INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) PE10--005

GM 4/14/2010 ATTACHMENT Q03 SUBJECT LEGAL ATTACHMENT



A CONTRACTOR OF A CONTRACTOR O	anangananang berandakan keranakan keranakan keranangan keranangan keranangan kerana kerangan kerangan kerangan		R.			
SR No.	71-800390906	Ref No.	Goodwill	No Goodvill Offered	BRC Type	PAR
Account		Sile	GW SubType		Bus. Unit	BRC
Last Name		First Name Francisco	Approval	Not Iniliated	Area	PAR
Daytime #		Evening #	UCC	Steering - General	Sub-Area	Initiate PAR- Collision
Address		City Mcallen	involved Dir	CS Auto, Lid	Salety	Yes
State	TX ZlpCd	Con Acet	Source	Phone	Updated	2/8/2010 04:46:31 PM
Sortal ØVIN	1G1AL58FX87	Model Year 2008	Priority	Medium License # CHEVROL	Owner	SANCHERI
Make	Chevrolet	Warr. Stort 12/25/2007	Status	Open	Opened	2/3/2010 08:31:44 PM
Model	Cobalt	Milesge 15721	Sub-Status	Dissalisfied	Closed	

Abstract Brake and steering failure

Customer ***This is a BRC PAR Case. Please do not assume. Forward any inquiries to Rita Sanchez al ext.31227 *** Description

Pre-PAR

	•							
						Condisation Reported Later and St.		Ropont's a subsequences of
Owner	2/3/2010 06:30:23 PM	N O	1 Asphal	in the second se	Wet	n/a	unkni	
Driver Lost N	aniopices of references of the	Mayor Sustaine	Ni Gigi Al	· [\$[@]\$]	())(ia)	idida i i i i i i i i i i i i i i i i i		that, Strate to an a strat
			57	11/17/1	971 n/a			
nisticities y an		- Albanense van Antia (Abbe		ter ve hit t		Milency and an alternative set of the	-11	A STATE OF STATE OF STATE
unknown		unknown	annan an a		State Fa			
Incident Loc	Well road 495 Mcallen TX				wasn'i reaci	and when I go extremely loft, the ing and then I tried to press the br	ake, nothing happe	nd. the veh went to the side
Component	Steering, brakes				walk. I got d	amage at the bottom on the engin	e. The veh went by	liselí.
Vehicle	South Texas Pontiac GMC			amage esc	Bottom of th	e Engine is damaged		
Loc			Ad	dd'i Info	cust sts thei	e is a insurance claim but i cant re	member the name	and number to the insurance
Emgcy Svc Names	McAllen Police Department				company			
PERSONAL PROPERTY AND INC.			M	aint Loc	nia			
PAR De	tail							
Collision	Y Non Collision	Property N Damage	Thormal Evt N	N Spa	ec Equip	na		
Vohicle Speed	40	Weather n Condition	Uning	Pro	p Owner	ña	Property Type	na
Last Service Date	ł	Loc Last Service			porty ation	na	Prop Est Repair Cost	\$0.00
/ch Est Repair Cost	\$1,100.00	Spec Equip n Installer	Ð		p Damage scription	na .		
^p rimary feh Use	Personal	Inspection Siec Type	ind Suspension (Sys Insi	pected By	Inspection Not Performed	Inspection Date/Time	
Veh Damage Description	undercarraige, transmission	cover, rims body damage		Exp	viain Other	Brakes sending this to ESIS		

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on 2/9/2010

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Activities

8/2010 04:46:30 PM	MARTIRAM	ESISBIQU	Escalation	ESIS - Insurance Involvement Account	In Progress BAC	Electronic Service - Description ESIS - Insurance Inv	
antad Last Name		Contact Fin	r Name	ACCOUNT	BAC	2008	
oonienisi ate Farm, Claim # Uni	cnown, Claim Re	ep Unknown, Pi	ione # Unknown, claim ma	de and pending.			
imiro/PAR/ATX			~				
onfidential Comments							
eated Pc 9/2010 02:17:19 PM	SANCHERI	r Assigned To SANCHERI	Activity type and Scheduled Follow-up	CREACTIVITY Sub-Type 75:1	Status - Status - Comp Scheduled Alarm	Description and Description and Duesis pick up	o en tara nar
ontact Lost Name		Contact Firs	i Name	Account	BAC	Code	
infidential Comments							
00000111-1-1-1-00000 V2010 11:07:53 AM	SANCHERI	Assigned To MARTIRAM	Nolly CRM	Activity Sub-Type		Description 2 453	
nlact Last Name		Contact Firs		Account	BAC		
mments							
******		1. 					

Report Generated for toporowm

on 2/9/2010

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Activities

Contract Associations 2/5/2010 04:13:19 PM Contract Last Name	MARTIRAM	SANCHERI	Notify CRM	Account	99 Status - Sa Done	2/8/2010 11:07:42 AM BAC Code	3 Description across state religionation rejected
Please update customer	raddress						
Ramiro/PAR/ATX							
Confidential Comments							
Created 1700941-3 2/4/2010 04:27:59 PM Contact Last Name	SANCHERI	SANCHERI	Scheduled Follow-up	Account	PStatus Done	Completed to: 2/8/2010 02:17:17 PM BAC Code	Description: etaBlocket
Comments							
Confidential Comments							
2/4/2010 04:27:30 PM	SANCHERI	PAssigned To MARTIRAM Contact First	Notity CRM	Account	V Status Done	Combleted March 2/5/2010 04:11:50 PM BAC Code	forceonfolion e prostation operations and Esis insurance
Confidential Comments							
2/4/2010 04:15:46 PM	SANCHERI	SANCHERI	Ownership Changed	Ownership Escalated to BRC	OSIATURA: Done	2/4/2010 04:15:48 PM	Doscription Cases
Contact Last Name		Contact First	Name	Account		BAC Code	
Confidential Comments							

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on 2/9/2010

Page 3 of 8

Activities							
	Contraction of the	Apployed			Meta Statuto - 200	Sector Completed Distances	KDescription ⊂
2/4/2010 09:50:14 AM	MARTIRAM	SANCHERI	Ownership Changed	- Strand Brancast Stevens	Done	2/4/2010 09:50:14 AM	Service Request Ownership has
Contact Last Name		Contact Fire	1 Name	Account		BAC Code	changed FROM: SAVELLMA TO: SANCHERI
							OMACHERI
CONTRACTOR STATES				A second s			
Confidential Comments							
Created Free Stor Aspen	PROFESSION DOM:		MANUUNU Juno margaren	SHL /Activity Sub-Type	Statue	Constant and the second second	Description. Sector
2/4/2010 09:50:03 AM	MARTIRAM	SANCHERI	BRC PAR	Initial Contact- Phone	Done	2/4/2010 04:16:14 PM	called
			THE	Account		BAC Code	
event etc. Lucan deluica au	d uhan lon av	inemphylog des	entiret power stopping the	sleering wheel wasn't reactin	a and then I tried	to store the brake pathing	
happend, the veh went t	to the side walk.	I got damage al	the bottom on the vehicle	The veh went by itself. I conta			
estimate of 1100.00, I ha	ave paid the ded	uctible and they	are going to be doing repa	irs, I was not injured			
	l i am glad that y	ou were not inju	red and I will be getting this	s over central claims departme	nt and they will c	oniaci you wilhin 7-10 business	
days							
cust sis ok thanks							
rita sanchez/ATX/PAR							
Confidential Comments	1						
					-		
Croated The address	Created Bylic	Assigned To	Activity Type h 1540 activ	Activity Sub-Typater 20	SHANSI SHATUS KUMUU	Mast Completed California and Anna	Coscription
2/4/2010 09:50:02 AM	MARTIRAM	SANCHERI	BRC PAR	Initial Contact- Dealer	Done	2/4/2010 04:24:23 PM	called CS Auto, Ltd
Contact Last Name		Contact Firs	l Name 👘	Account		BAC Code	
							y
Spoke with: Service Man	nager -Ramiro O	wintanilla					·
CRS adv: Calling on reg	ands to an claim	that was called	in by an cust by the names		have an 2008 c	obail Celling to make dir	
aware of allegation and	checking to see	what dir knows (of allegation brakes and str	iering			
Oir sis:the vehicle is hea	e, and the conce	un on that was t	he steering				
		e forwarded to E	SIS and will be incontact w	th cust on this concern.			
Rita Sanchez/ATX/PAR							
Confidential Comments							

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on 2/9/2010

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Activities

2/4/2010 09:49:59 AM	Hononiociaya Martiram	SANCHERI	BRC PAR	Activity Sub-Typelere Initial Contact-AVM	ool Status (200 Done	2/4/2010 04:27:26 PM	Description and Sector Advancements called Sosa Manuel Manny 972075
Contact Last Name		Contact Fir	sf Name	Account		BAC Code	8110
Comments This is Ritz Sancher ca Customer: Service Request:71-800 Vehicle Information:2008 Last 8 of the VIN: 81 Involved Deatership:Sou Nature of allegation: ste	190906 Cobalt Ih Texas Bulck.	Pontiac-GMC					I
CRS adv If you have any you know what is going o Rite Sanchez/ATX/PAR Rohitemiel/commence	m in your distric		ng to customer or ve	hicle please contact me at 1-866-790-	5600 X 31227	il not then this is an FVI to let	
2/0/2010 09:49:51 AM	Created By MARTIRAM	Assigned To SANCHERI	BRC PAR	Activity Sub-Type Service Acknowledgement	Done	2/4/2010 04:02:23 PM	Description - Jacob Stealed as as called
		in the last the database of the second s	i Name	Account		BAC Code	
Comments See Initial Contact							I
Rita Sanchez/PAR/ATX							
Confidential Comments							
Stealed 29.9 2/4/2010 09:49:47 AM	MARTIRAM	SANCHERI	Notify CRM	Factivity Sub-Type™aco	on Status Done	2/4/2010 04:01:29 PM	Description 👘 🐨 🖶 🦗 🥵 🕬
Contact Lest Name		Contact Fin	at Name	Account		BAC Code	
Confidential Comments							

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Activities

Stoated 8443AM 2/4/2010 09:49:43 AM	MARTIRAM	SANCHERI	Activity (type) Research	Social Activity Sub-Typ	or Calify Statussies Done	2/4/2010 04:01:25 PM	COnscription 1 (69%) in the Second Se
Contact Last Name				Account		BAC Code	
CRS Performed VIN Sci GMVIS: - Found No Op							
VIN: - Found No Duplic	ite File						
SVC History: No Service	History Related	d to Allegation					
Rita Sanchez/PAR/ATX	an an air air an	Kalana					
Confidential Comments							
2024/2020/10-10-00-00-00-00-00-00-00-00-00-00-00-0							
2/4/2010 09:49:25 AM	MARTIRAM	SANCHERI	ERC PAR	Case Assigned	Done	2/4/2010 04:00:34 PM	file assigned To Rita Sanchez ext
Sonial Last Name	and the second second	District and District Price		Account		6A0 Code	31227
				-			
Comments							1
Confidential Comments							
2/4/2010 09:49:19 AM	MARTIRAM	SAVELLMA	SR Opened	2 Norman de Activity Sub-Typ	Dane	2/4/2010 09:49:19 AM	SR in Status of Closed has been Re-
Composition Name	urati uvus	Convisiones Renotation Stre		Account	Guile	BAS Code	Opened by MARTIRAM
Comments							
Confidential Comments							
and a second							

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on 2/9/2010

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Activities

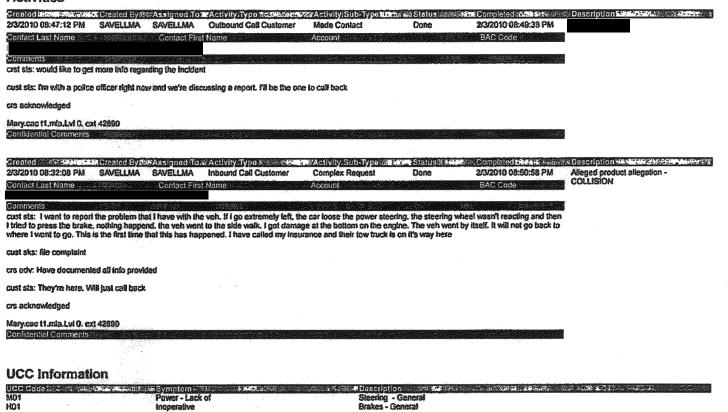
Created 2313 G Class 2/4/2010 09:49:17 AM Contact Last Name	IE Created By? MARTIRAM	MAssigned To SAVELLMA Contact Firs	Activity Typo Set 30 SR Closed - Dissetisfied Name		0 Status (1997) Done	Completed 3: 08 2/4/2010 09:49:18 AM EAC Code	Description Service Request has been Closed Dissatisfied.
Comments							
							1.
Streated 2/3/2010 08:51:00 PM	SAVELLMA	Adsigned To SAVELLMA	Scheduled Follow-up	er: Activity Sub-Type	Done	Completed 2/4/2010 09:49:03 AM	Description ENEC
Contact Last Name		Contact Firs	Name	Account		BAC Code	
Comments		in in					
Confidential Comments			an a				
Groatod 6: 2/3/2010 08:49:39 PM	SAVELLMA	MARTIRAM	Activity Type Task 4.	AGUVUV SNDDV/ND223 Inillate PAR	Done	Completed	Description Control 24 Control Control Assigning activity to PAR QUEUE
Contact Last Mame		Contact Firs	Name	Account		BAC Cede	Received and assigned in PAR, Ramiro MATX/Workflow Par
CRS advised that a pers	on from the PAF	R Department wi	I contact the customer within	2 business days			andinder anlei er asternigi (k. 188
"cust was unable to pre-	vide any more li	nio bic he is cun	ently speaking w/ a police of	icer when crs called back.	**		
Confidential Comments							

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Activities



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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

1G1AL58FX87

VEHICLE INFORMATION

Merchandising Model :		L69 -2008 COBALT 4-E DAN	ſ	Warranty	Start I	12/25/2007			
BARS Order Type :	50	- Fleet							
Delivering Dealer : WALDEN FLEET GROUP, INC. 6 SYLVAN WAY				Selling Sou	irce :	13 - CHEVROLET			
	PA	RSIPPANY, NJ 07054	1-3826		Site Code : 04681				
					Business A Code :	ssocia	te .	111571	
Service Contract :	No	Branded Title :	No	Warran	ity Block :	No	PDI S	tatus :	Poid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Туре	Number	Description	Posted Date	Status
EI	08224	2.0L, 2.2L, 2.4L ENGINE OIL LEAK - REF. TSB 08-06-01-017.	07/18/2008	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XMI Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	12/25/2007	10 miles	12/25/2010	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	12/25/2007	10 miles	12/25/2013	100010 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	12/25/2007	10 miles	12/25/2012	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	12/25/2007	10 miles	12/25/2015	80010 miles
36/36000 FEDERAL EMISSION	12/25/2007	10 miles	12/25/2010	36010 miles

R.O Date R.O Number Type		Туре	Labor Operation	Odometer Reading
12/11/2009		#	C6150 - HANDLE, SEAT ADJUSTER - REPLACE	14710 miles
11/10/2009		#	C6005 - FRONT SEAT ADJUSTER REPLACEMENT	14064 miles
04/01/2009		#	C0382 - REAR SIDE DOOR WINDOW REGULATOR REPLACEMENT - RIGHT SIDE	10169 miles
12/24/2007	4	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles
			CHECK HISTORY INFORMATION	

CLAIM HISTORY

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN :			1G1/	AL58FX87:								
	CLAIM HISTORY											
			Repair Order Number :	219421 Odometer Reading			ding :	14710 miles				
Serviced SOUTH TEXAS BUICK, PONTIAC-GMC					Selling Source :				11 - BUICK			
ву :	By: 4220 W EXPRESSWA MC ALLEN, TX 7850				Site Code	Site Code :			45636			
	(956) 68	7-528	5		Business Associate Code: 21			21803	8034			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	P	ort	Auth Code	Person Code	Line Total	Comments		
12/18/2009	67	01	#	C6150 - HANDLE, SEA ADJUSTER - REPLACE			B	N/A	\$ 47.94	γ		

Repair Ore	ler Date	e: 11/10/2009 Repair Order Number: 218395 Odometer		eter Re	ading :	14064 miles					
Serviced	Serviced SOUTH TEXAS BUICK, PONTIAC-GMC By : 4220 W EXPRESSWAY 83					rce :	11-1	BUICK			
<i>, ça</i>	MC ALLEN, TX 78502-2525				Site Code : 45				536		
	(956) 68	956) 687-5286			Business Associate Code :			2180	218034		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Par	*8* E	Auth Code	Person Code	Line Total	Comments	
11/17/2009	58	01	t)	C6005 - FRONT SEAT ADJUSTER REPLACEMENT	15911972 ADJUST		N⁄A	N/A	\$ 262.41	N	

Repair Or	der Date	: 04	/01/2009	Repair Order Number :	211140	Odon	eter Ro	ading	ing:		10169 miles	
Serviced By :	4220 W MC AL	EXPR LEN, T	ESSWA X 7850						11 - BUICK 45636			
	(320) 00	(956) 687-5286				Business Associate Code : 218034						
Cycle Date	Cycle Nbr	Case	Type Labor Operation Part Auth Code		Perso Cod		Line Total	Comments				
				C0382 - REAR SIDE DOOR WINDOW	15906990	5-				ı		

=EN&VIN=1G1AL58FX8

2/9/2010

04/07/2009 993 01 # REGULATOR RIGHT SIDE	REGULATOR	N/A	N/A	S 185.51	N	CONTRACT REPRESENTATION CONTRACTOR
---	-----------	-----	-----	----------	---	------------------------------------

Repair Order Date : 12/24/		24/2007	Repair Order Number :	A09159 Odometer Read			ding :	g: 0 miles				
Serviced AVIS RENT A CAR					Selling Source :			13 - C	13 - CHEVROLET			
By :	6 SYLVAN WAY Parsippany, nj 07054-3826)54-3826	Site Code :				99022			
					Business Associate Code :		12637	126374				
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Line Total	Comments		
12/28/2007	860	01	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	NVA		N/A	N/A	\$ 81.35	N		

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System - Vehicle Build

GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

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VIN	IGIAL58F	X87							
VEHICLE BUILD									
Merchandising Me	odel :	1AL69 -2008 COBALT	1AL69 -2008 COBALT 4-DOOR LT SEDAN						
Gross Vehicle Wei	ght Rating :	1713 kg (3777 lb)	Order Number :	MMQVDJ					
Build Date :		12/24/2007	Build Plant :	187A					

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

AKS - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	ALO - SENSOR INDICATOR INFLATABLE RESTRAINT, FRT PASS/CHILD PRESENCE DETECTOR					
AR9 - DELUXE FRONT BUCKET SEAT	ASF - HEAD CURTAIN SIDE AIRBAGS, FRONT/REAR					
AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FACING	AU0 - REMOTE KEYLESS ENTRY					
AU3 - POWER DOOR LOCKS W/REMOTE KEYLESS ENTRY	BQ2 - AVIS BUDGET CAR RENTAL, LLC					
B34 - FLOOR MATS, FRONT/REAR	B35 - REAR FLOOR MATS					
B8M - GM PRODUCTION WEEK #01	B84 - BODY COLOR, BODYSIDE MOLDINGS					
C67 - ELECT. FRONT AIR CONDITIONER	DG7 - BODY COLOR POWER MIRRORS					
DT4 - ASHTRAY AND LIGHTER	D36 - MIRROR I/S R/V TILT					
FEI - SUSPENSION SYSTEM-SOFT RIDE	FE9 - FEDERAL EMISSIONS					
FLT - FLEET PROCESSING OPTION	FY1 - TRANS/AXLE 3.63 RATIO					
IPC - INTERIOR TRIM DESIGN	J41 - BRAKE, FRONT DISC/REAR DRUM					
K34 - CRUISE CONTROL	K64 - 115 AMP GENERATOR					
LOD - ASSEMBLY PLANT - LORDSTOWN, OHIO	L61 - 2.2L DOHC 4 CYL ENGINE					
MN5 - 4 SPEED AUTO TRANSMISSION	MX0 - TRANSMISSION, 4 SPD AUTOMATIC					
NT7 - FEDERAL EMISSION TIER 2	N45 - 3 SPOKE STEERING WHEEL					
PG1 - 15" STEEL WHEEL	QTU - P195/60R15 TOURING BW TIRES					
R6F - IDENTIFY B-CODE USERS	R9N - PROCESSING CODE - SEAT					

OPTION CODES

EN&VIN=1G1AL58FX

2/9/2010

T43 - REAR SPOILER	UQ4 - BASE SPEAKER SYSTEM					
US8 - AM/FM STEREO, CD PLAYER & MP3 FORMAT	U2J - DELETE XM SATELLITE RADIO AM/FM STEREO, CD PLAYER (REPLACES STD/OPT RADIO)					
VN9 - DAILY RENTAL REPURCHASE PROGRAM	VT7 - OWNERS MANUAL ENGLISH					
V2G - FULL FUEL FILL CREDIT	V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA					
ILT - ILT BASE PACKAGE	ISZ - OPTION PACKAGE DISCOUNT					
14C - GRAY	14I - GRAY					
50U - SUMMIT WHITE	6AR - FRONT SPRING					
7AR - FRONT SPRING	8AA - REAR SPRING					
9AA - REAR SPRING						

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PE10-005 GM 4/14/2010 **ATTACHMENT** Q03 SUBJECT LEGAL **ATTACHMENT** 6

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SR No.	71-800998121	Ref No.	Goodwill	No Goodwill Offered	BRC Type	PAR
Account		Site	GW SubType	1. 1.	Bus, Unit	BRC
Last Namo		First Name	Approval	Not initiated	Area	PAR
Daytime #		Evening #	UCC	Steering - General	Sub-Area	Initiate PAR- Collision
Address		City Leesburg	Involved Dir		Safety	Yes
State	FL ZipCd	Con Acct	Source	Phone	Updated	2/8/2010 04:43:22 PM
Serial #AVIN	1G1AK55F477	Model Year 2007	Priority	Medium Licenso #	Owner	KINZERTH
Mako	Chevrolet	Warr. Start 02/09/2007	Status	Open	Opened	2/5/2010 12:14:18 PM
Modei	Cobalt	Mileage 54000	Sub-Status	Satisfied	Closed	
** * *	and other and the and an and a second of the					

Abstract

Steering System - Collision w/Injuries This is a BRC-PAR case / do not assume / forward all inquiries to Thaddeus Kinzer x41039 Customer Description

Pre-PAR

	The second s						
		injuries 🗶 Olher Veh 👯 Roopla'in Veh 🛛 Roa					Rowna zerozna na zerozna
lriver	9/9/2009 06:37:00 PM	Y 0 1 Asp		Wet	NA	Unkn	
river.East.N:	mini se se le recente se ser recente de la	B Driven First Name Bas - Association Helphic		development of a section of the sect		11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11 + B (* ./,
		5'10"	6/13/1		5		
	an Loainama	Minsurance Ageni First Name Marao Phone #	Concern of Doctor and Coccord with	Contraction of the second s		And the second	
ilass		Harry (352) 35	7-4166	State Fa	m		
ncident .oc	Along Emeralda Island Rd		Incident Desc	thes of-r the	3 about 40-50ml then slowing down powersteering but the car just start	ied jerking left and	i right and I let go andpulled to
omponent	Power steering			right and I p	ut my hands on II and It ran into a p	sie. The front car	hit into a pole
/ehicie	With the Insurance Company		Damage Desc	Front Left sl	do was completely totalled.		
0C			Addi Into	nta			
ingey Sve Iames	Florida Highway Patrol		*****				
	9,00,50,000,000,000,000,000,000,000,000,		Maint Loc	At Home so	melimes and had it (wice at Tully Sh	lop	
YAR Def	tail						
ollision	Y Non Collision	Property N Thermal Evt Damage	N Sp	ec Equip	None		
ehicle peed	50	Weather road wet from earlier Condition	tein Pr	op Owner	Na	Property Type	ฟล
ast Sorvico alo		Loc Last Service		openty cation	nla	Prop Est Repair Cost	\$0.00
eh Est epair Cost	\$12,000.00	Spec Equip Na Installer		op Damage scription	nla		
rimary ch Uso	Personal	Inspoction Steering and Suspension Type	in Sys ins	ipected By	Inspection Not Performed	Inspection Date/Time	
eh Damage escription	front end crushed in		Sx	piain Other	file forwarded to ESIS		

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on 2/9/2010

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Camilian	T3	- 100 AM 2 100		
Service	12421010121290	「「「「「「「「「「」」「「「」」「「」」「「」」「「」」」「「」」」「「」」」「「」」」「」」「「」」」「」」「」」「」」「」」「」」「」」」		

PAR Injuries

Last Name 329 First Nam	06/13/90		Owner's Vehicle		ating Pos teriotis 72 568 0 Var	Southe Rostral	nt Type - Antonio - A	
failing Olescription his 24						ann assess is freated	By La State	TRADE
From the Alrbag I had Bu	uns across the	forearms	Unknown	Lei	eseburg Regiona Hospital	Dr.River	3	
Street Andress 397 Raw	tosserer H	1.78 6 8.77.7	Leesburg	en e	iev ⊒ni≋∕≊ Zip Code ar	nini Ay al l'an se ann an a'	eren Carlo and	NOR DE
Activities								
Created	and the second second second second second					Completed	Description CCC	. € Χ ⊘ 2
2/8/2010 04:43:24 PM	MARTIRAM	ESISBIQU	Escalation	ESIS - Injuries	In Progress		ESIS - Injuries	
Contaci Last Nanya		Contact Firs	t Nano	Account		BAC Code		
Sommenis - Sales Landrun	n • From the Alr	bag I had Burns	across the forearms	- A MAR				
Ramiro/PAR/ATX								
Confidential Comments								
		- 1949 - Carlo Carlo						
Created & 👘 🖅 States	atCreated By 54	BAssigned To	@Activity Type	Les Activity Sub-Type	Status States	Completed	Description To	
2/8/2010 10:38:21 AM	KINZERTH	KINZERTH	Scheduled Follow-up		Scheduled Alarm		ESIS	
Contact Last Name		Contact Firs	1 Name	Account		BAC Code		
SCHOOL STORE								
Confidential Comments								
	1.1.1.							
Created in the Heaters	Created By ap	PASSIGNED TO	MACHVILY TYPO TRASS	STERNACTIVITY SUD-TVpo 2	FORME Status To 2004	Completed Collectoresson	Description	e
2/8/2010 10:37:47 AM	KINZERTH	MARTIRAM	Notify CRM		Done	2/8/2010 04:42:37 PM	ESIS - Injuries	
Contact Last Name		Contact Fire	I Name	Account		BAC Code		
Customer claims collision	the to clearing	a cutiom foilure						
Customer did receive me	dical treatment	for injuries		and a start of the second s	n an			
Confidential Comments								

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Activities

Cite 1001200 conception 2/8/2010 10:13:23 AM	KINZERTH	KASSIGNED IG KINZERTH	Ownership Changed	Ownership Escalated to	SIStatus Ala Done	NK-X Completed 5- 7	Description # Ownership Escalated to BRC
Contact Last Name		Contact Fin		BRC		BAC Code	
			ar a science	- Averaged		LONC COUL	
Comments							
Confidential Comments							
Greated							
2/8/2010 09:51:31 AM	MARTIRAM	KINZERTH	Ownership Changed	Activity Sub-Type	Done	2/8/2010 09:51:31 AM	Service Request Ownership has
Contrat Lost Nama		Contact Fig	st Name	Account		BAC Code	changed FROM: PACETEEL TO: KINZERTH
Comments							
Confidential Comments							
		, in the second se				*	
					- 1. · · ·		
Croated 2.5 (1977) Control 2/8/2010 09:48:48 AM	MARTIRAM	2/ASISIMOCHIC KINZERTH	BRC PAR	esta Activity Substype Initial Contact-AVM	Done	2/8/2010 10:37:44 AM	Description Addresses Providence Control DVM Name Bruce Christianson
Contact Last Name		Contact Fin		Account		BAC Code	Ba, a sax a seesa uun aka muma daa ka da ka da ka da
The request number is 7 The customer's name is						annin de la serie de la se	
The vehicle is a (year / m The last 8 of the VIN are	iaka (madali 20	107 Chevrolet C	Xobali			,	
The concern involved is (s collision due (lo sleering failure	A second s			
Thaddeus Kinzer/PAR/A Confidential Comments	X						
And the state of t							

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addresses to but

Activities

and a second

		*Assigned To		Activity Sub-Type March				Ward Price Scheroscher
2/8/2010 09:48:45 AM	MARTIRAM	KINZERTH	BRC PAR	Initial Contact- Dealer	Done	2/8/2010 10:34:39 AM	Called (352) 343-2400	
Contact Last Name		Contact Fir	st Name	Account		BAC Code		
Spoke with	svc mgr at V	lann Gannaway	/ Chevrolet					
* Vehicle had previously sleering concern at the	r been into the di time however er the vehicle wa	ealer body shop	o in June '09 for a fro	ept '09 before being totaled by the ins nil end collision for which repairs were eering concern in Sept '08 - BCM was	done, no note	es on RO indicate there was a		
Thaddeus Kinzer/PAR/A	XTX	yd. Gwlei ar de A						
Confidential Comments								
Cioniosi :: 1998-1999	MARTIRAM		BRC PAR	Initial Contact- Phone	ZE STATUS	2/8/2010 10:17:28 AM		2008-0418 (SA18
		10	st Name	Account		BAC Code		
Sooke with customer								
 Customer claims collis Verified pre-par and collision 	ion due to steen projeted par det	ng system tailu ait interview	10					
 Customer states ha water 	as going around	a turn when the	e front of the vehicle	pulled and steering system did not res	pond correcily	, resulting in a collision with a		
pole - customer did rece * Vehicle has been lotel	ed by customer's	s insurance con	npany					
 Advised customer that Provided contact infor 		warded to ESIA	3					
Thaddeus Kinzer/PAR/A								
CONCIDENTIAL CONTRACTOR								
	10-0-00-00-00-00-00-00-00-00-00-00-00-00		12.2 (Service States, Service States)					
2/8/2010 09:48:35 AM	MARTIRAM	KINZERTH	BRC PAR	Activity Sub-Typoteses Acknowledgement	Done	2/8/2010 10:07:55 AM		Sidd Street, 12 with
Contact Last Name		Contact Fire		Account		BAC Code		
Contraction and Contraction Contraction Contraction								
COMPRESS STATES	n alaman la danaa a							
Initial completed during		1						

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Activities

Crostoder Stats, Statement 2/8/2010 03:48:22 AM Contact Last Name Comments	MARTIRAM	KINZERTH	WACIUMIY TYPO 22 YAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	22: Activity Sub-Type	Status Broose Done	29 Completed 29 2/8/2010 08:55:55 AM BAC Code	Description 1 1956 - PLACEDON File Assigned
Confidential Comments							
Croated Clear Con 2/8/2010 09:48:17 AM Contact Last Name	MARTIRAM	WASSIGNED TO KINZERTH Contact Fire	Research Research I Name	Account	Status Hart: Done	Completed 2/8/2010 09:57:05 AM BAG Code	Description The Research ViN
Open Recalis: 09226 FUEL ODOR OF Related Repairs:None Provious SRs:None	R SPOTTING OI	N GROUND - R	EPLACE FUEL PUMP MODU	RE			
Thaddeus Kinzer/PAR// Goniidentia Gonimania			SACTOR AND ST	Rate C.			
errenden of Sectors 2/8/2010 09:47:54 AM Contact Last Name	MARTIRAM	Assigned To KINZERTH Contact Fire	BRC PAR	Case Assigned	Statnovisni	25Completed 237 2/8/2010 09:56:02 AM BAC Code	REDISCIPTION VIEW ALL TRANSPORTATION (1917) Assigned to Thaddeus Kinzer x41039
Confidential Comments							
2/8/2010 09:47:41 AM Contact Last Name	Greateri Byan MARTIRAM	PACETEEL	SR Opened	MBACIIVITY Sub-Type	T: Status d amore Done	B Completed is 2007 278/2010 09:47:41 AM BAC Code	Doscriptions - Least Re- SR In Status of Closed has been Re- Opened by MARTIRAM
Confidential Comments							

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Activities

2/8/2010 09:47:38 AM	MARTIRAM	PACETEEL	SR Closed - Dissatisfied	Lth Activity Sub-Type Street	Dane	2/8/2010 09:47:38 AM	Description 12 19 19 19 19 19 19 19 19 19 19 19 19 19
Contact Last Name		Contact Firs	Name	Account		BAC Code	Dissatisfied.
Comments							
Confidential Comments							
Created				Activity Sub-Type			Neceriation

2/5/2010 12:43:44 PM	PACETEEL	MARTIRAM	Escalation	Initiate PAR	Done	2/8/2010 09:47:32 AM	Assigning activity to PAR QUEUE	
Contact Last Name		Contact Firs	1 Name	Account		BAC Code	Reaching and appleand in PAD	
							Received and assigned in PAR. Ramiro M/ATX/Workflow Par	
CONTRECTORES							TONING ANTINIYADI MIDA - DI	

CRS advised that a person from the PAR Department will contact the customer within 2 business days

Elaine Pacete/CAC T1/MLA/LVL 0 ext 33079

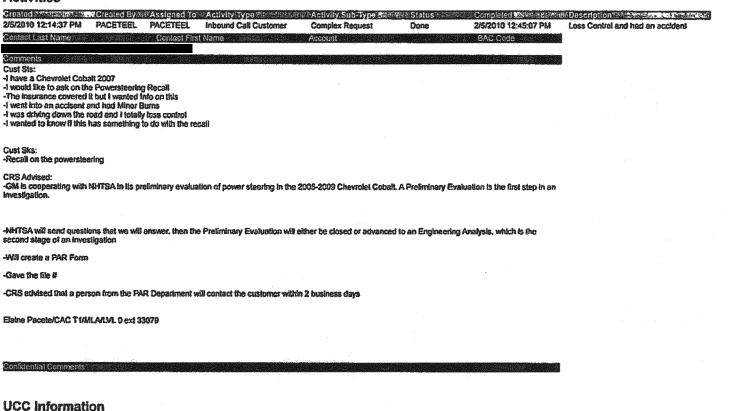
Confidential Comments

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Activities



Description Steering - General UCC CODO Symptom Phils

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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN :	1G1AK55F477
22009.000000000000000000000000000000000	VEHICLE INFORMATION

Service Contract :	Yes	Branded Title :	Yes War	ranty Block :	Yes	PDI S	latus :	Paid
	(386)	734-2661	1	Business Associate Code :			224595	
	DEL	PO BOX 609 DELAND, FL 32721-0609			Site Code :			
Delivering Dealer :	CAD	SINBOTHAM CHEVE	Sellin	g Source	13 - CHEVROLET			
BARS Order Type :	50 - 1	ileet						
Merchandising Model :	146	59 -2007 COBALT 4-D	OOR LS SED/	N Warr	anty Sta	rt Date :	02/09/2	2007

REQUIRED FIELD ACTIONS

Туре	Number	Description	Posted Date	Status
RC	09226	FUEL ODOR OR SPOTTING ON GROUND - REPLACE FUEL	01/27/2010	Open

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

	and the second			
Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	02/09/2007	10 miles	02/09/2010	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	02/09/2007	10 miles	02/09/2013	100010 miles
39/39000 GM CERTIFIED USED LIMITED WARRANTY	02/09/2007	10 miles	05/09/2010	39010 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	02/09/2007	10 miles	02/09/2012	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	02/09/2007	10 miles	02/09/2015	80010 miles
	1			

36/36000 FE	DERAL EI	MISSIO	N 02/09/3	:007	10 miles	02/09/2010	36010	miles	
			CLAIM HISTOI	۱Y					
R.O Date R.O Number Type Labor Operation								eter ng	
09/19/2008		#	N4800 - BODY CONTROL MODU	35898	miles				
08/01/2008		#	R0943 - RADIO FRONT SIDE DO LEFT SIDE	R0943 - RADIO FRONT SIDE DOOR SPEAKER REPLACEMENT - LEFT SIDE					
02/08/2007	02/08/2007 I Z7000 - PRE-DELIVERY INSPECTION - BASE TIME							miles	
CHECK HISTORY INFORMATION									

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN :			1G1	AK55F477								
Baueren and an and a second				CLAIM I	HISTORY							
Repair Order Date : 09/19/			9/19/200	Repair Order Number :	081677 Odometer Reading			ading :	ng : 35898 miles			
Serviced VANN GANNAWAY CHEVROLET, INC.					Selling Source :			13 -	13 - CHEVROLET			
By : PO BOX 9 EUSTIS, FL 32727-0				009	Site Code		2620	26207				
	(352) 34	13-24()0		Business Associate Code :			1147	114710			
Cycle Date	Cycle Nbr	Case	e Type	Labor Operation	Pa	Part		Person Code	Line Total	Comments		
09/26/2008	938	01	#	N4800 - BODY CONTROL MODULE REPLACEMENT	25910845 - MODULE		N/A	N⁄A	\$ 291.98	N		

Repair Order Date : 08/		/01/2008	Repair Order Number :	080074 Odometer Readin		ding :	ing : 35109 miles			
Serviced VANN GANNAWAY CHEVROLET, INC. By: PO BOX 9 EUSTIS, FL 32727-0009				Seiling Source : 13 - CHEVROLET Site Code : 26207					et.	
	(352) 343-2400				Business Associate Code :			114710		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Line Total	Comments
08/08/2008	924	01	#	R0943 - RADIO FRONT SIDE DOOR SPEAKER REPLACEMENT - LEF SIDE	1522024	-	N/A	NA	\$ 64.39	N

Repair Order Date : 02/08/2007 Repair Order Number :			A79830	79830 Odometer Reading :			0 miles				
Serviced HIGGINBOTHAM CHEVROLET-				Selling Source : 13 - CHEVROLET				.ET			
by:	By: CADILLAC, LLC PO BOX 609				Site Code :			2645	26452		
	DELAND, FL 32721-0609 (386) 734-2661			Business A	ssociate	Code :	22459	95			
Cycle Date	Cycle NbrCaseTypeLabor Operation		Par	t	Auth Code	Person Code	Line Totai	Comments			

EN&VIN=1G1AK55F47

2/9/2010

02/13/2007 769 01 I Z7000 - PRE- DELIVERY INSPECTION - BASE N/A N/A N/A	N/A \$ 100.36 N
---	-----------------

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN	1G1AK55F47

VEHICLE BU		ILD)
-------------------	--	-----	---

Merchandising Model :	1AK69 -2007 COBALT 4-DOOR LS SEDAN				
Gross Vehicle Weight Rating :	1705 kg (3760 lb)	Order Number :	KQQJHD		
Build Date :	02/08/2007	Build Plant :	177A		

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	ALO - SENSOR INDICATOR INFLATABLE RESTRAINT, FRT PASS/CHILD PRESENCE DETECTOR
AR9 - DELUXE FRONT BUCKET SEAT	AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FACING
B9G - GM PRODUCTION WEEK #07	CIU - ENTERPRISE RENT A CAR
C67 - ELECT. FRONT AIR CONDITIONER	DC8 - MIRROR, O/S MANUAL FLDG, BLK
D36 - MIRROR I/S R/V TILT	FEI - SUSPENSION SYSTEM-SOFT RIDE
FE9 - FEDERAL EMISSIONS	FLT - FLEET PROCESSING OPTION
FY1 - TRANS/AXLE 3.63 RATIO	IPB - INTERIOR TRIM DESIGN
J41 - BRAKE, FRONT DISC/REAR DRUM	K64 - 115 AMP GENERATOR
LOD - ASSEMBLY PLANT - LORDSTOWN, OHIO	L61 - ENGINE, 2.2L DOHC 4V ECOTEC
MN5 - 4 SPEED AUTO TRANSMISSION	MX0 - TRANSMISSION, 4 SPD AUTOMATIC
NT7 - FEDERAL EMISSION TIER 2	N45 - 3 SPOKE STEERING WHEEL
PG1 - 15" STEEL WHEEL	QTU - P195/60R15 TOURING BW TIRES
R6F - IDENTIFY B-CODE USERS	R6K
R6P - PREMIUM PAINT	R9N - HEATED LEATHER APPOINTED FRONT BUCKET SEATS
R9X - XM TRACKING CODE	UQ4 - BASE SPEAKER SYSTEM
UIC - AM/FM STEREO, CD PLAYER	VQ2 - FLEET ORDERING AND ASSISTANCE
VT7 - OWNERS MANUAL ENGLISH	VX7 - LONG TERM DAILY RENTAL PROGRAM

OPTION CODES

V2G - FULL FUEL FILL CREDIT	V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA
ILS - ILS BASE PACKAGE	ISZ - OPTION PACKAGE DISCOUNT
52B - NEUTRAL	52I - GRAY
6AR - FRONT SPRING	7AR - FRONT SPRING
8AA - REAR SPRING	9AA - REAR SPRING
95U - ULTRA SILVER METALLIC	

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PE10-005
GM
4/14/2010
ATTACHMENT
Q03
SUBJECT LEGAL
ATTACHMENT
- 01



110 Elwood Davis Rd. * North Syracuse, NY 13212 **

January 11, 2007

OUR INSURED: OUR CLAIM NUMBER: DATE OF LOSS: 12-01-2006 VEHICLE: 2006 Chevrolet Cobalt

VIN: 1G1AK15F167 TYPE OF LOSS: Collision

General Motors Corporation 300 Renassance Center Mail Code 482-C20-D71 Detroit, MI 48265-3000 VIA CERTIFIED MAIL

JAN 17 707 JAN 17 707 ESIS-GM CLAIMS UNIT

INJURIES: none PRODUCT DEFECT ALLEGATION: Vehicle engine shuts off when steering column being adjusted INCIDENT DESCRIPTION: Vehicle shut off while insured adjusting steering column; caused insd to lose control and strike curb.

Please be advised that Nationwide is the insurance carrier for the above-named insured, who sustained collision damage to his automobile on the above date of loss. Our preliminary investigation reveals that this collision may have resulted from a defect in the automobile, therefore we are placing you on notice of a potential claim against you, as we I as providing you with the opportunity to inspect the vehicle.

Please contact the undersigned within the next 10 business days to advise regarding inspection of the vehicle.

Thank you for your prompt attention to this matter.

Nationwide General Insurance Company Lynn Koenck Claims Department (315)453-3384

NOTICE - Section 817.234, Florida Statutes, provides in part: "Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree."

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Nancy Johnson Claims Administrator

January 19, 2007

Nationwide Insurance 110 Elwood Davis Rd. N. Syracuse, NY 113212

Lynn Koenck:

RE:

Our File No.: Our Client: Date/Event: Subject vehicle: VIN:

Claimant:

627500 General Motors Corporation 12/01/06 2006 Chevrolet Cobalt 1G1AK15F167

Dear Ms. Koenck:

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- 1. Please provide a <u>copy</u> of your expert report and <u>color copies</u> of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

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- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- Advise if the subject vehicle was ever involved in any prior accidents.
 If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Nancy Johnson Claims Administrator 5

9

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

100

Deborah.Diehr@gm.com ESIS/GM Product Liability Unit

June 15, 2007

Ms. Lynn Koenck, Claim Representative Nationwide Insurance Company 110 Elwood Davis Rd N. Syracuse, NY 13212

Re:

File Number: Date of Event: Claimant: Client/Account: 627500 (your file#7709W1911521201200601) 12-1-06

Int: General Motors

Dear Ms. Koenck:

This letter serves, as a reminder that in order to give this claim proper consideration, the information requested in our letter dated 1-19-07 is still needed. If I do not hear from you within the next 30 days, I will assume that you are no longer interested in pursuing a claim against General Motors on behalf of your insured and I will close my file accordingly.

If you have any questions, please call me at 313.665.3384 or 800.888.0164 Monday through Friday between 8:00 am and 4:30 pm.

