

General Motors Corporation Business Resource Center PO Box 33170 Detroit, MI 48232-5170

INFORMATION Redacted PURSUANT TO THE FREEDOM OF VIA FAX ONLY

May 7, 2007 INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Tammy Schmitt, Esq. David J Gorberg & Associates 1234 Market St Ste 2040 Philadelphia, PA 19107-3720

RE:

v. General Motors Corporation

Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54

Customer Relationship Specialist: Emily Butler

Dear Ms. Schmitt:

We regret that your client(s) is dissatisfied with her 2005 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Pontiac Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

- A cash settlement of \$5,300.00
- A 48 month/ 48,000 mile (whichever comes first) Steering Component Letter, from the warranty start date and original in-service miles. Coverage includes: Steering - Gear housing and all internal parts; rack and pinion; power steering pump; steering shaft couplings; seals and gaskets.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership and signing of a release prepared by General Motors Corporation's counsel.

Your client(s) would retain the vehicle. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter and return it to us at the fax number shown on the fax cover sheet. This

















May 7, 2007 Page 2

offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

cc: FILE

LG0043 V07022006

Odometer	
/ Chem's Signature/	Client's Signature
- 5/7/07	
/ Date	Date



















Service Satisfaction Survey

Please make any corrections to your name, address,

<u>telenhone number here</u> **Dissatisfied Customer** Vekicle 70/16 < Williamsburg VA Home telephone: Change to: (Please provide us with your preferred email address: Dea Our records indicate that you had your 2005 G6 serviced at Suttle Motor Corporation on June 28, 2006. Our goal is for you to be completely satisfied. Please take a few minutes to complete both sides of this questionnaire about our dealership's personnel and services. Your timely response is very important to us and will be used to direct our continued efforts toward meeting the highest expectations of our customers. For information on GM's privacy policy, please visit our website at www.gm.com/privacy or call 1-866MYPRIVACY (1-866-697-7482). Thank you for having your vehicle serviced at Suttle Motor Corporation. Sincerely Scott Lawson, General Director Customer and Relationship Services Instructions Please use a dark pen or pencil (preferably black) when filling out this survey. Please check this box if you no longer own/lease this 2005 G6, and return the questionnaire. **PLEASE HAVE THE PERSON WHO TOOK THIS VEHICLE IN FOR SERVICE ON JUNE 28, 2006, COMPLETE THIS SURVEY.** About Your Pontiac Dealership's Service Department Completely Not At All Satisfied Satisfied Satisfied Satisfied Satisfied 1. How satisfied were you with the convenience of the Service П 13 П Department's hours? Does Not Don't Yes No Required Know 2. Were services available to you on both an appointment and non-appointment basis?..... П 3. When arriving for service, were you greeted promptly? Not At All Completely Somewhat Satisfied Satisfied Satisfied Satisfied How satisfied were you that all dealership personnel treated you \Box \Box П in a courteous, fair, and professional manner?..... About Your Service Consultant/Advisor Completely Very Not At All Somewhat Satisfied Satisfied Satisfied Satisfied Satisfied How satisfied were you that your Service Consultant took enough time to thoroughly understand your service request? since my cartas been same thing Several times Does Not Don't Yes No Required П Were you offered transportation options? Not until I had to speak w/ Mr Swhle Does Not Apply/Not Completely Very Somewhat Not At All Satisfied Required Satisfied Satisfied Satisfied Satisfied How satisfied were you that you were kept informed about the status of vour service request? No Time Promised Yes No Was your vehicle ready by the original time promised? П

	About Your Service Consultant/Advisor - con	tinued	_>				
0	Many actions of the the englanchian constant of all	Completely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	
9.	How satisfied were you with the explanation you were given of all services performed?	🗖					
10.	Overall, how satisfied were you with your Service Consultant?					-	
			Abo	out Servi	ce Delive	OV.	
			Abo		- Bollvoi	2	
11.	When you picked your vehicle up, how satisfied were you with:	Completely Satisfied	Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	
	- The time it took to complete the transaction?	_					
	- The ease of getting your vehicle?	–			_	_	•
	The condition in which it was returned?						
		Yes	No —				
12.	Were ALL of your service concerns corrected on this service visit?						
	IF NO, why not? (check all that apply)	_					
	☐ Condition explained - repair not necessary ☐	Parts not a	vailable				
	Work performed did not correct the problem	l I declined i	repair	1	1		
	Service Department could not duplicate problem	Other (plea	ise specify	v) LOSF	wd x	sup d r	<u>eme</u> te
	☐ Service Department was too busy ☐	Don't know	,			U	
		Completely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	
13.	How satisfied are you that your vehicle was fixed right on this service visit?					₹	
14.	Were you given a copy of the completed repair order/invoice?	Yes	No				
15.	Were you contacted shortly after this service visit to determine your satisfaction with the dealership's service?	Yes	No	Don't Know. Not Sure	1		
	Summing Up Your Experie	nce					
		Completely	Very		Somewhat	Not At All	
		Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	
16.	Based on this service visit, overall, how satisfied are you with Suttle Motor Corporation?	. 🗆					
		Definitely Would	Probably Would	Might/ Might Not	Probably Not	Definitely Not	
17.	Would you recommend this dealership for service?	. 🗆					
18.	Overall, how satisfied are you	Completely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	
	with your 2005 G6?	. \square				:	
19.	Are you Male Female						
20.	Your age Under 25	□ 45	i - 54	☐ 55 -	64 [☐ 65 or old	ler
21.	May we include your name when providing this survey information to y	your dealersh	ip?	Yes	N)• 	
22. -	Do you have any other comments/recommendations about Suttle Mot	or Corporatio	<u> </u>	.\ V\	I'll N	wer	
	by another GM or Ameri	$\overline{\nabla}$	Zado	au	tome	ale a	gain
							$\overline{}$
	If you have an issue with your vehicle or a conc encourage you to first contact your dealer. If fu						

Thank You!!

Pontiac Customer Assistance Center: 1-800-762-2737

0399

Your opinions will help us serve you better.

Please return this questionnaire in the self-addressed, postage-paid envelope to:

0582

PONTIAC, P.O. BOX 10054, TOLEDO, OH 43699-0054

INFORMATION Redacted PURSUANT TO THE FREEDOM OF lo・lo・oし **INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

To: Ms. Ashley Ellis (1866-790-5600/ext. 12033)

Date: 10/4/06

Subject - Asking to repurchase assistance of vehicle re-eval. due to new info

I am asking that you resubmit lase # 17000018

due to District Manager not seeing the entire

documentation reports for the reason that my can

Was in the garge many times for the same problem.

Also - I called onstar to get 2-3 phone call cocumulation

that occured over the same continuous problem.

onstan could not release info to me unless a police report was issued or a lawyer was involved.

onstan said the Dist. Manager Service could call + get the info! (Care # 17868878)

Please - have the Service many check on that into.

Please Call me: 616-437-2289



OLCS143188

Goodwench

DUBLIC SERVICE

Service is our middle name

919 W. Seraga Ave. P.O. Box 940 **MARQUETTE, MICHIGAN 49855**

(906) 226-6518 DUNCTO REG NO. F-102848 ONAN GEMERATORS PONTAC. 120 TAG NO. ASSESSMENT (AND SA 20577 03/08/05 MICHELLE M JOHNSON ÖLCS143188 LICENSE NO. MILEAGE 10.301 GRANITE/ STOCK 4C. SELIJEPY CATE DELIVERY MILES 05/PONTIAC/G6/4 DOOR SEDAN SCHAUMBURG. IL T G 2 Z H 5 2 8 9 5 SELLING DEALS'R NO PRODUCTION DATE FEND. 03707/05 RESIDENCE PHONE ALISINASSI BUWA MO: 10301 JOB# I CHARGES AROR -SERVICE LIGHT COMES ON CAR DINGS AND STEERING WHEEL LOCKS UP CODE C0545 STEERING WHEEL TORQUE INPUT SENSOR HISTORY CODE WHEN ROAD TESTED CONDITION DID NOT OCCUR CLEAR CODES ROAD TEST UPENATING TO SPECS AT THIS TIME JA LUOLZ WARRANTY PARTS & SERVICE HOURS 8 AM - 5:30 PM JOB# 1 TOTALS-----MON - FRIDAY JOB# 1 JOURNAL PREFIX OLCS JOB# 1 TOTAL 0.00TECHNICIAN CERTIFICATION.... 9 AM - 1 PM CHAD E LACHANCE M214015 SATURDAY TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G. TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX. 0.00
THE ONLY WARRANTIES APPLYING TO THIS PARTICS
0.00 ARE THOSE WHICH MAY BE OFFERED BY THE MAN0.00 UNACTURER. THE SELLING DEALEN HERBEY
0.00 EXPRESSI DESCLAMS ALL WARRANTIES BITHOUT
0.00 EXPRESS OR IMPLIED WICLIDING ANTIMET BEFORE
0.00 PARTICULAR PARTICLE WICLIDING ANTIMET BORD
0.00 THE PARTICULAR PARTICULAR PARTICS ON THE PARTICULAR P [] CASH [] CHECK CK NO. [[] VISA [] MASTERCARD [] DISCOVER * [] AMER XPRESS [] OTHER [] CHARGE *. 大有实验者也是在大大大夫的大型的对象的人的大大大大大大大大大大大大大大大大大大大大 **TOTAL INVOICE \$** THANK YOU FOR YOUR BUSINESS!! THE DEAL SINSHIPS LABOAT THE QUIDE REFLECTS AN AVERAGE TIME REQUIREMENT FOR PERFORMANCE OF SPECIFIC SHOULD REFLECT AND MAY THEREFORE BE EITHER MORE OR LESS THAN THE ACTUAL CLOCK TIME IN ANY GIVEN INSTANCE. CUSTOMER SIGNATURE DUPLICATE INVOICE ********* A loken charge of 6% of the charge for repair labor is added for shop supplies such as rute, bolts, washer a tape, pins, ecroperly, shoken, softwart, succer, are, window exests; etc. Maximum charge is \$10.00. A 115% per month FINANCE CHARGE will be added to unpaid betances over 30 days which is 18% per annum-minimum of 50 cents, where

Thank You!

REPAIRS PROPERLY COMPLETED A CHECKED BY

PAGE 1 OF 1

INTERNAL COPY

[END OF INVOICE | 12:37pm

GRAND RAPIDS, MI

richt 2000 ADP, No. SERVICE INDICE 45 JOHNS

65336

104238





INVOICE

2727 28th Street, S.E., Grand Rapids, Michigan 49512-1672 Phone (616) 975-3607 Fax (616) 949-0237

1-800-321-5515

www.toddwenzelpontiacgmc.com

PAGE 1

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100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300

CUSTOMER NO. 110202	ADVISOR CHARLENE	7	55 TAG NO. 660	NVOICE NO. 107010E NO. 11678
	LABOR RATE	LICENSE NO.	MILEAGE 11,287	
	YEAR / MAKE / MODEL	100 100	11,202	OELIVERY DATE DELIVERY MILES
	05/PONTIAC	5 2 8 9 5 4		SELLING DEALER NO PRODUCTION DATE
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BUSINESS PHONE	COMMENTS		((*03/16/05)
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LABOR.				7 4713
J# 4 69PNZ-M10 CUSTOMER REQUESTS RENTAL CAR DISABLED OVERNIGHT PMD PAY RENTAL	TECH(S)		WARRANTY	ALL PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS
JOB# 4 TOTALS	JOB# 4 JOURNAL PREFIX		AL 0.00	OR 12,000 MILES, WHICHEVER OCCURS FIRST, PLEASE SEE YOUR SERVICE ADVISOR FOR EXEMPTIONS.
			ľ	

PAGE 1 OF 2

CUSTOMER COPY

[CONTINUED ON NEXT PAGE] 01:06pm

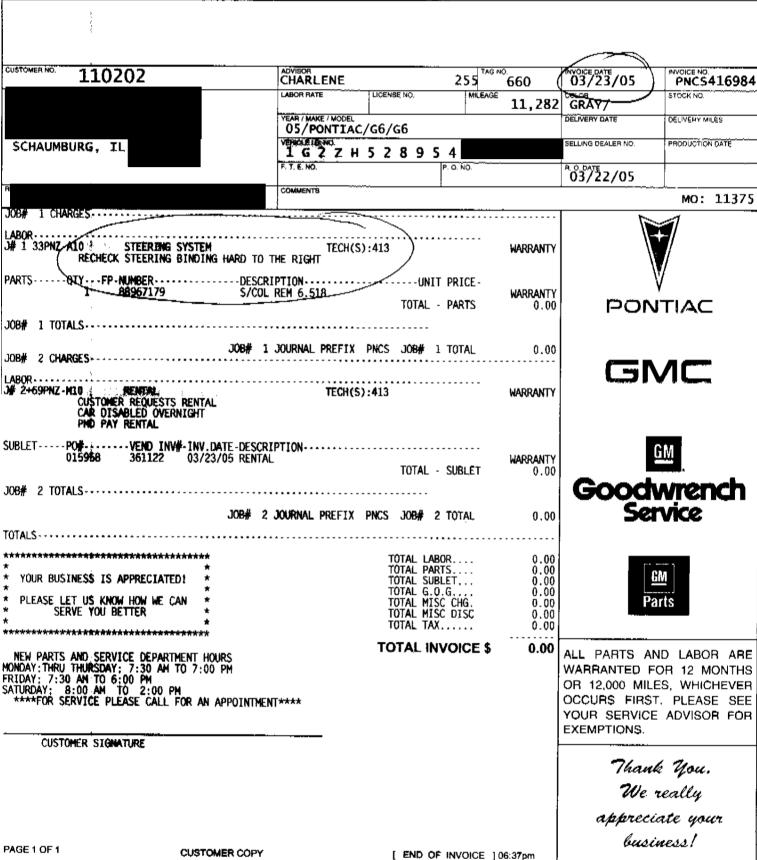
Thank You. We really appreciate your business!







100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300



PAGE 1 OF 2

THE WARRESTORER COPY

[CONTINUED ON NEXT PAGE] 10:50am

PAGE 1 OF 3

[CONTINUED ON NEXT PAGE] 03:50pm



2150 COBB PARKWAY SMYRNA, GEORGIA 30080 PARTS DIRECT 770-980-6772 PONTIAC BUICK



SERVICE DIRECT 770-980-6760





PNCS80226

MO: 33595

Main Tel 770-953-1800 Fax 770-618-7147

BODY SHOP DIRECT 770-980-6771

STOMER NO.	16482	ADVISOR	C PINO	998247	2318	09/29/0
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ARTSQ	TYFP-NUMBER	DESCRIPTION SHAFT KIT 6.5	26	PRICE- TOTAL PARTS	WARRANTY 0.00	BUICK / Gill dard busin
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LIMITED SERVICE WARRANTY

Service Work, (Plan & Labor) is waranted for 12,000 ratios or 12 months, whichever occurs first. The purchaser s obligated to have him work peromied at MARIE 1/4 PONTIAG / BUICK / GMC - HUMMI Plateing standard business hours fors of use of the vehicle, loss is tare, inconvenence commerceditor, or consequential damages are rest covered.

AUTHORIZATION TO REPAIR

TERMS STRICTLY CASH ONLESS / PRANCEMENTS MADE hereby authorize the repair work herein set foctorio be a one along with the necessary motoral rent agree that you are not resulted to for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in a sit inhipments by the supplier or transporter intereby grant you and or your easies, representission to operate the value to be rain described on streets highways a disawhere for the purpose of testary against inspection. An express me annota lien is hereby acknowledged on below vehicte to receive the appoint of repairs thereto if authorize you to retain possession of this version of the repairs listed hereon are not pain for

DISCLAIMER OR WARRANTIES

of the Factory Warring Constitutes All Of The Wassintish With Respect To The Salo Of this demillers. The Setter Hereby Expressly Disclaims All Warrantos, Editor Lypensa Or Implied, Including Asy, Ir pure Warranty Of Merchantability On Filtress For A Particular Purpose And The Seller Neither Assumes Not Authorizes Any Other Person To Assume Far P Any Liability In Connection With True Sale Of This Item/Items/







100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300

CUSTOMER NO. 110202		IARLENE			55 TAG	NO. 788	(04/13/05)	INVOICE NO. PNCS417796
		OR RATE	UČEN		MILEAGE		0000	STOCK NO.
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PAGE 1 OF 2

CUSTOMER COPY

[CONTINUED ON NEXT PAGE] 10:50am

We really appreciate your business!

To: Ms. Ashley Ellis (1866-790-5600/ext. 12033)

PROM: Case # #2068 278 7-8 pages

Date: 10/4/06

Subject - Asking to repurchase assistance of vehicle re-eval. due to new info

I am asking that you resubmit Case # 17068278 due to District Manager not seeing the entire documentation reports for the reason that my can Was in the garage many fines for the same problem. Also - I called onstan to get 2-3 phone call documentation that occurred over the same continuous problem. onstar could not release info to me unless a police report was issued or a lawyer was involved. onstan said the Dist. Manager Service could call + get the info! (Care # 17868878) Please - have the Service manys check on that

Please Call me: 616-437-2289





919 W. Baraga Ave. P.O. Box 940

Cadillac

MARQUETTE, MICHIGAN 49855

(906) 226-6518 REG NO. F-102246

BIIICK. PONTIAC.

ONAN GENERATORS

OLCS143188
Goodwiench
Service Plus

OUSTOMER VC. 20577		ADVISOR MICHELLE M	JOHNSON	120 TAG NO		03/08/05	OLCS143188
		LABOR FATE	LICENSE NO.	VELEAGE	10 301	COLOR GRANITE/	STOCK NO.
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C RENTAL CAR WARRANTY			
CAUSE: F			
Z7901 1 DAY RENTAL 3720 HALL DON LIC#:	M120337		
W40 0.00			(N/C)
	DISCLAIMER OF WARRANTIES Any warranties on the products sold hereby are those	DESCRIPTION LABOR AMOUNT	TOTALS
YOU ARE ENTITLED TO A COPY OF THIS ORDER AT THE TIME OF YOUR SIGNATURE.	made by the manufacturer. As between this retail seller and buyer, the product is to be sold "AS IS" and the entire risk as to the quality and performance of the product is	PARTS AMOUNT	
CERTIFICATION- ALL REPAIRS AND PARTS WERE FURNISHED	with the buyer. The seller expressly disclaims all	GAS, OIL, LUBE	
IN COMPLIANCE WITH MICHIGAN REPAIR ACT (P.A. 300).	warranty merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any	SUBLET AMOUNT MISC. CHARGES	
SUPPLIES 6% OF LABOR CHARGE PLUS 4% HAZARDOUS MATERIAL DISPOSAL CHARGE NOT TO EXCEED \$20.00.	other person to assume for it any liability in connection with the sale of said products. This disclaimer by the seller in no way affects the terms of the manufacturer's	TOTAL CHARGES	
	warranty. The buyer acknowledges being so informed prior to sale.	LESS INSURANCE	
	CUSTOMER SIGNATURE	SALES TAX	
	SSTONEH GIGHT OTHE	PLEASE PAY THIS AMOUNT	

To: Ms. Ashley Ellis (1866-790-5600/ext. 12033)

PROM. Case # 17068078 7-8 pages

Date: 10/4/06

Subject - Asking to repurchase assistance of vehicle re-eval. due to new info

I am asking that you resubmit Case # 17068078 due to District Manager not seeing the entire documentation reports for the reason that my can Was in the garage many fines for the same problem. Also - I called onstar to get the 2-3 phone call documentation that occurred over the same continuous problem. onstar could not release into to me unless a police report was issued or a lawyer was involved. onstan said the Dist. Manager Service could call + get the info! (Care # 17868878) Please - have the Service manys check on that

Please Call me: 616-437-2289





Service is our midale name

919 W. Baraga Ave.

P.O. Box 940

MARQUETTE, MICHIGAN 49855 Codeliac

(906) 226-6518 REG NO. F-102245

BUICK. PONTIAC.

ONAN GENERATORS

LCS143 <u>18</u> 8
<u>GM</u>
Goodwiench Service
Plus

CUS OMER NO. 20577	7	ADVISOR		TAG NO).	INVOICE DATE	INVOICE NO:
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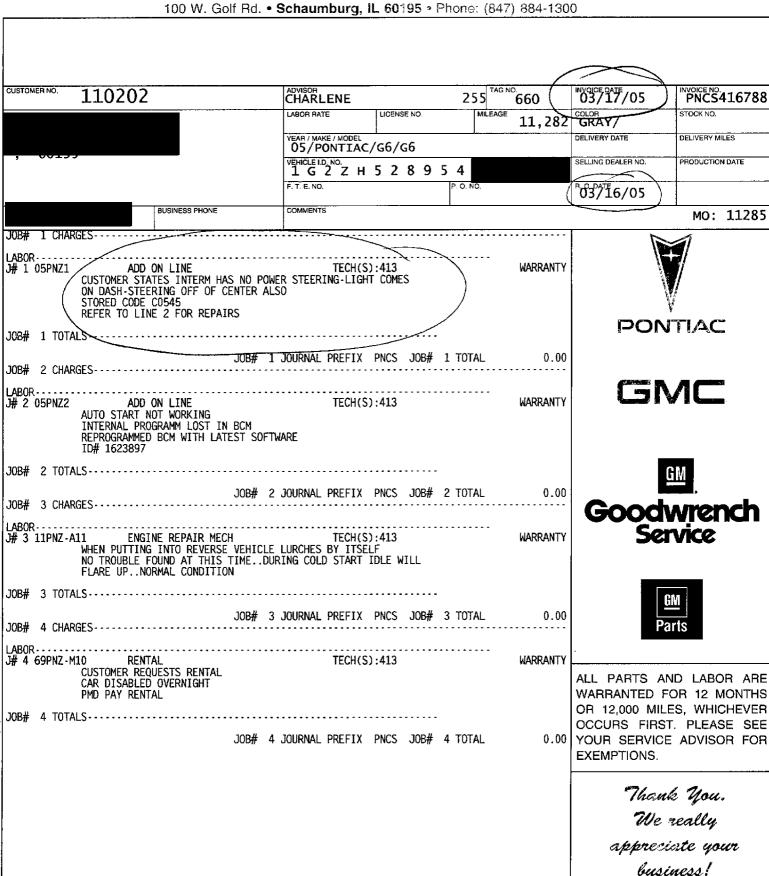
Jennifer Vogel

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Z7901 1 DAY RENTAL 3720 HALL DON LIC#:	M120337		(=- ()
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YOU ARE ENTITLED TO A COPY OF THIS ORDER AT THE TIME OF	Any warrantles on the products sold hereby are those made by the manufacturer. As between this retail seller and buyer, the product is to be sold "AS IS" and the entire	LABOR AMOUNT PARTS AMOUNT	
YOUR SIGNATURE. CERTIFICATION: ALL REPAIRS AND PARTS WERE FURNISHED	risk as to the quality and performance of the product is with the buyer. The seller expressly disclaims all	GAS, OIL, LUBE	
IN COMPLIANCE WITH MICHIGAN REPAIR ACT (P.A. 300).	warranties, either express or including any implied warranty merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection	SUBLET AMOUNT MISC. CHARGES	
SUPPLIES 6% OF LABOR CHARGE PLUS 4% HAZARDOUS MATERIAL DISPOSAL CHARGE NOT TO EXCEED \$20.00.	with the sale of said products. This disclaimer by the seller in no way affects the terms of the manufacturer's warranty. The buyer acknowledges being so informed	TOTAL CHARGES LESS INSURANCE	
	prior to sale.	SALES TAX	
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	









[CONTINUED ON NEXT PAGE] 01:06pm

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PAGE 1 OF 2

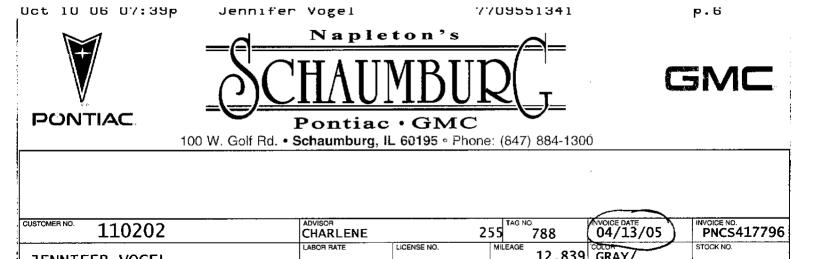
CUSTOMER COPY







100 W. Golf Ro	. • Schaumburg,	IL 60195 • Phone: (8	47) 884-130	0	
CUSTOMÉR NO. 110202	ADVISOR CHARLENE	255	GNO. (NVOICE DATE 03/23/05	INVOICE NO. PNCS416984
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NEW PARTS AND SERVICE DEPARTMENT HOURS MONDAY;THRU THURSDAY; 7:30 AM TO 7:00 PM FRIDAY; 7:30 AM TO 6:00 PM SATURDAY; 8:00 AM TO 2:00 PM ****FOR SERVICE PLEASE CALL FOR AN APPOIN	ITMENT****			WARRANTED I OR 12,000 MIL OCCURS FIRS	FOR 12 MONTH LES, WHICHEVE ST. PLEASE SE E ADVISOR FO
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PAGE 1 OF 1 CUSTOMER CO	OPY	[END OF INVOICE] 06:37pm		



	FAX COVER SHEET	
DATE:	10/24/00	
то:	Davin Lambe.	·- · · · ·
FAX #	866-242-9445	
FROM:	Erica @ Schaumlarg Pontiac GMC	
PHONE #	844-884-1300 v	
# OF PAGES	15	

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100 West Golf Road Schaumburg, IL 60195 (847) 884-1300

PAGE 1 OF 1

ACCOUNTING COPY

[END OF INVOICE] 03:40pm

Thank You. We really appreciate your business!

2006 15:18 HP LASERJET FAX

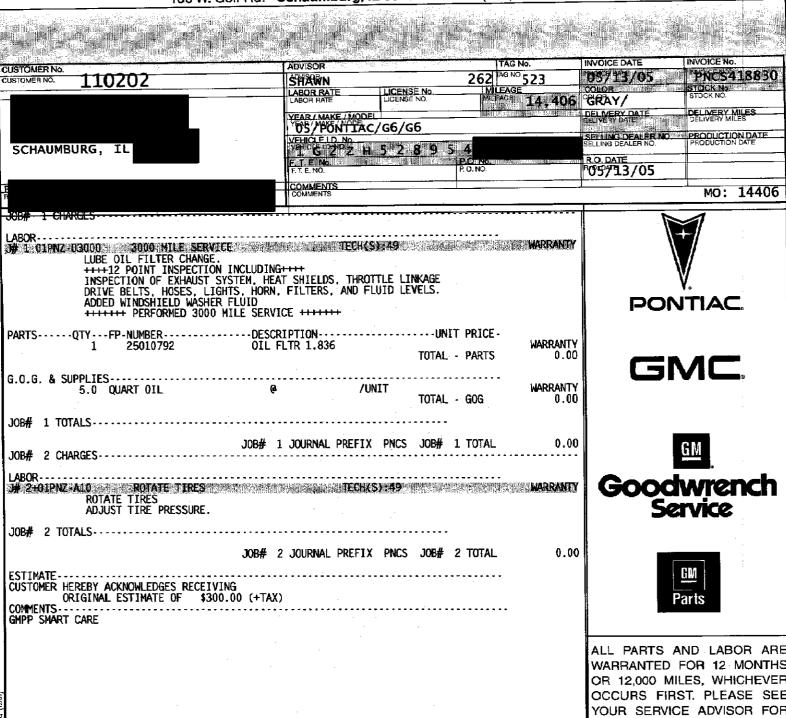
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PNCS418830

100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300



WARRANTED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, PLEASE SEE YOUR SERVICE ADVISOR FOR EXEMPTIONS.

> Thank You. We really appreciate your business!

PAGE 1 OF 2

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 02:48pm





PNCS418830

100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300

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		TOTAL IN	VOICE \$	0.00	li	
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FRIDAY: 7:30 AM TO 6:00 PM						
SATURDAY: 8:00 AM TO 2:00 PM ****FOR SERVICE PLEASE CALL FOR AN APPOI	NTMENTXXXX					
PROPERTY SERVICE PLEASE CALL FOR AN APPUL	MINEN I					·

CUSTOMER SIGNATURE

DUPLICATE INVOICE





ALL PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST. PLEASE SEE YOUR SERVICE ADVISOR FOR EXEMPTIONS.

> Thank You. We really appreciate your business!

PAGE 2 OF 2

ACCOUNTING COPY

[END OF INVOICE] 02:48pm

418830

TIME



No. W. Gos Hrt. - Schaumburg, IL 60335 - Occup. 1947, 5-1-1-1-5

CONSUMER RIGHTS NOTICE

You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate, but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by

more than 10%.

Additional repairs may not be performed without your consent. You may waive your right to a written estimate and require that you be notified if the price exceeds an amount you have specified.

You may waive your right to an estimate, which gives the motor vehicle repair facility the right to set the price without your permission. Your signature will indicate your selection.

Date	CTATE REC# 00
Signature:	
(a) i do not war	of an estimate and you may set the price of repairs.
Signature:	
the arms exced	ds \$
(b) ⊇lease proc	eed with the repairs but safe me for apricoval before communical
(a) request an	astimate in writing before you begin repairs

The estimated price for authorized repairs will be honored if the motor vehicle is delivered to the facility within the time period agreed in by the customer and the motor vehicle repair facility.

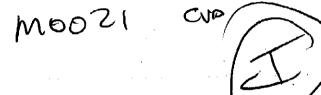
RECOMMENDED SERVICES

REC	OWNENDED SERVICE		
1PNZ-03000 2PNZ00015	OPERATION DESCRIPTION BOOO MILE SERVICE 5,000 MILE SERVICE BO,000 MILE SERVICE	MO/MI MI MI MI	TOTAL
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i .	EDGE NOTED DAMAGE TO VEHICLE :		
SPECIAL INSTRUCTI	ONS		
·	DATE COMPLETE OK'D 8'		

SERVICE HISTORY								
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03/22/05 4169	984	11282	255	413 413 413		69PNZ-M10 33PNZ-A10 69PNZ-M10	RENTAL STEERING SYSTEM RENTAL	
03/16/05 4167	788	11282	255	413	W	O5PNZ1	ADD ON LINE	
SERVIO	C E	SALES	PERSON N	0.		,		

3/22/05 416984	11282	255	413 413	W	33PNZ-A 69PNZ-M	110 RENTA		
3/16/05 416788	11282	255	413	W	OSPNZ1	ADD O	N LINE	A COMPANY OF THE PARTY OF
SERVICE	5 <i>P</i>	LESPERSC	JN NO.					R, O. NO.
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.dZZHJZ0JJ+	6	USTOMER NO.	SECUTIVE CONTAC	MC DE	LIVERY DATE	DELIVERY MILES	SELLING DEALER NO	05/13/05
		110202	GILL	CONTRAC	CT NO.	EXPIRATION DATE	EXPIRATION MILES	523
CLIA LINADUDC III		RAY/	Lungoun Lp e	TRANS MI	I FAGE	ADVISOR NO.	PRODUCTION DATE	323
CHAUMBURG, IL		PNZZ	AIR COND. P.S.		14,406	262		
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05/13/05 06:00pm	v	ehicle to secure	the	F., \ 100k				
PPOINTMENT Yes X No								ETURN PARTS
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PNCS417796

100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300

CUSTOMER NO. 164711705 "#XES41779 110202 CHARLENE HAROF RATE LICENSE NO GRAY/ BELAYERYMMILES TAR/MAKE MEDEL 05/PONTIAC/G6/G6 PRODUCTION DATE SCHAUMBURG, IL 04712/05 MO: 12840

************* YOUR BUSINESS IS APPRECIATED!

PLEASE LET US KNOW HOW WE CAN SERVE YOU BETTER

NEW PARTS AND SERVICE DEPARTMENT HOURS
MONDAY:THRU THURSDAY: 7:30 AM TO 7:00 PM
FRIDAY: 7:30 AM TO 6:00 PM
SATURDAY: 8:00 AM TO 2:00 PM
****FOR SERVICE PLEASE ALL FOR AN APPOINTMENT****

0.00 TOTAL LABOR.... o.oŏ TOTAL PARTS...
TOTAL SUBLET...
TOTAL G.O.G...
TOTAL MISC CHG.
TOTAL MISC DISC 0.00 0.00 0.00 0.00 0.00 TOTAL TAX.....

TOTAL INVOICE \$

0.00



GMC





ALL PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, PLEASE SEE YOUR SERVICE ADVISOR FOR EXEMPTIONS.

> Thank You. We really appreciate your business!

PAGE 2 OF 2

ACCOUNTING COPY

[END OF INVOICE] 10:50am





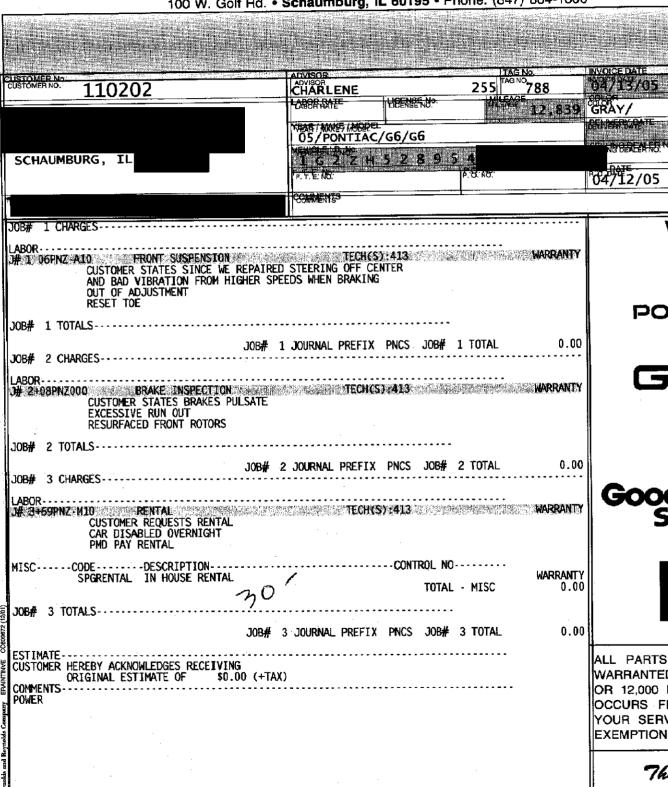
PNCS417796

BELIVERY LINES

PROBLEMENTA TE

MO: 12840

100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300











ALL PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST. PLEASE SEE YOUR SERVICE ADVISOR FOR EXEMPTIONS.

> Thank You. We really appreciate your business!

PAGE 1 OF 2

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:50am

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SERVICE ADVISOR'S WORKSHEET	TECHNICIAN TIME TICKETS	
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p. 11

CC09867





PNCS416788

100 W. Golf Rd. • Schaumburg, IL 60195 • Phone: (847) 884-1300

INVOICE DATE INVOICE No. CUSTOMER No. ADVISOR 255 TAG NO 660 03723/05 PNCS416788 CUSTOMER NO. 110202 CHARLENE LABOR RATE GRAY/ BELIXERY, MILES 05/PONTIAC/G6/G6 CELLING DEALER NO. PRODUCTION DATE SCHAUMBURG, IL 03/16/05 REPRINT# 1 MO: 11285 *************** TOTAL LABOR.... 0.00 TOTAL PARTS...
TOTAL SUBLET..
TOTAL G.O.G...
TOTAL MISC CHG.
TOTAL MISC DISC
TOTAL TAX.... 0.00 0.00 YOUR BUSINESS IS APPRECIATED! 0.00 0.00 PLEASE LET US KNOW HOW WE CAN SERVE YOU BETTER 0.00 0.00 PONTIAC ****************** **TOTAL INVOICE \$** 0.00 NEW PARTS AND SERVICE DEPARTMENT HOURS MONDAY: THRU THURSDAY: 7:30 AM TO 7:00 PM FRIDAY: 7:30 AM TO 6:00 PM SATURDAY: 8:00 AM TO 2:00 PM ****FOR SERVICE PLEASE CALL FOR AN APPOINTMENT**** CUSTOMER SIGNATURE DUPLICATE INVOICE ************* Parts

> ALL PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, PLEASE SEE YOUR SERVICE ADVISOR FOR EXEMPTIONS.

> > Thank You. We really appreciate your business!

PAGE 2 OF 2

ACCOUNTING COPY

[END OF INVOICE] 03:01pm





PNCS416788

INVOICE NO. INVOICE DATE ADVISOR CUSTOMER No. 255 AG NO 660 "PNC\$416788 03/23/03 110202 CUSTOMER NO. CHARLENE STOCK No. LABOR RATE 11.282 GRAY/ DELLES DATE TOS PONTTAC/G6/G6 SCHAUMBURG, IL REPRINT# 1 **63716/05**

ABOR - - - -D# 1 05PNZ1 ADD: ON LINE WARRANTY

CUSTOMER STATES INTERM HAS NO POWER STEERING-LIGHT COMES

ON DASH-STEERING OFF OF CENTER ALSO STORED CODE CO545 REFER TO LINE 2 FOR REPAIRS JOB# 1 TOTALS-----JOB# 1 JOURNAL PREFIX PNCS JOB# 1 TOTAL 0.00 LABOR - - - -J# 2 DEPNZZ ADD BN LINE WARRANTY AUTO START NOT WORKING INTERNAL PROGRAMM LOST IN BCM REPROGRAMMED BCM WITH LATEST SOFTWARE ID# 1623897 JOB# 2 TOTALS-----JOB# 2 JOURNAL PREFIX PNCS JOB# 2 TOTAL 0.00 JOB# 3 CHARGES -----# 3 11PNZ-A11 ENGINE REPAIR MECH TECH(S):413 WHEN PUTTING INTO REVERSE VEHICLE LURCHES BY ITSELF
NO TROUBLE FOUND AT THIS TIME..DURING COLD START IDLE WILL
FLARE UP..NORMAL CONDITION LA80R-----JOB# 3 TOTALS-----JOB# 3 JOURNAL PREFIX PNCS JOB# 3 TOTAL 0.00 JOB# 4 CHARGES-----LABOR----CUSTOMER REQUESTS RENTAL
CAR DISABLED OVERNIGHT PMD PAY RENTAL SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION------WARRANTY



MO: 11285



ALL PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST, PLEASE SEE YOUR SERVICE ADVISOR FOR EXEMPTIONS.

> Thank You. We really appreciate your business!

PAGE 1 OF 2 ACCOUNTING COPY

015938

JOB# 4 TOTALS-----

360991 03/22/05 RENTAL

[CONTINUED ON NEXT PAGE] 03:01pm

TOTAL - SUBLET

JOB# 4 JOURNAL PREFIX PNCS JOB# 4 TOTAL

0.001

0.00

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2006

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CONSUMER RIGHTS NOTICE

You are entitled to a price estimate for the regains you have authorized. The repair price may be less than the estimate, but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%.

Additional renains may not be performed without your consent. You may waive your right to a written estimate and require that you be notified if the price exceeds an amount you have specified.

- Schwinnerg M. Spres - 1 -

You may waive your right to an estimate, which gives the motor vehicle repair facility the right to set the price without your permission. Your cignature will indicate your se



The estimated price for authorized repairs will be honored if the motor vehicle is del within the time pariod agreed to by the customer and the motor vehicle repair facility.

DECOMMENDED SERVICES

	HEU	OMMENDED SERVICE	.5	
÷	OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
CC608667 (12/0	1PNZ-03000 2PNZ00015 2PNZ00030	8000 MILE SERVICE 15,000 MILE SERVICE 80,000 MILE SERVICE	MI MI MI	
Vinday Company	2PNZ0006 2PNZ00021	7,500 MIEL SERVICE 21,000 MILE SERVICE	MI MI	
prolds and Rey				
1998 The Rey	LH ·		LF	

I ACKNOWLEDGE NOTED DAMAGE TO VEHICLE X

ALL CARS MUST BE PICKED UP BY 6:00 MON-FRI

SPECIAL INSTRUCTIONS

DATE COMPLETE Q.C. BY

OK'D BY REVISED ESTIMATE

SERVICE

SALESPERSON NO

262

) L I						V		
VEHICLE ID NO. 1G2ZH528954		VEAR / MAKE / MOD 05 / PONTIA			STOCK NO.	LICENSE NO	9.0.NO. 41678	
ENNIFER VOGEL		110202	SERVICE CONTRACT		DELIVERY DATE	DELIVERY MILES		n. o. date 03/16/0
		GRAY/		CONT	FRACT NO.:	EXPIRATION DATE	EXPIRATION MILES	660
		TURBO M / MC PNZ	AIR COND. P. S.	TRANS	11,282	ADVISOR NO. 255	PRODUCTION DATE	
DESIDENCE PHONE TI	ME RECEIVED			ALIEL	ACCULATION FOR	PHINGE		

07·51am hereby authorica die reprir work berein set toth to be done along with the necessary material and liques that you are of responsible for loss or damage to vehicle or actives left in vehicle or case of fire, theft or any other case beyond your nontral or for any belays caused by unavakability of parts or delays in parts shipments by the supplier or transporter. I tereby grant you and/or your employees permission to operate the vehicle herein described on structs, highways of alsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs hereto.

