







Case Number: 140372

Originator Name: Jose Garcia 866-790-5700 21260 jose_garcia@gmexpert.com

Created Date: 09/13/2007

Vehicle Info

***VIN:** YS3FH41U871 [REDACTED]
Year: 2007

MSRP: 36865.0
Make: Saab

***TAC #:** n/a
Model: 9-3

Vehicle Comments & TAC Explanation:
TAC not contacted

***Date Reviewed with Customer:** 09/13/2007
Original Purchase Date: 03/28/2007

***Repurchase Mileage:** 2700
*** Original Purchase Condition:** New

Vehicle Owner(s)

Entity Type: Person
*** Names(s) on Title:** [REDACTED]
*** Primary Owner:** [REDACTED]
*** Address:** [REDACTED]
*** City:** Lewisville
*** Day Phone:** [REDACTED]
*** E-mail:** [REDACTED]

*** Title State:** TX
*** State:** TX
*** Home Phone:** [REDACTED]
*** Fax Phone:** [REDACTED]
*** ZIP Code:** [REDACTED]
*** Cell Phone:** [REDACTED]

UCC Codes

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5
J0116

Vehicle Lien Holder

Type of Secured Interest: Standard Lien
Contact or Attention: Ellen Covel
Address: PO Box 2150
City: Greely
Day Phone: 800-200-4622

*** Company:** GMAC
Account #: [REDACTED]
State: CO
Fax: [REDACTED]
ZIP Code: 80632
E-mail: [REDACTED]

Original Selling Dealer

*** Dealer #:** 220237
Region: 20
*** Phone:** (817) 912-3000
*** Contact Name:** Travis Endsley

Dealer Name: SEWELL SAAB OF GRAPEVINE
District: 9151
Fax: [REDACTED]
*** Contact Title:** Saab Manager
E-Mail: [REDACTED]

Repurchasing Dealer: -
Repair: -
*** Contact Name:** [REDACTED]

*** Contact Title:** [REDACTED]

Vehicle Location: -

Repurchase

* Reason Thermal event

Transaction

Details:

Siebel Request #: 71-555337426

State: TX

Source: AVM Voluntary

Replacement VIN: YS3FH41U771 [REDACTED]

Order #: 817311

MSRP: 37190.0

* **Disposition:** Scrap

* **Type:** Trade - New Finance

Year: 2007 Make: Saab Model: 9-3

Repurchase: trade repurchase

* **Processing**

Instructions:

Disposition: scrap vehicle

* **Processing**

Instructions:

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
Usage	Use Lemon Law	NA	Usage per Lemon Law	0
Sales Tax	Customer	NA	Sales Tax	0
State/Gov Fees	Customer	NA	Fees	0
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	NA	Negative Equity	0
Over Allowance Amount	Customer	NA	Over Allowance	0



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Entity Type: Person
*** Names(s) on Title:** [REDACTED]
*** Primary Owner:** [REDACTED]
*** Address:** [REDACTED]
*** City:** Lewisville
*** Day Phone:** [REDACTED]
*** E-mail:** [REDACTED]

*** Title State:** TX
*** State:** TX
*** Home:** [REDACTED]
*** Fax Phone:** [REDACTED]
*** ZIP Code:** [REDACTED]
*** Cell Phone:** [REDACTED]

UCC Codes

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5
J0116

Vehicle Lien Holder

Type of Secured Interest: Standard Lien
Contact or Attention: Ellen Covel
Address: PO Box 2150
City: Greely
Day Phone: 800-200-4622

*** Company:** GMAC
Account #: [REDACTED]
State: CO
Fax: [REDACTED]
ZIP Code: 80632
E-mail: [REDACTED]

Original Selling Dealer

*** Dealer #:** 220237
Region: 20
*** Phone:** (817) 912-3000
*** Contact Name:** Travis Endsley

Dealer Name: SEWELL SAAB OF GRAPEVINE
District: 9151
Fax: [REDACTED]
*** Contact Title:** Saab Manager
E-Mail: [REDACTED]

Repurchasing Dealer: -
Repair: -
*** Contact Name:** [REDACTED]

*** Contact Title:** [REDACTED]

Vehicle Location: -

Repurchase

* Reason Thermal event

Transaction

Details:

Siebel Request #: 71-555337426

State: TX

Source: AVM Voluntary

Replacement VIN: YS3FH41U771 [REDACTED]

Order #: 817311

MSRP: 37190.0

* **Disposition:** Scrap

* **Type:** Trade - New Finance

Year: 2007 Make: Saab Model: 9-3

Repurchase: trade repurchase

* **Processing**

Instructions:

Disposition: scrap vehicle

* **Processing**

Instructions:

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
Usage	Use Lemon Law	NA	Usage per Lemon Law	0
Sales Tax	Customer	NA	Sales Tax	0
State/Gov Fees	Customer	NA	Fees	0
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	NA	Negative Equity	0
Over Allowance Amount	Customer	NA	Over Allowance	0

GMAC

To:

Company :

Fax Number : **9,1,8662700217**

Phone Number :

From : Ellen Covel

Phone Number 1-800-200-4622

Time Sent : **Thursday, Sep 13, 2007 05:56PM**

Pages : **2**

Description :

**attn Joe Garcia
case 71555337426**

The information contained in this facsimile message is privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone at the above number.

Thank you.....GMAC.



September 13, 2007

GM Repurch
Attention: Joe Garcia

Customer: [REDACTED]
Account No.: [REDACTED]
Vehicle: N07 Saab93
VIN: YS3FH41U871 [REDACTED]

Dear Joe:

In accordance with your request, the amount to pay the above account in full is \$34,166.78 plus \$4.57 per day for each day after September 23, 2007 (see below).

Present Unpaid Balance	\$	34,043.40
Finance Charges Accrued to Date	+	77.68
Late Charges Due	+	0.00
Other Charges Due	+	45.70
Net Amount To Be Remitted	\$	34,166.78

Plus \$4.57 finance charge per day for each day after September 23, 2007.

Please call us toll free at (800) 216-4622 if we can be of further service or answer any questions you may have.

Sincerely,

Ellen Covell
Customer Service Specialist

STANDARD TRADE REPURCHASE WORKSHEET

File Number

71-555337426

Customer Name

██████████

Worksheet filled out by:

Scott Fugate

Old Vehicle VIN:

YS3FH41U871 ██████████

New Vehicle VIN:

YS3FH41U771 ██████████

Date:

October 2, 2007

TRADE REPURCHASE				
Replacement Veh. Cost (231/237)	\$33,750.00	G		
Conversion / Upfit Cost	\$0.00	E		
State Sales Tax	\$0.00	N		
Additional Tax	\$0.00	E		
Reg./Lic./Title Fees (opt)	\$0.00	R		
Taxes Reimbursed on old vehicle	\$0.00	A		
Fees (Explain)	\$0.00	L		
State Fees	\$0.00	M		
Items below not shown on new Bill of Sale				
Cost to transfer Aftermarket Items	\$0.00	T		
Unused portion of non-GMPP	\$0.00	O		
H/B, ADV, EXP	\$0.00	R		
Transportation Fees	\$0.00	S		
Misc. (Explain)	\$0.00			
Total Replacement Price	\$33,750.00			
State Sales Tax	\$20.31			
Dealer inventory tax	\$73.38			
Reg./Lic./Title Fees (opt)	\$108.80	C		
New Aftermarket Items	\$0.00	U		
Fees (Explain)	\$0.00	S		
State Inspection fee	\$23.75	T		
Items below contribute to trade-in allowance				
Usage/Depreciation	\$0.00	M	Waived per PAR	
Damage	\$0.00	E		
MSRP Upgrade	\$325.00	R		
MSRP Downgrade (deducted)	\$0.00			
Reimb. of Aft. Mkts on Old Unit	\$0.00			
Misc. Customer Credit	\$0.00			
Less Dealer Contribution to Cust	\$0.00			
Total Customer Cost	\$551.24			
Trade Repurchase Amount	\$33,425.00			
Attorney Fees	\$0.00			
Total Repurchase Amount	\$33,425.00			
Less Dealer Contribution to GM	\$0.00			
(30-day) Lien Payoff	\$33,837.68			
<i>Good through 10/31/07</i>				
Dealer Due to GM	\$412.68			
GM Due to Dealer	NA			
NADA (Legal Only)	\$0.00			
Est. Auction Price (Legal Only)	\$0.00			
Projected (Loss)	-\$33,425.00			
			Authorized Signature	Date
			This is a "work in process" until approved by a Authorized Representative	
			(Repurchase Group Only)	



Case Number: 140938

Originator Name: Jose Garcia 866-790-5700 21260 jose_garcia@gmexpert.com

Created Date: 09/27/2007

Vehicle Info

***VIN:** YS3FH41U871 [REDACTED]
Year: 2007

MSRP: 36865.0
Make: Saab

***TAC #:** n/a
Model: 9-3

Vehicle Comments & TAC Explanation:
TAC not contacted

***Date Reviewed with Customer:** 09/13/2007
Original Purchase Date: 03/28/2007

***Repurchase Mileage:** 2700
*** Original Purchase Condition:** New

Vehicle Owner(s)

Entity Type: Person
*** Names(s) on Title:** [REDACTED]
*** Primary Owner:** Cy [REDACTED]
[REDACTED]
*** City:** Lewisville
*** Day Phone:** [REDACTED]
*** E-mail:** [REDACTED]

*** Title State:** TX
*** State:** TX
*** Home Phone:** [REDACTED]
*** Fax Phone:** [REDACTED]
*** ZIP Code:** [REDACTED]
*** Cell Phone:** [REDACTED]

UCC Codes

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5
J0116

Vehicle Lien Holder

Type of Secured Interest: Standard Lien
Contact or Attention: Ellen Covell
Address: PO Box 2150
City: Greely
Day Phone: 800-200-4622

*** Company:** GMAC
Account #: [REDACTED]
State: CO
Fax: [REDACTED]
ZIP Code: 80632
E-mail: [REDACTED]

Original Selling Dealer

*** Dealer #:** 220237
Region: 20
*** Phone:** (817) 912-3000
*** Contact Name:** Travis Endsley

Dealer Name: SEWELL SAAB OF GRAPEVINE
District: 9151
Fax: [REDACTED]
*** Contact Title:** Saab Manager
E-Mail: [REDACTED]

Repurchasing Dealer: -
Repair
*** Contact Name:** [REDACTED]

*** Contact Title:** [REDACTED]

Vehicle Location: -

Repurchase

* Reason Thermal event

Transaction

Details:

Siebel Request #: 71-555337426 * **Disposition:** Scrap
State: TX * **Type:** Trade - New Finance
Source: ADR PAR Product Allegation
Replacement VIN: YS3FH41U771 [REDACTED] Year: 2007 Make: Saab Model: 9-3
Order #: 817311
MSRP: 37190.0

Repurchase: GM is waiving the usage fee

* **Processing**
Instructions:

Disposition: scrap vehicl

* **Processing**
Instructions:

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
Usage	Does Not Apply	NA	Usage per Lemon Law	0
Sales Tax	Customer	NA	Sales Tax	0
State/Gov Fees	Customer	NA	Fees	0
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	NA	Negative Equity	0
Over Allowance Amount	Customer	NA	Over Allowance	0



Monday, October 08, 2007

[Redacted]

Lewisville, TX [Redacted]

Trade Settlement Letter

Subject: Repurchase of 2007 Saab 9-3
VIN: YS3FH41U871 [Redacted]
Ref SR:71-555337426 V-140938

Dear [Redacted]

We regret that you are dissatisfied with your 2007 Saab 9-3, VIN YS3FH41U871 [Redacted] and that our attempts to resolve your concerns have not met your expectations. Saab will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a satisfied Saab customer, Saab will assist you into a 2007 Saab 9-3, VIN YS3FH41U771 [Redacted]. Your responsibilities are outlined below. This offer is calculated by using the following figures:

Lien Payoff	\$33,837.68
Sales Tax	\$20.31
Dealer inventory Tax	\$73.38
State Inspection Fees	\$23.75
<u>Upgrade</u>	<u>\$325.00</u>
Total Customer Responsibility	\$34,280.12

****TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW****

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 ext1212 if you have any questions or concerns.

Customer _____ 10-9-07

Customer and Co-Customer's Printed Name(s) _____

The requirements of the trade repurchase are as follows:

- ⇒ Vehicle Damage - vehicle is free from any abnormal damage or alterations, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ A "Power of Attorney" form - supplied by General Motors must be signed and notarized at the time of repurchase (used only for titling purposes).
- ⇒ An "Odometer Disclosure Statement" form - supplied by General Motors must be signed at the time of the repurchase
- ⇒ Factory installed equipment - needs to be intact and functional.
- ⇒ Title - if no lien, a free and clear title is provided at the time of repurchase.





■ Cash backs rebates or incentives— no cash backs rebates or incentives of any kind are applicable towards this transaction.

■ Lending/Leasing Institution – this offer is contingent upon approval of your lending/leasing institution.

If all above requirements are met, the dealership will proceed with the repurchase and any transfer of funds, if applicable.

Please return this signed document to fax number 866-802-6668 by Friday October 5, 2007

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603





CHEVROLET PONTAC BUICK ~~Cadillac~~ GMC Oldsmobile SATURN ~~PONTIAC~~

October 8, 2007

SEWELL SAAB OF GRAPEVINE
Travis Endsley
1001 E STATE HIGHWAY 114
GRAPEVINE, TX 76051

Dealer Confirmation Letter - Trade

Subject: Trade Repurchase
Customer: [REDACTED]

Vehicle: 2007 Saab 9-3
VIN: YS3FH41U871 [REDACTED]
Ref SR: 71-555337426 V-140938

Dear Travis Endsley:

Thank you for assisting General Motors in the trade repurchase transaction for our mutual customer.

SEWELL SAAB OF GRAPEVINE will issue a check in the amount of \$303.88 to General Motors. Once all of the final repurchase paperwork has been sent back to the Reacquired Vehicle Disposition Center (RVDC), General Motors will issue a check in the amount of \$33,837.68 to GMAC to payoff the customer's loan.

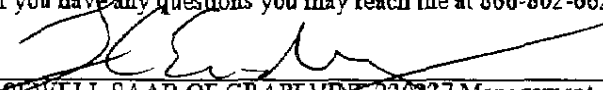
When writing the sales agreement for the trade repurchase, please use the numbers below:

Replacement VIN:	YS3FH41U771 [REDACTED]
New Vehicle Sales Price:	\$33,750.00
Used Vehicle Trade Value:	\$33,425.00
Trade Difference:	\$325.00
Taxes:	\$20.31
Dealer inventory Tax	\$73.38
Reg/Lic/Title Fees:	\$108.80
Cash paid on Delivery	\$108.80
State Inspection Fees:	\$23.75
Document Fees:	Not paid by either party
Dealer Processing Fee:	<<\$200 applied as warranty credit via W.I.N.S.>>

****No cash back rebates or incentives of any kind are applicable towards this transaction.****

***If shown above, Cash Paid on Delivery has been deducted from the negative Net Allowance to reflect the amount the Dealership owes to GM**

If you are in agreement with this offer, please sign and date below and return both pages of this agreement along with a Dealer signed Bill of Sale to my attention at the following fax # 866-802-6668 by Friday October 5, 2007. If you have any questions you may reach me at 866-802-6625 ext1212.

 Sales Manager

 SEWELL SAAB OF GRAPEVINE 220237 Management Agent's Signature and Title.

TRAVIS C. ENDSLEY Sales Manager

 SEWELL SAAB OF GRAPEVINE 220237 Management Agent's Printed Name and Title.

140938



File Report

File Id: 1-85012705
File Origin: 1-800 Phone
File Status: Closed
Vehicle VIN: YS3FH41U871 [REDACTED]
Product: 354A2007
Mileage: 2700
Service Dealer: SEWELL VILLAGE

Customer Name: [REDACTED]
Address: [REDACTED]
City/State: LEWISVILLE, TX [REDACTED]
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Brief Description: forwarded to Austin/awaitign rpl veh
Total SR Amount:

File Reasons Associated with this File

Safety Concern - Not for CRs - Safety Concern

Failure Code Information

Failure Code
99999 - CAC General / No Part in question

Goodwill Information

Goodwill Type	Amount
---------------	--------

Check Request Information

Check Request Type	Amount
--------------------	--------

Case File Comments

Date Added: 8/13/07 1:50:16 PM **Added By:** JREESE **Description:** Owner called with issue
Comments: O called with safety issue. Veh caught on fire. O does not want veh back. 2700 miles on veh. Veh at dlr now. O states that Dlr was instructed not to examine veh, engineers from GM and Saab would inspect veh. Veh has been sitting uninspected for 3 weeks. O in rental, and o still paying on Veh. O upset. O seeking vehicle replaced, will not set foot in that veh ever again. Veh financed through GMAC.

Date Added: 8/13/07 2:20:29 PM **Added By:** JREESE **Description:** Status of service request
Comments: File refered to JuvR for CAS.

Date Added: 8/13/07 2:21:08 PM **Added By:** JREESE **Description:** CIC transferred service request
Comments: File refered to JuvR for CAS.

Date Added: 8/13/07 6:43:46 PM **Added By:** JRAINEY **Description:** Service dealer called
Comments: Gary Fuller (Sewell Saab) called to get update on file. Rep called Juvr and Juvr n/a. Rep left VMX to c/b.....JACR



File Report

Case File Comments

Date Added: 8/14/07 1:55:32 PM **Added By:** WCOX **Description:** Service dealer called

Comments: Gary Fuller called from Sewell Saab stated that the buy back on this vehicle has been granted by the RSE and Gary is needing for Juval to contact him and to contact VM William Magallenes @ 972-955-1349. wync. File # 1-85012705.

Date Added: 8/14/07 2:25:33 PM **Added By:** JRHODEN **Description:** CIC called dealer

Comments: Rep called and left vmx for Gary Fuller.-JUVR

Date Added: 8/14/07 2:26:08 PM **Added By:** JRHODEN **Description:** CIC called dealer

Comments: Rep called and left vmx for sales mngr.-JUVR

Date Added: 8/14/07 2:26:30 PM **Added By:** JRHODEN **Description:** CIC called DAM

Comments: Rep called and left vmx for DSM.-JUVR

Date Added: 8/14/07 3:31:00 PM **Added By:** JRHODEN **Description:** Service dealer called

Comments: Gary the svc mngr called to advised rep of situation. Dlr stated that he spoke to DSM and wsa advised to buyback veh. Rep stated that he needed to hear that from the DSM himself, but can get the process started by getting the sales info of the veh. Dlr stated that he has all the sales info and can fax it over. Rep provided the fax # and ended call.-JUVR

Date Added: 8/15/07 10:31:30 AM **Added By:** JRHODEN **Description:** DAM called

Comments: Dsm William Magallenes called stating that he did authorize a replace of this veh and to waive the usage on the veh b/c the car only has 2700 miles. Dsm stated that Rich Miller is taking a look at this veh and the Regional Svc Expert. Rep thanked Dsm and ended call.-JUVR

Date Added: 8/15/07 10:33:43 AM **Added By:** JRHODEN **Description:** Final position

Comments: Saab' Final Position:

As Per Dsm William Magallenes

Saab has reviewed that case and has decided that they will replace the O veh with a comparable veh. Saab will waive the usage on the veh.

Reason for assisting:

Veh caught on fire

Only 2700 miles on veh.

-JUVR

Date Added: 8/15/07 10:39:29 AM **Added By:** JRHODEN **Description:** CIC representative called owner back

Comments: Rep called and spoke to O. Rep rendered PSTN. O was very happy stated that she will contact dlr to make arrangements. Rep ended call-JUVR

Date Added: 8/29/07 8:56:57 AM **Added By:** RHENDERSON **Description:** Status of service request

Comments: Saab agreed to replace vehicle. Awaiting c/b from O or dlr with replacement veh. Forwarded file to Austin.



SAAB CARS USA, INC.
100 Renaissance Center
Detroit, MI 48265

INVOICE NO..... : 708686
Invoice Company..... : 2250
Invoice Date..... : 11/05/06
Due Date..... : 11/07/06
2 Days

SOLD TO
SEWELL VILLAGE CADILLAC CO.
SEWELL SAAB OF GRAPEVINE
1001 E. STATE HIGHWAY 114
GRAPEVINE TX 76051

SHIP TO
SEWELL SAAB OF GRAPEVINE
1001 E. STATE HIGHWAY 114
GRAPEVINE TX

Dealer..... : 2250
Dealer Ord. No: 798047
Dealer Ref..... :

Saab Cars USA, Inc., for valuable consideration hereby sells and transfers to GENERAL MOTORS ACCEPTANCE CORPORATI
its successors, the motor vehicle described herein which has been shipped/delivered to the above named
dealer upon instructions given us by said financing institution. Payment of this invoice will be via ACH EFT
debit on due date. We reserve the right to extract payment on an earlier date if the vehicle is retailed prior to
due date.