Sincerely,

Deborah Diehr for Nancy Johnson Claim Administrator

PE10-005 GM 4/14/2010 ATTACHMENT Q03 SUBJECT LEGAL ATTACHMENT



SR No.	71-716410003	Ret No.	Goodwill	No Goodwill Offered	BRC Type	PAR
Account		Sile	GW SubType		Bus. Unit	BRC
Last Name	n i san i	First Name	Approval	Not Initiated	Area	PAR
Daytime # Address	and the state of the	Evening # City Fort Worth	UCC Involved Dir	Steering - General	Sub-Area Safety	Initiate PAR- Coll ision Yes
State	TX ZipCd	Con Acet	Source	Phone	Updated	7/23/2009 12:28: 31 PM
ierial #/VIN	1G1AL55F677	Model Year 2007	Priority	Medium License # CHEVROL	Owner	OGLESEMI
êako	Chevrolet	Warr. Start 08/13/2007	Status	Open	Opened	4/13/2009 01:29: 30 PM
Viodel	Cobalt	Mileage 62000	Sub_Statue	Dissatisfied		41 13/2009 01:29: 30 PM
Abstract	07 Cobalt-Steering malfunction	and the second sec	www-withitia		Closed	

Customer This is a BRC PAR Case. Do not assume. Forward any inquiries to Michelle Oglesby at ex. 31394. Description

Pre-PAR

PAR Notifier	Incident Date/Time Injuries	7 Other Veh # People in V	leh Road Surfac		Cond. Fire Report#	
Owner	3/31/2009 04:00:00 PM Y	0 2	Asphalt	Dry	n/a	Police Report# 0/a
Driver Last N	lame Drive	r First Name	Fleight D		Dilides	110
Instrance Ar	ient Lasi Name	ance Agent First Name	5'2" 6/. Phone:	22/1968 none		
Williams	Gary		(205) 803-8226		2e Agency Nsurance	
Incident Loc	I-35, Denton, TX		Inciden Desc	l l was drivir	g home when the vehicle started t	o pull to the side. I tried to turn the steering wheel a hit a concrete barrier with the back end. The
Component	Steering system, airbags did not deploy	· · · · · · · · · · · · · · · · · · ·	1999 - 1999 -	vehicle spu	n around and hit the concrete med	dian in the front end before coming to a stop.
Vehicle	Insurance company took posession of t	he vehicle	Damag Desc	e Whole from	t end is smashed. Damage to back	cend as well. Vehicle is totaled.
Loc Emgcy Svc	n/a	· · · · · · · · · · · ·	Add'i in	ю	i na an	
Names			Maint L	VANDEDO	RIFF CHEVROLET	· · · ·
PAR De	tail			o wathchu		
Collision	Y Non Collision	Property N Therm Damage	al Evt N	Spec Equip	None	
Vehicle Speed	55	Weather dry Condition		Prop Owner	n/a	Property n/a Type
Last Service Date	e distance in the second	Loc Last Service		Property Location	n/a	Prop Est Repair Cost
Veh Est Repair Cost	\$0.00	Spec Equip n/a Installer		Prop Damage Description	n/a	
Primary Veh Use	Personal	Inspection Steering and S Type	uspension Sys	Inspected By	Inspection Not Performed	Inspection Date/Time
Veh Damage Description	Whole front end is smashed. Demage I	to back end as well. Vehicle is	totaled.	Explain Other	Na	

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on 7/24/2009

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Service Request Detail

PAR Injuries Last Name First Name Location DOB Seating Pos Restraint Type Occupant of Owner's Vehicle Driver Seatbelt NET Des W/SIG **MERT** Freatment Lo Treated By minor bruises n/a Did not seek treatment Did not seek treatment C.K Zip/Gob Fort Worth TX Activities Created **Greated By** Assigned To Activity Type Activity Sub-Type Status 7/23/2009 04:15:03 PM AMSTUTST ESISBIQU Complete Description Escalation ESIS - Insurance In Progress assigned to ESIS Involvement onlact Last Name onlact First Name Account BAC Code Insurance Involvement Confidential Comments Created Created By Assigned To Activity Type Activity Sub-Type Status 7/23/2009 03:14:12 PM KINZERTH AMSTUTST Completeri Description Notify CRM 7/23/2009 04:15:01 PM Done ESIS - Insurance Involvement ateral de let del com Contact Fir BAC Code Anna Confidential Comments Created By Assigned To Activity Type Created Activity Sub-Type Status Completed 7/23/2009 12:33:19 PM OGLESBMI OGLESBMI Scheduled Follow-up Description Scheduled Alarm Anna Castro-Check for ESIS pickup Contact Last Name Contact First Name BAC Code PLEASE DO NOT ADVISE THE CUSTOMER OF THIS SCHEDULED ACTIVITY. FORWARD ANY QUESTIONS TO OCRS. Connoennal Comments

Report Generated for toporowm

on 7/24/2009

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Service Request Detail

Activities

Created	Created By	Assigned To	Activity Type	Activ	ity Sub-Type	Status	Completed	Description
7/23/2009 12:32:19 PM	OGLESBMI	KINZERTH	BRC PAR	ESIS-	Insurance ement	Done	7/23/2009 03:14:11 PM	Escalating to ESIS, Insu rance company
Contact Last Name		Contact Fin	st Name	Accou			BAC Code	seeking subrogation
Comments								
Insurance company calle	ed seeking subr	ogation since th	ey totaled the vehicle. Esc	alating to ES	SIS.			
Michelle Oglesby/ATX/P/	4R	· · · · ·						
Confidential Comments								
Created	Created Sv					Marco - construction of the product of the second	in the second	······································
7/23/2009 12:28:38 PM	OGLESBMI	Assigned To OGLESBMI	Activity Type Inbound Call Third Party		ty Sub-Type e Request Update	Status Done	Completed 7/23/2009 12:32:17 PM	Description Agent Gary Williams from Infinity
Contact Last Name		Contact Firs	t Name	Accou	and the state of the second second		BAC Code	Insurance called
comments								
TP sts: I am with the insu posession of it.	rance company	/ for this custom	er, and I am calling seekin	g to subroga	ite this claim. My cor	npany totaled the	vehicle on the file and took	
Mailing address:				2. 				
P.O. Box 830807								
Birmingham, AL 35283								
CRS confirmed the Pre-P								
CRS adv: I will go ahead haven't heard from them it	and escalate th in ten business	is case to ESIS days from today	since you are seeking sub y, go ahead and give me a	rogation. Th call and I ca	ey will be in touch w n look up the new cl	ith you within 7-10 aim info and oet y) business days. If you ou in touch with that office.	,
Michelle Oglesby/ATX/PA				3				
Confidential Comments								
Created								
7/23/2009 12:21:35 PM	Official EV OGLESBMI	Assigned To OGLESBMI	Activity Type SR Opened	Activit	y Sub-Type	Status Done	Completed	Description
Contact Last Name		Contact First		Account	t set the set of the set	Done	7/23/2009 12:21:35 PM	SR in Status of Closed has been Re- Opened by CGLESBMI
Comments								
Confidential Comments								

Report Generated for toporowm

on 7/24/2009

Page 3 of 13

Service Request Detail

Created By Assigned To Activity Type

Archivity Sub-Tym

Activities

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

8		
	VIN:	IG1AL55F677
1000	¥ 414 •	IUIALSSF0//.
ŝ		

		VEHIC	CLE IN	FORMAT	ION				
Merchandising Model :		L69 -2007 COBALT 4- DAN	Warranty	Start	Date :	08/13/2007			
BARS Order Type :	70	70 - RETAIL - STOCK							
Delivering Dealer :	PO	VANDERGRIFF CHEVROLET PO BOX 180189 ARLINGTON, TX 76096-0189Selling Source :13 - CHEVRO					ROLET		
	(81	7) 557-1200	0-0109		Site Code :			07327	
)			Business A Code :	ssocia	te	159198	
Service Contract :	No	Branded Title :	Yes	es Warranty Block : Yes PDI Status : Paid					

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

	Туре	Number	Description	Posted Date	Status
EXCLUSION OF THE OWNER OWN	EI	<u>09110</u>	SIR/AIRBAG LIGHT ILLUMINATED, DTC B0081 SET(REF. TSB 09-09-41-003)	05/05/2009	See
å	ionanonananal				Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	08/13/2007	5 miles	08/13/2010	36005 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	08/13/2007	5 miles	08/13/2013	100005 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	08/13/2007	5 miles	08/13/2015	80005 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	08/13/2007	5 miles	08/13/2012	100005 miles
36/36000 FEDERAL EMISSION	08/13/2007	5 miles	08/13/2010	36005 miles

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
05/24/2007		I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

CLAIM HISTORY

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

<u>Help</u>

VIN:			1G1	AL55F677									
				CLAIM H	IISTORY								
Repair Ord	ler Date	: 0	5/24/2007	Repair Order Number :	A63225	Odon	neter Re	adi	ing :		0 miles		
Serviced By :	VANDI PO BO			VROLET	Selling Source :			13 - CHEVROLET					
Бу.	ARLIN	GTO	I, TX 76	096-0189	Site Code :		07327						
	(817) 55)/-12	Ю		Business A	ssociat	e Code :		15919	98			
Cycle Date	Cycle Nbr	Cas	e Type	Labor Operation	Part		Auth Code	8.	erson Code	Line Total	Comments		
05/29/2007	799	01		Z7000 - PRE- DELIVERY INSPECTION - BASE TIME	N/A		N/A		N/A	1	N/A	\$ 105.73	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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Build Date :

177A

GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN	1G1AL55F677			
		VEHICLE BUILD		
Merchandising Model :		1AL69 -2007 COBALT 4-DO	OOR LT SEDAN	
Gross Vehicle Weight R	ating :	1713 kg (3777 lb)	Order Number :	KXWM9Q

Build Plant :

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

05/24/2007

OPTION CODES

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	AL0 - SENSOR INDICATOR INFLATABLE RESTRAINT, FRT PASS/CHILD PRESENCE DETECTOR
AP3 - REMOTE VEHICLE START	AR9 - DELUXE FRONT BUCKET SEAT
AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FACING	AU3 - POWER DOOR LOCKS W/REMOTE KEYLESS ENTRY
B34 - FLOOR MATS, FRONT/REAR	B35 - REAR FLOOR MATS
B84 - BODY COLOR, BODYSIDE MOLDINGS	C67 - ELECT. FRONT AIR CONDITIONER
DG7 - BODY COLOR POWER MIRRORS	D36 - MIRROR I/S R/V TILT
FE1 - SUSPENSION SYSTEM-SOFT RIDE	FE9 - FEDERAL EMISSIONS
FY1 - TRANS/AXLE 3.63 RATIO	IPC - INTERIOR TRIM DESIGN
J41 - BRAKE, FRONT DISC/REAR DRUM	K34 - CRUISE CONTROL
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN, OHIO
L61 - ENGINE, 2.2L DOHC 4V ECOTEC	MN5 - 4 SPEED AUTO TRANSMISSION
MX0 - TRANSMISSION, 4 SPD AUTOMATIC	NT7 - FEDERAL EMISSION TIER 2
NW7 - TRACTION CONTROL	N45 - 3 SPOKE STEERING WHEEL
PG1 - 15" STEEL WHEEL	QTU - P195/60R15 TOURING BW TIRES
R6K	R6P - PREMIUM PAINT
R9M - WHOLESALE FLOORPLAN PLUS	R9N - HEATED LEATHER APPOINTED FRONT BUCKET SEATS
R9X - XM TRACKING CODE	SLM - STOCK ORDERS

UQ4 - BASE SPEAKER SYSTEM	US8 - AM/FM STEREO, CD PLAYER & MP3 PLAYER
VK3 - FRONT LICENSE PLATE BRACKET	VT7 - OWNERS MANUAL ENGLISH
V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA	ILT - ILT BASE PACKAGE
1SZ - OPTION PACKAGE DISCOUNT	14C - GRAY
14I - GRAY	41U - BLACK
6AR - FRONT SPRING	7AR - FRONT SPRING
8AA - REAR SPRING	9AA - REAR SPRING

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PE10-005 GM 4/14/2010 ATTACHMENT Q03 SUBJECT LEGAL ATTACHMENT



1-331238733	Ref No.		Ğ	ioodwill				BRC Type	PAR	
	Site		G	W SubType			*****	and a second	BRC	
	First Name		A	pproval	Not Initiated	.		Area	PAR	
	Evening #		U	ICC	Steering - (Seneral			Initiate PAR- Collision	
	City Caldwell		In	wolved Dir	Lithia Cb, In	C.			Yes	
ID ZipCd	Con Acct		S	ource	Phone		*****	*	4/28/2005 2:56:48 PM	
1G1AK52F\$57	Model Year 2005		P	riority	Medium	License #	CHEVROL		REIDPA	
Chevrolet	Warr. Start		S	tatus	Open				4/27/2005 3:29:18 PM	
Cobait	Mileage 300		Q	ub.Statue	Satisfied					
dangerous condition in veh				SIM-SIGNISS	Genanco	TP Milenne er en niker i stegogere		Closed		
DO NOT ASSUME BRC PAR FILE F	REFER ALL CALLS TO PAU	ILA REID BO	0-231-184	41 X58023	**************************************					
8					******	*****				
Incident Date/Time Injuries	# Other Veh # People in	Road	Simelast	Road	Contraining States	Renord			ce Report#	
4/22/2005 3:00:00 PM Y	0 2		CITATION CONTRACTOR CONTRACTOR						6448	
Vame Drive	er First Name	116(6)71 5'9"	DOB 9/2/19	Disa	olities					
		Phone #		insuran						
	ME) Exit			to move be	ck to the ori	anes and no ginal lane, th	ticed another te steering loc	car in the lan ked up and t	e he was going to, when he b he veh spun out and hit the	
Steering										
				Front end w	vas damage	d, all the cus	at knows is the	nt it can be fix	ed.	
Lithia Body Shop										
			\dd'l Info							
		-						1947 S. M. S.		
		A	Maint Loc	Has not ha	d to have the	e veh mainte	ined as it only	y has 300 mile	is on it	
tail										
Y Non Collision		mal Evt	N Sp	pec Equip	N/A					
50	Weather CLEAR Condition		Pr	rop Owner	N/A			Property	N/A	
)	Loc Last Service				N/A			Prop Est	\$0.00	
\$0.00	Spec Equip N/A Installer	*****	Pr		NONE			nepan 603	*	
	-			spected By	Inconting	Not Perform	and	tan on odd o o		
Personal	Inspection Type		112	эрескей ру	таресноп	riot Penom	1000	Inspection Date/Time		
	1G1AK52F§57 Chevrolet Cobalt dangerous condition in veh DO NOT ASSUME BRC PAR FILE F Incident Date/Time Incident Date/Time 4/22/2005 3:00:00 PM Y Cent Less Name Insur Gary I-84 just after the Notice (TOWNS NA Steering Lithia Body Shop Canyon County Sheriffs Office Canyon County EMS cail Y Non Collision	1-331238733 Ref No. Site First Name Evening # City Caldwell ID ZipCd Con Acct 1G1AK52F\$57 Model Year 2005 Chevrolet Warr. Start Cobalt Mileage 300 dangerous condition in veh DO NOT ASSUME BRC PAR FILE REFER ALL CALLS TO PAU Incident Date/Time Injuries # Other Ven # People in 4/22/2005 3:00:00 PM Y 0 2 Oniver First Name Gary Insurance Agent First Name Gary Property N Then Jamage Steering Lithia Body Shop Canyon County Sheriff's Office Canyon County EMS Site So Weather CLEAR Sono Sono <td colspa<="" td=""><td>1-331238733 Ref No. Site First Name Evening # City Catdwell ID ZipCd Con Acct 1G1AK52F\$57 Model Year 2005 Chevrolet Warr. 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Report Generated for TOPOROWM on 4/29/2005

Page 1 of 10

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Service Re	equest Detail					
PAR Injuries	1000-0-1-0-100-0-100-0-0-00-0-0-00-0-0		na n	Contraction of a submitted of the supersystem of	and a second	annan an a
Last Name First Na	Construction of the second	ation upant of Owner's Vehicle		ating Pos	Restra Seato	iint Type
strained, will require the	adly bruised; Neck injur erapy; Middle back injur t was said about the bac	N. Must	The second s	eaimeni Location est Valley ER	Treate	
Street Address		City	State	Zip Code		
Last Name First Na		ation upant of Owner's Vehicle		ating Pos Ver	Restra Seatbe	int Type Jit
Having a lot of pain in t	the shoulder	Medical Rpt#	Dr	atment Location	Treate	d By
Sifeet Address		City Caldwell	State ID	7 n Coda		
Activities						
Created 4/29/2005 8:42:55 AM Contact Last Name	KELSEYY ESISI		Activity Sub-Type ESIS - Injuries	Status In Progress	Completed	Description -forwarded to due to injuries
Comments		and Evel Name	Account		BAC Code	
Confidential Comments						
Created 4/29/2005 8:35:33 AM	LOTTM KELS		Activity Sub-Type	Status Done	Completed 4/29/2005 8:42:54 AM	Description ESIS
Contact Last Name	С	toot Sivet Name	Account		BAC Code	
Comments						
Confidential Comments						
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Report Generated for TOPOROWM on 4/29/2005

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Service Re	quest D	etail					
Activities					* constitution and a summarized and a summari Summarized and a summarized and a summariz	and an	annan a' a' a' a' annan a' a' a' bha na ainmeann ar annan ann annan a' annan a' annan a' ann an annan a' bha a
Created 4/28/2005 3:23:08 PM Contact Last Name	Created By REIDPA	LOTTM	To Activity Type BRC PAR irst Name	Activity Sub-Type ESIS- Injuries Account	Status Done	Completed 4/29/2005 8:35:32 AM BAC Code	Description INJURY
Received and assigned Marjorie Lott/PARWork		alation.				· ·	1
Confidential Comments							l
Created 4/28/2005 3:17:55 PM	Created By REIDPA	Assigned REIDPA	o Activity Type BRC PAR	Activity Sub-Type Inspection Not Required	Status Done	Completed 4/28/2005 3:23:05 PM	Description Type of Inspection
Contact Lest Name		Contact F	irst Name	Account		BAC Code	
Vehicle Location Confidential Comments							
Created 4/28/2005 3:17:55 PM Contact Last Name	Created By REIDPA	Assigned 1 REIDPA Contact F	o Activity Type BRC PAR	Activity Sub-Type	Status Done	Completed 4/28/2005 3:22:44 PM	Description CLOSE
Comments	EKING MEDI			S BEING SENT TO ESIS.		BAC Code	
PAULA REID PAR 5802	23						
Confidential Comments							

Report Generated for TOPOROWM on 4/29/2005

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Service Re	auest D)etail				*	
ctivities						9999 - Santa S	
eated 28/2005 3:17:54 PM	REIDPA	Assigned T REIDPA	o Activity Type PAR Case Assessment	Activity Sub-Type Collision	Status Done	Completed 4/28/2005 3:21:25 PM	Description Steering,
ontact Last Name		Contact Fi	irst Name	Account		BAC Code	
pe of collisionCl IERE WILL BE NO I	JSTOMER IS	ALLEGING HER ON THE VEHICI	R STEERIGN LOCKED UP A LE AT THIS TIME THE FILE	ND CAUSED HER TO SPINN WIL BE SENT TO ESIS FOR	OUT OF CON FURTHER AS	TROLL INTO THE MEDIAN. SISTANCE.	
ULA REID PAR 580	23						
infidential Comment							
eated 28/2005 3:17:49 PM	Created By	Assigned T	o Activity Type	Activity Sub-Type	Status Done	Completed 4/28/2005 3:16:24 PM	Description 1-331238733, BRC PAR Case Asses
ntact Last Name		Contact Fi	irst Name	Account		BAC Code	Collision
mments							
mments nfidential Comment:							
nfidential Comment	Created By	/ Assigned T	o Activity Type	Activity Sub-Type	Status	Completed	Description
nfidential Comments pated	Created By	/ Assigned T REIDPA	o Activity Type Ownership Changed	Activity Sub-Type Ownership Escalated to BRC	Status Done	Completed 4/28/2005 12:15:51 PM	Description Ownership Escalated to BRC
nfidential Comment pated 8/2005 12:15:51 PM	Created By		Ownership Changed	Ownership Escalated to	Manipality and a second second second		
nfidential Comment pated 8/2005 12:15:51 PM ntact Last Name mments	Greated By REIDPA	REIDPA	Ownership Changed	Ownership Escalated to BRC	Manipality and a second second second	4/28/2005 12:15:51 PM	
	Greated By REIDPA	REIDPA	Ownership Changed	Ownership Escalated to BRC	Manipality and a second second second	4/28/2005 12:15:51 PM	
nfidential Comment pated 8/2005 12:15:51 PM ntact Last Name mments	Created By REIDPA	REIDPA Contact Fi	Ownership Changed	Ownership Escalated to BRC	Manipality and a second second second	4/28/2005 12:15:51 PM BAC Code Completed	Ownership Escalated to BRC
nfidential Comment: aled 3/2005 12:15:51 PM ntact Last Name nments nidential Comments ated 3/2005 11:20:17 AM	Created By REIDPA	REIDPA Contact Fi Assigned T	Ownership Changed rst Name o Activity Type Ownership Changed	Ownership Escalated to BRC Account	Done	4/28/2005 12:15:51 PM BAC Code	Ownership Escalated to BRC Description Service Request Ownership has
nfidential Comments pated 8/2005 12:15:51 PM ntact Last Name mments nfidential Comments pated	Created By REIDPA	REIDPA Contact Fi Assigned T REIDPA	Ownership Changed rst Name o Activity Type Ownership Changed	Ownership Escalated to BRC Account Activity Sub-Type	Done	4/28/2005 12:15:51 PM BAC Code Completed 4/28/2005 11:20:17 AM	Ownership Escalated to BRC
nfidential Comment pated 8/2005 12:15:51 PM ntact Last Name nments nfidential Comments pated 8/2005 11:20:17 AM ntact Last Name	Created By REIDPA	REIDPA Contact Fi Assigned T REIDPA	Ownership Changed rst Name o Activity Type Ownership Changed	Ownership Escalated to BRC Account Activity Sub-Type	Done	4/28/2005 12:15:51 PM BAC Code Completed 4/28/2005 11:20:17 AM	Ownership Escalated to BRC Description Service Request Ownership has

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Service Request D	etail					
Activities	 Koopporteringenergenergenergenergenergenergenerg		моми и инстранования и на полнособлание и до уродурудно радор на ток т		 Consideration of the second sec	n - E y é y contra des secondades de la contra de la contra de la secondade en la contra de
Created Created By 4/28/2005 11:19:37 AM LOTTM	Assigned T REIDPA	o Activity Type BRC PAR	Activity Sub-Type Acknowledgement	Status Done	Completed 4/28/2005 12:19:50 PM	Description Called (208) 455-0237 ADRIAN
Contact Last Name Comments Summary:	Contact Fi	rst Name	Account		BAC Code	
CONTACT MADE						
PAULA REID PAR 58023						
Confidential Comments						
reated Created By /28/2005 11:19:37 AM LOTTM	REIDPA	Activity Type BRC PAR	Activity Sub-Type Initial Contact- Phone	Status Done	Completed 4/28/2005 12:19:34 PM	Description Called (208) 455-0237 ADRIAN
ontact Last Name	Contact Ex	et Name	Account		BAC Code	
ummary:Called						
IRCHASED NEW @ APPROX 300,						
JSTOMER STATED THAT HER HL iver went to change lanes and notic a veh spun out and hit the concrete	ed another car i		HEY BOTH OWN THE VEHICLE ing to, when he tried to move back to	the original lan	e, the steering locked up and	
USTOMER IS SEEKING MEDICAL (RM ADVISED THE FILE WILL BE S USTOMER ALSO INDICATED THE	ENT TO ESIS F	OR THIS REASON N	NO INSPECTION COMPLETED AT T	HIS TIME E	2	
AULA REID PAR 58023						
onfidential Comments						
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Report Generated for TOPOROWM on 4/29/2005

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Service Request Detail	\nearrow
ctivities	5.2. AND AN APPROXIMATION APPROXIMATION APPROXIMATE

Created Created A/28/2005 11:19:36 AM LOTTM	and the second	Activity Type BRC PAR	Activity Sub-Type Initial Contact- AVM	Status Done	Completed 4/28/2005 3:14:48 PM	Description Called FAVM
Contact Last Name	Contact Firs	t Name	Account General Motors		BAO Code Field	80509 58749 CHEVROLET OF BOISE
Summary:Called FAVM	80509	58749 CHEVROLET	OF BOISE			

FYI

CRM ADVISED OF THE ALLEGATION AND OF THE INVOLVED DLR INFORMATION. THE CUSTOMERS CASE WILL BE SENT TO ESIS FOR REVIEW FOR MEDICAL COMPENSATION THAT SHE IS SEEKING FROM GM.

CRM ADVISED OF CALL BACK INFORMATION AND HOURS OF OPERATION.

PAULA REID PAR 58023

Confidential Comments

4/28/2005 11:19:36 AM LOTTM REID	PA BRC PAR	Initial Contact-Dealer	Done	4/28/2005 3:02:36 PM	Called (208) 323-5000 Lithia Cb, Inc.
Contaci Last Name Con	tact First Name	Account		BAC Code	Svc Mgr
		Lithia Cb, Inc.		114383	
Comments Summary:Callec lithia Cb, Inc	Mgr				

FYI

Crm advised of the allegation and of the customers information and of the allegation.

The file will be sent to ESIS for medical compensation.

paula reid par 58023

Confidential Comments

Report Generated for TOPOROWM on 4/29/2005

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Service Requ	est De	hail						<
Activities	COLUEAD	1-11		······································			1 III. The function is defined as a second	
Created C	reated By	Assigned To REIDPA	Activity Type BRC PAR	Activity Sub-Type Case Assigned	Status Dona	Completed 4/28/2005 12:20:07 PM	Description	
Contact Last Name	JTTM	Contact Firs		Account	Dona	4/26/2005 12:20:07 PM BAC Code	Assigned File to Paula I 58023	keid at Ext.
comments								
Confidential Comments								
			Activity Type	Activity Sub-Type	Status	Completed	Description	
4/28/2005 11:19:35 AM LC	DTTM	REIDPA Contact Firs	Notify CRM	Account	Done	4/28/2005 12:20:20 PM EAO Code	File Assigned	
Comments								
Confidential Comments								
			Activity Type	Activity Sub-Type	Status	Completed	Description	
4/28/2005 11:19:35 AM LO	OTTM	REIDPA	Research Name	Account	Done	4/28/2005 12:22:14 PM BAC Gode	Researched VIN	
Somments Summary:								
NO OTHER SR'S FOUND								
NO OPEN RECALLS								
PAULA REID PAR 58023								
Confidential Comments								

	19. v . v							
Report G	enerated for	TOPOROWM	on 4/29/2005					Page 7 of 10

Service Re	quest De	etail					
Activities			and and an	namen de la companya			And an and a second
Created 4/28/2005 11:19:32 AM	Created By	Assigned T	o Activity Type	Activity Sub-Type	Status	Completed	Description
Contact Last Name		Contact Fi	rst Name	Account	Done	4/28/2005 11:20:13 AM	1-331238733, BRC PAR Assignor
Comments							
Confidential Comments							
Created							
4/28/2005 7:31:11 AM	Created By LOTTM	LOTTM	o Activity Type Ownership Changed	Activity Sub-Type	Status Done	Completed 4/28/2005 7:31:11 AM	Description Service Request Ownership has
Contact Last Name		Contact Fir	st Name	Account		BAC Code	changed FROM: WALTERAB TO: LOTTM
Comments							
Confidential Comments							
Created	CICALO EV WALTERAB	Assigned To	Activity Type Escalation	Activity Sub-Type	Status	Completed	Description
Contact Last Name	WALIENAD	Contact Fir		Initiate PAR Account	Done	4/28/2005 11:19:28 AM BAC Code	Assigning activity to PAR Queue
Comments							
CRM advised that a per	son from the PA	VR Department	will contact the customer wit	thin 2 business days."			
Received and assigned Marjorie Lott/PAR/Work							
Confidential Comments							
		·····			****		

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Report Generated for TOPOROWM on 4/29/2005

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Service	Reque	est De	tail						/	
Activities							ann - I i ann an S S an Ghradonnaicheann a' a suga	ан-антуалараана А	an	nanderskanskanskansk († 17. september 18. s. – 17. storet af sensetskanskansk
Created 4/27/2005 3:36:3		iated By THYH		Activity Type	Activ	ity Sub-Type	Status	Completed	Description	
Goniaci Lasi Na			KATHYH Contact Fire	Outbound Call 1	Accou	int	Done	4/27/2005 3:37:06 BAC Code	PM th	
CONNERS										
Tfr cust to Any in	h Chev Cac.									
Kathy Hodges/or									-	
Created 4/27/2005 3:35:5			Assigned To WALTERAB	Activity Type Inbound Call Cu		ity Sub-Type dex Request	Status Done	Completed 4/27/2005 3:55:49 I	Description PM PAR Case	
Contact Last Nar			Contact Firs	and the second	Accolu		Done	BAC (Code	M PAK Case	
Comments										
Cust states was over, the steering	driving down g wheel locks	the road, w d up and v	ent to switch, eh spun out a	noticed that there nd hit concrete me	was another car in dian.	the lane and w	ent to move back in	to his lane, when he went	back	
Cust seeks to rep	port her cond	ern with the	e problems wit	h the cobait.						
CRM advised cu	st that CRM	would forwa	rd request to	the team that hand	lles PAR requests a	and that she wo	uld be contacted wi	ithin 24-48 hours.		
Andy Walters/AT	XXCAC									
Confidential Con	nments									
Created	One	aled By	Assigned To	Activity Type	Activi	ity Sub-Type	Status	Completed	Description	
4/27/2005 3:35:5		LTERAB	WALTERAB	Ownership Char	nged Accou		Done	4/27/2005 3:35:55 F	M Service Reque	st Ownership has I: KATHYH TO:
			- vontestrons	UN SUICE	ACCOU			BAC Code	WALTERAB	
Comments									5	
Confidential Com	ments									
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		****				· · · · · · · · · · · · · · · · · · ·	·			
$>\!\!\!<\!\!\!<$	Report Ger	erated for 1	OPOROWM	on 4/29/2005						Page 9 of 10

Activities	~				unante nom in . Hoppinet and an and an	
Created Created By 4/27/2005 3:35:18 PM KATHYH	Assigned To Activ KATHYH Manu		Activity Sub-Type	Status	Completed	Description
Contact Last Name	Contact First Name	ager Review	Case Assessment	Done	4/27/2005 3:36:10 PM B/AC Code	approx mileage per cust 300 Kathy Hodges
Comments						1
Confidential Comments						I
Greated Created By 4/27/2005 3:30:54 PM KATHYH	Assigned To Activ KATHYH Inbou	rity Type and Call Customer	Activity Sub-Type	Status	Completed	Description
Contact Last Name	Contact First Name		Complex Request	Done	4/27/2005 3:33:56 PM	Chev
Comments						
Cust states that she needs to report a d	angerous condition on	Chevey Cobalt.				
Cust seeks to speak to Chevrolet in reg						
Cust states that cust tried to correct ster	-	ring locked and he hi	t concrete median.			
Crm advised cust will the to Chevrolet cu Kathy Hodges/oc	stasst.					
Confidential Comments						
UCC Information	Symptom		D			
UCC Code M01	Power - Lack of		Descrij Steerin) - General		
)			
- Boost Consult in	700000444 4/9/	10008				
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	TOPOROWM on 4/29	W2005	н е округацион			Page 10 of
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	TOPOROWM on 4/29	W2005				Page 10 of
		W2005				

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN : 1G1AK52F957

		VEHIC	LE INI	FORMAT	ION				
Merchandising Model :	1.41	K69 -2005 COBALT 4-	DOOR	SEDAN	Warranty S	tart D	ate :	03/28/20)05
BARS Order Type :	70 -	RETAIL - STOCK	*****	anna an			ili ili fatti facence e transman	Aucerezani and a second	
Delivering Dealer :		EVROLET OF BOISE BOX 1338	90000000000000000000000000000000000000		Selling Sou	rce :		13 - CH	EVROLET
	BO	ISE, ID 83701-1338		Site Code :			36017		
	(20)	8) 323-5000		Business As	Code :	114383			
Service Contract :	No	Branded Title :	No	Warra	ty Block :	No	PDI S	tatus :	Paid
	an a		Accession			an a	ana	anna ann ann ann ann ann ann ann ann an	

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	03/28/2005	8 miles	03/28/2008	36008 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	03/28/2005	8 miles	03/28/2011	100008 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	03/28/2005	8 miles	03/28/2013	80008 miles
36/36000 FEDERAL EMISSION	03/28/2005	8 miles	03/28/2008	36008 miles
60/60000 POWERTRAIN - U.S.	03/28/2005	8 miles	03/28/2010	60008 miles

CLAIM HISTORY

 R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
02/14/2005		I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles
			CHECK HISTORY INFORMATION	

=EN&VIN=1G1AK52F95... 4/29/2005

GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN : 1G1AK52F957

CLAIM	HISTORY
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Repair Order Date : 0		: 02/	14/2005	Repair Order Number :	A62886 Odometer Reading				: 0 miles			
Serviced By :			-	Selling Source :13 - CHESite Code :36017			HEVROLET					
			provensions		Business Associate Code :			11438	114383			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Line Total	Comments		
02/18/2005	562	01	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	Y N/A		N/A	N/A	\$ 84.16	N		

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System Vehicle Build

<u>Home</u> - <u>Summary</u> - <u>Claim History</u> - <u>Vehicle Build</u> - <u>Vehicle Component</u> - <u>Delivery Information</u> - <u>Dealer Information</u> - <u>Service Contract</u> - <u>Warranty Block</u> - <u>Branded Title</u>

Help

VIN 1G1AK52F957						
n en nen net se	VEHICI	E BUILD				
Merchandising Model :	1AK69 -2005 CC	BALT 4-DC	OR SEDAN			
Gross Vehicle Weight Rating :	1707 kg (3764 lb)	Order Number :	HXDVHC		
Build Date : 02/14/2005			Build Plant :	157A		
	OPTION	N CODES	2 000/000000000000000000000000000000000	*****		
AK5 - DRIVER & RIGHT FRONT PASS BAGS	ENGER AIR	AR9 - DEL	UXE FRONT BUCKET	T SEAT		
C67 - ELECT. FRONT AIR CONDITION	IER	DC8	nn með kuninsk kinn an kan inn sen seg			
FE1 - SUSPENSION SYSTEM-SOFT RI	DE	FE9 - 50-S	TATE EMISSIONS			
FY1 - TRANS/AXLE 3.63 RATIO		IPB - INTERIOR TRIM DESIGN				
J41 - POWER DISC FRONT BRAKES		K64 - 115 /	AMP GENERATOR			
LOD - ASSEMBLY PLANT - LORDSTO	WN,OHIO	L61 - 2.2L	DOHC 4 CYL ENGINE			
MN5 - 4 SPEED AUTO TRANSMISSIO	N	MX0 - 4-SI	PD. AUTO. TRANS. W	OVERDRIVE		
NT7 - FEDERAL EMISSION TIER 2		N46 - 4 SPOKE STEERING WHEEL				
PG1 - 15" STEEL WHEEL		QTU - P195/60R15 TOURING BW TIRES				
R9U - GM ACCESS - AUTOBOOK IDE	NTIFIER	SLM - STOCK ORDERS				
UQ4 - BASE SPEAKER SYSTEM		UIC - AM/FM STEREO W/CD AND CLOCK				
VK3 - FRONT LICENSE PLATE MOUN	IT	VM3 - CONSUMER INFORMATION LABEL				
V73 - STATEMENT OF VEHICLE CER U.S. /CANADA	Т	ISA - BASE PACKAGE				
ISZ - OPTION PACKAGE DISCOUNT		15U - SAN	DSTONE METALLIC			
52B - NEUTRAL		521 - GRA	¥	99022200000000000000000000000000000000		
6AR - FRONT SPRING		7AR - FRC	NT SPRING			
8AA - REAR SPRING		9AA - REA	AR SPRING			

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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 fax

Tanya R. Morris

Claims Administrator

Caldwell, ID 8 RE:

VIN:

Our File No.: 496864 Our Client: General Motors Corporation Date/Event: 04/22/05 Subject vehicle: 2005 Chevrolet Cobalt 1G1AK52F957

Dear

ESIS provides administrative claims handling services to General Motors (GM) in connection with product liability claims against GM. They have referred your claim to our office for further handling. Please address all future correspondence to my attention.

So we may further investigate your claim, we request that you provide us with the following information:

- 1. Statement describing the incident, outlining the date, time and events regarding this matter. Also statements of other witnesses, if available would be appreciated;
- 2. Proof of defect in your vehicle, including expert's reports, mechanic statements, or other supporting documentation:
- 3. All medical records concerning the injuries suffered as a result of this accident; An Authorization for Use and/or Disclosure of Confidential Medical Information form is enclosed to assist our office in obtaining these records. Please provide the names and complete addresses for all medical providers who treated the injuries sustained in the above incident;
- 4. Original photographs (or color copies) taken by you, or someone on your behalf, of the vehicle that is the basis of your claim;
- 5. Documentation to substantiate the type and amount of damages claimed;
- 6. Current location of the subject vehicle. If you are in possession of the subject vehicle, you have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as you intend to pursue a claim and/or cause of action.

When we have received this information, we will be in a better position to consider your claim. Should you have any questions regarding this letter or your claim, please do not hesitate to contact me directly at 800.888.0164, Monday through Friday, 8:00 a.m. to 4:30 p.m., EST

Sincerely,

Tanya R. Morris Claims Administrator My husband & I was driving on I 84 near the Notes Idaho exit when a car came off the exit in front of use 2005so my husband had to move so they would not hit use. And when he did ther was a truck there so he just moved the wheel a little to stay in the lane we were in and the cars steering froze on him. He could not steer it so we spun around in the freeway and hit the concert medium.

That should not have happened as the roads where dry. Have other cars and they do not do that when all you do is correct a lane change. We went out there in are Honda pilot and did the same thing in it and nothing happened. I hope you check out the steering in your Colbolt I don't want what happened to us to happen to any one else. I will never buy another Chevy car as I'm afraid of them your larger suvs and trucks are good.

We have been driving for years and nothing like this has ever happened to use. I fell you should pay all my bills and also pay the reminder that I owe on the car .As I can not get another car until that one is paid in full. I also have not been able to work since the accident .So I want lost time from my job.

THE CAR WAS TAKEN TO LITHIA BODY SHOP I DO NOT NO IF THEY CHECKED THE STEERING AS I HAVE NOT TALKED TO ANYONE THERE MY INSURANCE HAS TALKED TO THEM I HAVE FARMERS IN CALDWELL IDAHO 208-454-8811

I also have a lot oF medical bills also.

I will not recommend your colbolt to no one as I fell it is not a safe car. When we started to change lanes to come back into the lane we where in it felt like the car went air born and we turned all the way around in the middle of the freeway then hit the medium in the middle of the freeway. Thank god every one stopped or we could have been killed.

If there were any witness to what happened you would have to talk to canyon county police, as I do not owe off anyone that the police talked to and we where sited for the accident.

Also I fill I Should get paid for pain and suffering as I have not been able to do nothing for the pain in my neck and chest.

Thursday, May 19, 2005

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Idaho Vehicle	Collision R	eport	Agency Code 14	100 08cm	230	Report District	_17	and the second	and the second se	06449 cay#	-	age 1
Data of Colleton	Ony of Collision	Time	olice Police Amhmad	EMS Dispatched	EM8 Animad	. 05) • . \$4860					
04/22/2005	Friday (6)	<u> h5:0911</u>	5:0915:0	9123:091. Valé Propedy		Postad Sp	end	County		and the second second spatial second se	ectory	
location is in: Ban i Intersection	H1 ON	• • •	184	÷.	Lanes 2	65		Canyo R. R. Crossing		Listerde	K3295)	
Intersection of	- Jo to Interaction	a vin:	· ·			Posted Sy		IC IC CORRES	•	·		
Street and: Parling Lot / 1.2. Odversor /	S Cueste in ins			roen Streen or P o	i indi wa	Post Made	375 × 1	Cellisian Loc Mi	ię.Poini	Longitud	, (GPS)	
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Driver		yind .		Address			TT			•	·	
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Caldwell Driver's Lisanse No.		daho Code # / Vicia	ien [] Ciled			387				تا میشن 50(·	0
Sear Date of Birth	ID I Prot Date. 5947	Ejectors Trapo		1GLAK	ter Nama		ແລະອາດເອົາສາຍເອ	, ,	. _	Felicy Nut		· ·
Sen Date of Birth 34 09/02/1945		1 1	5 1 only, addiga	IU M L	Address	T	•1	(P			Tropped	Trans
Passenger Name	s and Addresse	5 700050	Calevall, I		Contraction	Seating 3			o C	THE REAL PROPERTY AND INCOMENCE	1	Ī
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<u>UNIE</u>	Venice CIP	daetrian C Plas) Pedalcyclist M.L.					4				Туря
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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Tanya R. Morris Claims Administrator

July 8, 2005

West Valley Medical Ctr P.O. Box 31172 Tampa, FL 33631-1172

Attention: Medical Records Department

RE: Our File No.: 496864 Our Client: General Motors Corporation Patient Name: Date/Event: 04/22/05 Date of Birth: 04/25/48

ESIS is the third party administrator handling claims on behalf of General Motors Corporation.

Please provide me with a complete copy of Mary Bautista medical records and medical bills for the above incident.

Enclosed please find the Authorization for Use and/or Disclosure of Confidential Medical Information form for your file. If there is a copying charge for these records, please forward the records along with your invoice and your Tax Identification Number.

Thank you for your cooperation.

Sincerely,

all. There 2

Tanya R. Morris Claims Administrator

Enclosure



A UTHORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION

I, the undersigned, hereby authorize the following Authorized Health Care Providers to make the authorized use and/or disclosure of confidential information contained in my medical records to ESIS at the address below:

Name, address, telephone number of medical provider:
Name, address, telephone number of medical provider: 1755 WOSTGATE DR, STE 200
CALLuelf Radiological Acc P.A. 205-472-8108 POBOX 9649 Roise ID 83701 Name, address, telephone number of Medical provider:
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is and easy telephone number of medical provider:
DR ROBINWEIng 208-455-9591 1523 Fairview AVE, Colocult de 83/005
Name, address, telephone number/of medical provider

I understand that the purpose(s) for which this information is to be used and/or disclosed is for a product liability claim against General Motors Corporation for an incident which occurred on or about 04/22/05.

The confidential information from my medical records and/or x-rays to be disclosed has no limitations as to the dates of visits or injuries to be disclosed. I understand that full disclosure is authorized. This includes interviews of doctors, EMTs, and other attendants regarding all matters relating to my examination, diagnosis, care, and treatment.

I understand that:

- I have a right to inspect or copy my confidential information that is to be used or disclosed.
- if my confidential health information is disclosed to someone who is not required to comply with the federal privacy protection regulations, then such information may be re-disclosed by the recipient and would no longer be protected.
- I may revoke this authorization at any time with respect to any Authorized Health Care Provider by notifying such Authorized Health Care Provider in writing of my revocation of this authorization and delivering to such Authorized Health Care Provider my revocation by mail or personal delivery. ESIS requests a copy of such revocation.
- the above-listed medical providers may not condition (withhold or refuse) treating me on whether I sign this Authorization.

A photocopy of this Authorization can be accepted with the same authority as the original.

Printed Name of Patient*		
	Date of Birth	
A TITE OF A LITE STATE AND STATE		
Address, City, State and Zip	Sanial Sametre Mumbar	
Coldwell Idaho		
Coloren Joand		
Signature of Patient or Personal Representative*	Date Signed	
	Date Digneu	
	05/ 105	
Relationship to individual*		
	Authority to act for individual*	MAY 9 P ARA
		MAY 2 5 2005

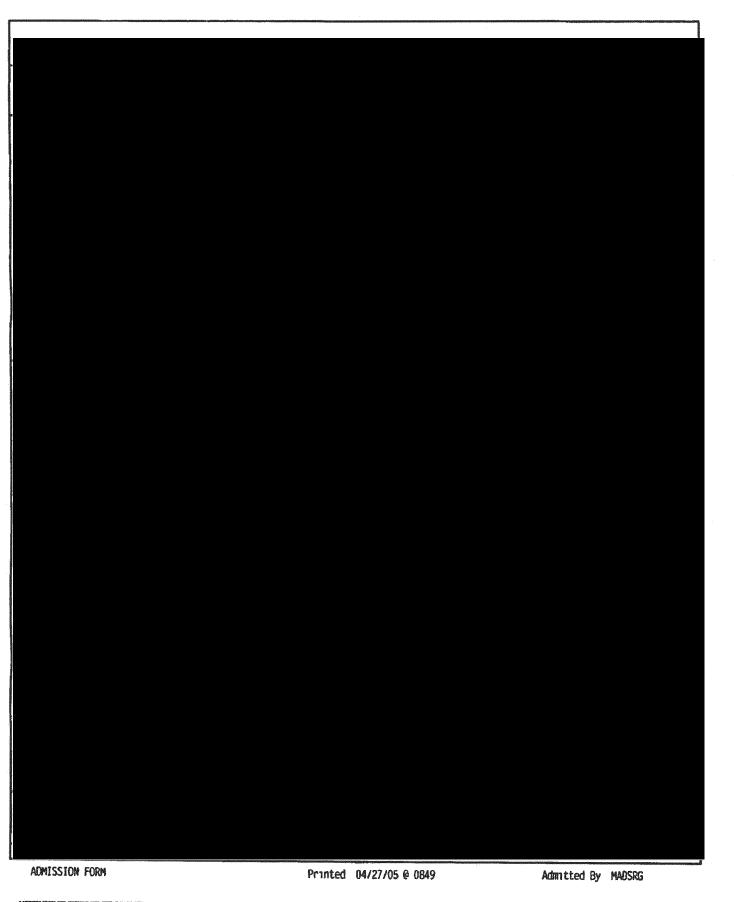
*If you are a personal representative signing this Authorization, please provide a description of your relationship to the individual and a description of your authority to act for the individual below.

EXPIRATION OF AUTHORIZATION: THIS AUTHORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION WILL REMAIN IN EFFECT FOR AS LONG AS MY CLAIM AGAINST GENERAL MOTORS CORPORATION IS PENDING UNLESS IT IS EXPRESSLY REVOKED IN WRITING BY ME AS NOTED ABOVE.

ESIS – General Motors Claims PO Box 300 M/C 482-C20-D71 Detroit, MI 48265-3000 Claim Number: Claims Administrator:

496864 Tanya R. Morris

ESIS is the third-party administrator for General Motors Corporation.



