



BBB AUTO LINE
Council of Better Business Bureaus
4200 Wilson Blvd. Suite 800
Arlington, Va.22203

FACSIMILE TRANSMISSION

FROM:	Name:	Carolyn Hill
	Fax Number:	(703) 247-9700
TO:	Name:	AUTOLINE NEW CASE
	Fax Number:	19314892926

MESSAGES:

Date and time of transmission: Monday, July 25, 2005 1:56:02 PM
Number of pages including this cover sheet: 04

TO:AUTOLINE NEW CASE COMPANY:

**BBB AUTO LINE**

4200 Wilson Boulevard, Suite 800

Arlington, VA 22203-1838

Phone 800.955.5100 Fax: 703.247.9700

Council of Better Business Bureaus, Inc.

July 25, 2005

Re:m01 SAT0582361 :Ferry vs Saturn Corporation

AUTOLINE NEW CASE
SATURN CORPORATION
100 SATURN PARKWAY
SPRING HILL, TN 37174

Dear Madam/Sir:

We have recently been contacted by one of your customers with a product complaint. Enclosed is information taken during the initial phone call.

You may contact the customer to resolve the complaint directly. Once the customer returns the completed *CCF*, the case will be opened, the 40 day clock will begin and all information received for the case will be sent to you.

Thank you for your participation in the BBB AUTO LINE program.

Sincerely,

Carolyn Hill at Extension 509

Customer Claim Form

Contact Date: 07/25/05

Start Date:

Case Number : SAT0582361

Have you contacted the mfr regarding your claim? ☒ YES ☐ NO

Have you previously filed a claim on this vehicle with the BBB or another dispute resolution provider? ☐ YES ☒ NO

If yes, name of provider: _____ Date: _____ Case Number: _____

Titled Owner(s) Name&Address

MS ELIZABETH FERRY

214 South Irwin Ave

GREEN BAY, WI 54301

Day Phone: (920) 217-4141

Evening Phone:

Cell Phone:

Fax Number:

E-mail Address:

Customer Contact Info:

Vehicle Information

Name(s) of individual(s) or business that appear on vehicle title: Elizabeth Ferry

Vehicle Use: ☒ Personal ☐ Business ☐ Both Percentage of time vehicle used for business purposes:

Transmission Type: Automatic Number of vehicles owned or leased by the business: 0

Make: Saturn Model: Ion3 Model Year: 2005 Current Mileage: 8000

Vehicle Identification Number: _____

Servicing Dealer/City/State : Saturn of Green Bay,

Selling Dealer/City/State : Saturn of Green Bay, Green Bay, WI

Insurance Carrier : _____ Policy Number: _____

Has vehicle been in an accident/had body damage? Yes __ No X Date of accident:

Description of Damage :

Purchase/Lease Information *(complete left side if vehicle was purchased or right side if vehicle was leased)*

Purchase Date: _____ Mileage at purchase: _____ Lease Date: 02/28/05 Mileage at lease: 0

Purchased As : ☐ New ☐ Used ☐ Demo Leased As : ☒ New ☐ Used ☐ Demo

Is the vehicle in your possession? _____ Is the vehicle in your possession? yes

Lienholder's Name: _____ Leasing Company's Name: _____

Address: _____ Address: _____

City/St/Zip: _____ City/St/Zip: _____

Phone: _____ Phone: () - _____

Lienholder Acct # : _____ Leasing Company's Acct #: _____

Customer's Desired Outcome

Customer would like SATURN to repurchase the vehicle. She says the vehicle has been in the shop more than she's been able to drive it.

Signature of Titled Owner(s): _____ Date _____

I am submitting this dispute for resolution in the BBB AUTO LINE program, and I agree to arbitrate the dispute under BBB AUTO LINE Arbitration Rules.

Return the Form to: BBB AUTO LINE, 4200 Wilson Blvd., Suite 800, Arlington Va, 22203-1838

Customer Claim Form

Customer Name: Ms Elizabeth Ferry

Case Number: SAT0582361

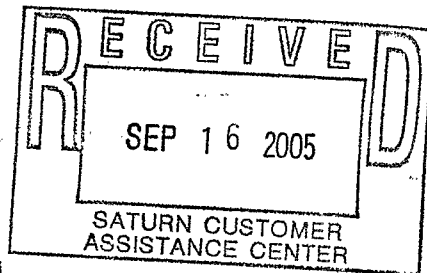
Vehicle Concerns

First Repair Attempt Date: 03/09/05 Mileage: 104

Last Repair Attempt Date: _____ Mileage: _____

Total Days out of Service: _____

[illegible]



Motor Vehicle Lemon Law Notice
Demand for relief under s. 218.0171, Wisconsin Statutes

Print & complete, or click on first line. Tab to next field. Enter only as much text as will fit on a line.

Pursuant to the Wisconsin Lemon Law, I am notifying SATURN of the following:
(check one) manufacturer

- ☒ My vehicle has been made available for repair at least 4 times for the same defect during its first year of warranty.
- ☒ My vehicle has been out of service at least 30 days because of one or more defects during its first year of warranty.

Vehicle make SATURN Model ION 3 Year 2005 VIN (17 digits) 9113105

Name and city/state of selling or leasing dealer or leasing company SATURN OF GREEN BAY

Date of vehicle delivery FEB. 28, 2005 Today's date 168AL52F75Z135385

Name of financial institution that financed/leased vehicle GMAC Loan account # _____
By providing this information, I authorize the manufacturer to contact this financial institution for financing information needed to calculate a refund. Authorization expires 35 days after the date of this form.

→ See back for vehicle defect and repair information ←

My vehicle has a defect(s) that substantially impairs its use, value or safety. I demand that the manufacturer give me one of the following within 30 days:

(check one)

- ☐ A comparable new vehicle in accordance with the Lemon Law, plus collateral costs
- ☒ A refund calculated in accordance with the Lemon Law, plus collateral costs

Description of collateral costs I have incurred in connection with vehicle repairs. (Examples include alternative transportation, towing costs.) Fixing old car. Oil valve gaskets, water pump, radiator hose, oil change, ty-rode ends \$400-\$500

Description of non-removable options that have been added to my vehicle after the sale, but not included in the vehicle purchase price. (Examples include sunroof, rustproofing, roof rack, pinstriping, etc.) _____

Description of missing equipment or serious unrepaired vehicle damage. (Do not include normal wear and tear such as minor dents, scratches, pitted glass, soiled carpets, minor stains or tears.) _____

I offer to return my vehicle and transfer title after the manufacturer meets my demand for Lemon Law relief.

Owner name ELIZABETH FERRY Co-owner (if any) _____

Address 214 SO. IRWIN AVE. GREEN BAY, WI 54301

Home phone (optional) (920) 437-3623 Work phone (optional) (920) 217-4141

Fax (optional) (920) 437-9453 Owner signature Elizabeth Ferry

ATTN: R. HENSEN

Vehicle repair information

I have made my vehicle available to an authorized dealership for repair because of the defect(s) on these dates:

Date in/out	Mileage	Dealership name	Problems you reported
			Alignment is still off.
8/10/05	8544	Saturn of Appleton	was in for 2 nd opinion but they did have to do a realignment.

We recommend you send this notice to the manufacturer by certified mail.

Keep a copy for your records.



SATURN OF GREEN BAY

2800 Ramada Way
Green Bay, WI 54304-5730
(920) 497-6900SERVICE
INVOICEEMAIL: saturngreenbay@bergstromauto.com
WEB ADDRESS: www.bergstromauto.com

Sold To:

ELIZABETH L FERRY
214 SOUTH IRWIN AVE
GREEN BAY WI 54301Business Phone: (920) 448-2226
Home Phone: (920) 437-3623

Service Order Number

170186

Service Advisor

ROBERT CHARLES

VIN

1G8AL52F75Z135385

Color

Year

Make/Model

License

Engine

Stk #

SILVER NICKEL

2005

SATURN ION 3 SDN

184HUH

L61 2.2LL4

25092

Mileage In/Out

Tag

Delivery Date

Rate

Doc. Count

Plan

9177 /

2/28/2005

1

Tax Exempt

Date/Time In

Date/Time Out

LINE 1

email:

CAUSE:

TECH COMM:

REPAIR 1

OPCODE: C2327

HRS: .30

PRIMARY TECH: 018

WARR PARTS: 1

CUSTOMER STATES DRIVERS SIDE CAMPARTMENT IS
BROKEN.
BROKEN/FRACTURED
TECH CHECKED DRIVERS SIDE STORAGE TRAY AND FOUND
NEW TRAY IS NEEDED. TECH REPLACED STORAGE TRAY.

PLATE, INSTRUMENT PANEL TRIM - R&R OR REPLACE STEE

SALE TYPE: WARRANTY MA \$23.22

AMT: 17.22

PARTS
SNDESC FP QTY PRICE SALE TYPE
22726504 COMPARTME Y 1 17.220 WARRANTY MAINT.

\$17.22

LINE TOTAL

\$40.44

OUR #1 GOALS "COMPLETELY SATISFIED" & "DEFINITELY RECOMMEND"

CUSTOMER SIGNATURE

CUSTOMER TOTAL

\$.00

It popped open 3x and
I wound up very injured. Had
MRI and missed work because
I was on meds.

"Motor vehicle repair practices are regulated by
chapter ATCP 132, Wis. Adm. Code, administered
by the Bureau of Consumer Protection, Wisconsin
Dept. of Agriculture, Trade and Consumer
Protection, P.O. Box 8911
Madison, Wisconsin 53708-8911"

Disclaimer of Warranties
The Seller, hereby expressly disclaims all warranties, either expressed or implied,
including any implied warranty of merchantability or fitness for a particular purpose,
and neither assumes nor authorizes any other person to assume for it any liability
in connection with the sale of said products.

Page 1


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PROGRAM: SV1610RG    PAGE: 1
USER: JKOREN11
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Unit Number: 25092
Stock Number:

SO#:	167238	Date:	07/08/05	SA#:	10	Miles:	7025	RAC#:	10399	SO Tot:	360.76	Lbr:	185.76	Ets:	.00	Net Itm:	175.00
Mechanician																	

L#	Type	Amount	ST	Description
1				Comp: CUSTOMER STATES THE STEERING FREEZES AND WON'T TURN Caus: NO TROUBLE FOUND

NO TROUBLE FOUND. CUSTOMER STATES THE STEERING BLINDS OR FREEZES AT TIMES. TECH CHECKED FOR CODES. FOUND LOSS COMMUNICATION IN HISTORY. NONE FAILING AT THIS TIME. CHECKED CONNECTIONS AT FUSEBOX AND BCM. CHECKED ELECTRICAL STEERING MODULE AND ALL GOOD. CALLED TECH AND SAID TO TRY TO DUPLICATE TO REPAIR. DROVE 97 MILES OVER SEVERAL DAYS. ALL OK. CALLED TECH AGAIN PER CASE #6293718 AND THEY SAID TO WAIT TILL CONFIRM. CALLED SAFURN ASSISTANCE CENTER AND SPOKE WITH RACHELLE. SHE OPENED CASE AND DOCUMENTED. SAID TO GIVE CAR BACK TO GUEST TILL PROBLEM OCCURS AGAIN. CASE #1-16859298.

LABOR	WM	CORR: WHEELS AND TIRE, STEERING, FRONT AND REAR SUSPENS	009 KEVIN SMITH
185.76			
LABOR Op: E9995			

I#	Type	Amount	ST	Description	Technician
2				Comp: CUSTOMER STATES THE RPM'S ARE BOUNCES WHEN GOING DOWN ROAD. Cause: NO TROUBLE FOUND CUSTOMER STATES THE TACH JUMPS FROM 0 TO 6 WHILE DRIVING. TECH TEST DROVE SEVERAL TIMES. UNABLE TO CONFIRM PROBLEM AT THIS TIME.	

LABOR .00 WM CORR: ENGINE/MOTOR - SYMPTOM DIAGNOSIS
Labor Op: J3995 009 KEVIN SMITH

L#	Type	Amount	ST	Description	Technician
3				Comp: CUSTOMER STATES THE RADIO WENT BLANK AND CD WAS STUCK. Caus: NO TROUBLE FOUND Tech Comm: CUSTOMER STATES THE CD GOT STUCK AND WOULD NOT WORK. GUEST REMOVED FUSE AND REINSTALLED AND NOW WORKS FINE. TECH ADVISED THAT REMOVING FUSE RESET RADIO. ALL WORKS FINE NOW.	

LABOR	.00	WM	COIT: ENGINE/MOTOR - SYMPTOM DIAGNOSIS	009 KEVIN SMITH
labor Op: J9995				

I#	Type	Amount	ST	Description	Technician
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PRINT DATE: 7/18/05 11:45:22
REPORT DATE: 7/18/05

SATURN OF GREEN BAY
ENTIRE SERVICE HISTORY DETAIL

PROGRAM: SV1610RG PAGE: 2
USER: JKOREN11

Vehicle Type: C Make: SATURN
Year: 2005

Owner: PERRY, ELIZABETH L
Model: ION 3 SDN

VIN: 1G9AL52F75Z135385

Unit Number:
Stock Number: 25092

L#	Type	Amount	ST	Description	Technician
----	------	--------	----	-------------	------------

4
Comp: GOODWILL CAR RENTAL. HOLIDAY WEEKEND.
Caus: NO TROUBLE FOUND
Tech Comm: 3 DAYS GOODWILL RENTAL APPROVED BY SATURN
SATURN ASSISTANCE. CLAIM # 1-16859298
OTHER DAYS PAID BY SATURN OF GREENBAY.

NET ITEM 105.00 WG CAR RENTAL/WARRANTY

LABOR .00 WG CORR: WHEELS AND TIRE, STEERING, FRONT AND REAR SUSPENS
Labor Op: B9995

009 KEVIN SMITH

L#	Type	Amount	ST	Description	Technician
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5+
Comp: ADDITIONAL RENTAL NOT COVERED BY SATURN.
Tech Comm: CAR RENTAL

NET ITEM 70.00 IA CAR RENTAL/CUSTOMER PAY

LABOR .00 IA CORR: INFORMATION LINE

009 KEVIN SMITH

SO#: 163083 Date: 04/22/05 SA#: 5 Miles: 3578 FAC#: 10399 SO Tot: 172.40 Lbr: 278.64 Pcs: 79.52 Net Itm: 175.00

L#	Type	Amount	ST	Description	Technician
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1
Comp: CUSTOMER STATES GAS GAUGE IS INOP AGAIN
Caus: DEFECTIVE PART
Tech Comm: CUSTOMER STATES GAS GAUGE IS INOP AGAIN. TECH
CHECKED AND CONFIRMED. TECH FOUND FUEL SENDING
UNIT NEEDED. TECH INSTALLED NEW FUEL SENDING UNIT
ASSEMBLY AND FILLED UP GAS TANK. TECH FOUND GAS
GAUGE NOW WORKING PER DESIGN.

LABOR 92.88 WM CORR: SENDER ASSEMBLY, FUEL (TANK UNIT) - RE
Labor Op: 11200

001 DAVE DAVISTER

PARTS 79.52 WM Part/Desc: 22718238 SENSOR KIT-FUEL LV 002

SO#: 162276 Date: 04/08/05 SA#: 26 Miles: 3024 FAC#: 10399 SO Tot: 25.75 Lbr: 290.09 Pcs: 87.02 Net Itm: 175.00

L#	Type	Amount	ST	Description	Technician
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1+
Comp: 3000 MILE SERVICE

PRINT DATE: 7/18/05 11:45:22
REPORT DATE: 7/18/05

SATURN OF GREEN BAY
ENTIRE SERVICE HISTORY DETAIL

PROGRAM: SV1610RG PAGE: 3
USER: JROREN11

Vehicle Type: C Make: SATURN
Year: 2005

Owner: FERRY, ELIZABETH L
Model: ION 3 SDN VIN: 1G8AL52F75Z135385

Unit Number:
Stock Number: 25092

L#	Type	Amount	ST	Description	Technician
1	LABOR	11.45	CLT	Continued..... Corr: 3,000 MILE SERVICE	019 ROBERT EUCLIDE
Labor Op: M0011					
PARTS		1.50	CLT	Part/Desc: 5W30 UP TO 5 QTS OIL	002
		6.00	CLT	Part/Desc: 12579143 FILTER-OIL	002
LABOR		.00	CLT	Corr: CHANGE ENGINE OIL AND FILTER	019 ROBERT EUCLIDE
Labor Op: M5010					
LABOR		.00	CLT	Corr: SAFETY INSPECTION	019 ROBERT EUCLIDE
Labor Op: M5200					

SO#: 161927	Date: 04/01/05	SA#: 17	Miles: 506	FAC#: 10399	SO Tot: 23.22 Lbr: 313.31 Pts: 87.02 Net Itm: 175.00
L#	Type	Amount	ST	Description	Technician
1				Comp: CUSTOMER STATES THAT THE GAS GAUGE DOES NOT WORK Caus: ALIGNMENT/ADJUSTMENT Tech Comm: CUSTOMER STATES GAS GAUGE DOES NOT WORK PROPERLY. TECH CHECKED AND FOUND UPDATE NEEDED. TECH COMPLETED UPDATE.	
LABOR		23.22	WM	Corr: EE PROM - REPROGRAMMING (INSTALL NEW	019 ROBERT EUCLIDE
Labor Op: J6354					

SO#: 160244	Date: 03/09/05	SA#: 26	Miles: 104	FAC#: 10399	SO Tot: 13.27 Lbr: 328.79 Pts: 90.33 Net Itm: 175.00
L#	Type	Amount	ST	Description	Technician
1				Comp: CUSTOMER STATES DRIVERS BLINKER IS OUT. Caus: DEFECTIVE PART Tech Comm: TECH CHECKED BLINKER AND CONFIRMED BLINKER IS OUT. TECH REPLACED DRIVERS BLINKER BULB.	
LABOR		15.48	WM	Corr: BULBS, LAMP - REPLACE PARK AND TURN SIGNAL, LEFT	020 LUBE TECH
Labor Op: N0681					
PARTS		3.31	WM	Part/Desc: 15233607 BULB-FRT T/SIG LP	011

SO#: 160451	Date: 03/07/05	SA#: 17	Miles: 105	FAC#: 10399	SO Tot: 264.29 Lbr: 448.79 Pts: 226.18 Net Itm: 175.00

#1
April 1 - Gas Gauge

PRINT DATE: 7/18/05 11:45:22
REPORT DATE: 7/18/05

SATURN OF GREEN BAY
ENTIRE SERVICE HISTORY DETAIL

PROGRAM: SV1610RG PAGE: 4
USER: JKOREN11

Vehicle Type: C Make: SATURN
Year: 2005

Owner: FERRY, ELIZABETH L
Model: ION 3 STD VIN: 1G8AL52F75Z135385

Unit Number:
Stock Number: 25092

L#	Type	Amount	ST	Description	Technician
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1				Comp: PKGE A NEW PAINT & INTERIOR P	
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LABOR		24.00	IA	Corr: FABRIC SEALER	
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020 LUBE TECH

LABOR		10.21	IA	Part/Desc: 481960 PAINT PRO SEALANT	011
		26.33	IA	Part/Desc: 481360 ENVIRONMENT KIT	011
		39.95	IA	Part/Desc: GME GWE#035004	011
		6.37	IA	Part/Desc: 515460 LEATHER/VINYL SEAL	011
		17.74	IA	Part/Desc: 536470 FABRIC PROTECTION	011
		21.23	IA	Part/Desc: 517160 INTERIOR PRO. KIT	011
		14.02	IA	Part/Desc: IP IP#989226	011

LABOR		96.00	IA	Corr: PAINT SEALER/RENEWAL	
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020 LUBE TECH

SO#: 160176 Date: 03/01/05 SA#: 10 Miles: 12 FAC#: 10399 SO Tot: 375.00 Lbr: 448.79 Pcs: 226.18 Net Itm: 550.00

L#	Type	Amount	ST	Description	Technician
----	------	--------	----	-------------	------------

1
Comp: RETAILER ALLOWANCE PROGRAM
Caus: RETAILER INSTALLED ACCESSRY
Tech Comm: ELIZABETH FERRY
2/28/05

NET ITEM 375.00 WLR

LABOR		.00	WLR	Corr: RETAILER ALLOWANCE PROGRAM	
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020 LUBE TECH

SO#: 158989 Date: 02/10/05 SA#: 17 Miles: 6 FAC#: 10399 SO Tot: 84.50 Lbr: 448.79 Pcs: 226.18 Net Itm: 634.50

L#	Type	Amount	ST	Description	Technician
----	------	--------	----	-------------	------------

1
Comp: SUBLET TO CALICO
LABOR .00 IA Corr: INFORMATION LINE
Labor Op: M5300
020 LUBE TECH

SO#: 155167 Date: 12/10/04 SA#: 5 Miles: 5 FAC#: 10399 SO Tot: 122.28 Lbr: 539.03 Pcs: 226.18 Net Itm: 666.54

PRINT DATE: 7/18/05 11:45:22
REPORT DATE: 7/18/05

SATURN OF GREEN BAY
ENTIRE SERVICE HISTORY DETAIL

PROGRAM: SV1610RG PAGE: 5
USER: JKOREN11

Vehicle Type: C Make: SATURN
Year: 2005

Owner: FERRY, ELIZABETH L
Model: ION 3 SDN

VIN: 1G8AL52F75Z135385

Unit Number:
Stock Number: 25092

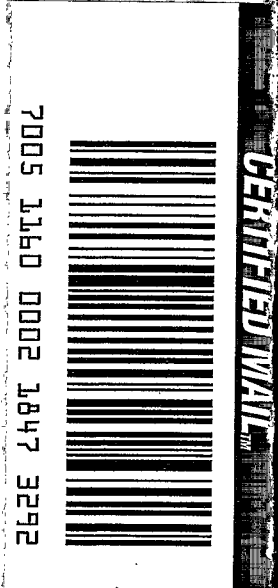
I#	Type	Amount	ST	Description	Technician
1				Comp: PRE-DELIVERY INSPECTION ION Caus: PDI	
	NET ITEM	20.76	WI	PRE-DELIVERY FUEL ION	
		5.28	WI	WASHER FLUID ION	
	LABOR	90.24	WI	Corr: NEW VEHICLE INSPECTION - BASE TIME	
	Labor Op: Z7000				001 DAVE DAVISTER

*** Following the line number denotes added operation. ** End of Report **

22

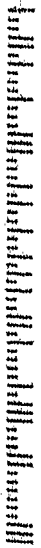
314 So. Madison Ave
Green Bay WI 54301

FIRST CLASS



Bill Topoljak
Action Corporation
100 Action Plaza
Madison 3719995-24
Spring Hill, Tenn 37174

3717442432-00 R007



FIRST CLASS



Property Damage Appraisers

P. O. Box 6366 South Bend, IN 46660
(574) 287-2359
Fax: (574) 287-8967

Damage Assessed By: Bruce Crowel

Appraised For: ENTERPRISE

Condition Code: Good
Date of Loss: 10/29/2004
Deductible: UNKNOWN
File Number: 4110219-0B
Claim Number: DX2038955

Type of Loss: Collision

Insured: ENTERPRISE

Mitchell Service: 910161

Description: 2005 Chevrolet Malibu
Body Style: 4D Sed
VIN: 1G1ZS52F85F109948
OEM/ALT: O
Color: TAN
Options: AUTOMATIC TRANSMISSION, L-4 ENGINE, 4-DOOR

Drive Train: 2.2L Inj 4 Cyl 4A FWD
License: NONE IL
Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type	Dollar Amount	Labor Units
1	001543	BDY	REMOVE/INSTALL	FRT BUMPER ASSY			1.4 #
2	001546	BDY	CHECK/ADJUST	HEADLAMPS			0.4
3	001547	BDY	REMOVE/INSTALL	R FRT COMBINATION LAMP			INC
4	001548	BDY	REMOVE/INSTALL	L FRT COMBINATION LAMP			INC
5	000028	BDY	REMOVE/REPLACE	R FRONT COMBINATION LAMP ASSEMBLY	New	210.00	INC
6	000029	BDY	REMOVE/REPLACE	L FRONT COMBINATION LAMP ASSEMBLY	New	210.00	INC
7	000042	BDY	REMOVE/REPLACE	HOOD PANEL	New	369.20	0.8
8	AUTO	REF	REFINISH	HOOD OUTSIDE			C 2.6
9	AUTO	REF	REFINISH	HOOD UNDERSIDE			C 1.3
10	000145	BDY	REMOVE/REPLACE	R FENDER PANEL	New	187.53	1.5 #
11	AUTO	REF	REFINISH	R FENDER OUTSIDE			C 1.4
12	AUTO	REF	REFINISH	R FENDER EDGE			C 0.5
13	000146	BDY	REMOVE/REPLACE	L FENDER PANEL	New	186.27	1.5 #
14	AUTO	REF	REFINISH	L FENDER OUTSIDE			C 1.4
15	AUTO	REF	REFINISH	L FENDER EDGE			C 0.5
16	001505	MCH	REMOVE/REPLACE	DISABLE & ENABLE AIR BAG SYSTEM -M			0.5
17	001506	MCH	REMOVE/REPLACE	AIR BAG SYSTEM DIAGNOSIS -M			0.5 #
18	000251	BDY	REPAIR	WHEEL	Existing		0.5*
19	000251	BDY	REPAIR	WHEEL	Existing		0.5*
20	000337	MCH	REMOVE/REPLACE	STEERING WHEEL -M	New	126.84	0.5
21	000525	GLS	REMOVE/REPLACE	W/SHIELD GLASS	New	600.00 *	INC #
22				SUBJECT TO -25.00% GLASS ADJUSTMENT			
23	000528	BDY	REMOVE/REPLACE	W/SHIELD REVEAL MOULDING	New	56.55	INC #
24	000548	BDY	REMOVE/REPLACE	L W/SHIELD SUN VISOR	New	35.00	INC
25	000600	MCH	REMOVE/REPLACE	INST PANEL ASSY -M	New	209.18	6.5 #
26	000713	BDY	REPAIR	R FRT DOOR SHELL	Existing		1.0* #
27	AUTO	REF	REFINISH	R FRT DOOR OUTSIDE			C 1.6
28	000714	BDY	REPAIR	L FRT DOOR SHELL	Existing		1.0* #
29	AUTO	REF	REFINISH	L FRT DOOR OUTSIDE			C 1.6
30	001581	REF	REFINISH	R FRT OTR HANDLE			C 0.2
31	001583	REF	REFINISH	R FRT OTR HANDLE COVER			C 0.2

ESTIMATE RECALL NUMBER: 11/11/2004 16:26:57 4110219-0B

Date: 11/11/2004 04:27 PM
Estimate ID: 4110219-0B
Estimate Version: 0
Committed
Profile ID: CUSTOMIZED

32	001585	BDY	REMOVE/INSTALL	R FRT OTR DOOR HANDLE				0.2
33	001586	BDY	REMOVE/INSTALL	L FRT OTR DOOR HANDLE				0.2
34	000862	BDY	REPAIR	R REAR DOOR SHELL	Existing			1.0*
35	AUTO	REF	REFINISH	R REAR DOOR OUTSIDE			C	1.6
36	000863	BDY	REPAIR	L REAR DOOR SHELL	Existing			1.0*
37	AUTO	REF	REFINISH	L REAR DOOR OUTSIDE			C	1.6
38	001593	BDY	REMOVE/INSTALL	R REAR OTR BELT MOULDING				0.2
39	001594	BDY	REMOVE/INSTALL	L REAR OTR BELT MOULDING				0.2
40	001601	REF	REFINISH	R REAR OTR HANDLE			C	0.2
41	001602	REF	REFINISH	L REAR OTR HANDLE			C	0.2
42	931090	FRM *	REPAIR	UNIBODY STRUCTURE	Existing			5.0*
43	900500	MCH *	ALIGN	4 WHEEL ALIGNMENT	Sublet		59.95 *	0.0*
44	900500	MCH *	REPAIR	MOUNT & BALANCE TIRE	Sublet		12.00 *	0.0*
45	900500	MCH *	REPAIR	MOUNT & BALANCE TIRE	Sublet		12.00 *	0.0*
46	001605	BDY	REMOVE/INSTALL	R REAR OTR DOOR HANDLE				0.2
47	001606	BDY	REMOVE/INSTALL	L REAR OTR DOOR HANDLE				0.2
48	001179	BDY	REMOVE/REPLACE	ROOF PANEL	New		312.79	14.5
49	AUTO	REF	REFINISH	ROOF PANEL			C	2.3
50	001182	BDY	REMOVE/REPLACE	FRT ROOF HEADER PANEL	New		22.02	1.5
51	001184	BDY	REMOVE/REPLACE	REAR ROOF REINFORCEMENT BOW	New		47.63	0.5
52	001184	BDY	REMOVE/REPLACE	REAR ROOF REINFORCEMENT BOW	New		47.63	0.5
53	001236	BDY	REMOVE/REPLACE	ROOF HEADLINER	New		397.35	INC
54	001320	BDY	REPAIR	R SIDE BODY PANEL ASSEMBLY	-S Existing			4.0*
55	AUTO	REF	REFINISH	R SIDE BODY PANEL COMPLETE			C	6.1
56	001321	BDY	REPAIR	L SIDE BODY PANEL ASSEMBLY	-S Existing			4.0*
57	AUTO	REF	REFINISH	L SIDE BODY PANEL COMPLETE			C	6.1
58	AUTO	REF	ADD'L OPR	CLEAR COAT				3.4
59	933003	REF	ADD'L OPR	TINT COLOR			0.00 *	0.5*
60	933006	BDY *	ADD'L OPR	FRAME/RACK SET UP				1.5*
61	AUTO		ADD'L COST	PAINT/MATERIALS			350.00 *	
62				ESTIMATE CALCULATED USING A PRESET USER THRESHOLD				
63				AMOUNT FOR THE PAINT AND MATERIAL COST				

* - Judgement Item

- Labor Note Applies

C - Included in Clear Coat Calc

Remarks

APPRAISAL FOR DAMAGE.

UNIT #AQ4425

Prior Damage

NONE

			Add'l Labor Amount	Sublet Amount	Totals				Amount
I.	Labor Subtotals	Units	Rate			II.	Part Replacement Summary		
	Body	38.3	28.00	0.00	0.00		Taxable Parts		3,017.99
	Refinish	33.3	28.00	0.00	0.00		Parts Adjustments		604.50-
	Frame	5.0	40.00	0.00	0.00		Glass Adjustments	@ -25.000%	150.00-
	Mechanical	8.0	40.00	0.00	83.95		Sales Tax	@ 8.000%	181.08
		Taxable Labor			2,608.75		Total Replacement Parts Amount		2,444.57
	Labor Summary	84.6			2,608.75				

ESTIMATE RECALL NUMBER: 11/11/2004 16:26:57 4110219-0B

Mitchell Data Version: NOV_04_A
UltraMate Version: 5.0.027

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Page 2 of 3

III. Additional Costs				Amount	IV. Adjustments		Amount
Taxable Costs				350.00	Customer Responsibility		0.00
Sales Tax @ 8.000%				28.00			
Total Additional Costs				378.00			
					I. Total Labor:		2,608.75
					II. Total Replacement Parts:		2,444.57
					III. Total Additional Costs:		378.00
					Gross Total:		5,431.32
					IV. Total Adjustments:		0.00
					Net Total:		5,431.32

Point(s) of Impact

13 Rollover (P)

Insurance Co: ENTERPRISE

Inspection Site: DYER AUTO AUCTION
Inspection Date: 11/10/2004

+++++AGREED REPAIR COST+++++
IT IS UNDERSTOOD THAT THE ABOVE SHOP, IF ONE IS LISTED, AGREES TO
COMPLETE AND GUARANTEE ALL REPAIRS LISTED ABOVE FOR THE AMOUNT
LISTED, UNLESS A DIFFERENT AMOUNT IS LISTED HERE \$_____.
BY:_____ DATE:_____.
+++++ADDITIONAL INFORMATION+++++
VEHICLE IS: REPAIRABLE() A BORDERLINE TOTAL() A TOTAL LOSS ()
REPAIRS ON THIS VEHICLE SHOULD TAKE _____ DAYS TO COMPLETE
+++++Deductibles ARE NOT addressed or included in the estimate/appraisal!!
The repairer should check to see if a deductible is applicable to
this loss and, if so, collect it from the vehicle owner prior to the
release of the repaired vehicle.
+++++

*****NOTICE*****
THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL COST OF REPAIRS ARE THE
SOLE RESPONSIBILITY OF THE VEHICLE OWNER, WHO ULTIMATELY MUST
AUTHORIZE ALL REPAIRS. NO SUPPLEMENTS WILL BE HONORED WITHOUT THE
PRIOR INSPECTION BY PROPERTY DAMAGE APPRAISERS.

