# 20050414Y00060

#### **DEALERSHIP PRODUCT REPORT**



TQCN DOC#	Affiliate	Affiliate			Source		Dealer Code		Ref	Date	
PR-16050-1025	TMS		QA-Powertrain		MDT/DS			16050		26524-1	4/13/2005
Dealer Name	Dealer City				State			Region			
KERRY TOYOTA FLORENCE				KY			CIN				
Primary Model		Model Y	/ear	Production Date O		Ode	ometer		VIIV	·	
CorollaNUMMI		2005		22-DEC	-04	79	909 mi	i	11	NXBR32E55Z	
Condition Title	Condition Title										
'05 Corolla "No Start" ECM	'05 Corolla "No Start" ECM Failure										

Repair Date	Optional Ref.	Applicable DTC Code(s)
12-APR-2005		

#### **Condition Description**

Vehicle towed into dealership with a crank, not start condition. Technician confirmed engine would not start and MIL does not illuminate.

### **Diagnostic Steps:**

The scan tool would not communicate with the ECM. Power and ground connections to the ECM were confirmed good.

#### **Probable Cause**

**ECM** fault

Part # 1:	Part # 2:	Part # 3:	Parts Available on Request:	Parts Shipping Destination:
8966102C12			Available upon request	CQEC

#### **Repair Process**

Replaced engine control module to restore engine operation.

### **DEALERSHIP PRODUCT REPORT**



TQCN DOC#	Affiliate	Affiliate Dept.			Source			Dealer Code		Ref	Date
PR-16050-1025	TMS		QA-Powertrain MDT/DS			16050			26524-1	4/13/2005	
Dealer Name	Dealer Name Dealer City		City	St		Stat	е	Regio		ion	
KERRY TOYOTA FLORENCE		ENCE			KY	KY CII		CIN	1		
Primary Model		Model \	<b>Year</b>	Production Date		Odome	ter		١	'IN	
CorollaNUMMI	CorollaNUMMI 2005		22-DEC-04 7		7909	7909 mi		-	NXBR32E55Z		
Condition Title											
'05 Corolla "No Start" ECM	Failure										

### Attachment 1: Parts Recovery Control Sheet



Do not type in SHADED fields. If the **Final Destination** field below is "**scrap**", properly dispose of the part.

	Final Destination:	CQEC		SETR#:		CQE E	ng:	N/A				
lm	porter: (Applies to TMC SI	nipments Only)	Delive	r to:			住所	r :				
Ov TO Nis 5-2	rth America EDER Gr., Tecterseas Customer Service T YOTA MOTOR CORPORT Shin Education & Training (210, SAKAE, NISSHIN, AICL	echnical Div. ATION Center H, 470-0113	Attn: Tel:				宛先 Tel:					
T-S	TAR											
Not	te: If this FTR contains more t	han one VIN, create	e a table i	n the report con	taining VIN, produc	tion date, ar	d odo	meter			USTOMS U	
	Part # 1:	Part Descr	iption						Qty.	Used	l Part Val	ue
1	8966102C12	COMPL	ITER, E	ENGINE CO	NTROL				1	\$	184 .	.00
•	Comments:											
	Part # 2:	Part Descr	iption						Qty.	Used	l Part Val	ue
2									0	\$	0 .	.00
_	Comments:											
	Part # 3:	Part Descr	iption						Qty.		l Part Val	
3									0	\$	0 .	.00
	Comments:											
	Part # 4:	Part Descr	iption						Qty.		l Part Val	
4	Comments:									\$	<u>.</u>	.00
	Comments:											
	Part # 5:	Part Descr	iption						Qty.		l Part Val	
5	0									\$		.00
	Comments:											
	Part # 6:	Part Descr	iption						Qty.		l Part Val	ue
6										\$	:	.00
	Comments:											
	Part # 7:	Part Descr	iption						Qty.		l Part Val	
7										\$		.00
-	Comments:											

# 20050503K00080



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-VFE412051 TMS		QA-Powertrain	FPE	TMS-CIN	26918-1	5/2/2005	
Problem Area Primary Model			Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Vehicle CorollaNUMMI		2005	10-Nov-2004	2144 mi	1NXBR32E85Z	
Condition Title							
MIL "ON" Code P0010, ENGINE STALL - VVTI VALVE STICKING							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
31-MAR-2005		

#### **Condition Description**

- Customer complained that vehicle will start and run for a few seconds (5) and stall immediately.
- Vehicle will restart but will then stall again.

#### **Diagnostic Steps:**

- DTC codes checked.
- P0010 (Camshaft position "A" actuator circuit malfunction) fault code stored in memory

#### **Probable Cause**

 Probable root cause of complaint condition appears to be sticking VVTI oil control valve assembly.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
1533022030			Have part / will ship	2111

### **Repair Process**

 Replacement of VVTI oil control valve corrected complaint condition and customer is satisfied with repairs.



Oil control valve sticking.

Attachment 1: PRCS



TQCN DOC#	Affiliate		Dept.	Source	Location	Ref	Date	
FTR-VFE412051	<b>TR-VFE412051</b> TMS		QA-Powertrain	FPE	TMS-CIN	26918-1	5/2/2005	
Problem Area	oblem Area Primary Model			Production Date	Odometer	VIN (confirm 17 characters):		
Base Vehicle	CorollaNUMMI		2005	10-Nov-2004	2144 mi	1NXBR32E85Z		
Condition Title	Condition Title							
MIL "ON" Code P0010, ENGINE STALL - VVTI VALVE STICKING								

### Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN
Doc No.

Do not type in SHADED fields. If the **Final Destination** field below is "**scrap**", properly dispose of the part.

		- p			••••								
ı	Final Destination:	2111		SETR#:		CQE E	ng:	N/A					
lm	porter: (Applies to TMC Sh	hipments Only)	Delive	r to:			住所	:					
Ov TO Nis	rth America EDER Gr., Teclerseas Customer Service To YOTA MOTOR CORPORT, Ishin Education & Training Co 110, SAKAE, NISSHIN, AICLO	echnical Div. ATION Center	Attn: Tel:				宛先 Tel:						
T-S	TAR												
Not	e: If this FTR contains more t	than one VIN, create	e a table i	n the report con	taining VIN, produc	tion date, ar	nd odon	neter				TOMS US	
	Part # 1:	Part Descr	iption						Qty.			art Valu	
4	1533022030		-	<b>CAM TIMIN</b>	G OIL CONTR	OL			1	\$		11 .0	00
1	Comments:	·											
		<u> </u>							_				
	Part # 2:	Part Descr	iption						Qty.	\$ \$	ed Pa	art Valu ). ()	
2	Comments:								U	Φ		0 .0	JU
	Part # 3:	Part Descr	iption						Qty.	Us	ed Pa	art Valu	ıe
3									0	\$		0 .	00
3	Comments:												
	Part # 4:	Part Descr	intion						Qty.	He	od P	art Valu	
	1 41.	l all besci	iption						Qty.	\$	cuit		00
4	Comments:	I								Ψ		-	
	Part # 5:	Part Descr	iption						Qty.		ed Pa	art Valu	
5	Comments:									\$			00
	Comments.												
	Part # 6:	Part Descr	iption						Qty.	Us	ed Pa	art Valu	ıe
6										\$		.(	00
U	Comments:												
	Part # 7:	Part Descr	iption						Qty.	Us	ed Pa	art Valu	ie
7		1 4.17 2 3 3 3							٠.,.	\$			00
7	Comments:	•							•	•			
		1							1-				
	Part # 8:	Part Descr	iption						Qty.		ed Pa	art Valu	
8	Comments:									\$			00

# 20050706Y00050



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-5BE418551	<b>FTR-5BE418551</b> TMS		QA-Powertrain	FTS	TMS-SF	27931-1	7/5/2005
Problem Area	Problem Area Primary Model		Model Year Production Date		Odometer	VIN (confirm 17 charac	
Base Vehicle	se Vehicle CorollaNUMMI		2005	07-Sep-2004	6714 mi	1NXBR32EX5Z	
Condition Title	Condition Title						
Engine Stalled While Driving.							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
06-JUN-2005		

#### **Condition Description**

The engine stopped running while driving. The engine could not be restarted. The fuel line located ahead of the left-rear wheel was reconnected. The vehicle was then driven to a dealership.

#### **Diagnostic Steps:**

The engine started and ran normally at the time of the inspection. The fuel connection and lines located ahead of the left-rear wheel were inspected with no problems found. The connection was tested using the push-pull method several times, and the connection checked okay for proper locking.

#### **Probable Cause**

Unknown.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:	
7720912180			No part available	N/A	

#### **Repair Process**

None.



Fuel line connection located ahead of the leftrear wheel.

Attachment 1: PRCS



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date	
FTR-5BE418551		TMS	QA-Powertrain	FTS	TMS-SF	27931-1 7/5/2005		
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):			
Base Vehicle	Corollal	NUMMI	2005	07-Sep-2004	6714 mi	1NXBR32EX5Z		
Condition Title								
Engine Stalled While Driving.								

### Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN
Doc No.

Do not type in SHADED fields. If the **Final Destination** field below is "**scrap**", properly dispose of the part.

	<b>:rap</b> ", properly dispose of the part			1111			1 111
ı	Final Destination: N/A	4	SETR#:		CQE Eng:	N/A	
lm	porter: (Applies to TMC Shipme	ents Only) Del	iver to:		住	三所:	
Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan			Attn: 宛先: Tel:				
T-S	TAR				IIII		
Not	te: If this FTR contains more than o	ne VIN, create a tal	ole in the report con	aining VIN, produc	tion date, and o	dometer	FOR CUSTOMS USE: Used Parts Value
1	Part # 1: 7720912180 Comments:	Part Description TUBE SUB-	ASSY, FUEL T	ANK MAIN		Qty 0	
2	Part # 2: Comments:	Part Description				Qty 0	
3	Part # 3:	Part Description				Qty 0	
3	Comments:						
4	Part # 4:	Part Description				Qty	Used Part Value \$ .00
4	Comments:						
5	Part # 5:	Part Description				Qty	Used Part Value
5	Comments:						
6	Part # 6:	Part Description				Qty	Used Part Value
6	Comments:	·				·	
7	Part # 7:	Part Description				Qty	Used Part Value
7	Comments:						
0	Part # 8:	Part Description				Qty	Used Part Value \$ .00
8	Comments:						

# 20051021Y00060



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-VQE424151		TMS	QA-Powertrain	FPE	TMS-LA	29639-1	10/20/2005
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):		
Base Vehicle	Base Vehicle CorollaNUMMI		2005	25-Jun-2005	11 mi	1NXBR32E95Z	
Condition Title							
Intermittent Stalling Condition: MIL "ON" Multiple DTCs							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

	7.	
Repair Date	Optional Ref.	Optional Approval
18-AUG-2005		

#### **Condition Description**

Customer complaint of engine intermittently stalling. MIL light turns "ON" at times.