*

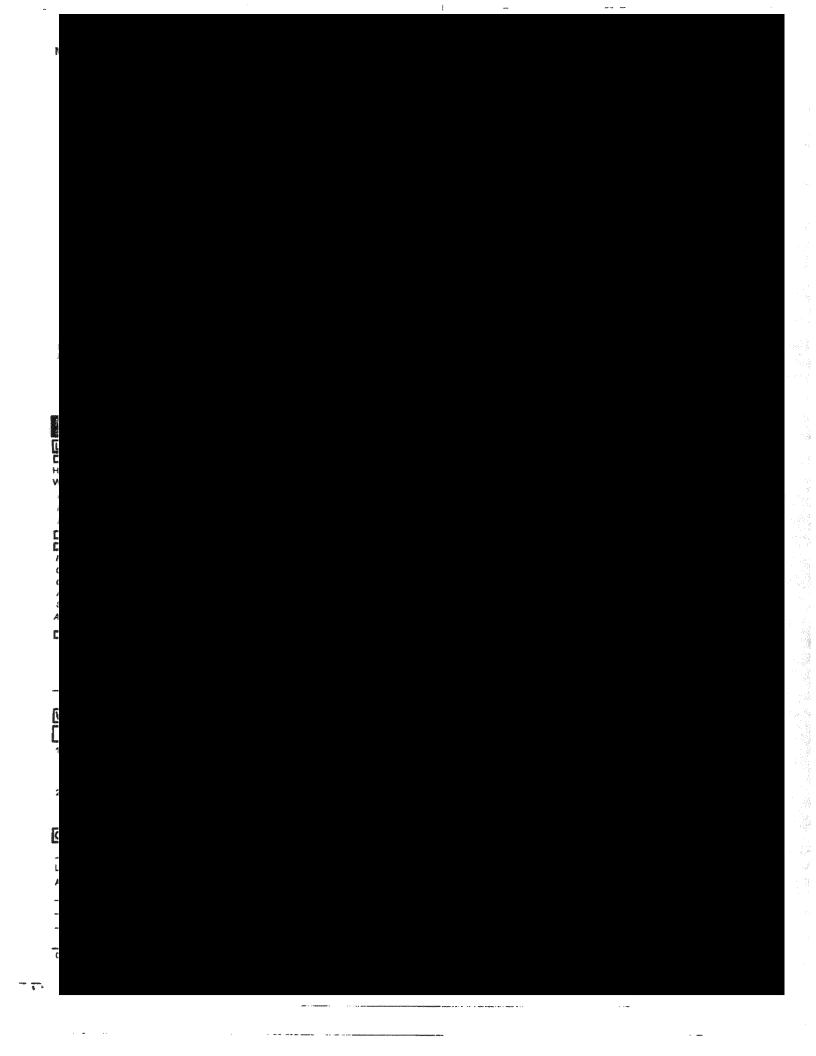
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I CERTIFY THE CERTIFICATIONS ON THE REVENSE APPLY TO THIS OLL AND ARE MADE A PART MERCY

	P	SSOCIATES, P.A. O. Box 9649 Dise, ID 83707 A: (208)-472-8108 E: (208)-344-1926	496864
	FAX	COVER SHEET	
fo:		From:	
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Fax Number:		Date:	
Phone Number:		Re: Branch	ANN - ACT
Your Ref. #		Our Ref. #	
- Urgent	5 For Review	- Please - Please Comment	Reply - Please Recycle

Confidential Facsimile Cover Sheet

IMPORTANT: This facsimile, including any attachment, contains information that may be confidential or privileged, and is intended solely for the entity or individual to whom it is addressed. If you are not the Intended recipient, please notify us immediately by telephone and destroy all information received. You are hereby notified that any disclosure, copying, or distribution of this message is strictly prchibited. Thank you.

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Caldwell Radiological Associates, P.A. PO Box 9649 BOISE, ID 83707 208-472-8108 (66 CRA.AR DEBORAH)	Printed 14:22:29 20 JUL 2005 TaxID:820303195 SSN: 519-58-8133 Phone: 208-455-0237
CALDWELL ID	
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PAGE 1

PRACTICE MANAGEMENT

(Continued)

1717 Arlington Avenue Phone #: 208-455-3900

Pt.Name:

DOB:

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Age/Sex:

Unit #: M000156977

Exam Date: 06/29/2005

West Valley Medical Center

Caldwell, Idaho 83605 Fax #: 208-455-3735

Attending M.D.: Frost, Charles Ordering M.D.: Frost, Charles Location: M.RAD Status: REG REF Radiology #: 21912 Account #:

Exams: 000266910 MRI-SPINE CERVICAL <Continued>

Admit Diagnosis: NECK PAIN

CPT CODE: 72141

foraminal stenosis at C5-C6. No focal disc protrusion at any level. No abnormal signal to suggest an occult fracture.

. . . .

** Electronically Signed by TERRY A. STOLL MD on C6/3C/2C05 at 1033 ** Reported and Signed by: TERRY A. STOLL, MD

--

CC: Charles Frost, PA/Dr. Hill

Dictated Date/Time: 06/29/200E (0000) Technologist: SONSUK KING RT(E)(MAI) Transcribed Date/Time: 06/29/2005 (1046) Transcriptionist: MRALKD/MRALKD/* Electronic Signature Date/Time: 06/30/2005 (1033) Orig Print D/T: S: 06/30/2005 (1351) Batch No: 2302

PAGE 2 PRACTICE MAN GEMENT

Robin W. King, D.C., C.C.R.D. 1523 Fairview Ave Caldwell, ID 83605 (208) 455-9591 Fax (208) 459-2612

July 15, 2005

Esis/GM Central Claims Unit P.O. Box 300 Detroit, MI 48265-3000 Attn: Tanya Morris

SUCCEIVED JUL 2 6 2005 ESIS-GM CLAIMS UNIT

RE: DOL: 4/22/05 CLAIM NO. 496864

Enclosed please find a copy of **the second second** chart notes. There is a \$25.00 charge for this service. If you need any further assistance, please feel free to call my office.

Sincerely,

Robin W. King, D.C. Tax Identification Number: 810592641

RWK/rh

Robin King, D.C. 1523 Fairview Avenue Caldwell, ID 83605 (208)455-9591

Statement Date
7/15/2005



Chart Number BAUMA000 1528

CALDWELL, IC

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5/5/2005	97110	THERAPEUTIC EXERCISE	25.00
5/5/2005	97014	ELEC. STIM.	25.00
5/9/2005	98940	CMT, 1 TO 2 REGIONS	30.00
5/9/2005	97110	THERAPEUTIC EXERCISE	25.00
5/9/2005	97014	ELEC. STIM.	25.00
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5/11/2005	97110	THERAPEUTIC EXERCISE	25.00
5/11/2005	97014	ELEC. STIM.	25.00
5/13/2005	98940	CMT, 1 TO 2 REGIONS	30.00
5/13/2005	97110	THERAPEUTIC EXERCISE	25.00
5/13/2005	97014	ELEC. STIM.	25.00
5/17/2005	98940	CMT, 1 TO 2 REGIONS	30.00
5/17/2005	97110	THERAPEUTIC EXERCISE	25.00
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5/19/2005	97110	THERAPEUTIC EXERCISE	25.00
5/19/2005	97012	INTERSEG	25.00

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cd Continued Continu	Continued	Continued	

Robin King, D.C. 1523 Fairview Avenue Caldwell, ID 83605 (208)455-9591

CALDWELL, ID

Statement Date	
7/15/2005	

Page 2

	Chart Number
	BAUMA000
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Amount Description Date Code 30.00 CMT, 1 TO 2 REGIONS 5/23/2005 98940 25.00 THERAPEUTIC EXERCISE 97110 5/23/2005 25.00 5/23/2005 97012 INTERSEG 30.00 CMT, 1 TO 2 REGIONS 98940 5/25/2005 25.00 THERAPEUTIC EXERCISE 5/25/2005 97110 25.00 97012 **INTERSEG** 5/25/2005 CMT, 1 TO 2 REGIONS 30.00 5/31/2005 98940 25.00 THERAPEUTIC EXERCISE 97110 5/31/2005 ESTABLISHED PATIENT, 15 MII 50.00 5/31/2005 99213 30.00 CMT. 1 TO 2 REGIONS 98940 6/2/2005 25.00 THERAPEUTIC EXERCISE 97110 6/2/2005 25.00 **INTERSEG** 97012 6/2/2005 30.00 CMT, 1 TO 2 REGIONS 6/7/2005 98940 25.00 THERAPEUTIC EXERCISE 97110 6/7/2005 25.00 INTERSEG 97012 6/7/2005 30.00 CMT, 1 TO 2 REGIONS 98940 6/9/2005 25.00 THERAPEUTIC EXERCISE 97110 6/9/2005 25.00 **INTERSEG** 6/9/2005 97012 25.00 **NEUROMUSCULAR RE-EDUCA** 6/14/2005 97112 25.00 THERAPEUTIC EXERCISE 97110 6/14/2005 50.00 **ESTABLISHED PATIENT, 15 MII** 6/14/2005 99213

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1523 Fairview Avenue Caldwell, ID 83605 (208)455-9591	Statement Date 7/15/2005	Page

BAUMA000 1528

CALDWELL, ID

Date	Code	A Description	mount
6/16/2005	98940	CMT, 1 TO 2 REGIONS	30.00
6/16/2005	97110	THERAPEUTIC EXERCISE	25.00

Total Charges	Total Payments	Total Adjustments	Total Balance Due
\$1200.00	\$0.00	\$0.00	1,200.00
		Patient Responsibility	1200

Robir W. King, D.C., C.C.R).

Chiropractic & Rehabilitation

1523 Fairview Avenue Caldwell, Idaho 83605 Telephone (208) 455-9591 Fax (208) 459-2612

May 5, 2005

Charlie Frost, PA-C 1200 Garrity Blvd. Nampa, ID 83687

RE: DOB: MVA: 4-22-05

Dear Mr. Frost:

Thank-you for referring **and the set of the**

presently complains of a constant 8/10 intensity cervicothoracic, right upper trapezius and anterior chest pain. Coughing and sneezing increase the right upper rib pain and she denies any discomfort into the upper extremities. She has had a constant suboccipital headache that refers to the frontal area and is accompanied by vertigo – no visual field defects or tinnitus are mentioned.

EXAM FINDINGS C-T SPINE 5-5-05

is moderately tender to palpation in the right upper pectoralis region, right upper trapezius and subocciput. Active cervical spine flexion causes discomfort at 40-degrees in the interscapular region. Active cervical spine extension is limited to 30-degrees by discomfort in the cervicothoracic junction. Active cervical spine left rotation is limited to 20-degrees by discomfort in the right upper trapezius and right rotation 40degrees by pain in the left upper trapezius. Active cervical spine lateral flexion cause discomfort at 20-degrees bilaterally by discomfort in the contralateral upper trapezius. Cervical spine compression tests in neutral increases the cervicothoracic discomfort. Cervical spine compression test in right flexion causes moderate discomfort in the cervicothoracic junction. Cervical spine compression test in left flexion is unremarkable. Cervical spine distraction test decreases the discomfort. Shoulder depression test on the right increases the right upper trapezius discomfort. Shoulder depression test on the left causes mild upper trapezius discomfort. No focal motor or sensory deficits are found in the upper extremities. Deep tendon reflexes are 2+ and symmetric at the biceps, brachioradialis and tricep tendons.

IMPRESSION

suffers from a cervicothoracic spine sprain with right pectoralis strain and cervicogenic headaches.

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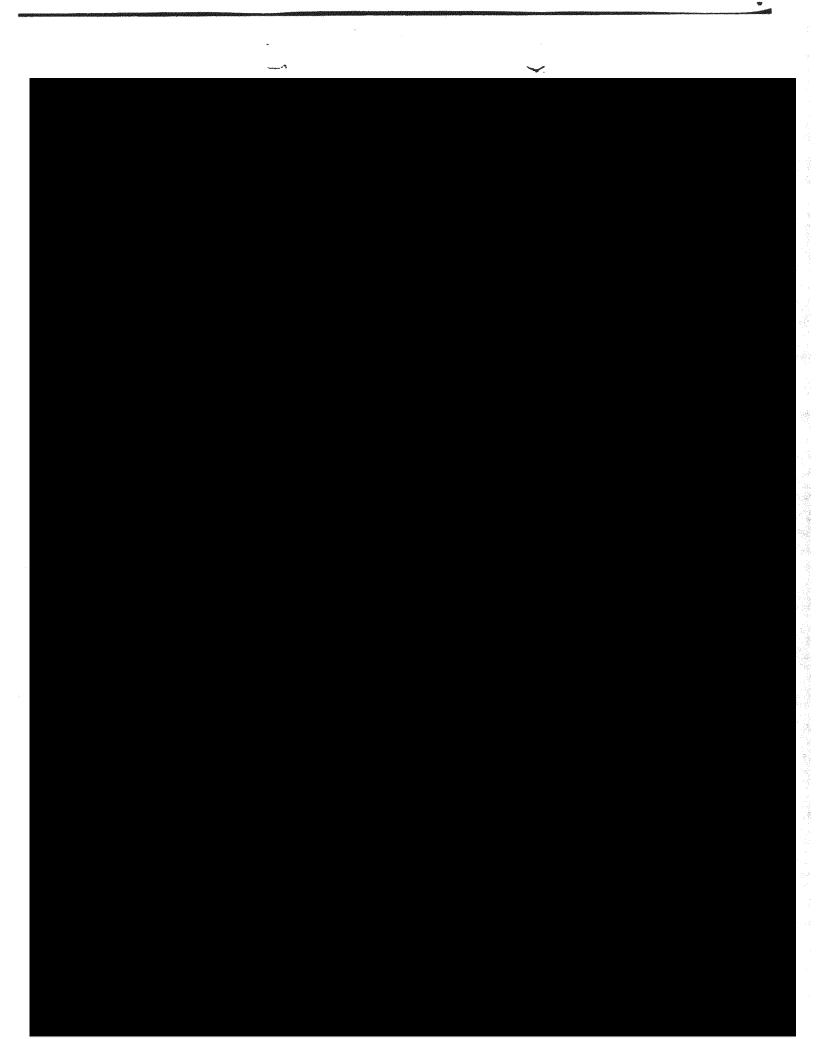
TREATMENT

- 1. Motor nerve stimulation of the upper trapezii.
- 2. Active ranges-of-motion for the cervical spine beginning with rotation.
- 3. Gentle manipulation of the upper thoracic spine and eventually the cervical spine.
- 4. Home stretching exercises for the pectorali and trapezii.

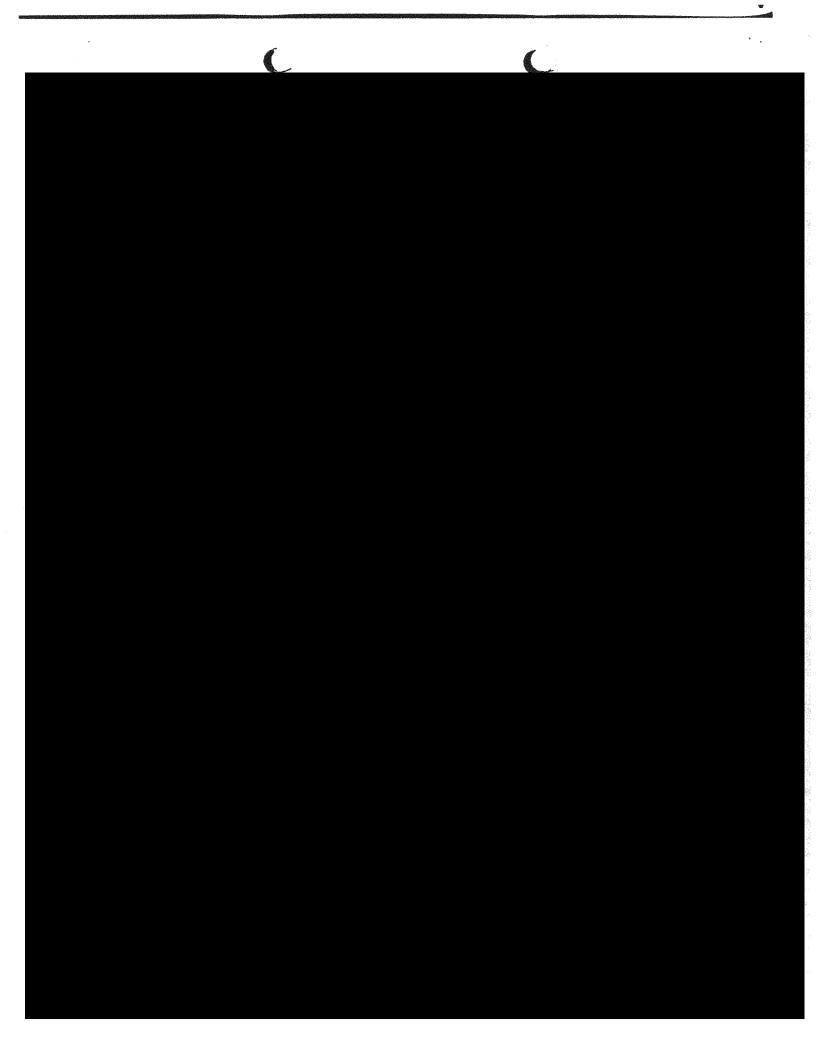
will be seen 3 times per week over the next 2 weeks, after which time she will be re-evaluated and referred back to you. Thanks again for the referral.

Sincerely,

Robin W. King, D.C.







Robi W. King, D.C., C.C.R.).

Chiropractic & Rehabilitation

1523 Fairview Avenue Caldwell, Idaho 83605 Telephone (208) 455-9591 Fax (208) 459-2612

May 17, 2005

Charlie Frost, PA-C 1200 Garrity Blvd. Nampa, ID 83687

RE: DOB: MVA: 4-22-05

Dear Mr. Frost:

Thanks again for referring **sector to my office for treatment of a cervicothoracic spine sprain with** pectorali strain and cervicogenic headaches. **Sector treatment of a cervicothoracic spine sprain with** has been treated a total of 5 visits over the past 2 weeks. The treatment sessions have consisted of: motor nerve stimulation of the upper trapezii, active rangesof-motion and long axis distraction for the cervical spine, and manipulation of the upper thoracic spine. She has also been performing home stretching exercises for the pectorali (gently), trapezii and wall walking for the right shoulder.

has responded relatively well to the treatment plan. The cervicothoracic discomfort and headacnes nave decreased significantly. The right pectoralis is still moderately sore - she can't lift much.

At this stage in care I have told her to continue with the ice and home exercise program, avoid repetitive lifting or grasping with the right pectoralis and recommend 2 more weeks of treatment at a frequency of 2-3 times per week to begin some strengthening exercises. She has not been rescheduled at this time, awaiting your recommendations.

is is

Sincerely,

Robin W. King, D.C.





Robi W. King, D.C., C.C.R.). Chiropractic & Rehabilitation

1523 Fairview Avenue Caldwell, Idaho 83605 Telephone (208) 455-9591 Fax (208) 459-2612

May 31, 2005

Charlie Frost, PA-C 1200 Garrity Blvd. Nampa, ID 83687

RE: DOB: MVA: 4-22-05

Dear Mr. Frost:

Thanks again for referring **and the second s**

has responded very well to the treatment plan. She reports a greater than 50 percent improvement in the pain of the upper back, neck, and right pectoralis/shoulder; the headaches are also less bothersome.

RE-EXAM FINDINGS C-T SPINE 5-31-05

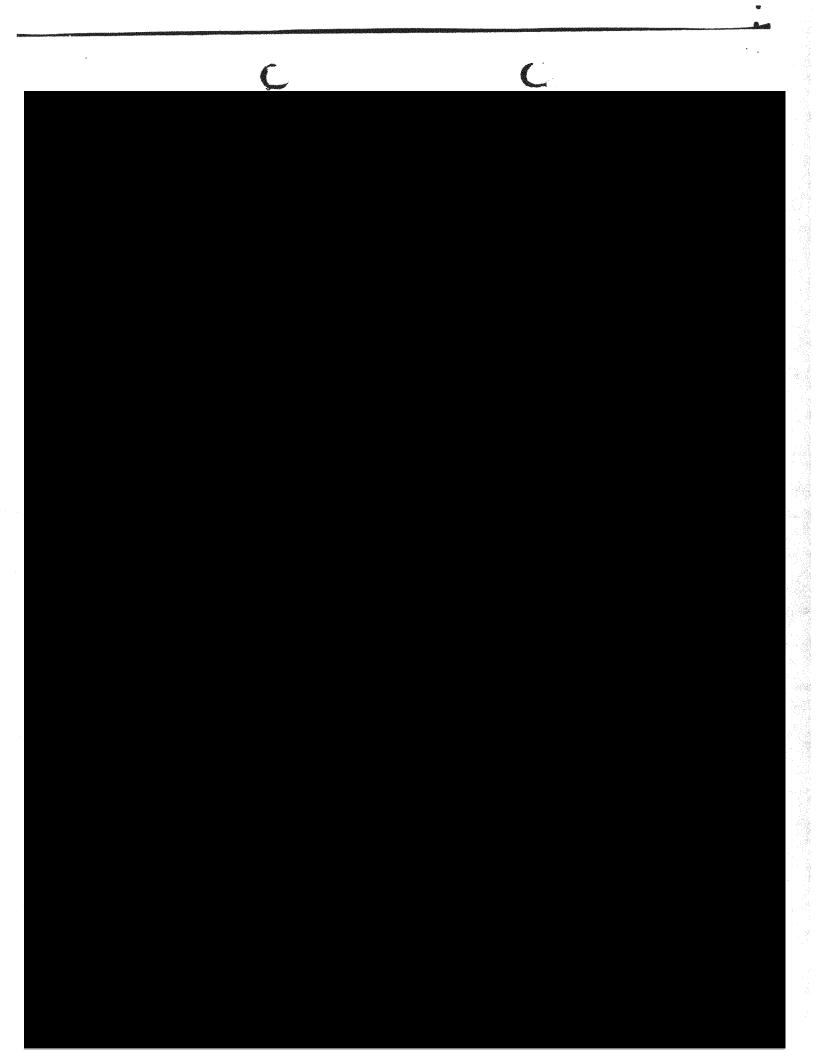
is mildly tender to palpation in the right subscapular and upper pectoralis region. Active cervical spine flexion and right rotation are full and painfree. Active cervical spine extension and left rotation cause discomfort at endrange in the cervicothoracic junction. Active cervical spine lateral flexion causes discomfort at endrange in the contralateral upper trapezius. Cervical spine compression tests in right flexion causes moderate cervicothoracic pain. Cervical spine compression tests in all other quadrants, and distraction tests are unremarkable. Shoulder depression tests both on the right and the left cause upper trapezius discomfort. No focal motor or sensory deficits are found in the upper extremities. Deep tendon reflexes are 2+ and symmetric at the biceps, brachioradialis and tricep tendons.

be able to handle a 50-pound load at work – she states this is a required job duty and will discuss work return options with you. I feel 2 more weeks of treatment to push some strengthening is warranted. She has not been rescheduled at this time, awaiting your recommendations.

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Sincerely,

Robin W. King, D.C.



PROGRESS REF	ORT / RE-EXAI	~	NAME		D/	TE 6-17-05
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Robi_W. King, D.C., C.C.R.). Chiropractic & Rehabilitation

1523 Fairview Avenue Caldwell, Idaho 83605 Telephone (208) 455-9591 Fax (208) 459-2612

June 14, 2005

Charlie Frost, PA-C 1200 Garrity Blvd. Nampa, ID 83687

RE: DOB: 4-25-48 MVA: 4-22-05

Dear Mr. Frost:

Thanks again for referring **and the second s**

upper back and neck pain is nearly resolved - the headaches are not mentioned today, but the right shoulder still provides her with a lot of discomfort especially with overhead work.

RE-EXAM FINDINGS C-T SPINE 6-14-05

is mildly tender to palpation in the right interscapular region. Active cervical spine flexion causes mild discomfort at endrange in the interscapular region. Active cervical spine extension, rotation and lateral flexion are full and painfree. Cervical spine compression, distraction and shoulder depression tests are unremarkable. Right shoulder range-of-motion is still restricted by pain at endrange flexion and abduction. No focal motor or sensory deficits are found in the upper extremities. Deep tendon reflexes are 2+ and symmetric at the biceps, brachioradialis and tricep tendons.

At this stage in care I feel **sector and an end** cervicothoracic sprain with right pectoralis strain has nearly resolved - as have the cervicogenic headaches. The right shoulder strain has been more resistant to treatment, and given the fact that she had shoulder surgery last year I am not sure if it will ever be painfree. I told her to discuss future management/special imaging studies for the right shoulder with you. She is being released from active care in my office. I told her that if there is any exacerbation of the neck or mid back complaint when she returns to work she can return to my office on an as-needed-basis. Thanks again for the referral of this challenging case.

N- C.0

Sincerely,

Robin W. King, D.C.

(L., C. Stg. Dr. King Stc. Patient: Adj. G PShould Date Som Prost, releged to full dury Grafas, or rhun her par 6-16-05 par 3) marky no 44 1900 TU: CF.B SUBAD ۰. 9/2 MA_ Pm shuger of sta I kinded sie (2) Sa PRN. ٠. • . æ

CANYON COUNTY AMBULANCE DISTRICT

P O BOX 9160, NAMPA, ID 83652

(208) 466-8800

Patient name:			· · · · · · · · · · · · · · · · · · ·		
			Run number:	05-2986	
			Date of call:		
			Time of call:	15:14	
			Caller:		
		From	: <1-84>		
		To	West Valley Med	ical Center	
CALDWELL, ID					
		Primary payor:	: FARMERS INSU CLAIM	RANCE	
•		Secondary payor			
		economy payor			
Description	Check #	Quantity	Unit price	Payment date	Amount
BLS BASE RATE EMERGENCY		1	365.00		365.00
MILEAGE		3	6.00		18.00
OXIMETER		1	15.00		15.00
SPINAL IMMOB C-COLLAR/HDBD		1	20.00		20.00
SPINAL IMMOB LBB		. 1	40.00		40.00
		0	10.00		40.00
		0			

PLEASE PAY THIS AMOUNT:

\$458.00

DETACH ALONG ABOVE LINE AND RETURN STUB WITH YOUR PAYMENT. THANK YOU.

Patient name:

Run number: 05-2986

Current date: 07/18/2005

Amount \$ enclosed:

Due Upon Receipt

Remit to: CANYON COUNTY AMBULANCE DISTRICT P O BOX 9160 NAMPA, ID 83652

We filed a claim with your insurance company 30 days ago. Please be advised that they have not responded. You need to contact them about payment on this account or pay the balance due. If you have any questions, please call our office. Thank you!



Canyon County Paramedics

1222 North Midland Blvd., Nampa, ID 83651 (208) 466-8800

www.CCParamedics.com

Run Number: 52876 Print Date: July 18, 2005

**						
	Call Summary			Outcome		Times
Call received	04/22/2005 @ 15:06		Outcome	Scene > Hospital	Coll Receivert:	15:06
Responded To	MVA - Auto		Call completed by	Bollar, Kevin	Dispotato:	15:09
Location	1-84, MP 26 1/2		Level of care	BLS	Emmats:	15:09
	Caldwell, Id, UNITED ST	ATES 83605			Scena:	15:14
			De atira tion	West Valley Med. Ctr.	Depart:	15:24
Madic Unit	4		Receiving Physician	Radnovich, R.	Destination:	15:30
Rasponded with	Middleton QRU EMTs		Resson	Closest	Clear:	15:51
			Beginning Mileage	10.00	Troapt Arrive:	
é equan accente	3		Ending Hilange	12.20	Ymapt Depart	
To zom	1		Transport Silienge	2.20		
	~					
			(Physician not on List)	C. Frost, PA		
			Patient Information			
Name		Phone		Guaranter		
		Nomo Address		Relation	Self	
95N			Caldwell, Id, UNITER	D STATES 85M		
009	Apr 25, 1948 (56 Y)			Address		
Gender	F	NOR Marris			Caldwell, Id, UNIT	ED STATES
Walght	•	NON Relation	Spouse	Pieme		
Doctor	Not on List	MOK Phane			· · · ·	
Employer	Simplot Meat Products, Inc	NOX Address		Work Related	No	
	processing and a subsection read		Caldwell, Id, UNITE	D STATES		
Pers. Effects	Cell Phone, Wallet, Given to H	lushand @ scene				
		acount & come				
			Insurance Information			
kasarance Company	FARMERS INSURANCE	Policy #	Motor Vehicle Unk.	Ins. Grou	ip #	
Insulation Company	PRINCIPAL MUTUAL-SI	WPL Policy #	Unk.	Ins. Grou	ıp #	
		*			-	
10. 10.0 10.0 10.0 10.0 10.0 10.0 10.0			History Information	•		···
Chief Complair	nt. Tenning Di ela	arrian and humber		a connected with MMC		
Patient Denles:			r spine pain, and chest pair ank pain, Head ache, Hip p	associated with MVC.	Nausea & vomiting, Nur	nbness
Relevant Past I Medications:	Denies any	ous injury to her L	-spine that has caused her	pain, but states that the pain	is much worse that norm	al.
Allergies:	Demerol	1949-1			***	

Confidentiality Statement: The information contained within this document is privileged, confidential, or otherwise protected from disclosure and is only for use by the individual(s) or entity for which it was intended. All persons are advised that they may face penalties under federal law for sharing this information with unauthorized individuals. If you have received this document in error, please phone (208)-466-8800 immediately to arrange for its return.



Canyon County Paramedics

1222 North Midland Blvd., Nampa, ID 83651 (208) 466-8800

www.CCParamedics.com

Run Number: 52876 Print Date: July 18, 2005

Y		
		Assessment Information
		invered below are the pertinent findings of the physical exam.
15:16	Assessed by: Bollar, Kevin	
Body Area	Assessed by. Donal, Kevin Assessed by.	Further Datais
Pt presents	in mild pain	
	seated	in the passenger seat of the vehicle with her feet out of the vehicle on the ground
Neuro	alert&oriented x4, no neuro deficit:	
Head	normocephalic	not tender to palpation, no deformities or crepitus noted on exam
Eyes	PERRL	
Ears	atraumatic, no drainage	
Nose	atraumatic, no drainage	
Oropharynx	clear, no oral trauma, no drainage	
Neck	tender to palpation	midline, Middleton had a No-Neck C-collar in place prior to our arrival
Chest	symmetrical	Pt. c/o pain to her L-anterior chest, lateral to the stemum, and just sub-clavicular that is reproducable upon palpation, no crepitus or sub-q air noted on exam.
Breath Sounds	all fields	· · · · · · · · · · · · · · · · · · ·
	clear & equal	
Heart tones	present	
Abdomen	soft & non-tender to palpation	
Thoracic	tender to palpation	@ the level of T-12-L-3, this is in the same area as her previous injury, but states that pain from her previous injury was lower in her L-spine.
Pelvis	non-tender to palpation	
Upper Extremities	atraumatic, full ROM, intact pulses movement, & sensation	, no deficits noted
Lower Extremities	atraumatic, full ROM, intact pulses, movement, & sensation	, no deficits noted
MOI/Veb		Vehicle was traveling Eastbound on I-84 between mp 26 & 27, pt. states that her husband was attempting a lane change when he lost control and collided with the concrete divider of the freeway. The vehicle appears to have been traveling at about a 45 deg. angle to the divider with the impact head on to the front end of the vehicle. The vehicle spun and is now facing Westbound in the Eastbound land. Pt. states that they were traveling at about 60-65 mph when her husband lost control. Pt. was restrained and airbags did deploy. There is moderate intrusion to the engine compartment.
		Vital Signs
Dam OP Pu	be Abenati LuizeBaa. <u>1907 Feer, Fat</u> e	Rese.Effert Cabrelli Occa ETCC1 Comments:
15:25 114/90 8	5 Strong Regular 97 % 16	Normal 15
15:30 116/91 8		Normal 15
Impression: T		Impression
impression: I	rauma - Ft. has probable contusion to -spine and L-spine.	L-lateral/anterior chest, probable exacerbation of her previous L-spine injury, and poss. new injury to
Interventions provid prior to CCP Medic	ed by Middleton QRU EMTs Treatment	at Euclider Database al Precautions No-Neck C-collar applied
proi to <u>een mone</u>	Let (133962).	
	Inte	rventions provided by Canyon County Paramedics
Ins Insignati	Description	Eurither Datalia
15:28 Spinal		C-Collar: No-neck, Secured: Straps & headbed, deficits noted, By:Bollar, Kevin
PL.Released to ED Nu	rse @ bedside	anarony by about the start is

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Canyon County Paramedics

1222 North Midland Blvd., Nampa, ID \$3651 (208) 466-8800

www.CCParamedics.com

Run Number: 52876 Print Date: July 18, 2005

Narrative

Arrived to find TV Paramedics and Middleton volunteers, along with PD already on scene. The pt. is sitting in the passenger seat of the vehicle with c-collar in place and manual c-spine stabilization applied. Pt. was the passenger of the vehicle and her husband, the driver has no c/o pain or injury and denies the need for medical attention. Pt. assessed and treated per protocols, transferred to LSB, with "Back Raft" in place, and secured, pt. loaded into the amb. Pt. reassessed in the amb, and transferred to WVMC. Pt. began to c/o pressure in her head as we were arriving at WVMC, but still had no tenderness noted and palpation did not inc. the pressure. Pt. released to ED staff @ WVMC, status unchanged.

		Crew	
Grow #1	Bollar, Kevin	9-ADV	
Crew 83	Black, Kevin	Y-ICP	
Crew #3	Storer, Doug	D-ICP	

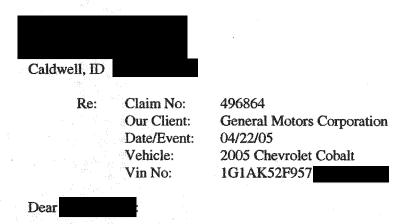
Confidentiality Statement: The information contained within this document is privileged, confidential, or otherwise protected from disclosure and is only for use by the individual(s) or entity for which it was intended. All persons are advised that they may face penalties under federal law for sharing this information with unauthorized individuals. If you have received this document in error, please phone (208)-466-8800 immediately to arrange for its return.



ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Tanya R. Morris Claims Administrator

April 11, 2006



As you know, ESIS is the Third Party Administrator handling product liability claims on behalf of GM. We have been informed that the subject vehicle has been sold and scrapped. As I mentioned to you before, without the vehicle GM is unable to evaluate this matter.

Should you have any questions or additional information please submit for our review within the next 10 days. If I do not hear from you by April 25^{ch} I will close my file accordingly.

Sincerely,

Tanya R. Morris

PE10-005 GM 4/14/2010 ATTACHMENT Q03 SUBJECT LEGAL ATTACHMENT



Service Request Detail



SR No.	1-355114208	Ref No.	Transmit which the spectra strain the	C SHERE IT AND DESCRIPTION OF A		p
			Goodwill	A REAL PROPERTY AND A REAL	BRC Type	PAR
Account		Site	GW SubType		Bus. Unit	BRC
Last Name	-	First Name	Approval	Not Initiated		
Daytime #	· .	Evening #			Area	PAR
Address		A:		Restraints - (SIR) - Driver Front	Sub-Area	Initiate PAR- Injury
			Involved Dir	John L. Sullivan Chevrolet	Safety	Yes
State	CA ZipCd	Con Acct	Source	Phone		
Serial #/VIN	1G1AL52F557	28 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Priority		the second s	8/13/2005 12:08:03 PM
Viako	Chevrolet				Owner	KELSEYY
Viodel	Cobalt		Status	Open	Opened	8/10/2005 12:46:08 PM
		Mileage 3000	Sub-Status	Satisfied	Closed	
Abstract	Restraints - (SIR) - Driver Front, non o	feployment			010000	
Customer Description	BRC File*Do Not Assume *Refer calls	to Yolanda Kelsey/PAR/ ext 57092				

Pre-PAR

PAR Notiner Relative		ent Date/Time 2005 1:30:00 AM	niunes # Other Vel	n #P(ad Sun	ace Roa	d Cond Fire Report#	Poil	e Report#
Driver Last N		2005 1.30.00 AM	Y 0 Dover First Name		1 As	phalt	Dry Dry	unknown	9220	
					5'4"		V22/1980 none	bilities		
Houston			Melissa	irst Nar	ne Phone	ŧ		ce Agency sive Insurance (claim#unk)		
ncident .oc	exiting Hw	ry 65 near Blue Oak				Incide Desc	nt Cust moth	er stated thinks daughter was gottin	g off hwy and was	s trying to turn when the
omponent	Steering c	olumn locked and ve	h spun out of control				veh's but w	rumn locked and veh spun out. Veh ras towed from scene.	was not driveabl	le as a result, did not hit othe
ehicle Loc	unknown:	released to an ins				Dama Desc	-	hole front end was damaged	19 49 4 5 6 6 6 7 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	
mgcy Svc ames	Cust moth	er does not know	and an			Add'l I	······ ,			
AR Det	tail					Maint	Loc Cust mothe	a Does not know		
ollision	Ŷ	Non Collision	Property Damage	N	Thermal Evt	N	Spec Equip	none(no svc since owning)		99 - 1994 - 1994 - 1995 - 19
ehicie peed	75		Weather Condition	dry			Prop Owner	DOT	Property Type	lightpole and guardrail
ast Service ate			Loc Last Service				Property Location	exiting Hwy 65 near Blue Oak	Prop Est Repair Cost	\$0.00
eh Est epair Cost	\$14,000.0	ô	Spec Equi	p∙n/a		************************************	Prop Damage Description	pole was knocked down and guar		
imary h Use	Personal	- -	Inspection Type				Inspected By	Inspection Not Performed	Inspection Date/Time	
eh Damage escription	trunk, pas	senegr side rear, fron	t tires and grille	1			Explain Other	•	Located / HTNO	

* Shoer Generated for TOPOROW

Page 1 of 9

PAR Injuri	95				антан и анда филірії — ан актись и фанфо — аналоги, удали	nange og stat vær er i mænder i som er an selfer forser i selferstøretet om sener av andere forse	nandom , danakaki - unununun di dapatektidar ere cunum - upup	andan unsann - unlemansas - palaint - a ao - ras anasas
ast Name – Fi		DOE Booking Booking 06/22/80 Occupant	of Owner's Vehicle	Phone #	Seating Pos Driver	Res	traint Type	
broken ribs, mu ruising and mus	litiole burns a	nd abrasions on wrist througout body	Medical Rpt/ , n/a		Treatment Location Hospital Kaiser Rosevi 1600 Eureka Road Roseville, CA 95661		ited By	
ireal Address 22 Rowlands C	1		Oity Fulsom	S C	late Zip Cor	te		
\ctivities	5 - ²⁴							
reated /13/2005 12:31:	14 PM KEL	ited By Assigned SEYY KELSEYY	To Activity Type Inbound Call Cu	Activity Sub-T stomer Complex Requ	vpe Status est Done	Completed 8/13/2005 12:46:01 P	Description	
ontart art Nian			list Name	Account		BAC Code		
ennicais ust ust seeks to kno	alled in	he veh has been sinn	and owner to the inc on					
inwarded to ESIS m advised cust e will be forward	that the	state what will happen	 cm advised it spea 	rrier will it hinder GM's proce iking of the veh only- there c	ss. crm advised cust that an beino 2 payments for i	since the file has been the one veh. cust understoo	d.	
olanda Kelsey/p								
onfidential Com	nents							
reated		ed By Assigned T	o Activity Type	Activity Sub-Ty	rpe Status	Completed		
13/2005 12:04:3		EYY ESISBIQU	Escalation	ESIS - Injuries	In Progress	BAC Code	Description Injuries	
omments								
onfidential Comr	ients ,*							
			-* ,			P		12.5
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	1.4. j.			N 1999				
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reated /13/2005 11:53:40 Al		ssigned To ELSEYY	Activity Type Outbound Call Dealer	Activity Sub-Type Cancelled	Status Done	Completed 8/13/2005 11:58:39 AM	Description no additional call required	
Contact Last Name		Contact First	Name	Account		BAC Code	l	
onmenis olanda Keisey/PAR/	ext 57092						l	
onfidential Comment	15							
reated /13/2005 11:53:40 Al		ssigned To ELSEYY	Activity Type BRC PAR	Activity Sub-Type ESIS- Injuries	Status Done	Completed	Description	
				Account	Done	8/13/2005 12:03:29 PM 5AC Gode	Sending to ESIS due to injuries	
lotified of forwarding t	- 5010	is - the second second						
ouned of forwarding t	ID ESIS							
olanda Kelsey/PAR/	and the same of the Solar				10000010000000000000000000000000000000	-	_	
onfidential Comment								
reated	Created By A	SSIGNOG TA	Activity Type	Activity Sub-Type	Status	Completed	Description	
					Dana			and a subsection of the subsec
			PAR Case Assessment	Injury Major	Done	8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 AI			PAR Case Assessment		Done		With Injury Major	
/13/2005 11:53:40 AI	M KELSEYY K	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 Al	M KELSEYY K n ribs, multiple burn	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
v13/2005 11:53:40 Al ype of Injury: 3 broke 'olanda Kelsey/PAR/	W KELSEYY K n ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 Al ype of Injury: 3 broke clanda Kelsey/PAR/	W KELSEYY K n ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 Al ype of Injury: 3 broke olanda Kelsey/PAR/	W KELSEYY K n ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 Al ype of Injury: 3 broke clanda Kelsey/PAR/	W KELSEYY K n ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
v13/2005 11:53:40 Al ype of Injury: 3 broke 'olanda Kelsey/PAR/	W KELSEYY K n ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 Al ype of Injury: 3 broke olanda Kelsey/PAR/	W KELSEYY K n ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 Al ype of Injury: 3 broke olanda Kelsey/PAR/	W KELSEYY K n ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 Al	W KELSEYY K in ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account		8/13/2005 12:04:05 PM	With Injury Major	
V13/2005 11:53:40 Al	W KELSEYY K in ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account	t body	8/13/2005 12:04:05 PM	With Injury Major	
/13/2005 11:53:40 AI	W KELSEYY K in ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account	t body	8/13/2005 12:04:05 PM BAC Code	With Injury Major	
V13/2005 11:53:40 Al	W KELSEYY K in ribs, multiple burn ext 57092	ELSEYY	PAR Case Assessment	Injury Major Account	t body	8/13/2005 12:04:05 PM BAC Code	With Injury Major	

Service Request De	etail					
ctivities			And the second			
eated Created By 13/2005 11:53:39 AM KELSEYY	Assigned To Activ KELSEYY BRC		Activity Sub-Ty Close		Completed	Description
intact Last Name	Contact First Name		Account	Done	8/13/2005 12:04:37 PM BAG Code	Sent to ESIS
01011-111-						
al Business Case Summary: CRM REVIEWED PAR FILE. CRM CONTACTED CUSTOMER AN	D CONFIDMED 1241	EACTE				
CRM ADVISED CUSTOMER THAT I	FILE IS TO BE FORWA	RDED TO ESIS DU	E TO INJURIES.			
OFFERS OF REPURCHASE/REP/	VR EXTENDED.					
LANDA KELSEY/PAR/57092						
landa Kelsey/PAR/ ext 57092						
nfidential Comments						1
eated Created By	Assigned To Activ	ity Date	Activity Sub-Ty			
3/2005 11:53:39 AM KELSEYY		ound Call Field	Cancelled	pe Status Done	Completed 8/13/2005 11:58:15 AM	Description no additional call required
			Account		BAC Code	
Jonda Kalan (DADI - 177000						
landa Kelsey/PAR/ ext 57092 nfidential Comments						
eated Created By	Assigned To Activi					
3/2005 11:53:30 AM			Activity Sub-Ty	pe Status Done	Completed 8/13/2005 11:57:47 AM	Description 1-355114208, BRC PAR Case Assess
	irst Name		Account		BAC Code	Injury Major
nments						
nfidential Comments				in a second		
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Service Request Detail

Activities

Created Created By	Assigned To Activity Type	Activity Sub-Type	Status	Completed	Description
8/13/2005 11:51:49 AM KELSEYY	KELSEYY BRC PAR	Initial Contact- AVM	Done	8/13/2005 11:56:54 AM	Renslow Michael 80509 58641
Contact Last Name	Contact First Name	Account		BAC Code	
Renslow	Mike	General Motors		Field	
Comments					

Renslow Michael 80509 58641 JOHN L. SULLIVAN CHEVROLET ROSEVILLE CA

crm I/m advising of allegation of steering wheel locking up causing a collision, due to injuries the file is being forwarded to ESIS. FYI only.

Yolanda Kelsey/par/57092

A REAL PROPERTY AND INCOME.

reated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
13/2005 11:47:43 AM	KELSEYY	KELSEYY	BRC PAR	Initial Contact- Dealer	Done	8/13/2005 11:51:00 AM	@ (916) 782-1243
ontact Last Name		Contact First	Name	Account		BAC Code	
toe		Bryan		John L. Sullivan Chevrole	t	112104	

crm spoke w/ asst svc mgr Bryan Stoe @@ (916) 782-1243' crm spoke w/ asst svc mgr Bryan Stoe and advised of allegation of steering wheel locked. crm advised that due to the injuries the file is being forwarded to ESIS. crm advised svc mgr that if the cust should contact the dir in reference to same concern-please refer cust to GM PAR.

Yolanda Keisey/PAR/ ext 57092.

