



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

NOV 30 2011

Richard McEvily
Staff Vice President
Deputy General Counsel
The Hertz Corporation
225 Brae Boulevard
Park Ridge, NJ 07656

Dear Mr. McEvily:

As you are aware, NHTSA's audit query regarding the recall performance of the rental car industry (AQ 10-001) is ongoing. On March 17, 2011 NHTSA sent information requests to The Hertz Corporation (Hertz) and other rental car companies concerning safety recall policies and procedures.

We have reviewed Hertz's response dated April 6, 2011. In your response, you indicated that if Hertz determines that a notice received from a manufacturer is a "true safety recall, a Safety 'S' Hold" is placed on the vehicle, but that a "Campaign 'C' Hold" is used if the notice is "determined not to represent an imminent or potentially serious risk attributable to an identified defect repair campaign."

Please furnish us with a list of all "S" Holds and "C" Holds issued by Hertz since December 22, 2010. This will enable the agency to gain a fuller understanding of your company's recall policies and decision-making, as well as the information on which those policies and decisions have been based.

Sincerely,

O. Kevin Vincent
Chief Counsel