PRIORITY 07:30pm 03/16/05 APPOINTMENT Yes X No

LABOR RATE

Advisor: CHARLENE

BUSINESS PHONE

JOB

DATE / TIME PROMISED

LABOR INSTRUCTIONS

PARTS LABOR

TOTAL

W 05PNZ1 ADD ON LINE

CUSTOMER STATES INTERM HAS NO POWER STEERING-LIGHT COMES ON DASH-STEERING OFF OF CENTER ALSO

2 W 05PNZ2 ADD ON LINE AUTO START NOT WORKING

ORIGINAL CUSTOMER ESTIMATE:

3 W 11PNZ-A11 ENGINE REPAIR MECH

WHEN PUTTING INTO REVERSE VEHICLE LURCHES BY ITSELF

4 W 69PNZ-M10 RENTAL CUSTOMER REQUESTS RENTAL



PONTIAC

RETURN PARTS

YES | NO |

PAGE 1 Q5uk guarantee is 12 mont#3 678 82,000 miles, whichever occurs PAGS CMIX:ss otherwise stated.

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

November 29, 2010



Service Request: 1-433155432

Customer Relationship Specialist: Ashley Ellis

Dear

Thank you again for making us aware of the situation with your 2005 Pontiac G6. We know you are sincere in the position you have taken, and we trust we have been able to explain our point of view.

In circumstances such as these, Pontiac believes that our customers should have the opportunity to deal with unresolved matters in a fast and fair resolution process. For that reason, we participate in the Better Business Bureau's BBB AUTO LINE program, an independent resolution process administered by the Council of Better Business Bureaus. BBB AUTO LINE provides mediation and arbitration for eligible warranty-related issues.

As a Pontiac customer, BBB AUTO LINE is available to you at no cost. The BBB AUTO LINE program is discussed in your vehicle's "Warranty and Owner Assistance Information Booklet."

To contact the BBB AUTO LINE, or get more information about the program, call the BBB at 1-800-955-5100 (Monday through Friday during normal business hours). You may also access the BBB AUTO LINE website at any time (including evenings, weekends and holidays) by visiting http://www.dr.bbb.org/goauto

Whether you contact them by telephone or Internet, the BBB will provide you with full program details, current eligibility standards of the BBB AUTO LINE program and will assist you with any questions you have.

Thank you for the opportunity to review this matter.

Sincerely,

Pontiac Customer Assistance Center

November 29, 2010



Service Request: 1-433155432

Customer Relationship Specialist: Daryl Lampe

Dear

Thank you for your support of Pontiac. As we agreed, the necessary paperwork has been completed and forwarded to General Motors Protection Plan (GMPP). The processing time will take approximately eight weeks. The GMPP Major Guard plan for your 2005 Pontiac G6, Vehicle Identification Number 1G2ZH528954 is for the following:

- 24 Months or 24,000 miles, whichever occurs first, beginning on 1/05/07 and ending on 1/05/09, and begins with 35,885 and ends with 59,855 odometer miles
- Standard rental
- A \$0.00 deductible

You will be notified by GMPP once the plan has been processed. This letter will serve as your policy until the plan confirmation is received. Please contact your local GM Dealer if you have coverage questions. Your complete satisfaction is very important to us. We hope this transaction demonstrates our appreciation of you as a valued Pontiac customer.

If you have any future questions, please feel free to contact our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Thank you for allowing us the opportunity to assist you.

Sincerely,

General Motors Business Resource Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

North American Operations
General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530

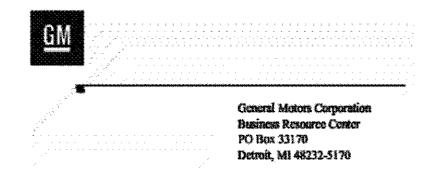
DATE
05/11/07 CHECK NO. ****2,300 DOLLARS *DAVID J. GORBERG & ASSOCIATES* North American Operations General Motors Corporation Disbursement Account NEWTOWN PA 18940-2330 INFORMATION Redacted PURSUANT TO THE FREEDOM OF The Chase Manhattan Bank, N.A. Syracuse, New York INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) North American Operations General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK CHECK NO. BB 000000030 VENDOR NAME Phoenix, DAVID J. GORBERG & ASSOCIATES 05/11/07 REGISTER NO. INVOICE DATE DOC, REFERENCE NUMBER % DISC. INVOICE AMOUNT DISC. AMOUNT NET AMOUNT DESCRIPTION 05/10/07 . .VM-1-8J451N L1-423974806 1-8J451N 00.0000 2,300.00 2,300,00 1G2ZG528X54

TOTAL

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782

W3

North American Operations General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ - 85082-2530 50-937 213 CHECK NO. DATE 05/11/07 i In St *3,000 DOLLARS *00 CENTS North American Operations General Motors Corporation Disbursement Account NEWTOWN Kusignature The Chase Manhattan Bank, N.A. Syracuse, New York AUDIT North American Operations General Motors Corporation Disbursements (2613) PO Box 62530 Phoenix, AZ 85082-2530 DETACH BEFORE DEPOSITING CHECK VENDOR DUNS NO CHECK NO. BB 000000031 PAYMENT DATE VENDOR NAME 05/11/07 REGISTER NO. DOC. REFERENCE NUMBER % DISC. INVOICE DATE INVOICE AMOUNT DISC. AMOUNT NET AMOUNT 05/10/07 1-423974806.1-8J451Q 00.0000 3,000.00 3,000.00 1G2ZG528X5 ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782 W3 **TOTAL** 3,000.00 .00 3,000.00



VIA FAX ONLY

April 25, 2007

Tammy Schmitt, Esq. David J Gorberg & Associates 1234 Market St Ste 2040 Philadelphia, PA 19107-3720

RE:

v. General Motors Corporation

Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54

Customer Relationship Specialist: Emily Butler

Dear Ms. Schmitt:

We regret that your client(s) is dissatisfied with her 2005 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Pontiac Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

- A cash settlement of \$4,000.00
- A 60 month/ 60,000 mile (whichever comes first) Steering Component Letter, from the warranty start date and original in-service miles. Coverage includes: Steering Gear housing and all internal parts; rack and pinion; power steering pump; steering shaft couplings; seals and gaskets.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership and signing of a release prepared by General Motors Corporation's counsel.

Your client(s) would retain the vehicle. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter and return it to us at the fax number shown on the fax cover sheet. This















offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,	
General Motors Corporation	
ec: FILE	
LG0043 V07022006	
Odometer	_
Client's Signature	Client's Signature
Date	Date





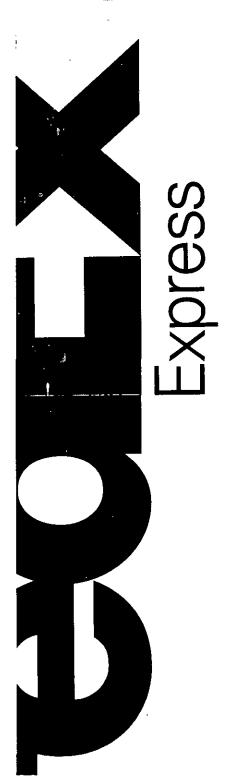






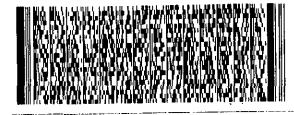






Delivery Address

Barcode



PRIORITY OVERNIGHT

TRK# 7053 2656 6670 fort

48091



The World (

For FedEx Express* Shipments Only

General Motors Corporation Legal Staff

Facsimile 248/267-4570

Telephone 512/386-0750

February 6, 2007

Steven Kantrowitz, Esq. Kantrowitz & Phillippi 1880 John F. Kennedy Boulevard Suite 1101 Philadelphia, PA 19103

Dear Mr. Kantrowitz:

Re: GM Case No. 628212

E v. General Motors

This will acknowledge your agreement to represent General Motors in this case. Please send a copy of the complaint as quickly as possible to the attention of Robert Brown, GMC, BRC Legal. c/o MSX International, 1919 Concept Drive, Warren, MI 48091.

This case is part of the Early Resolution Program. A representative from the Business Resource Center (BRC) will evaluate this case to determine if it merits settlement. No evaluation is required on your part at this point. Rather, it is requested that you file an answer and do anything else necessary to comply with the court. Contact me if additional information is needed to complete the answer. However, I do not need a copy of the answer to the complaint.

If the case is removed from the Early Resolution Program, the BRC will promptly advise you.

It is important that you advise us of the names of any of your firm's **new** timekeepers who will be working on this case. On all written communication, include the GM Case Name and Case Number and address it to the attention of the undersigned, c/o MSX International. Feel free to contact me by phone at (512) 386-0750 or Fax (248) 267-4570.

Sincerely.

Robert A. Brown Jr. Legal Assistant

cc: Robert Brown c/o MSX International (By FedEx)

2/22

Service of Process **Transmittal**

02/02/2007

Log Number 511871032

TO:

Rosemarie Williams

General Motors Legal Staff 400 Renaissance Center, Mail Code 482-038-210

Detroit, MI, 48265-4000

RE:

Process Served in Pennsylvania

FOR:

General Motors Corporation (Domestic State: DE)

#628212

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION:

COURT/AGENCY:

Pitf. vs. General Motors Corporation, Dft.

DOCUMENT(S) SERVED:

Cover Sheet, Notice, Complaint, Verification, Attachments

Philadelphia County Court of Common Pleas, Pennsylvania, PA

NATURE OF ACTION:

Product Liability Litigation - Lemon Law - Plaintiff alleges that a certain 2005 Pontiac G6, VIN#1G2ZG528X54

ON WHOM PROCESS WAS SERVED:

C T Corporation System, Philadelphia, PA

DATE AND HOUR OF SERVICE:

By Process Server on 02/02/2007 at 13:00

APPEARANCE OR ANSWER DUE:

Within 20 days

ATTORNEY(S) / SENDER(S):

David J. Gorberg 1234 Market Street Philadelphia, PA, 19107

215 563-7210

ACTION ITEMS:

SOP Papers with Transmittal, via Fed Ex 2 Day Fax Transmittal, Rosemarie Williams 313-665-7572

CC Recipient(s)

Rosemarie Williams, via Regular Mail

SIGNED: PER: ADDRESS: C T Corporation System Tyeasha Weaver 1515 Market Street

Suite 1210

TELEPHONE:

Philadelphia, PA, 19102 215-563-7750

Page 1 of 1/SS

Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of the package only, not of its contents.

Steven Kantrantz

PERUZZI AUTOMOTIVE GROUP

PONTIAC ~ GMC ~ BUICK ~ NISSAN ~ MITSUBISHI 215-943-6000/WWW.PERUZZI.COM







FAX COVER SHEET

DATE: _	9-29-06	
TO:	GM / EMILY BUTLER	
FAX NU	MBER: 866-270-0204	
FROM: _	Pom Colclough	
TOTAL I	AGES, INCLUDING COVER:	
	· · · · · · · · · · · · · · · · · · ·	
•	COMMENTS	
Per you	1. Reduest Re	

	,	<u> </u>		ARTLEASE® AGREEMENT	-	
ĺ	LESSEE (and CO-LESS	BEE) ("You") rukme s	ınd address, including county	Garaging address (if different)		ار.
-				N/A		

LESSOR (Retailer).

PERUZZI PONTIAC GMC TRUCK INC 165 LINCOLN HWY FAIRLESS HILLS PA 19030

Principal driver (if business use) ™ LANGHORNE PA #/A an agreement to lease a venicle. This is not a purchase agreement. You are not buying the vehicle. By signing the lease, you agree to everything on the front and back. "us." and "our" refer to Lessor named above and any assignee. An "assignee" is a person to whom this lease is assigned (if it is assigned): This is an agreement to le

If this box is checked, Lessor (Retailer) will assign this lease and self the vehicle to General Motors Acceptance Corporation ("GMAC"). If this box is checked, GMAC helped to arrange this lease and Lessor (Retailer) will assign it and sell the vehicle to Central Originating Lease Trust. If this box is checked, Lessor (Retailer) intends not to assign this lease. THE VEHICLE VOX ARE LEASINGS TO SECURITION OF THE SECURITIES. Make & Model Body Style Vahicle ID # Mileage Primary Use Commercial, Business, o. Apriculturei MEM 2005 PONTIAC 66 XX Personal, Family, or Household 6 CYL SERA 1G2ZG52BX5 Dealer Installed Options: GVW (If truck) Public Conveyance PEDERAL CONSUMER LEASING NOT MINE CONSUMER. I. Amount Due at Lease 2. Monthly Payments 3. Other Charges (not part of your monthly payment) 4. Total of Payments Signing or Delivery (Itemized Below)* Your first monthly payment of \$ 451.48 is due on Disposition fee (If you do (The amount you will have paid by the end of the lease.) 07/08/2005 ., followed by_47_ _ payments of not purchase the vehicle) 451 48 due on the. _8th of each month. NZA 600 00 The total of your monthly payments is \$ 23671 04 H/A s_21919.56 Itemization of Amount Due at Lease Signing or Delivery 5. Amount Due at Lease Signing or Delivery: 6. Now the Amount Due at Least Signing of Delivery will be path. Capitalized cost reduction ... - 45 61 a. Net trade-in allowance b. First monthly payment 451.48 Repetes and noncast cradits. M/A c. Réfundable security deposit. c. Amount to be paid in cash N/A 600 00 22_50 Registration tees 46.00 Sales/use tax 1.41 ON-LINE FEE 40 00 b _MESSENGER#3_00 3 00 __ENCIMB=5_00 __TTRE=5_00 __HOTARY=10_60 s. 20.00 600.00 j. Total \$ 600 . DO are all We Your monthly payment is determined as shown below: a. Gross capitalized cost. The agreed upon value of the vehicle (\$25000) and any terms you pay for over the lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance) 27184.00 b. Capitalized cost reduction. The amount of any net trade in allowance, rebate, noncash credit, or each you pay that reduces the gross capitalized cost c. Adjusted capitalized cost. The amount used in calculating your base monthly payment. * * 27168 39 ··· d. Residual value. The value of the vehicle at the end of the lease used in calculating your base monthly payment. 11341.10 e. Depreciation and any amortized emounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over 15827 29 f. Rent charge. The emount charged in addition to the depreciation and any amounts amounts g. Total of base monthly payments. The depreciation and any amortized amounts plus the rent charge h. Lease payments. The number of payments in your lease...... 4. Date monthly payment j. Monthly sales/use tax (estimated) 37.28 N/A 1. Total monthly payment 8. Excessive Wear and Use. You may be charged for excessive wear based on our standards for normal use and for milisage in excess of _ 12000 miles per year at the rate of \$ 0.20 per mile. Purchase Option strend of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$ ___11341_10. _____ plus official fees and taxes. 10: Other Important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late affil default charges, and legitrance; 11. ITEMIZATION OF GROSS CAPITALIZED COST. 18. CHARGE FOR FINES, if the government places a fine on the vehicle and you do not pay it a. Agreed upon value of the vehicle.... promptly, we may pay it. Each time we pay a fine, you will pay us the fine-plus \$20: b. GMACadministrative fee 505.00 17. SCHEOU ES LEAGE END CATE. This Jenne Is scheduled to Shd . 07.00/2009 c. License/registration/title fees N/A You are scheduled to return the vehicle on this date. (month) d. Sales tax N/A 18. LEASE WHO DAILY EXTENSION CHARGE. \$ 75 (KI) per day (plus tax), the pinning on e. Other tex (describe) N/A N/A the eighth day after scheduled lease and date. f. Optional service contract..... **706.00** 19. REQUIRED VEHICLE INSUMANCE INFORMATION. You affirm that lightly and physical damage policies that meet our requirements (see the other side) are in force on the other side) are in force on the other side. g. Optional maintenance contract.... N/A h. Optional life insurance

Optional disability insurance..... M/A Insurance company name:. ALLSTATE HUGHES INS AGY insurance agency name: N/A 2546 HEST CHESTER PIKE BROOMALL Adenov address: N/A Agency phone no.:. I. Gross Capitalized Cost...... - \$ 27184.00 Agent's name: ALLability XXI Physical damage 12. THE VEHICLE YOU ARE TRADING. Policy no.:_ Deductibles: Collision & Comprehensive \$. Gross trade-in value N/A N/A insurance company name: N/A Payoff . Insurance agency nama:_ N/A Net trade-in value Agency address:_ 13. OFFICIAL FEES AND TAXES. You will pay all government license, title, registration, testing, and inspection fees for the vehicle. You will pay all taxes on the lease or the vehicle that the Agency phone no.:. Agent's name:_ N/A government levies on you, the vehicle, or us. (except our net income taxes). We may change your monthly payment if taxes change. We may bill you separately for official fees and taxes. Policy no.: ☐ Physical demage

TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE

Deductibles: Collision \$_

20: OPTIONAL LIFE AND DISABILITY INSURANCE.

Comprehensive \$_

We do not require ille

the lease term 22:18 Z109496926	PERUZZI UFFICE PAGE 03
t. Rent charge. The amount charged in addition to the depreciation and any amounts olds. g. Total of base monthly payments. The depreciation and any amounts olds. h. Lesse payments. The number of payments in your lesses.	1 smounits 2 4054 31
g. Total of base monthly payments. The depreciation and any amounts often	the rent charge \$ 19881 60
h. Levee payments. The number of payments in your lease. 1. Base monthly payment	
j. Monthly sales/use tax (estimated)	= \$ <u>414_20</u>
Early Termination. You may have to pay a substantial charge if you	end this lease early. The charge may be up to several thousand dollars. The earlier you end the issue, the greater this charge is illusty to be.
The actual charge will depend on when the lease is terminated.	The earlier you end the seem, the greater this charge is likely to be.
B. Excessive Wear and Use. You may be charged for excessive wear based on our standards for normal use.	se and for military in avegan of
 For containing a property of Lease 1970. You have an option to buy the vehicle at the end of the lease terr 	m for \$ 12.44 to 10.
19. Other Important Terms. See your lease documents for additional information on early termination, purch	lase options and maintenance responsibilities, warranties, late and default charges, and insurance:
14 (TEMPATION OF SPORE OF THE PARTY OF THE P	
a. Agreed upon value of the validle	16. CHARGE FOR FINES, if the government places a fine on the vehicle and you do not p promptly, we may pay it. Each time we pay a fine, you will pay us the fine plus \$20.
br GMACardeninistrative tee and an experimental and the second se	17. SCHEDULES LEASE END DATE. This lease is scheduled to end
c. License/registration/title fees	You are scheduled to means the vehicle on the date, (month) (gay) (ye
d. Sales tax e. Other tax (describe) N/A +	18. LEASE END DAILY EXTENSION CHARGE \$ 25. 00 per day (also tox)
e. Other tax (describe) IVA + \$ IVA f. Optional service contract + \$ 706.00	the eighth day after scheduled lease end date.
g. Optional maintenance contract + \$ R/A	19. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm that liability and physi
h. Optional life Insurance + \$ 1/A	damage policies that meet our requirements (see the other side) are in force on the cities of t
I. Optional disability insurance + \$ N/A	Insurance company name ALLSTATE
+ \$ N/A + \$ N/A	insurance agency name: NUGHES INS AST
k + \$\/A	Agency phone no.: 2546 HEST CHESTER PIKE BROOMALL (A 19008
I. Gross Capitalized Cost = \$_27184.00	A
2. THE VEHICLE YOU ARE TRADING. (year) (make) (model)	Policy no.: Deductibles: Collision \$ 500 Comprehensive Physical damage
Gross trade-in value \$ N/A	Comparishava 4
Payoff N/A	Insurance company name:
Net trade-in value = \$ N/A	Access address.
3. OFFICIAL FEES AND TAXES. You will pay all government license, title, registration, testing,	Agency phone po.:
In inspection tees for the vehicle. You will say all takes on the latest and the same of	Agent's name:
overnment levies on you, the values, use the lease of the lease of the values that the overnment levies on you, the values, use the lease of the lease. We may change our monthly payment if taxes change. We may bill you separately for official hers and taxes.	Policy no.: Physical damage D=ductibles: Collision \$ N/A Comprehensive \$ N/A
OTAL ESTIMATED FEES AND TAYES YOU MUST PAY DIJOING LEASE 6 2030 35	
to actual total of fees and taxes may be higher or lower depending on tax rates in effect or the	20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not rigguine life or disabilineurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the coverage of the coverage of the lease term.
phicle value when a fee or tax is assessed. a. Title/lien fees	the premium in your base monthly payment. A notice you receive when you sligh this lease describes to coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.
b. Registration fees/taxes \$ 177.00	Incurer name: M/A
c. License fees/taxes s N/A	Address: N/A
"d. Sales/use taxes (including tax on capitalized cost reduction)	N/A
e. Exclee taxes \$ N/A	□ Life insurance (□ Lessee □ Co-Lessee □ Both) / Premium \\$ R/A
f. Property taxes	Coverage Ilmit \s \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
g. Other (describe) N/A h. Other (describe) DN-LIME FEE \$ 40.00	□ Disability insurance (Lessee only) Premium \$ N/A
h. Other (describe) WA S N/A	Monthly coverage limit
MILEAGE.	M/A
Base Mileage Allowance. D15,000 miles/year. Dow mileage: 12,000 miles/year.	Age N/A
□Medium-duty truck (gasoline): 25,000 miles/year	THE WARRANTY AND EVOLUTION OF WARRANTY V.
☐Medium-duty truck (diesel): 35,000 miles/yeag	checked below:
Extra Miles. You are buying extra miles at \$ when mile, if this lease ends on or after the last scheduled payment is due, we will credit you with \$ her mile for	Standard manufacturer's warranty
on or after the last scheduled payment is due, we will credit you with \$	M/A
each unused extra mile. There will be no credit if the lease ends early, you buy the vehicle is a total loss.	
Agnan Agnan	The law gives you a warranty that the vehicle conforms to the description in this least
90	THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE. WE MAKE N MPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY STAT TH
ARONO	VEHICLE IS TIT FOR A PARTICULAR PURPOSE.
Purchased extra miles + M/A miles	22. OPTIONAL BERVICE AND MAINTENANCE CONTRACTS.
Excess Mileage Charge. The excess mileage charge it \$ 0.20 per mile for each mile	Nome W/A / N/A
beyond the total allowed miles, plus tax. If the lease ends early and the vehicle is not a total	Name N/A Term N/A months /A / Ingle
loss, any excess mileage and wear charge will not be more than residuel value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.	If you are buying a service or maintenance contract now, you may pay for it at these simples.
LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due.	you do not, the price will be in the capitalized cost and you will pay rent charges of the price.
will pay a late-charge of 5% of the part of the payment that is late.	
HIS IS THE ENTIRE AGREEMENT. This leave including the front and book of the form, contain	
MIS IS THE ENTIRE AGREEMENT. This lease, including the front and back of this form, contail to terms of this lease must be in writing and signed by you and us. No oral changes are binding.	ha the share agreement between you and us relating to the lease of the vehicle. Any change to
MARKET X	
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iorine di cenne a sil com nico dillo continuo di conti	OU ARE ENTITLED TO A COPY OF THIS AGREEMENT.
OU SIGNED THE CONTROL OF THE PROPERTY OF STATE OF THE STA	LS PA 07 08 2005
(city)	(state) (month) (day) (year)
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will like assignee (life - Dealer Agreement). Lessor also assigns all right, the and interest in	e intended assignes, tinder the terms of the Lease Plan Dealer Agreement in effect from time t in the leased vehicle to the party identified in this lease as the intended assignee; or to dealignee
or the IMPERIOZIZE PRONTERIO TRUCK INC	On a l
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	AND THE RESIDENCE OF THE PARTY



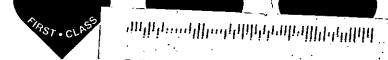
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PTIONAL CA E OWNER'S MANU CARCAFE PURCHASE PREMIUM 3,000 MILE 24/30,000 9 30/37,500 36/45,000 42/52,500 Washingt	AL FOR COME SES STANDARD (MN3) PLUS (N3+) ton Reside	SERVICE PLAI APLETE LISTING OF FI CAR CARE PURCHASE PM W/A SELECT BOTH T PREMIUM 3,750 MILE: 24/30,000 ST 30/37,500 36/45,000 42/52,500 nts Only: By initialin	N INFO ULL FACTO ERM / MI S FANDARD (MNP) PLUS (NP+)	THE PURCHASE OF R TO LEASE THIS VI	DED SERVICES The purchase of Op PRVICE LEVEL ALUE OMILES 000 STANDARG (MN5) 500 PLUS (N6+) 500 Vieldge YOU by	ONTRACT IS SATURCE CONTINUE SERVICE CONTINUE SERVICE CONTINUE SERVICE	VA 5 NOT RECIPIED TO SOLVED FOR S	TISONAT REPORT OF THE PROPERTY OF THE PROPERT
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SERVICE COMPANY AND ADMINISTRATOR:

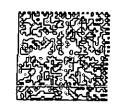
FIDELITY WARRANTY SERVICES, INC. P.Q. BOX 8567 V. DEERFIELD BEACH, FLORIDA 33443 V. 1-800-327-5172



LAW OFFICES

DAVID J. GORBERG & ASSOCIATES, P.C.

SUITE 2040 1234 MARKET STREET PHILADELPHIA, PA 19107



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GENERAL MOTORS CORPORATION CUSTOMER ASSISTANCE & RELATIONSHIP SERVICES LEGAL-TAMPA, C/O MSX INTERNATIONAL 1919 CONCEPT DRIVE WARREN, MI 48091

SEP 2 5 2006













LAW OFFICES

DAVID J. GORBERG & ASSOCIATES, P.C.

1234 MARKET STREET

DAVID J. GORBERG

DOMINIQUE GRENIER*

DANA LYNN TARQUIN!*

TAMMY J. SCHMITT
MELISSA A. WEIK-HANNA*
TRACY A. PHILLIPS
KIMBERLY A. HOEHING*

MEMBER OF PA AND NJ BARS

LAURA L. APPLEGATE

SUITE 2040

PHILADELPHIA, PA 19107-3789

1 (800) MY-LEMON 1 (800) 695-3666

(215) 563-7210 FAX (215) 563-8738

www.MyLemon.com

NEW JERSEY OFFICE

GREENTREE COMMONS 8001 D LINCOLN DRIVE WEST MARLTON, NJ 08053-3211 (856) 797-0703 FAX (856) 983-6123

PITTSBURGH OFFICE

2325 GRANT BLDG. 330 GRANT STREET PITTSBURGH, PA 15219 (412) 894-9970 FAX (412) 894-9983

September 22, 2006

GENERAL MOTORS CORPORATION CUSTOMER ASSISTANCE & RELATIONSHIP SERVICES LEGAL-TAMPA C/O MSX INTERNATIONAL 1919 CONCEPT DRIVE WARREN, MI 48091

RE: Our Client:

Vehicle:

2005 Pontiac G6

Vin #:

12ZG528X54

Dear Legal Department:

Please be advised this office represents the above individual under any and all of the following claims:

Pennsylvania's Automobile Lemon Law Act, Magnuson-Moss Act, Uniform Commercial Code and Unfair Trade Practices Act.

Having been formally notified of our representation, you are instructed not to contact our client under any circumstances. Direct all inquiries to this office.

The Primary non-conformities for which relief is sought include the following:

Steering/suspension/wheels/tires

As a result of the manufacturer's inability to correct these substantial impairments within a reasonable number of repair attempts, my client seeks a full refund of the purchase price, treble damages, collateral charges and attorney fees.

GENERAL	MOTORS	CORPORATION
Daga 2		

RE:

Based upon same, please have a division manager contact our office to discuss this matter as soon as possible.

Very truly yours,

DAVIDJ. GORBERG

DJG/jd

UMAU SMAKILEASE® AGREEMENT - WOLTHING LAYINGIN

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LESSEE (a	ind CO-LES	SSEE) ("You") name and address,	including county C	araging	g address (if dif	(erent)		LESSOR (Retailer)	1		-
				N/A					•		
			1	-				PERUZZI PON	TTAC GM	C TRU	ICK THE
) F	rincipal	driver (if busin	ess use)		165 LINCOLN		, ,,,,	OK THE
LANGH	ORNE PA	09BUCKS		N/A		,		FAIRLESS HI		าดกวก	1
		lease a vehicle. This is not a purcha	aca agreement Vou	are not	t huning the yel	nicle By signing this	loace you age				,
We." "us." a	nd "our" ref	er to Lessor named above and any	ase agreement. Fou assignee, An *assig	nee" is	a person to wh	om this lease is assi	ianed (if it is as	ee to everyining on the irc sianed).	ni and dack	•	•
		Lessor (Retailer) will assign this le									
		GMAC helped to arrange this leas									
If this box	is checked	Lessor (Retailer) will assign this le	ease and sell the veh	icle to							
☐ If this box	is checked,	Lessor (Retailer) intends not to as	sign this lease.		11/71			_			
	yes.			THE \	EHICLE YO	U ARE LEASI	NG				
New/Used	Year	Make & Model	Body Style			le ID #	Mileage		Primary Us	 se	
NEW	2005	PONTIAC G6		<u> </u>	162705204	E A	90	XXPersonal, Family, or H		☐ Com	mercial, Busine
		s: N/A	O UIL	SE NA	1G2ZG528X	.04		GVW (if truck)			cultural ic Conveyance
Dealer Inst	alled Option	ISN/A									ic conveyance
			FEDERAL	CONS	SUMER LEA	SING ACT DIS	CLOSURES	3		٠.	
1. Amount I								our monthly payment)	4 Tota	l of Pay	
	or Delivery	Your first monthly paymen	t of \$ 451.4	48	is due on	Disposition fee	, , ,	our monthly payment,			t vou will have
(Itemized		07/08/2005			payments of	not purchase th		sN	/A by the	e end o	f the lease.)
		\$451_48due			each month.	N/A	•	· •	LA		
s 6	00.00	The total of your monthly p							ZΑ	\$	21819_56
		The total of your morning p						10101 +			
			*Itemizat	ion of A	Amount Due a	Lease Signing or		· Claudes on Bolives · · · ·	11 ha a alal.		•
5. Amount	Due at Lea	ise Signing or Delivery:				b. How the Amou	nt Due at Leas	se Signing or Delivery wi	ii oe paid:	•	
a. Capita	alized cost r	eduction ment ity deposit	\$	1	5.61	a. Net trade-in al	llowance		***************************************	\$	
b. First n	nonthly pay	ment	* ≴\$.5	- 45	1.48	b. Rebates and r	noncash credits	· 		\$	N/A
c. Refun	dable secur	ity deposit	<u> </u>		T. 7.	C. Amounto be	paid in cash	winter in the state of the stat		\$	600_00
d. Title fe	9es		\$	2	2.50		•	• •			
e. Regist	tration fees		\$_	4	6.00						
		·			1.41						
	N-LINE			4	0.00						
		=3.00	\$_		3.00						
		00 TIRE=5.00 NOT	ARY=10.00 s_	2	0.00_						•
			\$_		0.00			d. Total	' ,	\$_	600.00
<u> </u>		j. 10tal									
		•		~ ~ ~		etermined as shov			enstraeta		-
a. Gross	s capitalize	d cost. The agreed upon value of	the vehicle (\$		03.00) and	any items you pay	for over the lea	ase term (such as service	contracts,	¢	27184,00
insura	ince, and ar	y outstanding prior credit or lease t	Dalance)	L . A.			hat raduces the	ance conitalized cost		- \$	15.6
b. Capita	alized cost	reduction. The amount of any net	t trade-in allowance,	rebate,	noncasn credi	t, or cash you pay u	nat reduces the	g gross capitalized cost		· -	27168.39
c. Adjus	ted capital	ized cost. The amount used in cal	culating your base r	nonthly	payment			***************************************	***************************************	- * - ¢	11341.10
d. Resid	ual value.	The value of the vehicle at the end	of the lease used in	calcula	ating your base	monthly payment	al usa and for a	ther items sold over		Ψ	
tha lar	ana tarm	d any amortized amounts. The ar						***************************************		= \$_	15827.29
4 Dont	aboreo Ti	so amount charged in addition to	i the depreciation a	ano any	v amonuzeu ar	110Uf 115		······································		—	4054.31
n Total	of heep m	onthly payments. The depreciat	ion and any amorti	zed am	ounts plus the	rent charge		***************************************		= \$	19881.60
y. 10tal	UI DUSC II	. The number of payments in your	lease	*************		-				÷ _	48
n 1 6968	navmenia	. THE HUMBER OF DAVIDENTS IN YOUR				2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	•	·.		_ ¢	414.20

riment levies on you, the venicle, or us (except our net income taxes). We may change monthly payment if taxes change. We may bill you separately for official fees and taxes.	Deductibles: Collision \$ N/A Comprehensive \$ N/A
actual total of fees and taxes may be higher or lower depending on tax rates in e fect or the le va ue when a fee or tax is assessed.	20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this least describes the coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.
i. Title/lien lees	Insurer name: N/A
». Registration fees/taxes	Address: N/A
: License fees/taxes	N/A
1. Salos/use taxes (including tax on capitalized cost reduction)	☐ Life insurance (☐ Lessee ☐ Co-Lessee ☐ Both) Premium ,\$ N/A
Fycisa 1a (es	Coverage limit \ \\$ \ \ N/A
. Property axes N/A	Disability insurance (Lessee only) Premium \$ N/A
1. Other (describe) ON-LINE FEE \$ 40.00	Monthly coverage limit. \$ N/A
n. Other (describe) N/A S N/A	LESSEE'S SIGNATURE) X N/A Age N/A
	N/A N/A
MILE IGE. Base Mileage Allowance. □15,000 miles/year. □15,000 miles/year.	CO-LESSEE'S SIGNATURE! X
☐ Medium-duty truck (gasoline): 25,000 miles/year ☐ Medium-duty truck (diesel): 35,000 miles/year	21. WARRANTY AND EXCLUSION OF WARRANTY, You have the benefit of any warranty checked below.
Extra Miles. You are buying extra miles at \$ per mile. It this lease ends on or after he last scheduled payment is due, we will credit you with \$ per mile for	Standard manufacturer's warranty
on or after he last scheduled payment is due, we will credit you with \$ per mile for	Manual transfer of the form the land transfer of th
each unus ad extra mile. There will be no credit if the lease ends early, you buy the vehicle is a total loss.	Warranty papers that are separate from this lease state any coverage limits. \hstyle{\chi_0}. The law gives you a warranty that the vehicle conforms to the description in this lease.
Total Alloyed Mileage on the Odometer at Lease End is	THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE. WE MAKE NO IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THAT THE
St. tipg_pdometer mileagemiles	VEHICLE IS FIT FOR A PARTICULAR PURPOSE.
Poso mi eage allowance # 4000 miles	10 - Na
Purchas ad extra miles	22. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS.
Purchas ad extra miles Excess M leage Charge. The excess mileage charge is \$ 0.20 per mile for each mile	Name
beyond the total allowed miles, plus tax. If the lease ends early and the vehicle is not a total loss, any excess mileage and wear charge will not be more than residual value minus the vehicle sale price. There is no excess mileage charge if you buy the vehicle.	Name Term N/A months, miles If you are buying a service or maintenance contract now, you may pay for it at lease signing. If you do not, the price will be in the capitalized cost and you will pay rent charges on the price.
LATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due, I will pay a late charge of 5% of the part of the payment that is late.	
THIS IS THE ENTIRE AGREEMENT. This lease, including the front and back of this form, contains the terms of this lease must be in writing and signed by you and us. No oral changes are binding.	· · · · · · · · · · · · · · · · · · ·
ESSHE X	CO-LESSEE: X
We may detay or remain from enforcing any or our rights under this lease without losing them.	
NOTICE TO LESSEE. 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2. YOU FAIL! FSS HILL	S PA 07 08 2005
OU SIGNED THIS AGREEMENT AND RECEIVED A GOPY AT (city)	(state) ON (month) (day) (year)
DV. V	CO-LESSEE: X
ESS O APPRIZATE PRINTIAL GMC TRUCK INC.	
ESS DR: SIGNATURE AND TITLE: X	
with the assignee (the "Dealer Agreement"). Lessor also assigns all right, title, and interest in	ntended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to the leased vehicle to the party identified in this lease as the intended assignee, or its designee,
er th. PPEN 8229 DEPUNTAREMENT TRUCK INC	
ISOF:	TIFÉÉ.
SEE OTHER SIDE FOR OTHER IMPORTANT AGE EEMENTS INC	LUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.
MC rTHL' 11/2001 (4)	Lease Agreement 9

Capitalized cost reduction \$ 15.61 a. Net trade-in allowance First monthly payment \$ 451.48 b. Flebates and noncash credits Refundable security deposit \$ c. Amount to be paid in cash Title fees \$ 22.50 Registration fees \$ 46.00 Sales/use tax \$ 1.41 ON-LINE FEE \$ 40.00 MESSENGER=3.00 \$ 3.00 ENCUMB=5.00 TIRE=5.00 NOTARY=10.00 \$ 20.00 j. Total \$ 600.00 d. Total	\$N/A
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Total S S S S S S S S S	
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MESSENGER=3.00	
ENCUMB=5.00 TIRE=5.00 NOTARY=10.00 \$ 20.00 d. Total	
j. Total	
	\$ 600.00
7. Your monthly payment is determined as shown below:	
iross capitalized cost. The agreed upon value of the vehicle (\$ 25883.00) and any items you pay for over the lease term (such as service contracts, surance, and any outstanding prior credit or lease balance)	<u>\$ 27184,00 </u>
apitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost	
djusted capitalized cost. The amount used in calculating your base monthly payment	$= \$ _27168,39$
esidual value. The value of the vehicle at the end of the lease used in calculating your base monthly payment	
epreciation and any amortized amounts. The amount charged for the vehicle's decline in value through normal use and for other items paid over ne lease term	= \$ <u>15827.29</u>
ent charge. The amount charged in addition to the depreciation and any amortized amounts	+ \$ 4054 31
otal of base monthly payments. The depreciation and any amortized amounts plus the rent charge	
ease payments. The number of payments in your lease	÷48
ase monthly payment	= \$ <u>414.20</u>
onthly sales/use tax (estimated)	+\\$37.28_
	= \\$ 451.48
otal monthly payment	
Early Termination. You may have to pay a substantial charge if you end this lease early. The charge may be up to several thousand dollar the actual charge will depend on when the lease is terminated. The earlier you end the lease, the greater this charge is likely to be.	<u>ars.</u>
	
ssive Wear and Use. You may be charged for excessive wear based on our standards for normal use and for mileage in excess of12000miles per year at the rate of \$	D.ZU per mile.
hase Option at End of Lease Term. You have an option to buy the vehicle at the end of the lease term for \$ 11341.10, plus official fees and taxes.	\ .
Important Terms. See your lease documents for additional information on early termination, purchase options and maintenance responsibilities, warranties, late and default charges,	and insurance.
	webicle and you do not now
16 CHARGE FOR FINES If the government places a fine on the	
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greed upon value of the vehicle \$25883.00 promptly, we may pay it. Each time we pay a fine, you will pay us the	1)
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preed upon value of the vehicle MAC administrative fee	end 07 (17/2009 (month) (day) (year) or day (plus tax), beginning on firm that liability and physical are in force on the date of this
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COMMONWEALTH OF PENNSY VANIA REGISTRATION CREDENTIAL

EXPIRY: JUN 30, 2007 Prof. VAEID: 07/13/06

PLATE: ACCD5368 DEGILE OF THE CALL OF TH



I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.

NEWTOWN PA

Change your address online at: www.state.pa.us Pa Keyword "DMV"











PONTIAC, BUICK, GMC

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07/09/05 PNG5571684

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STOMER NO. 10	· · · · · · · · · · · · · · · · · · ·	STEPHEN C	STACKHOU	1593 NG.	ď	17709705 <u>/</u>
PERUZZI PONTIAC	GMC TRUCK TNC	LABOR RATE	LICENSE NO.	MILEAGE	103 8	EBONA BEI
165 LINCOLN HV	ΥY.	VEAR / MAKE / MOD 05 / PONTI	AC/G6/6 CYL	SEDAN	Di	ELIVERY DATE
FAIRLESS HILLS	5, PA 19030		G 5 2 8 X			ELLING DEALER NO.
onsumer@voicer	net.com	F.T.E. NO. 09-3	32 138	P.O. NO.	Ĉ	ንንኛ9/05
215°945-6000				l ·-	· · · · · · · · · · · · · · · · ·	
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		JOB #	1 TOTAL LABOR	& PARTS	0.00	
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. WE W	ANT YOU TO BE		TOTAL	MISC DISC TAX	0.00	
COMPLET	ELY SATISFIED)	TOTAL	INVOICE \$	0.00	.
PARTS DESIGNATED WI GUARANTEE. APPLIES	TH AN ASTERISK (*) INDIC TO CUSTOMER PAY REPAIRS	ATES LIFETIME ONLY.				PF
MAKE YOUR NEXT APPO	INTMENT ON-LINE AT WWW.F	PERUZZI.COM!				RIC
CUSTOMER SIG	NATURE	ATE INVA	T.C.E. ++++	*****	*******	
	ANANA DALLIC	A T-E I N V O	105 ,,,,,			

WE SELL TIRES!