#### **Diagnostic Steps:**

Technician found condition could be duplicated while driving car.

- Various (random) codes occurred which are related to sensor signals.
- Condition could be duplicated in service stall by wiggling main engine wire harness, near back of head.

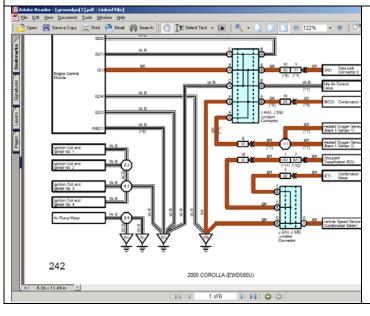
#### Probable Cause

Retaining bolt at ECM ground (EB) was loose (not tightened into cylinder head. Bolt was 4-5 mm out (from fully seated position).

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:	
N/A			No part available	N/A	

#### **Repair Process**

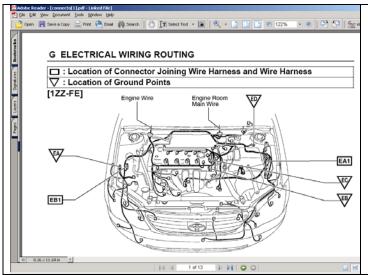
Tightening bolt at EB ground point corrected complaint condition.



EB terminal provides ground for ECM signals.



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref Date		
FTR-VQE424151		TMS	QA-Powertrain	FPE	TMS-LA	29639-1 10/20/2005		
Problem Area	Primary Mo	odel	Model Year	Production Date	Odometer	VIN (confirm 17 characters):		
Base Vehicle	Base Vehicle CorollaNUMMI		2005	25-Jun-2005	11 mi	1NXBR32E95Z		
Condition Title								
Intermittent Stalling Condition: MIL "ON" Multiple DTCs								



EB ground located on cylinder head.

Attachment 1: PRCS



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-VQE424151		TMS	QA-Powertrain	FPE	TMS-LA	29639-1	10/20/2005
Problem Area Primary Model		Model Year	Production Date Odometer VIN (confirm 17 characters):		ters):		
Base Vehicle CorollaNUMMI		2005	25-Jun-2005	11 mi	1NXBR32E95Z		
Condition Title							
Intermittent Stalling Condition: MIL "ON" Multiple DTCs							

## Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN
Doc No.

Do not type in SHADED fields. If the **Final Destination** field below is "**scrap**", properly dispose of the part.

I	Final Destination: N/A		SETR#:		CQE Er	ng:	N/A				
lm	porter: (Applies to TMC Shipmer	nts Only) Delive	r to:			住所:					
North America EDER Gr., Technical Dept. #1 Overseas Customer Service Technical Div. TOYOTA MOTOR CORPORTATION Nisshin Education & Training Center 5-210, SAKAE, NISSHIN, AICH, 470-0113 Japan						宛先: Tel:					
T-S	TAR										
Not	e: If this FTR contains more than on	e VIN, create a table i	n the report con	aining VIN, product	tion date, an	d odomete	er			CUSTOM sed Parts	
	Part # 1:	Part Description					(	Qty.	1	ed Part	
1	N/A Comments:							0	\$		00.0
	Part # 2:	Part Description						Qty. O	Us \$	ed Part	Value 0.00
2	Comments:							<u>U</u>	Ψ		0.00
	Part # 3:	Part Description					(	Qty.		ed Part	
3	Comments:							0	\$		0 .00
	Part # 4:	Part Description						Qty.	Us	ed Part	Value
4	Comments:								\$		.00
-	Comments:										
	Part # 5:	Part Description					(	Qty.		ed Part	
5	Comments:								\$		.00
	Part # 6:	Part Description						Qty.		ed Part	Value
6	Comments:								\$		.00
	Part # 7:	Part Description					(	Qty.	Us \$	ed Part \	Value .00
7 Comments:									Ψ		.00
	Part # 8:	Part Description						Qty.		ed Part	Value
8	Comments:								\$		.00
	- Commonto										

# 20051210I00110



TQCN DOC# Affilia		Affiliate	Dept.	Source	Location	Ref	Date
FTR-VQE433951		TMS	QA-Powertrain	FPE	TMS-LA	29261-1 12/9/2005	
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):		
Base Vehicle CorollaNUMMI		2006	31-Oct-2005	429 mi	1NXBR30E86Z		
Condition Title							
06 Corolla: ENGINE STALLED - ECM INOPERATIVE							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
19-NOV-2005		

#### **Condition Description**

Engine started then stalled.

- After restarting, engine stalled at a stop-sign.
- Engine would not restart; car towed to dealer for repair.

#### **Diagnostic Steps:**

Scantool connected for testing; NO COMMUNICATION occurred. No further diagnosis was available.

#### **Probable Cause**

Internal condition in ECM.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966102D01			Have part / will ship	CQEC

#### **Repair Process**

New ECM corrected complaint condition.



Note: Small print under lower bar code reads – 869800M252935YR7

Attachment 1: PRCS



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date		
FTR-VQE433951 TMS		TMS	QA-Powertrain	FPE	TMS-LA	29261-1	12/9/2005	
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):		
Base Vehicle	ehicle CorollaNUMMI		2006	31-Oct-2005	429 mi	1NXBR30E86Z		
Condition Title								
06 Corolla: ENGIN	NE STALI	LED - ECM INO	PERATIVE					

### Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN

Doc No.

Do not type in SHADED fields. If the **Final Destination** field below is "**scrap**", properly dispose of the part.

ı	Final Destination:	CQEC		SETR#:		CQE E	ng:	N/A				
lm	porter: (Applies to TMC SI	hipments Only)	Delive	r to:			住所	r:				
Ove TO Nis		echnical Div. ATION Center H, 470-0113	Attn: Tel:				宛先 Tel:					
T-S	TAR											
Not	e: If this FTR contains more t	than one VIN, create	e a table i	n the report con	aining VIN, produc	tion date, ar	nd odoi	meter			CUSTON sed Parts	
	Part # 1:	Part Descr	-						Qty.		ed Part	
1	8966102D01 Comments:	COMPL	ITER, E	NGINE CO	NTROL				1	\$	9	8 .00
	Comments.											
	Part # 2:	Part Descr	iption						Qty.		ed Part	
2	Comments:								0	\$		00.00
_	Part # 3:	Part Descr	iption						Qty.	Us \$	ed Part	Value 0 .00
3	Comments:								U	Ψ		0 .00
	Part # 4:	Part Descr	intion						Qty.	Us	ed Part	Value
4									-	\$		.00
4	Comments:											
	Part # 5:	Part Descr	iption						Qty.	Us	ed Part	Value
5	0									\$		.00
	Comments:											
	Part # 6:	Part Descr	iption						Qty.		ed Part	
6	Comments:									\$		.00
	Comments.											
	Part # 7:	Part Descr	iption						Qty.		ed Part	
7	Comments:									\$		.00
	Part # 8:	Part Descr	iption				_		Qty.		ed Part	
8	Comments:									\$		.00

# 20060725A00070

#### **MICROL CORPORATION**

FTR No.		Country	Created by	Issue Date
M <i>C</i> 06-06		Saipan	Abner Venus	4/3/06
Model Name COROLLA-TMC		Model Code ZZE130L-AEPNKA	Year Model 2006	
Priority		Engine No.	Mileage	Production
□A■B□C		1ZZ-2359204	2,070	8/1/05
Component Co D71	ode	Component E/G Elec. E/G Control EC	'U - Computer (EFI)	
VIN	JTDBR32E	Delivery Date	2/16/06	
		Repair Date	3/27/06	

Original Parts Failed No. 89661-02D01
Status of original failed parts Stored
Correction Parts No. 89661-02D01
Number of Cases 1

Main Responsibility TMC

#### **Subject**

Vehicle Stalls intermittently.

#### Introduction

Customer mentioned that his vehicle stalls intermittently.

We confirmed this problem took some time to correct as it was hard to duplicate.

It happen while driving and also when idling. After stalling it would start up again and run fine.

Then it will run fine for several days before stalling again.

#### Symptom / Condition

Complete inspection of entire fuel and ignition systems passed. No DTCs stored or pending.

#### Correction

Replaced ECU. (Part # 89661-02D01)

#### **Probable Cause**

Possible material failure or programming error in ECU.

#### Resul

Vehicle has not stalled since repaired.

Comments

#### Other Affected Vehicles (Model Code, VIN/Frame No., km)

We think this is an isolated case. When we receive an additional case, we will issue other FTR.

Request Please take appropriate action in the notification of the part involved in the assembly and quality control of this item to avoid concerns such as this.

Attachment (Illustration, Photo, Chart, etc.)

# 20070308Y00050



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date		
FTR-JLE406671 TMS		TMS	QA-Powertrain	FTS	TMS-CHI	35469-1	3/7/2007	
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):		
Base Vehicle	CorollaNUMMI		2007	04-Aug-2006	10362 mi	1NXBR32E97Z		
Condition Title								
1ZZ-FE Engine St	alled - D	ΓC P0607						

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
02-MAR-2007		

#### **Condition Description**

- The customer stated that the engine stalled at a stop.
- The engine was then very difficult to restart.
- The engine did restart, but the vehicle would not go over 30 mph.
- The MIL (check engine light) was also illuminated.

### Diagnostic Steps:

- The engine stalled in the service drive of the dealer.
- And the engine would then not restart.
- DTC P0607 was stored in the ECM, indicating an internal abnormality in the ECM.