PROPERTY DAMAGE APPRAISERS SPECIFIES THAT ALL REPAIRS AND/OR PART
REPLACEMENTS LISTED HEREIN BE MADE IN STRICT ACCORDANCE WITH
MANUFACTURER'S SPECIFICATIONS.



**Property Damage Appraisers
INVOICE**

**PLEASE REFERENCE THIS NUMBER ON ALL PAYMENTS
AND ENCLOSE A COPY OF THE INVOICE WITH PAYMENT.**

INVOICE NUMBER

200-1107080

CUSTOMER NUMBER
ENT500268

INVOICE DATE
11/11/2004

APPRAISED AMOUNT
.00

NUMBER OF UNITS
1

BUSINESS LINE/LOSS TYPE
Auto Physical Damage

FOR INQUIRIES CONTACT:

Property Damage Appraisers
PDA SOUTH BEND, INDIANA
PHONE: 574-287-2359
FAX: 574-287-8967

SUBMIT PAYMENT TO:

JOHN SKIDMORE & ASSOC. INC, DBA
PDA SOUTH BEND, INDIANA
P.O. BOX 6366
SOUTH BEND, IN 46660
TIN: 35-1549768

ATTENTION: ATT: BOB

INSURED ENTERPRISE		CLAIMANT		ASSIGNMENT DATE 11/10/2004	
POLICY NUMBER AQ4425	CLAIM NUMBER DX2038955		DATE OF LOSS 10/29/2004	PDA ASSIGNMENT NUMBER 4110219-0 BC	
SERVICE FEE					50.00
TOTAL LOSS EVALUATION					.00
OFFICE CHARGE					.00
DRIVING TIME					.00
MILEAGE					.00
PHOTOS					.00
LONG DISTANCE					.00
MISCELLANEOUS @ .00 @ .00					.00
COMMENTS Thank you for the assignment. We appreciate your business.					
<div>Terms: Professional Fees Due Upon Receipt</div> <div>Please enclose a copy of this invoice with your payment and put the invoice number on your check.</div>			TOTAL CHARGES		50.00
			APPLICABLE TAXES		.00
			INVOICE TOTAL		50.00

Thank you for choosing PDA. We appreciate your business.















TIRE AND LOADING INFORMATION

SEATING CAPACITY | TOTAL 5 | FRONT 2 | CENTER 0 | REAR 3

The combined weight of occupants and cargo should never exceed 416 kg or 917 lbs.

ORIGINAL TIRE SIZE	COLD TIRE INFLATION PRESSURE	
P205/65R15	FRONT	210 kPa, 30 PSI
P205/65R15	REAR	210 kPa, 30 PSI
T125/70D15	SPARE	420 kPa, 60 PSI

**SEE OWNER'S
MANUAL FOR
ADDITIONAL
INFORMATION**









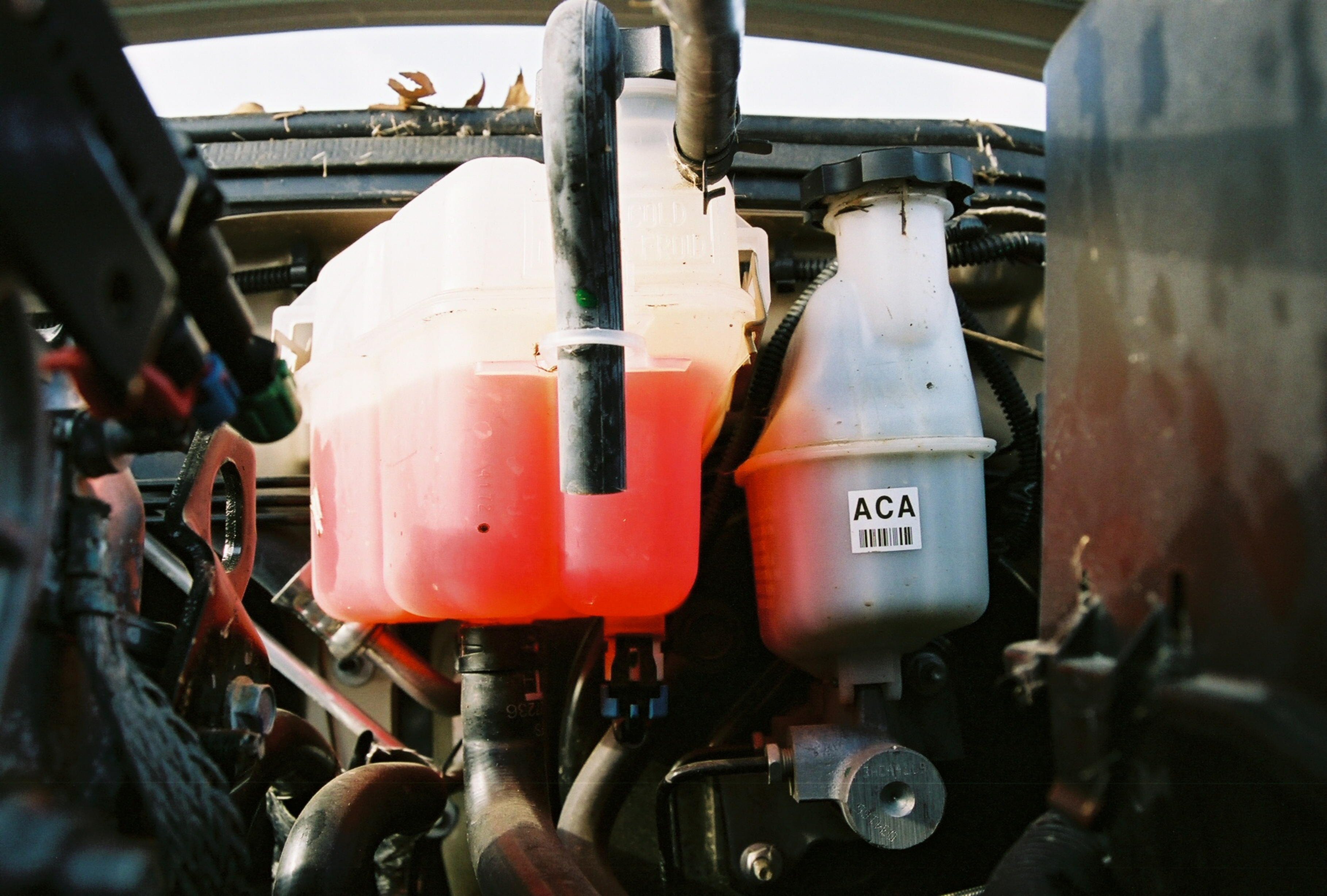












ACA
14044209



DB F

GOODYEAR

A/C HOSE 5/8 IN (16 MM) 4842













MFD BY GENERAL MOTORS CORP

DATE
06/04

GVWR
1839 KG
4055 LB

GAWR FRT
947 KG
2089 LB

GAWR RR
892 KG
1966 LB

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR
VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS IN
EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

1G1ZS52F85F109948

TYPE: PASS CAR

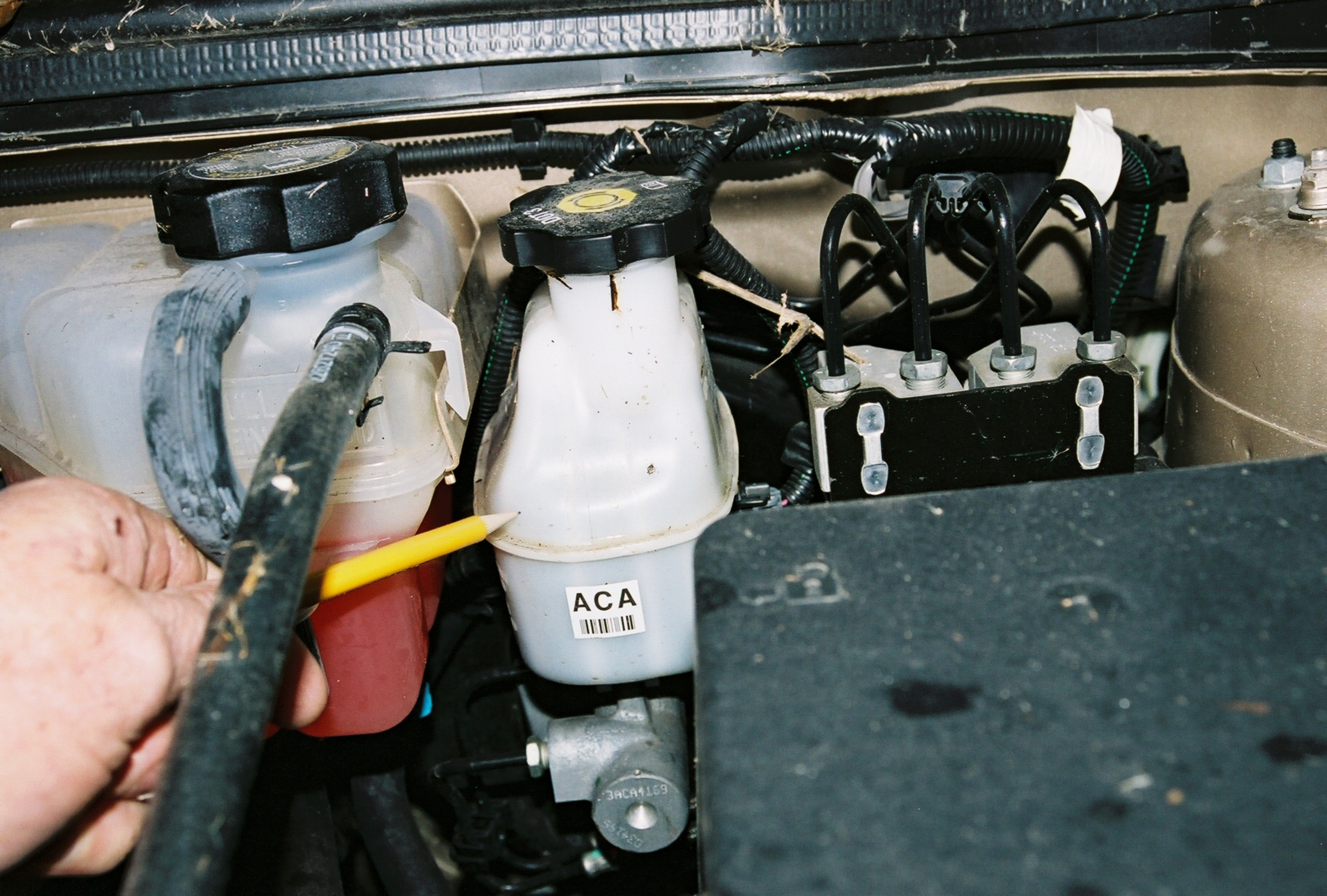












ACA



6914949











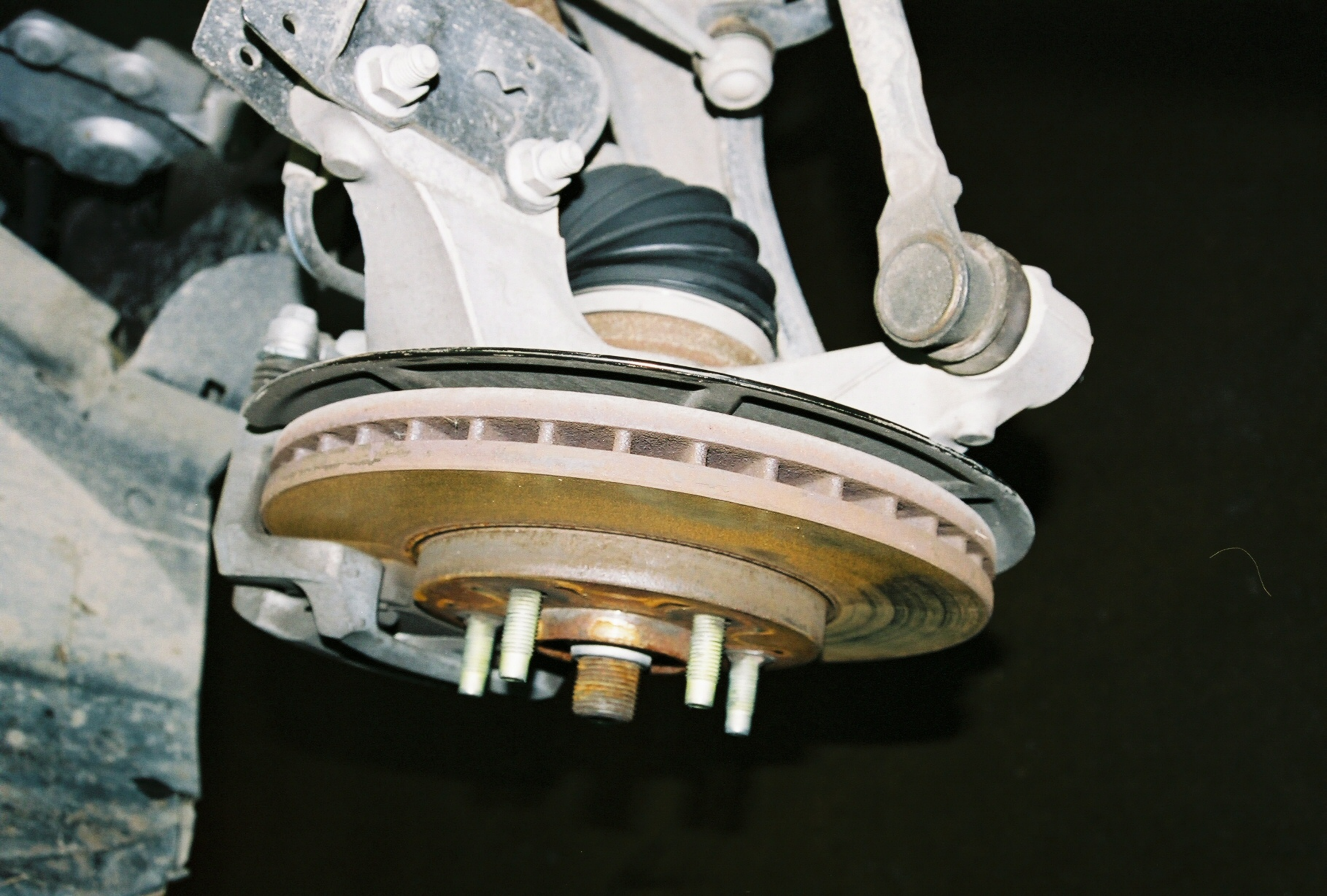
















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Mo. Day			
Delivery Date	Time	<input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day			

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December 28, 2004

Chevrolet Motor Division
General Motors Corporation
P.O. Box 33170
Detroit, MI 48232-5170

To whom it may concern,

I believe that my car is a "lemon" under the New Jersey Lemon Law (N.J.S.A. 56:19-29 to 56:12-49). I am hereby making a written demand for relief under the Lemon Law.

On 11/23/2004, I leased a 1995 Chevrolet Malibu Maxx (VIN# 1G1ZT62865F157324) from Lynn Chevrolet (Kearny, NJ) using GM's Smart Buy financing with the intent to purchase the vehicle.


Within the first week after taking delivery and with less than 300 miles on the odometer, there was a problem in the car's steering. The steering pulled leftward while driving. On 11/30/04, I called Lynn Chevrolet's sales agent Gil Martins and was told to contact the service department.

To date, I have had to return the car to Lynn Chevrolet's service department three times for the steering problem. There have been other problems as well. The table below provides detail. The mileage on the odometer is 1600 miles at the time of writing this letter.

Date In	Date Out	Invoice #	Defect / Problem	Misc Note
12/1/2004	12/1/2004	CVCS133302	- Steering pulls leftward	Invoice notes car was out at 10:59AM. It was returned around noon as the problem was not corrected. The car was out around 5PM; problem remained.
12/3/2004	12/3/2004	CVCS133338	- Steering pulls leftward - single instance of sudden, sharp leftward pull of steering on 12/1 accompanied by loud bang noise (diagnosed as faulty torque sensor) - Engine Light On (diagnosed as gas tank sensor fault)	
12/20/2004	12/22/2004	CVCS133534	- Steering pulls leftward - Installation of gas tank sensor that was on order - difficult/unable to fill gas tank at gas pumps. (filler neck on order)	
Currently	Not applicable	Not applicable	- Steering pulls leftward - difficulty filling gas tank at gas pumps (told new filler neck will correct this)	- Cancelled 12/24/04 drive to Florida for steering problem - still unable to fill tank w/o pump cutting off frequently (even at 1/4 tank on gauge)

Since these defects substantially impair the use, value, and safety of my vehicle, I am hereby allowing you one final opportunity to repair my vehicle. If repairs are not made within ten calendar days of receipt of this letter, I am entitled to a replacement vehicle acceptable to me, or a refund calculated in accordance with the Lemon Law. I look forward to hearing from you soon. My contact information is noted below.

Regards,


Jean Jean-Louis
1 Bayside Terrace, Apt. C, Jersey City, NJ 07305
Telephone: 201 936 7004

Direct all correspondence to: P.O. Box 1044, New York, NY 10014

CDR File Information

Vehicle Identification Number	1G2ZH548954110188
Investigator	jack rivard
Case Number	1-294946897
Investigation Date	Thursday, January 13 2005
Crash Date	Sunday, December 26 2004
Filename	1G2ZH548954110188A.CDR
Saved on	Thursday, January 13 2005 at 11:55:23 AM
Data check information	C09AFB80
Collected with CDR version	Crash Data Retrieval Tool 2.521
Collecting program verification number	C39E766F
Reported with CDR version	Crash Data Retrieval Tool 2.521
Reporting program verification number	C39E766F
Interface used to collected data	Block number: 00 Interface version: 41 Date: 11-04-04 Checksum: 9E00
Event(s) recovered	None

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times.

The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced.

The data in the non-deployment file will be locked after a deployment, if the non-deployment occurred within 5 seconds before the deployment or a deployment level event occurs within 5 seconds after the deployment.

SDM Data Limitations:

-SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For deployments and deployment level events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For non-deployments, the SDM will record the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a non-deployment event, is 5 mph.

-Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combine "X" and "Y" axis.

-Calculated Principle Direction of Force (PDOF) is the Arctangent of the maximum observer latitudinal velocity change divided by the maximum observed longitudinal velocity change.

-Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.

-SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.

-Brake Switch Circuit Status indicates the status of the brake switch circuit.

-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM does not receive a valid message.

-Belt Switch Circuit Status data indicates the status of the seat belt switch circuit.

-The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the deployment event occurred first. If the value is positive, then the non-deployment event occurred first.

SDM Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the Vehicle Status Data (Pre-Crash), which is

transmitted by various vehicle control modules, via the vehicle's communication network, to the SDM.

System Status At AE

Vehicle Identification Number	XXÿÿÿÿÿÿXÿX???
Low Tire Pressure Warning Lamp	OFF
Vehicle Power Mode Status	Crank
Remote Start Status	Active
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp	ON

System Status At 1 second

Transmission Range	Invalid
Transmission Selector Position	Invalid
Traction Control System Active	Invalid
Service Engine Soon (Non-Emission Related) Lamp	Invalid
Service Vehicle Soon Lamp	Invalid
Outside Air Temperature (degrees F)	Invalid
Left Front Door Status	Invalid
Right Front Door Status	Invalid
Left Rear Door Status	Invalid
Right Rear Door Status	Invalid
Rear Door(s) Status	Invalid

Pre-crash data

Parm	-2 sec	-1 sec
Engine Limp Home Mode	ON	ON
Cruise Control Active	Invalid	Invalid
Cruise Control Resume Switch Active	Invalid	Invalid
Cruise Control Set Switch Active	Invalid	Invalid

Pre-crash data

Parm	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	Invalid	Invalid	Invalid	Invalid	Invalid
Engine Speed (RPM)	Invalid	Invalid	Invalid	Invalid	Invalid
Percent Throttle	Invalid	Invalid	Invalid	Invalid	Invalid
Brake Switch Circuit Status	Invalid	Invalid	Invalid	Invalid	Invalid
Accelerator Pedal Position	Invalid	Invalid	Invalid	Invalid	Invalid
Antilock Brake System Active	Invalid	Invalid	Invalid	Invalid	Invalid
Lateral Acceleration	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate	Invalid	Invalid	Invalid	Invalid	Invalid
Steering Wheel Angle	Invalid	Invalid	Invalid	Invalid	Invalid
Vehicle Dynamics Control Active	Invalid	Invalid	Invalid	Invalid	Invalid

Hexadecimal Data

This page displays all the data retrieved from the air bag module.
It contains data that is not converted by this program.

```
$01  00 00 00 00 00 00 00
$02  30 00 00 00 00 00 00
$03  02 00 00 00 00 00 00
$04  02 00 00 00 00 00 00
$05  00 00 00 00 00 00 00
$06  00 0A 00 00 0A 56 63
$07  02 20 00 00 00 00 00
$08  E7 8A 00 00 00 00 00
$09  00 77 74 00 00 00 00
$0A  00 00 00 00 00 00 00
$0B  20 00 05 0F 00 00 00
$0C  80 00 80 00 00 00 00
$0D  FF E9 C0 00 00 00 00
$0E  40 00 00 00 00 00 00
$0F  BA 80 00 00 00 00 00
$10  47 32 5A 48 35 34 38
$11  39 35 34 31 31 30 31
$12  38 38 00 00 00 00 00
$13  00 00 00 00 00 00 00
$14  88 E3 29 ED 00 00 00
$15  EE 76 71 90 00 00 00
$16  05 01 0D 30 79 55 00
$17  03 03 03 03 02 02 00
$18  02 02 00 00 00 07 07
$19  03 03 00 00 00 00 00
$1B  FF 33 00 66 00 78 00
$1C  FF 30 00 66 00 18 00
$1D  4F 4F 00 00 00 00 00
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$22  00 78 00 00 00 00 00
$24  00 00 00 00 00 00 00
$25  00 00 00 00 00 00 00
$26  00 00 00 00 00 00 00
$27  FF 00 FF 00 00 00 00
$2A  00 00 00 00 00 00 00
$2B  00 00 00 00 00 00 00
$2D  00 00 00 00 00 00 00
$2E  00 BD 55 02 1F 00 00
$2F  00 FE 02 1F 00 00 00
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$33  FF FF FF FF FF 80 00
$34  FF FF FF FF FF 80 00
$35  FF FF FF FF FF 80 00
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$37  F8 80 F8 0F 0F CA FE
$38  FF 80 C0 80 FF C0 FC
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$3B  7F 0F 1F 1F 3F 00 00
$3C  FF FF FF FF FF FF C0
$3D  FF FF FF FF FF FF 00
$3E  FF FF FF FF 00 00 00
$3F  00 00 F0 00 00 00 00
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$41  F8 F8 90 00 00 00 00
$42  80 FF FF FF FF 00 00
```



```

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$4B FF FF FF FF FF FF 00
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$4D FF FF FF FF FF FF 00
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$4F FF FF FF FF FF FF 00
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$10 01 5A 39 A4
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$41 FF 30 00 66 00 18
$42 10 C4
$43 00 00 8C 80

```



```
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$45 07 01 07 01 05 01
$46 00 0F 0F 64 64
$47 0A 64 02 04 04 05 0A 06 04 0A 00 00 FA 00 00 FF 04 64
$48 18 08 08
$B0 58
$B1 FD FE 00
$B2 FF FF FF FF FF
$B4 41 53 35 36 36 33 32 33 30 30 39 52 20 20 20 20
$B7 50 AA 01 0F 01
$B8 53 42 67 10 17
$C1 30 46 30 31
$CA 30 46 30 31
$CB 00 9E 2A DF
$CC 00 9E 2A DF
$D1 00 00
$DB 00 00
$DC 00 00
```


CDR File Information

Vehicle Identification Number	1G1ZT52865F166678
Investigator	Ernie Frazier
Case Number	1-322798567
Investigation Date	Tuesday, March 29 2005
Crash Date	Thursday, March 17 2005
Interface used to collected data	Block number: 00 Interface version: 41 Date: 11-04-04 Checksum: 9E00
Event(s) recovered	Deployment

SDM Data Limitations

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- Calculated Principle Direction of Force (PDOF) is the Arctangent of the maximum observer latitudinal velocity change divided by the maximum observed longitudinal velocity change.

- Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.

- SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.

- Brake Switch Circuit Status indicates the status of the brake switch circuit.

- Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM does not receive a valid message.

- Belt Switch Circuit Status data indicates the status of the seat belt switch circuit.

- The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time.

- If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

- The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

- The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the deployment event occurred first. If the value is positive, then the non-deployment event occurred first.

SDM Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the Vehicle Status Data (Pre-Crash), which is transmitted by various vehicle control modules, via the vehicle's communication network, to the SDM.

System Status At AE

Vehicle Identification Number	XX1ZT528X5X16 6678
Low Tire Pressure Warning Lamp	OFF
Vehicle Power Mode Status	Run
Remote Start Status	Inactive
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp	OFF

System Status At 1 second

Transmission Range	Shift in Progress
Transmission Selector Position	Drive
Traction Control System Active	No
Service Engine Soon (Non-Emission Related) Lamp	OFF
Service Vehicle Soon Lamp	OFF
Outside Air Temperature (degrees F)	32
Left Front Door Status	Closed
Right Front Door Status	Closed
Left Rear Door Status	Unused
Right Rear Door Status	Closed
Rear Door(s) Status	Closed

Pre-crash data

Parm	-2 sec	-1 sec
Engine Limp Home Mode	OFF	OFF
Cruise Control Active	No	No
Cruise Control Resume Switch Active	No	No
Cruise Control Set Switch Active	No	No

Pre-crash data

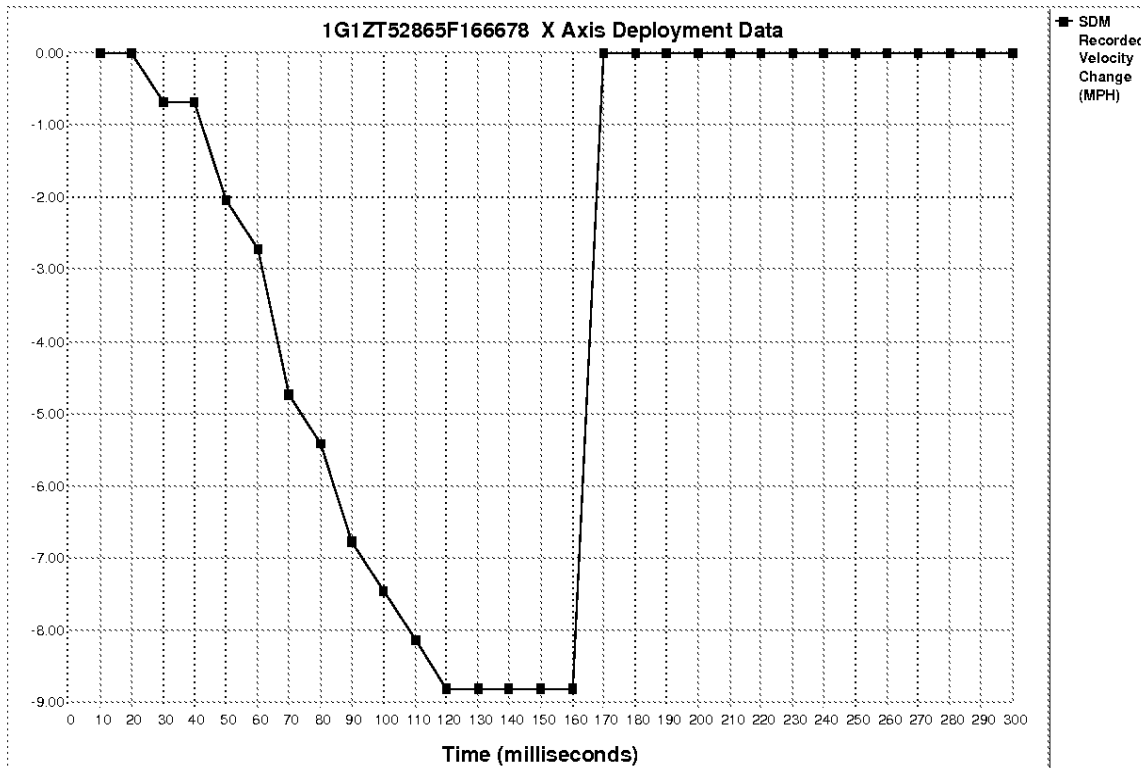
Parm	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	53	51	48	46	29
Engine Speed (RPM)	1472	1408	1280	1216	896
Percent Throttle	0	0	0	0	0
Brake Switch Circuit Status	OFF	OFF	OFF	OFF	OFF
Accelerator Pedal Position	0	0	0	0	0
Antilock Brake System Active	No	No	No	No	Yes
Lateral Acceleration	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate	Invalid	Invalid	Invalid	Invalid	Invalid
Steering Wheel Angle	-16	-16	-16	-16	64
Vehicle Dynamics Control Active	Invalid	Invalid	Invalid	Invalid	Invalid

System Status At Deployment

SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	655200
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	942
Ignition Cycles At Investigation	951
Ignition Cycles At Event	943
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	UNBUCKLED
Passenger's Belt Switch Circuit Status	BUCKLED
Driver First Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	56
Driver Second Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	Disposal
Passenger First Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	56
Passenger Second Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	Disposal
Time Between Events (sec)	N/A
Driver First Stage Deployment Loop Commanded	Yes
Driver Second Stage Deployment Loop Commanded	Yes
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	Yes
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Driver Knee Deployment Loop Commanded	No
Passenger First Stage Deployment Loop Commanded	Yes
Passenger Second Stage Deployment Loop Commanded	Yes
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	Yes
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No
Second Row Left Side Deployment Loop Commanded	No
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Second Row Right Side Deployment Loop Commanded	No
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	No
Center Rear Pretensioner Deployment Loop Commanded	No
Diagnostic Trouble Codes at Event 1	N/A
Diagnostic Trouble Codes at Event 2	N/A
Diagnostic Trouble Codes at Event 3	N/A
Diagnostic Trouble Codes at Event 4	N/A
Diagnostic Trouble Codes at Event 5	N/A
Diagnostic Trouble Codes at Event 6	N/A
Multiple Event Counter	0
An Event(s) Preceded the Recorded Event(s)	No
An Event(s) was in Between the Recorded Event(s)	No
An Event(s) Followed the Recorded Event(s)	No
The Event(s) Not Recorded was a Deployment Event(s)	No
The Event(s) Not Recorded was a Non-Deployment Event(s)	No
Crash Record Locked	Yes
Pre-Crash event data locked for this event.	Yes
Event Recording Complete	Yes
Calculated Principle Direction of Force (PDOF) degrees	-30



Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Y Axis Recorded Velocity Change (MPH)	0.00	0.00	0.68	0.68	1.36	1.36	2.71	2.71	3.39	4.07	4.07	4.74	4.74	4.74	4.74
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Y Axis Recorded Velocity Change (MPH)	4.74	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00



Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
X Axis Recorded Velocity Change (MPH)	0.00	0.00	-0.68	-0.68	-2.03	-2.71	-4.74	-5.42	-6.78	-7.46	-8.13	-8.81	-8.81	-8.81	-8.81
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
X Axis Recorded Velocity Change (MPH)	-8.81	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Hexadecimal Data

This page displays all the data retrieved from the air bag module.
It contains data that is not converted by this program.

```
$01 00 03 00 00 00 00 00
$02 30 00 00 00 00 00 00
$03 02 00 00 00 00 00 00
$04 02 00 00 00 00 00 00
$05 00 00 00 00 00 00 00
$06 00 0A 00 00 0A 72 78
$07 00 20 00 00 00 00 00
$08 38 21 00 00 00 00 00
$09 00 7B 6B 00 00 00 00
$0A 00 00 00 00 00 00 00
$0B 00 00 05 0F 00 00 00
$0C 80 00 80 00 00 00 00
$0D 00 00 C0 00 00 00 00
$0E D0 00 00 00 00 00 00
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$12 37 38 00 00 00 00 00
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$1E 4F 4F 00 00 00 00 00
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$2B 00 00 00 00 00 00 00
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$2F 00 FE 03 B7 00 00 00
$30 9D 00 00 00 00 00 00
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$33 00 00 00 00 00 00 00
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$39 00 00 00 00 00 80 00
$3A 00 00 00 00 00 80 00
$3B 03 06 0C 00 00 00 00
$3C 00 00 00 00 00 00 C0
$3D 31 5A 54 35 32 38 00
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$3F 00 00 90 00 00 00 00
$40 00 00 00 00 00 00 00
$41 F8 F8 90 00 00 00 00
$42 80 FF FF FF FF 00 00
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```

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$4F FF FF FF FF FF FF 00
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$54 82 FF FF 00 00 00 00
$55 FF FF FF FF FF FF 00
$67 A0 A5 00 00 00 00 00
$68 D0 D0 00 C0 00 00 00
$69 00 FF F0 03 AE 00 00
$6A FE 03 AF 00 00 00 00
$6B 00 00 00 00 00 00 00
$6C 00 00 00 00 00 00 00
$6D 00 00 00 00 00 00 00
$6E 00 00 00 00 01 FF 00
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$70 04 F9 04 F8 05 F6 00
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$73 07 F3 00 00 00 00 00
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$75 00 00 00 00 00 00 00
$76 00 00 00 00 00 00 00
$77 00 00 00 00 00 00 00
$78 70 00 00 00 00 00 00
$79 80 00 00 00 00 00 00
$7A 80 00 00 00 00 00 00
$7B 1C 4E 1C 4E 00 00 00

```

```

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$10 01 59 D3 B3
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$22 72 78
$23 31 5A 53 54 55 55 32
$24 31 5A 53 54 55 55 32
$25 31 5A 53 54 55 55 32
$26 31 5A 53 54 55 55 32
$40 00 00
$41 3F 00 00 06 00 18
$42 10 C4
$43 00 00 8C 80

```



```
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$45 07 01 07 01 05 01
$46 00 0F 0F 64 64
$47 0A 64 06 04 04 05 0A 06 04 0A 00 00 FA 00 00 FF 04 64
$48 18 08 08
$B0 58
$B1 FD FE 00
$B2 FF FF FF FF FF
$B4 41 53 37 32 37 38 32 33 30 57 56 43 20 20 20 20
$B7 50 AA 01 0F 01
$B8 54 41 68 02 11
$C1 30 46 30 31
$CA 30 46 30 31
$CB 01 5A CA 6E
$CC 01 5A CA 6E
$D1 00 00
$DB 00 00
$DC 00 00
```


CDR File Information

Vehicle Identification Number	1G1ZT52865F166678
Investigator	Ernie Frazier
Case Number	1-322798567
Investigation Date	Tuesday, March 29 2005
Crash Date	Thursday, March 17 2005
Interface used to collected data	Block number: 00 Interface version: 41 Date: 11-04-04 Checksum: 9E00
Event(s) recovered	Deployment

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times.

