U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Allen Campers
Route 1 Box 16
Allen, OK 74825

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: President or Chief Counsel

Dear Sir or Madam,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 3, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,

Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Allen Campers
Route 1 Box 16
Allen, OK 74825
Attn: Warranty / Compliance Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Susie Snider ☐ Agent ☐ Addressee

B. Received by (Printed Name) Susie Snider
C. Date of Delivery 9-3-10

D. Is delivery address different from item 1? ☒ Yes ☐ No
If YES, enter delivery address below:
29981 St Hwy Z
Allen, Ok. 74825

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number (Transfer from service label) 7008 1830 0001 4173 3332

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Allen Campers
Warranty / Compliance Dept.
Route 1 Box 16
Allen, OK 74825

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Sir or Madam,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Allen Campers (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Carriage Inc.
P.O. Box 246
Millersburg, IN 46543

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: President or Chief Counsel

Dear Sir or Madam,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 7, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

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I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Carriage Inc.
P.O. Box 246
Millersburg, IN 46543
Attn: Warranty / Compliance Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Tara Gall ☐ Agent ☐ Address

B. Received by (Printed Name) Tara Gall C. Date of Delive 9/7/10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☑ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandi
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? *(Extra Fee)* ☐ Yes

2. Article Number *(Transfer from service label)* 7008 1830 0001 4173 3349

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Carriage Inc.
Warranty / Compliance Dept.
P.O. Box 246
Millersburg, IN 46543

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Sir or Madam,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Carriage Inc. (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

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c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

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Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Custom Campers
3701 Johnson Road
Chanute, KS 66720

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: President or Chief Counsel

Dear Sir or Madam,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

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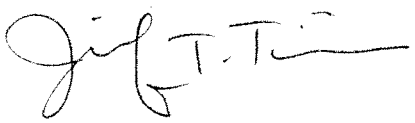
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I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Custom Campers
3701 Johnson Road
Chanute, KS 66720
Attn: Warranty / Compliance Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Cynthia Hartsell
☐ Agent
☐ Addressee

B. Received by *(Printed Name)*

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? *(Extra Fee)* ☐ Yes

2. Article Number
(Transfer from service label) 7008 1830 0001 4173 3370

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Custom Campers
Warranty / Compliance Dept.
3701 Johnson Road
Chanute, KS 66720

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Sir or Madam,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Custom Campers (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Hy-Line Enterprises
21674 Beck Dr
Elkhart, IN 46516

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. Steve Siewert

Dear Mr. Siewert,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 3, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

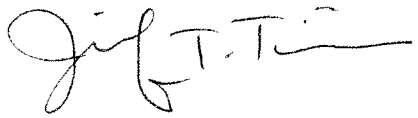
word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Hy-Line Enterprises
21674 Beck Dr
Elkhart, IN 46516
Attn: Mr. Steve Siewert

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X [signature] ☐ Agent ☐ Addressee

B. Received by (Printed Name) Matthew Cook

C. Date of Delivery 9/3/10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number (Transfer from service label) 7008 1830 0001 4173 3455

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Hy-Line Enterprises
Mr. Steve Siewert
21674 Beck Dr
Elkhart, IN 46516

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Siewert,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Hy-Line Enterprises (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Thor Industries / Keystone RV
419 West Pike St
Jackson Center, OH 45334-0629

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. David Mihalik

Dear Mr. Mihalik,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 2, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

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I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Thor Industries / Keystone RV
419 West Pike St
Jackson Center, OH 45334-0629
Attn: Mr. David Mihalik

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Sarah K Wallace ☐ Agent ☐ Addressee

B. Received by (Printed Name) Sarah K Wallace
C. Date of Delivery 9-2-2010

D. Is delivery address different from item 1? ☑ Yes
If YES, enter delivery address below: ☐ No

PO Box 629

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number (Transfer from service label) 7008 1830 0001 4173 3486

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Thor Industries / Keystone RV
Mr. David Mihalik
419 West Pike St
Jackson Center, OH 45334-0629

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Mihalik,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

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In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Thor Industries / Keystone RV (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

King Of The Road
P.O. Box 2078
Grand Island, NE 68802

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. David Ostdiek

Dear Mr. Ostdiek,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 7, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

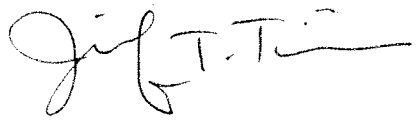
word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