DELIVERY MILES

PRODUCTION DATE

MO: 103

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PAGE 1 OF 1

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PONTIAC, BUICK, GMC 165 Lincoln Highway

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üsтомёя NO. 135122	BRUCE DUE	BROW	1138	703	08/26/05	PNCS578798
	LABOR RATE	LICENSE NO.	MILE	1,149	SEDONA BEIG	\$56550
LANGHORNE, PA	VEAR/MAKE/MODE 05/PONTIA	C/G6/6 CYL	SEDAN		07/08/05	DELIVERY MILES 90
, , , , , , , , , , , , , , , , , , ,	MEHICLE LOUNG	G#5#2\8\X	5 4 ·	11 45 124 134 134 134 134	SELLING DEALER NO.	PRODUCTION DATE
	F.T.E.NO.		P. O. NO.		' ዕ8'/26/05	
	COMMENTS				· 	MO: 1150
#1 10PNZRECALL TO SARECALL MISC THE CUSTOMER STATES PERFORM	TECH CAMPAIGN 05548B, HARMON		SA TANK	WARRANTY	W	/F

VISA() MASTERCARD() AMERICAN EXPRESS() TOTAL LABOR....
TOTAL PARTS....
TOTAL SUBLET... 0.00 ASH() CHECK#() DATE INITIALS(0.00 0.00 THANK YOU! 0.00 TOTAL MISC DISC TOTAL TAX..... 0.00 WE WANT YOU TO BE COMPLETELY SATISFIED **TOTAL INVOICE \$** 0.00

ARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME JARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONLY.

AKE YOUR NEXT APPOINTMENT ON-LINE AT WWW. PERUZZI.COM!

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[END OF INVOICE] 08:24am







LABOR & PARTS.....







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CUSTOMER NO. 135122	ADVISOR SEAN M SA	NDERFORD 1857	TAG NO.	12/17/05	PNXS594115
	LABOR RATE	LICENSE NO.	5,605	SEDONA BEIG	50550
LANGHORNE, PA	VEAR / MAKE / MODEL 05/PONTIA	C/G6/6 CYL SED	07/08/05	DELIVERY MILES 90	
	Venici Erosec 1 G 2 Z C	G 5 2 8 X 5 4	a read as a contact for the	SELLING DEALER NO.	PRODUCTION DATE
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THE SOPNZIOEKT THE SUBJECT OF THE SOPE OF THE SOPRE OF TH	33776 2076 2015 7.0
JOB # 1 TOTAL LABOR &	PARTS 15.70
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JOB # -2 TOTAL TABOR &	PARTS 19.95
G.O.G. & SUPPLIES	····

ROTATE TIRES					
COC 9 CURDITEC		JOB. j	# -2 TOT#	L-LABOR & PARTS	19.95
G.O.G. & SUPPLIES			/UNIT /UNIT	TOTAL: - GOG	4.00 10.25 14.25
MISCCODEDESCRIPTION JOB # 1 GMCLLD GM CUST LOYALTY LABOR JOB # 1 GMCLPD GM CUST LOYALTY PARTS	DISCOUN DISCOUN	T T	CON	TOTAL - MISC	-15.70 -14.25 -29.95
COMMENTSGM LOYALITY FREE L/O/F CARD NO 3033791010000586 CUSTOMER PAYS \$21.15					
TOTALS					
VISA() MASTERCARD() AMERICAN EXP CASH() CHECK#() DATE / INITI THANK YOU! WE WANT YOU TO BE TO B	ALS()		TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	0.00 0.00 14.25 0.00
WE WANT YOU TO BE COMPLETELY SATISFIED			· .	OTAL INVOICE \$	21.15
PARTS DESIGNATED WITH AN ASTERISK (*) INDICA GUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS (ATES LIF	ETIME :			•

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LANGHORNE, PA

135122

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LABOR PATE LICENSE NO. N	10,352 SEDONA BEI	ig :50550
YEAR / NAKE / MODEL 05/PONTIAC/G6/6 CYL SEDAN	07/08/05	DELIVERY MILES
VEHICLE I.D. NO. Z G 5 2 8 X 5 4	SELLING DEALER NO.	PRODUCTION DATE

COMMENTS LABOR & PARTS

STRG/SUSP/WHES/TIRES

CUST STATE THAT THE STEERING SOMETIMES IT HAS ALOT OF PLAY
AND SOMETIMES IT IS REALLY TIGHT
SCAN DIAG FOUND CODE CO545 POWER STEERING MODULE WHEEL SPEED TORQUE FAILURE REPLACED THE POWER STEERING MODULE.ROADTESTED OK PARTS······QTY···FP·NUMBER·······DESCRIPTION······UNIT PRICE-JOB # 1 1 15775370 MOTOR 6.605 WARRANTY 0.00 JOB # 1 TOTAL PARTS 0.00 1 TOTAL LABOR & DARTS

0.00	JOB # 1 TOTAL LABOR & PARIS	ĺ
WARRANTY	O3PNZ2 STRG/SUSP/WHLS/TIRES TECH(S): 1695 COUNT STATE WHEN BACKING THERE IS A NOISE SREECHING SOUND COULD NOT VERIFY NOISE AFTER ROADTEST PERFORMED FOUR WHEEL BRAKE INSPECTION ALL BRAKE PADS AND ROTORS OK	
0.00	SQTYFP-NUMBERDESCRIPTIONJOB # 2 TOTAL PARTS	
0.00	JOB # 2 TOTAL LABOR & PARTS	
89.95	03PNZ4FEA THE TABLE ALIGNMENT TECH(S):1695 PERFORM FOUR WHEEL ALIGNMENT COMPLETED	
0.00	SQTYFP-NUMBERDESCRIPTION	
89.95	JOB # 3 TOTAL LABOR & PARTS	
23:18	### 106PNZCHGOIL	

LUBRICATE CHASSIS AS NEEDED AND CHECK AND TOP OFF ALL FLUIDS: ROTATE TIRES/RESET TIRE PRESSURES

PERFORM SAFETY CHECK BRAKE INSPECTION

--QTY---FP-NUMBER 1 25010792 ... UNIT PRICE-5.45 10.25 15.70 JOB # 4 TOTAL PARTS JOB # 4 TOTAL LABOR & PARTS 38.88

J# 5+99PNZ27PTINSP 27 POINT INSPECTION: TECH(S): 1695 1695 27 POINT @ 04/17/2006 16:45)

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PAGE 1 OF 3

[CONTINUED ON NEXT PAGE] 02:50pm

MO: 10355



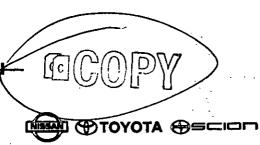








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	www.p	eruzzi.c	om		CELL:	·
USTOMER NO. 135122	JOSEPH J MO	UNT	1701	426	104/17/06	PNC5609615
	LABOR RATE	LICENSE NO.	MILEAG	10,352	SEDONA BEIG	350550
LANCHOPHE BA	YEAR/MAKE/MODEL 05/PONTIAC	/G6/6 CYL	. SEDAN		07/08/05	DELIVERY MILES 90
LANGHORNE, PA	VEHICLE I.D. NO. Z G				SELLING DEALER NO.	PRODUCTION DATE
	FTENO		P.O. NO	中意义	ዕ 4714/06	REPRINT# 1
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PERFORM COURTESY 27 POINT INS 1.SIGNS OF ALIGNMENT,2.TIRE N 3.CONDITION OF STRUTS,4.COND 6.UNDERCARRIAGE,7.E-BRAKE CAR 9.CK FRONT AND REAR BRAKES,10 11.CONDITION OF HOSES,12.CK N SEE COMMENTS	ÆAR OR BALANCE TION OF SHOCKS,5.EXH/ ILES,8.E-BRAKE ADJUSTI I.COOLANT PROTECTION.	ÆNT.			1	/E LL
PARTSQTYFP-NUMBERI	DESCRIPTION		NIT PRICE- TAL PARTS	0.00	TIR	ES!
	JOB # 5	TOTAL LABO	R & PARTS	0.00		
Added Operation (JMOUNT @ 04/17/2006 16: AUTOMATIC CAR WASH, EXTERIOR COMPLETED PARTS·····QTY···FP·NUMBER·····	ONLY DESCRIPTIONJOB # 6	TOTAL LABO	R & PARTS	0.00	S	
SUBLETPO#VEND INV#-INV.DATE- JOB # 1 104503 740249 04/17/06	RENTAL	TOTAL	- SUBLET	WARRANTY 0.00		
MISCCODEDESCRIPTION JOB # 3 GMLD GM LABOR DISCOUNT COMMENTS		IUIA	T - MI2C	-89.95 -89.95	∣ () г	5 €
267-987-8921 DELETED OPERATION(S)98PNZ3750 3.000 SERVICE 0					AL PRICING	peruzzi.co

PAGE 2 OF 3

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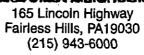














PONTIAC	(210	7 340-0000	THE SECOND	PTOYOT	Á #SCIO
	www.j	oeruzzi.com	·	CELL:	• •
STOMER NO. 135122	JOSEPH J M	DUNT 17(01 TAG NO. 426	04/17/06	PNCS609615
	LABOR RATE	LICENSE NO.	MILEAGE 10,352	COLOR SEDONA BEIG	STOCK NO. 50550
ANCHORNE	YEAR/MAKE/MODEL 05/PONTIAC	/G6/6 CYL SEDA		DELIVERY DATE 07/08/05	DELIVERY MILES
ANGHORNE, PA		5 2 8 x 5 4		SELLING DEALER NO.	PRODUCTION DATE
	FT.E.NO.	PON	o	04714/06	REPRINT# 1
	COMMENTS	はい。今の公園を告告	en i Maria III de Archarde de Tabliga	<u> </u>	MO: 10355
VISA() MASTERCARD() AMERICAN EXPRESH() CHECK#() DATE / INITIAL THANK YOU! WE WANT YOU TO BE C O M P L E T E L Y S A T I S F I E D RTS DESIGNATED WITH AN ASTERISK (*) INDICATE ARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONLE KE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PERL CUSTOMER SIGNATURE ***********************************	S() S LIFETIME Y.	TOTAL LABOR TOTAL PARTS TOTAL SUBLET. TOTAL G.O.G TOTAL MISC DI TOTAL TAX TOTAL INVOICE	15.70 0.00 0.00 G. 0.00 SC -89.95 2.33	SE	ELL ES!
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PAGE 3 OF 3

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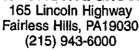


PAGE 1 OF 2

PONTIAC

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"PNES619398 50550

PRODUCTION DATE

REPRINT# 1 MO: 13219

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				CELL:
зтомея NO. 135122	ANTONIO CREA	1567 TAG		06/27/06
	LABOR RATE LICENSE	IO. MILEAGE	13,218	SEDONA BEIG
LANGHORNE, PA	VEAR/MAKE/MODEL 05/PONTIAC/G6/6			57708705
	YI'G DWOZ G 5 2 8		<u> </u>	ELLING DEALER NO. L
	FT.E.NO.	P.O.NO.		b6%27/06
	COMMENTS		- · · · · · · · · · · · · · · · · · · ·	
ABOR & PARTS # 1199PNZPAINSP	TECH(S):56		19.95	W
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#:2299PNZEMIINSPANS##ENHANCEDIEMISSIONS# PERFORM ENHANCED EMISSIONS TE ANNUAL STATE INSPECTION EMISSIONS INSPECTION ALL	関連宣言を記憶しますECH(S): 56編第 SST		46.25	TIF
•	. JOB # 2 TOTAL L	ABOR & PARTS	46.25	
#3:03PNZ13:03PNZ13:03P/WHUS/TIRES CUST STATE A SHIMMY AT SPEED TECH NOTED VIBRATION COMING I	S OF 65MPH		MARKET 0:00	ſ
	JOB # 3 TOTAL L	ABOR & PARTS	0.00	(0 \$
# 4 08PNZ CUST STATE CHECK CHARGING SYSCHARGING SYSTEM OK AT THIS T	STEM		0,00	SP
	JOB # 4 TOTAL L		0.00	· m 3
#:5+94PNZAUIGNEORCE:ROAD:FORCE:BALANCING dded Operation (ACREA @ 06/27/2006 09:1 CUSTOMER STATES PERFORM HUNT INCLUDES DISMOUNT AND MOUNT MEASURE STEEL WHEEL AND ALLO AND MEASURE DOWNFORCE PERFORM COMPUTERIZED FOUR WH MAINTANANCE PERFORMED ROAD FORCE WHEEL B PERFORMED COMPUTERIZED FOUR	0) ER ROAD FORCE WHEEL BALANCING TO MATCH Y WHEEL RUNNOUT EEL ALIGNMENT ALANCE		179195	CIAL
#F45_#F17.47F4	JOB # 5 TOTAL I	ABOR & PARTS	179.95	무!
H# 6+05PNZ2 BRAKES Added Operation (ACREA @ 06/27/2006 09:1 CUSTOMER STATES REFACE/MACHINE ROTORS	1)			RICIN
	J08 # _6 TOTAL I	LABOR & PARTS	143.99	ラ 「
AISCCODEDESCRIPTION JOB # 1 ST GM:INSP:STICKER CHA JOB # 1 GMCLLD GM:CUST LOYALTY LAB JOB # 2 PC PHONE CALL TO STATE JOB # 5 WW GM WHEEL WEIGHT	RGE OR DISCOUNT	TOTAL - MISC	2.00 -19.95 2.40 3.99 -11.56	D D
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•		CELL:	
CUSTOMER NO. 135122	ANTONIO CREA 1567 TAG NO.	60 06/27/06	"PNC5619398
	LABOR RATE LICENSE NO. MILEAGE 1	3,218 SEDONA BEIG	50550
LANGHORNE, PA	VEAR/MAKE/MODEL 05/PONTIAC/G6/6 CYL SEDAN		DELIVERY MILES 90
	1 G 2 G 5 2 8 x 5 4	SELLING DEALER NO.	PRODUCTION DATE
	FT.E.NO.	06727/06	REPRINT# 1
	COMMENTS		MO: 13219
ESTIMATE			

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$700.00 (+TAX) COMMENTS - - -

TOTALS-----

VISA() MASTERCARD() AMERICAN EXPRESS() CASH() CHECK#(

) DATE THANK YOU! INITIALS(

TOTAL LABOR....
TOTAL PARTS...
TOTAL SUBLET...
TOTAL G.O.G...

0.00 0.00 0.00 8.39

390.14

TOTAL MISC CHG.
TOTAL MISC DISC
TOTAL TAX.....

TOTAL INVOICE \$

401.29

COMPLETELY SATISFIED

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PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONLY.

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DUPLICATE INVOICE

TIRES!

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[END OF INVOICE] 02:49pm









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PONTIAC		WIOTOTA WELLER
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		CELL:
STOMER NO. 135122	ANTHONY SPINNRAKER 1707	005 07/21/06 PNCS622541
	LASOR PATE LICENSE NO. MILEAGE	14,349 SEDONA BEIG 50550
LANGHORNE, PA	VEAR/MAKE/MODEL 05/PONTIAC/G6/6 CYL SEDAN	07/08/05 DELIVERY MILES 90
, , , , , , , , , , , , , , , , , , ,	TEGLICZNOZ G 5 2 8 X 5 4	SELLING DEALER NO. PRODUCTION DATE
	FTENO.	<u> </u>
	COMMENTS	мо: 14368
FEELS FUNKY .MUST HOLD STEEN	SECTION TECH(S):88 TEC	WARRANT,Y WE
TECH TEST DRÔVE VEHICLE 19 I DUPLICATE CUSTOMERS CONCERN NO PROBLEMS FOUND	MILES AND WAS UNABLE TO	SELL
	JOB # 1 TOTAL LABOR & PARTS	TIRES!
#2299PNZ27PTINSP3#27#P0INT@INSPECTION PERFORM COURTESY 27 POINT I 1.SIGNS OF ALIGNMENT,2.TIRE	NSPECTION, INCLUDING:	HINES:
	JOB # 2 TOTAL LABOR & PARTS -DESCRIPTION	O.00 SPECIO
STIMATEUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$500.00	/.TAV\	PEC
DMMENTS MERGENCY FIT IN HArge \$26.00 to pontiac olicy per gary f		N. peruzzi.c

PAGE 1 OF 2

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PAGE 2 OF 2

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·	www	v.peruzzi.com		I	
TOMER NO. 135133	ADVISOR		I TAG NO	CELL:	Tanager No.
135122	ANTHONY S	PINNRAKER 17	07 TAG NO. 005	07/21/06	"PNCS622541
			14,349		50550
ANGHORNE, PA		AC/G6/6 CYL SED		07/08/05	90
	L	G 5 2 8 X 5 4		SELLING DEALER NO.	PRODUCTION DATE
		Po	NO.	0ን/19/06	<u> </u>
ALS.	COMMENTS				MO: 14368
VISA() MASTERCARD() AMERICAN EXPRESH() CHECK#() DATE / INITIAL THANK YOU! WE WANT YOU TO BE C O M P L E T E L Y S A T I S F I E D RTS DESIGNATED WITH AN ASTERISK (*) INDICATE RANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONL	.S()	TOTAL LABOR. TOTAL PARTS. TOTAL SUBLET TOTAL G.O.G. TOTAL MISC D TOTAL TAX TOTAL INVO	0.00 0.00 HG. 0.00 ISC 0.00 0.00	SE	/E ELL ES! Z
CUSTOMER SIGNATURE ************************************	TE INVO		*****	SPECIAL PRIC	www.peruzzi.co

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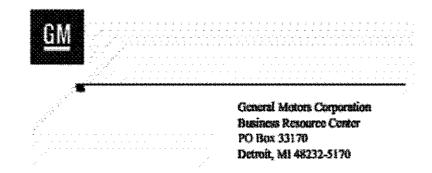
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PAGE 1

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CUSTOMER NAME	3						SERIAL NO. 1G	2ZG528X54
TOTAL R/O'S	8	TOTAL	serv.	DAYS	14	ŀ	MAKE PN	PONTIAC
LN# RO.NO.					J#	T	OPERATION CODE.	DESCRIPTION
1 622541	07/19/2006	14349	A	1707				
/			T	88				STRG/SUSP/WHLS/T
/			T	88	2	С	99PNZ27PTINSP	27 POINT INSPECT
/2 619398	06/27/2006	13218	A	1567				
			T	56	1	С	99PNZPAINSP	*PA.STATE INPECT
			T	56	2	C	99PNZEMIINSP	*ENHANCED EMISSI
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			T	56	4	C	08PNZ	ELECTRICAL
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			T	56	6	C	05PNZ2	BRAKES
3 609615	04/14/2006	10352	A	1701				
			T ·	1695	1	W	03PNZ1	STRG/SUSP/WHLS/T
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4 594115	12/17/2005	5605	A 1	85718				
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5 585297	10/12/2005	2855	A	1567				
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6 578798	08/26/2009	1149	A 1	82410				
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7 571684	07/09/2005	103	A	1593				
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8 571673	07/09/2005	5 91	L A	524	t			

T 189951 1 I 10PNZ00NCDEL



VIA FAX ONLY

May 7, 2007

Tammy Schmitt, Esq. David J Gorberg & Associates 1234 Market St Ste 2040 Philadelphia, PA 19107-3720

RE:

v. General Motors Corporation

Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54

Customer Relationship Specialist: Emily Butler

Dear Ms. Schmitt:

We regret that your client(s) is dissatisfied with her 2005 Pontiac G6 and that several attempts by the dealer to resolve the concerns have not met your client(s) expectations. General Motors takes great pride in the service we provide to our customers, and we apologize for any inconvenience and frustration experienced by your client(s).

After careful review of this case, Pontiac Division of General Motors would like to make the following voluntary settlement offer for all defendants. This offer is being made in an effort to reach an early resolution that will be equitable to your client(s) and reinforce General Motors' commitment to its customers. General Motors requests you make this offer available to your client(s) at the earliest possible opportunity.

- A cash settlement of \$5,300.00
- A 48 month/48,000 mile (whichever comes first) Steering Component Letter, from the warranty start date and original in-service miles. Coverage includes: **Steering** Gear housing and all internal parts; rack and pinion; power steering pump; steering shaft couplings; seals and gaskets.

The above offer is inclusive of any and all costs, fees, expenses, and attorney's fees, known or unknown, that are associated with the above-referenced vehicle and is contingent upon receipt of a copy of the current registration (valid for at least 30 days beyond the date this letter is signed by your client) to show proof of ownership and signing of a release prepared by General Motors Corporation's counsel.

Your client(s) would retain the vehicle. If this offer is acceptable to your client(s), please have your client(s) sign this offer letter and return it to us at the fax number shown on the fax cover sheet. This



















offer is good for 10 calendar days from the date of this letter. If your client(s) do not agree with the terms of this offer, we ask that you contact us immediately to further discuss resolution of this matter.

Please refer to the service request number above when calling our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,	
General Motors Corporation	
cc: FILE	
LG0043 V07022006	
Odometer	
Client's Signature	Client's Signature
Date	Date





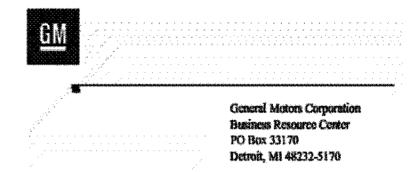












September 27, 2006

VIA FAX ONLY

Tammy Schmitt, Esq. David J Gorberg & Associates 1234 Market St Ste 2040 Philadelphia, PA 19107-3720

RE:

Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54

Customer Relationship Specialist: Emily Butler

Dear Ms. Schmitt:

This is to advise that General Motors is in receipt of the above referenced case dated September 22, 2006. This case file has been assigned to General Motors' Early Resolution program, and you will be contacted in the next 10-15 calendar days for review. The Early Resolution program is designed to facilitate early settlement of warranty matters within a 45-day timeframe.

In order to do a thorough review and assessment of this case, General Motors would appreciate your prompt assistance in having the attached Release of Lien Information form completed and faxed to the number on the fax coversheet within the next five (5) days.

In addition, if any of the items below are marked, please send the requested information either to the fax number on the fax cover sheet, or to the address below as soon as possible.

	Copy of owner's current title and/or registration	Finance agreement
\boxtimes	Other: Release of Lien	Buyer's agreement
	Compared Mataus Comparation	

General Motors Corporation c/o MSX International, ATTN: BRC Legal 1919 Concept Drive Warren, MI 48091

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

















RELEASE OF LIEN INFORMATION

I	,
I(Client's Name)	(Client's Social Security Number)
hereby authorize	
(Lien holder Na	me)
(Lien holder Address)	(Lien holder Phone Number)
to release any and all information regard	ing my loan account #(Account Number)
with(Lion holder Norma)	
(Lien nolder Name)	
to General Motors Corporation, includin loan payoff amount, and per diem inform	g but not limited to a complete payment history of my account, nation.
Date	
VE	EHICLE INFORMATION
The current vehicle mileage is	Date mileage read:
Signature	Signature
LG0006 V6302006	





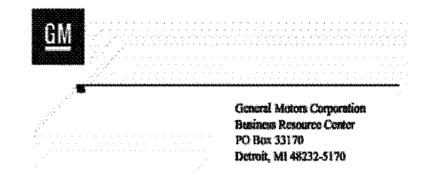












VIA FAX ONLY

September 27, 2006

Gary Fields Peruzzi Pontiac 165 Lincoln Hwy Fairless Hills, PA 19030-1096

RE:

Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54

Customer Relationship Specialist: Emily Butler

Dear Mr. Fields:

This is a letter of notification regarding a not-in-suit-matter involving the above referenced customer. Please provide us with copies of all dealer sales and service documents regarding this vehicle. The specific documents needed are:

- All sales purchase and finance agreements, including a conversion invoice (if any), the incentives acknowledgement form, and the Actual Cash Value statement of any trade.
- Service and body shop repair orders of all internal, customer pay, and warranty repair orders, (to
 include front and back as well as technician notes). Also, include any receipts for aftermarket or
 dealer add-ons.

Please fax them to the number on the fax cover sheet (866-270-0204). If there are any fax difficulties or the documents exceed 50 pages, please split the fax and send two or more faxes as appropriate.

In addition, should you be contacted by another party regarding this matter, you may want to consult your own attorney for further direction. Your cooperation is greatly appreciated. If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time.

Sincerely,

General Motors Corporation

LG0040 V6302006















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		48091 -M	II-US FF 1117A	
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		Name STEVEN & KANTEDWITZ Phone 215 494-9400	Seturday Delivery NOT evadable	4
33	IT: P	Company KAL TRO ITT AND PHILLIPI	Fadix Envalops ratio not available Mannaum charge One-pound rate To most locations. 4b Express Freight Service	f
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Tedex.com 1.800.GoFedEx 1.806.463.3339	3	To Recipient's ROD BROWN Phone	SATURDAY Delivery Not available for FedSt Standard Overnight, FedSt Express Savet, or FedSt Super Fright, FedSt First Overnight, FedSt Express Savet, or FedSt Super Fright, FedSt First Overnight, FedSt Express Savet, or FedSt Super Fright, FedSt First Overnight, FedSt Super Fright, Fed	İ
дех.соп		Company 646 75X /// ///////////////////////////////	Does this shipment contain dangerous goods? One box must be checked No Yes As par entached Shipper's Declaration Our required Designmus goods (including dry ice) campo or FedS packaging Designmus goods (including dry ice) campo to shipped in FedS packaging Cargo Aircraft Only	
₽		Address We cannot deliver to PO, bases or PO 21P codes Dept/Hoor/Suter/Room	7 Payment Bill to: Obtain Recip Oct No. or Credit Card No. below.	
		Address To request a package be noted at a specific FedEx location, print FedEx address had	Sender Recipient Third Party Credit Card Cash/Check	•
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		0346078015	1 Clur liability is limited to \$100 unless you declare a higher value. See the current FedEx Service Guide for details.	
		1) DO	8 NEW Residential Delivery Signature Options Hyoursques a signature, check Director Indirect	

No Signature

Direct Signature

Indirect Signature

NEW JERSEY OFFICE
1230 Parkway Avenue
Parkway Corporate Center
Suite 304-A
Ewing, New Jersey 08628
(609) 530-1919
FAX: (609) 530-9050

KANTROWITZ & PHILLIPPI, LLC

ATTORNEYS AT LAW

1880 JOHN F. KENNEDY BOULEVARD

SUITE 1101

PHILADELPHIA, PA 19103

(215) 496-9400

FAX: (215) 496-9089

February 8, 2007

Rob Brown General Motors Corporation c/o MSX International Attention: BRC Legal 1919 Concept Drive Warren, Michigan 48091

V. GMC
Our file no. 3030-57696

V GMC
Our file no. 3030-57697

V GMC
Our file no. 3030-57698

Our file no. 3030-57699

Dear Mr. Brown:

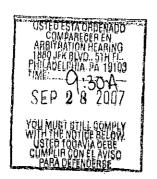
Enclosed please find a copy of the Complaint for the above-referenced matters.

Thank you for your attention.

Very truly yours,

STEVEN B. KANTROWITZ

SBK/ck enclosures



THIS MAJTER WILL BE HEARD BY A COARD OF ARBITRATORS AT THE TIME, DATE AND PLACE CPECIFIED BUT: IF ONE OR MORE PARTIES IS NOT PRESENT AT THE HEARING, THE MATTER MAY BE HEARD AT THE SAME TIME AND DATE BEFORE A JUDGE OF THE COURT WITHOUT THE ABSENT PARTY OR PARTIES. THERE IS NO RIGHT TO ATRIAL DENOVO ON APPEAL FROM A DECISION ENTERED BY A JUDGE.

ATTEST

FEB 0 2 2007

JOHN SHELLENBERGER

THIS IS AN ARBITRATION MATTER. ASSESSMENT OF DAMAGES HEARING IS REQUIRED.

DAVID J. GORBERG & ASSOCIATES, P.C.

IDE NIIFICATION NO J. GORBERG, ESQUIRE

ATTORNEY FOR

SUITE 2040

53084

1234MARKET STREET PHI LADELPHIA, PENNSYLVANIA 19107

(2155)563-7210

Plaintiff

NEWTOWN, PA

VS.

GENERAL MOTORS CORPORATION C/O CT CORPORATION 1515 MARKET STREET PHILADELPHIA, PA 19103

COURT OF COMMON PLEAS DIVISION

JANUARY 2007

TERM.

004507 No.

COMPLAINT-1C CONTRACT

NOTICE

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW. THIS OFFICE CAN PROVIDE YOU WITH INFORMATION ABOUT HIRING A LAWYER. IF YOU CANNOT AFFORD TO HIRE A LAWYER, THIS OFFICE MAY BE ABLE TO PROVIDE YOU WITH INFORMATION ABOUT AGENCIES THAT MAY OFFER LEGAL SERVICES TO ELIGIBLE PERSONS AT A REDUCED FEE OR NO FEE.

> LAWYER REFERENCE SERVICE One Reading Center 1101 Market Street Philadelphia, Pennsylvania 19107 (215) 238-6333

AVISO

Le han demandado en corte. Si usted desen defender contra las demandas dispuestas en las páginas siguientes, usted debe tomar la acción en el plazo de veinte (20) dias después de esta queja y se sirve aviso, incorporando un aspecto escrito personalmente o y archivando en escribir con la corte sus detensas u objeciones a las demándas dispuestas contra usted el abogado le advierte que si usted no puede hacer asi que el caso puede proceder sin usted y un juicio se puede incorporar contra usted compra la corte sin aviso adicional para cualquier dinero demandado en la queja o para cualquier otro demanda o retovación pedida por el demandante. Usted puede perder el dinero o la característica de otra endereza importante a usted.

USTED DEBE LLEVAR ESTE PAPEL SU ABOGADO INMEDIATAMENTE. SI USTED NO HACE QUE UN ABOGADO VAYA A O LLAME POR TELÉFONO LA OFICINA DISPUESTA ABAJO. ESTA OFICINA PUEDE PROVEER DE USTED LA INFORMACIÓN SOBRE EMPLEAR A UN ABOGADO. SI USTED NO PUEDE PERMITIRSE AL HIRE A UN ABOGADO, ESTA OFICINA PUEDE PODER PROVEER DE USTED LA INFORMACIÓN SOBRE LAS AGENCIAS QUE LOS SERVICIOS JURIDICOS DE LA OFERTA DE MAYO A LAS PERSONAS ELEGIBLES EN UN HONORARIÓ REDUCIDO O NINGUN HONORARIO.

> SERVICIO DE REFERENCIA LEGAL One Reading Center 1101 Market Street Filadelfia, Pennsylvania 19107 Teléfono: (215) 238-6333

DAVID J. GORBERG & ASSOCIATES, P.C.

By: DAVID J. GORBERG

Identification No. 53084

1234 Market Street

Suite 2040

Philadelphia, PA 19107

(215) 563-7210

Attorney for Plaintiff

THIS IS AN ARBITRATION MATTER.
ASSESSMENT OF DAMAGES HEARING

PHILADELPHIA COUNTY

IS REQUIRED.

	: COURT OF COMMON PLEAS
	:
NEWTOWN, PA	:

vs. : TERM, 2007

GENERAL MOTORS CORPORATION c/o CT CORPORATION

1515 Market Street

Philadelphia, PA 19103

. : NO.

COMPLAINT

- 1. Plaintiff, is an adult individual citizen and legal resident of the Commonwealth of Pennsylvania, residing at Newtown, PA
- 2. Defendant, General Motors Corporation., is a business corporation qualified to do business and regularly conducts business in the Commonwealth of Pennsylvania with its legal residence and principal place of business at 3044 W. Grand Boulevard, Warren, MI 48090 and can be served c/o CT Corporation, 1515 Market Street, Philadelphia, PA 19103.

BACKGROUND

- 3. Plaintiff incorporates by reference paragraphs 1 and 2 as fully as if set forth here length.
 - 4. On or about July 8, 2005, Plaintiff leased a new 2005 Pontiac G6 (hereinafter

referred to as the "vehicle"), manufactured and warranted by Defendant bearing the Vehicle

Identification Number 1G2ZG528X54

Commonwealth of Pennsylvania.

- 5. The price of the vehicle, including registration charges, document fees, sales tax, and interest but, excluding other collateral charges not specified, totaled \$27,184.00.
- 6. Plaintiff avers that as a result of the ineffective repair attempts made by Defendant though its authorized dealer, the vehicle cannot be utilized for the purposes intended by Plaintiff at the time of acquisition.
- 7. In consideration of the purchase of the above vehicle, Defendant, issued to Plaintiff several warranties, fully outlined in the warranty booklet.
- 8. On or about July 8, 2005, Plaintiff took possession of the above mentioned vehicle and experienced nonconformities, which substantially impaired the use, value and/or safety of the vehicle.
- Said nonconformities consisted of, but were not limited to, defective power steering.
 Copies of the repair orders are attached hereto.
- 10. The nonconformities violate the express written warranties issued to Plaintiff by Defendant.
- 11. Plaintiff avers the vehicle has been subject to repair more than three (3) times for the same nonconformities, and the nonconformities remains uncorrected.
- 12. Plaintiff has delivered the nonconforming vehicle to an authorized service and repair facility of the defendant on numerous occasions. After a reasonable number of attempts, Defendant was unable to repair the nonconformities.
 - 13. The vehicle continues to exhibit defects and nonconformities which substantially

impair its use, value and/or safety.

- 14. Plaintiff avers the vehicle has been subject to additional repair attempts for defects and/or nonconformities and/or conditions for which the Defendant and or its authorized service center, may not have maintained records.
- 15. Plaintiff seeks relief for losses due to the nonconformities and defects in the above mentioned vehicle in addition to attorney fees and all court costs.
- 16. Plaintiff has been and will continue to be financially damaged due to Defendant's intentional, reckless, wanton and negligent failure to comply with the provisions of its' warranty.
- 17. Plaintiff seeks relief for losses due to the nonconformities and defects in the above mentioned vehicle in addition to attorney fees and all court costs.

COUNT I PENNSYLVANIA AUTOMOBILE LEMON LAW CLAIM

- 18. Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.
 - 19. Plaintiff is a "Purchaser" as defined by 73 P.S. §1952.
 - 20. Defendant is a "Manufacturer" as defined by 73 P.S. §1952.
 - 21. Plaintiff's vehicle is a "New Motor Vehicle" as defined by 73 P.S. §1952.
- 22. Said vehicle experienced non conformities within the first year of purchase, which substantially impairs the use, value and safety of said vehicle.
 - 23. Defendant failed to correct and or repair said nonconformities.
- 24. The vehicle continues to exhibit defects and nonconformities which substantially impair it's use, value and/or safety.
 - 25. Defendant does not require participation in any informal dispute settlement

program prior to filing suit.

- 26. As a direct and proximate result of Defendant's failure to repair the nonconformities, Plaintiff has suffered damages and, in accordance with 73 P.S. §1958, Plaintiff is entitled to bring suit for such damages and other legal and equitable relief.
- 27. Plaintiff avers that upon successfully prevailing upon the Lemon Law claim herin, all attorney fees are recoverable and are demanded against the Defendant.

WHEREFORE, Plaintiff respectfully demands judgment in her favor and against the Defendant in an amount equal to three (3) times the purchase price of the subject vehicle, plus all available collateral changes and attorney fees. Amount not in excess of \$50,000.00.

COUNT II MAGNUSON-MOSS FEDERAL TRADE COMMISSION IMPROVEMENT ACT

- 28. Plaintiff hereby incorporates all facts and allegations set forth in this Complaint by reference as if fully set forth at length herein.
 - 29. Plaintiff is a "Consumer" as defined by 15 U.S.C. §2301(3).
 - 30. Defendant is a "Warrantor" as defined by 15 U.S.C. §2301(5).
 - 31. Plaintiff uses the subject product for personal, family and household purposes.
- 32. By the terms of the express written warranties referred to in this Complaint,

 Defendant agreed to perform effective warranty repairs at no charge for parts and/or labor.
 - 33. Defendant failed to make effective repairs.
- 34. As a direct and proximate result of Defendant's failure to comply with the express written warranties, Plaintiff has suffered damages and, in accordance with 15 U.S.C. §2310(d)

 (1), Plaintiff is entitled to bring suit for such damages and other legal and equitable relief.
 - 35. Section 15 U.S.C. §2310 (d) (1) provides:

If a consumer finally prevails on an action brought under paragraph (1) of this subsection, he may be allowed by the Court to recover as part of the judgment a sum equal to the amount of aggregate amount of costs and expenses (including attorney fees based upon actual time expended), determined by the Court to have been reasonably incurred by the Plaintiff for, or in connection with the commencement and prosecution of such action, unless the Court, in its discretion shall determine that such an award of attorney's fees would be inappropriate.

36. Plaintiff avers that upon successfully prevailing upon the Magnuson-Moss claim heran, all attorney fees are recoverable and are demanded against the Defendant.

WHEREFORE, Plaintiff respectfully demands judgment in her favor and against the Defendant in an amount equal to three (3) times the purchase price of the subject vehicle, plus all available collateral changes and attorney fees. Amount not in excess of \$50,000.00.

COUNT III UNIFORM COMMERCIAL CODE

- 37. Plaintiff hereby incorporates all the paragraphs of this Complaint by reference as if fully set forth at length herein.
- 38. The defects and nonconformities existing within the vehicle constitute a breach of contractual and statutory obligations of the Defendant, including but not limited to the following;
 - a. Breach of Express Warranty
 - b. Breach of Implied Warranty of Merchantability;
 - c. Breach of Implied Warranty of Fitness For a Particular Purpose;
 - d. Breach of Duty of Good Faith.
- 39. The purpose for which Plaintiff purchased the vehicle include but are not limited to her personal, family and household use.
- 40. At the time of this purchase and at all times subsequent thereto, Plaintiff has justifiably relied upon Defendant's express warranties and implied warranties of fitness for a

paticular purpose and implied warranty of merchantability.

- 41. At the time of the purchase and at all times subsequent thereto, Defendant was aware Plaintiff was relying upon Defendant's express and implied warranties, obligations, and representations with regard to the subject vehicle.
- 42. Plaintiff has incurred damages as a direct and proximate result of the breach and failure of Defendant to honor its express and implied warranties.
- 43. Such damages include, but are not limited to, the purchase price of the vehicle plus all collateral charges, including attorney fees and costs, as well as other expenses, the full extent of which are not yet known.

WHEREFORE, Plaintiff respectfully demands judgment in her favor and against the Defendant in an amount equal to three (3) times the purchase price of the subject vehicle, plus all available collateral changes and attorney fees. Amount not in excess of \$50,000.00.

COUNT IV PENNSYLVANIA UNFAIR TRADE PRACTICES AND CONSUMER PROTECTION CLAIM

- 44. Plaintiff hereby incorporates all the paragraphs of this Complaint by reference as if set forth at length herein.
- 45. The Unfair Trade Practices and Consumer Protection Law defines unfair methods of competition to include the following:
 - (xiv). Failing to comply with the terms of any written guarantee or warranty given to the buyer at, prior to, or after a contract for the purchase of goods or services is made.
 - 46. Plaintiff, as a Pennsylvania resident, believes, and therefore, avers the reckless,

winton and willful failure of Defendant to comply with the terms of the written warranty constitutes an unfair method of competition.

47. Section 201-9.2(a) of the <u>Unfair Trade Practices and Consumer Protection Law</u>, authorizes the Court, in its discretion, to award up to three (3) times the actual damages sustained forviolations of the Act.

WHEREFORE, Plaintiff respectfully demands judgment in her favor and against the Defendant in an amount equal to three (3) times the purchase price of the subject vehicle, plus all available collateral changes and attorney fees. Amount not in excess of \$50,000.00.

DAVID J. GORBERG & ASSOCIATES, P.C.

BY:
DAVID J. GORBERG, ESQUIRE
Attorney for Plaintiff

VERIFICATION

Theundersigned verifies that the Civil Action Complaint is based on information furnished to counsel in the preparation of his/her Lemon Law and/or Breach of Warranty lawsuit. The language of the Civil Action Complaint is that of counsel and not of signer. Signer verifies that the information supplied to counsel is true and correct to the best of his/her knowledge, information and belief. The contents of the Civil Action Complaint is that of counsel and not of signer. This verification is made subject to the pendities of 18 Pa. C.S. 4904 relating to unsworn falsification to authorities.