The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced. The data in the non-deployment file will be locked after a deployment, if the non-deployment occurred within 5 seconds before the deployment or a deployment level event occurs within 5 seconds after the deployment.

SDM Data Limitations:

-SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For deployments and deployment level events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For non-deployments, the SDM will record the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a non-deployment event, is 5 mph.

-Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combine "X" and "Y" axis.

-Calculated Principle Direction of Force (PDOF) is the Arctangent of the maximum observer latitudinal velocity change divided by the maximum observed longitudinal velocity change.

-Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.

-SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.

-Brake Switch Circuit Status indicates the status of the brake switch circuit.

-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM does not receive a valid message.

-Belt Switch Circuit Status data indicates the status of the seat belt switch circuit.

-The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time.

-If power to the SDM is lost during a crash event, all or part of the time of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the deployment event occurred first. If the value is positive, then the non-deployment event occurred first.

SDM Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the Vehicle Status Data (Pre-Crash), which is transmitted by various vehicle control modules, via the vehicle's communication network, to the SDM.

System Status At AE

Vehicle Identification Number	XX1ZT528X5X16 6678
Low Tire Pressure Warning Lamp	OFF
Vehicle Power Mode Status	Run
Remote Start Status	Inactive
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp	OFF

System Status At 1 second

Transmission Range	Shift in Progress
Transmission Selector Position	Drive
Traction Control System Active	No
Service Engine Soon (Non-Emission Related) Lamp	OFF
Service Vehicle Soon Lamp	OFF
Outside Air Temperature (degrees F)	32
Left Front Door Status	Closed
Right Front Door Status	Closed
Left Rear Door Status	Unused
Right Rear Door Status	Closed
Rear Door(s) Status	Closed

Pre-crash data

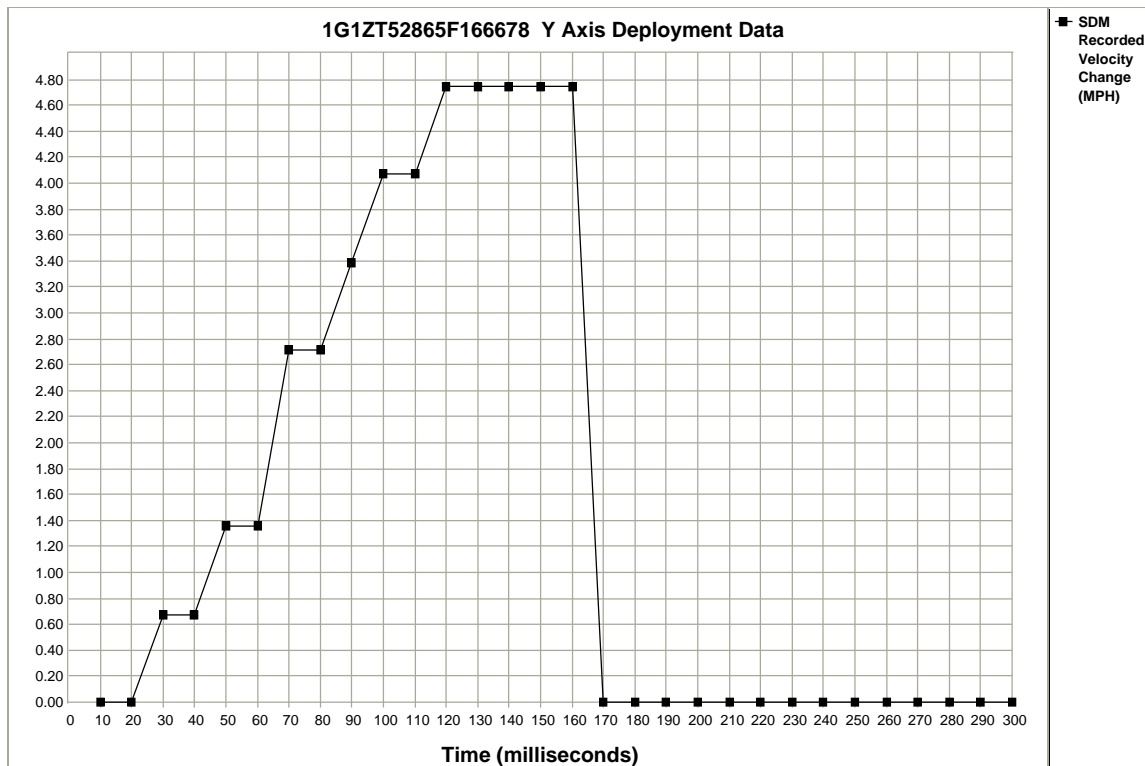
Parm	-2 sec	-1 sec
Engine Limp Home Mode	OFF	OFF
Cruise Control Active	No	No
Cruise Control Resume Switch Active	No	No
Cruise Control Set Switch Active	No	No

Pre-crash data

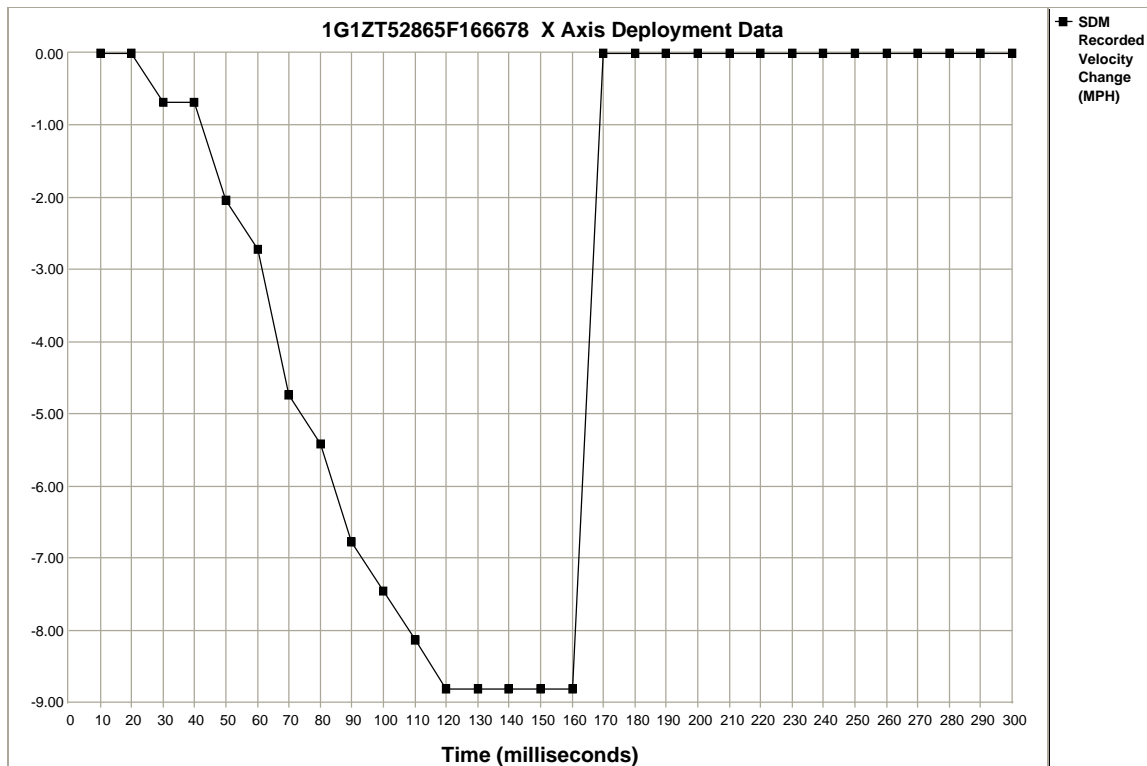
Parm	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	53	51	48	46	29
Engine Speed (RPM)	1472	1408	1280	1216	896
Percent Throttle	0	0	0	0	0
Brake Switch Circuit Status	OFF	OFF	OFF	OFF	OFF
Accelerator Pedal Position	0	0	0	0	0
Antilock Brake System Active	No	No	No	No	Yes
Lateral Acceleration	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate	Invalid	Invalid	Invalid	Invalid	Invalid
Steering Wheel Angle	-16	-16	-16	-16	64
Vehicle Dynamics Control Active	Invalid	Invalid	Invalid	Invalid	Invalid

System Status At Deployment

SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	655200
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	942
Ignition Cycles At Investigation	951
Ignition Cycles At Event	943
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	UNBUCKLED
Passenger's Belt Switch Circuit Status	BUCKLED
Driver First Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	56
Driver Second Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	Disposal
Passenger First Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	56
Passenger Second Stage Time Algorithm Enabled to Deployment Command Criteria Met (msec)	Disposal
Time Between Events (sec)	N/A
Driver First Stage Deployment Loop Commanded	Yes
Driver Second Stage Deployment Loop Commanded	Yes
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	Yes
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Driver Knee Deployment Loop Commanded	No
Passenger First Stage Deployment Loop Commanded	Yes
Passenger Second Stage Deployment Loop Commanded	Yes
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	Yes
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No
Second Row Left Side Deployment Loop Commanded	No
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Second Row Right Side Deployment Loop Commanded	No
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	No
Center Rear Pretensioner Deployment Loop Commanded	No
Diagnostic Trouble Codes at Event 1	N/A
Diagnostic Trouble Codes at Event 2	N/A
Diagnostic Trouble Codes at Event 3	N/A
Diagnostic Trouble Codes at Event 4	N/A
Diagnostic Trouble Codes at Event 5	N/A
Diagnostic Trouble Codes at Event 6	N/A
Multiple Event Counter	0
An Event(s) Preceded the Recorded Event(s)	No
An Event(s) was in Between the Recorded Event(s)	No
An Event(s) Followed the Recorded Event(s)	No
The Event(s) Not Recorded was a Deployment Event(s)	No
The Event(s) Not Recorded was a Non-Deployment Event(s)	No
Crash Record Locked	Yes
Pre-Crash event data locked for this event.	Yes
Event Recording Complete	Yes
Calculated Principle Direction of Force (PDOF) degrees	-30



Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Y Axis Recorded Velocity Change (MPH)	0.00	0.00	0.68	0.68	1.36	1.36	2.71	2.71	3.39	4.07	4.07	4.74	4.74	4.74	4.74
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Y Axis Recorded Velocity Change (MPH)	4.74	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00



Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
X Axis Recorded Velocity Change (MPH)	0.00	0.00	-0.68	-0.68	-2.03	-2.71	-4.74	-5.42	-6.78	-7.46	-8.13	-8.81	-8.81	-8.81	-8.81
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
X Axis Recorded Velocity Change (MPH)	-8.81	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Hexadecimal Data

This page displays all the data retrieved from the air bag module.
It contains data that is not converted by this program.

```
$01 00 03 00 00 00 00 00
$02 30 00 00 00 00 00 00
$03 02 00 00 00 00 00 00
$04 02 00 00 00 00 00 00
$05 00 00 00 00 00 00 00
$06 00 0A 00 00 0A 72 78
$07 00 20 00 00 00 00 00
$08 38 21 00 00 00 00 00
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$0A 00 00 00 00 00 00 00
$0B 00 00 05 0F 00 00 00
$0C 80 00 80 00 00 00 00
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$0E D0 00 00 00 00 00 00
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$1D 00 00 00 00 00 00 00
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$2F 00 FE 03 B7 00 00 00
$30 9D 00 00 00 00 00 00
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$38 50 00 40 00 03 C0 00
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$3A 00 00 00 00 00 80 00
$3B 03 06 0C 00 00 00 00
$3C 00 00 00 00 00 00 C0
$3D 31 5A 54 35 32 38 00
$3E 35 16 66 78 00 00 00
$3F 00 00 90 00 00 00 00
$40 00 00 00 00 00 00 00
$41 F8 F8 90 00 00 00 00
$42 80 FF FF FF FF 00 00
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```

$43 FF FF FF 00 00 00 00
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$4B FF FF FF FF FF FF 00
$4C FF FF FF FF FF FF 00
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$4E FF FF FF FF FF FF 00
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$53 FF FF FF 00 00 00 00
$54 82 FF FF 00 00 00 00
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$6B 00 00 00 00 00 00 00
$6C 00 00 00 00 00 00 00
$6D 00 00 00 00 00 00 00
$6E 00 00 00 00 01 FF 00
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$7A 80 00 00 00 00 00 00
$7B 1C 4E 1C 4E 00 00 00