#### **Probable Cause**

• The cause of the condition is unknown.

	I	I	I	
Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966102K20			Have part / will ship	CQEC

#### **Repair Process**

- A new ECM (89661-0K020) was ordered and installed.
- Normal engine operation was restored.



Attachment 1: PRCS



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date			
FTR-JLE406671 TMS		TMS	QA-Powertrain	FTS	TMS-CHI	35469-1	3/7/2007		
Problem Area	blem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):			
Base Vehicle	le CorollaNUMMI		2007	04-Aug-2006	10362 mi	1NXBR32E97Z			
Condition Title									
1ZZ-FE Engine St	1ZZ-FE Engine Stalled - DTC P0607								

## Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN
Doc No.

Do not type in SHADED fields. If the **Final Destination** field below is "**scrap**", properly dispose of the part.

					• • • • • • • • • • • • • • • • • • • •						
I	Final Destination:	CQEC		SETR#:		CQE E	ng:	N/A			
lm	porter: (Applies to TMC Sh	nipments Only)	Delive	r to:			住所	:			
Qu TO	N. Okumura, Chief Expert ality Div. Warranty Parts Ro YOTA MOTOR CORPORA oyota, Toyota-city, Aichi, 47	TION	Attn: Tel:				宛先 Tel:	:			
T-S	TAR										
Not	e: If this FTR contains more t	han one VIN, create	e a table i	n the report con	taining VIN, produc	tion date, ar	d odom	eter			CUSTOMS USE: ed Parts Value
	Part # 1:	Part Descr	-						Qty.		ed Part Value
1	8966102K20	COMPU	ITER, E	ENGINE CO	NTROL				1	\$	114 .00
-	Comments:										
	Part # 2:	Part Descr	iption						Qty.	Us	ed Part Value
2									0	\$	0.00
_	Comments:										
	Part # 3:	Part Descr	iption						Qty.	Us	ed Part Value
3									0	\$	0 .00
5	Comments:										
	Part # 4:	Part Descr	iption						Qty.	Us	ed Part Value
4			•							\$	.00
4	Comments:										
	Part # 5:	Part Descr	intion						Qty.	Us	ed Part Value
5									4.5	\$	.00
3	Comments:										
	Part # 6:	Part Descr	iption						Qty.	Us	ed Part Value
6										\$	.00
O	Comments:										
	Part # 7:	Part Descr	intion						Qty.	Us	ed Part Value
7		1 411 2 3 3 3	<b></b>						٦.,.	\$	.00
7	Comments:										
	Part # 8:	Part Descr	iption						Qty.	IJs	ed Part Value
C		. 411 20001							,.	\$	.00
8	Comments:	·							•		

# 20070405G00040



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date	
FTR-VEE109371 TMS		TMS	QA-Powertrain	FPE	TMS-NY	29818-1	4/4/2007
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Corolla		2005	26-Oct-2004	22819 mi	2T1BR32E85C	
Condition Title							
ECU failure							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
17-MAR-2007		

#### **Condition Description**

Customer states vehicle dies while driving down the road.

#### **Diagnostic Steps:**

Technician verified the customer's complaint and upon further diagnosis found the vehicle dies while driving. Vehicle restarts with no codes.

- Vehicle was in for repair the day before and had the engine ECU replaced for p2716, TSB TC014-06.
- Technician replaced engine ECU #89661-02k20 with new engine ECU #89661-02k20 to remedy the problem.

#### **Probable Cause**

Unknown

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966102K20			Have part / will ship	CQEC

#### **Repair Process**

The technician replaced the engine ECU to remedy the condition. Part was shipped UPS for quality evaluation purposes to TMS UPS tracking # 1z4x415x0630345960



Attachment 1: PRCS



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date	
FTR-VEE109371 TMS		TMS	QA-Powertrain	FPE	TMS-NY	29818-1	4/4/2007
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Corolla		2005	26-Oct-2004	22819 mi	2T1BR32E85C	
Condition Title							
ECU failure	ECU failure						

### Attachment 1: Parts Recovery Control Sheet

Orig Tracking
VIN

Doc No.

Do not type in SHADED fields. If the **Final Destination** field below is "**scrap**", properly dispose of the part.

Final Destination: CQI Importer: (Applies to TMC Shipmer  Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-857 Japan  T-STAR  Note: If this FTR contains more than on Part # 1: 8966102K20 Comments:  Part # 2: Comments:  Part # 3: Comments:	Attn:	SETR#:			g: N/A 住所: 宛先:		
Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-857 Japan  T-STAR  Wote: If this FTR contains more than on Part # 1: 8966102K20 Comments:  Part # 2: Comments:  Part # 3:	Attn: Tel:	er to:					
Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-857 Japan  T-STAR  Wote: If this FTR contains more than on Part # 1: 8966102K20 Comments:  Part # 2: Comments:  Part # 3:	Tel:				宛先:		
1 Toyota, Toyota-city, Aichi, 471-857 Japan  T-STAR  Note: If this FTR contains more than on  Part # 1: 8966102K20 Comments:  Part # 2: Comments:  Part # 3:	1						
Note: If this FTR contains more than on    Part # 1:					Tel:		
Part # 1: 8966102K20 Comments:  Part # 2: Comments:  Part # 3:							
1 8966102K20 Comments:  Part # 2: Comments:  Part # 3:	e VIN, create a table	in the report con	taining VIN, produc	tion date, and	odometer		FOR CUSTOMS US Used Parts Value
2 Comments:  Part # 3:	Part Description COMPUTER,	ENGINE CO	NTROL			Qty.	Used Part Value \$ 114.0
Part # 3:	Part Description					Qty.	Used Part Value
2							
Comments:	Part Description					Qty.	Used Part Value
							¥
Part # 4:	Part Description					Qty.	Used Part Value
Comments:	1						Ψ
Part # 5:	Part Description					Qty.	Used Part Value
Comments:							Ψ
Part # 6:	Part Description					Qty.	Used Part Value
6 Comments:							ΙΨ
Part # 7:	Part Description					Qty.	Used Part Value
7 Comments:							, σ
Part # 8:	Part Description					Qty.	Used Part Value
Comments:	<u> </u>					I .	ιψ .0

# 20070612K00060



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date			
FTR-JOE314971 TMS		TMS	QA-Powertrain	FTS	TMS-CHI	40280-1	6/11/2007		
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):				
Base Vehicle	se Vehicle Matrix		2006	28-Apr-2006	9597 mi	2T1KR32E56C			
Condition Title									
Intermittent Stall/S	Intermittent Stall/Stumble - Intake manifold								

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
15-MAY-2007		

#### **Condition Description**

The customer stated that the vehicle would stumble and/or stall intermittently.

#### **Diagnostic Steps:**

- The long term fuel trim was around 16% while at a normal cruise
- #4 cylinder would show misfire at times
- Fuel pressure, MAF, A/F, and O2 were all checked or replaced by the dealer

#### **Probable Cause**

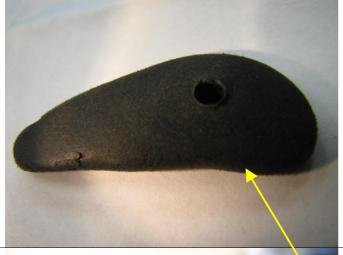
A black piece of plastic was found in the intake port of the cylinder head, which would intermittently hold open a valve and cause the condition. Note: A hole was drilled in the plenum to investigate where the loose piece came from.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:	
171200D080			Have part / will ship	CQEC	

#### **Repair Process**

The intake manifold was replaced. Note: This vehicle showed no signs of ever being involved in an accident, where

the manifold could have been broken and pieces drawn into the engine.







356 2 12/06

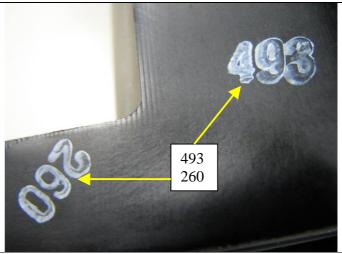
Piece of plastic found in the #4 cyl. intake port (dealer drilled the hole to secure it to the manifold) 16 X 38 mm in size

A355



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date			
FTR-JOE314971 TMS		TMS	QA-Powertrain	FTS	TMS-CHI	40280-1	6/11/2007		
Problem Area	Primary Model		Model Year	Production Date	Odometer VIN (confirm 17 characters):		ters):		
Base Vehicle	Matrix		2006	28-Apr-2006	9597 mi	2T1KR32E56C			
Condition Title									
Intermittent Stall/S	Intermittent Stall/Stumble - Intake manifold								





Attachment 1: PRCS

### Attachment 1: Parts Recovery Control Sheet

Do not type in SHADED fields. If the  $\bf Final\ Destination$  field below is "scrap", properly dispose of the part.

Orig Tracking
VIN

Doc No.

Final Destination: CQEC	SETR#:		CQE Eng	: N/A		
Importer: (Applies to TMC Shipments Only)  Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan	Deliver to: Attn: Tel:			住所: 宛先: Tel:		
T-STAR						
Note: If this FTR contains more than one VIN, create	e a table in the report cont	taining VIN, product	tion date, and	odometer	FOR CUSTOMS USE: Used Parts Value	
1 Part #1: Part Description	ption DLD ASSY, INTAKE			Qt	y. Used Part Value \$ 46 .00	

# 20090820I00010

#### **DEALERSHIP PRODUCT REPORT**

<b>TOYOTA</b>	(C) LEXUS
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TQCN DOC#		Affiliate	Dep	t.			Dealer Cod	е	Ref	Date
TQCN_DPR-0921100	90	TMS	QΑ	QAPowertrain			31011		80460174	08/19/2009
Dealer Name			Dealer City			State		Region	Source	
JOHNSTONS TOYOTA			NEW HAMPTON			NY		NYR	TECH	
Primary Model			Mod	Model Year Production Date		Odometer		VIN		
Corolla			2007 27-APR-07		67944 mi		2T1BR32E07C			
Part # 1:	Part # 2:			Part # 3:		Parts De	rts Destination: Parts Availa		ble:	Repair Date
8946702020						CQE	Available		e upon request	7/23/2009
Condition Title	Condition Title						Applicable DTC Code(s)			
Intermittent stall AF sensor short										

#### **Condition Description**

- Customer states vehicle intermittently stalls and when it stalls all electrical components shut off then come back on.
- Problem was duplicated

#### **Diagnostic Steps:**

- 1. MDT checked bat, +bm, +b and VC terminals of the ecu for voltage.
- 2. MDT found that +B drops to 6 volts when the car stalls.
- 3. MDT checked the circuit for high resistance and shorts to ground, all ok.
- 4. MDT unplugged the A/F sensor and the vehicle stopped stalling.

