



GENERAL MOTORS LLC
Global Interior and Safety Center

February 10, 2011

Jennifer T. Timian, Chief
Recall Management Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Ave., S. E., Room W46-409
Washington, D.C. 20590

N100401 – Supplement 2

NVS-215jt
AQ10-001

Dear Ms. Timian:

Per your request, GM has reformatted the original information provided in response to AQ10-001 in order to list all rental information for each recall in one excel file spreadsheet.

This information is provided on the ATT_1_GM disk. Refer to the Microsoft Excel files labeled:

- "AQ10-001 Results 09V-073 Total List of Rentals.xlsx"
- "AQ10-001 Results 09V-392 Total List of Rentals.xlsx"
- "AQ10-001 Results 10V-018 Total List of Rentals.xlsx"
- "AQ10-001 Results 10V-024 Total List of Rentals.xlsx"

The following is an explanation of columns represented in the above excel files:

"Count" at each time increment represents the number of vehicles still owned by the rental car company up to that point in time.

"Vehicles Remedied" at each time increment represents the cumulative total number of vehicles remedied by the rental car company up to that point in time.

"Percent Complete" at each time increment represents the percentage of the original launch count that were remedied by the rental car company up to that point in time.

Please contact me if you require further information about this response.

Sincerely,

M. Carmen Benavides
Director, Product Investigations
and Safety Regulations

Attachments

Mail Code: 480-210-2V1
30001 Van Dyke • Warren, MI 48090
N100401 - AQ10-001 Response Supplement 2.doc



NHTSA Recall 09V-073



Shift Lever Indicator

2009 Buick Enclave; Chevrolet Cobalt, HHR,
Malibu, Traverse; GMC Acadia; Pontiac G6;
Saturn Aura, Outlook

Recall Launch Date(s): March 9, 2009 & June 25, 2009

Total Recall Launch Count: 378,583 (March 9, 2009 = 276,857 / June 25, 2009 = 101,726)

Launch count for all rental car companies with greater than 25 vehicles: March 9, 2009 = 0 / June 25, 2009 = 47,722

Launch count for all other owners: March 9, 2009 = 276,857 / June 25, 2009 = 54,004

Rental Car Companies	Total Vehicles in 09V-073	Launch March 9, 2009	Launch June 25, 2009
Avis Budget Group (ABG)	11,018		11,018
Ace Car Rental (ACE)	60		60
Arelco Inc.	59		59
Camrac	181		181
Coates Motor Rental Inc.	47		47
Enterprise Rent-A-Car (ERAC)	29,240		29,240
Hertz	5,852		5,852
Midwest Car Corp.	1,181		1,181
New Hanover Rent A Car Inc.	48		48
Ruan	36		36
Non Rental	330,861	276,857	54,004
Total	378,583	276,857	101,726

Rental Car Company Name	Launch Count 6/25/2009	30 Days Count 7/25/2009	30 Days Vehicles Remedied	30 Days Percent Complete	60 Days Count 8/24/2009	60 Days Vehicles Remedied	60 Days Percent Complete	90 Days Count 9/23/2009	90 Days Vehicles Remedied	90 Days Percent Complete	120 Days Count 10/23/2009	120 Days Vehicles Remedied	120 Days Percent Complete	365 Days Count 6/25/2010	365 Days Vehicles Remedied	365 Days Percent Complete
Avis Budget Group (ABG)	11,018	10,297	1,414	13%	9,620	2,614	24%	9,093	2,882	26%	8,543	2,969	27%	2,448	3,901	35%
Ace Rent A Car	60	60	5	8%	60	8	13%	56	16	27%	53	17	28%	25	28	47%
ARELCO Inc	59	54	4	8%	48	11	19%	43	23	39%	38	26	44%	13	31	53%
Camrac	181	173	43	24%	163	62	34%	152	79	44%	95	92	51%	38	105	58%
COATES	47	47	1	2%	47	1	2%	47	3	6%	47	4	9%	11	30	64%
Enterprise Rent-a-Car (ERAC)	29,240	28,040	9,867	34%	26,656	15,295	52%	24,952	16,692	57%	22,950	18,002	62%	11,285	21,752	74%
Hertz Rent-a-Car (Hertz)	5,852	5,845	1,043	18%	5,827	1,646	28%	5,796	1,911	33%	5,763	2,078	36%	3,303	3,072	52%
Midwest Car Corp	1,181	1,176	76	6%	1,175	303	26%	1,174	395	33%	1,171	429	36%	916	729	62%
New Hanover Rent A Car Inc.	48	48	11	23%	48	20	42%	48	21	44%	48	21	44%	38	40	83%
All Non Rental	55,004		8,913	17%		17,256	32%		22,335	41%		24,886	46%		34,102	62%

NHTSA Recall 09V-392 Brake Vacuum Suction Port 2009-2010 Pontiac Vibe

Recall Launch Date(s): October 23, 2009

Total Recall Launch Count: 8,704

Launch count for all rental car companies with greater than 25 vehicles: 28

Launch count for all other owners: 8,676

Rental Car Companies	Total Vehicles in 09V-392
Enterprise Rent-A-Car (ERAC)	28
Non Rental	8,676
Total	8,704