```

```

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$03 41 54 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$04 01 02 03 04
$05 42 55 FF FF FF FF FF FF FF FF FF FF FF FF FF
$06 FF FF FF FF
$07 42 54 FF FF FF FF FF FF FF FF FF 00 80 00 FF FF
$08 FF FF FF FF
$0D 41 48 36 35 32 39 52 34 32 32 32 46 58 50 37
$0E 01 59 D3 B3
$0F 41 4A 36 35 32 39 52 34 32 31 39 31 46 4A 36 4C
$10 01 59 D3 B3
$13 42 52 FF FF FF FF FF FF FF FF FF FF FF FF FF
$14 FF FF FF FF
$17 42 54 FF FF 00 80 00 FF FF FF FF FF FF FF FF FF
$18 FF FF FF FF
$21 31 12 66 1A D0 2E 91 9A
$22 72 78
$23 31 5A 53 54 55 55 32
$24 31 5A 53 54 55 55 32
$25 31 5A 53 54 55 55 32
$26 31 5A 53 54 55 55 32
$40 00 00
$41 3F 00 00 06 00 18
$42 10 C4
$43 00 00 8C 80

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\$44 C6 00 00 FC C0 C0
\$45 07 01 07 01 05 01
\$46 00 0F 0F 64 64
\$47 0A 64 06 04 04 05 0A 06 04 0A 00 00 FA 00 00 FF 04 64
\$48 18 08 08
\$B0 58
\$B1 FD FE 00
\$B2 FF FF FF FF FF
\$B4 41 53 37 32 37 38 32 33 30 57 56 43 20 20 20 20
\$B7 50 AA 01 0F 01
\$B8 54 41 68 02 11
\$C1 30 46 30 31
\$CA 30 46 30 31
\$CB 01 5A CA 6E
\$CC 01 5A CA 6E
\$D1 00 00
\$DB 00 00
\$DC 00 00













TECH 2

Diag. Command by Priorities

SIR	
SIR	
B0020	Symptom 04
Passenger Frontal Deployment Loop Stage	
2 (Ign. Circuit)	
Test	Failed/Current
Ign. Ignition test	Passed
Ign. Ignition test	Not Requested
Ign. Ignition test	Not Run
History	History
	1 / 9
Clear	
BITs	

YES
R
NO





TECH 2

Electronically Controlled Module
Powertrain Control Module (PCM)
Transmission
ABS
SRS
Immobilizer
Body Control Module
Brake Control Module
Engine Control Module
Fuel System
Cooling System
Lighting
Wipers
Mirrors
Windows
Doors
Locks
Horn
Alarms
Security
Maintenance
Reset
Clear
Exit

1 2 3
4 5 6
7 8 9
0 * #



TECH 2

1-2000 Ford Focus
1-11 Chevrolet
1-12 Vehicle Control Systems
1-13 OBD
1-14 ABS
1-15 Engine
1-16 Transmission/Transfer Case
1-17 Body and Accessories
1-18 Hydraulic



TECH 2

TECH 2















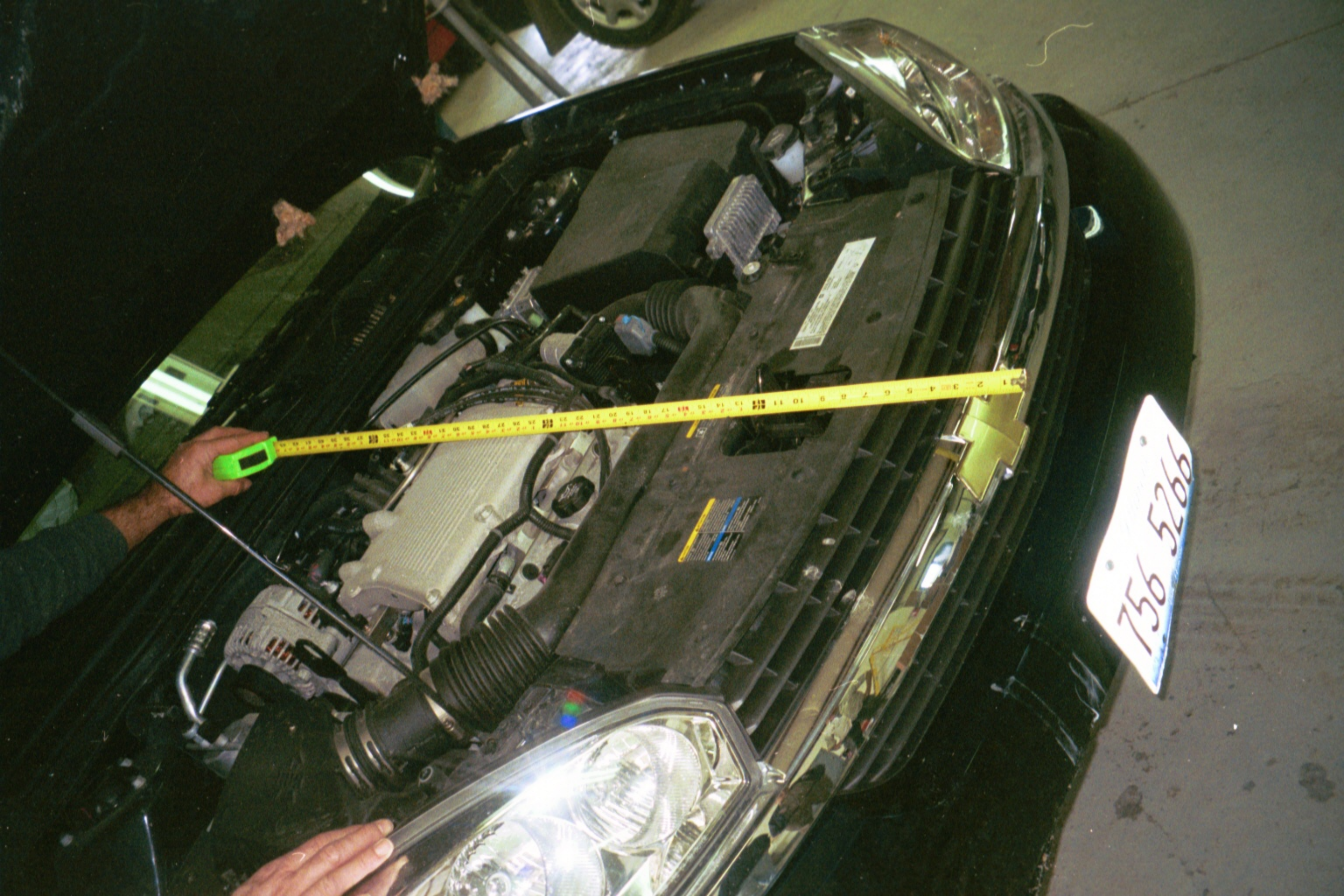












KEEP OUT OF REACH OF CHILDREN.
DO NOT TIP, DO NOT OPEN BATTERY.

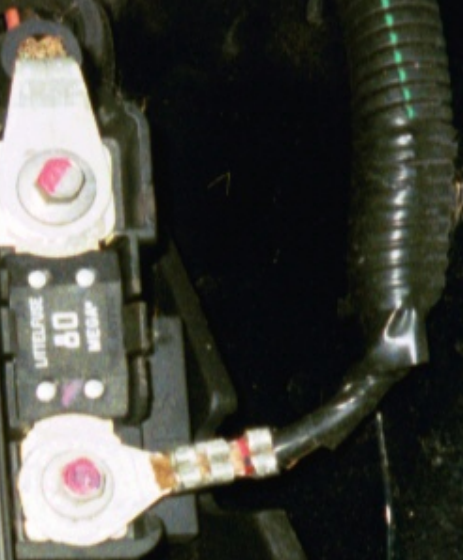
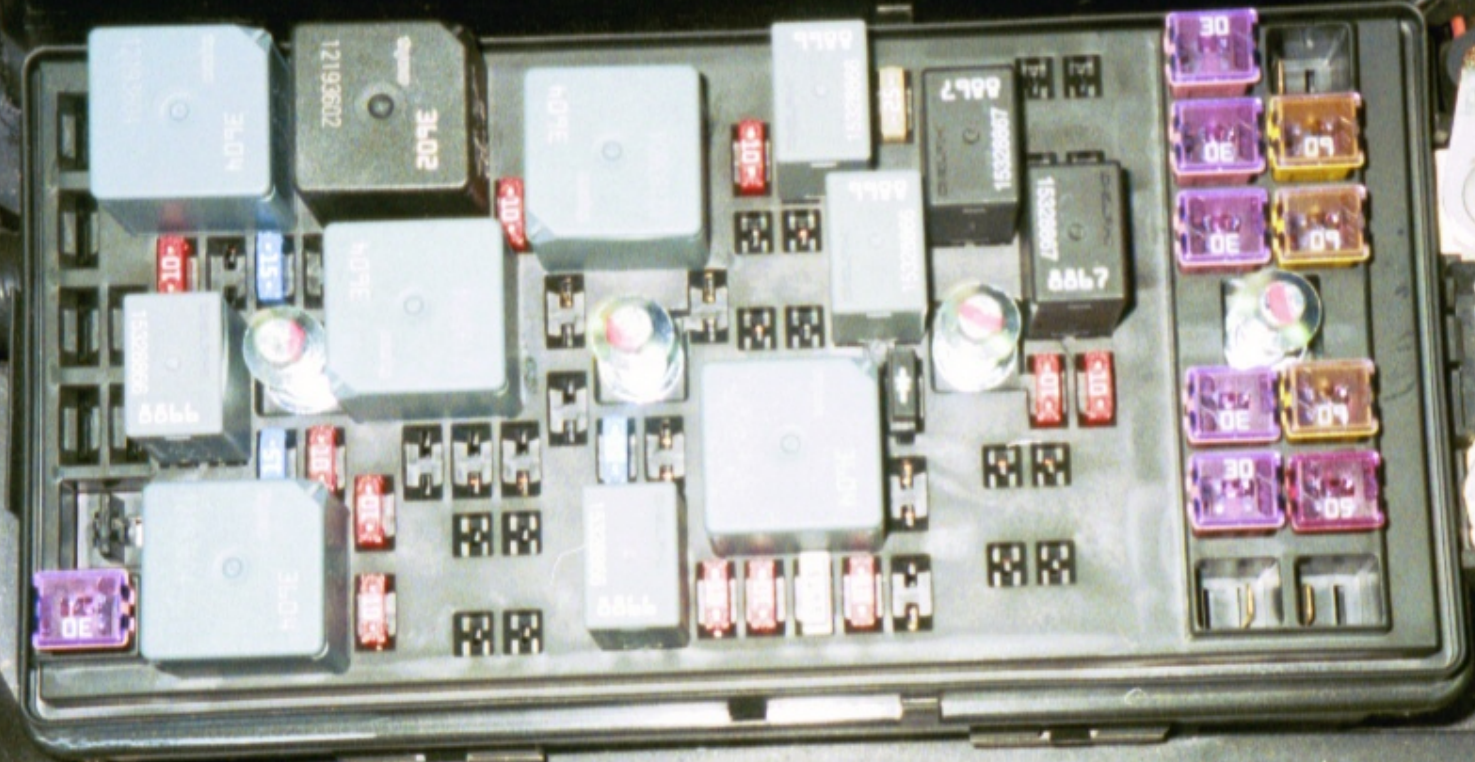
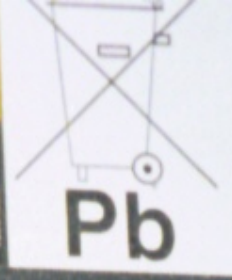
NEVER IMMEDIATEMENT
UN MEDECIN

TENIR HORS DE LA PORTEE DES ENFANTS. NE
PAS INCLINER. NE PAS OUVRIR LA BATTERIE.

ACDelco

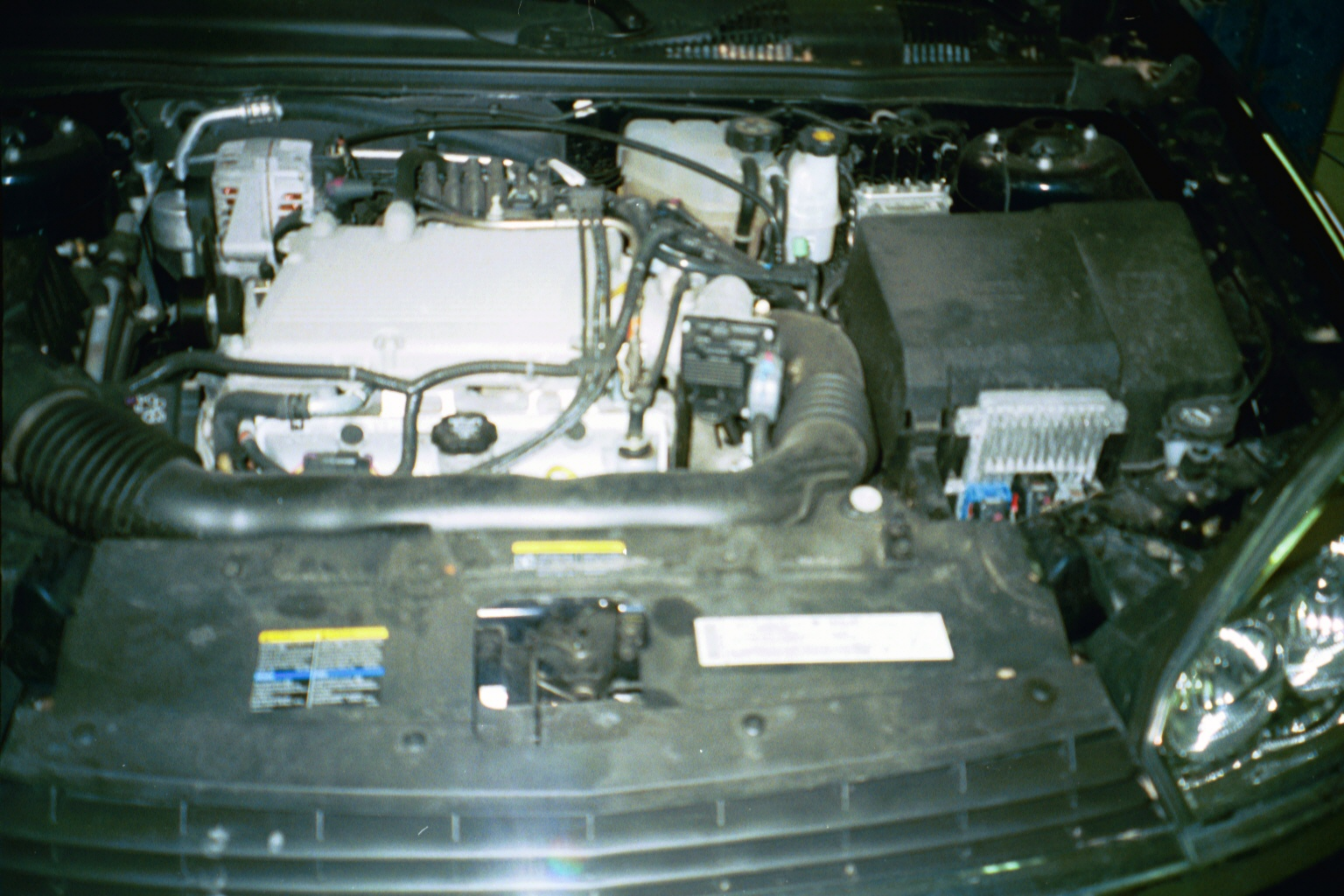
MAINTENANCE-FREE BATTERY

BATTERIE SANS ENTRETIEN



























N
W
I
L
IND, INC.
LOS ANGELES, CA.







MALIBU

LS V6

756 5266

12-05





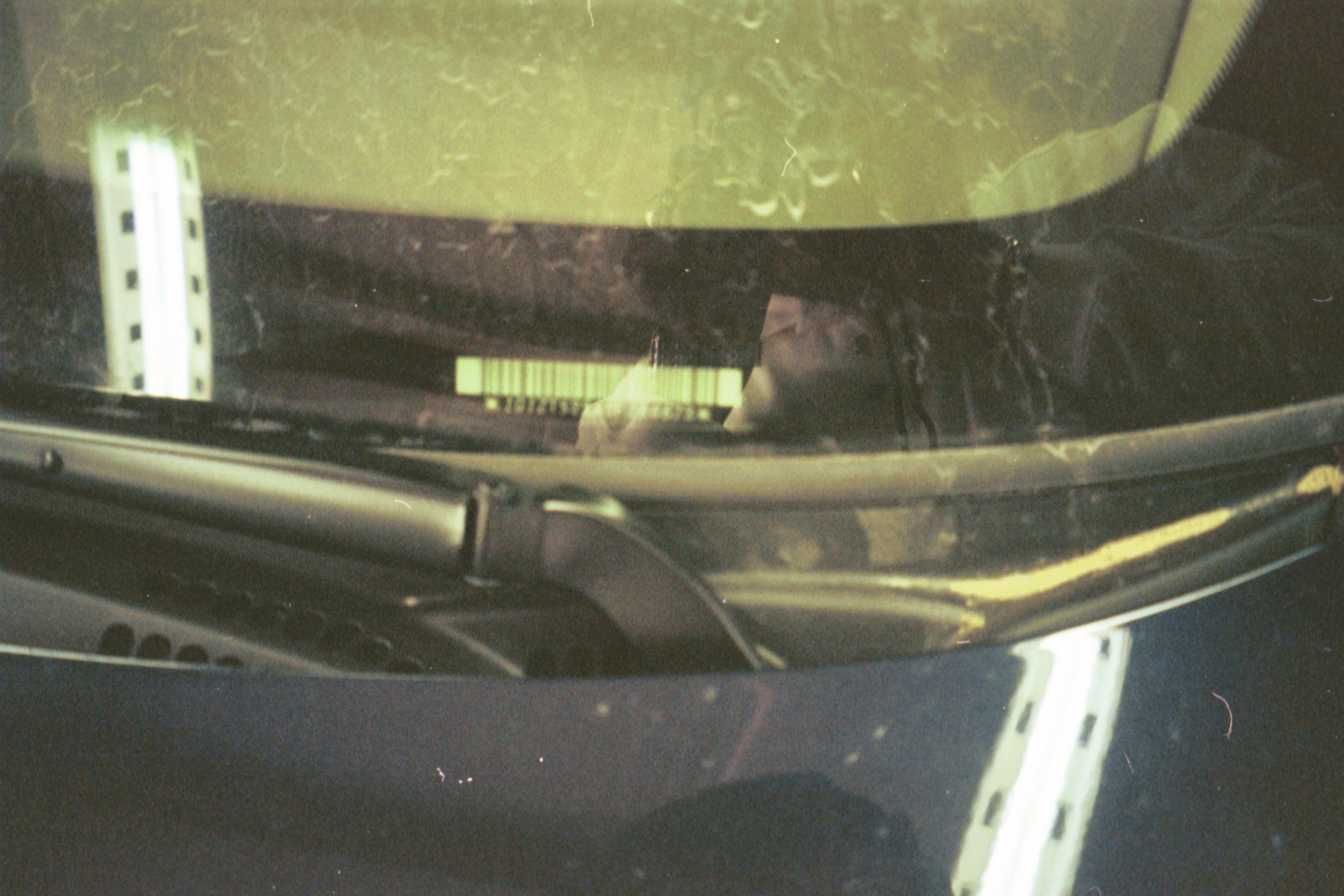







 **Mopar**
PARTS

756 5266



 **TIRE AND LOADING INFORMATION**

SEATING CAPACITY: TOTAL 5, FRONT 2, CENTER 2, REAR 1

MAXIMUM WEIGHT: 1000 LBS (454 KG)

ORIGINAL TIRE SIZE	COLD TIRE INFLATION PRESSURE
P205/65R15	FRONT 210 KPA (30 PSI)
P205/65R15	REAR 210 KPA (30 PSI)
T125/70D15	SPARE 210 KPA (30 PSI)

SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION



W.D. BY GENERAL MOTORS CORP

DATE

07/08

08/04

09/04

07/08

08/04

09/04

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR
VEHICLE SAFETY, EMISSION, AND NOISE REGULATION STANDARDS IN
EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE
1G1ZT52865F166678 VIN: 166678

**GENERAL MOTORS
BUSINESS RESOURCE CENTER
TRADE REPURCHASE CHECKLIST**

APP		APP	
_____	CHECK REQUEST FORM (CIF)	_____	SIGNED BILL OF SALE ON ORIGINAL VEHICLE
_____	RVDC CALCULATION WORKSHEET	_____	SIGNED SETTLEMENT OFFER LETTER
_____	SIGNED BILL OF SALE ON NEW VEHICLE	_____	SIGNED RELEASE AGREEMENT
_____	INVOICE ON REPLACEMENT VEHICLE	_____	SIGNED DEALER CONFIRMATION LETTER
_____	FRA FORM	_____	INCENTIVES FROM <u>R028</u> IN BARS
		_____	DESCRIPTIONS OF INCENTIVES <u>F071</u> IN BARS
_____	INCENTIVE SHUT-OFF REQUEST	_____	INCENTIVE ACKNOWLEDGEMENT FORM
_____	COPY OF TITLE OR REGISTRATION	_____	INVOICE FOR ATTORNEY FEES (If Applicable)
_____	WARRANTY HISTORY	_____	REPAIR ORDERS FOR REASON FOR REPURCHASE
_____	INVOICE ON ORIGINAL VEHICLE		(FLORIDA ONLY)

☐ Substitution of Collateral

☒ New Retail/Lease Contract

REPURCHASE LIENHOLDER INFORMATION

CUSTOMER INFORMATION: SR1-330523772

Name	MELISSA SCHROYER
VIN#	1G22G528054165750
Year-Make and Model:	2005 PONTIAC SEDAN

LIENHOLDER INFORMATION:

Lienholder Name:	GMAC
Lender Contact Person and Date:	
Physical Address:	900 N SQUIRREL RD STE 300
City/State/Zip	AUBURN HILLS MI 48326
Phone:	8002004622
Fax Number:	
Account Number:	010907608819
Dealer Buyout/Payoff Amount:	\$25,500.78
Buyout/Payoff Expiration Date:	AUGUST 13, 2005
Per Diem:	\$.70

Additional Information

GW

Purchase Price (New Unit)	\$22,552.00
State Sales Tax	\$163.75
Additional Tax	\$0.00
Reg./Lic./Title Fees (opt)	\$25.50
New Aftermarket Items	\$0.00
State Fees	\$0.00
Fees	\$0.00
Less Dealer Contribution	\$0.00
Subtotal	\$22,741.25
Trade-In Allowance	\$19,932.00
Loan Payoff	\$25,500.78
Net Allowance	-\$5,568.78
Cash on Delivery (Paid by GM)	\$189.25
Total Balance Due	\$28,120.78
Amount to Dealer for additional Fees	\$0.00

New Vehicle VIN:
1G2ZH528554154465

Dealer Confirmation Letter- Trade Repurchase (Customer Participation)

General Motors

5701 East Hillsborough Ave, Suite 2300 Tampa FL 33610

Phone (800) 231-1841 x 58585

Trade Repurchase Agreement between General Motors and its dealer partner *Morris K-F-G*

Customer's Name: *Melisa Schroyer*

Case Number: *sr1-220523772*

Thank you for assisting General Motors in the trade repurchase transaction for our mutual customer.

The dealer will issue a check in the amount of \$5,529.28 to General Motors Corporation in order to obtain free and clear title of original vehicle. Once all of the final repurchase paperwork, including your dealer check, has been sent back to the Reacquired Vehicle Disposition Center (RVDC), General Motors will issue a check in the amount of 25,486.78 to GMAC.

When writing the sales agreement for the trade repurchase, please use the numbers on the right hand side of the worksheet:

Replacement VIN:	1G2ZH528554154465
New Vehicle Sales Price:	\$22,552.00
Used Vehicle Trade Value:	\$19,932.00
Taxes:	\$163.75
Rebates:	[Not Applicable]
Lien on old vehicle:	\$25,486.78
Plus title and license fees:	\$25.50
Miscellaneous State Fees:	[If applicable]
Document Fees:	[Not paid by either party]
Dealer Processing Fee:	[\$200 applied as warranty credit via W.I.N.S.]

As always, the customer is obligated to make the financial arrangements for the replacement vehicle. Please note we do not take into consideration any over allowance, finance rates, rebates, negative equity, etc. on the original vehicle. Also remember, no cash back incentives are to be used on the replacement vehicle. Using the figures above, the customer is responsible for:

Payoff of Original Vehicle =	\$25,486.78
Usage / depreciation =	\$ 0.00
Miscellaneous State Fees =	\$0.0
Upgrade =	\$2,620.00
Total Customer Contribution =	\$28,106.78

Morris K-F-G agrees to sign a Power Of Attorney to enable GM to make the necessary arrangements with the above referenced customer's lending institution on the Dealer's behalf to facilitate receiving a free and clear title to the old vehicle.

If you are in agreement with this offer, please sign and date below and return this agreement along with a signed Bill of Sale to my attention at the following fax # 866-715-8516.

Morris K-F-G Management Agent's Signature and Title.

Morris K-F-G Management Agent's Printed Name and Title.

Tiffany Roundtree

Authorized General Motors BRC Representative Signature

Tiffany Roundtree

Authorized General Motors BRC Representative Printed Name

Thank you for assisting General Motors in this trade repurchase for our mutual customer!

DEALER CHECKLIST

DEADLINE FOR RETURN OF DOCUMENTS:

Please complete the following:

For Questions Call (800) 231-1841, 58585

Fax#: 866-715-8516

- ☐ 1). Use the Repurchase Worksheet to Draft the New Vehicle's Bill of Sale. (Numbers have to match exactly or the Repurchase will be delayed).). **Sign and fax the New Vehicle's Bill of Sale(no customer signature is needed.)**
- ☐ 2). **Sign & fax the Dealer Confirmation Letter**

"Financing!!!"

*******DEALERSHIPS RESPONSIBILITY TO COMPLETE*******

- ☐ • **Collateral Exchanges:**
PLEASE SECURE THE COLLATERAL EXCHANGE WITH LIENHOLDER
- ☐ • **Refinancing: (DO NOT SEND PAYOFF CHECK, GM WILL HANDLE THIS PORTION OF REPURCHASE(NO EXCEPTIONS))**
****PLEASE VERIFY THAT CUSTOMER QUALIFIES FOR REFINANCING**(NO CASH BACK INCENTIVES OR REBATES CAN BE APPLIED(no exceptions)...IF CUSTOMER QUALIFIES FOR SPECIAL FINANCE RATES, THEN THEY ARE ELIGIBLE TO RECEIVE IT.**

NOTE: Upon my receipt of the above signed documents, I will process the repurchase check packet for delivery within 5 business days(*PENDING CUSTOMER COOPERATION*)

(DO NOT DELIVER THE VEHICLE TO THE CUSTOMER UNTIL YOU RECEIVE THE RVDC CHECK PACKET !! NO EXCEPTIONS.

Purchase Price (New Unit)	\$20,870.75
State Sales Tax	\$16.25
Additional Tax	\$0.00
Reg./Lic./Title Fees (opt)	\$25.50
New Aftermarket Items	\$0.00
State Fees	\$0.00
Fees	\$0.00
Less Dealer Contribution to Cust	\$0.00
Subtotal	\$20,912.50
Trade-In Allowance	\$20,610.75
Loan Payoff	\$0.00
Net Allowance	\$20,610.75
Cash on Delivery (Paid by GM)	\$41.75
Total Balance Due	\$260.00
Amount to Dealer for additional Fees	\$0.00

New Vehicle VIN:
1G1AP11P367696234

PLEASE REVIEW MOCK BILL OF SALE AND
 CREATE NEW BUYERS ORDER
 REFLECTING THOSE NUMBERS. ENSURE
 THE ORIGINAL VIN IS USED AS TRADE IN
 DESCRIPTION AS WELL AS VALUE. CASH
 ON DELIVERY SHOULD BE \$41.75 USED
 AS DOWNPAYMENT PAID BY GM.
 BOTTOM LINE FIGURE SHOULD BE
\$260.00.



THE FOLLOWING DOCUMENTS SHOULD BE FORWARD TO GMAC
FOR A SUBSTITUTION OF COLLATERAL.

- TRADE WORKSHEET
- DEALER CONFIRMATION LETTER
- INVOICE OF THE OLD AND NEW
VEHICLE
- DEALER CONTACT NAME, PHONE
NUMBER AND FAX NUMBER
- CUSTOMER OFFER LETTER

THE DOCUMENTS SHOULD BE FORWARDED TO THE
ATTENTION OF TREY HARVEY. IF YOU HAVE ANY
QUESTIONS HE CAN BE REACHED AT 1-800-514-6378
PROMPT 7.

Thanks,
Tiffany Roundtree
Repurchase Coordinator

Dealer Confirmation Letter- Collateral Exchange

[GM Division Name]

5701 East Hillsborough Ave, Suite 2300 Tampa FL 33610

Phone (800) 231-1841 Tiffany Roundtree ext 58585

Collateral Exchange Agreement between [GM Division Name] and its dealer partner Ganley Chevrolet

Customer's Name: *Melissa Schroyer*
Case Number: *ar1-230523772*

Thank you for assisting General Motors in the collateral exchange for our mutual customer.

General Motors will issue a check in the amount of \$20,652.50 made payable to Ganley Chevrolet after receiving a completed collateral exchange form that has been signed by the customer, dealer representative, and financial institution representative. The customer, in order to make the transaction take place, must supply any funds that might be required in cash, certified check, or money order (usage on the old vehicle and pay any upgrade in price from MSRP-old vehicle to MSRP-new vehicle).

When writing the sales agreement for this exchange, please use the numbers below:

Replacement VIN:	1G1AP11P367696234
New Vehicle Sales Price:	\$20,870.75
Used Vehicle Trade Value:	\$20,610.75
Trade Difference:	\$260.00
Taxes:	\$16.25
Rebates:	[Not Applicable]
Miscellaneous State Fees:	\$25.50
Document Fees:	[Not paid by either party]
Dealer Processing Fee:	[\$200 applied as warranty credit via W.I.N.S.]

As always, the customer is obligated to make arrangements to complete the collateral exchange paperwork for the replacement vehicle. With the exception of the VIN, nothing in the financing contract changes because the lien holder extends no new funds. The funds must be brought to the dealership signing at the time of the transaction. Using the figures above, the customer is required to bring:

Sales Tax=	\$0.00
Miscellaneous Fees =	\$0.00
Usage / depreciation =	\$0.00
<u>Upgrade =</u>	<u>\$260.00</u>
Total Customer Contribution =	\$260.00

Ganley Chevrolet agrees to sign a Power Of Attorney to enable GM to make the necessary arrangements with the above referenced customer's lending institution on the Dealer's behalf to facilitate receiving a free and clear title to the old vehicle.

If you are in agreement with this offer, please sign and date below and return a copy to my attention at the following fax # 866-715-8516.

Ganley Chevrolet Management Agent's Signature and Title.

Ganley Chevrolet Management Agent's Printed Name and Title.

Authorized General Motors BRC Representative Signature

Authorized General Motors BRC Representative Printed Name

Again, thank you for assisting General Motors in this collateral exchange transaction for our mutual customer!



GMC

GENERAL MOTORS BUSINESS RESOURCE CENTER

November 22, 2005

Melissa Schroyer
568 Bayberry Dr
Elyria OH 44035

TRADE SETTLEMENT OFFER

Subject: **Repurchase of 2005 Pontiac G6**
Case Number: **sr1-330523772**

Dear Ms. Schroyer:

We regret that you are dissatisfied with your **2005 Pontiac G6** and that our attempts to resolve your concerns have not met your expectations.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a satisfied **General Motors** customer. **General Motors** will assist you into **2006 Chevrolet Cobalt**. Your responsibilities may be, but not limited to, taxes, state fees, dealership fees, usage, damage, upgrade, add-ons, and conversions. This offer is calculated by using the following figures:

Payoff of original Vehicle	\$23,729.26
Plus Upgrade	\$260.00
Plus Usage	\$0.00

TOTAL RESPONSIBILITY OF CUSTOMER \$260.00
PAYOFF WILL BE SATISFIED THROUGH SUBSTITUTION OF COLLATERAL

****TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED
PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW****

General Motors will repurchase **VIN #1G2ZG528054165750** in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

Please return this document to fax number 866-715-8516 by November 24, 2005. The conditions of the trade-repurchase are as follows:

- ⇒ **the vehicle is free from any abnormal damage or alterations which impair its resale value**
- ⇒ **all factory installed equipment are intact and functional**
- ⇒ **a free and clear title is provided at the time of repurchase (payoff original loan)**
- ⇒ **a "Power of Attorney" form is signed at the time of repurchase-*used only for title corrections, if needed* (supplied by General Motors)**
- ⇒ **an "Odometer Disclosure Statement" is signed at the time of the repurchase (supplied by General Motors)**



GMC

-
- ⇒ this offer is contingent upon the approval of your lending/leasing institution
 - ⇒ no cash back rebates or incentives of any kind are applicable towards this transaction

If this trade-repurchase offer is acceptable, please sign the bottom of this letter and return it to my attention via the fax number above along with a copy of your driver's license and a copy of the current registration. If there is no lien on the vehicle a copy of the title is required.

Upon receipt of your signed acceptance, a check will be processed and forwarded to **Ganley Chevrolet**. Please allow up to 7 business days for check processing. I will contact you to set up a signing date. You will be required to complete the transaction on the signing date or this transaction will be voided. I can be reached at (800) 231-1841 ext. 58585 if you have any questions or concerns.

Sincerely,
Tiffany Roundtree
Business Resource Center

This letter will be required for you to bring to the signing.

Signature and Date

CASE ASSESSMENT BY: Laura Salter Siebel/CARS Request No: 1-333179647

Customer Name: Melissa McVicker

Year of Vehicle: 2005 **Make:** Chevrolet **Model:** Malibu **Current Mileage:** 26,041

Vehicle ID No.: 1G1ZS52F45F117383 **In Service Date:** 07-23-04 **Purchased:** New/Used Used
If used: 03-17-05/18,422

What is customer seeking: Replacement Vehicle

VEHICLE REPAIR HISTORY

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Vehicle Hesitates And Cuts Out When Going Around Curves

Date:	Mileage:	Days Out:	Description of Repair:
06-30-05	23,793	7	Replaced fuel pump
07-25-05	24,707	2	No problem found at this time
08-19-05	26,043	4	Replaced fan harness per bulletin 04-06-03-010A

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: SES Light Comes On

Date:	Mileage:	Days Out:	Description of Repair:
07-21-05	24,557	2	Cleaned surfaces and reinstalled gas cap
08-11-05	25,381	2	Installed updated calibration to PCM and replaced gas cap
08-19-05	26,043	4	Replaced hose assembly

OTHER SYMPTOM/CONCERN: Power Steering Locks Up

Date:	Mileage:	Days Out:	Description of Repair:
04-04-05	20,041	2	Replaced steering column
04-08-05	20,246	10	Replaced steering gear

OTHER SYMPTOM/CONCERN: Growling Noise In Front End

Date:	Mileage:	Days Out:	Description of Repair:
03-30-05	19,871	2	Could not duplicate
04-19-05	20,358	3	Replaced stabilizer bushings and links-Replaced R/F hub

Total Days Out of Service: 34 (excluding days for customer pay reasons such as; Maintenance and Collision Repairs)

VEHICLE MEETS PRESUMPTION LEMON LAW? YES: ☐ NO: ☒

What is customer eligible for (based upon the BBB Program Eligibility Guidelines and the States lemon law requirements for meeting presumption)? Repairs Only

AVM and/or DEALER RECOMMENDATION(s):

Repair the vehicle under the terms of the warranty

CRM RECOMMENDATION & RATIONALE (EXPLAIN):

Repair the vehicle under the terms of the warranty

Decision reached by CRM: Arbitrate case: ☐ N ☒ Settle case: Y

Team Manager Approval:

Date:

**Fruit****CHEVROLET**

PONTIAC, LLC

905 Sheppard Rd.

Burkburnett, Texas 76354

Phone: (940) 569-5271

(800) 787-7337

Fax: 940-569-2582

Date: 9-23-05Fax to: GMFax # 866-715-8517Number of Pgs: 3Attn: Laura

Comments: _____

From: _____



Fruitt

CHEVROLET

PONTIAC, LLC
905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354

CVWS91798



CVWS91798

CUSTOMER No. 30205		ADVISOR FREDDIE BAISDEN		TAG No. 7687	INVOICE DATE 09/23/05	INVOICE No. CVWS91798
MELISSA MCVICKER 902 S. AVE. B OLNEY, TX 76374		LABOR RATE	LICENSE No.	MILEAGE 26,043	COLOR GREEN/	STOCK No.
		YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. No. 1G1ZS52F45F117383		F.T.E. No.		P.O. No.	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE 940-564-4053	BUSINESS PHONE	COMMENTS		R.O. DATE 08/19/05		

COMMENTS
AASP

MO: 26043

WARRANTY CLAIM DETAIL TOTALS

CLAIM	LABOR	PARTS	SUB. LAB.	SUB. PART	GOG.	MISC.	TAX	TOTAL
91798	42.67	58.35	259.00	0.00	0.00	0.00	0.00	360.02
CLAIM TOTALS	42.67	58.35	259.00	0.00	0.00	0.00	0.00	360.02

R/O TAX
R/O TOTALS0.00
360.02

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER, FRUITT CHEVROLET-PONTIAC, LLC, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND FRUITT CHEVROLET-PONTIAC, LLC, NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

X

CUSTOMER'S SIGNATURE

Notice Pursuant to

§20.001, Texas Property Code

I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.503, Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the drawer or maker of the order has no account or the account on which it is drawn has been closed.

Signature of Person Responsible or Agent for Person Responsible

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENT BY THE SUPPLIER OR TRANSPORTER.

APPROVED BY SIGNATURE



Fruitt CHEVROLET



Fruitt CHEVROLET
PONTIAC, LLC

905 Sheppard Rd.
Burkburnett, Texas 76354

Phone: (940) 569-5271

(800) 787-7337

Fax: 940-569-2582

Date:

9-15-05

Fax to:

Fax #

Number of Pgs:

11

Attn:

L 9409

Comments:

Here Are All Service

Copys. Car Info is on the way

From Pruitt clx-

From:

Shannon



Pruitt

CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



WORK ORDER NO.	30205	ADVISOR	FREDDIE BAISDEN	7687	TAG NO.	841	INVOICE DATE	07/06/05	INVOICE NO.	CVCS89958
MELISSA MCVICKER 902 S. AVE. B OLNEY, TX 76374	LABOR RATE	LICENSE NO.	MILEAGE		23,793	COLOR	GREEN/	STOCK NO.		
	YEAR / MAKE / MODEL	05/CHEVROLET/MALIBU/4 DOOR SEDAN								
	VEHICLE I.D. NO.	1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3								
	F.T.E. NO.	R.O. NO.		A.O. DATE		06/30/05		DELIVERY MILES	PRODUCTION DATE	
PHONE	440-564-4053	BUSINESS PHONE	COMMENTS			MO: 23793				

DIAGNOSIS: 1.80 TECH(S):401
CUST STATES DIES AT TIMES AND CUTS OUT AROUND CURVES.
CHECK FOR DTCS NO CURRENT OR HISTORY CODES NO MISFIRE CODES
TEST DRIVE WITH FUEL PRESSURE GAUGE FUEL PUMP WILL NOT HOLD
CONSTANT PRESSURE RENEW FUEL PUMP

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
1	10374394	MODULE 3.900	

JOB # 1 TOTAL PARTS

WARRANTY 0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

DIAGNOSIS: 1.80 TECH(S):401
CUSTOMER REQUEST RENTAL VEHICLE FOR DOWN TIME WHILE VEHICLE
IS IN THE SHOP.
SUPPLIED RENTAL TO THE CUSTOMER

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
		JOB # 2 TOTAL PARTS	0.00

JOB # 2 TOTAL LABOR & PARTS

0.00

QTY	FP	END INV	INV DATE	DESCRIPTION
1	89958	119626	07/07/05	RENT CAR

TOTAL - SUBLET

WARRANTY 0.00

WANT LIKE TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL
EVERYONE HERE AT PRUITT CHEVROLET & PONTIAC IS
COMMITTED TO YOUR COMPLETE SATISFACTION.

THANKS AGAIN
CHRIS McDONALD, SHANNON MOORE, & MARK ALEXANDER
SALES, SERVICE, PARTS STAFF

TOTAL LABOR...	0.00
TOTAL PARTS...	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER, PRUITT CHEVROLET-PONTIAC, LLC, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, AND PRUITT CHEVROLET-PONTIAC, LLC, HEREBY ASSUMES NO AUTHORITY TO ASSUME LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

X _____
CUSTOMER'S SIGNATURE

Notice Pursuant to
§20.001, Texas Property Code
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that the vehicle is subject to repossession in accordance with §9.603, Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the drawer or maker of the order has no account or the account on which the order has been closed.

Signature of Person Responsible for
Agent for Person Responsible

NOT RESPONSIBLE FOR LOSS OF DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENT BY THE SUPPLIER OR TRANSPORTER.

CUSTOMER SIGNATURE

DUPLICATE INVOICE



Fruitt

CHEVROLET



PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354

CUSTOMER NO.	30205	ADVISOR	FREDDIE BAISDEN	TAG NO.	7687	INVOICE DATE	05/18/05	INVOICE NO.	CVCS87389
MELISSA MCVICKER 902 S. AVE. B OLNEY, TX 76374		LABOR RATE		MILEAGE	20,358	COLOR	GREEN/	STOCK NO.	
		YEAR / MAKE / MODEL	05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE		DELIVERY MILES	
		VEHICLE I.D. NO.	1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.		P.O. NO.		R.O. DATE	04/19/05		
PHONE	940-564-4053	BUSINESS PHONE		COMMENTS		MO: 20358			

SUSPENSION/STEERING HOURS: 0.50 TECH(S):401
CUST STATES ROAR AND MOAN NOISE COMING FROM FRT OF VEHICLE.
TEST ALL FRONT END PARTS WITH CHASSIS EARS COULD NOT DETERMI
WHERE NOISE COMING FROM REMOVED STABILZ BAR FROM CAR NOI GON
REMOVED STABILIZER BUSHINGS AND LINKS AND REPLACED

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
2	22670300	LINK 7.240	
2	10361386	INSULATOR 7.243	

JOB # 1 TOTAL PARTS

0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

HOURS: TECH(S):401
CUSTOMER REQUEST RENTAL VEHICLE FOR DOWN TIME WHILE VEHICLE
IS IN THE SHOP.

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE

JOB # 2 TOTAL PARTS

0.00

JOB # 2 TOTAL LABOR & PARTS

0.00

HOURS: 0.20 TECH(S):401
CUST STATES PLASTIC LOOSE BEHIND PASS/SIDE FRT SEAT.
SEAT BACK WILL NOT STAY ATTACHED
RENEW SEAT BACK AND FASTNERS

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
1	16226916	PANEL 11.358	

JOB # 3 TOTAL PARTS

0.00

JOB # 3 TOTAL LABOR & PARTS

0.00

HOURS: 1.20 TECH(S):401
CUST STATES GRINDING NOISE RIGHT FRT AT HWY SPEEDS.
NOISE COMING FROM R/F HUB BEARING
RENEW HUB

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
1	22706425	BEARING 6.311	

JOB # 4 TOTAL PARTS

0.00

JOB # 4 TOTAL LABOR & PARTS

0.00

QTY	FP NUMBER	DESCRIPTION
1	118767	04/26/05 RENT CAR

TOTAL - SUBLET

WARRANTY 0.00

ANY WARRANTIES ON THE
SOLD HEREBY ARE THOSE OF THE
MANUFACTURER. THE SELLER
CHEVROLET-PONTIAC, LLC, HEREBY
EXPRESSLY DISCLAIMS ALL WAR-
RANTIES, EITHER EXPRESS OR IMPLIED,
INCLUDING ANY IMPLIED WARRANTY OF
MERCHANTABILITY OR FITNESS FOR A
PARTICULAR PURPOSE, AND PONTIAC
CHEVROLET-PONTIAC, LLC, NEITHER
ASSUMES NOR AUTHORIZES ANY
OTHER PERSON TO ASSUME FOR IT ANY
LIABILITY IN CONNECTION WITH THE
SALE OF SAID PRODUCTS.

X
CUSTOMER'S SIGNATURE
Notice Pursuant to
§70.001, Texas Property Code
I am the person or agent acting on behalf
of the person, who is obligated to pay for
the repair of the motor vehicle under
the repair contract. I understand that the
vehicle is subject to repossession
accordance with §9.603, Texas Property
and Commerce Code, if a written order for
payment for repair on the vehicle is
stopped, dishonored, because of the
client funds, no funds, or because the
drawer or maker of the check has
account or the account on which the
drawn has been closed.

Signature of Person Responsible for
Agent for Person Responsible
NOT RESPONSIBLE FOR LOSS OF
AGE TO CARS OR ARTICLES LEFT
CARS IN CASE OF FIRE, THEFT OR
OTHER CAUSE BEYOND CONTROL OF
OR FOR ANY DELAYS CAUSED BY
UNAVAILABILITY OF PARTS OR
IN PARTS SHIPMENT BY THE MANUFACTURER
OR TRANSPORTER.



Fruitt

CHEVROLET



PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354

INVOICE NO.	30205	ADVISOR	FREDDIE BAISDEN	TAG NO.	7687	INVOICE DATE	05/18/05	INVOICE NO.	CVC587389
		LABOR RATE		MILEAGE	20,358	COLOR	GREEN/	STOCK NO.	
		LICENSE NO.				DELIVERY DATE		DELIVERY MILES	
		YEAR / MAKE / MODEL	05/CHEVROLET/MALIBU/4 DOOR SEDAN			SELLING DEALER NO.		PRODUCTION DATE	
		VEHICLE I.D. NO.	1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			R. O. DATE	04/19/05		
		F. T. E. NO.		P. O. NO.					
PHONE	210-564-4053	BUSINESS PHONE		COMMENTS					
									MO: 20358

MELISSA MCVICKER
902 S. AVE. B
OLNEY, TX 76374

WE WOULD LIKE TO SAY THANK YOU FOR YOUR BUSINESS. AND TELL
EVERYONE HERE AT FRUITT CHEVROLET & PONTIAC IS
COMMITTED TO YOUR COMPLETE SATISFACTION.
THANKS AGAIN
CHRIS McDONALD, SHANNON MOORE, & MARK ALEXANDER
SALES, SERVICE, PARTS STAFF

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

ANY WARRANTIES ON THE
SOLD HEREBY ARE THOSE OF THE
MANUFACTURER. THE SELLER
CHEVROLET-PONTIAC, LLC, THEREBY
EXPRESSLY DISCLAIMS ALL
WARRANTIES, EITHER EXPRESS OR IMPLIED,
INCLUDING ANY IMPLIED WARRANTY OF
MERCHANTABILITY OR FITNESS FOR
PARTICULAR PURPOSE, AND FRUITT
CHEVROLET-PONTIAC, LLC, DOES NOT
ASSUME NOR AUTHORIZE ANY
OTHER PERSON TO ASSUME SUCH A
LIABILITY IN CONNECTION WITH THE
SALE OF SAID PRODUCTS.

CUSTOMER SIGNATURE

DUPLICATE INVOICE

X

CUSTOMER'S SIGNATURE

Notice Pursuant to

§70.001, Texas Property Code

I am the person or agent acting on behalf
of the person, who is obligated to pay
the repair of the motor vehicle subject
to the repair contract. I understand that
the vehicle is subject to repossession
in accordance with §9.503, Texas
and Commerce Code, if a valid
payment for repair on the vehicle
stopped, dishonored because of
insufficient funds, no funds, or
drawer or maker of the instrument
account or the account on which it
drawn has been closed.

Signature of Person Responsible
Agent for Person Responsible

NOT RESPONSIBLE FOR LOSS OR
DAMAGE TO CARS OR ARTICLES LEFT
IN CARS IN CASE OF FIRE, THEFT OR
OTHER CAUSE BEYOND OUR CONTROL
OR FOR ANY DELAYS CAUSED BY
UNAVAILABILITY OF PARTS OR DELAYS
IN PARTS SHIPMENT BY THE SUPPLIER
OR TRANSPORTER.



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CHEVROLET



PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354

INVOICE NO. 30205	ADVISOR FREDDIE BAISDEN	TAG NO. 7687	INVOICE DATE 04/18/05	INVOICE NO. CVCS87108
MELISSA MCVICKER 902 S. AVE. B OLNEY, TX 76374	LABOR RATE	LICENSE NO.	MILEAGE 20,246	COLOR GREEN/
	YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 04/08/05	
TELEPHONE 940-564-4053	BUSINESS PHONE	COMMENTS	MO: 20313	

TECH(S): 401
 LIST STATES STEERING LOCKS UP AT TIMES.
 CHECK FOR OILS W/RE TEST STEERING COLUMN PASSED AT TEST
 RENEW STEERING GEAR AS PER TAC

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
1	15215791	GEAR 6.508	
1	15215791	CORE RETURN	
1	89010661	FLUID 8.800	