Confidential Comments

Repo

nd for TOPOROWM on 8/15/2005

Page 5xof 9

Service Request Deta	nil		and the second se	Mage V IA , so substantiationstanting (see another set		
ctivities						
	ssigned To Activity Type ELSEYY Research	Activity Sub-Type	Status Done	Completed 8/13/2005 11:46:45 AM	Description -VIN search	
	And a second Printer Kenning	Account		BAC Code		
m performed VIN search						
open recalls found 046 A/C SYSTEM WIRING AND DUAL	STAGE AIRBAG MODULE WIF	RING				
m performed case scan in Siebel						
o other sr's found						
ilanda Kelsey/PAR/ ext 57092						
onfidential Comments						
	ssigned To Activity Type ELSEYY BRC PAR	Activity Sub-Type Initial Contact- Phone	Status Done	Completed 8/13/2005 11:38:35 AM	Description	
	ame	Account		BAC Code		
m contacted cust						
st states that he is the original from John prox. 3.000. Property damage: light pole	knocked down, quardrail was be	ent in a little, Injuries, Driver	6/22/80 3	hoken ribs multiple hums		
d abrasions on wrist, bruising and muscu cident Description* st states that there were no warning light				-		
d the steering wheel would not turn, she the back passenger seat and the fro	panicked, slammed on brakes, a nt end, onlie is off and right fire i	spun out and hit pole and guardra is off and the left tire is flat multin	ail. veh damage: pol	e hit trunk of veh and fell the veh Sest 14 000 cust		
ites that she does not feel that her ins sh pt due to injuries, crm explained ESIS v landa Kelsey/PAR/ ext 57092	waiting period, cust understood, o	ot her fault. crm advised cust that cust thanked crm. crm made no	t the file now would offers to repair or re	be transferred to different purchase.		
and reseyrary an arouse						
pnfidential Comments						
onfidential Comments					naar oogi anaaaaa ay ahaa ahaa ahaa ahaa ahaa aha	
anfidential Comments			4			
Providential Comments	DPC :: 20 8/15/2005		-		16781te	Page 6 of 9
	DPC 1111 : 20 8/15/2005		4 		ierate	Page 6 of 9
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RUWM Report Generated for Tr					1678le	Page 6 of 9
RUWM Report Generated for Tr					1678te	-
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Service Re	quest De	etail			· · · · · · · · · · · · · · · · · · ·		
ctivities							
eated 12/2005 2:17:12 PM	BURCHAM	Assigned To BURCHAM	Activity Type Quality Review	Activity Sub-Type BRC PAR	Status Done	Completed 8/12/2005 2:20:50 PM	Description completed audit
ntact Last Name		Contact Fin	st Name	Account		BAC Code	pat burcham/brc par/tm/tampa
mments							
nfidential Comments				· · · · · · · · · · · · · · · · · · ·			
ated 2/2005 11:22:29 AM	Created By KELSEYY	Assigned To KELSEYY	Activity Type BRC PAR	Activity Sub-Type Acknowledgement	Status Done	Completed 8/12/2005 11:23:25 AM	Description
itact Last Name	NEEGE / I	Contact Fin	· · · · · · · · · · · · · · · · · · ·	Account	DGRB	BAC Code	
contacted cust							l
STOMER NOT AVA		MESSAGE ON	VME REQUESTING RET	URN CALL TO DISCUSS CON	CERNS.		
nfidential Comments	Maranan arananan						1
ated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
1/2005 4:04:04 PM	KELSEYY	KELSEYY	Ownership Changed	Ownership Escalated to BRC	Done	8/11/2005 4:04:04 PM	Ownership Escalated to BRC
ntact Last Name		Contact Fin	st Name	Account		BAC Code	
			-				
nfidential Comments							

SReport Generated for TOPOROWM on 6/14/0295

Page 7 of 9

Service R	equest D	etail					
Activities						and a second	an a
reated /11/2005 11:45:29 /	Created By AM LOTTM	KELSEYY	Activity Type Ownership Changed	Activity Sub-Type	Status Done	Completed 8/11/2005 11:45:29 AM	Description Service Request Ownership has changed FROM: LOTTM TO:
ontact Last Name omments		Contact Fit	stName	Account		BAC Code	KELSEYY
onfidential Comme	nis						
reated 11/2005 11:45:187	Greated By AM LOTTM	Assigned To KELSEYY	Activity Type Notify CRM	Activity Sub-Type	Status Done	Completed 8/13/2005 11:41:11 AM	Description file assigned
ontact Last Name		Contact Fil	st Name	Account		BAC Code	
onmenes onfidential Comme	nts						
reated	Created By	Assigned Tr	 Activity Type 	Activity Sub-Type	Status	Completed	Description
11/2005 11:44:54 /		KELSEYY Contact Fir	BRC PAR	Case Assigned Account	Done	8/11/2005 11:45:17 AM	assigned file to Yolanda Kelsey at ext 57092
omments							•
onfidential Comme	nts						l
reated 11/2005 7:44:44 A		Assigned To LOTTM	Activity Type Ownership Changed	Activity Sub-Type	Status	Completed	Description
	MEETIM	LOTTM Bankaten		Account	Done	8/11/2005 7:44:44 AM BAC Code	Service Request Ownership has changed FROM: JUAJONKA TO: LOTTM
mments							
onfidential Comme	nts Contraction State						
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R	eport Grandstand	or TOPOROWN	I on 8/15/2005				Page 8 of
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tivities							
ated 0/2005 1:21:54 P		signed To Activity Type	Activity Sub-Type Initiate PAR	Status Done	Completed 8/11/2005 11:44:53 Al	Description Assigning activity	h PAR OUFUE
lavul est Name		Contact First Name	Account		BAC Code		
uments							
	person from the PAR D	epartment will contact the custo	omer within 2 business days.				
eived and assigr orle Lott/PAR/W							
ficiential Comme							
ated //2005 12:47:56		signed To Activity Type AJONKA Inbound Call Third	Activity Sub-Type Party Complex Request	Status Done	Completed 8/10/2005 1:21:51 PM	Description Cust mother called	4
tact Last Name		Contact First Name	Account	20110	BAC Code		
iments							
t mother	called in, state	d her Daughter was in a car ac hing phone# and cell# is cust m	cident in which the steering colu	imn locked up. Gave her	own address as did not		
•		hevrolet cobalt has had any rec					
inal owner? Y							
	ed? In Fulsom, Sullivan	dir					
	ce is name of Insurance						
	a mileage? did not know						
		R dept, will be in contact w/ cus	st or her win 2 husiness days. (Save Srift to reference on	ce has more information		
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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

<u>Help</u>

VIN :	1G1AL52F557
	VEHICLE INFORMATION

					1			enter en	
Merchandising Model :	1	L69 -2005 COBALT 4-E DAN	LS	Warranty Start Date :			05/13/2005		
BARS Order Type :	70	70 - RETAIL - STOCK							
Delivering Dealer :	PO	HN L. SULLIVAN CHE BOX 1028	ET	Selling Sou	rce :	13 - CHEVROLET			
		SEVILLE, CA 95678- 6) 782-1243	8028		Site Code :		06081		
				Business Associate Code :		112104			
Service Contract :	No	Branded Title :	No	Warran	ty Block :	No	PDI S	tatus :	Paid

REQUIRED FIELD ACTIONS

Type	Number	Description	Posted Date	Status
RC	<u>05046</u>	A/C SYSTEM WIRING AND DUAL STAGE AIRBAG MODULE WIRING	05/11/2005	Open

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

OnStar Equipped	No	OnStar Status	Refer to Help page for details or: www.onstarenrollment.com or (888)ONSTAR1 (888)667-8271			
XM Equipped	Yes	XM Radio ID	3B8M80WP	XM Status	Active	Refer to Help page for details or: www.gm.xmradio.com or (800)556-3600

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	05/13/2005	32 miles	05/13/2008	36032 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	05/13/2005	32 miles	05/13/2011	100032 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	05/13/2005	32 miles	05/13/2013	80032 miles
84/70000 CALIFORNIA SELECT COMPONENT	05/13/2005	32 miles	05/13/2012	70032 miles

36/50000 CA	ALIFORNI/	a emis	SIONS 05/13/2005	32 miles	05/13/2008	50032	miles		
60/60000 PC	WERTRA	IN - U.S	. 05/13/2005	32 miles	05/13/2010	60032	miles		
CLAIM HISTORY									
R.O Date	R.O Number	Туре	Labor Operation	on		Odom Readi			
03/28/2005	007648	#	Y0032 - INVENTORY UPGRADE WATI FLOOR/BLOWER MOTOR IN	ER ON PASSEN	GER	10	miles		
01/10/2005 A32653 I Z7000 - PRE-DELIVERY INSPECTION - BASE TIME									
CHECK HISTORY INFORMATION									

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

<u>Help</u>

VIN :			1G1	AL52F557						
-				CLAIM H	ISTORY					
Repair Ore	ler Date	: 03	/28/200:	Repair Order Number :	007648	Odom	eter Rea	ding :		10 miles
Serviced By :	JOHN L. SULLIVAN CHEVROLET PO BOX 1028				Selling Sou	rce :	13 - C	HEVROL	ET	
Dj ,	PO BOX 1028 ROSEVILLE, CA 95678-8028 (916) 782-1243				Site Code :			06081		
	(910) / (52-124	2		Business A	ssociate	Code :	11210	4	
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Line Total	Comments
04/01/2005	574	01	#	Y0032 - INVENTORY UPGRADE WATER ON PASSENGER FLOOR/BLOWER MOTOR IN	N 15296710 - DEFLECTOR		N/A	N/A	\$ 49.65	N

Repair Oro	ler Date	: 01/	/10/200:	Repair Order Number :	A32653	Odome	ter Rea	ding :		0 miles
Serviced By :	JOHN L PO BOX		JIVAN	CHEVROLET	Selling Sou	irce :		13 - C	HEVROL	ET
		ILLE, (78-8028	Site Code :			06081		
	(910) /0	2-1243			Business A	ssociate (Code :	11210	4	
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Line Total	Comments
01/14/2005	552	01	a de la companya de	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	N/A		N/A	N/A	\$ 96.90	N

CHECK HISTORY

Vehicle Has No Associated Check History.

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GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN	1G1AL52F557						
		VEHIC	LE BUILD				
Merchandising Mod	lel :	1AL69 -2005 C	OBALT 4-DC	OOR LS SEDAN			
Gross Vehicle Weig	ht Rating :	1737 kg (3830	lb)	Order Number :	HRRWZN		
Build Date :		01/10/2005		Build Plant :	157A		
		OPTIC	ON CODES				
AK5 - DRIVER & R BAGS	IGHT FRONT PAS	SENGER AIR	AR9 - DEI	LUXE FRONT BUCKET	SEAT		
C67 - ELECT. FROM	NT AIR CONDITIO	NER	DG7 - ELI	EC TWIN REMOTE SPO	RT MIRRORS		
FE1 - SUSPENSION	I SYSTEM-SOFT R	IDE	FY1 - TRA	NS/AXLE 3.63 RATIO			
IPC - INTERIOR TR	UM DESIGN		JM4 - 4-W	HEEL ANTI-LOCK BRA	AKE SYSTEM		
K64 - 115 AMP GEN	NERATOR		LOD - AS	SEMBLY PLANT - LOR	DSTOWN,OHIO		
L61 - 2.2L DOHC 4	CYL ENGINE		MN5 - 4 S	PEED AUTO TRANSMI	SSION		
MX0 - 4-SPD. AUT	O. TRANS. W/OVE	RDRIVE	NP5 - LEA	THER WRAPPED STE	ERING WHEEL		
NUI - CALIF EMIS	SIONS LEV 2		NW7 - TR	ACTION CONTROL			
PFD - 16" ALUMIN	UM WHEEL		QMF - P20	5/55R16 TOURING BW	TIRES		
RE8 - UPGRADE O	RNAMENTATION		R9U - GM	ACCESS - AUTOBOOI	CIDENTIFIER		
SLM - STOCK ORE	DERS		TV5 - SPC	DRT PACKAGE			
T37 - DELUXE FOO	G LAMPS		T43 - REA	R DECK-LID SPOILER			
UK3		······································	UN0 - AM	I/FM STEREO W/CD PL	AYER		
UQ4 - BASE SPEAL	KER SYSTEM		U2K - XM DIGITAL 1ST.3MOS	I SATELLITE RADIO-O ENTERTAINMENT. SE S.INCL	VER 130 CHNLS OF RVICE FEE EXTRA		
VG6 - NOTICE TO IMPACT, CALIFOR		MPH BUMPER	VK3 - FRO	ONT LICENSE PLATE	MOUNT		
VY7 - LEATHER SI	HIFT KNOB		V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA				
YF5 - 50-STATE EN	MISSIONS		1SB - 1SB SPORT PACKAGE INCLUDES: *WHITE FACED SPORT GAUGES *LEATHER WRAPPED SHIFT LEVER *LEATHER WRAPPED STEERING WHEEL *SPORT FASCIA W/FOG LAMPS *REAR				

	SPOILER *16" ALUMINUM WHEELS *P205/55R16 TIRES *CHROME EXHAUST TIP
1SZ - OPTION PACKAGE DISCOUNT	14C - GRAY
14I - GRAY	46U - BLUE GRANITE METALLIC
6AP	7AP
8AB - REAR SPRING	9AB - REAR SPRING

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STATE OF CALIFORNIA TRAFFIC COLLISION REPORT CHP 555 CARS Page 1 (Rev 1-03) OPI 061

CHP 5	55 CARS	Page 1 (F	lev 1-03) (OPI 061				19-9-100-1001-77-09/10-1				24)))4)14-4 Marcale (1970)	Page	of	6
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z	SR-65 (N	/B) TO BLI	UE OAKS I	BLVD					8/10/2005		0215	9220)	011158	
· 음	MILEPOST I	FORMATION:		2009/00/00/00/00/00/00/00					DAY OF V	NEEK	TOW AWAY	PHOTOG	graphs by:	XN	ONE
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	X OR:	1875 FEET	SOUTH O	FBLUE	DAKS BL	VD					X YES NO	1	****		Lancor
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STATE OF CALIFORNIA TRAFFIC COLLISION CODING

CHP 555 CARS Page2 (Rev. 1-03) O	PI 061											Page 2
DATE OF COLLISION (MO. DAY YEAR) 8/10/2005	TIME(2400) 0215	NCIC # 9220				Officer I.D. 011158				1	iumber i/05 - 62	
OWNER	OPTATION	0	wner .	ADDR		SACTO.						NOTIFIED
PROPERTY CA. DEPT. OF TRANSPO						CA				*****		XYES NO
DAMAGE DESCRIPTION OF DAMAGE ONE METAL LAMP PO	ST AND LIGHT											
				0240545959						Т	0.5 0 40000 ⁰⁰ 5 1	NAN AAREA
SEATING POSITION						PMENT	VC BICYCLE	- HEI M	FT		INALLEN	TION CODES
	OCCUPANTS	-				00120	RIVER	PASSE				NE HANDHELD
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	C - LAP BELT USED	P	- NOT	REQ	NIR	ED V	V - YES	Y - YE	S		D - RADIO / CI	
123 1-DRIVER	D - LAP BELT NOT USE E - SHOULDER HARNE								*		E - SMOKING	
4 5 6 2 TO 6 - PASSENGERS	F - SHOULDER HARNE	200 NOT 110ED	HILD F			10FT3	JECTED FRO		ICLE	1	F - EATING G - CHILDREN)
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9 - POSITION UNKNOWN 7 0 - OTHER	J - PASSIVE RESTRAIN	00 P				JSE UNKNOWN 2	- PARTIALL	a etec.	TED		J - PERSONN J - READING	el atgiene
0-OTHER	K - PASSIVE RESTRAI		- NON				- UNKNOW	4			K - OTHER	
ITEMS MARKED B	ELOW FOLLOWED B	Y AN ASTERISK (*) SH	OULC	BE	EX	PLAINED IN THE N	IARRATIVI	3 8 8	0000000000000			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
PRIMARY COLLISION FACTOR			TT		T			T	1	2	MOVEMEN	T PRECEDING
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B OTHER IMPROPER DRIVING*	C CONTROLS OBSC	and the second	┢	_	$\frac{1}{5}$			2	작		D MAKING RI	
	TYPE OF C		쑤十	+					$\neg \uparrow$	+	E MAKING LE	FT TURN
C OTHER THAN DRIVER*	A HEAD - ON		╆╼╆	+	F	75 FT MOTORTRUC		t	+	+	F MAKING U	
	B SIDE SWIPE		tt	-	G	32 FT TRAILER COM	MBO		\uparrow		G BACKING	
	C REAR END			Ť	Н				Ι		H SLOWING	
WEATHER (MARK 1 TO 2 ITEMS)	D BROADSIDE				1				4			THER VEHICLE
X A CLEAR	X E HIT OBJECT			4	1		enter protecte and a second designed as		4		J CHANGING	and the second
B CLOUDY	F OVERTURNED		$\downarrow \downarrow$	4	K				+		K PARKING I	
C RAINING	G VEHICLE / PEDES	ITRIAN	┝┯┝	4	<u> </u>	สร้างที่มีสุดของสรรมสุดภูมาการการการการการการการการการการการการการ			+	<u> </u>	L ENTERING	SAFE TURNING
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E FOG / VISIBILITY FT.	MOTOR VEHICLE IN	WOI VED WITH	╋╌╋	+	10				+	+	O PARKED	
F OTHER:"	A NON - COLLISION		╆╍╆	┿	- P				+	-	P MERGING	
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A DAYLIGHT	C OTHER MOTOR V	/EHICLE	\mathbf{t}	1	. 1 0	OTHER ASSOCIATED	FACTORS		T	Ť	R OTHER :	
B DUSK - DAWN	D MOTOR VEHICLE	ON OTHER ROADWAY	11	2 3	1	(MARK 1 TO 2 IT	EMS)					
X C DARK - STREET LIGHTS	E PARKED MOTOR	VEHICLE	1x		A	VC SECTION VIOLATED: 22349 (A)		YES	_			
D DARK - NO STREET LIGHTS	F TRAIN				9_	VC SECTION VIOLATED:		X NO YES	-+			
E DARK - STREET LIGHTS NOT FUNCTIONING*	H ANIMAL:				8			NO	+		SOBRIE	TY - DRUG
· ROADWAY SURFACE						VC SECTION VIOLATED:	CITED	YES	1	23	PI AMADY 1	IYSICAL TO 2 ITEMS)
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D SLIPPERY (MUDDY, OILY, ETC.)			++	┢	malanin	STOP & GO TRAFFK	3		÷	$\neg \uparrow \neg$	1	URMENT UNKNOWN"
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B LOOSE MATERIAL ON ROADWAY*	B CROSSING IN CR			T		UNFAMILIAR WITH F			Ţ			NT NOT KNOWN
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D CONSTRUCTION - REPAIR ZONE	C CROSSING IN CR				-		لسسا	VES	4		I SLEEPY / P	AIRSUEU
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REFER PAGE #4

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	DLLISION (MO.	3 (Rev DAY YE		TIME(2400		NCIC #	annediging and the second statements	OFFICER	I.D.			·	NUMBER	t i		
8/10/2005				0215		9220		011158					8/05 - 6	52		
WITNESS	PASSENGER	AGE	SEX	EXT	TENT OF	INJURY('X' O	NE)	IN	JURE	WAS	('X' ONE)	•	PARTY	SEAT	AIR	SAP
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S. T. HAMPTON

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TAKEN TO: (INJURED ONLY) TRANSPORTED BY: DESCRIBE INJURIES: VICTIM OF VIOLENT CRIME NOTIFIED YEAR YEAR REVIEWER'S NAME MO. DAY MO. DAY PREPARER'S NAME I.D. NUMBER 8/10/2005

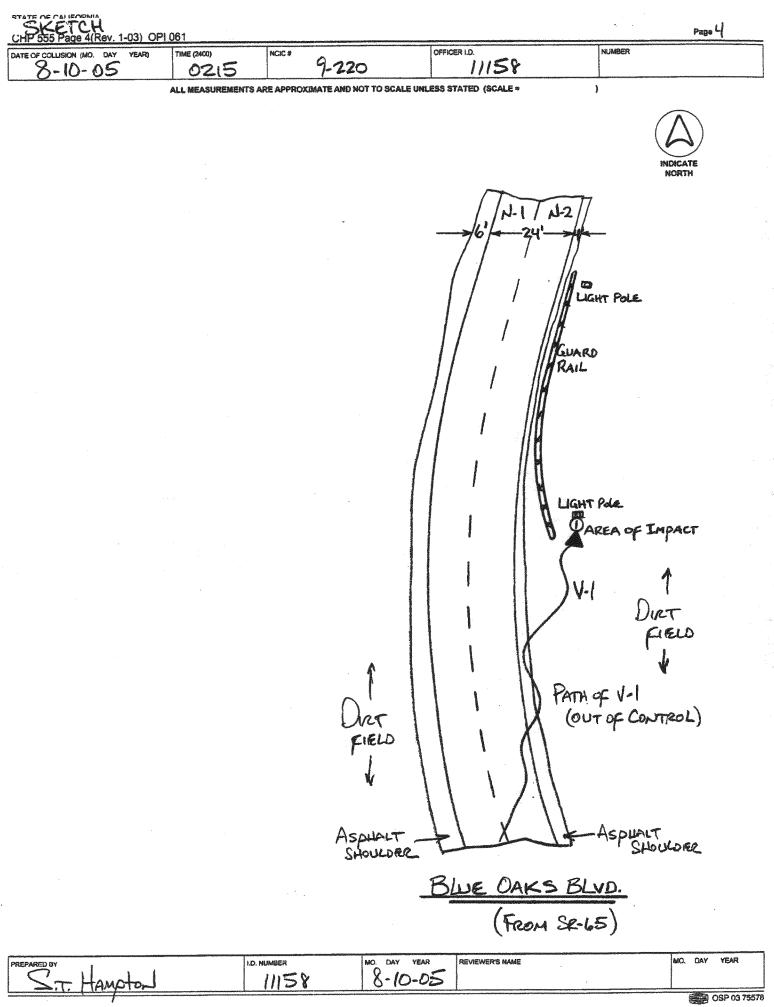
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SAPETY

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LECTED



OSP 03 75578

STATE OF CALIFORNIA				_	
NARRATIVE/SUPPLE	MENTAL		PAGE	: 5	ang manahati ng katalang katal
DATE OF INCIDENT	TIME	NCIC NUMBER	OFFICER I.D.	NUMBER	
08/10/2005	0215	9220	011158	8/05 - 62	

1 NOTIFICATION:

2

My partner (P. Williams # 11436) and I were dispatched at approximately 0216 hours to a
 call of;

5 6

a traffic collision with no details

We were investigating a previous traffic collision at W/B I-80 e/of Heather Glen and arrived
on scene at approximately 0320 hours. All times, speeds and measurements in this
investigation are approximate. Measurements were taken by pacing, estimation, and patrol
car odometer.

11

12 STATEMENTS :

13

Party 1 was contacted by me at the traffic collision scene and she related the following to me: I had been driving my car on N/B SR-65 at about 75 MPH and I took the Blue Oaks exit ramp. My car went to the left, for some reason, and I steered to the right. My car then started spinning around and I don't know what happened after that. <u>Chevrolet Cobalt, V-1</u> sustained moderate damage to include: the front bumper, the grill, and front of the hood, and the 19 top of the car.

20

Witness #1 was contacted by me at the scene, by telephone, and he related the following: I had been driving my car on SR-65 in the left lane at approximately 65-70 MPH and I saw the blue car (V-1) pass me like I was standing still. I would have to say that the blue car was going between 120-130 MPH when it went by me, it scared me to death. I went straight on SR-65 and the blue car took the Blue Oaks Blvd. exit lane. It was about 200 feet in front of me when I saw a bunch of dust where it was and then I saw it spinning around. I lost sight of it then. I tried to go back to see if the driver was OK but I couldn't figure out how to get back.

- 28
- 29

PREPARED BY	I.D. NUMBER	DATE	REVIEWER'S NAME	DATE
S. T. HAMPTON	011158	08/10/2005	•	

STATE OF CALIFORNIA				
NARRATIVE/SUPPLE	MENTAL		PAGE	6
DATE OF INCIDENT	TIME	NCIC NUMBER	OFFICER I.D.	NUMBER
08/10/2005	0215	9220	011158	8/05 - 62

1 SUMMARY ;

has	
3	Based on all the data collected surrounding this traffic collision it is my opinion that it
4	occurred as follows: P-1 was driving her car on N/B SR-65 at approximately 95-
5	105 MPH and was approaching the exit lanes to Blue Oaks Blvd. She exited at the split
6	and was traveling so fast that she swung wide and allowed her vehicle to enter the left side
7	dirt shoulder. P-1 over-reacted and steered hard to the right causing V-1 to start spinning
8	in a clock-wise motion. P-1 had no control of V-1 at that time. V-1 spun around for
9	approximately 873 ft. before it left the roadway and entered onto the right side dirt shoulder.
10	The front end of V-1 struck a metal light pole dislodging it from its base. The upper arm of
11	the light pole came crashing down onto the top of V-1 causing moderate damage. V-1 then
12	came to rest.
13	
14	AREA OF IMPACT:
15	
16	The Area of Impact (V-1 vs. the Metal light pole) was located based on;
17 18	 the unmoved base of the light pole
19	The Area of Impact was estimated to be;
20 21 22	 25 feet e/ of the e/ roadway edge of SR-65 1780 feet s/ of the s/ roadway edge of Blue Oaks Blvd O/C
23	CAUSE:
24	
25	Party 1 caused this traffic collision because she was in violation of 22107 VC
26	(unsafe turning movement). An associated factor is that she was also in violation of 22349 (a) VC
27	(exceeding the maximum speed limit). No prosecution is being sought.
28	

PREPARED BY	I.D. NUMBER	DATE	REVIEWER'S NAME	DATE
S. T. HAMPTON	011158	08/10/2005		
	011100			

August 23, 2005

FOLSOM, CA

RE: Claimant: Our File No.: Our Client: Date/Event: Subject vehicle: VIN:

500839 **General Motors Corporation** 08/10/2005 2005 Chevrolet Cobalt 1G1AL52F557

Dear

ESIS is the third party administrator for General Motors for all claims alleging a product defect.

I have been informed that you were injured in a General Motors vehicle and had concerns about the steering in that vehicle. I have been unable to reach you by phone. If you intend to make a claim against GM, please call me at 800-888-0164.

As part of an investigation of your claim, GM will need to inspect the subject vehicle. If you are in possession of the subject vehicle, you have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as you intend to pursue a claim and/or cause of action

Sincerely,

Paul Olle

313-665-3396 tel 300 Renaissance Center 313-665-0911 fax Mail Code 482 C20 D71 Detroit, MI 48265

www.esis.com

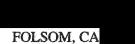
Paul Olle **Claims Administrator**

ESIS

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 fax

Paul Olle Claims Administrator



Claimant:

Our Client:

Date/Event:

September 23, 2005

RE:

Our File No.: 500839 General Motors Corporation 8/10/2005 Subject Vehicle: 2005 Chevrolet Cobalt

Dear

ESIS provides administrative claim services to General Motors for claims alleging a product defect. This letter is a follow-up to our telephone conversation of September 22, 2005.

I have asked ESIS Investigator Jim Delbridge to document the subject vehicle and provided him with the information about its location.

Please provide proof of a steering defect in the subject vehicle, including expert's reports, mechanic statements, or other supporting documentation.

You have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as you intend to pursue a claim and/or cause of action. Failure to do so could result in spoliation of evidence.

Sincerely,

Paul Olle **Claims Administrator**



FOLSOM, CA

RE: Claimant: Our File No.: 500839 Our Client: General Motors Corporation Date/Event: 08/10/2005 Subject vehicle: 2005 Chevrolet Cobalt VIN: 1G1AL52F557

Dear

A review of your claim regarding a 2005 Chevrolet Cobalt has been completed.

We must respectfully deny your claim for any damages.

Please call me at 313-665-3396 if you have any questions concerning this matter.

Sincerely,

Paul Olle

ESIS 300 Renaissance Center Mail Code 482 C20 D71 Detroit, MI 48265

Paul Olle Claims Administrator 313-665-3396 *tel* 313-665-0911 *fax*

www.esis.com

A Risk Management Services Company- One of the ACE Group of Companies

PE10-005 GM 4/14/2010 ATTACHMENT Q03 SUBJECT LEGAL ATTACHMENT



SR No.	1-361527441	Ref No. 42	198		Goodwill		20 - 14 - 18 - 18 - 18 - 19 - 19 - 19 - 19 - 19	BRC Type	PAR
ccount	Enterprise Elco Admin Svcs	Site			GW SubType			Bus. Unit	
.ast Name		First Name			Approval	Not Initiated	1	Area	PAR
aytime #		Evening #			UCC	Restraints -	(SIR) - Driver Front	Sub-Area	Initiate PAR- Collision
ddress		City Fl	ushing		Involved Dir			Safety	Yes
itate	NY ZipCd	Con Acct	Enterprise Elco Adr	nin	Source	Phone		Updated	9/14/2005 9:26:59 AM
erial #/VIN	1G1AK52F957	Model Year	2005		Priority	Medium	License #	Owner	DUBOSE
lake	Chevrolet	Warr. Start	05/17/2005		Status	Open	******	Opened	9/9/2005 10:30:01 AM
lodel	Cobalt	Mileage	4324		Sub-Status	Satisfied		Closed	
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Page 1 of 9

PAR Injuries

ast Name First Name DOB	Location Occupant of Owner's Vehicle	Phone # Seating Pos Front Passenger	Restraint Type seatbelt
ontussion to head, left knee and ce	AND	Treatment Location Kingston Hospital	Treated By unknown
reet Address 787 Madison Ave Apt 208	Oity New York	State Zip Code NY 10035-4519	
ast Name First Name DOB seng Micheal ijury Description	Location Occupant of Owner's Vehicle	Phone # Seating Pos (718) 352-1079 Driver-side Rear Passenger	Restraint Type none
ick and arm injury	Medical Rpt# unknown	Treatment Location Kingston Hospital	Treated By unknown
reel Address 206 Horace Harding Expy	City Douglaston	State Zip Code NY 11362-1909	
nst Name First Name DOB 08/21/		Phone # Seating Pos Driver	Restraint Type unknown
jury Description oken arm, 2 broken legs,possible i reet Address	Medical Rpt# further injuries unknown City	Treatment Location Kingston Hospital	Treated By unknown
		State Zip Code	
1 Greenway Ter	Middletown	NY 10941-1608	
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Ctivities eated Created B 14/2005 10:23:35 AM DUBOSE intact Last Name mments RIVER ATTNY: LAN GOLDBERG 8-18 QUEENS BLVD SUITE 903 REST HILLS, NY 11375	y Assigned To Activity Type ESISBIQU Escalation	Activity Sub-Type Status Comple In Progress Account BAC C	INJURIES/ATTNY INVOLVEMENT

Report Generated for TOPOROWM on 9/14/2005

Page 2 of 9

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nfidential Comments						
eated Created By 14/2005 10:20:41 AM DUBOSE	Assigned To DUBOSE	Activity Type PAR Case Assessment	Activity Sub-Type Injury Major	Status Done	Completed 9/14/2005 10:23:32 AM	Description With Injury Major
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pe of Injury: broken bones, attny in RA DUBOSE/BRC/PAR 58606	nvolvement.					
infidential Comments						
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Dassengers and or name	e and med ri	edon numbers for	f ah unknown. Adam statas f	ne has sent a letter to the otimu r	anunation th	our amounts can be allowed in	
DUBOSE/BRC/PAR 586	indary Givi. C 108	am doviseo wili k	Jiwaru me to esis tor handlin	g, will note attny contact info is e	esis escalatio	on activity.LARA	

Report Generated for TOPOROWM on 9/14/2005

Confidential Comments

Page 5 of 9

Service Rec	quest D	etail					
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ontaci Last Name		Contact Fi	irsi Name	Account		BAC Code	
omments							
Immary:**No contact n	equired, Ente	rprise fleet vehi	cle.				
onfidential Comments							
reated	Created By	Assigned T	o Activity Type	Activity Sub-Type	Status	Completed	Description
9/2005 12:10:19 PM	LOTTM	DUBOSE	BRC PAR	Initial Contact- Dealer	Done	9/13/2005 1:16:26 PM	no contact required
ontact Last Name		Contact Fi	rst Name	Account		BAC Code	
omments							
ummary:**No contact re ARA DUBOSE/BRC/PA	equired. Enter	rprise fleet vehi	cle.				
and DOBOSE/BRC/PA	VK 20000						_
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reated	Orealed SV	Assigned T	o Activity Type	Activity Sub-Type	State		
9/2005 12:10:18 PM	LOTTM	DUBOSE	Research	AGUATA SUDEL ADE	Status Done	Completed 9/13/2005 1:12:55 PM	Description Researched VIN
ontact Last Name		Contact Fir	rst Name	Account		BAC Code	
mments							
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anning yorka commet							
onfidential Comments							
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Report Generated for TOPOROWM on 9/14/2005

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Service Re	quest D	etail						
Activities						, <u>, , , , , , , , , , , , , , , , , , </u>	ини интерновление сталини с трановление и продоктивности и продоктивности и на	
Created 9/9/2005 12:10:17 PM Contact Last Name	Created By LOTTM	Assigned T DUBOSE Contact F	o Activity Type BRC PAR Ist Name		y Sub-Type ssigned	Status Done	Completed 9/13/2005 1:12:46 PM BAC Code	Description Assigned File to Lara Dubose at Ext. 58606
Comments								I
Confidential Comments			2000 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 10 2000 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100					1
Created 9/9/2005 12:10:17 PM Contact Last Name	Created By LOTTM	Assigned 1 DUBOSE Contact Fi	o Activity Type Notify CRM	Activity	/ Sub-Type	Status Done	Completed 9/13/2005 1:12:48 PM BAC Code	Description File Assigned
Comments Confidential Comments		2000 - 2000						
Created 9/9/2005 12:10:15 PM Contact Last Name	Created By	Assigned T Contact Fi	o Activity Type	Activity Account	(Sub-Type	Status Done	Completed 9/9/2005 12:11:05 PM BAC Code	Description 1-361527441, BRC PAR Assignor
Comments Confidential Comments								
Oreated 9/9/2005 11:58:05 AM	Created By LOTTM	LOTTM	D Activity Type BRC PAR	Astivity Fleet	Sub-Type	Status Done	Completed 9/9/2005 11:58:13 AM	Description FLEET
Contact Last Name		Contact Fi	et Name	Account Enterpris	se Elco Admin S	Svcs	BAC Code	
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Confidential Comments								
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Report Generated for TOPOROWM on 9/14/2005

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Activities

Teated /9/2005 11:57:59 AM	Created By LOTTM	Assigned To LOTTM	Ownership Changed	Activity Sub-Type	Status Done	Completed 9/9/2005 11:57:59 AM	Description Service Request Ownership has changed FROM: MCCLAIND TO:
an a			Si Name	Account Enterprise Elco Admin	Svcs	BAC Code	
Confidential Comments							u.4
Freated /9/2005 10:59:08 AM	Orealed By MCCLAIND	Assigned To	Activity Type Escalation	Activity Sub-Type Initiate PAR	Status	Completed 9/9/2005 12:10:13 PM	Description Assigning activity to PAR QUEUE
Contact Last Name		Contact Fir	st Name	Account Enterprise Elco Admin :		BAC Code	
Received and assigned Aarjone Lott/PAR/Work							
Confidential Comments							
reated /9/2005 10:30:44 AM	Oreated By MCCLAIND	Assigned IG	Activity Type Inbound Call Third Party	Activity Sub-Type Complex Request	Status Done	Completed 9/9/2005 10:59:04 AM	Description Customer claims product failure caus
2ontact Last Name		Contact Fin	st Name	Account Enterprise Elco Admin S	ives	BAC Code	bodily injury
ence and			f both driver and passenger o luring this incident, total pass		age and had acc	ident where as vehicle hil deer	
he renter of the vehicle Sustomer claims produc hird party seeks: to rep	st failure caused	s bodily injury	a lawyer and third party wants	to document concern with	i gm due to		
m Advised: will docue	ment concern a	and advised tha	t a person from the PAR Dep	artment will contact the cu	stomer within 2 b	ousiness days."	
waynemcclain/tpa/cac/	∿2/dissat						
Confidential Comments							

Page 8 of 9

C A M	1100	Deer			16
SEIN		D S GLO	uesi	: Deta	

UCC Information

UCC Code	Symptom	Description
C46	SIR - Deployed	Restraints - (SIR) - Driver Front
C48	SIR - Deployed	Restraints - (SIR) - Pessenger Front

Report Generated for TOPOROWM on 9/14/2005

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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

F	
VIN ·	10148625067
V ALV ;	1G1AK52F957

		VEHIC	LE IN	FORMATI	ON					
Merchandising Model :	1A1	K69 -2005 COBALT 4-)	SEDAN	Warranty Start Date :			05/17/2005			
BARS Order Type :	50 -	50 - FLEET								
Delivering Dealer :	LTON CHEVROLET-C 2. BOX 519	ADILI	AC CO	Selling Source : 13 - CHEVE			ROLET			
	MIDDLETOWN, NY 10940-0519			19	Site Code :			02228		
	(84:	5) 343-3184		_ 1	Business A Code :	Associa	nte	111165		
Service Contract :	No	Branded Title :	No	Warran	ty Block :	No	PDI S	tatus :	Paid	

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	05/17/2005	10 miles	05/17/2008	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	05/17/2005	10 miles	05/17/2011	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	05/17/2005	10 miles	05/17/2013	80010 miles
84/70000 CALIFORNIA SELECT COMPONENT	05/17/2005	10 miles	05/17/2012	70010 miles
36/50000 CALIFORNIA EMISSIONS	05/17/2005	10 miles	05/17/2008	50010 miles
60/60000 POWERTRAIN - U.S.	05/17/2005	10 miles	05/17/2010	60010 miles

CLAIM HISTORY

Labor Operation

	Number			Reading					
06/08/2005	165308	I	Z6999 - PDI RELATED FLUID ADDS	5 miles					
05/16/2005	A44939	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles					

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN :			1G1/	AK52F957							
				CLAIM H	IIS'	TORY					
Repair Ord	Repair Order Date : 06/08		5/08/2005	Repair Order Number :	165308 Odometer Read			ling :	ng: 5 miles		
Serviced FULTON CHEVE By : INC.			VROLE	T-CADILLAC CO	Se	lling Sou	rce :		13 - Cł	IEVROL	.ET
<i>2</i> .	PO BO		N NY	N, NY 10940-0519		Site Code :			02228		
	(845) 34			10940-0519	Business Associate Code :				111165		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		P	art	Auth Code	Person Code	Line Total	Comments
07/01/2005	600	01		Z6999 - PDI RELATED FLUID ADDS		N/A		N/A	N/A	\$ 1.50	N
			250 (10 (10 (10 (10 (10 (10 (10 (10 (10 (1		Jamman		T:				
Repair Ord	ler Date	: 05/	/16/2005	Repair Order Number :	A	44939	Odomet	er Read	ing :		0 miles
Serviced FULTON CHEVROLET-CADILLAC CO					lling Sou				IEVROL		

By :	INC. PO BO: MIDDL (845) 34	ETOW		10940-0519	Site Code : 02			2228 11165		
Cycle Date			Labor Operation	Part	Auth Code	Person Code	Line Total	Comments		
05/20/2005	588	01	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	N/A	N/A	N/A	\$ 90.84	N	

CHECK HISTORY

Vehicle Has No Associated Check History.

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9/14/2005

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GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN	1G1AK52F95	7		alan ny 27000. No ben'ny tanàna mandritry amin'ny tanàna mandritry amin'ny tanàna mandritry dia kaominina dia k			
		VEHIC	LE BUILD				
Merchandising I	Model :	1AK69 -2005 C	COBALT 4-DO	OOR SEDAN			
Gross Vehicle W	/eight Rating :	1707 kg (3764 l	lb)	Order Number :	HZSMBM		
Build Date :		05/16/2005		Build Plant :	157A		
		OPTIC	N CODES				
AK5 - DRIVER & BAGS	& RIGHT FRONT PAS	SENGER AIR	AR9 - DEI	LUXE FRONT BUCKET	SEAT		
B0B - GM PROD	DUCTION WEEK #20		CIU - FLI	-ENTERPRISE RENT A	CAR		
C67 - ELECT. FF	RONT AIR CONDITIO	NER	DC8				
FE1 - SUSPENSI	ON SYSTEM-SOFT R	IDE	FLT - FLE	ET PROCESSING OPTIC	N		
FYI - TRANS/A	XLE 3.63 RATIO		IPB - INTE	ERIOR TRIM DESIGN			
J41 - POWER DI	SC FRONT BRAKES		K64 - 115 AMP GENERATOR				
LOD - ASSEMBI	LY PLANT - LORDST	OWN,OHIO	L61 - 2.2L	L61 - 2.2L DOHC 4 CYL ENGINE			
MN5 - 4 SPEED	AUTO TRANSMISSIO)N	MX0 - 4-S	MX0 - 4-SPD. AUTO. TRANS. W/OVERDRIVE			
NE1 - 50-STATE	EMISSIONS		NU1 - CALIF EMISSIONS LEV 2				
N46 - 4 SPOKE S	TEERING WHEEL		PG1 - 15" STEEL WHEEL				
QTU - P195/60R1	15 TOURING BW TIR	ES	R6F - IDENTIFY B-CODE USERS				
UQ4 - BASE SPE	AKER SYSTEM		UIC - AM/FM STEREO W/CD AND CLOCK				
VK3 - FRONT LI	CENSE PLATE MOUT	NT	VM3 - CONSUMER INFORMATION LABEL				
VQ2 - FLEET OR	DERING AND ASSIS	TANCE	VX7 - LONG TERM DAILY RENTAL PROGRAM				
V2G - FULL FUE	EL FILL CREDIT		V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA				
ISA - BASE PAC	KAGE		1SZ - OPTION PACKAGE DISCOUNT				
14B - GRAY	·		141 - GRAY				
6A <mark>R - F</mark> RONT SP	RING		7AR - FRONT SPRING				
74U - VICTORY	RED		8AA - REAR SPRING				
9AA - REAR SPR	ING						
			- Constant Co				

Bergman Bergman Goldberg & Lamonsoff, LLP

ATTORNEYS AND COUNSELORS AT LAW

QUEENS COUNTY OFFICE 108-18 QUEENS BOULEVARD SUITE 903 FOREST HILLS, NY 11375 FAX (718) 275-0135 TEL. (718) 275-3300

FORWARD ALL REPLY CORRESPONDENCE TO FOREST HILLS OFFICE

Marvin H. Bergman Michael E. Bergman Eric J. Lamonsoff Allen Coldeerg

August 24, 2005

NASSAU COUNTY OFFICE 100 HERRICKS ROAD SECOND FLOOR MINEOLA, NY 11501

Via Facsimile (718) 762-3119 and DHL – Overnight Mail

ELCO ADMINISTRATIVE SERVICES P.O. Box 541548 Flushing, New York 11354-1548

Attention: John Joseph Murdocco

Re: Our Client Your Claim # Date of Accident Vehicle

8 8	•	
8		
	7/29/05	

: 2005 Chevrolet Cobalt

Dearl

Please be advised that my office represents **accident** for all claims resulting from injuries sustained in the above referenced accident. As such, all communications regarding this matter are to be addressed to my office.

Please be advised that it is my firm's intention to inspect the vehicle that was being operated by our client at the time of the above accident. As such, demand is made that the subject vehicle be preserved in its current condition and that no repairs, disassembly modifications, changes, alterations or otherwise be performed on said vehicle until my office has had the opportunity to inspect same.

Further, it is my understanding that the software that allows the public to "read" the information stored by the vehicle's black box/on-board computer is only made available to the public by General Motors once per year and that this software is not yet available for the 2005 Chevrolet Cobalt. As such, demand is made that the black box/on-board computer be preserved in its current condition and that no repairs, disassembly modifications, changes, alterations or otherwise be performed on said vehicle until such time as software that allows the public to "read" the information is made available to the public and my office has bad the opportunity to inspect same.

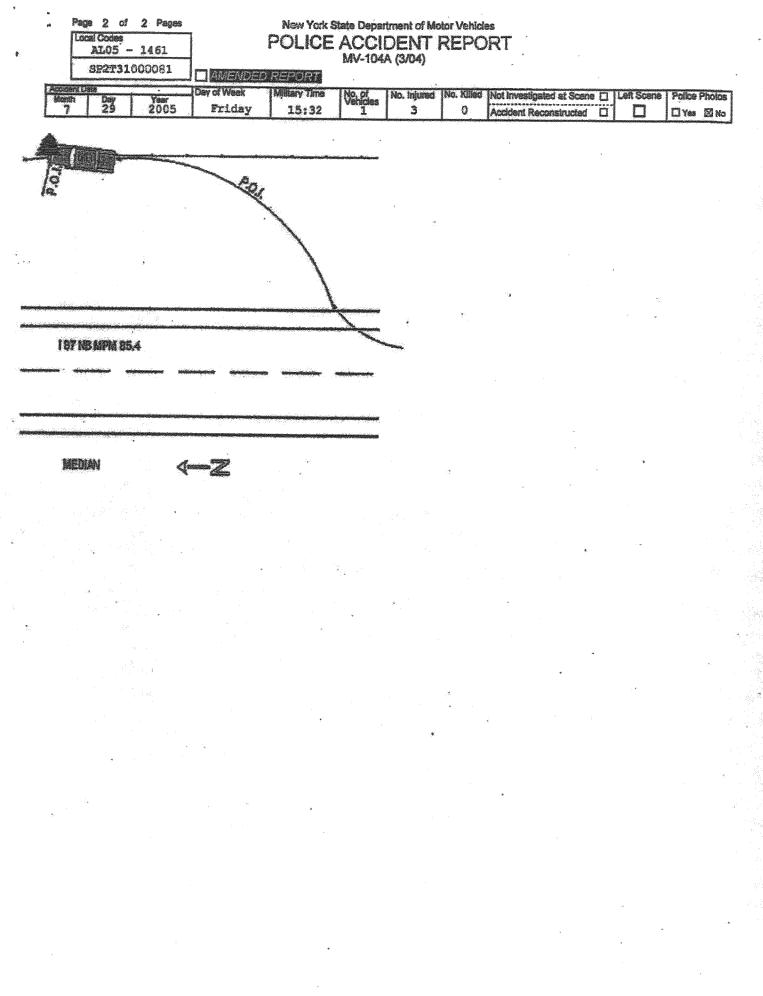
As such, kindly advise my office as to dates that the vehicle will be available for inspection. Additionally, kindly confirm in writing that the vehicle, as well as the vehicle's black box/onboard computer, will be preserved as demanded herein.

