JOB #	2 TOTAL	PARTS	0.00	O PAY FOR THE RE	PAIR OF THE MOTOR
		JOB #	# 2 TOTAL	LABOR &	PARTS	0.00	GREEMENT. I UND PHICLE IS SUBJECT	ERSTAND THAT THE
J# 3 13CVZ	O 15277886 GEAR ON SPECIAL ORDER *** QUANTITY 1 IS SPECIAL  *** QUANTITY 1 IS SPECIAL  **LEAKS, SQEAKS, RATTLE CUSTOMER STATES WHEN BACKING UP M UNABLE TO DUPLICATE ANY ABNORMAL  TYFP-NUMBER	TEC AKING A ROOAR	H(\$):1506 RING NOISE			WARRANTY	ACCORDANCE WITH \$9 Communica Code, IF PAYN OF THE MOTOR VEHICL	0.053, Texas Business and MENT FOR THE REPAIR EBY A CHECK, MONEY
	UNABLE TO DUPLICATE ANY ABNORMAL	NOISE ON THIS	VISIT.			Į.	TOPPED, DISHONOR	ARD TRANSACTION IS ED BECAUSE OF
PARTSQ	TYFP-NUMBERDESCR	IPTION		UNIT	PRICE-	[ ]	BECAUSE THE MAKER	OR DRAWER HAS NO
			JQB #	3 TOTAL	PART\$	0.00]	S DRAWN OR THE CR IAS BEEN CLOSED.	EDIT CARD ACCOUNT
# 4 35CVZ02	ELECTRICAL CUSTOMER STATES CD PLAYER HAS CD	TEC	H(S):1506	OR P	1.20	WARRANTY	OR AGENT FOR PERSO	N RESPONSIBLE N RESPONSIBLE
	PLAY INSPECTED AND FOUND CD PLAYER IS : ORDERED RADIO.	INOPERATIVE.					X	
PARTS 1	"YFP-NUMBERDESCR	YDTTAN-		116177	DD T CC	1		
<b>Q</b> I	OESCR.	TL1# <b>A/A.</b>	JOB #	4 TOTAL	PARTS	0.00		
		,10R #	4 TOTAL			0.00		
# 5 01CVZ	*LUBE OIL FILTER	<b></b>				*******		
	PLEASE CHECK ALL FLUID LEVELS AND ADVISE OF ANY NEEDED SERVICES. 011 & Filter Change W/ Lube 3.5L (	TIRE PRESSUR	ES, ALSO		+ 5.	10,00		
						1		
PAGE 1 OF 2	ACCOUNTING COPY			VUED ON				









The Plus means better,

CUSTOMER No.	ADVISOR	-		AG No.	INVOICE DATE	
<u>71656</u>		KINDWALL		1095	03/09/06	CVCS340411
	LABOR RATE	LICENSE No.	MILE	√ĞE	COLOR	STOCK No.
	YEAR / MAKE / N			<u>33,031</u>	BROWN/	
KI-ALIMONT TV ///OI	05/CHEVI	ROLET/MALIBU	/IS SON		08/27/04	DELIVERY MILES
BEAUMONT, TX ///01	VEHICLE I.D. No.				SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z	<u>T 5 4 8 3</u>				- Walter
	P. L. E. NO.		P.Q. No.		R.O. DATE 03/07/06	
BUSINESS PHONE	COMMENTS		<u> </u>	77-72	103/07/00	
PARTS	PT10N TR 1 836	· UNI	IT PRICE-	E 20		
	1.000	JOB # 5 TOTA	AL PARTS	5.20 5.20		
	10p. 4				Warranty disclaimer as	is. The only warranties
CUDIET OO!	JUB #	5 TOTAL LABOR	& PARIS	15.20	applying to this part(s) : offered by the manu	are those which may be facturer. The selling polet, hereby expressely es, either express or enties of merchantability ar purpose, and neither s any person to assume inection with the sale of ces. Buyer shall not be the selling dealer any a, damages to property, se, loss of time, loss of any other incidental
SUBLE!PO#VEND   INV#-INV   DATE.DESCRI	DTTAN	*		· · · · · · · · · · · · · · · · · · ·	dealer, Classic Chevro	olet, hereby expressely
JOB # 1 44275 381324 03/09/06 RENTAL			SUBLET	WARRANTY	implied, including warra	es, eitner express or inties of merchantability
			SUBLET	0.00	or fitness for a particula assumes nor authroize:	ar purpose, and neither s any person to assume
G.O.G. & SUPPLIES	1 050	// INIT		7.00	for it any liability in con	nection with the sale of
COO N S 4.0 COOL SPECIAL W	1.950	TOTAL	- GOG	7.80 7.80	entitled to recover from	the selling dealer any
MISC CODE DESCRIPTION				7.00	consequential damages damages for loss of us	s, damages to property, se, loss of time, loss of
MISCCODEDESCRIPTION	•••••	CONTROL NO-		1 22	profit or income or damages.	any other incidental
JOB # 5 SA SERVICE ADVERTISING				-2:50	damagos.	
JUB # 5 PA PARTS ADVERTISING		TOTAL		-2.50	LABOR GUARANTI	FE 90 DAYS OR
			- MISC		4000 MILES WHI	CHEVER COMES
TOTALS	• • • • • • • • • • • • • • • • • • •				FIRST.	
[ ] CASH [ ] CHK #[ ] [ ] CC [ ] AMX [ ] DIS PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE L LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER  CUSTOMER SIGNATURE ************************************	E T A/R CHG	TOTAL LA	ROD	30.00	COTICE DURELLAND NO.	* = .
PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE L	IMITED	TOTAL PA	RTS	5.20	Cods	g /0.001, Texas Property
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER	PAY REPAIRS	. TOTAL SU	BLET	9.00	AM THE PERSON OR BEHALF OF THE PERSON	N, WHO IS OBLIGATED
		TOTAL MI	SC CHG.	1.22	TO PAY FOR THE REP VEHICLE SUBJECT	PAIR OF THE MOTOR TO THE REPAIR
		TOTAL MI	SC DISC	-5.00	AGRÉÉMENT. I UND VEHICLE IS SUBJECT	ERSTAND THAT THE TO REPOSSESSION IN
		TOTAL TA	х	1.17	ACCORDANCE WITH §9.	.053, Texas Business and
		TOTAL IN	VOICE \$	20.39	OF THE MOTOR VEHICLE	BY A CHECK, MONEY
				Įš	TOPPED, DISHONOR	ED BECAUSE OF
CUSTOMER SIGNATURE				ļ i	ECAUSE THE MAKER	OR DRAWER HAS NO
DUPLICATI	INVO	I C E *****	******** <del>*</del>	********	S DRAWN OR THE CRI	EDIT CARD ACCOUNT
					IAS BEEN CLOSED.	
				į,	SIGNATURE OF PERSON OR AGENT FOR PERSON	N RESPONSIBLE
				l`	OK AGENT FOR PERSON	N KESPONSIBLE
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PAGE 2 OF 2 ACCOUNTING CODY						
ACCOUNTING COPY		[ END O	F INVOICE ]	10:30am		







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CUSTOMER No.	F.C.	ADVISOR		<del></del>	TAG No.	INVOICE DATE	INVOICE No.
<u>716</u>	<u> </u>	BRIAN L	KINDWALL LICENSË No.	1627	1916	12/01/05	CVCS335143
		LABOR RATE	LICENSE No.	MI	26,033	COLOR BROWN/	STOCK No.
BEAUMONT, TX		/ US/CHEVR	OLET/MALIBU	/LS 5DN	1	108/27/04	DELIVERY MILES
			T 5 4 8 3	5 F		SELLING DEALER NO.	PRODUCTION DATE
		F. I. E. NO.		P.O. No.		R.O. DATE 11/30/05	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		72.1		122,30,00	TELLIA I
LABOR & PARTS J# 1 17CVZ	INTERIOR TRIM	TECH	I(S):1506		WARRANTY	J 117 111	
CUSTOM	INTERIOR TRIM IER STATES PASS SIDE V;;;;SOP IN;; OR CAME APART	ISOR COVER FOR MIRRO	R CAME OFF			Warranty disclaimer as	ls. The only warrantie:
KEPLACI	ED 20W A120K					applying to this part(s) offered by the mani dealer Classic Chevr	s is. The only warranties are those which may be ufacturer. The selling olet, hereby expression ies, either express of
PARTSFP	-NUMBER	DESCRIPTION	UNI	T PRICE-	MADDANTY	disclaims all warrant implied, including warr	ies, either express of anties of merchantability
700 W T	10301300	30N3NADE 10.203	JOB # 1 TOTA	L PARTS	0.00	or fitness for a particu assumes nor authroize	lar purpose, and neithers any person to assum:
	NUMBER- 10381580 *STEERING ER STATES GETTING KNOO	J08 #	1 TOTAL LABOR	& PARTS	0.00	this part(s) and/or serventitled to recover from	nnection with the sale of rices. Buyer shall not be in the selling dealer any
J# 2 25CVZ CUSTOM	*STEERING ER STATES GETTING KNOO SOP IN	TECH KING NOISE WHEN TUR	(\$):1506 NING		WARRANTY	consequential damage damages for loss of u profit or income or	s, damages to property se, loss of time, loss o any other incidenta
NOTSE (	SOP IN COMING FROM STEERING GEAR					damages.	any with motorita
PARTS QTY FP	-NUMBER	DESCRIPTION	UNI	T PRICE-		4000 MILES WHI	EE 90 DAYS OR ICHEVER COMES
10B # 2 -1	15216791	CORE RETURN			WARRANTY WARRANTYL		
JOB # 2 1 JOB # 2 1	57703 89020661	BRAKLEEN FLUID 8.800			WARRANTY WARRANTY	NOTICE PURSUANT TO Code	§ 70.001, Texas Property
			JOB # 2 TOTA	L PART\$	0.00	AM THE PERSON OF THE PERSON OF THE PERSON OF THE PERSON THE PERSON THE PERSON THE PERSON THE PERSON OF THE PERSON	R AGENT ACTING ON N, WHO IS OBLIGATED
	**	J0B #	2 TOTAL LABOR	& PARTS	0.00	VEHICLE SUBJECT AGREEMENT. I UND	TO THE REPAIR PERSTAND THAT THE
J# 3 35CVZ CUSTOME CATCHES NECC T(	57703 89020661 *ELECTRICAL ER STATES DOME LIGHT S S WHEN MOVES O ORDER OVERHEAD LAMP -NUMBER	TECH WITCH BY LAMP IS LO	(S):1506 OSE AND		WARRANTY	VEHICLE IS SUBJECT ACCORDANCE WITH \$5 COMMUNICUS CODE, IF PAYN OF THE MOTOR VEHICL ORDER, OR A CREDIT (	TO REPOSSESSION IN 0.053, Texas Business und MENT FOR THE REPAIR LE BY A CHECK, MONEY CARD TRANSACTION IS
PARTS QTY FP	•NUMBER	DESCRIPTION	INT	T PRICE.		STOPPED, DISHONOR INSUFFICIENT FUNDS BECAUSE THE MAKER	RED BECAUSE OF S, NO FUNDS, OR OR DRAWER HAS NO
-			JOB # 3 TOTA	L PARTS	0.00	ACCOUNT OR THE ACC S DRAWN OR THE CR	OUNT UPON WHICH IT LEDIT CARD ACCOUNT
						HAS BEEN CLOSED. SIGNATURE OF PERSO	
併 4 13CVZ CUSTOME ON	*LEAKS.SQEAKS.RATTLE ER STATES GETS ROARING	TECH NOISE FROM BLOWER I	(S):1506 WHEN TURN AC	1 1 1	WARRANTY	OR AGENT FOR PERSO	N RESPONSIBLE
ON .	TO DUPLICATE ANY ABNO				-	x	
ARTSQTYFP-	-NUMBER	DESCRIPTION	JOB # 4 TOTAL	T PRICE- L PARTS	0.00		
		JOB #	4 TOTAL LABOR 8	B PARTS	0.00		
IS NOT CAME LO	ER STATES DRIVERS SEAT FITTING RIGHT ON TOP, DOSE	HAS A GAP	(S):1506 ACK OF SEAT.	e Andrews	WARRANTY		
NECC TO	) resecure lf seat bac	K TRIM					
PAGE 1 OF 3	ACCOUNTING	CORY	(CONTINUES OF	NEVT 5.			
-	VOCCOLATING	our I	(CONTINUED ON	NEXTPAG	∞e)10:31am		







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CUSTOMER No.	ADVISOR						
71656	BRTAN	KTNOWA	.1.1	1627	TAĞ No.	INVOICE DATE	INVOICE No.
	LABOR RATE	LICE	NSE No.		TAG No.  1916  EAGE 26 033	12/01/05 COLOR	CVCS33514
BEAUMONT, TX 77701	05/CHEV	ROLET/M	ALIBU/	LS SDN	1	DELIVERY DAYE 08/27/04 SELLING DEALER NO.	DELIVERY MILES
	VEHICLE I.D. No.	T 5 4	8 3 5		10.10	SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z	<u> </u>	0 3 3	P.O. No.		PA DATE	
RESIDENCE PHONE BUSINESS PHONE	COMMENTS		ru			11/30/05	REPRINT#
PARTSDESCRI	PTION	JOB #	5 TOTAL	PRICE -	0.00		
	JOB #	5 TOTAL	LABOR &	PARTS	0.00	Warranty disclaimer a:	s is. The only warrantie
# 6 35CVZ01 *ELECTRICAL	TEC	H(S):1506	• • • • • • • • • • • • • • • • • • • •		41.50	applying to this part(s) offered by the man	are those which may but ufacturer. The sellir
*ELECTRICAL CUSTOMER STATES NEEDS KEY FOB AND REQUEST PROGRAM KEY & FOB PARTS	PROGRAMED					dealer, Classic Chevr disclaims all warrant implied, including warr or fitness for a partic.	olet, hereby expresss les, either express antles of merchantabili
'ARTSQTYFP-NUMBERDESCRI	PTION		IINTY	PRICE.		assumes nor authroize for it any liability in co.	s any person to assum
OB # 6 1 22733524 TRANSM	ITT 10.485	van t	CHILI	62.09	62.09	this part(s) and/or serventitled to recover from	rices. Buyer shall not I
		JOR #	6 101AL	PARTS	62.09	consequential damage	s, damages to propert
***************************************	JOB #	6 TOTAL	LABOR &	PARTS	103.59	profit or income or damages.	any other incident
# 7 OICVZ *LUBE OIL FILTER	TEC	H(S):1473			10.00	damages.	
# 7 01CVZ *LUBE OIL FILTER PLEASE CHECK ALL FLUID LEVELS AND ADVISE OF ANY NEEDED SERVICES. Oil & Filter Change W/ Lube 3.5L 0-	TIRE PRESSUR 4/05	ES. ALSO				LABOR GUARANT 4000 MILES WH	EE 90 DAYS OF
ARTSDESCRIP	PTION		UNIT	PRICE-		FIRST,	
08 # / 1 25010792 OIL FL	TR 1.836	JOR #	7 TOTAL	5.20	5.20	NOTICE PURSUANT TO	§ 70.001, Texus Property
	700 K	300 #	/ TOTAL	PARIS	5.20	AM THE PERSON O	R AGENT ACTING OF
	JOB #	7 TOTAL	LABOR &	PARTS	15.20	TO PAY FOR THE RE VEHICLE SUBJECT	PAIR OF THE MOTO
ADVISE OF ANY NEEDED SERVICES.  Oil & Filter Change W/ Lube 3.5L O-  ARTSQTYFP-NUMBERDESCRIF OB # 7 1 25010792 OIL FL  # 8 13CVZ02 LEAKS, SQEAKS, RATTLES CUSTOMER STATES GETTING RATTLING NO MORNING, FROM UNDERNEATH CAR UNABLE TO DUPLICATE CONCERN NO ABNORMAL NOISES HEARD  ARTSQTYFP-NUMBERDESCRIF	TEC DISE WHEN FI	H(S):1506 RST START	IN		WARRANTY	AGREEMENT. I UND VEHICLE IS SUBJECT ACCORDANCE WITH \$5 Commerce Code. IF PAYN OF THE MOTOR VEHICL STOPPED. DISHONOI	PERSTAND THAT THI TO REPOSSESSION II JOS3, Texas Business on MENT FOR THE REPAIR E BY A CHECK, MONES CARD TRANSACTION IS RED BECAUSE OF
ARTSDESCRIF	PTION		UNIT	PRICE-	ļi	NSUFFICIENT FUNDS BECAUSE THE MAKER	OR DRAWER HAS NO
		JOB #	8 TOTAL	PARTS	0.00	ACCOUNT OR THE ACC S DRAWN OR THE CR	OUNT UPON WHICH IT EDIT CARD ACCOUNT
A O SACUS	JOB#	8 TOTAL	LABOR &	PARTS	0.00	TAS BEEN CLOSED.	
CUSTOMER STATES DOESN'T START RIGHT	TECI F AWAY WHEN	H(S):1558 START SOM	ETIME		WARRANTY	SIGNATURE OF PERSO OR AGENT FOR PERSO	N RESPONSIBLE IN RESPONSIBLE
ACTS LIKE ENGINE IS HESITATING RAN OBD2 SYSTEM DIAG, NO DTC' NO FA UNABLE TO DUPLICATE CONCERN						<u> </u>	
ARTSQTYFP-NUMBERDESCRIF OB # 9	)28		UNIT	PRICE-	WARRANTY		
** QUANTITY 1 IS SPECIAL OF	RDERED **	100 #	O TOTA:	DADTO			
		·	9 TOTAL		0.00		
	JOB #	9 TOTAL	LABOR &	PART\$	0.00		
.O.G. & SUPPLIES OB # 7 4.0 LUBE \$PECIAL @	1.950	/UNIT			7.80		
PAGE 2 OF 3 ACCOUNTING CORV							







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CUSTOMER No.	ADVISOR			TAG No.	I NO COLOR DA ME	
71656	BRIAN L K	TNDWALL	1627	1	12/01/05	CVCS335143
, , , , , , , , , , , , , , , , , , ,	LABOR RATE	LICENSE No.		LEAGE	COLOR	STOCK No.
	MEAD (seeded (see		mo. 1	26,033	BROWN/	
BEAUMONT, TX	YEAR / MAKE / MOD	LET/MALIBU/	LS SDI	N	08/27/04	DELIVERY MILES
DEADMONT, TX	VEHICLE I.D. No.				SELLING DEALER NO.	PRODUCTION DATE
	<u> </u>	<u> </u>	P.O. No.		R.O. DATE	
RESIDENCE BLIONE DI ISINECO DUONIE			1101110.		11/30/05	REPRINT# 1
RESIDENCE BUONE	COMMENTS					
		TOTAL	GOG	7.80		
MISCCODEDESCRIPTION						
MISCCODEDESCRIPTION JOB # A SS ENVIR FEES/\$HOP SUPPLIES		CONTROL NO-			10/	- The
JOB # 7 SA SERVICE ADVERTISING	•			-2.50	applying to this part(s)	is. The only warranties are those which may be
JOB # 7 PA PARTS ADVERTISING		TOTAL	MISC	-2.50 4.50	offered by the manu dealer, Classic Chevro	facturer. The selling blet, hereby expressly as, either express or intree of merchantability
TOTALS		TOTAL	11100	4.50	disclaims all warrantic implied, including warra	es, either express or inties of merchantability
•	•••••	*******			or fitness for a particular	ar purpose, and neither any person to assume
[] CASH [] CHK #[ ] [] CC [] AMX [] D. PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOM	[\$ [ ] A/R CHG	TOTAL LA		51.50	for it any liability in con	nection with the sale of cas. Buyer shall not be the selling dealer any damages to property, e, loss of time, loss of
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOM	ELIMITED	TOTAL PAI TOTAL SUI	RTS	67.29	entitled to recover from	the selling dealer any
		TOTAL G.	).G	7.80	consequential damages damages for loss of us	s, damages to property, se, loss of time, loss of
		TOTAL MIS TOTAL MIS	SC CHG.	9.50	profit or income or damages.	any other incidental
		TOTAL TA	(	6.98		
		TOTAL INV	OICE S		LABOR GUARANTI	
		TOTAL III	0.02		4000 MILES WHI	CHEVER COMES
CUSTOMER SIGNATURE					FIRST.	
****** DUPLICAT	TE INVOI	C E *****	****	*****	NOTICE PURSUANT TO	§ 70.001, Texas Property
					Code  I AM THE PERSON OR BEHALF OF THE PERSON DE PAY FOR THE REF VEHICLE SUBJECT AGREEMENT. I UND WEHICLE IS SUBJECT ACCORDANCE WITH \$9. COMMERCE CODE, IF PAYM OF THE MOTOR VEHICLE URDER, OR A CREDIT C SINDUFFLE, DISHONOR INSUFFICIENT FUNDS,	AGENT ACTING ON
				ŀ	BEHALF OF THE PERSON TO PAY FOR THE REF	N, WHO IS OBLIGATED   PAIR OF THE MOTOR
				į.	VEHICLE SUBJECT AGREEMENT. I UNDI	TO THE REPAIR ERSTAND THAT THE
					VEHICLE IS SUBJECT ( ACCORDANCE WITH §9,	TO REPOSSESSION IN 053, Texas Business and
				į.	Commerce Code, IF PAYM OF THE MOTOR VEHICLE	ENT FOR THE REPAIR BY A CHECK, MONEY
				[:	ORDER, OR A CREDIT C. STOPPED, DISHONOR	ARD TRANSACTION IS   ED BECAUSE OF
				į.	INSUFFICIENT FUNDS, BECAUSE THE MAKER ACCOUNT OR THE ACCO IS DRAWN OR THE CRI	NO FUNDS, OR OR DRAWER HAS NO
				li	ACCOUNT OR THE ACCO IS DRAWN OR THE CRI	DUNT UPON WHICH IT DIT CARD ACCOUNT
				1	HAS BEEN CLOSED.	
				l:	SIGNATURE OF PERSON	RESPONSIBLE
					OR AGENT FOR PERSOI	N RESPONSIBLE
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PAGE 3 OF 3 ACCOUNTING COPY						
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DWALL LICENSE No.  T/MALIBU/L  5 4 8 3 5  1506 ME OFF :::::	PRICE-PARTS	WARRA WARRA WARRA	SO1 BR DELL O8 SELL R.O. 11  WITY Warra apply offers disclaring life and disclaring life and disclaring life and disclaring life and disclaring life and disclaring life and disclaring life and	Inty disclaimer as ng to this part(s) d by the manur, Classic Chevnims all warrantid, including warraes for a particulaes nor authroizeny liability in corar(s) and/or servid to recover fron quential damage ges for loss of ur or income or ges.  OR GUARANT MILES WHIT.	is. The only warrantiare those which may infacturer. The selling of the sale is a purpose, and neith a purpose, and neith a purpose, and neith sany person to assume the sale is sany person to assume the sale is sany person to assume the sale is a purpose, and neith a purpose, and neith a purpose, and neith a purpose, and person to assume the sale is sale in the sale in the sale is damages to proper se, loss of time, loss any other incident incident.  EE 90 DAYS OF CHEVER COMES
T/MALIBU/L 5 4 8 3 5 1506 ME OFF B # 1 TOTAL OTAL LABOR & 1506 URNING	PRICE-PARTS	WARRA WARRA WARRA	NTY Warra apply offers deale or fitn assur for it at this pool on the conse dama NTY profit dama LABC 4000 NTY FIRS	OWN/ VERY DATE /27/04 ING DEALER NO.  DATE /15/05  Inity disclaimer as ng to this part(s) d by the manu (d, including warrest) and to recover from quential damage ges for loss of us or income or ges.  OR GUARANT MILES WHIT.	DELIVERY MILES  PRODUCTION DATE  is. The only warrants are those which may lacturer. The selling left, hereby express anties of merchantabilities of merchantabilities any person to assume tion with the sale toes. Buyer shall not the selling dealer as, damages to proper se, loss of time, loss any other incident  EE 90 DAYS OF CHEVER COMES
1506 ME OFF :::::  # 1 TOTAL OTAL LABOR & 1506 URNING	PRICE-PARTS	WARRA  WARRA  WARRA	NTY  Warra apply offers deale or fittn for it: this possible consecutive dama and the consecutiv	VERY DATE /27/04 ING DEALER NO.  DATE /15/05  Inity disclaimer as ng to this part(s) d by the manu, Classic Chevnins all warrantid, including warreess for a perticul res nor authroized to recover fron quential damage ges for loss of us or income or ges.  OR GUARANTI MILES WHIT.	PRODUCTION DATE  is. The only warrantiare those which may lacturer. The selling let, hereby expresses, either expressanties of merchantabilistar purpose, and neithes any person to assume tion with the sale ices. Buyer shall not the selling dealer as, damages to proper se, loss of time, loss any other incident  EE 90 DAYS OF CHEVER COMES
1506 ME OFF ::::: B # 1 TOTAL OTAL LABOR & 1506 URNING	PRICE-PARTS PARTS	WARRA  WARRA  WARRA	NTY  Warra apply offere deale or fith spentile consultations assured and an arrangement of the consection of the consect	anty disclaimer as ng to this part(s) d by the manurity disclaimer as ng to this part(s) d by the manurity disclaimer all warrantid, including warreess for a perticul tes nor authroizeny liability in corrupt d to recover fron quential damage: go or income or gos.  OR GUARANTIMILES WHIT.	is. The only warrantiare those which may lacturer. The sellipolet, hereby express es, either express enties of merchantabiliar purpose, and neith sany person to assumention with the sale ices. Buyer shall not in the selling dealer at a damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
1506 ME OFF :::::  B # 1 TOTAL OTAL LABOR & 1506 URNING	PRICE-PARTS PARTS	WARRA  WARRA  WARRA	WITY Warra apply offere deale implie or fitner assur for it shist profit dama  LABC 4000 NTY FIRS	Inty disclaimer as ng to this part(s) d by the manur, Classic Chevnims all warrantid, including warraes for a particulaes nor authroizeny liability in corar(s) and/or servid to recover fron quential damage ges for loss of ur or income or ges.  OR GUARANT MILES WHIT.	is. The only warrantiare those which may lacturer. The sellipolet, hereby express es, either express enties of merchantabiliar purpose, and neith sany person to assumention with the sale ices. Buyer shall not in the selling dealer at a damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
1506 ME OFF :::::  B # 1 TOTAL OTAL LABOR & 1506 URNING	PRICE-PARTS PARTS	WARRA  WARRA  WARRA	WITY Warra apply offers deale discla implie or fitn assur for it: 1.00 this pentitide conse with the conse with	nnty disclaimer as ng to this part(s) d by the manu, Classic Chewrims all warrantid, including warreess for a perticulnes nor authroize any liability in corave(s) and/or serv. d to recover fron quential damage ges for loss of ur or income or ges.  OR GUARANTI MILES WHIT.	art beginning of the common and the common are common with the sale ces. Buyer shall not in the selling dealer as, damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
1506 ME OFF :::::  B # 1 TOTAL OTAL LABOR & 1506 URNING	PRICE-PARTS PARTS PRICE-	WARRA  WARRA  WARRA	WTY  Warra apply offers deale or fitm for it a this possible conse dama ATY profit dama  LABC 4000  NTY FIRS	anty disclaimer as ng to this part(s) d by the manu, r. Classic Chevroms all warrantid, including warreess for a perticul res nor authroized to recover fron quential damage ges for loss of ut or income or ges.  OR GUARANTI MILES WHIT.	art beginning of the common and the common are common with the sale ces. Buyer shall not in the selling dealer as, damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
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B # 1 TOTAL OTAL LABOR & 1506 URNING	PARTS PARTS PRICE	WARRA 0 0 WARRA WARRA	deale disclaring life implies or fitter assur for its pentiled conservation of the con	ess for a particul nes nor authroize any liability in cor art(s) and/or serv. d to recover fron quential damage ges for loss of u or income or ges.  OR GUARANT MILES WHI T.	art beginning of the common and the common are common with the sale ces. Buyer shall not in the selling dealer as, damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
B # 1 TOTAL OTAL LABOR & 1506 URNING	PARTS PARTS PRICE	WARRA 0 0 WARRA WARRA	deale disclaring life implies or fitter assur for its pentiled conservation of the con	ess for a particul nes nor authroize any liability in cor art(s) and/or serv. d to recover fron quential damage ges for loss of u or income or ges.  OR GUARANT MILES WHI T.	art beginning of the common and the common are common with the sale ces. Buyer shall not in the selling dealer as, damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
B # 1 TOTAL OTAL LABOR & 1506 URNING	PARTS PARTS PRICE	WARRA 0 0 WARRA WARRA	deale disclaring life implies or fitter assur for its pentiled conservation of the con	ess for a particul nes nor authroize any liability in cor art(s) and/or serv. d to recover fron quential damage ges for loss of u or income or ges.  OR GUARANT MILES WHI T.	art beginning of the common and the common are common with the sale ces. Buyer shall not in the selling dealer as, damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
B # 1 TOTAL OTAL LABOR & 1506 URNING	PARTS PARTS PRICE	WARRA 0 0 WARRA WARRA	deale disclaring life implies or fitter assur for its pentiled conservation of the con	ess for a particul nes nor authroize any liability in cor art(s) and/or serv. d to recover fron quential damage ges for loss of u or income or ges.  OR GUARANT MILES WHI T.	art beginning of the common and the common are common with the sale ces. Buyer shall not in the selling dealer as, damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
B # 1 TOTAL OTAL LABOR & 1506 URNING	PARTS PARTS PRICE	0 0 WARRA WARRA	or fitter assured for it.  .00 this pentitle conserved dama profit dama LABC 4000 NTY FIRS	ess for a particul nes nor authroize any liability in cor art(s) and/or serv. d to recover fron quential damage ges for loss of u or income or ges.  OR GUARANT MILES WHI T.	art beginning of the common and the common are common with the sale ces. Buyer shall not in the selling dealer as, damages to proper se, loss of time, loss any other incident EE 90 DAYS OF CHEVER COMES
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1506 URNING	PRICE-	WARRA	LABO 4000 NTY FIRS	OR GUARANTA MILES WHI T.	EE 90 DAYS OF
URNING	PRICE-	WARRA	LABO 4000 NTY FIRS	OR GUARANTA MILES WHI T.	EE 90 DAYS OF
URNING	PRICE-	WARRA	LABO 4000 NTY FIRS	OR GUARANT MILES WHI T.	EE 90 DAYS OF CHEVER COMES
			NTY FIRS	MILES WHI	CHEVER COMES
			NTY FIRS	MILES WHI	CHEVER COMES
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			NOTIC .00 Code I AM BEHAI .00 TO PA VEHIC NTY AGREI VEHIC	E PURSUANT TO THE PERSON OF F OF THE PERSON Y FOR THE REI LE SUBJECT	§ 70.001, Texas Propert
B # 2 TOTAL DTAL LABOR & 1506 ISE	PARTS PARTS	0 0 	.00 Code I AM BEHAI TO PA VEHIC NTY AGREI VEHIC	THE PERSON OF F OF THE PERSON Y FOR THE REI LE SUBJECT	9 70.001, Texas Propert
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			Comme OF THE	ne Code, IF PAYM MOTOR VEHICLE	SENT FOR THE REPAIR
			ORDER	OR A CREDIT C	ARD TRANSACTION IS ED BECAUSE OF
UNIT 3 # 3 TOTAL	PRICE-	0	INSUFI On BECAL	ICIENT FUNDS	, NO FUNDS, OF OR DRAWER HAS NO
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TOTAL G.O.	.G	0	.00		
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TOTAL INV	<b>VOICE</b>	\$ 0.	00		
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				TOTAL INVOICE \$ 0.00	TOTAL INVOICE \$ 0.00







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Goodwrench
Service
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The Rus means better.

