### INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

PE10-005

GM

4/14/2010

**ATTACHMENT** 

Q 03

Subject Legal

ATT



### Service Request Detail SR No. 71-794478585 Ref No. Goodwill No Goodwill Offered BRC Type PAR GW SubType BRC Site Bus. Unit Account Not initiated PAR Last Name First Name Approval Area ucc Steering - General Sub-Area Initiate PAR- Collision Evening # Daytime # Safety Involved Dir Florence Chevrolet, Inc. Yes Address City State KY ZlpCd Con Acct Source Phone Updated 1/18/2010 03:58:18 PM Medium License # CHEVROL Owner RJOHNS35 Model Year Priority 1G1AL55F077 2007 Serial GIVIN Status Open 1/15/2010 08:46:11 AM Mako Chevrolet Warr. Start 05/28/2007 Opened Model Cohali 29800 Sub-Status Dissalisfied Closed Mileage Abstract ESIS Steering (Inoperative) This is a BRC PAR File. Please do not Assume. DO NOT ADVISE. Forward all inquiries to Renea @ ext 21071 Customer Description Pre-PAR Injurios ## Other Vehica # People In Vehic Road Stirlage Base Road Cond Willie Report # Income William # Police Report # Hard From No. 2015 PAR Notifier Owner 1/10/2010 10:30:00 AM M Ω 2 Asphalt Dry n/a n/a Disabilita Driver Last No Tonvol E'O" ARRITORIS Mone isuranco Anengyas Unknown Shannon (859) 491-5100 Desmond Brothers Inc. Her son began to proceed in a left hum, the wheel felt like it locked bit the steering would not allow him to straighten the vehicle from the left turn. The veh scrapped the curve and the right Incident Corner of Westwood Northern Blvd and Montana, Cincinnati, OH Incident Desc fender of the veh brushed up against the telephone pole Component Steedno front end suspension, front end fender Damage Tom Gill Chevrolet 7830 COMMERCE DRIVE FLORENCE , KY 41042-1568 (859) 371-7568 Oesc Vehicle Addil Info Loc Cincinnali, OH Police Dept. Officer Joydce **Emgcy Svc** Maintance at TOM GILL CHEVROLET Maint Loc **PAR Detail** Collision **Non Collision** Property **Thormal Evt** Spoc Equip none Damaco Weather Ory **Prop Owner** n/a Property Vehicle Candition Type Prop Est **Tom Gill Chew** \$0.00 Last Service 1/9/2010 Loc Last Property n/a Service Repair Cost Date Veh Est \$1,906.00 Spec Equip Prop Damage Description **Ropair Cost**

Inspected By

Inspection Not Performed

Explain Other File Ferward to ESIS: Insurance Company involved

Report Generated for toporowm

Personal

Veh Damage front suspension and front fender

Primary Voh Uso

Description

on 1/19/2010

Inspection Steering and Suspension Sys

Page 1 of 10

Inspection Date/Time

### **Activities**

Created Control of the Created By RecAssigned To PT Activity Type Control of the 1/18/2010 04:08:26 PM Service Manager Jim Shrout called in 1/18/2010 04:02:44 PM RJOHNS36 RJOHNS36 Inbound Call Dealer Complex Request Done

Contact Last Name Contact First Name BAC Code

Service Manager Jim Shrout called in .

He states that his Collision Center Mgr states suspension appears to be broken when the vehicle impacted with the curve. There is no steering history concerns expressed prior to the customer allegation.

Vehicle History from the dealership: Sept 09 Tires and alignment

Crs advised dealer the case will be sent to our Central Claims office for further handling.

Dealer understood

Renea Solo/PAR/ATX

Confidential Comments

Created IL FILT IN LIGHT INCreated By MANASSIgned To MIACIVIty. Typo INTESTIGET Activity Sub-Typo INTESTIGET Completed. \*\*\* INTESTIGET Description IN A REPORT OF THE PROPERTY OF THE PROPERTY

1/18/2010 03:58:38 PM MARTIRAM ESISBIQU Escalation ESIS - Insurance In Progress ESIS - Insurance Involvement

Contact Last Name Contact First Name BAC Code Account

Insurance Company: Desmond Brothers Inc. Claim Rep: Shannon (Last name unknown) Contact # (859) 491-5180 Claim# 1054068

Remiro Martinez/PAR/ATX

Confidential Comments

Report Generated for toporowm

on 1/19/2010

Page 2 of 10

### **Activities**

1/18/2010 03:58:18 PM Ownership Escalated to BRC 1/18/2010 03:58:19 PM MARTIRAM MARTIRAM Ownership Changed Ownership Escalated to BRC Done BAC Code Contact First Name Contact Last Name Comments Confidential Comments Dehner ESIS Pick Up Scheduled Alasm 1/18/2010 02:08:29 PM RJOHNS36 RJOHNS36 Scheduled Follow-up Other Confidential Comments 1/18/2010 03:58:10 PM Escalation to ESIS Insurance 1/18/2010 12:04:12 PM RJOHNS36 MARTIRAM Done Involvement BAC Code andre Lagranda Contact First N "FYI" the BRC TYPE not changed...my rights not updated Sleering inoperative causing collision has insurance company involvement Insurance Company: Desmond Brothers inc.
Claim Rep: Shannon (Last name unknown)
Contact # (859) 491-5100
Contact # (859) 491-5100
Claim# 1054068
How insurance is involved? Customer is in a rental provided by the insurance company, insurance company has provided estimated repair cost for the vehicle. Renea Solo/PAR/ATX Confidential Comments

Report Generated for toporowm

on 1/19/2010

Page 3 of 10

### **Activities**

Created 中國中國共享, Created By ::: Assigned To T. Activity Type 2年 年代中国的 Activity Sub-Type 2月 年代 Status 中国 网络马克斯 Completed 第二十二 Description 中国的国际企业 18 18/2 1/18/2010 12:02:28 PM RJOHNS38 RJOHNS38 BRC PAR 1/19/2010 12:04:10 PM PAR Case Assessment **Business Case** Done BAC Code Customer's allegation is the steering was inoperative and caused the collision.

Customer seeks to know why the steering was inoperative.

Catherine Detries has the insurance company is involved.

CRB will be forwarding case to ESIS for further handling.

Renea Soto/PAR/ATX Confidential Comments Created #55886555 Created By Assigned Total Activity Type:

1/18/2010 11:08:38 AM RJOHNS35 RJOHNS36 Inbound Call Customer Complex Request Description - PEDMINER Status - A Completed Complex Request Done 1/18/2010 11:19:04 AM Contact Last Name Contact First Name Account BAC Code see Initial Renea Solo/PAR/ATX Confidential Comments Description (# 251 1411) Created \$350cm (100 Tiple Created By \$3 "Assigned To W Activity Type (1) \$150cm \$4.59 Activity Sub-Type (1) 1 ⊅Status 🕮 🗇 Completed # 77 % \* RJOHNS36 1/18/2010 11:08:38 AM 1/18/2010 10:50:03 AM RJOHNS36 Scheduled Outbound Call Cancelled - Cust Called Done called Cust Prior 2nd altempt complete initial call back 1/19/10 between 2-4pm cst. Confidential Comments

Report Generated for toporowm

on 1/19/2010

Page 4 of 10

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Renea Soto/PARIATX
Confidential Comments
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1/18/2010 10:40:12 AM RJOHNS36 RJOHNS36 Outbound Call Dealer Left Message Done 1/18/2010 10:40:40 AM called Service Manager Jim Shrout @ (859) 371-7566
Genments as the state of the speak with Service Manager Jim Shrout.  CRS called and attempted to speak with Service Manager Jim Shrout.  Crm left message on volcemait with the SR#, customer name, vin# and requesting information regarding the vehicle. CRS provided contact information.
Renea Solo/PAR/ATX
Confidential Comments
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Contact Last Name Contact First Name Account BAC Gode RJOHNS36
Confidential Comments

Report Generated for toporowm

on 1/19/2010

Page 5 of 10

### **Activities**

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1/18/2010 11:34:20 AM 1/18/2010 10:05:00 AM MARTIRAM RJOHNS36 DRC PAR Initial Contact- Phone Dane called BAC Code

CRS verified pre-PAR and PAR detail Information.

Cust sts: Her son began to proceed in a left turn, the wheel felt like it locked ble the steering would not allow him to straighten the vehicle from the test turn. The veh scrapped the curve and the right fender of the veh brushed up against the telephone pole

Cust seeks: to know why the steering is inoperative

Crs asked are you currently in a rental vehicle? Who placed you in a rental vehicle? Yes, by the insurance company CRS advised: due to the nature of the case, the file will be escalated to The Central Claims Office. It can take up to 10 business days for the case to picked by Central Claims. By the 10 business day (14 calendar days) the office will then release their new claim number and assigned representative. If you have not received, a call from the Central Claims office by the 10th business day, give me call and by that time they should have released the information to me. crs provided customer my contact information.

Renea Soto/PAR/ATX

Confidential Comments

ardi⊈tActivity Sub-Type ுக்கி#iStatus பெரும் her Completed ஊண்டுள்ளம். Doscription i மக்கிக் கூடிக்கியாக Crontous Error Protot By At VASSIGNOUT OUT ASTROMOTO FAST VID AND TO THE PROTOTO FAST VID AND TH Initial Contact- Dealer Done 1/18/2010 12:02:20 PM called Service Manager Jim Shrout @ (859) 371-7568

BAC Code

comments TOM GILL CHEVROLET 7830 COMMERCE DRIVE FLORENCE . KY 41042-1568 (859) 371-7566

CRS altempted to speak with 5VC MGR but was not available.

Crm left message on voicemail with the SR#, customer name, vinit and advised after speaking with the customer, the file will be sent to our Central Claims office for further handling. CRS provided contact information.

Renea Solo/ PAR/ATX

Confidential Comments

Report Generated for toporowm

on 1/19/2010

Page 6 of 10

### **Activities**

Created SPECE INCOME. Created By Adir Assigned To be Activity Type Textocompleted SPECE Completed Selection in Co 1/16/2010 11:55:16 AM called FFOM Keith Rusie 630092 8463 1/18/2010 10:04:55 AM MARTIRAM RJOHNS36 Initial Contact- AVM Done BRC PAR BAC Code This is Renea calling from the GM Product Allegation Dept to make you aware of a file that was received in your area. This is kenea calling from the GM Product The request number is: 71-794478585 The Customer's name is: Im Gill Chevrolet Located in: FLORENCE KY The vehicle is at 2007 Chevrolet Cobalt With current mileage: 29,800 The test 8 digits of the VIN# are: 77 This involves: Customer allegation is the steering was inoperative and caused the collision. We will be sending the file to our central claims ESIS office for further handling.

This message is for informational purposes only, However If you do have any questions please feet free to give me a call. My phone number is 866-790-5700 ext 21071. Renes Solo/PAR/ATX Confidential Comments Created of Englanders at Created By All Assigned Tons Activity Typonia Abdibit Assistant Sub-Typonia (Status) Assistant Completed (Carlo Assistant Description (IIII)) 1/18/2010 10:49:15 AM called 1/18/2010 10:04:49 AM MARTIRAM RJOHNS36 BRC PAR Acknowledgement Cone BAC Code Contact First Name CRS altempted to contact customer. Customer was not available. CRS left message: Crs Adv. This is Renea calling from the GM Product Allegation Dept. I have received your file and do require further information. Please return my call at 866-Renea Solo/PAR/ATX Confidential Comments attal Completed 3:50:00: 45:00 are Dascription **States at ARE OVER S**UBacaa Status 🗷 Created A 9S-RIV Brid Created By No Assigned To MACIVity Typo PA 1/18/2010 10:29:35 AM file assigned V19/2010 10:04:43 AM MARTIRAM RJOHNS36 Notify CRM Done Comments Received Renea Sole/PARVATX Confidential Comments

Report Generated for toporowm

on 1/19/2010

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### Activities

Completed Assistance Description (1999) the time to all their 1/18/2010 10:32:23 AM Research VIN 1/18/2010 10:04:34 AM MARTIRAM RJOHNS36 Research Done nlact Last Name Contact First Nam No Open Related Recalls No Previous Related Claim History No Branded Title No Werranty Block Customer/ VIN Scar: No Previous Related Cases Renea Solo/PAR/ATX Confidential Comments Description Adds a situation Created % 等形限的思想的 Created By 斯里Assigned To % Activity Type 形 Mile Activity Sub-Type AVMCID 。Status 。 Completed 1/19/2010 10:29:38 AM file assigned to Renea Solo ext 21071 1/18/2010 10:04:10 AM MARTIRAM RJOHNS38 Case Assigned BRC PAR BAC Code Received Renea Solo/PAR/ATX Confidential Comments Description 2 Status Completed ✓ Created Matistronia with Created By It Assigned To Activity Type 🕬 SR in Status of Closed has been Re-Opened by MARTIRAM 1/18/2010 10:04:01 AM 1/18/2010 10:04:01 AM MARTIRAM AQUILAFL Done **SR** Opened RAC Code Contact Last Name Confidential Comments

Report Generated for toporowm

on 1/19/2010

Page 8 of 10

### **Activities**

Created Status (Created By SIE/Assigned Total Activity Type Control Sub-Type (Completed Section Completed Section Comple Service Request has been Closed 1/18/2010 10:04:00 AM 1/18/2010 10:03:59 AM MARTIRAM AQUILAFL SR Closed - Dissatisfied Done Dissatisfied. Contact First Name a BAC Code Confidential Comments Created Ind. M. A. Created By M. Assigned To 《ActivityType》 网络阿拉克斯 Activity Sub-Type 网络斯斯斯格尔西亚斯特斯格尔西亚斯特斯格尔西亚斯特 en Dan Description while coversing the America 1/18/2010 10:03:56 AM Assigning activity to PAR QUEUE Done 1/15/2010 09:33:02 AM AQUILAFL MARTIRAM Initiate PAR Escalation BAC Code Account Received and assigned in PAR. Ramiro MATX/Workflow Par CRS advised that a person from the PAR Department will contact the customer within 2 business days Confidential Comments Created \$5755 Over News Created By SSAssigned To SCAcilvity Type To Free Activity Sub-Type To Facility Sub-Type To Facility Status Scales Status Scales Scal Alleged product allegation-Property 1/15/2010 09:34:47 AM

1/15/2010 08:47:02 AM AQUILAFL BAC Code Account ret Name

Done

Complex Request

Cust states: the car has a Defective product failure. On Sunday her son was driving, stopped at the red light, when it turned green he wanted to turn left and had no steering stability. Very small curve where the Phone pot is, he embrased it. There is no sign of the accident. Inssurance did not get into the accident scene.

The veh is not drivable. It is at AT did TOM GILL CHEVROLET

Inbound Call Customer

AQUILAFL

Insurance is dealing with it as if it were an accident, but it is not an accident, it is a product failure.

No report made. Officer's name: Joydce sensinally police department.

Nobody got hurt. He was turning away from the lane but got up in the tane since he did not have steering stability. Air Bag did not deploy. Son was driving the veh

and he was with her girlfriend. GM: 859-342-2882 Jeff Shelton.

CRS advised customer that their information will be forwarded to the Product Allegation Department within the BRC. They will call her within 2 business days. Contact cust info for Tuesday: 513-851-1260

Emma/CAC/BA/TIER1/LVL0 Confidential Comments

Report Generated for toporowm

on 1/19/2010

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### **UCC Information**

UCC Code Symptom Description
M01 Inoperative Steering - General

Report Generated for toporowm

on 1/19/2010

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### GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information Service Contract - Warranty Block - Branded Title

Help

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### CHECK HISTORY INFORMATION

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### GM Vehicle Inquiry System Claim History

Fome - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Deale Information - Service Contract - Warranty Block - Branded Title

Help

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### THECK HIS TORY

-		 AND DESCRIPTION OF THE PERSON	· com representative
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1. 2.00 Ger all Motors, All Nights Reserved

### GM Vehicle Inquiry System Vehicle Build

Hume - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Liforr - on - Service Contract - Warranty Block - Branded Title

### Help

VIN	IGIAL55F	GIAL55F077:					
		VEHICLE BUI	LD				
Merchandising Mode	1:	1A1.69 -2007 COBALT	1A1.69 -2007 COBALT 4-DOOR LT SEDAN				
Gross Vehicle Weight Rating:		1713 kg (3777 lb)	Order Number:	KWMN			
Build Date:		04/20/2007	Build Plant :	1V			

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference on a Short there be any questions about the vehicle's original build or RPO information please refer to the original vehicle involves window sticker.

### OPTION CODES

AUS - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	ALG - SENSOR INDICATOR INFL. (1.44) RESTRAINT, FRT PASS CHILD PRESENCE DETECTOR
AP3 - REMOTE VEHICLE START	AR9 - DELUXE FRONT BUCKET SEA
ATR - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FAITING	AU3 - POWER DOOR LOCKS W/F MOST KLYF -
B34 - FLOOR MATS, FRONT/REAR	B.5 - REAR FLOOR MATS
B: 1-BODY COLOR, HOLYSIDE MC: DINGS	C67 - ELECT, FRONT ATR CONDITION OF THE
14.7 - BODY COLOR POWER MIRRORS	1.36 - MIRROR I/S R/V TILT
TE: - SUSPENSION SYSTEM-SOFT RIDE	FU9-FEDERAL EMISSIONS
FV1 - TRANS/ANLE 3.63 //ATIO	1 '- INTERIOR TRIM LIESIGN
J4: - BRAKE, FRONT DISC/REAR DRUM	K. H - CRUISE CONTROL
KGF-115 M IP GENEPATOR	1 - F- ASSEMBLY PLANT - FOR FOUND ARE
* * - ENGINE, 2.2L DOHC 4V ECOT:	1000-4 SPEED AUTO RANSMI.
MINO - TRANSMISSION, 4 SPD AUTO MATIC	7 - FEDERAL EMISSION TIER 2
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VT7 - OWNERS MANUAL ENGLISH
HIT - HIT BASE PACKAGE
127 - GRAY
DU - SPORT RED TINT COAT
AR - FRONT SPRING
9AA - REAR SPRING

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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

5 February 12, 2010

Bryan Schwartz Claims Administrator

Catherine Dehner 905 Taylor Ave Apt 2 Bellevue, KY 41073

RE: Claimant:

Catherine Dehner

Our File No.:

683613

Our Client:

General Motors LLC

Date/Event:

1/10/10

Subject vehicle:

2007 Chevrolet Cobalt

VIN:

1G1AL55F077

Dear

We are the third-party administrators on behalf of General Motors LLC (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your loss. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

### \*\*\* IF INSURANCE COMPANY OR AN ATTORNEY IS REPRESENTING YOU, PLEASE FORWARD THIS LETTER TO THE APPROPRIATE PARTY FOR FURTHER HANDLING\*\*\*

- 1. Please provide a <u>copy</u> of your expert report and <u>color copies</u> of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

### 5

- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- Advise if the subject vehicle was ever involved in any prior accidents.
   If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Bryan Schwartz Claims Administrator

### Kenneth G. Hawley

Attorney at Law
810 Sycamore Street, 5th Floor
Cincinnati, Ohio 45202
Tel: (513) 338-5640
Fax: (513) 579-8703
E-mail: kenhawley@cincilaw.net

February 17, 2010

VIA FAX ONLY - 313-665-0911
Ms. Debbie Roach
ESIS GM Claims Unit
300 Renaissance Center
MC 482C19B61
Detroit, Michigan 48265

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Dear Debbie:

Please accept this letter as notification of my representation of in her claim against Chevrolet/General Motors. This claim relates to the January, 2010 power steering failure of her 2007 Chevrolet Cobalt resulting in an accident.

Future correspondence and telephone communications regarding this matter should be directed to me. If I am not be available for your telephone call, you may also speak with my assistant, Lori Zimmerman, to whom you spoke today.

I look forward to hearing from you promptly upon receipt of this letter. Thank you for your cooperation.

Very truly yours,

Kenneth/6. Hawley

KGH/lz

cc:

PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT

### Service Request Detail BRC Type PAR No Goodwill Offered SR No. 71-795816357 Ref No. Goodwill GW SubType Bus. Unit BRC Account Site PAR Not Initiated Area Lost Name First Name Approval initiate PAR. Collision Daytime # Evening 8 UCC Stoering - General Sub-Area Safety Crystal Springs Yes Address City Involved Oh 1/28/2010 09:20:35 AM State MS ZipCd Con Acct Source Phone Updated Medium License # CHEVROL MLCAKTE Owner 1G1AZ55F177 Priority Sorial 8/VIN Model Year 2007 1/20/2010 12:11:47 PM Make Chevrolet Warr. Start 09/22/2008 Status Open Opened Model Cobalt Mileage 57000 Sub-Status Dissatisfied Closed Abstract (ESIS) Power steering DO NOT ADVISE ON THIS FILE FOR ANY REASON! Customer This is a BRC PAR Case. Do not assume case. Forward any inquiries to Teresa Micak ext. 41345 Description Pre-PAR Excluding Date/Time \* #PSInjuries # Other Van と # Reopie in Vehic Road Surface メンジョ Road Cond : \* Fire Report# ジョン・データ Police Report# ジョン・データ PAR Notifion unknown Owner 1/14/2010 04:30:00 PM Asphalt Dry unknown DOBNASSAUD Disabilities : 3 - 2 - 2 - 2 - 2 - 2 - 2 Orivor Last Namo! 62 3/19/1982 no Pinsurance Agency (1997) (1997) (1997) Phone #35 nsurance Agent Last Name (#252525-#1985) insurance Agent First Name (601) 892-5554 Alpha Insurance Company Granger just gots out of the interstate highway 55 headed north to Jackson, crystal Springs MS. driving down the highway steering sliffened up I allowed down but last control it started to spin and we hit a ditch and the vehicle flipped several times and we landed in the median Incident Incident Desc Loc power steering. Component Damage totalled Desc Vehicle Barettes Body shoo Loc Add'i Info Emgcy Svc Mississippi Highway Patrol Names Maint Loc PAR Detail Collision **Non Collision** Property N Thermal Evt Spec Equip Damage Property none Prop Owner Vehicle 70 Weather DODO Туро Speed Condition **Prop Est** \$0.00 Last Service Property none Log Last Location Repair Cost Veh Est \$0.00 Spec Equip Prop Damage Description none Repair Cost Inspection Date/Time Inspection Not Performed Primary Veh Use Inspection Steering and Suspension Sys Inspected By Personal Explain Other ESIS for injury Veh Damage Totalled Description

Report Generated for garciajr

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Page 1 of 8

### PAR Injuries

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Commonis Common to the information given to the previous agent and ask just a couple more quick questions. Do you have a moment to speak with mo?

Cust sts: ok

Cts adv: work over pre par and par detail form with cust

Cust sts: driving down the highway steering stiffened up I slowed down but tost control it started to spin and we hit a ditch and the wehicle flipped several times and we binded in the median, we where on our way to the hospital and the wehicle has been totalled by the insurance, we where on our way to the dealer they where going to repurchase the vehicle because they sold us one with out side eirbags they toth us it was an option but it is supposed to be standard then the steering went out

CRS advised that file will be forwarded to ESIS and will be in contact within 7-10 business days.

Teresalticak ATX PAR

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on 1/26/2010

Page 4 of 8

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CRS adv. calling concerning Sleven Hale Jast name spelled Hale. This is to adv you that his file has been redeved in your erce, cust concern is Power steering concern causing a collision. The vehicle is a 2007 Chevrolet Cobalt and there is no involved dealer at this time

You are not required to respond to this risig, however if you do have any questions or concerns regarding this file, pis feet free to give me a call at 1-868-790-5700 x41345 and you can reference SR# 71-795816357

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Page 5 of 8

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CRS Advice:
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Page 8 of 8

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# GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

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VIN: IGIAZ55F177	F177
	VEHICLE INFORMATION

Pád	S	No PDI Status :	Z	Warranty Block:	anenaminental d	Branded Title:	Š	Service Contract:
	<b>=</b> 5	i i	Soci	Business Associate Code:			AMERICAN STREET, STREET	
	04681		>0	Sie Code:	20	PAKSIPPANY, NJ 0/034-3820	70°	
CHEVROLET	GHEV		EG:	Selling Source:	; ე	WALDEN FLEET GROUP, INC. 6 SYLVAN WAY	28	Delivering Dealer:
						SO-FLEET	8	BARS Order Type:
	09/22/2006	Date:	Start	Warranty Start Date:	K LTZ	1AZ69 -2007 COBALT 4-DOOR LTZ SEDAN	85	Merchandising Model:

# REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

# SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

# ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

# APPLICABLE WARRANTIES

36010 miles	10 miles   09/22/2009	10 miles	09/22/2006	36/36000 FEDERAL EMISSION
80010 miles	10 miles 09/22/2014	10 miles	09/22/2006	96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM
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Odometer Reading	Labor Operation	7	te RO Type	R.O Date

# CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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# GM Vehicle Inquiry System Chaim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

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0 miles		ŝ	iter Rea	A69233 Odometer Reading :	Repair Order Number :	21/2006	99	ler Date	Repair Order Date: 09/21/2006

### CHECK HISTORY

Vehicle Has No Associated Check History.

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# GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

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:	F**	THE RESIDENCE AND ADDRESS OF THE PERSONS ASSESSMENT	~
		SZ	
		101A255F177	
VEHICLE BUILD			

Nerchandising Nodel:	1AZ69 -2007 COBALT 4-DOOR LTZ SEDAN	OR LTZ SEDAN	
Gross Vehicle Weight Rating:	1761 kg (3883 lb)	Order Number :	KHICVT
Build Date :	09/21/2006	Build Plant:	3

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

### OPTION CODES

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	ALO - SENSOR INDICATOR INFLATABLE RESTRAINT, FRT PASS/CHILD PRESENCE DETECTOR
AP3 - REMOTE VEHICLE START	AP9 - CONVENIENCE NET, CARGO
AR9 - DELUXE FRONT BUCKET SEAT	AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT. RR FACING
AU3 - POWER DOOR LOCKS W/REMOTE KEYLESS ENTRY	BQ2 - AVIS RENT A CAR
BZP - WOODGRAIN ORNAMENTATION INTR	BOW - GM PRODUCTION WEEK #39
B34 - FLOOR MATS, FRONT/REAR	B35 - REAR FLOOR MATS
B84 - BODY COLOR, BODYSIDE MOLDINGS	CF5 - POWER SUNROOF
C67 - ELECT. FRONT AIR CONDITIONER	DC4 - INTERIOR REARVIEW MIRROR W/DUAL READING LAMPS
DG7 - BODY COLOR POWER MIRRORS	DT4 - ASHTRAY AND LIGHTER
FEI - SUSPENSION SYSTEM-SOFT RIDE	FE9 - FEDERAL EMISSIONS
FLT - FLEET PROCESSING OPTION	FY1 - TRANS/AXLE 3.63 RATIO
IP2 - TRIM INTERIOR DESIGN	JM4 - ANTILOCK BRAKE SYSTEM
KAI - FRONT SEAT HEATER	K34 - CRUISE CONTROL
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO
L61 - ENGINE, 2.2L DOHC 4V ECOTEC	MN5 - 4 SPEED AUTO TRANSMISSION
MX0 - TRANSMISSION, 4 SPD AUTOMATIC	NT7 - FEDERAL EMISSION TIER 2
	4 Particular recognition 1

N34 - 3 SPOKE LEATHER STEERING WHEEL  RE6 - MERCHANDISED PACKAGE COBALT  R6F - IDENTIFY B-CODE USERS  R6P - PREMIUM PAINT  TY8 - LUXURY APPEARANCE PACKAGE LT  T43 - REAR SPOILER	QLG - TIRE ALL P205/55R16-89H BW  RES - UPGRADE ORNAMENTATION  R6K  R9N - HEATED LEATHER APPOINTED FRONT BUCKET SEATS  T37 - FOG LAMPS  UK3 - LEATHER WRAP STEERING WHEEL, UK3 - LEATHER WRAP STEERING WHEEL,
TY8 - LUXURY APPEARANCE PACKAGE LT	T37 - FOG LAMPS
T43 - REAR SPOILER	UK3 - LEATHER WRAP STEERING WHEEL, STEERING WHEEL AUDIO CONTROLS
UQ3 - AUDIO SYSTEM, HIGH PERFORMANCE WITH 7 PIONEER SPEAKERS	US8 - AM/FM STEREO, CD PLAYER & MP3 PLAYER
VN9 - DAILY RENTAL REPURCHASE PROGRAM	VT7 - OWNERS MANUAL ENGLISH
VY7 - LEATHER SHIFT KNOB	V2G - FULL FUEL FILL CREDIT
V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA	ILZ - ILZ BASE LTZ PACKAGE
ISZ - OPTION PACKAGE DISCOUNT	141 - GRAY
142 - GRAY	6AP - FRONT SPRING
7AP - FRONT SPRING	74U - VICTORY RED
8AB - REAR SPRING	9AB - REAR SPRING

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Detroit, MI 48265-3000 Mail Code 482 C19 B61 P.O. Box 300 ESIS/GM Central Claims Unit

> 313.665.0911 fax 800.888.0164 tel

Claims Administrator Jemeia Price

February 8, 2010

Chris Shamburder Alpha Insurance

VIA FAX (866) 836-9873

Claimant:

Your File No.: Our File No.: M0100012351 683934

Our Client: General Motors LLC

Date/Event: 1/14/10

1G1AZ55F177

Dear Mr. Shamburder:

I am writing to confirm our conversation of this morning during which you agreed to allow us to inspect your 2007 Chevrolet Cobalt and retrieve data from the air bag system. I estimate the inspection will take about three

as soon after as is practical. As we discussed, we will also provide a copy of the data to deployment or near deployment event. As part of our investigation, we will download the SDM data using the crash data: vehicle speed, throttle position, brake application and engine RPM for 5 seconds prior to the deployment event and some near-deployment crashes. The SDM in your vehicle also records the following prefunctions, the SDM records information about the air bag system and other crash related data in an air bag an air bag Sensing and Diagnostic Module (SDM). As explained in the Owner's Manual, in addition to its other Vetronix Crash Data Retrieval software. We will provide you with a copy of that data at the time we retrieve it or As part of the inspection, we will likely take photographs and measurements. Also, your vehicle is equipped with

defense of litigation involving the subject vehicle or other GM products, or (e) as otherwise required by law. office, (c) for research where appropriate confidentiality is maintained and need is shown, (d) as part of GM's owner/lessee or his/her designated agent, (b) in response to an official request of police or similar government owner name, or date and location, will generally not be disclosed by GM other than (a) to the involved the auto industry, or GM. However, information which ties SDM crash data to a particular vehicle, such as VIN, data, and (iii) which are expected to use it for studies aimed at improving safety to the benefit of the public at large GM organizations (i) which have a reasonable need for it, (ii) which have a demonstrated ability to utilize such crash data is available for GM's research needs. Also, in summary form, this information may be provided to non-Please note the potential GM uses of this crash data once GM has a copy in its files. Once collected, the SDM

Monday through Friday from 8:00 AM to 4:30 PM. If you have any additional questions about our upcoming inspection, you can contact me at 1.800.888.0164

Jemeia Price





IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that by this product retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported

# CDR File Information

****			·	,	,	·	·		·····	,
Event(s) removered	EDR Device Type	Reported with CDR version	Collected with CDR version	Saved on	Filename	Crash Date	EDR Data Imaging Date	Case Number	User	User Entered VIN
Non-Deployment	airbag control module	Crash Data Retrieval Tool 3.4	Crash Data Retrieval Tool 3.4	Tuesday, February 16 2010 at 11:00:53 AM	1G1AZ55F177 ACM.CDR	Thursday, January 14 2010	Tuesday, February 16 2010	683934	William O'Keefe	1G1AZ55F177

### Comments

Airbag light flashed and went out.

Downloaded via the DLC.

Power-up with 12 volt jumper box to vehicle's fuse block terminal.

Mileage: 67,881

Present: William O'Keefe Inspection at: Midway Auto Salvage Byram, Ms

## Data Limitations

Recorded Crash Events:

There are two types of recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH. A Non-Deployment Event may contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle velocity change. This event will be cleared by the SDM, after approximately 250 ignition cycles. This event can be overwritten by a second Deployment Event event is not locked. The data in the Non-Deployment Event file will be locked, if the Non-Deployment Event occurred within five seconds of a Deployment Event. A locked Non Deployment Event cannot be overwritten or cleared by the SDM.

The second type of SDM recorded crash event is the Deployment Event. It also may contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events. If a second Deployment Event occurs any time after the Deployment Event, the Deployment Event Event & will overwrite any non-locked Non-Deployment Event. Deployment Events cannot be overwritten or cleared by the SDM. Once the SDM has deployed an air bag, the SDM must be replaced.

-SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM can record up to the first 300 milliseconds of data after algorithm enable. Velocity Change data is displayed in SAE sign convention.

enable threshold is met and ends when deployment command criteria is met or at maximum SDM recorded vehicle velocity maximum SDM recorded vehicle velocity change in a non-deployment event. Time from AE bagins when the first air bag system The CDR tool displays time from Algorithm Enable (AE) to time of deployment command in a deployment event and AE to time of

change. Air bag systems such as frontal, side, or rollover, may be a source of an enable. The time represented in a CDR report

combined "X" and "Y" axis change in velocity. -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written. can be that of the enable of one air bag system to the deployment time of another air bag system.

-Maximum Recorded Vehicle Velocity Change is the maximum square root value of the sum of the squares for the vehicle's

SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following

significant changes in the tire's rolling radius final drive axle ratio changes

wheel lockup and wheel slip

-Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit -Pre-Crash data is recorded asynchronously.

-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if





-the SDM receives a message with an "invalid" flag from the module sending the pre-crash data
-no data is received from the module sending the pre-crash data
-no module is present to send the pre-crash data
-no module is present to send the pre-crash data
-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit, except: The
Passenger Belt Switch Circuit Status for 2005 vehicles is available only on the Cadillac STS. The Passenger Belt Switch Circuit
Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats
(RPO ALV), always reports a default value of "Buckled," because there is no passenger belt switch with the Recaro seat option.
-The Time Between Non-Deployment to Deployment Events is displayed in seconds. "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value when the steering wheel is turned to the right and a negative value when the steering wheel is turned to the left, except for Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7). For Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7), when the steering wheel is turned to the right, a negative value will be displayed and when the steering wheel is turned to the left, a positive value will be displayed. The Steering Wheel Angle data is reported in 16 degree increments. ğ

## Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:
-Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication

The Belt Switch Circuit is wired directly to the SDM

01016\_SDMEps\_r001



# Multiple Event Data

PERSONAL	3	The Event(s) Not Recorded was a Non-Deployment Event(s)
da.ne.ner	8	The Event(s) Not Recorded was a Deployment Event(s)
	No	An Event(s) Followed the Recorded Event(s)
durani	No	An Event(s) was in Between the Recorded Event(s)
A	No	An Event(s) Preceded the Recorded Event(s)
	0	Associated Events Not Recorded
	INTERPRETATION CONTINUED IN THE PROPERTY OF TH	

# System Status At AE

OFF Active OFF OFF Active	Vehicle Identification Number Low Tire Pressure Warning Lamp (If Equipped) Vehicle Power Mode Status Remote Start Status (If Equipped) Run/Crank Ignition Switch Logic Level Brake System Warning Lamp (If Equipped)
---------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

# System Status At 1 second

Rear Door(s) Status (If Equipped)	Right Rear Door Status (If Equipped)	Left Rear Door Status (If Equipped)	Right Front Door Status (If Equipped)	Left Front Door Status (If Equipped)	Outside Air Temperature (degrees F) (If Equipped)	Service Vehicle Soon Lamp	Service Engine Soon (Non-Emission Related) Lamp	Traction Control System Active (If Equipped)	Transmission Selector Position (If Equipped)	Transmission Range (If Equipped)	
Closed	Unused	Unused	Closed	Closed	59	OFF.	유	8	Fourth Gear	Third Gear	Service demonstratement and an analysis of the properties of the p

## Pre-crash data

N N	No No	Cruise Control Resume Switch Active (If Equipped) Cruise Control Set Switch Active (If Equipped)
S	No.	Cruise Control Active (If Equipped)
OFF	OFF	Reduced Engine Power Mode
-1 sec	-2 sec	

## Pre-Crash Data

Parameter Vehicle Speed (MPH) Engine Speed (RPM) Percent Throttle	-5 sec 74 2880	-4 sec 71 2368 19	-3 sec 57 1920	-2 sec 39 1344
Engine Speed (RPM)	2880	2368	1920	1344
Percent Throttle	42	3	<del>1</del> 8	17
Accelerator Pedal Position (percent)	34	0	0	0
Antilock Brake System Active (If Equipped)	8	Yes	Yes	Yes
Lateral Acceleration (feet/s²)(If Equipped)	ī	Invalid	Dileval	Invalid
Yaw Rate (degrees per second) (If Equipped)	invalid	Invalid	Invalid	Invalid
Steering Wheel Angle (degrees) (If Equipped)	0	0	0	0
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Vehicle Dynamics Control Active (If Invalid	Parameter -5 sec
Invalid	<b>4</b> sec
Invalid	-3 sec
Invalid	-2 sec
Invalid	-1 vec



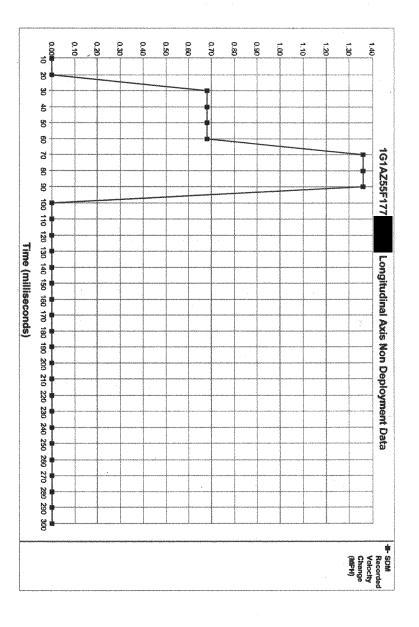


# System Status At Non-Deployment

Yes	Event Recording Complete
8	Deployment Event Recorded in the Non-Deployment Record
Yes	Vehicle Event Data (Pre-Crash) Associated With This Event
3	Crash Record Locked
8	Second Row Center Pretensioner Deployment Loop Commanded
8	Third Row Right Roof Rail/Head Curtain Loop Commanded
र्ठ	Second Row Right Pretensioner Deployment Loop Commanded
S	Passenger Anchor Pretensioner Deployment Loop Commanded (If Equipped)
र्ड	Third Row Left Roof Rail/Head Curtain Loop Commanded
5	Second Row Left Pretensioner Deployment Loop Commanded
₹	Driver Anchor Pretensioner Deployment Loop Commanded (If Equipped)
8	Passenger Knee Deployment Loop Commanded
8	Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded
र्ट	Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded
3	Passenger Pretensioner Deployment Loop Commanded
5	Passenger Side Deployment Loop Commanded
ठ	Passenger Second Stage Deployment Loop Commanded
र्ड	Passenger First Stage Deployment Loop Commanded
8	Driver Knee Deployment Loop Commanded
8	Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded
8	Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded
200	Driver Pretensioner Deployment Loop Commanded
No	Driver Side Deployment Loop Commanded
र्ड	Driver Second Stage Deployment Loop Commanded
Š	Driver First Stage Deployment Loop Commanded
190	Algorithm Enable to Maximum SDM Recorded Velocity Change (msec)
6.25	Maximum SDM Recorded Velocity Change (MPH)
\$	
N/A	Diagnostic Trouble Codes at Event, fault number: 5
A Section of the sect	
NA	
NA	Diagnostic Trouble Codes at Event, fault number: 2
NA	Diagnostic Trouble Codes at Event, fault number: 1
Suppressed	Automatic Passenger SIR Suppression System Status at AE
Air Bao	
Valid	Automatic Passenger SIR Suppression System Validity Status at AE
BUCKLED	Passenger's Bell Switch Circuit Status
BUCKLED	Driver's Belt Switch Circuit Status
254	Ignition Cycles Since DTCs Were Last Cleared
7219	Ignition Cycles At Event
4758	Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously
655200	SIR Warning Lamp ON/OFF Time (seconds)
양	SIR Warning Lamp Status
7219	Ignition Cycles At Investigation
Вощения абокановання выполня по податительник в податительник в податительник в податительник в податительного	System Status At Non-Deployment



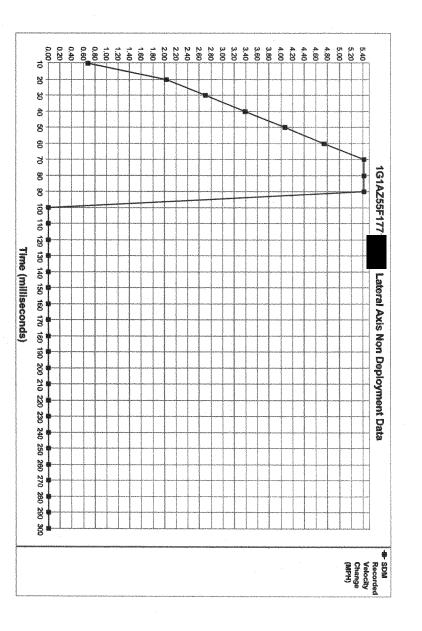




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Time (milliseconds)	SDM Longitudinal Axis Recorded Velocity Change (MPH)	Time (milliseconds)	SDM Longitudinal Axis Recorded Velocity Change (MPH)
ó	0.00	160	0.00
8	0.00	170	0.00
8	0.68	180	0.00
8	980	190	0.00
. 8	0.68	200	0.00
8	0.68	210	0.00
70	:±	220	0.00
8	: :	230	0.00 00
8	.3 0	240	0.00
8	0.00	250	0.00
† 6	0.00	260	0.00
120	0.00	270	0.00
형	0.00	280	0.00
78	0.00	290	0.00
Ś	0.00	88	0.00







Time (milliseconds)	SDM Lateral Axis Recorded Velocity Change (MPH)	Time (milliseconds)	SDM Lateral Axis Recorded Velocity Change (MPH)
ō	0.68	160	0.00
20	2.03	170	0.00
ಜ	2.71	180	0.00
å	3.39	<b>19</b> 0	0.00
S	4.07	200	0.00
8	4.74	210	0.00
76	5,42	220	0.00
80	5.42	230	0.00
8	5.42	240	0.00
8	0.00	250	8
110	0.00	260	0.00
120	0.00	270	0.00
190	0.00	280	0.00
146	0.00	290	00.0
150	0.00	300	0.00





## Hexadecimal Data

Data that the vehicle manufacturer has specified for data retrieval is shown in the hexadecimal data section of the CDR report. The hexadecimal data section of the CDR report may contain data that is not translated by the CDR program. The control module contains additional data that is not retrievable by the CDR system.

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# Disclaimer of Liability

The users of the CDR product and reviewers of the CDR reports and exported data shall ensure that data and information supplied is applicable to the vehicle, vehicle's system(s) and the vehicle ECU. Robert Bosch LLC and all its directors, officers, employees and members shall not be liable for damages arising out of or related to incorrect, incomplete or misinterpreted software and/or data. Robert Bosch LLC expressly excludes all liability for incidental, consequential, special or punitive damages arising from or related to the CDR data, CDR software or use thereof.





#### **CDR File Information**

User Entered VIN	1G1AZ55F177
User	William O'Keefe
Case Number	683934
EDR Data Imaging Date	Tuesday, February 16 2010
Crash Date	Thursday, January 14 2010
Filename	1G1AZ55F1771 ACM.CDR
Saved on	Tuesday, February 16 2010 at 11:00:53 AM
Collected with CDR version	Crash Data Retrieval Tool 3.4
Reported with CDR version	Crash Data Retrieval Tool 3.4
EDR Device Type	airbag control module
Event(s) recovered	Non-Deployment

IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

#### **Data Limitations**

#### Recorded Crash Events:

There are two types of recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH. A Non-Deployment Event may contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle velocity change. This event will be cleared by the SDM, after approximately 250 ignition cycles. This event can be overwritten by a second Deployment Event, referred to as Deployment Event #2, if the Non-Deployment Event is not locked. The data in the Non-Deployment Event file will be locked, if the Non-Deployment Event occurred within five seconds of a Deployment Event. A locked Non Deployment Event cannot be overwritten or cleared by the SDM.

The second type of SDM recorded crash event is the Deployment Event. It also may contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events. If a second Deployment Event occurs any time after the Deployment Event, the Deployment Event will overwrite any non-locked Non-Deployment Event. Deployment Events cannot be overwritten or cleared by the SDM. Once the SDM has deployed an air bag, the SDM must be replaced.

#### Data:

- -SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM can record up to the first 300 milliseconds of data after algorithm enable. Velocity Change data is displayed in SAE sign convention.
- -The CDR tool displays time from Algorithm Enable (AE) to time of deployment command in a deployment event and AE to time of maximum SDM recorded vehicle velocity change in a non-deployment event. Time from AE begins when the first air bag system enable threshold is met and ends when deployment command criteria is met or at maximum SDM recorded vehicle velocity change. Air bag systems such as frontal, side, or rollover, may be a source of an enable. The time represented in a CDR report can be that of the enable of one air bag system to the deployment time of another air bag system.
- -Maximum Recorded Vehicle Velocity Change is the maximum square root value of the sum of the squares for the vehicle's combined "X" and "Y" axis change in velocity.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:
  - -significant changes in the tire's rolling radius
  - -final drive axle ratio changes
  - -wheel lockup and wheel slip
- -Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.
- -Pre-Crash data is recorded asynchronously.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:

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Page 1 of 13

Printed on: Tuesday, February 16 2010 at 11:02:00 AM





-the SDM receives a message with an "invalid" flag from the module sending the pre-crash data

-no data is received from the module sending the pre-crash data

-no module is present to send the pre-crash data

-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit, except: The Passenger Belt Switch Circuit Status for 2005 vehicles is available only on the Cadillac STS. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), always reports a default value of "Buckled," because there is no passenger belt switch with the Recaro seat option.

-The Time Between Non-Deployment to Deployment Events is displayed in seconds. If the time between the two events is greater than five seconds, "N/A" is displayed in place of the time. If the value

is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value when the steering wheel is turned to the right and a negative value when the steering wheel is turned to the left, except for Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7). For Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7), when the steering wheel is turned to the right, a negative value will be displayed and when the steering wheel is turned to the left, a positive value will be displayed. The Steering Wheel Angle data is reported in 16 degree increments.

#### Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

-Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.

-The Belt Switch Circuit is wired directly to the SDM.

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#### **Ignition Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$2F Bytes 3-4	\$1C33	Ignition Cycles at Investigation	7219 cycles





#### Vehicle Status Data (Pre-Crash)

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
PID Pack \$31 Byte 1	\$00	Accelerator Pedal Position (-1 sec)	0	% full
DID DI- 604 D-4- 6	000			throttle
PID Pack \$31 Byte 2	\$00	Accelerator Pedal Position (-2 sec)	0	% full
PID Pack \$31 Byte 3	\$00	Anadonatos Dadal Dacition ( 2 and)	0	throttle
FID Fack \$31 byte 3	<b>\$00</b>	Accelerator Pedal Position (-3 sec)	0	% full
PID Pack \$31 Byte 4	\$00	Accelerator Pedal Position (-4 sec)	0	throttle % full
i io i dok wo i byte 4	400	Accelerator Fedal Fosition (~4 Sec)	U	throttle
PID Pack \$31 Byte 5	\$56	Accelerator Pedal Position (-5 sec)	34	% full
· io i don yor byto o	400	Accelerator ( coal ) contion (-5 sec)	34	throttle
PID \$31 Byte 6 bit 7	\$00	Accelerator Pedal Position Validity Status	Valid	unouo
PID \$32 Byte 1 bit 7	\$00	Brake Switch State (-1 sec)	OFF	
PID \$32 Byte 1 bit 6	\$00	Brake Switch State (-2 sec)	OFF	
PID \$32 Byte 1 bit 5	\$00	Brake Switch State (-3 sec)	OFF	
PID \$32 Byte 1 bit 4	\$00	Brake Switch State (-4 sec)	OFF	
PID \$32 Byte 1 bit 3	\$00	Brake Switch State (-5 sec)	OFF	
PID \$32 Byte 2 bit 7	\$00	Brake Switch State Validity Status	Valid	
PID \$32 Byte 3 bit 7	\$00	Cruise Control Active (-1 sec) If Equipped	No	
PID \$32 Byte 3 bit 6	\$00	Cruise Control Active (-2 sec) If Equipped	No	
PID \$32 Byte 3 bit 5	\$00	Cruise Control Resume Switch Active (-1 sec) If Equipped	No	
PID \$32 Byte 3 bit 4	\$00	Cruise Control Resume Switch Active (-2 sec) If Equipped	No	
PID \$32 Byte 3 bit 3	\$00	Cruise Control Set Switch Active (-1 sec) If Equipped	No	
PID \$32 Byte 3 bit 2	\$00	Cruise Control Set Switch Active (-2 sec) If Equipped	No	
PID \$32 Byte 3 bit 1	\$00	Reduced Engine Power Mode (-1sec)	OFF	
PID \$32 Byte 3 bit 0	\$00	Reduced Engine Power Mode (-2sec)	OFF	
PID \$32 Byte 4 bit 7	\$00	Cruise Control Active Validity Status If Equipped	Valid	
PID \$33 Byte 1	\$2E	Throttle Position (-1 sec)	18	% full
				throttle
PID \$33 Byte 2	\$2B	Throttle Position (-2 sec)	17	% full
				throttle
PID \$33 Byte 3	\$2F	Throttle Position (-3 sec)	18	% full
				throttle
PID \$33 Byte 4	\$31	Throttle Position (-4 sec)	19	% full
m.m. 4.2				throttle
PID \$33 Byte 5	\$6B	Throttle Position (-5 sec)	42	% full
		en de la companya de La companya de la co		throttle
PID \$33 Byte 6 bit 7	\$00	Throttle Position Validity Status	Valid	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$34 Byte 1	\$0E	Engine Speed (-1 sec)	896	RPM
DPID \$34 Byte 2	\$15	Engine Speed (-2 sec)	1344	RPM
DPID \$34 Byte 3	\$1E	Engine Speed (-3 sec)	1920	RPM
DPID \$34 Byte 4	\$25	Engine Speed (-4 sec)	2368	RPM
DPID \$34 Byte 5	\$2D	Engine Speed (-5 sec)	2880	RPM
DPID \$34 Byte 6 bit 7	\$00	Engine Speed Validity Status	Valid	
DPID \$35 Byte 1	\$1B	Vehicle Speed (-1 sec)	17	MPH
DPID \$35 Byte 2	\$3F	Vehicle Speed (-2 sec)	39	MPH
DPID \$35 Byte 3	\$5B	Vehicle Speed (-3 sec)	57	MPH
DPID \$35 Byte 4	\$72	Vehicle Speed (-4 sec)	71	MPH
DPID \$35 Byte 5	\$77	Vehicle Speed (-5 sec)	74	MPH
DPID \$35 Byte 6 bit 7	\$00	Vehicle Speed Validity Status	Valid	
DPID \$36 Byte 1	\$00	Steering Wheel Angle (-1 sec) If Equipped	0	degrees
DPID \$36 Byte 2	<b>\$0</b> 0	Steering Wheel Angle (-2 sec) If Equipped	0	degrees
DPID \$36 Byte 3	\$00	Steering Wheel Angle (-3 sec) If Equipped	0	degrees
DPID \$36 Byte 4	\$00	Steering Wheel Angle (-4 sec) If Equipped	0	degrees
DPID \$36 Byte 5	\$00	Steering Wheel Angle (-5 sec) If Equipped	0	degrees
DPID \$36 Byte 6 bit 7	\$00	Steering Wheel Angle Validity Status If Equipped	Valid	
DPID \$37 Byte 1 bit 7	\$FO	Antilock Brake System Active (-1 sec) If Equipped	Yes	
DPID \$37 Byte 1 bit 6	\$FO	Antilock Brake System Active (-2 sec) If Equipped	Yes	
DPID \$37 Byte 1 bit 5	\$F0	Antilock Brake System Active (-3 sec) If Equipped	Yes	
DPID \$37 Byte 1 bit 4	\$F0	Antilock Brake System Active (-4 sec) If Equipped	Yes	
DPID \$37 Byte 1 bit 3	\$F0	Antilock Brake System Active (-5 sec) If Equipped	No	
DPID \$37 Byte 2 bit 7	\$00	Traction Control System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 7	\$00	Vehicle Dynamics Control Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 6	\$00	Vehicle Dynamics Control Active (-2 sec) If Equipped	No	
DPID \$37 Byte 3 bit 5	\$00	Vehicle Dynamics Control Active (-3 sec) If Equipped	No	
DPID \$37 Byte 3 bit 4	\$00	Vehicle Dynamics Control Active (-4 sec) If Equipped	No	
DPID \$37 Byte 3 bit 3	\$00	Vehicle Dynamics Control Active (-5 sec) If Equipped	No	
DPID \$37 Byte 4 bits 3-0	\$03	Transmission Range (-1 sec) If Equipped	Third Gear	
DPID \$37 Byte 5 bits 3-0	\$04	Transmission Selector Position (-1 sec) If Equipped	Fourth Gear	
DPID \$37 Byte 6 bit 7	\$00	Service Engine Soon (Non-Emission Related) Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 6	\$00	Service Vehicle Soon Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 3	\$00	Brake System Warning Lamp If Equipped	OFF	
DPID \$37 Byte 6 bit 1	\$00	Low Tire Pressure Warning Lamp If Equipped	OFF	
DPID \$37 Byte 7 bit 7	\$20	Antilock Brake System Active Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 6	\$20	Traction Control System Active Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 5	\$20	Vehicle Dynamics Control Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 4	\$20	Transmission Range Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 3	\$20	Transmission Selector Position Validity Status If Equipped	Valid	

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Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$37 Byte 7 bit 2	\$20	Service Engine Soon (Non-Emission Related) / Service Vehicle	Valid	
*		Soon Lamp Validity Status	Service Control	
DPID \$37 Byte 7 bit 1	\$20	Low Tire Pressure Warning Lamp Validity Status If Equipped	Valid	
DPID \$38 Byte 1	\$6E	Outside Air Temperature (-1 sec) If Equipped	59	
DPID \$38 Byte 2 bit 7	\$00	Outside Air Temperature Validity Status (-1 sec) If Equipped	Valid	
DPID \$38 Byte 5 bits 7-6	\$03	Left Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 5-4	\$03	Right Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 3-2	\$03	Rear Door(s) Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 1-0	\$03	Left Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 6 bits 7-6	\$C0	Right Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 7 bit 7	\$00	Left Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 6	\$00	Right Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 5	\$00	Rear Door(s) Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 4	\$00	Left Rear Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 3	\$00	Right Rear Door Validity Status If Equipped	Valid	
DPID \$39 Byte 1	\$00	Lateral Acceleration (-1 sec) If Equipped	0.00	feet/sec2
DPID \$39 Byte 2	\$00	Lateral Acceleration (-2 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 3	\$00	Lateral Acceleration (-3 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 4	\$00	Lateral Acceleration (-4 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 5	\$00	Lateral Acceleration (-5 sec) If Equipped	0.00	feet/sec2
DPID \$39 Byte 6 bit 7	\$80	Lateral Acceleration Validity Status If Equipped	Invalid	
DPID \$3A Byte 1	\$00	Yaw Rate (-1 sec) If Equipped	0	
DPID \$3A Byte 2	\$00	Yaw Rate (-2 sec) If Equipped	<b>0</b>	
DPID \$3A Byte 3	\$00	Yaw Rate (-3 sec) If Equipped	0	
DPID \$3A Byte 4	\$00	Yaw Rate (-4 sec) If Equipped	0	
DPID \$3A Byte 5	\$00	Yaw Rate (-5 sec) If Equipped	0	
DPID \$3A Byte 6 bit 7	\$80	Yaw Rate Validity Status If Equipped	Invalid	





#### **VIN Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3D Byte 1	\$31	Vehicle Identification Number (VIN) Digit 3	1
DPID \$3D Byte 2	\$41	Vehicle Identification Number (VIN) Digit 4	A
DPID \$3D Byte 3	\$5A	Vehicle Identification Number (VIN) Digit 5	Z
DPID \$3D Byte 4	\$35	Vehicle Identification Number (VIN) Digit 6	5
DPID \$3D Byte 5	\$35	Vehicle Identification Number (VIN) Digit 7	5
DPID \$3D Byte 6	\$46	Vehicle Identification Number (VIN) Digit 8	F
DPID \$3E Byte 1	\$37	Vehicle Identification Number (VIN) Digit 10	. <b>7</b>
DPID \$3E Byte 2 bits 7-4	<b>\$</b> 16	Vehicle Identification Number (VIN) Digit 12	1
DPID \$3E Byte 2 bits 3-0	<b>\$1</b> 6	Vehicle Identification Number (VIN) Digit 13	6
DPID \$3E Byte 3 bits 7-4	\$92	Vehicle Identification Number (VIN) Digit 14	9
DPID \$3E Byte 3 bits 3-0	\$92	Vehicle Identification Number (VIN) Digit 15	2
DPID \$3E Byte 4 bits 7-4	\$33	Vehicle Identification Number (VIN) Digit 16	3
DPID \$3E Byte 4 bits 3-0	\$33	Vehicle Identification Number (VIN) Digit 17	3

#### **Multiple Event Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3F Byte 1 bit 7	\$00	An Event(s) Preceded the Recorded Event(s)	No
DPID \$3F Byte 1 bit 6	\$00	An Event(s) was in Between the Recorded Event(s)	No
DPID \$3F Byte 1 bit 5	\$00	An Event(s) Followed the Recorded Event(s)	No
DPID \$3F Byte 1 bit 4	\$00	The Event(s) Not Recorded was a Deployment Event(s)	No
DPID \$3F Byte 1 bit 3	\$00	The Event(s) Not Recorded was a Non-Deployment Event(s)	No
DPID \$3F Byte 1 bits 2-0	\$00	Associated Events Not Recorded	0

#### **Power Mode Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3F Byte 3 bits 7-6	\$90	Vehicle Power Mode Status	Run
DPID \$3F Byte 3 bit 5	\$90	Remote Start Status If Equipped	Inactive
DPID \$3F Byte 3 bit 4	\$90	Run/Crank Ignition Switch Logic Level	Active





#### Non-Deployment Or Deployment #2 Event Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$40 Byte 1 bit 7	\$20	Crash Record Locked	No	
DPID \$40 Byte 1 bit 6	\$20	Deployment Event Recorded in the Non-Deployment Record	No	
DPID \$40 Byte 1 bit 5	\$20	Vehicle Event Data (Pre-Crash) Associated With This Event	Yes	
DPID \$40 Byte 2	\$A5	Event Recording Complete	Yes	
DPID \$41 Byte 1 bit 7	\$00	Driver 1st Stage Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 6	\$00	Driver 2nd Stage Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 5	\$00	Driver Side Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 4	\$00	Driver Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 3	\$00	Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 1 bit 2	\$00	Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 1 bit 1	\$00	Driver Knee Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 7	\$00	Passenger 1st Stage Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 6	\$00	Passenger 2nd Stage Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 5	\$00	Passenger Side Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 4	\$00	Passenger Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 3	\$00	Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No .	
DPID \$41 Byte 2 bit 2	\$00	Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 2 bit 1	\$00	Passenger Knee Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 7	\$00	Driver Anchor Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 6	\$00	Second Row Left Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 5	\$00	Third Row Left Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 3 bit 4	\$00	Second Row Right Side Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 3	\$00	Second Row Right Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 2	\$00	Third Row Right Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 3 bit 1	\$00	Center Rear Pretensioner Deployment Loop Commanded	No	
DPID \$42 Byte 1 bit 7	\$00	SIR Warning Lamp Status	OFF	
DPID \$42 Bytes 2-3	\$FFF0	SIR Warning Lamp ON/OFF Time Continuously	655200	seconds
DPID \$42 Bytes 4-5	\$1296	Number of Ignition Cycles SIR Warning Lamp was ON/OFF	4758	cycles
•		Continuously		
DPID \$43 Byte 1	\$FE	Ignition Cycles Since DTCs Were Last Cleared	254	cycles
DPID \$43 Bytes 2-3	\$1C33	Ignition Cycles at Event	7219	cycles
DPID \$44 Bytes 1-2	\$0000	DTC number for fault #1	N/A	
DPID \$44 Byte 3	\$00	DTC fault type for fault #1	\$00	
DPID \$44 Bytes 4-5	\$0000	DTC number for fault #2	N/A	
DPID \$44 Byte 6	\$00	DTC fault type for fault #2	\$00	
DPID \$45 Bytes 1-2	\$0000	DTC number for fault #3	N/A	
DPID \$45 Byte 3	\$00	DTC fault type for fault #3	\$00	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$45 Bytes 4-5	\$0000	DTC number for fault #4	N/A	
DPID \$45 Byte 6	\$00	DTC fault type for fault #4	\$00	
DPID \$46 Bytes 1-2	\$0000	DTC number for fault #5	N/A	ч
DPID \$46 Byte 3	\$00	DTC fault type for fault #5	\$00	
DPID \$46 Bytes 4-5	\$0000	DTC number for fault #6	N/A	
DPID \$46 Byte 6	\$00	DTC fault type for fault #6	\$00	
DPID \$47 Byte 1	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (10 ms after	0.68	MPH
		event enable or 70 ms before deployment)		
DPID \$47 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (10 ms after	0.00	MPH
•		event enable or 70 ms before deployment)		
DPID \$47 Byte 3	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (20 ms after	2.03	MPH
•		event enable or 60 ms before deployment)		
DPID \$47 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (20 ms after	0.00	MPH
•	•	event enable or 60 ms before deployment)		
DPID \$47 Byte 5	\$04	SDM Recorded Vehicle Velocity Change for Axis #1 (30 ms after	2.71	MPH
•	· •	event enable or 50 ms before deployment)		
DPID \$47 Byte 6	\$01	SDM Recorded Vehicle Velocity Change for Axis #2 (30 ms after	0.68	MPH
•	• • • • • • • • • • • • • • • • • • • •	event enable or 50 ms before deployment)		
DPID \$48 Byte 1	\$05	SDM Recorded Vehicle Velocity Change for Axis #1 (40 ms after	3.39	MPH
	• • • • • • • • • • • • • • • • • • • •	event enable or 40 ms before deployment)	a	
DPID \$48 Byte 2	\$01	SDM Recorded Vehicle Velocity Change for Axis #2 (40 ms after	0.68	MPH
, , , , , , , , , , , , , , , , , , ,	***	event enable or 40 ms before deployment)		
DPID \$48 Byte 3	\$06	SDM Recorded Vehicle Velocity Change for Axis #1 (50 ms after	4.07	MPH
	400	event enable or 30 ms before deployment)	11.01	****
DPID \$48 Byte 4	\$01	SDM Recorded Vehicle Velocity Change for Axis #2 (50 ms after	0.68	MPH
21.0 410 Dyto 1	401	event enable or 30 ms before deployment)	0.00	
DPID \$48 Byte 5	\$07	SDM Recorded Vehicle Velocity Change for Axis #1 (60 ms after	4.74	MPH
Di ib qio byto o	40,	event enable or 20 ms before deployment)	न्यान .	7000 0 1
DPID \$48 Byte 6	\$01	SDM Recorded Vehicle Velocity Change for Axis #2 (60 ms after	0.68	MPH
with with which of	<b>~~</b> :	event enable or 20 ms before deployment)	0.00	**** * 1
DPID \$49 Byte 1	\$08	SDM Recorded Vehicle Velocity Change for Axis #1 (70 ms after	5.42	MPH
D. ID WTO DYTO 1	<b>\$00</b>	event enable or 10 ms before deployment)	W-TA	
DPID \$49 Byte 2	\$02	SDM Recorded Vehicle Velocity Change for Axis #2 (70 ms after	1.36	MPH
or to who byte a	ΨU&	event enable or 10 ms before deployment)	1.00	1441 1 1
DPID \$49 Byte 3	\$08	SDM Recorded Vehicle Velocity Change for Axis #1 (80 ms after	5.42	MPH
UI IU WYO LIYLE S	φυσ	event enable or at deployment)	J.TE	1411 1
DPID \$49 Byte 4	\$02	SDM Recorded Vehicle Velocity Change for Axis #2 (80 ms after	1.36	MPH
UFIL DAS DYIE 4	<b>⊅</b> U∠		1.30	MILLI
DDID \$40 D.45 E	<b>\$08</b>	event enable or at deployment)	E 12	MPH
DPID \$49 Byte 5	\$08	SDM Recorded Vehicle Velocity Change for Axis #1 (90 ms after	5.42	IVIFT
		event enable or 10 ms after deployment)		