Thank you for your anticipated cooperation and should you wish to discuss this further, do not hesitate to contact the undersigned.

ery truly yours, ANIEN GOLDBERG

AG:dv

- 1					Motor Vehici			
â	÷	AL05 - 1461	MV-1	JIDEN 04A (3/04)	T REPC	^I KI	۶ ، ،	19 13
Provenue	1	Accontiguate Day of Wask Military Tr		No. Injun	ed INo. Killed	Not Investigated at Scen	e 🔲 Left Scene Poli	ce Photos 201
-		Month Day Year 7 29 2005 Friday 15:3 VEHICLE 1	2 1	3 ID VEH		Accident Reconstructed	and main formation and a second	DESTRIAN
ſ	2	VEHICLE 1 - Criver License ID Number	Stata of Lic.	CONTRACTOR OF CONT	the second s			21
L		Driver Name - exactly as printed on Boarse Address (Include Number and Street)	I Apt. No					
		41 GREENWAY TERRACE City or Town State Zp-	20de	03/40/00				22
Γ	3	MIDDLETOWN NY 10941 Date of Birth Ban Uniformed No. of Occupents Month Day Year N D 03	Public Pronettu ICTA	Dote of Ski		15ax	NonctiOcquerris (Public	
L	1	Neitre - executy as printed on registration Bax Date 1		Natio - ava	y as projector	In an	Demai Sex Cate of Singl	ndi anti anti Anti anti anti 23
r	4	ELRAC INC., Address (Include Number and Street) Apl. No. 112. 1550 RT 23 NORTH Nat. Code	Release	d Adurasa in	auca Number pro	iSirael)	A PROVIDE ADDRESS	
L		City or Town Content Code City or Town State Zip NJ 0747	Ci D Sode N	Oliver 199			Coartes and Coa	24
Г	3	Plate Aumber State of Reg. Vehicle Year & Make Vehicle Type NY 2005 CHEV 4DSD	Same and the second	Plats Number	ar Sain	Repetivehicia) (en conce	<u>Venice averalling</u>	
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şem		Section(x) Check If involved vahicle is:	A Contractioner de	Section(a):	0.000	gram below that describe		25 Dur own 1
	6	V Imore than 96 inches wide; V V Imore than 96 inches wide; E Imore than 34 feet long; E Imore than 34 feet long; H Imore than 34 feet long; E Imore than 34 feet long;	5 nones vide 4 reefford		diagram in si Rear taxi	ace #9. Number the vehi [Left,Ture Right Angle	cles. Right Turn Shield Co	
L.,		Coperated with an overdimension permit. I DENOPRIES VEHICLES DAMAGE CODES	h an overdim 220AMAGE	ension dermité 1905 State		List Turn		26
ſ	7	L Box 1 - Point of Impact 2 ¹ 2 ² L Box 2 - Most Damage 3 4 5 E				<u>" </u>		
L	4	1 Vehicle Bic PERRYS 2 2 Vehicle Bic PERRYS			ACCIDENT			277
		VEHICLE DAMAGE CODING:		<u> </u>	See the diagram	last page for	the accident	2
. • *	and a second second second	1-13 SEE DIAGRAM ON RIGHT. 14. UNDERCARRIAGE 17. DEMOLISHED	$\gamma \gamma$. * •• *§5		
		15. TRAILER . 18. NO DAMAGE	<u>Ц</u>		9, Cost of receiv	s to any one vehicle will b	a more than \$1000	
	and the second second	12 22	11	10 9	Unimo	mUnable to determine	⊠ Y== □ #	• 18
*	ł	Reference Marker Coordinates (if available) Place Where Av 0 8 7 1 Latitude/Northing: County ULSTE	The structure and the shares a		y 🖸 Villag	B Town of ROS	ENDALE	
		Read on which a		ed I 87 B	IB MPM 85	. 4 (Route Number or Street N	5/10)	
	t	0 8 5 4 0rz 0	Ø	E DW	x <u>MPM 85</u>	Route Number of Street N	and the second se	
	ľ	Acident Description/Officer's notes		****		st, Nearest Intersecting Route		30
		REE HEAD ON. OPERATOR AND PASSENCERS OF	ued on A Fui offa	ND STRUC	ix the de	ER FENCE AND TH	TAN CONTRACTOR M.	
	8.8	CONTROL OF VI. TWAY PROPERTY DAMAGE \$ 2 PROPERTY DAMAGE BY VEHICLE \$01 - DEER FE	-13949 -	15 FEET	' of deer	FENCE. ALBANY NY 12201	and the second second	N :
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1	团	1 3 4 1 35 F 02	11 6	ML# 272		TSENG, CH CHARLES,		
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E D	Off	Islanature Trooper Stand Badge		ICIC No. P	recinct/Post	Station/Best Review	ng Officer Date/Tim	e Reviewed
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A Plasting Light 11. St Stop Sign A Plasting Light 12. Co S Yield Sign 13. Me Control Sign 13. Me Control Sign 14. Lift T. No Passing Zone 15. Po E. RFI Orossing Sign 16. So S, RFI Orossing Flashing Light 20. Co	nan at intersection rian Not at Intersection DESTRIAN ACTION swalk way With Traffic way Against Traffic way Against Traffic Parked Vehicle S School Bus R Crossing Gates opped School Bus- Red Uphis Flashing instruction Work Area line mance Work Area line Work Area	Human 2. Alcohol Involvement 3. Backing Unsafely 4. Driver Inathenion/Distraction 5. Driver Inathenion/Distraction 5. Driver Inathenion/Distraction 5. Driver Inathenion/Distraction 5. Driver Inathenion/Distraction 7. Failure to Yield Right-of-Way 7. Failure to Xield Right-of-Way 7. Failure to Yield Right-of-Way 7. Totalito Control Disregarded 7. Traffic Control Disregarded 7. Unsate Speed 7. Unsate Speed 7. Call Phone (hands-free) 7. Call Phone Flands-free) 7. Call Phone Flands-free 7. Call Ph	41. Accelerator Defective 42. Breiss Defective 43. Headlights Defective 44. Other Lighting Detective 45. Oversized Verhicle 45. Oversized Verhicle 46. Steeting Failure 47. The Failure/Inadectual 48. Tow Hitch Defective 48. Windshield Inadequate 50. Dither Verhicular* Environmental 51. Animal's Action 52. Glare 53. Lans Marking Improper inadequate 64. Obstruction/Debris 65. Pavement Defective/ improper 57. Shoulders Defective/ improper 58. Traffic Control Device improper/Non-Working 59. View Obstructed/Limitse	Venicie 20 e Venicie 20 e Venicie 21 Venicie 21 Venicie 22 venicie 22 venicie 21
		26. Reaction to Other Uninvolved	VEHICLE A	
4 2. Dawn 3. Duak 4. DatieBrast Linhard		Vehicle 28. Aggressive Driving/Road Rage	W (7 **********	
5. Dank-Road Unlighted ROADWAY CHARACTER		w York State	0,054	Vehicle 24
1. Straight and Level 5 2. Straight and Grade 5 3. Straight at Hillorest	POLICE	Int of Motor Vehicles	S PRE-ACCIDENT VEHICLE ACTION	
3. Straight at Hillorest 4. Curve and Level 5. Curve and Grade	<u> </u>	4-104A (7/01)	1. song Snaight Ahand 2. Malong Right Turn 16. Malong Right Turn on Bast	
E. Curve at Hildrest	*EXPLAIN IN /	CCIDENT DESCRIPTION	3. Making Left Turn 17. Making Left Turn on Red	
IRCADWAY SURFACE CONDITION 1. Dry 4. Show/ice 5 2. Wet 5. Slush	H = QUESTON DOES H an answer is UN	NOT APPLY; enter a dash (). KNOWN, enter an "X".	Price-ACCIDENT VEHICLE ACTION 1. Going Singipit Ahead 2. Making Right Tum on Red 3. Making Right Tum on Red 4. Making Left Tum on Red 4. Making Left Tum on Red 4. Making U Tum 5. Starting from Parking 6. Starting from Parking 6. Starting from Parking 6. Starting or Starping 8. Stopped in Trailing 8. Stopped in Trailing 8. Stopped in Trailing	Vehicie 25
3. Mutty 6. Flooted 0. Other*		IF MOST REVERT	7. Slowing or Stopping 8. Stopped in Traffic 8. Entering Parties	
WEATHER 1. Clear 2. Cloudy	1. Head 2. Face	**************************************	10 Derver	L.
	3. Bye 4. Neck		11. Avoiding Object In Roadway 12. Changing Lanes 13. Passing 14. Merging	Vehicle 25
5. Siest/Hall/Freszing Rain 8. Fog/Smog/Smoka 0. Other*	5. Chest 6. Back 7. Shraukter	-Upper Arm	14. Merging 15. Babitro 16. Police Purput 20. Oktos Purput	/1
WHICH VEHICLE OCCUPED	8. Elbow-Lo 9. Abdomai	Wer Ann-Hand	20. Other + LOCATION OF FIRST EVENT 1. On Roadway 2.Off Flore dway	
L In-Line Skater & Scow	suien 11. Knee-Lo	IT Leg Wer Leo-Font	TYPE OF ACCIDENT - COLLISION WIT	
1. Driver	12. Entire Bo	OF PHYSICAL COMPLAINT	2. Fillosten 7. Deer 3. Bioyolist 8. Other Paris	
SAFETY SCHEDURATE HISTOR		montation .	E. Railroad Train (Not Fixed)	
1 1 Signa	4. M 5. S	ternal Inor Blaeding svere Blaeding	COLLISION WITH FIXED OBJECT 11. Light Support/Utility Pole 12. Guide Debute the Pole	Final
2. Lap Belt 3. Hamess 4. Lap Belt/tamess 5. Child Restraint Only	6. M	inor Sum oderate Burn	12. Crash Cushien	Event 28
A Grad Hearrain Only A demat (Motoroycle Only) Air Bag Deployed Air Bag Deployed/Lap Balt Air Bag Deployed/Lap Balt/H Air Bag Deployed/Lap Balt/H Air Bag Deployed/Child Rest	. 8.8 9.70	evene Burn acture - Dislocation Musion - Bruise	14. Sign Post 15. Tree 18. Building/Wall	
6. All Bag Deployed/Lap Belt 8. All Bag Deployed/Hamase A All Bag Deployed/Hamase	11. A 12. G	XRSION Minimum of Poin	17. Curbing	Vehicie 29
lation in a many second s	zin: 15. Nr zin: 14. W	me Visible	19. Bridge Structure 20. Culvert/Head Wall 21. Metian-Not & End	· /
8 1 2 3 4 5 6 B Bioyolist C. Heimet Only 2 Participation		VICTIM'S PHYSICAL AND EMOTIONAL STATUS	21. Median-Not At End SECC 26. Median-End EVE 27. Banter EVE	
7 E Pads Only 3 Elected	iected ·	2. Unconscious 3. Semiconscious	22. Show smoankinem	Kabiala
8 F. Stoppers Only AGE	SEX MF	4. Incoherent	30. Other Fixed Object" NO COLLISION	Vehicle 30
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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Michael K. Schulte Claims Administrator

September 23, 2005

Mr. John Murdocco ELCO Administrative Services P.O. Box 541548 Flushing, NY 11354-1548

RE:

Our File No.: Our Client: Date/Event: VIN:

Claimant:

501932 General Motors Corporation 7/29/2005 1G1AK52F957

Dear Mr. Murdocco:

I am writing to confirm our conversation of 9/20/2005 during which you agreed to allow us to inspect your client's 2005 Chevrolet Cobalt and retrieve data from the air bag system. I estimate the inspection will take about 2-3 hours.

As part of the inspection, we will likely take photographs and measurements. Also, your vehicle is equipped with an air bag Sensing and Diagnostic Module (SDM). As explained in the Owner's Manual, in addition to its other functions, the SDM records information about the air bag system and other crash related data in an air bag deployment event and some near-deployment crashes. The SDM in your vehicle also records the following precrash data: vehicle speed, throttle position, brake application and engine RPM for 5 seconds prior to the deployment or near deployment event. As part of our investigation, we will download the SDM data using the Vetronix Crash Data Retrieval software. We will provide you with a copy of that data at the time we retrieve it or as soon after as is practical. As we discussed, we will also provide a copy of the air bag data to you at the above address.

Please note the potential GM uses of this crash data once GM has a copy in its files. Once collected, the SDM crash data is available for GM's research needs. Also, in summary form, this information may be provided to non-GM organizations (i) which have a reasonable need for it, (ii) which have a demonstrated ability to utilize such data, and (iii) which are expected to use it for studies aimed at improving safety to the benefit of the public at large, the auto industry, or GM. However, information which ties SDM crash data to a particular vehicle, such as VIN, owner name, or date and location, will generally not be disclosed by GM other than (a) to the involved owner/lessee or his/her designated agent, (b) in response to an official request of police or similar government office, (c) for research where appropriate confidentiality is maintained and need is shown, (d) as part of GM's defense of litigation involving the subject vehicle or other GM products, or (e) as otherwise required by law.

If you have any additional questions about our upcoming inspection, you can contact me at 1.800.888.0164 Monday through Friday from 8:00 AM to 4:30 PM.

Sincerely,

Michael K. Schulte

A Risk Management Services Company- One of the ACE Group of Companies

September 23, 2005

ESIS

An Insurance Services Company

300 Renaissance Center Mail Code 482 C20 D71 Detroit, MI 48265-3000 Telephone 313.665.3406 Facsimile 313.665.0911

Allen Goldberg, Esq. Bergman, Bergman, Goldberg & Lamonsoff, LLP Queens County Office 108-18 Queens Boulevard, Suite 903 Forrest Hills, NY 11375

Re:

Date of Event: Claimant: Client/Account:

File Number:

General Motors Corporation

501932

7/29/2005

Dear Mr. Goldberg:

ESIS is the third-party administrator on behalf of General Motors Corporation for matters involving allegations of product liability.

In that regard, this claim has been forwarded to me for handling. ESIS is on notice of this matter and I have assigned an investigator to help gather information so that ESIS/GM can evaluate this claim of faulty steering and brakes. Also, the investigator may be asked to photograph the vehicle and the scene of the accident as well as interview your client with regard to the incident. Please be prepared to discuss this matter and if possible have the following documents and information ready for the investigator with regard to the 2005 Chevrolet Cobalt that is the subject of this claim:

- Proof of a manufacturing defect in the subject vehicle. The proofs should establish the defect as the cause of this incident. All supporting documents, including an expert report, original or laser color copies of the photographs taken by your expert, videotapes, the alleged defective component and the insurance carrier's file should be presented to ESIS for evaluation. (*NOTE*) If the inspection will occur in the future, please notify the sender in advance so that the appropriate arrangements to attend may be made.;
- 2. Any official police/fire or incident reports and/or a complete description of the incident which includes their photographs, if any;
- 3. Did the vehicle owner and/or operator note anything wrong or unusual about the vehicle prior to the incident? Please include a description of the incident;
- 4. Copies of all available maintenance, warranty, or repair orders on the subject vehicle. If repairs and maintenance were performed by the vehicle owner, then a chronological summary of operations performed is needed;
- 5. Was any after-market equipment installed on the subject vehicle? If so, provide copies of receipts and/or invoices for installation of said equipment;

Page 2

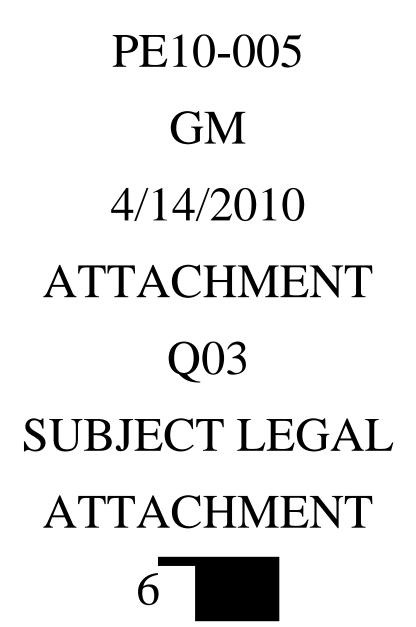
- 6. Were there any modifications, alterations, or changes to the subject vehicle? If so, provide copies of relevant installation receipts;
- 7. Was the vehicle involved in any prior accidents? If so, identify the nature and extent of damages and repairs completed. Supply repair orders and photographs depicting damage sustained;
- 8. Please provide the location of the subject vehicle and determine if it is available for inspection;
- 9. Please indicate who the insurance company is, if any, and describe how they relate to this incident including any contribution that your client's insurance company or any other insurance company in your knowledge has made for medical care and/or repair of the subject vehicle.

Your cooperation in providing the above-requested documents and information would be sincerely appreciated. During this entire process, the subject vehicle and its components should remain available for inspection if necessary. If you should choose to pursue this matter further, you have a duty to preserve the evidence in its immediate post incident condition.

If you have any questions, please call me.

Sincerely,

Michael K. Schulte Claim Administrator 313.665.3406



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Februar	ry 22, 2010

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000 800.888.0164 *tel* 313.665.0911 *fax*

Joshua Preister Claims Administrator

CONNIE BITTNER 7 DUCK POND COURT VOORHEES, NJ 08043-3686

RE: Claimant: Our File No.: Our Client: Date/Event: Subject vehicle: VIN:

685750 General Motors LLC 02/03/2010 2006 Chevrolet Cobalt 1G1AK15F967

Dear

We are the third-party administrators on behalf of General Motors LLC (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your loss. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

*** IF INSURANCE COMPANY OR AN ATTORNEY IS REPRESENTING YOU, PLEASE FORWARD THIS LETTER TO THE APPROPRIATE PARTY FOR FURTHER HANDLING***

- 1. Please provide a **<u>copy</u>** of your expert report and <u>**color copies**</u> of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

5

- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- 9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Joshua Preister Claims Administrator



Servi	ce Request Detail	· · · · · · · · · · · · · · · · · · ·				
SR No.	71-800351482	Ref No.	Goodwill	No Goodwill Offered	BRC Type	PAR
Account		Site	GW SubType		Bus, Unit	BRC
Last Name		First Name	Approval	Not Initiated	Area	PAR
Daytime #		Evening #	UCC	Steering - Power Steering Pump /	Sub-Area	Initiate PAR- Collision
Address		City Voorhees	Involved Dir		Safety	Yes
State	NJ ZipC <u>d</u>	Con Acct	Source	Phone	Updated	2/15/2010 12:52:41 PM
Serial #/VIN	1G1AK15F967	Model Year 2006	Priority	Medium License # CHEVROL	Owner	YOUNGJA
Make	Chevrolet	Warr. Start 07/31/2006	Status	Open	Opened	2/3/2010 04:43:18 PM
Model	Cobalt	Mileage 42524	Sub-Status	Dissatisfied	Closed	
Abstract	Steering - Power Steering Pump / Br.	ackels				
Customer	This is a BRC PAR File. Please do no	tAssume_DO NOT ADVISE_Forward	all ionuides to Jaina @ e	vt 21115		

Customer This is a BRC PAR File. Please do not Assume. DO NOT ADVISE. Forward all inquides to Jaina @ ext 21115 Description

Pre-PAR

DAD Malifiad	Star Incide al Data Time 2010 State Injurios	## Olhor Volt Dat # Boosto in Volt CR	and Surface's	Et an Band	Condity Fire Department of States and the	Constants Online	Description and the second state of the
Relative	2/3/2010 04:30:00 PM N		oso <u>sonace</u> sphalt	Dry	N/A	N/A	Nepond States and States and States
Driver, East-N	lame Drive			Disabi	lities the second s		
		6'1*		3/1991 N/A			
Unknown	un Lust manifest and	•	459-4038	Geico Di			
Incident Loc	The Ritz Plaza parking lot	· · · · · · · · · · · · · · · · · · ·	incident Desc	clicked off. I	at highschool, he pulled out of school vo had this problem three wks prior to	the incident the	powersteering will click off.
Component	steering dicked back on and cust over	compensated and hit a hydrant		Then when y	you start the veh back up it will click b	ack on. He went	to turn into a burrito placed
Vehide	Lamon Auto Body 289 Rancocas Road	1, ML Holly, NJ 08060	Damage Desc	whole passe	inger door and panel is damaged		
Loc	-	-	Add'i Info	r/a			
Emgcy Sve Names	None		Maint Loc	iocal place N	Aeienke Muffler		
PAR De	tail						
Collision	Y Non Collision	Property N Thermal Evt Damage	N 5	Spec Equip	None		
Vehicie Speed	10	Woather clear Condition	F	Ргор Оwner	N/A	Property Typo	N/A
Last Service Date	1/16/2010	Loc Last Sorvice		Property Location	N/A	Prop Est Repair Cost	\$0.00
Veh Est Repair Cost	\$0.00	Spec Equip N/A Installor		Prop Damage Description	N/A		
Primary Veh Use	Personal	Inspection Steering and Suspen Type	sion Sys li	nspected By	Inspection Not Performed	Inspection Date/Time	2/11/2010 01:23:26 PM
Veh Damage Description	 whole passenger door and panel is date 	amaged	E	Explain Other	File going to ESIS for further handlin	ŋġ	

Activities

Croatod The Control of	Created By	Assigned To	Activity Type	🛸 👘 Activity Sub-Type 👘 🏷	Status Status	Completed 757 Tail And	Description
2/15/2010 12:52:44 PM	MARTIRAM	ESISBIQU	Escalation	ESIS - Insurance Involvement	In Progress		ESIS - Insurance Involvement
Contact Last Name		Contart First	Name	Account		BAC Code	
Insurance Involvement -	Geico Direct, C	laim #	Claim Rep U	Jakaowa, Phone # (800) 459-40	38, claim made and p	bending.	
Ramiro/PAR/ATX							
Confidential Comments				· · · · ·			
Croated	Created By	Assigned To.	Activity Type	Activity Sub-Type	e se Status i milas	Completed # 7 5 10 48	Description Construction - Andrews
2/15/2010 12:37:14 PM	YOUNGJA	YOUNGJA	Scheduled Follow-up		Scheduled Alan		ESIS FIU
Contact Lost Mamo		Paulant Plus	*'me	Account		BAC Code	
CHECK CASE STATUS	FOR ESIS P/U						
NOTE TO ASSISTING C ACTIVITY, ALL INQUIRI				STOMER. PLEASE DO NOT AD 15	VISE CUSTOMER (IF THIS SCHEDULED	
Jaina Young/PAR/ATX							
Confidential Comments							
Cmatod Testing	Created Ru	Accional To		Activity Sub-Typo	Status	Completed	Description
2/15/2010 12:36:11 PM	YOUNGJA	MARTIRAM	Notify CRM		Done	2/15/2010 12:51:35 PM	Insurance Involvement
Contact Last Name		Contact Fire	Name	Account		BAC Code	
Customer's son was invo	olved in a collisi	on and alleges U	ne steering failed causin	g the incident. Insurance compa	ny is involved		
jaina young/par/atx							

Activities

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2/15/2010 12:31:41 PM	YOUNGJA	YOUNGJA	Outbound Call Customer	Made Contact	Done	2/15/2010 12:35:54 PM	cust
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
crs sts: calling to obtain y	your mailing add	dress. I did out i	l in the system last thursday,	however it erased unfor	tunately and Lanologiz	e about that	1
	-		,		······, ·····		
cust sts:7 Duck Pond Co Zoorhees NJ 08043	urt						
jaina young/pat/atx							
Jama Ananāchanarz							
Confidential Comments					· · · · · · · · · · · · · · · · · · ·		l l
Greated	Created By	Assigned To	Activity Type		Status	Completed	Description
2/12/2010 01:06:25 PM	YOUNGJA	YOUNGJA	Scheduled Follow-up		Done	2/15/2010 12:31:41 PM	cust:
Contact Last Name		Contact Firs	d Name	Account		BAC Code	
Action Plan: Obtain Addr	229						l
jaina young/par/aix							
Jama Yoong/pairaix							
Confidential Comments					·		1
Created to existing the second	Created By	Assigned To	Activity Type	Activity Sub-Type:	Status - Status	Completed Calabatic	Description
2/12/2010 01:04:21 PM	YOUNGJA	YOUNGJA	Outbound Call Customer	Left Message	Done	2/12/2010 01:06:21 PM	cust
Contact Last Name		Contact Fire	st Name	Account		BAC Code	1
crs sts: calling with the G	M Product Alle	nation Dept In m	enartis to your case. I need t	o obtain your mailing add	iress, if you can pise r	elum my call to 866-790-5700	1
			information in a message	o ostan your maning bot	neos, n jeu oun plau i	oren mi on to oco-rot-orot	
			-				

jaina young/par/atx

Activities

Groatod Contraction	Created By 35	*Assigned To	Activity Type 2018 87	Activity Sub-Type:	Status	Completed Contractor	Coscription Contractor Contractor Contractor
2/11/2010 05:12:45 PM	MERCADTO	YOUNGJA	Notify CRM		Done	2/11/2010 05:19:00 PM	Rejected
Cantant Last Manas		Contract Cirs	t Name	Account		BAC Code	
Comments							
There's no address, Plea	ise Obtain addri	B\$5.					
Tonie Mercado/PAR/ATX	ί.						
Confidential Comments							
Created			Activity Type	Activity Sub-Type	- Status	Completed >+************************************	Control on the second second second
2/11/2010 01:37:45 PM	YOUNGJA	YOUNGJA	Scheduled Follow-up		Done	2/12/2010 01:04:18 PM	cust:
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
Action Plan: Obtain addr							
	699						
Jaina Young/PAR/ATX							
Confidential Comments							
Created	Created By	Assigned To	SActivity Type Marine	Activity Sub-Typo	Status Status	Completed Version	C Description: CMRAREMANN CORRECT
2/11/2010 01:36:44 PM	YOUNGJA	MARTIRAM	Notify CRM		Done	2/11/2010 05:12:44 PM	Insurance Involvement
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
					· · · · · · · · · · · · · · · · · · ·		
Comments							

Customer's son was involved in a collision and alleges the steering failed causing the incident. Insurance company is involved

jaina young/par/atx

Activities

Greated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status 5	Completed Contraction	梁Description · · · · · · · · · · · · · · · · · · ·
2/11/2010 01:11:24 PM	YOUNGJA	YOUNGJA	Ownership Changed	Ownership Escalated to BRC	Done	2/11/2010 01:11:24 PM	Ownership Escalated to BRC
Contact Last Name		Contact Firs	tf Name	Account		BAC Code	
_							
Confidential Comments							
Croated and from the Da	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description - East of a
2/10/2010 06:00:35 PM	YOUNGJA	YOUNGJA	Scheduled Follow-up		Done	2/11/2010 01:16:19 PM	cust:
Cantant Lant Nama		Contact Ling	st Name	Account		BAC Code	
							-
							[
Action Plan: Continue In	itial						_
Confidential Comments							
Created Structure States	Created By	Assigned To	Activity Type:	Concentrativity Sub-Type	Status	Completed Common Com	- Description
2/10/2010 11:54:39 AM	MARTIRAM	YOUNGJA	Ownership Changed		Done	2/10/2010 11:54:39 AM	Service Request Ownership has
Contact Last Name		Contact Firs	st Name	Account		BAC Code	changed FROM: FLORESM2 TO:
							YOUNGJA
www.us							
Confidential Comments							

Activities

Croated Transfer Croated	FCreated By %	Assigned To	Activity Type 😰	Activity Sub-Typo	Status ::	Completed States and States	& Description 200	
2/10/2010 11:53:05 AM	MARTIRAM	YOUNGJA	BRC PAR	Initial Contact- Phone	Done	2/11/2010 01:27:08 PM	called	
Contact Last Name		Contact Fin	st Name	Account		BAC Code		
	1					little hit mem information in		
regards to the incident the		understand you	ar ven was involved i	n a collision due to your steering. Can	you give me a	ning of more mornation in		
				iving the powersteering clicked off. I'v				
incident the powersteerin clicked back on causing t				p it will click back on. He went to lum i hydrant.	nto a burrito pli	aced and the powersleering		
crs sis: I'm so sony to he	ar that, is he ol	k7 Was anyone	injured?					
cust sts: no he's fine no o the same issue with the C				was online and the NHTSA website ar	d I saw that so	o many other people were having		
	the end of the 2			dling. Someone will be in contact w/ ye and by that time I should have the info				
inkarr carrelease to ju	e et aler erlie.							
Jaina Young/PAR/ATX								
Confidential Comments								

Croatod	Created By Re	Assigned To	CACTIVITY Type	Activity Sub-Typo	Status 🚿	Completed \$25548946 47	M Doscription Stars	
2/10/2010 11:53:03 AM	MARTIRAM	YOUNGJA	BRC PAR	Initial Contact- Dealer	Done	2/11/2010 01:24:21 PM	called	
Contact Last Name		Contact Fire	d Name	Account		BAC Code		
Comments			<u></u>					
No visit has been made to	o dealer in over	r 2 years						

jaina young/par/aix

Activities

Croaled	Created By 27	"Assigned To	Activity Typ	o 🖉 👘 Activity Sub-Typo 🚟	Status Status	Completed Completed Contraction	Description States States
2/10/2010 11:52:59 AM	MARTIRAM	YOUNGJA	BRC PAR	Initial Contact-AVM	Done	2/11/2010 01:36:25 PM	called Karen Calhoun 914055 8432
Contact Last Mama		Contract Fin	st Name	Account		BAC Code	
FFOM Name:							
Node/Mailbox:	- (··				
The request number is:71		Product Allega	tion Dept to mail	ke you aware of a file that was received in	n your area,		
The Customer's name is:							
There is no involved deal							
The vehicle is a: 2006 Ch							
With current mileage: 42,							
The last 8 digits of the VI This involves: A collision f		a ananas the s	teering failed ca	using the incident			
				o central claims for further handling. How	ever if you do hav	ve any questions please feet	
free to give me a call.	• •			-	•	• •	
Provided contact info.							
Jaina Young/PAR/ATX							
Confidential Comments							1
Greated Constant States				o Activity Sub-Type			S Doscription States and a contract
2/10/2010 11:52:54 AM	MARTIRAM	YOUNGJA	BRC PAR	Acknowledgement	Done	2/10/2010 06:00:32 PM	called
Contact Last Name		Contact Fir	st Name	Account		BAC Code	

Crs Adv. This is Jaina calling from the GM Product Allegation Dept. I have received your file and do require further information. If you can pise return my call to 866-790-5700 ext 21115

jaina young/parlatx

Activities

Croated				Activity Sub-Typo		Completed Completed	Description
2/10/2010 11:52:26 AM	MARTIRAM	YOUNGJA Contact Firs	Notify CRM		Done	2/10/2010 05:44:41 PM	file assigned
Comact Last Name		Contart Pire		Account		BAC Code	
Comments							
Confidential Comments							
Croated			Activity Type	Activity Sub-Type			
2/10/2010 11:52:15 AM	MARTIRAM	YOUNGJA	Research		Done	2/10/2010 05:44:33 PM	Research VIN
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
- no open recalls							
- no previous related rep	airs						
- no previous SR's							
jaina young/par/atx							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	a die Statustander	Completed	- Description
2/10/2010 11:51:50 AM	MARTIRAM	YOUNGJA	BRC PAR	Case Assigned	Done	2/10/2010 05:44:12 PM	file assigned to Jaina Young ext 21115
Conlact Last Name		Contact Firs	t Name	Account		BAC Code	
received					<u> </u>		
1606IVED							
jaina young/pat/atx							
Confidential Comments							

Activities

Created	Created By	Assigned To:	- Activity Type	Activity Sub-Typo	Status Status	Completed	Description
2/10/2010 11:51:44 AM	MARTIRAM	FLORESM2	SR Opened		Done	2/10/2010 11:51:44 AM	SR in Status of Closed has been Re-
Contact Last Name		Contact Firs	t Name	Account		BAC Code	Opened by MARTIRAM
Comments							
Confidential Comments							

Croated Trails The Trail	- Created By -	Assigned To	Activity Type	Activity Sul	b-Type: Status	Completed Completed	Doscription
2/10/2010 11:51:41 AM	MARTIRAM	FLORESM2	SR Closed - Dissatisfied		Done	2/10/2010 11:51:41 AM	
Contact Last Nome		Contact Fire	t Name	Account		BAC Code	Dissatisfied.
Comments							
Confidential Comments				-			

Croatod	Created By	Assigned To:	Activity Type	Activity Sub-Type	Status	Completed THE State	Description
2/9/2010 04:57:19 PM	FLORESM2	FLORESM2	Outbound Call Customer	Made Contact	Done	2/9/2010 05:16:42 PM	Alleged product allegation - Power
Contact Last Name		Contact Firs	t Name	Account		BAC Code	Steering luming on and off
							_
Comments							
Customer states:			the standay affairs discussion				

=son was driving with the power steering out then when the steering clicked back on, son tried to compensate the weight then side swiped a fire hydrnat

Customer seeks: =get the power steering fixed

CRS advised: =information will be forwarded to the Product Allegation Department within the BRC

MarkFLores/CAC/MAN/T1/LVL0

Activities

Croated	Created By	Assigned To	CActivity Type	Activity Sub-Type	Status	Completed	Description	
2/9/2010 04:54:51 PM	FLORESM2	MARTIRAM	Escalation	Initiate PAR	Done	2/10/2010 11:51:37 AM	Assigning activity to PAR QUEUE	
Contact Last Name		Contact Firs	t Name	Account		BAC Code	Received and assigned in PAR.	
Comments							Ramiro WATX/Workflow Par	
CRS advised that a pen	son from the PAI	R Department w	ill contact the custo	omer within 2 business days			-	
Confidential Comments			•					

Croated Traditions apply.	Created By	Assigned To	& Activity-Type activity	Activity Sub-Type	Status	Completed	Description	بكر فليباد كالمهاد الإدامينان
2/9/2010 04:17:10 PM	FLORESM2	FLORESM2	Outbound Call Customer	Made Contact	Done	2/9/2010 04:54:49 PM	follow up	
Contact Last Name		Contact Fire	t Name	Account		BAC Code		

Cust sts:

apparently we were supposed to get authorization
at a Lemans and i dont know if its a gm dir
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Crs Sts: =following up on your concern =asked pre par question =provided SR and cntact info

MarkFLores/CAC/MAN/T1/LVL0

Activities

9/2010 04:11:40 PM	FLORESM2	FLORESM2	Outbound Call Dealer	Made Contact	Done	2/9/2010 04:16:54 PM	dealer
optact Last Name		Contact First	Mame	Account		BAC Code	
опиненка							
RS spoke w/: Adam (S	A)						
hл (SA) r sts:							
r sis: iome body damage or	the side of the	uah					
ower steering code ca		AGU					
eed to replace the col		ń					
ve diag and pulled that		••					
ot it towed out of here		aa					
90 plus for the diag		3+					
agnosis= steering coli	ımn						
stimated cost= \$1091							
hen will complete= fev	v hours						
aint at dir= no							
isuse/Abuse/Lack of n							
ust caused or prevente							
ev out of pocket expe							
r provided prev cost a ev related repairs= no		ist time here					
elated to age/mig= no	08						
eneral condition of vet	icle= nood ever	ent for that dama	as on the body				
id you ride-along or tes	t drive with the	Cust≕πn	ge off the body				
AC contacted? Case#=		0001-110					
hould cust receive ass		r why not)= up y	o vau guvs				
fill dir be offering GW A	sst on behalf o	GM2/Dir willing	to participate= nothing on o	ur part that has to do with i	it		
VM contacted by dir? \				-			
arkFLores/CAC/MAN/	T1/LVL0						
onfidential Comments							
				Activity Sub-Type &			C. Doscription : - Product Sol and sol
8/2010 02:30:59 PM	JAVIERA1	FLORESM2	Ownership Changed		Done	2/8/2010 02:30:59 PM	Service Request Ownership has
							changed FROM: CRUZJ5 TO:

67711115-1150	
Confidential Comments	

Activities

Croated Press Party Tor	Created By	Assigned To	Activity Type	Activity Sub-Type	Status Status	Completed : Comple	Doscription
2/8/2010 02:09:22 PM	BARGOCH	FLORESM2	Scheduled Outbound Call Dir		Done	2/9/2010 04:11:38 PM	Get diag info
Products of Land Manage		0 P*	t hlomo	Account		BAC Code	l
Comments							
For funneling.							
Cherry/Man/Cac/T1/Lvl 0 Confidential Comments	Empowered						1
Connectine Connection							
Croated Rolling College Lt				Activity Sub-Type			A Description and an and the Addition of the A
2/8/2010 02:08:25 PM Contact Last Name	BARGOCH	BARGOCH Contact Firs	Outbound Call Customer	Left Message Account	Done	2/8/2010 02:09:19 PM BAC Code	Initial Attempt:
		Contract Firs		Account		DAG GOUE	
Comments							
Crs left a msg.							
Cherry/Man/Cac/T1/Lvi 0	Empowered						
Confidential Comments							l
Croated () () () ()	Created By-w	Assigned To	Activity Type	Activity Sub-Typo	Status -		of Description and a second star of the second star and the second star and the second star and the second star
2/8/2010 02:06:04 PM	BARGOCH	BARGOCH	Outbound Call Dealer	Made Contact	Done	2/8/2010 02:08:24 PM	Funnel Dir
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
							l
Crs spoke with Matt:							
Crs asked if the veh has	been diag?						
Dir sis that veh wasnt ch	ecked yel, il wil	ll be diag today l	but with reg to completing it, I	Dir not sure if that would be to	oday afternoon or to	om.	

Cherry/Man/Cac/T1/Lvl 0 Empowered Confidential Comments

Activities

Croated	-+ Crealed By	 Assigned To 	Activity Type	Activity Sub-Typo		Completed Completed	Description
2/8/2010 11:45:31 AM	BARGOCH	BARGOCH	Scheduled Outbound Call Dir		Done	2/8/2010 02:06:03 PM	Call Dirship
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
			·				
Confidential Comments							Ι
Croated	Created By	Assigned (To	Activity Type	Activity Sub-Type	Status	Completed	Description
2/3/2010 05:45:23 PM	CRUZJ5	CRUZJ5	Scheduled Outbound Call Dir		Done	2/8/2010 11:45:29 AM	call dirship
Contact Last Name		Contact Firs	t Name	Account		BAC Code	I
Comments							
-check the diagnosis of t	he veh.						
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status 65	Completed - For Souther	Description and the second systems of the
2/3/2010 05:34:25 PM	CRUZJ5	CRUZJ5	Outbound Call Third Party	Made Contact/Engineering Own	Doné	2/3/2010 05:45:21 PM	called Roadside Assistance
Contact Last Name		Contact Firs	t Name	Account		BAC Code	l
-spoke with Jerry of Roa	dside Assistanc	and conferent	ed the cust to set-up an appo	intment.			
-representative informed	I the cust that st	he is covered by	the roadside assistance and I	her veh will be lowed on Fr	iday around 4-4:3	0 pm at zero cost.	

-

-cust happy with the information she received for the dept.

Jose Cruz/CACT1/man/Lvi0

Activities

Greated	Created By CRUZJ5	Assigned To CRUZJ5	Activity Type	Complex Request	Status Done	Completed 2010 05:34:22 PM	Description
Contact 1 act Name		Contact Ei		Account	Dolla	BAC Code	
ovinitions							I
cust sts : -cust has a 2006 cobalt							
 If there is a recall on the -power steering went in a 	and out						
-Independent shop said j -heard a recall in the new	just lacks air ir vs.	he lires.					
 veh is not driveble. power steering went clip 	ped the fire hy	drant					
Orig owner? No Primary driver? Yes							
Personal or business use Where purchased? Burn	e? -personal • Postiae						
If 2nd Owner of Veh, who Current approx mig? 42	en/what mig? 3	18,000 miles					
Ext Svc Plan? No Concern? power steering	-						
When 1st notice concern What conditions does co	7 2 weeks ago).					
Where diagnosed? No d Est cost of the repair? n/	iagnosis yet.						
Current location of veh? Veh repaired? Not yet	at the the hou:	5 0 .					
cust sks : -have the power steering) of the veh fixe	ed.					
crs adv :							
-advised the cust to bring	g the veh to the	e dirship for diag		• •	-1		
-cost agreed to have it to -veh will be towed on frid -will call the cust on satu	lay to the dir by	y friday 4-4:30 p	roadside assislance to sel-up m.	an appointment for the co	51.		
Jose Cruz/CACT1/man/	.vi0						
Confidential Comments							l
UCC Informati	on						

UCC.Cod	loxe the service of Symptom Wind Control of the service of the ser	and the memory Description Address to the Address and Address and Address and Address and Address and Address a
M30	Inoperative	Steering - Power Steering Pump / Brackets

GM Vehicle Inquiry System Summary

685750

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

	VIN :	1G1AK15F967
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VEHICLE INFORMATION

Merchandising Model :		1AK37 -2006 COBALT 2-DOOR LS Warranty Start Date : COUPE 70. BETAU. STOCK				006	
BARS Order Type :	70 -	RETAIL - STOCK					
Delivering Dealer :	PO 1	RLOW CHEVROLET I BOX 7003		Selling Source :	13 - CHEVR	13 - CHEVROLET	
	DELRAN, NJ 08075-7003 (856) 461-8400			Site Code :	15018	15018	
				Business Associate Code :	113866		
Service Contract :	Yes	Branded Title :	No	Warranty Block : No P	DI Status :	Paid	

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	07/31/2006	21 miles	07/31/2009	36021 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	07/31/2006	21 miles	07/31/2012	100021 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	07/31/2006	21 milcs	07/31/2014	80021 miles
36/36000 FEDERAL EMISSION	07/31/2006	21 miles	07/31/2009	36021 miles
60/60000 POWERTRAIN - U.S. LIMITED WARRANTY	07/31/2006	21 miles	07/31/2011	60021 miles

CLAIM HISTORY

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
r				

05/16/2006	A66192	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles
			CHECK HISTORY INFORMATION		

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN	1G1AK15	F967						
		VEIIICLE BUI	LD					
Merchandising Mo	odel :	1AK37 -2006 COBALT :	1AK37 -2006 COBALT 2-DOOR LS COUPE					
Gross Vehicle Weig	ght Rating :	1675 kg (3693 lb)	Order Number :	KBWFCN				
Build Date :		05/16/2006	Build Plant :	167A				

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

OPTION CODES								
AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	AR9 - DELUXE FRONT BUCKET SEAT							
B34 - FLOOR MATS	B35 - REAR FLOOR MATS							
B84 - BODY COLOR BODYSIDE MOLDINGS	C67 - ELECT. FRONT AIR CONDITIONER							
DC8 - MIRROR, O/S MANUAL FLDG, BLK	FE1 - SUSPENSION SYSTEM-SOFT RIDE							
FE9 - FEDERAL EMISSIONS	FY1 - TRANS/AXLE 3.63 RATIO							
IPB - INTERIOR TRIM DESIGN	J41 - POWER DISC FRONT BRAKES							
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO							
L61 - 2.2L DOHC 4 CYL ENGINE	MNS - 4 SPEED AUTO TRANSMISSION							
MX0 - 4-SPD. AUTO. TRANS. W/OVERDRIVE	NT7 - FEDERAL EMISSION TIER 2							
N46 - 4 SPOKE STEERING WHEEL	PG1 - 15" STEEL WHEEL							
QTU - P195/60R15 TOURING BW TIRES	R6M - NEW JERSEY SURCHARGE							
R6P - PREMIUM PAINT	R8K - ***********************************							
SLM • STOCK ORDERS	UN0 - AM/FM STEREO W/CD & RDS							
UQ4 - BASE SPEAKER SYSTEM	VK3 - FRONT LICENSE PLATE MOUNT							
V73 - STATEMENT OF VEHICLE CERTU.S. /CANADA	ILS - ILS BASE PACKAGE							
ISZ - OPTION PACKAGE DISCOUNT	14B - GRAY							
14I - GRAY	6AR - FRONT SPRING							
7AR - FRONT SPRING	8AA - REAR SPRING							
84U - MAJESTIC AMETHYST METALLIC	9AA - REAR SPRING							

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GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

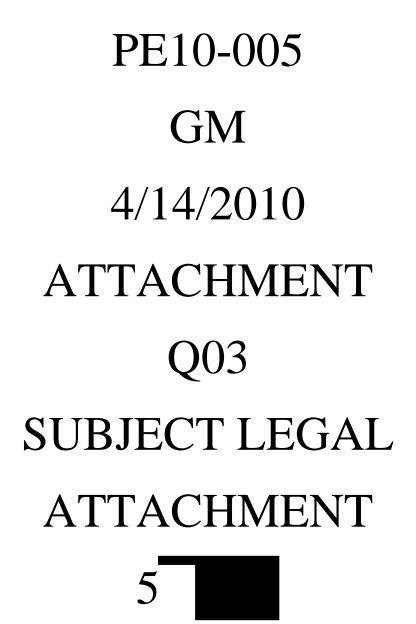
Help

VIN :			1G1/	AK15F967							
				CLAIM F	IISTORY						
Repair Oro	ler Date	: 05	/16/2006	6 Repair Order Number : A66192 Odometer Reading :			0 miles				
Serviced	-		EVROL	ET INC.	Selling Source : 13				- CHEVROLET		
By:	DELRA	PO BOX 7003 Delran, NJ 08075-7003			Site Code :			1501	8		
(856) 461-8400)		Business Associate Code : 113				66		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Par	rt	Auth Code	Person Code	Linc Total	Comments	
05/19/2006	692	01	1	Z7000 - PRE- DELIVERY INSPECTION - BASE TIME	ASE N/A N/A		N/A	N/A	\$ 108.94	N	

CHECK HISTORY

Vehicle Has No Associated Check History.

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110 Elwood Davis Rd. * North Syracuse, NY 13212 **

May 24, 2006

VIA CERTIFIED MAIL

RECEIVED

MAY 3 1 2000

ESIS-GM CLAIMS UNIT

General Motors Corporation 300 Renaissance Center Mail Code 482-C20-D71 Detroit, MI 48265-3000

OUR INSURED: OUR CLAIM NUMBER: DATE OF LOSS: 04-11-2006 LOSS LOCATION: Buffalo, New York YEAR: 2006 MAKE/MODEL: Chevrolet Cobalt TYPE OF LOSS: Single vehicle collision INJURIES: Yes DEFECT ALLEGATION: Steering failure caused loss of control/Vehicle locked up.

Please be advised that Nationwide is the insurance carrier for the above-named insured, who sustained damage to his automobile on the above date of loss. Our investigation reveals that this loss resulted from a defect in the automobile, therefore we are placing you on notice of a claim against you, as well as providing you with the opportunity to inspect the vehicle.

Please contact the undersigned within the next 10 business days to advise regarding inspection of the vehicle.

Thank you for your prompt attention to this matter.

