U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

MAR 1 5 2011

Via Certified Mail
Mr. Dave J Carter, Jr.
President & C.E.O.
Dave Carter & Associates, Inc.
3530 SW 7th Street
Ocala, FL 34474

NVS-215aa
EQ10-011
10E-053

Subject: Request for List of Purchasers

Dear Mr. Carter:

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting a review of safety recall 10E-053. In a letter dated November 11, 2010, Siemens Corporation (Siemens) notified the NHTSA that it had decided certain plug-in circuit breakers, manufactured between June 1, 2010, and July 31, 2010, contain a safety related defect. Siemens stated that certain circuit breakers contain a spring clip that may break or fail due to improper heat treatment during manufacturing. Should a circuit breaker spring clip break or fail, excessive temperature, arcing or thermal damage leading to a fire is possible. Should a fire occur from a circuit breaker installed into a recreational vehicle, both personal injury and property damage are possible. Siemens noted that these circuit breakers were sold under both the Siemens and Murray brand names and installed into load centers and meter combo enclosures manufactured between June 23, 2010, and August 25, 2010. NHTSA assigned recall number 10E-053 to this matter.

The purpose of this request is to obtain a list of purchasers that were sold this equipment so they are made aware of this safety recall and are able to determine the need for any similar safety recall. In correspondence with Siemens, it was learned Dave Carter & Associates (your company) was sold these products for distribution. Accordingly, we require the following information:

1. Provide a list of all customers that received this equipment and provide their company name, line of business (i.e. vehicle manufacturer, equipment manufacturer, distributor, etc.), address, phone number, contact person, quantity sold to each, and sale date.

You must respond in writing to this letter. This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitutes confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your Company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is **EQ10-011**. If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submission may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure

10E-053
(21 pages)

SIEMENS

VIA Federal Express and E-Mail (tom.bowman@dot.gov)

November 11, 2010

Tom Bowman
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Re: Part 573 Report
Siemens and Murray Circuit Breakers
Single and Double poles, 15 through 50 Amps

Dear Mr. Bowman:

Pursuant to our discussions last month, I enclose Siemens Industry, Inc.'s Part 573 Potential Defect and Noncompliance Report. You will recall that this voluntary recall of plug-in circuit breakers had been previously reported to the U.S. CPSC and I forwarded you all prior submissions to that agency. We later determined that some of the units had been sold to manufacturers of recreational motor vehicles, thus invoking NHTSA jurisdiction.

It is our understanding that the individual recreational motor vehicle manufacturers will take care of contacting their individual customers directly pursuant to any requirements from NHTSA, but they need a case number assigned to this matter before they can do so.

Thank you for your assistance in initiating this corrective action procedure. If you would like any additional information, please contact me at ted.scartz@siemens.com, at my direct phone, 770-751-2381, or on my cell phone, 404-245-2924.

Sincerely,

Ted M. Scartz
Counsel

cc: Kevin Vickery

Siemens Corporation
Ted M. Scartz
Counsel

3333 Old Milton Parkway
Alpharetta, GA 30005

Tel: (770) 751-2381
Fax: (770) 740-2594
Ted.Scartz@siemens.com

Safety Defect and Noncompliance Report Guide for Equipment

PART 573 Defect and Noncompliance Report[1]

On August 17, 2010, Siemens Industry, Inc. determined that a potential product field issue existed and elected to participate in the CPSC Fast Track Product Recall Program. The affected products are plug-in circuit breakers that may be installed in certain recreational motor vehicles. Siemens is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: November 11, 2010

Furnish the manufacturer's identification code for this recall (if applicable): N/A

1. Identify the full corporate name of the fabricating manufacturer/brand name/trademark owner of the recalled item of equipment. If the recalled item of equipment is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Siemens Industry, Inc.
3333 Old Milton Parkway
Alpharetta, GA 30005

Manufacturing location:

SIEMENS ITESA I (Circuit Breakers)
Enrico Fermi Y Miguel Catalan #351
Ciudad Juarez
Chih, Mex, 32550

The potentially defective component part, a spring clip assembly, is manufactured for Siemens by:

Stewart EFI, LLC
27 Leigh Fisher
El Paso, TX 79906
915-775-2558

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[1]Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Ms. Jennifer Timian at (202) 366-5210, by FAX at (202) 366-7882, or E-Mail to RMD.ODI@dot.gov.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Ted M. Scartz
Siemens Corporation
Counsel
3333 Old Milton Parkway
Alpharetta, Georgia 30005
770-751-2381

Name and Title of Person who prepared this report.