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$49 Byte 6	\$02	SDM Recorded Vehicle Velocity Change for Axis #2 (90 ms after	1.36	MPH
		event enable or 10 ms after deployment)		
DPID \$4A Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (100 ms after	0.00	MPH
		event enable or 20 ms after deployment)		
DPID \$4A Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (100 ms after	0.00	MPH
		event enable or 20 ms after deployment)		
DPID \$4A Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (110 ms after	0.00	MPH
•		event enable or 30 ms after deployment)		
OPID \$4A Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (110 ms after	0.00	MPH
•	• • •	event enable or 30 ms after deployment)		
OPID \$4A Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (120 ms after	0.00	MPH
, ,	• • •	event enable or 40 ms after deployment)		
DPID \$4A Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (120 ms after	0.00	MPH
, , , , , , , , , , , , , , , , , , , ,	***	event enable or 40 ms after deployment)		
OPID \$4B Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (130 ms after	0.00	MPH
	***	event enable or 50 ms after deployment)		
OPID \$4B Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (130 ms after	0.00	MPH
,	400	event enable or 50 ms after deployment)		.,.,
OPID \$4B Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (140 ms after	0.00	MPH
	400	event enable or 60 ms after deployment)		
OPID \$4B Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (140 ms after	0.00	MPH
er in the saying a	400	event enable or 60 ms after deployment)	0.00	**** * *
OPID \$4B Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (150 ms after	0.00	MPH
3. 10 445 Dyte 0	<b>\$</b>	event enable or 70 ms after deployment)	0.00	***** * * *
OPID \$4B Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (150 ms after	0.00	MPH
or ib wab byte o	<b>\$</b> 00	event enable or 70 ms after deployment)	0.00	IAIT 1.1
OPID \$4C Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (160 ms after	0.00	MPH
or in the order	Ψ <b>00</b>	event enable or 80 ms after deployment)	0.00	1911 1 1
OPID \$4C Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (160 ms after	0.00	MPH
of 1D \$40 Dyte 2	\$00	event enable or 80 ms after deployment)	0.00	IAIL 1 I
OPID \$4C Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (170 ms after	0.00	MPH
of 1D 440 byte 5	<b>\$00</b>	event enable or 90 ms after deployment)	0.00	1411 1 1
OPID \$4C Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (170 ms after	0.00	MPH
JPID 940 Byte 4	<b>\$</b> 00		0.00	IVIET
DOID BAC BLAS E	600	event enable or 90 ms after deployment)	0.00	- NADLI
OPID \$4C Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (180 ms after	0.00	MPH
DDID \$40 D.#= 6	<b>የ</b> ሰር	event enable or 100 ms after deployment)	0.00	AACNEL
DPID \$4C Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (180 ms after	0.00	MPH
DDID 840 0.4- 4	#00	event enable or 100 ms after deployment)	0.00	2.65
DPID \$4D Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (190 ms after	0.00	MPH
		event enable or 110 ms after deployment)		

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Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
OPID \$4D Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (190 ms after	0.00	MPH
	***	event enable or 110 ms after deployment)		
PID \$4D Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (200 ms after	0.00	MPH
	<u>. 20</u>	event enable or 120 ms after deployment)		
PID \$4D Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (200 ms after	0.00	MPH
		event enable or 120 ms after deployment)		
PID \$4D Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (210 ms after	0.00	MPH
		event enable or 130 ms after deployment)		
PID \$4D Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (210 ms after	0.00	MPH
		event enable or 130 ms after deployment)		
PID \$4E Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after	0.00	MPH
		event enable or 140 ms after deployment)	1	
PID \$4E Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after	0.00	MPH
		event enable or 140 ms after deployment)		
PID \$4E Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after	0.00	MPH
		event enable or 150 ms after deployment)		
PID \$4E Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after	0.00	MPH
		event enable or 150 ms after deployment)		
PID \$4E Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after	0.00	MPH
		event enable or 160 ms after deployment)		
PID \$4E Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after	0.00	MPH
-		event enable or 160 ms after deployment)		
PID \$4F Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after	0.00	MPH
•		event enable or 170 ms after deployment)	*	
PID \$4F Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (250 ms after	0.00	MPH
	•	event enable or 170 ms after deployment)		
PID \$4F Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after	0.00	MPH
•		event enable or 180 ms after deployment)		
PID \$4F Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (260 ms after	0.00	MPH
• •	•	event enable or 180 ms after deployment)		
OPID \$4F Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after	0.00	MPH
	<b>*</b> - •	event enable or 190 ms after deployment)		
PID \$4F Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (270 ms after	0.00	MPH
	***	event enable or 190 ms after deployment)		
PID \$50 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (280 ms after	0.00	MPH
	***	event enable or 200 ms after deployment)	w. ~ ~	,
OPID \$50 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (280 ms after	0.00	MPH
· · · · · · · · · · · · · · · · · · ·		event enable or 200 ms after deployment)	9,00	
OPID \$50 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (290 ms after	0.00	MPH
· · · · · · · · · · · · · · · · · · ·	ΨΟΟ	event enable or 210 ms after deployment)	0.00	1911 11





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$50 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (290 ms after	0.00	MPH
		event enable or 210 ms after deployment)		*
DPID \$50 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (300 ms after	0.00	MPH
		event enable or 220 ms after deployment)		
DPID \$50 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (300 ms after	0.00	MPH
		event enable or 220 ms after deployment)		
DPID \$51 Byte 1 bit 7	\$F0	Driver Belt Switch Circuit Status	BUCKLED	
DPID \$51 Byte 1 bit 6	\$FO	Driver Belt Switch Circuit Status Monitored	Yes	
DPID \$51 Byte 1 bit 5	\$F0	Passenger Belt Switch Circuit Status	BUCKLED	
DPID \$51 Byte 1 bit 4	\$F0	Passenger Belt Switch Circuit Status Monitored	Yes	
DPID \$51 Byte 1 bit 3	\$F0	Front Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 1 bit 2	<b>\$F</b> 0	Front Center Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 2 bit 7	\$00	Second Row Left Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 2 bit 6	\$00	Second Row Left Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 2 bit 5	\$00	Second Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 2 bit 4	\$00	Second Row Center Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 2 bit 3	\$00	Second Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 2 bit 2	\$00	Second Row Right Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 3 bit 7	\$00	Third Row Left Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 3 bit 6	\$00	Third Row Left Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 3 bit 5	\$00	Third Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 3 bit 4	\$00	Third Row Center Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 3 bit 3	\$00	Third Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 3 bit 2	\$00	Third Row Right Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 4 bit 7	\$00	Driver Seat Position Status	Rearward	
DPID \$51 Byte 4 bit 6	\$00	Driver Seat Position Status Monitored	No	
DPID \$51 Byte 4 bit 5	\$00	Passenger Seat Position Status	Rearward	
DPID \$51 Byte 4 bit 4	\$00	Passenger Seat Position Status Monitored	No	
DPID \$52 Byte 1 bit 7	\$00	Automatic Passenger SIR Suppression System Validity Status	Valid	
DPID \$52 Byte 1 bit 0	\$00	Automatic Passenger SIR Suppression System Status	Air Bag	
		The second of th	Suppressed	
DPID \$52 Bytes 2-3	\$0000	SDM Synchronization Counter	0	
DPID \$52 Byte 4 bit 7-6	\$00	Rollover Sensor Message Status	No Rollover	
, == = , == . = . = .	***	· · · · · · · · · · · · · · · · · · ·	Event	
DPID \$52 Byte 4 bit 5	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Side	No	
	400	Impact Event	140	
DPID \$52 Byte 4 bit 4	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Rollover	No	
, <b>,</b> , ,	***	Event	110	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$52 Byte 4 bits 3-0	\$00	Rollover Sensor Status	Last message received contained errors	
DPID \$53 Byte 1	\$0A	Time From Algorithm Enable to Maximum SDM Recorded Vehicle Velocity Change	100	msec
DPID \$53 Bytes 2-3	\$0055	Maximum SDM Recorded Vehicle Velocity Change	6.25	MPH
DPID \$54 Byte 1 bit 7	\$00	Automatic Passenger SIR Suppression System Validity Status / Passenger SIR Suppression Switch Circuit Validity Status	Valid	
DPID \$54 Byte 1 bit 1	\$00	Automatic Passenger SIR Suppression System Status / Passenger SIR Suppression Switch Circuit Status	Air Bag Suppressed	
DPID \$54 Byte 2	\$00	Rollover Sensor - Time Between Successive Side Deploys	0	msec
DPID \$54 Byte 3	\$00	Rollover Sensor - Time From Rollover Enable to Deploy	0	msec
DPID \$55 Byte 1	\$00	Driver 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 2	\$00	Driver 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 3	\$00	Passenger 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 4	\$00	Passenger 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 5	\$00	Driver Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 6	\$00	Passenger Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec

PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT

#### Service Request Detail SR No. 71-800277593 Ref No. Goodwill No Goodwill Offered BRC Type PAR GW SubType Account Sito Bus. Unit BRC Lost Name First Name Approval Not initiated Area PAR ucc Initiate PAR- Injury Daytime # Steering - Power Steering Pump / Sub-Area Evening # Address City Southfield Involved Dir Joe Panian Chevrolet, Inc. Safety Yes Updated 2/4/2010 11:50:03 AM State MI ZipCd Source Phone Con Acet Serial #/VIN 1G1AL15FX67 Model Year 2006 Priority Modlum License # CHEVROL Owner **MERCADTO** 03/28/2008 Status Open 2/3/2010 02:41:24 PM Make Warr. Start Opened Chevrolet Model Cobalt Mileage 120000 Sub-Status Dissatisfied Closed Steering - Power Steering Pump (Collision/Injury) Abstract Customer This is a BRC PAR File. Please do not Assume. DO NOT ADVISE. Forward all inquiries to Tonie @ ext 41183 Description Pre-PAR PAR Notifier 2003 Incident Date/Time 25 TWinjuries: # Other Veh 7. # People in Veh 4 Road Surface 25 Feb Road Cond. Filtre Report# 25 Feb Police Report# 2 1/27/2010 07:30:14 PM Dry unknown unknown Owner Concrete 5'5 8/21/1987 No ⊕Phone## e.∃¥e insurance Agency.∈E Triple A of Michigan Rooves Carmen (888) 283-5101 My daughter pulled onto 15mile Road, and was heading West on 15 mile and the vehicle shead Il was about 1/2 of mile on 15 mile Road in Starling Heights incident Incident any designed pulses that class rough, and was installing was in to that one of the stopped for some odd reason and it was a Durango woulde that elbe tied to manuever around, and when sho tried to manuever the Steering wheel locked up on her and manevered her Dosc Loc Component Powersteering Damage The vehicle was completely totalled in front end of vehicle. Desc 7200 18Mile Road Sterling Heights, MI 46314 586-739-2680 Vehicle Loc Addil Info Emgcy Svc Names Sterling Heights PD and FD Maint Loc Jiffy Lubo, Walmart, etc. **PAR Detail** Collision Property Thermal Evt N Non Collision Spec Equip None Damage Vehicle Weather Dry Prop Owner Unk Property Durango - Mall Box Speed Condition Type Prop Est Repair Cost \$0.00 Last Service Loc Last Property Location Unk Date Service Damage on the rear bumper (Unknown of TP Information) Von Est \$0.00 Spec Equip Prop Damage **Ropair Cost** Installer Description Inspection Date/Time Primary Inspection Steering and Suspension Sys Inspection Not Performed Inspected By Personal Veh Use Type

File being forwarded to ESIS

Report Generated for mercadio

damaged and pushed back

Description

on 2/4/2010

Veh Damage Front and and the air bag deployed, fluid leaking, other components under the hood Explain Other

Page 1 of 8

#### **PAR Injuries**

Fast Name Control Name > DOB at the Location was successful to the successful to the Section of the Restraint Type and the Section of the Sec 08/21/87 Occupant of Owner's Vehicle Driver Seat belt SIGNATURE Medical Rept 27-22 eTrealment Location == 4:254=5-31= Afficiated By et 1946 and 1442 at 1970 and 1970 at had a concussion, nack brace required, bruise on Unk Sterlings Heights ER facility ER Doctor. foreheadm, contusions on leg, broken hand and back injury Street Address recoverage and account as a little City of the process of State (A.S. The Total Code (C.S. The C Southfield 48034-4669 22277 W 12 Mile Rd Apt 33 AAI

#### **Activities**

Created Schooled By Assigned To Activity Typo Activity Sub-Type Completed Schooled Schooled Schooled Schooled Schooled Schooled Alarm Andrews - ESIS

Contact Last Name

CHECK CASE STATUS FOR ESIS PAU

NOTE TO ASSISTING CRS'S. THIS IS NOT A SCHEDULED CALL TO THE CUSTOMER. PLEASE DO NOT ADVISE CUSTOMER OF THIS SCHEDULED ACTIVITY. ALL INQUIRIES NEED TO BE FORWARDED TO OCRS @ EXT 41183

TONIE MERCADO/PARIATX

Created By Assigned To Activity Type Activity Sub-Type Completed Description See Activity Sub-Type See Activit

Continents

Customer eliceting collision caused by power steering.

Driver hit a Dodge Durango causing damage to the rear bumper and also ran into a malibox

Customer docsn't have TP property damage information.

insurance also involved and has deemed the vehicle total loss.

Tonle Mercado/PAR/ATX

Confidential Comments to the Confidence of the C

Report Generated for mercadio

on 2/4/2010

Page 2 of 8

#### **Activities**

Greated Van 1924 - Created By 456 Assigned To & Activity Type 7-56 2929 at Activity Sub-Type 7-56 255 Status 2006 Completed 57 257 259 at Activity Sub-Type 7-56 259 Status 2006 Completed 57 259 259 at Activity Sub-Type 7-56 259 at Activity Sub-Ty 2/4/2010 11:40:50 AM 2/4/2010 11:31:40 AM MERCADTO MERCADTO Outbound Cati Customer Made Contact Done I Namaria Portegi (1-950) Sarat Account state a racione sare traces a 1190 E. BAC Coda Mare 1890 A CONTRACTOR OF THE PROPERTY O Comments 494 of Made year Transport Season of Heavilla 1946 See int and ack Tonio Mercado/PAR/ATX Confidential Comments (1) Created Service: Created By Se Assigned To Mactivity Type Service Activity Sub-Type Service Status February Completed Complete 2/4/2010 11:09:37 AM Ownership Escalated to BRC 2/4/2010 11:09:37 AM MERCADTO MERCADTO Ownership Changed Ownership Escalated to Dono BRC ame to the state of the Experimental Market Market and Experimental BAC Code (Artistation Code) Confidential Comments (1975) 1975 1975 1975 Created Created By Assigned To Activity Type Assigned To Activity Sub-Type Status Completed Comp Done 2/4/2010 09:59:53 AM Service Request Ownership has Changed FROM: EVANSA1 TO: MERCADTO 2/4/2010 09:59:53 AM MARTIRAM MERCADTO Ownership Changed encial established by the contract of

Report Generated for mercadto

on 2/4/2010

Page 3 of 8

#### **Activities**

Created Specific and Byte Assigned To MACTIVITy 1995 Assigned To MacTiVITY

Crs verified pre par and par detail information.

Cust sts: My daughter pulled onto 15mile Road, and was heading West on 15 mile and the vehicle shead of her stopped for some odd reason and it was a Durango vehicle that she tried to manuever around, and when she tried to manuever the Steering wheel locked up on her and manevered her to the right and hit a curb and ran into a malibox. She also clipped the end of the durango. There was damage to the rear bumper of the durango. No est given and I don't have TP information. The air bags deployed and my front end was completely damaged. There were components under the hood that I saw were pushed back and damaged as well. The insurance company has inspected the vehicle and deemed it total loss. My daughter did sustain injury such as concussion and confusions as well as bruising on her forehead.

Crs Adv: Due to the nature of the concern we will be forwarding the file to our central claims office for further handling. They will be in contact w/ you will 7-10 business days. If no contact by the end of that time frame please call back and we will assist you in getting in contact w/ them.

Toole Mercado/PAR/ATX

Confidential Comments:

Created: Created By Assigned to Activity Type: Activity Sub-Type: Status Connected: Description: Status 2/4/2010 09:59:40 AM MARTIRAM MERCADTO BRC PAR Initial Contact-Dealer Done 2/4/2010 11:31:13 AM called Jos Panian Chevrolet @ (248) 355-1000

Crs Spoke w/: Sleve Clemente Svc Mor

Crs Adv: Was calling regarding customer and incident. Cust is alleging collision caused by power steering. No action required on your part. I see that the veh's been there in the past, not for this same concern. We just need to make you aware so you know that the file exists.

Oir sts: Ok great, thanks for the heads up

Tonia Mercado/PAR/ATX

Confidential Comments to the Assault of Section Assault and the Confidence of Section 2015 and Assault and Assault

#### **Activities**

Created Francisco Created By For Assigned To Tractivity Type Track Status Type Status Track Completed Francisco Description Track Tr called Adam Leon 2/4/2010 11:25:37 AM 24/2010 09:59:37 AM MARTIRAM MERCADTO BRC PAR Initial Contact- AVM Done

⊇BAC Code :== € N.C. Construent of Contact First Name (Carried No. 1997) Accounted that

TO SECURE THE TRANSPORT OF SECURE AND A SECURE ASSESSMENT OF THE SECURE

RCCDVM Name: Adam Leon Node/Mallbox: Unknown This is Tonie Mercado

calling from the GM Product Allegation Dept to make you aware of a file that was received in your area. The request number is: 71-800277593
The Customer's name is:

The dealer involved is: Joe Panian Chevrolet Located in: Southfield MI

The vehicle is a: 2006 Chevrolet Cobalt

With current mileage: 120K

The tast 8 digits of the VIM# are: 67

This involves: Customer was in a collision and is alleging it was caused by malfunction withe power steering in the vehicle. Because the driver was injured and sought medical attention we will be forwarding the file to our central claims ESIS office for further handling. This message is for informational purposes only. However if you do have any questions please feel free to give me a call. Provided contact info.

Tonle Mercado/PAR/ATX

Confidential Comments (P. A.C.)

Created Screen Consider By Assigned To Activity Type Activity Sub-Type Activity Sub-0000 Contact Last Name 1923 1924 1922 Contact First Name 1923 1924 1924 Account (2) 1924 1924 1924 1924 1924 1924 19

TO THE STATE OF THE SECOND STATES OF THE SECOND STA Comments 1573 Cartill State State Comments Crs Adv: This is Tonie Mercado calling from the GM Product Allegation Dept. I have received your file and do require further information. Do you have a moment

to sceak to me? Cust ste: Yes

Continued in Initial

Tonie Mercado/PAR/ATX

Confidential Comments (2004) Contract C

Report Generated for mercadto

on 2/4/2010

Page 5 of 8

#### **Activities**

Greated Created By TASSigned To Activity Type To Activity Sub-Type Sub-T MARTIRAM MERCADTO Notify CRM Done 2/4/2010 11:58:43 AM Me assigned 2/4/2010 09:59:24 AM Contact Last Name 272 5/45%. \_\_\_\_\_Contact First Name \_\_\_ \*#\ SER BAC Codo: 01-75-03-82-1 CONTRACTOR OF CONTRACTOR PROPERTY Confidential Comments To the Association of the Confidence of the Created Services Created By St Assigned Total Activity Type Services Activity Sub-Type Services Status Fire Completed Services Description Medical Processing 2/4/2010 11:19:57 AM Research VIN Done 2/4/2010 09:59:16 AM MARTIRAM MERCADTO Research niaet Last Nama (2005) (#.5 CDS 60 #2691 notaet First Namg (%) (\$) especificación de la contraction de la contracti nga response a tarya wantoka kata a kata kata kata ka Comments Charles to the control of t No open recalls No prov related claim history 1 other unrelated closed TAC file: SP-10217307 Tonle Mercado/PAR/ATX Created By Austined To Activity Type Activity Sub-Type 2/4/2010 09:58:24 AM MARTIRAM MERCADTO BRC PAR Case Assigned Status 2/4/2010 11:08:26 AM file assigned to Tonio Mercado ext Done 41183 Account to Secretaria Sant Court As Mark TABAC Code of Total State Comments Received Tonio Mercado/PAR/ATX Confidential Comments: シャッキョン オーシュー・ディー Created Section is the Created Bysic Assigned Total Activity Type and a section in Status from Status from Status from Completed for the C SR in Status of Closed has been Re-2/4/2010 09:58:17 AM 2/4/2010 09:58:17 AM MARTIRAM EVANSA1 SR Opened Once Opened by MARTIRAM Se Contact F EBAC Codo E CERTIFICA Contact East Name 3727 CANADA NA KAMBANAN KAMBANAN MENDENGAN MENDENGAN KAMBANAN MENDENGAN MENDENGAN MENDENGAN MENDENGAN MENDENGAN MEN Confidential Comments 2003 to the Face Research Confedence of the Confidence of the Confedence of the Confedence of the Confidence of the

Report Generated for mercadto

on 2/4/2010

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#### **Activities**

2/4/2010 09:58:16 AM MARTIRAM EVANSA1 2/4/2010 09:58:16 AM SR Closed - Dissellation Done

are こうしょうとうこうこと Account さんじょう エス・アファール・スタチー BAC Code にことなる。

Service Request has been Closed Dissatisfied.

一大 可以为了,可以是这个人的,但是不是一个人的人,但是是一个人的人,但是是一个人的人,不是一个人的人,

Confidential Comments 1994 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994 (1994) 1994

2/3/2010 03:39:19 PM EVANSA1 MARTIRAM Escalation Initiate PAR 2/4/2010 09:58:06 AM Assigning activity to PAR QUEUE Done

of Lock Name Contact First Name STEET Account ASSESSED AND ASSESSED ASSESSED BACK CODE SECTION AND ASSESSED.

Received and assigned in PAR.

Remiro MATX/Workflow Par 

Confidential Comments:

Created The Created By MAssigned To TActivity Type Residual To Tactivity Sub-Type Residual Sub-Type Re 2/3/2010 02:42:39 PM **EVANSA1 EVANSA1** Inbound Call Customer Complex Request Dono 2/3/2010 03:00:31 PM Chevy Cobalt Powersteering concern

Contact First Name of MERCENE BAC Codo e Merchan Contact Lost Name 5€0

and the second of the control of the

Cust states: that she had a wreck in her 2006 Chevy Cobalt due to the Powersteering concern. Loss control of the vehicle couldn't control the powersteering. And now its completely totaled out. Triple A took vehicle into body shop and the inspector totaled the vehicle out.

Cust sooks: assistance.

CRS adv: I will need to ask some more information from you.
Cust states: that 7200 18Mile Road Starling Heights, MI 48314 586-739-2680 is where the vehicle is currently located at. Don't know if the vehicle is still there. but that is where they dropped the vehicle off.

CRS adv: will proceed to the PAR dept and give them your information and then they will follow up with you.

Antonio Evans/cAC/Tier 1/aTX/LVL 0

Confidential Comments:

Report Generated for mercedto

on 2/4/2010

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#### **UCC Information**

UCC Code Symptom Description
M30 Inoperative Steering - Power Steering Pump / Brackets

Report Generated for mercadto on 2/4/2010 Page 8 of 8

### GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

VIN:			1GIAL15FX67												
						VEHIC	LE II	VFO	RMATI	ON	***************			·	
Merci Mode	iondising I :			L37 -20 DUPE	06 C	COBALT 2-	DOOR	RLT		Warranty !	Start	Date :	12/01/2	12/01/2005	
BARS	Order 1	'ype :	50	- FLEE	T							•	,		
Delivering Dealer :			29	5 DANE	UR'					Selling Sou	rce:		13 - CHEVROLET		
				5W MIL 60) 354-		ed,ct og 5	5776-4	313		Site Code :			02555		
			***************************************							Business A Code :	ssocia	te	178314		
Serv	ice Conti	ract :	Yes	Bri	ınde	ed Title :	No		Worran(	y Block :	No	PDI St	afus :	Paid	
						REQUIR	ED F	IEL	D ACTI	ons					
Type	Numbe	r				Des	criptic	)D		Po			Posted Date S		
RC	06217	III	AD IN	(PACT)	PRO	TECTION		0.0000000000000000000000000000000000000	N				٨	Closed ·	
					Si	ervice in	<b>VFOR</b>	MA1	<b>FIONAL</b>	ITEMS					
Vehic	le Has No	Curr	ent Re	cord Of	Out	standing Sc	ervice	Info	rmation						
			(	ON STA	RA	ND XM SA	TEL	LITE	ERADIC	) INFORM	VTIO	N			
OnSta Equip		No	OnS	tar Stat	us	N/A	(loc	ofer to Help page for details or:go to OnStar Online Enrollment ocated on the "OnStar" tab in GM InfoNET) or (888)ONSTAR I 88) 667-8271.							
I Yee I		XM R	M Radio N7XZD0WX		XZD0WX	XM1 Status Inactiv		Inactive	Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).						
						APPLIC	ABLE	WA	RRANT	'IES		-			
Description						1	Effective Effective Odometer		End Date	e o	End dometer				
	00 BUMI UANTY	PER TO	O BUN	IPER LI	MIT	ED		12/	01/2005	10 r	niles	12/01/200	8 :	16010 miles	
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY						12/	01/2005	10 n	niles	12/01/201	1 10	00010 miles			
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM					12/	01/2005	10 n	niles	12/01/201	3 8	0010 miles				

96/100000 CALIFORNIA SELECT COMPONENT	12/01/2005	10 miles	12/01/2013	100010 miles
36/50000 CALIFORNIA EMISSIONS	12/01/2005	10 miles	12/01/2008	50010 miles
60/60000 POWERTRAIN - U.S. LIMITED WARRANTY	12/01/2005	10 miles	12/01/2010	60010 miles

#### **CLAIM HISTORY**

R.O Date R.O Number Type		Туре	Labor Operation	Odom Read	
03/28/2008	158449	Ħ	J6354 - POWERTRAIN CONTROL MODULE ENGINE REPROGRAMMING WITH SPS	56554	miles
03/29/2007	148717	#	V1556 - 06217 - INSTALL ENERGY ABSORBING DEVICE	33158	miles
03/29/2007	148717	#	L1020 - FUEL TANK FILLER CAP REPLACEMENT	33158	miles
11/03/2005	065374	I	Z6999 - PDI RELATED FLUID ADDS	5	miles
10/20/2005	A02074	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

#### **CHECK HISTORY INFORMATION**

Vehicle Has No Associated Check History Information.

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### GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

				Н	elp	1						
VIN: IGIAL				AL15FX67								
				CLAIM	HIS	STORY						
Repair Or	der Date	: 03	/28/2008	Repair Order Number :		158449	Odom	eter Rea	iding:		56554 miles	
Serviced By:	JOE PA PO BO	NIAN	CHEVR	OLET, INC.	S	elling Sor	iree :		13 - 0	HEVROL	.et	
D):	SOUTE	IFIELD	, MI 48	037-2147	S	ite Code	\$		44348	3		
	(248) 3:	))-1UU	,	/	B	usiness A	ssociate	Code:	11512	!7		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	200	Pa	ırt	Auth Code	Person Code	Line Total	Comments	
04/11/2008	890	01	#	J6354 - POWERTRAIN CONTROL MODULE ENGINE REPROGRAMMING WITH SPS		N/A		N/A	NA	\$ 58.65	N	
Repair Ore	ler Date	: 03/	29/2007	Repair Order Number :	Party Party	48717	Odom	eter Rea	ding :		33158 miles	
Serviced POUGHKEEPSIE CHEVROLET-				L	Selling Source: 13 - CHEVROLET				en			
By:	OLDSM PO BOX	<b>IOBILI</b>				Site Code :				02406		
		KEEP!				Business Associate Code:				160228		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Pa	rt	Auth Code	Person Code	Line Total	Comments	
04/20/2007	788	01	#	V1556 - 06217 - INSTALL ENERGY ABSORBING DEVICE		2584444 ABSOR		N/A	N/A	\$ 62.48	N	
04/20/2007	788	02	Ħ	L1020 - FUEL TANK FILLER CAP REPLACEMENT		NA		N/A	N/A	\$41.61	N	
Repair Ord				Repair Order Number :	065374 Odometer Readi		ling:	ing: 5 miles				
Serviced By:	BENNE 295 DAI			ET BUICK	Selling Source:				13 - C	13 - CHEVROLET		
	NEW M	ILFOR	D, CT (	6776-4313	Site Code:			02555	02555			
(860) 354-5585												

					usiness Associate C	178314			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Part	Auth Code	Person Code	Line Total	Comments
11/18/2005	640	01	1	Z6999 - PDI RELATED FLUID ADDS	N/A	N/A	N/A	\$ 4.27	N

Repair Order Date: 10/20/2005 Repair Or Number:		Repair Order Number :	A02074	Odome	ler Rea	ding:		0 miles			
Serviced BENNETT CHEVROLET BUICK By: 295 DANBURY RD					Selling Source: 13 -			13 - C	CHEVROLET		
, ,	NEW MILFORD, CT 06776-4313			06776-4313	Site Code:			02555	02555		
	(860) 354-5585			Business Associate Code:			17831	178314			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	po ĝ	Auth Code	Person Code	Line Total	Comments	
10/25/2005	633	01	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	N/A		N/A	N/A	\$ 98.19	N	

#### **CHECK HISTORY**

Vehicle Has No Associated Check History.

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#### GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

VIN	LOLAT LETTICE	
I VIN	IGIALISFX67	

#### **VEHICLE BUILD**

Merchandising Model :	1AL37 -2006 COBALT 2-DOOR LT COUPE				
Gross Vehicle Weight Rating:	1727 kg (3808 lb)	Order Number :	JKQP3Q		
Build Date:	10/20/2005	Build Plant :	167A		

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	AR9 - DELUXE FRONT BUCKET SEAT
B34 - FLOOR MATS	B35 - REAR FLOOR MATS
CF5 - ELECTRIC SUNROOF W/MAP LIGHTS	CIU - FLT-ENTERPRISE RENT A CAR
C67 - ELECT. FRONT AIR CONDITIONER	DG7 - BODY COLOR POWER MIRRORS
FEI - SUSPENSION SYSTEM-SOFT RIDE	FLT - FLEET PROCESSING OPTION
FYI - TRANS/AXLE 3.63 RATIO	IPC - INTERIOR TRIM DESIGN
JM4 - 4-WHEEL ANTI-LOCK BRAKE SYSTEM	K64 - 115 AMP GENERATOR
LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO	L61 - 2.2L DOHC 4 CYL ENGINE
MN5 - 4 SPEED AUTO TRANSMISSION	MX0 - 4-SPD. AUTO. TRANS. W/OVERDRIVE
NC7 - FEDERAL EMISSIONS OVERRIDE	NEI - MA/ME/NY/VT EMISSIONS
NP5 - LEATHER WRAPPED STEERING WHEEL	NU3 - EMISSIONS SYSTEM CALIFORNIA, SULEV
NW7 - TRACTION CONTROL	PFD - 16" ALUMINUM WHEEL
QQR - P205/55R16 BW TIRES	RES - UPGRADE ORNAMENTATION
R6P - PREMIUM PAINT	R9U - GM ACCESS - AUTOBOOK IDENTIFIER
SLM - STOCK ORDERS	TV5 - SPORT PACKAGE
T37 - DELUXE FOG LAMPS	T43 - REAR DECK-LID SPOILER
UK3 - LEATHER WRAPPED STEERING WHEEL	UNO - AM/FM STEREO W/CD & RDS
UQ3 - PIONEER 7 SPKR AMPLIFIED SYSTEM	U2K - XM SATELLITE RADIO-SERVICE FEE EXTRA. 1ST 3 MONTHS INCL.

VK3 - FRONT LICENSE PLATE MOUNT	VQ2 - FLEET ORDERING AND ASSISTANCE
VX7 - LONG TERM DAILY RENTAL PROGRAM	VY7 - LEATHER SHIFT KNOB
V2G - FULL FUEL FILL CREDIT	V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA
ISZ - OPTION PACKAGE DISCOUNT	19C - EBONY
19I - EBONY	2LT - 2LT SPORT PACKAGE INCLUDES: *REAR DECKLID SPOILER *16" ALUMINUM WHEELS (REPLACES STD/OPT WHEELS) *P205/55R16 TOURING TIRES *CHROME EXHAUST TIP *LEATHER WRAPPED SHIFT LEVER *LEATHER WRAPPED STEERING WHEEL *WHITE FACED SPORT GAUGES
6AP - FRONT SPRING	7AP - FRONT SPRING
8AB - REAR SPRING	84U - MAJESTIC AMETHYST METALLIC
9AB - REAR SPRING	

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5

March 1, 2010

Paul Olle Claims Administrator

CARMEN REEVES AAA TOTAL LOSS DEPT 25510 W 11 MILE RD SOUTHFIELD, MI 48034

RE:

Claimant:

Our File No.:

Your File No.: MI5125869

Our Client:

General Motors LLC

Date/Event:

1/27/2010

VIN:

1G1AL15FX67

### Dear Ms. Reeves:

I am writing to confirm my conversation with Candace Hitsman on March 1, 2010 during which she agreed to allow us to inspect a 2006 Chevrolet Cobalt owned by AAA and retrieve data from the air bag system. I estimate the inspection will take about 2-3 hours.

As part of the inspection, we will likely take photographs and measurements. Also, your vehicle is equipped with an air bag Sensing and Diagnostic Module (SDM). As explained in the Owner's Manual, in addition to its other functions, the SDM records information about the air bag system and other crash related data in an air bag deployment event and some near-deployment crashes. The SDM in your vehicle also records the following precrash data: vehicle speed, throttle position, brake application and engine RPM for 5 seconds prior to the deployment or near deployment event. As part of our investigation, we will download the SDM data using the Vetronix Crash Data Retrieval software. We will provide you with a copy of that data at the time we retrieve it or as soon after as is practical.

Please note the potential GM uses of this crash data once GM has a copy in its files. Once collected, the SDM crash data is available for GM's research needs. Also, in summary form, this information may be provided to non-GM organizations (i) which have a reasonable need for it, (ii) which have a demonstrated ability to utilize such data, and (iii) which are expected to use it for studies aimed at improving safety to the benefit of the public at large, the auto industry, or GM. However, information which ties SDM crash data to a particular vehicle, such as VIN, owner name, or date and location, will generally not be disclosed by GM other than (a) to the involved owner/lessee or his/her designated agent, (b) in response to an official request of police or similar government office, (c) for research where appropriate confidentiality is maintained and need is shown, (d) as part of GM's defense of litigation involving the subject vehicle or other GM products, or (e) as otherwise required by law.

If you have any additional questions about our upcoming inspection, you can contact me at 1.800.888.0164 Monday through Friday from 8:00 AM to 4:30 PM.

Sincerely,

### Paul Olle

Authority: 1949 PA 300, Sec. 257,522 Do Not Use Page nce: Required MSP UD-10 Penalty: \$100 and/or 90 days (Rev 1/04) TRAFFIC CRASH REPORT MICHIGAN File Class OF 93001 C 3155 667 6 Department Name Incident Disposition 50 Sterling Heights Police Dept AB/OLTS of The Crash Date Special Circumstances No. of Units Crash Type Special Checks O Deer None None School Bus Hit and Rum Fleeing Police
Special Study Local State
Weather Clear Severe Wind Single Motor Vehicle Fatal (Report All) 1935 Ö Carrected Copy O Head On County Head On-Left Turn Replace (Entire Report) Relation to Roadway Z Traffic Control Mark Only One) (Location of O Delete (Entire Report) 50 Cily/imp Shoulder O Angle O Croudy Snow/Blowing Snow first impacts None of Those Outside of Rear End → Fog/Smoke ◯ Sleet/Hail O Non-Traffic Area 5 Shoulder/Curb Rear End-Left Turn OFW/Snowmobile ○ Signal Cn Road O Rain Other/Unknown Mark Daylight ○ Gore Rear End-Right Turn Total Lanes Stop Sign Median Liaht O Dark-Lighted Area Mark Only One) O Yield Sign Other/Unknown ○ Sideswipe-Same O Dawn Dark-Uralighted ਠ O Dusk Other/Unknown Construction Zone (if applicable) diffank One Fron Each Group) Sideswipe-Opposite Dry Wet Snowy O Debris Muddy O Other/ Write Speed Limit Activity Other/Unknown Type Lane Closed Road Condition O Const/Maint Mark Only One) O Yes On Road You C) Slushy Unknown Mod O Utility Off Road No <u></u> Road Type Prefix Road Name 8 G Beginving of I Distance Beginning of Ramp North South O West Prefix **OCO** Road Type Suffix Intersecting Road 7 License Type **Unit Numbe** Hezard Total Comp 00F OM Action **3**0 The same ΜТ 2 00% € F 2 0 Unit Type Side of W MV Restraint Position injury OB Street Address CK OP This 04 0 O E (train) Civ. Soury FIELO Phone Number Not offered (Almit Paux  $Q_{A}$ **Driver Condition** Elected O Yes O Yes (<u>9</u>) Mark On Trapped 0 Test Type O Field O FET O Breath O Blood O Unine Test Results Alcohol O Yes O No Airbag Yes O Not Equipped Deployed **○**No 6 C C Citation Issued Test Type O Blood O Urine **Test Results** Insurance AAA State Hazardous Vehicle Registration Other # 866529 0 Towed To/By UTICA / VAN DYKE Cogget Cogget HEVROLET GREY 2006 Private Trailer Type Vehicle Type Special Vehicles Vehicle Direction O MO C) OR O North 000 <u>ത</u>മയയയയെ 0 M 0 R 0 SS O South First impact Other 000 Extent of Driveable Damage O GC O SM ◯ Truck/Bus O Yes C East 0 ] •**200466799**66 First Name Sex Position Restraint Date of Birth OM 1/1 8/1 DiD Ōſ J Middle m Last Trapped 0 0 ng Injury () K ()8 () C O · Airban D Yes Yes G First Name Date of Birth inerital OM MM moutones Middle Middle Impped Last  $\bigcirc$ 0 hone Numbe Miles OK OA 00 red O'Yes O'No Yes in a Donne Other wido Bergur que Pacce Number Age Pos. Rest. **]**#"%!! Openie Olani, prez Pascergan Acid tos Name Pagne Muraha Rest Other Person Advised OY of Damaged ON Traffic Control Owner & Phone Mana

UD-10 SCRIAL NUVOER

0015862

Do Not Write or Mark in This Area

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First Name  Middle  Injury K A B C O Au  First Name  Middle  Last	Date of Birth  Street Address  City  State  Date of Birth  Date of Birth  Street Address  City  City  City  City  City  City	Sex Position Flestrant No. Position No. Position Flestrant No. Position No. Position Flestrant No. Position Flestr	MI 48913 MI 48913 MI 48913 Do N Fector Trapped Yes Yes
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IIII 1 1 1 Ist Scene L.	ported Date/Time 61-27- 10 @ 19 estigator Name(s) & Garage GAS 11		, ,
	estigator Name(s) & BARABAS # /	872	This line

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000

Paul Olle

Claims Administrator

800.888.0164 tel 313.665.0911 fax



March 5, 2010

CARMEN REEVES AAA TOTAL LOSS DEPT 25510 W 11 MILE RD SOUTHFIELD, MI 48034

RE:

Claimant:

Our File No.:

Your File No.:

MI512869

Our Client:

General Motors LLC

Date/Event:

1/27/2010

Subject Vehicle:

2006 Chevrolet Cobalt

VIN:

1G1AL15FX6

Dear Ms. Reeves:

Enclosed is a copy of the data that was retrieved from the air bag module of the subject vehilce.

Sincerely,

Paul Olle Claims Administrator





IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

**CDR File Information** 

User Entered VIN	1G1AL15FX67
User	BALL
Case Number	
EDR Data Imaging Date	Friday, March 5 2010
Crash Date	Wednesday, January 27 2010
Filename	COLEMAN-1G1AL15FX67
Saved on	Friday, March 5 2010 at 01:40:10 PM
Collected with CDR version	Crash Data Retrieval Tool 3.4 rev20b Test Version
Reported with CDR version	Crash Data Retrieval Tool 3.4 rev20b Test Version
EDR Device Type	airbag control module
Event(s) recovered	Deployment

### Comments

- -DOWNLOAD AT AUTO SALVAGE AUCTION, 5000 N. STATE STREET, DAVISON, MI
- -DLC USED
- -VEHICLE BATTERY CONNECTED AND POWERING VEHICLE SYSTEMS
- -MILEAGE: 114,094
- -SIR INSTRUMENT LAMP FLASHED AND REMAINED ON DURING KEY ON POWER UP

### **Data Limitations**

#### **Recorded Crash Events:**

There are two types of recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH. A Non-Deployment Event may contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle velocity change. This event will be cleared by the SDM, after approximately 250 ignition cycles. This event can be overwritten by a second Deployment Event, referred to as Deployment Event #2, if the Non-Deployment Event is not locked. The data in the Non-Deployment Event file will be locked, if the Non-Deployment Event occurred within five seconds of a Deployment Event. A locked Non Deployment Event cannot be overwritten or cleared by the SDM.

The second type of SDM recorded crash event is the Deployment Event. It also may contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events. If a second Deployment Event occurs any time after the Deployment Event, the Deployment Event #2 will overwrite any non-locked Non-Deployment Event. Deployment Events cannot be overwritten or cleared by the SDM. Once the SDM has deployed an air bag, the SDM must be replaced.

### Data:

-SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM can record up to the first 300 milliseconds of data after algorithm enable. Velocity Change data is displayed in SAE sign convention.

-The CDR tool displays time from Algorithm Enable (AE) to time of deployment command in a deployment event and AE to time of maximum SDM recorded vehicle velocity change in a non-deployment event. Time from AE begins when the first air bag system enable threshold is met and ends when deployment command criteria is met or at maximum SDM recorded vehicle velocity change. Air bag systems such as frontal, side, or rollover, may be a source of an enable. The time represented in a CDR report can be that of the enable of one air bag system to the deployment time of another air bag system.

- -Maximum Recorded Vehicle Velocity Change is the maximum square root value of the sum of the squares for the vehicle's combined "X" and "Y" axis change in velocity.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:
  - -significant changes in the tire's rolling radius
  - -final drive axle ratio changes
  - -wheel lockup and wheel slip
- -Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.
- -Pre-Crash data is recorded asynchronously.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:





-the SDM receives a message with an "invalid" flag from the module sending the pre-crash data -no data is received from the module sending the pre-crash data -no module is present to send the pre-crash data





-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit, except: The Passenger Belt Switch Circuit Status for 2005 vehicles is available only on the Cadillac STS. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), always reports a default value of "Buckled," because there is no passenger belt switch with the Recaro seat option.

-The Time Between Non-Deployment to Deployment Events is displayed in seconds. If the time between the two events is greater than five seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value when the steering wheel is turned to the right and a negative value when the steering wheel is turned to the left, except for Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7). For Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7), when the steering wheel is turned to the right, a negative value will be displayed and when the steering wheel is turned to the left, a positive value will be displayed. The Steering Wheel Angle data is reported in 16 degree increments.

#### Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

- -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.
- -The Belt Switch Circuit is wired directly to the SDM.

01016 SDMEps r001





**Multiple Event Data** 

-	Associated Events Not Recorded	0
	An Event(s) Preceded the Recorded Event(s)	No
	An Event(s) was in Between the Recorded Event(s)	No
	An Event(s) Followed the Recorded Event(s)	No
	The Event(s) Not Recorded was a Deployment Event(s)	No
	The Event(s) Not Recorded was a Non-Deployment Event(s)	No

**System Status At AE** 

Vehicle Identification Number	**1AL15F*6*702074
Low Tire Pressure Warning Lamp (If Equipped)	OFF
Vehicle Power Mode Status	Run
Remote Start Status (If Equipped)	Inactive
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp (If Equipped)	OFF

System Status At 1 second

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Transmission Range (If Equipped)	Second Gear
Transmission Selector Position (If Equipped)	Fourth Gear
Traction Control System Active (If Equipped)	No.
Service Engine Soon (Non-Emission Related) Lamp	OFF
Service Vehicle Soon Lamp	OFF
Outside Air Temperature (degrees F) (If Equipped)	25
Left Front Door Status (If Equipped)	Closed
Right Front Door Status (If Equipped)	Closed
Left Rear Door Status (If Equipped)	Unused
Right Rear Door Status (If Equipped)	Unused
Rear Door(s) Status (If Equipped)	Closed

Pre-crash data

Parameter	-2 sec	-1 sec
Reduced Engine Power Mode	OFF	OFF
Cruise Control Active (If Equipped)	No	No
Cruise Control Resume Switch Active (If Equipped)	No	No
Cruise Control Set Switch Active (If Equipped)	No	No

Pre-Crash Data

Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec	
Vehicle Speed (MPH)	27	31	35	39	41	
Engine Speed (RPM)	4416	3136	3456	3648	3584	
Percent Throttle	61	61	61	58	49	
Accelerator Pedal Position (percent)	58	57	57	50	29	
Antilock Brake System Active (If Equipped)	No	No	No	No	No	
Lateral Acceleration (feet/s²)(If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid	
Yaw Rate (degrees per second) (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid	
Steering Wheel Angle (degrees) (If Equipped)	0	0	0	0	0	





Parameter	-5 sec	4 sec	-3 sec	-2 sec	-1 sec
Vehicle Dynamics Control Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid

1G1AL15FX67

Printed on: Friday, March 5 2010 at 01:41:57 PM



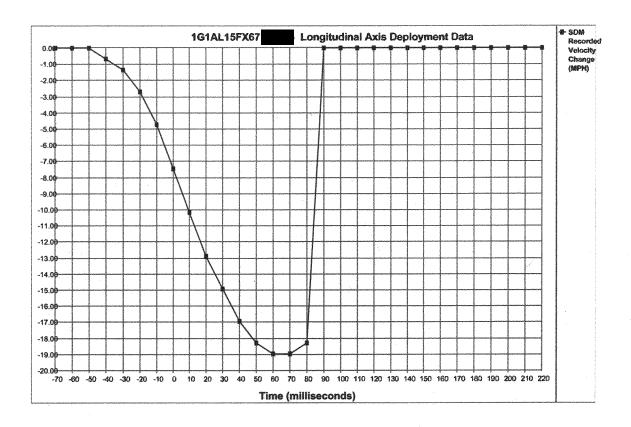


**System Status At Deployment** 

System Status At Deployment	
Ignition Cycles At Investigation	12331
SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	655200
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	4382
Ignition Cycles At Event	12330
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	UNBUCKLED
Passenger's Belt Switch Circuit Status	UNBUCKLED
Diagnostic Trouble Codes at Event, fault number: 1	N/A
Diagnostic Trouble Codes at Event, fault number: 2	N/A
Diagnostic Trouble Codes at Event, fault number: 3	N/A
Diagnostic Trouble Codes at Event, fault number: 4	N/A
Diagnostic Trouble Codes at Event, fault number: 5	N/A
Diagnostic Trouble Codes at Event, fault number: 6	N/A
Automatic Passenger SIR Suppression System Validity Status at AE	Valid
Automatic Passenger SIR Suppression System Status at AE	Air Bag Suppressed
Automatic Passenger SIR Suppression System Validity Status at First Deployment Command	Valid
Automatic Passenger SIR Suppression System Status at First Deployment Command	Air Bag Suppressed
Driver 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met (msec)	34
Driver 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met (msec)	134
Passenger 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met (msec)	Suppressed
Passenger 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met (msec)	Suppressed
Time Between Events (sec)	N/A
Driver First Stage Deployment Loop Commanded	Yes
Driver Second Stage Deployment Loop Commanded	Yes
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	Yes
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Driver Knee Deployment Loop Commanded	No
Passenger First Stage Deployment Loop Commanded	No
Passenger Second Stage Deployment Loop Commanded	No
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	Yes
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No
Driver Anchor Pretensioner Deployment Loop Commanded (If Equipped)	No
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Passenger Anchor Pretensioner Deployment Loop Commanded (If Equipped)	No
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	No
Second Row Center Pretensioner Deployment Loop Commanded	No
Driver 2nd Stage Deployment Loop Commanded for Disposal	Yes
Passenger 2nd Stage Deployment Loop Commanded for Disposal	No
Crash Record Locked	Yes
Vehicle Event Data (Pre-Crash) Associated With This Event	Yes
Deployment Event Recorded in the Non-Deployment Record	No
Event Recording Complete	Yes



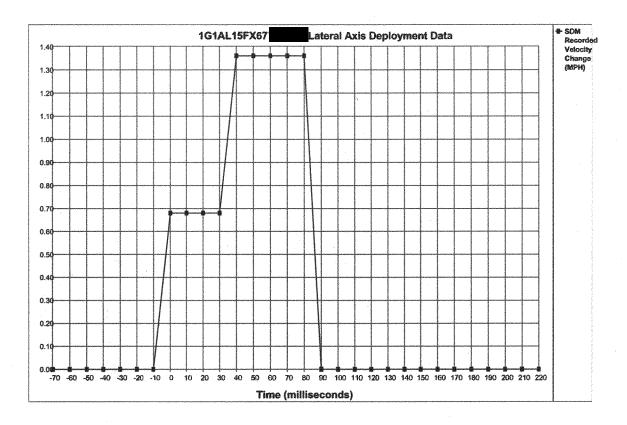




Time (milliseconds)	-70	-60	-50	-40	-30	-20	-10	0	10	20	30	40	50	60	70
SDM Longitudinal Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	-0.68	-1.36	-2.71	-4.74	-7.46	-10.17	-12.88	-14.91	-16.95	-18.30	-18.98	-18.98
Time (milliseconds)	80	90	100	110	120	130	140	150	160	170	180	190	200	210	220
SDM Longitudinal Axis Recorded Velocity Change (MPH)	-18.30	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00







Time (milfiseconds)	-70	-60	-50	-40	-30	-20	-10	0	10	20	30	40	50	60	70
SDM Lateral Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.68	0.68	0.68	0.68	1.36	1.36	1.36	1.36
Time (milliseconds)	80	90	100	110	120	130	140	150	160	170	180	190	200	210	220
SDM Lateral Axis Recorded Velocity Change (MPH)	1.36	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00





### **Hexadecimal Data**

Data that the vehicle manufacturer has specified for data retrieval is shown in the hexadecimal data section of the CDR report. The hexadecimal data section of the CDR report may contain data that is not translated by the CDR program. The control module contains additional data that is not retrievable by the CDR system.