Nationwide Mutual Fire Insurance Company Lynn Koenek Claims Department (315)453-3384

GM Vehicle Inquiry System Summary

<u>Home</u> - <u>Summary</u> - <u>Claim History</u> - <u>Vehicle Build</u> - <u>Vehicle Component</u> - <u>Delivery Information</u> - <u>Dealer</u> <u>Information</u> - <u>Service Contract</u> - <u>Warranty Block</u> - <u>Branded Title</u>

<u>Help</u>

VIN : 1	G1AJ	K15F667								
		VEHICL	E IN	FORMATIC	ON					
Merchandising Model :	2	K37 -2006 COBALT 2 UPE	Warrant Date :	o2/04/2006						
BARS Order Type :	70 -	0 - RETAIL - STOCK								
Delivering Dealer :	OR	WEST-HERR CHEVROLET OF ORCHARD PARK				Selling Source :			13 - CHEVROLET	
		'5 SOUTHWESTERN CHARD PARK , NY			Site Code :			13305		
	- S .	6) 662-9775		Business Associate Code :			115360			
Service Contract :	Yes	Branded Title :	No	Warranty	y Block : No PDI St		Status :	Paid		

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	02/04/2006	6 miles	02/04/2009	36006 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	02/04/2006	6 miles	02/04/2012	100006 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	02/04/2006	6 miles	02/04/2014	80006 miles
36/50000 CALIFORNIA EMISSIONS	02/04/2006	6 miles	02/04/2009	50006 miles
96/100000 CALIFORNIA SELECT COMPONENT	02/04/2006	6 miles	02/04/2014	100006 miles
60/60000 POWERTRAIN - U.S.	02/04/2006	6 miles	02/04/2011	60006 miles

Page 1 of 2

http://gmvis.gm.com/gmvis/main/Summary

CLAIM HISTORY

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading						
10/21/2005	A03130	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles						
99900	CHECK HISTORY INFORMATION									

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:			1G1A	K15F667								
	10			CLAIM H	ISTORY							
Repair O Date :	rder	10/2	1/2005	Repair Order Number :A03130Odometer Reading :			0 miles					
Serviced	8			OLET OF	Selling Source : 13 -				3 - (CHEVROLET		
By :	ORCHA 3575 SO			RN BLVD	Site Code : 133				330	05		
ORCHARD PARK, NY (716) 662-9775			7 14127-1706 Business Code :		ess Associate 1153			153	360			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Par	t	Auth Code	Perso Cod		Line Total	Comments	
10/25/200	5 633	01	I	Z7000 - PRE- DELIVERY INSPECTION - BASE TIME	N/A	 	N/A	N/A		\$ 89.91	N	

CHECK HISTORY

Vehicle Has No Associated Check History.

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PE10-005 GM 4/14/2010 ATTACHMENT Q03 SUBJECT LEGAL ATTACHMENT



								~ ~
								\rightarrow
Servi	ce Request Detail							
R No.	1-429219645	Ref No.		Goodwill	No Goodwill Of	fered	BRC Type	PAR BI
ccount		Site		GW SubType	*****		Bus. Unit	BRC
ast Name	_	First Name		Approval	Not Initiated		Area	PAR
)aytime #		Evening #		UCC	Steering - Colu	mn / Ignition Lock /	Sub-Area	Initiate PAR- Collision
Address		City Far Rockaway		involved Dir	Arnold Chevrol	et, Llc	Safety	Yes
State	NY ZipCd	Con Acct		Source	Phone		Updated	8/29/2006 9:20:15 AM
Serial #/VIN	1G1AM18B767	Model Year 2006		Priority	Medium Li	cense # CHEVROL	Owner	GREERM
lako	Chevrolet	Warr. Start 04/26/2006		Status	Open		Opened	8/25/2008 4:01:48 PM
Aodel	Cobalt	Mileage 2700		Sub-Status	Satisfied		Closed	
bstract	Steering - Column / Ignition Loc		Contraction of Contra		*******			
Customer	THIS IS NO LONGER A BRC P	AR CASE*					**********************	
Description			مرد و مدر به مرد مدر می انگر است. مرد و مدر به مرد مدر می انگر است.					
Pre-PAR	2							
AR Notifier	Incident Date/Time In	uries #Other Veir #People in	Road Surfa		d Cond. Fire R			
Dwner	8/3/2006 2:45:00 PM	Y 0 2	Asohalt	Dry	IS CONSTRAINED AND	shoute-		ce Report# 436137
Inver Last N	and the second				abilities		~00	1010/
		5'6'	A CONTRACT OF CONTRACTOR	/6/1989 Non	NOTODONNOA CHICAGAMACAGAMACAGAMACAGAMACA			
		nisularios egent mist Name Pho	one#	Insurar	nce Agency			
		(80	0) 464-5755	Gicel Ir	nsurance			410
ncident	Utal Rd. Middle School		Incider	nt going arou	und, making turn	, steering wheel locked	up, car jump	ed the curb, hit a tree and a
.00			Desc	pole. Fron	t airbag deploye	d		-
Component	the steering wheel got locked							
labiala Las	Veh is unusable		Damag	3e Vehis*at	iotal loss". Unusa	ible		
remicie Loc	ven is unusable			-				
Emgcy Svc		1	Add'i Ir	nto Cust has t	peen contacted b	y two attorneys, has n	ot hired eithe	r of them.
lames	·2	4 • ###3 • • • • • •						
34D D-4	10 IB		Maint L	.oc Arnold Chi	evrolet			
PAR Det								
Collision	Y Non Collision	Property N Thermal E Damage	ivt N	Spec Equip		***	969-969-969-969-96-96-96-96-96-96-96-96-	
'ehicle peed	22	Weather Dry Condition		Prop Owner	N/A		Property Type	N/A
ast Service ate		Loc Last Service		Property Location	N/A	*******	Prop Est Repair Cos	.
eh Est		Spec Equip			N/A		repair cos	
lepair Cost		Installer		Prop Damage Description	NUM.			
rimary eh Use	Personal	Inspection Type		Inspected By	Inspection No	t Performed	Inspection Date/Time	**************************************
eh Damage	Vehicle is totaled		2440) maalala qaa magaa aa ay ahaada	Explain Other	Insurance set	tlement complete	water i whe	

Description



Report Generated for TOPOROWM on 8/30/2006

Page 1 of 8

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Service Red	quest De	etail	1991) or els passesser dell'esta acces					
PAR Injuries							e	
Last Name First Nar	me DOB	Location Occupant of	Owner's Vehicle	Phone #	Seating Pos Driver	Restr Buckl	aint Type ad up.	
Injury Description Cut on sholder Cut on neck Street Address			Medical Rpt# City		Treatment Location Good Samarithan Hosp NY State Zip Coo	ital Far Rockaway	ed By	
Last Name First Nar	ne DOB	Location Occupant of	Owner's Vehicle Medical Rot#	Phone #	Seating Pos Front Passenger Treatment Location	Buckl		
He hit the windshield, th for observation	ey kept him at l	Emergency Roo			Good Samarithan Hosp	Treati ital	ад Бу	
Street Address	en e		City		State Zip Cod	le		
Activities								
Created 8/30/2006 10:21:03 AM	Created By MERZTIFD	Assigned To ESISBIQU	Activity Type Escalation	Activity Su	ib-Type Status In Progress	Completed BAC Code	Description Insurance dec	
Confidential Comments								
Greated 8/29/2006 1:44:22 PM	Created By JACKSOLI	Assigned To MERZTIFD	Activity Type Notify CRM Name	Activity Su Account	b-Type Status Done	Completed 8/30/2006 10:21:03 AM BAC Code	Description ESIS	
Comments Confidential Comments								

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Report Generated for TOPOROWM on 8/30/2006

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Service Re	quest D	etail					
Activities		ана и наложение области ч	annaninologia (annaninologia (annaninologia (annaninologia)) an a' annaninologia				annan an a
Created 8/29/2006 9:20:15 AM	Created By GREERM	Assigned To GREERM	Activity Type Ownership Changed	Activity Sub-Type Ownership Escalated to BRC	Status Done	Completed 8/29/2006 9:20:15 AM	Description Ownership Escalated to BRC
Contact Last Name		Contact Fir	st Name	Account		BAC Code	
zomments							
Confidential Comments							
Created 8/29/2006 8:51:59 AM	Created By GREERM	Assigned To JACKSOLI	BRC PAR	Activity Sub-Type ESIS- Insurance Involvement	Status Done	Completed 8/29/2006 1:44:21 PM	Description Customer seeks return of ins deductible & extended warranty fees paid and lost
			wane	Account		BAC Code	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
leceived and escalated	t to ESIS			· · · · · · · · · · · · · · · · · · ·			
inette Jackson/atx/par Confidential Comments							
Preated 9/28/2006 10:28:15 AM	Ordelied By JACKSOLI	Assigned To GREERM	Activity Type Ownership Changed	Activity Sub-Type	Status	Completed 8/28/2006 10:28:15 AM	Description Service Request Ownership has
			Vame	Account		BAC Code	changed FROM: LAUFERYA TO: GREERM
Confidential Comments							
	1						

Report Generated for TOPOROWM on 8/30/2006

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Service Request Detail					
		and a second second (2) - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		······································	
Activities					
Created Created By Assigned To Ac 8/28/2006 10:27:08 AM JACKSOLI GREERM BR		Sub-Type Status	Completed 8/28/2006 4:39:46 PM	Description	
Contact Last Name Contact First Nar		Jugoment Done	BAC Code	Called customer @	
Comments Summary:					
Reached vehicle owner, son 177 was driving the vehicle at the time of the inci He sts the steering locked up, the vehicle jumped the curb a The vehicle is a total loss. Settlement has been made with the insurance company, and	and hit a tree.				
Customer seeks from General Motor the return of his insura	nce deductible, and the money he t	ost on the extended warranty.			
CRS advised customer that I will need to escalate the file be Advised customer of approximate amount of time involved, it	ecause of the insurance deductible. and that he will be hearing from the	Claims Department.			
Provided customer with SR# and CRS c/b info.					
CRS will escalate this file to ESIS.					
mary green/pan/11135					
Confidential Comments					
				1	
Created By Assigned To Act		Sub-Type Status	Completed 8/28/2006 4-40-03 PM	Description	
Created By Assigned To Act 9/28/2006 10:27:08 AM JACKSOLI GREERM BR	C PAR Initial Co	Sub-Type Status ntact- Phone Done	Completed 8/28/2006 4:40:03 PM BAC Code	Description customer contact	
Created Created By Assigned To Act V28/2006 10:27:08 AM JACKSOLI GREERM BR Contact Last Name Contact First Nan Comments	C PAR Initial Co		8/28/2006 4:40:03 PM		
Created Created By Assigned To Act 9/28/2006 10:27:08 AM JACKSOLI GREERM BR Contact Last Name Contact First Nam Comments See Acknowledgement activity	C PAR Initial Co		8/28/2006 4:40:03 PM		
Created Created By Assigned To Act 9/28/2006 10:27:08 AM JACKSOLI GREERM BR Contact Last Name Contact First Nan Comments See Acknowledgement activity nary greer/par/11135	C PAR Initial Co		8/28/2006 4:40:03 PM		
Created Created By Assigned To Act 3/26/2006 10:27:08 AM JACKSOLI GREERM BR Contact Last Name Contact First Nan Comments See Acknowledgement activity mary greer/par/11135	C PAR Initial Co		8/28/2006 4:40:03 PM		
Created Created By Assigned To Act 3/28/2006 10:27:08 AM JACKSOLI GREERM BR Contact Last Name Contact First Nan Comments See Acknowledgement activity mary greer/par/11135 Confidential Comments	C PAR Initial Co		8/28/2006 4:40:03 PM		
Created Created By Assigned To Act 3/28/2005 10:27:08 AM JACKSOLI GREERM BR Contact Last Name Contact First Nan Comments See Acknowledgement activity mary greer/par/11135 Confidential Comments	C PAR Initial Co		8/28/2006 4:40:03 PM		
8/28/2005 10:27:08 AM JACKSOLI GREERM BR Contact Last Name Contact First Nan Comments See Acknowledgement activity mary greer/par/11135 Confidential Comments	C PAR Initial Co		8/28/2006 4:40:03 PM		

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Report Generated for TOPOROWM on 8/30/2006

Page 4 of 8

Service Request Detail		
tivities		and a second to the second
ated Created By Assigned To Activity /2006 10:27:07 AM JACKSOLI GREERM Researc	- Cucius	Completed Description 3/28/2006 4:47:12 PM Researched VIN
itact Last Name Contact First Name		BAC Code
mments eviewed pre-PAR		
erformed VIN/case scan, no other SRs, no related issues ther sts the steering has locked up while he was driving it, and	he has addressed this with the dealership before)	
eviewed GMVIS - no open or related recalls or history, one visi		
ary green/par/11135		
infidential Comments		
eated Created By Assigned To Activity 28/2006 10:27:07 AM JACKSOLI GREERM BRC PA		ompleted Description
Intact Last Name Contact First Name		/29/2006 9:13:47 AM FAVM Yortano Todd 914055 8063 ARNOLD CHEVROLET, LLC WEST
mments mmary:		BABYLON NY 40 212292
call to AVM		
ary greer/par/11135		
nfidential Comments		
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Service Re	quest D	etail					
Activities					111-14 9 CONSC AND A SU		n na sa na na na na na manaka kaka kana kana k
Created 8/28/2006 10:27:07 AM	Created By JACKSOLI	Assigned To GREERM	Activity Type BRC PAR	Activity Sub-Type Initial Contact- Dealer	Status Done	Completed 8/29/2006 9:55:48 AM	Description DEALER CONTACT
Contact Last Name		Contact Fir	st Name	Account		BAC Code	
Comments ARNOLD CHEVROLET 670 MONTAUK HWY WEST BABYLON , NY (631) 422-3700							ł
Thomas Bolger, advisor	ŕ						
veh brought to dir on 7/ "sometimes when brakin have to release brake to	ng, steering loc	ks					
TAC case 908475 - test drove veh could not	t dupl no simila	r concerns note	d by TAC				
found bulleting pertainin Bulletin: #? "electronic steering may		to protect motor	from burning out whe	n parking or holding wheel at end (of turns-"		
dirshp performed no rep			-				
mary green/par/11135							
Confidential Comments							
Created 8/28/2006 10:27:06 AM	Cleated By JACKSOLI	Assigned To GREERM	Activity Type BRC PAR	Activity Sub-Type Case Assigned	Status Done	Completed 8/28/2006 4:00:26 PM	Description Assigned File to Mary Greer an
Contact Last Name		Contact Firs		Account	Dunio	BAC Code	Ext.11135
Comments File received. Working file.							
nary greer/par/11135							
Confidential Comments							
Repor	rt Generated fo	TOPOROWM	on 8/30/2006	an a			Page 6 of 8

Service Re	quest De	etail					
Activities			-		ana i i sann si i yaga		n mananan ing ang ang ang ang ang ang ang ang ang a
Created V28/2006 10:27:06 AM Contact Last Name	Created By JACKSOLI	Assigned To GREERM Contact Fir	Activity Type Notify CRM	Activity Sub-Type Account	Status Done	Completed 8/28/2006 3:59:48 PM BAC Code	Description File Assigned
iomments ile received. Vorking file.							l
nary greer/par/11135		s.,					
Confidential Comments							
Created V28/2006 10:27:04 AM Contact Last Name	Created By	Assigned To Contact Fin	Activity Type	Activity Sub-Type Account	Status Done	Completed 8/28/2006 10:27:16 AM BAC Code	Description 1-429219645, BRC PAR Assignor
omments		1					
onfidential Comments							
reated /25/2006 5:22:26 PM	Created By LAUFERYA	Assigned To JACKSOU	Activity Type Escalation	Activity Sub-Type Initiate PAR	Status Done	Completed 8/28/2006 9:37:36 AM	Description Assigning activity to PAR QUEUE.
ontact Last Name		Contact Fire	lt Name	Account		BAC Code	
RM advised that a per	son from the P/	R Department	will contact the cust	omer within 2 business days.			
eceived and assigned	in par						
inette Jackson/ab/par	workflow						
onfidential Comments							
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Report Generated for TOPOROWM on 8/30/2006

Page 7 of 8



Activities

Created 8/25/2006 5:11:48 PM Contact Last Name	Created By LAUFERYA	LAUFERYA Contact Fir		Activity Sub-Type Account	Status Done	Completed 8/25/2006 5:13:14 PM BAC Code	Description Add more information
Nina Weiss (Yanina Lai Confidential Comments	ufer) / CAC / BA		d by the insurance company	/. Cust sts he will need to p	out 33,000\$ to get	ta new veh.	-
Created 8/25/2006 4:09:16 PM	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
Contact Last Name	LAUFERYA	LAUFERYA Contempeter	Inbound Call Customer	Complex Request Account	Done	8/25/2006 5:09:21 PM BAC Code	Customer had a collision
and a pole. Cust's son a Cust sks: GM to do som	and his friend on tething about th Cust will be con	the passenger is situation.) miles approx. On July 27th k his son was driving the vel side got injuries. Ambulance ess Resource Deparment in	e came and took both to th	nn got locked. He ocked again, so th e ER.	took veh to Arnold Chevrolet te veh turned and hit a tree	
Created 8/25/2006 :00:03 PM Contour Last Name	Created By LAUFERYA	Assigned To LAUFERYA Contact First	Activity Type CTI - Inbound Call t Name	Activity Sub-Type	Status Done	Completed 8/25/2006 5:09:34 PM BAC Code	Description Inbound CAC call not found, #entered 6314226080
Comments Confidential Comments							
UCC Informatio	in state						
UCC Code M41		Symptom Inoperative		Descriptio Steering -	on Column / Ignition	Lock / Parts	
Repor	t Generated for	TOPOROWM	on 8/30/2006				Page 8 of 8

GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN :	IG1AM18B767
8	
	VEHICLE INFORMATION

Merchandising Model	: 1	AM37 -2006 COBALT S	Warranty Start Date :			04/26/20	06		
BARS Order Type :	6	60 - RETAIL - SOLD							
Delivering Dealer :		RNOLD CHEVROLET,	LLC		Selling Sourc	e :		13 - CHI	EVROLET
		670 MONTAUK HWY WEST BABYLON, NY 11704-8238		Site Code :			02281		
	(0	531) 422-3700			Business Asso	ciate	Code :	212292	
Service Contract :	Yes	Branded Title :	No	Warr	anty Block :	No	PDIS	Status :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	04/26/2006	5 miles	04/26/2009	36005 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	04/26/2006	5 miles	04/26/2012	100005 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	04/26/2006	5 miles	04/26/2014	80005 miles
36/50000 CALIFORNIA EMISSIONS	04/26/2006	5 miles	04/26/2009	50005 miles
84/70000 CALIFORNIA SELECT COMPONENT	04/26/2006	5 miles	04/26/2013	70005 miles
60/60000 POWERTRAIN - U.S.	04/26/2006	5 miles	04/26/2011	60005 miles

CLAIM HISTORY

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
07/27/2006	122603	#	N9995 - CUSTOMER CONCERN NOT DUPLICATED	2580 miles

8/30/2006

	03/29/2006	A31721	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	mile
--	------------	--------	---	---	---	------

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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Page 2 of 2

GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

C.	iánna an	Anna di Kana di							501.22550.00	Note and an average second				
VIN :	-		1G1	AM18B767										
				CLAIM	HI.	STORY								
Repair Or	der Date	e: 0	7/27/200	6 Repair Order Number :				eter R	ead	ing :	2580 miles			
Serviced ARNOLD CHEV By : 670 MONTAUK				s	elling Sou	irce :			13 - 0	CHEVROI	JET			
WEST BABYLO		'LON, N	-	s	ite Code :				02281					
(631) 422-3700			00		B	usiness A	ssociate	Code	*	21229)2			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Pa	rt	Auti Code		Person Code	Line Total	Comments		
08/04/2006	714	01	#	N9995 - CUSTOMER CONCERN NOT DUPLICATED		N/A		N/A		N/A	\$ 27.42	N		
						- - -			-			L		
Repair Ord	ler Date	: 0	3/29/200	Repair Order Number :		A31721 Odomete		eter Re	eadi	ing :	0 miles			
Serviced	ARNO	DCH	EVROL	ET, LLC	Selling Source :					13 - CHEVROLET				
By:	WEST	BABY		Y 11704-8238	Si	ite Code :				02281				
(631) 422-3700			B	usiness As	ssociate	Code :		21229	2					
Cycle Date			Labor Operation		Par	t	Auth Code		erson Code	Line Total	Comments			
04/04/2006	679	01	I	Z7000 - PRE- DELIVERY INSPECTION - BASE TIME	N/A			N/A	1	√/A.	\$ 118.83	N		

CHECK HISTORY

Vehicle Has No Associated Check History.

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8/30/2006

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GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

<u>Help</u>

VIN	IGIAM18B7	67								
		VEHIC	LE BUILD							
Merchandising	Model :	1AM37 -2006 (5 COBALT SS COUPE							
Gross Vehicle	Weight Rating :	1738 kg (3832 l	b)	JZFQ2J						
Build Date :		03/29/2006		Build Plant :	167A					
		OPTIC	N CODES							
AK5 - DRIVER BAGS	& RIGHT FRONT PA	SSENGER AIR	AR9 - DEI	UXE FRONT BUCKET	SEAT					
ASF - AIRBAG	S, SIDE HEAD-CURTA	AIN	C67 - ELE	CT. FRONT AIR COND	ITIONER					
DG7 - BODY C	OLOR POWER MIRRO	ORS	E2C - ORL	DER TO DELIVERY - E	XPEDITE					
FE3 - SPORT S	USPENSION		FX2 - TRA	NS/AXLE 3.91 RATIO						
IPC - INTERIO	R TRIM DESIGN		JL9 - 4-WF	IEEL DISC ANTI-LOCH	BRAKE SYSTEM					
K64 - 115 AMP	GENERATOR		LE5 - 2.4L 4 CYL DOHC HIGH OUTPUT GAS ENGINE W/VVT							
LOD - ASSEME	BLY PLANT - LORDST	OWN,OHIO	MN5 - 4 SF	PEED AUTO TRANSMI	SSION					
MX0 - 4-SPD. A	UTO. TRANS. W/OVE	ERDRIVE	NE1 - 50-S	TATE EMISSIONS						
NP5 - LEATHE	R WRAPPED STEERIN	IG WHEEL	NUI - CAL	IF EMISSIONS LEV 2						
NW7 - TRACTI	ON CONTROL	:	PFE - 17 X 7 ALUMINUM WHEEL							
QBU - P205/50F	17 BLACKWALL TIR	ES	RE8 - UPGRADE ORNAMENTATION							
R6P - PREMIUN	MPAINT		R8K - **********							
R9Z - POMS EX	PEDITE-SOLD ORDE	RS/TSE	SLL - SOL	DORDERS						
UQ4 - BASE SP	EAKER SYSTEM		US8 - AM/I STD/OPT F	FM STEREO W/CD & M (ADIO)	IP3 (REPLACES					
VK3 - FRONT L	ICENSE PLATE MOU	NT	V73 - STAT U.S. /CANA	TEMENT OF VEHICLE	CERT					
ISS - ISS BASE	SS PACKAGE		ISZ - OPTI	ON PACKAGE DISCOL	JNT					
19C - EBONY			191 - EBONY							
41U - BLACK	· ·		6AC - SUSPENSION COMPONENT							
7AC - FRONT S	PRING		8AD - REAR SPRING							
			I	n men en en en fallen de la sectement particular particular de la sectement de la sectement de la sectement de						

9AD - REAR SPRING

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Government Employees Insurance Company
 GEICO General Insurance Company
 GEICO Indemnity Company
 GEICO Casualty Company

Regional Office: 750 Woodbury Road B Woodbury, NY 11797-2589

September 8, 2006

WEST ISLIP, NY

Dear

Recently an automobile accident occurred, involving a 2006 Chevy Cobalt VIN#1G1AM18B767 hereinafter described as "The Vehicle". This accident occurred on 08/03/2006 near the entrance to a parking lot of Udal Middle School in West Islip, NY. GEICO now has possession of The Vehicle.

If you wish to have access to The Vehicle for purposes of inspection, testing, documentation or preservation of The Vehicle, you are requested to notify GEICO of your need for access to The Vehicle within sixty (60) days of the date of this letter.

If GEICO does not receive a written request within sixty (60) days of the date of this letter, of your desire to have access to The Vehicle, GEICO will dispose of The Vehicle. Upon notification to GEICO within the sixty (60) day period of your desire to have access to The Vehicle, you will then need forthwith to make arrangements with GEICO for the inspection, testing, documentation, preservation and transfer of possession and title to The Vehicle.

You are herby put on notice that GEICO requires that your notification to GEICO be <u>in writing</u>, by certified mail via the United Postal Service, Federal Express, United Parcel Service or other courier service sent to and received by GEICO at (750 Woodbury Road Woodbury, NY 11797 attn: Jaime Velez TA1 Department) not more than sixty (60) days from date of this letter.

Communication with GEICO by telephone, by facsimile, by e-mail, or by any method other than United States Postal Service mail, Federal Express, United Parcel Service or other courier service at any other address other than the aforementioned address, will not be honored or effective and GEICO will not otherwise agree to preservation.

If you do not receive a confirmatory response from GEICO, you must assume we did not receive your request.

Wholly Owned Subsidiary of Berkshire Hathaway Not Affiliated With The U.S. Government



Government Employees Insurance Company
 GEICO General Insurance Company
 GEICO Indemnity Company
 GEICO Casualty Company

Regional Office: 750 Woodbury Road B Woodbury, NY 11797-2589

PLEASED BE GOVERENED ACCORDINGLY

Sincerely,

Jaime Velez, Claims Examiner F700 (800)645-7550 Ext. 7386

CC: GMAC

300 Renaissance Center Mail Code 482C20D71 Detroit MI 48265 Attn: Paul Ali

Wholly Owned Subsidiary of Berkshire Hathaway Not Affiliated With The U.S. Government

September 8, 2006

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 fax

「「「「「「「「」」」」

Paul Olle Claims Administrator

GEICO 750 WOODBURY RD WOODBURY NY 11797 ATTN: JAMIE VALEZ, TA1 DEPT

> Our File No.: Our Client:

Date/Event:

RE: Claimant:

514716 General Motors Corporation 8/3/2006 Subject Vehicle: 2006 Chevrolet Cobalt Your File No.: 0234425310101024

Dear Mr. Valez:

ESIS provides administrative claim services for General Motors for claims alleging a product defect. This letter follows our telephone conversation today regarding the above captioned claim.

contacted GM with concerns about the steering in the subject vehicle. GM would like to look concerns. As part of this, GM would like to retrieve the data from the subject vehicle's into 🛛 air bag module. The data may contain information about the position of the steering wheel at the time the data was recorded. Please let me know if Geico gives GM permission to retreive the data from the air bag module. GM will provide a copy of the data obtained to Geico.

Sincerely,

Paul Olle Claims Administrator

September 8, 2006

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 fax

Paul Olle Claims Administrator

EDWARD FOLBER 755 PETER PAUL DR FAR ROCKAWAY, NY 11695

RE: Claimant: Our File No.: 514716 Our Client: General Motors Corporation Date/Event: 8/3/2006 Subject Vehicle: 2006 Chevrolet Cobalt VIN: 1G1AM18B767

Dear l

ESIS provides administrative claim services to General Motors for claims alleging a product defect. This letter follows our telephone conversation of September 5, 2006.

I have been in contact with your insurer, Geico, and am attempting to get permission to inspect the subject vehicle.

I have asked Tierney Liability Investigators to assist with the investigation of your claim regarding the steering locking on a 2006 Chevrolte Cobalt. You should hear from them in the near future.

When we spoke, you indicated that you wanted GM to pay for your deductible and for the cost of your extended warranty. Please provide documentation for the amount the extended warranty cost and the amount of your deductible.

Sincerely,

Paul Olle Claims Administrator

A Risk Management Services Company- One of the ACE Group of Companies

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Paul Olle Claims Administrator

September 28, 2006

GEICO 750 WOODBURY RD WOODBURY, NY 11797 ATTN: JAIME VELEZ, TA1 DEPT

RE: Claimant: Our File No.: 514716 Our Client: General Motors Corporation Date/Event: 8/3/06 VIN: 1G1AM18B767 Your File No: 0234425310101024

1 Out 1 no 140.

Dear Mr. Velez:

I am writing to confirm our conversation of September 28, 2006 during which you agreed to allow us to inspect a 2006 Chevrolet Cobalt owned by GEICO and retrieve data from the air bag system. I have asked Tierney Liability Investigators to do this. I estimate the inspection will take about 2-3 hours.

As part of the inspection, we will likely take photographs and measurements. Also, your vehicle is equipped with an air bag Sensing and Diagnostic Module (SDM). As explained in the Owner's Manual, in addition to its other functions, the SDM records information about the air bag system and other crash related data in an air bag deployment event and some near-deployment crashes. The SDM in your vehicle also records the following precrash data: vehicle speed, throttle position, brake application and engine RPM for 5 seconds prior to the deployment or near deployment event. As part of our investigation, we will download the SDM data using the Vetronix Crash Data Retrieval software. We will provide you with a copy of that data at the time we retrieve it or as soon after as is practical. As we discussed, we will also provide a copy of the air bag data to William Folber.

Please note the potential GM uses of this crash data once GM has a copy in its files. Once collected, the SDM crash data is available for GM's research needs. Also, in summary form, this information may be provided to non-GM organizations (i) which have a reasonable need for it, (ii) which have a demonstrated ability to utilize such data, and (iii) which are expected to use it for studies aimed at improving safety to the benefit of the public at large, the auto industry, or GM. However, information which ties SDM crash data to a particular vehicle, such as VIN, owner name, or date and location, will generally not be disclosed by GM other than (a) to the involved owner/lessee or his/her designated agent, (b) in response to an official request of police or similar government office, (c) for research where appropriate confidentiality is maintained and need is shown, (d) as part of GM's defense of litigation involving the subject vehicle or other GM products, or (e) as otherwise required by law.

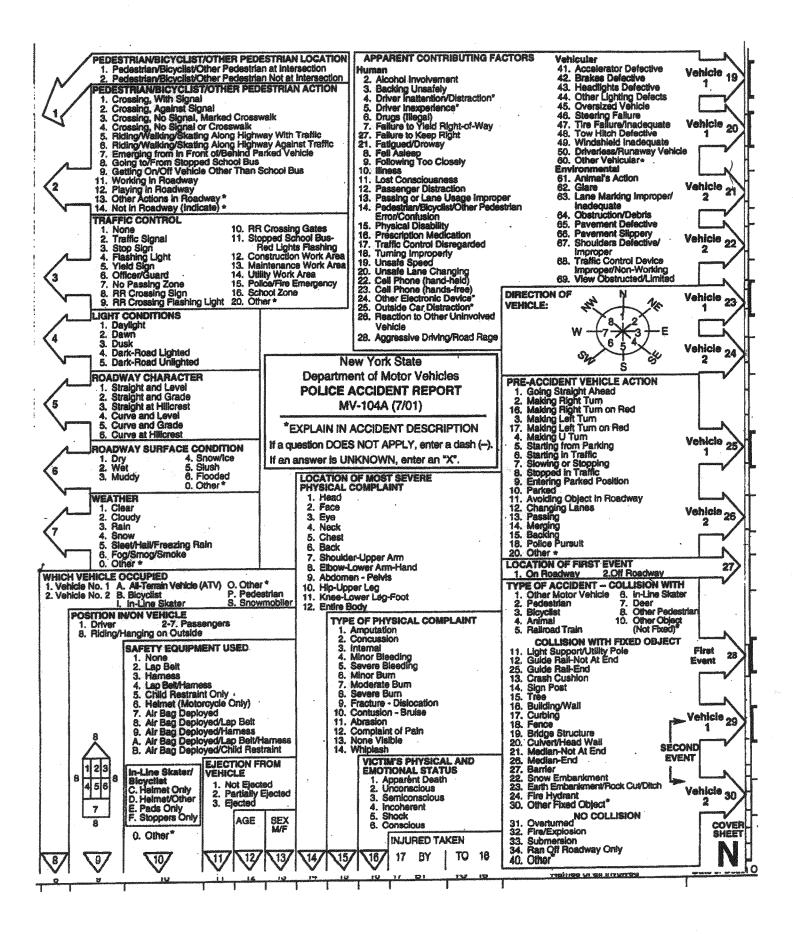
If you have any additional questions about our upcoming inspection, you can contact me at 1.800.888.0164 Monday through Friday from 8:00 AM to 4:30 PM.

Sincerely,

Paul Olle

A Risk Management Services Company- One of the ACE Group of Companies

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WEST ISLIP SCHOOL DISTRICT SAFETY AND SECURITY **INCIDENT REPORT**

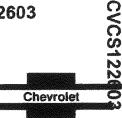
8/3/06 **DATE OF OCCURRENCE :** TIME OF OCCURRENCE: 1525 LOCATION OF OCCURRENCE: UDALL SCHOOL PARKING LOT **TYPE OF OCCURRENCE :** MOTOR VEHICLE CR WHILE DRIVING THROUGH PAR KING LOT SIBU LACKED" CAUSING. HIS"STEERING VEH JUMPED CURB. WEDGING THE VEH BET LIGHT POLE (SEE DIAGRAM BELOW SURJEC. <u> DOB: 6-15-89</u> ACTION TAKEN IF ANY 1006 CHEV. COAALTSS, BLAC GSAS NY SUBLIECT TAKEN TO GOOD SAM FOR OBSERVATION) - NO PASSEN/LERS SCPD CC NO. 06-436187 (SEE ATTACHED COLLISIDA REMOVED **AGENCIES OR PERSONS NOTIFIED:** <u>CUSTODIAN [SECURITY DIRECTO</u>R RANDY SAMARTINO [SECURIT) .5CPI **NAME OF PERSON FILING REPORT :** SIGNATURE OF PERSON FILNG REPORT : A copy of this report is to be forwarded to: The Buildings Chief or Head Custodian and the Superintendent of Buildings and Grounds by 0700 next business day. For any incident involving boilers or unsecured buildings, the buildings Head or Chief Custodian is to be notified immediately. CADMAN AVE GATE -> cc: Joe Nicolosi - Director of Safety and Security **File Copy** - TREE VEH SUSTAINED MALLOR DAM LAMP AND PARTIALLY HUNG UP AOS T PRATINAL LARAED - I IPPER SOME DAMAGE TO BASE

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ARNOLD CHEVROLET LECS122603

670 MONTAUK HIGHWAY WEST BABYLON, NEW YORK 11704 Phone: (631)-422-3700

Fax: (631)-422-8621 NYS MV R/S 7099208 www.ArnoldAutos.com



語言に通り

CELL: 631-766-6070

CUSTOMER NO 353	42	ADVISOR DACK	362	^{HAT NO} 933	07727/06	CVCS122603
		1977.550 L		EAGE IN 2,580	BLACK/EBONY	⁵⁷ 61014
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WEST ILIP, N	Y	IGIAM1	8 8 7 6 7	*****	DEALER CODE	IN SERVICE DATE
		F. T. E. NO.	P.O. NO.		የሪን 27/06	REPRINT# 1
		COMMENTS / SERVICE CONT	RACT		MILEAGE OUT	SHUTTINO: 2581
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Chevrolet Chevrolet (631)-264-0909 122603

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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
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SALESPERSON NO.		DE WOODFORD	<u>SE</u>	RV]	<u>[</u> C	E			G# R709920	
PROMISED VEHICLE LD. NO	v18B767	VEARMAKE/MODEL 06/CHEVRO	LET/CO	BALT/COBA	ALT SS C	OUPE		61014	LICENSE NO.	122603
		C	JSTOMER NO	5342 GM	CE CONTRAC	3 7	DELIVERY DATE	DELIVERY MILES	Ţ ō	R. O. DATE 07/27/06
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	DATE/TIME PROMISED		etenal for suc r any reason sail not be res at an expres ay operate th	ch repair, and agre : that you neither i sponsible for loss o is mechanic's lien	e: that you are assume or au or damage to is hereby ack	e not respon shorize any the above v snowledged	while for any delays cau other person to assume retricte, or articles left the	sed by unavailability of e for you any liability ensin; in case of fire, to secure the amount	y you of the necessary or delayed availability of in connection with such that or other cause bey of repairs thereto: that specting such vehicle.	parts or material repair: that you and your control:
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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 fax

Paul Olle Claims Administrator

November 9, 2006

GEICO

ATTN: JAIME VELEZ, TA1 DEPT 750 WOODBURY RD WOODBURY, NY 11797

RE:

Claimant: Our File No.: Our Client: Date/Event: Your File No.:

514/16 **General Motors Corporation** 8/3/2006 Subject Vehicle: 2006 Chevrolet Cobalt 0234425310101024

Dear Mr. Velez:

ESIS provides administrative claim services to General Motors for claims alleging a product defect.

Enclosed is a copy of the data that was retrieved from the subject vehicle's air bag module. A copy of the data is being sent to Mr. Folber.

Sincerely,

Paul Olle **Claims Administrator**

CC:	2		
	WEST	ISLIP, NY	

A Risk Management Services Company- One of the ACE Group of Companies



CDR FEASILYAL

CDR File Information

Vehicle Identification Number	1G1AM18B767		
Investigator	TIM SMITH		
Case Number	514716		
Investigation Date	Wednesday, October 4 2006		
Crash Date	Thursday, August 3 2006		
Filename	1G1AM18B767		-
Saved on	Wednesday, October 4 2006 at 02:30:07 PM		r
Collected with CDR version	Crash Data Retrieval Tool 2.8051	CEIVE	L
Collecting program verification number	63E7FCFD	RECEIVE	
Reported with CDR version	Crash Data Retrieval Tool 2.8055		2
Reporting program verification number	920E5B2A	No. 18	1
Interface used to collected data	Block number: 00 Interface version: 52 Date: 08-16-06 Chatcourte: 02100	ESIS-GM CLAIMS) U
Event(s) recovered	Checksum: C100 Deployment Non-Deployment		

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been cycled 250 times.

The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced. The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event the Non-Deployment Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:

-SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM will record up to the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a Non-Deployment Event, is 5 MPH.

-Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combined "X" and "Y" axis.

-Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.

-SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications.

-Brake Switch Circuit Status indicates the status of the brake switch circuit.

-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.

-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit. The Passenger Belt Switch Circuit Status for 2005 vehicles is only available on the Cadillac STS. Also, the Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), will always report a default value of "Buckled".

-The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value, when the steering wheel is turned to the right, and a negative value, when the steering wheel is turned to the left.

1G1AM18B767

Page 1 of 14

Printed on: Saturday, October 21 2006 at 09:03:19 PM





SDM Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following: -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network. -The Belt Switch Circuit is wired directly to the SDM.

Page 2 of 14

1G1AM18B767

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Multiple Event Data

		A 1
ſ	Associated Events Not Recorded	<u> </u>
ł	An Event(s) Preceded the Recorded Event(s)	No
ŀ	An Event(s) was in Between the Recorded Event(s)	No
ł	An Event(s) Followed the Recorded Event(s)	No
ł	The Event(s) Not Recorded was a Deployment Event(s)	No
	The Event(s) Not Recorded was a Doployment Event(s)	No
- 1	I ne Event(s) Not Recurded was a normoephyment Event(s)	

System Status At AE

Vehicle Identification Number	**1AM18B*6*831721
Low Tire Pressure Warning Lamp (If Equipped)	OFF
Vehicle Power Mode Status	Run
Remote Start Status (If Equipped)	Inactive
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp (If Equipped)	OFF

System Status At 1 second

Transmission Range (If Equipped)	Second Gear
Transmission Selector Position (If Equipped)	Fourth Gear
Traction Control System Active (If Equipped)	No
Service Engine Soon (Non-Emission Related) Lamp	OFF
Service Vehicle Soon Lamp	OFF
Outside Air Temperature (degrees F) (If Equipped)	90
Left Front Door Status (If Equipped)	Closed
Right Front Door Status (If Equipped)	Closed
Left Rear Door Status (If Equipped)	Unused
Right Rear Door Status (If Equipped)	Unused
Rear Door(s) Status (If Equipped)	Closed

Pre-crash data

Pre-crash data		
Parameter	-2 sec	-1 sec
Reduced Engine Power Mode	OFF	OFF
Cruise Control Active (If Equipped)	No	No
Cruise Control Resume Switch Active (If Equipped)	No	No
Cruise Control Set Switch Active (If Equipped)	No	No

Pre-crash data

Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	. 21	29	39	40	38
Engine Speed (RPM)	3840	5056	6272	3840	3648
Percent Throttle	100	100	87	45	100
Accelerator Pedal Position (percent)	100	100	100	100	100
Antilock Brake System Active (If Equipped)	No	No	No	No	Yes
Lateral Acceleration feet/s²)(If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate (degrees per second) (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Steering Wheel Angle (degrees) (If Equipped)	0	0	0	0	D





Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Dynamics Control Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid

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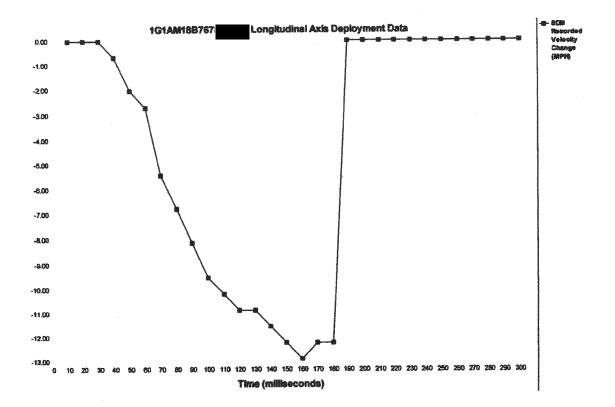
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System Status At Deployment

System Status At Deployment	
Ignition Cycles At Investigation	700
SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	520060
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	697
Ignition Cycles At Event	698
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	BUCKLED
Passenger's Belt Switch Circuit Status	BUCKLED
Diagnostic Trouble Codes at Event, fault number: 1	N/A
Diagnostic Trouble Codes at Event, fault number. 2	N/A
Diagnostic Trouble Codes at Event, fault number: 3	N/A
Diagnostic Trouble Codes at Event, fault number: 4	N/A
Diagnostic Trouble Codes at Event, fault number: 5	N/A
Diagnostic Trouble Codes at Event, fault number: 6	N/A
Automatic Passenger SIR Suppression System Validity Status at AE	Valid
	Air Bag Not
Automatic Passenger SIR Suppression System Status at AE	Suppressed
Automatic Passenger SIR Suppression System Validity Status at First Deployment Command	Valid
Automatic Passenger Six Suppression System valuity Status at Pirst Deproyment Command	Air Bag Not
Automatic Passenger SIR Suppression System Status at First Deployment Command	Suppressed
Design of the second second second second second second (second second	36
Driver 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met (msec)	52
Driver 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met (msec)	The second s
Passenger 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met (msec)	36
Passenger 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	52
(msec)	
Driver Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command	N/A
Criteria Met (msec)	
Passenger Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment	N/A
Command Criteria Met (msec)	
Time Between Events (sec)	36
Driver First Stage Deployment Loop Commanded	Yes
Driver Second Stage Deployment Loop Commanded	Yes
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	Yes
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Driver Knee Deployment Loop Commanded	No
Passenger First Stage Deployment Loop Commanded	Yes
Passenger Second Stage Deployment Loop Commanded	Yes
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	Yes
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (initiator 1) Roor Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No
Second Row Left Side Deployment Loop Commanded	THE R. L. LANSING MICH.
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Second Row Right Side Deployment Loop Commanded	No
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	<u>No</u>
Second Row Center Pretensioner Deployment Loop Commanded	No
Driver 2nd Stage Deployment Loop Commanded for Disposal	No
Passenger 2nd Stage Deployment Loop Commanded for Disposal	No
Crash Record Locked	Yes
Vehicle Event Data (Pre-Crash) Associated With This Event	Yes
Deployment Event Recorded in the Non-Deployment Record	No
Event Recording Complete	Yes



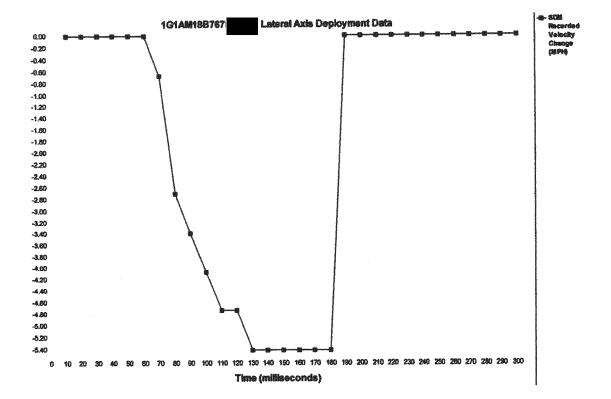




Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Longitudinal Axis Recorded Velocity	0.00	0.00	0.00	-0.68	-2.03	-2.71	-5.42	-6.78	-8.13	-9.49	-10.17	-10.85	-10.85	-11.52	-12.20
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Longitudinal Axis Recorded Velocity	-12.88	-12.20	-12.20	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00







Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Lateral Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	-0.68	-2.71	-3.39	-4.07	-4.74	-4.74	-5.42	-5.42	-5.42
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Lateral Axis Recorded Velocity Change (MPH)	-5.42	-5.42	-5.42	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

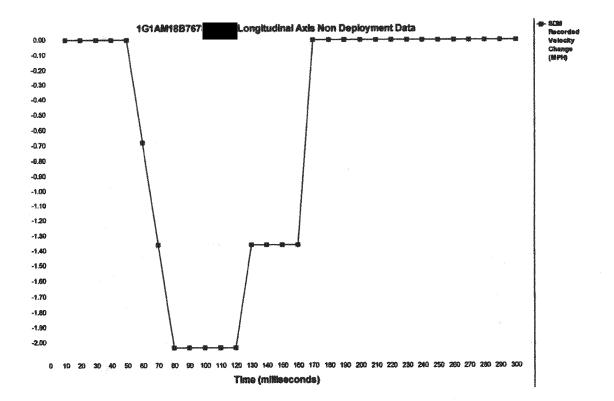


System Status At Non-Deployment

System Status At Non-Deployment	700
Ignition Cycles At Investigation	700
SIR Warning Lamp Status	ON
SIR Warning Lamp ON/OFF Time (seconds)	0
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	0
Ignition Cycles At Event	698
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	BUCKLED
Passenger's Belt Switch Circuit Status	BUCKLED
Diagnostic Trouble Codes at Event, fault number: 1	B0052
Diagnostic Trouble Codes at Event, fault number: 2	<u>N/A</u>
Diagnostic Trouble Codes at Event, fault number: 3	<u>N/A</u>
Diagnostic Trouble Codes at Event, fault number: 4	<u>N/A</u>
Diagnostic Trouble Codes at Event, fault number: 5	N/A
Diagnostic Trouble Codes at Event, fault number: 6	N/A
Automatic Passenger SIR Suppression System Validity Status at AE	Valid
Automatic Passenger SIR Suppression System Status at AE	Air Bag Not
Automatic Passenger Six Suppression System Status at AC	Suppressed
Automatic Passenger SIR Suppression System Validity Status at First Deployment Command	Valid
Automatic Passenger SIR Suppression System Status at First Deployment Command	Air Bag Not
Automatic Passenger Six Suppression System Status at Pirst Deployment Command	Suppressed
Maximum SDM Recorded Velocity Change (MPH)	5.98
Algorithm Enable to Maximum SDM Recorded Velocity Change (msec)	140
Driver First Stage Deployment Loop Commanded	No
Driver Second Stage Deployment Loop Commanded	No
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	No
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Driver Knee Deployment Loop Commanded	No
Passenger First Stage Deployment Loop Commanded	No
Passenger Second Stage Deployment Loop Commanded	No
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	No
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No
Second Row Left Side Deployment Loop Commanded	No
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Second Row Right Side Deployment Loop Commanded	No
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	No
Second Row Center Pretensioner Deployment Loop Commanded	No
Crash Record Locked	Yes
Vehicle Event Data (Pre-Crash) Associated With This Event	No
Deployment Event Recorded in the Non-Deployment Record	No
Event Recording Complete	Yes