Ted M. Scartz
Counsel
On behalf of Siemens Industry, Inc.

Signed:

/s/ Ted M. Scartz

I. Identify the Recalled Items of Equipment

2. Identify the Items of Equipment Involved in this Recall, *for each make and model or applicable item of equipment product line (provide illustrations or photographs as necessary to describe the item of equipment), provide*:

The products at issue are one inch plug-in circuit breakers, single and double pole, 15 through 50 amps, covering 13 catalog numbers. They are sold under the Siemens and Murray brand names. In addition, though not within the scope of the NHTSA action, the circuit breakers at issue were installed in certain load centers (residential panelboards) and meter combo enclosures.

Product	Catalog Number	Affected Date
Breaker	Q115, Q120, Q130, Q215, Q230, Q250, MP115, MP115U, MP120, MP130, MP215, MP230, MP230U, MP250	0610, 0710
Load Centers	G2020B1100CP, G3030B1100CP, G4040B1200CUSGP, LC4040B1200P, G3040B1200CP, G3040L1200CP, G4040B1200CP, G3030B1150CP, W3040B1200CP, G1624L1125CP, W4040B1200CP	Jun 23 2010 – Aug 25 2010
Meter Combo	JA2040B1200SP	Jun 23 2010 – Aug 25 2010

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Equipment equipped with certain items of equipment from January 1, 1996, through April 1, 1997, then what was the percentage of the recalled Equipment of all Equipment manufactured during that time period.

100% of the identified catalog numbers manufactured between June 1, 2010 and July 31, 2010 are being recalled.

1% of all circuit breakers manufactured within the scope of the recall dates (209,000 of 2,107,725) may contain the defective components. Of those products less than 20,000 were sold to RV manufacturers.

The potential defect at issue is a component within the circuit breakers known as the "spring clip." A batch of 281,639 spring clips with this condition were incorporated into 209,000 Siemens and Murray circuit breakers manufactured between June 23 and June 28, 2010. Because the date code on these circuit breakers includes only the month and year of manufacture, all circuit breakers manufactured in June 2010, date code "0610," must be recalled. In addition, some circuit breakers manufactured within the subject period were stamped with a date code for July 2010, "0710," so the scope of the action has been expanded to include all of those breakers as well. Corresponding load centers and meter combo enclosures must also be recalled.

II. Identifying the Recall Population

3. Furnish the total number of items of equipment recalled potentially containing the defect or noncompliance.

209,000 of 2,107,725. Of those products less than 20,000 were sold to RV manufacturers.

Total number of the affected catalog numbers manufactured with date codes 0610 and 0710, or within the designated production periods, are as follows.

Circuit Breakers: 2,107,725 units
Load Centers and Meter Combos: 26,000 units

4. Furnish the approximate percentage of the total number of items of equipment estimated to actually contain the defect or noncompliance: 1%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled items of equipment: The potential defect at issue is a component within the circuit breakers known as the "spring clip." A batch of 281,639 spring clips with this condition were incorporated into 209,000 Siemens and Murray circuit breakers manufactured between June 23 and June 28, 2010. Because the date code on these circuit breakers includes only the month and year of manufacture, all circuit breakers manufactured in June 2010, date code "0610," must be recalled. In addition, some circuit breakers manufactured within the subject period were stamped with a date code for July 2010, "0710," so the scope of the action has been expanded to include all of those breakers as well. Corresponding load centers and meter combo enclosures must also be recalled.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.
Please see attachment 1, Spring Clip Analysis.

Describe the cause(s) of the defect or noncompliance condition.
Please see attachment 1, Spring Clip Analysis.

Describe the consequence(s) of the defect or noncompliance condition.
If the spring clip breaks it could result in a loose connection of the breaker to the stab. Over time, this condition could lead to excessive temperature, arcing or thermal damage at the connection point, and potential damage to the panelboard's electrical insulation. Such activity may, in extreme situations, lead to fire, property damage, or personal injury.

Identify any warning which can (a) precede or (b) occur.
Broken clip at time of installation.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.
See response to question 1.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:
Dan Stokes.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

A Chronology of events leading to the initial report to the CPSC on August 17, 2010 is as follows:

8/12/2010 - Customer reports issue of breakers with broken clips.