#### **Probable Cause**

unknown

#### **Repair Process**

MDT replaced the A/F sensor to remedy the concern.





Date Code 04J01

TQCN\_DPR 6/29/2009 V1.7 Page 1 of 2

### **DEALERSHIP PRODUCT REPORT**



TQCN DOC#	Condition	Title		Date			
TQCN_DPR-092110090	Intermit	tent stall AF	08/19/2009	9			
Primary Model		Model Year	Production Date	Odometer	VIN		
Corolla		2007	27-APR-07	67944 mi	2T1BR32E07C		

Attachment 1: Parts  Do not type in SHADED field is "scrap", properly dispose of	Orig Tracking VIN Doc No.							
Final Destination: CQE			SETR#:		CQE E	ng:		
Importer: (Applies to TMC Only)	Delive	r to:			住店	听:		
Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan		Attn: Tel:				宛 <i>约</i>		

				VALUE FOR CUSTOMS USE:
	Part # 1:	Part Description	Qty.	Used Part Value Each
4	8946702020	SENSOR, AIR FUEL RATIO	1	\$ 28.40
I	Comments:			
	Part # 2:	Part Description	Qty.	Used Part Value Each
2				\$
	Comments:			
	Part # 3:	Part Description	Qty.	Used Part Value Each
3				\$
3	Comments:			

TQCN\_DPR 6/29/2009 V1.7 Page 2 of 2

# 



TQCN DOC# Affiliate		Affiliate	Dept.	Source	Location	Ref	Date
FTR-9TE124041 TCI		QA-Powertrain	IDS TCI		23077-1	8/27/2004	
Problem Area	m Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):
Base Vehicle	nicle Corolla		2005		196	2T1BR32E35C	

**Condition Title** 

'05 Corolla fuel pump inoperative

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

The state of the s							
Repair Date	Optional Ref.	Optional Approval					
08/24/04							

#### **Condition Description**

- Vehicle stall while driving and would not restart
- Vehicle was towed to the dealership

#### **Diagnostic Steps:**

- Check fuel pressure, no fuel pressure
- Check power supply to the pump, 10.50 ~ 11.0 V (Spec between 9 to 12 Volt)
- Check continuity at the pump, no continuity (Spec 0.2 Ω to 3.0Ω at 20°C)
- Remove pump from the gas tank, found black deposit in the fuel tank
- Insert magnet to see if the black deposit was of a ferrous composition, the black deposit was attracted to the magnet
- Disassemble the SIFS (SIFS assembly include fuel suction plate sub-assy, fuel filter assy, Fuel pump and fuel pump filter assy) and found black deposit in the bottom portion of the SIFS.
- Remove the fuel pump from the SIFS assembly and apply current from 0V to 4V, there was no rotation of the pump
- Found black deposit on the top of the fuel pump

#### **Probable Cause**

Pump malfunction						
Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:		
232210D100	7700102220	7720102150	Have part / will ship	TMMNA		

#### **Repair Process**

Replace fuel tank, fuel pump and full filler neck. Vehicle started OK. All parts will be ship to Denso in Michigan



 Black deposit found at the bottom of the tank when the fuel pump was removed



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-9TE124041		TCI	QA-Powertrain	IDS	TCI	23077-1	8/27/2004
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):	
Base Vehicle	e Vehicle Corolla		2005		196	2T1BR32E35C	



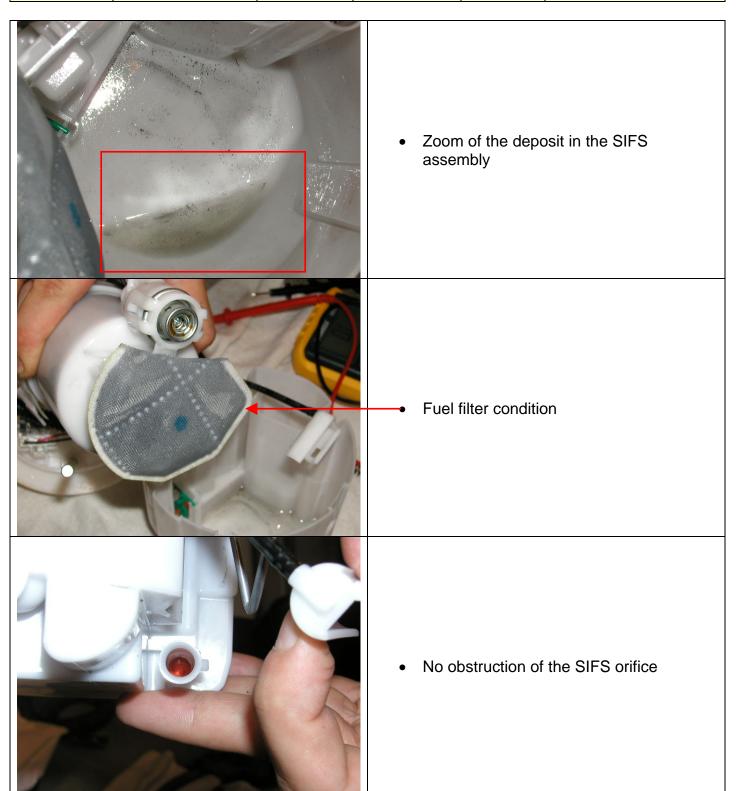
- Insert a magnet into the fuel tank to confirm if the black deposit would be attracted to the magnet
- Black deposit was attracted to the magnet



 Black deposit is found inside the bottom portion of SIFS assembly

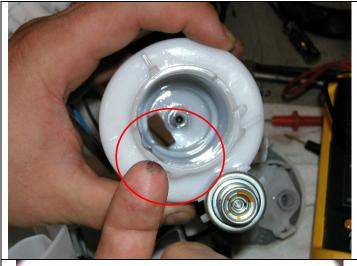


TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-9TE124041		TCI	QA-Powertrain	IDS	TCI	23077-1	8/27/2004
Problem Area	oblem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):
Base Vehicle	ehicle Corolla		2005		196	2T1BR32E35C	





TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-9TE124041		TCI	QA-Powertrain	IDS	TCI	23077-1	8/27/2004
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):	
Base Vehicle	Base Vehicle Corolla		2005		196	2T1BR32E35C	



 Black deposit was found in the cap going on top of the fuel pump



• Zoom of the top of the cap of fuel pump



- Black deposit is found on the top of the pump
- Picture showing manufacturing markings (square box)



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-9TE124041		TCI	QA-Powertrain	IDS	TCI	23077-1	8/27/2004
Problem Area	Primary M	odel	Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Corolla		2005		196	2T1BR32E35C	

Attachment 1: PRCS

# Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN
Doc No.

ļ	Final Destination:	TMMNA		SETR#:		CQE E	ng:	N/A					
lm	porter: (Applies to TMC S	hipments Only)	Delive	r to:			住所	τ̂:					
De	nso Internattional America,	INC											
	rketing And Engineering Di gineering Group	vision-	Attn: E	sill Attwood			宛先	<del>1</del> :					
24	777 Denso Drive		T 1 0	10.070.0000									
Sh	outhfield,		1 el: 24	8-372-8886			Tel	:					
Mic	chigan												
480	086-5047												
T-S	TAR												
No	te: If this FTR contains more	than one VIN, create	e a table i	n the report con	taining VIN, produc	tion date, ar	d odo	meter			OR CUS Used P		
	Part # 1:	Part Descr	iption						Qty.	Į	Jsed P	art Va	alue
1	HS# Origin 232210D100	PUMP,	FUEL						1	\$		46	.73
ı	Comments:	li Olvii ,	OLL						<u>'</u>	Ψ		-10	.70
	Part # 2:	Part Descr		0) ( =   =					Qty.		Jsed P		
2	7700102220	TANK S	UB-AS	SY, FUEL					0	\$		58	.16
_	Comments:												
	Part # 3:	Part Descr		N/ FUEL TA	AUZ EUL ED				Qty.		Jsed P		
3	7720102150 Comments:	PIPE SU	JB-ASS	SY, FUEL TA	NK FILLER				0	\$		14	.63
	Commonto.												
	Part # 4:	Part Descr	iption						Qty.		Jsed P	art Va	
4	Comments:									\$			.00
	Comments.												
	Part # 5:	Part Descr	iption						Qty.	ı	Jsed P	art Va	alue
5										\$			.00
	Comments:												
	Part # 6:	Part Descr	iption						Qty.	ı	Jsed P	art Va	alue
6										\$			.00
6	Comments:												
	Part # 7:	Part Descr	iption						Qty.	ı	Jsed P	art Va	alue
7			•							\$			.00
•	Comments:								-				
	Part # 8:	Part Descr	intion						Qty.		Jsed P	art Vs	alue
8		1 4.1 20001	-p						٠,٠,٠	\$			.00
•	Comments:	<u> </u>											

<b>TOYOTA</b>	(C) LEXUS
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TQCN DOC#	TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date		
<b>FTR-81E124441A</b> TMS		QA-Powertrain	FTS	TMS-NY	23077-1	9/2/2004			
Problem Area	Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):		
Base Vehicle	Corolla		2005	05-2004	1390 mi	2T1BR30E05C			
Condition Title	Condition Title								
05 Corolla Fuel Pu	05 Corolla Fuel Pump Siezed								

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
8/20/04		

## **Condition Description**

- The Customer states: that the engine will crank but will not start.
- The customer called AAA; the AAA staff confirmed the condition and tapped on the fuel pump module and the vehicle engine started.
- A few days later the customer encounter the problem again, at this time the vehicle was towed into the dealership.

