

**PRODUCT ALLEGATION RESOLUTION
PRELIMINARY INSPECTION
STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

Customer's Name: [REDACTED] Inspection Date: **12-4-06**
Vehicle Brand: **Chevrolet** Model: **Malibu**
File # **71-431989078** VIN: **1G1ZT51F96F** [REDACTED]

Mileage at Inspection: **19657**

Inspection Location: **Insurance Auto Auction
11499 Douglas Rd, Rancho Cordova, CA 95742**

Inspector's phone number: **805-341-8996**

Inspected By: **Tom Gamble**

Section 1 INSPECTION SUMMARY

BRIEFLY Describe the customer's ALLEGATION below:
Steering automatically turned approximately 15 degree left turn

Following the inspection, summarize the facts and observations: *(Additional cmts may be placed in section 9)*
 I inspected the vehicle at an insurance storage. The left front of the vehicle has damage to the body, frame and chassis. The impact has pushed the left wheel and tire rearward and wedged it up against the back of the wheel well. The left lower control arm is bent and the left stabilizer bar link is broken at the upper end. The left front door is also pushed rearward and is jammed against the "B" pillar and the door will not open, therefore I could not get the tire placard data. I inspected the interior and did not see any damage or deformity. I inspected the undercarriage and did not see any hidden damage. I checked all fluid levels and found them to be full or adequately full. I tested the steering wheel lock with the key in the off position and it would not lock, being that the left wheel was wedged against the body which limited the movement of the steering wheel. I didn't feel any roughness in the steering. I connected a CDR and downloaded a crash event. I did not have a TECH II available to test for trouble codes. The steering system is non-electronic so no codes could be obtained from it. The windshield is cracked in the area of the VIN plate making it impossible to photo the VIN plate. I did not find any mechanical problems unrelated to the impact on the left front.

Section 2 INTERVIEW - INCIDENT DETAILS

Obtain all of the information for this section from the Driver/Claimant

Provide a complete description of the incident according to the DRIVER / CLAIMANT

Interview mode: By Telephone In Person Incident Date and Time: **10-26-06, 6:00AM**
 Interview date: **12-01-06**

Was a police/fire department report obtained? Yes No

Provide driver/claimant's description of incident. If there was a collision, describe all collision events; include description of other vehicles involved; describe all objects contacted and the sequence in which they were contacted. *(Additional cmts may be placed in section 9)*

I was on my way to work traveling at about 60 MPH. I touched the brake to slow down for railroad tracks that was a ways in front of me and the steering wheel turn about ¼ turn to the left. Before I could reach act I ran off the road and hit a telephone pole. The airbags went off and knocked me out. When I can too I had a hard time getting out of the car. I crawled out the right door. I must have been in shock as I wandered around on the road not knowing what to do. Someone must have called the Police since the next thing I knew the CHP arrived.

Driver/other occupant's physical description (include name, gender, height, weight, & disabilities):
Driver, Male, 5'8" tall, 195 lbs, DOB 10-14-67, No Disabilities

If there was a collision:
 Describe extent of any injuries to the Driver: **Driver has not seen a doctor. Lower back and neck pain Left elbow hurts, has frequent headaches.**

Describe where other occupants were seated & extent of any injuries: **No other occupants**

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Customer's Name: [Redacted] Inspection Date: 12-4-06
Vehicle Brand: Chevrolet Model: Malibu
File # 71-431989078 VIN: 1G1ZT51F96F [Redacted]

What was the exact location of the incident. Monte Vista Ave. Modesto, CA

Driving conditions at the time of the incident:

Weather conditions & Visibility: Clear and Dry Approximate Temp (°F): 60

Road Surface: [] Concrete [X] Asphalt [] Gravel [] Crushed rock [] Dirt
Road Condition: [X] Dry [] Wet [] Icy [] Other: {
Shoulder [X] Curb []: [] Concrete [] Asphalt [] Gravel [] Crushed rock [X] Dirt
Shoulder/Curb Condition: [X] Dry [] Wet [] Icy [] Other: {

Posted Speed Limit 55 MPH

Any objects in the road? (rocks, scrap metal, pothole, speed bump, etc.)_No

Length of Drive Prior to incident:

Total Time (hrs. & mins.):_20 Distance (miles):_15

Estimate of vehicle speed:_60 mph Source of est._Owner

Estimated vehicle speed at impact:_55 mph Source of est._Owner

(Do Not report speed information from the Vetronix data here)

If the driver/claimant description of the vehicle operation prior to and during the incident does not include the following information, please obtain it.

Steering Normal [] Other [X] Describe Went to the left 1/4 turn
Suspension Normal [X] Other [] Describe {
Brakes Normal [X] Other [] Describe {
Engine Normal [X] Other [] Describe {
Electrical Normal [X] Other [] Describe {

Were any warning lights illuminated or driver information center messages displayed? [] Yes [X] No If "Yes", get the details and describe the event(s).

Has the vehicle behavior noted during this incident ever been noted prior to this incident? [X] Yes [] No If "Yes", get the details and describe the event(s). Owner stated that about a week prior the same thing occurred but he was traveling slower and everything straighten out. He could not give the date, time or location of incident.

Also, determine whether there were any warning lights illuminated, messages on driver information panel, unusual noises, smoke or steam observed. None

Describe any evasive action: [] Turning [] Braking [] Accelerating [X] Other: Happened so fast no action was taken

Describe cargo (in the vehicle interior, trunk and/or trailer (if any)):_None

Estimated total weight of cargo:_{ Estimated weight of the trailer, if any. {

If a trailer was being towed, photograph the hitch structure, both on the trailer and towing vehicle.

Did the vehicle leave the roadway?: [X] Yes [] No Describe: Utility pole on the left side of the road
Objects Impacted:_Utility pole

How was the vehicle transported from the incident site to the present location? [] Tow Truck [X] Flat Bed [] Other

Additional comments concerning the incident:_{

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{ _____ }

Section 3 INTERVIEW - VEHICLE HISTORY

Source of information (name, address, phone number, & relationship), if other than claimant:

{ _____ }

Comments: (Additional cmts may be placed in section 9)

{ _____ }

Did the owner purchase the vehicle new? Yes No Date _____ Used? Yes No Date **10-15-06**

VEHICLE MODIFICATIONS / ALTERATIONS

Are any vehicle modifications or alterations present, and has any after-market equipment been installed? (e.g., objects attached to the steering wheel or instrument panel, controls for disabled persons, shock absorbers, springs, modified body, electrical components, powertrain, wheels or tires, after-market seats, etc..) Describe:

None

{ _____ }

{ _____ }

VEHICLE REPAIR / SERVICE HISTORY

Prior electrical system service? No Yes If yes, describe: { _____ }

{ _____ }

Prior collision repair? No Yes If yes, describe: { _____ }

{ _____ }

Repaired by whom? (name, address, phone) { _____ }

{ _____ }

Prior chassis system service, repair, or replacement? No Yes If yes, describe what was done:

{ _____ }

Prior electrical system components serviced, repaired, or replaced by whom? (name, address, phone number)

{ _____ }

Any other pertinent vehicle history information (from interview, GM warranty or dealership history files)? No Yes

If yes, describe: { _____ }

{ _____ }

Section 4 VEHICLE INSPECTION – VISUAL/PHOTO

THE VEHICLE VISUAL INSPECTION DOCUMENTS THE PHYSICAL EVIDENCE USING PHOTOS AND WRITTEN OBSERVATIONS. RECORD YOUR OBSERVATIONS IN THE APPROPRIATE SECTION.

PHOTOGRAPH THE EXTERIOR OF THE VEHICLE AS FOLLOWS: VIN PLATE, QUARTER VIEWS FROM LEFT FRONT, RIGHT REAR ARE REQUIRED, AND DOCUMENT FURTHER EXTERIOR DAMAGE WITH MANY PHOTOS.

DESCRIBE ANY DAMAGE TO THE VEHICLE BODY:

Front bumper, hood, left front fender, left head light assembly, windshield, left "A" pillar, left front unitized body and frame, core support, left rocker panel and two small dents in the roof left side above drivers door

{ _____ }

UNDERBODY / FRAME / CHASSIS AREA: Describe **any damage** to the underside of the vehicle. Note the condition of the bumpers, frame, suspension, tires, wheels, brake and fuel lines & engine mount(s)/crossmember. Photograph and comment on any contact between vehicle components and the underbody. Photograph if damage is present.

Left front wheel bent two places on both beads, left lower control arm bent, control arm mounting hole on the frame torn out, left tie rod bent, left stabilizer bar link broken and unitized body frame bent left front.

{ _____ }

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STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

Customer's Name: [REDACTED] Inspection Date: 12-4-06
Vehicle Brand: Chevrolet Model: Malibu
File # 71-431989078 VIN: 1G1ZT51F96F [REDACTED]

CORNER ASSEMBLIES

Struts/shocks Ball joints Tire/wheel assemblies
Springs Steering knuckles
Control arms Axle assemblies

Comments: **Left lower control arm bent, left wheel bent two places on both beads, left stabilizer bar link broken, left tie rod bent**

UNDERHOOD

Engine compartment Power steering lines, hoses, clamps and connections
Brake fluid level and condition Power steering fluid level and condition

Comments:
None power steering vehicle. All fluid levels full or adequate filled

GENERAL OBSERVATIONS

Photograph and comment on any aftermarket equipment found, vehicle modifications or items that are unusual or out of place.

Comments:
**Butane cigarette lighter on driver floor with a pin stuck in the bottom.
No modifications or aftermarket equipment**

Section 5 VEHICLE INSPECTION - PASSENGER COMPARTMENT

INTERIOR

Instrument panel Odometer
Controls Steering wheel and column
Overall view of seat position Driver and passenger seat back angle (inclinometer measurement)
Photo of options label-glove box/trunk Sunvisors and headliner
Personal items/cargo

INTERIOR INSPECTION (Describe any damage and photograph)
No damage to the interior found. Driver seat back at 93 degrees

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Section 6 STEERING, SUSPENSION, TIRE AND WHEEL SYSTEM INSPECTION

Use the following table to identify what you did and what you found during the inspection. Identify the tests and test results for the applicable items. Describe anything relevant to the allegation that is not in normal working condition, does not function properly or is a non production part. Take appropriate photographs.

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Vehicle Brand: **Chevrolet** Model: **Malibu**
File # **71-431989078** VIN: **1G1ZT51F96F** [REDACTED]

	OBSERVATIONS/TEST RESULTS
Steering system-Are all components in place and connected in a normal manner? Can the steering wheel be rotated lock to lock with appropriate movement of the front wheels. Is there any binding, sticking or uneven feel?	<u>Left tie rod and lower control arm bent. The left wheel was pushed into the back of the wheel well therefore the wheels will not turn. I moved the steering wheel as far as I could left and right. The right wheel moves slightly. I did not feel any roughness in the steering. Left drive axle CV joint boot torn loose front transmission.</u>
Steering linkage-Is the linkage free from cracks, bends, fractures, etc. Are there any scrapes, abrasions, signs of contact with any of the linkage?	<u>Left tie rod bent from impact</u>
Gear/rack and pinion-Any sign of leakage, damage to boots on the rack, contact by foreign objects?	<u>No leakage boots in place</u>
Steering column, ignition switch, intermediate shaft. Does the column unlock with the ignition key "on"? Is the steering column properly fastened to the dash?	<u>I tested the column locking and could not get it to lock with the limited travel of the steering wheel. The column is properly fastened to the dash</u>
Steering pump, drive, hoses, connections, flow, pressure. If possible, start the engine and rotate the steering wheel lock to lock. Is power assist normal? If not, it may be necessary to check pressure and flow.	<u>None power steering vehicle. Unable start the engine. Unable to rotate the wheels.</u>
PS fluid level and condition-Color, contamination, odor	<u>None power steering vehicle</u>
Steering knuckle-All attachments secure and proper?	<u>Properly attached the left lower control arm is bent</u>
Suspension components – LF Strut attachments, springs intact; control arms properly attached, deformed, broken, scraped, etc. Sway bars properly attached.	<u>Left lower control arm bent and torn from frame. The left stabilizer bar link is broken</u>
Strut attachments, springs intact; control arms properly attached, deformed, broken, scraped, etc. RF	<u>No abnormal conditions found</u>
Strut attachments, springs intact; control arms properly attached, deformed, broken,	<u>No abnormal conditions found</u>

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 Vehicle Brand: **Chevrolet** Model: **Malibu**
 File #: **71-431989078** VIN: **1G1ZT51F96F** [REDACTED]

scraped, etc Rear sway bars, trailing arms properly attached and undamaged. LR	
Strut attachments, springs intact; control arms properly attached, deformed, broken, scraped, etc. RR	<u>No abnormal conditions found</u>
Rear axle assembly-deformed, signs of impact, properly located, etc.	<u>No abnormal conditions found</u>
Deformation to the frame	<u>Unitized body and frame bent and twisted left front. The left lower control arm attaching hole to the frame are torn out.</u>

	OBSERVATIONS/TEST RESULTS
Describe and photograph evidence of axle/ suspension/ tire contact with frame, body or components	<u>Left front wheel and tire push rearward into the wheel well</u>
Describe and photograph contact of the under- carriage with the road surface (road, shoulder, curb, or grass)	<u>None found</u>
Electronic level control system/components	<u>Not equipped</u>
Engine (normal, other)-Obtain codes using a Tech II.	<u>Tech II not available. Complaint with steering, this is not electronic steering</u>
Electrical (normal, other)	<u>Unknown see above</u>
Warning lights/messages displayed? Describe and obtain codes using a Tech II	<u>Tech II not available</u>
Anything components missing?	<u>No</u>
	-
Other	-

If the vehicle is driveable, conduct a road test to evaluate the concern expressed by the customer. Describe the results of the road test. If the concern is observed during the road test, it would be desirable to get a Tech II "snapshot".

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 Vehicle Brand: **Chevrolet** Model: **Malibu**
 File #: **71-431989078** VIN: **1G1ZT51F96F** [REDACTED]

If the vehicle is equipped with an ABS/Traction Control/Stability Enhancement System, use a Tech II to obtain any codes stored as current and/or history. Document via photos and include the code description. Follow the procedures in the service manual to determine the cause of each stored code which relates to the allegation. State which procedures were followed, record results of each test and state the root cause of each code. Consult with the CRM or Team Manager of the PAR group if this process leads to a disassembly of components. Follow the procedure in the General Guidelines for parts that need to be assembled for evaluation.

Inspect the system wiring, connections and components for damage. Note if the damage was the result of the incident.

TIRE AND WHEEL INSPECTION

1. IDENTIFICATION:

	TIRE BRAND	TIRE TYPE	TIRE SIZE	PRESSURE	AVE. TREAD DEPTH	DOT Numbers
	(Goodyear)	(Eagle GA)	(P205/70R15)	(psi)	32nds of inch	
LF	<u>Bridgestone</u>	<u>Insignia</u>	<u>P215/60 R16</u>	<u>0</u>	<u>6/32</u>	<u>OBX8 E-20-4805</u>
RF	<u>Bridgestone</u>	<u>Insignia</u>	<u>P215/60 R16</u>	<u>0</u>	<u>6/32</u>	<u>OBX8 E-20-4805</u>
LR	<u>Bridgestone</u>	<u>Insignia</u>	<u>P215/60 R16</u>	<u>25</u>	<u>9/32</u>	<u>OBX8 E-20-4805</u>
RR	<u>Bridgestone</u>	<u>Insignia</u>	<u>P215/60 R16</u>	<u>10</u>	<u>7/32</u>	<u>OBX8 E-20-4805</u>

Note: DOT numbers may be found on the inside of each tire adjacent to the rim.

Describe and photograph any damage to tires and wheels, such as scrapes, marks due to impact, cuts, tread separation, flat spots, bead separation, embedded grass/dirt, etc. Photographs should include inner and outer views of the damaged tire/wheel assemblies with chalk marks on each assembly to denote position on vehicle (RF, LF, RR and LR).

LF Tire flat the wheel is bent in two places on both beads _____

RF Tire flat no damage found _____

LR No damage found _____

RR No damage found _____

2. TIRE PLACARD DATA:

Record the following data: (located on driver's door edge or inside the decklid)

	SIZE	PRESSURE (psi)	PRESSURE AT MAXIMUM LOAD(psi)
TIRES	<u>Unable to open door</u>	_____	_____
SPARE TIRE	_____	_____	_____

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Vehicle Brand: **Chevrolet** Model: **Malibu**
File # **71-431989078** VIN: **1G1ZT51F96F** [REDACTED]

Section 7 SITE INSPECTION

SITE INSPECTION - PERFORM THE FOLLOWING IF ADDITIONAL INFORMATION MAY BE FOUND:

- Check the incident scene for tire marks, gouges in the pavement, debris, or any other marks. Measure location and photograph.
- Identify evidence of whether the vehicle left the road prior to, during, or after the incident. Document all locations, distances, stationary objects (guard rails, telephone poles, fences, buildings, etc), nearest posted speed limit signs in the direction of travel, etc...
- Identify evidence & photograph any object struck by the vehicle on or off the road prior to, during or after incident.
- Inspect roadway & shoulder surfaces in the area of the incident site for telltale signs of loss of control, excessive speed, severe braking, etc.

Photograph the scene and property if involved.

Comments:

I did not inspect the accident site since I do not feel any additional information would be obtained

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Section 8 COMMENT OVERFLOW

Please use this page if needed for additional comments from the inspection form. Please note the section and area the comments are continued from prior to each comment.

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PRELIMINARY INSPECTION
STEERING, SUSPENSION, AXLE, TIRE AND WHEEL SYSTEMS**

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File # **71-431989078** VIN: **1G1ZT51F96F** [REDACTED]

Section 9

OTHER REPORT INFORMATION

- Check here if there was evidence of a "Fire-Related" event.**
According to NHTSA, "fire" means combustion or burning of material in or from a vehicle as evidenced by flame. The term also includes, but is not limited to, thermal events and fire-related phenomena such as smoke, sparks or smoldering, but does not include events and phenomena associated with a normally functioning vehicle, such as combustion of fuel within an engine or exhaust from an engine.

Attachments: (Check all that apply)

- Photographs** **Data Downloads** **Other Records**

**PRODUCT ALLEGATION RESOLUTION
PRELIMINARY INSPECTION
FIELD PHOTOGRAPHIC NOTES**

<u>Customer's Name:</u>	[REDACTED]	<u>Inspection Date:</u>	12-1-06
<u>Vehicle Brand:</u>	Chevrolet	<u>Model:</u>	Malibu
<u>File #</u>	71-431989078	<u>VIN:</u>	1G1Z51F96F [REDACTED]

Inspector Tom Gamble

Number of Rolls One

Roll Number One

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

<u>Neg.#</u>	<u>Description</u>
0	<u>Odometer</u>
1.	<u>Front of vehicle</u>
2.	<u>Left front corner of vehicle</u>
3.	<u>Left side of vehicle</u>
4.	<u>Rear of vehicle</u>
5.	<u>Right side of vehicle</u>
6.	<u>Right front corner of vehicle</u>
7.	<u>Close up of damage to windshield, left front fender, "A" pillar and unitized body</u>
8.	<u>Close up of damage to left front fender</u>
9.	<u>Close up of head light and core support</u>
10.	<u>Another angle of # 9</u>
11.	<u>Close up of windshield</u>
12.	<u>Dents in roof above drivers door</u>
13.	<u>Damage to left front wheel upper half</u>
14.	<u>Damage to left front wheel lower half</u>
15.	<u>Damage to drive axle and lower control arm mount to body</u>
16.	<u>Close up of torn lower control arm mount to frame</u>
17.	<u>Close up of damage to body below windshield left corner</u>
18.	<u>Left front door rear edge push rearward</u>
19.	<u>Engine compartment hood up</u>
20.	<u>Left side of engine compartment, battery damage and electrical control center</u>
21.	<u>Left rear of engine compartment and firewall</u>
22.	<u>Close up of damage to engine air intake pipe</u>
23.	<u>Downward shot of core support and shock tower</u>
24.	<u>Left corner of front bumper support</u>
25.	<u>Front bumper removed from car</u>
26.	<u>Right corner of front bumper</u>
27.	<u>Left corner of front bumper</u>
28.	<u>Radio and HVAC controls</u>
29.	<u>Driver airbag deployed</u>
30.	<u>Passenger airbag deployed</u>
31.	<u>Driver sunvisor and head liner above driver seat</u>
32.	<u>Options label in glove box</u>
33.	<u>Front seats backrest position</u>
34.	<u>Steering edge view, no damage</u>
35.	<u>Steering rack and pinion, steering shaft U joint</u>
36.	<u>Right side of steering rack and pinion</u>
37.	<u>Left rocker panel damage</u>
38.	<u>Under body view of wheel jamb against body</u>
39.	<u>Torn frame left front</u>
40.	<u>Broken left stabilizer bar link</u>
41.	<u>Bent left front wheel inner bead</u>
42.	<u>Left front lower control arm bent</u>
43.	<u>Undercarriage, engine cradle, transmission and engine</u>
44.	<u>Under carriage rear half of vehicle, no damage</u>
45.	<u>Butane cigarette lighter with pin stuck in the bottom, laying on left front floor</u>

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

December 1, 2010

[REDACTED]
Massapequa Park, NY [REDACTED]

Service Request: 71-445187432
Customer Relationship Specialist: Sarah Putnam

Dear [REDACTED]

Pontiac is pleased to provide service coverage for the steering on your 2005 Pontiac G6, Vehicle Identification Number 1G2ZG548554 [REDACTED]. This service coverage will commence upon the expiration of the applicable New Vehicle Limited Warranty and will continue until February 28, 2012, or 100,000 miles, whichever occurs first. Pontiac will make repairs to correct defects related to materials or workmanship occurring during the coverage period specified above. The following item(s) are covered:

Steering – Gear housing and all internal parts; rack and pinion; power steering pump; steering shaft couplings; seals and gaskets.

Pontiac will not be responsible for conditions arising from tampering, abuse, physical damage, or improper maintenance. This coverage is not transferable to any other vehicle or subsequent owner of your vehicle. Please keep this letter with your G6. Should your vehicle require repairs within the coverage period, present this letter to the Service Manager of an authorized Pontiac Dealership.

If you have any future questions, feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Pontiac Customer Assistance Center

ATTENTION: DEALERSHIP SERVICE MANAGER
Component Service Coverage

Submit the claim with all the appropriate authorization codes and H route it to your Area Service Manager. Be sure to retain a copy of this letter in the customer's file and return the original to the customer.

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

P R N D L

19657^{MI}



REG # 10
11-14-06
CST

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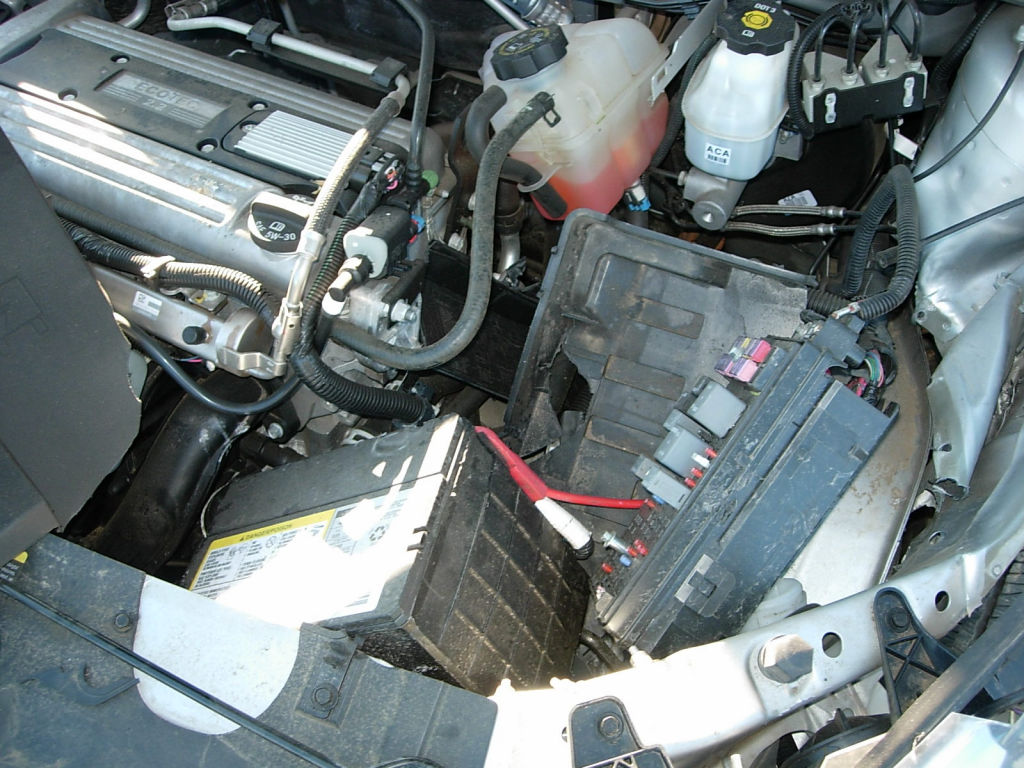




























EJECT

INFO

MENU

ENTER

CLOCK

P-TYPE

TRAF

MSG

BAND



1

2

3

4

5

6

TONE



SPICE

SEEK Δ



RPT RDM

BALFADE











AIRBAG

WARNING
DO NOT REMOVE THIS LABEL OR COVER THE LIGHTS. THE LIGHTS ARE REQUIRED FOR THE PROPER OPERATION OF THE VEHICLE. COVERING THE LIGHTS MAY CAUSE THE VEHICLE TO BE INOPERABLE AND MAY BE A VIOLATION OF FEDERAL AND STATE LAWS. FOR MORE INFORMATION, CONTACT THE MANUFACTURER.

CAUTION
DO NOT TOUCH THE LIGHTS. THE LIGHTS ARE HOT TO THE TOUCH. TOUCHING THE LIGHTS MAY CAUSE BURNS OR OTHER INJURY. FOR MORE INFORMATION, CONTACT THE MANUFACTURER.



SERVICE PARTS IDENTIFICATION

DO NOT REMOVE

1G1ZT51F96F

JQJGKM

1ZT69

AK5	AP3	AP9	A51	B37	B8Z	C1U	C60	DL5	DL6	FAI
FE0	FLT	FY1	GME	IBC	J41	K64	L61	MN5	MX0	NU1
NZ6	N46	QPE	R6F	R6P	UN0	UZ6	U77	VG6	VK3	VQ2
VX7	V2G	V73	YF5	1LT	1SZ	6AK	67U	7AK	8AB	83C
83I	9AB									

BC/CC

U 994L

83C

















MALIBU

LT



NO
PARKING



MAX LOAD 570 KG (1257 LBS)
AT 300 KPS (140 PSI) MAX PRPS

3092





















**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

December 1, 2010

Robert Silverman, Esq.
Kimmel & Silverman, PC
30 E Butler Ave
Ambler, PA 19002-4514

RE: [REDACTED] v. General Motors Corporation
Service Request: 71-457535835
2005 Pontiac G6
Vehicle Identification Number: 1G2ZG528154 [REDACTED]
Customer Relationship Specialist: Halima Shaw

Dear Mr. Silverman:

Enclosed please find two checks to settle the above-referenced case. The first is in the amount of \$4,500.00 made payable to Brian S. Shore. The second is in the amount of \$1,900.00 made payable to Kimmel & Silverman, P.C.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0063
V6302006



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS

30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite T11, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

MARYLAND OFFICE, 10451 Mill Run Circle, Suite 400, Owings Mills, MD 21117, P (410) 356-8835, F (410) 356-8896

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

JACQUELINE C. HERRITT[†]
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IRA P. SMADES[†]
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ROBERT M. SILVERMAN^{†*}
CRAIG THOR KIMMEL^{†*}

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[•] Member, OH Bar
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[€] Member, AZ Bar
[£] Member, CO Bar

December 1, 2010

VIA EMAIL ONLY

gmerinfo@gmexpert.com

General Motors Corporation - NJ
c/o MSX International/BRC Legal
MC 336-105-000
Warren, MI 48091

Re: [REDACTED] **v. General Motors Corporation**
Vehicle: 2005 Pontiac G6-GT
Date of Purchase: 6/1/2005
Place of Purchase: Norman Gale Pontiac, Cedar Knowles
VIN: 1G2ZG528154 [REDACTED]

Dear Sir/Madam:

Please be advised that this office represents the above individual against General Motors Corporation pursuant to the NJ Lemon Law, Uniform Commercial Code, Unfair Trade Practices Act, and Magnuson-Moss Warranty Claim. Kindly acknowledge our firm's representation and direct any and all correspondence to this office.

DO NOT HAVE ANY FURTHER CONTACT WITH OUR CLIENT WITH THE EXCEPTION OF COMMUNICATION NECESSARY TO EFFECTUATE CURRENT REPAIRS.

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact the undersigned.