8/13/2010 - Internal quarantine of suspect product implemented; internal metallurgical analysis initiated; supplier contacted for identification and traceability of clip lots.

8/14/2010 - Delphi labs in Juarez Mexico begins to analyze clips.

8/16/2010 - Internal and Delphi lab analysis completed with confirmation of an incorrect heat treatment of the clips.

8/17/2010 - CPSC notified of the issue; key Siemens management notified.

8/25/2010 – Siemens receives samples from distributor and confirms failure mode; all additionally affected product placed on quarantine.

8/26/2010 – Metallurigcal testing confirms additional failed clips belong to suspect lot from heat treater. Scope of field action increases to include 0710 circuit breakers and the corresponding load centers.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Siemens is providing replacement breakers. All replacement breakers contain spring clips that have been properly heat treated. Batches of spring clips are being tested in

higher quantities for hydrogen embrittlement by the supplier and randomly tested in higher quantities by Siemens after delivery.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Please see attachment 1, Spring Clip Analysis. Spring clips heat treated in the proper way do not exhibit hydrogen embrittlement.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Production was halted until the component supplier confirmed that the source of the heat treating issues had been identified, and that all spring clips from the batches that were improperly heat treated had been isolated. After the supplier confirmed that the heat treatment process was corrected, a heightened testing procedure was put in place, and production was re-started.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

A Chronology of events from the initial report to the CPSC on August 17, 2010 is as follows:

8/17/2010 – Written notice to CPSC and election to participate in CPSC Fast Track Recall program.

8/18/2010 – Preliminary written notice to major distributors and retailers alerting them to event and requesting that any affected product be quarantined from warehouse locations. Written notice had prior approval from CPSC.

8/19 – Email to Internal Sales.

8/20 – 2nd Email to Sales (Initial Notice pdf, RGA Form, Current Status).

8/18-8/20 – Direct contact with top 70 accounts by volume (Approved by CPSC).

9/3 Complete CPSC CAP Submittal (CPSC Requirements Letter, Joint Press Release,

Clip Analysis).

9/23 Press Release – CPSC

9/23 Siemens Website Go-live - includes all contact information to identify product at issue and request replacement product/service (www.usa.siemens.com/pluginrecall).

9/30 CPSC-Approved Certified Mailings commence

- Safety Recall Notice
- Customer RGA Form
- Customer Response Form
- Safety Recall Poster

Approximately 10/4 – Distribution Customer Dave Carter & Associates informed Siemens that product had been sold to Recreational Motor Vehicle manufacturers.

10/7 – Siemens verbally reported to NHTSA, and forwarded all materials filed with U.S.CPSC.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. ***A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail (RMD.ODI@dot.gov) for review prior to mailing.***

See attachment 2 – Customer Notification Package.

Note: These documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

Spring Clip for QP Type Breakers

The 94480F spring clip serves two functions in the breaker: 1) it provides clamping force to connect the terminal contact to the busbar in the load center or meter combo; 2) it provides some electrical current flow to prevent overhearing of the circuit breaker. See the photos below for examples of the spring clip.