CUSTOMER No.	ADVISOR			TAG No.	INVOICE DATE	INVOICE No.
71656	BRIAN L	KINDWALL	162	9426	10/19/05	CVC5332309
	LABOR RATE	LICENSE No.				STOCK No.
	YEAR / MAKE / /	MODEL	. 4	22,630	DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX 77701	VEHICLE I.D. No	MODEL ROLET/MALIBU	<u>J/LS_SC</u>	<u> </u>	08/27/04 SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z	<u> </u>	5 F			PRODUCTION DATE
			P.O. No		R.O. DATE 10/10/05	
RESIDENCE PHONE BUSINESS THE PROPERTY OF THE P	COMMENTS	- '-				
LABOR & PARTS				-		
J# 1 32CVZ *LIGHT ENG & COOLING CUST STATES LEAKING FLUID OUT LEFT	TE( FRONT AND 1	CH(S):1546 OW COOLANT	. :	412.70		
LIGHT COMES ON		CON COOLAN			Warranty disclaimer a	s is. The only warrantle
LOWER LEFT BOTTOM OF RADIATOR & FA REPLACED RADIATOR & FAN ASSEMBLY.	N BUSIED,				applying to this part(s)	s is. The only warrantle are those which may but acturer. The selling rolet, hereby expresssities, either express of merchantability alar purpose, and neither express of merchantability alar purpose, and neither any person to assummention with the sale of vices. Buyer shall not but the selling dealer amps, damages to property se, loss of time, loss of any other incidental
RECHARGED A/C SYSTEM. REPLACED CON LIGHT.	NECTOR FOR I	1000 ADJAR		ľ	dealer, Classic Chev discialms all warran	rolet, hereby expresssi ties, either express o
PARTS OTY FP-NUMBER DESCRI	PTTON		IIT DOICE		or fitness for a particular	ranties of merchantability lar purpose, and neithe
JOB # 1 1 88987973 CONNEC	TOR 2.383		40.4	8 40.48	assumes nor authroize	nnection with the sale o
JOB # 1 2 12346290 COOLAN JOB # 1 1 52477087 SEAL 9 JOB # 1 1 2724966 SEAL K JOB # 1 1 52494386 RADIAT	1 8.800 1.222		18.7 6.6	9 37.581 5 6.65	entitled to recover fro	m the selling dealer an
JOB # 1 1 2724966 SEAL K JOB # 1 1 52494386 RADIAT	IT 9.222 OR 1 219		6.6 261.7	5 6.65	damages for loss of u	ise, loss of time, loss of
JOB # 1 1 15254643 FAN 1. JOB # 1 1 FREON FREON	055		254.7	4 254.74	damages.	any onter incluents
SOD # # 1 INCON PREUN	T 8.800 1.222 IT 9.222 OR 1.219 055	JOB # 1 TOT	24.9 AL PARTS	5 24.95 632.81	ADOD CHADAN	EE 90 DAYS OR
CUDICT.	JOB #	£ 1 TOTAL LABOR			LABOR GUARANI 4000 MILES WH	ICHEVER COMES
SUBLETPO#VEND INV#-INV DATE DESCRI	PTION	***************************************			FIRST.	
SUBLETPO#VEND INV#-INV.DATE-DESCRI JOB # 1 42431 13241 10/11/05 WRECKE	R			106.25	NOTICE PURSUANT TO	§ 70.001, Taxas Property
		TOTAL	- SUBLET	106.25	ode AM THE PERSON O	R AGENT ACTING ON
G.O.G. & SUPPLIES				- 9 47 1	O PAY FOR THE PERSO TO PAY FOR THE RE VEHICLE SUBJECT	PAIR OF THE MOTOR
			- GOG	8.47	GREEMENT. I UNI	DERSTAND THAT THE TO REPOSSESSION IN
MISCCODEDESCRIPTION	<b></b>	CONTROL NO		. lá	CCORDANCE WITH &	9.053, Texas Business and MENT FOR THE REPAIR
JUB # A SS ENVIR FEES/SHOP SUPPLIES		TOTAL	- MISC	24.88 24.88	OF THE MOTOR VEHICI DRDER, OR A CREDIT	E BY A CHECK, MONEY CARD TRANSACTION IS
COMMENTS				21.00	NSUFFICIENT FUND: BECAUSE THE MAKER	S, NO FUNDS, OR
FARM BUREAU CLAIM # 521023\$200.00 DEDUCT.			<b></b>	· ·   [7	CCOUNT OR THE ACC S DRAWN OR THE CE	O § 70.001, Texas Property OR AGENT ACTING ON ON, WHO IS OBLIGATED PAIR OF THE MOTOR TO THE REPAIR DERSTAND THAT THE TO REPOSSESSION IN 9.053, Texas Business and MENT FOR THE REPAIR E BY A CHECK, MONEY CARD TRANSACTION IS SEED BECAUSE OF S. NO FUNDS, OR COUNT UPON WHICH IT REDIT CARD ACCOUNT
TOTALS				<sup>F</sup>	IAS BEEN CLOSED.	
[] CASH [] CHK #E   I   I   CC     AMX     I   DTS	[ ] A/R CHG	TOTAL I	AROR	J.	BIGNATURE OF PERSO OR AGENT FOR PERSO	NI DESCANSIOLE
[ ] CASH [ ] CHK #[	IMITED	TOTAL P	ARTS	632.81		
ETTETTIL SERVICE GUARANTEE AFFETES FOR CUSTOMER	PAT REPAIRS	TOTAL G		106.25 2 8.47	<u> </u>	
			ISC CHG. ISC DISC	24.88 0.00		
			AX	54.26		
		TOTAL IN	VOICE :	1239.37		
CUSTOMER SIGNATURE						
****** DUPLICATI	EINVO	I C E *****	*****	******		
PAGE 1 OF 1 ACCOUNTING COPY				CE ] 10:31am		







CS330567 Goodwrend

The Paul means better.

CUSTOMER No.	ADVISOR			TAG No.	INVOICE DATE	INVOICE No.
<u>71656</u>	BRIAN L	KINDWALL LICENSE No.	<b>1627</b>	9089	08/22/05	CVC\$330567
	LABOR RATE	DOEL	MIL	18,940	COLOR BROWN/	STOCK No.
BEAUMONT, TX	YEAR/MAKE/M 05/CHEVR	ODEL ROLET/MALIBU	/LS SDN		TDELIVERY DATE	DELIVERY MILES
	1 G 1 Z	T 5 4 8 3			l .	PRODUCTION DATE
	F. T. E. No.		P.O. No.		R.O. DATE 08/22/05	
BUSINESS SUBJE	COMMENTS				00/22/03	
LABOR & PARTS			·			
J# 1 15CVZ EXT. TRIM & W CUSTOMER STATES WEATH DOOD IS COMMISSION BY	HER STRIP ON OUTSIDE OF SE	H(S):1506 COND LEFT	of contract	WARRANTY		
REPLACED LEFT REAR OF	WINDOW ::::SOP IN;;; UTER DOOR SEAL				Warranty disclaimer as applying to this part(s)	is. The only warrantie are those which may i
PARTSQTY FP-NUMBER	DESCRIPTION	UN	T PRICE-		oπered by the mant dealer, Classic Chevr disclaims all warrant	ifacturer. The sellir olet, hereby expresss less either express
DOOR IS COMING UP BY REPLACED LEFT REAR OF PARTS	SEALING S 10.774	JOB # 1 TOTA	AL PARTS	WARRANTY 0.00	implied, including warrant or fitness for a particul	anties of merchantabili lar purpose, and neith
	JOB #	1 TOTAL LABOR	& PARTS	0.00	assumes nor authroize for it any liability in cor	s any person to assum mection with the sale
J# 2 10CVZ *A\C & HEATIN	NG TECH	H(S):1506		WARRANTY	entitled to recover from consequential damage	n the selling dealer an s. damages to property
CAPS MISSING INSTALLED A/C LINE C/	FUR AC LINES CAME UFF :::	SOP IN:::		İ	damages for loss of u profit or income or	se, loss of time, loss of any other incidents
					damages.	
PARTSQTYFP-NUMBER JOB # 2 2 10245620	CAP & SEA 9.177		T PRICE.	WARRANTY	LABOR GUARANT 4000 MILES WHI	EE 90 DAYS OR
	**** *********************************	JOB # 2 TOTA			CIDCY	CHEVER COMES
J# 3 17CVZ INTERIOR TRIN CUSTOMER STATES PASS	JUS #	Z TOTAL LABOR	& PARIS	0.00	NOTICE PURSUANT TO	§ 70.001, Texas Property
CUSTOMER STATES PASS ORDERED PART	SIDE VISOR COVER FOR MIRRO	OR CAME OFF	0.70	WARRANTY	Code  AM THE PERSON OI BEHALF OF THE PERSO TO PAY FOR THE RE VEMICLE SUBJECT ACREEMENT. 1 UND VEHICLE IS SUBJECT ACCORDANCE WITH \$5 Commerce Code, IF PAYN DF THE MOTOR VEHICL STOPPED, DISHONOF DISHONOF TRUNDS BECAUSE THE MAKER ACCOUNT OR THE ACC ST DRAWN OR THE CR HAS BEEN CLOSED.	R AGENT ACTING ON N. WHO IS OBLIGATED
	<b>OF</b> CONTRA		W 00.40-		TO PAY FOR THE REI VEHICLE SUBJECT AGREEMENT 1 LIND	PAIR OF THE MOTOR TO THE REPAIR PERSTAND THAT THE
PARTSQTYFP-NUMBER JOB # 3 0 10381580 PART ON SPECIAL ORDER	SUNSHADE 10.203	UNI	I PRICE-	WARRANTY	VEHICLE IS SUBJECT	TO REPOSSESSION IN
** QUANTITY	I IS SPECIAL ORDERED **	10D # 2 TOTA	1 DADTE	0.00	OF THE MOTOR VEHICL ORDER, OR A CREDIT O	E BY A CHECK, MONEY CARD TRANSACTION IS
	100 #	2 TOTAL LABOR	R DADTE	0.00	STOPPED, DISHONOF INSUFFICIENT FUNDS RECAUSE THE MAKER	ED BECAUSE OF , NO FUNDS, OR OR DRAWER HAS NO
₩ A 3ACV7 ★ODTVEARTIETY	JUD #	3 TOTAL LABOR	& PARIS	U.UU	ACCOUNT OR THE ACC IS DRAWN OR THE CR	OUNT UPON WHICH IT EDIT CARD ACCOUNT
# 4 34CVZ *ORIVEABILITY CUSTOMER STATES SEEMS PERFORMED SYSTEM DIAG	TO MISSING AND RUNNING RO	OUGH AT IDLE	er er er er	WARRANITI	has been closed.	
CONCERN.	SWOSTSUNABLE TO DUPLICATE	E COSTOMER		ľ	SIGNATURE OF PERSO OR AGENT FOR PERSO	N RESPONSIBLE ON RESPONSIBLE
PARTSQTYFP-NUMBER	·····DESCRIPTION	JOB # 4 TOTA	T PRICE-	0.00-	×	
	10P #	4 TOTAL LABOR		0.00		
J# 5 36CVZ *HVY TRANS &	CLUTCH TECH			WARRANTY		
CUSTOMER STATES WHEN SEEMS TO HIT HARD ADV	GOING AROUND A CORNER AND	GO TO ACCEL	4 5	GCMACA11		
CHECKED FLUID LEVEL	OK. REMOVED TRANSMISSION F OT SEATED IN CASE. INSTALLE	PAN - FOUND ED FILTER SEAL				
PARTSQTYFP-NUMBER JOB # 5 7 12378470	DESCRIPTION FLUID 8.800	UNI	T PRICE-	WARRANTY		
4 0 1 123/04/4				**************************************		
PAGE 1 OF 2 ACC	OUNTING COPY	[CONTINUED O	NEXT PAC	GE] 10:32am		









(409) 68	2-3030	(403) 13	)J-J 140	MILO	County		
CUSTOMER No.	ADVISOR				TAG No.	INVOICE DATE	INVOICE No.
71656	BRIAN L	KINDWAL LICENS		<u>627</u>	9089	08/22/05	CVCS330567
	CABORINIE	LICENS	SE NQ.	tyan	18,940	BROWN/	STOCK No.
	YEAR / MAKE / (					DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX	VEHICLE I.D. No	ROLET/MA	<u>LIBU/LŞ</u>	SDN	1	08/27/04 SELLING DEALER NO.	PRODUCTION DATE
	1612	<u> </u>	8 3 5 F			OCCLING DEACEN NO.	THOUSANDA III
	F. T. E. No.		Ρ.ς	). Np.		8.0. DATE 08/22/05	
RESIDENCE PHONE BUSINESS PHONE	COMMENTS					08/22/03	
	<u> </u>						
		JOB #	5 TOTAL PA	ARTS	0.00		
	JOB :	# 5 TOTAL	LABOR & PA	ARTS	0.00		
TOTALS		• • • • • • • • • • • • • • • • • • •			<i></i>	angiving to this part(s)	s is. The only warranties are those which may be
· · ·						offered by the man	ufacturer. The seiling
[] CASH [] CHK #[ ] [] CC [] AMX [] DI PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE	S[]A/RCH	G TO	)TAL LABOR. )TAL PARTS.	• • • •	0.00	disclaims all warrant	ufacturer. The selling olet, hereby expressily les, elther express or anties of merchantability
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOME	R PAY REPAIR	S. TO	TAL SUBLET	Γ	0.00	implied, including warr or fitnese for a particu	anties of merchantability lar purpose, and neither
			TAL G.O.G. TAL MISC (		0.00	assumes nor authroize for it any lisbility in col	anties of merchantability illar purpose, and neither is any person to assume innection with the sale of rices. Buyer shall not be in the selling dealer any is damages to property
		TÇ	TAL MISC (	DISC	0.00	this part(s) and/or serv	rices. Buyer shall not be
		TC	TAL TAX		0.00	consequential damage	s, damages to property, ise, loss of time, loss of
		TO	TAL INVO	ICE	\$ 0.001	profit or income or	se, loss of time, loss of any other incidental
						damages.	
CUSTOMER SIGNATURE						LABOR GUADANT	EE 90 DAYS OR
****** D U P L I C A T	EINVO	ICE	****	****			ICHEVER COMES
						FIRST.	
					ļ.,	NOTICE DUDGITANT TO	F 70 001 T B
					I.	Code	5 70.001, Texas Property
						REMALE OF THE PERSO	R AGENT ACTING ON ON, WHO IS OBLIGATED
					Į,	TO PAY FOR THE RE VEHICLE SUBJECT	PAIR OF THE MOTOR TO THE REPAIR DERSTAND THAT THE
						AGREEMENT. I UNI VEHICLE IS SUBJECT	TO REPOSSESSION IN
					Į;	ACCORDANCE WITH & Commerce Code, IF PAY	9,053, Texas Business and MENT FOR THE REPAIR
					l:	OF THE MOTOR VEHICI ORDER, OR A CREDIT	DERSTAND THAT THE TO REPOSSESSION IN 9.053, Texas Business and MENT FOR THE REPAIR LE BY A CHECK, MONEY CARD TRANSACTION IS RED BECAUSE OF S. NO FUNDS, OR OR DRAWER HAS NO COUNT UPON WHICH IT
						STOPPED, DISHONÓ. INSUFFICIENT FUND:	RED BECAUSE OF S. NO FUNDS, OR
					l:	BECAUSE THE MAKER ACCOUNT OR THE ACC	OR DRAWER HAS NO
					]:	IS DRAWN OR THE CI HAS BEEN CLOSED.	COUNT UPON WHICH IT REDIT CARD ACCOUNT
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					13	SIGNATURE OF PERSO OR AGENT FOR PERSO	ON RESPONSIBLE
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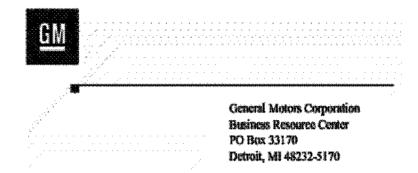






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		(409) 735-514	O IVIIC	•		
71656	ADVISOR POTANI I	VTAIDWALL	1627		INVOICE DATE	INVOICE No.
, <u>10, 0</u>	LABOR RATE	KINDWALL LICENSE No.	TOZ/	1256 EAGE	08/01/05 COLOR	CVC5329377
				16,989	BROWN/	DELA/EDI/
BEAUMONT, TX	05/CHEVE	ODEL ROLET/MALIBU/L	S SDN	I	08/27/04	DELIVERY MILES
BEMOMONT, TA	VEHICLE I.D. No.	T 5 4 8 3 5	_	THE STANSACTION OF ST	SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	<u> </u>	P.O. No.		R.O. DATE	
RESIDENCE DUONE BUSINESS PHONE	COMMENTS				08/01/05	
, some	COMMENTS					
LABOR & PARTS	TEO			MADDANITY	'	
CHOTOMED OTATES OF TAKE MATES AND	SHACK AT IDLE	IN PARK AND	1.0	WARRANTY		
DRIVE FOUND IDLE HAD A SLIGHT SURGE. ( CHECKED & FOUND NEW CALIBRATION CONCERN. RECALIBRATED PCM.  PARTSQTYFP.NUMBERDESC  EXT.TRIM & WIPERS CUSTOMER STATES WEATHER STRIP OF IS COMING UP BY WINDOW, ORDERED SEALING STRIP	LECVEN MISSIDE	NONE		ſ	Warranty disclaimer as	is. The only warrantie
CHECKED & FOUND NEW CALIBRATION	FOR PCM TO COR	RECT THIS			offered by the manu	facturer. The selling
CONCERN. RECALIBRATED PCM.					dealer, Classic Chevro disclaims all warrantic	es, either express o
DADTO ATV ED NUMBED DEG	COTOTTON			1	implied, including warra or fitness for a particul	inties of merchantability ar purpose, and neiths
PARTSQTYPP-NUMBERDESC	KIPIION	JOB # 1 TOTAL	PARTS	0.00	assumes nor authroizes for it any liability in con	s any person to assume nection with the sale c
	10D #	1 TOTAL LADOD R	DADTC	0.00	this part(s) and/or servi entitled to recover from	ces. Buyer shall not be the selling dealer an
	# auc	T TOTAL LABOR &	PARIS		consequential damages damages for loss of us	s, damages to property se, loss of time, loss o
J# 2 15CVZ EXT.TRIM & WIPERS CUSTOMER STATES WEATHER STRIP OF	TEC OUTSIDE OF SE	H(S):1506		WARRANTY	profit or income or damages.	any other incidents
IS COMING UP BY WINDOW,		0010 001		1		
					LABOR GUARANTI	EE 90 DAYS OR
PARTSQTYFP-NUMBERDESC JOB # 2 0 15263161 SEAL	RIPTION	UNIT	PRICE-	WARRANTY	4000 MILES WHI	CHEVER COMES
						"
** QUANTITY 1 IS SPECIAL	ORDERED **	IOR # 2 TOTAL	DADTS	ا م م	NOTICE PURSUANT TO	§ 70.001, Texas Property
	//	000 # 2 101AC	2.000	0.00	AM THE PERSON OF BEHALF OF THE PERSON	: AGENT ACTING ON N, WHO IS OBLIGATED
	JOB #	2 TOTAL LABOR &	PARTS	0.00	TO PAY FÖR THE REI VEHICLE SUBJECT	AIR OF THE MOTOR TO THE REPAIR
J# 3 10CVZ *A\C & HEATING	TEC	H(S):1506	i bet e	WARRANTY	AGREEMENT. I UND VEHICLE IS SUBJECT	ERSTAND THAT THE TO REPOSSESSION IN
ORDERED CAPS	S CAME OFF				ACCORDANCE WITH \$9 Commerce Code, IF PAYN	,053, Texas Business and IENT FOR THE REPAIR
## QUANTITY 1 IS SPECIAL  #A\C & HEATING CUSTOMER STATES CAPS FOR AC LINE ORDERED CAPS  PARTS	PIPTION	IINTT	PRICE.		ORDER, OR A CREDIT C	ARD TRANSACTION IS
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PART ON SPECIAL ORDER  ** QUANTITY 2 IS SPECIAL	ORDERED **			Į.	ACCOUNT OR THE ACC	OUNT UPON WHICH IT
4		JOB # 3 TOTAL	PARTS	0.00	HAS BEEN CLOSED.	<u> </u>
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TOTALS		******			OR AGENT FOR PERSO	N RESPONSIBLE
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LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTO	MER PAY REPAIRS	. TOTAL SUB	LET	0.00		
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		TOTAL MIS	C DISC	0.00		
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		TOTAL. IN	VOICE	\$ 0.00		
CUSTOMER SIGNATURE	TE INVO	I C E ******	*****	*****		
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PAGE 1 OF 1 ACCOUNTING COR	<b>7</b>	I END O	= INVOIC	Æ ] 10:32am		
ACCOMING COM	•	[ 140 0		_ 1 .4.4.4		



January 26, 2007

VIA FAX ONLY

Alex Simanovsky, Esq. Alex Simanovsky & Associates, LLC 6 W Druid Hills Dr NE Ste 120 Atlanta, GA 30329-2138

RE:

Service Request: 71-458984691 2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F

Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

This is to advise that General Motors is in receipt of the above referenced case dated January 16, 2006. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

$\boxtimes$	Copy of owner's current title and/or registration	$\boxtimes$	Finance agreement
	Other:		Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation cc:

















#### RELEASE OF LIEN INFORMATION

I	,
(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder N	arne)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regar	ding my loan account #(Account Number)
	(Account Number)
with	
(Lien holder Name)	
to General Motors Corporation, includi- loan payoff amount, and per diem infor	ng but not limited to a complete payment history of my account, a mation.
Date	
V	EHICLE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V6302006	















#### RELEASE OF CLAIM

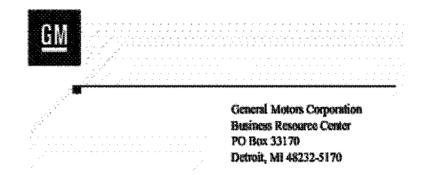
I, Sheronda Williams Sinegal, (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$6,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZT54835F142044 ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

arising out of the use or operation of the Subject Notwithstanding the above, General Motors Corpmanufacturer's express limited warranty and any sale of the subject vehicle. If Releasor(s) has/hav	rding claims of personal injury or products liability Vehicle after the date of execution of this release. Poration agrees to honor the remaining term of the applicable GM Protection Plans which accompanied the re initiated any court, arbitration or other proceeding immediately will dismiss the proceeding with prejudic
The subject vehicle's mileage is	on the date of the signing of this release.
9 17	and(s) this release. Releasor(s) agree(s) and entire agreement between Releasor(s) and General elying on any representations, promises or inducements
	ORE SIGNING. BY SIGNING THIS RELEASE, READ IT, UNDERSTAND IT, AND AGREE TO
I/We agree to the terms of this Release	of All Claims
DATE SIGNED:	
Claimant's Signature	Claimant's Signature

Claimant's Signature	Claimant's Signature
Address	Address
City, State, Zip Code	City, State, Zip Code
STATE OF	
COUNTY OF	

Sworn to (	(or affirmed) and subscribed before me this	day of	, 20
by Sheronda Willia	nms Sinegal.		
	Signature of Notary Public		
	Print, type or stamp Commissioned Nan	ne of Notary Public	
	Personally KnownOR Prod	uced identification	
	Type of identification		
	My commission expires:		
CC: File			

LG0024 V6302006



#### VIA FAX ONLY

February 7, 2007

Alex Simanovsky, Esq. ABT & Simanovsky 2300 Henderson Mill Rd NE Ste 300 Atlanta, GA 30345-2704

RE:

Service Request: 71-458984691 2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

We regret that your client(s) is dissatisfied with her 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 6,500.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.















February	7,	2007
Page 2		

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,	
General Motors Corporation	
cc: FILE	
LG0044 V07022006	
Attach.	
Odometer	
Client's Signature	Client's Signature
Date	Date















### ALEX SIMANOVSKY & ASSOCIATES, LLC

#### CONSUMER PROTECTION ATTORNEYS

2300 HENDERSON MILL ROAD, SUITE 300 ATLANTA, GA 30345 770-414-1002 1-866-865-3666 FACSIMILE: 770-414-9891 1-877-216-0365

#### FACSIMILE TRANSMITTAL SHEET

TO: Brion Stevens

FROM: Alex Simanovsky

COMPANY: General Motors Corporation

DATE: 1/31/2007

FAX NUMBER: (866)592-1369

TOTAL NO. OF PAGES: 8

RE:

Sheronda Sinegal v. General Motors Corporation

Our Client:

Vehicle:

2005 Chevrolet Malibu

VIN:

1G1ZT548351

Date of purchase:

08/27/2004

Our File No.:

TX07-10105

#### RELEASE OF LIEN INFORMATION

I	
(Client's Name) (Client's Social Section	tity Number)
hereby suthorize Wells Fargo Financia	<u> </u>
2501 Deaport Drive Suite BH3 (Lien holder Address) (Lien holder)	
to release any and all information regarding my loan account #(Account	ount Number)
with Wells Fargo Financial (Lienholder Name)	
to General Motors Corporation, including but not limited to a complete loan payoff amount, and per diem information.	e payment history of my account, z
Date 1/30 07	
vehicle information	
The current vehicle mileage is 57,000 Date mileage read	1/30/07
	' 4
Signature Signature	
LC000e V6302006	

















Seller MIKE SMITH AUTOPLAZA, INC.	DAHSON, DER	RICK 07/27/2005	
Buyer Residence Phone	City BEAUMON Phon	e B-pay	
Address	-1,7	· · · · · · · · · · · · · · · · · · ·	
Expected date of delivery is of as soon	thereafter as possible. It is agreed th	of neither the Seller nor the Manufacturer/Distribut	or is liable for
fallure to effect delivery. Buyer offers to purchase from Soller under the terms and conditions t	assided the fallender described mo	stan umbintas	•
Buyer offices to purchase from Schief under the terms and combittons y	poemea, the islinwing described inco		<del>- 20040-01</del>
DESCRIPTION OF SALE UNIT: CHEVROLET	_ TAN	PRICE OF UNITS	N/A
Make:	Color:	GAP INSURANCE	419.17
		Ser Theodymer	N/A
D.Executive/Official Cyl.:	Uphoistery:	5	
☐ Ûsca Bixly Style: 1558	License No.:		N/A
Year: 2005 <sup>IN:</sup> 1612T54835F142044	Keu Not ·	HUNDA CARE	1041.04
USED CAR TRADE-IN:	<u> </u>		W/A
Year: Make:POHTIAC	Model: On A No A M		A/K
Cylinders: N/A Body Style: SD	Lieense No.:u_A	Sub-Total Sub-To	22306,22
VIN: 102NF52F62( Odometer Rending:	м/.		M / / /
Lienholder: — AMERICREDIT		Robatos	8500-00
Lienholder Address: H/A H/A		Trade - In	1 39166 22
Drafting Instructions (pagetype) from y	<b></b>		
Child support Lifen: Yes No Amount: \$	M /-A	**Dealer's Inventory Tax	
l'ayable to:		State Motor Vehicle Sales Taz	//1-63
Restitution Lien: Tyes No Amount: \$	N/A	United Laxus	
Payable to:		Government License and/or Registration Fee, S	69 80
- 25UT OH	itioned: □Yes □No	Government Certificate of Title Fee	34.00
Trade-to Allowance: \$ - 9872-27 Flood I	Damaged; □Yeн □No	Covering the interest of the recommendation	A/N
Balance Dwed on Trade-In:   5 <u> </u>	Salvage: Yes DNo	Government Vehicle Inspection For	N/A
Net Allowance on Trade-In042253 Nonrep		Government is mission trispaction recommunities	
	est Roading:	Deputy Service Fee Paid to Dester	50 co
*A DOCUMENTARY FEE IS NOT AN OFFICE		*Documentary For (see panel at lower left) \$	14707 03
TARY FEE IS NOT REQUIRED BY LAW, BUT I BUYERS FOR HANDLING DOCUMENTS AN		Sub-Total Wat Order	14/06-03
VICES RELATING TO THE CLOSING OF A SA			
FEE MAY NOT EXCEED \$50 FOR A MOTOR		Add Balance Owed on Trade-In	9872.27
OR A REASONABLE AMOUNT AGREED TO B HEAVY COMMERCIAL VEHICLE CONTRACT		Unpaid Balance\$	23655.10
QUIRED BY LAW.			
	CLAIMER OF WARRANTI		
The above-described vehicle sold by Seller is sold			
warranties of merchantability or fitness, and Buyer wi	il bear the entire expense of i	repairing or correcting any defects that p	rosently exist

or that may occur in the vehicle, unless a written warranty by, or service contract with Soller covering the described vehicle is delivered to Buyer in conjunction with or within 90 days following the time of the sale, but such vehicle or any of its component parts may be subject to warranty by the manufacturer thereof.

\*\*The Dealer's Inventory Tax charge is intended to reimburse the dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the dealer to the county tax assessor-collector, is not a tax imposed on a consumer by the government, and is not required to be charged by the dealer to the consumer.

The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions on the gontract of sale. La información que operece en la vemanilla de este volticulo formo parte de este contrato. La informacian contenida en el formataria de la venamilla anula cualquier prevision que establezas lo contrarlo y que aparezra en el contrato de venta. Il a credit purchase, this is en offer to purchase only. Buyer offers to purchase vehiale

on credit on terms described herein and no contractual relationship is oreated. This order does not constitute an agreement for the extension of credit.

Manufacturer/Distributor resorves the right to change the price of new vehicles to Seller without notice. In the event that the price to Seller of the new vehicle ordered harqueder is changed prior to delivery to Buyer, Buyer agrees and accepts that the cash delivered price will be changed sceordingly.

If the Buyer's used our mode-in is not delivered to the Seller until delivery of the new vehicle, the trade-in will be reappraised at that time and Buyer agrees that such reappraised

value shall determine the allowance, if any, made for the trade-in.

Buyer agrees to deliver the original bill of sale and the title to any trade-in along with

#### WHEN THE RESIDENCE OF THE ASSOCIATION ARBITRATION OF DISPUTES

Arbitration is a method of resolving a claim, dispute, or controversy (collectively, a "Claim") without filing a lawsuit in court. Either Buyer or Seller may choose at any time, including after a lawsuit is filed, to have any Claim related to or arising out of the transaction identified in this Buyor's Order("Order"), including the interpresation. scope, or validity of arbitration, decided by arbitration and not by a court action,

When a dispute is resolved by arbitration and not in a court, each party gives up the right to a trial by a court or a jury bist. Buyer gives up any right Buyer may have to bring a clust-action lawsuit or class arbitration or to perticipate in oither as a claimant. Buyer gives up any right Buyer may have to consolidate Buyer's arbitration with the arbitration of others. The information that can be obtained in discovery from either Party or from a third person in an arbitration is generally more limited than in a lawsuit. Generally, there is no right to appeal the decision of an arbitrator under the Pederal Arbitration Act (9 U.S.C. § 1, et seq.) Other rights that Buyer or Seller would have in court muy not be available in arbitration.

Either Buyer or Selier must contact one of the following associations to conduct the arbitration as well-no the table traity in order to start an arbitration. Applicable rules may be entained from one of the following associations: (1) American Arbiirration A suchairem at 1-898-224-7879; (2) J.A.M.S.Podispiric, at 1-890-438-1660; or. (3) Mational Arthogram Security 1,800-474-2371. If there is a sofilled between Setter's Signature the delivery of the trade-in and further agrees to execute my and all documents necessary or required to transfer logal title and ownership to Seller or its assigns. Buyer warrants the tradesin to be his property and free and clear of all flees and encumbrances except as otherwise noted herein. Buyer further warrants that the trade-in bot not been declared rebuilt advage, reconditioned, nonrapairable, or flood damaged and that the emission systems have not been tampered with and are in the condition as originally manufactured, except for ordi-

Seller makes no representations concerning fuel economy of the sale unit and ony information posted on the sale unit or contained in literature relating to the same reflect the results of tests performed, required or presented by government agency, upon which Selfer

It is expressly agreed to and understood by Buyer and Seller that in the event of a noncredit transaction. Seller retains a security interest in the purchased vehicle until such time as Bayer has paid the Seller for the vehicle.

Buyer agrees to all the above listed charges.

the association's rules and this Arbitration Provision, this Arbitration Provision will

This Order evidences a transaction involving interacts commerce. Any arbitration under this Arbitration Provision is governed by the Federal Arbitration Act (9 U.S.C. § 1. et #eq.). Judgment upon the award may be awarded in any court having jurisdiction,

The projection hearing will be conducted in the federal district in which Buyer resides. If Buyer demands arbitration first, Buyer agrees to pay the initial arbitration filling fee or case management fee required by the applicable rules up to \$125 and Soller will pay any additional initial filing for or case management fee. Seller will pay the entire filling fee or case management fee if Seller demands arbitration first. Sollar will pay the arbitration costs and fees for the first day of arbitration, up to a maximum of eight hours. The arbitrator shall decide who pays any additional costs and fices.

Notwithstanding this Arbitration Provision. Buyer and Seller and Seller's successors and assignces retain the right to exercise self-help remedies and to seek provisional remedies from a court pending final determination of the dispute by the arbitrator, Neither Buyer nor Seller waive the right to arbitrate by exercising self-help remodics, including repossession. filing suit, or seeking or obtaining provisional remedies from a court.

If any portion of this Arbitration Provision is aftenforceable, it is severed and the remaining purpossions shall be enforced.

Buyer's Signature

07/27/2005

TADA(1136 9/03 © TADA Services, Inc. Reproduction in any forto profitbled. Reorder from TADA Services, P.O. Box 1028, Austin, TX 78767-1028

JAN 25, 2007 RECEPTION Store 01 SERVC01 PORT 62 3030 CUSTOMER NO 71656 serial no 1G1ZT54835P NAME MAKE CV CHEVROLET BUS. PHONE NO 407-832-3041 YEAR RES. PHONE NO 05 409-363-2433 MODEL DEPT (S,B,P) MALIBU LICENSE NO ADVISOR NO STOCK NO MILEAGE LAST MILEAGE APPT./PROM. DATE 52818 LAST RO DATE 01/17/2007 APPT./FROM. TIME TAG NO. ESTIMATE (P/L/T) PICKUP COMMENT TEAM CODE: JOB OPERATION DESCRIPTION CWI PR EST. TIME TECH SQUOTE

1=CUST. 2=VEH 3-HIST 4=REC. SVC. 5=COMP 6-APPT. SCHED. 7=SHOP CAP 8=RTE SHEET 9=SVC.OP.DISP 10=PROMISE TIME 11=BST.

JAN 25, 2007 SUMMARY HISTORY DISPLAY

Store 01 SERVC01

PORT 56 310

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Goodwiench Service Plan The Plan means beffer.

