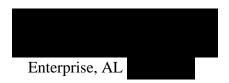
INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 3, 2010



Service Request: 71-465280848

Customer Relationship Specialist: Jason Jackson

Dear

We sincerely regret that you experienced a concern with your 2005 Chevrolet Malibu, which resulted in an unexpected repair expense to you.

We value you as a Chevrolet owner and your satisfaction with our products is a high priority. As we discussed over the phone, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$368.72. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

We look forward to keeping you in our Chevrolet family. If you have any future questions, please feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530



CHECK NO.

50-937 213

6,500.00

,500.00

DATE 04/02/07

********6,500: **DOLLARS**

[™] BEAUMONT TX

North American Operations General Motors Corporation Disbursement Account

SIGNATURE,

\$55X

00 CENTS

The Chase Manhattan Bank, N.A. Syracuse, New York

AUDIT

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO CHECK NO. BB 000000084 PAYMENT DATE VENDOR NAME 04/02/07 REGISTER NO. DESCRIPTION INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 00.0000 6,500.00 6,500.00 1G1ZT54835F ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3

TOTAL

6,500.00

.00

PITNEY BOWES

02 1P \$001.350

0004537864 JAN 16 2007

MAILED FROM ZIP CODE 30345

Alex Simanovsky & Associates, LLC 2300 Henderson Mill Rd. Suite 300 Atlanta, GA 30345

JAN 23 2007

General Motors Corporation c/o MSX Int'l, ATTN: BRC LEGAL 1919 Concept Drive Warren, MI 48091

ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

DAVE LILLEY, ESQ., OF COUNSEL LICENSED IN TEXAS

1912 LOOP 11 WICHITA FALLS, TX 76306 (940) 761-5900 FACSIMILE: (940) 855-4900

January 16, 2007

General Motors Corporation c/o MSX Int'l, ATTN: BRC LEGAL 1919 Concept Drive Warren, MI 48091

RE: v. General Motors Corporation

NOTICE OF CONSUMER WARRANTY LAW VIOLATION

Our Client:

Vehicle:

2005 Chevrolet Malibu

VIN:

1G1ZT54835F

Date of purchase:

08/27/2004

Our File No.:

TX07-10105

To Whom It May Concern:

Please be advised that this office represents the above-named individual regarding claims pursuant to the federal Magnuson-Moss Warranty Act and the Uniform Commercial Code ("U.C.C.") with regard to the above-listed vehicle. Please direct all future contacts and correspondence to the office listed above.

There were numerous non-conformities with my client's automobile for which relief is sought, and numerous attempts to repair the vehicle have been unsuccessful. There were also numerous violations of both federal and state law in connection with the delivery and/or repair of the aforementioned vehicle. The primary non-conformities and violations include, but are not limited to:

- 1. Engine;
- 2. Engine Hesitation;
- 3. Rough Idle;
- 4. Driveability;
- 5. Ignition;
- 6. Electrical;
- 7. Steering;

- 8. Exterior/Interior Trim;
- 9. A/C System;
- 10. Vehicle Noise.

The non-conformities listed above constitute a substantial impairment of the use, value and safety of the subject vehicle. Because of the inordinate amount of repairs my client has justifiably lost confidence in the vehicle.

My client's repair history clearly shows there was a breach of the written warranty and/or implied warranties of merchantability and fitness for a particular purpose, see U.C.C. §§ 2-314 and 2-315, based upon the generally accepted rule that an unsuccessful effort to remedy defects found to exist renders the warrantor liable; the buyer is not bound to allow him the opportunity or permit him to tinker with the article indefinitely in the hope that it may ultimately be made to comply with the warranty.

Therefore, you are hereby notified that my client is revoking acceptance of the vehicle, pursuant to the provisions of U.C.C. § 2-608. Our client has directed us to demand the return of all funds paid towards this vehicle, the cancellation of the contracts, and compensation for all damages and attorneys' fees.

Please be advised that under U.C.C. § 2-711(3) my client has a security interest in the car for return of the total purchase price, plus expenses in handling and inspecting the car. Until you pay this amount, my client will hold the car and use it to the extent necessary to preserve it, to protect its security interest, and to minimize your damages. Moreover, my client demands return of the purchase price before substitute goods can be acquired. In addition, any attempt by you or your agents to repossess the car will be wrongful and will subject you to liability for conversion and for wrongful repossession under U.C.C. §§ 9-503 and 9-507 as well as other applicable Consumer Fraud remedies.

If the seller [or, if applicable the assignee, or any creditor subject to the FTC Holder Rule] has filed a financing statement covering the goods, we demand, pursuant to U.C.C. § 9-404, that you file a termination statement within ten days to terminate your security interest and forward a copy to this office. Since my client has revoked acceptance, there is no outstanding secured obligation. If you do not file a termination statement within ten days and cooperate in removing the lien, you will be liable under U.C.C. § 9-404(1) in the amount of \$100.00 plus any loss caused my client by your failure.

HAVING BEEN FORMALLY NOTIFIED OF OUR REPRESENTATION, YOU ARE INSTRUCTED NOT TO CONTACT OUR CLIENT UNDER ANY CIRCUMSTANCES. DIRECT ALL INQUIRIES TO THIS OFFICE. IF YOU FAIL TO ACT IN CONFORMITY WITH THIS DIRECTIVE, INJUNCTIVE RELIEF WILL BE SOUGHT AGAINST YOU. IN ADDITION, YOU ARE HEREBY NOTIFIED OF OUR ATTORNEYS' LIEN.

To avoid any further litigation, my client merely requests a refund for the defective product and will waive any incidental and consequential damages at this point. Our attorneys' fees are minimal at this stage and we would prefer to resolve this matter without the need for any more needless effort and expense spent on our part and on the

part of your attorneys. Time, money and effort would be saved by both sides with a quick resolution of this claim.

Accordingly, if you wish to resolve this matter amicably, please feel free to contact my office within fourteen (14) days. If the matter has not been resolved within that time, a complaint will be filed.

Sincerely,

Dave Lilley, Esq.

Attorney at Law

CC:







DEC-19-2006 12:12	SCRIPT CARE	ic /	Go	P.01/21 Odwrench
3855 Eastex Fre	C CHEVRO eway • Besumont, Texas 77706 • (409) 892-5050 (409) 735-6140	www.classiccbevroletbmt.	com COP	Service 7
CUSTOMER NO. 71656 BEAUMONT, TX	RONALD ROBINSON VEAR/MAKE/MODEL 05/CHEVROLET/MALIB VEHICLE (A.NO. 1 G 1 Z T 5 4 8 3	WILEAGE 41,071	INVOICE DATE 06/29/06 COLOR BROWN/ DELIVERY DATE 08/27/04 GELLAND DEALER NO. R.O. DATE 06/28/06	TINVOICE NO. CVCS 3468.16 STOCK HO. DELIVERY MILES PRODUCTION DATE
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PARTS OTY FP NUMBER DES JOB # 2 1 25010792 OIL G.O.G. & SUPPLIES JOB # 2 5.0 LUBE SPECIAL COMMENTS NOTE: GOODWILL REPAIR FOR CUSTOMER SATISFACT	CREPTION STATE OF STA	OTAL PARTS 0.00	erty Code 1 AM THE PERSON O BEHALF OF THE PERS TO PAY FOR THE RI VEHICLE SUBJECT TO MENT. I UNDERSTAND SUBJECT TO REPOS DANCE WITH § 9.503, T merce Code, IF PAYME THE MOTOR VEHICLE	O § 70,001. Texas Proportion of the Repair Agree That the Vehicle is session in accordances and community of the Repair of by a check, mone card transaction is
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PAGE 1 OF 1 CUSTOMER COR	DA Í ENI	O OF INVOICE] 10:15am	my complete under work performed b All bills due :	e, with my signature, danding of the repeir y Classic Chevrolet, and payable in son County, Texas

CHEVROLE.

SCRIPT CARE



3855 Eastax Freeway • Beaumont, Taxas 77706 • www.classicchevrolethmucchii (409) 892-5050 (409) 735-6146 Mid County



CO THE

GUSTOVER NO. JAMES WEST 71656 10/11/06 1636 ĬČŸĊŠ35219I LICENSE NO STOCK NO. BROWN/ 47.606 ELIVERY MILES 08/27/04 05/CHEVROLET/MALIBU/LS SON BEAUMONT, TX ELLING DEALER NO. PRODUCTION DATE VEHICLE IO. NO. 2 T 5 4 8 3 5 F 10/05/06 TECH(5):1406 J# 1 01CVZ *LUBE OIL FILTER 10.00 PLEASE CHECK ALL FLUID LEVELS AND TIRE PRESSURES. ALSO ADVISE OF ANY NEEDED SERVICES. 011 & Filter Change W/ Lube 3.5L 04/06 Warranty disclaimer as is. The only warranties applying to this part(s) are those which may be offered by the PARTS QTY ... FP-NUMBER DESCRIPTION UNIT PRICE. manufacturer. The selling dealer, Classic Chevrolet, JOB # 1 1 25010792 FILTER 1,836 hereby expressly discisions all warranties, elitier express JOB # 1 TOTAL PARTS 5.20 or implied, including warranties of merchantability or fitrases for a particular purpose, and neither assumes nor JOB # 1 TOTAL LABOR & PARTS 15.20 authorities any person to assume for it any tiebility in connection with the sale of this part(s) and/or services. J# 2 25CVZ *STEERING WARRANTY TECH(\$):1540 Buyer shall not be entitled to recover from the selling C/S THERE IS A KNOCKING NOISE WHEN TURNING.
TEST DROVE TRACED TO STEERING GEAR
REPLACED STEERING GEAR & RESET TOE:
NOTE: GOODWILL GESTURE FOR CUSTOMER SATISFACTION dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages. LABOR GUARANTEE 90 DAYS PARTS OTY FP NUMBER DESCRIPTION UNIT PRICEJOB # 2 1 15858368 GEAR 6.508 WARRANTY OR 4000 MILES WHICHEVER 🕜 JOB # 12 TOTAL PARTS 0.00 COMES FIRST. NOTICE PURSUANT TO \$ 70,001, Texas Prop-1 JOB # 2 TOTAL LABOR & PARTS 0.00 *ORIVEABILITY TECHCIC
C/S VEH DOES NOT START THE FIRST TIME SOMETIMES.
PERFORMED DIAGNOSIS -- PCM FAILURE enty Code J# 3 34CV7 TECH(S):1558 WARRANTY I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR REPLACED POM VEHICLE SUBJECT TO THE REPAIR AGREE-PARTS.....QTY...FP.NUMBER......DESCRIPTION.....UNIT PRICE-JOB # 3 1 12591279 DOWN 2 478 MENT, I UNDERSTAND THAT THE VEHICLE IS 12591279 WARRANTY SUBJECT TO REPOSSESSION IN ACCOR-PCH 3.670 0.00 DANCE WITH § 9.503, Texas Business and Com-JOB # 3 TOTAL PARTS merce Code, IF PAYMENT FOR THE REPAIR OF JOB # 3 TOTAL LABOR & PARTS 0,00 THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS SUBLET....PO#-...VEND INV#-INV.DATE-DESCRIPTION-....JOB # 2 48216 10/11/06 RENTAL STOPPED, DISHONORED BECAUSE OF INSUF-HARRANTY FICIENT FUNDS, NO FUNDS, OR BECAUSE TOTAL - SUBLET 0.00 THE MAKER OR DRAWER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN 0 1.950 /UNIT CLOSED, TOTAL - GOG 7.80 MISC-----CODE------DESCRIPTION------CONTROL NO------SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE SS ENVIR FEES/SHOP SUPPLIES
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CHEVROLL

E2OF2

CUSTOMER COPY

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Goodwren Service

GHEVROLET

3856 Eastex Freeway • Beaumont, Texas 77706 • www.classicchevrolethmt.com
(409) 882-6060 [409] 735-5148 Mid County

CCOP

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[END OF INVOICE] 03:37pm





Goodwrench Service

3855 Eastex Freeway • Beaumont, Texas 77706 • www.classicchevroletb.mt.com (409) 892-6050 (409) 736-5146 Mid County

ECOP!

CUSTOMER NO.	ADVISOR		TAG	INVOICE DATE	INVOICE NO.
71656	BRIAN L KIN		EAGE	04/18/06	CVCS342856
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1					rstanding of the repair by Classic Chevrolet.
				All bills due	and payable in
		· · · · · · · · · · · · · · · · · · ·			rson County, Texas
PAGE 1 OF 1 CUSTOME	R COPY	(END OF INVO	CE] 02:33pm	×====	

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3855 Eastex Freeway • Beaumont, Texas 77706 • www.classicchevroletomt.com (409) 892-5050 (409) 735-5146 Mid County

bmt.com

диетомея No. 71656	BRÎÂN L KI	NDWALL	1627 TAG	1256	"08/01/05	CVC5329377
		LICENSÉ NO.	MILEAGE		BROWN/	STOCK NO.
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RECALIBRATED PCM.		*	` -	٠,	hereby expressly disclaim	is all warranties, ellinar express anties of merchantability or fin
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Customer signature					my complete unde work performed	ige, with my signature, ratending of the repair by Classic Chevrolet, and payable in
	<u> </u>			· · · · ·	Beaumont, Jeffe	reon County, Texas
PAGE 1 OF 1 CUSTOMER COPY		END O	PINYDICE] 02:25pm	х	<u> </u>







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EGOP"

71656	BRIAN L KINDWALL	1627 TAG NO		\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	CVCS332309
	LICENSE NO.	MILEAGE	22,838	COLOR BROWN/	втоск но,
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LABOR & PARTS *LIGHT ENG & COULTEG	STATE OF TECHNOL 1516		412.70		
CUST STATES LEAKING FLUID OUT LEF LIGHT COMES ON	FRONT AND LOW COOLANT				
LOMER LEFT BOTTOM OF RADIATOR & F. REPLACED RADIATOR & FAN ASSEMBLY.	IN BUSTED.				. The only warranties applying which may be offered by the
RECHARGED A/C SYSTEM. REPLACED CO	INECTOR FOR HOOD ADJAR		· / ,	manufacturer. The selfe	no dealer. Classic Chevrole
LIGHT.				or implied, including wan	ns all warranties, either express anties of merchantability or fit
PARTS QTY FP - NUMBER DESCR JOB # 1 1 88987973 CONNE	CTOR 2.383	INIT PRICE- 40.48	40.48	authorizes any person ti	ose, and neither assumes no a assume for it any lizbility i
308 # 1 1 52477087 SEAL	NT 8.800 9.222	18.79 6.65	37.58 6.65	connection with the sale	of this part(s) and/or services ed to recover from the selfin
JOB # 1 1 2724966 SEAL JOB # 1 1 52494386 RADIA	KIT 9.222 TOR 1.219	6.65 261.76	6.65 261.76	dealer any consequential	damages, damages to prope se, loss of time, loss of profi
JOB # 1 1 15254643 FAN 1 JOB # 1 1 FRECH FRECH		254.74 24.95	254,74 24,95	or income, or any other i	
	# 1 TO	TAL PARTS	632.81	LABOR GUAR	ANTEE 90 DAYS
	JOB # 1 TOTAL LABO	R & PARTS	1045.51	OR 4000 MIL	ES WHICHEVER
SUBLET PO# VEND INV# INV. DATE DESCR	IPT ON			COMES FIRST	
JOB # 1 42431 0513241 10211/05 AFECK	CA THE TOTAL	SUBLET	106.25 106.25	NOTICE PURSUANT ' erty Code	TO § 70.001, Texas Prop
G.O.G. & SUPPLIES				I AM THE PERSON	OR AGENT ACTING OF
JUB # 1 FREIGHT (PARTS)	TOTA	1L - 606	8.47 8.47	BEHALF OF THE PER	son, who is obligated Repair of the motor
MISC·····CODE······DESCRIPTION·····	CONTROL I		2. (,	VEHICLE SUBJECT	to the repair agree Id that the vehicle !
JOB # A SS ENVIR FEES/SHOP SUPPLIES	•	AL · MISC	24.88	SUBJECT TO REPO	DSSESSION IN ACCOR
MANUELTE		. HI30	24,00	merce Code, IF PAYM	, Texas Business and Corr ENT FOR THE REPAIR O
COMMENTS		••	ļ		E BY A CHECK, MONE T'CARD TRANSACTION (
TOTALS	*******			STOPPED, DISHONO	RED BECAUSE OF INSUF D FUNDS, OR BECAUSI
[] CASH [] CHK #[] [] CC [] AMX [] DI	S [] A/R CHG TOTAL	LABOR	412.70	THE MAKER OR DRA	AWER HAS NO ACCOUNT
[] CASH [] CHK #[] [] CC [] AMX [] DI PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE: LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOME	LIMITED TOTAL R PAY REPAIRS TOTAL	PARTS SUBLET	632.81 106.25	OR THE CREDIT CA	PON WHICH IT IS DRAW! RD ACCOUNT HAS BEE!
	TOTAL	G.O.G MISC CHG.	8.47 24.88	CLOSED.	
	TOTAL	MISC DISC	0.00	SIGNATURE OF P	ERSON RESPONSIBL
	TOTAL	,	54.26	OR AGENT FOR F	PERSON RESPONSIBL
	TOTAL	MYUICE \$	1239.37	x	
CUSTOMER SIGNATURE			1. 1		77877 a deptate
				I hereby acknowle	dge, with my signature,
		*			rstanding of the repair by Classic Chevrolet.
		•		All bills due	end payable in
PAGE 1 OF 1 CUSTOMER COPY	T EM	DE INVOICE 16	1.20	^	







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COM COMP 7

71656	ADVISOR BRIAN L	KINDWALL	1.627		04/07/06	CVCS342276
		LICENSE NO.	MILEAGE	35,296	BROWN/	STOCK NO.
BEAUMONT, TX		DEL ROLET/MALIBU	LS SDN		08/27/04	DELIVERY MILES
androni ; in	1 G 1 Z	T 5 4 8 3			sēling dēālēr no.	PRODUCTION DATE
		 	P. O. NO.		04/07/06	
	COMMENTS		····			
LABOR & PARTS: J# 1 35CVZ *ELECTRICAL CUSTOMER STATES DOME LAMP SWITCH 8 NOT TURN DOME LAMP ON;;;;SOP IN;;; REPLACED OVERHEAD DOME LAMP ASSEMB	:	H(S):1506 XOSE AN DWILL	****	WARRANTY	Warranty disclaimer as is	The only warranties applying
PARTSQTYFP-NUMBERDESCRI JOB # 1 1 22691338 BEZEL JOB # 1 1 22724305 HOUSIN		UN]		WARRANTY WARRANTY 0.00	manufacturer. The sellin hereby expressly disclaims or implied, including warra ness for a particular purp	which may be offered by the g dealer, Classic Chevrolet, a all warranties, either express unties of merchantability or fit- usa, and neither assumes nor
	J08 £	1 TOTAL LABOR	& PARTS	0.00	connection with the sale of	assume for it any Hability in If this part(a) and/or services. It to recover from the salling
J# 2 50CVZ MISC CUSTOMER STATES IGNITION KEY HARD HARD TO TURN SOMETIMES ROTATED. REMOVED & REINSTALLED IGN	TO SET IN SC ITION CYLIND	DER.		WARRANTY	dealer any consequential of	lamages, damages to proper- e, lose of time, loss of profit.
ROTATED CYLINDER 25 TIMES - WORKEN	g properly /	AT THIS TIME.	T POICE			ANTEE 90 DAYS
	4,1,	JOB # 2 1017	L PARIS		COMES FIRST.	
	J08 (. 2 Total labor	& PARTS	0.00	NOTICE PURSUANT T erty Code	O § 70.001, Texas Prop-
SUBLETPO#VEND INV#.INV.DATE:DESCRI JOB # 1 45186 04/07/06 RENTAL	PTION	TOTAL	SUBLET	WARRANTY 0.00	BEHALF OF THE PERS TO PAY FOR THE F	OR AGENT ACTING ON SON, WHO IS OBLIGATED IEPAIR OF THE MOTOR O THE REPAIR AGREE-
[] CASH [] CHK #[] [] CC [] AMX [] DIS PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE L LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER		S TOTAL LA TOTAL PA S. TOTAL SI TOTAL B. TOTAL MI	ABOR ARTS JBLET JD.G JSC CHG. JSC DISC AX	00.0 00.0 00.0 00.0	MENT, I UNDERSTANI SUBJECT TO REPO DANCE WITH § 9.503, Merce Code, IF PAYMI THE MOTOR VEHICLI ORDER, OR A CREDII STOPPED, DISHONOR FICIENT FUNDS, NO	THAT THE VEHICLE IS SSESSION IN ACCOR- TEXES BUSINESS AND COM- ENT FOR THE REPAIR OF BY A CHECK, MONEY CARD TRANSACTION IS ED BECAUSE OF INSUF- FUNDS, OR BECAUSE
CUSTOMER SIGNATURE		TOTAL I	NVOICE \$	0.00	OR THE ACCOUNT UP	WER HAS NO ACCOUNT YON WHICH IT IS DRAWN ID ACCOUNT HAS BEEN
		v			SIGNATURE OF PE OR AGENT FOR PE	erson responsible
				:	x	
					my complete under work performed t All bills due	ge, with my signature, retanding of the repair ny Classic Chevrolet. and payable in reon County, Texas
CUSTOMER COPY		I END (OF INVOICE]	02:34pm	×	· · · · · · · · · · · · · · · · · · ·



THE PARTY STATES INDICATE THE PROPERTY OF THE PARTY OF TH



CHEVROLET Goodwrend Service

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oletamr.com; 100 pr. 7

СUВТОМЕЯ NO. 71656	BRIAN L KINDWALL	1627 TAG NO.	03/09/06	CVCS340411
	DETAUL F ETHEMATE	MILETGE	COVER	STOCK NO.
	YEAR/MAKE/WOOEL	33,031	BROWN/	DELIVERY MILES
BEAUMONT, TX	05/CHEVROLET/MALIBU	/LS SDN	08/27/04	DETACHA MICER
BEAUMONI, IA	VEHICLE I.O. NO. 1 G 1 Z T 5 4 8 3	5 F	SELLING DEALER NO.	PRODUCTION DATE
	101213403	P.Q.NG.	03/07/06	
0	COMMENTS	<u></u>	03/07/06	
	Light Hard Control of the Control of			
LABOR & PARTS J# 1 35CVZ **ELECTRICAL CUSTOMER STATES DOME LIGHT SWITT CATCHES WHEN MOVES::::SOP IN:::	TECH(S):1506 CH BY LAMP IS LOOSE AND HISTORY ATTACHED	WARRANT!Y		
REORDERED PARTS				.The only warrantles applying which may be offered by the
PARTSDTYFP.NUMBERDES	CRIPTIONUN	IT PRICE-	manufacturer. The sellin	o dealer, Classic Chevrolet,
.ing # i 0 22724312 HOU	3.02B SING 11.927	WARRANTY WARRANTY	or implied, including warn	s all warranties, either popress enties of merchantability or fit-
PART ON SPECIAL ORDER ** QUANTITY 1 IS SPECIA	ORDERED **		ness for a particular purp	ose, and neither assumes nor assume for it any liability in
Quantitie 1 13 decom	J08 # 1 TOT/	AL PARTS 0.00	connection with the sale of	if this part(s) and/or services.
	JOB # 1 TOTAL LABOR	& PARTS 0.00	Buyer shall not be entitle I dealer any consequential	d to recover from the selling damages, damages to proper-
J# 2 25CVZ *STEERING		WARRANTY	ty, damages for loss of us or income, or any other in	se, loss of time, loss of profit.
CUSTOMER STATES GETTING KNOCKIN	S NOISE WHEN TURNING			
HISTORY ATTACHED INSPECTED AND FOUND STEERING SH	AFT NOISY.			ANTEE 90 DAYS
ORDERED LUBE KIT FOR STEERING S	HAFT.			es whichever
PARTS QTY FP - NUMBER DES		IT PRICE-	COMES FIRST	
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** QUANTITY 1 IS SPECIA	L ORDERED ** JOB # 2 TOTA	AL PARTS 0.00	I AM THE PERSON	OR AGENT ACTING ON
				son, who is obligated Repair of the motor
4	JOB # 2 YOTAL LABOR	& PARTS 0.00	l	O THE REPAIR AGREE-
J# 3 13CVZ *LEAKS, SQEAKS, RATTLE. CUSTOMER STATES WHEN BACKING UP UNABLE TO DUPLICATE ANY ABNORNA	MAKING A ROCARING NOISE L NOISE ON THIS VISIT.	WARRANTY	SUBJECT TO REPO	D THAT THE VEHICLE IS DSSESSION IN ACCOR- Texas Business and Com-
 PartsOtyfp-NumberDes		IT PRICE.		ent for the Repair of E by a check, money
TERM ST. MIT IT HOUSENSTONE	JOB # 3 TOT	AL PARTS 0.00	ORDER, OR A CREDI	CARD TRANSACTION IS
`	JOB # 3 TOTAL LABOR		STOPPED, DISHONOR	RED BECAUSE OF INSUF FUNDS, OR BECAUSE
J# 4 35CVZ02 ELECTRICAL	TECH(S):1506	WARRANTY	THE MAKER OR DRA	WER HAS NO ACCOUNT
CUSTONER STATES CD PLAYER HAS C	D IN IT AND WON'T EJECT OR P	***************************************		Pon which it is drawn RD account has been
PLAY INSPECTED AND FOUND OD PLAYER I	S INOPERATIVE.		CLOSED.	
ORDERED RADIO.	·		ÉICNATHDE OF D	neau besauciois
PARTSQTYFP-NUMBERDES	CRIPTIONUN	IT PRICE-		ERSON RESPONSIBLE ERSON RESPONSIBLE
	JOB # 4 TOT		x	
	JOB # 4 TOTAL LABOR	A PARTS 0.00		
J# 5 DICVZ *LUBE OIL FILTER	TECH(S):1506	10.00		····
PLEASE CHECK ALL FLUID LEVELS A ADVISE OF ANY NEEDED SERVICES.	IND TIME PRESSURES, ALSO			ige, with my signature,
Oil & Filter Change W/ Lube 3.5	il. 04/06		work performed t All bills due	rstanding of the repair by Classic Chevrolet. and payable in traon County, Texas
ORDERED RADIO. PARTSQTYFP-NUMBERDES #LUBE OIL FILTER PLEASE CHECK ALL FLUID LEVELS A ADVISE OF ANY NEEDED SERVICES. Oil & Filter Change W/ Lube 3.5	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		
PAGE 1 OF 2 CUSTOMER CO	PY (CONTINUED C	N NEXT PAGE 05:27pm	[×	







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EGOP"

CUSTOMER NO.	71656		BRIAN L KI	NDWALL 1627	2.	03/09/06	CVC\$340411
			_	LICENSE NO. MILEAGE	33.031	BROWN/	STOCK NO.
			YEAR / MAKE / MODEL	CT/MALTRU/LE EDN		08/27/04	DELIVERY MILES
BEAUMOI	NT, TX		VEHICLE I.D. NO.	ET/MALIBU/LS SDN		BEILING DEALER NO.	PRODUCTION DATE
			IGIZT	5 4 8 3 5 F		H. O. DATE	
-		CHICAGO CO. A. C.	COMMENTS			03/07/06	
							
PARTS• 108 # 5	OTY FP - NUMBER - 2501079	DESCRI 2 OIL FI	LTR 1.836	JOB # 5 TOTAL PARTS	5.20 5.20		
			JOB # 5	TOTAL LABOR & PARTS	15.20	Warranty disclaimer as is	. The only warranties applying which may be offered by the
UBLET 108 # 1	PO#VEND 44275 38132	INV#-1NV.DATE-DESCR 03/09/06 RENTAI	IPTION	TOTAL - SUBLET	WARRANTY 0.00	manufacturer. The selling thereby expressly discipling	ng dealer, Cleasic Chevrolet as all warranties, either express anties of merchantability or fit
	IIDDI TEC				•	ness for a particular purp	osa, and naither assumes no assume for it any liability is
		AL @		TOTAL · GOG		connection with the sale Buyer shall not be entitle	of this part(s) and/or sarvices ad to recover from the sellin damages, demages to proper
ISC OB # A OB # 5 OB # 5	SS FNVIR	IPTIONFEES/SHOP SUPPLIES CE ADVERTISING ADVERTISING		CONTROL NO	-2.50	ty, damages for loss of u or income, or any other li	se, loss of time, loss of profit acidental demages.
	PA PARTS	ADVERTISING	•	TOTAL • MISC	-2.50 -3.78		ANTEE 90 DAYS ES WHICHEVER
OTALS				\	40.00		TO § 70.001, Texas Prop
ARTS DESI	GNATED WITH AN AS] CC [] AMX [] DI: TERIK (*) INDICATE APPLIES FOR CUSTOME	LIMITED	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	5.20 0.00 7.80 1.22 -5.00	ety Code 1 AM THE PERSON BEHALF OF THE PER TO PAY FOR THE F	OR AGENT ACTING OF SON, WHO IS OBLIGATE REPAIR OF THE MOTO TO THE REPAIR AGREE
					1.17	MENT. I UNDERSTAN	d that the vehicle ()S9ES8ION IN ACCOR
ÇUS	STOMER SIGNATURE			TOTAL INVOICE \$	20.39	DANCE WITH § 9.503, merce Code, if PAYM THE MOTOR VEHICL ORDER, OR A CREDIT STOPPED, DISHONON FICIENT FUNDS, NO THE MAKER OR OR THE ACCOUNT UOR THE CREDIT CAR	Texas Business and Content for the Repair of Ent for the Repair of Ent Acheck, Mone team of team of the Repair of the Ent
						CLOSED. SIGNATURE OF P OR AGENT FOR F	erson responsibl erson responsibl
				he with		x	
				he cht		my complete unde Work performed All bills due	dge, with my signatur pretanding of the rapa by Classic Chevrolat. and payable in erson County, Texas
PAGE 2 OF 2	2	CUSTOMER CORY		[END OF INVOICE)	05-27pm	x	

SCRIPT CARE





CHEVRULET

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ECOP!

BRIAN L KINDWALL 18,940 BROW/ CSCHEWOLET/MALEBU/LS SON CSCHEWOLET/M								
SEALMONT, TX OSCINERY ROLLET / MALTBU/LS SON OSCINERY ROLLET / M	ISTOMER NO.	71656	BRIAN L	KINDWALL	1627		08/22/05	₩ ₩₩₩₩
DESCRIPTION AND A TOTAL PARTS D. D. OO CONTINUE STATES AND A TOTAL PARTS D. D. OO CONTINUE STATES AND A TOTAL PARTS D. D. OO CONTINUE STATES AND A TOTAL PARTS D. D. OO CONTINUE STATES AND A TOTAL PARTS D. D. OO CONTINUE STATES AND A TOTAL PARTS D. D. OO CONTINUE STATES AND				LICENSE NO.	MILE	18,940	BROWN/	STOCK HO.
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CONTINUE THE STATES WASHING STATES W			161	215483	3 F		C.DATE	
DOUR IS CORNIES DE BY NIXOD :::SOP IN:: OUTO-FP HUNGER DESCRIPTION OUTSIDE OF SCORN SET INTELLIBENCE OF SCORN SET INTELLI	gar Hil		7 22.46.4189				08/22/05	
THE SECOND CONTROL BY STATES AND AND AND AND STATES AND			CLMBEATS			<u>,,</u>		
DOOR 15 CONTINO BY BY MINDOW: SOP THE: REPLACED LETT REAR OUTER DOOR SEAL RTS. QTY -FP -NUMBER - DESCRIPTION - UNIT PRICE BY 1 1 15263161 SEALING 5 10.774 JOB # 1 TOTAL PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 JOB # 1 TOTAL LABOR & PARTS - 0.00 LOSTOMER STATES CAPS FOR AC LINES CAME OFF: ::SOP, 1%: :: CAS HISSING INTO LINE CAPS RTS - OTV - FP - NUMBER - DESCRIPTION - UNIT PRICE - WARRANTY COSTOMER STATES, PASS SIDE VISION CAMERAGE REAR CAPAGE REAR AND ADDITIONS OF THE REPAYS AND ADDITIONS OF TH	ABOR & PART	EAL TRINGS MINERS	BESSISSEE	KANESTE STORY	248946316	WARRING		
REPLACED LEFT REAR QUTER DOOR SEAL TITS - QTY - FP - NUMBER - DESCRIPTION - DOB # 1 TOTAL LABOR & PARTS - D.		DOOR IS COMING UP BY WINDOW ::::S	OP IN:::	SECOND LEFT				
RTS 1 15263161 SEALING 5 10.774 JDB # 1 TOTAL PARTS 0.00 or impleit, including warranties of ineximatibing to the with persons distributed as warranties of ineximatibing to the with persons distributed as warranties of ineximatibing to the with persons distributed as warranties of ineximatibing to the with persons of a bit to the persons and of the warranties of ineximatibing to the with the persons of the warranties of the warranties of the persons and of the warranties of t		REPLACED LEFT REAR OUTER DOOR SEA				• ;		
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INSTALLED FOR LIFE-CODS INSTALLED FOR LIFE-CO		CAPS MISSING SECTION	CAME OFF	:::SOP IN:::			dealer any consequential	damages, damages to prope
JOB # 2 TOTAL PARTS JOB # 2 TOTAL PARTS JOB # 2 TOTAL PARTS JOB # 3 TOTAL PARTS JOB # 4 TOTAL PARTS JOB PART OF THE PERSON PARTS JOB P		INSTALLED A/C LINE CAPS	AND THE STREET					
JOB # 2 TOTAL PARTS D. 0.0 ON 4000 MILES WHICHEVE COMES FIRST. JOB # 2 TOTAL PARTS D. 0.00 COMES FIRST. NOTICE PURSUANT TO § 70.001, Taxas Proceeding to the person, who is oblight of the person of agent acting of the person of the person, who is oblight of the person of the person, who is oblight of the person of the pe		TY FP - NUMBER 2 DESCR 2 10248620 CAP 8	SEA 9 177	UN	IT PRICE-	WARRANTY	LABOR GUAR	ANTEE 90 DAY
ACTION OF PURPLIANT TO § 70.001, Texas Provided Behavior of the Person or Agent Acting of the Action of Ordered Parts of the Person or Agent Acting of the Action of Parts of the Person or Agent Acting of the Action of Parts of the Person or Agent Acting of the Action of Parts of the Person or Agent Acting of the Action of Parts of the Person or Agent Acting of Parts of Parts and Acting or Agent Parts of P		A Company of the Comp	Harmer etc.	JOB # 2 TOT	AL PARTS	0.00		
THE STATES ASS SELV VISOR VISO	, 		3 (308	2 TOTAL LABOR	& PARTS	0.00		*
ORDERED PARTS ARTS - QTY - FP NAMEER - DESCRIPTION - UNIT PRICE - BEHALF OF THE PERSON, WHO IS OBLIGATION OF A GRANT ACTING OF THE PERSON, WHO IS OBLIGATION OF A GRANT ACTING OF THE PERSON, WHO IS OBLIGATION OF THE PERSON OF	# 3.17CVZ	UNTERIOR IDINGS STUTE				WARRANTY		O § 70.001, lexas Prop
ATS OTY FP NUMBER DESCRIPTION UNIT PRICE WARRANTY PART ON SPECIAL ORDER DESCRIPTION UNIT PRICE SUBJECT TO THE REPAIR OF THE MOTIVE SUBJECT TO THE REPAIR OR THE REPAIR AGE MENT, UNDERSTAND THAT THE VEHICLE SUBJECT TO THE REPAIR AGE MENT, UNDERSTAND THAT THE VEHICLE SUBJECT TO THE REPAIR AGE MENT, UNDERSTAND THAT THE VEHICLE SUBJECT TO REPOSSESSION IN ACCOUNT OF THE MOTIVE SHAPE SUBJECT TO REPOSSESSION IN ACCOUNT OF THE MOTIVE SHAPE SUBJECT TO THE REPAIR OF THE REPAIR OF THE REPAIR OF THE REPAIR OF THE REPAIR MENT, UNDERSTAND THAT THE VEHICLE SUBJECT TO THE REPAIR OF THE		ORDERED PARTES PASS SIDE VISUR OF	BAFIELDOK MI	KRUN CAMBRUM				
PART ON SPECIAL ORDER ## QUANTITY 1 IS SPECIAL ORDERED ** JOB # 3 TOTAL PARTS 0.00 JOB # 3 TOTAL LABOR & PARTS 0.00 ACC WITH § 9.503, Taxas Business and Comerce Code, IF PAYMENT FOR THE REPAIR ## 4.34CVZ ***PORIVEABILITY***********************************					IT PRICE-		TO PAY FOR THE F	EPAIR OF THE MOTO
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PAGE 2 OF 2	CUSTOMER COPY		(END	OF INVOICE]	03:67pm	X	

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S855 Eastex Freeway • Beaumont, Texas 77706 • www.classicchevroletbrif.com (409) 892-5050 (409) 735-6146 Mid County

hevroletbrit.com

BEAUMONT, TX COENSE NO. MILEAGE 34,154 BROWN BTOCK NO.								
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OR PLAY SOP IN Work performed by Classic Chevrolet. All bills due and payable in Beaumont, Jefferson County, Texas	J# 5+35CVZ04					WARRANTY		• •
Beaumont, Jefferson County, Texas]	OR PLAY''''SOP IN''''	E bloom	01.	. 11. 44.		work performed	by Classic Chevrolet.
PAGE 1 OF 2 CUSTOMER COPY (CONTINUED ON NEXT PAGE) 03:11pm X				- (ne	ULT	70_		
ı	PAGE 1 OF 2	CUSTOMER COPY	A to the second	(CONTINUED O	NEXT PAGE	03:11pm	x	





Goodwrench Service

3855 Eastex Freeway • Beaumont, Texas 77706 • www.classicchevroletomt.com (409) 892-5050 (409) 735-5146 Mid County

COP"

71656	BRIAN L KIND			03/23/06	CVCS341309
	ud	ENSE NO. MILEAGE	34,154	BROWN/	STOCK NO.
BEAUMONT, TX	VEHICLE ILD NO.	/MALIBU/LS SDN		DELIVERY DATE 08/27/04 BELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z T 5	P.O.NO.		03/22/06	
ř	COMMENTS				
PARTSQTYFP-NUMBER	-DESCRIPTIONJOB	# 5 TOTAL PARTS	0.00		
	JOB # 5 TO	TAL LABOR & PARTS	0.00	Warranty discisimer as is	. The only warrantles applying
SUBLET	RENTAL	TOTAL - SUBLET		to this part(s) are those menufacturer. The sellin hereby expressly discisim or implied, including war:	which may be offered by the og dealer, Classic Chevrolet, s all warranties, either express unlies of marchantability or fit-
MISCCODEDESCRIPTION JOB # A SS ENVIR FEES/SHOP SU	PPLIES	TOTAL - MISC	5.00 5.00	authorizes any person to connection with the sale Buyer shall not be entitle	ose, and neither assumes non essume for it any Rebilly in pithis part(s) and/or services, at to recover from the selling
TOTALS [] CASH [] CHK #[] [] CC [] AMX PARTS DESIGNATED WITH AN ASTERIK (*) IND	[] DIS [] A/R CHG	TOTAL LABOR	95.00	ty, damages for loss of u or income, or any other is	
LIFETINE SERVICE GUARANTEE APPLIES FOR C	USTOMER PAY REPAIRS.	TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00 5.00 0.00	LABOR GUAR	ANTEE 90 DAYS ES WHICHEVER
,	40.4	TOTAL TAX	8,25 213.25		TO § 70.001, Texas Prop
CUSTOMER SIGNATURE		·		BEHALF OF THE PER TO PAY FOR THE I VEHICLE SUBJECT MENT. I UNDERSTAN SUBJECT TO REPO DANCE WITH § 8.503, Merce Code, IF PAYM THE MOTOR VEHICL ORDER, OR A CREDI STOPPED, DISHONOI FICIENT FUNDS, NOTHE MAKER OR DRUGHT OR THE CREDIT CALCUSED.	OR AGENT ACTING ON SON, WHO IS OBLIGATED REPAIR OF THE MOTOF TO THE REPAIR AGREED THAT THE VEHICLE IS DISSESSION IN ACCORDING THE REPAIR OF E BY A CHECK, MONEY TO CARD TRANSACTION IS TO FUNDS, OR BECAUSE OF INSUFFED BECAUSE OF INSUFFED BECAUSE OF INSUFFED RECOUNTY HAS BEEN WER HAS NO ACCOUNTY PON WHICH IT IS DRAWN RD ACCOUNTY HAS BEEN TO ACCOU
				SIGNATURE OF POR AGENT FOR P	erson responsibli Erson responsibli
	·			my complete unde work performed All bills due	dge, with my signature, retanding of the repair by Classic Chevrolet. I and psyable in erson County, Taxas
PAGE 2 OF 2 CUSTOME	T CORY	(END OF INVOICE)	01:11:	x	







71656	ADVISOR BRIAN L K	TNIMALE	1627		11/15/05	CVC5334388
71050	DUTUE F V	LICENSE NO.	HELEAGE.	24,501	BROWN/	STOCK NO.
7 a	YEAR / NAXE / MODEL		/s = co:		DELIVERY DATE 08/27/04	DELIVERY MILES
BEAUMONT, TX	VEHICLE I.D. NO.	LET/MALIBU			SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z	т 5 4 8 3	JA D. HO.		11/15/05	
	COMMENTS	<u> </u>			11/12/02	<u> </u>
LABOR & PARTS						
INTERIOR TRIP CUSTOMER STATES PASS SIDE VISOR SOP IN	TECH	(S) 1506		WARRANTY		
ORDERED SUNSHADE	131 Ft Fry 1 E 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	********			Warranty disclaimer as is	. The only warranties explying
PARTS OTY FP-NUMBER			IT PRICE-			which may be offered by the no dealer, Classic Chevrolet,
J08 # 1 0 10381580 SUNS PART ON SPECIAL ORDER	IADE 10.203	" ',	iti time.	WARRANTY	hereby expressly disclain	ns all warranties, either express ranties of marchantability or fit-
** QUANTITY 1 IS SPECIAL	ORDERED **	JOB # 1 TO	AL PARTS	0.00	ness for a particular purp	oose, and neither assumes nor assume for it any liability in
	.vor. 4	1 TOTAL LABOR		0.00	connection with the sale	of this part(s) and/or services.
J# 2 25CVZ *STEERING					dealer any consequential	damages, damagus to proper- ise, loss of time, loss of profit,
CUSTOMER STATES GETTING KNOCKING	HA SMISTEFRING WH	EN TURNING	TORGETURE CONTRACT		or income, or any other i	
TRACED TO STEERING GEAR ORDERED STEERING GEAR DANCES OTV. EB AUBBRET.		Aliga 👸		,		ANTEE 90 DAYS
PARTS OTY FP NINGER DESC JOB # 2 0 15216791 GEAR	RIPTION6.508	- 44 14 - 14 - 14 - 14 - 14 - 14 -	ITT PRICE-	WARRANTY	OR 4000 MIL	ES WHICHEVER
PART ON SPECIAL ORDER	Same Sales in the S	1177				TO § 70.001, Texas Prop-
		308 # 2 TO	IAL PARTS	0.00	erty Code	OR ARCHE MENUG ON
	J0B #	2 TOTAL LABOR		0.00	BEHALF OF THE PER	or agent acting on son, who is obligated
3# 3 TUCVZ *A\C & HEATING CUSTOMER STATES WHEN TURN AC ON	SETTING GROW IN	(S):1506 G NOISE	eliganoras i	WARRANTY		REPAIR OF THE MOTOR TO THE REPAIR AGREE-
UNDER HOOD INSPECTEDNO ABNORMAL NOISE NEA				•		ID THAT THE VEHICLE IS DISSESSION IN ACCOR-
PARTSDESC			NIT PRICE-			, Texas Business and Com- ENT FOR THE REPAIR OF
		JOB # 3 TO	TAL PARTS	0.00		E BY A CHECK, MONEY T CARD TRANSACTION IS
***************************************	JOB #	3 TOTAL LABOR	R & PARTS	0.00	STOPPED, DISHONOL	red because of insuf- d funds, or because
TOTALS	*******			•••••	THE MAKER OR DRA	WER HAS NO ACCOUNT PON WHICH IT IS DRAWN
[] CASH [] CHK #[] [] CC [] AMX [] [PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE	IS [] A/R CHG	TOTAL Total	LABOR	0.00		rd account has been
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOR	ER PAY REPAIRS	. TOTAL : TOTAL :	SUBLET 3.0.G	0.00		
		TOTAL	MISC CHG. MISC DISC	0.00	SIGNATURE OF POR AGENT FOR P	ERSON RESPONSIBLE
	•	TOTAL	TAX	0.00	x	
	N	TOTAL	INVOICE \$	0.00		
CUSTOMER SIGNATURE	~ .		•	,	I be analysis as low as only	d=l44
	. ' '				my complete und	dge, with my signature, tratanding of the repair
	•				All bills du	by Classic Chevrolet.
				· ·		erson County, Texas
PAGE 1 OF 1 - CUSTOMER COF	Υ	· [· END	OF INVOICE J	03:29pm	X	







STOMER NO.	71656	BRIAN L K	INDWALL	1627		12/01/05	CVCS33514
			LICENSE NO.	MILEAGE	26,033	BROWN/	STOCK NO.
		YEAR HAKE I MODE	DLET/MALIBU	/10 CDM		08/27/04	DELIVERY WILES
EAUMONT	, TX	VEHICLE LEL NO.				SELLING DEALER NO.	PRODUCTION DATE
		1612	T 5 4 8 3) F]P.O.NO.		R.O.DATE	
•	este 14 s. A. J. C.	COMMENTS		<u> </u>		11/30/05	REPRINT#
		- Comment					
BOR & PART!	CUSTOMER STATES PASS SIDE VISOR CO	ver for Hirro	(S):1506 R CAME OFF		WARRANTY		
	SUNVISOR CAME APART REPLACED SUN VISOR	•			,	to this part(s) are those	s. The only warranties apply which may be offered by ng dealer, Classic Chevn
RT\$Q' 18 # 1	TYFP-NUMBERDESCRI 1 10381580 SUNSHA	PTION DE 10.203	JOB # 1 TOT	•	WARRANTY 0.00	hereby expressly discialn or implied, including war	ns all warranties, either expi ranties of merchantability o pose, and neither assumes
	,	JOB #	1 TOTAL LABOR		0.00	authorizes any person to connection with the sale	o assume for it any Nabili of this part(s) and/or servi
2 25CVZ	*STEERING CUSTOMER STATES GETTING=KNOCKING N	OLSE WHEN TUR	(\$):1506 NING		WARRANTY	dealer any consequential	ad to recover from the se I damages, damages to pro Iso, loss of time, loss of p incidental damages,
	NOISE COMING FROM STEERING GEAR REPLACED STEERING GEAR		$V_{a_{1}}^{a_{2}},\; \underline{z}_{a_{1}}^{a_{2}},\; (2\underline{z}_{a_{1}}^{a_{2}})$				PANTEE 90 DA
RTS	1 129/2701 //2007 TERMINATED AND ASSESSMENT OF A 120/2701		UN A	IT PRICE-	WARRANTY WARRANTY WARRANTY	COMES FIRST	
8#2	i 89020661 [Luio	8.800	JOB # 2 TOT	al parts	WARRANTY 0:00	erty Code I AM THE PERSON	OR AGENT ACTING
••••	**************	30B #	2 TOTAL LABOR	& PARTS	0.00		son, who is obligat Repair of the mot
3 35CVZ	CUSTOMER STATES DOME LIGHT SWITCH CATCHES WHEN MOVES NECC TO ORDER OVERHEAD LAMP	BY LAMP IS LO	1(5):1506 DOSE AND		WARRANTY	SUBJECT TO REPO	TO THE REPAIR AGR ID THAT THE VEHICLI OSSESSION IN ACC , Texas Business and C
RTSQ		LPTION	308 # 3 TOT	IT PRICE AL PARTS	0.00	THE MOTOR VEHICL ORDER, OR A CREDI	
		J08 #	3 TOTAL LABOR	& PARTS	0.00	FICIENT FUNDS, NO	red because of ins o funds, or beca
4 13CVZ	*LEAKS, SQEAKS, RATTLE CUSTOMER STATES GETS ROARING NOISE	Tech From Blower	I(S):1506 WHEN TURN AC		WARRANTY	THE MAKER OR DRA	AWER HAS NO ACCO IPON WHICH IT IS DRU
	ON UNABLE TO DUPLICATE ANY ABNORMAL (NOISE				CLOSED.	
kts0)TYFP-NUMBER	IPTION	JOB # 4 TOT	IT PRICE AL PARTS	0.00	SIGNATURE OF POR AGENT FOR P	erson responsi Person responsi
	,	JOB #	4 TOTAL LABOR	A PARTS	0.00	x	
5 17CV201	CUSTOMER STATES DRIVERS SEAT PLAST	TIC COVER ON I	(CS):1506 BACK OF SEAT,	()	WARRANTY	I homby potential	dge, with my signatu
	CAME LOOSE NECC TO RESECURE LF SEAT BACK TRII	H ·	•			my complete unde work performed All bills due	erstanding of the rep by Classic Chevrole e and payable in
		,				Beaumont, Jeff	lerson County, Texas