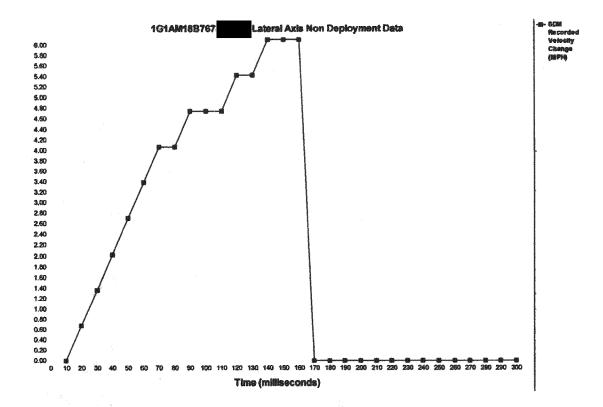




									1 (s)							
-	Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
	Longitudinal Axis Recorded Velocity	0.00	0.00	0.00	0.00	0.00	-0.68	-1.38	-2.03	-2.03	-2.03	-2.03	-2.03	-1.36	-1.38	-1.36
	Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
	Longitudinal Axis Recorded Velocity	-1.36	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Vetronix





Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
Lateral Axis Recorded Velocity Change (MPH)	0.00	0.68	1.36	2.03	2.71	3.39	4.07	4.07	4.74	4.74	4.74	5.42	5.42	6.10	6.10
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
Lateral Axis Recorded Velocity Change (MPH)	6.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00



ality and share the second

Hexadecimal Data

Page 11 of 14



\$44 \$44 \$449 \$444 \$444 \$5512 \$5567 89 A B C D E F 0 1234 5777 7773 577777777777777777777777777	80 00 00 00 00 00 00 00 00 00 00 00 00 0	52 000 000 FFD FFE FE 000 000 000 000 000 000 000 000	07 09 00 00 00 00 00 00 00 00 00 00 00 00	00 60 60 60 60 60 60 60 60 60	00 00 00 00 00 00 00 00 00 00 00 00 00	00 00 00 00 FFD FD FD 00 00 00 00 00 00 00 00 00 00 00 00 00										
\$78 \$79 \$7A	F0 01 02	00	00	00	00 00 00	00 00 00	00 00 00									
\$7B	12		12	1A	00	00	F7									
\$01	41 41	55 0A	32 99	39 ВЗ	34	39	52	36	30	32	37	33	31	48	54	41
\$02 \$03	41	54	32	39	34	39	52	36	30	31	39	33	31	48	37	43
\$04 \$05	41 42		FF		FF	FF	FF	FF	FF	FF	FF	FF	FF	FF	FF	FF
\$06 \$07	FF 42	FF 54		FF FF	FF	FF	FF	FF	FF	FF	FF	FF	FF	FF	FF	FF
\$08 \$0D	FF 41	48	32	FF 39	35	31	52	36	30	30	33	32	36	4D	46	55
\$OE \$OF	01 41	5A 4A	4B 01	31 02	03	04	52	45	41	32	30	32	33	30	30	30
\$10 \$13			03	04			56									
\$14	01	5A	74	02			FF									
\$17 \$18		FF	FF	FF						7.7		**	* *	~ ~		~ *
\$21 \$22		09					91	ЭА								
\$23 \$24	31 31	41 41		FA FA												
\$25	32	41	FA	FA	FA	FA	FA									
\$26	32		FA	FA	FA	FA	FA									
\$40 \$41	00 3F	-00 -30	00	62	00	1A										
\$42	FO	C4														
\$43 \$44	00 C6		8E 00	- 80 FC	C۵	C 0										
1G1AN												Ρ	age 1	2 of 1	4	

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\$45 07 01 07 01 05 01 \$46 FF 1A 1A 64 64 0A 64 06 04 04 05 0A 06 04 0A 00 00 FA 00 00 FF 04 64 \$47 18 08 08 \$48 \$B0 58 FD FE 00 \$B1 \$B2 FF FF FF FF FF \$B4 41 53 39 30 30 39 32 31 30 4A 59 45 20 20 20 20 50 AA 04 OF 03 \$B7 41 57 68 09 19 \$B8 30 46 30 33 \$C1 30 46 30 33 01 5A D1 31 \$CA \$CB \$CC 01 5A D1 31 00 00 \$D1 00 00 \$DB 00 00 \$DC

Printed on: Saturday, October 21 2006 at 09:03:19 PM

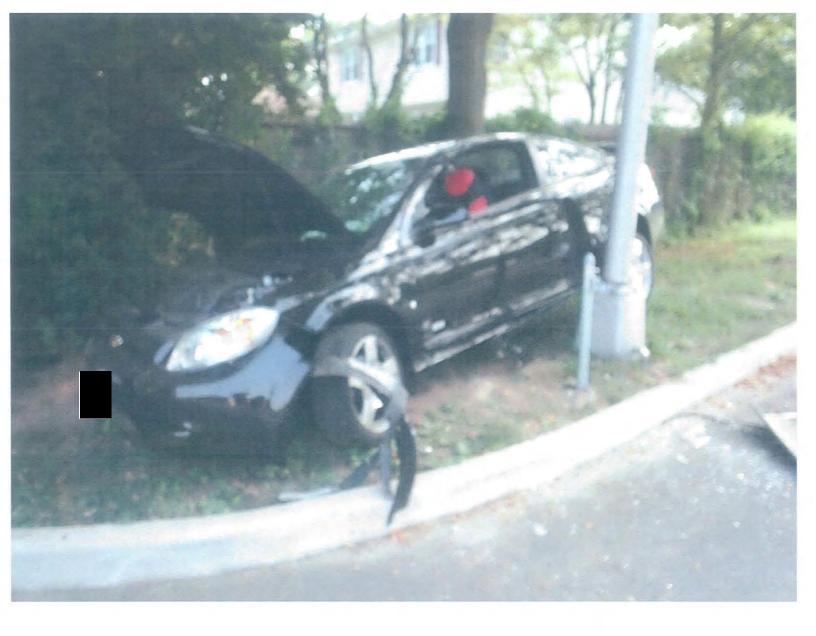




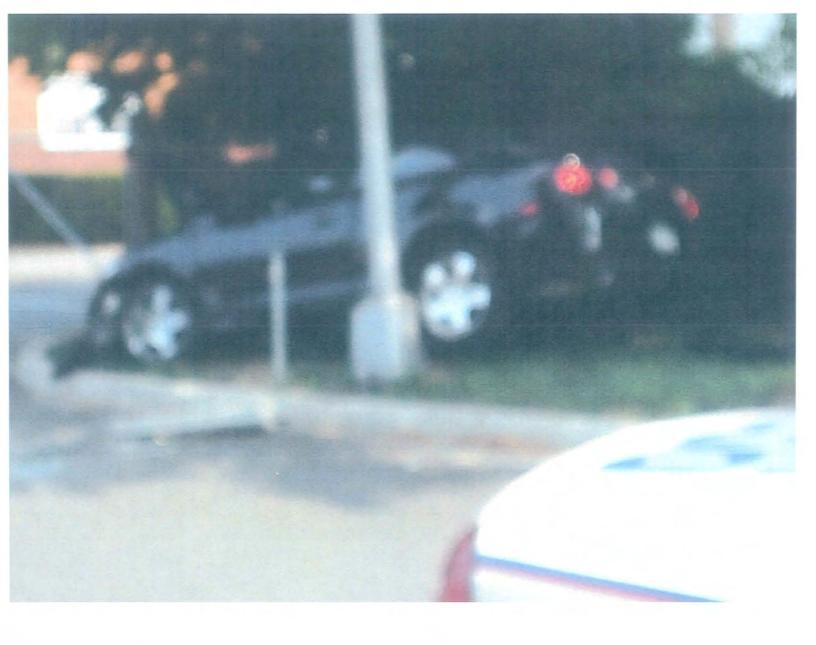
100

Comments DOWNLOAD THROUGH DLC POWER FROM BOOSTER PAK DRIVER/PASSENGER AIRBAG DEPLOYED VEHICLE HAS NOT BEEN REPAIRED MILEAGE 2904 LAMP TEST ON STEADY - SERVICE AIRBAG AT INFO CENTER DOWNLOAD AT IAA 66 PECONIC AVE. MEDFORD, NY PRESENT AT DOWNLOAD GARY FAGERLAND GEICO

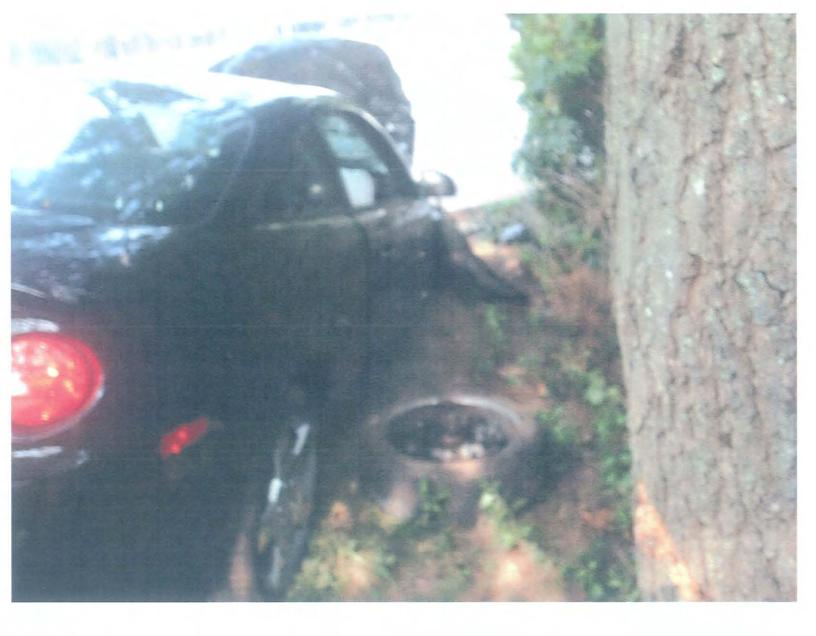




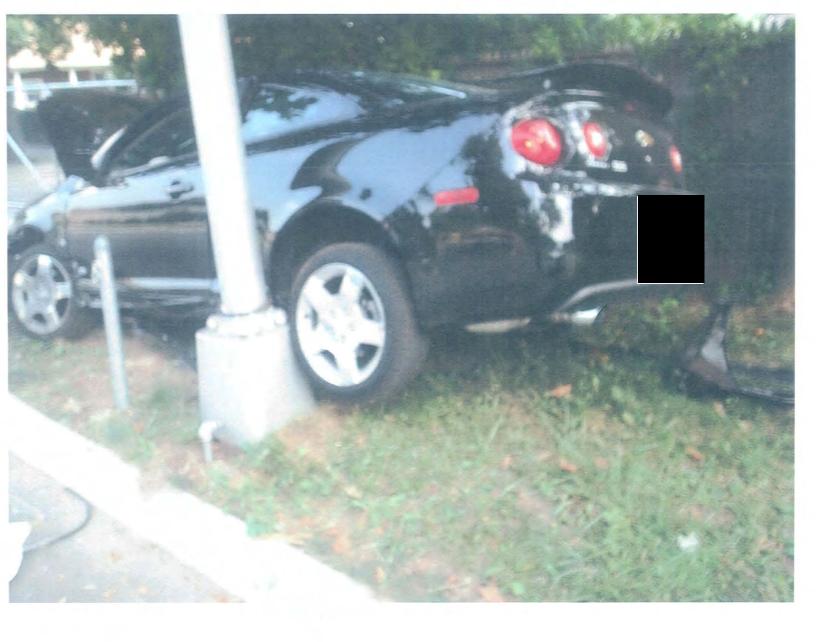














Government Employees Insurance Company
 GEICO General Insurance Company
 GEICO Indemnity Company
 GEICO Casualty Company

Regional Office: 750 Woodbury Road B Woodbury, NY 11797-2589

February 21, 2007

ESIS/GM CENTRAL CLAIMS UNIT PO BOX 300 MAIL CODE 482 C20 D71 DETROIT, MI 48265-3000 ATTN: PAUL OLLE

RE:

Our Insured:Our File No:0234425310101024Your Client :General Motors CorporationDate/Event08/03/06Vin#:1G1AM18B767Your File No:514716

Dear Mr. Olle:

I am writing in regards to the 2006 Chevy Cobalt that was placed on safehold for your client GMAC to inspect. As per our prior conversations you have advised that the claim has been denied to the owners of this vehicle and that your investigation was complete. I am requesting if you could respond to us in writing that your investigation is complete and as far as your client GMAC is concerned that the inspection of the above vehicle is no longer requested or needed by your client and we can remove the vehicle from safehold.

If you have any questions you can contact me at (800)645-7550 Ext.7386 and reference our claim no.. noted above.

_Sincerely,

Jaime Velez Liability Claims Examiner Code F700

Wholly Owned Subsidiary of Berkshire Hathaway Not Affiliated With The U.S. Government



ESIS 300 Renaissance Center Mail Code 482 C20 D71 Detroit, MI 48265

Paul Olle Claims Administrator 313-665-3396 tel 313-665-0911 fax

www.esis.com

WEST ISLIP, NY

RE: Claimant: Our File No.: 514716 Our Client: General Motors Corporation Date/Event: 08/03/2006 Subject vehicle: 2006 Chevrolet Cobalt VIN: 1G1AM18B767

Dear

A review of your claim regarding a 2006 Chevrolet Cobalt has been completed.

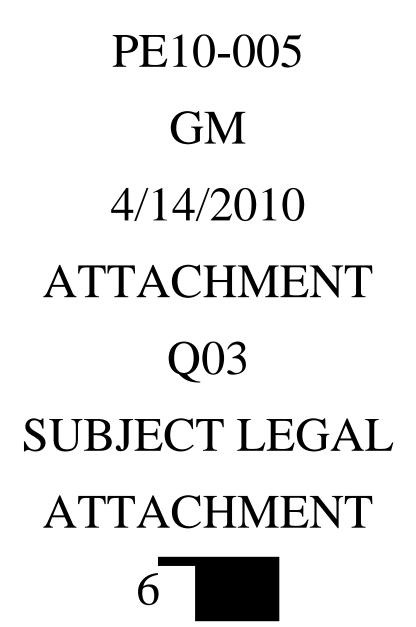
We must respectfully deny your claim for any damages.

Please call me at 313-665-3396 if you have any questions concerning this matter.

Sincerely,

Paul Olle

A Risk Management Services Company- One of the ACE Group of Companies



	and the second						
Serv	ice Request Detai						
SR No.	71-449429612	Ref No.	_	Goodwill	No Goodwill Offered	BRC Type	NA
Account		Site		GW Sub	Îvce	Bus. Unit	a mental and a second
Last Name		First Name		Approva		Area	PAR
Daytime #		Evening \$		UCC	Steering - General	Sub-Area	Initiate PAR- Collision
Address	n	the second se	llwood	Involved	the second		Yes
State	IL ZipCd	Con Acct		Source	Phone Phone	Updated	· · · · ·
Serial #WIN		Nodel Year	2007	Priority	 A second sec second second sec	المتحفية فتجربه المرزا الالتان والعناد	12/19/2006 09:50:28 AM
Make	Chevrolet	Warr. Start	06/20/2006	Status	Open License		EVANSTE
Model	Cobalt				where the statement of the second	Opened	12/7/2006 12:10:56 PM
		Mileage	5975	Sub-Stat	us Satisfied	Closed	
Abstract	Steering - General				and and a second s	and a sublimation of the second second	and a spectrum state in the second state of a second state of the
Customer Description	This is a BRC PAR Case. For	waro any inquines to rec	Evans at 21187			, , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Pre-PAI	R		i ha a an	in the te			
PAR Nohher		NOS 2000 CONTRACTOR OF THE OWNER OF THE OWNER OF THE OWNER OF THE		oad Surface	Road Cond Fire Report#	Fol	ice Report#
Insurance Ag		<u>N 0</u>		oncrete	Dry Nil	323	18
Driver Last N	ame	Driver First Name	Heigh	A NOT REAL REAL REAL REAL REAL REAL REAL REAL	Disabilities		
Manzella	ent Last Name	Aliza	unkno		None		
INSUISINGE AS		insurance Agent First			urance Agency o (Third Party Administrator	tes Bartonia a	
he cide et	1 bala ar a		(000)				
Incident Loc	Unknown			Incident Cust v Desc hit the	vas trying to make a left turn curve straight ahead.	cust turned the steering whe	el and the vehicle did not turn and
				COSC IN UN	CHARC SUBILITY IN BIOSU.		
Component				Damage Broke	Asial Canad Diabs Tim		
Vehicle	Unknown		A 2 To the second s	Damage Droke	Axel, Front Right Tire		
Loc	Olikilowi			Add'i Info Nil	anan	and a contract of a state particular of	
	NI	· · · · · ·		MORTHNOC MR			
Names	1 8 1027					• ··· · · · ·	
				Maint Loc Unkno	WN		
PAR Del	tail						
Collision	Non Collision	Property Damage	Thermal Evt	Spec Equ	p	of particular and a second sec	n san an ini ini ini ana ana si sa
Vehicle Speed		Weather Condition		Prop Own	9 7	Property Type	
Last Service	a a tradition and an and an and and and and a second second second second second second second second second se	Loc Last		Property	a familia a gapta	i se e se a la companya de la compa	
Date		Service		Location		Prop Est Repair Cost	•
Veh Est		Spec Equip		Prop Dam	109	a sugarita su coos	
Repair Cost		installer		Descriptio			
Primary		Antonio and an					
		Inspection		Inspected	By	Inspection	
Veh Use		тэресион Туре		Inspected	By	Inspection Date/Time	

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on 1/8/2007

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Activities

Created 12/21/2006 01:33:08 PM	APOSTOCH	APOSTOCH	Activity Type Inbound Call Customer	Activity Sub-Type Complex Request	Status Done	Completed 12/21/2006 01:35:53 PM	Description 3rd party calling seeking callback @ 8152529820
Contact Last Name		Contact First	i Name	Account	1377	BAC Code	
comments stists: I want to speak to	OCRS						
st seeks: tackle some in	fo about the ca	se.					
rs adv: OCRS currently will notify OCRS and ad	unavailable v him to call @	8152529820					
dian/elelemental cac/mla				a		4	
Confidential Comments							
Sreated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status		
2/21/2006 01:32:48 M	APOSTOCH	EVANSTE	Notify CRM		Done	Completed 12/27/2006 01:56:31 PM	Description cst f/u
onfact Last Name		Contact First	Name	Account		BAC Code	
Onnene							
onlidential Comments							
reated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
2/18/2006 11:43:14 AM	WILLIAM1	EVANSTE	Notify CRM	Account	Done	12/19/2006 09:41:35 AM	Cust would like to have someone make contact with her. Pls see previous
							inbound activity.
omments							
onfidential Comments							
···				s A production of the second s	ч ••••		

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Activities

Service Sports and a service service of the service	led By Assigned To	Activity Type Inbound Call Customer	Activity Sub-Type Voice Mail Received	Status Done	Completed 12/18/2006 11:43:09 AM	Description Cus left voicemail with CAC
12/18/2006 11:40:09 AM WILL	IAM1 WILLIAM1		ADDREN NEW RECEIVED	Done	SAC Code	CUSICIL VOICENIER WILL CAC
Contact cast Natile	Comportin					
Comments			A LINE ALL N		Annual Contains be	
Cust would like to know if anyor reached at	ne will be contactin <u>g her</u> Claim number	Cust is in the office M	on-Fri 7am to 3:30pm CST	can ner as soon as	i iney can. Cust can be	
Martell Williams/CAC/STJ						
Confidential Comments		1999 C				
Created Creat	ed By Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/18/2006 10:53:00 AM LOW	denj Williami	Outbound Correspondence	Rejected	Done	12/19/2006 09:41:41 AM	rejected per crs request
Contact Last Name	Contact Fin	st Name	Account		BAC Code	
Comments						
Confidential Comments						
Greated Creat	ent Ev Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
http://www.co.co.com/internation/approximation/approximation/	IEICM EVANSTE	BRC PAR	Acknowledgement	Done	12/19/2006 09:44:39 AM	Celled (
Contact Last Name	Contact Firs	d Name	Account		BAC Code	
Comments						
My name is Ted Evans w/ GM P I am calling for I am calling to let you know the o	case has been received	by PAR.				
CRM's Contact provided information	ition (site 866# and CRI	V Service Request Number.)				
Ted Evans ATX/BRC-PAR Confidential Comments						

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Servi	ce Re	eques	t Det	ail		
	19.8			-	 - 1 d -	

Activities

Confidential Comments

Created 12/18/2006 10:26:55 AM	Created By DRAHEICM	Assigned To EVANSTE	Activity Type Ownership Changed	Activity Sub-Type	Status Done	Completed 12/18/2006 10:26:55 AM	Description Service Request Ownership has
Province Court Classes		Pontont Eirst	Name	Account		BAC Code	changed FROM: MARLEYSA TO: EVANSTE
		ana					
Confidential Comments						21	
	n na sa		FILT A 10 CONTRACT OF THE DESIGN A DESIGN A	···· · · · · · · · · · · · · · · · · ·	1.41.1 · viermeijie streat	······································	المتعودين المتعامين المتعادين
Greated 12/18/2006 10:25:46 AM	DRAHEICM	Assigned To EVANSTE	Activity Type BRC PAR	Activity Sub-Type Initial Contact-AVM	Status Done	Completed 12/19/2006 09:45:06 AM	Description Fleet Veh
Contact Last Name		Contact First	Name	Account		BAC Code	
-Ted Evans ATX/BRC-PAI	2						

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		que		

Activities

	NORAICOS							
	Greated 12/18/2006 10:25:46 AM	Created By DRAHEICM	EVANSTE	Activity Type BRC PAR	Activity Sub-Type Initial Contact- Phone	Status Done	Completed 12/19/2006 09:42:17 AM	Description Called
	Contact Last Name		Contact Fir	st Name	Account		BAC Code	
	Comments Summery:							
	oho was there until michic	t. She notice dey cust was i notified that e	d the speedom rying to make a concern existe	eter didn't work. She left turn cust turned t d? less then 24 hours	was power steering. She hit a curb ar said the next day it started and then s he steering wheel and the vehicle did before the collision.	tarted again the v	eh started slowing down she	
	Was there any injuries? N	o				,		
	Was the vehicle towed or	driven? Towed	1					
	After market components?	? No						
	Damages- On which side is the vehic	le hit? Right w	heel made coni	act w/ the curb and th	e front axel is broken.			
	Veh location:							
	Siglers Auto Body Phone # 8476796790 - An Address: 7501 Lincoln Ave Skokie, IL 60077		i					
	Ted Evans ATX/BRC-PAR	harrin an						
	Confidential Comments						· · · · · · · · · · · · · · ·	·
	Created 12/18/2006 10:25:46 AM	DRAHEICM	Assigned To EVANSTE	Activity Type BRC PAR	Activity Sub-Type Initial Contact-Dealer	Status Done	Completed 12/19/2006 09:45:26 AM	Description Fleet Veh
1	Contact Last Name		Contact Firs	t Name	Account		BAC Code	
	Comments -Ted Evans ATX/BRC-PAR							
	Confidential Comments							

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Activities

Greated 12/18/2005 10:25:46 AM	Created By DRAHEICM	Assigned To EVANSTE	Activity Type Notily CRM	Activity Sub-Type	Status Done	Completed 12/19/2006 09:45:31 AM	Description File Assigned
Contact Last Name	DIGUELOW	Contact Firs	15 J.	Account	Dorie	BAC Code	rile Assigned
							•• •
NUTRICINO 1							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
	DRAHEICM	DRAHEICM	BRC PAR	Acknowledgement	Done		Called
President Ford Minage		First	l Name	Account		BAC Code	
States and a state at							
Summary: Confidential Comments							
The A spectrum second second				an i transferanse			-
Created 12/18/2006 10:25:45 AM	Created By	Assigned To EVANSTE	Activity Type Research	Activity Sub-Type	Status	Completed	Description
Conlact Last Name	DRAFIEIGN	Contact First		Account	Done	12/19/2006 09:47:15 AM	Researched VIN 1G1AK15F977
Summary:							
GMVIS: Open recalls foun 06042 - 2.2L 2.4L P0128,		OOLANT LOSS	, INSUFFICIENT HEAT -	TSB 06-06-02-013			
VIN: No Duplicate files fou SVC History: No svc histor							
Ted Evans ATX/BRC-PAR	an di Kaliman						
Confidential Comments							
Created 12/18/2006 10:25:45 AM		Assigned To EVANSTE	Activity Type BRC PAR	Activity Sub-Type Case Assigned	Status Done	Completed 12/19/2006 09:45:38 AM	Description Assigned File to Ted Evans at Ext.
			BRC PAR		Care and a second s	under and the second	
12/18/2006 10:25:45 AM		EVANSTE	BRC PAR	Case Assigned	Care and a second s	12/19/2006 09:45:38 AM	Assigned File to Ted Evans at Ext.
12/18/2006 10:25:45 AM		EVANSTE	BRC PAR	Case Assigned	Care and a second s	12/19/2006 09:45:38 AM	Assigned File to Ted Evans at Ext.

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Service Re	quest De	etail					
Activities	1-2.						
Created 12/13/2006 04:57:59 PM Contact Last Name	Created By MARLEYSA	Assigned To DRAHEICM Contact Fil	BRC PAR	Activity Sub-Type Workflow-Return-Need More Info Account	Status Done	Completed 12/18/2006 10:25:33 AM BAC Code	Description reassigning to workflow - fleet veh
Comments flest voh				- Kookung			
saramarley/par/atx Confidential Comments							1
Created 12/13/2006 12:08:11 PM	Created By I DRAHEICM	Assigned To MARLEYSA	Ownership Changed	Activity Sub-Type	Status Done	Completed 12/13/2006 12:08:11 PM	Description Service Request Ownership has
Contact Last Nama		Contact Firs	* Mama	Account		BAC Code	changed FROM: WILLIAM1 TO: MARLEYSA
Confidential Comments							
Created 12/13/2006 12:07:04 PM	Greated By DRAHEICM	Assigned To MARLEYSA	Activity Type BRC PAR	Activity Sub-Type Acknowledgement	Status Done	Completed 12/13/2006 04:57:44	Description Called
Contact Last Name		Contact Bris	Name	Account		PM BAC Code	
Comments fleet Confidential Comments							
Created	Orealed By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/13/2006 12:06:58 PM Contact Last Name	DRAHEICM	MARLEYSA	BRC PAR	Initial Contact- Phone Account	Done	12/13/2006 04:57:50 PM BAG Code	Called
Comments Reet							
Confidential Comments							

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Activities

Created	E. Created by	- Assigned to	Activity type	Activity Sub-Type	Status	Completed	Description
12/13/2006 12:06:58 PM	DRAHEICM	MARLEYSA	BRC PAR	Initial Contact- Dealer	Done	12/13/2006 04:57:53 PM	Called
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
1							
fleet							
Confidential Comments							
			an a	براج المراجع المتعاط		The electronic allocation is a second	the second s
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/13/2006 12:06:58	DRAHEICM	MARLEYSA	BRC PAR	Initial Contact- AVM	Done	12/13/2006 04:57:56	Called
PM						PM	
Contact Last Name		Contact Firs	UNAINE	Account		BAC Code	
Comments							
fleet							
Confidential Comments							
		a a a a a a a a a a a a a a a a a a a					
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/13/2006 12:06:58	DRAHEICM	MARLEYSA	Notify CRM	and a subsection of the	Done	12/13/2006 04:54:20	File Assigned
PM				¹⁹		PM	I REFLORED
Contact Last Name		Contact First	Name	Account		BAC Code	
							,
Commenta			200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200 - 200				

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Confidential Comments

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Activities

Created 12/13/2006 12:06:58 PM	Created By DRAHEICM	Assigned To MARLEYSA	Activity Type Research	Activity Sub-Type	Status Done	Completed 12/13/2006 04:54:14 PM	Description Researched VIN
Contact Last Name		Contact Firs	it Name	Account		BAC Code	
GMVIS: No open recalls	s found						8
VIN: No Duplicate files f	ound	147 1					
SVC History: No svc his	tory appears to l	be related					
Saramarley/par/atx							
Confidential Comments							
	and and a second second						
Created 12/13/2006 12:08:58 PM Contact Last Name	Created By DRAHEICM	Assigned To MARLEYSA Contact First	Activity Type BRC PAR	Activity Sub-Type Case Assigned	Status Done	Completed 12/13/2006 04:53:00 PM	Description Assigned File to Sara Marley at Ext. 21481
Contact Last Martie		Contact rits	INGUIE	ALCOUR		BAC Code	
connienis							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/13/2006 12:06:58 PM	DRAHEICM	DRAHEICM	BRC PAR	Acknowledgement	Done		Called
Contact Last Name		Contact First	Name	Account		BAC Code	
Comments							
Summary:							
Confidential Comments							

Report Generated for TOPOROWM

on 1/8/2007

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Activities

Created Created By 12/13/2006 10:04:53 AM WILLIAM1	Assigned to DRAHEICM	Activity Type Escalation	Activity Sub-Type Initiate PAR	Status Done	Completed 12/13/2006 12:06:42 PM	Description Assigning activity to PAR QUEUE
Costact I ast Name	Contact Firs	st Name	Account		BAC Code	
Comments CRM advised that a person from the PA	R Department v	ill contact the customer withi	n 2 business days."			
Martell Williams/CAC/STJ						
Received and assigned in PAR						
chad draheim/atx/par workflow Conjidential Comments						
Greated Greated By 12/13/2006 10:04:05 AM WILLIAM1	Assigned To WillIAM1	Activity Type Inbound Call Customer	Activity Sub-Type Service Request Update	Status Done	Completed 12/13/2006 10:27:39 AM	Description Cust returned call from CRS
Contact Last Name	Contact Firs	l Name	Account		BAC Code	
Cust adv they were calling from a Third p had an accident and says it is due to a p		tor of Enterprise and would li	te to have the vehicle inspect	ed because the cus	who is leasing the vehicle	

CRS asked what happen.

Cust adv Diver said at midnight when she drove the vehicle home the speedometer did not work. Then in the morning it wasn't working again. Vehicle started slowing down on the highway and driver pulled to the side. Cust contacted enterprise and was advised to have the vehicle taken in and another one will be issued and concern looked in. Driver then took the vehicle to work and when leaving work cust was driving the vehicle and was making a left turn out of work and Driver turned the steering wheel but the wheels did not turn and the vehicle drove across the street and into the curve.

CRS filled out the Pre Pare form for the cust and adv cust that she will be contacted in the next 24-48 hours (2 Business Days).

Martell Williams/CAC/STJ Confidential Comments

Report Generated for TOPOROWM

on 1/8/2007

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Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/8/2005 03:16:20 PM	WILLIAM1	LOWDENJ	Submit for Approval	Letter (Non Goodwill)	Done	12/18/2006 10:54:28 AM	UTC letter submitted for approval
Contact Last Name		Contact Fire	it Name	Account		BAC Code	
Pomments Please reject letter, Casi	e is assigned in	PAR					
chad draheim/atx/par wo	ritiow						
			Letter rejected per	crs request			
Janelle Lowden/abx/ltr ap	ypr						
Confidential Comments		dia					
			an that is a construction of the second s	which a first the second s			an mana ang kanang mang mang mang kanang ang mang mang mang mang mang mang
Created	Created By	Assigned To	concentration of the second	Activity Sub-Type	Status	Completed	Description
12/8/2006 03:14:54 PM	WILLIAM1	WILLIAM1	Correspondence		Done	12/8/2006 03:14:54 PM	Created:CAC_RS0006. SR#71- 449429612
Contact Last Name		Contact Firs	t Nama	Account		BAC Code	447429012
Comments							
Confidential Comments							
		· · ·					
Crøated	Created By	Assigned To	Activity Type	Activity Sub-Type			
12/8/2006 03:12:46 PM	WILLIAM1	WILLIAM1	Outbound Call Customer	Left Message	Status Done	Completed 12/8/2006 03:14:24 PM	Description Contact cust to
Conlact Last Name		Contact First		Account	B ona	BAC Code	Composition
Comments							
CRS left a ms with cust a	isking to have a	call back to lool	c into file.				
Martell Williams/CAC/ST.	J	·					
Confidential Comments							

Report Generated for TOPOROWM on 1/8/2007

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Service Ree	quest D	etail					
Activities							
Created	Created 6)	CONTRACTOR CONTRACTOR OF CONTR	non van nin min and an an an faith and the faith and the second state in the second state in the second state is a second state is a second state is a second state in the second state is a second	Activity Sub-Type	Status	Completed	Description
12/7/2008 01:15:57 PM	WILLIAM1	WILLIAM1	Outbound Call Customer	Left Message Account	Done	12/7/2006 01:18:38 PM BAC Code	Contact customer about vehicle
				1000707		DAC CODE	Ĩ
Cust left a msg with cust	asking to ha	ve a call back. CF	RS left contact info and SR nur	mber.			
Martell Williams/CAC/ST	J						
Confidential Comments							
Created	Greated By	Assigned To	Activity Type				
12/7/2006 01:13:29 PM	WILLIAM1	WILLIAM1	Ownership Changed	Activity Sub-Type	Status Done	Completed 12/7/2006 01:13:29 PM	Description Service Request Ownership has
Contact Last Name		Contact Fin	st Name	Account		BAC Code	changed FROM: TIMBALJA TO: WILLIAM1
Confidential Comments							
					<u>,</u>		
angenetic of the state of the s			and a second	an a		in yong - Mantanaka makelak akan - 1 citey e oper sort - 2 citeg a adaptation	a and a second state of the second state of th
Created 12/7/2006 01:09:27 PM	Created By WILLIAM1	Assigned To WILLIAM1	Activity Type Inbound Call Third Party	Activity Sub-Type Transfer/Referral	Status Done	Completed 12/7/2006 01:22:11 PM	Description Transfer from Elemental
Contact Last Name		Contact Firs		Account	Done	BAC Code	
Gommenis							
Cust calling from enterpri	se and wantir Inated to hav	ng to start a claim e happen. Cust w	because there is something w as not on the line when the ag	rong with the vehicle. E ent called to attempt a t	lemental agent did no transfer. CRS adv that	t know what was wrong with he will attempt to call the	
Martell Williams/CAC/ST.	I			an an Asian an Asian			
Confidential Comments							

Report Generated for TOPOROWM

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Servi	CO RO	nnost	Detail	
		a hadrade de sta	Breaching	

Activities

Created Created By Assigne 12/7/2006 01:00:19 PM TIMBALJA TIMBALJ	and a second	Status Done	Completed 12/12/2006 09:28:38 AM BAC Code	Description requested specialist to call cust
Requested specialist: Martell Williams to call cust.				
Johnny Rico/elemental/CAC/MLA Confidential Comments				
Created Created By Assigned 12/7/2006 12:11:00 PM TIMBALJA TIMBALJ Contact Last Name Contact Contact		Status Done	Completed 12/7/2006 01:05:45 PM BAC Code	Description Inspection liability claim
Comments Cust states: Cust cleim on a 2007 COBALT which is a part of its fleet.	Iterprise Leasing Company of Chicago and is saving that the VIN: 1g1ak15f977	company wants to a	tart an inspection liability	
*****Telephone				
Cust seeks: Inspection liability claim on vehicle				
CRS Adv: will call up specialist for assistance. Johnny Rico/elemental/CAC/MLA				
Confidential Comments				
	они солонимания на село в на село изволити и село село на село и на село на село село село село село село село С			an a

UCC Information

UCC Code M01	Symptom Inoperative	Description Steering - General	

Report Generated for TOPOROWM on 1/8/2007

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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

1			
COMPANY OF	VIN:	1G1AK15F977	1

		VEHIC	LE IN	FORMAT	ION				
Merchandising Model :	1AK37 -2007 COBALT 2-DOOR LS COUPE			LS	Warranty	Start I	Date :	06/20/2	006
BARS Order Type :	50	50 - FLEET							
Delivering Dealer :	138	JERRY BIGGERS CHEVROLET, INC. 1385 E CHICAGO ST ELGIN, IL 60120-4715		, INC.	Selling Source :			13 - CHEVROLET	
	(84	7) 742-9000			Site Code :		11056		
					Business A Code :	ssocia	te	113169	
Service Contract :	No	Branded Title :	No	Warra	nty Block :	No	PDI S	tatus :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

	Туре		Description	Posted Date	Status
competition in the second	EI	<u>06042</u>	2.2L 2.4L P0128, OVERHEAT, COOLANT LOSS, INSUFFICIENT HEAT - TSB 06-06-02-013	11/29/2006	See Bulletin
CONTRACTOR	*****				Dancan

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	06/20/2006	10 miles	06/20/2009	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	06/20/2006	10 miles	06/20/2012	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	06/20/2006	10 miles	06/20/2014	80010 miles
60/100000 POWERTRAIN COVERAGE	06/20/2006	10 miles	06/20/2011	100010 miles
36/36000 FEDERAL EMISSION	06/20/2006	10 miles	06/20/2009	36010 miles

CLAIM HISTORY

1/8/2007

R.O Date	R.O Number	R.O Number Type Labor Operation		Odometer Reading					
09/11/2006	407273	#	L1020 - CAP, FUEL TANK - REPLACE	4097 miles					
06/13/2006	A02487	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles					

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

1G1AK15F977

VEHICLE INFORMATION

Merchandising Model :		1AK37 -2007 COBALT 2-DOOR LS Warranty Start Date : COUPE Varianty Start Date :						06/20/2	006
BARS Order Type :	50 -	50 - FLEET							
Delivering Dealer :	138	JERRY BIGGERS CHEVROLET, INC. 1385 E CHICAGO ST ELGIN, IL 60120-4715			Selling Source :			13 - CHEVROLET	
		7) 742-9000			Site Code :			11056	
				Business Associate Code :			113169		
Service Contract :	No	Branded Title :	No	Warran	ty Block :	No	PDI S	tatus :	Paid

REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	<u>06042</u>	2.2L 2.4L P0128, OVERHEAT, COOLANT LOSS, INSUFFICIENT HEAT - TSB 06-06-02-013	11/29/2006	See Bulletin

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	06/20/2006	10 miles	06/20/2009	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	06/20/2006	10 miles	06/20/2012	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	06/20/2006	10 miles	06/20/2014	80010 miles
60/100000 POWERTRAIN COVERAGE	06/20/2006	10 miles	06/20/2011	100010 miles
36/36000 FEDERAL EMISSION	06/20/2006	10 miles	06/20/2009	36010 miles

CLAIM HISTORY

1/11/2007

R.O Date	R.O Number	Туре	Labor Operation	Odome Readi	
09/11/2006	407273	#	L1020 - CAP, FUEL TANK - REPLACE	4097	miles
06/13/2006	A02487	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Deborah Chisholm Claims Administrator

ELCO PO Box 99 Lombard, IL 60148

RE: Claimant: Our File No.: Our Client: Date/Event: Subject vehicle: VIN:

626969 (Yours: I 00155521) General Motors Corporation 11/28/06 2007 Chevrolet Cobalt 1G1AK15F977

Dear

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- 1. Please provide a <u>copy</u> of your expert report and <u>color copies</u> of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

5

- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- 9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Deborah Chisholm Claims Administrator





CDR File Information

Vehicle Identification Number	1G1AK15F977
Investigator	Baumann, EAA
Case Number	71-449429612
Investigation Date	Friday, December 29 2006
Crash Date	Tuesday, November 28 2006
Filename	1G1AK15F977 CDR
Saved on	Friday, December 29 2006 at 10:05:40 AM
Collected with CDR version	Crash Data Retrieval Tool 2.8061
Collecting program verification number	3528E9B2
Reported with CDR version	Crash Data Retrieval Tool 2.8061
Reporting program verification number	3528E9B2
Interface used to collected data	Block number: 00 Interface version: 52 Date: 08-16-06 Checksum: C100
Event(s) recovered	None

SDM Data Limitations

SDM Recorded Crash Events:

There are two types of SDM recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event is an event severe enough to "wake up" the sensing algorithm but not severe enough to deploy the air bag(s). It can contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle forward velocity change. This event will be cleared by the SDM after the ignition has been

The second type of SDM recorded crash event is the Deployment Event. It also can contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events, if they occur within five seconds of one another. Deployment Events cannot be overwritten or cleared from the SDM. Once the SDM has deployed the air bag, the SDM must be replaced. The data in the Non-Deployment Event file will be locked after a Deployment Event, if the Non-Deployment Event occurred within 5 seconds before the Deployment Event unless a Deployment Level Event occurs within 5 seconds after the Deployment Event, then the Deployment Level Event will overwrite the Non-Deployment Event file.

SDM Data Limitations:

-SDM Recorded Vehicle Forward Velocity Change reflects the change in forward velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Forward Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. This data should be examined in conjunction with other available physical evidence from the vehicle and scene when assessing occupant or vehicle forward velocity change. For Deployment Events and Deployment Level Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM will record up to the first 300 milliseconds of data after algorithm enable. The minimum SDM Recorded Vehicle Forward Velocity Change, that is needed to record a Non-Deployment Event, is 5 MPH. -Maximum Recorded Vehicle Velocity Change is the maximum recorded velocity change in the vehicle's combined "X" and "Y"

-Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.

-SDM Recorded Vehicle Speed accuracy can be affected if the vehicle has had the tire size or the final drive axle ratio changed from the factory build specifications. Brake Switch Circuit Status indicates the status of the brake switch circuit.

-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if the SDM receive an invalid message from the module sending the pre-crash data.

-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit. The Passenger Belt Switch Circuit Status for 2005 vehicles is only available on the Cadillac STS. Also, the Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), will always report a default value of "Buckled".

-The Time Between Non-Deployment and Deployment Events is displayed in seconds. If the time between the two events is greater than 5 seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first. -if power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value, when the steering wheel is turned to the right, and a negative value, when the steering wheel is turned to the left. SDM Data Source:

1G1AK15F977

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PATA

All SDM recorded data is measured, calculated, and stored internally, except for the following: -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network. -The Belt Switch Circuit is wired directly to the SDM.

Printed on: Friday, December 29 2006 at 10:06:35 AM





Hexadecimal Data

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CDR REARIEVAL

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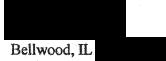
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1G1AK15F977

Printed on: Friday, December 29 2006 at 10:06:35 AM

February 19, 2007



Service request: 71-449429612 Vehicle Identification Number: 1G1AK15F977 Customer Relationship Specialist: Ted Evans

Dear

Thank you for allowing us the opportunity to review the product allegation involving your 2007 Chevrolet Cobalt.

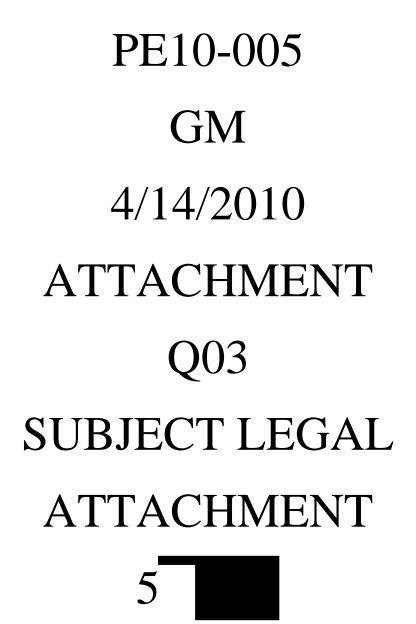
After careful investigation of your case, none of the available data suggests that the product allegation has any merit. If you'd like to provide us with any additional evidence that you feel would further support your claim, please contact us again. However at this time, General Motors is unable to assume responsibility for damages and we suggest that you resolve this matter through your insurance carrier.