# Diagnostic Steps:

- The dealer technician confirmed the following,
- The engine no start condition was duplicated all of the time.
- Checked "Fuel Pressure during cranking" > 0 PSI
- Checked "Spark plug ignition during cranking" > No Spark
- Performed active test on Fuel Pump with ScanTool > the fuel pump started working.
- After the Fuel Pump active test, the problem could no longer be duplicated.
- FTS inspection result of 8/27/04
- The customer complaint could not be duplicated.
- Engine starts fine (about 1 sec cranking is needed to start the Engine).
- Test-drove the vehicle about 3 miles in the city, no abnormalities were found.
- No DTC memorized in ECM.
- Check Fuel Pressure during cranking > 49psi (Spec: 44-50psi)
- Check Fuel Pressure after engine shut off > held 41psi for 30 min. (Spec: more than 21 psi. for 5 min)
- Checked the voltage at the Fuel pump module connector pin#5 > 12.7V with Engine On.
- Check the electrical current at the Fuel pump module connector pin#4, 3.0A (idle~4000rpm) with headlights, A/C, and interior lights on.
- Check the resistance of the Fuel pump > 1.1 ohm@78F (Spec:0. 2~3.0ohm)
- Visual check of the inside of the Fuel pump module case > very small amount of black dust was found.
- The black dust material would not stick to a magnet.
- There was no black dust in the gas tank.
- The ECM P/N is 89661-02C10(Delphi)

#### **Probable Cause**

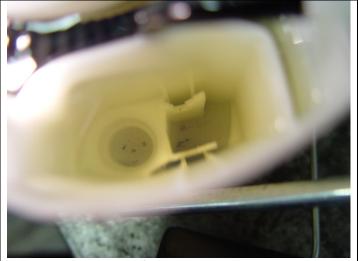
<ul> <li>Unknown.</li> </ul>				
Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966102C10	7702002180		Have part / will ship	TMMNA

#### **Repair Process**



TQCN DOC#	QCN DOC# Affiliate		Dept.	Source	Location	Ref	Date	
FTR-81E124441A		TMS	QA-Powertrain	FTS	TMS-NY	23077-1	9/2/2004	
Problem Area	Primary Mo	odel	Model Year	Production Date	Odometer VIN (confirm 17 characters):		ters):	
Base Vehicle	Corolla		2005	05-2004	1390 mi	2T1BR30E05C		
Condition Title								
05 Corolla Fuel Pเ	05 Corolla Fuel Pump Siezed							

- The dealership will replace the fuel pump module and ECM.
- (TMS-NY FPE will return the recovered fuel pump module to TMS-PRC.)



Black dust in fuel pump module case.



Part# and date code. 77020-02180, 4F21



Voltage and electical curent were measured at Fuel pump module connector Pin#4 and Pin#5.



The attached video was recorded when removing the fuel pump module. It's too tight and hard to remove.

A ½ inch impact gun was needed to remove the fuel pump gauge retainer from the fuel tank.



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date		
FTR-81E124441A	<b>81E124441A</b> TMS		QA-Powertrain FTS		TMS-NY	23077-1	9/2/2004		
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):		
Base Vehicle	Corolla		2005	05-2004	1390 mi	2T1BR30E05C			
Condition Title	Condition Title								
05 Corolla Fuel Po	05 Corolla Fuel Pump Siezed								

# Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN

Doc No.

	F' 15 4' 4' 7	T. 4. 4. 4. 4. 4.		OCTD#.		005 5			N1/A				
		TMMNA		SETR#:		CQE E	ng:		N/A				
lm	porter: (Applies to TMC Ship	pments Only)	Delive	r to:			住所	:					
Ov TO Nis	rth America EDER Gr., Techn erseas Customer Service Tec YOTA MOTOR CORPORTAT shin Education & Training Ce 110, SAKAE, NISSHIN, AICH,	chnical Div.	Attn: Tel:				宛先 Tel:						
T-STAR													
Not	e: If this FTR contains more tha	an one VIN, create	a table i	n the report con	taining VIN, produc	tion date, ar	nd odon	neter				CUSTON ed Parts	
	Part # 1:	Part Descri							C	ty.		ed Part	Value
1	8966102C10 Comments:	COMPU'	TER, E	NGINE CO	NTROL					1	\$	13	00.00
_	Comments:												
	Part # 2:	Part Descri							C	ty.		ed Part	
2	2 TUBE ASSY, FUEL SUCTION W/PUMP GAGE  Comments:							1	\$	11	0 .00		
	Comments.												
	Part # 3:	Part Descri	ption						1	ty.		ed Part	
3	Comments:									0	\$		0.00
	Part # 4:	Part Descri	otion						C	ty.		ed Part	
4	Comments:										\$		.00
	Part # 5:	Part Descri	ption						C	ty.		ed Part	
5	Comments:										\$		.00
	Part # 6:	Part Descri	ption						C	ty.	Us \$	ed Part	Value .00
6	Comments:										φ		.00
		<u> </u>											
	Part # 7:	Part Descrip	ption						C	ty.	Us \$	ed Part	Value .00
7	Comments:										Ψ		.00
	5	<b> </b>							Γ =	, 1			
	Part # 8:	Part Descri	ption						G	ty.	Us \$	ed Part	Value .00
8	Comments:										*		



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date	
FTR-VZE330341		TMS	QA-Powertrain	TMS SrvCtr	TMS	23283-1	11/1/2004	
Problem Area	Primary Mo	odel	Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):	
Base Vehicle	Matrix		2005	10-2004	4 mi	2T1KR32E95C		
Condition Title								
Enigine ECU Malf	Enigine ECU Malfunction							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval

### **Condition Description**

The vehicle was towed from the port with a crank but no start condition. The malfunction indicator light in the combination meter was not on with the key on engine off.

### **Diagnostic Steps:**

Verified all power sources and ground connections to the ECU were normal and that all connectors were fully seated and locked.

#### **Probable Cause**

Suspect internal malfunction in the ECU.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966101131			Have part / will ship	TMMNA

### **Repair Process**

Replace the engine ECU.

Vehicle starts and runs normal.

Tag and recover the original part.



Suspect internal ECU malfunction.





TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date			
FTR-VZE330341		TMS	QA-Powertrain	TMS SrvCtr	TMS	23283-1	11/1/2004			
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):					
Base Vehicle	se Vehicle Matrix		2005	10-2004	4 mi	2T1KR32E95C				
Condition Title										
Enigine ECU Malf	Enigine ECU Malfunction									

# Attachment 1: Parts Recovery Control Sheet

Orig Tracking VIN

Doc No.

I	Final Destination: TM	MNA	SETR#:		CQE Er	ng:		N/A				
lm	porter: (Applies to TMC Shipme	nts Only) Delive	er to:			住所	:					
Ov TO Nis	rth America EDER Gr., Technical erseas Customer Service Technic YOTA MOTOR CORPORTATION shin Education & Training Center 10, SAKAE, NISSHIN, AICH, 470 pan	Attn: Tel:				宛先 Tel:	:					
T-S	STAR IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII											
Not	e: If this FTR contains more than or	ne VIN, create a table	in the report con	taining VIN, product	tion date, an	d odon	neter				OR CUSTOMS U Used Parts Valu	
	Part # 1:	Part Description	=NON:= 0 =	NITOOL					Qty.	-	Ised Part Val	
1	8966101131 Comments:	COMPUTER,	ENGINE CO	NTROL					1	\$	130 .	00
	Part # 2:	Part Description							Qty.	ι \$	Jsed Part Val	ue .00
2	Comments:									Ψ	0.	00
	Part # 3:	Part Description							Qty.	_	Ised Part Val	
3	Comments:								0	\$	0.	.00
	Part # 4:	Part Description							Qty.		Ised Part Val	
4	Comments:									\$		.00
	Part # 5:	Part Description							Qty.	ι	Ised Part Val	ue
5									٠.,.	\$		.00
	Comments:											
	Part # 6:	Part Description							Qty.	ι \$	Ised Part Val	ue .00
6	Comments:									Ψ	•	00
	Part # 7:	Part Description							Qty.		Ised Part Val	
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TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date		
FTR-5BE406051		TMS	QA-Powertrain	FTS	TMS-SF	23283-1	3/13/2005		
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):				
Base Vehicle	sase Vehicle CorollaNUMMI		2005	05-May-2004	3550 mi	1NXBR32E85Z			
Condition Title									
Hard starting, excessive cranking									

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
10/11/2004		

#### **Condition Description**

The engine cranks, but will not start. Condition is intermittent, and can occur hot or cold. When engine does start, engine may stumble momentarily before it can stabilize to normal idle speed.

### **Diagnostic Steps:**

The condition could not be duplicated during diagnosis. Fuel pressure with engine at warm idle was 324 kPa (47 psi). Residual fuel pressure after engine was turned off was greater than 147 kPa (21 psi). Resistance of fuel pump was 1.1 ohms at 70 degrees F.

The fuel pump inlet filter appeared free of any foreign material. <u>Metal debris</u> was found at the bottom of the fuel suction support assembly #1. Due to this observation, a fuel pump was suspected as the primary cause of the condition.

The fuel pump assembly was replaced, and the condition duplicated within one week.

#### **Probable Cause**

Faulty Engine ECU.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966102C11			No part available	N/A

#### **Repair Process**

Replaced Engine ECU (#89611-02C11). Condition corrected.







TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date			
FTR-5BE406051		TMS	QA-Powertrain	FTS	TMS-SF	23283-1	3/13/2005			
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):					
Base Vehicle	Base Vehicle CorollaNUMMI		2005	05-May-2004	3550 mi	1NXBR32E85Z				
Condition Title	Condition Title									
Hard starting, exce	Hard starting, excessive cranking									

# Attachment 1: Parts Recovery Control Sheet

Orig Tracking
VIN

Doc No.