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: COP 7

GUSTOWER NO. 71656	BRIAN L KIN	IDWALL	1627	12/01/05	CVCS335143
		LICENSÉ NO.	MILEAGE Z6,03	3 BROWN/	STOCK NO.
	YEAR / MAKE / MODEL 05/CHEVROLI	ET/MALIBU/L	S SDN	08/27/04	DELIVERY MILES
BEAUMONT, TX	VEHICLE LA NO.			SELLING DEALER NO.	PRODUCTION DATE
		· · · · · · · · · · · · · · · · · · ·	Q. NO.	^117/30/05	REPRINT# 1
P	CDMad(NTS				
PARTSQTYFP-NUMBERDESCRI	PTION	UKIT	PRICE.		
		308 # 5 TOTAL]	
		TOTAL LABOR &		 Warranty disclaimer as is. 	The only warranties applying
J# 6 35CVZ01 **ELECTRICAL CUSTOMER STATES NEEDS KEY FOB AND REQUEST PROGRAM KEY & FOB PARTS	PROGRÂMED	UNIT	ARTATE AND ARTE	manufacturer. The selling hereby expressly discialms or implied, including warm ness for a particular purpo	which may be offered by the globaler, Classic Chevrolat, all warranties, either express mises of merchamability or fir- se, and neither assumes nor assume for it any liability in
	IITT 10.485	JOB # 6 TOTAL	62.09 62.0	9 connection with the sale of9 Buyer shall not be entitled	this part(s) and/or services. I to recover from the selling amages, damages to proper-
	JOB # 6	TOTAL LABOR &	PARTS 103.5		e, loss of time, loss of profit.
J# 7 01CVZ PLEASE CHECK ATT FLUID LEVELS AND ADVISE OF ANY NEEDED SERVICES Oil & Filtur Change W7 Ludg 3-5L	04/05		2 6 1 4 7 4 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	LABOR GUARA	ANTEE 90 DAYS S WHICHEVER
PARTS OTY FP -NIMBER DESCR JOB # 7 1 25010792 DIL FI	IPT 10N/ TR 1.836	JOB 7 TOTAL	5.20 5.2 PARTS 5.2	0 NOTICE PURSUANT TO erty Code	
2500	308 ∦ 7	TOTAL LABOR &	PARTS 15.2		ON, MUO IS OPPONIED I
J# 8 13CVZ02 LEAKS, SOEAKS, RATTLES: CUSTOMER STATES GETTING RATTLING I MORNING, FROM UNDERNEATH CAR UNABLE TO DUPLICATE CONCERN NO ABNORMAL NOISES HEARD	NOISE WHEN FIRST		AND THE WARRANT	VEHICLE SUBJECT TO MENT. I UNDERSTAND SUBJECT TO REPO DANCE WITH § 8.503.	EPAIR OF THE MOTOR OF THE REPAIR AGREED THAT THE VEHICLE IS SEESSION IN ACCORTANCE BUSINESS AND COMMENT FOR THE REPAIR OF
PARTSDESCR	IPŢION:	JOB # 8 TOTAL	PRICE-		BY A CHECK, MONEY
		TOTAL LABOR &			ED RECAUSE DE INSUE-
J# 9 34CVZ *DRIVEABILITY. CUSTOMER STATES DOESN'T START RIG ACTS LIKE ENGINE IS HESITATING RAN OBD2 SYSTEM DIAG, NO DTC' NO UNABLE TO DUPLICATE CONCERN	TECH(S ht amay when sta):1558	WARRAN	OR THE ACCOUNT UP	VER HAS NO ACCOUNT ON WHICH IT IS DRAWN D ACCOUNT HAS BEEN
	· · ·	JOB # 9 TOTAL	PRICE- HARRAN PARTS 0.	OR AGENT FOR PE	RSON RESPONSIBLE FRSON RESPONSIBLE
G.O.G. & SUPPLIES JOB # 7 4.0 LUBE SPECIAL P	308 # 9 1.950 /UR	TOTAL LABOR 8		i hereby acknowled my complete under work performed it All blits due	ge, with my signature, standing of the repair ry Classic Chevrolet. and peyable in rson County, Yoxaa
PAGE 2 OF 3 CUSTOMER CORY		ICOACTIAN IPPE CAL	NEW DACES OF A TOP		

CHEVROLET

PAGE 3 OF 3

SCRIPT CARE





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71656	RETAN	. KINDWALL	1627		12/01/05	CVC533514
11000	DRAMI	DOENSE NO.	MILEAGE	26,033	COLOR	STOCK NO.
	VEAR / MAKE / M				DELIVERY DATE	DELIVERY MILES
EAUMONT, TX	VEHICLE LD. NO				08/27/04 SELLING DEALER NO.	PRODUCTION DATE
	1 G 1	<u>z T 5 4 8 3</u>	5 F		FLO, DAYE	
	COMMENTS				11/30/05	REPRINT#
		,	60G	7.80		•
CCODEDESCRIPTION		CONTROL NO		9.50		
# A SS ENVIR FEES/SHOP SUPPLIES # 7 SA SERVICE ADVERTISING # 7 PA PARTS ADVERTISING		ı		-2.50 -2.50	to this part(s) are those	 The only warranties appropriate the control of the co
; *		TOTAL	MISC	4.50	hereby expressly discialn	ing dealer, Classic Chan ns all warranties, either ex
ALS			· • • • • • • • • • • • • • • • • • • •	••••••	or knobled, including war	rantles of merchantability Dose, and neither assum
CASH [] CHK #[] [] CC [] ANX [] DE TS DESIGNATED WITH AN ASTERIK (*) INDICATE	S [] A/R (HG TOTAL U	ABOR	51.50 67.29	authorizes any person t	o assume for it any list of this part(s) and/or se
ETIME SERVICE GUARANTEE APPLIES FOR CUSTOME	R PAY REPAI	RS. IUIAL S	XIBLET	0.00 7.80	Buyer shall not be entiti	ed to recover from the damages to p
A CONTRACT OF THE PARTY OF THE	ল ি প	TOTAL N	risc chg:	9.50	ty, damages for loss of t	158, loss of time, loss of
		TOTAL 1	ITSC DISC	5.00 6.98		
		TOTAL I	VOICE \$	138.07	OR 4000 MIL	KANTEE 90 DA
	94 xr - 1	A STATE OF THE STA	<u>\$</u>		COMES FIRST	
CUSTOMER SIGNATURE			,		NOTICE PURSUANT	TO § 70.001, Texas I
	ar work to	all Valley of			erty Code I AM THE PERSON	OR AGENT ACTING
					BEHALF OF THE PER TO PAY FOR THE	SON, WHO IS OBLIG
					VEHICLE SUBJECT	TO THE REPAIR AG
		2			MENT, I UNDERSTAN SUBJECT TO REPO	OSSESSION IN AC
					DANCE WITH § 9.503, merce Code, IF PAYM	
	•			,	THE MOTOR VEHICL ORDER, OR A CREDI	e by a check, M
					STOPPED, DISHONOI FICIENT FUNDS, NO	RED BÉCAUSE OF IN
	ipme.	A THE			THE MAKER OR DRA	WER HAS NO ACC
	Marine II	Grand Comment			OR THE ACCOUNT U	ron which it is di RD ACCOUNT HAS
	RV.		. 1		CLOSED.	
	. 🐠	f' = f	#-		SIGNATURE OF P	ERSON RESPONS
	= II	MICH	٠, , , , , , , , , , , , , , , , , , ,		¥	Hear VIIV
			1013	2		
			10,0			——————————————————————————————————————
						dge, with my signaterating of the re
	• • • •				work performed	by Classic Chevrole and psyable in
						r and payable in erson County, Texa

CUSTOMER COPY [END OF INVOICE] 05:17pm:

Part of the Control of the Control	THE RESERVE OF THE PERSON OF T	5	T
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Expected date of delivery		建筑设计	数を見るる
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A STATE OF THE STA	医传动性 探视器	CATANTAL PROPERTY.	经政治的
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Buyer offers to purchase f	ALL SOILER MICHEL HIS	Vernit ender	nithi in a

mayer offices to punchase from Saller under the terror and conditions.		
O SCRIPTION OF SALE DATE CHEVROLET COO.		
Demo Model Stade No. R43050 Discourive/Official Cd. Unindistery User Body Style Secure No.	SAP ASURANCE	419.17 N/A
Vent ZOOSIN: 1G1Z154835F Keynosi: Ventorial Control Co	HUNDA-CARE	s 1041-04
Year: 2002 Make: PONTIAE Model: GRAND AN Cylinders: N/A Body Style: SD License No.: N/A VIN: 162NF52F62C Odometer Reading:	Sub-Total	N/A N/A 22306.22
Lienholder: AMERICREOIT Lienholder Address: N/A Drufting Instructions Received from 7	Retiate Trade In	N/A 8500.00
Child support Lien: Yes No Amount: \$ N/A	Sub-Total S **Dealer's Inventory Tax S State Motor Vehicle Sales Tax S	13806.22 51.18 771.63
Payable to: Appraised Value of Trade-to: \$ 8500. Offile: Reconditioned: □Yes. □No	Other Taxes S Government License and/or Registration Fee. \$	69.80
Balance Owed on Trade-In: \$ 9872. 27 Flood Damaged: □Yes □No Net Allowance on Trade-In 42 23 Rebuilt Salvage: □Yes □No Nonrepairable: □Yes □No	Government Certificate of Title Fee	N/A
*A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO	Deputy Service Fee Paid to Dealer	N/A 50.00
FEE MAY NOT EXCEED \$50 FOR A MOTOR VEHICLE CONTRACT	Sub-Total \$ Less Cash With Order \$ Add Balance Owed on Trade-In \$	14782.83 1000.00 9872.27
HEAVY COMMERCIAL VEHICLE CONTRACT. THIS NOTICE IS RE- QUIRED BY LAW.	Unpaid Balance S	23655.10

DISCLAIMER OF WARRANTIES

The above-described vehicle sold by Seller is sold as is, without either express or implied warranties of any kind by Seller, including warranties of merchantability or fitness, and Buyer will bear the entire expense of repairing or correcting any defects that presently exist or that may occur in the vehicle, unless a written warranty by, or service contract with Seller covering the described vehicle is delivered to Buyer in conjunction with or within 90 days following the time of the sale, but such vehicle or any of its component parts may be subject to warranty by the manufacturer thereof.

**The Dealer's Inventory Tax charge is intended to reimburse the dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the dealer to the county tax assessor-collector, is not a tax imposed on a consumer by the government, and is not required to be charged by the dealer to the consumer.

The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions on the contract of sale. La información que oparece en la ventanilla de este vehícula forma parte de este contrato. La información contenida en el formulario de la ventanilla anula cuolquier prevision que establezcy lo contrario y quy aparezca en el contrato de venio.

If a credit purchase, this is an offer to purchase only. Buyer offers to purchase vehicle on credit on terms described herein and no contractual relationship is created. This order does not constitute an agreement for the extension of credit,

Manufacturer/Distributer reserves the right to change the price of new vehicles to Seffer without notice. In the event that the price to Seller of the new vehicle artered hereunder is changed prior to delivery to Buyer, Buyer agrees and accepts that the cash delivered price

If the Buyer's used car trade-in is not delivered to the Seller until delivery of the new vehicle, the trade-in will be reappraised at that time and Buyer agrees that such reappraised value shall determine the allowance, if any, made for the trade-in

fluyer agrees to deliver the original bill of sale and the title to any trade-in along with

the delivery of the trade-in and further agrees to execute any and all documents necessary or required to transfer legal title and ownership to Seller or its assigns. Buyer warrants the trade-in to be his property and free and clear of all tiens and encumbrances except as othcruise noted herein. Buyer further warrants that the trade-in has not been declared rebuilt salvage, reconditioned, nonrepairable, or flood damaged and that the emission systems have not been tampered with and are in the condition as originally manufactured, except for ordi-

Seller makes no representations concerning fuel economy of the sale unit and any information posted on the sale unit or contained in literature relating to the same reflect the results of tests performed, required or prescribed by government agency, upon which Seller

It is expressly aground to and understood by Buyer and Setter that in the event of a noncredit transaction. Sellor retains a security interest in the purchased vehicle until such time as Ruyer has paid the Seller for the vehicle.

Buyer agrees to all the above listed charges.

If a credit purchase, this is an offer to purchase only. Buyer offers to purchase verticles on credit on terms described herein and no contractual relationship is created. This order foces not constitute an agreement for the extension of credit. Manufacturer/Distribute reserves the rights to change the price of new vehicles to Seller without notice. In the event that the price to Seller of the new vehicle ordered hereunder is changed prior to delivery to Buyer. Buyer agrees and accepts that the cash delivered price without notice, in the event that the price to Seller of the new vehicle ordered hereunder is changed prior to delivery to Buyer. Buyer agrees and accepts that the cash delivered or the subject is contained in literature relating to the same reflect the results of tests performed, required or prescribed by government agency, upon which Seller has relicd. If the Buyer's used car trade-in is not delivered or the Seller until delivery of the new vehicle, the trade-in will be reappraised at that time and Buyer agrees and accepts that the cash delivered price with the date and understood by Buyer and Seller that in the event of a non-tredit transaction, Seller retains a security interest in the purchased vehicle until such time as buyer agrees to all the above listed charges. This Order evidences a transaction involving interstate commerce. Any arbitration, scope, or validity of arbitration, decided by arbitration and not in a court, each party gives up the right to a trial by a court or a jury trial. Buyer gives up any right Buyer may have to consolidate Buyer's arbitration first. Seller will pay any additional initial filing fee or case management fee required by the applicable rules up to a maximum of either Party or from a third person in an arbitration is generally m		
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	Federal Arbitration Act (9 U.S.C. § 1, et seq.) Other rights that Buyer or Seller would	cessors and assignees retain the right to exercise self-help remedies and to seek
have in court may not be available in arbitration. provisional remedies from a court pending final determination of the dispute by the	have in court may not be available in arbitration.	· · · · · · · · · · · · · · · · · · ·
Either Buyer or Seller must contact one of the following associations to conduct the arbitration as well as the other Party in order to start an arbitration. Applicable remedies, including repossession, filing suit, or seeking or obtaining provisional remedies.		

edies from a coun.

If any portion of this Arbitration Provision is unenforceable, it is severed and the remaining provisions shall be enforced.

rules may be obtained from one of the following associations: (1) American Arbitration Association at 1-800-278-7879; (2) J.A.M.S. Bodispute, at 1-800-448-1660; or. (3) National Arbitration Forum at 1-800-474-2371. If there is a conflict between Dále ___07/27/2005 Seller's Signatur Buyer's Signature

ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

2300 Henderson Mill Road, suite 300 Atlanta, GA 30345 770-414-1002 1-866-865-3666 FACSIMILE: 770-414-9891 1-877-216-0365

FACSIMILE TRANSMITTAL SHEET

TO: Brion Stevens

FROM: Alex Simanovsky

COMPANY: General Motors Corporation

DATE: 3/27/2007

FAX NUMBER: (866)592-1369

TOTAL NO. OF PAGES: 5

RE:

v. General Motors Corporation

Our Client:

Vehicle:

2005 Chevrolet Malibu

VIN:

1G1ZT54835F

Date of purchase:

08/27/2004

Our File No.:

TX07-10105

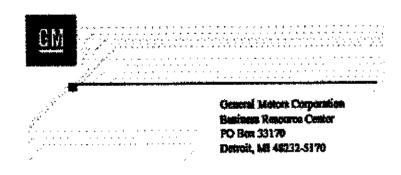
Mr. Stevens,

Thank you for your call. We faxed the documents on 02/12/07, but they must not have gone through. Ms. Sinegal will be faxing the registration today, and I will forward it to you. Thank you.

Jennifer Morton

Paralegal for Alex Simanovsky

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VIA FAX ONLY

February 7, 2007

Alex Simanovsky, Esq. ABT & Simanovsky 2300 Henderson Mill Rd NE Ste 300 Atlanta, GA 30345-2704

RE:

Service Request: 71-458984691 2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F

Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

We regret that your client(s) is dissatisfied with her 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 6,500.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

















February 7, 2007 Page 2

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0044 V07022006

Attach.

S 3 766

Addometer

Client's Signature

Client's Signature

Date

Date

















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RELEASE OF CLAIM

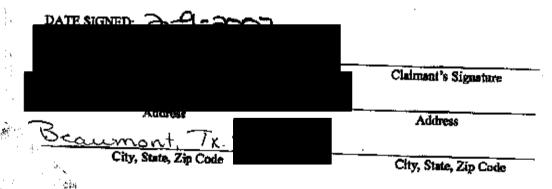
I, Sheronda Williams Sinegal, (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 6,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1 ZT54835F142044 ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasur(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

*The subject vehicle's mileage is 537 60 on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I/We agree to the terms of this Release of All Claims



COUNTY OF JEPPENSON

js Nje

Fax Server

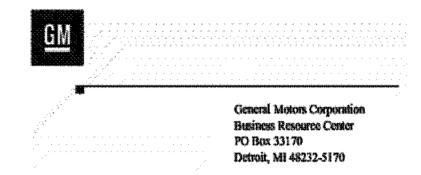
Sworn to (or affirmed) and subscribed before me this Atlanday of February, 2057, by Sheronda Williams Sinegal.

Signature of Totary Public

KATHY CANNON STANLEY Motary Public, State Of Texas P	Print, type or stamp Commissioned Name of Notary Public ersonally Known OR Produced identification
5: Ud-21-21017 A	Type of identification
Marian	My commission expires:

CC; Fi

LG0024 V63020



VIA FAX ONLY

January 26, 2007

Brian Powell Classic Chevrolet P. O. Box 5547 Beaumont, TX 77726-5547

RE:

Service Request: 71-458984691 2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835

Customer Relationship Specialist: Brion Stevens

Dear Mr. Powell:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives
 acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to
 include front and back as well as technician notes). Also, include any receipts for aftermarket or
 dealer add-ons.

Please fax them to the number on the fax cover sheet. If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

LG0040 V6302006























GMC

General Motors Business Resource Center

FAX

To: Mr. Brian Powell

Company:

Fax: 4098984164

Phone:

From: Brion Stevens, Legal CRM

Fax: 866-592-1369

Phone: 800-231-1841 ext.11279

E-mail:

CC:

AUN:

NOTES:

OF SHEEP FILLENAS

PAGE 01

CLASSIC CHEVROLET SE

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CS357019

Goodwrench Service Plus The Plus means better.

CUSTOMER No.	ADVISOR		T T	TAG No.	INVOICE DATE	INVOICE No.
71656	JAMES WEST		1636	7162	01/08/07	CVCS357019
	LABOR RATE	LICENSE No.	MIL	EAGE	COLOR	STOCK No.
	YEAR / MAKE / MODEL				BROWN/	DELIVERY MILES
BEAUMONT, TX 77701	05/CHEVROLE	T/MALIBU/L	S SDN		08/27/04	
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BUSIN	ENTS	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			01/00/0/	
LABOR & PARTS						
J# 1 25CVZ *STEERING C/S WHEN TURNING ANY SPEED THERE	TECH(S)	: 154 0 HE	· ·	WARRANTY		
STEERING, ONGOING PROBLEM SEE HIS ORDERED STEERING GEAR	Γ.				Warranty disclaimer as applying to this part(s)	is. The only warranties are those which may be
PARTSQTYFP-NUMBER	IPTION	······unit	PRICE-	WARRANTY	offered by the manu dealer, Classic Chevro disclaims all warranti	are those which may be facturer. The selling plet, hereby expressely es, either express or
PART ON SPECIAL ORDER ** QUANTITY 1 IS SPECIAL				1011001111	or fitness for a particul	anties of merchantability ar purpose, and neither
	J	OB # 1 TOTAL	PARTS	0.00	for it any liability in con this part(s) and/or servi	nection with the sale of ces. Buyer shall not be the setling dealer any damages to property.
	JOB # 1	TOTAL LABOR &	PARTS	0.00	entitled to recover from consequential damage	the setling dealer any s, damages to property,
J# 2 35CVZ *ELECTRICAL C/S THE VEH DOES NOT WANT TO STAR	TECH(S)	1186		0.00	damages for loss of us profit or income or	se, loss of time, loss of any other incidental
PROBLEM STILL HAPPENS, ONGONG PROI UNABLE TO DUPLICATE	BLEM SEE HIST.	AII AND				
	IPTION		PRICE.		LABOR GUARANTI 4000 MILES WHI	
PARTSDESCR.					FIRST.	
	JOB # 2 1	TOTAL LABOR &	PARTS	0.00	NOTICE PURSUANT TO	§ 70.001, Texas Property
TOTALS	• • • • • • • • • • • • • • • • • • • •				I AM THE PERSON OF BEHALF OF THE PERSON	R AGENT ACTING ON N, WHO IS OBLIGATED
[] CASH [] CHK #[] [] CC [] AMX [] DIS	S_[_]_A/R_CHG	TOTAL LABO	Ŕ	0.00	TO PAY FOR THE REI VEHICLE SUBJECT	PAIR OF THE MOTOR TO THE REPAIR
[] CASH [] CHK #[LIMITED R PAY REPAIRS	TOTAL PART TOTAL SUBL	S FT	0.00	AGREEMENT. I UND VEHICLE IS SUBJECT ACCORDANCE WITH **	TO REPOSSESSION IN
		TOTAL G.O.	G	Ŏ.ŎŎ	Commerce Code, IF PAYN OF THE MOTOR VEHICLE	IENT FOR THE REPAIR
		TOTAL MISO	DISC	0.00	ORDER, OR A CREDIT C STOPPED. DISHONOR	ARD TRANSACTION IS ED BECAUSE OF
		TOTAL TAX.	• • • • •	0.00	INSUFFICIENT FUNDS BECAUSE THE MAKER	, NO FUNDS, OR OR DRAWER HAS NO
		TOTAL IN	OICE:	\$ 0.00	Code I AM THE PERSON OF BEHALF OF THE PERSON TO PAY FOR THE REI VEHICLE SUBJECT AGREEMENT. I UND VEHICLE IS SUBJECT ACCORDANCE WITH §9 Commerce Code, IF PAYM OF THE MOTOR VEHICLI ORDER, OR A CREDIT C STOPPED, DISHONOR INSUFFICIENT FUNDS BECAUSE THE MAKER ACCOUNT OR THE ACCU IS DRAWN OR THE CR HAS BEEN CLOSED.	DUNT UPON WHICH IT EDIT CARD ACCOUNT
CUSTOMER SIGNATURE	E INVOICE	*****	****	****	SIGNATURE OF PERSOI OR AGENT FOR PERSO	N RESPONSIBLE N RESPONSIBLE
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CS357540

Goodwrench
Service
——Plus

The Plus means better.

CUSTOMER No.	ADVISOR		· ·	TAG No.	INVOICE DATE	INVOICE No.
71656	JAMES WEST		1636	3519	01/18/07	CVCS357540
	LASOR RATE	LICENSE No.	MILE	EAGE	COLOR	STOCK No.
	YEAR / MAKE / MODEL	<u> </u>		52,818	BROWN/ DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX 77701	U5/CHEVROLI	ET/MALIBU/I	LS SON		│08/27/04	
	VEHICLE I.D. No.				SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	<u> </u>	P.O. No.		R.O. DATE	
BUSINESS PHONE	COMMENTS				01/17/07	
	-					
J# 1 25CVZ *STEERING C/S KNOCKING NOISE IN STEERING WHEI SLACK IN RACK & PINION ASSEMBLY REPLACED STEERING GEAR RESET TOE PARTS	TECH(S) N TURNING, SOP I PTION .508 ETURN JOB # 1 TECH(S) DOES NOT WANT TO	S IN. UNIT OB # 1 TOTAL TOTAL LABOR & :1540 START. UNIT OB # 2 TOTAL TOTAL LABOR &	PRICE- PARTS PARTS PARTS PARTS SUBLET OR ET C CHG.	WARRANTY 0.00 0.00 0.00 0.00 WARRANTY 0.00 0.00 0.00 0.00 0.00 0.00 0.00	Warranty disclaimer as applying to this part(s) offered by the manu dealer. Classic Chewn disclaims all werranti implied, including warra or fitness for a particul assumes nor authroize for it any liability in cor this part(s) and/or serventitled to recover fron consequential damages damages for loss of us profit or income or damages. LABOR GUARANT 4000 MILES WHI FIRST. NOTICE PURSUANT TO Code 1 AM THE PERSON OF BEHALF OF THE PERSON OF DEALF OF THE PERSON OF DEALF FOR THE REVENICLE SUBJECT ACCORDANCE WITH \$9 COMMENCE COde, IF PAYN OF THE MOTOR VEHICL ORDER, OR A CREDIT CROPPERSON OF THE MOTOR VEHICL ORDER, OR A CREDIT CROPPERSON OF THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE ACCOUNT OR THE CREDIT OF THE MAKER ACCOUNT OR THE CREDIT OR AGENT FOR PERSON AGENT FOR PERSON OR AGENT FOR PERSON AGENT FOR PERSON AS BEGNAURE OF PERSON AGENT FOR PERSON AS BEGNAURE OF PERSON AGENT FOR PERSON AS BEGNAURE OF PERSON AGENT FOR PERSON AUTHOR TO THE ACCOUNT FOR PERSON AGENT FOR PERSON AGENT FOR PERSON AUTHOR TO THE ACCOUNT FOR PERSON AGENT FOR PERSON AUTHOR TO THE ACCOUNT FOR PERSON AGENT FOR PERSON AUTHOR TO THE ACCOUNT FOR PERSON AGENT FOR PERSON AUTHOR TO THE ACCOUNT FOR PERSON AGENT FOR PERSON AUTHOR TO THE ACCOUNT FOR PERSON AGENT FOR PERSON AUTHOR TO THE ACCOUNT FOR PERSO	EE 90 DAYS OR CHEVER COMES § 70.001, Texas Property R, AGENT ACTING ON N, WHO IS OBLIGATED PAIR OF THE MOTOR TO THE REPAIR ERSTAND THAT THE TO REPOSSESSION IN 1.053, Texas Business and 4ENT FOR THE REPAIR EBY A CHECK, MONEY ARD TRANSACTION IS SED BECAUSE OF NO FUNDS. OR OR DRAWER HAS NO OUNT UPON WHICH IT EDIT CARD ACCOUNT
CUSTOMER SIGNATURE				į	×	
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CS346816

Goodwrench Service Plus The Plus means better.

CUSTOMER No.	ADVISOR		-	TAĞ No.	INVOICE DATE	INVOICE No.
71656		ROBINSON	1633	6762	06/29/06	CVCS346816
	LABOR RATE	LICENSE No.	MIC	EAGE	COLOR	STOCK No.
	YEAR / MAKE /	MODEL		41,071	BROWN/ DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX	05/CHEV	ROLET/MALTRU	LS SDN		08/27/04 SELLING DEALER NO.	OCEIVERY MILES
,	VEHICLE I.D. N	2 7 7 5 4 8 3			SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.		P.O. No.		R.O. DATE	
RESIDENCE PHONE BUSINESS PHONE	COMMENTS	*			06/28/06	
LABOR & PARTS J# 1 25CVZ *STEERING		CHICA . 1 F 40		1 ta min a surra		
LUSTOMER STATES GETTING KNOCKING N	NISE WHEN T	URNING	6.00	. WARRANI Y		
:::::SOP IN::::: LEFT FRONT UPPER STRUT BEARING & M	OUNT LEAV				Warranty disclaimer as	is. The only warranties
I KEPLAÇED LEFI FRONT STRUT MOUNT &	BEARING				offered by the manu	are those which may be facturer. The solling
ALIGNED FRONT END					dealer, Classic Chevro disclaims all warranti	olet, hereby expresssly es, elther express or
PARTSQTYFP-NUMBER	PTION	UNI	T PRICE-		implied, including warra or fitness for a particular	anties of merchantability ar purpose, and neither
JOB # 1	7.395 420			WARRANTY	assumes nor authroizes for it any liability in con-	s any person to assume inection with the sale of
JOB # 1 1 22712116 BEARIN	Ġ 7.389	"		WARRANTY	this part(s) and/or servi	ces. Buyer shall not be
		JUB # 1 101A	AL PARTS	0.00	consequential damages	s, damages to property,
	JOB :	# 1 TOTAL LABOR	& PARTS	0.00	profit or income or damages.	is. The only warranties are those which may be facturer. The sulling plet, hereby expressely es, either express or anties of merchantability ar purpose, and neither any person to assume any person to assume the sulling dealer any standard dealer any s, damages to properly, se, loss of time, loss of any other incidental
J# 2+01CVZ *LUBE OIL FILTER PLEASE CHECK ALL FLUID LEVELS AND ADVISE OF ANY NEEDED SERVICES CHANGE OIL AND FILTER. GREASE CHAS OF ALL FLUID LEVELS AND TIRE PRESS	TE	CH(S):1540		WARRANTY	damages.	
PLEASE CHECK ALL FLUID LEVELS AND ADVISE OF ANY NEEDED SERVICES	TIRE PRESSU	RES, ALSO		· • • • • • • • • • • • • • • • • • • •	LABOR GUARANTI	EE 90 DAYS OR
CHANGE OIL AND FILTER, GREASE CHAS	SIS AND PER	FORM CHECK			4000 MILES WHI	CHEVER COMES
OF ALL FLUID LEVELS AND TIRE PRESS	URE\$.				FIRST.	
PARTSQTYFP-NUMBER	PTION	UNI	T PRICE		NOTICE PURSUANT TO	§ 70.001, Texas Property
306 # 2 1 25010/92 OIL FL	IR 1.836	JOB # 2 TOTA	L PARTS	WARRANTY	Code I AM THE PERSON OR	AGENT ACTING ON
	100	# G TOTAL LABOR		0.00	BEHALF OF THE PERSON TO PAY FOR THE REP	N. WHO IS OBLIGATED PAIR OF THE MOTOR
PARTS QTY FP - NUMBER	JUB ;	# 2 IOTAL LABOR	& PARIS	0.00	VEHICLE SUBJECT AGREEMENT, I UND	TO THE REPAIR ERSTAND THAT THE
G.O.G. & SUPPLIES	•••••			HADDANTY	ACCORDANCE WITH 89	.053, Texas Business and
		TOTAL	- GOG	0.00	OF THE MOTOR VEHICLE	E BY A CHECK, MONEY
COMMENTS		•••••		Į.	STOPPED, DISHONOR DISHONOR DISHORE	ED BECAUSE OF
NOTE: GOODWILL REPAIR FOR CUSTOMER SATISFACTION				Į:	BECAUSE THE MAKER	OR DRAWER HAS NO
TOTALS					S DRAWN OR THE CRI	EDIT CARD ACCOUNT
[] CASH [] CHK #F	I T A/D CU	2 YOTAL LA	BOD	2 22		
[] CASH [] CHK #[] [] CC [] AMX [] DIS PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE L LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER	IŅIŢĘĎ	TOTAL PA	RTS	0.00	SIGNATURE OF PERSOI OR AGENT FOR PERSOI	N RESPONSIBLE N RESPONSIBLE
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER	PAY REPAIR	S. TOTAL SU TOTAL G.	BLET	0.00		
		TOTAL MI		8:00	^	
		TOTAL MI TOTAL TA	SC DISC	0.00		
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C\$344927



CUSTOMER No.	(,						
71656		ADVISOR			TAG No.	INVOICE DATE	INVOICE No.
71030	***	BRIAN L I	KINDWALL LICENSE No.		5788	05/24/06	CVC5344927
		LABOR PATE	LICENSE NO.	Mili	39,141	COLOR BROWN/	STOCK No.
		YEAR / MAKE / MC	DOEL		•	DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX	05/CHEVR	OLET/MALIBU	LS <u>SDN</u>		08/27/04		
		VEHICLE I.D. No.	T 5 4 8 3 !	5 5		SELLING DEALER NO.	PRODUCTION DATE
		F. T. E. No.	, <u>, , , , , , , , , , , , , , , , , , </u>	P.O. No.		R.O. DATE	
PESIDENCE PHONE BUSINESS I			170	<u> </u>	_,	05/23/06	
BUSINESS		COMMENTS		·	•		
LABOR & PARTS							
J# 1 25CVZ *STEERI	NG	TECH	I(S):1540		0.00		
CUSTOMER STATES	GETTING KNOCKING N	IOTSE WHEN THE	RNING				
WAS TOLD STRUT SPRINGS TURNING TRACED NOISE TO LF SPRING INSULATOR						Warranty disclaimer as	is. The only warranties are those which may be
I NECC TO ORDER PART						offered by the manufacturer. The selling dealer, Classic Chevrolet, hereby expressily	
PARTSQTYFP-NUMBER		DYTON	LINT	T DDICE		idiscialms all warranti	os, either express or
IJUB#1 0 22716376	MOUNT	7.395		60.53	0.00		
PART ON SPECIAL ORDE	R				****	assumes nor authroize	anties of merchantability ar purpose, and neither ar purpose, and neither and an armonia of a nection with the sale of ices. Buyer shall not be the selling dealer any and an armonia of a property.
IJUB#I U 22716379	TITY 1 IS SPECIAL OF SEAT 7	420 **		6.68	0.00	tor it any liability in con this part(s) and/or servi	inection with the sale of ices. Buyer shall not be
l Part on special order	R			0.00	0.00	entitled to recover from	the selling dealer any
** QUAN	TITY 1 IS SPECIAL O	RDERED **	100 # 1 TOTA	I DARTO		damages for loss of us	se, loss of time, loss of
			JOB # 1 TOTA	L PARIS	0.00	profit or income or damages.	any other incidental
	· · · · · · · · · · · · · · · · · · ·	JOB #	1 TOTAL LABOR	& PARTS	0.00		
TOTALS	· · · · · · · · · · · · · · · · · · ·	••••••				LABOR GUARANT	EE 90 DAYS OR
F 3 CACH F 3 CHV #F 3 F 3	CC					4000 MILES WHI	CHEVER COMES
[] CASH [] CHK #[] [] PARTS DESIGNATED WITH AN ASTE LIFETIME SERVICE GUARANTEE AF	CC [] AMX [] DIS	L] A/R CHG	TOTAL LA TOTAL PA	BOR		FIRST.	
LIFETIME SERVICE GUARANTEE AF	PPLIES FOR CUSTOMER	PAY REPAIRS.	TOTAL SU	BLET	0.00 0.00	NOTICE PURSUANT TO	\$ 70.001 Teves Property
			TOTAL G.	0.G	0.001	Code	
			TOTAL MI TOTAL MI		0.00	I AM THE PERSON OF BEHALF OF THE PERSON TO PAY FOR THE REI	N, WHO IS OBLIGATED
			TOTAL TA	X	0.00	TO PAY FOR THE REI VEHICLE SUBJECT	AIR OF THE MOTOR TO THE REPAIR
			TOTAL			AGREEMENT. I UND VEHICLE IS SUBJECT	ERSTAND THAT THE TO REPOSSESSION IN
			TOTAL IN	IVUICE	\$ 0.00	ACCORDANCE WITH §9. Commerce Code. IF PAYIN	.053, Texas Business and
CUSTOMER SIGNATURE	-				İ	OF THE MOTOR VEHICLE	E BY A CHECK, MONEY
CUSTOMER SIGNATURE ***********************************						STOPPED, DISHONOR	ED BECAUSE OF
						BECAUSE THE MAKER	OR DRAWER HAS NO
					i	IS DRAWN OR THE CR	EDIT CARD ACCOUNT
						HAS BEEN CLOSED.	
						SIGNATURE OF PERSOI OR AGENT FOR PERSO	N RESPONSIBLE
						ON MODERN FOR FERSO	N KEOFONSIBLE
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CS342856



		(409) 735-5146			
71656	ADVISOR RRTAN I	KINDWALL 14	TAG No.	INVOICE DATE	INVOICE No.
	LABOR RATE	KINDWALL 16	MILEAGE	04/18/06 COLOR	CVC\$342856
SHERONDA WILLIAMS 875 DEVILLENUE	YEAR / MAKE / M	ODEL	35,588	BROWN/ DELIVERY DATE	DELIVERY MILES
BEAUMONT TX 77701	U5/CHEVE	ROLET/MALIBU/LS	SDN	108/27/04	
	VEHICLE I.D. No.	T 5 4 8 3 5 E	142044	SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	P.O	. No.	R.O. DATE	
RESIDENCE PHONE 409-363-2433 BUSINESS PHONE 409-832-3041 LABOR & PARTS.	COMMENTS		***	04/18/06	
LABOR & PARTS				•	1018.15.1
J# 1 35CVZ **ELECTRICAL CUSTOMER STATES CD PLAVED IS STILL	CETTING STU	H(S):1506 CK AND WON'T	WARRANTY		
PLAY AT TIMES INSPECTED & INSTALLED SEVERAL DIFFE PROPERLY AT THIS TIME. UNABLE TO DE # 2 35CVZ01 *ELECTRICAL CUSTOMER STATES WON'T START SOMETIME STARTED INSPECTED & STARTED VEHICLE SEVERAL DUPLICATE CONCERN	ERENT CD'S JPLICATE.	SYSTEM WORKING		Warranty disclaimer as applying to this part(s) offered by the manu	is. The only warrantie are those which may b facturer. The sellin
	JOB #	1 TOTAL LABOR & PA	RTS 0.00	dealer, Classic Chevro disclaims all warranti	olet, nereby expresss es, either express (
J# 2 35CVZ01 *FLECTRICAL	TEC	U(\$) -1606	GADDANTV	or fitness for a particul	anties of merchantabilit ar purpose, and neithe
CUSTOMER STATES WON'T START SOMETIM STARTED	ES HAVE TO	JUMP TO GET	WARRANTT	for it any liability in con this part(s) and/or servi-	s any person to assum inection with the sale of ices. Buyer shall not b
DUPLICATE CONCERN	_ TIMESUNA	BLE TO		consequential damage:	s, damages to property
	.10R #	2 TOTAL LARGE & DAI	on o	profit or income or	any other incidents
J# 3. 35CV702 FLECTRICAL	TEC	LICENTIAL CADON & FAI	VIODANTI	aamagee.	
J# 3 35CVZ02 ELECTRICAL CUSTOMER STATES HORN ISN'T WORKING INSPECTED & FOUND RELAY OUT OF PLAC RESECURED RELAY.	Œ.	1(2):1506	, A. C. Barrer, A. C. WARRANTY	LABOR GUARANT: 4000 MILES WHI FIRST.	EE 90 DAYS OR CHEVER COMES
	30R #	3 TOTAL LABOR & DAG	00.0		r as as 1 m
J# 4 13CVZ *LEAKS.SQEAKS,RATTLE	TECI	I(S):1506	WARRANTY	Code I AM THE PERSON OF	AGENT ACTING ON
J# 4 13CVZ *LEAKS.SQEAKS.RATTLE CUSTOMER STATES GETTING CLICKING NO IN LEFT FRONT AND SEEMS TO PULL LEF UNABLE TO DUPLICATE SUBLET PO# VEND INV#-INV.DATE-DESCRIP JOB # 1 45218 382409 04/18/06 RENTAL)ISE WHEN TUI 'T WHEN DRIV	RNING		BEMALF OF THE PERSON TO PAY FOR THE REI VEHICLE SUBJECT AGREEMENT. 1 UND VEHICLE IS SUBJECT	N. WHO IS OBLIGATED PAIR OF THE MOTOR TO THE REPAIR ERSTAND THAT THE TO REPOSSESSION IN
	JOB #	4 TOTAL LABOR & PAR	RTS 0.00	ACCORDANCE WITH \$9 Commerce Code, IF PAYM OF THE MOTOR VEHICLE	.053, Texas Business and IENT FOR THE REPAIR BBY A CHECK, MONEY
SUBLETPO#VEND INV#-INV.DATE.DESCRIP JOB # 1 45218 382409 04/18/06 PENTAL	TION		(UADDANT)	ORDER, OR A CREDIT C STOPPED, DISHONOR	ARD TRANSACTION IS ED BECAUSE OF
TOTAL SOLITON OF TOTAL RETURN		Total - Subi	ET 0.00	BECAUSE THE MAKER ACCOUNT OR THE ACC	, NO FUNDS, OR OR DRAWER HAS NO DUNT UPON WHICH IT
TOTALS			·	HAS BEEN CLOSED.	EDIT CARD ACCOUNT
[]CASH []CHK #[][]CC []AMX []DIS PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE LI LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER	[]A/R CHG	TOTAL LABOR	0.00	SIGNATURE OF PERSO	N RESPONSIBLE
LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER	MITEU PAY REPAIRS.	TOTAL PARTS TOTAL SUBLET.	0.00	OR AGENT FOR PERSO	N RESPONSIBLE
		TOTAL G.O.G TOTAL MISC CH	0.00	x	
		TOTAL MISC DI	SC 0.00		
		TOTAL TAX	0.00		
		TOTAL INVO	CE\$ 0.00		
CUSTOMER SIGNATURE					
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Goodwrench Service Plus_ The Plus means better.

