

PE09-024

HONDA

7/24/2009

Q4 ODYSSEY

FIELD REPORT 2006

PAGE 2, 2007 PAGE

26 AND 2008 PAGE

413

PE09-024

HONDA

7/24/2009

Q4 ODYSSEY

FIELD REPORT 2006

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2354197	TOMP	05/22/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	PEDAL WILL SINK TO THE FLOOR	DEALER CAN'T DUPLICATE; EXERCISE ABS, REPAIR AS NEE
		ResIn Source: None Date:
		Status: N/A Mileage: 16,572

Dealer #: 207157	TZ: EST	VIN: 5FNRL387X6B [REDACTED]	Err:
Dir Cont: NATHAN	Training %: 47	Year: 2006	Model: ODYSSEY
Serv Ph: (330) 637-7926	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DOUG SMITH		Doors: 5DR	WD: 2
Parts Mgr: NICK SPANOS		Fact: LINCOLN	Country: USA
Dir Name: APOSTOLAKIS HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
3156 ELM RD. EXTENSION		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CORTLAND OH 44410		Engine #: J35A72007560	Trans #: BGRA8012695
Phone: (330) 637-7926	Fax #: (330) 637-4597	Em Type:	
DPSM: RON HOPKINS	Zone/Dist: 04F	RO #: 80086	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/22/2007 9:51:56 AM TOMP

1

2

3 REFER TO HSN-96/02 & HSN-95/02 FAXED KB# 3764 FAX NO:

4 AIR IN VSA/ABS SYSTEMS CAN CAUSE A LOW PEDAL AT TIMES. USUALLY EXERCISING ABS OR BLEEDING SERVICE BRAKES WILL RESTORE NORMAL PEDAL FEEL.

5 THEN YOU KNOW WHAT TO DO FOR THAT SYMPTOM?

Information from Dealer

CUSTOMER STATES THAT PEDAL WILL SINK TO THE FLOOR AT HIGHWAY SPEEDS. I TEST DROVE IT CAN'T GET IT TO HAPPEN FOR ME. ANOTHER TECH. HAD ANOTHER ODYSSEY WITH SAME CONCERN TEST DROVE IT OVER 15 MILES NEVER ACTED UP CAME TO A RED LIGHT SAT THERE WITH HIS FOOT ON THE BRAKE AND IT WENT TO THE FLOOR ON HIM ONLY HAPPEN ONE TIME. HE HAS A MASTER CYLINDER ON ORDER. HAVE U HEARD OF ANYTHING NATHAN:

330 637 4597

SAW SAME THING ON GMs TOO.

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1791125	KENE	04/10/2006	AMYB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS LOW INTER	MODULATOR; NEED TO DUP	
		Resin Source: None	Date:
		Status: N/A	Mileage: 11,939

Dealer #: 207586	TZ: CST	VIN: 5FNRL38746B [REDACTED]	Err:
Dir Cont: DWIGHT OLIVER	Training %:	Year: 2006	Model: ODYSSEY
Serv Ph: (256) 355-3636	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: JOHN MCCLESKEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF DECATUR 735 BELTLINE ROAD S.W. DECATUR AL 35601		Desc: ODYSSEY 5DR EX-L R&N 6CYL	
Phone: (256) 355-3636	Fax #: (256) 260-2100	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #:
DPSM: CHRIS BRUNI	Zone/Dist: 07C	Em Type:	Trans #:
Previous Dealer/Contact	Date	RO #:	Case Type: Technical
		W.O. #:	

Tech Line Suggests

4/24/2006 KENE

- 1 04/10/06 11:46:14 ISIS:----->
- 2
- 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 4 THIS PROBLEM?----->
- 5 04/10/06 11:46:26 KENE:----->
- 6 NEED TO DUPLICATE
- 7 04/24/06 16:54:09 AMYB:----->
- 8 DWIGHT OLIVER*
- 9 3039 HWY 55 EAST
- 10 EVA, AL 35621
- 11 PENDED>AMYB:SD>DONE

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES ALMOST ALL THE
WAT
TO THE FLOOR SOMETIMES.

NO
WE HAVE NOT BEEN ABLE TO DUP,
SURVEY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1860417	DAVEM	06/29/2006	DAVEM	2

Code	Original Complaint	Probable Cause/Solution
P 4100	NO BRAKES LOOSES PEDAL	UNKNOWN?;REFER TO DPSM>FAXED 3764KB
		Resln Source: None Status: N/A
		Date: Mileage: 1,800

Dealer #: 207553	TZ: EST	VIN: 5FNRL384X6B [REDACTED]	Err:
Dir Cont: JAVIER SANTIAGO	Training %:	Year: 2006	Model: ODYSSEY
Serv Ph: (732) 721-0449	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ANTHONY MARSZALEK		Doors: 5DR	WD: 2
Parts Mgr: JOHN SEFCHIK		Fact: LINCOLN	Country: USA
Dir Name: DCH ACADEMY HONDA 1101 U.S. HIGHWAY 9 N OLD BRIDGE NJ 08857		Desc: ODYSSEY 5DR EX 6CYL 244.0HP 3.5L	
Phone: (732) 721-0449	Fax #: (732) 721-5812	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	Engine #: Trans #:
DPSM: BILL HALLSWORTH	Zone/Dist: 05G	Em Type:	RO #:
Previous Dealer/Contact	Date	Case Type: Technical	W.O. #:

Tech Line Suggests

6/29/2006 DAVEM

1 06/29/06 12:38:28 ISIS:----->

2

3

4

5

6

7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

8 THIS PROBLEM?----->

9 VRFY?----->

10 CUST STATES CAR IS UNSAFE?----->

11 FRQ OF EVENT/S?----->

12 DPSM EVAL?----->

13 FAXED KB 3764----->

14 REFER TO DPSM----->

15 06/29/06 13:21:00 DAVEM:----->

16 REFAXED KB 3764 TO 7327218603

Information from Dealer

CUST STATES HAS NO BRAKES LOOSES PEDAL CUST STATES STATES VEHICLE IS UNSAFE TO DRIVE. TEST DROVE VEHICLE FOR SEVERAL DAYS CAN NOT DUPLICATE CONCERN I DONT WANT TO JUST THROW PARTS IN IT IF I CANT VERIFY DO YOU HAVE ANY CASES LIKE THIS ONE,AND WHAT DO YOU RECOMMEND TO DO IN THAT CASE.

NO
NO'
YES
ANY TIME
?

PLS FAX IT TO THIS # 7327218603

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2672642	KENE	08/19/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL WENT TO FLOOR	MASTER CYL; NEED TO DUPLICATE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 48,217

Dealer #: 206956	TZ: PST	VIN: 5FNRL38776B [REDACTED]	Err:
Dir Cont: ROB MURPHY	Training %: 83	Year: 2006	Model: ODYSSEY
Serv Ph: (760) 438-1818	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MARIO GARCIA		Doors: 5DR	WD: 2
Parts Mgr: IGNACIO VALDEZ		Fact: LINCOLN	Country: USA
Dir Name: HOEHN HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
5454 PASEO DEL NORTE		WhtBdy: ABS, AIR BAG, TCS, USA	
CARLSBAD CA 92008		Engine #: J35A72022457	Trans #: BGRA8035112
Phone: (760) 438-1818	Fax #: 7604382536	Em Type:	
DPSM: KEN ILLMAN	Zone/Dist: 01J	RO #: 171054	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

8/19/2008 1:12:23 PM KENE

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CAN YOU DUP
- 4 DRIVE THE CAR AND DUPLICATE COMPLAINT

Information from Dealer

CUST STATES THAT TWICE NOW IN THE LAST COUPLE OF DAYS, SHE LEAVES HER DRIVEWAY AND THE FIRST STOP THERE WAS A LIGHT CLUNK NOISE AND THE BRAKE PEDAL WENT TO THE FLOOR. SHE WAS ABLE TO PUMP THE BRAKES TO STOP. ONCE THE PEDAL CAME UP THE BRAKES WERE OK. HAPPENED TWICE IN 1 DAY, BOTH TIMES FROM HER DRIVEWAY, SLIGHT DOWNHILL TO STOP. CORNER LOT SO NOT VERY FAR TO FIRST STOP SIGN. NATURALLY IT ISN'T ACTING UP ON ME. ANY IDEAS?

NO
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1814731	TOMP	05/08/2006	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW	AIR IN BRAKES OR ABS MODULATOR FAULTY;REPAIR AS NE
		ResIn Source: None Date:
		Status: N/A Mileage: 2,109

Dealer #: 208276	TZ: CST	VIN: 5FNRL38616B [REDACTED]	Err:
Dir Cont: JOSEPH TINKER	Training %:	Year: 2006	Model: ODYSSEY
Serv Ph: 414-281-2700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID MEYER		Doors: 5DR	WD: 2
Parts Mgr: GARY GANAS		Fact: LINCOLN	Country: USA
Dir Name: BOYLAND HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0HP 3.5L	
6141 S. 27TH STREET	WI 53221	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
		Engine #:	Trans #:
Phone: 414-281-2700	Fax #: (414) 325-6197	Em Type:	
DPSM: Wayne Nicklas	Zone/Dist: 08B	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/8/2006 TOMP

1 05/08/06 09:33:28 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 05/08/06 09:37:18 TOMP:----->

6 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

7

8 HAS CAR EVER FAILED TO STOP?----->

9 EXERCISE THE ABS THEN BLEED THE BRAKES.

10 DOES THE BRAKE PEDAL STROKE FEEL NORMAL?

11 YES: FAULTY ABS MODULATOR.

12 NO: LOOK FOR OTHER CAUSES.

Information from Dealer

BRAKE PEDAL GOES TO FLOOR INTERMITTENTLY WHEN ENGINE IS RUNNING.

NO

JOSEPH:

YES

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2336194	TOMP	04/30/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL WENT TO FLOOR	DEALER CAN'T DUPLICATE; FAXED KB# 3764	
		Resin Source: None	Date:
		Status: N/A	Mileage: 31,032

Dealer #: 207337	TZ: CST	VIN: 5FNRL38686B [REDACTED]	Err:
Dir Cont: KEVIN HEBERT	Training %: 77	Year: 2006	Model: ODYSSEY
Serv Ph: (337) 235-9086	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: STEPHEN BORDELON		Doors: 5DR	WD: 2
Parts Mgr: DANIEL WOOLFOLK		Fact: LINCOLN	Country: USA
Dir Name: MOSS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1407 SURREY STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
LAFAYETTE LA 70501		Engine #: J35A72031977	Trans #: BGRA8055188
Phone: (337) 235-9086	Fax #: (337) 262-0697	Em Type:	
DPSM: DANIEL FYFFE	Zone/Dist: 03E	RO #: 476890	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

4/30/2007 8:08:01 AM TOMP

- 1
- 2
- 3 CAN YOU DUPLICATE THE COMPLAINT?
- 4 HAS THE CAR EVER FAILED TO STOP?
- 5 NO KNOWN PROBLEMS.
- 6 REFER TO KB 3764 HTL-INFO

Information from Dealer

CUST STATES THAT WHEN RAINING BRAKE PEDAL WENT TO THE FLOOR AND VAN DIDNT WANT TO STOP
 KEVIN:
 NO
 NO ACCORDING TO THE CUSTOMER.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1926717	GARYR	09/14/2006	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	DLR CAN'T DUP?; GET CONDITION, M/C TEST, BLEED	
		Resin Source: None	Date:
		Status: N/A	Mileage: 7,905

Dealer #: 207651	TZ: MST	VIN: 5FNRL38726B [REDACTED]	Err:
Dir Cont: PILAR LOPEZ	Training %:	Year: 2006	Model: ODYSSEY
Serv Ph: (303) 772-2900	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MICHAEL HAMMONTREE		Doors: 5DR	WD: 2
Parts Mgr: JEFF WHORLOW		Fact: LINCOLN	Country: USA
Dir Name: FRONTIER HONDA LTD. 710 SOUTH MAIN STREET LONGMONT CO 80501		Desc: ODYSSEY 5DR EX-L RES 6CYL	
Phone: (303) 772-2900	Fax #: (303) 485-3764	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #:
DPSM: SCOTT ELACQUA	Zone/Dist: 10J	Em Type:	Trans #:
Previous Dealer/Contact	Date	RO #:	Case Type: Technical
		W.O. #:	

Tech Line Suggests

9/14/2006 GARYR

1 09/14/06 09:57:50 ISIS:----->

2

3

4

5

6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

7 THIS PROBLEM?----->

8 09/14/06 09:58:23 GARYR:----->

9 TRY TO GET MORE INFO FROM THE CUSTOMER ON

CONDITIONS,

10 HARD BRAKING, SOFT BRAKING, IS PEDAL VERY HARD

11 WITH NO ASSIST.

12 TRY TO DUP THEN DO M/C TEST HSN 06/02

13 ALSO ACTIVATE ABS SEVERAL TIMES AND BLEED THE

14 SYS. IF YOU GET AIR THEN REPL THE MOD

15

Information from Dealer

CUSTOMER COMPLAINS THAT INT. BRAKES WILL NOT OPERATE TILL PUSH DOWN ON PEDAL HARD, AFTER DRIVING FORA WHILE; BRAKES DO WORK JUST NOT AT SAME TRAVEL A LL THE TIME FOR PEDAL.. HAVE NOT BEEN ABLE TO DULICATE

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2822844	TOMP	05/20/2009	GARYR	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT & EXTRA TRAVEL	CUSTOMER EXPECTATIONS; COMPARE TO OTHER LIKE CARS
		Resln Source: None
		Date:
		Status: N/A
		Mileage: 33,365

Dealer #: 206765	TZ: EST	VIN: 5FNRL38816B [REDACTED]	Err:
Dir Cont: BRIAN ASHTON	Training %: 97	Year: 2006	Model: ODYSSEY
Serv Ph: (856) 983-2626	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: PAUL PILIERO		Doors: 5DR	WD: 2
Parts Mgr: ELVING GUZMAN		Fact: LINCOLN	Country: USA
Dir Name: BURNS HONDA		Desc: ODYSSEY 5DR TOURR&N 6CYL 244.0	
325 NORTH ROUTE 73		WhtBdy: ABS, AIR BAG, TCS, USA	
MARLTON NJ 08053		Engine #: J35A72038489	Trans #: BGRA8066302
Phone: (856) 983-2626	Fax #: 8569836221	Em Type:	
DPSM: JOE GANUN	Zone/Dist: 05J	RO #: 914907	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/20/2009 12:46:41 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 WHAT DO YOU EXPERIENCE?
 - 6 DOES CAR EVER FAIL TO STOP?
 - 7 COMPARE TO OTHER LIKE CARS
 - 8 BLEED BRAKES PER S/M, LEAVE ENGINE RUNNING AT IDLE DURING BLEED.
 - 9 POSSIBLE MODULATOR OR NORMAL TO COMPARED.

Information from Dealer

CUST RETURNED FOR LOW BRAKE PEDAL ,AGAIN, ABS MOD WAS REPLACED @ 30,566 .

NO

BRIAN:

YES

BRAKE PEDAL FEELS A LITTLE SOFT AND TRAVELS A LONG WAY.

NO; JUST PEDAL SEEMS TO MOVE A LONGER WAY THAN EXPECTED.

- 5/26/2009 2:33:17 PM GARYR
- 10
 - 11 DID YOU DO THE SUPER BLEED
 - 12 GET CAR BACK IN AND CONFIRM. COMPARE TO LIKE 06 CAR CHK CALIPER FLEX AND DISHED ROTORS REPL MOD AGAIN AND BLEED WITH ENG RUNNING

CUSTOMER CALLED BACK AND SAID BRAKE PEDAL IS STILL SOFT.

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2830182	JOHNB	06/05/2009	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT BRAKE PEDAL;HARD TO STOP	CANNOT PRODUCE;GV GEN CHKS;PRODUCE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 39,338

Dealer #: 206648	TZ: EST	VIN: 5FNRL38426B	Err:
Dir Cont: JOHN BURGESS	Training %: 65	Year: 2006	Model: ODYSSEY
Serv Ph: (317) 574-9600	Extn:	Trans: 5AT	Trim: EX
Serv Mgr: JEFFERY BELL		Doors: 5DR	WD: 2
Parts Mgr: BOB COOK		Fact: LINCOLN	Country: USA
Dir Name: PENSKE HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
4140 E. 96TH STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG, USA	
INDIANAPOLIS IN 46240		Engine #: J35A62014480	Trans #: BGRA8070074
Phone: (317) 574-9600	Fax #: (317) 817-0298	Em Type: KA	
DPSM: JEANNE ALTMILLER	Zone/Dist: 04D	RO #: 318099	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 06/05/2009 06:10:39 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 COMPARE TO KG'S OF SAME YEAR GENERATION;CHK ALL BRAKES,PAD,CALIPERS,SLIDE PINS,BRAKE PEDAL HEIGHT,BRAKE SW ADJUSTMENT;PARK BRAKE ADJUSTMENT;BLEED SYSTEM,CHK FOR LEAKS,CHK FOR CODES;IF NOTHER FOUND OR VERIFIED,DOCUMENT ALL FINDINGS,GIVE BACK TO CUSTOMER;DPSM IF NECESSARY
 - 6 ALLEGED BRAKE FAILURE (POLICY) Tech Line
Knowledge Base Name: 3764 Issue Date: 12-Apr-1994
Source: HTL-INFO

Information from Dealer

VEHICLE HARD TO STOP
YES
COULD NOT DUPLICATE CONCERN
WHAT SHOULD WE DO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2792519	CHRISR	03/19/2009	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	ABS MOD?; EXERCISE AND BLEED
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 56,411

Dealer #: 208478	TZ: CST	VIN: 5FNRL38736B [REDACTED]	Err:
Dir Cont: PAUL EHLEN	Training %: 87	Year: 2006	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JOHN MEDECK		Doors: 5DR	WD: 2
Parts Mgr: ROBERT SCHMIDT		Fact: LINCOLN	Country: USA
Dir Name: INVER GROVE HONDA 4605 S. ROBERT TRAIL INVER GROVE HTS MN 55077		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (651) 306-8600	Fax #: 6513068694	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Dick Sargent II	Zone/Dist: 08G	Engine #: J35A72041605	Trans #: BGRA8072876
Previous Dealer/Contact	Date	Em Type:	
		RO #: 220266	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

3/19/2009 11:32:41 AM CHRISR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 SO THIS VAN HAS BEEN BEAT
- 5 WHY
- 6 LETS EXERCISE ABS MODULATOR AND THEN BLEED
- 7 MODULATOR HAVE CONTACT MARKS FROM ACCIDENT?

Information from Dealer

BRAKE PEDAL FEELS SOFT AND TRAVELS LOWER THAN NORMAL. ALL BRAKES HAVE BEEN BLEED.

NO

CAR CAME IN FROM USED CAR LOT AND WAS DAMAGED FROM AN ACCIDENT THAT ALSO REQUIRED REPLACING ENGINE

YES, THEY ALSO REPLACED THE BOOSTER

NOT REALLY SURE, THIS SHOP DOES THINGS LIKE THAT

OK, THERE WAS A FEW ABS CODES

I'LL CHECK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2379787	LANCEK	06/22/2007	JAMESH	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	MODULATOR; EXERCISE ABS, BLEED AS PER SM
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 28,501

Dealer #: 208194	TZ: CST	VIN: 5FNRL384X6B [REDACTED]	Err:
Dir Cont: CHRISTOPHER	Training %: 55	Year: 2006	Model: ODYSSEY
Serv Ph: (423) 478-5301	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: THOMAS BARROW III		Doors: 5DR	WD: 2
Parts Mgr: RICK WATKINS		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF CLEVELAND 2701 S. LEE HIGHWAY CLEVELAND TN 37311		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (423) 478-5301	Fax #: 4234736782	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: Michael Murphey	Zone/Dist: 07B	Engine #: J35A62015645	Trans #: BGRA8075086
Previous Dealer/Contact	Date	Em Type:	
		RO #: 173118	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/22/2007 11:43:27 AM LANCEK
- 1
 - 2 DUPLICATE?
 - 3 IS IT LOW IN IT'S OVER ALL TRAVEL?
 - 4 PARTS?
 - 5 EXERCISE ABS, BLEED AS PER SM 2-3X

Information from Dealer

- BRAKE PEDAL SPOUNGY
YES
YES
MASTER CYL.

- 6/26/2007 11:46:01 AM JAMESH
- 6
 - 7 DID YOU EVER FIND AIR IN THE SYSTEM?
 - 8 CHECK ALL HARDWARE AND BRAKE SWITCH ADJUSTMENT

- REPLACED THE ABS MODULATOR AND STILL LOW
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2337448	GARYR	05/01/2007	GARYR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL TO FLOOR TURNS	05/10: REPLD MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 17,800

Dealer #: 207266	TZ: CST	VIN: 5FNRL38796B [REDACTED]	Err:
Dir Cont: WILLIAM NEWMAN	Training %: 59	Year: 2006	Model: ODYSSEY
Serv Ph: (865) 218-5410	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JAMES HUTSON		Doors: 5DR	WD: 2
Parts Mgr: DAVID ROSS		Fact: LINCOLN	Country: USA
Dir Name: WEST SIDE HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
10117 PARKSIDE DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
KNOXVILLE TN 37922		Engine #: J35A72046426	Trans #: BGRA8082288
Phone: (865) 218-5410	Fax #: 8652185424	Em Type:	
DPSM: Michael Murphey	Zone/Dist: 07B	RO #: 240091	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/1/2007 9:48:46 AM GARYR

1

2 CAN YOU DUP

3 ASK CUSTOMER IS RIGHT OR LEFT TURNS TRY TO
DUP BLEED SYS AND CHK FOR AIR IF AIR THEN REPL
MOD

Information from Dealer

BRAKE PEDAL GONE TO THE FLOOR WHEN IN TURN
CUSTOMER SAYS NOT IN ABS
NO

5/10/2007 9:28:08 AM GARYR

4 CB

JOE NEWMAN, REPL THE MOD AND T/D FOR 2 DAYS AND
NTF. ALSO CUST HAS DRIVEN CAR FOR A FEW DAYS AND
NTF

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2782370	JOHNB	02/27/2009	CHRISV	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW	ABS MOD; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 35,113

Dealer #: 208459	TZ: CST	VIN: 5FNRL38776B [REDACTED]	Err:
Dir Cont: WILLIAM LASATER	Training %: 60	Year: 2006	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: MARK WINES		Fact: LINCOLN	Country: USA
Dir Name: RED RIVER HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
2020 US HIGHWAY 75 N		WhtBdy: ABS, AIR BAG, TCS, USA	
DENISON TX 75020		Engine #: J35A72048642	Trans #: BGRA8086526
Phone: (903) 463-9800	Fax #:	Em Type:	
DPSM: AMY CLAWSON	Zone/Dist: 03G	RO #: 18139	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

2/27/2009 1:07:43 PM JOHNB	
1 ORIGINAL COMPLAINT	PEDAL LOW AT TIMES
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3	MODULATOR
4 POSSIBLY, HAVE YOU TRIED TO BLEED SYSTEM	NO, HAVE DONE NOTHING
5 THEN PLEASE INSPECT BRAKE SYSTEM, BLEED SYSTEM AND NOTE RESULT; SEE IF AIR IN SYSTEM AND IF PEDAL CAN IMPROVE OR IMPROVES BUT DEGRADES; POSS MODULATOR	
3/3/2009 7:54:49 AM ROSSL	
6 TRANSFER TO GENERAL	
3/3/2009 7:55:49 AM CHRISV	
7	BLEM BRAKES AND NC
8 WHAT ELSE HAS BEEN REPLACED	NOTHING
9 REPLACE THE MOD	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2605744	DAVIDK	05/01/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	ABS?, REPLACE
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 24,402

Dealer #: 207108	TZ: MST	VIN: 5FNRL38646B [REDACTED]	Err:
Dlr Cont: STEVE MARQUEZ	Training %: 99	Year: 2006	Model: ODYSSEY
Serv Ph: (480) 833-5177	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: LYNN CLARKE		Doors: 5DR	WD: 2
Parts Mgr: CARL YOUNG		Fact: LINCOLN	Country: USA
Dlr Name: SANTAN HONDA SUPERSTORE		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1150 S. GILBERT ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHANDLER AZ 85286		Engine #: J35A72051630	Trans #: BGRA8092818
Phone: (480) 833-5177	Fax #: 4808352214	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 59354	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/1/2008 12:59:28 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 REPALCE ABS/VSA

Information from Dealer

BRAKE PEDAL GOES TO FLOOR, BRAKES WERE BLED 2 YRS AGO FOR SAME ISSUE, HEARD OF POSSIBLE VSA UNIT SUCKING AIR INTO SYSTEM???

YES

BRAKES BLED 2 YRS AGO FOR SAME ISSUE

EACH TIME WE BLEED IT THE PEDAL WILL BE NORMAL FOR A FEW MONTHS TO A YEAR.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1833329	RAYD	05/30/2006	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKES FEEL SPONGY	UNABLE TO DUPLICATE;COMPARE TO SIMILAR MILEAGE
		ResIn Source: None Date:
		Status: N/A Mileage: 5,401

Dealer #: 208286	TZ: PST	VIN: 5FNRL38726B	Err:
Dir Cont: FRANK HORVATH	Training %:	Year: 2006	Model: ODYSSEY
Serv Ph: (714) 690-8455	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: RICHARD BURNS		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: BUENA PARK HONDA 6411 BEACH BLVD. BUENA PARK CA 90621		Desc: ODYSSEY 5DR EX-L R&N 6CYL	
Phone: (714) 690-8455	Fax #: (714) 690-8477	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #:
DPSM: TIMOTHY CRAIN	Zone/Dist: 01H	Em Type:	Trans #:
Previous Dealer/Contact	Date	RO #:	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 5/30/2006 RAYD
- 1 05/30/06 14:45:20 ISIS:----->
 - 2
 - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
 - 4 THIS PROBLEM?----->
 - 5 05/30/06 14:45:35 rayd:----->
 - 6
 - 7
 - 8 HOW DID THAT COMPARE ?----->
 - 9 NOT IF THERE ISNT A PROBLEM...----->
 - 10
 - 11 IF IT ISNT BROKEN, YOU CANT FIX IT, YOU JUST
 - 12 SAID IT COMPARED SAME AS THE OTHER YOU DROVE->
 - 13 HOW MANY MILES WERE ON IT?----->
 - 14 COMPARE TO SIMILAR MILEAGE, YOU COULD MONITOR
 - 15 BRAKE PRESSURE WITH THE HDS WITH A GIVEN
AMOUNT
 - 16 OF PEDAL TRAVEL----->
 - 17

Information from Dealer

CUSTOMER STATES BRAKES FEEL SPONGY & SEEMS TO BE DRAGGING

NO

THE CUSTOMER SAYS THESE BRAKES FEEL SPONGY, I RODE WITH THE CUSTOMER AND THEY FEEL FINE TO ME, WE TOOK ANOTHER ONE OUT AND DROVE IT SAME, COULD THIS BE THE BRAKE PADS?