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LABOR &	PARTS	*************		<del></del>				
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# ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

2300 HENDERSON MILL ROAD, SUITE 300 ATLANTA, GA 30345 770-414-1002 1-866-865-3666 FACSIMILE: 770-414-9891 1-877-216-0365

## FACSIMILE TRANSMITTAL SHEET

TO: Brion Stevens

FROM: Alex Simanovsky

COMPANY: General Motors Corporation

DATE: 3/27/2007

FAX NUMBER: (866)592-1369

TOTAL NO. OF PAGES: 2

RE:

Sheronda Sinegal v. General Mot

<u>ttion</u>

Our Client:

Vehicle:

2005 Chevrolet Malibu

VIN:

1G1ZT54835

Date of purchase:

08/27/2004

Our File No.:

TX07-10105

#### Texas Department of Transportation

#### REGISTRATION RENEWAL RECEIPT

COUNTY: JEFFERSON

TAC NAME: MIRIAM K. JOHNSON DATE: 03/27/2007 EFFE TIME: 12:57PM EXPIDENCED ID: BNTLFE) TRANSPORTED TRA

PLATE NO: 272HLT DOCUMENT NO: 12330938602105559

SEFFECTIVE DATE: 03/27/2007 EXPIRATION DATE: 2/2008 TRANSACTION ID: 12320539166125731

OWNER NAME AND AUDRESS EHERONDA E WILLIAMS 875 DEVILLENUE BRAUMONT, TX 77701

REGISTRATION CLASS: PASSENGER-LESS/EQL 6000 PLATE TYPE: PASSENGER PLT STICKER TYPE: WS

PREVIOUS PLATE MO:
VEHICLE IDENTIFICATION NO: 1612T54835F
VEHICLE IDENTIFICATION NO: 1612T54835F
VEHICLE IDENTIFICATION NO: 1612T54835F
GRENDTY WT: 4000 CARRYING CAPACITY: 0
BODY VEHICLE IDENTIFICATION NO:

VERICLE CLASSIFICATION: PASS

4P UNIT NO: GROSS NT: 4000 TONNAGE: 0.00 TRAVEL TRLK LENGTH: 0

INVENTORY ITEM(S) WINDSHIELD STICKER

PEES ASSESSED WINDSHIRLD STICKER REG FRE-DPS REFLECTORIZATION FEE CNTY ROAD BRIDGE ADD-ON FEE AUTOMATION FEE (LARGE UNIT) 58,50 1,00 0,30 10,00 1.00

TOTAL

70.80

100.00 29.20

VEHICLE RECORD NOTATIONS RELEASE OF PERSONAL INFO RESTRICTED ACTUAL NILEAGE

METHOD OF PAYMENT AND PAYMENT AMOUNT: CASH 9 100.00 100.00

TOTAL AMBUNT PAID & CHANGE DUE

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 2, 2010

Alex Simanovsky, Esq. ABT & Simanovsky 2300 Henderson Mill Rd NE Ste 300 Atlanta, GA 30345-2704

RE:

v. General Motors Corporation

Service Request: 71-458984691

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F

Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

Enclosed please find a check in the amount of \$6,500.00 made payable to Sinegal and Alex Simanovsky & Assoc. LLC. to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

**General Motors Corporation** 

LG0062 V6302006

#### **Privileged and Confidential Information**

#### **CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)**

By: Brion Stevens State: TX

Customer Name:		Service Request: 71-458984691	GM Legal File No.:
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Vehicle ID No.: 1G1ZT54835F

Year, Make & Model: 05 Malibu LS

In Service Date: 08/27/04

Vehicle is: Used BAC Code: 163042

Vehicle Purchased Used on: 07-27-05 at

odometer 15580

Lien holder: GMAC Other::

#### **VEHICLE REPAIR HISTORY**

#### ☐ Brakes

Date:	RO #:	Days Out:	Mileage:	<u>Description of Complaint and Repair Performed:</u>
03/22/06	341309	*	34154	C/S when brakes applied getting loud roaring noise./ Replaced rear brake pads.

#### ☐ Engine/Fuel/Exhaust

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/01/05	329377	1	16989	C/S getting miss and shack at idle, in park and while driving./ Found idle has slight surge, found new calibration for PCM for this concern./  Recalibrated PCM.
08/22/05	330567	*	18940	C/S vehicle seems to miss and run rough at idle./ CND
10/10/05	332309	9	22838	C/S vehicle leaking fluid from left front and low coolant light comes on./ Lower left bottom of radiator and fan busted./ Replaced radiator and fax assembly, re-charged A/C system and replaced connector for hood ajar light.
11/30/05	335143	*	26033	C/S rattling noise from under vehicle when first started./ CND, No abnormal noises. C/S vehicle doesn't start right away and hesitates./ No DTC, No history. CND
04/18/06	342856	*	35588	C/S has to jump vehicle to get started./ Inspected and started vehicle several times, CND.
10/05/06	352190	*	47606	C/S vehicle does not start first try sometimes./ PCM failure./ <b>Replaced PCM</b>
01/08/07	357019	*	52313	c/S vehicle does not start intermittently./ Replaced battery and problem still happens, ongoing problem./ <b>CND</b> .

#### ☐ <u>Steering</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
11/15/05	334388	*	24501	C/S getting knocking in steering when turning./ Traced to steering gear./ Ordered steering gear.
11/30/05	335143	*	26033	C/S getting knocking in steering when turning./ Replaced steering
03/07/06	340411	*	33031	<ul><li>gear.</li><li>C/S knocking noise when turning./ Steering shaft noisy./ Ordered lube kit for steering shaft.</li></ul>
03/22/06	341309	*	34154	C/S knocking noise when turning./ Steering shaft noisy./ Replaced
04/07/06	342276	*	35296	steering gear, reset toe.  C/S key hard to get in sometimes and hard to turn./ Removed and reinstalled ignition cylinder, rotated cylinder 25 times, working properly.

04/18/06	342856	*	35588	C/S clicking noise when turning and vehicle seems to pull left./ CND
05/23/06	344927	2	39141	C/S knocking noise when turning./ traced noise to left front spring insulator./ <b>Ordered part.</b>
06/28/06	346816	2	41071	C/S knocking noise when turning./ LF upper strut bearing and mount weak./ Replaced left front strut mount & bearing and aligned front end.
10/05/06	352190	6	47606	C/S there is a knocking noise when turning./ Traced to steering gear./ Replaced steering gear and reset toe.
01/08/07	357019	1	52313	C/S popping when turning./ <b>Ordered steering gear</b> .
01/17/07	357540	2	52818	C/S popping when turning./ Slack in rack and pinion assembly./ Replaced steering and reset toe.

#### ☐ <u>Transmission</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/22/05	330567	*	18940	C/S when going around a corner and accel. Vehicle seems to hard shift./ Found trans filter seal not seated in case./ Installed filter seal and added fluid.

#### ☐ <u>Body/Trim</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/01/05	329377	*	16989	C/S weather strip on outside of second left door is coming apart./ Ordered sealing strip.
08/22/05	330567	1	18940	C/S weather strip on outside of second left door is coming apart./  Replaced left rear outer door seal.
11-15-05	334388	1	24501	C/S passenger side visor cover for mirror came off./ <b>Ordered part</b> . C/S passenger visor cover for mirror came off./ <b>Ordered sunshade</b> .
11/30/05	335143	2	26033	C/S passenger visor cover for mirror came off./ Replaced sunvisor. C/S dome light switch by lamp is loose./ Ordered overhead lamp. C/S driver seat plastic cover does not fit right on the top./ Re-secure seat back trim.
03/07/06	340411	3	33031	C/S dome light switch lamp is loose./ <b>Re-ordered parts.</b>
03/22/06	341309	2	34154	C/S dome light switch lamp is loose./ <b>Re-ordered parts.</b>
04/07/06	342276	1	35296	C/S dome light switch lamp is loose./ Replaced overhead dome lamp assembly.

#### ☐ <u>Electrical</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
03/07/06 03/22/06 04/18/06	340411		33031 34154 35588	C/S CD player has CD in it and won't eject./ Ordered radio. C/S CD player has CD in it and won't eject./ Replaced radio. C/S CD player is still getting stuck./ CND, input and ejected several CD. System working properly at this time. C/S horn is not working./ Relay out of place./ Re-secured relay.
04/10/00	342000	1	33300	CD. System working properly at this time.

#### $\square$ HVAC

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/01/05	329377	*	16989	C/S caps for A/C lines came off./ <b>Ordered caps</b> .
08/22/05	330567	*	18940	C/S caps for A/C lines came off./ Installed A/C line caps.
11/15/05	334388	*	24501	C/S when turning A/C on has growling noise./ Inspected, no abnormal
				noise at this time.
11/30/05	335143	*	26033	C/S getting roar noise from blower when A/C is on./ CND

#### THE STATE LEMON LAW READS:

Days out of service: 30

Repairs 4
Time period 12 / 12k
Does Lemon Law state nonconformity must continue to exist? Y
If applicable, safety-related repairs 2
Safety-related time period 12 / 12

Number of repair attempts in the presumption period: 2
Total days out of service during the presumption period: 2
Total days out of service during customer's ownership: 34

#### PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: Steering/suspension concern

Date & Offer/Result: 2 LOF's

CRM FINAL OFFER: :

#### RECOMMENDATION AND RATIONALE

Customer has extensive repair history. Vehicle purchased used. Vehicle does not meet LL, however vehicle certainly would qualify for breach of warranty for steering, engine and body and trim.

#### REASON FOR REMOVAL

			ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
PLAINTIFF'S FINAL DEMAND:	:	DATE:	AMOUNT TO CUST: \$
DEIVIAND:			ATTORNEY FEES: \$
			OR INCLUSIVE OFFER: \$

DATE:

OFFER TO CUST: \$

TEAM MANAGER APPROVING: Date:

#### **INFORMATION Redacted PURSUANT TO THE FREEDOM OF**

Revised 3/17/05

# INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) ADR REPURCHASE CHECKLIST Effective date: 08/26/2004

Cover sheet denoting a <b>Request</b> # and whether the case is a Voluntary or Mandatory Repurchase with information completed (on front of file)
□ PRA FORM (Voluntary Repurchase only)
☐ Both VINS on Trade Repurchase Or vehicle order number. Need order # or VIN on all cases except Mandates
☐ Invoice on original vehicle Socrates (Max Retriever)-old VIN & new VIN if a trade
☐ Incentive Acknowledgement Form
Signed Bill of Sale on original vehicle
⊠ Copy of the title or registration, if unobtainable, then copy of Title Need current registration in CA
Agreement to Arbitrate
Repair Orders ( <b>KY and FL only</b> )
☐ Invoice for any conversion package (if applicable)
Receipts for any after-market items (if applicable)
BBB ruling/lemon law ruling and/or BBB settlement letter (if applicable)
☐ Signed customer acceptance of decision for Mandatory Repurchases
Financial Institution information including: account #, phone # & Institution name
Overallowance/Incentives/Negative Equity Form
ACV on trade-in documented
Copy of the Customer Claim Form (CCF) only on Mandates
Applicable Attorney Information: Firm Name, Contact Person, Federal Tax I.D., Phone #

#### Overallowance/Incentives/Negative Equity Form (non-Florida)

<b>Customer:</b>	<b>Request #:</b> 71-464124867	<b>BBB#:</b> CHV0730539
Customer.	<b>κεquest</b> π. /1-40412400/	<b>συσπ.</b> C11 ( 0 / 3033)

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

### \* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$20,881.00
MSRP (from BARS Invoice)  Note: If GMS price, use in place of MSRP price	\$23,455.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-2,574.00
Trade Allowance (from dealer Bill of Sale)	\$6,000.00
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the overallowance)	\$
Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$6,134.43
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the negative equity)	\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with  Team Manager before submitting information to BBB				
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00			
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$1,000.00			

Overallowance and/or Negative Equity minus	\$134.43
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57

### **Privileged and Confidential Information**

Case Assessment By:Henry Starling		Siebel/CARS Request #:71-464124867		
Customer Name:		5		
Veh year:2005	Make:Chevrolet	Model:Malibu MAXX	Current mileage:20,400	
Veh ID	In Service Date:9/30/2005	Purchased:New	If used:	
#:1G1ZT64855F				
What is the customer seeking	ng?Repurchase			

### **VEHICLE REPAIR HISTORY**

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: steering
Date: RO#: Mileage: Days Out: Description of Repair:

Date: R	O#: MI.	reage:	Days Out:	Description of Repair:
05/27/2006	158603	8,677	1	Replaced steering column.
05/30/2006	158687	8,714	3	R/R electronic power steering column, replaced motor
				and reassembled.
10/19/2006	6 165891	16,083	6	Powersteering gear replaced
12/30/2006	6 169584	20,448	*	Per tac #060232007. Remove shaft, position and exercise as needed. Per dvm Joel Gorski locate shaft and replace.

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: battery
Date: RO#: Mileage: Days Out: Description of Repair:

10/07/2005	146170	231	1	Tested battery only 9 cca available from 525cca. Installed new battery.

#### CUSTOMER'S PRIMARY SYMPTOM/CONCERN: remote starter

Date: RO#: Mileage: Days Out: Description of Repair:

10/07/2005	146170	231	*	Could not duplicate.

Team Manager Approval:

Date:

#### **Privileged and Confidential Information**

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_			

### **OTHER SYMPTOM/CONCERN:**

OTTLEN	11 1011/100	IVOLINI.		
Date: RO	#: <u>Mile</u>	eage: Day	s Out: Des	scription of Repair:
10/03/2005	145842	98	1	Paint – Buff out per Steve Lemos
10/03/2005	145842	98	*	Headlamp scratches – Ordered both front headlamps.
10/03/2005	145842	98	*	Cd player inop – unable to duplicate.
10/03/2005	145842	98	*	Headliner – Reinstalled seal.
10/07/2005	146170	231	*	Headlamp scratches – sop in.
10/07/2005	146170	231	*	Hvac – Normal operating condition.
02/16/2006	153305	4,418	1	Cd player inop – Ordered cd player.
03/06/2006	154237	5,242	1	Cd player inop – Sop here.
05/30/2006	158687	8,714	*	Pedals – reconnected adjustable pedals.
12/30/2006	169584	20,448	12	Hvac – Normal operating condition.
12/30/2006	169584	20,448	*	Turn signal – Replaced left socket and bulb.
12/30/2006	169584	20,448	*	Brake lights – no problem found

**Total Days Out of Service: 26** (excluding days for customer pay reasons such as; Maintenance and Collision Repairs)

VEHICLE MEETS PRESUMPTION LEMON LAW? YES:X NO:

What is customer eligible for (based upon the BBB Program Eligibility Guidelines and the
States lemon law requirements for meeting presumption)? Repair/repurchase under program eligibility guidelines.

**AVM and/or DEALER RECOMMENDATION(s):** 

CRM RECOMMENDATION & RATIONALE (EXPLAIN):Crs adv that it does appear that the cust does meet presumption and that gm should be looking into a trade repurchase for the customer but the crs will look into reimbursing the customer's 6075 gmpp major and replace it with a newer contract.

Team Manager Approval:

Date:

### **Privileged and Confidential Information**

Decision reached by CRM:	Arbitrate case:	Settle case:

Team Manager Approval:

Date:

### Overallowance/Incentives/Negative Equity Form (non-Florida)

<b>Customer:</b>	<b>Request #:</b> 71-464124867	<b>BBB#:</b> CHV0730539

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

## \* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$20,881.00
MSRP (from BARS Invoice)  Note: If GMS price, use in place of MSRP price	\$23,455.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-2,574.00
Trade Allowance (from dealer Bill of Sale)	\$6,000.00
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the overallowance)	\$0
Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$6,134.43
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the negative equity )	\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, <b>verify</b> with Team Manager before submitting information to BBB			
Team Manager before submitting information to BBB			
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00		
Incentives not included in Purchase Price (from BARS) minus	\$1,000.00		
(Do not include fuel fill credit or dealer incentives. GM Card Points must be included)			

Overallowance and/or Negative Equity minus	\$134.43
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57

### **Voluntary Repurchase**

BBB Case	Straight
COMPLIANCE DATE	2 03/18/07
ADR REQUEST NUM	BER 71-464124867
CUSTOMER NAME	
LAST SIX OF VIN	
ADR CRM Henry Star	ling EXT. 21220
AVM Joel Gorski PHO	ONE 80509/58733
DATE ACCEPTANCE	C RECEIVED 01/18/2007
NUMBER OF DAYS F	FOR COMPLIANCE 59
TEAM MANAGERS S	IGNATURE
ADR Exceptions that n	eed to be paid i.e. over allowance and negative equity.
COMMENTS/REASO	N FOR EXCEPTION:
File will be returned withou	t all information above completed.

#### GENERAL MOTORS BUSINESS RESOURCE CENTER

#### VIA FAX ONLY

01/05/2006

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request; 71-464124867 2005 Chevrolet Malibu MAXX VIN# 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Henry Starling **BRC Customer Relationship Manager** Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220 FAX# 866-432-1686

Fâl Mgr. Called in to WAC Stock 15/25  Rate Months (20 Other Phone Buy Rate Pts. Approval # 132091970  Purchase Order Credit Ap. Compl. Down Paymt in Insurance Ver. Odometer Stmt. 9, Pack or P/A Registration Title Pay-Off To: Accounted Control Counter Survey Pay-Off (134 112 Good Till Verif. By Acct. # 30 A	Date 9-30-05 Salesman	CRic	Customer	
Rate Nonths O Other Phone  Buy Rate Pis. Approval # 132041970  Purchase Order Credit Ap. Compl. Plant I I I I I I I I I I I I I I I I I I I	17()		Customer	Charles 15125
Buy Rate Pts. Approval # \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	$\sim$ 1		ZVVAC	
Purchase Order  Credit Ap. Compl.  Down Paymt in Insurance Ver.  Odometer Stmt.  9_Pack or P/A  Registration  Title  Sec. P.O.A.  Survey  Pay-Off To: Accounteed Control Cu.  Address: Page Tas San Beconding CA 92402  Pay-Off \( \subseteq \subseteq \text{Pay-Off Isl} \subseteq \subseteq \text{Surve} \)  Buyer's Guide  Follow Up  Security System  Reserve  Reserve  Other  Trade-ACV  Trade-ACV  Trade Stock # 5283  Other  Total  SALES MGR. IN  OUT  GSM IN			2221072	Pnone
Credit Ap. Compl.  Down Paymt in Insurance Ver.  Odometer Stmt.  9_ Pack or P/A  Registration  Title  Sec. P.O.A.  Survey  Pay-Off To: Arrowhead Canfral Cu.  Address: P. Box 737 San Browardino CA 92-Vo2  Pay-Off (u34) 12 Good Till Verif. By  Buyer's Guide  Follow Up  Security System  Reserve / OTO  Trade-ACV Warranty 735  Other  Total B35  Notes  F&I IN OUT  SALES MGR. IN OUT  GSM IN		Approval #\	520919110	(11145)
Down Paymt in Insurance Ver.  Odometer Stmt.  9_ Pack or P/A  Registration  Title  Sec. P.O.A.  Survey  Pay-Off To: Arrowhead Central C.U.  Address: P.Rox 737 San Beroardino CA 92-Vo2  Pay-Off (134 12 Good Till Verif. By  Buyer's Guide  Follow Up  Security System  Reserve  Reserve  Varianty  Trade-ACV  Trade Stock # 52.93  Notes  Time: Date:  SALES MGR. IN  OUT  GSM IN	<del>  </del>	***************************************		
Insurance Ver.  Odometer Stmt.  9_ Pack or P/A  Registration  Title  Sec. P.O.A.  Survey  Pay-Off To: Accounted Counted  <del> </del>	Stips			
Odometer Stmt.  9_ Pack or P/A  Registration  Title  Sec. P.O.A.  Survey  Pay-Off To: Accounted Control C.U.  Address: P. Box 735 San Bernardino CA 92-Vo2  Survey  Pay-Off U34 ** Good Till Verif. By  Buyer's Guide  Follow Up  Security System  Reserve 100  Warranty 135  Trade-ACV Warranty 135  Notes  Time: Date:  F&I IN  OUT  SALES MGR. IN  OUT  GSM IN				
Odometer Stmt.  9_Pack or P/A  Registration  Title  Sec. P.O.A.  Survey  Pay-Off To: Accounted Central C.U.  Address: P.B. T. San Bernardino CA 92-Vo2  Pay-Off (434 12 Good Till Verif. By  Buyer's Guide  Follow Up  Security System  Reserve   100  Warranty	$\vdash$	<del></del> -	. Take	<b>b</b> .
Registration Title Sec. P.O.A.  Survey Pay-Off To: Acrowhead Confeal C.U.  Address: P.Son 735 San Bernardino CA 92402  Pay-Off (134 42 Good Till Verif. By  Buyer's Guide Follow Up  Security System Reserve 100 Warranty 135 Other Total  Sales MGR. IN OUT GSM IN	,,, <u> </u>			<b></b>
Pay-Off To:   Accowheed Central Cu.	9_ Pack or P/A			•
Sec. P.O.A.   Address:   D.Rox 75   San Bernardino   CA 92 \   OZ	Registration	1		
Survey	Title	· .		
Security System	Sec. P.O.A.			
Security System	Survey	Pay-Off 6134	Good Till	Verif. By
Security System	Buyer's Guide	Acct. #	75Cb	344301
Trade-ACV	Follow Up			,
Trade-ACV	· · · · · · · · · · · · · · · · · · ·	Security	y System	
Trade Stock # 5283   Other		Reserve	e	100
Notes   Time: Date:	Trade-ACVCOO	Warran	ty	135
Notes	Trade Stock # 5283	Other_		
F&I		Total		835
F&I				
SALES MGR. IN  GSM IN	Notes		•	Time: Date:
SALES MGR. IN OUT OUT OUT	4	F&I	IN	
OUT	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			
OUT	Sopo			
GSM IN	24	SALE		
			OL	
		GSM	IN	
			ou	Т
DMV/CONTRACT IN		DAAV//	CONTRACT IN	
DMV/CONTRACT INOUT		DIVI V/C		

STEVE T

SALES	s desk check	SHEET MICHAEL	. s	STEVE T
PURCHASE	LEASE	CHECK OUT	DELIVER	DATE
PRICE 2088	2/	CAP COST	<del></del>	SALESPERSON_EXIC
RATE #		MONEY FACTOR		CUSTOMER
TERM 60		TERM		STOCK # 15/25
LIC		LIC		UNIT OS MMIBY
DOWN 865.	57	RES	» 4\z .	DEAL # 77745.
TRADE EQUITY	34.43)	RES. %		DUE BILL NO
CASH — <del>O</del>	·	S,TART UP FEES		WORK SHEET
REBATE 1000		CAP RED		CREDIT APP.
TRADE ALLOWANCE	6000			TRW
388	VT.	6 PAYMENT		INS. INFO
MAGIC WARRANTY	1395	MAGIC WARRANTY		REG TITLE
PAYOFF <b>613Y</b> : PER _		TRADE ALLOWANCE		DRIVER'S LIC.
PAYOFF TO PARAM	UHAND	TRADE EQUITY		<b>,</b>
,		CASH		NEW UNIT MILES 68
TRADE ACV_ 600	Ò	REBATE		ID# VERF.
TRADE OA/UA		PAYOFF PER	···	TIRE CHAIN DIS.
TRADE MILES 87	1874	PAYOFF TO		PROGRAM CAR
APPRAISAL SHEET	_		•	AFTER MARKET FORM
YR MAKE MODEL 9	9 TO-10th	TRADE ACV		LOWERED TRUCK FORM
VA		TRADE OA/UA		SPANISH
		TRADE MILES		/
		APPRAISAL SHEET		INCENTIVE CODE GFP/BG V
		YR MAKE MODEL		MOLITINE OODE
	UA			
MANAGER'S SIGNAT	TURE //			
NOTES		- <del> </del>		



# General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUSTO	OMER	NAME	≣: _ROS/	M.VIL	LANUEVA		Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annua			
VIN: _	1 G	1_7	T6	4 8	5 5 F				(or see attached lis	t*)
CUSTO	OMER	INCE	NTIVE(S	)						
1.	l assig custor law, a	gn the inc mer inc as a p	centive(s orice red	s) be appli luction (B	ied: <b>(a))</b> ill of Sale	(Xto the indicates	down payme pre-rebate	nt of this vehic	elow and request that the available of rebate and final price work.	by
		_	Incenti	ve Progran	n Reference	)	Amount	· · ·	GM Incentive Code	
		0	GM_REBA	TE	<u>\$</u>		\$_1000.00	GV8-		
		_[	EMPLOYE	E PRICE			\$N//	\ GFP		
						<del></del> *	\$N//	+		
						<del></del>	\$N/#	+		
		_					\$N//	·		
		, T	otal Ince	ntive Amo	unt Receive	d,	\$_1000,00	1		
	Division a.	on supp Lelect	ported fi to receiv	nancing/le /e GM RF	asing, etc.)	EUB EU	MO /EMPLOY		incentive programs; for examp	
	b.	l elect	to receiv	/e						
				<del></del>	CUSTOMER	R AND DE	EALER ACKN	IOWLEDGMEN	ит	
to me l delivery	by the y of this	Dealer is vehic	named le on <b>09</b>	below. This / <b>30_05I</b> a	s vehicle was	s purchas receipt o	sed/leased for f incentive(s)	personal/busin	ion number which was sold/lease ness use and not resale and I to Item # and release the G	ok
	Purcha	aser/Le	essee Si	gnature:				_	Date: <u>09 / 30/ 2005</u>	
the ince	entive(s	s) desci	ribed in It	:em#	have been p	orgwig <del>ig</del> g⁄t	offre said pur	chaser/lessee w	application is true and correct and has taken delivery of reference orwarded to General Motors.	nd ed
	Author	rized D	ealer Si	gnature:		Ker			Date: <u>ng / 3n/2nn5</u>	
		rship N		_	M K SMI	TH_CHEV	ROLE/T		Date: _09 / 30/2005 Dealer Code: _20485	

\*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

DATE 9/30/05 SOURCE Priv Carmer SALESPERSON COLO MCCOL NAME Chiao Co **ADDRESS** PHONE W ( MILEAGE LIC. NO. 1G 12T64855F NEW TO YEAR **BODY STYLE** TAB, NO. YR. EXP. DEMO. 🗌 Melihu LS MX TRADE-IN INFORMATION SALE PRICE YEAR msef MAKE CYL. **BODY STYLE**, SIÈNNA. S LIC. NO. **ADDITIONAL ACCESSORIES** 18,881.0 PAYMENTS OF \$ NUMBER 20881. P.O. 6,150 Dorowheod C.U. 1/3 CASH DOWN 20881 1621.77 Salesmen cannot accept this offer or obligate seller in Please enter my offer, subject to your acceptance any manner whatsoever. OFFER IS NOT BINDING UN-TIL ACCEPTED IN WRITING BY OFFICER OR SALES MANAGER OF SELLER. **BUYER'S** X. SIGNATURE X

SEP 30, 2005 DEAL REVIEW

Store Oi FANDIOI PORT 5021 4770

M K SMITH CHEVE	OFT	date time your sight (me same user copy copy pool sight side wide some	F&I	MGR: EDWIN W VAN	
BUYER: STOCK #: 15125	2005 C	HEVROLET	MALIBU	DEAL. 1G1ZT64855F	#1 77745
TOTAL PRICE WARR PREMIUM	20881.00 1395.00	TOTAL TRADE TOTAL PAYOFF		TRUTH IN LENDIN	
AFTMKT PREM	0.00	TOT NET TRADE	-134,43	APR 0.00 %	
TOTAL FEES TOTAL TAXES	1621.77	TOTAL CASH TOTAL REBATES	0.00	AMT FINANCED FINANCE CHARGE TOTAL OF PYMTS	
GROSS PRICE TOTAL DOWN	24148.52 865.57	TOTAL. DOWN	865.57	TOTAL DOWN DEF PYMT PRICE	865,57
DEC LIFE PREM	0,00	DEAL DATE 1ST PYMT DATE		apag (an) yang gan) yang pany egen paga asam) haja asun asam udam taan vadi	many sales such over date take sales 1800 block
	0,00	LST PYMT DATE		DEFERRED PAYMEN	IT
	0,00 0,00	TERM PAYMENT	60 388,04	DUE. DUE	
1.2.5 1.2.2.1.1.2.2.1.1.1.2.2.1.1.1.1.1.1.1.1		TRREG PMT		DUE	
AMOUNT FIN	23282,95	FINAL PAYMENT	388,59		
		CASH DEAL			
PRINTER OUTPUT	(YZN) Y	*			

27605

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. MI 48243-1114 DETROTT VIN 1G1 ZT64 85 5F MODEL & FACTORY OPTIONS INV AMT RETAIL - STOCK MSRP 19452.90 INVOICE 08/18/04 0.00 SHIPPED 08/18/04 12T68 MALIBU LS MAXX 21260.00 LX9 3.5L V6 ENGINE 0.00 MX0 4-SPEED AUTO TRANSMISSION 0.00 EXP I/T 09/03/04 0.00 270.00 INT COM 09/03/04 0.00 PRC EFF 08/18/04 N/C KEYS G0851 G0851 T43 REAR WIPER AND SPOILER 300.00 VK3 FRONT LICENSE PLATE BRACKET 0.00 YF5 50-STATE EMISSIONS N/C 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F OTR OPT-1 \* FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20~485 \* RR AUDIO CNTRLS W/ HEADPHONES \* DRIVER SEAT 6-WAY POWER SHIP WT: 3407 \* FLOOR MATS HP: 32.9 \* REMOTE VEHICLE STARTER SYSTEM 20881.00 GMS · SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX Ņ. MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

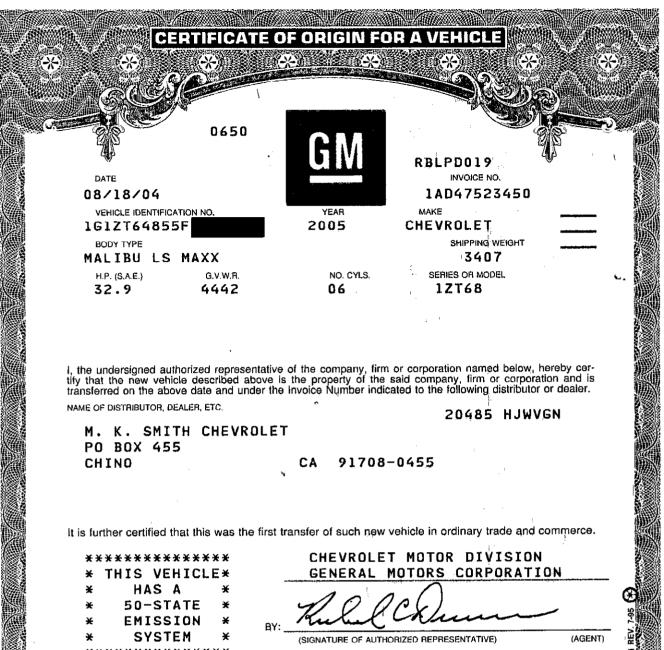
APPROX WHOLESALE FINANCE CREDIT 20829.55

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485



G38165621

DETROIT

ΜI 48243-1114

	CHINO	CA	SAN	BERN	IARD:	LNO	
					,		
**.						4.0	

X

Other\_

M K SMITH CHEVROLET 12845 CENTRAL

CHINO CA 91710 You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make ear and Model		Odometer		Vehicle Identification Number		
MEH	2005	CHEVROLI	ET	58	68 1		155F	
FEDERAL TRUTH-IN-LENDING DISCLOSURES								
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.  O,00 % \$ 0.000				Amount Financed The amount of credit provided to you or on your behalf.	The will h	Total of Payments a amount you have paid after have made all ayments as scheduled. 3282, 95(e)	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ 865.57 is \$ 24148.57(e)	
YOUR P/	AYMENT SC	HEDULE WILL E	3E:	· · · · · · · · · · · · · · · · · · ·		۰ (e	) means an estimate	
Nı	umber of Pay	ments:		Amount of Payments:		When Pa	ayments Are Due:	
One Payr	ment of	, ,		N/A		N/A		
One Payr				N/A		N/A		
59				388,04	4	Monthly, Beginning 10/30/2009		
	Payment	S		N/A		Monthly, Beginning		
		·						
One Final Payment 388.59 DUE ON 09/30/2010  Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.  Prepayment. If you pay off all your debt early, you may be charged a minimum finance charge.  Security Interest. You are giving a security interest in the vehicle being purchased.  Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.								

#### ITEMIZATION OF THE AMOUNT FINANCED 1. Total Cash Price 20801,00 (A) A. Cash Price of Motor Vehicle and Accessories 20881.00 1. Cash Price Vehicle N/A 2. Cash Price Accessories 3. Other (Nontaxable) Describe N/A Describe N/A 45,00 (B) B. Document Preparation Fee (not a governmental fee) <u>N/A</u>(C) C. Smog Fee Paid to Seller 1621.77 (D) D. Sales Tax (on taxable items in A+B+C) E. Optional DMV Electronic Filing Fee\* <u>N / A (</u>E) 1395,00 (F) F. (Optional) Service Contract\* <u>N/A</u>(G) G. (Optional) Service Contract\* Prior Credit or Lease Balance paid by Seller to N/A (H) (see downpayment and trade-in calculation) 1. (Optional) Gap Contract (to whom paid)\* 1. Other to whom paid)\* N/A N/A (1) N/A (J) J. Other (to whom paid)\* \_ 23942,77 (1) Total Cash Price (A through J) 2. Amounts Paid to Public Officials ESTIMATED 197.00<sub>(A)</sub> A. License Fees N/A (B) B. Registration/Transfer/Titling Fees 8.75<sub>(C)</sub> C. California Tire Fees\* D. Other N/A (D) N/A 7 NJA (E

Primary Use For Which Purchased

personal, family or household business or commercial

STATEMENT OF INSURANCE NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

N/A

N/A

Premium N/A Ded. Comp., Fire & Theft N/A Ded. Collision \$ N/ALimits Property Damage \$ N/ALimits Mos. \$. Medical N/A N/AMos. S.

