



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Office Of Defects Investigation

Memorandum

From: Bruce York *BY 5/2/12*
Division Chief
Office of Defect Investigations

Date: May 2, 2012
Reply to Attn: NVS-214bby

To: Frank Borris
Office Director
Office of Defect Investigations

Subject: Changing the Confidential Fields to Complaint Numbers on the PE10-049 Closing Resume

Summary:

During investigation PE10-049, the Office of Defects Investigation (ODI) received complaint data through both an Information Request (IR) response and confidential submissions from the manufacturer. At the time ODI closed the investigation (2/17/2012), the NHTSA Office of Chief Council (NCC) had granted confidentiality on 2 of 3 requests from the manufacturer. On the third request, the manufacturer requested a reconsideration of the denial. The three responsive letters to the manufacturer were dated 7/11/2011, 9/16/2011, and 11/17/2011. The NCC response to the manufacturer's reconsideration request had not been completed by the time the investigation closed. For this reason, ODI did not publish the manufacturer's complaint counts on the closing resume marking them "Confidential".

After further discussion with NCC, ODI confirmed that the manufacturer did not request confidential treatment of its complaint counts; therefore, the resume has been updated to publish these values in the Failure Report Summary of the investigation resume.