Sandra Wolf

Date: 9/11/06

GMAC SMARTLEASE® AGREEMENT — Monthly Payment

					 				
LESSEE (and CO-LESSEE) ("You") name and address, includin	g county	Garagi	ing address (if dif	ferent)		LESSOR (Retailer)	1	
			N/A					<i>†</i>	
			-				PERUZZI PONTĮA	C GMC	TRUCK INC
			Princip	al driver (if busin	ess use)		165 LINCOLN HW		I HOOK THE
LANGHORNE PA	09BUCKS		N/A		<u> </u>		FAIKLESS HILLS	PA 19	3030
This is an agreement to lease	a vehicle. This is not a purchase agr	eement, Yo	u are n	ot buying the veh	nicle. By signing this	lease, you ag	ree to everything on the front ar	nd back.	
"we," "us," and "our" refer to	Lessor named above and any assigne	ee. An "assi	gnee" i	is a person to wh	om this lease is ass	igned (if it is as	ssigned)		
	sor (Retailer) will assign this lease and								•
If this box is checked, Giviz	AC helped to arrange this lease and L	essor (Heta	lier) wi	it assign it and se	all the vehicle to Ger	itral Originating	g Lease Trust.	•	
	sor (Retailer) will assign this lease and sor (Retailer) intends not to assign this		nicie i) N/A					
:	· · ·		THE	VÉHICLEVO	NI ADELEACH	V.C			
			··- ·- T·	VEHICLE YO	OU ARE LEASII	NG			
New/Used Year	Make & Model	Body Sty	le	Vehic	le ID #	Mileage		nary Use	
NEW 2005 PON	TIAC G6	6 CYL	SEDA	1G2ZG528X	54	90	XXPersonal, Family, or Houset	iold 🗆	Commercial, Business, Agricultural
	N/A						GVW (if truck)		Public Conveyance
	F	EDERAL	CON	ISUMER LEA	SING ACT DIS	CLOSURES	S		
1. Amount Due at Lease	2. Monthly Payments				3 Other Charges	/not part of w	our monthly payment)	4. Total o	f Payments
Signing or Delivery	Your first monthly payment of \$	451	48	is due on	Disposition fee	•	our monthly payment)		nount you will have pa
(Itemized Below)*	07/08/2005 foll				not purchase th		sN/A	by the s	end of the lease.)
·	\$451_48 due on the				_N/A	·	\$N/A		
\$ 600.00	The total of your monthly payment	ts is \$2	1671	.04			Total \$N_A		s_21819.56
	· · · · · · · · · · · · · · · · · · ·				t Lease Signing or	Delivery	•		
5. Amount Due at Lease S	signing or Delivery:				-		se Signing or Delivery will be	naid [.]	
*	igning of benvery.			16 61			· -		
a. Capitalized cost reduct	tion		- A	51 49 . :					-1.2.
b. First monthly payment				** 1.7 % -			S		
-	eposit			22.50	C. AITOBHT-CO-DE-	paid ar casii	and additional and a second and		\$00000
				46.00					
				1.41		-			
g. ON-LINE FEE				40.00					
h. MESSENGER=3		s		3_00					
i ENCUMB=5.00	TIRE=5_00 NOTARY=	10.00 s		20_00					
	j. Total	-	6	00,00			d. Total		s 600.00
	j. Total					<u>-</u>	3, 100		
					etermined as show		ase term (such as service contr		•
	st. The agreed upon value of the vehi standing prior credit or lease balance						•		s 27184,00
	ction. The amount of any net trade-in								\$ 15,61
	cost. The amount used in calculating								07100 20
	alue of the vehicle at the end of the le								\$ 11341.10
e. Depreciation and any	amortized amounts. The amount ci	harged for t	he veh	icle's decline in v	alue through norma	I use and for o	other items paid over		
the lease term								·=	s <u>15827.29</u>
	nount charged in addition to the de							+	\$4054_31_ \$19881.60
	ly payments. The depreciation and number of payments in your lease							=	\$ 19881.60 48
ri. ∟ease payments. The	number of payments in your lease							-	40

Early Termination. You may have to pay a su The actual charge will depend on when ti	ibstantial charge if you en ne lease is terminated. The	d this lease early. The charge may be up to several thousand dollars. earlier you end the lease, the greater this charge is likely to be.	
8. Excessive Wear and Use. You may be charged for excessive wear based on	our standards for normal use a	nd for mileage in excess of 12000 miles per year at the rate of \$ ()	20 per mile.
9. Purchase Option at End of Lease Term. You have an option to buy the vehic	e at the end of the lease term for	or \$11341,10, plus official fees and taxes.	
10. Other Important Terms. See your lease documents for additional information	on early termination, purchase	options and maintenance responsibilities, warranties, late and default charges, and	าที่รมุรุกดูยู่,
11. ITEMIZATION OF GROSS CAPITALIZED COST.	25002 00	16. CHARGE FOR FINES. If the government places a fine on the vel	hicle and you do not
a. Agreed upon value of the vehicle		promptly, we may pay it. Each time we pay a fine, you will pay us the fin	ne plus \$20.
b. GMAC administrative fee		17. SCHEDULED LEASE END DATE. This lease is scheduled to end	<u> </u>
c. License/registration/title fees		You are scheduled to return the vehicle on this date.	(month) (day) (
d. Sales tax e. Other tax (describe) N/A		18. LEASE END DAILY EXTENSION CHARGE. \$ 25 00 per da	y (plus tax), beginnii
f. Optional service contract		the eighth day after scheduled lease end date.	$\mathcal{A}(\mathcal{A})$
		19. REQUIRED VEHICLE INSURANCE INFORMATION. You affirm	that liability and phy
g. Optional maintenance contract		damage policies that meet our requirements (see the other side) are in	n force on the date o
h. Optional life insurance		lease as follows: Insurance company name: ALLSTATE DISCUES TAG ACV	
i. Optional disability insurance	11 / 4	Insurance agency name: HUGHES INS AGY	1 \
		Agency address: 2546 WEST CHESTER PIKE BROOMAL	LL PA 1:008
k I. Gross Capitalized Cost=		Agency phone no.: (610)325-6900	; 1
	3_2/104.00	Agent's name:	
12. THE VEHICLE YOU ARE TRADING. (year) (make)	(model) ;	Policy no.: 500 Comprehensive \$	tamage (.)
Gross trade-in value		M / A	
Payoff		Insurance company name: N/A	1
Net trade-in value		N/A	
13. OFFICIAL FEES AND TAXES. You will pay all government license, and inspection fees for the vehicle. You will pay all taxes on the least government levies on you, the vehicle, or us (except our net income your monthly payment if taxes change. We may bill you separately for office TOTAL ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE. The actual total of fees and taxes may be higher or lower depending on vehicle value when a fee or tax is assessed. a. Title/lien fees b. Registration fees/taxes c. License fees/taxes d. Sales/use taxes (including tax on capitalized cost reduction) e. Excise taxes. f. Property taxes	e or the vehicle that the taxes). We may change cial fees and taxes. \$\frac{2030.35}{\tax\text{ rates in effect or the}}\$	Agency address: Agency phone no.: N/A Agent's name: N/A Policy no.: Deductibles: Collision \$ N/A Comprehensive \$ 20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not, insurance. If you sign below, we will try to get the coverage(s) checked for the the premium in your base monthly payment. A notice you receive when you show coverage(s). The insurance may not cover taxes and other amounts due besides to the coverage insurance (Lessee Co-Lessee Both) Life insurance (Lessee Co-Lessee Both) Premium Coverage limits	lease term. We will in gri this lease describe the base monthly payments.
g. Other (describe) h. Other (describe) i. Other (describe)	s N/A s 40.00 s N/A	☐ Disability insurance (Lessee only) Premium Monthly coverage limit. LESSEES SIGNATURE: x N/A	٦ \$
14. MILEAGE. Base Mileage Allowance. 15,000 miles/year.	e: 12.000 miles/year.	CO-LESSEE SIGNATURES X	Age
☐Medium-duty truck (gasoline): 25,000 m ☐Medium-duty truck (diesel): 35,000 mile:		21. WARRANTY AND EXCLUSION OF WARRANTY. You have the checked below.	Denefit of any warr
	er mile. If this lease ends	Standard manufacturer's warranty	
each unused extra mile. There will be no credit if the lease er vehicle, or the vehicle is a total loss. Total Allowed Mileage on the Odometer at Lease End is 480	nds early, you buy the	Warranty papers that are separate from this lease state any coverage lime. The law gives you a warranty that the vehicle conforms to the description. THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE ARE NO OTHER WARRANTIES ON THE VEHICLE ARE NO OTHER WARRANTIES ON THE VEHICLE ARE NOTHER WARRANTIES ON THE VEHICLE WARRANTIES ON THE VEHICLE WARRANTIES ON THE VEHICLE WARRANTIES ON THE VEHIC	in this lease.

mment levies on you, the vehicle, or us (except our net income taxes). We may change monthly payment if taxes change. We may bill you separately for official fees and taxes.	Deductibles: Collision \$ N/A Comprehensive \$ N/A
ESTIMATED FEES AND TAXES YOU MUST PAY DURING LEASE \$ 2030.35 actual total of fees and taxes may be higher or lower depending on tax rates in effect or the levalue when a fee or tax is assessed.	20. OPTIONAL LIFE AND DISABILITY INSURANCE. We do not, require life or disability insurance. If you sign below, we will try to get the coverage(s) checked for the lease term. We will include the premium in your base monthly payment. A notice you receive when you sign this least describes the
Title/lien fees \$ 22.50	coverage(s). The insurance may not cover taxes and other amounts due besides the base monthly payment.
Registration fees/taxes \$ 177.00	Insurer name: N/A
License tees/taxes \$ N/A	Address: N/A
Sales/use taxes (including tax on capitalized cost reduction) \$ 1790.85	N/A
Excise taxes \$ N/A	☐ Life insurance (☐ Lessee ☐ Co-Lessee ☐ Both) Premium :\$N/A
LACISE (AACS	Coverage limit \ \$ N/A
Property taxes S N/A Other (describe) N/A \$ N/A	☐ Disability insurance (Lessee only) Premium 8
Other (describe) Other (describe) Other (describe) N/A S N/A S N/A	Monthly coverage limit. \$ N/A
Other (describe) N/A \$ N/A	LESSEES SIGNATURES X N/A Age N/A
ILEAGE.	N/A
ase Mileage Allowance. ☐ 15,000 miles/year. ☐ Low mileage: 12,000 miles/year.	CO-LESSEE'S SIGNATURE: X
Medium-duty truck (gasoline): 25,000 miles/year	21. WARRANTY AND EXCLUSION OF WARRANTY. You have the benefit of any warranty checked below.
·	Standard manufacturer's warranty
tra Miles. You are buying extra miles at \$ per mile. If this lease ends	n/A
or after the last scheduled payment is due, we will credit you with-\$	Warranty papers that are separate from this lease state any coverage limits.
shicle, or the vehicle is a total loss.	The law gives you a warranty that the vehicle conforms to the description in this leads
otal Allowed Mileage on the Odometer at Lease End is 48090 miles.	THERE ARE NO OTHER EXPRESS WARRANTIES ON THE VEHICLE. WE MAKE NO
90	IMPLIED WARRANTY OF MERCHANTABILITY. THERE IS NO WARRANTY THE
Starting odometer mileage	VEHICLE IS FIT FOR A PARTICULAR PURPOSE.
Purchased extra miles	22. OPTIONAL SERVICE AND MAINTENANCE CONTRACTS. Name
cess Mileage Charge. The excess mileage charge is \$ 0.20 per mile for each mile	Name Term Wanter MAN N/A months N/A
yond the total allowed miles, plus tax. If the lease ends early and the vehicle is not a total	Name N/A Term N/A months, miles
is any excess mileage and wear charge will not be more than residual value minus the	If you are buying a service or maintenance contract now, you may pay for it at lease signing. It
hicle sale price. There is no excess mileage charge if you buy the vehicle.	you do not, the price will be in the capitalized cost and you will pay rent charges on the price.
ATE CHARGE. If you do not pay a monthly payment in full within 10 days after it is due, ill pay a late charge of 5% of the part of the payment that is late.	
3 IS THE ENTIRE AGREEMENT. This lease, including the front and back of this form, contain	s the entire agreement between you and us relating to the lease of the vehicle. Any change to
erms of this lease must be in writing and signed by you and us. No oral changes are binding.	
SEE/2	CO-LESSEE: X
may belay or refrain from enforcing any of our rights under this lease without losing them.	
	U ARE ENTITLED TO A COPY OF THIS AGREEMENT.
TICE TO LESSEE. 1. DO NOT SIGN THIS AGREEMENT BEFORE YOU READ IT. 2. YO	LS PA 07 08 \20\p5\
SIGNED THIS AGREEMENT AND RECEIVED A COPY AT (city)	(state) ON (month) (day) (year)
	CO-LESSEE: X
COPPRIATE FOR THE TRUCK THE	
SOR: SIGNATURE AND TITLE: X	
assigns all right, title, and interest in this lease to the party identified in this lease as the the assignee (the "Dealer Agreement"). Lessor also assigns all right, title, and interest in	intended assignee, under the terms of the Lease Plan Dealer Agreement in effect from time to the leased vehicle to the party identified in this lease as the intended assignee, or its idesignee.
18 PEROLDA DEPON ASIAEMONIC TRUCK INC	
CEL OTHER RIDE FOR OTHER IMPORTANT ACREEMENTS INC	THINING A PROHIBITION OF TRANSFER OF VOLID INTEREST
SEE OTHER SIDE FOR OTHER IMPORTANT AGREEMENTS INCOMPLY 11/2001 (4)	CLUDING A PROHIBITION OF TRANSFER OF YOUR INTEREST.

QUADRUPLICATE ORIGINAL - LESSEE

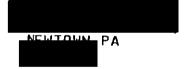
COMMONWEAL THE PENNSYLVANIA REGISTRATION CHEOGRAPAL

EXPIRY JUN 30, 2007 VALID 707/13/06

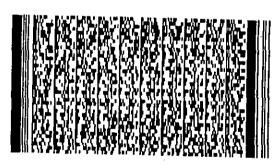
PLATE:
ITILE:
VIN
YR/HAKE: 2005 PONTEAC!
I VRE
MID: 0619412600 034609-003



I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.



Change your address online at: www.state.pa.us Pa Keyword "DMV"







PAGE 1 OF 1



GMC



PONTIAC, BUICK, GMC 165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

● TOYOTA ⊕ SCION

INFORMATION Redacted PURSUANT TO THE FREEDOM O

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ISTOMER NO. 10	TEPHEN C	STACKHOU	1593 TAG N		07/709/05
	LABOR RATE	LICENSE NO.	MILEAGE	103	SEDONA BEIG
PERUZZI PONTIAC GMC TRUCK INC 165 LINCOLNHWY.	YEAR / MAKE / MODEL 05 / PONT TAC	:/G6/6 CYL	SEDAN		DELIVERY DATE
EATRIESS HINS. PA 19030 - I		., :5;_2(8;X:5			SELLING DEALER NO.
1	F.T. E. NO. 09-33	THE PERSONAL PROPERTY	P.O. NO.	<u> </u>	<u></u>
215°945-600\ 215°945-6000	COMMENTS				<u> </u>
PERFRM SAFETY INSPECTION FRONT BRAKE READING:	TECH(S	5):1615	· . · ·	INTERNAL	V
10B REAR & RAKE READING: 10B					S
	JOB #	I TOTAL LABOR	& PARTS	0.00	
# 2 99PNZEMIEXEMM *EXEMPT EMISSIONS INPUT EXEMPTION INFORMATION TO STAT REQUIRED PROCESS ENTER AND DOWN LOADED INFO AND EXE	TECH(5):43		INTERNAL	1 11
ENTER AND DOWN COURSE AND THE CALL	10D #	מתמאו נאסחם	& PARTS	0.00	
ISCCODEDESCRIPTION		TOTAL	- MISC.	INTERNAL INTERNAL 0.00	S
HARGE TO NEW CAR DEPT.					ע ו
OTALS					
VISA() MASTERCARD() AMERICAN EXPRESS	5()	TOTAL L/ TOTAL P/	ABOR ARTS	0.00 0.00	\perp ()
VISA() MASTERCARD() AMERICAN EXPRESS ASH() CHECK#() DATE / INITIALS	()	TOTAL SI TOTAL G	UBLET .O.G	0.00 0.00	
THANK YOU!		TOTAL M	ISC CHG. ISC DISC	0.00	
WE WANT YOU TO BE		TOTAL T	AX	0.00	
COMPLETELY SATISFIED		TOTAL I	NVOICE \$	0.00	
ARTS DESIGNATED WITH AN ASTERISK (*) INDICATES BUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONLY	LIFETIME				ן ד
MAKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PERUZ	ZI.COM!		-		RICIN
CUSTOMER SIGNATURE					
CUSTUMER STANDATIONE DUPLICAT	E INVOI		والمنا بالمرافع بالمرافع بالمرافع بالمرافع بالمرافع والمرافع والم	******	

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PMCS571684

50550

DELIVERY MILES

PRODUCTION DATE

MO: 103

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CUSTOMER COPY | END OF INVOICE | 12:16pm









PONTIAC, BUICK, GMC

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www.peruzzi.com



						_
CUSTOMER NO. 135122	BRUCE DUBR	OW	1138 TAG NO	703	08726/05	PNG5578798
	LABOR BATE	LICENSE NO.	MILEAGE	1,149	SEDONA BEIG	56550
LANGHORNE, PA	VEAR/MAKE/MODEL 05/PONTIAC	/G6/6 CYL	SEDAN	·	07/08/05	DELIVERY MILES 90
	T.G.Z.Z.G	5 2 8 X 5	4	-	SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.		P. O. No.		'08726/05	
F	COMMENTS		, I	·		MO: 1150
LABOR & PARTS J#-1 10PNZRECALL RECALL MISC CONTROL CONTROL CONTROL CAMPAIGN (TO BE RETORQUED TICH NOTED OPEN RECALL PERFORM OPEN RECALL	TECH(S 05548B, HARMONIC	5):1563:	· , ,	WARRANTY	W SE	
		L TOTAL LABOR	PARTS	0.00	JL	
TOTALS					TIR	ES!
VISA() MASTERCARD() AMERICAN EXPRE	SS()	TOTAL LAI TOTAL PAI	RTS	0.00 0.00		
CASH() CHECK#() DATE / INITIAL: THANK YOU!	5()	TOTAL SUI TOTAL G.(TOTAL MI	D.G SC CHG.	0.00 - 0.00 0.00	Z	2
WE WANT YOU TO BE		TOTAL MI TOTAL TA	(0.00 0.00		7
COMPLETELY SATISFIED		TOTAL IN	VOICE \$	0.00	<	S S
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE: GUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONL	S LIFETIME (. ·				SF <	\}
MAKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PERU	ZZI.COM!				Ĭ Ž	2 \{

CUSTOMER SIGNATURE







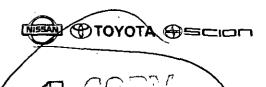






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PNXS594115

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MO: 5605

50550

DELIVERY MILES

PRODUCTION DATE

				Market 1
CUSTOMER NO. 135122		ERFORD 185718		VOICE DATE 12/17/05
		LICENSE NO. MILEAGE	5,605	SEDONA BEIG
LANGHOR NE, PA	95/PONTIAC/	G6/6 CYL SEDAN] (07/08/05
LANGROICH - 177	1 1 G 2 Z G	5 2 8 X 5 4		LLING DEALER NO.
	F.T. E. NO.	P. O. NO.	A.	0. DATE 12/17/05
A	COMMENTS		<u>. </u>	
LABOR & PARTS ###FROPNZEOEK***********************************	nge Nge	OTAL LABOR & PARTS		W SE
U#S2480PNZRQTATEXZZZZROTATEXTIRES		, , ,		
ROTATE TIRES STANDARD MAINTENANCE ROTATE TIRES				TIR
C O C & SHODI TS	., t₂ - J0B # -2 T	TOTAL TABOR & PARTS	19.95	_
JOB # 1 1.0 OIL FILTER JOB # 1 5.0 BULK MOTOR OIL	0 4.000 /UNI 0 2.050 /UNI	TOTAL - GOG	4.00 10.25 14.25	(V) <
MISCCODEDESCRIPTION DOB # 1 GNCLLD GM CUST LOYALTY LABOR DOB # 1 GNCLPD GM CUST LOYALTY PARTS	DISCOUNT DISCOUNT	TOTAL - MISC	-15.70 -14.25 -29.95	SP
COMMENTSGM LOYALITY FREE L/O/F CARD NO 3033791010000586 CUSTOMER PAYS \$21.15				
TOTALS				=
VISA() MASTERCARD() AMERICAN EXP CASH() CHECK#() DATE / INIT THANK YOU! WE WANT YOU TO BE	PRESS() IALS()	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	35.65 0.00 0.00 14.25 0.00 -29.95 1.20	\L PI
COMPLETELY SATISFIED		TOTAL INVOICE \$	21.15	ر لیے
PARTS DESIGNATED WITH AN ASTERISK (*) INDIC GUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS	ATES LIFETIME			<u>C</u> <
MAKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PR	ERUZZI.COM!			ΞŢ
CUSTOMER SIGNATURE	est kiele e			G =
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PAGE 1 OF 1

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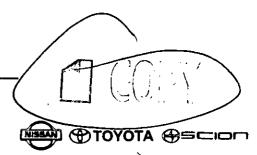
Peruzzi



GMC



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CELL:

PNC5609615

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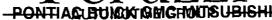
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CUSTOMER NO.	135122	JOSEPH J	MOUNT 17	'01 TAG NO. 426	04/17/06
		LABOR RATE	LICENSE NO.	MILEAGE 10,352	SEDONA BEIG
LANGHOR	NE DA	YEAR/MAKE/MOOI 05/PONTI	AC/G6/6 CYL SED)AN	07/08/05
LANGHUK	INC) FA	VEHICLE I.O. NO.	G 5 2 8 X 5 4		SELLING DEALER NO.
		ETENO A ASS	PO	NO.	04714/06
RI		COMMENTS			
LABOR & PAR J# 1103PNZ1	STRG/SUSP/WHES	TIRES TECH	l(S): 1695	WARRANTY	W
	SPEED TORQUE FAILURE	ALLY 11GHT 0545 POWER STEERING MODUL ERING MODULE.ROADTESTED (SE
PARTS	QTYFP-NUMBER	····DESCRIPTION		ICE-	TIP
JOB # 1	1 15775370	MOTOR 6.605	JOB # 1 TOTAL PA	WARRANTY RTS 0.00	IIK
		. JOB #	1 TOTAL LABOR & PA	RTS 0.00	
J##2_03PNZ2	GIST STATE WHEN BACKIN	TECHNIC THERE IS A NOISE SREECH	H(S) 116952002220011	WARRANTY	
l	COULD NOT VERIFY NOISE				
PARTS	QTYFP-NUMBER	DESCRIPTION	JOB # 2 TOTAL PA	RICE- ARTS 0.00	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
		JOB #	2 TOTAL LABOR & PA	ARTS 0.00	ו ס
U#33 03PNZ4	EEA 4 WHEEL ALIGN PERFORM FOUR WHEEL AL COMPLETED	IENTA TEGI Ignment	H(S):1695	34.74.74.74.78 9 .95	
PARTS	QTYFP-NUMBER	DESCRIPTION	JOB # 3 TOTAL PA	RICE- ARTS 0.00	
ı		J0B #	3 TOTAL LABOR & PA	ARTS 89.95	\rightarrow \triangleright \leftarrow
J# 24206PNZC		PECIAL	H(S):1695公本(公本)	沙漠 网络约约23718	
,	UP TO 50TS OF MOTOR 10 LUBRICATE CHASSISTAS		DES .		PF
	OFF ALL FLUIDS: ROTATE TIRES/RESET TI PERFORM SAFETY CHECK	RE PRESSURES	**		
PARTS JOB # 4 JOB # 4	QTYFP-NUMBER 25010792 5 01L	DESCRIPTION OIL FLTR 1.836 PENNZOIL OIL	JOB # 4 TOTAL P	5.45 5.45 2.05 10.25	
	a the second		4 TOTAL LABOR & P		
J# 5+99PNZ2 Added Opera	2707INSP 27270INT INSP ation (JMOUNT @ 04/17/2	EGTION: 006 16:45)	(H(S): 1695 (新華)	10:00 per la companya di mangantang mengangkan di mangangkan per la companya di mangangkan di mangangkan di ma Tanggangkan di mangangkan	, L
l		•	•		

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		ww	w.peruzzi.d	om		_	
			•			CELL:	
CUSTOMER NO.	135122	ADVISOR JOSEPH J	MOUNT	1701	3 NO. 426	04/17/06	PNCS609615
		LABOR RATE	LICENSE NO.	MILEA	10,352	SEDONA BEIG	STOCK NO.
	N.S. DA	YEAR/MAKE/MOD 05/PONTI	AC/G6/6 CY	L SEDAN		07/08/05	DELIVERY MILES 90
LANGHOR	NE, PA	'	G 5 2 8 X			SELLING DEALER NO.	PRODUCTION DATE
		ETE NO.		P.O. NO.		04714/06	REPRINT# 1
		COMMENTS	<u> </u>				MO: 10355
	1.51GNS OF ALIGNMENT, 2 3.CONDITION OF STRUTS, 4 6.UNDERCARRIAGE, 7.E-BR/ 9.CK FRONT AND REAR BR/	INI INSPECTION, INCLUDING TIRE WEAR OR BALANCE 4.CONDITION OF SHOCKS,5.9 AKE CABLES,8.E-BRAKE ADJ AKES,10.COOLANT PROTECTION 12.CK UPPER AND LOWER RA	EXHAUST, USTMENT, ON,				/E LL
PARTSC	QTYFP-NUMBER	·····DESCRIPTION·····	JOB # 5 T	ITAL PARTS	0.00	TIR	ES!
3# 6+60PNZZE Added Operat	XTWASH EXTERIOR AUTO Lion (JMOUNT @ 04/17/20 AUTOMATIC CAR WASH, EX COMPLETED	WASH 06 16:46) TERIOR ONLY	H(S):199		kii 1361 (# 0400	-2 	<u>Z</u>
PARTSC	QTYFP-NUMBER	DESCRIPTION	JOB # 6 1	UNIT PRICE- OTAL PARTS	0.00	<	;
		JOB #	6 TOTAL LAE	OR & PARTS	0.00	S <	< <
SUBLETF JOB # 1	PO#VEND INV#-INV 104503 740249 04/	DATE-DESCRIPTION 17/06 RENTAL		L - SUBLET	WARRANTY 0.00		
MISCCO JOB # 3	ODEDESCRIPTION GMLD GM LABOR DISC	COUNT		NO AL - MISC	-89.95 -89.95		É₹
COMMENTS						\rightarrow	- 1
DELETED OPER 98PNZ3750	RATION(S)3,000 SERVICE	03PNZROTATETR *R(OTATE TIRES		•		
						# !	<u>'</u>

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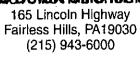


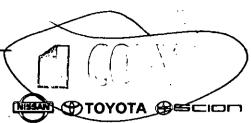












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	· wwv	v.peruzzi.com		_	
		·		CELL:	
135122	JOSEPH J	MOUNT 170	01 426	04/17/06	PNCS609615
	LABOR RATE	LICENSE NO.	MILEAGE 10,352		50550
ANCHORNE	YEAR/MAKE/MODE 05/PONTIA	C/G6/6 CYL SED	AN	07/08/05	DELIVERY MILES 90
_ANGHORNE, PA	VEHICLE I.D. NO.	G 5 2 8 X 5 4		LLING DEALER NO.	PRODUCTION DATE
•	F.T. E.NO	P.O.	10.	04714/06	REPRINT# 1
	COMMENTS	r		<u> </u>	MO: 10355
TALS			• • • • • • • • • • • • • • • • • • • •	NA.	
VISA() MASTERCARD() AMERICAN EXP	RESS()	TOTAL LABOR TOTAL PARTS		{	/E
SH() CHE CK#() DATE / INITIA	ALS()	TOTAL SUBLET.	0.00	1 1	1 1
THANK YOU!		TOTAL MISC CH TOTAL MISC DI	iG. 0.00		LL
WE WANT YOU TO BE		TOTAL TAX	2.33	TID	ES!
COMPLETELY SATISFIED		TOTAL INVOI	CE \$ 41.21		LJ:
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PAGE 3 OF 3

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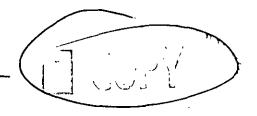
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165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000





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				_		CELL:	
CUSTOMER NO. 135122	2	ANTONIO CR	EA	1567 TAG NO	160	06727/06	"፟፟፟፟፟ኯ፝፝፝፝፝፝ዾጜጜ፟ቔ19398
		LABOR RATE	LICENSE NO.	MILEAGE	13,218	SEDONA BEIG	50550
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		JOB # 5	TOTAL LABOR	3 PARTS	179.95	유니	
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		JOB # 6	TOTAL LABOR	§ PARTS	143.99		
JOB # 1 GMCLLD GR JOB # 2 PC PI	SCRIPTION SINSP STICKER CHARGE CUST LOYALTY LABOR DI HONE CALL TO STATE WHEEL WEIGHT	•	CONTROL NO-		2.00 -19.95 2.40 3.99 -11.56	AG	Com
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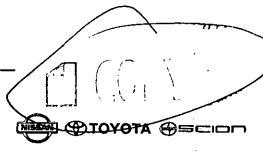
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LANGHORNE, PA Total Paris Total Misc Disc Total NVOICE To	STOMER NO. 135122		ADVISOR CE) EA 11	TAG NO.		NYPREE NO. 1 D.3 O.
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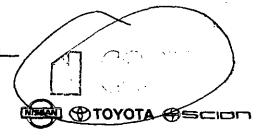




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Сивтомея но. 135122	ANTHONY SP	PINNRAKER	1707 TAG !	005	07/21/06	"PNC5622541
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				0.00	\ \(\sigma \)	5
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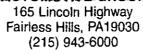
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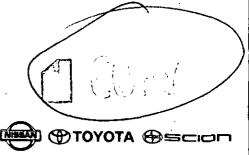
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STOMER NO. 135122	ANTHONY SP	NNRAKER 17	707 TAG N	005	07/21/06	"PNES622541
	LABOR RATE	LICENSE NO.	MILEAGE	14,349	SEDONA BEIG	50550
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MAKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PERUZ.	ZI.COM!				Ī	$\overline{\Box}$
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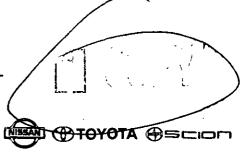
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i e	COMMENTS					MO: 14719
LABOR & PARTS J# 1703PN71 OSTOMER STATES THE STEERING LOCK VERIFY CONCERN PERFORM DIAGNOSTIC TRACE TO POWER STEERING MOTOR AND OPEN CIRCUIT IN MODULE GH RENTAL REMOVE LOWER STEERING COLUMN TRIM NEW MOTOR MODULE ASSEMBLY PERFORM ROAD TEST ALL OK TAC CASE # 6102006 SPOKE TO STEVE AS PER DIAGNOISIS NO FURTHER ACTI-	S UP S AND PINPOINT MODULE TO ACCESS AN RECALIBRATION LENTZ	T TESTS D INSTALL N RETEST		WARRANTY		ES!
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1				T	88	1	W	03PNZ1	STRG/SUSP/WHLS/T
					88	2	C	99PNZ27PTINSP	27 POINT INSPECT
/2 619	398	01/27/2006	13218	A	1567				
				T	56	1	¢	99PNZPAINSP	*PA.STATE INPECT
				T	56	2	C	99PNZEMIINSP	*ENHANCED EMISSI
				T	56	3	C	03PNZ1	STRG/SUSP/WHLS/T
				T	56	4	С	08PNZ	ELECTRICAL
				T	56	5	С	94PNZALIGNFORCE	ROAD FORCE BALAN
				T	56	6	C	05PNZ2	BRAKES
3 609	615	01/14/2006	10352	A	1701				
				T	1695	1	W	03PNZ1	STRG/SUSP/WHLS/T
				T	1695	2	W	03PNZ2	STRG/SUSP/WHLS/T
				T	1695	3	C	03PNZ4FEA	4 WHEEL ALIGNMEN
				T	1695	4	C	06PNZCHGOIL	4-IN-1 SERV SPEC
				T	1695	5	C	99PNZ27PTINSP	27 POINT INSPECT
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4 594	115	12/17/2005	5605	A 18	35718				
				T	99	1	C	80PNZLOFKIT	LUBE, OIL & FILT
				T	99	2	C	80PNZROTATE	ROTATE TIRES
5 585	297	10/12/2005	2855	A	1567				
				T	88	1	W	06PNZ	ENGINE
6 578	798 (01/26/2005	1149	A 16	92410				
		•		T	1563	1	W	10PNZRECALĻ	RECALL MISC.
7 571	6 8 4 (07/09/2005	103	A	1593				
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				T 18	89951	1	1	10PNZ00NCDEL	CLEAN FOR DEL

FAX COVER SHEET

Peruzzi Automotive Group PONTIAC - BUICK - GMC

165 Lincoln Highway
Fairless Hills, Pa 19030
Phone Number: 215-943-6000
Fax Number: 215-945-5820

PONTIAC, BUICK, GMC 165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

CUSTOMER NO 135122	RORIVOA SFAN M	5ANDERFORD	185718 TAG NO).	12717/05	INVOICE NO 594115
	LABOR RATE	LICENSE NO.	MILEAGE	5 605	COLOR DETC	a Fock he o
	YEAR / MAKE	/MQDEL	<u> </u>	7,005	DELIVERY DATE 07/08/05	DELIVERÝ MILES 90
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	COMMENTS				12/1 17/05	
ABOR & PARTS					·	MO: 5605
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3.O.G. & SUPPLIES	A 000	**************************************				
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DOB # 1 GMCLLD GM CUST LOYALTY LABOR DOB # 1 GMCLPD GM CUST LOYALTY PARTS	DISCOUNT	GONTROL N	J	-15.70		
DOB # 1 GMCLPD GM COST LOYALTY PARTS	DISCOUNT	ATÓTA	L - MISC	-14.25 -29.95		
COMMENTS						
M LOYALITY FREE L/O/F ARD NO 3033791010000586						
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AKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PE	RUZZI.COMI			1		
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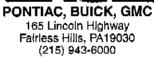














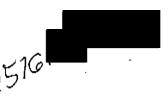
www.peruzzi.com

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L SALESPERSON NO	D. 5027 ····STANLEY C	AVACINI	SER	V]	. C	E	STAT	E REG# K7	70/DEALE	R03379
ŤĞ22	G528X54	YEAR/MAKE/MODEL 05/PONTIA					PRODUCTION DATE	50550	LICENSE NO.	594905
			USTOMER NO. 1.251.		E CONTRACT	т	07/08/05	DELIVERY MILES	SELLING DEALER NO	2/1/7/05
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□ No		PRIGRITY	r damage to vehicle (parts or delays in pr	or articles lell arts chipments	in vehicle in o	ase of lire. From transp	done slong with the nec their or any other cause arrer I haraby grant your of testing and/or inspo	beyond your control or and/or your employees	for any delaye cause permission to operate	by unavailability the vehicle herein
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ROTATE TIRE	CONTRACTOR	ATECTIRES	非常是是				and <u>all</u> damage to customer is awa	nat all valuables ha o vehicle has beer re that the Peruz	i noted prior to w ži Automotiva Gr	rite up. The oup is not
NOTATE TIKE							responsible for any	lost, stolen or miss	sing items left in vo	hicle
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PAGE 1 OF I		TECH C	ОРУ			x				594115

PONTIAC BUICK GMC MITSUBISHI

165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

IGIAK 50F 2576.