CS342276

CUSTOMER No.	LADVISOR	408) 735-51	12	-		
71656	RRTAN I	ZTAIDWALL	1627	AG No.	INVOICE DATE	INVOICE No.
	LABOR RATE	LICENSE No.		<u> </u>	04/07/06 COLOR	CVC5342276
SHERONDA WILLIAMS	V= - =			33,230	BROWN/	
875 DEVILLENUE BEAUMONT, TX 77701	05/CHEVR	OLET/MALIBU/	/IS SDN		08/27/04	DELIVERY MILES
BEAUMORI, IX 77701	VEHICLE I.D. No.				SELLING DEALER NO.	PRODUCTION DATE
	<u>I G I Z</u> . F. T. E. No.	T 5 4 8 3 5	F 1 4	2044	R.O. DAYE	
···	1		1.01140.		04/07/06	
RESIDENCE PHONE 409-363-2433 BUSINESS PHONE 409-832-3041	COMMENTS					
LABOR & PARTS				1		100
LABOR & PARTS J# 1 35CVZ *ELECTRICAL CUSTOMER STATES DOME LAMP SWITCH E NOT TURN DOME LAMP ON SOP IN	TECH	(S):1506	1 1 1 1	WARRANTY		
NOT TURN DOME LAMP ON::::SOP IN:::	BY LAMP IS LOO	SE AN DWILL		ŀ	184	
REPLACED OVERHEAD DOME LAMP ASSEME	BLY				applying to this part(s)	als. The only warrantie are those which may bracturer. The sellin clet, hereby express its, either express of anties of merchantabilit lar purpose, and neithes any person to assum nection with the sale cices. Buyer shall not but he selling dealer as, damages to property.
PARTSQTYFP-NUMBERDESCRI	PTION	INT	T PRICE.		offered by the manu dealer, Classic Chevr	afacturer. The solling olet, hereby expresssl
PARTSQTYFP-NUMBERDESCRI JOB # 1	11.928		1 11/1/06-	WARRANTY	disclaims all warrant implied, including warr	ies, either express o antles of merchantabilit
306 # 1 1 22/24305 HOUSE	(G 11.927	JOB # 1 TOTA) PARTS	WARRANTY	or fitness for a particu	lar purpose, and neithe
	"	000 W 1 107A	L FARIS	0.00	for it any liability in cor	inection with the sale of
	J08 #	1 TOTAL LABOR	& PARTS	0.00	this part(s) and/or serv entitled to recover from	nces. Buyer shall not b n the selling dealer an:
J# 2 50CVZ MISC CUSTOMER STATES IGNITION KEY HARD	TECH	(S):1506		WARRANTY	consequential damage damages for loss of u	s, damages to property se, loss of time, loss o
HARD TO THEN SOMETIMES					profit or income or damages.	any other incidenta
ROTATED, REMOVED & REINSTALLED IGN ROTATED CYLINDER 25 TIMESWORKIN	ITION CYLINDE	R.		ŀ	aamagaa.	
				Ī	LABOR GUARANT	EE 90 DAYS OR
PARTSQTYFP-NUMBERDESCRI	PTION		T PRICE-	ļ	4000 MILES WH	CHEVER COMES
					FIRST.	
	JOB#	2 TOTAL LABOR 8	& PARTS	0.00	NOTICE PURSUANT TO	§ 70.001, Texas Property
SUBLETPO#	PTTON		• • • •		Code AM THE PERSON O	R AGENT ACTING ON
JOB # 1 45186 381730 04/07/06 RENTAL				WARRANTY	BEHALF OF THE PERSO TO PAY FOR THE RE	N, WHO IS OBLIGATED PAIR OF THE MOTOR
		TOTAL -	SUBLET	0.00	VEHICLE SUBJ <i>E</i> CT AGREEMENT. I LIND	TO THE REPAIR DERSTAND THAT THE
TOTALS			••••		VEHICLE IS SUBJECT ACCORDANCE WITH §9	TO REPOSSESSION IN 2,053, Texas Business and
[] CASH [] CHK #E] F] CC F] AMX F] DYS	F 1 A/R CHG	TOTAL LA	ROD	ام م	Commerce Code, IF PAYN OF THE MOTOR VEHICL	MENT FOR THE REPAIR E BY A CHECK, MONEY
PARTS DESIGNATED WITH AN ASTERIK (*) INDICATE L	IMITED	TOTAL PAR	RTS	0.00	ORDER, OR A CREDIT OF STOPPED. DISHONOR	ARD TRANSACTION IS RED BECAUSE OF
ETTETTIME SERVICE GOARANTEE APPLIES FOR COSTOMER	PAY REPAIRS.	TOTAL SUE	BLET	0.001	NSUFFICIENT FUNDS BECAUSE THE MAKER	, NO FUNDS, OR OR DRAWER HAS NO
		TOTAL MIS	SC CHG.	0.00	ACCOUNT OR THE ACC	OUNT UPON WHICH IT
		TOTAL MIS	SC DISC	0.00	AS BEEN CLOSED.	EDIT CHED ACCOUNT
,				0.00	IGNATURE OF PERSO	N RESPONSIBLE
		TOTAL IN	IVOICE \$	0.00	OR AGENT FOR PERSO	N RESPONSIBLE
CHISTOMED STONATURE				! :	×	
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CUSTOMER No.	ADVISOR				TAG No.	INVOICE DATE	INVOICE No.
<u>71656</u>	BRIAN L	KINDWA	LL	1627		03/23/06	CVCS34130
CHERONIDA LUZI I ZAME	LABOR RATE	LICE	NSE No.	MI		COLOR	STOCK No.
SHERONDA WILLIAMS 875 DEVILLENUE	YEAR / MAKE /	MODEL			34,154	BROWN/	
BEAUMONT, TX 77701	05/CHEV	ROLET/M	ALIBU/	LS SDN	I	08/27/04	DELIVERY MILES
SEASMONT, TX 77701	VEHIÇLE I.D. N	۵.				SELLING DEALER NO.	PRODUCTION DATE
	I G I	<u>Z T 5 4</u>	8 3 5	F 1 -	4 2 0 4 4	R.O. DATE	
	ľ			P.O. NO.		03/22/06	
RESIDENCE PHONE 803 PHONE 409-832-304	COMMENTS				1-1-1	1 447 7 4 4	,
ABOR & PARTS	· <u> </u>					*****	
# 1 35CVZ *ELECTRICAL CUSTOMER STATES DOME LIGHT SV	TF	CH(S) · 1506			WARRANTY		
CUSTOMER STATES DOME LIGHT SV	ITCH BY LAMP IS	LOOSE AND			,		
CATCHES WHEN MOVESSOP IN REORDERED PARTS	•					Warranty disclaimer as	is. The only warrant
						applying to this part(s) offered by the manu	are tnose which may facturer. The sell
ARTSQTYFP-NUMBER	ESCRIPTION		UNI	PRICE-		dealer, Classic Chevro disclaims all warranti	olet, hereby express es, either express
PART ON SPECIAL ORDER					WARRANTY	implied, including warra	inties of merchantabi
** QUANTITY 1 IS SPEC ** QUANTITY 1 IS SPEC ** OB # 1	TAL ORDERED **					assumes nor authroize:	s any person to assu
CANA ON SECTAL ORDER					WARRANTY	for it any liability in con this part(s) and/or servi	nection with the sale ces. Buyer shall not
** QUANTITY 1 IS SPEC	IAL ORDERED **					entitled to recover from	the selling dealer a
		JOB #	1 TOTAL	. Parts	0.00	Warranty disclaimer as applying to this part(s) offered by the manu dealer, Classic Chevre disclaims all warrantimplied, including warrantimplied, including warrantifor fitness for a particul assumes nor authroizet for it any liability in conthis part(s) and/or servisentitled to recover from consequential damages for loss of us profit or income or	se, loss of time, loss
	JOB ·	# 1 TOTAL	LABOR 8	PARTS	0.001	damanes.	•
# 2 25CV7 *STEEPING	TE	CU/S).1506	7540		LEDBANTY	_	
# 2 25CVZ *STEERING CUSTOMER STATGETTING KNOCKING	NOISE WHEN TURN	LM(3):1506 ING····SOP	1040 IN··	1000	WARRANTY	ABOR GUARANTI	EE 90 DAYS OF
NOISY STEERING GEAR REPLACED STEERING GEAR			,,		ŀ.	+000 MILES MUI	CHEVER COME
RESET TOE					[]	FIRST.	
NADTO OTY ED MUNETO					<u>, </u>	OTICE PURSUANT TO	6 70.001, Texas Proper
PARTSQTYFP-NUMBER IOB # 2 1 15277886 G	ESCRIPTION	•••	UNIT	PRICE-		Ode	ACHNI ACTING O
1 102//000	CAK 0.50¢	JOB #	2 TOTAL	PARTS	WARRANIYI;	BEHALF OF THE PERSON	N, WHO IS OBLIGATE
		·			3.30	EHICLE SUBJECT	TO THE REPAI
	J08 (# 2 TOTAL	LABOR 8	PARTS	0.00	EHICLE IS SUBJECT	ERSTAND THAT TH TO REPOSSESSION (
# 3 13CVZ *LEAKS, SQEAKS, RATTLE	TE	CH(S):1506			105.00	CCORDANÇE WITH \$9. Commerce Code, IF PAYM	.053, Texas Business an IENT FOR THE REPAL
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# 3 13CVZ *LEAKS, SQEAKS, RATTLE CUSTOMER STATES WHEN BACKING GETTING LOUD ROARING NOISE REPLACED REAR BRAKE PADS *ARTS					S	TOPPED, DISHONOR NSUFFICIENT FUNDS.	ED BECAUSE O
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# 4 50CVZ MISC CUSTOMER STATES WANTS TO KNOW	HHY ATL LIFE MAY	H(\$):1506	ANID	·	WARRANTY >	<	
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ABOUT THE QUALITY OF SERVICE RESET OIL LIGHT & FILLED FLUI	I ATFI V						
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		JUB #	4 TÓTÁL	PARTS	0.00		
	J08 #	# 4 TOTAL	LABOR &	PARTS	0.00		
# 5+35CVZ04 ELECTRICAL		H(S):1506			WARRANTY		
CUSTOMER STATES OD PLAYER HAS	CD IN IT AND WON	I'T EJECT	· ·	196	WARRANTI		
OR PLAY ' 'SOP IN' ' ' REPLACED RADIO					!		
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CUSTOMER No.	ADVISOR			TAG No.	INVOICE DATE	INVOICE No.
71656		KINDWALL	1627		03/23/06	CVCS341309
SHERONDA WILLIAMS	LABOR RATE	LICENSE No.	MI	LEAGE	COLOR	STOCK No.
875 DEVILLENUE	YEAR/MAKE7			34,154	BROWN/ DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX 77701	05/CHE\	ROLET/MALIBL	<u>J/LS SDN</u>	1	08/27/04	
	1 G 1	<u>Z T 5 4 8 3</u>	5 F 1	42044	SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.		P.O. No.		R.O. DATE 03/22/06	
RESIDENCE PHONE BUSINESS PHONE 409-832-3041	COMMENTS				03/22/00	
PARTSQTYFP-NUMBERDESCI	DIDITON		IT ODYCC			
The state of the s	IVIT (ION	JOB # 5 TOT	AL PARTS	0.00		
	JOB	# 5 TOTAL LABOR	& PARTS	0.00	Warranty disclaimer as	is. The only warranties
SUBLETPO#VEND_INV#-INV_DATE-DESC	 RTPTION	·			applying to this part(s) and the manufactured by the manufactured	are those which may be
SUBLETPO#VEND INV#-INV.DATE-DESCI JOB # 1 45137 381730 03/23/06 RENTA	AL	TOTAL	- SUBLET	WARRANTY 0.00	Warranty disclaimer as applying to this part(s) a offered by the manuficaler. Classic Chevro disclaims all warrantic implied, including warra or fitness for a particula assumes nor authroizes for it any liability in conthis part(s) and/or servicentitled to recover from consequential damages for loss of us profit or income or income or	let, hereby expressily es, either express or pries of merchantability
MISCCODEDESCRIPTIONJOB # A SS ENVIR FEES/SHOP SUPPLIES	• •	CONTROL NO) 		or fitness for a particula assumes por authroizes	ar purpose, and neither
JOB # A \$\$ ENVIR FEES/SHOP SUPPLIES	S	TOTAL	- MISC	5.00	for it any liability in contable part(s) and/or service	nection with the sale of
TOTALS				5.00	entitled to recover from consequential damages	the selling deater any
					damages for loss of us profit or income or	e, loss of time, loss of
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LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOM	ER PAY REPAIR	s. Total s	Ű <u>B</u> LÉT	90.00	LABOR GUARANTE	E 90 DAYS OR
		TOTAL M	.O.G ISC CHG.	5.000	4000 MILES WHIC	CHEVER COMES
		TOTAL M	ISC DISC AX	0.00 8.25	FIRST,	
					NOTICE PURSUANT TO	§ 70.001, Texas Property
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71656	ADVISOR				TAG No.	INVOICE DATE	INVOICE No.
, <u>, , , , , , , , , , , , , , , , , , </u>	LABOR RATE	L KINDW	ALL ENSE No.	162	7 1095 MILEAGE	03/09/06 COLOR	CVCS340411
SHERONDA WILLIAMS					33,031	BROWN/	
875 DEVILLENUE	YEAR / MAKE	/ MODEL	MAL TOLL	·	DN	DELIVERY DATE	DELIVERY MILES
BEAUMONT, TX 77701	VEHICLE I.D.	No.	MALTBU/	F2 2F	<u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	08/27/04 SELLING DEALER NO.	PRODUCTION DATE
	<u>1 G 1</u>	Z T 5 4	18 <u>3</u> 5	F 1	<u>4 2 0 4 4</u>		TROBUSTION BATE
	F. T. E. No.			P.O. No		03/07/06	
RESIDENCE PHONE BUSINESS PHONE 409-832-3041	COMMENTS	7/1				03/0//00	
I ADOD B DADTO						,	
# 1 35CVZ *ELECTRICAL CUSTOMER STATES DOME LIGHT SWITCH CATCHES WHEN MOVES;;::SOP IN:;; H REORDERED PARTS	BY LAMP IS ISTORY ATTA	ECH(S):150 LOOSE AND CHED			WARRANTY	Warranty disclaimer as applying to this part(s) offered by the manu	is. The only warranties are those which may be facturer. The selling olet, hereby expressly es. either express or anties of merchantability ar purpose, and neither is any person to assume mection with the sale of ices. Buyer shall not be in the selling dealer any is, damages to property, et, loss of time, loss of any other incidental
PARTSQTYFP-NUMBERDESCR	IPTION		UNI	T PRICE	<u>-</u>	dealer, Classic Chevro	olet, hereby expresssly
PARTSQTYFP-NUMBER	.028 NG 11.927				WARRANTY WARRANTY	implied, including warra or fitness for a particul assumes nor authroize	anties of merchantability ar purpose, and neither s any person to assume
** QUANTITY 1 15 SPECIAL (JOB #	1 TOTAL	_ PARTS	0.00	for it any liability in cor this part(s) and/or servi entitled to recover from	mection with the sale of ices. Buyer shall not be n the selling dealer any
	JOB	# 1 TOTA	L LABOR (PARTS	0.00	consequential damage: damages for loss of us	s, damages to property, se, loss of time, loss of
J# 2.25CVZ *STEERING	. T	ECH(S):150	6		WARRANTY	profit or income or	any other incidental
CUSTOMER STATES GETTING KNOCKING I	NOISE WHEN	TURNING	•				
HISTORY ATTACHED INSPECTED AND FOUND STEERING SHAFT ORDERED LUBE KIT FOR STEERING SHAF	T_NOISY. FT.					LABOR GUARANT 4000 MILES WHI	
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	/10	JOB#	3 TOTAL	. PARTS	0.00	ACCOUNT OR THE ACC	OUNT UPON WHICH IT
	ine	# 3 TOTA	I LARAD 9	DADTC	0.00	HAS BEEN CLOSED.	Crate Account
1# A 25CV702 ELECTRICAL		# 5 (UIA	- LABOR 6	· rwx15	0.00	SIGNATURE OF PERSO	N RESPONSIBLE
J# 4 35CVZ02 ELECTRICAL CUSTOMER STATES CD PLAYER HAS CD I PLAY	IN IT AND W	ECH(S):150 ON'T EJECT	OR P	. , .	WARRANTY	or agent for perso X	N RESPONSIBLE
INSPECTED AND FOUND CD PLAYER IS I ORDERED RADIO.	NOPERATIVE	•			}		
PARTS QTY FP - NUMBER DESCRI	PTION		UNIT	PRICE	.		
		JOB#	4 TOTAL	PARTS	0.00		
	JOB	# 4 TOTA	L LABOR 8	PARTS	0.00		
J# 5 01CVZ *LUBE OIL FILTER PLEASE CHECK ALL FLUID LEVELS AND ADVISE OF ANY NEEDED SERVICES. 011 & Filter Change W/ Lube 3.5L 0	TIRE PRESSI	CH(S):150	5				
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CUSTOMER No.



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OR AGENT FOR PERSON RESPONSIBLE X	
SIGNATURE OF PERSON RESPONSIBLE	
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3855 Eastex Freeway • Beaumont, Texas 77704 • www.classicchevroletbmt.com (409) 892-5050 (409) 735-5146 Mid County

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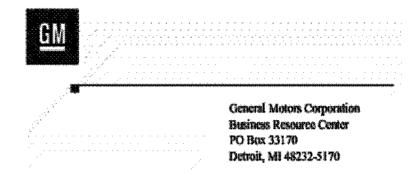
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08\01\02 CAC23533\\ INAQICE D91E INAQICE NO:	762 ΔΣΕ ΤΟ ΣΕΘΕΡΙΘΈ ΤΟ ΣΕΘΕΡΙΘΕΡΙΘΕ ΤΟ ΣΕΘΕΡΙΘΕ ΙΘΕ ΤΟ ΣΕΘΕΡΙΘΕ ΙΘΕΡΙΘΕ ΤΟ ΣΕΘΕΡΙΘΕΡΙΘΕ ΤΟ ΣΕΘΕΡΙΘΕ ΤΟ ΣΕΘΕΡΙΘΕ ΤΟ ΣΕΘΕΡΙΘΕ Τ	BRIAN L KINDW		CUSTOMER NO. 71656



January 26, 2007

VIA FAX ONLY

Alex Simanovsky, Esq. Alex Simanovsky & Associates, LLC 6 W Druid Hills Dr NE Ste 120 Atlanta, GA 30329-2138

RE: Sheronda Williams

Service Request: 71-458984691

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F142044 Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

This is to advise that General Motors is in receipt of the above referenced case dated January 16, 2006. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

\boxtimes	Copy of owner's current title and/or registration	\boxtimes	Finance agreement
	Other:		Buyer's agreement
	General Motors Corporation		
	c/o MSV International ATTN: B	DC Legal	

c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation cc:

















RELEASE OF LIEN INFORMATION

I	,
(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder N	arne)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regar	ding my loan account #(Account Number)
	(Account Number)
with	
(Lien holder Name)	
to General Motors Corporation, includi- loan payoff amount, and per diem infor	ng but not limited to a complete payment history of my account, a mation.
Date	
V	EHICLE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V6302006	















RELEASE OF CLAIM

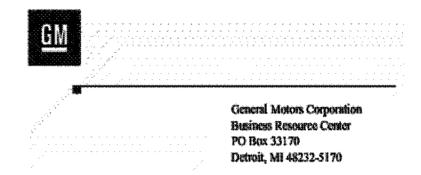
I, Sheronda Williams Sinegal, (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$6,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZT54835F142044 ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

arising out of the use or operation of the Subject Notwithstanding the above, General Motors Corpmanufacturer's express limited warranty and any sale of the subject vehicle. If Releasor(s) has/hav	rding claims of personal injury or products liability Vehicle after the date of execution of this release. Poration agrees to honor the remaining term of the applicable GM Protection Plans which accompanied the re initiated any court, arbitration or other proceeding immediately will dismiss the proceeding with prejudic
The subject vehicle's mileage is	on the date of the signing of this release.
9 17	and(s) this release. Releasor(s) agree(s) and entire agreement between Releasor(s) and General elying on any representations, promises or inducements
	ORE SIGNING. BY SIGNING THIS RELEASE, READ IT, UNDERSTAND IT, AND AGREE TO
I/We agree to the terms of this Release	of All Claims
DATE SIGNED:	
Claimant's Signature	Claimant's Signature

Claimant's Signature	Claimant's Signature
Address	Address
City, State, Zip Code	City, State, Zip Code
STATE OF	
COUNTY OF	

Sworn to ((or affirmed) and subscribed before me this	day of	, 20
by Sheronda Willia	nms Sinegal.		
	Signature of Notary Public		
	Print, type or stamp Commissioned Nan	ne of Notary Public	
	Personally KnownOR Prod	uced identification	
	Type of identification		
	My commission expires:		
CC: File			

LG0024 V6302006



VIA FAX ONLY

February 7, 2007

Alex Simanovsky, Esq. ABT & Simanovsky 2300 Henderson Mill Rd NE Ste 300 Atlanta, GA 30345-2704

RE: Sheronda Williams

Service Request: 71-458984691

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F142044 Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

We regret that your client(s) is dissatisfied with her 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 6,500.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.















February	7,	2007
Page 2		

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,	
General Motors Corporation	
cc: FILE	
LG0044 V07022006	
Attach.	
Odometer	
Client's Signature	Client's Signature
Date	Date















ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

2300 HENDERSON MILL ROAD, SUITE 300 ATLANTA, GA 30345 770-414-1002 1-866-865-3666 FACSIMILE: 770-414-9891 1-877-216-0365

FACSIMILE TRANSMITTAL SHEET

TO: Brion Stevens

FROM: Alex Simanovsky

COMPANY: General Motors Corporation

DATE: 1/31/2007

FAX NUMBER: (866)592-1369

TOTAL NO. OF PAGES: 8

RE:

Sheronda Sinegal v. General Motors Corporation

Our Client:

Sheronda Sinegal

Vehicle:

2005 Chevrolet Malibu

VIN:

1G1ZT54835F142044

Date of purchase:

08/27/2004

Our File No.:

TX07-10105

RELEASE OF LIEN INFORMATION

1 Sheronda Williams Sinegal 459-55-3074 (Client's Name) (Client's Social Secondary Number)
(Client's Name) (Client's Social Security Number)
hereby suthorize Wells Fargo Financial (Lien holder Name)
2501 Deaport Drive Suite BH300 888-346-4357 (Lien holder Address) (Lien holder Phone Number)
to release any and all information regarding my loan account # 50 23759 1841 84900 (Account Number)
with Wells Fargo Financial (Lien holder Name)
to General Motors Corporation, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.
Date 1/30 07
VEHICLE INFORMATION
The current vehicle mileage is 57000 Date mileage read: $1/3007$.
Shrenanda Williams Sungal Sheranda W. Singal Signature
Lc2000e Va302006















Seller MIKE SMITH AUTOPLAZA, INC.	DAMSON, DERR	RICK Control	07/27/2005
Seller SHERUNDA E WILLIAMS Residence Phone (409)833	BEAUTION THE Phone	(4097832 ⁻³ 041	. C-Way
Address City	DEFICITORY.	State	Zip
Expected date of delivery is	· -		fanufacturer/Distributor is liable for
BESCRIPTION DESAILS UNITS		PRICE OF UNIT	
DESCRIPTION OF SALE UNIT: CHEVROLET New Make: Color: Color:	TAN		W/A
MATCHU COOK	R10090	GAP INSURANC	E 419, 17
☐ Ûsca Birdy Style: 15580 License No.	··		N/M
Year 2005 ^{IN} : 1612T54835F142044 Key Nos.:		HONDA CARE	s 1041.04
USED CAR TRADE-IN:			IN I LL
Year: 2002 Make: PORTIAC Model:	GRAND AM		
Cylinders:N/A Body Style: License No License No License No License No	" N/A -		
VIV		Robeto	
Lienholder:AMERICREDIT	· ,"	Trade - In	8500-00 13806.22
Lienholder Address: R/A #/A	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Sub-Total	13906.22
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Child support Lien: Yes No Amount: S N/A			771 67
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Restitution Lient	[Other Taxes	
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OR A REASONABLE AMOUNT AGREED TO BY THE PA	ARTIES FOR A	Add Baltner Owed on Tra	de-in 23655 . 10
HEAVY COMMERCIAL VEHICLE CONTRACT. THIS N	OTICE IS RE-	Unpaid Balance	\$ <u>23000</u> .10
QUIRED BY LAW.			
	R OF WARRANTIE		
The above-described vehicle sold by Seller is sold as is, with			
warranties of morehantability or fitness, and Buyer will bear the			
or that may occur in the vehicle, unless a written warranty by, or : Buyer in conjunction with or within 90 days following the time of			
to warranty by the manufacturer thereof.	ri ara sara, Dat Much	vendere or any or less	Amponom paris may be subject
**The Dealer's Inventory Tax charge is intended to reimburs	e the dealer for ad	valorem taxes on ite	motor vehicle inventory. The
charge, which is paid by the dealer to the county tax assessor-			

is not required to be charged by the dealer to the consumer.

The information you are on the window form for this vehicle is part of this contruct. Information on the window form overrides any contrary provisions on the gontract of sale. La información que oparece en la venjanilla de este volticulo forma parte de este contrato. La informacian contenida en el formataria de la venamilla anula cualquier prevision que establezar la contrario y que aparezeu en el contrario de venta.

Il a credit purchase, this is on offer to purchase only. Buyer uffers to purchase vehiule

on credit on terms described howin and no commercial relationship is oreated. This order does not constitute an agreement for the extension of credit.

Manufacturer/Distributor resorves the right to change the price of new vehicles to Seller without notice. In the event that the price to Seller of the new vehicle ordered harqueder is changed prior to delivery to Buyer, Buyer agrees and accepts that the cash delivered price will be changed sceordingly.

If the Buyer's used our mode-in is not delivered to the Seller until delivery of the new vehicle, the trade-in will be reappraised at that time and Buyer agrees that such reappraised

value shall determine the allowance, if any, made for the stude-in.

Buyer agrees to deliver the original bill of sale and the title to any trade-in along with

WHEN THE RESIDENCE OF THE ASSOCIATION ARBITRATION OF DISPUTES

Arbitration is a method of resolving a claim, dispute, or controversy (collectively, "Claim") without filing a lawfull in court. Either Buyer or Seller may choose at any time, including after a lawsuit is filed, to have any Claim related to or arising out of the transaction identified in this Buyor's Order("Order"), including the interpresation. scope, or validity of arbitration, decided by arbitration and not by a court action,

When a dispute is resolved by arbitration and not in a court, each party gives up the right to a trial by a court or a jury bist. Buyer gives up any right Buyer may have to bring a clust-action lawsuit or class arbitration or to perticipate in oither as a claimant. Buyer gives up any right Buyer may have to consolidate Buyer's arbitration with the arbitration of others. The information that can be obtained in discovery from either Party or from a third person in an arbitration is generally more limited than in a lawsuit. Generally, there is no right to appeal the decision of an arbitrator under the Pederal Arbitration Act (9 U.S.C. § 1, et seq.) Other rights that Buyer or Seller would have in court may not be available in orbitration.

Either Buyer or Selier must contact one of the following associations to conduct the urbitration as well-no the table traity in order to start an arbitration. Applicable rules may be entained from one of the following associations: (1) American Arbiirration A suchairem at 1-898-224-7879; (2) J.A.M.S.Podispiric, at 1-890-438-1660; or. (3) Mational Arthogram Security 1,800-474-2371. If there is a sofilied between Setter's Signature the delivery of the trade-in and further agrees to execute my and all discurrents necessary or required to transfer logal title and ownership to Seller or its assigns. Buyer warrants the trades to be his property and free and clear of all liens and encountrances except as otherwise noted herein. Buyer further warrants that the trade-in bot not been declared rebuilt advage, reconditioned, nonrapairable, or flood damaged and that the emission systems have not been tampered with and are in the condition as originally manufactured, except for ordi-

Seller makes no representations concerning fuel economy of the sale unit and ony information posted on the sale unit or contained in literature relating to the same reflect the results of tests performed, required or presented by government agency, upon which Selfer

It is expressly agreed to and understood by Buyer and Seller that in the event of a noncredit transaction. Seller retains a security interest in the purchased vehicle until such time as Bayer has paid the Seller for the vehicle.

Buyer agrees to all the above listed charges.

the association's rules and this Arbitration Provision, this Arbitration Provision will

This Order evidences a transaction involving interacts commerce. Any arbitmtion under this Arbitration Provision is governed by the Federal Arbitration Act (9 U.S.C. § 1. et seq.). Judgment upon the award may be awarded in any court having jurisdiction,

The projection hearing will be conducted in the federal district in which Buyer resides. If Buyer demands application first, Buyer agrees to pay the initial arbitration filling fee or case management fee required by the applicable rules up to \$125 and Soller will pay any additional initial filing for or case management fee. Seller will pay the entire filling fee or case management fee if Seller demands arbitration first. Sollar will pay the arbitration docts and fees for the first day of arbitration, up to a maximum of eight hours. The arbitrator shall decide who pays any additional costs and fees.

Notwithstanding this Arbitration Provision. Buyer and Seller and Seller's successors and assignces retain the right to exercise self-help remedies and to seek provisional remedies from a court pending final determination of the dispute by the arbitrator, Neither Buyer nor Seller waive the right to arbitrate by exercising self-help remodics, including repossession. filing suit, or seeking or obtaining provisional remedies from a court.

If any portion of this Arbitration Provision is affenforceable, it is severed and the remaining punctaigns shall be enforced.

Xullia - 07/27/2005 أدراكنو Buyer's Signature

TADA(136 9/03 © TADA Services, Inc. Reproduction in any forto profibiled. Reorder from TADA Services, P.O. Box 1028, Austin, TX 78767-1028

JAN 25, 2007 RECEPTION Store 01 SERVCOL PORT 62 3030 CUSTOMER NO 71656 SERIAL NO 1G1ZT54835F142044 NAME SHERONDA WILLIAMS MAKE CV CHEVROLET BUS. PHONE NO 409-832-3041 YEAR RES. PHONE NO 05 409-363-2433 MODEL DEPT (S,B,P) MALIBU LICENSE NO ADVISOR NO STOCK NO MILEAGE LAST MILEAGE APPT./PROM. DATE 52818 LAST RO DATE 01/17/2007 APPT./FROM. TIME TAG NO. ESTIMATE (P/L/T) PICKUP COMMENT TEAM CODE: JOB OPERATION DESCRIPTION CWI PR EST. TIME TECH SQUOTE

1=CUST. 2=VEH 3-HIST 4=REC. SVC. 5=COMP 6-APPT. SCHED. 7=SHOP CAP 8=RTE SHEET 9=SVC.OP.DISP 10=PROMISE TIME 11=BST.

JAN 25, 2007 SUMMARY HISTORY DISPLAY

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CHEVROLET



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ALEX SIMANOVSKY & ASSOCIATES, LLC

CONSUMER PROTECTION ATTORNEYS

2300 HENDERSON MILL ROAD, SUITE 300 ATLANTA, GA 30345 770-414-1002 1-866-865-3666 FACSIMILE: 770-414-9891 1-877-216-0365

FACSIMILE TRANSMITTAL SHEET

TO: Brion Stevens

FROM: Alex Simanovsky

COMPANY: General Motors Corporation

DATE: 3/27/2007

FAX NUMBER: (866)592-1369

TOTAL NO. OF PAGES: 2

RE:

Sheronda Sinegal v. General Motors Corporation

Our Client:

Sheronda Sinegal

Vehicle:

2005 Chevrolet Malibu

VIN: Date of purchase:

1G1ZT54835F142044 08/27/2004

Our File No.:

TX07-10105

Texas Department of Transportation

REGISTRATION RENEWAL RECEIPT

PLATE NO: 272HLT DOCUMENT NO: 12330938602105559 COUNTY: JEFFERSON

TAC NAME; MIRIAM K. JOHNSON
DATE: 03/27/2007
EFFECTIVE DATE: 03/27/2007
TIME: 12:5764
EXPIDATION DATE: 2/2008
EXPLOYEE ID: BMTLFE: TRANSACTION ID: 12330539166125731

BEAUMONT, TX 77701 Omner name and address Eheronda & Williams 875 devillence

regiotration class: Paggenger-less/XQL 6000 Plats TYPS: Paggenger PLF Sticker Type: #S

PAREVIOUS PLATE NO: VEHICLE CLASSIFICATION: PAIVERFICE IDENTIFICATION NO: 1612T54815F142044
VEHICLE IDENTIFICATION NO: 1612T54815F142044
VEHICLE IDENTIFICATION NO: 1612T54815F142044
VEHICLE 1000 CARRYING CAPACITY: 0
GROSS MT: 4000 TONNAGE: 0.00
BODY VEHICLE IDENTIFICATION NO: TRAVEL TELE LENGTH: 0 VERICLE CLASSIFICATION: PASS

VEHICLE RECORD NOTATIONS
RELEASE OF PERSONAL INFO RESTRICTED
ACTUAL MILEAGE INVENTORY ITEM(S) PEES ASSESSED

RIKUSHIIRID STICKIR

REG FEED-DES

REGILACTORIZATION FEE

CHIY ROAD BRIDGE ADD-ON FEE

AUTUMATION FEE (LARGE CNIY) METHOD OF PAYMENT AND FAYMENT AMOUNT: TATOT 40-03-03-03

TOTAL AMOUNT PAID የባዊት 100.00 29.20

70.80

10.000 10.000 1.000 1.000

THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES. Current law requires an additional \$1.00 fet (already analysis in counties with \$0.800 or more vehicles.

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 6, 2010

Sergei Lemberg, Esq. Lemberg & Associates 30 Oak St Ste 401 Stamford, CT 06905-5310

RE:

v. General Motors Corporation

Service Request: 71-465393895

2006 Pontiac G6

Vehicle Identification Number: 1G2ZG558564

Customer Relationship Specialist: Lita Sanchez

Dear Mr. Lemberg:

Enclosed please find a check in the amount of \$5,750.00 made payable to and Lemberg & Associates to settle the above-referenced case.

A 60 month/ 60,000 mile (whichever comes first) Brake Component Letter will be sent directly to Samantha Thibeault after processing.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0008 V10192006

December 6, 2010



Service Request: 71-465393895

Customer Relationship Specialist: Jenny Morrison

Dear

We would like to discuss your request for assistance regarding your 2006 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

Pontiac Customer Assistance Center

Lien Holder Information Request Form

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Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: State: Massachusetts

Customer Name: Service Request: 71-465393895 GM Legal File No.: {Number}

Vehicle ID No.: 1G2ZG558564 In Service Date: 07/03/2006 Vehicle is: BAC Code: 117931

{New/Used}

Year, Make & Model: 2006 G6 - 6CYL SEDAN Vehicle Purchased Used on: {n/a or

mm/dd/yy} at odometer {odometer}

Lien holder: GMAC ☐ Other ☐: {Name}

VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (*) if day(s) out of service are already counted in another category.

☐ Brakes

Date:	<u>RO #:</u>	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8/1/06	162604	3	2021	C/S the brakes squeak bad – Necessary to replace front brake pads & resurface front rotors
09/13/06	164130	1	4398	C/S inspect for brake pulsation – Necessary to resurface front & rear rotors
10/05/06	164898	1	5217	C/S inspect for brake noise – Necessary to clean & lubricate caliber brackets
12/1/06	166605	2	8871	C/S brakes are making noise – Cleaned brake pads & lubed hubs & axle shafts
1/2/07	167495	2	10160	C/S brake inspection – Necessary to replace all 4 rotors & caliper brackets

☐ Steering

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12/6/06 1/2/07	166756 167495	-	8900 10160	C/S in steering is stiff – Customer will make another appointment C/S there is a SOP due to the steering being stiff – Necessary to replace
				steering rack

☐ Body/Trim

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
8/1/06	162604	*	2021	C/S the sun roof rattles – Necessary to install 14 mylar washers, also found 8 loose screws, tightened & road tested, OK
8/7/06	162819	2	2228	C/S sun roof is in-op – Necessary to replace sun roof module
01/10/07	167799	2	10160	IN GMVIS - SUNSHADE, SUNROOF SLIDING GLASS PANEL - R&R OR
				REPLACE

THE STATE LEMON LAW READS:

Days out of service: 15

Repairs 3

Time period 12 / 15000

Does Lemon Law state nonconformity must continue to exist? {Y or N}

If applicable, safety-related repairs {# of repair attempts}
Safety-related time period {# of months} / {# of miles}

Number of repair attempts in the presumption period:

Total days out of service during the presumption period:

14

Total days out of service during customer's ownership:

14

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT}

Date & Offer/Result: {TEXT}

Concern: {TEXT}

Date & Offer/Result: {TEXT}

Concern: {TEXT}

Date & Offer/Result: {TEXT}

RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) if there are any unrepaired defects, and 2) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

{TEXT}

REASON FOR REMOVAL

{TEXT}

CRM FINAL OFFER: {CASH/REP/TRADE}: DATE: {Date}

OFFER TO CUST: \${Amount}

ATTORNEY FEES: \${Amount}

OR INCLUSIVE OFFER: \${Amount}

PLAINTIFF'S FINAL {CASH/REP/TRADE}: DATE: {Date} AMOUNT TO CUST: \${Amount}

DEMAND:

ATTORNEY FEES: \${Amount}

OR INCLUSIVE OFFER: \${Amount}

TEAM MANAGER APPROVING: {Name} Date: {Date}

COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

^{*} SES light is to be captured under affected component above.

40U	GG6 - 6CYL SEDAN IVORY WHITE EBONY	/V6G	PONTIAC/GM GENERAL MO 100 RENAIS	MC DIVISION OTORS CORE	ON PORATION
ORDE VIN ***	ER NO. JHHKXJ/SRE STOCK NO 1G2 ZG55 85 64	*****	DETROIT VEHICLE IN	MI 48	3243-1114 052016209 16*12187S
MODE 2ZG6 AP3 F83 JL9 LX9 MX0 NE1	CL & FACTORY OPTIONS 59 G6 - 6CYL SEDAN REMOTE VEHICLE STARTER SYSTEM AXLE RATIO 3.05 BRAKES, 4-WHEEL DISC W/TRACTION CONTROL ENGINE, 3.5L V6 SFI AUTOMATIC TRANSMISSION 50-STATE EMISSIONS	MSRP 20030.00 150.00 N/C 400.00 N/C 0.00 N/C	INV AMT 18527.75 124.50 N/C 332.00 N/C 0.00 N/C	RETAIL - INVOICE (SHIPPED (EXP I/T (INT COM (PRC EFF (KEYS G211 WFP-S QTF BANK: GMZ	SOLD 08/08/05 08/08/05 08/28/05 08/29/05 08/08/05 L1 G2111 R OPT-1 AC - 103
РСН	* (4) 16" PAINTED ALLOY WHEELS * AM/FM STEREO 6 DISC CD PLAYE (REPLACES STD/OPT/PKG RADIO) * PANORAMIC ROOF, POWER	R 2275.00	1000.25	SHIP WT: HP: GMS: SUPPLR:	3418 32.9 20703.35 21631.63
	* POWER ADJ BRAKES & ACCEL. PEDALS * FLOOR MATS, CARPET * CARGO NET			MRM: DAN: MEMO	BRAWL
R6J VK3 1SZ	CUSTOMER DIALOG NETWORK LICENSE PLATE BRACKET, FRONT PREMIUM PACKAGE DISCOUNT	0.00 N/C 500.00-	16.50 N/C 415.00-		

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

TOTAL MODEL & OPTIONS DESTINATION CHARGE LAM DEALER CONTRIBUTION LAM GROUP CONTRIBUTION	22605.00 625.00	226.05	ACT 231 H/B 261 ADV 261 EXP 65A	678.15 226.05

TOTAL 23230.00 21758.60 PAY 310 21758.60

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20780.00

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 103 VIN 1G2ZG558564 \$ 21758.60 INV 2AD52016209 DUE 08/29/05 DEALER 12-187

VENDETTI MOTORS, INC.

I, (hereinafter referred to as "Releasor(s)"), on behalf of myself and my assigns, first) Brake Component Letter, from the warranty start date and original in-service miles paid by General Motors Corporation, hereby releases and discharges General Motors Corporation, its subsidiaries, its distributed by General Motors Corporation, and their respective agents and components that are claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or operation, alteration, or use of Releasor(s) 2006 Pontiac G6 bearing Vehicle Identification Number defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above artising out of the subject vehicle. This Release of personal injury are any of the above
named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor has initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor immediately will dismiss the proceeding with prejudice. The subject vehicle's mileage is Agreement between Releasor agrees and acknowledges that this Release constitutes the entire agreement between Releasor and General Motors Corporation, and Releasor is not relying on any representations, promises or inducements other than those stated in this release.

ITS TERMS.

I agree to the terms of this Release of All Claims

Claimant's Signature	
Claimant's Signature	
Address	
Technoss	
Franklin has	
City, State, Zip Code City, State, Zip Code	
STATE OF <u>UA</u>	
COUNTY OF North IV	

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client does not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0044 V07022006

Attach.

14909	
Odometer	
Chent's Signature	<u>-</u>
Date Date	

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day of, 2007.
, 2001,
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of Notery Public
- 1 Totally Fublic
ed identification
ucense
of Notary Public ced identification

CC: File

LG0024 V6302006



General Motors Corporation Business Resource Center PO Box 33170 Detroit, MI 48232-5170

VIA FAX ONLY

April 12, 2007

Sergei Lemberg, Esq. Lemberg & Associates 30 Oak St Ste 401 Stamford, CT 06905-5310

RE:

Service Request: 71-465393895

2036533424

2006 Pontiac G6

Vehicle Identification Number: 1G2ZG558564

Customer Relationship Specialist: Lita Sanchez

Dear Mr. Lemberg:

We regret that your client is dissatisfied with her 2006 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client's expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client.

After careful review of this case, Pontiac Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client at the earliest possible opportunity.

A cash settlement of \$ 5,750.00.

A 60 month/ 60,000 mile (whichever comes first) Brake Component Letter, from the warranty start date and original in-service miles. Coverage includes: Master cylinder; vacuum or hydraulic booster; wheel cylinders; combination valve; hydraulic lines and fittings; disc calipers; seals and gaskets; brake rotors and brake drums with the exception of brake pads and brake shoes.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client would retain the vehicle.

















02

April 18, 2007 Page 2

2036533424

If this offer is acceptable to your client, please have your client sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client does not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LO0044 V07027006

Attach.

Odomato Client's Signature Date

1250 - 11

Paragonal Contraction

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 2, 2010

Alex Simanovsky, Esq. ABT & Simanovsky 2300 Henderson Mill Rd NE Ste 300 Atlanta, GA 30345-2704

RE:

v. General Motors Corporation

Service Request: 71-458984691

2005 Chevrolet Malibu

Vehicle Identification Number: 1G1ZT54835F

Customer Relationship Specialist: Brion Stevens

Dear Mr. Simanovsky:

Enclosed please find a check in the amount of \$6,500.00 made payable to Sinegal and Alex Simanovsky & Assoc. LLC. to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0062 V6302006

CASE ASSESSMENT - LEGAL (NON SMALL CLAIMS)

By: Brion Stevens State: TX

Customer Name:	Service Request: 71-458984691	GM Legal File No.:
----------------	-------------------------------	--------------------

Vehicle ID No.: 1G1ZT54835F In Service Date: 08/27/04 Year, Make & Model: 05 Malibu LS

Vehicle is: Used BAC Code: 163042 Vehicle Purchased Used on: 07-27-05 at

odometer 15580

Lien holder: GMAC Other::

VEHICLE REPAIR HISTORY

☐ Brakes

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
03/22/06	341309	*	34154	C/S when brakes applied getting loud roaring noise./ Replaced rear brake pads.

☐ Engine/Fuel/Exhaust

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/01/05	329377	1	16989	C/S getting miss and shack at idle, in park and while driving./ Found idle has slight surge, found new calibration for PCM for this concern./ Recalibrated PCM.
08/22/05	330567	*	18940	C/S vehicle seems to miss and run rough at idle./ CND
10/10/05	332309	9	22838	C/S vehicle leaking fluid from left front and low coolant light comes on./ Lower left bottom of radiator and fan busted./ Replaced radiator and fax assembly, re-charged A/C system and replaced connector for hood ajar light.
11/30/05	335143	*	26033	C/S rattling noise from under vehicle when first started./ CND, No abnormal noises. C/S vehicle doesn't start right away and hesitates./ No DTC, No history. CND
04/18/06	342856	*	35588	C/S has to jump vehicle to get started./ Inspected and started vehicle several times, CND.
10/05/06	352190	*	47606	C/S vehicle does not start first try sometimes./ PCM failure./ Replaced PCM
01/08/07	357019	*	52313	c/S vehicle does not start intermittently./ Replaced battery and problem still happens, ongoing problem./ CND .

☐ Steering

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
11/15/05	334388	*	24501	C/S getting knocking in steering when turning./ Traced to steering gear./ Ordered steering gear.
11/30/05	335143	*	26033	C/S getting knocking in steering when turning./ Replaced steering gear.
03/07/06	340411	*	33031	C/S knocking noise when turning./ Steering shaft noisy./ Ordered lube kit for steering shaft .
03/22/06	341309	*	34154	C/S knocking noise when turning./ Steering shaft noisy./ Replaced steering gear, reset toe.
04/07/06	342276	*	35296	C/S key hard to get in sometimes and hard to turn./ Removed and reinstalled ignition cylinder, rotated cylinder 25 times, working properly.

04/18/06	342856	*	35588	C/S clicking noise when turning and vehicle seems to pull left./ CND
05/23/06	344927	2	39141	C/S knocking noise when turning./ traced noise to left front spring insulator./ Ordered part.
06/28/06	346816	2	41071	C/S knocking noise when turning./ LF upper strut bearing and mount weak./ Replaced left front strut mount & bearing and aligned front end.
10/05/06	352190	6	47606	C/S there is a knocking noise when turning./ Traced to steering gear./ Replaced steering gear and reset toe.
01/08/07	357019	1	52313	C/S popping when turning./ Ordered steering gear .
01/17/07	357540	2	52818	C/S popping when turning./ Slack in rack and pinion assembly./ Replaced steering and reset toe.

☐ <u>Transmission</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/22/05	330567	*	18940	C/S when going around a corner and accel. Vehicle seems to hard shift./ Found trans filter seal not seated in case./ Installed filter seal and added fluid.

☐ <u>Body/Trim</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:	
08/01/05	329377	*	16989	C/S weather strip on outside of second left door is coming apart./ Ordered sealing strip.	
08/22/05	330567	1	18940	C/S weather strip on outside of second left door is coming apart./ Replaced left rear outer door seal.	
11-15-05	334388	1	24501	C/S passenger side visor cover for mirror came off./ Ordered part . C/S passenger visor cover for mirror came off./ Ordered sunshade .	
11/30/05	335143	2	26033	C/S passenger visor cover for mirror came off./ Replaced sunvisor. C/S dome light switch by lamp is loose./ Ordered overhead lamp. C/S driver seat plastic cover does not fit right on the top./ Re-secure seat back trim.	
03/07/06	340411	3	33031	C/S dome light switch lamp is loose./ Re-ordered parts.	
03/22/06	341309	2	34154	C/S dome light switch lamp is loose./ Re-ordered parts.	
04/07/06	342276	1	35296	C/S dome light switch lamp is loose./ Replaced overhead dome lamp assembly.	

☐ <u>Electrical</u>

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
03/07/06 03/22/06 04/18/06	340411		33031 34154 35588	C/S CD player has CD in it and won't eject./ Ordered radio. C/S CD player has CD in it and won't eject./ Replaced radio. C/S CD player is still getting stuck./ CND, input and ejected several CD. System working properly at this time. C/S horn is not working./ Relay out of place./ Re-secured relay.
04/10/00	342030	1	33300	CD. System working properly at this time.

\square HVAC

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/01/05	329377	*	16989	C/S caps for A/C lines came off./ Ordered caps .
08/22/05	330567	*	18940	C/S caps for A/C lines came off./ Installed A/C line caps.
11/15/05	334388	*	24501	C/S when turning A/C on has growling noise./ Inspected, no abnormal
				noise at this time.
11/30/05	335143	*	26033	C/S getting roar noise from blower when A/C is on./ CND

THE STATE LEMON LAW READS:

Days out of service: 30

Repairs 4
Time period 12 / 12k
Does Lemon Law state nonconformity must continue to exist? Y
If applicable, safety-related repairs 2
Safety-related time period 12 / 12

Number of repair attempts in the presumption period: 2
Total days out of service during the presumption period: 2
Total days out of service during customer's ownership: 34

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: Steering/suspension concern

Date & Offer/Result: 2 LOF's

CRM FINAL OFFER: :

RECOMMENDATION AND RATIONALE

Customer has extensive repair history. Vehicle purchased used. Vehicle does not meet LL, however vehicle certainly would qualify for breach of warranty for steering, engine and body and trim.

REASON FOR REMOVAL

			ATTORNEY FEES: \$ OR INCLUSIVE OFFER: \$
PLAINTIFF'S FINAL	:	DATE:	AMOUNT TO CUST: \$
DEMAND:			ATTORNEY FEES: \$
			OR INCLUSIVE OFFER: \$

DATE:

OFFER TO CUST: \$

TEAM MANAGER APPROVING: Date:

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Revised 3/17/05

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) ADR REPURCHASE CHECKLIST Effective date: 08/26/2004

Cover sheet denoting a Request # and whether the case is a Voluntary or Mandatory Repurchase with information completed (on front of file)
□ PRA FORM (Voluntary Repurchase only)
☐ Both VINS on Trade Repurchase Or vehicle order number. Need order # or VIN on all cases except Mandates
☐ Invoice on original vehicle Socrates (Max Retriever)-old VIN & new VIN if a trade
☐ Incentive Acknowledgement Form
Signed Bill of Sale on original vehicle
⊠ Copy of the title or registration, if unobtainable, then copy of Title Need current registration in CA
Agreement to Arbitrate
Repair Orders (KY and FL only)
☐ Invoice for any conversion package (if applicable)
Receipts for any after-market items (if applicable)
BBB ruling/lemon law ruling and/or BBB settlement letter (if applicable)
☐ Signed customer acceptance of decision for Mandatory Repurchases
☐ Financial Institution information including: account #, phone # & Institution name
Overallowance/Incentives/Negative Equity Form
ACV on trade-in documented
Copy of the Customer Claim Form (CCF) only on Mandates
Applicable Attorney Information: Firm Name, Contact Person, Federal Tax I.D., Phone #

Overallowance/Incentives/Negative Equity Form (non-Florida)

Customer:	Request #: 71-464124867	BBB#: CHV0730539
Customer.	κεquest π. /1-40412400/	συσπ. C11 (0 / 3033)

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$20,881.00
MSRP (from BARS Invoice) Note: If GMS price, use in place of MSRP price	\$23,455.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-2,574.00
Trade Allowance (from dealer Bill of Sale)	\$6,000.00
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the overallowance)	\$
Payoff or Lien amount from Bill of Sale	\$6,134.43
(If dealer added negative equity into contract, do not subtract)	
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the negative equity)	\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Manager before submitting information to BBB					
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00				
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$1,000.00				

Overallowance and/or Negative Equity minus	\$134.43		
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57		

Case Assessment By:Henry	<u>Starling</u>	Siebel/CARS Request #:71-4	464124867				
Customer Name:		5					
Veh year:2005	Make:Chevrolet	Model:Malibu MAXX	Current mileage:20,400				
Veh ID	In Service Date:9/30/2005	Purchased:New	If used:				
#:1G1ZT64855F							
What is the customer seeking?Repurchase							

VEHICLE REPAIR HISTORY

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: steering
Date: RO#: Mileage: Days Out: Description of Repair:

<u>bacc.</u> Ro		<u> </u>	bayb cac.	beberiperon or Repair.
05/27/2006	158603	8,677	1	Replaced steering column.
05/30/2006	158687	8,714	3	R/R electronic power steering column, replaced motor
				and reassembled.
10/19/2006	165891	16,083	6	Powersteering gear replaced
12/30/2006	169584	20,448	*	Per tac #060232007. Remove shaft, position and exercise as needed. Per dvm Joel Gorski locate shaft and replace.

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: battery

Date: RO#: Mileage: Days Out: Description of Repair:

10/07/2005	146170	231	1	Tested battery only 9 cca available from 525cca. Installed new battery.

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: remote starter

Date: RO#: Mileage: Days Out: Description of Repair:

10/07/2005	146170	231	*	Could not duplicate.

Team Manager Approval:

Date:

_			
_			

OTHER SYMPTOM/CONCERN:

OTTLEN	OTTER STWITTOW/GOTGERN.					
Date: RO	#: <u>Mile</u>	eage: Day	s Out: Des	scription of Repair:		
10/03/2005	145842	98	1	Paint – Buff out per Steve Lemos		
10/03/2005	145842	98	*	Headlamp scratches – Ordered both front headlamps.		
10/03/2005	145842	98	*	Cd player inop – unable to duplicate.		
10/03/2005	145842	98	*	Headliner – Reinstalled seal.		
10/07/2005	146170	231	*	Headlamp scratches – sop in.		
10/07/2005	146170	231	*	Hvac – Normal operating condition.		
02/16/2006	153305	4,418	1	Cd player inop – Ordered cd player.		
03/06/2006	154237	5,242	1	Cd player inop – Sop here.		
05/30/2006	158687	8,714	*	Pedals – reconnected adjustable pedals.		
12/30/2006	169584	20,448	12	Hvac – Normal operating condition.		
12/30/2006	169584	20,448	*	Turn signal – Replaced left socket and bulb.		
12/30/2006	169584	20,448	*	Brake lights – no problem found		

Total Days Out of Service: 26____(excluding days for customer pay reasons such as; Maintenance and Collision Repairs)

VEHICLE MEETS PRESUMPTION LEMON LAW? YES:X NO:

What is customer eligible for (based upon the BBB Program Eligibility Guidelines and the States lemon law requirements for meeting presumption)? Repair/repurchase under program eligibility guidelines.

AVM and/or DEALER RECOMMENDATION(s):

CRM RECOMMENDATION & RATIONALE (EXPLAIN):Crs adv that it does appear that the cust does meet presumption and that gm should be looking into a trade repurchase for the customer but the crs will look into reimbursing the customer's 6075 gmpp major and replace it with a newer contract.

Team Manager Approval:

Date:

Decision reached by CRM:	Arbitrate case:	Settle case:

Team Manager Approval:

Date:

Overallowance/Incentives/Negative Equity Form (non-Florida)

$G \rightarrow I$	D 4 # 71 464104067	DDD# CHM0720520
Customer:	Request #: 71-464124867	BBB#: CHV0730539

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

\$20,881.00
\$23,455.00
\$-2,574.00
\$6,000.00
\$6,000.00
\$0
\$6,134.43
\$6,000.00
\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Manager before submitting information to BBB				
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00			
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$1,000.00			

Overallowance and/or Negative Equity minus	\$134.43	
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57	

Voluntary Repurchase

BBB Case	Straight
COMPLIANCE DATE	2 03/18/07
ADR REQUEST NUM	BER 71-464124867
CUSTOMER NAME	
LAST SIX OF VIN	
ADR CRM Henry Star	ling EXT. 21220
AVM Joel Gorski PHO	ONE 80509/58733
DATE ACCEPTANCE	C RECEIVED 01/18/2007
NUMBER OF DAYS F	FOR COMPLIANCE 59
TEAM MANAGERS S	IGNATURE
ADR Exceptions that n	eed to be paid i.e. over allowance and negative equity.
COMMENTS/REASO	N FOR EXCEPTION:
File will be returned withou	t all information above completed.

GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

01/05/2006

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request: 71-464124867 2005 Chevrolet Malibu MAXX VIN # 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders.
 (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Henry Starling
BRC Customer Relationship Manager
Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220
FAX# 866-432-1686

Fâl Mgr. Called in to WAC Stock 15/25 Rate Months (20 Other Phone Buy Rate Pts. Approval # 132091970 Purchase Order Credit Ap. Compl. Down Paymt in Insurance Ver. Odometer Stmt. 9, Pack or P/A Registration Title Pay-Off To: Accounted Control Counter Survey Pay-Off (134 112 Good Till Verif. By Acct. # 30 A	Date 9-30-05 Salesman	CRic	Customer	
Rate Nonths O Other Phone Buy Rate Pis. Approval # 132041970 Purchase Order Credit Ap. Compl. Plant I I I I I I I I I I I I I I I I I I I	17()		Customer	Charles 15125
Buy Rate Pts. Approval # \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\sim 1		ZVVAC	
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Trade-ACV	Follow Up			,
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Trade Stock # 5283 Other		Reserve	e	100
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F&I				
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DMV/CONTRACT INOUT		DIVI V/C		

STEVE T

SALES	s desk check	SHEET MICHAEL	. s	STEVE T
PURCHASE	LEASE	CHECK OUT	DELIVER	DATE
PRICE 2088	2/	CAP COST		SALESPERSON_EXIC
RATE #		MONEY FACTOR		CUSTOMER
TERM 60		TERM		STOCK # 15/25
LIC		LIC		UNIT OS MMIBY
DOWN 865.	57	RES	» 4\z .	DEAL # 77745.
TRADE EQUITY	34.43)	RES. %		DUE BILL NO
CASH — O	·	S,TART UP FEES		WORK SHEET
REBATE 1000		CAP RED		CREDIT APP.
TRADE ALLOWANCE	6000			TRW
388	VT.	6 PAYMENT		INS. INFO
MAGIC WARRANTY	1395	MAGIC WARRANTY		REG TITLE
PAYOFF 613Y : PER _		TRADE ALLOWANCE		DRIVER'S LIC.
PAYOFF TO PARAM	UHAND	TRADE EQUITY		,
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TRADE ACV_ 600	Ò	REBATE		ID# VERF.
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Contract Registration	GMPP X	(MRP	Medium Duty	GM Cert	MRPC	ert	М	RP LW	1.1.
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AILING ADDRESS (must include apt. or suite #, if applicable)	(CITY	●: 夕景[27]	s	TATE	.4	ZIP CO	DE	
		CHINO			ÇA				
ne Agreement provider is authorized to charge my account for the c	ost of the Agreement	s) and my shar	e of any subseque	ent cancellation(s	3).				-
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K SHITH CHEVROLET				4. 4.	**************************************			•	ž.
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The term of your Agreement will begin on the Agre	ement purchase		The term of	your Agreemen	t will begin	on the	Agreer	nent pu	ırcha
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INTENANCE TERM The term of your Smart Care will begin on the SMART Ca ment purchase date and odometer mileage at the Agreement purchase date. The I your Smart Care will end at the earlier of the time and mileage option you have	ARE TERM-MO (IN 000'	/MI. GOO! S) (OWRENCH # OF CARE	SERVICES				:	
your Sman Care will end at the eather of the time and mileage option you have od. The term of your Goodwrench Care will be based on the specified number of is listed herein and performed within 4 years of the Agreement purchase date.	/			:	;	,	•	. 0) (
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FIONAL COVERAGE ect all that apply)			\$		0 0	, 0	0	0. 0) (
igning this, I agree to all the terms and conditions on this form					<u> </u>			 ,	
ement is not required in order to purchase or obtain financing for a ptance of this registration, an Agreement will be mailed to the add	motor vehicle. I und	erstand that, up		L\$	1	, 3	9	5· C) (
JSTOMER SIGNATURE	DATE		TAX	\$,		•.	
								•	
				\$					



General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUSTO	MER NAM	1E: _ROSA_M,VILL	ANUEVA		
		Z_T_6_4_8_5			(or see attached list*)
	· :		•		
CUSTO	MER INC	ENTIVE(S)			
	customer i law, as a	e total amount of cus ncentive(s) be applie	ed: (a) _XX to the	down payment of price	named below and request that the available this vehicle, (b) where permissible by a mount of rebate and final price with named below:
		Incentive Program	Reference	Amount	GM Incentive Code
		_GM_REBATE	<u> </u>	\$ _1 000 . 00	GV8
		EMPLOYEE PRICE		\$N/A	GFP
			· · · · · · · · · · · · · · · · · · ·	\$N/A	
				\$N/A	
				\$N/A	
	,	Total Incentive Amou	unt Received	\$ _1000,00	
Ī	Division su a. I elec	pported financing/lea	sing, etc.) BATE, O% FOR 60		PRICE
ł	b. I elec	ct to receive			
to me b delivery	y the Deak of this veh	etail purchaser or les er named below. This	vehicle was purcha knowledge receipt o	earing this vehicle sed/leased for pers of incentive(s) as de	EDGMENT identification number which was sold/leased onal/business use and not resale and I took escribed in Item # and release the GM
ſ	Purchaser/	Lessee Signature:			_ Date: <u>09 / 30 / 20</u> 05
the ince	ntive(s) des	cribed in Item#	have been provided	to the said purchase	n on this application is true and correct and er/lessee who has taken delivery of referenced has been forwarded to General Motors.
1	Authorized	Dealer Signature:	_ UKER	XX	Date: _09 / 30/2005
	Dealership	_	M K SMITH CHE	(ROLE/T	Dealer Code: _20485

*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

DATE 9/30/05 SOURCE Priv Carmer SALESPERSON COLO MCCOL NAME Chiao Co **ADDRESS** PHONE W (MILEAGE LIC. NO. 1G 12T64855F NEW TO YEAR **BODY STYLE** TAB, NO. YR. EXP. DEMO. 🗌 Melihu LS MX TRADE-IN INFORMATION SALE PRICE YEAR msef MAKE CYL. **BODY STYLE**, SIÈNNA. S LIC. NO. **ADDITIONAL ACCESSORIES** 18,881.0 PAYMENTS OF \$ NUMBER 20881. P.O. 6,150 Dorowheod C.U. 1/3 CASH DOWN 20881 1621.77 Salesmen cannot accept this offer or obligate seller in Please enter my offer, subject to your acceptance any manner whatsoever. OFFER IS NOT BINDING UN-TIL ACCEPTED IN WRITING BY OFFICER OR SALES MANAGER OF SELLER. **BUYER'S** X. SIGNATURE X

SEP 30, 2005 DEAL REVIEW

Store Oi FANDIOI PORT 5021 4770

M K SMITH CHEVR BUYER:	olet	date take your copy (me case was ever ever beet also and a wis own .	E8.1	MGR: EDWIN W VAN	
STOCK #: 15125	2005 C	HEVROLET	MALIBU	DEAL. 1G1ZT64855F	#: 77745
TOTAL PRICE WARR PREMIUM	20881.00 1395.00	TOTAL TRADE TOTAL PAYOFF	6134,43	TRUTH IN LENDIN	(*)
AFTMKT PREM TOTAL FEES TOTAL TAXES	0.00 250.75 1621.77	TOT NET TRADE TOTAL CASH TOTAL REBATES	0.00	APR 0.00 % AMT FINANCED FINANCE CHARGE	23282.95 0.00
GROSS PRICE TOTAL DOWN	24148.52 865.57	TOTAL. DOWN	865.57	TOTAL OF PYMTS TOTAL DOWN DEF PYMT PRICE	865,57
DEC LIFE PREM	0.00	DEAL DATE 1ST PYMT DATE LST PYMT DATE	10/30/2065	DEFERRED PAYMEN	many mine mail over more take mine take blee
A&H PREMIUM TUI PREMIUM	0,00 0,00	TERM PAYMENT	50 388,04	DUE DUE	· •
AMOUNT FIN		TRREG PMT: FINAL PAYMENT	a 388,59	DUE	
PRINTER OUTPUT	(Y/N) Y	CASH DEAL.			

27605

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. MI 48243-1114 DETROTT VIN 1G1 ZT64 85 5F MODEL & FACTORY OPTIONS INV AMT RETAIL - STOCK MSRP 19452.90 INVOICE 08/18/04 0.00 SHIPPED 08/18/04 12T68 MALIBU LS MAXX 21260.00 LX9 3.5L V6 ENGINE 0.00 MX0 4-SPEED AUTO TRANSMISSION 0.00 EXP I/T 09/03/04 0.00 270.00 INT COM 09/03/04 0.00 PRC EFF 08/18/04 N/C KEYS G0851 G0851 T43 REAR WIPER AND SPOILER 300.00 VK3 FRONT LICENSE PLATE BRACKET 0.00 YF5 50-STATE EMISSIONS N/C 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F OTR OPT-1 * FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20~485 * RR AUDIO CNTRLS W/ HEADPHONES * DRIVER SEAT 6-WAY POWER SHIP WT: 3407 * FLOOR MATS HP: 32.9 * REMOTE VEHICLE STARTER SYSTEM 20881.00 GMS · SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX Ņ. MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

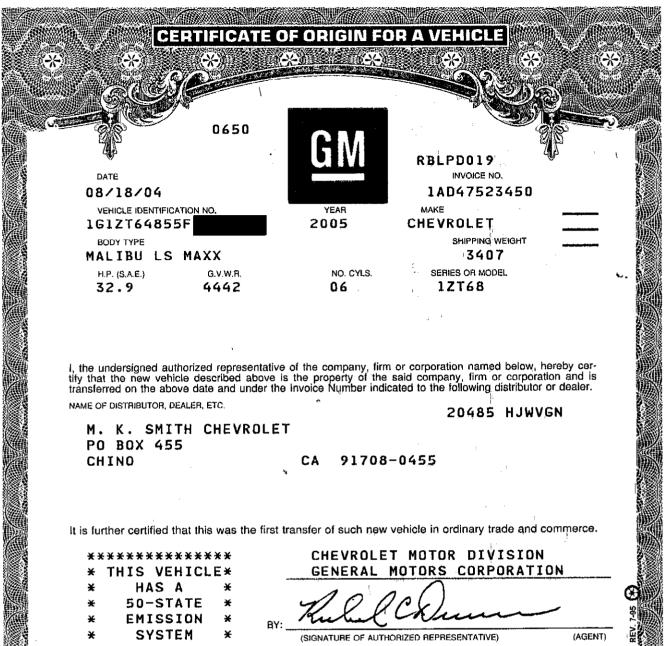
APPROX WHOLESALE FINANCE CREDIT 20829.55

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485



G38165621

DETROIT

ΜI 48243-1114

	CHINO	CA	SAN	BERNAR	DINO
				r	•
74.		-	1		

X

Creditor - Seller (Name and Address)

M K SMITH CHEVROLET 12845 CENTRAL CHINO CA 91710

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used			Odometer		Vehicle Identification Number			
MEH	2005	CHEVROLI	ET	68	68 161276485		55F	
		FEDERAL	TRUT	H-IN-LENDING	DISC	LOSURES	**************************************	
PERCI R. The your of a year	NUAL ENTAGE ATE cost of credit as rly rate.	FINANC CHARC The doll amount to credit we cost you	ar he ill J.	Amount Financed The amount of credit provided to you or on your behalf.	The The will ha you h pa so	Total of ayments amount you ave paid after nave made all syments as cheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ 865.57 is	
	0,00_%	\$ <u>0</u>	<u>(e))0</u>	\$ <u>23282.95</u>	<u> </u>	3282,95(e)	\$ 24148.52(e)	
YOUR PA	AYMENT SC	HEDULE WILL E	BE:			<i>ا</i> (۵) means an estimate	
N	umber of Pay	ments:		Amount of Payments:		When Pa	yments Are Due:	
One Pay	ment of		N/A			N/A	.,	
One Pay			N/A		N/A			
59	Paymen	ts		388,04	Monthly, Begin		nning 10/30/2009	
	Payment	is		N/A		Monthly, Beginning		
	l Payment	·		388.59		DUE ON 09/30/2010		
Prepayment the Prepayment Security In	nat is late. :nt. If you pay o nterest. You ar	off all your debt ear	ly, you may interest in	in 10 days after it is due, y be charged a minimum fina the vehicle being purchased e information including inf	ance charg	ge.		

ITEMIZATION OF THE AMOUNT FINANCED 1. Total Cash Price 20801,00 (A) A. Cash Price of Motor Vehicle and Accessories 20881.00 1. Cash Price Vehicle 2. Cash Price Accessories 3. Other (Nontaxable) Describe N/A Describe N/A 45,00 (B) B. Document Preparation Fee (not a governmental fee) N/A (C) C. Smog Fee Paid to Seller 1621.77 (D) D. Sales Tax (on taxable items in A+B+C) N/A (E) E. Optional DMV Electronic Filing Fee* 1395,00 (F) F. (Optional) Service Contract* <u>N/A</u>(G) G. (Optional) Service Contract* Prior Credit or Lease Balance paid by Seller to N/A (H) (see downpayment and trade-in calculation) I. (Optional) Gap Contract (to whom paid)* A Cities (to whom paid)* N/A (1) N/A (J) J. Other (to whom paid)* _ 23942,77 (1) Total Cash Price (A through J) 2. Amounts Paid to Public Officials A License Ecos ESTIMATED 197.<u>00 (</u>A) A. License Fees N/A (B) B. Registration/Transfer/Titling Fees 8.75_(C) C. California Tire Fees* D. Other N/A (D)

N/A

Other_

TAJA (F

Primary Use For Which Purchased

personal, family or household business or commercial

STATEMENT OF INSURANCE NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance Premium N/A Ded. Comp., Fire & Theft N/A N/A Ded. Collision \$ N/ALimits Property Damage \$ N/ALimits Mos. \$_ Medical N/A

Total Vehicle Insurance Premiums

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

N/AMos. \$_

N/A

You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit.

Buyer X					1. 9
Co-Buyer	X	<u> </u>	<u> </u>	, de la company	
Seller X	×10,		TZ		
	1111	1 12	/ (

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Application	n for Onti	onal Cr	edit Insurance
			Buyer 🔲 Both
Credit Disa	-		•
	Term	Ехр.	Premium
Credit Life	N/A Mos.	\$.	N/A
Credit Disability	MA Mos.	\$_	N/A
Total Credit Ins	urance Prem	iums \$	N / A(b)
Insurance Com	pany Name	N/A	
Home Office A	ddress N/	Α	

Credit life insurance and credit disability Insurance are not required to obtain credit. Your decision to buy or not buy credit required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above. insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that; (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective

AN-10-2007 05:13P FROM:		TO:18664321686 P.11
(Optional) Gap Contract (to whom paid)* Other (to whom paid)* For	\$ N/A (I) \$ N/A (J)	based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life
Total Cash Price (A through J)	\$ 23942.77 ₍₁₎	insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the
	a was the car	insurance is shown above.
2. Amounts Paid to Public Officials A. License Fees	\$(A)	You are applying for the credit insurance marked
B. Registration/Transfer/Titting Fees	\$ N/A (B)	above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have
C. California Tire Fees*	\$ 8.75 (c)	reached your 65th birthday. (2) You are eligible for
D. Other N/A	\$ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	disability insurance only if you are working for wages
E. Other N/A	\$ N/A (E) 205.75 (2)	or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for
Total Official Fees (A through E)	\$ 200,13 (2)	I disability insurance, DISABILITY INSURANCE MAY
3. Amount Paid to Insurance Companies	*bi \$ N/A (3)	I I NOT COVER CONDITIONS FOR WHICH YOU HAVE
(Total premiums from Statement of Insurance column	N/A	SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not
4. Smog Certification or Exemption Fee Paid to State	\$ <u>Z4148,52</u> (5)	I Covered" in your policy for details).
5. Subtotal (1 through 4)	\$ <u></u>	You want to buy the credit insurance.
6. Total Downpayment A. Agreed Trade-In Value, Yr 1993 Make 77	70TA TRU _s 6000,00 (A)	
A. Agreed Trade-In Value Yr Make 878	374	Date Buyer Signature Age
	•	xN/A
V II V	\$ 6134,43 (B)	Date Co-Buyer Signature Age
B. Less Prior Credit or Lease Balance	-124 AT (a)	OPTIONAL GAP CONTRACT A gap contract (debt cancella-
C. Net Trade-In (A less B) (indicate if a negative numb	\$ N/A (D)	tion contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra
D. Deferred Downpayment	\$ 1000,00 (E)	I charge if you choose to his a dan contract, the charge is shown
E. Manufacturer's Rebate F. Other W/A	\$ N/A (F)	in item 11. See your gap contract for details on the protection it provides it is a part of this contract.
	\$ N/A (G)	it provides. It is a part of this contract. Term Mos
G. Cash Total Downpayment (C through G)	* <u>\$ 865,57</u> (6)	Name of Gap Contract
(If negative, enter zero on line 6 and enter the amount less that	zero as a positive number on line 1H above)	You want to buy a gap contract.
7. Amount Financed (5 less 6)	\$ 23282.95 (7)	Buyer X N/A
*Seller may keep part of these amounts.		OPTIONAL SERVICE CONTRACT(S) You want to
SELLER ASSISTED LOAN	AUTO BROKER FEE DISCLOSURE	¬ I nurchase the service contract(s) written with the following:
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND	If this contract reflects the retail sale of a	company(les) for the term(s) shown below for the charge(s) shown in item 1.F and/or 1.G above.
WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.	new motor vehicle, the sale is not subject	l la
	to a fee received by an autobroker from us	in Company — General Company
Proceeds of Loan From: N/A	unless the following box is checked:	lerm Out whose of Astriction whose
Amount \$N/Ainance Charge \$ N/A	Name of autobroker receiving fee, if	1.G Company N/A Term H/A Mos. or N/A Miles
Total \$N/A Payable in _N/A	applicable:	Buyer X
installments of \$N/A \$N/A	_N/A	
from this Loan is shown in item 6D.		HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and
NOTICE OF RE	SCISSION RIGHTS	1 I a u u u u u u u a a a a a a a a a a a
If Buyer and Co-Buyer sign here, the prov	risions of the Rescission Rights section or nd if Seller is unable to assign this contrac	I I have a continue and both you and ure must sign it NO 0/81
to a financial institution will apply.	ing if Collot is dilable to deergit and services	changes are binding.
	Co-Buyer X	X
Buyer X	JO-Buyer A	Buyer Signs
OPTION: You pay no finance charge if the Am	ount Financed, Item 7, is paid in full on or before	X Co-Buyer Signs
N/A , Year S	ELLER'S INITIALS	
The state of the s	PROVIDED IN LAW MIST BE MET BY SVEDY BEDGON WHO	PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR
NOT YOUR CURRENT INSURANCE POLICY WILL COVER YO	THE MEANTA WORKINGTO ACUITORS IN THE SACIAL OF WAY WOODE	INITION OF TOTAL CONTROL OF THE PROPERTY OF TH
WARNING:	. DAMAGE OD MAY NOT DOOUDE COD SUIT DEDI ACEME	NT COSTS FOR THE VEHICLE BEING PURCHASED, IF YOU DO
NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE	E FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU TH	ROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING ECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF
THE UNPAID BALANCE REMAINING AFTER THE VEHICLE H	AS BEEN REPOSSESSED AND SOLD.	YOU SHOULD CONTACT YOUR INSURANCE AGENT.
FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/S	AS BEEN REPOSESSED AND SULD. YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE THE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	NOTIONS.
	Y	in a second seco
S/S X		ded by you in connection with the Trade-In Vehicle.
Representations of Buyer: Seller has relied of	n the truth and accuracy of the information provi frameunt on the vehicle traded in . If the payoff at	ded by you in connection with the Trade-In Vehicle. nount is more than the amount shown above in item off amount is less than the amount shown above in
You represent that you have given a true payor	ust pay Seller the excess on demand. If the pay	off amount is less than the amount shown above in
item 6.B as "Prior Credit or Lease Balance," Selle	er will refund the difference to you.	off amount is less than the amount shown above in
Buyer X	Co-Buyer X N/A	
1	ead it or if it contains any blank spaces to be	filled in. (2) You are entitled to a completely filled
in copy of this agreement. (3) You can prep	ay the full amount due under this agreement	at any time. (4) if you default in the performance y be subject to suit and liability for the unpaid
of your obligations under this agreement, indebtedness evidenced by this agreement.	me venicie may be repossessed and you me	A me and an entermine the man and and
maentenness evidenced by this agreement.		

the second of th

N-10-2007 05:14P FROM:	TO:18664321686 P.12
Joyot A	□ Buyer Signs
OPTION: ☐ You pay no finance charge if the Amount Financed, Item 7, is paid in full on or before N/A Year	e X Co-Buyer Signs
THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDE WARNING:	D PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHEF INT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THIS DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROT THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD. FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	ROUGH YOUR INSURANCE AGENT OR THROUGH THE SELI FECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT
s/s x x	
Representations of Buyer: Seller has relied on the truth and accuracy of the information provided you represent that you have given a true payoff amount on the vehicle traded in. If the payoff amount on the vehicle traded in. If the payoff amount on the vehicle traded in. If the payoff amount on the vehicle traded in. If the payoff amount of the excess on demand. If the payoff as "Prior Credit or Lease Balance," Seller will refund the difference to you.	ded by you in connection with the Trade-In Vehi nount is more than the amount shown above in it off amount is less than the amount shown above
Buyer X _ Co-Buyer X _N /A	The state of the s
Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be fin copy of this agreement. (3) You can prepay the full amount due under this agreement a of your obligations under this agreement, the vehicle may be repossessed and you may indebtedness evidenced by this agreement.	at any time. (4) If you default in the nerformal
If you have a complaint concerning this sale, you should try to resolve it with the seller. Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorner of Motor Vehicles, or any combination thereof.	y, the district attorney, or an investigator for the Departr
and it is an uniair or deceptive practice for the seller to make a unilateral change.	
Buyer Signature X Co-Buyer Signature X	
Buyer Signature X Co-Buyer Signa	
The Annual Percentage Rate may be negotiable with the Seller. To and retain its right to receive a part of the Finance Charge. THERE IS NO COOLING OFF PERIOD California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may	
The Annual Percentage Rate may be negotiable with the Seller. To and retain its right to receive a part of the Finance Charge. THERE IS NO COOLING OFF PERIOD California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Co-Buyer Signature X Co-Buyer Signature X YOU CONF	AGREE TO THE TERMS OF THIS CONTRACT. YERM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT A SEW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
Co-Buyer Signature X Super Signature X The Annual Percentage Rate may be negotiable with the Seller. The Indicator of the Finance Charge. THERE IS NO COOLING OFF PERIOD California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Suyer Signature X Date 09/30/05 Co-Buyer Signature X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owners	AGREE TO THE TERMS OF THIS CONTRACT. IRM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT A EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT. Date
Co-Buyer Signature X Enury Signature X The Annual Percentage Rate may be negotiable with the Seller. The Indirection its right to receive a part of the Finance Charge. THERE IS NO COOLING OFF PERIOD California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Suyer Signature X Date 9/30/05 Co-Buyer Signature X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract. Other Owner Signature X Address	AGREE TO THE TERMS OF THIS CONTRACT. YIRM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT AS IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
Buyer Signature X Co-Buyer Signature X The Annual Percentage Rate may be negotiable with the Seller. The Annual Percentage Rate may be negotiable with the Seller. The Island retain its right to receive a part of the Finance Charge. THERE IS NO COOLING OFF PERIOD California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Buyer Signature X Date 09/30/05 Co-Buyer Signature X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.	AGREE TO THE TERMS OF THIS CONTRACT. YERM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT A SEW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT. Date r is a person whose name is on the title to the vehicle but sign as Guarantor, and even if Buyer has a complete defense igive the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (3) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (5) of therwise reach a settlement relating to this contrator of signing.
Buyer Signature X	AGREE TO THE TERMS OF THIS CONTRACT. FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, IT TO YOU, AND YOU WERE FREE TO TAKE IT A EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT. Date r is a person whose name is on the title to the vehicle but contract. If Buyer fails to pay any money owing on this contract sign as Guarantor, and even if Buyer has a complete defense give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (3) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (5) otherwise reach a settlement relating to this contract of signing.
THERE IS NO COOLING OFF PERIOD California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Buyer Signature X Date 19/30/05 Co-Buyer Signature X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other owner does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract. Other Owner Signature X Address To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the state of the superior of the s	AGREE TO THE TERMS OF THIS CONTRACT. YIRM THAT BEFORE YOU SIGNED THIS CONTRACT. IT TO YOU, AND YOU WERE FREE TO TAKE IT A EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT. Date r is a person whose name is on the title to the vehicle but sign as Guarantor, and even if Buyer has a complete defense give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (3) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (2) give the Buyer more time to pay one or more payments; (3) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments; (4) give the Buyer more time to pay one or more payments.

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 $(x_i,y_i) = (x_i,y_i) = (x_i,y_i) = (x_i,y_i)$

FILE COPY



CVWS169584 M.K. SMITH CHEVRO



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961 MONDAY - FRIDAY 7:00 AM TO 6:00 PM

SATURDAY 8:00 AM TO 2:00 PM



CUSTOMER NO.		ADVISOR		TAG NO.		INVOICE DATE	INVOICE NO.
	77021	GILBERT L	GONZALES LICENSE NO.		335	01/10/07 COLOR	CVWS169584 STOCK NO.
		:		IMILEAGE Z	0,448	GLXY SILVER	15125
CUTNO		VEAR/MAKE/MODEL 05/CHEVRO	LET/MALIBU/SC	LS MAXX		09/30/05	DELIVERY MILES 68
CHINO, C	A	VEHICLE I.D. NO.	64855			SELLING DEALER NO.	PRODUCTION DATE
		F.T.E.NO.		O. NO.		R.O. DATE 12/30/06	
F		COMMENTS				12/30/00	I <u> </u>
LAROR & PART	Ş					I acknowledge notice	e and oral approva
J# 1 02CVZ	TUNE DEPT HOUR CHECK WHEN A/C OR HEATER ON AND T OUT OF VENTS AS IF THOUGH STILL O	URNING OFF AIR	STILL COMES			of an increase in the price.	original estimate
	CHECK A/C SYSTEM, NORMAL CONDITI IF CUSTOMER DOESN'T WANT AIR TO C HAVE TO PUSH RECIRC EVERT TIME.	N. ON OF VEHICLE OME THROUGH VEN	TS YOU	ē		SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ F	THIS CONTRACT.
		JOB #	1 TOTAL LABOR & F	PARTS	0.00		
J# 2 04CVZ	15-A HOUR	S: 0.30 TECH(23.89	(Signature	
	CHECK TURN SIGNAL LEFT SIDE INOP TURN SIGNAL SOCKET BURNED					BY LAW YOU MAY ER LICENSED SMC	
PARTSQ	REPLACED LEFT SOCKET AND BULB. WO TYFP-NUMBERDESCR	RKING PROPERLY IPTIONL	/COST E/COST U/	/PRICE		TY TO PERFORM	
JOB # 2 JOB # 2	TYFP-NUMBER	2.679 BU T 2.727 SO	1.67 1.67 5.61 5.61	2.34 7.85	2.34 7.85	THE SMOG CHECK ARE NECESSARY.	TEST INDICATE
		JOB # 2 COST	TOTAL 7.28 JOB # 2 TOTAL F	PARTS	10.19		
		JOB #	2 TOTAL LABOR & F		34.08	THIS FORM IS AN I REPAIRS AND IS P ORDER. THIS REP	ART OF A REPAIL
J# 3 04CVZ01	ELECTRICAL HOUR CHECK BRAKE LITES INOP. NO PROBLEM FOUND	S: TECH(S):481			TINUATION IS SUB- CONDITIONS OF REPAIR ORDER.	JECT TO ALL THE
	UNABLE TO DUPLICATE - BRAKE LAMPS	JOB #	3 TOTAL LABOR & F	PARTS	0.00	"The Factory Warra	nty Constitutes A
J# 4 03CVZ	BRAKE/FT END HOUR CHECK WHEN DRIVING AND TURNING ST NOISE 3RD TIME IN SEE HISTORY. INTERMEDIATE SHAFT BIND AND DRY	S: 0.70 TECH(EERING WHEEL HA	S):110 487 S A GRINDING		55.74	Of The Warranties W Sale Of This Item/I Hereby Expressly Warranties, Either E	tems. The Selle Disclaims A
	PER TAC USE BULLETIN 060232007. C REMOVE SHAFT, POSISTION AND EXCER (SOME ROAD NOISE NORMAL OVER BUM PER JOE GORSKI LOCATE SHAFT AND R	HECK COMPONENTS EISE AS NEEDED PS)	AND TIME RUN			Including Any Imp Merchantability Or Particular Purpose	olied Warranty C Fitness For <i>i</i>
PARTS0	TYFP-NUMBFRDFSCR	ÉPLÁCE IPTION	//COSTE/COSTU/	/PRICE		Neither Assumes N Other Person To A	or Authorizes An
JOB # 4	1 22687711 SHAFT	KIT 6.526 SH JOB # 4 COST	94.03 94.03 1	131.64	131.64	Liability in Connection This item/items."	on With The Sale C
		550 g T 6691	JOB # 4 TOTAL F	PARTS	131.64	. Hijo italiyitaliis.	
		JOB #	4 TOTAL LABOR & F	PARTS	187.38	WARN ALL AREAS OF THIS	
J# 5 07CVZ	WAR PARTS PROGRAM HOUR +++++ WARRANTY PARTS EXPEDITING P OBTAINED FROM DEALER:	S: TECH(ROGRAM OUTSIDE	S):131 PARTS +++++		0.00	TAIN CHEMICALS KNOOF CALIFORNIA TO CONTROL OF CALIFORNIA TO CONTROL OF CALIFORNIA THESE	OWN TO THE STAT AUSE CANCER AN OTHER REPRODUC
	INVOICE NO					CONTAINED IN VEH	ICLES AND PART
			5 TOTAL LABOR & F	PARTS	0.00	AND IN SOME OF THE MATERIALS USED	HE PRODUCTS AN
J# 6 10CVZ06	WARR COURT RENTAL HOUR ++++++++++++++++++++++++++++++++++++	ATION ++++++			0.00	PROPERTY AND IN E AND SMOKE FROM TIONS EMPLOYEE A	EMISSIONS, FUMES BUSINESS OPERA AND GUEST ACTIV
	REASON: HOW MANY DAYS REQUIRED					TIES, INCLUDING, BL THE OPERATION AI MOTOR VEHICLES, TOBACCO PRODUCT	IT NOT LIMITED TO ND SERVICING O AND THE USE O
						(POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAFE	WITH PROPOSITION (
PAGE 1 OF 3	ACCOUNTING COPY-W		(CONTINUED ON N	EXT PAGE] 02:	56pm		ERAINTINVE SF624987 Q (1)

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SATURDAY 8:00 AM TO 2:00 PM



NVOICE NO.

CUSTOMER NO. 77021 CVWS169584 131 01/10/07 GILBERT L GONZALES 5335 STOCK NO 20,448 **GLXY SILVER** 15125 DELIVERY MILES DELIVERY DATE YEAR / MAKE / MODEL 09/30/05 O5/CHEVROLET/MALIBU/SD LS MAXX CHINO, CA PRODUCTION DATE VEHICLE I.D. NO. SELLING DEALER NO. 1 G 1 Z T 6 4 8 5 5 F F.T. E. NO. R. O. DATE P.O. NO. 12/30/06 COMMENTS JOB # 6 TOTAL LABOR & PARTS 0.00 I acknowledge notice and oral approval of an increase in the original estimated SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION------price. 299.01 JOB # 6 6166 01/06/07 FACT WARR RENTAL SUBJECT TO THE CONDITIONS ON THE 299.01 TOTAL - SUBLET REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE. COMMENTS (Signature or initials) R/O TAX 0.00 R/O TOTALS 520.47 BY LAW YOU MAY CHOOSE ANOTH-ER LICENSED SMOG CHECK FACILI-WARRANTY CLAIM DETAIL TOTALS..... TY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH CLAIM#..... TOTAL.. THE SMOG CHECK TEST INDICATES 169584 520.46 ARE NECESSARY. CLAIM TOTALS 520.46 THIS FORM IS AN ITEMIZED LIST OF REPAIRS AND IS PART OF A REPAIR ORDER. THIS REPAIR ORDER CON-TINUATION IS SUBJECT TO ALL THE APPROVED BY SIGNATURE CONDITIONS OF THE ORIGINAL REPAIR ORDER. "The Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Item/Items. The Seller Hereby Expressly Disclaims Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It Any Liability In Connection With The Sale Of This Item/Items." WARNING ALL AREAS OF THIS DEALERSHIP CON-TAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUC-TIVE HARM. THESE CHEMICALS ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY, AND IN EMISSIONS, FUMES, AND SMOKE FROM BUSINESS OPERA-TIONS, EMPLOYEE AND GUEST ACTIVI-TIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF

[CONTINUED ON NEXT PAGE] 02:56pm

TOBACCO PRODUCTS.

MOTOR VEHICLES, AND THE USE OF

INVOICE DATE



CVWS169584 M.K. SMITH CHEVR



CUSTOMER NO.

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



INVOICE NO.

77021	GILBERT L GONZALES	131 5335	01/10/07	CVWS169584
	LABOR RATE LICENSE NO	MILEAGE 20,448	GLXY SILVER	15125
CHINO, CA	VEAR / MAKE / MODEL O5/CHEVROLET/MALIBU/S	D LS MAXX	09/30/05	DELIVERY MILES 68
CHINO, CA	VEHICLE I.D. NO. 1 G 1 Z T 6 4 8 5 5	F	SELLING DEALER NO.	PRODUCTION DATE
	F.T.E.NO.	P. O. No.	12/30/06	
RESIDENCE PHONE LAUSINESS PHONE	COMMENTS			*************************************
DCS DATA FILE: GMGMWF.700			I acknowledge notice of an increase in the price. SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ R	original estimated on THE THIS CONTRACT.
CUSTOMER NAME: FIRST:	MIDDLE: M. PHONE; WORK:	HOME:	(Signature o	or initials)
LN JOB CT CC PC PART-NO. TO' 1 02 0J 2 15945363 LN-TOT: 34.08 TECH SSN:	T-PTS FC LABOP LHRS OHRS 10.19 6C N0912 .3 AUTH CODE: AUTI	NET-AMT. LAB-TOT. 23.89 H. AUTHOR.:	BY LAW YOU MAY ER LICENSED SMO TY TO PERFORM REPAIRS OR ADJU- THE SMOG CHECK ARE NECESSARY.	OG CHECK FACILI- M ANY NEEDED ISTMENTS WHICH
E SHAFIL BRYAN SPOKE TO YOU AN NTAL BACK. OLH FOR REPLACING SI COMMENT ROUTING CODE: H	AUTH CODE: EP AUTH AUTH CODE: EP AUTH VING STEERING WHEEL. PER TAC CAS D YOU ADVISED TO LOCATE A SHAFT I HAFT. PLEASE REVIEW THANK YOU.	REPLACE AND GET RE	THIS FORM IS AN I REPAIRS AND IS PA ORDER. THIS REPAIRULATION IS SUB- CONDITIONS OF REPAIR ORDER.	ART OF A REPAIR PAIR ORDER CON- JECT TO ALL THE
URNING STEERING WHEEL. 3RD TIM ADVISED US TO LOCATE A SHAFT , L REQ 7 DAY RENTAL. PLZ RE COMMENT ROUTING CODE: E	98 Z7907	299.00 H. AUTHOR.: 89499 GRIND WHEN T YAN CALLED YOU AND HIT 2 WEEKENDS GI	"The Factory Warran Of The Warranties W Sale Of This Item/I Hereby Expressly Warranties, Either E Including Any Imp Merchantability Or Particular Purpose Neither Assumes N Other Person To A Llability In Connection This Item/Items."	Jith Respect To The Items. The Seller Disclaims All Express Or Implied, Died Warranty Of The Fitness For A And The Seller Authorizes Any Issume For It Any
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WARNING
ALL AREAS OF THIS DEALERSHIP CONTAIN CHEMICALS KNOWN TO THE STATE
OF CALIFORNIA TO CAUSE CANCER AND
BIRTH DEFECTS OR OTHER REPRODUCTIONS
OF THE PROPERTY OF THE PROPER BIRTH DEFECTS OR OTHER REPHOLOUCTIVE HARM. THESE CHEMICALS ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY, AND IN EMISSIONS, FUMES, AND SMOKE FROM BUSINESS OPERATIONS. TIONS, IMPLOYEE AND GUEST ACTIVITIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TOBACCO PRODUCTS.

(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

TAX

INSURANCE PAYS

165891



M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 · *(909) 628-8961

90 DAYS SAME AS GASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

BAR # AA003976N

CAD # 981984586

RECOMMENDED SERVICE	CES	ADK TOOK	BERTICE A	DVISOR FOR DEIA	, , , , , , , , , , , , , , , , , , ,		
OPERATION OPER	IATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
	E TRANSMISSION ENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00

SERVICE HISTORY **OPERATION DESCRIPTION** DATE REPAIR ORDER ADVISOR TECHNICIAN TYPE **OPERATION** 08/28/06 05/30/06 163260 12443 150 295 15CVZ LUBE, OIL & FILTER 242 158687 8714 60 04CVZ 07CVZ 10CVZ06 131 131 Ŵ WAR PARTS PROGRAM WARR COURT RENTAL Ŵ 04CVZ011 15~A MISC 60 09CVZ 15A/ C/P 05/27/06 158603 8677 242 6ō SALESPERSON NO. 306 S R V STATE REG# 0 PRODUCTION DATE STOCK NO. LICENSE NO. R. Q. NO. CASH 1G1ZT64855F 65891 05/CHEVROLET/MALIBU/SD LS MAXX CREDIT CARD SERVICE CONTRACT DELIVERY DATE CHECK 77021 GMPP 10/19/06 09/30/05 DOING ADDROVAL EXPIRATION MILES OTHER CONTRACT NO EXPIRATION DATE TAG NO. GLXY SILVER/ 2139 CALL WHEN 09/30/10 75,068 CHINO, CA REARY MMO MI) FAGE TYES INO 32 **CVZZ** 16,083 DAN LUCHY SAVE REMOVED RESIDENCE PHONE BUSINESS PHONE ☐ PHONE ☐ IN PERSON PARTS FOR CUSTOMER HONE ☐ PHONE
☐ IN PERSON O7:54am 10/19/06 ☐ YES 06:00pm □NO APPOINTMENT LX Yes □ No JOB ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED X = "REBUILT PARTS START DIGIT OF PARTS NUMBER FOR X. TEARDOWN ESTIMATE: I understand that my vehicle | PRIOR BODY D ORIGINAL CUSTOMER ESTIMATE: TOTAL PRIOR BODY DAMAGE will be reassembled within ______ days of the tale shown above if I choose not to authorize the COMMENTS:. W 03CVZ BRAKE/FT END CUSTOMER STATES CHECK WHEN TURNING FEELS LIKE SUSPENSION INS. \$ DEDUC. \$ _ __ FAC. \$ IS LOOSE, ALS HEARS A SQUEEK TYPE NOISE. SEE HISTORY. CHECK INSURANCE CLAIM REPORT **AND ADVISE** COMPANY _____ ADDRESS __ WAR PARTS PROGRAM W 07CVZ CITY STATE _ +++++ WARRANTY PARTS EXPEDITING PROGRAM OUTSIDE PARTS +++++ ZIP CODE . PHONE W 10CVZ16 SHUTTLE 2 WAY CLAIM # SHUTTLE RIDE TO AND FROM AUTHORIZATION # AUTHORIZAD BY ... DATE & TIME ____ OCUZ CUSTOMER. RO # _ JOB# ADVISOR _ AMOUNT YES NO CUSTOMER PAYS DEDUCTIBLE **FLUIDS** OIL

GCE12832 Q Copyright © 1998 The Reynolds and Reyngalds

□ Filter

TECH COPY PAGE 1 OF 1 NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

☐ Fluids

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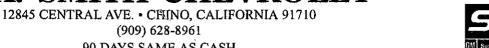
3. What Was Done To Greener

Acade Answer The Following Quest, ons White Performing Marienty Werk.



M.K. SMITH CHEVROLET





INSURANCE PAYS.

165892





90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

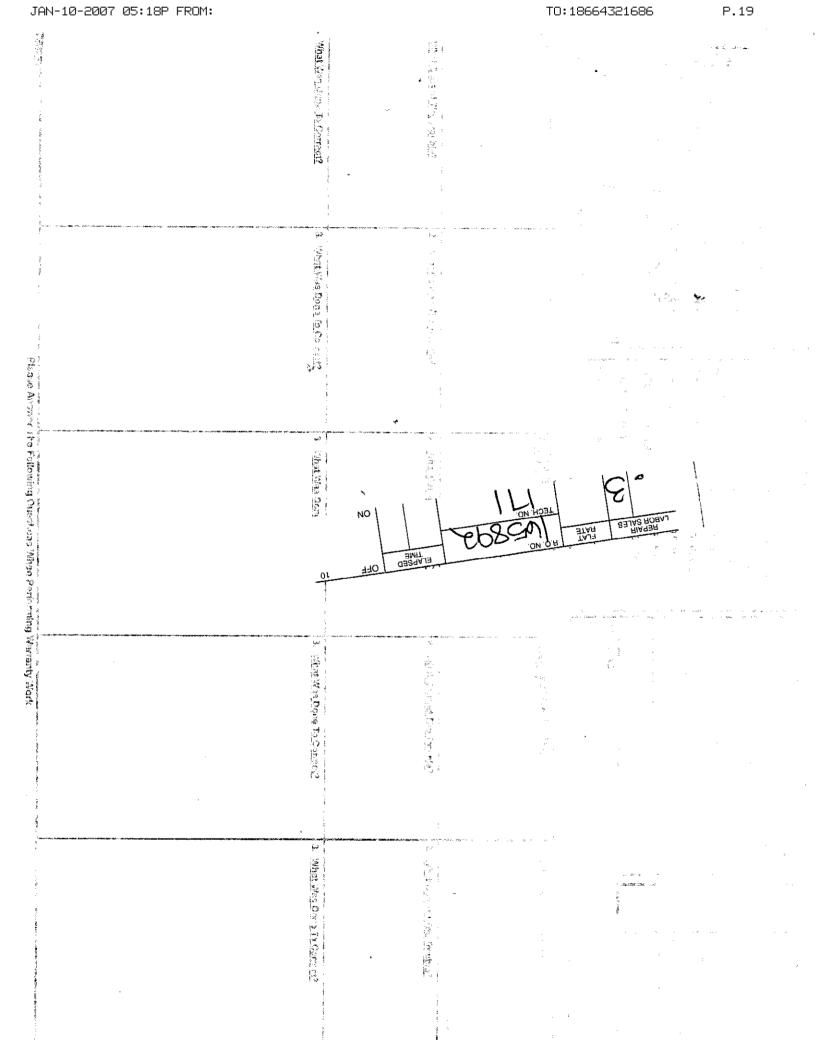
RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/Mi	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00

06CVZ01 05CVZ28	SERVICE TRANSMIS DIFFERENTIAL SERV		MI MI	175.00 125.00	05CV	/227		MANUAL TRA	NS FLUSH	МО	100.00
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CREDIT CARD	T64855F	05		LET/MALIBI USTOMER NO.		MAXX E CONTRACT	T	DELIVERY DATE	15125 DELIVERY MILES	SELLING DEALER	165892 NO. IR.O. DATE
CHECK [] (PRIOR APPROVAL)				770	21 GMP			09/30/05	68		1 0/1 9/06
OTHER ()			C	GLXY ŠIL	VER/		CON	TRACT NO.	09/30/10	75.068	
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PARTS FOR CUSTOMER			s	ZARDOUS WASTE FEE	EST. \$ REVISED		DATE	TIME	PHONE	Ya HTUA	D PHONE IN PERSON D PHONE IN PERSON
□YES TIME RECEIV		06:00pm	PRIORITY \$ 10 4 \$	TAL ESTIMATE	EST. \$ REVISED REAS	ON		REVISED REAS	ON	DRIV	[] IN PERSON ER'S LICENSE
APPOINTMENT	rain 10/15/00 V	oo.oopiii		s estimate is based on our pection and does not cover	BY LAW YOU MAY	CHOOSE ANOTHE	TI LICENSED	BMOG CHECK FACILITY TO PERFORI	ANY NEEDED REPAIRS OR A	CAUCHTMENTS WHICH THE S	MOG CHECK TEST INDICATES
☐ Yes			whi the	pection and does not cover y additional parts and tabor ich may be required after work has been torn down. A LABOR RATE IS BASED I A FLAT RATE HOUR	with the necessary inspections, snotor	meterial, and hereb	N GRADI VOLE	TRESPONSIBLE FOR LOSS OR DAMAS employees permission to operate the v ions on reverse side of this contract. PL	enicia barein described on stre	als, hichways or elsewhere to	r the purpose of teating, and/or
V No JOB			ON	A FLAT RATE HOUR	сият віс. Х				π	RMS: STRICTLY CASH LINE	ESS ARRANGEMENTS MADE
	CUSTOMER ESTIMATE:	TOTAL						ALL PARTS ARE NEW UNI SEE LAST DIGIT OF PART	ESS OTHERWISE GP	ECIFIED X = *REBUII	IT PARTS
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Fluids_

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CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.





M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH . . .

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS



RECOMMENDED	ASK YOUR	K SERVICE A	MAISOR FOR DESTA	(LS	UAL	,	
OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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PRIOR APPROVAL)				77021 G			09/30/05	68	3	05/27/06
CALL WHEN	10. CA		GL	(Ŷ SILVER/	,	CON	TRACT NO.	09/30/10	75.068	14974
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SAVE REMOVED PARTS FOR			DRIGINAL ES		<u></u>	DATE	<u>8,677</u>	PHONE	AUTH BY	II PHONE II IN PERSON
CUSTOMER TIME RECE	EIVED DATE/TIME PROMISED	PRIORIT	V	WASTE FEE REVISED		DATE	TIME	PHONE	AUTH, BY	CI PHONE CJ IN PERSON
		04:00pm 4	\$This estimate in	AIE REVISED F			REVISEO REAS		Į.	LICENSE
APPOINTMENT			inspection and any additional which may be	does not cover BY LAW YOU sarts and labor AND NECESS required offer with the nece	MAY CHOOSE ANOTH ARY, M.K. SMITH CHE SKRIY MATORINI, ENd ha	HER LICENSED SYROLET IS NOT raby grant your	SMOG CHECK PACILITY TO PERFORI RESPONSIBLE FOR LOSS OR DAMAN Bribloyees permission to operate the STU ON reverse side of this contract. PL	M ANY NEEDED REPAIRS OF SE DUC TO THEFY, FIRE, OR ' Which hamin described on al	I ADULISTMENTB WHICH THE SMOG VANDALISM. Thereby Bullhorize the re treats, highwaya or elsawhere for the	CHECK TEST INDICATES pair work to be done stong purpose of testing, and/or
T X Yes □ No			which may be the work hits be OUR LABOR F ON A FLAT RAT	ATE IS DASED IF HOUR CUST, 5(G.		ubject to condition	oru on reverse side of this contract. Pt	EASE READ REVERSE SIDE.	ESTIMATES DO NOT INCLUDE SALE ERMIB; STRICTLY CASH UNLESS	8 TAX. ARRANGEMENTS MADE
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M.K. SMITH CHEVROLET







RECOMMENDED	SERVICES

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TERN CASH CREDIT CA	□ 1G17	T64855F	YEAR/MAKE/ 05/CH	IEVROLET	/MALIB	J/SD LS	MAXX		PRODUCTION DATE	15125	LICENSE NO.	й, о, мо. 158687
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CALL W	oy CHINO	, CA			<u>XY ŠIL</u>	VER/	P.S.	TRANS	MILEAGE	09/30/10 ADVISOR NO.	75,068 ADVISOR	4914
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□N	03:13	pm 05/30/06 0	6:00pm	4 S This estimat	ta is based on our	REVISED REAL		ER LICENSET	REVISED REAS			'S LICENSE
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M.K. SMITH CHEVROLET





BAR # AA003976N CAD # 981984586



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

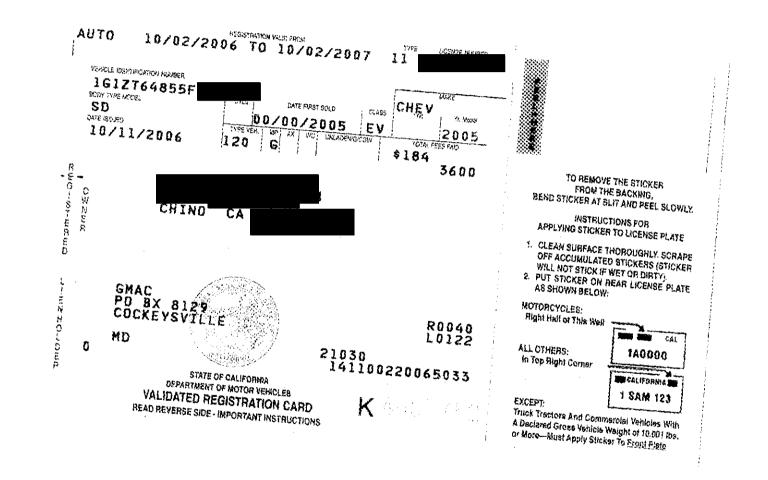
RECOMMENDED SERVICES

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VICE HISTOR	RV						
RVICE HISTOR	RY REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

DATE 05/30/06	REPAIR ORDER	MILEAGE 8714		TECHNICIAN		OPERATION 04CV7	OPERATION DESCRIPTION
SERVICE HISTORY DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION



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B NEW OWNER S ADDRESS			APT NUMBER	C ODOMETER READING (NO TENTH
D CITY	STATE	ZIP CODE	7	E DATE OF SALE OR LEASE RETURI
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H SELLER'S OR LESSEE'S ADDRES	3S	 	APT NUMBER	I SELLER'S OR LESSEE'S SIGNATUR
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J CITY	STATE	ZIP CODE	7	
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REG 138A (REV 10:2004)				
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	SOLD CLASS 2005 EV	YR MO EC	DUPMT/TRUST NUMBER	13/18/05
MOTORCYCLE ENGINE NUMBE			METER DATE	ODOMETER READING
		_	1/30/2005	L8 MI 🥞
REGISTERED CWNER(S)		A	TUAL MILEA	GE
8				8
HINO CA				
I certify under penalty IN THE VEHICLE	of penury under the laws of the	State of California, that Ti	HE SIGNATURE(S) BEL	OW RELEASES INTEREST
la.	<u> </u>			
DATE	¥	SIGNATURE OF	REGISTERED OWNER	
DATE	requires that you state the n	SIGNATURE OF	REGISTERED OWNER	
false statement may r	requires that you state the nesult in fines and/or imprisor	nneage upon transfer o iment	ownership, Failure to	complete or providing a
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mileage unless one of	the following statements is che			
WARNING Odom	eter reading is not the actual miles		·····	
7 0.	ly of perjury under the lews		-	g is true and correct.
DATE	TRANSFORMATURE, SO	EME.	X	- mar.
H WITZ DAVE (TA CATT AN TAFE)		Francourt of La	VI TONY SECTION SECTION	<u> </u>
	IMPORTA	NT READ CARE	FULLY	
Any change of Lienho	older (holder of security inter	est) must be reported	to the Department of	Motor Vehicles within
LIENHOLDERIS)				
GMAC		2 X	gnature releases interest i	a vahiala (Campan)
GMAC PO BX 8129		Sij na	gnature releases interest i mes must be countersign	ed)
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MD 57030			C	A91453053
			022474	REG. 17 30R (REV.10 03)



BBB AUTO LINE

4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838

Phone 800.955.5100 Fax: 703.247.9700

Council of Better Business Bureaus, Inc.