Rental Car Company Name	Launch Count 10/23/2009	30 Days Count 11/22/2009	30 Days Vehicles Remedied	30 Days Percent Complete	60 Days Count 12/22/2009	60 Days Vehicles Remedied	60 Days Percent Complete	90 Days Count 1/21/2010	90 Days Vehicles Remedied	90 Days Percent Complete	120 Days Count 2/20/2010	120 Days Vehicles Remedied	120 Days Percent Complete	365 Days Count 10/23/2010	365 Days Vehicles Remedied	365 Days Percent Complete
Enterprise Rent-a-Car (ERAC)	28	28	3	11%	24	4	14%	20	8	29%	18	10	36%	6	11	39%
All Non Rental	8,676		3,201	37%		4,725	54%		5,384	62%		5,973	69%		7,727	89%

NHTSA Recall 10V-018 Sticking Accelerator Pedal 2009-2010 Pontiac Vibe

Recall Launch Date(s): February 11-12, 2010

Total Recall Launch Count: 70,805

Launch count for all rental car companies with greater than 25 vehicles: 11,125

Launch count for all other owners: 59,680

Rental Car Companies	Total Vehicles in 10V-018
Avis Budget Group (ABG)	3,182
Enterprise Rent-A-Car (ERAC)	7,167
Hertz	33
Midwest Car Corp (MCC)	710
Thifty Car Rental (TCR)	33
Non Rental	59,680
Total	70,805

Rental Car Company Name	Launch Count 2/12/2010	30 Days Count 3/13/2010	30 Days Vehicles Remedied	30 Days Percent Complete	60 Days Count 4/12/2010	60 Days Vehicles Remedied	60 Days Percent Complete	90 Days Count 5/12/2010	90 Days Vehicles Remedied	90 Days Percent Complete	120 Days Count 6/11/2010	120 Days Vehicles Remedied	120 Days Percent Complete	365 Days Count 2/12/2011	365 Days Vehicles Remedied	365 Days Percent Complete
Avis Budget Group (ABG)	3,182	3,030	2,846	89%	2,873	2,920	92%	2,659	2,937	92%	2,441	2,947	93%	N/A	N/A	N/A
Enterprise Rent-a-Car (ERAC)	7,167	6,994	5,046	70%	6,764	6,307	88%	6,362	6,465	90%	6,062	6,500	91%	N/A	N/A	N/A
Hertz Rent-a-Car (Hertz)	33	33	24	73%	33	27	82%	31	27	82%	31	28	85%	N/A	N/A	N/A
Midwest Car Corp (MCC)	710	697	565	80%	688	671	95%	656	679	96%	613	679	96%	N/A	N/A	N/A
Thrifty Car Rental (TCR)	33	33	31	94%	33	32	97%	33	32	97%	31	32	97%	N/A	N/A	N/A
All Non Rental	59,680		27,192	46%		35,293	59%		39,067	65%		41,204	69%		N/A	N/A

NHTSA Recall 10V-024 Pedal Entrapment 2009-2010 Pontiac Vibe

Recall Launch Date(s): July 20, 2010

Total Recall Launch Count: 70,805

Launch count for all rental car companies with greater than 25 vehicles: 8,336

Launch count for all other owners: 62,469

Rental Car Companies	Total Vehicles in 10V-024
Avis Budget Group (ABG)	2,138
Enterprise Rent-A-Car (ERAC)	5,577
Hertz	31
Midwest Car Corp (MCC)	560
Thifty Car Rental (TCR)	30
Non Rental	62,469
Total	70,805

Rental Car Company Name	Launch Count 7/20/2010	30 Days Count 8/19/2010	30 Days Vehicles Remedied	30 Days Percent Complete	60 Days Count 9/18/2010	60 Days Vehicles Remedied	60 Days Percent Complete	Count 10/18/2010	90 Days Vehicles Remedied	90 Days Percent Complete	Count 11/17/2010	120 Days Vehicles Remedied	120 Days Percent Complete	365 Days Count 7/20/2011	365 Days Vehicles Remedied	365 Days Percent Complete
Avis Budget Group (ABG)	2,138	1,919	597	28%	1,734	1,193	56%	1,539	1,358	64%	1,407	1,394	65%	N/A	N/A	N/A
Enterprise Rent-a-Car (ERAC)	5,577	5,156	3,126	56%	4,778	3,494	63%	4,327	3,690	66%	3,992	3,765	68%	N/A	N/A	N/A
Hertz Rent-a-Car (Hertz)	31	27	17	55%	27	18	58%	25	20	65%	23	21	68%	N/A	N/A	N/A
Midwest Car Corp (MCC)	560	509	104	19%	439	163	29%	371	202	36%	305	215	38%	N/A	N/A	N/A
Thrifty Car Rental (TCR)	30	26	6	20%	25	12	40%	23	13	43%	23	13	43%	N/A	N/A	N/A
All Non Rental	62,469		8,998	14%		16,793	27%		21,608	35%		24,943	40%		N/A	N/A