			19				CELL:	
CUSTOMER NO 1351	22	JOSEPH	TAUOM C		1701 TAG	426	04/17/06	PNCS609615
•		LABOR RATE		NBE NO	MILEAGI	10,352	SEDONA BEIG	50550
LANGHORNE, PA	<u> </u>	VEARTMAKETT 05/PONT	IAC/G6/	6 CYL	SEDAN		07/08/05	DELIVERY MILES 90
·		T G Z	Z G 5 2	8 x 5			SELLING DEALER NO. 1	PRODUCTION DATE
		COMMENTS			P. O. NO.		04/14/06	REPRINT# 1
LABOR & PARTS		COMMENTS			<u> </u>			MO: 10355
U# 1 03PNZ1 CUST STA AND SOME SCAN DIA SPEED TO	STRG/SUSP/WHUS/TERES TE THAT THE STEERING SOMET) TIMES IT IS REALLY TIGHT G FOUND CODE C0545 POWER ST RQUE FAILURE THE POWER STEERING MODULE	IMES II HAS FEERING MOD	ULE WHEEL	'LAY	Tardinaka.	ENARRANTY	04-6C	
PARTSQTYFP-N JOB # 1 1 1	UMBER·····-DESCRIP 5775370 MOTOR 6	TION 5.605		UNIT 1 TOTAL		WARRANTY 0.00		
		JOB	# 1 TOTAL	. LABOR 8	PARTS	0.00		
COULD NO	STRG/SUSP/WHUS/TIRES MAKE TE WHEN BACKING THERE IS A T VERIFY NOISE AFTER ROADTE D FOUR WHEEL BRAKE INSPECTI K	NOISE SREE	CHING SOUN	ID		"EWARRANTY	んVー9Z	
PARTSQTYFP-N	UMBERDESCRIP	TION	JOB #	· · · · UNIT 2 TOTAL	PRICE-	0.00		
		JOB ·	# 2 TOTAL			0.00		!
①券(3。03PNZ4FEA。) PERFORM COMPLETE	4年WHEELEALTGNMENT (1995) (1994年) FOUR WHEEL ALIGNMENT D		CH(S)/1695		ralasanan	NAC 1891/95	S POST	7
PART\$·····QTY··-FP·N	JMBERDESCRIP		JOB #	3 TOTAL	. PARTS	0.00		المهلة الم
Till 4 Schuzencory			# 3 TOTAL			89.95		
FREE 28 F CHANGE 28 F CHANGE 28 F UP TO 5Q LUBRICATE OFF ALL F ROTATE TJ	4-IN:1 SERVESPECIAL SPECIAL SPECIAL SPECIAL POINT SAFETY INSPECTION VGINE OIL FILTER SEIF OF MOTOR OIL FILTER SEIF OF MOTOR OIL AND A NEW OUT CHASSIS AS NEEDED AND CHECKLUIDS. RES/RESET TIRE PRESSURES SAFETY CHECK BRAKE INSPECTION.	RVICE-INCL IL FILTER CK AND TOP		7	的方式是"高"的。	1.064 2301 8		
PARTSQTYFP-NL 30B # 4 1 25 30B # 4 5 0I	JMBERDESCRIP 5010792 OIL FLTF L PENNZOI	R 1.836	"	UNIT 4 TOTAL	5.45 2.05	5.45 10.25 15.70		
₩.5+99PNZ27PTINSP 2 Ndded Operation (JMOU	7 POINT INSPECTRON: 300 300 NT @ 04/17/2006 16:45)	. <i></i>	4 TOTAL H(S):1695;	.		38.88 74,99,00		
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PAGE 1 OF 3	SERVICE FILE COPY		птиоэј	NUED ON I	NEXT PAGE] 0	5:45pm		SELLETTE O (DOIDE)

PAGE 2 OF 3

SERVICE FILE COPY

PONTIAC BUICK GMC MITSUBISHI

165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

					CELL:	
135122	JOSEPH J M	TNUC	1701 TAG N	426	04/17/06	PNCS609615
	LABOR PATE	LICENSE NO.	MILEAGE	10,352	SEDONA BEIG	50550
LANGHORNE, PA	YEAR/MAKE/MODEL 05/PONTIAC	/G6/6 CYL	SEDAN		07/08/05	DELIVERY MILES 90
	1 G 2 Z G	5 2 8 x 5			EELLING DEALER NO.	PRODUCTION DATE
	F T E. NO		P. O. NO.		04/14/06	REPRINT# 1
	COMMENTS					мо: 10355
PERFORM COURTESY 27 POINT INSPECT 1.SIGNS OF ALIGNMENT,2.TIRE WEAR 3.CONDITION OF STRUTS,4.CONDITION 6.UNDERCARRIAGE,7.E-BRAKE CABLES, 9.CK FRONT AND REAR BRAKES,10.COO 11.CONDITION OF HOSES,12.CK UPPER SEE COMMENTS	OR BALANCE I OF SHOCKS.5.EXH/ 8.E-BRAKE ADJUSTI DLANT PROTECTION. AND LOWER RADIA	MENT. FOR,				
PARTS · · · · · · QTY · FP - NUMBER · · · · · · · · · DESCR	IPTION	DOB # 5 TOTAL	T PRICE- - PARTS	0.00		
	JOB # 5	TOTAL LABOR 8	A PARTS	0.00		
# 6+60PNZZEXTWASH EXTERIOR AUTO WASH (中) Added Operation (JMOUNT @ 04/17尹2006 16:46) AUTOMATIC CAR WASH, EXTERIOR ONLY COMPLETED		3 99 64746644, 116.6		A-4440400		
'ART\$QTYFP-NUMBERDESCR	IPTION	OB # 6 TOTAL	PRICE-	0.00		
		TOTAL LABOR 8		0.00		
UBLETPO#VEND INV#-INV.DATE-DESCR OB # I 104503 740249 04/17/06 RENTAI	L	TOTAL -	SUBLET	WARRANTY 0.00	mJ-98	
ISCCODEDESCRIPTION		TOTAL -	MISC	-89.95 -89.95		
ELETED ÖPERATION(S)						
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[CONTINUED ON NEXT PAGE] 05:45pm

PONTIAC BUICK GMC MITSUBISHI 165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

•					CELL:	
CUSTOMER ND 135122	ADVISOR JOSEPH	J MOUNT	1701	TAG NO. 426	04/17/06	PNCS609615
	LABOR RATE	LIČENSE NO.	Mil	10,352	SEDONA BEIG	50550
LANGHORNE, PA	YEAR/MAKE/ O5/PON	TIAC/G6/6 CYL	SEDAN		07/08/05	DELIVERY MILES 90
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TUTALS CASTERDANDA AMERICAN ENGINEER					1	
VISA() MASTERCARD() AMERICAN EXPRESS		TOTAL LA TOTAL PA	RTS	113.13 15.70		
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WE WANT YOU TO BE		TOTAL MÍ: TOTAL MÍ: TOTAL TA	SC DISC	0.00 -89.95		
COMPLETELY SATISFIED		TOTAL IN		2.33 \$ 41.21		
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES	LIFETIME	IOIALIN	·	Ψ Ψ (1. £ (
GUARANTEE APPLIES TO CUSTOMER PAY REPAIRS ONLY.						
MAKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PERUZZ	I.COM!					
CUSTOMER SIGNATURE				Ì		
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PAGE 3 OF 3 SERVICE FILE COPY		[END OF	INVOICE] 05:45pm		1













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	OPERATION.	OPERATION DESCRI	PTION MO/	MI TOTAL	OPERATION	N OPE	RATION DESCRIPTION	мо/мі тот	ΑL
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	07/09/05	571684	103	1593 16		99PNZPAINS	SP (*PA.STATE	INPECTION MISSIONS	
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	1G2Z	G528X54	VEAR/MAKE/MOD 05/PONT	IAC/G6/6 CYL	SEDAN	PRODUC	TION DATE STOCK NO 50550	LICENSE NO. 6096	Σήν <u>-</u>
S	AVE			сизтом Егано 1.2	2 SERVICE CONTRA	ST 67/6	8/05 DELIVERY MILES	SELLING DEALER NO 04/12	/ δ ε
	ATS LANG	HORNE, PA		SEDONA	BEIGE/LIGH	36226096	o ⁵ 7768769	48.000 428	<u> </u>
CUST	OMER			тонво ммс	AIR COND P8	TRANS MILEAGE	,352 ^î ^v 501°	JOSEPH J MOUNT	_
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APPOIN	TMENT STATE	VV _ L		Your E-Mail Storage \$10.00	Address [_
□ No	EMISSION	<u>. </u>		SIGNATURE	X _	At arms 110	<u> </u>	<u> </u>	_
JOB	ORIGINAL	CUSTOMER ESTIMATE:	TOTAL	· ``	. <u> </u>	-i)	
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2	W 03PNZ	n to outstand				espon:	sible for any lost, stolen or m	išsing items left in vehicle	
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Sable/Adjustment es		Carrection Times polated	#0 At 8:24
		Complaint Flat in 18 less	MO an 38:21
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14 Condition of Wiper Blades 15 Condition of All Lights/Signals		RAR Confee Modele and	R. MOM 9:43
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18 Engine Performance Inspection/Transmission		correction to has diginant parts	} ∫ Mass Asi
19 Body Appearance		Correction laborated 412 mont parts	may #0 pm 4:2
20 Brdy Rust	 		
21 Other		Complaint	
22 Other		Cause	
Mileage	/ License #	Correction	
Tires LF LR	RF RR	Complaint	

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PAGE 1 OF 1

ACCOUNTING COPY

PNCS623986

PERUZZI PONTIAC BUICK GMC MITSUBISHI

165 LINCOLN HIGHWAY FAIRLESS HILLS, PA 19030 (215) 943-6000

CELL: NVOIÇE NO. CUSTOMER NO 135122 NTHONY SPINNRAKER 1707 PNCS623986 123 08/04/06 LABOR RATE LICENSE NO. MILEAGE COLOR 14,713 50550 SEDONA BEIG YEAR / MAKE / MODEL DELIVERY DATE DELIVERY MILES 05/PONTIAC/G6/6 CYL SEDAN 07/08/05 90 LANGHORNE, PA VEHICLE ID NO. SELLING DEALER NO PRODUCTION DATE 1 G 2 Z G 5 2 8 X 5 4 PTE.NO. 07/31/06 REPRINT# 1 MO: 14719 LABOR & PARTS-1# 1/ 09PNZ13/4.2 STRG/SUSP/WHUS/TIRES OF THE STEERING LOCKS UP
VERIFY CONCERN PERFORM DIAGNOSTICS AND PINPOINT TESTS
TRACE TO POWER STEERING MOTOR AND MODULE
OPEN CIRCUIT IN MODULE 05-66 GM RENTAL REMOVE LOWER STEERING COLUMN TRIM TO ACCESS AND INSTALL NEW MOTOR MODULE ASSEMBLY PERFORM RECALIBRATION RETEST ROAD TEST ALL OK TAC CASE # 6102006 SPOKE TO STEVE LENTZ AS PER DIAGNOISIS NO FURTHER ACTION REQUIRED FOR REPAIR PARTS.....QTY..-FP-NUMBER.....DESCRIPTION......DESCRIPTION.....UNIT PRICE-1 15775370 MOTOR 6.605 WARRANTY JOB # 1 TOTAL PARTS 0.00 JOB # 1 TOTAL LABOR & PARTS 0.00 WARRANTY TOTAL - SUBLET 0.00 ESTIMATE............. CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX) TOW IN ПОTALS------VISA() MASTERCARD() AMERICAN EXPRESS() TOTAL LABOR.... TOTAL PARTS.... 0.00 CASH() CHECK#() DATE INITIALS() TOTAL SUBLET... 0.00 TOTAL G.O.G.... TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX.... 0.00 THANK YOU! 0.00 0.00 WE WANT YOU TO BE 0.00 COMPLETELY SATISFIED **TOTAL INVOICE \$** 0.00 PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONLY. MAKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PERUZZI.COM!

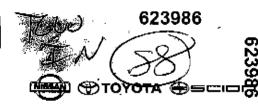
I END OF INVOICE 1 02:46pm



123

C BUICK GMC MITSUBISHI

165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000



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and S. Control	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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SERVICE HISTORY MILEAGE ADVISOR DATE REPAIR ORDER TECHNICIAN OPERATION OPERATION DESCRIPTION 07/19/06 STRG/SUSP/WHLS/TIRES 27 POINT INSPECTION *PA.STATE INPECTION 62254 L 1707 03PNZ1 99PNZ2*T*PTINSP 88 56 06/27/06 619398 13218 1567 99PNZPAINSP 56 99PNZEMIINSP *ENHANCED EMISSIONS 03PNZ1 STRG/SUSP/WHLS/TIRES ELECTRICAL 56 56 08PNZ SALESPERSON NO. 5027 STANLEY CAVACINI R STATE REG# K770/DEALER03379 S Έ 1G2ZG528X54 50550 05/PONTIAC/G6/6 CYL SEDAN 623986 CUSTOM #3 NO 122 **07**/08//05 90" ัด*ร*ี/รั เ/๊อ๊็โ SAVE PARTS 36226096 07/08/09 ³48,7000 SEDONA BEIGE/LIGH LANGHORNE, PA FOR M/MC AIR COND CUSTOMER 14,713 ☐ Yes It horoby authorize the report work haramatter set forth to be done along with the neckessery material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delaye caused by unavailability of parts or delays in parts athorize the supplier or transporter. I hereby grant you profess permission to operate the vehicle herein described on streets highways or eleashere for the purpose of leating and/or inspection. An express mechanics like its nereby acknowledged on above vehicle to secure the amount of repairs thereto. □ No 08:36am 07/35706 09:00pm

Your E-Mail Address APPOINTMENT Storage \$10.00 per Day ¥ 100 No **E**/BEALON SIGNATURE BOL URIGINAL CUSTUMER ESTIMATE: 0.00 RADIO, lactory altermarket COMMENTS : TOW IN cassette c\d both :Wat:03PNZ46:6"this is a second strg/susp/whes/tires a s CUSTOMER STATES THE STEERING LOCKS UP removed from vehicle eted prior to write up. The Automotive Group is not WARRANTY PARTS, RETURNED for any lost, stolen or missing items left in vehicle. Customer Signature ORIGINAL ESTIMATE AUTHORIŽĒD ADD'L REPAIRS ADD'L HEPAIRS OK'S BY IME

RENTAL

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PAGE 1 OF 1

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AFA-PARTS RETUR				
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ITEMS INSPECTED	ок	MÉEDS WORK	estimated Cost	NOTES
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2 Wheel Balance Tire Wear	Ŀ	<u>L</u> .	·	
Condition of Suspension Components/Shocks/ Struts/Air Filter				' '
4 Condition of Exhaust System				
5 Condition of Undercarrage		<u> </u>		
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8 Condition :: 1 rort & Rear Brakes		<u> </u>		
9 A/C Performance	<u> </u>			
10 Condition of Coolant				
11. Condition of All Bells & Adjustment	<u> </u>	\perp		
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15 Condition of All Lights/Signals				
16 Condition of Emission System				
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PONTIAC BUICK GMC MITSUBISHI 165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

•						CELL:	
CUSTOMER NO 135122	2	ANTHONY	SPINNRAKER	1707	OO5	07/21/06	PNCS622541
		LABOR RATE	LICENSE NO		14,349	SEDONA BEIG	STOCK NO 50550
LANGHORNE, PA		YEAR/MAKE/	MODEL / IAC/G6/6 CYL	SEDAN	· · · · · · · · · · · · · · · · · · ·	07/08/05	DELIVERY MILES
LANGIORNE, PA		VEHICLE ID. NO				SELLING DEALER NO.	PRODUCTION DATE
		FTE, NO.		PÓNÓ.		07/15/06	
		COMMENTS				_	MO: 14368
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9.CK FRONT	RIESY 27 POINT INSPECTION ALIGNMENT, 2. TIRE WEAR OF OF STRUTS, 4. CONDITION OF ITAGE, 7. E-BRAKE CABLES, 8, AND REAR BRAKES, 10. COOLE N OF HOSES, 12. CK UPPER A	DN, INCLUDI R BALANCE DF SHOCKS.5 E-BRAKE AD	NG: .EXHAUST, JUSTMENT, TON		0 . 00 0 . 00 . 00 . 00 . 00 . 00 . 00	·> (
		JOB :	# 2 TOTAL LABOR	& PARTS	0,00		~ ~ ~ ~
SUBLETPO#VE JOB # 1 105272 74			TOTAL -	SUBLET	INTERNAL 0.00		
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MAKE YOUR NEXT APPOINTMEN	T ON-LINE AT WWW.PERUZZ	I.COMI					
CUSTOMER SIGNATURE	· · · · · · · · · · · · · · · · · · ·	 .	٠.				
PAGE 1 OF 1	SERVICE FILE COPY		[END O	F INVOIÇE] 04:25pm		

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OPERATION



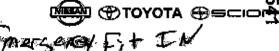
GMC

OPERATION DESCRIPTION



165 Lincoln Highway (215) 943-6000

Fairless Hills, PA19030



Emergency Fit IN www.peruzzi.com MO/MI OPERATION OPERATION DESCRIPTION TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER.	MILEAGE	ADVISOR	TECHNICIAN -	TYPE:	OPERATION	OPERATION DESCRIPTION
06/27/06	619398	13218	1567	566666 5566	υυυυυυ	99PNZEMIINSP 03PNZ1 08PNZ 94PNZALIGNFORCE	*PA.STATE INPECTION *ENHANCED EMISSIONS STRG/SUSP/WHLS/TIRES ELECTRICAL ROAD FORCE BALANCING BRAKES
CALECOCOCÓNINO C		- A L / A I A L I					· · · · · · · · · · · · · ·

SALESPER	SON NO.			EY CA	VACINI	S	E R	VI	C	E	STAT	E REG# K7	70/DEALEF	R03379
	16226	528X	4		YEAR/MAKE 05/PO	NTIAC/G6/						50550	LICENSE NO	622541
SAVE	S			,		CUSTOM	3512		E CONTR	-	07/08/05	DELIVERY MILES		Q7/19/06
PARTS FOR	LANGHO	RNE_	77		dan u	SED Law TURBO		BEIGE/		3622	6096	97/08/09	48,000	005
CUSTOMER — Yes	BESIDENCE PH	X	1000		Pa.		M/MC	AIR COND		TRANS	14,349		NTHONY SP	
□ No				Mede Dia-		or damag	je to vehicle / delays in r	or articles lait Aria shipmenti	in vehicle by the eup	in casa of fire pher er transp	done slong with the me theft or any other caus sorter I hereby grant you so of testing and/or mag	ia boyona your contro Land/or your employed	i ûr for any delays caus os pormission to operat	ed by unavailability a the vehicle herein
	02:07pn	n 877	9/05 ⁵⁵	09:0	0pm │ [™]	above vel	vola la secu	re ine amount I Addre	ol repairs ti	herato."	e or teaming and or man	ection An express m	echanic s lien is hereby	y acanowizogoa on
APPOINTMENT	INSP. F			wi-		Storeg	e \$10.00	per Day		. 1 127	,	 '		
X□ v € Josi	CES.			>		SIGN	ATURE		_X`		•			
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COMMENTS: EMERGENCY FIT IN

PAGE 1 OF 1

ovakwatiospazieyztekatiogalistrozsuspanhesatresitatikesitati CUSTOMER STATES THE STEERING WILL GET TIGHT ,LOOSE CAR

FEELS FUNKY, MUST HOLD STEERING WHEEL TIGHT TO DRIVE

1244 CLARSORNZAYPINSERBURGEZYROIN THUSRECTION OF THE THE CARL CRISTIANS PERFORM COURTESY 27 POINT INSPECTION, INCLUDING:

1.SIGNS OF ALIGNMENT,2.TIRE WEAR OR BALANCE

3.CONDITION OF STRUTS,4.CONDITION OF SHOCKS,5.EXHAUST,

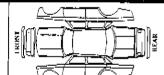
6.UNDERCARRIAGE,7.E-BRAKE CABLES,8.E-BRAKE ADJUSTMENT,

9.CK FRONT AND REAR BRAKES, 10. COOLANT PROTECTION,

11.CONDITION OF HOSES,12.CK UPPER AND LOWER RADIATOR,

05272

TECH COPY



RADIO, lactory aftermarket cassette c\d both

Customer states the all valuacies have been removed from vehicle and all damage to vehicle has been noted prior to write up. The customer is aware that the Peruzzi Automotive Group is not responsible for any lost, stolen or missing items left in vehicle

Customer Signature ORIGINAL ESTIMATE

	\$
ADD'L, REPAIRS OK'D BY	
-)(11B	00/
DATE L J	
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EMPLOYEE RECEIVING AUTH	ORITY
	//_///////////////////////////////
SPECIFIC AUTHORIZATION GI	VEN

МЕМО:

INSPECTED BY

622541

PONTIAC BUICK GMC MITSUBISHI

165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

•				CELL:	
CUSTOMER NO 135122	ANTONIO CREA	1567 TAG NO. 160) <u> </u>	/27/06	PNC5619398
	LABOR RATE LICENSE NO	MILBAGE 13	,218 SE	DONA BEIG	30550
LANGHORNE, PA	05/PONTIAC/G6/6 C		δ̈́̈́̈́	/08/05	DELIVERY MILES
, 	I G Z Z G 5 Z 8 X	K 5 4	SELU 1	ING DEALER NO	PRODUCTION DATE
	FTENO	P. O. WO	δê	/25/06	REPRINT# 1
	COMMENTS				мо: 13219
LABUR & PARIS J# 1 99PNZPAINSP *PA:STATE INPECTION PERFORM SAFETY INSPECTION FRONT BRAKE READING: PA STATE INSPECTION ALL	******** ™EGH@S)}\$ [6 ;	१८५५ १५६८ - १ महित्यस्था स्थापनी	19:95	·	
	JOB # 1 TOTAL LAB	OR & PARTS	19.95		
J# 2 99PNZEMIINSP *ENHANCED EMISSIONS : / PERFORM ENHANCED EMISSIONS TEST ANNUAL STATE INSPECTION EMISSIONS INSPECTION ALL		A THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE S	46:25		
	JOB # 2 TOTAL LAB				
O# 3 O3PNZ1 STRG/SUSP/WHLS/TIRESCORE CUST STATE A SHIMMY AT SPEEDS OF TECH NOTED VIBRATION COMING FROM	TECH(S):56 ;	1975年7月時間 (49年) 1983年 - 1	QQ.		
	JOB # 3 TOTAL LAB	OR & PARTS	0.00		
U# 4 08PNZ ELECTRICAL CUST STATE CHECK CHARGING SYSTEM CHARGING SYSTEM OK AT THIS TIME	TECH(S)::56 (c)	ded ^{ere} dag - 1885	0700		
	JOB # 4 TOTAL LABO	OR & PARTS	0.00		
J# 5+94PNZALIGNFORCE ROAD EPRCE BALANCING Added Operation (ACREA @ 06/27/2006 09:10) CUSTOMER STATES PERFORM HUNTER R INCLUDES DISMOUNT AND MOUNT TO M MEASURE STEEL WHEEL AND ALLOY WH AND MEASURE DOWNFORCE PERFORM COMPUTERIZED FOUR WHEEL MAINTANANCE PERFORMED ROAD FORCE WHEEL BALAN PERFORMED COMPUTERIZED FOUR WHEE	OAD FORCE WHEEL BALANCING ATCH EEL RUNNOUT ALIGNMENT	张 中:由"特殊 以 為 以 成"(")。 19	79195		
••••	JOB # 5 TOTAL LABO		9.95		
# 6:05PNZ2 BRAKES. Added Operation (ACREA @ 06/27/2006 09:11) CUSTOMER STATES REFACE/MACHINE ROTORS		43 (113 (446) 3, (44 6) (49 (49 (49 (4	3099		
	JOB # 6 TOTAL LABO	R & PARTS 14	3.99		
MISCCODEDESCRIPTION JOB # 1 ST GM INSP STICKER CHARGE JOB # 1 GMCLLD GM CUST LOYALTY LABOR DI JOB # 2 PC PHONE CALL TO STATE JOB # 5 WW GM WHEEL WEIGHT	SCOUNT	-1	2.00 9.95 2.40 3.99 1.56		
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PAGE 1 OF 2 SERVICE FILE COPY	[CONTINUED	ON NEXT PAGE] 11:59an	n		

PAGE 2 OF 2

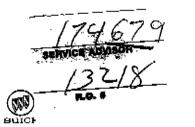
SERVICE FILE COPY

PONTIAC BUICK GMC MITSUBISHI

165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

					CELL:	
CUSTOMER NO 135122	ANTONIO CR	EA	1567	160	06/27/06	PNC5619398
(**	LABOR RATE	LICENSE NO	MILE	13,218	SEDONA BEIG	50550
LANGHORNE, PA	VEAR / MAKE / MODEL 05 / PONTIAC	:/G6/6 CYL S	EDAN		07/08/05	DELIVERY MILES
	T G Z Z G	5 2 8 x 5	4		SELLING DEALER NO.	PRODUCTION DATE
	F T. E, NO		P O. NO		06/27/06	REPRINT# 1
	COMMENTS				<u> </u>	MO: 13219
ESTIMATE CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$700.00 (+TAX) COMMENTS VISA() MASTERCARD() AMERICAN EXPRESS CASH() CHECK#() DATE / INITIALS(THANK YOU! WE WANT YOU TO BE** C O M P L E T E L Y S A T I S F I E D PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES IS GUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONLY. MAKE YOUR NEXT APPOINTMENT ON-LINE AT WWW.PERUZZ: CUSTOMER SIGNATURE) LIFETI ME	TOTAL LABO TOTAL SUBL TOTAL G.O. TOTAL MISC TOTAL TAX. TOTAL INVO	S ET G CHG. DISC	390.14 0.00 0.00 9.399 19.95 22.71 401.29		

[END OF INVOICE] 11:59am







coln Highway Hills, PA19030 943-6000 619398



\eruzzi.com

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QPĒR/	A. IOA	OPERATION DESCR	IPTION	MO/MI	TOTAL	. OF	ERATION		OPERATION I	DESCRIPTION	МО/МІ	TOTAL
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) 1	695 695	öc	03P	NZ4FEA NZCHGOIL	4 WHEEL ALK 4-IN-1 SERV.	SNMENT	
					1	695 9	Č	99P	NZ27PTINSP NZZEXTWASH	27 POINT INS	PECTION	
SALESPE	RSON NO.	5027 STANLE	Y CAVACIN	 	SEF	· V :	i C	E		E REG# K77		₹03379
	1G2ZC	528X54	YEAR/MA	KE/MODEL PÖNTIAC	7/G6/6 CY	L SEDAN			PRODUCTION DATE	50550	ICENSE NO	61939
SAVE					USTOMER NO. 1351		CE CONTRAC	СТ	07/08/05		ELLING DEALER	
PARTS FOR	LANCH	OONE DA			SEDONA		/LIGH		TRACT NO. 226096	EXPIRATION DATE E	*PIRATION MILES	
CUSTOMER	LANGE	ORNE, PA		TU	JRBQ M/MC	AIR CONC	,	TRANS	MILEAGE 13,218	ADVISOR NO A	OVISOR NTONIO C	
∐ Yes □ No	A			-i or	hereby authorize i damage to venici	he repair work a or articles to	hereinalter se It in vehicle in	el forth to case of fi	be done along with the ne- re, their or any other caus	cossary majorial and agre 2 Agyand your control or	e that you are not	responsible for li
	07:35-21	DATE/TIME PROMISED	5:00pm	ol Opinory do	perta or daleys in scribed on stroot rove vehicle to sec	pērta ahlpmen i highways or	is by the eupp olsewhere for	iller or tren r the purp	aporter I hereby grant you oso of tosting and/or map	and/or your employees p action. An express methological	ermission to operat Anic's (ien is hereb	the vehicle he acknowledged
APPOINTMENT	WATE INSPIRE	11 001x (100 - (73.00pm	Y	our E-Ma	ii Addre	ess					
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PAGE 1	OF 1	•		TECH C	OPY 🔨	1		Į	х			619398

PONTIAC, BUICK, GMC 165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

CUSTOMER NO 10	\$TEPHEN	C ST	ACKHOʻʻʻ	1593	TAG NO	07/09/os	PNC5571684
PERUZZI PONTIAC GMC TRUCK INC	LABOR RATE		LIČENŠE NO.	Mi	EAGE 103	SEDONA BEIG	56356
165 LINCOLN HWY. FAIRLESS HILLS, PA 19030	05/PONT	IAC/G	6/6 CYL	SEDAN		DELIVERY DATE	DELIVERY MILES
	1 G 2 2	G 5	2 8 x 5	4		SELUING DEALER NO	PRODUCTION DATE
consumer@voicenet.com	F T E, NO 09-	332	138	P Ö. NÖ	•	07/05/05	
72757943年6000 255943年6000	COMMENTS			<u> </u>		'-	мо: 103
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	· - J0B-#	-2 TO	TAL LABOR &	PARTS	0.00		
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COMPLETELY SATISFIED			TOTAL IN				
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES GUARANTEE. APPLIES TO CUSTOMER PAY REPAIRS ONLY. MAKE YOUR NEXT APPOINTMENT ON·LINE AT WMW.PERUZZ		·					
CUSTOMER SIGNATURE	INVOI	CE	****	*****	*** ****		
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571684













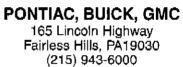
www.peruzzi.com

OPERATION		OPERATION DESCRIPT	ION MO/MI	MO/MI TOTAL OPERATION			ı	OPERATION	МО/МІ	TOTAL	
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SER	VICE HISTOR						•				
	DATE 07/09/05	REPAIR ORDER	MILEAGE ADVIS		HNICIAN	TYPE		PERATION IZOONCDEL	OPER	ATION DESCRIP	TION
\	77709703	571073	91 52	7 13	176	'	TOPN	IZUUNCUEL	CLEAN FOR	DEL	
SALE	SPERSON NO.	<u> </u>		SER	VI	<u> </u>	F	STAT	 = REG# K7	707DEALER	(03379
	fG220	528X54	YEAR/MAKE/MODEL OS/PONTIAC					PRÓDUČTION DATE		LICENSE NO	593632
SA		ZI PONTIAC GM ICOLN HWY		METOLIED NO		CE CONTRAC	ст "	DELIVERY DATE	DELIVERY MILES	SELLING DEALER N	<u>0</u> 0 5/0 97₹5
PAF	TS FAIRLES	S HILLS, PA 19030	cq	SEDONA		LIGH	CONT	FRACT NO	EXPIRATION DATE	EXPLAITON MILES	TAG NO
CUST	OMER CONSUM	ier@voicenet.com		RBO M/MC	AIR COND		TRANS	MILEAGE 103	^175930	TEPHEN C S	 TACKHOUS
	Yes No PESDENCE PL 215-9	943-6000 215-9	143-6000 le	damage to vehicle	or articles lei	t in vehicle in	case of fire	e done along with the ne e, their or any other caus porter. I hereby grant you	Ceseary material and : a beyond your control	igree that you are not re fit for any delays cause	esponsible for lose
	<u>ቸ</u> ″: Ծ ℉βነ	n 07/09/05 05:	DOpm PRIORITY abo	scribed on streets ove vehicle to secu	. highways or we the amoun	alsewhere for the capture in	r the purpo	se of lasting and/or insp	ection An express me	schanic's lien is hereby	aoknowledged on
APPOIN Yes No	TMENT STATE	*****	_ st	our E-Ma torage \$10.00	Der Day	۲ ۲					
JOB	pt .		1000	ignature		_ X .					. /(
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(OMMENTS:	CHARGE TO NEW CAR	R DEPT.			>~				Casse	lte c\d bolh
ੀ <u>'</u>]. 99PNZP) PERFORM SAF	NNSP * PA N ETY INSPECTION	STATE INPECT	ION"	101) - 1 - 7, - 181	57°, 1	V 1			
								and <u>all</u> damage	to vehicle has bei	nave been removed en noted prior to w 1231 Automotive G	rrite up. The
2	99PNZEN	MIEXEMPT * EXE TION INFORMATION T	MPT EMISSIÓI	vs th	11			responsible for an	y lost, stolen or mi	ssing iteme left in ve	shicle.
"	APOT EXEMP	TON INFORMATION	OSIAIE	/-	\mathcal{Y}		ĺ	Oustomer Signatu		<u> </u>	
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ITEMS INSPECTED	ок	NEEDS Work	estimated cost	MOTES
Alignment/ Steering/Rack				
Wheel Balance Tire Wear				
3 Condition of Suspension Components/Shocks/ Struts/Air Filter				
4. Condition of Exhaust System				
5. Condition of Undercarriage				
6 Condition of Emergency Brake Cable/Adjustment	<u> </u>	L		
7. Cathin Fatter	<u> </u>			
8 Condition of Front & Rear Brakes				
9 A/C Performance				
10. Condition of Coolant	<u> </u>	<u>L</u>	_	
11 Condition of All Belts & Adjustment	<u> </u>	ļ <u> </u>		
12 Condition of Bafflery & Cables				
13 Condition of Clutch & Adjustment	<u> </u>	<u>'</u>		
14 Condition of Wiper Blades	<u> </u>			
15. Condition of All Lights/Signals		<u> </u>		
16 Condition of Emission System	_			
17 Engine Oil Leak Inspection/Transmission/Fluids	<u> </u>			
18 Engine Performance Inspection/Transmission	ļ,	<u> </u>		
19 Body Appearance	ļ <u></u>			
20. Body Rust				
21 Other		ļ		
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\$TOMER NO 135122	BRUCE DUBRO	OW 113	8 703	08/26705	PNCS57879
	LABOR RATE	LICENSÉ NÓ.	MILEAGE 1,149	COLOR	50550
ANGHOONE DA	YEAH/MAKE/MDDEL 05/PONTIAC	/G6/6 CYL SEDA		07/08/05	DELIVERY MILES
ANGHORNE, PA		5 2 8 x 5 4		SELLING DEALER NO	PRODUCTION DATE
	F.T E NO	P. O.	NO.	08/25/05	-
	COMMENTS	<u> </u>			MO: 115
UR & MAKIS 1.10PMZREGALL RECALL MISC CUSTOMER STATES PERFORM CAM TO BE RETORQUED TECH NOTED OPEN RECALL PERFORM OPEN RECALL	PAIGN 05548B. HARMONIC	MAIN	WARRANTY		
ALS	JOB # 1	TOTAL LABOR & PART	S 0.00		
VISA() MASTERCARD() AMERICAN			. 0.00		
	NITIALS()	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHE	. 0.00		
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WE WANT YOU TO BE		TOTAL MISC DIS TOTAL TAX,	և Ա.ՍՍ		
COMPLETELY SATISFIE	E D	TOTAL INVOICE	E\$ 0.00		
TS DESIGNATED WITH AN ASTERISK (*) INC RANTEE. APPLIES TO CUSTOMER PAY REPAIR	DICATES LIFETIME				
E YOUR NEXT APPOINTMENT ON-LINE AT WWW	V. PERUZZI.COM!				
CUSTOMER SIGNATURE			٦		
- STONER STORE				ii	



ONTIAC, BUICK, GMC 165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000



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OPERATION		OPERATION DESCRI	PTION MO/	MI T	OTAL C	PERATION	4	OPERATION I	DESCRIPTION	OPERATION DESCRIPTION TATE INPECTION THE INPECTION IN FOR DEL 6# K770/DEALER03379 IO. LICENSE NO 57879 IO. LICENSE NO 6.0. DATE 08/26/0 100 DATE REPIRATION MILES 18/09 48,000 703			
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	ATE 9/05	HEPAIR ORDER 571684	MILEAGE 103	ADVISOR 1593	TECHNICIA 1615	TYPE	_	OPERATION NZPAINSP			TION		
07/0	9/05	571673	91	524	43 1376			NZEMIEXEMPT NZ00NCDEL	*EXEMPT EMIS CLEAN FOR D				
SALESPE	RSON NO.	5027 STANLEY	CAVACINI		E R V	 	<u> </u> E	QTATI	- DEC# 1/77		102270		
- 12207 21		528X54	YEAR/MAKE/MO	DEL			<u> </u>	PRODUCTION DATE	STOCK NO.		K PCNMC LETA		
	IGZZG	520/54	05/PONT		/6 CYL SEDA	VICE CONTRA	.cr		\$0550 DELIVERY MILES - 'BI	ELLING DEALER N	IO R. O. DATE		
SAVE PARTS					135122			07/08/05	901		φ8/26/05		
FOR		ORNE, PA		SEC	ONA BEIG	E/LIGH	36	226096	p7/08/09 ·	48,000	703		
CUSTOMER — Yes								I,149	1138 BR	UCE DUBF			
□ No	AE			or damage of parts or	e lo vehicle or articles i delave in parts shipm	left in vehicle in Ante by the europ	n case of f	iro, theit or any other caus: reporter. I bereby grent you	s beyond your control or f and/or your employees pe	or any delays causi Irmission to operate	ed by unavailability the vehicle herein		
	07:36an	n 📆 📆 🗗 🖰 🖰 🖰 🖰 🖰 os	9:00pm	above veh	note to secure the amo	unt of repairs th	erato erato	ose of lasting and/or inspi	oclion An express methe	nic's llen is hereby	no begbelwonkan		
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Correction

PONTIAC, BUICK, GMC 165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000

CUSTOMER NO	135133	Lanvienn			TAĞ NÖ	LINVOICE DATE	LIM/OICE NO
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		LABOR RATE	LICENSE	NO W	2,855	SEDONA BEIG	565 20
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7	***	COMMENTS	_			10/12/03	NO. 2056
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PAGE 1 OF 1	SERVICE FILE COPY		[EN	ID OF INVOICE	[] 11:02am		
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585297

SERVICE ADVISOR,

1007070678454



PONTIAC, BUICK, GMC

165 Lincoln Highway Fairless Hills, PA19030 (215) 943-6000



www.peruzzi.com

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OPERATION	OPERATION DESCRIPTION	MO/MI	TQTAL -	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL			
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SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE		TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
08/26/05 07/09/05	578798 571684	1149 103	1 138 1593	1563 1615	w	10PNZRECALL 99PNZPAINSP	RECALL MISC. *PA.STATE/INPECTION
07/09/05	571673	91	524	43 1376		99PNZEMIEXEMPT 10PNZOONCDEL	*EXEMPT ÉMISSIONS CLEAN FOR DEL

SALESPEI		EY CAVACINI	SERV	ICE	STAT	E REG#⁄K7	70/DEALER	03379
	ŤĠŹŻĠ528X54	VEAR/MAKE/MODE 05/PONTI	AC/G6/6 CYL SEDAN	ı	PRODUCTION DATE	50550	LIČENŠE NO	\$85297
SAVE			135122	ICE CONTRACT	07/08/05	DELIVERY MILES	SELLING DEALER NO	10/12/05
PARTS FOR	LANGHORNE PA		SEDONA BEIGE		226096	07/08/09	48,000	467
CUSTOMER	1. 1		TURBO MAC AIR CON	-	MILEAGE, 855		ANTONIO CR	
□ No		BHONE	"I hereby authorize the repair wor or damage to vehicle or articles is of parte or delays in parte ehipme	ati in vehicle in çaxa of hr nis by the supplier of trans	re, theft or any other cause sporter, I hereby grant you	s beyond your control And/or your employee:	or for any delays ceuser. Lipermission to operate (l by unavailability he vehicle herein
		09:00pm	described on streets, highways of above vehicle to secure the amount Your E-Mail Addr.	ni of repairs thereto	are of teaming suchti inspe	sction An express me	.— .—	cknowledged on
APPOINTMENT	STATE INSP		Storage \$10.00 per Day					
Yes No	EMISSION		SIGNATURE	X				<u> </u>

W 06PNZ ENGINE CUST STATES KEY STUCK IN IGNITION

ORIGINAL CUSTOMER ESTIMATE:



Customer states that all valuables have been emoved from vehicle and all damage to vehicle has been noted prior to write up The customer is aware that the Peruzzi Afforhative Group is not reaponable for any lost, stolen or missing frems left in vehicle

Customer Signaturo

ORIGINAL ESTIMATE

\$ AUTHORIZED ADD'L REPAIRS

\$ S

ADD'L REPAIRS OK 0 BY

DATE

TIME

EMPLOYEE RECEIVING AUTHORITY

SPECIFIC AUTHORIZATION GIVEN:

MEMO

INSPECTED BY

WARRANTY PARTS RETURNED

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PAGE I OF I

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Cause

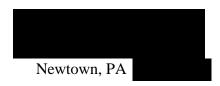
Correction

Complaint

Ø 025/025

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

November 22, 2010



Service Request: 1-423974806

Customer Relationship Specialist: Joyce Moody

Dear

We are sorry you continue to be dissatisfied with the decision we made concerning your 2005 Pontiac G6. We know you are sincere in the position you have taken, and we trust we have been able to explain our point of view.

In circumstances such as these, General Motors believes that our customers should have the opportunity to deal with unresolved matters in a fast, fair and free dispute resolution process. For that reason, we participate in the Better Business Bureau's BBB AUTO LINE program, an independent dispute resolution process administered by the Council of Better Business Bureaus. BBB AUTO LINE provides mediation and arbitration for eligible warranty-related disputes.

As a GM customer, BBB AUTO LINE is available to you at no cost. In certain circumstances, you may be required to use this program prior to participation in other resolution methods. The BBB AUTO LINE program is discussed in your vehicle's "Warranty and Owner Assistance Information Booklet."

To file your case with BBB AUTO LINE, or get more information about the program, call the BBB at 1-800-955-5100 (Monday through Friday during normal business hours). You may also access the BBB AUTO LINE website at any time (including evenings, weekends and holidays) by visiting http://www.dr.bbb.org/goauto>

Whether you contact them by telephone or Internet, the BBB will provide you with full program details, current eligibility standards of the BBB AUTO LINE program and will assist you with any questions you have.

Thank you for the opportunity to review this matter.

Sincerely,

November 22, 2010

Steven Kantrowitz, Esq. Kantrowitz & Phillippi 1880 John F Kennedy Blvd Ste 1101 Philadelphia, PA 19103-7427

RE: v. General Motors Corporation

Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54

Customer Relationship Specialist: Emily Butler

Dear Mr. Kantrowitz:

Enclosed please find two checks to settle the above-referenced case. The first is in the amount of \$3,000.00 made payable to David J. Gorberg & Associates.

A 48 month/ 48,000 mile (whichever comes first) Steering Component Letter will be sent directly to Sandra Wolf after processing.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0008 V10192006

Privileged and Confidential Information

CASE ASSESSMENT – LEGAL (NON SMALL CLAIMS)

By: Emily Butler State: PA

Customer Name: Service Request: 1-423974806 GM Legal File No.: {Number}

Vehicle ID No.: 1G2ZG528X54 In Service Date: 7/8/05 Vehicle is: New BAC Code: 115589

Year, Make & Model: 2005 Pontiac G6 Vehicle Purchased Used on: N/A

Lien holder: GMAC ☐ Other ☐: {Name}

VEHICLE REPAIR HISTORY

☐ Brakes

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
6/27/06	619398	*	13218	C/S reface/machine rotors. <u>Customer pay.</u>

☐ Engine/Fuel/Exhaust

Date:	RO #:	Days Out:	Mileage:	<u>Description of Complaint and Repair Performed:</u>
10/12/05	585297	1	2855	C/S key stuck in ignition. Lock cylinder has internal failure. Recode new
				lock cylinder and install new lock cylinder.

Date:	RO #:	Days Out:	Mileage:	<u>Description of Complaint and Repair Performed:</u>
4/14/06	609615	1	10352	C/S that the steering sometimes has a lot a play and sometimes it is really tight. Scan diag. found code C0545 power steering module wheel speed torque failure. Replaced the power steering module. Road tested ok.
				C/S that there is a screeching sound when backing. <i>Could not verify</i> noise after road test. Performed four wheel brake inspection, all brake pads and rotors ok.
7/19/06	622541	1	14349	C/S the steering will get tight/loose. Car feels funky. Must hold steering wheel tight to drive. Tech test drove vehicle 19 miles and was unable to duplicate customer's concern. <i>No problems found</i> .
7/31/06	623986	1	14713	C/S the steering locks up. Verify concern perform diagnostics and pinpoint tests. Trace to power steering motor and module. Open circuit in module. Remove lower steering column, trim to access and install new motor module assembly, perform recalibration, retest. Road test, all ok.

Date:	RO #:	Days Out:	Mileage:	Description of Complaint and Repair Performed:
6/27/06	619398	1	13218	C/S there is a shimmy at speeds of 65 MPH. Tech noted a vibration coming from tires.

	Days Out:	Mileage:	Description of Complaint and Repair Performed:
578798	1	1149	C/S perform campaign #05548B, Harmonic Balancer to be retorqued. Tech noted open recall; perform open recall .
		THE S	TATE LEMON LAW READS:
of service or more /	e: 30 or more Time period	calendar day	
out of ser	vice during tl	he presump	otion period: 2
INENT F	ACTS FRO	OM PRE\	/IOUS SRs WHICH RELATE TO YOUR EVALUATION
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fer/Result:			
fer/Result:			
	F	RECOMM	IENDATION AND RATIONALE
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		RI	EASON FOR REMOVAL
	or the sta of service of repair, not of repair a sout of ser out of ser INENT F fer/Result: fer/Result:	RO #: Days Out: 578798 1 or the state lemon law of service: 30 or more or repair, not specified. of repair attempts in the sout of service during the service during the service du	RO#: Days Out: Mileage: 578798 1 1149 THE STORY THE STO

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DATE:

CRM FINAL OFFER:

PLAINTIFF'S FINAL

DEMAND:

OFFER TO CUST: \$

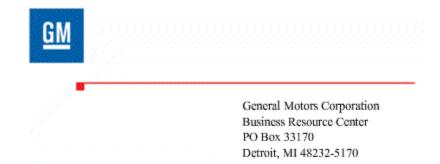
ATTORNEY FEES: \$
OR INCLUSIVE OFFER: \$

AMOUNT TO CUST: \$

ATTORNEY FEES: \$
OR INCLUSIVE OFFER: \$

TEAM MANAGER APPROVING:

Date:



VIA FAX ONLY

November 17, 2006

Tammy Schmitt, Esq.
David J Gorberg & Associates
1234 Market St Ste 2040
Philadelphia, PA 19107-3720

RE:

Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54 Customer Relationship Specialist: Emily Butler

Dear Ms. Schmitt:

After careful research and evaluation of the above case by General Motors Corporation, our research indicates the following facts that lead to the denial of your request:

• We have factually investigated this matter and at this time have concluded that General Motors has fulfilled its obligations as contained in its written limited warranty.