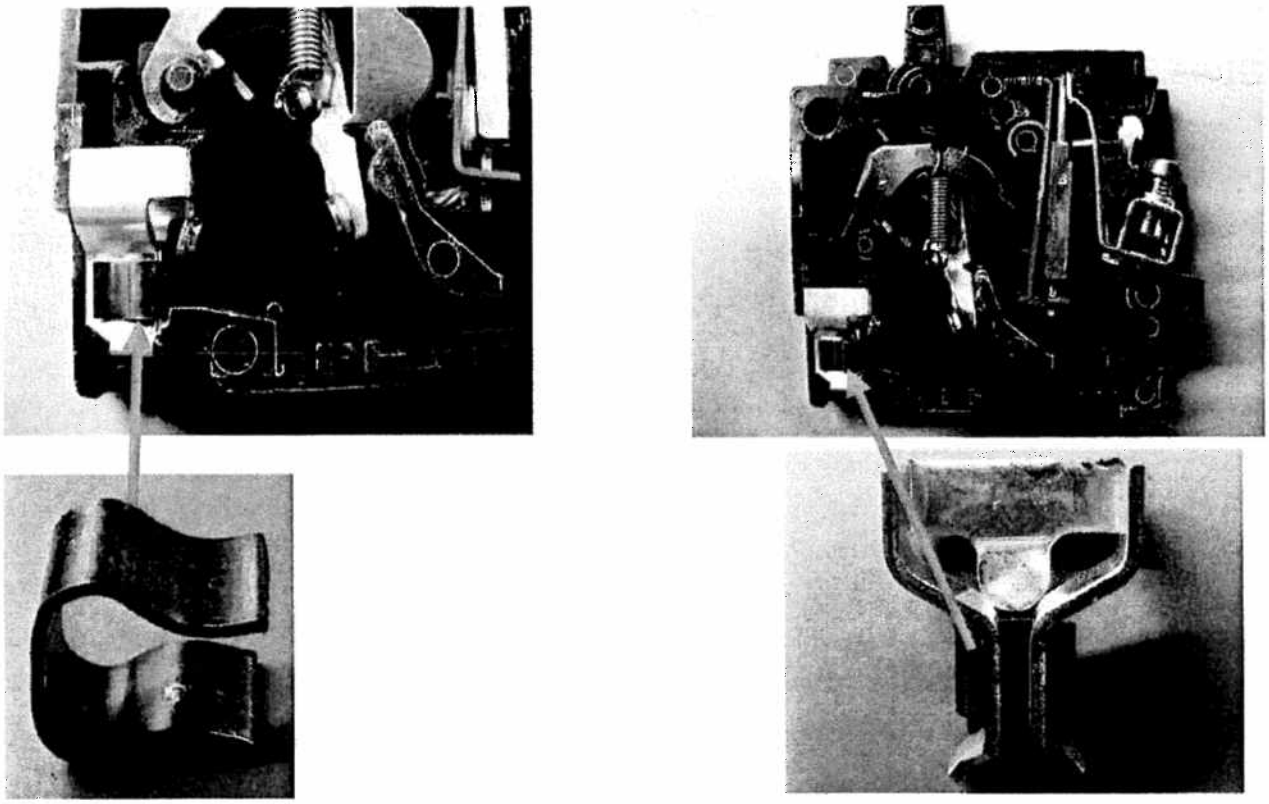


Fig 1. Location and function of the spring clip in a QP type breaker.

Spring Clip Component Sourcing

Siemens purchase the 94480F spring clip component from Stewart EFI, LLC of El Paso, Texas. Stewart stamps the clips from coils of 1050 carbon steel and sends the unfinished parts to a third party for heat treatment. After heat treating, the clips are returned to Stewart for plating and shipment directly to Siemens's Juarez, Mexico ITESA I facility. For the batch of spring clips at issue, Stewart sent the spring clips to a new vendor for heat treatment. Siemens conducted a metallurgical analysis comparing the microstructure of the spring clips from the new vendor with known good spring clips from the previous heat treater.

Attachment 1

Analysis of Heat Treatment Variation

The heat treatment called out on the product drawing of the 94480F spring clip is austempering to a hardness of HRC 42-48. The austempering treatment allows for ductility and strength by the prevention of coarse tempered martensite formation in the microstructure. The controlled cooling of the parts after reaching the critical austentizing temperature is essential in the prevention of coarse tempered martensite formation. A spring clip with the correct heat treatment will have a microstructure of bainite and fine tempered martensite.

The root cause of the embrittlement in the 94480F clip is the formation of coarse tempered martensite. The embrittled spring clips were not cooled correctly allowing coarse tempered martensite to form. See the photos of the differing microstructures below.



Fig 2. 1000X microstructure of a properly heat treated clip showing the fine tempered martensite in white and the bainite in gray.