Very truly yours,

Robert M. Silverman

RMS\ TL
cc: Brian Shore

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Ignition Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$2F Bytes 3-4	\$089B	Ignition Cycles at Investigation	2203	cycles

Vehicle Status Data (Pre-Crash)

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID Pack \$31 Byte 1	\$00	Accelerator Pedal Position (-1 sec)	0	% full throttle
DPID Pack \$31 Byte 2	\$25	Accelerator Pedal Position (-2 sec)	15	% full throttle
DPID Pack \$31 Byte 3	\$06	Accelerator Pedal Position (-3 sec)	2	% full throttle
DPID Pack \$31 Byte 4	\$00	Accelerator Pedal Position (-4 sec)	0	% full throttle
DPID Pack \$31 Byte 5	\$00	Accelerator Pedal Position (-5 sec)	0	% full throttle
DPID \$31 Byte 6 bit 7	\$00	Accelerator Pedal Position Validity Status	Valid	
DPID \$32 Byte 1 bit 7	\$18	Brake Switch State (-1 sec)	OFF	
DPID \$32 Byte 1 bit 6	\$18	Brake Switch State (-2 sec)	OFF	
DPID \$32 Byte 1 bit 5	\$18	Brake Switch State (-3 sec)	OFF	
DPID \$32 Byte 1 bit 4	\$18	Brake Switch State (-4 sec)	ON	
DPID \$32 Byte 1 bit 3	\$18	Brake Switch State (-5 sec)	ON	
DPID \$32 Byte 2 bit 7	\$00	Brake Switch State Validity Status	Valid	
DPID \$32 Byte 3 bit 7	\$00	Cruise Control Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 6	\$00	Cruise Control Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 5	\$00	Cruise Control Resume Switch Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 4	\$00	Cruise Control Resume Switch Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 3	\$00	Cruise Control Set Switch Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 2	\$00	Cruise Control Set Switch Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 1	\$00	Reduces Engine Power Mode (-1sec)	OFF	
DPID \$32 Byte 3 bit 0	\$00	Reduces Engine Power Mode (-2sec)	OFF	
DPID \$32 Byte 4 bit 7	\$00	Cruise Control Active Validity Status If Equipped	Valid	
DPID \$33 Byte 1	\$28	Throttle Position (-1 sec)	16	% full throttle
DPID \$33 Byte 2	\$66	Throttle Position (-2 sec)	40	% full throttle
DPID \$33 Byte 3	\$29	Throttle Position (-3 sec)	16	% full throttle
DPID \$33 Byte 4	\$20	Throttle Position (-4 sec)	13	% full throttle
DPID \$33 Byte 5	\$20	Throttle Position (-5 sec)	13	% full throttle
DPID \$33 Byte 6 bit 7	\$00	Throttle Position Validity Status	Valid	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$34 Byte 1	\$1F	Engine Speed (-1 sec)	1984	RPM
DPID \$34 Byte 2	\$24	Engine Speed (-2 sec)	2304	RPM
DPID \$34 Byte 3	\$1D	Engine Speed (-3 sec)	1856	RPM
DPID \$34 Byte 4	\$1C	Engine Speed (-4 sec)	1792	RPM
DPID \$34 Byte 5	\$1D	Engine Speed (-5 sec)	1856	RPM
DPID \$34 Byte 6 bit 7	\$00	Engine Speed Validity Status	Valid	
DPID \$35 Byte 1	\$5D	Vehicle Speed (-1 sec)	58	MPH
DPID \$35 Byte 2	\$5D	Vehicle Speed (-2 sec)	58	MPH
DPID \$35 Byte 3	\$5E	Vehicle Speed (-3 sec)	59	MPH
DPID \$35 Byte 4	\$5F	Vehicle Speed (-4 sec)	59	MPH
DPID \$35 Byte 5	\$63	Vehicle Speed (-5 sec)	62	MPH
DPID \$35 Byte 6 bit 7	\$00	Vehicle Speed Validity Status	Valid	
DPID \$36 Byte 1	\$FF	Steering Wheel Angle (-1 sec) If Equipped	-16	degrees
DPID \$36 Byte 2	\$FF	Steering Wheel Angle (-2 sec) If Equipped	-16	degrees
DPID \$36 Byte 3	\$FF	Steering Wheel Angle (-3 sec) If Equipped	-16	degrees
DPID \$36 Byte 4	\$FF	Steering Wheel Angle (-4 sec) If Equipped	-16	degrees
DPID \$36 Byte 5	\$FF	Steering Wheel Angle (-5 sec) If Equipped	-16	degrees
DPID \$36 Byte 6 bit 7	\$00	Steering Wheel Angle Validity Status If Equipped	Valid	
DPID \$37 Byte 1 bit 7	\$00	Antilock Brake System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 1 bit 6	\$00	Antilock Brake System Active (-2 sec) If Equipped	No	
DPID \$37 Byte 1 bit 5	\$00	Antilock Brake System Active (-3 sec) If Equipped	No	
DPID \$37 Byte 1 bit 4	\$00	Antilock Brake System Active (-4 sec) If Equipped	No	
DPID \$37 Byte 1 bit 3	\$00	Antilock Brake System Active (-5 sec) If Equipped	No	
DPID \$37 Byte 2 bit 7	\$00	Traction Control System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 7	\$00	Vehicle Dynamics Control Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 6	\$00	Vehicle Dynamics Control Active (-2 sec) If Equipped	No	
DPID \$37 Byte 3 bit 5	\$00	Vehicle Dynamics Control Active (-3 sec) If Equipped	No	
DPID \$37 Byte 3 bit 4	\$00	Vehicle Dynamics Control Active (-4 sec) If Equipped	No	
DPID \$37 Byte 3 bit 3	\$00	Vehicle Dynamics Control Active (-5 sec) If Equipped	No	
DPID \$37 Byte 4 bits 3-0	\$04	Transmission Range (-1 sec) If Equipped	Fourth Gear	
DPID \$37 Byte 5 bits 3-0	\$0B	Transmission Selector Position (-1 sec) If Equipped	Drive	
DPID \$37 Byte 6 bit 7	\$00	Service Engine Soon (Non-Emission Related) Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 6	\$00	Service Vehicle Soon Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 3	\$00	Brake System Warning Lamp If Equipped	OFF	
DPID \$37 Byte 6 bit 1	\$00	Low Tire Pressure Warning Lamp If Equipped	OFF	
DPID \$37 Byte 7 bit 7	\$E2	Antilock Brake System Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 6	\$E2	Traction Control System Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 5	\$E2	Vehicle Dynamics Control Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 4	\$E2	Transmission Range Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 3	\$E2	Transmission Selector Position Validity Status If Equipped	Valid	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$37 Byte 7 bit 2	\$E2	Service Engine Soon (Non-Emission Related) / Service Vehicle Soon Lamp Validity Status	Valid	
DPID \$37 Byte 7 bit 1	\$E2	Low Tire Pressure Warning Lamp Validity Status If Equipped	Valid	
DPID \$38 Byte 1	\$5A	Outside Air Temperature (-1 sec) If Equipped	41	
DPID \$38 Byte 2 bit 7	\$00	Outside Air Temperature Validity Status (-1 sec) If Equipped	Valid	
DPID \$38 Byte 5 bits 7-6	\$03	Left Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 5-4	\$03	Right Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 3-2	\$03	Rear Door(s) Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 1-0	\$03	Left Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 6 bits 7-6	\$C0	Right Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 7 bit 7	\$00	Left Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 6	\$00	Right Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 5	\$00	Rear Door(s) Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 4	\$00	Left Rear Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 3	\$00	Right Rear Door Validity Status If Equipped	Valid	
DPID \$39 Byte 1	\$00	Lateral Acceleration (-1 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 2	\$00	Lateral Acceleration (-2 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 3	\$00	Lateral Acceleration (-3 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 4	\$00	Lateral Acceleration (-4 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 5	\$00	Lateral Acceleration (-5 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 6 bit 7	\$80	Lateral Acceleration Validity Status If Equipped	Invalid	
DPID \$3A Byte 1	\$00	Yaw Rate (-1 sec) If Equipped	0	
DPID \$3A Byte 2	\$00	Yaw Rate (-2 sec) If Equipped	0	
DPID \$3A Byte 3	\$00	Yaw Rate (-3 sec) If Equipped	0	
DPID \$3A Byte 4	\$00	Yaw Rate (-4 sec) If Equipped	0	
DPID \$3A Byte 5	\$00	Yaw Rate (-5 sec) If Equipped	0	
DPID \$3A Byte 6 bit 7	\$80	Yaw Rate Validity Status If Equipped	Invalid	

VIN Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$3D Byte 1	\$31	Vehicle Identification Number (VIN) Digit 3	1	
DPID \$3D Byte 2	\$5A	Vehicle Identification Number (VIN) Digit 4	Z	
DPID \$3D Byte 3	\$54	Vehicle Identification Number (VIN) Digit 5	T	
DPID \$3D Byte 4	\$35	Vehicle Identification Number (VIN) Digit 6	5	
DPID \$3D Byte 5	\$31	Vehicle Identification Number (VIN) Digit 7	1	
DPID \$3D Byte 6	\$46	Vehicle Identification Number (VIN) Digit 8	F	
DPID \$3E Byte 1	\$36	Vehicle Identification Number (VIN) Digit 10	6	
DPID \$3E Byte 2 bits 7-4	\$18	Vehicle Identification Number (VIN) Digit 12	1	
DPID \$3E Byte 2 bits 3-0	\$18	Vehicle Identification Number (VIN) Digit 13	8	
DPID \$3E Byte 3 bits 7-4	\$68	Vehicle Identification Number (VIN) Digit 14	6	
DPID \$3E Byte 3 bits 3-0	\$68	Vehicle Identification Number (VIN) Digit 15	8	
DPID \$3E Byte 4 bits 7-4	\$31	Vehicle Identification Number (VIN) Digit 16	3	
DPID \$3E Byte 4 bits 3-0	\$31	Vehicle Identification Number (VIN) Digit 17	1	

Multiple Event Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$3F Byte 1 bit 7	\$00	An Event(s) Preceded the Recorded Event(s)	No	
DPID \$3F Byte 1 bit 6	\$00	An Event(s) was in Between the Recorded Event(s)	No	
DPID \$3F Byte 1 bit 5	\$00	An Event(s) Followed the Recorded Event(s)	No	
DPID \$3F Byte 1 bit 4	\$00	The Event(s) Not Recorded was a Deployment Event(s)	No	
DPID \$3F Byte 1 bit 3	\$00	The Event(s) Not Recorded was a Non-Deployment Event(s)	No	
DPID \$3F Byte 1 bits 2-0	\$00	Associated Events Not Recorded	0	

Power Mode Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$3F Byte 3 bits 7-6	\$90	Vehicle Power Mode Status If Equipped	Run	
DPID \$3F Byte 3 bit 5	\$90	Remote Start Status If Equipped	Inactive	
DPID \$3F Byte 3 bit 4	\$90	Run/Crank Ignition Switch Logic Level If Equipped	Active	

Deployment Event Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$67 Byte 1 bit 7	\$A0	Crash Record Locked	Yes	
DPID \$67 Byte 1 bit 5	\$A0	Vehicle Event Data (Pre-Crash) Associated With This Event	Yes	
DPID \$67 Byte 2	\$A5	Event Recording Complete	Yes	
DPID \$68 Byte 1 bit 7	\$D0	Driver 1st Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 6	\$D0	Driver 2nd Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 5	\$D0	Driver Side Deployment Loop Commanded	No	
DPID \$68 Byte 1 bit 4	\$D0	Driver Pretensioner Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 3	\$D0	Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 1 bit 2	\$D0	Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 1 bit 1	\$D0	Driver Knee Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 7	\$D0	Passenger 1st Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 2 bit 6	\$D0	Passenger 2nd Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 2 bit 5	\$D0	Passenger Side Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 4	\$D0	Passenger Pretensioner Deployment Loop Commanded	Yes	
DPID \$68 Byte 2 bit 3	\$D0	Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 2 bit 2	\$D0	Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 2 bit 1	\$D0	Passenger Knee Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 7	\$00	Second Row Left Side Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 6	\$00	Second Row Left Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 5	\$00	Third Row Left Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 3 bit 3	\$00	Second Row Right Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 4	\$00	Second Row Right Side Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 2	\$00	Third Row Right Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 3 bit 1	\$00	Center Rear Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 4 bit 7	\$00	Driver 2nd Stage Deployment Loop Commanded for Disposal	No	
DPID \$68 Byte 4 bit 6	\$00	Passenger 2nd Stage Deployment Loop for Disposal Commanded	No	
DPID \$69 Byte 1 bit 7	\$00	SIR Warning Lamp Status	OFF	
DPID \$69 Bytes 2-3	FFFF0	SIR Warning Lamp ON/OFF Time Continuously	655200	seconds
DPID \$69 Bytes 4-5	0898	Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	2200	cycles
DPID \$6A Byte 1	\$FE	Ignition Cycles Since DTCs Were Last Cleared	254	cycles
DPID \$6A Bytes 2-3	0899	Ignition Cycles at Event	2201	cycles
DPID \$6B Bytes 1-2	\$0000	DTC number for fault #1	N/A	
DPID \$6B Byte 3	\$00	DTC fault type for fault #1	\$00	
DPID \$6B Bytes 4-5	\$0000	DTC number for fault #2	N/A	
DPID \$6B Byte 6	\$00	DTC fault type for fault #2	\$00	
DPID \$6C Bytes 1-2	\$0000	DTC number for fault #3	N/A	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$6C Byte 3	\$00	DTC fault type for fault #3	\$00	
DPID \$6C Bytes 4-5	\$0000	DTC number for fault #4	N/A	
DPID \$6C Byte 6	\$00	DTC fault type for fault #4	\$00	
DPID \$6D Bytes 1-2	\$0000	DTC number for fault #5	N/A	
DPID \$6D Byte 3	\$00	DTC fault type for fault #5	\$00	
DPID \$6D Bytes 4-5	\$0000	DTC number for fault #6	N/A	
DPID \$6D Byte 6	\$00	DTC fault type for fault #6	\$00	
DPID \$6E Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (10 msec)	0.00	MPH
DPID \$6E Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (10 msec)	0.00	MPH
DPID \$6E Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (20 msec)	0.00	MPH
DPID \$6E Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (20 msec)	0.00	MPH
DPID \$6E Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (30 msec)	0.00	MPH
DPID \$6E Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (30 msec)	0.00	MPH
DPID \$6F Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (40 msec)	0.00	MPH
DPID \$6F Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (40 msec)	0.00	MPH
DPID \$6F Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (50 msec)	0.00	MPH
DPID \$6F Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (50 msec)	0.00	MPH
DPID \$6F Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (60 msec)	0.00	MPH
DPID \$6F Byte 6	\$FF	SDM Recorded Vehicle Velocity Change for Axis #2 (60 msec)	-0.68	MPH
DPID \$70 Byte 1	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (70 msec)	0.68	MPH
DPID \$70 Byte 2	\$FB	SDM Recorded Vehicle Velocity Change for Axis #2 (70 msec)	-3.39	MPH
DPID \$70 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (80 msec)	0.00	MPH
DPID \$70 Byte 4	\$F5	SDM Recorded Vehicle Velocity Change for Axis #2 (80 msec)	-7.46	MPH
DPID \$70 Byte 5	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (90 msec)	1.36	MPH
DPID \$70 Byte 6	\$EF	SDM Recorded Vehicle Velocity Change for Axis #2 (90 msec)	-11.52	MPH
DPID \$71 Byte 1	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (100 msec)	2.03	MPH
DPID \$71 Byte 2	\$ED	SDM Recorded Vehicle Velocity Change for Axis #2 (100 msec)	-12.88	MPH
DPID \$71 Byte 3	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (110 msec)	2.03	MPH
DPID \$71 Byte 4	\$EB	SDM Recorded Vehicle Velocity Change for Axis #2 (110 msec)	-14.23	MPH
DPID \$71 Byte 5	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (120 msec)	2.03	MPH
DPID \$71 Byte 6	\$EB	SDM Recorded Vehicle Velocity Change for Axis #2 (120 msec)	-14.23	MPH
DPID \$72 Byte 1	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (130 msec)	2.03	MPH
DPID \$72 Byte 2	\$EB	SDM Recorded Vehicle Velocity Change for Axis #2 (130 msec)	-14.23	MPH
DPID \$72 Byte 3	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (140 msec)	2.03	MPH
DPID \$72 Byte 4	\$EA	SDM Recorded Vehicle Velocity Change for Axis #2 (140 msec)	-14.91	MPH
DPID \$72 Byte 5	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (150 msec)	1.36	MPH
DPID \$72 Byte 6	\$EA	SDM Recorded Vehicle Velocity Change for Axis #2 (150 msec)	-14.91	MPH
DPID \$73 Byte 1	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (160 msec)	2.03	MPH
DPID \$73 Byte 2	\$EA	SDM Recorded Vehicle Velocity Change for Axis #2 (160 msec)	-14.91	MPH
DPID \$73 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (170 msec)	0.00	MPH

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$73 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (170 msec)	0.00	MPH
DPID \$73 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (180 msec)	0.00	MPH
DPID \$73 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (180 msec)	0.00	MPH
DPID \$74 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (190 msec)	0.00	MPH
DPID \$74 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (190 msec)	0.00	MPH
DPID \$74 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (200 msec)	0.00	MPH
DPID \$74 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (200 msec)	0.00	MPH
DPID \$74 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (210 msec)	0.00	MPH
DPID \$74 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (210 msec)	0.00	MPH
DPID \$75 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (220 msec)	0.00	MPH
DPID \$75 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (220 msec)	0.00	MPH
DPID \$75 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (230 msec)	0.00	MPH
DPID \$75 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (230 msec)	0.00	MPH
DPID \$75 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (240 msec)	0.00	MPH
DPID \$75 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (240 msec)	0.00	MPH
DPID \$76 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (250 msec)	0.00	MPH
DPID \$76 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (250 msec)	0.00	MPH
DPID \$76 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (260 msec)	0.00	MPH
DPID \$76 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (260 msec)	0.00	MPH
DPID \$76 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (270 msec)	0.00	MPH
DPID \$76 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (270 msec)	0.00	MPH
DPID \$77 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (280 msec)	0.00	MPH
DPID \$77 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (280 msec)	0.00	MPH
DPID \$77 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (290 msec)	0.00	MPH
DPID \$77 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (290 msec)	0.00	MPH
DPID \$77 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (300 msec)	0.00	MPH
DPID \$77 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (300 msec)	0.00	MPH
DPID \$78 Byte 1 bit 7	\$F0	Driver Belt Switch Circuit Status	BUCKLED	
DPID \$78 Byte 1 bit 6	\$F0	Driver Belt Switch Circuit Status Monitored	Yes	
DPID \$78 Byte 1 bit 5	\$F0	Passenger Belt Switch Circuit Status	BUCKLED	
DPID \$78 Byte 1 bit 4	\$F0	Passenger Belt Switch Circuit Status Monitored	Yes	
DPID \$78 Byte 1 bit 3	\$F0	Front Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 1 bit 2	\$F0	Front Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 7	\$00	Second Row Left Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 6	\$00	Second Row Left Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 5	\$00	Second Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 4	\$00	Second Row Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 3	\$00	Second Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 2	\$00	Second Row Right Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 7	\$00	Third Row Left Belt Switch Circuit Status	UNBUCKLED	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$78 Byte 3 bit 6	\$00	Third Row Left Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 5	\$00	Third Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 3 bit 4	\$00	Third Row Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 3	\$00	Third Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 3 bit 2	\$00	Third Row Right Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 4 bit 7	\$00	Driver Seat Position Status	Rearward	
DPID \$78 Byte 4 bit 6	\$00	Driver Seat Position Status Monitored	No	
DPID \$78 Byte 4 bit 5	\$00	Passenger Seat Position Status	Rearward	
DPID \$78 Byte 4 bit 4	\$00	Passenger Seat Position Status Monitored	No	
DPID \$79 Byte 1 bit 7	\$80	Automatic Passenger SIR Suppression System Validity Status at AE / Passenger SIR Suppression Switch Circuit Status Validity Status at AE	Air Bag Suppressed	
DPID \$79 Byte 1 bit 0	\$80	Automatic Passenger SIR Suppression System Status at AE / Passenger SIR Suppression Switch Circuit Status at AE	Invalid	
DPID \$7A Byte 1 bit 7	\$80	Automatic Passenger SIR Suppression System Validity Status at First Deployment Command / Passenger SIR Suppression Switch Circuit Status Validity Status at First Deployment Command	Invalid	
DPID \$7A Byte 1 bit 1	\$80	Automatic Passenger SIR Suppression System Status at First Deployment Command / Passenger SIR Suppression Switch Circuit Status at First Deployment Command	Air Bag Suppressed	
DPID \$79 Bytes 2-3	\$0000	SDM Synchronization Counter	0	
DPID \$79 Byte 4 bits 7-6	\$00	Rollover Sensor Message Status	No rollover	
DPID \$79 Byte 4 bit 5	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Side Impact Event	No	
DPID \$79 Byte 4 bit 4	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Rollover Event	No	
DPID \$79 Byte 4 bits 3-0	\$00	Rollover Sensor Status	Last message received contained errors	
DPID \$7A Byte 1 bit 7	\$80	Automatic Passenger SIR Suppression System Validity Status / Passenger SIR Suppression Switch Circuit Validity Status	Invalid	
DPID \$7A Byte 1 bit 1	\$80	Automatic Passenger SIR Suppression System Status / Passenger SIR Suppression Switch Circuit Status	Air Bag Suppressed	
DPID \$7A Byte 2	\$00	Rollover Sensor - Time Between Successive Side Deploys	0	msec
DPID \$7A Byte 3	\$00	Rollover Sensor - Time From Rollover Enable to Deploy	0	msec
DPID \$7B Byte 1	\$0A	Driver 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	20	msec
DPID \$7B Byte 2	\$0D	Driver 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	26	msec

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$7B Byte 3	\$0A	Passenger 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	20	msec
DPID \$7B Byte 4	\$0D	Passenger 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	26	msec
DPID \$7B Byte 5	\$00	Driver Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$7B Byte 6	\$00	Passenger Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$7B Byte 7	\$00	Time Between Events	0	seconds

Ignition Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$2F Bytes 3-4	\$089B	Ignition Cycles at Investigation	2203	cycles

Vehicle Status Data (Pre-Crash)

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID Pack \$31 Byte 1	\$00	Accelerator Pedal Position (-1 sec)	0	% full throttle
DPID Pack \$31 Byte 2	\$25	Accelerator Pedal Position (-2 sec)	15	% full throttle
DPID Pack \$31 Byte 3	\$06	Accelerator Pedal Position (-3 sec)	2	% full throttle
DPID Pack \$31 Byte 4	\$00	Accelerator Pedal Position (-4 sec)	0	% full throttle
DPID Pack \$31 Byte 5	\$00	Accelerator Pedal Position (-5 sec)	0	% full throttle
DPID \$31 Byte 6 bit 7	\$00	Accelerator Pedal Position Validity Status	Valid	
DPID \$32 Byte 1 bit 7	\$18	Brake Switch State (-1 sec)	OFF	
DPID \$32 Byte 1 bit 6	\$18	Brake Switch State (-2 sec)	OFF	
DPID \$32 Byte 1 bit 5	\$18	Brake Switch State (-3 sec)	OFF	
DPID \$32 Byte 1 bit 4	\$18	Brake Switch State (-4 sec)	ON	
DPID \$32 Byte 1 bit 3	\$18	Brake Switch State (-5 sec)	ON	
DPID \$32 Byte 2 bit 7	\$00	Brake Switch State Validity Status	Valid	
DPID \$32 Byte 3 bit 7	\$00	Cruise Control Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 6	\$00	Cruise Control Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 5	\$00	Cruise Control Resume Switch Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 4	\$00	Cruise Control Resume Switch Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 3	\$00	Cruise Control Set Switch Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 2	\$00	Cruise Control Set Switch Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 1	\$00	Reduces Engine Power Mode (-1sec)	OFF	
DPID \$32 Byte 3 bit 0	\$00	Reduces Engine Power Mode (-2sec)	OFF	
DPID \$32 Byte 4 bit 7	\$00	Cruise Control Active Validity Status If Equipped	Valid	
DPID \$33 Byte 1	\$28	Throttle Position (-1 sec)	16	% full throttle
DPID \$33 Byte 2	\$66	Throttle Position (-2 sec)	40	% full throttle
DPID \$33 Byte 3	\$29	Throttle Position (-3 sec)	16	% full throttle
DPID \$33 Byte 4	\$20	Throttle Position (-4 sec)	13	% full throttle
DPID \$33 Byte 5	\$20	Throttle Position (-5 sec)	13	% full throttle
DPID \$33 Byte 6 bit 7	\$00	Throttle Position Validity Status	Valid	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$34 Byte 1	\$1F	Engine Speed (-1 sec)	1984	RPM
DPID \$34 Byte 2	\$24	Engine Speed (-2 sec)	2304	RPM
DPID \$34 Byte 3	\$1D	Engine Speed (-3 sec)	1856	RPM
DPID \$34 Byte 4	\$1C	Engine Speed (-4 sec)	1792	RPM
DPID \$34 Byte 5	\$1D	Engine Speed (-5 sec)	1856	RPM
DPID \$34 Byte 6 bit 7	\$00	Engine Speed Validity Status	Valid	
DPID \$35 Byte 1	\$5D	Vehicle Speed (-1 sec)	58	MPH
DPID \$35 Byte 2	\$5D	Vehicle Speed (-2 sec)	58	MPH
DPID \$35 Byte 3	\$5E	Vehicle Speed (-3 sec)	59	MPH
DPID \$35 Byte 4	\$5F	Vehicle Speed (-4 sec)	59	MPH
DPID \$35 Byte 5	\$63	Vehicle Speed (-5 sec)	62	MPH
DPID \$35 Byte 6 bit 7	\$00	Vehicle Speed Validity Status	Valid	
DPID \$36 Byte 1	\$FF	Steering Wheel Angle (-1 sec) If Equipped	-16	degrees
DPID \$36 Byte 2	\$FF	Steering Wheel Angle (-2 sec) If Equipped	-16	degrees
DPID \$36 Byte 3	\$FF	Steering Wheel Angle (-3 sec) If Equipped	-16	degrees
DPID \$36 Byte 4	\$FF	Steering Wheel Angle (-4 sec) If Equipped	-16	degrees
DPID \$36 Byte 5	\$FF	Steering Wheel Angle (-5 sec) If Equipped	-16	degrees
DPID \$36 Byte 6 bit 7	\$00	Steering Wheel Angle Validity Status If Equipped	Valid	
DPID \$37 Byte 1 bit 7	\$00	Antilock Brake System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 1 bit 6	\$00	Antilock Brake System Active (-2 sec) If Equipped	No	
DPID \$37 Byte 1 bit 5	\$00	Antilock Brake System Active (-3 sec) If Equipped	No	
DPID \$37 Byte 1 bit 4	\$00	Antilock Brake System Active (-4 sec) If Equipped	No	
DPID \$37 Byte 1 bit 3	\$00	Antilock Brake System Active (-5 sec) If Equipped	No	
DPID \$37 Byte 2 bit 7	\$00	Traction Control System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 7	\$00	Vehicle Dynamics Control Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 6	\$00	Vehicle Dynamics Control Active (-2 sec) If Equipped	No	
DPID \$37 Byte 3 bit 5	\$00	Vehicle Dynamics Control Active (-3 sec) If Equipped	No	
DPID \$37 Byte 3 bit 4	\$00	Vehicle Dynamics Control Active (-4 sec) If Equipped	No	
DPID \$37 Byte 3 bit 3	\$00	Vehicle Dynamics Control Active (-5 sec) If Equipped	No	
DPID \$37 Byte 4 bits 3-0	\$04	Transmission Range (-1 sec) If Equipped	Fourth Gear	
DPID \$37 Byte 5 bits 3-0	\$0B	Transmission Selector Position (-1 sec) If Equipped	Drive	
DPID \$37 Byte 6 bit 7	\$00	Service Engine Soon (Non-Emission Related) Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 6	\$00	Service Vehicle Soon Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 3	\$00	Brake System Warning Lamp If Equipped	OFF	
DPID \$37 Byte 6 bit 1	\$00	Low Tire Pressure Warning Lamp If Equipped	OFF	
DPID \$37 Byte 7 bit 7	\$E2	Antilock Brake System Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 6	\$E2	Traction Control System Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 5	\$E2	Vehicle Dynamics Control Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 4	\$E2	Transmission Range Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 3	\$E2	Transmission Selector Position Validity Status If Equipped	Valid	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$37 Byte 7 bit 2	\$E2	Service Engine Soon (Non-Emission Related) / Service Vehicle Soon Lamp Validity Status	Valid	
DPID \$37 Byte 7 bit 1	\$E2	Low Tire Pressure Warning Lamp Validity Status If Equipped	Valid	
DPID \$38 Byte 1	\$5A	Outside Air Temperature (-1 sec) If Equipped	41	
DPID \$38 Byte 2 bit 7	\$00	Outside Air Temperature Validity Status (-1 sec) If Equipped	Valid	
DPID \$38 Byte 5 bits 7-6	\$03	Left Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 5-4	\$03	Right Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 3-2	\$03	Rear Door(s) Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 1-0	\$03	Left Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 6 bits 7-6	\$C0	Right Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 7 bit 7	\$00	Left Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 6	\$00	Right Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 5	\$00	Rear Door(s) Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 4	\$00	Left Rear Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 3	\$00	Right Rear Door Validity Status If Equipped	Valid	
DPID \$39 Byte 1	\$00	Lateral Acceleration (-1 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 2	\$00	Lateral Acceleration (-2 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 3	\$00	Lateral Acceleration (-3 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 4	\$00	Lateral Acceleration (-4 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 5	\$00	Lateral Acceleration (-5 sec) If Equipped	0	feet/sec ²
DPID \$39 Byte 6 bit 7	\$80	Lateral Acceleration Validity Status If Equipped	Invalid	
DPID \$3A Byte 1	\$00	Yaw Rate (-1 sec) If Equipped	0	
DPID \$3A Byte 2	\$00	Yaw Rate (-2 sec) If Equipped	0	
DPID \$3A Byte 3	\$00	Yaw Rate (-3 sec) If Equipped	0	
DPID \$3A Byte 4	\$00	Yaw Rate (-4 sec) If Equipped	0	
DPID \$3A Byte 5	\$00	Yaw Rate (-5 sec) If Equipped	0	
DPID \$3A Byte 6 bit 7	\$80	Yaw Rate Validity Status If Equipped	Invalid	

VIN Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$3D Byte 1	\$31	Vehicle Identification Number (VIN) Digit 3	1	
DPID \$3D Byte 2	\$5A	Vehicle Identification Number (VIN) Digit 4	Z	
DPID \$3D Byte 3	\$54	Vehicle Identification Number (VIN) Digit 5	T	
DPID \$3D Byte 4	\$35	Vehicle Identification Number (VIN) Digit 6	5	
DPID \$3D Byte 5	\$31	Vehicle Identification Number (VIN) Digit 7	1	
DPID \$3D Byte 6	\$46	Vehicle Identification Number (VIN) Digit 8	F	
DPID \$3E Byte 1	\$36	Vehicle Identification Number (VIN) Digit 10	6	
DPID \$3E Byte 2 bits 7-4	\$18	Vehicle Identification Number (VIN) Digit 12	1	
DPID \$3E Byte 2 bits 3-0	\$18	Vehicle Identification Number (VIN) Digit 13	8	
DPID \$3E Byte 3 bits 7-4	\$68	Vehicle Identification Number (VIN) Digit 14	6	
DPID \$3E Byte 3 bits 3-0	\$68	Vehicle Identification Number (VIN) Digit 15	8	
DPID \$3E Byte 4 bits 7-4	\$31	Vehicle Identification Number (VIN) Digit 16	3	
DPID \$3E Byte 4 bits 3-0	\$31	Vehicle Identification Number (VIN) Digit 17	1	

Multiple Event Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$3F Byte 1 bit 7	\$00	An Event(s) Preceded the Recorded Event(s)	No	
DPID \$3F Byte 1 bit 6	\$00	An Event(s) was in Between the Recorded Event(s)	No	
DPID \$3F Byte 1 bit 5	\$00	An Event(s) Followed the Recorded Event(s)	No	
DPID \$3F Byte 1 bit 4	\$00	The Event(s) Not Recorded was a Deployment Event(s)	No	
DPID \$3F Byte 1 bit 3	\$00	The Event(s) Not Recorded was a Non-Deployment Event(s)	No	
DPID \$3F Byte 1 bits 2-0	\$00	Associated Events Not Recorded	0	

Power Mode Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$3F Byte 3 bits 7-6	\$90	Vehicle Power Mode Status If Equipped	Run	
DPID \$3F Byte 3 bit 5	\$90	Remote Start Status If Equipped	Inactive	
DPID \$3F Byte 3 bit 4	\$90	Run/Crank Ignition Switch Logic Level If Equipped	Active	

