U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

Bus Air Manufacturing
P.O. Box 279
Justin, TX 76247

NVS-215aa
EQ10-003

Attn: Attn: Mr. Tony Woods, CEO

Dear Mr. Woods,

On April 13, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on April 21, 2010.

This letter is being sent to you to remind you that you must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov. If you are unable to reply by that time, you may request an extension by calling me at (202) 366-5210.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents

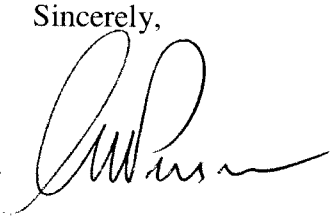
from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge you to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

ENDER: COMPLETE THIS SECTION

Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
Print your name and address on the reverse so that we can return the card to you.
Attach this card to the back of the mailpiece, or on the front if space permits.

Article Addressed to:

Bus Air Manufacturing
P.O. Box 279
Justin TX 76247
Attn: Compliance/Warranty Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X
☐ Agent
☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

Mail ☐ Express Mail
d ☐ Return Receipt for Merchandise
Mail ☐ C.O.D.

elivery? *(Extra Fee)* ☐ Yes

Article Number
(Transfer from service label) 7008 1830 0001 4173 2656

S Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

Collins Bus Corp
415 West 6th St
South Hutchinson, KS 67505

NVS-215aa
EQ10-003

Attn: Attn: President / Chief Counsel

Dear Sir or Madam,

On April 2, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on April 5, 2010.

This letter is being sent to you to remind you that you must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov. If you are unable to reply by that time, you may request an extension by calling me at (202) 366-5210.

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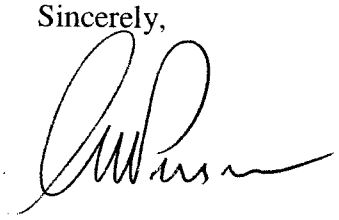
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I urge you to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

UNITED STATES POSTAL SERVICE®

Track & Confirm

Search Results

Label/Receipt Number: **7008 1830 0001 4173 2786**
Service(s): **Certified Mail™**
Status: **Delivered**

Your item was delivered at 3:36 PM on April 5, 2010 in SOUTH HUTCHINSON, KS 67505.

Track & Confirm
Enter Label/Receipt Number.
Go >

Detailed Results:

- **Delivered, April 05, 2010, 3:36 pm, SOUTH HUTCHINSON, KS 67505**
- **Arrival at Unit, April 05, 2010, 5:57 am, HUTCHINSON, KS 67501**

Notification Options

Track & Confirm by email

Get current event information or updates for your item sent to you or others by email. Go >

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U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

First Group America
600 Vine Street Ste. 1400
Cincinnati, OH 45202

NVS-215aa
EQ10-003

Attn: Attn: President / Chief Counsel

Dear Sir or Madam,

On April 2, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

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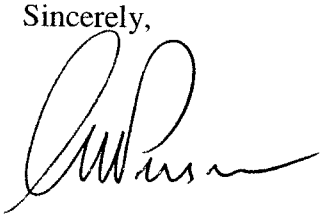
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I urge you to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

ENDER: COMPLETE THIS SECTION

Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
Print your name and address on the reverse so that we can return the card to you.
Attach this card to the back of the mailpiece, or on the front if space permits.

Article Addressed to:

First Group America
140 Shawnee
Buffalo, NY 14215
Attn: Compliance/Warranty Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X ☐ Agent ☐ Addressee

B. Received by *(Printed Name)* | C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

☐ Express Mail
☐ Return Receipt for Merchandise
☐ C.O.D.

ery? *(Extra Fee)* ☐ Yes

Article Number
(Transfer from service label)

S Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

IC Corp Of Oklahoma, LLC
2322 North Mingo Rd
Tulsa, OK 74116

NVS-215aa
EQ10-003

Attn: Attn: President / Chief Counsel

Dear Sir or Madam,

On April 2, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on April 6, 2010.

This letter is being sent to you to remind you that you must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov. If you are unable to reply by that time, you may request an extension by calling me at (202) 366-5210.