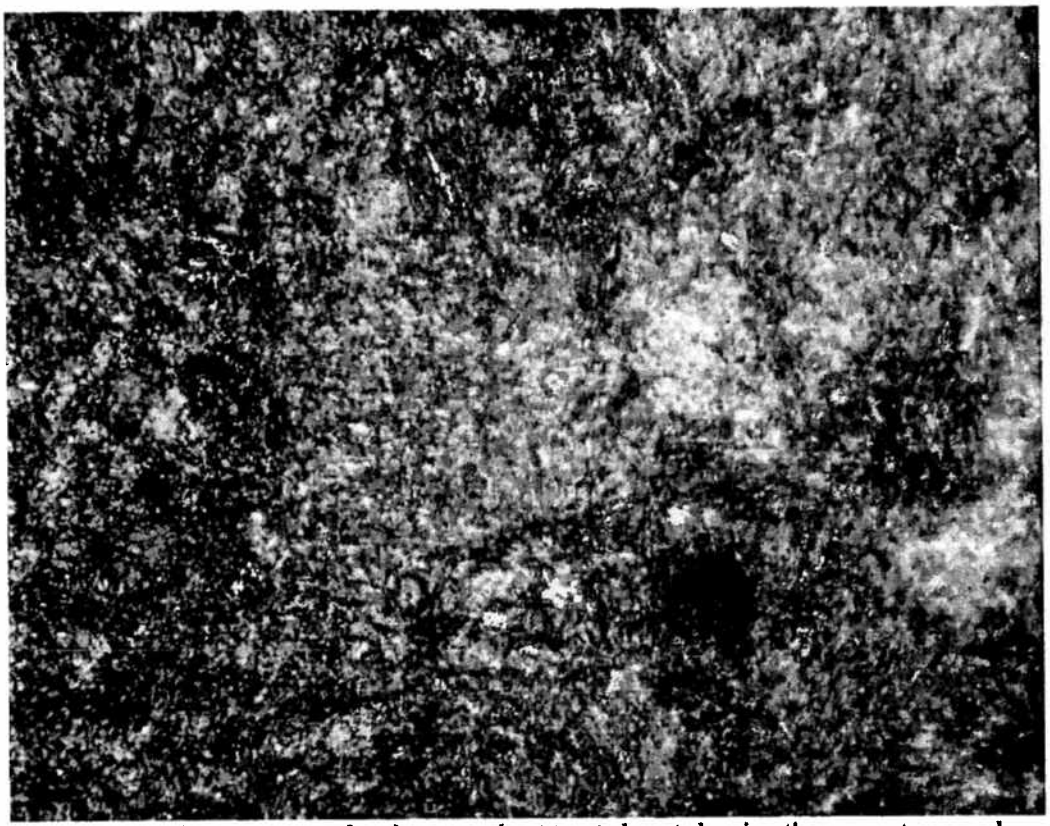


Fig. 3. 1000X microstructure of an incorrect heat treated part showing the coarse tempered martensite in white and the bainite in gray.

The spring clips with coarse tempered martensite have greatly reduced ductility. The physical conformance test for spring clips spreads the legs of the spring clips over a 0.250" diameter pin (the "pin test"). Spring clips with the correct austempering heat treatment will pass this 0.250"deflection test and the embrittled spring clips will fracture during this test.

Corrective Action

A sample of spring clips from future batches (maximum 500,000 units) will be verified through micro-section analysis by the provider. In addition, both the provider and Siemens will each conduct the pin test on a sample of each lot shipped and delivered to Siemens (lot sizes are from 25,000 to 100,000 units). Only clips from batches and lots that have obtained accepted quality level results from such testing will be installed in future breakers.

For breakers that are returned as part of this product field action, we propose two courses of action. If attached original shipping paperwork confirms that the manufacture date was outside the actual dates of suspect manufacture (June 23 – June 28, 2010), the breakers will be relabeled and redistributed. If it cannot be confirmed that the product is entirely outside the suspect manufacture dates, the prior clips will be removed, and the units will be reconstructed using only clips that have been through the testing process described above.

For questions regarding the technical analysis please contact Burke Hunsaker at 770 326 2374.

SIEMENS Industry

September 7, 2010



WARNING SAFETY NOTICE

Dear Customer,

This advisory is to alert you to a potential safety issue with the product listed below.
In extreme situations, this issue could lead to property loss or serious personal injury.

The Siemens Quality Program requires continuous monitoring of the product performance. This process includes third party certifications, as well as tests and procedures specific to Siemens. We have identified a potential safety issue with 15 through 50 amp circuit breakers.

Sitiuation:

The products at issue are Siemens and Murray one inch plug-in circuit breakers, single and double pole, 15 through 50 amps, covering the 13 breaker catalog numbers and 10 enclosures (load center and meter combos) which contain these breakers. These Siemens and Murray circuit breakers, with date codes 0610 and 0710, may have a non-conforming "spring clip" plug-in assembly that breaks or fails to provide sufficient force to maintain a proper electrical connection in the panelboard. Over time, this condition could lead to excessive temperature, arcing or thermal damage at the connection point, and potential damage to the panelboard's electrical insulation. Such activity may, in extreme situations, lead to fire, property damage, or personal injury.

Immediate Safety Actions Required:

In order to ensure that all potentially non-conforming product is captured, all of the affected catalog numbers with affected date codes listed below will need to be quarantined and returned.

Product	Catalog Number	Affected Date
Breaker	Q115, Q120, Q130, Q215, Q230, Q250, MP115, MP115U, MP120, MP130, MP215, MP230, MP230U, MP250	0610, 0710
Load Centers	G2020B1100CP, G3030B1100CP, G4040B1200CUSGP, LC4040B1200P, G3040B1200CP, G3040L1200CP, G4040B1200CP, G3030B1150CP, W3040B1200CP, G1624L1125CP, W4040B1200CP	Jun 23 2010 – Aug 25 2010
Meter Combo	JA2040B1200SP	Jun 23 2010 – Aug 25 2010

Follow-up Actions:

Channel Partners

Please contact **1-800-756-6996** for questions or to initiate your product replacement process. Please reference Siemens and Murray Circuit Breakers, 15 through 50 Amps, when calling.

Attachment 2

You may also complete the attached customer response and RGA forms and fax to 678-297-8316, or email them to helpline.sii@siemens.com. You will then be contacted to make arrangements for an RGA for replacement product.

You are requested to provide a copy of this notice to your customers who may have received covered product. Those customers are then requested to follow the procedure for customers below. If you wish to address this matter directly with your customers, please mark that box on the customer response form and follow the procedures described.

Consumers
If you believe that you may have a suspect breaker please call **1-800-756-6996**, the Siemens Response Center. You will be given a case number and Siemens will contact a licensed local contractor for the site review. Siemens will provide the parts and the site service to correct this issue at no charge. We apologize for any inconvenience that this issue may cause you.

SIEMENS

Industry

INSTRUCTIONS FOR INSTALLATION OF THE CIRCUIT BREAKER	INSTRUCTIONS POUR L'INSTALLATION DE DISJONCTEUR	INSTRUCCIONES PARA LA INSTALACIÓN DEL INTERRUPTOR DE CIRCUITOS
		
⚠ DANGER	⚠ DANGER	⚠ PELIGRO
Hazardous voltage. Will cause death or serious injury.	**Tension dangereuse. Peut causer la mort ou des blessures graves.**	**Voltage peligroso. Causará la muerte o lesiones graves.**
Turn off and lock out power supplying equipment before working inside equipment.	Couper et verrouiller l'alimentation de l'équipement avant d'intervenir à l'intétrieur.	Apague y corte la fuente de corriente al equipo antes de trabasar dentro del equipo.

SAFETY INSTRUCTIONS	INSTRUCTIONS DE SÉCURITÉ	INSTRUCCIONES DE SEGURIDAD
1. Circuit breakers must be installed and serviced by a qualified electrician only. 2. To prevent severe shock or electrocution, always turn the power off before working on or inside equipment. 3. Replace all doors and covers before turning on power to this equipment.	1. Les disjoncteurs doivent être installés et réparés par un électricien qualifié uniquement. 2. Pour éviter les chocs électriques et l'électrocution, toujours couper l'alimentation électrique avant de travailler sur ou dans l'équipement. 3. Replacer toutes les portes et les couvercles avant de remettre cet équipement sous tension.	1. Los cortacircuitos AFCI deben ser instalados y reparados únicamente por electricistas calificados. 2. Para evitar electrocución o choque eléctrico severo, siempre apague y cierre la corriente antes de trabajar sobre o dentro del equipo. 3. Reponga todas las puertas y cubiertas antes de encender la corriente a este equipo.