JOB # 1 TOTAL PARTS

JOB # 1 TOTAL LABOR & PARTS

WARRANTY

WARRANTY
WARRANTY
WARRANTY

0.00

0.00

TECH(S): 164
 CUSTOMER STATES THE VEHICLE IS PULLING.
 REQUEST FOR ALIGNMENT
 ALIGN FRONT END ALIGNMENT RACK AND PINION REPLACENT
 RESET TO
 COMPLETED THE ALIGNMENT

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE

JOB # 2 TOTAL PARTS

JOB # 2 TOTAL LABOR & PARTS

WARRANTY

0.00

0.00

TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL
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THANKS AGAIN

CHRIS MCDONALD, SHANNON MOORE, & MARK ALEXANDER
 SALES, SERVICE, PARTS STAFF

TOTAL LABOR...	0.00
TOTAL PARTS...	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G...	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

ANY WARRANTIES ON THE
 SOLD HEREBY ARE THOSE OF THE
 MANUFACTURER. THE SELLER
 CHEVROLET-PONTIAC, LLC, DOES
 EXPRESSLY DISCLAIM ANY
 WARRANTY, EITHER EXPRESS OR
 IMPLIED, INCLUDING ANY IMPLIED WARRANTY
 OF MERCHANTABILITY OR FITNESS FOR
 PARTICULAR PURPOSE, AND
 CHEVROLET-PONTIAC, LLC, DOES NOT
 ASSUME NOR AUTHORIZE ANY
 OTHER PERSON TO ASSUME ANY
 LIABILITY IN CONNECTION WITH THE
 SALE OF SAID PRODUCTS.

X
 CUSTOMER'S SIGNATURE
 Notice Pursuant to
 \$70,001 Texas Property Code
 I am the person or agent authorized by
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 vehicle is subject to repossession
 accordance with \$9.603, Texas
 and Commerce Code, if a written
 payment for repair on the vehicle
 stopped, delinquent because of
 client funds, no funds, or because
 drawer or maker of the check has
 account or the account or check
 drawn has been closed.

Signature of Person Responsible
 Agent for Person Responsible
 NOT RESPONSIBLE FOR LOSS OR
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 CARS IN CASE OF FIRE, THEFT OR
 OTHER CAUSE BEYOND OUR CONTROL
 OR FOR ANY DELAYS CAUSED BY
 UNAVAILABILITY OF PARTS OR
 IN PARTS SHIPMENT BY THE SUPPLIER
 OR TRANSPORTER.

CUSTOMER SIGNATURE

DUPLICATE INVOICE



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PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



INVOICE NO. 30205	ADVISOR FREDDIE BAISDEN	TAG NO. 7687	INVOICE DATE 03/25/05	INVOICE NO. CVCSB6551
LABOR RATE	LICENSE NO.	MILEAGE 19.096	COLOR GREEN/	STOCK NO.
YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO. 1G1ZS52F45F117383			SELLING DEALER NO.	PRODUCTION DATE
P.T.E. NO.			R.O. DATE 03/23/05	
MOBILE PHONE 940-564-4053	BUSINESS PHONE	COMMENTS		MO: 19098

TECH(S): 404
 PART STATED: RADIO PLAYER INOP. PART IN.
 ED PAYLER INOP.
 INSTALL NEW RADIO ASSY AND SET UP TO VEHICLE

JOB # 1 TOTAL LABOR & PARTS 0.00

TECH(S): 404
 MAKE 2 EXTRA KEYS CHARGE TO P-3 PRUITT CHRYSLER.
 KEYS MADE

JOB # 2 TOTAL LABOR & PARTS 0.00

WARRANTY

TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL
 EVERYONE HERE AT PRUITT CHEVROLET & PONTIAC IS
 COMMITTED TO YOUR COMPLETE SATISFACTION.
 THANKS AGAIN
 CHRIS McDONALD, SHANNON MOORE, & MARK ALEXANDER
 SALES, SERVICE, PARTS STAFF

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

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 SOLD HEREBY ARE THOSE OF THE
 MANUFACTURER. THE SELLER
 CHEVROLET-PONTIAC, LLC
 EXPRESSLY DISCLAIMS
 WARRANTIES, EITHER EXPRESS
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 MERCHANTABILITY OR FITNESS
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X _____
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 and Correlative Code, if a written
 payment for repair on the
 stopped, withdrawn, been
 clear funds, no funds, or
 drawer or maker of the check or
 account or the account of the
 drawn has been closed.

DUPLICATE INVOICE

NOT RESPONSIBLE FOR LOSS OF
 AGE TO CASE OR ARTIFACTS
 CASE IN CASE OF FIRE
 OTHER CAUSE BEYOND
 OR FOR ANY DELAY
 UNAVAILABILITY OF PARTS
 IN PARTS SUPPLYMENT BY
 CHEVROLET-PONTIAC



Fruitt

CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



WORKING NO.	30205	ADVISOR	FREDDIE BAISDEN	TAG NO.	7380	INVOICE DATE	03/24/05	INVOICE NO.	CVCS86510
		LABOR RATE		LICENSE NO.		COLOR	GREEN/	STOCK NO.	
				MILEAGE	19,076	DELIVERY DATE		DELIVERY MILES	
SALES PERSON	MELISSA MCVICKER	YEAR / MAKE / MODEL	05/CHEVROLET/MALIBU/4 DOOR SEDAN			SELLING DEALER NO.		PRODUCTION DATE	
	2 S. AVE. B	VEHICLE I.D. NO.	1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			R. O. DATE	03/22/05		
	NEY, TX 76374	F. T. E. NO.		P. O. NO.					
PHONE	806-564-4053	BUSINESS PHONE		COMMENTS				MO:	19080

JUST STATES C/D PLAYER INOP. TECH(S):404

PARTS ORDERED

JOB # 1 TOTAL LABOR & PARTS 0.00

JUST STATES MAKE 2 EXTRA KEYS CHARGE TO PRUITT CHRYSLER. TECH(S):404

PARTS ORDERED

JOB # 2 TOTAL LABOR & PARTS 0.00

TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL
EVERYONE HERE AT PRUITT CHEVROLET & PONTIAC IS
COMMITTED TO YOUR COMPLETE SATISFACTION.

AND AGAIN
CHRIS McDONALD, SHANNON MOORE, & MARK ALEXANDER
SALES, SERVICE, PARTS STAFF

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

SIGNATURE

DUPLICATE INVOICE

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CHEVROLET-PONTIAC, LLC, HEREBY
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X
CUSTOMER'S SIGNATURE
Notice Pursuant to
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I am the person or agent authorized by
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the repair of the motor vehicle under
the repair contract. I understand that
the vehicle is subject to repossession
in accordance with §9.603, Texas
and Commerce Code, if a written
payment for repair on the
stopped, dishonored, or
client funds, no funds, or
drawer or maker of the check or
account or the account or
drawn has been closed.

NOT RESPONSIBLE FOR LOSS OF
AGE TO CARS OR ARTICLES IN
CARS IN CASE OF FIRE, THEFT,
OTHER CAUSE BEYOND OF
OR FOR ANY DELAYS IN
UNAVAILABILITY OF PARTS
IN PARTS SHIPMENT BY
OR TRANSPORTER.



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CHEVROLET

PONTIAC, LLC



905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354

INVOICE NO.	30205	ADVISOR	FREDDIE BAISDEN	7687	TAG NO.	1660	INVOICE DATE	07/22/05	INVOICE NO.	CVCS90775
MELISSA MCVICKER		LABOR RATE			MILEAGE	24,557	COLOR	GREEN/	STOCK NO.	
902 S. AVE. B		YEAR / MAKE / MODEL	05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE		DELIVERY MILES		
OLNEY, TX 76374		VEHICLE I.D. NO.	1 G 1 Z 5 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.		PRODUCTION DATE		
		F.T.E. NO.				P.O. NO.		R.O. DATE		07/21/05
PHONE NO.	40-564-4053	BUSINESS PHONE				COMMENTS		MO: 24574		

HOURS: 0.60 TECH(S):404

CUSTOMER STATES THE SERVICE ENGINE SOON LIGHT IS ON.

CHECK AND ADVISE.

P0442 EVAP SMALL LEAK DETECTED GAS CAP NOT SEALING PROPERLY

CLEAN MATING SURFACES AND REINSTALL

JOB # 1 TOTAL LABOR & PARTS

0.00

CUSTOMER STATES CLOCK RESET IT SELF

UNABLE TO DUPLICATE CONCERNS

TECH(S):404

JOB # 2 TOTAL LABOR & PARTS

0.00

HOURS: 0.40 TECH(S):404

CUSTOMER STATES STOP FOR TRUNK LID FELL OFF.

SEE FRED

HINGE STOP FELL OFF

REINSTALL STOP TO TRUNK LID HINGE

JOB # 3 TOTAL LABOR & PARTS

0.00

CUSTOMER REQUEST RENTAL VEHICLE FOR DOWN TIME WHILE VEHICLE IS IN THE SHOP

SUPPLIED RENTAL TO THE CUSTOMER

JOB # 4 TOTAL LABOR & PARTS

0.00

END INV# INV.DATE-DESCRIPTION

00775 119863 07/22/05 RENT CAR

TOTAL - SUBLET

0.00

WANT TO SAY THANK YOU FOR YOUR BUSINESS. AND TELL EVERYONE HERE AT FRUITT CHEVROLET & PONTIAC IS COMMITTED TO YOUR COMPLETE SATISFACTION.

THANKS AGAIN

CHRIS McDONALD, SHANNON MOORE, & MARK ALEXANDER
SALES, SERVICE, PARTS STAFF

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE

ANY WARRANTIES ON THE VEHICLE SOLD HEREBY ARE THOSE OF THE MANUFACTURER. THE SELLER, FRUITT CHEVROLET-PONTIAC, LLC, EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, FROM FRUITT CHEVROLET-PONTIAC, LLC. THE BUYER ASSUMES ALL LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

X CUSTOMER'S SIGNATURE

Notice Pursuant to 570.001, Texas Property Code I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that the vehicle is subject to repossession in accordance with 59.503, Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of the client funds, no funds, or funds on drawer or maker of the stop payment account or the account has been closed.

Signature of Person Responsible for Payment for Person Responsible

NOT RESPONSIBLE FOR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT, OR OTHER CAUSE BEYOND CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENT BY THE SUPPLIER OR TRANSPORTER.



Fruitt

CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



CUSTOMER NO.	30205	ADVISOR	FREDDIE BAISDEN	7687	TAG NO.	8261	INVOICE DATE	05/18/05	INVOICE NO.	CVCS87389
MELISSA MCVICKER		LABOR RATE	LICENSE NO.		MILEAGE		COLOR	GREEN/	STOCK NO.	
902 S. AVE. B		YEAR / MAKE / MODEL		05/CHEVROLET/MALIBU/4 DOOR SEDAN		DELIVERY DATE		DELIVERY MILES		
OLNEY, TX 76374		VEHICLE I.D. NO.		1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3		SELLING DEALER NO.		PRODUCTION DATE		
PHONE NO.		F.T.E. NO.		P.O. NO.		R.O. DATE		04/19/05		
40-564-4053		BUSINESS PHONE		COMMENTS						MO: 20358

STEERING HOURS: 0.50 TECH(S):401
 CUST STATES RUM AND MOAN NOISE COMING FROM FRT OF VEHICLE.
 TEST ALL FRONT END PARTS WITH CHASSIS EARS COULD NOT DETERMI
 WHERE NOISE COMING FROM REMOVED STABILZ BAR FROM CAR NOI GON
 REMOVED STABILIZER BUSHINGS AND LINKS AND REPLACED

WARRANTY

ANY WARRANTIES ON THE VEHICLE
 SOLD HEREBY ARE THOSE OF THE
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 PARTICULAR PURPOSE, AND THAT
 CHEVROLET-PONTIAC, LLC, ASSUMES
 ASSUMES NOR AUTHORIZES ANY
 OTHER PERSON TO ASSUME ANY
 LIABILITY IN CONNECTION WITH THE
 SALE OF SAID PRODUCTS.

QTY...FP-NUMBER...DESCRIPTION...UNIT PRICE-
 2 28670300 LINK 7.240
 2 10311582 INSULATOR 7.243
 SPAC 01369339

WARRANTY

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

STEERING HOURS: 0.50 TECH(S):401
 CUST REQUEST RENTAL VEHICLE FOR DOWN TIME WHILE VEHICLE
 IS IN THE SHOP

WARRANTY

X

QTY...FP-NUMBER...DESCRIPTION...UNIT PRICE-
 2 28670300 LINK 7.240
 2 10311582 INSULATOR 7.243
 SPAC 01369339

WARRANTY

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

STEERING HOURS: 0.20 TECH(S):401
 CUST STATES PLASTIC LOOSE BEHIND PASS/SIDE FRT SEAT.
 SEAT BACK WILL NOT STAY ATTACHED
 RENEW SEAT BACK AND FASTNERS

WARRANTY

Notice Pursuant to
 §70.001, Texas Property Code
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 of the person, who is obligated to pay for
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 and Commerce Code, if a written order
 payment for repair on the vehicle is
 stopped, dishonored because of lack of
 client funds, no funds, or because the
 drawer or maker of the order has
 account or the account on which the
 drawn has been closed.

QTY...FP-NUMBER...DESCRIPTION...UNIT PRICE-
 1 16225916 PANEL 11.358

WARRANTY

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

STEERING HOURS: 1.20 TECH(S):401
 CUST STATES GRINDING NOISE RIGHT FRT AT HWY SPEEDS.
 NOISE COMING FROM R/F HUB BEARING
 RENEW HUB

WARRANTY

NOT RESPONSIBLE FOR LOSS OF
 AGE TO CARS OR ARTICLES
 CARS IN CASE OF FIRE, THEFT,
 OTHER CAUSE BEYOND OUR CONTROL
 OR FOR ANY DELAYS CAUSED BY
 UNAVAILABILITY OF PARTS OR DELAY
 IN PARTS SHIPMENT BY THE SUPPLIER
 OR TRANSPORTER.

QTY...FP-NUMBER...DESCRIPTION...UNIT PRICE-
 1 2276425 BEARING 6.311

WARRANTY

JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

QTY...FP-NUMBER...DESCRIPTION...UNIT PRICE-
 1 10311582 INSULATOR 7.243

WARRANTY

TOTAL - SUBLET 0.00



Fruitt

CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



CUSTOMER NO.	30205	ADVISOR	FREDDIE BAISDEN	7687	TAG NO.	8261	INVOICE DATE	05/18/05	INVOICE NO.	CVCS87389
MELISSA MCVICKER		LABOR RATE	LICENSE NO.		MILEAGE		COLOR	GREEN/	STOCK NO.	
902 S. AVE. B		YEAR / MAKE / MODEL		05/CHEVROLET/MALIBU/4 DOOR SEDAN		DELIVERY DATE		DELIVERY MILES		
OLNEY, TX 76374		VEHICLE I.D. NO.		1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3		SELLING DEALER NO.		PRODUCTION DATE		
PHONE NO.		F.T.E. NO.		P.O. NO.		R.O. DATE		04/19/05		
40-564-4053		BUSINESS PHONE		COMMENTS						MO: 20358

TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL
 EVERYONE HERE AT FRUITT CHEVROLET & PONTIAC IS
 COMMITTED TO YOUR COMPLETE SATISFACTION.
 THANKS AGAIN
 CHRIS McDONALD, SHANNON MOORE, & MARK ALEXANDER
 SALES, SERVICE, PARTS STAFF

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG... 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****

ANY WARRANTIES ON THE VEHICLE
 SOLD HEREBY ARE THOSE OF THE
 MANUFACTURER. THE SELLER
 CHEVROLET-PONTIAC, LLC, EXPRESSLY
 DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED,
 INCLUDING ANY IMPLIED WARRANTY
 MERCHANTABILITY OR FITNESS FOR
 PARTICULAR PURPOSE, AND THAT
 CHEVROLET-PONTIAC, LLC, ASSUMES
 ASSUMES NOR AUTHORIZES ANY
 OTHER PERSON TO ASSUME ANY
 LIABILITY IN CONNECTION WITH THE
 SALE OF SAID PRODUCTS.

X

CUSTOMER'S SIGNATURE

Notice Pursuant to
 §70.001, Texas Property Code
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 of the person, who is obligated to pay for
 the repair of the motor vehicle subject to
 the repair contract. I understand that the
 vehicle is subject to repossession in
 accordance with §9.603, Texas Business
 and Commerce Code, if a written order
 payment for repair on the vehicle is
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 client funds, no funds, or because the
 drawer or maker of the order has
 account or the account on which the
 drawn has been closed.

Signature of Person Responsible

Agent for Person Responsible

NOT RESPONSIBLE FOR LOSS OF
 AGE TO CARS OR ARTICLES
 CARS IN CASE OF FIRE, THEFT,
 OTHER CAUSE BEYOND OUR CONTROL
 OR FOR ANY DELAYS CAUSED BY
 UNAVAILABILITY OF PARTS OR DELAY
 IN PARTS SHIPMENT BY THE SUPPLIER
 OR TRANSPORTER.



Fruitt CHEVROLET
PONTIAC, LLC
905 Sheppard Rd.
Burkburnett, Texas 76354
Phone: (940) 569-5271
(800) 787-7337
Fax: 940-569-2582

Date: 9-15-05

Fax to: _____

Fax # 866-110-8511

Number of Pgs: 1

Attn: L 9409

Comments: Here Are All Service
Copys. Car Info is on the way
From Pruitt chy-



905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354

CUSTOMER NO.	30205	ADVISOR	FREDDIE BAISDEN	7687	2423	INVOICE DATE	08/12/05	INVOICE NO.	CVCS91538
		LABOR RATE		LICENSE NO.		MILEAGE	25,381	COLOR	GREEN/
		YEAR / MAKE / MODEL	05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE		DELIVERY MILES	
		VEHICLE I.D. NO.	1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.		R.O. NO.		R.O. DATE	08/11/05		
PHONE	40-364-4053	BUSINESS PHONE		COMMENTS					MO: 25385
<p>WARRANTY</p> <p>CUSTOMER STATES THE SERVICE ENGINE SOON LIGHT IS ON. CHECK AND ADVISE. P0335 CRANKSHAFT POSITION SENSOR CIRCUIT P2119 THROTTLE CLOSED POSITION PERFORMANCE P0442 EVAP SMALL LEAK DETECTED INSTALL UPDATED CALIBRATION TO PCM GAS CAP FAILED REPLACE GAS CAP</p>						<p>ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER, PONTIAC CHEVROLET-PONTIAC, LLC, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND PONTIAC CHEVROLET-PONTIAC, LLC, NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.</p>			
QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
						JOB # 1 TOTAL PARTS		0.00	
						JOB # 1 TOTAL LABOR & PARTS		0.00	
<p>WARRANTY</p> <p>CUSTOMER REQUEST RENTAL VEHICLE FOR DOWN TIME WHILE VEHICLE IS IN THE SHOP. SUPPLIED RENTAL TO THE CUSTOMER</p>						<p>X</p> <p>CUSTOMER'S SIGNATURE</p> <p>Notice Pursuant to §70.001, Texas Property Code</p> <p>I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that vehicle is subject to repossession in accordance with §9.503, Texas Finance and Commerce Code, if a written demand is presented for repair on the vehicle, payment, dishonored because of insufficient funds, no funds, or because drawer or maker of the paper is not in account or the account on which the draw has been closed.</p>			
QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
						JOB # 2 TOTAL PARTS		0.00	
						JOB # 2 TOTAL LABOR & PARTS		0.00	
QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
						JOB # 2 TOTAL LABOR & PARTS		0.00	
QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
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QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
						JOB # 2 TOTAL LABOR & PARTS		0.00	
QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
						JOB # 2 TOTAL LABOR & PARTS		0.00	
QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
						JOB # 2 TOTAL LABOR & PARTS		0.00	
QTY	1	FP NUMBER	10372246	DESCRIPTION	CAP 3.028	UNIT PRICE		WARRANTY	0.00
						JOB # 2 TOTAL LABOR & PARTS		0.00	
QTY	1	FP NUMBER	10372246						



905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76834

CUSTOMER NO.	30205	ADVISOR FREDDIE BAISDEN	7687	TAG NO. 1781	INVOICE DATE 07/26/05	INVOICE NO. CVCS90894
MELISSA MCVICKER 802 S. AVE. B OLNEY, TX 76374		LABOR RATE	LICENSE NO.	MILEAGE 24,707	COLOR GREEN/ DELIVERY DATE	STOCK NO.
		YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY MILES	
		VEHICLE I.D. NO. 1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.	PRODUCTION DATE
		R.T.E. NO.	P.O. NO.		R.O. DATE 07/25/05	
HOME PHONE 440-364-4053	BUSINESS PHONE	COMMENTS	MO: 24710			

..... HOURS: TECH(S):404 WARRANTY

CUST STATES VEHICLE STALLS AND DIES AROUND CURVES.
NO PROBLEM FOUND AT THIS TIME

JOB # 1 TOTAL LABOR & PARTS 0.00

..... HOURS: TECH(S):404 WARRANTY

CUST STATES HAS WATER SPOT IN HEADLINER.
NO CHARGE

JOB # 2 TOTAL LABOR & PARTS 0.00

..... HOURS: TECH(S):404 WARRANTY

CUST STATES STEERING WHEEL OFF CENTER.
NO CHARGE

JOB # 3 TOTAL LABOR & PARTS 0.00

..... HOURS: TECH(S):404 WARRANTY

CUST STATES A/C DON'T GET COOL ENOUGH.
NO PROBLEM FOUND

JOB # 4 TOTAL LABOR & PARTS 0.00

I WANT TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL EVERYONE HERE AT PRUITT CHEVROLET & PONTIAC IS COMMITTED TO YOUR COMPLETE SATISFACTION.
THANKS AGAIN
CHRIS McDONALD, SHANNON MOORE, & MARK ALEXANDER
SALES, SERVICE, PARTS STAFF

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

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X _____
CUSTOMER'S SIGNATURE

Notice Pursuant to §70.001, Texas Property Code I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that the vehicle is subject to repossession in accordance with §§9.803, Texas Transportation Code, and Commerce Code, if a written demand for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the drawer or maker of the check has no account or the account on which it was drawn has been closed.

Signature of Person Responsible for Payment
Agent for Person Responsible for Payment

NOT RESPONSIBLE FOR LOSS OF DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR SUPPLIES IN PARTS SHIPMENT BY THE SUPPLIER.

DUPLICATE INVOICE *****



Fruitt

CHEVROLET

PONTIAC, LLC



905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354

CUSTOMER NO.	30205	ADVISOR	FREDDIE BAISDEN	TAG NO.	7979	INVOICE DATE	04/18/05	INVOICE NO.	CVC87108
MELISSA MCVICKER		LABOR RATE		LICENSE NO.		COLOR	GREEN/	STOCK NO.	
102 S. AVE. B		YEAR / MAKE / MODEL	05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE		DELIVERY MILES	
OLNEY, TX 76374		VEHICLE I.D. NO.	1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.		PRODUCTION DATE	
		F. T. E. NO.				R. O. DATE	04/08/05		
PHONE	40-564-4053	BUSINESS PHONE				COMMENTS	MO: 20313		

STEERING HOURS: 0.70 TECH(S):401
 MUST STATE STEERING LOCKS UP AT TIMES.
 CHECK FOR OILS DONE TEST STEERING COLUMN PASSED AT TEST
 RENEW STEERING GEAR AS PER TAC

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
1	15216791	GEAR 6.508	
-1	15216791	CORE RETURN	
1	2020661	FLUID 8.800	

JOB # 1 TOTAL PARTS

JOB # 1 TOTAL LABOR & PARTS

WARRANTY

WARRANTY

WARRANTY

0.00

0.00

HOURS: 0.70 TECH(S):164
 CUSTOMER STATES THE VEHICLE IS PULLING.
 REQUEST AN ALIGNMENT
 ALIGN FRONT END ALIGNMENT RACK AND PINION REPLACENT
 RESET TO
 COMPLETED THE ALIGNMENT

QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 2 TOTAL PARTS
			JOB # 2 TOTAL LABOR & PARTS

WARRANTY

0.00

0.00

WOULD LIKE TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL
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 SALES, SERVICE, PARTS STAFF

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TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

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X CUSTOMER'S SIGNATURE

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 Agent for Person Responsible

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 OR FOR ANY DELAYS CAUSED BY
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 IN PARTS SHIPMENT BY THE SUPPLIER
 OR TRANSPORTER.

CUSTOMER SIGNATURE

DUPLICATE INVOICE



CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



ORDER NO. 30205	ADVISOR FREDDIE BAISDEN	TAG NO. 7687	INVOICE DATE 03/24/05	INVOICE NO. CVCS86510
LABOR RATE 19.076	LICENSE NO.	MILEAGE 19,076	COLOR GREEN/	STOCK NO.
YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO. 1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.			R.O. DATE 03/22/05	
HOME PHONE 800-564-4053	BUSINESS PHONE	COMMENTS	MO: 19080	

TECH(S): 404
WARRANTY

JUST STATES C/D PLAYER INOP.
PARTS ORDERED

JOB # 1 TOTAL LABOR & PARTS 0.00

TECH(S): 404
WARRANTY

JUST STATES MAKE 2 EXTRA KEYS CHARGE TO PRUITT CHRYSLER.
PARTS ORDERED

JOB # 2 TOTAL LABOR & PARTS 0.00

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THANKS AGAIN
CHRIS MCOWAN, SHANNON MOORE, & MARK ALEXANDER
SALES, SERVICE, PARTS STAFF

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TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

OWNER SIGNATURE _____
DUPLICATE INVOICE *****

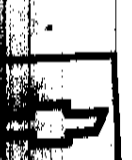
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Signature of Person Responsible for Payment for Person Responsible

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OR TRANSPORTER.



CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



ORDER NO. 30205	ADVISOR FREDDIE BAISDEN	TAG NO. 7687	INVOICE DATE 04/05/05	INVOICE NO. CVCS86926
LABOR RATE 20.041	LICENSE NO.	MILEAGE 20,041	COLOR GREEN/	STOCK NO.
YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO. 1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.			R.O. DATE 04/04/05	
HOME PHONE 800-564-4053	BUSINESS PHONE	COMMENTS	MO: 20048	

TECH(S): 401
WARRANTY

JUST STATES P/S LOCKS UP AT TIMES.
C/D545 STEERING WHEEL TORQUE INPUT SENSOR TORQUE SENSOR
INTERMEDIATE (OPEN)
RENEW STEERING COLUMN

DESCRIPTION	UNIT PRICE	WARRANTY
S/COL REM 5.518		0.00
CORE RETURN		0.00
JOB # 1 TOTAL PARTS		0.00
JOB # 1 TOTAL LABOR & PARTS		0.00

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SALES, SERVICE, PARTS STAFF

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

OWNER SIGNATURE _____
DUPLICATE INVOICE *****

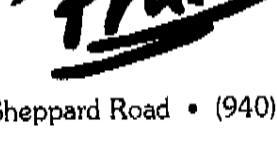
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X _____
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CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



ORDER NO. 30205	ADVISOR FREDDIE BAISDEN	TAG NO. 7687	INVOICE DATE 03/25/05	INVOICE NO. CVCS86551
LABOR RATE 19.096	LICENSE NO.	MILEAGE 19,096	COLOR GREEN/	STOCK NO.
YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO. 1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.			R.O. DATE 03/23/05	
HOME PHONE 800-564-4053	BUSINESS PHONE	COMMENTS	MO: 19098	

TECH(S): 404
WARRANTY

JUST STATES C/D PLAYER INOP. PART IN.
C/D PAYER INOP
INSTALL NEW RADIO ASSY AND SET UP TO VEHICLE

JOB # 1 TOTAL LABOR & PARTS 0.00

TECH(S): 404
WARRANTY

JUST STATES MAKE 2 EXTRA KEYS CHARGE TO P-3 PRUITT CHRYSLER.
KEYS MADE

JOB # 2 TOTAL LABOR & PARTS 0.00

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SALES, SERVICE, PARTS STAFF

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TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

OWNER SIGNATURE _____
DUPLICATE INVOICE *****

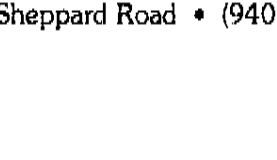
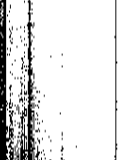
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X _____
CUSTOMER'S SIGNATURE

Notice Pursuant to
§70.001, Texas Property Code
I am the person or agent authorized to sign
on behalf of the person, who is obligated to pay
the repair of the motor vehicle, subject to
the repair contract. I understand that the
vehicle is subject to repossession in
accordance with §9.603, Texas Property
and Commerce Code, if a written demand
for payment for repair on the vehicle is
stopped, dishonored because of non-payment
of client funds, no funds, or funds
drawn or maker of the account on which
drawn has been closed.

Signature of Person Responsible for Payment for Person Responsible

NOT RESPONSIBLE FOR DAMAGE TO VEHICLE OR
AGE TO CARS OR ARTICLES IN CARS
CARS IN CASE OF FIRE, THEFT, OR
OTHER CAUSE BEYOND CONTROL OF PRUITT
OR FOR ANY DELAYS CAUSED BY
UNAVAILABILITY OF PARTS OR
IN PARTS SHIPMENT BY PRUITT
OR TRANSPORTER.



CHEVROLET

PONTIAC, LLC

905 Sheppard Road • (940) 569-5271 • Burkburnett, TX 76354



ORDER NO. 30205	ADVISOR FREDDIE BAISDEN	TAG NO. 7687	INVOICE DATE 07/06/05	INVOICE NO. CVCS89958
LABOR RATE 23.793	LICENSE NO.	MILEAGE 23,793	COLOR GREEN/	STOCK NO.
YEAR / MAKE / MODEL 05/CHEVROLET/MALIBU/4 DOOR SEDAN			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO. 1 G 1 Z S 5 2 F 4 5 F 1 1 7 3 8 3			SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.			R.O. DATE 06/30/05	
HOME PHONE 800-564-4053	BUSINESS PHONE	COMMENTS	MO: 23793	

TECH(S): 401
WARRANTY

JUST STATES P/S LOCKS UP AT TIMES AND CUTS OUT AROUND CURVES.
PRESSURE GAUGE FUEL PUMP WILL NOT HOLD
CONSTANT PRESSURE. RENEW FUEL PUMP

DESCRIPTION	UNIT PRICE	WARRANTY
MODULE 3.900		0.00
JOB # 1 TOTAL PARTS		0.00
JOB # 1 TOTAL LABOR & PARTS		0.00

TECH(S): 401
WARRANTY

JUST STATES RENTAL VEHICLE FOR DOWN TIME WHILE VEHICLE
IS IN THE SHOP
SUPPLIED RENTAL TO THE CUSTOMER

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

TO SAY THANK YOU FOR YOUR BUSINESS, AND TELL
EVERYONE HERE AT PRUITT CHEVROLET & PONTIAC IS
COMMITTED TO YOUR COMPLETE SATISFACTION.
THANKS AGAIN
CHRIS MCOWAN, SHANNON MOORE, & MARK ALEXANDER
SALES, SERVICE, PARTS STAFF

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

OWNER SIGNATURE _____
DUPLICATE INVOICE *****

ANY WARRANTIES ON THE VEHICLE
SOLD HEREBY ARE THOSE OF THE
MANUFACTURER. THE SELLER, PRUITT
CHEVROLET-PONTIAC, LLC, HEREBY
EXPRESSLY DISCLAIMS ALL
WARRANTIES, EITHER EXPRESS OR
IMPLIED, INCLUDING ANY IMPLIED WARRANTY
OF MERCHANTABILITY OR FITNESS FOR
PARTICULAR PURPOSE. PRUITT
CHEVROLET-PONTIAC, LLC, DOES NOT
ASSUME NOR AUTHORITY TO ASSUME
ANY LIABILITY IN CONNECTION WITH THE
SALE OF SAID PRODUCTS.

X _____
CUSTOMER'S SIGNATURE

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and Commerce Code, if a written demand
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stopped, dishonored because of non-payment
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CARS IN CASE OF FIRE, THEFT, OR
OTHER CAUSE BEYOND CONTROL OF PRUITT
OR FOR ANY DELAYS CAUSED BY
UNAVAILABILITY OF PARTS OR
IN PARTS SHIPMENT BY PRUITT
OR TRANSPORTER.

**Pruitt****CHEVROLET**

PONTIAC, LLC

905 Sheppard Rd.

Burkburnett, Texas 76354

Phone: (940) 569-5271

(800) 787-7337

Fax: 940-569-2582

Date:

9-15-05

Fax to:

Fax #

866-715-8517

Number of Pgs:

11

Attn:

L 9409

Comments:

Here Are All Service

Copys . Car Info is on the way

From Pruitt cly-

CASE ASSESSMENT BY: Laura Salter Siebel/CARS Request No: 1-333179647

Customer Name: Melissa McVicker

Year of Vehicle: 2005 **Make:** Chevrolet **Model:** Malibu **Current Mileage:** 26,041

Vehicle ID No.: 1G1ZS52F45F117383 **In Service Date:** 07-23-04 **Purchased:** New/Used Used
If used: 03-17-05/18,422

What is customer seeking: Replacement Vehicle

VEHICLE REPAIR HISTORY

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: Vehicle Hesitates And Cuts Out When Going Around Curves

Date:	Mileage:	Days Out:	Description of Repair:
06-30-05	23,793	7	Replaced fuel pump
07-25-05	24,707	2	No problem found at this time
08-19-05	26,043	34	Replaced fan harness per bulletin 04-06-03-010A

CUSTOMER'S PRIMARY SYMPTOM/CONCERN: SES Light Comes On

Date:	Mileage:	Days Out:	Description of Repair:
07-21-05	24,557	2	Cleaned surfaces and reinstalled gas cap
08-11-05	25,381	2	Installed updated calibration to PCM and replaced gas cap