THE GUY JUST BOUGHT THE CAR, IT ONLY HAS 5K ON AND I WANT TO FIX IT

IT FELT A LITTLE DIFFERENT
NEW, LESS THAN 10 MILES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2665483	RUDYG	08/07/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SINKS	MODULATOR?; TRY TO DUPL COMPLAINT	
		Resin Source: None	Date:
		Status: N/A	Mileage: 50,966

Dealer #: 208180	TZ: EST	VIN: 5FNRL38816B [REDACTED]	Err:
Dir Cont: NOEL MONK	Training %: 64	Year: 2006	Model: ODYSSEY
Serv Ph: (765) 966-7611	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: MIKE FASICK		Doors: 5DR	WD: 2
Parts Mgr: TOM WENGER		Fact: LINCOLN	Country: USA
Dir Name: RICHMOND HONDA 3505 CHESTER BLVD. RICHMOND IN 47374		Desc: ODYSSEY 5DR TOURR&N 6CYL 244.0	
Phone: (765) 966-7611	Fax #: 7659397117	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A72088363
DPSM: JEANNE ALTMILLER	Zone/Dist: 04D	Em Type:	Trans #: BGRA8177832
Previous Dealer/Contact	Date	RO #: 90072	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 8/7/2008 11:11:46 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUPLICATE?
 - 4 TRY TO DUPLICATE COMPLAINT. IF YOU CAN, ACTIVATE ABS. IF PEDAL COMES UP REPL MODULATOR. IF ONLY HAPPENS AFTER DRIVING FOR AWHILE, BRAKE FLUID MIGHT BE OVERHEATING, REC REPL FLUID AND RECHECK FOR ANYTHING THAT COULD CAUSE PAD OVERHEATING

Information from Dealer

BRAKE PEDAL SINKS WHILE DRIVING IN TRAFFIC
NO
NOT REALLY, PEDAL FEELS FINE TO ME. CUST STATES THIS HAPPENS AFTER YOU HAVE BEEN DRIVING FOR AWHILE
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2426671	KEITHC	08/21/2007	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	REPLACE MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 3,817

Dealer #: 208459	TZ: CST	VIN: 5FNRL38616B [REDACTED]	Err:
Dir Cont: CHRISTOPHER	Training %: 78	Year: 2006	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: MARK WINES		Fact: LINCOLN	Country: USA
Dir Name: RED RIVER HONDA 2020 US HIGHWAY 75 N DENISON TX 75020		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (903) 463-9800	Fax #:	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: AMY CLAWSON	Zone/Dist: 03G	Engine #: J35A72092576	Trans #: BGRA8189325
Previous Dealer/Contact	Date	Em Type:	
		RO #: 11379	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/21/2007 6:47:19 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL VERY LOW FEELS IT WILL GO TO FLOOR
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1739748	DAVEK	02/09/2006	DAVEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE "FEEL"PRBLMS	ABS MODULATOR?; REPLACE
	Resin Source:	None
	Status:	N/A
		Date:
		Mileage: 5,244

Dealer #: 206760	TZ: EST	VIN: 5FNRL38456B4	Err:
Dir Cont: ELMER KASTELIC	Training %:	Year: 2006	Model: ODYSSEY
Serv Ph: (216) 932-2400	Extn:	Tran: 5AT	Trim: EX
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: SCOTT CHYLINSKI		Fact: LINCOLN	Country: USA
Dir Name: MOTORCARS HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0HP 3.5L	
2953 MAYFIELD ROAD	OH 44118	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
CLEVELAND HEIGH		Engine #:	Trans #:
Phone: (216) 932-2400	Fax #: (216) 932-5081	Em Type:	
DPSM: BRIAN SOLENTHALER	Zone/Dist: 04E	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

2/9/2006 DAVEK

- 1 02/09/06 10:41:01 ISIS:----->
- 2
- 3
- 4
- 5
- 6
- 7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 8 THIS PROBLEM?----->
- 9 02/09/06 10:46:27 DAVEK:----->
- 10 NEED MORE PRESSURE----->
- 11 INSPECTR CALIPERS FOR SOMETHING PUSHING THE
PISTON BACK
- 12 IF OK REPLACE ABS

Information from Dealer

CUSTOMER REPORTS ABOUT EVERY 100 STOPS, EXCESSIVE BRAKE PEDAL PRESSURE IS REQUIRED TO STOP THE VEHICLE. STATES THIS OCCURRED 3X 3 DAYS AGO, BUT NOT SINCE. SEEMS TO HAPPEN MORE WITH MORE OCCUPANTS (KIDS) IN VEHICLE. TECH DROVE 44 MILES. NO BRAKING PROBLEMS OCCURRED.

NO
CUST STATES THE PEDAL IS LOW AND SOFT.
NO MORE TRAVLE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2257159	RAYD	01/19/2007	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL WENT TO FLOOR	UNABLE TO DUPLICATE; FAXED KB3764; DUPLICATE
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 13,741

Dealer #: 208359	TZ: PST	VIN: 5FNRL38616B [REDACTED]	Err:
Dir Cont: NUNEZ MIGUEL	Training %: 0	Year: 2006	Model: ODYSSEY
Serv Ph: (559) 297-1000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KEVIN RYAN		Doors: 5DR	WD: 2
Parts Mgr: MARK SASSER		Fact: LINCOLN	Country: USA
Dir Name: HONDA NORTH		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
750 W. HERNDON AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CLOVIS CA 93612		Engine #: J35A72208821	Trans #: BGRA8067289
Phone: (559) 297-1000	Fax #: (559) 297-1058	Em Type:	
DPSM: RON HALEM	Zone/Dist: 12J	RO #: 177103	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/19/2007 10:57:23 AM RAYD
- 1
- 2 CAN YOU DUPLICATE THIS?
 - 3 HOW DID THEY STOP THE CAR WHEN THIS HAPPENED?
 - 4 TRY TO GET MORE INFO FROM THE CUSTOMER, HAVE THEM DESCRIBE THE EVENT, ALSO FOLLOW THE INSTRUCTIONS FOR INSPECTION OF THE VEHICLE AFTER ALLEDGED BRAKE FAILURE I FAXED

Information from Dealer

COUSTOMER STATES THAT BRAKE PEDAL GOES TO THE FLOOR AT TIMES.

NO

I DONT KNOW, THEY DIDNT SAY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2451266	KENE	09/20/2007	KENE	1

Code **Original Complaint**
P 4150 BRAKE FEELS LOW AT TIMES

Probable Cause/Solution
 MODULATOR; NEED TO DUPLICATE

Resin Source: None **Date:**
Status: N/A **Mileage:** 29,540

Dealer #: 206932	TZ: EST	VIN: 5FNRL387X6B [REDACTED]	Err:
Dir Cont: JEFFERY	Training %: 76	Year: 2006	Model: ODYSSEY
Serv Ph: (401) 822-2000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: WILLIAM ALBRO		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: MAJESTIC HONDA 509 QUAKER LANE WEST WARWICK RI 02893		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (401) 822-2000	Fax #: (401) 822-7800	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: BARRY ZOLL	Zone/Dist: 09F	Engine #: J35A72210462	Trans #: BGRA8075206
Previous Dealer/Contact	Date	Em Type:	
		RO #: 560729	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/20/2007 12:06:28 PM KENE

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 NEED TO DUP. OR HAVE YOUR DPSM EVALUATE

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL GOES TO THE FLOOR WHEN FIRST APPLYING THE BRAKES AFTER, THE BRAKES FEEL OK, I ROAD TESTED WITH THE CUSTOMER AND HE STATED THAT ON THE WAY OVER TO THE DEALERSHIP THAT HE FELT IT ONCE, AT THAT POINT IT WAS NOT THE FIRST APPLICATION, I HAVE ROAD TESTED IT 3 TIMES BRAKING WITH DIFFERENT PRESSURES AND SPEEDS AND I HAVE NOT FELT ANYTHING ABNORMAL, ALWAYS A GOOD FEELING PEDAL, NO SINKING FELT AT THIS TIME
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2688322	JOHNB	09/16/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL TO FLOOR	CANNOT PRODUCE;BRAKE OK;PRODUCE,PERFORM CHKS
		ResIn Source: None Date:
		Status: N/A Mileage: 61,392

Dealer #: 208376	TZ: EST	VIN: 5FNRL38786B [REDACTED]	Err:
Dir Cont: MARCUS TRAINOR	Training %: 62	Year: 2006	Model: ODYSSEY
Serv Ph: (678) 318-3150	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROBERT MOORE		Doors: 5DR	WD: 2
Parts Mgr: THOMAS DUNLAP		Fact: LINCOLN	Country: USA
Dir Name: HONDA MALL OF GEORGIA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
3699 GEORGIA HWY. #20		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
BUFORD GA 30519		Engine #: J35A72210857	Trans #: BGRA8076668
Phone: (678) 318-3150	Fax #: (678) 318-3109	Em Type:	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	RO #: 279975	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/16/2008 7:41:12 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 PRODUCE COMPLAINT;INSPECT BRAKES SYSTEM WELL;WILL FAX ALLEGED BRAKE SYSTEM FAILURE(POLICY);PLEASE FOLLOW AND DOCUMENT ALL FINDINGS;CB IF ANY PROBLEMS FOUND
 - 5 ALLEGED BRAKE FAILURE (POLICY) Tech Line Knowledge
Base Name: 3764 Issue Date: 12-Apr-1994 Source: HTL-INFO

Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL GOING TO FLOOR SOMETIMES
NO
WE CANNOT PRODUCE;BRAKE PEDAL FEEL AND PERFORMANCE IS NORMAL;COMPARES TO KG'S;NO LOW PEDAL,SOFT PEDAL OR TRAVELING TO FLOOR AT THIS TIME;BRAKES CHK OK
FAX 678 318 3109

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2810302	DAVIDK	04/24/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW PEDAL 1X	ABS?; FAX KB 3764	
		Resln Source:	None
		Status:	N/A
		Date:	
		Mileage:	69,772

Dealer #: 208401	TZ: CST	VIN: 5FNRL38646B [REDACTED]	Err:
Dir Cont: LUE BRAD VAN	Training %: 76	Year: 2006	Model: ODYSSEY
Serv Ph: (816) 452-7000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID ROSE		Doors: 5DR	WD: 2
Parts Mgr: STAN BLACKLEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF TIFFANY SPRINGS		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
9200 NW PRAIRIEVIEW RD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
KANSAS CITY MO 64153		Engine #: J35A72214201	Trans #: BGRA8094871
Phone: (816) 452-7000	Fax #: 8164525463	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 29467	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/24/2009 7:48:52 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 FAX KB 3764

Information from Dealer

CUST. STATES BRAKES HAVE TO BE PUMPED INORDER TO STOP. TEST DROVE WITH CUST. UNABLE TO DUPLICATE. CUST. SAID HAPPENED TO HIS WIFE 1 TIME YESTERDAY GOING DOWN A STEEP HILL. SPOKE TO CUST.'S WIFE SHE KNOWS WHAT ABS FEELS LIKE. VEHICLE HAS A SOLID PEDALAND PADS ARE OVER 75% REMAINING. ANY SUGGESTIONS?

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2777215	JOHNB	02/18/2009	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL TO FLOOR,CLICKING	CANNOT PRODUCE ANY BRAKE ISSUES;DOCUMENT CHKS	
		Resin Source: None	Date:
		Status: N/A	Mileage: 30,493

Dealer #: 208358	TZ: PST	VIN: 5FNRL38726B	Err:
Dir Cont: JUDDSON RIVERA	Training %: 30	Year: 2006	Model: ODYSSEY
Serv Ph: (408) 445-4422	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: SHANNON SALVATIERRA		Doors: 5DR	WD: 2
Parts Mgr: JOHN POSTON		Fact: LINCOLN	Country: USA
Dir Name: CAPITOL HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
745 W. CAPITOL EXPWAY.		WhtBdy: ABS, AIR BAG, TCS, USA	
SAN JOSE CA 95136		Engine #: J35A72231050	Trans #: BGRA8162950
Phone: (408) 445-4422	Fax #: (408) 445-4420	Em Type:	
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 213321	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/18/2009 1:02:10 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DO NOT REPLACE ANY PARTS,UNLESS A PROBLEM IS FOUND RELATIVE TO THAT COMPONENT;PLEASE DOCUMENT ALL CHKS AND RESULTS;ROAD TEST CAR SEVERAL TIMES;OPERATE AND VERIFY ABS AND VSA FUNCTIONS;RECHK FOR ANY CODES;IF NOTHING FOUND RETURN VEHICLE BACK TO CUSTOMER;DPSM IF NECESSARY
 - 5 ALLEGED BRAKE FAILURE (POLICY) Tech Line Knowledge
Base Name: 3764 Issue Date: 12-Apr-1994 Source: HTL-INFO

Information from Dealer

CUSTOMER STATES THE BRAKES FEELS LIKE IT GOES TO THE FLOOR AND MAKES A CLICKING NOISE
NO
CUSTOMER STATES BRAKE PEDAL TO FLOOR,FELT,HEAR CLICKING;WE CANNOT PRODUCE ANY TYPE OF BRAKE PROBLEM,PERFORMANCE RELATED ISSUES,OR BRAKE PEDAL TO FLOOR WHEN STOPPING;WE HAVE ALSO NOT EXPERIENCED ANY LOW OR SPFT BRAKE PEDALS;WE HAVE COMPLETELY INSPECTE THE BRAKE SYSTEM FROM ROTORS,CALIPERS,AND BRAKE PADS;NO AIR IN SYSTM,FLUID CLEAN AND NO CONTAMINATION;NO CODES IN CAR;SINCE THIS IS THE 2ND COMPLAINT;MY MANAGEMENT WANTS ME TO JUST REPLACE SOMETHING ON THE BRAKE SYSTEM

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1983359	LANCEK	11/15/2006	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PRDAL IS LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM 2-3X
		Resin Source: None
		Date:
		Status: N/A
		Mileage: 5,493

Dealer #: 206841	TZ: CST	VIN: 5FNRL38786B [REDACTED]	Err:
Dir Cont: JULIAN JULIUS	Training %:	Year: 2006	Model: ODYSSEY
Serv Ph: (708) 352-6000	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MATTHEW VAUGHN		Doors: 5DR	WD: 2
Parts Mgr: JOHN BAZZONI		Fact: LINCOLN	Country: USA
Dir Name: CONTINENTAL HONDA 5901 SO. LA GRANGE RD. COUNTRYSIDE IL 60525		Desc: ODYSSEY 5DR EX-L R&N 6CYL	
Phone: (708) 352-6000	Fax #: (708) 352-9370	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #:
DPSM: WILLIAM MCKEE	Zone/Dist: 08D	Em Type:	Trans #:
Previous Dealer/Contact	Date	RO #:	Case Type: Technical
		W.O. #:	

Tech Line Suggests

11/15/2006 LANCEK

1 11/15/06 15:41:18 ISIS:----->

2

3

4

5 --FIRST TIME USING PUMP-AND-HOLD METHOD; SECOND TIME USING GRAVITY BLEED. IN EACH CASE, FOLLOWED

6

7

8

9 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

10 THIS PROBLEM?----->

11 11/15/06 15:41:22 LANCEK:----->

12

13 EXERCISE THE ABS AND BLEED AS PER SM 2-3X,

14 IF PEDAL IS FIRM REPLACE THE ABS MODULATOR.

15

Information from Dealer

CUSTOMER COMPLAINT OF SUBSTANTIALLY SINKING BRAKE PEDAL WHEN VEHICLE SITS AT STOP. REPLACED MASTER CYLINDER ON SUSPICION OF INTERNAL BYPASS LEAKAGE. BLED SYSTEM TWICE IN SUCCESSION

WHEEL LOCATION SEQUENCE PER FACTORY SERVICE MANUAL. SYMPTOM STILL PRESENT TO SAME DEGREE. PLEASE ADVISE.

NO THE BRAKE PEDAL IS LOW, HAVE REPLACED THE MASTER CYL AND STILL SAME.

PE09-024

HONDA

7/24/2009

Q4 ODYSSEY

FIELD REPORT 2007

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2559705	TOMP	02/20/2008	KEITHC	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SINKS TO FLOOR	AIR IN VSA SYSTEM; UNDER INVESTIGATION	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 11,869

Dealer #: 207846	TZ: PST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: JAMES CIRIZA	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (909) 974-3800	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ANTHONY MALDONADO		Doors: 5DR	WD: 2
Parts Mgr: ANTON PFEFFER		Fact: LINCOLN	Country: USA
Dir Name: PENSKE HONDA ONTARIO 1401 AUTO CENTER DRIVE ONTARIO CA 91761		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (909) 974-3800	Fax #: 9099743854	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	Engine #: J35A73000222	Trans #: B36A9000207
Previous Dealer/Contact	Date	Em Type:	
		RO #: 34554	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/20/2008 2:15:25 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 THERE IS AIR IN THE VSA SYSTEM, THIS IS UNDER INVESTIGATION.
 - 6 DO M/C TEST AND IF IT PASSES YOU ARE DONE FOR NOW.

Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR
 YES
 REPLACED ABS MODULATOR
 JAMES

2/22/2008 10:27:10 AM KEITHC

- 7
 - 8 UNDER INVESTIGATION
- ROB CRAIG, DPSM, WHAT WAS TOLD TO DEALER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2528135	STEVEN	01/08/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?; COMPARE TO KG> BLEED> REPL MOD	
		Resln Source: None	Date:
		Status: N/A	Mileage: 10,551

Dealer #: 206867	TZ: CST	VIN: 5FNRL38417B [REDACTED]	Err:
Dlr Cont: JUSTEN CUZZORT	Training %: 23	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 899-1122	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: STEVE GARVERICK		Doors: 5DR	WD: 2
Parts Mgr: BILL JOSLIN		Fact: LINCOLN	Country: USA
Dlr Name: ECONOMY HONDA SUPERSTORE 2135 CHAPMAN ROAD CHATTANOOGA TN 37421		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (423) 899-1122	Fax #: (423) 510-9355	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: Michael Murphey	Zone/Dist: 07B	Engine #: J35A63000438	Trans #: B36A9001611
Previous Dealer/Contact	Date	Em Type:	
		RO #: 313939	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/8/2008 10:25:48 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 VERIFY THE COMPLAINT?
 - 5 HOW HARD ARE YOU PRESSING ON THE PEDAL?
 - 6 COMPARE TO A KG 07 WITH SOME MILES ON IT. IF ITS THE SAME ITS CHARACTERISTIC. IF NOT ACTIVATE THE ABS MANY TIMES AND BLEED THE BRAKES SEVERAL TIMES. IF IT DOESNT IMPROVE. REPLACE THE MODULATOR

Information from Dealer

OWNER STATES BRAKE PEDAL GOES TO THE FLOOR
 YES
 REPLACED MASTER CYLINDER
 YES IF I SIT AT A STOP THE PEDAL SEEMS TO SINK
 NOT TOO HARD
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2678574	KENE	08/28/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS SOFT	MODULATOR; BLEED, REPLACE IF SAME	
		Resin Source: None	Date:
		Status: N/A	Mileage: 26,665

Dealer #: 208043	TZ: PST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: RUSSELL	Training %: 48	Year: 2007	Model: ODYSSEY
Serv Ph: (530) 241-4321	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVE CRETARO		Doors: 5DR	WD: 2
Parts Mgr: FORREST SHUTTLEWORTH		Fact: LINCOLN	Country: USA
Dir Name: CROWN HONDA 555 WEST CYPRESS AVE. REDDING CA 96001		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (530) 241-4321	Fax #: (530) 241-5815	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: TIM BRUSHER	Zone/Dist: 12A	Engine #: J35A73000738	Trans #: B36A9001858
Previous Dealer/Contact	Date	Em Type:	
		RO #: 349495	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/28/2008 2:18:38 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 BLEED THE SYSTEM
 - 4 BLEED AND MAKE SURE PADS ARE SEATED

Information from Dealer

BRAKES FEEL SPONGY AFTER PADS AND ROTORS REPLACED.

NO

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2356527	LANCEK	05/24/2007	LANCEK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL DROPS TO THE FLOOR	MODULATOR; EXERCISE ABS, BLEED BRAKES AS PERF SM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,890

Dealer #: 208424	TZ: PST	VIN: 5FNRL38497B [REDACTED]	Err:
Dir Cont: JAIME GOMEZ	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: 818-837-6100	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: STEVEN STEINERT		Doors: 5DR	WD: 2
Parts Mgr: DONALD WORRELL		Fact: LINCOLN	Country: USA
Dir Name: GALPIN HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
11151 LAUREL CANYON BL		WhlBdy: POWER STEERING, ABS, SRS AIRBAG,	
MISSION HILLS CA 91340		Engine #: J35A63000474	Trans #: B36A9001898
Phone: (818) 837-6100	Fax #: 8188376111	Em Type:	
DPSM: WALTER ADAMS	Zone/Dist: 01D	RO #: 106793	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/24/2007 10:04:52 AM LANCEK
- 1
 - 2 DUPLICATE?
 - 3 IS THE PEDAL JUST LOW IN IT'S TRAVEL?
 - 4 EXERCISE THE ABS AND BLEED AS PER THE SM 2-3X'S,
IF THE PEDAL IS FIRM REPLACE THE ABS MODULATOR

Information from Dealer

BRAKE PEDAL FEELS TOO SOFT & KEEPS GOING DOWN
AFTER VEHICLE STOPS.
YES
IT'S JUST LOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2476990	TOMP	10/24/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	EXCESSIVE BRAKE PEDAL TRAVEL	AIR IN BRAKE SYSTEM; EXERCISE ABS/BLEED,REPAIR AS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 12,636

Dealer #: 208401	TZ: CST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: MATT AHLERS	Training %: 73	Year: 2007	Model: ODYSSEY
Serv Ph: (816) 452-7000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID ROSE		Doors: 5DR	WD: 2
Parts Mgr: STAN BLACKLEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF TIFFANY SPRINGS		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
9200 NW PRAIRIEVIEW RD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
KANSAS CITY MO 64153		Engine #: J35A73001053	Trans #: B36A9017924
Phone: (816) 452-7000	Fax #: (816) 452-5463	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 83443	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/24/2007 9:08:23 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 COMPARE TO OTHER LIKE CARS
 - 6 WHAT HAVE YOU DONE SO FAR?
 - 7 EXERCISE ABS AND BLEED BRAKES IF NEEDED. IS THE PEDAL FEEL NORMAL? YES: VSA MODULATOR FAULTY NO: LOOK FOR OTHER CAUSE.

Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL GOES TO FAR TO FLOOR IN ORDER TO STOP. IT WORKS BETTER IF YOU PUMP THE BRAKE PEDAL

NO

MATT:

YES

YES; THIS ONE HAS MORE TRAVEL

DROVE THE CAR, VERIFIED THE COMPLAINT.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2489108	CHRISV	11/09/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS, MOD 5X THEN BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,957

Dealer #: 207027	TZ: EST	VIN: 5FNRL38727B [REDACTED]	Err:
Dir Cont: LEE DAVIS	Training %: 65	Year: 2007	Model: ODYSSEY
Serv Ph: (302) 658-7245	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MATTHEW CARR		Doors: 5DR	WD: 2
Parts Mgr: ELMER GREER		Fact: LINCOLN	Country: USA
Dir Name: UNION PARK HONDA 1704 PENNSYLVANIA AVE. WILMINGTON DE 19806		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (302) 658-7245	Fax #: (302) 573-5272	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: ANDREW MCGOWAN	Zone/Dist: 05K	Engine #: J35A73001188	Trans #: B36A9002518
Previous Dealer/Contact	Date	Em Type:	
		RO #: 636613	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/9/2007 9:55:05 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 MOD THE ABS 5X THEN BLEED AND RECK

Information from Dealer

BRAKE PEDAL LOW
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2390108	TOMP	07/06/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT/MUSHY	VSA MODULATOR FAULTY;REPLACEMENT	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 11,266

Dealer #: 207664	TZ: EST	VIN: 5FNRL38657B [REDACTED]	Err:
Dir Cont: ERIC RUSS	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (860) 251-6838	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: PERRY GUTTMANN		Doors: 5DR	WD: 2
Parts Mgr: DAVID AULT		Fact: LINCOLN	Country: USA
Dir Name: LIBERTY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
71 WEST SERVICE ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
HARTFORD CT 06120		Engine #: J35A73001480	Trans #: B36A9003320
Phone: (860) 251-6838	Fax #: (860) 251-6841	Em Type:	
DPSM: MARY DOWNING	Zone/Dist: 09D	RO #: 478214	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

7/6/2007 10:14:10 AM TOMP

- 1
- 2
- 3 DO M/C TEST; IF PASSES THEN ABS MODULATOR IS FAULTY.

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS SOFT/ DOES FEEL SOFTER THAN NORMAL, BLED THE BRAKE SYSTEM PEDAL WAS FIRM, ROADTESTED PEDAL IS SOFT & MUSHY AGAIN, REPLACE THE MODULATOR ASSY ???
ERIC:

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2435033	STEVEN	08/30/2007	CHRISV	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT AND SPONGY	CUST EXPT; REFER TO YOUR DPSM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 11,713

Dealer #: 207664	TZ: EST	VIN: 5FNRL38657B [REDACTED]	Err:
Dir Cont: ERIC RUSS	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (860) 251-6838	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: PERRY GUTTMANN		Doors: 5DR	WD: 2
Parts Mgr: DAVID AULT		Fact: LINCOLN	Country: USA
Dir Name: LIBERTY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
71 WEST SERVICE ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
HARTFORD CT 06120		Engine #: J35A73001480	Trans #: B36A9003320
Phone: (860) 251-6838	Fax #: 8602516841	Em Type:	
DPSM: MARY DOWNING	Zone/Dist: 09D	RO #: 484521	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

8/30/2007 10:48:09 AM STEVEN	
1 ORIGINAL COMPLAINT	VEHICLE HAS VERY POOR BRAKE PEDAL (LOW) VSA MODULATOR WAS REPLACED FOR THIS PROBLEM IN JULY @ 11270 MILES, PEDAL WAS GOOD AFTER MODULATOR REPLACEMENT, ANOTHER BAD MODULATOR ??????
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	ABS /VSA MODULATOR ASSY
4 DID YOU COMPARE TO A KG CAR, THE 07'S HAVE SOFTER PEDALS THEN THE 05-06	ARE THEY SUPPOSED TO FEEL UNSAFE CAUSE THIS CAR DOESNT FEEL SAFE
5 NO ITS NOT THAT BAD, IF YOU BLEED THE BRAKES DOES THE PEDAL GET BETTER FOR A WHILE	YES
6 COMPARE A 06 AND A 07 SO YOU KNOW THE DIFFERENCE THEN COMPARE THEM TO THIS CAR, IF THEY ARE NOT THE SAME REPLACE THE MODULATOR	OK
9/4/2007 11:47:28 AM JAMESH	
7	CARL: CAR BACK, CUSTOMER SAID WAS GOOD AND THEN WENT TO POOR PEDAL
8 MODULATE ALL WHEELS AND THEN CHECK SYSTEM FOR AIR. IF AIR FOUND, THUROUGHLY BLEED. USE HDS AND MANUALLY BLEED. MAKE SURE TO COMPARE WITH K/G	
9/14/2007 10:18:04 AM CHRISV	
9	CAR IS BACK AND WE CANT DUP ANYTHING RIGHT NOW. WE HAD THE CUST COMPARE TO A ANOTHER 07 THAT WAS KG AND THEY SAID IT WAS UNACCEPTABLE. SO WE THINK ITS JUST THE CUST NOW
10 REFER TO YOUR DPSM	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2456191	STEVEN	09/26/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES DOWN TOO FAR	CHARACTERISTIC?; COMPARE TO ANOTHER 07
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 1,030

Dealer #: 208062	TZ: EST	VIN: 5FNRL38687B0	Err:
Dir Cont: GARY STEPP	Training %: 63	Year: 2007	Model: ODYSSEY
Serv Ph: (606) 329-2288	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DEREK HALL		Doors: 5DR	WD: 2
Parts Mgr: PAUL JARVIS		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF ASHLAND		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
2565 WINCHESTER AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
ASHLAND KY 41101		Engine #: J35A73001619	Trans #: B36A9003941
Phone: (606) 329-2288	Fax #: (606) 324-6067	Em Type:	
DPSM: JOHN WIGGILL	Zone/Dist: 04K	RO #: 26075	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/26/2007 2:54:05 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO A KG CAR
 - 4 WAS IT A 07
 - 5 DOES IT SINK TO THE FLOOR OR IS IT A LOW PEDAL
 - 6 ARE YOU PUSHING HARD ON THE PEDAL
 - 7 THATS NOT A MASTER.
 - 8 ITS NOT A LOW SPONGY PEDAL?
 - 9 ARE YOU SURE YOU COMPARED IT TO AN 07 AND NOT A 05 06
 - 10 PLEASE DO, 07 HAS A SOFTER PEDAL

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES DOWN TOO FAR

NO

YES THE KG CAR WAS STIFF

YES

IT SINKS ABOUT AN INCH OR SO

YES

I KNOW I REPLACED IT AND IT DIDNT FIX IT

NO

I THINK SO I CAN COMPARE IT AGAIN

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1968735	PETERB	10/31/2006	DAVEK	2

Code	Original Complaint	Probable Cause/Solution
P 4150	PEDAL LOW	ABS?; REPLACE
4100	BRAKES GENERAL	
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 460

Dealer #: 207631	TZ: PST	VIN: 5FNRL38427B [REDACTED]	Err:
Dir Cont: DAVID JANSSEN	Training %:	Year: 2007	Model: ODYSSEY
Serv Ph: (541) 752-2150	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ERIC HART		Doors: 5DR	WD: 2
Parts Mgr: JUSTIN MALO		Fact: LINCOLN	Country: USA
Dir Name: UNIVERSITY HONDA 2150 N. W. 9TH STREET CORVALLIS OR 97330		Desc: ODYSSEY 5DR EX 6CYL 244.0HP 3.5L	
Phone: (541) 752-2150	Fax #: (541) 752-3403	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	Engine #:
DPSM: CANDICE	Zone/Dist: 02H	Em Type:	Trans #:
Previous Dealer/Contact	Date	RO #:	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 10/31/2006 PETERB
- 1 10/31/06 16:35:54 ISIS:----->
 - 2
 - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
 - 4 THIS PROBLEM?----->
 - 5 10/31/06 16:36:02 PETERB:----->
 - 6 10/31/06 16:40:06 DAVEK:----->
 - 7 BLEED. IF IMPROVES REPLACE ABS,
 - 8 ACTIVEATE ABS IF IMPROVES REPLACE ABS

Information from Dealer

BRAKE PEDAL FEELS SOFTER THEN OTHER ODYSSEY AND
PEDAL TRAVEL IS LONGER

NO
TRANSFER TO GEN
PEDAL IS LOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2663528	CHRISR	08/05/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	ABS MOD?; REPLACE AND EXERCISE SYSTEM
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 21,001

Dealer #: 208371	TZ: EST	VIN: 5FNRL38867B [REDACTED]	Err:
Dir Cont: DANIEL BATY	Training %: 90	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 457-0016	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: CHRISTOPHER BESSER		Doors: 5DR	WD: 2
Parts Mgr: JUNIOR COKER		Fact: LINCOLN	Country: USA
Dir Name: CURRY HONDA		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
5525 PEACHTREE INDUST.		WhtBdy: ABS, AIR BAG, TCS, USA	
CHAMBLEE	GA 30341	Engine #: J35A73002444	Trans #: B36A9006003
Phone: (770) 457-0016	Fax #: 7704550345	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 705433	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/5/2008 9:49:46 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 IF GOING LOW WHILE BRAKING NOT SITTING AT A STOP THEN REPLACE MODULATOR AND GO OUT AND EXERCISE SYSTEM.