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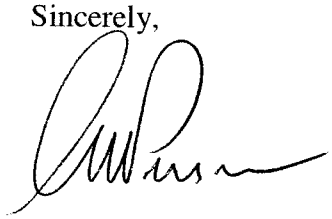
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I urge you to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

ENDER: COMPLETE THIS SECTION

Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
Print your name and address on the reverse so that we can return the card to you.
Attach this card to the back of the mailpiece, or on the front if space permits.

Article Addressed to:

IC Corp of Oklahoma, LLC
2322 North Mingo Rd
Tulsa, OK 74116
Attn: Compliance/Warranty Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X

☐ Agent
☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

☐ Express Mail
☐ Return Receipt for Merchandise
☐ C.O.D.

...livery? (Extra Fee) ☐ Yes

Article Number
(Transfer from service label) 7008 1830 0001 4173 2809

S Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

IC Corp.
751 South Harkrider
Conway, AR 72032

NVS-215aa
EQ10-003

Attn: Attn: President / Chief Counsel

Dear Sir or Madam,

On April 2, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on April 8, 2010.

This letter is being sent to you to remind you that you must respond to the earlier letter and that your company may have additional obligations under Federal law as we explained in the earlier letter.

A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov. If you are unable to reply by that time, you may request an extension by calling me at (202) 366-5210.

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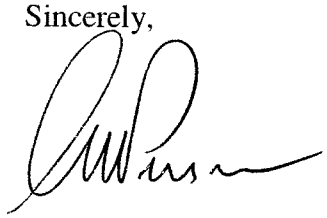
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I urge you to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

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Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
Print your name and address on the reverse so that we can return the card to you.
Attach this card to the back of the mailpiece, or on the front if space permits.

Article Addressed to:

IC Corp
751 South Harkrider
Conway, AR 72032
Attn: Compliance/Warranty Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Mike Maher
☐ Agent
☐ Addressee

B. Received by (Printed Name) Mike Maher
C. Date of Delivery 7/8/10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

ail ☐ Express Mail
☐ Return Receipt for Merchandise
☐ C.O.D.

very? (Extra Fee) ☐ Yes

Article Number
(Transfer from service label)

S Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

State of DE - Laurel School Dist.
1160 S. Central Avenue
Laurel, DE 19956

NVS-215aa
EQ10-003

Attn: Attn: President / Chief Counsel

Dear Sir or Madam,

On April 2, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

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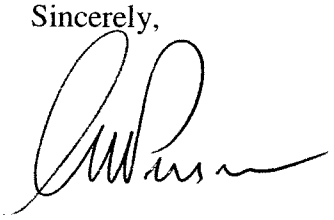
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Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

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Print your name and address on the reverse so that we can return the card to you.
Attach this card to the back of the mailpiece, or on the front if space permits.

Article Addressed to:

State of Delaware Laurel School District
1160 S. Central Ave
Laurel, DE 19956
Attn: Compliance/Warranty Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X [signature] ☐ Agent ☐ Addressee

B. Received by (Printed Name) [illegible] C. Date of Delivery 4-13-10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

ail ☐ Express Mail
☐ Return Receipt for Merchandise
il ☐ C.O.D.

ivery? (Extra Fee) ☐ Yes

Article Number
(Transfer from service label) 7008 1830 0001 4173 2830

3 Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

Transportation South, Inc.
1400 McCain Parkway
Pelham, AL 35124

NVS-215aa
EQ10-003

Attn: Attn: Mr. Bucky Law, President

Dear Mr. Bucky Law,

On April 2, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

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A written response to our earlier letter must be submitted to this office within 7 days of your receipt of this letter. Should you need an electronic copy of our earlier letter, please e-mail Alex Ansley at alexander.ansley@dot.gov and a copy can be e-mailed to you. Response submission may be made by US Mail to the address listed therein, fax to (202) 366-7882, or e-mail rmd.odi@dot.gov. If you are unable to reply by that time, you may request an extension by calling me at (202) 366-5210.

If your company claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Your company must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-111), National Highway Traffic Safety Administration, Room W41-227, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590. Your company is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents

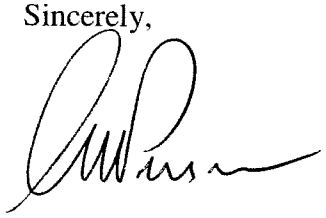
from which information claimed to be confidential has been deleted. Please remember that the word "CONFIDENTIAL" must appear at the top of each page containing information claimed to be confidential, and the information must be clearly identified in accordance with 5 U.S.C. § 512.6.