08-19-05	26,043	34	Replaced hose assembly

OTHER SYMPTOM/CONCERN: Power Steering Locks Up

Date:	Mileage:	Days Out:	Description of Repair:
04-04-05	20,041	2	Replaced steering column
04-08-05	20,246	10	Replaced steering gear

OTHER SYMPTOM/CONCERN: Growling Noise In Front End

Date:	Mileage:	Days Out:	Description of Repair:
03-30-05	19,871	2	Could not duplicate
04-19-05	20,358	3	Replaced stabilizer bushings and links-Replaced R/F hub

Total Days Out of Service: 64? (excluding days for customer pay reasons such as; Maintenance and Collision Repairs)

VEHICLE MEETS PRESUMPTION LEMON LAW? YES: ☐ NO: ☒

What is customer eligible for (based upon the BBB Program Eligibility Guidelines and the States lemon law requirements for meeting presumption)? Repairs Only

AVM and/or DEALER RECOMMENDATION(s):

Repair the vehicle under the terms of the warranty

CRM RECOMMENDATION & RATIONALE (EXPLAIN):

Repair the vehicle under the terms of the warranty

Decision reached by CRM: Arbitrate case: ☐ N ☒ Settle case: Y

Team Manager Approval:

Date:



GMC

GENERAL MOTORS BUSINESS RESOURCE CENTER

September 15, 2005

**Attn:Johnette Kuhn
Pruitt
Fax#940-322-1728**

**Re: Melissa and Mike McVicker
2005 Chevrolet Malibu
VIN#1G1ZS52F45F117383**

The above referenced customer has filed a Better Business Bureau complaint that is being handled by the Alternative Dispute Resolution Division of the Business Resource Center of General Motors. It is imperative that I have copies of the following documents in order to properly assess this case.

- **Copies of original signed buyer's order, finance agreement and actual cash value of trade-in which is usually found on a used car appraisal sheet or a dealer recap sheet.**

Please FAX them to me at **(866) 715-8517 Attention Laura Salter** as soon as possible.

Your cooperation is greatly appreciated. If you have any questions regarding this matter, feel free to contact me directly at the number below.

Sincerely,

Laura Salter
General Motors
Business Resource Center
Ph# 800-231-1841, Ext. 58587

CC:SR# 1-333179647

— DRURY — HOTELS

Drury Inn & Suites New Orleans
820 Poydras St.
New Orleans, LA 70112-1016

FILE #

1-335752120

RECEIVED JUL 22 2005



PONTIAC CUSTOMER ASSISTANCE

P.O. Box 33172

DETROIT, MI

48232-5172

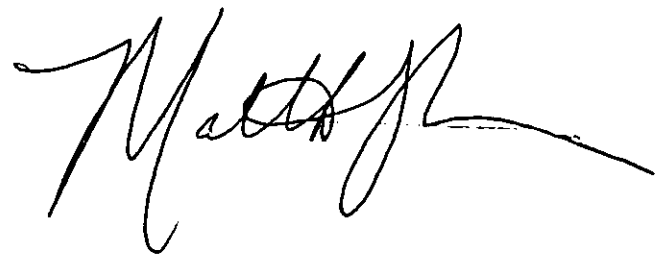
48232+5172-72 B051



To Whom it May Concern,

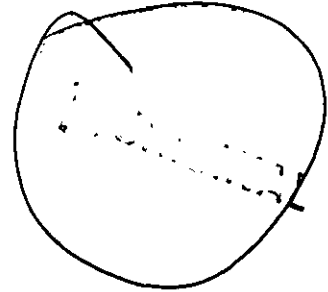
This is the information involving
File # 1- 335752120. If you need
Any Further information please contact me @
504- 616- 6730. Please mail Any correspondence
to : Matthew Thomas
2312 Valentine Ct
New Orleans, LA 70114

Thank you,

A handwritten signature in black ink, appearing to read "Matthew Thomas", with a long horizontal flourish extending to the right.



18225 EASTEX FREEWAY • HUMBLE, TEXAS 77396
(281) 359-3600 • FAX (281) 359-1529



CUSTOMER NO. 12277	ADVISOR R. BRYAN MOURFIELD 1013	TAG NO. 2452	INVOICE DATE 05/16/05	INVOICE NO. 1PCS23742
MATTHEW THOMAS 2312 VALENTINE CT NEW ORLEANS, LA 70114	LABOR RATE	LICENSE NO. 9365011	MILEAGE 4,020	COLOR BRONZE MIST
	YEAR / MAKE / MODEL 05/PONTIAC/G6/4DR SDN			DELIVERY DATE 03/09/05
	VEHICLE I.D. NO. 1 G 2 Z G 5 2 8 5 5 4 1 6 1 4 2 1			DELIVERY MILES
	F.T.E. NO.			SELLING DEALER NO.
RESIDENCE PHONE 504-618-6730	BUSINESS PHONE 281-312-1055	P.O. NO. 05/16/05		
COMMENTS				
JOB# 1 CHARGES				
LABOR J# 1 10GCZC CHECK ENGINE LIGHT 0 TECH(S):9986 WARRANTY CUST STATES CHECK ENG LIGHT COMING ON NO ENGINE DTC'S				
JOB# 1 TOTALS				
JOB# 1 JOURNAL PREFIX 1PCS JOB# 1 TOTAL 0.00				
JOB# 2 CHARGES				
LABOR J# 2 06GCZ STEERING/SUSPENSION TECH(S):9986 WARRANTY CUST STATES POWER STEERING MESSAGE INTERMITTENTLY COMING ON AND LOSES POWER STEERING ASSIST DIAGNOSED C0545 WAS INSTRUCTED TO PERFORM PI AIC 3126 AND INSPECT CONNECTOR 3 ON EPS MODULE FOR LOOSE FIT CALLED TAC ASSISTANCE AND OPENED CASE. (CASE #8187945). IF UNABLE TO DUPLICATE INSTRUCTED TO RELEASE VEHICLE. IF PROBLEM OCCURS AGAIN CUSTOMER IS TO BRING VEHICLE BACK IN FOR US TO CONTACT DELPHI ENGINEER.				
JOB# 2 TOTALS				
JOB# 2 JOURNAL PREFIX 1PCS JOB# 2 TOTAL 0.00				
COMMENTS TOWED IN-ROADSIDE ASSISTANCE				
TOTALS				
***** * NEXT RECOMMENDED SERVICE: * * 08/08/2005 / 7020 MI 50GCZINPAIR INSPECT AIR FILTER * *****				
TOTAL LABOR.... 0.00 TOTAL PARTS.... 0.00 TOTAL SUBLET... 0.00 TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 0.00 TOTAL MISC DISC 0.00 TOTAL TAX..... 0.00 TOTAL INVOICE \$ 0.00				
CUSTOMER SIGNATURE				

NOTICE PURSUANT TO PROPERTY CODE, §70.001
I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED

Signature of the Person Responsible or Agent for Person Responsible for Payment

Any warranties on the product sold hereby are those made by the manufacturer, purchaser accepts the sold products "As Is" and the seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

NOTICE
All Special Orders Must Be Prepaid. All Claims And Returned Goods Must Be In Original, Undamaged Container And Accompanied By This Invoice. There Will Be A Restocking Charge On All Returned Parts. No Refunds On Special Order and Electrical Parts. No Refunds After 10 Days. We Are Not Responsible For Any Labor On Parts Not Installed By Our Shop.

CHAMPION PONTIAC GMC

Houston North

4189906

3 5 2 8 5

INVOICE

MATHEW THOMAS
2312 VALENTINE
NEW ORLEANS, LA 70114
HOME:504-616-6730 BUS:

DUPLICATE 1
PAGE 1



325 FM 1960 Rd. East · HOUSTON, TEXAS 77073
PHONE: (281) 784-5800 · FAX: (281) 784-5850
Hours of Operation:
Monday - Friday 7 A.M. - 6 P.M.
Saturday 8:30 A.M. - 3 P.M.

SERVICE ADVISOR: 1513 RAM RODRIGUEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GRAY	05	PONTIAC G6	1G2ZG528554161421		4035/4035	T7539	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
IS			12:00 17MAY05		88.88	CASH	20MAY05
R.O. OPENED		READY	OPTIONS: ENG:3.5_Liter_SFI				
07:37 17MAY05		17:39 20MAY05					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THAT WHEN GOING DOWN THE ROAD AND NORMAL STEERING IT SEEMS TO LOCK UP FOR JUST A LIITTLE WHILE, THE STEERING

CAUSE: SHORTED INTERNALLY

E7680 COLUMN ASSEMBLY, STEERING REPLACE

1226 WF

1 88967179 S/COL REM

1 OSP OSP

FC: 6C

PART#: 88967179

COUNT: 2

CLAIM TYPE:

AUTH CODE:

OJ

(N/C)

(N/C)

(N/C)

4035 STEERING WHEEL TORQUE SENSOR SHORTED INTERNNALLY E7680 1.50 (A6)
0.30 (A7) 0.20 CODE C0545 WAS STORED IN MEMORY AFTER CHECKING CIRCUITS
FOUND THAT THE STEERING WHEEL TORQUE SENSOR WAS SHORTED INTERNALLY
REPLACE STEERING COLUMN

NOTICE PURSUANT TO §70.001, TEXAS PROPERTY CODE

I AM THE PERSON OR AN AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR CONTRACT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH §9.609, TEXAS BUSINESS AND COMMERCE CODE, IF A WRITTEN ORDER FOR PAYMENT FOR REPAIR ON THE VEHICLE IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE DRAWER OR MAKER OF THE ORDER HAS NO ACCOUNT OR THE ACCOUNT ON WHICH IT IS DRAWN HAS BEEN CLOSED.

Signature of Person Responsible or Agent for Person Responsible

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER COPY

PHOTOCOPY

ENTERPRISE
RENT-A-CAR

HOUSTON INT CONSOLID FACILITY
17302 PINE CUI
HOUSTON, TX 770326023
(281) 230-8200
BRANCH: 0540
TICKET: 569124

PETER SIELING
DATE: 05/17/2005 0835 PM
TO: 05/20/2005 0454 PM
VEHICLE: 05 KIA OPTI 4DLX
VEHICLE LICENSE: 32800K

3 DAYS	\$	42.95	=	128.85
3 CDW	\$	14.99	=	44.97
3 PRI/PLC	\$	5.00	=	15.00
AP/ADRESS	\$	11.10x	=	16.65
6.450 GALLONS	\$	3.50	=	22.58
FACILITY			=	10.50
*TX RENT			=	4.20
Sales tax	\$	15.00x	=	29.17
TOTAL				271.72

ORDER TO GO: ...EXPIRES ...

THANK YOU FOR RENTING FROM
ENTERPRISE RENT-A-CAR

0640 Jimmy T.

OWNER OF VEHICLE:
BRANCH ADDRESS:

DATE IN		RENTAL TYPE	SOURCE #	ID #	RENTAL AGREEMENT NO. D
DATE OUT		RENTER			
START CHARGES IF DIFFERENT					
ORIGINAL VEHICLE					
COLOR	LICENSE NO.				
MODEL	ECAR#				
MILE-AGE	IN				
OUT	1974				
DRIVEN	CONDITION AGREED TO	BILL TO	COMPANY	ATTN	PHONE EXT
NO DAMAGE		REFERENCE NUMBER			
ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL					
I REQUEST OWNER'S PERMISSION TO ALLOW					
WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF I AM RESPONSIBLE FOR THEIR ACTS WHILE THEY ARE DRIVING, AND FOR FULFILLING TERMS AND CONDITIONS OF THIS RENTAL (AGREEMENT). USE OF VEHICLE BY AN UNAUTHORIZED DRIVER WILL AFFECT MY LIABILITY AND RIGHTS UNDER THIS AGREEMENT					
RENTER: X					
PERMISSION GRANTED TO OPERATE VEHICLE ONLY IN THE STATE OF RENTAL AND THE FOLLOWING STATE(S):					
OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT.					
NOTICE: YOUR RENTAL AGREEMENT OFFERS, FOR AN ADDITIONAL CHARGE, AN OPTIONAL WAIVER TO COVER ALL OR A PART OF YOUR RESPONSIBILITY FOR DAMAGE TO OR LOSS OF THE VEHICLE. BEFORE DECIDING WHETHER TO PURCHASE THE WAIVER, YOU MAY WISH TO DETERMINE WHETHER YOUR OWN AUTOMOBILE INSURANCE OR CREDIT CARD AGREEMENT PROVIDES YOU COVERAGE FOR RENTAL VEHICLE DAMAGE OR LOSS AND DETERMINE THE AMOUNT OF THE DEDUCTIBLE UNDER YOUR OWN INSURANCE COVERAGE. THE PURCHASE OF THE WAIVER IS NOT MANDATORY. THE WAIVER IS NOT INSURANCE.		RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PAGE 2, PARAGRAPH 5		RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT DAILY FEE SHOWN IN COLUMN TO RIGHT. RENTER IS RELIEVED OF RESPONSIBILITY UP TO AMOUNT INITIALED. SEE NOTICE TO LEFT AND PAGE 3, PARAGRAPH 15 DW IS NOT INSURANCE	
RENTER: X		RENTER: X		RENTER: X	
RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE/PERSONAL EFFECTS COVERAGE (PAI/PEC) SEE PAGE 2 PARAGRAPH 9		RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE/PERSONAL EFFECTS COVERAGE (PAI/PEC) AT DAILY FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PAGE 3, PARAGRAPH 17 DW IS NOT INSURANCE		RENTER: X	
RENTER: X		RENTER: X		RENTER: X	
RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) SEE PAGE 2, PARAGRAPH 6		RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT DAILY FEE SHOWN IN COLUMN TO RIGHT. SEE NOTICE BELOW AND PAGE 3, PARAGRAPH 16		RENTER: X	
RENTER: X		RENTER: X		RENTER: X	
ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, WHICH CONSISTS OF PAGES 1 THROUGH 4.					
I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE "RENTER" UNDER THIS AGREEMENT. BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CREDIT CARD(S) AND/OR DEBIT CARD(S) FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS/DEPOSITS, AND CHARGES INCURRED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I CERTIFY THAT THE DRIVER'S LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED.					
REPLACEMENT VEHICLE		RENTER: X		DATE	
COLOR	LICENSE NO.	OWNER REP		EMPL.	
MODEL	ECAR#	I WILL RETURN CAR BY:		DEPOSIT(S):	
MILE-AGE	IN	DATE	TIME	AMOUNT	PAID BY
OUT	OUT				DATE PAID
DRIVEN	CONDITION AGREED TO	NOTICE: BY INITIALING BELOW RENTER ACKNOWLEDGES RECEIPT OF THE FOLLOWING DISCLOSURE: "YOU MAY NOT NEED THE AUTOMOBILE INSURANCE OFFERED BY ENTERPRISE RENT-A-CAR. YOUR TEXAS AUTOMOBILE INSURANCE POLICY PROVIDES COVERAGE FOR YOUR LIABILITY WHILE OPERATING A RENTAL VEHICLE. AUTOMOBILE POLICIES ISSUED IN OTHER STATES OR COUNTRIES MAY ALSO DUPLICATE THIS COVERAGE. THE PURCHASE OF AUTOMOBILE RENTAL LIABILITY INSURANCE IS NOT REQUIRED AS A CONDITION OF RENTING AN AUTOMOBILE."			
NO DAMAGE		RENTER: X		DATE: 5-17-05	
ADDITIONAL INFORMATION					
THE HARRIS COUNTY-HOUSTON SPORTS AUTHORITY REQUIRES THAT AN ADDITIONAL TAX OF 5% BE IMPOSED ON EACH MOTOR VEHICLE RENTAL FOR THE PURPOSE OF FINANCING ONE OR MORE APPROVED VENUE PROJECTS.					
TOTAL CHARGES					
DEPOSITS					
REFUNDS					
AMOUNT DUE					
CLOSED BY					
PAID BY	CASH	CHECK	CASH	DATE	AMOUNT
RECEIPT OF CASH REFUND	DATE	AMOUNT	RECEIVE	DATE	AMOUNT

IN 04:54PM 5/20/05
OUT 08:35PM 5/17/05

24-HOUR DAY

ENTERPRISE LEASING COMPANY OF HOUSTON
17302 PINE CUT 281-230-8200
HOUSTON TX 77032-6028 0640
RENTAL TYPE R SOURCE LEISURE- 999

RENTAL AGREEMENT
D569124
PAGE 1 OF 1

UNIT 1
UNIT # THS059
LIC# 328DRK
MODEL OPTI
COLOR SILVER
IN 2763
OUT 1974

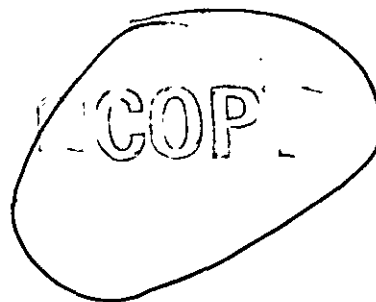
RENTER
PETER SIELING
32 YALE PL
ROCKVILLE CTR NY 11570-
LOCAL:
(H) 504-616-6730 (W) 504-529-7800

SUMMARY OF CHARGES
DAY = 24 HOUR PERIOD
MILES
NO CHARGE

3 DAYS @ 42.95 128.85

DR. LICENSE 345642565
STATE NY EXPIRE 9/28/10
DOB 9/28/74 HT WT
EYES HAIR
S.S.#
EMPLOYER

BILL TO N CUST #
SCAR



CLAIM INFO
POL/CLAIM/PO#

INSURED

LOSS DATE
THEFT ACCIDENT

TYPE CAR

PERMISSION TO LEAVE STATE
YES NO X

CUSTOMER SIGNATURE ON FILE

PAYMENT INFORMATION
AMOUNT PD. BY TYPE DATE AUTH
271.72 MC SALE 5/20/05 873433

FACILITY	10.50
3 DAYS DW @ 14.99	44.97
3 DY PAI/PEC 5.00	15.00
*TX REMB	4.20
MTR VH TAX 15.00	29.17
FUEL	22.58
CONCESS*	16.45
TOTAL CHARGES	271.72
DEPOSITS	271.72
REFUND	

SHOP 0640 RETURN
PHONE 281-446-8800
NAME

OPENED BY #3895Z JEREMY R THOMPSON
CLOSED BY #4797R BRADLEY J SCHARF

LOUISIANA AUTO INSURANCE IDENTIFICATION CARD

An insurer authorized to transact business in Louisiana has issued the Motor Vehicle Policy identified hereon. The coverage provided by this policy meets the minimum liability insurance limits prescribed by law.

NAIC NUMBER
36587

COMPANY
AIG National Insurance Company
P.O. Box 1802 Alpharetta, GA 30022-3537
(800)334-9641

POLICY NUMBER
2476939

EFFECTIVE DATE
03-09-2005

EXPIRATION DATE
09-09-2005

VEHICLE DESCRIPTION

YEAR MAKE/MODEL
2005 PONTIAC-G6-

VEHICLE IDENTIFICATION NUMBER
1G2ZG528554161421

INSURED

Matthew Thomas
23112 valentine
New orleans, LA 70114

This card must be carried in the vehicle at all times as evidence of liability insurance.

IMPORTANT NOTICE

La R.S. 32:863.1 requires that an operator of a motor vehicle produce upon demand by law enforcement officer documentation of motor vehicle security which is required to be maintained within the vehicle at all time.

Failure to comply may result in fines, revocation of registration privileges and block against the renewal or issuance of a driver's license.

INSURANCE AGENT:

A-able agencies
3309 youree drive
Shreveport, LA 71105
(318) 865-2222

TEL NO:

EXCLUDED DRIVERS: NONE

Policy Inquiry:
1-800-633-4028

Loss Reporting:
1-888-244-6163

MESSAGE

Message For

from

number

message

voided check
ch for 220.28

date

time

initials

taken by

best call back time

date

WS

AUTOMOBILE ID CARDS
FORM NO. G8105 (02/92)

ECOP



Louisiana Department of
Public Safety and Corrections
Office of Motor Vehicles
PO Box 64886
Baton Rouge, LA 70896

REGISTRATION CERTIFICATE

SEE REVERSE SIDE FOR IMPORTANT INFORMATION

THIS REGISTRATION CERTIFICATE MUST BE CARRIED IN THE VEHICLE AT ALL TIMES

11 N TITLE/LICENSE CODE	NKJ666 LICENSE PLATE	03/2007 EXPIRATION	1G2ZG528554161421 VEHICLE IDENTIFICATION NUMBER		05/10/2005 DATE	0900 DOMICILE	23200.00 SALES PRICE OR VALUE
PONT MAKE	G6 MODEL/WEIGHT	SD BODY	GRY/ COLOR	2005 YEAR	000210 ODOMETER	7663587 DRIVER'S LICENSE #	46.00 LICENSE FEE
SEAN C THOMAS OWNER'S NAME					1 MT		TOW FEE
10811 HEATHWOOD DR STREET				03/09/2005 TAX DATE		04/18/2005 EFFECTIVE DATE	LICENSE CREDIT
BETHANY CITY/STATE	LA	71007 ZIP	EST	2 SEC	1740.96 RENOVIANCE	CITATION DATE	LICENSE PENALTY
NAME				STATUS	MT	22700.00 TAXABLE VALUE	TRADE-IN VALUE
STREET				500.00 REBATE	901.19 STATE SALES TAX	760.45 PRM SALES TAX	LICENSE TRANSFER FEE
CITY/STATE				ZIP	STATE TAX PENALTY	PRM TAX PENALTY	46.00 NET LICENSE FEES
VEHICLE IS SUBJECT TO LIEN(S) AS FOLLOWS					1 # OF LIENS	STATE INTEREST	PRM INTEREST
GMAC FIRST LIENHOLDER				04/18/2005 DATE	STATE TAX CREDIT	WHEELCHAIR LIFT	10.00 MORTGAGE FEE
P O BOX 8104 STREET					STATE PENALTY CREDIT	PRM PENALTY CREDIT	MISCELLANEOUS FEE
COCKEYSVILLE MD CITY/STATE				21030 ZIP	9.91 STATE VENDOR'S COMP	PRM VENDOR'S COMP	SERVICE HANDLING FEE
SECOND LIENHOLDER				DATE	891.28 NET STATE TAX	760.45 NET PRM TAX	18.50 TITLE FEE
STREET					6.74 TOURISM		8.00 TITLE HANDLING FEE
CITY/STATE				ZIP			
SMC DEALER CODE	0101 CLASS	SPECIAL CODES	PRIV AUTO USE	OLD EXPIRATION			ADMINISTRATIVE FEE
1L FLAGS				BATCH/SEQUENCE NUMBER			R.P. FEE
PREVIOUS TITLE	STATE	PREVIOUS LICENSE NUMBER	EXPIRATION	REPRINT	HGST	138 OFFICE NUMBER	1658.47 TOTAL TAXES
N NAU	03/09/2005 DATE ACQUIRED	CURRENT LA TITLE	INSCRIPTION NUMBER	7 SEQ NUMBER	0925 8687 OPERATOR/SCOPE	**	1740.97 TOTAL

ECOP

North American Operations

General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530



CHECK No. 900779446

50-937
213

DATE
07/29/05

*****250 DOLLARS

****14 CENTS

AMOUNT
*****250.14

PAY
TO THE
ORDER
OF

MATHEW THOMAS
2312 VALENTINE CT
NEW ORLEANS LA 70114-3446

North American Operations
General Motors Corporation
Disbursement Account

SIGNATURE

The Chase Manhattan Bank, N.A.
Syracuse, New York

AUDIT

⑈900779446⑈ ⑆021309379⑆ 601⑈2⑈62520⑈

North American Operations

General Motors Corporation
Disbursements (2613)
PO Box 62530
Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

CHECK NO. 900779446
PAYMENT DATE 07/29/05

VENDOR DUNS NO. BB 000000143
VENDOR NAME MATHEW THOMAS

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
1G2ZG528554161421.1-335752120.1-5TDQVR	07/28/05	VM 1-5TDQVR	00.0000	250.14	.00	250.14
ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT\OR QUESTIONS CALL 800-462-8782				W3		
TOTAL				250.14	.00	250.14



Purchase and Delivery Satisfaction Survey

Cheryl Montheith
110 E Hurlbut St
Charlevoix MI
49720-1426



JUN 29 2005

Please make any corrections to your name, address,
or telephone number here:

Home telephone: (231) 547-9682

Change to: ()

Please provide us with your preferred email address:

Dear Cheryl Montheith:

Thank you for choosing Pontiac! We greatly appreciate your business. Our goal is for you to be completely satisfied. Please take a few minutes to complete both sides of this questionnaire about our dealership's facilities and personnel. Your timely response is very important to us and will be used to direct the continued efforts of Pontiac and Crown Motors Of Charlevoix Ltd toward meeting the highest expectations of our customers. For information on GM's privacy policy, please visit our website at www.gm.com/privacy or call 1-866-MYPRIVACY (1-866-697-7482).

Thank you for buying a Pontiac.

Sincerely,

Charles F. Ugolino
Charles F. Ugolino
Director of Operations

Instructions

Please use a dark pen or pencil (preferably black) when filling out this survey.

- ☐ Please check this box if you no longer own/lease this 2005 G6, and return the questionnaire.

About Your Pontiac Dealership's Facilities

	Completely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied
1. Thinking about your dealership, how satisfied were you with...					
- The convenience of the dealership's showroom hours?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- The cleanliness and attractiveness of the facilities?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- The variety of vehicles and options available for your inspection?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

About Your Sales Consultant

	Completely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	Does Not Apply/Not Required
2. How satisfied are you that you were treated in a professional and courteous manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. How satisfied were you with the Sales Consultant's...						
- Willingness to take the time necessary to thoroughly understand your vehicle needs?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- Knowledge of Pontiac vehicles?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- Knowledge of other vehicles in the market?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- Assistance in selecting an appropriate vehicle?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Were you <u>offered</u> a demonstration ride/drive in the model of your choice?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	Does Not Apply/Not Required <input type="checkbox"/>			
5. When you picked up your 2005 G6, were you greeted with friendliness and enthusiasm?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>			
6. Were you <u>offered</u> ...						
- An orientation tour of the dealership, including the Service Department?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
- An orientation drive at the time of delivery to become familiar with <u>your</u> new vehicle before taking it home?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			

117438

About Your Sales Consultant - continued

	Completely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	Does Not Apply/Not Required
7. How satisfied were you with the explanation of...						
- Your vehicle's features and operations?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- The features and benefits of OnStar® service?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- The warranty, owner's manual, and maintenance schedule?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- Pontiac's 24-hour Roadside Assistance Program?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. At the time of delivery, how satisfied were you with ...						
- The appearance of your new Pontiac?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
- The operation of your new Pontiac?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Since taking delivery of your new vehicle, has your Sales Consultant or another dealership representative contacted you to thank you for your purchase and resolve any concerns?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't Know/Not Sure <input type="checkbox"/>			
10. Overall, how satisfied were you with the assistance you received from your Sales Consultant?	Completely Satisfied <input type="checkbox"/>	Very Satisfied <input type="checkbox"/>	Satisfied <input type="checkbox"/>	Somewhat Satisfied <input type="checkbox"/>	Not At All Satisfied <input type="checkbox"/>	?

About the Financial Process

	Completely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not At All Satisfied	Does Not Apply/Not Required
11. How satisfied were you that ...						
- The vehicle price and/or payments were discussed in a thorough and straightforward manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- You were given a thorough explanation of the financing options available?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. How satisfied were you with the review and explanation of all the paperwork?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Overall, how satisfied were you with how the financial process was handled by your dealership?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Summing Up Your Experience

14. Based on your overall purchase/lease and delivery experience, how satisfied are you with Crown Motors Of Charlevoix Ltd?	Completely Satisfied <input type="checkbox"/>	Very Satisfied <input type="checkbox"/>	Satisfied <input type="checkbox"/>	Somewhat Satisfied <input type="checkbox"/>	Not At All Satisfied <input checked="" type="checkbox"/>
15. Based on your overall purchase/lease and delivery experience, would you recommend this dealership?	Definitely Would <input type="checkbox"/>	Probably Would <input type="checkbox"/>	Might/Might Not <input type="checkbox"/>	Probably Not <input type="checkbox"/>	Definitely Not <input checked="" type="checkbox"/>
16. Based on your experience to date, how satisfied are you with your 2005 G6?	Completely Satisfied <input type="checkbox"/>	Very Satisfied <input type="checkbox"/>	Satisfied <input type="checkbox"/>	Somewhat Satisfied <input type="checkbox"/>	Not At All Satisfied <input checked="" type="checkbox"/>
17. Are you ...	<input type="checkbox"/> Male	<input checked="" type="checkbox"/> Female			
18. Your age ...	<input type="checkbox"/> Under 25	<input type="checkbox"/> 25 - 34	<input type="checkbox"/> 35 - 44	<input checked="" type="checkbox"/> 45 - 54	<input type="checkbox"/> 55 - 64
19. May we include your name when providing this survey information to your dealership?				Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
20. Do you have any other comments/recommendations about Crown Motors Of Charlevoix Ltd?					

see attached.

If you have an issue with your vehicle or a concern requiring immediate attention, we encourage you to first contact your dealer. If further assistance is required, please call the Pontiac Customer Assistance Center: 1-800-762-2737

Thank You!!

Your opinions will help us serve you better.

Please return this questionnaire in the self-addressed, postage-paid envelope to:

PONTIAC, P.O. BOX 10054, TOLEDO, OH 43699-0054

June 22, 2005

To Whom It May Concern:

My new car has a steering problem. Crown Motors calls it a hitch in the steering. They claim they can't fix it. I was told I would have to "live" with this "hitch" until a recall was issued.

Also, the car has a stalling problem and they can't figure that out either. The attached service report says that the car stalled once. The fact is, it has stalled twice.

My problem: I need a vehicle that is dependable. I don't feel like I got what I paid for. I either need this car fixed or a complete refund. I spent a lot of money on a car that doesn't run as expected.

Please advise me on this issue. Jim Sylvain of Crown Motors told me on Friday, June 17th, that my car cannot be fixed.

Regards,

Cheryl Monteith

Cheryl Monteith

UNIT# 5P26

CHERYL KAY MONTEITH
110 E HURLBUT ST
CHARLEVOIX, MI 49720
HOME: 231-547-9682 BUS:

5479682

COPY

110007

INVOICE

DUPLICATE 1

PAGE 1

CROWN MOTORS
OF CHARLEVOIX LIMITED

06684 US-31 Hwy. South
Charlevoix, Michigan 49720
Phone (231) 547-9900
F# 138885
www.crownmotors.com

RETURN
MILEAGE
1004

SERVICE ADVISOR: 8921 JIM SYLVAIN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	05	PONTIAC G6	1G2ZH528354150365		934/934	T689	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
13MAY05 IS			17:00 13JUN05		0.00	CASH	17JUN05
R.O. OPENED		READY	OPTIONS: STK:5P26 ENG:IX9 TRN:MX0 1)OHIO				
07:34 08JUN05		13:51 17JUN05	INDEMNITY GAP 025097 2)SIMONIZ SYSTEM5 S250915				

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A STALLED ONCE WHEN PULLING INTO PARKING LOT
CAUSE: 1
62 MISC REPAIR
65 WG40 0.00 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

CHECKED FOR CODES NO CODE CK FOR BULITANS NONE TEST DROVE MULTIPAL
TIMES UNABLE TO GET IT TO S TALL

B STEERING HAS HITCH IN IT WHEN TURNING AT LOW SPEED FROM CENTER

62 MISC REPAIR

65 WG40 0.00 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

934 CHECK STEERING AND FOUND NOTHING WRONG. LOOKED\ FOR CODES AND FOUND
NONE. STEERING EFFORT AND ROTATION FEELS NORMAL. CAR TOO NEW FOR
BULLITENS OR RECALLS IF THERE IS ANY

C SEND TO CLEANUP FOR SIMONIZING

62 MISC REPAIR

65 CPG 0.00 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

934

TERMS: STRICTLY CASH OR CREDIT CARD

Power of Attorney - Know all men these Presents that the undersigned does hereby constitute and appoint CROWN MOTORS LIMITED my(our) true and lawful attorney to sign name, place and stead of the undersigned on any insurance Checks or Drafts issued by insurance company covering any repairs to my(our) automobile authorized by myself(ourselves) in whatever manner is necessary to place check or draft in a cashable position. (I/we) hereby ratify and confirm whatever action said attorney shall or may take by virtue hereof in the premises.

Date _____ Customer _____
Witness _____

LABOR RATE BASED ON \$ _____ MECH.

LABOR RATE BASED ON \$ _____ BODY SHOP

* MISC. SUPPLIES: A token charge equivalent to 10% or less of our labor charge, maximum of \$20.00, for supplies used in or on your vehicle. Applicable items are nuts, bolts, washers, tape, pins, solvents, lubricants, solder, window sealers, mats, towels, aero-sprays W/D WASTE DISPOSAL AND ETC.

We guarantee our service work for 90 days or 4,000 miles, whichever comes first. If our repair or replacement fails in normal service within that period, we'll fix it free of charge. Parts and Labor

All parts and repairs listed were furnished in compliance in the Michigan Auto Repair Act P.A. 300.

TAX# 38-2947081

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
DEDUCTIBLE, RENTAL & SUPPLIES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY

Chevrolet

Buick

Pontiac

Cadillac

Chrysler

Dodge

Jeep

Jim Sylvain
Service Advisor

CROWN MOTORS
OF CHARLEVOIX LIMITED