General Motors Corporation would like to assist you in addressing any outstanding concerns in accordance with the terms of the existing warranty coverages. Should subsequent factual developments warrant, we would be willing to consider a renewed request for assistance.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0007 V06292006



















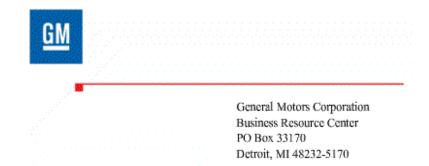












VIA FAX ONLY

May 9, 2007

Steven Kantrowitz, Esq. Kantrowitz & Phillippi 1880 John F Kennedy Blvd Ste 1101 Philadelphia, PA 19103-7427

RE: v. General Motors Corporation

GM Case number: 628212 Service Request: 1-423974806

2005 Pontiac G6

Vehicle Identification Number: 1G2ZG528X54 Customer Relationship Specialist: Emily Butler

Dear Mr. Kantrowitz:

General Motors Corporation has settled this case as outlined below.

- A cash settlement in the form of two checks to settle the above-referenced case. The first will be in the amount of \$3,000.00 made payable to a settle the above-referenced case. The first will be in the amount of \$2,300.00 made payable to David J. Gorberg & Associates.
- A 48 month/48,000 mile (whichever comes first) Steering Component Letter will be sent directly to after processing.

Please prepare the Release and Stipulation of Dismissal with Prejudice. A copy of the signed settlement agreement is attached.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to the service request number above and a Customer Relationship Specialist will be happy to assist you.

Sincerely,

General Motors Corporation

LG0084 V0742006









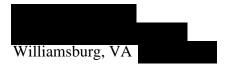






INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

November 22, 2010



Service Request: 1-424497551

Customer Relationship Specialist: Courtney Ward

Dear :

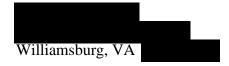
We would like to discuss your request for assistance regarding your 2005 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

November 22, 2010



Service Request: 1-424497551

Customer Relationship Specialist: Courtney Ward

Dear :

We would like to discuss your request for assistance regarding your 2005 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

November 22, 2010



Service Request: 1-424497551

Customer Relationship Specialist: Kimberlyn Thomas

Dear :

We would like to discuss your request for assistance regarding your 2005 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact us at our Pontiac Customer Assistance Center at 1-800-762-2737 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you. You will have the option to speak with me directly if I am available. If you have already contacted the Customer Assistance Center, please disregard this letter.

Pontiac and your dealer's mutual goal is your total satisfaction with Pontiac products and services. We look forward to talking with you soon.

Sincerely,

GARY IN 464 CHEUNOLET DIVISION OCT O 6 2008 GELLEVIK MOTORS CORPORATION Ath. EXECUTIVE ASSISTANT MAGRISAM WARELROAM 40 BUR 33170 DETENT, MI 48232-5120 INFORMATION Redacted PURSUANT TO INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

GEXERANC MOTORS CONPURATIONS AN. EXECUTIVE ASSIST SUS ARE MARKEVARARE PO.BOR 33170 DETROIT, MI 48232-5108

> October 3 2006 SELVICE NEQUEST 1-425399921

SUSAN MCENCAND

JUNE MATTER OF MY TECRPHONE CONCURRENTION WEITH YOU ON ON ABOUT OCHOBER OF 2006. DUNING THIS CONVEXSATION BY MERETION FRANCE IN AFTER THE MUBBLE MY BETTER HALF who prized car SHE MERETIONE 2007 SMALL PICTUR AND ON SATURD SMY, TYPE UE-HICLE WOTH A LOWEN MONETALY CAN PAYMERIT OF AUAN TOKENIA SINKH ISN PAHIN OF DROP THE CAUALER CAN PAYMENT OWED PERTY DUE TO THE AMOUNT OF FUTUR PERF BONTION 21 TEAN DAN 2417, 20 DANNON WATERT A TO SECURE IT MAY COST YOU !XO THE LOXED WILLS. GM CONP. et el official and personal capacity From THE TIME YOU NECESSE THE CONNED PROBRACE YOU HAVE MI THE 23 OF OCHONO FOUND FOLLOWS Sincorely

Copies PEC

10/03/0 (



General Motors Corporation Customer and Relationship Services Customer Assistance Center PO Box 33170 Detroit, MI 48232-5170

August 18, 2006

State of Indiana Office of the Attorney General Consumer Protection Division Attention: Anthony Simons

Customer: 1

Reference number: 06-CP-57307 Service request: 1-425399921

Customer Relationship Specialist: James Shanks

Dear Consumer Mediator Simons:

Thank you for your recent correspondence regarding We are sorry he is dissatisfied with his 2005 Chevrolet Malibu. Our continued success depends upon the satisfaction our customers receive from their vehicles.

We are concerned when we learn that a Chevrolet owner is dissatisfied with any phase of their experience with our product. For this reason, both our office and the dealer involved will be advised of your correspondence.

After we review concerns, we will be in contact with you to discuss this matter further.

Sincerely,

Chevrolet Customer Assistance Center















CHEYROLET DIYISION OCT 1 3 2008 GELPERK MOTONS CONPORTATIONS. Athr. EXECUTIVE ASSISTANT SUSAH WACEVPAH. P.O. But 33170

CHEVIOLEY DIVISOLY
GELFELAK MOTONS CONFINATIONS
WHY. EXECUTIVE ASSISTANT
SUSUAL MACELPAALS.
POBOD 33170
DETWOT, MI 48232-5170

October 07, 2006
THE SELVICE ME QUEST

-1-452333921

SUSAY MARRYPARP:

PLEAR HOTE The enclosed copy of the OMIGNEAR Sent to ME by way of the Indiana Attorney General office Phon 6M.

THE SHORT, MEATION 5 Years /6 o m. how and parts of vehicle covered associated with enfine. Mothing is went in about privous problems we have had with 2005 matrice have the viabiater domaged by dex cool coolant Study Built up and or crystalization caused by her Cool, Also Hoseld Associated with ladiator And in That Latter from 6 m. There is no signed substantial signature which is Exasive and Questimidal copia Piece.

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CHEYNOLET DIYISION
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AND EXECUTIVE ABBISTANT
SUSAND MACEVERAY.
80.301310
DETNOT MI 48232-5170

October 01 900 P

- 1-425399921

THE MAKEN OF GW EMPLOYE James SHAMES pertment offer OVER THE TEREPHONE OF S Years 60, miles which ever comes first. THAT THIS WRITER LETUSED DECOURS DUVESS AS I MENTION SENON ME THE CONTRACT of which he refused and he with drew the offer At which TIME E SAIPE WILL SEE YOU IN COUNT HOTE - THE PANOL EVIDENCE RULE (INSHORT) H A ATIW WINTER FOR NOD POR TOLLYMON ONTHING YEKDON AGREEMERIT AS LONG AS THAT WANNAKETY IS IN Effect AND THE SUBJECT VEHICLE IS NOT JAM BUNKTININI I INTO DEFECTIVE EVENTTHING MUST AND WILL BE IN WILLTEING. HOW CAN ONE THUST A COMPANY. THAT HAS AND CONTINUES TO MARCHARTURE AND SELE DANGELOUS AMO DEFECTIVE YEMCLES

Continuel

You Mention Herror Story pertinent to a fort dearly our conversation on 10/06/06 & Know fort has had some mojor set backs pertenent litigation. To also an very much acrose of the issues on has and will continue IF GM and the Associated Dealer Shipseld continue to not be forthright. Then There w. V aluers be some major 155400 In The hely received from the office of the Indiana Alburry General Nothing is mentioned in that 5 Years / 60 miles which ever comes in that 5 Years / 60 miles which ever comes first. About the radiator Here or Radiator for dex Cool Coolant sue to be destroyed by the dex Cool Coolant. Anthorne. Thank You Shirley A. SLoto copies PEC

Note magnusm moss harants

SM



General Motors Corporation Customer and Relationship Services Customer Assistance Center PO Box 33170 Detroit, MI 48232-5170

September 20, 2006

State of Indiana
Office of the Attorney General
Consumer Protection Division
Attention: Anthony Simons

Customer:

Reference number: 06-CP-57307

Service request: 1-425399921

Customer Relationship Specialist: James Shanks

Dear Consumer Mediator Simons:

Thank you for your recent correspondence regarding least 2005 Chevrolet Malibu. We are sorry for any inconvenience he may have experienced.

At your request, we reviewed case with our Central Office Staff. As a gesture to help maintain confidence and satisfaction with his vehicle we have offered him extended service coverage on his engine. This extended service coverage would be at no cost to and have a zero (\$0) dollar deductible. The terms of this plan would be for 5 years or 60,000 miles, whichever comes first from the in-service date of the vehicle, and would cover the engine (see below for components covered) against defects due to material or workmanship.

*Components covered: Cylinder block, heads, crankshaft and bearings, crankshaft seals – front and rear, camshaft and bearings, connecting rods and pistons, valve train (including valve seals, valve covers and internal parts), timing gears, chain/belt and cover, oil pump, oil pump housing, oil pan, all engine seals and gaskets, all lubricated internal engine parts.

Please be advised that the second has denied this offer. This offer was made to reconfirm General Motors' commitment to assist should a further concern arise; furthermore, this offer still stands should decide to take advantage of it at a later date.

If you have further questions, please contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Thank you again for your correspondence. We appreciate the opportunity to review this matter.

Sincerely,

Chevrolet Customer Assistance Center

















OFFICE OF THE ATTORNEY GENERAL
Consumer Protection Division
302 W. Washington Street, 5th Floor
Indianapolis, IN 46204

SEP 1 8 2008



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BITIAMS 48007

STATE OF INDIANA ATTORNEY GENERAL STEVE CARTER

September 14, 2006

General Motors Corporation Chevrolet Motor Division P.O. Box 7047 Troy, MI 48007-7047

FINAL REQUEST

Re:	File No. 06-CP-57307		vs.	General	Motors	Corporation
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Dear General Motors Corporation:

On August 10, 2006, this office notified you of a complaint that was filed against you by and requested that you send a written response to the complaint within ten (10) days. As of this date, we have not received your response. We would appreciate the courtesy of a reply within the next ten (10) days.

If your response is not received *in writing*, our office will determine whether further action by the Attorney General is appropriate on the basis of the uncontested statements in the complaint.

Sincerely,

Anthony Simons Consumer Mediator

Consumer Protection Division

Anthony.Simons@atg.in.gov

Fax: 317-233-4393



DIVISION OF CONSUMER PROTECTION

INDIANA GOVERNMENT CENTER SOUTH, FIFTH FLOOR 302 WEST WASHINGTON STREET • INDIANAPOLIS, IN 46204-2770 TELEPHONE (317) 232-6330 • (800) 382-5516



Office of Indiana Attorney General Steve Carter 302 West Washington Street Indiana Government Center South Fifth Floor Indianapolis, Indiana 46204

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Pe ID # 1031050811-102520

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PRESET FIRST CLASS MAIL US POSTAGE PAID INDIANAPOLIS IN PERMIT # 7374

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General Motors Corporation Chevrolet Motor Division PO Box 7047 Troy, MI 48007-7047

STATE OF INDIANA ATTORNEY GENERAL

August 10, 2006

General Motors Corporation Chevrolet Motor Division P.O. Box 7047 Troy, MI 48007-7047

Re: File No. 06-CP-57307

vs. General Motors Corporation

Dear General Motors Corporation:

Enclosed is a complaint received by the Consumer Protection Division. Indiana law requires the Division to investigate and mediate complaints. In order to effectively mediate this complaint we need your *written* response within ten (10) days. We cannot take your response by phone.

Please include the following information in your reply:

- 1. The file number shown above;
- 2. My name, Anthony Simons;

Tuttromy Simons

- 3. Your explanation of what happened;
- 4. A copy of all documents relating to the complaint; and
- 5. An explanation of what, if any, action you would be willing to take to resolve the dispute.

Our experience shows that many disputes result from misunderstanding and poor communication. Your prompt reply will assist our investigation and hopefully resolve the complaint. You may mail it to me at the address shown below or fax it to my attention at (317) 233-4393.

Very truly yours,

Anthony Simons
Consumer Mediator

asimons@atg.state.in.us

Enclosure(s)



DIVISION OF CONSUMER PROTECTION

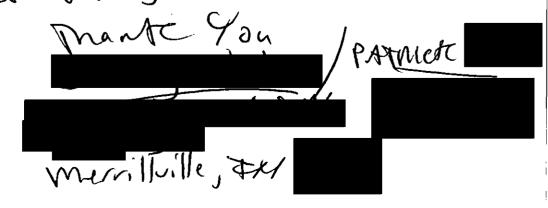
INDIANA GOVERNMENT CENTER SOUTH, FIFTH FLOOR 302 WEST WASHINGTON STREET • INDIANAPOLIS, IN 46204-2770 TELEPHONE (317) 232-6330 • (800) 382-5516

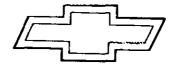
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TO whom this may concern from the office of the Indiana Attorney General. THE CAR WE PURCHTED THE ELLHOUS HELP ATEN STILL UNDER WERVARDY. IS DESTINED FOR THE SUMMY for the Det cool Coolant and costly but repair charges, Exp Stort IN VIOLATION OF THE MAGNESSIM.

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Please advisse at your earliest Consenieure





GATEWAY Chevrolet • Oldsmobile



Attorney General State of Illinois Consumer Fraud Bureau 100 W. Randolph St. Chicago, Illinois 60601 Attention: Mr. Daniel Ligocki

June 29, 2006

Re:

File No. 2006-CONSC-00154948

Dear Mr. Ligocki,

On or about March 7, 2005 a 2005 Chevrolet Malibu LS, VIN; 1G1ZT54825F was sold to According to our service records the vehicle was never returned to our dealership for any warranty work. We did run a GM VEHICLE INQUIRY and discovered that the vehicle has never been brought into any Chevrolet dealership for an antifreeze problem. I have enclosed a copy of the service history from General Motors.

If the coolant in the vehicle he can bring the vehicle to Gateway Chevrolet or any Chevrolet Dealer of his choice to have the problem inspected under the manufactures warranty.

Thank you for your assistance with this matter.

Sincerely

Thomas Okimoto

Director of Operations

8/01/06 The Consumers of this Dows chey maken never returned to better any warrants worth when one can travel to Gom Bedership to to is mind away and two in 2006 Costoway attempted to commit fraud on us pertinent trade in but their attempted to Stick us with a secret car and no trade or cost of cher impala via 26 WBS 8 K 969



OFFICE OF THE ATTORNEY GENERAL

STATE OF ILLINOIS

Lisa Madigan

June 30, 2006



Re: Gateway Chevrolet

File No: 2006-CONSC-00154948

Dear

Enclosed please find a copy of the company's response to your complaint.

Please review this response and contact the undersigned <u>in writing</u> within ten (10) days of your receipt of this letter with your comments. Direct all correspondence to the Consumer Protection Division, Office of the Attorney General, 100 W. Randolph Street Chicago, IL 60601. Refer to the above mentioned file on all correspondence. If we do not receive written communication from you within this time, we will subsequently close your file.

Thank you for bringing this matter to our attention.

106 we were

Sincerely,

advised because

ATTORNEY GENERAL State of Illinois

he wehicle was serviced

e would Daniel Ligocki

care to correspond with

Daniel Ligocki Citizen's Advocate Consumer Protection Division (312) 814-3866

enclosure

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o whom this may concern on The Indiana Consumer Protection Pivision of THE Indiana Attorner BENEALLS) OFFICE: Phear Neturn all Documents inclosed OHCE A DECISIONE WAS BEEN · Thank You UEACAED

Fatuch & Joeke August 01-2006

RECEIVED

AUG 0 7 2006

ATTORNEY GENERAL OF INDIANA GONGUMER PROTECTION

Indiana Attorney General Indiana Government Center South "Attn." Consumer Protection BIVISION 302 West Washington Street Indiana polis, IV. 16204

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JUL 2 4 2006

ATTORNEY GENERAL OF INDIANA CONSUMER PROTECTION

RECEIVED

JUL 2 4 2006

July 20, 2006

ATTORNEY GENERAL OF INDIANA CONSUMER PROTECTION

To whom this may concern!

After recently speaking with Mr.

Pariel Ligoetti with the Consumer Protection

Division of the office of Attorney General State

OF ELLinois, THIS WRITER WITE Advisor to

Contact the offices of Mr. STEVER CANTER.

NOTE THIS WRITER AMB LARY FRIELD SHINLE

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AND THE CAMILAS STARTED FALLING APAR

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(COMMANER)

THE ICLINOIS ATTONNEY GENELAL,
HORONAGLE LISA MADIGAM;
100 WEST RAMBOURG STREET
CHICAGO, ELLIMOIS 60601

Tune 08-2006

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FOUMITY VEHICLE

TO WILLOW THIS MAY CONICEWN!

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SI TEAMS OF AGE VIHO IS DISABLED PURPHE
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CATEVORY CHEYNOLET INC. 5373 N. MILWAUGEE AVE
CHICAGO, EL. 60630-1222/773.631-9000 DEAR.

OO 262842-/ R. WIAGONEN CEO. GENERAL MOTONSOTO

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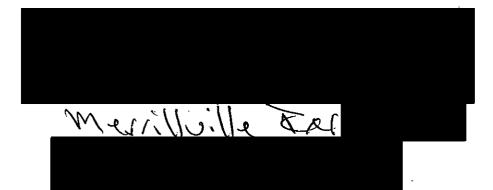
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AND GMAC. ALL AFFILIATED, OWN MONTHLY PAPMAKET

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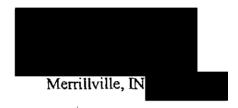




OFFICE OF THE ATTORNEY GENERAL STATE OF ILLINOIS

Lisa Madigan

June 30, 2006



Re: Gateway Chevrolet

File No: 2006-CONSC-00154948

Dear

Enclosed please find a copy of the company's response to your complaint.

Please review this response and contact the undersigned in writing within ten (10) days of your receipt of this letter with your comments. Direct all correspondence to the Consumer Protection Division, Office of the Attorney General, 100 W. Randolph Street Chicago, IL 60601. Refer to the above mentioned file on all correspondence. If we do not receive written communication from you within this time, we will subsequently close your file.

Thank you for bringing this matter to our attention.

Sincerely,

ATTORNEY GENERAL State of Illinois

Daniel Ligocki

Daniel Ligocki Citizen's Advocate Consumer Protection Division (312) 814-3866

enclosure /ss





Attorney General State of Illinois Consumer Fraud Bureau 100 W. Randolph St. Chicago, Illinois 60601 Attention: Mr. Daniel Ligocki

June 29, 2006

Re:	

File No: 2006-CONSC-00154948

Dear Mr. Ligocki,

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If _____are having a problem with the coolant in the vehicle he can bring the vehicle to Gateway Chevrolet or any Chevrolet Dealer of his choice to have the problem inspected under the manufactures warranty.

Thank you for your assistance with this matter.

Sincerely,

Thomas Oktmoto

Director of Operations

COMSUMEN PROTECTION DIVISION OFFICE OF THE ATTORNEY GENERAL 100 XV. RAMBOLPH STREET CHICAGO, EC 60601

JULY 06, 2006

NE: GATEVUAT CHEPROLI FILE NO. 2006-COKEC-001549

TO KIHOM THIS MAY COLICEAR!

COMPLIMEN PROTECTION DIVISION

PLEASE TAKE LIOTICE THIS COUNTSPONDEDICE IS ILP NESPONDE TO THE JUNE 30, 2006 LETTEN FLOW THE OFFICE OF THE ATOMISE PERSENT STATE OF ELLIPOIS, ELLYELOPE STAMPED AND DATEN JUL030 CHEAGO, FC TEN (10) buys Limit

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both owned of charolet malibu, started smelling
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WE took THE VEHICLE TO TEAM CHEYROLET
INC. 1856 H. US. HWY 30 VALVARAGO IH. 46385
(219) 462-475, THIS WINTER

SEMMICE ADVISOR CAMEMON BACKS ABOUT THE ALTEREZESMELL COMING THUNGH ONE OF MITE LEURS EITHER MIL BAKES BLATAKUTLY BLEW MY STATEMENT OFF AND'ON ACHEADY WAS AMPARE OF GENERAL MOTORS VEHICLE DEXCOOL COOLANT ANTIFUEEZE PROBLEM BY WINF OF ALL ILITERALIAC MEMO, ELOM GEROELAC MOTORS THEI THE CONSUMENCHAS YET TO LUCATE NOTE GATEVANT MAY HAVE DID A. GM YEHICLE INQUING AND DIS-COYENED THAT THE VEHICLE WAS NOT BROUGHT IND BLEM NOTE (6) SIT SENTENCE DURNE FROM FOR OF THE PAGE OHE OTHER NEASON WHY WE DO NOT GOTO GATE YYAY FOR SEALICE TO FAK FROM INDIANA AND WE DO NOT HAVE MIE FIME TO FRANCE. MADRO AMO MYSELF HAYE MOT FUNGOTER THE FRAND A MEMPTER ON US BY GATEKOAY CHEVALULET. OIDSMObile, Inc. et al. Salesmen. John and Pete were there First Names. 02/04/06 BY KEEPING US THENE STRINGING THE BOTH OF US ALONG ALL DAY 3957FEMATICALLY WELLUS DUNKI MERITARLY THEY HAD US BELEAVING WEE HAD WAVEN THE DOOS MALABU IN FOR A 2006 LS SEDAND, WING NO. 2-GI WB58K969 COLOR OF CAR, BLYE MN. LI GOCKI, WHAT IS WHITTER AMP WILLBE IS DONE UMBERTHE PENALTIES OF PENJUNY SO HELP ME GUD.

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MY. LIGORKI IN THAT LETTER FLOW YOUR OFFICE WAS ABLEHED A. GM YELICLE MOGNEY System claim History Second PAGE BOTTOM ISeiviced by B.K.CHEYWEET ING. 1575 86th St. BlookLYM -NY 11228-3493-3493-(718)-232.0200 THIS WHITER CALLED THE () 18) MUMBER JULY & 2006 9 am THE FEMALE WHO BLISWELLEN THE PHOLES SAID 86454 MOTOR E ask is this B. K. Chevrolet Inc she said we transfered the dealership name Tune of last fear she added For a comple months were over Bensonhivet motors of attempted to halk a conversation with this tempte whi Answeed the phone About a 05-06 maliba, it they Ned any on the lot THELLE I ME QUINTED WHO WELLE THE OVERERS AHLS Final bring up in me? Smething Mr. LIGOCKI IF You go to web site. Complaints TO PSANCE OF · com. Caterior cherrolet. Chicago El. A complaint lodged againet them By 1113 Johnson wantegan EC. Sent 4/3/04 To Chegralet Customer Assistance Center Customer Nelotion Manager Jason Murphy Pertinent, inordinate amount of unethical solication and ultimole disappointment that & experienced From chex. (a place. called.)

Mr. CIGOCKI, Plenn go to web site www. Lawyers and Settlements. com/settlements. html.? Scroll down to Lape Sittlements, verdicts, and Lage recoveries. Note the following of GM CORP. 49% million dellar Settlement has been reached Trucks. pone to explosion 1973 87 fuel took issue. 6. Your ear could be tilling you 02/08/06/ articles/car chemi-(9) states have banned the use of two forms of PD-BES. Note was New York one of the States That Banned The use of two forms of PADES. NOTE IS THAT PUSSIBLE WHY THIS 2005 MANBU GOT to chicapo EC. Chemicals fire retardent in the seats, Trim PARS, Windshield. Ackin Question Mote veryer. lewyer and Settlement. com/ case / gm-breti Hot case Hat Two william to settle issue Cm corp 401K. / EMSA. Stock frank Sept. 20.05 Has been accussed of securities frank Gm corp allegedly knew. of defective partify brakes and did not fix or warn. consumers 2/21/05. Note this Consumer writer already has experienced defective brute pads) as you will sea on enclosed exhibits EM COUR Saturn, MUE. Sport willy wellow in order to strong than their near suspension system whapsed during a sharp turn at 45 miles per hour KLYLY US PUT. GOY. possible investigation General

motors Inc. or conformation

MOTE GM. ACCEPTANCE COMP. 6 Year old Class Action Consumers in Tennuesse. Due to Company policyou Dealers would voutinely charge black consumers a wigher intrestrate on Auto Ivans then whites with Similar Financial his turns Jan 30-04 Hopentous Garnet Mote W. Daniel Ligocti Citizens Advocate Consumer protection Division (313) 814-3816

MOTE! THENE IS LATELY DEFECT WHICH THE CAR buyers could not discover at The time of Sale Breach of implied warranty issue of merchantability under THE, MAGNUSUM MUSS WARRANT ACT. tHE Denter committed a deceptive business procted possible. Victoria history misrepresentation befective Rehich and products. HOTE, Dix cool- CLASS detrois. consumes vehicle is may have or will experience the Collowing Dea Cool Girms. a Studge. Lite Substance IKC these vehicles which chogs cooling Systems causing Them to over heat and dex cool corrodos, all purts of the ungine it comes un contact with in clarking the upor and lower in take manifold Gastets there's not perform as promised but also causes premature and costly ingine repairs to vehiclies GM Finel \$ 1-million over windshield wiper Jan 12-

PISTON SLAP. CLASS ACTION. AGAINST GM ON BEHALF OF CHECKOLET SILVENDE OWNERS, hAp- 1/ waw. girardgibbs. . com/ Dex cool-Coolant. NOTE WITH THE 2006 impela. possible a financial Frank was attempted also, our monthly payment was increased to \$185.00 a month. IF this writer would have not caught The Scam and or a straw Richard GM CAMADA LTd., allegue to knowingly sell vehicles with defective engines. Apr 26,06 MILLER Y. WILLIAM, Cheyrolet/GEO. Inc. 326, 111 App. 3d 642. 762. ME. 2d. 1. 260. 111 DEC. 735. 111 Apr. 1 POSt. Sep. 28, 2001. Ell. Court of Appeals whether prior history was material fact.

check. V. Clifford Chrysler Plymonth of Bulfalo Grove. Inc. The inois court of Appeals Dealer Committed a deceptive business prectices Mote. Complaints. com. The complaint Ivis Johnson Filed against Gateway Motors. In her complaint to 6m. She mentioned hames from Gateway chex volet. CHICAGO, EC. John wer one. possible that strengted Grand on us to those one of the Sales man walted differently one Les Short, thou the other theo the Sales was walted differently one Les Short, thou the other was not her said the told us he had a child that died welter to look back the was mentioning same issue to other customers.

THE COUNTS DEFINE A DEFECTIVE ARMANUT AS OHE THAT IS UHNEASONABLE PANGEROUS ASDESSE MED ON IT IS NOT SAFE FOR ITS MITERINED USE as designed or it is more dangerous than an ordinary consumer would represt, NOTE EN CLOSED ONBIHAL COPIES from the CAN DEALENShip. IN IMPLANA VYHEKE GAR WAS STERLYICED. (NOTE) BRAKES ISSUE MIKE Andrew Cherroly. Second Pape. 6m Goodwrench Tire and Broke inspection Dited 2-4-06 (F NF. Both Brate lining, 60.90 mm. / CN. RR Brate Linius 408 mm Then Go to Duge 1-041 of The 3 pages Starphet together team cherrolat. Peter 02/25/06 States Brotos have trust 85 % and Tears are at 90% Mode this is the Dealer Ship. It told service tech addisor comeron Balos. about Dea wol Smell There is an issue many & Think, but for You to Decide Mr. Daniel Ligoeti Should You have any Questins please write/Call . 219-738-1761, Harry been o low student whe are intitled to our the frocest Thank for for four time and Potents. Car dealerships four can not trust so who do you tunto. We wait four reply

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merrillulle, dar.



Attorney General State of Illinois Consumer Fraud Bureau 100 W. Randolph St. Chicago, Illinois 60601 Attention: Mr. Daniel Ligocki ATTORNEY GENERAL'S

OFFICE

JUL 10 2006

CUNSUMER FRAUL

CHICAGO

June 29, 2006

Re:

File No: 2006-CONSC-00154948

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Thomas Okimoto

Director of Operations

7/6/06

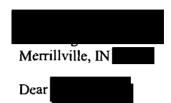
MN. DAMITEC. LIGORTI
Because of my financial Situation
would you please return all original
documents.

Cordally

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STATE OF INDIANA ATTORNEY GENERAL STEVE CARTER

July 27, 2006



This letter confirms receipt of your complaint against Unknow Respondent. However, from the information received, we are unable to gather enough information to process your complaint. Therefore we are returning your complaint along with any supporting documentation.

Without the following information, we will be unable to pursue your complaint further:

- A complaint form needs to be completed. A form is included for your convenience. Please complete all sections and return along with any supporting documents.
- O Complete name and address of the person or company you are filing this complaint against.
- Detailed statement of your complaint.
- A complaint form needs to be completed if your ICCC complaint has not been resolved. Return the completed form with copies of all supporting documents.

Please return your complaint along with the above information, attach supporting documents and mail it to our office at your convenience. Upon receipt in our office the complaint will be reviewed by our attorneys. You will be notified by mail letting you know your file number and the name of the person who will be handling your file.

If our office receives no additional information, we will consider the matter closed.

Sincerely,

Connie Glazebrook Support Staff

Connie Blackrook



DIVISION OF CONSUMER PROTECTION

INDIANA GOVERNMENT CENTER SOUTH, FIFTH FLOOR 302 WEST WASHINGTON STREET • INDIANAPOLIS, IN 46204-2770 TELEPHONE (317) 232-6330 • (800) 382-5516





For Office Use Only:

Prac

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CONSUMER COMPLAINTE FORM Office of the Indiana Attorney General

File #

-CP-

To prevent delay, please be sure to complete both sides of this form in Security Number on this form or in any accompanying documents.	full. Please printATEORNEY GENETAPTOPONER ARIX Social CONSUMER PROTECTION
1. YOUR INFORMATION	2. WHO IS YOUR COMPLAINT AGAINST?
Name Address City Me Address City County ARE Phone Day Evening E-mail	Name/Firm General Motol's Corporation Address P.O. Box Loo. Detroit Michigan (8265 City Latroit State Michigan ZIP 45265 County Phone () [-800-227-1828 E-mail Many
3. WHEN DID TRANSACTION/INCIDENT OCCUR? 3/07/05	Date Time ☐ AM ☐ PM
4. WHERE DID THE TRANSACTION/INCIDENT YOU ARE COMPLAIN	ALC ADOUT TAVE DI ACE?
☐ At the firm's place of business ☐ My home ☐ Away from the firm's place of business (work, convention, etc.) ☐ Other	☐ By Mail ☐ By Internet/e-mail ☐ By telephone
5. WHAT WAS THE VERY FIRST CONTACT BETWEEN YOU AND THE	FIRM? (Check box when applicable)
☐ I telephoned the firm ☐ I responded to a TV/radio ad ☐ A person came to my home ☐ I received information by e-mail ☐ ! received-information in the mail	I went to the firm's place of business I received a telephone call from the firm I responded to an offer on the Internet I responded to a printed advertisement Other Caller General Works
6. DO YOU CONSENT TO DISCLOSING THE FOLLOWING TO THE PUE	BLIC? 7. WHAT WAS THE TRANSACTION FOR?
	Yes \(\to \) No \(\to \) My business Yes \(\to \) No \(\to \) My family/household Yes \(\to \) No \(\to \) My farm
8. HOW DID YOU PAY?	
☐ Cash ☐ Credit Card ☐ Medicaid ☐ Check ☐ Installment Loan ☐ Medicare	Other Car worthly payment
9. DID YOU SIGN ANY WRITTEN AGREEMENT? IF YES, PLEASE ATT	ACH A COPY OF THE AGREEMENT. Yes No

OA:

lnv.

Sec

10. HAVE YOU COMPLAINED TO THE BUSINESS?	☐ Yes	IBW0
When? Various dates See inclosed Service Action taken?		
receipts copy		
11. WITH WHAT OTHER AGENCY HAVE YOU FILED THIS COMPLAINT?		- ,, , ,
When? Action taken?		
12. HAVE YOU CONTACTED A PRIVATE ATTORNEY?	☐ Yes	₽ No
13. HAVE YOU STARTED A COURT ACTION? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS.	☐ Yes	⊡ 100
14. HAVE YOU BEEN SUED OVER THIS ISSUE? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS.		<u>□</u> 100
	☐ Yes	LI INU
15. PLEASE DESCRIBE YOUR COMPLAINT IN DETAIL (ATTACH ADDITIONAL PAGES IF NECESSARY)		
Please attach a copy of all papers involved (order blank, warranty, credit card receipt and statement, invoice, contract or written agreen		nt, cancelled
check, correspondence and all other related documents). Please print clearly or type. DO NOT INCLUDE YOUR SOCIAL SECURITY NUMBE Within & months of purchase data 3-07-2005 we SM		antitre
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miles in fact destroys all purds of engine it Dog Co		
in Contact with See Attached Page	or Coolas	Ca Come
16. HOW WOULD YOU LIKE YOUR COMPLAINT RESOLVED?		
At the late to the	- 0 B.	<u>u. </u>
and the Sustice Dept Contacted by the Indian A	Car I and	See
Attached page	Of recon	_3×6
17. CONSENT AND CERTIFICATION		
I certify that the information in this complaint is true and accurate to the best of my knowledge. I consent to the release o Consumer Protection Division relating to this complaint. I understand that I should not include my Social Security Number		
to the Consumer Protection Division. If I do provide my Social Security Number, I expressly consent to the disclosure of my		
accordance with Indiana Code § 4-1-10-5(2).	:	·, ·
August 01-200	<u>6</u>	
Your Signature Date		

WHAT WILL HAPPEN NOW? WHAT ELSE SHOULD YOU DO?

The Consumer Protection Division will send a copy of your complaint to the respondent firm or licensed professional. This office cannot disclose your complaint against a licensed professional to the public unless this office files a disciplinary action against the licensed professional. This office represents the State of Indiana and is limited in the remedies it can pursue. You may be entitled to compensation or other rights that we cannot pursue for you. In addition to filing this complaint, you may want to consider contacting a private attorney or your local small claims court.

MAIL COMPLETED FORMS TO:

Attorney General Steve Carter
Consumer Protection Division
Government Center South, 5th floor
302 West Washington Street
Indianapolis, IN 46204
PH: 317-232-6330 • FAX: 317-233-4393
www.IndianaConsumer.com

temon_(acu/secret, My my Con Sumer attairs. com frecalls frecal Fufer Vin Ma. htm. Auto consume suide. com to riew full histor of any exachic leve calls. com The Spot to find it all Free vin check 1612754875F Records found (3) recalls Experian Antomotive Matinal Vehicle Patchale veryy. dmy. org htp//www. Conpress. org./conpressorg/essues/der/ Carroll cher lue. Est Certified Intract marge. Larry Frame of 719-663-3000 Warran - porter stars. net

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General Motors Necalls Yearas. crash worthiness. com/seneral-- motors. / several motors, html 66m must pay 25 million from a Buick Seat Belt OGM Necalls. Buicks with detective and bage 3) Jan. 1 voro. Depowered Duick airhags cause injured The NHTSA is investigate
and heart leceration

O. EM IS Linke to The world totalos in crashes. Sept 30, 1994_ 151 A Mird recall fincludes The zors chey. Callater and Dunhad Suntire small cars for faulty rear broke and turn signals
That and it it is Most could tuit due to inadequate contret between Em recalled a fotal of 10.47. million The hulb and sucket rehide in Worth America This Year Though The ent of october above the fuful of 7.8 million for all of 2003

ALLACHED BAGE

THE OVERFERS / CONSUMERS) of vehicle had and was Latent Defeats which the car buyers) could not discovery at the time of Sale and I beleuve GM. CONP. CEO. MICHTUR MEAGINER et al are involved in deceptive business practices which may Amount to a conspiracy to committee FIR NELA. NOTER, WELTER THIS WRITER FIRST STANGED CONTACTIVE GM. CONP. PEKTILITERET 1384ED, THAT GM COKP. EMPLOYEE TREPICATED WE WILL CONTACT YOU WITHIN a CENTAIN AMOUNT OF time About 1- Month Passed heard nothing THERP IT CALLED CASE ALLA PUINT GHORDIS CIRP. NAS a Nistory of deceptive business proctices San 12. 2005 GM FINER #-1- Million over windshield withers took To Long to recall and not all Buy consumers wiere not contacted pertinent this matter. THERE IS THE PISTON 3 LAR CLASS ACTION AGAINST GM ON BEHALF OF CHECKELET SILVEKAO OKOKIERS GM CONP. LIOCATED THE FEDERAL FRADE COMMISSION, Morted Villo in short THE DISCUSURE KULE TITLE 16 CEN MATTE DINECTS WIGHT YOU MUST INCLUPE 14 YOUR WEAKHANT NOTE DEX COOL COOLANT IN OUR 2005 MALIBU MAY HAVE OF MILL EXPERIENCE THE EXTONOINCE DEX COX FORMS A SCHOCE LIKE SUBSTANCE IN VEHICLE WHICH CLOGS COOLLAGS &STEMS CAUSING THEM TO OVER YEAR AND THAT DEX COOL COMODES ALL MAKE BETHE ENGINE IT COMES INCONTACT WITH INCURNOG THE UPPEN AND WHEEL INTAKE WHILLOUD GASKETS MY SHOKE DEX-COOL DOES NOT PENTEMIN AS PROMISED, BUT ALSO CAUSES PREMATURE AND COSTLY EXIGINE VERAINS TO CONSUMENCE) VECTICLE. ALL IN UIOCATION OF THE MAGNUON WORD NOT NOTE, THE BBB AUTO UNE Program Summer, states at Bottom of that page 3/2003 (1) must be received by the BBB Auto Une within two Years or 24 000 miles whichever comes First and 30 on THIS charge is out dated and Boardes on area of Futus

THE ILLIMOIS ATTOMMEY GENELAL,
HOROMASIE LISA MADIGAM:
100 MEST KAMBOURD STREET
CHICAGO, ELLIMOIS 60601

Time 08-2006

FORMITY VEHICLE

TO VILLOM THIS MAY CORRELUL!