Information from Dealer

- BRAKE PEDAL LOW SUPER BLEED
- NO
- OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2417298	JAMESH	08/08/2007	JAMESH	1

Code **Original Complaint**
P 4150 BRAKE PEDAL LOW

Probable Cause/Solution
MODULATOR?; CK FOR AIR/INTERNAL LEAKAGE

ResIn Source: None
Status: N/A

Date:
Mileage: 5,451

Dealer #: 208071	TZ: CST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: J. DUANE WICKS	Training %: 98	Year: 2007	Model: ODYSSEY
Serv Ph: (615) 896-3480	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES HALFORD		Doors: 5DR	WD: 2
Parts Mgr: JAMES HALFORD		Fact: LINCOLN	Country: USA
Dir Name: REDDELL HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1625 SO. CHURCH STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MURFREESBORO TN 37130		Engine #: J35A73002496	Trans #: B36A9006481
Phone: (615) 896-3480	Fax #: (615) 893-0638	Em Type:	
DPSM: CHRISTINE LANE	Zone/Dist: 07A	RO #: 166209	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/8/2007 12:33:43 PM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 IS THERE AIR IN THE SYSTEM?
 - 4 HAVE YOU COMPARED TO ANOTHER 07?
 - 5 HOW MUCH LOWER IS PEDAL?
 - 6 INSPECT ALL BRAKE HARDWARE. BLEED BRAKES. IF AIR IS PRESENT, REPLACE THE MODULATOR.

Information from Dealer

SOFT AND LOW PEDAL -- FLUID OK - SEEMS LIKE SAME AS ACCORD COMPLAINTS ON 07-045 BULLETIN
NO
HAVE NOT CHECKED
NO, 05
2"

Field Quality Report online

Home Create Report Search Reports Utilities Help Logout

VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 13131
 Brief Description* 07M Odyssey soft brake pedal NONE
 Reported By Factory
 Offline Report Date
 Online Created 8/15/2007 11:30:02 PM
 Date
 Last Updated 11/30/2007 2:50:10 PM
 Date

User Information

Zone HMA
 District HMA

Customer Information

City of Customer* Murfreesboro
 State* TN
 Delivery Date 8/14/2007 (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* 5FNRL38647B Check VIN
 Unit Status Sold to Customer
 Date of Occurrence* 8/14/2007 (MM/DD/YYYY)
 Mileage* 5,451
 Engine No. 0
 Model Year 2007 Model ODYSSEY
 Style* Body* 5 Door
 Transmission* AT Engine Type Fuel Inj

Dealer Information

Dealer Number 208071
 Phone Number 615-896-3480 Ext.
 (999-999-9999)

Claim Information

Claim Number CR/Techline # 2417298
 Labor Operation * Front Brakes - 410

Labor Op Full Codes *
 Causal Code

Failed Part No. *Please provide Part No if available

1.
2.
3.
4.

Complaint / Symptom

Customer complained of soft and low brake pedal.

Probable Cause

Pedal feels softer than other models. This condition is not a function or performance related problem.

Corrective Action

Dealer replaced modulator.

Fire Report Information

Create Fire Report

[Open New Fire Document](#)

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2298923	STEVEN	03/16/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKES PEDAL GOES TO FLOOR	ABS MOD?; ACTIVATE ABS AND CHK>REPLACE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,652

Dealer #: 207237	TZ: PST	VIN: 5FNRL38467B [REDACTED]	Err:
Dlr Cont: LOERA JOE	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (949) 830-7600	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JOHN RATHMAN		Doors: 5DR	WD: 2
Parts Mgr: LUCIAN PARIS		Fact: LINCOLN	Country: USA
Dlr Name: FLADEBOE HONDA 16 AUTO CENTER DR. IRVINE CA 92618		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (949) 830-7600	Fax #: (949) 231-1054	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: KEN ILLMAN	Zone/Dist: 01J	Engine #: J35A63001933	Trans #: B36A9008956
Previous Dealer/Contact	Date	Em Type:	
		RO #: 100558	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

3/16/2007 9:50:26 AM	STEVEN	
1		BRAKE PEDAL GOES TO THE FLOOR
2	VERIFY THE COMPLAINT?	YES
3	SINKING PEDAL OR LOW SPONGY PEDAL?	LOW SPONGY PEDAL
4	ANY REPAIRS?	YES, MASTER CYL
5	BLEED SYSTEM?	SEVERAL TIMES
6	ANY LEAKS RESERVIOR FULL	NO LEAKS RESERVIOR FULL
7	IF YOU PUMP PEDAL DO YOU GET A MOMENTARY PEDAL?	YES
8	ACTIVATE ABS DO YOU GET A MOMENTARY PEDAL?	HAVENT TRIED THAT
9	DO PANIC STOP TO ACTIVATE ABS OR OPERATE VALVES WITH HDS, IF YOU GET A MOMENTARY PEDAL REPLACE ABS MOD	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2330493	DAVEM	04/23/2007	CHRISV	2

Code **Original Complaint**
P 4150 BRAKE FEEL LOW @ 1ST PRESS

Probable Cause/Solution
ABS MOD; REPLACE

ResIn Source: None
Status: N/A

Date:
Mileage: 4,921

Dealer #: 208285	TZ: EST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: MARCEL	Training %: 100	Year: 2007	Model: ODYSSEY
Serv Ph: 781-255-6000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KENNETH GRANT		Doors: 5DR	WD: 2
Parts Mgr: RICHARD WATERMAN		Fact: LINCOLN	Country: USA
Dir Name: BOCH HONDA 279 PROVIDENCE HIGHWAY NORWOOD MA 02062		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (781) 255-6000	Fax #: 7816196888	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DAN ENDERLE	Zone/Dist: 09G	Engine #: J35A73003904	Trans #: B36A9009253
Previous Dealer/Contact	Date	Em Type:	
		RO #: 222519	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

4/23/2007 6:02:40 AM DAVEM

- 1
- 2 EVEY TIME?
- 3 VRFY?
- 4 MOVING?
- 5 BLEED BRAKES?
- 6 COMP TO KG?
- 7 UNBLOT THE CLPRS AND LET THEM FLOAT> MON> RPLC
ANY PINCHED LINE

Information from Dealer

FIRST APPLICATION OF BRAKE PEDAL GOES LOW SECOND
PUMP GETS SOLID
YES
yes
NO AND FIRMS UP W/ FT BRAKE LINES PINCHED
YES, SAME
KG DOES NOT DO THIS

4/23/2007 4:47:10 PM CHRISV

- 8
- 9 REPLACE ABS MOD

NC W/ CALIPERS UNBOLTED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2594006	CHRISV	04/14/2008	RUDYG	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	FAXED KB 15224	
		Resln Source: None	Date:
		Status: N/A	Mileage: 2,342

Dealer #: 208125	TZ: CST	VIN: 5FNRL38887B [REDACTED]	Err:
Dlr Cont: DAN ELDRIDGE	Training %: 19	Year: 2007	Model: ODYSSEY
Serv Ph: (815) 636-6600	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: RONALD MEYER		Doors: 5DR	WD: 2
Parts Mgr: CHAD HAUSER		Fact: LINCOLN	Country: USA
Dlr Name: NAPLETON'S HONDA 6600 E.RIVERSIDE BLVD. LOVES PARK IL 61111		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
Phone: (815) 636-6600	Fax #: 8156379130	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: KEITH LEVINS	Zone/Dist: 08H	Engine #: J35A73005245	Trans #: B36A9012753
Previous Dealer/Contact	Date	Em Type:	
		RO #: 236865	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

4/14/2008 8:21:54 AM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 GET THE CAR BACK AND PERFORM BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

4/21/2008 8:51:34 AM RUDYG

- 5 04/21/2008 08:52:10 AM RUDYG
- 6 NEED TO DRIVE CAR AND ACTIVATE ABS. SEE IF PEDAL IMPROVES
- 7 NEED TO DO IT ABOUT 8-9 TIMES IN A ROW.
- 8 WE NEED TO GO BACK AND DO IT WITH HDS OPERATING SOLENOIDS OTHERWISE WE WILL NOT BE ABLE TO GET THE AIR OUT
- 9 IF THIS WORKS BUT PROBLEM RETURNS IN ABOUT A MONTH, REPL MODULATOR

Information from Dealer

PEDAL GOES DOWN TOO FAR
NO
I WAS ABLE TO DUP, CAR IS NO LONGER HERE

(DAN) I DID SUPER BLEED PROCEDURE AND HELPED BUT STILL KINDA LOW. I HAD ANOTHER GUY HERE THAT HAD FIXED A FEW BY REPLACING MASTER CYLINDER. I DID THAT AND NO CHANGE
I DID THAT ON A GRAVEL ROAD.

I ONLY DID IT ONCE. ALSO WHEN I DID BLEEDING PROCEDURE I JUST DID THE PART ABOUT BLEEDING WITH ENGINE RUNNING. I DID NOT USE HDS.

OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2529334	GARYR	01/09/2008	GARYR	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT INTERMIT	REPL MOD AND MANUALLY BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 8,929

Dealer #: 206602	TZ: CST	VIN: 5FNRL38287B [REDACTED]	Err:
Dir Cont: DANNY CHENG	Training %: 65	Year: 2007	Model: ODYSSEY
Serv Ph: (713) 776-4800	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: KELLY GOLDSBERRY		Doors: 5DR	WD: 2
Parts Mgr: GREG DUCKWORTH		Fact: LINCOLN	Country: USA
Dir Name: GILLMAN HONDA 10595 WSAMHOUSTON PK S HOUSTON TX 77099		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (713) 776-4800	Fax #: 7137767170	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: VERNON SAGE	Zone/Dist: 03C	Engine #: J35A63003169	Trans #: B36A9014621
Previous Dealer/Contact	Date	Em Type:	
		RO #: 87847	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

1/9/2008 11:29:23 AM	GARYR	
1 ORIGINAL COMPLAINT		EXCESSIVE BRAKE DOWN TRAVEL
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		BLEED BRAKE SYSTEM
4 IS PEDAL LOW RIGHT NOW		NO
5 REPL THE MODULATOR AND BLEED THE SYS. ACTIVATE ABS DRIVING AGAIN 3X THEN MANUALLY BLEED WITH ENGINE RUNNING		
1/16/2008 9:49:21 AM	GARYR	
6		DANNY, REPLD MOD BUT I DID NOT GET A CHANCE TO T/D AFTER THE CAR SITS FOR 2 DAYS.
7 CAN YOU FOLLOW UP WITH CUST		YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2249867	GARYR	01/11/2007	RONM	5

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	WAR: REPLACED MODULATOR TO FIX	
		ResIn Source: Warranty	Date: 01/09/2007
		Status: N/A	Mileage: 3,011

Dealer #: 208296	TZ: EST	VIN: 5FNRL38747B [REDACTED]	Err:
Dir Cont: WARREN	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (229) 225-1144	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: THOMASVILLE HONDA 1610 EAST JACKSON ST THOMASVILLE GA 31792		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (229) 225-1144	Fax #: 2292251829	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: GEORGE OPPEL	Zone/Dist: 07G	Engine #: J35A73005760	Trans #: B36A9014874
Previous Dealer/Contact	Date	Em Type:	
		RO #:	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

1/11/2007 1:19:37 PM GARYR	
1	BRAKE PEDAL LOW. REPLD M/C AND BLEED N/C
2 ACTIVATE ABS AND BLEED IF PEDAL IMPROVES REPL THE MOD	
1/19/2007 11:34:11 AM RUDYG	
3 01/19/2007 11:34:16 AM RUDYG	WE REPLACED THE MODULATOR AND STILL NO CHANGE CONVENTIONALLY, ALSO USED VAC BLEEDER
4 HOW ARE YOU BLEEDING?	YES
5 HAVE YOU USED POWER BLEEDER?	NO
6 AIR COMES OUT DURING BLEEDING?	IT STOPS BUT PEDAL IS WITHIN 1/2" OF FLOOR. THIS ONE IS SPONGIER THAN K/G
7 COMPARED TO K/G?	OK
8 VISUALLY INSPECT ALL 4 WHLS FOR ABNORMAL FLEXING WHILE BRAKES APPLIED. HAVE ASSISTANT WATCH EACH BRAKE ASSY ON RACK WITH WHEELS REMOVED. IF YOU SEE ANY, FIND CAUSE. TRY REMOVING SLIDE PINS FROM CALIPERS AND SEE IF ANY ARE BINDING. REBLEED SYSTEM WITH PRESSURE BLEEDER AND SEE IF YOU HAVE ANY AIR. IF BUBBLES APPEAR AFTER SOLENOIDS ACTIVATED POSS BAD MODULATOR	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2374901	KENE	06/18/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW TO FLOOR	MODULATOR; CHECK FOR DAMAGED PARTS	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 9,205

Dealer #: 206880	TZ: EST	VIN: 5FNRL384X7B [REDACTED]	Err:
Dlr Cont: SHAUN CHRISTIAN	Training %: 59	Year: 2007	Model: ODYSSEY
Serv Ph: (603) 448-6969	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JOHN HORVATH		Doors: 5DR	WD: 2
Parts Mgr: RICK KENDALL		Fact: LINCOLN	Country: USA
Dlr Name: GERRISH HONDA ROUTE 4 LEBANON	NH 03766	Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (603) 448-6969	Fax #: (603) 448-3457	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: JOE ROSE	Zone/Dist: 09K	Engine #: J35A63003750	Trans #: B36A9016386
Previous Dealer/Contact	Date	Em Type:	
		RO #: 23713	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>6/18/2007 7:55:18 AM KENE</p> <p>1</p> <p>2 CHECK FOR DAMAGED PARTS , IF OK, MODULATOR</p>	<p>BRAKE PEDAL SINKS VERY CLOSE TO THE FLOOR BEFOR BRAKES GRAB. HAVE REPLACED MASTER, DID NOT HELP</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2575697	MARKP	03/15/2008	MARKP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW PEDAL	SUPER BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 29,154

Dealer #: 206685	TZ: CST	VIN: 5FNRL38817B [REDACTED]	Err:
Dir Cont: DARYL OLIVER	Training %: 34	Year: 2007	Model: ODYSSEY
Serv Ph: (318) 212-1200	Extn:	Tran: 5AT	Trim: TOURRES
Serv Mgr: DARYL OLIVER		Doors: 5DR	WD: 2
Parts Mgr: BOBBY ROTHENBERGER		Fact: LINCOLN	Country: USA
Dir Name: HOLMES HONDA		Desc: ODYSSEY 5DR TOUR RES 6CYL 244.0	
1331 E BERTKOUNS		WhfBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SHREVEPORT LA 71105		Engine #: J35A73006682	Trans #:
Phone: (318) 212-1200	Fax #: (318) 212-1398	Em Type:	
DPSM: BUTCH CLARK	Zone/Dist: 03D	RO #: 450086	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/15/2008 12:43:25 PM MARKP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHATS UP.
 - 4 YES

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL IS LOW
 NO
 DID THE SUPER BLEED PROCEDURE AND DIDN'T KNOW IF WE
 WERE SUPPOSED TO OPEN BLEEDER WHEN PRESSING BRK
 PEDAL.
 IT WORKED GREAT.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2372404	STEVEN	06/13/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL GOES TO THE FLOOR	VSA MOD?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 7,890

Dealer #: 206637	TZ: CST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: GORDON FRANTZ	Training %: 38	Year: 2007	Model: ODYSSEY
Serv Ph: (913) 648-7980	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DONALD DALE		Doors: 5DR	WD: 2
Parts Mgr: JIM CUSTER		Fact: LINCOLN	Country: USA
Dir Name: O'NEILL HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
7979 METCALF AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
OVERLAND PARK KS 66204		Engine #: J35A73006733	Trans #: B36A9017596
Phone: (913) 648-7980	Fax #: (913) 383-4158	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 988675	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/13/2007 2:32:06 PM STEVEN

1

- 2 ANY DAMAGE TO THE BRAKES, CALIPERS, SLIDE PINS, ROTORS?
- 3 NO LEAKS FOUND?
- 4 PROBABLY GONNA BE A MOD, BUT GET WITH REP TO SEE WHO'S GONNA PAY

Information from Dealer

BRAKE PEDAL GOES ALMOST TO FLOOR WHEN BRAKES ARE APPLIED. THIS VAN WAS INVOLVED IN AN ACCIDENT. UPON INSPECTION, THE BRAKE PEDAL WENT ALMOST TO THE FLOOR. AS A RESULT, THE MASTER BRAKE CYLINDER WAS REPLACED AND THE ENTIRE BRAKE SYSTEM WAS BLEAD, THIS INCLUDES THE BRAKE CYLINDER, ALL FOUR WHEELS AND THE ABS SYSTEM. THERE IS NO CHANGE. THE BRAKES STOP THE CAR, BUT WHEN COMPARED TO AN 06, THE BRAKES CONTINUE TO PREFORS AS BEFORE. THERE IS NO AIR IN SYSTEM. ABS MOD PORBLEM? NOT THAT I SEE, EVERYTHING LOOKS GOOD

NOT THAT I CAN SEE
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2605496	GARYR	05/01/2008	GARYR	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	05/02: REPLD MODULATOR FIXED
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 4,936

Dealer #: 206888	TZ: PST	VIN: 5FNRL38837B [REDACTED]	Err:
Dlr Cont: ERIC	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (626) 359-8291	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: KARL SANDER		Doors: 5DR	WD: 2
Parts Mgr: ROGER WEISS		Fact: LINCOLN	Country: USA
Dlr Name: SIERRA HONDA		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
1450 SO. SHAMROCK AVE.		WhtBdy: ABS, AIR BAG, TCS, USA	
MONROVIA CA 91016		Engine #: J35A73006852	Trans #: B36A9018306
Phone: (626) 359-8291	Fax #: 6269325668	Em Type:	
DPSM: MARK BROWN	Zone/Dist: 01E	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/1/2008 10:33:34 AM GARYR
 1
 2 REPL MOD FAXED SUPER BLEED

5/2/2008 2:36:20 PM GARYR
 3 CB

5/2/2008 4:38:02 PM GARYR
 4 CB
 5 BE SURE TO ACTIVATE THE ABS

Information from Dealer

BRAKE PEDAL SOFT REPLD M/C N/C

JUST INSTALLED THE MOD

REPLD MOD AND PEDAL FEELS MUCH BETTER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2599981	DAVIDK	04/22/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	ABS?; FAX SUPER BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 24,042

Dealer #: 207898	TZ: EST	VIN: 5FNRL38637B [REDACTED]	Err:
Dlr Cont: MIKE FRAZIER	Training %: 23	Year: 2007	Model: ODYSSEY
Serv Ph: (717) 632-2992	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CINDI MCKINNEY		Doors: 5DR	WD: 2
Parts Mgr: KARL TYSON		Fact: LINCOLN	Country: USA
Dlr Name: HANOVER HONDA 1226 CARLISLE STREET HANOVER PA 17331		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (717) 632-2992	Fax #: 7176301554	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: WALTER	Zone/Dist: 05M	Engine #: J35A73006917	Trans #: B36A9018443
Previous Dealer/Contact	Date	Em Type:	
		RO #: 44209	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>4/22/2008 3:17:37 PM DAVIDK</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3 COMPAIR TO K/G 07 VAN. SEND SUPER BEED TO DEALER</p>	<p>BRAKE PEDAL IS MUSHY STOPS CAR BUT PEDAL CAN BE FORCED TO THE GROUND</p> <p>NO</p>
--	---

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2596826	JOHNB	04/17/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW,SOFT	PERFORM SUPER BLEED,CB	
		Resln Source: None	Date:
		Status: N/A	Mileage: 19,135

Dealer #: 206867	TZ: CST	VIN: 5FNRL38697B	Err:
Dir Cont: ERMIN PEZIC	Training %: 36	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 899-1122	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: STEVE GARVERICK		Doors: 5DR	WD: 2
Parts Mgr: BILL JOSLIN		Fact: LINCOLN	Country: USA
Dir Name: ECONOMY HONDA SUPERSTORE		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
2135 CHAPMAN ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHATTANOOGA TN 37421		Engine #: J35A73008087	Trans #: B36A9022115
Phone: (423) 899-1122	Fax #: (423) 510-9355	Em Type:	
DPSM: Michael Murphey	Zone/Dist: 07B	RO #: 323461	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>4/17/2008 9:41:04 AM JOHNB</p> <p>1 ORIGINAL COMPLAINT</p> <p>2 PREVIOUS REPAIRS OR PARTS REPLACED?</p> <p>3</p> <p>4 SO THE PEDAL TOUCHES THE FLOOR</p> <p>5 SO YOU HAVE NO ABILITY TO STOP OR HOLD THE CAR WITH THE BRAKES</p> <p>6 IS IT TOUCHING THE FLOOR</p> <p>7 IF IT IS ACTUALLY TOUCHING THE FLOOR,NO BRAKING WOULD OCCUR</p> <p>8 PERFORM OUR SUPER BLEED PROCEDURES I WILL FAX YOU</p>	<p>OWNER STATES BRAKE PEDAL FEEL SOFT,GOES TO THE FLOOR.</p> <p>NO</p> <p>PEDAL GOES TO THE FLOOR;MODUALTOR?</p> <p>YES</p> <p>NO,CAR STOPS OK,JUST PEDAL TO FLOOR</p> <p>AHH,BELIEVE SO</p> <p>WELL,LET ME CORRECT MYSELF,THERE IS SPACE BETWEEN</p> <p>FAX# 423 894 8632</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2679688	GARYR	09/02/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (LOW)	REP MOD		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 22,953

Dealer #: 206867	TZ: CST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: BRIAN KONWALER	Training %: 92	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 899-1122	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: STEVE GARVERICK		Doors: 5DR	WD: 2
Parts Mgr: BILL JOSLIN		Fact: LINCOLN	Country: USA
Dir Name: ECONOMY HONDA SUPERSTORE		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
2135 CHAPMAN ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHATTANOOGA TN 37421		Engine #: J35A73008087	Trans #: B36A9022115
Phone: (423) 899-1122	Fax #: 4235109355	Em Type:	
DPSM: Michael Murphey	Zone/Dist: 07B	RO #: 337284	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/2/2008 8:35:52 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPL MOD AND BLEED SYS ENG RUNNING

Information from Dealer

SEC COMPLAINT OF LOW BRAKE PEDAL. FIRST VIST SYSTEM WAS BLED. NO AIR WAS PRESENT.
 YES
 SYSTEM WAS BLED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2664814	LANCEK	08/06/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FADES	MOD; EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 28,651

Dealer #: 208153	TZ: CST	VIN: 5FNRL38217B [REDACTED]	Err:
Dir Cont: MATTHEW	Training %: 72	Year: 2007	Model: ODYSSEY
Serv Ph: (573) 893-7676	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: DANIEL CRAWFORD		Doors: 5DR	WD: 2
Parts Mgr: DOUGLAS MARONEY		Fact: LINCOLN	Country: USA
Dir Name: REAGAN HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
3215 MISSOURI BLVD.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
JEFFERSON CITY	MO 65109	Engine #: J35A63005397	Trans #: B36A9023343
Phone: (573) 893-7676	Fax #: 5738932128	Em Type:	
DPSM: PAUL SEVERSON	Zone/Dist: 08M	RO #: 182886	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/6/2008 1:24:29 PM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S IF PEDAL IS FIRM REPLACE THE ABS MODULATOR.