I	Final Destination:	N/A		SETR#:		CQE E	ng:	N/A				
lm	porter: (Applies to TMC S	hipments Only)	Delive	r to:			住所:					
Ov TO Nis	rth America EDER Gr., Tec erseas Customer Service T YOTA MOTOR CORPORT shin Education & Training ( 10, SAKAE, NISSHIN, AIC oan	echnical Div. ATION Center	Attn: Tel:				宛先: Tel:					
T-S	TAR											
Not	e: If this FTR contains more	than one VIN, create	e a table i	n the report con	taining VIN, product	tion date, ar	nd odometer				CUSTOMS ed Parts V	
	Part # 1:	Part Descr	-						ty.		ed Part V	
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	Commonto.											
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TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date		
FTR-9HE309151		TCI	QA-Powertrain	IDS	TCI-TOR	26508-1	4/6/2005		
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):				
Base Vehicle	Matrix		2005	01-Jul-2004	6791 km	2T1KR32E95C			
Condition Title	Condition Title								
Engine No Start-C	Engine No Start-Corroded EVAP Pump Module Connector								

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

	7.	
Repair Date	Optional Ref.	Optional Approval
24-MAR-2005		

#### **Condition Description**

Customer states the vehicle will not start.

#### **Diagnostic Steps:**

1<sup>st</sup> Repair Attempt: The engine would crank, but not start. MIL is 'ON'

- Retrieved the following DTCs
  - P0606 ECM/PCM Processor
  - P2103 Throttle Actuator Control Motor Circuit High
  - P2121 Throttle/Pedal Position Sensor/Switch "D" circuit Range/Performance
- Condition occurred when the vehicle had been cold soaked for 8 hours, with an ambient temperature plus 6 degrees Celsius.
- ECM and Throttle Body replaced; operation of vehicle was normal, for a period of 7 days (Ambient temperature was below 0° Celsius)

2<sup>nd</sup> Repair Attempt: On the 8<sup>th</sup> day, ambient temperature increased to 5° Celsius.

- Vehicle was been parked for more than 5 hours.
- Customer attempted to start their vehicle, engine would not start with the MIL "ON" <u>Diagnostic steps from the **2**<sup>nd</sup> Repair Attempt.</u>
  - Attempt to start engine, engine starts but stalls within seconds after engine start.
  - Retrieved the DTCs P2103 and P2103 from new ECM
  - Throttle body circuits were checked per RM 05-269 –checked OK
  - Check for foreign objects between the throttle valve and housing; No foreign objects found.
  - Using the EWD, the VC circuit at Throttle Motor pin #5 (yellow wire/connector T6) read:
     11.47 volts NG (spec is 5V)
  - Traced the yellow wire back to junction block J5, voltage still read 11.47 volts
  - Traced the yellow wire back to the L4 connector of the Leak Detection Pump Assembly
  - L4 connector was disconnected, corrosion was found in the L4 connector.
  - 11.47 volts was found at pins, 4, 8 and 9 of the L4 connector.
  - There was continuity from pin 4 of L4 connector to pins 6, 7, and 8 of the 1D2 connector.

#### **Probable Cause**

Corrosion with the L4 connector causing an electrical short.

When the ECM runs the EVAP System Monitor, current from B+ flows through the shorted wires at connector L4, shorting out the throttle motor and ECM.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8216102J30	7774002130	8966101132	Have part / will ship	CQEC

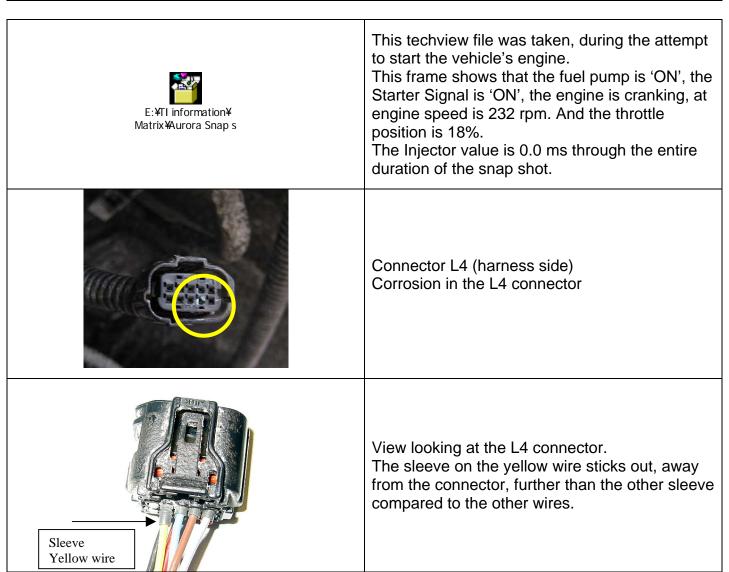
#### **Repair Process**

Replaced ECM, throttle control motor, charcoal canister, and wiring harness from connector 1D2 to L4.

Vehicle has been monitored for a period of 7 days, all days having ambient temperature above 5° Celsius. Operation is normal, no MIL "ON."



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date			
FTR-9HE309151		TCI	QA-Powertrain	IDS	TCI-TOR	26508-1	4/6/2005			
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):					
Base Vehicle	Matrix		2005	01-Jul-2004	6791 km	2T1KR32E95C				
Condition Title	Condition Title									
Engine No Start-C	Engine No Start-Corroded EVAP Pump Module Connector									





TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date			
FTR-9HE309151		TCI	QA-Powertrain	IDS	TCI-TOR	26508-1	4/6/2005			
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):					
Base Vehicle	Matrix		2005	01-Jul-2004	6791 km	2T1KR32E95C				
Condition Title										
Engine No Start-C	Engine No Start-Corroded EVAP Pump Module Connector									

# Attachment 1: Parts Recovery Control Sheet

Orig Tracking
VIN

Doc No.

ı	Final Destination:	CQEC		SETR#:		CQE E	ng:	N/A				
lm	oorter: (Applies to TMC S	hipments Only)	Delive	r to:			住所:					
Qu TO 1 T	Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan						宛先: Tel:					
T-S	TAR											
Not	e: If this FTR contains more	than one VIN, create	e a table i	n the report con	aining VIN, produc	tion date, ar	nd odometer				STOMS USE Parts Value	:
	Part # 1:	Part Descr						Qty			Part Value	
1	8216102J30 Comments:	WIRE, F	LOOR					1	\$	5	74 .00	)
	Comments.											
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2	7774002130 Comments:	CANIST	EK AS	SY, CHARC	UAL			1	\$	)	35 .00	J
	Part # 3: 8966101132	Part Descr	-	ENGINE CO	NTROI			Qty			Part Value 184 .00	
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8	Comments:	•						•				



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-TBE127761A		TMEX	QA-Powertrain	FTS	TDM	23077-3	10/17/2006
Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):	
Base Vehicle	Coroll	La .	2006	03/06	3636 KM	2T1BR32E96C	
Condition Title							
Debris in fuel tank causing a stall							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

	71	1 0
Repair Date	Optional Ref.	Optional Approval

#### **Condition Description**

Customer states that the vehicle stalls while driving, after a few minutes the engine would restart but it will stall again

### **Diagnostic Steps:**

- 1. While duplicating concern, technician found that fuel pressure dropped when the engine stalled.
- 2. Technician inspected the fuel pump, and noticed foreign material in fuel tank
- 3. Technician noticed that the foreign material plugged up the fuel pump pick up, causing the vehicle to stall.

#### **Probable Cause**

Unknown

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
7702002180			Have part / will ship	CQEC

#### **Repair Process**

Technician clean the fuel tank from all foreign particles

Technician clean the Fuel Pump Assembly

Technician did not replaced fuel pump assembly, technician states that he just clean very well all parts and reinstall the gas tank.

Technicians clean the fuel lines to make sure no foreign particles where noticeable in fuel line.



FOREIGN MATERIAL FROM FUEL TANK

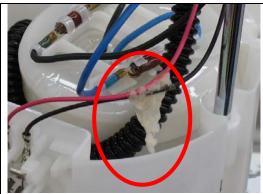


FOREIGN MATERIAL STUCK IN FUEL PICK UP



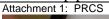
TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-TBE127761A		TMEX	QA-Powertrain	FTS	TDM	23077-3	10/17/2006
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Coroll	La.	2006	03/06	3636 KM	2T1BR32E96C	
Condition Title							
Debris in fuel tank causing a stall							





Foreign material was found all over the fuel pump

Fuel Pump pick up contaminated







THIS FOREIGN MATERIAL WAS BLOCKING THE FUEL PUMP PRESSURE LINE

# Attachment 1: Parts Recovery Control Sheet

Do not type in SHADED fields. If the Final Destination field below is "scrap", properly dispose of the part

Orig Tracking VIN Doc No.

scrap , property dispose of the	ic part.								
Final Destination:	CQEC		SETR#:	R#: CQE Eng:			N/A		
Importer: (Applies to TMC S	hipments Only)	Delive	r to:			住所	f:		
Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Ro TOYOTA MOTOR CORPORA 1 Toyota, Toyota-city, Aichi, 4 Japan	Attn: Tel:	<b>処元</b> .							
T-STAR									
Note: If this FTR contains more	than one VIN, creat	e a table i	n the report con	taining VIN, produc	tion date, and	d odo	meter		FOR CUSTOMS USE: Used Parts Value
Part # 1: 7702002180	Part Descr TUBE A	-	UEL SUCTI	ON W/PUMP 8	& GAGE			Qty. 1	Used Part Value \$ 115 .00
Comments:									



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-7QE131161		TMS	QA-Electrical	FTS	TMS-LA	36734-1	12/8/2006
Problem Area Primary Model		odel	Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):
Base Vehicle	Corolla		2006	01-Dec-2005	7260 mi	2T1BY32E16C	
Condition Title							
Stalls at times							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
07-NOV-2006		

## **Condition Description**

- Customer complaint of vehicle dies while driving.
- Condition would occur during downshifting or idling for an extended period.

#### **Diagnostic Steps:**

- Condition could be duplicated while tapping ECM or by shaking engine control wire harness at right hand entrance point into firewall.
- Wire harness removed and found to have intermittent open between junction connector J2-J3 and Throttle Position Sensor.
- Wire harness was subsequently opened for inspection and found to have broken brown ground supply wire in engine side of harness (see attached for location).

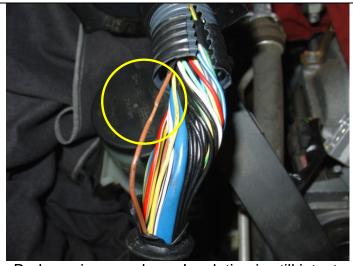
#### **Probable Cause**

Broken ground in engine wire harness.

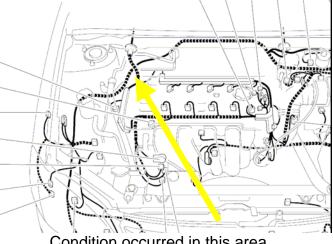
Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
N/A			No part available	N/A

#### **Repair Process**

Repair wire harness and road test.



Broken wire seen here. Insulation is still intact.



Condition occurred in this area.



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-7QE131161		TMS	QA-Electrical	FTS	TMS-LA	36734-1	12/8/2006
Problem Area	a Primary Model		Model Year	Production Date	Odometer VIN (confirm 17 characte		ters):
Base Vehicle	Corolla		2006	01-Dec-2005	7260 mi	2T1BY32E16C	
Condition Title							
Stalls at times							



Overview of harness. Break is here.

Loom has been removed from computer side for repair.



TQCN DOC# A		Affiliate Dept.		Source	Location	Ref	Date
FTR-7QE131161		TMS	QA-Electrical	FTS	TMS-LA	36734-1	12/8/2006
Problem Area Primary Model		Model Year	Production Date Odometer VIN (confirm 17 cha		VIN (confirm 17 charac	acters):	
Base Vehicle	Corolla		2006	01-Dec-2005	7260 mi	2T1BY32E16C	
Condition Title							
Stalls at times							

# Attachment 1: Parts Recovery Control Sheet

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VIN
Doc No.

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I	Final Destination:	N/A		SETR#:		CQE E	ng:	N/A				
lm	porter: (Applies to TMC Shi	pments Only)	Delive	r to:			住所:					
Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan			Attn: Tel:				宛先: Tel:					
T-STAR												
Not	e: If this FTR contains more th	an one VIN, create	e a table i	n the report con	taining VIN, produc	tion date, an	d odome	ter			R CUSTON	
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TQCN DOC#	Affiliate		Dept.	Source	Location	Ref	Date
FTR-7RE403671B TMS		QA-Powertrain	FTS	TMS	36659-1	2/8/2007	
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	CorollaNUMMI		2006	25-Feb-2006	10381 mi	1NXBR30E76Z	
Condition Title							
MIL ON P0607							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
04-JAN-2007		

### **Condition Description**

Customer states vehicle stalls intermittently.

#### **Diagnostic Steps:**

- Technician could not duplicate concern and noted check engine light on.
- Technician connected Toyota H/H Tester and could <u>not</u> pull DTCs unless engine was running.
- Tech started engine and noted DTC P0607 (ECU CPU Malfunction).
- Technician validated circuit integrity and then replaced engine ECU, condition corrected.

#### **Probable Cause**

Unknown.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966102D20			Have part / will ship	CQEC

#### **Repair Process**

Replaced engine ECU (P/N 89661-02D20).



Engine Control ECU (P/N 89661-02D01) 28039800





TQCN DOC#	Affiliate		Dept.	Source	Location	Ref	Date
FTR-7RE403671B TMS		QA-Powertrain	FTS	TMS	36659-1	2/8/2007	
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	CorollaNUMMI		2006	25-Feb-2006	10381 mi	1NXBR30E76Z	
Condition Title	Condition Title						
MIL ON P0607							

# Attachment 1: Parts Recovery Control Sheet

Orig Tracking
VIN

Doc No.

ı	Final Destination:	CQEC		SETR#:		CQE E	ng:	N/A				
Im	porter: (Applies to TMC SI	hipments Only)	Delive	r to:			住所	:				
Qu TO 1 T	Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan						宛先 Tel:	:				
					taining VIN garden					FOR	CUSTO	OMS USE:
NO	e: If this FTR contains more t			n the report con	taining vin, product	tion date, an	ia oaon			Use	ed Part	s Value
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2	Comments:											
	Part # 3:	Part Descr	iption						Qty.		d Par	t Value
3	Comments:								0	\$		0 .00
	Part # 4:	Part Descr	intion						Qty.	Hea	d Par	t Value
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8										\$		.00
	Comments:											



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-7RE403671		TMS	QA-Powertrain	FTS	TMS	36659-1	2/6/2007
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	CorollaNUMMI		2006	11-Feb-2006	6205 mi	1NXBR30E56Z	
Condition Title							
Stall No start ECM							

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
05-JAN-2007		

## **Condition Description**

Customer complains of engine stall and low idle-intermittent.

#### **Diagnostic Steps:**

- Technician could not duplicate concern, but noted check engine light on.
- Technician connected Toyota H/H Tester and could not communicate w/ vehicle.
- Technician validated circuit integrity and then replaced engine ECU; condition corrected.

#### **Probable Cause**

Unknown.

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
8966102D20			Have part / will ship	CQEC

#### **Repair Process**

Replaced engine ECU (P/N 89661-02D20).



P/N 89661-02D01 28039800





TQCN DOC#	QCN DOC# Affiliate		Dept.	Source	Location	Ref	Date
FTR-7RE403671 TMS		QA-Powertrain	FTS	TMS	36659-1	2/6/2007	
Problem Area	lem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	CorollaNUMMI		2006	11-Feb-2006	6205 mi	1NXBR30E56Z	
Condition Title							
Stall No start ECM							

# Attachment 1: Parts Recovery Control Sheet

Orig Tracking
VIN

Doc No.

	<b>:rap</b> ", properly dispose of the part	•		<b>I</b> II I			••••	<u> </u>	
ı	Final Destination: CQ	EC	SETR#:		CQE Eng	: N/A			
lm	porter: (Applies to TMC Shipme	ents Only) Del	iver to:		Æ	主所:			
Qu TO	N. Okumura, Chief Expert ality Div. Warranty Parts Room YOTA MOTOR CORPORATION oyota, Toyota-city, Aichi, 471-857 pan	l lei				包先: Yel:			
T-S	TAR								
Not	te: If this FTR contains more than o	ne VIN, create a tal	ble in the report con	taining VIN, produc	tion date, and c	odometer		FOR CUSTOMS USI Used Parts Value	
1	Part # 1: 8966102D20 Comments:	Part Description COMPUTER	R, ENGINE CO	NTROL			Aty.	Used Part Value \$ 1.0	
2	Part # 2: Comments:	Part Description				í	Oty.	Used Part Value \$ 0.0	
3	Part # 3: Comments:	Part Description	1			ľ	Oty.	Used Part Value \$ 0.0	
4	Part # 4:	Part Description	1			C	Qty.	Used Part Value	
_	Comments:								
5	Part # 5:	Part Description	ı			G	Qty.	Used Part Value	
	Comments:								
6	Part # 6:	Part Description	1			C	Qty.	Used Part Value \$.0	
	Comments:								
7	Part # 7:	Part Description	1			C	Qty.	Used Part Value \$.0	
•	Comments:								
8	Part # 8:	Part Description				C	Qty.	Used Part Value	
<u> </u>	Comments:								



TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date	
<b>FTR-3KE123671</b> TMS		QA-Powertrain	FTS	TMS-NY	41990-1	8/24/2007	
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Corolla		2007	20-Apr-2007	1477 mi	2T1BR32E17C	
Condition Title							
Engine stall stop a	Engine stall stop and go condition						

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

		· · · · · · · · · · · · · · · · · · ·
Repair Date	Optional Ref.	Optional Approval
10-JUL-2007		

### **Condition Description**

• Customer states engine stalls in stop and go traffic condition.

#### **Diagnostic Steps:**

- 1. Technician inspected and verified the customer's concern.
- 2. Technician performed fuel pressure test.
- 3. Technician found fuel pressure holding at 40PSI-engine off.
- 4. FTS checked fuel pump assembly and found that resistance of fuel pump is 0.9 ohm.

(Spec: 0.2 - 3.0 ohm)

#### **Probable Cause**

Unknown

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
7702002181			Have part / will ship	CQEC

# **Repair Process**

The technician replaced the to remedy the condition Part was shipped UPS for further quality evaluation purposes to TMS UPS tracking # 1Z 4X4 15X 06 3202 0842.



P/N 77020-02181 KA292010-5520 4 J 11 037



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-3KE123671 TMS		QA-Powertrain	FTS	TMS-NY	41990-1	8/24/2007	
Problem Area Primary Model		Model Year	Production Date	uction Date Odometer VIN (confirm 17 characters):		ters):	
Base Vehicle	Corolla		2007	20-Apr-2007	1477 mi	2T1BR32E17C	
Condition Title	Condition Title						
Engine stall stop a	Engine stall stop and go condition						

# Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN
Doc No.

	rap , property dispose of the	F *** **		1	<b>I</b> II 1				••	<u> </u>	
ı	Final Destination:	CQEC		SETR#:		CQE Er	ng:	N/A			
Imp	porter: (Applies to TMC Shi	ipments Only)	Delive	r to:			住所:				
Qua TO	N. Okumura, Chief Expert ality Div. Warranty Parts Roc YOTA MOTOR CORPORAT oyota, Toyota-city, Aichi, 47 oan	ION	Attn: Tel:				宛先: Tel:				
T-S	TAR										
Not	te: If this FTR contains more th	an one VIN, create	a table i	n the report con	taining VIN, produc	tion date, an	d odomet	er		FOR CUSTOMS US Used Parts Value	
1	Part #1: 7702002181 Comments:	Part Descri TUBE A		UEL SUCTI	ON W/PUMP	& GAGE		Qty 1		Used Part Value 117 .(	
2	Part # 2: Comments:	Part Descri	ption					Qty 0		Used Part Valu	
3	Part # 3:  Comments:	Part Descri	ption					Qty 0		Used Part Valu	
4	Part # 4:	Part Descri	ption					Qty		Used Part Valu	ie
4	Comments:										
5	Part # 5:	Part Descri	ption					Qty	/. (	Used Part Valu	ie 00
	Comments:										
6	Part # 6:	Part Descri	ption					Qty		Used Part Valu	је 00
•	Comments:										
7	Part # 7:	Part Descri	ption					Qty		Used Part Valu	је 00
	Comments:										
8	Part # 8:	Part Descri	ption					Qty	/. (	Used Part Valu	ie 00
O	Comments:										



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-50E424371		TMS	QA-Powertrain	FTS	TMS-PT	42416-1	9/12/2007
Problem Area	Problem Area Primary Model		Model Year	Production Date	Odometer VIN (confirm 17 characters):		ters):
Base Vehicle	Corollal	NUMMI	2007	27-Mar-2007	327 mi	1NXBR30EX7Z	
Condition Title							
1ZZ-FE Loose cra	1ZZ-FE Loose crankshaft pulley bolt						

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
31-AUG-2007		

#### **Condition Description**

 The owner complained that the engine would intermittently stall while waiting at a traffic signal.