VIN..... : YS3FB41U871
Registration... :
Engine No..... : B284 AA007021568
Key No 1..... : DA0360
Key No 2..... :
Car Make..... : SAAB Model Year..... : 2007 Base Car: 354A
Model.: 354ASR Ext.... : 303 Int.... : K09 Cyl.... : 6 HP.... : 250 Weight: 3600
Description Sugg. List Price Dealer Net

POSTED

NOV 13 2006

SEWELL CADILLAC-SAAB
OF GRAPEVINE

1083.50

359.50

Description	Sugg. List Price	Dealer Net
9-3 AERO 4DOOR/354	32475.00	30624.00
Destination Charge	745.00	
Titan Gray Metallic	550.00	495.00
Slate Gray Sport Leather		
Automatic Transmission	1350.00	1337.00
Power Moonroof		
Front Heated Seats & Headlamp Washers	550.00	495.00
Touring Package	1195.00	1076.00
Prep & Handling		130.00
Advertising Charge		400.00
Destination Charge		745.00
GM/SCUSA Supplier:	35594.00	35302.00
Supplier - DRC:	0572.00	
GM/Affil. Emp. Price:	33607.00	
Emp. Price - DRC:	1656.00	

This invoice is issued pursuant to order by purchaser accepted by seller terms F.O.B. port of entry and/or point of
shipment. Title to the above merchandise covered by this invoice does not pass to the purchaser until payment is
received by Saab Cars USA, INC. Receipt of check or bank draft does not constitute payment. Payment is
considered to have been made only upon collection on such check or bank draft.

970547

STANDARD TRADE REPURCHASE WORKSHEET

File Number
71-555337426

Customer Name
[REDACTED]

Worksheet filled out by:
Tammie Ballard

Old Vehicle VIN:

New Vehicle VIN:

Date:

YS3FH41U871 [REDACTED]

YS3FH41U771 [REDACTED]

September 21, 2007

TRADE REPURCHASE				
Replacement Veh.Cost (231/237)	\$33,700.00	G	33750.00-50	
Conversion / Upfit Cost	\$299.00	E		
State Sales Tax	\$86.26	N	(33999.00-32917.84+299)6.25%	
Inventory Tax	\$74.03	E		
Reg./Lic./Title Fees (opt)	\$103.80	R		
Taxes Reimbursed on old vehicle	\$0.00	A		
Deputy Fee & Inspection	\$28.75	L		
Document Fee	\$50.00	M		
Items below not shown on new Bill of Sale				
Cost to transfer Aftermarket Items	\$0.00	T		
Unused portion of non-GMPP	\$0.00	O		
H/B, ADV, EXP	\$0.00	R		
Transportation Fees	\$0.00	S		
Misc. (Explain)	\$0.00			
Total Replacement Price	\$34,341.84			
State Sales Tax	\$0.00			
Additional Tax	\$0.00			
Reg./Lic./Title Fees (opt)	\$0.00	C		
New Aftermarket Items	\$0.00	U		
Fees (Explain)	\$0.00	S		
State Fees	\$0.00	T		
Items below contribute to trade-in allowance				
Usage/Depreciation	\$756.16	M	2700/120000*33607.00	
Damage	\$0.00	E		
MSRP Upgrade	\$325.00	R	37190.00-36865.00	
MSRP Downgrade (deducted)	\$0.00			
Reimb. of Aft. Mkts on Old Unit	\$0.00			
Misc. Customer Credit	\$0.00			
Less Dealer Contribution to Cust	\$0.00			
Total Customer Cost	\$1,081.16			
Trade Repurchase Amount	\$33,260.68			
Attorney Fees	\$0.00			
Total Repurchase Amount	\$33,260.68			
Less Dealer Contribution to GM	\$0.00			
(30-day) Lien Payoff	\$34,235.33			
<i>Good Through (10/08/07)</i>				
Dealer Due to GM	\$974.65			
GM Due to Dealer	NA			
NADA (Legal Only)	\$0.00			
Est. Auction Price (Legal Only)	\$0.00			
Projected (Loss)	-\$33,260.68			
			Authorized Signature	Date
			This is a "work in process" until approved by a Authorized Representative	
			(Repurchase Group Only)	

Upon sale of this vehicle, the purchaser must apply for a new title within 20 working days unless the vehicle is purchased by a dealer. Until a new title is issued, the vehicle record will continue to reflect the owner's name listed on the current title. SEE BACK FOR ADDITIONAL INFORMATION.



GMAC
PO BOX 8104
COCKEYSVILLE, MD 21030-8104

000635



TEXAS CERTIFICATE OF TITLE

		VEHICLE TITLES AND REGISTRATION DIVISION	
VEHICLE IDENTIFICATION NUMBER	YEAR MODEL	MAKE OF VEHICLE	BODY STYLE
YS3FH41U871	2007	SAA	4D
MODEL	MFG CAPACITY IN TONS	WEIGHT	TITLE/DOCUMENT NUMBER
930	3800	656TLD	DATE TITLE ISSUED
PREVIOUS OWNER	LICENSE NUMBER	ODOMETER READING	REMARK(S)
SEWELL CADILLAC SAAB OF GRAPEVINE TX		47	ACTUAL MILEAGE
OWNER			
LEWISVILLE, TX			

X _____
SIGNATURE OF OWNER OR AGENT MUST BE IN INK

UNLESS OTHERWISE AUTHORIZED BY LAW, IT IS A VIOLATION OF STATE LAW TO SIGN THE NAME OF ANOTHER PERSON ON A CERTIFICATE OF TITLE OR OTHERWISE GIVE FALSE INFORMATION ON A CERTIFICATE OF TITLE.

DATE OF LIEN: 03/28/2007
1ST LIENHOLDER: GMAC
PO BOX 8104
COCKEYSVILLE, MD 21030

1ST LIEN RELEASED _____ DATE _____

BY _____ AUTHORIZED AGENT

DATE OF LIEN _____ 2ND LIENHOLDER _____

2ND LIEN RELEASED _____ DATE _____

BY _____ AUTHORIZED AGENT

DATE OF LIEN _____ 3RD LIENHOLDER _____

3RD LIEN RELEASED _____ DATE _____

BY _____ AUTHORIZED AGENT

IT IS HEREBY CERTIFIED THAT THE PERSON HEREIN NAMED IS THE OWNER OF THE VEHICLE DESCRIBED ABOVE WHICH IS SUBJECT TO THE ABOVE LIENS.

RIGHTS OF SURVIVORSHIP AGREEMENT
WE, THE PERSONS WHOSE SIGNATURES APPEAR HEREIN, HEREBY AGREE THAT THE OWNERSHIP OF THE VEHICLE DESCRIBED ON THIS CERTIFICATE OF TITLE SHALL FROM THIS DAY FORWARD BE HELD JOINTLY, AND IN THE EVENT OF DEATH OF ANY OF THE PERSONS NAMED IN THE AGREEMENT, THE OWNERSHIP OF THE VEHICLE SHALL VEST IN THE SURVIVOR(S).

SIGNATURE DATE

SIGNATURE DATE

SIGNATURE DATE

SEWELL Cadillac Saab of Grapevine



Sewell Cadillac Saab of Grapevine
1001 E. State Hwy. 114
Grapevine, Tx. 76051



Office – 817.912.3012
 Fax – 817.912.3010
 Email – tendsley@sewell.com

To: Joe Garcia	From: Travis Endsley
Fax: 866 270 0217	Pages: 5
Phone:	Date: 9/12 3:30 pm
Re:	CC:

Urgent For Review Please Comment Please Reply

- ① Cover
- ② Old invoice
- ③ Registration info (Best I have)
- ④ Buyers order
- ⑤ New Invoice

VEHICLE INVOICE



SAAB CARS USA, INC.
 100 Renaissance Center
 Detroit, MI 48285

INVOICE No..... : 708686
 Invoice Company..... : 2250
 Invoice Date..... : 11/05/06
 Due Date..... : 11/07/06
 2 Days

SOLD TO
 SEWELL VILLAGE CADILLAC CO.
 SEWELL SAAB OF GRAPEVINE
 1001 E. STATE HIGHWAY 114

SHIP TO
 SEWELL SAAB OF GRAPEVINE
 1001 E. STATE HIGHWAY 114

GRAPEVINE TX 76051

GRAPEVINE TX

Dealer..... : 2250
 Dealer Ord. No: 798047
 Dealer Ref..... :

Saab Cars USA, Inc., for valuable consideration hereby sells and transfers to **GENERAL MOTORS ACCEPTANCE CORPORATI** its successors, the motor vehicle described herein which has been shipped/delivered to the above named dealer upon instructions given us by said financing institution. Payment of this invoice will be via ACH EFT debit on due date. We reserve the right to extract payment on an earlier date if the vehicle is retailed prior to due date.

VIN..... : YS3FH41U871
 Registration... : Gearbox No.... :
 Engine No..... : B284 AA007021568
 Key No 1..... : DA0360
 Key No 2..... :
 Car Make..... : SAAB Model Year.... : 2007 Base Car: 354A
 Model.: 354ASR Ext.... : 303 Int.... : K09 Cyl.... : 6 HP.... : 250 Weight: 3600

POSTED

NOV 13 2006

SEWELL CADILLAC-SAAB OF GRAPEVINE

Description	Sugg. List Price	Dealer Net
9-3 AERO 4DOOR/354	32475.00	30624.00
Destination Charge	745.00	
Titan Gray Metallic	550.00	495.00
Slate Gray Sport Leather		
Automatic Transmission	1350.00	1337.00
Power Moonroof		
Front Heated Seats & Headlamp Washers	550.00	495.00
Touring Package	1195.00	1076.00
Prep & Handling		130.00
Advertising Charge		400.00
Destination Charge		745.00
	= 36865.00	35302.00
GM/SCUSA Supplier:	35594.00	
Supplier - DRC:	0572.00	
GM/Affil. Emp. Price:	33607.00	
Emp. Price - DRC:	1656.00	

1083.50

359.50

This invoice is issued pursuant to order by purchaser accepted by seller terms F.O.B. port of entry and/or point of shipment. Title to the above merchandise covered by this invoice does not pass to the purchaser until payment is received by Saab Cars USA, INC. Receipt of check or bank draft does not constitute payment. Payment is considered to have been made only upon collection on such check or bank draft.

970547

172 75

851003583 6/2005, Moore Wallace. All rights reserved. - 0395

TYPE OR PRINT NEATLY

SPECIAL INSTRUCTIONS:

Tax Collector's Receipt for Texas Title Application/Registration/Motor Vehicle Tax

1. DATE OF RECEIPT 04/06/07	2. [REDACTED]	3. EXPIRES LAST DAY OF MONTH FEB 2007	12. TEXAS LICENSE PLATE NO. 656TLD	13. REG. CLASS 25	14. TONNAGE	15. EMPTY WEIGHT 3800
4. <input type="checkbox"/> TRANSFER OF CURRENT REGISTRATION <input type="checkbox"/> REGISTRATION FEE PAID - NO PLATES ISSUED <input type="checkbox"/> NEW PLATES ISSUED	6. PREVIOUS TEXAS LICENSE PLATE NO.		16. CARRYING CAPACITY	17. GROSS WEIGHT	18. DIESEL FEE	
7. OWNER (NAME AND MAILING ADDRESS) [REDACTED] LEWISVILLE TX			19. YEAR 2007	20. MAKE SAAB	21. MODEL 9-3	22. BODY STYLE
8. 1st LIENHOLDER (NAME AND MAILING ADDRESS) GMAC PO BOX 8104 COCKEYSVILLE MD 21030			23. VEHICLE IDENTIFICATION NUMBER (VIN) YS3FH41U871	24. ODOMETER 47	25. BRAND A	26. SURRENDERED TITLE NUMBER MCO
9. 2nd LIENHOLDER (NAME AND MAILING ADDRESS) NONE			27. <input type="checkbox"/> \$90.00 NEW RESIDENT FEE <input type="checkbox"/> \$5.00 EVEN TRADE FEE <input type="checkbox"/> \$10.00 GIFT SALVAGE FEE <input type="checkbox"/> 2.5% EMISSIONS FEE <input type="checkbox"/> 1% EMISSIONS FEE <input type="checkbox"/> EXEMPT	28. SALES PRICE 36692.11		
10. 3rd LIENHOLDER (NAME AND MAILING ADDRESS) NONE			29. TRADE-IN	30. REBATE 1,350.00	31. TAXABLE VALUE 135,342.11	
11. SELLER (NAME OF PREVIOUS OWNER AND MAILING ADDRESS) SEWELL CADILLAC SAAB OF GRAPEVINE 1001 E STATE HWY			32. SALES TAX \$2,208.88	33. PENALTY	34. TOTAL REG. TRANS. FEE 59.80	
			35. TAX & PENALTY PAID \$2,208.88	36. TITLE APPL. FEE 33.00	37. MISCELLANEOUS FEES 1.00	
			39. RESIDENT COUNTY DENTON	40. LOCAL FEES 10.00	42. TOTAL FEES 2312.68	
			41. DEPUTY BHOCH	44. PROCESSING CO TARRAN		

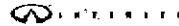
FORM VTR-31-RTS (REV 07/2005) DHT #149517

TAX AND TITLE COPY 1



1001 EAST STATE HWY 114
 GRAPEVINE, TEXAS 76051
 phone 817.912.3000
 sewell.com

100121925



RETAIL PURCHASE AGREEMENT

Deal Number: 17275 *17275*

Purchaser's Name(s):



Date: 03/28/2007

Address:

LEWISVILLE, TX

County: DENTON

Home Phone:

Work Phone:

Cell Phone:

E-mail Address:

The above information has been requested so that we may verify your identity in accordance with the USA Patriot Act. By signing below, you represent that you are at least 18 years of age and have authority to enter into this Agreement. The Odometer Reading for the Vehicle you are purchasing is accurate unless indicated otherwise. Please refer to the Odometer Mileage Statement for full disclosure.

YEAR 07	MAKE SAAB	MODEL 9-3	COLOR 303	STOCK NO. 970547 <i>970547</i>
SERIAL NO. S3FH41U871		ODOMETER READING 47 <input type="checkbox"/> Not Accurate	SALESPERSON: JONES, CAMDEN	
THE VEHICLE IS: <input type="checkbox"/> NEW <input type="checkbox"/> USED PRIOR USE DISCLOSURE: <input type="checkbox"/> DEMONSTRATOR <input type="checkbox"/> FACTORY EXECUTIVE/OFFICIAL <input type="checkbox"/> RENTAL <input type="checkbox"/> LOAN CAR <input type="checkbox"/> OTHER				
WARRANTY STATEMENT			CASH PRICE OF VEHICLE \$ 33607.00	
We are selling this Vehicle to you AS-IS and we expressly disclaim all warranties, express or implied, including any implied warranties of merchantability and fitness for a particular purpose, unless we enter into a service contract with you at the time of, or within 90 days of, the date of this transaction. All warranties, if any, by a manufacturer or supplier other than our Dealership are theirs, not ours, and only such manufacturer or supplier shall be liable for performance under such warranties. We neither assume nor authorize any other person to assume for us any liability in connection with the sale of the Vehicle and related goods and services. CONTRACTUAL DISCLOSURE STATEMENT (USED VEHICLES ONLY) The information you see on the window form for this Vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.			OPTIONAL ACCESSORIES: <input type="checkbox"/> See attached Addendum Sticker RETAIL WASH \$ N/A Gas \$ N/A New Car Inspection \$ N/A Tint 4 Windows \$ 280.00 REMAINING PAY \$ 2805.11 <i>Jones</i> \$ N/A \$ N/A	
OTHER MATERIAL UNDERSTANDINGS AND INTEGRATED DOCUMENTS PLEASE SEE ATTACHED DELIVERY CONFIRMATION <i>RC 2497/328 1200-</i> <input type="checkbox"/> IF BOX IS MARKED, PLEASE SEE ATTACHED DAMAGE DISCLOSURE			TOTAL SELLING PRICE \$ 36692.11 LESS: TRADE-IN ALLOWANCE \$ N/A REBATE \$ 1350.00 SUBTOTAL \$ 35342.11 \$ N/A	
DEALER'S INVENTORY TAX			SALES TAX 6.25 % \$ 2208.88 ✓	
The Dealer's Inventory Tax charge is intended to reimburse the Dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the Dealer to the county tax assessor-collector, is not a tax imposed on a consumer by the government, and is not required to be charged by the Dealer to the consumer.			DEALER'S INVENTORY TAX \$ 76.84 ✓ \$ N/A	
DOCUMENTARY FEE			DOCUMENTARY FEE \$ 50.00	
A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO BUYERS FOR HANDLING DOCUMENTS AND PERFORMING SERVICES RELATING TO THE CLOSING OF A SALE. A DOCUMENTARY FEE MAY NOT EXCEED \$50. THIS NOTICE IS REQUIRED BY LAW.			DEPUTY SERVICE FEE \$ 5.00 STATE INSPECTION FEE \$ 21.75 LICENSE FEE \$ 70.80 TITLE FEE \$ 33.00	
TRADE-IN VEHICLE INFORMATION			TOTAL DUE \$ 37808.38	
Year:	Make:	Model:	Color:	
Serial No:	Odometer Reading:			
		<input type="checkbox"/> Not Accurate		
TRADE-IN VEHICLE INFORMATION (2)			PLUS: BALANCE OWED ON TRADE-IN \$ N/A	
Year:	Make:	Model:	Color:	
Serial No:	Odometer Reading:			
		<input type="checkbox"/> Not Accurate		
Trade-In Allowance:	Balance Owed:	Lienholder:		
LIEN TO			GAP INSURANCE \$ 522.14 ✓	
Name:	Address:			
	PO BOX 6104	CORRETSVILLE, MD 21030		
Contacted:	Lien Date:			
		05/28/2007		
By:	Mat. Date:			
		05/28/2010		
			PARTIAL PAYMENT see reverse \$ 2500.00 ✓	
			UNPAID BALANCE DUE \$ 35881.50 ✓	

I have read and accept the terms and conditions of this Agreement, including those that appear on the reverse side, and hereby acknowledge that this Agreement is complete and accurately reflects the agreements between the Dealer, myself, and myself. I further acknowledge receipt of a copy of this Agreement.

VEHICLE INVOICE



SAAB CARS USA, INC.
100 Renaissance Center
Detroit, MI 48265

INVOICE No.....: 726202
Invoice Company.....: 2250
Invoice Date.....: 05/01/07
Due Date.....: 05/03/07
2 Days

✓

SOLD TO
SEWELL VILLAGE CADILLAC CO.
SEWELL SAAB OF GRAPEVINE
1001 E. STATE HIGHWAY 114

SHIP TO
SEWELL SAAB OF GRAPEVINE
1001 E. STATE HIGHWAY 114

GRAPEVINE TX 76051

GRAPEVINE TX

Dealer.....: 2250
Dealer Ord. No: 817311
Dealer Ref.....:

Saab Cars USA, Inc., for valuable consideration hereby sells and transfers to **GENERAL MOTORS ACCEPTANCE CORPORATI** its successors, the motor vehicle described herein which has been shipped/delivered to the above named dealer upon instructions given us by said financing institution. Payment of this invoice will be via ACH EFT debit on due date. We reserve the right to extract payment on an earlier date if the vehicle is retailed prior to due date.

POSTED

MAY 09 2007

SEWELL CADILLAC-SAAB
OF GRAPEVINE

VIN.....: YS3FH41U771 [REDACTED]
Registration...
Engine No.....: B284LAA007026042
Key No 1.....: DA0404
Key No 2.....:
Car Make.....: SAAB Model Year....: 2007 Base Car: 354A
Model.: 354ASR Ext....: 303 Int....: K09 Cyl....: 6 HP....: 250 Weight: 3600

Gearbox No.....:
Radio.....:
Order Purpose.: DLR STOCK

Description	Sugg. List Price	Dealer Net
9-3 AERO 4DOOR/354	32800.00	30930.00
Destination Charge	745.00	
Titan Gray Metallic	550.00	495.00
Slate Gray Sport Leather		
Automatic Transmission	1350.00	1337.00
Power Moonroof		
Front Heated Seats & Headlamp Washers	550.00	495.00
Touring Package	1195.00	1076.00
Prep & Handling		130.00
Advertising Charge		400.00
Destination Charge		745.00
	= 37190.00	35608.00
GM/SCUSA Supplier:	35904.00	
Supplier - DRC:	0579.00	
GM/Affil. Emp. Price:	33900.00	
Emp. Price - DRC:	1672.00	

1092.50

362.50

This invoice is issued pursuant to order by purchaser accepted by seller terms F.O.B. port of entry and/or point of shipment. Title to the above merchandise covered by this invoice does not pass to the purchaser until payment is received by Saab Cars USA, INC. Receipt of check or bank draft does not constitute payment. Payment is considered to have been made only upon collection on such check or bank draft.

971260

New



RCMPR029 FORMATTED INVOICE DATA INQUIRY 09/19/07
 14:51:14 PROCESSING SOURCE: SAAB PAGE NO: 01
 2007 9-3 AERO SPORT SEDAN GENERAL MOTORS CORPORATION
 3YU TITAN GRAY METALLIC / G & SUBSIDIARIES
 39X GREY/LIGHT BEIGE RENAISSANCE CENTER
 ORDER NO. 23HWLE/TRE STOCK NO. DETROIT MI 48243-1114
 VIN YS3 FH41 U7 71 [REDACTED] VEHICLE INVOICE 726202

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
0CH69 9-3 AERO SPORT SEDAN	32800.00	30930.00	INVOICE 05/01/07
AE4 FRONT LEATHER-APPOINTED SPORT BUCKET SEATS	0.00	0.00	SHIPPED 05/01/07 EXP I/T 05/03/07
CF5 POWER MOONROOF	0.00	0.00	INT COM 05/03/07
FE9 50-STATE EMISSIONS	N/C	N/C	PRC EFF 04/04/07
FZ4 2.67 AXLE RATIO	N/C	N/C	KEYS SECURED
LP9 2.8L V6 TURBOCHARGED ENGINE	N/C	N/C	BANK:
MM1 AUTOMATIC TRANSMISSION	1350.00	1337.00	CHG-TO 02-250
M36 6-SPEED AUTO TRANSMISSION	N/C	N/C	
NB8 CALIF EMISSIONS OVERRIDE	N/C	N/C	SHIP WT: 3620
NU5 CALIFORNIA EMISSION SYSTEM	N/C	N/C	HP: 25.0

RCMPR029 FORMATTED INVOICE DATA INQUIRY 09/19/07
 14:52:10 PROCESSING SOURCE: SAAB PAGE NO: 02
 PCX COLD WEATHER PACKAGE INCL: 550.00 495.00 GMS: 33900.00
 *HEATED FRONT SEATS SUPPLR: 35418.75
 *HIGH PRESSURE HEADLAMP WASHERS MRM: 37190.00
 PCZ TOURING PACKAGE INCL: 1195.00 1076.00 MEMO 1672.25
 *DRIVER'S SIDE 3-POSITION SEAT
 MEMORY
 *REAR PARK ASSIST SYSTEM
 *RAIN-SENSING WIPERS
 *AUTO DIMMING MIRROR WITH
 INTEGRATED GARAGE DOOR OPENER
 AND COMPASS
 *EXPRESS UP/DOWN FOR FRONT
 WINDOWS AND REMOTE OPENING
 FOR WINDOWS AND MOONROOF/
 CONVERTIBLE TOP

R6C PREP & HANDLING FEE 0.00 130.00
3YU TITAN GRAY METALLIC 550.00 495.00
39X GREY/LIGHT BEIGE N/C N/C
RCMPR029 FORMATTED INVOICE DATA INQUIRY 09/19/07
14:52:34 PROCESSING SOURCE: SAAB PAGE NO: 03

TOTAL MODEL & OPTIONS 36445.00 34463.00 ACT 231 33750.00
DESTINATION CHARGE 745.00 745.00 H/B 261 1458.00
LAM DEALER CONTRIBUTION 100.00 ADV 261 100.00
LAM GROUP CONTRIBUTION 300.00 EXP 65A 300.00

TOTAL 37190.00 35608.00 PAY 310 35608.00

RCMPR029

FORMATTED INVOICE DATA INQUIRY

10/01/07

11:22:04

PROCESSING SOURCE: BARS

PAGE NO: 01

2007 9-3 AERO SPORT SEDAN

GENERAL MOTORS CORPORATION

3YU TITAN GRAY METALLIC

/ G

& SUBSIDIARIES

39X GREY/LIGHT BEIGE

RENAISSANCE CENTER

ORDER NO. 67HL7A/TRE

STOCK NO.

DETROIT

MI 48243-1114

VIN YS3 FH41 U8 71

VEHICLE INVOICE 708686

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
OCH69 9-3 AERO SPORT SEDAN	32475.00	30624.00	INVOICE 11/05/06
AE4 FRONT LEATHER-APPOINTED SPORT BUCKET SEATS	0.00	0.00	SHIPPED 11/05/06 EXP I/T 11/07/06
CF5 POWER MOONROOF	0.00	0.00	INT COM 11/07/06
FE9 50-STATE EMISSIONS	N/C	N/C	PRC EFF 10/11/06
FZ4 2.67 AXLE RATIO	N/C	N/C	KEYS SECURED
LP9 2.8L V6 TURBOCHARGED ENGINE	N/C	N/C	BANK:
MM1 AUTOMATIC TRANSMISSION	1350.00	1337.00	CHG-TO 02-250
M36 6-SPEED AUTO TRANSMISSION	N/C	N/C	
NB8 CALIF EMISSIONS OVERRIDE	N/C	N/C	SHIP WT: 3620
NU5 CALIFORNIA EMISSION SYSTEM	N/C	N/C	HP: 25.0

COMMAND ==> _____

MORE RECORDS

PF01=HELP

02=INV SEL

03=PRV SCR N

04=VEHEVENT

06=AR EVENT

PF07=PGUP

08=PGDN

09=INV ERR

10=PRINT

P/W:

Old
Vehicle
140938

RCMPR029

FORMATTED INVOICE DATA INQUIRY

10/01/07

11:22:34

PROCESSING SOURCE: BARS

PAGE NO: 02

PCX COLD WEATHER PACKAGE INCL:	550.00	495.00	GMS:	33607.00
*HEATED FRONT SEATS			SUPPLR:	35112.57
*HIGH PRESSURE HEADLAMP WASHERS			MRM:	36865.00

PCZ TOURING PACKAGE INCL:	1195.00	1076.00		
---------------------------	---------	---------	--	--

- *DRIVER'S SIDE 3-POSITION SEAT MEMORY
- *REAR PARK ASSIST SYSTEM
- *RAIN-SENSING WIPERS
- *AUTO DIMMING MIRROR WITH INTEGRATED GARAGE DOOR OPENER AND COMPASS
- *EXPRESS UP/DOWN FOR FRONT WINDOWS AND REMOTE OPENING FOR WINDOWS AND MOONROOF/ CONVERTIBLE TOP

R6C PREP & HANDLING FEE	0.00	130.00		
3YU TITAN GRAY METALLIC	550.00	495.00		
39X GREY/LIGHT BEIGE	N/C	N/C		

COMMAND ==> _____

MORE RECORDS

PF01=HELP	02=INV SEL	03=PRV SCRN	04=VEHEVENT	06=AR EVENT
PF07=PGUP	08=PGDN	09=INV ERR	10=PRINT	P/W:

TOTAL MODEL & OPTIONS	36120.00	34157.00	ACT 231	33457.00
DESTINATION CHARGE	745.00	745.00	H/B 261	1445.00
LAM DEALER CONTRIBUTION		100.00	ADV 261	100.00
LAM GROUP CONTRIBUTION		300.00	EXP 65A	300.00

TOTAL 36865.00 35302.00 PAY 310 35302.00

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

COMMAND ==> _____ MORE RECORDS
PF01=HELP 02=INV SEL 03=PRV SCRN 04=VEHEVENT 06=AR EVENT
PF07=PGUP 08=PGDN 09=INV ERR 10=PRINT P/W:

SEWELL

Cadillac
SAAB

140938

1001 EAST STATE HWY 11
GRAPEVINE, TEXAS 76051
PHONE 817.912.3001
sewell.com

100121925

GMC

HUMMER

BUICK

LEONIS

PONTIAC

RETAIL PURCHASE AGREEMENT

Deal Number: 17275

Purchaser's Name(s):

Address:

Home Phone:

LEWISVILLE, TX

Work Phone:

Date: 03/29/2007

County: DENTON

Cell Phone:

E-mail Address:

The above information has been requested so that we may verify your identity in accordance with the USA Patriot Act. By signing below, you represent that you are at least 18 years of age and have authority to enter into this Agreement. The Odometer Reading for the Vehicle you are purchasing is accurate unless indicated otherwise. Please refer to the Odometer Mileage Statement for full disclosure.

YEAR 07	MAKE SAAB	MODEL 9-3	COLOR 303	STOCK NO. 970547
SERIAL NO. S3FR41087	ODOMETER READING 47		SALESPERSON: JONES, CAMDEN	

THE VEHICLE IS: NEW USED DEMONSTRATOR FACTORY EXECUTIVE/OFFICIAL RENTAL LOAN CAR OTHER

We are selling this Vehicle to you AS-IS and we expressly disclaim all warranties, express or implied, including any implied warranties of merchantability and fitness for a particular purpose, unless we enter into a service contract with you at the time of, or within 90 days of, the date of this transaction. All warranties, if any, by a manufacturer or supplier other than our Dealership are theirs, not ours, and only such manufacturer or supplier shall be liable for performance under such warranties. We neither assume nor authorize any other person to assume for us any liability in connection with the sale of the Vehicle and related goods and services. **CONTRACTUAL DISCLOSURE STATEMENT (USED VEHICLES ONLY)** The information you see on the window form for this Vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

CASH PRICE OF VEHICLE	\$ 33607.00
OPTIONAL ACCESSORIES: See attached Addendum Sheet	\$ N/A
RETAIL WASH	\$ N/A
GAS	\$ N/A
New Car Inspection	\$ N/A
Tint 4 Windows	\$ 280.00
REMAINING PAY	\$ 2805.11
<i>Jones</i>	\$ N/A
<i>Jones</i>	\$ N/A
TOTAL SELLING PRICE	\$ 36692.11
LESS: TRADE-IN ALLOWANCE	\$ N/A
REBATE	\$ 1350.00
SUBTOTAL	\$ 35342.11
SALES TAX 6.25%	\$ 2208.88
DEALER'S INVENTORY TAX	\$ 76.84
DOCUMENTARY FEE	\$ 50.00
DEPUTY SERVICE FEE	\$ 6.00
STATE INSPECTION FEE	\$ 21.75
LICENSE FEE	\$ 70.80
TITLE FEE	\$ 33.00
TOTAL DUE	\$ 37808.38
PLUS: BALANCE OWED ON TRADE-IN	\$ N/A
GAP INSURANCE	\$ 523.14
PARTIAL PAYMENT <i>see reverse</i>	\$ 2500.00
UNPAID BALANCE DUE	\$ 35831.52

PLEASE SEE ATTACHED DELIVERY CONFIRMATION *R 24971/3028 72300*

IF BOX IS MARKED, PLEASE SEE ATTACHED DAMAGE DISCLOSURE

The Dealer's Inventory Tax charge is intended to reimburse the Dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the Dealer to the county tax assessor-collector, is not a tax imposed on a consumer by the government, and is not required to be charged by the Dealer to the consumer.

A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO BUYERS FOR HANDLING DOCUMENTS AND PERFORMING SERVICES RELATING TO THE CLOSING OF A SALE. A DOCUMENTARY FEE MAY NOT EXCEED \$50. THIS NOTICE IS REQUIRED BY LAW.

Year:	Make:	Model:	Color:
Serial No.:	Odometer Reading:		
Trade-In Allowance:	Balance Owed:	Lienholder:	

Name:	Address: PO BOX 0104 COCKEYSVILLE, MD 21030		
Contacted:	Use/Date:	03/29/2007	
By:	Met. Date:	06/29/2010	

I, the undersigned, hereby acknowledge that this is between the Dealer and myself. I further acknowledge receipt of a copy of this Agreement. Authorized Dealership Representative

Purchaser: _____ Accepted by Authorized Dealership Representative: _____

Sewell Cadillac-Saab of Grapevine
1001 E. State Highway 114
Grapevine, Texas 76051
Metro 817-912-3000

Facsimile transmittal

RECEIVED AUG 15 2007

To: JUVAL RHODEN Fax: 770-279-6586

From: GARY FULLER Date: 8/14/07

Re: [REDACTED] Pages: 11

CC:



Urgent For Review Please Comment Please Reply Please Recycle

If you have any problems with this fax or questions please call the cashier office at
817-912-3024. Thank You!

.....

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, SEWELL CADILLAC-SAAB OF GRAPEVINE state that the odometer now reads 47 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- (2) I hereby certify that the odometer reading is NOT the actual mileage. **WARNING - ODOMETER DISCREPANCY.**

MAKE SAAB

MODEL 9-3 BODY TYPE _____

VEHICLE IDENTIFICATION NUMBER YS3FH41U871 _____

YEAR 07 LICENSE NO. _____

TRANSFEROR'S NAME SEWELL CADILLAC-SAAB OF GRAPEVINE
(PRINTED NAME)

TRANSFEROR'S ADDRESS 1001 EAST STATE HIGHWAY 114
(STREET)

GRAPEVINE, TX 76051
(CITY) (STATE) (ZIP)

TRANSFEROR'S NAME *D Verdine*
(SELLER/AGENT)

TRANSFEROR'S NAME D VERDINELLA
(PRINTED NAME SAME AS SIGNATURE)

DATE OF STATEMENT 28 MAR 2007

TRANSFeree'S NAME _____

TRANSFeree'S ADDRESS _____
(STREET)

TRANSFeree'S NAME _____
(CITY)

Subscribed and sworn to before me on this _____ day of _____, 20____

Notary Public _____ County, Texas.



SAAB CARS USA, INC.
100 Renaissance Center
Detroit, MI 48285

INVOICE No..... : 708686
Invoice Company..... : 2250
Invoice Date..... : 11/05/06
Due Date..... : 11/07/06
2 Days

SOLD TO
SEWELL VILLAGE CADILLAC CO.
SEWELL SAAB OF GRAPEVINE
1001 E. STATE HIGHWAY 114

SHIP TO
SEWELL SAAB OF GRAPEVINE
1001 E. STATE HIGHWAY 114

GRAPEVINE TX 76051

GRAPEVINE TX

Dealer..... : 2250
Dealer Ord. No.: 798047
Dealer Ref.....

Saab Cars USA, Inc., for valuable consideration hereby sells and transfers to GENERAL MOTORS ACCEPTANCE CORPORATI
its successors, the motor vehicle described herein which has been shipped/delivered to the above named
dealer upon instructions given us by said financing institution. Payment of this invoice will be via ACH EFT
debit on due date. We reserve the right to extract payment on an earlier date if the vehicle is retailed prior to
due date.

VIN..... : YS3FB41U871
Registration... :
Engine No..... : B284 AAC07021569
Key No 1..... : DA0360
Key No 2..... :
Car Make..... : SAAB Model Year.... : 2007 Base Car: 354A
Model.: 354ASR Ext.... : 303 Int.... : K09 Cyl.... : 6 HP.... : 250 Weight: 3600
Description Sugg. List Price Dealer Net

POSTED

NOV 13 2006

SEWELL CADILLAC-SAAB
OF GRAPEVINE

Description	Sugg. List Price	Dealer Net
9-3 AERO 4DOOR/354	32475.00	30624.00
Destination Charge	745.00	
Titan Gray Metallic	550.00	495.00
Slate Gray Sport Leather		
Automatic Transmission	1350.00	1337.00
Power Moonroof		
Front Heated Seats & Headlamp Washers	550.00	495.00
Touring Package	1195.00	1076.00
Prep & Handling		130.00
Advertising Charge		400.00
Destination Charge		745.00
GM/SCUSA Supplier:	35594.00	35302.00
Supplier - DRC:	0572.00	
GM/Affil. Emp. Price:	33607.00	
Emp. Price - DRC:	1656.00	

1083.50

359.50

This invoice is issued pursuant to order by purchaser accepted by seller terms F.O.B. port of entry and/or point of
shipment. Title to the above merchandise covered by this invoice does not pass to the purchaser until payment is
received by Saab Cars USA, INC. Receipt of check or bank draft does not constitute payment. Payment is
considered to have been made only upon collection on such check or bank draft.

970547



Completely Satisfied New Vehicle Delivery System

Y33FH41U871

PDI Date: 01/07/2007

Delivery Date: 03/28/2007

Pre-Delivery Check (Sales consultant performs these checks prior to delivery date/customer arrival.)

I reviewed the completed GM Pre-Delivery Inspection form, verified that the correct Regular Production Accessories (RPAs) are installed, prepared the Dealer Disclosure of Non-GM Products Used form, inspected the body and paint surfaces for fit and appearance, and confirmed that all financial paperwork is in order (e.g., title/registration, financing, service contract). Vehicle has been driven on road test and battery is fully charged.

Completed CWT (Initial)

Orientation at Delivery

Present all glovebox material including the Owner Manual, Maintenance Schedule, Warranty information, XM Radio and OnStar literature, if equipped. Emphasize the importance that the customer reviews the material.

- Review Roadside Assistance and Courtesy Transportation procedures.
- Provide state-required Lemon Law information, if applicable.

Explain the importance of regularly scheduled maintenance and the GM Oil Life System (as equipped).

Remind customer that, in order to better serve them, they will be receiving the Purchase and Delivery Satisfaction Survey and, if applicable, the Service Satisfaction Survey from GM.

- Advise the customer of a potential follow-up call to ensure that they are completely satisfied.

Vehicle Presentation with Customer

Review body and paint to make sure they are clean and damage-free.

Review exterior items, including:

- Location of hood latch, prop rod and trunk release, if applicable (Section 5)
- Location and checking procedure for all fluids (oil levels, etc.) (Section 5)
- Fuel filler door and cap operation (Section 5)
- Spare tire removal and jack location (Section 5)
- Remote Keyless Entry and Remote Start operation, if equipped (Section 2)

Review interior to make sure it is clean and damage-free.

Review and demonstrate all vehicle features and controls using the Owner Manual and "Getting to Know Your" vehicle booklet or other supplemental feature information. Customer understanding of the described features is key to their satisfaction with the vehicle.

- Fast Average Fuel Economy on Driver Information Center (DIC), if equipped. (Section 3)
- Help the customer set personalized, programmable and memory functions, including Universal Home Remote System, if equipped. (Sections 2 & 3)
- Seat, steering wheel, mirror, and power adjustable pedal positioning, if equipped. (Sections 1 & 2)
- Climate Control system: automatic, dual zone, and recirculation functions; heated/cooled seats, if equipped. (Section 3)
- Audio/infotainment systems: clock, radio, RDS, XM, CD, DVD, MP3 and Navigation functions, as equipped. (Section 3)
- Safety features, safety belts, child restraints and LATCH system. (Section 1)
- Inform customer of OnStar benefits and operation, if equipped. (Section 2)

Offer orientation drive, or recommend that customer drive the vehicle for sufficient familiarization.

Service Introduction and Orientation

Introduce the customer to Service Department personnel and familiarize the customer with the dealership's Service facilities.

- Present dealership service benefits (e.g., hours of operation, shuttle, early bird drop-off, after hours pickup, factory-trained technicians)
- Discuss convenience and competitive pricing for regular maintenance items (e.g., wiper blades, filters, batteries, brakes, tires, etc.)
- Suggest a follow-up visit (e.g., courtesy inspection or New Owner Check)
- First follow-up visit scheduled for: 04/28/2007 (Date)

The above items were inspected, explained and demonstrated to my complete satisfaction.

[Signature]
Customer's signature

Date

[Signature]
Salesperson's signature

03/28/2007
Date

ADDRESSES
 CITY _____
 PHONE _____

CO-BUYER _____
 ADDRESS _____
 CITY _____ STATE _____ ZIP _____
 PHONE _____

ADDRESS SEWELL CADILLAC-SAAB OF GRAP
1001 EAST STATE HIGHWAY 114
 CITY GRAPEVINE, TX STATE _____ ZIP 76051
 PHONE 817-912-3000

The Buyer is referred to as "you" or "your." The Seller is referred to as "we" or "us." This contract may be transferred by the Seller.

PROMISE TO PAY

The credit price is shown below as the "Total Sales Price." The "Cash Price" is also shown below. By signing this contract, you choose to purchase the vehicle on credit according to the terms of this contract. You agree to pay us the Amount Financed, Finance Charge, and any other charges in this contract. You agree to make payments according to the Payment Schedule in this contract. If more than one person signs as a buyer, you agree to keep all the promises in this agreement even if the others do not.

You have thoroughly inspected, accepted, and approved the vehicle in all respects.

VEHICLE IDENTIFICATION

Year	Make	Model	Vehicle Identification No.	Mileage on Odometer	Is New	USE FOR WHICH PURCHASED
2007	SAAB	9-3	YS3FH41U871	47	<input checked="" type="checkbox"/> Demonstrator <input type="checkbox"/> Factory <input type="checkbox"/> Official/Executive <input type="checkbox"/> Used	<input checked="" type="checkbox"/> PERSONAL FAMILY OR HOUSEHOLD <input type="checkbox"/> BUSINESS OR COMMERCIAL <input type="checkbox"/> AGRICULTURAL

Trade-In: Year N/A Make N/A Model N/A VIN N/A License No. N/A

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total cost of your purchase on credit, including downpayment
4.98	\$ 4577.54	\$ 35831.58	\$ 40409.06	of \$ 3850.00 \$ 44259.06

Your Payment Schedule Will Be:

Number of Payments	Amount of Payments	When Payments Are Due
38	\$ 500.78	Monthly beginning MONTHLY BEGINNING 28 APR 2007
1	21381.70	06/28/2010

Security. We will have a security interest in the vehicle being purchased.
 Late Charge. If we do not receive your entire payment within 15 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.
 Prepayment. If you pay all that you owe early, you will not have to pay a penalty.
 Additional Information: See this document for more information about nonpayment, default, security interests, and any required repayment in full before the scheduled date.

ITEMIZATION OF AMOUNT FINANCED

1 Cash price (including any accessories, services, taxes, _____ \$/A _____ \$/A _____ \$/A _____ \$/A)

2 Total downpayment = (If negative enter "0" and see line 4A below) \$ 38900.99(1)

Gross trade-in	\$	N/A
- payoff by seller	\$	N/A
= net trade-in	\$	N/A
+ cash	\$	N/A
+ Mfrs. Rebate	\$	2500.00
+ other (describe)	\$	1350.00
Total downpayment	\$	N/A

3 Unpaid balance of cash price (1 minus 2) \$ 3850.00(2)

4 Other charges including amounts paid to others on your behalf (Seller may keep part of these amounts.): \$ 35050.99(3)

A Net trade-in payoff to _____ \$ _____ N/A

B Cost of optional credit insurance paid to insurance company or companies

Life	\$	N/A
Disability	\$	N/A

PROPERTY INSURANCE: You must keep the collateral insured against damage or loss in the amount you owe. You must keep this insurance until you have paid all that you owe under this contract. You may obtain property insurance from anyone you want or provide proof of insurance you already have. The insurer must be authorized to do business in Texas. You agree to give us proof of property insurance. You must name us as the person to be paid under the policy in the event of damage or loss.

If any insurance is included below, policies or certificates from the insurance company will describe the terms, conditions and deductibles.

Optional credit life and credit disability insurance. Credit life insurance and credit disability insurance are not required to obtain credit. They will not be provided unless you sign and agree to pay the extra cost. Your decision to buy or not buy these insurance coverages will not be a factor in the credit approval process.

Credit Life, one buyer \$ N/A Term N/A

Credit Life, both buyers \$ N/A Term N/A

Credit Disability, one buyer \$ N/A Term N/A

(Insurance Company)

(Home Office Address)

Credit life insurance ends on the original due date for the last payment. Credit disability insurance covers the first _____ payments and does not cover the last scheduled payment. Credit life insurance pays only the amount you would owe if you paid all your payments on time. Credit disability insurance does not cover any increase in your payment or in the number of payments.

If the term of the insurance is 121 months or longer, the premium is not fixed or approved by the Texas Insurance Commissioner.

You want the insurance indicated above.

X _____ N/A
(Buyer's signature) (Date)

X _____ N/A
(Co-Buyer's signature) (Date)

Optional insurance coverages. The insurance described below is _____

G Other taxes if not included in cash price	\$	N/A
H Government license and/or registration fees	\$	70.80
I Government certificate of title fee	\$	33.00
J Government vehicle inspection fees	\$	21.75
K Deputy service fee paid to dealer	\$	5.00
L Documentary fee. A documentary fee is not an official fee. A documentary fee is not required by law, but may be charged to buyers for handling documents and performing services relating to the closing of a sale. A documentary fee may not exceed \$50. This notice is required by law.	\$	50.00

M Other charges (Seller must identify who is paid and describe purpose.)

to	N/A	for	N/A	\$	N/A
to	N/A	for	N/A	\$	N/A
to	N/A	for	N/A	\$	N/A
to	N/A	for	N/A	\$	N/A
to	N/A	for	N/A	\$	N/A
to	N/A	for	N/A	\$	N/A

Total other charges and amounts paid to others on your behalf \$ 780.95(A)
 S Amount financed (3 + 4) \$ 34931.55(B)

GAP*	DEX	523.11
N/A	N/A/ADS	N/A
N/A	N/A/ADS	N/A

(Insurance Company)

(Home Office Address)

* If the vehicle is determined to be a total loss, GA Insurance will pay us the difference between the proceeds of your basic collision policy and the amount you owe on the vehicle, minus your deductible. You can cancel that insurance without charge for 10 days from the date of this contract.

If the box next to a premium for an insurance coverage included above is marked, that premium is not fixed or approved by the Texas Insurance Commissioner.

You want the optional coverages for which premium are included above.

(Buyer's signature) 03/28/2007 (Date)

X (Co-Buyer's signature) 03/28/2007 (Date)

LIABILITY INSURANCE
THIS CONTRACT DOES NOT INCLUDE INSURANCE COVERAGE FOR PERSONAL LIABILITY AND PROPERTY DAMAGE CAUSED TO OTHERS.

Last Payment

THE SCHEDULED PAYMENTS ARE NOT EQUAL. THE LAST SCHEDULED PAYMENT IS LARGER AND WILL BE DUE

(Mo.) (Day) (Year) THE LAST SCHEDULED PAYMENT WILL BE \$ 21,381.70 if you make every payment on its due date. However, the payment due at the end of the contract term may be more or less than the amount of the last scheduled payment. (See the section "How late payments or early payments change what you must pay" on the back of this contract.) You may meet your obligation to make the payment due at the end of the contract term by choosing one of the options on the back of this contract. In the section "Your last payment options." The Excess Mileage Deduction used to figure the Sale Price in the section "Your option to sell" on the back will be 20 per mile for each mile on the odometer over

Any change to title
Buyer: X
See back for other

No oral changes to this contract are enforceable.

Co-Buyer: X

CONSUMER WARNING

Notice to the buyer - Do not sign this contract before you read it or if it contains any blank spaces. You are entitled to a copy of the contract you sign. Under the law, you have the right to pay off in advance all that you owe and under certain conditions may save a portion of the finance charge. You will keep this contract to protect your legal rights.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

BUYER'S ACKNOWLEDGEMENT OF CONTRACT RECEIPT

YOU AGREE TO SIGN THIS CONTRACT AND ACKNOWLEDGE RECEIPT OF A COMPLETED COPY OF IT. YOU CONFIRM THAT THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT.

Buyer Signs X Date 03/28/2007 Co-Buyer Signs X Date N/A

Co-Buyers and Other Owners - A co-buyer is a person who is responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other owner signs here X N/A Date Address N/A

Seller SEVELL CADILLAC-SAAB OF GRAPES Date 03/28/2007 By X Title

THIS CONTRACT IS NOT VALID UNTIL YOU AND WE SIGN IT.

CONSUMER CREDIT COMMISSIONER NOTICE: To contact call 1-800-200-4622. This contract is subject in whole or in part to Texas law which is enforced by the Consumer Credit Commissioner, 2601 N. Lamar Blvd., Austin, Texas 78705-4207; (800) 538-1579; (512) 936-7600, and can be contacted relative to any inquiries or complaints.

Seller assigns its interest in this contract to: GMAC Nuvel National Auto Finance GMACAB Nuvel Credit Company.

Dealer Disclosure of Non-GM Products Used

Dealer and customer acknowledge that if the dealer:

- Modifies or sells a modified new or used Motor Vehicle
- Installs any equipment, accessory, recycled part or part not supplied by General Motors (GM)
- Sells any non-GM service contract for a new or used Motor Vehicle

The Dealer will disclose this fact listing the modifications, equipment, accessories or non-GM service contract on the space provided below. For modifications not developed by GM and non-GM equipment and accessories installed on the vehicle, GM will not be responsible for the warranty and will not cover any damage they cause to other parts on the vehicle.

For non-GM service contracts, customers must be aware that this contract is not warranted or marketed by GM, may not be accepted by all GM dealerships and may not cover normal wear and tear of covered components.

Dealer to indicate and use of non-GM products in the applicable area:

Modifications—(i.e. conversion van, super charger, lift kit, lowering kit)

NA

Supplemental Equipment—(i.e. snow plow package)

NA

Non-GM Accessories—(i.e. running boards, spare tire covers, fog lamps, bed liners)

LINT

Non-GM Extend Service Contract name and terms of contract

NA

VIN

V93FAH41U871

Sales or Service Representative

Customer Signature

Date

03/28/07

Dealer BAO Name

20039 Sewell Cadillac-Subj, Grapevine, TX

Dealer must retain a copy of this form in the customer's service file.

General Motors - Vehicle Purchase Program Customer-Dealer Agreement and Pricing Sheet

Eligible Participant: **IBRAHIM KHREIS** Relationship to Eligible Participant: **GM D**

Purchaser's First Name: [Redacted]

Purchaser's Date of Birth: **02/07/1968**

Vehicle Identification Number (VIN): **YS3FH41U871**

Authorization Number: **40176982** Incentive Code: **GM5**
Approval Number: **516660943** Approval Date: **26070331**
Dealer Name: **SEWELL SAAB OF GRAPE**
Division: **SAAB** Dealer Code: **2250**

Program Name: **GM Employee Purchase**
Company Name: **SACINAW DIVISION**
Secondary Company Name:

(1) Amount Listed on Invoice below Caption Employee Price (GM/GML) or Supplier Price, as applicable to the program referenced above. Copy of invoice must be shown to customer for verification.

33007.00

(2) I have confirmed that the Employee or Supplier Price shown on line (1) above is correct.

Customer Initials: _____

(3) I have reviewed the Incentive Acknowledgment and/or Assignment form and confirm that all applicable incentives have been reflected in final purchase price.

Customer Initials: _____

(4) I have reviewed the vehicle price worksheet, (Buyer's Order) and understand all additions and deductions that affect the final purchase price.

Customer Initials: _____

Customer Assentment and Verification of Delivery

1. By signing this form, this purchaser acknowledges the following:
 - A. Receipt of the vehicle designated above and a copy of this form
 - B. The Purchaser has read the GM Vehicle Purchase Program Rules and Guidelines for the appropriate program
 - C. The Purchaser agrees that he/she will not violate any Program provision
 - D. Penalties for violation of Program provisions may include one or more of the following:
 - i. Termination of Program privileges
 - ii. Requirement that the Purchaser or employee reimburse General Motors for the amount of any dealer allowance paid.
 - iii. Disciplinary action up to and including termination of employment (for GM Employees) (1)
 - E. In consideration of the discount I receive on the purchase/lease of the vehicle, I will not be able to bring lawsuit for any dispute involving repairs made to that vehicle under GM's Limited Warranty or regarding the extent to which such warranty coverage is provided on that vehicle. Instead, I AGREE to address such disputes through the GM Dispute Resolution Process which includes mandatory arbitration that is binding on both GM and me. I acknowledge that this Authorization evidences a transaction involving interstate commerce. The Federal Arbitration Act (FAA) (9 U.S.C. § 2 et seq.) shall govern the interpretation, enforcement, and enforcement of this agreement. If the FAA does not cover, the laws of the state in which I reside shall apply.

Customer Signature: _____

Date: _____

1. By signing this form, the dealer agrees to the following:
 - A. Assume General Motors's obligation for delivery of the vehicle.
 - B. Collect from the purchaser the amount specified in the Purchase Contract
 - C. Comply with the Rules and Guidelines of The Program
 - D. Review the Factory Invoice with the customer.
 - E. Complete this form and provide a copy of it to the purchaser under any GM Discount Program and provide a completed agreement supplement for all SmartLoan / SmartBuy transactions.
 - F. Maintain the original copy of this form in the deal jacket.
2. General Motors agrees to pay the Dealer the incentive or allowance in effect under the applicable Program. If a Participant does not accept delivery of the vehicle within five working days of notification by the Dealer that the vehicle is available for delivery to the Purchaser, unless otherwise agreed to between the Dealer and the Participant, the Dealer is relieved of all obligations to the Purchaser. The vehicle then becomes the responsibility of the Dealer, and no incentive or allowance will be paid by GM.
3. By signing below the Dealer acknowledges having read The Program Rules and Guidelines and agrees to the following:
 - A. Comply with the terms and conditions contained in The Program Rules and Guidelines
 - B. Violation of any Program provision by the Dealer or anyone acting on behalf of the Dealer may result in the Dealer being:
 - i. Declared ineligible to participate further in the Program.
 - ii. Charged back any incentive or allowance paid by General Motors on transactions in which violations occur.

Authorized Dealer Signature: J. Verdine

Date: 5/28/07

(1) GM will ask the court to compel mandatory binding arbitration of any lawsuit filed by the eligible purchaser relating to the repairs made to the vehicle. GM, however, will not discipline or terminate the employment of the eligible purchaser because he or she has filed such a lawsuit.

ONSTAR ACKNOWLEDGMENT

(excludes Saturn)

CUSTOMER NAME: CYNTHIA I. KHREIS ALAQ KH

VIN: 1YS3FH9L0871

1. Customer Incentive

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) to the down payment of this vehicle, (b) where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
AUTO SHOW	\$ 500	
BI-AGE BONUS	\$ 750	
	\$ 100	Smart #
	\$	
	\$	
	\$	
Total Incentive Amount Received		\$ 1350

2. Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc..)

a. I elect to receive in lieu of

b. I elect to receive RATE SUPPORT and/or

- CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE -

a. **Vehicle Incentive Acknowledgment.** I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery on I acknowledge receipt of incentive(s) as described in Item and release GM Division from any future claim or obligation for incentive(s) on this unit.

Is vehicle equipped with OnStar? Yes X No

b. **Terms and Conditions Acknowledgment.** I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com, or by contacting OnStar as described below).

I understand that in order to cancel my vehicle or call 1.888.4OnStar (1.888.466.7272) must press the blue OnStar button in my vehicle and request that my Services be cancelled.

Purchaser/Lessee Signature: [Signature] Date: 03 28 07

The undersigned person, as Dealer representative, certifies that this application is true and correct, and the incentive(s) described in Item and the OnStar Terms and Conditions have been provided to the said purchaser/lessee who has taken delivery of the referenced unit through this dealership, and that properly completed accurate delivery data has been forwarded to General Motors or Saab Cars USA.

Authorized Dealer Signature: [Signature] Date: 03 28 07
Dealership Name: SWELL CADILLAC SAAB OF G Dealer Code: 39019

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

©100580 ©2005, Motor Vehicle. All rights reserved. 0005

TYPE OR PRINT NEATLY

SPECIAL INSTRUCTIONS:

Tax Collector's Receipt for Texas Title Application/Registration/Motor Vehicle Tax

1. DATE OF RECEIPT 04/06/07		2. TEXAS LICENSE PLATE NO. 2007 6561LD		3. EXPIRES LAST DAY OF MONTH FEB 2007		15. EMPTY WEIGHT 3800	
4. <input type="checkbox"/> TRANSFER OF CURRENT REGISTRATION <input type="checkbox"/> REGISTRATION FEE PAID - NO PLATES ISSUED		16. FUEL CLASS 25		14. TONNAGE		17. GROSS WEIGHT	
5. PREVIOUS TEXAS LICENSE PLATE NO.		18. CARRYING CAPACITY		18. DIESEL FEE			
7. OWNER/NAME AND MAILING ADDRESS LEWISVILLE TX		19. YEAR 2007		20. MAKE SAAB		21. MODEL 9-3	
8. 1st LIEBHOLDER (NAME AND MAILING ADDRESS) GMAC PO BOX 8104 COCKEYSVILLE MD 21030		22. VEHICLE IDENTIFICATION NUMBER YS3FH410871		23. SURRENDED TITLE NUMBER MCO		24. SALES PRICE 36692	
9. 2nd LIEBHOLDER (NAME AND MAILING ADDRESS) NONE		25. UDOMETER 47		26. BRAND A		27. SALES TAX \$2,208.88	
10. 3rd LIEBHOLDER (NAME AND MAILING ADDRESS) NONE		28. SALES TAX \$2,208.88		29. REBATE 1,350.00		30. TAX & PENALTY PAID NONE	
DATE OF LIEN		31. TAXABLE VALUE 1,350.00		32. PENALTY		33. TOTAL REG. TRANS. FEE \$35,342.11	
DATE OF LIEN		34. SALES TAX \$2,208.88		35. TITLE APPL. FEE 59.80		36. REG. FEE - DPS 33.00	
DATE OF LIEN		37. MISCELLANEOUS FEES		38. RESIDENT COUNTY DENTON		39. LOCAL FEES 1.00	
DATE OF LIEN		40. LOCAL FEES		41. DEPUTY BHOCH		42. TOTAL FEES 2312.68	
DATE OF LIEN		43. TAX ASSESSOR COLLECTOR BETSY PRIC		44. PROCESSING CO.		TARRANT	
11. BELLER (NAME OF PREVIOUS OWNER AND MAILING ADDRESS) SEWELL CADILLAC SAAB OF GRAPEVINE 1001 E STATE HWY TAX AND TITLE COPY 1		FORM VTR-91-RTS (REV. 07/2005) DHT #148817					

SEWELL

Cadillac
SAAB

1001 EAST STATE HWY 11
GRAPEVINE, TEXAS 76037
phone 817.912.3000
sewell.com

100121925

GMC

HUMMER

SAAB

LEADS

CONTACT

SALE PURCHASE AGREEMENT

Deal Number: 17275

Purchaser's Name(s):

Address:

Home Phone:

LENISVILLE, TX

Work Phone:

Date: 03/28/2007

County: DENTON

Cell Phone:

E-mail Address:

The above information has been requested so that we may verify your identity in accordance with the USA Patriot Act. By signing below, you represent that you are at least 18 years of age and have authority to enter into this Agreement. The Odometer Reading for this Vehicle you are purchasing is accurate unless indicated otherwise. Please refer to the Odometer Mileage Statement for full disclosure.

YEAR	07	MAKE	SAAB	MODEL	9-3	COLOR	303	STOCK NO.	970547
SERIAL NO	S3FH410871	ODOMETER READING	47	SALESPERSON: JONES, CAMDEN					
THE VEHICLE IS:		PRIOR USE DISCLOSURE:							
<input type="checkbox"/> NEW <input type="checkbox"/> USED		<input type="checkbox"/> DEMONSTRATOR <input type="checkbox"/> FACTORY EXECUTIVE/OFFICIAL <input type="checkbox"/> RENTAL <input type="checkbox"/> LOAN CAR <input type="checkbox"/> OTHER							

We are selling this Vehicle to you AS-IS and we expressly disclaim all warranties, express or implied, including any implied warranties of merchantability and fitness for a particular purpose, unless we enter into a service contract with you at the time of, or within 90 days of, the date of this transaction. All warranties, if any, by a manufacturer or supplier other than our Dealership are theirs, not ours, and only such manufacturer or supplier shall be liable for performance under such warranties. We neither assume nor authorize any other person to assume for us any liability in connection with the sale of the Vehicle and related goods and services. **CONTRACTUAL DISCLOSURE STATEMENT (USED VEHICLES ONLY)** The information you see on the window form for this Vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.

CASH PRICE OF VEHICLE	\$ 33607.00
OPTIONAL ACCESSORIES:	\$ N/A
<input type="checkbox"/> See attached Addendum Subst	
RETAIL WASH	\$ N/A
GAS	\$ N/A
New Car Inspection	\$ N/A
Tint 4 Windows	\$ 280.00
REMAINING PAY	\$ 2805.11
TOTAL SELLING PRICE	\$ 36692.11
LESS: TRADE-IN ALLOWANCE	\$ N/A
REBATE	\$ 1350.00
SUBTOTAL	\$ 35342.11
SALES TAX 6.25%	\$ 2208.88
DEALER'S INVENTORY TAX	\$ 76.84
DOCUMENTARY FEE	\$ 50.00
DEPUTY SERVICE FEE	\$ 9.00
STATE INSPECTION FEE	\$ 21.75
LICENSE FEE	\$ 70.80
TITLE FEE	\$ 33.00
TOTAL DUE	\$ 37808.38
PLUS: BALANCE OWED ON TRADE-IN	\$ N/A
GAP INSURANCE	\$ 523.14
PARTIAL PAYMENT See reverse	\$ 2500.00
UNPAID BALANCE DUE	\$ 35831.52

PLEASE SEE ATTACHED DELIVERY CONFIRMATION R 24971928 3800 -
 IF BOX IS MARKED, PLEASE SEE ATTACHED DAMAGE DISCLOSURE

The Dealer's Inventory Tax charge is intended to reimburse the Dealer for ad valorem taxes on its motor vehicle inventory. The charge, which is paid by the Dealer to the county tax assessor-collector, is not a tax imposed on a consumer by the government, and is not required to be charged by the Dealer to the consumer.

A DOCUMENTARY FEE IS NOT AN OFFICIAL FEE. A DOCUMENTARY FEE IS NOT REQUIRED BY LAW, BUT MAY BE CHARGED TO BUYERS FOR HANDLING DOCUMENTS AND PERFORMING SERVICES RELATING TO THE CLOSING OF A SALE. A DOCUMENTARY FEE MAY NOT EXCEED \$50. THIS NOTICE IS REQUIRED BY LAW.

Year:	Make:	Model:	Color:
Serial No:	Odometer Reading:		
Trade-In Allowance:	Balance Owed:	Lienholder:	

Year:	Make:	Model:	Color:
Serial No:	Odometer Reading:		
Trade-In Allowance:	Balance Owed:	Lienholder:	

Name: [Redacted]
Address: 6006X 6104 COCKEYSVILLE, MD 21030
Contacted: [Redacted] Use Date: 03/28/2007
By: [Redacted] Met. Date: 06/28/2010

I have read and understand the terms of this Agreement, including those that appear on the reverse side, and hereby acknowledge that this is a true and accurate statement of the terms of the agreement between the Dealer and myself. I further acknowledge receipt of a copy of this Agreement. I am an Authorized Dealership Representative.

