U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

DEC 14 2010

Via Certified Mail and E-mail
Mr. David Roberts
Vice President
Norcold, Inc.
600 S. Kuther Road
Sidney, OH 45365

NVS-215aa
EQ10-010
10E-049

Subject: Request for List of Purchasers

Dear Mr. Roberts,

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting a review of safety recall 10E-049. In a letter dated October 7, 2010, Norcold, Inc. (Norcold) notified the NHTSA that it had decided certain 1200 series refrigerators, manufactured between January 1, 2003, and October 6, 2006, contain a safety related defect. Norcold stated that certain refrigerators contain either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures that could lead to a fire. Norcold intends to install a thermocouple to improve the response time of this high temperature detection and further reduce the possibility of fire within these units. Should a fire occur within a refrigerator installed into a recreational vehicle, both personal injury and property damage are possible. NHTSA assigned recall number 10E-049 to this matter.

The purpose of this request is to obtain a list of purchasers that were sold this equipment so they are made aware of this safety recall and are able to determine the need for any similar safety recall. Accordingly, we require the following information:

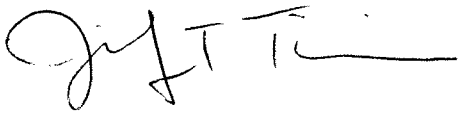
1. Provide a list of all Norcold customers that received this equipment and provide their company name, line of business (i.e. vehicle manufacturer, equipment manufacturer, distributor, etc.), address, phone number, contact person, quantity sold to each, and sale date.

You must respond in writing to this letter. This letter is being sent to Norcold pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Norcold's failure to respond promptly and fully to this letter could subject Norcold to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitutes confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your Company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Norcold's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is **EQ10-010**. If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submission may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement