



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 10-038
Date Opened: 09/24/2010
Investigator: Cynthia Glass
Approver: Richard Boyd
Subject: Loss of power steering assist
Reviewer: Scott Yon

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: BMW OF NORTH AMERICA, LLC
Products: 2004-2005 Mini Cooper
Population: 80,000 (Estimated)
Problem Description: Complainants allege a loss of power steering assist due to power steering pump failure.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	54	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: This Preliminary Evaluation is opened.

Summary:

The Office of Defect Investigations has received 54 complaints and a confidential number of field reports alleging an unexpected loss of power steering assist while driving the vehicle. When the power steering assist stops working it requires increased force to steer the vehicle. Some drivers reported experiencing difficulty while trying to steer or control the vehicle.

The reports indicate that the loss of power steering assist may be related to a power steering pump failure.