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    01 02 03 04
$03
    41 54 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
    01 02 03 04
$04
$05
    $06
    FF FF FF FF
$07
    42
       FF FF FF
$08
    FF
$0D
    41 48 32 39 35 31 52 35 32 31 36 32 32 52 5A 45
$0E
    01 5A 4B 31
$0F
    41 4A 01 02 03 04 52 45 41 32 30 32 33 30 30 30
$10
    01 02 03 04
    42 52 30 31 33 34 56 31 05 32 38 33 41 51 34 46
$13
$14
    01 5A 74 02
    $17
$18
    FF FF FF FF
$21
    33 19 2A B4 E6 87 91 9A
$22
    90 11
$23
    31 41 FA FA FA FA FA
$24
    31 41 FA FA FA FA FA
$25 32 41 FA FA FA FA FA
```





```
$26
    32 41 FA FA FA FA FA
    00 00
$40
$41
    3F 00 00 02 00 1A
$42
    F0 C4
$43
    00 00 8E 80
$44
    C6 00 00 FC C0 C0
    07 01 07 01 05 01
$45
$46
    FF 1A 1A 64 64
$47
    OA 64 06 04 04 05 0A 06 04 0A 00 00 FA 00 00 FF 04 64
    18 08 08
$48
$B0
    58
$B1
    FD FE 00
$B2
    FF FF FF FF FF
$B4
    41 53 39 30 31 31 32 31 32 4D 43 51 20 20 20 20.
$B7
     50 AA 04 OF 03
     41 57 68 09 19
$B8
$C1
    30 46 30 33
$CA
    30 46 30 33
$CB
    01 5A D1 33
$CC
    01 5A D1 33
    00 00
$D1
    00 00
$DB
    00 00
$DC
```

### **Disclaimer of Liability**

The users of the CDR product and reviewers of the CDR reports and exported data shall ensure that data and information supplied is applicable to the vehicle, vehicle's system(s) and the vehicle ECU. Robert Bosch LLC and all its directors, officers, employees and members shall not be liable for damages arising out of or related to incorrect, incomplete or misinterpreted software and/or data. Robert Bosch LLC expressly excludes all liability for incidental, consequential, special or punitive damages arising from or related to the CDR data, CDR software or use thereof.





### **CDR File Information**

User Entered VIN	1G1AL15FX67: 100 100 100 100 100 100 100 100 100 10
User	BALL
Case Number	
EDR Data Imaging Date	Friday, March 5 2010
Crash Date	Wednesday, January 27 2010
Filename	COLEMAN-1G1AL15FX67
Saved on	Friday, March 5 2010 at 01:40:10 PM
Collected with CDR version	Crash Data Retrieval Tool 3.4 rev20b Test Version
Reported with CDR version	Crash Data Retrieval Tool 3.4 rev20b Test Version
EDR Device Type	airbag control module
Event(s) recovered	Deployment

IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

### **Data Limitations**

#### **Recorded Crash Events:**

There are two types of recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH. A Non-Deployment Event may contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle velocity change. This event will be cleared by the SDM, after approximately 250 ignition cycles. This event can be overwritten by a second Deployment Event, referred to as Deployment Event #2, if the Non-Deployment Event is not locked. The data in the Non-Deployment Event file will be locked, if the Non-Deployment Event occurred within five seconds of a Deployment Event. A locked Non Deployment Event cannot be overwritten or cleared by the SDM.

The second type of SDM recorded crash event is the Deployment Event. It also may contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events. If a second Deployment Event occurs any time after the Deployment Event, the Deployment Event #2 will overwrite any non-locked Non-Deployment Event. Deployment Events cannot be overwritten or cleared by the SDM. Once the SDM has deployed an air bag, the SDM must be replaced.

#### Data:

- -SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM can record up to the first 300 milliseconds of data after algorithm enable. Velocity Change data is displayed in SAE sign convention.
- -The CDR tool displays time from Algorithm Enable (AE) to time of deployment command in a deployment event and AE to time of maximum SDM recorded vehicle velocity change in a non-deployment event. Time from AE begins when the first air bag system enable threshold is met and ends when deployment command criteria is met or at maximum SDM recorded vehicle velocity change. Air bag systems such as frontal, side, or rollover, may be a source of an enable. The time represented in a CDR report can be that of the enable of one air bag system to the deployment time of another air bag system.
- -Maximum Recorded Vehicle Velocity Change is the maximum square root value of the sum of the squares for the vehicle's combined "X" and "Y" axis change in velocity.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:
  - -significant changes in the tire's rolling radius
  - -final drive axle ratio changes
  - -wheel lockup and wheel slip
- -Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.
- -Pre-Crash data is recorded asynchronously.

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-Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:
-the SDM receives a message with an "invalid" flag from the module sending the pre-crash data
-no data is received from the module sending the pre-crash data
-no module is present to send the pre-crash data





-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit, except: The Passenger Belt Switch Circuit Status for 2005 vehicles is available only on the Cadillac STS. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), always reports a default value of "Buckled," because there is no passenger belt switch with the Recaro seat option.

-The Time Between Non-Deployment to Deployment Events is displayed in seconds. If the time between the two events is greater than five seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value when the steering wheel is turned to the right and a negative value when the steering wheel is turned to the left, except for Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7). For Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7), when the steering wheel is turned to the right, a negative value will be displayed and when the steering wheel is turned to the left, a positive value will be displayed. The Steering Wheel Angle data is reported in 16 degree increments.

### **Data Source:**

All SDM recorded data is measured, calculated, and stored internally, except for the following:

-Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.

-The Belt Switch Circuit is wired directly to the SDM.

01016\_SDMEps\_r001





# **Ignition Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
		A Service of the Control of the Cont	11011010100 10100 01110
DPID \$2F Bytes 3-4	\$302B	Ignition Cycles at Investigation	12221
DITE VEL DYCO UT	<b>サンリスロ</b>	Ignition Cycles at Investigation	12331 cycles





# Vehicle Status Data (Pre-Crash)

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID Pack \$31 Byte 1	\$49	Accelerator Pedal Position (-1 sec)	29	% full
	***			throttle
OPID Pack \$31 Byte 2	\$80	Accelerator Pedal Position (-2 sec)	50	% full
>>>> = -1. AA4 = -1. A	***		pr 90	throttle
OPID Pack \$31 Byte 3	\$92	Accelerator Pedal Position (-3 sec)	57	% full
NOTE			nó tra	throttle
OPID Pack \$31 Byte 4	\$92	Accelerator Pedal Position (-4 sec)	57	% full
DID Deels #04 Deals	#AF		PP 60	throttle
PID Pack \$31 Byte 5	\$95	Accelerator Pedal Position (-5 sec)	58	% full
NOTE #04 D. 4 - 0 L.4.7	000			throttle
PID \$31 Byte 6 bit 7	\$00	Accelerator Pedal Position Validity Status	Valid	
PID \$32 Byte 1 bit 7	\$00	Brake Switch State (-1 sec)	OFF	
PID \$32 Byte 1 bit 6	\$00	Brake Switch State (-2 sec)	OFF	
PID \$32 Byte 1 bit 5	\$00	Brake Switch State (-3 sec)	OFF	
PID \$32 Byte 1 bit 4	\$00	Brake Switch State (-4 sec)	OFF	
PID \$32 Byte 1 bit 3	\$00	Brake Switch State (-5 sec)	OFF	
PID \$32 Byte 2 bit 7	\$00	Brake Switch State Validity Status	Valid	
PID \$32 Byte 3 bit 7	\$00	Cruise Control Active (-1 sec) If Equipped	No	
PID \$32 Byte 3 bit 6	\$00	Cruise Control Active (-2 sec) If Equipped	No	
PID \$32 Byte 3 bit 5	\$00	Cruise Control Resume Switch Active (-1 sec) If Equipped	No	
PID \$32 Byte 3 bit 4	\$00	Cruise Control Resume Switch Active (-2 sec) If Equipped	No ·	
PID \$32 Byte 3 bit 3	\$00	Cruise Control Set Switch Active (-1 sec) If Equipped	No	
PID \$32 Byte 3 bit 2	\$00	Cruise Control Set Switch Active (-2 sec) If Equipped	No .	
PID \$32 Byte 3 bit 1	\$00	Reduced Engine Power Mode (-1sec)	OFF	
PID \$32 Byte 3 bit 0	\$00	Reduced Engine Power Mode (-2sec)	OFF	
PID \$32 Byte 4 bit 7	\$00	Cruise Control Active Validity Status If Equipped	Valid	
PID \$33 Byte 1	\$7C	Throttle Position (-1 sec)	49	% full
				throttle
PID \$33 Byte 2	\$95	Throttle Position (-2 sec)	58	% full
				throttle
)PID \$33 Byte 3	\$9B	Throttle Position (-3 sec)	61	% full
				throttle
OPID \$33 Byte 4	\$9B	Throttle Position (-4 sec)	61	% full
				throttle
OPID \$33 Byte 5	\$9C	Throttle Position (-5 sec)	61	% full
				throttle
OPID \$33 Byte 6 bit 7	\$00	Throttle Position Validity Status	Valid	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$34 Byte 1	\$38	Engine Speed (-1 sec)	3584	RPM
DPID \$34 Byte 2	\$39	Engine Speed (-2 sec)	3648	RPM
DPID \$34 Byte 3	\$36	Engine Speed (-3 sec)	3456	RPM
DPID \$34 Byte 4	\$31	Engine Speed (-4 sec)	3136	RPM
DPID \$34 Byte 5	\$45	Engine Speed (-5 sec)	4416	RPM
DPID \$34 Byte 6 bit 7	\$00	Engine Speed Validity Status	Valid	
DPID \$35 Byte 1	\$42	Vehicle Speed (-1 sec)	41	MPH
DPID \$35 Byte 2	\$3E	Vehicle Speed (-2 sec)	39	MPH
DPID \$35 Byte 3	\$39	Vehicle Speed (-3 sec)	35	MPH
DPID \$35 Byte 4	\$32	Vehicle Speed (-4 sec)	31	MPH
DPID \$35 Byte 5	\$2C	Vehicle Speed (-5 sec)	27	MPH
DPID \$35 Byte 6 bit 7	\$00	Vehicle Speed Validity Status	Valid	
DPID \$36 Byte 1	\$00	Steering Wheel Angle (-1 sec) If Equipped	0	degrees
DPID \$36 Byte 2	\$00	Steering Wheel Angle (-2 sec) If Equipped	0	degrees
DPID \$36 Byte 3	\$00	Steering Wheel Angle (-3 sec) If Equipped	0	degrees
DPID \$36 Byte 4	\$00	Steering Wheel Angle (-4 sec) If Equipped	0	degrees
DPID \$36 Byte 5	\$00	Steering Wheel Angle (-5 sec) If Equipped	0	degrees
DPID \$36 Byte 6 bit 7	\$00	Steering Wheel Angle Validity Status If Equipped	Valid	•
DPID \$37 Byte 1 bit 7	\$00	Antilock Brake System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 1 bit 6	\$00	Antilock Brake System Active (-2 sec) If Equipped	No	
DPID \$37 Byte 1 bit 5	\$00	Antilock Brake System Active (-3 sec) If Equipped	No	
DPID \$37 Byte 1 bit 4	\$00	Antilock Brake System Active (-4 sec) If Equipped	No	
DPID \$37 Byte 1 bit 3	\$00	Antilock Brake System Active (-5 sec) If Equipped	No	
DPID \$37 Byte 2 bit 7	\$00	Traction Control System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 7	\$00	Vehicle Dynamics Control Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 6	\$00	Vehicle Dynamics Control Active (-2 sec) If Equipped	No	
DPID \$37 Byte 3 bit 5	\$00	Vehicle Dynamics Control Active (-3 sec) If Equipped	No	
DPID \$37 Byte 3 bit 4	\$00	Vehicle Dynamics Control Active (-4 sec) If Equipped	No	
DPID \$37 Byte 3 bit 3	\$00	Vehicle Dynamics Control Active (-5 sec) If Equipped	No	
DPID \$37 Byte 4 bits 3-0	\$02	Transmission Range (-1 sec) If Equipped	Second Gear	
DPID \$37 Byte 5 bits 3-0	\$04	Transmission Selector Position (-1 sec) If Equipped	Fourth Gear	
DPID \$37 Byte 6 bit 7	\$00	Service Engine Soon (Non-Emission Related) Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 6	\$00	Service Vehicle Soon Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 3	\$00	Brake System Warning Lamp If Equipped	OFF	
DPID \$37 Byte 6 bit 1	\$00	Low Tire Pressure Warning Lamp If Equipped	OFF	
DPID \$37 Byte 7 bit 7	\$20	Antilock Brake System Active Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 6	\$20	Traction Control System Active Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 5	\$20	Vehicle Dynamics Control Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 4	\$20	Transmission Range Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 3	\$20	Transmission Selector Position Validity Status If Equipped	Valid	

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Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$37 Byte 7 bit 2	\$20	Service Engine Soon (Non-Emission Related) / Service Vehicle	Valid	
		Soon Lamp Validity Status		
DPID \$37 Byte 7 bit 1	\$20	Low Tire Pressure Warning Lamp Validity Status If Equipped	Valid	
DPID \$38 Byte 1	\$48	Outside Air Temperature (-1 sec) If Equipped	25	
DPID \$38 Byte 2 bit 7	\$00	Outside Air Temperature Validity Status (-1 sec) If Equipped	Valid	
DPID \$38 Byte 5 bits 7-6	\$03	Left Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 5-4	\$03	Right Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 3-2	\$03	Rear Door(s) Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 1-0	\$03	Left Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 6 bits 7-6	\$C0	Right Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 7 bit 7	\$00	Left Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 6	\$00	Right Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 5	\$00	Rear Door(s) Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 4	\$00	Left Rear Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 3	\$00	Right Rear Door Validity Status If Equipped	Valid	
DPID \$39 Byte 1	\$00	Lateral Acceleration (-1 sec) If Equipped	0.00	feet/sec2
DPID \$39 Byte 2	\$00	Lateral Acceleration (-2 sec) If Equipped	0.00	feet/sec2
DPID \$39 Byte 3	\$00	Lateral Acceleration (-3 sec) If Equipped	0.00	feet/sec2
DPID \$39 Byte 4	\$00	Lateral Acceleration (-4 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 5	\$00	Lateral Acceleration (-5 sec) If Equipped	0.00	feet/sec2
DPID \$39 Byte 6 bit 7	\$80	Lateral Acceleration Validity Status If Equipped	Invalid	*
DPID \$3A Byte 1	\$00	Yaw Rate (-1 sec) If Equipped	0	
DPID \$3A Byte 2	\$00	Yaw Rate (-2 sec) If Equipped	0	
DPID \$3A Byte 3	\$00	Yaw Rate (-3 sec) If Equipped	0	
DPID \$3A Byte 4	\$00	Yaw Rate (-4 sec) If Equipped	0	
DPID \$3A Byte 5	\$00	Yaw Rate (-5 sec) If Equipped	0	
DPID \$3A Byte 6 bit 7	\$80	Yaw Rate Validity Status If Equipped	Invalid	





# **VIN Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3D Byte 1	\$31	Vehicle Identification Number (VIN) Digit 3	1
DPID \$3D Byte 2	\$41	Vehicle Identification Number (VIN) Digit 4	Α
DPID \$3D Byte 3	\$4C	Vehicle Identification Number (VIN) Digit 5	L
DPID \$3D Byte 4	\$31	Vehicle Identification Number (VIN) Digit 6	1
DPID \$3D Byte 5	\$35	Vehicle Identification Number (VIN) Digit 7	5
DPID \$3D Byte 6	\$46	Vehicle Identification Number (VIN) Digit 8	F
DPID \$3E Byte 1	\$36	Vehicle Identification Number (VIN) Digit 10	6
DPID \$3E Byte 2 bits 7-4	\$70	Vehicle Identification Number (VIN) Digit 12	7
DPID \$3E Byte 2 bits 3-0	\$70	Vehicle Identification Number (VIN) Digit 13	0
DPID \$3E Byte 3 bits 7-4	\$20	Vehicle Identification Number (VIN) Digit 14	2
DPID \$3E Byte 3 bits 3-0	\$20	Vehicle Identification Number (VIN) Digit 15	0
DPID \$3E Byte 4 bits 7-4	\$74	Vehicle Identification Number (VIN) Digit 16	7
DPID \$3E Byte 4 bits 3-0	\$74	Vehicle Identification Number (VIN) Digit 17	4

# **Multiple Event Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3F Byte 1 bit 7	\$00	An Event(s) Preceded the Recorded Event(s)	No
DPID \$3F Byte 1 bit 6	\$00	An Event(s) was in Between the Recorded Event(s)	No
DPID \$3F Byte 1 bit 5	\$00	An Event(s) Followed the Recorded Event(s)	No
DPID \$3F Byte 1 bit 4	\$00	The Event(s) Not Recorded was a Deployment Event(s)	No
DPID \$3F Byte 1 bit 3	\$00	The Event(s) Not Recorded was a Non-Deployment Event(s)	No
DPID \$3F Byte 1 bits 2-0	\$00	Associated Events Not Recorded	0

# **Power Mode Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3F Byte 3 bits 7-6	\$90	Vehicle Power Mode Status	Run
DPID \$3F Byte 3 bit 5	\$90	Remote Start Status If Equipped	Inactive
DPID \$3F Byte 3 bit 4	\$90	Run/Crank Ignition Switch Logic Level	Active





# **Deployment Event Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$67 Byte 1 bit 7	\$A0	Crash Record Locked	Yes	
DPID \$67 Byte 1 bit 5	\$A0	Vehicle Event Data (Pre-Crash) Associated With This Event	Yes	
DPID \$67 Byte 2	\$A5	Event Recording Complete	Yes	
DPID \$68 Byte 1 bit 7	\$D0	Driver 1st Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 6	\$D0	Driver 2nd Stage Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 5	\$D0	Driver Side Deployment Loop Commanded	No	
DPID \$68 Byte 1 bit 4	\$D0	Driver Pretensioner Deployment Loop Commanded	Yes	
DPID \$68 Byte 1 bit 3	\$D0	Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 1 bit 2	\$D0	Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 1 bit 1	\$D0	Driver Knee Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 7	\$10	Passenger 1st Stage Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 6	\$10	Passenger 2nd Stage Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 5	\$10	Passenger Side Deployment Loop Commanded	No	
DPID \$68 Byte 2 bit 4	\$10	Passenger Pretensioner Deployment Loop Commanded	Yes	
DPID \$68 Byte 2 bit 3	\$10	Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 2 bit 2	\$10	Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 2 bit 1	\$10	Passenger Knee Deployment Loop Commanded	No	*
DPID \$68 Byte 3 bit 7	\$00	Driver Anchor Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 6	\$00	Second Row Left Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 5	\$00	Third Row Left Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 3 bit 3	<b>\$00</b>	Second Row Right Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 4	\$00	Second Row Right Side Deployment Loop Commanded	No	
DPID \$68 Byte 3 bit 2	\$00	Third Row Right Roof Rail/Head Curtain Loop Commanded	No	
DPID \$68 Byte 3 bit 1	\$00	Center Rear Pretensioner Deployment Loop Commanded	No	
DPID \$68 Byte 4 bit 7	\$80	Driver 2nd Stage Deployment Loop Commanded for Disposal	Yes	
DPID \$68 Byte 4 bit 6	\$80	Passenger 2nd Stage Deployment Loop for Disposal Commanded	No	
DPID \$69 Byte 1 bit 7	\$00	SIR Warning Lamp Status	OFF	
DPID \$69 Bytes 2-3	\$FFF0	SIR Warning Lamp ON/OFF Time Continuously	655200	seconds
DPID \$69 Bytes 4-5	\$111E	Number of Ignition Cycles SIR Warning Lamp was ON/OFF	4382	cycles
		Continuously		•
DPID \$6A Byte 1	\$FE	Ignition Cycles Since DTCs Were Last Cleared	254	cycles
DPID \$6A Bytes 2-3	\$302A	Ignition Cycles at Event	12330	cycles
DPID \$6B Bytes 1-2	\$0000	DTC number for fault #1	N/A	-
DPID \$6B Byte 3	\$00	DTC fault type for fault #1	\$00	
DPID \$6B Bytes 4-5	\$0000	DTC number for fault #2	N/A	
DPID \$6B Byte 6	\$00	DTC fault type for fault #2	\$00	
DPID \$6C Bytes 1-2	\$0000	DTC number for fault #3	N/A	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$6C Byte 3	\$00	DTC fault type for fault #3	\$00	
DPID \$6C Bytes 4-5	\$0000	DTC number for fault #4	N/A	
DPID \$6C Byte 6	\$00	DTC fault type for fault #4	\$00	
DPID \$6D Bytes 1-2	\$0000	DTC number for fault #5	N/A	
DPID \$6D Byte 3	\$00	DTC fault type for fault #5	\$00	
DPID \$6D Bytes 4-5	\$0000	DTC number for fault #6	N/A	
DPID \$6D Byte 6	\$00	DTC fault type for fault #6	\$00	
DPID \$6E Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (-70 msec)	0.00	MPH
DPID \$6E Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (-70 msec)	0.00	MPH
DPID \$6E Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (-60 msec)	0.00	MPH
DPID \$6E Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (-60 msec)	0.00	MPH
DPID \$6E Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (-50 msec)	0.00	MPH
DPID \$6E Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (-50 msec)	0.00	MPH
DPID \$6F Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (-40 msec)	0.00	MPH
DPID \$6F Byte 2	\$FF	SDM Recorded Vehicle Velocity Change for Axis #2 (-40 msec)	-0.68	MPH
DPID \$6F Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (-30 msec)	0.00	MPH
DPID \$6F Byte 4	\$FE	SDM Recorded Vehicle Velocity Change for Axis #2 (-30 msec)	-1.36	MPH
DPID \$6F Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (-20 msec)	0.00	MPH
DPID \$6F Byte 6	\$FC	SDM Recorded Vehicle Velocity Change for Axis #2 (-20 msec)	-2.71	MPH
DPID \$70 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (-10 msec)	0.00	MPH
DPID \$70 Byte 2	\$F9	SDM Recorded Vehicle Velocity Change for Axis #2 (-10 msec)	-4.74	MPH
DPID \$70 Byte 3	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (0 msec)	0.68	MPH
DPID \$70 Byte 4	\$F5	SDM Recorded Vehicle Velocity Change for Axis #2 (0 msec)	-7.46	MPH
DPID \$70 Byte 5	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (10 msec)	0.68	MPH
DPID \$70 Byte 6	\$F1	SDM Recorded Vehicle Velocity Change for Axis #2 (10 msec)	-10.17	MPH
DPID \$71 Byte 1	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (20 msec)	0.68	MPH
DPID \$71 Byte 2	\$ED	SDM Recorded Vehicle Velocity Change for Axis #2 (20 msec)	-12.88	MPH
DPID \$71 Byte 3	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (30 msec)	0.68	MPH
DPID \$71 Byte 4	\$EA	SDM Recorded Vehicle Velocity Change for Axis #2 (30 msec)	-14.91	MPH
DPID \$71 Byte 5	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (40 msec)	1.36	MPH
DPID \$71 Byte 6	\$E7	SDM Recorded Vehicle Velocity Change for Axis #2 (40 msec)	-16.95	MPH
DPID \$72 Byte 1	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (50 msec)	1.36	MPH
DPID \$72 Byte 2	\$E5	SDM Recorded Vehicle Velocity Change for Axis #2 (50 msec)	-18.30	MPH
DPID \$72 Byte 3	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (60 msec)	1.36	MPH
DPID \$72 Byte 4	\$E4	SDM Recorded Vehicle Velocity Change for Axis #2 (60 msec)	-18.98	MPH
DPID \$72 Byte 5	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (70 msec)	1.36	MPH
DPID \$72 Byte 6	\$E4	SDM Recorded Vehicle Velocity Change for Axis #2 (70 msec)	-18.98	MPH
DPID \$73 Byte 1	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (80 msec)	1.36	MPH
DPID \$73 Byte 2	\$E5	SDM Recorded Vehicle Velocity Change for Axis #2 (80 msec)	-18.30	MPH
DPID \$73 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (90 msec)	0.00	MPH

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			'	
Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$73 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (90 msec)	0.00	MPH
DPID \$73 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (100 msec)	0.00	MPH
DPID \$73 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (100 msec)	0.00	MPH
DPID \$74 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (110 msec)	0.00	MPH
DPID \$74 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (110 msec)	0.00	MPH
DPID \$74 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (120 msec)	0.00	MPH
DPID \$74 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (120 msec)	0.00	MPH
DPID \$74 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (130 msec)	0.00	MPH
DPID \$74 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (130 msec)	0.00	MPH
DPID \$75 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (140 msec)	0.00	MPH
DPID \$75 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (140 msec)	0.00	MPH
DPID \$75 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (150 msec)	0.00	MPH
DPID \$75 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (150 msec)	0.00	MPH
DPID \$75 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (160 msec)	0.00	MPH
DPID \$75 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (160 msec)	0.00	MPH
DPID \$76 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (170 msec)	0.00	MPH
DPID \$76 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (170 msec)	0.00	MPH
DPID \$76 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (180 msec)	0.00	MPH
DPID \$76 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (180 msec)	0.00	MPH
DPID \$76 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (190 msec)	0.00	MPH
DPID \$76 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (190 msec)	0.00	MPH
DPID \$77 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (200 msec)	0.00	MPH
DPID \$77 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (200 msec)	0.00	MPH
DPID \$77 Byte 3	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (210 msec)	0.00	MPH
DPID \$77 Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (210 msec)	0.00	MPH
DPID \$77 Byte 5	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (220 msec)	0.00	MPH
DPID \$77 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (220 msec)	0.00	MPH
DPID \$78 Byte 1 bit 7	\$50	Driver Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 1 bit 6	\$50	Driver Belt Switch Circuit Status Monitored	Yes	
DPID \$78 Byte 1 bit 5	\$50	Passenger Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 1 bit 4	\$50	Passenger Belt Switch Circuit Status Monitored	Yes	
DPID \$78 Byte 1 bit 3	<b>\$5</b> 0	Front Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 1 bit 2	\$50	Front Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 7	\$00	Second Row Left Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 6	\$00	Second Row Left Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 5	\$00	Second Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 4	\$00	Second Row Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 2 bit 3	\$00	Second Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 2 bit 2	\$00	Second Row Right Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 7	\$00	Third Row Left Belt Switch Circuit Status	UNBUCKLED	

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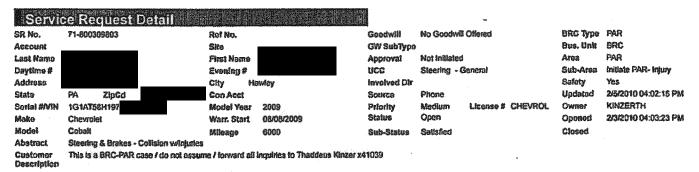
Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$78 Byte 3 bit 6	\$00	Third Row Left Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 5	\$00	Third Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 3 bit 4	\$00	Third Row Center Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 3 bit 3	\$00	Third Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$78 Byte 3 bit 2	\$00	Third Row Right Belt Switch Circuit Status Monitored	No	
DPID \$78 Byte 4 bit 7	\$00	Driver Seat Position Status	Rearward	
DPID \$78 Byte 4 bit 6	\$00	Driver Seat Position Status Monitored	No	
DPID \$78 Byte 4 bit 5	\$00	Passenger Seat Position Status	Rearward	
DPID \$78 Byte 4 bit 4	\$00	Passenger Seat Position Status Monitored	No	
DPID \$79 Byte 1 bit 7	\$00	Automatic Passenger SIR Suppression System Validity Status at AE	Air Bag	
•		/ Passenger SIR Suppression Switch Circuit Status Validity Status at AE	Suppressed	
DPID \$79 Byte 1 bit 0	\$00	Automatic Passenger SIR Suppression System Status at AE / Passenger SIR Suppression Switch Circuit Status at AE	Valid	
DPID \$79 Bytes 2-3	\$0000	SDM Synchronization Counter	0	
DPID \$79 Byte 4 bits 7-6	\$00	Rollover Sensor Message Status	Last message	
			received	
			contained errors	
DPID \$79 Byte 4 bit 5	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Side Impact Event	No	
DPID \$79 Byte 4 bit 4	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Rollover Event	No	
DPID \$79 Byte 4 bits 3-0	\$00	Rollover Sensor Status	No Rollover	
	400	Control policy contact	Event	
DPID \$7A Byte 1 bit 7	\$00	Passenger SIR Suppression Switch Circuit Status Validity Status at First Deployment Command	Valid	
DPID \$7A Byte 1 bit 1	\$00	Passenger SIR Suppression Switch Circuit Status at First	Air Bag	
DI ID TA Dyte I bit I	<b>\$</b> 00	Deployment Command	-	
DPID \$7A Byte 2	\$00	Rollover Sensor - Time Between Successive Side Deploys	Suppressed 0	2222
DPID \$7A Byte 3	\$00 \$00	Rollover Sensor - Time Between Successive Side Deploys Rollover Sensor - Time From Rollover Enable to Deploy	0	msec
DPID \$7B Byte 1	\$00 \$11		-	msec
DEID DIE I	<b>D</b> 11	Driver 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	34	msec
DPID \$7B Byte 2	\$43	Driver 2nd Stage Time From Algorithm Enable to Deployment	134	msec
		Command Criteria Met		
DPID \$7B Byte 3	\$00	Passenger 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$7B Byte 4	\$00	Passenger 2nd Stage Time From Algorithm Enable to Deployment	0	msec
DPID \$7B Byte 5	\$00	Command Criteria Met Driver Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$7B Byte 6	\$00	Passenger Side or Roof Rail/Head Curtain Time From Algorithm	0	msec
		Enable to Deployment Command Criteria Met		
DPID \$7B Byte 7	\$00	Time Between Events	0	seconds

PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT



Pre-PAR										
contraction of district comments or an arrangement of	a 201 inckient Dale/Timo 5141 ≰ injunes 6	OtherWent	en Pec					tare dulle ar com		
Owner	1/15/2010 07:48:00 PM Y	0			halt	Dr			unkno	,
Driver Last No	mei <b>riik</b> iisa <u>6</u> 3. 33. 2000 - 4 a i <b>iren</b> Dryeri	First Names)						CATA JANUAR JURINE		LM. H.St. L. P. H. C. H.
	an Lasi name erap <b>r</b> esenaramansida	7097	NESTRUMBU	5'0"		5/1965 No			3 7 1 4 B	
Joyce	anes cuatamice di Casaria de Casaria. Joseph			(570) 65		Done Company		Carea in property was		
			**********	and the sale				Andrew tertering		at his the house task a few a
incident Loc	roule 6 north bound Between hawley and	i wanemiis			Incident Oesc		ang the steering white fil before it took a 350			si hiji the brake look a lew
Component	the whole front end									
Vehicle	at the wayne body collision shop				Damage Desc	the whol	a front end was smast	ned in		
Loc					Addi Ini	o Airbag d	d deploy during the co	Mislon		
Emgcy Svc Names	Hawley Police Department				Moint L	oc none				
DADD	San 2		an-see construction		tasilrant did	Les series		## + 17 · All - All - Thirty   12 · 12 · 12 · 12 · 12 · 12 · 12 · 12	Children bei Politich (der mit der mit	
PAR De	au au									
Collision	Y Non Collision	Property Damage	N	Thormal Evt	N	Spec Equip	None			
Vehicle Speed	40	Weather Condition	ciea	•		Prop Owner	n/a		Property Type	n/a
Last Service Date		Loc Last - Service				Property Location	rVa		Prop Est Repair Cost	\$0.00
Veh Est Repair Cost		Spec Equip Installer	Na			Prop Dama; Description				
Primary Voh Use	Personal	Inspection Type	Steerin	g and Suspensi	on Sys	Inspected E	y Inspection Not P	erformed	Inspection Date/Time	
Voh Damage Description	front end crushed in and passenger side	denled				Explain Oth	er file forwarded to	ESIS		

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on 2/8/2010

Page 1 of 8

# **PAR Injuries**

01/15/65 Occup	ani of Owner's Vehicle	(570) 955-7503 Drive	¥	seatbelts and airbags	
confusion chest wall from the impact of the bag	Veri (garte Madical Rai 4a (1554) V01043423118	Way	ne Memorial Hospital	Or. Mikhaii Hosny	1 APS!!
customer still having periodic neck pains Singsystems strains and market with	OPEN CONTRACTOR AND ADMINISTRATION OF A CONTRACTOR AND A CONTRACTOR AND A CONTRACTOR AND ADMINISTRATION OF CONTRACTOR AND ADMINISTRA	august fragus et State (ka		e sua esta de la composição de la compos	antau
805 Hudson St	Hawley	PA	18428-1207		
Activities					
Crostod Bons State Research Byself Assign 2/5/2010 04:04:59 PM KINZERTH KINZER		Activity Sub-Type	See Statusses See See Complet Scheduled Alarm	ed भक्ष कर है ' Description श्रीमा अस्तर से गाउँ आहे. जिड्डोड़	Property and
Contact Last Name	rf First Nams	Account	BAG C	x0e	
Comments	Constitution of the second second	Zeli Herri Herrik			
Confidential Comments					
	ed TossActivity.Typeds. 14.5554	: ○ Activity Sub-Type ◎		edition and the Doscription	
2/5/2010 04:03:06 PM MARTIRAM ESISBIC		ESIS - Injuries	In Progress	ESIS - Injuries	
Injuries - Constance Hawkins - contusion chest va	all from the impact of the bag, cust	omer still having periodic n			
Ramiro/PAR/ATX	*				
Confidential Comments		10000000000000000000000000000000000000			
Created Sensitive Matte Created By Far Assigno	ed To a Artivity Type II date is B	# WAA II VIIV SII ha TVD	r i - E Statu∗ - E E E E Comoloi.	ed in the line of Doscription is a restricted by	: 1626 FIN
2/4/2010 03:35:19 PM KINZERTH KINZER	TH Scheduled Follow-up		Done 2/5/2010	04:04:58 PM ESIS	SATION CHEMICAL PROPERTY AND ADDRESS OF THE PARTY AND ADDRESS OF THE PA
PRINTED LAST MINIME		Account	BAC Co	RE.	
Confidential Comments					

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# Activities

2/4/2010 03:34:39 PM KINZERTH MARTIRAM Contact Last Name Contact First	Notify CRM  Name 1144	Activity/Sub-Type (原歌) (Account	Status (Bible 6) Done	24 Completed Water 2/5/2010 04:01:49 PM BAC Cods	e: Doscription int - Silver (b. 15. or Miss) ESIS - Injuries
Customer did receive medical treatment for injuries Confidential Communis	·				L. AMP. Nat. Proc. S.
Created Comment of Control Eye Assigned To 2/4/2010 02:32:08 PM KINZERTH KINZERTH	Scheduled Outbound Call Cust	Cancelled - Cust Called Prior Account	Done	2/4/2010 03:21:22 PM BAC Code	Initial
Confidential Comments					[ [
Greathfulg state and ordered by a walking and how 2/4/2010 02:31:11 PM KINZERTH KINZERTH	NACUVITY TYPO TAKE Outbound Call Gustomer	a/Activity Sub-Type ( )	ASSINIUSER DE DONE	2/4/2010 02:32:01 PM	Description with Associated (
Left voicemail for cust	···ne	Account		BAC Code	
* Provided contact information * Scheduled caliback					
Thaddeus Kinzer/PAR/ATX Confidential Comments		27 / 27		Section of the Sectio	sa Daceriottea (Martino) (1888)
Created in the second to the led by RIVA as legand for 2/4/2010 10:29:14 AM KINZERTH KINZERTM	Scheduled Outbound Call Cust	Account	Done	2/4/2010 02:30:10 PM 8AG Code	Initial
Confidential Comments					l I

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on 2/8/2010

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# Activities

1 00 40 0 0 40 40 40					e de la companya de
Ground the Maintenan Ground By F51 Assi 2/4/2010 10:24:17 AM KINZERTH KINZ	gned To :: Activity Type *####################################	Activity Sub-Type (1996) Ownership Escalated to BRC	Status 6 Done 2	M/2010 10:24:17 AM	Operation Process Control Con
Contact Last Name	intact First Name	Account ()		BAC Code	
Confidential Comments		Carolista and American Science (Co.)			
Groated and to Bereinstein Greated By Lis Asia	igned Fo ≥ Activity Typa = = = 10 to ±150 c ZERTH Ownership Changed	Activity Sub-Type (12 16/42)		00000000000000000000000000000000000000	Description Service Request Ownership has
2/4/2010 09:39:45 AM MARTIRAM KINZ		Account	W-0-1-0	0.000	changed FROM: DELAPADE TO: KINZERTH
			20000000000000000000000000000000000000		MMCEN IT
Centractic					
Confidential Comments					
Created के अन्य समामान्यकार Created ByP#3A391	enca To   Activity Typo (1936-1936)	AGININAS (DANGO) I SECUL Initial Contact-AVM	Statule Come 2	ompletedpissional disease /4/2010 10:38:28 AM	Description MARCHES CONTROL OF THE PROPERTY OF
24/2010 09:30:32 AM MARTIRAM KINZ	ZERTH BRC PAR	Account		BAC Code	m dest sometime and an alling
The request number is 71-800309803					
The customer's name is	I				
The vehicle is a (year / make / model) 2009 Ch The last 8 of the VIN are 97	newolet Cobalt			<b>V</b>	
The concern involved is Cusumen country collis	sion due to steering system failure				
Thaddeus Kinzer/PAR/ATX					
Confidential Comments				r	
		€-			

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### **Activities**

Greated (1) 2 2 2 2 Created By 10 Assigned To "Activity Type: Illinoid 3 Mar: Activity Sub-Type of 15 2 2 Status of 1924 at Completed at 1925 2/4/2010 10:35:26 AM Called Initial Contact- Dealer Done 2/4/2010 09:39:30 AM MARTIRAM KINZERTH BRC PAR BAC Code

Spoke with Mel Beaver, svc mgr at Regester Chevrolet

Verified no previous repairs or concerns related to the steering system

Thaddeus Kinzer/PAR/ATX

Centidential Comments

Gronted By Assigned To Activity Type To the Status of St

BAC Code Account

Spoke with customer Constance Hawkins

Customer claims collision due to steering and brake failure
 Verified pre-par and completed par detail interview
 Customer states she was driving when the steering locked up, and when she tried to apply the brakes they locked up as well and she had no control of the carvehicle spun out and impacted guard rait on the opposite side of the readway
 Customer states she was injured and received medical treatment at local hospital
 Verified no property damage
 Vehicle has been towed to independent repair facility by customer's insurance who is planning on repairing the vehicle - no repair estimate available
 Advised customer that file would be forwarded to ESIS

Thaddeus Kinzer/PAR/ATX

Confidential Comments 🤲

### Activities

2/4/2010 09:39:22 AM	MARTIRAM	EASSIGNEDATO KINZERTH	BRC PAR	Acknowledgement	Cone	2/4/2010 10:29:11 AM	Called (570) 226-0556
Contact Last Nama ≝ ≥		Contact Fla	et Name	Account	30	BAC Code	
COMPANIS S							
Left voicemail for cust							
* Provided contact infor * Scheduled caliback	malon						
Thaddeus Kinzer/PAR//	The second secon						
Amilia manikan manikan manika kalingu menahaman manika nan uminjak umba	**************************************				***************************************	A CONTRACTOR OF THE PROPERTY O	
Stock/deliated-2:00 No. 2/4/2010 09:39:11 AM	e SCreated By #B MARTIRAM	⊽Assignod To KiNZ⊐RTI	RACIDIE/TYPOS Notify CRM	ം ജോലയാടെ Activity Sub-Type ജൈവ്	ere Status III Done	24/2010 09:42:13 AM	Description (25 × 50 ) And in (64 ) 4.
Contact Last Name				Account 1999 2000		BAC Code	•
Comments		354 (SUC)				<u> </u>	
Confidential Comments							
2/4/2010 09:39:06 AM	MARTIRAM	WASSIGNOUSE KINZERTH	Es/Activity/Alypoli Research	# = #Activity.Sub-type: 7/3	Done	2/4/2010 10:26:43 AM	a trescription i wi9x 6-4 a ≇arrasa a a a a Research VIN
			· · · · · · · · · · · · · · · · · · ·	Account (		PROPERTY OF THE PROPERTY OF TH	
Convinents			77 E (17)				
Open Recalls:Nane Related Repairs:None Previous SRs:None							
Thaddeus Kinzer/PAR//	MY						
Confidential Communic							
-		washeed To	Service Trees	MANAGED IN SURTING		1 Mad Completed 200	Description of a celetron of a control
2/4/2010 09:38:51 AM	MARTIRAM	KINZERTH	BRC PAR	Case Assigned	Done	2/4/2010 09:42:19 AM	Assigned to Thaddeus Kinzer x41039
Centact Last Name	To provide the state of the sta	Contact Fire	it Nome	Account		BAC Code	
Comments							
Confidential Comments							

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## Activities

2/4/2010 09:38:37 AM	MARTIRAM	OELAPADE  Gonfliet Firs	Activity/Type #00.4% SR Opened I Name	- Accolini	Oone	### Completed ###################################	Observation SR in Status of Closed has been Re- Opened by MARTIRAM
2/4/2010 09:38:36 AM	MARTIRAM	DELAPADE (Gonfact Fils	1	- Account	Done Ells	2/4/2010 09:38:35 AM	Poscription Servica Request has been Closed Disselfsfied.
2/3/2010 04:28:58 PM Contagt Lost Name Contagt Lost Name CRS advised that a pers	DELAPADE	MARTIRAM Continuitation R Department w	Activity Type 2018 6. Escalation 1 Name  Ill contact the customer with	Initiate PAR Account	Oone Esta	2/4/2018 09:38:31 AM BAS Code	Assigning activity to PAR QUEUE Received and assigned in PAR. Ramino MATX/Workflow Par

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#### Activities

Crontotil 1 Crontotil 2 Cronto

Alleged product allegation properly damage

Contact Last Name ©Contact First Name

Cust sis:
I almost killed myself, while driving the steering wheel totally locked up, tried to hit the brake and the veh went 390, took the car a couple of hundred it before it took the 350

CRS adv.

adv customer that her information will be forwarded to the Product Allegation Department within the BRC

Dennis De la Paz/CAC/Mia/Tier1/Levelû Confidential Comments

#### **UCC** Information

UCC Corto	and the state of the Sampton and the Sampton a	Description
M01	Inoperative	Steering - General
MO1	Innoerative	Brakes - General

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60/100000 POWERTRAIN COVERAGE LIMITED

WARRANTY

# GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

VIN:	VIN: 1G1AT58H197												
					VEIIIC	LE II	VFORI	MATI	ON	ne negocione de la Chel Che			
Merchandising 1AL69 -2009 COBALT 4-DOC SEDAN					DOOR	OR LT Warranty Start Date:			Date :	08/08/2	009		
BARS	Order T	ype :	70	- RETAII	L-STOCK								
Delive	ering Deal	er:	100	IN WA	ER CHEVROL SHINGTON A	VE			Selling Sou	rce:		13 - CHEV	ROLET
				KANTOI 0) 343-12	N, PA 18509- 221	-2917			Site Code :			15133	
			***************************************						Business A Code :	ssocia	te	113942	
Serv	ice Contr	net :	Yes	Braz	ided Title :	No	W	arrani	y Block :	No	PDI S	alus :	Paid
					REQUIR	ED F	IELD.	ACTI	ONS				
Турс	Number				Desc	riptic	on Po			Posted	Posted Date Status		
RC	09041		IFT LE	VER INI	DICATOR MA	Y NO	NOT DISPLAY CORRECT			אא	N/A Closed		
					SERVICE IN	FOR	MATI	ONAL	ITEMS				
Vehic	le Has No	Curr	ent Rec	ord Of C	utstanding Se	rvice	Inforn	nation					
			(	DN STAF	R AND XM SA	TEL	LITE	RADIO	) INFORM	OITA	N		
OnSta Equip		Yes	OnSi	ar Statu	S Active	(loc	er to file ated on 3) 667-4	the "C	e for details InStar" tab ii	or:go n GM	no OnStar ( .nfoNET)	Online E or (888 x	nrollment DNSTAR I
XM E	quipped	Yes	XM R	adio	VUGY I2MN	XMI Stat	2	Active	: www.xmr	adio.g	nge for deta n.ca or De ST (1-877-	aler Hot	line 7).
					APPLIC/	\BLE	WAR	RANI	'IES				
	Description  Effective Effective Odometer  Date Odometer  End Date Odometer												
	36/36000 BUMPER TO BUMPER LIMITED WARRANTY 08/0							/2009	142 1	niles	08/08/201	2 3	6142 miles
	000 SHEI UGII LIM				GE RUST		08/08	/2009	142 1	niles	08/08/201	5 10	0142 miles
			Access Access to the Section of the										

08/08/2009

100142 miles

142 miles 08/08/2014

96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	08/08/2009	142 miles	08/08/2017	80142 miles
180/150000 CALIFORNIA SELECT COMPONENT	08/08/2009	142 miles	08/08/2024	150142 miles
180/150000 CALIFORNIA EMISSIONS	08/08/2009	142 miles	08/08/2024	150142 miles

## **CLAIM HISTORY**

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
04/09/2009	136485	#	V2064 - 09041 - INSPECT & ENSURE ENGAGEMENT OF TRANSMISSION SHIFT	4 miles
11/06/2008	A	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

## **CHECK HISTORY INFORMATION**

Vehicle Has No Associated Check History Information.

# GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

VIN:			161/	\T58H1972							
				CLAIM I	115	TORY					
Repair Ord	ter Date	: 0	1/09/2009	Repair Order Number :		36485	Odomo	eter Rea	ding :		4 miles
Serviced			TIEVRO	LET, INC.	s	elling Sot	irce :		13 - C	HEVROL	ET
By:		SON		A 17094-0128	Site Code:			15686	36		
	(717) 53	5-512		:	B	usiness A	ssociate	Code:	11393	0	
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Pa	rt	Auth Code	Person Code	Line Total	Comments
04/17/2009	996	01		V2064 - 09041 - INSPECT & ENSURE ENGAGEMENT OF TRANSMISSION SHIF	T	N/A		N/A	WA	\$ 11.79	N
Repair Ord	ler Date		1/06/2008	Repair Order Number :	T		Odomo	ter Rea	ding :		0 miles

Repair Ord	ler Date	: 117	/06/2008	Repair Order Number :	Α	Odometer Reading		ding:	0 miles	
Serviced By:					Selling Source: 13 - CHEVROLET  Site Code: 15686					ET
	(717) 53	5-5121			Business Associate Code:			11393	113930	
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	l'erson Code	Line Total	Comments
11/11/2008	951	01	<b>J</b>	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	N/A		N/A	N/A	\$ 73.20	N

#### **CHECK HISTORY**

Vehicle Has No Associated Check History.

## GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

	VIN	1G1AT58H1972
•		VEHICLE BUILD
- 1		

Merchandising Model:	1AL69 -2009 COBALT 4-DC	AL69 -2009 COBALT 4-DOOR LT SEDAN				
Gross Vehicle Weight Rating:	1740 kg (3837 lb)	Order Number :	MXZS3Z			
Build Date:	11/06/2008	Build Plant :	197∧			

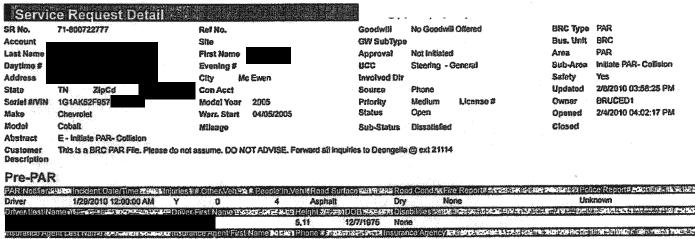
GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AP3 - REMOTE VEHICLE START	AR9 - DELUXE FRONT BUCKET SEAT
ASA - RESTRAINT SYSTEM SEAT, INFLATABLE , DRIVER & PASS FRT, LOW RISK DEPLOYMENT - INFANT ONLY SUPPRESSION	ASF - HEAD CURTAIN SIDE AIRBAGS, FRONT/REAR
AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FACING	AU3 - POWER DOOR LOCKS W/REMOTE KEYLESS ENTRY
B34 - FLOOR MATS, FRONT/REAR	B35 - REAR FLOOR MATS
B84 - BODY COLOR, BODYSIDE MOLDINGS	C67 - ELECT. FRONT AIR CONDITIONER
DCP - ONSTAR DIRECTIONS AND CONNECTIONS 1 YR FACTORY PACKAGE	DG7 - BODY COLOR POWER MIRRORS
D31 - MIRROR I/S R/V TILT	FEI - SUSPENSION SYSTEM-SOFT RIDE
FYI - TRANS/AXLE 3.63 RATIO	IPC - INTERIOR TRIM DESIGN
JM4 - ANTILOCK BRAKE SYSTEM	K34 - CRUISE CONTROL
K64 - 115 AMP GENERATOR	LAP - ENGINE, 2.2L DOHC VVT
LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO	MN5 - 4 SPEED AUTO TRANSMISSION
MX0 - 4-SPEED AUTOMATIC TRANSMISSION	NEI - 50-STATE EMISSIONS
NU6 - EMISSION SYSTEM CALIFORNIA, PZEV	NW7 - TRACTION CONTROL
NZO - 16" ALUMINUM, 5-SPOKE WHEELS	N34 - 3 SPOKE LEATHER STEERING WHEEL
PCU - MYLINK PACKAGE *1 YR ONSTAR DIRECTIONS W/ TURN-BY-TURN NAVIGATION (ASK DEALER ABOUT GEOGRAPHIC COVERAGE) *1 YR XM SATELLITE RADIO *STEERING WHEEL AUDIO CONTROLS *BLUETOOTH FOR PHONE	QLG - TIRE ALL P205/55R16-89H BW

*AM/FM/CD AND USB *CRUISE CONTROL *LEATHER WRAPPED STEERING WHEEL *LEATHER WRAPPED SHIFT KNOB *ANTI-LOCK BRAKES *16" ALUMINUM MACHINE FACED WHEELS	
R6I - OPTION CHANGE INDENTIFIER	R9C - STANDARD TO OPT ID
R9N - PROCESSING CODE - SEAT	SLM - STOCK ORDERS
T43 - REAR SPOILER	UEI - I YR ONSTAR DIRECTIONS W/ TURN-BY- TURN NAVIGATION (ASK DEALER ABOUT GEOGRAPHIC COVERAGE)
UJ6 - TIRE PRESS INDICATOR	UK3 - LEATHER WRAP STEERING WHEEL, STEERING WHEEL AUDIO CONTROLS AND BLUETOOTH FOR PHONE
UPF - BLUETOOTII FOR PHONE	UQ4 - BASE SPEAKER SYSTEM
UUI - RADIO, AM/FM W/ SINGLE CD, AUX INPUT & USB	U2K - XM SATELLITE RADIO-SERVICE FEE EXTRA. 1ST 3 MONTHS INCL.
VK3 - FRONT LICENSE PLATE BRACKET	VT7 - OWNERS MANUAL ENGLISH
VY7 - LEATHER SHIFT KNOB	V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA
ZAG - SPARE TIRE AND WHEEL (REPLACES TIRE SEALANT & INFLATOR KIT)	ILT - ILT BASE PACKAGE
ISZ - OPTION PACKAGE DISCOUNT	14C - GRAY
14I - GRAY	6AP - FRONT SPRING
7AP - FRONT SPRING	8AB - REAR SPRING
87U - SLATE METALLIC	9AB - REAR SPRING

PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT



ouser	HZ9RZOTU TZJQUJU AM		pnair	Uly	NUNC	Cimumi
Orlver Leat No					III ja saanta haasaa ka sa	THE REPORT OF THE PROPERTY OF
70.004.004.004.0000.004.0000	AND THE PARTY OF T	5.11	12/7/			
None			Saf-eAul xo		o Insurance	
incident Loc	HW 70, TN	oran, englenina, est. es. manaoen en mana propriata per propriata de la manao en antica está a está en está en L	Incident Desc		as driving down the highway and sor nt into a ditch and hit a pole then the	mething popped and the veh left the road and air bags did not deploy
Component	Air Bage and steering		Damage	Fame up o	n the front and numerous things.	
Vehicle Loc	Home		Dese Add'i inio	Cust doesn'	I have full information for injured occ	upants.
Emgcy Svc Nomes	Humpty's County Police Dept		Maint Loc	Independen	<b>.</b>	
PAR De	tail		***************************************		- and an indicate and an indicate an indicate and an indicate and an indicate and an indicate and an indicate a	
Colitsion	Y Non Collision	Property N Thermal Evt Damage	N S	ipoc Equip	None	
Vehicle Speed	60	Weather Cold Condition	P	rop Owner	None	Property None Type
Last Service Dato		Loc Last Service		roperty ocation	None	Prop Est Repair Cost
Veh Est Repair Cost	•	Spec Equip None Installer		rop Damage Jescription	None	
Primary Veh Uso	Personal	Inspection Restraint System SIR Type Belt	/Seal In	nspected By	Inspection Not Performed	Inspection Date/Time
Voh Damage Doscription	Frame up on the front and numer	rous things.		Explain Other	Steering concern was the cause of been no inspection preformed at the	I the cust collision the cust feels however there havis time

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on 2/9/2010

Page 1 of 8

## PAR Injuries

เมืองสโดยโดย ซึ่งเกาะเลืองสายเลืองได้	er≱ Phane # : # Provide Scaling Position are # 2255 in the	ा⊋ शह आध्यास Rostraint Typo (ा2 शंकार । साम का किसार	6.00
Occupant of Owner's Vehicle	Front Passenger	Seat Belt	
なららい Medical Rota いちょう	/ Notal William Creatment Location (1) (15) (2)	Senson Mark Mark Mark Mark Mark Mark Mark Mark	16.0
Unknown	Horizon Medical in Dixon		
	在MMBによっ State wife Selve Zio Code Raboli	A CARROLLE STATE OF THE STATE OF	
Mc Ewen	<b>TN</b>		
Location	PaPhone # 1000 Sealing Pos	entina Rostroint Typo	11000000
Occupant of Owner's Vehicle	Passenger-sire Rear Passenger	Nane	
System Business and Medical Rpt# 2000	ாள <b>ு</b> ார். இருந்தின் இருந்து இர	r 1982 Treated By	
Unknown	Vanderbilt Hospital	Unknovin	
Fall to City in the second	Slate 1. Sales in FixZip Code		
S Location Washington (1997)	nasPhone #2506 253. Seating Pos \$1000 Case # Last	್ಯಾಕ್ಟ್ರೀಕ್ಷ Restraint Type z ಗ್ರಹಣೆಯ ಸಹಕ್ಕೆ	
Occupant of Owner's Vehicle	Driver-side Reat Passanger	None	4.2
engates September Medical Rotalization	ந்த <b>ுக்க</b> ்ற அக்குகில் Treatment Location கண்டி அயி	enting an executed to a visual execution of the state of	Charles NE
Unknewn	Vanderbill Hospital	Unknown	
CACAMPEC AND SELECTIVE TO THE PARTY.	Riterate (대한 교육 대한 State au Mantia 25M 대 Zip Code (대한 중	The state of the s	
	Occupent of Owner's Vehicle  Unknown  Schlister City  Me Ewen  Eccution:  Occupant of Owner's Vehicle  Unknown  City  City  Unknown  Cocupant of Owner's Vehicle  Unknown  Cocupant of Owner's Vehicle  Unknown  City  Unknown  Unknown	Occupant of Owner's Vehicle Unknown Un	Occupant of Owner's Vehicle  Discussion of Color

## Activities

Grontodes Section 12:653 2/8/2010 03:58:28 PM	V/Orealed Eyes MERCAOTO	Assignaditi ESISBIQU	SEACTIVITY ITY DO SE Escalation	ESIS - Insurance Involvement	In Progress	intermitted
Contact Last Name		Contact Fi	st Name	Account		BAC Code
Gommenis customer alleging steer All details of injured part			erned about non dep	loyment of the air bags. 3 occupants su	stained injuries and	f sought medical attention.
Insurance claim has als	o been filed.					
Toole Mercado/Par/ATX						

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on 2/9/2010

Page 2 of 8

## Activities

Greated History Park	ra Created By⊅	MAssigned To	TACIVITY Type TOTAL	MarActivity Sub-Type (1979)	Etalus@# 5251	fra Completed #United States	e Doscription is enabled as to expedit them.
2/6/2010 05:65:14 PM	BRUCED1	BRUCED1	Ownership Changed	Ovmership Escalated to BRC	Done	2/5/2010 05:55:14 PM	Ownership Escalated to BRC
Contact Last Name		Contact Firs	l Name	Account		BAC Code	•
				7.00			
Confidential Comments							•
Crontod beginning	al Created By a	⊮"Assigned To	SActivity.Typo and final in	RACTIVITY Sub-Type			Description (1986)
2/5/2010 05:52:07 PM	BRUCED1	BRUCED1	Scheduled Follow-up	Account	Scheduled Alar		Check on ESIS plck up
Coniaci Last Name		sening sin	Name				
Comments							
Confidential Comments		C process				a se esantino	l
2/5/2010 05:51:28 PM	BRUCED1	MERCADTO	VAGINIDAY POSTO 194	<u>e Activity Substypolitics</u>	Cone	2/6/2010 03:58:28 PM	iv Doscription (IRC) (6. Albert 1987) Esc to ESIS
Contact Last Name		Contact Fire	Name	Account		BAC Code	l
Comments							
Due to injuries and insur Confidential Communication							1
							•
						8 Completed #ATS 3 4 8 1	Description $ au = \mathcal{C}  au \mathcal{K}$
2/5/2010 04:50:17 PM	BRUCED1	BRUCED1	Inbound Call Customer	Complex Request	Done	2/5/2010 05:42:09 PM	Cust called
		Section and the					:
Crs Adv: This is Deorge speak to me?	lia calling from	the GM Product	Allegation Dept. I have receiv	ed your file and do require fu	ther information. I	Do you have a moment to	
Cust sta: Yes							
Continued in Initial							
Deongelia /PAR/ATX				. En al a la l			
Confidential Comments							

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on 2/9/2010

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#### **Activities**

Groated 215 to detect 2 2/5/2010 03:07:42 PM	Micrealed Ev.C BRUCED1	BRUCED1	r#Activity Typu Scheduled Follow-up	Activity Sub-Type™ □ ₩₽	Status Albertea Done	3/5/2010 05:40:11 PM	Description सम्बद्धाः । । । । । । । । । । । । । । । । । । ।
Contact Fast Nama (552		- Contact Fire		scount Section			
Confidential Comments							
	<i>-</i>	<del></del>		,	and the second second second second second		Description - 1998 Figure 1995 - 1997
2/5/2010 11:42:07 AM	MARTIRAM	BRUCEDI	Ownership Changed	activity Sub-Typin Coount	Done	2/5/2010 11:42:07 AM	Service Request Ownership has changed FROM: BARRAGGU TO:
Conunctus -							BRUCEDI
Confidential Comments		12 30					

To act to all the control of the con		the state of the s	
Created EME S在京选5的用版 Created By Ant Assigned To 9	A 210 ha Tura and House services a train Sab Tyen SA	COLDING Status with Earlies Completed #445	editable 25 Description (#40 Pt 1981 - 2016 #44 #45 Pt
2/5/2010 11:40:34 AM MARTIRAM BRUCED1	BRC PAR Initial Contact- Phone	Done 2/5/2010 05:40:0	6 PM Called - Called
	Andreas		
Control Louis Control Final			

Cust sis I was driving down the highway and something popped and the veh left the road and then we went into a ditch and hit a pole then the air bags did not deploy the veh just did its own thing

Cre adv cust so the concerns you have are with the steering which you feel caused the collision and with the air hags not deploying with teh collision is that right

Cust sts yes becasue I do not know what happened its like the steering locked up or something happened

Crs Adv: I will be sending your file to our central claims office for further handling. Someone will be in contact w/ you wit 7-10 business days. If you haven't heard from someone by the end of the 2 weeks please give me a call back and by that time I should have the Info of the new agent that will be handling your file which I can release to you at that time.

Deongella /PAR/ATX Sentidential Gomments

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#### **Activities**

2/5/2010 11:40:32 AM MARTIRAM BRUCED1 BRC PAR Initial Contact- Dealer Done 2/5/2010 02:09:20 PM Called - No dir call

BAC Code

No dir call needed due to the fact the veh has not been into the dir since 06

Deongella Bruce/PAR/ATX Gentioential Commanic

Description Greated (#%) 16 Feb. 20 Created By 82 Assigned To | Activity Typo | 16 Feb. 20 Activity Sub-Type | III (Status) Called -FFOM Ogburn Anthony Tony 404082 8155 2/5/2010 05:50:53 PM 2/5/2010 11:40:29 AM MARTIRAM BRUCED1 **BRC PAR** Initial Contact- AVIM Done

Contact Last Name Contact First Name BAC Code □ ■

FFOM Name: Ogburn Anthony Tony Node/Malibox: 404082 8155

This is Deengella calling from the GM Product Allegation Dept to make you aware of a file that was received in your area.

The request number is: 71-800722777 The Customer's name is: The dealer involved is: None Located in: McEwen TN The vehicle is a: 05 Chevy Coball With current mileage: Unknown
The last 8 digits of the VINW are: 57
This involves: Air babg concern and steering concern

This message is for informational purposes only, However if you do have any questions please feel free to give me a call. Provided contact info.

Deongelia (PARUATX Confidential Comments

#### **Activities**

2/5/2010 03:07:35 PM 2/5/2010 11:40:23 AM MARTIRAM BRUCED1 BRC PAR Acknowledgement Done Called . Contact Last Name BAC Code Contact First Name Account Consents

Crs Adv. This is Deongella calling from the GM Product Allegation Dept. I have received your file and do require further information. If you could give me a call back at 1-866-790-5700 ext 21114 Deongella /PAR/ATX Confidential Comments Croated 2.5. # A HOME 12.2 Created By Six Assigned to 2: Activity Typo 4.5. The Assault Activity Sub-Type Could # Status 1.0.C. | If Completed ##1976-0.0 % The Doscription 4.11 (April 2015) # P. 2/5/2010 11:40:18 AM MARTIRAM BRUCED1 2/5/2010 02:00:44 PM Ne assigned Notify CRM Done BAC Code Confidential Comments (1997) # 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 1997 | 中部Activity Sub-Type Material Status Manager Completed にはinazaにより、Doscription には、記念の Wa 496年。 Created kis \$150 (1) kis 152. Created By išla Assigned To \$4 Activity.Type (\$20 ≥ \$10 €) Research VIN - 1G1AK52F957 2/5/2010 01:58:52 PM 2/5/2010 11:40:13 AM MARTIRAM BRUCED1 Research Oone BAC Code Control Mars Names Comments No prev repairs No prev recalls No prev SR's Deongeila/PAR/ATX Confidential Comments Orontod Parameter of Case Assigned By the Assigned By the Assigned Bruce Case Assigned Done 2/5/2010 01:44:41 PM file assigned to Decogella Bruce ext Case Assigned file assigned to Deongelia Bruce ext 21114 BAC Code Contact Last Name Contact First Name Confidential Comments

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on 2/9/2010

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## Activities

Created 10: Created By 27 Assigned To 2/5/2010 11:39:37 AM MARTIRAM BARRAGGU Contact Last Name Contact First	SR Opened	≥era Status energeren Ogne	Completed it 450° 450° 450° 250° 250° 250° 250° 250° 250° 250° 2	Occupion to State Section (Child Section State Section Sec
Confidential Comments				
Steated Sciented By Assigned To 2/5/2010 11:39:35 AM MARTIRAM BARRAGGU	Activity Typo as a Kara of Activity Sub-Type is SR Closed - Dissalisfied  Account	THE PHOTOGRAPH AND THE PROPERTY OF THE PROPERT	Completed	Proceedination Service Request has been Glosed Dissatisfied.
Comments Confidential Comments				
9704000 STV4112-001100 (BY/A154ASI)(ROBERO 2/4/2010 04:21:10 PM BARRAGGU BARRAGGU	Inbound Call Customer Complex Request	vaStatus) = it≇tile Done	Completed to the Research 2/4/2010 04:23:07 PM BAC Code	Description in the land and Park Repairs
Comments and the state of the complaint sis en and an accident				
CRS adv cust will need to ask him some quetions regrdi department so they would contact him and continue work		S would create will be	sent to the BRC	
Cust tanked the assistance.				
Emma Cox / BA / CAC/ Tier 1/ LV/ Confidential Comments				

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## Activities

Created #	Greated By	Assigned To	Activity Type	sesstance Activity Sub-Type # €	Status		Dascription 1.7.
2/4/2010 04:18:57 PM	BARRAGGU	MARTIRAM	Escalation	Initiate PAR	Done	2/5/2010 11:39:30 AM	Assigning activity to PAR QUEUE.
Contact Last Name		Contact First	Name .	Account		BAC Code	Received and assigned in PAR.
							Rambo M/ATX/Vorkflow Par
2011001-2010						A CONTRACTOR OF THE PROPERTY O	
*CRS advised that a per	son from the PA	R Department w	ill contact the custo	mer within 2 business days."		Marketering Company of the Company o	

## **UCC** Information

UCC Code : 1 1 1 1 1 1 1	sswineene Symptom and a proceeding Survey	rbinist to a construct Description in the second second at the second
S86	Chevrolet	Non Component GM
C48	SIR - Old Not Deploy	Restraints - (SIR) - Driver Front
M01	inoperative	Steering - General
		<del>-</del>

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on 2/9/2010

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R.O

Number

R.O Date

Туре

## **GM Vehicle Inquiry System** Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -Service Contract - Warranty Block - Branded Title

#### Help

VIN: 1G1AK52F957									
		VEHIC	LE IN	FORMATIO	N				
Merchandising Model :	IAK	.69 -2005 COBALT 4-DO	OOR S	EDAN	Warran	ty Sta	rt Date :	04/05/	2005
BARS Order Type:	50 -	FLEET							
Delivering Dealer :	GM	ITRY CHEVROLET-BU C, INC.	iick-i	PONTIAC-	Selling S	Selling Source: 13 - CHEVROLE			/ROLET
	SOU	BOX 730 TH PITTSBURG , TN	37380	)-0730	Site Cod	le :		08172	
	(423	) 837-7926			Business Code :	ASSC	ociate	11257	
Service Contract:	No	Branded Title :	No	Warranty	y Block :	No	PDI Sta	tus:	Paid
		REQUIR	ED FI	ELD ACTIO	NS				
Vehicle Has No Curr	ent Rec	ord Of Outstanding Ca	mpaiş	ņs					·
		SERVICE IN	FORA	MATIONAL	ITEMS				·
Vehicle Has No Curr	ent Rec	ord Of Outstanding Se	rvice l	nformation					
	. (	ON STAR AND XM SA	TELL	ITE RADIO	INFORM/	\TIO	N		
Vehicle Has No Associ	ciated (	)n Star or XM Radio In	forma	ıtion.					
		APPLICA	BLE	WARRANT	IES				
	Descr	iption	-	Effective Date	Effective Odomet	-	End Date	:	End Idometer
36/36000 BUMPER T WARRANTY	O BUM	IPER LIMITED		04/05/2005	10:	niles	04/05/200	8	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY 04/05/20					10 1	niles	04/05/201	1 1	00010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. 04/05/2005 10 miles 04/05/2013 80010 miles						80010 miles			
36/36000 FEDERAL	EMISSI	ON		04/05/2005	10 :	niles	04/05/200	8	36010 miles
60/60000 POWERTR	AIN - U	.s. Limited Warran	ſΙΥ	04/05/2005	10 1	niles	04/05/201	0	60010 miles

**CLAIM HISTORY** 

**Labor Operation** 

Odometer

Reading

ADDRESS PRINCIPALISM AND ADDRESS AND ADDRE	08/10/2006	298840		E7650 - MODULE, IGNITION LOCK CYLINDER (HOUSING) - R&R OR REPLACE	32278	miles	denomination of the second section of
September 1	04/04/2005	A	1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles	Sommunica

## **CHECK HISTORY INFORMATION**

Vehicle Has No Associated Check History Information.	

1G1AK52F957

VIN:

## GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

				CLAIM H	USTORY					
Repair Ord	ler Date	: 08	10/2006	Repair Order Number :	298840	Odon	ieter Re	ading :		32278 miles
Serviced	WALKI			et .	Selling Sou	ırce :		13 - (	CHEVROL	ET
By:	FRANK			8-0998	Site Code: 17683					
(615) 591-6000			)		Business A	ssociat	e Code :	1127	02	
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	1 Drawer 1 "		Auth Code	Person Code	Line Total	Comments
08/22/2006	719	01	Ħ	E7650 - MODULE, IGNITION LOCK CYLINDER (HOUSING) - R&R OR REPLACE			N/A	N/A	\$ 253.21	Y
Repair Ord	er Date	: 04	/04/2005	Repair Order Number :		Odon	ieter Re	ading :		0 miles

Repair Ord	ler Date	: 04/	04/2005	Repair Order Number :			Odome	ter Ren	ding:	0 miles			
	***					iling Sou	ree :		13 - C	13 - CHEVROLET			
	PO BOX	<i>(730</i>		m. 1	Si	te Code :			08172	08172			
	(423) 83			TN 37380-0730	Business Associate Code:				112571				
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Pa	ri	Auth Code	Person Code	Line Total	Comments		
04/08/2005	576	01	1	Z7000 - PRE-DELIVER INSPECTION - BASE TIME		N/A		N/A	N/A	\$ 57.88	N		

#### **CHECK HISTORY**

Vehicle Has No Associated Check History.

## GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

VIN	1G1AK52F957			
		VEHICLE BUI	LD	
Merchandising Mod	21 -	1AK69 -2005 COBALT	4-DOOR SEDAN	
Gross Vehicle Weigh	t Rating :	1707 kg (3764 lb)	Order Number :	HZDJX1
Rulld Date .		04/04/2005	Build Plant :	157A

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	AR9 - DELUXE FRONT BUCKET SEAT
BZ3 - GM PRODUCTION WEEK #12	CIU - FLT-ENTERPRISE RENT A CAR
C67 - ELECT. FRONT AIR CONDITIONER	DC8
FEI - SUSPENSION SYSTEM-SOFT RIDE	FE9 - 50-STATE EMISSIONS
FLT - FLEET PROCESSING OPTION	FY1 - TRANS/AXLE 3.63 RATIO
IPB - INTERIOR TRIM DESIGN	141 - POWER DISC FRONT BRAKES
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO
L61 - 2.2L DOHC 4 CYL ENGINE	MNS - 4 SPEED AUTO TRANSMISSION
MX0 - 4-SPD. AUTO. TRANS. W/OVERDRIVE	NT7 - FEDERAL EMISSION TIER 2
N46 - 4 SPOKE STEERING WHEEL	PGI - 15" STEEL WHEEL
QTU - P195/60R15 TOURING BW TIRES	R6F - IDENTIFY B-CODE USERS
UQ4 - BASE SPEAKER SYSTEM	UIC - AM/FM STEREO W/CD AND CLOCK
VM3 - CONSUMER INFORMATION LABEL	VQ2 - FLEET ORDERING AND ASSISTANCE
VX7 - LONG TERM DAILY RENTAL PROGRAM	V2G - FULL FUEL FILL CREDIT
V73 - STATEMENT OF VEHICLE CERTU.S. /CANADA	ISA - BASE PACKAGE
ISZ - OPTION PACKAGE DISCOUNT	14B - GRAY
141 - GRAY	GAR - FRONT SPRING
7AR - FRONT SPRING	8AA - REAR SPRING
9AA - REAR SPRING	95U - ULTRA SILVER METALLIC



ESIS/GM Central Claims Unit P.O. Bex 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Annette Rigdon Claims Administrator

February 17, 2010

McEwen, TN

RE:

Claimant:

Our File No.:

Our Client:

General Motors LLC

Date/Event:

1-29-10

VIN:

IGIAK52F957

Dear

ESIS provides administrative claims handling services to General Motors (GM) in connection with product liability claims against GM. They have referred your claim to our office for further handling. Please address all future correspondence to my attention.

So we may further investigate your claim, we request that you provide us with the following information:

- 1. Proof of defect in your vehicle, including expert's reports, mechanic statements, or other supporting documentation, if any;
- 2. All medical records concerning the injuries suffered as a result of this accident; or copy of the medical records; An Authorization for Use and/or Disclosure of Confidential Medical Information form is enclosed to assist our office in obtaining these records, if necessary. Please provide the names and complete addresses for all medical providers who treated the injuries sustained in the above incident;
- 3. Original photographs (or color copies) taken by you, or someone on your behalf, of the vehicle that is the basis of your claim; (inside and outside of the vehicle).
- 4. Obtain police report:
- 5. Obtain repair bill, (insurance company should have one, even if totaled);

Please be advised that you may have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as you intend to pursue a claim and/or cause of action.

When we have received this information, we will be in a better position to consider your claim. Should you have any questions regarding this letter or your claim, please do not he sitate to contact me directly at 800.888.0164, Monday through Friday, 7:00 a.m. to 3:30 p.m., EST.

Sincerely,

Olorest f Annette Rigdon



ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 far

Annette Rigdon Claims Administrator

February 17, 2010

McEwen, TN

RE:

Claimant:

Our File No.:

Our Client:

Date/Event: VIN:

General Motors LLC 1-29-10

**IGIAK52F957** 

RECEIVED

MAR 0 9 2010

ESIS-GM CLAIMS UNIT

Dear Terri:

I am writing to confirm our conversation of 2-17-10 during which you agreed to allow us to inspect your 2005 chev. Cobalt and retrieve data from the air bag system. I estimate the inspection will take about 2 to 4 hours.

As part of the inspection, we will likely take photographs and measurements. Also, your vehicle is equipped with an air bag Sensing and Diagnostic Module (SDM). As explained in the Owner's Manual, in addition to its other functions, the SDM records information about the air bag system and other crash related data in an air bag deployment event and some near-deployment crashes. The SDM in your vehicle also records the following precrash data: vehicle speed, throttle position, brake application and engine RPM for 5 seconds prior to the deployment or near deployment event. As part of our investigation, we will download the SDM data using the Vetronix Crash Data Retrieval software. We will provide you with a copy of that data at the time we retrieve it or as soon after as is practical.

Please note the potential GM uses of this crash data once GM has a copy in its files. Once collected, the SDM crash data is available for GM's research needs. Also, in summary form, this information may be provided to non-GM organizations (i) which have a reasonable need for it, (ii) which have a demonstrated ability to utilize such data, and (iii) which are expected to use it for studies aimed at improving safety to the benefit of the public at large, the auto industry, or GM. However, information which ties SDM crash data to a particular vehicle, such as VIN, owner name, or date and location, will generally not be disclosed by GM other than (a) to the involved owner/lessee or his/her designated agent, (b) in response to an official request of police or similar government office, (c) for research where appropriate confidentiality is maintained and need is shown, (d) as part of GM's defense of litigation involving the subject vehicle or other GM products, or (c) as otherwise required by law.

If you have any additional questions about our upcoming inspection, you can contact me at 1.800.888.0164 Monday through Friday from 8:00 AM to 4:30 PM.

Sincerely.

Annette Rigdon

arrows Righer

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

Feb. 7, 2010

Annette Rigdon Claims Administrator



RE:

Claimant:

Our File No.:

Our Client:

General Motors LLC

Date/Event:

1-29-10

VIN:

1G1AK52F957



ESIS provides administrative claims handling services to General Motors (GM) in connection with product liability claims against GM. They have referred your claim to our office for further handling. Please address all future correspondence to my attention.

So we may further investigate your claim, we request that you provide us with the following information:

- 1. Proof of defect in your vehicle, including expert's reports, mechanic statements, or other supporting documentation, if any;
- 2. All medical records concerning the injuries suffered as a result of this accident; or copy of the medical records; An Authorization for Use and/or Disclosure of Confidential Medical Information form is enclosed to assist our office in obtaining these records, if necessary. Please provide the names and complete addresses for all medical providers who treated the injuries sustained in the above incident;
- 3. Original photographs (or color copies) taken by you, or someone on your behalf, of the vehicle that is the basis of your claim; (inside and outside of the vehicle).
- 4. Obtain police report;
- 5. Obtain repair bill, (insurance company should have one, even if totaled);

Please be advised that you may have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as you intend to pursue a claim and/or cause of action.

When we have received this information, we will be in a better position to consider your claim. Should you have any questions regarding this letter or your claim, please do not hesitate to contact me directly at 800.888.0164, Monday through Friday, 7:00 a.m. to 3:30 p.m., EST.

Sincerely,

Annette Rigdon



-	Master Record Number	900080482
-	Type of Crash: Injury-Incapacita	ating
	Approved By	209

## Tennessee Electronic Traffic Crash Report

Incident Info	mation															,
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Vehicle Damage and Roadway Characteristics Most Harmful Event Utility Pole Emergency Use? Fire in Vehicle? Over Underride No Underride-Override Events 3 Events 2 Events 1 Utility Pole Events 4 Events 5 Events 6 Point of First Impact Rear End Extent of Damage Disabling Damage Officer Damage Estimate Greater Than 400 Dollars Areas of Vehicle Damage All Areas Vehicle Special Use No Special Use 1st Trailer No Trailer 1st Trailer Licence Plate Information Towed?
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Speed Limit

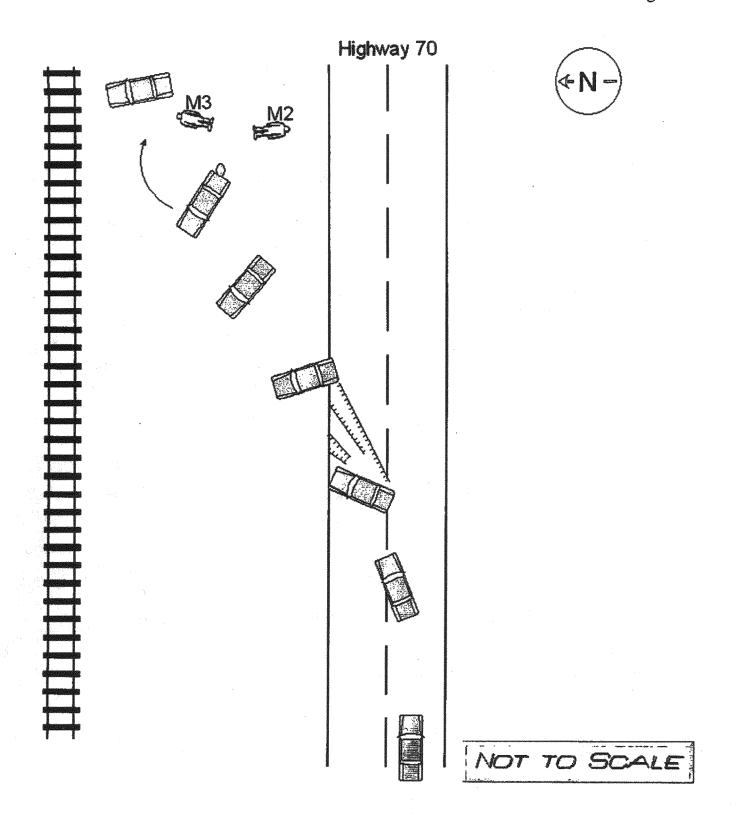
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Person Type Passenger												
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Collision Witnesses	Ми	dle Name		[ ast ]	Vame		Accessives 400		· Processing and the second			Suffix	Б	ate of Birth 09/25/1980	
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								MCEWEN				TN			
Phone 1		Prior	ne 2					Oile 3		vicouni e vozoni SVI		***************************************			
Property Owner Info	mation		**************************************						in all the second s	ACCOMPANIES OF THE STATE OF THE		osionen paridi			
Other Property Damages Private Property-Unde		:		Property UTILI	Description POLE	on E	general communication and			anisanos de la composición de la compo		ententacionament ***			
First Name BELL	Middle I	lame		Lasi Nan Sout	ሽ	Suffix									
Address Line 1 HIGHWAY 70		Address L	ine 2	and the second s		C	City State Zip TN 37185					Zip 37185			
Phone 1 Phone 2					P	hone 3		ke commonweaphice	angeneral (1944)						

Narrative

VEHICLE WAS TRAVELING EAST ON HIGHWAY 70. THE VEHICLE TURNED SHARPLY TO THE LEFT CAUSING THE VEHICLE TO GO INTO A SIDE SLIDE. THE VEHICLE WENT OFF THE LEFT SIDE OF THE ROADWAY INTO THE GRASSY AREA. WHILE IN THE GRASSY AREA, THE VEHICLE STRUCK A UTILITY POLE WITH THE REAR OF THE CAR. THE CONTACT CAUSED THE VEHICLE TO SPIN TO THE RIGHT, THEN COME TO A STOP A SHORT DISTANCE EAST OF THE POLE. THE CONTACT ALSO EJECTED THE TWO BACK SEAT PASSENGERS OUT OF THE REAR WINDOW.



## AUTHORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION

I, the undersigned, hereby authorize the following Authorized Health Care Providers to make the authorized use and/or disclosure of confidential information contained in my medical records to ESIS at the address below:

Name, address, telephone number of medical provider:		MEENIAN IN
Name, address, telephone number of medical provider:		McG. 72M
	<u> </u>	(EEWENTAL
Name, address, telephone number of medical provider:	J	
Name, address, telephone number of medical provider:		

I understand that the purpose(s) for which this information is to be used and/or disclosed is for a product liability claim against General Motors LLC for an incident which occurred on or about 1-29-10.

The confidential information from my medical records and/or x-rays to be disclosed has no limitations as to the dates of visits or injuries to be disclosed. I understand that full disclosure is authorized. This includes interviews of doctors, EMTs, and other attendants regarding all matters relating to my examination, diagnosis, care, and treatment.

#### I understand that:

- I have a right to inspect or copy my confidential information that is to be used or disclosed.
- If my confidential health information is disclosed to someone who is not required to comply with the federal
  privacy protection regulations, then such information may be re-disclosed by the recipient and would no
  longer be protected.
- I may revoke this authorization at any time with respect to any Authorized Health Care Provider by notifying such Authorized Health Care Provider in writing of my revocation of this authorization and delivering to such Authorized Health Care Provider my revocation by mail or personal delivery. ESIS requests a copy of such revocation.
- The above-listed medical providers may not condition (withhold or refuse) treating me on whether I sign this Authorization.

A photocopy of this Authorization can be accepted with the same authority as the original.

Printed Name of Patient*	Date of Birth	Social Security Number
Address City Chairman 2017	Mª EWELTH	Medicare Health Insurance Claim Number (HICN)
Officenson p as a modific as a progress cortin pressing the		Feb 88 2010
Relationship to angiviousity	Authority to act for Individual	

<sup>\*</sup>If you are a personal representative signing this Authorization, please provide a description of your relationship to the individual and a description of your authority to act for the individual below.

EXPIRATION OF AUTHORIZATION: THIS AUTHORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION WILL REMAIN IN EFFECT FOR AS LONG AS MY CLAIM AGAINST GENERAL MOTORS LLC IS PENDING UNLESS IT IS EXPRESSLY REVOKED IN WRITING BY ME AS NOTED ABOVE.

ESIS-General Motors Claims PO Box 300 M/C 482-C19-B61 Detroit, MI 48265-3000

Claim Number:

685553

Claims Administrator:

Annette Rigdon

ESIS is the third-party administrator for General Motors LLC.

HORIZON MEDICAL CENTER 111 HWY 70 EAST DICKSON, TN 37055

PHONE #: 615-441-9667 FAX #: 615-441-9688 Name: Meeker, William K

DOB: 06/03/1973 Age: 36

Acct: Loc: Q.ER

Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

William Meeker, M.D. 400 Enon Springs Road Smyrna, TN 37167

EXAMS:

000643864 CT MAXILLO-FACIAL W/O CONTRAST

CPT CODE: 70486

Sex: F

PROCEDURE: CT FACIAL BONES WITHOUT CONTRAST

TECHNIQUE: Computerized tomography of the facial bones and soft tissues with axial and coronal sections performed from the cranial aspect of the frontal sinuses to the caudal portion of the mandible without contrast material. CPT 70486

HISTORY: Frontal contusion and left side producing from head trauma from motor vehicle collision .

COMPARISONS: None .

#### FINDINGS:

Bones: No significant abnormality

Paranasal sinuses: Lobulation in the left maxillary sinus consistent with mucous retention cyst. No air-fluid levels. The frontal sinuses did not develop.

Soft tissues:

Other: Mild preseptal left periorbital hematoma. Mild midline frontal scalp hematoma .

IMPRESSION: Mild preseptal left periorbital hematoma. Mild midline frontal scalp hematoma. Mucous retention cyst left maxillary sinus.

\*\* Electronically Signed by JOE MACCURDY MD on 01/29/2010 at 1301 \*\*
Reported and signed by: MACCURDY, JOE MD

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HORIZON MEDICAL CENTER 111 HWY 70 EAST DICKSON, TN 37055

PHONE #: 615-441-9667 FAX #: 615-441-9688 Name: Phys: Meeker, William K

DOB: 06/03/1973 Age:

Acct: Loc: Q.ER

Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

EXAMS:

000643864 CT MAXILLO-FACIAL W/O CONTRAST <Continued>

CPT CODE:

Sex: F

CC: Lawrence (Dick) Jackson Jr; William Meeker, M.D.

Dictated Date/Time: 01/29/2010 (1248)

Technologist: KRISTINA NICHOLE NEELY R.T. (R); ...

Transcribed Date/Time: 01/29/2010 (1248)

Transcriptionist: RAD.VR

Electronic Signature Date/Time: 01/29/2010 (1301)

Orig Print D/T: S: 01/29/2010 (1302)

BATCH NO: N/A

PAGE 2

William Meeker, M.D.

HORIZON MEDICAL CENTER 111 HWY 70 EAST

DICKSON, TN 37055

PHONE #: 615-441-9667

FAX #: 615-441-9688

Phys: Meeker, William K

DOB: 06/03/1973 Age:

Acct: Loc: Q.ER

Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

William Meeker, M.D. 400 Enon Springs Road Smyrna, TN 37167

EXAMS:

000643863 CT HEAD W/O CONTRAST

CPT CODE:

Sex: F

70450

PROCEDURE: CT HEAD WITHOUT CONTRAST

TECHNIQUE: Computerized tomography of the head was performed without

contrast material. CPT 70450

HISTORY: Head trauma. Headache .

COMPARISONS: None .

FINDINGS:

Skull and scalp: Frontal soft tissue swelling suggest a frontal scalp

hematoma .

Paranasal sinuses: Normal

Ventricles and subarachnoid spaces: Normal .

Cerebrum: No evidence of hemorrhage, acute ischemia or mass .

Cerebellum and brainstem: No evidence of hemorrhage, acute ischemia

or mass

Vasculature: Normal .

Comments: None

#### IMPRESSION:

1. No intracranial abnormality.

2. Findings consistent with frontal scalp hematoma.

CRITICAL VALUE: NO

\*\* Electronically Signed by STANLEY M. ANDERSON M.D. \*\*

on 01/29/2010 at 1250

Reported and signed by: STANLEY M. ANDERSON M.D.

HORIZON MEDICAL CENTER 111 HWY 70 EAST DICKSON, TN 37055

PHONE #: 615-441-9667 FAX #: 615-441-9688 Name: Phys: Meeker, William K

DOB: 06/03/1973 Age: Sex: F

Acct: Loc: Q.ER

Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

William Meeker, M.D. 400 Enon Springs Road Smyrna, TN 37167

EXAMS:

000643878 CT SPINE CERVICAL W/O CONTRAST

CPT CODE:

72125

PROCEDURE: CT CERVICAL SPINE WITHOUT CONTRAST

TECHNIQUE: Computerized tomography of the cervical spine was

performed from the skull base to Tl without contrast material. CPT

72125

HISTORY: Trauma. Neck pain .

COMPARISONS: None .

#### FINDINGS:

Vertebral height and alignment: Normal

Fractures: None

C1-2: No significant abnormality

C2-3: There is a fracture with minimal displacement involving the posterior aspect of the right superior articulating facet of C2 . This is seen best on sagittal section 44/70. This involves the most posterior inferior aspect of this facet and would not be expected to produce instability.

C3-4: No significant abnormality

C4-5: No significant abnormality

C5-6: No significant abnormality

C6-7: No significant abnormality

C7-T1: No significant abnormality

Other: There is a mildly displaced fracture involving the proximal right first rib .

#### IMPRESSION:

- 1. Localized fracture involving the most posterior aspect of the right superior articulating facet of C2.
- 2. Fracture of the proximal right first rib with mild displacement .

HORIZON MEDICAL CENTER 111 HWY 70 EAST DICKSON, TN 37055

PHONE #: 615-441-9667 FAX #: 615-441-9688 Name: Phys: Meeker, William K

DOB: 06/03/1973 Age:

Acct: Loc: Q.ER

Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

EXAMS:

000643878 CT SPINE CERVICAL W/O CONTRAST <Continued>

CPT CODE:

Sex: F

72125

\*\* Electronically Signed by STANLEY M. ANDERSON M.D. \*\*

on 01/29/2010 at 1442 \*\*

Reported and signed by: STANLEY M. ANDERSON M.D.

CC: Lawrence (Dick) Jackson Jr; William Meeker, M.D.

Dictated Date/Time: 01/29/2010 (1431)

Technologist: BRENDA M. EVANS RT(R)(CT); KYLE B. MORGAN, R.T.(R)

Transcribed Date/Time: 01/29/2010 (1431)

Transcriptionist: RAD.VR

Electronic Signature Date/Time: 01/29/2010 (1442)

Orig Print D/T: S: 01/29/2010 (1443)

BATCH NO: N/A

PAGE 2

William Meeker, M.D.

HORIZON MEDICAL CENTER

111 HWY 70 BAST DICKSON, TN 37055

PHONE #: 615-441-9667 FAX #: 615-441-9688 Name: Phys: Meeker, William K

DOB: 06/03/1973 Age:

Acct: Loc: Q.ER

Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

EXAMS:

000643864 CT MAXILLO-FACIAL W/O CONTRAST

CPT CODE:

Sex: F

70486

PROCEDURE: CT FACIAL BONES WITHOUT CONTRAST
TECHNIQUE: Computerized tomography of the facial bones and soft
tissues with axial and coronal sections performed from the cranial
aspect of the frontal sinuses to the caudal portion of the mandible
without contrast material. CPT 70486

HISTORY: Frontal contusion and left side producing from head trauma from motor vehicle collision .

COMPARISONS: None

#### FINDINGS:

Bones: No significant abnormality .

Paranasal sinuses: Lobulation in the left maxillary sinus consistent with mucous retention cyst. No air-fluid levels . The frontal sinuses did not develop.

Soft tissues:

Other: Mild preseptal left periorbital hematoma. Mild midline frontal scalp hematoma .

IMPRESSION: Mild preseptal left periorbital hematoma. Mild midline frontal scalp hematoma. Mucous retention cyst left maxillary sinus.

\*\* Electronically Signed by JOE MACCURDY MD on 01/29/2010 at 1301 \*\*
Reported and signed by: MACCURDY, JOE MD

CC: Lawrence (Dick) Jackson Jr; William Meeker, M.D.

Dictated Date/Time: 01/29/2010 (1248)

Technologist: KRISTINA NICHOLE NEELY R.T. (R); ...

Transcribed Date/Time: 01/29/2010 (1248)

Transcriptionist: RAD.VR

Electronic Signature Date/Time: 01/29/2010 (1301)

Orig Print D/T: S: 01/29/2010 (1302)

BATCH NO: N/A

PAGE 1

Radiology Report

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HORIZON MEDICAL CENTER

111 HWY 70 BAST DICKSON, TN 37055

PHONE #: 615-441-9667

FAX #: 615-441-9688

Name:

Phys: Meeker, William K

DOB: 06/03/1973 Age:

Sex: F

Acct: Loc: Q.ER Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

EXAMS:

000643877 CT CHEST W/CONTRAST

CPT CODE:

71260

PROCEDURE: CT CHEST WITH CONTRAST

TECHNIQUE: Computerized axial tomography of the chest was performed during the IV injection of 100 ml of nonionic contrast. CPT 71260

HISTORY: Trauma, chest pain .

COMPARISONS: None

FINDINGS:

Heart/pericardium: Normal

Aorta and pulmonary vessels: Normal

Mediastinum and hilum: Aberrant right subclavian artery which passes posterior to esophagus and trachea .

Lungs: Normal

Pleural space: Normal

Musculoskeletal structures: Fracture posteromedial right first rib .

Upper abdominal organs: Normal

IMPRESSION: Right first rib fracture .

CRITICAL VALUE: No

\*\* Electronically Signed by MARC SOBLE MD on 01/29/2010 at 1441 \*\* Reported and signed by: SOBLE, MARC MD

CC: Lawrence (Dick) Jackson Jr; William Meeker, M.D.

Dictated Date/Time: 01/29/2010 (1440)

Technologist: BRENDA M. EVANS RT(R)(CT); KYLE B. MORGAN, R.T.(R)

Transcribed Date/Time: 01/29/2010 (1440)

Transcriptionist: RAD.VR

Electronic Signature Date/Time: 01/29/2010 (1441)

Orig Print D/T: 5: 01/29/2010 (1442)

BATCH NO: N/A

PAGE 1

Radiology Report

HORIZON MEDICAL CENTER

111 HWY 70 EAST DICKSON, TN 37055

PHONE #: 615-441-9667

FAX #: 615-441-9688

Name:

Phys: Meeker, William K

DOB: 06/03/1973 Age: Sex: F

Acct: Loc: Q.ER

Exam Date: 01/29/2010 Status: REG ER

Radiology No:

Unit No: Q000088517

EXAMS:

000643878 CT SPINE CERVICAL W/O CONTRAST

CPT CODE:

72125

PROCEDURE: CT CERVICAL SPINE WITHOUT CONTRAST

TECHNIQUE: Computerized tomography of the cervical spine was

performed from the skull base to T1 without contrast material. CPT

72125

HISTORY: Trauma. Neck pain .

COMPARISONS: None

#### FINDINGS:

Vertebral height and alignment: Normal

Fractures: None

C1-2: No significant abnormality

C2-3: There is a fracture with minimal displacement involving the posterior aspect of the right superior articulating facet of C2 . This is seen best on sagittal section 44/70. This involves the most posterior inferior aspect of this facet and would not be expected to produce instability.

C3-4: No significant abnormality

C4-5: No significant abnormality

C5-6: No significant abnormality

C6-7: No significant abnormality

C7-T1: No significant abnormality

Other: There is a mildly displaced fracture involving the proximal right first rib .

#### IMPRESSION:

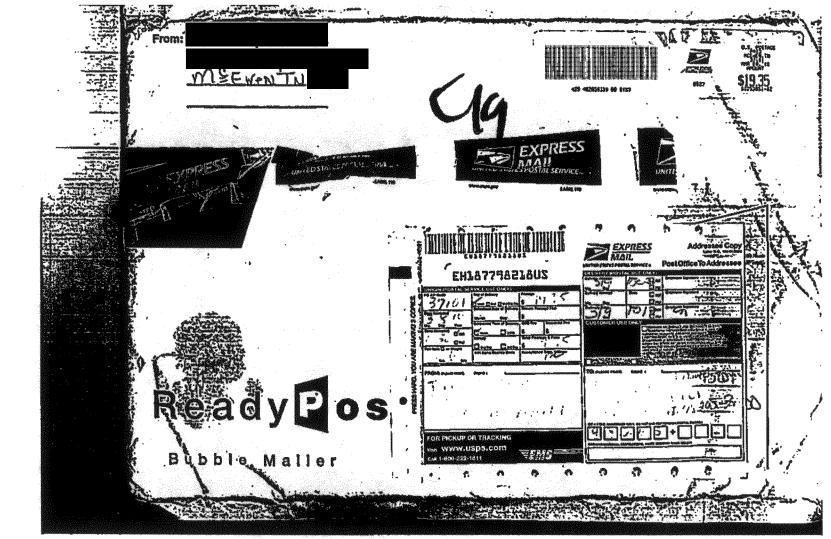
- 1. Localized fracture involving the most posterior aspect of the right superior articulating facet of C2.
- 2. Fracture of the proximal right first rib with mild displacement .

\*\* Electronically Signed by STANLEY M. ANDERSON M.D. \*\* on 01/29/2010 at 1442 Reported and signed by: STANLEY M. ANDERSON M.D.

PAGE 1

Radiology Report

(CONTINUED)







IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

**CDR File Information** 

User Entered VIN	1G1AK52F957
User	dan derick
Case Number	AMERICAN A AMERICAN AND A TO A COMPANION OF THE AMERICAN AND A
EDR Data Imaging Date	Thursday, March 11 2010
Crash Date	Friday, January 29 2010
Filename	1G1AK52F957 ACM.CDR
Saved on	Thursday, March 11 2010 at 01:52:06 PM
Collected with CDR version	Crash Data Retrieval Tool 3.4
Reported with CDR version	Crash Data Retrieval Tool 3.4
EDR Device Type	airbag control module
Event(s) recovered	Non-Deployment
A CALL CONTRACT CONTRACT OF MANAGEMENT	· · · · · · · · · · · · · · · · · · ·

## Comments

dan derrick faulkner gmc dickson tn dl via dlc power from xtra batt at cables miles 126287 sir lamp flashes and goes off at key power

## **Data Limitations**

#### Recorded Crash Events:

There are two types of recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH. A Non-Deployment Event may contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle velocity change. This event will be cleared by the SDM, after approximately 250 ignition cycles. This event can be overwritten by a second Deployment Event, referred to as Deployment Event #2, if the Non-Deployment Event is not locked. The data in the Non-Deployment Event file will be locked, if the Non-Deployment Event occurred within five seconds of a Deployment Event. A locked Non Deployment Event cannot be overwritten or cleared by the SDM.

The second type of SDM recorded crash event is the Deployment Event. It also may contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events. If a second Deployment Event occurs any time after the Deployment Event, the Deployment Event #2 will overwrite any non-locked Non-Deployment Event. Deployment Events cannot be overwritten or cleared by the SDM. Once the SDM has deployed an air bag, the SDM must be replaced.

#### Nata:

- -SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM can record up to the first 300 milliseconds of data after algorithm enable. Velocity Change data is displayed in SAE sign convention.
- -The CDR tool displays time from Algorithm Enable (AE) to time of deployment command in a deployment event and AE to time of maximum SDM recorded vehicle velocity change in a non-deployment event. Time from AE begins when the first air bag system enable threshold is met and ends when deployment command criteria is met or at maximum SDM recorded vehicle velocity change. Air bag systems such as frontal, side, or rollover, may be a source of an enable. The time represented in a CDR report can be that of the enable of one air bag system to the deployment time of another air bag system.
- -Maximum Recorded Vehicle Velocity Change is the maximum square root value of the sum of the squares for the vehicle's combined "X" and "Y" axis change in velocity.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:
  - -significant changes in the tire's rolling radius
  - -final drive axle ratio changes -wheel lockup and wheel slip
- -Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.
- Pre-Crash data is recorded asynchronously.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:





-the SDM receives a message with an "invalid" flag from the module sending the pre-crash data

-no data is received from the module sending the pre-crash data

-no module is present to send the pre-crash data

-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit, except: The Passenger Belt Switch Circuit Status for 2005 vehicles is available only on the Cadillac STS. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), always reports a default value of "Buckled," because there is no passenger belt switch with the Recaro seat option. -The Time Between Non-Deployment to Deployment Events is displayed in seconds. If the time between the two events is greater than five seconds, "NA" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value when the steering wheel is turned to the right and a negative value when the steering wheel is turned to the left, except for Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7). For Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7), when the steering wheel is turned to the right, a negative value will be displayed and when the steering wheel is turned to the left, a positive value will be displayed. The Steering Wheel Angle data is reported in 16 degree increments.

#### Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

-Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.

-The Belt Switch Circuit is wired directly to the SDM.

01016\_SDMEps\_r001





**Multiple Event Data** 

Associated Events Not Recorded	1
An Event(s) Preceded the Recorded Event(s)	Yes
An Event(s) was in Between the Recorded Event(s)	No
An Event(s) Followed the Recorded Event(s)	No
The Event(s) Not Recorded was a Deployment Event(s)	No
The Event(s) Not Recorded was a Non-Deployment Event(s)	Yes

System Status At AE

The same of the control of the contr	
Vehicle Identification Number	**1AK52F*5*
	The analysis and the second and the second s
Low Tire Pressure Warning Lamp (If Equipped)	Invalid
	TITY GILY
Vehicle Power Mode Status	Run
Remote Start Status (If Equipped)	****
Keriote Start Status (II Equipped)	Inactive
Run/Crank Ignition Switch Logic Level	The state of the s
	Active
Brake System Warning Lamp (If Equipped)	AFF
The state of the s	OFF

System Status At 1 second

-10:011 01010 VE   3000110	
Transmission Range (If Equipped)	Fourth Gear
Transmission Selector Position (If Equipped)	Fourth Gear
Traction Control System Active (If Equipped)	Invalid
Service Engine Soon (Non-Emission Related) Lamp	OFF
Service Vehicle Soon Lamp	OFF
Outside Air Temperature (degrees F) (If Equipped)	30
Left Front Door Status (If Equipped)	Closed
Right Front Door Status (If Equipped)	Closed
Left Rear Door Status (If Equipped)	Unused
Right Rear Door Status (If Equipped)	Unused
Rear Door(s) Status (If Equipped)	Closed

## Pre-crash data

Parameter	-2 sec	-1 sec
Reduced Engine Power Mode	OFF	OFF
Cruise Control Active (If Equipped)	Invalid	Invalid
Cruise Control Resume Switch Active (If Equipped)	Invalid	Invalid
Cruise Control Set Switch Active (If Equipped)	Invalid	Invalid

## **Pre-Crash Data**

Parameter	-5 sec	<b>-4</b> sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	86	86	87	84	27
Engine Speed (RPM)	3584	3648	3584	2944	1024
Percent Throttle	58	81	76	39	20
Accelerator Pedal Position (percent)	53	83	78	6	0
Antilock Brake System Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Lateral Acceleration feet/s²)(If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate (degrees per second) (If Equipped) Steering Wheel	Invalid	Invalid	Invalid	Invalid	Invalid
Angle (degrees) (If Equipped)	0	0	0	0	0

1G1AK52F957

Page 3 of 10

Printed on: Thursday, March 11 2010 at 01:52:54 PM





Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Dynamics Control Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid

1G1AK52F957

Page 4 of 10

Printed on: Thursday, March 11 2010 at 01:52:54 PM



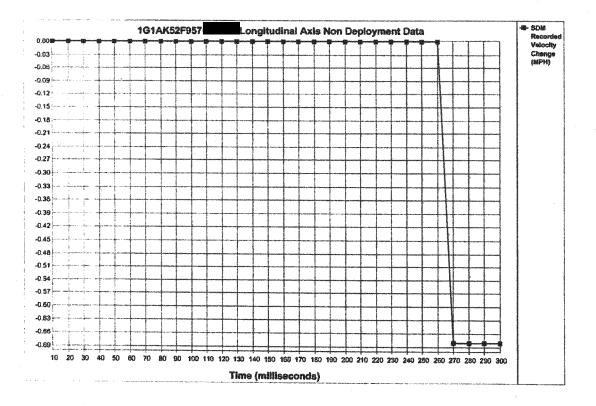


System Status At Non-Deployment

System Gratus At 16011-Deployment	
Ignition Cycles At Investigation	12967
SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	655200
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	12941
Ignition Cycles At Event	12966
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	UNBUCKLED
Diagnostic Trouble Codes at Event, fault number: 1	N/A
Diagnostic Trouble Codes at Event, fault number: 2	N/A
Diagnostic Trouble Codes at Event, fault number: 3	N/A
Diagnostic Trouble Codes at Event, fault number: 4	NA NA
Diagnostic Trouble Codes at Event, fault number: 5	NA NA
Diagnostic Trouble Codes at Event, fault number: 6	NA NA
Maximum SDM Recorded Velocity Change (MPH)	36.65
Algorithm Enable to Maximum SDM Recorded Velocity Change (msec)	810
Driver First Stage Deployment Loop Commanded	No No
Driver Second Stage Deployment Loop Commanded	No No
Driver Side Deployment Loop Commanded	No No
Driver Pretensioner Deployment Loop Commanded	No No
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No No
Driver Knee Deployment Loop Commanded	No No
Passenger First Stage Deployment Loop Commanded	No.
Passenger Second Stage Deployment Loop Commanded	
Passenger Side Deployment Loop Commanded	No No
Passenger Pretensioner Deployment Loop Commanded	No No
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No.
Passenger Knee Deployment Loop Commanded	No No
Driver Anchor Pretensioner Deployment Loop Commanded (If Equipped)	No No
Second Row Left Pretensioner Deployment Loop Commanded	No.
Third Row Left Roof Rail/Head Curtain Loop Commanded	No No
Passenger Anchor Pretensioner Deployment Loop Commanded (If Equipped)	No.
Second Row Right Pretensioner Deployment Loop Commanded	No No
Third Row Right Roof Rail/Head Curtain Loop Commanded	The second secon
Second Row Center Pretensioner Deployment Loop Commanded	<u>No</u>
Crash Record Locked	<u> </u>
Vehicle Event Data (Pre-Crash) Associated With This Event	<u>No</u>
Deployment Event Recorded in the Non-Deployment Record	<u>No</u>
Event Recording Complete	<u>, No</u>
A CONTROL OF THE PROPERTY OF T	Yes



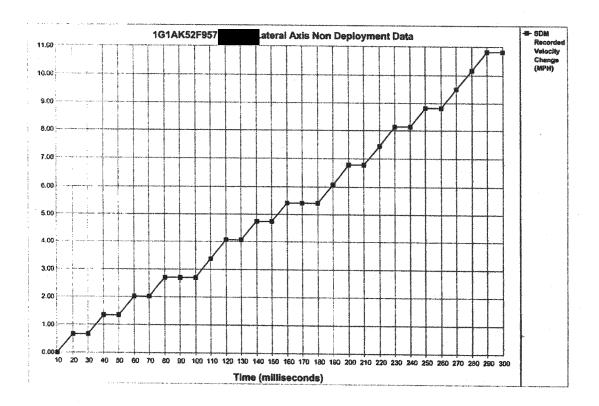




Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
		:													
SDM Longitudinal Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
SDM Longitudinal Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	-0.68	-0.68	-0.68	-0.68







Time (milliseconds)	10	20	30	40	50	60	70	'80	90	100	110	120	130	140	150
SDM Lateral Axis Recorded Velocity Change (MPH)	0.00	0.68	0.68	1.36	1.36	2.03	2.03	2.71	2.71	2.71	3.39	4.07	4.07	4.74	4.74
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
SDM Lateral Axis Recorded Velocity Change (MPH)	5.42	5.42	5.42	6.10	6.78	6.78	7.45	8.13	8.13	8.81	8.81	9.49	10.17	10.84	10.84





## **Hexadecimal Data**

Data that the vehicle manufacturer has specified for data retrieval is shown in the hexadecimal data section of the CDR report. The hexadecimal data section of the CDR report may contain data that is not translated by the CDR program. The control module contains additional data that is not retrievable by the CDR system.