SS YEARS OF AGE AND

SI TEARS OF AGE VEHO IS DISABLED PURCHER
A 2005 CHEY. MACIBU, NEXT-03/07/2005, FROM
CATEVERY CHEGROLET INC. 5373 X. MILLEPARTE AVE
CHICAGO, EL. 60630-1222/173.631.9000 DEAR00262842-/R. WIABONTER CEO. GENERAL MOTONS etal
30LD US.
LATENT DEFECTS WITTHIN SIX MONTHS WE STANTED
SMELLING ANTIGNEETE COMING THROUGH ONE OF THE
ALL VENTS DEX COOL DOES NOT PERBORM UP TO 175 SPECIFICAL
WHAT MUFFLEN TOO. ALSO BRAKE PADB) NOTONS WAND TO
BE NEDONE TURNING SIGNAL HAS HAD TO 13E NEPLACED
MONE THAN 3 TIMES, (EXISHOUT)

THE MALLY FACTURE YCHURALTY FAILED OF ITS

ESSENTIAL PUNDOSE, FYELL WHILE THE CAN IS

STILL THORK WANN ALTY NOTE, THE DEX COOL

ALLTIFICETE DESTROYS EVERY PART OF THE ENGINE

THAT IT COMES IN CORPTACT WITH SO GENERAL

MOTORS et al SOLD US A CAN THAT WAS DISTRO

ED FOR THE TURK HAND IN THE BEBLURIUMS

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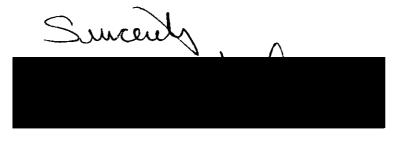
CHEYROLET WAS INYOUSED IN A FIRSANCING'S CAM,

WITH HUYELL CHEDIT CORP. BOD 2365, MEMPHIS TH. 38101

ALW GMAC. ALL AFFICIATED OWN MONTHLY PAPMENT

13#450.10. NOTE SHINLEY SLATEN ALLO PARMICE

E. LOCKE are Secking a Full investigation For decep
HIM BUSINESS PRECIOED.





MIKE AMBELSOND CHEYMOLET 1550 EAST 61ST ALTERNE MENULLVILLE, TH. Y6410

FEBRUARY 28, 2006

Atta MIKE ARENEWSON

ON FRISMUMY 11-2006 MYSECF AMO SHINGEY HAW OUR 2005 MACIBY AT YOUR BUSINESS FOR A OIL CHAMBE PLEASE MUTE CUPIES OF ORIGINAL IMVOICES) TOTAL FOUL PAGES, NOTE PAGE FOUL OF TEAM CHEYNOLET, VALPANNED IN. 46385 NOTE PATE 02/25/06 AMA CINCLES COMMENTS PENTINEERT FLONT BRAKES HAVE 85 % LEFT AND THE NEARS AND AT 90 % NOTE DATE 02/25/06 MOVINOTE PAGE D MUNICEDATE FEB. 11-2006 PLEASE TAKE EXTRA MOTICE OF PAGE B WITH DATE 2/11/06 AND TECHICIAN NAME WHATS MOST PUZZIONIC IN THIS MULTI-POINT INSPECTION NEPORT TO VIETTERME HOTE DATE 2-11-06 THEM HOTE ON NEPOWY BLAKE CINGING IMSPECTION CFEKE 60%, Like WIL 40% IT SEEMS FROM THE DATE 2-11-06 TO DATE 62/25/06 THE PANS GOT BETTER-YAVIGHT-ONE OF THE DEALER SHIPS WENTION IN THIS COINTESPONCIOEXICE IS NOT BEING FORTH MIGHT US A NESULT & WILL LOOK FUNTHER INTO THIS ISSUE AS & WOULD LIKE THE TRUTH ON THE LIFE LEFT ON THE BRAKE CINING. FIAHRLY IT IS SHOCKING TO THE CONSCIENCE AS BRAKES STOP A YEHICLE WHICH COULD THAT SOMETHIE IN A LIFE 4) 931 NOOT THANK IN. NOITHING HTAID OUR

on tilay 5/19/06 callel mite Anderson to set up appointment For vil change it After oil change car seem to act up Some But no indicater lights went on I ment in spout from it Letter why no voply. mike underson Suid he attempted to Call up Bident SIUN me a Chane to Say anything and transfired me to one of the Service manages mitte Alissi Pur our conversation he mention them there Valparació Ind did votors be course defrectives. But the brake pad was creeked thear two to Ve by Fean chear Service advisor Comaron Buil was not told rators were defective At the vil change on S/20/06, I Street up a converation with a maconhic setter cuffee chour De brokes. He suid There was a bulletin Then went about his business

GATEMAY CHEYNOLET

4th. MOE MUHSER BUSINESS MANCHER et al 5373 N. MICHAUTREE ALE CHICAGO, EC 60630

February 08,2006

To whom this may concerne

ONE ON ABOUT 02/07/06 THIS WENTER SPOKE WITH MOR MANSEN, BY PHECKER, ING NEGHAN TO, THO CHECK SMUBS THAT WERE MEVER RETURNED AFTER A BRIEF DISCUSSIONE KRITH YOU MOE MUHSER, YOU ACTIONNEEDGED THE TWO STUBS AS OHE BIGGER THAM THE OTHER, THIS YOUTER ASKED YOU TO SELED THEM TO US. AND AT THE ELLO OF CUN CONCYEUS ATION YOU MOR S MU YOU WOULD BY INDACATING OR BUDDY WE HAR STILLING SHOCKE ABOUT POTE AMOUNT OF ENAMO THAT WAS Attempted one us THE SYSTEMATIC PLUY THAT WEAS DESIGNED TO WEETH AS DOWNED MENETHED BY PETE DUE AND JOHN DUE KEEPING US THENE ALL DAY SHOWING US DIFFERENT VICHCLES. THE DECEPTIVE BUSINESS PLACTICES AMOUNT TO COMPSPIRACY TO DEFLACION THE CONSLIMEN, NOTE WITHING IS TEEN WORKING DAYS IF WE HAVE NOT VECEINED THE TWO CHECK STUBS, A COPY OF THIS LETTER WILL BE SERATO A.G. LISA MADIGAR, NESPECT-FULLY THE SHORT SELEND CHECK STUBS

103 SAS/PEC

Merrillo. 1/2, att.

S100299

47489

INVOICE



1550 East 61st Avenue, Merrillville, IN 46410

MERRILLVILLE. IN (219) 947-4151 (888) 947-4151 PAGE 1 HOME BUS: www.mikeandersonchevv.com CELL SERVICE ADVISOR: 1480 EDGAR NAVARRO COLOR YEAR MAKE/MÖDEL LICENSE MILEAGE IN / OUT TAG SILVER CHEVROLET MALIBU G1ZT54825F 17384 <u>/17384</u> DEL DATE PROD. DATE WARR EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 07MAR05 WAIT 29NOV05 <u>o.o</u>ol CASH 29NOV05 R.O. OPENED READY OPTIONS: DLR:10012 ENG:3.5 Liter SFI 09:26 29NOV05 10:56 29NOV05 LINE OPCODE TECH TYPE HOURS TOTAL A CST DRIVERS SIDE HEAD LIGHT GETS LOOSE CAUSE: LOOSE B7290 REMOVED DRIVERS SIDE HEADLIGHT AND LINED ALL MOUNTING SERFACES AND REASSEMBLE 781 W 2W PART#: COUNT: 0 CLAIM TYPE: AUTH CODE: ON B CUSTOMER WOULD LIKE FLUIDS CHECKED 1300 CHECKED ALL FLUIDS ALL OK AT THIS TIME

0.00 0.00

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCURANT MECHANISM OF THE PROPERTY OF T ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION TOTALS LABOR AMOUNT 0.00 PARTS AMOUNT 0.00 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES 0.00 TOTAL CHARGES 0.00 LESS INSURANCE 0.00 SALES TAX 0.00 PLEASE PAY THIS AMOUNT 0.00



www.teamchevyinc.com

	vcs3740	070
CUSTOMER NUMBER		27106
MARRILLVILI	LE, IN	
RESIDENCE PHONE	Dilea	NESS PHONE
ADVISOR		TAG NO.
CAMERON BAL	ES LICENSE NO.	56361
		3.005
05/CHEVR VEHICLE ID. NO. 1 G 1 7 F. T. E. NO.		IRU/4 DOOR SEDAN
COLOR		STOCK NO.
COMMENTS	<u> </u>	MO: 3006
DELIVERY MILES		SELLING DEALER NO.
R. O. DATE		INVOICE DATE
04/21/05 REPRINT NUMBER		04/21/05 DELIVERY DATE
	[OLD PAIL
		PRODUCTION DATE

-	J#3101GVZ3K 25333K MAINTENANCE 2532HOURS 20502TECH 3000/9000/24000/27000/33000/39000/42000/48000/963000 MILE MAINTENANCE SERVICE :LUBE CHASSIS & DOOR HINGES - CHANGE OIL & (GM) ADD (MOS) OIL SUPPLIMENT - CHECK COOLANT & TRANS CHECK/SET TIRE PRESSURES - PERFORM MULTI-POINT SCHEDULED MAINTENANCE CHANGE OIL & FILTER - LUBRICATE CHASSIS - INTALL CONDITIONER (MOC) - VEHICLE MULTI-POINT INSPECT :INCLUDES 3000 MILE TIRE ROAD HAZZARD WARRANTY :CASTROL GTX OIL	51000/54000/ O OIL FILTER - S FLUID LEVELS INSPECTION ! OIL	2 (19.16 <u>1)</u>
_	PARTSQTYFP-NUMBER	UNIT PRICE- 5.99 2.20 3.35 JOB # 1 TOTAL PARTS	5.99 11.00 3.35 20.34
	JOB #	1 TOTAL LABOR & PARTS	39.95
	TOTALS	TOTAL - MISC	3.49
	* [] CASH [] CHECK CK NO. [] * *	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX TOTAL INVOICE \$	0.00 3.49 0.00 1.43
	YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM GENERAL MOTORS IN THE NEXT FEW WEEKS. IT FOR ANY REASON YOU CANNOT GRADE US COMPLETLY SATISFIED (QUESTION 16) PLEASE CONTACT OUR CUSTOMER SERVICE MANAGER JIM GRUBER AT 219-462-1175 OR TOLL FREE AT 1-877-752-4389 CUSTOMER SIGNATURE	·	

* 7000 M	ILABOR & PARTS		
CHEVROLET WE'LL BE THERE	J#J101CVZ3K 33K MAINTENANCE 3555 CHOURS 20050 TECH 3000/9000/24000/27000/33000/39000/42000/48000/ 63000 MILE MAINTENANCE SERVICE :LUBE CHASSIS & DOOR HINGES - CHANGE OIL & (GM	51000/54000/ 5 OTL FILTER +	亚 《19:61》
1856 W. U.S. HWY. 30 • VALPARAISO, IN 46385	ADD (MOS) OIL SUPPLIMENTCHECK COOLANT & TRAN CHECK/SET TIRE PRESSURES - PERFORM MULTI-POINT	S FLUID LEVELS	
PH. (219) 462-1175 • FAX (219) 464-9833	SCHEDULED MAINTENANCE CHANGE OIL & FILTERLUBRICATE CHASSISINTALL		
(877) 75CHEVY	CONDITIONER (MOC)VEHICLE MULTI-POINT INSPEC :INCLUDES 3000 MILE TIRE ROAD HAZZARD WARRANTY	TION	
www.teamchevyinc.com	:CASTROL GTX OIL PARTSDESCRIPTION	UNIT DDICE	
CVCS374070	J.10B # 1	5.99 2.20	5.99 11.00
USTOMÉR NUMBER 27106	JOB # 1 5 5W30 CASTR GTX JOB # 1 1 01011 OIL-COND	3.35 JOB # 1 TOTAL PARTS	3.35 20.34
<u> </u>	JOB #	1 TOTAL LABOR & PARTS	39.95
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	JOB # A C33 SHOP SUFFLIES	TOTAL - MISC	3.49 3.49
	TOTALS	• • • • • • • • • • • • • • • • • • • •	
DVISOR AMFRON RALES BOOR RATE LICENSE NO. BUSINESS PHONE TAG NO. MILEAGE 3,005	* [] CASH [] CHECK CK NO. [] * * [] VISA [] MASTERCARD [] DISCOVER * * [] AMER XPRESS [] OTHER [] AR	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	19.61 20.34 0.00 0.00 3.49 0.00 1.43
05/CHEVROLET/MALTBU/4 DOOR SEDAN	* DATE PAIOLED CASHIER INITIALS [] *	TOTAL INVOICE \$	44.87
1 G 1 7 T 5 4 8 2 5 F P.C DLOR STOCK NO. DIMMENTS MO: 3006 ELIVERY MILES SELLING DEALER NO. O. DATE INVOICE DATE 04/21/05 DELIVERY DATE PRODUCTION DATE PRODUCTION DATE	WOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM GENERAL MOTORS IN THE NEXT FEW WEEKS. IF FOR ANY REASON YOU CANNOT GRADE US COMPLETLY SATISFIED (QUESTION 16) PLEASE CONTACT OUR CUSTOMER SERVICE MANAGER JIM GRUBER AT 219-462-1175 OR TOLL FREE AT 1-877-752-4389		

PAGE 1 OF 1

10:39am

CUSTOMER COPY

[END OF INVOICE]

S100299

INVOICE



1550 East 61st Avenue, Merrillville, IN 46410 (219) 947-4151 (888) 947-4151

MERRILLVILLE, IN PAGE 1 www.mikeandersonchevy.com HOME: BUS: SERVICE ADVISOR: CELL: 1480 EDGAR NAVARRO COLOR MAKE/MODEL VIN LICENSE MILEAGE IN / OUT YEAR TAG 1G1ZT54825F1 SILVER CHEVROLET MALIBU 22115/22115 DEL. DATE PROD DATE WARR EXP PROMISED RATE PAYMENT INV. DATE PO NO. <u>07MAR05</u> IS WAIT 11FEB06 0.00 COUPP 1FEB06 R.O. OPENED READY OPTIONS: DLR:10012 ENG:3.5 Liter SFI

08:53 11FEB06 10:06 11FEB06 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A LUBE, OIL AND FILTER 3K LUBE, OIL AND FILTER 4582 CP 10.50 10.50 4.25 1 12490147 FILTER 4.25 4.25 1 GOODWRENCHOIL MOTOR OIL 9.20 9.20 9.20 1.00 1.00 1 ENVIRONMENTAL 1.00 CUSTOMER PAY MISC SUPPLIES FOR REPAIR ORDER 0.32

DORIGINAL Cach S Credit Date Charge Authorization

Ciami on 1-85

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

> DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Soller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

STATEMENT OF DISCLAIMER

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	10.50
PARTS AMOUNT	14.45
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0,00
MISC. CHARGES	0.32
TOTAL CHARGES	25.27
LESS INSURANCE	5.00
SALES TAX	0.89
PLEASE PAY THIS AMOUNT	21.16

(SIGNED)

S100299

57196

INVOICE



1550 East 61st Avenue, Merrillville, IN 46410 (219) 947-4151 (888) 947-4151

PAGE 1

HOME		BUS:					w.mikeanders	AGE IN / OUT TAG 062/28062 T06	n
CELL				SER	VICE ADVISOR:	1480 EI	GAR NAVA	RRO	
COLOR	YEAR	MAKE/MODEL			ViN	LICENSE	MILEAG	EIN/OUT	TAG
	1								
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DEL, DATE	PROD. DATE	WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT		
	1				;	ı			
07MAR05 IS			WAIT 2	0MAY06		0.00	COUPP	20MAY)6
R.O. OPEN	NED	READY	OPTIONS	S: DLI	R:10012 ENG:	3.5 Liter			

08:11 20MAY06 08:38 20MAY06

IN

MERRILLVILLE.

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A LUBE, OIL AND FILTER PER MIKE ALESSIA HONER HAGERTY	COUPPON		
3K LUBE, OIL AND FILTER		*************************	
2998 CM		10.50	10.50
1 12490147 FILTER	4.25	4.25	4.25
1 GOODWRENCHOIL MOTOR OIL	9.20	9.20	9.20
1 ENVIRONMENTAL	1.00	1.00	1.00
*******************	*******		
CHICTOMED DAY MICC CHIRDLIFE FOR BEDATE OPPER			

CUSTOMER PAY MISC SUPPLIES FOR REPAIR ORDER

0.32

(CL)

The Crevy Giant on 1-65

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION TOTALS LABOR AMOUNT 10.50 PARTS AMOUNT 14.45 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES 0.32TOTAL CHARGES 25.27 LESS INSURANCE 10.00 SALES TAX 0.89 PLEASE PAY
THIS AMOUNT 16.16

(SIGNED)

GM Vehicle Inquiry System Claim History

<u>Home</u> - <u>Summary</u> - <u>Claim History</u> - <u>Vehicle Build</u> - <u>Vehicle Component</u> - <u>Delivery Information</u> - <u>Dealer Information</u> - <u>Service Contract</u> - <u>Warranty Block</u> - <u>Branded Title</u>

Help

				11	<u>wib</u>					
VIN:			1G1	ZT54825F						
				CLAIM I	HISTORY				·	
Repair Ore	der Date	: 03	/31/200	Repair Order Number :	382341 Odometer Read			ing:	ing: 25197 miles	
Serviced			ROLET,	, INC.	Selling Sou	ırce	:	13 -	CHEVROI	ET
By:		RAIS), IN 46	5385-5443	Site Code	;		1126	0	
	(219) 4	62-117:	5		Business A	ssoc	ciate Code :	1714	36	
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation				Part		Comments
04/04/2006	679	01	#		H0137 - ROTOR ASSEMBLY - REAR - BOTH - R&R OR REPLACE			PAD K	IT	N
						<u> </u>			ı	
Repair Ord	Repair Order Date : 03/06/2006 Repair Order Number :					Od	ometer Reading: 230			23683 miles
Serviced TEAM CHEVROLET, INC.				INC.	Selling Sou	ırce	:	13 - (CHEVROL	ET
ву:	By: 1856 W US HWY 30 VALPARAISO, IN 46			385-5443	85-5443 Site Code:		11260			
	(219) 40	52-1173	•		Business Associate Code:			1714	36	
Cycle Date	Cycle Nbr	Case	Туре	Labor Opera	ation		Part Co		Comments	
04/25/2006	685	01	G	L2584 - MUFFLER - SI REPLACE	NGLE -	_	N/A		N	
03/10/2006	672	01	#	L2584 - MUFFLER - SI REPLACE	NGLE ()P	15828658 10111AL	MUFF	LER	N
			•			r	·			
Repair Ord	ler Date	: 11/	29/2005	Repair Order Number :	047489	Od	lometer Readi	ing:		17384 miles
Serviced MIKE ANDERSON CHEVROLET OF MERRILLVILLE					Selling Sou	rce	:	13 - 0	CHEVROL	ET
By:	1550 E	61ST A	VE	45440.0000	Site Code :			1158	4	
MERRILLVILLE, IN 46410-2762 (219) 947-4151					Business Associate Code :			216843		
Cycle Date	Cycle Nbr	Case	Туре	Labor Opera	ation		I	Part		Comments
										

12/06/2005	645	01	#	B7290 - HOUSING/ADJUSTER ASSEMBLY, COMPOSITE HEADLAMP - RIGHT - RE	N/A	N
------------	-----	----	---	--	-----	---

Repair Order Date :		: 10/	/04/2005	Repair Order Number :	377812	377812 Odometer Read		13591 miles	
Serviced			ROLET,	INC.	Selling So	urce :	13 - CHEVRO	LET	
By: 1856 W US HWY 30 VALPARAISO, IN 46				385-5443	Site Code	:	11260		
	(219) 462-1175				Business Associate Code:		171436		
Cycle Date	Cycle Nbr	Case	Туре	Labor Ope	eration		Part		
10/07/2005	628	01	#	B7291 - HOUSING/A ASSEMBLY, COMPO HEADLAMP - LEFT	OMPOSITE 15287023 - HEADLAM			N	

Repair Order Date: 10/1		/18/2004	Repair Order Number :			ding:	0 miles			
Serviced						urce :	13 - CHE	13 - CHEVROLET		
BROOKLYN, NY 11228-3493	28-3493	Site Code	:	02038						
	(718) 232-0200				Business A	Associate Code :	111252			
Cycle Date	Cycle Nbr	Case	Туре	Labor Op	Labor Operation			Comments		
10/22/2004	528	01	I	Z7000 - PRE-DELIV INSPECTION - BAS		N/A		N		

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VIN:

1G1ZT54825F

GM Vehicle Inquiry System - Claim History

Page 1 of 2

GM Vehicle Inquiry System Claim History

<u>Home</u> - <u>Summary</u> - Claim <u>History</u> - <u>Vehicle Build</u> - <u>Vehicle Component</u> - <u>Delivery Information</u> - <u>Dealer Information</u> - <u>Service Contract</u> - <u>Warranty Block</u> - <u>Branded Title</u>

<u>Help</u>

				CLAIM E	H21OK1						
Repair Ord	ler Date	: 03/	/31/2006	Repair Order Number :	382341	Od	lometer Read	ing :	g: 25197 miles		
Serviced			ROLET,	INC.	Selling Sou	rce	:	13 - 0	13 - CHEVROLET		
By:	1856 W VALPA			385-5443	Site Code :	-		1126	0		
	(219) 40	52-1175	i		Business A	ssoc	iate Code :	1714	36		
Cycle Date	Cycle Nbr	Case	Туре	Labor Opera	ition	,)	Part		Comments	
04/04/2006	679	01	#	H0137 - ROTOR ASSEM - BOTH - R&R OR REP		\R	15243254 - F	AD K	IT	N	
						_					
Repair Order Date: 03/06/2006 Repair Order Number:					381639	Od	lometer Read	ing:		23683 miles	
Serviced			ROLET,	INC.	Selling Source :			13 - CHEVROLET			
By: 1856 W US HWY 30 VALPARAISO, IN 46385-54				385-5443	85-5443 Site Code:			1126	0		
	(219) 462-1175				Business A	ssoc	iate Code :	1714	36		
Cycle Date	Cycle Nbr	Case	Туре	Labor Opera	tion .		Part			Comments	
04/25/2006	685	01	G	L2584 - MUFFLER - SII REPLACE	NGLE -		N/A		N		
03/10/2006	672	01	#	L2584 • MUFFLER - SII REPLACE	NGLE -		15828658 - MUFFLER			N	
	-									·	
Repair Ord	ler Date	: 11/	29/2005	Repair Order Number :	047489		lometer Readi			17384 miles	
Serviced				EVROLET OF	Selling Sou	rko:	HILLING	13 - 0	CHEVROL	et	
By:	MERRI 1550 E	VE		Site Code :			11584				
	MERRILLVILLE, IN 46410-2762 (219) 947-4151			Business Associate Code:			216843				
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Part		art		Comments	
					<u></u>						

Serviced

Cycle

Date

10/22/2004

By:

PHONE NO.: 7736319000

Jun. 29 2006 10:31AM P4

13 - CHEVROLET

Comments

N

02038

111252

Part

GM Vehicle Inquiry System - Claim History

B. K. CHEVROLET INC.

Case

01

BROOKLYN, NY 11228-3493

Type

1575 86TH ST

(718) 232-0200

Cycle

Nbr

528

Page 2 of 2

12/06/2005	645	01	#	B7290 - HOUSING/AD ASSEMBLY, COMPOS HEADLAMP - RIGHT	ITE		N/A		·	N		
Repair Ord	ler Date	: 10	/04/2005	Repair Order Number :	377812	Od	dometer Reading :			13591 miles		
Serviced							Selling Source :			13 - CHEVROLET		
By:	VALPA	RAIS	D, IN 46	385-5443	Site Code :			1126	1260			
	(219) 46	52-117:	5 		Business Associate Code: 171			1714	36			
Cycle Date	Cycle Nbr	Case	Туре	Labor Oper	ation		Part			Comments		
10/07/2005	628	01	#	B7291 - HOUSING/ADJUSTER ASSEMBLY, COMPOSITE HEADLAMP - LEFT - REP			15287023 - HEADLAMP			N		
·												
Repair Order Date: 10/18/2004				Repair Order Number :	A79148 Odometer Reading :			0 miles				

Selling Source:

Business Associate Code:

N/A

Site Code:

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Labor Operation

Z7000 - PRE-DELIVERY

INSPECTION - BASE TIME



TEAM CHEVROLET INC 1856 W US 30 VALPARAISO IN 46385 (219)462-1175

10:54 AH 04/21/05

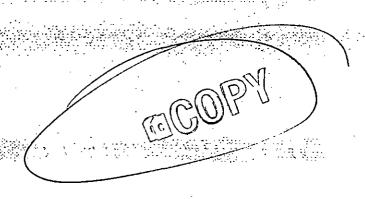
US.

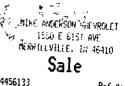
SALE TERM# 0001

AMOUNT \$ 44.87

REF #003 AP 021016 BATCH #359 RO #374070

CUSTOMER COPY





ID: 74456133 02/11/06 Ratch #: 840

0018 10:08:21

VISA

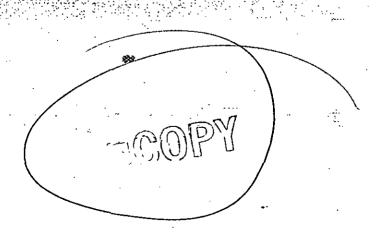
4393 Appr Code: 010811

Invoice#: 051465

Total:

\$ 21.16

Customer Copy THANK YOU !

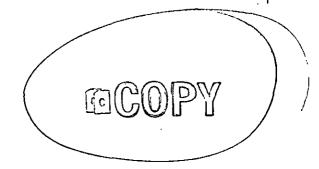


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FEDERAL LAW (AND STATE LAW, IF AP	PLICABLE) REQUIRES THAT YO	
RESULT IN A FINE OR IMPRISONMENT.		
GATEWAY CHEVROLET	GEO OLDSMORT	CE THE STATE THAT
THE ODOMETER NOW READS	13	MILES AND TO THE
BEST OF MY KNOWLEDGE THAT IT REP BELOW, UNLESS ONE OF THE FOLLOW		OF THE VEHICLE DESCRIBED
(I) I HEREBY CERTIFY THAT TO REFLECTS THE AMOUNT OF MIL		
(2) I HEREBY CERTIFY THAT THE WARNING - ODOMEYER DISCRE		THE ACTUAL MILEAGE
MAKE	MOREL	BODY TYPE
CHEVROLET	MALIBU	4DR SDN
VEHICLE IDENTIFICATION NO.	YEAR	DEALER STOCK NO.
1G) ZT54825F	2005	36101
TRANSFERORS SIGNATURE (GET LER)	(PRINTED NAME)	- ·
X	GAVENAY C	HEUPOLET, CEOd
TRANSFEROR'S STREET ADDRESS (SELLER		
	(STATE)	(ZIP CODE)
(CITY)	•	(ZIF CODE)
CHICAGO		
03/07/2005		
TRANSPORE'S DIGNATURE INVERT	(PRINTED NAME)	
X X	(LARMALETS MAUSE)	
X		
TRANSFEREE'S NAME (BUYER)		
TRANSPEREE'S STHEET ADDRESS (BUYER)		•
I (CITY)	(STAT2)	(ZIP CODE)

EXTRA COPY (STATE COPY IF NECESSARY)

MERRILLVILLE ___

580.6 HEV. 4/02



ORDER	FOR	MA	rob s	EHIM	G
C 11 - 11	100.	· MU	I VATA 1		

Gateway Chevrolet

Residence Phone

ABOUT VEHICLE BEING PURCHASED ("VEHICLE") Please enter my order for UNEW DUSED DEMO YEAR MAKE CHEVERLET MODEL/SERIES MAI TRIL COLOR VIN STOCK # **FACTORY OPTIONS:** ADDITIONAL INSTALLATIONS (Not warranted by Manufacturer): Customer Nama Address: City, State, ZIP

All dealer and manufacturer incentives, including all rebates, are included in the cash price.

Islness Phone

Salesperson Name:

FOR CREDIT SALES, THE REQUIRED INFORMATION AND DISCLOSURES CONTAINED ON THE RETAIL INSTALLMENT CONTRACT ARE A PART OF THIS ORDER. I SIGNED AND RECEIVED A COPY OF THE RETAIL INSTALLMENT CONTRACT WHEN I SIGNED THIS ORDER.

INITIAL

read this fleshes and schools (BOTH SIDES AND ANY RIDERS) and have received a copy of this Order (BOTH SIDES AND ANY RIDERS).

INITIAL:

Dale

FOR USED VEHICLE BALES ONLY, the information you see on the window sticker for the vehicle is part of the contract. Information on the window sticker overrides any contrary provisions in the contract of sale.

ABOUT VEHICLE BEING TRADED IN I"TRADE-IN")

YEAR	
MAKE	
MODELISERIES	
COLOR	
VIN	
LIEN HOLDER:	
ADDRESS:	
ACCOUNT #	—··
ESTIMATED AMOUNT OWED: \$	N/4
CASH DELIVERY PRICE OF	
<u>VEHICLE BEING PURCHASED</u>	
PLUS ACCESSORIES / ADDITIONAL ITEMS	39.317.00
1,	
2 .	
PLUS DEALER INSTALLED ITEMS	9/8
PLUS DOCUMENTARY FEE	47.25
PLUS SALES TAXES ON ABOVE ITEMS	
PLUS WARRANTY/SERVICE CONTRACT	
PLUS LICENSE/LICENSE TRANSFER/	
TITLE/REGISTRATION FEES	
PLUS EST. AMOUNT OWED ON TRADE IN(S)	
TOTAL AMOUNT DUE FROM CUSTOMER:	1
	<u>20.1-0.4</u> 7
LESS CREDITS TO CUSTOMER FOR:	
APPLICABLE DISCOUNTS/REBATES:	
† .	
2 .	
TRADE-IN ALLOWANCE 1.	
2.	
CASH DOWN PAYMENT	
TOTAL CREDITS	14771
NET AMOUNT QUE FROM CUSTOMER	2,000.00
LESS PRINCIPAL AMOUNT TO BE FINANCED	23.120.71
NET CASH DUE FROM CUSTOMER	1
DEDACIT	

I HAVE READ, SIGNED AND RECEIVED COPIES, IF APPLICABLE, OF THE USED VEHICLE RIDER, IMMEDIATE DELIVERY RIDER, AND/OR OVERALLOWANCE ACKNOWLEDGMENT WHEN I SIGNED THIS ORDER, I AM AWARE OF THE ARBITRATION PROVISIONS ON THE REVERSE, AND I AGREE THAT THEY ARE PART OF THIS ORDER.

INITIA

FOR NEW VEHICLE BALES, the only warrantes applying to this vehicle are those offered by the Manufacturer. MANUFACTURER AND DEALER DO NOT WARRANT NON-MANUFACTURER PARTS, ACCESSORIES, OR CONVERSIONS TO THE VEHICLE. Unless you purchase an extended warranty or service contract. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

INITIAL

By signing this Order you give as permission to contact you at the above-listed telephone number(s) during business hours, even if you have enrolled the number(s) in the National Dorlor-Call Registry

INITI

We will not extend credit to you. THIS ORDER IS NOT BINDING ON US, AND WE SHALL NOT BE OBLIGATED TO SELL, UNTIL APPROVAL OF THE TERMS HEREOF IS GIVEN BY A FINANCING TOU. THE CONSUMER, MAY SOURCE WILLING TO PURCHABE A RETAIL INSTALLMENT CONTRACT BETWIEN THE PARTIES CANCEL THIS TRANSACTION AT HERETO BASED ON SUCH TERMS, or for a cash deal until you make but payment of the Net Cash Due INY TIME PRIOR TO MIDNICITY OF shown above within 2 days of the date hereof. For finance deals only, your road of credit is disclosed in the THE THIRD BUSINESS DAY AFTER retail installment contract you signed when you signed this Order, you agree to provide us with a full. THE DATE OF THIS TRANSACTION, correct, and complete application, supporting documents, and cooperate in obtaining financing; and if we SER THE ATTACHED NOTICE OF SIE unable to arrange financing on the terms disclosed in the retail installment contract, you may cancel this CANCELLATION FORM FOR AN Order and receive the return of any deposit and your Trade-in (unless it has been sold in which event you EXPL.

Accepted By: 02/02/00/05	MO MLHSZ-N
Date Dealer's Auti	norized Representative
This Order is and hinding until accounted	l face aum

Form (FI-26, (Rev 9/04)

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Austrijskerrer, særes, -	Credit Lite Insura	nce \$	N/A	·	redit Disability	/ Insurance \$	N	/A	• •	
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Other insurance: GA	P	stofficial are acities		or a term of 7	2 months wi	शा प्रयक्ति ज्ञास्त्रहर्गस्य	495. QC		Soliferninis to	fin sandam
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lain conditions a Seller and Buyer.	garrial Herung p Guarantor, 11 a	ILINA IMANCA	r charge, guyer edged receipt of	acknowledged co	receipt of a pies of this	lully comp contract a	ileted copy nd of Expla	al this contr nation of Gu	act executed	tioation
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na opingated hoder	this contract; and	(3) I consent	to the Creditor ha	ring a security i	interest in th	a vehicle.		_		•
Dated:				Buyer	(a) acknowled	idez teceibt oi			ited capy of this	s Contract
Seller: GATEL	AY CHEVROL	en, Geo,	CLEMOBILE.	. A	, 1	HEIAIL IN	2 I Y L L MI	NT CONTI	IAG I	• .
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ay:			TITUE (741					• •
Guerantor				Bu Bu	yer .					
hereby guarantee the seller named herein to	collection of the ab) gye described al	qount upon tailure o	The	INS	STAUCTIONS:	it parent, spo	use, or other pa	rson who is ur w Suyer, sign abov	nii ba
seller named herein to	collect said amount	from the buyer	named-herein.		IID IID	her co-signers,	Sign on the G	ica una 12 8 co.4 uar <i>ento: liva.</i>	иуст, адп ароу	E.

Dopyright 2004 - ILLIANA FINANCIAL, INC., Elmnuist, IL and ILLINOIS BANKERS ASSOCIATION, Chicago, IL (All Rights Reserved)

RETAIL INSTALLMENT CONTRACT - MOTOR VEHICLE - SIMPLE INTEREST

ANNUAL PERCENTAGE Annual Total of PERCENTAGE CHARGE The dollar amount The dollar amo	Autuni	Federal	TRUTH-IN-LENDING DISCL	OSURE STATEMENT		ļ		
FERRENTAGE RATE The dots of your the dark cost of your the dark cost of your the dark cost of your the dark cost of your the dark cost of your the dark cost of your the dark cost of your the dark cost of your the dark cost of your the dark cost of your behalf. 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 35,455.52 \$ 35,455.52 \$ 15 k/A \$ 100 km Payments as exceeded will be: 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 35,455.52 \$ 15 k/A \$ 100 km Payments are payment schedule will be: 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 35,455.52 \$ 15 k/A \$ 100 km Payments are payment schedule will be: 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 35,455.52 \$ 15 k/A \$ 100 km Payments are payment schedule will be: 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 15 k/A \$ 100 km Payments are payment schedule will be: 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 15 k/A \$ 100 km Payments are payment schedule will be: 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 15 k/A \$ 100 km Payments are payment schedule will be: 1.0.9 % \$ 3,850.05 \$ 23,615.47 \$ 32,465.52 \$ 15 k/A \$ 100 km Payments are pay	ERMINIAL I				Trust Cala Cala	- Casti Price	\$ 24	43708
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Installments will be paid when due!! Sugrantor, if any, guarantees collection of all amounts due under this contract upon tallure of the Seller to collect from the Ruyer named herein. SECURITY INTERESTS: Seller is grantee grantor, if any, guarantees collection of all amounts due under this contract upon tallure of the Seller is grantee to collect from Commercial Code until the Total of Payments.	SECURITY INTERESTS: S	Seller is branted a correta	ia money security interest in	the motor vehicle described	above and all accessions under	the Illinois Uniform Comme	cial Code until the	Total of Payments
and all tuture indebtedness for toxis lighe expairs and insurance premiums advanced by holder berevinder are paid in full. Buyer grants assigned the highly object of light on any moneys, credits or other property of Buyer in possession of the Assigness for insurance or service contracts.	and all future indebtedne property of Buyer in poss	ss for tods (leas repair session of the Assiance o	, aod ijsurance premiums a a stadesit or otherwise, exce	dvanced by holder berevinde using IRA or similar deposits.	are paid in full. Buyer grants a Seller Is also granted a security	ssigned the right of set off or interest in any premiury relati	lian on any money as for insurance or	s, credits or other service contracts,
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ACCELERATION: Buyer squees that (1) if Buyer shall betaut in the payment of any installment of the Total of Phythanis of any other indistrations due fiercon; or (2) Buyer shall be not not perform any agreement of warranty made by Buyer fiercon; or (3) if the motor vehicle shall be lost slope, substantially damaged destroyed; sold; encumbered, removed; concealing an adversarially damaged destroyed; sold; encumbered, removed; concealing an adversarially damaged destroyed; sold; encumbered, removed; concealing undergany bankruptey of insplants; of (4) if the motor vehicle shall be seed or to telegate of payers and made an assignment for penalty of creditors, or (5) a proceeding undergany bankruptey of insplants; statute shall be insplanted by or against slove; or buyer a payer of (6) if buyer shall made an assignment for penalty of creditors, or (6) if buyer shall made an assignment of the complete fully insplant or the shall be contract. The holder made any install made any install the payer shall the penalty of the payer shall be proceeding underganged the payer of this contract. The holder made all underganged the payer shall be proceeding underganged the payer of this contract. The holder made all underganged the payer of the payer	cealed, attached or lev bankruptcy or insolve shall die or be adjude	ned upon: or (4) if the nev statute spall belin no jocompetene of 17	motor vehicle shall be sa structed by or against Be in holder shall int reas	ized or forteited for violativer, or Buyer's business. Consider the contract of the contract o	ion of any law or ordinance, in originary of Buyer shall m insecure: or (b) it Buyer shall	State, Federar of Municipa are an assignment for be librall to keep indenotor v	it of (5) a proce nefit of creditors chiele fully loses	eding undereny or (6) 4 Blyeso advocate entre
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MIKE ANDERSON CHEVROLET 1550 E 61ST AVE MEARILLVILLE. IN 46410

Sale

ID: 74456133 05/20/06 Batch #: 109

Ref #: 0020 08:44:54

VISA

1333

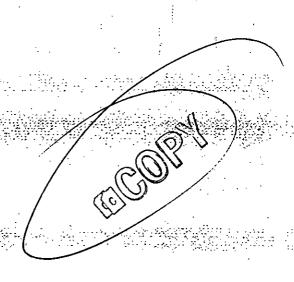
Appr Code: (34409

Invoice#: 657196

lotal:

\$ 16.16

Customer Copy THANK YOU !