Total Vehicle Insurance Premiums

Buyer X Co-Buyer 2

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

If any insurance is named insurance of	checked bej ompanies will o	ów, polic describe	ies or certi the terms ar	icates from the
Application				
Credit Life:	□-Buyer		o-Buyer	□ Both
Credit Disab	ility (Buyer (	Only)		
	Term	Ехр.		emium
Credit Life	N/A Mos.	·	\$	N/A
Credit Disability	M/A Mos.		\$	N/A
Total Credit Insu			\$	N / A(b)
Insurance Comp	any Name	<u> N/I</u>	Ą	
Home Office Ad	dress N/	A		

Credit life insurance and credit disability Insurance are not required to obtain credit. Your decision to buy or not buy credit required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above. insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that; (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Ettective

AN-10-2007 05:13P FROM:		TO:18664321686 P.11
(Optional) Gap Contract (to whom paid)*      Other (to whom paid)*     For	\$ N/A (I) \$ N/A (J)	based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life
Total Cash Price (A through J)	\$ 23942.77 <sub>(1)</sub>	insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the
	a was the car	insurance is shown above.
2. Amounts Paid to Public Officials A. License Fees	\$(A)	You are applying for the credit insurance marked
B. Registration/Transfer/Titting Fees	\$ N/A (B)	above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have
C. California Tire Fees*	\$ 8.75 (c)	reached your 65th birthday. (2) You are eligible for
D. Other N/A	\$ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	disability insurance only if you are working for wages
E. Other N/A	\$ N/A (E) 205.75 (2)	or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for
Total Official Fees (A through E)	\$ 200,13 (2)	I disability insurance, DISABILITY INSURANCE MAY
3. Amount Paid to Insurance Companies	*bi \$ N/A (3)	I I NOT COVER CONDITIONS FOR WHICH YOU HAVE
(Total premiums from Statement of Insurance column	N/A	SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not
4. Smog Certification or Exemption Fee Paid to State	\$ <u>Z4148,52</u> (5)	I Covered" in your policy for details).
5. Subtotal (1 through 4)	\$ <u> </u>	You want to buy the credit insurance.
6. Total Downpayment  A. Agreed Trade-In Value, Yr 1993 Make 77	70TA TRU <sub>s</sub> 6000,00 (A)	
A. Agreed Trade-In Value Yr Make 878	374	Date Buyer Signature Age
	•	xN/A
V II V	\$ 6134,43 (B)	Date Co-Buyer Signature Age
B. Less Prior Credit or Lease Balance	-124 AT (a)	OPTIONAL GAP CONTRACT A gap contract (debt cancella-
C. Net Trade-In (A less B) (indicate if a negative numb	\$ N/A (D)	tion contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra
D. Deferred Downpayment	\$ 1000,00 (E)	I charge if you choose to his a dan contract, the charge is shown
E. Manufacturer's Rebate F. Other W/A	\$ N/A (F)	in item 11. See your gap contract for details on the protection it provides it is a part of this contract.
	\$ N/A (G)	it provides. It is a part of this contract.  Term Mos
G. Cash Total Downpayment (C through G)	* <u>\$ 865,57</u> (6)	Name of Gap Contract
(If negative, enter zero on line 6 and enter the amount less that	zero as a positive number on line 1H above)	You want to buy a gap contract.
7. Amount Financed (5 less 6)	\$ 23282.95 (7)	Buyer X N/A
*Seller may keep part of these amounts.		OPTIONAL SERVICE CONTRACT(S) You want to
SELLER ASSISTED LOAN	AUTO BROKER FEE DISCLOSURE	¬ I nurchase the service contract(s) written with the following:
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND	If this contract reflects the retail sale of a	company(les) for the term(s) shown below for the charge(s) shown in item 1.F and/or 1.G above.
WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.	new motor vehicle, the sale is not subject	l la la la la la la la la la la la la la
	to a fee received by an autobroker from us	in Company — General Company
Proceeds of Loan From: N/A	unless the following box is checked:	lerm Out whose of Astriction whose
Amount \$N/Ainance Charge \$ N/A	Name of autobroker receiving fee, if	1.G Company N/A  Term H/A Mos. or N/A Miles
Total \$N/A Payable in _N/A	applicable:	Buyer X
installments of \$N/A \$N/A	_N/A	
from this Loan is shown in item 6D.		HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and
NOTICE OF RE	SCISSION RIGHTS	1 I a u u u u u u u a a a a a a a a a a a
If Buyer and Co-Buyer sign here, the prov	risions of the Rescission Rights section or nd if Seller is unable to assign this contrac	I I have a continue and both you and ure must sign it NO 0/81
to a financial institution will apply.	ing if Collot is dilable to deergit time services	changes are binding.
	Co-Buyer X	X
Buyer X	JO-Buyer A	Buyer Signs
OPTION: You pay no finance charge if the Am	ount Financed, Item 7, is paid in full on or before	X Co-Buyer Signs
N/A , Year S	ELLER'S INITIALS	
The state of the s	PROVIDED IN LAW MIST BE MET BY SVEDY BEDGON WHO	PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR
NOT YOUR CURRENT INSURANCE POLICY WILL COVER YO	THE MEANTA WORKINGTO ACUITORS IN THE SACIAL OF WAY WOODE	INITION OF TOTAL CONTROL OF THE PROPERTY OF TH
WARNING:	. DAMAGE OD MAY NOT DOOUDE COD CUIT DEDI ACEME	NT COSTS FOR THE VEHICLE BEING PURCHASED, IF YOU DO
NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE	E FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU TH	ROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING ECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF
THE UNPAID BALANCE REMAINING AFTER THE VEHICLE H	AS BEEN REPOSSESSED AND SOLD.	YOU SHOULD CONTACT YOUR INSURANCE AGENT.
FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/S	AS BEEN REPOSESSED AND SULD. YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE THE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	NOTIONS.
	Y	in a second seco
S/S X		ded by you in connection with the Trade-In Vehicle.
Representations of Buyer: Seller has relied of	n the truth and accuracy of the information provides the payoff at	ded by you in connection with the Trade-In Vehicle. nount is more than the amount shown above in item off amount is less than the amount shown above in
You represent that you have given a true payor	ust pay Seller the excess on demand. If the pay	off amount is less than the amount shown above in
item 6.B as "Prior Credit or Lease Balance," Selle	er will refund the difference to you.	off amount is less than the amount shown above in
Buyer X	Co-Buyer X N/A	
1	ead it or if it contains any blank spaces to be	filled in. (2) You are entitled to a completely filled
in copy of this agreement. (3) You can prep	ay the full amount due under this agreement	at any time. (4) if you default in the performance y be subject to suit and liability for the unpaid
of your obligations under this agreement, indebtedness evidenced by this agreement.	me venicie may be repossessed and you me	A me and an entermine the man and and
maentenness evidenced by this agreement.		

the second of th

N-10-2007 05:14P FROM:	TO:18664321686 P.12
Joyot A	□ Buyer Signs ,*
OPTION: ☐ You pay no finance charge if the Amount Financed, Item 7, is paid in full on or before N/A Year	e X Co-Buyer Signs
THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDE WARNING:	D PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHEF INT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THIS DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROT THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.  FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	ROUGH YOUR INSURANCE AGENT OR THROUGH THE SELI FECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT
s/s x x	
Representations of Buyer: Seller has relied on the truth and accuracy of the information provided you represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount on the vehicle traded in. If the payoff amount on the vehicle traded in. If the payoff amount on the vehicle traded in. If the payoff amount of the excess on demand. If the payoff as "Prior Credit or Lease Balance," Seller will refund the difference to you.	ded by you in connection with the Trade-In Vehi nount is more than the amount shown above in it off amount is less than the amount shown above
Buyer X _ Co-Buyer X _N /A	
Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be fin copy of this agreement. (3) You can prepay the full amount due under this agreement a of your obligations under this agreement, the vehicle may be repossessed and you may indebtedness evidenced by this agreement.	at any time. (4) If you default in the nerformal
If you have a complaint concerning this sale, you should try to resolve it with the seller.  Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorner of Motor Vehicles, or any combination thereof.	y, the district attorney, or an investigator for the Departr
and it is an uniair or deceptive practice for the seller to make a unilateral change.	
Buyer Signature X Co-Buyer Signature X	
Buyer Signature X Co-Buyer Sign	
The Annual Percentage Rate may be negotiable with the Seller. To and retain its right to receive a part of the Finance Charge.  THERE IS NO COOLING OFF PERIOD  California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may	
The Annual Percentage Rate may be negotiable with the Seller. To and retain its right to receive a part of the Finance Charge.  THERE IS NO COOLING OFF PERIOD  California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Co-Buyer Signature X  Co-Buyer Signature X  YOU  CONF	AGREE TO THE TERMS OF THIS CONTRACT. FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT A EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
Co-Buyer Signature X  Super Signature X  The Annual Percentage Rate may be negotiable with the Seller. The Indicator of the Finance Charge.  THERE IS NO COOLING OFF PERIOD  California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Suyer Signature X  Date 09/30/05 Co-Buyer Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owners	AGREE TO THE TERMS OF THIS CONTRACT.  IRM THAT BEFORE YOU SIGNED THIS CONTRACT,  IT TO YOU, AND YOU WERE FREE TO TAKE IT A  EW IT. YOU CONFIRM THAT YOU RECEIVED  PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date
Co-Buyer Signature X  Enury Signature X  The Annual Percentage Rate may be negotiable with the Seller. The Indirection its right to receive a part of the Finance Charge.  THERE IS NO COOLING OFF PERIOD  California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Suyer Signature X  Date 9/30/05 Co-Buyer Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract. Other Owner Signature X  Address	AGREE TO THE TERMS OF THIS CONTRACT. YIRM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT AS IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
Buyer Signature X  Co-Buyer Signature X  The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Island retain its right to receive a part of the Finance Charge.  THERE IS NO COOLING OFF PERIOD  California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Buyer Signature X  Date 09/30/05 Co-Buyer Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.	AGREE TO THE TERMS OF THIS CONTRACT. YERM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT A SEW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date  r is a person whose name is on the title to the vehicle but sign as Guarantor, and even if Buyer has a complete defense igive the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (3) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (5) of therwise reach a settlement relating to this contrator of signing.
Buyer Signature X	AGREE TO THE TERMS OF THIS CONTRACT.  FIRM THAT BEFORE YOU SIGNED THIS CONTRACT,  IT TO YOU, AND YOU WERE FREE TO TAKE IT A  EW IT. YOU CONFIRM THAT YOU RECEIVED  PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date  r is a person whose name is on the title to the vehicle but  contract. If Buyer fails to pay any money owing on this contract sign as Guarantor, and even if Buyer has a complete defense give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (3) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (5) otherwise reach a settlement relating to this contract of signing.
THERE IS NO COOLING OFF PERIOD  California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Buyer Signature X  Date 19/30/05 Co-Buyer Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract. Other Owner Signature X  Address  To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the contract waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the contract waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the contract waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the contract waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the contract waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-perf	AGREE TO THE TERMS OF THIS CONTRACT. YIRM THAT BEFORE YOU SIGNED THIS CONTRACT. IT TO YOU, AND YOU WERE FREE TO TAKE IT A EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date  r is a person whose name is on the title to the vehicle but sign as Guarantor, and even if Buyer has a complete defense give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (3) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments.

THE PRINTER MAKES NO WARRANTY, EXPRESS ON IMPULD, AS TO CONTENT OR FITNESS FOR PURPOSE OF THIS FORM, CONSULT YOUR OWN LEGAL COUNSEL.

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FILE COPY



### CVWS169584 M.K. SMITH CHEVRO



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

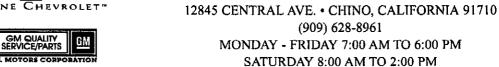
MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



CUSTOMER NO.	77021	ADVISOR GILBERT L	GONZ	ALES	13	TAG NO.	335	01/10/07	INVOICE NO. CVWS169584
		LABOR RATE		SE NO.		MILEAGE		GLXY SILVER	STOCK NO. 15125
		YEAR / MAKE / MODEL			<del></del>			DELIVERY DATE	DELIVERY MILES
CHINO, C	CA CONTRACTOR OF THE CONTRACTO	05/CHEVRO	LET/M/	ALIBU/	SD L	S MAXX	<u> </u>	09/30/05 SELLING DEALER NO.	68 PRODUCTION DATE
		1 G 1 Z	r 6 4	8 5 5	F D. NO	·		R.O. DATE	
					P. O. NO	۸.		12/30/06	
F		COMMENTS							
	S					•••		I acknowledge notic	e and oral approval
J# 1 02CVZ	TUNE DEPT HOURS: CHECK WHEN A/C OR HEATER ON AND TUR	RNING OFF AIR	STILL C	OMES			0.00	of an increase in the price.	original estimated
	OUT OF VENTS AS IF THOUGH STILL ON CHECK A/C SYSTEM , NORMAL CONDITION IF CUSTOMER DOESN'T WANT AIR TO CON	N OF VEHICLE						SUBJECT TO THE CO	
	IF CUSTOMER DOESN'T WANT AIR TO COL	ME THROUGH VEN	its you			·		PLEASE READ F	
	HAVE TO PUSH RECIRC EVERT TIME.	JOB #	1 TOTAL	LABOR 8	PART	rs	0.00		
J# 2 04CVZ	15-A HOURS	: 0.30 TECH(	S):481				23.89	(Signature	or initials)
	CHECK TURN SIGNAL LEFT SIDE INOP							BY LAW YOU MAY ER LICENSED SMC	
DADTĆ O	REPLACED LEFT SOCKET AND BULB. WORK	KING PROPERLY	LICOCT	E /COST	II /DDT	CC		TY TO PERFORM	ANY NEEDED
JOB # 2	1 12450108 BULB 2	.679 BU	1.67	1.67	2.	.34	2.34	REPAIRS OR ADJU THE SMOG CHECK	STMENTS WHICH TEST INDICATES
JOB # 2	1 12450108 BULB 2 1 15945363 SOCKET	2.727 SO JOB # 2 COST	5.61 TOTAL	5.61 7.28		85	7.85	ARE NECESSARY.	
			JOB #	2 TOTAL	. PART	rs	10.19	THIS FORM IS AN	TEMIZED LIST OF
		JOB #	2 TOTAL	LABOR 8	PART	rs	34.08	REPAIRS AND IS P	ART OF A REPAIR
J# 3 04CVZ01	ELECTRICAL HOURS	: TECH(	S):481				0.00	ORDER. THIS REP TINUATION IS SUB	JECT TO ALL THE
	CHECK BRAKE LITES INOP. NO PROBLEM FOUND							CONDITIONS OF REPAIR ORDER.	THE ORIGINAL
	UNABLE TO DUPLICATE - BRAKE LAMPS I	WORKING PROPER	RLY. 3 TOTAL	LABOR A	PART	rs	0.00		
J# 4 03CVZ	BRAKE/FT END HOURS	. 0 70 TECH	C) 1110	LABOR 8				"The Factory Warra Of The Warranties W	nty Constitutes All
OT 4 03012	CHECK WHEN DRIVING AND TURNING STEE	ERING WHEEL HA	S A GRI	NDING			33,74	Sale Of This Item/ Hereby Expressly	tems. The Seller
	NOISE 3RD TIME IN SEE HISTORY, INTERMEDIATE SHAFT BIND AND DRY							Warranties, Either E	xpress Or Implied,
	PER TAC USE BULLETIN 060232007. CHI REMOVE SHAFT, POSISTION AND EXCERE	ECK COMPONENTS ISE AS NEEDED	S AND TIME RU	IN				Including Any Imp Merchantability Or	elled Warranty Of Fitness For A
	C SOME ROAD NOTSE NORMAL OVER RUMPS	ς }						Particular Purpose Neither Assumes N	And The Seller
PARTSQ	PER JOE GORSKI LOCATE SHAFT AND REI TYFP-NUMBERDESCRII	PTIONL	I/COST	E/COST.	U/PRI	CE	101 64	Other Person To A	ssume For It Any
JOB # 4	1 22687711 SHAFT I	KIT 6.526 SH JOB # 4 COST	TOTAL	94.03				Liability in Connection This Item/Items."	on With The Sale Of
			JOB #	4 TOTAL	. Part	S	131.64		
		J0B #	4 TOTAL	LABOR 8	PART	S	187.38	ALL ARMAS OF THIS	DEALERSHIP CON-
J# 5 07CVZ	WAR PARTS PROGRAM HOURS	TECH	S):131	t halai			0.00	TAIN CHEMICALS KN	OWN TO THE STATE
	OBTAINED FROM DEALER:	NOKAM OUISIUE	PAKIS +	<del>'',   ''  '</del>				BIRTH DEFECTS OR	OTHER REPRODUC-
	INVOICE NO							CONTAINED IN VEH	TOLEO AND DADTO
				LABOR 8	PART	rs		AND IN SOME OF THE MATERIALS USED	
J# 6 10CVZ06							0.00	PROPERTY, AND IN E	EMISSIONS, FUMES,
	REQUIRES SERVICE MANAGERS APPROVAL	DATE	TIME					AND SMOKE FROM TIONS, EMPLOYEE A	IND GUEST ACTIVI-
	REASON: HOW MANY DAYS REQUIRED							TIES, INCLUDING, BUTHE OPERATION A	ND SERVICING OF
	·							MOTOR VEHICLES, TOBACCO PRODUCT	AND THE USE OF
								(POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAFI	WITH PROPOSITION 65,
PAGE 1 OF 3	ACCOUNTING COPY-W		[CONT	INUED ON	NEXT	PAGE] 02	2:56pm	Reynolds and Reynolds	ERAINTINVE SF624987 Q (12/0
	ACCOUNTING COFT-W		(CONT	10LD ON	14EV1			Reynolds and Reynolds	ERAINTINVE SF624987 Q (12



### CVWS169584 M.K. SMITH CHEVRO





77021	GILBERT L	GONZALES	. 1	.31	5335	01/10/07	CVWS169584
	LABOR RATE	LICENSE NO		MILE	20,448	GLXY SILVER	15125
	VEAR/MAKE/MODEL 05/CHEVRO		11/SD	151		09/30/05	DELIVERY MILES 68
CHINO, CA	VEHICLE I.D. NO.  1 G 1 Z				PIAAA	SELLING DEALER NO.	PRODUCTION DATE
	FT.E.NO.	040.	P.O.	NO.		R.O. DATE 12/30/06	
	COMMENTS					12/30/00	
	.10B #	6 TOTAL LAB	IR & PAI	RTS	0.00	I acknowledge notice	e and oral approval
SUBLETPO#VEND INV#-INV.DATE-DESC						of an increase in the	
JOB # 6 6166 01/06/07 FACT	WARR RENTAL		SUBI		299.01 299.01	SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ F	THIS CONTRACT.
COMMENTS						PLEASE READ F	LEVENSE SIDE.
BM		D (O	TAV		0.00	(Signature	or initials)
		R/0 R/0	TAX TOTALS		0.00 520.47	BY LAW YOU MAY	
WARRANTY CLAIM DETAIL TOTALS						ER LICENSED SMC	
CLAIM# TOTAL 169584 520.46						REPAIRS OR ADJU THE SMOG CHECK ARE NECESSARY.	
CLAIM TOTALS 520.46							TENANTED LIGHT OF
						THIS FORM IS AN I REPAIRS AND IS P	ART OF A REPAIR
						ORDER. THIS REP	
APPROVED BY SIGNATURE						CONDITIONS OF REPAIR ORDER.	THE ORIGINAL
						"The Factory Warra Of The Warranties W Sale Of This Item/I Hereby Expressly Warranties, Either E Including Any Imp Merchantability Or Particular Purpose Neither Assumes N Other Person To A Liability In Connectic This Item/Items."	/ith Respect To The Items. The Seller Disclaims All Express Or Implied, billed Warranty Of Fitness For A And The Seller or Authorizes Any assume For It Any
						WARN ALL AREAS OF THIS TAIN CHEMICALS KN OF CALIFORNIA TO C BIRTH DEFECTS OR O TIVE HARM. THESE CONTAINED IN VEH AND ACCESSORIES OF AND IN SOME OF THE MATERIALS USED PROPERTY, AND IN E AND SMOKE FROM TIONS, EMPLOYEE THE OPERATION AI MOTOR VEHICLES, TOBACCO PRODUCT (POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAFI	DEALERSHIP CON- OWN TO THE STATE CAUSE CANCER AND OTHER REPRODUC- CHEMICALS ARE ICLES AND PARTS OCEPTED FOR SALE HE PRODUCTS AND TO MAINTAIN THE EMISSIONS, FUMES, BUSINESS OPERA- AND GUEST ACTIVI- JT NOT LIMITED TO, ND SERVICING OF AND THE USE OF S. WITH PROPOSITION 65,

INVOICE DATE

01/10/07



### CVWS169584 M.K. SMITH CHEVR



77021

CUSTOMER NO.

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM

GILBERT L GONZALES

131

5335



CVWS169584

INVOICE NO.

CHINO, CA	VEAR / MAKE / MODEL  O5/CHEVROLET/MALIBU/SD LS MAXX VEHICLE LD. NO.  1 G 1 Z T 6 4 8 5 5 F F.T. E. NO.  MILEAGE  20,4	48 GLXY SILVER 15125    DELIVERY DATE   DELIVERY MILES
RESIDENCE PHONE BUSINESS PHONE	COMMENTS	11,00,00
DCS AUDIT SLIP	Y NEW CLAIM  DIV DEALER ODOMETER SERVICE ADVISOR #  3 20485 20448	I acknowledge notice and oral approva of an increase in the original estimated price. SUBJECT TO THE CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.
CUSTOMER NAME; FIRST: LAST:	MIDDLE: M. PHONE:WORK: HOME:	(Signature or Initials)
LN JOB CT CC PC PART-NO. TOT-P 1 02 0J 2 15945363 10 LN-TOT: 34.08 TECH SSN: MEMO PART NUMBERS: 12450108 LN JOB CT CC PC PART-NO. TOT-P	TS FC LABOP LHRS OHRS NET-AMT. LAB-TOT.  19 6C N0912 .3 23.89  AUTH CODE: AUTH. AUTHOR.:	BY LAW YOU MAY CHOOSE ANOTH- ER LICENSED SMOG CHECK FACILI- TY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.
1 IN-TOT: 187 38 TECH SSN:		THIS FORM IS AN ITEMIZED LIST OF
3 06 MJ LN-TOT: 299.00 TECH SSN: COMMENTS: 1GNDS13S072 JOEL, URNING STEERING WHEEL, 3RD TIME I	98 Z7907 299.00  AUTH CODE: AUTH. AUTHOR.: CUST IN 12-30-06 TAC CASE 9389499 GRIND WHEN TO THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF T	D   Sale Of This Item/Items. The Selle
******* DUPLICAT	E INVOICE ************************************	*** Other Person To Assume For It Any Llability In Connection With The Sale O This Item/Items."
		WARNING

ALL AREAS OF THIS DEALERSHIP CONTAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE TIVE HARM. THESE CHEMICALS ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY, AND IN EMISSIONS, FUMES, AND SMOKE FROM BUSINESS OPERA-TIONS, IMPLOYEE AND GUEST ACTIVITIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TOBACCO PRODUCTS.

(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

INSURANCE PAYS

165891



### M.K. SMITH CHEVROLET





□ Filter

PAGE 1 OF 1

DOIL.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

DECOMMENDED SEDVICES

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 \*(909) 628-8961

90 DAYS SAME AS GASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

BAR # AA003976N

CAD # 981984586

JECOMINEMDER	SERVICES						
OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00

SERVICE HISTORY **OPERATION DESCRIPTION** DATE REPAIR ORDER ADVISOR TECHNICIAN TYPE **OPERATION** 08/28/06 05/30/06 163260 12443 150 295 15CVZ LUBE, OIL & FILTER 242 158687 8714 60 04CVZ 07CVZ 10CVZ06 131 131 WAR PARTS PROGRAM Ŵ WARR COURT RENTAL Ŵ 04CVZ011 15~A MISC 60 09CVZ 15A/ C/P 05/27/06 158603 8677 242 6ō SALESPERSON NO. 306 S R V STATE REG# 0 PRODUCTION DATE STOCK NO. LICENSE NO. R. Q. NO. CASH 1G1ZT64855F 65891 05/CHEVROLET/MALIBU/SD LS MAXX CREDIT CARD SERVICE CONTRACT DELIVERY DATE CHECK 77021 GMPP 10/19/06 09/30/05 DOING ADDROVAL EXPIRATION MILES OTHER CONTRACT NO EXPIRATION DATE TAG NO. ĞLXY<sup>\*</sup>SILVER/ 2139 CALL WHEN 09/30/10 75,068 CHINO, CA REARY M/MC MILEAGE TYES INO 32 **CVZZ** 16,083 DAN LUCHY SAVE REMOVED RESIDENCE PHONE BUSINESS PHONE □ PHONE □ IN PERSON PARTS FOR CUSTOMER TATE HONE ☐ PHONE
☐ IN PERSON O7:54am 10/19/06 ☐ YES 06:00pm □NO APPOINTMENT LX Yes □ No JOB ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED X = 'REBUILT PARTS SEE LAST DIGIT OF PARTS NUMBER FOR X. TEARDOWN ESTIMATE: I understand that my vehicle PRIOR BODY D ORIGINAL CUSTOMER ESTIMATE: TOTAL PRIOR BODY DAMAGE will be reassembled within \_\_\_\_\_\_ days of the tale shown above if I choose not to authorize the COMMENTS:. W 03CVZ BRAKE/FT END CUSTOMER STATES CHECK WHEN TURNING FEELS LIKE SUSPENSION INS. \$ DEDUC. \$ \_ \_\_ FAC. \$ IS LOOSE, ALS HEARS A SQUEEK TYPE NOISE. SEE HISTORY. CHECK INSURANCE CLAIM REPORT **AND ADVISE** COMPANY \_\_\_\_\_ ADDRESS \_\_ WAR PARTS PROGRAM W 07CVZ CITY STATE \_ +++++ WARRANTY PARTS EXPEDITING PROGRAM OUTSIDE PARTS +++++ ZIP CODE . PHONE W 10CVZ16 SHUTTLE 2 WAY CLAIM # SHUTTLE RIDE TO AND FROM AUTHORIZATION # AUTHORIZAD BY . VOCUZ CUSTOMER. RO # \_ JOB# ADVISOR \_ AMOUNT YES NO CUSTOMER PAYS DEDUCTIBLE **FLUIDS** OIL TAX

☐ Fluids

TECH COPY

What Place to Sugar R

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3. What Was Done To Casses?

Acade Answer the Following Quest ons While Performing Wartenly Work.

TAX

INSURANCE PAYS.

165892



## M.K. SMITH CHEVROLET





CAD # 981984586



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

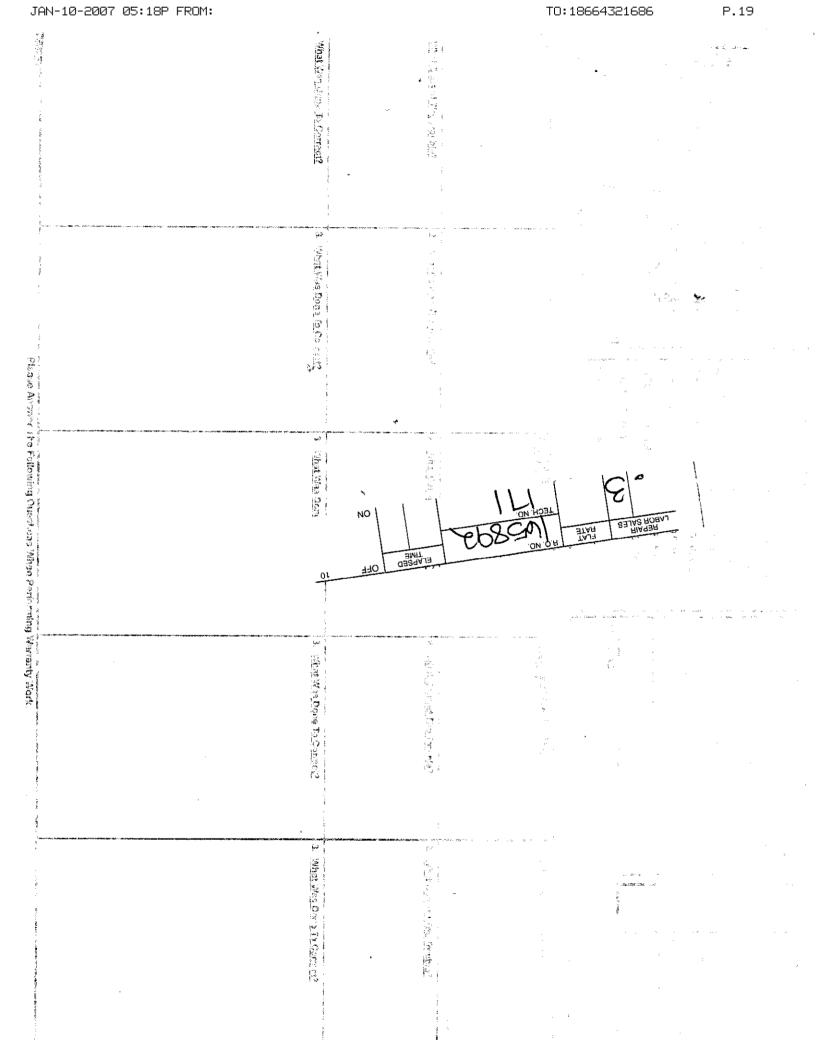
**RECOMMENDED SERVICES** 

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00

06CVZ01 05CVZ28	SERVICE TRANSMIS DIFFERENTIAL SERV		MI MI	175.00 125.00	05CVZ2	7	1	MANUAL TRAI	NS FLUSH	МО	100.00
SERVICE HISTO							L		,		
DATE	REPAIR ORDER	MILEAG			· · · · · · · · · · · · · · · · · · ·	PE	OF	ERATION		ITION DESCRIP	TION
08/28/06 05/30/06	163260 158687	124		50   29 42   60		C	15CV. 04CV.		LUBE, OIL &	FILTER	:
. ,				13		W	07CV	Z	WAR PARTS WARR COU		
05 (37 (06	10003			60	)	W	04CV	Z011	15-A MISC 15A/ C/P	NI KENIAL	
05/27/06 SALESPERSON N	158603	1 80	<u> </u>	42   60 S E R		CE	09CV	£1		REG# 0	
TERMS VEHICLE I.E	D. NO.	YEAR/N	AKE/MODEL	<u> </u>	<u>ν π</u>	<u> </u>	-	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R. O, NO.
CURDII CAND IT	ZT64855F	05		LET/MALIBU	J/SD LS MA			DELIVERY DATE	15125 DELIVERY MILES	SELLING DEALER NO	165892
CHECK [] (PRIOR APPROVAL)			٦		21 GMPP	WWO!		09/30/05	68		10/19/06
OTHER C			C	GLXY ŠIL	VED /		CONTR	ACT NO.	09/30/10	75.068	2139
READY CHIN	O, CA		Ti	URBO M/MC	AIR COND. P. S	. П	RANS	MILEAGE	ADVISOR NO.	ADVISOR	14133
SAVÉ REMOVÉD	Tavianies			CVZZ	PEVISED	16	DATE	<u>16.083</u>	32 TPHONE	DAN LUCHY	, D PHONE
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Fluids\_

TECH COPY IMPORTANT INFORMATION ON BACK.





## M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH . . .

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS



RECOMMENDED	SERVICES	ASK YOUR	K SERVICE A	UAD # 80130-1000			
OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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SERVICE HISTO	DRY									
DATE	REPAIR ORDER		ADVISOR	TECHNICIA		-	PERATION		IATION DESCRIP	TION
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02/16/06 SALESPERSON N	153304	4418	305 S	<u>  214</u> E R V	I C	<u>  150</u> E	V.Z.		E REG# 0	
TERMS VEHICLE I.C	D. NO.	YEAR/MAKE/MOD			<u> </u>		PRODUCTION DATE	STOCK NO.	LICENSE NO.	Pl. O. NO.
WEDIT ON 10	ZT64855F	05/CHEV	/ROLET/	MALIBU/SD I	S MAXX	er	DELIVERY DATE	15125 DELIVERY MILES	SELLING DEALER NO	158603 R. O. DATE
PRIOR APPROVAL)				77021 G			09/30/05	68	3	05/27/06
CALL WHEN	10. CA		GL	(Ŷ SILVER/	,	CON	TRACT NO.	09/30/10	75.068	14974
READY CHIN	IO, CA				ID. P.S.	TRANS	MILEAGE	ADVISOR NO.	DAVID MEJI	:
SAVE REMOVED PARTS FOR			DRIGINAL ES		<u></u>	DATE	<u>8,677</u>	PHONE	AUTH BY	II PHONE II IN PERSON
CUSTOMER TIME RECE	EIVED DATE/TIME PROMISED	PRIORIT	V	WASTE FEE REVISED		DATE	TIME	PHONE	AUTH, BY	CI PHONE CJ IN PERSON
		04:00pm 4	\$This estimate is	AIE REVISED F			REVISEO REAS		Į.	LICENSE
APPOINTMENT			inspection and any additional which may be	does not cover BY LAW YOU sarts and labor AND NECESS required offer with the nece	MAY CHOOSE ANOTH ARY, M.K. SMITH CHE SKRIY MATORINI, ENd ha	HER LICENSED SYROLET IS NOT raby grant your	SMOG CHECK PACILITY TO PERFORI RESPONSIBLE FOR LOSS OR DAMAN Bribloyees permission to operate the STU ON reverse side of this contract. PL	M ANY NEEDED REPAIRS OF SE DUC TO THEFY, FIRE, OR ' Which hamin described on al	I ADULISTMENTB WHICH THE SMOG VANDALISM. Thereby Bullhorize the re treats, highwaya or elsawhere for the	CHECK TEST INDICATES pair work to be done stong purpose of testing, and/or
T <b>X</b> Yes □ No			which may be the work hits be OUR LABOR F ON A FLAT RAT	ATE IS DASED IF HOUR CUST, 5(G.		ubject to condition	oru on reverse side of this contract. Pt	EASE READ REVERSE SIDE.	ESTIMATES DO NOT INCLUDE SALE ERMIB; STRICTLY CASH UNLESS	8 TAX. ARRANGEMENTS MADE
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PAGE 1 OF 1	CE TO CONSUMER: PLEASE		TH COP	Υ	CK.					158603

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### M.K. SMITH CHEVROLET







RECOMMENDED	SERVICES

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CHECK (PRIOR APP OTHER				COLOR	MER NO. 7702		E CONTRAC		DELIVÎRY DATE 09/30/05	DELIVERY MILES  68  EXPIRATION DATE	SELLING DEALER NO EXPIRATION MILES	0. R. O. DATE 05/30/06 TAG NO.
CALL W	oy   CHINO	, CA			<u>XY ŠIL</u>	VER/	P.S.	TRANS	MILEAGE	09/30/10 ADVISOR NO.	75,068 ADVISOR	4914
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RECONNOCTED

ADJUSTABLE

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## M.K. SMITH CHEVROLET





BAR # AA003976N CAD # 981984586



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

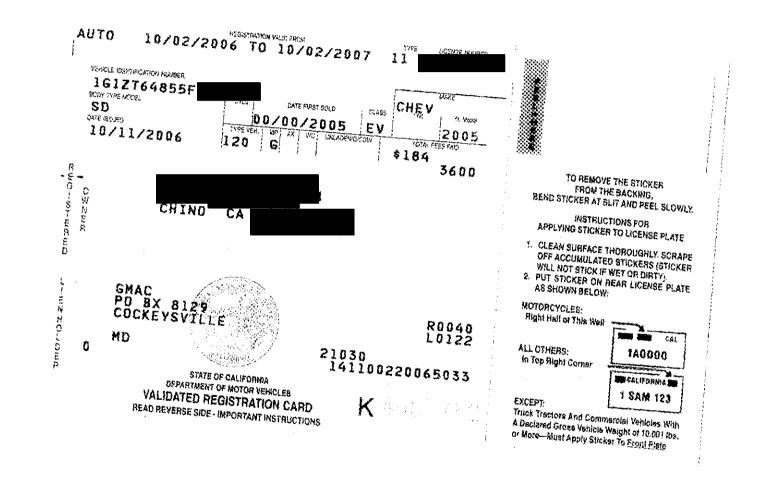
RECOMMENDED SERVICES

OPERATION OPERATION DESCRIPTION MO/MI TOTAL OPERATION OPERATION DESCRIPTION MO/MI TOTAL

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SERVICE HISTORY DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION



TO PROPERLY RELEASE YOU SECTIONS A-J MUST BE CO		<i>EAD AND FOLLOW INSTRU</i> RINT IN CAPITAL LETTERS –	
SECTIONS AS MOST BE CO	MARCETED IN FULL PI	NOTICE OF TRA	NSFER AND
 		RELEASE OF	
A NEW OWNER'S LAST NAME (OR) CÓMPA	NY NAME FIRST	MAIL THIS FOR	M TO DMV
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D CITY	STATE ZIPO	CODE	E DATE OF SALE OR LEASE RETURN
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DATE	v	SIGNATURE OF REGISTERED OWNER	X.
1b. DATE	_ ^	SIGNATURE OF REGISTERED OWNER	
Federal and State law require false statement may result in	es that you state the mileage up i fines and/or imprisonment	on transfer of ownership, Failure to	complete or providing a
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mileage unless one of the folia	owing statements is checked.	•	
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I certify under penalty of pe		ate of California that the foregoin	ig is true and correct.
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H WEDGARE CAY ON A PROPERTY OF A	1	FANTONIAN, OF KLENT PRAYING A KOON AND	
	IMPORTANT DE	AD CAREFULLY	
Any change of Lienholder (h	older of security interest) must	be reported to the Department of	Motor Vehicles within
10 days. LIENHOLDER(S)			
		2 X	
GMAC PO BX 8129		Signature releases interest names must be countersign	in vehicle (Company led)
COCKEAZAIFTE		Release Date	
MD 57030		C	A91453053
C41)		022474	REG 17 30R (REV.10 03)



**BBB AUTO LINE** 

4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838

Phone 800.955.5100 Fax: 703.247.9700

#### Council of Better Business Bureaus, Inc.

January 19, 2007



Re: Villanueva vs Chevrolet Motor Division # CHV0730539

Dear

I am writing to confirm the terms of the settlement between you and the manufacturer that resolves the BBB AUTO LINE claim you filed.