Deployment Event Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$67 Byte 1 bit 7	\$A0	Crash Record Locked	Yes	
DPID \$67 Byte 1 bit 5	\$A0	Vehicle Event Data (Pre-Crash) Associated With This Event	Yes	
DPID \$67 Byte 2	\$A5	Event Recording Complete	Yes	
DPID \$68 Byte 1 bit 7	\$D0	Driver 1st Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 6	\$D0	Driver 2nd Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 5	\$D0	Driver Side Deployment Loop Commanded	No	
DPID \$68 Byte 1 bit 4	\$D0	Driver Pretensioner Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 3	\$D0	Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 1 bit 2	\$D0	Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 1 bit 1	\$D0	Driver Knee Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 7	\$D0	Passenger 1st Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 2 bit 6	\$D0	Passenger 2nd Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 2 bit 5	\$D0	Passenger Side Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 4	\$D0	Passenger Pretensioner Deployment Loop Commanded	Yes	
DPID \$68 Byte 2 bit 3	\$D0	Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 2 bit 2	\$D0	Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 2 bit 1	\$D0	Passenger Knee Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 7	\$00	Second Row Left Side Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 6	\$00	Second Row Left Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 5	\$00	Third Row Left Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 3 bit 3	\$00	Second Row Right Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 4	\$00	Second Row Right Side Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 2	\$00	Third Row Right Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 3 bit 1	\$00	Center Rear Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 4 bit 7	\$00	Driver 2nd Stage Deployment Loop Commanded for Disposal	No	
DPID \$68 Byte 4 bit 6	\$00	Passenger 2nd Stage Deployment Loop for Disposal Commanded	No	
DPID \$69 Byte 1 bit 7	\$00	SIR Warning Lamp Status	OFF	
DPID \$69 Bytes 2-3	FFFF0	SIR Warning Lamp ON/OFF Time Continuously	655200	seconds
DPID \$69 Bytes 4-5	0898	Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	2200	cycles
DPID \$6A Byte 1	\$FE	Ignition Cycles Since DTCs Were Last Cleared	254	cycles
DPID \$6A Bytes 2-3	0899	Ignition Cycles at Event	2201	cycles
DPID \$6B Bytes 1-2	\$0000	DTC number for fault #1	N/A	
DPID \$6B Byte 3	\$00	DTC fault type for fault #1	\$00	
DPID \$6B Bytes 4-5	\$0000	DTC number for fault #2	N/A	
DPID \$6B Byte 6	\$00	DTC fault type for fault #2	\$00	
DPID \$6C Bytes 1-2	\$0000	DTC number for fault #3	N/A	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$6C Byte 3	\$00	DTC fault type for fault #3	\$00	
DPID \$6C Bytes 4-5	\$0000	DTC number for fault #4	N/A	
DPID \$6C Byte 6	\$00	DTC fault type for fault #4	\$00	
DPID \$6D Bytes 1-2	\$0000	DTC number for fault #5	N/A	
DPID \$6D Byte 3	\$00	DTC fault type for fault #5	\$00	
DPID \$6D Bytes 4-5	\$0000	DTC number for fault #6	N/A	
DPID \$6D Byte 6	\$00	DTC fault type for fault #6	\$00	
DPID \$6E Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (10 msec)	0.00	MPH
DPID \$6E Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (10 msec)	0.00	MPH
DPID \$6E Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (20 msec)	0.00	MPH
DPID \$6E Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (20 msec)	0.00	MPH
DPID \$6E Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (30 msec)	0.00	MPH
DPID \$6E Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (30 msec)	0.00	MPH
DPID \$6F Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (40 msec)	0.00	MPH
DPID \$6F Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (40 msec)	0.00	MPH
DPID \$6F Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (50 msec)	0.00	MPH
DPID \$6F Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (50 msec)	0.00	MPH
DPID \$6F Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (60 msec)	0.00	MPH
DPID \$6F Byte 6	\$FF	SDM Recorded Vehicle Velocity Change for Axis #2 (60 msec)	-0.68	MPH
DPID \$70 Byte 1	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (70 msec)	0.68	MPH
DPID \$70 Byte 2	\$FB	SDM Recorded Vehicle Velocity Change for Axis #2 (70 msec)	-3.39	MPH
DPID \$70 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (80 msec)	0.00	MPH
DPID \$70 Byte 4	\$F5	SDM Recorded Vehicle Velocity Change for Axis #2 (80 msec)	-7.46	MPH
DPID \$70 Byte 5	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (90 msec)	1.36	MPH
DPID \$70 Byte 6	\$EF	SDM Recorded Vehicle Velocity Change for Axis #2 (90 msec)	-11.52	MPH
DPID \$71 Byte 1	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (100 msec)	2.03	MPH
DPID \$71 Byte 2	\$ED	SDM Recorded Vehicle Velocity Change for Axis #2 (100 msec)	-12.88	MPH
DPID \$71 Byte 3	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (110 msec)	2.03	MPH
DPID \$71 Byte 4	\$EB	SDM Recorded Vehicle Velocity Change for Axis #2 (110 msec)	-14.23	MPH
DPID \$71 Byte 5	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (120 msec)	2.03	MPH
DPID \$71 Byte 6	\$EB	SDM Recorded Vehicle Velocity Change for Axis #2 (120 msec)	-14.23	MPH
DPID \$72 Byte 1	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (130 msec)	2.03	MPH
DPID \$72 Byte 2	\$EB	SDM Recorded Vehicle Velocity Change for Axis #2 (130 msec)	-14.23	MPH
DPID \$72 Byte 3	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (140 msec)	2.03	MPH
DPID \$72 Byte 4	\$EA	SDM Recorded Vehicle Velocity Change for Axis #2 (140 msec)	-14.91	MPH
DPID \$72 Byte 5	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (150 msec)	1.36	MPH
DPID \$72 Byte 6	\$EA	SDM Recorded Vehicle Velocity Change for Axis #2 (150 msec)	-14.91	MPH
DPID \$73 Byte 1	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (160 msec)	2.03	MPH
DPID \$73 Byte 2	\$EA	SDM Recorded Vehicle Velocity Change for Axis #2 (160 msec)	-14.91	MPH
DPID \$73 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (170 msec)	0.00	MPH

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$73 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (170 msec)	0.00	MPH
DPID \$73 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (180 msec)	0.00	MPH
DPID \$73 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (180 msec)	0.00	MPH
DPID \$74 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (190 msec)	0.00	MPH
DPID \$74 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (190 msec)	0.00	MPH
DPID \$74 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (200 msec)	0.00	MPH
DPID \$74 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (200 msec)	0.00	MPH
DPID \$74 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (210 msec)	0.00	MPH
DPID \$74 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (210 msec)	0.00	MPH
DPID \$75 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (220 msec)	0.00	MPH
DPID \$75 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (220 msec)	0.00	MPH
DPID \$75 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (230 msec)	0.00	MPH
DPID \$75 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (230 msec)	0.00	MPH
DPID \$75 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (240 msec)	0.00	MPH
DPID \$75 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (240 msec)	0.00	MPH
DPID \$76 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (250 msec)	0.00	MPH
DPID \$76 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (250 msec)	0.00	MPH
DPID \$76 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (260 msec)	0.00	MPH
DPID \$76 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (260 msec)	0.00	MPH
DPID \$76 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (270 msec)	0.00	MPH
DPID \$76 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (270 msec)	0.00	MPH
DPID \$77 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (280 msec)	0.00	MPH
DPID \$77 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (280 msec)	0.00	MPH
DPID \$77 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (290 msec)	0.00	MPH
DPID \$77 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (290 msec)	0.00	MPH
DPID \$77 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (300 msec)	0.00	MPH
DPID \$77 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (300 msec)	0.00	MPH
DPID \$78 Byte 1 bit 7	\$F0	Driver Belt Switch Circuit Status	BUCKLED	
DPID \$78 Byte 1 bit 6	\$F0	Driver Belt Switch Circuit Status Monitored	Yes	
DPID \$78 Byte 1 bit 5	\$F0	Passenger Belt Switch Circuit Status	BUCKLED	
DPID \$78 Byte 1 bit 4	\$F0	Passenger Belt Switch Circuit Status Monitored	Yes	
DPID \$78 Byte 1 bit 3	\$F0	Front Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 1 bit 2	\$F0	Front Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 7	\$00	Second Row Left Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 6	\$00	Second Row Left Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 5	\$00	Second Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 4	\$00	Second Row Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 3	\$00	Second Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 2	\$00	Second Row Right Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 7	\$00	Third Row Left Belt Switch Circuit Status	UNBUCKLED	

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$78 Byte 3 bit 6	\$00	Third Row Left Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 5	\$00	Third Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 3 bit 4	\$00	Third Row Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 3	\$00	Third Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 3 bit 2	\$00	Third Row Right Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 4 bit 7	\$00	Driver Seat Position Status	Rearward	
DPID \$78 Byte 4 bit 6	\$00	Driver Seat Position Status Monitored	No	
DPID \$78 Byte 4 bit 5	\$00	Passenger Seat Position Status	Rearward	
DPID \$78 Byte 4 bit 4	\$00	Passenger Seat Position Status Monitored	No	
DPID \$79 Byte 1 bit 7	\$80	Automatic Passenger SIR Suppression System Validity Status at AE / Passenger SIR Suppression Switch Circuit Status Validity Status at AE	Air Bag Suppressed	
DPID \$79 Byte 1 bit 0	\$80	Automatic Passenger SIR Suppression System Status at AE / Passenger SIR Suppression Switch Circuit Status at AE	Invalid	
DPID \$7A Byte 1 bit 7	\$80	Automatic Passenger SIR Suppression System Validity Status at First Deployment Command / Passenger SIR Suppression Switch Circuit Status Validity Status at First Deployment Command	Invalid	
DPID \$7A Byte 1 bit 1	\$80	Automatic Passenger SIR Suppression System Status at First Deployment Command / Passenger SIR Suppression Switch Circuit Status at First Deployment Command	Air Bag Suppressed	
DPID \$79 Bytes 2-3	\$0000	SDM Synchronization Counter	0	
DPID \$79 Byte 4 bits 7-6	\$00	Rollover Sensor Message Status	No rollover	
DPID \$79 Byte 4 bit 5	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Side Impact Event	No	
DPID \$79 Byte 4 bit 4	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Rollover Event	No	
DPID \$79 Byte 4 bits 3-0	\$00	Rollover Sensor Status	Last message received contained errors	
DPID \$7A Byte 1 bit 7	\$80	Automatic Passenger SIR Suppression System Validity Status / Passenger SIR Suppression Switch Circuit Validity Status	Invalid	
DPID \$7A Byte 1 bit 1	\$80	Automatic Passenger SIR Suppression System Status / Passenger SIR Suppression Switch Circuit Status	Air Bag Suppressed	
DPID \$7A Byte 2	\$00	Rollover Sensor - Time Between Successive Side Deploys	0	msec
DPID \$7A Byte 3	\$00	Rollover Sensor - Time From Rollover Enable to Deploy	0	msec
DPID \$7B Byte 1	\$0A	Driver 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	20	msec
DPID \$7B Byte 2	\$0D	Driver 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	26	msec

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$7B Byte 3	\$0A	Passenger 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	20	msec
DPID \$7B Byte 4	\$0D	Passenger 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	26	msec
DPID \$7B Byte 5	\$00	Driver Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$7B Byte 6	\$00	Passenger Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$7B Byte 7	\$00	Time Between Events	0	seconds

1

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Northeast Region Enhanced Dealership Empowerment Process

(Service Manager Template – revised 10/01/2005)

1. Please complete this template by either typing or legibly writing in all required information.
2. Please fax the completed template to 1-866-430-2718, or attach this document to an e-mail and e-mail it to AVM.TEAM@gmexpert.com
 - NOTE: It is NOT necessary to fax in all 12 pages of the template, only those that apply
3. Place the template in your VIN history file for future reference

Questions pertaining to the status of the processing can be directed to the AVM Team in Chatham @ 1-800-231-1841 prompt 3, prompt 2

AVM's Name & Phone	FRANK ANBELICA (800-356-5004 x 8480)
Service Manager's Name & Phone	MARK COHEN 661-661-7000
Dealership Name & BAC	ARNOLD BUICK-PONTIAC-SAAB
Customer Name (Mr., Ms., Mrs., Last, First, MI)	[REDACTED]
Customer Complete Mailing Address	[REDACTED] MASS PK NY [REDACTED]
Daytime phone number	[REDACTED]
Evening phone number	[REDACTED]
FULL VIN	1G2ZG548554 [REDACTED]
Current Mileage	36112
Short explanation as to why the goodwill tool was offered to the customer (Specific information required)	Customer has had several complaints about steering. We replaced steering motor back in September 2006 and is "overly" concerned about recurring failure. Customer is now "satisfied" with component letter.
If subsequent owner, indicate date & mileage at time of purchase	

ARNOLD



PONTIAC



SAAB

11/29/06

[REDACTED]
Massapequa Park NY [REDACTED]
(Re: Component Coverage)

As per our phone conversation regarding you 2006 Pontiac G-6 (VIN # 1G2ZG554 [REDACTED]) you expressed dissatisfaction due to a defective steering assist motor that needed replacement at 32165 miles. Our main objective here at Arnold Buick -Pontiac-Saab along with General Motors is the continuing satisfaction of our customers concerns. To show how confident we are in our products we are pleased to inform you that we will warranty the power steering assist motor (part # 15775370) and labor for an additional 3 years and or up to 72000 miles whichever comes first.

If you have any questions please do not hesitate to contact me.

Respectfully,

A handwritten signature in black ink, appearing to read "Mark Cohen".

Mark Cohen
Service Manager

**Please Keep A Copy of This Component Coverage Letter With
The Vehicle.**

Arnold Buick-Pontiac-Saab

535 Montauk Highway West Babylon New York 11704-8398
Phone 631-661-7000 Fax 631-661-7005

1

Northeast Region Enhanced Dealership Empowerment Process

(Service Manager Template – revised 10/01/2005)

1. Please complete this template by either typing or legibly writing in all required information.
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AVM's Name & Phone	FRANK ANBELICA (800-356-5004 x 8480)
Service Manager's Name & Phone	MARK COHEN 661-661-7000
Dealership Name & BAC	ARNOLD BUICK-PONTIAC-SAAB
Customer Name (Mr., Ms., Mrs., Last, First, MI)	[REDACTED]
Customer Complete Mailing Address	[REDACTED] MASS PVNY [REDACTED]
Daytime phone number	[REDACTED]
Evening phone number	[REDACTED]
FULL VIN	1G2ZG548554 [REDACTED]
Current Mileage	36112
Short explanation as to why the goodwill tool was offered to the customer (Specific information required)	Customer has had several complaints about steering. We replaced steering motor. Motor back in September 2006 and is "overly" concerned about recurring failure. Customer is now "satisfied" with component letter.
If subsequent owner, indicate date & mileage at time of purchase	

ARNOLD

**BUICK****PONTIAC****SAAB**

11/29/06

[REDACTED]
Massapequa Park NY [REDACTED]
(Re: Component Coverage)

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If you have any questions please do not hesitate to contact me.

Respectfully,

Mark Cohen
Service Manager

**Please Keep A Copy of This Component Coverage Letter With
The Vehicle.**

Arnold Buick-Pontiac-Saab
535 Montauk Highway West Babylon New York 11704-8398
Phone 631-661-7000 Fax 631-661-7005

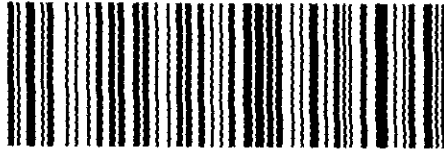


KAHN & ASSOCIATES, L.L.C.

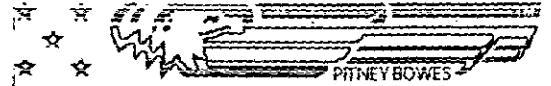
ATTORNEYS AT LAW

4030 Wake Forest Road • Suite 300 • Raleigh NC 27609

CERTIFIED MAIL™



7005 3110 0003 4811 2633



1970 U.S. POSTAGE P83591109
7543 \$04.640 NOV 22 2006
4976 MAILED FROM ZIP CODE 27601

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

NOV 27 2006

Chevrolet Motor Division
Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170

FLORIDA OFFICE – NORTH
2815 Remington Green Cir., Suites 200
Tallahassee, FL 32308

FLORIDA OFFICE – SOUTH
13876 Southwest 56th St., Suite 476
Miami, FL 33175

MASSACHUSETTS OFFICE
841 Main St.
Tewksbury, MA 01876

MICHIGAN OFFICE
22260 Haggerty Rd., Suite 250
Northville, MI 48167

NORTH CAROLINA OFFICE
4030 Wake Forest Rd., Suite 300
Raleigh, NC 27609



KAHN & ASSOCIATES

L.L.C.

1-888-LEMONS-1
(1-888-536-6671)
Fax 1-888-868-6671

www.kahnandassociates.com

CORPORATE HEADQUARTERS

55 Public Square, Suite 650
Cleveland, OH 44113
P (216) 621-6101
F (216) 621-6006

PLEASE REMIT ALL CORRESPONDENCE TO CORPORATE HEADQUARTERS

NEW JERSEY OFFICE
J.D. Narula, Esq.*
2001 Route 46
Waterview Plaza, Suite 310
Parsippany, NJ 07054
*Licensed in New Jersey

PENNSYLVANIA OFFICE – WEST
1751 Lincoln Hwy.
North Versailles, PA 15137

PENNSYLVANIA OFFICE – EAST
1112 McDade Blvd.
Woodlyn, PA 19094

TENNESSEE OFFICE
102 Woodmont Blvd., Suite 200
Nashville, TN 37205

VIRGINIA OFFICE
700 East Main St., Suite 1600
Richmond, VA 23219

November 20, 2006

Chevrolet Motor Division
Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170

Re: Vehicle: 2005 Chevrolet Malibu
Date of Purch/Lease: March, 2005
VIN: 1G12S52F45F [REDACTED]

Dear Sir/Madam:

This office has been retained by [REDACTED] Midland, TX [REDACTED] regarding the above-referenced vehicle. Please be advised that this is your final opportunity to repair the above-referenced vehicle under the North Carolina Lemon Law. As of today, my clients' vehicle has been in for service for at least 20 business days or parts of days and/or for at least 4 repairs to the same defect(s) or condition(s).

The vehicle's primary problems include, but are not limited to, the following:

1. Electrical System;
2. Alignment; and
3. Steering.

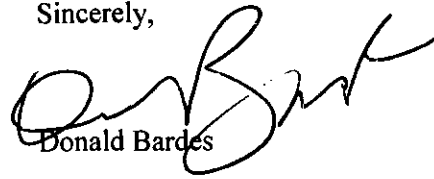
You **MUST** contact this office immediately as you have **fifteen (15) days** from the day you receive this letter in order to complete the repairs. If we do not hear from you, we will assume you do not intend to exercise your right to make a final repair of this vehicle. At that time, please also give us the name of a contact person with whom we can schedule a convenient date to drop off the vehicle.

If you would rather waive your final opportunity to repair and discuss a possible resolution of this matter, please fax us immediately in writing of your intent to do so.

[Faint, illegible text, likely a stamp or footer]

DO NOT CONTACT OUR CLIENT UNDER ANY CIRCUMSTANCES AND DIRECT ALL INQUIRIES TO ONE OF OUR LAW OFFICES. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Donald Bardes". The signature is fluid and cursive, with the first name "Donald" written in a smaller, more compact script and the last name "Bardes" written in a larger, more prominent cursive style. The signature is positioned above the printed name "Donald Bardes".

Donald Bardes

DB/tr

North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530



CHECK No. [REDACTED]

50-937
213

DATE
03/01/07

*****8,500 DOLLARS

****00 CENTS

AMOUNT
*****8,500.00

KAHN & ASSOCIATES, LLC ANTHONY
 & JENNIFER WINDHAM
 3100 CALDERA BLVD APT 1817
 MIDLAND TX 79705-2537

North American Operations
 General Motors Corporation
 Disbursement Account

Kihel Ch...
 SIGNATURE

PAY
TO THE
ORDER
OF

The Chase Manhattan Bank, N.A.
 Syracuse, New York

AUDIT



North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

VENDOR
DUNS NO. BB 000000120

1

CHECK NO. [REDACTED]

VENDOR NAME KAHN & ASSOCIATES, LLC ANTHONY

PAYMENT
DATE 03/01/07

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
161ZS52F45F [REDACTED]	02/28/07 71-445989B13	VM 1-827C9C 1-827C9C	00.0000	8,500.00	.00	8,500.00
TOTAL				8,500.00	.00	8,500.00

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782

W3

GMAC

To: Monica
Company : 023907321296
Fax Number : 9,18662332952
Phone Number :

From : Merilyn Unger

Phone Number 1-800-200-4622

Time Sent : Saturday, Jan 13, 2007 11:59AM

Pages : 2

Description :

Copy of title for [REDACTED]

ATTN #71-445989513

The information contained in this facsimile message is privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone at the above number.

Thank you.....GMAC.

STATE OF NORTH CAROLINA

NVR 191 (Rev 11 01)

CERTIFICATE OF TITLE

VEHICLE IDENTIFICATION NUMBER
1G1ZS52F45F [REDACTED]
TITLE NUMBER
[REDACTED]

YEAR MODEL
2005

MAKE
CHEV
TITLE ISSUE DATE
04/05/2005

BODY STYLE
4S
PREVIOUS TITLE NUMBER



GMAC
PO BOX 8132
COCKEYSVILLE MD 21030-8132

MAIL TO

ODOMETER READING
000008
ODOMETER STATUS
TITLE BRANDS

OWNER(S) NAME AND ADDRESS

[REDACTED]

TARAWA TERRACE NC [REDACTED]



The Commissioner of Motor Vehicles of the State of North Carolina hereby certifies that an application for a certificate of title for the herein described vehicle has been filed pursuant to the General Statutes of North Carolina and based on that application, the Division of Motor Vehicles is satisfied that the applicant is the lawful owner. Official records of the Division of Motor Vehicles reflect vehicle is subject to the liens, if any, herein enumerated at the date of issuance of this certificate.

As WITNESS, his hand and seal of this Division of the day and year appearing in this certificate as the title issue date

Ray Jatum
COMMISSIONER OF MOTOR VEHICLES

FIRST LIENHOLDER: DATE OF LIEN 03/12/2005
GMAC
PO BOX 8132
COCKEYSVILLE MD 21030-8132

LIEN RELEASED BY:
SIGNATURE _____
TITLE _____ DATE _____

SECOND LIENHOLDER DATE OF LIEN

LIEN RELEASED BY
SIGNATURE _____
TITLE _____ DATE _____

THIRD LIENHOLDER DATE OF LIEN

LIEN RELEASED BY
SIGNATURE _____
TITLE _____ DATE _____

FOURTH LIENHOLDER DATE OF LIEN

LIEN RELEASED BY
SIGNATURE _____
TITLE _____ DATE _____

ADDITIONAL LIENS

78601548

688 TIC6880



KAHN & ASSOCIATES, L.L.C.

ATTORNEYS AT LAW

4030 Wake Forest Road • Suite 300 • Raleigh NC 07054



FP US POSTAGE
\$ 00.39

Mailed From 44113

02/08/2007

031A 0002303019

FEB 12 2007

Ms. Monica Baeza
General Motors Business Resource Center
1919 Concept Drive
Warren, MI 48091-6013

480916013 0037



FLORIDA OFFICE – NORTH
2815 Remington Green Cir., Suite 200
Tallahassee, FL 32308

FLORIDA OFFICE – CENTRAL
8270 Woodland Center Blvd.
Tampa, FL 33614

FLORIDA OFFICE – SOUTH
15876 Southwest 56th St., Suite 476
Miami, FL 33175

MASSACHUSETTS OFFICE
25 Burlington Mall Rd., Suite 300
Burlington, MA 01803

MICHIGAN OFFICE
22260 Haggerty Rd., Suite 250
Northville, MI 48167

NORTH CAROLINA OFFICE
4030 Wake Forest Rd., Suite 300
Raleigh, NC 27609



KAHN & ASSOCIATES

L.L.C.

1-888-LEMONS-1

(1-888-536-6671)

Fax 1-888-868-6671

www.kahnandassociates.com

CORPORATE HEADQUARTERS

55 Public Square, Suite 650

Cleveland, OH 44113

P (216) 621-6101

F (216) 621-6006

PLEASE REMIT ALL CORRESPONDENCE TO CORPORATE HEADQUARTERS

NEW JERSEY OFFICE

J.D. Narula, Esq.*

2001 Route 46

Waterview Plaza, Suite 310

Parsippany, NJ 07054

*Licensed in New Jersey

PENNSYLVANIA OFFICE – WEST

1751 Lincoln Hwy.

North Versailles, PA 15137

PENNSYLVANIA OFFICE – EAST

1060 First Ave., Suite 400

King of Prussia, PA 19406

TENNESSEE OFFICE

102 Woodmont Blvd., Suite 200

Nashville, TN 37205

VIRGINIA OFFICE

700 East Main St., Suite 1600

Richmond, VA 23219

February 7, 2007

VIA FIRST CLASS U.S. MAIL

Ms. Monica Baeza
General Motors Business Resource Center
1919 Concept Drive
Warren, MI 48091-6013

Re: Settlement Confirmation

Our Client: [REDACTED]

Vehicle: 2005 Chevrolet Malibu

VIN: 1G12S52F45F [REDACTED]

Dear Ms. Baeza:

Per our discussions, let this letter serve to confirm our settlement in the above-captioned matter, subject to my client's review of the final figures in the Release Agreement. The total settlement is comprised of the following:

1)	Reimburse Plaintiff for agreed damages (including Attorney's Fees & Costs);	\$8,500.00
2)	Pay-off lienholder in full	N/A
3)	Payment of Plaintiff's Attorney's Fees & Costs	(included in above)
	<u>Total Due Plaintiff and Kahn & Associates, L.L.C.</u>	<u>\$8,500.00</u>

We are accepting this offer subject to the express condition that this transaction will be complete within thirty (30) days of the date of this letter. Any delay beyond thirty (30) days, not due to

Plaintiff's lack of cooperation, will result in Plaintiff filing (a Complaint and/or) any necessary Motions to Enforce Settlement, including Attorney's Fees.

Please let me know immediately if I have in any way misstated our understanding. Otherwise, we will wait to hear from you with regard to the next step. Thank you for your attention to this matter.

Sincerely,

KAHN & ASSOCIATES, L.L.C.

A handwritten signature in black ink, appearing to read "Rick McNeil", written in a cursive style.

Rick McNeil

RAM/sab



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

December 13, 2006

Donald Bardes, Esq.
Kahn & Associates LLC
55 Public Sq Ste 650
Cleveland, OH 44113-1909

RE:

[REDACTED]
Service Request: 71-445989513
2005 Chevrolet Malibu
Vehicle Identification Number: 1G1ZS52F45F [REDACTED]
Customer Relationship Specialist: Monica Baeza

Dear Mr. Bardes:

We regret that your client(s) is dissatisfied with his 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 5,000.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.



GMC



www.gm.com



December 13, 2006
Page 2

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0044
V07022006

Attach.

Odometer

Client's Signature

Client's Signature

Date

Date



RELEASE OF CLAIM

We, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 5,000.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZS52F45F [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is _____ on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: _____

Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____, 20____,
by [REDACTED]

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File

LG0024
V6302006



General Motors Corporation
 Business Resource Center
 PO Box 33170
 Detroit, MI 48232-5170

VIA FAX ONLY

January 24, 2007

Donald Bardes, Esq.
 Kahn and Associates Attys at Law
 411 N Elm St
 Lumberton, NC 28358-5556

RE: [REDACTED]
 Service Request: 71-445989513
 2005 Chevrolet Malibu
 Vehicle Identification Number: 1G1ZS52F45F [REDACTED]
 Customer Relationship Specialist: Monica Baeza

Dear Mr. Bardes:

We have received your rejection of our settlement offer, dated December 13, 2006. In an attempt to settle this matter, General Motors is making a final offer of \$ 7,500.00.

We ask that you discuss General Motors Corporation's offer with your client(s) at your earliest opportunity. This offer will remain available for five (5) calendar days from the date of this letter. If your client(s) agree with the terms of this offer, please have the offer letter and release executed where indicated and faxed to the number on the fax cover sheet. If your client(s) do not agree with the terms of the offer, we will assume that this matter is unable to be resolved and will close our file.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

LG0071 V07032006

 Current Vehicle Mileage

 Client's Signature

 Client's Signature

 Date

 Date





RELEASE OF CLAIM

We, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 7,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZS52F45F [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is _____ on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: _____

Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____, 20____,
by [REDACTED]

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File

LG0024
V6302006

Revised 6/1/2006

Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Monica Baeza State: NC

Customer Name: [REDACTED] Service Request: 71-445989513 GM Legal File No.: {Number}

Vehicle ID No.: 1G1ZS52F45F [REDACTED] In Service Date: 03/12/2005 Vehicle is: {New/Used} BAC Code: {Selling Dealer}

Year, Make & Model: 2005 Chevrolet Malibu Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer}

Lien holder: GMAC Other : {Name}

VEHICLE REPAIR HISTORY

Engine/Fuel/Exhaust

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12/09/05	085347	12/1 3	12321	C/S: SES light is coming on, engine idles rough, hesitates on acceleration Cause: Scanned found P0300,P0128,V2107,B3100, ignition coil failure Integrated direct ignition system – replace Three day rental (Enterprise #81179-38308)
12/21/05	085892	9 0	12493	C/S: SES light is coming on Cause: Scanned for codes found P0420 Catalyst system low efficiency bank – replace Six day rental H- routed (Enterprise #811955)

Steering

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
08/04/06	098358	*	21908	C/S: P/S will stiffen up while driving Cause: Checked codes and found C0545, test per doc #1241508 Steering column assembly, replace

Electrical

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12/21/05	085892	*	12493	C/S: Vehicle will not crank over sometimes D/S: Could not duplicate concern
4/03/06	091195	3	15464	C/S: Starter will not engage at times, must wait 10 minutes for start up D/S: Inspected, operating as designed
4/03/06	091195	3	15464	C/S: P/S light is coming on, P/S stiffens up while driving Cause: Scanned for DTC and found C0545, C0460 Replace steering column assembly Two day rental (Enterprise #814198-4184)
8/04/06	098358	12/8	21908	C/S: Starter will not engage at times. Sounds as if the battery has low cranking amps. Cause: Inspected and tested electrical system DOC# 1847993 Block Assembly wiring harness junction
8/04/06	098358	*	21908	C/S: Cruise control is inoperative since last repair Cause: Inspected cruise control for not engaging Switch, cruise control engagement - replace

THE STATE LEMON LAW READS:

Days out of service: 20 + business days
Repairs 4 or more
Time period 24 months / 24,000 miles
Does Lemon Law state nonconformity must continue to exist? y

If applicable, safety-related repairs {# of repair attempts}
Safety-related time period {# of months} / {# of miles}

Number of repair attempts in the presumption period:
Total days out of service during the presumption period:
Total days out of service during customer's ownership:

8 1 5
 36 17
 38 34

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT}
 Date & Offer/Result: {TEXT}

Concern: {TEXT}
 Date & Offer/Result: {TEXT}

Concern: {TEXT}
 Date & Offer/Result: {TEXT}

RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) if there are any unrepaired defects, and 2) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

{TEXT}

REASON FOR REMOVAL

{TEXT}

CRM FINAL OFFER: {CASH/REP/TRADE}: **DATE:** {Date}

OFFER TO CUST: \$ {Amount} ATTORNEY FEES: \$ {Amount} OR INCLUSIVE OFFER: \$ {Amount}
--

PLAINTIFF'S FINAL DEMAND: {CASH/REP/TRADE}: **DATE:** {Date}

AMOUNT TO CUST: \$ {Amount} ATTORNEY FEES: \$ {Amount} OR INCLUSIVE OFFER: \$ {Amount}

TEAM MANAGER APPROVING: {Name}

Date: {Date}



General Motors Corporation
 Business Resource Center
 PO Box 33170
 Detroit, MI 48232-5170

VIA FAX ONLY

January 24, 2007

Donald Bardes, Esq.
 Kahn and Associates Attys at Law
 411 N Elm St
 Lumberton, NC 28358-5556

RE: [REDACTED]
 Service Request: 71-445989513
 2005 Chevrolet Malibu
 Vehicle Identification Number: 1G1ZS52F45F [REDACTED]
 Customer Relationship Specialist: Monica Baeza

Dear Mr. Bardes:

We have received your rejection of our settlement offer, dated December 13, 2006. In an attempt to settle this matter, General Motors is making a final offer of \$ 7,500.00.

We ask that you discuss General Motors Corporation's offer with your client(s) at your earliest opportunity. This offer will remain available for five (5) calendar days from the date of this letter. If your client(s) agree with the terms of this offer, please have the offer letter and release executed where indicated and faxed to the number on the fax cover sheet. If your client(s) do not agree with the terms of the offer, we will assume that this matter is unable to be resolved and will close our file.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

LG0071 V07032006

 Current Vehicle Mileage

 Client's Signature

 Client's Signature

 Date

 Date





RELEASE OF CLAIM

We, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 7,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZS52F45F [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is _____ on the date of the signing of this release.

