

U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

Investigation: PE10-005 Date Opened: 01/27/2010

Principal Investigator: Chris Lash

Subject: Electric Power Steering Failure

Manufacturer: General Motors Corporation Products: MY 2005 - 2009 Chevrolet Cobalt

Population: 905,000 (estimated)

Problem Description: Consumer complaints allege that the Electric Power Steering can fail suddenly

while driving, resulting in increased steering effort.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	1,132		
Crashes/Fires:	11		
Injury Incidents:	1		
# Injuries:	1		
Fatality Incidents:	O		•
# Fatalities:	0		
Other*:	0		

*Description Of Other:

Action: A Preliminary Evaluation has been opened.

Engineer: <u>Christopher Lash</u> Div. Chief: <u>Jeffrey L. Quandt</u>
Office Dir.: <u>Kathleen C. DeMeter</u>

Date: <u>01/27/2010</u> Date: <u>01/27/2010</u>

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Summary: ODI has received 1,132 complaints alleging sudden loss of Electric Power Steering (EPS) in the subject vehicles. Most of the complaints (754) have been received in the past six months. Approximately 10 percent of the complaints allege that the loss of steering assist resulted in difficultly controlling the vehicle, such as departing from the desired travel lane. Eleven complaints allege that the sudden increase in steering effort caused by the alleged defect resulted in a crash, with one alleging an injury.

A Preliminary Evaluation has been opened to assess the frequency, scope and safety consequences of the alleged defect in the subject vehicles.