January 19, 2007



Re: Villanueva vs Chevrolet Motor Division # CHV0730539

Dear

I am writing to confirm the terms of the settlement between you and the manufacturer that resolves the BBB AUTO LINE claim you filed.

The terms of the settlement are as follows:

The manufacturer has offered the consumer a voluntary repurchase of the consumer's 2005 Malibu Max. The consumer shall be entitled to the following collateral fees: purchase price of the vehicle \$20,881.00, sales tax \$1,621.77, license fee \$197.00, documentation fee \$45.00 and the California tire fee \$8.75. The consumer shall be charged a usage deuction taken from 8,609 miles. The consumer's total usage fee shall be \$1,426.29. There shall also be a deduction of \$1,000.00, which was for an MFR rebate. The contact at the dealership, MK Chevrolet, is a Mr. Dennis Jackson, for when the repurchase department contacts the consumer, regarding the repurchase. The consumer has accepted this offer. The manufacturer shall send the consumer a separate settlement letter with the total repurchase amount. The repurchase shall be completed within 45-60 days from the date of this letter.

NOTE: This is a revision of the original settlement so as to reflect the contact person at the dealership.

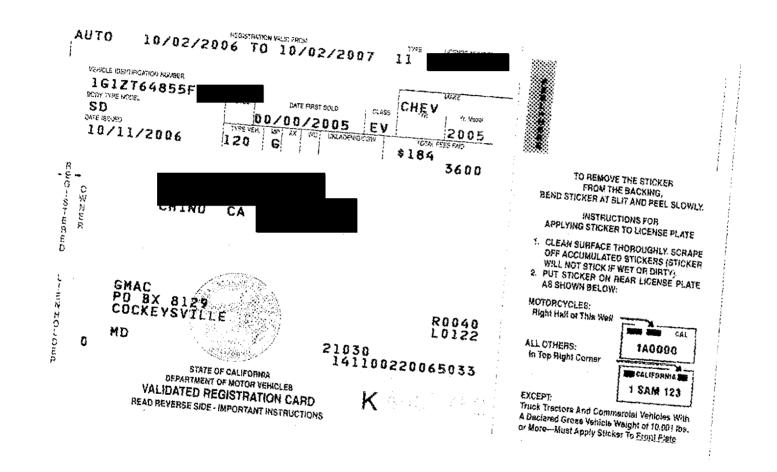
If your understanding of this settlement differs from what is written above, please call me immediately at 800.955.5100. If I do not hear from you within **eight days** from the date of this letter, it will be assumed the above terms of the settlement are correct.

I will follow up with you after the date for performance of the settlement to confirm that all required actions have been satisfactorily completed. Please let me know immediately if you believe the manufacturer has not satisfactorily performed the settlement. If that happens and you contact me within 120 days from the date of this letter, I will reopen your case based on the age and mileage of your vehicle at the time you filed your current claim. If you wish to reopen your case more than 120 days from the date of this letter, I will determine whether your claim is within BBB AUTO LINE's jurisdiction based on the age and mileage of your vehicle at that time.

I am happy we have been able to assist you in reaching an agreeable resolution of you claim. Please contact me at 800.955.5100 if you have any questions.

Sincerely, Coco Pendergrass at Extension 204

cc: Henry Starling jr



Customer Claim Form

Contact Date: 01/05/07	Start Date:	01/05/07	Case Number: CHV0730539
Have you contacted the mfr regard Have you previously filed a claim of If yes, name of provider.	n this vehicle	with the BBB or	O another dispute resolution provider? CJ YES Ø NOCase Number:
Titled Owner(s) Name&Add	ress		
CHINO, CA Day Phone: Fax Number: Customer Contact Info:		Evening Phon E-mail Addres	
Transmission Type: Automatic	s□Both Num I: Malibu Max G1ZT64855F IK SMITH CH IK SMITH CH tate Farm	Percentage of ther of vehicles in Model EVROLET, EVROLET, CHIN	Time vehicle used for business purposes: registered in California by vehicle owner/lessee: Year: 2005 — Current Mileage: 20400 O, CA Policy Number:
Purchase Date:09/30/05 Mileage at Purchased As: A New Used E Is the vehicle in your possession? Lienholder's Name: Address: Cory/St/Zip: ANALO Phone: (Sx) - 200 Lienholder Acct #:	purchase: Demo yes 3 100 XXX XXX Y & XXX E (Describe who	Lease Lease Is the Leasin 19702 Leasin to you want done to	vehicle in your possession? ng Company's Name: Address: City/St/Zip: Phone: ng Company's Acet #:
Signature of Titled Owner(s): Lam submitting this dispute for resolution	vehicle	avd cred	Date 112 67
LINE Arbitration Rules.			

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

Customer Name:	Case N	Jumber C	HV0730539	
First Repair Attempt (a Last Repair Attempt (la	Date:_	10/03/65	Mileage: Mileage:	231
Total Days out of Servi	 " - LAC			

Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service
1. Grinding, squeaking noise in the steering column	yes	MK Smith Chemolet	जाग्म ८६	8677	30045
	{	MKSmHhChormetet	colentor	16.083	boday s
	į	MKSmith Chevelet	12/20/0		7dags
2. Battery did not work	no	Mk Smith Chemicalet	10]7 05	231	18/20) 10/7-65
3. Remote starter did not work	no	Mt 5 with a Chesisted	1017-108	231	(day) 1017-105
Meantches all over car acomitches on headights	po -	MK Smith Cheviole	lobles	98	(Gap)
	.	Thanks hereneys.	10/7/0	5 231	Iday.
5 co player inoperable	Pico	ME Smit Wholey	<u>(0 5</u> 0	7 48	lidas).
rect placed by MK smith canot		2			
find the invocioe.	<u> </u>				

If you need additional space, please attach a separate sheet of paper following the above outline.

Costomer

PROBLEMS

(SC)

Servicing Bealer Restate Alleage colores

DOWN COUNTY

6. Ac Not blowing as cold as it gos vised to AC waking a buzzing sound when on (Notfixed).

Although Cheurolet Idalos 231 Iday
Although Cheurolet Islaolof Janus Flag.

a torn eignal rold side inco bo

NAK SHOWN CHECOCHET-12/30/06 DOWN Friage.

a Brake light malfunction bo

ME smoth Checkelet Estates 2005 times

Case Number: 25850

Originator Name: Henry Starling Created Date: 01/23/2007

Vehicle Info

* VIN: 23455.0 1G1ZT64855F MSRP:

Year: 2005 Make: Chevrolet Model: Malil

Vehicle

Comments Remove shaft, position and exercise as ne * TAC Number: 060232007

dvm Joel Gorski locate shaft and replace. & TAC

Explanation:

* Date Reviewed

01/17/2007 Repurchase 20400 with Customer:

Mileage:

* Title State: CA

Original * Original

Purchase 09/30/2005 **Purchase** New

Date: **Condition:**

Vehicle Owner(s)

Entity Type: Person

* Name(s) on Title:

* Primary Owner:

* Address:

* Day Phone:

* City: Chino

* State: CA

Cell **Evening Phone:** Phone:

* ZIP

Code:

Fax Phone: E-mail:

Repurchase

Customer has had multiple issues related to the steering of * Reason:

the vehicle.

UCC Codes

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5

M0110

Vehicle Lien Holder

* Company GMAC Type of Account Standard Lien **Secured Interest:** #: Name:

Contact or Attention:

Address:

ALCity: State: **ZIP Code:**

* Day Phone: 800-200-4622 Fax: **E**-

mail/Web:

Originial Selling Dealer

M K SMITH Region: Dealer Dis * Dealer Number: 114580 Name: **CHEVROLET** 10

* Phone: (909) 628-8961 Fax: (909) 628-6637

* Contact * Contact Name: Dennis Jackson Gen. Mgr E-mail: Title:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

* Contact * Contact Name: Title:

Vehicle Location: [Same as Selling Dealer]

Transaction Details:

Siebel Request #: 71-464124867 **Unselected Auction** Disposition:

* Transaction CATransaction Straight Repurchase State:

Type:

* Transaction ADR BBB Mediated Source:

Replacement VIN:

> **MSRP:** 0.0

Repurchase

* Processing Instructions: Per normal process

Disposition

* Disposition Instructions: Per normal process

Transaction Details

Group	Responsible	Formula	Additional Explanation	Value
Usage	Use Lemon Law	8609/120000*19881	Usage per Lemon Law	1426.29
Sales Tax	GM	NA	Sales Tax	1621.77
State/Gov Fees	GM	197+45+8.75	Fees	250.75
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	6134.43-6000.00	Negative Equity	134.43
Over Allowance Amount	Customer	NA	Over Allowance	0
		CI.		

Print Close

Overallowance/Incentives/Negative Equity Form (non-Florida)

Customer:	Request #: 71-464124867	BBB#: CHV0730539

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$20,881.00
MSRP (from BARS Invoice) Note: If GMS price, use in place of MSRP price	\$23,455.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer	\$-2,574.00
explain why customer paid more than MSRP.	
Trade Allowance (from dealer Bill of Sale)	\$6,000.00
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the overallowance)	\$
Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$6,134.43
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the negative equity)	\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Purage Manager before submitting information	•
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$1,000.00
Overallowance and/or Negative Equity minus	\$134.43
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57

ADR REPURCHASE CHECKLIST Effective date: 08/26/2004

Cover sheet denoting a Request # and whether the case is a Voluntary or Mandatory Repurchase with information completed (on front of file)
□ PRA FORM (Voluntary Repurchase only)
☐ Both VINS on Trade Repurchase Or vehicle order number. Need order # or VIN on all cases except Mandates
☑ Invoice on original vehicle Socrates (Max Retriever)-old VIN & new VIN if a trade
☐ Incentive Acknowledgement Form
⊠ Signed Bill of Sale on original vehicle
☑ Copy of the title or registration, if unobtainable, then copy of Title Need current registration in CA
Agreement to Arbitrate
Repair Orders (KY and FL only)
☐ Invoice for any conversion package (if applicable)
Receipts for any after-market items (if applicable)
BBB ruling/lemon law ruling and/or BBB settlement letter (if applicable)
Signed customer acceptance of decision for Mandatory Repurchases
Financial Institution information including: account #, phone # & Institution name
☑ Overallowance/Incentives/Negative Equity Form
☑ ACV on trade-in documented
Copy of the Customer Claim Form (CCF) only on Mandates
Applicable Attorney Information: Firm Name, Contact Person, Federal Tax I.D., Phone #

Voluntary Repurchase

BBB Case	Straight
COMPLIANCE DATE	03/18/07
ADR REQUEST NUM	BER 71-464124867
CUSTOMER NAME	
LAST SIX OF VIN 135	5828
ADR CRM Henry Star	ling EXT. 21220
AVM Joel Gorski PHO	NE 80509/58733
DATE ACCEPTANCE	RECEIVED 01/18/2007
NUMBER OF DAYS F	OR COMPLIANCE 59
TEAM MANAGERS S	IGNATURE
ADR Exceptions that n	eed to be paid i.e. over allowance and negative equity.
COMMENTS/REASO	N FOR EXCEPTION:
File will be returned withou	t all information above completed.



GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

01/05/2006

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request: 71-464124867 2005 Chevrolet Malibu MAXX VIN# 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number bêlőw.

Sincerely,

Henry Starling **BRC Customer Relationship Manager** Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220 FAX# 866-432-1686

Date 9-30-05 Salesman	CRic	Custome	er		
F&I Mgr.	Called in to_	<u>L</u> MA	<u>(</u>	_ Stock	15125
Rate Months (00	Other			_ Phone_	
Buy RatePts	Approval #	13209197	0		
Purchase Order	•			//	17143
Credit Ap. Compl.	Stips				
Down Paymt in					
Insurance Ver.		7.			
Odometer Stmt.		•		*	••
9_ Pack or P/A					
Registration	Î Î	1 , , ,	١.,	_	
Title		4 rowhead C	-	C.u.	
Sec. P.O.A.	Address: 20	Box 735 San T	Bemare	ino CA	92402
Survey	Pay-Off	Good Till	Ve	rif. By	
Buyer's Guide	Acct. #T			,	
Follow Up				·	
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RATE #	····	MONEY FACTOR		CUSTOMER .
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,		CASH		NEW UNIT MILES 68
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TRADE MILES 8	787 <u>4</u>	PAYOFF TO		PROGRAM CAR
APPRAISAL SHEET.			•	AFTER MARKET FORM
YR MAKE MODEL 9	9 TO-10M	TRADE ACV		LOWERED TRUCK FORM
V	2m/	TRADE OA/UA		SPANISH
		TRADE MILES		1
		APPRAISAL SHEET		INCENTIVE CODE <u>GFP/BG</u>
	/i)	YR MAKE MODEL		INCENTIVE CODI.
	UA			
MANAGER'S SIGNA	TURE 🕖			
NOTES		- 		

COLLECT DOWN PAYMENT

Contract Registration	GMPP XX MRP	Medium Duty	GM Cert	MRP Cert	, T	IRP LW	**************************************
VEHICLE IDENTIFICATION NUMBER (must be 17 characters)			AGREEN	ENT PUR	CHASE DA	TE	
1 G 1 7 T 6 4 8 5 5	F		0 9	/3 (0/0	5	
YEAR MAKE	MODEL	CL	RRENT ODOMETER	4	WHEEL D	RIVE	
2 0 0°5 CHEVROLET	MAL TBU	· :	8 8				
FIRST NAME M.I.	LAST NAME			F	LEET	GM EV	IPLOY
NAME OF BUSINESS OR MUNICIPALITY			AREA CODE & PHO	NE NI MRE	:R		
	·.	i i					
MAILING ADDRESS (must include apt. or suite #, if applicable)	CITY	2 Eq.	STA	TE	ZIP C	ODE	
	CHIN	0	Ç	A			
The Agreement provider is authorized to charge my account for the cost of	of the Agreement(s) and m		· -				
DEALER NAME		DEALER (ODE (Required)	PRO	MOTION (OODE	2.
M K SMITH CHEVROLET ADDRESS	CITY		ŞTA	ΓE	ZIP C	ODE	
12845 CENTRAL	CHINO		С	A	91	710	
MAC SPP NAME			 	- : : : : :			·
OR OR	**		: · · · · ·	*		•	•
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LEASE RETAIL MAJOR GUARD VALUE GUA XX XX THE TERM OF THIS AGREEMENT MAY INCLUDE ALL OR The term of your Agreement will begin on the Agreement of the time option you have selected. Your deductible is reference. (EHICLE IN SERVICE DATE (In-Warranty vehicles) TERM-MOJ/MI. (IN 00) 3 9 3 0 0 5 6 0 7 AINTENANCE TERM The term of your Smart Care will begin on the SMART CARE rement purchase date and odometer mileage at the Agreement purchase date. The of your Smart Care will begin on the SMART CARE rement purchase date and odometer mileage at the Agreement purchase date. The of your Smart Care will begin on the SMART CARE rement purchase date and odometer mileage at the Agreement purchase date. The of your Smart Care will be dated on the specified number of	MECHANICAL TI R PART OF THE TERM OF ent purchase se date. The and mileage led below. 10'S) 15 \$0 \$50 TERM-MO_/MI.	ERM THE NEW VEHICLE L The term date and o of your Agr you have s PUCTIBLE (Required) \$100 XX GOODWRENCH # 0	IMITED WARRANTY of your Agreement w dometer mileage at the eleacted. Your deductions	IF STILL IN ill begin on e Agreemer e earlier of tr	EFFECT. the Agree at purchasse time and erenced b	MD-F ment pr date, T I mileagr	urcha he te e opti
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LEASE RETAIL MAJOR GUARD VALUE GUAXX XX THE TERM OF THIS AGREEMENT MAY INCLUDE ALL OR the term of your Agreement will begin on the Agreement purchase term of your Agreement will end at the earlier of the time option you have selected. Your deductible is reference (EHICLE IN SERVICE DATE (In-Warranty vehicles) TERM-MO./MI. (IN 00) O 9 / 3 O / O 5 6 O / 7 AINTENANCE TERM The term of your Smart Care will begin on the sement purchase date and odometer mileage at the Agreement purchase date. The of your Smart Care will end at the earlier of the time and mileage option you have cated. The term of your Goodwrench Care will be based on the specified number of ices listed herein and performed within 4 years of the Agreement purchase date. PRCHARGES & BUSINESS HUMMER	MECHANICAL TI R PART OF THE TERM OF ent purchase se date. The and mileage eed below. USED 5 \$0 \$50 TERM-MO./MI. (IN 000'S)	ERM THE NEW VEHICLE L The term date and o of your Agr you have s PUCTIBLE (Required) \$100 XX GOODWRENCH # C	IMITED WARRANTY of your Agreement widometer mileage at the eleacted. Your deductions of SERVICES OF SERVICES	IF STILL IN ill begin on e Agreemer e earlier of the	EFFECT. the Agree at purchase time and erenced b PRICE 3 9	MD-E	urcha he ter e option
THE TERM OF THIS AGREEMENT MAY INCLUDE ALL OR The term of your Agreement will begin on the Agreement odate and odometer mileage at the Agreement purchase term of your Agreement will end at the earlier of the time option you have selected. Your deductible is reference (FEHICLE IN SERVICE DATE (In-Warranty vehicles) TERM-MO./MI. (IN 00) (IN 0)	MECHANICAL TI R PART OF THE TERM OF ent purchase se date. The and mileage led below. 1 S \$0 \$50 TERM-MO./MI. (IN 000'S) EMERGENCY SI acknowledge that purchase lor yehicle. I understand the standard	The term date and o of your Agr you have so the state of this The term date and o of your Agr you have so the state of this The term date and o of your Agr you have so the state of this The term date of this The term date of this The term date of this The term date of this The term date of this The term date of this The term date of this The term date of this The term date of this The term date of this The term date of this The term date of the	IMITED WARRANTY of your Agreement widometer mileage at the eleacted. Your deductions of SERVICES OF SERVICES	IF STILL IN ill begin on e Agreemer e earlier of the	EFFECT. the Agree at purchase time and erenced b PRICE 3 9	MD-E	urcha: he ter e option 0 0
The term of your Agreement will begin on the Agreement date and odometer mileage at the Agreement purchase term of your Agreement will end at the earlier of the time option you have selected. Your deductible is reference to the time option you have selected. Your deductible is reference to the time option you have selected. Your deductible is reference to the time option you have selected. Your deductible is reference to the time of your Smart Care will begin on the sement purchase date and odometer mileage at the Agreement purchase date. The of your Smart Care will end at the earlier of the time and mileage option you have sched. The term of your Goodwrench Care will be based on the specified number of wices listed herein and performed within 4 years of the Agreement purchase date.	MECHANICAL TI R PART OF THE TERM OF ent purchase se date. The and mileage led below. 1 S \$0 \$50 TERM-MO./MI. (IN 000'S) EMERGENCY SI acknowledge that purchase lor yehicle. I understand the standard	THE NEW VEHICLE L The term date and o of your Agree you have so the second of your Agree of the second of your Agree of this hat, upon SUBTOT	IMITED WARRANTY of your Agreement will and at the elected. Your deductions of SERVICES OF SERVICES	IF STILL IN ill begin on e Agreemer earlier of the tible is refu	DEFFECT. the Agreent purchassoretime and errenced b PRICE 3 9	MD-E	he ter e optic O O



General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUST	OMER NAME:						
VIN: _	1 G 1 7 T 6 4 8 5 5 F		(or see attached list*)				
CUST	OMER INCENTIVE(S)						
1.	Customer Incentive I assign the total amount of customer incentive(s) customer incentive(s) be applied: (a)XXto the law, as a price reduction (Bill of Sale indicate rebate applied), or (c) a check be issued in many contents.	e down payment of es pre-rebate price	this vehicle, (b) where permissible by , amount of rebate and final price with				
	Incentive Program Reference	Amount	GM Incentive Code				
	_GM_REBATE	\$_1000.00 \$N/A \$N/A \$N/A	GFP				
	Total Incentive Amount Received,	\$_1000,00					
2.	Other Program Selection (Which may or may Division supported financing/leasing, etc.) a. I elect to receive GM REBATE, 0% FOR 60 in lieu of)_MO./EMPLOYEE_P					
Lam the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number which was sold/leased to me by the Dealer named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery of this vehicle on 09/30/05I acknowledge receipt of incentive(s) as described in Item # and release the GM Division from any future claim or obligation for incentive(s) on this unit.							
	Purchaser/Lessee Signature:		Date: <u>09 / 30 / 200</u> 5				
the inc	ndersigned person, as Dealer representative, certifie centive(s) described in Item# have been provided rough this dealership and that properly completed accordingly.	Ito the said purchase	r/lessee who has taken delivery of referenced				
	Authorized Dealer Signature:	18/1	Date: <u>09 / 30 / 2005</u>				
	Dealership Name: _M_K_SMITH_CHE	VRØLE/T	Dealer Code: _20485				

*List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment/of any consumer incentive and must be available in the Deal File

	DATE 9/30/05
	SOURCE Priv awayer
NAME SA	ALESPERSON EXIC MClay MGR.
ADDRESS	<u> н</u>
MILEAGE V.I.N. A C 4	LIC NO
STOCK NO. NEW YEAR MAKE	BODY STYLE TAB, NO.
15125 DEMO. □ OG Chem	Meliby LS Max YR. EXP.
TRADE-IN INFORMATION	CALE DRICE
GG TOMOTON & SIENNA	mseρ 23 455 ω
MILEAGE LIC. NO.	ADDITIONAL ACCESSORIES
	ADDITIONAL ACCESSORIES + 1 000. 00
NUMBER PAYMENTS OF \$	18.881,0
s <u>350</u>	
•	20881.
	16005
	ACV
Dorowpeod CU.	20881. TEEES 6000 TEADE ACV
0.000	6000 12 12 0 6150 P.O.
Coolon peod Ca.	0130
1/3 CASH DOWN	MONTHLY PAYMENTS
8 0	
	· · · · · · · · · · · · · · · · · · ·
(KAROTA	1/6
(2) COULT	78 X
	60 x 387.2
2088/	60 x 30 1.
250,23	1 - 74
1621.77	415.
-20	- 30 W' Can'l
22753.52	403.30 WITH NICE
Salesmen cannot accept this offer or obligate seller in	Please enter my offer, subject to your acceptance
any manner whatsoever. OFFER IS NOT BINDING UN- TIL ACCEPTED IN WRITING BY OFFICER OR SALES	
MANAGER OF SELLER.	BUYER'S
X	SIGNATURE X

SEP 30, 2005 DEAL REVIEW

Store 01 FANDIO1 PORT 5021 4770

M K SMITH CHEVRO]] [4]	tide tide you not to two was two two to look kill hill our one	F 8. I	MGR: EDWIN W VAN DEAL	
STOCK #: 15125	2005 C	HEVROLET	MALIBU	1G1ZT64855F	1,h. 1,h. 1,h.
TOTAL PRICE WARR PREMIUM	20881.00 1395.00	TOTAL TRADE		TRUTH IN LENDIN	ı ç ;
AFTMKT PREM	0,00	TOTAL PAYOFF TOT NET TRADE	-134,43	APR 0.00 %	. Shore every doors steel dear looks and event bush
TOTAL FEES TOTAL TAXES	250. 75 1621. 77	TOTAL CASH TOTAL REBATES	0.00 1000.00	AMT FINANCED FINANCE CHARGE	
GROSS PRICE TOTAL DOWN	24148.52 865.57	TOTAL DOWN	865.57	TOTAL OF PYMTS TOTAL DOWN DEF PYMT PRICE	865,57
		DEAL DATE		100 to 10	Car Too Too Too Too Too Too Too Too
LEV LIFE PREM	0.00 0.00	IST PYMT DATE LST PYMT DATE	09/30/2010	DEFERRED PAYMEN	₩. IT
	0 * 00 0 * 00	TERM PAYMENT	60 388,04	DUE DUE	
AMOUNT FIN	23282,95	TRREG PMT: FINAL PAYMENT		DUE	
		CASH DEAL.			
PRINTER OUTPUT (YZN) Y	*			

27605

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. MI 48243-1114 DETROTT VIN 1G1 ZT64 85 5F INV AMT RETAIL - STOCK 19452.90 INVOICE 08/18/04 0.00 SHIPPED 08/18/04 MODEL & FACTORY OPTIONS MSRP 1ZT68 MALIBU LS MAXX 21260.00 LX9 3.5L V6 ENGINE 0.00 MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 EXP I/T 09/03/04 270.00 INT COM 09/03/04 0.00 PRC EFF 08/18/04 N/C KEYS G0851 G0851 T43 REAR WIPER AND SPOILER 300.00 VK3 FRONT LICENSE PLATE BRACKET 0.00 YFS 50-STATE EMISSIONS N/C 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F QTR OPT-1 * FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS 20-465 CHG-TO * RR AUDIO CNTRLS W/ HEADPHONES * DRIVER SEAT 6-WAY POWER SHIP WT: 3407 * FLOOR MATS HP: 32.9 * REMOTE VEHICLE STARTER SYSTEM 20881.00 CMS: SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

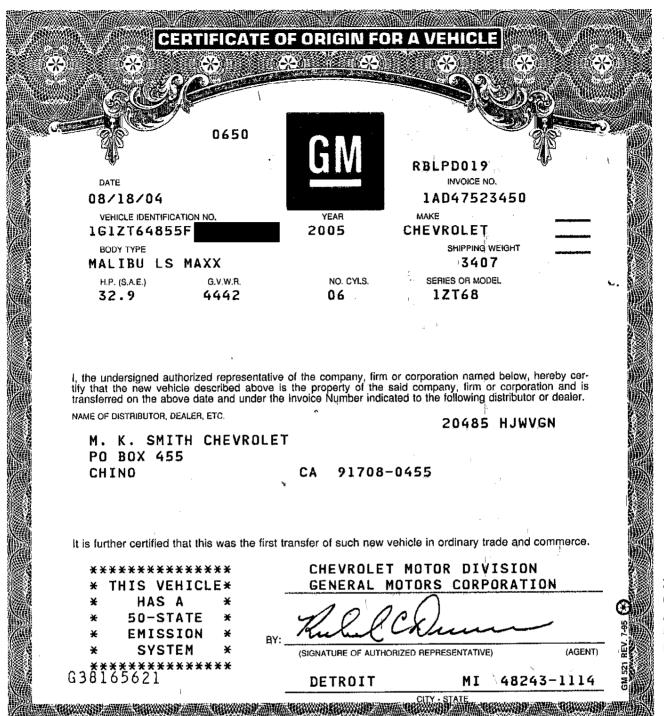
APPROX WHOLESALE FINANCE CREDIT 20829.55

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485



SIMPLE INTEREST FINANCE CHARGE

	Salah Salah Salah	٠ <u>٠</u>	١
Stock	Number 1	" [

Dealer Number 1047

CHINO CA

SAN BERNARDINO

R.O.S. Number _____15332064

Buyer (and Co-Buyer) Name and Address (Including County and Zip Code)

Creditor - Seller (Name and Address) M K SMITH CHEVROLET

12845 CENTRAL CHINO CA 91710

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the in this contract) the Amount Financed and Finance nding Disclosures below are part of this contract.

New Used Year	Make and Mo	-	Odometer		Vehicle Ide	ntification Number	Primary Use For Which Pu
NEH 500	CHEVROL MAL IBU	ET	68		1G1ZT648	55F	personal, family or household business or commercial
	FEDERAL	TRUT	H-IN-LENDING	DISC	LOSURES	***	STATEMENT OF INSU
ANNUAL PERCENTAG RATE The cost of your credit as a yearly rate.	The dol amount credit w cost yo	GE lar the vill	Amount Financed The amount of credit provided to you or on your behalf.	Pa The will ha you h	Total of ayments amount you ave paid after nave made all syments as cheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of \$ 865.57 is	NOTICE. No person is required as a co the purchase of a motor vehicle to purcha insurance through a particular insurance broker. You are not required to buy any obtain credit. Your decision to buy or not will not be a factor in the credit approval Vehicle Insuran
0,00	% \$ <u>0</u>	(e))O_	\$ <u>23282.95</u>	\$ 23	3282,95(e)	\$ 24148.52(e)	\$ N/A Ded. Comp., Fire & Theft
YOUR PAYMENT	CHEDULE WILL	BE:			٠ (e) means an estimate	\$ N/A Ded. Collision
Number of I		<u> </u>	Amount of Payments:		When Pa	nyments Are Due:	Bodily Injury \$ N/ALimits
One Payment of	- Iv		N/A		N/A		Property Damage \$ N/ALimits Medical N/A N
One Payment of			N/A	7. 1	N/A		Neutral 1177
59 Paym	ents		388,04	,	Monthly, Begin	ning 10/30/2009	Total Vehicle Insurance Premiums
Paym	ents		N/A		Monthly, Begin		UNLESS A CHARGE IS INCLUDED IN THE
One Final Paymen			388.59			09/30/2010	PUBLIC LIABILITY OR PROPERTY DAMAGE IN FOR SUCH COVERAGE IS NOT PROVIDED BY
payment that is late. Prepayment. If you p Security Interest. Yo Additional Informat repayment in full befo	y off all your debt ear are giving a security on: See this contra	fy, you may interest in t ct for more minimum fi	n 10 days after it is due, y be charged a minimum fine he vehicle being purchased, e information including infi inance charges, and security	nce char	ge.	·	You may buy the physical damage insurance (see back) from anyone you choose who is are not required to buy any other insurance. Buyer X Seller X

2. Cash Price Accessories 3. Other (Nontaxable) Describe N/A Describe N/A <u>45,00 (B)</u> B. Document Preparation Fee (not a governmental fee) <u>N/A</u>(C) C. Smog Fee Paid to Seller 1621.77 (D) Sales Tax (on taxable items in A+B+C) E. Optional DMV Electronic Filing Fee* <u>N/A</u>(E) 1395.00 (F) F. (Optional) Service Contract* <u>N/A</u>(G) G. (Optional) Service Contract* Prior Credit or Lease Balance paid by Seller to N/A (H) (see downpayment and trade-in calculation) 1. (Optional) Gap Contract (to whom paid)* | Other (to whom paid)* $N/A_{(i)}$ N/A (J) J. Other (to whom paid)* _ 23942 77 (1) Total Cash Price (A through J) 2. Amounts Paid to Public Officials A License Fore ESTIMATED 197,00_(A) A. License Fees N/A (B) B. Registration/Transfer/Titling Fees 8.75_(C) C. California Tire Fees* D. Other N/A (D) FN/A (E) N/A Other_

STATEMENT OF INSURANCE

Primary Use For Which Purchased

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any nsurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy on of buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

	lerm	Premium
N/A Ded. Comp., Fire &	Theft Mos.	s N/A
N/A Ded, Collision		s N/A
dily Injury \$ N/A		s_N/A

Property Damage \$ N/ALimits N/AMos. \$. N/A N/A_{Mos.} s_ otal Vehicle Insurance Premiums

JNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT OR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

ou may buy the physical damage insurance this contract requires see back) from anyone you choose who is acceptable to us. You re not required to buy any other insurance to obtain credit.

Seller X
10111
If any insurance is checked below, policies or certificates from the
named insurance companies will describe the terms and conditions.

Application for Optional Credit Insurance ☐ Credit Life: ☐-Buyer ☐ Co-Buyer ☐ Both

	Term		Premium
Credit Life	N/A Mo	os \$	N/A
Credit Disabilit	y N/A Mo	os \$	N/A
Total Credit Ins	-		N / A(b)
Insurance Con			

Credit life insurance and credit disability Insurance are not required to obtain credit. Your decision to buy or not buy credit required to obtain credit. Your decision to buy or not buy cradit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above. insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that; (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Ettective

AN-10-2007 05:13P FROM:		TO:18664321686 P.11
I. (Optional) Gap Contract (to whom paid)* N/A	\$\$	based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments.
J. Other (to whom paid)* N/A	\$\$	Credit disability insurance does not cover any increase in your
For N/A	s 23942,77 (t)	payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original
Total Cash Price (A through J)	\$ 20048,11 (1)	due date for the last payment unless a different term for the
2. Amounts Paid to Public Officials	107 00	insurance is shown above.
A. License Fees	\$197,00 _(A)	You are applying for the credit insurance marked above. Your signature below means that you agree
B. Registration/Transfer/Titling Fees	\$ N/A (B)	that: (1) You are not eligible for insurance if you have
C. California Tire Fees*	\$ 8.75 (c)	I reached your 65th birthday. (2) You are eligible for I
D. Other N/A	\$ N/A (D)	disability insurance only if you are working for wages
E. Other N/A	\$ N/A (E) 205.75 (2)	or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for
Total Official Fees (A through E)	\$ \$ 200,75 (2)	I I disability insurance. DISABILITY INSURANCE MAY
3. Amount Paid to Insurance Companies	+ b)* \$ N/A (3)	I NOT COVER CONDITIONS FOR WHICH YOU HAVE
(Total premiums from Statement of Insurance column a		SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not
4. Smog Certification or Exemption Fee Paid to State	$\begin{array}{c} 3 & \frac{N/A}{5} & (4) \\ \frac{3}{5} & \frac{24148}{5} & \frac{52}{5} & (5) \end{array}$	Covered" in your policy for details).
5. Subtotal (1 through 4)	\$	You want to buy the credit insurance.
6. Total Downpayment 3000 roy	OTA TRUS 6000.00 (A)	x N/A
A. Agreed Trade-In Value Yr 1999 Make 709 Model STENNA CE Oder	74 TRUS 0000,00 (A)	Date Buyer Signature Age
Model Strawa Lt Odem 0/0	7.4	xN/A
VIN 4T3ZF19C3XV	\$ 6134.43 (B)	Date Co-Buyer Signature Age
B. Less Prior Credit or Lease Balance	134 All (a)	OPTIONAL GAP CONTRACT A gap contract (debt cancella-
 C. Net Trade-In (A less B) (indicate if a negative number 	s N/A (D)	tion contract) is not required to obtain credit and will not be
D. Deferred Downpayment	\$ 1000,00 (E)	provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown
E. Manufacturer's Rebate	Ψ , , , , , , , , , , , , , , , ,	in item 11. See your gap contract for details on the protection
F. Other W/A	\$\$A(F)	it provides, it is a part of this contract. Term N/A Mos N/A
G. Cash	\$ N/A (G)	Name of Gap Contract
Total Downpayment (C through G)	•	You want to buy a gap contract.
(If negative, enter zero on line 6 and enter the amount less than	zero as a positive number on line 1H above) \$\frac{23282.95}{(7)}\$	
7. Amount Financed (5 less 6)	\$ <u>****************************</u> (/)	Buyer X N/A
*Seller may keep part of these amounts.		OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following
SELLER ASSISTED LOAN	AUTO BROKER FEE DISCLOSURE	company(les) for the term(s) shown below for the charge(s)
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS	If this contract reflects the retail sale of a	shown in item 1.F and/or 1.G above.
RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.	new motor vehicle, the sale is not subject	1.F Company GMPP
- ALA	to a fee received by an autobroker from us	Term 50 Mos. or 75000 Miles
Proceeds of Loan From: N/A	unless the following box is checked:	1.G Company 1/A
Amount \$N/A finance Charge \$ N/A	☐ Name of autobroker receiving fee, it	Term H/A Mos. or H/A Miles
Total \$N/A Payable in _N/AN/A	applicable:	Buyer X
	N/A	
from this Loan is shown in item 6D.		HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and
NOTICE OF RES	CISSION RIGHTS	I I was to the contract Mark change to the contract Militia
If Buyer and Co-Buyer sign here, the prov the back giving the Seller the right to rescir	nd if Seller is unable to assign this contrac	I I Le te mister and hath you and ure must sign if NO 0181.
to a financial institution will apply	Id if Collet is diffable to according the second	changes are binding.
n v	On Purpor V	X
Buyer XC	Co-Buyer X	Buyer Signs
OPTION: You pay no finance charge if the Amo		Co-Buyer Signs
N/A , Year Si	ELLER'S INITIALS	
The state of the s	DOMINED IN LAW MIST BE MET BY EVERY BERGON WHO	PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR
NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOU	R NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDE	NT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
WARNING:	DAMAGE OF MAY NOT PROVIDE COR CITT BEDI ACEME	NT COSTS FOR THE VEHICLE BEING PURCHASED, IF YOU DO
NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE	FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU TH	ROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING FCTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF
DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, TH	E COVERAGE TOO OBTAIN TRACOURT THE DEALER THO	LOID DIVIL TIME TO THE TOTAL TOTAL TO THE TOTAL TO THE TOTAL TO THE TOTAL TO THE TOTAL TO THE TH
I SAM A BUILDE AN EUR L'ACTUER ACE TUATIUM ? DOCTECT	Will IN THE EVENT HELLISS HE HAWAIT III TUUR VERILLE	YOU SHOULD CONTACT YOUR INSURANCE AGENT.
THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/S	HE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	Manifolio.
S/S X	X	
Representations of Buver: Seller has relied or	the truth and accuracy of the information prov	ded by you in connection with the Trade-In Vehicle.
You represent that you have given a true payoff	amount on the vehicle traded in. If the payoff ar	nount is more than the amount shown above in Rein off amount is less than the amount shown above in
6.B as "Prior Credit or Lease Balance," you multime 6.B as "Prior Credit or Lease Balance," Selle	ist pay belief the excess on demand. If the pay r will refund the difference to you.	nount is more than the amount shown above in item off amount is less than the amount shown above in
	On Dimary -M /A	
Buyer X _	Co-Buyer X _N/A	
Notice to buyer:	ad it or if it contains any hlank snaces to he	filled in. (2) You are entitled to a completely filled
of your obligations under this agreement. t	he vehicle may be repossessed and you ma	y be subject to suit and liability for the unpaid
indebtedness evidenced by this agreement.	• •	

Ing this cale, you should try to resolve it with the seller.

N-10-2007 05:14P FROM:	TO:18664321686 P.12
OUDUYGI A	Buyer Signs
OPTION: You pay no finance charge if the Amount Financed, Item 7, is paid in full on or before N/A	re X Co-Buyer Signs
THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WH NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDI WARNING:	O PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER (ENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMIND HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THE DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTHE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD. FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CO	HROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLI TECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT
s/s x x	*
Representations of Buyer: Seller has relied on the truth and accuracy of the information prov You represent that you have given a true payoff amount on the vehicle traded in. If the payoff a 6.B as "Prior Credit or Lease Balance," you must pay Seller the excess on demand. If the payitem 6.B as "Prior Credit or Lease Balance," Seller will refund the difference to you.	rided by you in connection with the Trade-In Vehicle mount is more than the amount shown above in ite amount is less than the amount shown above
Buyer X Co-Buyer X _N/A	
Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be in copy of this agreement. (3) You can prepay the full amount due under this agreement of your obligations under this agreement, the vehicle may be repossessed and you maindebtedness evidenced by this agreement.	at any time (4) If you default in the performant
If you have a complaint concerning this sale, you should try to resolve it with the seller. Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attornoof Motor Vehicles, or any combination thereof.	ey, the district attorney, or an investigator for the Departme
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing and it is an unfair or decentive practice for the seller to back a unitateral change.	
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or decentive practice for the seller to make a unitateral change. Buyer Signature X	
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or decentive practice for the seller to make a unitateral change. Buyer Signature X	
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing and it is an unfair or desentive practice for the seller to make a unfair change. Buyer Signature X Co-Buyer Signature X The Annual Percentage Rate may be negotiable with the Seller. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may	The Seller may assign this contract. YOU SERVE TO THE TERMS OF THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright and it is an unfair or desentive practice for the seller to make a unfair relation. Buyer Signature X	The Selier may assign this contract. YOU SERVE TO THE TERMS OF THIS CONTRACT. YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or desentive practice for the seller to make a unfair and it is an unfair or desentive practice for the seller to make a unfair change. Buyer Signature X	The Seller may assign this contract. YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
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After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or december to the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties of the seller. Co-Buyer Signature X The Annual Percentage Rate may be negotiable with the Seller. Therefore, and retain its right to receive a part of the Finance Charge. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Buyer Signature X Date 09/30/05 Co-Buyer Signature X Co-Buyer Signature X Date 09/30/05 Co-Buyer Signature X Address To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also Guarantor's demand for reimbursement. Each Guarantor agrees to be illable even if we do one or more of the following: (1) a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time	AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT. Date
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing and it is an unfair or decentive precise for the celler to reskee unliteral change. Buyer Signature X Co-Buyer Signature X The Annual Percentage Rate may be negotiable with the Seller. and retain its right to receive a part of the Finance Charge. THERE IS NO COOLING OFF PERIOD California law does not provide for a "cooling off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Buyer Signature X Date 09/30/05 Co-Buyer Signature X Co-Buyers and Other Owners — A co-buyer is a person who is responsible for paying the entire debt. An other ownedoes not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract. Other Owner Signature X Address GUARANTY To induce us to self the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) a full or partial release to any other Guarantor (3) release any security; (4) accept less from the Buyer than the total amount or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices	AGREE TO THE TERMS OF THIS CONTRACT. YOU FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT. Date or is a person whose name is on the title to the vehicle but sign as Guarantor, and even if Buyer has a complete defense to give the Buyer more time to pay one or more payments; (2) give owing; or (5) otherwise reach a settlement relating to this contract of signing.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in wright is an unfair or december to the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties for the celler to really a parties of the seller. Co-Buyer Signature X The Annual Percentage Rate may be negotiable with the Seller. Therefore, and retain its right to receive a part of the Finance Charge. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. Buyer Signature X Date 09/30/05 Co-Buyer Signature X Co-Buyer Signature X Date 09/30/05 Co-Buyer Signature X Address To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also Guarantor's demand for reimbursement. Each Guarantor agrees to be illable even if we do one or more of the following: (1) a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time	AGREE TO THE TERMS OF THIS CONTRACT. YO FIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE IT TO YOU, AND YOU WERE FREE TO TAKE IT AN EW IT. YOU CONFIRM THAT YOU RECEIVED PLETELY FILLED-IN COPY WHEN YOU SIGNED IT. Date
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THE PRINTER MAKES NO WARRANTY, EXPRESS ON IMPLIED, AS TO CONTENT OR FITNESS FOR PURPOSE OF THIS FORM, CONSULT YOUR OWN LEGAL COUNSEL.

 $(x_1, x_2, \dots, x_n) = (x_n, x_n) = (x_n, x_n) = (x_n, x_n)$

FILE COPY

CVWS169584

M.K. SMITH CHEVRO



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



CUSTOMER NO.	77021	GILBERT L	GONZALES	131	TAG NO. 5335	01/10/07	CVWS16958
		LABOR RATE	(TOENISE NO		LEAGE	GLXY SILVER	15125
		YEAR / MAKE / MODE	LET/MALIBU	1/SD 15		09/30/05	DELIVERY MILES
CHINO, C	A	VEHICLE I.D. NO.			MAAA	SELLING DEALER NO.	PRODUCTION DATE
		FT.E.NO.	T 6 4 8 5	P.O. NO.		R. O. DATE	
		COMMENTS				12/30/06	<u> </u>
4000 A 54000		<u> </u>				I	
	TUNE DEPT HOURS: CHECK WHEN A/C OR HEATER ON AND TUP OUT OF VENTS AS IF THOUGH STILL ON CHECK A/C SYSTEM, NORMAL CONDITION IF CUSTOMER DOESN'T WANT AIR TO CON HAVE TO PUSH RECIRC EVERT TIME.	RNING OFF AIR N OF VEHICLE ME THROUGH VE	STILL COMES	& PARTS	•	I acknowledge notic of an increase in the price. SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ F	original estimat ONDITIONS ON THE THIS CONTRACT.
# 2 04CVZ	15-A HOURS	0.30 TECH			23.89	/Clanatura	or initials)
	CHECK TURN SIGNAL LEFT SIDE INOP TURN SIGNAL SOCKET BURNED REPLACED LEFT SOCKET AND BULB. WORK YFP-NUMBERDESCRIF 1 12450108 BULB 2 1 15945363 SOCKET	KING PROPERLY	U/COSTE/COST 1.67 1.6 5.61 5.6 TOTAL 7.2	57 2.3 51 7.8 28	E 4 2.34 5 7.85	BY LAW YOU MAY ER LICENSED SMO TY TO PERFORM REPAIRS OR ADJU THE SMOG CHECK ARE NECESSARY.	OG CHECK FACI MANY NEEDI
		J0B #	JOB # 2 TOT 2 TOTAL LABOR			THIS FORM IS AN REPAIRS AND IS P ORDER. THIS REP	ART OF A REPA
	ELECTRICAL HOURS CHECK BRAKE LITES INOP. NO PROBLEM FOUND UNABLE TO DUPLICATE - BRAKE LAMPS N	JODYTNE DDADE	DI V	₹ & PARTS	0.00	TINUATION IS SUB CONDITIONS OF REPAIR ORDER.	JECT TO ALL T THE ORIGIN
	BRAKE/FT END HOURS. CHECK WHEN DRIVING AND TURNING STEI NOISE 3RD TIME IN SEE HISTORY. INTERMEDIATE SHAFT BIND AND DRY PER TAC USE BULLETIN 060232007. CHI REMOVE SHAFT, POSISTION AND EXCERE. (SOME ROAD NOISE NORMAL OVER BUMPS PER JOE GORSKI LOCATE SHAFT AND REI	: 0.70 TECH ERING WHEEL H ECK COMPONENT ISE AS NEEDED S)	(S):110 487 AS A GRINDING S AND		55,74	"The Factory Warra Of The Warranties W Sale Of This Item/ Hereby Expressly Warranties, Either I Including Any Imp Merchantability Ou Particular Purpose Neither Assumes N	/ith Respect To T Items. The Sel Disclaims express Or Implied Diled Warranty Fitness For And The Sel
'ARTS·····QT IOB # 4	YFP-NUMBERDESCRIF 1 22687711 SHAFT F	PTION	94.03 94.0)3 131.6)3	4 131.64	Other Person To A Liabllity In Connection This Item/Items."	ssume For It A on With The Sale
	***************************************	JOB #	4 TOTAL LABOR	& PARTS	187.38	WARN ALL AREAS OF THIS	DEALERSHIP CO
# 5 07CVZ	WAR PARTS PROGRAM HOURS: ++++++ WARRANTY PARTS EXPEDITING PROBTAINED FROM DEALER:	TECH OGRAM OUTSIDE	(S):131 PARTS +++++		0.00	TAIN CHEMICALS KN OF CALIFORNIA TO C BIRTH DEFECTS OR TIVE HARM, THESE	AUSE CANCER A
	INVOICE NO	JOB #	5 TOTAL LABOR	8 & PARTS	0.00	CONTAINED IN VEH AND ACCESSORIES AND IN SOME OF TH	ICLES AND PAR
	WARR COURT RENTAL HOURS COURTESY TRANSPORTA REQUIRES SERVICE MANAGERS APPROVAL REASON: HOW MANY DAYS REQUIRED	: TECH	(S):131		0.00	MATERIALS USED PROPERTY, AND IN EARD SMOKE FROM TIONS, EMPLOYEE AT TIES, INCLUDING, BUTHE OPERATION AUTOR VEHICLES, TOBACCO PRODUCT	TO MAINTAIN T EMISSIONS, FUM BUSINESS OPEI AND GUEST ACT JT NOT LIMITED ND SERVICING AND THE USE 'S.
						(POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAFI	WITH PROPOSITION ETY CODE \$25240.5 ET S
PAGE 1 OF 3	ACCOUNTING COPY-W		(CONTINUED	ON NEXT P	AGE] 02:56pm	Reynolds and Reynolds	ERAINTINVE SF624987 Q



CVWS169584 M.K. SMITH CHEVRO



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM

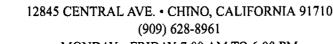


77021	GILBERT L GON	ZALES :	L31	。 5335	01/10/07	CVWS169584
	LABOR RATE	NCC NO	MILEAGE	20,448	GLXY SILVER	этоск но. 15125
	YEAR/MAKE/MODEL 05/CHEVROLET/	MALTRII/CD	IS MA		09/30/05	DELIVERY MILES 68
CHINO, CA	VEHICLE I.D. NO.				SELLING DEALER NO.	PRODUCTION DATE
	1 G 1 Z T 6		NO.		R. O. DATE 12/30/06	
F	COMMENTS]			12/30/00	<u></u>
	.10B # 6 TOT	AL LABOR & PA	RTS	0.00	I acknowledge notice	e and oral approval
SUBLETPO#VEND INV#-INV.DATE-		<i></i>		•••••	of an increase in the	
JOB # 6 6166 01/06/07	FACT WARR RENTAL	TOTAL - SUE		299.01 299.01	SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ R	THIS CONTRACT.
COMMENTSBM						
		R/O TAX		0.00	(Signature	
		R/O TOTALS			BY LAW YOU MAY ER LICENSED SMC	
WARRANTY CLAIM DETAIL TOTALS	***************************************	• • • • • • • • • • • • • • • • • • • •			TY TO PERFORM	ANY NEEDED
CLAIM# TOTAL 520.46					THE SMOG CHECK ARE NECESSARY.	
CLAIM TOTALS 520.46						
					THIS FORM IS AN I REPAIRS AND IS P	
	······································				ORDER. THIS REP.	
APPROVED BY SIGNATURE					CONDITIONS OF REPAIR ORDER.	
					"The Factory Warra Of The Warranties W Sale Of This Item/I Hereby Expressly Warranties, Either E Including Any Imp Merchantability Or Particular Purpose Nelther Assumes N Other Person To A Liability In Connectic This Item/Items."	Jith Respect To The Items. The Seller Disclaims All Express Or Implied, billed Warranty Of Fitness For A And The Seller Authorizes Any assume For It Any
					WARN ALL AREAS OF THIS TAIN CHEMICALS KNI OF CALIFORNIA TO C BIRTH DEFECTS OR TIVE HARM. THESE CONTAINED IN VEH AND ACCESSORIES (AND IN SOME OF TH MATERIALS USED PROPERTY, AND IN E AND SMOKE FROM TIONS, EMPLOYEE A TIES, INCLUDING, BL THE OPERATION AI MOTOR VEHICLES, TOBACCO PRODUCT POSTED IN ACCORDANCE	DEALERSHIP CON- OWN TO THE STATE AUSE CANCER AND OTHER REPRODUC-: CHEMICALS ARE ICLES AND PARTS OFFERED FOR SALE HE PRODUCTS AND TO MAINTAIN THE EMISSIONS, FUMES, BUSINESS OPERA- AND GUEST ACTIVI- JT NOT LIMITED TO, ND SERVICING OF AND THE USE OF S.