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PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: _____

Claimant's Signature

Claimant's Signature

Address


Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____, 20____,
by 

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File

LG0024
V6302006

Revised 6/1/2006

Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Monica Baeza State: NC

Customer Name: [REDACTED] Service Request: 71-445989513 GM Legal File No.: {Number}

Vehicle ID No.: 1G1ZS52F45F [REDACTED] In Service Date: 03/12/2005 Vehicle is: {New/Used} BAC Code: {Selling Dealer}

Year, Make & Model: 2005 Chevrolet Mallbu Vehicle Purchased Used on: {n/a or mm/dd/yy} at odometer {odometer}

Lien holder: GMAC Other : {Name}

VEHICLE REPAIR HISTORY

Engine/Fuel/Exhaust

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
12/09/05	085347	12/1 3	12321	C/S: SES light is coming on, engine idles rough, hesitates on acceleration Cause: Scanned found P0300,P0128,V2107,B3100, ignition coil failure Integrated direct ignition system – replace Three day rental (Enterprise #81179-38308)
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Steering

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Electrical

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4/03/06	091195	3	15464	C/S: Starter will not engage at times, must wait 10 minutes for start up D/S: Inspected, operating as designed
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8/04/06	098358	12/8	21908	C/S: Starter will not engage at times. Sounds as if the battery has low cranking amps. Cause: Inspected and tested electrical system DOC# 1847993 Block Assembly wiring harness junction
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Days out of service: 20 + business days
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Time period 24 months / 24,000 miles
Does Lemon Law state nonconformity must continue to exist? y

If applicable, safety-related repairs {# of repair attempts}
Safety-related time period {# of months} / {# of miles}

Number of repair attempts in the presumption period:
Total days out of service during the presumption period:
Total days out of service during customer's ownership:

8 15
 36 17
 38 34

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT}
 Date & Offer/Result: {TEXT}

Concern: {TEXT}
 Date & Offer/Result: {TEXT}

Concern: {TEXT}
 Date & Offer/Result: {TEXT}

RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) if there are any unrepaired defects, and 2) are the problems alone or cumulatively a "substantial impairment" of the vehicle's use, value or safety.

{TEXT}

REASON FOR REMOVAL

{TEXT}

CRM FINAL OFFER: {CASH/REP/TRADE}: **DATE:** {Date}

OFFER TO CUST: \$ {Amount}
ATTORNEY FEES: \$ {Amount}
OR INCLUSIVE OFFER: \$ {Amount}

PLAINTIFF'S FINAL DEMAND: {CASH/REP/TRADE}: **DATE:** {Date}

AMOUNT TO CUST: \$ {Amount}
ATTORNEY FEES: \$ {Amount}
OR INCLUSIVE OFFER: \$ {Amount}

TEAM MANAGER APPROVING: {Name}

Date: {Date}

FLORIDA OFFICE - NORTH
3116 Capital Cir. NE, Suite 10
Post Office Drawer 15588
Tallahassee, FL 32317-5588

FLORIDA OFFICE - SOUTH
500 Southeast 6th St., Suite 100
Fort Lauderdale, FL 33301

MICHIGAN OFFICE
22260 Haggerty Rd., Suite 250
Hartville, MI 48167

NEW JERSEY OFFICE
J.D. Narula, Esq*
2001 Route 46, Suite 310
Parsippany, NJ 07054
**Licensed in New Jersey*



1-888-LEMONS-1
(1-888-536-6671)
Fax 1-888-868-6671
www.kahnandassociates.com

CORPORATE HEADQUARTERS
55 Public Square, Suite 650
Cleveland, OH 44113

P (216) 621-6101
F (216) 621-6006

PLEASE REMIT ALL CORRESPONDENCE TO CORPORATE HEADQUARTERS

NORTH CAROLINA OFFICE
4030 Wake Forest Rd., Suite 300
Raleigh, NC 27609

PENNSYLVANIA OFFICE - WEST
1751 Lincoln Hwy.
North Versailles, PA 15137

PENNSYLVANIA OFFICE - EAST
1112 MacDade Blvd.
Woodlyn, PA 19094

VIRGINIA OFFICE
700 East Main St., Suite 1600
Richmond, VA 23219

FACSIMILE TRANSMITTAL COVER PAGE

If there is a problem with transmission or if all pages are not received,
please call 1-888-536-6671 for retransmission.

Ms. Baeza,

Attached please find the release and registration for the above case. Please process the settlement check and over nite it to my attention to our Cleveland office.

Should you have any questions or concerns regarding this matter, please feel free to contact me.

Thank you,
Scott A. Brown
Kahn & Associates, L.L.C.
Phone: 1-888-536-6671
Fax: 1-888-868-6671
www.kahnandassociates.com

NOTICE: The information contained in this electronic mail transmission is intended by Kahn & Associates, L.L.C. for the use of the named individual or entity to which it is directed and may contain information that is privileged or otherwise confidential. It is not intended for transmission to, or receipt by, anyone other than the named addressee (or a person authorized to deliver it to the named addressee). It should not be copied or forwarded to any unauthorized persons. If you have received this electronic mail transmission in error, please delete it from your system without copying or forwarding it, and notify the sender of the error by reply e-mail or by calling Kahn & Associates, L.L.C. at 1-888-536-6671, so that our address record can be corrected.

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2815 Remington Green Cir., Suite 200
Tallahassee, FL 32308

FLORIDA OFFICE - CENTRAL
8274 Woodland Center Blvd.
Tampa, FL 33614

FLORIDA OFFICE - SOUTH
13876 Southwest 56th St., Suite 476
Miami, FL 33175

MASSACHUSETTS OFFICE
25 Burlington Mall Rd., Suite 300
Burlington, MA 01805

MICHIGAN OFFICE
22260 Haggerty Rd., Suite 250
Northville, MI 48167

NORTH CAROLINA OFFICE
4030 Wake Forest Rd., Suite 300
Raleigh, NC 27609



KAHN & ASSOCIATES

L.L.C.

1-888-LEMONS-1
(1-888-556-6671)
Fax 1-888-868-6671

www.kahnanassociates.com

CORPORATE HEADQUARTERS

55 Public Square, Suite 650
Cleveland, OH 44115
P (216) 621-6101
F (216) 621-6006

PLEASE REMIT ALL CORRESPONDENCE TO CORPORATE HEADQUARTERS

NEW JERSEY OFFICE
J.D. Narula, Esq.[®]
3001 Route 46
Waterview Plaza, Suite 310
Parsippany, NJ 07054
[®]Licensed in New Jersey

PENNSYLVANIA OFFICE - WEST
1751 Lincoln Hwy.
North Versailles, PA 15137

PENNSYLVANIA OFFICE - EAST
1060 First Ave., Suite 400
King of Prussia, PA 19406

TENNESSEE OFFICE
102 Woodmont Blvd., Suite 200
Nashville, TN 37205

VIRGINIA OFFICE
700 East Main St., Suite 1600
Richmond, VA 23219

February 26, 2007

VIA FACSIMILE ONLY

Ms. Monica Baeza
General Motors Business Resource Center
1919 Concept Drive
Warren, MI 48091-6013

Re: [REDACTED] v. General Motors Corporation
Vehicle: 2005 Chevrolet Malibu
VIN: 1G12S52F45F[REDACTED]

Dear Ms. Baeza:

Enclosed please find the original Release, which has been fully executed by my client. Upon receipt of same, please forward the settlement check to my office.

Additionally, please find enclosed a copy of the current registration for the subject vehicle.

If you have any questions, please contact me immediately. Thank you.

Sincerely,

KAHN & ASSOCIATES, L.L.C.


Rick McNeil

RAM/sab
Enclosures

RELEASE OF CLAIM

We, [REDACTED] hereinafter referred to as "Releasor(s)", on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 8,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZS52F45F [REDACTED] "Subject Vehicle", including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is 29,580 on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: 2-26-07

[REDACTED]

[REDACTED]

Claimant's Signature

Claimant's Signature

[REDACTED]

[REDACTED]

Address

Address

Midland, TX [REDACTED]

Midland, TX [REDACTED]

City, State, Zip Code

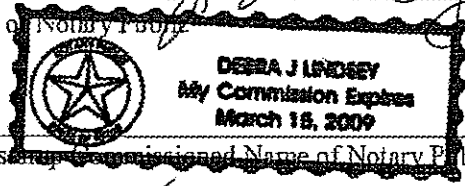
City, State, Zip Code

STATE OF Texas
COUNTY OF Midland

Sworn to (or affirmed) and subscribed before me this 21st day of February, 2007,
by [REDACTED]

Debra J. Lindsey

Signature of Notary Public



Print, type or stamp commissioned Name of Notary Public

Personally Known OR Produced identification

Type of identification _____

My commission expires: March 15, 2009

CC: File

LG0024
V6302605



Texas Department of Transportation

REGISTRATION RENEWAL RECEIPT

COUNTY: MIDLAND

TAC NAME: KATHY REEVES

PLATE NO: [REDACTED]

DATE: 12/28/2006

EFFECTIVE DATE: 01/01/2007

DOCUMENT NO: 16530338739083133

TIME: 10:03AM

EXPIRATION DATE: 12/2007

EMPLOYER ID: CNAVARE

TRANSACTION ID: 1653033877100340

OWNER NAME AND ADDRESS

[REDACTED]

MIDLAND, TX [REDACTED]

REGISTRATION CLASS: PASSENGER-LESS/EQL 5000
PLATE TYPE: PASSENGER PLT
STICKER TYPE: WS

PREVIOUS PLATE NO:

VEHICLE CLASSIFICATION: PASS

VEHICLE IDENTIFICATION NO: 1G1ZS52F45F [REDACTED]

YR/MAKE: 2005/CHEV MODEL: MAL BODY STYLE: 4D UNIT NO:

EMPTY WT: 3200 CARRYING CAPACITY: 0

GROSS WT: 3200 TONNAGE: 0.00

BODY VEHICLE IDENTIFICATION NO:

TRAVEL TRLR LENGTH: 0

INVENTORY ITEM(S)
WINDSHIELD STICKER

YR
2007

FEES ASSESSED

WINDSHIELD STICKER

58.50

REG FEE-DPS

1.00

REFLECTORIZATION FEE

0.30

CNTY ROAD BRIDGE ADD-ON FEE

10.00

AUTOMATION FEE (LARGE CNTY)

1.00

TOTAL \$ 70.80

VEHICLE RECORD NOTATIONS

RELEASE OF PERSONAL INFO RESTRICTED

ACTUAL MILEAGE

METHOD OF PAYMENT AND PAYMENT AMOUNT:

CASH \$ 71.00

TOTAL AMOUNT PAID \$ 71.00

CHANGE DUE \$ 0.20

THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES.
Current law requires an additional \$1.00 fee (already included) in counties with 50,000 or more vehicles.

PEEL FROM BACK ONLY / DESPEGAR POR DETRÁS

Peel sticker from any corner.
Despegar de cualquier esquina.



49175944

VOID

DO NOT USE / NO USE

WINDSHIELD STICKER /
CALCOMANÍA DE PARABRISAS

OR

PLATE STICKER /
CALCOMANÍA DE PLACA

**GMC****HUMMER****General Motors Business Resource Center****FAX**

To: Monica Baeza
Company:
Fax: 18662332952
Phone:

From: Patricia Spacek
Fax: 866-852-1529
Phone: 800-231-1841, ext. 21338
E-mail:

CC:

NOTES:



LEGAL
COUNSEL
STATEWIDE

KAHN & ASSOCIATES, L.L.C.
ATTORNEYS AT LAW

55 Public Square
Suite 650
Cleveland, Ohio 44113

Phone: 216.621.6101
Toll Free: 1.888.8.LAWYER
Fax: 216.621.6006
www.kahnanassociates.com

FACSIMILE TRANSMITTAL COVER PAGE

If there is a problem with transmission or if all pages are not received, please call (919) 719-2711 for retransmission.

TO: Ms. Monica Baeza

FAX #: (866) 852-1529

COMPANY: General Motors Business Resource Center

FROM: Donald Bardes

DATE: December 5, 2006

RE: [REDACTED] et al. v. General Motors Corporation

Number of pages including this cover page: 4

This message is intended only for the use of the individual or entity to which it is addressed, and may contain information that is PRIVILEGED, CONFIDENTIAL and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone, and return the original to us by mail without making a copy. Thank you.

Comments:

Following this cover sheet, please find the completed Release of Lien Information Sheet, Finance Agreement and Purchase Agreement for the above-referenced matter.

Please contact me to discuss settlement regarding this matter at your earliest convenience.

Thank you.

DB/tr



756 W. Corbett Ave.
SWANSBORO, NC 28584
(910) 326-1804

DATE 03/12/2005
 PURCHASER'S NAME [REDACTED] 3310
 CO-PURCHASER'S NAME JENNIFER LEIGH WINDHAM
 STREET ADDRESS [REDACTED]
 CITY TARAWA TERRACE NC
 RESIDENCE PHONE [REDACTED] BUSINESS PHONE [REDACTED]

NEW USED DEMO CAR TRUCK
 YEAR 2005 MAKE CHEVROLET MODEL MALIBU TYPE 4 DR SD
 COLOR BLUE TRIM [REDACTED] VEHICLE IDENTIFICATION NO. 1B12352F45F
 TITLE NO. 3189 SALESMAN BARBARA JACOBS HOWER 12/2005

ADDITIONAL MONEY OR NOTES DUE AS FOLLOWS:

NUMBER OF PAYMENTS	AMOUNT OF PAYMENT	BEGINNING DATE
72	353.41	04/27/2005

DESCRIPTION OF TRADE IN
 YEAR 1995 MAKE DODGE MODEL EON
 TYPE 4 DOOR SEDAN VEHICLE IDENTIFICATION NO. 1B3ES47C1SD
 COLOR [REDACTED] TRIM HIGHLINE TITLE NO. [REDACTED]
 TRADE-IN - LIEN INFORMATION
 LIENHOLDER [REDACTED]
 ADDRESS [REDACTED]
 PHONE NO. [REDACTED] ACCOUNT NO. [REDACTED]

TOTAL BALANCE DUE FINANCED BY

MONTHS	AMOUNT	BEGINNING
72	353.41	04/27/2005

INSURANCE INFORMATION
 AGENCY USAA PHONE NO. 18003531-811
 ADDRESS 9800 FREDERICKSBURG AVE SAN ANTONIO TX 78288
 INS. CO. [REDACTED]
 POLICY [REDACTED]

I UNDERSTAND AND AGREE THAT IF I CANCEL THIS PURCHASE CONTRACT OR REFUSE TO ACCEPT DELIVERY OF THE VEHICLE ORDERED AS PERMITTED BY LAW, I WILL AT YOUR OPTION FORFEIT AS DAMAGES THE FOLLOWING AMOUNT: \$ _____
 I ACCEPT THE ABOVE CONDITIONS.
 PURCHASER'S SIGNATURE _____

CASH PRICE OF VEHICLE	20545.00
CASH PRICE	20545.00
CUSTOMER SERVICES	299.00
TAX	586.35
REGISTRATION	46.00
1. TOTAL CASH PRICE DELIVERED	21476.35
2. CASH DOWN PAYMENT	5000.00
OPTION TO PURCHASE	N/A
DEPOSIT	N/A
CASH ON DELIVERY	5000.00
3. TRADE-IN ALLOWANCE	1000.00
LESS - BALANCE OWED	N/A
4. TOTAL DOWN PAYMENT (2 + 3)	6000.00
5. SUBTOTAL BALANCE (1 - 4)	15476.35
6. OTHER CHARGES	1305.00
SERVICE AGREEMENT	1305.00
INSURANCE	499.00
7. TOTAL BALANCE DUE (5 + 6)	17280.35

REMARKS:

Purchaser agrees that this Order includes all of the terms and conditions on both the face and the reverse side hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby. IF THIS ORDER IS CANCELED OR REFUSED BY THE PURCHASER, THE PURCHASER WILL BE RESPONSIBLE FOR THE COST OF THE VEHICLE.

Rider, and This agreement contains pages
CONSUMER RETAIL INSTALMENT SALE CONTRACT
GMAC FLEXIBLE FINANCE PLAN

Dealer Number 9764 Contact Number

Buyer (and Co-Buyer) - Name and address (include county and zip code) [Redacted] Credit (Seller Name and Address)
STEVENSON CHEVROLET
158 W. CORBETT AVE
SPARSBORO NC 28584

Buyer (and Co-Buyer) - Name and address (include county and zip code)
ARAJA TERRACE INC **OHSLON**

You, the Buyer (and Co-Buyer), agree to buy the vehicle described below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreement on the front and back of this contract. You agree to pay us, the Creditor, the Amount Financed and Finance Charge according to the payment schedule shown below. We will figure the Finance Charge on a daily basis.

New or Used	Year	Make and Model	Vehicle Identification No.	Primary Use for Which Purchased
USED	2006	CHEVROLET MALIBU	1G17552E456 [Redacted]	<input checked="" type="checkbox"/> Personal, family, or household <input type="checkbox"/> Business

Your trade-in is a: Year 2005 Make HONDA Model MOONON

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Cash Price
12.60 %	\$ 8156.17	\$ 17280.25	\$ 25445.52	\$ 21445.52

The rate of your credit is a yearly rate. The dollar amount of credit provided to you or on your behalf. The amount you will have paid after you have made all payments as scheduled. The total price of your purchase on credit including your downpayment of \$ 6000.00 is \$ 21445.52.

Your Payment Schedule Will Be:

Amount of Payment	When Payments Are Due	Over
[Redacted]	Monthly beginning 04/27/2005	Follows

Down payment is not received in full within 10 days after it is due, you will pay a late charge of \$ 50.00 of the payment that is late. The charge will not exceed 5% if you bought the vehicle primarily for personal, family, household, or agricultural use.
Prepayment: If you pay on all your debt early, you will not have to pay a penalty.
Security Interest: You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, and security interest.

ITEMIZATION OF AMOUNT FINANCED

1) Cash price (including any accessories, options, and taxes) \$ 21131.35 (1)

2) Total down payment (if negative enter 0 and see line 4H below)

3) Gross trade-in \$ 1000.00 - payoff by seller \$ N/A
 - net trade-in \$ 1000.00 - cash \$ 1000.00
 - other (describe) MANUFACTURER REBAT \$ 4000.00 \$ 6000.00 (2)

4) Unpaid balance of cash price (1 minus 2) \$ 15131.35 (3)

4) Other charges including amounts paid to others on your behalf (Seller may keep part of these amounts):

A Cost of optional credit insurance paid to the insurance company or companies	\$ N/A
B Other insurance paid to the insurance company	\$ N/A
C Official fees to city government agency TRANS-10.00	\$ 10.00
D Government title and included in cash price N/A	\$ N/A
E Government license and/or registration fees	\$ N/A
F Government certificate of title fee	\$ 36.00
G Other charges (State or county fee) and other (describe purpose)	\$ 1305.00
SALES TAX	\$ 299.00
DEALER CARE	\$ 499.00
N/A	\$ N/A
N/A	\$ N/A
N/A	\$ N/A
N/A	\$ N/A
M Net trade-in (in respect to 3)	\$ N/A
Total other charges and amounts paid to others on your behalf	\$ 2149.00 (4)
5) Amount Financed (3 - 4)	\$ 17280.35 (5)

Insurance. You may buy the physical damage insurance this contract requires (see back of this contract) you choose who is acceptable to us. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

If any insurance is checked below, policies or coverage from the named insurance companies will describe the terms and conditions.

Check the insurance you want and elge below:

Optional Credit Insurance

Credit Life Buyer Co-Buyer Both
 Credit Disability (Buyer Only)

Premium:
 Credit Life \$ N/A
 Credit Disability \$ N/A

(Insurance Company)

(Home Office Address)

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown below.

Other insurance

N/A N/A

Type of insurance N/A Term

Premium \$ N/A

(Insurance Company)

(Home Office Address)

I want the insurance checked above.

Buyer Signature _____ Date _____
 Co-Buyer Signature _____ Date _____

ANY INSURANCE REFERRED TO IN THIS CONTRACT DOES NOT INCLUDE COVERAGE FOR PERSONAL LIABILITY AND PROPERTY DAMAGE CAUSED TO OTHERS.

HOW THIS contract must be binding.
 Buyer Sign _____
 Co-Buyer Sign _____
 If any part of this contract is illegible or difficult to understand, you may delay or refrain from entering into this contract until the time for making changes.

From: Fax Server Page: 3/3 Date: 12/1/2006 3:59:32 PM

RELEASE OF LIEN INFORMATION

I [Redacted] (Client's Name) [Redacted] (Client's Social Security Number)

hereby authorize GMAC (Lien holder Name)

[Redacted] (Lien holder Address) 800-200-4622 (Lien holder Phone Number)

to release any and all information regarding my loan account # [Redacted] (Account Number)

with GMAC (Lien holder Name)

to General Motors Corporation, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date 12-4-06

VEHICLE INFORMATION

The current vehicle mileage is 26,989 Date mileage read: 12-4-06

[Redacted Signature Area]

Signature

LG0006 V6302006



FLORIDA OFFICE - NORTH
3116 Captial Cir. NE, Suite 10
Post Office Drawer 15588
Tallahassee, FL 32317-5588

FLORIDA OFFICE - SOUTH
500 Southeast 6th St., Suite 100
Fort Lauderdale, FL 33301

MICHIGAN OFFICE
22260 Haggerty Rd., Suite 250
Hartville, MI 48167

NEW JERSEY OFFICE
J.D. Narula, Esq*
2001 Route 46, Suite 310
Parsippany, NJ 07054
*Licensed in New Jersey



KAHN & ASSOCIATES
L.L.C.

1-888-LEMONS-1
(1-888-536-6671)
Fax 1-888-868-6671
www.kahnandassociates.com

CORPORATE HEADQUARTERS
55 Public Square, Suite 650
Cleveland, OH 44113

P (216) 621-6101
F (216) 621-6006

PLEASE REMIT ALL CORRESPONDENCE TO CORPORATE HEADQUARTERS

NORTH CAROLINA OFFICE
4030 Wake Forest Rd., Suite 300
Raleigh, NC 27609

PENNSYLVANIA OFFICE - WEST
1751 Lincoln Hwy.
North Versailles, PA 15137

PENNSYLVANIA OFFICE - EAST
1112 MacDade Blvd.
Woodlyn, PA 19094

VIRGINIA OFFICE
700 East Main St., Suite 1600
Richmond, VA 23219

FACSIMILE TRANSMITTAL COVER PAGE

If there is a problem with transmission or if all pages are not received,
please call 1-888-536-6671 for retransmission.

Ms. Baeza,

Attached please find the release and registration for the above case. Please process the settlement check and over nite it to my attention to our Cleveland office.

Should you have any questions or concerns regarding this matter, please feel free to contact me.

Thank you,
Scott A. Brown
Kahn & Associates, L.L.C.
Phone: 1-888-536-6671
Fax: 1-888-868-6671
www.kahnandassociates.com

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FLORIDA OFFICE - NORTH
2815 Remington Green Cir., Suite 200
Tallahassee, FL 32308

FLORIDA OFFICE - CENTRAL
8270 Woodland Center Blvd.
Tampa, FL 33614

FLORIDA OFFICE - SOUTH
15876 Southwest 56th St., Suite 476
Miami, FL 33175

MASSACHUSETTS OFFICE
25 Burlington Mall Rd., Suite 300
Burlington, MA 01803

MICHIGAN OFFICE
22260 Haggerty Rd., Suite 250
Northville, MI 48167

NORTH CAROLINA OFFICE
4030 Wake Forest Rd., Suite 300
Raleigh, NC 27609



KAHN & ASSOCIATES
L.L.C.

1-888-LEMONS-1
(1-888-536-6671)
Fax 1-888-868-6671

www.kahnanassociates.com

CORPORATE HEADQUARTERS
55 Public Square, Suite 650
Cleveland, OH 44115
P (216) 621-6101
F (216) 621-6006

PLEASE REMIT ALL CORRESPONDENCE TO CORPORATE HEADQUARTERS

NEW JERSEY OFFICE
J.D. Narula, Esq.*
2001 Route 46
Waterview Plaza, Suite 310
Parsippany, NJ 07054
*Licensed in New Jersey

PENNSYLVANIA OFFICE - WEST
1751 Lincoln Hwy.
North Versailles, PA 15137

PENNSYLVANIA OFFICE - EAST
1060 First Ave., Suite 400
King of Prussia, PA 19406

TENNESSEE OFFICE
102 Woodmont Blvd., Suite 200
Nashville, TN 37205

VIRGINIA OFFICE
700 East Main St., Suite 1600
Richmond, VA 23219

February 26, 2007

VIA FACSIMILE ONLY

Ms. Monica Baeza
General Motors Business Resource Center
1919 Concept Drive
Warren, MI 48091-6013

Re: [REDACTED] v. General Motors Corporation
Vehicle: 2005 Chevrolet Malibu
VIN: 1G12S52F45F[REDACTED]

Dear Ms. Baeza:

Enclosed please find the original Release, which has been fully executed by my client. Upon receipt of same, please forward the settlement check to my office.

Additionally, please find enclosed a copy of the current registration for the subject vehicle.

If you have any questions, please contact me immediately. Thank you.

Sincerely,

KAHN & ASSOCIATES, L.L.C.



Rick McNeil

RAM/sab
Enclosures

RELEASE OF CLAIM

We, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 3,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZS52F45F [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is 29,580 on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: 2-26-07

[REDACTED]

[REDACTED]

Claimant's Signature

Claimant's Signature

[REDACTED]

[REDACTED]

Address

Address

Midland, TX [REDACTED]

Midland, TX [REDACTED]

City, State, Zip Code

City, State, Zip Code

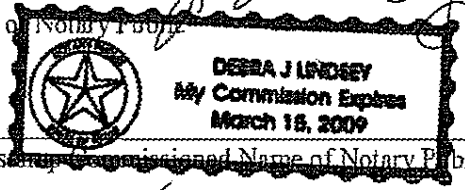
STATE OF Texas
COUNTY OF Midland

Sworn to (or affirmed) and subscribed before me this 21st day of February, 2007.

by [REDACTED]

Debra J Lindsey

Signature of Notary Public



Print, type or stamp Commissioned Name of Notary Public

Personally Known OR Produced identification

Type of identification _____

My commission expires: March 15, 2009

CC: File

LG0024
V6302606



Texas Department of Transportation

REGISTRATION RENEWAL RECEIPT

COUNTY: MIDLAND FAC NAME: KATHY REEVES
DATE: 12/28/2006 EFFECTIVE DATE: 01/01/2007
PLATE NO: [REDACTED] TIME: 10:03AM EXPIRATION DATE: 12/2007
DOCUMENT NO: 16530338739083133 EMPLOYER ID: CNAVARE TRANSACTION ID: 16535130077100340

OWNER NAME AND ADDRESS

[REDACTED]
MIDLAND, TX [REDACTED]

REGISTRATION CLASS: PASSENGER-LESS/EQL 6000
PLATE TYPE: PASSENGER PLT
STICKER TYPE: WS

PREVIOUS PLATE NO:
VEHICLE IDENTIFICATION NO: 1G1ZS52F45F [REDACTED] VEHICLE CLASSIFICATION: PASS
YR/MAKE: 2005/CHEV MODEL: MAL BODY STYLE: 4D UNIT NO:
EMPTY WT: 3200 CARRYING CAPACITY: 0 GROSS WT: 3200 TONNAGE: 0.00
BODY VEHICLE IDENTIFICATION NO: TRAVEL TRLR LENGTH: 0

Table with 4 columns: INVENTORY ITEM(S), YR, FEES ASSESSED, and amount. Includes items like WINDSHIELD STICKER, REG FEE-DPS, REFLECTORIZATION FEE, etc. Total amount paid is \$71.80.

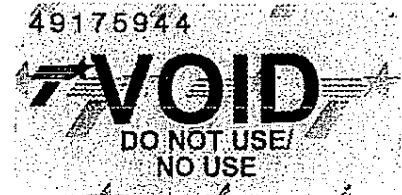
VEHICLE RECORD NOTATIONS
RELEASE OF PERSONAL INFO RESTRICTED
ACTUAL MILEAGE

METHOD OF PAYMENT AND PAYMENT AMOUNT:
CASH \$ 71.80
TOTAL AMOUNT PAID \$ 71.80
CHANGE DUE \$ 0.20

THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES.
Current law requires an additional \$1.00 fee (already included) in counties with 50,000 or more vehicles.

PEEL FROM BACK ONLY / DESPEGAR POR DETRÁS

Peel sticker from any corner.
Despegar de cualquier esquina.



WINDSHIELD STICKER / CALCOMANIA DE PARABRISAS

OR

PLATE STICKER / CALCOMANIA DE PLACA



LEGAL
COUNSEL
STATEWIDE

KAHN & ASSOCIATES, L.L.C.
ATTORNEYS AT LAW

55 Public Square
Suite 650
Cleveland, Ohio 44113

Phone: 216.621.6101
Toll Free: 1.888.8.LAWYER
Fax: 216.621.6006
www.kahnandassociates.com

FACSIMILE TRANSMITTAL COVER PAGE

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TO: Ms. Monica Baeza

FAX #: (866) 852-1529

COMPANY: General Motors Business Resource Center

FROM: Donald Bardes

DATE: December 5, 2006

RE: [REDACTED] et al. v. General Motors Corporation

Number of pages including this cover page: 4

This message is intended only for the use of the individual or entity to which it is addressed, and may contain information that is PRIVILEGED, CONFIDENTIAL and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone, and return the original to us by mail without making a copy. Thank you.

Comments:

Following this cover sheet, please find the completed Release of Lien Information Sheet, Finance Agreement and Purchase Agreement for the above-referenced matter.

Please contact me to discuss settlement regarding this matter at your earliest convenience.

Thank you.

DB/tr



758 W. Corbett Ave.
SWANSBORO, NC 28584
(910) 326-1804

DATE 03/12/2005
PURCHASER'S NAME ANTHONY ALAN WINDHAM
CO-PURCHASER'S NAME
STREET ADDRESS
CITY TARAWA TERRACE NC
RESIDENCE PHONE
BUSINESS PHONE

3310

NEW USED DEMO CAR TRUCK
YEAR 2005 MAKE CHEVROLET MODEL MALIBU TYPE 4 DR SD
COLOR BLUE TRIM VEHICLE IDENTIFICATION NO. 1B12352F45F
STOCK # 3789 SALESMAN BARBARA JACOBS HOWER 03/12/2005

CASH PRICE OF VEHICLE 20545.00

EQUIPMENT:

ADDITIONAL MONEY OR NOTES DUE AS FOLLOWS:		
NUMBER OF PAYMENTS	AMOUNT OF PAYMENTS	DATE WHEN DUE
72	353.41	04/27/2005

CASH PRICE	20545.00
CUSTOMER SERVICES	299.00
TAX	586.35
REGISTRATION	46.00
1. TOTAL CASH PRICE DELIVERED	21476.35

YEAR 1995 MAKE DODGE DESCRIPTION OF TRADE IN MODEL NEON
TYPE 4 DOOR SEDAN VEHICLE IDENTIFICATION NO. 1B3ES47C1S1
COLOR HIGHLINE TITLE NO.
TRADE-IN - LIEN INFORMATION
LIENHOLDER
ADDRESS
PHONE NO. ACCOUNT NO.