```
$3E 35 60 60 62 00 00 00
$3F 89 00 90 00 00 00 00
$40 00 A5 00 00 00 00 00
$41
    00 00 00 00 00 00 00
   00 FF F0 32 8D 00 00
$42
$43 FE 32 A6 00 00 00 00
$44
    00 00 00 00 00 00
$45
   00 00 00 00 00 00
$46
   00 00 00 00 00 00
$47
    00 00 01 00 01 00 00
$48 02 00 02 00 03 00 00
$49 03 00 04 00 04 00 00
$4A 04 00 05 00 06 00 00
$4B
    06 00 07 00 07 00 00
$4C
   08 00 08 00 08 00 00
$4D 09 00 0A 00 0A 00 00
$4E
    0B 00 0C 00 0C 00 00
   OD 00 OD 00 OE FF 00
S4F
$50 OF FF 10 FF 10 FF 00
    70 00 00 00 00 00 00
$51
$52
    80 00 00 00 00 00
$53 51 0B 6D 00 00 00 00
$54 00 00 00 00 00 00 00
$55
    00 00 00 00 00 00 00
   00 00 00 00 00 00 00
$67
$68 F8 F8 90 C0 00 00 00
$69
    80 FF FF FF FF 00 00
$6A FF FF FF 00 00 00 00
$6B FF FF FF FF FF OO
   FF FF FF FF FF 00
$6C
$60 FF FF FF FF FF 00
$6E FF FF FF FF FF 00
$6F FF FF FF FF FF 00
$70 FF FF FF FF FF FF 00
$71 FF FF FF FF FF FF 00
$72 FF FF FF FF FF OO
$73 FF FF FF FF FF 00
$74 FF FF FF FF FF FF 00
$75 FF FF FF FF FF FF 00
$76 FF FF FF FF FF 00
$77
   FF FF FF FF FF 00
$78 FO 00 00 FO 00 00 00
$79 81 FF FF FF 00 00 00
$7A 82 FF FF 00 00 00 00
$7B FF FF FF FF FF 00
$01 41 55 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$02 01 02 03 04
$03 41 54 01 02 03 04 52 53 41 32 03 09 01 AA AA 01
$04 01 02 03 04
S05
   FF FF FF FF
$06
$08 FF FF FF FF
$0D 41 48 34 37 30 35 52 34 33 31 36 32 31 38 59 41
$0E 01 5A 4B 31
   41 4A 01 02 03 04 52 45 41 32 30 32 33 30 30 30
$10
    01 02 03 04
    $13
$14 FF FF FF FF
S17
   $18
    FF FF FF FF
$21
    31 12 66 1A E6 87 91 9A
$22
    94 32
$23
    31 41 FA FA FA FA 32
S24
    31 41 FA FA FA FA 32
   32 41 FA FA FA FA 32
$25
```





```
$26 32 41 FA FA FA FA 32
$40
    00 00
    3F 00 00 02 00 18
$41
$42
    10 C4
$43 00 00 8C 80
$44
    C6 00 00 FC C0 C0
$45 07 01 07 01 05 01
$46 FF 1A 1A 64 64
$47
    OA 64 02 04 04 05 0A 06 04 0A 00 00 FA 00 00 FF 04 64
$48 18 08 08
$B0 58
$B1
    FD FE 00
$B2
    FF FF FF FF FF
$B4 41 53 39 34 33 32 32 33 32 42 35 41 20 20 20 20
$B7
    50 AA 01 OF 01
$B8
    54 41 68 04 02
$C1
    30 46 30 31
$CA
    30 46 30 31
$CB 00 E8 B0 18
$CC
    00 E8 B0 18
$D1
    00 00
$DB 00 00
$DC
   00 00
```

## **Disclaimer of Liability**

The users of the CDR product and reviewers of the CDR reports and exported data shall ensure that data and information supplied is applicable to the vehicle's system(s) and the vehicle ECU. Robert Bosch LLC and all its directors, officers, employees and members shall not be liable for damages arising out of or related to incorrect, incomplete or misinterpreted software and/or data. Robert Bosch LLC expressly excludes all liability for incidental, consequential, special or punitive damages arising from or related to the CDR data, CDR software or use thereof.





## **CDR File Information**

User Entered VIN	1G1AK52F957
User	dan derrick
Case Number	
EDR Data Imaging Date	Thursday, March 11 2010
Crash Date	Friday, January 29 2010
Filename	1G1AK52F957
Saved on	Thursday, March 11 2010 at 01:52:06 PM
Collected with CDR version	Crash Data Retrieval Tool 3.4
Reported with CDR version	Crash Data Retrieval Tool 3.4
EDR Device Type	airbag control module
Event(s) recovered	Non-Deployment

IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

## **Data Limitations**

#### **Recorded Crash Events:**

There are two types of recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH. A Non-Deployment Event may contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle velocity change. This event will be cleared by the SDM, after approximately 250 ignition cycles. This event can be overwritten by a second Deployment Event, referred to as Deployment Event #2, if the Non-Deployment Event is not locked. The data in the Non-Deployment Event file will be locked, if the Non-Deployment Event occurred within five seconds of a Deployment Event. A locked Non Deployment Event cannot be overwritten or cleared by the SDM.

The second type of SDM recorded crash event is the Deployment Event. It also may contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events. If a second Deployment Event occurs any time after the Deployment Event, the Deployment Event #2 will overwrite any non-locked Non-Deployment Event. Deployment Events cannot be overwritten or cleared by the SDM. Once the SDM has deployed an air bag, the SDM must be replaced.

#### Data:

- -SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM can record up to the first 300 milliseconds of data after algorithm enable. Velocity Change data is displayed in SAE sign convention.
- -The CDR tool displays time from Algorithm Enable (AE) to time of deployment command in a deployment event and AE to time of maximum SDM recorded vehicle velocity change in a non-deployment event. Time from AE begins when the first air bag system enable threshold is met and ends when deployment command criteria is met or at maximum SDM recorded vehicle velocity change. Air bag systems such as frontal, side, or rollover, may be a source of an enable. The time represented in a CDR report can be that of the enable of one air bag system to the deployment time of another air bag system.
- -Maximum Recorded Vehicle Velocity Change is the maximum square root value of the sum of the squares for the vehicle's combined "X" and "Y" axis change in velocity.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:
  - -significant changes in the tire's rolling radius
  - -final drive axle ratio changes
  - -wheel lockup and wheel slip
- -Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.
- -Pre-Crash data is recorded asynchronously.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:

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Printed on: Thursday, March 11 2010 at 01:53:01 PM





-the SDM receives a message with an "invalid" flag from the module sending the pre-crash data

-no data is received from the module sending the pre-crash data

-no module is present to send the pre-crash data

-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit, except: The Passenger Belt Switch Circuit Status for 2005 vehicles is available only on the Cadillac STS. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), always reports a default value of "Buckled," because there is no passenger belt switch with the Recaro seat option.

-The Time Between Non-Deployment to Deployment Events is displayed in seconds. If the time between the two events is greater than five seconds, "N/A" is displayed in place of the time. If the value

is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value when the steering wheel is turned to the right and a negative value when the steering wheel is turned to the left, except for Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7). For Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7), when the steering wheel is turned to the right, a negative value will be displayed and when the steering wheel is turned to the left, a positive value will be displayed. The Steering Wheel Angle data is reported in 16 degree increments.

#### Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

-Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.

-The Belt Switch Circuit is wired directly to the SDM.

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# **Ignition Data**

		2 22.0	
Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$2F Bytes 3-4	\$32A7	Ignition Cycles at Investigation	12967 cycles





# Vehicle Status Data (Pre-Crash)

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID Pack \$31 Byte 1	\$00	Accelerator Pedal Position (-1 sec)	0	% full
				throttle
DPID Pack \$31 Byte 2	\$10	Accelerator Pedal Position (-2 sec)	6	% full
		v.		throttle
DPID Pack \$31 Byte 3	\$C7	Accelerator Pedal Position (-3 sec)	78	% full
				throttle
DPID Pack \$31 Byte 4	\$D5	Accelerator Pedal Position (-4 sec)	83	% full
	***			throttle
DPID Pack \$31 Byte 5	\$88	Accelerator Pedal Position (-5 sec)	53	% full
	A			throttle
DPID \$31 Byte 6 bit 7	\$00	Accelerator Pedal Position Validity Status	Valid	
DPID \$32 Byte 3 bit 7	\$00	Cruise Control Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 6	\$00	Cruise Control Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 5	\$00	Cruise Control Resume Switch Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 4	\$00	Cruise Control Resume Switch Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 3	\$00	Cruise Control Set Switch Active (-1 sec) If Equipped	No	
DPID \$32 Byte 3 bit 2	\$00	Cruise Control Set Switch Active (-2 sec) If Equipped	No	
DPID \$32 Byte 3 bit 1	\$00	Reduced Engine Power Mode (-1sec)	OFF	
DPID \$32 Byte 3 bit 0	\$00	Reduced Engine Power Mode (-2sec)	OFF	
DPID \$32 Byte 4 bit 7	\$80	Cruise Control Active Validity Status If Equipped	Invalid	
DPID \$33 Byte 1	\$33	Throttle Position (-1 sec)	20	% full
				throttle
DPID \$33 Byte 2	\$63	Throttle Position (-2 sec)	39	% full
				throttle
DPID \$33 Byte 3	\$C1	Throttle Position (-3 sec)	76	% full
				throttle
DPID \$33 Byte 4	\$CE	Throttle Position (-4 sec)	81	% full
				throttle
DPID \$33 Byte 5	\$93	Throttle Position (-5 sec)	58	% full
	<b>.</b>			throttle
DPID \$33 Byte 6 bit 7	\$00	Throttle Position Validity Status	Valid	
DPID \$34 Byte 1	\$10	Engine Speed (-1 sec)	1024	RPM
DPID \$34 Byte 2	\$2E	Engine Speed (-2 sec)	2944	RPM
DPID \$34 Byte 3	\$38	Engine Speed (-3 sec)	3584	RPM
DPID \$34 Byte 4	\$39	Engine Speed (-4 sec)	3648	RPM
DPID \$34 Byte 5	\$38	Engine Speed (-5 sec)	3584	RPM
DPID \$34 Byte 6 bit 7	\$00	Engine Speed Validity Status	Valid	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$35 Byte 1	\$2C	Vehicle Speed (-1 sec)	27	MPH
DPID \$35 Byte 2	\$87	Vehicle Speed (-2 sec)	84	MPH
DPID \$35 Byte 3	\$8C	Vehicle Speed (-3 sec)	87	MPH
DPID \$35 Byte 4	\$8B	Vehicle Speed (-4 sec)	86	MPH
DPID \$35 Byte 5	\$8A	Vehicle Speed (-5 sec)	86	MPH
DPID \$35 Byte 6 bit 7	\$00	Vehicle Speed Validity Status	Valid	
DPID \$36 Byte 1	\$00	Steering Wheel Angle (-1 sec) If Equipped	0	degrees
DPID \$36 Byte 2	\$00	Steering Wheel Angle (-2 sec) If Equipped	0	degrees
DPID \$36 Byte 3	\$00	Steering Wheel Angle (-3 sec) If Equipped	0	degrees
DPID \$36 Byte 4	\$00	Steering Wheel Angle (-4 sec) If Equipped	0	degrees
DPID \$36 Byte 5	\$00	Steering Wheel Angle (-5 sec) If Equipped	0	degrees
DPID \$36 Byte 6 bit 7	\$00	Steering Wheel Angle Validity Status If Equipped	Valid	•
DPID \$37 Byte 1 bit 7	\$00	Antilock Brake System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 1 bit 6	\$00	Antilock Brake System Active (-2 sec) If Equipped	No	
DPID \$37 Byte 1 bit 5	\$00	Antilock Brake System Active (-3 sec) If Equipped	No	
DPID \$37 Byte 1 bit 4	\$00	Antilock Brake System Active (-4 sec) If Equipped	No	
DPID \$37 Byte 1 bit 3	\$00	Antilock Brake System Active (-5 sec) If Equipped	No	
DPID \$37 Byte 2 bit 7	\$00	Traction Control System Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 7	\$00	Vehicle Dynamics Control Active (-1 sec) If Equipped	No	
DPID \$37 Byte 3 bit 6	\$00	Vehicle Dynamics Control Active (-2 sec) If Equipped	No	
DPID \$37 Byte 3 bit 5	\$00	Vehicle Dynamics Control Active (-3 sec) If Equipped	No	
DPID \$37 Byte 3 bit 4	\$00	Vehicle Dynamics Control Active (-4 sec) If Equipped	No	
DPID \$37 Byte 3 bit 3	\$00	Vehicle Dynamics Control Active (-5 sec) If Equipped	No	
DPID \$37 Byte 4 bits 3-0	\$04	Transmission Range (-1 sec) If Equipped	Fourth Gear	
DPID \$37 Byte 5 bits 3-0	\$04	Transmission Selector Position (-1 sec) If Equipped	Fourth Gear	
DPID \$37 Byte 6 bit 7	\$00	Service Engine Soon (Non-Emission Related) Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 6	\$00	Service Vehicle Soon Lamp (1 sec)	OFF	
DPID \$37 Byte 6 bit 3	\$00	Brake System Warning Lamp If Equipped	OFF	
DPID \$37 Byte 6 bit 1	\$00	Low Tire Pressure Warning Lamp If Equipped	OFF	
DPID \$37 Byte 7 bit 7	\$E2	Antilock Brake System Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 6	\$E2	Traction Control System Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 5	\$E2	Vehicle Dynamics Control Active Validity Status If Equipped	Invalid	
DPID \$37 Byte 7 bit 4	\$E2	Transmission Range Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 3	ŠE2	Transmission Selector Position Validity Status If Equipped	Valid	
DPID \$37 Byte 7 bit 2	\$E2	Service Engine Soon (Non-Emission Related) / Service Vehicle	Valid	
we have a mile one	Tyl Miller Alick	Soon Lamp Validity Status	A C111/7	
DPID \$37 Byte 7 bit 1	\$E2	Low Tire Pressure Warning Lamp Validity Status If Equipped	Invalid	
DPID \$38 Byte 1	\$4E	Outside Air Temperature (-1 sec) If Equipped	30	
DPID \$38 Byte 2 bit 7	\$00	Outside Air Temperature (*1 sec) if Equipped	Valid	
DPID \$38 Byte 5 bits 7-6	\$03	Left Front Door Status (-1 sec) If Equipped	Closed	

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Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$38 Byte 5 bits 5-4	\$03	Right Front Door Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 3-2	\$03	Rear Door(s) Status (-1 sec) If Equipped	Closed	
DPID \$38 Byte 5 bits 1-0	\$03	Left Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 6 bits 7-6	\$C0	Right Rear Door Status (-1 sec) If Equipped	Unused	
DPID \$38 Byte 7 bit 7	\$00	Left Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 6	\$00	Right Front Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 5	\$00	Rear Door(s) Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 4	\$00	Left Rear Door Validity Status If Equipped	Valid	
DPID \$38 Byte 7 bit 3	\$00	Right Rear Door Validity Status If Equipped	Valid	
DPID \$39 Byte 1	\$00	Lateral Acceleration (-1 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 2	\$00	Lateral Acceleration (-2 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 3	\$00	Lateral Acceleration (-3 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 4	\$00	Lateral Acceleration (-4 sec) If Equipped	0.00	feet/sec <sup>2</sup>
DPID \$39 Byte 5	\$00	Lateral Acceleration (-5 sec) If Equipped	0.00	feet/sec2
DPID \$39 Byte 6 bit 7	\$80	Lateral Acceleration Validity Status If Equipped	Invalid	
DPID \$3A Byte 1	\$00	Yaw Rate (-1 sec) If Equipped	0	
DPID \$3A Byte 2	\$00	Yaw Rate (-2 sec) If Equipped	0	
DPID \$3A Byte 3	\$00	Yaw Rate (-3 sec) If Equipped	0	
DPID \$3A Byte 4	\$00	Yaw Rate (-4 sec) If Equipped	0	
DPID \$3A Byte 5	\$00	Yaw Rate (-5 sec) If Equipped	0	
DPID \$3A Byte 6 bit 7	\$80	Yaw Rate Validity Status If Equipped	Invalid	





## **VIN Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3D Byte 1	\$31	Vehicle Identification Number (VIN) Digit 3	1
DPID \$3D Byte 2	\$41	Vehicle Identification Number (VIN) Digit 4	Α
DPID \$3D Byte 3	\$4B	Vehicle Identification Number (VIN) Digit 5	Κ
DPID \$3D Byte 4	\$35	Vehicle Identification Number (VIN) Digit 6	5
DPID \$3D Byte 5	\$32	Vehicle Identification Number (VIN) Digit 7	2
DPID \$3D Byte 6	\$46	Vehicle Identification Number (VIN) Digit 8	
DPID \$3E Byte 1	\$35	Vehicle Identification Number (VIN) Digit 10	5
DPID \$3E Byte 2 bits 7-4	\$60	Vehicle Identification Number (VIN) Digit 12	6
DPID \$3E Byte 2 bits 3-0	\$60	Vehicle Identification Number (VIN) Digit 13	0
DPID \$3E Byte 3 bits 7-4	\$60	Vehicle Identification Number (VIN) Digit 14	6
DPID \$3E Byte 3 bits 3-0	\$60	Vehicle Identification Number (VIN) Digit 15	0
DPID \$3E Byte 4 bits 7-4	\$62	Vehicle Identification Number (VIN) Digit 16	6
DPID \$3E Byte 4 bits 3-0	\$62	Vehicle Identification Number (VIN) Digit 17	2

# **Multiple Event Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3F Byte 1 bit 7	\$89	An Event(s) Preceded the Recorded Event(s)	Yes
DPID \$3F Byte 1 bit 6	\$89	An Event(s) was in Between the Recorded Event(s)	No
DPID \$3F Byte 1 bit 5	\$89	An Event(s) Followed the Recorded Event(s)	No
DPID \$3F Byte 1 bit 4	\$89	The Event(s) Not Recorded was a Deployment Event(s)	. No
DPID \$3F Byte 1 bit 3	\$89	The Event(s) Not Recorded was a Non-Deployment Event(s)	Yes
DPID \$3F Byte 1 bits 2-0	\$89	Associated Events Not Recorded	1

## **Power Mode Data**

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value Units
DPID \$3F Byte 3 bits 7-6	\$90	Vehicle Power Mode Status	Run
DPID \$3F Byte 3 bit 5	\$90	Remote Start Status If Equipped	Inactive
DPID \$3F Byte 3 bit 4	\$90	Run/Crank Ignition Switch Logic Level	Active





# Non-Deployment Or Deployment #2 Event Data

Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$40 Byte 1 bit 7	\$00	Crash Record Locked	No	
DPID \$40 Byte 1 bit 6	\$00	Deployment Event Recorded in the Non-Deployment Record	No	
DPID \$40 Byte 1 bit 5	\$00	Vehicle Event Data (Pre-Crash) Associated With This Event	No	
DPID \$40 Byte 2	\$A5	Event Recording Complete	Yes	
DPID \$41 Byte 1 bit 7	\$00	Driver 1st Stage Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 6	\$00	Driver 2nd Stage Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 5	\$00	Driver Side Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 4	\$00	Driver Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 1 bit 3	\$00	Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 1 bit 2	\$00	Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 1 bit 1	\$00	Driver Knee Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 7	\$00	Passenger 1st Stage Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 6	\$00	Passenger 2nd Stage Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 5	\$00	Passenger Side Deployment Loop Commanded	No	
DPID \$41 Byte 2 bit 4	\$00	Passenger Pretensioner Deployment Loop Commanded	No ·	
DPID \$41 Byte 2 bit 3	\$00	Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 2 bit 2	\$00	Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 2 bit 1	\$00	Passenger Knee Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 7	\$00	Driver Anchor Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 6	\$00	Second Row Left Pretensioner Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 5	\$00	Third Row Left Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 3 bit 4	\$00	Second Row Right Side Deployment Loop Commanded	No	
DPID \$41 Byte 3 bit 3	\$00	Second Row Right Pretensioner Deployment Loop Commanded	No.	
DPID \$41 Byte 3 bit 2	\$00	Third Row Right Roof Rail/Head Curtain Loop Commanded	No	
DPID \$41 Byte 3 bit 1	\$00	Center Rear Pretensioner Deployment Loop Commanded	No	
DPID \$42 Byte 1 bit 7	\$00	SIR Warning Lamp Status	OFF	
DPID \$42 Bytes 2-3	\$FFF0	SIR Warning Lamp ON/OFF Time Continuously	655200	seconds
DPID \$42 Bytes 4-5	\$328D	Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	12941	cycles
DPID \$43 Byte 1	\$FE	Ignition Cycles Since DTCs Were Last Cleared	254	cycles
DPID \$43 Bytes 2-3	\$32A6	Ignition Cycles at Event	12966	cycles
DPID \$44 Bytes 1-2	\$0000	DTC number for fault #1	N/A	•,•••
DPID \$44 Byte 3	\$00	DTC fault type for fault #1	\$00	
DPID \$44 Bytes 4-5	\$0000	DTC number for fault #2	N/A	
DPID \$44 Byte 6	\$00	DTC fault type for fault #2	\$00	
DPID \$45 Bytes 1-2	\$0000	DTC number for fault #3	N/A	
DPID \$45 Byte 3	\$00	DTC fault type for fault #3	\$00	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$45 Bytes 4-5	\$0000	DTC number for fault #4	N/A	
DPID \$45 Byte 6	<b>\$00</b>	DTC fault type for fault #4	\$00	
DPID \$46 Bytes 1-2	\$0000	DTC number for fault #5	N/A	
DPID \$46 Byte 3	\$00	DTC fault type for fault #5	\$00	
DPID \$46 Bytes 4-5	\$0000	DTC number for fault #6	N/A	
DPID \$46 Byte 6	\$00	DTC fault type for fault #6	\$00	
DPID \$47 Byte 1	\$00	SDM Recorded Vehicle Velocity Change for Axis #1 (10 ms after event enable or 70 ms before deployment)	0.00	MPH
DPID \$47 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (10 ms after event enable or 70 ms before deployment)	0.00	MPH
DPID \$47 Byte 3	\$01	SDM Recorded Vehicle Velocity Change for Axis #1 (20 ms after	0.68	MPH
DPID \$47 Byte 4	\$00	event enable or 60 ms before deployment) SDM Recorded Vehicle Velocity Change for Axis #2 (20 ms after	0.00	MPH
DPID \$47 Byte 5	\$01	event enable or 60 ms before deployment) SDM Recorded Vehicle Velocity Change for Axis #1 (30 ms after	0.68	MPH
DDID \$47 D.45 6	<b>¢</b> 00	event enable or 50 ms before deployment)	0.00	BACKLI .
DPID \$47 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (30 ms after event enable or 50 ms before deployment)	0.00	MPH
DPID \$48 Byte 1	\$02	SDM Recorded Vehicle Velocity Change for Axis #1 (40 ms after event enable or 40 ms before deployment)	1.36	MPH
DPID \$48 Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (40 ms after	0.00	MPH
DPID \$48 Byte 3	\$02	event enable or 40 ms before deployment) SDM Recorded Vehicle Velocity Change for Axis #1 (50 ms after	1.36	MPH
DPID \$48 Byte 4	\$00	event enable or 30 ms before deployment) SDM Recorded Vehicle Velocity Change for Axis #2 (50 ms after	0.00	MPH
•		event enable or 30 ms before deployment)		
OPID \$48 Byte 5	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (60 ms after event enable or 20 ms before deployment)	2.03	MPH
DPID \$48 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (60 ms after event enable or 20 ms before deployment)	0.00	MPH
OPID \$49 Byte 1	\$03	SDM Recorded Vehicle Velocity Change for Axis #1 (70 ms after	2.03	MPH
DPID \$49 Byte 2	\$00	event enable or 10 ms before deployment) SDM Recorded Vehicle Velocity Change for Axis #2 (70 ms after	0.00	MPH
OPID \$49 Byte 3	\$04	event enable or 10 ms before deployment) SDM Recorded Vehicle Velocity Change for Axis #1 (80 ms after	2.71	MPH
OPID \$49 Byte 4	\$00	event enable or at deployment) SDM Recorded Vehicle Velocity Change for Axis #2 (80 ms after	0.00	MPH
•		event enable or at deployment)		
OPID \$49 Byte 5	\$04	SDM Recorded Vehicle Velocity Change for Axis #1 (90 ms after event enable or 10 ms after deployment)	2.71	MPH

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Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$49 Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (90 ms after	0.00	MPH
DPID \$4A Byte 1	\$04	event enable or 10 ms after deployment)	2.71	MPH
UTIU DAN DYLU I	DU4	SDM Recorded Vehicle Velocity Change for Axis #1 (100 ms after event enable or 20 ms after deployment)	2.11	IVITT
DPID \$4A Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (100 ms after	0.00	MPH
DI ID WAY DYIE Z	φυυ	event enable or 20 ms after deployment)	0.00	IVIETI
DPID \$4A Byte 3	\$05	SDM Recorded Vehicle Velocity Change for Axis #1 (110 ms after	3.39	MPH
DI 10 WTA DJIG U	ΨΟΟ	event enable or 30 ms after deployment)	0.03	IVITII
DPID \$4A Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (110 ms after	0.00	MPH
with with with the	ΨΟΟ .	event enable or 30 ms after deployment)	0.00	1981 1 6
DPID \$4A Byte 5	<b>\$</b> 06	SDM Recorded Vehicle Velocity Change for Axis #1 (120 ms after	4.07	MPH
and the with any to the		event enable or 40 ms after deployment)	TiVI	1851 4 5
DPID \$4A Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (120 ms after	0.00	MPH
w wir wyto o		event enable or 40 ms after deployment)	0.00	1811 11
DPID \$4B Byte 1	\$06	SDM Recorded Vehicle Velocity Change for Axis #1 (130 ms after	4.07	MPH
m w w jaw :	<b>450</b>	event enable or 50 ms after deployment)	****	
DPID \$4B Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (130 ms after	0.00	MPH
and the same of the same of	***	event enable or 50 ms after deployment)	~ e w w	11
DPID \$4B Byte 3	\$07	SDM Recorded Vehicle Velocity Change for Axis #1 (140 ms after	4.74	MPH
+ / /		event enable or 60 ms after deployment)		, .,
DPID \$4B Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (140 ms after	0.00	MPH
		event enable or 60 ms after deployment)		
DPID \$4B Byte 5	\$07	SDM Recorded Vehicle Velocity Change for Axis #1 (150 ms after	4.74	MPH
	•	event enable or 70 ms after deployment)		
DPID \$4B Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (150 ms after	0.00	MPH
	* 745 	event enable or 70 ms after deployment)		
DPID \$4C Byte 1	\$08	SDM Recorded Vehicle Velocity Change for Axis #1 (160 ms after	5.42	MPH
•	•	event enable or 80 ms after deployment)		
DPID \$4C Byte 2	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (160 ms after	0.00	MPH
•		event enable or 80 ms after deployment)		
DPID \$4C Byte 3	\$08	SDM Recorded Vehicle Velocity Change for Axis #1 (170 ms after	5.42	MPH
•	<u>-</u>	event enable or 90 ms after deployment)		
DPID \$4C Byte 4	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (170 ms after	0.00	MPH
¥		event enable or 90 ms after deployment)		
DPID \$4C Byte 5	\$08	SDM Recorded Vehicle Velocity Change for Axis #1 (180 ms after	5.42	MPH
		event enable or 100 ms after deployment)		
DPID \$4C Byte 6	\$00	SDM Recorded Vehicle Velocity Change for Axis #2 (180 ms after	0.00	MPH
·		event enable or 100 ms after deployment)		
DPID \$4D Byte 1	\$09	SDM Recorded Vehicle Velocity Change for Axis #1 (190 ms after	6.10	MPH
-		event enable or 110 ms after deployment)		





event enable or 110 ms after deployment)  SDM Recorded Vehicle Velocity Change for Axis #1 (200 ms after 0.00 MPI event enable or 120 ms after deployment)  DPID \$4D Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (200 ms after 0.00 MPI event enable or 120 ms after deployment)  DPID \$4D Byte 5 \$0A SDM Recorded Vehicle Velocity Change for Axis #1 (210 ms after 0.00 MPI event enable or 130 ms after deployment)  DPID \$4D Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (210 ms after 0.00 MPI event enable or 130 ms after deployment)  DPID \$4E Byte 1 \$0B SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after 0.00 MPI event enable or 130 ms after deployment)  DPID \$4E Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after 0.00 MPI event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after 0.00 MPI event enable or 140 ms after deployment)  DPID \$4E Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after 0.00 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after 0.00 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after 0.00 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after 0.00 MPI event enable or 160 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after 0.00 MPI event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after 0.00 MPI event enable or 160 ms after deployment)	Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$4D Byte 3 \$0A SDM Recorded Vehicle Velocity Change for Axis #1 (200 ms after event enable or 120 ms after deployment)  DPID \$4D Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (200 ms after event enable or 120 ms after deployment)  DPID \$4D Byte 5 \$0A SDM Recorded Vehicle Velocity Change for Axis #1 (210 ms after event enable or 130 ms after deployment)  DPID \$4D Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (210 ms after event enable or 130 ms after deployment)  DPID \$4E Byte 1 \$0B SDM Recorded Vehicle Velocity Change for Axis #2 (210 ms after event enable or 130 ms after deployment)  DPID \$4E Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 150 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 150 ms after deployment)  DPID \$4F Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Veloc	DPID \$4D Byte 2	\$00		0.00	MPH
DPID \$4D Byte 4	DPID \$4D Ryte 3	\$0A		6 79	MDL
DPID \$4D Byte 4   \$00   SDM Recorded Vehicle Velocity Change for Axis #2 (200 ms after event event enable or 120 ms after deployment)	or to the tyte o	ΨΟΛ		0.76	1411-11
DPID \$4D Byte 5	DPID \$4D Byte 4	\$00		0.00	MPH
DPID \$4D Byte 5 \$0A SDM Recorded Vehicle Velocity Change for Axis #1 (210 ms after event enable or 130 ms after deployment)  DPID \$4D Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (210 ms after 7.45 MPI event enable or 130 ms after deployment)  DPID \$4E Byte 1 \$0B SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after 7.45 MPI event enable or 140 ms after deployment)  DPID \$4E Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after 0.00 MPI event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after 8.13 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after 8.13 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after 9.00 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after 9.00 MPI event enable or 160 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after 9.00 MPI event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after 9.00 MPI event enable or 160 ms after deployment)  DPID \$4F Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after 9.00 MPI event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after 9.00 MPI 9.0				0.00	7011 1 1
event enable or 130 ms after deployment)  DPID \$4D Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (210 ms after event enable or 130 ms after deployment)  DPID \$4E Byte 1 \$0B SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 160 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #2 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Velocity Change for Axis #1 (280 ms after event enable or 190 ms after deployment)	DPID \$4D Byte 5	\$0A		6.78	MPH
DPID \$4E Byte 1 \$0B SDM Recorded Vehicle Velocity Change for Axis #2 (210 ms after event enable or 130 ms after deployment)  DPID \$4E Byte 1 \$0B SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after 7.45 MPI event enable or 140 ms after deployment)  DPID \$4E Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after 0.00 MPI event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after 8.13 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after 0.00 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after 0.00 MPI event enable or 150 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after 0.00 MPI event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after 0.00 MPI event enable or 160 ms after deployment)  DPID \$4F Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after 0.00 MPI event enable or 170 ms after deployment)  DPID \$4F Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after 0.00 MPI event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after 0.00 MPI event enable or 180 ms after deployment)  DPID \$4F Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after 0.00 MPI event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after 0.00 MPI event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after 0.00 MPI event enable or 180 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Velocity Change for Axis #2 (270 ms after 0.08 MPI event enable or 190 ms after deployment)	<b>,</b> <u>-</u>	•••			****
event enable or 130 ms after deployment)  DPID \$4E Byte 1  \$0B  SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 2  \$00  SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 3  \$0C  SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 4  \$00  SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5  \$0C  SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5  \$0C  SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 6  \$00  SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 1  \$0D  SDM Recorded Vehicle Velocity Change for Axis #2 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 2  \$00  SDM Recorded Vehicle Velocity Change for Axis #2 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3  \$0D  SDM Recorded Vehicle Velocity Change for Axis #2 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 4  \$00  SDM Recorded Vehicle Velocity Change for Axis #2 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5  \$0E  SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5  \$0E  SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5  \$0E  SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5  \$0E  SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6  \$0F  SDM Recorded Vehicle Velocity Change for Axis #2 (270 ms after event enable o	DPID \$4D Byte 6	\$00		0.00	MPH
DPID \$4E Byte 1 \$0B SDM Recorded Vehicle Velocity Change for Axis #1 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Velocity Change for Axis #1 (280 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Velocity Change for Axis #1 (280 ms after event event enable or 190 ms after deployment)	•	·		*	
event enable or 140 ms after deployment)  DPID \$4E Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (220 ms after event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 6 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D SDM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 2 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #2 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D SDM Recorded Vehicle Velocity Change for Axis #2 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 4 \$00 SDM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E SDM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Velocity Change for Axis #2 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF SDM Recorded Vehicle Velocity Change for Axis #2 (270 ms after event enable or 190 ms after deployment)	DPID \$4E Byte 1	\$0B		7.45	MPH
event enable or 140 ms after deployment)  DPID \$4E Byte 3 \$0C \$DM Recorded Vehicle Velocity Change for Axis #1 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 4 \$00 \$DM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C \$DM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 160 ms after deployment)  DPID \$4E Byte 6 \$00 \$DM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D \$DM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 2 \$00 \$DM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D \$DM Recorded Vehicle Velocity Change for Axis #2 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D \$DM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 4 \$00 \$DM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E \$DM Recorded Vehicle Velocity Change for Axis #2 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E \$0E \$0DM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$0E \$0DM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$0E \$0DM Recorded Vehicle Velocity Change for Axis #2 (270 ms after event enable or 190 ms after deployment)	•				
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event enable or 150 ms after deployment)  DPID \$4E Byte 4 \$00 \$DM Recorded Vehicle Velocity Change for Axis #2 (230 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 5 \$0C \$DM Recorded Vehicle Velocity Change for Axis #1 (240 ms after event enable or 150 ms after deployment)  DPID \$4E Byte 6 \$00 \$DM Recorded Vehicle Velocity Change for Axis #2 (240 ms after event enable or 160 ms after deployment)  DPID \$4F Byte 1 \$0D \$DM Recorded Vehicle Velocity Change for Axis #1 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 2 \$00 \$DM Recorded Vehicle Velocity Change for Axis #2 (250 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 3 \$0D \$DM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 170 ms after deployment)  DPID \$4F Byte 4 \$00 \$DM Recorded Vehicle Velocity Change for Axis #1 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E \$DM Recorded Vehicle Velocity Change for Axis #2 (260 ms after event enable or 180 ms after deployment)  DPID \$4F Byte 5 \$0E \$DM Recorded Vehicle Velocity Change for Axis #1 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF \$DM Recorded Vehicle Velocity Change for Axis #2 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF \$DM Recorded Vehicle Velocity Change for Axis #2 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF \$DM Recorded Vehicle Velocity Change for Axis #2 (270 ms after event enable or 190 ms after deployment)  DPID \$4F Byte 6 \$FF \$DM Recorded Vehicle Velocity Change for Axis #1 (280 ms after event enable or 190 ms after deployment)					
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	DPID \$50 Byte 2	<b>¢</b> EE		A 60	MDU
DPID \$50 Byte 2 \$FF SDM Recorded Vehicle Velocity Change for Axis #2 (280 ms after -0.68 MPI event enable or 200 ms after deployment)	J. ID WOO DING E	QT 1		-V.00	MPH
	DPID \$50 Byte 3	\$10		10.94	MPH
event enable or 210 ms after deployment)	w w woo wyto o	Ψισ		10.04	IVIED





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$50 Byte 4	\$FF	SDM Recorded Vehicle Velocity Change for Axis #2 (290 ms after	-0.68	MPH
		event enable or 210 ms after deployment)		
DPID \$50 Byte 5	\$10	SDM Recorded Vehicle Velocity Change for Axis #1 (300 ms after	10.84	MPH
		event enable or 220 ms after deployment)		
DPID \$50 Byte 6	SFF	SDM Recorded Vehicle Velocity Change for Axis #2 (300 ms after	-0.68	MPH
		event enable or 220 ms after deployment)		
DPID \$51 Byte 1 bit 7	\$70	Driver Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 1 bit 6	\$70	Driver Belt Switch Circuit Status Monitored	Yes	
DPID \$51 Byte 1 bit 5	\$70	Passenger Belt Switch Circuit Status	BUCKLED	
DPID \$51 Byte 1 bit 4	\$70	Passenger Belt Switch Circuit Status Monitored	Yes	
DPID \$51 Byte 1 bit 3	\$70	Front Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 1 bit 2	\$70	Front Center Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 2 bit 7	\$00	Second Row Left Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 2 bit 6	\$00	Second Row Left Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 2 bit 5	\$00	Second Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 2 bit 4	\$00	Second Row Center Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 2 bit 3	\$00	Second Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 2 bit 2	\$00	Second Row Right Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 3 bit 7	\$00	Third Row Left Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 3 bit 6	\$00	Third Row Left Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 3 bit 5	\$00	Third Row Center Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 3 bit 4	\$00	Third Row Center Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 3 bit 3	\$00	Third Row Right Belt Switch Circuit Status	UNBUCKLED	
DPID \$51 Byte 3 bit 2	\$00	Third Row Right Belt Switch Circuit Status Monitored	No	
DPID \$51 Byte 4 bit 7	\$00	Driver Seat Position Status	Rearward	
DPID \$51 Byte 4 bit 6	\$00	Driver Seat Position Status Monitored	No	
DPID \$51 Byte 4 bit 5	\$00	Passenger Seat Position Status	Rearward	
DPID \$51 Byte 4 bit 4	\$00	Passenger Seat Position Status Monitored	No	
DPID \$52 Byte 1 bit 7	\$80	Automatic Passenger SIR Suppression System Validity Status	Invalid	
DPID \$52 Byte 1 bit 0	\$80	Automatic Passenger SIR Suppression System Status	Air Bag	
	444	The state of the s	Suppressed	
DPID \$52 Bytes 2-3	\$0000	SDM Synchronization Counter	0	
DPID \$52 Byte 4 bit 7-6	\$00	Rollover Sensor Message Status	No Rollover	
	***	Compression and transposing a section of	Event	
DPID \$52 Byte 4 bit 5	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Side	No	
		Impact Event	, v.	
DPID \$52 Byte 4 bit 4	\$00	Side Air Bag(s) Were First Commanded to Deploy Due to Rollover	No	
	427	Event	110	





Data Location	Data Value (Hex)	Parameter Descriptor	Translated Value	Units
DPID \$52 Byte 4 bits 3-0	\$00	Rollover Sensor Status	Last message received	
			contained errors	
DPID \$53 Byte 1	\$51	Time From Algorithm Enable to Maximum SDM Recorded Vehicle Velocity Change	810	msec
DPID \$53 Bytes 2-3	\$0B6D	Maximum SDM Recorded Vehicle Velocity Change	36.65	MPH
DPID \$54 Byte 1 bit 7	\$00	Automatic Passenger SIR Suppression System Validity Status / Passenger SIR Suppression Switch Circuit Validity Status	Valid	
DPID \$54 Byte 1 bit 1	\$00	Automatic Passenger SIR Suppression System Status / Passenger SIR Suppression Switch Circuit Status	Air Bag Suppressed	
DPID \$54 Byte 2	\$00	Rollover Sensor - Time Between Successive Side Deploys	0	msec
DPID \$54 Byte 3	\$00	Rollover Sensor - Time From Rollover Enable to Deploy	0	msec
DPID \$55 Byte 1	\$00	Driver 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 2	\$00	Driver 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 3	\$00	Passenger 1st Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 4	\$00	Passenger 2nd Stage Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 5	\$00	Driver Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec
DPID \$55 Byte 6	\$00	Passenger Side or Roof Rail/Head Curtain Time From Algorithm Enable to Deployment Command Criteria Met	0	msec

PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT

#### Service Request Detail SR No. No Goodwill Offered BRC Type PAR 71-758872179 Ref No. Goodwill GW SubType Bus. Unit BRC Account Site PAR First Name Approval Not Initiated Area Last Name Steering - Power Steering Pump / Initiate PAR- Collision Evening # UCC Sub-Area Daytime# Address City Carson involved Dir Paradise Chevrolet Safety Yes Updated 9/21/2009 01:15:37 PM Phone Source State CA ZlpCd Con Acct AMSTUTST License # CHEVROL Serial #/VIN 1G1AL58F787: Model Year 2008 Priority Medium Owner Status Open Opened 9/17/2009 01:31:32 PM Chevrolet 01/10/2008 Warr. Start Make Model Cobalt Mileage 34729 Sub-Status Dissatisfied Closed Power Steering- Enterprise veh Abstract PAR FILE, DO NOT ADVISE, DO NOT ASSUME, SEND ALL CALLS TO X41022

## Description Pre-PAR

Customer

Fre-PAR	•					
PAR Notifier	Incident Date/Time	, , , , , , , , , , , , , , , , , , , ,	e In Veh Road Surface		Cond. Fire Report#	Police Report#
Insurance Age			2 Asphalt	Dry	none	none
Driver Last Na		Driver First Name	Height DOI			
cust of Enterp	rise	cust of Enterprise			f Enterprise	
Insurance Age	ent Last Name.	Insurance Agent First Name	Phone # (310) B17-7928	insumme Elco 2 da		at DRU 8663003238
Incident Loc	On 101 S, near Camaria CA		incident Desc	was temp ur	able to lum the veh enough,	ne, hw veered right, power steering failed and driv the driver side mixtor scraped against the side of a as the driver of the 3rd party veh did not stop.
	power steering		Damage Desc	left side mirr	•	,
Vehicle Loc	Paradise		Add1 Info	)		
Emgcy Svc Names	none		Maint Lo	c Enterprise		
PAR Def	tail					
Collision	Y Non Collision	Property Y T Damage	hərmai Evt N	Spec Equip	none	
Vehicle Speed	70	Weather dry Condition		Prop Owner	unknown	Property 3rd party Type
Last Service Date		Loc Last Service		Property Location	unknown	Prop Est Ropair Cost
Veh Est Repair Cost	\$215.00	Spec Equip n/a Installer		Prop Damage Description	scraped the side of the veh,	that driver did not stop
Primary Veh Use	Fleet	Inspection Steering Type	and Suspension Sys	Inspected By	Inspection Not Performed	Inspection Date/Time
Veh Damage Description	left side mirror			Explain Other	sent to ESIS, last date of sv	C unknowa

Report Generated for toporowm

on 9/21/2009

Page 1 of 10

## **Activities**

Groated Created By Assigned To Activity Type Activity Sub-Type Slatus Completed Obscription
9/21/2009 01:30:40 PM AMSTUTST AMSTUTST Scheduled Follow-up Scheduled Alarm check for ESIS pick up

Groated Last Name Contact First Name Account BAC Code

Check for ESIS pick up

THIS IS NOT A SCHED CALL BACK, DO NOT ADV CUST OF THIS SCHED ACTIVITY, DIRECT ALL INQUIRIES TO OCRS STACY AMSTUTZ @ X41022

Confidential Comments

Croated Created By Assigned To Activity Typo Activity Sub-Typo Status Completed Description
9/21/2009 01:28:34 PM AMSTUTST ESISBIQU Escalation ESIS - Property Damage In Progress assigned to ESIS

Account GAC Code

property damage, enterprise veh
Confidential Comments

Greated Greated By Assigned To Activity Typo Activity Sub-Type Status Completed Description
9/21/2009 01:18:36 PM AMSTUTST AMSTUTST Outbound Call Dealer Made Contact Done 9/21/2009 01:24:26 PM Paradise Chev @ 805 642 0111

Contact Last Name Account BAC Cone

CRS spoke with: Svc Mgr Drew Watts

CRS adV: understand the veh is being held at dir until diagnosis fee is paid for, GM does not charge for diagnoses on PAR cases, is it possible to release the file back to Enterprise/Elco?

Dir adv: no, she can get the veh, we did tell her that there would be a half hour fee, she can come get the veh if she would like to

StacyAmstutz/ATX/PAR

Confidential Comments

Report Generated for toporowm

on 9/21/2009

Page 2 of 10

## **Activities**

9/21/2009 01:09:59 PM	Created By AMSTUTST	Assigned To AMSTUTST	Activity Typo Ownership Changed	Activity Sub-Type Ownership Escalated to BRC	Status Done	Completed 9/21/2009 01:09:59 PM	Doscription Ownership Escalated to BRC
Iontani Last Name		Contact Firs	! Name	Account		BAC Code	
Confidential Comments							l
Preated 9/21/2009 08:42:52 AM Contact Last Name	Created By KINZERTH	Assigned To AMSTUTST Contact Fire	Activity Typo Ownership Changed	Activity Sub-Type	Status Done	Completed 8/21/2009 08:42:52 AM BAC Code	Description Service Request Ownership has changed FROM: BARRIOMA TO: AMSTUTST
Comments  Confidential Comments							 
	·						
Preated 1/21/2009 08:42:32 AM	Created By KINZERTH	Assigned To AMSTUTST	BRC PAR	Activity Sub-Typo Initial Contact-AVM Account	Status Done	Completed 9/21/2009 01:28:14 PM BAC Code	Description Called DVM Byrne Paul 80509 5868
7 1 1 2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	5000						· I
he veh belonging to Ente	ing cust, to adv	eed to forward t	this file to ESIS for further h	ust concern is with the power si Nandling or concerns regarding this file,			
StacyAmstutz/ATX/PAR Consideration Comments	_						•

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#### **Activities**

	realed By INZERTH	Assigned To AMSTUTST	Activity Typo BRC PAR	Activity Sub-Type Initial Contact- Dealer	Status Done	Completed 9/21/2009 12:16:10 PM	Description Called Paradise Chev @ 805 642 0111
Contact Last Name		Contact First	Name	Account		BAC Code	
							1

CRS spoke with: Svc Mgr Drew Watts

CRS adv: calling about veh, understand that veh was diagnosed at dir, what was dir diagnosis? is veh still at dir? File will be handled by ESIS because the veh is an Enterprise Rental veh, will have the new agent's into in 10 business days

Dir adv: she works for Elco, told her we would look at the veh, we found a power steering code, and there is also a bulletin that addresses that code. Doc

2322970, they did get the power steering to fall. Veh is still at dir

StacyAmstutz/ATX/PAR Confidential Comments

Description Created By Assigned To Activity Typo Activity Sub-Type Status Created 9/21/2009 01:18:30 PM 9/21/2009 08:42:14 AM KINZERTH AMSTUTST BRC PAR Initial Contact- Phone Done Called BAC Code Contact First Name Contact Last Name

cust sts: with Elco, representing Enterprise, veh is an Enterprise veh driver was on the highway in the middle lane, hw veered right, power steering falled and driver was temp unable to turn the veh enough, the driver side mirror scraped against the side of a veh in the left lane, the damaged are unknown as the driver of the 3rd party veh did not stop. veh is currently being held at paratise until the diagnosis fee is paid, we would like to move the veh to a safer location, we do not want to pay for the inspection

CRS adv: we will need to forward this tile to ESIS for further handling, someone from that dept will be in contact within 10 business days, will also call the dir to try and get the veh released, can't garuntee anything at this point if there is no contact from ESIS in 10 business days cust can call CRS for new agent info

StacyAmstutz/ATX/PAR

Confidential Comments

## **Activities**

Activities	0		A . 41 (b. 70	a - Mills Colt To-	C i - I - I - I	Completed	Danasialian
Greated 9/21/2009 08:42:05 AM	Created By KINZERTH	Assigned To AMSTUTST	Activity Type BRC PAR	Activity Sub-Type Acknowledgement	Status Done	Completed 9/21/2009 01:03:59 PM	Description Called
Centact Last Mame		Contact Firs	Name	Account		BAC Code	
omnents							
CRS adv: Calling to Infor Do you have a few mome			nur file concerning you	r 2008 Chev Cobalt,			
cust sts: yes	•						
cust sis. yes							
*Continued in initial activ	rity						
StacyAmstutz/ATX/PAR							
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Activity Sub-Typo	Status	Completed	Doscription
9/21/2009 08:41:56 AM	KINZERTH	AMSTUTST	Notify CRM		Dane	9/21/2009 01:28:28 PM	File Assigned
Contact Last Name		Contact First	Name	Account		BAC Code	•
							1
Comments							•
Confidential Comments							[
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
9/21/2009 08:41:48 AM	KINZERTH	AMSTUTST	Research		Done	9/21/2009 10:49:24 AM	Research VIN
Contact Last Name		Contact First	Name	Account		BAC Code	
no open recalls							
no retated repairs							
no other files							
StacyAmstutz/ATX/PAR							
Confidential Comments							

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## **Activities**

Created 9/21/2009 08:41:33 AM Pontact Last Name Comments	Created By KINZERTH	Assigned To AMSTUTST Contact First	Activity Type BRC PAR Name	Activity Sub-Type Case Assigned Account	Status Done	Completed 9/21/2009 10:42:10 AM BAC Code	Description Assigned to Stacy Amstutz x41022
Confidential Comments							
Greated 9/21/2009 08:41:23 AM	Created By KINZERTH	Assigned To BARRIOMA	Activity Type SR Opened	Activity Sub-Type	Status Done	Completed 9/21/2009 08:41:23 AM	Description SR in Status of Closed has been Re-
Commonts		Contact Eirg	i	Account		BAC Code	Opened by KINZERTH
Confidential Comments							
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Doscription
9/21/2009 08:41:22 AM	KINZERTH	BARRIOMA	SR Closed - Satisfied		Done	9/21/2009 08:41:22 AM BAC Code	Service Request has been Closed Satisfied.
Contact Lact Name		Contact First	Name	Account		BAC Code	
Confidential Comments							
Orontod 9/18/2009 03:16:09 PM	Created By BARRIOMA	Assigned To KINZERTH	Activity Type	Activity Sub-Type	Status Done	Completed 9/21/2009 08:41:16 AM	Description Assigning activity to PAR QUEUE
Contact Last Name	DARRIONA	Contact First		Account	LOR	BAC Code	Assigning activity to 1744 45252
CRS advised that a pers	on from the PAF	R Department wil	I contact the customer with	in 2 business days			
Maria Kemp /BA/CAC Tie	er 1 Lvl 1						
Received and assigned in Thaddeus Kinzer/PAR W Confidential Comments	n PAR orkflow/ATX						

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#### **Activities**

Created 9/18/2009 02:49:04 PM	Created By BARRIOMA	Assigned To BARRIOMA	Activity Type Outbound Call Customer	Activity Sub-Type Left Message	Status Done	Completed 9/18/2009 02:51:03 PM	Description Case information.
Contact Last Name		Contact First	Name	Account		BAC Code	

Comments

CRS advised customer that their information will be forwarded to the Product Allegation Department within the BRC.

Cust is an Enterprise representatative that wanted to start a claim. Cust stated a cust was involved in a collision. Cust that was driving the veh did not intended to start a claim, however Enterprise wanted to state if product was faulty.

Maria Kemp /BA/CAC Tler 1 Lvl 1

Confidential Comments

Croated 9/18/2009 02:30:10 PM	Created By BARRIOMA	Assigned To BARRIOMA	Activity Type Outbound Call Dealer	Activity Sub-Type Made Contact	Status Done	Gompleted 9/18/2009 02:38:30 PM	Description fu
Contact Last Name		Coplact First	Name	Account		BAC Code	

Comments SVM Drew

Power steering message came on, code C0475. There is a document that addresses this, 2322970. This document describes steering hard to turn, was issued on aug 6 of 2009.

Cust was charged for that Inspection.

Marta Kemp /BA/CAC Tier 1 Lvl 1 Confidential Commonits

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
9/18/2009 01:07:26 PM	BARRIOMA	BARRIOMA	Inbound Call Customer	Customer	Done	9/18/2009 01:13:44 PM	Customer called.
		0	Vame	Account		BAC Code	
							_

Customer wanted to know if they would have to pay for the inspection fee. CRS told cust unless weh has insurance that would cover that, they will need to pay for insurance.

Maria Kemp /BA/CAC Tier 1 Lvl 1

Confidential Comments

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## **Activities**

Greated 9/18/2009 06:44:59 AM Contact Last Name	Crealed By ALEJANRH	Assigned To BARRIOMA Contact First	Activity Typo Notify CRM I Name	Activity Sub-Type	Status Done	Completed 9/18/2009 11:40:28 AM BAC Code	Description Letter received
Confidential Comments							 
Groated 9/18/2009 06:42:31 AM Cristact Last Name	Created By SADMIN	Assigned To BARRIOMA Contact First	Activity Typo Inbound White Mail	Activity Sub-Typo Company Account	Status Done	Completed 9/18/2009 06:44:57 AM BAC Code	Doscription REQUEST FOR ASSISTANCE Scanned: 2009-09-17-15-20-47.000000, MSXDocNum: 000195E7
Letter from Enterprise rep CRS action plan: Attach and notify	(		_			•	
Reggie Alejandrino/CAC Confidential Comments	Γ1 <i>II</i> MIa /Emp L	.vi 1					I
Groated 9/17/2009 02:30:53 PM	Created By RAMIREAR	Assigned To BARRIOMA	Notify CRM	Activity Sub-Type Customer Called Account	Status Done	Completed 9/17/2009 03:12:06 PM BAC Code	Description informing of libec
see locc Confidential Comments							
Greated 9/17/2009 02:29:59 PM   Contact   ast Name	Greated By BARRIOMA	Assigned To BARRIOMA Contact First	Activity Type Oulbound Call Customer Name	Activity Sub-Type Made Contact Account	Status Done	Completed 9/17/2009 02:30:35 PM BAC Code	Doscription FU
Countents Cust stated she talked to Cust said she will take vel Maria Kemp /BA/CAC Tie.	n to dealer on f						l

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#### **Activities**

Croated 9/17/2009 02:27:56 PM BARRIC Contact Last Name Comments Cust requested divisional address	MA BARRIOMA Contact Fin	Inbound Voice Mail	Activity Sub-Typo Service Request Update Account	Status Done	Completed 9/17/2009 02:29:57 PM BAC Code	Description Customer called.
Maria Kemp /BA/CAC Tier 1 Lvl 1 Confidential Comments						İ
Created 9/17/2009 02:27:42 PM RAMIRE  Cust sts: - provided sR 71-758872179 - spoke to a rep earlier - forgot to get mailing eddress and Cust sts: - divisional address for chevy and f CRS Advsd: - Chevrolet - P.O. Box 33170 Detroit, MI 48232 - Fax: 865-962-2868 ArthurRamirez/CAC T1/MAN/Level	ax number stronger	Inbound Call Customer	Activity Sub-Typo Complex Request Account	Status Done	Completed 9/17/2009 02:30:39 PM BAC Code	Description ***Assisting Only***
Greated Greated 9/17/2009 02:16:18 PM BARRIO BARRIO Check diagnose. Contact customer. (310) 817-7928		Activity Typo Scheduled Outbound Call Cust Vame	Activity Sub-Typo Follow-up Attempt Account	Status Done	Completed 9/18/2009 02:48:48 PM BAC Code	Doscription FU

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#### **Activities**

Groated 9/17/2009 01:39:48 PM	Greated By BARRIOMA	Assigned To BARRIOMA	Activity Type Inbound Call Customer	Activity Sub-Type Complex Request	Status Done	Completed 9/17/2008 02:10:36 PM	Description Complaint veh.
Contact Last Name		Contact First	Name	Account		BAC Code	
1							
Comments							

Cust states im calling on behalf of Enterpise. A custoemr that rented a car had an accident that we believed it was caused by product failure.

Description
THE DRIVER OF THE CHEVROLET WAS IN THE MIDDLE LANE, THERE WAS A TURN RIGHT, POWER STEERING WENT OUT, HE WASN'T ABLE TO TURN WITH THE ROAD SO HE ENDED UP IN THE OTHER LANE (LEFT ONE). HE HIT ANOTHER CAR.

DAMAGE DESCRIPTION BROKEN SIDE MIRROR ON THE DRIVER'S SIDE

Customer did not care about making actaim against GM, im just calling because we need to verify if the veh is defective or not.

CRS informed cust she will need to have the veh diagnosed by a GM dealer in order to state if the veh has a defect or not. Cust said she would take veh to dealer PARADISE CHEVROLET 6350 LELAND ST VENTURA CA 93003-8585 805-642-0111

CRS scheduled caliback.

Maria Kemp /BA/CAC Tier 1 Lvl 1 Confidential Comments

#### **UCC** Information

•		
UCC Code	Symptom	Dascription
M30	Inoperative	Steering - Power Steering Pump / Brackets

on 9/21/2009 Page 10 of 10 Report Generated for toporowm

## **Received from BRC**

P.O. BOX 5015 CARSON, CA 90749-5015 310-817-7901

September 17, 2009

Via Fax & Certified Mail 866.962.2868 / 7009 0820 0001 7272 9965

Chevrolet Motor Company Attn: Maria, svc request #71758872179 PO Box 33170 Detroit MI 48232-5170

RE:

Vehicle

: 2008 Chevy Cobalt

VIN

: 1G1AL58F787

Date of Loss : 9/12/2009

Our File No. : !

Your File No.: 71758872179

RECEIVED

SEP 2 3 2009

ESIS-GM CLAIMS UNIT

#### Dear Maria:

Please be advised this office handles claims for Enterprise Rent-A-Car Company of Los Angeles, LLC (hereinafter "Enterprise").

Per our conversation today, the driver of the above listed vehicle alleged an accident occurred as a result of a mechanical defect involving the power steering. Also per our conversation today, I have arranged for an inspection of the vehicle tomorrow at 10:00 am at Paradise Chevrolet in Ventura, Calfornia.

Enterprise reserves all rights of recovery relating to inspection costs, loss of use and storage fees which continue to increase each day the vehicle is held.

I look forward to hearing from you following the inspection. Please contact me at to discuss.



Sincerely,



# GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:	1G1AL	G1AL58F787							
		VEHIC	CLE INF	ORMATI	ON				
Merchandising Model :		IAL69 -2008 COBALT 4-DOOR LT SEDAN			Warranty Start Date :			01/10/20	008
BARS Order Type:	50 -	50 - FLEET							
Delivering Dealer:	PO	RYDELL AUTOMOTIVE GROUP PO BOX 2189			Selling Source:			I3 - CHEVROLET	
		N NUYS , CA 91404 8) 838-1700	-2109		Site Code :			20070	
					Business A Code :	ssociat	te	164285	
Service Contract:	No	Branded Title:	No	Warran	ty Block:	No	PDI	Status :	Paid

#### REQUIRED FIELD ACTIONS

Vehicle Has No Current Record Of Outstanding Campaigns

Vehicle Has No Associated On Star or XM Radio Information.

#### SERVICE INFORMATIONAL ITEMS

Type	Number	Description	Posted Date	Status
EI	08224	2.0L, 2.2L, 2.4L ENGINE OIL LEAK - REF. TSB 08-06-01-017.	07/18/2008	See Bulletin
EI	09110	SIR/AIRBAG LIGHT ILLUMINATED, DTC B0081 SET(REF. TSB 09-09-41-003)	05/05/2009	See Bulletin
EI	09116	INSUFF A/C COOLING, A/C COMPRESSOR NOISE/REFRIG/OIL LEAK (TSB 09-01-39-006)	05/13/2009	See Bulletin

#### **APPLICABLE WARRANTIES**

ON STAR AND XM SATELLITE RADIO INFORMATION

Description	Effective Date	Effectiv <del>e</del> Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	01/10/2008	10 miles	01/10/2011	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	01/10/2008	10 miles	01/10/2014	100010 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	01/10/2008	10 miles	01/10/2013	100010 miles

96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	01/10/2008	10 miles	01/10/2016	80010 miles
180/150000 CALIFORNIA SELECT COMPONENT	01/10/2008	I0 miles	01/10/2023	150010 miles
180/150000 CALIFORNIA EMISSIONS	01/10/2008	10 miles	01/10/2023	150010 miles

#### **CLAIM HISTORY**

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
01/31/2008	E	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	1 miles

#### **CHECK HISTORY INFORMATION**

Vehicle Has No Associated Check History Information.

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# GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:		1G1AL58F787								
				CLAIM F	IISTORY					
Repair Ord			Repair Order Number :	E15064	E15064 Odometer Read		ading:	1 miles		
Serviced RYDELL AUTOMOTIVE GROUP PO BOX 2189 VAN NUYS, CA 91404-2189 (818) 838-1700		Selling Source : Site Code : Business Associate Code :		2007	13 - CHEVROLET 20070 164285					
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Line Total	Comments
02/19/2008	875	01	I	Z7000 - PRE- DELIVERY INSPECTION - BASE TIME	N/A		N/A	N/A	\$ 110.67	N

#### **CHECK HISTORY**

Vehicle Has No Associated Check History.

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## GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

VIN	1G1AL58F787

#### **VEHICLE BUILD**

Merchandising Model:	1AL69 -2008 COBALT 4-DOOR LT SEDAN				
Gross Vehicle Weight Rating:	1736 kg (3828 lb)	Order Number:	MMXPP4		
Build Date:	01/09/2008	Build Plant :	187A		

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	ALO - SENSOR INDICATOR INFLATABLE RESTRAINT, FRT PASS/CHILD PRESENCE DETECTOR
AP9 - CONVENIENCE NET, CARGO	AR9 - DELUXE FRONT BUCKET SEAT
ASF - HEAD CURTAIN SIDE AIRBAGS, FRONT/REAR	AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FACING
AU0 - REMOTE KEYLESS ENTRY	AU3 - POWER DOOR LOCKS W/REMOTE KEYLESS ENTRY
