



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 10-035
Date Opened: 08/27/2010
Investigator: Kyle Bowker **Reviewer:** Jeff Quandt
Approver: Richard Boyd
Subject: Steering Shaft Decoupled From Wheel

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: HYUNDAI-KIA AMERICA TECHNICAL CENTER INC
Products: 2011 Hyundai Sonata
Population: 16,300 (Estimated)

Problem Description: The steering shaft allegedly decoupled from the hand wheel resulting in a complete loss of steering capability.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	0	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: A Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation (ODI) is aware of EWR field reports on certain model year 2011 Hyundai Sonata vehicles that allege either a separation of the intermediate steering shaft assembly upper universal joint resulting in a complete loss of steering capability and/or a cross-threaded pinch bolt that caused stripped out threads and loosening, but not complete separation, of the upper universal joint connection. The subject vehicles cited in the EWR field reports were manufactured during the same month and had fewer than 600 miles of service at the time of the alleged incidents. A Preliminary Evaluation has been opened to assess the alleged defect in the subject vehicles.