If you have further questions, please contact our Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

**General Motors Corporation** 

PA0003 V05112006



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Februar	y 22, 2010

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000 800.888.0164 *tel* 313.665.0911 *fax* 

Joshua Preister Claims Administrator

CONNIE BITTNER 7 DUCK POND COURT VOORHEES, NJ 08043-3686

RE: Claimant: Our File No.: Our Client: Date/Event: Subject vehicle: VIN:

685750 General Motors LLC 02/03/2010 2006 Chevrolet Cobalt 1G1AK15F967

Dear

We are the third-party administrators on behalf of General Motors LLC (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your loss. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

## *** IF INSURANCE COMPANY OR AN ATTORNEY IS REPRESENTING YOU, PLEASE FORWARD THIS LETTER TO THE APPROPRIATE PARTY FOR FURTHER HANDLING***

- 1. Please provide a **<u>copy</u>** of your expert report and <u>**color copies**</u> of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

# 5

- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- 9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Joshua Preister Claims Administrator



Servi	ce Request Detail	. <u> </u>				
SR No.	71-800351482	Ref No.	Goodwill	No Goodwill Offered	BRC Туре	PAR
Account		Site	GW SubType	•	Bus, Unit	BRC
Last Name		First Name	Approval	Not Initiated	Area	PAR
Daytime #		Evening #	UCC	Steering - Power Steering Pump /	Sub-Area	Initiate PAR- Collision
Address		_City Vaarhees	Involved Dir		Safety	Yes
State	NJ ZipCd	Con Acct	Source	Phone	Updated	2/15/2010 12:52:41 PM
Serial #/VIN	1G1AK15F967	Model Year 2006	Priority	Medium License # CHEVROL	Owner	YOUNGJA
Make	Chevrolet	Warr. Start 07/31/2006	Status	Open	Opened	2/3/2010 04:43:18 PM
Model	Cobalt	Mileage 42524	Sub-Status	Dissatisfied	Closed	
Abstract	Steering - Power Steering Pump / Bra	ckets				
Customer	This is a BRC PAR File. Please do no	t Assume, DO NOT ADVISE, Forward all ionuir	ies to Jaina @ e	ext 21115		

Customer This is a BRC PAR File. Please do not Assume. DO NOT ADVISE. Forward all inquides to Jaina @ ext 21115 Description

## Pre-PAR

PAR Notifier	act incident Date/Time#4453Injuries	#.Olher.Veh 99	# People in Veh VRo	ad Surface	Road	Cond Afre Report States	-	Report AND	
Relative	2/3/2010 04:30:00 PM N	C		phalt	Dry	N/A	N/A		
Driver Cast N	amo Drive	n First Name 🐨	<u></u>			lities			
			6'1*		13/1991 N/A				
Unknown	Unkn			59-4038	Geico Di				
Incident Loc	The Ritz Plaza parking lot			incident Desc	clicked off.	at highschool, he pulled out of scho 'vo had this problem three wks prior	to the incident the	powersteering will click off.	
Component	steering dicked back on and cust over	compensated an	id hit a hydrant		Then when	you start the veh back up it will click	back on. He wen	t to turn into a burrito placed	
Vehicle	Lamon Auto Body 289 Rancocas Road	í, Mt Holly, NJ 08	060	Damage Desc	whole pass	enger door and panel is damaged			
Loc				Add'i Infe	Add'i Info n/a				
Emgcy Sve Names	None			Maint Lo	c local place i	Meienke Muffler			
PAR De	tail	-			<u>.</u>				
Collision	Y Non Collision	Property N Damage	I Thermal Evt	N	Spec Equip	None			
Vehicie Speed	10	Weather Condition	clear		Prop Owner	N/A	Property Type	N/A	
Last Service Date	1/16/2010	Loc Last Sorvice			Property Location	N/A	Prop Est Repair Cost	\$0.00	
Veh Est Repair Cost	\$0.00	Spec Equip Installor	N/A		Prop Damage Description	N/A			
Primary Veh Use	Personal	Inspection S Type	iteering and Suspens	lon Sys	Inspected By	Inspection Not Performed	Inspection Date/Time	2/11/2010 01:23:26 PM	
Veh Damage Description	<ul> <li>whole passenger door and panel is data</li> </ul>	amaged			Explain Other	File going to ESIS for further hand	ïng		

## Activities

Croated Transformer Control	Created By	Assigned To	Activity Type	Activity Sub-Type	⊘ T5 Status ™ ≘≣™.	Completed 7557 Filling	
2/15/2010 12:52:44 PM	MARTIRAM	ESISBIQU	Escalation	ESIS - Insurance Involvement	in Progress		ESIS - Insurance Involvement
Contact Last Name	-	Contart Fire	t Name	Account		BAC Code	1
Insurance Involvement -	Geico Direct, C	laim #	Claim Rep	Unknown, Phone # (800) 459-40	38, claim made and	pending.	I
Ramiro/PAR/ATX							
Confidential Comments							I
Croated 2/15/2010 12:37:14 PM	Created By	Assigned To YOUNGJA	Activity Type	and a second the sub-Type and a second se	Status Scheduled Ala	<ul> <li>Completed 約3.5.5.建築</li> </ul>	Coscription College (2013 - 2013 - 2013) ESIS F/U
Contact Last Name		Contact Ein		Account		BAC Code	L
CHECK CASE STATUS	For esis Piu						l
NOTE TO ASSISTING O ACTIVITY, ALL INQUIRI				USTOMER. PLEASE DO NOT AI 115	DVISE CUSTOMER	OF THIS SCHEDULED	
Jaina Young/PAR/ATX Confidential Comments							1
Confidential Confidents							
Created 2/15/2010 12:36:11 PM	YOUNGJA	Assigned to MARTIRAM	Notify CRM	Activity Sub-Typo	Status Done	2/15/2010 12:51:35 PM	Description
Contact Last Name		Contact Fire	Name	Account		BAC Code	I
							[
Customer's son was invo	olved in a collisi	on and alleges I	the steering failed caus	ing the incident. Insurance compa	any is involved		
jaina young/par/atx							

**Confidential Comments** 

## Activities

Croated Constant States	Created By	Assigned To	Activity Type	∴ #Activity Sub-Type	Status - 255	Completed	*Description ******
2/15/2010 12:31:41 PM	YOUNGJA	YOUNGJA	Outbound Call Customer	Made Contact	Done	2/15/2010 12:35:54 PM	cust
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
crs sts: calling to obtain y	your mailing add	dress, I did put i	l in the system last thursday,	however it erased unfor	tunately and I apologiz	e about that	
cust sts:7 Duck Pond Co Zoorhees NJ 08043	urt						
jaina young/par/aix							
Confidential Comments					· ·		
	<i>,</i>		Activity Type	-Activity Sub-Type		Completed	Description
2/12/2010 01:06:25 PM	YOUNGJA	YOUNGJA Contact Firs	Scheduled Follow-up		Done	2/15/2010 12:31:41 PM BAC Code	cust:
Contact Last Name		Contact Firs	a name	Account	· · · ·	BAC Code	
COMBREINS							
Action Plan: Obtain Addr	ess						
jaina young/par/atx							
Confidential Comments							
			· · · ·			Completed Concerns	
2/12/2010 01:04:21 PM	YOUNGJA	YOUNGJA	Outbound Call Customer	Left Message	Done	2/12/2010 01:06:21 PM	cust
Contact Last Name		Contact Fire	tt Name	Account		BAC Code	
ovininenta.							
crs sts: calling with the G	M Product Alle	gation Dept in re	gards to your case, I need to	o obtain your mailing add	iress. If you can pise n	etum my call to 866-790-5700	
ext 21115. If I am unavail	lable pise feel fi	ree to leave the	information in a message				

jaina young/par/atx

**Confidential Comments** 

## Activities

Groated	Created By 35	Assigned To	🖉 Activity Type 🗺	Contractivity Sub-Type	Status	Completed States and States	C Description
2/11/2010 05:12:45 PM	MERCADTO	YOUNGJA	Notify CRM		Done	2/11/2010 05:19:00 PM	Rejected
Contact Last Mamo		Contact City	st Name	Account		BAC Code	
Comments							
There's no address, Plea	ise Obtain addri	ESS.					
Tonie Mercado/PAR/ATX	ζ.						
Confidential Comments							
Created and all a set	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed Completed	Description - Car Merry at Stranger
2/11/2010 01:37:45 PM	YOUNGJA	YOUNGJA	Scheduled Follow		Done	2/12/2010 01:04:18 PM	cust:
Contact Last Name		Contact Firs	st Name	Account		BAC Code	
Commence				· · · · ·			
Action Plan: Obtain addr	ess						
Jaina Young/PAR/ATX							
Confidential Comments							
Created	- Creative During		The suit of the American Sector	The second states and	Status - Status	1-2 Demandade de la constitu	C Description: 1993,479-1993,511 (1993)
2/11/2010 01:36:44 PM	YOUNGJA	MARTIRAM	Notify CRM	Activity Sub-Type	Done	2/11/2010 05:12:44 PM	Description: Addressed of Paganal     Insurance Involvement
	TOURIOUN			5t	2010		
Contact Last Name		Contact Firs	SI INAMIO	Account		BAC Code	

comments

Customer's son was involved in a collision and alleges the steering failed causing the incident. Insurance company is involved

jaina young/par/atx

## Activities

Greated 55 55 7 19	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed Contraction	梁Doscription 「「「」「「」」「」」「」」
2/11/2010 01:11:24 PM	YOUNGJA	YOUNGJA	Ownership Changed	Ownership Escalated to BRC	Done	2/11/2010 01:11:24 PM	Ownership Escalated to BRC
Contact Last Name		Contact Firs	t Name	Account		BAC Code	
I					_		
Confidential Comments							
oomdernal oommente							
<b>A 1 1 1 1 1 1 1 1 1 1</b>				····	<b>C1</b>		Description
Groated 1010 06:00:35 PM	YOUNGJA	Assigned To YOUNGJA	Scheduled Follow-up	Activity Sub-Type	Status Status	Completed 2/11/2010 01:16:19 PM	an Description <u>en la Brainking</u> cust:
Contact Last Name	FOUNGJA	Contact Firs	· · · · ·	Account	Dáila	BAC Code	
a Randher Stor Nama		T AND IN BUG		Account		DAC COUR	L
							ſ
Action Plan: Continue In	itial						-
Confidential Comments			····				
Greated Structure Telescore	Created By	Assigned To	Activity Type:	Activity Sub-Type	Status	Completed	• Doscription
2/10/2010 11:54:39 AM	MARTIRAM	YOUNGJA	Ownership Changed		Done	2/10/2010 11:54:39 AM	Service Request Ownership has
Contact Last Name		Contact Firs	t Name	Account		BAC Code	changed FROM: FLORESM2 TO: YOUNGJA
						·	. ounder
www.us				·····			
Confidential Comments							1

## Activities

	Croated Transmission	Created By %	Assigned To	Activity/Type*	Activity Sub-Typo	Status	Completed States	Description
	2/10/2010 11:53:05 AM	MARTIRAM	YOUNGJA	BRC PAR	Initial Contact- Phone	Done	2/11/2010 01:27:08 PM	called
	Contact Last Name		Contact Firs	t Name	Account		BAC Code	
	crs sts: calling in regards regards to the incident th		understand you	r veh was involve	ed in a collision due to your steering. Car	i you give me a	a little bit more information in	
	cust sis:My son was at hi incident the powersteerin clicked back on causing t	ng will dick off. '	Then when you	slart the veh bac	s driving,the powersteering clicked off. I'v k up it will click back on. He went to lurn fire hydrant.	e had this prot into a burrito pi	piem three wks prior to the laced and the powersteering	
	crs sts: I'm so sony to he	ar that, is he of	Was anyone	injured?				
	cust sts: no he's fine no c the same issue with the (				g, I was online and the NHTSA website a	nd I saw that s	o many other people were having	
		the end of the 2			nandling. Someone will be in contact w/ y ck and by that time I should have the info			
	Jaina Young/PAR/ATX							
	Confidential Comments							
								Descriptions and an entry and an entry
	2/10/2010 11:53:03 AM	MARTIRAM	YOUNGJA	BRC PAR	Initial Contact- Dealer	Done	2/11/2010 01:24:21 PM	called
đ	Contact Lest Name		Conlact Fire	d Name	Account		BAC Code	
	Comments				·····			
	No visil has been made l	io dealer in ove	r 2 years					
	jaina young/par/aix							

## Activities

Croaled	Created By 27	CAssigned To	CActivity Typ	Activity Sub-Type 3	Status -	Completed Total Total	Description Sole States
2/10/2010 11:52:59 AM	MARTIRAM	YOUNGJA	BRC PAR	Initial Contact-AVM	Done	2/11/2010 01:36:25 PM	called Karen Calhoun 914055 8432
Provident 1 and Blassia		Fin	st Name	Account		BAC Code	
FFOM Name:							
Node/Mailbox:		Deedeel Allegel		the state assumed as file that some state has			
This is Jaina Young callin The request number is:7		Product Allega	tion Dept to ma	ke you aware of a file that was received	d in your area,		
The Customer's name is:							
There is no involved deal	ler at this time						
The vehicle is a: 2006 Cl							
With current mileage: 42, The last 8 digits of the V							
This involves: A collision		stalledes the s	teering failed ca	ausing the incident			
This message is for Infor	mational purpo	ses only, The fil	e will be going	to central claims for further handling. H	lowever if you do hav	ve any questions please feet	
free to give me a call.							
Provided contact info.							
Jaina Young/PAR/ATX							
Confidential Comments							
Greated				oo Carlos Activity Sub-Types		2/10/2010 06:00:32 PM	St Doscription and States and the rest
2/10/2010 11:52:54 AM	MARTIRAM	YOUNGJA	BRC PAR	Acknowledgement	Done		called
Contact Last Name		Contact Fin	si Name	Account		BAC Code	

Crs Adv. This is Jaina calling from the GM Product Allegation Dept. I have received your file and do require further information. If you can pise return my call to 866-790-5700 ext 21115

jaina young/parlatx

# Activities

Croated 2/10/2010 11:52:26 AM	Created By MARTIRAM	Assigned To YOUNGJA	Activity Type Notify CRM	Activity Sub-Type	Done	2/10/2010 05:44:41 PM	Description
Contact Last Name		Contact Fire	•	Account		BAC Code	···· · · · · · · · · · · · · · ·
Comments							
Confidential Comments							
Croatod			Activity Type	Activity Sub-Type		Completed	
2/10/2010 11:52:15 AM	MARTIRAM	YOUNGJA	Research		Done	2/10/2010 05:44:33 PM	Research VIN
Contact Last Name		Contact Fire	st Name	Account		BAC Code	
<ul> <li>no open recalis</li> <li>no previous related rep</li> <li>no previous SR's</li> </ul>	pairs						
jaina young/par/atx							
Confidential Comments							
(Created)	One sheet floor			Anthony Cost Town	: Chatries -	TARKS Completed	- Description
Created 2/10/2010 11:51:50 AM	MARTIRAM	YOUNGJA	BRC PAR	Activity Sub-Type Case Assigned	Done	Completed 2/10/2010 05:44:12 PM	file assigned to Jaina Young ext 21115
Conlact Last Name		Contact Fire	-	Account		BAC Code	····
Commerces					_		
received							
jaina young/pat/aix							
Confidential Comments							[

## Activities

Created	Created By	Assigned To:	Activity Type	Activity Sub-Type	Status ***	Completed	Description
2/10/2010 11:51:44 AM	MARTIRAM	FLORESM2	SR Opened		Done	2/10/2010 11:51:44 AM	SR in Status of Closed has been Re-
Contact Last Name		Contact Firs	t Name	Account		BAC Code	Opened by MARTIRAM
					-		
Comments						_	
Confidential Comments							1

Croated True True	- Created By	Assigned To	Activity Type	Activity Sul	-Type: Status	Completed	ल्यहरू <b>म्यून्यू</b> इस	Description	1	1
2/10/2010 11:51:41 AM		FLORESM2	SR Closed - Dissatisfi		Done	2/10/2010 11:5		Service Request h	as been Closed	
Contact Last Name		Contact Firs	t Name	Account		BAC Code		Dissatisfied.		
Comments								r		
Comments								L.		
<b>Confidential Comments</b>										

Croatod - 2010 - 2010	· Created By	Assigned To:	Activity Type-	Activity Sub-Type	Status	Completed Test Source	Description
2/9/2010 04:57:19 PM	FLORESM2	FLORESM2	Outbound Call Customer	Made Contact	Done	2/9/2010 05:16:42 PM	Alleged product allegation - Power
Contact Last Name		Contact Firs	t Name	Account		BAC Code	Steering luming on and off
Comments							
Customer states:			the standay affeliad basis				

=son was driving with the power steering out then when the steering clicked back on, son tried to compensate the weight then side swiped a fire hydrnat

Customer seeks: =get the power steering fixed

CRS advised: =information will be forwarded to the Product Allegation Department within the BRC

#### MarkFLores/CAC/MAN/T1/LVL0

#### Activities

Croated Contractor	Created By	Assigned To	"Activity Type"	Activity Sub-Type	Status Status	Completed	Description	
2/9/2010 04:54:51 PM	FLORESM2	MARTIRAM	Escalation	Initiate PAR	Done	2/10/2010 11:51:37 AM	Assigning activity to PAR QUEUE	
Contact Last Name		Contact Firs	t Name	Account		BAC Code	Received and assigned in PAR.	
							Ramiro WATXWorkflow Par	
Comments							L	
CRS advised that a per-	son from the PAI	R Department w	ill contact the cust	omer within 2 business days				
<b>Confidential Comments</b>					- · ·			

Created Contraction Created	By Assigned To & Activity-Type as a set of the	Activity Sub-Type St	tatus succession Completed succession of the	<ul> <li>Description (e) a state of the second state of the</li> </ul>
2/9/2010 04:17:10 PM FLORES	SM2 FLORESM2 Outbound Call Customer	Made Contact De	one 2/9/2010 04:54:49 PM	follow up
Contact Last Name	Contact First Name	Account	BAC Code	

Cust sts:

=apparently we were supposed to get authorization
 =never got an answer from anybody
 =it at a Lemans and i dont know if its a gm dir
 =my son hit a hydrant because the power steering keeps going out
 =when the power steering clicked back on, my son over compensated and side swiped a fire hydrant
 =whos going to repair our veh
 Cust Sks:
 =assistance

Crs Sts: =following up on your concern =asked pre par question =provided SR and cntact info

MarkFLores/CAC/MAN/T1/LVL0

## Activities

**Confidential Comments** 

/2010 04:11:40 PM	FLORESM2	FLORESM2	Outbound Call Deal	er Made Contact	Done	2/9/2010 04:16:54 PM	dealer
ntaet Last Name		Contact Fire	+ Name	Account		BAC Code	
S spoke w/: Adam (S	۵)			· · · · · · · · · · · · · · · · · · ·			
ю spoke w. лоан (S п (SA)	~)						
sts:							
me body damage on	the side of the	veh					
wer steering code ca							
eed to replace the col	umn and ignitio	1 I					
e diag and pulled tha							
ot it towed out of here	about 5 mins a	go					
30 plus for the diag							
grosis= steering coli							
imated cost= \$1091							
en will complete= fev int at dir= no	vnours						
int at dir= no :use/Abuse/Lack of n							
st caused or prevente							
v out of pocket expe							
provided prev cost a							
v related repairs= no							
lated to age/mlg= no							
neral condition of vet	icle= good exce	pt for that dama	ge on the body				
l you ride-along or tes		Čust= по					
C contacted? Case#=							
ould cust receive ass							
			to participate= nothing	g on our part that has to do wit	hil		
M contacted by dir? I	what was decisi	ony no					
rkFLores/CAC/MAN/	11110						
nfidential Comments							,
midential comments							
ated 3.	Created By	Assigned To	S-Activity/Typo:://www.	Second Sectivity Sub-Type:	Status	Completed and the second	Doscription - PRASS, and all side
/2010 02:30:59 PM	JAVIERA1	FLORESM2	Ownership Changer		Done	2/8/2010 02:30:59 PM	Service Request Ownership has
ntant i ast Name	MUMICIAN I	Contact Fire	• •	Account	0010	BAC Code	changed FROM: CRUZJ5 TO:

## Activities

Groated Press States	Created By	Assigned To	Activity Type	TActivity Sub-Type:	Status Status	Completed : Completed :	Doscription
2/8/2010 02:09:22 PM	BARGOCH	FLORESM2	Scheduled Outbound Call Dir		Done	2/9/2010 04:11:38 PM	Get diag info
Philippine Frank Klassen		A P*		Account		BAC Code	l
Comments							l
For funneling.							
Cherry/Man/Cac/T1/Lv1	0 Empowered						
Confidential Comments							
Croated STRee 2004	,			Activity Sub-Type			za Description and an analytic realized and
2/8/2010 02:08:25 PM	BARGOCH	BARGOCH	Outbound Call Customer	Left Message	Done	2/8/2010 02:09:19 PM	Initial Attempt:
Contact Last Name		Contact First	si Name	Account		BAC Code	
Comments							
Crs left a msg.							
Cherry/Man/Cac/T1/Lvi	0 Empowered						
Confidential Comments							l i
Croated (producted as pr			Activity Type				Doscription
2/8/2010 02:06:04 PM	BARGOCH	BARGOCH	Outbound Call Dealer	Made Contact	Done	2/8/2010 02:08:24 PM	Funnel Dir
Contact Last Name		Contact Fire	st Name	Account	_	BAC Code	
							1
Crs spoke with Matt:							
Crs asked if the veh has	s been diag?						
Dir sis that veh wasnt ci	hecked yel, il wi	ill be diag today	but with reg to completing it, I	Dir not sure if that would	d be today afternoon (	or tom.	
Cherry/Man/Cac/T1/Lvl	0 Empowered						

## Activities

Groated in the second second	Created By	- Assigned To	Activity Type	Activity Sub-Typo	🕂 – Status 🖉 🚽	Completed Completed	Description
2/8/2010 11:45:31 AM	BARGOCH	BARGOCH	Scheduled Outbound Call Dir		Done	2/8/2010 02:06:03 PM	Call Dirship
Contact Last Name		Contact Firs	t Name	Account		BAC Code	l
							r
Confidential Comments							[
Croated 2/3/2010 05:45:23 PM	CRUZJ5	CRUZJ5	Scheduled Outbound Call	Activity Sub-Typo	Done	2/8/2010 11:45:29 AM	Description
2/3/2010 03.43.23 / M	CROZUS	CROZIJ	Dir		Done	20/2010 11:43.25 AVI	carensup
Contact Last Name		Contact First	st Name	Account		BAC Code	I
Comments							l
-check the diagnosis of							
Confidential Comments							
Created	Created By	Assigned To	SaActivity Type	Activity Sub-Type	Status	Completed	<b>Description</b> at 1985, and a second grad
2/3/2010 05:34:25 PM	CRUZJ5	CRUZJ5	Outbound Call Third Party	Made	Done	2/3/2010 05:45:21 PM	called Roadside Assistance
				Contact/Engineering Own			
Contact Last Name		Contact First	st Name	Account		BAC Code	1
_							
(OOTHERNETING							
			ced the cust to set-up an appo the roadside assistance and t		iday around 4.4:3	n na zem cost	
representative intornet	a ine casi indi si	no is coreieu by	Ine readine sopplation and i	net sen witt nå fomen oft Et	way aroond 4-4.3	in hill at year mot	

-

-cust happy with the information she received for the dept.

Jose Cruz/CACT1/man/Lvi0

# Activities

Created 2/3/2010 04:57:19 PM	Created By CRUZJ5		Activity Type				eled	Description	and the second sec
23/2010 04:57:19 PM Contart Last Name	CRUZJS	CRUZJ5		tomer Complex R Account	request Don	e 2/3/20 BAC		power sleering issue	
cust sts : -cust has a 2006 cobalt -If there is a recall on the -power steering went in a -independent shop said j -heard a recall in the new -veh is not driveble. -power steering went clip	and out just lacks air in ws.						••		
Orig owner? No Primary driver? Yes Personal or business us Where purchased? Burn If 2nd Owner of Veh, wh Current approx mig? 42 Ext Svc Plan? No Concern? power steering When 1st notice concern What conditions does co Where diagnosed? No d Est cost of the repair? M Current location of veh? Veh repaired? Not yet	is Pontiac en/what mlg? 3 ,524 miles g i? 2 weeks ago i? 2 weeks ago	).							
cust sks : -have the power steering	) of the veh fixe	ed.							
crs adv : -advised the cust that in -advised the cust to brin -cust agreed to have it to -veh will be towed on frid -will call the cust on satu	g the veh to the owed to the dir, lay to the dir by	e dirship for diag and also called y friday 4-4:30 p	gnosis. I roadside assislance	-					
Jose Cruz/CACT1/man/	Lvi0								
Confidential Comments									
UCC Informati	on								

UCC.CodeX®20% ++ ##	Survey Symptom Water Street	REPART A CONTRACT AND A
M30	Inoperative	Steering - Power Steering Pump / Brackets
	·	

# GM Vehicle Inquiry System Summary

685750

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

VIN :	1G1AK15F967
	VEHICLE INFORMATION

Merchandising Model :		1AK37 -2006 COBALT 2-DOOR LS COUPE Warranty Start Date : 07/						07/31/20	07/31/2006	
BARS Order Type :	70 -	70 - RETAIL - STOCK								
Delivering Dealer : BARLOW CHEVROLET INC. PO BOX 7003				Selling Source :			13 - CHEVROLET			
		.RAN,NJ 08075-700 )461-8400	03		Site Code : 1		15018	15018		
					Business A Code :	ssocia	te	113866		
Service Contract :	Yes	Branded Title :	No	Warran	ity Block :	No	PDI	Status :	Paid	
	<u>,                                     </u>					1				

#### **REQUIRED FIELD ACTIONS**

Vehicle Has No Current Record Of Outstanding Campaigns

#### SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

#### ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

#### APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	07/31/2006	21 miles	07/31/2009	36021 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	07/31/2006	21 miles	07/31/2012	100021 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	07/31/2006	21 milcs	07/31/2014	80021 miles
36/36000 FEDERAL EMISSION	07/31/2006	21 miles	07/31/2009	36021 miles
60/60000 POWERTRAIN - U.S. LIMITED WARRANTY	07/31/2006	21 miles	07/31/2011	60021 miles

#### CLAIM HISTORY

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading

05/16/2006	A66192	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles
			CHECK HISTORY INFORMATION		

Vehicle Has No Associated Check History Information.

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# GM Vehicle Inquiry System Vehicle Build

#### Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN	1G1AK15	1AK15F967							
		VEIIICLE BUI	LD						
Merchandising N	fodel :	1AK37 -2006 COBALT 2	1AK37 -2006 COBALT 2-DOOR LS COUPE						
Gross Vehicle W	eight Rating :	1675 kg (3693 lb)	Order Number :	KBWFCN					
Build Date :		05/16/2006	Build Plant :	167A					

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

OPTION CODES								
AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	AR9 - DELUXE FRONT BUCKET SEAT							
B34 - FLOOR MATS	B35 - REAR FLOOR MATS							
B84 - BODY COLOR BODYSIDE MOLDINGS	C67 - ELECT. FRONT AIR CONDITIONER							
DC8 - MIRROR, O/S MANUAL FLDG, BLK	FE1 - SUSPENSION SYSTEM-SOFT RIDE							
FE9 - FEDERAL EMISSIONS	FY1 - TRANS/AXLE 3.63 RATIO							
IPB - INTERIOR TRIM DESIGN	J41 - POWER DISC FRONT BRAKES							
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO							
L61 - 2.2L DOHC 4 CYL ENGINE	MN5 - 4 SPEED AUTO TRANSMISSION							
MX0 - 4-SPD. AUTO. TRANS. W/OVERDRIVE	NT7 - FEDERAL EMISSION TIER 2							
N46 - 4 SPOKE STEERING WHEEL	PG1 - 15" STEEL WHEEL							
QTU - P195/60R15 TOURING BW TIRES	R6M - NEW JERSEY SURCHARGE							
R6P - PREMIUM PAINT	R8K - ***********************************							
SLM • STOCK ORDERS	UN0 - AM/FM STEREO W/CD & RDS							
UQ4 - BASE SPEAKER SYSTEM	VK3 - FRONT LICENSE PLATE MOUNT							
V73 - STATEMENT OF VEHICLE CERTU.S. /CANADA	ILS - ILS BASE PACKAGE							
ISZ - OPTION PACKAGE DISCOUNT	14B - GRAY							
14I - GRAY	6AR - FRONT SPRING							
7AR - FRONT SPRING	8AA - REAR SPRING							
84U - MAJESTIC AMETHYST METALLIC	9AA - REAR SPRING							

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# GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

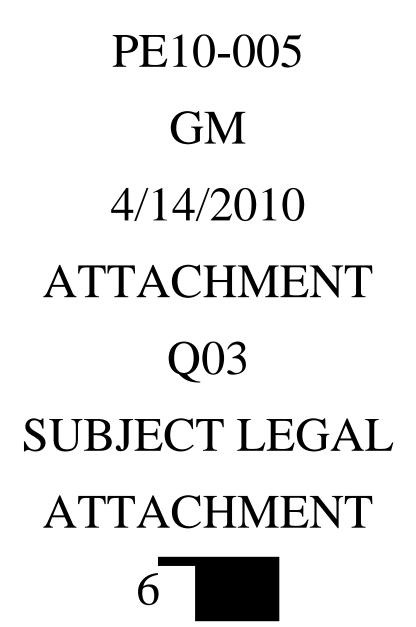
#### Help

VIN :			1G1/	IG1AK15F967							
				CLAIM I	IISTORY						
Repair Order Date : 05/16/2006 Repair Order Number :				A66192	Odom	ieter Ro	ading :		0 miles		
Serviced						Selling Source : 13 -			CHEVROLET		
By:	y : PO BOX 7003 DELRAN, NJ 08075-7003			/003	Site Code :			1501	15018		
	(856) 40	51-840	D		Business A	ssociate	e Code :	1138	66		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Linc Total	Comments	
05/19/2006	692	01	I	Z7000 - PRE- DELIVERY INSPECTION - BASE TIME	N/A		N/A	N/A	S 108.94	N	

#### CHECK HISTORY

Vehicle Has No Associated Check History.

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SR No. 71-465226	30 Rof No	· (	Gaodwill	No Goodwill Offered	BRC Type	NA
Account	Site		GW SubType		Bus. Unit	BRC
Lost Namo	First N	ame /	Approval	Not initiated	Area	PAR
Daytime #	Evenin	g\$ t	ucc	Steering - General	Sub-Area	Initiate PAR- Collision
Address	City	Hicksville	Involved Dir		Safety	Yes
Stato NY Z	ipCd Con Ad	pet s	Sourco	Phone	Updatod	1/11/2007 11:37:54 AM
Serial #WIN 1G1AL54F	57 Model	Yoar 2005 F	Priority	Medium License # CHEVROL	Ownar	GREERM
Make Chevrolet	Warr, S	itart	Status	Open	Opened	1/4/2007 09:05:59 AM
Model Cobalt	Mileag	o	Sub-Status	Satisfied	Closed	
Abstract Power stee		_			an.cale.e.g.fr	

Customer THIS IS A BRC PAR FILE*do not assume*forward to many greer X 11135 Description

#### Pre-PAR

	and the second	and the state of the second	and a second strands of the					
PAR Nollfier Insurance Age		njuries # Other Veh = # P N 0	and an	nd Sunace		Cond JE Fire Report# 70 - 7836	warenesses and the second s	(#
	1010				Dry	NA	NA	
		a music structure in an info	Unknor	wn 3/6/19	Disab	lilies - et - ce 5		
Incuranes And	ent Last Name	Insurance Agent First Nan						
Jenkins		Alsha	and the second states a	48-6502	Insurance			1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -
					Gelco In:			
Incident Loo	80 Woodberry Rd Woodberry N	Y M M		Incident Desc	The veh wa	s on an exil ramp and the powe	r sleering failed, veh hit conch	ele barrier
Component	Computer shuts down thus making	ing the cust to lost control o	í the veh.					
				Damage	Damaged th	e Transmission/key assembly/o	il oan/axte/motor	
Vehicle	Habby's Transmission 80 Woodl	berry Rd Woodberry NY 117	97	Desc				• •
Loc	5164333086/Wayne			Add'i Info	None		· · ·	• •• ••
Emgcy Svc	None							
Names				Maint Loc	Unknown			
PAR Det	all		***********					****
Collision	Y Non Collision	Property N Damage	Thormal Evt	N SI	ooc Equip	None	• •	se intr
Vehiclə Speed		Weather On Condition	<b>1</b>	Pr	op Owner	No	Property n/a Type	
Last Servico Date		Loc Last Service			operty	n/a	Prop Est Ropair Cost	
Veh Est Ropair Cost	\$5,442.00	Spec Equip Installer			op Damago Ascription		· · · · · · · · · · · · · · · · · · ·	
Primary Voh Uso	Personal	Inspection Type		In	spected By	Inspection Not Performed	Inspection Dato/Timo	
Veh Damage Description	Damaged the Transmission/key	assembly/oil pan/axle/moto	1	Ex	plain Other			

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on 1/11/2007

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N.

#### Activities

	Assigned To Activity Type SISBIQU Escalation	Activity Sub-Type	In Progress		Description Insurance subrogation
Confidential Comments					
1/11/2007 11:19:47 AM GREERM G	Assigned To Activity Type BREERM Outbound Call Third Party Contact First Marrow	Activity Sub-Type Made Contact Account	Done 1/		Description Aisha Jenkins, Geico Insurance
eenments are a subrogating Insurance company is subrogating for the repairs of \$5442.70		1997 - 1997 A			
There were no injuries in the accident, state		as on the exit ramp.	1 aj		
Advised Ms. Jenkins that the file will be for GELFO claim # is- for	warded to our Claims Dept.				
mary green/par/11135 Confidential Comments					
1/11/2007 10:53:04 AM GREERM G	ssigned To Activity Type REERM Oulbound Call Dealer Contact First Name	Activity Sub-Type	Done 1/1		Doscription Returning call to dirahp
aisan jenxins					
ARNOLD CHEVROLET, LLC 670 MONTAUK HWY WEST BABYLON, NY 11704-8238 (831) 422-3700					
spk with Rich in the sve dept. He sts they do not have a Jenkins at their da	irshp, and they have not seen this vehicle sh	nce July 2006.			
mary green/par/11135 Confidential Comments**	1944 - Carlos Ca	and the second sec	Mark Street Advantage of the	and the second second	

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Service Re	quest De	tail					
Activities							
Croated 1/11/2007 08:58:19 AM	Created By CHANDLP1	Assigned To GREERM	Activity Typo Notify CRM	Activity Sub-Typo	Status	Completed	Description
Control Long Money	GIVENUL I		ime second	Account	Done	1/11/2007 09:48:38 AM	see prev. Inbound call
comments							1
Confidential Comments							
				e - Derek			
Oroalog 1/11/2007 08:56:02 AM	Cheated By CHANDLP1	Assigned to CHANDLP1	Activity Type Inbound Call Third Party	<ul> <li>Activity Sub-Type</li> <li>Transfer/Referral</li> </ul>	Status	Completed	Description
Contact Last Name		Contact Fire		Account	Done	1/11/2007 08:58:14 AM	Looking for call back
	an an an the second		_				· · · · · · · · · · · · · · · · · · ·
Cell from Kelly, Geico In and she has not heard a	surance looking nything.	for call back on	this file. Said she had called	earlier, and someone from	BRC would contact	her within 2 business days,	
Provided caller with cont	act info, etc. and	l transferred cal					
Patricia Chandler//ADR/	CHATHAM/115	52	··· • • • • • • •				
Confidential Comments							
Croated	Created By		Activity Type	Activity Sub-Type	Status	Completed	Description
1/10/2007 10:06:25 AM	BAUGBOMA	GREERM	Nolity CRM	Account	Done	1/11/2007 09:48:54 AM	dir called in. If it is possible for ocra to call dealership at 5402867367.
				Hocount		EAL CODE	997 manufadorik (97 (97 (94) 99) 8 (94)
Confidential Comments -				n na star star star star star star star sta			
Created	1						
1/10/2007 10:05:00 AM	BAUGBOMA	BAUGBOMA	Activity Type Notify CRM	Activity Sub-Type	Done	Completed 1/10/2007 10:06:23 AM	Oescription dir called in, please call dir asap at
Coolard Lock Mamo			**************************************	Account with a		BAC Code State	5402867367
Comments			The second second		SE MALS	and the second second second	
Confidential Conunents		Taka da tam	a Venta ant service		Bau Chines	and the second	

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#### Activities

		Greated By BAUGBOMA	Assigned To BAUGBOMA	Activity Typs Inbound Call Dealer	Activity Sub-Type Complex Request Account	Status Dane	Completed 1/10/2007 10:05:44 AM BAC Code	Description alsah jenkins from the dealership called In
dir states: v		with somebod	y regarding this	Case				
dir seeks: to	speak with o	C78						
crs adv: gav	ve out name a	nd ext of cers c	iffered to notify	ocra since her voicemail (	s not available and she is not a	ble to take the call		
mark smith Reministration	elemental CA	C/mla						
Groatori 1/5/2007 01		Created By DRAHEICM	GREERM	Activity Type Ownership Changed	Activity Sub-Type	Status Donè	Completed 1/5/2007 01:32:04 PM	Description Service Request Ownership has
	n Name		Contact Firs	Name	Account		BAC Code	changed FROM: CUNANAMI TO: GREERM
Confidential	Comments							
Created		Created By	Assigned To					
1/5/2007 01		DRAHEICM	GREERM	Activity Type BRC PAR	Activity Sub-Type Acknowledgement	Status Done	Completed 1/11/2007 11:30:48 AM	Description customer contact
Contact Las	t Name		Contact First	Name	Account		BAC Code	
nol needed,	insurance is c	ubrogating						
mary green/r Confidential		thy.	and the second		and the second second second			

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#### Activities

Groated 1/5/2007 01:31:15 PM	DRAHEICM	Assigned To DRAHEICM	Activity Typo BRC PAR	Activity Sub-Type Acknowledgement Account	Status Dono	Completed BAC Code	Description Called
Summary: Confidential Comments					2		
Croated 1/5/2007 01:31:15 PM Comments no customer contact, In:	Oreated By DRAHEICM Surrance subroga		Activity Type BRC PAR I Name	Activity Sub-Type Initial Contact- Phone Account	Status Done	Completed 1/11/2007 11:31:31 AM BAC Code	Description Called
many green/par/11135 Confidential Comments							
Croated 1/5/2007 01:31:15 PM Contact Last Name Comments ARNOLD CHEVROLET, 570 MONTAUK HWY	LLC	Assigned To GREERM Contact Firs	BRC PAR	Activity Sub-Type Initial Contact- Dealer Account	Status Done	Completed 1/11/2007 11:31:56 AM BAC Code	Description Dealer contact
WEST BABYLON, NY 1 (531) 422-3700 see outbound activity many green/par/11135 Confidential Comments					94. 1945		

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#### Activities

1/5/2007 01:31:15 PM	DRAHEICM	GREERM	BRC PAR	AGIVITY STUDIES AGIVITY STUDIES AGIVITY STUDIES AVM	Status Done	Completed 1/11/2007 10:49:07 AM	Description 4451 FAVM Yorlano Todd 914055
Contact Lost Llama			e	Account		BAC Code	8063 ARNOLD CHEVROLET, LLC WEST BABYLON NY 40 212292
FYI call to AVM							
mary green/pan/11135 Confidential Comments							
Groated 1/5/2007 01:31:14 PM	Created By DRAHEICM	Assigned To GREERM	AGUVILY TYPE Notify CRM	Activity Sub-Typo	Status	Completed	Description
Contact Last Name			st Name	Account	Done	1/11/2007 09:50:14 AM BAC Code	File Assigned
CONTRACT, STORE		2					
File received. Working file.							
mary green/par/11135							
Confidential Comments							
Created	Croaled By	Assigned To	Activity Typo	Activity Sub-Typo	Status	Completed	Description
1/5/2007 01:31:14 PM	DRAHEICM	GREERM	Research		Done	1/11/2007 10:43:32 AM	Researched VIN
			vame	Account		BAC Code	
Comments Research -			1				
Summary:							
*Reviewed pre-PAR							
*performed VIN/case sca	n, no other SRs,	, no related iss	ues				
*Reviewed GMVIS - no of	pen or related re	scalls or history	r				
many green/pan/11135		4		<u></u>			
Confidential Comments				e de la ferrer en la		25	

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#### Activities

Oroaled 1/5/2007 01:31:14 PM	Cronied By DRAHEICM		Activity Type BRC PAR	Case Assigned	Status Done	Completed 1/11/2007 09:50:32 AM	Description Assigned File to Mary Greer at Ext.
			i Name	Account		BAC Code	11:35
File received. Working file.	******						l
many green/pan/11135 Somiticantial Somiticants							1
Created 1/4/2007 09:32:10 AM Contact Last Name	CIERCE BY CUNANAMI	DRAHEICM	Activity Type Escalation	Activity Sub-Typo Initiate PAR	Status Dons	Completed 1/5/2007 01:31:05 PM	Description Assigning activity to PAR QUEUE
CONTRACTOR AND A				Account		BAC Code	
	son from the PA	R Department v	vill contact the customer with	n 2 business days		1	
Received and assigned	in PAR						
chad draheim/ab/par wo Sonfidential Comments							
	223 		· · · · · · · · · · · · · · · · · · ·				
Croated 1/4/2007 09:28:31 AM Contact Last Name	CUNANAMI	Astalgned To CUNANAMI Contact Fire	Inbound Call Customer	Activity Sub-Type Complex Request	Status Done	Completed 1/4/2007 09:32:05 AM	Description Cust had a malfunction in the computer
Gonationa				Account		BAC Code	system causing the accident
Cust sts insurance agen	t calling in advis	ing that the cus	t had an accident due to com	puter malfunction on his veh.			
Cust sks reimbursement	claim for the ac	zident					
CRS Adv cust that a repr	on will be done i	and will be notifi	ed within two days				
mark joseph/elemental c		selel V 17.	.7				
Confidential Comments		P	n Series - States - States -	use contenertation	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		
UCC Informati	on						
UCC Code Colored Colored K20	SK LO	Symptome Inoperative	terne State	Second Second Control			er - Rente-
<i>J</i> 73		Broken		Transmissio Engine - Oil	n - Manual Pump / Oil Pan / O	il coolen/lines	

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on 1/11/2007

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8.4



- B Government Employees Insurance Company
- GEICO General Insurance Company
- D GEICO Indemnity Company
- GEICO Casualty Company
- Criterion Insurance Agency, Inc. (Colonial County Mutual Ins.)

**Received from MSX** 

750 Woodbury Road Woodbury, New York 11797-2589

June 19, 2007

Gmc P.O. Box 33170 Detroit, MI 48232-5170

CLAIM NUMBER: INSURED: LOSS DATE: 12/01/06 YOUR CLAIM NUMBER: YOUR INSURED: Gmc Business Resource Center

We sent supporting documentation for our subrogation interest to you on January 10, 2007. Send your check payable to Government Employees Insurance Company as subrogee of **Sector**. Please include our claim number on the check.

If you are unable to remit payment, call me to discuss, or complete and return the form below to indicate the status of your file.

RECEIVED

JUN 26 2007

Sincerely,

ESIS-GM CLAIMS UNIT

20

CLL14

AISHA JENKINS

Payment Recovery Unit 1-800-841-1003 X7367 L902 Government Employees Insurance Company

-	Bodily inju	uries pend	lete; pleas ling; please Plaintiff	follow	up on	_/

Date _____

Signed _

ENC.: E216

PLEASE REFER TO OUR CLAIM NUMBER WHEN Writing or Calling About This Claim

SL 35

# GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

Help

The second s	
VIN:	IGIAL54F357

VEHICLE INFORMATION										
Merchandising Model :	8	IAL69 -2005 COBALT 4-DOOR LS SEDAN							02/26/2	005
BARS Order Type :	70	70 - RETAIL - STOCK								
Delivering Dealer :	670 MONTAUK HWY			8030	Selling Source :			13 - CHEVROLET		
		EST BABYLON, NY 1 1) 422-3700	11704-	·6238	Site Code :			02281		
					Business Associate Code :			212292		
Service Contract :	Yes	Branded Title :	No	o Warranty Block : No PDI Status :			Paid			

#### **REQUIRED FIELD ACTIONS**

Туре	Number	Description	Posted Date	Status
RC	0 <u>5046</u>	A/C SYSTEM WIRING AND DUAL STAGE AIRBAG MODULE WIRING	N/A	Closed

#### SERVICE INFORMATIONAL ITEMS

### Vehicle Has No Current Record Of Outstanding Service Information

#### ON STAR AND XM SATELLITE RADIO INFORMATION

#### Vehicle Has No Associated On Star or XM Radio Information.

#### APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	02/26/2005	17 miles	02/26/2008	36017 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	02/26/2005	17 míles	02/26/2011	100017 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	02/26/2005	17 miles	02/26/2013	80017 miles
36/50000 CALIFORNIA EMISSIONS	02/26/2005	17 miles	02/26/2008	50017 miles
84/70000 CALIFORNIA SELECT COMPONENT	02/26/2005	17 miles	02/26/2012	70017 miles
60/60000 POWERTRAIN - U.S.	02/26/2005	17 miles	02/26/2010	60017 miles

	R.O Date	R.O Number	er Type	Labor Operation	Odometer Reading
02/07/2005 A 1 Z7000 - PRE-DELIVERY INSPECTION - PASE TIME	07/06/2005	none de la constante de la constan	#	V1359 - 05046 - REWIRE AIRBAG AND INSTALL JUMPER HARNESS	4928 miles
	02/07/2005	Λ	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles
CHECK HISTORY INFORMATION				CHECK HISTORY INFORMATION	

#### **CLAIM HISTORY**

Vehicle Has No Associated Check History Information.

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5		ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000	800.888.0164 tel 313.665.0911 fax
January 18, 200	7	Nancy Johnson Claims Administrator	
Hicksville, NY			
RE: Claimar Our File Our Clie Date/Ev Subject VIN:	e No.: 627302 ent: General Motors rent: 12/1/06	-	

Dear

We are the third-party administrators on behalf of General Motors Corporation for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to General Motors concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

#### *** IF INSURANCE COMPANY OR AN ATTORNEY IS REPRESENTING YOU, PLEASE FORWARD THIS LETTER TO THE APPROPRIATE PARTY FOR FURTHER HANDLING***

1. Please provide a <u>copy</u> of your expert report and <u>color copies</u> of photos taken by your expert. Please do not send originals, as they may not be returned.

States.

- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

# 5

- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.

Contraction of the second

- 9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and it's related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Nancy Johnson Claims Administrator



ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000

Deborah.Diehr@gm.com ESIS/GM Product Liability Unit

June 18, 2007

Hicksville,	NY	
Re:	File Number:	627302
	Date of Event: Claimant:	12-1-06
	Client/Account:	General Motors

This letter serves, as a reminder that in order to give this claim proper consideration, the information requested in our letter dated 1-18-07 is still needed. If I do not hear from you within the next 30 days, I will assume that you are no longer interested in pursuing a claim against General Motors and I will close my file accordingly.

If you have any questions, please call me at 313.665.3384 or 800.888.0164 Monday through Friday between 8:00 am and 4:30 pm.

Sincerely,

Deborah Diehr for Nancy Johnson Claim Administrator

A Risk Management Services Company- One of the ACE Group of Companies