Information from Dealer

BRAKE PEDAL FADES
NO
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2287145	DAVIDK	02/28/2007	RONM	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SINKS WHEN APPLIED	WAR: REPLACED MASTER CYL TO FIX
	ResIn Source:	Warranty
	Status:	N/A
		Date: 02/28/2007
		Mileage: 7,319

Dealer #: 208216	TZ: MST	VIN: 5FNRL38467B [REDACTED]	Err:
Dir Cont: HERNANDEZ	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (480) 893-7900	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DAVID CLARK		Doors: 5DR	WD: 2
Parts Mgr: RONALD SMOLNISKY		Fact: LINCOLN	Country: USA
Dir Name: TEMPE HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
8030 S. AUTOPLEX LOOP		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
TEMPE AZ 85284		Engine #: J35A63005461	Trans #: B36A9023152
Phone: (480) 893-7900	Fax #: (480) 421-4865	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 133804	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

2/28/2007 2:34:14 PM DAVIDK

- 1
- 2
- 3
- 4 TRY A MASTER FIRST. IF FIX PLEASE LET US KNOW

Information from Dealer

C/S THAT THE BRAKE PEDAL TRAVELS TOO FAR CHECK AND REPORT.
 FOOT WOULD GO ALOMOST TO THE FLOOR.
 PEDAL WILL NOT PUMP UP. APPLY BRAKE IT WILL STOP THEN SLOWLY SINK. PUMP. SAME PROBLEM.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2654154	CHRISR	07/21/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL IS TOO SOFT	ABS MOD/; REPLACE MOD AND BLEED	
		Resin Source: None	Date:
		Status: N/A	Mileage: 3,782

Dealer #: 208327	TZ: MST	VIN: 5FNRL38627B [REDACTED]	Err:
Dir Cont: JAMES REYES	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: (801) 627-6720	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TODD HATCH		Doors: 5DR	WD: 2
Parts Mgr: TIM ELLIS		Fact: LINCOLN	Country: USA
Dir Name: KEN GARFF HONDA RIVERDALE		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
950 WEST RIVERDALE RD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
OGDEN UT 84405		Engine #: J35A73008749	Trans #: B36A9023748
Phone: (801) 627-6720	Fax #: 8013377139	Em Type:	
DPSM: Kelly Goodwin	Zone/Dist: 10F	RO #: 825647	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/21/2008 12:46:04 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMPARE TO OTHERS
 - 5 REPLACE ABS MOD AND BLEED PROPERLY

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL IS TOO SOFT
 NO
 I ALREADY BLED IT OUT AND NC
 NO, THE PEDAL GOES TO FLOOR
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2703845	DAVIDK	10/13/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW. OK AFT BLEED	ABS?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 10,482

Dealer #: 208308	TZ: EST	VIN: 5FNRL38777B [REDACTED]	Err:
Dir Cont: MARTIN ROMERO	Training %: 47	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 218-2111	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DERWENT WILLIAMSON		Doors: 5DR	WD: 2
Parts Mgr: JOSEPH MCCAULEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF BOWIE 2260 CRAIN HIGHWAY BOWIE MD 20716		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (301) 218-2111	Fax #: 3012186657	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Engine #: J35A73009219	Trans #: B36A9025049
Previous Dealer/Contact	Date	Em Type:	
		RO #: 229915	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/13/2008 7:39:04 AM DAVIDK

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 PREVIOUS REPAIR DESCRIPTION

4

5 REPLACE ABS MODULATOR

CUSTOMER STATES BRAKE PEDAL GOES TO FLOOR, 1ST VISIT MANUALLY BLEED BRAKES, TEST DROVE PEDAL FELT GOOD, 2ND VISIT REPLACED MASTER CYL, KEPT OVERNIGHT, BRAKE PEDAL GOOD, THIS IS THERE 3RD VISIT YES
MANUALLY BLEED BRAKES FIRST VISIT, REPLACED MASTERCYLINDER 2ND VISIT
WILL KEEP A GOOD PEDAL FOR A WEEK.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2442748	DAVIDK	09/11/2007	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	ABS?, ACTIVATE, REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 16,076

Dealer #: 207577	TZ: EST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: FARUK PATKOVIC	Training %: 24	Year: 2007	Model: ODYSSEY
Serv Ph: (678) 957-5000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MARK STROMBERG		Doors: 5DR	WD: 2
Parts Mgr: JOHN HICKS		Fact: LINCOLN	Country: USA
Dir Name: GWINNETT PLACE HONDA 3325 SATELLITE BLVD. DULUTH GA 30096		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (678) 957-5000	Fax #: (678) 957-5085	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	Engine #: J35A73009206	Trans #: B36A9024757
Previous Dealer/Contact	Date	Em Type:	
		RO #: 863607	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/11/2007 7:14:25 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DONE
 - 5 ACTIVATE BRAKES ON SLIPPERY ROAD. POSS STUCK SOLINOID. IF NO CHANGE REPLACE ABS

Information from Dealer

PEDAL GOES TO THE FLOOR
NO
CAR DOES STOP. VERY LOW PEDAL
REPALCED MASTER, INSPECTED BRAKE LINES, NO CHANGE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2421102	KENE	08/14/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKES WENT TO THE FLOOR 1X	CUST ERROR; NEED TO DUP, HAVE DPSM EVAL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,201

Dealer #: 206815	TZ: CST	VIN: 5FNRL38417B0	Err:
Dir Cont: JIM TYSON	Training %: 99	Year: 2007	Model: ODYSSEY
Serv Ph: (205) 823-3333	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RUDY ARVIZU		Doors: 5DR	WD: 2
Parts Mgr: CHRIS ABSTON		Fact: LINCOLN	Country: USA
Dir Name: TAMERON HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1675 MONTGOMERY HWY		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
BIRMINGHAM AL 35216		Engine #: J35A63006697	Trans #: B36A9028190
Phone: (205) 823-3333	Fax #: (205) 443-7656	Em Type:	
DPSM: CHRIS BRUNI	Zone/Dist: 07C	RO #: 399702	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/14/2007 8:12:04 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 NEED TO DUP, HAVE DPSM EVALUATE

Information from Dealer

CUSTOMER STATES 1 TIME BRAKE PADEL WENT TO THE FLOOR BUT HAS NOT DONE IT SENCE
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2606646	CHRISV	05/02/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 28,375

Dealer #: 208247	TZ: CST	VIN: 5FNRL38627B [REDACTED]	Err:
Dir Cont: PAUL ROBERTS	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (832) 601-4030	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JASON MCCABE		Doors: 5DR	WD: 2
Parts Mgr: DAN KRAFT		Fact: LINCOLN	Country: USA
Dir Name: GOODSON HONDA NORTH 17350 NORTH FREEWAY HOUSTON TX 77090		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (832) 601-4030	Fax #: 2814431932	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: VERNON SAGE	Zone/Dist: 03C	Engine #: J35A73010368	Trans #: B36A9027734
Previous Dealer/Contact	Date	Em Type:	
		RO #: 370391	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/2/2008 1:11:02 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP
 - 4 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL TRAVEL EXCESSIVE & SPONGY
NO
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2277002	TOMP	02/14/2007	TOMP	1

Code **Original Complaint**
P 4150 BRAKE PEDAL GOES TO FLOOR

Probable Cause/Solution
DEALER CAN'T DUPLICATE; FAXED KB 3764

Resin Source: None

Date:

Status: N/A

Mileage: 2,875

Dealer #: 208216	TZ: MST	VIN: 5FNRL384X7B [REDACTED]	Err:
Dir Cont: HERNANDEZ	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (480) 893-7900	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DAVID CLARK		Doors: 5DR	WD: 2
Parts Mgr: RONALD SMOLNISKY		Fact: LINCOLN	Country: USA
Dir Name: TEMPE HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
8030 S. AUTOPLEX LOOP		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
TEMPE AZ 85284		Engine #: J35A63006739	Trans #: B36A9028062
Phone: (480) 893-7900	Fax #: (480) 421-4865	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 131646	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

2/14/2007 12:57:50 PM TOMP

1

2

3 HAS CAR FAILED TO STOP?

4 FAXED ALLEGED BRAKE FAILURE (POLICY) Tech Line
Knowledge Base Name: 3764

Information from Dealer

C/S THAT WHEN YOUR APPLY THE BRAKES THE CARE DOES NOT SEEM TO WANT TO STOP AT FIRST. THE PEDAL WILL GO TO THE FLOOR AND U HAVE TO PUMP THE BRAKE. I TEST DROVE VEHICLE BRAKES ARE OPERATING NORMALLY CHECKED SYSTEM FOR ANY AIR NONE AT ANY WHEEL.
EFRAIN:
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2337640	GARYR	05/01/2007	TOMP	2

Code **Original Complaint**
P 4150 BRAKE PEDAL FEELS SOFT

Probable Cause/Solution
COMPARE TO LIKE CAR

Resln Source: None
Status: N/A

Date:
Mileage: 3,706

Dealer #: 207174	TZ: EST	VIN: 5FNRL38677E [REDACTED]	Err:
Dir Cont: GERALD	Training %: 78	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 993-2805	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: BILL HUGHES		Doors: 5DR	WD: 2
Parts Mgr: DON JONES		Fact: LINCOLN	Country: USA
Dir Name: HONDA CARLAND 11085 ALPHARETTA HWY ROSWELL GA 30076		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (770) 993-2805	Fax #: 7709984880	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	Engine #: J35A73010489	Trans #: B36A9028726
Previous Dealer/Contact	Date	Em Type:	
		RO #: 384200	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

5/1/2007 11:10:00 AM	GARYR	
1		BRAKE PEDAL SEEMS SOFT
2	COMPARE TO LIKE 07 ODY MEASURE BRAKE PEDAL TRAVEL ACTIVATE ABS AND BLEED IF SOFTER THAN K/G REPL MOD AND CALL BACK	
5/1/2007 12:36:51 PM	TOMP	
3		JERRY:
4		USED HDS TO ACTIVATE SOLENOIDS AND BLED BRAKES.
5		FEELS THE SAME.
6	COMPARE TO OTHER LIKE CAR?	YES, FEELS THE SAME
7	SOUNDS NORMAL FROM WHERE I'M SITTING.	
8	EXERCISE THE ABS, DRIVE AND DO PANIC STOP ON LOOSE OR WET ROAD SURFACE.	
9	IF PEDAL FEELS FIRMER AFTER EXERCISE THEN VSA MODULATOR COULD BE FAULTY. IF NOT, IT'S NORMAL.	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2257694	DAVIDK	01/19/2007	RONM	3

Code	Original Complaint	Probable Cause/Solution
P 4150	PEDAL GOES TO FLOOR	WAR: REPLACED MODULATOR TO FIX
		Resin Source: Warranty Date: 01/16/2007
		Status: N/A Mileage: 1,685

Dealer #: 208027	TZ: MST	VIN: 5FNRL38627B
Dir Cont: KAUTSKY DENNIS	Training %: 0	Year: 2007
Serv Ph: (435) 628-6100	Extn:	Tran: 5AT
Serv Mgr: DAVE LYNN		Doors: 5DR
Parts Mgr: GRADY WHITLOCK		Fact: LINCOLN
Dir Name: STEPHEN WADE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5
1630 S. HILTON DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
ST GEORGE UT 84770		Engine #: J35A73011059 Trans #: B36A9030483
Phone: (435) 628-6100	Fax #: (435) 628-6167	Em Type:
DPSM: PAT THOMAS	Zone/Dist: 10H	RO #: 369827
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 1/19/2007 3:13:46 PM DAVIDK
- 1
 - 2
 - 3
 - 4 OEM MASTER MAKE NOISE
 - 5 RE-INSTALL OEM MASTER. IF PEDDLE IS GOOD. REPLACE ABS MODULATOR.

Information from Dealer

BRAKE PEDLE GO TO THE FLOOR
 REPLACED MASTER. NOW IT MAKES A GRIND NOISE WHEN APPLYING THE BRAKES
 THE 1ST REPLACEMENT MASTER CAME IN A DAMMAGED BOX. WE REPLACED WITH 2ND ONE. IT ALSO MADE THE NOISE
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2236192	LANCEK	12/28/2006	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL IS LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM 2-3X
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 1,439

Dealer #: 208371	TZ: EST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: GRESHAM	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 457-0016	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: CHRISTOPHER BESSER		Doors: 5DR	WD: 2
Parts Mgr: JUNIOR COKER		Fact: LINCOLN	Country: USA
Dir Name: CURRY HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
5525 PEACHTREE INDUST.		WhtBdy: ABS, AIR BAG, TCS, USA	
CHAMBLEE GA 30341		Engine #: J35A73011461	Trans #: B36A9030954
Phone: (770) 457-0016	Fax #: (770) 455-0345	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 627747	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/28/2006 7:22:39 AM LANCEK

1

- 2 IS THE FLUID CLEAN?
- 3 THE PEDAL IS JUST LOW IN ITS TRAVEL?
- 4 EXERCISE ABS AND BLEED AS PER SM 2-3X

Information from Dealer

CUSTOMER STATES BRAKES FEEL LOW. I TRACE TO AND FOUND SOME OILY TYPE DIRT ON THE BRAKE MASTER CYLINDER LINE AND AT THE ABS MOUDULATOR . THE LINE ARETIGHT ALSO THE FLUID IN THE MASTER CYLINDER IS FULL. I BLEED THE BRAKE SYSTEM AND THE PEDAL IS STILL LOW
 YES IT IS ONLY ON THE OUTSIDE!
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2288606	LANCEK	03/02/2007	RUDYG	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM 2-3X'S
		Resin Source: None Date:
		Status: N/A Mileage: 2,252

Dealer #: 206523	TZ: PST	VIN: 5FNRL38867B [REDACTED]	Err:
Dir Cont: BENSON KEN	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (503) 255-8345	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: JOHN GERACI		Doors: 5DR	WD: 2
Parts Mgr: KEITH GEORGE		Fact: LINCOLN	Country: USA
Dir Name: RON TONKIN HONDA 300 S.E. 122ND AVENUE PORTLAND OR 97233		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
Phone: (503) 255-8345	Fax #: (503) 408-4392	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: KARL LUKASZEWICZ	Zone/Dist: 02C	Engine #: J35A73011933	Trans #: B36A9032249
Previous Dealer/Contact	Date	Em Type:	
		RO #: 89688	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

3/2/2007 11:26:46 AM LANCEK

1

- 2 DUPLICATE?
- 3 EXERCISE ABS AND BLEED AS PER SM 2-3X'S AND RETEST.

3/13/2007 10:34:43 AM RUDYG

4 03/13/2007 10:35:02 AM RUDYG

5 DID YOU GET ANY BUBBLES WHEN YOU BLEED IT?

6 YOU WILL NEED TO COMPARE TO K/G. IF SOFT IN COMPARISON, TEST DRIVE AND ACTIVATE ABS, IF PEDAL IMPROVES THEN YOU REPL VSA MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEADL TO SOFT, COMPARED TO OTHER TOURING MODEL BRAND NEW AND NEW MODEL PEDAL IS A LITTLE FIRMER THAN CUSTOMERS, SEEMS SOFT WHEN LOWERED TO FLOOR AND FIRMER WHEN AT HIGH ADJUSTMENT. ALSO STATES INTERMITTENT DOORS DON'T ALWAYS UNLOCK WHEN KEY IS TURNED OFF AND LOCKS ARE PROGRAMMED TO UNLOCK WHEN KEY REMOVED. YES

I EXERCISED ABS AND REBLED. I AM NOT SURE IF I SHOULD REPL VSA MODULATOR
HARD TO TELL. IF I HAVE ADJ PEDAL AT HIGHEST SETTING, THE PEDAL FEELS OK, IF I SET IT TO THE LOWEST SETTING IF FEELS A LITTLE SOFT.
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2762950	RUDYG	01/23/2009	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL GOES TO FLOOR	1/23: REPLACED VSA MODULATOR		
		ResIn Source:	Spoke w/ Dealer	Date: 01/23/2009
		Status:	N/A	Mileage: 29,933

Dealer #: 208488	TZ: EST	VIN: 5FNRL38777B [REDACTED]	Err:
Dir Cont: JOHN HOOVER	Training %: 90	Year: 2007	Model: ODYSSEY
Serv Ph: 770-922-5292	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DAVID STATON		Doors: 5DR	WD: 2
Parts Mgr: JOE GODDARD		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF CONYERS		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
1860 GA.HWY.20 SOUTH		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CONYERS GA 30013		Engine #: J35A73012012	Trans #: B36A9032632
Phone: (770) 922-5292	Fax #: 7709229380	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 250909	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/23/2009 11:36:08 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 SO AFTER REPLACEMENT YOU HAD NO PEDAL AT ALL?
 - 6 AND REPLACING THE MODULATOR FIXED IT?
 - 7 THANKS FOR INFO

Information from Dealer

THE BRAKE PEDAL IS GOING ALL THE WAY TO THE FLOOR
 YES
 MASTER CYLINDER, BOOSTER, AND BOOSTER HOSE
 REPLACEMENT
 I FIXED THIS ALREADY, I REPLACED THE MODULATOR TO FIX. I
 HAD ORIGINALLY HAD TO DO THE BOOSTER BECAUSE OF A
 LEAKING M/C REAR SEAL. THE BOOSTER HAD FLUID IN IT.
 RIGHT, CAR WOULD NOT STOP
 YES. I ALSO NOTICED THAT I COULD NOT BLEED IT UNTIL I
 STARTED ENGINE. OTHERWISE I COULD NOT GET A PEDAL.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2420436	KEITHC	08/13/2007	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT,	DEALER CAN'T DUOP, COMPARES	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,974

Dealer #: 207078	TZ: EST	VIN: 5FNRL38267B [REDACTED]	Err:
Dir Cont: TIMOTHY	Training %: 12	Year: 2007	Model: ODYSSEY
Serv Ph: (716) 484-0131	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: JEFFREY SWANSON		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: HARTLEY HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
1505 WASHINGTON ST.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
JAMESTOWN NY 14701		Engine #: J35A63007855	Trans #: B36A9033253
Phone: (716) 484-0131	Fax #: (716) 664-5128	Em Type:	
DPSM: Malcolm Hoff	Zone/Dist: 09A	RO #: 159652	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/13/2007 12:38:32 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 LET CUST DRIVE K/G FOR COMPARISION

Information from Dealer

CUST STATES BRAKES SPONGEY. CANNOT CONFIRM SPONGEYBRAKES. FLUID FULL NO LEAKES. NOT OUT OF AJUSTM.
NO
CUST HAS BEEN TO SEVERAL DEALERS, NOT HAPPY WITH THE ANSWERS, FEELS NORMAL , COMPARES TO K/G

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2600166	TOMP	04/23/2008	TOMP	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT & SPONGY	4/25: UNDER INVESTIGATION; IMPROVEMENT W/SUPER BLE	
		ResIn Source:	None
		Status:	N/A
		Date:	
		Mileage:	14,924

Dealer #: 208229	TZ: EST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: BOBBY CUTLER	Training %: 68	Year: 2007	Model: ODYSSEY
Serv Ph: (410) 267-7100	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DAVID TENNANT		Doors: 5DR	WD: 2
Parts Mgr: FRANK HARRIS		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF ANNAPOLIS		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
1736 WEST STREET		WhtBdy: ABS, AIR BAG, TCS, USA	
ANNAPOLIS MD 21401		Engine #: J35A73012745	Trans #: B36A9035022
Phone: (410) 267-7100	Fax #: 4102675925	Em Type:	
DPSM: BILL	Zone/Dist: 06F	RO #: 187475	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/23/2008 7:10:49 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 UNDER INVESTIGATION; FAXED KB 15224

Information from Dealer

BRAKE PEDAL SOFT & SPONGY ALMOST AT FLOOR WHEN PRESSING PEDAL
 YES
 REPLACED MASTER CYLINDER. FLUSHED AND BLEED BRAKE FLUID. CHECKED AND LUBED ALL CALIPAR SLIDES
 BOBBY

- 4/25/2008 1:57:42 PM TOMP
- 6

COMMENTS: PERFORMED "SUPER BLEED" BRAKE PEDAL NOW MUCH FIRMER AND HAS LESS TRAVEL.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2497938	CHRISV	11/21/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	PEDAL FADES	ABS; MOD 5X THEN BLEED	
		Resln Source: None	Date:
		Status: N/A	Mileage: 11,875

Dealer #: 206772	TZ: EST	VIN: 5FNRL38797B [REDACTED]	Err:
Dir Cont: MAURICIO GALVEZ	Training %: 51	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 890-7661	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: STEVEN BIRD		Doors: 5DR	WD: 2
Parts Mgr: CHRIS KOCH		Fact: LINCOLN	Country: USA
Dir Name: SPORT HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
3201 AUTOMOBILE BLVD.		WhtBdy: ABS, AIR BAG, TCS, USA	
SILVER SPRING MD 20904		Engine #: J35A73012871	Trans #: B36A9034272
Phone: (301) 890-7661	Fax #: (301) 847-1624	Em Type:	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	RO #: 93597	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/21/2007 1:37:08 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO KG, IF DIFF MOD ABS 5X THEN BLEED

Information from Dealer

BRAKE PEDAL LOSES FADES TO THE FLOOR
 YES
 MASTER CYLINDER WAS REPLACED, BRAKES HAVE BEEN
 BLED TWICE SINCE THEN.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2820080	KENE	05/14/2009	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	CUST SAYS BRAKE FEELS LOW	NORMAL; HAVE CUST DUPLICATE
	Resin Source: None	Date:
	Status: N/A	Mileage: 26,285

Dealer #: 208299	TZ: EST	VIN: 5FNRL38217B010040	Err:
Dlr Cont: RODRIQUEZ	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: 954-742-5227	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: SAL SERAGUSA		Doors: 5DR	WD: 2
Parts Mgr: ROBERT BUTTON		Fact: LINCOLN	Country: USA
Dlr Name: RICK CASE HONDA 15700RICKCASE HONDA WY DAVIE FL 33331		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (954) 742-5227	Fax #: 9543643297	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DALE MEEKS	Zone/Dist: 07P	Engine #: J35A63009245	Trans #: B36A9037799
Previous Dealer/Contact	Date	Em Type:	
		RO #: 500196	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/14/2009 10:25:03 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP
 - 4 THEN HAVE CUST DUP

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL IS TO LOW
NO
YES AND FEELS NORMAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2456759	LANCEK	09/27/2007	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS SOFT	MODULATOR; EXERCISE THE ABS AND BLEED 2-3X
		ResIn Source: None Date:
		Status: N/A Mileage: 7,962

Dealer #: 207990	TZ: CST	Year: 2007	VIN: 5FNRL38297B [REDACTED]	Err:
Dir Cont: WAYNE	Training %: 62	Tran: 5AT	Model: ODYSSEY	
Serv Ph: (405) 329-1077	Extn:	Doors: 5DR	Trim: LX	
Serv Mgr: JIM GOOLSBY		Fact: LINCOLN	WD: 2	
Parts Mgr: GREG JONES		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	Country: USA	
Dir Name: FOWLER HONDA 617 N. INTERSTATE DR. NORMAN OK 73069		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	Engine #: J35A63009236	Trans #:
Phone: (405) 329-1077	Fax #: (405) 292-1373	Em Type:	RO #: 201886	
DPSM: TONY DANG	Zone/Dist: 10B	Case Type: Technical	W.O. #:	
Previous Dealer/Contact	Date			

Tech Line Suggests

- 9/27/2007 10:59:34 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 DUPLICATE?
 - 5 EXERCISE THE ABS AND BLEED AS PER SM 2-3X. IF PEDAL FEEL RETURNS REPLACE THE MODULATOR.

Information from Dealer

BRAKE PEDEL SOFT
 YES
 REPLACED MASTER CYLINDER
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2564646	STEVEN	02/27/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS SOFT	MODULATOR?; PERFORM SUPERBLEED
	Resin Source:	None
	Status:	N/A
		Date:
		Mileage: 5,357

Dealer #: 208111	TZ: PST	VIN: 5FNRL38497B [REDACTED]	Err:
Dir Cont: MAHATHMAN	Training %: 95	Year: 2007	Model: ODYSSEY
Serv Ph: (707) 769-4044	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: LUKE AMMANN		Doors: 5DR	WD: 2
Parts Mgr: JOHN HURLBERT		Fact: LINCOLN	Country: USA
Dir Name: HANSEL HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1310 AUTO CENTER DRIVE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
PETALUMA CA 94952		Engine #: J35A63009391	Trans #: B36A9038939
Phone: (707) 769-4044	Fax #: (707) 769-4049	Em Type:	
DPSM: JASON SCHER	Zone/Dist: 12B	RO #: 692	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/27/2008 3:02:20 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 HAVE YOU BLED THE BRAKES YET?
 - 5 PERFORM THIS PROCEDURE, IF NO LICK REPLACE THE MODULATOR (FAXED SUPERBLED PROCEDURE)

Information from Dealer

BRAKE PEDAL IS LOW AND IT ALSO FEELS SOFT.
 NO
 YES
 NO
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2694493	KENE	09/25/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	MODULATOR; REPLACE
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 34,004

Dealer #: 207076	TZ: EST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: HEATH MINOR	Training %: 70	Year: 2007	Model: ODYSSEY
Serv Ph: (513) 829-6900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TOM RILEY		Doors: 5DR	WD: 2
Parts Mgr: CLINT CROMER		Fact: LINCOLN	Country: USA
Dir Name: PERFORMANCE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5760 DIXIE HIGHWAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
FAIRFIELD OH 45014		Engine #: J35A73015500	Trans #: B36A9041850
Phone: (513) 829-6900	Fax #: 5138295821	Em Type:	
DPSM: MIKE DITMER	Zone/Dist: 04C	RO #: 28556	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/25/2008 1:22:20 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 REPLACE THE MODULATOR AND IF SAME, WAIT FOR HSB

Information from Dealer

SHIMMY WHEN BRAKING. BRAKE PEDAL FEELS LOWER AND SOFTER THAN NORMAL.
 NO
 WHAT TO DO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2568703	KEITHC	03/05/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	COMPARE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 13,152

Dealer #: 207879	TZ: CST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: MIKE REIMAN	Training %: 76	Year: 2007	Model: ODYSSEY
Serv Ph: (847) 297-5700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: PAUL BENEDETTO		Doors: 5DR	WD: 2
Parts Mgr: ROBERT GERMANN		Fact: LINCOLN	Country: USA
Dir Name: O'HARE HONDA 1533 RIVER ROAD DES PLAINES IL 60018		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (847) 297-5700	Fax #: (847) 297-6060	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: GEORGE MARIS	Zone/Dist: 08E	Engine #: J35A73015732	Trans #: B36A9042604
Previous Dealer/Contact	Date	Em Type:	
		RO #: 274179	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/5/2008 7:35:59 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DOES IT STOP OK
 - 4 COMPARE TO K/G

Information from Dealer

BRAKE PEDAL SOFT AND LOW
REPLACED M/C
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2369080	JAMESH	06/11/2007	JAMESH	2

Code	Original Complaint	Probable Cause/Solution		
P 4150	LOW BRAKE PEDAL	ABS MODULATOR: REPLACED		
		ResIn Source:	Warranty	Date: 08/27/2007
		Status:	N/A	Mileage: 4,701

Dealer #: 206948	TZ: EST	VIN: 5FNRL38247B	Err:
Dir Cont: MICKEY WRIGHT	Training %: 59	Year: 2007	Model: ODYSSEY
Serv Ph: (440) 997-5151	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: ROBERT CHILDS		Doors: 5DR	WD: 2
Parts Mgr: ROBERT CHILDS		Fact: LINCOLN	Country: USA
Dir Name: NASSIEF HONDA 5456 MAIN AVENUE ASHTABULA OH 44004		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (440) 997-5151	Fax #: 4409929330	Engine #: J35A63010471	Trans #: B36A9043168
DPSM: RON HOPKINS	Zone/Dist: 04F	Em Type:	
Previous Dealer/Contact	Date	RO #: 175356	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/11/2007 6:15:18 AM JAMESH
 1
 2
 3 AIR IN SYSTEM?
 4 REPLACE THE ABS MODULATOR

8/27/2007 9:10:55 AM JAMESH
 5 WAR

Information from Dealer

LOW BRAKE PEDAL,INTERMITENTLY WILL GO TO FLOOR.
 CAR WILL STOP BUT PEDAL LOWER THAN USUAL INTERM
 NONE

Replaced Part(s): 08798-9008 FLUID, BRAKE (DOT 3)
 57110-SHJ-964 MODULATOR ASSY., VSA

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2378068	CHRISV	06/20/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,645

Dealer #: 206978	TZ: EST	VIN: 5FNRL38447B [REDACTED]	Err:
Dir Cont: RICHARD TURNER	Training %: 55	Year: 2007	Model: ODYSSEY
Serv Ph: (570) 888-5824	Extn:	Tran: 5AT	Trim: EX
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: BOB'S HONDA 26254 ROUTE 220 MILAN PA 18831		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (570) 888-7748	Fax #: (570) 888-1002	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: Malcolm Hoff	Zone/Dist: 09A	Engine #: J35A63010536	Trans #:
Previous Dealer/Contact	Date	Em Type:	
		RO #: 27793	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/20/2007 1:34:41 PM CHRISV

- 1
- 2
- 3 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL FEELS VERY SOFT (LOTS OF TRAVEL)
BLED AND NC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2383117	RAYD	06/27/2007	RAYD	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL SOFT	EXPECTATIONS;UNABLE TO DUPLICATE;COMPARES SAME		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 13,398