1. TOTAL CASH PRICE DELIVERED 21476.35
2. CASH DOWN PAYMENT: OPTION TO PURCHASE N/A, DEPOSIT N/A, CASH ON DELIVERY 5000.00
3. TRADE-IN ALLOWANCE 1000.00
4. TOTAL DOWN PAYMENT (2 + 3) 6000.00
5. SUBTOTAL BALANCE (1 - 4) 15476.35
6. OTHER CHARGES: SERVICE AGREEMENT 1305.00, INSURANCE 499.00
7. TOTAL BALANCE DUE (5 + 6) 17280.35

TOTAL BALANCE DUE FINANCED BY:		
MONTHS	AMOUNT	BEGINNING
72	353.41	04/27/2005

AGENCY USAA PHONE NO. (800) 531-8111
ADDRESS 9808 FREDERICKSBURG AVE SAN ANTONIO TX 78288
INS. CO.
POLIC

I UNDERSTAND AND AGREE THAT IF I CANCEL THIS PURCHASE CONTRACT OR REFUSE TO ACCEPT DELIVERY OF THE VEHICLE ORDERED AS PERMITTED BY LAW, I WILL AT YOUR OPTION FORFEIT AS DAMAGES THE FOLLOWING AMOUNT: \$
I ACCEPT THE ABOVE CONDITIONS.
PURCHASER'S SIGNATURE

REMARKS:
ANYTHING OR SERVICES OWED TO CUSTOMER THAT ARE A PART OF THIS TRANSACTION ARE AS FOLLOWS:

Purchaser agrees that this Order includes all of the terms and conditions on both the face and the reverse side hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof constitutes the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby. IF THIS ORDER IS FOR A USED VEHICLE, THE INFORMATION ON THE FACE OF THE VEHICLE IS THE ONLY INFORMATION THAT WILL BE USED AS THE BASIS FOR THE ORDER.

Rider, and This agreement contains pages CONSUMER RETAIL INSTALMENT SALE CONTRACT GMAC FLEXIBLE FINANCE PLAN

Dealer Number 764 Contact Number
Buyer (and Co-Buyer) Name and address (include county and zip code)
Creditor (Seller Name and address)
STEVENSON CHEVROLET
758 W. CORBETT AVE
DURHAM NC 27854

You, the Buyer (and Co-Buyer, if any), may buy the vehicle described below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreement on the front and back of this contract. You agree to pay us, the Creditor, the Amount Financed and Finance Charge according to the payment schedule shown below. We will figure the Finance Charge on a daily basis.

New or Used Year Make and Model Vehicle Identification No. Primary Use for Which Purchased
NEW 2006 CHEVROLET MALIBU 1G1T552E45G
Personal, family, or household
Business

Your trade-in is a: Year 2005 Make BUICK Model MOORE

FEDERAL TRUTH-IN-LENDING DISCLOSURES
ANNUAL PERCENTAGE RATE: 12.99%
FINANCE CHARGE: \$1056.17
Amount Financed: \$3720.35
Total of Payments: \$42845.52
Total Sale Price: \$46000.00
Total Cost of Credit: \$5645.52

Your Payment Schedule Will Be:
Number of Monthly Payments: 48
Amount of Monthly Payments: \$892.62
When Payments Are Due: Monthly beginning 04/27/2005
First Payment Due: 04/27/2005

Finance Charge: If you do not receive it full within 10 days after it is due, you will pay a late charge...
Prepayment: If you pay off all your debt early, you will not have to pay a penalty.
Security Interest: You are giving a security interest in the vehicle being purchased.

ITEMIZATION OF AMOUNT FINANCED

1) Cash price (including any accessories, services, and taxes) \$21131.35 (1)
2) Total discounts: \$1000.00
3) Unpaid balance of cash price (1 minus 2) \$15131.35 (3)
4) Other charges including amounts paid to others on your behalf: \$2149.00 (4)
5) Amount financed (3 + 4) \$17280.35 (5)

HOW THIS CONTRACT CAN BE CHANGED: This contract contains the entire agreement between you and us...
Buyer Signs Here:
Co-Buyer Signs Here:

Insurance: You may buy the physical damage insurance this contract requires...
Check the insurance you want and sign below:
Optional Credit Insurance
Credit Life: Buyer
Credit Disability (Buyer Only): N/A

Other insurance: N/A
Type of insurance: N/A
Premium: N/A
Insurance Company: N/A

ANY INSURANCE REFERRED TO IN THIS CONTRACT DOES NOT INCLUDE COVERAGE FOR PERSONAL LIABILITY AND PROPERTY DAMAGE CAUSED TO OTHERS.

From: Fax Server Page: 3/3 Date: 12/1/2006 3:59:32 PM

RELEASE OF LIEN INFORMATION

I [Redacted] (Client's Name) [Redacted] (Client's Social Security Number)

hereby authorize GMAC (Lien holder Name)

[Redacted] (Lien holder Address) 800-200-4622 (Lien holder Phone Number)

to release any and all information regarding my loan account # [Redacted] (Account Number)

with GMAC (Lien holder Name)

to General Motors Corporation, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date 12-4-06

VEHICLE INFORMATION

The current vehicle mileage is 26,989 Date mileage read: 12-4-06

[Redacted Signature Area]

Signature

LG0006 V6302006





General Motors Corporation
 Business Resource Center
 PO Box 33170
 Detroit, MI 48232-5170

December 1, 2006

VIA FAX ONLY

Donald Bardes, Esq.
 Kahn & Associates LLC
 55 Public Sq Ste 650
 Cleveland, OH 44113-1909

RE:

Service Request: 71-445989513
 2005 Chevrolet Malibu
 Vehicle Identification Number: 1G1ZS52F45F
 Customer Relationship Specialist: Monica Baeza

Dear Mr. Bardes:

This is to advise that General Motors is in receipt of the above referenced case dated November 20, 2006. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

- | | | | |
|-------------------------------------|---|-------------------------------------|-------------------|
| <input type="checkbox"/> | Copy of owner's current title and/or registration | <input checked="" type="checkbox"/> | Finance agreement |
| <input checked="" type="checkbox"/> | Other: Release of Lien Information | <input checked="" type="checkbox"/> | Buyer's agreement |

General Motors Corporation
 c/o MSX International, ATTN: BRC Legal
 1919 Concept Drive
 Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation



RELEASE OF LIEN INFORMATION

I _____,
(Client's Name) (Client's Social Security Number)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Corporation, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature

LG0006
V6302006



GMAC

To: Monica
Company : 023907321296
Fax Number : 9,18662332952
Phone Number :

From : Marilyn Unger

Phone Number 1-800-200-4622

Time Sent : Saturday, Jan 13, 2007 11:59AM

Pages : 2

Description :

Copy of title for [REDACTED]

ATTN #71-445989513

The information contained in this facsimile message is privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone at the above number.

Thank you.....GMAC.

STATE OF NORTH CAROLINA

MVR 191 (Rev 11 01)

CERTIFICATE OF TITLE

VEHICLE IDENTIFICATION NUMBER 1G1ZS52F45F [REDACTED]	YEAR MODEL 2005	MAKE CHEV	BODY STYLE 4S
TITLE NUMBER [REDACTED]		TITLE ISSUE DATE 04/05/2005	PREVIOUS TITLE NUMBER



MAIL TO
 GMAC
 PO BOX 8132
 COCKEYSVILLE MD 21030-8132

ODOMETER READING
000008
ODOMETER STATUS
TITLE BRANDS

OWNER(S) NAME AND ADDRESS

[REDACTED]
 TARAWA TERRACE NC [REDACTED]



The Commissioner of Motor Vehicles of the State of North Carolina hereby certifies that an application for a certificate of title for the herein described vehicle has been filed pursuant to the General Statutes of North Carolina and based on that application, the Division of Motor Vehicles is satisfied that the applicant is the lawful owner. Official records of the Division of Motor Vehicles reflect vehicle is subject to the liens, if any, herein enumerated at the date of issuance of this certificate.

As WITNESS, his hand and seal of this Division of the day and year appearing in this certificate as the title issue date

[Signature]
 COMMISSIONER OF MOTOR VEHICLES

FIRST LIENHOLDER: DATE OF LIEN 03/12/2005
 GMAC
 PO BOX 8132
 COCKEYSVILLE MD 21030-8132

LIEN RELEASED BY:
 SIGNATURE _____
 TITLE _____ DATE _____

SECOND LIENHOLDER DATE OF LIEN

LIEN RELEASED BY
 SIGNATURE _____
 TITLE _____ DATE _____

THIRD LIENHOLDER DATE OF LIEN

LIEN RELEASED BY
 SIGNATURE _____
 TITLE _____ DATE _____

FOURTH LIENHOLDER DATE OF LIEN

LIEN RELEASED BY
 SIGNATURE _____
 TITLE _____ DATE _____

ADDITIONAL LIENS

78601548

688 TIC6880

ANY ALTERATIONS OR ERASURES VOID TITLE



General Motors Corporation
Business Resource Center
PO Box 33170
Detroit, MI 48232-5170

VIA FAX ONLY

February 6, 2007

Mike McNeil Esq.
Kahn & Associates LLC
55 Public Sq Ste 650
Cleveland, OH 44113-1909

RE:

Service Request: 71-445989513
2005 Chevrolet Malibu
Vehicle Identification Number: 1G1ZS52F45F
Customer Relationship Specialist: Monica Baeza

Dear Mr. McNeil:

We regret that your client(s) is dissatisfied with his 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 8,500.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.



GMC



www.gm.com



February 6, 2007
Page 2

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0044
V07022006

Attach.

Odometer

Client's Signature

Client's Signature

Date

Date



RELEASE OF CLAIM

We, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 8,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZS52F45F [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is _____ on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: _____

Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____, 20____,
by [REDACTED]

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File

LG0024
V6302006



KAHN & ASSOCIATES, L.L.C.

ATTORNEYS AT LAW

4030 Wake Forest Road • Suite 300 • Raleigh NC 27609

RESEARCH TRIANGLE REGION

NC 27601
 21 NOV 2006 PM
 1270 U.S. POSTAGE P83591109
 7543 \$ 00.390 NOV 21 2006
 4902 MAILED FROM ZIP CODE 27601

NOV 24 2006

NOV 24 2006

General Motors Corporation
 c/o MSX International
 Attention: BRC Legal
 1919 Concept Drive
 Warren, MI 48091

48091+6013



FLORIDA OFFICE – NORTH
2815 Remington Green Cir., Suites 200
Tallahassee, FL 32308

FLORIDA OFFICE – SOUTH
13876 Southwest 56th St., Suite 476
Miami, FL 33175

MASSACHUSETTS OFFICE
841 Main St.
Tewksbury, MA 01876

MICHIGAN OFFICE
22260 Haggerty Rd., Suite 250
Northville, MI 48167

NORTH CAROLINA OFFICE
4030 Wake Forest Rd., Suite 300
Raleigh, NC 27609



KAHN & ASSOCIATES

L.L.C.

1-888-LEMONS-1
(1-888-536-6671)
Fax 1-888-868-6671

www.kahnandassociates.com

CORPORATE HEADQUARTERS

55 Public Square, Suite 650
Cleveland, OH 44113
P (216) 621-6101
F (216) 621-6006

PLEASE REMIT ALL CORRESPONDENCE TO CORPORATE HEADQUARTERS

NEW JERSEY OFFICE
J.D. Narula, Esq.*
2001 Route 46
Waterview Plaza, Suite 310
Parsippany, NJ 07054
**Licensed in New Jersey*

PENNSYLVANIA OFFICE – WEST
1751 Lincoln Hwy.
North Versailles, PA 15137

PENNSYLVANIA OFFICE – EAST
1112 McDade Blvd.
Woodlyn, PA 19094

TENNESSEE OFFICE
102 Woodmont Blvd., Suite 200
Nashville, TN 37205

VIRGINIA OFFICE
700 East Main St., Suite 1600
Richmond, VA 23219

November 20, 2006

VIA REGULAR U.S. MAIL

General Motors Corporation
c/o MSX International
Attention: BRC Legal
1919 Concept Drive
Warren, MI 48091

Re: Settlement Demand
Our Clients: [REDACTED]
Vehicle: 2005 Chevrolet Malibu
Date of Purch/Lease: March, 2005
VIN: 1G12S52F45F [REDACTED]
Current Mileage: 21,700
Our File No: 061613LL

Dear Case Manager:

Please be advised that this office has been retained by [REDACTED] regarding the above-referenced vehicle which was obtained from Stevens Chevrolet (Swansboro, NC). Since that time, our clients' vehicle has undergone repeated repair attempts for a number of defects and nonconformities. As a result, our clients have been forced to seek full relief pursuant to state and federal consumer product warranty laws.

The vehicle's primary defects and nonconformities include, but are not limited to, the following:

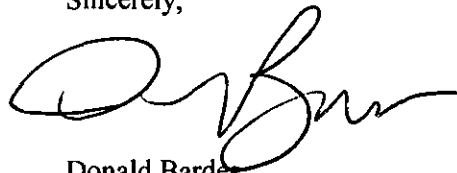
1. Electrical System;
2. Alignment;
3. Steering; and
4. Any and all additional complaints actually made, whether contained on company invoices or otherwise.

These nonconformities substantially impair the use, value and safety of the subject vehicle as defined under the North Carolina Lemon Law, the Magnuson-Moss Warranty Act and the North Carolina Uniform Commercial Code. Because the "purchase of a new car is a major investment [which is] rationalized by the peace of mind that flows from its dependability and safety...", these defects have understandably caused our client to lose all faith and confidence in the vehicle's integrity. Zabriskie Chevrolet, Inc. v. Smith, 240 A.2d 195 (N.J. Super. Ct. 1968).

Therefore, you are hereby notified that our clients are revoking acceptance of the vehicle effective immediately. Our clients have directed us to demand the return of any and all funds paid towards this vehicle, to rescind the contracts, and to seek compensation for any incidental and consequential damages, including attorney's fees. Please inform this office of the procedure whereby our client may return the vehicle and recoup these expenses. **DO NOT CONTACT OUR CLIENTS UNDER ANY CIRCUMSTANCES AND DIRECT ALL INQUIRIES TO THIS LAW OFFICE.**¹

Please contact me as soon as possible to discuss resolving this matter. Enclosed please find the purchase documents, all the repair orders in our client's possession and any other documents pertinent to this claim. Pursuant to the understanding reached in this matter between this office and your local counsel, both parties have agreed to waive informal arbitration in attempt to resolve this matter within forty (40) days from the date of this letter. If we are unsuccessful, we have been directed to commence formal legal proceedings against you.

Sincerely,



Donald Bardes
Attorney for [REDACTED]
[REDACTED]

DB/tr

cc: [REDACTED]

Encls.

061613LL / WINDHAM, A. AND J. V. GMT:\team50\template\document\00000242.dot

¹Until this matter is resolved, our clients reserve the right to make appointments to have current and future defects repaired by any authorized dealer of the consumers' choice, especially while the vehicle remains under warranty.

Texas Department of Transportation

REGISTRATION PURPOSES ONLY APPLICATION RECEIPT

COUNTY: MIDLAND TAG NAME: KATHY REEVES EFFECTIVE DATE: 01/24/2006
 PLATE NO: [REDACTED] DATE: 01/24/2006 EXPIRATION DATE: 12/2006
 DOCUMENT NO: 10530338739 [REDACTED] TIME: 08:31AM EXPIRATION DATE: 12/2006
 KMH40VXK ID: DLGA TRANSACTION ID: 16620338739082121

OWNER NAME AND ADDRESS

MIDLAND, TX [REDACTED]

REGISTRATION CLASS: PASSENGER-CLASS/VEH. 6500
 PLATE TYPE: PASSENGER PLT
 STICKER TYPE: WS

VEHICLE IDENTIFICATION NO: 1G1Z862F45F [REDACTED] VEHICLE CLASSIFICATION: PASS
 VR/MAKE: 2006/CHRYSLER MODEL: MAL BODY STYLE: 4D UNIT NO:
 BODY WT: 3200 CARRYING CAPACITY: 0 GROSS WT: 3200 TONNAGE: 0.00 TRAILER TYPE:
 BODY VEHICLE IDENTIFICATION NO: TRAVEL TRLR LING/WHTM: 0
 PREV OWNER NAME: ANTHONY A WINDHAM/JENNIF PREV CITY/STATE: TARRANT TEXAS, TX

INVENTORY ITEM(S) VN
 PASSENGER PLT
 WINDSHIELD STICKER 2006

VEHICLE RECORD NOTATIONS
 MASK OF PERSONAL INFO REMOVED
 ACTUAL MILEAGE

FEE ASSESSED		
TITLE APPLICATION FEE	\$	13.00
TRP FEE	\$	15.00
SALES TAX FEE	\$	90.00
WINDSHIELD STICKER	\$	58.50
REG FEE-DPS	\$	1.00
REFLECTORIZATION FEE	\$	0.50
CITY ROAD BRIDGE ADD-ON FEE	\$	10.00
ADDITIONAL FEE (LARGE CITY)	\$	1.00
TOTAL	\$	189.00

METHOD OF PAYMENT AND PAYMENT AMOUNT:
 CASH \$ 189.00
 CHANGE \$ 0.00
 TOTAL AMOUNT PAID \$ 189.00

ODOMETER READING: 12274 BRAND: A
 OWNERSHIP EVIDENCE: NONE SURRENDERED (RPO)
 1ST LIEN DATE: 01/27/2005
 GRAC PAYMENT PROCESSING CENTER
 PO BOX 610065
 BALTIMORE, MD 21283-0065

2ND LIEN

3RD LIEN

SALES TAX CATEGORY: NEW RESIDT

SALES TAX		
SALES TAX DATE: 01/24/2006		
Sales Price	\$	0.00
Less Trade In Allowance	\$	0.00
Taxable Amount	\$	0.00
Sales Tax Paid	\$	90.00
LOSS OWNER SALES TAX PAID	\$	0.50
Tax Penalty	\$	0.00
TOTAL TAX PAID	\$	90.00

Batch No: 3033873901 Batch Count: 1

THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES.

Current law requires an additional \$1.00 fee (already included) in counties with 50,000 or more vehicles.

Please detach at perforation prior to removal of sticker

PRESS THUMB THROUGH RED AREA →
 THEN TURN FORM OVER AND REMOVE WINDOW STICKER FROM BACK

12 06

MIDLAND

5F159472



Peel sticker from corners. ↓

016409146

VOID

DO NOT ATTEMPT TO REMOVE WINDOW STICKER FROM THIS SIDE OF FORM



GMC

HUMMER

General Motors Business Resource Center

FAX

Rick



To: ~~Mike~~ McNeil

Company:
Fax: 1-216-621-6006
Phone:



From: Monica Baeza

Fax: 1-866-233-2952
Phone:
E-mail:

CC:

Faxed 2/7/07

NOTES:



General Motors Corporation
 Business Resource Center
 PO Box 33170
 Detroit, MI 48233-5170

VIA FAX ONLY

February 6, 2007

Mike McNeil Esq.
 Kahn & Associates LLC
 55 Public Sq Ste 650
 Cleveland, OH 44113-1909

RE: [REDACTED]

Service Request: 71-445989513
 2005 Chevrolet Malibu
 Vehicle Identification Number: 1GLZS52F45F [REDACTED]
 Customer Relationship Specialist: Monica Baeza

Dear Mr. McNeil:

We regret that your client(s) is dissatisfied with his 2005 Chevrolet Malibu and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Chevrolet Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

A cash settlement of \$ 8,500.00.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership.

Your client(s) would retain the vehicle.

If this offer is acceptable to your client(s), please have your client(s) sign this offer letter as well as the attached release and return them to us at the fax number shown on the fax cover sheet. This offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.



February 6, 2007
Page 2

Please refer to the service request number above when contacting our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation.

cc: FILE

LG0044
V07022006

Attach.

Odometer



Attorney for
2/7/07

Client's Signature

Date

Client's Signature

Date



Facsimile Cover Sheet

To: GM Legal
Department, Attn:
Monica, #71-445989513
Company: 023907321296
Phone:
Fax: 866-233-2952

From: John Ballantine
Company: GMAC
Phone: (800) 200-4622
Fax:

Date: 1/8/07
**Pages including this
cover page:**

Comments: Payment History follows.

The information contained in this facsimile message is privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone at the above number.

Thank you.....GMAC.

GMAC

P.O. Box 2150 Greeley CO 80632

1-800-200-4622

January 8, 2007

[REDACTED] #71-445989513
[REDACTED]
Midland, TX [REDACTED]

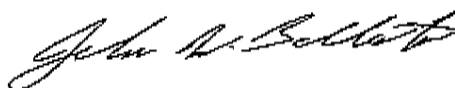
Account No.: [REDACTED]
Vehicle: N05 Chevmalibu
VIN: 1G1ZS52F45F [REDACTED]

Dear [REDACTED] #71-445989513:

I have enclosed a history of your payments on the above referenced account as you requested. If there are any discrepancies or if you have any further questions, please do not hesitate to call the toll free number listed above.

Thank-you for financing with GMAC.

Sincerely,



John W. Ballantine

Enclosure

GENERAL MOTORS ACCEPTANCE CORPORATION

BRANCH 469

REPORT REFERENCE 601626
 RUN DATE/TIME 01/05/07 21:46:08
 AS OF DATE 01/05/07

TRANSACTION SUMMARY REPORT

PAGE 1

ACCOUNT: XXXXXXXXXXXXXXXXXXXX STD RETAIL
 COLLATERAL: N05 CHEV/MALIBU

DUE DATE	SCHEDULED PAYMENT	EFF DATE	DATE POSTED	PRINCIPAL AMOUNT	FINANCE CHARGE PAID	LATE CHARGES PAID	OTHER PAID	LINE TOTAL
042705	353.41	050405		16.27	338.73			355.00
052705	353.41							
062705	353.41	052005		251.84	102.16			354.00
072705	353.41	062305		140.07	213.93			354.00
082705	353.41	072105	072205	179.28	174.72			354.00
092705	353.41	090605		63.83	290.17			354.00
		100705	101005	158.80	190.66	0.54		350.00
		100705	101105	158.80-	190.66-	0.54-		350.00-
102705	353.41	100705	101105	159.34	190.66			350.00
112705	353.41	112505		251.52	298.48			550.00
122705	353.41	122305	122605	370.05	167.95	12.00		550.00
012706	353.41							
022706	353.41	013006		131.26	222.74			354.00
032706	353.41	022706		191.24	162.76			354.00
042706	353.41	032006		233.42	120.58			354.00
082706	353.41	071406			325.00			325.00
092706	353.41	102006	102306		705.15			705.15
102706	353.41	110206	110306	100.25	253.75			354.00
112706	353.41							
		120406	120506	120.20	179.80			300.00
		122706	122806		52.82			52.82
TOTALS				2,208.57	3,799.40	12.00		
REMAINING PRINCIPAL BALANCE:				15,071.78				

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

December 1, 2010

Rick McNeil, Esq.
Kahn & Associates
55 Public Sq Ste 1330
Cleveland, OH 44113-1901

RE: [REDACTED] v. General Motors Corporation
Service Request: 71-445989513
2005 Chevrolet Malibu
Vehicle Identification Number: 1G1ZS52F45F [REDACTED]
Customer Relationship Specialist: Cecilio Nurse

Dear Mr. McNeil:

Enclosed please find a check in the amount of \$ 8,500.00 made payable to Kahn & Associates, L.L.C. and Anthony & Jennifer Windham to settle the above-referenced case.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0062
V6302006

RELEASE OF CLAIM

We, [REDACTED] (hereinafter referred to as "Releasor(s)"), on behalf of myself/ourselves and my/our assigns, heirs and executors, in consideration of \$ 7,500.00 paid by General Motors Corporation, hereby release(s) and discharge(s) General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the purchase, repair, maintenance, operation, alteration, or use of Releasor(s) 2005 Chevrolet Malibu bearing Vehicle Identification Number 1G1ZS52F45F [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor(s) has/have initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor(s) immediately will dismiss the proceeding with prejudice.

The subject vehicle's mileage is _____ on the date of the signing of this release.

Releasor(s) has/have carefully read and understand(s) this release. Releasor(s) agree(s) and acknowledge(s) that this Release constitutes the entire agreement between Releasor(s) and General Motors Corporation, and Releasor(s) is/are not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

We agree to the terms of this Release of All Claims

DATE SIGNED: _____

Claimant's Signature

Claimant's Signature

Address

Address

City, State, Zip Code

City, State, Zip Code

STATE OF _____

COUNTY OF _____

Sworn to (or affirmed) and subscribed before me this _____ day of _____, 20____,
by [REDACTED]

Signature of Notary Public

Print, type or stamp Commissioned Name of Notary Public

Personally Known _____ OR Produced identification _____

Type of identification _____

My commission expires: _____

CC: File

LG0024
V6302006

2005 MALIBU BASE SEDAN		CHEVROLET MOTOR DIVISION
25U DARK BLUE METALLIC	/L4G	GENERAL MOTORS CORPORATION
14D GRAY CLOTH		100 RENAISSANCE CENTER
ORDER NO. HPPVGC/TRE	STOCK NO.	DETROIT MI 48243-1114
VIN 1G1 ZS52 F4 5F [REDACTED]		VEHICLE INVOICE 1AD49922320
*****		*****13*13764S
MODEL & FACTORY OPTIONS	MSRP	INV AMT RETAIL - STOCK
1ZS69 MALIBU BASE SEDAN	19085.00	17462.78 INVOICE 09/21/04
FE9 50-STATE EMISSIONS	N/C	N/C SHIPPED 09/21/04
L61 2.2L 4 CYL ENGINE	0.00	0.00 EXP I/T 10/06/04
MX0 4-SPEED AUTO TRANSMISSION	0.00	0.00 INT COM 10/06/04
VK3 FRONT LICENSE PLATE BRACKET	0.00	0.00 PRC EFF 09/20/04
1SB MALIBU PREFERRED EQUIP GRP 1SB	835.00	751.50 KEYS G3096 G3096
* CRUISE CONTROL		WFP-S QTR OPT-1
* AM/FM STEREO W/ CD & RDS		BANK: GMAC - 023
(REPLACES STD/OPT/PKG RADIO		CHG-TO 13-764
* DRIVER SEAT MANUAL LUMBAR		
* FRONT SEATBACK MAP POCKETS		SHIP WT: 3033
* REMOTE KEYLESS ENTRY		HP: 18.4
* FLOOR MATS		GMS: 18316.68
* CARGO CONVENIENCE NETS		SUPPLR: 19137.56
* PWR ADJ BRAKE & ACCEL. PEDALS		MRM: 20545.00
		DAN: 20545
		MEMO 921.00

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

TOTAL MODEL & OPTIONS	19920.00	18214.28	ACT 231	18241.68
DESTINATION CHARGE	625.00	625.00	H/B 261	597.60
LAM DEALER CONTRIBUTION		199.20	ADV 261	199.20
LAM GROUP CONTRIBUTION		99.60	EXP 65A	99.60
TOTAL	20545.00	19138.08	PAY 310	19138.08
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		18254.20		

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

STEVENS ON CHEVROLET	REMIT TO GMAC NO. 023
	VIN 1G1ZS52F45F [REDACTED]
	\$ 19138.08 INV 1AD49922320
	DUE 10/06/04 DEALER 13-764

VIN: 1G1ZS52F4 5F [REDACTED] SELLG SCE: 13 MDL YR: 05 ORD NO: HPPVGC

ODATE: 09/04/04 ORDER FAN: OTYPE: 070 DLVY SS/SITE CD: 13 13764
DDATE: 03/12/05 DLVY FAN: DTYPE: 010 SRVC TYPE: MILEAGE:

DLVY DOE: 03/18/05 ORDER BY:

CANC:

CANC DOE:

TRADE:

DLVY TO: [REDACTED]

TRD DOE:

SRVC IN:

TARAWA TERRACE

NC [REDACTED]

SRVC OUT:

CANC SRVC IN:

BFSO ORD DT:

BFSO CUST:

PRICE ASSUR DT:

PRICE ASSUR RT:

--INCENTIVES--

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
CSE	01	13 13764	00027820012	03/19/05	2,000.00	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: 00027820012 AUTH PUR CD:
MISC DATE: 03/12/05 MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
FFC	01	13 13764	00027820012	03/19/05	22.39	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLVY INC MEMO NO: 00027820012 AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
GPO	01	13 13764	00027820012	03/19/05	500.00	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: 00027820012 AUTH PUR CD:
MISC DATE: 03/12/05 MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
MUJ	01	13 13764	00027820012	03/19/05	500.00	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: 00027820012 AUTH PUR CD:
MISC DATE: 03/12/05 MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

VIN: 1G1ZS52F4 5F [REDACTED] SELLG SCE: 13 MDL YR: 05 ORD NO: HPPVGC

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR	SHR	STAT
TDE	01	13 13764	00027828838	03/22/05	1,000.00	OA		0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
 DATA SCE: DLR INC MEMO NO: 00027828838 AUTH PUR CD:
 MISC DATE: 03/12/05 MISC:
 POLICY PYMT CMNT: ACTV TYPE: 6

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



CHEVROLET PONTIAC BUICK ~~Oldsmobile~~ GMC Oldsmobile ISUZU ~~PONTIAC~~

April 10, 2007

SMAIL PON-CAD-GMC-ISUZU
Janell Anderson
1170 E PITTSBURGH ST (RTE 30 E)
GREENSBURG, PA 15601

Dealer Confirmation Letter - Trade

Subject: Trade Repurchase

Customer: [Redacted]

Vehicle: 2005 Pontiac G6
VIN: 1G2ZG528854 [Redacted]
RefSR: 71-446683006 V-28223

Dear Janell Anderson:

Thank you for assisting General Motors in the trade repurchase transaction for our mutual customer.

General Motors will issue a check in the amount of \$1,125.17 to SMAIL PON-CAD-GMC-ISUZU. Once all of the final repurchase paperwork has been sent back to the Reacquired Vehicle Disclosure Center (RVDC), General Motors will issue a check in the amount of \$17,028.88 to GMAC.

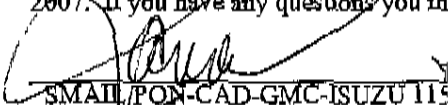
When writing the sales agreement for the trade repurchase, please use the numbers below:

Replacement VIN:	1G2ZG58N174 [Redacted]
New Vehicle Sales Price:	\$20,752.45
Used Vehicle Trade Value:	\$17,917.45
Trade Difference:	\$2,835.00
Taxes:	\$170.10
Reg/Lic/Title Fees:	\$66.50
Cash Paid on Delivery:	\$236.60
Document Fees:	Not paid by either party
Dealer Processing Fee:	\$ 200.00 (Warranty Credit on your Account)

****No cash back rebates or incentives of any kind are applicable towards this transaction.****

***If shown above, Cash Paid on Delivery is included in the check to the dealership.**

If you are in agreement with this offer, please sign and date below and return both pages of this agreement along with a signed Bill of Sale to my attention at the following fax # 866-802-6668 by Friday April 13, 2007. If you have any questions you may reach me at 866-802-6625 ext2307.

 [Redacted]
SMAIL PON-CAD-GMC-ISUZU 115 67 Management Agent's Signature and Title.

Janell Anderson Bus Mgr
SMAIL PON-CAD-GMC-ISUZU 115 67 Management Agent's Printed Name and Title.