This letter is being sent to your company pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49. It constitutes a new request for information. Your company's failure to respond promptly and fully to this letter could subject your company to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. A person that violates 49 U.S.C. § 30166 could be liable to the United States Government for a maximum penalty of $6,000 per violation per day. The maximum penalty for a related series of daily violations is $16,375,000.

I urge you to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed.

Should you have any questions regarding this inquiry, please contact Alex Ansley of my staff at (202) 493-0481 or by e-mail at alexander.ansley@dot.gov.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

ENDER: COMPLETE THIS SECTION

Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
Print your name and address on the reverse so that we can return the card to you.
Attach this card to the back of the mailpiece, or on the front if space permits.

Article Addressed to:

Transportation South, Inc.
1400 McCain Parkway
Pelham, AL 35124
Attn: Compliance/Warranty Dept.

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X Susan Johnson ☑ Agent ☐ Addressee

B. Received by (Printed Name) SUSAN JOHNSON
C. Date of Delivery 4-5-10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

ail ☐ Express Mail
☐ Return Receipt for Merchandise
ll ☐ C.O.D.
livery? (Extra Fee) ☐ Yes

Article Number
(Transfer from service label) 7008 1830 0001 4173 2847

3 Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

Bus West
10150 Cherry Ave
Fontana, CA 92335

NVS-215aa
EQ10-003

Attn: Attn: President / Chief Counsel

Dear Sir or Madam,

On April 2, 2010, we wrote to your company as part of an ongoing investigation being conducted by the National Highway Traffic Safety Administration (NHTSA) about a safety issue involving seat cushion locking mechanisms that were manufactured by Indiana Mills & Manufacturing, Inc. and sold to your company to be installed in new or used school buses. Your company's response to that letter was due to NHTSA within 10 days of receipt. At this time, we have not received your response.

A copy of our original letter is enclosed with this letter. We have also attached a copy of the certified mail receipt signed by a representative of your company on April 5, 2010.

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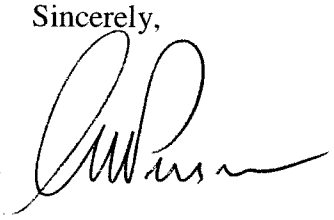
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I urge you to comply with this information request in order to ensure that these important issues relating to motor vehicle safety are promptly addressed.

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Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

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Print your name and address on the reverse so that we can return the card to you.
Attach this card to the back of the mailpiece, or on the front if space permits.

Article Addressed to:

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X [signature] ☐ Agent ☐ Addressee

B. Received by (Printed Name) Kailyn Hernandez C. Date of Delivery 7-5-11

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

Bus West
TransWest Truck Center
10150 Cherry Ave
Fontana, CA 92335
Attn: Compliance/Warranty Dept.

...Mail ☐ Express Mail
...d ☐ Return Receipt for Merchandise
...ail ☐ C.O.D.
...elivery? *(Extra Fee)* ☐ Yes

Article Number
(Transfer from service label) 7008 1830 0001 4173 2632

...3 Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

JUN 17 2010

Durham School Services, L.P.
250 West 53rd St. North
Wichita, KS 67204

NVS-215aa
EQ10-003

Attn: Attn: President / Chief Counsel

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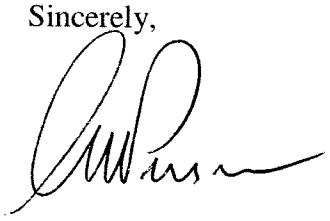
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Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosures

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Article Addressed to:

COMPLETE THIS SECTION ON DELIVERY

A. Signature
X ☐ Agent ☐ Addressee

B. Received by (Printed Name) A. McCormick

C. Date of Delivery 4-7-10

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☒ No

Durham School Services, L.P.
250 West 53rd St. North
Wichita, KS 67204
Attn: Compliance/Warranty Dept.

lail ☐ Express Mail
l ☐ Return Receipt for Merchandise
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livery? (Extra Fee) ☐ Yes

Article Number
(Transfer from service label) 7008 1830 0001 4173 2762

3 Form 3811, February 2004 Domestic Return Receipt 102595-02-M-1540