06684 US 31 Hwy. South
Charlevoix, MI 49720
www.crownmotors.com

Phone: 231-547-9900
1-800-968-7400
Fax: 231-547-3294



MARK OF EXCELLENCE

CHEVROLET

BUICK

PONTIAC

Cadillac

JEFFREY A. BEAUCHAMP
Sales & Leasing Consultant

Phone (231) 547-9900 Ext 285
Fax (231) 547-6800
Toll Free 800-968-7400

CROWN MOTORS OF
CHARLEVOIX LTD
06684 US HWY 31 S
CHARLEVOIX, MI 49720

2005 G6 - GT SEDAN		PONTIAC/GMC DIVISION
59U GRANITE METALLIC	/V6G	GENERAL MOTORS CORPORATION
19C EBONY		100 RENAISSANCE CENTER
ORDER NO. HNKVS9/TRE	STOCK NO.	DETROIT MI 48243-1114
VIN 1G2 ZH52 82 54136148		VEHICLE INVOICE 2AD49618703
		*****16*18327S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
2ZH69 G6 - GT SEDAN	23300.00	21319.50	INVOICE 11/11/04
AP3 REMOTE VEHICLE STARTER SYSTEM	150.00	133.50	SHIPPED 11/11/04
FE9 50-STATE EMISSIONS	N/C	N/C	EXP I/T 11/19/04
FR9 AXLE RATIO 3.29	N/C	N/C	INT COM 11/19/04
LX9 ENGINE, 3.5L V6 SFI	0.00	0.00	PRC EFF 11/10/04
MX0 4-SPEED AUTOMATIC TRANSMISSION	0.00	0.00	KEYS G1824 G1824
PCH PREMIUM VALUE PACKAGE INCLUDES	2345.00	2087.05	WFP-S QTR OPT-1
* (4) WHEELS, 17" CHROMETECH			BANK: GMAC - 340
* AM/FM STEREO 6 DISC CD PLAYER			CHG-TO 18-327
(REPLACES STD/OPT/PKG RADIO)			
* SUNROOF, POWER TILT & SLIDE			SHIP WT: 3417
* ONSTAR SYSTEM-INCLUDES 1 YEAR			HP: 32.9
SAFE & SOUND			GMS: 22622.70
R6J CUSTOMER DIALOG NETWORK	0.00	16.50	SUPPLR: 23637.35
1SZ GT, PCH OPTION PKG DISCOUNT	1000.00-	890.00-	MRM: 26420.00
			MEMO 1164.75

TOTAL MODEL & OPTIONS	24795.00	22666.55	ACT 231	22547.70
DESTINATION CHARGE	625.00	625.00	H/B 261	743.85
LAM DEALER CONTRIBUTION		123.98	ADV 261	123.98
LAM GROUP CONTRIBUTION		247.95	EXP 65A	247.95

TOTAL	25420.00	23663.48	PAY 310	23663.48
MEMO: TOTAL LESS HOLDBACK AND				
APPROX WHOLESALE FINANCE CREDIT		22570.13		

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY GMAC.

RAY MILLER BUICK-PONTIAC-GMC, INC.	REMIT TO GMAC NO. 340
	VIN 1G2ZH528254136148
	\$ 23663.48 INV 2AD49618703
	DUE 11/19/04 DEALER 18-327

**TOWNSEND CHEVROLET-BUICK-PONTIAC, INC.**

125 WEST MAIN STREET • TELEPHONE: (731) 847-3921
PARSONS, TENNESSEE 38363

FAX# 731-847-3961

Date: 7-27-05

Chevrolet 17703

Buick 52822

Pontiac 19673

To: Carolyn October

From: Deron Jones - Svc. Mgr.

As per your request 7-27-05 - Concerning Kerri Proter's
repair orders - power steering concerns

Thanks

Deron Jones

Page 1 of

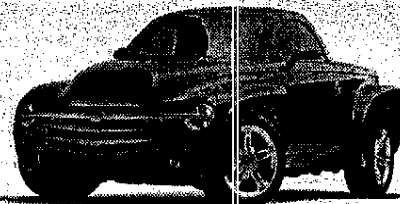
TOWNSEND

CHEVROLET BUICK PONTIAC



125 W. Main St. • Parsons, TN 38363 • Ph. 731-847-3921 • Fax 731-847-3961

www.townsendchevroletbuickpontiac.com



R/O		VIN		DATE IN	
17370		1 G 2 Z H 5 2 8 2 5 4 1 3 6 1 4 8		07/18/05	
YEAR	MAKE	MODEL	COLOR	TIME IN	
2005	PONTIAC	G6	GRAY	03:43	
MILES IN	MILES OUT	FIRST USE	USC.	CLOSED	
8961	8961	00/00/00		07/20/05	
SEE ALSO				WRITER 5666	
				DERON	

- (1) CUSTOMER STATES LOSE OF POWER STEERING AT TIM
CODE C0545 STEERING CALIBRATION NOT LEARNED. RELEARN STEERING CAL, WHEEL POS. CALIBRATION AND CALIBRATE TORQUE SENSOR.
VEHICLE SENT TO US FROM RAY MILLER PONTIAC IN AL. THEY ALREADY HAD TAC CASE OPENED #830882
3. TEST DROVE VEHICLE 52 MILES WITH NO FURTHER CODES OR WARNING MESSAGES.

E7631 6D OL A 5 (0001) 25.73

Total Repair (Warranty) 25.73

- (2) COURTESY TRANSPORTATION

Z7902 98 MJ A 0 (00621) 126.00
COURTESY T 17370

Total Repair (Warranty) 126.00

- (3) FUEL DELIVERY

Z8013 98 MJ A 2 (004) 10.29

4.601 GAL 17370 (3001) 10.03

Total Repair (Warranty) 20.32

172.05 +263	14.00 662	247
36.02 -462	126.00 666	246
126.00 -466	10.03 666	246
10.03 -466		

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X *[Signature]* CUSTOMER SIGNATURE

Page 1 of 1 Job 17370

17370 Accounting Copy

36.02	.00 Labor	.00
.00	.00 Parts	.00
136.03	.00 Sublet	.00
.00	.00 Waste Disposal	.00
.00	.00 Oil/Grease	.00
172.05	.00 Total	.00
	Tax	
172.05	.00 Total	.00

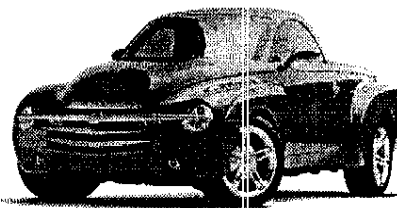
TOWNSEND





CHEVROLET BUICK PONTIAC

125 W. Main St. • Parsons, TN 38363 • Ph. 731-847-3921 • Fax 731-847-3961
www.townsendchevroletbuickpontiac.com



R/O		VIN		KERRI PRATER		DATE IN
17412		1G2ZH528254136148				07/25/05
YEAR	MAKE	MODEL	COLOR			TIME IN
2005	PONTIAC	G6	GRAY			11:56
MILES IN	MILES OUT	FIRST USE	LISC.	LINDEN TN 37096		CLOSED
9108	9108	00/00/00				07/25/05
SEE ALSO				RES: (931) 332-6190		WRITER 5666
				H: (931) -		DERON
				W: (931) 589-2515		

(1) VEHICLE LOSES PS AND WARNING MESSAGE COMES ON
DISPLAY
CODE C0545 STORED IN COMPUTER
REPLACE STEERING COLUMN AND CONTROLLER
(Tech:05)

E7680	SD	OL	A	14	(0082)	72.03
(F)88967179	(S/COL RE)			1	(36402)	286.48
15225637	(MOTOR W/CONTRO)			1	(51861)	221.25
Total Repair (Warranty)						579.76

579.76 +263		
72.03 -462	28.00 662	247
507.73 -480	372.78 680	242

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X Kerri Prater
CUSTOMER SIGNATURE

Page 1 of 1 Job 17412

17412 Accounting Copy

W/C	INT.	CUSTOMER
72.03	.00 Labor	.00
507.73	.00 Parts	.00
.00	.00 Sublet	.00
.00	.00 Waste Dispos	.00
.00	.00 Oil/Grease	.00
579.76	.00 Total	.00
	Tax	
579.76	.00 Total	.00



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

GMC

RO: 102136
 Cashier: 000016 09:08-1
 Date Out: 03/15/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

Work: 931-589-2515

Hat:

Date In: 03/08/2005

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 262 Out: 262

Delivered: 03/05/2005

In Service: 03/05/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000008W				
	CUSTOMER STATES HORN BLOW WHEN TURNING					
	AIR BAG MODULE CAUSING HORN TO GROUND OUT					
	SPAC CASE #01237103					
	REPLACE MODULE					
	PO:		HRS 0.9 C8835 OF 6G			
	Parts: 1		15219396	MODULE AB 14.865		
	SUBLET		PO: 1114			
					Admin Hours:	0.00
					Operation Total:	0.00
*B	SWPC	000099				
	CUSTOMER STATES NEEDS RENTAL CAR					
	5 DAY RENTAL					
	PO:		Z7905 MJ 98			
	SUBLET		PO: 1117			
					Admin Hours:	0.00
					Operation Total:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. RAY MILLER PONTIAC BUICK GMC hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and RAY MILLER PONTIAC BUICK GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by RAY MILLER PONTIAC BUICK GMC in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts. TERMS: STRICTLY CASH unless arrangements made."

Signature _____

Thank you for allowing us to serve you!



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

GMC

RO: 102480
 Cashier: 000016 09:08-1
 Date Out: 04/08/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

Work: 931-589-2515

Hat:

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 865 Out: 865

Delivered: 03/05/2005

In Service: 03/05/2005

Date In: 03/25/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
						Labor Total: 0.00
A	SCPC	000099		CUSTOMER STATES CK SWIRLS IN PAINT NO PROBLEM FOUND		Operation Total: 0.00
B	SWPC	000099		CUSTOMER STATES VIBRATION AT ABOUT 60 MPH FRT TIRES OUT OF ROUND REPLACE BOTH FRT. TIRES PO: E0432 O4 3M Parts: 2 89052136 C2255017 5.880 SUBLET PO: 1134		Admin Hours: 0.00 Operation Total: 0.00

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 TERMS: STRICTLY CASH unless arrangements made.

Signature _____

Thank you for allowing us to serve you!



GMC

Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

RO: 102721
 Cashier: 000016 09:09-1
 Date Out: 04/29/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000016-WARREN HOFFMAN

Work: 931-589-2515

Hat:

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 1871 Out: 1871

Delivered: 03/05/2005

In Service: 03/05/2005

Date In: 04/08/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000099				
	CUSTOMER STATES VIBRATION AT 60 MPH AND HIGHER					
	TEST SHOW BACK TWO TIRES OUT OF ROUND					
	REPLAC BOTH REAR TIRES					
	PO:	E0432 O4 3M				
	Parts: 2	89052136		C2255017 5.880		
					Admin Hours:	0.00
					Operation Total:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

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"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature _____

Thank you for allowing us to serve you!



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-0661

GMC

RO: 103206
 Cashier: 000028 09:09-1
 Date Out: 05/06/2005
 Status: MODIFIED REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529 Work: 931-589-2515
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 3755 Out: 3755

Delivered: 03/05/2005

In Service: 03/05/2005

Hat:

Date In: 05/06/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
						Labor Total: 0.00
A	SCPC	000099		CUSTOMER STATES RIGHT FRT DOOR MOLDING LOOSE		
				PARTS ORDERED		Operation Total: 0.00
						Labor Total: 0.00
B	SCPC	000099		CUSTOMER STATES RIGHT REAR DOOR MOLDING LOOSE		
				PARTS ORDERED		Operation Total: 0.00
C	SPA	000040		CUSTOMER STATES CHANGE OIL,OIL FILTER,LUBE CHASSIS AS		
				NEEDED TOP OFF ALL FLUID LEVELS,ADJUST TIRE PRESSURE		
				COMPLETED		
	Parts:	1	25010792	OIL FLTR	1.836	
		5	12345616	OIL10W30Q	8.800	
						Operation Total: 0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF 1.5 HOUR DIAGNOSTIC TIME.

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"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature: _____

Thank you for allowing us to serve you!



GMC

Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

RO: 103359
 Cashier: 000016 09:09-1
 Date Out: 05/16/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529 Work: 931-589-2515
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

VIN: 1G2ZH528254136148
 2005 PONT G6
 Miles-In: 4136 Out: 4136
 Delivered: 03/05/2005
 In Service: 03/05/2005
 Date In: 05/13/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000096W				
	CUSTOMER STATES RIGHT FRONT DOOR MOLDING IS COMMING LOOSE					
	TRIM COMING LOOSE					
	REPLACE TRIM					
	PO:		HRS 0.5 B7863 ON 2P		Admin Hours:	0.00
	Parts: 1		89024126 MOLDING 12.112			
	SUBLET		PO: 1173		Operation Total:	0.00
B	SWPC	000096W				
	CUSTOMER STATES RIGHT REAR DOOR MOLDING IS COOMING LOOSE					
	TRIM COMING LOOSE					
	REPLACH TRIM					
	PO:		HRS 0.5 B7963 ON 2P		Admin Hours:	0.00
	Parts: 1		89024128 MOLDING 12.114			
	SUBLET		PO: 1173		Operation Total:	0.00

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"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature _____

Thank you for allowing us to serve you!



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

GMC

RO: 104236
 Cashier: 000028 09:09-1
 Date Out: 06/29/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

Work: 931-589-2515

Hat:

VIN: 1G2ZH528254136148
 2005 PONT G6
 Miles-In: 8296 Out: 8296
 Delivered: 03/05/2005
 In Service: 03/05/2005

Date In: 06/29/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
						Labor Total: 8.75
A	SCPC	000082Q	101	CUSTOMER STATES CHANGE OIL, OIL FILTER, LUBE CHASSIS AS NEEDED TOP OFF ALL FLUID LEVELS, ADJUST TIRE PRESSURE COMPLETE		
	Parts:	1	25010792	OIL FLTR	1.836	6.70
		5	12345616	OIL10W30Q	8.800	1.47
						Total Parts: 14.05
						Operation Total: 22.80
						Labor Total: 14.25
B	SCPC	000082R	RTT	CUSTOMER STATES ROTATE TIRES COMPLETE		
						Operation Total: 14.25
C	SWPC	000082		CUSTOMER STATES CIG. LIGHTER IS INOP. TEST SHOW BAD FUSE REPLACE FUSE		
	PO:		HRS 0.2	N1720 OJ 6C		Admin Hours: 0.00
	Parts:	1	88909757	FUSE KIT	8.965	0.00
						Operation Total: 0.00

Customer Pay Labor: 23.00
 Customer Pay Parts: 14.05
 SUPPLIES AND/OR HAZARDOUS WASTE REMOVAL: 1.15
 Customer Pay Subtotal: 38.20
 Customer Pay Sales Tax: 1.12
 Customer Total Due: 39.32

Chk: 39.32

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Signature: _____

Thank you for allowing us to serve you!



Ray Miller
Buick · Pontiac · GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-8661

GMC

RO: 104348
 Cashier: 000016 09:10-1
 Date Out: 07/14/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 721 HICKORY ST.
 CENTERVILLE TN 37033

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 8631 Out: 8631

Delivered: 03/05/2005

In Service: 03/05/2005

Home: N/A

Work: 931-589-2515

Cellular: 931-676-7049

Advisor: 000028-RUSSELL CASTILE

Hat:

Date In: 07/05/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000008W		CUSTOMER STATES VEHICLE HAS NO POWER STEERING TEST SHOW CODE U2109.TEST SYSTEM POWER STEERING WORKING CORRECT.CALLED TAC CASE #8308823. TAC ADVISED US TO CK BCM FOR GOOD CONNECTION.CK FOR POOR GROUND AT TRANS.CK POWER STEERING CONTROL MODULE FOR LOOSE CONNECTION (CONT.LINE C) PO: HRS 0.5 OTHER 3.0 N6628 OJ 7P E 0090 H SUBLET PO: 1224	Admin Hours:	0.00
					Operation Total:	0.00
*B	SWPC	000099		CUSTOMER STATES NEEDS RENTAL 6 DAYS RENTAL PO: Z7906 MJ 98 SUBLET PO: 1233	Admin Hours:	0.00
					Operation Total:	0.00
*C	SCPC	000008		CUSTOMER STATES LINE A CONT. FOUND THAT CONNECTION C2 TO POWER STEERING CONTROL MODULE WAS PULLED TIGHT AND PUTTING STRAIN ON CONNECTOR. REROUTED C2 CONNECTOR .RETURN TO NORMAL OPERATION.TEST DROVE CALLED TAC BACK AND REPORTED FINDINGS	Labor Total:	0.00
					Operation Total:	0.00

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Signature: _____

Thank you for allowing us to serve you!

**Ray Miller Buick-Pontiac-GMC, Inc.**

246 Cox Creek Parkway
Florence, Alabama 35630
(256) 764-9661

SEND TO: *Carolyn*FROM: *Edna Beaven*

ATTENTION:

DATE:

FAX NUMBER: *256 766 1464*

PHONE NUMBER:

OFFICE LOCATION:

DEALER CODES☐ BUICK 38-435☐ PONTIAC 18-327☐ GMC 50-111TOTAL PAGES, INCLUDING COVER 7

COMMENTS:

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07/27/2005
09:28RAY MILLER BUICK PONTIAC GMC
Sales SummaryACSS_NU
Page: 1For Retail Transactions
SOLD Saturday, 03/05/2005 through Saturday, 03/05/2005

NEW VEHICLE SALES

BOOK DATE	MAKE	DEAL NUMBR	SHORT VIN	CUST NUMBER	SELLING PRICE	ACTUAL C.O.S	COMM C.O.S	TRADE INCOME	COMM PROFIT	NON-COMM PROFIT	BACKEND PROFIT	GROSS PROFIT
03/05/05	PONT	2152	54116148	13982	23463.48	22919.63	23663.48	0.00	-200.00	543.85	750.00	1293.85
03/05/05	PONT	2155	54114134	13985	24484.60	25488.00	25488.00	0.00	-1003.40	-1003.40	0.00	-1003.40
SALES TOTAL		2			47948.08	48407.63	49151.48	0.00	-1203.40	-459.55	750.00	290.45

RETAIL PURCHASE CONTRACT**RAY MILLER BUICK GMC, Inc.**

246 Cox Creek Parkway Telephone 764-9661

FLORENCE, ALABAMA 35630



36894

DATE

03/05/2005

SALESMAN

VIC RAGSDALE

PENALTY OF TEN DOLLARS (\$10) DUE IF VEHICLE IS NOT REGISTERED IN THE NAME OF THE NEW OWNER WITHIN 10 CALENDAR DAYS.

CUSTOMER	TRAVIS L PRATER/KERI J PRATER	HOME PHONE 9316765529	OFFICE PHONE 256
BILLING ADDRESS	1506 ROSS CREEK RD CLIFTON TN	ZIP 38425	COUNTY WAYNE
ADDRESS	ZIP		

NEW <input checked="" type="checkbox"/> USED <input type="checkbox"/> DEMO <input type="checkbox"/>	YEAR 2005	MAKE PONT	MODEL G6	BODY 4D	COLOR GRY	ENGINE 6
---	--------------	--------------	-------------	------------	--------------	-------------

STOCK NUMBER 5P468	SERIAL NUMBER 1 6 2 7 H 5 2 8 2 5 4 1 3 6 1 4 8	This vehicle is equipped with a General Motors engine produced in a General Motors plant operated by the Division.
-----------------------	--	--

STOCK CARS LIST ONLY DEALER ADDED OPTIONS ORDERED CARS - LIST ALL OPTIONS ON ORDER COPY							
ADDITIONS	YES	NO	AMT.	ADDITIONS	YES	NO	AMT.
1			6				
2			7				
3			8				
4			Some dealer added options may not be General Motors Parts.				
5							

DESCRIPTION OF TRADE-IN						
YEAR	MAKE	MODEL/SERIES	BODY	COLOR	ENGINE	
SERIAL NUMBER						
TRADE IN ALLOW.		UPON VERIFICATION BUYER AGREES TO PAY ANY AMOUNT EXCEEDING THIS FIGURE		BALANCE OWED ON TRADE-IN		PAYOFF
N/A						N/A

PAYOFF		
PAYOFF LIENHOLDER	CHECK NO.	DATE
ADDRESS	ZIP	
PAYOFF QUOTED BY	GOOD THRU	

BALANCE TO BE PAID IN ONE PAYMENT OF \$	N/A	UPON DELIVERY
FINANCING LIENHOLDER	GMAC	
LIENHOLDER ADDRESS	DULUTH GA 30096	ZIP 30096

SELLING PRICE (INC. FRT.)	\$ 23,463.48
ADM FEE & AL. TITLE FEE	N/A
TOTAL ADDITIONS	N/A
SALES TAX	N/A
TOTAL CASH DEL. PRICE	23,463.48
LOUITY OR NET ALLOW	N/A
REBATE	750.00
CASH ON DEL.	N/A
TOTAL DOWN PAYMENT	750.00
SUBTOTAL	22,713.48
OPP	1,605.00
UNPAID BALANCE	24,318.48

TERMS AND CONDITIONS	AND	DISCLAIMER OF WARRANTY
<p>Purchaser agrees that this Order includes all of the terms and conditions on the face hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby. I warrant the truth and accuracy of the foregoing information and I hereby certify that I am over 19 years of age. I hereby acknowledge having read and understood all the provisions of this page and RECEIPT OF A COPY OF THIS CONTRACT. LIMITATION OF WARRANTY. If the motor vehicle hereby ordered by Buyer is a used vehicle, and if this order is accepted by RAY MILLER BUICK GMC, Inc. (herein "Seller") the purchaser hereby acknowledges and agrees that the said automobile is being sold "as is", subject only to the following agreement, viz: if the said vehicle is returned by purchaser to the place of business of Seller within thirty (30) days from the date of this order, Seller will, with reasonable promptness, make necessary repairs of such defective conditions in the said vehicle, or replace defective parts, which defective conditions or parts existed at the date of this order, as may be necessary to place the said vehicle in good operating condition, at a cost to buyer of 50% of the normal charge that Seller would make for such repairs or replacements. Repairs shall be limited to internal lubricated parts of engine, transmission and drive axle. Payment for such repairs or replacements by the buyer shall be due before the vehicle is redelivered to buyer. With regard to the condition of the subject vehicle Seller makes no representations, warranties or conditions with respect to the said vehicle, expressed, implied, or statutory, or otherwise, except as herein contained. And no agent, servant, or employee of Seller has any authority to waive, alter, or modify this limitation in any way whatsoever.</p> <p>PURCHASER HEREBY ACKNOWLEDGES HE HAS HEREBY READ AND UNDERSTANDS THE FOREGOING LIMITATIONS.</p>		
ACCEPTED	BUYER SIGNATURE	
NOT VALID UNLESS SIGNED BY A MANAGER OF THE COMPANY	 NOTICE - BE SURE YOUR SALESMAN GIVES YOU A SIGNED COMPANY RECEIPT FOR ANY CASH TENDERED	

CERTIFICATE OF ORIGIN FOR A VEHICLE

4558

GM

RB1PD019

INVOICE NO.

2AD49618703

DATE
11/11/04VEHICLE IDENTIFICATION NO.
1G2ZH528254136148YEAR
2005MAKE
PONTIACBODY TYPE
G6 - GT SEDANSHIPPING WEIGHT
3417H.P. (S.A.E.)
32.9G.V.W.R.
4443NO. CYLS.
06SERIES OR MODEL
2ZH49

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the invoice number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

RAY MILLER BUICK-PONTIAC-GMC, INC.
246 COX CREEK PKWY
FLORENCE

18327 HNKVS9

AL 35630-6909

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

* THIS VEHICLE *

* HAS A *

* 50-STATE *

* EMISSION *

* SYSTEM *

G39272274

PONTIAC/GMC DIVISION
GENERAL MOTORS CORPORATION

BY

(SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

DETROIT

MI 48243-1114

CITY STATE

GM 521 REV. 7-95

DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 1	Each undersigned seller certifies to the best of his knowledge, information and belief under penalty of the law that the vehicle is new and has not been registered in this or any other state at the time of delivery and the vehicle is not subject to any security interests other than those disclosed herein and stated true in the vehicle FOR VALUE RECEIVED I TRANSFER THE VEHICLE DESCRIBED ON THE FACE OF THIS CERTIFICATE TO:	
	NAME OF PURCHASER(S) <u>TRAVIS L OR KEN J. PRATER</u>	
	ADDRESS <u>1506 BASS CREEK Rd</u>	
	I certify to the best of my knowledge that the odometer reading is <u>44</u> No Tenth	
	DEALER NAME OF DEALERSHIP <u>Ray Miller Buick GMC</u> DEALER'S LICENSE NUMBER <u>83182</u> BY <u>38</u>	
DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 2	State of <u>Alabama</u> Doing duty sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this <u>20</u> day of <u>20</u> Notary Public	
	County of <u>LAUDERDALE</u>	
	NAME OF PURCHASER(S)	
	ADDRESS	
	I certify to the best of my knowledge that the odometer reading is No Tenth	
DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 3	DEALER NAME OF DEALERSHIP DEALER'S LICENSE NUMBER BY	
	State of	
	County of	
	NAME OF PURCHASER(S)	
	ADDRESS	
DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 4	I certify to the best of my knowledge that the odometer reading is No Tenth	
	DEALER NAME OF DEALERSHIP DEALER'S LICENSE NUMBER BY	
	State of	
	County of	
	NAME OF PURCHASER(S)	
ODOMETER DISCLOSURE FOR RETAIL SALE	FEDERAL LAW REQUIRES YOU TO STATE THE ODOMETER MILEAGE IN CONNECTION WITH THE TRANSFER OF OWNERSHIP. FAILURE TO COMPLETE OR PROVIDE A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.	
	I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked: Odometer Reading <u>NO Tenth</u> [1] The mileage stated is in excess of its mechanical limit [2] The odometer reading is not the actual mileage	
	Signature(s) of Seller(s)	
	Printed Name(s) of Seller(s) Dealer's No.	
	Signature of Purchaser(s)	
LIENHOLDER	Date of Statement Date of Sale	
	Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this <u>20</u> day of <u>20</u> Notary Public	
	Printed Name of Purchaser(s)	
	Company Name (if Applicable)	
	Address of Purchaser(s)	
State of		
County of		
1st lien in favor of <u>GMAC</u>		
whose address is <u>P.O. Box 100050 Duluth GA 30096</u>		
2nd lien in favor of		
whose address is		

RETAIL INSTALMENT SALE CONTRACT

GMAC FLEXIBLE FINANCE PLAN

Dealer Number

Contract Number

Buyer (and Co-Buyer) Name and address (include county and zip code)	Creditor (Seller name and address)
THOMAS L PRATER KEITH J PRATER 1506 ROSS CREEK RD CLIFTON, WAYNE, TN 38429	RAY MILLER BUICK PONTIAC GMC 246 COX CREEK PKWY FLORENCE, AL 35630

You, the Buyer (and Co-Buyer, if any), may buy the vehicle described below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay us, the Creditor, the Amount Financed and Finance Charge according to the payment schedule shown below. We will figure the Finance Charge on a daily basis.

New or Used	Year	Make and Model	Vehicle Identification No.	Primary Use for Which Purchased
NEW	2005	PONTIAC	1B27H520234136148	<input type="checkbox"/> personal, family, or household <input type="checkbox"/> agricultural <input checked="" type="checkbox"/> Business <input type="checkbox"/>

Your trade-in is a: Year Make Model

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your downpayment of \$ _____.
7.99%	\$ 622	\$ 24,718.66	\$ 24,841.48	\$ 24,841.48

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due	Or as Follows
60	\$ 415.45	Monthly beginning 04/24/2005	

Late Charge. If a payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late, with a minimum charge of \$10 and a maximum charge of \$100.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, and security interest.

ITEMIZATION OF AMOUNT FINANCED	
1 Cash price (including any accessories, services, and taxes)	\$ 24,841.48 (1)
2 Total downpayment = (If negative enter 0 and see line 4H below)	
Gross trade-in \$	N/A
+ favor by seller \$	N/A
= net trade-in \$	N/A
+ cash \$	N/A
+ other (describe)	\$ 750.00 (2)
3 Unpaid balance of cash price (1 minus 2)	\$ 24,091.48 (3)
4 Other charges including amounts paid to others on your behalf (Seller may keep part of these amounts):	
A Cost of optional credit insurance paid to the insurance company or companies:	

Insurance: You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You may provide the required insurance through an existing policy. You may also buy it through someone independent of us. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance:

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both

☐ Credit Disability (Buyer Only)

Premium:

Credit Life \$ N/A

Credit Disability \$ N/A

(Insurance Company)

(Home Office Address)

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability

Insurance ends on the original date for the last payment unless a different term for the insurance is shown below.

Other Insurance: _____

Type of Insurance: _____ Term: _____

Premium \$: _____ (Insurance Company): _____

(Home Office Address): _____

I want the insurance checked above.

☒ Buyer Signature: _____ Date: _____

☒ Co-Buyer Signature: _____ Date: _____

ANY INSURANCE REFERRED TO IN THIS CONTRACT DOES NOT INCLUDE COVERAGE FOR PERSONAL LIABILITY AND PROPERTY DAMAGE CAUSED TO OTHERS.

Life: _____

Disability: _____ \$ _____

B Other insurance paid to the insurance company: _____ \$ _____

C Official fees paid to government agencies (describe): _____ \$ _____

D Government taxes not included in cash price (describe): _____ \$ _____

E Government license and/or registration fees: _____ \$ _____

F Government certificate of title fees: _____ \$ _____

G Other charges (Seller must identify who is paid and describe purpose): _____ \$ _____

H Net trade-in payoff to _____ \$ _____

Total other charges and amounts paid to others on your behalf: _____ \$ _____

5 Amount financed (3 + 4): _____ \$ _____

HOW THIS CONTRACT CAN BE CHANGED: This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and we must sign it. No oral changes are binding.

Buyer Signs X _____ Co-Buyer Signs X _____

We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

See back for other important agreements. If we assign this contract to General Motors Acceptance Corporation (GMAC), the GMAC Dispute Resolution Agreement you sign with this contract will apply to claims related to this contract.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the finance charge.

You agree to the terms of this contract and the GMAC Dispute Resolution Agreement. You confirm that before you signed this contract and the GMAC Dispute Resolution Agreement, we gave them to you, and you were free to take them and review them. You confirm that you received a completely filled-in copy of these documents when you signed them.

CAUTION - IT IS IMPORTANT THAT YOU THOROUGHLY READ THE CONTRACT BEFORE YOU SIGN IT.

Buyer Signs X _____ Date: _____ Co-Buyer Signs X _____ Date: _____

Co-Buyers and Other Owners - A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here: X _____ Address: _____

Creditor Signs _____ By X _____ Title _____

Seller assigns its interest in this contract to: ☐ General Motors Acceptance Corporation (GMAC) ☐ GMAC Automotive Bank ☐ Nuwell Credit Corporation, under the terms of Seller's agreement(s) with assignee.

Assigned with recourse _____ Assigned without recourse or with limited recourse _____

Seller _____ By _____ Title _____

Notice: See Other Side

Copyright 2000 General Motors Acceptance Corporation. All Rights Reserved.

TRIPPLICATE ORIGINAL - DEALER'S COPY

**Ray Miller Buick-Pontiac-GMC, Inc.**

246 Cox Creek Parkway
Florence, Alabama 35630
(256) 764-9661

SEND TO: *Carolyn*FROM: *Edna Beaven*

ATTENTION:

DATE:

FAX NUMBER: *256 766 1464*

PHONE NUMBER:

OFFICE LOCATION:

DEALER CODES

☐ BUICK 38-435☐ PONTIAC 18-327☐ GMC 50-111TOTAL PAGES, INCLUDING COVER *1*

COMMENTS:

--

General Motors Car and Truck Divisions

CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUSTOMER NAME: KELI PRATERVIN: 1G2Z4528254136148

(or see attached list*)

CUSTOMER INCENTIVE(S)**1. Customer Incentive**

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) X to the down payment on this vehicle, (b) _____ where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive and final price with incentive applied) or (c) _____ a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
<u>Bonus Cash</u>	<u>\$ 500</u>	<u>GPO</u>
<u>TUC Coupon</u>	<u>\$ 250</u>	<u>LPI</u>
_____	\$ _____	_____
_____	\$ _____	_____
_____	\$ _____	_____
Total Incentive Amount Received	<u>\$ 750.00</u>	_____

Other Program Selection (Which may or may not be in lieu of customer incentive programs, for example Division supported financing/leasing, etc.)

- a. I elect to receive _____
in lieu of _____
- or
- b. I elect to receive _____

--- CUSTOMER AND DEALER ACKNOWLEDGMENT ---

I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number which was sold/leased to me by the Dealer named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery of this vehicle on 3/05/05 I acknowledge receipt of incentive(s) as described in Item # _____ and release the GM Division from any future claim or obligation for incentive(s) on this unit.