B34 - FLOOR MATS, FRONT/REAR	B35 - REAR FLOOR MATS
B8N - GM PRODUCTION WEEK #02	B84 - BODY COLOR, BODYSIDE MOLDINGS
CIU - ENTERPRISE RENT A CAR	C67 - ELECT. FRONT AIR CONDITIONER
DG7 - BODY COLOR POWER MIRRORS	D36 - MIRROR I/S R/V TILT
FEI - SUSPENSION SYSTEM-SOFT RIDE	FLT - FLEET PROCESSING OPTION
FY1 - TRANS/AXLE 3.63 RATIO	IPC - INTERIOR TRIM DESIGN
JM4 - ANTILOCK BRAKE SYSTEM	K34 - CRUISE CONTROL
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO
L61 - 2.2L DOHC 4 CYL ENGINE	MN5 - 4 SPEED AUTO TRANSMISSION
MX0 - TRANSMISSION, 4 SPD AUTOMATIC	NU6 - EMISSION SYSTEM CALIFORNIA, PZEV
NW7 - TRACTION CONTROL	NZ6 - 16" HIGH-VENT STEEL WHEELS
N45 - 3 SPOKE STEERING WHEEL	QLG - TIRE ALL P205/55R16-89H BW
R6F - IDENTIFY B-CODE USERS	R9N - PROCESSING CODE - SEAT

UE0 - ONSTAR DELETE	UJ6 - TIRE PRESS INDICATOR
UQ4 - BASE SPEAKER SYSTEM	US8 - AM/FM STEREO, CD PLAYER & MP3 FORMAT
U2J - DELETE XM SATELLITE RADIO AM/FM STEREO, CD PLAYER (REPLACES STD/OPT RADIO)	VK3 - FRONT LICENSE PLATE BRACKET
VQ2 - FLEET ORDERING AND ASSISTANCE	VT7 - OWNERS MANUAL ENGLISH
VX7 - LONG TERM DAILY RENTAL PROGRAM	V2G - FULL FUEL FILL CREDIT
V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA	YF5 - CALIFORNIA EMISSIONS
ISZ - OPTION PACKAGE DISCOUNT	14C - GRAY
14I - GRAY	2LT - 2LT TRIM PACKAGE *WHEELS, 16" STYLED STEEL (REPLACES STD/OPT WHEELS) *ANTILOCK BRAKE SYSTEM *CONVENIENCE NET, CARGO *CRUISE CONTROL *BODY COLOR, BODYSIDE MOLDINGS
6AP - FRONT SPRING	7AP - FRONT SPRING
74U - VICTORY RED	8AB - REAR SPRING
9AB - REAR SPRING	

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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

September 29, 2009

Joshua Preister Claims Administrator

ELCO ADMINISTRATIVE SERVICES ATTN: KATRINA BERGSTROM PO BOX 5015 CARSON, CA 90749-5015

RE: Claimant:

Our File No.:

Our Client: General Motors Company

Date/Event: 09/12/2009

Subject vehicle: 2008 Chevrolet Cobalt

VIN: 1G1AL58F787

#### Dear Ms. Bergstrom:

We are the third-party administrators on behalf of General Motors Company (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your insured. Your correspondence alleges that your insured sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- 1. Please provide a **copy** of your expert report and **color copies** of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.

# 5

- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- 9. Advise if the subject vehicle was ever involved in any prior accidents. If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Joshua Preister Claims Administrator

Admin Data			ISIUN SPECIALISTS (	V	
Owner			Insured		
			Address		
Address					
Home Dhara			Home Phone		
Home Phone Work Phone		111-111-1111	Work Phone		
Insurance Compa	ny		Adjuster		
ENTERPRISE			Adjuster		
Address			Phone		
Phone			Email		
Fax			Inspection Location		
			Address		
			Phone		
			Fax		
Repair Facility					
Repair Facility	CALIFORNIA COLL	ISION	Estimator Information		
Name	SPECIALISTS, LL	IOION	Estimator	S1	
Address	1649 Palma Dr. Unit	1 A	Office Address		
	Ventura, CA 93003		Address		
Phone	805-650-7506		Email		
Fax	805-650-7583		Phone		
Federal Tax ID			Fax		
State BAR					
File ID Platform		smit Date 9/14/200	Claim #  9 Deductible \$0.00	Policy Number Deductible Paid	d Halmania
Loss Assignment D	ate 9/14/2009 Inspe	ection Date	Loss Type		d Unknown
/ehicle Data	ate 9/14/2009 Inspe	ection Date	Loss Type		J UNKNOWN
ehicle Data					J Onknown
ehicle Data Year	08	Make Chevr	olet Model	Cobalt	J OHKHOWH
ehicle <b>Data</b> Year BodyStyle		Make Chevr Color RED	olet Model VIN	Cobalt 1G1AL58F787	J UNKNOWN
Yehicle <b>Data</b> Year BodyStyle Engine	08	Make Chevr Color RED Type Car	olet Model VIN Odometer	Cobalt	J Unknown
ehicle Data /ear BodyStyle Engine Production Date	08 4D Sed	Make Chevr Color RED Type Car Primary Point Of	olet Model VIN Odometer	Cobalt 1G1AL58F787	J UNKNOWN
ehicle Data  /ear BodyStyle Engine Production Date License	08 4D Sed 08/1	Make Chevr Color RED Type Car	olet Model VIN Odometer	Cobalt 1G1AL58F787	J OHKNOWN
Yehicle Data Year BodyStyle Engine Production Date License License State	08 4D Sed 08/1 6CDT818	Make Chevr Color RED Type Car Primary Point Of	olet Model VIN Odometer	Cobalt 1G1AL58F787	J UNKNOWN
Yehicle Data Year BodyStyle Engine Production Date License License State ine Items	08 4D Sed 08/1 6CDT818	Make Chevr Color RED Type Car Primary Point Of Secondary Point	olet Model VIN Odometer Impact14 Of Impact14	Cobalt 1G1AL58F787. 34724	
Yehicle Data Year BodyStyle Engine Production Date License License State Line Items Line Operation Remove/Rept	08 4D Sed 08/1 6CDT818 CA	Make Chevr Color RED Type Car Primary Point Of Secondary Point	olet Model VIN Odometer Impact14 Of Impact14	Cobalt 1G1AL58F787. 34724	Lbr TTL Other
ehicle Data  /ear BodyStyle Engine Production Date License License State line Items Line Operation Remove/Repla	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOOL L FRT DOOL	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR	olet Model VIN Odometer Impact14 Of Impact14	Cobalt 1G1AL58F787 34724  QTY Labor Paint 1 1°B	Lbr TTL Othe \$25.00
ehicle Data  /ear BodyStyle Engine Production Date License License State Line Items Line Operation Remove/Repla Refinish Remove/Insta	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOO L FRT DOO	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL	olet Model VIN Odometer Impact14 Of Impact14	Cobalt 1G1AL58F787 34724  QTY Labor Paint 1 1°B	Lbr TTL Othe \$25.00 \$17.50
Yehicle Data Year BodyStyle Engine Production Date License License State Line Items Line Operation Remove/Repla Refinish Remove/Insta Additional Ope	08 4D Sed  08/1 6CDT818 CA  Description ace	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL	olet Model VIN Odometer Impact14 Of Impact14  Price ROR \$180.23	Cobalt 1G1AL58F787 34724  QTY Labor Paint 1 1 B 0.7 R 0.4 B	Lbr TTL Othe \$25.00
Yehicle Data Year BodyStyle Engine Production Date License License State Line Items Remove/Replate Refinish Remove/Instate Additional Ope	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOC L FRT DOC L FRT DOC Erations CLEAR CC erations CHIP RESi	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL OAT	olet Model VIN Odometer Impact14 Of Impact14  Price ROR \$180.23	Cobalt 1G1AL58F787 34724 QTY Labor Paint 1 1*B 0.7 R 0.4 B 0.1 R	Lbr TTL Othe \$25.00 \$17.50 \$10.00
Yehicle Data Year BodyStyle Engine Production Date License License State Line Items Line Operation Remove/Repla Refinish Remove/Insta Additional Operation O	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOC L FRT DOC L FRT DOC Erations CLEAR CC erations CHIP RESignations FINISH SA	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL OAT ISTANT MATERIAL A ND AND BUFF	olet Model VIN Odometer Impact14 Of Impact14  Price \$180.23	Cobalt 1G1AL58F787. 34724  QTY Labor Paint 1 1 B 0.7 R 0.4 B 0.1 R	Lbr TTL Othe \$25.00 \$17.50 \$10.00
Pehicle Data  Year  BodyStyle Engine Production Date License License State Line Items Line Operation Remove/Repla Refinish Remove/Insta Additional Operational Ope	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOO L FRT DOO L FRT DOO erations CLEAR CO erations CHIP RESi erations FINISH SA Sts PAINT/MA*	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL OAT ISTANT MATERIAL A ND AND BUFF TERIALS	olet Model VIN Odometer Impact14 Of Impact14  Price \$180.23  PPLICATION \$10.00*	Cobalt 1G1AL58F787: 34724  QTY Labor Paint 1 1*B 0.7 R 0.4 B 0.1 R 1	Lbr TTL Othe \$25.00 \$17.50 \$10.00
dehicle Data  Year  BodyStyle Engine Production Date License License State Line Operation Remove/Repla Refinish Remove/Insta Additional Ope Additional Ope Additional Cos Additional Cos	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOO L FRT DOO L FRT DOO erations CLEAR CO erations CHIP RESi erations FINISH SA Sts PAINT/MA*	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL OAT ISTANT MATERIAL A ND AND BUFF	olet Model VIN Odometer Impact14 Of Impact14  Price ROR \$180.23	Cobalt 1G1AL58F787. 34724  QTY Labor Paint 1 1 B 0.7 R 0.4 B 0.1 R	Lbr TTL Othe \$25.00 \$17.50 \$10.00
Pehicle Data  Year  BodyStyle Engine Production Date License License State Line Operation Remove/Repla Refinish Remove/Insta Additional Operation Additional Operation Additional Operation Additional Cost	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOO L FRT DOO L FRT DOO erations CLEAR CO erations CHIP RESi erations FINISH SA Sts PAINT/MA*	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL OAT ISTANT MATERIAL A ND AND BUFF TERIALS	olet Model VIN Odometer Impact14 Of Impact14  Price \$180.23  PPLICATION \$10.00*	Cobalt 1G1AL58F787: 34724  QTY Labor Paint 1 1*B 0.7 R 0.4 B 0.1 R 1	Lbr TTL Othe \$25.00 \$17.50 \$10.00
Pehicle Data  Year  BodyStyle Engine Production Date License License State Line Operation Remove/Repla Refinish Remove/Insta Additional Operation Additional Operation Additional Operation Additional Cost	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOO L FRT DOO L FRT DOO erations CLEAR CO erations CHIP RESi erations FINISH SA Sts PAINT/MA*	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL OAT ISTANT MATERIAL A ND AND BUFF TERIALS	olet Model VIN Odometer Impact14 Of Impact14  Price \$180.23  PPLICATION \$10.00*	Cobalt 1G1AL58F787: 34724  QTY Labor Paint 1 1*B 0.7 R 0.4 B 0.1 R 1	Lbr TTL Othe \$25.00 \$17.50 \$10.00
Yehicle Data Year BodyStyle Engine Production Date License License State Line Operation Remove/Repla Refinish Remove/Insta Additional Operation Additional Operation Additional Operation Additional Operation Additional Operation	08 4D Sed  08/1 6CDT818 CA  Description ace L FRT DOO L FRT DOO L FRT DOO erations CLEAR CO erations CHIP RESi erations FINISH SA Sts PAINT/MA*	Make Chevr Color RED Type Car Primary Point Of Secondary Point OR REAR VIEW MIRE OR MIRROR OR TRIM PANEL OAT ISTANT MATERIAL A ND AND BUFF TERIALS	olet Model VIN Odometer Impact14 Of Impact14  Price \$180.23  PPLICATION \$10.00*	Cobalt 1G1AL58F787: 34724  QTY Labor Paint 1 1*B 0.7 R 0.4 B 0.1 R 1	Lbr TTL Othe \$25.00 \$17.50 \$10.00

New Parts	\$180.23	-30.00 %		\$54.07)	\$126.16
Parts Total					\$126.16
l = h =					
Labor					
	AdditionalLabor	Rate	Hours	R*H	Sub Total
	0.00	\$25.00	1.4	\$35.00	\$35.00
Paint §	0.00	\$25.00	0.8	\$20.00	\$20.00
Labor Total					\$55.00
Materials					
Paint Materials					\$19.20
Hazardous Wa	·				\$5.60
Materials Total	al				\$24.80
				-	
Miscellaneou	s				
Other					\$10.00
Miscellaneou	s Total				\$10.00
Adjustments					
Deductible					\$0.00
Sales Tax					\$0.00
Orig Total					\$215.96
1 - 3					Q= 10.00



To "joshua.preister@gm.com" <joshua.preister@gm.com>
cc
bcc

Subject Esis/GM #678697 / ELCO #395586

Hi Josh.

Per our conversation today, please find attached the estimate and pictures of the Enterprise damage. Below, please find my notes from my conversation with the person who reported the alleged vehicle defect with the power steering. And to talk to the Chevy dealership who inspected the vehicle, please call:

Paradise Chevy @ 805.656.7011 6350 Leland St., Ventura CA 93003

- service mgr: William Drew Watts (goes by Drew)
- paperwork was drawn up by Jim Ismay in service
- inspection was done by Dave Melton on

Thanks, Josh! Feel free to call me with any questions at 310.817.7928.

Katrina

Facts of loss per Enterprise driver: One adult passenger in addition to Enterprise driver in Enterprise car. He was driving on the 101 s/b in the Camarillo, CA area. He was on the way from Santa Barbara to L.A. for the weekend. He had rented the Enterprise car that same day, a few hours before. Traffic was moving around the speed limit, but all lanes were full. Enterprise car was in the middle lane. A red vehicle was in lane to the Enterprise car's left. The freeway was turning to the right, and the power steering went out. This was the first time the power steering went out on him. The Enterprise driver attempted to turn the wheel to the right but the wheel didn't turn for a couple of seconds, and as a result, the Enterprise car merged into the left lane, where its driver's side mirror bumped the red car. Point of impact on the red car unknown. The Enterprise driver was able to get back into the middle lane, and then he made his way to the shoulder. The Enterprise driver isn't sure about damage to the red car, but the driver of the red car was making hand motions and yelling, and appeared angry. The Enterprise driver expected the driver of the red car to stop, but instead he kept driving. After pulling over, the Enterprise driver noticed the power steering light on the dashboard, and a beeping sound. Enterprise driver believes he didn't hear the beeping sound earlier because he and his passenger had the music on and were talking to each other. After the Enterprise driver turned the Enterprise car off and then on, the power steering came back, so he completed the drive to L.A. However, the problem recurred, and every time the power steering went out, the Enterprise driver had to turn the vehicle off and on again. He kept the car until Monday because he wasn't familiar with the Los Angeles area and wanted to just return the vehicle back in Santa Monica at the end of the weekend, which he did. Damage to the Enterprise car from the accident was to the side mirror only. No injuries, no witnesses, no police report.



Katrina Bergstrom

Liability Claims Representative ELCO 310-817-7928 direct 310-817-8928 fax e342cm@erac.com ELCO P.O. Box 5015 Carson, CA 90749 USA

From: Bergstrom, Katrina A

Sent: Wednesday, November 11, 2009 1:03 PM

To: Bergstrom, Katrina A

**Subject: 395586** 

v1

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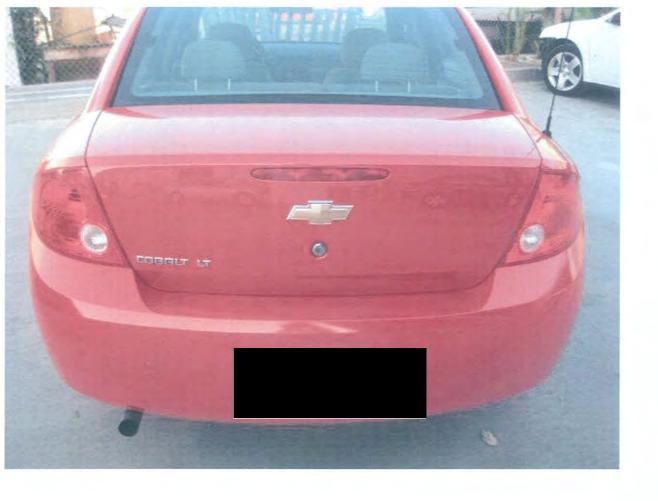


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PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT

#### Service Request Detail BRC Type PAR 71-759603998 Ref No. Goodwill No Goodwill Offered SR No. GW SubType Bus. Unit BRC Account Site Not Initiated PAR First Name Approval Area Last Name UCC Sub-Area Initiate PAR- Collision Evening # Steering - General Daytime # City involved Dir Safety Yes Address 9/21/2009 04:57:38 PM Source Phone Updated Con Acct State NY ZipCd Medium License # CHEVROL OGLESBMI Priority Owner Serial #AVIN 1G1AK55F567 Model Year 2006 Open 9/21/2009 11:07:34 AM Warr. Start 05/13/2006 Status Opened Chevrolet Make Model Cobalt 54453 Sub-Status Satisfied Closed 06 Cobalt-Steering concern Abstract This is a BRC PAR Case. Do not advise or assume. Forward any inquiries to Michelle Oglesby at ex. 31394.

Description
Pre-PAR

1. 1 (2.11. 3.41)	<ul> <li>In the control of the c</li></ul>	and the second s					
PAR Notifier		Injuries #Other Veh #People in Veh Roa  V 0 2 Asp		Road Dry	Cond Fire Report# n/a	Police rila	Report#
Owner	9/20/2009 05:00:00 PM					19 <b>G</b>	
Driver Last N	ame .	Driver First Name Height	DOB 4/15/1	Disab 983 none	innes ·		
7.		6'0					
distribution community of	ent Last Maine	risurarize Agent First Name Phone #		n/a	e Agency		
n/a		n/a			approximation and the control of the		region as a com money promonent recommenda promos analysis of the committee of the committe
Incident Loc	Hwy 531, Ogden, NY		Incident Desc	it and when	g down the highway when I saw son I did, my vehicle lost power steering pain in my neck, chest, and should	. The resulting stru	
Component	power steering system			-	•		
			Damage	No external	damage to vehicle. Power steering	system not function	ning properly.
Vehicle	Cust residence, 2 Lynwood Dr.	Rockport, NY 14420	Desc				
Loc			Add'i Info	Cust did not	I file an insurance claim on the vehic	de.	
Emgcy Svc	No emergency services contact	ied	\$8-1-4 t	Unknown			
Names			Maint Loc	Unknown			and the second s
PAR De	tail						
Collision	Non Collision	Y Property N Thermal Evt Damage	N St	ec Equip	None		
Vehicle Speed	<b>60</b> (2) (3) (1) (1) (1) (1)	Weather dry Condition	Pr	op Owner	n/a	Property Type	n/a
Last Service Date		Loc Last Service		operty cation	rva	Prop Est Repair Cost	
Veh Est Repair Cost	\$0.00	Spec Equip n/a Installer		op Damage scription	rVa		
Primary Voh Use	Personal	Inspection Steering and Suspension Type	on Sys Ins	spected By	Inspection Not Performed	Inspection Date/Time	
Veh Damage Description	No external damage to vehicle.	. Power steering system not functioning proper	ty. Ex	plain Other	nla		

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on 9/22/2009

Page 1 of 8

PAR Injuries							zándovilní spanovovalnosov
Lact Name Firet Nam	ne DOB	Location Occupant of	Owner's Vehicle	Phone# Seatir Driver		Restraint Type Seatbelt Treated By	
injury Description pain in right side of the n right of back	eck, front right	of chest, and to	NAME		ient Location Medical Center in Hillon, NY Zip Code	unknown	
Street Address 2 Loynnwood Dr			City Brecktort	<b>NY</b>	14420		
Activities					s		
Greated 9/22/2009 11:13:51 AM	Created By AMSTUTST	Assigned To ESISBIQU	Escalation	Activity Sub-Type ESIS - Injuries Account	Status Complet In Progress BAC C	assigned to ESIS	
Pontact Last Name		Contact in it	( (varie				
comments Injuries							
Confidential Comments							
Created 9/22/2009 09:17:24 AM	Orealed By KINZERTH	Assigned To AMSTUTST	Activity Type Notify CRM	Activity Sub-Type		9 11:13:50 AM	
Contact Last Name		Contact Firs	l Name	Account	BAC C	ide Carlos	
Comments							
Confidential Comments		e (O. C.)					
Created 9/21/2009 04:56:06 PM	Greated By OGLESBMI	Assigned To OGLESBMI	Scheduled Follow-up	Activity Sub-Type  Account	Status Complet Scheduled Alarm	Check for ES	IS pickup
Contact Last Name		Contact Firs	crane All Market and All All All All All All All All All Al	ACCOUNT A CANADA			
THIS IS NOT A SCHEDU TO OCRS.	ILED CALL (SC	OCC). PLEASE I	DO NOT ADVISE THE CUST	TOMER OF THIS SCHEDUL	ED ACTIVITY, FORWARD ANY	QUESTIONS	

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Michelle Oglesby/ATX/PAR Confidential Comments

Check file to see if it has been picked up by ESIS. If so, close file.

on 9/22/2009

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#### Activities

eated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
21/2009 04:55:02 PM	OGLESBMI	KINZERTH	BRC PAR	ESIS- Injuries	Done	9/22/2009 09:17:22 AM	Escalating to ESIS, Injuries
itact Last Name		Contact Firs	1 Name	Account		BAC Code	
	00000000000000000000000000000000000000						1
nments							
st was trying to avoid ouries. This case is bein	lebris in the roi g sent to ESIS	ed and the powe for further hand	er steering cut out. The cust inj ling.	ured themselves in the strug	igle and is seekin	g medicar rearrient for his	
chelle Oglesby/ATX/PA	R	a de la casa de la cas La casa de la casa de					
infidential Comments							
eated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
1/2009 04:53:48 PM	OGLESBMI	OGLESBMI	Ownership Changed	Ownership Escalated to	Done	9/21/2009 04:53:48 PM	Ownership Escalated to BRC
and the second	1			BRC		BAC Code	1
intact Last Name		Contact Firs	(Name	Account		E/1V V/VE	
imments							
onfidential Comments							
712		A 100 A	200 Day 100 Day				
			Activity Type	Activity Sub-Type	Status	Completed	Description
eated	Created By KINZERTH	Assigned fo OGLESBMI	Ownership Changed		Done	9/21/2009 02:28:18 PM	Service Request Ownership has
21/2009 02:28:18 PM	AMERIA	Contact Firs		Account		BAC Code	changed FROM: SEMILLMA TO:
mtact Last Name		Comacinis	: Name				OGLESBMI
mmenis							
		BENDALIN MANAGEMENT	4.7				
infidential Comments							
<del>Gridanica China na may 250 may 200 may 1</del>							

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#### **Activities**

Created By Assigned To Activity Type
9/21/2009 02:27:58 PM KINZERTH OGLESBMI BRC PAR Description Activity Sub-Type Status 9/21/2009 04:54:50 PM Called DVM Patrick Dubay Initial Contact- AVM Done Comments

DVM Name: Patrick Dubay

Node/Mailbox: 914055 8134

This is Michelle Oglesby

Addition to the GM Product Allegation Dept:

The request number is: 71–759603998

The Customer's name is:

The dealer involved is: no involved dir

The vehicle is: 2006 Chevrolet Cobatt

The tast 8 digits of the VIN# are: 67

This involves: Cust was trying to avoid deurs in the road and the power steering cut out. The cust injured themselves in the struggle. Case is going to ESIS.

Michelle Oglesby/PAR/ATX Gonnolantal Comments

Confidential Comments

Greated 9/21/2009 02:27:48 PM	Greated By KINZERTH	Assigned To OGLES8MI	Activity Type BRC PAR	Activity Sub-Type Initial Contact- Dealer	Status Done		Description  No initial contact required. Vehicle has
Contact Last Name	TO THE PERSON NAMED IN COLUMN TO THE	Contact Firs	Name	Account		BAC Code	not been to dealer in two years.
Comments							

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#### **Activities**

Created Greated By	Assigned To Activity Type	Activity Sub-Type	Status	Completed	Description
9/21/2009 02:27:39 PM KINZERTH	OGLESBMI BRC PAR	Initial Contact- Phone	Done	9/21/2009 04:51:43 PM	Called
Contact Last Name	Contact First Name	Account		BAC Code	

Cust sts: I was driving down the highway when I saw some debris in the road. I swerved to the left to avoid it and when I did, my vehicle lost power steering. The resulting struggle with the vehicle ended up causing me pain in my neck, chest, and shoulder. I am going to the doctor this evening at the Hilton Medical Center for treatment. I did not file a claim with my insurance company.

CRS sts: Due to the injuries sustained, I will need to escalate your case to our central chalms department for further handling. They will be in touch with you within 10 business days. If you don't hear from them by that time, call me and I will look up the new agent name and case #. Call me if you have any questions in the mean time.

Michelle Oglesby/ATX/PAR Confidential Comments

Created Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
9/21/2009 02:27:30 PM KINZERTH	OGLESBMI	BRC PAR	Acknowledgement	Done	9/21/2009 04:51:36 PM	Called
	Contact Fire	i Name	Account		BAC Code	<u> </u>

Crs Adv. This is Michelle Oglesby calling from the GM Product Allegation Dept. I have received your file and do require further information. Do you have a moment to speak to me?

Cust sts: Yes

Continued in Initial

Michelle Oglesby/PAR/ATX Fondential Comments

Status Description Created By Assigned To Activity Type Completed Created Created By 9/21/2009 02:27:21 PM KINZERTH 9/21/2009 04:26:34 PM File Assigned OGLESBMI Notify CRM Done

Contact Last Name

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#### Activities

Oreated 9/21/2009 02:27:04 PM	Created By KINZERTH	Assigned To OGLESBMI	Activity Type Research	Activity Sub-Type	Status Done	9/21/2009 04:26:31 PM	Research VIN
Pontact I ast Name		Contact Firs	l Name	Account		BAC Code	
Comments Research							
lecalls: No open recalls							
telated repairs: No relate	d repairs						
revious SRs: No previou	ıs SRs						
/lichelle Oglesby/PAR/AT	X						
:reated	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Gompleted 9/21/2009 04:25:22 PM	Description Assigned to Michelle Oglesby x31394
/21/2009 02:26:47 PM	KINZERTH	OGLESBMI Contact Firs	BRC PAR Name	Case Assigned Associate	Done	9/21/2009 04:23:22 FM EAG GOID	Assigned to michight Oglebery Action
ominents							
onfidential Comments							
reated /21/2009 02:28:27 PM	Created By KINZERTH	Assigned To SEMILLMA	Activity Type SR Opened	Activity Sub-Type	Status Done	9/21/2009 02:28:27 PM	Description SR in Status of Closed has theen Re- Opened by KINZERTH
ontact Last Name		Contact First	Name	Account		BAC Code	oppings by Million
omments							
onfidential Comments		ladina i					
						*	

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#### Activitles

Created	Created By	Assigned To	Activity Tv:	ie:	Activity Sub-Type	Status	Completed	Description
9/21/2009 02:26:26 PM	KINZERTH		SR Closed -			Done	9/21/2009 02:26:26 PM	Service Request has been Closed
Contact Last Name		Contact First	Name		Account		BAC Code	Satisfied.
Comments								
Confidential Comments								

Created Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
9/21/2009 12:20:10 PM SEMILLMA	KINZERTH	Escalation	Initiate PAR	Done	9/21/2009 02:26:21 PM	Assigning activity to PAR QUEUE
Contact Last Name	Contact Firs	l Name	Account		BAC Code	
						1
Comments	3 Department w	I contact the custou	nor within 2 husiness daws			

MaureenAva Semilla/CAC/Man/T1/Lvl0

Received and assigned in PAR Thaddeus Kinzer/PAR Workflow/ATX Confidential Comments

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#### Activities

Wenames						
Created Greated By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
9/21/2009 11:21:02 AM SEMILLMA	SEMILLMA	Inbound Call Customer	Complex Request	Done	9/21/2009 11:25:21 AM	Alleged product allegation-Customer
012. 17.000 1 1.2.11.2.1			A		EAC Code	claims product failure caused bodity
Contact Last Name	Contact Firs	Name	Account			injury
		* *				

- Customer STS:
   has a very serious problem, going on the expressway 60mi/hour, power steering quit, it happened yesterday
   veh not driveable, in his house

- has neck injuries
   with Abbey Blackburn 23 fiance but she was not injured

## Customer SKS: - complaint/PAR

- CRS adv:

   CRS advised customer that their information will be forwarded to the Product Allegation Department within the BRC
   he may expect a call witghin 2 business days
   asked if there is anything else (NO)
   thanked cust, gave SR

MaureenAva Semilla/CAG/Man/T1/Lvl0

Confidential Comments

#### **UCC Information**

UCC Code	Symptom	Description	
M01	Power - Lack of	Steering - General	

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## **GM Vehicle Inquiry System**Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

	VIN:	1G1AK55F567
-		

#### **VEHICLE INFORMATION**

Merchandising Model:	1	K69 -2006 COBALT 4-D DAN	OOR	LS	Warranty Start Date: 05/13/2006					
BARS Order Type:	50 -	0 - FLEET								
Delivering Dealer:	HOSELTON CHEVROLET, INC. 909 FAIRPORT RD				Selling Sou	rce :		13 - CHEVROLET		
	8	EAST ROCHESTER, NY 14445-1991 (585) 586-7373			Site Code :			13290		
					Business Associate Code:			115359		
Service Contract :	No	Branded Title :	No	Warran	ty Block:	No	PDI S	tatus :	Paid	

#### **REQUIRED FIELD ACTIONS**

#### Vehicle Has No Current Record Of Outstanding Campaigns

#### SERVICE INFORMATIONAL ITEMS

Туре	Number	Description	Posted Date	Status
EI	09110	SIR/AIRBAG LIGHT ILLUMINATED, DTC B0081 SET(REF. TSB 09-09-41-003)	05/05/2009	See Bulletin

#### ON STAR AND XM SATELLITE RADIO INFORMATION

#### Vehicle Has No Associated On Star or XM Radio Information.

#### **APPLICABLE WARRANTIES**

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	05/13/2006	10 miles	05/13/2009	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	05/13/2006	10 miles	05/13/2012	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	05/13/2006	10 miles	05/13/2014	80010 miles
96/100000 CALIFORNIA SELECT COMPONENT	05/13/2006	10 miles	05/13/2014	]00010 miles
36/50000 CALIFORNIA EMISSIONS	05/13/2006	10 miles	05/13/2009	50010 miles
60/60000 POWERTRAIN - U.S. LIMITED WARRANTY	05/13/2006	10 miles	05/13/2011	60010 miles

#### **CLAIM HISTORY**

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading
05/09/2007	M19459	#	Z2084 - ROADSIDE SERVICE (FLAT TIRE)	16059 miles
02/13/2007	151524	#	K5225 - CONTROL ASSEMBLY, FLOOR SHIFT - REPLACE	14378 miles
05/17/2006	368081	I	Z6999 - PDI RELATED FLUID ADDS	4 miles
05/12/2006	A63989	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

#### **CHECK HISTORY INFORMATION**

Vehicle Has No Associated Check History Information.

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# GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

				He	ıμ								
VIN:			1G1A	AK55F567	(2000-ANA								
				CLAIM H	IS	TORY							
Repair Ord	er Date	: 05/	09/2007	Repair Order Number :	M19459 Odometer Readin			Reading: 16059 miles					
	GM RO. ONE CA			STANCE/CCAS	Selling Source: 13 - CH					HEVRO	ET		
	MEDFO			5-5117	Si	te Code :				34415	;		
					Business Associate Code:					2074:	i3		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Pa	rt	8	uth ode	Person Code	Line Total	Comments	
05/18/2007	796	01	#	Z2084 - ROADSIDE SERVICE (FLAT TIRE)		N/A			С	N/A	\$ 42.75	N	
					7								
Repair Ord	er Date	: 02/	13/2007	Repair Order Number :	1	151524 Odometer Read			ding: 14378 miles				
Serviced DOAN CHEVROLET-OLDSMOBILE, LLC. By: 4477 RIDGE RD W				OLDSMOBILE, LLC.	Selling Source:					13 - 0	13 - CHEVROLET		
By:	ROCHE	ESTER,	NY 14	626-3549	Site Code :				1305	13050			
·	(585) 35	2-3434	ŀ		В	usiness A	ssociate	Co	de:	171437			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Pai	rt	Au Co	ith l	Person Code	Line Total	Comments	
02/16/2007	770	01	#	K5225 - CONTROL ASSEMBLY, FLOOR SHIFT - REPLACE		15926820 CONTRO		N	/A	N/A	\$ 153.38	3 N	
					7-		7						
Repair Ord	ler Date	: 05	/17/2000	Repair Order Number :	368081 Odometer Rea			r Rea	ding: 4 miles				
				OLET, INC.	S	elling Sou	ırce :			13 - CHEVROLET			
By: 909 FAIRPORT RD EAST ROCHESTER, NY 14445-1991				Site Code :					13290				
-	(585) 58	36-7372	<b>&gt;</b>		Business Associate Code: 115359								
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		P	art 'art		Auth Code				
05/26/2006	694	01		Z6999 - PDI RELATED FLUID ADDS	)	N/A			N/A	N/A	\$ 4.0	N O	

Repair Ord	ler Date	: 05/	12/2006	Repair Order Number :	A63989	Odometer Reading:		ding:	0 miles		
Serviced By:	909 FAI	RPOR'	T RD	LET, INC.	Selling Source: 13 - CHEVROLET  Site Code: 13290						
	EAST ROCHESTER, NY 14445-1991 (585) 586-7373				Business A		Code:	13290 115359			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	ırt	Auth Code	Person Code	Line Total	Comments	
05/16/2006	691	01	1	Z7000 - PRE-DELIVER' INSPECTION - BASE TIME	Y N/A		N/A	N/A	\$ 94.89	N	

#### **CHECK HISTORY**

Vehicle Has No Associated Check History.

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# GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

- 1		
)	VIN	1G1AK55F567
- 1		

#### **VEHICLE BUILD**

Merchandising Model:	1AK69 -2006 COBALT 4-DOOR LS SEDAN						
Gross Vehicle Weight Rating:	1705 kg (3760 lb)	Order Number :	JWRP3Q				
Build Date :	05/12/2006	Build Plant :	167A				

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	AR9 - DELUXE FRONT BUCKET SEAT
B0B - GM PRODUCTION WEEK #20	CIU - FLT-ENTERPRISE RENT A CAR
C67 - ELECT. FRONT AIR CONDITIONER	DC8 - MIRROR, O/S MANUAL FLDG, BLK
FEI - SUSPENSION SYSTEM-SOFT RIDE	FLT - FLEET PROCESSING OPTION
FY1 - TRANS/AXLE 3.63 RATIO	IPB - INTERIOR TRIM DESIGN
J41 - POWER DISC FRONT BRAKES	K64 - 115 AMP GENERATOR
LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO	L61 - 2.2L DOHC 4 CYL ENGINE
MN5 - 4 SPEED AUTO TRANSMISSION	MX0 - 4-SPD. AUTO. TRANS. W/OVERDRIVE
NEI - MA/ME/NY/VT EMISSIONS	NU3 - EMISSIONS SYSTEM CALIFORNIA, SULEV
N46 - 4 SPOKE STEERING WHEEL	PGI - 15" STEEL WHEEL
QTU - P195/60R15 TOURING BW TIRES	R6F - IDENTIFY B-CODE USERS
R6P - PREMIUM PAINT	R8K - ******************
UN0 - AM/FM STEREO W/CD & RDS	UQ4 - BASE SPEAKER SYSTEM
VK3 - FRONT LICENSE PLATE MOUNT	VQ2 - FLEET ORDERING AND ASSISTANCE
VX7 - LONG TERM DAILY RENTAL PROGRAM	V2G - FULL FUEL FILL CREDIT
V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA	ILS - ILS BASE PACKAGE
ISZ - OPTION PACKAGE DISCOUNT	14B - GRAY
14I - GRAY	6AR - FRONT SPRING

7AR - FRONT SPRING	8AA - REAR SPRING
	95U - ULTRA SILVER METALLIC

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CUSTOMER #: 61339

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CUSTOMER SIGNATURE

SALUE TAK

PLEASE PAY THIS AMOUNT



ESIS 300 Renaissance Center Mail Code 482 C19 B61 Detroit, MI 48265 313-665-3396 tel 313-665-0911 fax

www.esis.com

Paul Olle Claims Administrator

BROCKPORT, NY

RE:

Claimant:

Our File No.:

Our Client:

General Motors LLC

Date/Event:

9/20/2009

Subject vehicle: VIN:

2006 Chevrolet Cobalt 1G1AK55F567

Dear

ESIS is the third party administrator for General Motors for all claims alleging a product defect.

This letter follows our telephone conversation of November 11, 2009 regarding the medical authorization. To date, the completed medical authorization has not been received. Enclosed is an *Authorization for use and/or Disclosure of Confidential Medical Information* form. Please sign and date where indicated and be sure to include the names and addresses for each of your treating doctors. Please return the completed form to me.

Thank you for your cooperation.

Sincerely,

Paul Olle



ESIS 300 Renaissance Center Mail Code 482 C19 B61 Detroit, MI 48265 313-665-3396 tel 313-665-0911 fax

www.esis.com

Paul Olle Claims Administrator



RE:

Claimant:

Our File No.:

Our File No.

Our Client: Date/Event:

General Motors LLC 9/20/2009

Subject vehicle:

2006 Chevrolet Cobalt

VIN:

1G1AK55F567

Dear

ESIS is the third party administrator for General Motors for all claims alleging a product defect.

This letter follows my letter of November 18, 2009 regarding the medical authorization. To date, the completed medical authorization has not been received. Enclosed is an Authorization for use and/or Disclosure of Confidential Medical Information form. Please sign and date where indicated and be sure to include the names and addresses for each of your treating doctors. Please return the completed form to me

If I do not hear from you within 30 days, I will assume you are no longer pursuing a claim and will close the file.

Thank you for your cooperation.

Sincerely,

Paul Olle

# AUTHORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION

l, the undersigned, hereby authorize the following Authorized Health Care Providers to make the authorized use and/or disclosure of confidential information contained in my medical records to ESIS at the address below:

Name, address, telephone number of medical provider:	
Lance of the state	1-585-392-9100
	1-101-716-7160
Name, address, telephone number of medleal provider:	
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Name, address, telephone number of medical provider:	
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• • • • • • • • • • • • • • • • • • •	-SIS-GM-CLAIMS UNIT
Name, address, telephone number of medical provider:	

I understand that the purpose(s) for which this information is to be used and/or disclosed is for a product liability claim against General Motors LLC for an incident which occurred on or about 9/20/09.

The confidential information from my medical records and/or x-rays to be disclosed has no limitations as to the dates of visits or injuries to be disclosed. I understand that full disclosure is authorized. This includes interviews of doctors, EMTs, and other attendants regarding all matters relating to my examination, diagnosis, care, and treatment.

#### I understand that:

- I have a right to inspect or copy my confidential information that is to be used or disclosed.
- If my confidential health information is disclosed to someone who is not required to comply with the federal privacy protection regulations, then such information may be re-disclosed by the recipient and would no longer be protected.
- I may revoke this authorization at any time with respect to any Authorized Health Care Provider by notifying such Authorized Health Care Provider in writing of my revocation of this authorization and delivering to such Authorized Health Care Provider my revocation by mail or personal delivery. ESIS requests a copy of such revocation.
- The above-listed medical providers may not condition (withhold or refuse) treating me on whether I sign this Authorization.

A photocopy of this Authorization can be accepted with the same authority as the original.

Printed Name of Patient*	Date of Birth   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100   100
Address City State and Zin  Cl AGUSSA 14	Social Security Number
Signature opPatiept on Personal Representative*	Date Signed   72-13-09
Relationship to individual*	Authority to act for individuat*

<sup>\*</sup>If you are a personal representative signing this Authorization, please provide a description of your relationship to the individual and a description of your authority to act for the individual below.

EXPIRATION OF AUTIORIZATION: THIS AUTIORIZATION FOR USE AND/OR DISCLOSURE OF CONFIDENTIAL MEDICAL INFORMATION WILL REMAIN IN EFFECT FOR AS LONG AS MY CLAIM AGAINST GENERAL MOTORS LLC IS PENDING UNLESS IT IS EXPRESSLY REVOKED IN WRITING BY ME AS NOTED ABOVE.

ESIS – General Motors Claims PO Box 300 M/C 482-C19-B61 Detroit, MI 48265-3000 Claim Number: Claims Administrator:

Paul Oile

ESIS is the third-party administrator for General Motors LLC.



ESIS 300 Renaissance Center Mail Code 492 C19 B61 Detroit, MI 48265

313-665-3396 tel 313-665-0911 fex

www.esis.com

Paul Olle Claims Administrator

SCANNED

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January 4, 2010

HILTON HEALTH CARE 279 EAST AVE HILTON, NY 14468

RE:

Our File No.:

Our Client:

Patient Name: Date/Event:

Date of Birth:

General Motors LLC

09/20/2009 04/15/1983

Dear Records:

ESIS is the third party administrator handling claims on behalf of General Motors LLC.

Please provide me with a complete copy of the above-referenced patient's medical records and medical bills.

Enclosed please find the Authorization for Use and/or Disclosure of Confidential Medical Information form for your file. If there is a copying charge for these records, please forward the records along with your invoice and your Tax Identification Number.

Thank you for your cooperation.

Sincerely,

Paul Oile

Claims Administrator

Enclosure

RECEIVED

JAN 20 2010

FSIS-GM CLAIMS UNIT

# HILTON HEALTH CARE, P.C.

FAMILY PHYSICIANS

HILTON NEWYORK 14468 . (585) 392-9100 . FAX: (585) 392-6292 279 EAST AVENUE .

www.hiltonhealthcare.com

ROSERT E. BLACKSURN, M.D. A.E.F.P. BENSON L ZOGHLIN MC. ASF.P.

MARK! SARNOV, M.D. A.B.F.S. CENNS COLDSMITH, RPA-C STEPHANE L TARSELL RPA-C ERICA CEDERSTROW, M.C. ASSE SUZANNE BRENDZE, M.D. ABSE

CERTIFICATION OF MEDICAL RECORDS

Patient's Name Date of Birth:

TChen House employed with Hilton Health Care, P.C. due hereby certify that the attached medical record is a true and exact copy of the patient's original record of treatment pertaining to health issues at Hilton Health Care, P.C.

I further certify that this record was made in the regular course of business of this institution and that it is the regular course of business to make such a record at the time of the condition, act, transaction, occurrence, or event or within a reasonable time thereafter.

#### HILTON HEALTH CARE, P.C. 279 EAST AVE HILTON, NY 14468-1333

Date: June 24. 2008

Name: D.O.B. 04/15/1983

CC: Patient presents for lump.

S: HPI: cc lesion developed last month; now painful and bleeding.

O: Vital Signs: Wt: 1511b Pulse: 69 BP: 133/64

Exam:

Const: . (Appearance)

Skin- 8mm annular bleeding cystic mass R volar forearm.

Meds:

Allergies: NKDANKDA

As.

Assessment #1: 706.8 Sebaceous Gland Diseases Other Spec

Plan for #1:

Referral Old : Risolo, MD

Seen By:

PHOLOMITH R.P.A.-C.

06/24/2008 2:56 pm

12/3/08

S: Presents for evaluation of acute onset of neck pain which started yesterday am. He slept normally and on his way to work, he noticed some discomfort in the rt upper chest and in the neck. This got progressively worse. He tried taking some Naproxen w/o much relief. By the end of the day the sx were fairly severe. He had no recent fever or other illness, no sore throat. He is not taking any prescription medication. He works as an armored truck attendant delivering money. The heaviest lifting is a 36 pound box of quarters which he has not found particularly strenuous in the past. He uses a hand truck to carry this into his locations, so he doesn't really have to carry it very far.

O: On exam, he has a moderate tilt of the head to the rt. He cannot bring the head into neutral position w/o discomfort that seems to localize to the base of the neck on the lt side, and also provoke some more discomfort in the rt anterior chest. He has limited flexion, extension, and rotations of the cervical spine as well. Palpation of the c-spine was nontender, but he was tender in the upper fibers of the trapezius and the cervical strap muscles on the lt side. The rt anterior chest was not tender to palpation. He has nl strength in the rt upper extremity and nl reflexes at the biceps and triceps. This are nl, oropharynx reveals moderate tonsillar enlargement, but no erythema or exudate.

A: Torticollis, most likely related to cervical spasm, though cervical

disc herniation is still a possibility.

p: Recommend continuing Naproxen 2 pills bid w/food, Cyclobenzaprine 10 mg tablets, 1 tid for the next couple days, then he can reduce it as tolerated. He can continue applications of moist heat and gentle stretching. Due to the limited ROM of his neck and the level of pain, he is not able to function in his usual work capacity. Note written for leave from work, at least until Monday.

Benson Zoghlin, M.D./clc

Benson Joyhten M

12/18/2008

Subjective
CC: Patient presents for an injury; pt lost control of power steering on his car and pt had to use manual strength to turn car off road. Pt is now c/o muscular pain and stiffness to neck on right side

HPI: Injury/trauma. Injury type: a muscle injury. Date of Injury:9/20/09 in evening neck Occurred due to overstretching. Pain is rated as moderate currently. Has not experienced any change in sensation. No limitation of movement. No noise with injury. Accident was not work

ROS:

Const: Denies constitutional symptoms. General health stated as good.

CV: Denies cardiovascular symptoms.

Neuro: Denies dizziness, headache, head injury, paresthesia, numbness and weakness.

Hema/Lymph: Reports easy bleeding and easy bruising.

Current Meds: Cyclobenzaprine HCL 10 mg

Allergies: NKDA

Objective Wt: 149lb Ht: 70" 5'10" BMI: 21.4 Pulse: 81 BP: 143/83 T: 99.1

Exam:

Const: Appears healthy and well developed. Weighs within the normal range. No signs of acute distress present. Communicates normally using speech.

Resp: Inspection of chest reveals AP less than transverse diameter, symmetrical thorax and normal musculature. Chest expansion is adequate bilaterally and symmetric. Respiration rate is normal.

musculature. Chest expansion is adequate bilaterally and symmetric. Respiration rate is normal. Percuss normal tones. Clear to auscultation.

CV: No lifts or thrills; PMI is not displaced. Rate is regular. Rhythm is regular. S1 is normal. S2 is normal. No extra sounds. No heart murmur appreciated.

Musculo: Walks with a normal gait; pt c/o pain ro right posterior shoulder and pain to right anterior chest with flextion and extension. Pt describes pain as a dull ache.

Neuro: Sensation intact to light touch. Neurovascular status: Intact.

Psych: Mood is normal. Affect is normal.

Assessment #1: 723.5 Torticollis Unspec

Plan:

: Apply heat, take Ibuprofen for pain. Comments

Refer to Chiropractor for muscle pain Med Current : (buprofen 600 mg

take 1 tab po every 6 hours with food Cyclobenzaprine 10 mg 1 tab po tid

Med New

: (buprofen 600 mg

take 1 tab po every 6 hours with food

Cyclobenzaprine 10 mg 1 tab po tid

: as needed Follow Up

Ratho Fater FAP

10/06/2009 3:26 pm



HILTON HEALTH CARE, P.C. 279 EAST AVE HILTON, NY 14468-1333 (585)-392-9100

							LAS	st per pd	* \$	40.0	on 09/2	1/09		
LAST BIL:	00/00/00	CURRENT	30	60	90	13	20+	YTD NCHG	8	\$0.0	) ins#	18 = U	NITED HEALT	ICARE UPSTA
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COLL (Z):	\$0.00	0.00	0.00	0.00	0.00	0	.00				28-B	REMOZE, S	UZA 16-11592	197
HC/HP (W):	\$0.00	0.00	0.00	0.00	0.00	0	.00				32-B	XTER, KAT	HER 16-11552	97
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RECORD#	FROM/TO DATES	Patient	CPT/HCP	CS DESC	SCR	81	#2	<b>63</b>	L D	T	a Claim	CHARG	es receipts	BALANCE
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2279639H	06/24/08	KYLE	ON NEW	PT BRIEF	99202	706.8			14	19	Y	\$70.	20	
2279640H	07/22/08	KYLE	UNITE	D HEALT (CX	#100955	3654) 1	PAYMENT	•	1 4	18	Y		\$35.56	
2279641H	07/22/08	KYLE	accep	t assig ad	JUSTMEN	r			1 4	18	¥	\$-2.	64	
2279642H	06/24/08	KYLB	CHECK	-Personal (	CK#303)	Payme	WT.		1 4	N	N		\$40.00	\$0.00
23 <b>5154</b> 5H	12/03/08	KYLS	Ov Inte	rmediate	99213	723.5			15	18	Y	\$76.	35	
2351546H	12/23/08	KYLE	UNITE	D HEALT (CX	\$101677	0432) 1	PAYMENT		15	18	ž.		\$21.75	
2351547H	12/23/08	XJTB	ACCEP	t assig ad	Justmen	T			1 5	18	Y	\$-14.	60	
2351546H	12/03/08	KYLE	CREDI	T CARD (CK)	02576a)	PAYME	HT		15	n	N		\$40.00	\$6.00
2478513H	09/21/09	KYLE	Ov Inte	rmediate	99213	723.5			1 32	16	Y	\$78.	09	
2478S14H	10/13/09	KATE	unite	d Heal/T(CK	\$102644	0922) 1	Payment	•	1 12	18	x		\$21.75	
247851SH	10/13/09	KATE	ACCEP	r assig ad	JUSTHEN	T			1 33	10	X.	\$-16.	34	
2478516H	09/21/09	KYLE	CHEDI	r Card (CK#	V03530A	) PAYMI	ENT		1 12	27	M		\$40.00	\$0.00
2509635H	11/11/09	KYLS	Immuniz	ation Admi	n 90471	V04.8	ı		1 28	19	ž.	\$25.		
2509636H	12/07/09	KATB	UNITE	D HEALT (CK	<b>\$102603</b> :	2212) I	Payment	•	1 28	18	A		\$9.04	
2509637H	12/07/09	KYLE	ACCEP	r assig ad	JUSTMEN	T			1 28	18	¥	\$-16.	19	\$6.00
250963BH	· · · · · · · · · · · · · · · · · · ·	KYLB		cine, Plula			_	_		18	-	\$13.		
2509639N	12/07/09	KYLE	UNITE	D HEALT (CK	<b>8103803</b> :	2212) 1	Paymedii		1 29	18	X		\$13.74	\$0.00
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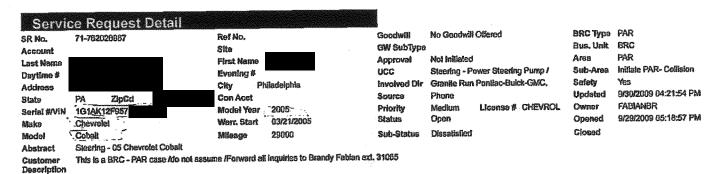
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PLEASE HOTE: FOLD AT .\_ MARKS FOR STANDARD \$10 WINDOW ENVELOPE.

THE ABOVE INFORMATION REPLECTS ONE ACCOUNT MEMBER ONLY, "KYLE

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PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT



Pre-PAR

Pre-PAR			1/1	ents som ned des	Road	Cond. Fire Report#	Palice	Report#
PAR Notifieral Owner		irles: #Other Veh Y	# People In Veh. Ro: 2 Asi	ihali	Dry	N/A	NIA	
Onver Last Ni		Driver First Name	Height	D08		illes		
general property (AG	int Last Nome:l	nsurance Agent Firs	577" !Name Phone :		7/1981 N/A Insurance	Agency		
N/A		WA .			Erie Insu	rance.		
incident Loc	76 HWY, Philadellia, PA	***************************************	***************************************	Incident Oesc	went off the	the veh locket up so the steering who bank and the DIC was despleing povils expiriencing back pain now	nee) locket and the ver sleering on, si	e car went out of control, cust ne and har fiancey were in the
Component	Power Steering Pump			Damage		the driver side broke and there was	damage on the de	hi side of the veh
Vehicle	1056 E BALTIMORE PIKE (DLR)			Desc	tite iiii ai			•
Loc	1000 to Patricularion a name from A			Add'i Info	Steering			
Emgcy Svc Names	N/A			Maint Loc	No maint at	gm dîr		
PAR De	ail							
Collision	Y Non Collision	Property Damage	N Thermal Evt	N E	Spec Equip	n/a		
Vehicle Speed	30	Weather Condition		F	Prop Owner	n/a	Property Type	n/e
Last Service Date		Loc Last Service			Property Location	n/a	Prop Est Repair Cost	
Veh Est Repair Cost	\$0.00	Spec Equip Installer	n/a		Prop Damage Description	n/a		
Primary Voh Use	Personal	Inspection Type	Steering and Suspens	ion Sys I	nspected By	Inspection Not Performed	inspection Date/∏ime	
Voh Damage Description	fit end damage			· e	Explain Other	Steering		

Report Generated for toporowm

on 10/1/2009.

Page 1 of 11

**PAR Injuries** 

	A	Rostraint Type
Last Name First Name DOB Location 1/27/81 Occupant of Owner's Vehicle	Phone # Seating Pos  Driver	Seat Belt
Injury Description Medical Rot#	Treatment Location	Treated By
is having back pains and head aques after the collision N/A	Hospital Of The familiy	Dr. Robert Herman
Street Address City Philadelottle	State PA	

Activities

Created Created By	Asslaned To	Activity Type	Activity Sub-Type	Status	Completed	Description	100
10/1/2009 10:48:34 AM GARCIAJR	ESISBIQU	Escalation	ESIS - Injuries	In Progress		injukes - ESIS	
Contact Last Name	Contact Firs	l Name	Account		BAC Code		
3050 4004 2006 2006 2006 2006 2006 2006 200						ı	
Comments							

Danielle Fletcher - is having back pains and head aques after the collision

Joe g/PAR/ATX

Greated By	Accionat To	Activity Type	Activity Sub-Type	Status	Completed	Description
Oroated Created By 9/30/2009 04:44:59 PM FABIANBR	GARCIAJR	Escaletion		Done	9/30/2009 D4:53:23 PM	took escalation call
Contact Last Name	Contact First	Name	Account		BAC Code	
						•

Cust stated she needs a rental veh.

Crm applogized, stated GM does not provide rental veh for this situation. Crm advised that file was being escalated to central claims, they would the wicust with 7-10 business days.

Cust stated she will contact her lawyer.

Crim made sure that cust had ocre of info.

Joe G/PAR/ATX Confidential Comments

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on 10/1/2009

Page 2 of 11

### Activities

Activities					-	
Greated By Assig 9/30/2009 04:43:53 PM FABIANER FABIA	ned To Activity Type NBR Inbound Call Customer	Activity Sub-Typo Complex Request	Status Done	Completed 9/30/2009 04:52:02 PM	Description	
Contact Last Name Cont	act First Name	Account		BAC Code		
	<u> </u>					
want car fixed adn the rental	pald					
-getting -I suffered injuries -due to the injuries you will be getting suednot willing to pay for rental -lawyer will contact you -can I speak to supervisor						
crs sts:  do applogize but at this time we will not be cove eave cust that a rental would need to be sought to war do not generally cover rentals pls hold for 2-3 min	ring rental with the ests dept					
brandyfablen.par.atx						
Confidential Comments						
Created Created By Assig	ned To Activity Type	Activity Sub-Typo	Status	Completed	Description	
Created By Assist Street By Assist		THE STATE OF STREET	Done	10/1/2009 10:48:33 AM	ESIS - Injuries	
	fact First Name	Account	(Alignes)	BAC Code		
Comments					1	
Comments					1	
Confidential Comments						
		Activity Sub-Type	Status	Completed	Description	
Greated Created By Assign 9/30/2009 04:27:50 PM FABIANER FABIA	ned To Activity Type  NBR Scheduled Follow-up	7 - 17 17 - 17 - 17 - 17 - 17 - 17 - 17	Scheduled Alam	CARTAN MICHAEL STATE STATE OF THE STATE OF T		Barrens 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
AND THE PART OF A 1111 THE PART OF THE PAR	lact First Name	Account		BAC Code		
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Check ests pick up					•	
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brandyfeblan.par.atx						

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on 10/1/2009

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## Activities

Created By 9/30/2009 04:27:31 PM FABIANBR		Activity Typo PRC PAR	Activity Sub-Type ESIS- Injuries	Status Done	Completed 9/30/2009 04:29:39 PM	Description EGIS-Injuries
Contact Last Name	Contact First	Name	Account		BAC Code	
Comments						
ESIS- Injuries						
Escalating because customer experte	inced injuries and so	eeked medical attention.				
brandyfablan.par.atx						
Confidential Comments						
Greated By	Assigned To	Activity Type	Activity Sub-Typo	Status	Completed	Description
9/30/2009 04:26:00 PM FABIANBR		BRC PAR	ESIS- Injuries	Done	9/30/2009 04:27:29 PM	ESIS- injuries
Poplart Last Name	Contact First	Name	Account		BAC Code	
Conuneuts						
ESIS- Injuries						
Escalating because customer experie	enced injuries and s	eeked medical attention.				
brandyfablan.pacatx						
Confidential Comments						
Greated Created By	v Assigned To	Activity Typs	Activity Sub-Type	Status	Completed	Description
9/30/2009 04:21:54 PM FABIANBE		Ownership Changed	Ownership Escalated to BRC	Done	9/30/2009 04:21:54 PM	Ownership Escalated to BRC
Contact Last Name	Contact First	Name	Account		BAC Code	
The second of the second secon						İ
Comments						
Confidential Comments						

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on 10/1/2009

Page 4 of 11

#### **Activities**

•	200 02 0 0 0 0 0 0						Description
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. 9	30/2009 04:05:09 PM FABIANDR	FABIANER	Ontoonin cen resid	INDUSTRACES	to and to		PONTIAC
900		Contact Firs	I Maria	Account		BAC Code	, 6,11,110
100	ontact Last Name	Cultidut No			STATISTICS OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE	000000000000000000000000000000000000000	

Susan Svo Mgr GRANITE RUN PONTIAC-BUICK-GMC, INC. 1056 E BALTIMORE PIKE MEDIA PA 19063-5137 610-556-1991

crs sts: thank you for returning my call, I was calling for svc history -

dir sis: Susan

Susan
-no other history
-no other history
-bought used in January @ 19000
-6 weeks steering ept coming on DIC - she lost control of vehicle
-6 weeks steering ept coming on DIC - she lost control of vehicle
-DVM - look et it for steering issue - problem with steering and cover everything - no message in DIC everything is working - DVM came up here and test drove
vehicle - the light came on and power steering locked up and she was having a problem - call zone rep and ask how to handle
-she is in a rental vehicle - we are not covering a rental, what if they deny the claim

crs sis:
-she is seeking medical attention - due to serious injuries sustained I am escalating the case to our central claims dept 7-10 business days

brandyfablen.par.abx Schildenhalt-sommanis

©icated 9/30/2009 03:26:59 PM	Greated By FASIANBR	Assigned To FABIANER	Activity Typo Outbound Cell Customer	Activity Sub-Type Made Contact	Status Done	Completed 9/30/2009 03:40:34 PM	Description	
Contact Last Name		Contact Firs	Name 	Account		BAC Code	<b>.</b> I	

-76 Hwy going speed limit about 30 mph car zig zag and damage was caused and impacted the embankment and caused damage--Fri end of the vehicle has damagSe

crs sts: at this time I will be escalating case to our central claims dept due to the injuries sustained - 7-10 business days

brandyfablan.par.atx Grandental Governments

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on 10/1/2009

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## Activities

Greated 9/30/2009 (3:24:01 PM Geniaci Last Name	Greated By FABIANER	Assigned To FABIANER Contact Fire	Activity Type Inbound Call Customer at Name	Activity Sub-Type Volce Mail Received Account	Status Done	Completed 9/30/2009 03/24:15 PM BAC Code	Description VM
Comments returning	n your call and	definatly wante	d to finish enswering your qu	estions			
brandyfablan.par.alx Cantidential Comments						<u> </u>	
9/30/2009 09:33:53 AM	Greated By KINZERTH	Assigned To FABIANBR Contact Fig	Activity Type Ownership Changed at Name	Activity Sub-Type Account	Status Done	Completed 9/30/2009 09:33:63 AM BAC Code	Description Service Request Ownership has changed FROM: ROSENZEI TO: FABIANER
Confidential Comments							 
	· ·	···	* 41.12 T	Activity Sub-Typo	Status	Completed	Description
Orgated 9/30/2009 09:33:16 AM Contact Last Name	Greated By KINZERTH	Assigned To FABIANBR Contact Fire	BRC PAR	Initial Contact-AVM	Done	9/30/2009 03:25:47 PM BAG/Gode	Called Joseph Joe Wilson
zommene Joseph Joe Wilson Node: 914055 Mailbox: 8131							I
			egation Dept with GM. My Se is The Vehicle im ed to respond to this messag			er's name is Their cimately miles . r questions pis contact me at	
brandyfablan.par.alx Sontidential Comments							

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#### Activities

Created Created By	Assigned To	Activity Typo	Activity Sub-Type	Status	Completed	Description
9/30/2009 09:33:07 AM KINZERTH	FABIANBR	BRC PAR	Initial Contact- Dealer	Dane	9/30/2009 03:38:55 PM	Called Susan Svc Mgr GRANITE RUN
Confact Last Name	Contact First	Mame	Account		BAC Code	PONTIAC
	12/02/01/09/19/20/09/09/09/09/09/09/09/09/09/09/09/09/09					

Susen Sve Mgr GRANITE RUN PONTIAC-BUICK-GMC, INC. 1056 E BALTIMORE PIKE MEDIA PA 15053-5137 610-586-1991

crs sts: I Was calling in regards to see history, I understand the vehicle is in your facility, I am calling for as much into for the vehicle that you can give me. pis return my call as soon as you can at 856-790-5600 x 31065

dirs sts: LEft MEssage

brendyfablan.par.etx Bonthemica Connacció

Created 9/30/2009 09:32:58 AM	Created By KINZERTH	Assigned to FABIANBR	Activity Type BRC PAR	Activity Sub-Type Initial Contact-Phone	Status Done	Completed 9/30/2009 03:19:55 PM	Doscription Called
Contact Last Name		Contact First	l Name	Account		BAC Cade	
Similar.							

crs sts: I was calling to get some additional info. do you have 10 -15 min

cust sts:
-1 am in an appt
-Mid MOnth not that date - can't recall exact day
-76 Hwy, going speed limit about 30 mph car zly zag and damage was caused -they are trying to take me at this time do you have more questions

crs sis: I do have more questions, if you could please return my call to finish and we will go from there

brandyleblan.par.eix Gonidaniai Gonida

Report Generaled for loporowm

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#### Activities

100 12009 09:32:47 AM	Greated By KINZERTH	Assigned To FASIANER	Activity Type BRC PAR	Activity Sub-Typo Acknowledgement	Status Done	9/30/2009 03:19:48 PM	Called
art Last Name		Contact Firs	I Namo	Account		BAC Code	
et last Name		CONTRACTORS	( Native	7 × 7 × 1	STEEN STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE		
				5. 5			

crs sts: I was calling to get some additional info. do you have 10 -15 min

cust sts:
-1 em in an appt
-Mid MOnth not that date - can't recall exact day
-Mid MOnth not that date - can't recall exact day
-75 Hvyr going speed limit about 30 mph car zig zag and damage was caused
-they are trying to take me at this time do you have more questions

cre sts: I do have more questions, If you could please return my call to finish and we will go from there

brandylabian.par.alx Gontocania (Comments

Created By Assigned 9/30/2009 09:32:37 AM KINZERTH FABIANB	To Activity Type Activity Sub-Type R Noilly CRM	Status Done	Completed 9/30/2009 04:21:19 PM	Description File Assigned
	First Name Account		BAC Čatle	
Confidential Comments				

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### **Activities**

Created 9/30/2009 09:32:29 AM	Created By KiNZERTH	Assigned To FASIANGR	Activity Type Research	Activity Sub-Type	Status Done	Completed 9/30/2009 04:25:54 PM	Research VIN
Contact Last Name	(4)14 in in in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is in it is	Contact Firs		Account		BAC Code	
