U.S. Department of Transportation

National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

NHTSA

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Investigation: EQ 10-007
Prompted by: 10E-038
Date Opened: 08/19/2010
Investigator: Alexander Ansley
Approver: Jennifer Timian
Subject: Webasto Aftermarket Sunroof

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: WEBASTO PRODUCT NORTH AMERICA, INC.
Products: Webasto Hollandia 600/700/TVS 900 produced 2002 through 2010
Population: 292,867

Problem Description: Certain Webasto sunroofs can experience a failure of the adhesive bond between the sunroof glass and frame.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	0	TBD	TBD
Crashes/Fires:	0	TBD	TBD
Injury Incidents:	0	TBD	TBD
Fatality Incidents:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: Open EQ

Summary:

On August 10, 2010, Webasto notified the NHTSA that it had decided certain Hollandia 600/700 & Hollandia TVS 900 aftermarket sunroofs contained a safety related defect. Webasto stated that these sunroof models, manufactured between 2002 and 2010, may experience an adhesive bond failure where the sunroof glass attaches to its frame. This failure increases the risk of the glass detaching from the vehicle and causing injury to other motorists or pedestrians.

Webasto and its counsel met with RMD on August 18, 2010 to discuss the recall's next steps. It was learned that the majority of these products are installed by a third party on new motor vehicles that have not yet been retailed, often at the request of a new car dealership. These installers are required to notify the NHTSA of any new vehicles they modified by way of a 573 Defect Information Report.

This investigation is being opened to determine if proper and timely notice has been given to each purchaser of the defective sunroofs, to determine if additional defect notices are required by vehicle manufacturers who may have installed this equipment into new motor vehicles, and to ensure that proper and timely safety recall campaigns are conducted.