GM Vehicle Inquiry System - Claim History

Page 1 of 2

GM Vehicle Inquiry System Claim History

<u>Home</u> - <u>Summary</u> - Claim <u>History</u> - <u>Vehicle Build</u> - <u>Vehicle Component</u> - <u>Delivery Information</u> - <u>Dealer Information</u> - <u>Service Contract</u> - <u>Warranty Block</u> - <u>Branded Title</u>

Help

		_								
VIN:			1G1	ZT54825F						
				CLAIM)	HISTORY					·
Repair Ord	ler Date	: 03	/31/200	Repair Order Number :	382341	00	lometer Read	ing :		25197 miles
Serviced	TEAM			, INC.	Selling Sou	ırce	:	13 -	CHEVROL	et
By :		RAISC	D, IN 46	5385-5443	Site Code			1126	0	
İ	(219) 4	62-1175	5		Business A	ssoc	iate Code :	1714	36	
Cycle Date	Cycle Nbr	Case	Туре	Labor Oper	ation			Part		Comments
04/04/2006	679	01	#	H0137 - ROTOR ASSE - BOTH - R&R OR REF		A R	15243254 - I	PAD K	IT	N
Repair Ord	ler Date	: 03	/06/2006	Repair Order Number :	381639 Odometer Reading: 236			23683 miles		
Serviced TEAM CHEVROLET, INC. 1856 W US HWY 30 VALPARAISO, IN 46385-5443				Selling Sou	ırce	:	13 - 0	CHEVROL	ET	
				Site Code :	Site Code:			0		
	(219) 46	52-1175	5		Business A	ssoc	iate Code :	1714	36	
Cycle Date	Cycle Nbr	Case	Туре	Labor Opers	ation]	Part		Comments
04/25/2006	685	01	G	L2584 - MUFFLER - SI REPLACE	NGLE -		-N/A-			И
03/10/2006	672	01	#	L2584 - MUFFLER - SI REPLACE	NGLE -		15828658 - N	ruffler n		N
								•		
Repair Ord	er Date	: 11/	29/2005	Repair Orden PIG	047489	Od	ometer Read	ing:		17384 miles
				HEVROLET OF	Selling Sou	fce :		13 - 0	HEVROL	ТЭ
By:	MERRI 1550 E	61ST A	VE		Site Code:			11584		
ĺ	MERRII (219) 94			4641 0-2762	Business A	ssoci	iate Code :	21684	13	
Cycle Date	Cycle Nbr	Case	Туре	Labor Opera	ition		I	Part	:	Comments

FROM : GATEWAY, CHEVROLET&OLDS

PHONE NO.: 7736319000

Jun. 29 2006 10:31AM P4

GM Vehicle Inquiry System - Claim History

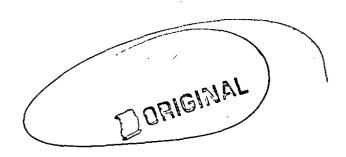
Page 2 of 2

12/06/2005	645	01		B7290 - HOUSING/ADJUSTER ASSEMBLY, COMPOSITE HEADLAMP - RIGHT - RE	N/A	N	
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Repair Or	der Datc	: 10,	/04/2005	Repair Order Number :	377812 Odometer Reading:		ling:	13591 miles	
Serviced		ROLET,	INC.	Selling So	urce :	J3 - CHEVRO	13 - CHEVROLET		
By: 1856 W US HWY 30 VALPARAISO, IN 46385-5443 (219) 462-1175		Site Code:		11260					
		52-1175	j 		Business Associate Code:		171436		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation			Part		
10/07/2005	628	01	#	B7291 - HOUSING/ADJUSTER ASSEMBLY, COMPOSITE HEADLAMP - LEFT - REP		15287023 -	15287023 - HEADLAMP		

Repair Ord	der Date	: 10/	/18/2004	Repair Order Number :	- I A MIGA I I MOMPTER RESO		ling :	0 miles	
Serviced By:	B. K. C. 1575 86 BROOK	TH ST		IC.	Selling Sou		13 - CHEVROLET 02038		
	(718) 232-0200		Business Associate Code:		111252				
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation			Part Com		
10/22/2004	528	01	I	Z7000 - PRE-DELIVER INSPECTION - BASE		N/A		N	

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1800 N. MAIN STREET (RT. 55) **CROWN POINT, INDIANA 46307** www.carrollchevrolet.com

(219) 663-3000

July 28/04 August 7-06 1-473424507

CUSTOMER NO. 31241	DAYNE C.	ADDTSON	143 TAG	015	07/27/06	CVCS131893
32212	LABOR PATE	LICENSE NO.	MILEAGI		COLOR	STOCK NO.
		,		32,678	, -	
MERRILLVILLE, IN	VEAR/MAKE/MODEL 05/CHEVRO	LET/MALIBU			03/07/05	DELIVERY MILES
MERRILLVICLE, IN	VEHICLE I.D. NO. 1 G 1 Z	г 5 4 8 2 !	5 F		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E.NO.		P.O.NO.	L	07/27/06	
BUSINESS PHONE	COMMENTS		- 			мо: 32678
LABOR & PARTS				, , ,	WE 4	CCEPT
J# 1-50GVZ	TS OR DASH LIGHTS IN FEAR FUSE PANEL SHORT FOUND	. Blown	,	SECOND 1	VISA'	MasterCard.
PARTSQTYFP-NUMBERDE: JOB # 1 1 88914568 FU:	SCRIPTIONSE 8:965	JOB # 1 TOTA	T PRICE- AL PARTS	WARRANTY 0.00	DIJCOVER"	In outen
 	JOB #	1 TOTAL LABOR	& PARTS	0.00	PART	S HOURS
TOTALS						N - THU 0 - 7:30
*********	k*********	. (UIAL LA	VBOR	0.00		7 - 7:30 FRI
* * Paid By: Cash Check #	+ + CHARGE *	TOTAL PA TOTAL SU	VRTS IBLET	0.00 0.00	8:00	0 - 5:00
* VISA M/C DISCOVER	*	TOTAL G.	0.G	0.00	SEBVI	CE HOURS
*	*	TOTAL ME TOTAL ME	SC DISC	0.00 0.00	1	N - THU
* PAYMENT REC'V BY: REC'V DATE:	.// *	TOTAL TA	ι Χ	0.00		0 - 8:00
· ·	,	TOTAL II	NVOICE \$	0.00		FRI 0 - 5:30
THANK YOU FOR CHOOSING CARROLL CHEVROLET IF THERE IS ANY REASON YOU ARE NOT COMPLETE SATISFIED PLEASE CONTACT US AT 663-3000 SASK FOR JAYNE, LINDON, JACK OR MARK. BODY SHOP GM PARTS AND LABOR WARRANTY ONE YEAR OR 1200 OUR GOAL IS FOR YOU TO BE COMPLETELY SATISF. CUSTOMER SIGNATURE	ASK FOR JOSE 00 MILES	OPY			ANY AND ALL WARRAN PARTS AND MATERIAL OR REPAIRING ANY VETHE MANUFACTURE! HEREBY EXPRESSLY TES EXPRESSED OR IMPLIED WARRANTY FITNESS FOR A PARTH AND ALL PARTS, MAT SUPPLIED TO OR REJAMD NO EMPLOYEE AUTHORIZED TO MAKE	NTIES APPLICABLE TO THE S SUPPLIED IN SERVICING CHICLE ARE GIVEN ONLY BY R. CARROLL CHEVROLET DISCLAIMS ALL WARRAN- IMPLIED INCLUDING ANY OF MERCHANTABILITY OR CULAR PURPOSE, ON ANY ERIALS AND/OR SERVICES INDERED ON ANY VEHICLE, OF THE CORPORATION IS THE ANY WARRANTY WHAT- OF ANY PARTS, MATERIALS

PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 08:33am

GO-515998 (9/03) · - ·

Thank You!

CUSTOMER'S SIGNATURE

Anada Castone Society Ca	114/1.866-790-	-26 o.o	E# 11	569
murely -	770(219) 663	_	GM COCK MODEL	
CHEVROLET 1800 N. CROWN	MAIN STREET (RT. 55) POINT, INDIANA 46307 carrollchevrolet.com	n (are	Coodwrench Service Choch	For)
Can File No	1-42342450) \ \ \ \ \	Mocri	
CUSTOMER NO. 31241	JAYNE C. ADDISON 143 LABOR RATE LICENSE NO. MILL	986 986 447	07/26/06 SILVER/	STOCK NO.
MERRILLVILLE, IN	YEAR/MAKE/MODEL 05/CHEVROLET/MALIBU	32,047	03/07/05	DELIVERY MILES
MERRICEVILLE, IN	VEHICLE LOND. I G 1 Z T 5 4 8 2 5 F ET.E.NO. IP.O.NO.		GATEWAY	PRODUCTION DATE
BUSINESS PHONE	COMMENTS		"07/26/06	MO: 32647
LABOR & PARTS J# 1251CVZ** AV*** REFLECTRICAL		- WARRANTY	WE AC	CEPT
CHECK LEFT FRONT TURN SIGNAL NOT E FOUND LEFT TURN SIGNAL BULB BURNT TECH REPLACED LEFT TURN SIGNAL BUL	OUT		VISA'	MasterCard.
PARTSQTYFP-NUMBERDESCR) JOB # 1 1 12450108 BULB 2	IPTIONUNIT PRICE- 2.679 JOB # 1 TOTAL PARTS JOB # 1 TOTAL LABOR & PARTS	WARRANTY 0.00 0.00	DI/C@VER *	The GNC and
TOTALS	Jub T 1 TOTAL LABOR & FARTS			HOURS - THU
**************************************	* TOTAL PARTS	0.00 0.00 0.00	F	- 7:30 RI
* VISA M/C DISCOVER * PAYMENT REC'V BY: REC'V DATE:/	* TOTAL G.O.G * TOTAL MISC CHG. * TOTAL MISC DISC TOTAL TAX	0.00 0.00 0.00 0.00	SERVICE MON	- 5:00 E HOURS - THU
THANK YOU FOR CHOOSING CARROLL CHEVROLET	TOTAL INVOICE	\$ 0.00	F	- 8:00 RI - 5:30
IF THERE IS ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT US AT 663-3000 ASK FOR JAYNE, LINDON, JACK OR MARK, BODY SHOP ASK GM PARTS AND LABOR WARRANTY ONE YEAR OR 12000 FOUR GOAL IS FOR YOU TO BE COMPLETELY SATISFIED			ANY AND ALL WARRANT PARTS AND MATERIALS OR REPAIRING ANY VEH	IES APPLICABLE TO THE SUPPLIED IN SERVICING IGLE ARE GIVEN ONLY BY CARROLL CHEVROLET
CUSTOMER SIGNATURE CUSTOMER SIGNATURE CUSTOMER SIGNATURE	COPN		HERBY EXPRESSLY DI ITES EXPRESSED OR II IMPLIED WARRANTY OF FITNESS FOR A PARTICLE AND ALL PARTS, MATER SUPPLIED TO OR REND AMD NO EMPLOYEE OF AUTHORIZED TO MAKE	SCLAIMS ALL WARRAN- MPLIED INCLUDING ANY MERCHANTABILITY OR JUAN PURPOSE, ON ANY MALS AND/OR SERVICES ERED ON ANY VEHICLE, THE CORPORATION IS ANY WARRANTY WHAT- ANY PARTS, MATERIALS
TA 1	NI 26 MM			You!
LLAN Property of the State of t	1		CUSTOMER'S SIGNATUR	E
PAGE 1 OF 1 CUSTOMER COPY	[END OF INVOIC	CE] 08:38am	<u>x</u>	CO.515996 MM



GCP FO 0000 00 08/02

MULTI-POINT INSPECTION REPORT YEAR/MODEL: OS CHENY MOLIBO ODOMETER: 22,115 TECHNICIAN: 2001 Cycek REPAIR ORDER #: 5/965 **SERVICE CONSULTANT:** CHECKED AND OKAY WILL REQUIRE FUTURE ATTENTION REQUIRES IMMEDIATE ATTENTION CHECK EVERY 3,000 (MAX. 7,500) MILES: CHECK BATTERY PERFORMANCE: Coolant recovery reservoir fluid. Ε Window washer fluid. Recharge 4x4 transfer case, front-drive axle, and clutch reservoir fluids (truck only). Transmission fluid. TIRE AND BRAKE INSPECTION (Plus items mentioned above) Brake fluid. Power steering fluid. Brake Lining mm Brake Lining 😥 Tire Tread 2005 32nds Rotate tires (approx. every 6,000 miles). Check oil life monitor (if equipped), If engine oil and filter are changed. Check interior lights, exterior lamps, brake lamps, turn signals and hazard warning lights. Check windshield wiper fluid, wiper blades, and wiper operation. (Replace wiper blades every 12,000 miles.) **BRAKE INSPECTION NOT REQUIRED** Inspect transmission, drive shaft, u-joints, and transmission THIS VISIT shift linkage (if equipped), and lubricate as needed. Inspect and lubricate suspensión. Inspect CV drive axle boots (if equipped). Inspect and lubricate steering and steering linkages. Visually inspect exhaust system for leaks, damage, and loose parts. Remove any foreign materials trapped by shielding. Visually inspect radiator, heater, and air-conditioning hoses for leaks or damage CHECK EVERY 15,000 (Plus items mentioned above): Check brake system including lines, hoses, and parking brake. Inspect engine cooling system, hoses, and clamps. Inspect air cleaner filter and pollen/air filter (if equipped). CHECK EVERY 30,000 (Plus items mentioned above): Inspect clutch operation. Replace air cleaner filter. Inspect pollen/air filter (if equipped). Inspect fuel tank, cap, cap gasket, and lines for damage and/or leaks. NON-MILEAGE RELATED CHECKS (optional): Check shocks/struts for leaks or for any damage. **NEXT SCHEDULED RESERVATION:** Inspect windshield for cracks or chips. Check battery for corrosion. Reason for Service: Visually inspect belts and check for oil and fluid leaks.

ADDOORA

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BACE 1 OF 1

1856 W. U.S. HWY. 30 • VALPARAISO, IN 46385 PH. (219) 462-1175 • FAX (219) 464-9833 (877) 75CHEVY

www.teamchevyinc.com

	·			
INVOICE NUMBER	VCS381	410)	
CUSTOMER NUMBER			27106	
MERRILLVIL	LE, IN			
, I	•			
				-
RESIDENCE PUONE	1.01	SINESS PI	HONE	
ADVISON			TAG NO.	
CAMERON BAL	FS	56	7740	
LABOR RATE	LICENSE NO.		MILEAGE	
YEAR / MAKE / MODEL	<u> </u>		23,028	-
05/CHEV	ROLET/MA	LIBU	/4 DOOR SEDAN	
1 G 1 Z	T 5 4 8	2.5	F	
COLOR		STOCK	NO.	
COMMENTS		<u> </u>		
			мо: 23030	
DELIVERY MILES		SELLIN	G DEALER NO.	
R. O. DATE		INVOIC	E DATE	
02/25/06			2/25/06	1
REPRINT NUMBER		DELIVE	RY DATE	
		PRODU	ICTION DATE	
		FACE	CHONDAIE	
_				

J# 1746GVZRHWTR ROAD HAZARD/ROTATE HOURS TO TE ROTATE TIRES ROAD HAZARD/MAINTENANCE ROTATE TIRES UNDER ROAD HAZZARD WARRANTY	# 1 TOTAL LABOR & PARTS	
COMMENTS		
TOTALS	/ ······	
************************************	TOTAL LABOR	0.00
* [] CASH	TOTAL PARTS TOTAL SUBLET	0.00
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC	0.00 0.00
* [] AMER XPRESS [] OTHER [] AR *	TOTAL MISC DISC TOTAL TAX	0.00 0.00
* DATE PAID [] CASHIER INITIALS [] *	TOTAL INVOICE \$	0.00
**************************************	IL .	
MOTORS IN THE NEXT FEW WEEKS. IF FOR ANY REASON YOU CANNO GRADE US COMPLETLY SATISFIED (QUESTION 16) PLEASE CONTACT)T	
OUR CUSTOMER SERVICE MANAGER JIM GRUBER AT 219-462-1175 OF TOLL FREE AT 1-877-752-4389		
CUSTOMER SIGNATURE.	·	
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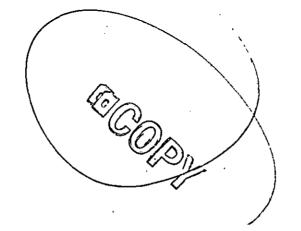
www.teamchevyinc.com

(CVCS37	7741	
CUSTOMER NUMBER		27106	-
MERRILLVI	LLE, IN		
RESIDENCE PHONE		BUSINESS PHONE	
ADVISOR		TAG NO.	
CAMERON BA		56053	_
LABOR HATE	LICENSE NO.	MILEAGE	
YEAR / MAKE / MODEL	l.	13,342	_
05/CHEV	ROLET/M	ALIBU/4 DOOR SEDAN	_
	T 5 4 8	255	Ì
F, T, E. NO.	1 3 4 0	P.O. NO.	\dashv
COLOR		STOCK NO.	
COMMENTS /			
OGMINICITY D		MO: 13344	
DELIVERY MILES		SELLING DEALER NO.	
R. O. DATE	<u> </u>	INVOICE DATE	\dashv
10/01/05		10/01/05	
REPRINT NUMBER		DELIVERY DATE	j
		PRODUCTION DATE	- 1

LABOR & PARTS	
	S: TECH(S):23 0.00 ITTING CHECK AND ADVISE SEMBLY 0.00
	JOB # 1 TOTAL LABOR & PARTS 0.00
TOTALS	
* [] VISA [] MASTERCARD [] DISCOVER * [] AMER XPRESS [] OTHER [] AR * DATE PAID [] CASHIER INITIALS []	* TOTAL PARTS 0.00 * TOTAL PARTS 0.00 * TOTAL SUBLET 0.00 * TOTAL G.O.G 0.00 * TOTAL MISC CHG. 0.00 * TOTAL MISC DISC 0.00 * TOTAL TAX 0.00 * TOTAL INVOICE \$ 0.00
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY MOTORS IN THE NEXT FEW WEEKS. IF FOR ANY REASO GRADE US COMPLETLY SATISFIED (QUESTION 16) PLEAFOUR CUSTOMER SERVICE MANAGER JIM GRUBER AT 219-TOLL FREE AT 1-877-752-4389	FROM GENERAL IN YOU CANNOT ISE CONTACT

CUSTOMER SIGNATURE

PAGE 1 OF 1



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iana Business Solutions, Inc. 708/35

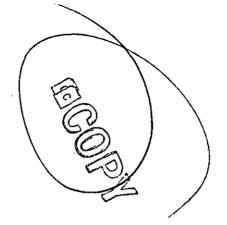
www.teamchevyinc.com

INVOICE NUMBER

	77812
CUSTOMER NUMBER	27106
MERRILLVILLE, IN	
RESIDENCE PHONE	BUSINESS PHONE
ADVISOR	TAG NO.
CAMERON_BALES	56 107
LABOR RATE LICENSE NO.	
	13,591
YEAR/MAKE/MODEL	
VEHICLE ID, NO.	MALIBU/4 DOOR SEDAN
1G1ZT54	8 2 5 F
F. T. E. NO.	P.O. NO.
20.00	
COLOR	STOCK NO.
COMMENTS	
	MO: 13592
DELIVERY MILES	SELLING DEALER NO.
P. O. DATE	
	10/04/05
10/04/05	
10/04/05 REPRINT NUMBER	DELIVERY DATE

LABOR & PARTS		
D# 1 02CVZ LIGHTS HOURS: 0.	50 TECH(S)':23	WARRANTY
THE DRIVERS HEAD LAMP ASSEMBLY IS LOOSE	FITTING CHECK FOR SO	. 14 000 011 1
THE HOLES IN THE HEADLAMP ASSEMBLY THAT	THE BOLT GO THROUGH	
TO HOLD THE ASSEMBLY IN PLACE WERE OVALE INSPECT AND FOUND THE HOLES THAT THE BOL	TS GO THROUGH TO HOL	
D THE HEADLAMP ASSEMBLY IN PLACE ARE OVA	ALED OUT REPLACE THE	
LEFT HEADLAMP ASSEMBLY		
PARTS OTY FP. NUMBER DESCRIPTION-	LINITADDICE	
JOB # 1 1 15287023 HEADLAMP 2.7	['] 25	WARRANTY
	JOB # 1 TOTAL PARTS	0.00
	JOB # 1 TOTAL LADOD & DADTS	0.00
	JOB # 1 TOTAL LABOR & PARTS	0.00
TOTALS		
*********************	TOTAL LABOR	0.00
* *	TOTAL PARTS	0.00
* [] CASH [] CHECK CK NO. [] *	TOTAL SUBLET	
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG.	0.00
*	TOTAL MISC CHG.	0.00
* [] AMER XPRESS [] OTHER [] AR * * DATE PAID [] CASHIER INITIALS [] *	TOTAL TAX	0.00
🛱 DATE PAID [] CASHIER INITIALS [] 📑	TOTAL INVOICE \$	0.00
*************		. 0.00
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM G	ENERAL	
MOTORS IN THE NEXT FEW WEEKS. IF FOR ANY REASON YOU GRADE US COMPLETLY SATISFIED (QUESTION 16) PLEASE CON	CANNOT	
OUR CUSTOMER SERVICE MANAGER JIM GRUBER AT 219-462-11	75 OR	
TOLL FREE AT 1-877-752-4389		

CUSTOMER SIGNATURE





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· · · · · · · · · · · · · · · · · · ·	<u>CVCS382</u>	<u> 341</u>	
CUSTOMER NUMBER			27106
MERRILLVI	ILE TN		
MICKKILLAT	LLE, IN		
:			
RESIDENCE PHONE	В	JSINESS PH	ONE
ADVISOR			TAG NO.
CAMERON BA	ALES.	56	3332 MILEAGE
LABOR RATE	LIÇENSE NO.		
YEAR / MAKE / MODEL			25,197
05/CHE	VROLET/MAI	LIBU/	4 DOOR SEDAN
VEHICLE ID. NO.			
	<u>7 T S 4 8</u>	2 5	P.O. NO.
COLOR		STOCK	NO.
COMMENTS			
			MO: 25198
DELIVERY MILES		SELLING	DEALER NO.
R. O. DATE		INVOICE	
03/31/06_	·		3/31/06 BY DATE
		1000,700	
		1	

TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX	12.96 16.99 0.00 0.00 2.31 -4.00 1.16
TOTAL INVOICE \$	29.42
	TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX

Next Pale

to Business Solutions, Inc. 708/354

INVOICE NUMBER

CUSTOMER SIGNATURE



CASTROL GTX OIL 1856 W. U.S. HWY. 30 • VALPARAISO. IN 46385 PH. (219) 462-1175 • FAX (219) 464-9833 11.00 16.99 JOB # 1 TOTAL PARTS (877) 75CHEVY JOB # 1 TOTAL LABOR & PARTS www.teamchevvinc.com D#121,00CVZEOFCOUPON 、OIETCHANGETCOUPONTでHOURS: 12:00,000TECH(S)):999まにおり、たいか、変感は発展の500-INVOICE NUMBER cvcs382341 LUBE OIL & FILTER (COUPON) MAILER - COUPON CUSTOMER NUMBER CUSTOMER SAVED (\$4.00) AS PER OIL CHANGE MAILER COUPON ! 27106 PARTS.....OTY...FP-NUMBER......DESCRIPTION......UNIT PRICE-0.00 JOB # 2 TOTAL PARTS MERRILLVILLE, IN 0.00 JOB # 2 TOTAL LABOR & PARTS J#3+00CVZROTATE TIRE ROTATE TO HOURS: TECH(S) 387 TECH ROTATE TIRES & INSPECT BRAKES ROTATE TIRES & INSPECT-BRAKE-PADS/AND-OR-BRAKE SHOES BUSINESS PHONE RESIDENCE PHONE TAG NO. ADVISOR 0.00 3332 MILEAGE CAMERON BALES LICENSE NO. JOB # 3 TOTAL LABOR & PARTS 0.00 25.197 YEAR / MAKE / MODEL BRAKES: AND THOURS: 17.60 TECH(S) 1387 F. Co. WARRANTY J#*4+40CVŹ 05/CHEVROLET/MALIBU/4-DOOR SEDAN Added Operation (CAMERONB @ 03/31/2006 10:28) THE LEFT OUTSIDE REAR BRAKE PAD IS CRACKED CHECK AND ADVISE LEFT REAR BRAKE PAD CRACKED & BRAKE PULSATION WHEN APPLYING INSPECT AND FOUND LEFT REAR BRAKE PAD CRACKED AND BRAKE PULSATION WHEN APPLYING BRAKES REPLACE REAR BRAKE PADS & COLOR REFACE RAR BRAKE ROTORS AND TEEST DRIVE COMMENTS -OTY---FP-NUMBER-------DESCRIPTION--------UNIT_PRICE-MO: 25198 PARTS - -WARRANTY PAD KIT 5.017 R 15243254 SELLING DEALER NO. - V JOB # 4 DELIVERY MILES JOB # 4 TOTAL PARTS . 0.00 R. O. DATE JOB # 4 TOTAL LABOR & PARTS 03/31/06 03/31/06 MISC ... CODE ... DESCRIPTION ... CONTROL NO DELIVERY DATE CSS SHOP SUPPLIES 108 # A -2.00 PRODUCTION DATE DLD DISCOUNT LABOR-\$----JOB # 2 JOB # 2 -2.00DPD DISCOUNT PARTS \$ TOTAL - MISC

LABUK & PARIS

J# 1 00CVZLOF

LUBE CHASSIS & DOOR HINGES - CHANGE OIL & (GM) OIL FILTER

CHECK COOLANT & TRANS FLUID LEVELS - CHECK/SET TIRE PRESSURE

LUBE OIL FILTER - CHECK FLUIDS & TIRE PRESSURE



TEAM CHEVROLET INC 1856 W US 30 VALPARAISO IN 46385 (219)462-1175

10:17 AH 10/14/05

SALE TERH# 0001

AMOUNT \$ 148.21

REF #002 AP 23057A BATCH #483 RO #378054

CUSTOMER COPY

www.teamchevyinc.com

INVOICE NUMBER CVCS378054 CUSTOMER NUMBER 27106 MERRILLVILLE. IN RESIDENCE PHONE BUSINESS PHONE ADVISO CAMERON BALES 267 LICENSE NO. MII FAGE 14.217 YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN COLOR STOCK NO. COMMENTS MO: 14218 SELLING DEALER NO. DELIVERY MILES R. O. DATE INVOICE DATE 10/14/05 10/14/05 DELIVERY DATE PRODUCTION DATE

JOB # 4 TOTAL PARTS 14.00 JOB # 4 TOTAL LABOR & PARTS 14.00 MISC·····CODE·····DESCRIPTION·············CONTROL NO······ CSS SHOP SUPPLIES 2.31 2.31 JOB # A TOTAL - MISC TOTAL LABOR.... TOTAL PARTS F 1 CHECK CK NO. F TOTAL SUBLET 0.00 TOTAL G.O.G.... [] DISCOVER □ 1 MASTERCARD TOTAL MISC CHG. TOTAL MISC DISC r) OTHER TOTAL TAX..... 2.00 CASHIER INITIALS I. TOTAL INVOICE \$ YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM GENERAL MOTORS IN THE NEXT FEW WEEKS. IF FOR ANY REASON YOU CANNOT GRADE US COMPLETLY SATISFIED (QUESTION 16) PLEASE CONTACT OUR CUSTOMER SERVICE MANAGER JIM GRUBER AT 219-462-1175 OR TOLL FREE AT 1-877-752-4389

CUSTOMER SIGNATURE

ike budolph

LUBE, OIL & FILTER CHANGE

- Lube chassis
- Install new motor oil
- Install new filter

\$500 Off



Goodwrench

Plus tax & shop supplies. Must present coupon when order is written. Cannot be combined with any other special. GM vehicles only. Expires 10/31/05.

Trank Solver

PAGE 2 OF 2

10:06am

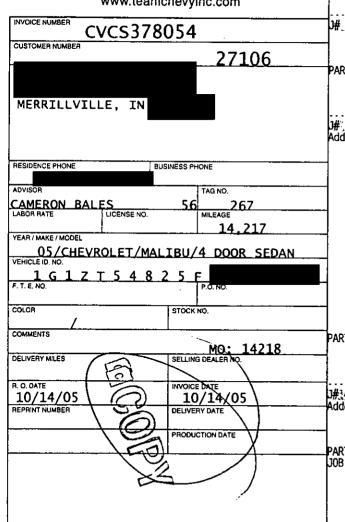
CUSTOMER COPY

[END OF INVOICE]

Business Solutions, Inc. 708/354-4



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5	LABOR & PART J#,1*00CVZLC	LUBE C CHECK LUBE 0 :CASTR	COOLANT & TO IL.FILTER -	RANS FLUID CHECK FLU	LEVELS - IDS & TIRI	CHECK PRES	/SET SURE	TIRE PRE	SSURE			12.96
	PARTS·····Q JOB # 1 JOB # 1	TYFP 1 5	-NUMBER 25010792 5W30	•••••	DESCRIPT: OIL FLTR CASTR GT	ION 1.836 (R	JOB #	·····UNIT	PRICE- 5.99 2.20 PARTS	•	5.99 11.00 16.99
	J#_2: 40CVZ%∑	HORIVAL	DIVAKE SQUE	AL,	HOURS:	ADVÍŠ	TECH	(S)137 <u>4</u>]		#=.:· <u>=</u>	W. (C.)	29.95
	PARTSQ	TY···FP	-NUMBER		-DESCRIPT	[ON		JOB #	2 TOTAL	PRICE - PARTS		0.00
						J	OB #	2 TOTAL	LABOR &	PARTS		0.00
	J#;3+46CVZRH Added Operat	ion (C ROAD H ROAD H TIRE - ROTATI TIRES CONDIT: ALL R (TEAM) PRESEN ADJUSTI TIRE/R INC.) VEHICLI 4-P205 4-DOT	AMERONB @ 14 AZZARD WARRI AZARD ROAD HAZARI ON & FLAT RI HAVE 2/32 OI IONS, WHICH I EPAIRS OR RI CHEVROLET) I TED AT (SERV MENT OR REPAIRS W US HI WARRANTY IS E & PURCHASI 65R15 BRIDGI OBURB413904	D/14/2005 ENTY WITH D WARRANTY EPAIRS FOR F TREAD LI RENDERS THE EPLACEMENT! NOTE ! THE VICE WRITE AIR COVEREI WARRANTY 1: IGHWAY 30 ' (NON TRANSE ER ESTONE 450	29:35) BALANCE & LIFETIN THE LIFE THE LEFT OF TIRE UN. ORIGINAL UP) TO RE OBY ROAD ONLY VAI VALPARAISO OFERABLE) BLK	ME FREE OF THE R LESS SERVITE DETIR SERVITE CEIVE HAZAR JID AT JID AT VALID	E BALLE TIRI E TIRI E (RIC CEABLE MINED CE IN ANY S O WARE (TEAE 5385 ONLY	ANCING,TES OR WHOAD HAZA E) BY- VOICE MUSERVICE. RANTY! M CHEVRO	TRE IEN TH IEN T			99:95
	PARTSQ	TYFP	-NUMBER		-DESCRIPTI	ON	• • • • • • • • • • • • • • • • • • •	JOB #	3 TOTAL	PRICE - PARTS		0.00
									LABOR &			99.95
	J#14+60CVZ Added Operat	ORDER (INTERIOR T AMERONB @ IC CUP HOLDED D CUP HOLDER		HOURS: 22		TECH	(\$); 3 7;{{			an an an an an an man ing ang ang ang an an an an an an	0.00
	PARTSQ JOB # 4	TYFP 1 `	-NUMBER 22666123		DESCRIPTI LINER 10.	260 C	• • • • •	· · · · · · · ·	····UNIT	PRICE- 14.00		14.00



1956 W. U.S. HWY. 30 • VALPARAISO, IN 46385 FH. (219) 462-1175 • FAX (219) 464-9833

(877) 75CHEVY

www.teamchevyinc.com	ł
CVCS381639	
27106	,
	,
MERRILLVILLE, IN	* *
	# #
	*
BUSINESS PHONE	
TAG NO.	Y
CAMERON. BALES 56 MILEAGE 2890	
23,683	
05/CHEVROLET/MALIBU/4_DOOR_SEDAI	N -
1 G 1 Z T 5 4 8 2 5 F	
STOCK NO.	
Odostilis	
HAVELO MILLES SELLING DEALER NO. 23685	\rightarrow
12ths -	
05/06/06 03/06/06 ad total Phaties. DELIVERY GATE //	
OST (JAY FILMER)	
PRODUCTION DATE	
	(

LABOR & PARTS J#:114CVZ067 CUSTOMER STATES EXHAUST SYSTEM NOISY CHECK FOR SOP' CRACK IN WELD BEHIND THE MUFFLER INSPECT & FOUND CRACK IN WELD BEHIND THE RESONMUFFLER		EZWARRANTY
PARTS QTY FP - NUMBER DESCRIPTION JOB # 1	JOB # 1 TOTAL; PARTS	WARRANTY WARRANTY 0:00
**************************************	TOTAL LABOR TOTAL PARTS TOTAL SUBLET TOTAL G.O.G TOTAL MISC CHG. TOTAL MISC DISC TOTAL TAX TOTAL INVOICE \$	0.00 0.00 0.00 0.00 0.00 0.00
YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY FROM GENERAL MOTORS IN THE NEXT FEW WEEKS. 1F FOR ANY REASON YOU CANNOT GRADE US COMPLETLY SATISFIED (QUESTION.16) PLEASE CONTACT OUR CUSTOMER SERVICE MANAGER JIM GRUBER AT 219-462-1175 OR TOLL FREE AT 1-877-752-4389 CUSTOMER SIGNATURE		5.00

MdODe

TEAM CHEVROLET INC 1856 W US 30 VALPARAISO IN 46385 (219)462-1175

2:24 PH 12/29/05

SALE TERM# 0001

AMDUNT \$ 28.42

REF #005 AP 062415 8ATCH #534 RO #380816

CUSTOMER COPY

CVCS380016

27106

MERRILLVILLE, IN

CAMERON BALES

56 1788

19,443

05/CHEVROLET/MALIBU/4 DOOR SEDAN

1 G 1 Z T 5 4 8 2 5 F

MO: 19445

12/29/05



LABOR & PAR 5# 17:00CVZL	OF SEC LUBE CH CHECK C LUBE, OI	CLUBE OIL AVEILTER. ASSIS & DOOR HINGES OOLANT & TRANS FLUID L.FILTER - CHECK FLU L GTX OIL	LEVELS - CHE	CK/SET	(S):37±; OIL FILT TIRE PRE	ER - SSURE		<u>v.v</u> 12.96
PARTS JOB # 1 JOB # 1	QTYFP- 1 5	NUMBER 25010792 5W30	DESCRIPTION OIL FLTR 1.83 CASTR GTX	36 R			5.99	5.99 11.00 16.99
				JOB #	1 TOTAL	LABOR &	PARTS	29.95
9#`2₹00CVZL0	OFCOUPON LUBÉ.OII MAILER	OIL CHANGE COUPON L & FILTER (COUPON) - COUPON R SAVE'D (\$5.00) :AS	्राHOURS: दृद्धः (00%TECH	(S):999.,	75°-275°		
PARTS(QTY FP - I	NUMBER	-DESCRIPTION		J0B #	UNIT 2 TOTAL	PRICE - PARTS	0.00
÷		• • • • • • • • • • • • • • • • • • • •		JOB #	2 TOTAL	LABOR &	PARTS	0.00
*1#13.46CVZFQ	REEBLANCE NOAD HAZ CUSTOME	FREE-WHEEL BALLANCE? ZARD WARRANTY - (FRE R PURCHASED - (ROAD WHEEL OR WHEELS/ALL	KHOURS A CAN E WHEEL BALANC HAZARD WARRANT	CTECH E & RO	TATE)			<u> 30 internali</u>
PARTS(JOB # 3 JOB # 3	2 1 2 1	NUMBER 80747 80748	-DESCRIPTION 1/2 OZ/ 1 3/4 OZ/ 2				PRICE-	INTERNAL INTERNAL 0.00
				J0B #	3 TOTAL	LABOR &	PARTS	0.00
JOB # A JOB # 2 JOB # 2	CSS DLD DPD	DESCRIPTION SHOP SUPPLIES DISCOUNT LABOR \$ DISCOUNT PARTS \$	• • • • • • • • • • • • • • • • • • • •	•••••	CONTI	ROL NO	MISC	2.31 -2.50 -2.50
RECOMMENDED RECOMMENDED		ER	• • • • • • • • • • • • •		• • • • • • • •	• • • • • • • • •	•••••	

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1550 East 61st Avenue, Merrillville, IN 46410-2799 Voice: 219-947-4151 or 888-947-4151 Fax: 219-942-0499

SANDI HOLEMAN Fixed Operations Manager

GARY IN 464 SEP 1 4 2008 G. RICHAUS WAGONER IN. CEO General Motors Corporation 100 VENCAISSANCE CENTER DETROIT MILLINGS

RECEIVED

G MCHAND MAGONER JN. CED SEP 13 2006
G.R. WAGONER, JR.
GEKKELAK MOTORS CONFORATION
LOO VEKCASSANCE CENTER
PETNOIT MI 48265

SEPTEMBER D, 2006 THE JOOS MALIBY VING-1612754825F

TO WHOM THIS MAY CONCERNO!

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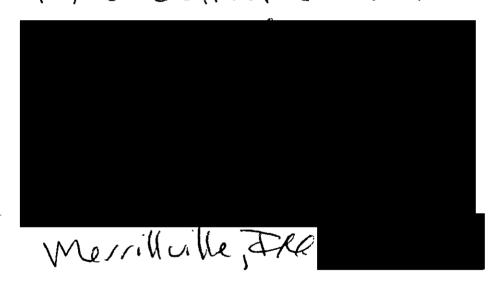
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Due to the past dealings with General motors and its continued behavior of Frank towards the consumers there as enough past and present fraud Noted GM issue 1949 GM and its partners were convicted in U.S. Pist Court in chao, under THE US Sherman Antitrest Det. On Street car conspiracy. Before E close would you Mr. 6. Mick wagoner. Grange for us to trade in the dangerous and defective os malibu for an on 6m Product Ast review us A today section B. Money. Thursday september. 7. 2006. USA Today artiste GM DoosAs powertrain warranties 5 years, or 100.000 miles. In that article USA. Today, in-Short in article Suys' the worlds largest auto mater has improved quality and 6m sehicles need fewer repairs . A Short history of our os malibu that has about 800. miles Left on warrands Durry this period Repeated Light and Lense problems cracked brate bad with ler weld strend Gear Associated with rack and pinion malfuetion

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GM boosts powertrain warrant

'We're putting our money where our mouth is'

By Chris Woodvard UŠA TODAY

General Motors raised the stakes Wednesday in the five-year, 60,000-mile powerauto warranty wars, announcing it will back the powertrains of its 2007-model year vehicles up to five 10-year or 100,000-mile warranties of South Korea's vears or 100,000 miles.

Autos - GM's headquarters in Detroit, said backing Hyundai spokeswoman Toni Honsowetz. its vehicles longer is a demonstration of how Unlike Hyundai's, however, GM's longer warranty is the world's largest automaker has improved quality.

"We're putting our money where our mouth is," Wagoner said. The plan is cost effective now because matching GM's warranty terms? GM vehicles need fewer repairs. Warranty repair costs have fallen 40% in the past five years.

lyst for auto-buying research website Edmunds.com. "It will help with the brand image and resale values."

Dealers are hopeful about GM's plan. "This will be a bridge back to consumers" who still think GM has poor quality, says Mike Jackson, CEO of AutoNation, which operates more than 300 dealerships, including GM brands.

train warranty Ford offered in July, it falls short of the premium Cadillac, Hummer, Saab and F Hyundai and Kia brands. "It's nice when the world's thief, says the plan proves that GM ve

transferable to a new owner if the vehicle is sold.

No other automaker said it planned to respond by

Stronger warranties have always been a big part of the auto industry, especially since then-Chrysler CEO "It's going to have more of a long-term than direct." Lee lacocca made seven years, 70,000 miles the cenimpact on sales," predicts Jesse Toprak, industry ana- , terpiece of the automaker's comeback in the 1980s.

Chrysler, now part of DaimlerChry revived 7/70,000 last year when studie 10% of customers actually cared. "Peor. there but were not attaching any value man Kevin McCormick says.

Previously, GM offered three-year, 36 ranties on Chevrole While the plan trumps the. > Ford investors cautious, 4B, tiac and GMC bra

vear, 50,000-mile w

Mark LaNeve, GM's North Amerievery bit as high in quality as those. makers Toyota and Honda - both initi term. "Our (assembly) plants rank abo Japanese plants" in quality, he says.

GM has improved its earnings throu but still lags in sales compared with las down 12% for the first eight months of data reports, most among domestic aut

Contributing: Sharon Silke Carty in Deti



General Motors Corporation Customer and Relationship Services Customer Assistance Center PO Box 33170 Detroit, MI 48232-5170

September 20, 2006

State of Indiana Office of the Attorney General Consumer Protection Division Attention: Anthony Simons

Customer: Reference number: 06-CP-57307 Service request: 1-425399921

Customer Relationship Specialist: James Shanks

Dear Consumer Mediator Simons:

Thank you for your recent correspondence regarding 2005 Chevrolet Malibu. We are sorry for any inconvenience he may have experienced.

At your request, we reviewed case with our Central Office Staff. As a gesture to help maintain confidence and satisfaction with his vehicle we have offered him extended service coverage on his engine. This extended service coverage would be at no cost to and have a zero (\$0) dollar deductible. The terms of this plan would be for 5 years or 60,000 miles, whichever comes first from the in-service date of the vehicle, and would cover the engine (see below for components covered) against defects due to material or workmanship.

Components covered: Cylinder block, heads, crankshaft and bearings, crankshaft seals – front and rear, camshaft and bearings, connecting rods and pistons, valve train (including valve seals, valve covers and internal parts), timing gears, chain/belt and cover, oil pump, oil pump housing, oil pan, all engine seals and gaskets, all lubricated internal engine parts.

Please be advised that has denied this offer. This offer was made to reconfirm General Motors' commitment to assist should a further concern arise; furthermore, this offer still stands should decide to take advantage of it at a later date.

If you have further questions, please contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Thank you again for your correspondence. We appreciate the opportunity to review this matter.

Sincerely,

Chevrolet Customer Assistance Center















INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

November 23, 2010



Service Request: 1-425399921

Customer Relationship Specialist: Susan MacEwan

Dear

We would like to discuss your request for assistance regarding your 2005 Chevrolet Malibu, but we have been unsuccessful in our attempts to contact you.

If you have outstanding issues, please feel free to contact me at 1-313-667-7153 Monday through Friday between the hours of 8:30 a.m. and 5:00 p.m., EST. Please refer to your service request number above and I will be happy to assist you.

Chevrolet and your dealer's mutual goal is your total satisfaction with Chevrolet products and services. We look forward to talking with you soon.

Sincerely,

Susan MacEwan
Executive Assistant



Service Request: 1-425399921

Customer Relationship Specialist: James Shanks



Chevrolet is pleased to provide service coverage for the engine on your 2005 Chevrolet Malibu, Vehicle Identification Number 1G1ZT54825F

This service coverage will commence upon the expiration of the applicable New Vehicle Limited Warranty and will continue until March 7th 2010, or 60,000 miles, whichever occurs first. Chevrolet will make repairs to correct defects related to materials or workmanship occurring during the coverage period specified above. The following item(s) are covered:

Engine – Cylinder block, heads, crankshaft and bearings, crankshaft seals – front and rear, camshaft and bearings, connecting rods and pistons, valve train (including valve seals, valve covers and internal parts), timing gears, chain/belt and cover, oil pump, oil pump housing, oil pan, all engine seals and gaskets, all lubricated internal engine parts, water pump, intake and exhaust manifolds, flywheel, harmonic balancer, and engine mounts.

Chevrolet will not be responsible for conditions arising from tampering, abuse, physical damage, or improper maintenance. This coverage is not transferable to any other vehicle or subsequent owner of your vehicle. Please keep this letter with your Malibu. Should your vehicle require repairs within the coverage period, present this letter to the Service Manager of an authorized Chevrolet Dealership.

If you have any future questions, feel free to contact our Chevrolet Customer Assistance Center at 1-800-222-1020 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Chevrolet Customer Assistance Center

ATTENTION: DEALERSHIP SERVICE MANAGER

Component Service Coverage