The terms of the settlement are as follows:

The manufacturer has offered the consumer a voluntary repurchase of the consumer's 2005 Malibu Max. The consumer shall be entitled to the following collateral fees: purchase price of the vehicle \$20,881.00, sales tax \$1,621.77, license fee \$197.00, documentation fee \$45.00 and the California tire fee \$8.75. The consumer shall be charged a usage deuction taken from 8,609 miles. The consumer's total usage fee shall be \$1,426.29. There shall also be a deduction of \$1,000.00, which was for an MFR rebate. The contact at the dealership, MK Chevrolet, is a Mr. Dennis Jackson, for when the repurchase department contacts the consumer, regarding the repurchase. The consumer has accepted this offer. The manufacturer shall send the consumer a separate settlement letter with the total repurchase amount. The repurchase shall be completed within 45-60 days from the date of this letter.

NOTE: This is a revision of the original settlement so as to reflect the contact person at the dealership.

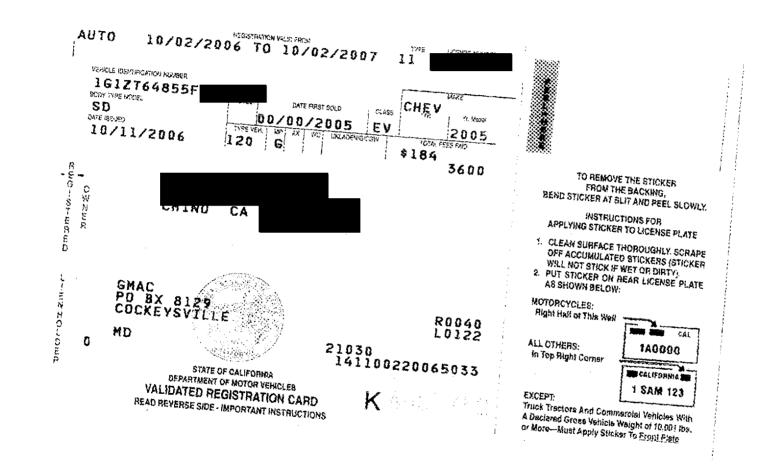
If your understanding of this settlement differs from what is written above, please call me immediately at 800.955.5100. If I do not hear from you within **eight days** from the date of this letter, it will be assumed the above terms of the settlement are correct.

I will follow up with you after the date for performance of the settlement to confirm that all required actions have been satisfactorily completed. Please let me know immediately if you believe the manufacturer has not satisfactorily performed the settlement. If that happens and you contact me within 120 days from the date of this letter, I will reopen your case based on the age and mileage of your vehicle at the time you filed your current claim. If you wish to reopen your case more than 120 days from the date of this letter, I will determine whether your claim is within BBB AUTO LINE's jurisdiction based on the age and mileage of your vehicle at that time.

I am happy we have been able to assist you in reaching an agreeable resolution of you claim. Please contact me at 800.955.5100 if you have any questions.

Sincerely, Coco Pendergrass at Extension 204

cc: Henry Starling jr



### Customer Claim Form

Contact Date: 01/05/07	Start Date:	01/05/07	Case Number: CHV0730539
Have you contacted the mfr regard Have you previously filed a claim of If yes, name of provider:	n this vehicle	with the BBF	□ NO B or another dispute resolution provider? □ YES ☑ NO Case Number:
Titled Owner(s) Name&Add	ress		
CHINO, CA Day Phone: Fax Number: Customer Contact Info:		Evening F E-mail Ad	
Transmission Type: Automatic	s□Both Nun I: Malibu Max G1ZT64855F IK SMITH CH IK SMITH CH tate Farm	Percentag iber of vehic Mo EVROLET, EVROLET, C	ge of time vehicle used for business purposes: cles registered in California by vehicle owner/lessee: lodel Year: 2005 Current Mileage: 20400  CHINO, CA Policy Number:
Purchase Date:09/30/05 Mileage at Purchased As: M New Used E Is the vehicle in your possession? Lienholder's Name: GARC Address: City/St/Zip: AAAAA Phone:1 (xx) - 200 Lienholder Acct #:	purchase:  Demo yes  3 100  A  YA  YA  (Describe who	Le Le Is Le TQ TOS Le at you want do	Phone:  Leasing Company's Acet #:  Sone to resolve your concern)
Customer wants the manufacturer to but Report have of the	y the vohicle be Vehicle	ick & refund h	her money. Year for what I have paid
Signature of Titled Owner(s):  I am submitting this dispute for resolution LINE Arbitration Rules.	on in the BBB Al	JTO LINE pro	Date 112 07 rogram, and Lagree to arbitrate the dispute under BBB AUTO

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

Customer Name:	Case N	Jumber C	HV0730539	
First Repair Attempt (a Last Repair Attempt (la	Date:_	10/03/65	Mileage: Mileage:	231
Total Days out of Servi	 " - LAC	<del></del>		<del></del>

Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service
1. Grinding, squeaking noise in the steering column	yes	MK Smith Chemolet	जाग्म ८६	8677	30045
	{	MKSmHhChormetet	colentor	16.083	boday s
		MKSmith Chevelet	12/20/0		7dags
2. Battery did not work	no	Mk Smith Chemicalet	10]7 05	231	18/20) 10/7-65
3. Remote starter did not work	no	Mt 5 with a Chesisted	1017-108	231	(day) 1017-105
Meantches all over car acomitches on headights	po -	MK Smith Cheviole	lobles	98	(Gap)
	<b>.</b>	Thanks hereneys.	10/7/0	5 231	Iday.
5 co player inoperable	Pico	ME Smit Whowy	<u>(0 5</u>  0	7 48	lidas).
rect placed by MK smith canot		2			
find the invocioe.	<u> </u>				

If you need additional space, please attach a separate sheet of paper following the above outline.

Costomer

PROBLEMS

(SC)

Servicing Bealer Restate Alleage colores

DOWN COUNTY

6. Ac Not blowing as cold as it gos vised to AC waking a buzzing sound when on (Notfixed).

Although Cheurolet Idalos 231 Iday
Although Cheurolet Islaolof Janus Flag.

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NAK SHOWN CHECOCHET-12/30/06 DOWN Friage.

a Brake light malfunction bo

ME smoth Checkelet Estates 2005 times

### Case Number: 25850

**Originator Name: Henry Starling** Created Date: 01/23/2007

Vehicle Info

\* VIN: 23455.0 1G1ZT64855F MSRP:

Year: 2005 Make: Chevrolet Model: Malil

Vehicle

Comments Remove shaft, position and exercise as ne \* TAC Number: 060232007

dvm Joel Gorski locate shaft and replace. & TAC

**Explanation:** 

\* Date Reviewed

01/17/2007 Repurchase 20400 with Customer:

Mileage:

\* Title State: CA

**Original** \* Original

**Purchase** 09/30/2005 **Purchase** New

Date: **Condition:** 

Vehicle Owner(s)

**Entity Type:** Person

\* Name(s) on Title:

\* Primary Owner:

\* Address:

\* Day Phone:

\* City: Chino

\* State: CA

Cell **Evening Phone:** Phone:

\* ZIP

Code:

Fax Phone: E-mail:

Repurchase

Customer has had multiple issues related to the steering of \* Reason:

the vehicle.

**UCC Codes** 

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5

M0110

Vehicle Lien Holder

\* Company GMAC Type of Account Standard Lien **Secured Interest:** #: Name:

Contact or Attention:

Address:

ALCity: State: **ZIP Code:** 

\* Day Phone: 800-200-4622 Fax: E-

## mail/Web:

## **Originial Selling Dealer**

M K SMITH Region: Dealer Dis \* Dealer Number: 114580 Name: **CHEVROLET** 10

\* Phone: (909) 628-8961 Fax: (909) 628-6637

\* Contact \* Contact Name: Dennis Jackson Gen. Mgr E-mail: Title:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

\* Contact \* Contact Name: Title:

Vehicle Location: [Same as Selling Dealer]

Transaction Details:

**Siebel Request #:** 71-464124867 **Unselected Auction** Disposition:

\* Transaction CATransaction Straight Repurchase State:

Type:

\* Transaction ADR BBB Mediated Source:

Replacement VIN:

> **MSRP:** 0.0

Repurchase

\* Processing Instructions: Per normal process

Disposition

\* Disposition Instructions: Per normal process

**Transaction Details** 

Group	Responsible	Formula	Additional Explanation	Value
Usage	Use Lemon Law	8609/120000*19881	Usage per Lemon Law	1426.29
Sales Tax	GM	NA	Sales Tax	1621.77
State/Gov Fees	GM	197+45+8.75	Fees	250.75
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	6134.43-6000.00	Negative Equity	134.43
Over Allowance Amount	Customer	NA	Over Allowance	0
		CI.		

Print Close

## Overallowance/Incentives/Negative Equity Form (non-Florida)

Customer:	Request #: 71-464124867	BBB#: CHV0730539

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

# \* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$20,881.00
MSRP (from BARS Invoice) Note: If GMS price, use in place of MSRP price	\$23,455.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer	\$-2,574.00
explain why customer paid more than MSRP.	
Trade Allowance (from dealer Bill of Sale)	\$6,000.00
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the overallowance)	\$
Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$6,134.43
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the negative equity )	\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with  Team Manager before submitting information to BBB						
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00					
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$1,000.00					
Overallowance and/or Negative Equity minus	\$134.43					
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57					

## ADR REPURCHASE CHECKLIST Effective date: 08/26/2004

Cover sheet denoting a <b>Request</b> # and whether the case is a Voluntary or Mandatory Repurchase with information completed (on front of file)
☐ PRA FORM (Voluntary Repurchase only)
☐ Both VINS on Trade Repurchase Or vehicle order number. Need order # or VIN on all cases except Mandates
☑ Invoice on original vehicle Socrates (Max Retriever)-old VIN & new VIN if a trade
☑ Incentive Acknowledgement Form
⊠ Signed Bill of Sale on original vehicle
Copy of the title or registration, if unobtainable, then copy of Title Need current registration in CA
Agreement to Arbitrate
Repair Orders (KY and FL only)
☐ Invoice for any conversion package (if applicable)
Receipts for any after-market items (if applicable)
BBB ruling/lemon law ruling and/or BBB settlement letter (if applicable)
☐ Signed customer acceptance of decision for Mandatory Repurchases
☐ Financial Institution information including: account #, phone # & Institution name
☑ Overallowance/Incentives/Negative Equity Form
X ACV on trade-in documented
Copy of the Customer Claim Form (CCF) only on Mandates
Applicable Attorney Information: Firm Name, Contact Person, Federal Tax I.D., Phone #

## **Voluntary Repurchase**

BBB Case	Straight
COMPLIANCE DATE	2 03/18/07
ADR REQUEST NUM	BER 71-464124867
CUSTOMER NAME	
LAST SIX OF VIN	
ADR CRM Henry Star	ling EXT. 21220
AVM Joel Gorski PHO	NE 80509/58733
DATE ACCEPTANCE	RECEIVED 01/18/2007
NUMBER OF DAYS F	FOR COMPLIANCE 59
TEAM MANAGERS S	IGNATURE
ADR Exceptions that n	eed to be paid i.e. over allowance and negative equity.
COMMENTS/REASO	N FOR EXCEPTION:
File will be returned withou	t all information above completed.

### GENERAL MOTORS BUSINESS RESOURCE CENTER

### VIA FAX ONLY

01/05/2006

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request: 71-464124867 2005 Chevrolet Malibu MAXX VIN# 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number bêlőw.

Sincerely,

Henry Starling **BRC Customer Relationship Manager** Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220 FAX# 866-432-1686

Date 9-30-05 Salesman	CRIC	Custome	er		
F&I Mgr.	Called in to_	<u>L</u> MA	<u>ر                                     </u>	_ Stock	15125
Rate Months 60	Other			_ Phone_	
Buy RatePts	Approval #	13209197	0		
Purchase Order	· 			//	11143
Credit Ap. Compl.	Stips				
Down Paymt in					
Insurance Ver.					
Odometer Stmt.		· ·		<b>%</b> .	••
9_ Pack or P/A					
Registration	Po .				
Title	Pay-Off To:	Arrowhead C	entral	C.U.	
Sec. P.O.A.		Box 735 San 1			
Survey	Pay-Off 6134	Good Till	Ve	erif. By	
Buyer's Guide	Acct. #		,	, ,	
Follow Up				•	
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Trade Stock #	Oth	er			
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PURCHASE	LEASE	CHECK OUT	DELIVER	DATE
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	UA			
MANAGER'S SIGNA	TURE 🕖			
NOTES		- <del> </del>		

## COLLECT DOWN PAYMENT

Contract Registration	GMPP XX MRP	Medium Duty	GM Cert	MRP Cert	, <b>T</b>	IRP LW	**************************************
VEHICLE IDENTIFICATION NUMBER (must be 17 characters)			AGREEN	ENT PUR	CHASE DA	TE	
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2 0 0°5 CHEVROLET	MAL TBU	· :	8 8				
FIRST NAME M.I.	LAST NAME			F	LEET	GM EV	IPLOY
NAME OF BUSINESS OR MUNICIPALITY			AREA CODE & PHO	NE NI IMBE	:R		
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MAILING ADDRESS (must include apt. or suite #, if applicable)	CITY	रू १ च्या	STA	TE	ZIP C	ODE	
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The Agreement provider is authorized to charge my account for the cost of	of the Agreement(s) and m		· -				
DEALER NAME		DEALER (	ODE (Required)	PRO	MOTION (	OODE	2.
M K SMITH CHEVROLET  ADDRESS	CITY		ŞTA	ΓE	ZIP C	ODE	
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MAC SPP NAME			<del> </del>	- : : <del>: : :</del>			·
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# General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUST	OMER NAME:		
VIN: _	1 G 1 7 T 6 4 8 5 5 F		(or see attached list*)
	•	<u> </u>	
CUST	OMER INCENTIVE(S)		
1.	Customer Incentive I assign the total amount of customer incentive(s) customer incentive(s) be applied: (a)XXto the law, as a price reduction (Bill of Sale indicate rebate applied), or (c) a check be issued in many contents.	e down payment of es pre-rebate price	this vehicle, <b>(b)</b> where permissible by , amount of rebate and final price with
	Incentive Program Reference	Amount	GM Incentive Code
	_GM_REBATE	\$_1000.00 \$N/A \$N/A \$N/A	GFP
	Total Incentive Amount Received,	\$_1000,00	
2.	Other Program Selection (Which may or may Division supported financing/leasing, etc.)  a. I elect to receive GM REBATE, 0% FOR 60 in lieu of	)_MO./EMPLOYEE_P	
	b. I elect to receive		
to me delive	CUSTOMER AND In the ultimate retail purchaser or lessee of the vehicle by the Dealer named below. This vehicle was purchary of this vehicle on 09/30/05I acknowledge receipt on from any future claim or obligation for incentive(s) or	ased/leased for person of incentive(s) as de	dentification number which was sold/leased onal/business use and not resale and I took
	Purchaser/Lessee Signature:		Date: <u>09 / 30 / 20</u> 05
the inc	ndersigned person, as Dealer representative, certifie centive(s) described in Item# have been provided rough this dealership and that properly completed accordingly.	Ito the said purchase	r/lessee who has taken delivery of referenced
	Authorized Dealer Signature:	18/1	Date: <u>09 / 30 / 2005</u>
	Dealership Name: _M_K_SMITH_CHE	VRØLE/T	Dealer Code: _20485

\*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment/of any consumer incentive and must be available in the Deal File

	DATE 9/30/05
	SOURCE Priv awayer
NAME SA	ALESPERSON EXIC MClay MGR.
ADDRESS	— н
MILEAGE V.I.N. A C 4	LIC NO
STOCK NO. NEW YEAR MAKE	BODY STYLE TAB, NO.
15125 DEMO. □ OG Chem	Meliby LS Max YR. EXP.
TRADE-IN INFORMATION	CALE DRICE
GG TOMOTON & SIENNA	mseρ 23 455 ω
MILEAGE LIC. NO.	ADDITIONAL ACCESSORIES
	ADDITIONAL ACCESSORIES + 1 000. 00
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-20	- 30 W' Can'l
22753.52	403.30 WITH NICE
Salesmen cannot accept this offer or obligate seller in	Please enter my offer, subject to your acceptance
any manner whatsoever. OFFER IS NOT BINDING UN- TIL ACCEPTED IN WRITING BY OFFICER OR SALES	
MANAGER OF SELLER.	BUYER'S
X	SIGNATURE X

SEP 30, 2005 DEAL REVIEW

Store 01 FANDIO1 PORT 5021 4770

M K SMITH CHEVRO	]] [4]	tide tide you not to two was two two to look kill tide was one	F 8. I	MGR: EDWIN W VAN DEAL	
STOCK #: 15125	2005 C	HEVROLET	MALIBU	1G1ZT64855F	1,h. 1,h. 1,h.
TOTAL PRICE WARR PREMIUM	20881.00 1395.00	TOTAL TRADE		TRUTH IN LENDIN	ı <b>ç</b> ;
AFTMKT PREM	0,00	TOTAL PAYOFF TOT NET TRADE	-134,43	APR 0.00 %	. Shore every doors steel dear looks and event bush
TOTAL FEES TOTAL TAXES	250. 75 1621. 77	TOTAL CASH TOTAL REBATES	0.00 1000.00	AMT FINANCED FINANCE CHARGE	
GROSS PRICE TOTAL DOWN	24148.52 865.57	TOTAL DOWN	865.57	TOTAL OF PYMTS TOTAL DOWN DEF PYMT PRICE	865,57
		DEAL DATE		100 to 10	Car Too Too Too Too Too Too Too Too
LEV LIFE PREM	0.00 0.00	IST PYMT DATE LST PYMT DATE	09/30/2010	DEFERRED PAYMEN	₩. IT
	0 * 00 0 * 00	TERM PAYMENT	60 388,04	DUE DUE	
AMOUNT FIN	23282,95	TRREG PMT: FINAL PAYMENT		DUE	
		CASH DEAL.			
PRINTER OUTPUT (	YZN) Y	*			

27605

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. MI 48243-1114 DETROTT VIN 1G1 ZT64 85 5F INV AMT RETAIL - STOCK 19452.90 INVOICE 08/18/04 0.00 SHIPPED 08/18/04 MODEL & FACTORY OPTIONS MSRP 1ZT68 MALIBU LS MAXX 21260.00 LX9 3.5L V6 ENGINE 0.00 MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 EXP I/T 09/03/04 270.00 INT COM 09/03/04 0.00 PRC EFF 08/18/04 N/C KEYS G0851 G0851 T43 REAR WIPER AND SPOILER 300.00 VK3 FRONT LICENSE PLATE BRACKET 0.00 YFS 50-STATE EMISSIONS N/C 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F QTR OPT-1 \* FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS 20-465 CHG-TO \* RR AUDIO CNTRLS W/ HEADPHONES \* DRIVER SEAT 6-WAY POWER SHIP WT: 3407 \* FLOOR MATS HP: 32.9 \* REMOTE VEHICLE STARTER SYSTEM 20881.00 CMS: SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

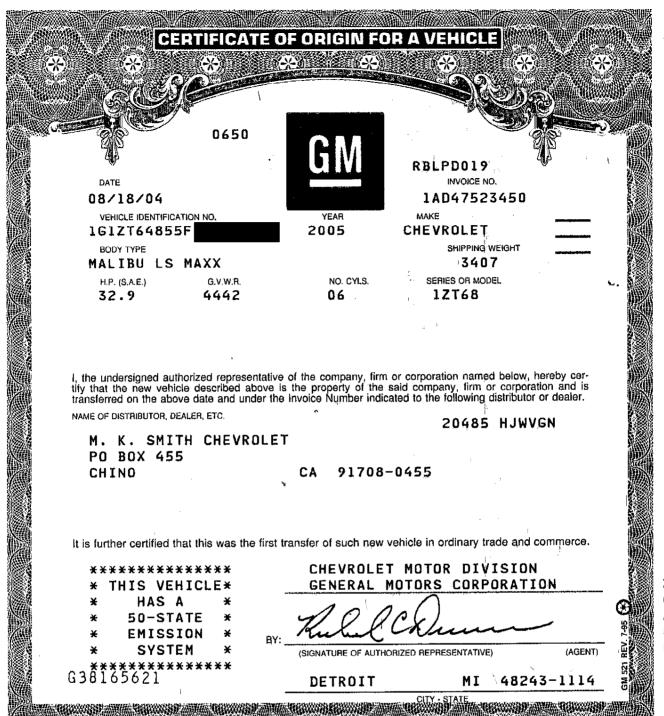
APPROX WHOLESALE FINANCE CREDIT 20829.55

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485



## SIMPLE INTEREST FINANCE CHARGE

	Salah Salah Salah	٠ <u>٠</u>	١
Stock	Number 1	" [	

Dealer Number 1047

CHINO CA

SAN BERNARDINO

R.O.S. Number \_\_\_\_\_15332064

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code)

Creditor - Seller (Name and Address) M K SMITH CHEVROLET

12845 CENTRAL CHINO CA 91710

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the in this contract) the Amount Financed and Finance nding Disclosures below are part of this contract.

New Used Year	Make and Mo	-	Odometer		Vehicle Ide	ntification Number	Primary Use For Which Pu
NEH 500	CHEVROL MAL IBU	ET	68		1G1ZT648	55F	personal, family or household business or commercial
	FEDERAL	TRUT	H-IN-LENDING	DISC	LOSURES	***	STATEMENT OF INSU
ANNUAL PERCENTAG RATE The cost of your credit as a yearly rate.	The dol amount credit w cost yo	GE lar the vill	Amount Financed The amount of credit provided to you or on your behalf.	Pa The will ha you h	Total of ayments amount you ave paid after nave made all syments as cheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ 865.57 is	NOTICE. No person is required as a co the purchase of a motor vehicle to purcha insurance through a particular insurance broker. You are not required to buy any obtain credit. Your decision to buy or not will not be a factor in the credit approval Vehicle Insuran
0,00	% \$ <u>0</u>	(e))O_	\$ <u>23282.95</u>	\$ 23	3282,95(e)	\$ 24148.52(e)	\$ N/A Ded. Comp., Fire & Theft
YOUR PAYMENT	CHEDULE WILL	BE:			٠ (e	) means an estimate	\$ N/A Ded. Collision
Number of I		<u> </u>	Amount of Payments:		When Pa	nyments Are Due:	Bodily Injury \$ N/ALimits
One Payment of	<del>- Iv</del>		N/A		N/A		Property Damage \$ N/ALimits  Medical N/A N
One Payment of			N/A	7. 1	N/A		Neutral 1177
59 Paym	ents		388,04	,	Monthly, Begin	ning 10/30/2009	Total Vehicle Insurance Premiums
Paym	ents		N/A		Monthly, Begin		UNLESS A CHARGE IS INCLUDED IN THE
One Final Paymen			388.59			09/30/2010	PUBLIC LIABILITY OR PROPERTY DAMAGE IN FOR SUCH COVERAGE IS NOT PROVIDED BY
payment that is late. Prepayment. If you p Security Interest. Yo Additional Informat repayment in full befo	y off all your debt ear are giving a security on: See this contra	fy, you may interest in t ct for more minimum fi	n 10 days after it is due, y be charged a minimum fine he vehicle being purchased, e information including infi inance charges, and security	nce char	ge.		You may buy the physical damage insurance (see back) from anyone you choose who is are not required to buy any other insurance.  Buyer X  Seller X

### 2. Cash Price Accessories 3. Other (Nontaxable) Describe N/A Describe N/A <u>45,00</u>(B) B. Document Preparation Fee (not a governmental fee) <u>N/A</u>(C) C. Smog Fee Paid to Seller 1621.77 (D) Sales Tax (on taxable items in A+B+C) E. Optional DMV Electronic Filing Fee\* <u>N/A</u>(E) 1395.00 (F) F. (Optional) Service Contract\* <u>N/A</u>(G) G. (Optional) Service Contract\* Prior Credit or Lease Balance paid by Seller to N/A (H) (see downpayment and trade-in calculation) 1. (Optional) Gap Contract (to whom paid)\* | Other (to whom paid)\* $N/A_{(i)}$ N/A (J) J. Other (to whom paid)\* \_ 23942 77 (1) Total Cash Price (A through J) 2. Amounts Paid to Public Officials A License Fore ESTIMATED 197,00<sub>(A)</sub> A. License Fees N/A (B) B. Registration/Transfer/Titling Fees 8.75<sub>(C)</sub> C. California Tire Fees\* D. Other N/A (D) FN/A (E) N/A Other\_

### STATEMENT OF INSURANCE

Primary Use For Which Purchased

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any nsurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy on of buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

	lerm	Premium
N/A Ded. Comp., Fire &	Theft Mos.	s N/A
N/A Ded, Collision		s N/A
dily Injury \$ N/A		s_N/A

Property Damage \$ N/ALimits N/AMos. \$. N/A N/A<sub>Mos.</sub> s\_ otal Vehicle Insurance Premiums

JNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT OR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

ou may buy the physical damage insurance this contract requires see back) from anyone you choose who is acceptable to us. You re not required to buy any other insurance to obtain credit.

Seller X
10111
If any insurance is checked below, policies or certificates from the
named insurance companies will describe the terms and conditions.

## **Application for Optional Credit Insurance** ☐ Credit Life: ☐-Buyer ☐ Co-Buyer ☐ Both

	Term		Premium
Credit Life	N/A Mo	os \$	N/A
Credit Disabilit	y N/A Mo	os \$	N/A
Total Credit Ins	-		N / A(b)
Insurance Con			

Credit life insurance and credit disability Insurance are not required to obtain credit. Your decision to buy or not buy credit required to obtain credit. Your decision to buy or not buy cradit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above. insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that; (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Ettective

AN-10-2007 05:13P FROM:		TO:18664321686 P.11
I. (Optional) Gap Contract (to whom paid)* N/A	\$\$	based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments.
J. Other (to whom paid)* N/A	\$\$	Credit disability insurance does not cover any increase in your
For N/A	s 23942,77 (t)	payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original
Total Cash Price (A through J)	\$ 20048,11 (1)	due date for the last payment unless a different term for the
2. Amounts Paid to Public Officials	107 00	insurance is shown above.
A. License Fees	\$197,00 <sub>(A)</sub>	You are applying for the credit insurance marked above. Your signature below means that you agree
B. Registration/Transfer/Titling Fees	\$ N/A (B)	that: (1) You are not eligible for insurance if you have
C. California Tire Fees*	\$ 8.75 (c)	I reached your 65th birthday. (2) You are eligible for I
D. Other N/A	\$ N/A (D)	disability insurance only if you are working for wages
E. Other N/A	\$ N/A (E) 205.75 (2)	or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for
Total Official Fees (A through E)	\$ \$ 200,75 (2)	I I disability insurance. DISABILITY INSURANCE MAY
3. Amount Paid to Insurance Companies	+ b)* \$ N/A (3)	I NOT COVER CONDITIONS FOR WHICH YOU HAVE
(Total premiums from Statement of Insurance column a		SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not
4. Smog Certification or Exemption Fee Paid to State	$\begin{array}{c} 3 & \frac{N/A}{5} & (4) \\ \frac{3}{5} & \frac{24148}{5} & \frac{52}{5} & (5) \end{array}$	Covered" in your policy for details).
5. Subtotal (1 through 4)	\$	You want to buy the credit insurance.
6. Total Downpayment 3000 roy	OTA TRUS 6000.00 (A)	x N/A
A. Agreed Trade-In Value Yr 1999 Make 709 Model STENNA CE Oder	74 TRUS 0000,00 (A)	Date Buyer Signature Age
Model Strawa Lt Odem 0/0	7.4	xN/A
VIN 4T3ZF19C3XV	\$ 6134.43 (B)	Date Co-Buyer Signature Age
B. Less Prior Credit or Lease Balance	134 A3 (a)	OPTIONAL GAP CONTRACT A gap contract (debt cancella-
<ul> <li>C. Net Trade-In (A less B) (indicate if a negative number</li> </ul>	s N/A (D)	tion contract) is not required to obtain credit and will not be
D. Deferred Downpayment	\$ 1000,00 (E)	provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown
E. Manufacturer's Rebate	Ψ , , , , , , , , , , , , , , , ,	in item 11. See your gap contract for details on the protection
F. Other W/A	\$\$A(F)	it provides, it is a part of this contract.  Term N/A Mos N/A
G. Cash	\$ N/A (G)	Name of Gap Contract
Total Downpayment (C through G)	•	You want to buy a gap contract.
(If negative, enter zero on line 6 and enter the amount less than	zero as a positive number on line 1H above) \$ 23282.95 (7)	
7. Amount Financed (5 less 6)	\$ <u>*****************************</u> (1)	Buyer X N/A
*Seller may keep part of these amounts.		OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following
SELLER ASSISTED LOAN	AUTO BROKER FEE DISCLOSURE	company(les) for the term(s) shown below for the charge(s)
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS	If this contract reflects the retail sale of a	shown in item 1.F and/or 1.G above.
RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.	new motor vehicle, the sale is not subject	1.F Company GMPP
- ALA	to a fee received by an autobroker from us	Term 50 Mos. or 75000 Miles
Proceeds of Loan From: N/A	unless the following box is checked:	1.G Company 1/A
Amount \$N/A finance Charge \$ N/A	☐ Name of autobroker receiving fee, it	Term H/A Mos. or H/A Miles
Total \$N/A Payable in _N/AN/A	applicable:	Buyer X
	N/A	
from this Loan is shown in item 6D.		HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and
NOTICE OF RES	CISSION RIGHTS	I I was to the contract Mark change to the contract Militia
If Buyer and Co-Buyer sign here, the prov the back giving the Seller the right to rescir	nd if Seller is unable to assign this contrac	I I Le te mister and hath you and ure must sign if NO 0181.
to a financial institution will apply	Id if Collet is diffable to according the second	changes are binding.
n v	On Purpor V	X
Buyer XC	Co-Buyer X	Buyer Signs
OPTION:   You pay no finance charge if the Amo		Co-Buyer Signs
N/A , Year Si	ELLER'S INITIALS	
The state of the s	DOMINED IN LAW MIST BE MET BY EVERY BERGON WHO	PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR
NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOU	R NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDE	NT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
WARNING:	DAMAGE OF MAY NOT PROVIDE COR CITT BEDI ACEME	NT COSTS FOR THE VEHICLE BEING PURCHASED, IF YOU DO
NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE	FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU TH	ROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING FCTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF
DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, TH	E COVERAGE TOO OBTAIN TRACOURT THE DEALER THO	LOID DIVIL TIME TO THE TOTAL TOTAL TO THE TOTAL TO THE TOTAL TO THE TOTAL TO THE TOTAL TO THE TH
I SAM A BUILDE AN EUR L'ACTUER ACE TUATIUM ? DOCTECT	Will IN THE EVENT HELLISS HE HAWAIT III TUUR VERILLE	YOU SHOULD CONTACT YOUR INSURANCE AGENT.
THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/S	HE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	Manifolio.
S/S X	X	
Representations of Buver: Seller has relied or	the truth and accuracy of the information prov	ded by you in connection with the Trade-In Vehicle.
You represent that you have given a true payoff	amount on the vehicle traded in. If the payoff ar	nount is more than the amount shown above in rein off amount is less than the amount shown above in
6.B as "Prior Credit or Lease Balance," you multime 6.B as "Prior Credit or Lease Balance," Selle	ist pay belief the excess on demand. If the pay r will refund the difference to you.	nount is more than the amount shown above in item off amount is less than the amount shown above in
	On Dimary -M /A	
Buyer X _	Co-Buyer X _N/A	
Notice to buyer:	ad it or if it contains any hlank snaces to he	filled in. (2) You are entitled to a completely filled
of your obligations under this agreement. t	he vehicle may be repossessed and you ma	y be subject to suit and liability for the unpaid
indebtedness evidenced by this agreement.	• •	

Ing this cale, you should try to resolve it with the seller.

N-10-2007 05:14P FROM:	TO:18664321686 P.12
OUDUYGI A	Buyer Signs
OPTION: You pay no finance charge if the Amount Financed, Item 7, is paid in full on or before N/A	re X Co-Buyer Signs
THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WH NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDI WARNING:	O PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER ( ENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMIND HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THE DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTHE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD. FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	HROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLI TECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT
s/s x x	*
Representations of Buyer: Seller has relied on the truth and accuracy of the information prov You represent that you have given a true payoff amount on the vehicle traded in. If the payoff a 6.B as "Prior Credit or Lease Balance," you must pay Seller the excess on demand. If the payitem 6.B as "Prior Credit or Lease Balance," Seller will refund the difference to you.	rided by you in connection with the Trade-In Vehicle mount is more than the amount shown above in ite amount is less than the amount shown above
Buyer X Co-Buyer X _N/A	
Notice to buyer:  (1) Do not sign this agreement before you read it or if it contains any blank spaces to be in copy of this agreement. (3) You can prepay the full amount due under this agreement of your obligations under this agreement, the vehicle may be repossessed and you maindebtedness evidenced by this agreement.	at any time (4) If you default in the performant
If you have a complaint concerning this sale, you should try to resolve it with the seller.  Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attornoof Motor Vehicles, or any combination thereof.	ey, the district attorney, or an investigator for the Departme
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing and it is an unfair or decentive practice for the seller to back a unitateral change.	
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or decentive practice for the seller to make a unitateral change.  Buyer Signature X	
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or decentive practice for the seller to make a unitateral change.  Buyer Signature X	
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing and it is an unfair or desentive practice for the seller to make a unfair change.  Buyer Signature X  Co-Buyer Signature X  The Annual Percentage Rate may be negotiable with the Seller.  Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may	The Seller may assign this contract. YOU SERVE TO THE TERMS OF THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright and it is an unfair or desentive practice for the seller to make a unfair relation of desentive practice for the seller to make a unfair relation.  Buyer Signature X	The Selier may assign this contract. YOU SERVE TO THE TERMS OF THIS CONTRACT. YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or desentive practice for the seller to make a unfair and it is an unfair or desentive practice for the seller to make a unfair change.  Buyer Signature X	The Seller may assign this contract. YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright and it is an unfair or desentive practice for the seller to make a unfair change.  Buyer Signature X	The Seller may assign this contract. YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or december to the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties of the seller.  Co-Buyer Signature X  The Annual Percentage Rate may be negotiable with the Seller.  Therefore, and retain its right to receive a part of the Finance Charge.  Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Buyer Signature X  Date 09/30/05 Co-Buyer Signature X  Co-Buyer Signature X  Date 09/30/05 Co-Buyer Signature X  Address  To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also Guarantor's demand for reimbursement. Each Guarantor agrees to be illable even if we do one or more of the following: (1) a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time	AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing and it is an unfair or decentive precise for the celler to recke a unificate change.  Buyer Signature X  Co-Buyer Signature X  The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The India of the Finance Charge.  Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Buyer Signature X  Date 09/30/05 Co-Buyer Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned on the Annual Percentage Rate may be nearly interest in the vehicle given to us in this contract. Other Owner Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned one so that the vehicle given to us in this contract. Other Owner Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned one so that the vehicle given to us in this contract. Other Owner Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned one so that the vehicle so the following: (1) the seach Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also Guarantor's demand for reimbursement. Each Guarantor will be liable for the t	AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date  or is a person whose name is on the title to the vehicle but sign as Guarantor, and even if Buyer has a complete defense to give the Buyer more time to pay one or more payments; (2) give owing; or (5) otherwise reach a settlement relating to this contract of signing.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or december to the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties of the seller.  Co-Buyer Signature X  The Annual Percentage Rate may be negotiable with the Seller.  Therefore, and retain its right to receive a part of the Finance Charge.  Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Buyer Signature X  Date 09/30/05 Co-Buyer Signature X  Co-Buyer Signature X  Date 09/30/05 Co-Buyer Signature X  Address  To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also Guarantor's demand for reimbursement. Each Guarantor agrees to be illable even if we do one or more of the following: (1) a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time	AGREE TO THE TERMS OF THIS CONTRACT. YO FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing and it is an unfair or decentive precise for the celler to recke a unificate change.  Buyer Signature X  Co-Buyer Signature X  The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The India of the Finance Charge.  Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud.  Buyer Signature X  Date 09/30/05 Co-Buyer Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned on the Annual Percentage Rate may be nearly interest in the vehicle given to us in this contract. Other Owner Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned one so that the vehicle given to us in this contract. Other Owner Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned one so that the vehicle given to us in this contract. Other Owner Signature X  Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owned one so that the vehicle so the following: (1) the seach Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also Guarantor's demand for reimbursement. Each Guarantor will be liable for the t	AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.  Date  or is a person whose name is on the title to the vehicle but sign as Guarantor, and even if Buyer has a complete defense to give the Buyer more time to pay one or more payments; (2) give owing; or (5) otherwise reach a settlement relating to this contract of signing.

THE PRINTER MAKES NO WARRANTY, EXPRESS ON IMPLIED, AS TO CONTENT OR FITNESS FOR PURPOSE OF THIS FORM, CONSULT YOUR OWN LEGAL COUNSEL.

 $(x_1, x_2, \dots, x_n) = (x_n, x_n) = (x_n, x_n) = (x_n, x_n)$ 

FILE COPY

# CVWS169584

# M.K. SMITH CHEVRO



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



CUSTOMER NO.	77021	GILBERT L	GONZALES	131	TAG NO. 5335	01/10/07	CVWS16958
		LABOR RATE	(TOENISE NO		LEAGE	GLXY SILVER	15125
		YEAR / MAKE / MODE	LET/MALIBU	1/SD 15		09/30/05	DELIVERY MILES
CHINO, C	A	VEHICLE I.D. NO.			MAAA	SELLING DEALER NO.	PRODUCTION DATE
		FT.E.NO.	T 6 4 8 5	P.O. NO.		R. O. DATE	
		COMMENTS				12/30/06	<u> </u>
4000 A 54000		<u> </u>	<del></del>			I	
	TUNE DEPT HOURS: CHECK WHEN A/C OR HEATER ON AND TUP OUT OF VENTS AS IF THOUGH STILL ON CHECK A/C SYSTEM, NORMAL CONDITION IF CUSTOMER DOESN'T WANT AIR TO CON HAVE TO PUSH RECIRC EVERT TIME.	RNING OFF AIR N OF VEHICLE ME THROUGH VE	STILL COMES	& PARTS	•	I acknowledge notic of an increase in the price. SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ F	original estimat ONDITIONS ON THE THIS CONTRACT.
# 2 04CVZ	15-A HOURS	0.30 TECH			23.89	/Clanatura	or initials)
	CHECK TURN SIGNAL LEFT SIDE INOP TURN SIGNAL SOCKET BURNED REPLACED LEFT SOCKET AND BULB. WORK YFP-NUMBERDESCRIF 1 12450108 BULB 2 1 15945363 SOCKET	KING PROPERLY	U/COSTE/COST 1.67 1.6 5.61 5.6 TOTAL 7.2	57 2.3 51 7.8 28	E 4 2.34 5 7.85	BY LAW YOU MAY ER LICENSED SMO TY TO PERFORM REPAIRS OR ADJU THE SMOG CHECK ARE NECESSARY.	OG CHECK FACI MANY NEEDI
		J0B #	JOB # 2 TOT 2 TOTAL LABOR			THIS FORM IS AN REPAIRS AND IS P ORDER. THIS REP	ART OF A REP
	ELECTRICAL HOURS CHECK BRAKE LITES INOP. NO PROBLEM FOUND UNABLE TO DUPLICATE - BRAKE LAMPS N	JODYTNE DDADE	DI V	₹ & PARTS	0.00	TINUATION IS SUB CONDITIONS OF REPAIR ORDER.	JECT TO ALL T THE ORIGIN
	BRAKE/FT END HOURS. CHECK WHEN DRIVING AND TURNING STEI NOISE 3RD TIME IN SEE HISTORY. INTERMEDIATE SHAFT BIND AND DRY PER TAC USE BULLETIN 060232007. CHI REMOVE SHAFT, POSISTION AND EXCERE. ( SOME ROAD NOISE NORMAL OVER BUMPS PER JOE GORSKI LOCATE SHAFT AND REI	: 0.70 TECH ERING WHEEL H ECK COMPONENT ISE AS NEEDED S )	(S):110 487 AS A GRINDING S AND		55,74	"The Factory Warra Of The Warranties W Sale Of This Item/ Hereby Expressly Warranties, Either I Including Any Imp Merchantability Ou Particular Purpose Neither Assumes N	/ith Respect To T Items. The Sel Disclaims express Or Implied Diled Warranty Fitness For And The Sel
'ARTS·····QT IOB # 4	YFP-NUMBERDESCRIF 1 22687711 SHAFT F	PTION	94.03 94.0	)3 131.6 )3	4 131.64	Other Person To A Liabllity In Connection This Item/Items."	ssume For It A on With The Sale
	***************************************	JOB #	4 TOTAL LABOR	& PARTS	187.38	WARN ALL AREAS OF THIS	DEALERSHIP CO
# 5 07CVZ	WAR PARTS PROGRAM HOURS: ++++++ WARRANTY PARTS EXPEDITING PROBTAINED FROM DEALER:	TECH OGRAM OUTSIDE	(S):131 PARTS +++++		0.00	TAIN CHEMICALS KN OF CALIFORNIA TO C BIRTH DEFECTS OR TIVE HARM, THESE	AUSE CANCER A
	INVOICE NO	JOB #	5 TOTAL LABOR	8 & PARTS	0.00	CONTAINED IN VEH AND ACCESSORIES AND IN SOME OF TH	ICLES AND PAR
	WARR COURT RENTAL HOURS COURTESY TRANSPORTA REQUIRES SERVICE MANAGERS APPROVAL REASON: HOW MANY DAYS REQUIRED	: TECH	(S):131		0.00	MATERIALS USED PROPERTY, AND IN EARD SMOKE FROM TIONS, EMPLOYEE AT TIES, INCLUDING, BUTHE OPERATION AUTOR VEHICLES, TOBACCO PRODUCT	TO MAINTAIN T EMISSIONS, FUM BUSINESS OPEI AND GUEST ACT JT NOT LIMITED ND SERVICING AND THE USE 'S.
						(POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAFI	WITH PROPOSITION ETY CODE \$25248.5 ET S
PAGE 1 OF 3	ACCOUNTING COPY-W		(CONTINUED	ON NEXT P	AGE] 02:56pm	Reynolds and Reynolds	ERAINTINVE SF624987 Q



## CVWS169584 M.K. SMITH CHEVRO



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM

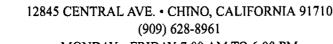


77021	GILBERT L GON	ZALES :	L31	。 5335	01/10/07	CVWS169584
	LABOR RATE	NCC NO	MILEAGE	20,448	GLXY SILVER	этоск но. 15125
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CHINO, CA	VEHICLE I.D. NO.				SELLING DEALER NO.	PRODUCTION DATE
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F	COMMENTS	]		<del></del>	12/30/00	<u></u>
	.10B # 6 TOT	AL LABOR & PA	RTS	0.00	I acknowledge notice	e and oral approval
SUBLETPO#VEND INV#-INV.DATE-		<i></i>		•••••	of an increase in the	
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WARRANTY CLAIM DETAIL TOTALS	***************************************	• • • • • • • • • • • • • • • • • • • •			TY TO PERFORM	ANY NEEDED
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CLAIM TOTALS 520.46						
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	······································				ORDER. THIS REP.	
APPROVED BY SIGNATURE					CONDITIONS OF REPAIR ORDER.	
					"The Factory Warra Of The Warranties W Sale Of This Item/I Hereby Expressly Warranties, Either E Including Any Imp Merchantability Or Particular Purpose Nelther Assumes N Other Person To A Liability In Connectic This Item/Items."	Jith Respect To The Items. The Seller Disclaims All Express Or Implied, billed Warranty Of Fitness For A And The Seller Authorizes Any assume For It Any
					WARN ALL AREAS OF THIS TAIN CHEMICALS KNI OF CALIFORNIA TO C BIRTH DEFECTS OR TIVE HARM. THESE CONTAINED IN VEH AND ACCESSORIES ( AND IN SOME OF TH MATERIALS USED PROPERTY, AND IN E AND SMOKE FROM TIONS, EMPLOYEE A TIES, INCLUDING, BL THE OPERATION AI MOTOR VEHICLES, TOBACCO PRODUCT POSTED IN ACCORDANCE	DEALERSHIP CON- OWN TO THE STATE AUSE CANCER AND OTHER REPRODUC-: CHEMICALS ARE ICLES AND PARTS OFFERED FOR SALE HE PRODUCTS AND TO MAINTAIN THE EMISSIONS, FUMES, BUSINESS OPERA- AND GUEST ACTIVI- JT NOT LIMITED TO, ND SERVICING OF AND THE USE OF S.



GM QUALITY SERVICE/PARTS

## CVWS169584 M.K. SMITH CHEVRO



MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



77021	ADVISOR GILBERT L GONZALES	131	INVO;CE DATE 01/10/07	CVWS169584
77021	LABOR RATE	MILEAGE 20,448	GLXY SILVER	15125
CHINO, CA	VEAR / MAKE / MODEL  05/CHEVROLET/MALIBU/ VEHICLE I.D. NO.		09/30/05 SELLING DEALER NO.	DELIVERY MILES 68 PRODUCTION DATE
	1 G 1 Z T 6 4 8 5 5	F. O. NO.	R. O. DATE 12/30/06	
REGIDENCE DICALE	COMMENTS		<u> </u>	<u> </u>
DCS AUDIT SLIP		SERVICE ADVISOR #	I acknowledge notic of an increase in the price. SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ F	original estimated on the THIS CONTRACT.
CUSTOMER NAME: FIRST:	MIDDLE: M. PHONE; WORK:	HOME:	(Signature	or initials)
LN JOB CT CC PC PART-NO. TO 1 O2 OJ 2 15945363 LN-TOT: 34.08 TECH SSN: ■ MEMO PART NUMBERS: 12450108	10.19 6C N0912 .3 AUTH CODE: AUT	NET-AMT. LAB-TOT. 23.89 TH. AUTHOR.: NET-AMT. LAB-TOT.	BY LAW YOU MAY ER LICENSED SMO TY TO PERFORM REPAIRS OR ADJU THE SMOG CHECK ARE NECESSARY.	OG CHECK FACILI M ANY NEEDEC STMENTS WHICH
2 04 NG 1 22687711 LN-TOT: 187.38 TECH SSN: COMMENTS: JOEL, GRIND WHEN TUR E SHAFT. BRYAN SPOKE TO YOU AN NTAL BACK. OLH FOR REPLACING SI COMMENT ROUTING CODE: H  LN JOB CT CC PC PART-NO. TO	131.64 93 E7700 .2 .5  AUTH CODE: EP AUTH CO	55.74  TH. AUTHOR.: 0090  SE# 9389499 EXERCIS REPLACE AND GET RE   NET-AMT. LAB-TOT.	THIS FORM IS AN I REPAIRS AND IS PORDER. THIS REP TINUATION IS SUB CONDITIONS OF REPAIR ORDER.	ART OF A REPAIR PAIR ORDER CON- JECT TO ALL THE
URNING STEERING WHEEL 3RD TIM	98 Z7907  AUTH CODE: A	RYAN CALLED YOU AND . HIT 2 WEEKENDS GI	"The Factory Warra Of The Warranties W Sale Of This Item/ Hereby Expressly Warranties, Either E Including Any Imp Merchantability Ou	/ith Respect To The Items. The Selle / Disclaims Ai express Or Implied biled Warranty O r Fitness For A
******* DUPLICA	R.O. TOTA	AL: 520.46	Particular Purpose Neither Assumes N Other Person To A Llability In Connection	And The Selle for Authorizes Any assume For It Any

This Item/Items."

WARNING
ALL AREAS OF THIS DEALERSHIP CONTAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. THESE CHEMICALS ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY, AND IN EMISSIONS, FUMES, AND SMOKE FROM BUSINESS OPERATIONS, EMPLOYEE AND GUEST ACTIVITIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TORACCO PRODUCTS TOBACCO PRODUCTS.

(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

**INSURANCE PAYS** 

165891



# M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHÍNO, CALIFORNIA 91710 \*(909) 628-8961

90 DAYS SAME AS GASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

CAD # 981984586

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OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00

		6CVZ01 5CVZ28	SERVICE TRANSMIS DIFFERENTIAL SERV		MI MI		75.00 25.00	05C\	<b>/</b> Z27		MA	NUAL TRA	NS FLUSH		МО	100.00
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NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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PAGE 1 OF 1

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**INSURANCE PAYS** 

165892



## M.K. SMITH CHEVROLET





CAD # 981984586



PAGE 1 OF 1

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00
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OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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# M.K. SMITH CHEVROLET





RECOMMENDED SERVICES

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH . . .

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS



OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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INSURANCE PAYS

158687



# M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961



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PAGE 1 OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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# M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

BAR # AA003976N CAD # 981984586

**RECOMMENDED SERVICES** 

ICCOMMENDER	SERVICES		enter a				
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SERVICE HISTORY

DATE REPAIR ORDER MILEAGE ADVISOR TECHNICIAN TYPE OPERATION OPERATION DESCRIPTION

DATE 05/30/06	REPAIR ORDER	MILEAGE 8714	ADVISOR 242	TECHNICIAN	TYPE	OPERATION 04/CV7	OPERATION DESCRIPTION
SERVICE HISTORY DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
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BBB AUTO LINE

4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838

Phone 800.955.5100 Fax: 703.247.9700

### Council of Better Business Bureaus, Inc.

January 19, 2007



Re: vs Chevrolet Motor Division # CHV0730539

Dear

I am writing to confirm the terms of the settlement between you and the manufacturer that resolves the BBB AUTO LINE claim you filed.

The terms of the settlement are as follows:

The manufacturer has offered the consumer a voluntary repurchase of the consumer's 2005 Malibu Max. The consumer shall be entitled to the following collateral fees: purchase price of the vehicle \$20,881.00, sales tax \$1,621.77, license fee \$197.00, documentation fee \$45.00 and the California tire fee \$8.75. The consumer shall be charged a usage deuction taken from 8,609 miles. The consumer's total usage fee shall be \$1,426.29. There shall also be a deduction of \$1,000.00, which was for an MFR rebate. The contact at the dealership, MK Chevrolet, is a Mr. Dennis Jackson, for when the repurchase department contacts the consumer, regarding the repurchase. The consumer has accepted this offer. The manufacturer shall send the consumer a separate settlement letter with the total repurchase amount. The repurchase shall be completed within 45-60 days from the date of this letter.

NOTE: This is a revision of the original settlement so as to reflect the contact person at the dealership.

If your understanding of this settlement differs from what is written above, please call me immediately at 800.955.5100. If I do not hear from you within **eight days** from the date of this letter, it will be assumed the above terms of the settlement are correct.

I will follow up with you after the date for performance of the settlement to confirm that all required actions have been satisfactorily completed. Please let me know immediately if you believe the manufacturer has not satisfactorily performed the settlement. If that happens and you contact me within 120 days from the date of this letter, I will reopen your case based on the age and mileage of your vehicle at the time you filed your current claim. If you wish to reopen your case more than 120 days from the date of this letter, I will determine whether your claim is within BBB AUTO LINE's jurisdiction based on the age and mileage of your vehicle at that time.

I am happy we have been able to assist you in reaching an agreeable resolution of you claim. Please contact me at 800.955.5100 if you have any questions.

Sincerely,

Coco Pendergrass at Extension 204

cc: Henry Starling jr

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MIVIN 1G1 ZT64 85 5F: VEHICLE INVOICE 1AD47523450 MSRP MODEL & FACTORY OPTIONS INV AMT RETAIL - STOCK 21260.00 19452.90 INVOICE 08/18/04 1ZT68 MALIBU LS MAXX LX9 3.5L V6 ENGINE 0.00 0.00 SHIPPED 08/18/04 MX0 4-SPEED AUTO TRANSMISSION 0.00 EXP I/T 09/03/04 0.00 T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04 0.00 PRC EFF 08/18/04 VK3 FRONT LICENSE PLATE BRACKET 0.00 N/C YF5 50-STATE EMISSIONS N/C KEYS G0851 G0851 18B MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F QTR OPT-1 \* FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20-485 \* RR AUDIO CNTRLS W/ HEADPHONES SHIP WT: 3407 \* DRIVER SEAT 6-WAY POWER \* FLOOR MATS HP: 32.9 \* REMOTE VEHICLE STARTER SYSTEM 20881.00 GMS: SUPPLR: 21820.65 23455.00 MRM: DAN: LSMAX MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55

\*

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

\*

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 061
VIN 1G1ZT64855F
\$ 21833.35 INV 1AD47523450
DUE 09/03/04 DEALER 20-485

## Customer Claim Form

Contact Date: 01/05/07	Start Date:	01/05/07	Case Number: CHV0730539
Have you contacted the mfr regard Have you previously filed a claim of If yes, name of provider.	n this vehicle	with the BBB or an	oother dispute resolution provider? U YES Ø NOCase Number:
Titled Owner(s) Name&Add	ress		
CHINO, CA Day Phone: Fax Number: Customer Contact Info:		Evening Phone: E-mail Address:	
Vehicle Information			
	s□Both Num I: Malibu Max G1ZT64855F IKSMITH CH IKSMITH CH tate Farm	Percentage of tinber of vehicles reg Model Yourself EVROLET, CHINO	me vehicle used for business purposes: gistered in California by vehicle owner/lessee: ear: 2005
			chased or right side if vehicle was leased)
Purchase Date:09/30/05 Mileage at	purchase:	Lease D	ate: Mileage at lease:
Purchased As: \( \simega \) New \( \subseteq \) Used \( \subseteq \)			As:  New Used Demo
Is the vehicle in your possession? Lienholder's Name: GMAC			chicle in your possession? Company's Name:
Address: FO POX			A 18 P
City/St/Zip: AAAA	03 78		City/St/Zip:
City/St/Zip: <u>NAIA las</u> Phone: (58) - 200	-46 22		Phone:
Lienholder Acet #:			Company's Acet #:
Customer's Desired Outcome Customer wants the manufacturer to but Report have of the			
Signature of Titled Owner(s):  I am submitting this dispute for resolution LINE Arbitration Rules.	n in the BBB AU	TO LINE program, a	Date 112 67

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

Customer Name:	Case Number CHV0730539				
First Repair Attempt (any reported problem)	Date: 10/03/05 Mileage: 231				
Last Repair Attempt (last reported problem)	Date: Mileage:				
Total Days out of Service:					

Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service
1. Grinding, squeaking noise in the steering column	yes	MX.Smith Chemolet	नामक	3677	330453
	-		otialor		6day
		Mk. Smith Chevolet	12/30/01	304118	7days
2. Battery did not work	no	Mk Smith Cheurstet	1013-105	231	1200) 10 7/03
3. Remote starter did not work	no	MESSONERCHESSER	1017-108	).E.C.	1017105
genatches all over car					(dab)
acomitates on headinghts	<b>6</b> 0	MK Smith Chevicket WK Smith Chevicket	<b>(</b>		Iday
5 CD player inoperable	NO -	ME Somit horay	(લીક)	T 43	lday
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If you need additional space, please attach a separate sheet of paper following the above outline.

PROBLEMS

(36)

Servicing Dealer Partie Millerge

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Mr comment Charmonda hofagogo Sonnes ganda



Tuesday, January 30, 2007



### **BBB** Arbitration Decision - Straight

\$2,864.88

Subject: Repurchase of 2005 Chevrolet Malibu Maxx

VIN: 1G1ZT64855F

Ref SR:71-464124867 V-25850

Dear

We regret that you are dissatisfied with your 2005 Chevrolet Malibu Maxx, VIN 1G1ZT64855F and that our attempts to resolve your concerns have not met your expectations. Chevrolet will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

Per the Better Business Bureau's decision, Chevrolet will repurchase your vehicle for \$20,327.23. Your responsibilities are outlined below. This offer was calculated by using the following figures.

Total Repurchase Amount	\$20,327.23
Base Price Reg/Lic/Title Fees Sales Tax Document Fee Tire Fee Less Usage	\$20,881.00 \$197.00 \$1,621.77 \$45.00 \$8.75 \$1,426.29
Less Osage Less Incentives Less Payoff of Original Vehicle-Good until 2/14/07	\$1,000.00 \$17,462.35

## \*\*TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW\*\*

If you owe money to General Motors, please send certified check or money order made payable to General Motors.

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 if you have any questions or concerns.

Customer's and Co-Customer's Signature(s) and Date

Customer's and Co-Customer's Printed Name(s)

**Total Amount to Customer** 

The requirements of the straight repurchase are as follows:













### GENERAL MOTORS BUSINESS RESOURCE CENTER

### **VIA FAX ONLY**

01/05/2006

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request: 71-464124867 2005 Chevrolet Malibu MAXX VIN # 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Henry Starling BRC Customer Relationship Manager Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220 FAX# 866-432-1686







12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 **(909) 628-8961** ✓90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

CAD # 981984586

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Copyright © 1998 The Reynolds and Reynolds Lompany EMMINITEUTSE GLEDICESE U (STUS)

JAN-10-2007 05:22P FROM:

TO:18664321686

P.2

REPAIR LABOR SALES FLAT RATE R.O. NO. 158604 ELAPSED OFF 10 10 158604 TIME 5/27 ON

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12845 CENTRAL AVE. ~ CHINO, CALIFORNIA 91710 <sub>3</sub> (909) 628-8961

90 DAYS SAME AS CASH

Approved Auto Repair	• }	GM GO		YS SAME A CH CREDIT (		Allab	BLE		BAR	# AA003976N
RECOMMENDE	ED SERVICES	ASKY	OUR SER	VICE ADVISO	OR FOR D	ETAIL	S		CAD	# 981984586
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PAGE 1 OF 1

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**INSURANCE PAYS** 

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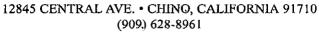
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Please Assive: The Following Questions When Performing Warranty Work.







90 DAYS SAME AS CASH



RE	Auto Repair	SERVICES	GM GOODW	RENCH CRE	DIT CARDS A DVISOR FOR I	VAILABLI	E			# AA00391 # 98198458
	OPERATION	OPERATION DESCR	IPTION MO/MI	TOTAL	OPERATIO	N	OPERATION	DESCRIPTION	MO/MI	TOTAL
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INSURANCE PAYS.







12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

ASK YOUR SERVICE ADVISOR FOR DETAILS

90 DAYS SAME AS CASH GM GOODWRENCH CREDIT CARDS AVAILABLE



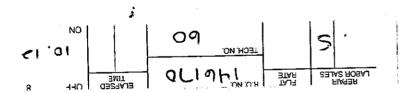
## **RECOMMENDED SERVICES**

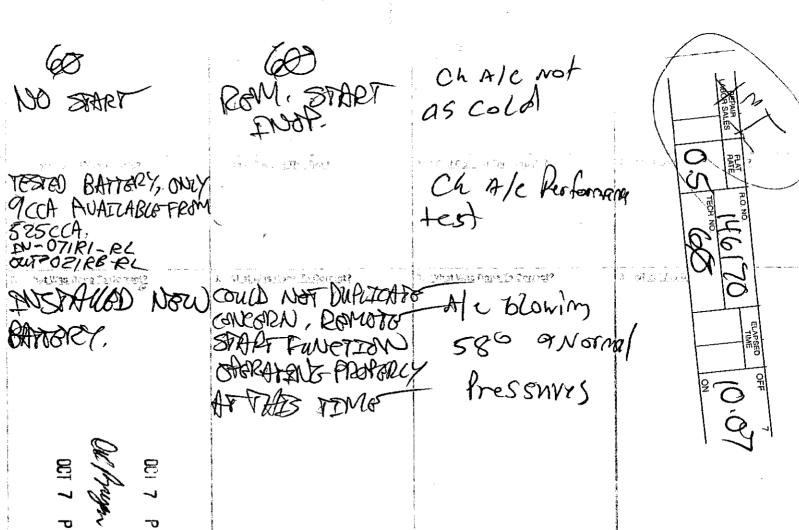
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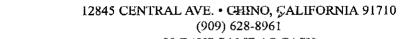












90 DAYS SAME AS CASH GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS BAR # AA0039 AT CAD # 981984586

RECOMMENDED SER'	VICES
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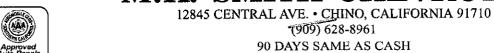
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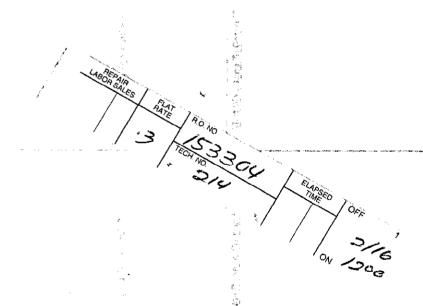




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GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

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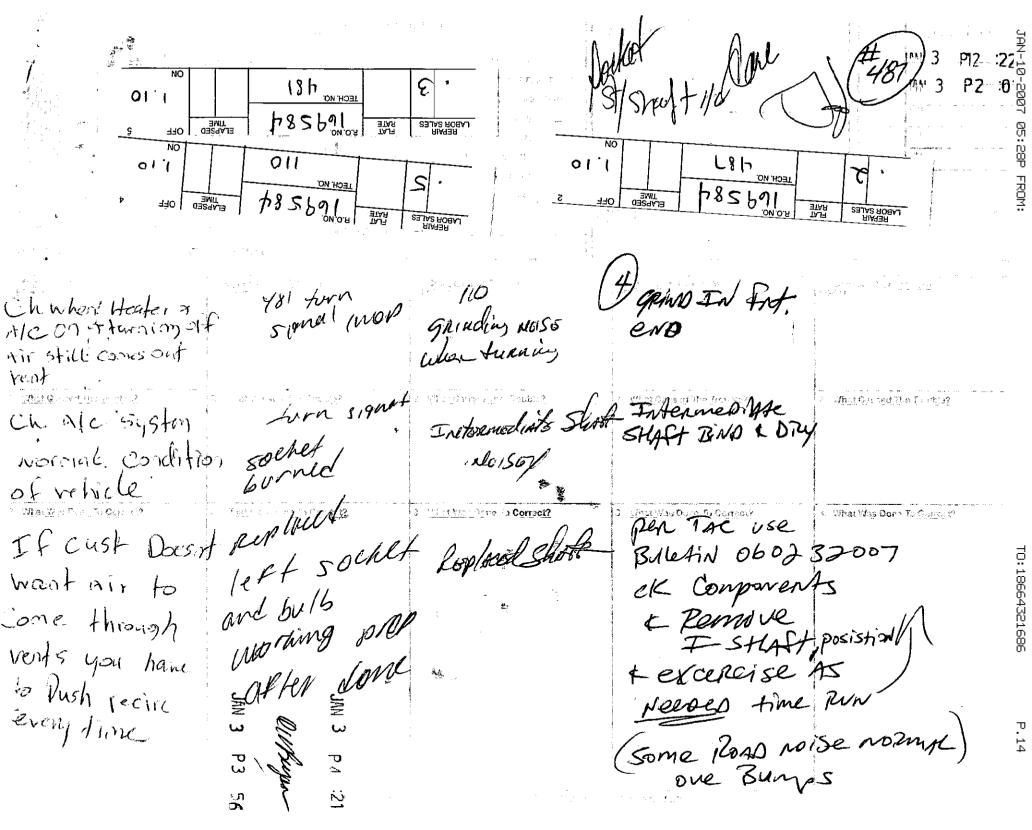


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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00

06CVZ0 05CVZ2		SERVICE TRANSMI DIFFERENTIAL SER		MI MI	175.00 125.00	05CVZ27	,	MANUAL TRA	NS FLUSH	МО	100.00
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PAGE 1	OF 1	© Oil	6	TECH (	Fluids	<b>5</b>		LINSURA	NUE PAYS		169584
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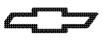
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S-28

ON But

Fax Server 1/23/2007 11:25:40 AM PAGE 1/036 Fax Server











## **General Motors Business Resource Center**

**FAX** 

To: Henry Starling

Company:

Fax: 18664321686

Phone:

From: Henry Starling

Fax: 866-432-1686

Phone: 1-866-790-5700-21220

E-mail:

CC:

**NOTES:** 

1/23/2007

10/02/2006 TO 10/02/2007 AUTO LICENSE NULUBER 11 VEHICLE IDSMIROATION REMARKS 1G1Z764855F BODY TYPE HODEL WZF SD DATE FIRST SOLD CHEV CLASS 00/00/2005 DATE ISSUED Yr. Model 10/11/2006 EV TYPE VEH. | NO | AX | NO | UNLADENDECOM 2005 120 G OTAL FEES FAID \$184 3600 - CAVER OWNER CHINO CA SMAC PO BX 8125 COCKEYSVILLE R0040 L0122 MD 0 21030 141100220065033 C. War STATE OF CALIFORNIA DEPARTMENT OF MOTOR VEHICLES VALIDATED REGISTRATION CARD KAND MA READ REVERSE SIDE-IMPORTANT INSTRUCTIONS

TO REMOVE THE S

TO REMOVE THE STICKER
FROM THE BACKING,
BEND STICKER AT SLIT AND PEEL SLOWLY.

instructions for applying sticker to license plate

- CLEAN SURFACE THOROUGHLY, SCRAPE OFF ACCUMULATED STICKERS (STICKER WILL NOT STICK IF WET OR DIRTY)
- 2. PUT STICKER ON REAR LICENSE PLATE
  AS SHOWN BELOW:

MOTORCYCLES: Right Half of This Well

ALL OTHERS: In Top Right Corner



EXCEPT:

Truck Tractors And Commercial Vehicles With A Dacizred Gress Vehicle Weight of 10,001 lbs. or More—Must Apply Sticker To Profit Plate

## Customer Claim Form

Contact Dare: 01/05/07	Start Date: 01	1/05/07	Case Number:	CHV0730539	
Have you contacted the mfr regar Have you previously filed a claim If yes, name of provider:	on this vehicle wit	h the BBB or anothe	er dispute resolutio Case Number:	on provider? U YE	s Ø NO ———
Titled Owner(s) Name&Ad	<u>dress</u>				
CHINO, CA Day Phone: Fax Number: Gustomer Contact Info:		Evening Phone: E-mail Address:	(	Cell Phone:	
Vehicle Information Name(s) of individual(s) or busing Vehicle Use: Dersonal Dausine Transmission Type: Automatic Make: Chevrolet Mod Vehicle Identification Number: Servicing Dealer/City/State: Selling Dealer/City/State: Insurance Carrier: Has vehicle been in an accident/t Description of Damage:	ess Both Numbe lel: Malibu Max 1G1ZT64855F MK SMITH CHEV MK SMITH CHEV State Farm	Percentage of time r of vehicles registe Model Year: ROLET, ROLET, CHINO, CA	red in California 2005 Curre Licy Number:	by vehicle owner/le	essee:
Purchase/Lease Information	(Complete left side	if vehicle was purchas	ed or right side if v	vehicle was leased)	
Purchase Date:09/30/05 Mileage: Purchased As: M New Used Is the vehicle in your possession? Lienholder's Name: GARC  Address: FO Form  City/St/Zip: MAIA o  Phone: (SO) - 300	at purchase:  Demo yes  3 100	Lease Dare: Leased As : Is the vehicl Leasing Cor	Mileage □ New □ Used I e in your possessi npany's Name:	at lease:  Demo	
Lienholder Acet #:		Leasing Cor	npany's Acct #:		
Customer's Desired Outcomer wants the manufacturer to the Report where of the on the contract of the on the contract of the co				of I have	s bold
Signature of Titled Owner(s):  I am submitting this dispute for resolut LINE Arbitration Rules.	lion in the BBB AUTO	) LINE program, and I	agree to arbitrate th	Date 112 C e dispute under BBB A	Wro

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

Fax Server 1/23/2007 11:25:40 AM PAGE 4/036 Fax Serv	ver
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Customer Name:	Case Number CHV0730539
First Repair Attempt (any reported problem) Last Repair Attempt (last reported problem)	Date: 10/03/05 Mileage: 231 Date: Mileage:
Total Days out of Service:	

Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service
1. Grinding, squeaking noise in the steering column	yes	MK Smith Chemolet	513716	8677	38045
		MKSm/+hCharm/c+	<u>હોલ્લ</u> ી૦૦	16.0S3	6day
		Mk Smith Checyolet	12/30/01	5 	7days
2. Battery did not work	no	Mk. Smith Chennelet	10,7105	331	iday)
3.				-	idan
Remote starter did not work	no	Mt South Cheristel	1017-100	23(	1047105
gamtches all over car exmitches on headights	EC.	MK Smith Cheviole	Jobles	· 98	(100 g);
		We come to Chenicket	10/7/0	<u>5 23)</u>	Iday
5 CD player inoperable	P.C.	ME SMITHOREWY	(લેક)	T 48	ldass
re co planer was every cally veplaced by MK smith cannot find the invacion.		2. ~			

If you need additional space, please attach a separate sheet of paper following the above outline.