Siemens Industry, Inc.
Building Technologies Low Voltage Distribution

5400 Triangle Parkway
Norcross, GA USA

www.usa.siemens.com/powerdistribution

SIEMENS

Industry

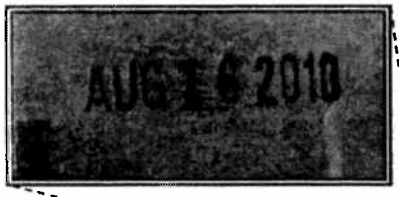
Breaker

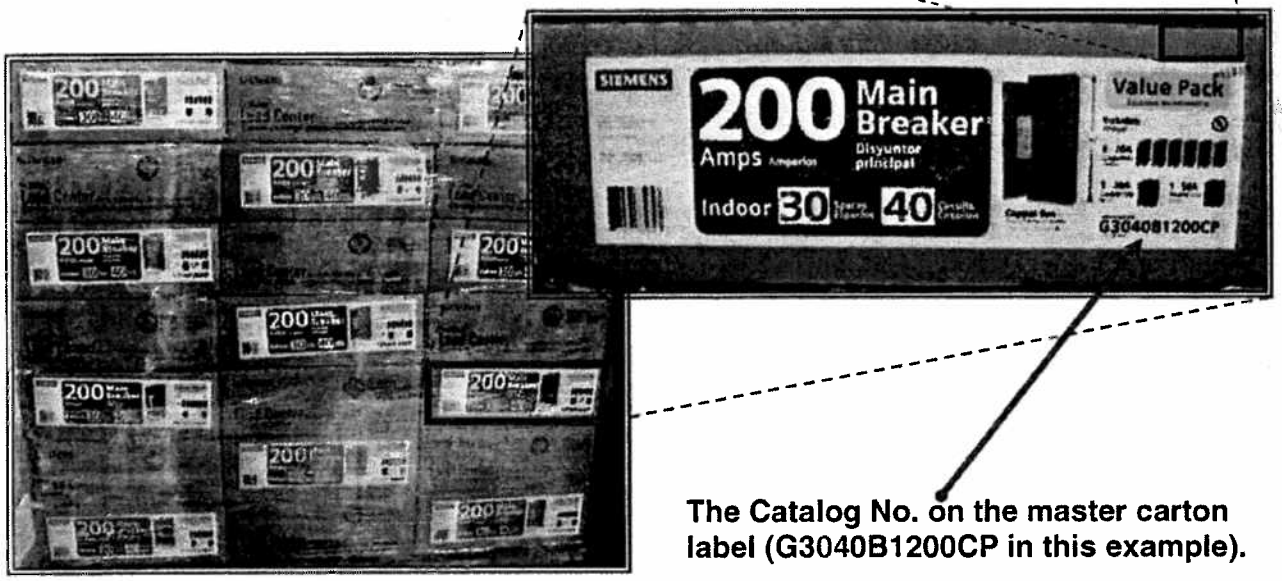


Affected Date Code
0610, 0710

Load Center and Meter Combo Carton

Production Date code is stamped above/near Master Carton Label.





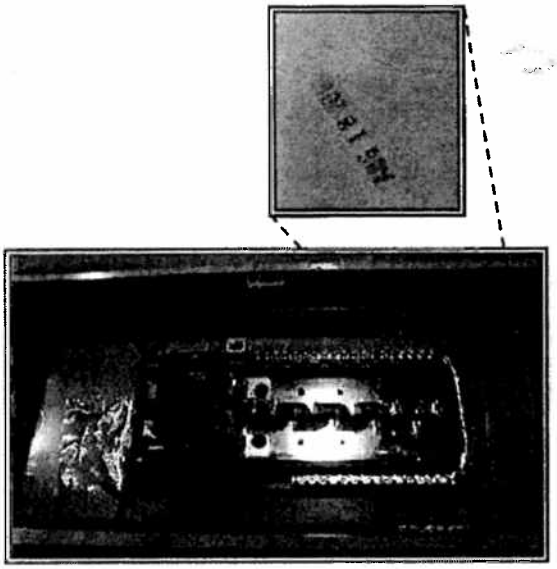
The Catalog No. on the master carton label (G3040B1200CP in this example).