King Of The Road
P.O. Box 2078
Grand Island, NE 68802
Attn: Mr. David Ostdiek

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X [signature] ☑ Agent ☐ Addressee

B. Received by (Printed Name) C. Date of Delivery [illegible]

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number (Transfer from service label) 7008 1830 0001 4173 3493

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
King Of The Road
Mr. David Ostdiek
P.O. Box 2078
Grand Island, NE 68802

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Ostdiek,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that King Of The Road (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

KZRV, L.P.
0985 N. 900 West
Shipshewana, IN 46565

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. Tim J. Cain

Dear Mr. Cain,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 3, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

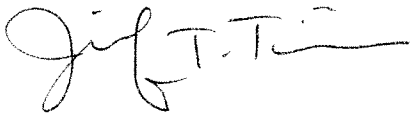
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This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

KZRV, L.P.
0985 N. 900 West
Shipshewana, IN 46565
Attn: Mr. Tim J. Cain

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X [signature] ☐ Agent ☐ Address

B. Received by (Printed Name) [illegible] C. Date of Delive 2-3-

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandis
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? *(Extra Fee)* ☐ Yes

2. Article Number
(Transfer from service label) 7008 1830 0001 4173 3523

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
KZRV, L.P.
Mr. Tim J. Cain
0985 N. 900 West
Shipshewana, IN 46565

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Cain,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that KZRV, L.P. (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

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If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Peterson Ind.
616 E. Hwy 36
Smith Center, KS 66967

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: President or Chief Counsel

Dear Sir or Madam,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 2, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

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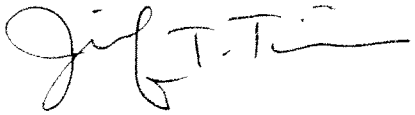
word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Peterson Ind.
616 E. Hwy 36
Smith Center, KS 66967
Attn: Warranty / Compliance Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Marlene Murphy ☒ Agent ☐ Addressee

B. Received by *(Printed Name)* | C. Date of Delivery
9-2-10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? *(Extra Fee)* ☐ Yes

2. Article Number *(Transfer from service label)* 7008 1830 0001 4173 3592

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Peterson Ind.
Warranty / Compliance Dept.
616 E. Hwy 36
Smith Center, KS 66967

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Sir or Madam,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Peterson Ind. (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Rexhall Industries
46147 Seventh St W
Lancaster, CA 93534

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. Mark Santiago

Dear Mr. Santiago,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 3, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,

Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Rexhall Industries
46147 Seventh St W
Lancaster, CA 93534
Attn: Mr. Mark Santiago

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X [signature] ☐ Agent ☐ Addresse

B. Received by (Printed Name) [signature] C. Date of Deliver

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandis
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number
(Transfer from service label) 7008 1830 0001 4173 3622

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Rexhall Industries
Mr. Mark Santiago
46147 Seventh St W
Lancaster, CA 93534

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Santiago,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Rexhall Industries (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Sierra Motor Co
19224 County Rd Rd Nbr 8 West
Bristol, IN 46507

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: President or Chief Counsel

Dear Sir or Madam,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 3, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

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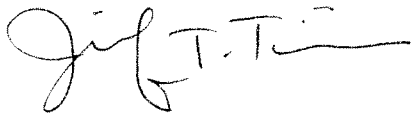
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I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete Item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Sierra Motor Co
19224 County Rd Rd Nbr 8 West
Bristol, IN 46507
Attn: Warranty / Compliance Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
x Erika Whitney ☐ Agent ☐ Address

B. Received by (Printed Name) Erika Whitney | C. Date of Delive 9/3/10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandi
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number (Transfer from service label) 7008 1830 0001 4173 3646

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Sierra Motor Co
Warranty / Compliance Dept.
19224 County Rd Rd Nbr 8 West
Bristol, IN 46507

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Sir or Madam,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Sierra Motor Co (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Teton International
3283 N. 9 Mile Rd
Casper, WY 82604

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. Nick Keller

Dear Mr. Keller,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 9, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Teton International
3283 N. 9 Mile Rd
Casper, WY 82604
Attn: Mr. Nick Keller

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Judy Short ☐ Agent ☐ Addressee

B. Received by (Printed Name) Judy Short | C. Date of Delive

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandis
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? *(Extra Fee)* ☐ Yes

2. Article Number
(Transfer from service label) 7008 1830 0001 4173 3677

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Teton International
Mr. Nick Keller
3283 N. 9 Mile Rd
Casper, WY 82604

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Keller,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Teton International (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Triple E RV
P.O. Box 1230
Winkler, MB, Canada R6W 4C4

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. Brad Wall

Dear Mr. Wall,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Triple E RV
Mr. Brad Wall
P.O. Box 1230
Winkler, MB, Canada R6W 4C4

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Wall,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Triple E RV (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

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c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

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Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Winnebago Industries
P.O. Box 152
Forest City, IA 50436

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Mr. Ronald W. Post

Dear Mr. Post,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 3, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the

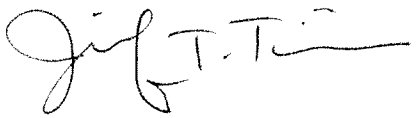
word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Winnebago Industries
P.O. Box 152
Forest City, IA 50436
Attn: Mr. Ronald W. Post

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Jeff Krutsinger ☐ Agent ☐ Address

B. Received by (Printed Name) Jeff Krutsinger
C. Date of Delive 9-3-10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandi
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number
(Transfer from service label) 7008 1830 0001 4173 3691

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 31 2010

Via USPS Certified Mail
Winnebago Industries
Mr. Ronald W. Post
P.O. Box 152
Forest City, IA 50436

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Mr. Post,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Winnebago Industries (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

NOV 0 1 2010

Wray Bros.
296 CR 861
Crane Hill, AL 35053

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: President or Chief Counsel

Dear Sir or Madam,

On August 31, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving electric fireplaces that were manufactured by Dimplex North America Limited (Dimplex) and sold to your company to be installed in new or used motor vehicles. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on September 3, 2010.

This letter is being sent in order to remind your company that it must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov.

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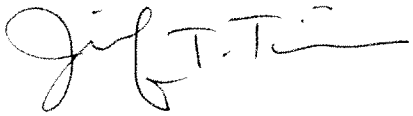
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I urge your company to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed, and in order to avoid a potential enforcement action against the company in addition to substantial penalties for its failure to respond to an inquiry issued during an official investigation.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



Jennifer T. Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

SEP 07 2010

USPS

Wray Bros.
296 CR 861
Crane Hill, AL 35053
Attn: Warranty / Compliance Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X
☐ Agent
☐ Addressee

B. Received by *(Printed Name)*

C. Date of Delive

D. Is delivery address different from item 1? ☒ Yes
If YES, enter delivery address below: ☐ No

PO Box 91
Crane Hill AL
35053

3. Service Type
☐ Certified Mail ☐ Express Mail
☐ Registered ☐ Return Receipt for Merchandis
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? *(Extra Fee)* ☐ Yes

2. Article Number
(Transfer from service label) 7008 1830 0001 4173 3707

PS Form 3811, February 2004 Domestic Return Receipt 102595-02-M-15

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

AUG 3 1 2010

Via USPS Certified Mail
Wray Bros.
Warranty / Compliance Dept.
296 CR 861
Crane Hill, AL 35053

NVS-215aa
EQ10-006
10E-027
10V-201

Attn: Compliance Dept. / Warranty Dept.

Dear Sir or Madam,

The purpose of this letter is to make you aware of a potential safety problem in vehicles that you manufactured and to remind you of your responsibilities under Federal law. We also request a written response from your company upon processing the required information outlined below.

The Office of Defects Investigation (ODI), Recall Management Division (RMD) is conducting an equipment query (EQ) investigation in relation to certain Dimplex brand electric fireplaces that the manufacturer has decided contain a safety related defect that could cause a vehicle fire. This investigation has been assigned the identification EQ10-006.

In a letter dated May 3, 2010 Skyline Corporation (Skyline) notified the NHTSA that it had decided certain model year 2004-2007 Skyline Park Model trailers contain a safety related defect. Skyline stated that certain trailers were originally equipped with Dimplex electric fireplaces and stoves containing a plug-in remote control receiver that can overheat, possibly causing a fire. NHTSA assigned recall number 10V-201 to this matter. On June 24, 2010, Dimplex North America Ltd. (Dimplex) notified the NHTSA of the same defect in equipment sold to WESCO International, Inc. (WESCO), a distributor, for resale. NHTSA assigned recall number 10E-027 to this matter. Copies of the respective notifications are enclosed for your information.