Fax Server 1/23/2007 11:25:40 AM PAGE 5/036 Fax Server cose # CH NOTEDS39 Conformer Bowne Securicing Sharp Hillage Collins (LANGERS) PROBLEMS MASHING CHENOREL 19405 231 lday 6.Ac Not blowing as cold as it was view to MK SIMILY Chausolet 12/30/04 Johns Foldy He waking a possing second when on (Noffixed). ALK SMAN Checombet-12/20/06 Dugs Frags. autorn aignal roll side inco bo perable AND SHOE SHOE SHOWS A CHESTON DANS TIME

100

northwest light markemetron

semptimes do not work

×

Case Number: 25850

Originator Name: Henry Starling Created Date: 01/23/2007

Vehicle Info

\* VIN: 1G1ZT64855F MSRP: 23455.0

Year: 2005 Make: Chevrolet Model: Malit

Vehicle

\* TAC Number: 060232007 Comments Remove shaft, position and exercise as ne

& TAC dvm Joel Gorski locate shaft and replace.

Explanation:

\*

\* Date Reviewed with Customer: 01/17/2007 Repurchase 20400

Mileage:

Original \* Original

Purchase 09/30/2005 Purchase New

Date: Condition:

Vehicle Owner(s)

**Entity Type:** Person

\* Name(s) on
Title:

\* Primary
Owner:

\* City: Chino 

\* State: CA 

\* ZIP Code: 9171

\* Day Phone: Evening Phone: Cell Phone:

E-mail: Fax Phone:

Repurchase

\* Address:

\* Reason: Customer has had multiple issues related to the steering of

the vehicle.

**UCC Codes** 

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5

M0110

Vehicle Lien Holder

Type of Secured Interest: Standard Lien \* Company GMAC \* Account Name: 0619

Contact or Attention:

Address:

City: State: AL ZIP Code:

\* Day Phone: 800-200-4622 Fax:

Fax Server 7/036 Fax Server

**Originial Selling Dealer** 

M K SMITH Dealer Region: Dis \* Dealer Number: 114580 CHEVROLET Name: 10

mail/Web:

\* Phone: (909) 628-8961 Fax: (909) 628-6637

\* Contact \* Contact Name: Dennis Jackson Gen. Mgr E-mail: Title:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

\* Contact \* Contact Name: Title:

**Vehicle Location:** [Same as Selling Dealer]

**Transaction Details:** 

**Siebel Request** #: 71-464124867 **Unselected Auction** Disposition:

\* Transaction CATransaction Straight Repurchase State: Type:

\* Transaction ADR BBB Mediated Source:

Replacement VIN:

> 0.0 MSRP:

Repurchase

\* Processing Instructions: Per normal process

Disposition

\* Disposition Instructions: Per normal process

**Transaction Details** 

Group	Responsible	Formula	Additional Explanation	Value
Usage	Use Lemon Law	8609/120000*19881	Usage per Lemon Law	1426.29
Sales Tax	GM	NA	Sales Tax	1621.77
State/Gov Fees	GM	197+45+8.75	Fees	250.75
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	6134.43-6000.00	Negative Equity	134.43
Over Allowance Amount	Customer	NA	Over Allowance	0

Print Close Fax Server 1/23/2007 11:25:40 AM PAGE 8/036 Fax Server

Revised 7/21/04

## Overallowance/Incentives/Negative Equity Form (non-Florida)

**Customer:** Request #: 71-464124867 BBB#: CHV0730539

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

# \* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$20,881.00
MSRP (from BARS Invoice) Note: If GMS price, use in place of MSRP price	\$23,455.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-2,574.00
Trade Allowance (from dealer Bill of Sale)	\$6,000.00

Trade Allowance (from dealer Bill of Sale)	\$6,000.00
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the overallowance)	\$

Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$6,134.43
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the negative equity )	\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Pu <u>Team Manager before submitting information</u>	-
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$1,000.00
Overallowance and/or Negative Equity minus	\$134.43
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57

Revised 3/17/05

Fax Server

# ADR REPURCHASE CHECKLIST Effective date: 08/26/2004

Cover sheet denoting a <b>Request</b> # and whether the case is a Voluntary or Mandatory Repurchase with information completed (on front of file)
☐ Both VINS on Trade Repurchase Or vehicle order number. Need order # or VIN on all cases except Mandates
☑ Invoice on original vehicle Socrates (Max Retriever)-old VIN & new VIN if a trade
☐ Incentive Acknowledgement Form
⊠ Signed Bill of Sale on original vehicle
$\square$ Copy of the title or registration, if unobtainable, then copy of Title Need current registration in CA
Agreement to Arbitrate
Repair Orders (KY and FL only)
☐ Invoice for any conversion package (if applicable)
Receipts for any after-market items (if applicable)
BBB ruling/lemon law ruling and/or BBB settlement letter (if applicable)
☐ Signed customer acceptance of decision for Mandatory Repurchases
☑ Financial Institution information including: account #, phone # & Institution name
☑ Overallowance/Incentives/Negative Equity Form
☐ ACV on trade-in documented
Copy of the Customer Claim Form (CCF) only on Mandates
☐ Applicable Attorney Information: Firm Name, Contact Person, Federal Tax I.D., Phone #

10/036

## **Voluntary Repurchase**

BBB Case Straight

Fax Server

**COMPLIANCE DATE 03/18/07** 

ADR REQUEST NUMBER 71-464124867

CUSTOMER NAME

LAST SIX OF VIN

ADR CRM Henry Starling EXT. 21220

AVM Joel Gorski PHONE 80509/58733

DATE ACCEPTANCE RECEIVED 01/18/2007

**NUMBER OF DAYS FOR COMPLIANCE 59** 

TEAM MANAGERS SIGNATURE

ADR Exceptions that need to be paid i.e. over allowance and negative equity.

COMMENTS/REASON FOR EXCEPTION:

File will be returned without all information above completed.

Fax Server 1/23/2007 11:25:40 AM PAGE 11/036 Fax Server

JAN-10-2007 05:08P FROM:

1/3/200/ 3:43:00 PM

PAGE

TO:18664321686

P.1



### GENERAL MOTORS BUSINESS RESOURCE CENTER

### VIA FAX ONLY

01/05/2006

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request: 71-464124867 2005 Chevrolet Malibu MAXX VIN # 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders.
   (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Henry Starling
BRC Customer Relationship Manager
Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220
FAX# 866-432-1686

Fax Server 1/23/2007 11:25:40 AM PAGE 12/036 Fax Server

JAN-10-2007 05:08P FROM:

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Date 9 - 30 - 65	Salesman	CRic	Custom	er			
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Down Paymt in		Stips .				<del></del>	
Insurance Ver.		•					
Odometer Stmt.			e magen.		<b>%</b>	•	
9_ Pack or P/A					•		
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Title	MA	Pay-Off To:	Arrowhead C	entral	C.U.		
Sec. P.O.A.		Address: 2	0. Box 735 San	Bernard	ino CA	92402	
Survey			Good Till	Ve			
Buyer's Guide		Acct. #1					
Follow Up							
	رــــا	S	ecurity System				
			eserve		100		
Trade-ACV	(000		arranty		135		
Trade Stock #	5283		ther				
	,		otal		835		
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			DMV/CONTRACT	IN			
•		1					

NOTES

P.3

JAN-10-2007 05:08P FROM:

TO: 18664321686

MICHAEL S SALES DESK CHECK SHEET DATE **PURCHASE** LEASE DELIVER CHECK OUT 20881 SALESPERSON\_EXIC CAP COST..... PRICE. CUSTOMER . MONEY FACTOR \_\_\_\_ RATE\_ 15125 STOCK # \_\_\_ TERM \_ TERM \_\_\_ OS MMIBU LIC. \_\_\_\_\_ LIC. \_ 865.53 DEAL# DOWN -TRADE EQUITY (134. 43 RES. % \_\_\_\_\_ DUE BILL . 4 START UP FEES \_\_\_\_\_ CASH -WORK SHEET. 1000 REBATE \_ CAP RED. \_\_ CREDIT APP. TRADE ALLOWANCE 6000 DOWN \_\_\_\_\_ TRW. PAYMENT \_PAYMENT\_ INS. INFO MAGIC WARRANTY MAGIC WARRANTY \_ TRADE ALLOWANCE \_\_\_\_\_ DRIVER'S LIC. PAYOFF TO ALROWHAND TRADE EQUITY \_\_\_\_\_ CASH \_\_\_\_\_\_ NEW UNIT MILES \_\_ TRADE ACV\_ REBATE \_\_\_\_\_ ID# VERF. TRADE OA/UA . PAYOFF \_\_\_\_\_ PER \_\_\_\_ TIRE CHAIN DIS. \_ 8787 TRADE MILES. PAYOFF TO \_\_\_\_\_ PROGRAM CAR \_\_\_\_\_ APPRAISAL SHEET AFTER MARKET FORM \_\_\_ TOTOTA YR MAKE MODEL TRADE ACV \_\_\_\_\_ LOWERED TRUCK FORM \_\_ TRADE OA/UA \_\_\_\_\_ SPANISH \_ TRADE MILES \_\_\_\_ APPRAISAL SHEET \_\_\_\_\_ INCENTIVE CODE GFP YR MAKE MODEL \_\_\_\_\_ MANAGER'S SIGNATURE

COLLECT DOWN
PAYMENT

JAN-10-2007 05:08P FROM:

TO:18664321686

P.4

Fax Server

ontract Registration	GMPP	XX MRP	Medium Duty	GM Cert	MRP C	ert	М	RP LW	
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NAME OF BUSINESS OR MUNICIPALITY	٠		· · ·	AREA CODE &	PHONE NUM	BER	-	1	
MAILING ADDRESS (must include apt. or suite #, if applicable)		CITY	**************************************		STATE	.7	(P CO	DE	
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P.5

JAN-10-2007 05:09P FROM:

**CUSTOMER NAME:** 

TO:18664321686



## **General Motors Corporation** CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

VIN:	1 G 1 7 T 6 4 8 5	5 F		(or see attached list*)
		•		
CUST	FOMER INCENTIVE(S)			
1.	customer incentive(s) be appli-	ed: <b>(a) _XX</b> to th	e down payment of tes pre-rebate price	named below and request that the available this vehicle, <b>(b)</b> where permissible by a mount of rebate and final price with amed below:
	Incentive Program	Reference	Amount	GM Incentive Code
	_GM_REBATEEMPLOYEE_PRICE_		\$_1000.00 \$N/A , \$N/A \$N/A	GFP
	Total Incentive Amo		\$N/A \$_1000.00	
2.	Division supported financing/lea	asing, etc.)		ustomer incentive programs; for example,
	in lieu of			
	b. I elect to receive			
to me delive	the <u>ultimate retail purchaser or les</u> by the Dealer named below. This	ssee of the vehicle vehicle was purch cknowledge receipt	nased/leased for perse t of incentive(s) as de	identification number which was sold/leased onal/business use and not resale and I took scribed in Item # and release the GM
	Purchaser/Lessee Signature:			Date: <u>09 / 30 / 20</u> 05
the in	centive(s) described in Item#	have been provide	to the said purchase	n on this application is true and correct and er/lessee who has taken delivery of referenced has been forwarded to General Motors.
	Authorized Dealer Signature:	_ UXK		Date: _09 / 30/2005
	Dealership Name:	M K SMITH CH	EVRØLE/T	Dealer Code: _20485
∗List m	ust include VIN, Delivery Date and	Program Referenc	é /	

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

MANAGER OF SELLER.

X \_\_\_\_

TO:18664321686 P.6

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BUYER'S

SIGNATURE X \_

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JAN-10-2007 05:10P FROM:

TO:18664321686

P.7

SEP 30, 2005 DEAL REVIEW	Store	01 FANDIO1 PORT 5021 4770
M K SMITH <u>CHEVROLET</u> BUYER: STOCK #: 15125 2005 C	E8.I	MGR: EDWIN W VANSLOGIEREN
TOTAL PRICE 20881.00 MARR PREMIUM 1895.00 AFTMKT PREM 0.00 TOTAL FEES 250.75 TOTAL TAXES 1621.77  GROSS PRICE 24148.52 TOTAL DOWN 865.57	TOTAL TRADE 6000.00 TOTAL PAYOFF 6134.43 TOT NET TRADE -134.43 TOTAL CASH 0.00 TOTAL REBATES 1000.00 TOTAL DOWN 865.57	APR 0.00 % AMT FINANCED 28282.95 FINANCE CHARGE 0.00 TOTAL OF PYMTS 28282.95
DEC LIFE PREM 0.00 LEV LIFE PREM 0.00 A&H PREMIUM 0.00 TUI PREMIUM 0.00	DEAL DATE 09/30/2005 1ST PYMT DATE 10/30/2005 LST PYMT DATE 09/30/2010 TERM 60 PAYMENT 388,04 TRREG PMTS FINAL PAYMENT 388,59	DEFERRED PAYMENT DUE DUE
PRINTER OUTPUT (Y/N) Y	CASH DEAL.	

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JAN-10-2007 05:10P FROM:

TO:18664321686

P.8

**L**.

2005 MALIBU LS MAXX		CHEVROLET	MOTOR DIVISION
12U GALAXY SILVER METALL	IC /V6G	GENERAL N	MOTORS CORPORATION
14E GRAY CUSTOM CLOTH		100 RENAI	SSANCE CENTER
ORDER NO. HJWVGN/TRE	STOCK NO.	DETROIT	MI 48243-1114
VIN 1G1 ZT64 85 5F1	レスクス	VEHICLE 1	INVOICE 1AD47523450
********	** ********	******	**************
MODEL & FACTORY OPTIONS	MSRP		
1ZT68 MALIBU LS MAXX	21260.00	19452.90	INVOICE 08/18/04
LX9 3.5L V6 ENGINE		0.00	SHIPPED 08/18/04
MX0 4-SPEED AUTO TRANSMIS		0.00	EXP I/T 09/03/04
T43 REAR WIPER AND SPOILE	R 300.00	270.00	INT COM 09/03/04
VK3 FRONT LICENSE PLATE B	RACKET 0.00	0.00	PRC EFF 08/18/04
YF5 50-STATE EMISSIONS	N/C	N/C	KEYS G0851 G0851
1SB MALIBU PREFERRED EQUI	P GRP 1SB 1270.00	1143.00	WFP-F QTR OPT-1
* FRONT SIDE IMPACT A	IR BAGS &		BANK: GMAC - 061
HEAD-CURTAIN SIDE A	IR BAGS		CHG-TO 20~485
* RR AUDIO CNTRLS W/	HEADPHONES		v * ac. 1
* DRIVER SEAT 6-WAY P	OWER		SHIP WT: 3407
* FLOOR MATS			HP: 32.9
* REMOTE VEHICLE STAR	TER SYSTEM		GMS: 20881.00
			SUPPLR: 21820.65
			MRM: 23455.00
	<b>*</b>		DAN: LSMAX
	4		MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

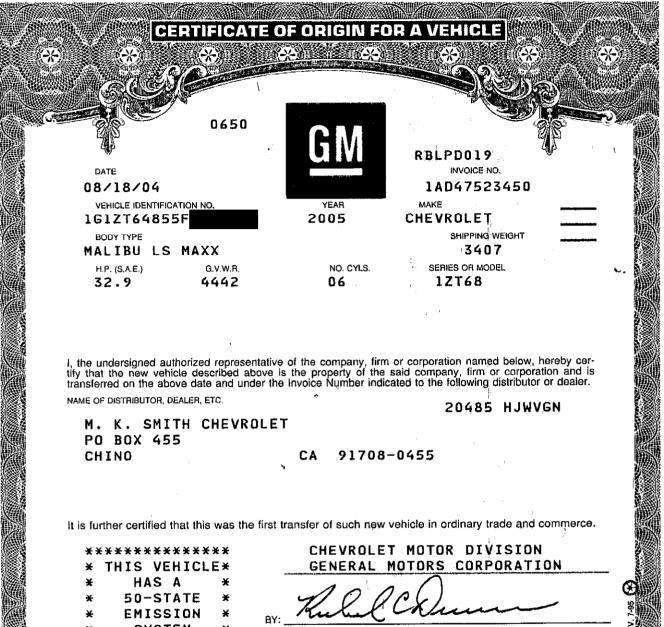
M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485

P.9

JAN-10-2007 05:10P FROM:

TO: 18664321686



SYSTEM  (SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

DETROIT

48243-1114 ΜI

AN-10-8	2007 05	:12P FROM	: 	§ SIMPL	E INT	FEREST FII	NANCE CHARGI	TO:18664321686 P.10 <b>E %</b>
Dealer Nu	mber 10	47		htract Number			Ŋ	332064 Stock Number 10125
CHIN	O CA	SAN Co-Buyer if ar	BERN.	ARD I NO  buy the vehicle belontract. You agree to pelow. We will figure you	w for c	eash or on cred	M K SMITH CHI 12845 CENTRAI CHINO CA 917  Jit. By signing this co ler (sometimes "we" of daily basis. The Truth	EVROLET L
New Used	ew Make					Vehicle Ide	ntification Number	Primary Use For Which Purchased
NEH	2005	CHEVROLI MAL IBU	T	58		1G1ZT648	55F	personal, family or household business or commercial
PERCENTAGE RATE The cost of your credit as a yearly rate.  CHARGE The dollar Amount the credit will to cost you.  Cost you.			H-IN-LENDING E  Amount Financed The amount of credit provided to you or on your behalf.  \$ 23282.95	The The will ha you h pay so	Total of ayments amount you ave paid after ave made all yments as cheduled.	STATEMENT OF INSURANCE NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent of broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.  Vehicle Insurance Term Premium  \$ N/A Ded. Comp., Fire & Theft Mos. \$ N/A		
YOUR PA	YMENT SCI	HEDULE WILL E			\$ E 34	۰ (e)	means an estimate	\$ N/A Ded Collision Mos. \$ N/A  Bodily Injury \$ N/ALimits Mos. \$ N/A
One Payr	mber of Pay	ments:	·.···	Amount of Payments:			yments Are Due:	Property Damage \$ N/ALimitsMos. \$ N/A
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59		S'					ning 10/30/2005	N/Amos. s N/A
().0	Payment		*****	N/A		Monthly, Begin		Total Vermed Madalated Fremmand
One Final	<del></del>			388.59	<del></del>		09/30/2010	UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT
payment the Prepayment Security In Additional	at is late. nt. If you pay o iterest. You ar information:	off all your dobt earlie giving a security in See, this contract	n full withing, you may nterest in the	n 10 days after it is due, y be charged a minimum finar he vehicle being purchased. e information including info nance charges, and security	nce charg	pay a late charge (	of 5% of the part of the	FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.  Buyer X  Co-Buyer X
1. Tota A. (	ıl Cash Pric	f Motor Vehicle a		sories \$20881		1 <mark>0881,00</mark> (4	<b>A)</b>	If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.  Application for Optional Credit Insurance
B. ( C. S D. S E. ( G. ( H. F ( J. (	2. Cash Price 3. Other (No Describe Describe Describe Describe Describe Describe Describe Describe Describe Describe Describe Prior A Describe Desc	e Accessories ntaxable) N/A N/A eparation Fee (n aid to Seller n taxable items in / Electronic Filin rvice Contract* rvice Contract* r Lease Balance /ment and trade- p Contract (to w m paid)*	A+B+C) g Fee* paid by S in calcula hom paid)	\$ N	/A /A \$ \$ \$ \$ \$ \$ \$	45.00 (E N/A (C 1621.77 (C N/A (E 1395.00 (F N/A (F N/A (J N/A (J	23942.77 (1)	Credit Life: S-Buyer Co-Buyer Both Credit Disability (Buyer Only)  Term Exp. Premium Credit Life N/A Mos. \$ N/A  Credit Disability N/A Mos. \$ N/A  Total Credit Insurance Premiums \$ N/Ab  Insurance Company Name N/A  Home Office Address N/A  Credit life insurance and credit disability Insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.
A. L	icense Fees	Public Official EST IM	ATED		\$	197.00 <sub>(A</sub>	)	You are applying for the credit insurance marked

F Other

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B. Registration/Transfer/Titling Fees

C. California Tire Fees\*
D. Other KIZA

N/A (B) 8.75 (C) N/A (D) 3 N/A (F)

Juyer
Co-Buyer X
Seller X
11/11/11/11
any insurance is checked below, policies or certificates from the
amed insurance companies will describe the terms and conditions.

above. Your signature below means that you agree that; (1) You are not eligible for insurance if you have reached your 65th birthday, (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective

Fax Server 1/23	/2007 11:25:40 AM PAGE 2	1/036 Fax Server
Model STENNA CE VIN 4T37F19C3XI)  B. Less Prior Credit or Lease Balance C. Net Trade-In (A less B) (indicate if a negative num D. Deferred Downpayment E. Manufacturer's Rebate F. Other N/A G. Cash Total Downpayment (C through G) (If negative, enter zero on line 6 and enter the amount less the 7. Amount Financed (5 less 6) *Seller may keep part of these amounts.  SELLER ASSISTED LOAN BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.  Proceeds of Loan From: N/A Amount \$ N/A Payable in N/A installments of \$ N/A \$ N/A from this Loan is shown in item 6D.	\$ \ \frac{N/A}{N/A} \ (J) \ \\ \frac{197.00}{\text{\$ \begin{subarray}{c} \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.  You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details). You want to buy the credit insurance.  X N/A  Date  Date  OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1. See your gap contract for details on the protection it provides. It is a part of this contract.  You want to buy a gap contract.  Poptional Service contract(s) written with the following company(les) for the term(s) shown below for the charge(s) shown in item 1. Fand/or 1. G above.  1. F Company  Mos. or M/A  Miles  Buyer X  HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us retaiting to this contract. Any change to the contract must be in writing and both you and we must sign it. No oral
to a financial institution will apply.  Buyer X	* ,	X Duyer Olgris
OPTION: You pay no finance charge if the An	nount Financed, Item 7, is paid in full on or before SELLER'S INITIALS	
NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOU WARNING: YOUR PRESENT POLICY MAY NOT COVER COLLISION NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE UNPAID BALANCE REMAINING AFTER THE VEHICLE IF FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HEADS S/S X	N DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMEN' IE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THRITHE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTE HAS BEEN REPOSSESSED AND SOLD. IT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, Y SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CON	T COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO OUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING ICTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF
		illed in. (2) You are entitled to a completely filled tany time. (4) If you default in the performance be subject to suit and liability for the unpaid

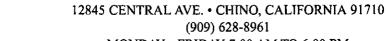
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N-10-2007 05:14P FROM:		TO:18664321686 P.12
	OUTDUYER A	Buyer Signs
PTION: Tyou pay no finance cha	arge if the Amount Financed, Item 7, is paid in full on	or before X Co-Buyer Signs
	, Year SELLER'S INITIALS	Oo-Dayer Olgris
NOT YOUR CURRENT INSURANCE POLICY WARNING: YOUR PRESENT POLICY MAY NOT C NOT HAVE FULL COVERAGE, SUPPLEME DEALER. HOWEVER, UNLESS OTHERWIS THE INDALE DEMANDING A EXTERNAL	Y WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF A COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL RE ENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO SE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEAL	PLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU D O YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLIN LER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT O
FOR ADVICE ON FULL COVERAGE THAT THE BUYER SHALL SIGN TO ACKNOW!	N THE VEHICLE HAS BEEN REPOSSESSED AND SOLD. IT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR LEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERM	VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT. IS AND CONDITIONS.
	,	
Hepresentations of Buyer: Selle You represent that you have giver 6.B as "Prior Credit or Lease Bal item 6.B as "Prior Credit or Lease Bal	or has relied on the truth and accuracy of the information a true payoff amount on the vehicle traded in. If the plance," you must pay Seller the excess on demand. If Balance," Seller will refund the difference to you.	on provided by you in connection with the Trade-In Vehicle ayoff amount is more than the amount shown above in ite the payoff amount is less than the amount shown above
Buyer X	Co-Buyer X _N	44
of your obligations under this indebtedness evidenced by this	Ou can prepay the full amount due under this agre agreement, the vehicle may be repossessed and y	to be filled in. (2) You are entitled to a completely fille ement at any time. (4) If you default in the performancyou may be subject to suit and liability for the unpai
Complaints concerning unfair or decept of Motor Vehicles, or any combination the	tive practices or methods by the seller may be referred to the cit	ty attorney, the district attorney, or an investigator for the Departme se in writing to the change. You do not have to agree to any chang
Buyer Signature X	Co-Buyer Signa	ture X
The Annual Percentage and retain its right to re	Rate may be negotiable with the Seccive a part of the Finance Charge.	eller. The Seller may assign this contrac
California law does not provide for a Therefore, you cannot later cancel thi vehicle costs too much, or wish you h	NO COOLING OFF PERIOD  "cooling off" or other cancellation period for vehicle sales. s contract simply because you change your mind, decide the lad acquired a different vehicle. After you sign below, you may nent of the seller or for legal cause, such as fraud.	YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WI GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
Buyer Signature X	_Date_ <u>09/30/05</u> _Co-Buyer Signa	
Co-Buyers and Other Owners — A co-bu	yer is a person who is responsible for paying the entire debt. An oil wher agrees to the security interest in the vehicle given to us in this ca	ther owner is a person whose name is on the title to the vehicle but
· ·	Address	
To induce us to self the vehicle to Buyer, each Guarantor must pay it when asked. E Guarantor's demand for reimbursement. E a full or partial release to any other Guaran or extend the contract. Each Guarantor ac	GUARANTY  each person who signs as a Guarantor individually guarantees the paymeter guarantor will be liable for the total amount owing even if other persect Guarantor agrees to be liable even if we do one or more of the folkolor; (3) release any security; (4) accept less from the Buyer than the total sknowledges receipt of a completed copy of this contract and guaranty a	nent of this contract. If Buyer fails to pay any money owing on this contract, recons also sign as Guarantor, and even if Buyer has a complete defense to owing: (1) give the Buyer more time to pay one or more payments; (2) give it amount owing; or (5) otherwise reach a settlement relating to this contract at the time of signing.  Indindictions of the amount owing at any time, and of any demands upon the Buyer.
Guarantor X	Date Guarantor X	Date
Address	Address	W/W/
		The state of the s
Seller Signs H & SMITH CHEVE		Title FIN HGR
* FORM NO. 553-CA (REV. 105) U.S. PATENT C2005 Reynolds and Reynolds TO ORDER: WITHE PRINTER MAKES NO WARRANTY, EXPRESS	NO. 0460,782 wireysource.com; 1-600-344-0996; lax 1-800-531-8055 On Impliced, AS TO CONTENT OR	/

FITNESS FOR PURPOSE OF THIS FORM, CONSULT YOUR OWN LEGAL COUNSEL.