### **Diagnostic Steps:**

- The condition was duplicated.
- A knocking noise was noticed coming from the front of the engine.
- No MIL or DTCs were present.
- The crankshaft pulley was found to be loose on the crankshaft.
- The loose pulley caused the pulley to crack and the woodruff key slot in the crankshaft to be damaged.

#### **Probable Cause**

Unknown.				
Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
9011912127			Special request only	N/A

#### **Repair Process**

Because of the low mileage on this vehicle the engine short block assembly and crankshaft pulley were replaced to correct the condition.



Internal damage to crankshaft pulley keyway



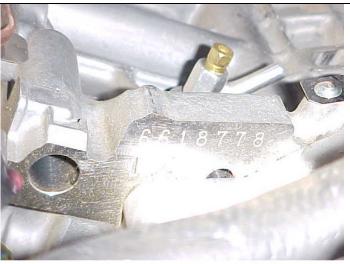
Crack in crankshaft pulley.



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-50E424371		TMS	QA-Powertrain	FTS	TMS-PT	42416-1	9/12/2007
Problem Area	Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 charac	ters):
Base Vehicle	Corollal	NUMMI	2007	27-Mar-2007	327 mi	1NXBR30EX7Z	
Condition Title	Condition Title						
1ZZ-FE Loose cra	1ZZ-FE Loose crankshaft pulley bolt						



This shows the damage to the front of the crankshaft.



Cylinder block serial number -6618778



The I.D. tag from the cylinder block. Reads N1ZZ-E85ZN ++ 213



Date stamp from cylinder block - DEC 21 PM



TQCN DOC#		Affiliate	Dept.	Source	Location	Ref	Date
FTR-50E424371		TMS	QA-Powertrain	FTS	TMS-PT	42416-1	9/12/2007
Problem Area	Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Corollal	NUMMI	2007	27-Mar-2007	327 mi	1NXBR30EX7Z	
Condition Title	Condition Title						
1ZZ-FE Loose cra	1ZZ-FE Loose crankshaft pulley bolt						

Attachment 1: PRCS

# Attachment 1: Parts Recovery Control Sheet

Orig
Tracking
VIN
Doc No.

"scrap", properly dispose of the part.		Doc No.
Final Destination: N/A	SETR#:	CQE Eng: N/A
Importer: (Applies to TMC Shipments Only)	Deliver to:	住所:
Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan	Attn: Tel:	宛先: Tel:
T-STAR		1  <b>                                    </b>
Note: If this FTR contains more than one VIN, crea	e a table in the report con	ntaining VIN, production date, and odometer FOR CUSTOMS USE: Used Parts Value
Part #1: Part Desc BOLT, 1 Comments:	iption N/WASHER	Qty. Used Part Value 1 \$ 1.00



TQCN DOC#	TQCN DOC# Affiliate		Dept.	Source	Location	Ref	Date
FTR-VEE131971B TMS		QA-Powertrain	FPE	TMS-NY	42281-1	11/19/2007	
Problem Area	Problem Area Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
Base Vehicle	Corolla		2006	05-May-2006	19663 mi	2T1BR32E46C	
Condition Title	Condition Title						
Engine stalls out a	Engine stalls out at times						

Do not type in YELLOW shaded fields - Input data from Web page or RDM:

Repair Date	Optional Ref.	Optional Approval
15-NOV-2007		

## **Condition Description**

Customer states engine stalls out at times.

### **Diagnostic Steps:**

Technician verified the customer's complaint and upon further diagnosis found the partially broken wire for the throttle control motor connector, T6 / E-2 / pin#3

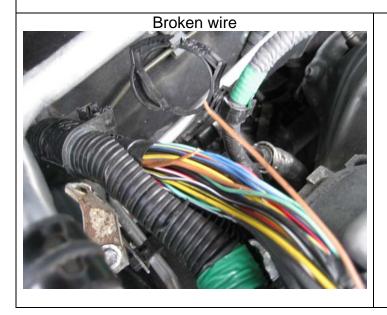
#### **Probable Cause**

Unknown

Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:
N/A			No part available	N/A

#### **Repair Process**

The technician repaired the wire to remedy the condition.





TQCN DOC# Affiliate		Affiliate	Dept.	Source	Location	Ref	Date		
FTR-VEE131971B		TMS	QA-Powertrain	FPE	TMS-NY	42281-1	11/19/2007		
Problem Area	Primary Model		Model Year	Production Date	Odometer	VIN (confirm 17 characters):			
Base Vehicle	Base Vehicle Corolla		2006	05-May-2006	19663 mi	2T1BR32E46C			
Condition Title	Condition Title								
Engine stalls out a	Engine stalls out at times								

# Attachment 1: Parts Recovery Control Sheet

Orig Tracking
VIN

Doc No.

I	Final Destination:	N/A		SETR#:		CQE E	ng:	N/A			
lm	oorter: (Applies to TMC SI	hipments Only)	Delive	r to:			住所:				
Qu TO	N. Okumura, Chief Expert ality Div. Warranty Parts Ro YOTA MOTOR CORPORA oyota, Toyota-city, Aichi, 47	TION	Attn: Tel:				宛先: Tel:				
T-S	TAR										
Not	e: If this FTR contains more	than one VIN, create	e a table i	n the report con	taining VIN, product	tion date, ar	nd odometer		F	OR CUSTO	
	Part # 1:	Part Descr	iption					Qty.		Used Part	
1	N/A Comments:							1	\$		0.00
	Commond.										
	Part # 2:	Part Descr	iption					Qty.		Used Part	
2	Comments:							0	\$		0.00
	Part # 3:	Part Descr	iption					Qty.		Used Part	
3	Comments:							0	\$		0.00
	Part # 4:	Part Descr	iption					Qty.	. [	Used Part	Value
4			.,						\$		.00
4	Comments:										
	Part # 5:	Part Descr	iption					Qty.	\$	Used Part	
5	Comments:								Ψ		.00
	Part # 6:	Part Descr	iption					Qty.		Used Part	Value
6	Comments:								\$		.00
	Part # 7:	Part Descr	iption					Qty.	\$	Used Part	Value .00
7	Comments:	<u> </u>							ΙΨ		.00
	Part # 8:	Part Descr	iption					Qty.		Used Part	Value
8									\$		.00
	Comments:										



TQCN DOC#		Affiliate	Dept.		Source		Location		Ref		Date
TQCN_FTR-081820011		TMS	QAP	owertrain	PE		TMS		80274851		07/08/2008
Problem Area	oblem Area Primary Model			Model Year Pr		Prod	luction Date	n Date Odometer		VIN (confirm 17 c	haracters):
Base Vehicle	se Vehicle Matrix			2007		200	006-11-18 14		714 km	2T1KR32E0	7C
Condition Title											
MIL ON P0607 - Engine Stalls											

Do not type in YELLOW shaded fields – This data is auto-populated from the TQCN system:

Repair Date	Optional Ref.	Optional Approval	
4/18/2008			

### **Condition Description**

Customer states the engine stalls and the check engine light is on

#### **Diagnostic Steps:**

- 1. Technician verified customer concerned and preformed a health check with the Techstream.
- 2. DTC P0607 ECM Internal Malfunction, was stored
- 3. Technician found TSB EG042-07 which is applicable to the U.S. market.

#### **Probable Cause**

Internal ECM malfunction										
Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:						
8966102K70			Part(s) Available	CQE						

### **Repair Process**

# Replaced ECM



ECM part number 89661-02K70

TQCN\_FTR 03/18/2008 ver. 1.0 Page 1 of 2 1



TQCN DOC#		Affiliate	Dept.		Source		Location		Ref		Date
TQCN_FTR-081820011		TMS	QAPowertrain Pl		PE		TMS		80274851		07/08/2008
Problem Area	Problem Area Primary Model			Model Year		Proc	duction Date O		lometer VIN (confirm 17		characters):
Base Vehicle	se Vehicle Matrix			2007 2		200	06-11-18 14, <sup>-</sup>		,714 km 2T1KR32E0		7C
Condition Title											
MIL ON P0607 - Engine Stalls											

#### Orig Tracking Attachment 1: Parts Recovery Control Sheet VIN Do not type in SHADED fields. If the Final Destination field below Doc No. is "scrap", properly dispose of the part. CQE Eng: SETR#: N/A **Final Destination:** CQE Importer: (Applies to TMC Shipments Deliver to: 住所: Only) Attn: 宛先: Mr. N. Okumura, Chief Expert Quality Div. Warranty Parts Room Tel: Tel: TOYOTA MOTOR CORPORATION 1 Toyota, Toyota-city, Aichi, 471-8571 Japan T-STAR FOR CUSTOMS USE: Used Note: If this FTR contains more than one VIN, create a table in the report containing VIN, production date, and odometer Parts Value Part Description Qty. Part # 1: **Used Part Value Each** COMPUTER, ENGINE CONTROL 8966102K70 1 114.66 1 Comments: **Used Part Value Each** Part # 2: Part Description Qty. 2 Comments: Qty. Part # 3: **Part Description Used Part Value Each** 3 Comments: Part # 4: **Part Description** Qty. **Used Part Value Each** 4 Comments: Part # 5: Part Description Qty. **Used Part Value Each** \$ 5 Comments: Part # 6: **Used Part Value Each Part Description** Qty. 6 Comments: Part # 7: Part Description Qty. **Used Part Value Each** 7 Comments:

TQCN\_FTR 03/18/2008 ver. 1.0 Page 2 of 2 2