SIEMENS

Industry

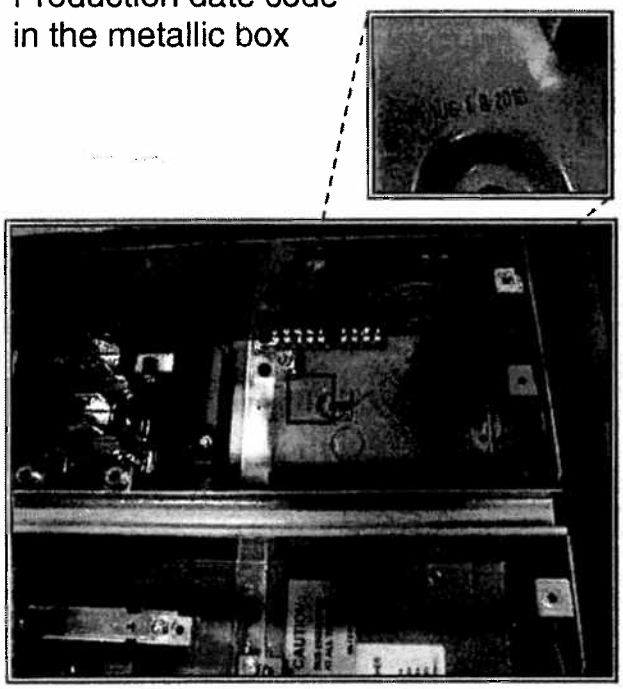
Load Center

Production date code in the metallic box



Meter Combo

Production date code in the metallic box



Siemens Industry, Inc.
Building Technologies Low Voltage Distribution

5400 Triangle Parkway
Norcross, GA USA

www.usa.siemens.com/powerdistribution

SIEMENS Industry

CUSTOMER RESPONSE FORM SR# X-XXXXXXXX

Please complete and return this Customer Response Form to acknowledge receipt of the Product Recall Notice for the Siemens and Murray one inch, plug-in breakers, single and double pole, 15 through 50 amps.

If you have these products in your possession, please complete and return the RGA Form.

Please indicate one of the following:
(Please check the appropriate box)

☐ A) We have already quarantined our inventory and processed our return.

☐ B) We will submit an RGA Form for the inventory we have on hand.

☐ C) We have no inventory on hand.

For those products no longer in your possession, indicate your preferred action below:
(Please check the appropriate box)

☐ A) I will locate my customers and give them the Product Recall Notice for the Siemens and Murray one inch, plug-in breakers, single and double pole, 15 through 50 amps.

☐ B) I will supply Siemens a list of my customers that may have the potentially affected products and allow Siemens to contact them directly.
My customer list is attached: (attach additional pages if necessary)

Customer Name/ Address	Customer PO #	Customer contact name	Customer contact phone number

☐ C) I do not have a list of my customers who have these products in their facilities and I am unable to locate these products. No further action required by Siemens.

Please complete this form and return to the SII Call Center fax 678-297-8316 or via email, helpline.sii@siemens.com. Please contact us at 800-756-6996 if you have any questions and reference Siemens and Murray circuit breakers, 15 through 50 amp.
Thank you for your cooperation in this matter.

Your Company Name: _____

Address: _____

_____

SIEMENS **Industry**

Company Officer:	_____
Title:	_____
Signature:	_____ Date: _____

[Actual mailing will have Customer Response Form as a single stand-along page]

Siemens Industry, Inc.
Building Technologies Low Voltage Distribution

5400 Triangle Parkway
Norcross, GA USA

www.usa.siemens.com/powerdistribution

SIEMENS Industry

September 7, 2010

Fast Track Product Recall Program, RGA Submittal
Siemens and Murray Circuit Breakers
Single and Double poles, 15 through 50 Amps

Kindly list the quantity of product with the below date codes you have on hand and return this form to helpline.sii@siemens.com or **fax to: 678-297-8316.**
An RGA will be provided within one business day.

Shipping instructions will be on the approved RGA. Credit will be issued upon receipt of material with affected date codes.

Account Name: _____

Account Number: _____

Contact Name/Email: _____

Product Group	Affected Catalog Numbers	Affected Date Range	Qty To Be Returned
Breakers	Q115	0610, 0710	
	Q120	0610, 0710	
	Q130	0610, 0710	
	Q215	0610, 0710	
	Q230	0610, 0710	
	Q250	0610, 0710	
	MP115U	0610, 0710	
	MP120	0610, 0710	
	MP130	0610, 0710	
	MP215	0610, 0710	
	MP230	0610, 0710	
	MP230U	0610, 0710	
	MP250	0610, 0710	
Load Centers	G2020B1100CP	6/23/10 - 8/25/10	
	G3030B1100CP	6/23/10 - 8/25/10	
	G3030B1150CP	6/23/10 - 8/25/10	
	G3040B1200CP	6/23/10 - 8/25/10	
	G3040L1200CP	6/23/10 - 8/25/10	
	G4040B1200CP	6/23/10 - 8/25/10	
	G4040B1200CUSGP	6/23/10 - 8/25/10	
	LC4040B1200P	6/23/10 - 8/25/10	
	W3040B1200CP	6/23/10 - 8/25/10	
Meter Combo	JA2040B1200SP	6/23/10 - 8/25/10	

Please direct all questions to 1-800-756-6996.