



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 10-030
Date Opened: 08/12/2010
Investigator: Kyle Bowker **Reviewer:** Jeff Quandt
Approver: Richard Boyd
Subject: Steering Shaft Decoupled From Hand Wheel

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: HYUNDAI-KIA AMERICA TECHNICAL CENTER INC
Products: 2010 Kia Soul
Population: 51,182 (Estimated)

Problem Description: The steering shaft allegedly decoupled from the hand wheel resulting in a complete loss of steering capability.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	1	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: This Preliminary Evaluation has been opened.

Summary:

The Office of Defects Investigation has received one complaint on a model year 2010 Kia Soul vehicle that alleges the steering shaft de-coupled from the hand wheel resulting in a complete loss of steering capability. In addition, the de-coupled steering shaft reportedly fell into a position that interfered with brake pedal application. The complaint vehicle had approximately 2 months and 4,300 miles of service at the time of the alleged incident. ODI is very concerned about this failure in that it occurred without warning on a new vehicle at low mileage and resulted in a complete loss of steering as well as a compromised brake system. A Preliminary Evaluation has been opened to assess the alleged defect in the subject vehicles.