28223



Tuesday, April 10, 2007

Claridge, PA

Trade Settlement Letter

Subject: Repurchase of 2005 Pontiac G6
VIN: 1G2ZG528854
Ref SR:71-446683006 V-28223

Dear

We regret that you are dissatisfied with your 2005 Pontiac G6, VIN 1G2ZG528854 and that our attempts to resolve your concerns have not met your expectations. Pontiac will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a satisfied Pontiac customer, Pontiac will assist you into a 2007 Pontiac G6, VIN 1G2ZG58N174. Your responsibilities are outlined below. This offer is calculated by using the following figures:

Payoff of original vehicle good until 4/22/07	\$17,028.88
Usage / depreciation	\$2,425.00
Upgrade	\$401.00
Total Customer Responsibility	\$19,863.88

****TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW****

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 ext2307 if you have any questions or

[Redacted Signature]

4/10/07

[Redacted Name]

4/10/07

28223



The requirements of the trade repurchase are as follows:

- ⇒ **Vehicle Damage** - vehicle is free from any abnormal damage or alterations, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ **A "Power of Attorney" form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes*).
- ⇒ **An "Odometer Disclosure Statement" form** - supplied by General Motors must be signed at the time of the repurchase
- ⇒ **Factory installed equipment** - needs to be intact and functional.
- ⇒ **Title** - if no lien, a free and clear title is provided at the time of repurchase.
- ⇒ **Cash backs rebates or incentives** - no cash backs rebates or incentives of any kind are applicable towards this transaction.
- ⇒ **Lending/Leasing Institution** - this offer is contingent upon approval of your lending/leasing institution.

If all above requirements are met, the dealership will proceed with the repurchase and any transfer of funds, if applicable.

Please return this signed document to fax number 866-802-6668 by Thursday April 12, 2007

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

Case#28223
AW

28223

#28223

Allysha White

From: MLHull@pdpgroupinc.com
Sent: Friday, March 16, 2007 9:22 AM
To: Allysha White
Subject: image of ttl

COMMONWEALTH OF PENNSYLVANIA
CERTIFICATE OF TITLE FOR A VEHICLE

1,115

051023400012746-001

1G2ZG524854 [REDACTED] 2005 PONTIAC 41700118403 NI

VEHICLE IDENTIFICATION NUMBER YEAR MAKE OF VEHICLE IDENTIFICATION NUMBER

SDN [REDACTED] 0 [REDACTED] 4/12/05 000352 0

DATE PAID DATE OF SALE

CLARIDGE PA

FIRST LIEN PAYOR OF: GNAC

SECOND LIEN FAVOR OF:

FIRST LIEN RELEASED: _____ DATE: _____ BY: _____ AUTHORIZED REPRESENTATIVE

MAILING ADDRESS: GNAC, PO BOX 8393, COCKEYSVILLE MD 21030

SECOND LIEN RELEASED: _____ BY: _____ AUTHORIZED REPRESENTATIVE

DO NOT ACCEPT DOCUMENT WITHOUT VERIFYING THE PRESENCE OF THE LIBERTY BELL WATERMARK

410-074-1210 Motor Vehicle Title, License, Security, Plates 5.012.761, 5.103.001 and other plates perjury 0210

DO NOT COMPLETE BY PURCHASE CONTRACTOR TO TITLE AND THE APPLICANT'S RECORD ON THE REVERSE SIDE OF THIS DOCUMENT AND RETURN IT

D. APPLICATION FOR TITLE AND LIEN INFORMATION

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED

Melissa L Hull
Web: www.pdpgroupinc.com
Email: MLHull@pdpgroupinc.com
Fax: 410-584-0210

2005 G6 - 6CYL SEDAN
59U GRANITE METALLIC
70B LIGHT TAUPE

/V6G

PONTIAC/GMC DIVISION
GENERAL MOTORS CORPORATION
100 RENAISSANCE CENTER
DETROIT MI 48243-1114
VEHICLE INVOICE 2AD49289570

ORDER NO. HPXCVK/TRE STOCK NO.

VIN 1G2 ZG52 88 54 [REDACTED]

*****16*37718S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2ZG69 G6 - 6CYL SEDAN	20675.00	18917.63	INVOICE 10/18/04
FE9 50-STATE EMISSIONS	N/C	N/C	SHIPPED 10/16/04
F83 AXLE RATIO 3.05	N/C	N/C	EXP I/T 10/26/04
LX9 ENGINE, 3.5L V6 SFI	0.00	0.00	INT COM 10/26/04
MX0 4-SPEED AUTOMATIC TRANSMISSION	0.00	0.00	PRC EFF 10/16/04
PCH PREMIUM VALUE PACKAGE INCLUDES	1575.00	1401.75	KEYS G3584 G3584
* (4) WHEELS, 16" CAST ALUMINUM PAINTED			WFP-S QTR OPT-1
* AM/FM STEREO 6 DISC CD PLAYER (REPLACES STD/OPT/PKG RADIO)			BANK: GMAC - 020
* SUNROOF, POWER TILT & SLIDE			CHG-TO 37-718
PDD CONVENIENCE PACKAGE INCLUDES:	375.00	333.75	SHIP WT: 3357
* MANUAL DRIVERS SEAT LUMBAR			HP: 32.9
* SEATBACK MAP POCKETS			GMS: 20179.18
* POWER SEAT HEIGHT ADJUSTER			SUPPLR: 21083.87
* ADJUSTABLE PEDALS			MRM: 23255.00
* FLOOR MATS			DAN: 121
* CONVENIENCE NET			MEMO 1026.50
R6J CUSTOMER DIALOG NETWORK	0.00	16.50	
VK3 LICENSE PLATE BRACKET, FRONT	5.00	4.45	
1SZ 6-CYL, PCH OPTION PKG DISCOUNT	600.00-	534.00-	

*Repurchase
28223*

TOTAL MODEL & OPTIONS	22030.00	20140.08	ACT 231	20104.18
DESTINATION CHARGE	625.00	625.00	H/B 261	660.90
LAM DEALER CONTRIBUTION		220.30	ADV 261	220.30
LAM GROUP CONTRIBUTION		220.30	EXP 65A	220.30

TOTAL	22655.00	21205.68	PAY 310	21205.68
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		20234.65		

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

 THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

ULTIMATE PONTIAC-BUICK-GMC, INC.

REMIT TO GMAC NO. 020
VIN 1G2ZG528854 [REDACTED]
\$ 21205.68 INV 2AD49289570
DUE 10/26/04 DEALER 37-718

Pennsylvania
VISITPA.COM

DRIVER'S LICENSE

No: [REDACTED] Dups: **00**
 DOB: [REDACTED] Sex: **M**
 Class: **C** Eyes: **BLU**
 Endorse: ---- Height: **6'02"**
 Com/Med Rstr: ***P**
 Issued: **03/26/2007**
 Expires: **03/05/2011**

ORGAN DONOR *[Signature]*

[REDACTED]
 CLARIDGE PA [REDACTED] **DL**

COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

EXPIRY: OCT 31, 2007 **VALID: 10/03/06**

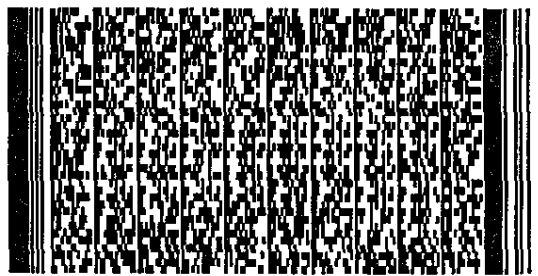
PLATE: [REDACTED]
 TITLE: [REDACTED]
 VIN: 1G27G528854 [REDACTED]
 YR/MAKE: 2005 PONTIAC
 TYPE: SDN
 MID: 06276 3902 272395-001

EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: WESTMORELAND

[REDACTED]
 CLARIDGE PA
 [REDACTED]



I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.



Change your address online at: www.state.pa.us Pa Keyword "DMV"

DRIVER'S LICENSE

CLARIDGE PA

No. [REDACTED] Dups: 00
 DOB [REDACTED] Sex: F
 Class: C Eye: BRO
 Endorse: --- Height: 5'10"
 Com/Med Restr: *P
 Issued: 09/08/2008
 Expires: 10/30/2009

ORGAN DONOR

DL

SMAIL AUTOMOTIVE

DEALERSHIP: SMAIL PONTIAC-CAD-GMC-ISUZU

ADDRESS RT 30 EAST GREENSBURG PA 15101

New Year 2005 Make PONTIAC Model G6

Used Mileage 352

Car

I hereby agree to obtain this vehicle from you through conventional buy or lease under the terms and conditions specified. Delivery of this purchase is to be made _____ or as soon thereafter as possible. It is agreed, however, that neither you nor the Manufacturer will be liable for failure to effect delivery.

DESCRIPTION OF TRADE IN			
YR	MAKE	MODEL	TYPE
	2000	CHEVROLET BLAZER SW	
COLOR	TRIM	MILEAGE	
BLUE			
VIN	1GNDT13W5Y2		
TITLE			
EXPIRE DATE	13819		
LOAN#	AMOUNT		
LIENHOLDER	GOOD UNTIL		
CITIZENS AUTO FINANCE			
ADDRESS	PHONE		
480 JEFFERSON BLVD RJE 230	(800)611-7300		
ADDRESS	SPOKE TO		
WARWICK RI 02886			
COLLISION COVERAGE			
INSURANCE CO.			
ERIE INS EXCHANGE			
NAME OF AGENT	PHONE #		
LAWRENCE DOWLING	(724)864-157		
ADDRESS	COLLISION DEDUCTIBLE		
134 CLAY PIKE	500		
ADDRESS	EFFECTIVE DATE		
N HUNTINGDON PA 15642	12/16/2001		
POLICY #	EXPIRATION DATE		
0061609693	06/16/2001		

WARRANTY INFORMATION	
<input checked="" type="checkbox"/> FACTORY WARRANTY. The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either expressed or implied including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	
<input type="checkbox"/> USED CAR WARRANTY. Used car is covered by a limited warranty defined in a separate document.	
<input type="checkbox"/> AS IS. This motor vehicle is sold "AS IS" without any warranty either expressed or implied. The purchaser will bear the entire expense of repairing or correcting any defect that presently exists or that may occur in the vehicle.	
PURCHASER'S SIGNATURE X _____	
PURCHASER HEREBY ACKNOWLEDGES TO THE ABOVE CLAUSES	

Purchaser agrees that this order includes all of the terms and conditions as of the date here of comprises the complete and exclusive statement binding until accepted by the dealer or his authorized representative. This contract signed by an authorized dealer representative, by giving written notice of cancellation to the dealer.

Purchaser by his execution of this order acknowledges that he has read and understands its terms and conditions and has received a true copy of this order.

PURCHASER'S SIGNATURE X _____

CO-BUYERS SIGNATURE X _____

CUSTOMER NO. _____ DEAL NO. _____ DATE 04/04/2005

PURCHASER'S NAME _____

STREET ADDRESS _____

CLARIDGE PA STATE _____ ZIP _____

RES. PHONE _____ BUS. PHONE _____

EMAIL ADDRESS _____ COLOR: GRANITE Stock No. 47956

Type SDN 4DR 6CY

VIN: 1G2ZG523854

BASE PRICE OF VEHICLE	21083.87
REBATES	N/A
MFG REBATE	2000.00
ACCESSORIES ETCH	N/A
DECLINED ALL ADDITIONAL BENEFITS	
EXTENDED MAINTENANCE AGREEMENT	N/A
CASH PRICE OF VEHICLE & ACCESSORIES	19083.87
LESS TRADE IN ALLOWANCE	7100.00
CASH DIFFERENCE	11983.87
PA SALES TAX	719.03
LUXURY TAX	N/A
TIRE TAX	5.00
REGISTRATION/TITLE/TRANSFER/LIEN	33.50
TEMPORARY PLATE ISSUED	N/A
NOTARY FEE	N/A
MESSENGER FEE/DEALER OLRS FEE	2.25
ONLINE REGISTRATION SERVICE FEE	15.50
SUBTOTAL OF DMV FEES	51.25
ADMINISTRATIVE FEE	N/A
AMOUNT OWED ON TRADE IN	9642.65
TOTAL AMOUNT DUE	22401.80
LESS DEPOSIT	N/A
LESS CASH ON DELIVERY	250.00
UNPAID BALANCE/AMOUNT FINANCED	22141.80
MONTHS	48
PAYMENTS	316.00
FINANCE/ENCUMBRANCE INFO:	
NAME	GMAC
ADDRESS	3104 UNIONVILLE RD SUITE 200
CITY, STATE, ZIP	CRANBERRY TOWNSHIP PA 16066

DATE 04/04/2005 ACCEPTED BY _____

DATE 04/04/2005 SALES PERSON BOB POTT

RETAIL ORDER FOR A MOTOR VEHICLE

SMAIL auto group

DEALERSHIP: SMAIL PONTIAC-CAD-GMC-ISUZU

ADDRESS RT 30 EAST GREENSBURG PA 15601

New Year 2007 Make PONTIAC Model G6 Type SDN 4DR 6CY Color BLUE-GO Stock No. 48971

Used Prior Use Mileage 12 Vehicle Identification No. 1G27G5288541174

Car Truck I hereby agree to obtain this vehicle from you through conventional buy or lease under the terms and conditions specified. Delivery of this purchase is to be made _____ or as soon thereafter as possible. It is agreed, however, that neither you nor the Manufacturer will be liable for failure to effect delivery.

DESCRIPTION OF TRADE IN			
YR.	MAKE	MODEL	TYPE
2005	PONTIAC	G6 SD	
COLOR	TRIM	MILEAGE	
GRANITE			1A
VIN			
1G27G528854			
TITLE NO.			
PLATE NO.			EXP. DATE
OWNER			
LOAN#			AMOUNT
LIENHOLDER			GOOD UNTIL
ADDRESS			PHONE
ADDRESS			SPOKE TO

COLLISION COVERAGE	
INSURANCE CO.	
NAME OF AGENT	PHONE #
ADDRESS	COLLISION DEDUCTIBLE
	N/A
ADDRESS	EFFECTIVE DATE
POLICY #	EXPIRATION DATE

WARRANTY INFORMATION

FACTORY WARRANTY. The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either expressed or implied including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

USED CAR WARRANTY. Used car is covered by a limited warranty described in a separate document.

AS IS. This motor vehicle is sold "AS IS" without any warranty either expressed or implied. The purchaser will bear the entire expense of repairing or correcting any defect that presently exists or that may occur in the vehicle.

Extended maintenance agreement declined.

PURCHASER'S SIGNATURE X _____

USED CAR CONTRACTUAL DISCLOSURE STATEMENT THE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

If you cancel this purchase agreement or refuse to take delivery of the vehicle ordered permitted by law, you shall, at our option, forfeit as damages the amount of \$ _____ except as permitted by law.

PURCHASER'S SIGNATURE X _____

BASE PRICE OF VEHICLE	20752.45
REBATES	N/A
ACCESSORIES	N/A
ETCH	N/A
EXTENDED MAINTENANCE AGREEMENT	N/A
TYPE	N/A
MONTHS	
MILE S	
CASH PRICE OF VEHICLE & ACCESSORIES	20752.45
LESS TRADE IN ALLOWANCE	17917.45
CASH DIFFERENCE	2835.00
PA SALES TAX	170.10
LUXURY TAX	N/A
TIRE TAX	5.00
REGISTRATION/TITLE/TRANSFER/LIEN	33.50
TEMPORARY PLATE ISSUED	N/A
NOTARY FEE	N/A
MESSENGER FEE/DEALER OLRS FEE	12.50
ONLINE REGISTRATION SERVICE FEE	15.50
SUBTOTAL OF DMV FEES	
ADMINISTRATIVE FEE	61.50
AMOUNT OWED ON TRADE IN	N/A
TOTAL AMOUNT DUE	17028.98
LESS DEPOSIT	20100.48
LESS CASH ON DELIVERY	N/A
UNPAID BALANCE/AMOUNT FINANCED	236.60
MONTHS	48
PAYMENTS	270.04
FINANCE/ENCUMBRANCE INFO:	
NAME	GMAC
ADDRESS	3104 UNIONVILLE RD SUITE 200
ADDRESS	
CITY, STATE, ZIP	CRANBERRY TOWNSHIP PA 16066

Purchaser agrees that this order includes all of the terms and conditions on both the face and reverse side hereof, that this order cancels and supersedes any prior agreement and as of the date here of comprises the complete and exclusive statement of the terms of agreement relating to the subject matters covered hereby. This order shall not become binding until accepted by the dealer or his authorized representative. You, the buyer, may cancel this contract and receive a full refund any time before receipt of a copy of this contract signed by an authorized dealer representative by giving written notice of cancellation to the dealer.

Purchaser by his execution of this order acknowledges that he has read it's terms and conditions and has received a true copy of it in a prior. PURCHASER'S SIGNATURE X _____ DATE 03/19/2007 ACCEPTED BY _____ SALES PERSON AUTHORIZED REPRESENTATIVE

CO-BUYERS SIGNATURE X _____ DATE 03/19/2007 SALESPERSON HOUSE NEW

**Case Number: 28223**

Originator Name: [REDACTED]

Created Date: 03/29/2007

Vehicle Info

* VIN: 1G2ZG528854 [REDACTED] MSRP: 22655.0
 Year: 2005 Make: Pontiac Model: G
 * TAC Number: [REDACTED] Vehicle Comments & TAC Explanation: Customer has had concerns with the steering intermitter binding
 * Date Reviewed with Customer : 02/28/2007 * Repurchase Mileage: 29539
 Original Purchase Date: 04/04/2005 * Original Purchase Condition: New

Vehicle Owner(s)

Entity Type: Person
 * Name(s) on Title: [REDACTED] * Title State: PA
 * Primary Owner: [REDACTED]
 * Address: [REDACTED]
 * City: Claridge * State: PA * ZIP Code: 17
 * Day Phone: [REDACTED] Evening Phone:
 E-mail: Fax Phone: Cell Phone:

Repurchase

* Reason: Customer lost confidence in the steering system on this vehicle. He has had his steering bind on him while driving on numerous occasions.

UCC Codes

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5
 M0103

Vehicle Lien Holder

Type of Secured Interest: Unknown * Company Name: Account #:
 Contact or Attention:
 Address:

City: State: AL ZIP Code:
 * Day Phone: Fax: E-mail/Web:

Original Selling Dealer

* Dealer Number: 115767 Dealer Name: SMAIL PON-CAD-GMC-ISUZU Region: D 40
 * Phone: (724) 837-7000 Fax: (724) 830-8023
 * Contact Name: Tomas Mastowski * Contact Title: Sales Manager E-mail:

Repurchasing Dealer: [Same as Selling Dealer]

Repair Dealer

* Contact Name: Ed Gerwick * Contact Title: Service Manager

Vehicle Location: [Same as Selling Dealer]

Transaction

Details:

Siebel Request #: * Disposition: Unselected Auction
 * Transaction State: PA * Transaction Type: Trade - New Finance
 * Transaction Source: AVM Voluntary
 Replacement VIN: 1G2ZG58N174236292 Year 2007 Make: Pontiac Model: G6
 MSRP: 23065.0

Repurchase

* Processing Instructions: This vehicle meets the presumption of the Pennsylvania Lemon Law since the first time it was brought into this dealership with the steering concern it was less than 12 months or 12,000 miles. Dealer sold Original vehicle the customer was going to trade into. Mileage adjustment on th Original e-Pra was 2700 it was adjusted down to 2425 to offset the difference in upgrade to help satisfy the customer with this tranaction since they had no control over the dealers error in selling the vehicle they were originally trading into.

Disposition

* Disposition Instructions: The vehicle should be test driven for at least 200 miles to see if this concern can be duplicated.

Transaction Details

Group	Responsible	Formula	Additional Explanation	Value
Usage	Customer	Mileage 24250 x .10 = 2425	Usage per Lemon Law	2425
Sales Tax	GM	NA	For customer Satisfaction	0

State/Gov Fees	GM	NA	For customer Satisfaction	0
Upgrade Amount	Customer	NA	Upgrade	410
Negative Equity	Customer	NA	Negative Equity	0
Over Allowance Amount	Customer	NA	Over Allowance	0

[Print](#) [Close](#)

2007 G6 - SEDAN
 78U BLUE-GOLD CRYSTAL METALLIC /V6G
 19B EBONY
 ORDER NO. KSPJNS/TRE STOCK NO.
 VIN 1G2 ZG58 N1 74

GENERAL MOTORS CORPORATION
 & SUBSIDIARIES
 RENAISSANCE CENTER
 DETROIT MI 48243-1114
 VEHICLE INVOICE 2AD57482489

*****16*06171S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2ZG69 G6 - SEDAN	18730.00	17699.85	INVOICE 02/19/07
FE9 FEDERAL EMISSIONS	N/C	N/C	SHIPPED 02/19/07
F83 AXLE RATIO 3.05	N/C	N/C	EXP I/T 02/21/07
JL9 BRAKES, ANTILOCK, 4-WHEEL DISC W/TRACTION CONTROL	400.00	332.00	INT COM 02/21/07 PRC EFF 02/19/07
LZ4 ENGINE, 3.5L V6 SFI	N/C	N/C	KEYS G2865 G2865
PCM PREFERRED PACKAGE: * CONVENIENCE NET, CARGO * REMOTE VEHICLE START * FLOOR MATS, FRONT/REAR	295.00	244.85	WFP-F QTR OPT-1 BANK: GMAC - 004 CHG-TO 06-171
PDE SUN AND SOUND PACKAGE: * AM/FM STEREO, POWER LOAD CD PLAYER, AUTOTONE CONTROL, RADIO DATA SYSTEM (REPLACES STD/OPT/PKG RADIO) * POWER PANORAMIC ROOF	1600.00	1328.00	SHIP WT: 3445 HP: 36.5 GMS: 20902.45 SUPPLR: 21836.31 MRM: 23065.00 MEMO 970.75
PDX SPORT PACKAGE: * ENGINE, 3.5L V6 SFI * (4) 17" PAINTED ALLOY WHEEL * FOG LAMPS, FRONT, PROJECTOR- BEAM, INTEGRAL IN FASCIA * REAR SPOILER	1390.00	1153.70	
R6J CUSTOMER DIALOG NETWORK	0.00	16.50	

*Replacement
28023*

TOTAL MODEL & OPTIONS	22415.00	20774.90	ACT 231	20752.45
DESTINATION CHARGE	650.00	650.00	H/B 261	672.45
LAM DEALER CONTRIBUTION		224.15	ADV 261	224.15
LAM GROUP CONTRIBUTION		112.08	EXP 65A	112.08
TOTAL	23065.00	21761.13	PAY 310	21761.13
MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT		20807.73		

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

 THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

HEELER PONTIAC-CADILLAC
 REMIT TO GMAC NO. 004
 VIN 1G2ZG58N174
 \$ 21761.13 INV 2AD57482489
 DUE 02/21/07 DEALER 06-171

North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530



CHECK No. [REDACTED]

50-957
213

DATE
03/21/07

*****1,900 DOLLARS

*****00 CENTS

AMOUNT

*****1,900.00

PAY TO THE ORDER OF

KIMMEL & SILVERMAN, P.C.
 12-19 FAIR LAWN AVE
 FAIR LAWN NJ 07410-2219

North American Operations
 General Motors Corporation
 Disbursement Account

Rachel Chum
 SIGNATURE

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

The Chase Manhattan Bank, N.A.
 Syracuse, New York

AUDIT



North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

CHECK NO. [REDACTED]

PAYMENT DATE 03/21/07

VENDOR DUNS NO. BB 000000172

VENDOR NAME KIMMEL & SILVERMAN, P.C.

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
16226528154	03/20/07 71-457535	VM 1-86U6LU 835.1-86U6LU	00.0000	1,900.00	.00	1,900.00
TOTAL				1,900.00	.00	1,900.00

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782

W3

43530

North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530



CHECK No. [REDACTED]

50-937
213

DATE
03/21/07

*****4,500 DOLLARS

*****00 CENTS *****4,500.00

AMOUNT

FAIR LAWN NJ [REDACTED]

North American Operations
 General Motors Corporation
 Disbursement Account

[Signature]
 SIGNATURE

PAY
TO THE
ORDER
OF

The Chase Manhattan Bank, N.A.
 Syracuse, New York

AUDIT



North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

CHECK NO. [REDACTED]

PAYMENT DATE 03/21/07

VENDOR DUNS NO. BB 000000171

1

VENDOR NAME [REDACTED]

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
1G2ZG528154 [REDACTED]	03/20/07 71-457535835.1	VM 1-86U6LS 1-86U6LS	00.0000	4,500.00	.00	4,500.00
				TOTAL	4,500.00	.00

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782

W3

4,500.00

1050



KIMMEL & SILVERMAN

P.C.

1-800-LEMON LAW

www.lemonlaw.com

CORPORATE HEADQUARTERS

30 E. Butler Pike
Ambler, PA 19002
P (215) 540-8888
F (215) 540-8817

WESTERN PA OFFICE, 210 Grant Street, Suite 202, Pittsburgh, PA 15219, P (412) 566-1001, F (412) 566-1005

NEW JERSEY OFFICE, Executive Quarters, 1930 E. Marlton Pike, Suite Q29, Cherry Hill, NJ 08003, P (856) 429-8334, F (856) 216-7344

MARYLAND OFFICE, 10451 Mill Run Circle, Suite 400, Owings Mills, MD 21117, P (410) 356-8835, F (410) 356-8896

DELAWARE OFFICE, 501 Silverside Road, Suite 118, Wilmington, DE 19809, P (302) 791-9373, F (302) 791-9476

MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

JACQUELINE C. HERRITT
ROBERT A. RAPKIN
HY DAVID RUBENSTEIN
AMY D. COX
LOUIS DOBI, JR.
HILARY WHEATLEY TAYLOR
THOMAS F. BURNS
BARRY R. WINDERMAN
JACQUELINE BRADFORD FORRO
MELISSA K. FIALA
IRA P. SMADES
DAVID L. LIEBERMAN
ANGELA K. TROCCOLI
FRED DAVIS
ANNE WARD
JACQUELYN S. KERNECHEL
RONALD ROWLAND

ROBERT M. SILVERMAN
CRAIG THOR KIMMEL

* Member, PA Bar
* Member, NJ Bar
* Member, DE Bar
* Member, NY Bar
* Member, MA Bar
* Member, MD Bar
* Member, OH Bar
* Member, DC Bar
* Member, AZ Bar
* Member, CO Bar

March 1, 2007

VIA TELEFAX ONLY (866-592-1363)

Halima Shaw, Esquire
BRC Legal Case Manager
GM Business Resource Center

RE: [REDACTED] v. GM

Dear Ms. Shaw:

Please be advised that our client hereby accepts GM's most gracious offer to settle his claims against GM for \$4,500.00. This will further confirm that we have separately settled my firm's bill of attorney fees and costs for the sum of \$1,900.00. The car has about 12000 on the odometer and attached is the Registration. I will have David Kelly of my office telephone you tomorrow to touch base on consummating the settlement. Once again, thank you for all of your help in getting this matter expeditiously resolved and I look forward to discussing more cases with you as soon as you are ready.

Very truly yours,

Robert M. Silverman

Motor Vehicle Commission **NEW JERSEY**

LEASED VEHICLE REGISTRATION

PLATE NO: [REDACTED] GOOD THRU: 03/2007

VIN: 1G2ZG5281E4 [REDACTED]

PON 2008 4 DR GY GB WC: 7 AX: 2

VAULT PASSENGER 07

EAST HANDOVER NJ DC: [REDACTED]

FEE: 56.00 RENEWAL [REDACTED] PT: PR

RP [REDACTED]



General Motors Corporation
 Business Resource Center
 PO Box 33170
 Detroit, MI 48232-5170

December 26, 2006

VIA FAX ONLY

Robert Silverman, Esq.
 Kimmel & Silverman, PC
 30 E Butler Ave
 Ambler, PA 19002-4514

RE: [REDACTED]
 Service Request: 71-457535835
 2005 Pontiac G6
 Vehicle Identification Number: 1G2ZG528154 [REDACTED]
 Customer Relationship Specialist: Halima Shaw

Dear Mr. Silverman:

This is to advise that General Motors is in receipt of the above referenced case dated December 26, 2006. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

- | | | | |
|-------------------------------------|---|-------------------------------------|-------------------|
| <input checked="" type="checkbox"/> | Copy of owner's current title and/or registration | <input checked="" type="checkbox"/> | Finance agreement |
| <input type="checkbox"/> | Other: | <input checked="" type="checkbox"/> | Buyer's agreement |

General Motors Corporation
 c/o MSX International, ATTN: BRC Legal
 1919 Concept Drive
 Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation



RELEASE OF LIEN INFORMATION

I _____,
(Client's Name) (Client's Social Security Number)

hereby authorize _____
(Lien holder Name)

(Lien holder Address) (Lien holder Phone Number)

to release any and all information regarding my loan account # _____
(Account Number)

with _____
(Lien holder Name)

to General Motors Corporation, including but not limited to a complete payment history of my account, a loan payoff amount, and per diem information.

Date _____.

VEHICLE INFORMATION

The current vehicle mileage is _____ Date mileage read: _____.

Signature

Signature

LG0006
V6302006





First Class Mail



KIMMEL & SILVERMAN
P.C.

30 East Butler Pike, Ambler, PA 19002

TO:

JAN 16 2007
General Motors Corporation
C/O MSX International
Attn: BRC Legal
1919 Concept Drive
Warren MI 48091

ST • CL

FIRST • CLASS

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KIMMEL & SILVERMAN

P.C.

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www.lemonlaw.com

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MASSACHUSETTS OFFICE, 45 Pond St, Suite 202, Norwell, MA 02061, P (781) 982-9112, F (781) 982-9114

PLEASE REMIT ALL CORRESPONDENCE TO THE AMBLER OFFICE

January 8, 2007

General Motors Corporation
c/o MSX International
Attn. BRC Legal
1919 Concept Drive
Warren MI 48091

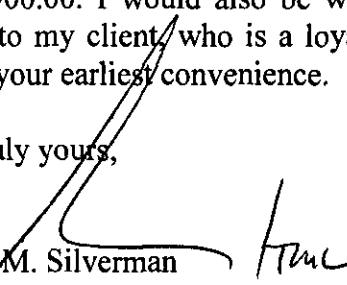
RE: Shore v. General Motors Corporation
VIN #1G2ZG528154 [REDACTED]

Dear Sir/Madam:

I am writing this letter as an effort to work out a pre-litigation settlement of the above captioned matter. I have enclosed the sales and servicing documentation submitted by the client. As you will notice from your Warranty History as well as any dealership records you review, my client's vehicle is a presumptive lemon.

Plaintiff hereby demands a statutory repurchase of the vehicle, plus payment of counsel fees and costs in the bottom line of \$1,900.00. I would also be willing to discuss a vehicle swap, but only if the terms are favorable to my client, who is a loyal General Motors Customer. I look forward to discussing this case at your earliest convenience.