In correspondence with WESCO, it was learned that Wray Bros. (your company) was identified as a purchaser of these defective electric fireplaces.

Pursuant to Federal law, manufacturers of motor vehicles sold, offered for sale, delivered, or imported into the United States must notify NHTSA, within five (5) business days, when they first learn a safety defect or a noncompliance with a Federal Motor Vehicle Safety Standard exists in one of their vehicles. In the case of a defect or noncompliance in original equipment installed in the vehicles of more than one manufacturer, notification to NHTSA must be made by the original equipment manufacturer as to the equipment item, and by each vehicle manufacturer as to those vehicles it manufactured in which the defective equipment

was installed. The content of that notification is specified in 49 U.S.C. 573.6, Defect and Noncompliance Information Report. As of this date, we have not received the required report from your company.

This letter serves to remind you of your company's responsibilities, and to request that you make a timely defect decision and supply the requisite Defect Information Report. Guidance is provided in the following paragraphs to assist you in determining whether or not you are required to file a report. If you are required to file a report, please provide the information required by 49 CFR 573.6. Detailed information about that report follows. Additionally, please include the date on which you received notification of this matter from Dimplex.

If you primarily sell new vehicles or equipment for purposes other then resale, please identify yourself as a dealer. If you primarily sell new vehicles or equipment for resale, please identify yourself as a distributor. If you manufacture new motor vehicles, please identify yourself as a vehicle manufacturer. Please keep in mind trailers are defined by the U.S. Safety Act as motor vehicles. If you manufacture original equipment for new motor vehicles, please identify yourself as an original equipment manufacturer. If you manufacture motor vehicle equipment for resale, please identify yourself as a replacement equipment manufacturer. (For more detailed definitions please see 49 U.S.C. § 30102). Only vehicle and equipment manufacturers are required to file 573 Defect and Noncompliance Reports with NHTSA.

Please Note: A person/company that *alters* new vehicles with the installation of these electric fireplaces may also be required to file a Defect Information Report with NHTSA. Should this equipment be installed on a vehicle that is then sold to the first retail purchaser, a Defect Information Report will be required. Should you have any questions regarding your company's obligations in this matter, please contact Alex Ansley of NHTSA RMD at (202) 493-0481 or alexander.ansley@dot.gov.

In view of this safety risk, and your company's obligations under Federal law, we are also reminding your company that it is required to issue timely notification to owners who may have purchased vehicles with the defective electric fireplaces. In advance of issuing its owner notification letters, your company must submit a draft of its letter to NHTSA for review. Your company is reminded that this letter must meet the requirements of 49 CFR 577.5, "Notification pursuant to a manufacturer's decision." Your company is further reminded that notifications must be sent to those persons registered under State law as the owners of the vehicles. If particular owners cannot be reasonably ascertained by State records, notifications must be sent to those persons you identify as the most recent purchasers. We are also reminding your company that it is required to notify dealers and distributors as required by 49 CFR 577.13.

In addition to the Defect Information Report and the draft owner notification letter, please also provide a proposed schedule for conducting the owner notification that includes the following information:

a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;

b. the approximate date on which the revised owner list will be available to initiate owner notification;

c. the approximate date on which the owner notification will begin;

d. the approximate date on which the owner notification will be completed (if the owner notification is to be staggered, give the beginning and ending owner notification date for each segment); and

e. the approximate date on which the dealer notification will be completed.

Please further note that you must file six quarterly recall status reports as required by 49 CFR 573.7. These reports are to be filed on consecutive yearly quarters beginning with the quarter in which notification to owners begins.

If your company has not received any of this equipment, or if your products are not available to be sold, offered for sale, delivered, or imported into the United States, please so state. If your company does not manufacture motor vehicles and has not resold this equipment, but this equipment is in your possession, NHTSA recommends contacting Dimplex for the appropriate action. If your company does not agree with Dimplex that a defect exists in these electric fireplaces, you must submit a written response explaining your decision including all supporting documents, analysis, and/or tests.

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Your company's written response must be submitted to this office within 10 days of receiving this letter. In your response, please be certain to include a reference to this matter's identification number which is EQ10-006.

If you have any questions concerning this matter, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov. Response submissions may be made by US Mail, fax (202) 366-7882, or e-mail rmd.odi@dot.gov.

Sincerely,

Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures