

## PE09-025 (N090132) Customer Complaint Codes

CUSTOMER COMPLAINT CODE	DESCRIPTION:
123	Drivability - Steering
327	Engine/Fuel/Exhaust - Fluid Leaks
AV	UNUSUAL GAGE READING
BV	WATER LEAK
CV	WEAR
MA	PRODUCT CAMPAIGN CLAIM
MD	FREIGHT CLAIM
ME	GSA FUEL
MG	PRE-DELY INSPEC
MH	TECH BULLETIN
MJ	CUSTOMER SATISFACTION
MK	SPECIAL POLICY
N2	WHISTLE
N3	WIND NOISE
NA	BOOM
NB	BUZZ
NC	CHATTER
ND	CLICK/TICKING
NE	CLUNK
NF	CREAK
NG	GRIND
NH	GROWL
NI	HISS
NJ	HOWLING
NK	INTERFERENCE
NL	ITCH/SCRATCH/SCRAPE
NM	KNOCK
NN	MOAN
NO	PING
NP	POPPING
NQ	RATTLE
NR	ROAD NOISE
NS	ROAR
NT	RUMBLE
NU	SQUEAK
NV	SQUEAL
NW	SQUISH
NX	STATIC
NY	TAPPING
NZ	WHINE
O2	SPONGY
O3	SWAY/PITCH
O4	VIBRATION
O5	WANDERS
O6	WOBBLE
O7	WON'T MAINTAIN ADJUST
O8	WON'T TURN OFF
OA	BINDS
OB	BLOWS FUSE
OD	BUMP

OE	CHRGNG/LACK OF CHARGE
OF	ENGAGE/DISENGAGE
OG	EXCESS EFFORT
OH	EXCESSIVE PLAY
OI	FUMES
OJ	INOPERATIVE
OK	INSUFFICIENT HEAT/COOL
OL	INTERMITTENT
OM	LOCKS/LOCKING UP
ON	LOOSE
OO	LOW PEDAL
OP	ODOR
OQ	PULLS/GRABS
OR	PULSATES
OS	SHIFT-BUSY
OT	SHIFT-HARSH
OU	SHIFT-LATE/HESITATE
OV	SHIFT-NO
OW	SHIFT-SLIP
OY	SHUDDERS
PB	CUTS OUT
PE	FLOODS
PG	HARD START - HOTENGINE
PH	HESITATE-COLD ENGINE
PI	HESITATE-HOT ENGINE
PJ	MISS
PK	OVERHEATING
PL	POOR ACCELERATION
PM	POOR GAS MILEAGE
PN	WILL NOT START
PP	ROUGH IDLE-COLD ENGINE
PQ	ROUGH IDLE-HOT ENGINE
PR	SLUGGISH
PU	STALLS-HOT ENGINE
PV	SURGE
V3	SMOKE/STEAM
V4	SPLIT SEAM
V6	STRTCH/TWISTED
V9	TORN/PUNCTURED
VA	BLISTERED
VB	BROKEN
VC	CHIP/CHIPPED
VD	CORROSION

VE	CRACKED
VF	CUT
VG	DENT/DING
VH	DIRT
VI	DULL
VJ	EXPOSED
VK	FIT
VL	FLUTTER
VM	HAZY
VN	LEAK/LEAKS
VO	LOW FLUID
VP	MISALIGNED
VQ	MISSING
VR	MOISTURE
VS	OFF COLOR
VV	PEELING
VW	PITTED
VZ	SCRATCHES-DEEP
WA	ABS BRAKE LIGHT
WC	GENERATOR LIGHT
WD	HOT LIGHT
WG	SERVICE ENGINE SOON
WH	SHIFT/UPSHIFT LIGHT
WM	SRC LIGHT(SERV.RIDE C)
WN	THEFT DETERRENT LIGHT
WS	SSS LIGHT (SPEED SENSING SUSP)
WT	TRACTION CONTROL LIGHT

MRD  
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