Dealer #: 208353	TZ: CST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: KEVIN TRINH	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: (972) 731-3100	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: GREG BERNARD		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL FAHY		Fact: LINCOLN	Country: USA
Dir Name: DAVID MCDAVID HONDA OF FRISCO 1601 N. DALLAS PARKWAY FRISCO TX 75034		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (972) 731-3100	Fax #: (972) 731-3179	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: OLEN CURL	Zone/Dist: 03A	Engine #: J35A73016311	Trans #: B36A9044054
Previous Dealer/Contact	Date	Em Type:	
		RO #: 107551	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/27/2007 7:58:39 AM RAYD
- 1
 - 2
 - 3 DID ANYONE EVER COMPARE TO IDENTICAL?
 - 4 HAVE YOU EXERCISED THE ABS?
 - 5 DID YOU NOTICE ANY CHANGE IN THE PEDAL FEEL
 - 6 COULD THIS CUSTOMER BE READING SOMETHING ON THE INTERNET ABOUT BRAKES?
 - 7 REFER TO DPSM

Information from Dealer

JAKE; BRAKS PEDAL TO SOFT
 THE CUSTOMER SAYS THE BRAKE PEDAL GOES TO THE FLOOR, I COULD NEVER DUPLICATE, SO I PUT A MASTER CYL ON, BLEAD IT. THE CUSTOMER WOULD NOT TAKE THE CAR THATS WHAT I AM GETTING TO, IT IS EXACTLY THE SAME AS TWO OTHER CARS, I WAS TOLD TO CALL YOU GUYS TO SAY I COVERED ALL MY BASES
 YES,
 NONE, I AM FAMILIER WITH THAT PROBLEM, THE PEDAL DIDNT COME UP AT ALL AFTERWARDS, THIS CAR STOPS RIGHT NOW
 YES, HE CAME IN HERE AND ASKED IF WE HAD MANY COMPLAINTS ABOUT BRAKES ON THIS MODEL, WHEN THE ADVISOR SAID NO, HE SAID THAT NOT WHAT HE HEARD ON THE INTERNET

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2230707	RAYD	12/20/2006	RAYD	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT AND LOW	MODULATOR?; EXERCISE/BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,960

Dealer #: 207787	TZ: EST	VIN: 5FNRL38637B [REDACTED]	Err:
Dir Cont: SLOYER CURT	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 534-0086	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CURT SLOYER		Doors: 5DR	WD: 2
Parts Mgr: ROBERT THOMAS		Fact: LINCOLN	Country: USA
Dir Name: MILTON MARTIN HONDA 2420 BROWNS BRIDGE RD. GAINESVILLE GA 30504		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (770) 534-0086	Fax #: (770) 535-2312	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	Engine #: J35A73016774	Trans #: B36A9045703
Previous Dealer/Contact	Date	Em Type:	
		RO #: 150264	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

12/20/2006 1:44:20 PM RAYD

- 1
- 2 IS THE PEDAL LOW OR SOFT?
- 3 DID YOU COMPARE?
- 4 EXERCISE THE ABS, I FTHE PEDAL FEELS BETTER
AFTERWARDS, REPLACE THE MODULATOR, IF NOT,
BLEED THE SYSTEM FIRST

SOFT BRAKE PEDAL
BOTH
YES, IT IS DEFINETLY LOWER THAN A NEW UNIT ON THE LOT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2457457	KENE	09/28/2007	AMYB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT AT STOPS)	NORMAL; COMPARE TO LIKE, EDUCATE CUST	
		Resln Source:	None
		Status:	N/A
		Date:	
		Mileage:	6,696

Dealer #: 207252	TZ: EST	VIN: 5FNRL38207B [REDACTED]	Err:
Dir Cont: GEOFF	Training %: 71	Year: 2007	Model: ODYSSEY
Serv Ph: (585) 334-0880	Extn: 3009	Tran: 5AT	Trim: LX
Serv Mgr: WILLIAM BUECHEL		Doors: 5DR	WD: 2
Parts Mgr: STEPHEN ZAMBITO		Fact: LINCOLN	Country: USA
Dir Name: JOHN HOLTZ HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
3925 W. HENRIETTA ROAD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
ROCHESTER NY 14623		Engine #: J35A63010685	Trans #: B36A9044985
Phone: (585) 334-0880	Fax #: 5853347843	Em Type:	
DPSM: Malcolm Hoff	Zone/Dist: 09A	RO #: 673741	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/28/2007 7:32:50 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE, IN 07 SOMETHING CHANGED, IF SAME EDUCATE CUST

Information from Dealer

CUSTOMERS STATES BRAKE PEDAL SOFT, CHECKED FOR LEAKS AND WENT THROUGH AND POWER BLEED BRAKES AND MANUALLY BLEED BRAKES ALSO, NO

10/26/2007 9:25:08 AM AMYB

- 4 SURVEY

GEOFF HARGATHER* 34 MARWOOD RD ROCHESTER, NY 14646 PENDE>SD>DONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2664454	LANCEK	08/06/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE BRAKE PEDAL GOES LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM
		Resin Source: None
		Date:
		Status: N/A
		Mileage: 34,037

Dealer #: 207266	TZ: CST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dlr Cont: WILLIAM	Training %: 22	Year: 2007	Model: ODYSSEY
Serv Ph: (865) 218-5410	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JAMES HUTSON		Doors: 5DR	WD: 2
Parts Mgr: DAVID ROSS		Fact: LINCOLN	Country: USA
Dlr Name: WEST SIDE HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
10117 PARKSIDE DRIVE		WhtBdy: ABS, AIR BAG, TCS, USA	
KNOXVILLE TN 37922		Engine #: J35A73017248	Trans #: B36A9046888
Phone: (865) 218-5410	Fax #: 8652185424	Em Type:	
DPSM: Michael Murphey	Zone/Dist: 07B	RO #: 332586	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/6/2008 10:15:06 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 DUPLICATE?
 - 5 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S IF PEDAL IS FIRM REPLACE THE ABS MODULATOR.

Information from Dealer

PEDAL IS SOFT AND LOW
 YES
 ABS MODUL. AND MASTER CLY 10,000 MILES AGO
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2692507	KENE	09/23/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	MODULATOR; REPLACE
	Resin Source: None	Date:
	Status: N/A	Mileage: 33,586

Dealer #: 208168	TZ: EST	VIN: 5FNRL388X7B [REDACTED]	Err:
Dir Cont: RONALD ROSE	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (540) 898-5200	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: RONALD ROSE		Doors: 5DR	WD: 2
Parts Mgr: ANTHONY PARASILITI		Fact: LINCOLN	Country: USA
Dir Name: POHANKA HONDA OF FREDERICKSBURG 5200JEFFERSON DAVISHWY FREDERICKSBURG VA 22408		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
Phone: (540) 898-5200	Fax #: 5408980790	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73017260
DPSM: MICHAEL RIEDEL	Zone/Dist: 06C	Em Type:	Trans #: B36A9046902
Previous Dealer/Contact	Date	RO #: 218511	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 9/23/2008 9:31:15 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE THE MODULATOR

Information from Dealer

CUST STATES THE BRAKE PEDAL IS SOFT
YES
HAVE MANUALLY BLED BRAKES. HAVE BEEN TOLD THERE
ISA NEW MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2361078	KEITHC	05/31/2007	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	CUST EXPECTATIONS	
		Resln Source: None	Date:
		Status: N/A	Mileage: 2,078

Dealer #: 207548	TZ: EST	VIN: 5FNRL38637B [REDACTED]	Err:
Dir Cont: ANTHONY WILSON	Training %: 43	Year: 2007	Model: ODYSSEY
Serv Ph: (954) 346-1003	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DALE KENNON		Doors: 5DR	WD: 2
Parts Mgr: REYNOLD RODRIGUEZ		Fact: LINCOLN	Country: USA
Dir Name: CORAL SPRINGS HONDA 9400 W. ATLANTIC BLVD. CORAL SPRINGS FL 33071		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (954) 346-1003	Fax #: (954) 753-5572	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73017608
DPSM: DALE MEEKS	Zone/Dist: 07P	Trans #: B36A9048090	Em Type:
Previous Dealer/Contact	Date	RO #: 817496	Case Type: Technical
		W.O. #:	

Tech Line Suggests

5/31/2007 7:26:30 AM KEITHC

1

2

3 DEMO ABS OPERATION, COMPARE TO SEVERAL K/G

Information from Dealer

CUST. STATES THAT BRAKE FEELS SPONGY AND NOT STOPPING QUICKLY ENOUGH.

COMPARES TO K/G, CUST EXPECTATIONS, WE FEEL IT'S NORMAL TO US

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2434302	KENE	08/29/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	NORMAL; COMPARE TO ANOTHER 2007	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,337

Dealer #: 207891	TZ: PST	Year: 2007	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: STEPHAN	Training %: 76	Tran: 5AT	Model: ODYSSEY	
Serv Ph: (509) 927-7000	Extn:	Doors: 5DR	Trim: EX-L	
Serv Mgr: JAMES FREET		Fact: LINCOLN	WD: 2	
Parts Mgr: JOHN ROWLAND		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	Country: USA	
Dir Name: VALLEY HONDA EAST 8201 SPRAGUE AVE. SPOKANE WA 99212		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73017638	Trans #: B36A9048091
Phone: (509) 927-7000	Fax #: (509) 921-2117	Em Type:	RO #: 231140	
DPSM: MARK ROESSLER	Zone/Dist: 02F	Case Type: Technical	W.O. #:	
Previous Dealer/Contact	Date			

Tech Line Suggests

8/29/2007 1:22:42 PM KENE

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 COMPARE TO LIKE WITH A 2007

Information from Dealer

CUST. COMPLAINS OF "MUSHY" BRAKE PEDAL, PEDAL IS BETTER WHEN PUMPED UP, THEN MUSHY AGAIN. BLED BRAKES AND CHANGEWD FLUID, "BETTER" BUT STILL DOESN'T COMPARE TO A NEW ODYSSEY IN INVENTORY. CHECK BRAKE PEDAL FREE-PLAY, & HEIGHT, OK. BRAKE PEDAL DOESN'T SINK WHEN TESTED PER SVC. MANUAL, BUT GOES TO FLOOR WHEN ENOUGH PRESSURE IS APPLIED. HONDA ACC TRAILER HITCH, & AFTER_MKT ELECTRIC TRAILER BRAKE CONTROLS INST'D
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2341049	JAMESH	05/04/2007	JAMESH	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	MODULATOR?; COMPARE, REPLACE
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 5,422

Dealer #: 206666	TZ: EST	VIN: 5FNRL38257B [REDACTED]	Err:
Dir Cont: MICHAEL	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (570) 341-1400	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: MICHAEL GRAMIGNA		Doors: 5DR	WD: 2
Parts Mgr: MARTIN ROCHE		Fact: LINCOLN	Country: USA
Dir Name: MATT BURNE HONDA 1110 WYOMING AVENUE SCRANTON PA 18509		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (570) 341-1400	Fax #: (570) 207-9675	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: ALAN LEBAIR	Zone/Dist: 05L	Engine #: J35A63011879	Trans #: B36A9049320
Previous Dealer/Contact	Date	Em Type:	
		RO #: 139970	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/4/2007 1:22:01 PM JAMESH
- 1
 - 2
 - 3 WAS THERE ANY AIR IN THE SYSTEM?
 - 4 COMPARE TO K/G, IF WORSE, REPLACE THE MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL SEEM LOW.
REPLACED THE MASTER CYLINDER AND STILL LOW
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2420501	TOMP	08/13/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SPONGY	FAULTY VSA MODULATOR; REPLACEMENT	
		Resin Source: None	Date:
		Status: N/A	Mileage: 4,560

Dealer #: 207539	TZ: PST	VIN: 5FNRL38407B [REDACTED]	Err:
Dir Cont: WILLIAM WRIGHT	Training %: 19	Year: 2007	Model: ODYSSEY
Serv Ph: (858) 694-1020	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: WILLIAM KULEK		Doors: 5DR	WD: 2
Parts Mgr: MARK DRALLE		Fact: LINCOLN	Country: USA
Dir Name: PACIFIC HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
4761 CONVOY STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
SAN DIEGO CA 92111		Engine #: J35A63012014	Trans #: B36A9049431
Phone: (858) 694-1020	Fax #: (858) 565-9453	Em Type:	
DPSM: BRIAN DERBYSHIRE	Zone/Dist: 01K	RO #: 57804	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/13/2007 1:12:09 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 COMPARE TO OTHER LIKE CAR?
 - 6
 - 7
 - 8 POSSIBLE; EXERCISE THE ABS THEN EVALUATE THE BRAKE PEDAL FEEL.

Information from Dealer

BRAKES SPONGEY
 NO
 WILLIAM
 YES
 YES; THIS ONE IS VERY SOFT
 OTHER TECHS AND SHOP FOREMAN SAY THE SAME.
 THEY SAID THE VSA MODULATOR IS PROBABLY BAD.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2567268	JOHNB	03/03/2008	GARYR	6

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT,LOW	FB: SUPER BLEED & MOD REPLACE DID NOT FIX	
		Resln Source: None	Date:
		Status: N/A	Mileage: 20,016

Dealer #: 206717	TZ: EST	VIN: 5FNRL38807B [REDACTED]	Err:
Dir Cont: MIKE LARSON	Training %: 95	Year: 2007	Model: ODYSSEY
Serv Ph: (727) 521-4000	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: JOHN SCHNEPP		Doors: 5DR	WD: 2
Parts Mgr: MICHELE LEGGETT		Fact: LINCOLN	Country: USA
Dir Name: CROWN HONDA		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
7671 US HIGHWAY19NORTH		WhtBdy: ABS, AIR BAG, TCS, USA	
PINELLAS PARK FL 33781		Engine #: J35A73019513	Trans #: B36A9052898
Phone: (727) 521-4000	Fax #: 7273291558	Em Type:	
DPSM: DONALD LOGAN	Zone/Dist: 07M	RO #: 11906	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

3/3/2008 12:38:53 PM

JOHNB

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 WANT YOU TO PERFORM A SPECIAL BLEEDING PROCEDURE;DO YOU HAVE A FAX#
- 5 AGAIN I UNDERSTOOD AS 727 329 1558
- 6 WILL FAX,PLEASE FOLLOW PROCEDURES;PLEASE CB WITH RESULTS
- 7 BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE) Tech Line Knowledge Base Name: 15224
Issue Date: 20-Feb-2008 Source: HTL-INFO

BRAKE PEDAL VERY LOW TEST DRIVE HIT ABS CAME BACK UP

NO

WHAT DO WE DO NOW

YES 727 329 1558

CORRECT

3/5/2008 10:20:21 AM

JOHNB

- 8 RECEIVED FEEDBACK FAX: 2567268 5FNRL38807B027107
03/05/2008 ODYSSEY 2007 206717 JOHN_BURNSIDE
COMMENTS: SUPER BLEED NOT WORK REPLACE VSA MODULATOR ALL GOOD THANKS FOR THE HELP MIKE
- 9 PENDED TO TECHLINE GENERAL GROUP PENDED TO TECHLINE POWERTRAIN GROUP

3/27/2008 10:15:29 AM

TOMP

- 10
- 11
- 12 CONSIDER THIS PROBLEM UNDER INVESTIGATION; YOU CAN DO THE BLEED AGAIN. THAT'S AS GOOD AS IT GETS UNTIL THE FACTORY COMES UP WITH A PERMANENT FIX.

MIKE:

REPLACED THE VSA MODULATOR AND WAS OK FOR ABOUT 800 MILES. CAR BACK TODAY WITH LOW PEDAL AGAIN.

5/13/2008 9:39:35 AM

GARYR

- 13
- 14 I WILL CHK AND CALL YOU BACK

DONALD (DPSM) CUSTOMER WAS TOLD THAT THIS PROBLEM IS KNOWN BUT I CAN'T FIND ANYTHING ON IT.
DONALD'S CELL 813 523-2506

5/13/2008 2:10:40 PM

GARYR

- 15 CB
- 16 YOU NEED TO CONFIRM THAT THE PEDAL IS SOFT. COMPARE TO LIKE YEAR CAR. IF SOFT THEN ACTIVATE ABS AND SUPER BLEED IF PEDAL IMPROVES THEN REPL MOD AGAIN. ACTIVATE ABS AND SUPER BLEED. 09 MODULATORS ARE NOT AVAIL AT THIS TIME AND NO ETA. IF N/C THEN REPL THE M/C

DONALD,
I WILL T/D THE CAR ON THUR.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2248146	TOMP	01/10/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL TOO SOFT	CUSTOMER EXPECTATIONS; COMPARE TO OTHER LIKE CARS	
		Resln Source: None	Date:
		Status: N/A	Mileage: 1,482

Dealer #: 208218	TZ: PST	VIN: 5FNRL38777B [REDACTED]	Err:
Dir Cont: BROWN ROBERT	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (702) 568-3500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JESSE OLEDAN		Doors: 5DR	WD: 2
Parts Mgr: MICHEAL AUSTIN		Fact: LINCOLN	Country: USA
Dir Name: FINDLAY HONDA HENDERSON 933 AUTO SHOW DRIVE HENDERSON NV 89014		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (702) 568-3500	Fax #: (702) 990-2748	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73019733
DPSM: PAT THOMAS	Zone/Dist: 10H	Trans #: B36A9053588	Em Type:
Previous Dealer/Contact	Date	RO #: 89128	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 1/10/2007 10:04:42 AM TOMP
- 1
 - 2
 - 3 CAN YOU DUPLICATE THE COMPLAINT?
 - 4 COMPARE TO OTHER LIKE CARS?
 - 5 HOW DOES THE CUSTOMER'S CAR COMPARE TO OTHERS?
 - 6 DOES THE CUSTOMER ALLEGE THE BRAKE PEDAL GOES TO THE FLOOR, OR THE CAR DOES NOT STOP?
 - 7
 - 8 HOW CAN I HELP?
 - 9 NO KNOWN PROBLEMS, CUSTOMER EXPECTATIONS ARE ANOTHER MATTER.

Information from Dealer

BRAKE PEDAL FEELS TO SOFT
 ROBERT:
 YES
 YES
 FEELS THE SAME.

 NO

 ONLY THAT THE BRAKE PEDAL "FEEL" IS NOT TO HIS LIKING.
 ANY KNOWN PROBLEMS?

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2415131	RUDYG	08/06/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL, SOFT	MODULATOR?; ACTIVATE ABS, RECHECK	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,679

Dealer #: 207066	TZ: EST	VIN: 5FNRL38877B [REDACTED]	Err:
Dir Cont: JOSE HERNANDEZ	Training %: 70	Year: 2007	Model: ODYSSEY
Serv Ph: (718) 253-8400	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: VLADISLAV KOVBASYUK		Doors: 5DR	WD: 2
Parts Mgr: FRANCISCO FIGUEROA		Fact: LINCOLN	Country: USA
Dir Name: PLAZA HONDA		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
2740 NOSTRAND AVENUE		WhtBdy: ABS, AIR BAG, TCS, USA	
BROOKLYN NY 11210		Engine #: J35A73019856	Trans #: B36A9053644
Phone: (718) 253-8400	Fax #: (718) 338-4470	Em Type:	
DPSM: JOHN POMPILE	Zone/Dist: 05A	RO #: 901264	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/6/2007 1:27:23 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACED ANY PARTS YET?
 - 5 ACTIVATE ABS ON SLIPPERY ROAD AND SEE IF PEDAL IMPROVES. IF YES, REPL VSA MODULATOR.

Information from Dealer

C/S BRAKE PEDAL GOES TOO FAR DOWN, FEELS SOFT
 YES
 BLEED BRAKES WITH POWER BLEEDER
 NO
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2463648	RUDYG	10/05/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	VSA MODULATOR?; ACTIVATE ABS, RECHECK
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 4,075

Dealer #: 207343	TZ: PST	VIN: 5FNRL38427B0	Err:
Dir Cont: HUE TRINH	Training %: 26	Year: 2007	Model: ODYSSEY
Serv Ph: (425) 643-3770	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RANDY EATON		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: HONDA AUTO CENTER OF BELLEVUE 13291 S.E. 36TH STREET BELLEVUE WA 98006		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (425) 643-3770	Fax #: (425) 641-0795	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: PETER HOLT	Zone/Dist: 02A	Engine #: J35A63013158	Trans #: B36A9054149
Previous Dealer/Contact	Date	Em Type:	
		RO #: 868959	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/5/2007 4:19:52 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU GET ANY BUBBLES?
 - 4 TRY TO ACTIVATE ABS AND IF PEDAL IMPROVES, REPL VSA MODULATOR
 - 5 TRY COMPARING TO K/G 07 ODY FIRST. IF SAME, NORMAL. IF YOURS IS LOW, DO SOLENOID TEST WITH HDS IN VSA. IF IT IMPROVES REPL VSA MODULATOR

Information from Dealer

BRAKE FEEL SPONGY, NO LEAKS, PEDAL NOT SHINKING, FLUSH BRAKE TWICE, NO DIFFERENCE.
NO
NO
NO DIRT OR GRAVEL ROADS AROUND HERE. WILL BE HARD TO FIND A ROAD WHERE WE CAN ACTIVATE ABS.
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2549070	LANCEK	02/05/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS SPONGY	MODULATOR; EXERCISE THE ABS AND BLEED AS PER SM	
		ResIn Source:	None
		Date:	
		Status:	N/A
		Mileage:	6,464

Dealer #: 207343	TZ: PST	Year: 2007	VIN: 5FNRL38427B[REDACTED]	Err:
Dir Cont: HUE TRINH	Training %: 30	Model: ODYSSEY		
Serv Ph: (425) 643-3770	Extn:	Tran: 5AT	Trim: EX	
Serv Mgr: RANDY EATON		Doors: 5DR	WD: 2	
Parts Mgr:		Fact: LINCOLN	Country: USA	
Dir Name: HONDA AUTO CENTER OF BELLEVUE 13291 S.E. 36TH STREET BELLEVUE WA 98006		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L		
Phone: (425) 643-3770	Fax #: (425) 641-0795	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,		
DPSM: PETER HOLT	Zone/Dist: 02A	Engine #: J35A63013158	Trans #: B36A9054149	
Previous Dealer/Contact	Date	Em Type:		
		RO #: 883209		
		Case Type: Technical		
		W.O. #:		

Tech Line Suggests

- 2/5/2008 3:06:47 PM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 DUPLICATE?
 - 5 THE PEDAL IS JUST LOW?
 - 6 EXERCISE THE ABS AND BLEED AS PER SM

Information from Dealer

FEEL BRAKE SPONGY, MASTER CYLINDER WAS REPLACED FOUR MONTHS AGO WITH THE SAME PROBLEM.
 YES
 BRAKE SPONGY BEFORE, BLEED SYSTEM AND CALL TECH LINE AND WAS TOLD TO REPLACE MASTER CYLINDER, THEN IT IS OK FOR FOUR MONTHS, NOW FEEL SPONGY AGAIN.
 YES
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2596939	KENE	04/17/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS SOFT	NORMAL; COMPARES TO LIKE
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 16,317

Dealer #: 208185	TZ: EST	VIN: 5FNRL38427B[REDACTED]	Err:
Dlr Cont: TIMOTHY ROBARE	Training %: 95	Year: 2007	Model: ODYSSEY
Serv Ph: (413) 593-6727	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RICHARD CONRAD		Doors: 5DR	WD: 2
Parts Mgr: ARMANDO EUGENIO JR.		Fact: LINCOLN	Country: USA
Dlr Name: CURRY HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
767 MEMORIAL DRIVE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
CHICOPEE MA 01020		Engine #: J35A63013370	Trans #: B36A9054731
Phone: (413) 593-6727	Fax #: 4135935288	Em Type:	
DPSM: SUZI HENRY	Zone/Dist: 09E	RO #: 211993	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

4/17/2008 10:58:49 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 COMPARED TO LIKE
- 4 IF IT COMPARES TO LIKE THEN NORMAL

CUST FEELS BRAKE PEDAL GOES TO LOW BEFORE BRAKES WORK
 NO
 YES, SEEMS NORMAL, CUST WENT ON WEB AND THEY REPLACED THE MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2713014	CHRISV	10/28/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	ABS MOD; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 24,834

Dealer #: 207676	TZ: PST	VIN: 5FNRL38467B [REDACTED]	Err:
Dir Cont: JOHN WILKINSON	Training %: 45	Year: 2007	Model: ODYSSEY
Serv Ph: (916) 783-5667	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: GREG LEATHERMAN		Doors: 5DR	WD: 2
Parts Mgr: KEVIN DUELL		Fact: LINCOLN	Country: USA
Dir Name: AUTOWEST HONDA-ROSEVILLE		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
500 AUTO MALL DR.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
ROSEVILLE CA 95661		Engine #: J35A63013527	Trans #: B36A9055620
Phone: (916) 783-5667	Fax #: 9167839210	Em Type:	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	RO #: 463980	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

10/28/2008 10:22:43 AM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPLACE THE ABS MOD

Information from Dealer

CUST STATES BRAKE PEDAL SOFT
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2506371	CHRISV	12/04/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	SOFT PEDAL	ABS MOD?; MOD 5X THEN BLEED
		Resln Source: None
		Status: N/A
		Date: _____
		Mileage: 10,849

Dealer #: 240002	TZ: PST	VIN: 5FNRL38647B [REDACTED]
Dir Cont: TERRANCE	Training %: 0	Year: 2007
Serv Ph: (310) 782-7200	Extn:	Tran: 5AT
Serv Mgr: EDMOND ACOSTA		Doors: 5DR
Parts Mgr: ULISES GOMEZ		Fact: LINCOLN
Dir Name: HONDA SERVICE CENTER		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5
2280 CRENSHAW BLVD.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
TORRANCE CA 90501		Engine #: J35A73020768
		Trans #: B36A9055057
Phone: (310) 782-7200	Fax #: 3107826521	Em Type:
DPSM: JONAH ROHDE	Zone/Dist: 01F	RO #:
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 12/4/2007 12:20:51 PM CHRISV
- 1
- 2 DO 5 PANIC STOPS THEN BLEED AND RECK

Information from Dealer

SOFT PEDAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2347012	JIMV	05/12/2007	JIMV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,559

Dealer #: 208247	TZ: CST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: JORGE	Training %: 76	Year: 2007	Model: ODYSSEY
Serv Ph: (832) 601-4030	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JASON MCCABE		Doors: 5DR	WD: 2
Parts Mgr: DAN KRAFT		Fact: LINCOLN	Country: USA
Dir Name: GOODSON HONDA NORTH 17350 NORTH FREEWAY HOUSTON TX 77090		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (832) 601-4030	Fax #: (281) 443-1932	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: VERNON SAGE	Zone/Dist: 03C	Engine #: J35A73020892	Trans #: B36A9056409
Previous Dealer/Contact	Date	Em Type:	
		RO #: 325111	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/12/2007 12:54:44 PM JIMV
- 1
 - 2
 - 3 WHAT HAVE YOU DONE SO FAR?
 - 4 CAN YOU PUMP UP THE PEDAL
 - 5 REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FADES LOW WHEN BRAKING
 JORGE; TECH
 REPLACED THE MASTER CYL AND BLEED THE BRAKES TWICE
 YES BUT IT WILL SINK AGAIN
 OK THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2421691	KENE	08/14/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO FLOOR	TECH ERROR; HAVE DPSM EVALUATE
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 7,370

Dealer #: 206822	TZ: EST	VIN: 5FNRL38497B [REDACTED]	Err:
Dlr Cont: TODD MURPHEY	Training %: 31	Year: 2007	Model: ODYSSEY
Serv Ph: (478) 788-4514	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JACK WOODS		Doors: 5DR	WD: 2
Parts Mgr: HUGO SAVAGE		Fact: LINCOLN	Country: USA
Dlr Name: WALSH HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
2056 EISENHOWER PARKWY		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
MACON GA 31206		Engine #: J35A63013959	Trans #: B36A9057111
Phone: (478) 788-4514	Fax #: (478) 781-2445	Em Type:	
DPSM: TRACY GARNEAU	Zone/Dist: 07H	RO #: 172241	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/14/2007 12:51:58 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 CAN YOU DUP TO FLOOR
 - 5 AND MASTER CYL WAS REPLACED FOR SAME COMPLAINT
 - 6 YOU HAVE COMPARED TO ANOTHER 07
 - 7 AND ITS NOT THE SAME
 - 8 SURE WAS 2007
 - 9 CONTACT DPSM, NEED TO SWAP PARTS WITH KG 2007 TO ISOLATE CAUSE

Information from Dealer

CUST STATES BRAKE PEDAL IS SOFTER THAN IT SHOULD BE. TEST DROVE VEHICLE, BRAKES ARE SOFT AND MUST BE PRESSED TO THE FLOOR TO STOP. I HAVE PERFORMED BRAKE BLEEDING PROCEDURE. TEST DROVE VEHICLE STILL HAS SOFT PEDAL, AND PRESSED TO FLOOR TO STOP..