Very truly yours,

Robert M. Silverman 

RMS/tml
Enclosures

ROBERT M. SILVERMAN**
CRAIG THOR KIMMEL**

* Member, PA Bar
* Member, NJ Bar
* Member, DE Bar
* Member, NY Bar
* Member, MA Bar
* Member, MD Bar
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DAVID L. LIEBERMAN***
ANGELA K. TROCCOLI**
FRED DAVIS**
ANNE WARD**
JACQUELYN S. KERNECHEL**
RONALD ROWLAND**

GM Vehicle Inquiry System Summary

[Home](#) - [Summary](#) - [Claim History](#) - [Vehicle Build](#) - [Vehicle Component](#) - [Delivery Information](#) - [Dealer Information](#) - [Service Contract](#) - [Warranty Block](#) - [Branded Title](#)

[Help](#)

VIN :	1G2ZG528154 [REDACTED]
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VEHICLE INFORMATION

Merchandising Model :	2ZG69 -2005 G6 - 6CYL SEDAN	Warranty Start Date :	05/25/2005
BARS Order Type :	70 - RETAIL - STOCK		
Delivering Dealer :	NORMAN GALE BUICK PONTIAC GMC TRUCKS CORP. 1247 ROUTE 10 CEDAR KNOLLS , NJ 07927 (973) 267-1100	Selling Source :	16 - PONTIAC
		Site Code :	34729
		Business Associate Code :	116921
Service Contract :	No	Branded Title :	No
		Warranty Block :	No
		PDI Status :	Paid

REQUIRED FIELD ACTIONS

Type	Number	Description	Posted Date	Status
YT	<u>05548</u>	ENGINE HARMONIC BALANCER NOT SEATED **EXPIRES AUGUST 31, 2006**	N/A	Closed

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	05/25/2005	10 miles	05/25/2008	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	05/25/2005	10 miles	05/25/2011	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	05/25/2005	10 miles	05/25/2013	80010 miles
36/50000 CALIFORNIA EMISSIONS	05/25/2005	10 miles	05/25/2008	50010 miles
84/70000 CALIFORNIA SELECT COMPONENT	05/25/2005	10 miles	05/25/2012	70010 miles

CLAIM HISTORY

--	--	--	--	--	--

R.O Date	R.O Number	Type	Labor Operation	Odometer Reading
11/21/2006	099269	#	E9740 - GEAR ASSEMBLY, POWER STEERING - REPLACE	11205 miles
10/30/2006	098866	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	10755 miles
10/30/2006	098866	#	Z7902 - 2-DAY COURTESY TRANSPORTATION	10755 miles
10/18/2006	098678	#	E1707 - FRAME, ENGINE - COMPLETE - REPLACE	10422 miles
10/18/2006	098678	#	Z7901 - 1-DAY COURTESY TRANSPORTATION	10422 miles
10/10/2006	098520	#	E3920 - MOUNT ASSEMBLY, FRONT STRUT BEARING - RIGHT - REPLACE	10422 miles
10/10/2006	098520	#	B1710 - HINGE, HOOD - RIGHT - REPLACE	10422 miles
10/10/2006	098520	#	Z7903 - 3-DAY COURTESY TRANSPORTATION	10422 miles
10/10/2006	098520	#	A9119 - PANEL, FENDER - REPAIR	10422 miles
10/10/2006	098520	#	E3921 - MOUNT ASSEMBLY, FRONT STRUT BEARING - LEFT - REPLACE	10422 miles
09/29/2006	098360	#	C2500 - PAD, INSTRUMENT PANEL - REPLACE	10129 miles
06/20/2006	096470	#	H0137 - ROTOR ASSEMBLY - REAR - BOTH - REPLACE	7296 miles
03/01/2006	067362	#	E7631 - MOTOR AND CONTROLLER ASSEMBLY, ELECTRONIC POWER STEERING -	5324 miles
03/01/2006	067362	#	Z7905 - 5-DAY COURTESY TRANSPORTATION	5324 miles
12/28/2005	065935	#	R0760 - RADIO, REMOVE AND REPLACE	3886 miles
12/12/2005	065515	#	J4640 - MOTOR ASSEMBLY, STARTER - REPLACE	3886 miles
12/12/2005	065515	#	Y0042 - 05548 - CUSTOMER SATISFACTION PROGRAM - RETORQUE HARMONIC	3886 miles
12/12/2005	065515	#	R0763 - RECEIVER, RADIO - INSTALL	3886 miles
12/12/2005	065515	#	E9422 - LOWER CONTROL ARM REPLACE - BOTH	3886 miles
12/12/2005	065935	#	R0755 - RADIO RECEIVER-RETURN TO AC/DELCO ESC-INCOMPLETE EXCHANGE	3886 miles
04/22/2005	059518	I	Z6999 - PDI RELATED FLUID ADDS	3 miles
03/31/2005	A81911	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles


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 **Motor Vehicle
Commission**

NEW JERSEY

CHIEF ADMINISTRATOR
MOTOR VEHICLE COMMISSION

LEASED VEHICLE REGISTRATION


PLATE NO: [REDACTED] GOOD THRU: 03/2007
VIN: 1G2ZG5281B4 [REDACTED]
PON 2005 4 DR GY GS WC: 7 AX: 2
VAULT PASSENGER 07
CC: [REDACTED]
EAST HANOVER NJ [REDACTED] RENEWAL [REDACTED] PT: PR
FEE: 58.00 [REDACTED]

LEASE
GMAC SMARTLEASE® – Monthly Payment

LESSEE (and CO-LESSEE) ("You") name and address, including county


FAIRLAWN NJ 

LESSOR (Retailer) name, address, and telephone number

NORMAN GALE OLDSMOBILE
1247 ROUTE 10
CEDAR KNOLLS NJ 07927

This is an agreement to lease a vehicle. This is not a purchase agreement. You are not buying the vehicle. By signing this lease, you agree to everything on the front and back.

NEW	2005 PONTIAC G6	4DR SDV	1G2ZG528154	Mileage	40	Primary Use	<input checked="" type="checkbox"/> Personal, Family or Household <input type="checkbox"/> Business or Agricultural
Number of Engine Cylinders		6		Prior Use			
Transmission	Brakes	Steering Mechanism	Air Conditioning	<input type="checkbox"/> 1,000 miles or less on odometer	<input type="checkbox"/> Personal, family, or household	<input type="checkbox"/> Demonstrator	
<input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Power assisted	<input checked="" type="checkbox"/> Power assisted	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> Livery	<input type="checkbox"/> Daily rental	<input type="checkbox"/> Police	<input type="checkbox"/> Prior wreckage
<input type="checkbox"/> Manual	<input type="checkbox"/> Manual	<input type="checkbox"/> Manual	<input type="checkbox"/> No				
Dealer Installed Options: N/A				Manufacturer's Suggested Retail Price shown on window sticker, if any \$ 22230.00			

FEDERAL CONSUMER LEASING ACT DISCLOSURES

Amount Due at Lease Signing or Delivery (Itemized Below)* \$ 1600.00	Monthly Payments Your first monthly payment of \$ 257.00 is due on 05/26/2005, followed by 35 payments of \$ 257.00 due on the 26th of each month. The total of your monthly payments is \$ 9252.00	Other Charges (not part of your monthly payment) Disposition fee (if you do not purchase the vehicle) \$ N/A N/A \$ N/A Total \$ N/A	Total of Payments (The amount you will have paid by the end of the lease.) \$ 10595.00
---	---	---	---

***Itemization of Amount Due at Lease Signing or Delivery**

Amount Due at Lease Signing or Delivery:		How the Amount Due at Lease Signing or Delivery will be paid:	
Capitalized cost reduction	\$ 1187.00	Net trade-in allowance	\$ N/A
First monthly payment	\$ 257.00	Rebates and noncash credits	\$ 1500.00
Refundable security deposit	\$ N/A	Amount to be paid in cash	\$ 100.00
Title fees	\$ N/A		
Registration fees \$73.50, NJ TIRE FEE \$7.50	\$ 81.00		
Sales/use tax	\$ N/A		
DOC FEE	\$ 75.00		
	\$ N/A		
Total	\$ 1600.00	Total	\$ 1600.00

Your monthly payment is determined as shown below:

Gross capitalized cost. The agreed upon value of the vehicle (\$ 19927.23) and any items you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance)	\$ 21100.88
Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	- \$ 1187.00
Adjusted capitalized cost. The amount used in calculating your base monthly payment	= \$ 19913.88
Residual value. The value of the vehicle at the end of the lease used in calculating your base monthly payment	- \$ 12644.80
Depreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over the lease term	= \$ 7269.08
Rent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$ 1982.92
Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge	= \$ 9252.00
Lease term. The number of months in your lease	+ 36
Base monthly payment	= \$ 257.00
Monthly sales/use tax (estimated)	+ \$ N/A
	+ \$ N/A
Total monthly payment	= \$ 257.00

Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.

Excessive Wear and Use. You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 12000 miles per year at the rate of \$.20 per mile.

Purchase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$ 13144.80, plus official fees and taxes.

Other Important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges, and insurance.

1. ITEMIZATION OF GROSS CAPITALIZED COST.

Agreed upon value of the vehicle	\$	19927.23
GMAC administrative fee	+	\$ 695.00
License/registration/title fees	+	\$ N/A
Sales tax	+	\$ 478.65
Other tax (describe) <u>N/A</u>	+	\$ N/A
Optional service contract	+	\$ N/A
Optional life insurance	+	\$ N/A
Optional disability insurance	+	\$ N/A
<u>N/A</u>	+	\$ N/A
<u>N/A</u>	+	\$ N/A
Gross Capitalized Cost	=	\$ 21100.88

2. THE VEHICLE YOU ARE TRADING.

	(year)	(make)	(model)
Gross trade-in value			
Payoff			
Net trade-in value			

3. TOTAL COST OF THE LEASE (If you are never in default, and you use your option to buy the vehicle at scheduled lease end).

Amount due at lease signing or delivery	\$	1600.00
Total of monthly payments (other than first monthly payment)	+	\$ 8995.00
Security deposit and any life or disability insurance	-	\$ N/A

7. CHARGE FOR FINES. If the government places a fine on the vehicle and you do not pay promptly, we may pay it. Each time we pay a fine, you will pay us the fine plus \$20.

8. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this lease describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.

Insurer Name N/A
 Address N/A

Life Insurance (Lessee Co-Lessee Both) Premium \$ N/A
 Coverage Limit \$ N/A
 Disability Insurance (Lessee Only) Premium \$ N/A
 Monthly Coverage Limit \$ N/A
 Lessee's Signature N/A Age N/A
 Co-Lessee's Signature N/A Age N/A

9. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warrant checked below.

Standard manufacturer's warranty N/A

Warranty papers that are separate from this lease state any coverage limits. We are giving you a warranty that the vehicle conforms to the description in this lease.

4. OFFICIAL FEES AND TAXES. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the government levies on you, the vehicle, or us (except our net income taxes). We may charge your monthly payment if taxes change. We may bill you separately for official fees and taxes.

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE	\$	634.65
Title fees	\$	N/A
Registration fees	\$	81.00
License fees	\$	N/A
Sales/use taxes (including tax on capitalized cost reduction)	\$	478.65
Excise taxes	\$	N/A
Personal property taxes	\$	N/A
Other (describe) <u>DOC FEE</u>	\$	75.00

5. LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.

6. EXCESS MILEAGE CHARGE. The total allowed mileage on the odometer at lease end is:

Starting odometer mileage	_____	40	miles
Standard mileage allowance	+	36000	miles
Purchased extra miles	+	N/A	miles
Total allowed mileage	=	36040	miles.

You are paying \$ N/A for extra miles. At scheduled lease end, we will credit you with \$ _____ per mile for each unused extra mile you purchased. There will be no credit if the lease ends early, you buy the vehicle, or the vehicle is a total loss.

The excess mileage charge is \$ 20 per mile for each mile beyond 36040 miles. If the lease ends early, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.

10. OPTIONAL SERVICE OR MAINTENANCE CONTRACT.

Name N/A
 Term N/A months, N/A miles.

If you are buying a service or maintenance contract now, you may pay for it at lease signing. If you do not, the price will be in the capitalized cost, and you will pay rent charges on the price.

11. ASSIGNMENT BY LESSOR.

- If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to General Motors Acceptance Corporation ("GMAC").
- If this box is checked, GMAC helped to arrange this lease and Lessor (Retailer) will assign it and sell the vehicle to Central Originating Lease Trust.
- If this box is checked, Lessor (Retailer) will assign this lease and sell the vehicle to _____
- If this box is checked, Lessor (Retailer) intends not to assign this lease.

Assignee's address and telephone number
N/A
N/A
N/A

The assignee may designate Vehicle Asset Universal Leasing Trust, or its trustee, as agent to hold title for the benefit of the assignee on the vehicle's certificate of title and/or registration.

The sale and assignment will not be considered to change materially your duties, burden, or risk under this lease. Neither the assignee nor Vehicle Asset Universal Leasing Trust will have to make any repairs to the vehicle, get any insurance, or perform any service Lessor has agreed to perform under this lease. You will look only to Lessor for these services.

After assignment, GMAC will service this lease, if GMAC is the assignee or if GMAC helped to arrange this lease. You must then make all payments to GMAC (for its or the assignee's account) or as otherwise directed. If we assign this lease, you will not receive notice of assignment.

THIS IS THE ENTIRE AGREEMENT. This lease contains the entire agreement between you and us relating to the lease of the vehicle. Any change to the terms of this lease must be in writing and signed by you and us. No oral changes are binding. We may delay or refrain from enforcing any of our rights under this lease without losing them. Lessee (and Co-Lessee) initials _____

NOTICE TO LESSEE. 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2. YOU ARE ENTITLED TO A COPY OF THIS AGREEMENT.

YOU SIGNED THIS AGREEMENT AND RECEIVED A COPY AT CEDAR KNOLLS NJ ON 05 26 2005
 (city) (state) (month) (day) (year)

LESSEE: _____
 BY: _____
 CO-LESSEE: _____
 BY: _____

NOTICE: THE LESSEE AND THE LESSOR SHALL BE ENTITLED TO REVIEW THE CONTRACT FOR ONE BUSINESS DAY BEFORE SIGNING THE CONTRACT. Lessee and any Co-Lessee acknowledge that they have had at least one business day to review this lease before signing it.

Lessee (and Co-Lessee) initials _____ DATE: 05/26/2005

LESSOR: NORMAN GALE OLDSMOBILE BY: _____ TITLE: _____

Lessor assigns all right, title, and interest in this lease to the party identified in this lease as the intended assignee, under the terms of the lease plan dealer agreement as in effect from time to time with the assignee (the "Dealer Agreement"). Lessor also assigns all right, title, and interest in the leased vehicle to the party identified in this lease as the intended assignee, or its designee, under the terms of the Dealer Agreement.

LESSOR: NORMAN GALE OLDSMOBILE BY: _____ TITLE: _____

SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.



SIFFORD PONTIAC-GMC, Inc.

250 W. Fort Lee Road / BOGOTA, N. J. 07603 / Telephone (201) 342-2300

FACSIMILE COVER SHEET

DATE 12-28-06

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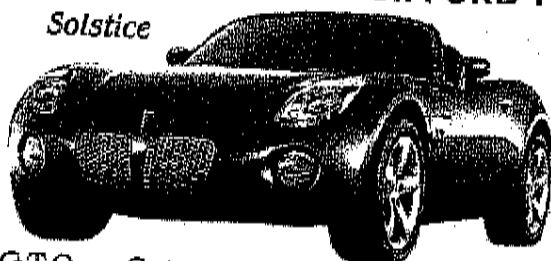
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FROM: Sifford Pontiac Services
AL

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SIFFORD PONTIAC GMC INC.

250 West Fort Lee Road
BOGOTA, NJ 07603



GTO • Grand Prix • G6 • Vibe • Torrent • SV6

Bus. Phone (201) 342-2300
FAX (201) 342-3489



250 West Fort Lee Rd. Bogota, NJ-07603 phone (201) 342-2300 fax (201) 342-3489

PNC99269

0201PNC99269

CUSTOMER NO. 31349	ADVISOR GEORGE LODDER	TAB NO. 662	INVOICE DATE 11/21/06	INVOICE NO. PNC99269
	LABOR RATE	MILEAGE 11,205	COLOR GRAY/	STOCK NO.
FAIR LAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/G6 GT SEDAN		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 2 Z G 5 2 8 1 5 4		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 11/21/06	
BUSINESS PHONE	COMMENTS			MO: 11207

JOB# 1 CHARGES-----
 LABOR-----
 # 1 06PNZ00 DIAGNOSE STEERING TECH(S):474 WARRANTY
 CUSTOMER STATES:RATTLE IN STEERING-SOP
 AND BINDING IN AM WIEN COLD OUTSIDE
 TECH FOUND POWER STEERING RACK BINDING INTERNALLY
 REPLACE POWER STEERING RACK

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1		15858368	GEAR 6.508		WARRANTY
	-1		15858368	CORE RETURN		WARRANTY
TOTAL - PARTS						0.00

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX PNC99269 JOB# 1 TOTAL 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS-----
 THANK YOU. WE APPRECIATE YOUR BUSINESS!

 CASH [] CHECK [] CREDIT CARD []
 *****GENERAL MOTORS WILL SEND YOU A SURVEY REGARDING YOUR
 SATISFACTION WITH OUR SERVICE DEPARTMENT. YOUR
 COMPLETE SATISFACTION IS OUR GOAL. PLEASE LET US
 KNOW IF THERE IS ANY REASON YOU CANNOT FILL THE
 SURVEY OUT COMPLETELY SATISFIED!*****

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

SIFFORD PONTIAC GMC INC.
 www.shopsifford.com
 201-342-2300



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00PNZD12K	12,000(6K) MILE SERV	MI	79.95	00PNZF18K	18,000(6K) MILE SERV	MI	79.95

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/30/06	98866	10755	662	674	W	06PNZ00	DIAGNOSE STEERING
10/18/06	98678	10422	662	674	W	80PNZ00ENTRPRSE	ENTERPRISE RENTAL
10/10/06	98520	10422	662	635	W	06PNZ0	DIAGNOSIS
				459	W	80PNZ00ENTRPRSE	ENTERPRISE RENTAL
				674	W	06PNZ00	DIAGNOSE STEERING
				330	W	01PNZ000	SQUEAKS/RATTLES

SALESPERSON NO.

S E R V I C E

STATE REG# 01361A

VEHICLE I.D. NO. 1G2ZG528154	YEAR/MAKE/MODEL 05/PONTIAC/G6/G6 GT SEDAN	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO. 99269
CUSTOMER NO. 31349	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE 11/21/06
COLOR GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.	
TURBO PNZZ	M/MC Y	AIR COND. Y	R. S. Y	MI/MS A	MILEAGE 11,000
ADVISOR NO. 662	ADVISOR GEORGE LODDER				
RESIDENCE PHONE	BUSINESS PHONE	I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle for the purpose of testing and/or inspecting such vehicle.			
TIME RECEIVED 07:40am	DATE/TIME PROMISED 11/21/06 06:00pm	PRIORITY			
APPOINTMENT <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	LABOR RATE				

474

FAIR LAWN, NJ

11207

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00

X _____

1. C * 06PNZ00 **DIAGNOSE STEERING**
CUSTOMER STATES: RATTLE IN STEERING-SOP

[Handwritten signature]

Prior Repairs on Vehicle

NEEDED SERVICE

PART NUMBER

PARTS COST

LABOR TIME

LABOR COST

TOTAL

X

- 4CYL
- 6CYL
- VA
- VB
- P/S
- AIR CON.
- AIR
- CCC
- FWD
- 4WD

Warranty
Parts Returned

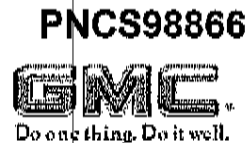
Line # _____
Date _____
Name _____

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	OPR. NO.	TIME	OFF
11/21	1.4	99269	4774	Shore	3

condition. Rattle in steering - front end, cause. Rack binds with cold conditions
correct - Bind is back

NOV 21 08:53

NOV 21 08:53



PNC598866

250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

0201PNC598866

CUSTOMER NO. 31349	ADVISOR GEORGE LODDER	TAB NO. 662	INVOICE DATE 11/01/06	INVOICE NO. PNC598866
	LABOR RATE	LICENSE NO.	MILEAGE 10,755	COLOR GRAY/
FAIR LAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/G6 GT SEDAN		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 2 Z G 5 2 8 1 5 4		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 10/30/06	
BUSINESS PHONE	COMMENT			MO: 10758

JOB# 1 CHARGES-----

LABOR-----
 J# 1 06PNZ00 DIAGNOSE STEERING TECH(S):674 WARRANTY
 CUSTOMER STATES:HARD TO TURN 1ST THING IN AM WHEN COLD
 OUTSIDE-HEARS SNAP NOISE WHEN TURNING
 TECH FOUND POWER STEERING ASSIST MOTOR NOT WORKING
 CORRECTLY-SHARTED INTERNALLY
 REPLACE POWER STEERING ASSIST MOTOR AND CALIBRATE STEERING
 POSITION SENSOR

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 1 15775370 MOTOR 6.605
 TOTAL - PARTS WARRANTY 0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX PNC5 JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 J# 2+80PNZ00ENTRPRSE ENTERPRISE RENTAL TECH(S):674 WARRANTY
 PROVIDE RENTAL
 2 DAYS RENTAL @ \$37.00/DAY=\$74.00
 D669637-1G2ZG558464

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
 70390 11/01/06 RENTAL /D669367
 TOTAL - SUBLET WARRANTY 0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX PNC5 JOB# 2 TOTAL 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00PNZD12K	12,000(GK) MILE SERV	MI	79.95	00PNZF18K	18,000(GK) MILE SERV	MI	79.95

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/18/06	98678	10422	662	635	W	06PNZ0	DIAGNOSIS
				459	W	80PNZ00ENTRPRSE	ENTERPRISE RENTAL
10/10/06	98520	10422	662	674	W	06PNZ00	DIAGNOSE STEERING
				330	W	01PNZ000	SQUEAKS/RATTLES
				459	W	80PNZ00ENTRPRSE	ENTERPRISE RENTAL
				430	W	01PNZ51	DASHBOARD

SALESPERSON NO.

S E R V I C E

STATE REG# 01361A

674 430	VEHICLE ID NO.	1G2ZG528154	YEAR/MAKE/MODEL	05/PONTIAC/G6/G6 CT SEDAN		PRODUCTION DATE	STOCK NO.	LICENSE NO.	R. O. NO.
	CUSTOMER NO.	31349	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R. O. DATE	98866	
	COLOR	GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.			
	TURBO	M/MC	AIR COND.	P.S.	TRANS	MILEAGE	ADVISOR NO.	ADVISOR	GEORGE LODDER
		PNZZ	Y	Y	A	11,000	662		
RESIDENCE PHONE	BUSINESS PHONE		I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein, in case of fire, theft or other causes beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereon; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.						
TIME RECEIVED	DATE/TIME PROMISED	PRIORITY							
09:02am	10/30/06 06:00pm								
APPOINTMENT	LABOR RATE		X						
<input type="checkbox"/> Yes									
<input checked="" type="checkbox"/> No									

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00

X

C* 06PNZ00 **DIAGNOSE STEERING**
 CUSTOMER STATES: HARD TO TURN 1ST THING IN AM WHEN COLD
 OUTSIDE-HEARS SNAP NOISE WHEN TURNING

Pump.

2 RENTAL

D 668637

1G2ZG558464

35.00/DAY - 2 DAYS

10756

L/m - 10/31 - 2:10

STEVE L. TAC CASE 9272847

NEEDED SERVICE

PART NUMBER

PARTS COST

LABOR TIME

LABOR COST

TOTAL

X

P/S ele. motor
P/S rack

OCT 31 1998

OCT 31 1998

OCT 31 1998

Replace P.S. Assist Motor
Calibrate Steering Position Sensor
Replace Sensor
Steering Tuning Selection

12/28/2006 10:16 2013423489 PONTIAC BOGOTA

NOV 1 1998

Warranty Parts Returned
Line # _____
Date _____
Name _____

STRAIGHT TIME (HRS)	FLAT RATE PRICE	P.O. NO.	TIME	OFF
1111	13	98866		
		EMP. NO. 67d		
		OPER. NO. Shore		



PNC98678



PNC98678

250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

02011PNC98678

CUSTOMER NO. 31349	ADVISOR GEORGE LODDER	TAG NO. 662	INVOICE DATE 10/19/06	INVOICE NO. PNC98678
	LABOR RATE	LICENSE NO.	MILEAGE 10,422	COLOR GRAY
FAIR LAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/G6 GT SEDAN			DELIVERY DATE
	VEHICLE I.D. NO. 1G2ZG528154			DELIVERY MILES
	F. T. E. NO.	P. O. NO.	R. O. DATE 10/18/06	PRODUCTION DATE
BUSINESS PHONE	COMMENTS			MO: 10423

JOB# 1 CHARGES-----

LABOR-----

J# 1 06PNZO DIAGNOSIS TECH(S):635 WARRANTY

CUSTOMER STATES:RATTLING NOISE OVER BUMPS
IN RAIN SEEMS MUCH BETTER
BAFFLE BROKE LOOSE INSIDE R/FRT INNER FRAME
GAIN ACCESS TO R/FRT INNER FRAME R&R FRT FENDER REPAIR
FILL WITH FOAM

JOB# 1 TOTALS-----

JOB# 2 CHARGES-----

JOB# 1 JOURNAL PREFIX PNC98678 JOB# 1 TOTAL 0.00

LABOR-----

J# 2+80PNZ00ENTRPRSF ENTERPRISE RENTAL TECH(S):459 WARRANTY

PROVIDE RENTAL
D-669299
1DAY @ 37.00

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----

70273 10/19/06 RENT/D669299

TOTAL - SUBLET WARRANTY
0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX PNC98678 JOB# 2 TOTAL 0.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

TOTALS-----

THANK YOU. WE APPRECIATE YOUR BUSINESS!

CASH [] CHECK [] CREDIT CARD []

*****GENERAL MOTORS WILL SEND YOU A SURVEY REGARDING YOUR
SATISFACTION WITH OUR SERVICE DEPARTMENT. YOUR
COMPLETE SATISFACTION IS OUR GOAL. PLEASE LET US
KNOW IF THERE IS ANY REASON YOU CANNOT FILL THE
SURVEY OUT COMPLETELY SATISFIED!*****

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

SIFFORD PONTIAC GMC INC.
www.shopsifford.com
201-342-2300

CUSTOMER SIGNATURE



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00PNZC9K	9,000(3K) SERVICE	MI	11.20				

SERVICE HISTORY

DATE	REPAIR ORDER	MILAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
09/29/06	98360	10129	662	672	W	01PNZ000	SQUEAKS/RATTLES
				672	C	06PNZ00	DIAGNOSE STEERING
				672	C	00PNZA3K	3,000 (3K) SERVICE
06/20/06	96470	7296	662	597	W	05PNZ00	BRAKE DIAGNOSIS
				597	C	06PNZ00	DIAGNOSE STEERING

SALESPERSON NO.

S E R V I C E

STATE REG# 01361A

VEHICLE I.D. NO. 1G2ZG528154	YEAR/MAKE/MODEL 05/PONTIAC/G6/G6 GT SEDAN	PRODUCTION DATE	STOCK NO.	LICENSE NO. BSHORE	R. O. NO. 98678
FAIR LAWN, NJ	CUSTOMER NO. 31349	SERVICE CONTRACT	DELIVERY DATE	SELLING DEALER NO.	R. O. DATE 10/18/06
GRAY/	TURBO	M/MC	AIR COND.	P. S.	TRANS
	PNZZ		Y	Y	A
					MILEAGE 10,422
					ADVISOR NO. 662
					ADVISOR GEORGE LODDER

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you will not assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or premises for the purpose of testing and/or inspecting such vehicle.

APPOINTMENT
 Yes
 No

LABOR RATE

TIME RECEIVED **08:31 am** DATE/TIME PROMISED **10/18/06 06:00pm** PRIORITY

JOB

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00

X _____

1 C* 06PNZ0 DIAGNOSIS
 CUSTOMER STATES: RATTLING NOISE OVER BUMPS
 IN RAIN SEEMS MUCH BETTER

(2) RENTAL

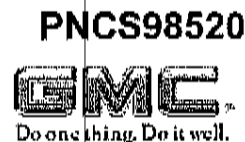
D-669299
 *37

1G1ZT58N57

REPAIR WORK DONE

NEEDED SERVICE	PART NUMBER	PARTS COST	LABOR TIME	LABOR COST	TOTAL	X	
<p>635 NOISE R/FRT BAGGLE IN R/FRT FRAME CAME LOOSE AND WEDGED IN WELDED PORTION OF FRAME RSTR R/FRT FENDER COWL WIPERS CUT ACCESS HOLE IN WHEEL ARCHES REMOVED REMOVE BRACKET BAGGLE - FILL WITH FIBER WOOL SUPPORT BRACKET</p>							<p>OCT 18 AM 9:11 OCT 18 AM 10:51 OCT 18 AM 11:13 OCT 18 PM 4:06 OCT 19 AM 8:42 OCT 19 PM 12:47</p>

STRAIGHT TIME (HRS)	FLAT RATE PRICE	R.O. NO.	9867	TIME	OFF
10/19	36	635	Shore		ON



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

PNC98520



02011PNC98520

CUSTOMER NO. 31349	ADVISOR GEORGE LODDER	TAG NO. 662	INVOICE DATE 10/18/06	INVOICE NO. PNC98520
	LABOR RATE	MILEAGE 10,122	COLOR GRAY/	STOCK NO.
FAIR LAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/G6 GT SEDAN		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 2 Z G 5 2 8 1 5 4		SELLING DEALER NO.	PRODUCTION DATE
	P. T. E. NO.	P. O. NO.	R. O. DATE 10/10/06	REPRINT# 1
	BUSINESS PHONE	COMMENTS	MO: 10435	

JOB# 1 CHARGES-----

LABOR-----

J# 1 06PNZ00 DIAGNOSE STEERING TECH(S):674 WARRANTY

CUSTOMER STATES:KNOCKING NOISE WHEN TURNING

TECH FOUND UPPER STRUT MOUNTS NOISEY

REPLACE RIGHT UPPER STRUT MOUNT,BEARING,BUMP STOP,AND BOOT

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1	22712115	BEARING 7.389	WARRANTY
1	22712118	BUMPER 7.395	WARRANTY
1	21992520	SHIELD 7.371	WARRANTY
1	15836874	MOUNT 7.395	WARRANTY
0	15858368	GEAR 6.508	WARRANTY

PART ON SPECIAL ORDER

** QUANTITY 1 IS SPECIAL ORDERED **

TOTAL - PARTS 0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX PNC98520 JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2+01PNZ000 SQUEAKS/RATTLES TECH(S):330 674 WARRANTY

CUSTOMER STATES:SQUEAK NOISE OVER BUMPS-SOUNDS LIKE DASH AREA

TECH FOUND HOOD HINGE PINS LOOSE

REPLACE HOOD HINGE RIGHT SIDE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1	22701366	HINGE 8.015	WARRANTY
1	15143682	HINGE 8.015	WARRANTY

TOTAL - PARTS 0.00

G.O.G. & SUPPLIES-----

1.0	PAINT MATERIALS	@	/UNIT	WARRANTY
-----	-----------------	---	-------	----------

TOTAL - GOG 0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX PNC98520 JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----

J# 3+80PNZ00ENTRPRSE ENTERPRISE RENTAL TECH(S):459 WARRANTY

PROVIDE RENTAL

D-6669093

3 DAYS AT 37.00

2G2WP552161

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----

70248		10/13/06	RENTAL/D6669093	WARRANTY
-------	--	----------	-----------------	----------

TOTAL - SUBLET 0.00



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00PNZC9K	9,000(3K) SERVICE	MI	11.20				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
09/29/06	98360	10129	662	672	W	01PNZ00	SQUEAKS/RATTLES
				672	C	06PNZ00	DIAGNOSE STEERING
06/20/06	96470	7296	662	672	C	00PNZA3K	3,000 (3K) SERVICE
				597	W	05PNZ00	BRAKE DIAGNOSIS
				597	C	06PNZ00	DIAGNOSE STEERING

SALESPERSON NO.