GM QUALITY SERVICE/PARTS

CVWS169584 M.K. SMITH CHEVRO



MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



77021	ADVISOR GILBERT L GONZALES	131	INVO;CE DATE 01/10/07	CVWS169584
77021	LABOR RATE	MILEAGE 20,448	GLXY SILVER	15125
CHINO, CA	VEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/ VEHICLE I.D. NO.		09/30/05 SELLING DEALER NO.	DELIVERY MILES 68 PRODUCTION DATE
	1 G 1 Z T 6 4 8 5 5	F. O. NO.	R. O. DATE 12/30/06	
REGIDENCE DICALE	COMMENTS		<u> </u>	<u> </u>
DCS AUDIT SLIP		SERVICE ADVISOR #	I acknowledge notic of an increase in the price. SUBJECT TO THE CO REVERSE SIDE OF PLEASE READ F	original estimated on THE THIS CONTRACT.
CUSTOMER NAME: FIRST:	MIDDLE: M. PHONE; WORK:	HOME:	(Signature	or initials)
LN JOB CT CC PC PART-NO. TO 1 O2 OJ 2 15945363 LN-TOT: 34.08 TECH SSN: ■ MEMO PART NUMBERS: 12450108	10.19 6C N0912 .3 AUTH CODE: AUT	NET-AMT. LAB-TOT. 23.89 TH. AUTHOR.: NET-AMT. LAB-TOT.	BY LAW YOU MAY ER LICENSED SMO TY TO PERFORM REPAIRS OR ADJU THE SMOG CHECK ARE NECESSARY.	OG CHECK FACILI M ANY NEEDEC STMENTS WHICH
2 04 NG 1 22687711 LN-TOT: 187.38 TECH SSN: COMMENTS: JOEL, GRIND WHEN TUR E SHAFT. BRYAN SPOKE TO YOU AN NTAL BACK. OLH FOR REPLACING SI COMMENT ROUTING CODE: H LN JOB CT CC PC PART-NO. TO	131.64 93 E7700 .2 .5 AUTH CODE: EP AUTH CO	55.74 TH. AUTHOR.: 0090 SE# 9389499 EXERCIS REPLACE AND GET RE NET-AMT. LAB-TOT.	THIS FORM IS AN I REPAIRS AND IS PORDER. THIS REP TINUATION IS SUB CONDITIONS OF REPAIR ORDER.	ART OF A REPAIR PAIR ORDER CON- JECT TO ALL THE
URNING STEERING WHEEL 3RD TIM	98 Z7907 AUTH CODE: EL, CUST IN 12-30-06 TAC CASE 93 E IN. PER TAC EXERCISE SHAFT. BE AND REPLACE AND GET RENTAL BACK	RYAN CALLED YOU AND . HIT 2 WEEKENDS GI	"The Factory Warra Of The Warranties W Sale Of This Item/ Hereby Expressly Warranties, Either E Including Any Imp Merchantability Ou	/ith Respect To The Items. The Selle / Disclaims Ai express Or Implied biled Warranty O r Fitness For A
******* DUPLICA	R.O. TOTA	AL: 520.46	Particular Purpose Neither Assumes N Other Person To A Llability In Connection	And The Selle for Authorizes Any assume For It Any

This Item/Items."

WARNING
ALL AREAS OF THIS DEALERSHIP CONTAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. THESE CHEMICALS ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY, AND IN EMISSIONS, FUMES, AND SMOKE FROM BUSINESS OPERATIONS, EMPLOYEE AND GUEST ACTIVITIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TORACCO PRODUCTS TOBACCO PRODUCTS.

(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

INSURANCE PAYS

165891



M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHÍNO, CALIFORNIA 91710 *(909) 628-8961

90 DAYS SAME AS GASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

CAD # 981984586

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OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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	06CVZ01 05CVZ28	SERVICE TRANSMIS DIFFERENTIAL SERV		MI MI	175.00 125.00	05C\	/ Z27		MA	NUAL TRA	NS FLUSH		МО	100.00
SI	I ERVICE HISTOF												!	
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CRE	SUIL CARD CIT	T64855F	05/CF		T/MALIBU		MAXX E CONTRAC	er	DEL	IVERY DATE	DELIVERY MILES	SELLING	DEALER NO	
	OR APPROVAL)				7702	21 GMI	P	- 100	O:	9/30/05	68 EXPIRATION DATE		ION MILES	10/19/06 TAG NO.
	CALL WHEN CHINO	CA		COLO	LXYSIL	VER/		100	NIHACI	NU.	09/30/10		,068	2139
	READY CHINO	, CA		TURBO		AIR COND.	P. S.	TRANS	MILI	16,083	ADVISOR NO.	ADVISOR	LUCHY	
	VE REMOVED PARTS FOR RESIDENCE PE	HONE TRUSINESS	SPHONE	ORIĞIN	CVZZ	REVISED	I, ,	DATE		E BUT SMIT	PHONE	AUTH		☐ PHONE ☐ IN PERSON
	CUSTOMER TIME RECEIVE	D DATE/TIME PROMISED	Pal	S S		EST. \$ REVISED EST. \$		DATE		TIME	PHONE	AUTH	BY	☐ PHONE ☐ IN PERSON
	DYES TIME RECEIVED 07:54	am 10/19/06 C	6:00pm	4		REVISEO REA		·		REVISED REA				S LICENSE
	POINTMENT Yes			inspection any addit which ma	n and does not cover local parts and labor by be required efter	BY LAW YOU MAY ARE NECESSARY with the necessary	CHOOSE ANOTE ALK, SMITH CHE TREBETAL, AND NO	HER LICENSE VACLET IS N roby grant you	D 8MOG CHI DY RESPONS II BRIDRYBES	ECK FACILITY TO PERFOR JBLE FOR LOSS OR DAM permission to operate the	M ANY NEEDED REPARS OR GE DUE TO THEFT FIRE. OR vehicle herein described on si- LEASE READ REVERSE SIDE.	ADJUSTMENTS VANDALISM, I hav reets, highways o	WHICH THE SMOG wby authorize the re r elsewhere for the	i CHECK TEST INDICATES pair work to be done along purpose of testing, and/or
	Ĵ No			Uha Work 1 OLIFI E.AE QN: A FLA	hes been lort down. BOR RATE IS BASED AT RATE HOUR	inspections, and/t	e sublet repairs. S	ubject to conc	(None on reve	rae side of this contract. Pl	LEASE READ REVERSE SIDE. F	ESTIMATES DO N ERMS: STRICTL	OT INCLUDE SALE LY CAGH UNLESS	9 TAX, ARRANGEMENTS MADE
JO		CUSTOMER ESTIMATE:	TOTAL.	•					ALL PA	RTS ARE NEW UN	LESS OTHERWISE SI	PECIFIED X	= *REBUILT P	ARTS
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NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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PAGE 1 OF 1

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INSURANCE PAYS

165892



M.K. SMITH CHEVROLET





CAD # 981984586



PAGE 1 OF 1

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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M.K. SMITH CHEVROLET





RECOMMENDED SERVICES

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH . . .

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS



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INSURANCE PAYS

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M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961



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PAGE 1 OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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M.K. SMITH CHEVROLET 12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961



BAR # AA003976N CAD # 981984586

RECOMMENDED SERVICES

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SERVICE HISTORY DATE 05/30/06	REPAIR ORDER	MILEAGE 8714	ADVISOR	TECHNICIAN	TYPE W OA	OPERATION CV7	OPERATION DESCRIPTION
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BBB AUTO LINE

4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838

Phone 800.955.5100 Fax: 703.247.9700

Council of Better Business Bureaus, Inc.

January 19, 2007



Re: vs Chevrolet Motor Division # CHV0730539

Dear

I am writing to confirm the terms of the settlement between you and the manufacturer that resolves the BBB AUTO LINE claim you filed.

The terms of the settlement are as follows:

The manufacturer has offered the consumer a voluntary repurchase of the consumer's 2005 Malibu Max. The consumer shall be entitled to the following collateral fees: purchase price of the vehicle \$20,881.00, sales tax \$1,621.77, license fee \$197.00, documentation fee \$45.00 and the California tire fee \$8.75. The consumer shall be charged a usage deuction taken from 8,609 miles. The consumer's total usage fee shall be \$1,426.29. There shall also be a deduction of \$1,000.00, which was for an MFR rebate. The contact at the dealership, MK Chevrolet, is a Mr. Dennis Jackson, for when the repurchase department contacts the consumer, regarding the repurchase. The consumer has accepted this offer. The manufacturer shall send the consumer a separate settlement letter with the total repurchase amount. The repurchase shall be completed within 45-60 days from the date of this letter.

NOTE: This is a revision of the original settlement so as to reflect the contact person at the dealership.

If your understanding of this settlement differs from what is written above, please call me immediately at 800.955.5100. If I do not hear from you within **eight days** from the date of this letter, it will be assumed the above terms of the settlement are correct.

I will follow up with you after the date for performance of the settlement to confirm that all required actions have been satisfactorily completed. Please let me know immediately if you believe the manufacturer has not satisfactorily performed the settlement. If that happens and you contact me within 120 days from the date of this letter, I will reopen your case based on the age and mileage of your vehicle at the time you filed your current claim. If you wish to reopen your case more than 120 days from the date of this letter, I will determine whether your claim is within BBB AUTO LINE's jurisdiction based on the age and mileage of your vehicle at that time.

I am happy we have been able to assist you in reaching an agreeable resolution of you claim. Please contact me at 800.955.5100 if you have any questions.

Sincerely,

Coco Pendergrass at Extension 204

cc: Henry Starling jr

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MIVIN 1G1 ZT64 85 5F: VEHICLE INVOICE 1AD47523450 MSRP MODEL & FACTORY OPTIONS INV AMT RETAIL - STOCK 21260.00 19452.90 INVOICE 08/18/04 1ZT68 MALIBU LS MAXX LX9 3.5L V6 ENGINE 0.00 0.00 SHIPPED 08/18/04 MX0 4-SPEED AUTO TRANSMISSION 0.00 EXP I/T 09/03/04 0.00 T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04 0.00 PRC EFF 08/18/04 VK3 FRONT LICENSE PLATE BRACKET 0.00 N/C YF5 50-STATE EMISSIONS N/C KEYS G0851 G0851 18B MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F QTR OPT-1 * FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20-485 * RR AUDIO CNTRLS W/ HEADPHONES SHIP WT: 3407 * DRIVER SEAT 6-WAY POWER * FLOOR MATS HP: 32.9 * REMOTE VEHICLE STARTER SYSTEM 20881.00 GMS: SUPPLR: 21820.65 23455.00 MRM: DAN: LSMAX MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 061
VIN 1G1ZT64855F
\$ 21833.35 INV 1AD47523450
DUE 09/03/04 DEALER 20-485

Customer Claim Form

Contact Date: 01/05/07	Start Date:	01/05/07	Case Number: CHV0730539
Have you contacted the mfr regard Have you previously filed a claim of If yes, name of provider.	n this vehicle	with the BBB or ar	nother dispute resolution provider? U YES Ø NOCase Number:
Titled Owner(s) Name&Add	ress		
CHINO, CA Day Phone: Fax Number: Customer Contact Info:		Evening Phone: E-mail Address:	•
Vehicle Information			
	s□Both Num I: Malibu Max G1ZT64855F IKSMITH CH IKSMITH CH tate Farm	Percentage of the state of vehicles reported to the state of the state	ime vehicle used for business purposes: gistered in California by vehicle owner/lessee: fear: 2005
			rchased or right side if vehicle was leased)
Purchase Date:09/30/05 Mileage at	purchase:	Lease D	are: Mileage at lease:
Purchased As: \(\simega \) New \(\subseteq \) Used \(\subseteq \)			As: New Used Demo
Is the vehicle in your possession? Lienholder's Name: GMAC			chicle in your possession? Company's Name:
Address: FO POX			
City/St/Zip: AAAA	03 78		City/St/Zip:
City/St/Zip: <u>NAIA las</u> Phone: (58) - 200	-46 22		Phone:
Lienholder Acet #:			Company's Acet #:
Customer's Desired Outcome Customer wants the manufacturer to but Report have of the			
Signature of Titled Owner(s): I am submitting this dispute for resolution LINE Arbitration Rules.	n in the BBB AU	TO UNE program,	Date 112 07 and Lagree to arbitrate the dispute under BBB AUTO

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

Customer Name:	Case Number CHV0730539
First Repair Attempt (any reported problem)	Date: 10/03/05 Mileage: 231
Last Repair Attempt (last reported problem)	Date: Mileage:
Total Days out of Service:	

Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service
1. Grinding, squeaking noise in the steering column	yes	MX.Smith Chemolet	नामक	3677	330453
	-		otialor		6day
	1 	Mk Smith Chevolet	12/30/01	304118	7days
2. Battery did not work	по	Mk Smith Cheurstet	1013-105	231	1200) 10 7/03
3. Remote starter did not work	no	MESSONERCHESSER	1017-108).E.C.	1017105
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If you need additional space, please attach a separate sheet of paper following the above outline.

PROBLEMS

(36)

Servicing Dealer Partie Millerge date

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6. Ac Not blowing as cold as it gos vised to Ac waking a bezzing sound when on (Notfixed). Mr. Smith Cheurolet 18/30/05 231 Iday
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KINDRED W7

Tuesday, January 30, 2007



BBB Arbitration Decision - Straight

\$2,864.88

Subject: Repurchase of 2005 Chevrolet Malibu Maxx

VIN: 1G1ZT64855F

Ref SR:71-464124867 V-25850

Dear

We regret that you are dissatisfied with your 2005 Chevrolet Malibu Maxx, VIN 1G1ZT64855F and that our attempts to resolve your concerns have not met your expectations. Chevrolet will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

Per the Better Business Bureau's decision, Chevrolet will repurchase your vehicle for \$20,327.23. Your responsibilities are outlined below. This offer was calculated by using the following figures.

Total Repurchase Amount	\$20,327.23
Base Price	\$20,881.00
Reg/Lic/Title Fees	\$197.00
Sales Tax	\$1,621.77
Document Fee	\$45.00
Tire Fee	\$8.75
Less Usage	\$1,426.29
Less Incentives	\$1,000.00
Less Payoff of Original Vehicle-Good until 2/14/07	\$17,462.35

TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW

If you owe money to General Motors, please send certified check or money order made payable to General Motors.

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 if you have any questions or concerns.

Customer's and Co-Customer's Signature(s) and Date

Customer's and Co-Customer's Printed Name(s)

Total Amount to Customer

The requirements of the straight repurchase are as follows:











GMC

GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

01/05/2006

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request: 71-464124867 2005 Chevrolet Malibu MAXX VIN # 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders. (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Henry Starling BRC Customer Relationship Manager Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220 FAX# 866-432-1686



M.K. SMITH CHEVRO





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 **(909) 628-8961**

✓90 DAYS SAME AS CASH GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS

RECOMMENDED SERVICES

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PAGE 1 OF 1 OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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JAN-10-2007 05:22P FROM:

TO:18664321686

P.2

REPAIR LABOR SALES FLAT R.O. NO. 10 STATE

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12845 CENTRAL AVE. ~ CHINO, CALIFORNIA 91710 ₃ (909) 628-8961

90 DAYS SAME AS CASH

Approved Auto Repair	SERVICES		DDWREN	CH CREDIT C VICE ADVISO	ARDS AVA			BAR # AA0039761 CAD # 981984586		
OPERATION	OPERATION DESCRIP	PTION MO	/MI TO	OTAL OI	PERATION	COPERATION DESC	RIPTION	мо/мі	TOTAL	
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PAGE 1 OF 1	O CONSUMER: PLEASE	TE	CH COP	·					154237	

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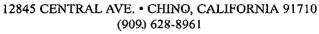
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for a Mast Mas Previous Survey to a Year Contain to Collecte

Please Assive: The Following Questions When Performing Warranty Work.







ON DAYS SAME AS CASH



RE	Auto Repair	GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS SERVICES								# AA0039 1 9 # 98198458
	OPERATION	OPERATION DESCR	IPTION MO/MI	TOTAL	OPERATIO	N	OPERATION	DESCRIPTION	MO/MI	TOTAL
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PAGE 1 OF THE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BA

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INSURANCE PAYS.



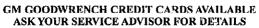
M.K. SMITH CHEVROLET





12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

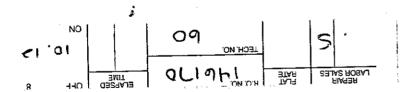
90 DAYS SAME AS CASH





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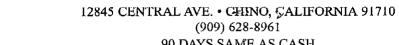


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M.K. SMITH CHEVRO







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PAGE 1 OF 1	E TC									-				153305

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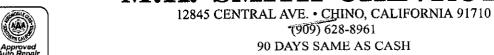
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M.K. SMITH CHEVROLET





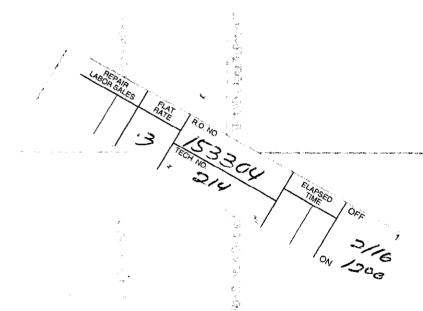


Auto Repair	SERVICES	GM GOODY	RENCH CRE	DIT CARDS AVA DVISOR FOR DE				# AA0039760 # 981984586
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SALESPERSON NO.			SER	VICE		STATE F	REG# 0	R. O. NO.
TERMS VEHICLE I.D. NO	64855F	YEARWAKE/MODEL OS/CHEVRO	DI FT/MALIBU	/SD LS MAXX	PRODUCTION DATE	15125		153304
CHECK D PRIOR APPROVAL) DTHER D			7702	/SD_LS_MAXX SERVICE CONTRACT 1 GMPP	DELIVERY DATE 09/30/05 CONTRACT NO.	68 EXPIRATION DATE EX	LLING DEALER NO PIRATION MILES 75.068	0. R. O. DATE 02/16/06 TAG NO. 1987
HEADY CHINO,	CA	••••••••••••••••••••••••••••••••••••••	URBO M/MC	AIR COND. P. S.	TRANS MILEAGE 4.418		OWARD VA	
PARTS FOR CUSTOMER	DNE BUSINES	s		9T. \$	DATE TIME	PHONE	AUTH, BY	☐ PHONE ☐ IN PERSON
YES TIME RECEIVED	1	PRIORITY S		EST. \$ HEVISED REASON	REVISED REA			☐ PHONE ☐ IN PERSON 8 LICENSE
APPOINTMENT	m 02/16/06 (In			R LICENSED SMOG CHECK FACILITY TO PERFOR OLET IS NOT RESPONSIBLE FOR LOSS OR DALM			
☐ Yes ☐ No	_	fO	JR LABOR PLATE IS BASEDI	with the necessary material, and heldo nepections, socior suchel repairs. Subj CUST: SIG, X	other is not reproduced parties on to operate the y great your employees parties on to operate the sect to conditions on reverse side of this contract. P		TES DO NOT INCLUDE SALE STRICTLY CASH LINU. SS	
C 15CVZ PERFORM LOI	USTOMER ESTIMATE:	TOTAL BO.00 DE, OIL & FILTER 22 C. 4	lue/DR		will be reassembled with date shown above if I cit service recommended. AUTHORIZED BY DATE TIME DEDUC. \$ INSURA COMPA ADDRES CITY ST ZIP COL PHONE	understand that my vehicle	INS.	
702		elle aste		10/20	AUTHOI AUTHOI DATE & CUSTOI RO # JOB # _	RIZATION # _ RIZED BY TIME MER R ER PAYS Y TIBLE [ES NO	 - -

PAGE 1 OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

153304

INSURANCE PAYS





M.K. SMITH CHEVROLET





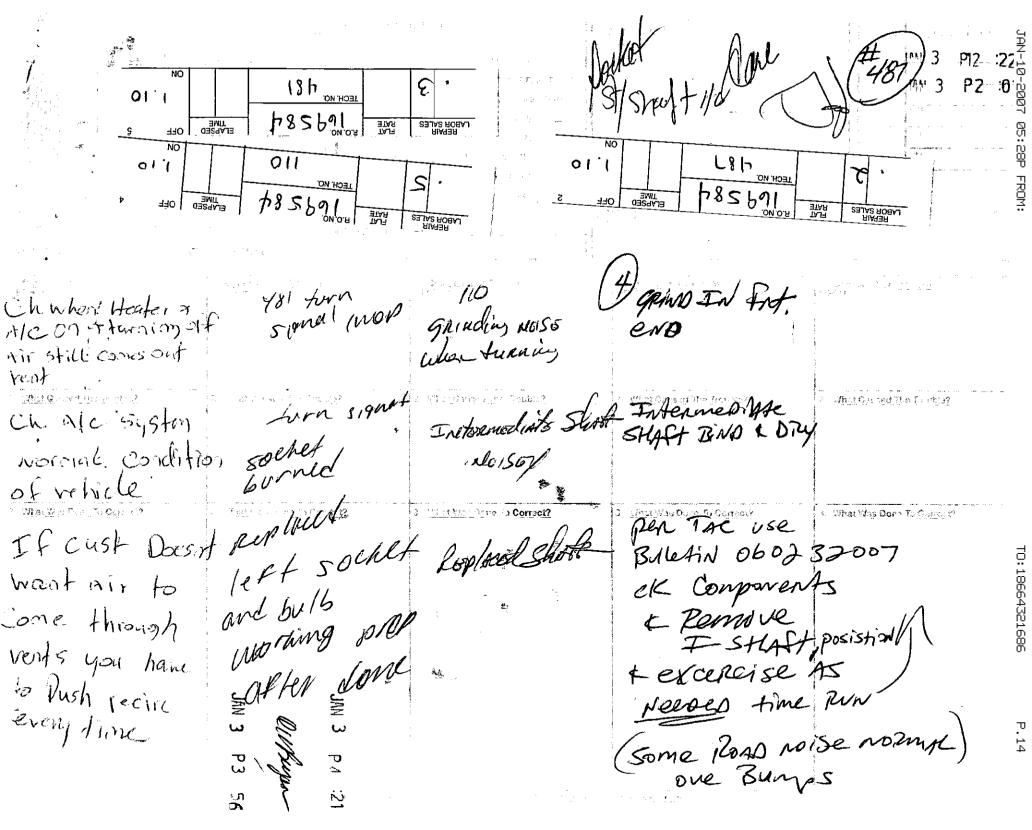


12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00

		*									
SEF	RVICE HI	STORY									
	DATE	REPAIR ORDER	MILEAGE	ADVISOR TE	CHNICIAN	TYPE	OF	PERATION	OPER	ATION DESC	RIPTION
	10/19/06		16083	32	487 131 131 131 171	∩€€€€	03CV 07CV 10CV 10CV 15CV	7Z 7Z16 7Z06	SHUTTLE 2	S PROGRAM 2 WAY JRT RENTAI	
	08/28/06	6 163260	12443	150	295	C	15CV		LUBE, OIL		
		N NO. 306		SE	<u>R V :</u>	I C	E	LENGOLOTION FATE	STATI	E REG# 0	TR. O. NO.
CASH	CARD C	G1ZT64855F	YEAR/MARE/MO	JEL VROLET/MAL	IBU/SD LS	MAXX		PRODUCTION DATE	15125	LICENSE NO.	■ 169584
CHECK	: 🗆	<u> </u>		CUSTOMER NO.	021 GM	CE CONTRAC	r	09/30/05	DELIVERY MILES	SELLING DEALE	R NO. R. O. DATE 1 2/30/06
OTHER				COLOR		rr	CONTR	RACTINO.	EXPIRATION DATE	E ATION MIS	ES TAG NO.
F		HINO, CA		GLXY S), P. S.	TRANS	MILEAGE	09/30/10 ADVISOR NO.	5,06	8 5335
	REMOVED	19 (d) 1966		CV	ZZ			20,448	131		GONZALES
	STS FOR RESI	DENCE BRONE THIRD	ESS PHONE	ORIGINAL ESTIMATE	EST, \$	· · · · · · · · · · · · · · · · · · ·	DATE	TIME	NE	UTIE D	☐ PHONE ☐ IN PERSON
	A	9:49am 12/30/06	04:00pm 4		EST &	ASON		REVISED REAS	ON		☐ PHONE ☐ IN PERSON
	OND U	5.43am 12/30/00	04.00pm 4	This estimate is based of inspection and does not any additional parts and	D ONL COARL BA FAM AGRI W	AY CHOOSE ANOTH	ER LICENSED SM	OG CHECK FACILITY T	(AN) CPAIRS (III EVID WIGHTH	E SMOG CHECK TEST INDICATES
□ γ χ				which may be required the work has been form of OUR LABOR RATE IS 8	with the necessariown. ASED inspections, and	ary material, and here to subjet repairs. Sul	eby grant your ema	players permise so to de the on my sect. P		STIMATES DO NOT INCLUI	for the purpose string, and/or DE S
JOB				ON A FLAT RATE HOUR	GUST, BIG. X						
	ORIG	INAL, CUSTOMER_ESTIMATE	: TOTAL	A	•	4			Indensità		BODY DAMAGE
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	Λ	1644						OTRORIZEDOT			
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LABOR SALES FLAT RONO.

ROTE RONO.

ELAPSED OFF 2

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ON But

Fax Server 1/23/2007 11:25:40 AM PAGE 1/036 Fax Server











General Motors Business Resource Center

FAX

To: Henry Starling

Company:

Fax: 18664321686

Phone:

From: Henry Starling

Fax: 866-432-1686

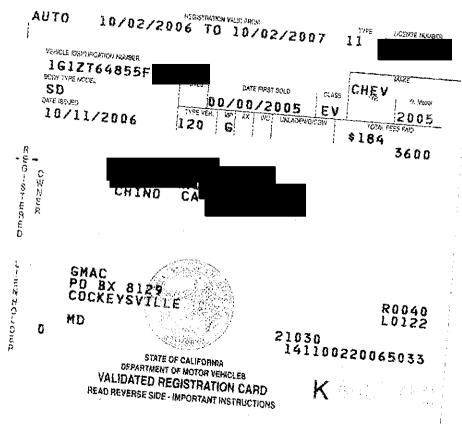
Phone: 1-866-790-5700-21220

E-mail:

CC:

NOTES:

1/23/2007



TO REMOVE THE STICKER FROM THE BACKING, BEND STICKER AT SLIT AND PEEL SLOWLY.

INSTRUCTIONS FOR APPLYING STICKER TO LICENSE PLATE

- 1. CLEAN SURFACE THOROUGHLY SCRAPE OFF ACCUMULATED STICKERS (STICKER WILL NOT STICK IF WET OR DIRTY.
- 2. PUT STICKER ON REAR LICENSE PLATE AS SHOWN BELOW:

MOTORCYCLES: Right Half of This Well

ALL OTHERS: In Top Right Corner



EXCEPT:

Truck Tractors And Commercial Vehicles With A Daciared Grees Vehicle Weight of 10,001 lbs. or More—Must Apply Sticker To Front Flate

Customer Claim Form

Contact Dare: 01/05/07	Start Date: 01	1/05/07	Case Number:	CHV0730539	
Have you contacted the mfr regar Have you previously filed a claim If yes, name of provider:	on this vehicle wit	h the BBB or anothe	er dispute resolutio Case Number:	on provider? U YE	s Ø NO ———
Titled Owner(s) Name&Ad	<u>dress</u>				
CHINO, CA Day Phone: Fax Number: Gustomer Contact Info:		Evening Phone: E-mail Address:	(Cell Phone:	
Vehicle Information Name(s) of individual(s) or busing Vehicle Use: Dersonal Dausine Transmission Type: Automatic Make: Chevrolet Mod Vehicle Identification Number: Servicing Dealer/City/State: Selling Dealer/City/State: Insurance Carrier: Has vehicle been in an accident/t Description of Damage:	ess Both Numbe lel: Malibu Max 1G1ZT64855F MK SMITH CHEV MK SMITH CHEV State Farm	Percentage of time r of vehicles registe Model Year: ROLET, ROLET, CHINO, CA	red in California 2005 Curre Licy Number:	by vehicle owner/le	essee:
Purchase/Lease Information	(Complete left side	if vehicle was purchas	ed or right side if v	vehicle was leased)	
Purchase Date:09/30/05 Mileage: Purchased As: M New Used Is the vehicle in your possession? Lienholder's Name: GARC Address: FO Form City/St/Zip: MAIA or Phone: (SO) - 300	at purchase: Demo yes 3 100	Lease Dare: Leased As : Is the vehicl Leasing Cor	Mileage □ New □ Used I e in your possessi npany's Name:	at lease: Demo	
Lienholder Acet #:		Leasing Cor	npany's Acct #:		
Customer's Desired Outcomer wants the manufacturer to the Report where of the on the contract of the on the contract of the co				of I have	s bold
Signature of Titled Owner(s): I am submitting this dispute for resolut LINE Arbitration Rules.	lion in the BBB AUTO) LINE program, and I	agree to arbitrate th	Date 112 C e dispute under BBB A	Wro

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

Customer Name:	Case Number: CHV0730539		
First Repair Attempt (any reported problem) Last Repair Attempt (last reported problem) Total Days out of Service:	Date: 10/03/05 Mileage: 231 Date: Mileage:		

Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service
Strinding, squeaking noise in the steering column	yes	MK Smith Chewolet	512716	8677	32045
3,-1		MKSWITH CHONNIGE	હોલ્લો <u></u>		6day
	ĺ	MkSmithChevolet	12/20/01	જીવા જુ	7days
2. Battery did not work	no	Mk Smith Chemistlet	10,7105	331	1300) 10 7(0)
3. Remote starter did not work	no	MESONERCHESSER	1017-los	7.38((day) 1017105
genatches all over car				. 00	(303)
acomitates on headinghts	1 00	When the Chenchet	1 1		lday
set be the meters of the eventually we can be the the the eventually	bo-	ME Smith Chesing	(c 5]c	T 48	lday
Chemister but I connot find the invacine					

If you need additional space, please attach a separate sheet of paper following the above outline.

Fax Server 1/23/2007 11:25:40 AM PAGE 5/036 Fax Server cose # CH NOTBOSSA Conformer Bowne Securicing Sharp Hillage Collins (LANGERS) PROBLEMS MASHING CHENOREL 19405 231 lday 6.Ac Not blowing as cold as it was view 40 MK SIMILY Chausolet 12/30/04 Johns Foldy He waking a possing second when on (Noffixed). ALK SMAN Checombet-12/20/06 Dugs Frags. autorn aignal roll side inco bo perable AND SHOE SHOE SHOWS A CHESTON DANS TIME

100

northwest light markemetron

semptimes do not work

×

Case Number: 25850

Originator Name: Henry Starling Created Date: 01/23/2007

Vehicle Info

* VIN: 1G1ZT64855F MSRP: 23455.0

Year: 2005 Make: Chevrolet Model: Malik

Vehicle

* TAC Number: 060232007 Comments Remove shaft, position and exercise as ne

& TAC dvm Joel Gorski locate shaft and replace.

Explanation:

*

* Date Reviewed with Customer: 01/17/2007 Repurchase 20400

Mileage:

Original * Original

Purchase 09/30/2005 Purchase New

Date: Condition:

Vehicle Owner(s)

Entity Type: Person

* Name(s) on
Title:

* Primary
Owner:

* Address:

* City: Chino

* State: CA

* ZIP Code: 9171

* Day Phone: Evening Phone: Cell Phone:

E-mail: Fax Phone:

Repurchase

* Reason: Customer has had multiple issues related to the steering of

the vehicle.

UCC Codes

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5

M0110

Vehicle Lien Holder

Type of Secured Interest: Standard Lien * Company GMAC * Account Name: 0619

Contact or Attention:

Address:

City: State: AL ZIP Code:

* Day Phone: 800-200-4622 Fax:

Fax Server 1/23/2007 11:25:40 AM PAGE 7/036 Fax Server

Originial Selling Dealer

M K SMITH Dealer Region: Dis * Dealer Number: 114580 CHEVROLET Name: 10

mail/Web:

* Phone: (909) 628-8961 Fax: (909) 628-6637

* Contact * Contact Name: Dennis Jackson Gen. Mgr E-mail: Title:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

* Contact * Contact Name: Title:

Vehicle Location: [Same as Selling Dealer]

Transaction Details:

Siebel Request #: 71-464124867 **Unselected Auction** Disposition:

* Transaction CATransaction Straight Repurchase State:

Type:

* Transaction

ADR BBB Mediated Source:

Replacement VIN:

> 0.0 MSRP:

Repurchase

* Processing Instructions: Per normal process

Disposition

* Disposition Instructions: Per normal process

Transaction Details

Group	Responsible	Formula	Additional Explanation	Value
Usage	Use Lemon Law	8609/120000*19881	Usage per Lemon Law	1426.29
Sales Tax	GM	NA	Sales Tax	1621.77
State/Gov Fees	GM	197 + 45 + 8.75	Fees	250.75
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	6134.43-6000.00	Negative Equity	134.43
Over Allowance Amount	Customer	NA	Over Allowance	0

Print Close Fax Server 1/23/2007 11:25:40 AM PAGE 8/036 Fax Server

Revised 7/21/04

Overallowance/Incentives/Negative Equity Form (non-Florida)

Customer: Request #: 71-464124867 BBB#: CHV0730539

This form may be used to identify possible overallowance or negative equity and to determine any customer incentives which were paid, but may not be easily identifiable on a Bill of Sale.

You must determine the TRUE purchase price of a vehicle and identify any over allowance and/or incentives prior to arbitration or voluntary repurchase.

* <u>PLEASE NOTE</u>: IF BALANCE OWED / LOAN CLOSEOUT AMOUNT IS HIGHER THAN ACV, THIS IS CONSIDERED NEGATIVE EQUITY!

Purchase Price (from dealer Bill of Sale before tax, tag, etc)	\$20,881.00
MSRP (from BARS Invoice) Note: If GMS price, use in place of MSRP price	\$23,455.00
Difference (If positive, look for Over Allowance) If no Trade in, have Dealer explain why customer paid more than MSRP.	\$-2,574.00
Trade Allowance (from dealer Bill of Sale)	\$6,000.00

Trade Allowance (from dealer Bill of Sale)	\$6,000.00
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the overallowance)	\$

Payoff or Lien amount from Bill of Sale (If dealer added negative equity into contract, do not subtract)	\$6,134.43
Actual Cash Value Statement	\$6,000.00
Difference (if positive, this is the negative equity)	\$134.43

If Over Allowance/Negative Equity and/or Incentives (not included in Purchase Price) are found, verify with Team Manager before submitting information to BBB						
Purchase Price (from dealer Bill of Sale before tax, tag, etc.)	\$20,881.00					
Incentives not included in Purchase Price (from BARS) minus (Do not include fuel fill credit or dealer incentives. GM Card Points must be included)	\$1,000.00					
Overallowance and/or Negative Equity minus	\$134.43					
Actual price of Vehicle that should be presented to BBB for ATA	\$19.746.57					

Revised 3/17/05

Fax Server

ADR REPURCHASE CHECKLIST Effective date: 08/26/2004

Cover sheet denoting a Request # and whether the case is a Voluntary or Mandatory Repurchase with information completed (on front of file)
☐ Both VINS on Trade Repurchase Or vehicle order number. Need order # or VIN on all cases except Mandates
☑ Invoice on original vehicle Socrates (Max Retriever)-old VIN & new VIN if a trade
☐ Incentive Acknowledgement Form
⊠ Signed Bill of Sale on original vehicle
\square Copy of the title or registration, if unobtainable, then copy of Title Need current registration in CA
Agreement to Arbitrate
Repair Orders (KY and FL only)
☐ Invoice for any conversion package (if applicable)
Receipts for any after-market items (if applicable)
BBB ruling/lemon law ruling and/or BBB settlement letter (if applicable)
☐ Signed customer acceptance of decision for Mandatory Repurchases
☑ Financial Institution information including: account #, phone # & Institution name
☑ Overallowance/Incentives/Negative Equity Form
Copy of the Customer Claim Form (CCF) only on Mandates
Applicable Attorney Information: Firm Name, Contact Person, Federal Tax I.D., Phone #

Voluntary Repurchase

BBB Case Straight

Fax Server

COMPLIANCE DATE 03/18/07

ADR REQUEST NUMBER 71-464124867

CUSTOMER NAME

LAST SIX OF VIN

ADR CRM Henry Starling EXT. 21220

AVM Joel Gorski PHONE 80509/58733

DATE ACCEPTANCE RECEIVED 01/18/2007

NUMBER OF DAYS FOR COMPLIANCE 59

TEAM MANAGERS SIGNATURE

ADR Exceptions that need to be paid i.e. over allowance and negative equity.

COMMENTS/REASON FOR EXCEPTION:

File will be returned without all information above completed.

Fax Server 1/23/2007 11:25:40 AM PAGE 11/036 Fax Server

JAN-10-2007 05:08P FROM:

1/3/200/ 3:43:30 PM

PAGE

TO:18664321686

P.1



GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY

01/05/2006

Brian Pfaff M. K. SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710-4120

Re:

Siebel Request: 71-464124867 2005 Chevrolet Malibu MAXX VIN # 1G1ZT64855F

Dear Mr. Pfaff:

This is a letter of notification regarding a Better Business Bureau case involving the above referenced customer.

In order to perform a case assessment, please provide me with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales, purchase and finance agreements, including a conversion invoice (if applicable)
- The incentives acknowledgement form
- The Actual Cash Value statement of any trade
- All service and body shop repair orders including all internal, customer pay, and warranty repair orders.
 (Please include front and backs of the shop copies).

Please fax them to the number found below. If there are any fax difficulties or the documents exceed 50 pages, please contact me as soon as possible.

Your cooperation is greatly appreciated. If you have any questions, feel free to contact me directly at the number below.

Sincerely,

Henry Starling
BRC Customer Relationship Manager
Ph# 800-231-1841, prompt # 9, prompt # 5, extension # 21220
FAX# 866-432-1686

Fax Server 1/23/2007 11:25:40 AM PAGE 12/036 Fax Server

JAN-10-2007 05:08P FROM:

TO:18664321686 P.2

Data (2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.	۵ ۱ محم			
Date 9-30-05 Salesman		Customer	<u></u>	100
F&I Mgr.	Called in to	ZWAC	Stock _	10125
Rate Months	Other		Phone_	
Buy Rate Pts	Approval #	2091970		116
Purchase Order	•			17143
Credit Ap. Compl.	Stips			
Down Paymt in	Olip3		, , , , , , , , , , , , , , , , , , , 	
Insurance Ver.	e	÷	<u> </u>	
Odometer Stmt.		r regn.	•	,
9_ Pack or P/A			•	
Registration	<i>§</i>	, ,		
Title	Pay-Off To: Aca	owhead Centre	al C.u.	
Sec. P.O.A.		735 San Berno		92402
Survey	Pay-Off <u>نواع المنا</u>	Good Till	Verif. By	
Buyer's Guide	Acct. #1			
Follow Up			•	
· · · · · · · · · · · · · · · · · · ·	Security	System		
	Reserve)	100	
Trade-ACVCOO	Warrant	у	135	
Trade Stock # 5283	Other_			
•	Total		835	
Notes			Time:	Date:
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Cyan Ac	SALES			
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	GSM	IN		
		OL	JT	
,	DMV/C	ONTRACT IN		
			JT	

JAN-10-2007 05:08P FROM:

TO:18664321686

P.3

PURCHASE	LEASE	CHECK OUT	DELIVER	DATE
PRICE	······ }/	CAP COST		SALESPERSON_ERIC
RATE #		MONEY FACTOR		CUSTOMER .
ERM 60		TERM		STOCK #_ 15/25
.ic. 197		LIC.		UNIT OS MMIBY
NOWN 865.	57	RES	w=	DEAL # 77745.
RADE EQUITY	34.43)	RES. %	•	DUE BILL NO
CASH — D		START UP FEES		WORK SHEET
REBATE 1000		CAP RED.		CREDIT APP.
RADE ALLOWANCE	6000	^		TRW
NAVIAENT 388.	,VT	LEAYMENT		INS. INFO
MAGIC WARRANTY	1395 5	MAGIC WARRANTY		REG TITLE
PAYOFF 6134. PER_		TRADE ALLOWANCE		DRIVER'S LIC.
PAYOFF TO PARAM	UHarry	TRADE EQUITY		Sinterior and a
		CASH		NEW UNIT MILES 68
RADE ACV 600	<u> </u>	REBATE		ID# VERF.
RADE OA/UA	-	PAYOFF PER		TIRE CHAIN DIS.
RADE MILES 87	874	PAYOFF TO	···	PROGRAM CAR
APPRAISAL SHEET			•	AFTER MARKET FORM
TR MAKE MODEL 9^{a}	1 TO-10M	TRADE ACV		LOWERED TRUCK FORM
VA	w/	TRADE OA/UA		SPANISH
		TRADE MILES		/
		APPRAISAL SHEET		INCENTIVE CODE GFP/BG
	/ $/$	YR MAKE MODEL		INGLIVITYE GOOD.
	UA			
MANAGER'S SIGNATI	ure 🕖			

COLLECT DOWN PAYMENT

JAN-10-2007 05:08P FROM:

TO:18664321686

P.4

Fax Server

Contract Registration	GMPP X	y MRP	Medium Duty	GM Cert	MRP C	ert	MI	RP LW	, t. Y.
VEHICLE IDENTIFICATION NUMBER (must be 17 characters)			Duty	AGR	EEMENT PL	JRCHAS	E DAT	Œ	
1 G 1 7 T 6 4 8 5	5 F			. · O .	9/3	0/	0	5	٠.
YEAR MAKE	MODEL		CUI	RENT ODOME	TER	4 WHE	EL DA	IIVE	
2 0 0°5 CHEVROLET	MAL TRU		:	8	8				
FIRST NAME M.I.	LAST NAM	ME.				FLEET	: !	GM E M	PLO
NAME OF BUSINESS OR MUNICIPALITY	·			NREA CODE & F	PHONE NUM	IBER		· .	
			:						
MAILING ADDRESS (must include apt. or suite #, if applicable)	. · 	CITY	## 소류설()		STATE	.Z	IP CO	DE	
		CHINO	•		CA	•	, es. es		
he Agreement provider is authorized to charge my account for the co	st of the Agreement	(s) and my sha	re of any subsequ	ent cancellation	s).			-	
DEALER NAME			DEALER C	ODE (Required)	PI	ROMOTI	ION C	ODE	
K SHITH CHEVROLET				4.					
ADDRESS		CITY		- 4	STATE	Z	IP CO	DE	
12845 CENTRAL		CHINO	į	;	CA		917	10	
MAC SPP NAME		 				* ***			
OR OR	~		. "						
ADDRESS	· · · (YII	٠		STATE	p. Z	IP CO	DE	
		·			• •				
LEASE RETAIL MAJOR GUARD VALUE G	HARD BASIC	GUARD	SMART PROTEC	TION MD-	DT 1	MD-E&T		MD-B	AGI
	IOAND DAGIC	GUARD	SWANI FROIEC	ingla lan-	FI- T	MD-EG 1	: 1	WIU-D	MOII
XX XX									
THE TERM OF THIS AGREEMENT MAY INCLUDE ALL	MECHANIC OR PART OF THE			MITED WARRAI	NTY IF STILI	. IN EFFI	ECT.		
The term of your Agreement will begin on the Agre	ement purchase		The term o	f your Agreeme	nt will begin	on the A	\green	nent pu	ircha
w XX date and odometer mileage at the Agreement pure term of your Agreement will end at the earlier of the t	ime and mileage	USED	of your Agre	ometer mileage ement will end a	t the earlier o	of the time	e and i	mileage	ne te opti
option you have selected. Your deductible is refer		DEDUIC		elected. Your de	ductible is	-11-7		low.	
EHICLE IN SERVICE DATE (In-Warranty vehicles) TERM-MO./MI. (IN			TBLE (Required)	200			NCE		
9 9/3 0/0 5 60/	7 5 \$0	\$50	\$100 XX	200	1	,: 3	9	5, 0) (
AINTENANCE TERM The term of your Smart Care, will begin on the SMART CA ement purchase date and odorneler mileage at the Agreement purchase date. The	ARE TERM-MC (IN 000'		DWRENCH #0	FSERVICES				:	
of your Smart Care will end at the earlier of the time and mileage option you have cted. The term of your Goodwrench Care will be based on the specified number of ices listed herein and performed within 4 years of the Agreement purchase date.	/				,	,	-	. 0) (
RCHARGES & BUSINESS HUMMER	EMERGENCY	SNOW	PLOW TIRE R	OAD HAZARD					
PTIONAL COVERAGE elect all that apply)			\$		0 0	, 0	0	0, 0) (
signing this, I agree to all the terms and conditions on this form.	I acknowledge the	nt purchase of	this						
reement is not required in order to purchase or obtain financing for a septance of this registration, an Agreement will be mailed to the addr	motor vehicle. I und	lerstand that, u		L\$	1	, 3	9	5. 0) (
CUSTOMER SIGNATURE	DATE	r	TAX	\$					٧
	DATE		15 W Miller	Ψ	:	,		•.	
	09	/30/200	TOTAL	\$	Ţ	, 3	9	5.	0

P.5

JAN-10-2007 05:09P FROM:

CUSTOMER NAME:

TO:18664321686



General Motors Corporation CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

VIN:	1 G 1 7 T 6 4 8 5 5 F	_	(or see attached list*)
		•	
CUST	TOMER INCENTIVE(S)		
1.	customer incentive(s) be applied: (a) law, as a price reduction (Bill of Sal rebate applied), or (c) a check be is	XXto the down payment of indicates pre-rebate pri sued in my name by Dealer	
	Incentive Program Referen		GM Incentive Code
	GM_REBATE \$	4	GV8
	EMPLOYEE PRICE		GFP
		\$N/A	
	Total Incentive Amount Recei		
2.	Division supported financing/leasing, etc. a. I elect to receive _GM_REBATE0	.) * FOR 60 MO./EMPLOYEE	customer incentive programs; for example,
	in lieu of	and/or	
	b. I elect to receive		
to me delive	the <u>ultimate retail purchaser or lessee</u> of th by the Dealer named below. This vehicle v	vas purchased/leased for pe ge receipt of incentive(s) as o	VLEDGMENT le identification number which was sold/leased ersonal/business use and not resale and I took described in Item # and release the GM
	Purchaser/Lessee Signature:		Date: <u>09 / 30 / 20</u> 05
the inc		n provided to the said purcha	tion on this application is true and correct and ser/lessee who has taken delivery of referenced a has been forwarded to General Motors.
	Authorized Dealer Signature:	XXXXX	Date: 09 / 30/2005
	Dealership Name: M_K_SI	1ITH_CHEVROLE/T	Dealer Code: _20485
∗List mı	ust include VIN, Delivery Date and Program	Reference /	

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File

MANAGER OF SELLER.