YES

HUGHES HONDA REPLACED BRAKE MASTER CYLINDER.

YES

YES

YES

YES

NO

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2378321	DAVEM	06/21/2007	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	COMPARES TO LIKE CARS; DPSM> DEMO/ED CUST
		ResIn Source: None Date:
		Status: N/A Mileage: 8,103

Dealer #: 208207	TZ: EST	VIN: 5FNRL38437B	Err:
Dir Cont: ANDREW	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: (410) 749-2301	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: FRANK BOROWICZ		Doors: 5DR	WD: 2
Parts Mgr: WAYNE SPRAGUE		Fact: LINCOLN	Country: USA
Dir Name: POHANKA HONDA OF SALISBURY 2011 N.SALISBURY BLVD. SALISBURY MD 21801		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (410) 749-2301	Fax #: (410) 548-3415	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: BILL	Zone/Dist: 06F	Engine #: J35A63013970	Trans #: B36A9057117
Previous Dealer/Contact	Date	Em Type:	
		RO #: 594260	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/21/2007 6:03:45 AM DAVEM

1

2

- 3 TAKE EVER CASE ON IT'S OWN MERITS. BLEED AND EXRCS ABS?
- 4 IS THIS THE PDL THE CUST FEESL TOO OR IS THIS A 'IT DID THIS THE OTHER DAY, BUT FEEL NORMAL NOW'?
- 5 INSPECTION?
- 6 BLEED AND EXRCS BRAKES> DPSM EVAL> DEMO KG TO CUST AND ED

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL GOES TO THE FLOOR. TEST DROVE VEHICLE BRAKES ARE OPERATING NORMALLY BUT WHEN STOPPED YOU CAN PUSH BRAKE PEDAL FARTHER DOWN PASSED GAS PEDAL, COMPARED TO ANOTHER 07 ODYSSEY AND THE OTHER ODYSSEY DOES THE SAME THING.

THIS PDL FEELS LIKE OTHERS ON THE LOT AND FEEL NORMAL TO ME. ANY HIST?
NOT YET

THIS IS THE PDL FEEL THE CUST IS CONCERNED ABOUT

YES, ALL OK
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2674841	KENE	08/22/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR; REPLACE
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 18,068

Dealer #: 207717	TZ: CST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: CHRISTOPHER	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (414) 586-5400	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREGORY LECHER		Doors: 5DR	WD: 2
Parts Mgr: BRIAN SWANSON		Fact: LINCOLN	Country: USA
Dir Name: RUSS DARROW HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
9301 W. BROWN DEER RD.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MILWAUKEE WI 53224		Engine #: J35A73021737	Trans #: B36A9058029
Phone: (414) 586-5400	Fax #: 4145865431	Em Type:	
DPSM: Wayne Nicklas	Zone/Dist: 08B	RO #: 81235	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/22/2008 11:43:57 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL IS SOFT FEELS SPONGY DOES NOT COMPARE TO KNOWN GOOD VEHICLE
 YES
 MASTER CYLINDER HAS BEEN REPLACED TWICE. 15040
 MAR2008, 16972 JUN 2008

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2503833	JOHNB	11/30/2007	STEVEN	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW	12/19: REPLACED VSA MODULATOR	
		ResIn Source: Message center	Date: 12/19/2007
		Status: N/A	Mileage: 6,943

Dealer #: 208194	TZ: CST	VIN: 5FNRL38277B [REDACTED]	Err:
Dir Cont: BARRON PIERCE	Training %: 91	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 478-5301	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: THOMAS BARROW III		Doors: 5DR	WD: 2
Parts Mgr: RICK WATKINS		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF CLEVELAND 2701 S. LEE HIGHWAY CLEVELAND TN 37311		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (423) 478-5301	Fax #: 4234736782	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: Michael Murphey	Zone/Dist: 07B	Engine #: J35A63014176	Trans #: B36A9057527
Previous Dealer/Contact	Date	Em Type:	
		RO #: 178410	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/30/2007 10:12:40 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 NO CHANGE AT ALL
 - 5 CHK FOR LEAKS,CHK FOR STICKING CALIPERS,DISHED ROTORS,WORN PADS,IF ALL OK,POSS MODULATOR

Information from Dealer

LOW BRAKE PEDAL ,CHECKED ISIS,TECH LINE SUMMARY,REPLACED MASTER CYLINDER,BLEED BRAKES,CHECKES BRAKE LINES,
NO
BRAKE PEDAL TOO LOW;REPLACED MASTER AND NO CHANGE,BLED WITH PRESSURE BLEEDER AND NO CHANGE NONE

12/19/2007 10:03:23 AM STEVEN

- 6 REPLACED THE VSA MODULATOR, PEDAL FEELS NORMAL NOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2503274	RUDYG	11/29/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; ACTIVATE ABS, RECHECK	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 14,018

Dealer #: 207184	TZ: EST	VIN: 5FNRL386X7B[REDACTED]	Err:
Dir Cont: SCOTT LUMB	Training %: 82	Year: 2007	Model: ODYSSEY
Serv Ph: (978) 851-4356	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SALVATORE FIRICANO		Doors: 5DR	WD: 2
Parts Mgr: ROBERT WILLIAMS		Fact: LINCOLN	Country: USA
Dir Name: ATAMIAN HONDA 150 MAIN STREET TEWKSBURY MA 01876		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (978) 851-4356	Fax #: (978) 851-9048	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73022061
DPSM: John Sytulek	Zone/Dist: 09J	Em Type:	Trans #: B36A9058455
Previous Dealer/Contact	Date	RO #: 213937	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 11/29/2007 1:27:09 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 DOES IT GO ALL THE WAY TO FLOOR?
 - 5 TEST DRIVE AND GET ABS TO MODULATE 8-9 TIMES IN A ROW. IF PEDAL IMPROVES AFTER THAT, REPL MODULATOR

Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR
 YES
 BLEED BRAKES NO AIR FOUND IN SYSTEM ALL PADS ARE WELL WITHIN SPEC NO FROZEN SLIDES
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2556952	KENE	02/18/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	MODULATOR; CHECK FLUID VOLUME
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 5,544

Dealer #: 207521	TZ: CST	VIN: 5FNRL38657B [REDACTED]	Err:
Dir Cont: JIM HOFFMEISTER	Training %: 73	Year: 2007	Model: ODYSSEY
Serv Ph: (281) 955-6666	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID KENT		Doors: 5DR	WD: 2
Parts Mgr: JASSEN RICHARDSON		Fact: LINCOLN	Country: USA
Dir Name: JOHN EAGLE HONDA OF HOUSTON 18787 NW FREEWAY HOUSTON TX 77065		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (281) 955-6666	Fax #: (832) 237-8725	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73022067
DPSM: VERNON SAGE	Zone/Dist: 03C	Trans #: B36A9058448	Em Type:
Previous Dealer/Contact	Date	RO #: 423859	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 2/18/2008 6:35:10 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHECK FLUID VOLUME AND IF OK, MODULATOR

Information from Dealer

BRAKE PADEL EXTREMELY SPONGY
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2437057	DAVIDK	09/04/2007	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW PEDAL	9/4: ACTIVATE ABS 3X	
		ResIn Source: Feedback forms	Date: 09/04/2007
		Status: N/A	Mileage: 15,255

Dealer #: 207930	TZ: EST	VIN: 5FNRL38717B [REDACTED]	Err:
Dir Cont: STEVE HINDERS	Training %: 55	Year: 2007	Model: ODYSSEY
Serv Ph: (937) 667-4441	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: BRENT SMITH		Doors: 5DR	WD: 2
Parts Mgr: DANIEL BURK		Fact: LINCOLN	Country: USA
Dir Name: VOSS HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
155 SOUTH GARBER DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
TIPP CITY OH 45371		Engine #: J35A73023019	Trans #: B36A9060080
Phone: (937) 667-4441	Fax #: 9376694324	Em Type:	
DPSM: MIKE DITMER	Zone/Dist: 04C	RO #: 513054	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/4/2007 9:31:14 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 SOFT PEDAL
 - 5 STILL HAVE BRAKES
 - 6 PUMP UP
 - 7 HARD OR SOFT APPLY
 - 8 ACTIVAT ABS WITH FIRM PRESSURE. 3-4X IF STILL SOFT
PEDAL REPLACE ABS

Information from Dealer

BRAKE PEDAL FEELS MUSHY
 NO
 REPLACED MASTER. NO CHANGE.
 GOES TO THE FLOOR.
 YES.
 YES. BUT PEDAL WILL SINK
 HARD OR SOFT. JUST HOLD AND PEDAL WILL SINK

9/4/2007 10:36:20 AM DAVIDK

9

COMMENTS: I TOOK THE VAN OUT AND LOCKED THE BRAKES UP 3 TIMES ON THE GRAVEL AND THAT APPEARS TO HAVE SOLVED THE PROBLEM. I APPRECIATE ALL OF YOUR HELP , YOU GUYS DO A GREAT JOB| THANKS, STEVE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2437287	CHRISV	09/04/2007	RUDYG	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS; MOD AND BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,211

Dealer #: 207965	TZ: EST	VIN: 5FNRL38467B [REDACTED]	Err:
Dir Cont: ROB COLE	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (570) 387-5050	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ROB COLE		Doors: 5DR	WD: 2
Parts Mgr: ROB COLE		Fact: LINCOLN	Country: USA
Dir Name: INDEPENDENCE HONDA 3099 COLUMBIA BLVD BLOOMSBURG PA 17815		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (570) 387-5050	Fax #: 5703875104	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: ALAN LEBAIR	Zone/Dist: 05L	Engine #: J35A63015271	Trans #: B36A9060504
Previous Dealer/Contact	Date	Em Type:	
		RO #: 222725	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/4/2007 11:18:26 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 MOD THE ABS 10X THEN BLEED AND RECK

9/5/2007 1:22:25 PM JAMESH

- 5
- 6 DO AIR BUBBLES REAPPEAR?
- 7 REPLACE THE ABS MODULATOR

1/31/2008 10:14:27 AM RUDYG

- 8 01/31/2008 10:15:06 AM RUDYG
- 9 PREVIOUS REPAIRS?
- 10 COMPARED TO 07?
- 11
- 12 WE DO NOT WANT TO REPL ANY MORE PARTS. WE NEED TO TEST DRIVE AND ACTIVATE ABS, VSA, TCS AND TRY TO GET ALL SOLENOIDS TO OPERATE. AFTER THAT REBLEED SYSTEM AND LET'S SEE IF WE GET ANY AIR. IF YES, REPEAT UNTIL NO AIR IS FOUND. HOPEFULLY THIS WILL GET PEDAL TO ACCEPTABLE FEEL.

Information from Dealer

BRAKE PEDAL GOES VERY LOW WHEN APPLYING BRAKES - IF YOU PUMP THE PEDAL THE PRESSURE SEEMS BETTER NO ITS WORSE THEN KG 07 CARS

STILL HAS POOR PEDAL AFTER DOING SOLENOID TEST. IF BLEED WITH OUT HDS, THE PED GETS HARD AND NO AIR BUBBLES ARE PRESENT UNTIL THE CAR IS AGAIN DRIVEN YES

(LON)BRAKE PEDAL LITTLE SOFTER AND TRAVELS FURTHER COMPARED TO LIKE VEHICLE
REPLACED MASTER CYLINDER AND VSA MODULATOR PER TECHLINE
NO COMPARED TO 08. I THINK IT MIGHT BE SLIGHTLY DIFFERENT. A LITTLE SOFTER
C/S AFTER LAST VISIT IT WAS OK FOR AWHILE BUT GOT WORSE
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2365491	STEVEN	06/05/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW SPONGY PEDAL	MOD?; REPLACE
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 10,120

Dealer #: 206620	TZ: EST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: DEXTER JACKSON	Training %: 75	Year: 2007	Model: ODYSSEY
Serv Ph: (850) 576-5165	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DON MONDA		Doors: 5DR	WD: 2
Parts Mgr: TERRY WEBER		Fact: LINCOLN	Country: USA
Dir Name: PROCTOR HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
2373 W. TENNESSEE ST.		WhfBdy: ABS, AIR BAG, TCS, USA	
TALLAHASSEE FL 32304		Engine #: J35A73023262	Trans #: B36A9060694
Phone: (850) 576-5165	Fax #: (850) 576-1660	Em Type:	
DPSM: GEORGE OPPEL	Zone/Dist: 07G	RO #: 625976	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/5/2007 2:00:44 PM STEVEN

1

- 2 SO IT S LOW SPONGY PEDAL THAT COMES BACK WHEN YOU BLED THE BRAKES FOR A SHORT TIME
- 3 NO LEAKS
- 4 REPLACE THE VSA MODULATOR

Information from Dealer

CUSTOMER HAS PEDAL GOING TO THE FLOOR HAD MASTER CYLINDER INSTALLED AT DEALER IN ORLANDO. UPON TRAVELING UP TO TALLAHASSEE THE PEDAL STARTED TO GET WORSE AS THEY DROVE. I INSTALLED A NEW MASTER CYLINDER AND BLEAD OUT THE SYSTEM AND THE PEDAL WAS FINE. UPON DRIVING FOR GOOD DISTANCE THE PEDAL SEEMED TO WORSEN. LOOK FOR SOMETHING ON ISIS BUT FOUND NO BULLETINS

YES

NOT THAT I SEE

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2458992	RUDYG	10/01/2007	RICKT	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL, SOFT, MUSHY	VSA MODULATOR?; ACTIVATE AND RECHECK PEDAL
		Resln Source: None Date:
		Status: N/A Mileage: 4,151

Dealer #: 206527	TZ: PST	VIN: 5FNRL38227B0	Err:
Dir Cont: DUSTIN BISHOP	Training %: 82	Year: 2007	Model: ODYSSEY
Serv Ph: (916) 226-7000	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: MICHAEL SILVA		Doors: 5DR	WD: 2
Parts Mgr: RUBEN VALLEJO		Fact: LINCOLN	Country: USA
Dir Name: ELK GROVE HONDA 8550 LAGUNA GROVE DR. ELK GROVE CA 95758		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (916) 226-7000	Fax #: 9164782319	Engine #: J35A63016846	Trans #: B36A9064572
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Em Type:	
Previous Dealer/Contact	Date	RO #: 567116	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/1/2007 11:31:53 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAVE YOU COMPARED TO SAME YR ODYSSEY?
 - 4 TEST DRIVE AND ACTIVATE ABS, IF PEDAL COMES UP, REPLACE MODULATOR
 - 5 IF NO, BLEED BRAKES, CK FOR FLEXING AT CALIPERS DUE TO STUCK PIN, MISINSTALLED PADS

Information from Dealer

- SOFT PEDAL FEEL
- NO
- YES, THIS ONE IS LOWER AND MUSHIER. DOESN'T GO TO FLOOR
- OK
- OK

- 7/15/2008 9:41:22 AM RICKT
- 6 RECEIVED CALL FROM BARRY CHANDLER DPSM. MODULATOR HAS BEEN REPLACED AND NOW CUSTOMER IS AT A DIFFERENT DEALER SAYING STILL NOT RIGHT. ADVISED DPSM THERE IS A CM MODULATOR COMING BUT NO STOCK YET. ALSO ADVISED EVEN WITH CM MODULATOR THERE MAY STILL BE A PERCEPTION ISSUE.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2493100	TOMP	11/15/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	UNDER INVESTIGATION; COMPARE TO OTHER LIKE CAR
		ResIn Source: None Date:
		Status: N/A Mileage: 13,130

Dealer #: 206794	TZ: EST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: STEVEN COOKE	Training %: 77	Year: 2007	Model: ODYSSEY
Serv Ph: (860) 645-3110	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: THOMAS GRAHAM		Doors: 5DR	WD: 2
Parts Mgr: JESSICA FULTON		Fact: LINCOLN	Country: USA
Dir Name: MANCHESTER HONDA 24 ADAMS STREET MANCHESTER CT 06042		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (860) 645-3110	Fax #: (860) 643-3602	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MARY DOWNING	Zone/Dist: 09D	Engine #: J35A73025582	Trans #: B36A9064648
Previous Dealer/Contact	Date	Em Type:	
		RO #: 018498	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/15/2007 6:56:40 AM TOMP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CAN YOU DUPLICATE THE COMPLAINT?
- 5 COMPARE TO OTHER LIKE CAR?
- 6 DO THAT BEFORE REPLACING ANY PARTS FOR THIS COMPLAINT.
- 7 IF THIS CAR IS GREATLY DIFFERENT THAN OTHER LIKE CAR, REPLACE VSA MODULATOR.

Information from Dealer

CUSTOMER COMPLAINS THAT THE BRAKE PEDAL GOES TO THE FLOOR AT STOPS. FOUND THAT THE BRAKE PEDAL, IN GENERAL, FEELS VERY SOFT AND THERE IS EXCESSIVE PEDAL TRAVEL. MANUALLY BLED BRAKE SYSTEM- NO IMPROVEMENT. PERFORMED MASTER CYLINDER TEST- OK. IS THIS RELATED TO TSB 07-045 ON ACCORDS?

NO
STEVEN
YES
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2572558	CHRISR	03/11/2008	CHRISV	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 15,702

Dealer #: 208173	TZ: CST	Year: 2007	VIN: 5FNRL38747B	Err:
Dir Cont: ERIC HELLINGS	Training %: 99	Model: ODYSSEY		
Serv Ph: (972) 790-6063	Extn:	Tran: 5AT	Doors: 5DR	Trim: EX-LR&N
Serv Mgr: DANIEL MCCLURE		Fact: LINCOLN	WD: 2	Country: USA
Parts Mgr: DAN ZIEBER		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	WhtBdy: ABS, AIR BAG, TCS, USA	
Dir Name: DAVID MCDAVID HONDA OF IRVING 3700 W.AIRPORT FREEWAY IRVING TX 75062		Engine #: J35A73025645	Trans #: B36A9064470	
Phone: (972) 790-6063	Fax #: 9723136210	Em Type:		
DPSM: OLEN CURL	Zone/Dist: 03A	RO #: 103324		
Previous Dealer/Contact	Date	Case Type: Technical		
		W.O. #:		

Tech Line Suggests

- 3/11/2008 10:42:40 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU COMPARE TO OTHER 07
 - 4 CUSTOMER IS THE SAME, IM SENDING YOU A BLEED PROCEDURE I WANT YOU TO DO. DO IT ,EXERCISE SYSTEM ON THE ROAD AND DO AGAIN
- 3/12/2008 10:25:23 AM CHRISV
- 5
 - 6 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224
- 3/13/2008 7:07:27 AM CHRISV
- 7
 - 8 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL FELS LOW
NO
YES, BUT THIS IS LOWER AND IT IS THE GM'S WIFE CAR
OK

I NEVER GOT THE PROCEDURE

NOT GETTING ANY AIR OUT OF THE SYSTEM. PEDAL IS STILL LOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2339217	CHRISV	05/02/2007	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,535

Dealer #: 208222	TZ: CST	VIN: 5FNRL38797B [REDACTED]	Err:
Dir Cont: MARK FJELSTAD	Training %: 47	Year: 2007	Model: ODYSSEY
Serv Ph: (309) 692-3200	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: CRAIG CANFIELD		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: BOB LINDSAY HONDA 900 W. PIONEER PKWY. PEORIA IL 61615		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (309) 692-3200	Fax #: 3096920159	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: David Jackson	Zone/Dist: 08K	Engine #: J35A73026252	Trans #: B36A9065649
Previous Dealer/Contact	Date	Em Type:	
		RO #: 124178	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/2/2007 3:17:28 PM CHRISV
1
2 REPLACE THE ABS MOD
5/4/2007 10:10:17 AM DAVIDK
3

Information from Dealer

BRAKE PEDAL WILL GO TO THE FLOOR.
CB TO DEALER, WAITING FOR ABS MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2517876	STEVEN	12/20/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT	VSA MOD?; COMPARE TO KG> REPLACE THE VSA MOD
		ResIn Source: None Date:
		Status: N/A Mileage: 3,021

Dealer #: 206752	TZ: CST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: MAURICE BECKER	Training %: 54	Year: 2007	Model: ODYSSEY
Serv Ph: (785) 233-2892	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREG RUSSELL		Doors: 5DR	WD: 2
Parts Mgr: JUSTIN COOK		Fact: LINCOLN	Country: USA
Dir Name: SHARP HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1818 SOUTH TOPEKA BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
TOPEKA KS 66612		Engine #: J35A73026676	Trans #: B36A9066258
Phone: (785) 233-2892	Fax #: (785) 233-3150	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 152554	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/20/2007 11:15:39 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 ANY SIGNS OF LEAKS?
 - 5 LOW SPONGY PEDAL OR SINKING PEDAL
 - 6 ANY PEDAL WILL DO THAT
 - 7 GO COMPARE TO OTHER KG 07 VANS, IF THE SAME ITS CHARACTERISTIC, IF MUCH WORSE REPLACE THE VSA MODULATOR

Information from Dealer

CUSTOMER STATE BRAKE PEDAL HAS BECOME SOFT. PUSHES HALF WAY DOWN AT LEAST FOR PEDAL RESISTANCE.

YES

BLEED BRAKE SYSTEM

NO

LOW AND SPONGY, BUT ALSO IF YOU HODL IT FIRM IT SEEMS TO SINK

OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2434086	CHRISV	08/29/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	CUST EXPT; INFORM CUST	
		ResIn Source:	None
		Status:	N/A
		Date:	
		Mileage:	3,407

Dealer #: 208418	TZ: EST	VIN: 5FNRL38227B [REDACTED]	Err:
Dir Cont: CHRIS CIMINO	Training %: 54	Year: 2007	Model: ODYSSEY
Serv Ph: 904-370-1300	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: BRIAN WEST		Doors: 5DR	WD: 2
Parts Mgr: AVTAR GHUMAN		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF THE AVENUES 11333 PHILLIPS HIGHWAY JACKSONVILLE FL 32256		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (904) 370-1300	Fax #: 904-3701285	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DAVID CATHCART	Zone/Dist: 07J	Engine #: J35A63018132	Trans #: B36A9068237
Previous Dealer/Contact	Date	Em Type:	
		RO #: 22750	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/29/2007 11:44:37 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DOES THE PEDAL FEEL NORMAL UNDER NORMAL BRAKING
 - 4 COMPARE TO KG, CARS WILL BLEED OFF WHEN DOING THIS

Information from Dealer

FEELS LIKE PEDAL GOING TO THE FLOOR WHILE MASHING THE BRAKES WITH CAR RUNNING IN PARK

NO

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2489608	RUDYG	11/09/2007	GARYR	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL , PEDAL SOFT, LOW	REPL MOD, SB COMING 11/07 PN 57110-SHJ-A61	
		Resin Source: None	Date:
		Status: N/A	Mileage: 2,957

Dealer #: 207767	TZ: PST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: TRUNG NGUYEN	Training %: 32	Year: 2007	Model: ODYSSEY
Serv Ph: (714) 890-8900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RANDY HICKERSON		Doors: 5DR	WD: 2
Parts Mgr: MARK KOZEL		Fact: LINCOLN	Country: USA
Dir Name: HONDA WORLD 13600 BEACH BLVD. WESTMINSTER CA 92683		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (714) 890-8900	Fax #: 7148984796	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MICHELLE HATCH	Zone/Dist: 01G	Engine #: J35A73028200	Trans #: B36A9067444
Previous Dealer/Contact	Date	Em Type:	
		RO #: 498594	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/9/2007 2:48:28 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAVE YOU COMPARED TO K/G?
 - 4 MAKE SURE YOU COMPARE TO K/G ODY VAN 2007. 06 WILL NOT BE SAME.
 - 5 DOES IT GO TO FLOOR OR JUST LOW?
 - 6 TEST DRIVE ON DIRT ROAD AND GET ABS TO MODULATE 8-9 TIMES. IF PEDAL IMPROVES, REPL ABS MODULATOR

Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR WHEN BRAKING AND WHILE WAITING AT A LIGHT.