S E R V I C E

STATE REG# 01361A

VEHICLE ID NO. 1G2ZG528154		YEAR/MAKE/MODEL 05/PONTIAC/G6/G6 GT SEDAN		PRODUCTION DATE	STOCK NO.	P.O. NO. 98520	
CUSTOMER NO. 31349		SERVICE CONTRACT		DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE 10/10/06
COLOR GRAY/		CONTRACT NO.		EXPIRATION DATE	EXPIRATION MILES	TAB NO.	
TURBO	MMC PNZZ	AIR COND. Y	P.S. Y	TRANS A	MILEAGE 10,200	ADVISOR NO. 662	ADVISOR GEORGE LODDER
RESIDENCE PHONE		BUSINESS PHONE		I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereon; that your employees may operate the above vehicle for the purpose of inspecting such vehicle.			
TIME RECEIVED 08:34am	DATE/TIME PROMISED 10/10/06 06:00pm	PRIORITY		LABOR RATE			
APPOINTMENT <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		LABOR RATE		X			

674

10422

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X _____
1 **W * 06PNZ00** **DIAGNOSE STEERING**
CUSTOMER STATES: KNOCKING NOISE WHEN TURNING

Date:	<u>10/19/06</u>
Auth Code:	<u>W</u>
Labor Op:	<u>49119</u> Amt: <u>1132.63</u>
AVM Signature:	<u>[Signature]</u>

Reynolds and Reynolds - ERARY WORKS - CC-517279-0 (1/03)

Todd TAC CASE 9240569

NEEDED SERVICE

PART NUMBER

A-pillar to cond wisen parts
 tighten gaps/spot welder spot lower
 wisen sheet structural spot lower to count

LABOR COST

TOTAL

X

Customer states knocking noise when turning
 noise in front suspension
 replace upper strut mounts bearings bumpsteaps & boots
 both sides

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	TIME	OFF
10/13	2.5	98520		

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	TIME	OFF
10/13	33.59	98510		

Carburetor separating noise over bumpsteaps
 Fend loose hood hinge rubbing together
 Replace hood hinge right side & paint hinge
 to correct squeaking noise

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R.O. NO.	TIME	OFF
10/13	6.10	98520		

c/s noise in dash R/side

TEST drive noise in R/DASH
 Insulate AC lines/Brake lines/cables from firewall, relieve NO remove upper dash defrost grill & L/R pillar
 millings, relieve car after inspecting dash mounting H.C., Remove glovebox, R/lower carpet trimmer millings pull back carpet inspect
 firewall for bad spot welds + anything else, Remove eng. firewall insulator check firewall, relieve with ears noise is from firewall it's hard to
 pin point, Remove dash panel trim pad, secure R/R4, insin coolant to remove HVAC case assembly
 reshape firewall ~~back~~ back of HVAC case
 install steering, Dash drive car OK no noise

Warranty Parts Returned

OCT 13 1981



PNC96470



Do one thing. Do it well.

250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

PNC96470

02011PNC96470

CUSTOMER NO. 31349	ADVISOR GEORGE LODDER	TAG NO. 662	INVOICE DATE 06/20/06	INVOICE NO. PNC96470
	LABOR RATE	INVOICE NO.	MILEAGE 7,296	COLOR GRAY
FAIR LAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/G6 GT SEDAN		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 2 Z G 5.2 8 1 5 4		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 06/20/06	
BUSINESS PHONE	COMMENTS			MO: 7297

JOB# 1 CHARGES

LABOR
 J# 1 05PNZ00 BRAKE DIAGNOSIS TECH(S):597 WARRANTY
 CUSTOMER STATES:VIBRATION IN STEERING WHEN BRAKING-MORE ON
 HIGHWAY SPEEDS
 TECH FOUND FRONT BRAKE ROTORS WARPED
 RESURFACE FRONT BRAKE ROTORS

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX PNC96470 JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR
 J# 2 06PNZ00 DIAGNOSE STEERING TECH(S):597 0.00
 CUSTOMER STATES:KNOCKING IN STEERING WHEN GO OVER BUMPS OR
 TURN STEERING WHEEL
 TECH AND SERVICE MANAGER ROAD TESTED-WORKING TO FACTORY
 SPEC'S AT THIS TIME

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX PNC96470 JOB# 2 TOTAL 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$100.00 (+TAX)

TOTALS

THANK YOU. WE APPRECIATE YOUR BUSINESS!

 CASH [] CHECK [] CREDIT CARD []

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

*****GENERAL MOTORS WILL SEND YOU A SURVEY REGARDING YOUR
 SATISFACTION WITH OUR SERVICE DEPARTMENT. YOUR
 COMPLETE SATISFACTION IS OUR GOAL. PLEASE LET US
 KNOW IF THERE IS ANY REASON YOU CANNOT FILL THE
 SURVEY OUT COMPLETELY SATISFIED!*****

SIFFORD PONTIAC GMC INC.
 www.shopsifford.com
 201 342-2300

CUSTOMER SIGNATURE



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
OOPNZ86K	6,000 MILE SERVICE	MI	84.95				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

S E R V I C E

STATE REG# 01361A

VEHICLE ID NO. 1GZZG528154	YEAR/MAKE/MODEL 05/PONTIAC/G6/G6 GT SEDAN	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.D. NO. 96470
CUSTOMER NO. 31349	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.D. DATE 06/20/06
FAIR LAWN, NJ	COLOR GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
TURBO	W/MC	AIR COND.	P.S.	TRANS	MILEAGE 7,500
	PNZZ	Y	Y	A	ADVISOR NO. 662
					ADVISOR GEORGE LODDER
APPOINTMENT	TIME RECEIVED 07:55am	DATE/TIME PROMISED 06/20/06 06:00pm	PRIORITY	I hereby authorize the repair work therein to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs therein; that your employees may operate the above vehicle on streets and highways for the purpose of testing and/or inspecting said vehicle.	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	LARGE RATE				7297

ORIGINAL CUSTOMER ESTIMATE: TOTAL 100.00

1 **C** 05PNZ00 **BRAKE DIAGNOSIS**
CUSTOMER STATES: VIBRATION IN STEERING WHEN BRAKING-MORE ON HIGHWAY SPEEDS

2 **C** 06PNZ00 **DIAGNOSE STEERING**
CUSTOMER STATES: KNOCKING IN STEERING WHEN GO OVER BUMPS OR TURN STEERING WHEEL

NEEDED SERVICE

PART NUMBER

PARTS COST

LABOR TIME

LABOR COST

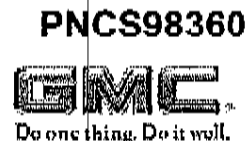
TOTAL

X

Compl: Vibration when braking
 Cause: Both front rotors uneven.
 Correction: Cut both front rotors.

STRAIGHT TIME (HRS)	FLAT RATE PRICE	R.O. NO.	TIME	OFF
6.60	1.6	9470		2
		EMP. NO. 591	Shore	CN

8CYL
 8CYL
 V6
 V8
 PIS
 AIR COM.
 AIR
 CCC
 FWD
 4WD



PNC S98360

250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

0201PNC S98360

CUSTOMER NO. 31349	ADVISOR GEORGE LODDER	TAG NO. 662	INVOICE DATE 09/29/06	INVOICE NO. PNC S98360
	LABOR RATE	LICENSE NO.	MILEAGE 10,129	COLOR GRAY/
FAIR LAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/G6 GT SEDAN	DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. 1 G 2 Z G 5 2 8 1 5 4	SELLING DEALER NO.	PRODUCTION DATE	
	F. T. E. NO.	P. O. NO.	R. O. DATE 09/29/06	
BUSINESS PHONE	COMMENTS			MO: 10130

JOB# 1 CHARGES-----
 LABOR-----
 J# 1 01PNZ00 SQUEAKS/RATTLES TECH(S):672 WARRANTY
 CUSTOMER STATES:RATTLE FROM DASH
 RIGHT SIDE
 LOOSE
 REMOVE AND SECURE DASH PAD

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX PNC S JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----
 LABOR-----
 J# 2 06PNZ00 DIAGNOSE STEERING TECH(S):672 0.00
 CUSTOMER STATES:KNOCKING IN STEERING WHEN TURNING
 ORDER NL/SIDE MOUNT AND STRUT BEARING

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	PRICE-----
PART ON SPECIAL ORDER	0	22712116	BEARING 7.389	60.20	0.00
		** QUANTITY 2 IS SPECIAL ORDERED **			
PART ON SPECIAL ORDER	0	22712118	RUMPR 7.395	10.58	0.00
		** QUANTITY 2 IS SPECIAL ORDERED **			
PART ON SPECIAL ORDER	0	21992520	SHIELD 7.371	5.98	0.00
		** QUANTITY 2 IS SPECIAL ORDERED **			
PART ON SPECIAL ORDER	0	15836873	MOUNT 7.395	68.14	0.00
		** QUANTITY 1 IS SPECIAL ORDERED **			
PART ON SPECIAL ORDER	0	15836874	MOUNT 7.395	64.88	0.00
		** QUANTITY 1 IS SPECIAL ORDERED **			
PART ON SPECIAL ORDER	0	22701366	HINGE 8.015	17.14	0.00
		** QUANTITY 1 IS SPECIAL ORDERED **			
PART ON SPECIAL ORDER	0	15143682	HINGE 8.015	15.66	0.00
		** QUANTITY 1 IS SPECIAL ORDERED **			
TOTAL - PARTS					0.00

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX PNC S JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----
 LABOR-----
 J# 3 00PNZA3K 3,000 (3K) SERVICE TECH(S):672 13.36
 3,000 MILE SERVICE
 PREVENTATIVE MAINTENANCE
 PERFORMED PER REQUIRED FACTORY MAINTENANCE SCHEDULE
 I OF CHCK ALL FLUIDS & TIRE PRESSURE



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00PNZC9K	9,000(3K) SERVICE	MI	11.20				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/20/06	96470	7296	662	597 597	W C	05PNZ00 06PNZ00	BRAKE DIAGNOSIS DIAGNOSE STEERING

SALESPERSON NO.

S E R V I C E

STATE REG# 01361A

VEHICLE ID NO. 1G2ZG528154	YEAR/MAKE/MODEL 05/PONTIAC/G6/G6 GT SEDAN	PRODUCTION DATE	STOCK NO.	LICENSE NO. BSHORE	R.O. NO. 98360
CUSTOMER NO. 31349	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	BELLING DEALER NO.	R.O. DATE 09/29/06
COLOR GRAY/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.	
TURBO PNZZ	AIR COND. Y	P.S. Y	TRANS A	MILEAGE 10,129	ADVISOR NO. 662
FAIR LAWN, NJ		ADVISOR GEORGE LODDER		I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or guarantee any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or other ways for the purpose of testing and/or inspecting such vehicle.	
TIME RECEIVED 8:22am	DATE/TIME PROMISED 09/29/06 06:00pm	PRIORITY	LABOR RATE	X Y	

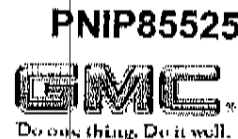
JOB	ORIGINAL CUSTOMER ESTIMATE:	TOTAL
X		30.00
1	C 01PNZ00 SQUEAKS/RATTLES CUSTOMER STATES: RATTLE FROM DASH RIGHT SIDE	
2	C * 06PNZ00 DIAGNOSE STEERING CUSTOMER STATES: KNOCKING IN STEERING WHEN TURNING	
3	C 00PNZA3K 3,000 (3K) SERVICE 3,000 MILE SERVICE	

10,130 mi

02500.9

NEEDED SERVICE	PART NUMBER	PARTS COST	LABOR TIME	LABOR COST	TOTAL	X
Lube, oil, Filter	✓ 2x upper mount - strut					SEP 29 AM 9:11
CK Rattle noise of dash	✓ 2x strut Bearing					6CYL
CAUSE - AC Line Bracket tapping	✓ 2x Bumpstop					V8
Against Firewall	2x Dust Cover					V8
COFF. - AC Line Bracket	1x PASS side hood hinge					P/S
						AIR COIL
						AIR
						SEP 29 PM 4:19
						CCC
						FWO
						4WD

STRAIGHT TIME @ RS.1	FLAT RATE PRICE	R.O. NO. 48360	TIME OFF
9.59	2.3675	Shore	ON



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-1300 fax (201) 342-3489

PNIP85525

02011PNIP85525

CUSTOMER NO. 10	ADVISOR MARY A RALEIGH	TAR NO. 122	INVOICE DATE 10/27/04	INVOICE NO. PNIP85525
SIFFORD PONTIAC GMC INC. 250 WEST FT LEE RD. BOGOTA, NEW JERSEY 07603	LABOR RATE	LICENSE NO.	MILEAGE 3	COLOR BLACK/PEWTE
	YEAR / MAKE / MODEL 05/PONTIAC/GRAND PRIX/4DR	DELIVERY DATE		STOCK NO. C50373
	VEHICLE I.D. NO. 7 G 2 W P 5 2 2 6 5 1	SELLING DEALER NO.		PRODUCTION DATE 10/01/04
	F. T. E. NO.	P. O. NO.	R. O. DATE 10/19/04	
RESIDENCE PHONE	COMMENTS C# 2WP69			MO: 3

JOB# 1 CHARGES-----

LABOR-----

J# 1 70PNZ01 NEW VEHICLE PREP HOURS: 0.80 TECH(S):474 36.00
PREP COURTESY PER GM CHECKLIST

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----

PDI PONTIAC-GMC PDI OFFSET -36.00

TOTAL - MISC -36.00

JOB# 1 TOTALS-----

LABOR 36.00

MISC -36.00

JOB# 1 JOURNAL PREFIX PNIP JOB# 1 TOTAL 0.00

COMMENTS-----

COURTESY-----

TOTALS-----

CONTROL#	ACCOUNT#	AMOUNT..	
C50373			
			TOTAL LABOR.... 36.00
			TOTAL PARTS.... 0.00
			TOTAL SUBLET... 0.00
			TOTAL G.O.G.... 0.00
			TOTAL MISC.CHG. 0.00
			TOTAL MISC.DISC -36.00
			TOTAL TAX..... 0.00
			TOTAL INVOICE \$ 0.00

APPROVED BY SIGNATURE



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

P D I

STATE REG# 01361A

VEHICLE I.D. NO. 2G2WP522651	YEAR/MAKE/MODEL 05/PONTIAC/GRAND PRIX/4DR	PRODUCTION DATE 10/01/04	STOCK NO. C50373	LICENSE NO. 85525	R. O. NO. 10/19/04
SIFFORD PONTIAC GMC INC. 250 WEST FT LEE RD. BOGOTA, NEW JERSEY 07603		CUSTOMER NO. 10	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES
RESIDENCE PHONE		BUSINESS PHONE		CONTRACT NO.	EXPIRATION DATE
TIME RECEIVED 11:38am		DATE/TIME PROMISE 10/19/04 06:00pm		EXPIRATION MILES	TAG NO. 0373
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	C# 2WPG9	LABOR RATE	I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle.		
TURBO N		M/MC	AIR COND. Y	P. S. Y	TRANS A
MILEAGE 3		ADVISOR NO. 122	ADVISOR MARY A RALEIGH		

JOB

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X _____

COMMENTS : COURTESY

I 70PNZ01 **NEW VEHICLE PREP**
PREP COURTESY PER GM CHECKLIST

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NEEDED SERVICE

PART NUMBER

STRAIGHT TIME (HRS)	10.66	FLAT RATE PRICE	855.00	R.O. NO.	855.00	TIME	OFF
				EST. NO.	5037B		ON

PARTS CCST

LABOR TIME

LABOR COST

TOTAL

X

4CYL

6CYL

V6

V8

P/S

AIR COOL

AIR

CCC

FWD

4WD



KIMMEL & SILVERMAN

P.C.

F A X

••••• Kimmel & Silverman, P.C.
 • 30 E. Butler Pike
 • Ambler, PA 19002
 •
 •
 • 1-800-LEMON LAW
 • <http://www.lemonlaw.com>

To: Halima Shaw

Fax Number: _____

From: Robert M. Silverman, Esquire

Fax Number: (215)540-8817

Business Phone: (215)540-8888

Date & Time: January 12, 2007 4:57:25 PM

Pages (including cover): 2

Re: ██████████ v General Motors Corporation

Additional invoice

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JAN 11, 2007 10:08A

2017971319

page 1



250 West Fort Lee Rd. Bogota, NJ 07603 phone (201) 342-2300 fax (201) 342-3489

CUSTOMER NO 31349	ADVISOR GEORGE LODDER	TAG NO 662	INVOICE DATE 01/05/07	INVOICE NO PNC99914
[REDACTED]	LABOR DATE [REDACTED]	MILEAGE 12,120	COLOR GRAY/	STOCK NO
FAIR LAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/G6 GT SEDAN	DELIVERY DATE	MILEAGE MILES	
	VEHICLE ID NO 1G2ZG528154	APPOINTMENT	PRODUCTION DATE	
	FINANCING	H.O. DATE 01/02/07		
BURNERS PHONE	COMMENTS	NO: 12121		

JOB# 1 CHARGES.....

LABOR.....

J# 1 06PNZ00 DIAGNOSE STEERING TECH(S):430 0.00

CUSTOMER STATES: STEERING HARD TO TURN 1ST THING IN AM WHEN COLD

STARTED VEHICLE 3 MORNINGS FOR BINDING IN AM VEHICLE

PERFORMED TO FACTORY SPECS

WORKING PROPERLY DID NOT EXPERIENCE CUSTOMERS CONCERN

JOB# 1 TOTALS.....

JOB# 2 CHARGES..... JOB# 1 JOURNAL PREFIX PNC9 JOB# 1 TOTAL 0.00

LABOR.....

J# 2 01PNZ12 STARTING SYSTEM TECH(S):430 WARRANTY

CUSTOMER STATES: STARTER STAYS ENGAGED AT TIMES

UPDATE TO NEW CALIBRATION

RECALIBRATE PCM WITH NEW UPDATE FOR CUSTOMERS CONCERN

JOB# 2 TOTALS.....

JOB# 3 CHARGES..... JOB# 2 JOURNAL PREFIX PNC9 JOB# 2 TOTAL 0.00

LABOR.....

J# 3 80PNZ00ENTRPRSE ENTERPRISE RENTAL TECH(S):459 WARRANTY

PROVIDE RENTAL

D-671501

4X42.00

CHRIS

SUBLET.....

PC# 70808 VEND INV# 01/05/07 INV DATE 01/05/07 DESCRIPTION RENTAL/D671501 TOTAL - SUBLET WARRANTY 0.00

JOB# 3 TOTALS.....

JOB# 4 CHARGES..... JOB# 3 JOURNAL PREFIX PNC9 JOB# 3 TOTAL 0.00

LABOR.....

J# 4+01PNZ000 SQUEAKS/RATTLES TECH(S):430 WARRANTY

CUSTOMER STATES: L/FRT DOOR NOISY OPENING & CLOSING

LOOSE DOOR CHECK

RETAP HOLES & TIGHTEN SCREWS

JOB# 4 TOTALS.....

JOB# 4 JOURNAL PREFIX PNC9 JOB# 4 TOTAL 0.00

ESTIMATE.....

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

B:\mde\mal\Bogota\6. 984\NTSI.4E CCM\F79.C 1/13/07

Absolutely
NormanGale
 ® BUICK PONTIAC GMC

1247 Route 10, CEDAR KNOLLS, N.J. 07927
 Sales and Service - (973) 267-1100
 Parts (973) 267-1174 • Fax (973) 267-4407

CELL: 201-960-6069

CUSTOMER No. 17751	ADVISOR MICHAEL MCQUOID	TAG No. 52	INVOICE DATE 01/16/06	INVOICE No. OLCS65515
FAIRLAWN, NJ	LABOR RATE	LICENSE No.	MILEAGE 3,886	COLOR STEALTH GRA
	YEAR / MAKE / MODEL 05/PONTIAC/G6/4DR SDN			STOCK No. P50073
	VEHICLE I.D. No. 1 G 2 Z G 5 2 8 1 5 4			DELIVERY DATE 05/26/05
F. T. E. No.		P.O. No.	SELLING DEALER NO. 10	DELIVERY MILES 40
COMMENTS			PRODUCTION DATE	
				MO: 3888

JOB# 1 CHARGES

LABOR
 J# 1 010LZ003 3000 MIE SERVICE TECH(S):15 17.50
 CHANGE ENGINE OIL
 CHANGE ENGINE OIL FILTER
 LUBRICATE LATCHES AND HINGES
 LUBRICATE CHASSIS
 CHECK ALL BELTS AND ADJUST AS NECESSARY, CHECK ALL FLUIDS
 AND TOP UP AS NEEDED, CHECK TIRE PRESSURE, CHECK AUTOMATIC
 TRANSMISSION FLUID, INSPECT FRONT BRAKES, INSPECT COOLANT
 HOSES AND CONNECTIONS, INSPECT EXHAUST SYSTEM AND MOUNTS,
 INSPECT ALL INTERIOR AND EXTERIOR LIGHTS, INSPECT STEERING
 GEAR, LINKAGE AND SUSPENSION, INSPECT BATTERY AND CABLES.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	PK47F	L.O.F.	16.45	16.45
	5	12345615	PREMIUM 0 1481	****	****
	1	12345	GREASE -8	****	****
	1	12490147	FILTER 1.836 787	****	****
	1	1051515A	OPTIKLEEN 285	1.63	1.63
TOTAL - PARTS					18.08

JOB# 1 TOTALS
 LABOR 17.50
 PARTS 18.08

JOB# 1 JOURNAL PREFIX OLCS JOB# 1 TOTAL 35.58

JOB# 2 CHARGES

LABOR
 J# 2 110LZ03 RECALL TECH(S):15 WARRANTY
 RECALLO5648 BALANCER TORQUE
 RECALL
 PERFORMED RECALL

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX OLCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR
 J# 3 500LZ05 CHECK STARTING SYS TECH(S):15 WARRANTY
 CUSTOMER STATES STARTER STICKS...SEE NOTE
 STARTER BINDING
 REPLACED STARTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	89017714	STRTR REM 2.041 * 1		
TOTAL - PARTS					WARRANTY 0.00

Absolutely... NormanGale

BUICK
PONTIAC
GMC

1247 Route 10, CEDAR KNOLLS, N.J. 07927
 Sales and Service - (973) 267-1100
 Parts (973) 267-1174 • Fax (973) 267-4407

CELL: 201-960-6069

CUSTOMER No. 17751	ADVISOR MICHAEL MCQUOID	TAG No. 52	INVOICE DATE 01/16/06	INVOICE No. OLCS65515	
FAIRLAWN, NJ [REDACTED]	LABOR RATE	LICENSE No.	MILEAGE 3,886	COLOR STEALTH GRA	
	YEAR / MAKE / MODEL 05 / PONTIAC / G6 / 4DR SDN			DELIVERY DATE 05/26/05	DELIVERY MILES 40
	VEHICLE I.D. No. 1 G 2 Z G 5 2 8 1 5 4			SELLING DEALER NO. 10	PRODUCTION DATE
	F. T. E. No.		P.O. No.	R.O. DATE 12/12/05	
RESIDENCE PHONE	BUSINESS PHONE			COMMENTS	
				MO: 3888	

JOB# 3 TOTALS-----					0.00
JOB# 3 JOURNAL PREFIX OLCS				JOB# 3 TOTAL	
JOB# 4 CHARGES-----					
LABOR	STEERING/SUSPENSION			TECH(S):15	WARRANTY
# 4-450LZ	CUSTOMER STATES CAN'T STEER CAR WHEN COLD				
	SEE NOTE				
	CONTROL ARMS BINDING				
	REPLACED BOTH FRONT LOWER CONTROL ARMS				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	22730776	ARM 6.168		WARRANTY
	1	22730775	ARM 6.168		WARRANTY
	1	11589341	BOLT 8.900 0		WARRANTY
				TOTAL - PARTS	0.00
JOB# 4 TOTALS-----					
JOB# 4 JOURNAL PREFIX OLCS				JOB# 4 TOTAL	
JOB# 5 CHARGES-----					
LABOR	ACCESSORIES			TECH(S):15	WARRANTY
# 5-850LZ	C/S AM RADIO STATIC				
	INTERNAL PROBLEM				
	REPLACED SOP RADIO				
JOB# 5 TOTALS-----					
JOB# 5 JOURNAL PREFIX OLCS				JOB# 5 TOTAL	
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	SS	SHOP SUPPLIES/HAZARDOUS WASTE		1.00	
				TOTAL - MISC	1.00



1247 Route 10, CEDAR KNOLLS, N.J. 07927
 Sales and Service - (973) 267-1100
 Parts (973) 267-1174 • Fax (973) 267-4407

CELL: [REDACTED]

CUSTOMER No. 17751	ADVISOR MICHAEL MCQUOID	TAG No. 52	INVOICE DATE 01/16/06	INVOICE No. OLCS65515
[REDACTED]	LABOR RATE	LICENSE No.	MILEAGE 3,886	COLOR STEALTH GRA
FAIRLAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/4DR SDN	DELIVERY DATE 05/26/05	DELIVERY MILES 40	STOCK No. P50073
	VEHICLE I.D. No. 1 G 2 Z G 5 2 8 1 5 4	SELLING DEALER NO. 10	PRODUCTION DATE	
	F. T. E. No.	P.O. No.	R.O. DATE 12/12/05	
	COMMENTS			MO: 3888

TOTALS-----

*****	TOTAL LABOR....	17.50
*	TOTAL PARTS....	18.08
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL MISC CHG.	1.00
*	TOTAL MISC DISC	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL TAX.....	2.13
*		
*****	TOTAL INVOICE \$	38.71

THANK YOU FOR YOUR BUSINESS!!
 Thank you for your business ! If you cannot answer "COMPLETELY SATISFIED" on question # 16 on your next satisfaction survey, please contact us.

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****



1247 Route 10, CEDAR KNOLLS, N.J. 07927
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CELL: [REDACTED]

CUSTOMER No. 17751	ADVISOR MICHAEL MCQUOID	TAG No. 52	INVOICE DATE 12/28/05	INVOICE No. OLCS65935
[REDACTED]	LABOR RATE	LICENSE No.	MILEAGE 3,886	COLOR STEALTH GRA
FAIRLAWN, NJ [REDACTED]	YEAR / MAKE / MODEL 05/PONTIAC/G6/4DR SDN		DELIVERY DATE 05/26/05	STOCK No. P50073
	VEHICLE I.D. No. 1 G 2 Z G 5 2 8 1 5 4		SELLING DEALER NO. 10	DELIVERY MILES 40
	F. T. E. No.	P.O. No.	R.O. DATE 12/28/05	PRODUCTION DATE
[REDACTED]	COMMENTS			MO: 3886

JOB# 1 CHARGES-----
 LABOR-----
 # 1 850LZ ACCESSORIES TECH(S):33 WARRANTY
 RADIO WON'T UNLOCK
 RADIO LOST MEMORY
 R-R RADIO,RETRIEVED CODES,REPROGRAMMED,ALL SYSTEMS OK
 JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX OLCS JOB# 1 TOTAL 0.00
 TOTALS-----

 * TOTAL LABOR.... 0.00
 * TOTAL PARTS.... 0.00
 * [] CASH [] CHECK CK NO. [] * TOTAL SUBLET... 0.00
 * [] VISA [] MASTERCARD [] DISCOVER * TOTAL G.O.G.... 0.00
 * [] AMER XPRESS [] OTHER [] CHARGE * TOTAL MISC CHG. 0.00
 * TOTAL MISC DISC 0.00
 * TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!
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CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****



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Parts (973) 267-1174 • Fax (973) 267-4407

CELL: [REDACTED]

CUSTOMER No. 17751	ADVISOR MICHAEL MCQUOID	TAG No. 52	INVOICE DATE 03/10/06	INVOICE No. OLCS67362
[REDACTED]	LABOR RATE	LICENSE No.	MILEAGE 5,324	COLOR STEALTH GRA
FAIRLAWN, NJ	YEAR / MAKE / MODEL 05/PONTIAC/G6/4DR SDN		DELIVERY DATE 05/26/05	DELIVERY MILES 40
	VEHICLE I.D. No. 1 G 2 Z G 5 2 8 1 5 4		SELLING DEALER NO. 10	PRODUCTION DATE
	F. T. E. No.	P.O. No.	R.O. DATE 03/01/06	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		MO: 5327

JOB# 1 CHARGES

LABOR
1 450LZ STEERING/SUSPENSION TECH(S):15 WARRANTY
STEERING INOP WHEN BELOW 20 DEGREES,CAN'T TURN WHEEL
EITHER DIRECTION
STEERING ASSIST MOTOR INTERMITTANT
PERFORM TESTS AND REPLACE MOTOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	15775370	MOTOR 6.605 WPR		
				TOTAL - PARTS	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX OLCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR
2+700LZ03 RENTAL TECH(S):50 WARRANTY
RENTAL
SUBLET GOGEL

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	WARRANTY
	39800	123456	03/10/06	CAR RENTAL	
				TOTAL - SUBLET	0.00

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX OLCS JOB# 2 TOTAL 0.00

TOTALS

*****	TOTAL LABOR....	0.00
*	TOTAL PARTS....	0.00
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL MISC CHG.	0.00
*	TOTAL MISC DISC	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL TAX.....	0.00
*		
*****	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

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CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

A

RELEASE OF CLAIM

I, [REDACTED] (hereinafter referred to as "Releasor"), on behalf of myself and my assigns, heirs and executors, in consideration of: \$6,400.00 paid by General Motors Corporation, hereby releases and discharges General Motors Corporation, its subsidiaries, its authorized independent dealers, any designers and suppliers of vehicles, parts and components that are distributed by General Motors Corporation, and their respective agents and employees from any and all claims, causes of action, demands, damages, and claims for attorney's fees and costs which directly or indirectly arise from, are related to, or are in any way associated with the lease, repair, maintenance, operation, alteration, or use of Releasor 2005 Pontiac G6 bearing Vehicle Identification Number 1G2ZG528154 [REDACTED] ("Subject Vehicle"), including but not limited to any claims based on any alleged defects in the subject vehicle. This Release of Claim shall not be construed to release any of the above named persons or entities from any liability regarding claims of personal injury or products liability arising out of the use or operation of the Subject Vehicle after the date of execution of this release. Notwithstanding the above, General Motors Corporation agrees to honor the remaining term of the manufacturer's express limited warranty and any applicable GM Protection Plans which accompanied the sale of the subject vehicle. If Releasor has initiated any court, arbitration or other proceeding against General Motors Corporation, Releasor immediately will dismiss the proceeding with prejudice.

As consideration for the payment described above to be tendered in the form of two checks: the first, in the amount of \$4,500.00, made payable to [REDACTED] the second in the amount of \$1,900.00, made payable to Kimmel & Silverman, P.C.

The subject vehicle's mileage is 13900 on the date of the signing of this release.

Releasor has carefully read and understands this release. Releasor agrees and acknowledges that this Release constitutes the entire agreement between Releasor and General Motors Corporation, and Releasor is not relying on any representations, promises or inducements other than those stated in this release.

PLEASE READ CAREFULLY BEFORE SIGNING. BY SIGNING THIS RELEASE, YOU ARE SIGNIFYING THAT YOU HAVE READ IT, UNDERSTAND IT, AND AGREE TO ITS TERMS.

I agree to the terms of this Release of All Claims

DATE SIGNED: 3/16/07

[REDACTED]

Claimant's Signature

[REDACTED]

Claimant's Signature

[REDACTED]

Address

Address

Fair Lawn NJ [REDACTED]

City, State, Zip Code

City, State, Zip Code

STATE OF New Jersey

COUNTY OF Bergen

Sworn to (or affirmed) and subscribed before me this 6 day of March,
2007, by Brian S. Shore.

Marguerite A. Kitz

Signature of Notary Public

My Commission Expires Feb. 26, 2012

I.D. NO. 34297

Notary Public of New Jersey

Print, type or stamp Name of Notary Public

Personally Known OR Produced identification

Type of identification _____

My commission expires:

MARGUERITE A. KITZ

Notary Public of New Jersey

I.D. NO. 34297

My Commission Expires Feb. 26, 2012

CC: File

LG0029
V6302006