X ____

TO:18664321686 P.6

		DATE 9	1/30/05	
		SOURCE	Priv Cas	ower
NAME		SALESPERSON EXIC M	ICley MGF	٦ <u>. </u>
ADDRESS	Chi	10 Ca	PHONE V	- ₩ ()
MILEAGE V.	IN		LIC. NO.	
STOCK NO. NEW TO YE	15 12 T6485	BODY STYLE	TAB, NO.	
STOCK NO. NEW ST YE. USED DEMO. D	Cha	Maliby Ls M	1	**************************************
TRADE-IN INI	FORMATION		<u>~~</u>	<u> </u>
YEAR MAKE	CYL. BODY STYLE .	SALE PRICE	msef	23 UCS W
99 TO110Ta	6 SIÈNNA	1	G _m	20.881 W
MILEAGE	LIC. NO.	ADDITIONAL ACCESSOR	•	2000.00
PAYMENTS OF \$	200 T		:	18,881,0
	s <u>330</u>	,		
	*	2088	1.	e ACV
•		+6	as	general de la companya de la company
1	•			- ACV
P.O. 6,150 avorowheod C	う	6000	TLAD	
Describer 10	21	615	0 P.C	2 , '
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(/ KEBa	rte)	48 X		
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	2088/	60 x 3	87.7	
	250.75			
	230-	11	1,017	.1
	1621.77		,\rightarrow .	WITH NICE
	7535	4	203 30	of Senthan
	22753.5	7	V.	x, Can
Salesmen cannot accept this		Please enter my offer	c subject to your	accentance
any manner whatsoever. OFF	FER IS NOT BINDING UN-	i lease enter my oner	, subject to your	

BUYER'S

SIGNATURE X _

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JAN-10-2007 05:10P FROM:

TO:18664321686

P.7

SEP 30, 2005 DEAL	REVIEW		Store	O1 FANDIO1 PORT	5021 4770
M K SMITH <u>CHEVROL</u> BUYER:	ha T		E81	MGR: EDWIN W VANS	
STOCK #: 15125	2005 CI	HEVROLET	MALIBU	1G1ZT64855F	
TOTAL PRICE 2		TOTAL TRADE	6000.00	TRUTH IN LENDING	
AFTMKT PREM	0.00	TOTAL PAYOFF TOT NET TRADE TOTAL CASH	-134.43	APR 0.00 %	ence each your cast both from cast part
AFTMKT PREM TOTAL FEES	250.75	TOTAL CASH	Öcoö	AMT FINANCED	23282,95
TOTAL TAXES	1621.77	TOTAL REBATES	1000.00	FINANCE CHARGE TOTAL OF PYMTS	
GROSS PRICE 2	4148.52	ТОТАІ ДОМИ	865.57	TOTAL DOWN	865,57
TOTAL DOWN	865.57	Will from A. I. Spr. A representation		DEF PYMT PRICE	24148.52
DEC LIFE PREM	0.00	DEAL DATE IST PYMT DATE		स्थान क्षेत्रक क्षेत्रम क्ष्मा क्ष्मा क्ष्मा क्षमा स्थान क्षमा स्थान स्थान स्थान स्थान स्थान स्थान	near main cour main come main care state.
LEV LIFE PREM	0.00	LST PYMT DATE		DEFERRED PAYMENT	
A&H PREMIUM		TERM	60	DUE	
TUT PREMIUM		PAYMENT	388,04	DUE	
AND INTERN) Ooo eo	DUE	
AMOUNT FIN 2	0404.70	TINAL PATERI	4,004		
		CASH DEAL			
PRINTER OUTPUT (Y	ZN) Y	*			

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JAN-10-2007 05:10P FROM:

TO:18664321686

P.8

L.

2005 MALIBU LS MAXX 12U GALAXY SILVER METALL: 14E GRAY CUSTOM CLOTH ORDER NO. HJWVGN/TRE VIN 1G1 ZT64 85 5F1	STOCK NO.	100 RENAISSAN DETROIT	RS CORPORATION
MODEL & FACTORY OPTIONS 12T68 MALIBU LS MAXX LX9 3.5L V6 ENGINE MX0 4-SPEED AUTO TRANSMISS 143 REAR WIPER AND SPOILE VX3 FRONT LICENSE PLATE BI YF5 50-STATE EMISSIONS 1SB MALIBU PREFERRED EQUI: * FRONT SIDE IMPACT AND HEAD-CURTAIN SIDE AND READ CONTRIS W/ * RR AUDIO CNTRIS W/ * DRIVER SEAT 6-WAY PO * FLOOR MATS * REMOTE VEHICLE STAR	R 300.00 RACKET 0.00 N/C P GRP 1SB 1270.00 IR BAGS & IR BAGS & HEADPHONES DWER	19452.90 INV 0.00 SH: 0.00 EXI 270.00 INV 0.00 PRC N/C KE! 1143.00 WF! BAJ CHC	TAIL - STOCK VOICE 08/18/04 IPPED 08

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00
DESTINATION CHARGE 625.00 625.00 H/B 261 684.90
LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30
LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G12T64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485

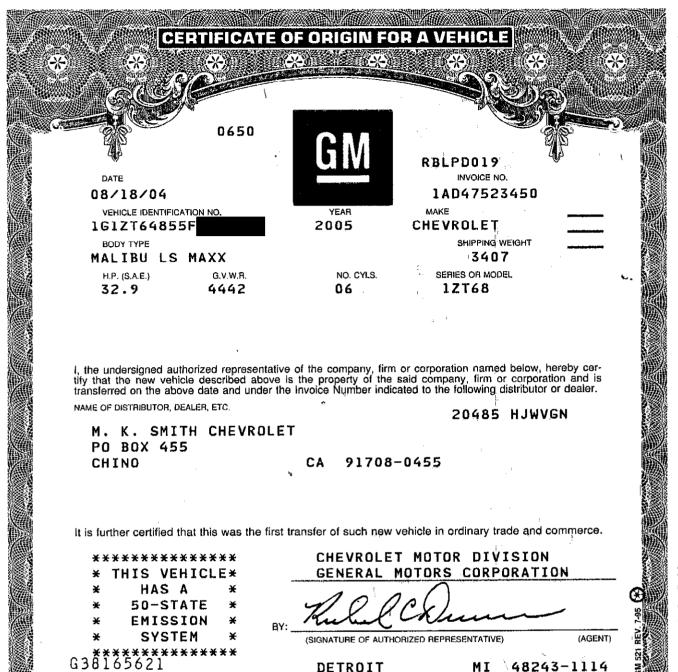
P.9

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TO: 18664321686

48243-1114

ΜI



DETROIT

JAN-10-2007 05:12P FR		SIMPLE IN	TEREST FINANCE CHARGE	ГО:18664321686 Р.10
Dealer Number 1047	Contract Numb	oer	R.O.S. Number 153	332064 Stock Number 15125
	N BERNARDINO		M K SMITH CHE 12845 CENTRAL CHINO CA 9171	EVROLET
auteoments on the none and par	K OLINIS CONTIACI. YOU A	oree to bay in	ie Creditor - Seller (sometimes "wa" oi	ntract, you choose to buy the vehicle on credit under the r "us" in this contract) the Amount Financed and Finance In-Lending Disclosures below are part of this contract.
1	ike Model Odo	meter	Vehicle Identification Number	Primary Use For Which Purchased
NEN 5002 NAT 181	· ·	68	1G1ZT64855F	personal, family or household business or commercial
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. O, OO % YOUR PAYMENT SCHEDULE WIL Number of Payments: One Payment of One Payment of Payments Payments One Final Payment Late Charge. If payment is not receive payment that is late. Prepayment. If you pay off all your debt Security Interest, You are giving a security Interest, You are giving a security.	RGE Financ The amount of Paragraph of the street of the st	nt ed int of vided or ehalf. 95 \$ 2 yments:	Total of Payments amount you have paid after have made all ayments as scheduled. The total cost of your purchase on credit, including your down payment of \$865.57 is \$282.95(e) \$24148.57(e) \$24148.57(e) \$ \$24148.57(e) \$ \$Monthly, Beginning 10/30/200f Monthly, Beginning 10/30/2010 pay a late charge of 5% of the part of the rige.	STATEMENT OF INSURANCE NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process. Vehicle Insurance Term Premium \$ N/A Ded. Comp., Fire & Theft Mos. \$ N/A \$ N/A Ded. Collision Mos. \$ N/A Bodily Injury \$ N/A Limits Mos. \$ N/A Property Damage \$ N/A Limits Mos. \$ N/A N/AMOS. \$ N/A Total Vehicle Insurance Premiums \$ N/A UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT. You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit. Buyer X Co-Buyer X Seller X
1. Total Cash Price A. Cash Price of Motor Vehicle 1. Cash Price Vehicle 2. Cash Price Accessorie 3. Other (Nontaxable) Describe N/A Describe N/A Describe N/A B. Document Preparation Fe C. Smog Fee Paid to Seller D. Sales Tax (on taxable item E. Optional DMV Electronic Fe (Optional) Service Contract G. (Optional) Service Contract H. Prior Credit or Lease Balan N/A (see downpayment and tract I. (Optional) Gap Contract (to	s s s s s s s s s s s s s s s s s s s	20881,00 N/A H/A H/A \$- \$- \$- \$- \$- \$-	20831.00 (A) 45.00 (B) N/A (C) 1621.77 (D) N/A (E) 1395.00 (F) N/A (G) N/A (H) N/A (I) N/A (J) \$ 23942.77 (1)	If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions. Application for Optional Credit Insurance Credit Life: Buyer Co-Buyer Both Torm Exp. Premium Credit Life N/A Mos. \$ N/A Credit Disability N/A Mos. \$ N/A Total Credit Insurance Premiums \$ N/Ab Insurance Company Name N/A Home Office Address N/A Credit fife insurance and credit disability Insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

C. California Tire Fees*
D. Other N/A N/A F Other

B. Registration/Transfer/Titling Fees

N/A (B) 8,75 (C) N/A (D)

You are applying for the credit insurance marked above. Your signature below means that you agree that; (1) You are not eligible for insurance if you have reached your 65th birthay, (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective

Fax Server 1/23	/2007 11:25:40 AM PAGE 2	1/036 Fax Server
Model STENNA CE VIN 4T37F19C3XI) B. Less Prior Credit or Lease Balance C. Net Trade-In (A less B) (indicate if a negative num D. Deferred Downpayment E. Manufacturer's Rebate F. Other N/A G. Cash Total Downpayment (C through G) (If negative, enter zero on line 6 and enter the amount less the 7. Amount Financed (5 less 6) *Seller may keep part of these amounts. SELLER ASSISTED LOAN BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN. Proceeds of Loan From: N/A Amount \$ N/A Payable in N/A installments of \$ N/A \$ N/A from this Loan is shown in item 6D.	\$ \ \frac{N/A}{N/A} \ (J) \ \\ \frac{197.00}{\text{\$ \begin{subarray}{c} \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above. You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details). You want to buy the credit insurance. X N/A Date Date OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1. See your gap contract for details on the protection it provides. It is a part of this contract. You want to buy a gap contract. Poptional Service contract(s) written with the following company(les) for the term(s) shown below for the charge(s) shown in item 1. Fand/or 1. G above. 1. F Company Mos. or M/A Miles Buyer X HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us retaiting to this contract. Any change to the contract must be in writing and both you and we must sign it. No oral
to a financial institution will apply. Buyer X	* ,	X Duyer Olgris
OPTION: You pay no finance charge if the An	nount Financed, Item 7, is paid in full on or before SELLER'S INITIALS	
NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOU WARNING: YOUR PRESENT POLICY MAY NOT COVER COLLISION NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE UNPAID BALANCE REMAINING AFTER THE VEHICLE IF FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HEADS S/S X	N DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMEN' IE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THRITHE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTE HAS BEEN REPOSSESSED AND SOLD. IT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, Y SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CON	T COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO OUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING ICTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF
		illed in. (2) You are entitled to a completely filled tany time. (4) If you default in the performance be subject to suit and liability for the unpaid

Fax Server	1/23/2007 11:25:40 AM PA	AGE 22/036 Fax Server
AN-10-2007 05:14P FROM:		TO:18664321686 P.12
	OUTDUYER A	Buyer Signs o'
OPTION: You pay no finance cha	arge if the Amount Financed, Item 7, is paid in full on	or before X
	Year SELLER'S INITIALS	Co-Buyer Signs
WARNING: YOUR PRESENT POLICY MAY NOT CO	VILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF A	RSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER O AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT. EPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU D TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLIN ALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT O
FOR ADVICE ON FULL COVERAGE THAT THE BUYER SHALL SIGN TO ACKNOWL	SE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEA R THE VEHICLE HAS BEEN REPOSSESSED AND SOLD. IT WILL PROTECT YOU INTHE EVENT OF LOSS OR DAMAGE TO YOU LEDGETHAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERI	
S/S X	X	
Representations of Buyer: Seller You represent that you have given 6.B as "Prior Credit or Lease Bal- item 6.B as "Prior Credit or Lease Bal-	r has relied on the truth and accuracy of the informat a true payoff amount on the vehicle traded in. If the ance," you must pay Seller the excess on demand. If Balance," Seller will refund the difference to you.	tion provided by you in connection with the Trade-In Vehicle payoff amount is more than the amount shown above in iter the payoff amount is less than the amount shown above it
Buyer X	Co-Buyer X	
in copy of this agreement. (3) Y	'ou can prepay the full amount due under this agre agreement, the vehicle may be repossessed and	s to be filled in. (2) You are entitled to a completely filled eement at any time. (4) If you default in the performanc you may be subject to suit and liability for the unpair
Complaints concerning unfair or decepti of Motor Vehicles, or any combination the	*[PE1]1.	city attorney, the district attorney, or an investigator for the Department tree in writing to the change. You do not have to agree to any change
	Co-Buyer Sign	
The Annual Percentage		eller. The Seller may assign this contrac
California law does not provide for a Therefore, you cannot later cancel this vehicle costs too much, or wish you h	NO COOLING OFF PERIOD "cooling off" or other cancellation period for vehicle sales. s contract simply because you change your mind, decide the ad acquired a different vehicle. After you sign below, you may nent of the seller or for legal cause, such as fraud.	YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.
Buyer Signature X	_Date_ <u>09/30/05</u> _Co-Buyer Sign	_
Co-Buyers and Other Owners — A co-buy	yer is a person who is responsible for paying the entire debt. An owner agrees to the security interest in the vehicle given to us in this	other owner is a person whose name is on the title to the vehicle but
· ·	·	
	GUARANTY	
Guarantor's demand for reimbursement. E a full or partial release to any other Guaran or extend the contract. Each Guarantor ac	each person who signs as a Guarantor individually guarantees the pays Each Guarantor will be liable for the total amount owing even if other pot each Guarantor agrees to be liable even if we do one or more of the fol slor; (3) release any security; (4) accept less from the Buyer than the tot knowledges receipt of a completed copy of this contract and guaranty	ment of this contract. If Buyer fails to pay any money owing on this contract, ersons also sign as Guarantor, and even if Buyer has a complete defense to flowing: (1) give the Buyer more time to pay one or more payments; (2) give tal amount owing; or (5) otherwise reach a settlement relating to this contract at the time of signing. and notices of the amount owing at any time, and of any demands upon the Buyer.
Guarantor X	Date Guarantor X	Date
Address	Address	11/18/1
		this is a second
Seller Signs H & SMITH CHEVE		Tille FIN HGR
* FORM NO. 553-CA (REV. 105) U.S. PATENT II C2005 Reynolds and Reynolds TO ORDER: ww THE PRINTER MAKES NO WARRANTY, EXPRESS O	NO. D480,782 wnryssource.com; 1-800-344-0996; lax 1-800-531-8055 D1 IMPLIED, AS TO CONTENT OR	/

FITNESS FOR PURPOSE OF THIS FORM, CONSULT YOUR OWN LEGAL COUNSEL.

FILE COPY

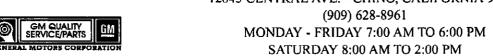
P.13





M.K. SMITH CHEVROLET







CUSTOMER NO.	77024	ADVISOR		TAG I		INVOICE DATE	INVOICE NO.
	77021	GILBERT L	GONZALES	131 MILEAGE	5335	01/10/07 COLOR	CVWS169584
		LABOH HATE		MILEAGE		GLXY SILVER	15125
		VEAR/MAKE/MODEL 05/CHEVROL	ET/MALTRIL	SD IS MA	VV	09/30/05	DELIVERY MILES 68
CHINO, C	A	VEHICLE I.D. NO.				SELLING DEALER NO.	PRODUCTION DATE
		1 G 1 Z T	6 4 8 5 5	P.O. NO.		R. O. DATE	
,				,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		12/30/06	
		COMMENTS					
						I acknowledge notic	e and oral approva
J# 1 02CVZ	TUNE DEPT HOURS CHECK WHEN A/C OR HEATER ON AND TU	: TECH(S RNING OFF AIR S	S):144 STILL COMES		0.00	of an increase in the price.	original estimate
	OUT OF VENTS AS IF THOUGH STILL ON					SUBJECT TO THE CO	
	CHECK A/C SYSTEM , NORMAL CONDITION OF CUSTOMER DOESN'T WANT AIR TO CO	N OF VEHICLE ME THROUGH VENT	'S YOU	o		REVERSE SIDE OF PLEASE READ F	
	HAVE TO PUSH RECIRC EVERT TIME.		TOTAL LABOR	& PARTS	0.00		
J# 2 04CVZ	15-A HOURS				23.89	(Signature	or initials)
	CHECK TURN SIGNAL LEFT SIDE INOP	. U.SU IECH(S),:4 <u>01</u>		23،09	BY LAW YOU MAY	
	TURN SIGNAL SOCKET BURNED REPLACED LEFT SOCKET AND BUILB. WOR	KING PROPERLY			!	ER LICENSED SMC	
PARTSQT	TORN SIGNAL SOCKET BURNED REPLACED LEFT SOCKET AND BULB. WOR 'YFP-NUMBERDESCRI 1 12450108 BULB 2 1 15945363 SOCKET	PTIONU/	COST E/COST -	·U/PRICE	2.34	REPAIRS OR ADJU	STMENTS WHICH
JOB # 2 JOB # 2	1 12450108 BULB 2 1 15945363 SOCKET	2.727 SO	5.61 5.61	2.34 7.85	7.85	THE SMOG CHECK ARE NECESSARY.	TEST INDICATE
		JOB # 2 COST T	OTAL 7.28 JOB # 2 TOTA	I PARTS	10.19	ARE NECESOAM.	
						THIS FORM IS AN	
		JUB # 2	TOTAL LABOR	& PARIS		REPAIRS AND IS P ORDER. THIS REP	
J# 3 04CVZ01	ELECTRICAL HOURS CHECK BRAKE LITES INOP.	: TECH(S	6):481		0.00	TINUATION IS SUB	JECT TO ALL THI
	NO PROBLEM FOUND	LIODICTUO DOODEDI	v			CONDITIONS OF REPAIR ORDER.	THE UNIGINA
	UNABLE TO DUPLICATE - BRAKE LAMPS	JOB # 3	TOTAL LABOR	& PARTS	0.00	(CT) = T - 1 - 112	-b- Oalb-ba- A
J# 4 03CVZ	BRAKE/FT END HOURS	0 70 TECH(S	3 · 110 487		55.74	"The Factory Warra Of The Warranties W	nty Constitutes A /ith Respect To Th
	CHECK WHEN DRIVING AND TURNING STE	ERING WHEEL HAS	A GRINDING		00,7.	Sale Of This Item/ Hereby Expressly	
	NOISE 3RD TIME IN SEE HISTORY. INTERMEDIATE SHAFT BIND AND DRY					Warranties, Either E	xpress Or Implied
	PER TAC USE BULLETIN 060232007. CH REMOVE SHAFT, POSISTION AND EXCERE	ECK COMPONENTS	AND THE RUN			Including Any Imp Merchantability Or	olled Warranty C r Fitness For
	(SOME ROAD NOISE NORMAL OVER BUMP	S }	THE NON			Particular Purpose	And The Selle
PARTSQT	PER JOE GORSKI LOCATE SHAFT AND RE YFP-NUMBERDESCRI	PTIONU/	COSTE/COST-	-U/PRICE		Neither Assumes N Other Person To A	ssume For it An
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						MOTOR VEHICLES, TOBACCO PRODUCT	S.
						(POSTED IN ACCORDANCE CALIFORNIA HEALTH AND SAF	WITH PROPOSITION 6 ETY CODE \$25248.5 ET SEO
PAGE 1 OF 3	ACCOUNTING COPY-W		[CONTINUED OF	LUCYTOLOC	00.50		

P.14



M.K. SMITH CHEVROLET



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961 MONDAY - FRIDAY 7:00 AM TO 6:00 PM

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



77021	GILBERT L	GONZALES	131 TAG N	。 5335	01/10/07	CVWS16958
	LABOR RATE	Luciano	MILEAGE		COLOR	этоск NO. 15125
	YEAR / MAKE / MODEL	-			DELIVERY DATE	DELIVERY MILES
CHINO, CA	05/CHEVROL	ET/MALIBU/	SD LS MA	XX	09/30/05 SELLING DEALER NO.	68 PRODUCTION DATE
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	COMMENTS		<u> </u>			
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01700.	V/ FACI WASS SERVE	TOTAL -	SUBLET	299.01	REVERSE SIDE OF	THIS CONTRACT.
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APPROVED BY SIGNATURE					CONDITIONS OF	
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					"The Factory Warra	nty Constitutes
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					Hereby Expressly	Disclaims
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					Particular Purpose Neither Assumes N	
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					MOTOR VEHICLES, TOBACCO PRODUCT	AND THE USE
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(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

P.15



CVWS169584



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

MONDAY - FRIDAY 7:00 AM TO 6:00 PM SATURDAY 8:00 AM TO 2:00 PM



77021	ADVISOR GILBERT L GONZALES 13	31 5335	01/10/07	CVWS169584			
CHINO, CA	LABOR RATE LICENSE NO	20,448	GLXY SILVER	15125			
	YEAR / MAKE / MODEL						
	US/CHEVROLET/MALIBU/SD L	05/CHEVROLET/MALIBU/SD LS MAXX					
	1 G 1 Z T 6 4 8 5 5 F		SELLING DEALER NO.				
	F.T. E. NO.	J .	12/30/06				
	COMMENTS			1			

DCS AUDIT SLIP-----

PAGE 3 OF 3

DCS DATA FILE: GMGMWF.700

01/10/2007

WARRANTY NEW CLAIM

1451

RO NUMBER RO DATE 12/30/2006 1G1ZT64855F

VIN

_DIV DEALER ODOMETER SERVICE ADVISOR # 3 20485 20448

HOME:

CUSTOMER NAME: FIRST: LAST:

0J 2

LN JOB CT CC PC

0Ž

MIDDLE: M.

PHONE: WORK:

PART-NO. TOT-PTS FC LAB0P LHRS OHRS NET-AMT. LAB-TOT 15945363 10.19 6C N0912 23.89 AUTH CODE: AUTH. AUTHOR .:

34.08 TECH SSN: LN-TOT: MEMO PART NUMBERS: 12450108

LN JOB CT CC PC TOT-PTS FC LABOP LHRS OHRS NET-AMT. LAB-TOT. PART-NO. 131.64 93 E7700 .2 AUTH CODE: EP LN-TOT: 187.38 TECH SSN: AUTH CODE: EP AUTH, AUTHOR: 0090 COMMENTS: JOEL, GRIND WHEN TURNING STEERING WHEEL. PER TAC CASE# 9389499 EXERCIS E SHAFT. BRYAN SPOKE TO YOU AND YOU ADVISED TO LOCATE A SHAFT REPLACE AND GET RE NTAL BACK. OLH FOR REPLACING SHAFT. PLEASE REVIEW. THANK YOU... NG 1 22687711 .5 55.74 COMMENT ROUTING CODE: H

FC LABOP LHRS OHRS NET-AMT. LAB-TOT. LN JOB CT CC PC PART-NO. TOT-PTS 3 UB MJ 98 Z7907 299.00
LN-TOT: 299.00 TECH SSN: AUTH CODE: AUTH AUTHOR.:
COMMENTS: 1GNDS13S072 JOEL, CUST IN 12-30-06 TAC CASE 9389499 GRIND WHEN T
URNING STEERING WHEEL. 3RD TIME IN. PER TAC EXERCISE SHAFT. BRYAN CALLED YOU AND
ADVISED US TO LOCATE A SHAFT AND REPLACE AND GET RENTAL BACK. HIT 2 WEEKENDS GI
L REQ 7 DAY RENTAL. PLZ RE
COMMENT ROUTING CODE: E

> R.O. TOTAL: 520.46

DUPLICATE INVOICE

I acknowledge notice and oral approval of an increase in the original estimated price.

SUBJECT TO THE CONDITIONS ON THE REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

(Signature or initials)

BY LAW YOU MAY CHOOSE ANOTH-ER LICENSED SMOG CHECK FACILI-TY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

THIS FORM IS AN ITEMIZED LIST OF REPAIRS AND IS PART OF A REPAIR ORDER. THIS REPAIR ORDER CON-TINUATION IS SUBJECT TO ALL THE CONDITIONS OF THE ORIGINAL REPAIR ORDER.

"The Factory Warranty Constitutes All Of The Warranties With Respect To The Sale Of This Item/Items. The Seller Hereby Expressly Disclaims All Warranties, Either Express Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It Any Liability in Connection With The Sale Of This Item/Items."

WARNING

ALL AREAS OF THIS DEALERSHIP CONTAIN CHEMICALS KNOWN TO THE STATE TAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM. THESE CHEMICALS ARE CONTAINED IN VEHICLES AND PARTS AND ACCESSORIES OFFERED FOR SALE AND IN SOME OF THE PRODUCTS AND MATERIALS USED TO MAINTAIN THE PROPERTY, AND IN EMISSIONS, FUMES, AND SMOKE FROM BUSINESS OPERATIONS. EMPLOYEE AND GUEST ACTIVING. TIONS, EMPLOYEE AND GUEST ACTIVI-TIES, INCLUDING, BUT NOT LIMITED TO, THE OPERATION AND SERVICING OF MOTOR VEHICLES, AND THE USE OF TOBACCO PRODUCTS.

(POSTED IN ACCORDANCE WITH PROPOSITION 65, CALIFORNIA HEALTH AND SAFETY CODE \$25249.5 ET SEQ.)

Reynolds and Reynolds ERAINTINVE SF624967 Q (12/06)

[END OF INVOICE] 02:56pm **ACCOUNTING COPY-W**

TAX

INSURANCE PAYS

165891

JAN-10-2007 05:16P FROM:

TO: 18664321686



M.K. SMITH CHEVROLET



P.16



O Filter

PAGE 1 OF 1

12845 CENTRAL AVE. • CHÍNO, CALIFORNIA 91710 *(909) 628-8961

90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE ASK YOUR SERVICE ADVISOR FOR DETAILS



CAD # 981984586

RECOMMENDED SERVICES **OPERATION OPERATION DESCRIPTION** TOTAL OPERATION **OPERATION DESCRIPTION** MO/MI TOTAL 06CVZ01 SERVICE TRANSMISSION 175.00 05CVZ27 MANUAL TRANS FLUSH MO 100.00 MΙ 05CVZ28 DIFFERENTIAL SERVICE MI 125.00

SERVICE HISTORY DATE MILEAGE ADVISOR TECHNICIAN TYPE **OPERATION OPERATION DESCRIPTION** REPAIR ORDER 08/28/06 05/30/06 163260 12443 150 15CVZ LUBE, OIL & FILTER C W 158687 8714 242 60 04CVZ WAR PARTS PROGRAM W 131 07CVZ 131 W 10CVZ06 WARR COURT RENTAL W 60 04CVZ011 15~A MISC 05/27/06 158603 8677 242 ŵ 60 09CVZ 15A/ C/P SALESPERSON NO. 306 S R V I C STATE REG# 0 E PRODUCTION DATE STOCK NO. 3. D. NO. TERMS 1G1ZT64855F 65891 15125 DELIVERY MILES 05/CHEVROLET/MALIBU/SD LS MAXX CREDIT CARD DELIVERY DATE **I**CHECK 77021 GMPP 68 EXPIRATION DATE 10/19/06 09/30/05 DRICK APPROVAL EXPIRATION MILES OTHER CONTRACT NO. TAG NO. GLXY SILVER/ 2139 75,068 CALL WHEN 09/30/10 CHINO, CA READY M/MC AIR COND. P. S TYES INO **CVZZ** 32 DAN LUCHY 16.083 SAVE REMOVED PARTS FOR ☐ PHONE ☐ IN PERSON CHSTOMER LIYES 07:54am 10/19/06 06:00pm 4 □ NO APPOINTMENT [X Yes □ No JOB ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED X = "REBUILT PARTS SEAST DIGIT OF PARTS MUMBER FOR X TEARDOWN ESTIMATE: I understand that my vehicle | PRIOR BODY D. ORIGINAL CUSTOMER ESTIMATE: TOTAL PRIOR BODY DAMAGE will be reassembled within ______ days of the date shown above if I choose not to authorize the X ALITHORIZED BY **COMMENTS:.** 03CVZ BRAKE/FT END CUSTOMER STATES CHECK WHEN TURNING FEELS LIKE SUSPENSION DEDUC. \$ 📖 __. FAC. \$ _ INS. \$ IS LOOSE, ALS HEARS A SQUEEK TYPE NOISE. SEE HISTORY. CHECK INSURANCE CLAIM REPORT AND ADVISE COMPANY _ ADDRESS _ W 07CVZ WAR PARTS PROGRAM CITY STATE _ +++++ WARRANTY PARTS EXPEDITING PROGRAM OUTSIDE PARTS +++++ ZIP CODE _ GO512832 Q PHONE W 10CVZ16 SHUTTLE 2 WAY CLAIM # SHUTTLE RIDE TO AND FROM AUTHORIZATION # . AUTHORIZÃO BY . OCUZ CUSTOMER RO # . JOB#. ight © 1998 The Reynolds and Reyn ADVISOR _ **CUSTOMER PAYS** YES NO AMOUNT DEDUCTIBLE **FLUIDS** OIL

☐ Fluids .

TECH COPY

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

JAN-10-2007 05:17P

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JAN-10-2007 05:18P FROM:



M.K. SMITH CHEVROLET





Copyright © 1998 The Reynolds and Reynolds Company EFAINTWO14E GG512832 C (9/03)

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

90 DAYS SAME AS CASH

GM GOODWRENCH CREDIT CARDS AVAILABLE



RECOMMENDED SERVICES

ASK YOUR SERVICE ADVISOR FOR DETAILS

OPERATION	OPERATION DESCRIPTION	мо/мі	TOTAL	OPERATION	OPERATION DESCRIPTION	MQ/MI	TOTAL
06CVZ01 05CVZ28	SERVICE TRANSMISSION DIFFERENTIAL SERVICE	MI MI	175.00 125.00	05CVZ27	MANUAL TRANS FLUSH	МО	100.00
	!						

SERVICE HISTORY DATE REPAIR ORDER MILEAGE ADVISOR | TECHNICIAN | TYPE **OPERATION OPERATION DESCRIPTION** 15CVZ 04CVZ 07CVZ 10CVZ06 04CVZ011 09CVZ 08/28/06 05/30/06 163260 158687 150 242 LUBE, OIL & FILTER 12443 295 15-A WAR PARTS PROGRAM 8714 60 131 131 WARR COURT RENTAL 15-A MISC 60 05/27/06 158603 8677 242 60

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REDIT CARD OF OS/CHEVE	CUSTOM	IER NO.	SE	ERVICE	CONTRAC	Т	DELIV	ERY DATE	DELIVERY MILES	SELLING DEALER NO.	R. O. DATE		
OTHER LTD	COLOR	77	021 0	<u> MPP</u>		LCONT	09	/30/05	68	EXPIRATION MILES	1 0/1 9/06 TAG NO.		
CALL WHEN CLASS CA		XY Š	ILVER	7		CONT	naci N	J.	09/30/10		2139		
READY CHINO, CA	TURBO	M/MC	AIR C	OND.	₹ 8.	TRANS	MILEA		ADVISOR NO.	ADVISOR	1_23_1_5_		
SAVE REMOVED PARTS FOR	ORIGINAL 1	CV.		<u>, l</u>		DATE	<u> </u>	6.083	32	DAN LUCHY	□ PHONE □ IN PERSON		
CUSTOMER	S HAZARDOU	S WASTE	EST. S	5		DATE		TIME	PHONE	AUTH BY	☐ IN PERSON ☐ PHONE ☐ IN PERSON		
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APPOINTMENT	This estimate inspection and any additions.	d does not	COVER RY LAW Y	OU MAY CH	OOSE ANOTH	ETI LICENSED BI	MOG CHECK	FACILITY TO PERFORM	ANY NEEDED REPAIRS OR A	DIUSTMENTS WHICH THE SMOG CI NOALISM Thereby puthorize the recei	HECK TEST INDICATES		
O Yes	any additions, which may to the work has to OUR LABOR ON A FLAT Ro			a, projet an	tarial, and here det repairs. Su	iby grant your en bject to condition	nployees per e on reverse	mission to operate the ve side of this contract. PLE	JASE HEAU HEVERSE SIDE, 65	NDALISM. I hereby authorize the repail als, highways or elsewhere for the par TIMATES DO NOT INCLUDE SALES T	~ , <u>,</u>		
∇ No OB	ON A FLAT R	ATTE HOUR	CUST. 6KG	X					TER	RMS: STRICTLY CASH UNLESS AF	RANGEMENTS MADE		
ORIGINAL CUSTOMER ESTIMATE: TOTAL						Á	LL PART	S ARE NEW UNL DIGIT OF PARTS	ESS OTHERWISE SPI	CORRED X - REBUILT PAR	गाड		
1.00						1	FEARDO	NN ESTIMATE; I u assembled within	nderstand that my veh adaya of cose not to authorize	PRIOR BODY	DAMAGE		
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COMMENTS:.						ľ	AO II IOI	MALD DI					
						- 1	DATE	TIME	PHONE #				
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7/10													
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PAGE 1 OF 1 TECH NOTICE TO CONSUMER: PLEASE READ IMPORTANT	I COP	Y MATIO	N ON B	ACK.		-				H	.65892 ·		

3. White Mas Loss (2000 car) . What War ware to Compact?

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1/23/2007 11:25:40 AM

PAGE

30/036

OIL

INSURANCE PAYS

158603

Fax Server

JAN-10-2007 05:18P FROM:

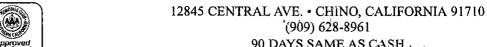
TO:18664321686



M.K. SMITH CHEVROLET



P.20



(A	Approved uto Repair SSP MENDED SERVICE	:ES	GM GOOI	90 DAY	CH CRI	ME AS	CASH	AILAE			BAR	# AA003976 # 98198458
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READY TYES THO SAVE REMOVED PARTS FOR CUSTOMER TYES	TIME RECEIVED DATE/TIV	ME PROMISED-	BRIORITY	TURBO ORIGINAL ES HAZAHDOUS TOTAL ESTIM	WASTE FEE	AIR COND REVISED EST. \$ REVISED EST. \$		DATE	MILEAGE 8,677 TIME	PHONE	ADVISOR DAVID MEJIA AUTH, BY	A DHONE DIN PERSON DIPHONE DIN PERSON STIGENSE
☐ NO APPOINTMENT CYPES No	08:54am 05/	27/06 04	:00pm 4	This estimate is inspection and	s based on our does not cover parts and labor parts and labor parts down.	REVISED REA BY LAW YOU MU AND NECESSAIN with the necessal inspections, and CUST, SIG. X	N CHOCCE MICE	ER LICENSED PROLET IS NOT iby grant your bject to conditi	SMOG CHECK FACILITY TO PERFORM RESPONSIBLE FOR LOSS OR DAMAS employees perfets the very cons on reverse side of this contract. PLI	I ANY NEEDED REPAIRS OR A BE DUE TO THOST, SIRE, OR VA which herein described on stree CASE READ REVERSE SIDE, ES	DILICITATENTS WHICH THE SAVX	CHECK TEST INDICATES pair work to be done stong purpose of ussting, and/or 8 TAX.
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JAN-10-2007 05:19P FROM:

TO: 18664321686

INSURANCE PAYS.

158687



M.K. SMITH CI



P.22



Reynolds and Reynolds ERANTWO14E GO512832 O (03/06)

☐ Filter.

PAGE 1 OF 1 TECH COPY NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961



CAD # 981984586

RECOMMENDED SERVICES

OPERATION OPERATION DESCRIPTION OPERATION OPERATION DESCRIPTION MO/MI TOTAL MO/MI TOTAL.

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SA.	LESPERSON NO	. 306		SER		CE	(*	TE REG# 0	
CASH CRED CHEG (PRIOR OTHE	K (C) A APPROVAL) R (C)	о́ Г64855F	VEAR/MAKE/MODI 05/CHEV	CUSTOMER NO.	U/SD LS M SERVICE C 21 GMPP	AXX ONTRACT	DELIVERY DA 09/30 CONTRACT NO.	DATE	LICENSE NO. S SELLING DEALER NO. R E EXPIRATION MILES	05/30/06 TAG NO.
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	□YES TIME RECEIVED	от 05/30/06 (06:00pm 4		EST \$ REVISED REASON			SED REASON		☐ PHONE ☐ IN PERSON I'S LICENSE
	DINTMENT Yes No	· ·	vo.oopiiii 4	This estimate is based on our impaction and does not cover any additional parts and jabo which may be required attribute work has been forn down. OUR LABOR RATE IS BASE! ON A FLAT RATE HOUR	BY LAW YOU MAY CHO ARE NECESSARY MAX	OSE ANOTHER LICEN SMITH CHEVEOLET IS relevand hereit) grant stuckers. Subject to o	ISED SMOG CHECK FACILITY'S NOT RESPONDIBLE FOR LOS your employees permission to assistions on reverse skile of this	TO PERFORM ANY MEDIED REPAIRS C 8 OR DAMAGE DUE TO THEFF, FIRE, OI operate the vehicle heren described on conunct. PLEASE READ REVERSE SIDE	OR ADJUSTMENTS WHICH THE SMO IR VANDALISM. I hereby authorize the in- streets, highways or elsewhere for the E. ESTIMATES DO NOT INCLUDE SAL TERMS: STRICTLY CASH UNLESS	G CHECK TEST INDICATES apair work to be done along a purpose of reating, and/or ES TAX. 3 APPRANCEMENTS MADE
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EPS MOTOR PAULE

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PAGE 34/036

Fax Server

TO:18664321686



JAN-10-2007 05:20P FROM:

M.K. SMITH CHEVRO



P.24



12845 CENTRAL AVE. • CHINO, CALIFORNIA 91710 (909) 628-8961

BAR # AA003976N CAD # 981984586

RECOMMENDED SERVICES

COMMENDE		-					
OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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AM PAGE



BBB AUTO LINE 4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

Council of Better Business Bureaus, Inc.

January 19, 2007



Re: vs Chevrolet Motor Division # CHV0730539

Dear

I am writing to confirm the terms of the settlement between you and the manufacturer that resolves the BBB AUTO LINE claim you filed.

The terms of the settlement are as follows:

The manufacturer has offered the consumer a voluntary repurchase of the consumer's 2005 Malibu Max. The consumer shall be entitled to the following collateral fees: purchase price of the vehicle \$20,881.00, sales tax \$1,621.77, license fee \$197.00, documentation fee \$45.00 and the California tire fee \$8.75. The consumer shall be charged a usage deuction taken from 8,609 miles. The consumer's total usage fee shall be \$1,426.29. There shall also be a deduction of \$1,000.00, which was for an MFR rebate. The contact at the dealership, MK Chevrolet, is a Mr. Dennis Jackson, for when the repurchase department contacts the consumer, regarding the repurchase. The consumer has accepted this offer. The manufacturer shall send the consumer a separate settlement letter with the total repurchase amount. The repurchase shall be completed within 45-60 days from the date of this letter.

NOTE: This is a revision of the original settlement so as to reflect the contact person at the dealership.

If your understanding of this settlement differs from what is written above, please call me immediately at 800.955.5100. If I do not hear from you within **eight days** from the date of this letter, it will be assumed the above terms of the settlement are correct.

I will follow up with you after the date for performance of the settlement to confirm that all required actions have been satisfactorily completed. Please let me know immediately if you believe the manufacturer has not satisfactorily performed the settlement. If that happens and you contact me within 120 days from the date of this letter, I will reopen your case based on the age and mileage of your vehicle at the time you filed your current claim. If you wish to reopen your case more than 120 days from the date of this letter, I will determine whether your claim is within BBB AUTO LINE's jurisdiction based on the age and mileage of your vehicle at that time.

I am happy we have been able to assist you in reaching an agreeable resolution of you claim. Please contact me at 800.955.5100 if you have any questions.

Sincerely,
Coco Pendergrass at Extension 204
cc: Henry Starling jr

1/23/2007 11:25:40 AM PAGE 36/036 Fax Server Fax Server 2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION GALAXY SILVER METALLIC /V6G 12U GENERAL MOTORS CORPORATION 14EGRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MI48243-1114 VIN 1G1 ZT64 85 5F VEHICLE INVOICE 1AD47523450 MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK 1ZT68 MALIBU LS MAXX 21260.00 19452.90 INVOICE 08/18/04 LX9 3.5L V6 ENGINE 0.00 SHIPPED 08/18/04 0.00 MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 EXP I/T 09/03/04 T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04 VK3 FRONT LICENSE PLATE BRACKET 0.00 PRC EFF 08/18/04 0.00 YF5 50-STATE EMISSIONS N/C N/C KEYS G0851 G0851 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F OTR OPT-1 * FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20 - 485* RR AUDIO CNTRLS W/ HEADPHONES * DRIVER SEAT 6-WAY POWER SHIP WT: 3407 * FLOOR MATS HP: 32.9 * REMOTE VEHICLE STARTER SYSTEM GMS: 20881.00 SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX MEMO 1066.50

ACT 231 20806.00 TOTAL MODEL & OPTIONS 22830.00 20865.90 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

TOTAL 23455.00 21833.35 PAY 310 21833.35

MEMO: TOTAL LESS HOLDBACK AND

APPROX WHOLESALE FINANCE CREDIT 20829.55

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THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

BBB AUTO LINE 4200 Wilson Boulevard, Suite 800 Arlington, VA 22203-1838 Phone 800.955.5100 Fax: 703.247.9700

Fax Server

Council of Better Business Bureaus, Inc.

