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Michael K. Tucker  
EVP & General Counsel  
Avis Budget Group  
6 Sylvan Way  
Parsippany, NJ 07054

Dear Mr. Tucker:

As you are aware, NHTSA's audit query regarding the recall performance of the rental car industry (AQ 10-001) is ongoing. On March 17, 2011 NHTSA sent information requests to Avis Budget Group (Avis) and other rental car companies concerning safety recall policies and procedures.

We received Avis's response on April 7, 2011. In your response, you indicated that "it is our common practice, as is provided in our written policy, to contact the manufacturer to ascertain, in writing, whether the conditions involved in the recall notice render the vehicle inoperable or unsafe to drive, or if the vehicle can be driven safely until the repairs are made, or if some remedial measure can/should be taken to mitigate the defect until it can be repaired."

Please furnish us with the written communications between your company and vehicle manufacturers that you reference in this statement in your April letter. This will enable the agency to gain a fuller understanding of your company's recall policies and decision-making, as well as the information on which those policies and decisions have been based.

Sincerely,

Original Signed By

O. Kevin Vincent  
Chief Counsel

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