Accepted by Authorized Dealership Representative

Saab Cars USA, Inc. CIC FIRE INCIDENT REPORT

Date: **08/13/07** Rep: **JosR** Ext: **6335** SR #: **1-85012705**

Name: [REDACTED] Phone: _____

Address: [REDACTED]

City: **Lewisville** State: **TX** Zip: [REDACTED]

VIN: **YS3FH41U871** Mileag **2700**

At the time of the fire the person being interviewed was:

Driver of car Passenger in car Other -- Describe: _____

Was anyone injured in the Saab? Yes No

If yes, name(s) of injured in Saab: _____

Describe injuries

At the time the fire was observed / occurred, vehicle was:

In motion Stationary / idling / driver in car

Stationary / idling / unattended Parked / off

What did driver / witness observe first?:

Oil Smell Fuel Smell Smoke Flames

From where? **Smoke pouring out of vents into cab.**

If vehicle was parked, describe the last trip prior to parking:

hours: _____ Min. _____ Distance traveled (miles): _____

Length of time ignition was switched off: _____

If being driven:

Length of time in operation (hrs, mins): **1 minute** Distance traveled (mils): **10 feet**

Speed: **1 mph.** Fuel gauge reading: Empty 1/4 1/2 3/4 Full

Weather conditions: **80 degree day, out of sun.**

Incident location: **CVS Parking Lot, Plano Texas.**

Describe the operation of the following systems prior to the fire:

Electrical System (normal, inoperative components / repeated fuse blowing):

No problems

Powertrain (normal, engine miss, sluggish, stall, loss of power or speed, etc.):

No problems

Steering operatio **No problems**

Any warning lights / messages displayed? Yes No

Date of last maintenance / repair: **Early-May 2007.**

Describe the work performed **Initial key/Lock programming**

Who performed work: **Sewell Saab of Grapevine**

Has vehicle been involved in any accidents? Ye No

If yes, describe: _____

Are photographs of vehicle available? Ye No

If yes, Is caller sending copies to Saa Ye No

Current location of vehicle: **At Sewell Saab of Grapevine**

Phone: **(214) 783-4974**

VIN: YS3FH41U871

1-85012705

Warranty Information

Wty Start Date: 03/28/07
 Expiration Date: 03/28/11
 Expiration Mileage: 50000

Branded Title: NO
 No Charge Maint: YES
 Wty Status Code:

Vehicle Information

Model Year: 2007
 Model: 9-3 AERO 4DOOR/354:354A
 Ext Color: TITAN GRAY:303
 Int Color: SLATE GRAY SPORT LEATHER:K09

Selling Dealer: 2250
 Key Code: DA0360
 Engine #: B284 AA007021568
 Transmission:

Certified Pre-Owned (CPO) Information

CPO Vehicle: NO

Recall/Service Campaign History

Campaign #	Campaign Description	Campaign Complete	Campaign Expires	Repair Dealer	Claim #
NO DATA ON FILE					

Warranty Claim History

Repair Date	Mileage	Claim #	Failed Part	Failed Part Description	Repair Dealer
07/26/07	1000	7999491	11720	ROADSIDE REPAIR COVERED UNDER WARRANTY	7987
04/20/07	621	7397121	36101	BCM CONTROL MODULE	2250
04/20/07	621	7397122	85996	CUP HOLDER	2250



Case Number: 140938

Originator Name: Jose Garcia 866-790-5700 21260 jose_garcia@gmexpert.com

Created Date: 09/27/2007

Vehicle Info

***VIN:** YS3FH41U871 [REDACTED]
Year: 2007

MSRP: 36865.0
Make: Saab

***TAC #:** n/a
Model: 9-3

Vehicle Comments & TAC Explanation:
TAC not contacted

***Date Reviewed with Customer:** 09/13/2007
Original Purchase Date: 03/28/2007

***Repurchase Mileage:** 2700
*** Original Purchase Condition:** New

Vehicle Owner(s)

Entity Type: Person
*** Names(s) on Title:** [REDACTED]
*** Primary Owner:** [REDACTED]
*** City:** Lewisville
*** Day Phone:** [REDACTED]
*** E-mail:** [REDACTED]

*** Title State:** TX
*** State:** TX
*** Home Phone:** [REDACTED]
*** Fax Phone:** [REDACTED]
*** ZIP Code:** [REDACTED]
*** Cell Phone:** [REDACTED]

UCC Codes

UCC 1 UCC 2 UCC 3 UCC 4 UCC 5
J0116

Vehicle Lien Holder

Type of Secured Interest: Standard Lien
Contact or Attention: Ellen Covel
Address: PO Box 2150
City: Greely
Day Phone: 800-200-4622

*** Company:** GMAC
Account #: [REDACTED]
State: CO
Fax: [REDACTED]
ZIP Code: 80632
E-mail: [REDACTED]

Original Selling Dealer

*** Dealer #:** 220237
Region: 20
*** Phone:** (817) 912-3000
*** Contact Name:** Travis Endsley

Dealer Name: SEWELL SAAB OF GRAPEVINE
District: 9151
Fax: [REDACTED]
*** Contact Title:** Saab Manager
E-Mail: [REDACTED]

Repurchasing Dealer: -
Repair: -
*** Contact Name:** [REDACTED]

*** Contact Title:** [REDACTED]

Vehicle Location: -

Repurchase

* Reason Thermal event

Transaction

Details:

Siebel Request #: 71-555337426 * **Disposition:** Scrap
State: TX * **Type:** Trade - New Finance
Source: ADR PAR Product Allegation
Replacement VIN: YS3FH41U77 [REDACTED] Year: 2007 Make: Saab Model: 9-3
Order #: 817311
MSRP: 37190.0

Repurchase: GM is waiving the usage fee

* **Processing**
Instructions:

Disposition: scrap vehicl

* **Processing**
Instructions:

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
Usage	Does Not Apply	NA	Usage per Lemon Law	0
Sales Tax	Customer	NA	Sales Tax	0
State/Gov Fees	Customer	NA	Fees	0
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	NA	Negative Equity	0
Over Allowance Amount	Customer	NA	Over Allowance	0

Upon sale of this vehicle, the purchaser must apply for a new title within 20 working days unless the vehicle is purchased by a dealer. Until a new title is issued, the vehicle record will continue to reflect the owner's name listed on the current title. SEE BACK FOR ADDITIONAL INFORMATION.



GMAC
PO BOX 8104
COCKEYSVILLE, MD 21030-8104

CASH
1409385

000685



TEXAS CERTIFICATE OF TITLE

		VEHICLE TITLES AND REGISTRATION DIVISION	
VEHICLE IDENTIFICATION NUMBER YS3FH41U871	YEAR MODEL 2007	MAKE OF VEHICLE SAA	BODY STYLE 4D
MODEL 930	MFG CAPACITY IN TONS 3800	WEIGHT 656TLD	DATE TITLE ISSUED 4/24/2007
PREVIOUS OWNER SEWELL CADILLAC SAAB OF GRAPEVINE TX			ODOMETER READING 47
OWNER LEWISVILLE, TX			REMARK(S) ACTUAL MILEAGE
X _____ SIGNATURE OF OWNER OR AGENT MUST BE IN INK			
UNLESS OTHERWISE AUTHORIZED BY LAW, IT IS A VIOLATION OF STATE LAW TO SIGN THE NAME OF ANOTHER PERSON ON A CERTIFICATE OF TITLE OR OTHERWISE GIVE FALSE INFORMATION ON A CERTIFICATE OF TITLE.			
DATE OF LEN 03/28/2007	1ST LENHOLDER GMAC PO BOX 8104 COCKEYSVILLE, MD 21030	1ST LEN RELEASED _____	DATE _____
DATE OF LEN _____	2ND LENHOLDER _____	BY _____	AUTHORIZED AGENT _____
DATE OF LEN _____	3RD LENHOLDER _____	2ND LEN RELEASED _____	DATE _____
DATE OF LEN _____	3RD LENHOLDER _____	BY _____	AUTHORIZED AGENT _____
DATE OF LEN _____	3RD LENHOLDER _____	3RD LEN RELEASED _____	DATE _____
DATE OF LEN _____	3RD LENHOLDER _____	BY _____	AUTHORIZED AGENT _____
IT IS HEREBY CERTIFIED THAT THE PERSON HEREIN NAMED IS THE OWNER OF THE VEHICLE DESCRIBED ABOVE WHICH IS SUBJECT TO THE ABOVE LENS.			
RIGHTS OF SURVIVORSHIP AGREEMENT WE, THE PERSONS WHOSE SIGNATURES APPEAR HEREIN, HEREBY AGREE THAT THE OWNERSHIP OF THE VEHICLE DESCRIBED ON THIS CERTIFICATE OF TITLE SHALL FROM THIS DAY FORWARD BE HELD JOINTLY, AND IN THE EVENT OF DEATH OF ANY OF THE PERSONS NAMED IN THE AGREEMENT, THE OWNERSHIP OF THE VEHICLE SHALL VEST IN THE SURVIVOR(S).			
SIGNATURE _____		DATE _____	
SIGNATURE _____		DATE _____	
SIGNATURE _____		DATE _____	

FORM 30-C REV 5/2002

DO NOT ACCEPT TITLE SHOWING ERASURE, ALTERATION, OR MUTILATION.

**PAR GMWA
Pre-Authorization/Warranty Claim Tracking Form**

Customer and Vehicle Information			
Date	9/27/07	Service Request #	71-559582977
Customer Name	[REDACTED]		
VIN	YS3FH41U8710	[REDACTED]	
In-Service Date	3/28/07	Service Contract?	No
Current Mileage	2700	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	0
Dealer and Claim Information			
Dealer Name	Sewell Village Cadillac Company, Inc.		
Dealer Svc Mgr	Gary Fuller	Dir Warranty Admin:	Sherryl Garza
Dealer Phone	(817) 912-3000	Dealer Fax	817-912-3026
Dealer BAC	206039		
Dealer Division and Code	12-Cad-39019		
Repair Order Number	145005		
Repair Order Close Date	9/21/07		
Labor Op. Code Z1242	Dollar Amt:	1890.00	
Labor Op. Code Z1243	Dollar Amt:		
Cause Code (CC)	MJ		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT			
Labor Hours and OLH:	DO NOT PUT IN HOURS		
Parts and Labor Costs:	DO NOT PUT IN COSTS		
Net Amount:	1890.00		
DO NOT ROUTE THIS CLAIM			
Authorization Code:	DO NOT PUT IN AN AUTH CODE		
Additional Comments for Dealer:	n/a		
IF THIS CLAIM SHOULD REJECT FOR ANY REASON, PLEASE CONTACT ME ASAP AND FAX A COPY OF THE REJECTION W/TRACKING FORM TO (866) 270-0217			
Retain Copy with Dealer Repair Order			
Internal PAR Information			
Complaint:	[REDACTED] Dealer had rental expenses		
Cause:	[REDACTED] Dealer provided rental to cust for the duration of the repurchase process		
Correction:	[REDACTED] Pay dealer for rental expenses		
Justification:	Dealer provided rental for the duration of the repurchase process		
PAR CRS:	Joe Garcia		
Additional Comments:	n/a		

SEWELL Cadillac Saab of Grapevine



Sewell Cadillac Saab of Grapevine
1001 E. State Hwy. 114
Grapevine, Tx. 76051



Office - 817.912.3012
Fax - 817.912.3010
Email - endsley@sewell.com

To: Joe Garcia
From: Travis Endsley
Fax: (866) 270 0217
Pages: 2
Phone:
Date: 9/26/07
Re:
CC:

Urgent For Review Please Comment Please Reply

Repair Order to be reimbursed for loan car expense due to [redacted] thermal episode.

Thanks,

Travis

SEWELL

Cadillac
SAAB

of Grapevine

1001 E. State Highway 114
Grapevine, Texas 76051
METRO (817) 912-3000

UNIT# 970547
CUSTOMER #:100121925

1 4 5 0 0 5

WORKORDER
REPRINT
PAGE 1

LEWISVILLE, TX

SERVICE ADVISOR: 11204 MUNN, GEORGE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
303	07	SAAB 9-3	YS3FH41U871		2785/0	T1668	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28MAR07 DD			17:00 21SEP07		0.00	CASH	
R.O. OPENED		READY	OPTIONS: STK:970547 DLR:39019 1)A47 4)LC 5)9723170248 6)97298183363 7)2147834974				
27JUL2007 09:24							

LINE	OP CODE	TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	11204	12682	WS	CUST STS SHE MADE A SHORT DRIVE THEN A SHORT STOP AT A STORE, SOON AFTER PULLING OUT OF PARKING LOT SHE FELT A JERK SMELLED A BURNING ODER

# B	*MISC	WS	REIMBURSEMENT FOR 54 DAYS LOAN CAR \$1890
-----	-------	----	---

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclams all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZATION FOR REPAIRS

hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your contro or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X _____

CUSTOMER SIGNATURE

ASM COPY

COMMONWEALTH OF KENTUCKY
 CERTIFICATE OF REGISTRATION
 Fee and Tax Receipt



IF BLOCK IS MARKED
 SEE REVERSE SIDE

[REDACTED]

PLATE NUMBER
 [REDACTED]

CONTROL NO. [REDACTED] DECAL NO. [REDACTED] REGISTRATION TYPE
 FIRST TIME (NEW)

EXPIRES 03-31-08 PREV. PLATE NO. [REDACTED] PREV. DECAL NO. [REDACTED] SPECIAL REGIST/LIMITED LOCATION REGIST. WT.
 REGULAR REGIS.

VEHICLE TYPE PASSENGER AUTO VEHICLE IDENTIFICATION NUMBER YS3PH460971
 LIEN1 PENDING GMAC

VEH. YR. 07 B. STYLE 4D MAKE SAA TITLE NO. [REDACTED]

SIGNATURE

OWNER(S) NAME(S); ADDRESS; SOC. SEC. NO.(S)
 GMAC AUTOMOTIVE BANK CORP

NOT VALID
 FOR
 TRANSFER
 OF
 OWNERSHIP

P O BOX 8125
 COCKEYSVILLE MD 21030

DATE OF ISSUE 03-20-07 CLERK I.D. 111

LESSEE/EMPLOYEE

07/03/20 13:00:48

COUNTY CLERK: RODNEY E. ELDRIDGE
 COUNTY OF ISSUANCE: KENTON COUNTY

USAGE TAX	TAXABLE VALUE	
	6% TAX	0.00
REG. FEE	STATE FEE	16.00
	CLERK FEE	9.00
TITLE FEE	STATE FEE	3.00
	CLERK FEE	6.00
AD VALOREM TAX	ASSESSED VALUE	
	CURR. YR. TAX	
	PREV. YRS. TAX	

OWNER'S COPY

PAID 34.00

6232 Madison Road
Cincinnati, Ohio 45227
513-527-4300
513-527-4170(FAX)
www.justsaab.com



Fax

To: Joseph Rodriguez From: Tim

Fax: _____ Pages: _____

Phone: _____ Date: _____

Re: _____ CC: _____

- Urgent For Review Please Comment Please Reply Please Recycle

Service history

Warranty Inquiry by Chassis - 2282

Page 1 of 1

VIN: YS3FH46U971 XXXXXXXXXX**Warranty Information**

Wty Start Date: 02/23/07
Expiration Date: 02/23/11
Expiration Mileage: 50000

Branded Title: NO
No Charge Maint: YES
Wty Status Code:

Vehicle Information

Model Year: 2007
Model: 9-3 AERO 4DOOR/354:354M
Ext Color: BLACK/170:170
Int Color: SLATE GRAY SPORT LEATHER/K09:K09

Selling Dealer: 2137
Key Code: DA0128
Engine #: B284 AM007020490
Transmission: 6-SPEED MANUAL

Certified Pre-Owned (CPO) Information

CPO Vehicle: NO

Recall/Service Campaign History

Campaign #	Campaign Description	Campaign Complete	Campaign Expires	Repair Dealer	Claim #
NO DATA ON FILE					

Warranty Claim History

Repair Date	Mileage	Claim #	Part	Failed Part Description	Repair Dealer
12/20/07	10936	7626311	37170	FUSE HOLDER	2282
10/09/07	8325	7305262	11720	ROADSIDE REPAIR COVERED UNDER WARRANTY	7987
10/09/07	8325	7602351	34111	IGNITION COIL	2282
09/10/07	7433	7593011	52151	HYD. UNIT	2282
09/10/07	7433	7593012	26127	LID, EXPANSION TANK	2282
08/16/07	6923	7585231	11293	FIRST INTERMEDIATE SERVICE	2282

01/31/2008
17:40:21

HISTORY LISTING

3030
PAGE 1-----
CUSTOMER NAME : [REDACTED] SERIAL NO. : YS3FH46U971 [REDACTED]
-----R.O NO. : 162631 R.O DATE : 12/20/2007 R.O TYPE : B
MILEAGE : 10937 ADVISOR NO. : 127JOB NUMBER : 1 OPERATION 29SAZ OP. DESC. STARTER/IGNITION
SALE TYPE : W TECHNICIAN NO(S). 128
COMPLAINT : C/STATES VEHICLE WILL NOT START
CAUSE : REAR LIGHT CONNECTIONS GROUNDING CAUSING REC TO FAIL,
REAR LIGHTS STAYING ON DRAINED BATTERY.
CORRECTION : TESTED BATTERY, FAILED LOAD TEST. TEST CODE:4006-0552.
REPLACED BATTERY AND TESTED. AFTER REPLACING BATTERY,
FOUND TAIL LIGHTS STAYING ON. PER SI INSTALLED
HEAT SHRINK TUBBING ON CONNECTIONS AT
LIC PLATE LIGHTS AND REPLACED REC DUE TO THE REAR LIGHTS
GROUNDING OUT, SHORTED REC. PROGRAMMED REC AND TESTED.
VEHICLE STARTS FINE AND REAR LIGHTS NO LONGER STAY ON.WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
71626311-----
R.O NO. : 160235 R.O DATE : 10/09/2007 R.O TYPE : B
MILEAGE : 8328 ADVISOR NO. : 218JOB NUMBER : 1 OPERATION 24SAZZCEL OP. DESC. CHECK ENGINE LIGHT
SALE TYPE : W TECHNICIAN NO(S). 300
COMPLAINT : C/STATES THE CHECK ENGINE LIGHT IS ON CAR VIBRATING HARD
TO GET CAR TO MOVE PLEASE INSEPCT
CAUSE : COIL #6 DAMAGED AND CONNECTOR MELTED
CORRECTION : TESTED FOR CODES P0306-00, P0300-00, P2316-00, REPLACED
#6 COIL, SPARK PLUGS, REPLACED CONNECTOR, RESOLDERED 4 NEW
WIRES AND CRIMP CONNECTORS FOR COIL CONNECTION, CLEARED
CODES AND TEST DROVEWARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
71602354JOB NUMBER : 2 OPERATION 54SAZZRANW OP. DESC. ROADSIDE ASSI NON-W
SALE TYPE : C TECHNICIAN NO(S). 300
COMPLAINT : C/STATES NEEDS TOWED IN
CAUSE : COIL #6 SHORTED
CORRECTION : ROAD SIDE ASSIST PROVIDED TOW

COMMENTS : TOW IN

R.O NO. : 159301 R.O DATE : 09/10/2007 R.O TYPE : B
MILEAGE : 7436 ADVISOR NO. : 127

JOB NUMBER : 1 OPERATION 24SAZZD OP. DESC. DIAGNOSE CONDITION

01/31/2008
17:40:21

HISTORY LISTING

3030

PAGE 2

SALE TYPE : W TECHNICIAN NO(S). 300
COMPLAINT : C/STATES THE ABS/TCS LIGHT COME OFF AND ON ((SOP))
CAUSE : ABS ECU FAILED
CORRECTION : TESTED FOR CODES C0274-59, DIAGNOSED AND REPLACED ABS
HYDROLLIC UNIT, BLEED SYSTEM, CLEARED CODES AND TEST DROVE
ORIGINAL : COMPLETE ALL APPLICABLE DIAGNOSTICS PER CUSTOMER REQUEST
CORRECTION

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
 71593011

JOB NUMBER : 2 OPERATION 53SAZZRENT OP. DESC. GOODWILL RENTAL CAR
SALE TYPE : C TECHNICIAN NO(S). 300
COMPLAINT : CUSTOMER REQUEST TRNSPORTATION WHILE CAR IS BEING SERVICED.
CAUSE : AT CUSTOMERS REQUEST
CORRECTION : PROVIDED GOODWILL RENTAL.

JOB NUMBER : 3 OPERATION 25SAZZMECHCL OP. DESC. CK FOR COOLANT LEAK
SALE TYPE : W TECHNICIAN NO(S). 300
COMPLAINT : C/STATES FILL COOLANT MESSAGE DISPLAYED
CAUSE : COOLANT LEVEL LOW
CORRECTION : PRESSURE TESTED COOLANT SYSTEM, NO LEAKS, TOPPED
COOLANT AND TEST DROVE

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
 71593012

COMMENTS : LOANER

R.O NO. : 158523 R.O DATE : 08/16/2007 R.O TYPE : B
 MILEAGE : 6924 ADVISOR NO. : 127

JOB NUMBER : 1 OPERATION 24SAZZD OP. DESC. DIAGNOSE CONDITION
SALE TYPE : C TECHNICIAN NO(S). 166
COMPLAINT : C/STATES THE ABS/TCS LIGHT CAME ON THEN WENT OFF SEVERAL
TIMES PLEASE ADVISE
CAUSE : INTERNAL FAULT WITH ABS ECU
CORRECTION : TESTED FOR CODES C0274-59 DIAGNOSED AND ORDERED CONTROL
MODULE

JOB NUMBER : 2 OPERATION 01SAZGINT OP. DESC. INTERMEDIATE SERVICE
SALE TYPE : W TECHNICIAN NO(S). 166
COMPLAINT : C/STATES COMPLETE SAAB SCHEDULED INTERMEDIATE SERVICE
CAUSE : SCHEDULED SERVICE
CORRECTION : COMPLETED SAAB SCHEDULED INT SERVICE
OIL AND FILTER CHANGE, ROTATION AND BAL 4 TIRES SET ALL TIRE
PRESSURES, REPLACED CABIN AIR FILTER.CHECKED AND ADJUSTED AS
NECESSARY: ALL INTERIOR AND EXTERIOR LIGHTING, OIL OR FLUID
LEAKS, BRAKE FLUID, BRAKE PADS AND ROTORS, BATTERY AND
CHARGING SYSTEM, DRIVE BELT AND TENSION, SAFTY BELTS AND AIR

01/31/2008
17:40:21

HISTORY LISTING

3030
PAGE 3

BAG, PROGRAMMED CUSTOMER SETTINGS, RESET SERVICE LIGHTS
ROAD AND PERFORMANCE TESTS
2003 ONLY 1129101/1.3/11291/00/0/08/08
2004- 1129301/0.7/11293/00/0/08/08
TIRE ROTATION OPTIONAL ON 2004-2005 MODELS

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
71585231

COMMENTS : WAIT?



BBB AUTO LINE

January 31, 2008

JOSEPH RODRIGUEZ
SAAB AUTOMOBILE USA
P O BOX 33166
DETROIT MI 48232-5166

Re:m01 SAB0832516: [REDACTED] vs Saab Motor Division

Dear Madam/Sir:

We have recently been contacted by one of your customers with a product complaint. Enclosed is information taken during the initial phone call.

You may contact the customer to resolve the complaint directly. Once the customer returns the completed *CCF*, the case will be opened, the 40 day clock will begin and all information received for the case will be sent to you.

Thank you for your participation in the BBB AUTO LINE program.

Sincerely,

Carolyn Hill at Extension 509

**BBB AUTO LINE
Customer Claim Form**

Case number: SAB0832516
Contact Date: 01/31/08
Start Date:

Please make any necessary corrections to the information below, print or verify your VIN number and lienholder/leasing company information at the bottom of this page, and complete the missing information in Section 4 on the next page (attach additional sheets as needed).

SECTION 1: CUSTOMER INFORMATION

Titled owner: [REDACTED]			
Mailing address: [REDACTED]			
City: Covington	State: KY	Zip code: [REDACTED]	
Day phone: [REDACTED]	Cell phone: [REDACTED]		
Fax: [REDACTED]	E-mail address: [REDACTED]		

SECTION 2: VEHICLE INFORMATION

Make: Saab	Model: 9-3	Year: 2007	Current mileage: 11900
Name(s) that appears on the vehicle title: [REDACTED]			
Selling dealer/city/state: Dave Towell Cadillac Saab, Arkon, Ohio, OH			
Primary Servicing dealer/city/state: Just Saab Cincinnati,			
Acquired as <input type="checkbox"/> new <input type="checkbox"/> used <input type="checkbox"/> demo <input checked="" type="checkbox"/> leased		Is the vehicle in your possession? <input checked="" type="checkbox"/> yes <input type="checkbox"/> no	
Purchase/lease date: 02/23/07		Mileage at purchase/lease:	
First repair attempt date: 06/01/07		First repair attempt mileage: 6000	
How often is the vehicle used for business purposes (percentage): 0 %		Number of vehicles owned or leased by the business: _____	
		Transmission type: <input type="checkbox"/> Automatic <input type="checkbox"/> Manual	
Has the vehicle been in an accident/had body damage? <input type="checkbox"/> yes <input checked="" type="checkbox"/> no			Date of accident: _____
Description of damage:			

SECTION 3: DESIRED OUTCOME (Describe what you want done to resolve your concern)

A replacement car (same model 9-3 Aero) with no problems or release from lease with down payment of \$3500 returned to me

Please complete the missing information in the box below and on page 2.

VEHICLE IDENTIFICATION NUMBER _____
Lienholder/Leasing Company _____ Phone Number _____
Account Number _____

SECTION 4: VEHICLE PROBLEMS (List primary problem first)

Problem	Servicing dealer(s)	# of repair attempts	List the date, mileage, and days out of service for each repair attempt	Does the problem exist now?
Example: A/C won't cool properly	Any Dealer, Inc.	2	4/23/06 3,500 miles 5 days 6/10/07 12,700 miles 1 day	yes
Brake Malfunction		2		no
Ignition Coil Short		1		no
Relay Electrical Switch		1		no
Starter problems				yes

Total days out of service for all problems: _____

Signature of Titled Owner(s) _____ Date _____

I am submitting this dispute for resolution in the BBB AUTO LINE program, and I agree to arbitrate the dispute under the BBB AUTO LINE Arbitration Rules.

Please mail or fax this completed form with copies of all available repair orders, your vehicle registration, your sales agreement or lease agreement, and any other relevant documents (e.g., written correspondence with the manufacturer, etc.) to:

**BBB AUTO LINE
4200 Wilson Blvd., Suite 800
Arlington VA, 22203-1838
Fax: 703-247-9700**



BBB AUTO LINE PROGRAM SUMMARY

General Motors

General Motors has agreed to arbitrate certain claims covered by the applicable state lemon law. General Motors has also agreed to arbitrate certain warranty claims not covered by the lemon law. This *Program Summary* describes the claims that may be resolved through BBB AUTO LINE.

LEMON LAW CLAIMS

A claim seeking relief under the applicable state lemon law must meet all standards set out by that law. The claim must be received by BBB AUTO LINE within the time period for filing a legal action under that law. Please see the attached description of the applicable lemon law provisions.

[Note: **Florida** claims involving GM chassis or chassis cabs in motor homes may be filed with the Florida Pilot RV Mediation and Arbitration Program, and are not eligible for BBB AUTO LINE.]

If the claim meets all standards set out by the applicable lemon law, the arbitrator will award a refund or replacement vehicle including all remedies specifically provided by that law. In some states this may include reasonable attorney's fees if they can be recovered in a state-run arbitration program or, if no state-run program exists, in court. However, an arbitrator may not award any penalties or multiple damages.

Please note:

- ◆ The award will be reduced for the customer's use of the vehicle in accordance with the applicable lemon law.
- ◆ The arbitrator may adjust the award based on damage to the vehicle exceeding normal wear and tear.
- ◆ The arbitrator will decide whether the applicable lemon law permits an adjustment to the award for any trade-in over-allowance or debt from a previous transaction.
- ◆ The award will not include any manufacturer rebate or manufacturer-sponsored credit card earnings the customer received or used as a downpayment or capitalized cost reduction.

WARRANTY CLAIMS NOT COVERED BY THE LEMON LAW

A claim that does not meet all standards of the applicable lemon law must meet certain conditions. Please see the attached description of “non-lemon law” warranty claims that may be resolved through BBB AUTO LINE.

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of the General Motors Bumper-to-Bumper new vehicle warranty. A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use.

CUSTOMER RESPONSIBILITIES

At the time of the repurchase or replacement transaction, the customer’s vehicle must be currently registered. The customer will be responsible for turning over the vehicle with all of the original equipment and without abnormal wear or damage evident on the vehicle. The customer will also be responsible for providing clear title to the vehicle and signing all documents necessary to effect transfer of the title, including a power of attorney for title transfer.

CLAIMS THAT WILL NOT BE ARBITRATED

- ◆ Claims involving vehicles with a non-U.S. warranty, or salvaged, “total loss” or similarly branded titled vehicles.
- ◆ Claims alleging that an airbag failed to deploy or deployed when it should not have.
- ◆ Claims covered by insurance or by warranties of other manufacturers.
- ◆ Repair or reimbursement claims that are not covered by the General Motors New Vehicle Limited Warranty but are covered by a service contract.
- ◆ Claims involving a vehicle defect if the customer alleges – either as part of the BBB AUTO LINE claim or at any other time – that the vehicle defect has caused an accident or fire that resulted in damage to any vehicle or damage to property.
- ◆ Claims involving a vehicle defect if the customer alleges – either as part of the BBB AUTO LINE claim or at any other time – that the vehicle defect has caused bodily injury.
- ◆ Claims seeking compensation for loss of wages, personal injury, or mental anguish.
- ◆ Claims seeking damages for fraud or other violations of law, punitive damages, penalties or multiple damages.
- ◆ Claims identical to any claim that was resolved by a previous mediation or arbitration, court action, settlement, or agreement between the customer and General Motors.

OTHER IMPORTANT INFORMATION

- ◆ The customer must own or lease the vehicle throughout the entire arbitration process.
- ◆ If the customer files suit or a state administrative action against General Motors prior to the completion of the arbitration process, General Motors will not be obligated to continue with the arbitration.
- ◆ A test drive may be taken in the vehicle only if the customer has liability insurance that satisfies his/her state's minimum requirements.

The BBB will let the parties know if other restrictions apply.

WARRANTY CLAIMS NOT COVERED BY THE LEMON LAW

Time Period for Filing Claims

A claim seeking **repairs** or **reimbursement** for past repairs must be received by BBB AUTO LINE before the expiration of the General Motors Bumper-to-Bumper new vehicle warranty.

A claim seeking **repurchase** or **replacement** must be received by BBB AUTO LINE within one year or 12,000 miles – whichever comes first – from the date the vehicle was first put into use.

Eligible Claims

Claims must be based on a defect in the vehicle's material or workmanship that is covered by the General Motors New Vehicle Limited Warranty.

Eligible Vehicles

Claims may be filed for cars; light duty trucks and vans up to 10,000 pounds G.V.W.R.; and GM chassis or chassis cabs in motor homes up to 21,000 pounds G.V.W.R.

The customer's vehicle must be:

- ◆ Owned or leased in the name of an individual **or** owned or leased by a business that owns or leases no more than three vehicles;
- ◆ Purchased or leased, registered, and normally operated in the United States, Puerto Rico or U.S. Virgin Islands; and
- ◆ Covered by a United States warranty.

Remedies for Warranty Claims

The arbitrator may award the following remedies:

- ◆ Repairs.
- ◆ Reimbursement for money the customer paid to repair the vehicle.
- ◆ Repurchase of the vehicle.
- ◆ Replacement of the vehicle if it was purchased or leased new.

Repairs/Reimbursement for Repairs

The arbitrator may award repairs to, or reimbursement for money paid for the repair of, defects in material or workmanship. If repairs are awarded, the arbitrator may not order a change in the vehicle's options or its design.

Repurchase or Replacement

If a repurchase or replacement is awarded in a claim that does not meet all standards of the applicable state lemon law, the arbitrator may award up to the following remedies:

- ◆ **Owned vehicle repurchase** – The actual amount paid for the vehicle. This will not include taxes, fees, and finance charges.
- ◆ **Leased vehicle repurchase** – To the lessor: pay-off amount pursuant to the lease. To the lessee: any trade-in allowance/downpayment and all base monthly payments actually paid, excluding all collateral charges (e.g., taxes, fees, and finance/lease charges).
- ◆ **Replacement of a vehicle purchased or leased new** – The customer will receive a new and substantially identical vehicle (not including modifications or additions after the vehicle's purchase/lease) from the same model year or, if one is not available, from the next model year. If a replacement vehicle from the same or next model year is not available, the customer may receive a replacement vehicle from subsequent model years but will be required to pay the difference between the Manufacturer's Suggested Retail Price (M.S.R.P.) of the current vehicle and the M.S.R.P. of the replacement vehicle.

Important: Replacement is not an available remedy if the current customer purchased or leased a **used** vehicle.

Deductions/Exclusions from a Repurchase or Replacement Award

- ◆ The repurchase or replacement award will be reduced for the customer's use of the vehicle using the following formula:

$$\text{Use Deduction/ Payment} = \frac{\# \text{ miles attributable to the customer at the time of the arbitration hearing}}{100,000} \times \text{Vehicle purchase price or gross capitalized cost}$$

- ◆ The award may be reduced based on damage to the vehicle exceeding normal wear and tear.
- ◆ The award will not include debt from a previous transaction.
- ◆ The award will not include any manufacturer rebate or manufacturer-sponsored credit card earnings the customer received or used as a downpayment or capitalized cost reduction.

STANDARDS OF THE KENTUCKY LEMON LAW

The following is a brief explanation of most relevant provisions of the Kentucky lemon law. The complete text of the lemon law can be found at Kentucky Rev. Stat. 367.840 *et seq.*

VEHICLES COVERED

The Kentucky lemon law applies to a motor vehicle that:

1. Is intended primarily for use and operation on the public highways;
2. Is required to be registered or licensed in Kentucky prior to such use or operation;
3. Has been finally and completely assembled and is in the possession of a manufacturer, factory branch, distributor, wholesaler, or an authorized motor vehicle dealer; and
4. Is in fact new and on which the original title has not previously been issued;

The lemon law does not cover motor homes, motorcycles, mopeds, vehicles with more than 2 axles, farm tractors and other farm machines, and vehicles substantially altered after the initial sale from a dealer to an individual.

A “new motor vehicle” means a motor vehicle that:

1. Has been finally and completely assembled;
2. Is in the possession of a manufacturer, factory branch, distributor, or authorized dealer; and
3. Is in fact new and on which the original title has never been issued.

CONSUMERS COVERED

The lemon law covers any resident person who buys or contracts to buy a new motor vehicle in Kentucky. The lemon law also covers any resident person who leases a new motor vehicle in Kentucky after July 15, 1998. The lemon law does not cover subsequent purchasers or lessees.

VEHICLE CONVERTERS

The lemon law applies to vehicle converters.

PROBLEMS COVERED

The lemon law covers vehicle “nonconformities,” which it defines as the failure to conform with an express warranty in a manner that substantially impairs the use, value or safety of the motor vehicle.

The lemon law provides the manufacturer with an affirmative defense if it can be shown that the nonconformity, defect or condition is the result of abuse, neglect, or unauthorized modification or alteration of the vehicle by the consumer.

MANUFACTURER'S DUTY TO REPURCHASE OR REPLACE A VEHICLE

Notice to Manufacturer

The Kentucky lemon law requires that a consumer notify the manufacturer in writing if the manufacturer or its agents are unable to repair a vehicle nonconformity to the express warranty after a reasonable number of attempts during the first 12,000 miles of operation or during the first 12 months following the date of delivery to the consumer, whichever is the earlier date.

Repurchase or Replacement if Nonconformity Not Corrected After Reasonable Number of Attempts

If, after a reasonable number of attempts within the 12 months/12,000 mile time period specified above, the manufacturer or its agents are unable to repair or correct any nonconformity or defect that substantially impairs the use, value or safety of the motor vehicle, then the manufacturer is required to replace or repurchase the motor vehicle.

REASONABLE NUMBER OF REPAIR ATTEMPTS

The Kentucky lemon law creates a presumption that a reasonable number of attempts have been made if, within the first 12,000 miles of operation or during the period of 12 months following the date of original delivery of the motor vehicle to the consumer buyer, whichever is earlier, either:

1. The same nonconformity, defect or condition has been subject to repair four or more times by the manufacturer, but the nonconformity, defect or condition continues to exist; or
2. The vehicle is out of service/use by reason of repair of the same non-conformity, defect, or condition for a cumulative total of at least 30 calendar days.

DISPUTE RESOLUTION

Disputes arising under the lemon law provisions requiring repurchase or replacement must be resolved through the required informal dispute resolution system, prior to seeking any judicial relief.

Each manufacturer transacting business in Kentucky must offer to consumers a comprehensive informal dispute resolution system that accepts warranty disputes occurring during the earlier of the first two years or 25,000 miles of the consumer's or lessor's ownership of the motor vehicle. Note that this requirement is independent of the lemon law provisions, and requires arbitration of certain warranty disputes that might not be covered by the lemon law.

Guidance from the Attorney General indicates that the dispute resolution provisions apply to any new motor vehicle that that would *normally* be used for personal, family or household purposes, regardless of how the individual buyer uses the particular vehicle that is the subject of the dispute. Any vehicle falling within the lemon law's definition of motor vehicle is covered by the dispute resolution provisions.

TIME PERIOD FOR FILING CLAIMS

An action under the lemon law must be commenced within two years after the date of the vehicle's original delivery to a consumer.

REMEDIES UNDER THE KENTUCKY LEMON LAW

REPURCHASE

The Kentucky lemon law sets out the following amounts that a manufacturer must pay when it repurchases an owned or leased vehicle under the lemon law:

1. the full purchase price paid for the motor vehicle,
2. finance charge,
3. all sales tax,
4. license fee,
5. registration fee,
6. any similar governmental charges, and
7. all collateral charges,
8. less a reasonable allowance for the consumer's use of the vehicle.

Reasonable allowance for the consumer's use means the amount directly attributable to a consumer's use of the vehicle other than those time periods when the vehicle is out of service due to the nonconformity.

REPLACEMENT

When replacing a vehicle under the Kentucky lemon law, the manufacturer must provide a comparable motor vehicle. The reasonable allowance for use does not apply to a replacement.

DAVE TOWELL *Cadillac* SAAB

111 West Market Street
Akron, OH 44303
330-376-9600 800-621-0674 Fax 330-376-8724
www.davetowell.com

STOCK NO. 7609
D.O.B. 05/14/1980

DEAL # 19334 274-88-0886
CUST. NO. 2/287 DATE 23 FEB 20 2007

PURCHASER'S NAME [REDACTED] STREET ADDRESS [REDACTED] PHONE [REDACTED]
CITY COVINGTON COUNTY KENTON STATE KY ZIP [REDACTED] DATE 02/23/2007

ENTER MY ORDER FOR ONE NEW USED CAR TRUCK DEMONSTRATOR FACTORY OFFICIAL CAR RENTAL VEHICLE AS FOLLOWS:

YEAR	MAKE	MODEL	BODY TYPE	COLOR	TRIM
2007	SAAB	9-3 AERO	4DR SDN SPORT	BLACK	SLATE GRAY
VIN	Y S 3 F H 4 6 U 9 7 1			TO BE DELIVERED ON OR ABOUT	STOCK NO. 7609

ACCT. NO.	AMOUNT	CASH PRICE OF VEHICLE	\$
FIN. 205		27 MO 12000 MI/YR LEASE	
DEP. 220A			
P/O 220B			
TAX 324A		1ST MO PAYMENT	328.94
FEES 905		TOTAL CAP REF	3090.06
D/A 4 A			N/A
4			81.00
6			N/A
COMM. 11			N/A
ACC. 321			N/A
TRADE 240 241			3500.00
548 547			N/A
261B			N/A
321D 24			N/A

DAVE TOWELL SAAB
111 WEST MARKET
AKRON, OH 44303
(330) 376-9600
FEB 20, 2007 09:15P
TERM :
MERCH : 000000056
REF # : 004
ACT # : M*****34
CARD : VISA
SALE : \$ 500.00
REF REF # :
APPROVAL CODE : 131255
Cardholder signature at knowledge agreement to pay amount stated

SIGNATURE
THANK YOU!
IF UNLICK COPY

TRADE-IN AND OTHER CREDITS

BALANCE OWED ON TRADE	N/A	TAXABLE TOTAL		X % = SALES TAX
BALANCE OWED TO:	N/A	ODOMETER MILEAGE STATEMENT		COUNTY
NET EQUITY		THE ODOMETER OF THE ABOVE DESCRIBED VEHICLE NOW READS 235 MILES/KILOMETERS.		TITLE FILING FEES
DEPOSIT N/A	(RECEIPT NO.)	AND IS ACCURATE UNLESS CHECKED BELOW		OTHER
DEPOSIT 500.00	(RECEIPT NO.) MFG REBATE	<input type="checkbox"/> ODOMETER MILEAGE IS NOT ACCURATE		LICENSE 30 DAY NEW
CASH ON DELIVERY 3000.00	(RECEIPT NO.)	REFER TO THE FEDERAL MILEAGE STATEMENT FOR FULL DISCLOSURE		TRANSFER TITLE REG.FEE
TRADE-IN STOCK NO. 570 USA 2500000	YEAR MAKE MODEL			TOTAL
	BODY TYPE VIN MILEAGE			TOTAL CREDIT 3500.00
				BALANCE DUE

CONTRACTUAL DISCLOSURE STATEMENT (USED VEHICLES ONLY) THE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE. GUÍA PARA COMPRADORES DE VEHÍCULOS USADOS. LA INFORMACIÓN QUE VE EN EL FORMULARIO DE LA VENTANILLA PARA ESTE VEHÍCULO FORMA PARTE DEL PRESENTE CONTRATO. LA INFORMACIÓN DEL FORMULARIO DE LA VENTANILLA DEJA SIN EFECTO TODA DISPOSICIÓN EN CONTRARIO CONTENIDA EN EL CONTRATO DE VENTA.

The front and back of this Agreement and any documents incorporated herein comprise the entire agreement affecting this purchase and no other agreement or understanding of any nature concerning same has been made or entered into, or will be recognized. I have read the terms and conditions printed on the back hereof and agree to them as a part of this Agreement the same as if it were printed above my signature. I certify that I am at least 18 years old, and hereby acknowledge receipt of a copy of this Agreement.

SALESMAN: [Signature]
APPROVED: [Signature] DEALER OR AUTHORIZED REPRESENTATIVE
SIGNED: [Signature] ACCEPTED BY PURCHASER
DATE: 02/23/2007

VEHICLE INVOICE



SAAB CARS USA, INC.
100 Renaissance Center
Detroit, MI 48265

INVOICE No.....: 708082
Invoice Company.....: 2280
Invoice Date.....: 10/29/06
Due Date.....: 10/31/06
2 Days

SOLD TO

DAVE TOWELL CADILLAC, INC.
111 West Market Street
Akron, OH 44303

SHIP TO

SUBURBAN SAAB
3515 JACKSON ROAD

ANN ARBOR MI

Dealer.....: 2280
Dealer Ord. No: 794107
Dealer Ref.....:

Handwritten:
Hello
Tina
7609

Saab Cars USA, Inc., for valuable consideration hereby sells and transfers to **DAIMLER/CHRYSLER SERVICES NORTH AMERICA** its successors, the motor vehicle described herein which has been shipped/delivered to the above named dealer upon instructions given us by said financing institution. Payment of this invoice will be via ACH EFT debit on due date. We reserve the right to extract payment on an earlier date if the vehicle is retained prior to due date.

VIN.....: YS3FH46U971 [REDACTED]

Registration...:

Gearbox No.....:

Engine No.....: B284 AM007020490

Radio.....:

Key No 1.....: DA0128

Order Purpose.: DLR STOCK

Key No 2.....:

Car Make.....: SAAB Model Year.....: 2007 Base Car: 354M

Model.: 354MSR Ext....: 170 Int....: K09 Cyl....: 6 HP....: 250 Weight: 3550

Description	Sugg. List Price	Dealer Net
9-3 AERO 4DOOR/354	32475.00	30624.00
Destination Charge	745.00	
Black		
Slate Gray Sport Leather		
Manual Transmission		
Power Moonroof		
Front Heated Seats & Headlamp Washers	550.00	495.00
Touring Package	1195.00	1076.00
Prep & Handling		130.00
Advertising Charge		600.00
Destination Charge		745.00
	34965.00	33670.00

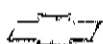
GM/SCUSA Supplier:	33733.00
Supplier - DRC:	0534.00
GM/Affil. Emp. Price:	31851.00
Emp. Price - DRC:	1561.00

This invoice is issued pursuant to order by purchaser accepted by seller terms F.O.B. port of entry and/or point of shipment. Title to the above merchandise covered by this invoice does not pass to the purchaser until payment is received by Saab Cars USA, INC. Receipt of check or bank draft does not constitute payment. Payment is considered to have been made only upon collection on such check or bank draft.

Handwritten: K 73127



GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGMENT



GMC HUMMER



(excludes Saturn)

CUSTOMER NAME: ROBERT C SWEET

VIN: Y S 3 F H 4 6 U 9 7 1 [REDACTED]

1. Customer Incentive

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) to the down payment of this vehicle, (b) where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or (c) a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
OnStar	\$ 500.00	701 AUTST CIV
Cin Auto	\$ N/A	
Show	\$ N/A	
	\$ N/A	
	\$ N/A	
	\$ N/A	
Total Incentive Amount Received		\$ 500.00

2. Other Program Selection (Which may or may not be in lieu of customer incentive programs; for example, Division supported financing/leasing, etc.)

- a. I elect to receive _____ in lieu of _____
- b. I elect to receive 27 MTH GMAC LEASE and/or _____

- CUSTOMER AND DEALER ACKNOWLEDGMENT FOR INCENTIVES AND ONSTAR SERVICE -

a. **Vehicle Incentive Acknowledgment.** I am the ultimate retail purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery on 02 23 07. I acknowledge receipt of incentive(s) as described in Item 1 and release GM Division from any future claim or obligation for incentive(s) on this unit.

Is vehicle equipped with OnStar? Yes No

b. **Terms and Conditions Acknowledgment.** I acknowledge that I have received the Terms and Conditions under which the OnStar service in my vehicle is provided (copies are available in the vehicle glovebox, from the dealer, at www.onstar.com, or by contacting OnStar as described below).

I understand that in order to cancel the OnStar service in my vehicle, I must press the blue OnStar button in my vehicle or call 1.888.4OnStar (1.888.466.7827) or TTY 1.877.248.2080 and request that my Services be cancelled.

Purchaser/Lessee Signature: [REDACTED] Date: 02 23 07

The undersigned person, as Dealer representative, certifies that the information on this application is true and correct, and the incentive(s) described in Item 1 and the OnStar Terms and Conditions have been provided to the said purchaser/lessee who has taken delivery of the referenced unit through this dealership, and that properly completed accurate delivery data has been forwarded to General Motors or Saab Cars USA.

Authorized Dealer Signature: [Signature] Date: 02 23 07
Dealership Name: DAVE TOWELL CADILLAC, INC. Dealer Code: 02137

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for new retail customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer.

North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530



CHECK **No. 900970785**

50-837
213

DATE
03/12/08

*****657 DOLLARS

***88 CENTS

AMOUNT
*****657.88

MUNROE FALLS OR

North American Operations
 General Motors Corporation
 Disbursement Account

Rhial Ch...
 SIGNATURE

PAY
TO THE
ORDER
OF

The Chase Manhattan Bank, N.A.
 Syracuse, New York

AUDIT

North American Operations

General Motors Corporation
 Disbursements (2613)
 PO Box 62530
 Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

CHECK NO. **900970785**
 PAYMENT DATE **03/12/08**

VENDOR DUNS NO. **BB 000000216** **1**
 VENDOR NAME **ROBERT SHEET**

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC.	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
YS3FH46U971	03/11/08 71-598620060	VH: 1-A19G8 1-A19G8	00.0000	657.88	.00	657.88
TOTAL				657.88	.00	657.88

ACCEPTANCE OF THIS CHECK CONSTITUTES FULL RESOLUTION FOR REIMBURSEMENT OR QUESTIONS CALL 800-462-8782

M3

STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON

File Number
71-612212357

Customer Name
[REDACTED]

Worksheet Filled Out By:
Mariah Lang

Draft-Add question marks beside category (not in dollar fields) to indicate incomplete information

Vehicle VIN:
YS3FH71U376 [REDACTED]

Date:
June 24, 2008

USAGE FORMULAS		STRAIGHT REPURCHASE - BASE		PAYMENT (CA, FL & WV) OR LEASE REPURCHASE				
1	To calculate usage:	1	Base Price	\$0.00	1	Down Pmt / Cap Cost Reduction	\$1,574.75	Includes 1st 9pmts @60
2	Use ONLY one of the 4 methods in this column or follow applicable lemon law formula for your state	2	Conversion / Upfit cost	\$0.00	2	Pmts (includes 1st month if lease)	\$5,434.20	
3		3	Reg./Lic./Title Fees	\$0.00	3	Reg/Lic/Title Fees (leases only)	\$0.00	
4		4	State Fees	\$0.00	4	Tax (leases only)	\$0.00	
5	A. USAGE USING L.L. FORMULA	5	Aftermarket Items	\$0.00	5	Aftermarket Items XM Radio	\$271.95	
6	Base Price/Total Repurch Price	\$0.00	6	Sales Tax	\$0.00	6	Other-Explain	\$0.00
7	Mileage	0	7	Finance Charges	\$0.00	7	Other-Explain	\$0.00
8	Denominator	100,000	8	GMPP (* only for WI)	\$0.00	8	Other-Explain	\$0.00
9	Usage	\$0.00	9	Other-Explain	\$0.00	9	Other-Explain	\$0.00
10			10	Total Purchase Price	\$0.00	10	Total Additions	\$7,280.90
11	B. USAGE - NEGOTIATED	\$0.00	11			11		
12			12	* Usage/Depreciation	\$0.00	12	* Usage/Depreciation	\$0.00
13	Waived		13	Damage	\$0.00	13	Damage	\$0.00
14	C. USAGE USING CENTS/MILE		14	Late charges	\$0.00	14	Late charges	\$0.00
15	Mileage	0	15	Over-Allowance	\$0.00	15	Over-Allowance	\$0.00
16	Cents per mile	\$0.000	16	Negative Equity	\$0.00	16	Negative Equity	\$0.00
17	Usage	\$0.00	17	Incentives	\$0.00	17	Incentives	\$0.00
18			18	Other-Explain	\$0.00	18	Sec. Dep. (leases) if reimbursing above	\$0.00
19			19	Other-Explain	\$0.00	19	Extended Service Contract	\$0.00
20	D. USAGE-CALIFORNIA ONLY		20	Other-Explain	\$0.00	20	Gap Insurance	\$0.00
21	Base price section-Used when NOT financed.		21	Other-Explain	\$0.00	21	Over Mileage Penalty	\$0.00
22	"Actual Price Paid" (Base)	\$0.00	22	Total Deductions	\$0.00	22	Total Deductions	\$0.00
23	Mileage	0	23			23		
24	Usage	\$0.00	24	Repurchase Subtotal	\$0.00	24	Total Refund to Customer	\$7,280.90
25	OR		25	Loan Payoff good thru xx/xx/xx	\$0.00	25	Dlr Buyout (lease) or Loan Payoff	\$43,806.33
26	Payment/Lease-Used when financed.		26	Total Refund to Customer	\$0.00	26	(GMAC=DL quote) good thru 7/21/08	
27	"Actual Price Paid" (Pmt/Lease)	\$50,543.33	27	Attorney's Fees	\$0.00	27	Attorney's Fees	\$0.00
28	Mileage	0	28	Total Repurchase	\$0.00	28	Total Repurchase	\$51,087.23
29	Any ext service contract (CA only)	0	29	NADA (Legal Only)	\$0.00	29	NADA (Legal Only)	\$0.00
30	Usage	\$0.00	30	Estimated Auction Value	\$0.00	30	Estimated Auction Value	\$0.00
31			31	Projected Loss	\$0.00	31	Projected Loss	\$51,087.23
	PURCHASE PRICE (before t/t/t)	\$ 46,945.87		TRADE ALLOWANCE	\$ -		PURCHASE PRICE	\$ 46,945.87
	MSRP (FROM BARS INVOICE)	\$ 50,930.00		PAYOFF OF TRADE	\$ -		INCENTIVE* (from BARS)	\$ 500.00
	DIFFERENCE	\$ (3,984.13)		DIFFERENCE	\$ -		OVERALLOWANCE	\$ -
	if positive look for over allowance			if negative=negative equity			ACTUAL PRICE	\$ 46,445.87
				TRADE ALLOWANCE	\$ -			
				ACV OF TRADE	\$ -		Do not include fuel fill credit	
	Authorized Signature	Date		DIFFERENCE	\$ -		Include GM card points	
				ACV=actual cash value				

TO PROPERLY RELEASE YOUR LIABILITY, PLEASE READ AND FOLLOW INSTRUCTIONS ON REVERSE SIDE
SECTIONS A-J MUST BE COMPLETED IN FULL PRINT IN CAPITAL LETTERS - USE BLACK OR BLUE INK

NOTICE OF TRANSFER AND
RELEASE OF LIABILITY

MAIL THIS FORM TO DMV

DMV # 2007 2

A NEW OWNER'S LAST NAME (OR) COMPANY NAME FIRST
 B NEW OWNER'S ADDRESS APT NUMBER
 C ODOMETER READING (NO TENTHS)
 D CITY STATE ZIP CODE
 E DATE OF SALE OR LEASE RETURN
 F SELLER'S OR LESSEE'S LAST NAME (OR) COMPANY NAME FIRST
 G SELLING PRICE (NO CENTS) WHOLE DOLLARS
 H SELLER'S OR LESSEE'S ADDRESS APT NUMBER
 I SELLER'S OR LESSEE'S SIGNATURE
 J CITY STATE ZIP CODE
 VEHICLE ID NUMBER YR MODEL MAKE PLATE NUMBER

YS3FH71U376 2007 SAA

REG 138A (REV 6/2007)

STATE OF CALIFORNIA
 CERTIFICATE OF TITLE VEHICLE HISTORY

AUTOMOBILE
 VEHICLE ID NUMBER YS3FH71U376 YR MODEL MAKE 2007 SAA PLATE NUMBER
 BODY TYPE/MODEL CV UNLADEN WEIGHT AX FUEL 6 TRANSFER DATE FEES PAID NONE REGISTRATION EXPIRATION DATE 09/24/2008
 YR 1ST SOLD CLASS YR MO EQUIPMT/TRUST NUMBER ISSUE DATE 2007 MT PP 03/13/08
 MOTORCYCLE ENGINE NUMBER ODOMETER DATE 09/22/2007 ODOMETER READING 295 MI
 ACTUAL MILEAGE
 REGISTERED OWNER(S) GMAC AB LSR
 LOS ANGELES CA

I certify (or declare) under penalty of perjury under the laws of the State of California that THE SIGNATURE(S) BELOW RELEASES INTEREST IN THE VEHICLE.
 1a DATE X SIGNATURE OF REGISTERED OWNER
 1b DATE X SIGNATURE OF REGISTERED OWNER

Federal and State law requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.
 The odometer now reads (no tenths), miles and to the best of my knowledge reflects the actual mileage unless one of the following statements is checked
 WARNING Odometer reading is not the actual mileage Mileage exceeds the odometer mechanical limits

I certify (or declare) under penalty of perjury under the laws of the State of California that the foregoing is true and correct.
 DATE TRANSFEROR/SELLER SIGNATURE DATE TRANSFEREE/BUYER SIGNATURE
 X X
 PRINTED NAME OF SELLER OR AGENT SIGNING FOR A COMPANY PRINTED NAME OF BUYER OR AGENT SIGNING FOR A COMPANY

IMPORTANT READ CAREFULLY
 Any change of Lienholder (holder of security interest) must be reported to the Department of Motor Vehicles within 10 days.
 LIENHOLDER(S)
 GMAC
 PO BOX 8128
 COCKEYSVILLE
 MD 21030

2 X
 Signature releases interest in vehicle. (Company names must be countersigned)
 Release Date

KEEP IN A SAFE PLACE - VOID IF ALTERED



The requirements of the straight repurchase are as follows:

- ⇒ **Vehicle Damage** - vehicle is free from any abnormal damage, which impairs its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ **Vehicle Alterations** - if this vehicle has been altered or modified from its original factory condition, it must be restored to its original condition before the scheduled repurchase appointment
- ⇒ **A "Power of Attorney" form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes*)
- ⇒ **An "Odometer Disclosure Statement" form** - supplied by General Motors must be signed at the time of the repurchase
- ⇒ **Factory installed equipment** – needs to be intact and functional.
- ⇒ **Title** – if no lien, a free and clear title must be provided at time of repurchase.
- ⇒ **Cash backs rebates or incentives**– no cash backs rebates or incentives of any kind are applicable towards this transaction.

If all above requirements are met, the dealership will proceed with the repurchase and transfer of funds.

Please return this signed document to fax number 866-802-6668 by Monday June 30, 2008

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

150431



Case Number: 150431

Originator Name: Steve Franklin 805-208-9245 steve.franklin@gm.com

Created Date: 06/13/2008

Vehicle Info

***VIN:** YS3FH71U37G [REDACTED]
Year: 2007

MSRP: 0.0
Make: Saab

***TAC #:** 99999
Model: 9-3

Vehicle Comments & TAC Explanation:

***Date Reviewed with Customer:** 06/13/2008
Original Purchase Date: 01/01/1900

***Repurchase Mileage:** 2600
*** Original Purchase Condition:** New

Vehicle Owner(s)

Entity Type: Person
*** Names(s) on Title:** [REDACTED]
*** Primary Owner:** [REDACTED]
*** Address:** [REDACTED]
*** City:** Los Angeles
*** Day Phone:** [REDACTED]
*** E-mail:** [REDACTED]

*** Title State:** CA

*** State:** CA
*** Home Phone:**
*** Fax Phone:**

*** ZIP Code:** [REDACTED]
*** Cell Phone:** [REDACTED]

*** Reason Repurchase:** Thermal event.

UCC Codes (J0116) Engine - General - Thermal Event

Vehicle Lien Holder

Type of Secured Interest: Unknown
Contact or Attention:
Address:
City:
Day Phone:

*** Company:**

Account #:

State:
Fax:

ZIP Code:
E-mail:

Original Selling Dealer

*** Dealer #:** 119136
Region: 10
*** Phone:** (310) 820-3611
*** Contact Name:** Tim Endo

Dealer Name: MARTIN CADILLAC DBA MARTIN PONTIAC D
District: 9153
Fax: (310) 826-3717
*** Contact Title:** Service Manager

E-Mail:

Repurchasing Dealer: -
Repair:

*** Contact Name:**

*** Contact Title:**

Vehicle Location: -



Case Number: 150431
Originator Name: Steve Franklin 805-208-9245 steve.franklin@gm.com
Created Date: 06/13/2008

Transaction Details

Siebel Request #:	71-612212357	* Disposition:	Auction
State:	CA	* Type:	Straight Repurchase
Source:	AVM Voluntary		
Replacement VIN:			-
Compliance Date:		Compliance Type:	N/A
MSRP:	0.0	Order #:	

Repurchase:

*** Processing Instructions:**

Vehicle was thermal event shortly after purchase. Thermal event was small and melted a wiring harness. PAR was contacted and they have closed their case file but they have never taken any action or contacted myself, the dealer or owner regarding what was to occur next. Par has not returned my calls nor S/M's calls. Going on 3 months while owner is in rental. DVM has decided to repurchase vehicle voluntarily instead of waiting on repl..

Disposition:

*** Processing Instructions:**

Vehicle has been repaired. OK to ship to auction.

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
Usage	Waived	NA	Usage per Lemon Law	0
Sales Tax	GM	NA	Sales Tax	0
State/Gov Fees	GM	NA	Fees	0
After Market Item(s)	Does Not Apply	NA	No Aftermarket Items	0
Negative Equity	Customer	NA	Negative Equity	0
Over Allowance Amount	Customer	NA	Over Allowance	0

CERTIFIED MAIL™

[Redacted]
BEVERLY HILLS, CALIFORNIA



7007 0710 0003 2791 5881



PITNEY BOWES
\$ 005.21⁰

02 10
000 146 12 MAR 24 2008
MAILED FROM ZIP CODE 0212

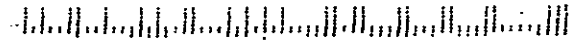
MAR 31 2008

APR 04 2008

2008

Mr. Steve Shannon, General Manager
SAAB
P.O. Box 33166
Detroit, MI 48232-5166

48232+5166



[REDACTED]
BEVERLY HILLS, CALIFORNIA [REDACTED]
[REDACTED]

Steve Shannon, General Manager
Saab Cars – USA
P.O. Box 33166
Detroit, MI 48232-5166

March 28, 2008

CERTIFIED MAIL

Re: 2007 Saab 352AT3 Convertible, VIN#YS3FH71U376 [REDACTED]

Dear Mr. Shannon,

I am a customer of yours who had leased the above mentioned Saab in September of 2007. With approximately 3600 miles on the car, the engine caught fire due to a product malfunction. It was very scary and I would no longer feel safe in that car, nor in any Saab.

When this fire took place on March 11th, I called the Martin Cadillac dealership to which I was referred since the Santa Monica Saab dealership where I leased the car had closed. I spoke with Bruce Brennan. I asked for the name and number of the Saab Regional Manager and he informed me that there was no one to speak with since one manager had left and the new manager had not yet started. As you can imagine, this was very frustrating.

I explained to Mr. Brennan that I want to be fully reimbursed for all expenses having to do with the lease and I want to be released from the lease. He told he that since there was no one to speak with from Saab that he would continue trying to get in touch with someone and take care of the situation.

Please find enclosed correspondence with Bruce Brennan, outlining what has happened. Please review and help me get this resolved.

Best regards,

[REDACTED]

Beverly Hills, CA [REDACTED]
[REDACTED]

encls: Letter to Bruce Brennan (March 20, 2008), email to Bruce Brennan (March 27, 2008)

COPY

[REDACTED]
BEVERLY HILLS, CALIFORNIA [REDACTED]
[REDACTED]

Mr. Bruce Brennan
Director of Fixed Operations
Martin Automotive Group
12101 West Olympic Boulevard
Los Angeles, CA 90064

Re: 2007 Saab 352AT3 Convertible, VIN#YS3FH71U376 [REDACTED]

March 20, 2008

Dear Mr. Brennan:

Thank you for your help with the situation with the above referenced Saab. It has been very frustrating for me that the dealership from which I leased the car has closed, and there has been no one from Saab to contact. I am writing this letter to memorialize what has happened thus far.

I leased the above referenced car from Saab of Santa Monica on September 22, 2007. On March 11, 2008 at approximately 10:30AM, I got in my car (which had about 3,600 miles on it) and started the engine. Almost immediately, smoke started pouring out of the engine. I turned the engine off right away. Moments later, the car engine caught fire and flames were coming out of the hood. An extinguisher was used on the flames and the Beverly Hills Police Department arrived on the scene within 5 minutes.

I called Saab roadside assistance and they sent a truck to tow my car to your dealership. When you and I spoke at the dealership that day, I informed you that I expected to be fully reimbursed for all costs having to do with the Saab lease and that I would not accept this car, nor any Saab, back. I found this whole experience to be very traumatizing and I no longer feel safe in these cars. Imagine if I had been on the freeway or some other unsafe situation!

When you informed me that it was not clear whom we should be in touch with from Saab and that this process may take some time, I asked for a rental car that was comparable to the \$47k car I had leased. My request was not granted. The car I settled on renting is a Ford Edge. The purchase order from Martin to Enterprise for my rental car issued on March 11, 2008 is for a Three Day Warranty Rental but I have been assured by you that I will not be charged for the rental car until I hear otherwise from you.

Please be advised that I stand by my original statement that I will not under any circumstances be put back into this car, nor into any Saab. I expect to be fully reimbursed for all expenses related to leasing this car. I do not expect to owe anything for the rental car you ordered.

Thank you again for your help with this matter. I look forward to resolving this matter in the very near future and, as advised, I will wait to hear from you.

Best regards,



[REDACTED]
Beverly Hills, CA [REDACTED]
[REDACTED]

cc: Steve Shannon, SAAB General Manager

vanessa karubian

From: [REDACTED]
Sent: Thursday, March 27, 2008 3:25 PM
To: 'bruceb@martincad.com'
Subject: SAAB update

COPY

Hi Bruce:

I got a call from Terry in your office on Monday, March 24th saying she had opened a case (#71-612212357) with Caesar Garcia from Saab Cars USA on Friday March 21st pertaining to the Saab that your service centering is currently servicing. She told me that she explained to them that I wanted to be released from the car lease and that I was seeking full reimbursement for all expenses having to do with that lease.

Terry told me to call Saab Cars USA to echo her message that I no longer felt safe in the car after the thermal incident, reference the case # she had given me or open a new one if that one had expired and explain my position. That same day I called Saab and spoke with Juan Pedraza. He opened a new case (#71-614058982) and attached the case Terry had opened. He advised me that someone would be getting back to me within 24 hours.