NO

NO

OK

JUST LOW

OK

10/21/2008 4:04:23 PM GARYR

- 7
- 8 ACTIVATE ABS
- 9 WILL CHK ON STATUS OF MOD

JESUS, BRAKE PEDAL SPONGY IMPROVED BUT STILL NOT NORMAL

10/22/2008 8:38:07 AM GARYR

- 10 CB
- 11 MOD IS ON B/O SB COMING 11/07 PN SS FWD 57110-SHJ-A61

JESUS,

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2462748	STEVEN	10/04/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	CUST STATES BRAKE PEDAL SOFT	CHARACTERISITC; TECH STATES COMPARES TO KG
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 395

Dealer #: 208237	TZ: PST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: ROB HILL	Training %: 71	Year: 2007	Model: ODYSSEY
Serv Ph: (509) 353-4760	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BRETT HOCKENBERRY		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL MURPHY		Fact: LINCOLN	Country: USA
Dir Name: DOWNTOWN HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
1125 W. SECOND AVENUE		WhtBdy: ABS, AIR BAG, TCS, USA	
SPOKANE WA 99201		Engine #: J35A73029619	Trans #: B36A9070531
Phone: (509) 353-4760	Fax #: (509) 353-4785	Em Type:	
DPSM: MARK ROESSLER	Zone/Dist: 02F	RO #: 129205	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/4/2007 4:04:06 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO A KG CAR?
 - 4 WAS IT AN 07
 - 5 AND WAS IT DIFFERENT
 - 6 SO IS IT CHARACTERISTIC?
 - 7 07 HAS A SOFTER PEDAL

Information from Dealer

CUSTOMER REPORTS THAT BRAKE PEDAL IS SOFT
 NO
 YES
 YES IT WAS
 MAYBE ALITTLE, BUT NOT BY MUCH
 I THINK SO, BUT MY MANAGER WANTED ME TO CALL
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2596426	RAYD	04/16/2008	RAYD	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW	AIR?;FAXED KB 15224 TO DEALER;(SUPER BLEED)	
		Resln Source:	None
		Status:	N/A
		Date:	
		Mileage:	9,088

Dealer #: 208052	TZ: EST	VIN: 5FNRL38707B [REDACTED]	Err:
Dir Cont: CHRIS ROBERTS	Training %: 68	Year: 2007	Model: ODYSSEY
Serv Ph: (706) 563-3510	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JANET DAVIS		Doors: 5DR	WD: 2
Parts Mgr: STEVE BAREFOOT		Fact: LINCOLN	Country: USA
Dir Name: CARL GREGORY HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
3000 NORTHLAKE PKY#400		WhtBdy: ABS, AIR BAG, TCS, USA	
COLUMBUS GA 31909		Engine #: J35A73029771	Trans #: B36A9070993
Phone: (706) 563-3510	Fax #: 7062437410	Em Type:	
DPSM: VAN CROCKER	Zone/Dist: 07D	RO #: 258727	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/16/2008 1:46:29 PM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUPLICATE THIS?
 - 4 DID YOU COMPARE TO ANOTHER 07?
 - 5 FAXED SUPER BLEED KB 15224 TO DEALER

Information from Dealer

CUST STATES THAT BRAKES AT TIMES WONT STOP VEH
ANDHAVE TO PUSH PEDAL FURTHER THAN NORMAL
NO
YES
YES,

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2438118	KENE	09/05/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	NORMAL; MONITOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,481

Dealer #: 208021	TZ: MST	VIN: 5FNRL38797B [REDACTED]	Err:
Dir Cont: ROGER PERRY	Training %: 96	Year: 2007	Model: ODYSSEY
Serv Ph: (801) 268-5599	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: ELIZABETH CHRISTENSEN		Doors: 5DR	WD: 2
Parts Mgr: SHAWN CONRAD		Fact: LINCOLN	Country: USA
Dir Name: LARRY H. MILLER HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
4646 SO. STATE STREET		WhtBdy: ABS, AIR BAG, TCS, USA	
MURRAY UT 84107		Engine #: J35A73031681	Trans #: B36A9073877
Phone: (801) 268-5599	Fax #: (801) 268-5557	Em Type:	
DPSM: Kelly Goodwin	Zone/Dist: 10F	RO #: 67594	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/5/2007 7:54:33 AM KENE

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 ON THE 2007 ODYSSEYS THE PEDAL IS LOWER THAN 2006. MONITOR

Information from Dealer

CUST COMPLAINT BRAKE PEDAL FEELS LOOSE TEST DROVE W CUST THEN DROVE IDENTICAL NEW VAN CUST VAN PEDALFEEL SOFT NO CODES STORED CK CALIPERS AND FREEPLAY AT PEDAL NO CODES STORED DID NOTICE MOISTURE OR OILY SUBSTANCE ON CALIPER UP TO 1/2 INCH ON CALIPERS WORSE ON FRONT
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2465432	JAMESH	10/09/2007	JAMESH	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE THE VSA MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,959

Dealer #: 206905	TZ: CST	VIN: 5FNRL38427B [REDACTED]	Err:
Dir Cont: CHAD ADRIANS	Training %: 78	Year: 2007	Model: ODYSSEY
Serv Ph: (920) 499-5483	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JOHN GOEDKEN		Doors: 5DR	WD: 2
Parts Mgr: ANDREW THOR		Fact: LINCOLN	Country: USA
Dir Name: VAN'S HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
2821 SOUTH ONEIDA ST.	WI 54304	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
GREEN BAY		Engine #: J35A63020341	Trans #: B36A9074517
Phone: (920) 499-5483	Fax #: (920) 499-0131	Em Type:	
DPSM: KELLY LYNNE	Zone/Dist: 08A	RO #: 153396	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/9/2007 11:08:54 AM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAVE YOU COMPARED TO A K/G 07 ODYSSEY?
 - 4 REPLACE THE VSA MODULATOR

Information from Dealer

BRAKE PEDAL SOFT GOES TO FLOOR WHEN STOPED.
 REPLACED MASTER CYLENDER STILL HAS SOFT PEDAL.
 NO
 YES, FADES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2455657	RUDYG	09/26/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW, SOFT	VSA MODULATOR?; ACTIVE ABS AND RECHECK PEDAL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,552

Dealer #: 208245	TZ: MST	VIN: 5FNRL38707B [REDACTED]	Err:
Dlr Cont: DAVID GULLICK	Training %: 48	Year: 2007	Model: ODYSSEY
Serv Ph: (623) 934-5211	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: LARRY ROWE		Doors: 5DR	WD: 2
Parts Mgr: GARY LUNA		Fact: LINCOLN	Country: USA
Dlr Name: EARNHARDT HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
10151 W.PAPAGO FREEWAY		WhtBdy: ABS, AIR BAG, TCS, USA	
AVONDALE AZ 85323		Engine #: J35A73032319	Trans #: B36A9074827
Phone: (623) 934-5211	Fax #: (623) 463-4490	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 389409	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/26/2007 10:30:18 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO ANOTHER 07?
 - 4 COMPARE TO ANOTHER 07. IF YOURS IS LOW, TEST DRIVE ON DIRT ROAD AND GET ABS TO ACTIVATE 8-9 TIMES. IF PEDAL IMPROVES, REPL VSA MODULATOR.

Information from Dealer

CUSTOMER CONCERN=PEDAL GOES TO FLOOR BEFORE ACTUALLY STOPPING VEHICLE. TEST DROVE AND PEDAL FEELS LOW. WITH ENGINE OFF PEDAL FEELS NORMAL-HEIGHT AND FREE PLAY ARE NORMAL-NO PEDAL SINK AFTER 3MIN.

NO

NOT REALLY, I HAVE HAD SOME OF THE OTHER TECHS DRIVE IT AND GIVE ME THEIR OPINIONS. MOST SAY FEELS TOO LOW

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2416259	GARYR	08/07/2007	GARYR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT	08/07: ACTIVATED ABS AND MANUALLY BLED	
		Resln Source: Spoke w/ Dealer	Date: 08/08/2007
		Status: N/A	Mileage: 7,890

Dealer #: 206903	TZ: EST	VIN: 5FNRL38747B [REDACTED]	Err:
Dir Cont: MARSHAL	Training %: 3	Year: 2007	Model: ODYSSEY
Serv Ph: (706) 228-7000	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DRAPER YOUNG		Doors: 5DR	WD: 2
Parts Mgr: TOMMY DUNN		Fact: LINCOLN	Country: USA
Dir Name: GERALD JONES HONDA 4022 WASHINGTON ROAD MARTINEZ GA 30907		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (706) 228-7000	Fax #: 7062287041	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: JOHN KERRIGAN	Zone/Dist: 06P	Engine #: J35A73032547	Trans #: B36A9075234
Previous Dealer/Contact	Date	Em Type:	
		RO #: 86250	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/7/2007 1:06:37 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ACTIVATE ABS AND MANUALLY BLEED BLEED LF 3X

Information from Dealer

CUST STATES BRAKE PEDAL SEEMS SOFT
REPL M/C N/C

- 8/8/2007 11:01:08 AM GARYR
- 4

DALE, ACTIVATED THE ABS 3X AND THE PEDAL GOT HARD. I THEN MANUALLY BLED THE SYS WITH THE ENG RUNNING.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2558140	LANCEK	02/19/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE GOES TO THE FLOOR	MOD; NEED MORE CUST INFO	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 17,968

Dealer #: 207936	TZ: EST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: JAMES	Training %: 65	Year: 2007	Model: ODYSSEY
Serv Ph: (352) 628-4600	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: LAWRENCE REYNOLDS, JR.		Doors: 5DR	WD: 2
Parts Mgr: LAWRENCE REYNOLDS, JR.		Fact: LINCOLN	Country: USA
Dir Name: LOVE HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
2219 SO. SUNCOAST BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
HOMOSASSA FL 34448		Engine #: J35A73032795	Trans #: B36A9075392
Phone: (352) 628-4600	Fax #: (352) 628-9452	Em Type:	
DPSM: ERIN BAILEY	Zone/Dist: 07K	RO #: 68350	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/19/2008 9:36:04 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 IS THE PEDAL JUST LOW IN IT'S TRAVEL?
 - 5 IS THIS A 1ST TIME HONDA CUST?
 - 6 COMPARE TO A LIKE VEHICLE, NEED MORE CUST INFO

Information from Dealer

CS BRAKE PED GOES TO FLOOR WHEN STOPPING
 NO
 NO
 I THINK SO??
 NOT SURE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2506611	DAVIDK	12/04/2007	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT LOW	NORMAL?; SAME AS K/G CAR
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 4,108

Dealer #: 208084	TZ: CST	VIN: 5FNRL38717B [REDACTED]	Err:
Dir Cont: JUAN	Training %: 80	Year: 2007	Model: ODYSSEY
Serv Ph: (956) 723-2046	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JOSE OLVERA		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: SAMES HONDA 6105 SAN DARIO LAREDO TX 78041		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (956) 723-2046	Fax #: (956) 723-9181	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MIKE SOLDANO	Zone/Dist: 03H	Engine #: J35A73033176	Trans #: B36A9076068
Previous Dealer/Contact	Date	Em Type:	
		RO #: 118231	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/4/2007 2:25:04 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 NO SPEC ON PEDAL TRAVEL. SHOW CUST ON 07 VANS WHAT NORMAL IS.

Information from Dealer

C/S BRAKE ARE TOO LOW [WANTS US TO CHECK THE BRAKESYSTEM]
 YES
 RESURFACE FRT BRAKE ROTOR 9-5-07. 469 MILES .REPLACE FRT BRAKE ROTOR 10-05-07 1769 MILES.REPLACE REAR BRAKE ROTOR 11-29-07 . 3927 MILES . ALL REPAIR WAS FOR STEERING WHEEL VIRABRATION AND SEAT VIRBRATION . COMPAIR TO OTHER 07. FEELS THE SAME. I MEASURED THE TRAVLE TO FLOOR WITH SAME PRESSURE ON PEDAL TO A GOOD CAR. ONE 51MM K/G 50MM

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2591025	CHRISR	04/08/2008	RICKT	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	FB: PERFORMED SUPER BLEED KB15224	
		ResIn Source: Feedback forms	Date: 04/18/2008
		Status: N/A	Mileage: 15,246

Dealer #: 207627	TZ: MST	VIN: 5FNRL38897B [REDACTED]	Err:
Dlr Cont: CHRISTOPHER	Training %: 59	Year: 2007	Model: ODYSSEY
Serv Ph: (505) 525-4500	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: DAVID WOODLAND		Doors: 5DR	WD: 2
Parts Mgr: DANIEL FULLER		Fact: LINCOLN	Country: USA
Dlr Name: BORMAN HONDA 470 WEST BOUTZ LAS CRUCES NM 88005		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
Phone: (505) 525-4500	Fax #: 5055254589	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: CHRISTIAN CRUZ	Zone/Dist: 10E	Engine #: J35A73033488	Trans #: B36A9076449
Previous Dealer/Contact	Date	Em Type:	
		RO #: 501338	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/8/2008 1:17:33 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHAT DID YOU VERIFY
 - 4 HAVE YOU BLED BRAKES YET?
 - 5 WHAT'S YOUR EMAIL, I'M SENDING YOU A BLEED PROCEDURE THAT MIGHT HELP THIS
 - 6 WHEN YOU BLEED CONV. SYSTEM KEEP ENGINE RUNNING TO INCREASE PEDAL PRESSURE TO FLUID

Information from Dealer

C/S BRAKES HARD TO ENGAGE, FEELS LIKE VEHICLE WILL NOT STOP.
 NO
 LOW PEDAL BEFORE BRAKES STOP
 NO
 DOUG.QUILLEN@BORMANMOTORS.COM
 OK

- 4/18/2008 9:23:39 AM RICKT
- 7 iN FEEDBACK REF # VIN DATE MODEL MDL YR DLR#
 AGENT NAME -----
 ----- 2591025 5FNRL38897B045900 04/10/2008
 ODYSSEY 2007 207627 MIKE_WHITAKER COMMENTS:
 PERFORMED POWER BLEED PROCEDURE AND ISSUE
 WAS RESOVLED. THANKS MIKE. PEDAL FEELS GREAT
 NOW.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2634607	CHRISR	06/18/2008	CHRISR	1

Code **Original Complaint**
P 4150 PEDAL LOW PUSHES MANY X

Probable Cause/Solution
MODULATOR?; REPLACED AND BLEED

ResIn Source: None
Status: N/A

Date:
Mileage: 11,387

Dealer #: 206774	TZ: EST	VIN: 5FNRL38827B [REDACTED]	Err:
Dlr Cont: KURT DUBLIN	Training %: 69	Year: 2007	Model: ODYSSEY
Serv Ph: (908) 964-1600	Extn:	Tran: 5AT	Trim: TOURRES
Serv Mgr: STEPHEN OBRIEN		Doors: 5DR	WD: 2
Parts Mgr: PATRICK KNIERIEM		Fact: LINCOLN	Country: USA
Dlr Name: PLANET HONDA 2285 ROUTE 22 WEST UNION NJ 07083		Desc: ODYSSEY 5DR TOUR RES 6CYL 244.0	
Phone: (908) 964-1600	Fax #: 9089641063	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: GEOFFREY ALDARELLI	Zone/Dist: 05C	Engine #: J35A73034633	Trans #: B36A9078001
Previous Dealer/Contact	Date	Em Type:	
		RO #: 605380	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

- 6/18/2008 11:49:02 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE MODULATOR AND BLEED PER S/M

CAR DOES NOT STOP WHEN BRAKES ARE FIRST APPLIED
CUST HAS TO PUMP BRAKE PEDAL 3-4 TIMES
YES
INSPECT AND BLEED BRAKE SYSTEM
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2429725	KENE	08/23/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW AND LOFT	MODULATOR; CHECK FLUID VOLUME
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 5,301

Dealer #: 208358	TZ: PST	VIN: 5FNRL388X7B [REDACTED]	Err:
Dir Cont: WALLACE	Training %: 41	Year: 2007	Model: ODYSSEY
Serv Ph: (408) 445-4422	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: SHANNON SALVATIERRA		Doors: 5DR	WD: 2
Parts Mgr: JOHN POSTON		Fact: LINCOLN	Country: USA
Dir Name: CAPITOL HONDA		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
745 W. CAPITOL EXPWAY.		WhtBdy: ABS, AIR BAG, TCS, USA	
SAN JOSE CA 95136		Engine #: J35A73036813	Trans #: B36A9081773
Phone: (408) 445-4422	Fax #: (408) 445-4420	Em Type:	
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 143843	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/23/2007 1:26:40 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO LIKE
 - 5 IF FLUID VOLUME IS THE SAME THEN MODULATOR

Information from Dealer

VEHICLE DOES NOT STOP WITH NORMAL EFFORT. PEDAL SOFT, DOES NOT GO TO FLOOR. PEDAL TRAVELS HALF WAY WITH ENGINE OFF AND NO VACUUM IN BOOSTER. YES
 REPLACED MASTER CYLINDER FIRST DID NOT CORRECT PROBLEM. REPLACED VSA UNIT CORRECTED PROBLEM. SAME PROBLEM AGAIN 2.5 MONTHS LATER YES THIS IS NOT NORMAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2466897	KENE	10/10/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS SPONGY	NORMAL; COMPARE TO LIKE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,607

Dealer #: 206905	TZ: CST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: JIMMY LEE	Training %: 63	Year: 2007	Model: ODYSSEY
Serv Ph: (920) 499-5483	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN GOEDKEN		Doors: 5DR	WD: 2
Parts Mgr: ANDREW THOR		Fact: LINCOLN	Country: USA
Dir Name: VAN'S HONDA 2821 SOUTH ONEIDA ST. GREEN BAY WI 54304		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (920) 499-5483	Fax #: (920) 499-0131	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: KELLY LYNNE	Zone/Dist: 08A	Engine #: J35A73037256	Trans #: B36A9082268
Previous Dealer/Contact	Date	Em Type:	
		RO #: 153564	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/10/2007 1:37:47 PM	KENE
1 ORIGINAL COMPLAINT	BRAKES ARE SPONGY BLEDDED SYSTEM STILL SPONGY?
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 NORMAL, COMPARE TO 07	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2486571	LANCEK	11/06/2007	LANCEK	1

Code **Original Complaint**
P 4150 BRAKE FEEL GOES TO THE FLOOR

Probable Cause/Solution
MODULATOR; EXERCISE THE ABS AND BLEED 2-3X

ResIn Source: None

Date:

Status: N/A

Mileage: 2,310

Dealer #: 207846	TZ: PST	VIN: 5FNRL38477B [REDACTED]	Err:
Dir Cont: DEREK TRAUGER	Training %: 69	Year: 2007	Model: ODYSSEY
Serv Ph: (909) 974-3800	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ANTHONY MALDONADO		Doors: 5DR	WD: 2
Parts Mgr: ANTON PFEFFER		Fact: LINCOLN	Country: USA
Dir Name: PENSKE HONDA ONTARIO 1401 AUTO CENTER DRIVE ONTARIO CA 91761		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (909) 974-3800	Fax #: (909) 974-3854	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	Engine #: J35A63022946	Trans #: B36A9082164
Previous Dealer/Contact	Date	Em Type:	
		RO #: 2310	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/6/2007 1:06:52 PM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 EXERCISE THE ABS AND BLEED AS PER SM, 2-3

Information from Dealer

BRAKE PEDAL GOING ALL THE WAY DOWN
NO

Field Quality Report *online*

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VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 13712
 Brief Description* 07M Odyssey Soft Pedal feel NONE
 Reported By Factory
 Offline Report Date
 Online Created Date 11/13/2007 11:30:03 PM
 Last Updated Date 2/29/2008 9:47:14 AM

User Information

Zone HMA
 District HMA

Customer Information

City of Customer* Lincoln
 State* AL
 Delivery Date 11/9/2007 (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* 5FNRL38857B [REDACTED] Check VIN
 Unit Status Demo
 Date of Occurrence* 11/8/2007 (MM/DD/YYYY)
 Mileage* 38,053
 Engine No. 0
 Model Year 2007 Model ODYSSEY
 Style* [REDACTED] Body* 5 Door
 Transmission* AT Engine Type Fuel Inj

Dealer Information

Dealer Number [REDACTED]
 Phone Number (999-999-9999) [REDACTED] Ext. [REDACTED]

Claim Information

Claim Number [REDACTED] CR/Techline # [REDACTED]
 Labor Operation * Front Brakes - 410

Labor Op Full
 Codes *
 Causal Code

Failed Part No. *Please provide Part No if available

- 1.
- 2.
- 3.
- 4.

Complaint / Symptom

Manager complained that brake pedal feels soft and low

Probable Cause

Found air in modulator by cycling modulator and then conducting manual bleed procedure as stated in Honda service manual. Complaint level of increased pedal travel was negligible compared to new unit. The slight increase in pedal travel will not affect braking performance.

Corrective Action

Bleed air from brake system, pedal stroke improved. Will continue to monitor vehicle during mileage accumulation.

Fire Report Information

Create Fire Report

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<input type="button" value="Attach Files"/>	<input type="button" value="Save"/>	<input type="button" value="Save As"/>	<input type="button" value="Submit"/>	<input type="button" value="Reset"/>
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Field Quality Report online

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VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 14250
 Brief Description* NONE
 Reported By
 Offline Report Date
 Online Created Date 2/27/2008 11:30:03 PM
 Last Updated Date 5/30/2008 12:48:38 PM

User Information

Zone HMA
 District HMA

Customer Information

City of Customer*
 State*
 Delivery Date (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* Check VIN
 Unit Status
 Date of Occurrence* (MM/DD/YYYY)
 Mileage*
 Engine No.
 Model Year Model
 Style* Body*
 Transmission* Engine Type

Dealer Information

Dealer Number
 Phone Number Ext.
 (999-999-9999)

Claim Information

Claim Number CR/Techline #
 Labor Operation*

Labor Op Full
 Codes *
 Causal Code

Failed Part No. *Please provide Part No if available

1.
2.
3.
4.

Complaint / Symptom

Soft Pedal

Probable Cause

Installed market modulator and manual bleed the system, pedal travel not complaint level.

Corrective Action

Completed super bleed procedure, pedal travel decreased.

Fire Report Information

Create Fire Report

[Open New Fire Document](#)

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2461149	KENE	10/03/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS LOW	NORMAL; EDUCATE CUST	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,162

Dealer #: 208218	TZ: PST	VIN: 5FNRL38407B	Err:
Dir Cont: ED KOSIOR	Training %: 93	Year: 2007	Model: ODYSSEY
Serv Ph: (702) 568-3500	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JESSE OLEDAN		Doors: 5DR	WD: 2
Parts Mgr: MICHEAL AUSTIN		Fact: LINCOLN	Country: USA
Dir Name: FINDLAY HONDA HENDERSON		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
933 AUTO SHOW DRIVE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
HENDERSON NV 89014		Engine #: J35A63025280	Trans #: B36A9087924
Phone: (702) 568-3500	Fax #: (702) 990-2748	Em Type:	
DPSM: PAT THOMAS	Zone/Dist: 10H	RO #: 122734	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/3/2007 10:36:48 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO 2007, POSSIBLE NORMAL, IF NOT THEN PRESSURE BLEED

Information from Dealer

CUSTOMER COMPLAINS THAT BRAKE PEDAL IS SOFT AND MUSHY
 YES
 MASTER CYLINDER WAS REPLACED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2698673	JOHNB	10/02/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL GOES TO THE FLOOR	CANNOT PRODUCE;CHK BRAKE SYSTEM;QUEST CUST;DPSM	
		Resin Source: None	Date:
		Status: N/A	Mileage: 12,621

Dealer #: 207767	TZ: PST	VIN: 5FNRL38777B [REDACTED]	Err:
Dir Cont: VICTOR BATRES	Training %: 54	Year: 2007	Model: ODYSSEY
Serv Ph: (714) 890-8900	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: RANDY HICKERSON		Doors: 5DR	WD: 2
Parts Mgr: MARK KOZEL		Fact: LINCOLN	Country: USA
Dir Name: HONDA WORLD 13600 BEACH BLVD. WESTMINSTER CA 92683		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (714) 890-8900	Fax #: (714) 898-4796	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MICHELLE HATCH	Zone/Dist: 01G	Engine #: J35A73040584	Trans #: B36A9088060
Previous Dealer/Contact	Date	Em Type:	
		RO #: 538484	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/2/2008 2:02:25 PM JOHNB

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3

- 4 CHECK BRAKE SYSTEM IN DETAIL;DOCUMENT ALL FINDINGS AND TESTS;IF NOTHING FOUND,RETURN VEHICLE TO CUSTOMER;DPSM

CUSTOMER STATES THAT WHEN BRAKING AT STOPS THER SEEMS TO BE LIKE THA BRAKE PEDAL IS GOING TO FLOOR.... TEST DRIVR CAR 3 TIMES 12 MILES CITY AND HWY.UNABLE TO DUPLICATE PROBLEM.

NO

CANNOT PRODUCE ANY BRAKE FAILURES OR PERFORMANCE ISSUES;BRAKE PEDAL FUNCTION AND FEEL IS NORMAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2388815	JOHNB	07/05/2007	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE SINKS SITTING AT STOPS	APPEARS PUSHING THROUGH BOOSTER;GV CHKS
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 3,395

Dealer #: 208302	TZ: CST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: CORY SINGSAAS	Training %: 74	Year: 2007	Model: ODYSSEY
Serv Ph: (605) 348-4468	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JASON REARICK		Doors: 5DR	WD: 2
Parts Mgr: JASON REARICK		Fact: LINCOLN	Country: USA
Dir Name: RUSHMORE HONDA 123 OMAHA STREET RAPID CITY SD 57701		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (605) 348-4468	Fax #: (605) 342-8945	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: RUTH HARPER	Zone/Dist: 02G	Engine #: J35A73041610	Trans #: B36A9089667
Previous Dealer/Contact	Date	Em Type:	
		RO #: 105926	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

7/5/2007 7:20:18 AM

JOHNB

- 1
- 2
- 3 SO THIS IS ONLY WHEN A STOP HAS BEEN COMPLETED
- 4 LIKELY PUSHING THROUGH THE BOOSTER;PLEASE
SEE: BRAKE PDL SINKS @ STOPS (M/CYL TEST #2) Tech
Line Knowledge Base Name: 4853 Issue Date: 01-Feb-1996
Source: HSN-96/02I BRAKE PEDAL SINKS @STOPS
(M/CYL TEST #1) Tech Line Knowledge Base Name: 4318
Issue Date: 01-Feb-1995 Source: HSN-95/02C

Information from Dealer

BRAKE PEDAL FEELS TOO SOFT
CUSTOMER COMPLAINT OF PEDAL SINKING AT STOPS;WE
COMPARED TO KG'S AND ALL THE SAME;BRAKES FUNCTION
COMPLETELY NORMALLY
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2750529	GARYR	01/05/2009	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPL MOD?; SB 1/08	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 13,890

Dealer #: 206888	TZ: PST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: ELPIDIO	Training %: 82	Year: 2007	Model: ODYSSEY
Serv Ph: (626) 359-8291	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KARL SANDER		Doors: 5DR	WD: 2
Parts Mgr: ROGER WEISS		Fact: LINCOLN	Country: USA
Dir Name: SIERRA HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1450 SO. SHAMROCK AVE.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MONROVIA CA 91016		Engine #: J35A73042330	Trans #: B36A9090636
Phone: (626) 359-8291	Fax #: 6269325668	Em Type:	
DPSM: MARK BROWN	Zone/Dist: 01E	RO #: 964008	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/5/2009 11:01:06 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPL MOD S/B COMING 1/8

Information from Dealer

PEDAL SINKS VERY LOW (BRAKE PEDAL)
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2426266	RAYD	08/20/2007	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SINKS TO FLOOR	MASTER CYL; REPLACE MASTER CYLINDER
	ResIn Source: None	Date:
	Status: N/A	Mileage: 3,135

Dealer #: 207221	TZ: EST	VIN: 5FNRL38417B [REDACTED]	Err:
Dir Cont: ERIC FETZER	Training %: 72	Year: 2007	Model: ODYSSEY
Serv Ph: (860) 223-2230	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KEN ORR		Doors: 5DR	WD: 2
Parts Mgr: MARK ZARRELLI		Fact: LINCOLN	Country: USA
Dir Name: SCHALLER HONDA 1 VETERANS DRIVE NEW BRITAIN CT 06051		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (860) 223-2230	Fax #: 8608262083	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: MARY DOWNING	Zone/Dist: 09D	Engine #: J35A63027370	Trans #: B36A9093782
Previous Dealer/Contact	Date	Em Type:	
		RO #: 534628	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/20/2007 1:31:27 PM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 SO IT HAS A GOOD PEDAL THEN SINKS

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL GOES DOWN TOO FAR
 NO
 I COMPARED TO A KNOWN GOOD CAR, IT IS GOING DOWN FURTHER THAN ANOTHER
 NO, IF YOU ARE AT A LIGHT, THE PEDAL WILL START TO SINK TOWARDS THE FLOOR

Field Quality Report online

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VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 14775
 Brief Description* NONE
 Reported By
 Offline Report Date
 Online Created Date 5/6/2008 11:30:11 PM
 Last Updated Date 8/29/2008 2:22:21 PM

User Information

Zone HMA
 District HMA

Customer Information

City of Customer*
 State*
 Delivery Date (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* Check VIN
 Unit Status
 Date of Occurrence* (MM/DD/YYYY)
 Mileage*
 Engine No.
 Model Year Model
 Style* Body*
 Transmission* Engine Type

Dealer Information

Dealer Number
 Phone Number Ext.
 (999-999-9999)

Claim Information

Claim Number CR/Techline #
 Labor Operation *

Labor Op Full Codes *
 Causal Code

Failed Part No. *Please provide Part No if available

1.
2.
3.
4.

Complaint / Symptom

Brake pedal feels softer than normal

Probable Cause

Air in system causing longer pedal but 4mm < HMA spec. Subjectively pedal is comparable to mass production units.

Corrective Action

Removed air trapped in modulator utilizing HDS. Pedal travel improved.