CRS researched VIN:							
no related claim history							
no previous related SR's	;						
no open recalls							
brendyfabian.par.atx							
Erented 9/30/2009 09:32:11 AM	Created By KINZERTH	Assigned To FABIANBR	Activity Type SRC PAR	Activity Sub-Type Case Assigned	Status Done	Completed 9/30/2009 04:21:15 PM	Description Assigned to Brandy Fabian x31065
SIGUIZIOS USCIZCITI PARI	N. INC. CONT. 1378						
Contact Last Name	1	Contact Fire		Account		RAC Code	l
				Account		RAC Code	l L ,
Comments				Account		RAC Code	 
				Account		BAĞ Çode	
Comments Confidential Comments	Created By	Contact Fire Assigned To	Activity Typo	Account  Activity Sub-Type	Status	Completed	Doscription SR in Status of Closed has been Re-
Comments Confidential Comments		Contact Fire	Activity Typo SR Opened		Status Done		Doscription SR in Status of Closed has been Re- Opened by KINZERTH
Comments  Confidential Comments  Created 9/30/2009 09:32:03 AM  Created Leet Name	Created By	Contact Fire Assigned To ROSENZEI	Activity Typo SR Opened	Activity Sub-Typa		Completed 9/30/2009 09:32:04 AM	SR in Status of Closed has been Re-
Contracted 9/30/2009 09:32:03 AM	Created By	Contact Fire Assigned To ROSENZEI	Activity Typo SR Opened	Activity Sub-Typa		Completed 9/30/2009 09:32:04 AM	SR in Status of Closed has been Re-
Comments  Confidential Comments  Created 9/30/2009 09:32:03 AM  Created Leet Name	Created By KINZERTH	Contact Fire Assigned To ROSENZEI	Activity Typo SR Opened	Activity Sub-Typa		Completed 9/30/2009 09:32:04 AM	SR in Status of Closed has been Re-

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#### Activities

Contact East Name Account EAC Code Contact First Name Account	Greated 9/30/2009 09:32:02 AM		Activity Typo SR Closed - Satisfied	Activity Sub-Type	Status Done		Description Service Request has been Closed Satisfied.
	Soniaci Last Name	Contact First	Name	Account		BAC Code	ento transports

Status Completed Doscription Created By Assigned To Activity Type 9/29/2009 06:00:55 PM ROSENZEI KINZERTH Escalation Activity Sub-Type Assigning activity to PAR QUEUE 9/30/2009 09:31:57 AM Initiate PAR Done

comments CRS advised that a person from the PAR Department will contact the customer within 2 business days

David Green / BA / CAC T1 LvL 1

Received and assigned in PAR Theddeus Kinzer/PAR Workflow/ATX Confidential Comments

#### Activities

	Accionad to	Activity Typo	Activity Sub-Type	Status	Completed	Description
			Complex Request	Done	9/29/2009 06:00:53 PM	Alleged product allegation collision
9/29/2009 05:22:03 PM ROSENZEI	ROSENZE	Inbound Call Customer	Complex request	CO11G	212012000 00100100 1 111	
		CONTRACTOR OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF			DATE CARR	

#### Comments

- comments
  cust sts:
  -6 weeks ago the veh tocket up so the steering wheel locket and the car went out of control, cust went off the bank and the DIC was despleing power steering on, she and her fiancey were in the veh and she is expliencing back pain now
  -cust tryed to drive off but the rim was woubeling so fiancie put a speler fire on the veh because the rim was bent on the front driver side
  -cust tryed to drive off but the rim was woubeling so fiancie put a speler fire on the veh because the rim was bent on the front driver side
  -the micro on the driver side broke and there was damage on the right side of the veh
  -the cust drove the veh again after that and the power steering will lock on cust for verious more times
  -was able to take the veh to a indep, mecaning which sts that there is something wrong with the chip
  -after having the mecanic looket at the veh and advithat this is a commoen issue with the veh she took the veh to a gm dir

cust sks: -get gm involved

CRS advised customer that their information will be forwarded to the Product Allegation Department within the BRC

David Green / BA / CAC T1 LvL 1 Gosfidential Gosmanic

#### **UCC** Information

UCC Code Symptom M30 Inoperative	Description Steering - Power Steering Pump / Brackets
-------------------------------------	-------------------------------------------------------

N/A

Closed

# GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:		10	HAK	C12F957:	,						
		2000		VEHICI	E INI	FORMAT	TON				
Merchandising Model:			: IAK37 -2005 COBALT 2-DOOR COUPE Warranty Start Da			te: 03/21/2005		05			
BARS Order Type: 70 - RETAIL - STOCK											
Delivering Dealer:				THROCK CHEVROLE	T, INC	÷	Selling Source: 13 - CHEVROLE Site Code: 15030			SVROLET	
			SP	(610) 544-7300						15030	
	F		(6)				Business Associate Code:			113788	
Serv	ice Contrac	t:	Yes	Branded Title:	No	Warra	nty Block :	No.	PDI S	tatus :	Paid
			.,,	REQUIR	ED FI	ELD ACT	TIONS				
Туре	Number		epitedegarnen	Desc	riptio	1			Poste	d Date	Status
RC 05034 A/C SYSTEM WIRING OR DUAL STAGE AIRBAG MODULE N/A					VA.	Closed					

#### SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

HEAD IMPACT PROTECTION

RC

06217

#### ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

#### **APPLICABLE WARRANTIES**

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER LIMITED WARRANTY	03/21/2005	115 miles	03/21/2008	36115 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	03/21/2005	115 miles	03/21/2011	100115 miles
12/12000 GM CERTIFIED USED LIMITED WARRANTY	03/23/2009	19684 miles	03/23/2010	31684 miles
60/100000 GM CERTIFIED USED POWERTRAIN LIMITED WARRANTY	03/21/2005	l 15 miles	03/21/2010	100115 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	03/21/2005	115 miles	03/21/2013	80115 miles

84/70000 CALIFORNIA SELECT COMPONENT	03/21/2005	l 15 miles	03/21/2012	70115 miles
36/50000 CALIFORNIA EMISSIONS	03/21/2005	I 15 miles	03/21/2008	50115 miles
60/60000 POWERTRAIN - U.S. LIMITED WARRANTY	03/21/2005	115 miles	03/21/2010	60115 miles

### **CLAIM HISTORY**

R.O Date	R.O Number	Туре	Labor Operation	Odomet Readin	
12/29/2007	159179	Ħ	V1556 - 06217 - INSTALL ENERGY ABSORBING DEVICE	14476 r	miles
05/24/2005	124438	#	V1362 - 05034 - INSTALL A/C JUMPER HARNESS	1060 r	miles
02/28/2005	A76523	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 i	miles

#### **CHECK HISTORY INFORMATION**

- 3		
-	Vehicle Has No Associated Check History Information.	

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# GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

					He	p							
VIN:				IGIA	K12F957								
					CLAIM H	IS'	TORY					·	
Repair Ord	er Date		12/2	9/2007	Repair Order Number :	1:	59179	Odome	ter Rea	din	ıg:		14476 miles
Serviced				HEVRO	LET, INC.	Se	lling Sou	rce:			13 - CI	<del>I</del> EVROLI	er -
By:		FIE	LD,	, PA 19	064-0309	Si	te Code :				15030		
	(610) 54	4-73	00			B	usiness A	ssociate	Code :	on the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of th	113788	3	
Cycle Date	Cycle Nbr	Cas	se	Туре	Labor Operation		Pa	rt	Auth Code		erson Code	Line Total	Comments
03/04/2008	879	01		#	V1556 - 06217 - INSTALL ENERGY ABSORBING DEVICE		2584444 ABSOR		N/A		N/A	\$ 64.55	N
Repair Ord	ler Date	4 *	05/2	24/2005	Repair Order Number :	000	24438	Odome	eter Rea	dî	ng:		1060 miles
Serviced				HEVR	OLET, INC.	S	elling Sou	rce:			13 - C	HEVROL	ET
By:		FIE	LD		0064-0309	S	ite Code :				15030		
	(610) 54	4-7:	300			B	usiness A	ssociate	Code:		11378	8	
Cycle Date	Cycle Nbr	Ca	se	Туре	Labor Operation		Pa	rt	Auth Code	8 -	'erson Code	Line Total	Comments
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	(908) 7:	57-4	000	)		L.	Business A	ssociate	Code:		11122	5	
Cycle Date	Cycle Nbr	Ca	ise	Туре	Labor Operation		Pa	rt	Auth Code		erson Code	Line Total	Comments
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03/04/2005	566	01	ì	DELIVERY INSPECTION - BASE TIME	N/A	N/A	N/A	\$ 100.73	N	OCCUPATION OF THE PROPERTY OF THE PARTY OF T
			ľ	11141E						

#### **CHECK HISTORY**

Vehicle Has No Associated Check History.

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# GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

NAME OF TAXABLE PARTY.	VIN	IGIAKI2F957		
			VEHICLE BUILD	
-	Merchandising Model:		1AK37 -2005 COBALT 2-DOOR COUPE	

Merchandising Model:	IAK37 -2005 COBALT 2-DC	OOR COUPE	
Gross Vehicle Weight Rating:	1685 kg (3715 lb)	Order Number :	HWDT55
Build Date:	02/28/2005	Build Plant :	157A

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	AR9 - DELUXE FRONT BUCKET SEAT
AU0 - KEYLESS REMOTE DOOR LOCK	AU3 - POWER DOOR LOCK SYSTEM
C67 - ELECT. FRONT AIR CONDITIONER	DC8
DT4 - ASHTRAY AND LIGHTER	FEI - SUSPENSION SYSTEM-SOFT RIDE
FYI - TRANS/AXLE 3.63 RATIO	IPB - INTERIOR TRIM DESIGN
J41 - POWER DISC FRONT BRAKES	K34 - CRUISE CONTROL
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO
L61 - 2.2L DOHC 4 CYL ENGINE	MN5 - 4 SPEED AUTO TRANSMISSION
MX0-4-SPD. AUTO. TRANS. W/OVERDRIVE	NC7 - FEDERAL EMISSIONS OVERRIDE
NEI - 50-STATE EMISSIONS	NUI - CALIF EMISSIONS LEV 2
N46 - 4 SPOKE STEERING WHEEL	PG1 - 15" STEEL WHEEL
QTU - P195/60R15 TOURING BW TIRES	R6M - NEW JERSEY SURCHARGE
R9U - GM ACCESS - AUTOBOOK IDENTIFIER	SLM - STOCK ORDERS
UQ4 - BASE SPEAKER SYSTEM	UIC - AM/FM STEREO W/CD AND CLOCK
VK3 - FRONT LICENSE PLATE MOUNT	VM3 - CONSUMER INFORMATION LABEL
V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA	ISA - BASE PACKAGE
ISZ - OPTION PACKAGE DISCOUNT	I4B - GRAY
14I - GRAY	46U - BLUE GRANITE METALLIC

6AR - FRONT SPRING	7AR - FRONT SPRING
8AA - REAR SPRING	9AA - REAR SPRING

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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C20 D71 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax



Yvette Young Claim Administrator

Philadelphia PA

RE:

Claimant:

Our File No.:

Our Client:

General Motors Corporation

Date/Event:

8/19/09

Subject vehicle:

2005 Chevrolet Cobalt

VIN:

1G1AK12F957

Dear

ESIS provides administrative claims handling services to General Motors Corporation in connection with product liability claims against GM. They have referred your claim to our office for further handling. In order to perform an investigation into this matter we need the following information:

- 1. Please provide a copy of the accident report
- 2. A copy of the emergency room records or medical records for treatment with your doctor

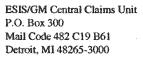
You will be contacted by an investigator for an interview and to photograph the vehicle. Please be available to setup an appointment.

Please be advised that you have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as there is intent to pursue a claim and/or a cause of action.

The investigation process takes at least 90 days for us to respond to you. Should you have any questions with regards to this letter or your claim, please do not hesitate to contact me directly at (800) 888-0164, Monday through Friday, 8:00 AM to 4:00 PM, EST.

Sincerely,

Yvette Young Claim Administrator

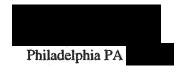


800.888.0164 tel 313.665.0911 fax



Yvette Young Claim Administrator

November 9, 2009



Re:

2005 Chevrolet Cobalt

File no. 679067

Dear

ESIS is the third party administrator for General Motors Company. You recently put General Motors Company on notice of a recent accident in which you allege your steering failed.

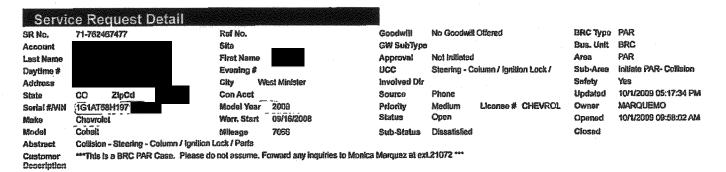
We would like to perform an investigation into this matter. Our investigator has attempted to contact you several times and was unsuccessful. If you plan to pursue this matter please contact me. If we do not hear from you within 30 days we will close our file inactive.

Please be advised that you have an obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their immediate post-incident condition for as long as there is intent to pursue a claim and/or a cause of action.

Sincerely,

Yvette Young

PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT



Pre-PAR

PARANOIIIER Fleet Manage	Resident Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of the Committee of t	# Other Veh — # People in Veh - Ros	id Surface— icrele	Road Dry	Cond. Fire Report#	Police Report 28093616	
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rimary Ich Use	Business	Inspection Steering and Suspensi Type	on Sys Inc	spected By	Inspection Not Performed	Inspection Date/Time	
Veh Damage Description	veh is totaled, completely dmgd all over	u .	E	plain Other	being sent to ESIS		

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on 10/2/2009

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### Activities

Created 10/1/2009 05:21:09 PM Contact Last Name	Crealed By GARCIAJR	Assigned To MARQUEMO	Activity Type Scheduled Follow-up	Activity Sub-Type  Account  Elco Administrative	Status Scheduled Alar	Completed in BAC Code	Description Waiting for ESIS to pick up
Confidential Comments							
Created 10/1/2009 05:20:32 PM Contact Last Name Comments	Created By GARCIAUR	Assigned To ESISBICU Contact First	Activity Type Escalation Name	Activity Sub-Typo East Brookfiekt Account Elco Administrative	Status In Progress	Completed BAC Code	Description Enterprise Rent-A-Car - ESIS
09 Chevrolet Cobalt - En Joe G/PAR/ATX Confidential Somments	terprise Rent-A	Car					
Greated 10/1/2009 02:53:28 PM Costact Lost bane	Ofenied By MARQUEM O	Assigned To MARQUEMO Contact First	Activity Type Ownership Changed Name	Activity Sub-Type Ownership Escalated to ERC Account	Status Done	Completed 10/1/2009 02:53:28 PM BAC Gods	Description Ownership Escalated to BRC
Comments  Confidential Comments				Elco Administrative			
Greated 10/1/2009 01:47:53 PM	Created By KINZERTH	Assigned To MARQUEMO	Ownership Changed	Activity Sub-Type  Account	Status Done	Completed 10/1/2008 01:47:53 PM BAC Code	Oescription Service Request Ownership has changed FROM: ZAFRARO TO: MARQUEMO
Confidential Comments				Euco Auminique			

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on 10/2/2009

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#### **Activities**

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
10/1/2009 01:47:33 PM	KINZERTH	MARQUEMO	BRC PAR	Initial Contact- AVM	Done	10/1/2009 05:10:56 PM	Called
Centact Last Name		Contact First	Name	Account		BAC Code	
				Elco Administrative			
12191111111111111111111111111111111111	WANTED TO THE PROPERTY OF THE PARTY OF THE P						

No dir involved - Vehicle is a rental vehicle and repairs are done at ALAMO RENT A CAR - no into in GWVIS to make contact since vehicle is a fleet vehicle.

Monica Merquez/BRCPAR/ATX x21072

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
10/1/2009 01:47:24 PM	KINZERTH	MARQUEMO	BRC PAR	Initial Contact- Dealer	Done	10/1/2009 03:00:14 PM	Called
Contact Last Name		Contact First	Name	Account		BAC Code	
				Elco Administrative			

No dir involved - Vahicle is a rental vehicle and repairs are done at ALAMO RENT A CAR - no info in GMVIS to make contact since vehicle is a fleet vehicle.

Monica Marquez/BRCPAR/ATX x21072

Confidential Currments

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on 10/2/2009

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#### **Activities**

Created	Created 8v	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
10/1/2009 01:47:15 PM	KINZERTH	MARQUEMO	BRC PAR	Initial Contact- Phone	Done	10/1/2009 05:20:30 PM	made initial ci wielco rep
Contact Last Name		Contact First	Name	Account		BAC Code	
				Eico Administrative			
Comments							
Called daylime phone #,							

Orm stated colling to the whrep re the product allegation case, understand that veh was involved in a collision where rep is alleging something wrong withe steering system.

Rep stated that is correct, renter was going approx 65 mph when the steering wheel locked going to the left. Rep stated the cust managed to swerve to the right, applied the brakes and rolled the veh down a clich.

Crm verid pre-par & par detail screen info.

Crm also advised that will need to refer this file to our central claim dept, they will flu w/cust w/in 7-10 business days.

Cust stated that is fine.

Joe GIPARIATX

Confidential Comments

CONTRACTOR OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF	Activity Type BRC PAR	Activity Sub-Type Acknowledgement	Status Done	Completed 10/1/2009 05:18:07 PM	Description acknowledgement made
Contact Last Name Contact First N		Associati Elco Administrative		BAC Code	
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Joe G/PAR/ATX Confidential Comments					
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Contact Last Name Contact First N	<u>wazweddakenikanegoniskanikanokanekanikan</u>	Ascould Elco Administrative		BAC Cede	

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on 10/2/2009

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# Activities

	Assigned To Activity Type MARQUEMO Research	Activity Sub-Typo	Status Done	Completed 10/1/2009 03:00:27 PM	Description Research VIN
Contact Last Name	Contact First Name	Account Elco Administrative		BAC Code	
CRS Performed VIN Scan:					
GMVIS: Found No Open Recalls					
VIN:Found No Duplicate File					e e
SVC History: No Service History Related t	to Allegation				
Monica Marquez/BRCPAR/ATX X21072					
Confidential Comments					
Created Created By	Assigned To Activity Type	Activity Sub-Type	Status	Completed	Description
	MARQUEMO BRC PAR	Case Assigned	Done	10/1/2009 02:54:30 PM	Assigned to Monica Marquez x21072
Costart Lag Nama	Contact First Name	Accounts Elco Administrative		BAC Code	
Convients					
Confidential Comments					
		and the second second			
	Assigned to Activity Type ZAFRARO SR Opened	Activity Sub-Type	Status Done	Gompleled 10/1/2009 01:46:18 PM	SR in Status of Closed has been Re-
Ondart Fact Mana	Postari First Name	Account Elco Administrative		BAC Code	Opened by KINZERTH
Comments		EGES Politifications			
Confidential Comments				(Control of the Control of the Contr	

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on 10/2/2009

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# Activities

x 110 00 1 1 10 -							
Grossed 10/1/2009 01:46:16 PM	Created By KINZERTH	Assigned To ZAFRARO	Activity Type SR Closed - Satisfied	Activity Sub-Type	Status Done	Completed 10/1/2009 01:46:16 PM	Description Service Request has been Closed
Contact Last Name		Contact Fig	st Name	Account Elco Administrative		BAC Code	Satisfied.
Confidential Comments							
Eronige 10/1/2009 10:16:07 AM	Created By ZAFRARO	Assigned To	Activity Type Escalation	Activity Sub-Type Initiate PAR	Status Done	Completed 10M/2009 01:46:11 PM	Description Assigning activity to PAR QUEUE
Contact Last Name		Contact Fire	st Name	Account		BAC Code	
Zemments CRS advised that a pers	on from the PAI	R Departmant w	ill contact the customer with	In 2 business days			
Romely Zafra / Tier 1/CA		mp					
Received and assigned to Thaddeus Kinzer/PAR W	n PAR orksow/ATX						
Confidential Comments							
Groated 10/1/2009 10:02:32 AM	Created By ZAFRARO	Assigned to ZAFRARO	SmartScript	Activity Sub-Type SmartScript Finished	Status Done	Completed 10/1/2009 10:02:32 AM	Description CAC SmartScript - Tier 1
Contact Last Name		Contact Firs	I Name	Account		BAC Code	
The CAC Tier 1 SmartSc	ipt was finishe	d by ZAFRARO					

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on 10/2/2009

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#### **Activities**

Created By Assigned To Activity Type Activity Sub-Type Status Completed Description

10/1/2009 10:02:32 AM ZAFRARO ZAFRARO SmartScript SmartScript Decision Done 10/1/2009 10:16:04 AM CAC SmartScript - Tier 1 - Decision

Account BAC Code

BAC Code

CRS advised customer that their information will be forwarded to the Product Allegation Department within the BRC

Romely Zefra / Tier 1/CAC/MAN/Lvl 1 Emp

Sonfidential Comments

10/1/2009 10:00:34 AM ZAFRARO ZAFRARO Inbound Call Customer Complex Request Done 10/1/2009 10:14:24 AM Inbound Call from Cus	omer -
Contact Last Name Account BAC Code SmartScript	

#R0110111110001100

Customer states calling to file claim from the enterprise

Customer seeks incident notification

Romely Zefra / Tier 1/CAC/MAN/Lvl 1 Emp

Confidential Comments

Created	Crealed By	Assigned To	Activity Typo	Activity Sub-Type	Status	Completed	Description
10/1/2009 09:58:20 AM	ZAFRARO	ZAFRARO	SmartScript	SmartScript Started	Done	10/1/2009 09:58:20 AM	CAC SmartScript - Tier 1
Contact Last Name		Contact Fire	(Nama	Account		RAC Code	
The CAC West County		IIZAEBABO					
The CAC Tier 1 SmartSc		I DY ZAPRANO					

#### **UCC** Information

UCC Gode Symptom Description
M41 Inoperative Steering - Column / Ignition Lock / Parts

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on 10/2/2009

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# GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

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VIN:		10	TAI	<b>58H197</b>							
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Merci Mode	nandising I :			.69 -2009 COBALT 4-D DAN	OOR	LT	Warranty :	Start I	Date: 09/16/2008		
BARS	Order Typ	e:	50 -	FLEET							
Defive	ring Dealer	9	732	CHEVROLET 0 N BROADWAY	ın		Selling Sou	rce :		13 - CHEV	ROLET
				NVER, CO 80221-36 3) 428-5656	10		Site Code :			10980	
							Business A	ssocia	te	113051	-
Serv	ice Contrac	t:	No	Branded Title:	No	Warran	ty Block:	No	PDI St	atus :	Paid
REQUIRED FIELD ACTIONS											
Type	Number		Description						Posted Date		Status
RC	09041	SHIFT LEVER INDICATOR MAY NOT DISPLAY CORRECT GEAR							N	N/A	
				SERVICE IN	FORM	IATIONAL	. ITEMS				
Туре	Number			Desc	ription	3			Poste	l Date	Status
EI	09059			KEYLESS ENTRY (RK TIVE, (TSB 09-08-52-0		ANSMITTE	ER		03/10/2009		Sce Bulletin
EI	09063	RADI	O IN	OPERATIVE OR NO D	ISPL/	Y(REF. TS	B 09-08-44-	005)	03/13/2009		See Bulletin
EI	09110	SIR/A 09-09-	IRB/ 41-0	AG LIGHT ILLUMINA 03)	TED, I	OTC B0081	SET(REF. T	SB	05/05	/2009	See Bulletin
El	09116	INSUI LEAK	FF A. . (TS	/C COOLING, A/C COI B 09-01-39-006)	MPRE	SSOR NOIS	SE/REFRIG/	OIL	05/13	/2009	See Bulletin
EI	09140	ENGII (REF.	NE C PIE	DIL LEAK FROM CRAI 0003)	VKSH.	AFT FRON	TOIL SEAL		07/15	/2009	See Bulletin
V V			0	N STAR AND XM SA	TELL	ITE RADIO	O INFORMA	ATIO	V		
Vehic	e Has No A	ssociate	ed O	n Star or XM Radio In	forma	tion.					
				APPLICA	BLE	WARRANT	MES				
Description Effective Effective End Date Odometer Odometer										End	

36/36000 BUMPER TO BUMPER LIMITED WARRANTY	09/16/2008	3 miles	09/16/2011	36003 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	09/16/2008	3 miles	09/16/2014	100003 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	09/16/2008	3 miles	09/16/2013	100003 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	09/16/2008	3 miles	09/16/2016	80003 miles
36/36000 PEDERAL EMISSION	09/16/2008	3 miles	09/16/2011	36003 miles

## **CLAIM HISTORY**

R.O Date	R.O Number	Туре	Labor Operation	Odometer Reading	
03/12/2009	538698	ä	V2064 - 09041 - INSPECT & ENSURE ENGAGEMENT OF TRANSMISSION SHIFT	7723 mile	25
09/04/2008	A58038	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 mile	<b>25</b>

# **CHECK HISTORY INFORMATION**

Vehicle Has No Associated Check History Information.

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# GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN:			1G1	AT58H197	SSE CLEROPICE								
				CLAIM I	HS	STORY							
Repair Orc	ler Date	: 03	V12/2009	Repair Order Number :	538698 Odometer Readin					ng: 7723 miles			
Serviced			T A CA		Selling Source: 13 - CHEVROLET						ET		
By:			WS BL' ERDALI	VD. 3, FL 33301-1864	s	ite Code :	•		9721	)	-		
							ssociate	Code:	1327	54			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	peration		rt	Auth Code	9	Line Total	Comments		
04/03/2009	992	01	#	V2064 - 09041 - INSPECT & ENSURE ENGAGEMENT OF TRANSMISSION SHIF	T	N/A N/A		N/A	\$ 10.61	, <b>N</b>			
Repair Ord	ler Date	: 09	/04/2008	Repair Order Number :	1	\58038	Odom	eter Re	ading:		0 miles		
Serviced	GO CH				Selling Source : 13 - CHEVROLET					EL.			
By:		R, CO	80221-	3610	S	ite Code :			10980	10980			
	(303) 42	8-565	5		В	usiness A:	ssociate	Code:	1130:	113051			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Par	t	Auth Code	Person Code	Line Total	Comments		
09/09/2008	933	01	1	Z7000 - PRE- DELIVERY INSPECTION - BASE TIME		N/A		N/A	N/A	\$ 112.55	N		

# **CHECK HISTORY**

Vehicle Has No Associated Check History.

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# GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

#### Help

VIN	IGIAT58H197

#### **VEHICLE BUILD**

Merchandising Model :	1AL69 -2009 COBALT 4-DOOR LT SEDAN			
Gross Vehicle Weight Rating:	1725 kg (3804 lb)	Order Number:	MXTKKT	
Build Date:	09/04/2008	Build Plant :	197A	

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AR9 - DELUXE FRONT BUCKET SEAT	ASA - RESTRAINT SYSTEM SEAT, INFLATABLE, DRIVER & PASS FRT, LOW RISK DEPLOYMENT - INFANT ONLY SUPPRESSION
ASF - HEAD CURTAIN SIDE AIRBAGS, FRONT/REAR	AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FACING
AUO - REMOTE KEYLESS ENTRY	AU3 - POWER DOOR LOCKS W/REMOTE KEYLESS ENTRY
BOS - GM PRODUCTION WEEK #35	B34 - FLOOR MATS, FRONT/REAR
B35 - REAR FLOOR MATS	CIU - ENTERPRISE RENT A CAR
C67 - ELECT. FRONT AIR CONDITIONER	DG7 - BODY COLOR POWER MIRRORS
D36 - MIRROR I/S R/V TILT	FEI - SUSPENSION SYSTEM-SOFT RIDE
FE9 - 50-STATE EMISSIONS	FLT - FLEET PROCESSING OPTION
FYI - TRANS/AXLE 3.63 RATIO	IPC - INTERIOR TRIM DESIGN
J41 - BRAKE, FRONT DISC/REAR DRUM	K64 - 115 AMP GENERATOR
LAP - ENGINE, 2.2L DOHC VVT	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO
MN5 - 4 SPEED AUTO TRANSMISSION	MX0 - 4-SPEED AUTOMATIC TRANSMISSION
NT7 - FEDERAL EMISSION TIER 2	N45 - 3 SPOKE STEERING WHEEL
PGI - 15" STEEL WHEEL	RPJ - TIRE ALL P195/60R15 SL 87S BW
R6F - IDENTIFY B-CODE USERS	R9N - PROCESSING CODE - SEAT
UEO - ONSTAR / BLUETOOTH FOR PHONE DELETE	UJ6 - TIRE PRESS INDICATOR
UQ4 - BASE SPEAKER SYSTEM	US8 - AM/FM STEREO, CD PLAYER & MP3 FORMAT

U2J - DELETE XM SATELLITE RADIO	VK3 - FRONT LICENSE PLATE BRACKET	
VQ2 - FLEET ORDERING AND ASSISTANCE	VT7 - OWNERS MANUAL ENGLISH	
VX7 - LONG TERM DAILY RENTAL PROGRAM	V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA	
ZAE - SPARE TIRE AND WHEEL (REPLACES TIRE SEALANT & INFLATOR KIT)	1LT - 1LT BASE PACKAGE	
1SZ - OPTION PACKAGE DISCOUNT	14C - GRAY	
14I - GRAY	6AR - FRONT SPRING	
7AR - FRONT SPRING	8AA - REAR SPRING	
87U - SLATE METALLIC	9AA - REAR SPRING	

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P.O. 80x 350700 WESTMINSTER, CO 80035 Tel: 720-895-1167 • Fax: 720-895-1501

October 12, 2009

Paul Alley General Motors -ESIS 300 Renaissance Center Mail Code 482C20D71 Detroit, MI 48265-3000

RE:

Vehicle: 2009 Chevy Cobalt

VIN: 1G1AT58H197

Unit No.:

Our File No.:

Your File No.: 72-762467477

Dear Mr. Alley,

Please be advised this office handles claims for Enterprise Leasing Company of Denver (hereinafter "Enterprise").

The driver of the above listed vehicle alleged an accident occurred as a result of a mechanical defect involving the steering system. Due to the allegation, this vehicle has been isolated and will remain on hold until October 23, 2009 to allow for an inspection.

It is our intention to have the vehicle inspected on or after October 19, 2009. Please contact me upon receipt of this letter to inform me if you would like to have a representative attend the inspection or if you wish to arrange for your own independent inspection. If you do not contact us by October 23, 2009, we will release the vehicle to Enterprise so they may repair, rent or sell the vehicle as they see fit.

Enterprise reserves all rights of recovery relating to inspection costs, loss of use and storage fees which continue to increase each day the vehicle is held.

Please confact me at \$\frac{1}{10}\$0,895.1167 ext. 313 to discuss this matter further.

Sincerely

A. Andres Hinojosa Liability Administrator

Ext. 313

Via Regular and Certified Mail No.: 7006 2760 0005 6740 8631

RECEIVED

OCT 1 9 2009

ESIS-CM CLAIMS UNID

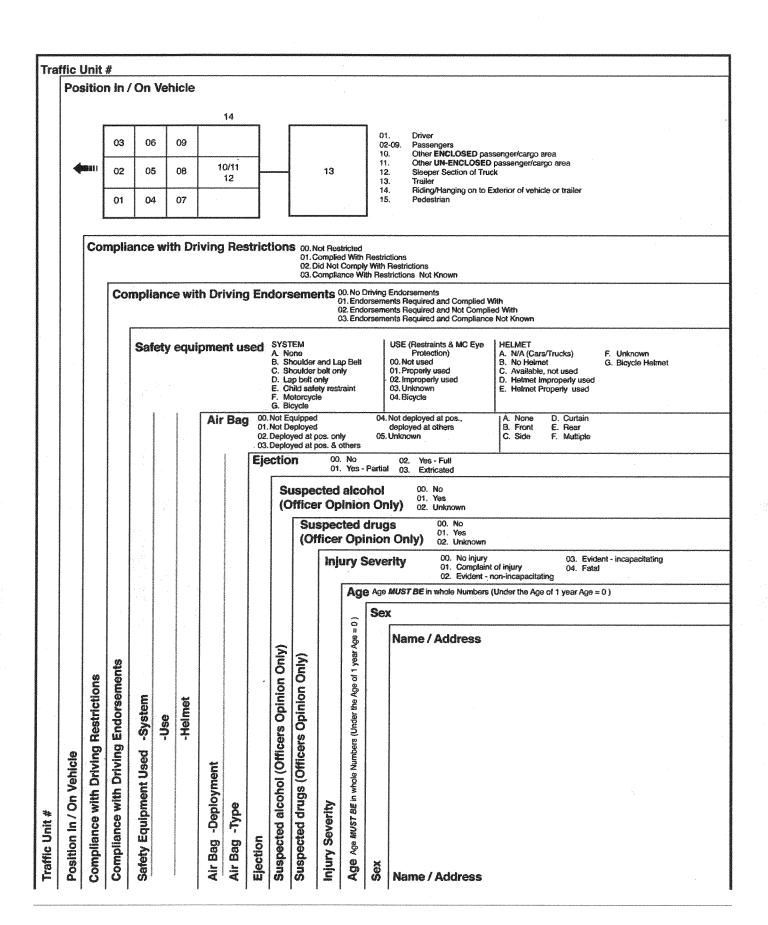
MAIL TO: STATE OF COLORADO MOTOR VEHICLE TRAFFIC RECORDS DENVER, CO 80281-0016

# STATE OF COLORADO TRAFFIC ACCIDENT REPORT

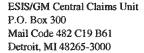
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0920 56	90 Me	ss. Shawn	· · · · · · · · · · · · · · · · · · ·			28
0 0	nber injured   Location i	Route, Street, Road	- 12.55 Part 12.55 Part 1	Manager Andrews	S□ E□ W☑ O	
Date of Report - 09/29/2009		_Co_94 Latitud	è	Lo	ngitude	
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A. LOCATION  01. On Roadway  02. Ran Off Left Side  03. Ran Off T' Intersection  05. Vehicle Crossed Center Median Into Opposing Lanes  06. On Private Property  B. HARMFUL EVENT SEQUENCE  NON-COLLISION ACCIDENT COLLISION WITH OBJEC'	K. VEHICLE / VEHICLE COMBINATION  FMC (Overlay C) Required  01. Vehicle / Vehicle Combination (10,001 lbs. and over)  02. School Bus (all school buses)  03. Non-school Bus (9 occupants or more including driver) in commerce  04. Transit Bus  GVWR 10,000 lbs. or Less  05. Passenger Car / Passenger Van  06. Passenger Car / Passenger Van W/Trailer  07. Pickup Truck / Utility Van W/Trailer  08. Pickup Truck / Utility Van W/Trailer  10. SuV W/Trailer  11. Motor Home  12. Motorcycle  13. Bicycle  14. Motorized Bicycle  15. Farm Equipment  16. Hit & Run Unknown  17. Light Rail  17. Light Rail  18. Other (Describe in Narradive)
01. Overturning 02. Other Non-Collision COLLISION WITH PEDESTRIAN 03. School Age To / From School 04. Pedestrian on Toy Motorized Veh. 1st 05. All Other Peds COLLISION WITH MOTOR VEHICLE IN TRANSPORT 27. Culvert or Headwall 28. Embankment 08. Front to Front 09. Fear to Rear 09. Rear to Side 09. Rear to Rear 10. Rear to Rear 11. Side to Side-Opposite Direction 12. Side to Side-Opposite Direction 13. Parked Motor Vehicle 14. Railway Vehicle/Light Rail 25. Light Pole / Utility Pole 26. Traffic Signal Pole 27. Cable Rail 28. Embankment 29. Curb 30. Delineator Post 31. Fence 32. Tree 33. Large Rocks or Boulde 34. Railroad Crossing Equi 35. Barricade 36. Wall or Building 37. Cresh Curbing / Terfitie	L. DIRECTION OF TRAVEL PRIOR TO IMPACT  01. North 02. Northeast 03. East 07. West 04. Southeast 08. Northwest  09. Slowing 10. Parked 10. Parked 10. Parked 10. Parked 10. Parked 10. Parked 10. Parked 10. Parked 10. Parked 10. Parked 10. Parked 11. Changing Lanes 11. Changing Lanes 12. Avoiding Object in Roadway 13. Weaving 14. Spun Out of Control 15. Drove Wrong Way 16. Other (Describe in Narrative) 16. Backing 17. Passing 18. Other (Describe in Narrative) 18. Other (Describe in Narrative) 18. Other (Describe in Narrative) 18. Other (Describe in Narrative) 18. Other (Describe in Narrative) 18. Other (Describe in Narrative)
15. Bicycle 16. Road Maintenance Equipment COLLISION WITH ANIMAL 17. Domestic Animal 18. Wild Animal  19. C. APPROACH/OVERTAKING TURN	ecity in ROADWAY SPEED LIMIT - Venicles Unit #1 or
01. Approach Turn 02. Overtaking Turn 03. Not Applicable	P. ESTIMATED VEHICLE SPEED - Vehicles Only Traffic Unit #1 or
D. ROAD DESCRIPTION  O1. At Intersection O2. Driveway Access Related O3. Intersection Related O4. Non-Intersection O5. Alley Related O6. Roundabout O7. Highway Interchange O8. Parking Lot	Q. DRIVER ACTIONS (Officer Opinion Only)
E. ROAD CONTOUR  01. Straight On-Level 02. Straight On-Grade 03. Curve On-Level  F. ROAD SURFACE	00. No Action 01. Exceeded Safe/ Posted Speed 02. Impeded Traffic 03. Failed to Yield ROW 04. Disregard Stop Sign 05. Failed to Stop at Signal 06. Disregarded Other Device 10. Lane Violation 11. Improper Passing on Left 12. Improper Passing on Right 13. Followed Too Closely 14. Improper Backing 15. Signaling Violation 16. Reckless Driving
01. Concrete 05. Dirt 02. Blacktop 06. Other (Describe In Name 03. Brick or Block 07. Unknown 04. Gravel, Slag or Stone	00 7
G. ROAD CONDITION  01. Dry 02. Wet 03. Muddy 04. Snowy 05. Icy 06. Slushy 07. Foreign Material  H. LIGHTING CONDITION  01. Daylight 02. Dawn or Dusk  03. Dry W/Visible Icy Road 04. Dry W/Visible Icy Road 05. Treatment 10. Snowy W/Visible Icy Road 11. Icy W/Visible Icy Road 12. Slushy W/Visible Icy Road 13. Slushy W/Visible Icy Road 14. Daylight 05. Daylight 06. Dry W/Visible Icy Road 17. Treatment 18. Slushy W/Visible Icy Road 19. Slushy W/Visible Icy	oad 00. No Apparent Contributing Factor 09. Physical Disability 01. Asleep at the Wheel 10. DUI, DWAI, DUID 02. Driver Fatigue 11. Distracted / Passenger 12. Distracted / Cell Phone 13. Illness / Medical 12. Distracted / Cell Phone 14. Distracted / Cell Phone 15. Distracted / Cell
03. Dark - Lighted 04. Dark - Unlighted	S. BY PEDESTRIAN ACTION (Officer Opinion Only) 01. Cross Against Signal 02. Cross / Enter at Intersection
J. ADVERSE WEATHER CONDITION  OD. None O3. Fog O1. Rain O4. Dust O2. Snow / Sleet / Hail O5. Wind	02. Cross / Enter Rt Intersection 03. Cross / Enter NOT at Intersection 04. Standing in Roadway 05. Playing in Roadway 06. Soliciting Rides 07. Walking in Roadway in Direction of Traffic 08. Walking in Roadway Against Direction of Traffic 09. Entering / Exiting Vehicle 10. Pushing / Working on Vehicle 11. Lying in Roadway 12. Other (Describe in Narrative)
	T. VEHICLE DEFECT / CONDITION (Officer Opinion Only)  00. No Vehicle Defects 10. Improper Load 11. Spilled Load – Commercial 02. Defective Brake/Tail Light(s) 03. Defective Signaling Device 04. Brakes Defective/Out of Adjustment 05. Defective Tires 06. Sudden Tire Falture 07. Improper Tires for Conditions 08. Mechanical Faiture 09. Obstructed Window(s)



GG. Block AA	SE	QUENCE OF ACCIDENT EVENTS	NN . Block AA
Тор	NON-COLLISION 01. Ran Off the Road	COLLISION 11. Pedestrian	Bottom
	02. Jackknifed	12. Motor Vehicle inTransport	
<b>∕</b> 1st1	03. Overturning	13. Parked Motor Vehicle	[1st \
<b>V</b> =	04. Downhill Runaway	14. Train	L'33/
	05. Cargo Loss or Shift	15. Pedal Cycle (Bicycle, Tricycle, etc.)	
1	06. Explosion or Fire	16. Animal	re-A
⟨2nd	07. Separation of Units	17. Fixed Object	2nd
,	<ol><li>Crossed the Median/Center Line</li></ol>	<ol> <li>Work Zone Maintenance Equipment</li> </ol>	
<u>/</u>	<ol><li>Equipment Failure (Tires, etc.)</li></ol>	19. Other Movable Object	
<b>√</b> 3rd	10. Other (Describe in Narrative)	20. Other (Describe in Narrative)	3rd>
A			Account
4th			4th >



800.888.0164 tel 313.665.0911 fax



Paul Olle Claims Administrator

October 19, 2009

ANDRES HINJOSA **ELCO** PO BOX 350700 WESTMINSTER, CO 80035

RE:

Claimant:

Enterprise

Our File No.:

Your File No.: 406178

Our Client: Date/Event: General Motors Company 9/28/09

VIN:

1G1AT58H197

Dear

I am writing to confirm our conversation of October 16, 2009 during which you agreed to allow us to inspect a 2009 Chevrolet Cobalt owned by Enterprise and retrieve data from the air bag system. I estimate the inspection will take about 2-3 hours.

As part of the inspection, we will likely take photographs and measurements. Also, your vehicle is equipped with an air bag Sensing and Diagnostic Module (SDM). As explained in the Owner's Manual, in addition to its other functions, the SDM records information about the air bag system and other crash related data in an air bag deployment event and some near-deployment crashes. The SDM in your vehicle also records the following precrash data: vehicle speed, throttle position, brake application and engine RPM for 5 seconds prior to the deployment or near deployment event. As part of our investigation, we will download the SDM data using the Vetronix Crash Data Retrieval software. We will provide you with a copy of that data at the time we retrieve it or as soon after as is practical.

Please note the potential GM uses of this crash data once GM has a copy in its files. Once collected, the SDM crash data is available for GM's research needs. Also, in summary form, this information may be provided to non-GM organizations (i) which have a reasonable need for it, (ii) which have a demonstrated ability to utilize such data, and (iii) which are expected to use it for studies aimed at improving safety to the benefit of the public at large, the auto industry, or GM. However, information which ties SDM crash data to a particular vehicle, such as VIN, owner name, or date and location, will generally not be disclosed by GM other than (a) to the involved owner/lessee or his/her designated agent, (b) in response to an official request of police or similar government office, (c) for research where appropriate confidentiality is maintained and need is shown, (d) as part of GM's defense of litigation involving the subject vehicle or other GM products, or (e) as otherwise required by law.

If you have any additional questions about our upcoming inspection, you can contact me at 1.800.888.0164 Monday through Friday from 8:00 AM to 4:30 PM.

Sincerely,

Paul Olle

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 fax



November 4, 2009

Paul Olle Claims Administrator

ANDRES HINJOSA **ELCO** PO BOX 350700 WESTMINSTER, CO 80035

RE:

Claimant:

Our File No.:

Your File No.:

Our Client:

Date/Event:

406178

General Motors LLC 9/28/2009

Subject Vehicle: 2009 Chevrolet Cobalt

VIN:

1G1AT58H197



Enclosed is a copy of the data that was retrieved from the air bag module of the 2009 Chevrolet Cobalt.

Sincerely,

Paul Olle Claims Administrator





#### **CDR File Information**

User Entered VIN	1G1AT58H197: 100 100 100 100 100 100 100 100 100 10
User	Gary Burr
Case Number	679080
EDR Data Imaging Date	Thursday, October 29 2009
Crash Date	Saturday, September 26 2009
Filename	1G1AT58H197 ACM.CDR
Saved on	Thursday, October 29 2009 at 09:10:49 AM
Collected with CDR version	Crash Data Retrieval Tool 3.3
Reported with CDR version	Crash Data Retrieval Tool 3.3
EDR Device Type	airbag control module
Event(s) recovered	Non-Deployment

IMPORTANT NOTICE: Robert Bosch LLC recommends that the latest production release of Crash Data Retrieval software be utilized when viewing, printing or exporting any retrieved data from within the CDR program. This ensures that the retrieved data has been translated using the most recent information including but not limited to that which was provided by the manufacturers of the vehicles supported in this product.

#### **Data Limitations**

#### Recorded Crash Events:

There are two types of recorded crash events. The first is the Non-Deployment Event. A Non-Deployment Event records data but does not deploy the air bag(s). The minimum SDM Recorded Vehicle Velocity Change, that is needed to record a Non-Deployment Event, is five MPH. A Non-Deployment Event may contain Pre-Crash and Crash data. The SDM can store up to one Non-Deployment Event. This event can be overwritten by an event that has a greater SDM recorded vehicle velocity change. This event will be cleared by the SDM, after approximately 250 ignition cycles. This event can be overwritten by a second Deployment Event, referred to as Deployment Event #2, if the Non-Deployment Event is not locked. The data in the Non-Deployment Event file will be locked, if the Non-Deployment Event occurred within five seconds of a Deployment Event. A locked Non Deployment Event cannot be overwritten or cleared by the SDM.

The second type of SDM recorded crash event is the Deployment Event. It also may contain Pre-Crash and Crash data. The SDM can store up to two different Deployment Events. If a second Deployment Event occurs any time after the Deployment Event, the Deployment Event #2 will overwrite any non-locked Non-Deployment Event. Deployment Events cannot be overwritten or cleared by the SDM. Once the SDM has deployed an air bag, the SDM must be replaced.

#### Data:

- -SDM Recorded Vehicle Velocity Change reflects the change in velocity that the sensing system experienced during the recorded portion of the event. SDM Recorded Vehicle Velocity Change is the change in velocity during the recording time and is not the speed the vehicle was traveling before the event, and is also not the Barrier Equivalent Velocity. For Deployment Events, the SDM will record 220 milliseconds of data after deployment criteria is met and up to 70 milliseconds before deployment criteria is met. For Non-Deployment Events, the SDM can record up to the first 300 milliseconds of data after algorithm enable. Velocity Change data is displayed in SAE sign convention.
- -The CDR tool displays time from Algorithm Enable (AE) to time of deployment command in a deployment event and AE to time of maximum SDM recorded vehicle velocity change in a non-deployment event. Time from AE begins when the first air bag system enable threshold is met and ends when deployment command criteria is met or at maximum SDM recorded vehicle velocity change. Air bag systems such as frontal, side, or rollover, may be a source of an enable. The time represented in a CDR report can be that of the enable of one air bag system to the deployment time of another air bag system.
- -Maximum Recorded Vehicle Velocity Change is the maximum square root value of the sum of the squares for the vehicle's combined "X" and "Y" axis change in velocity.
- -Event Recording Complete will indicate if data from the recorded event has been fully written to the SDM memory or if it has been interrupted and not fully written.
- -SDM Recorded Vehicle Speed accuracy can be affected by various factors, including but not limited to the following:
  - -significant changes in the tire's rolling radius
  - -final drive axle ratio changes
  - -wheel lockup and wheel slip
- -Brake Switch Circuit Status indicates the open/closed state of the brake switch circuit.
- -Pre-Crash data is recorded asynchronously.
- -Pre-Crash Electronic Data Validity Check Status indicates "Data Invalid" if:
  - -the SDM receives a message with an "invalid" flag from the module sending the pre-crash data
  - -no data is received from the module sending the pre-crash data
  - -no module is present to send the pre-crash data





-Driver's and Passenger's Belt Switch Circuit Status indicates the status of the seat belt switch circuit, except: The Passenger Belt Switch Circuit Status for 2005 vehicles is available only on the Cadillac STS. The Passenger Belt Switch Circuit Status for 2006 Chevrolet Cobalt Sport Coupe (AP) model vehicles, with the option package that includes Recaro brand seats (RPO ALV), always reports a default value of "Buckled," because there is no passenger belt switch with the Recaro seat option.

-The Time Between Non-Deployment to Deployment Events is displayed in seconds. If the time between the two events is greater than five seconds, "N/A" is displayed in place of the time. If the value is negative, then the Deployment Event occurred first. If the value is positive, then the Non-Deployment Event occurred first.

-If power to the SDM is lost during a crash event, all or part of the crash record may not be recorded.

-The ignition cycle counter relies upon the transitions through OFF->RUN->CRANK power-moding messages, on the GMLAN communication bus, to increment the counter. Applying and removing of battery power to the module will not increment the ignition counter.

-Steering Wheel Angle data is displayed as a positive value when the steering wheel is turned to the right and a negative value when the steering wheel is turned to the left, except for Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7). For Cadillac STS model vehicles with StabiliTrak 3.0 systems (RPO JL7), when the steering wheel is turned to the right, a negative value will be displayed and when the steering wheel is turned to the left, a positive value will be displayed. The Steering Wheel Angle data is reported in 16 degree increments.

#### Data Source:

All SDM recorded data is measured, calculated, and stored internally, except for the following:

- -Vehicle Status Data (Pre-Crash) is transmitted to the SDM, by various vehicle control modules, via the vehicle's communication network.
- -The Belt Switch Circuit is wired directly to the SDM.





**Multiple Event Data** 

Associated Events Not Recorded	2
An Event(s) Preceded the Recorded Event(s)	Yes
An Event(s) was in Between the Recorded Event(s)	No
An Event(s) Followed the Recorded Event(s)	No
The Event(s) Not Recorded was a Deployment Event(s)	No
The Event(s) Not Recorded was a Non-Deployment Event(s)	Yes

**System Status At AE** 

Vehicle Identification Number	**1AT58H*9*158038
Low Tire Pressure Warning Lamp (If Equipped)	Invalid
Vehicle Power Mode Status	Run
Remote Start Status (If Equipped)	Inactive
Run/Crank Ignition Switch Logic Level	Active
Brake System Warning Lamp (If Equipped)	OFF

System Status At 1 second

Oyucum Ocusio Fit i Oudum	
Transmission Range (If Equipped)	Third Gear
Transmission Selector Position (If Equipped)	Fourth Gear
Traction Control System Active (If Equipped)	Invalid
Service Engine Soon (Non-Emission Related) Lamp	OFF
Service Vehicle Soon Lamp	OFF
Outside Air Temperature (degrees F) (If Equipped)	66
Left Front Door Status (If Equipped)	Closed
Right Front Door Status (If Equipped)	Closed
Left Rear Door Status (If Equipped)	Unused
Right Rear Door Status (If Equipped)	Unused
Rear Door(s) Status (If Equipped)	Closed

Pre-crash data

Parameter	-2 sec	-1 sec
Reduced Engine Power Mode	OFF	OFF
Cruise Control Active (If Equipped)	Invalid	Invalid
Cruise Control Resume Switch Active (If Equipped)	Invalid	Invalid
Cruise Control Set Switch Active (If Equipped)	Invalid	Invalid

**Pre-Crash Data** 

Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Speed (MPH)	61	63	67	57	9
Engine Speed (RPM)	3904	5504	5504	2816	1024
Percent Throttle	100	100	30	23	18
Accelerator Pedal Position (percent)	100	100	0	0	0
Antilock Brake System Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Lateral Acceleration (feet/s²)(If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Yaw Rate (degrees per second) (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid
Steering Wheel Angle (degrees) (If Equipped)	0	0	0	0	0





Parameter	-5 sec	-4 sec	-3 sec	-2 sec	-1 sec
Vehicle Dynamics Control Active (If Equipped)	Invalid	Invalid	Invalid	Invalid	Invalid



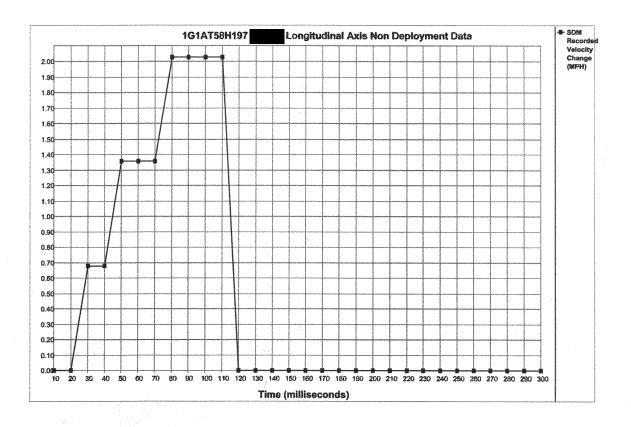


**System Status At Non-Deployment** 

System Status At Non-Deployment	**************************************
Ignition Cycles At Investigation	2565
SIR Warning Lamp Status	OFF
SIR Warning Lamp ON/OFF Time (seconds)	655200
Number of Ignition Cycles SIR Warning Lamp was ON/OFF Continuously	2564
Ignition Cycles At Event	2565
Ignition Cycles Since DTCs Were Last Cleared	254
Driver's Belt Switch Circuit Status	BUCKLED
Passenger's Belt Switch Circuit Status	UNBUCKLED
Automatic Passenger SIR Suppression System Validity Status at AE	Valid
Automatic Passenger SIR Suppression System Status at AE	Air Bag
	Suppressed
Diagnostic Trouble Codes at Event, fault number: 1	N/A
Diagnostic Trouble Codes at Event, fault number: 2	N/A
Diagnostic Trouble Codes at Event, fault number: 3	N/A
Diagnostic Trouble Codes at Event, fault number: 4	N/A
Diagnostic Trouble Codes at Event, fault number: 5	N/A
Diagnostic Trouble Codes at Event, fault number: 6	N/A
Maximum SDM Recorded Velocity Change (MPH)	8.38
Algorithm Enable to Maximum SDM Recorded Velocity Change (msec)	120
Driver First Stage Deployment Loop Commanded	No
Driver Second Stage Deployment Loop Commanded	No
Driver Side Deployment Loop Commanded	No
Driver Pretensioner Deployment Loop Commanded	No
Driver (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Driver (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Driver Knee Deployment Loop Commanded	No
Passenger First Stage Deployment Loop Commanded	No
Passenger Second Stage Deployment Loop Commanded	No
Passenger Side Deployment Loop Commanded	No
Passenger Pretensioner Deployment Loop Commanded	No
Passenger (Initiator 1) Roof Rail/Head Curtain Loop Commanded	No
Passenger (Initiator 2) Roof Rail/Head Curtain Loop Commanded	No
Passenger Knee Deployment Loop Commanded	No
Driver Anchor Pretensioner Deployment Loop Commanded (If Equipped)	No
Second Row Left Pretensioner Deployment Loop Commanded	No
Third Row Left Roof Rail/Head Curtain Loop Commanded	No
Passenger Anchor Pretensioner Deployment Loop Commanded (If Equipped)	No
Second Row Right Pretensioner Deployment Loop Commanded	No
Third Row Right Roof Rail/Head Curtain Loop Commanded	No
Second Row Center Pretensioner Deployment Loop Commanded	No
Crash Record Locked	No
Vehicle Event Data (Pre-Crash) Associated With This Event	No
Deployment Event Recorded in the Non-Deployment Record	No
Event Recording Complete	Yes
5	



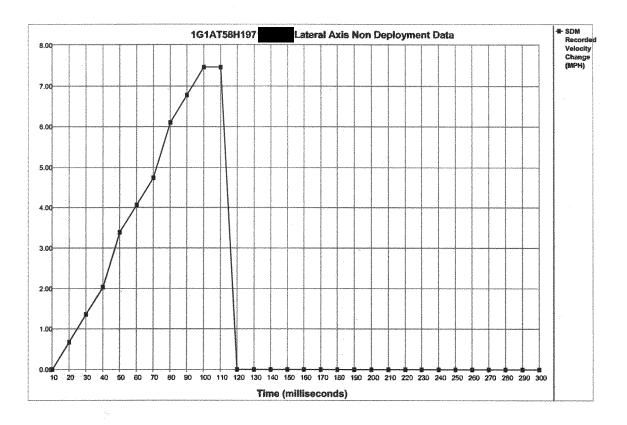




Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
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SDM Longitudinal Axis Recorded Velocity Change (MPH)	0.00	0.00	0.68	0.68	1.36	1.36	1.36	2.03	2.03	2.03	2.03	0.00	0.00	0.00	0.00
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
SDM Longitudinal Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00







Time (milliseconds)	10	20	30	40	50	60	70	80	90	100	110	120	130	140	150
SDM Lateral Axis Recorded Velocity Change (MPH)	0.00	0.68	1.36	2.03	3.39	4.07	4.74	6.10	6.78	7.46	7.46	0.00	0.00	0.00	0.00
Time (milliseconds)	160	170	180	190	200	210	220	230	240	250	260	270	280	290	300
SDM Lateral Axis Recorded Velocity Change (MPH)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00





## **Hexadecimal Data**

Data that the vehicle manufacturer has specified for data retrieval is shown in the hexadecimal data section of the CDR report. The hexadecimal data section of the CDR report may contain data that is not translated by the CDR program. The control module contains additional data that is not retrievable by the CDR system.

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## **Comments**

downloaded from dlc with battery booster loc. nob hill body shop 415 arrawanna colo spring present brad stolz,derek steele, don teakell service eng lite stays on

## **Disclaimer of Liability**

The users of the CDR product and reviewers of the CDR reports and exported data shall ensure that data and information supplied is applicable to the vehicle, vehicle's system(s) and the vehicle ECU. Robert Bosch LLC and all its directors, officers, employees and members shall not be liable for damages arising out of or related to incorrect, incomplete or misinterpreted software and/or data. Robert Bosch LLC expressly excludes all liability for incidental, consequential, special or punitive damages arising from or related to the CDR data, CDR software or use thereof.

PE10-005
GM
4/14/2010
ATTACHMENT
Q 03
Subject Legal
ATT

#### Service Request Detail No Goodwill Offered BRC Type PAR SR No. 71-771909624 Ref No. Goodwill Bus. Unit BRC Account Site GW SubType Approval Not initiated Area PAR First Name Last Name Sub-Area Initiate PAR- Collision Daytimo # Evening # UCC Steering - General City Macarthur involved Dir Lewis Chevrolet Company Safety Yes Address Updated 10/30/2009 12:56:25 PM Phone ZipCd Con Acct Source State ₩ KINZERTH Sorial #IVIN 1G1AL18F987 Model Year 2008 Priority Medlum License # CHEVROL Owner Warr. Start 01/25/2008 Status Open 10/29/2009 05:18:56 PM Opened Chevrolet Make Model Cobatt Mileago 26861 Sub-Status Satisfied Closed Steering - Cálilleion Abstract Customer Description This is a BRC-PAR case / do not assume / forward all inquiries to Theddeus Kinzer x41039

#### Pre-PAR

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68,500,000	CANADA CACAMANA AND MARKA	ALCOHOL DESPECTACIONS		con l'Armania Co	"" Name		Heijht N/A	<b>CONTRACTOR DISTRIBUTION</b>	9/1983 N/A	ultues:		ing and the convention of the convention		
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Tub				James		e announce and a		61-0012	x8084 Horace I	Vann Inssurance Co.		500 F 201 C 10 T 10 T 10 T 10 T 10 T 10 T 10 T		
Loc		Stanaford	West Virginia					Inciden Desc	l slearing wh	eal locked and tried to	lum in a curve a	nd crashed to a	hüL	
Con	nponent :	front grill, (	log lamp, hood, pann	el ,radiator	r, and front e	nd in g	eneral.	-						
		445 45						Damag Desc	e wantend of	veh destroyed.				
Vehi Loc		with the o	wner					Add'i In	fo Inssurance	Co. agent calling				
Emp		Raleigh C	ounly Shertifs Office							•				
Nan	nes							Maini L	oc Lewis Chev	rolel, Beckley West Vir	ginla			
PA	R Det	all												
Coll	lision	Y	Non Collision		Property Damage	Y	Thermal Evt	N	Spec Equip	None				
Veh Spe		,			Weather Condition	clea	r		Prop Owner	unknown		Property Type	fence	· <b>*</b>
Las Dat	t Service e				Loc Last Service				Property Location			Prop Est Repair Cost		~*
	Est air Cost	\$5,940,00	0		Spec Equip Installer	n/a			Prop Damage Description	fence was damaged damages however	dwing collision -	owner of fence	has not Eled dis	lm for any
	nary Use	Personal			inspection Type				inspected By	Inspection Not Perfor	med	Inspection Date/Time		
	Damage cription	from end	and underside of en	jine compa	ntment				Explain Other	file forwarded to ESIS	5			

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on 11/2/2009

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# Activities

Grosted 10/30/2009 12:59:25 PM	Created By KINZERTH	Assigned To KINZERTIH	Scheduled Follow-up	Activity Sub-Type	Stolus ( Scheduled Alarm	Tompleted	Description ESIS	
Centrat Last Name  Comments		69034A	si Name	Account		BAC Code	<b>!</b>	
Confidential Comments								
Etcated 10/30/2009 12:67:42 PM	Greated By KINZERTH	Assigned To ESISBIOU	Activity Type Escalation	Activity/Sub-Type ESIS - Insurance Involvement	Status (Issues Issue) In Progress	ompleted	Description ESIS - Insurance Involvement	
Contact Lest Name		Contact Fire	și Name	Account		BAC Code		
Vehicle owner claims sin		sion due to sie	ering failure - steering locker	d up and vehicle went forward o	wer a curve and into a	n embankment	•	
Vehicle owner claims sir Insurance agent contact James Tubbs Horsce Menn Insuranc (877) 461-0012-x8084 Claim 75166e	t information: e.Co:	ajou que lo ajec	ring failure - steering locke	d up and vehicle went forward o	wer a curve and into a	n embankment		
Vehtcle owner claims sir Insurance agent contact James Tubbs Horace Menn inssuranc (877) 451-0012-x8084 Claim 75165e Constraintsi Comments	information:						Description	
Vehicle owner claims sir Insurance agent contact James Tubbs Horsce Menn Insuranc (877) 461-0012-x8084 Claim 75166e	t information: e.Co:	Assigned To KINZERTH	Activity Type Ownership Changed	Activity Sub-Typo Ownership Escaleted to BRC	Shitro 6 Done 1	omplejed 0/30/2009 12:39:19 M	Description Ownership Escalated to BRC	
Vehtcle owner claims sir Insurance agent contact James Tubbs Horace Menn, Insuranc (877) 451-0012-x8084- Claim-75165e (sontdential Comments Grontos 10/30/2009 12:39:19 PM	Created By KINZERTH	Assigned To KINZERTH	Activity Type Ownership Changed	Activity Sub-Type Ownership Escalated to	Shitro 6 Done 1	onpleted # 2:39:19		

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#### Activities

F 14-01 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Created Created By Assigned To Activity Typo Activity Sub-Typo Status 10/30/2009 12:18:45 KINZERTH KINZERTH Ownership Changed Done PM	Completed Description  10/30/2009 12:18:45 Service Request Ownership has changed FROM: MILLARGO TO:
Contact Last Name Contact First Name Account Contact Last Name Contact First Name Account	SAC Code KINZERTH
Confidential Comments	
Created Created By Assigned To Activity Type Activity Sub-Type Status 10/30/2009 12:18:33 KINZERTH KINZERTH BRC PAR Initial Contact-AVM Done	Completed Description 10/30/2009 12:56:12 DVM Name Bryan Stephens
PM rst Name Account	PM BAC Code

The request number is 71-771909624
The customer's name is
Current location of the vehicle is With customer
The dealer involved is Lewis Chevrolet
Located in Beckley, WV
The vehicle is a (year / make / model) 2008 Chevrolet Cabalt
The last 8 of the VIN are 87
The concern involved is Customer craims collision due to stearing system failure — PAR was notified of case by insurance agent — file is being forwarded to
ESIS for handling

Theddeus Kinzer/PAR/ATX

#### Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
10/30/2009 12:18:25 PM	KINZERTH	KINZERTH	BRC PAR	Initial Contact- Dealer	Done	10/30/2009 03:39:27 PM	Cailed
		Contact Firs	Name	Account		EAC Code	
			_				

Spoke with Kenny, service manager at Lewis Chevrolet Company

- \* Confirmed vehicle was repaired on 10/28/09 for steering concern (loose sensor connection) condition would have cause vehicle to loose power steering but steering would not have locked up repair was covered under warranty
  \* No previous steering concerns
  \* Vehicle not still at dealership

Theddeus Kinzer/PAR/ATX Confidential Comments

Greated	Created By a	- Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Doscription 🗏 🖫	
10/30/2009 12:18:17	KINZERTH	KINZERTH	BRC PAR	inlital Contact- Phone	Dane	10/30/2009 12:49:56	Called	
PM				•		PM		
Cantact Last Mame		Contact Fits	I Name	Account		EAG Code		

Spoke with insurance agent James Tubbs with Horace Mann Inssurance Co.

- Vehicle owner claims single-vehicle collision due to steering faiture
  Vehilled pre-par and completed par detail interview
  No injuries
  Properly damage consists of fence that was struct by vehicle, however fence owner bas filed no claim with insurance company and insurance agent his no further information
  Insurance agent contact information:
  James Tubbs
  Harpen Many Insurance Co.

- James Tubbs
  Horace Mann Inssurance Co.
  (877) 461-0012 x8084
  Claim 75168e

  \* Vehicle has already been repaired insurance company paid \$4840.00 and customer paid \$1000 deductable

  \* Insurance agent states vehicle steering has beed repaired at dealer under warranty

  \* Insurance agents report did not include vehicle speed at time of collision

  \* CRS advised that file would be forwarded to ESIS for handling

Thaddeus Kinzer/PAR/ATX Confidential Comments

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# Activities

Greated 10/30/2009 12:18:10 PM	KINZERTH	KINZERTH	Activity Typo BRC PAR	Activity-Sub-Type Acknowledgement	Status Done	Completed 10/30/2009 12:45:69 PM	Poscilition Called (
Centret l'act binna		Contact Eir	or Martie	Account		BÁC Code	
Comments See Intial							
Certidential Comments							l
Oreoted 10/30/2009 12:18:03	Greated By KINZERTH	Assignedate KINZERTH	Activity Type Notin CRM	Activity Sub-Type	Status Done	900 pleted 10/30/2009 12:24:16	Description File Assigned