On Tuesday, after 24 hours had expired, no one had gotten back to me. I called Saab and spoke to Glenisha Norman. She explained that many cases had come in and it might be a while before someone got back to me. As I write this today, Thursday, March 27th, I have not heard from Saab.

Thank you again for your help with this. I hope this issue is resolved soon.

Best regards,

[REDACTED]
Beverly Hills, CA
[REDACTED]



Monday, June 30, 2008

Los Angeles, CA

Straight Settlement Letter

Subject: Repurchase of 2007 Saab 9-3
VIN: YS3FH71U376
Ref SR: 71-612212357 V-150431

Dear

We regret that you are dissatisfied with your 2007 Saab 9-3, VIN YS3FH71U376 and that our attempts to resolve your concerns have not met your expectations. Saab will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer is being made in an effort to keep you a satisfied Saab customer. Saab will repurchase your vehicle for \$51,087.23. This offer was calculated by using the following figures:

Total Repurchase Amount	\$51,087.23
Down Payment/Cap Cost Reduction (includes 1 st month pmt)	\$1,574.75
Aftermarket Items XM Radio	\$271.95
Payments (9pmts @603.80)	\$5,434.20
Less Payoff of Original Vehicle-Good until 7/21/08	\$43,806.33
Total Amount to Customer	\$7,280.90

****AMOUNT IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW****

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866-802-6625 x1237 if you have any questions or concerns.

[Redacted Signature Area]

6/30/08

Customer's and Co-Customer's Printed Name(s)

150431



The requirements of the straight repurchase are as follows:

- ⇒ **Vehicle Damage** - vehicle is free from any abnormal damage, which impairs its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ **Vehicle Alterations** - if this vehicle has been altered or modified from its original factory condition, it must be restored to its original condition before the scheduled repurchase appointment
- ⇒ A **"Power of Attorney" form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes*)
- ⇒ An **"Odometer Disclosure Statement" form** - supplied by General Motors must be signed at the time of the repurchase
- ⇒ **Factory installed equipment** - needs to be intact and functional.
- ⇒ **Title** - if no lien, a free and clear title must be provided at time of repurchase.
- ⇒ **Cash backs rebates or incentives** - no cash backs rebates or incentives of any kind are applicable towards this transaction.

If all above requirements are met, the dealership will proceed with the repurchase and transfer of funds.

Please return this signed document to fax number 866-802-6668 by Monday June 30, 2008

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

150431

06/18/2008

12:52

3102734689

KARUBIAN J

REGISTRATION VALID FROM
AUTO 09/24/2007 TO 09/24/2008 TYPE **11** [REDACTED]

VEHICLE IDENTIFICATION NUMBER
YS3FH71U376 [REDACTED]

BODY TYPE MODEL
CV

DATE ISSUED
10/21/2007

TYPE	VER.	MP	AX	WC	UNLADEN/GC/W	CLASS	Yr. Model	TOTAL FEES PAID
00						MT	2007	\$369
110		6	0		00000			1900 4

MAKE
SAA

OWNER
OWNER

[REDACTED]
LOS ANGELES CA [REDACTED]

LESSOR
LESSOR

GMAC
PO BOX 8128
COCKEYSVILLE
MD



STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICLES
VALIDATED REGISTRATION
READ REVERSE SIDE - IMPORTANT INSTR



2007 9-3 AERO CONVERTIBLE /V6G GENERAL MOTORS CORPORATION
 1QU SMOKE BEIGE METALLIC & SUBSIDIARIES
 64I LT BEIGE RENAISSANCE CENTER
 ORDER NO. 71KAYD/TRE STOCK NO. DETROIT MI 48243-1114
 VIN YS3 FH71 U3 76 [REDACTED] VEHICLE INVOICE YOD00034090
 *****30*02266S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
0CH67 9-3 AERO CONVERTIBLE	43100.00	40858.80	INVOICE 07/06/07
FE9 50-STATE EMISSIONS	N/C	N/C	SHIPPED 07/06/07
LP9 2.8L V6 TURBOCHARGED ENGINE	N/C	N/C	EXP I/T 07/10/07
MM1 AUTOMATIC TRANSMISSION	1350.00	1323.00	INT COM 07/10/07
M36 6-SPEED AUTO TRANSMISSION	N/C	N/C	PRC EFF 07/06/07
PCX COLD WEATHER PACKAGE INCL: *HEATED FRONT SEATS *HIGH PRESSURE HEADLAMP WASHERS	550.00	489.50	KEYS A0112 A0112 WFP-S MTH OPT-2 BANK: FIRST HAWAI
PCZ TOURING PACKAGE INCL: *DRIVER'S SIDE 3-POSITION SEAT MEMORY *REAR PARK ASSIST SYSTEM *RAIN-SENSING WIPERS *AUTO DIMMING MIRROR WITH INTEGRATED GARAGE DOOR OPENER AND COMPASS *EXPRESS UP/DOWN FOR FRONT WINDOWS AND REMOTE OPENING FOR WINDOWS AND MOONROOF/ CONVERTIBLE TOP	1195.00	1063.55	CHG-TO 02-266 SHIP WT: 3769 HP: 29.4 GMS: 46805.40 SUPPLR: 48904.89 MRM: 50930.00 MEMO 2359.25
R6C PREP & HANDLING FEE	0.00	130.00	
UE1 ONSTAR	695.00	618.55	
U3R NAVIGATION SYSTEM (REPLACES STD/OPT RADIO)	2145.00	1909.05	
1QU SMOKE BEIGE METALLIC	550.00	489.50	
68T SAND CONVERTIBLE TOP	600.00	534.00	

TOTAL MODEL & OPTIONS	50185.00	47415.95	ACT 231	46655.40
DESTINATION CHARGE	745.00	745.00	H/B 261	1505.55
LAM DEALER CONTRIBUTION		125.46	ADV 261	125.46
LAM GROUP CONTRIBUTION		501.85	EXP 65A	501.85

TOTAL 50930.00 48788.26 PAY 310 48788.26
 MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 46636.21

 INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER
 REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO
 DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

SAAB OF SANTA MONICA



CHEVROLET PONTIAC BUICK ~~Oldsmobile~~ GMC Oldsmobile SATURN HUMMER

June 30, 2008
MARTIN CADILLAC DBA MARTIN PONTIAC D
12101 W OLYMPIC BLVD
LOS ANGELES, CA 90064

Dealer Confirmation Letter-Straight

Subject: 2007 Saab 9-3
Customer: [REDACTED]
VIN: YS3FH71U376 [REDACTED]
Ref SR: 71-612212357 V-150431

Dear Bruce Brennan:

General Motors will issue a check in the amount of \$7,280.90 made payable to Vanessa Karubian. Once RVDC receives the completed repurchase paperwork, GM will issue a check in the amount of \$43,806.33 to GMAC. Please be sure to return the repurchase documents to General Motors RVDC immediately for completion of the repurchase. Do not wait for the final repair order. The repair order may be faxed once the repair has been completed.

Thank you for your cooperation.

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

***If you are aware of any modifications made to this vehicle, please contact your Repurchase Coordinator immediately. This vehicle must be restored to its original factory condition or the repurchase will be stopped and canceled.**

If you are in agreement with this offer, please sign and date below and return this agreement to my attention at the following fax # 866-802-6668 by Monday June 30, 2008. If you have any questions you may reach me at 866-802-6625 x1237866-802-6625 x1237.

[Handwritten Signature] Service Director

MARTIN CADILLAC DBA MARTIN PONTIAC D 119136 Management Agent's Signature and Title.

Bruce Brennan, Service Director.

MARTIN CADILLAC DBA MARTIN PONTIAC D 119136 Management Agent's Printed Name and Title.

150431

PAR Repurchase Checklist

Original Invoice

Replacement Invoice (**Trade only**)

Incentives

Incentive descriptions (**Straight or Lease only**)

GMVIS

Signed Bill of Sale

Financial Institution information including: account #, phone # & Bank name

Copy of the Title (**only if there is not a lien holder**) and Registration

Receipts for any aftermarket items (**if applicable**)

Over-Allowance/Negative Equity Form (**Straight or Lease only**)

Photos (**Thermal's & Scrap's only**); see [Sending Digital Pictures From PAR to ESIS or Morley](#)

BARS – <http://164.56.166.119/>

EDS Net Connect – www.hostlink.eds.com

PAR GMWA
Pre-Authorization/Warranty Claim Tracking Form

Customer and Vehicle Information			
Date	9/27/07	Service Request #	71-559582977
Customer Name	[REDACTED]		
VIN	YS3FH41U871 [REDACTED]		
In-Service Date	3/28/07	Service Contract?	No
Current Mileage	2700	Purchased New/Used?	New
Warranty Blocked?	No		
Branded Title?	No	Mileage at Purchase	0
Dealer and Claim Information			
Dealer Name	Sewell Village Cadillac Company, Inc.		
Dealer Svc Mgr	Gary Fuller	Dir Warranty Admin:	Sherryl Garza
Dealer Phone	(817) 912-3000	Dealer Fax	817-912-3026
Dealer BAC	206039		
Dealer Division and Code	12-Cad-39019		
Repair Order Number	145005		
Repair Order Close Date	9/21/07		
Labor Op. Code Z1242	Dollar Amt:	1890.00	
Labor Op. Code Z1243	Dollar Amt:		
Cause Code (CC)	MJ		
Failure Code (FC)	98		
PUT EVERYTHING IN NET AMOUNT			
Labor Hours and OLH:	DO NOT PUT IN HOURS		
Parts and Labor Costs:	DO NOT PUT IN COSTS		
Net Amount:	1890.00		
DO NOT H ROUTE THIS CLAIM			
Authorization Code:	DO NOT PUT IN AN AUTH CODE		
Additional Comments for Dealer:	n/a		
IF THIS CLAIM SHOULD REJECT FOR ANY REASON, PLEASE CONTACT ME ASAP AND FAX A COPY OF THE REJECTION W/TRACKING FORM TO (866) 270-0217			
Retain Copy with Dealer Repair Order			
Internal PAR Information			
Complaint:	[REDACTED] Dealer had rental expenses		
Cause:	[REDACTED] Dealer provided rental to cust for the duration of the repurchase process		
Correction:	[REDACTED] Pay dealer for rental expenses		
Justification:	Dealer provided rental for the duration of the repurchase process		
PAR CRS:	Joe Garcia		
Additional Comments:	n/a		



GMC

HUMMER

GENERAL MOTORS BUSINESS RESOURCE CENTER

VIA FAX ONLY
MRF

February 14, 2008

Carolyn Hill
800-95-5100 ext 509
Kentucky

Re: [REDACTED]
BBB case SAB0832516
VIN NO # YS3FH46U971 [REDACTED]

To: Carolyn Hill

General Motors apologizes that Mr. [REDACTED] is not satisfied with his 2007 Saab 9-3 and for any inconvenience this may have caused him.

Mr. [REDACTED] current concern is a with a hard start. His other concerns have been repaired. At this time Mr. [REDACTED] has yet to bring the vehicle to the dealership for the starting concern and General Motors has not had the opportunity to address this issue. To date no concern has been addressed more than twice and we do not believe the vehicle meets the presumption of the lemon law. General Motors would not agree to repurchase or replace the vehicle.

Sincerely

Joseph Rodriguez
BRC Customer Relationship Specialist
Ph# 800-231-1841, prompt 9, prompt 5, extension 11237
FAX# 866-749-7732

Privileged and Confidential Information

CASE ASSESSMENT

By: Joseph Rodriguez State: Kentucky

Customer Name: [REDACTED]

Service Request:
71-598620060

BBB Case No.:
SAB0832516

Vehicle ID No.:

In Service
Date:
2/23/2007

Vehicle is: New

BAC Code:
{Selling Dealer}

YS3FH46U971 [REDACTED]

Year, Make & Model: 2007 Saab 9-3
Mileage at Time of BBB Filing 11900
Lien holder: GMAC X Other : {Name}

Vehicle Purchased Used on: {n/a or mm/dd/yy}
at odometer {odometer}
Sale Type: Purchase Lease Other :
{Type}
CAM Name: {Name}
Phone Number: {Phone Number}

DVM Name: John Crosby
Phone/Cell Number: 513 315 8679

VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (*) if day(s) out of service are already counted in another category.

PLACE A CHECKMARK IN THE BOX FOR THE MAJOR CONCERN BASED ON REPAIR ORDERS. USE "N/A" IF THERE WERE NO REPAIRS FOR THE COMPONENT GROUP.

Lid Expansion Tank

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
09/10/07	759301	1	7433	Lid Expansion Tank
	2			

Hyd Unit

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
09/10/07	759301	1	7433	Hyd Unit.
	1			

Ignition Coil

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
10/09/07	760235	1	8325	Ignition coil
	1			

Fuse Holder

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
12/20/07	762631	1	10936	Fuse Holder
	1			

{Symptom}

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
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{Symptom}

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

Recall/Campaign (Not Related to Other Symptoms/Complaints)

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

Other

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

THE STATE LEMON LAW READS:

Days out of service: 30

Repairs 4

Time period 2 / 24

Does Lemon Law state nonconformity must continue to exist? No

If applicable, safety-related repairs {# of repair attempts}

Safety-related time period {# of months} / {# of miles}

Number of repair attempts in the presumption period: 1

Total days out of service during the presumption period: 4

Total days out of service during customer’s ownership: 4

Vehicle Meets Presumption of Lemon Law NO

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT}
Date & Offer/Result: {TEXT}

Concern: {TEXT}
Date & Offer/Result: {TEXT}

Concern: {TEXT}
Date & Offer/Result: {TEXT}

RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) DVM/Svc Manager input 2) if there are any unrepaired defects, and 3) are the problems alone or cumulatively a “substantial impairment” of the vehicle’s use, value or safety.

The vehicle does not meet the lemon law presumption for repairs and with DVM approval CRS offered the customer two months lease reimbursement which customer accepted.

CRS FINAL OFFER:	{REPAIR/REP/TRADE}:	DATE: 2-22-08	CUST Accepted
Goodwill: 2 months lease reimburstment		Attorney Fees (if applicable):	}\${Amount}

TEAM LEAD APPROVING:	{Name}	Date: {Date}
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COMPONENT	DESCRIPTION
Axle	Includes all components related to the axle, differential, driveline, & rear end.
Body/ Trim	All body panels & associated mechanical hardware, including sunroof and T-tops (no Paint issues). All interior or exterior mirrors, moldings, cup holders, weather strips, cloth & leather fabric, seats & associated hardware components.
Brakes	All mechanical, electrical, or fluid related components of the Brake system.
Chassis	All frame, bumper and hitch components.
*Electrical	Specific electrical components of a vehicle. All indicators that provide the driver with operating characteristics of a vehicle. All Electrical lights that illuminate. All radio, CD/DVD, navigation, video, speakers, reception/antenna related components. All battery, spark plug/wire, glow plug, starting or charging system components.
Engine/Fuel & Exhaust	Internal and external mechanical components. Cooling system components including radiator, gaskets, thermostat, and water pump. All computers and sensors that affect or monitor engine operation. All air and fuel related components including tank, injectors, and lines. All exhaust related components, pipes, mufflers and cat converters.
Glass	All glass and window components.
HVAC	All components related to heating, air conditioning and temperature.
Paint	All paint specific issues (Not metal related).
Restraints	All SIR, airbags and seatbelt issues.
Steering	All steering related components including steering wheel & key, column, rack and pinion, pump assembly and Quadrasteer.
Suspension	All suspension related components including ball joints, shocks, struts, tie rods, wheel bearings and alignment issues.
Transmission	All automatic & manual transmission, transfer case and 4 wheel drive component issues.
Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

*** SES light is to be captured under affected component above.**

October 15, 2009

[REDACTED]

Munroe Falls, OH [REDACTED]

Service Request: 71-598620060

Customer Relationship Specialist: Joseph Rodriguez

Dear Mr. [REDACTED]

We sincerely regret that you experienced a concern with your 2007 Saab 9-3, which resulted in an unexpected repair expense to you.

We value you as a Saab owner and your satisfaction with our products is a high priority. As we discussed over the phone, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$657.88. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

We look forward to keeping you in our Saab family. If you have any future questions, please feel free to contact our Saab Customer Assistance Center at 1-800-955-9007 Monday through Friday between 8:00 a.m. and 11:00 p.m., Eastern Time. Please refer to your service request number above and any of our Customer Relationship Specialists will be happy to assist you.

Sincerely,

Saab Customer Assistance Center

For more information regarding the maintenance and care of your vehicle, please visit www.mygmlink.com. This free online service offers vehicle and ownership-related information and tools tailored to your specific vehicle.

Privileged and Confidential Information

CASE ASSESSMENT

By: Joseph Rodriguez State: Kentucky

Customer Name: XXXXXXXXXX

Service Request:
71-598620060

BBB Case No.:
SAB0832516

Vehicle ID No.:

In Service
Date:
2/23/2007

Vehicle is: New

BAC Code:
{Selling Dealer}

YS3FH46U971 XXXXXXXXXX

Year, Make & Model: 2007 Saab 9-3
Mileage at Time of BBB Filing 11900

Vehicle Purchased Used on: {n/a or mm/dd/yy}
at odometer {odometer}

Lien holder: GMAC X Other : {Name}

Sale Type: Purchase Lease Other :
{Type}

DVM Name: John Crosby
Phone/Cell Number: 513 315 8679

CAM Name: {Name}
Phone Number: {Phone Number}

VEHICLE REPAIR HISTORY

Throughout the entire form, use an asterisk (*) if day(s) out of service are already counted in another category.

PLACE A CHECKMARK IN THE BOX FOR THE MAJOR CONCERN BASED ON REPAIR ORDERS. USE "N/A" IF THERE WERE NO REPAIRS FOR THE COMPONENT GROUP.

Lid Expansion Tank

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
09/10/07	759301	1	7433	Lid Expansion Tank
	2			

Hyd Unit

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
09/10/07	759301	1	7433	Hyd Unit.
	1			

Ignition Coil

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
10/09/07	760235	1	8325	Ignition coil
	1			

Fuse Holder

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
12/20/07	762631	1	10936	Fuse Holder
	1			

{Symptom}

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
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{Symptom}

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

Recall/Campaign (Not Related to Other Symptoms/Complaints)

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

Other

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

THE STATE LEMON LAW READS:

Days out of service: 30

Repairs 4

Time period 2 / 24

Does Lemon Law state nonconformity must continue to exist? No

If applicable, safety-related repairs {# of repair attempts}

Safety-related time period {# of months} / {# of miles}

Number of repair attempts in the presumption period: 1

Total days out of service during the presumption period: 4

Total days out of service during customer’s ownership: 4

Vehicle Meets Presumption of Lemon Law NO

PERTINENT FACTS FROM PREVIOUS SRs WHICH RELATE TO YOUR EVALUATION

Concern: {TEXT}
Date & Offer/Result: {TEXT}

Concern: {TEXT}
Date & Offer/Result: {TEXT}

Concern: {TEXT}
Date & Offer/Result: {TEXT}

RECOMMENDATION AND RATIONALE

Reminder: Take into consideration 1) DVM/Svc Manager input 2) if there are any unrepaired defects, and 3) are the problems alone or cumulatively a “substantial impairment” of the vehicle’s use, value or safety.

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CRS FINAL OFFER:	{REPAIR/REP/TRADE}:	DATE: 2-22-08	CUST {Accepted / Declined}
Goodwill: {Type}		Attorney Fees (if applicable):	\${Amount}

TEAM LEAD APPROVING:	{Name}	Date: {Date}
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Wheels/Tires	All wheel covers, rims, hub caps, lug nuts, tire jack, regular and spare tire.

*** SES light is to be captured under affected component above.**

Privileged and Confidential Information

CASE ASSESSMENT

By: Joseph Rodriguez State: Kentucky

Customer Name: [REDACTED]

Service Request:
71-598620060

BBB Case No.:
SAB0832516

Vehicle ID No.:

In Service
Date:
2/23/2007

Vehicle is: New

BAC Code:
{Selling Dealer}

YS3FH46U971 [REDACTED]

Year, Make & Model: 2007 Saab 9-3
Mileage at Time of BBB Filing 11900

Vehicle Purchased Used on: {n/a or mm/dd/yy}
at odometer {odometer}

Lien holder: GMAC X Other : {Name}

Sale Type: Purchase Lease Other :
{Type}

DVM Name: John Crosby
Phone/Cell Number: 513 315 8679

CAM Name: {Name}
Phone Number: {Phone Number}

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Lid Expansion Tank

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
09/10/07	759301	1	7433	Lid Expansion Tank
	2			

Hyd Unit

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
09/10/07	759301	1	7433	Hyd Unit.
	1			

Ignition Coil

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
10/09/07	760235	1	8325	Ignition coil
	1			

Fuse Holder

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
12/20/07	762631	1	10936	Fuse Holder
	1			

{Symptom}

<u>Date:</u>	<u>RO #:</u>	<u>Days Out:</u>	<u>Mileage:</u>	<u>Description of Complaint and Repair Performed:</u>
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{Symptom}

Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

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Date: RO #: Days Out: Mileage: Description of Complaint and Repair Performed:

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Repairs 4

Time period 2 / 24

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Concern: {TEXT}

Date & Offer/Result: {TEXT}

Concern: {TEXT}

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Concern: {TEXT}

Date & Offer/Result: {TEXT}

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CRS FINAL OFFER:	{REPAIR/REP/TRADE}:	DATE: {Date}	CUST {Accepted / Declined}
Goodwill: {Type}		Attorney Fees (if applicable): \${Amount}	

TEAM LEAD APPROVING:	{Name}	Date: {Date}
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