Purchaser/Lessee Signature: Keli PraterDate: 3/05/05

The undersigned person, as Dealer representative, certifies that the information on this application is true and correct and the incentive(s) described in Item # _____ have been provided to the said purchaser/lessee who has taken delivery of referenced unit through this dealership and that properly completed accurate delivery data has been forwarded to General Motors.

Authorized Dealer Signature: [Signature]Dealership Name: RAY MILLER BUICK PONTIAC GMCDate: 3/05/05Dealer Code: 18327
38435
50111

* List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File
Copy #1 - Dealer Copy Copy #2 - Customer
99GMACK2/GM-3795 (9/99)

**Ray Miller Buick-Pontiac-GMC, Inc.**

246 Cox Creek Parkway
Florence, Alabama 35630
(256) 764-9661

SEND TO: *Carolyn*FROM: *Edna Beaven*

ATTENTION:

DATE:

FAX NUMBER: *256 766 1464*

PHONE NUMBER:

OFFICE LOCATION:

DEALER CODES

☐ BUICK 38-435☐ PONTIAC 18-327☐ GMC 50-111TOTAL PAGES, INCLUDING COVER *1*

COMMENTS:

--

General Motors Car and Truck Divisions

CUSTOMER INCENTIVE ACKNOWLEDGMENT AND/OR ASSIGNMENT

CUSTOMER NAME: KERI PRATERVIN: 1G2Z4528254136148

(or see attached list*)

CUSTOMER INCENTIVE(S)**1. Customer Incentive**

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) X to the down payment on this vehicle, (b) _____ where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive and final price with incentive applied) or (c) _____ a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
<u>Bonus Cash</u>	<u>\$ 500</u>	<u>GPO</u>
<u>TUC Coupon</u>	<u>\$ 250</u>	<u>LPI</u>
_____	\$ _____	_____
_____	\$ _____	_____
_____	\$ _____	_____
Total Incentive Amount Received	<u>\$ 750.00</u>	_____

Other Program Selection (Which may or may not be in lieu of customer incentive programs, for example Division supported financing/leasing, etc.)

- a. I elect to receive _____
in lieu of _____
- or
- b. I elect to receive _____

--- CUSTOMER AND DEALER ACKNOWLEDGMENT ---

I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number which was sold/leased to me by the Dealer named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery of this vehicle on 3/05/05 I acknowledge receipt of incentive(s) as described in Item # _____ and release the GM Division from any future claim or obligation for incentive(s) on this unit.

Purchaser/Lessee Signature: Keri PraterDate: 3/05/05

The undersigned person, as Dealer representative, certifies that the information on this application is true and correct and the incentive(s) described in Item # _____ have been provided to the said purchaser/lessee who has taken delivery of referenced unit through this dealership and that properly completed accurate delivery data has been forwarded to General Motors.

Authorized Dealer Signature: [Signature]Dealership Name: RAY MILLER BUICK PONTIAC GMCDate: 3/05/05Dealer Code: 18327
38435
50111

* List must include VIN, Delivery Date and Program Reference

Dealer Note: This document is required as supporting documentation for the payment of any consumer incentive and must be available in the Deal File
Copy #1 - Dealer Copy Copy #2 - Customer
99GMACK2/GM-3795 (9/99)



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

GMC

RO: 102136
 Cashier: 000016 09:08-1
 Date Out: 03/15/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

Work: 931-589-2515

Hat:

Date In: 03/08/2005

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 262 Out: 262

Delivered: 03/05/2005

In Service: 03/05/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000008W				
	CUSTOMER STATES HORN BLOW WHEN TURNING					
	AIR BAG MODULE CAUSING HORN TO GROUND OUT					
	SPAC CASE #01237103					
	REPLACE MODULE					
	PO:		HRS 0.9 C8835 OF 6G			
	Parts: 1		15219396	MODULE AB 14.865		
	SUBLET		PO: 1114			
					Admin Hours:	0.00
					Operation Total:	0.00
*B	SWPC	000099				
	CUSTOMER STATES NEEDS RENTAL CAR					
	5 DAY RENTAL					
	PO:		Z7905 MJ 98			
	SUBLET		PO: 1117			
					Admin Hours:	0.00
					Operation Total:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

Signature _____

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. RAY MILLER PONTIAC BUICK GMC hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and RAY MILLER PONTIAC BUICK GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by RAY MILLER PONTIAC BUICK GMC in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts. TERMS: STRICTLY CASH unless arrangements made."

Thank you for allowing us to serve you!



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

GMC

RO: 102480
 Cashier: 000016 09:08-1
 Date Out: 04/08/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

Work: 931-589-2515

Hat:

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 865 Out: 865

Delivered: 03/05/2005

In Service: 03/05/2005

Date In: 03/25/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
						Labor Total: 0.00
A	SCPC	000099		CUSTOMER STATES CK SWIRLS IN PAINT NO PROBLEM FOUND		Operation Total: 0.00
B	SWPC	000099		CUSTOMER STATES VIBRATION AT ABOUT 60 MPH FRT TIRES OUT OF ROUND REPLACE BOTH FRT. TIRES PO: E0432 O4 3M C2255017 5.880 Parts: 2 89052136 PO: 1134 SUBLET		Admin Hours: 0.00 Operation Total: 0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

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"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature _____

Thank you for allowing us to serve you!



GMC

Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

RO: 102721
 Cashier: 000016 09:09-1
 Date Out: 04/29/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000016-WARREN HOFFMAN

Work: 931-589-2515

Hat:

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 1871 Out: 1871

Delivered: 03/05/2005

In Service: 03/05/2005

Date In: 04/08/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000099		CUSTOMER STATES VIBRATION AT 60 MPH AND HIGHER TEST SHOW BACK TWO TIRES OUT OF ROUND REPLAC BOTH REAR TIRES PO: E0432 04 3M Parts: 2 89052136		
				C2255017 5.880		
					Admin Hours:	0.00
					Operation Total:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. RAY MILLER PONTIAC BUICK GMC hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and RAY MILLER PONTIAC BUICK GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by RAY MILLER PONTIAC BUICK GMC in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature _____

Thank you for allowing us to serve you!



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-0661

GMC

RO: 103206
 Cashier: 000028 09:09-1
 Date Out: 05/06/2005
 Status: MODIFIED REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529 Work: 931-589-2515
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 3755 Out: 3755

Delivered: 03/05/2005

In Service: 03/05/2005

Hat:

Date In: 05/06/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
						Labor Total: 0.00
A	SCPC	000099		CUSTOMER STATES RIGHT FRT DOOR MOLDING LOOSE		
				PARTS ORDERED		Operation Total: 0.00
						Labor Total: 0.00
B	SCPC	000099		CUSTOMER STATES RIGHT REAR DOOR MOLDING LOOSE		
				PARTS ORDERED		Operation Total: 0.00
C	SPA	000040		CUSTOMER STATES CHANGE OIL,OIL FILTER,LUBE CHASSIS AS		
				NEEDED TOP OFF ALL FLUID LEVELS,ADJUST TIRE PRESSURE		
				COMPLETED		
	Parts:	1	25010792	OIL FLTR	1.836	
		5	12345616	OIL10W30Q	8.800	
						Operation Total: 0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF 1.5 HOUR DIAGNOSTIC TIME.

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. RAY MILLER PONTIAC BUICK GMC hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and RAY MILLER PONTIAC BUICK GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by RAY MILLER PONTIAC BUICK GMC in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature: _____

Thank you for allowing us to serve you!



GMC

Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

RO: 103359
 Cashier: 000016 09:09-1
 Date Out: 05/16/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529 Work: 931-589-2515
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 4136 Out: 4136

Delivered: 03/05/2005

In Service: 03/05/2005

Hat: Date In: 05/13/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000096W				
	CUSTOMER STATES RIGHT FRONT DOOR MOLDING IS COMMING LOOSE					
	TRIM COMING LOOSE					
	REPLACE TRIM					
	PO:		HRS 0.5 B7863 ON 2P		Admin Hours:	0.00
	Parts: 1		89024126 MOLDING 12.112			
	SUBLET		PO: 1173		Operation Total:	0.00
B	SWPC	000096W				
	CUSTOMER STATES RIGHT REAR DOOR MOLDING IS COOMING LOOSE					
	TRIM COMING LOOSE					
	REPLACH TRIM					
	PO:		HRS 0.5 B7963 ON 2P		Admin Hours:	0.00
	Parts: 1		89024128 MOLDING 12.114			
	SUBLET		PO: 1173		Operation Total:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. RAY MILLER PONTIAC BUICK GMC hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and RAY MILLER PONTIAC BUICK GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by RAY MILLER PONTIAC BUICK GMC in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature _____

Thank you for allowing us to serve you!



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-9661

GMC

RO: 104236
 Cashier: 000028 09:09-1
 Date Out: 06/29/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 1506 ROSS CREEK RD
 CLIFTON TN 38425
 Home: 931-676-5529
 Cellular: 931-676-7049
 Advisor: 000028-RUSSELL CASTILE

Work: 931-589-2515

Hat:

VIN: 1G2ZH528254136148
 2005 PONT G6
 Miles-In: 8296 Out: 8296
 Delivered: 03/05/2005
 In Service: 03/05/2005

Date In: 06/29/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
						Labor Total: 8.75
A	SCPC	000082Q	101	CUSTOMER STATES CHANGE OIL, OIL FILTER, LUBE CHASSIS AS NEEDED TOP OFF ALL FLUID LEVELS, ADJUST TIRE PRESSURE COMPLETE		
	Parts:	1	25010792	OIL FLTR	1.836	6.70
		5	12345616	OIL10W30Q	8.800	1.47
						Total Parts: 14.05
						Operation Total: 22.80
						Labor Total: 14.25
B	SCPC	000082R	RTT	CUSTOMER STATES ROTATE TIRES COMPLETE		
						Operation Total: 14.25
C	SWPC	000082		CUSTOMER STATES CIG. LIGHTER IS INOP. TEST SHOW BAD FUSE REPLACE FUSE		
	PO:		HRS 0.2	N1720 OJ 6C		Admin Hours: 0.00
	Parts:	1	88909757	FUSE KIT	8.965	0.00
						Operation Total: 0.00

Customer Pay Labor: 23.00
 Customer Pay Parts: 14.05
 SUPPLIES AND/OR HAZARDOUS WASTE REMOVAL: 1.15
 Customer Pay Subtotal: 38.20
 Customer Pay Sales Tax: 1.12
 Customer Total Due: 39.32

Chk: 39.32

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. RAY MILLER PONTIAC BUICK GMC hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and RAY MILLER PONTIAC BUICK GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by RAY MILLER PONTIAC BUICK GMC in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature: _____

Thank you for allowing us to serve you!



Ray Miller
Buick - Pontiac - GMC
 246 Cox Creek Parkway
 Florence, Alabama 35630
 Phone: (256) 764-8661

GMC

RO: 104348
 Cashier: 000016 09:10-1
 Date Out: 07/14/2005
 Status: REPRINT
 CLOSED

Customer: 13982 Stock #:5P468
 TRAVIS L OR KERI PRATER
 721 HICKORY ST.
 CENTERVILLE TN 37033

VIN: 1G2ZH528254136148

2005 PONT G6

Miles-In: 8631 Out: 8631

Delivered: 03/05/2005

In Service: 03/05/2005

Home: N/A

Work: 931-589-2515

Cellular: 931-676-7049

Advisor: 000028-RUSSELL CASTILE

Hat:

Date In: 07/05/2005

OP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price
A	SWPC	000008W		CUSTOMER STATES VEHICLE HAS NO POWER STEERING TEST SHOW CODE U2109.TEST SYSTEM POWER STEERING WORKING CORRECT.CALLED TAC CASE #8308823. TAC ADVISED US TO CK BCM FOR GOOD CONNECTION.CK FOR POOR GROUND AT TRANS.CK POWER STEERING CONTROL MODULE FOR LOOSE CONNECTION (CONT.LINE C) PO: HRS 0.5 OTHER 3.0 N6628 OJ 7P E 0090 H SUBLET PO: 1224	Admin Hours:	0.00
					Operation Total:	0.00
*B	SWPC	000099		CUSTOMER STATES NEEDS RENTAL 6 DAYS RENTAL PO: Z7906 MJ 98 SUBLET PO: 1233	Admin Hours:	0.00
					Operation Total:	0.00
*C	SCPC	000008		CUSTOMER STATES LINE A CONT. FOUND THAT CONNECTION C2 TO POWER STEERING CONTROL MODULE WAS PULLED TIGHT AND PUTTING STRAIN ON CONNECTOR. REROUTED C2 CONNECTOR .RETURN TO NORMAL OPERATION.TEST DROVE CALLED TAC BACK AND REPORTED FINDINGS	Labor Total:	0.00
					Operation Total:	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

ALL REPAIRS SUBJECT TO A MINIMUM OF .5 HOUR DIAGNOSTIC TIME.

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. RAY MILLER PONTIAC BUICK GMC hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and RAY MILLER PONTIAC BUICK GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by RAY MILLER PONTIAC BUICK GMC in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts."
 TERMS: STRICTLY CASH unless arrangements made.

Signature: _____

Thank you for allowing us to serve you!

**Ray Miller Buick-Pontiac-GMC, Inc.**

246 Cox Creek Parkway
Florence, Alabama 35630
(256) 764-9661

SEND TO: *Carolyn*FROM: *Edna Beaven*

ATTENTION:

DATE:

FAX NUMBER: *256 766 1464*

PHONE NUMBER:

OFFICE LOCATION:

DEALER CODES☐ BUICK 38-435☐ PONTIAC 18-327☐ GMC 50-111TOTAL PAGES, INCLUDING COVER 7

COMMENTS:

--

07/27/2005
09:28RAY MILLER BUICK PONTIAC GMC
Sales SummaryACSS_NU
Page: 1For Retail Transactions
SOLD Saturday, 03/05/2005 through Saturday, 03/05/2005

NEW VEHICLE SALES

BOOK DATE	MAKE	DEAL NUMBR	SHORT VIN	CUST NUMBER	SELLING PRICE	ACTUAL C.O.S	COMM C.O.S	TRADE INCOME	COMM PROFIT	NON-COMM PROFIT	BACKEND PROFIT	GROSS PROFIT
03/05/05	PONT	2152	54116148	13982	23463.48	22919.63	23663.48	0.00	-200.00	543.85	750.00	1293.85
03/05/05	PONT	2155	54114134	13985	24484.60	25488.00	25488.00	0.00	-1003.40	-1003.40	0.00	-1003.40
SALES TOTAL		2			47948.08	48407.63	49151.48	0.00	-1203.40	-459.55	750.00	290.45

RETAIL PURCHASE CONTRACT**RAY MILLER BUICK GMC, Inc.**

246 Cox Creek Parkway Telephone 764-9661

FLORENCE, ALABAMA 35630



36894

DATE

03/05/2005

SALESMAN

VIC RAGSDALE

PENALTY OF TEN DOLLARS (\$10) DUE IF VEHICLE IS NOT REGISTERED IN THE NAME OF THE NEW OWNER WITHIN 10 CALENDAR DAYS.

CUSTOMER	TRAVIS L PRATER/KERI J PRATER	HOME PHONE 9316765529	OFFICE PHONE 256
BILLING ADDRESS	1506 ROSS CREEK RD CLIFTON TN	ZIP 38425	COUNTY WAYNE
ADDRESS	ZIP		

NEW <input checked="" type="checkbox"/> USED <input type="checkbox"/> DEMO <input type="checkbox"/>	YEAR 2005	MAKE PONT	MODEL G6	BODY 4D	COLOR GRY	ENGINE 6
---	--------------	--------------	-------------	------------	--------------	-------------

STOCK NUMBER 5P468	SERIAL NUMBER 1 6 2 7 H 5 2 8 2 5 4 1 3 6 1 4 8	This vehicle is equipped with a General Motors engine produced in a General Motors plant operated by the Division.
-----------------------	--	--

STOCK CARS LIST ONLY DEALER ADDED OPTIONS ORDERED CARS - LIST ALL OPTIONS ON ORDER COPY							
ADDITIONS	YES	NO	AMT.	ADDITIONS	YES	NO	AMT.
1			6				
2			7				
3			8				
4			Some dealer added options may not be General Motors Parts.				
5							

DESCRIPTION OF TRADE-IN						
YEAR	MAKE	MODEL/SERIES	BODY	COLOR	ENGINE	
SERIAL NUMBER						
TRADE IN ALLOW.		UPON VERIFICATION BUYER AGREES TO PAY ANY AMOUNT EXCEEDING THIS FIGURE		BALANCE OWED ON TRADE-IN		PAYOFF
N/A						N/A

PAYOFF		
PAYOFF LIENHOLDER	CHECK NO.	DATE
ADDRESS	ZIP	
PAYOFF QUOTED BY	GOOD THRU	

BALANCE TO BE PAID IN ONE PAYMENT OF \$	N/A	UPON DELIVERY
FINANCING LIENHOLDER	GMAC	
LIENHOLDER ADDRESS	DULUTH GA 30096	ZIP 30096

SELLING PRICE (INC. FRT.)	\$ 23,463.48
ADM FEE & AL. TITLE FEE	N/A
TOTAL ADDITIONS	N/A
SALES TAX	N/A
TOTAL CASH DEL. PRICE	23,463.48
LOUITY OR NET ALLOW	N/A
REBATE	750.00
CASH ON DEL.	N/A
TOTAL DOWN PAYMENT	750.00
SUBTOTAL	22,713.48
OPP	1,605.00
UNPAID BALANCE	24,318.48

TERMS AND CONDITIONS	AND	DISCLAIMER OF WARRANTY
<p>Purchaser agrees that this Order includes all of the terms and conditions on the face hereof, that this Order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby. I warrant the truth and accuracy of the foregoing information and I hereby certify that I am over 19 years of age. I hereby acknowledge having read and understood all the provisions of this page and RECEIPT OF A COPY OF THIS CONTRACT. LIMITATION OF WARRANTY. If the motor vehicle hereby ordered by Buyer is a used vehicle, and if this order is accepted by RAY MILLER BUICK GMC, Inc. (herein "Seller") the purchaser hereby acknowledges and agrees that the said automobile is being sold "as is", subject only to the following agreement, viz: if the said vehicle is returned by purchaser to the place of business of Seller within thirty (30) days from the date of this order, Seller will, with reasonable promptness, make necessary repairs of such defective conditions in the said vehicle, or replace defective parts, which defective conditions or parts existed at the date of this order, as may be necessary to place the said vehicle in good operating condition, at a cost to buyer of 50% of the normal charge that Seller would make for such repairs or replacements. Repairs shall be limited to internal lubricated parts of engine, transmission and drive axle. Payment for such repairs or replacements by the buyer shall be due before the vehicle is redelivered to buyer. With regard to the condition of the subject vehicle Seller makes no representations, warranties or conditions with respect to the said vehicle, expressed, implied, or statutory, or otherwise, except as herein contained. And no agent, servant, or employee of Seller has any authority to waive, alter, or modify this limitation in any way whatsoever.</p> <p>PURCHASER HEREBY ACKNOWLEDGES HE HAS HEREBY READ AND UNDERSTANDS THE FOREGOING LIMITATIONS.</p>		
ACCEPTED	BUYER SIGNATURE	
NOT VALID UNLESS SIGNED BY A MANAGER OF THE COMPANY	<i>Travis Prater</i>	
NOTICE - BE SURE YOUR SALESMAN GIVES YOU A SIGNED COMPANY RECEIPT FOR ANY CASH TENDERED		

CERTIFICATE OF ORIGIN FOR A VEHICLE

4558

GM

RB LPD019

INVOICE NO.

2AD49618703

DATE
11/11/04VEHICLE IDENTIFICATION NO.
1G2ZH528254136148YEAR
2005MAKE
PONTIACBODY TYPE
G6 - GT SEDANSHIPPING WEIGHT
3417H.P. (S.A.E.)
32.9G.V.W.R.
4443NO. CYLS.
06SERIES OR MODEL
2ZH49

I, the undersigned authorized representative of the company, firm or corporation named below, hereby certify that the new vehicle described above is the property of the said company, firm or corporation and is transferred on the above date and under the invoice number indicated to the following distributor or dealer.

NAME OF DISTRIBUTOR, DEALER, ETC.

RAY MILLER BUICK-PONTIAC-GMC, INC.
246 COX CREEK PKWY
FLORENCE

18327 HNKVS9

AL 35630-6909

It is further certified that this was the first transfer of such new vehicle in ordinary trade and commerce.

* THIS VEHICLE *

* HAS A *

* 50-STATE *

* EMISSION *

* SYSTEM *

G39272274

PONTIAC/GMC DIVISION
GENERAL MOTORS CORPORATION

BY

(SIGNATURE OF AUTHORIZED REPRESENTATIVE)

(AGENT)

DETROIT

MI 48243-1114

CITY STATE

GM 521 REV. 7-95

DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 1	Each undersigned seller certifies to the best of his knowledge, information and belief under penalty of the law that the vehicle is new and has not been registered in this or any other state at the time of delivery and the vehicle is not subject to any security interests other than those disclosed herein and stated true in the vehicle FOR VALUE RECEIVED I TRANSFER THE VEHICLE DESCRIBED ON THE FACE OF THIS CERTIFICATE TO:	
	NAME OF PURCHASER(S) <u>TRAVIS L OR KEN J. PRATER</u>	
	ADDRESS <u>1506 BASS CREEK Rd</u>	
	I certify to the best of my knowledge that the odometer reading is <u>44</u> No Tenth	
	DEALER NAME OF DEALERSHIP <u>Ray Miller Buick GMC</u> DEALER'S LICENSE NUMBER <u>83182</u> BY <u>38</u>	
DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 2	State of <u>Alabama</u> Doing duty sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this <u>20</u> day of <u>20</u> Notary Public	
	County of <u>LAUDERDALE</u>	
	NAME OF PURCHASER(S)	
	ADDRESS	
	I certify to the best of my knowledge that the odometer reading is No Tenth	
DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 3	DEALER NAME OF DEALERSHIP DEALER'S LICENSE NUMBER BY	
	State of	
	County of	
	NAME OF PURCHASER(S)	
	ADDRESS	
DISTRIBUTOR-DEALER ASSIGNMENT NUMBER 4	I certify to the best of my knowledge that the odometer reading is No Tenth	
	DEALER NAME OF DEALERSHIP DEALER'S LICENSE NUMBER BY	
	State of	
	County of	
	NAME OF PURCHASER(S)	
ODOMETER DISCLOSURE FOR RETAIL SALE	FEDERAL LAW REQUIRES YOU TO STATE THE ODOMETER MILEAGE IN CONNECTION WITH THE TRANSFER OF OWNERSHIP. FAILURE TO COMPLETE OR PROVIDE A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.	
	I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked: Odometer Reading <u>NO Tenth</u> [1] The mileage stated is in excess of its mechanical limit [2] The odometer reading is not the actual mileage	
	Signature(s) of Seller(s)	
	Printed Name(s) of Seller(s) Dealer's No.	
	Signature of Purchaser(s)	
LIENHOLDER	Date of Statement Date of Sale	
	Being duly sworn upon oath says that the statements set forth are true and correct. Subscribed and sworn to me before this <u>20</u> day of <u>20</u> Notary Public	
	Printed Name of Purchaser(s)	
	Company Name (if Applicable)	
	Address of Purchaser(s)	
State of		
County of		
1st lien in favor of <u>GMAC</u>		
whose address is <u>P.O. Box 100050 Duluth GA 30096</u>		
2nd lien in favor of		
whose address is		

RETAIL INSTALMENT SALE CONTRACT

GMAC FLEXIBLE FINANCE PLAN

Dealer Number

Contract Number

Buyer (and Co-Buyer) Name and address (include county and zip code)	Creditor (Seller name and address)
THOMAS L PRATER KEITH J PRATER 1506 ROSS CREEK RD CLIFTON, WAYNE, TN 37024	RAY MILLER BUICK PONTIAC GMC 246 COX CREEK PKWY FLORENCE, AL 35630

You, the Buyer (and Co-Buyer, if any), may buy the vehicle described below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay us, the Creditor, the Amount Financed and Finance Charge according to the payment schedule shown below. We will figure the Finance Charge on a daily basis.

New or Used	Year	Make and Model	Vehicle Identification No.	Primary Use for Which Purchased
NEW	2005	PONTIAC	1G2ZH526234136148	<input type="checkbox"/> personal, family, or household <input type="checkbox"/> agricultural <input checked="" type="checkbox"/> Business <input type="checkbox"/>

Your trade-in is a: Year Make Model

FEDERAL TRUTH-IN-LENDING DISCLOSURES				
ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including your downpayment of \$ _____.
7.99%	\$ 622	\$ 24,718.66	\$ 24,841.48	\$ 24,841.48

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due	Or as Follows
60	\$ 415.45	Monthly beginning 04/24/2005	

Late Charge. If a payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late, with a minimum charge of \$10 and a maximum charge of \$100.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, and security interest.

ITEMIZATION OF AMOUNT FINANCED	
1 Cash price (including any accessories, services, and taxes)	\$ 24,841.48 (1)
2 Total downpayment = (If negative enter 0 and see line 4H below)	
Gross trade-in \$	N/A
+ cash \$	N/A
+ other (describe)	\$ 7,520.00 (2)
3 Unpaid balance of cash price (1 minus 2)	\$ 17,321.48 (3)
4 Other charges including amounts paid to others on your behalf (Seller may keep part of these amounts):	
A Cost of optional credit insurance paid to the insurance company or companies:	

Insurance: You may buy the physical damage insurance this contract requires (see back) from anyone you choose who is acceptable to us. You may provide the required insurance through an existing policy. You may also buy it through someone independent of us. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

If any insurance is checked below, policies or certificates from the named insurance companies will describe the terms and conditions.

Check the insurance you want and sign below:

Optional Credit Insurance:

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both

☐ Credit Disability (Buyer Only)

Premium:

Credit Life \$ N/A

Credit Disability \$ N/A

(Insurance Company)

(Home Office Address)

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life insurance and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability

Insurance ends on the original date for the last payment unless a different term for the insurance is shown below.

Other Insurance: _____

Type of Insurance: _____ Term: _____

Premium \$: _____ (Insurance Company): _____

(Home Office Address): _____

I want the insurance checked above.

☒ Buyer Signature: _____ Date: _____

☒ Co-Buyer Signature: _____ Date: _____

ANY INSURANCE REFERRED TO IN THIS CONTRACT DOES NOT INCLUDE COVERAGE FOR PERSONAL LIABILITY AND PROPERTY DAMAGE CAUSED TO OTHERS.

Life: _____

Disability: _____ \$ _____

B Other insurance paid to the insurance company: _____ \$ _____

C Official fees paid to government agencies (describe): _____ \$ _____

D Government taxes not included in cash price (describe): _____ \$ _____

E Government license and/or registration fees: _____ \$ _____

F Government certificate of title fees: _____ \$ _____

G Other charges (Seller must identify who is paid and describe purpose): _____ \$ _____

H Net trade-in payoff to _____ \$ _____

Total other charges and amounts paid to others on your behalf: _____ \$ _____

5 Amount financed (3 + 4): _____ \$ _____

HOW THIS CONTRACT CAN BE CHANGED: This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing and we must sign it. No oral changes are binding.

Buyer Signs X _____ Co-Buyer Signs X _____

We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

See back for other important agreements. If we assign this contract to General Motors Acceptance Corporation (GMAC), the GMAC Dispute Resolution Agreement you sign with this contract will apply to claims related to this contract.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the finance charge.

You agree to the terms of this contract and the GMAC Dispute Resolution Agreement. You confirm that before you signed this contract and the GMAC Dispute Resolution Agreement, we gave them to you, and you were free to take them and review them. You confirm that you received a completely filled-in copy of these documents when you signed them.

CAUTION - IT IS IMPORTANT THAT YOU THOROUGHLY READ THE CONTRACT BEFORE YOU SIGN IT.

Buyer Signs X _____ Date: _____ Co-Buyer Signs X _____ Date: _____

Co-Buyers and Other Owners - A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here: X _____ Address: _____

Creditor Signs _____ By X _____ Title _____

Seller assigns its interest in this contract to: ☐ General Motors Acceptance Corporation (GMAC) ☐ GMAC Automotive Bank ☐ Nuwell Credit Corporation, under the terms of Seller's agreement(s) with assignee.

Assigned with recourse _____ Assigned without recourse or with limited recourse _____

Seller _____ By _____ Title _____

Notice: See Other Side

Copyright 2000 General Motors Acceptance Corporation. All Rights Reserved.

TRIPPLICATE ORIGINAL - DEALER'S COPY



GMC



US POSTAGE
\$00.390
FEB 20 2006
ZIP 48146
02 1A
2741183

MAR 01 2006

NIXIE 100 1 40 02/25/05

RETURN TO SENDER
ATTEMPTED - NOT KNOWN
UNABLE TO FORWARD

BC: 40232513636 *0853-09100-21-34

10461+2218029210128





GMC

General Motors Corporation
Customer Assistance Center
P.O. Box 33136
Detroit, Michigan 48232-5136

February 15, 2006

Mr. Freddy Asencio
1545 Rhineland Ave
Bronx, NY 10461-2219

CUSTOMER DID NOT RECEIVE
THIS FROM GMC

Service Request: 1-380133020
Customer Relationship Manager: Jason Jackson

Dear Mr. Asencio:

We would like to discuss your request for assistance regarding your 2006 Pontiac G6, but we have been unsuccessful in our attempts to contact you.

To help us review your request in a timely manner, please contact me at 1-866-942-4368 ext. 45522 on Monday through Friday during the hours of 8:00 a.m. and 3:45 p.m., Central Time. Please refer to your service request number above and I will be happy to assist you. If I am not available when you call, please leave me a voicemail with your phone number and the best time you can be reached.

If you are experiencing an urgent concern and I am not available, please contact our Pontiac Customer Assistance Center at 1-800-762-2737 and any of our representatives will assist you.

Sincerely,

Pontiac Division
General Motors Corporation

BUICK · PONTIAC · GMC