PM Contact Last Name		Contact Fig	st Name	Account		PM BAC Code	I
Comments	767-945						I
Confidential Comments							I
Crestod 10/2009 12:17:56	Greated By	⊚Assigned To KINZERTH	Activity Type as Research	Activity Sub-Type	Slatus Done	Completed 10/30/2009 12:25:35	Description Research VIN
PM _Contact Last Name				Account		PM BAC Code	A state of the state of the state of
		CM NO CO					
Communic No previous SRs No related repairs No open recells							ı
Thaddeus Kinzer/PAR/A							•
Confidential Comments							
Greated 10/30/2009 12:17:36	Crealed by KINZERTI	ASSIMBOLTO KINZERTH	Activity Type 9RC PAR	Activity Sub-Type Cese Assigned	Status No.	Completed 10/30/2009 12:24:13	Description Assigned to Thaddeus Kinzer x41039
PM	MIYEKTI	Control In		Account	9010	PM BAC Code	configuration in a second second second
		70. 47. 51.		A CONTRACTOR			, !
Comments							•
Confidential Comments							

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# Activities

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
10/30/2009 12:17:29 PM	KINZERTH	MILLARGO	SR Opened		Done	10/30/2009 12:17:29 PM	SR in Status of Closed has been Re- Opened by KINZERTH
Contact Last Name	S 20/45/	Contact Firs	l Name	Account		BAC Code	
							1
CHINE IN							
Confidential Comments							
	*****						
Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
10/30/2009 12:17:28	KINZERTH	MILLARGO	SR Closed - Satisfied		Done	10/30/2009 12:17:28	Service Request has been Closed
PM		Carried Firs	Alter and a second	Account		PM RAG Code	Satisfied.
		23.8180		,			
Comments	Elektron e						
Confidential Comments							1
Assimplement Societies							
				Activity Sub-Type	Status	Completed	Description
Proated 10/29/2009 05:41:05	Greated By MILLARGO	Assigned To KINZERTH	Activity Type Escalation	Initiale PAR	Done	10/30/2009 12:17:22	Assigning activity to PAR QUEUE
PM	10012121212121					PM	
Contact Last Name		Contact Firs	Name	Account		SAC Code	
CRS advised that a person	on from the PAF	t Department wi	Il contact the customer wil	inin 2 business daya			
Danabasi and analogad i	- DAD						
Received and assigned in Thaddeus Kinzer/PAR W	orkilow/ATX						
Confidential Comments							

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# Service Request Detail

## **Activities**

Created By Assigned To Activity Type Activity Sub-Type Status Completed Description: Alleged product allegation-Collision due to defect 10/29/2009 05:37:29 PM 10/29/2009 05:41:04 PM MILLARGO MILLARGO Inbound Call Customer Complex Request Done

BAC Code

Cust sts: was driving his 2008 Cobalt and due to a defective steering wheel she crashed with a hill.

cust sks: "inssurance company agent called requesting the steps to follow from now"

cra sdv : adv inssurance Co agent will need to fill a form

adv agent that the case will be escalated to a PAR specialist that willo ontact cust within 2 days aprox.

Nick Millera CAC / BA / T 1 Lvl 1

Confidential Comments

# **UCC** Information

UCC Code	Symptom	Description (1997)
M01	Inoperative	Steering - General

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# GM Vehicle Inquiry System Summary

<u>Home</u> - <u>Summary</u> - <u>Claim History</u> - <u>Vehicle Build</u> - <u>Vehicle Component</u> - <u>Delivery Information</u> - <u>Dealer Information</u> - <u>Service Contract</u> - <u>Warranty Block</u> - <u>Branded Title</u>

						H	<u>(el</u> p						
VIN:			IGIAL	.18F987									
	nemente en estado de la composição de la c		A(884,000,000,000)		VEHIC	LE IN	FORM	IATI	ON				
Merchandising Model: 1AL37 -2008 COBALT 2-DOOR LT Warranty Start Date: 01/25/2008									008				
BARS	Order Ty	pe:	50 -	- FLEET								:	
Delive	ering Deak	: T	65	YLVAN W.	y 10 10				Selling Sou	rce :		I3 - CHEV	ROLET
			PA	Koippain i	NJ 07054	F-382(	0		Site Code :			04681	
		****							Business A Code :	ssocia	te	111571	
Serv	ice Contra	ict:	No	Brande	ed Title :	No	Wa	ırran	ty Block :	No	PDI St	atus :	Paid
	,				REQUIR	ED F	ield /	CTI	ONS				
Vehic	le Has No	Curre	nt Rec	ord Of Out	standing Ca	mpai	gns						
				S	ERVICE IN	FOR	MATIC	)NAI	ITEMS				
Туре	Number				Desc	riptic	)f1				Posted	l Date	Status
EI	08224	2.01	., 2.2L	. 2.4L ENG	INE OIL LE	AK -	REF. T	SB 08	-06-01-017.		07/18	/2008	See Bulletin
SB	02074				D VEHICLE IB 09-00-89-		RCHAS	ED I	HRU GM		04/01	/2009	Sce Bulletin
EI	09116			/C COOLIN	NG, A/C CO (-006)	MPRI	SSOR	NOIS	E/REFRIG/	OIL	05/13	/2009	Sec Bulletin
E	09266			KEY STU NCE PIE 00	CK IN IGNI 30)	TION	LOCK	CYL	INDER		10/26	/2009	Sce Bulletin
			C	N STAR A	ND XM SA	TELI	LITER	ADI	) INFORM	ATIO	V		
OnSta Equip		Yes	OnSt	ar Status	Inactive	(loc		the "(	e for details onStar" tab i				
XM Equipped No XM Radio ID N/A Status N/A Refer to Help page for details or: www.xmradio.gm.ca or Dealer Hotline 1.877.GET.XMST (1-877-438-9677).													
					APPLICA	BLE	WARI	RAN'	TIES				
		]	Descri	pilon			Effec Da		Effective Odomet		End Dat	e O	Ead dometer

36/36000 BUMPER TO BUMPER LIMITED WARRANTY	01/25/2008	10 miles	01/25/2011	36010 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH LIMITED WARRANTY	01/25/2008	10 miles	01/25/2014	100010 miles
48/48000 GM CERTIFIED USED LIMITED WARRANTY	01/25/2008	10 miles	01/25/2012	48010 miles
60/100000 POWERTRAIN COVERAGE LIMITED WARRANTY	01/25/2008	10 miles	01/25/2013	100010 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	01/25/2008	10 miles	<b>01/25/2</b> 016	80010 miles
36/36000 FEDERAL EMISSION	01/25/2008	10 miles	01/25/2011	36010 miles

# **CLAIM HISTORY**

R.O Date	R.O Number	Турс	Labor Operation		cter ing
10/28/2009		ij	N6600 - BRAKE SYSTEM/TRACTION CONTROL WIRING AND/OR CONNECTOR REPA	26891	miles
06/12/2009		#	B2724 - SUNROOF FRAME REPLACEMENT	24191	miles
04/21/2009		#	C9040 - FRONT SEAT BELT RETRACTOR REPLACEMENT	23362	miles
01/24/2008		1	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0	miles

# **CHECK HISTORY INFORMATION**

Vehicle Has No Associated Check History Information.

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# GM Vehicle Inquiry System Claim History

<u>Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title</u>

# Help

				He	яħ								
VIN:			1G1.	AL18F987									
				CLAIM F	IIS	TORY			ARLIKA MA				
Repair Order Date: 10/28/2009 Repair Order Number:					G	68187	Odom	eter Re	adin	g:		26891 miles	
Serviced	LEWIS		OI DOM	OBILE/CADILLAC	S	elling Sou	rce :			13 - C	HEVROL	ET	
By:	PO BOX	K 1500			Si	ite Code :				09491			
	BECKL (304) 25			2-1300	B	usiness A	ssociate	Code:		11724	3		
Cycle Date	Cycle Nbr	Case	Турс	Labor Operation		Pa	rt	Auth Code		erson Code	Line Total	Comments	
10/30/2009	53	01	#	N6600 - BRAKE SYSTEM/TRACTION CONTROL WIRING AND/OR CONNECTOR REPA	Š	N/A		N/A		N/A	\$ 34.96	X	
Repair Ord	ler Date	: 06/	12/2009	Repair Order Number :	4	61526	Odom	eter Re	adir	ıg:		24191 miles	
Serviced By:	LEWIS CHEVR	OLET	OLDSA	MOBILE/CADILLAC	Selling Source: 13 -				13 - C	CHEVROLET			
	PO BOX BECKL	K 1500			S	ite Code :				09491			
1.5	(304) 25			- 2000	B	usiness A	ssociate	Code:		11724	3		
Cycle Date	Cycle Nbr	Case	Турс	Labor Operation		Par	t	Auth Code		rson ode	Line Total	Comments	
06/16/2009	14	01	#	B2724 - SUNROOF FRAME REPLACEMENT		NA		N/A	N	VA.	\$ 150.00	<b>X</b>	
Repair Ord	er Date	: 04/	21/2009	Repair Order Number :	4	58648	Odom	eter Re	adir	ıg:	1 .	23362 miles	
Serviced LEWIS By: CHEVROLET/OLDSMOBILE/CADILLAC				ORII E/CADII I AC	Selling Source: 13 - CHEVROLET			EI					
-	PO BOX BECKL	( 1500			S	ite Code :				09491			
	(304) 25			2-13UV	B	usiness A	ssociate	Code:		11724	3		
Cycle	Cycle	Case	Туре	Labor Operation		Par	t	Auth	Per	S0U	Line	Comments	

Date	Nbr					Code	Code	Total	
04/28/2009	999	10	#	C9040 - FRONT SEAT BELT RETRACTOR REPLACEMENT	19169207 - BELT KIT	<b>N</b> /A	N/A	\$ 275.29	N

Repair Ore			Repair Order Number :	A25152 Odometer Readi			ding:	ng: O miles			
Serviced By:	ced AVIS RENT A CAR Selling Source:						13 - CHEVROLET				
•	PARSIF	PARSIPPANY, NJ 07054-3826			Site Code :			99072	99072		
	,		4		Business Associate Code :		12642	0			
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation	Pa	rt	Auth Code	Person Code	Line Total	Comments	
01/29/2008	869	01	I	Z7000 - PRE-DELIVER INSPECTION - BASE TIME	Y N/A		N/A	N/A	\$ 77.14	N	

# **CHECK HISTORY**

Vehicle Has No Associated Check History.

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# GM Vehicle Inquiry System Vehicle Build

<u>Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title</u>

# <u>Help</u>

AIN	1G1AL18F987

# **VEHICLE BUILD**

Merchandising Model:	IAL37 -2008 COBALT 2-DOOR LT COUPE				
Gross Vehicle Weight Rating:	1724 kg (3801 lb)	Order Number :	MMPQC0		
Build Date :	01/24/2008	Build Plant :	187A		

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

## **OPTION CODES**

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	ALO - SENSOR INDICATOR INFLATABLE RESTRAINT, FRT PASS/CHILD PRESENCE DETECTOR
AP9 - CONVENIENCE NET, CARGO	AR9 - DELUXE FRONT BUCKET SEAT
ASF - HEAD CURTAIN SIDE AIRBAGS, FRONT/REAR	AT8 - RESTRAINT PROVISIONS CHILD, RR SEAT, RR FACING
AU0 - REMOTE KEYLESS ENTRY	AU3 - POWER DOOR LOCKS W/REMOTE KEYLESS ENTRY
BQ2 - AVIS BUDGET CAR RENTAL, LLC	B34 - FLOOR MATS, FRONT/REAR
B35 - REAR FLOOR MATS	B84 - BODY COLOR, BODYSIDE MOLDINGS
B9D - GM PRODUCTION WEEK #04	CF5 - POWER SUNROOF
C67 - ELECT. FRONT AIR CONDITIONER	DG7 - BODY COLOR POWER MIRRORS
DG9 - MIRROR I/S R/V TILT, DUAL READING LAMPS, VEH ACOMMUNICATION SYS CONT	DT4 - ASHTRAY AND LIGHTER
FEI - SUSPENSION SYSTEM-SOFT RIDE	FE9 - FEDERAL EMISSIONS
FLT - FLEET PROCESSING OPTION	FY1 - TRANS/AXLE 3.63 RATIO
IP2 - TRIM INTERIOR DESIGN	JM4 - ANTILOCK BRAKE SYSTEM
KAI - FRONT SEAT HEATER	K34 - CRUISE CONTROL
K64 - 115 AMP GENERATOR	LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO
L61 - 2.2L DOHC 4 CYL ENGINE	MN5 - 4 SPEED AUTO TRANSMISSION

NW7 - TRACTION CONTROL	NZO - 16" MACHINED-FACE ALUMINUM WHEELS
N34 - 3 SPOKE LEATHER STEERING WHEEL	QLG - TIRE ALL P205/55R16-89H BW
RE8 - UPGRADE ORNAMENTATION	R6F - IDENTIFY B-CODE USERS
R9N - SEATS, FRONT BUCKET, LEATHER APPOINTED	TV5 - PERFORMANCE APPEARANCE PACKAGE *WHEELS, 16" ALUMINUM, MACHINE FACED (REPLACES STD/OPT WHEELS) *FOG LAMPS *CHROME EXHAUST TIP *REAR SPOILER *WHITE FACED GAUGES *LEATHER WRAP STEERING WHEEL, STEERING WHEEL, AUDIO CONTROLS
T37 - FOG LAMPS	T43 - REAR SPOILER
UE1 - 1 YR ONSTAR SAFE & SOUND (ASK DLR ABOUT TURN-BY-TURN NAV UPGRADE)	UI6 - TIRE PRESS INDICATOR
UK3 - LEATHER WRAP STEERING WHEEL, STEERING WHEEL AUDIO CONTROLS	UQ3 - AUDIO SYSTEM, HIGH PERFORMANCE WITH 7 PIONEER SPEAKERS
US8 - AM/FM STEREO, CD PLAYER & MP3 FORMAT	U2J - DELETE XM SATELLITE RADIO AM/FM STEREO, CD PLAYER (REPLACES STD/OPT RADIO)
VN9 - DAILY RENTAL REPURCHASE PROGRAM	VT7 - OWNERS MANUAL ENGLISH
VY7 - LEATHER SHIFT KNOB	V2G - FULL FUEL FILL CREDIT
V73 - STATEMENT OF VEHICLE CERT U.S. /CANADA	ISZ - OPTION PACKAGE DISCOUNT
191 - EBONY	192 - EBONY
2LT - 2LT TRIM PACKAGE *WHEELS, 16" STYLED STEEL (REPLACES STD/OPT WHEELS) *1 YEAR ONSTAR SAFE & SOUND (ASK DLR ABOUT TURN- BY-TURN NAV UPGRADE) *ANTILOCK BRAKE SYSTEM *CONVENIENCE NET, CARGO *CRUISE CONTROL *BODY COLOR, BODYSIDE MOLDINGS	34U - RALLY YELLOW
6AP - FRONT SPRING	7AP - FRONT SPRING
8AB - REAR SPRING	9AB - REAR SPRING

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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000

800.888.0164 tel 313.665.0911 fax

November 5, 2009

Joshua Preister Claims Administrator

TERRY KEEN PO BOX 721 MACARTHUR, WV 25873

RE:

Claimant:

Our File No.:

Our Client:

General Motors Company Date/Event: 10/01/2009

Subject vehicle:

2008 Chevrolet Cobalt

VIN:

1G1AL18F987

Dear

We are the third-party administrators on behalf of General Motors Company (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your loss. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

# \*\*\* IF INSURANCE COMPANY OR AN ATTORNEY IS REPRESENTING YOU, PLEASE FORWARD THIS LETTER TO THE APPROPRIATE PARTY FOR FURTHER HANDLING\*\*\*

- 1. Please provide a **copy** of your expert report and **color copies** of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- 5. Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

# 5

- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- Advise if the subject vehicle was ever involved in any prior accidents.
   If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Joshua Preister Claims Administrator ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

November 6, 2009

Joshua Preister Claims Administrator

ATTN: JAMES TUBBS

HORACE MANN INSURANCE CO.

FAX: (919) 380-5994

RE:

Claimant:

Our File No.:
Our Client:

(Yours: 75166E)

General Motors Company

Date/Event:

10/01/2009

Subject vehicle:

2008 Chevrolet Cobalt

VIN:

1G1AL18F987

## Dear Mr. Tubbs:

We are the third-party administrators on behalf of General Motors Company (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your loss. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- 1. Please provide a **copy** of your expert report and **color copies** of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
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# 5

- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- 9. Advise if the subject vehicle was ever involved in any prior accidents.

  If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Joshua Preister Claims Administrator Douglas, Knight & Associates, Inc. ATTN: Joseph Gordon - 112261 PO BOX 10517

PO BOX 10517 Bradenton, FL 34282 Toll Free:1-877-777-3521 x 2285 Phone: 941-744-1042 x 2285

Fax: 941-744-1202

Email: jgordon@douglasknight.com

ESIS Attn: JOSHUA PREISTER PO BOX 300 MAIL CODE 482 C19 B61 DETROIT, MI 48265

YOUR INSURED: GM
YOUR CLAIM NUMBER:
YOUR POLICY NUMBER:
OUR CLIENT: The Horace Mann Companies

OUR CONTROL NUMBER: 64697-112261 DATE OF LOSS: 10/1/2009 AMOUNT OF CLAIM: \$5,940.26 BALANCE DUE: \$5,940.26

01/12/2010

## Dear JOSHUA PREISTER,

Please be advised that we have been engaged by the above captioned client for subrogation as we have been advised that your insured was involved in the above loss with their insured. The information obtained through our investigation places the liability upon your insured for damages sustained to our client's insured. Enclosed you will find supporting documentation.

Please process this claim as soon as possible and mail your draft to the address listed above. Please make your draft made payable to Douglas, Knight & Associates A/S/O The Horace Mann Companies. If you have any questions, please feel free to call me at 1-877-777-3521.

Sincerely,

Joseph Gordon Subrogation Specialist

For remittance purposes, Douglas, Knight & Associates, Inc. has a TAX ID/FEIN of 26-0024100

Fax. (a1) Letter Id: 530706 Page 1 of 1

ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000



Joshua Preister Claims Administrator

DOUGLAS, KNIGHT & ASSOCIATES INC. ATTN: JOSEPH GORDON PO BOX 10517 BRADENTON, FL 34282

RE:

Claimant:

Our File No.:
Our Client:

(Yours: 112261)

Date/Event:

General Motors Company 10/01/2009

Subject vehicle:

2008 Chevrolet Cobalt

VIN:

1G1AL18F987

# Dear Mr. Gordon:

We are the third-party administrators on behalf of General Motors Company (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your loss. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

- 1. Please provide a <u>copy</u> of your expert report and <u>color copies</u> of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.
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# 5

- Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- Advise if the subject vehicle was ever involved in any prior accidents.
   If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Joshua Preister Claims Administrator Douglas, Knight & Associates, Inc. ATTN: Joseph Gordon - 112261 PO BOX 10517

Bradenton, FL 34282

Toll Free:1-877-777-3521 x 2285 Phone: 941-744-1042 x 2285

Fax: 941-744-1202

Email: jgordon@douglasknight.com

**ESIS** Attn: JOSHUA PREISTER PO BOX 300 MAIL CODE 482 C19 B61 DETROIT, MI 48265

> YOUR INSURED: GM YOUR CLAIM NUMBER: YOUR POLICY NUMBER: **OUR CLIENT: The Horace Mann Companies**

OUR CONTROL NUMBER: 64697-112261 DATE OF LOSS: 10/1/2009 **AMOUNT OF CLAIM: \$5,940.26 BALANCE DUE: \$5,940.26** 

## 01/13/2010

## Dear JOSHUA PREISTER,

As per your recent request our responses are as follows:

- 1. No expert report was done but the warranty repair invoice and color photos are attached.
- 2. No police report was made.
- 3. A copy of our drivers written statement is attached.
- 4. There was no indication of any issues prior to the loss occurring.
- 5. See #1
- 6. No after-market equipment was installed on the vehicle.
- 7. No modifications, alterations or changes were made to the vehicle.
- 8. No recall was made for this issue, however there are a significant amount of complaints for this selfsame issue noted to have been lodged.
- 9. The vehicle had not been involved in any prior accidents.
- 10. Proof of payment is attached.
- 11. No injuries were sustained in this incident.
- 12. There was damage to a fence but the owner of the fence is not currently known to our offices.
- 13. The vehicle had 26,861 miles on the date of loss.

Please let us know if there is any additional documentation required in order to resolve this matter.

Sincerely,

Joseph Gordon Subrogation Specialist

For remittance purposes, Douglas, Knight & Associates, Inc. has a TAX ID/FEIN of 26-0024100

Enc. (acff) Letter Id: 530988 Page 1 of 1



November 06, 2009

MAC ARTHUR,	WV	

Subject: Date of Loss:

Our Claim:

10/01/2009

Dear

We have been informed that you were involved in an accident that occurred on October 1<sup>st</sup>, 2009.

We need your statement of facts to properly determine the outcome of this claim, please answer each of the following questions listed below, then return it to me in the self addressed and stamped envelope enclosed. If you need more room to write, please use the back. Your prompt reply will be appreciated.

Your full Name	Spouse name, if married: _	
DOB >/s/s Occupation	Rus. Phone	Res. Phone
Were you working at the time of the accident? _ If so, please list your employer:	NO	
Address:	Phone:	
Contact person:	Automotion of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the con	

Are you the owner of the vehicle you were driving? <u>NO</u> if not, list the owner, address and phone # of the owner.

Page 1 of 5

CASIMII AND

Name of insured:	Policy #:	Phone:
List all of the vehicles involved, th		one numbers:
	at the time of the accident?	Returning home after
Was the location rural, residential	or commercial?	identia (
Was the road straight, curved, hilly  Curved  Scetion of road ho	ery Sharp le	vision? Please describe in detail.  - F1 havel Curve also tha
What direction were the cars trave	Stanaford Rd	streets & the number of lanes)
If at an intersection, were there sto	p signs or signal lights? Ple	ase describe.
What are the posted speed limits a	nd how fast do you think ea	ch vehicle was traveling? 35 35
Describe the weather and the light	ing. Were either a factor?	Clear & Worm
Were your headlights on?	es	
What signals did you use? (I.e. dir	ectional lights, blowing hor	n, etc.)
If this was a rear-end accident with occurred and did any cars hit each	other multiple times?	libe the sequence of impacts in order that they
		7.435
•		rred, points of impacts to each, damage to

✓ Horace Mann	
Founded by Educators for Educators Auto   Home	I Life
as the other diver talking on their cell phone, eating or doing other things that could be distract	ing?
ease describe	<del>arabananin minanin ma</del>
ow long had you been awake that day: 9 hr s	
ow long had you been awake that day:	Militare in Militare in the course of traditional distributions again
ad you consumed alcohol or medication, describe:	
your own words, please describe fully how the accident occurred. I was some his	
from school on Stansford Rd. I started into a sharp c	1112C
and my steering just locked up and hetoje I could be	east_
I went off the good that a feace into a may tiel	<u> </u>
used to keep goods.	
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poportion the liability? Two yeld assess fault to the fact the my street ins for led while tryins to make a very simple see give names, addresses and phone numbers of witnesses, if known.  The you related to or do you know any party involved in the accident? Please explain.  Tyou took any photos at the scene of the accident, would you please send me copies?  The body shep	hat has p
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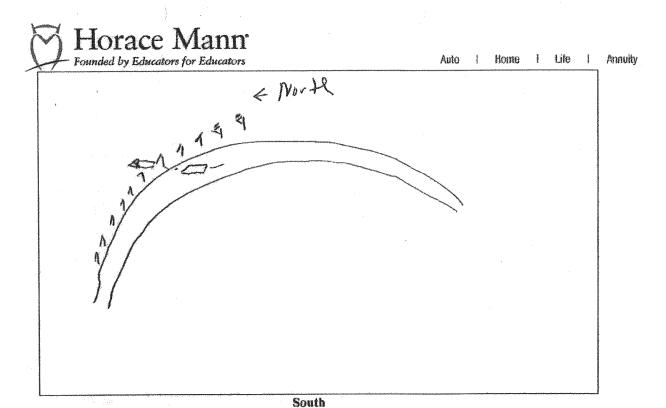
Please draw a picture of the accident. Also, please indicate the name of the streets, the directions (East, West, North & South) and course of each vehicle. Plus, please indicate the positions of the vehicles at the point of impact.

North

Eastern AU(0

Page 3 of 5

NOV 2 3 2009



Sincerely,

James Tubbs
Horace Mann Insurance Company
P.O. Box 962
Morrisville, NC 27560-0962
877-461-0012 Ext. 8084
Fax: 919-380-5994

State Mandated Insurance Fraud Warning, applicable in:

Page 4 of 5

\_astern Auto

James Tubbs

#### HORACE MANN INSURANCE - EASTERN AUTO P.O. BOX 962

MORRISVILLE, NC 27560

PHONE: (877) 461-0012 FAX: (919) 380-5994

#### \*\*\* SUPPLEMENT 3 \*\*\*

**S3** 

10/05/2009 10:32 AM 10/29/2009 04:42 PM

Owner

Owner:

Address:

City State Zip: MAC ARTHUR, WV

Email: none

Home/Day:

Cell:

**Control Information** 

Claim #:

Loss Date/Time: 10/01/2009 08:00 AM

**Deductible: \$1,000.00** 

Ins. Company: Horace Mann Insurance

Agent: James Tubbs

Address:

Email: tubbsj1@horacemann.com

Insured: Address:

Claim Rep: James Tubbs

Address:

Email: tubbsj1@horacemann.com

Loss Payee: NONE

Insured Policy #: PA

Loss Type: Collision

Work/Day: (877)461-0012x8084

Home/Day:

Work/Day: (877)461-0012x8084

Inspection

Inspection Date: 10/05/2009 10:00 AM

Inspection Location: 2 Brothers Collision

Address: 4657 Robert C. Byrd Drive

City State Zip: Beckley, WV 25801

Primary Impact: Front

Driveable: Yes

Inspection Type: Field

Contact: Body Shop

Received Date/Time: 10/05/2009 08:10 AM

Work/Day: (304)807-0236

FAX: (888)267-9141

Appointment Date/Time: 10/05/2009 08:00 AM

Work/Day: (304)255-3030

Secondary Impact:

Rental Assisted:

First Contact Date/Time:

Appraiser Name: Tim Epling

Assigned Date/Time:

Address: P.O. Box 962

City State Zip: Morrisville, NC 27560

Email: tim.epling@horacemann.com

Orig Appraiser Name: Tim Epling

Address: P.O. Box 962

City State Zip: Morrisville, NC 27560 Email: tim.epling@horacemann.com

FAX:

Appraiser License #:

Appraiser License #:

Work/Day: (304)807-0236

FAX: (888)267-9141

FAX:

Repairer

Repairer: TWO BROTHERS COLLISION

Address: 4657 ROBERT C. BYRD DRIVE

City State Zip: BECKLEY, WV 25801

License #:

Contact: MICHAEL SWEENEY

Work/Day: (304)255-3030

FAX: (304)255-0336

Regulation ID: 270115017

Days To Repair: 9

Target Complete Date/Time:

10/29/2009 04:51 DM

Page 1 of 4

#### Remarks

ALL SUPPLEMENTS MUST BE APPROVED BY A HORACE MANN INSURANCE REPRESENTATIVE. BODY SHOP TO CONTACT APPRAISER WITH QUESTIONS REGUARDING DISCOUNTS/REPAIRS. III EXCESSIVE RENTAL CHARGES CONTINUE TO INCREASE THE COST OF INSURANCE TO ALL CONSUMERS. YOUR RENTAL ALLOWANCE IS BASED UPON A REASONABLE TIME TO REPAIR YOUR VEHICLE. IF YOUR VEHICLE IS DRIVEABLE, PLEASE CONFIRM THE SHOP HAS THE REQUIRED PARTS TO COMMENCE REPAIRS BEFORE LEAVING YOUR CAR AT THE SHOP. NO ADDITIONAL RENTAL WILL BE ALLOWED BY THE COMPANY BEYOND WHAT IS REASONABLE AND CUSTOMARY FOR THIS REPAIR !!!

#### Vehicle

2008 Chevrolet Cobalt LT 2 DR Coupe 4cyl Gasoline 2.2 4 Speed Automatic

Lic.Plate:

Lic Expire: Prod Date: 01/2008

Veh Insp#: Condition:

Ext. Refinish: Two-Stage Ext. Paint Code: Yellow

Lic State: WV

VIN: 1G1AL18F987

Mileage: 26,861 Mileage Type: Actual Code: U2362B

Int. Refinish: Int. Trim Code:

#### **Options**

AM/FM CD Player
Aluminum/Alloy Wheels
Cruise Control
Fog Lights
Intermittent Wipers
Leather Shift Knob
MP3 Player
Power Door Locks
Power Steering
Rear Window Defroster

Rear Window Defroster Tachometer Tinted Glass Air Conditioning
Bucket Seats
Dual Airbags
Head Airbags
Keyless Entry System
Leather Steering Wheel
Mud/Splash Guards
Power Mirrors
Power Windows

Rem Trunk-L/Gate Release Theft Deterrent System Trip Computer Alarm System
Center Console
Floor Mats
Heated Front Seats
Leather Seats
Lighted Entry System
Power Brakes
Power Moonroof
Rear Spoiler

Strg Wheel Radio Control Tilt Steering Wheel XM Satellite Radio

## **Damages**

Line	Ор	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	Ε	6	46	Cover,Front Bumper	19120183 GM Part	\$371.63	S1	1.7	SM
2	L	6	13	Cover, Front Bumper	Refinish 2.6 Surface 0.6 Two-stage setup			3.7	RF
					0.5 Two-stage				
3	E	22	46	Grille, Frt Bmpr Cvr LT	15246807 GM Part	\$29.27	S1	INC	SM
4	E	23	46	Grille,Frt Bmpr Cvr RT	15246803 GM Part	\$30.14	S1	INC	SM
5	E	30	#	Grille,Frt Bmpr Cvr # = 01, 46	15276074 GM Part	\$25.33	S1	INC	SM
6	E	105		Defl, Front Bumper	15773839 GM Part	\$133.31	S1	INC	SM
7	E	18	46	Absorber, Front Energy	15214862 GM Part	\$59.89	S1	INC	SM
8	E	53	46	Grille Assembly	15274493 GM Part	\$144.26	S1	INC	SM
9	E	106		Brkt, Headlamp Mtg Pnl LT	16532519 GM Part	\$39.37	S1	INC	SM
10	E	67	46	Lamp Assembly, Fog LT	15162675 GM Part	\$161.03	S1	INC	SM
11	E	83	46	Panel,Hood >> large bow in hood	15258957 GM Part	\$245.69	51	0.9	SM
12	L	83		Panel, Hood	Refinish 2.9 Surface 1.5 Edge 0.6 Two-stage			5.0	RF
13	E	74	07	Crsmbr,Rad Panel Upr	15934804 GM Part	\$227.54	S1	16.2	SM
14	L	74		Crsmbr,Rad Panel Upr	Refinish 0.7 Surface			0.7	RF

15 E 10	)58	E	Brkt,Rad Support	Upr LT	22692415	GM Part	\$16.54	S3	INC	SM
	)59		3rkt,Rad Support	•	22707611		\$16.54	\$3	INC	SM
	55		Radiator	<b>-</b> p	Replace P		\$170.00		INC	SM
	14		Supt,Rad Lower N	Ato I T	22702290		\$49.08	S1	INC	SM
	35						\$49.08	S1	INC	SM
			Supt,Rad Lower N	•	22702291			51		
	53		Fan Assy,Eng Co	oling	Replace P		\$136.00		INC	SM
	9		Shield,Heat		15144061	GM Part	\$9.83	<b>S</b> 3	INC	SM
22 N 6	29	- 1	VC Evac Rechrg	& Rcvr	Additional	Labor			1.8	ME
23 EP 7	31	(	Condenser,A/C		Replace P	XN	\$179.00		INC	ME
24 E 5	87	. (	Oradle,Engine		15918781	GM Part	\$821.03	S1	4.6	ME
	03		Fender Front LT		Blend Refi		<b>*</b> · · - ·	- '	1.0	RF
20 51	~~	•	orision, rome sar		0.7 Ble					
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26 BR 1	04	ì	Fender,Front RT		Blend Refi				1.0	RF
					0.7 Ble					
					0.3 Tw	vo-stage				
27 E 1	55	46 5	Skirt,Inner Fende	rLT	15845961	GM Part	\$33.81	. S1	INC	SM
28 E 7	92		Filler, Splash Shie	ld LT	15257055	GM Part	\$14.29	S3	0.2	SM
	383		Pipe,Trans Oil Co		15817233		\$62.59	S3	0.2	ME
			Reservoir.W/S W		22695010			S1	0.1	SN
	53		•	asner			\$52.65			
	)28		Pump,Washer		22695015		\$33.93	S3	INC	SN
32 SB		: 6	FOUR-WHEEL A	LIGNMENT	Sublet Re	pair	\$75.00*			SN
		- 2	>> (cradle replace	e + LR tire off b	ead)					
33 N			CORROSION/E-(		Additional	Labor	\$7.00*		0.5*	SN
34 EC			ANTIFREEZE RE			REPL. PART	\$12.00*		~	SN
					Sublet Re					SM
35 SB			MOUNT/BALANC		Sunet Ke	pdii	\$12.00*			٥N
			>> LR Tire (grass	•			A			
36 SB			HAZARDOUS W		*1	pair	\$4.00*			SN
37 I		ě	Frame Set Up/Me	easure	Repair				2.0*	FF
38		-1	Bench Pull/align		Repair				2.0*	FF
39 E			Positive Battery C	Cable	Replace C	DEM	\$33.45*	-S3	1.0*	ME
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Alternate Parts Y/00/00/00/00/00 CUM 12/03/00/09/09 Zip Code: 25526 WV Recycled Parts NOT APPLICABLE

Audatex Estimating 6.0.217 S3 10/29/2009 04:51 PM REL 6.0.217 DT 10/01/2009 DB 10/15/2009 Copyright (C) 2009 Audatex North America, Inc.

2.3 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS IS NOT AN AUTHORIZATION TO REPAIR. AUTHORIZATION MUST COME FROM OWNER. WE RESERVE THE RIGHT TO REINSPECT ANY ADDITIONAL DAMAGES BEFORE AUTHORIZING SUPPLEMENTAL REPAIR CHARGES.

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN PRISON.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS THAT ARE NOT MANUFACTURED BY THE ORIGINAL MANUFACTURER OF THE VEHICLE OR BY A MANUFACTURER AUTHORIZED BY THE ORIGINAL MANUFACTURER TO USE ITS NAME OR TRADEMARK. THE USE OF AN AFTERMARKET CRASH PART MAY INVALIDATE ANY REMAINING WARRANTIES OF THE ORIGINAL MANUFACTURER ON THAT CRASH PART.

#### Op Codes

\* = User-Entered Value

EC = QUALITY REPL. PART

ET = Partial Replace Labor

TE = Partial Replace Price

L = Refinish

TT = Two-Tone

BR = Blend Refinish

CG= Chipguard

AA = Appearance Allowance

E = Replace OEM

OE = Replace PXN OE Srpls

EP = Replace PXN

PM = Replace PXN Reman/Rebit

PC = Replace PXN Reconditioned

SB = Sublet Repair

I = Repair

RI = R & I Assembly

RP = Related Prior Damage

NG = Replace NAGS

UE = Replace OE Surplus

EU = QLTY RECYCLED PART

UM = Replace Reman/Rebuilt

UC = Replace Reconditioned N = Additional Labor

IT = Partial Repair

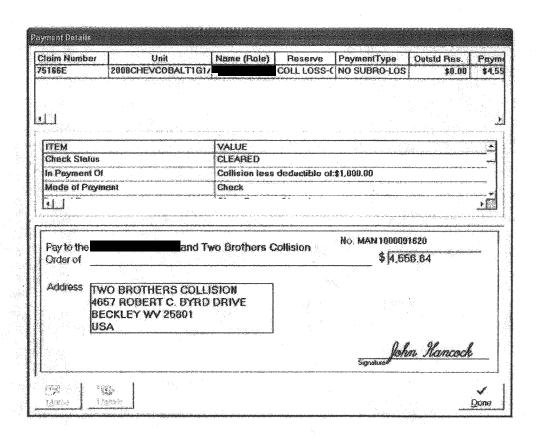
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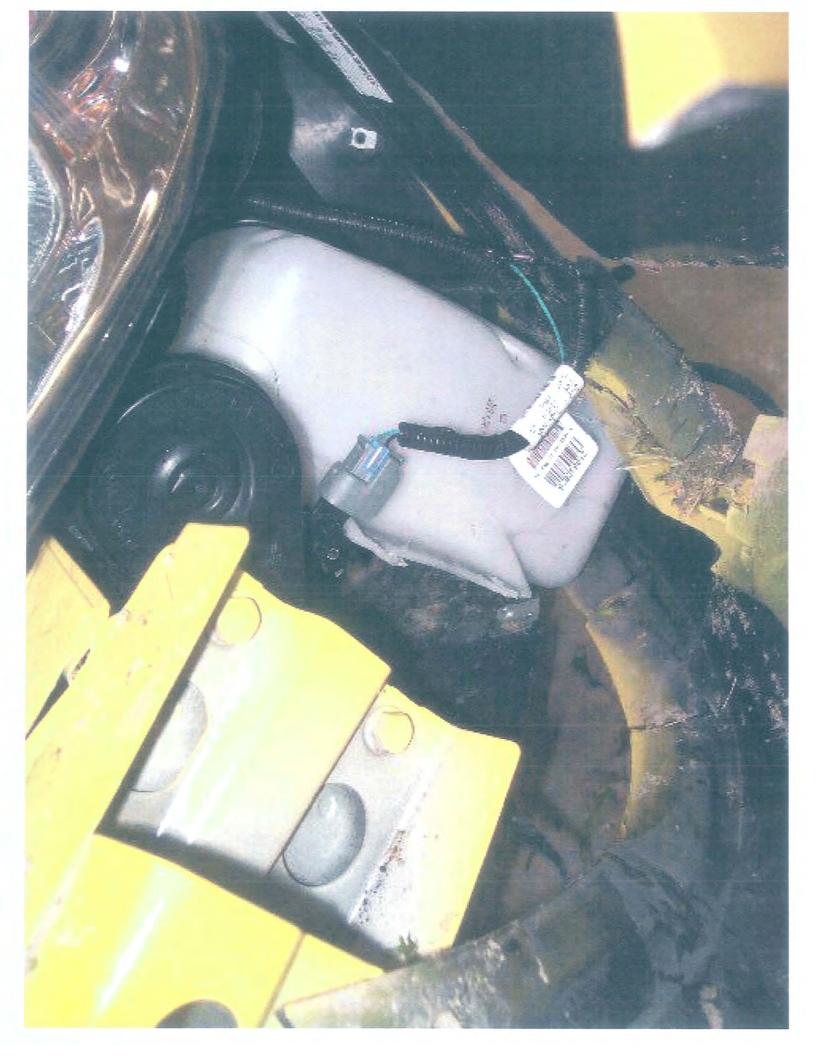




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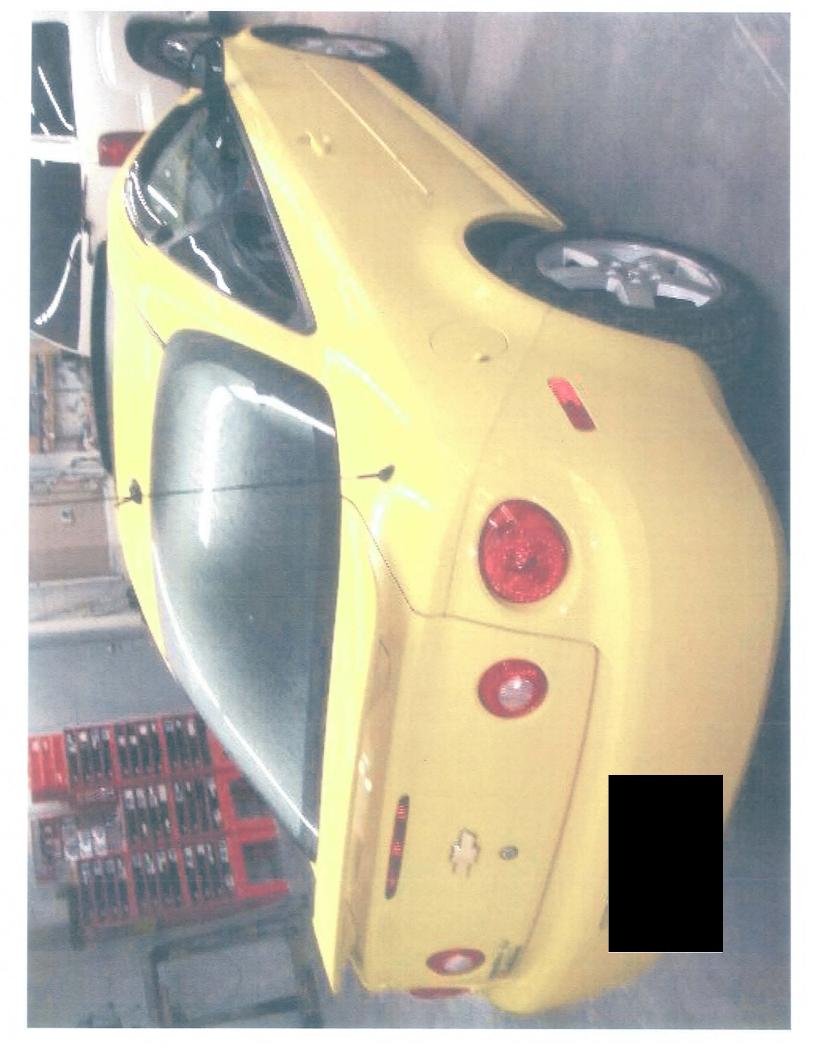
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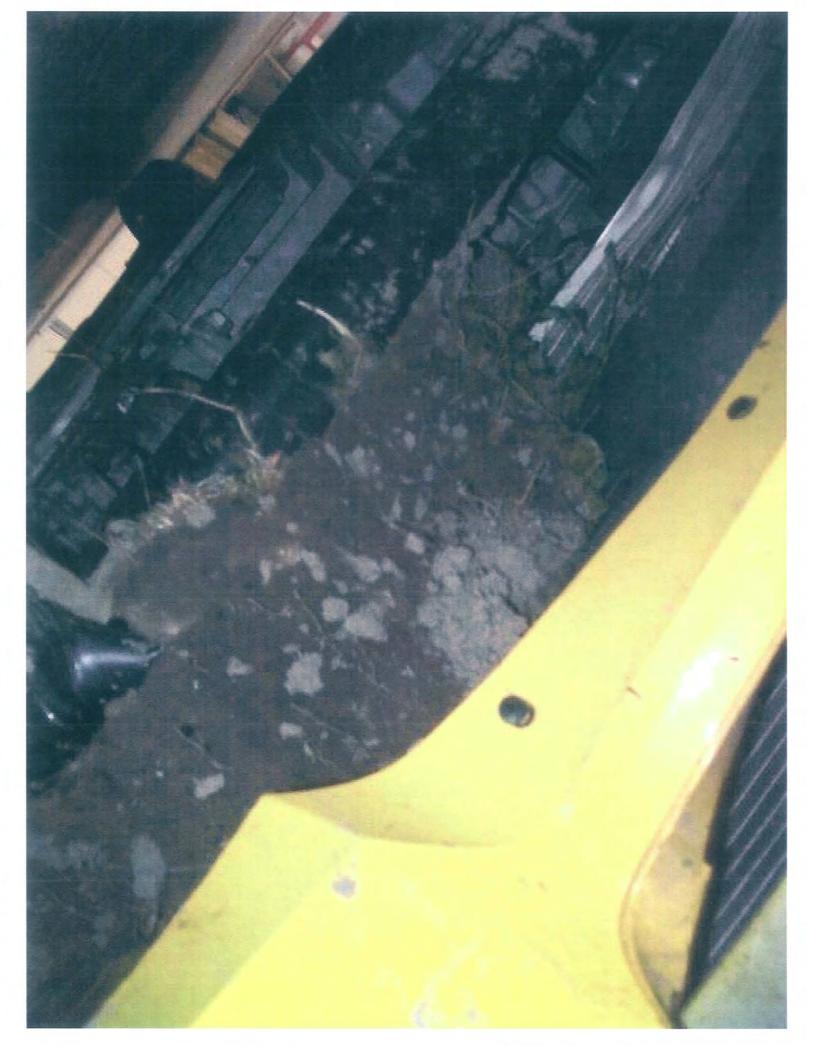
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY BUMPER, AND THEFT PREVENTION STANDARDS IN VEHICLE SAFETY BUMPER, AND THEFT PREVENTION ABOVE.

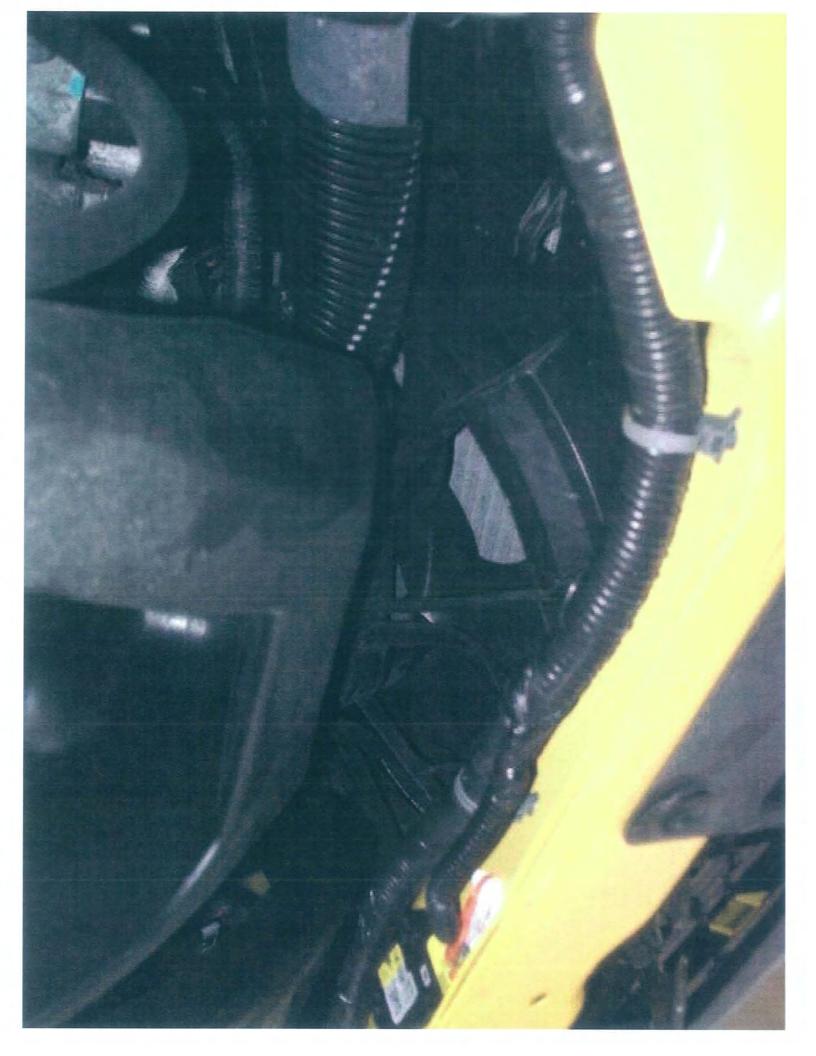
1G1AL18F987

243688 -4













#### RELEASE OF PROPERTY DAMAGE CLAIM

File No: 6576-259-680287

Claims Administrator: Joshua Preister

#### KNOW ALL MEN BY THESE PRESENTS:

That the Undersigned, a representative of Douglas, Knight & Associates Inc. for Horace Mann Insurance Co. a/s/o peing of lawful age, for the sole consideration of four thousand, eight hundred dollars and zero cents (\$4,800.00) to the undersigned in hand paid, receipt whereof is hereby acknowledged, do/does hereby and for my/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge General Motors LLC (GM), ESIS Corp. and all GM dealerships, and his, her, their, or its agents, servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen property damage and the consequences thereof resulting or to result from the accident, or event which occurred on or about 10/01/2009 at or near Stanford, WV.

It is understood and agreed that this settlement is the compromise of a doubtful and disputed claim, and that the payment made is not to be construed as an admission of liability on the part of the party or parties hereby released, and that said releasees deny liability therefore and intend merely to avoid litigation and buy their peace.

The parties intend for this Agreement to be interpreted and effectuated so as to give GM the maximum protection allowed by law from claims, including contribution and indemnification claims, which relate to the subject matter. In accordance with the applicable law, this Agreement shall discharge GM (and its employee) and the Released Parties from all liability for contribution to any other tortfeasor. In addition, claimant(s) agrees to indemnify and hold the Released Parties harmless against any future or further exposure or payment with reference to the matters set forth in this Agreement, including, but not limited to, any litigation or claim, however presented, which may hereafter be instituted, presented or effected by or on behalf of claimant(s); or any relation, former spouse, friend, heir and/or beneficiary of claimant(s); or by any person seeking contribution, subrogation or indemnification in connection with the payment being made. It is understood that the intent of this Agreement is that claimant(s) will protect and hold the Released Parties harmless from any future or further payments or exposure with regard to the matters addressed in this Agreement.

The undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the undersigned, and that this Release contains the entire agreement between the parties hereto, and that the terms of this Release are contractual and not mere recital.

It is further understood that this settlement is a confidential settlement, the terms of which will not be disclosed to any third person except as required by law.

ANY PERSON WHO, WITH INTENT TO DEFRAUD OR KNOWING THAT HE IS FACILITATING A FRAUD AGAINST AN INSURER, SUBMITS AN APPLICATION OR FILES A CLAIM CONTAINING A FALSE OR DECEPTIVE STATEMENT IS GUILTY OF INSURANCE FRAUD.

THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Signed, sealed	and delivered this <u>28H</u>	day of January	/, 20 <u>10</u>		
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STATE OF	FLORIDA	}			
COUNTY OF	MANATEE	}-SS }			
On the 28H	day of January, 2010	, before me person	ally appeared <u>Emi</u>	le Amarvek	to me known to be
the person(s) n	amed herein and WHEKE	tecuted the forego	ing Release and the	y acknowledged to me	that they voluntarily
executed the sa	ame. July 100 E		$Q_{\cdot}$ , n	1 a k a l	
My term expire	s	0° * €	Notary F	oublic	
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#### Service Request Detail SR No. 71-789398106 Ref No. Goodwill No Goodwill Offered BRC Type PAR GW SubType Account Site Bus. Unit BRC Last Name First Name Approval Not initiated Area PAR Daytime # Steering - Power Steering Pump I Evening # UCC Sub-Area Intilate PAR- Collision Address involved Dir Banner of N.O., L.L.C. Clay New Orleans Safety Yes State LA ZlpCd Con Acct Source Phone Updated 1/5/2010 05:22:19 PM Serial WVIN 1G1AL55F287 Model Year 2008 Priority Medium License # CHEVROL Owner SANCHERI Mako Chevrolet Warr, Start 05/19/2006 Status Open 12/28/2009 07:16:28 PM Opened Model Cobalt Mileage 58000 Sub-Status Dissalisfied Closed Abstract steering concern and airbag didnt deploy \*\*\*This is a BRC PAR Case. Please do not assume. Forward any inquiries to Rita Sanchez at ext.31227 \*\*\* Customer

## Description Pre-PAR

PAR Notifier	#Gestneident Date/Time 🧓 🖫 In	juries # Other/Veh (	計# People in Veh景Ro	ad Surfec	a <b>i</b> i bir i ƙond	Cond. (Fire Report# #1175) is a	Police Police	e Report# Fig. 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11
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Loc				Desc	jumped, spi	m a couple of more times and a it deploy and the back of the ve	went to crash a tree, y	vith the driver side and the	-
Component	airbag did not deploy, no power s	leering mag as well			-		inicie na me ience		
				Damag	e veh is totali	ed			
Vehicle	733 Jung Blvd New Orleans LA			Desc					
Loc				Add7 In	fo all i bave wa	is liability so no claim was filed	on that vehicle		
Emgcy Svc Names	New Orleans police dept								
				Maint L	oc Banner C	HEVROLET			
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Vohicle	40	Weather	clear		Prop Owner	Dillard University	Property	fence	
Speed		Condition					Туре		
Last Service		Loc Last			Property	College	Prop Est	\$0.00	
Date		Service			Location		Repair Cost		
Veh Est	50.00	Spec Equip	ne		Prop Damage	no estimate was made as of y	ret, they are probably	filing that on my Insurance.	
Repair Cost		installer			Description				
Primery	Personal	inspection	Steering and Suspensi	on Sys	Inspected By	Inspection Not Performed	inspection		
Veh Use		Туре	-	•	•	•	Date/7ime		
Veh Damage	front back, and sides, all around	damage			Explain Other	alrbags			
Description									

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on 1/6/2010

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#### Activities

Greated 1/5/2010 05:22:37 PM	GARCIAJR	Assimod To ESISBIQU	Activity Type Escalation	Activity Sub-Type ESIS - Property Damage	Siates In Progress	Completed	Description Properly damage - ESIS	J
Centact I asi Nama		Contact Dis	*Name	InucaaA		a BAC Code		
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Joe GIPARIATX	mine (2) 612 (2) (2) (1)							
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9reatot 1/4/2010 02:04:35 PM	SANCHERI	VASSIDIEUDO SANCHERI	Activity Type Inbound Call Customer	Addivity Sub-Typo Complex Request	Status Done	Vomeleled 1/4/2010 02:08:24 PM	Description Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court State Court	
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crs sts I am not showing	any update							
cust sts someone called	you					•		
crs als ma'am your file w	es sent to centr	el claims and as	of yet it has not been updat	ed they will contact you within	7-10 business de	ys ·		Delogia
cust ets ok thanks								
rita sanchez/ATX/PAR		Marking basiners mark kompanya a marking						
Confidential Comments								
Created 15	Crealed By	Assigned To	Activity Type	Activity Sub-Type	Status	Completedv	Doscription (2) Set	
1/4/2010 08:25:56 AM	SANCHERI	SANCHERI	Ownership Changed	Ownership Escalated to BRC	Done	1/4/2010 08:25:56 AM	Ownership Escalated to BRC	
			me	Account	1	BAC Code		

Report Generated for toporowm

on 1/6/2010

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#### **Activities**

Croated Created By Assigned To Activity Type Status Completed SEE Doscription 1/4/2010 08:24:25 AM SANCHERI MARTIRAM Notify CRM 1/5/2010 05:22:36 PM Done going to esis Contact First Name Contact Last Name BAC Code going to ests 3rd party property damage rila sanchez/ATX/PAR Confidential Comments Activity Sub-Typo Created By # 3 Assigned To # Activity Type # 3 3 Description Status Completed 12/30/2009 11:58:38 AM SANCHERI SANCHERI Inbound Cell Dealer Complex Request 1/4/2010 08:22:58 AM Done service manager ist Name BAC Code

Comments

dir sis I was calling you back on the history

cra sis yes the cobalt

dir sts last time it was in was a transmission concern, they hit samething, and a fuel leak and remotes and ignition key would not turn, all change but not steering or althou concern

crs als ok well this file is going over to central claims and they may be contacting you

dir sts ok thanks

rita sanchez.ATX/PAR

Confidential Comments

Croated Greated By Assigned To Activity Type Activity Sub-Type Status Completed Description
12/30/2009 11:54:51 AM SANCHERI Scheduled Follow-up Onne 1A/2010 08:23:08 AM Su send to ESIS
Contact Last Name Account BAC Code

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on 1/6/2010

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#### Activities

	Activity Typo Activity Sub-Typo Scheduled Follow-up	Sintus Dona	Completed 12/30/2009 11:21:41 AM	Description (nite)
Contact Last Name Contact First N	ame Account		BAC Code	
MANAGANISA 444 ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA ARANGA A				
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* contact dir and avm				
rita sanchez/ATX/PAR				
Confidential Comments				
Created Created By: Assigned To 7	Activity Type 4: Activity Sub-Type -	Status	Campleled	Description
12/29/2009 09:48:24 AM MARTIRAM SANCHERI C	Ownership Changed	Done	12/29/2009 09:48:24 AM	Service Request Ownership has
Contact Lati Nama Contact Firet N	ame Account Account	40	BAC Code	changed FROM: MIRANDJO TO: SANCHERI
Солиминъ		na na kata na Na kata na kat		

CreatedE Circled By Assigned To Activity Type Activity Sub-Type Status Gemplete Description

12/29/2009 09:48:15 AM MARTIRAM SANCHERI BRC PAR Initial Contact-Phone Done 12/30/2009 11:49:55 AM called

1 First Name Account BAC Gode

omerents

cust sis my son was driving the veh, he was making left turn, steering wheel locked up, veh spun, jumped, spun a couple of more times and went to crash a tree, with the driver side and the alrhage didnt deploy and the back of the vehicle hit the fence, he was not injured during this incedent, and we didnt tile any claim on this because we only have liability on the vehicle.

ors stall am glad that your son was not injured the fence that was damaged are you being held responsible

cust sta yes we are it was the fence at the university

crs sts ofk i understand what I will be doing is getting this file over to our central claims department, they will contact you within 7-10 business days

cust ats ok thanks

Ala senchez/ATX/PAR Confidential Comments

Report Generated for toporowm

on 1/6/2010

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#### Activities

Created By Assigned To Activity Type Activity Sub-Typo Status Description for an all of the 12/29/2009 09:48:12 AM MARTIRAM SANCHERI BRC PAR 12/30/2009 10:48:39 AM called Initial Contect-Dealer Done Contact Last Name and BAC Code

left a msgfor: Service Manager CRS adv: Calling on regards to an claim that was called in by an cust by the names of angels mitchelf-. They have an 06 cobalt-. Calling to make dir aware of allegation and checking to see what dir knows of allegation non deployment

the last 6 of the 67702296, if you could contact me with any airbag history at 866-790-5600 x 31227

Rila Sanchez/ATX/PAR

Confidential Comments (

Created | Fig. 12 | 16 | Created By #TAssigned To | Activity Typo ∍Completed ∰ Activity Sub-Type Status Description \_\_\_\_\_ 12/29/2009 09:48:09 AM MARTIRAM SANCHERI 12/30/2009 11:53:22 AM called Toben Robert 972-07 8387 BRC PAR Initial Contact- AVM Done anian Katakasana NO STEEL STREET BAC Code

This is Rite Sanchez calling from gm per dept. Customer: angela milichell. Service Request:71-788398106 Vehicle Information:06 chery cobatt Last 8 of the VIN: 67

Involved Dealership:Banner of N.O., L.L.C.

Nature of allegation: steering and airbag

CRS adv if you have any additional information pertaining to customer or vehicle please contact me at 1-865-790-5600 X 31227 If not then this is an FYI to let
you know what is going on in your district.

Rita Sanchez/ATX/PAR

Confidential Comments

Greated Created By Assigned To Activity Type Activity Sub-Type Status Completed Description 🗷 12/29/2009 09:48:04 AM MARTIRAM SANCHERI BRC PAR Acknowledgement Done 12/29/2009 06:39:58

Contact First Name Account 

CRS adv: This message is for Angela mitchelf. This is Rite Sanchez calling from gm par dept in regards to the 06 cobalt -. Advised to call CRS back 866-790-5000 x 31227 Rita Sanchez/ATX/PAR

Confidential Comments

Report Generated for toporowm

on 1/6/2010

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#### Activities

Greated System Assigned To 12/29/2009 09:47:58 AM MARTIRAM SANCHERI	Activity Type Notify CRM	Activity Sub-Type	Status Done	Gampleted 12/29/2009 05:38:25 PM	Description file assigned	
Contact Last Name (1917) Contact Fit	st Name	Account		BAC Code		
Confidential Comments						
Created Greated By Assigned To	Activity Type	Activity Sub-Type	Stalus -	Completed	Description	
12/29/2009 09:47:53 AM MARTIRAM SANCHERI Contact Last Name	Résearch	Account	Dane	12/29/2009 06:38:12 FM EAC Code	Research VIN 1G1AL55F267	
Commenis						
CRS Performed VIN Scan GMVIS: - Found No Open Recalls VIN: Found No Duplicate File						
SVC History: No Service History Related to Allegation			nga kang magang mananananan kang pantakan pantakan menengan kang menengan kang menengan kang menengan kang men			-
Rita Sanchez/PAR/ATX Confidential Comments						
	t- Activity type	Activity Sub-Type →	Status		. Dascription	
12/29/2009 09:47:29 AM MARTIRAM SANCHERI	BRC PAR	Case Assigned  Account	Done	12/29/2009 06:37:45 PM SEAG Code	ille assigned to Rita Sanchez ext 31227	
Comments						
Confidential Comments						

Report Generated for toporowm

on 1/6/2010

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#### Activities

Created Sy 12/29/2009 09:47:18 AM MARTIRAM Contact Last Name	Assigned To Activity Type  MIRANDJO SR Opened  Control First Name	Activity Sub-Type St. De Account	Itus Completed ne 12/29/2009 09:47:18 AM BAC Code	Description SR in Status of Closed has been Re- Opened by MARTIRAM
Comments Confidential Comments				
Created Created By	Assigned To Activity Type	Activity:Sub-Type Str	itus FCompleted 7 s	Description
12/29/2009 09:47:15 AM MARTIRAM Contact Last Name	MIRANDJO SR Closed - Dissatisfied Contact First Name	Do Account		Service Request has been Closed Dispatisfied.
Confidential Comments				
Groated IRreated By 12/28/2009 07:36:27 MIRANDIO	Assigned to Activity Type  MARTIEAM Seciation	Activity Sub-Typo Sta Miliate PAB Do	109 (Domnicled) 12/20/2009 (00:47:11.AM_	Description  Assigning scindly to PAR OUTILE
PM	frame me	Account	BAC Code	Received and assigned in PAR. Ramiro MATX/Workflow Par
CRS advised that a person from the PAR Confidential Comments	R Department will contact the customer with	in 2 business days.		

Report Generated for toporowm

on 1/6/2010

Page 7 of 8

#### **Activities**

Created	Created By	Assigned To	Activity Type	Activity Sub-Type	Status	Completed	Description
12/28/2009 07:19:44	MIRANDJO	MIRANDJO	Inbound Cell Customer	Complex Request	Done	12/28/2009 07:36:26	cust alleges that the veh crashed and
e-iV		Contact Six	Name	Account		PM	none of the sirbsg deployed

Cust States:
-have 2 - 2008 Cobalt
-on set 12/19, my son was driving one of them, he was making left curve, steering wheel locked up, veh spun, and he went on a crash
-he was not injured but the car is now wrecked
-the although did not deployed as well
-the although did not deployed as well
-same thing happened to me when I was driving the other one, however the mag "power steering" came on so it didn't do much damage on me
-t what to know if there is recall or issue on the power steering of 08 cobalt

VIN:1g1al55f267 MILEAGE:56k PURCHASED:new

Cust Seeks: -recall on power steering -assistance for the repair

- customer that their information will be forwarded to the Product Allegation Department within the BRC.
  -cust to make note of the SR\$ as reference for the call

Joy Miranda/Mia/CAC T1/L/II 1

Confidential Comments

#### **UCC** Information

UCC Code	Symptom	Description
M20	Inoperative	Steering - Power Steering Pump / Brackets
C48	SIR - Did Not Deploy	Restraints - (SIR) - Driver Front
	• •	

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on 1/6/2010

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# GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

						Ł	Ielp					
	**************************************		1									
VIN:		*****	16	IAL:	55F267							
			<del>la francisco de la constanta de</del>		VEHIC	JE (I	VFORMATI	ON	omenium a graphical			
Merc Mode	handisi 1 :	ng		IAL SED	69 -2006 COBALT 4-D AN	00	ELT	Warranty !	Start I	Date:	05/19/2	006
BAR	S Order	Турс	::	70 -	RETAIL - STOCK							
Delivering Dealer:  BANNER CHEVROLET 5950 CHEF MENTEUR HWY								Selling Sou	rce :		13 - CHEV	ROLET
NEW ORLEANS, LA 7012 (504) 242-2000						120	01/3	Site Code:			24023	
								Business A.	ssocia	te	114323	
Ser	vice Cor	ıtracı	: }	es	Branded Title:	No	Warran	ty Block :	No	PDI Sta	tus :	Paid
				ana ana ana ana ana ana ana ana ana ana	REQUIR	ED	TELD ACTI	ONS		·		L.
Туре	Num	ber		***************************************	Desc	ript	on			Posted	Date	Status
RC	0609	90	ENGI	NE F	UEL INJECTORS - RE	PLA	CE			N/	<i>\</i>	Closed
					SERVICE IN	FOI	MATIONAL	. ITEMS				
Vehic	le Has l	No Ct	irrent	Reco	rd Of Outstanding Ser	vice	Information					**************************************
				O	N STAR AND XM SA	ГЕЦ	LITE RADIO	) INFORM	ATION	V		
Vehic	le Has	No As	sociate	ed Or	n Star or XM Radio In	fori	ation.					
					APPLICA	BL	WARRAN	TIES				
			De	scrip	tion	-	Effective Date	Effective Odomet		End Date	0	End dometer
	000 BUI RANTY		R TO B	UMF	PER LIMITED		05/19/2006	81	niles	05/19/200	) 3	16008 miles
	0000 SE OUGH I				OVERAGE RUST ANTY		05/19/2006	81	niles	05/19/201:	2 10	)0008 miles
	96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM						05/19/2006	81	niles	05/19/2014	ş <b> </b> 8	10008 miles
36/36	000 FEI	DERA	L EMI	SSIO	N		05/19/2006	8 r	niles	05/19/2009	3	6008 miles
60/60	000 PO	WERT	TRAIN	- U.S	S. LIMITED WARRAN	TY	05/19/2006	81	niles	05/19/201	6	0008 miles
	**************************************				CL	VIM	HISTORY					

R.O Date	R.O Number	Туре		Labor Operation	Odom Read	
09/15/2008		#	L1200 - FUEL TANK FU	EL PUMP MODULE REPLACEMENT	33488	miles
07/07/2008		Ħ	J6354 - POWERTRAIN ( REPROGRAMMING WI	ONTROL MODULE ENGINE TH SPS	31251	miles
07/01/2008		#	R4490 - REMOTE CONT REPLACEMENT	ROL DOOR LOCK TRANSMITTER	31044	miles
06/27/2008		#	K5225 - CONTROL ASS	EMBLY, FLOOR SHIFT - REPLACE	30698	miles
03/12/2007		#	V1553 - 06090 - INJECT	OR, FUEL - REPLACE ALL	12776	miles
10/20/2005		I	Z7000 - PRE-DELIVERY	INSPECTION - BASE TIME	0	miles

## CHECK HISTORY INFORMATION

Vehicle Has No Associated Check History Information.

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# GM Vehicle Inquiry System Claim History

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Wantanty Block - Branded Title

					Hei	B							
VIN:		Stemania	1G1.	AL55F267					March Service				
				CLAIM	H	ISTORY							
Repair Ord	icr Date	: 09	/1 <i>5/</i> 2008	Repair Order Number :		256858	Odom	icter Re	ad	ing:		33488 miles	
Serviced			EVROLE			Selling Sou	irce :			13 - C	CHEVROL	ET	
By:	NEW O	RLEAD		70126-5173		Site Code:	<u>}</u>			24023	3	The control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the control of the co	
	(504) 24	2-2000	)	The state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the s		Business As	ssociate	Code:		11432	23	10000000000000000000000000000000000000	
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Par	rt	Auth Code		erson Code	Line Total	Comments	
11/11/2008	951	- 01	#	L1200 - FUEL TANK FUEL PUMP MODU REPLACEMENT		19168894 MODULI		N/A		N/A	\$ 361.27	N	
Repair Order Date: 07/07/2008 Repair Order Number:						254717	Odom	eter Re	adi	ing :		31251 miles	
Serviced By:			EVROLE ENTEUR			Selling Sou	irce:			13 - C	CHEVROL	ET .	
by:	NEW O	RLEAR	NS, LA	70126-51 <b>7</b> 3	Approximately and a second	Site Code:	,			24023	}		
	(504) 24	2-2000	<i>)</i>		The second second	Business As	ssociate	Code:		11432	23		
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Pa	irt	Auth Code	2	Person Code	Line Total	Comments	
07/11/2008	916	01	#	J6354 - POWERTRAI CONTROL MODULE ENGINE REPROGRAMMING WITH SPS		N/A	AND THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPER	N/A		N/A	\$ 43.17	N	
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Serviced BANNER CHEVROLET 5950 CHEF MENTEUR HWY						Selling Sou	irce :			13 - C	HEVROLI	Eľ	
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07/11/2008	916	01	#	R4490 - REMOTE CONTROL DOOR LOCK TRANSMITT REPLACEMENT	ER	2273352 TRANS		N/A	N/A	\$ 98.41	N	
Repair Ord	er Date	: 06/	27/2008	Repair Order Number :		254466	Odom	eter Re	ading:		30698 miles	
	BANNE					Selling Sov	rce:		13 -	CHEVROL	ET	
By:		RLEAP	VS, LA	70126-5173		Site Code :			2402	3		
	(504) 24	2-2000				Business A	ssociate	: Code :	1143	23		
Cycle Date						Par	t	Auth Code	Person Code	Line Total	Comments	
07/11/2008 916 01 # K5225 - CONTROL ASSEMBLY, FLOO SHIFT - REPLACE					15926820 CONTRO		N/A	N/A	\$ 170.46	И		
Repair Order Date: 03/12/2007 Repair Order Number:						237979	Odom	eter Re	ading :	g: 12776 miles		
Serviced BANNER CHEVROLET By: 5950 CHEF MENTEUR HWY						Selling Sou	rce :		13 -	CHEVROL	ET	
My .	NEW O	RLEA	NS, LA	70126-5173		Site Code :			2402	3		
	(504) 24	2-2000	)			Business Associate Code: 114323						
Cycle Date	Cycle Nbr	Case	Туре	Labor Operation		Par	¢ .	Auth Code	Person Code	Line Total	Comments	
03/16/2007	778	01	#	V1553 - 06090 - INJECTOR, FUEL - REPLACE ALL		89060563 INJECTO		<b>N</b> /A	N/A	S 147.06	N	
		<u> </u>								ı		
Repair Ord	er Date	: 10/	20/2005	Repair Order Number :		A02206	Odom	eter Re	ading:	ling: 0 miles		
Serviced By:	BANNE 5950 CI					Selling Sou	ree :		13 - 0	CHEVROL	CHEVROLET	
	NEW O	RLEA	VS, LA	70126-5173		Site Code :			2402	3		
	(504) 24	2-2000	J			Business A	ssociate	Code:	1143	23		
Cycle Date			Labor Operation		Par	t	Auth Code	Person Code	Line Total	Comments		
10/25/2005	633	01		Z7000 - PRE- DELIVERY INSPECTION - BASE TIME		N/A		N/A	N/A	\$ 101.13	N	
				СНЕС	Н	ISTORY						
Vehicle Has	No Ass	ociated	Check	History.						;		

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### GM Vehicle Inquiry System Vehicle Build

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information - Service Contract - Warranty Block - Branded Title

Help

VIN 1G1AL55F267

#### VEHIÇLE BUILD

Merchandising Model :	1AL69 -2006 C	BALT 4-DOO	R LT SEDAN	
Gross Vehicle Welght Rating:	1730 kg (3815 l	<b>)</b> )	Order Number:	JNSCRK
Build Date :	10/20/2005	·	Build Plant :	167A

GMVIS is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

#### **OPTION CODES**

AK5 - DRIVER & RIGHT FRONT PASSENGER AIR BAGS	000000000000000000000000000000000000000	AR9 - DELUXE FRONT BUCKET SEAT
B34 - FLOOR MATS		B35 - REAR FLOOR MATS
C67 - ELECT. FRONT AIR CONDITIONER		DG7 - BODY COLOR POWER MIRRORS
DT4 - ASHTRAY AND LIGHTER		FEI - SUSPENSION SYSTEM-SOFT RIDE
FE9 - FEDERAL EMISSIONS		FY1 - TRANS/AXLE 3.63 RATIO
IPC - INTERIOR TRIM DESIGN		JM4 - 4-WHEEL ANTI-LOCK BRAKE SYSTEM
K64 - 115 AMP GENERATOR		LOD - ASSEMBLY PLANT - LORDSTOWN,OHIO
L61 - 2.2L DOHC 4 CYL ENGINE		MN5 - 4 SPEED AUTO TRANSMISSION
MX0 - 4-SPD. AUTO. TRANS. W/OVERDRIVE		NP5 - LEATHER WRAPPED STEERING WHEEL
NT7 - FEDERAL EMISSION TIER 2		NW7 - TRACTION CONTROL
PF7 - 15" ALUMINUM WHEELS	Ī	QTU - P195/60R15 TOURING BW TIRES
R6P - PREMIUM PAINT		SLM - STOCK ORDERS
T37 - DELUXE FOG LAMPS		UK3 - LEATHER WRAPPED STEERING WHEEL
UQ3 - PIONEER 7 SPKR AMPLIFIED SYSTEM		US8 - AM/FM STEREO W/CD & MP3 (REPLACES STD/OPT RADIO)
V73 - STATEMENT OF VEHICLE CERTU.S. /CANADA		ILT - ILT BASE PACKAGE
ISZ - OPTION PACKAGE DISCOUNT		14C - GRAY
14I - GRAY		41U - BLACK
6AR - FRONT SPRING		7AR - FRONT SPRING
8AA - REAR SPRING		9AA - REAR SPRING

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ESIS/GM Central Claims Unit P.O. Box 300 Mail Code 482 C19 B61 Detroit, MI 48265-3000 800.888.0164 tel 313.665.0911 fax

5 January 13, 2010

Bryan Schwartz Claims Administrator

New Orleans, LA

RE:

Claimant:

Our File No.:

Our Client:

General Motors LLC

Date/Event: 12/19/09

Subject vehicle:

2006 Chevrolet Cobalt

VIN:

1G1AL55F267

Dear 1

We are the third-party administrators on behalf of General Motors LLC (GM) for matters involving allegations of product liability. I am the Claims Administrator assigned to this file.

In that regard, I am in receipt of your correspondence to GM concerning your loss. Your correspondence alleges that you sustained property damage as a result of a manufacturer's product defect. However, insufficient technical documentation was provided relative to any alleged defect. Due to this fact, the following information and documentation are respectfully requested:

# \*\*\* IF INSURANCE COMPANY OR AN ATTORNEY IS REPRESENTING YOU, PLEASE FORWARD THIS LETTER TO THE APPROPRIATE PARTY FOR FURTHER HANDLING\*\*\*

- 1. Please provide a <u>copy</u> of your expert report and <u>color copies</u> of photos taken by your expert. Please do not send originals, as they may not be returned.
- 2. A copy of the police and/or fire report.
- 3. A copy of the vehicle operator's statement of events. This should include events prior to and immediately following the incident.
- 4. Advise if the vehicle owner and/or operator noted anything wrong or unusual about the vehicle prior to the incident.
- Provide copies of all available maintenance, warranty, or repair orders on the subject vehicle. If the vehicle owner performed repairs and maintenance, then a chronological summary of operations performed is needed.

# 5

- 6. Advise as to any after-market equipment that may have been installed on the subject vehicle. If applicable, provide copies of receipts and/or invoices for installation of said equipment.
- 7. Advise as to any modifications, alterations, or changes to the subject vehicle. If applicable, provide copies of relevant installation receipts.
- 8. Did the owner receive any Recall Notices for the subject vehicle? If so, please provide copies of the notices.
- Advise if the subject vehicle was ever involved in any prior accidents.
   If applicable, identify the nature and extent of the damages and repairs completed.
- 10. Provide copies of your proof of payment (cancelled checks). If this was a total loss, please submit a salvage **estimate** and your total loss work sheet.
- 11. Advise of any injuries.
- 12. Advise if there is any property damage other then the subject vehicle.
- 13. Advise the mileage for the subject vehicle.

As soon as the requested information has been received, a technical evaluation of this matter will be completed. Upon the conclusion of our evaluation, I will contact you with our position.

Also, you have the obligation and responsibility to ensure that the subject vehicle and its related components are maintained and preserved in their post-event condition for so long as you intend to pursue a claim and/or cause of action. If you choose to dispose of the salvage, it will be to your own peril and spoliation may become an issue. We will be unable to determine if a physical inspection of the subject vehicle would be necessary until we have had the opportunity to thoroughly evaluate your supporting technical documentation.

Sincerely,

Bryan Schwartz Claims Administrator ESIS/GM Central Claims Unit Mail Code 482 C19 B61 Detroit, MI 48265-3000

P.O. Box 300

800.888.0164 tel 313.665.0911 fax

March 22, 2010

**Bryan Schwartz** Claims Administrator

New Orleans, LA

RE:

Claimant:

Our File No.:

Our Client:

General Motors LLC

Date/Event: 12/19/09

Subject vehicle:

2006 Chevrolet Cobalt

VIN:

1G1AL55F267

Dear

This will have reference to the above product liability claim that you filed with General Motors LLC

I have thoroughly reviewed the documentation provided to date in support of your claim. However, our file reflects that we have not been provided with your specific technical documentation, which supports your theory of liability as being that of GM.

Correspondence that was sent to you on January 13, 2010 requested specific information, which would enable us to perform our evaluation. Unless we are provided with the requested supporting technical documentation within thirty (30) days from the date of this letter, we will be unable to take further action in this matter and I will have to close our file. Finally, if it is your intention to pursue this matter further, you will be responsible for preserving the subject vehicle and/or defective component in their immediate post loss condition.

Thank you for your time and attention in this regard.

Sincerely,

**Bryan Schwartz** Claims Administrator