January 19, 2007

Chino, CA

Re: Villanueva vs Chevrolet Motor Division # CHV0730539

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Sincerely,

Coco Pendergrass at Extension 204

ce: Henry Starling jr

2005 MALIBU LS MAXX 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION
14E GRAY CUSTOM CLOTH CHEVROLET MOTOR DIVISION 14E GRAY CUSTOM CLOTH ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MI 48243-1114 VIN 1G1 ZT64 85 5F VEHICLE INVOICE 1AD47523450 MSRP INV AMT RETAIL - STOCK 21260.00 19452.90 INVOICE 08/18/04 MODEL & FACTORY OPTIONS 1ZT68 MALIBU LS MAXX LX9 3.5L V6 ENGINE LX9 3.5L V6 ENGINE 0.00 0.00 SHIPPED 08/18/04
MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 EXP I/T 09/03/04
T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04
VK3 FRONT LICENSE PLATE BRACKET 0.00 0.00 PRC EFF 08/18/04
YF5 50-STATE EMISSIONS N/C N/C KEYS G0851 G0851
1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 1143.00 WFP-F QTR OPT-1
* FRONT SIDE IMPACT AIR BAGS & RANK: CMAC - 061 * FRONT SIDE IMPACT AIR BAGS & BANK: GMAC - 061 HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20-485 * RR AUDIO CNTRLS W/ HEADPHONES * DRIVER SEAT 6-WAY POWER SHIP WT: 3407 HP: 32.9 GMS: 20881.00 SUPPLR: 21820.65 * FLOOR MATS * REMOTE VEHICLE STARTER SYSTEM MRM: 23455.00 DAN: LSMAX MEMO 1066.50

TOTAL MODEL & OPTIONS 22830.00 20865.90 ACT 231 20806.00 DESTINATION CHARGE 625.00 625.00 H/B 261 684.90 LAM DEALER CONTRIBUTION 228.30 ADV 261 228.30 LAM GROUP CONTRIBUTION 114.15 EXP 65A 114.15

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REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485

STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON **File Number Customer Name** Worksheet Filled Out By: 71-464124867 **Tammie Ballard** Draft-Add question marks beside category (not in dollar fields) to indicate incomplete information Vehicle VIN: Date: 1G1ZT64855F January 26, 2007 **USAGE FORMULAS** STRAIGHT REPURCHASE - BASE PAYMENT (CA, FL & WV) OR LEASE REPURCHASE To calculate usage: 1 Base Price \$20,881.00 1 Down Pmt / Cap Cost Reduction \$0.00 2 Conversion / Upfit cost \$0.00 2 Pmts (includes 1st month if lease) \$0.00 Use ONLY one of the 4 methods in this column or 3 Reg./Lic./Title Fees \$197.00 3 Reg/Lic/Title Fees (leases only) \$0.00 follow applicable lemon law formula for your state 4 State Fees \$0.00 4 Tax (leases only) \$0.00 5 Aftermarket Items \$0.00 5 Aftermarket Items A. USAGE USING L.L. FORMULA \$0.00 6 Base Price/Total Repurch Price \$0.00 6 Sales Tax \$1.621.77 6 Other-Explain \$0.00 7 Mileage 0 7 Finance Charges \$0.00 7 Other-Explain \$0.00 100,000 8 Document Fee 8 Denominator \$45.00 8 Other-Explain \$0.00 9 Usage **\$0.00** 9 Tire Fee \$8.75 9 Other-Explain \$0.00 10 Total Purchase Price \$22,753.52 10 Total Additions \$0.00 11 B. USAGE - NEGOTIATED \$1,426,29 12 * Usage/Depreciation \$1,426.29 12 * Usage/Depreciation \$1,426.29 13 13 Damage \$0.00 13 Damage \$0.00 \$0.00 14 Late charges 14 C. USAGE USING CENTS/MILE 14 Late charges \$0.00 \$0.00 15 Over-Allowance 15 Mileage 0 15 Over-Allowance \$0.00 16 Cents per mile \$0.000 16 Negative Equity \$0.00 16 Negative Equity \$0.00 17 Usage \$1,000.00 17 Incentives **\$0.00** 17 Incentives \$0.00 18 18 Other-Explain \$0.00 18 Sec. Dep. (leases) if reimbursing above \$0.00 19 19 Other-Explain \$0.00 19 Extended Service Contract \$0.00 20 D. USAGE-CALIFORNIA ONLY 20 Other-Explain \$0.00 20 Gap Insurance \$0.00 21 Other-Explain \$0.00 21 Over Mileage Penalty 21 Base price section-Used when **NOT** financed. \$0.00 22 "Actual Price Paid" (Base) **\$21.708.52** 22 Total Deductions \$2.426.29 22 Total Deductions \$1,426,29 0 23 23 Mileage 24 Usage \$0.00 24 Repurchase Subtotal \$20,327.23 24 Total Refund to Customer -\$1,426.29 OR 25 25 Loan Payoff good thru 02/14/07 \$17,462.35 25 Dir Buyout (lease) or Loan Payoff \$0.00 26 Payment/Lease-Used when financed. 26 Total Refund to Customer **\$2,864.88** 26 (GMAC=DL quote) good thru xx/xx/xx "Actual Price Paid" (Pmt/Lease) 27 Attorney's Fees \$0.00 27 Attorney's Fees \$0.00 \$0.00 \$20,327.23 28 Total Repurchase 28 Mileage 0 28 Total Repurchase -\$1,426.29 0 29 NADA (Legal Only) \$0.00 29 NADA (Legal Only) 29 Any ext service contract (CA only) \$0.00 30 Usage \$0.00 30 Estimated Auction Value \$0.00 30 Estimated Auction Value \$0.00 \$20,327.23 31 Projected Loss 31 31 Projected Loss -\$1,426.29 PURCHASE PRICE (before t/t/t) 20.881.00 TRADE ALLOWANCE 6.000.00 PURCHASE PRICE \$ 20,881.00 MSRP (FROM BARS INVOICE) 23,455.00 PAYOFF OF TRADE 6,134.43 INCENTIVE* (from BARS) \$ 1,000.00 **DIFFERENCE** (2,574.00)**DIFFERENCE** (134.43)**OVERALLOWANCE** \$ if positive look for over allowance **ACTUAL PRICE** \$ 19,881.00 if negative=negative equity TRADE ALLOWANCE 6,000.00 \$ ACV OF TRADE 6.000.00 Do not include fuel fill credit \$ **Authorized Signature** DIFFERENCE Date Include GM card points ACV=actual cash value Form Rev. 04/28/2006

JAN-10-2007 05:10P FROM:

TO:18664321686

P.8

2005 MALIBU LS MAXX CHEVROLET MOTOR DIVISION 12U GALAXY SILVER METALLIC /V6G GENERAL MOTORS CORPORATION 14E GRAY CUSTOM CLOTH 100 RENAISSANCE CENTER ORDER NO. HJWVGN/TRE STOCK NO. DETROIT MI 48243-1114 VEHICLE INVOICE 1AD47523450 VIN 1G1 ZT64 85 5F MODEL & FACTORY OPTIONS MSRP INV AMT RETAIL - STOCK 1ZT68 MALIBU LS MAXX 21260.00 19452.90 INVOICE 08/18/04 LX9 3.5L V6 ENGINE MX0 4-SPEED AUTO TRANSMISSION 0.00 0.00 SHIPPED 08/18/04 0.00 EXP I/T 09/03/04 0.00 T43 REAR WIPER AND SPOILER 300.00 270.00 INT COM 09/03/04 VK3 FRONT LICENSE PLATE BRACKET 0.00 0.00 PRC EFF 08/18/04 YF5 50-STATE EMISSIONS N/C N/C KEYS G0851 G0851 1SB MALIBU PREFERRED EQUIP GRP 1SB 1270.00 WFP-F QTR OPT-1 BANK: GMAC - 061 1143.00 * FRONT SIDE IMPACT AIR BAGS & HEAD-CURTAIN SIDE AIR BAGS CHG-TO 20~465 * RR AUDIO CNTRLS W/ HEADPHONES * DRIVER SEAT 6-WAY POWER SHIP WT: 3407 * FLOOR MATS HP: 32.9 * REMOTE VEHICLE STARTER SYSTEM GMS: 20881.00 SUPPLR: 21820.65 MRM: 23455.00 DAN: LSMAX ÷ MEMO 1066.50

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TOTAL 23455.00 21833.35 PAY 310 21833.35

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THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

M. K. SMITH CHEVROLET

REMIT TO GMAC NO. 061 VIN 1G1ZT64855F \$ 21833.35 INV 1AD47523450 DUE 09/03/04 DEALER 20-485



CHEVROLET PONTIAC BUICK Fulllac GMC Oldsmobile SATURN HUMMER

February 1, 2007 M K SMITH CHEVROLET 12845 CENTRAL AVE CHINO, CA 91710 **Dealer Confirmation Letter-Straight**

Subject: 2005 Chevrolet Malibu Maxx

Customer:

VIN: 1G1ZT64855F Ref SR:71-464124867 V-25850

Dear Dennis Jackson:

General Motors will issue a check in the amount of \$2,864.88 made payable to Rosa M Villanueva. Once RVDC receives the completed repurchase paperwork, GM will issue a check in the amount of \$17,462.35 to GMAC. Please be sure to return the repurchase documents to General Motors RVDC immediately for completion of the repurchase. Do not wait for the final repair order. The repair order may be faxed once the repair has been completed.

Thank you for your cooperation.

Sincerely,

General Motors RVDC 2717 Schust Rd Saginaw, MI 48603

If you are in agreement with this offer, please sign and date below and return this agreement to my attention at the following fax # 866-802-6668 by Wednesday January 31, 2007. If you have any questions you may reach me at 866-802-6625866-802-6625.

M K SMITH CHEVROLET 114580 Management Agent's Signature and Title.

M K SMITH CHEVROLET 114580 Management Agent's Printed Name and Title.

	Customer	Claim Form	
Contact Date: 01/05/07	Start Date: 01/05/0)7	Case Number: CHV0730539
Have you contacted the mfr reg Have you previously filed a clai If yes, name of provider:	m on this vehicle with the	BBB or anoth	er dispute resolution provider? 🖸 YES 🔯 NO Case Number:
Titled Owner(s) Name&A	<u>iddress</u>		
CHINO, CA Day Phone: , , Fax Number: Customer Contact Info:	·	ing Phone: il Address:	Cell Phone:
Transmission Type: Automat	iness Both Perce lic Number of v lodel: Malibu Max :: 1G1ZT64855F MKSMITH CHEVROLI MKSMITH CHEVROLI State Farm	entage of time rehicles registe Model Year: The Model Ye	licy Number:
Purchase Date:09/30/05 Mileag Purchased As: ☑ New ☐ Use Is the vehicle in your possessio Lienholder's Name: ☐ ☐ ☐ ☐ ☐	ge at purchase; ed □ Demo on? yes NO 3 100 Naxa TX 395	Lease Date Leased As: Is the vehic Leasing Con	sed or right side if vehicle was leased) : Mileage at lease: D New D Used D Demo le in your possession? mpany's Name: Address: City/St/Zip: Phone: mpany's Acet #:
Customer's Desired Outcomer wants the manufacturer to help with a second of the control of the c			Gov what I have paid
Signature of Titled Owner(s):	lution in the BBB AUTO LIN	lt program, and	Date 112 07
Return the Form to: BBB AUT	O LINE, 4200 Wilson Blv	/d., Suite 800,	Arlington Va, 22203-1838

1/23/2007 11:25:40 AM

PAGE

3/036

Fax Server

Fax Server

Customer Name:	Case Number: CHV0730539							
First Repair Attempt (any reported problem) Last Repair Attempt (last reported problem) Total Days out of Service:	Date:	0/03/05 Mileage: 231 Mileage:	-					
Problems – describe each symptom (List primary problem first)	Current? (Yes or No)	Servicing Dealer(s)	Repair Date	Mileage on Date	Days Out of Service			
1. Grinding, squeaking noise in the steering column	yes	MK Smith Chewolet	5127166	3677	30055			
Sandang, squadang and see seesing within	, , ,	MKSmith Charaget	otralos	16083	6day			
		Mk. Smith Cheurolet	12/2010	<u>ॐ</u> ५५४४	7days			
2. Battery did not work	no	Mk Smith M Chennelet	10, ३ । ८४	231	10 200) 10 7/69			
3. Remote starter did not work	но	MESSANChersekel	1013-les	231	idars idizios			
genatches all over car				_	(da9)			
scintches on headights	FO	MK Smith Chevicket	i .	ì				
5 CD player inoperable	NO -	ME Smit horsen		~ 10°C	ledasy			
THE CD player was eventually vertacted by MY-smith cannot find the invacion.	,	2.	((() ()	7 43				

If you need additional space, please attach a separate sheet of paper following the above outline.

1/23/2007 11:25:40 AM

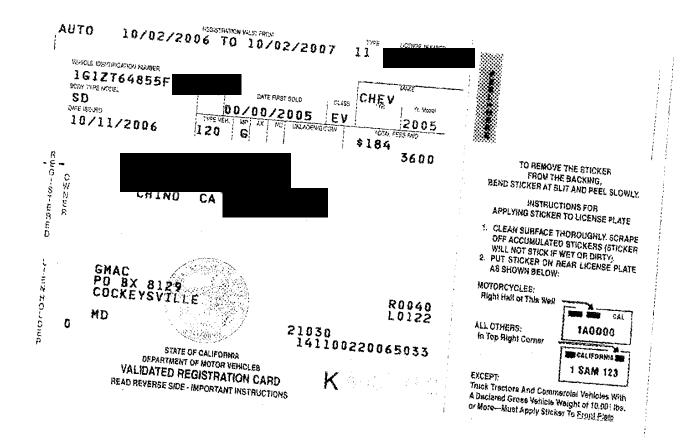
PAGE

4/036

Fax Server

Fax Server

Fax Server







Case Number: 25850

Originator Name: Henry Starling Created Date: 01/23/2007

Vehicle Info

* VIN: 1G1ZT64855F 23455.0 MSRP:

2005 Chevrolet Malibu M Year: Make: Model:

Vehicle

Remove shaft, position and exercise as needed. Per dv Comments * TAC Number: 060232007

Joel Gorski locate shaft and replace. & TAC

CA

Explanation: * Date Reviewed with * Repurchase

01/17/2007 20400 Customer: Mileage:

* Original **Original Purchase** 09/30/2005 New **Purchase**

Date: Condition:

Vehicle Owner(s)

* City:

Entity Type: Person * Name(s) on Title: * Title State: CA

* Primary Owner:

* Address: * State:

Cell * Day Phone: **Evening Phone:**

Phone:

E-mail: Fax Phone:

Chino

Repurchase

Customer has had multiple issues related to the steering of the vehicle. * Reason: Steering shaft was replaced.

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5

M0110

Vehicle Lien Holder

UCC Codes

Type of * Company Account Standard Lien 0619087 **GMAC** Secured Interest: Name:

Contact or Attention:

Address:

AL City: State: **ZIP Code:**

E-* Day Phone: 800-200-4622 Fax: mail/Web:

* ZIP

Code:

Originial Selling Dealer

* Dealer Number: 114580 Dealer Name: M K SMITH CHEVROLET Region: District: 10 1453

*** Phone:** (909) 628-8961 **Fax:** (909) 628-6637

* Contact Name: Dennis Jackson * Contact Title: Gen. Mgr E-mail:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

* Contact Name: * Contact Title:

Vehicle Location: [Same as Selling Dealer]

Transaction Details:

Siebel Request #: 71-464124867 * Disposition: Unselected Auction

* Transaction Source: ADR BBB Mediated

Replacement VIN:

MSRP: 0.0

Repurchase

* Processing Instructions: Per normal process

Disposition

* Disposition Instructions: Per normal process

Transaction Details

Group	Responsible	Formula	Additional Explanation	Value
Usage	Use Lemon Law	8609/120000*19881	Usage per Lemon Law	1426.29
Sales Tax	GM	NA	Sales Tax	1621.77
State/Gov Fees	GM	197+45+8.75	Fees	250.75
After Market Item (s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	6134.43-6000.00	Negative Equity	134.43
Over Allowance Amount	Customer	NA	Over Allowance	0

Print Close

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

December 3, 2010



Service Request: 71-464511992

Customer Relationship Specialist: Jessica Bishop

Dear

We would like to discuss your request for assistance regarding your 2006 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

Pontiac Customer Assistance Center



Service Request: 71-464511992

Customer Relationship Specialist: Dawn Knippel

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Sincerely,

Pontiac Customer Assistance Center

PHILADELPHIA PA 191

INFORMATION Redacted PURSUANT TO THE FREEDOM C

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Pontiac Customer Assistance Center 70 Box 33172

Petroit, MI 48232-5172

DEC 50 SOUR

172 - Idallahaddalladddadlladdhaddladdladdhall

To Whom It May Concern:

My name is and I am the owner of a 2006 Pontiac G6. Ever since I was little, my family drove a GM vehicle. (Currently, my parents own a 2006 Equinox.) When I finished school and got my first job, it was time to buy a new car. I began to consider my options and I thought about the past experiences my family has had with our cars. After realizing that the GM vehicles we have owned were extremely reliable and excellent products, I decided that I had to buy a GM.

I purchased a G6 from a reputable car dealership in the Philadelphia Area. I was extremely excited, as the G6 was my first car. After purchasing the vehicle, I had a few minor problems which the dealership repaired. First, the front headlight was not sealed correctly and would fog up whenever it rained. The radio display would also black out frequently. These inconveniences were fixed quickly and satisfactorily by the dealership. However, one problem still remains that was dismissed by the dealership. This problem is not simply a broken seal or a shorted out display, but a problem that can lead to serious consequences if not repaired immediately.

The power steering in my Pontiac G6 has a tendency to stop working while I am parallel parking. I have had several incidences where I am parking my vehicle and after I turn the steering wheel 3 or 4 times, the power steering shuts off completely. In order to correct the problem, I must turn off my car, wait a few seconds, and then restart my car. This is a serious problem because this leaves my car in a vulnerable position. Since I am not completely in the parking spot, my car is left out in the road while I am waiting to restart the car in order to finish parking. Not only is the car in danger of being hit, but my safety is also jeopardized because of the car is left in the path of moving traffic.

I approached the dealer with my concern and they simply said that it was caused by a sensor that shuts off the power steering motor when it overheats. I have consulted other salespersons and auto mechanics and they have agreed that I should not be having this problem, especially with a new car with only 5700 miles. I am writing to you because I am disappointed in the functioning of the steering in my GM car. I believe that this problem needs attention before something serious happens to my car as a result of this malfunction. As a part of a loyal GM family, I feel that this matter must be attended to immediately.

Thank you,



TahalladaaAdaaAhaaAhaaAhaaAhAhaaA



Customer Assistance Center Pontiac PO Box 33172 Detroit, MI 48232-5172

MAR 2 9 2007



Customer Assistance Center

Pontiac PO Box 33172 Detroit, MI 48232-5172

March 27, 2007

Philadelphia, PA

CUSTOMER DID NOT RECEIVE THIS FROM GMC

Service Request: 71-464511992

Customer Relationship Specialist: Jessica Bishop

Dear i

We would like to discuss your request for assistance regarding your 2006 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

Pontiac Customer Assistance Center

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530

DATE
02/23/07 50-937 CHECK NO. 213 02/23/07 368 DOLLARS 72 CENTS North American Operations General Motors Corporation Disbursement Account ENTERPRISE The Chase Manhattan Bank, N.A. Syracuse, New York **INFORMATION Redacted PURSUANT TO THE FREEDOM OF** AUDIT INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO. CHECK NO. BB 000000259 PAYMENT DATE VENDOR NAME 02/23/07 REGISTER NO. DESCRIPTION INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 02/22/07 VM 1-8 71:-465280848:1-80LGM1 VM 1-80LGM1 00.0000 368.72 5 3 4 4 - 50 368.72 1G1ZT548X5F 1 1/3 a -388 ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3 TOTAL 368.72 .00 368.72



Better Business Bureau 30555 Southfield Road, Suite 200 Southfield, MI 48076-7751

FEB 0 5 2007





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Better Business Bureau of Detroit & Eastern Michigan 30555 Southfield Road, Suite 200 Southfield, MI 48076-7751

Phone: (248) 644-9100 Fax: (248) 644-5026

E-mail: info@easternmichiganbbb.org Website: www.easternmichiganbbb.org

February 1, 2007

MSX International General Motors Corporation 1919 Concept Drive Warren, MI 48091-1385

RE: BBB Case #51005554 -

Dear Sir or Madame:

The Better Business Bureau has received the enclosed complaint from the above referenced individual. In the interest of good business/customer relations, we are presenting this complaint to you for your review and response.

As a voluntary, self-regulatory agency supported by local businesses, we are willing to assist your company in resolving this matter as expeditiously as possible.

The Bureau has not made a judgment as to the validity of the complaint, and understands that there are two sides to every dispute. We are requesting that you review the complaint and provide the Bureau with a written or verbal response to this complaint within the next seven (7) days. A business-reply envelope is enclosed for your convenience.

If you have any questions, please contact the Bureau at (248) 644-9100. You may respond to the complaint at the address listed above, or by facsimile at (248) 644-5026.

Thank you for your cooperation.

Sincerely,

Constance Stevens

Constance Stevens

Dispute Resolution Consultant

CONSUMER	
Enterprise, AL	
Home : - Work:	Fax:
email :	

BUSINESS
General Motors Corp.
31 East Judson PO BOX 436008
Pontiac, MI 48343

NATURE OF DISPUTE

800 222-1020 Fax:

I was noticing a click in the wheel when I would turn and on January 3, 2007 I took it to a dealer.\par I purchased the 2005 Malibu used with 33,000 miles on it and also purchased a warranty. The car now has 47000 miles on it, and he said it was the steering rack and would cost \$470.00. I checked on the warranty and it did not cover it. I called the company and they will not cover it. The mechanic said it was nothing I had done and later I heard another mechanic say this has happened alot. I feel it is a defect in this part and to me this is a newer car and should not have this problem unless there is a defect. The number is 71=465 280 848.

DESIRED RESOLUTION

I feel they should reimburse me the 470.00. They offered me some service that would take care of oil changes and rotation of tires until I receive that much in service. I do not feel that is acceptable. I am on a fixed income and that is a large amount for me to pay when I was not responsible for the defect. I want to know why it happened and the reason I bought the car was so I would not have alot of repairs.

Thank you.	
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General Motors Corporation Customer and Relationship Services Customer Assistance Center PO Box 33170

Detroit, MI 48232-5170

February 20, 2007

State of Michigan Better Business Bureau Attention: Constance Stevens

Customer:
Reference number: 51005554
Service request: 71-465280848

Customer Relationship Specialist: Jason Jackson

Dear Dispute Resolution Consultant Stevens:

Thank you for your recent correspondence regarding 2005 Chevrolet Malibu. We are sorry for any inconvenience she may have experienced.

At your request, we reviewed case with our Central Office Staff. We find that she has contacted our Executive Offices. As a gesture to General Motors has offered and she has accepted a reimbursement in the amount of \$368.72. This offer was made to General Motors' commitment to customer loyalty and satisfaction. We believe every consideration was given to access all available information.

General Motors' continued success depends upon the satisfaction our customers receive from their vehicles. We again apologize for any inconvenience may have experienced.

If you have further questions, please contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center













Enterprise, CP.

MONTGOMERY AL 361



Cheurolet att: file nv. 71-465-280-848 P.O. Box 33170 Detroit, Michigan 48232

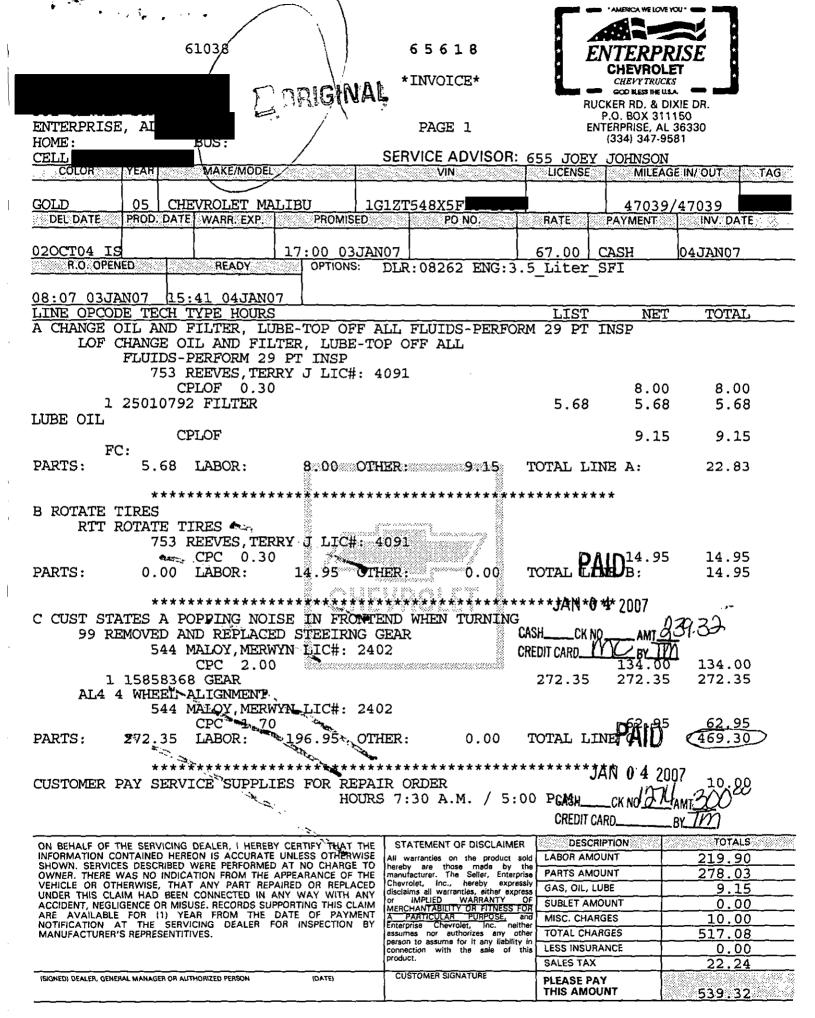
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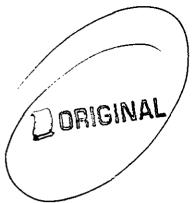
Att: File No.71-465-288-848 Chevralet P.O. Box 33170 Letwit, Michigan 48232

Enterprise, al.

Dear Sir: Kecently I had a publem with ney Chevrolet Malibow. I love Chevrolet products and could not believe this happened. It is a 2005 which I purchased last year and it had 33,000 nules on it. I purchased a warranty but it only covers the engine and the transmisseon. The car had 47,000 rules on it and I felt a click when I would turn in the steering wheel, I took it to the Chevrolet dealer and they said the steering rack would have to be replaced, They said it would cost 469, 30. I was shocked that a car this new and with this few nules on it would

need a new part. I checked to see if they were any recalls and there were none. I went beach to the Chevrolet place and one of the men said they have to replace these quite often and it was nothing I had done to abuse the rehicle. I an almost 65 years old and purchased this relieve so I would have no major expenses. To me this was a new car. I called your company and after several calls was offered some smart pack for oil changes. I want the full amount of money I paid for this back, as I am on a fixed income. I have circled the amount on the hill, 469,30. Enclosed is the original repair order, a copy of my registration, my credit and receipt and a copy of the check my son loaned me to fix the ear. Sincerely,





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North American Operations General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 CHECK NO. 213 DATE 04/30/07 46 18 1 pm 480 80 200 80 300 80 300 80 **AMOUNT** *5,750, DOLLARS ********5,750.00 North American Operations General Motors Corporation Disbursement Account ુFRANKLIN∻MA SIGNATURE The Chase Manhattan Bank, N.A. Syracuse, New York AUDIT North American Operations General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO. CHECK NO. BB 000000023 PAYMENT DATE VENDOR NAME 04/30/07 REGISTER NO DESCRIPTION INVOICE DATE DOC. REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 04/27/07 VM 1-8FN7XK 71-465393895.1-8FN7XK00 00.0000 5,750.00 5,750.00 1G2ZG558564 ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3 TOTAL 5,750.00 5,750.00 .00

Facsimile Transmittal Sheet

From: Sergei Lemberg, Esq. – Lemberg & Associates LLC

Sender's Direct Phone No.:

203.653.2250

Sender's Direct Fax No.: 203.653.3424

Date:

January 29, 2007

RECIPIENT	COMPANY	FAX NUMBER	CONFIRMATION NUMBER
Lita Sanchez		866-398-3254	
Message			

PLEASE SEE LETTER ATTACHED

Confidentiality Note

The Information contained in this facsimile message is legally privileged and confidential information intended only for the use of the Individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this fax is strictly prohibited. If you have received this fax in error, please immediately notify us by telephone and return the original message to us at the address above via the United States Postal Service. Thank you.

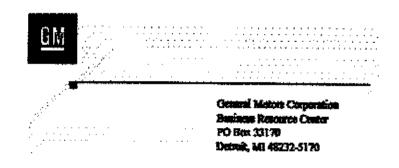
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PAGE 2/003

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02



January 26, 2007

VIA FAX ONLY

Sergei Lemberg, Esq. Lemberg & Associates 30 Oak St Ste 401 Stamford, CT 06905-5310

RE:

Service Request: 71-465393895

2006 Pontiac G6

Vehicle Identification Number: 1G2ZG558564

Customer Relationship Specialist: Lita Sanchez

Dear Mr. Lemberg:

This is to advise that General Motors is in receipt of the above referenced case dated January 16, 2007. This case file has been assigned to General Motors? Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Copy of owner's current title and/or registration

Other: Attached Release of Lien

Finance agreement Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive

Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

















PAGE 02

01/29/2007 00:03 2036533424

LEMBERG

PAGE 3/008

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RELEASE OF LIEN INFORMATION

(Cheui's Name)	
hereby authorize Chent's Social Security Number)	
(Lien holder Name) P.O. BOX 830069 BGL+ IM Ole MD 71283-0069 1-800- (Lien holder Address) (Lien holder Phone Name) 200-W	
to release any and all information regarding my loan account #)
with Account Number) (Lien holder Name)	
to General Motors Corporation, including but not limited to a complete payment history of my account, a	

Date 1-29-07

VEHICLE INFORMATION

The current vehicle rollenge is 11252 Date indicage read: $\sqrt{29-07}$.

Signature '

Signature

3,,00006 V6302006

















2036533424

Date

Date

INSURANCE REFERRED TO IN

RETAIL INSTACMENT SALE CONTR **GMAC FLEXIBLE FINANCE PLAN**

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N/A

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Total other charges and amounts paid to others on your behalf

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HOW THIS CONTRA	ACT CAN BE	CHANGED.	This contra	act contains the	entire a	reement be	tween v	ou and us relating to this contract. Any change to th
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PURCHASE AGREEMENT







411 W. Central Street
FRANKLIN; MA. 02038
(508) 528-3450
Franklin olors.com



For Consumer Use Only

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This contract is not binding upon either dealer (or nurchäser until signe	ed by dealer or its	7. Title Preparation		\$	53	00
Lauthorized representative PURCHASER MAY CAI	NGEL THIS CONTRACT	I AND RECEIVE A I	8. Documentary Prep	aration (ilemize)	1.		
I FULL REFUND AT ANY TIME UNTIL HE/SHE R	ECEIVES A COPY OF	THIS CONTRACT	is or given have a	الرفاعي أعابه بوريه الأراعي والا		125	N PR
SIGNED BY AN AUTHORIZED DEALER REPRI WRITTEN NOTICE OF CANCELLATION TO THE I	ESENTATIVE: PURCHA	SER MUSI GIVE		Martin San Harris and			N/A
	Jernetji.		9. Other		\$	600	. 00
The front and back of this order comprise the entire agreement between the dealer and purchaser, and no other agreement or			10. TOTAL CONTRAC	TPRICE: mys. A.A., A.C.	an, was de o	17493	40
understanding has been made or entered into IF THIS AGREE-			(Total of line 5, 6,	7, 8, 8.9)			
MENT IS FOR A USED VEHICLE: THE INFORMATION YOU!			11. Balance Due on Tr	ado-in	\$		86
SEE ON THE (FEDERAL TRADE COMMISSION) WINDOW FORM IS PART OF THIS AGREEMENT INFORMATION ON			12. Sub Total (total of	lines 10 & 11)	\$	2/233	.20
THE WINDOW! FORM OVERRIDES ANY CONTRARY PROVI-	Purchaser's Sign	Afure .	13. Deposit	\$ 1	N / Ac	9 18 W	4774.77
SIONS IN THE CONTRACT OF SALE, Purchaser represents and warrants that no credit other than that stated above has	N. J	اسب	14. Amount to be Final	nced \$ 2723	9.243	1 1 1 1 1	i like
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warrants that a/ne has read and understands the materials print- ed on this motor vehicle purchase contract. Purchaser acknowl-	and the state of t				a la la la la la la la la la la la la la	27239	726
edges receipt of a signed copy of this motor vehicle purchase X			10. IOIAL PATMENT	"(Total of Fnes 13, 14 & 15 (line 15 must equal fine 1	2) \$	_, _, _,	
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ODOMETER DISCLOSURE STATEMENT

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LEMBERG

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THE COMMONWEALTH OF MASSACHUSETTS
REGISTRY OF MOTOR VEHICLES
P.O. BOX 55889 BOSTON, MA 02205-5889
www.mass.gov/rmv

CERTIFICATE OF REGISTRATION PLEASE KEEP THIS DOCUMENT PASSENGER IN YOUR VEHICLE AT ALL TIMES PLATE TYPE REGISTRATION NUMBER MONTH YEAR LAST DAY OF 07 07 FEES: NAME(S) OF OWNER(S) AND MAILING ADDRESS EFFECTIVE DATE 15.00 07/05/2006 REGISTRATION 50.00 TITLE TRANSACTION NUMBER 0.00 FRANKLIN, MA SPECIAL PLATES 795.40 SALES TAX TOTAL 860.40 RESIDENTIAL ADDRESS (IF DIFFERENT) IF VEHICLE CARRYING PASSENGERS FOR HIRE; MAXIMUM NUMBER OF PASSENGERS THAT CAN BE SEATED. IF VEHICLE USED FOR TRANSPORTING GOODS, WARES, OR MERCHANDISE: TOTAL REGISTERED WEIGHT. 2006 MFRS MODEL PONT SEDAN WHITE G6 YEAR MODEL NAME BODY STYLE/TYPE COLOR 1G2ZG558564 COMMERCE INSURANCE VEHICLE IDENTIFICATION NUMBER INSURANCE COMPANY TITLE NUMBER NOT VALID UNTIL STAMPED WITH OFFICIAL SIGNATURE STAMP OR SIGNATURE OF THE REGISTRAR

ODOMETER DISCLOSURE STATEMENT

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VEHICLE INVOICE









VENDETTI MOTOR SALES, Inc.

411 West Central St. Telephone (508) 528-3450 FRANKLIN, MASS. 02038

Nº

28677

DATE

DEAL NO.971603 07/03/06

21.420

SOLD TO:
ADDRESS
SALESDERSOM: RORFRT G. RURCHILL
FRANKLIN MA

SAI	LESPERSOI	N: KOBERT G BUR		FRANKL	IN MA	21430		
	YEAR	MAKE	MEN. OR USED	STOCK NUMBER	MODEL OR SERIES	VEHICLE IDENTIFICATION NO.	KEY NUMBER	
VEHICLE SOLD	2006	PONTIAC	NEM	P42025	G6	1G2ZG558564	G2111 G2	
TRADE IN	2003	MITSUBISHI	USED	P42025A	OUTLANDER	JA4LZ41G63U		
		INSURANCE	COVERAG	E INCLUDES		SELLING PRICE	21609.00	
FIRE	AND THEFT	i		PUBLIC LIAS	BILITY - AMY.	DLR INST'L ITEMS	799,00	
☐ cor	LISION - AMT.	DEDUCT.		PROPERTY	DAMAGE - AMT.	DROUMENT FFF		
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17151511	. MOTALLED	-				SALES TAX	795,40	
		1				LICENSE AND TITLE	65,00	
		! :				TOTAL CASH PRICE	23393.40	
						<u> </u>		
						FINANCING	[
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		! ! !				TOTAL TIME PRICE	23393,40	
LĨ	ENHOLDE	R: GMAC				SETTLEMENT:		
	INSTALLED:	PO BOX 8138 COCKEYSVILL				DEPOSIT CASH ON DELIVERY 5500.00 TRADE-IN 5	0.22	
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					•	TOTAL	23993.40	

LEMBERG C ASSOCIATES L.L.C.

30 Oak Street, Suite 401 Stamford, CT 06905



General Motors Corporation

JAN 2 2 2007

Attention: Legal Department

P.O. Box 33172 Detroit, MI 48232-5172

48232+5172 B051

ALTION OFTE PT



T 203 653 2250 F 203 653 3424 E slemberg@lemberglaw.com

January 16, 2007

VIA CERTIFIED AND FIRST CLASS MAIL

General Motors Corporation Attention: Legal Department P.O. Box 33172 Detroit, MI 48232-5172

Vendetti Motors, Inc. Attention: Legal Department 411 West Central Street Franklin, MA 02038

Make and Model:	2006 Pontiac G <u>6/4DR 6</u> Cyl			
VIN#	1G2ZG558564			
Record Owner				
Date of purchase	July 3, 2006			
State of Purchase	Massachusetts			

Dear Sir or Madam:

Lemberg & Associates L.L.C. represents Samantha A. Thibeault with regard to the above vehicle purchased on July 3, 2006 from Vendetti Motors, Inc. The above motor vehicle is defective. Unless this case is amicably settled by February 19, 2007, we intend to seek relief on our client's behalf under Massachusetts Lemon Law, the Magnuson Moss Act, breach of warranty statutes and other laws protecting Massachusetts consumers.

Since the purchase date, the Vehicle has been subject to the following repairs that substantially impair its value and use to our client:

Date	Complaints	Days out of	Dealer Work
		service	
8/4/06	squeaking in brakes, rattling	4	14 mylar washers, 8
	sunroof		loose screws, replaced
			front brake pads and
······			resurfaced rotors
08/14/06	replacement of sunroof, brake	7	sunroof replaced,
	noise		calipers cleaned
09/13/06	pulsation in front and noise	1	resurfaced front and rear
			rotors
10/05/06	brake noise	1	Caliper brackets cleaned
		•	and lubricated
12/1/06	Brake noise	4	Cleaned brake pads and
			lubed hubs
12/23/06	Steering stiff	1	Inspected
1/12/07	Stiff steering	11	Steering rack replaced
	Brake noise		4 Rotors and Caliper
			brackets replaced
	Total Days	29	

As of this time, the brake noise and sunroof problems persist. In addition, the vehicle has been out of service for 35 since purchase. Therefore, the vehicle fails to conform to the applicable warranties and/or other contract requirements and meets the requirements of Massachusetts Lemon Law. The defects in the vehicle substantially impair its use, value, and safety to my client.

RELIEF REQUESTED

Because of the incurable problems outlined above, and because the vehicle was not merchantable at delivery, my client revokes her acceptance of the vehicle. Because my client is canceling the sale, she is entitled to a return of all money paid so far, including his down payment, amount of payments thus far, finance charges, other fees, incidental and consequential damages, costs, and attorney's fees. We have been instructed to seek all legal recourse available under the law.

Under the provisions of Massachusetts General Laws, Chapter 93A, Section 9, we hereby make written demand for relief. We believe your failure to remedy defects that make the Vehicle dangerous to drive and impair its value to our client constitute unfair or deceptive acts or practices. My client demands a refund for the amount of the purchase price of the Vehicle, together with taxes, insurance premiums, incidental and consequential damages and attorneys' fees.

Chapter 93A gives you the opportunity to make a good-faith response to this letter within thirty (30) days. Your failure to make a good faith offer to settle subjects you

treble damages, attorney's fees and costs in litigation. We have already prepared a complaint in this matter that will be filed unless this matter is immediately resolved.

Although we are prepared to file a lawsuit or apply for arbitration immediately, our client understands that sometimes the failures of the manufacturer simply cannot be corrected by any dealer. We hope to bring this matter to an end through an amicable settlement to preserve the goodwill that has been built up between this customer, General Motors Corporation and the Vendetti Motors, Inc. However, unless we receive a response by February 19, 2007, we will proceed in court.

Thank you for your time and consideration in this matter, and I look forward to hearing from you.

Very truly yours

Sergei Lember



L PAGE 1 OF 2

CUSTOMER COPY

VENDETTI MOTORS, INC. 411 West Central Street Franklin, MA 02038 (508) 528-3450 Fax (508) 528-1291 Toll Free 1-888-VENDETTI (836-3388) www.vendettimotors.com

STOMEN NO.	21430		RO				468	NO.	08/04/06	PNCS16260
					UCENE:	E NO.	MILEAG	2,021	TVORY WHT/E	этронна P42025
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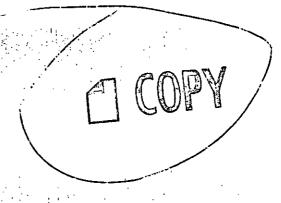




VENDETTI MOTORS, INC.
411 West Central Street
Franklin, MA 02038
(508) 528-3450
Fax (508) 528-1291
Toll Free 1-888-VENDETTI
(836-3388)

www.vendettimotors.com

Oth LEWISH MCC	21430		4	168 TAG NO.	<i>"08714</i> /06	"PNC\$162819
		83.46	LICENSE NO.	MLEASE 2,228	TVORY WHT/E	*P42025
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411 West Central Street Franklin, MA 02038 (508) 528-3450 Fax (508) 528-1291 Toll Free 1-888-VENDETTI (836-3388) www.vendettimotors.com

OURTOWER NO. 21430	MICHAEL E		450 MA NO.		10/05/06	"PNC\$164898
	83.46	ENCENSE NO.	ME EAST	5,217	IVORY WHT/E	P42025
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CANNOT SAY THAT YOU ARE COMPLETELY SATISFIELD HE AT 508-528-3480, SO THAT I CAN MAKE SURE YOU	U ARE	•			for our service, pr repair specials an	d to order online.
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Vandetti Motors

Vendetti Motors strives for your COMPLETE SATISFACTION if you are not completely satisfied with your experience, please let us know before you leave today.

Mike Bouchard (509) 529-3450
Toli Free 1-888-VENDETTI www.vendettinotors.com

Answer are releasing sample question from the General Motors Customer Satisfaction. Survey and enter into our Montly Drawing to win's FREE Lube, 01 & Pitter Changes with Vendetti valued at \$149,75.

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16.) How satisfied are you with your experience at Vendetti Motors?

Completely Satisfied (50-100%
Very Satisfied (60-80%)

Very Satisfied (60-80%)
Satisfied (40-80%)

 Somewhat Satisfied (20-40%)

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Additional Commerits:



411 West Central Street Franklin, MA 02038 (508) 528-3450 Fax (508) 528-1291 Toll Free 1-888-VENDETT! (836-3388)

www.vendettimotors.com

DETONOR 21420	ADVISOR	TAG NO.	, , , , , , , , , , , , , , , , , , ,	NVOICE DATE	INVOICE NO.
21430	JOE PAPA	718 Genera No. Trillage		09/13/06	PNCS164130
	82 - 46			IVORY WHT/E	P42025
	YEAH / MAKE / MODEL	·		DELIVERY DATE	DELIVERY MILES
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OUR VEHICLE AND YOUR DEALER, IF FOR	ANY REASON AT ALL YOU	TOTAL INVOICE \$	0.00	www.vendetti for our pervice, pa	
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Vendetti Motors

Vendetti Mofors strives for your COMPLETE SATISFACTION
If you are not completely satisfied with your experience, please let us know before you leave today.

JOE PAPA
(608) 528-3450
Toff Free 1-886-VENDETTI
www.vendettimotors.com

SAMANTHA A THIBEAULT

Answer the following sample question from the General Motors Customer Satisfaction Survey and enter into our Montry Drawing to win 5 FREE Lube, Oil & Filter Changes with Vendetti valued at \$149.75



The Drawing will take place on the 28th of each month. The winner will receive a phone call from our Accounting beginning to distinct the control of the con

SAMANTHA A THIBEAULT

16.	How satisfied are you
	With your experience
	at Vendetti Motors?

. '	at Vendetti Motors?
	Completely Satisfied (80-100%)
	Very Satisfied (60-80%)
	Satisfied (40-60%)
	Somewhat Satisfied (20-40%)
	Not At All Satisfied (0-20%)

Additional Comments:

411 West Central Street Franklin, MA 02038 (508) 528-3450 Fax (508) 528-1291 Toll Free 1-888-VENDETTI (836-3388)

www.vendettimotors.com

OUSTOMERNO 21430	MICHAEL E	BOUCHARD	450 TAG NO.		10/05/06	PNCS164898
ago gam. I ago me	82.46	LICENSE NO.	MA EAGE	5,217	IVORY WHT/E	P42025
EDANIZATA MA	YUNK / WAKE / WODEL	/G6/4DR 5DI	V 6-CYL	}	07/03/06	DELIVERY LEGES 120
FRANKLIN, MA	1 G 2 Z G	5 5 8 5 6	4		RELLING DEALER NO.	PRODUCTION DATE
	f. T. E. NO.		P. D. NO.		10/05/06	,
	COMMENTS					MO; 5217
LABOR & PARTS J# 1 11BUZ BRAKE INSPECTION	TECH(S	3):693	<u> </u>	IARRANTY	FOR YOUR CO SERVICE DE	PT. HOURS
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	<u> 77.75 </u>		<u> </u>		tinuing efforts toward sales and service an	d quality automotive d exemplary commu-
CUSTOMER SIGNATURE DUPLICAT		C E	********	Lenium	nity involvement. The blocks that form to	ase are the building no strength of this
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Answer the following sample question from the General Morors Customer Satisfaction Survey and enter into our Montly Drawing to win 5 FREE Lubs, Oil & Filter Changes with Vandetti valued at \$149.75



The Drawing will take place on the 28th of each month. The winner will receive a Drione call from our Accounting Department to claim

16.) How satisfied are you with your experience at Vendetti Motors?

٦	Completely	Satisfied	(80-100%)

Very Salisfier	d (60-80%)
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Satisfied (40-60%)

Somewhat Satisfied (20-40%) Not At All Satisfied (0-20%)

Additional Comments:



411 West Central Street Franklin, MA 02038 (508) 528-3450 Fax (508) 528-1291 Toll Free 1-888-VENDETTI (836-3388)

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12723/06 **学校55166756 45**0 21430 MICHAEL E BOUCHARD 8.900 TVORY WHT/E P42025 83¹¹16 DELIVERY MILES 120 17703706 TE PONTTAC/G6/4DR SDN 6-CYL FRANKLIN, MA LING DEALER NO. ADDUCTION DATE VEHICLE I.D. VC Z G 5 5 8 5 6 4 12706/06 мо: 8900 FOR YOUR CONVENIENCE SERVICE DEPT. HOURS Mon., Tues., Thurs. & Friday 7:30AM - 5PM Wednesday 7:30AM - 8PM Saturday 8AM - 12PM D# J. 46BUZ (1) ASSTEERING SYSTEMS STEER OF STEERING STEER OF STEERING STEER OF STEERING STEER OF STEERING STEER OF STEERING STEER OF STEERING STEER OF STEERING STEER OF STEERING STEE 0.00 .008 # 1 TOTAL LABOR & PARTS Sunday - Closed PARTS DEPT. HOURS
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YOUR SATISFACTION WITH OUR SERVICE IS OUR MAIN GOAL. ME
WELDONE MAY AND ALL IMPUT YOU MAY HAVE REARDING YOUR RECENT
SERVICE VISIT, FEEL, FREE TO CONTACT HE WITH MAY CONCERNS OR
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CANNOT SAY THAT YOU ARE "COMPLETELY SATISFIED." PLEASE CALL
WE AT 508-528-3450. SO THAT I CAM MAKE SURE YOU ARE
"COMPLETELY SATISFIED." THAT IS MY PROMISE TO YOU:
HICHAEL BOUGHARD
SERVICE DIRECTOR For Fester Service Visit us online at for our service, parts and collision repair specials and to order online. TOTAL INVOICE & 0.00 VENDETTI MOTORS, INC. MISSION STATEMENT MISSION STATEMENT
Following in their father's footsteps,
Joseph L. Vendetti, Jr. and Nancy V. McDonald
have anchored their family business in continuing efforts toward quality automotive
sales and service and exemplary community involvement. These are the building
blocks that form the etrangth of this
45-year-old business. CUSTOMER SIGNATURE BUPLICATE INVOICE Now adding to this tradition are Julia A. Vendetti, Joa's oldest daughter and Julia A. Vendetti, Jos's cidost daughter and E. Joseph Mouleon, Nancy's son. Vendetti Motors, Ino. Is very proud of the fact that their family has been able to sorvice generations of customers. They will continue to treat every viction to their desironing as an isonored guest in their home, avery day, every time, without fall, no excentional [END OF INVOICE] 12:01pm CUSTOMER COPY PAGE 1 OF 1

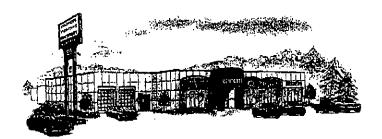
Vendetti Motors Answer the following sample question from the General Motors Customer Satisfaction Survey and enter into our Montry Drawing to with your experience at Vendetti Motors? Vendetti Motors strives for your COMPLETE SATISFACTION If you are not completely satisfied with your experience, please let us know before you leave today. Mith Satisfied The Drawing will take place on the 28th of



VENDETTI MOTORS, INC. 411 West Central Street Franklin, MA 02038 (508) 528-3450 Fax (508) 528-1291 Toll Free 1-888-VENDETTI (836-3388)

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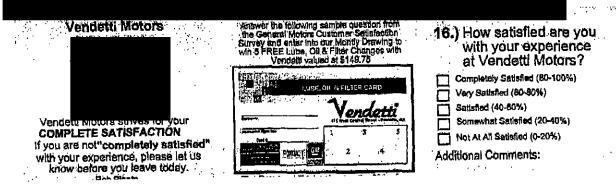
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008 9 2 1 116000000		JOB # 2 TOT.		0.00	www.vendeti for our service, p	arts and collision
	108	# 2 TOTAL LABOR	S PARTS	0.00	repair specials ar	OTORS, INC.
J# 3411BUZ GRAKELINSPECTION CUSTOMER REQUESTS BRAKE INSPECT NECESSARY TO REPLACE ALL 4 ROTT AND CALIPER BRACKETS	10N	24/2023/02/158.88	Bankinggande	SSEMBLISTMAN		TATEMENT
NECESSARY TO REPLACE ALL 4 ROTE AND CALIPER BRACKETS	RS'				Joseph L. Vendetti, Jr.	and Nancy V. McDoneXi amily business in con-
PARTS GTY FP NUMBER DES	CRIPTION	····LÀST PRICE-ÚN	IT PRICE	WARRANTY	inning elions lower	o drawin amoustons
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AND CALIPER BRACKETS PARTS: OTY: FF NUMBER: DES JOB # 3 2 16866665 RD7 JOB # 3 2 22705356 RD7 JOB # 3 1 22705376 BR JOB # 3 1 22705377 BR	CKET 4.565	JOB # 3 TOT	AL PARTS	WARRANTY 0.00	45-year-old business.	
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A C C. O CHANGETC				WARRANTY	Vendetti Motors, Inc.	ton, Nancy's son. Is very proud of the has been able to ser- customers. They will my visitor to their dea- d guest in their home.
JOB # 2 FREIGHT (PARTS)		TOTAL	GOG	0.00	vice generations of continue to treat eve	customers. They will my visitor to their dea-
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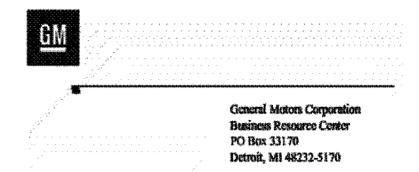


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одеточения 21430	ROB"	4	68 TAG NO.	12705/06	PNC\$166605
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PAGE 1 OF 1 CUSTOMER	COPY.	[END OF	MACJOR 1 13:00	hu.	A. 4. 4.





January 26, 2007

VIA FAX ONLY

Sergei Lemberg, Esq. Lemberg & Associates 30 Oak St Ste 401 Stamford, CT 06905-5310

RE:

Service Request: 71-465393895

2006 Pontiac G6

Vehicle Identification Number: 1G2ZG558564

Customer Relationship Specialist: Lita Sanchez

Dear Mr. Lemberg:

This is to advise that General Motors is in receipt of the above referenced case dated January 16, 2007. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

Copy of owner's current title and/or registration

Other: Attached Release of Lien

Finance agreement
Buyer's agreement

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

















RELEASE OF LIEN INFORMATION

I	,
I(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder Na	nme)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regard	ling my loan account #(Account Number)
with	
(Lien nolder Name)	
to General Motors Corporation, includin loan payoff amount, and per diem inform	ng but not limited to a complete payment history of my account, mation.
Date	
VI	EHICLE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V6302006	