FILE COPY







MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



CUSTOMER NO.	77021	GILBERT L	GONZALES		5335	01/10/07	CVWS169584
		LABOR RATE	LICENEE NO	MILEAGE	20,448	GLXY SILVER	
		VEAR / MAKE / MODEL  05/CHEVROL	FT/MALTR	U/SD IS MA	XX	09/30/05	DELIVERY MILES 68
CHINO, C	A	VEHICLE I.D. NO.  1 G 1 Z T				SELLING DEALER NO.	PRODUCTION DATE
		FT.E.NO.	0463	P.O.NO.		9. O. DATE	
F	<del></del>	COMMENTS				12/30/06	<u></u>
4000 A D40T							
LABOR & PART: J# 1 02CVZ	TUNE DEPT HOURS	: TECH(S	):144		0.00	I acknowledge notice of an increase in the	
	CHECK WHEN A/C OR HEATER ON AND TU OUT OF VENTS AS IF THOUGH STILL OF	٧.	TILL COMES			price. SUBJECT TO THE CO	ONDITIONS ON TH
	CHECK A/C SYSTEM , NORMAL CONDITION IF CUSTOMER DOESN'T WANT AIR TO CO	ON OF VEHICLE	'S YOU	•		REVERSE SIDE OF PLEASE READ F	THIS CONTRACT.
	HAVE TO PUSH RECIRC EVERT TIME.		TOTAL LABO	D & DADTS	0.00		
THE O' DACUZ	15 A HOURS			OR & PARTS		(Signature	or initials)
<b>琳 2 04CVZ</b>	CHECK TURN SIGNAL LEFT SIDE INOP	S: 0.30 TECH(S	):481		23.89	BY LAW YOU MAY	
	TURN SIGNAL SOCKET BURNED REPLACED LEFT SOCKET AND BULB. WOF	RKING PROPERLY				ER LICENSED SMC	
PARTSQ	TYFP-NUMBER	IPTIONU/ 2.679 BU	COST E/COS	TU/PRICE 67 2 34	2.34	REPAIRS OR ADJU	STMENTS WHIC
JOB # 2	1 15945363 SOCKE	12.727 SO	5.61 5.	61 7.85	7.85	THE SMOG CHECK ARE NECESSARY.	CIEST INDICATE
		JUB # 2 CUSI I	JOB # 2 TO	TAL PARTS	10.19		TEMPER LIST (
		JOB # 2	TOTAL LABO	R & PARTS	34.08	THIS FORM IS AN I REPAIRS AND IS P	ART OF A REPA
J# 3 04CVZ01	ELECTRICAL HOURS	S: TECH(S	):481		0.00	ORDER. THIS REP	
	CHECK BRAKE LITES INOP. NO PROBLEM FOUND					CONDITIONS OF	
	UNABLE TO DUPLICATE - BRAKE LAMPS	WORKING PROPERL	Y.	D & DADTS	0.00	REPAIR ORDER.	
J# 4 03CVZ	BRAKE/FT END HOURS			R & PARTS	55.74	"The Factory Warra Of The Warranties W	nty Constitutes .
J# 4 U3UVZ	CHECK WHEN DRIVING AND TURNING STE	EERING WHEEL HAS	):110 487 A GRINDING	ì	33,74	Sale Of This Item/I	Items. The Sel
	NOISE 3RD TIME IN SEE HISTORY. INTERMEDIATE SHAFT BIND AND DRY					Hereby Expressly Warranties, Either E	xpress Or Implie
	PER TAC USE BULLETIN 060232007. CH REMOVE SHAFT, POSISTION AND EXCERE	FISE AS NEEDED T	and The run			Including Any Imp Merchantability Or	lied Warranty Fitness For
	( SOME ROAD NOISE NORMAL OVER BUMP PER JOE GORSKI LOCATE SHAFT AND RE	S)				Particular Purpose Neither Assumes N	And The Sel
	TYFP-NUMBERDESCR)	[PTIONU/		TU/PRICE	121 64	Other Person To A	ssume For It A
JOB # 4	1 22687711 SHAFT	JOB # 4 COST T	OTAL 94.	03 131.64 03	131.64	Liability in Connection This Item/Items."	on With The Sale
			JOB # 4 TO		131.64		
	• • • • • • • • • • • • • • • • • • • •	JOB # 4	TOTAL LABO	R & PARTS	187.38	WARN ALL AREAS OF THIS	DEALERSHIP CO
J# 5 07CVZ	WAR PARTS PROGRAM HOURS	S: TECH(S	):131 ARTS +++++		0.00	TAIN CHEMICALS KN OF CALIFORNIA TO C	AUSE CANCER A
	OBTAINED FROM DEALER:	CONTRACTOR CONTRACTOR				BIRTH DEFECTS OR ( TIVE HARM, THESE	CHEMICALS A
	invoice no	300 H =	TOTAL - 100	ND A DARTE	0.00	CONTAINED IN VEH	
			TOTAL LABO	R & PARTS	0.00	AND IN SOME OF THE	HE PRODUCTS A
# 6 10CVZ06	WARR COURT RENTAL HOURS			•	0.00	PROPERTY, AND IN E AND SMOKE FROM	EMISSIONS, FUMI
	REQUIRES SERVICE MANAGERS APPROVAL REASON:					TIONS, EMPLOYEE A	and guest acti
	HOW MANY DAYS REQUIRED					THE OPERATION AI MOTOR VEHICLES,	ND SERVICING
						TOBACCO PRODUCT	S.
						(POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAFE	WITH PHOPOSITION ETY CODE \$25248.5 ET SI
PAGE 1 OF 3	ACCOUNTING COPY-W		[CONTINUED	ON NEXT PAGE]	02:56pm	Reynolds and Reynolds	ERAINTINVE SF624967 Q

TO:18664321686

P.14



# M.K. SMITH CHEVROLET



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961 MONDAY - FRIDAY 7:00 AM TO 6:00 PM

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



77021	GILBERT L	GONZALES	131 TAG N	。 5335	01/10/07	CVWS16958
	LABOR RATE	Luciano	MILEAGE		COLOR	этоск NO. 15125
	YEAR / MAKE / MODEL	-			DELIVERY DATE	DELIVERY MILES
CHINO, CA	05/CHEVROL	ET/MALIBU/	SD LS MA	XX	09/30/05 SELLING DEALER NO.	68 PRODUCTION DATE
	1 G 1 Z T	6 4 8 5 5	F			
	F.T. E. NO.		P.O. NO.		12/30/06	
	COMMENTS		<u> </u>			
	10D # 6	TOTAL LADOD R	DADTC	0.00	I acknowledge notice	and arel copre
		TOTAL LABOR 8	PARIS		of an increase in the	e and oral appro-
BLETPO#VEND INV#-INV.D/ B # 6 6166 01/06/	ATE-DESCRIPTION /07 FACT WARR RENTAL			299.01	price. SUBJECT TO THE CO	NOTIONS ON TH
01700.	V/ FACI WASS SERVE	TOTAL -	SUBLET	299.01	REVERSE SIDE OF	THIS CONTRACT.
MMENTS					PLEASE READ F	REVERSE SIDE.
		R/O TAX		0.00	(Signature	
		R/O TOT			BY LAW YOU MAY ER LICENSED SMC	
RRANTY CLAIM DETAIL TOTALS			• • • • • • • • • • • • • • • • • • • •		TY TO PERFORM	ANY NEED
AIM#TOTAL					REPAIRS OR ADJU THE SMOG CHECK	
520.46					ARE NECESSARY.	
AIM TOTALS 520.46					THIS FORM IS AN I	TEMIZED LIST
					REPAIRS AND IS P.	ART OF A REPA
					ORDER. THIS REP	
APPROVED BY SIGNATURE					CONDITIONS OF	
					REPAIR ORDER.	
					"The Factory Warra	nty Constitutes
					Of The Warranties W Sale Of This Item/	ith Respect To 1
					Hereby Expressly	Disclaims
					Warranties, Either E	xpress Or Impli
					Merchantability Or	Fitness For
					Particular Purpose Neither Assumes N	
					Other Person To A	ssume For It /
					Liability In Connection This Item/Items."	on With The Sale
					WARN	
					TAIN CHEMICALS KN	OWN TO THE ST
					OF CALIFORNIA TO C BIRTH DEFECTS OR (	OTHER REPROD
					TIVE HARM. THESE CONTAINED IN VEH	CHEMICALS A
					AND ACCESSORIES	OFFERED FOR SA
					AND IN SOME OF THE MATERIALS USED	TO MAINTAIN T
					PROPERTY, AND IN E	
					TIONS, EMPLOYEE A	AND GUEST ACT
					TIES, INCLUDING, BL THE OPERATION AI	ND SERVICING
					MOTOR VEHICLES, TOBACCO PRODUCT	AND THE USE
					(POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAFE	WITH PROPOSITION

(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

CVWS169584

TO: 18664321686

P.15





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



77021	GILBERT L GONZALES 131 5335 01/1	L0/07 INVOICE NO. CVWS169584
	LABOR RATE LICENSE NO MILEAGE COLOR COLOR GLXY	SILVER 15125
CHINO	VEAR/MAKE/MODEL  05/CHEVROLET/MALIBU/SD LS MAXX  09/3	DATE DELIVERY MILES 68
CHINO, CA	VEHICLE I.D. NO.  1 G 1 Z T 6 4 8 5 5 F	PRODUCTION DATE
	F.T. E. NO. P.O. NO. R. O. DATE 12/3	30/06

DCS AUDIT SLIP-----

DCS DATA FILE: GMGMWF.700

01/10/2007

WARRANTY NEW CLAIM

1451

RO NUMBER RO DATE VIN 12/30/2006 1G1ZT64855F

\_DIV DEALER ODOMETER SERVICE ADVISOR # 3 20485 20448

CUSTOMER NAME: FIRST: LAST:

MIDDLE: M.

PHONE: WORK:

HOME:

LN JOB CT CC PC PART-NO. TOT-PTS FC LAB0P LHRS OHRS NET-AMT. LAB-TOT 0Ž 15945363 0J 2 10.19 6C N0912 34.08 TECH SSN: LN-TOT:

23.89 AUTH CODE: AUTH. AUTHOR .:

MEMO PART NUMBERS: 12450108

LN JOB CT CC PC TOT-PTS FC LABOP LHRS OHRS NET-AMT. LAB-TOT. PART-NO. 131.64 93 E7700 .2 AUTH CODE: EP LN-TOT: 187.38 TECH SSN: AUTH CODE: EP AUTH, AUTHOR: 0090 COMMENTS: JOEL, GRIND WHEN TURNING STEERING WHEEL. PER TAC CASE# 9389499 EXERCIS E SHAFT. BRYAN SPOKE TO YOU AND YOU ADVISED TO LOCATE A SHAFT REPLACE AND GET RE NTAL BACK. OLH FOR REPLACING SHAFT. PLEASE REVIEW. THANK YOU... NG 1 22687711 .5 55.74

COMMENT ROUTING CODE: H

FC LABOP LHRS OHRS NET-AMT. LAB-TOT. LN JOB CT CC PC PART-NO. TOT-PTS 3 UB MJ 98 Z7907 299.00
LN-TOT: 299.00 TECH SSN: AUTH CODE: AUTH AUTHOR.:
COMMENTS: 1GNDS13S072 JOEL, CUST IN 12-30-06 TAC CASE 9389499 GRIND WHEN T
URNING STEERING WHEEL. 3RD TIME IN. PER TAC EXERCISE SHAFT. BRYAN CALLED YOU AND
ADVISED US TO LOCATE A SHAFT AND REPLACE AND GET RENTAL BACK. HIT 2 WEEKENDS GI
L REQ 7 DAY RENTAL. PLZ RE
COMMENT ROUTING CODE: E

R.O. TOTAL: 520.46

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

DUPLICATE INVOICE

I acknowledge notice and oral approval of an increase in the original estimated price.

SUBJECT TO THE CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

(Signature or initials)

BY LAW YOU MAY CHOOSE ANOTH-ER LICENSED SMOG CHECK FACILI-TY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

THIS FORM IS AN ITEMIZED LIST OF REPAIRS AND IS PART OF A REPAIR ORDER. THIS REPAIR ORDER CON-TINUATION IS SUBJECT TO ALL THE CONDITIONS OF THE ORIGINAL REPAIR ORDER.

"The Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Item/Items. The Seller Hereby Expressly Disclaims All Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It Any Liability in Connection With The Sale Of This Item/Items."

WARNING

ALL AREAS OF THIS DEALERSHIP CONTAIN CHEMICALS KNOWN TO THE STATE TAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. THESE CHEMICALS ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY, AND IN EMISSIONS, FUMES, AND SMOKE FROM BUSINESS OPERATIONS. EMPLOYEE AND GUEST ACTIVING. TIONS, EMPLOYEE AND GUEST ACTIVI-TIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TOBACCO PRODUCTS.

(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

TAX

INSURANCE PAYS

165891

JAN-10-2007 05:16P FROM:

TO: 18664321686



### M.K. SMITH CHEVROLET



P.16



O Filter

PAGE 1 OF 1

12845 CENTRAL AVE. • CHÍNO, CALIFORNIA 91710 \*(909) 628-8961

90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS



CAD # 981984586

RECOMMENDED SERVICES **OPERATION OPERATION DESCRIPTION** TOTAL OPERATION **OPERATION DESCRIPTION** MO/MI TOTAL 06CVZ01 SERVICE TRANSMISSION 175.00 05CVZ27 MANUAL TRANS FLUSH MO 100.00 MΙ 05CVZ28 DIFFERENTIAL SERVICE MI 125.00

SERVICE HISTORY DATE MILEAGE ADVISOR TECHNICIAN TYPE **OPERATION OPERATION DESCRIPTION** REPAIR ORDER 08/28/06 05/30/06 163260 12443 150 15CVZ LUBE, OIL & FILTER C W 158687 8714 242 60 04CVZ WAR PARTS PROGRAM W 131 07CVZ 131 W 10CVZ06 WARR COURT RENTAL W 60 04CVZ011 15~A MISC 05/27/06 158603 8677 242 ŵ 60 09CVZ 15A/ C/P SALESPERSON NO. 306 S R V I C STATE REG# 0 E PRODUCTION DATE STOCK NO. 3. D. NO. TERMS 1G1ZT64855F 65891 15125 DELIVERY MILES 05/CHEVROLET/MALIBU/SD LS MAXX CREDIT CARD DELIVERY DATE **I**CHECK 77021 GMPP 68 EXPIRATION DATE 10/19/06 09/30/05 DRICK APPROVAL EXPIRATION MILES OTHER CONTRACT NO. TAG NO. **GLXY SILVER**/ 2139 75,068 CALL WHEN 09/30/10 CHINO, CA READY M/MC AIR COND. P. S TYES INO **CVZZ** 32 DAN LUCHY 16.083 SAVE REMOVED PARTS FOR ☐ PHONE ☐ IN PERSON CHSTOMER LIYES 07:54am 10/19/06 06:00pm 4 □ NO APPOINTMENT [X Yes □ No JOB ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED X = "REBUILT PARTS SEAST DIGIT OF PARTS MUMBER FOR X TEARDOWN ESTIMATE: I understand that my vehicle | PRIOR BODY D. ORIGINAL CUSTOMER ESTIMATE: TOTAL PRIOR BODY DAMAGE will be reassembled within \_\_\_\_\_\_ days of the date shown above if I choose not to authorize the X ALITHORIZED BY **COMMENTS:.** 03CVZ BRAKE/FT END CUSTOMER STATES CHECK WHEN TURNING FEELS LIKE SUSPENSION DEDUC. \$ 📖 \_\_. FAC. \$ \_ INS. \$ IS LOOSE, ALS HEARS A SQUEEK TYPE NOISE. SEE HISTORY. CHECK INSURANCE CLAIM REPORT AND ADVISE COMPANY \_ ADDRESS \_ W 07CVZ WAR PARTS PROGRAM CITY STATE \_ +++++ WARRANTY PARTS EXPEDITING PROGRAM OUTSIDE PARTS +++++ ZIP CODE \_ GO512832 Q PHONE W 10CVZ16 SHUTTLE 2 WAY CLAIM # SHUTTLE RIDE TO AND FROM AUTHORIZATION # . AUTHORIZÃO BY . OCUZ CUSTOMER RO # . JOB#. ight © 1998 The Reynolds and Reyn ADVISOR \_ **CUSTOMER PAYS** YES NO AMOUNT DEDUCTIBLE **FLUIDS** OIL

☐ Fluids .

TECH COPY

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

JAN-10-2007 05:17P

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TO: 18664321686

JAN-10-2007 05:18P FROM:



### M.K. SMITH CHEVROLET





Copyright © 1998 The Reynolds and Reynolds Company EFAINTWO14E GG512832 C (9/03)

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE



RECOMMENDED SERVICES

ASK YOUR SERVICE ADVISOR FOR DETAILS

OPERATION	OPERATION DESCRIPTION	мо/мі	TOTAL	OPERATION	OPERATION DESCRIPTION	MQ/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00
	!						

SERVICE HISTORY DATE REPAIR ORDER MILEAGE ADVISOR | TECHNICIAN | TYPE **OPERATION OPERATION DESCRIPTION** 15CVZ 04CVZ 07CVZ 10CVZ06 04CVZ011 09CVZ 08/28/06 05/30/06 163260 158687 150 242 LUBE, OIL & FILTER 12443 295 15-A WAR PARTS PROGRAM 8714 60 131 131 WARR COURT RENTAL 15-A MISC 60 05/27/06 158603 8677 242 60

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PAGE 1 OF 1 TECH NOTICE TO CONSUMER: PLEASE READ IMPORTANT	I COP	Y MATIO	N ON B	ACK.		-				H	.65892 ·	

3. White Mas Loss (2000 car) . What War ware to Compact?

1/23/2007 11:25:40 AM

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194-10-2007 05:18P FROM:

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1/23/2007 11:25:40 AM

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TO:18664321686

Fax Server

P.20



JAN-10-2007 05:18P FROM:

# M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH . . .

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

CAD # 981984586 RECOMMENDED SERVICES

OPERATI	ION OPERATION DESCR	IIPTION MO	D/MI T	OTAL	OPERATION		OPERATION D	ESCRIPTION	MO/MI	TOTAL	
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JAN-10-2007 05:19P FROM:

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INSURANCE PAYS.

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## M.K. SMITH CI



P.22



Reynolds and Reynolds ERANTWO14E GO512832 O (03/06)

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PAGE 1 OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961



CAD # 981984586

**RECOMMENDED SERVICES** 

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PAGE 34/036

Fax Server

TO:18664321686



JAN-10-2007 05:20P FROM:

# M.K. SMITH CHEVRO



P.24



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

BAR # AA003976N CAD # 981984586

RECOMMENDED SERVICES

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BBB AUTO LINE 4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

### Council of Better Business Bureaus, Inc.

January 19, 2007



Re: vs Chevrolet Motor Division # CHV0730539

Dear

I am writing to confirm the terms of the settlement between you and the manufacturer that resolves the BBB AUTO LINE claim you filed.

The terms of the settlement are as follows:

The manufacturer has offered the consumer a voluntary repurchase of the consumer's 2005 Malibu Max. The consumer shall be entitled to the following collateral fees: purchase price of the vehicle \$20,881.00, sales tax \$1,621.77, license fee \$197.00, documentation fee \$45.00 and the California tire fee \$8.75. The consumer shall be charged a usage deuction taken from 8,609 miles. The consumer's total usage fee shall be \$1,426.29. There shall also be a deduction of \$1,000.00, which was for an MFR rebate. The contact at the dealership, MK Chevrolet, is a Mr. Dennis Jackson, for when the repurchase department contacts the consumer, regarding the repurchase. The consumer has accepted this offer. The manufacturer shall send the consumer a separate settlement letter with the total repurchase amount. The repurchase shall be completed within 45-60 days from the date of this letter.

NOTE: This is a revision of the original settlement so as to reflect the contact person at the dealership.

If your understanding of this settlement differs from what is written above, please call me immediately at 800.955.5100. If I do not hear from you within **eight days** from the date of this letter, it will be assumed the above terms of the settlement are correct.

I will follow up with you after the date for performance of the settlement to confirm that all required actions have been satisfactorily completed. Please let me know immediately if you believe the manufacturer has not satisfactorily performed the settlement. If that happens and you contact me within 120 days from the date of this letter, I will reopen your case based on the age and mileage of your vehicle at the time you filed your current claim. If you wish to reopen your case more than 120 days from the date of this letter, I will determine whether your claim is within BBB AUTO LINE's jurisdiction based on the age and mileage of your vehicle at that time.

I am happy we have been able to assist you in reaching an agreeable resolution of you claim. Please contact me at 800.955.5100 if you have any questions.

Sincerely,
Coco Pendergrass at Extension 204
cc: Henry Starling jr

1/23/2007 11:25:40 AM PAGE 36/036 Fax Server Fax Server 2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION GALAXY SILVER METALLIC /V6G 12U GENERAL MOTORS CORPORATION 14EGRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MI48243-1114 VIN 1G1 ZT64 85 5F VEHICLE INVOICE 1AD47523450 MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK 1ZT68 MALIBU LS MAXX 21260.00 19452.90 INVOICE 08/18/04 LX9 3.5L V6 ENGINE 0.00 SHIPPED 08/18/04 0.00 MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 EXP I/T 09/03/04 T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04 VK3 FRONT LICENSE PLATE BRACKET 0.00 PRC EFF 08/18/04 0.00 YF5 50-STATE EMISSIONS N/C N/C KEYS G0851 G0851 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F OTR OPT-1 \* FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20 - 485\* RR AUDIO CNTRLS W/ HEADPHONES \* DRIVER SEAT 6-WAY POWER SHIP WT: 3407 \* FLOOR MATS HP: 32.9 \* REMOTE VEHICLE STARTER SYSTEM GMS: 20881.00 SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX MEMO 1066.50

ACT 231 20806.00 TOTAL MODEL & OPTIONS 22830.00 20865.90 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55

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INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

BBB AUTO LINE 4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

Fax Server

Council of Better Business Bureaus, Inc.

January 19, 2007

Chino, CA

Re: Villanueva vs Chevrolet Motor Division # CHV0730539

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Sincerely,

Coco Pendergrass at Extension 204

ce: Henry Starling jr

2005 MALIBU LS MAXX 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION
14E GRAY CUSTOM CLOTH CHEVROLET MOTOR DIVISION 14E GRAY CUSTOM CLOTH ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MI 48243-1114 VIN 1G1 ZT64 85 5F VEHICLE INVOICE 1AD47523450 MSRP INV AMT RETAIL - STOCK 21260.00 19452.90 INVOICE 08/18/04 MODEL & FACTORY OPTIONS 1ZT68 MALIBU LS MAXX LX9 3.5L V6 ENGINE LX9 3.5L V6 ENGINE 0.00 0.00 SHIPPED 08/18/04
MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 EXP I/T 09/03/04
T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04
VK3 FRONT LICENSE PLATE BRACKET 0.00 0.00 PRC EFF 08/18/04
YF5 50-STATE EMISSIONS N/C N/C KEYS G0851 G0851
1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F QTR OPT-1
\* FRONT SIDE IMPACT AIR BAGS & RANK: CMAC - 061 \* FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20-485 \* RR AUDIO CNTRLS W/ HEADPHONES \* DRIVER SEAT 6-WAY POWER SHIP WT: 3407 HP: 32.9 GMS: 20881.00 SUPPLR: 21820.65 \* FLOOR MATS \* REMOTE VEHICLE STARTER SYSTEM MRM: 23455.00 DAN: LSMAX MEMO 1066.50

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MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55

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THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485

### STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON **File Number Customer Name** Worksheet Filled Out By: 71-464124867 **Tammie Ballard** Draft-Add question marks beside category (not in dollar fields) to indicate incomplete information Vehicle VIN: Date: 1G1ZT64855F January 26, 2007 **USAGE FORMULAS** STRAIGHT REPURCHASE - BASE PAYMENT (CA, FL & WV) OR LEASE REPURCHASE To calculate usage: 1 Base Price \$20,881.00 1 Down Pmt / Cap Cost Reduction \$0.00 2 Conversion / Upfit cost \$0.00 2 Pmts (includes 1st month if lease) \$0.00 Use ONLY one of the 4 methods in this column or 3 Reg./Lic./Title Fees \$197.00 3 Reg/Lic/Title Fees (leases only) \$0.00 follow applicable lemon law formula for your state 4 State Fees \$0.00 4 Tax (leases only) \$0.00 5 Aftermarket Items \$0.00 5 Aftermarket Items A. USAGE USING L.L. FORMULA \$0.00 6 Base Price/Total Repurch Price \$0.00 6 Sales Tax \$1.621.77 6 Other-Explain \$0.00 7 Mileage 0 7 Finance Charges \$0.00 7 Other-Explain \$0.00 100,000 8 Document Fee 8 Denominator \$45.00 8 Other-Explain \$0.00 9 Usage **\$0.00** 9 Tire Fee \$8.75 9 Other-Explain \$0.00 10 Total Purchase Price \$22,753.52 10 Total Additions \$0.00 11 B. USAGE - NEGOTIATED \$1,426,29 12 \* Usage/Depreciation \$1,426.29 12 \* Usage/Depreciation \$1,426.29 13 13 Damage \$0.00 13 Damage \$0.00 \$0.00 14 Late charges 14 C. USAGE USING CENTS/MILE 14 Late charges \$0.00 \$0.00 15 Over-Allowance 15 Mileage 0 15 Over-Allowance \$0.00 16 Cents per mile \$0.000 16 Negative Equity \$0.00 16 Negative Equity \$0.00 17 Usage \$1,000.00 17 Incentives **\$0.00** 17 Incentives \$0.00 18 18 Other-Explain \$0.00 18 Sec. Dep. (leases) if reimbursing above \$0.00 19 19 Other-Explain \$0.00 19 Extended Service Contract \$0.00 20 D. USAGE-CALIFORNIA ONLY 20 Other-Explain \$0.00 20 Gap Insurance \$0.00 21 Other-Explain \$0.00 21 Over Mileage Penalty 21 Base price section-Used when **NOT** financed. \$0.00 22 "Actual Price Paid" (Base) **\$21.708.52** 22 Total Deductions \$2.426.29 22 Total Deductions \$1,426,29 0 23 23 Mileage 24 Usage \$0.00 24 Repurchase Subtotal \$20,327.23 24 Total Refund to Customer -\$1,426.29 OR 25 25 Loan Payoff good thru 02/14/07 \$17,462.35 25 Dir Buyout (lease) or Loan Payoff \$0.00 26 Payment/Lease-Used when financed. 26 Total Refund to Customer **\$2,864.88** 26 (GMAC=DL quote) good thru xx/xx/xx "Actual Price Paid" (Pmt/Lease) 27 Attorney's Fees \$0.00 27 Attorney's Fees \$0.00 \$0.00 \$20,327.23 28 Total Repurchase 28 Mileage 0 28 Total Repurchase -\$1,426.29 0 29 NADA (Legal Only) \$0.00 29 NADA (Legal Only) 29 Any ext service contract (CA only) \$0.00 30 Usage \$0.00 30 Estimated Auction Value \$0.00 30 Estimated Auction Value \$0.00 \$20,327.23 31 Projected Loss 31 31 Projected Loss -\$1,426.29 PURCHASE PRICE (before t/t/t) 20.881.00 TRADE ALLOWANCE 6.000.00 PURCHASE PRICE \$ 20,881.00 MSRP (FROM BARS INVOICE) 23,455.00 **PAYOFF OF TRADE** 6,134.43 INCENTIVE\* (from BARS) \$ 1,000.00 **DIFFERENCE** (2,574.00)**DIFFERENCE** (134.43)**OVERALLOWANCE** \$ if positive look for over allowance **ACTUAL PRICE** \$ 19,881.00 if negative=negative equity TRADE ALLOWANCE 6,000.00 \$ ACV OF TRADE 6.000.00 Do not include fuel fill credit \$ **Authorized Signature** DIFFERENCE Date Include GM card points ACV=actual cash value Form Rev. 04/28/2006

JAN-10-2007 05:10P FROM:

TO:18664321686

P.8

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MI 48243-1114 VEHICLE INVOICE 1AD47523450 VIN 1G1 ZT64 85 5F MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK 1ZT68 MALIBU LS MAXX 21260.00 19452.90 INVOICE 08/18/04 LX9 3.5L V6 ENGINE MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 SHIPPED 08/18/04 0.00 EXP I/T 09/03/04 0.00 T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04 VK3 FRONT LICENSE PLATE BRACKET 0.00 0.00 PRC EFF 08/18/04 YF5 50-STATE EMISSIONS N/C N/C KEYS G0851 G0851 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 WFP-F QTR OPT-1 BANK: GMAC - 061 1143.00 \* FRONT SIDE IMPACT AIR BAGS & HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20~465 \* RR AUDIO CNTRLS W/ HEADPHONES \* DRIVER SEAT 6-WAY POWER SHIP WT: 3407 \* FLOOR MATS HP: 32.9 \* REMOTE VEHICLE STARTER SYSTEM GMS: 20881.00 SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX ÷ MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 H/B 261 684.90 625.00 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55 \*\*\*\*\*\*\*\*\*

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485



CHEVROLET PONTIAC BUICK Cuttluc GMC Oldsmobile SATURN HUMMER

February 1, 2007 M K SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710 **Dealer Confirmation Letter-Straight** 

Subject: 2005 Chevrolet Malibu Maxx

Customer:

VIN: 1G1ZT64855F Ref SR:71-464124867 V-25850

Dear Dennis Jackson:

General Motors will issue a check in the amount of \$2,864.88 made payable to Once RVDC receives the completed repurchase paperwork, GM will issue a check in the amount of \$17,462.35 to GMAC. Please be sure to return the repurchase documents to General Motors RVDC immediately for completion of the repurchase. Do not wait for the final repair order. The repair order may be faxed once the repair has been completed.

Thank you for your cooperation.

Sincerely,

General Motors RVDC 2717 Schust Rd Saginaw, MI 48603

If you are in agreement with this offer, please sign and date below and return this agreement to my attention at the following fax # 866-802-6668 by Wednesday January 31, 2007. If you have any questions you may reach me at 866-802-6625866-802-6625.

M K SMITH CHEVROLET 114580 Management Agent's Signature and Title.

M K SMITH CHEVROLET 114580 Management Agent's Printed Name and Title.

Customer Claim Form							
Contact Date: 01/05/07	Start Date: 01/05/0	)7	Case Number: CHV0730539				
Have you contacted the mfr reg Have you previously filed a clai If yes, name of provider:	m on this vehicle with the	BBB or anoth	er dispute resolution provider? 🖸 YES 🔯 NO Case Number:				
Titled Owner(s) Name&A	<u>iddress</u>						
CHINO, CA Day Phone: , , Fax Number: Customer Contact Info:	·	ing Phone: il Address:	Cell Phone:				
Transmission Type: Automat	iness Both Perce lic Number of v lodel: Malibu Max :: 1G1ZT64855F MKSMITH CHEVROLI MKSMITH CHEVROLI State Farm	entage of time rehicles registe Model Year:  The Model Ye	licy Number:				
Purchase Date:09/30/05 Mileag Purchased As: ☑ New ☐ Use Is the vehicle in your possessio Lienholder's Name: ☐ ☐ ☐ ☐ ☐	ge at purchase; ed □ Demo on? yes NO 3 100 Naxa TX 395	Lease Date Leased As: Is the vehic Leasing Con	sed or right side if vehicle was leased)  : Mileage at lease:  D New D Used D Demo le in your possession?  mpany's Name:  Address:  City/St/Zip:  Phone:  mpany's Acet #:				
Customer's Desired Outcomer wants the manufacturer to help with a second of the control of the c			Gov what I have paid				
Signature of Titled Owner(s):	lution in the BBB AUTO LIN	lt program, and	Date 112 07				
Return the Form to: BBB AUT	O LINE, 4200 Wilson Blv	/d., Suite 800,	Arlington Va, 22203-1838				

1/23/2007 11:25:40 AM

PAGE

3/036

Fax Server

Customer Name:	Case Number: CHV0730539							
First Repair Attempt (any reported problem) Last Repair Attempt (last reported problem) Total Days out of Service:	Date:	0/03/05 Mileage: 231 Mileage:	<del>-</del>					
Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service			
1. Grinding, squeaking noise in the steering column	yes	MK Smith Chewolet	5127166	3677	30055			
Sandang, squadang and see seesing within	, , ,	MKSmith Charaget	otralos	16083	6day			
		Mk. Smith Cheurolet	12/2010	<u>ॐ</u> ५५४४	7days			
2. Battery did not work	no	Mk Smith M Chennelet	10, ३ । ८४	231	10 200) 10 7/69			
3. Remote starter did not work	но	MESSANChersekel	1013-les	231	idars idizios			
genatches all over car				_	(da9)			
scintches on headights	PO.	MK Smith Chevicket	i .	ì				
5 CD player inoperable	NO -	ME Smit horsen		~ 10°C	ledasy			
THE CD player was eventually vertacted by MY-smith cannot find the invacion.	,	2.	( ( ( ) ( )	7 43				

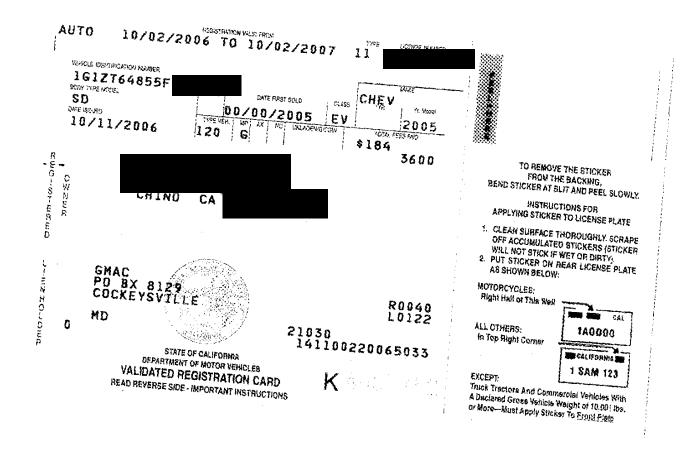
If you need additional space, please attach a separate sheet of paper following the above outline.

1/23/2007 11:25:40 AM

PAGE

4/036

Fax Server







### Case Number: 25850

**Originator Name: Henry Starling** Created Date: 01/23/2007

Vehicle Info

\* VIN: 1G1ZT64855F 23455.0 MSRP:

2005 Chevrolet Malibu M Year: Make: Model:

Vehicle

Remove shaft, position and exercise as needed. Per dv Comments \* TAC Number: 060232007

Joel Gorski locate shaft and replace. & TAC

CA

**Explanation:** 

\* Date Reviewed with \* Repurchase 01/17/2007 20400 Customer: Mileage:

\* Original **Original Purchase** 

09/30/2005 New **Purchase** Date: Condition:

Vehicle Owner(s)

\* City:

**Entity Type:** Person \* Title State: CA

\* Name(s) on Title: \* Primary Owner:

\* Address:

Chino

\* State: Code: Cell

\* Day Phone: **Evening Phone:** Phone:

E-mail: Fax Phone:

Repurchase

Customer has had multiple issues related to the steering of the vehicle. \* Reason:

Steering shaft was replaced.

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5

M0110

Vehicle Lien Holder

**UCC Codes** 

Type of \* Company Account Standard Lien 0619087 **GMAC** Secured Interest: Name:

**Contact or Attention:** 

Address:

AL City: State: **ZIP Code:** 

E-\* Day Phone: 800-200-4622 Fax: mail/Web:

\* ZIP

**Originial Selling Dealer** 

\* Dealer Number: 114580 Dealer Name: M K SMITH CHEVROLET Region: District: 10 1453

**\* Phone:** (909) 628-8961 **Fax:** (909) 628-6637

\* Contact Name: Dennis Jackson \* Contact Title: Gen. Mgr E-mail:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

\* Contact Name: \* Contact Title:

Vehicle Location: [Same as Selling Dealer]

**Transaction Details:** 

Siebel Request #: 71-464124867 \* Disposition: Unselected Auction

\* Transaction Source: ADR BBB Mediated

Replacement VIN:

MSRP: 0.0

Repurchase

\* Processing Instructions: Per normal process

Disposition

\* Disposition Instructions: Per normal process

**Transaction Details** 

Group	Responsible	Formula	Additional Explanation	Value
Usage	Use Lemon Law	8609/120000*19881	Usage per Lemon Law	1426.29
Sales Tax	GM	NA	Sales Tax	1621.77
State/Gov Fees	GM	197+45+8.75	Fees	250.75
After Market Item (s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	6134.43-6000.00	Negative Equity	134.43
Over Allowance Amount	Customer	NA	Over Allowance	0

Print Close