Fire Report Information

Create Fire Report

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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2753648	KEITHC	01/08/2009	RUDYG	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR?; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 28,703

Dealer #: 206848	TZ: EST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: RICHARD BAILLIE	Training %: 94	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 985-1444	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: PATRICE WOOD		Doors: 5DR	WD: 2
Parts Mgr: SCOTT ROBERTS		Fact: LINCOLN	Country: USA
Dir Name: CAREY PAUL HONDA 3430 HIGHWAY 78 SNELLVILLE GA 30078		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (770) 985-1444	Fax #: 6782522060	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	Engine #: J35A73046095	Trans #: B36A9096425
Previous Dealer/Contact	Date	Em Type:	
		RO #: 70253	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/8/2009 12:45:12 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
- 1/14/2009 12:05:14 PM RUDYG
- 4 01/14/2009 12:10:29 PM RUDYG
 - 5 SHOULD BE OUT ANY DAY NOW, I WOULD REPL MODULATOR WITH 57110-SHJ-A61 UNIT

Information from Dealer

CUSTOMER STATES WHEN APPLYING THE BRAKES THE PEDAL IS VERY MUSHY & FEELS LIKE ITS GOING TO THE FLOOR...HAS GOTTEN WORSE THE MORE HE DRIVES IT YES

AT 2159 MILES WE HAD TO REPLACE THE FRONT BRAKE CALIPER FOR LEAKING

I HAVE BEEN WAITING FOR HSB FOR THIS BUT I HAVE NOT SEEN IT

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2609551	RUDYG	05/07/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT, MOD REPL'D	AIR?; FAXED SUPER BLEED PROCEDURE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 15,950

Dealer #: 208289	TZ: CST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: JEREMY	Training %: 68	Year: 2007	Model: ODYSSEY
Serv Ph: (479) 521-3813	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: ROY KECK		Doors: 5DR	WD: 2
Parts Mgr: JOHN CUMMINGS		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF FAYETTEVILLE 1384 WEST SHOWROOM DR. FAYETTEVILLE AR 72704		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (479) 521-3813	Fax #: 4792512181	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: ROBERT DOYLE	Zone/Dist: 10G	Engine #: J35A73046279	Trans #: B36A9096745
Previous Dealer/Contact	Date	Em Type:	
		RO #: 103171	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/7/2008 2:54:09 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 GOES TO FLOOR?
 - 5 COMPARED TO 07?
 - 6 NORMALLY THIS IS FIXED BY REPLACING MODULATOR. I WILL FAX YOU A PROCEDURE TO MAKE SURE NO AIR IS LEFT IN SYSTEM. IF YOU DO THIS AND IT WORKS BE ADVISED THAT IF IT RETURNS WITH LOW PEDAL. REPL MODULATOR AGAIN.
 - 7 IF DOESN'T HELP, CK FOR STICKING CALIPER PIN OR POSS MISINSTALLED PADS
 - 8 WHAT IS YOUR FAX NUMBER?
 - 9 (FAXED SUPER BLEED PROCEDURE)

Information from Dealer

BRAKE PEDAL TRAVELS TO THE FLOOR
 YES
 REPLACE BRAKE MASTER AND ABS MOD
 IT DOES IT NOT GO ALL THE WAY TO THE FLOOR, JUST HAS MORE TRAVEL THAN A NEW ONE.
 YES
 OK
 OK
 (479) 251-2045

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2514240	GARYR	12/14/2007	GARYR	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT AND LOW	12/17: ACTIVATE ABS AND BLEED ENG RUNNING
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 7,500

Dealer #: 207182	TZ: EST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: STEVE BURTON	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 694-5400	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: STEVE BURTON		Doors: 5DR	WD: 2
Parts Mgr: STEVE SHANK		Fact: LINCOLN	Country: USA
Dir Name: SHOCKLEY HONDA 7400 SHOCKLEY DRIVE FREDERICK MD 21704		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (301) 694-5400	Fax #: 3016201962	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: DANIEL MAY	Zone/Dist: 06A	Engine #: J35A73046592	Trans #: B36A9097176
Previous Dealer/Contact	Date	Em Type:	
		RO #: 259736	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/14/2007 2:34:03 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ACTIVATE THE ABS DRIVING 3X THEN MANUALLY BLEED WITH THE ENGINE RUNNING CALL BACK RESULTS

Information from Dealer

SOFT LOW BRAKE
NO

- 12/17/2007 9:01:44 AM GARYR
- 4

ACTIVATED THE ABS THEN BLEED THEN MANUALLY BLEED WITH ENG RUNNING. BLEED REARS FIRST THEN RF AND AFTER LF THE PEDAL IMPROVED BUT NOT AS HARD AS THE 06

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2509487	RUDYG	12/07/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; ACTIVATE ABS, RECHECK PEDAL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,900

Dealer #: 208184	TZ: MST	VIN: 5FNRL38707B0 [REDACTED]	Err:
Dir Cont: JOHN LANIGAN	Training %: 25	Year: 2007	Model: ODYSSEY
Serv Ph: (719) 597-4500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MARCO PETERIE		Doors: 5DR	WD: 2
Parts Mgr: RICK WILLIAMS		Fact: LINCOLN	Country: USA
Dir Name: FRONT RANGE HONDA 1001 S. ACADEMY BLVD. COLORADO SPRING CO 80910		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (719) 597-4500	Fax #: (719) 573-5722	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: SCOTT ELACQUA	Zone/Dist: 10J	Engine #: J35A73046685	Trans #: B36A9097261
Previous Dealer/Contact	Date	Em Type:	
		RO #: 256809	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/7/2007 3:21:45 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARED TO K/G?
 - 4 BLEED BRAKES?
 - 5 TEST DRIVE AND GET ABS TO MODULATE 8-9 TIMES.
SEE IF PEDAL COMES UP. IF YES, REPLACE MODULATOR
 - 6 IF NO, CHECK FOR ABNORMAL FLEX IN ANY WHEEL WHILE WATCHING OPERATION ON RACK WITH WHEELS OFF.

Information from Dealer

CUSTOMER STATES THAT THE VEHICLES BRAKES DO NOT ENGAGE PROPERLY. THERE IS A LOT OF TRAVEL IN THE BRAKE PEDAL.

NO

YES, COMPARED TO 2 OTHER 07 ODYSSEYS AND THIS ONE IS MUSHIER. STOPS BUT PEDAL LOWER

YES, NO CHANGE

OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2474919	RUDYG	10/22/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL, PEDAL LOW	VSA MODULATOR?; ACTIVATE ABS, RECHECK	
		Resln Source: None	Date:
		Status: N/A	Mileage: 5,293

Dealer #: 207019	TZ: EST	VIN: 5FNRL38487B [REDACTED]	Err:
Dir Cont: DAVE	Training %: 38	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 899-7800	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RALPH DYKES		Doors: 5DR	WD: 2
Parts Mgr: JIMMY BEAVERS		Fact: LINCOLN	Country: USA
Dir Name: POHANKA HONDA 4608 ST. BARNABAS RD. MARLOW HEIGHTS MD 20748		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (301) 899-7800	Fax #: (301) 7028130	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Engine #: J35A63028646	Trans #: B36A9097675
Previous Dealer/Contact	Date	Em Type:	
		RO #: 426063	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/22/2007 9:58:18 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 WHEN WAS MODULATOR REPLACED?
 - 5 COMPARED TO K/G? 2007 WILL FEEL MUSHIER THAT 2006 ODY
 - 6 GOES ALL THE WAY TO FLOOR?
 - 7 HAVE YOU BLED BRAKES?
 - 8 DID YOU GET ANY AIR?
 - 9 TEST DRIVE ON SLIPPERY SURFACE LIKE DIRT ROAD AND GET ABS TO MODULATE 8-9 TIMES. IF PEDAL IMPROVES REPL VSA MODULATOR

Information from Dealer

BRAKE PEDAL SINKS TO FLOOR
 YES
 BRAKE MASTER CYLINDER AND VSA MODULATOR
 AUG AT 2600 MILES. IT WAS OK TILL NOW
 THIS IS DEF A PROBLEM. I HAD MY SHOP FORMAN DRIVE IT
 TOO AND HE AGREES
 NO, JUST GOES VERY LOW
 YES, NO CHANGE
 NO
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2372928	JOHNB	06/14/2007	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL MUSHY	BLEED, EXERCISE ABS, BLEED, EVAL
	Resin Source:	None
	Status:	N/A
		Date:
		Mileage: 1,716

Dealer #: 207343	TZ: PST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: JONATHAN	Training %: 55	Year: 2007	Model: ODYSSEY
Serv Ph: (425) 643-3770	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RANDY EATON		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: HONDA AUTO CENTER OF BELLEVUE 13291 S.E. 36TH STREET BELLEVUE WA 98006		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (425) 643-3770	Fax #: (425) 641-0795	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PETER HOLT	Zone/Dist: 02A	Engine #: J35A73047265	Trans #: B36A9098179
Previous Dealer/Contact	Date	Em Type:	
		RO #: 853803	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/14/2007 10:09:11 AM JOHNB
- 1
 - 2
 - 3 DOES THIS COMPARE TO KG'S
 - 4 EITHER PEDAL BLEED WITH ENGINE ON OR PRESSURE BLEED; THEN EXERCISE ABS IN A SAFE LOCATION, SEVERAL TIMES; THEN BLEED AGAIN; NOTE RESULTS; CB

Information from Dealer

CUSTOMER STATES TH BRAKE PEDAL IS MUSHY.
REPLACED MASTER, NO CHANGE
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2411551	KEITHC	08/01/2007	GARYR	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW,	REPLACE MODULATOR
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 2,358

Dealer #: 207669	TZ: CST	VIN: 5FNRL38287B	Err:
Dir Cont: NORMAN NELSON	Training %: 87	Year: 2007	Model: ODYSSEY
Serv Ph: (972) 569-4242	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: KENNY GRANT		Doors: 5DR	WD: 2
Parts Mgr: GALEN HASTINGS		Fact: LINCOLN	Country: USA
Dir Name: HONDA CARS OF MCKINNEY 601 S. CENTRAL EXPWY MCKINNEY TX 75070		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (972) 569-4242	Fax #: 9725694271	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: AMY CLAWSON	Zone/Dist: 03G	Engine #: J35A63028843	Trans #: B36A9098273
Previous Dealer/Contact	Date	Em Type:	
		RO #: 387191	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

8/1/2007 11:59:55 AM KEITHC	
1 ORIGINAL COMPLAINT	LOW BRAKE PEDAL
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	REPLACED MASTER CYLINDER
4 REPLACE MODULATOR	
11/13/2007 10:26:32 AM KEITHC	
5	CAR IS BACK WITH SAME COMPLAINT
6 HOW SOFT IS PEDAL	TAKES MORE EFFORT TO STOP
7 ABS OPERATE NORMALLY	YES
8 EXCERSIZE ABS, SEE IF BRAKES FEEL DIFF	
11/14/2007 9:42:34 AM GARYR	
9	EXERCISED BRAKES AND PEDAL FEELS BETTER.
10 MANUALLY BLEED THE SYS WITH ENGINE RUNNING	CUSTOMER WANTS SOMETHING IN WRITING THAT THIS MODULATOR IS IMPROVED.
11 I DON'T HAVE ANTHING TO SEND YOU BUT WE THINK THE SYS MAY GET A AIR BUBBLE IN THE LINES THAT IS DIFFICULT TO BLEED. DID THE CUSTOMER EVER SAY THE CAR WOULD NOT STOP	NO
12 ACTIVATE AND MANUALLY BLEED THEN MONITOR RESULTS.	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2739960	GARYR	12/12/2008	JAMESH	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 19,538

Dealer #: 207399	TZ: EST	VIN: 5FNRL38797B [REDACTED]	Err:
Dir Cont: DOMINIC DIMARE	Training %: 89	Year: 2007	Model: ODYSSEY
Serv Ph: (201) 529-3966	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DAVE LAGRUTH		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL D'ANNA		Fact: LINCOLN	Country: USA
Dir Name: MAHWAH HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
99 FRANKLIN TURNPIKE		WhtBdy: ABS, AIR BAG, TCS, USA	
MAHWAH NJ 07430		Engine #: J35A73048603	Trans #: B36A9100367
Phone: (201) 529-3966	Fax #: 2015295411	Em Type:	
DPSM: Stefanie Senkiw	Zone/Dist: 05E	RO #: 337139	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/12/2008 10:12:24 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPL MOD SB COMING 12/19

Information from Dealer

LOW BRAKE PEDALM GOE TO FLOOR, IF YOU PUMP UP GETSNORMAL, MASTER OR ABS MOD CAUSING?
NO

12/23/2008 11:14:41 AM JAMESH

- 4
- 5 DOES THE PEDAL FADE?
- 6 REPLACE THE MODULATOR

CANNOT FIND S/B
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2485921	CHRISV	11/06/2007	TOMP	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	11/9: REPLACED VSA MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 7,010

Dealer #: 207739	TZ: EST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: JR GEORGE LAIBE	Training %: 50	Year: 2007	Model: ODYSSEY
Serv Ph: (419) 354-2222	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: KYLE MAUNZ		Fact: LINCOLN	Country: USA
Dir Name: UNIVERSITY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1019 NORTH MAIN STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
BOWLING GREEN OH 43402		Engine #: J35A73048664	Trans #: B36A9100462
Phone: (419) 354-2222	Fax #: 4193537060	Em Type:	
DPSM: OPEN POSIT 2/4/09	Zone/Dist: 04B	RO #: 42553	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/6/2007 7:18:04 AM CHRISV
- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 COMPARE TO ANOTHER 07
- 4 MOD ABS 5X THEN BLEED AND RECK
- 11/6/2007 1:00:24 PM TOMP
- 5
- 6
- 7 COMPARE TO OTHER LIKE CAR; COULD BE NORMAL BUT IF NOT; REPLACE VSA MODULAOR

Information from Dealer

- SOFT BRAKE PEDAL
- NO
- NOT YET BUT THIS IS BAD
- GEORGE
- EXERCISING AND BLEEDING ABS DID NOT CHANGE THE PEDAL FEEL.
- 11/9/2007 7:50:53 AM TOMP
- 8
- FB: COMMENTS: VSA MODULATOR FIXED THE PROBLEM.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2737902	STEVEN	12/09/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS SOFT	VSA MOD?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 17,766

Dealer #: 208024	TZ: EST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: JIM FOX	Training %: 60	Year: 2007	Model: ODYSSEY
Serv Ph: (419) 422-3511	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DANIEL HARPST		Doors: 5DR	WD: 2
Parts Mgr: JAMES MARQUART		Fact: LINCOLN	Country: USA
Dir Name: GENE STEVENS HONDA 1033 BRIGHT ROAD FINDLAY OH 45840		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (419) 422-3511	Fax #: 4194223375	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: OPEN POSIT 2/4/09	Zone/Dist: 04B	Engine #: J35A73048664	Trans #: B36A9100462
Previous Dealer/Contact	Date	Em Type:	
		RO #: 171762	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/9/2008 1:21:04 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 CAN YOU VERIFY THE COMPLAINT?
 - 5 REPLACE THE VSA MOD

Information from Dealer

- SPONGY
- YES
- NEW MASTERCYLINDER
- YES
- OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2467865	DAVIDK	10/11/2007	PAULI	11

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW/SOFT	10/12: REPLACE ABS/VSA MODULATOR	
		ResIn Source:	Spoke w/ Dealer
		Status:	P HMA
		Date:	10/12/2007
		Mileage:	7,485

Dealer #: 208059	TZ: PST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: KENNETH	Training %: 46	Year: 2007	Model: ODYSSEY
Serv Ph: (650) 856-6000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JEANETTE BALDWIN		Doors: 5DR	WD: 2
Parts Mgr: WILLIAM CLIFTON		Fact: LINCOLN	Country: USA
Dir Name: ANDERSON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1766 EMBARCADERO ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PALO ALTO CA 94303		Engine #: J35A73048844	Trans #: B36A9100583
Phone: (650) 856-6000	Fax #: 6508431934	Em Type:	
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 339317	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

10/11/2007 1:35:16 PM	DAVIDK	
1 ORIGINAL COMPLAINT		CUSTOMER STATES BRAKES HAVE A BRAKE FADE
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		WE REPLACED THE BRAKE MASTER AND BLED BRAKE SYSTEM
4 COMPAIR TO K/G 07		YES THIS IS WAY DOWN
5 HOOK UP HDS AND MONITOR BRAKE PSI VOLTAGE. MEASURE PEDAL TRAVLE TILL YOU READ 2.284 V. PLEASE LET US KNOW YOUR RADING		
10/11/2007 2:41:30 PM	LANCEK	
6		KENNETH
7		IS DAVEK THERE?
8 HE IS ON THE PHONE, CAN HE CALL YOU BACK?		YES
9 PEND TO DAVEK		
10/11/2007 3:05:40 PM	DAVIDK	
10		PEDAL TRAVLE 66MM WHEN VSA READS 2.84V
11 THAT IS ABOUT NORMAL.		FEELS WORCE THEN OTHER 07
12 COMPEAR YOUR MEASUREMENTS TO K/G CAR		
10/11/2007 4:13:19 PM	STEVEN	
13		MEASUREMENT IS 87MM FOR THE BAD CAR, 82MM AND 84MM FOR THE NEW CARS ON THE LOT
14 SO PRETTY MUCH THE SAME		YES
15 SO THEN THERE IS NO PROBLEM		NO IT ISNT RIGHT, THIS PEDAL SINT RIGHT, DAVEK SAID I CAN REPLACE THE MODULATOR I JUST WANT TO GET THE OK ON THAT
16 I DONT SEE HERE WHERE HE SAID TO REPLACE THE MODULATOR		HE SAID TRY A KG MODULATOR
17 SO TRY A KG ONE		WE DONT HAVE ONE, I HAVE TO ORDER ONE
18 YOU JUST SAID YOU CHKED TO OTHER 07 VANS		SO I SHOULD DO DOUBLE THE WORK
19 IF YOU GET PAID FOR IT WHY NOT?		OK
10/12/2007 1:05:34 PM	DAVIDK	
20		SWAP VSA FROM K/G CAR. PEDAL FEELS GREAT.
21 WILL CALL IN OLD MODULATOR. PAUL PLEASE PICK UP MODULATOR FOR DAVE K AND JOHN HALL		
10/15/2007 12:46:15 PM	PAULI	
22 WILL P/U		
10/15/2007 2:04:05 PM	PAULI	
23 FAXED SHIP REQUEST		
10/19/2007 1:34:38 PM	PAULI	
24		FRANCIS, SVC
25		DONE PER RO 339317
26 FAXED SHIP REQUEST> MANUEL		
10/24/2007 3:32:25 PM	PAULI	
27		MANUEL
28		WE SENT PER A/B 8559-4450-3814
10/26/2007 3:04:40 PM	PAULI	
29 VSA MOD RCVD--FRWD>DK		
11/1/2007 2:38:03 PM	PAULI	
30 MOD FRWD>HMA, BOB HUNTLEY		A/B 636073100484

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2520232	DAVIDK	12/26/2007	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	ABS?, REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,840

Dealer #: 208376	TZ: EST	VIN: 5FNRL38237B [REDACTED]	Err:
Dir Cont: DARRELL CAGLE	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (678) 318-3150	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: ROBERT MOORE		Doors: 5DR	WD: 2
Parts Mgr: THOMAS DUNLAP		Fact: LINCOLN	Country: USA
Dir Name: HONDA MALL OF GEORGIA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
3699 GEORGIA HWY. #20		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
BUFORD GA 30519		Engine #: J35A63029904	Trans #: B36A9101159
Phone: (678) 318-3150	Fax #: (678) 318-3109	Em Type:	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	RO #: 247181	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/26/2007 2:32:16 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 AT THIS TIME UNDER INVESTIGATION, REPALCE ABS MODULATOR

Information from Dealer

HAS A SOFT/LOW BRAKE PEDAL. DROVE TO VERIFY COMPLAINT. THEN ACTIVATED ABS ON THE TEST DRIVE AND THE PEDAL GOT HARDER. THEN ON THE WAY BACK TO THE SHOP, THE PEDAL GOT SOFT AGAIN.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2605031	KEITHC	04/30/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	TRY SUPER BLEED PRCEEDURE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 3,800

Dealer #: 206709	TZ: EST	VIN: 5FNRL38697B0	Err:
Dir Cont: RICHARD	Training %: 74	Year: 2007	Model: ODYSSEY
Serv Ph: (215) 368-1840	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: STEVEN DITTY		Doors: 5DR	WD: 2
Parts Mgr: JOSEPH SCIACCA		Fact: LINCOLN	Country: USA
Dir Name: J. L. FREED HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
2001 N. BROAD STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
LANSDALE PA 19446		Engine #: J35A73051261	Trans #: P36A5021146
Phone: (215) 368-1840	Fax #: 2153626209	Em Type:	
DPSM: TURK MCFADDEN	Zone/Dist: 05H	RO #: 83487	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/30/2008 12:06:32 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 FAX SUPER BLEED PROCEEDURE

Information from Dealer

BRAKE PEDAL LOW
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2727418	KEITHC	11/20/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	REPLACE MODULATOR	
		Resin Source: None	Date:
		Status: N/A	Mileage: 13,256

Dealer #: 206867	TZ: CST	VIN: 5FNRL38467B	Err:
Dir Cont: KENNETH BISHOP	Training %: 73	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 899-1122	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: STEVE GARVERICK		Doors: 5DR	WD: 2
Parts Mgr: BILL JOSLIN		Fact: LINCOLN	Country: USA
Dir Name: ECONOMY HONDA SUPERSTORE		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
2135 CHAPMAN ROAD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
CHATTANOOGA TN 37421		Engine #: J35A63031932	Trans #: P36A5023490
Phone: (423) 899-1122	Fax #: 4235109355	Em Type:	
DPSM: Michael Murphey	Zone/Dist: 07B	RO #: 344907	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/20/2008 11:51:12 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE MODULADOR

Information from Dealer

CUST STATES PEDAL GOES TO FLOOR
 YES
 PERFORMED SUPER BLEED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2727034	KEITHC	11/20/2008	JOHNB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	REPLACE MODULATOR	
		Resin Source: None	Date:
		Status: N/A	Mileage: 9,774

Dealer #: 207210	TZ: EST	VIN: 5FNRL38237B	Err:
Dir Cont: ERIC DALE	Training %: 69	Year: 2007	Model: ODYSSEY
Serv Ph: (740) 454-2512	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: DAVID JOHNSON		Doors: 5DR	WD: 2
Parts Mgr: BRUCE RIDDLEBARGER		Fact: LINCOLN	Country: USA
Dir Name: TANSKY HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
3240 N. MAPLE AVENUE	OH 43701	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
ZANESVILLE		Engine #: J35A63032178	Trans #: P36A5024751
Phone: (740) 454-2512	Fax #: 7404546153	Em Type:	
DPSM: Dave Stelter	Zone/Dist: 04M	RO #: 134889	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

11/20/2008 6:39:24 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4
- 5 REPLACE MODULATOR

BRAKE PEDEL FADES TO FLOOR
NO
CAN PUSH PEDAL TO FLOOR
WE REPLACED M/C , N/C

12/3/2008 12:22:33 PM JOHNB

- 6
- 7 AGAIN ROAD TEST AND INSPECT ENTIRE BRAKE SYSTEM;IF NOTHING FOUND,DOCUMENT ALL FINDINGS AND RETURN VEHICLE TO CUSTOMER;CONTACT YOUR DPSM

WE REPAIRED THE VEHICLE WITH THE MODULATOR;CUSTOMER CALIMS BRAKE STILL NO GOOD;BRAKES ARE EXCELLENT AND ARE REPAIRED;CUSTOMER WANTS VEHICLE BOUGHT BACK AND IS GOING TO COURT
HE IS ALREADY INVOLVED;THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2696121	RUDYG	09/29/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT,LOW)	MODULATOR?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 21,548

Dealer #: 207108	TZ: MST	VIN: 5FNRL38737B	Err:
Dir Cont: JORGE ACEVEDO	Training %: 44	Year: 2007	Model: ODYSSEY
Serv Ph: (480) 833-5177	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: LYNN CLARKE		Doors: 5DR	WD: 2
Parts Mgr: CARL YOUNG		Fact: LINCOLN	Country: USA
Dir Name: SANTAN HONDA SUPERSTORE 1150 S. GILBERT ROAD CHANDLER AZ 85286		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (480) 833-5177	Fax #: 4808352214	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: RICHARD REBORI	Zone/Dist: 10D	Engine #: J35A73054088	Trans #: P36A5025702
Previous Dealer/Contact	Date	Em Type:	
		RO #: 86310	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

9/29/2008 1:21:47 PM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CAN YOU DUPLICATE?
- 4 LOW ON FLUID?
- 5 REPL MODULATOR

BRAKE PEDAL SOFT AT TIMES
 NO
 YES, DEFINITELY TOO LOW AND SOFT
 NO, BRAKES LOOK OK
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2753370	JOHNB	01/08/2009	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL TO FLOOR	CANNOT PRODUCE;BRAKE OPERATE NORMAL;INSPECT	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 15,031

Dealer #: 206898	TZ: EST	VIN: 5FNRL38737B	Err:
Dlr Cont: MICHAEL SMITH	Training %: 74	Year: 2007	Model: ODYSSEY
Serv Ph: (304) 768-1251	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DAVID ABARE		Doors: 5DR	WD: 2
Parts Mgr: KENT NICHOLS		Fact: LINCOLN	Country: USA
Dlr Name: LESTER RAINES HONDA 5102 MAC CORKLE AVE SW SOUTH CHARLESTO WV 25309		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (304) 768-1251	Fax #: (304) 768-2428	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: JOHN WIGGILL	Zone/Dist: 04K	Engine #: J35A73054413	Trans #: P36A5026055
Previous Dealer/Contact	Date	Em Type:	
		RO #: 386712	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

1/8/2009 10:13:32 AM JOHNB

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CAREFULLY INSPECT THE BRAKE SYSTEMS;BLEED BRAKES;DOCUMENT ALL CHKS AND FINDINGS;IF NOTHING FOUND OR PRODUCED,RETURN VEHICLE TO CUSTOMER

CUSTOMER STATES " BRAKE PEDAL GOES TO THE FLOOR ATTIMES." COULD NOT DUPLICATE AT THIS TIME.
NO
WE CANNOT PRODUCE ANY BRAKE FUNCTION OR PERFORMANCE ISSUES;CUSTOMER DID COMES FROM AN ACCORD AND HAS NOT LIKE THE FEEL OF THE ODYSSEY BRAKES SINCE PURCHASED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2454979	LANCEK	09/25/2007	DAVEM	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SPONGY INTERM	MOD; RPLC AND TRY SUPER BLEED	
		Resln Source: None	Date:
		Status: N/A	Mileage: 1,600

Dealer #: 206867	TZ: CST	VIN: 5FNRL38747B [REDACTED]	Err:
Dir Cont: TONEY WILLIAMS	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 899-1122	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: STEVE GARVERICK		Doors: 5DR	WD: 2
Parts Mgr: BILL JOSLIN		Fact: LINCOLN	Country: USA
Dir Name: ECONOMY HONDA SUPERSTORE 2135 CHAPMAN ROAD CHATTANOOGA TN 37421		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (423) 899-1122	Fax #: 4235109355	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: Michael Murphey	Zone/Dist: 07B	Engine #: J35A73056173	Trans #: P36A5028985
Previous Dealer/Contact	Date	Em Type:	
		RO #: 304536	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

9/25/2007 1:46:16 PM LANCEK	
1 ORIGINAL COMPLAINT	CUSTOMER STATES BRAKES FEEL SPONGY
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 DUPLICATE?	NO, THE PEDAL FEELS NORMAL.
4 CHECK CALIPERS, SLIDE PINS, PADS?	YES ALL CHECKS GOOD.
5 COMPAIR TO A LIKE VEHICLE, TEST DRIVE WITH CUST	
3/24/2008 11:44:40 AM DAVEM	
6	TONY, 10,428MILES
7	BACK NOW AGAIN AND WE STILL CAN'T DUP. THEY ARE NOT HAPPY, BUT THEY SAY THAT THE PDL GOES WAY SOFT INTERM, THEN RECOVERS
8 RPLC THE ABS MOD AND TRY THE FAXED SUPER BLEED [FAXED 15224]	FAX TO 4238948632, ATTN MYSELF
9 HAVE DONE	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2571543	CHRISV	03/10/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	FAXED SUPER BLEED PROCEDURE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,045

Dealer #: 208456	TZ: PST	VIN: 5FNRL38287B [REDACTED]	Err:
Dir Cont: STEVE MUNOZ	Training %: 77	Year: 2007	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: STEVE MUNOZ		Doors: 5DR	WD: 2
Parts Mgr: STEVE PIERCE		Fact: LINCOLN	Country: USA
Dir Name: LOMPOC HONDA 1224 NORTH H STREET LOMPOC CA 93436		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (805) 736-4595	Fax #:	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DIANA MONTES	Zone/Dist: 01A	Engine #: J35A63033920	Trans #: P36A5028905
Previous Dealer/Contact	Date	Em Type:	
		RO #: 600645	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/10/2008 10:23:41 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

Information from Dealer

BRAKE PEDAL GOES TO FLOOR AFTER CAR HAS BEEN SITTING
 YES
 MASTER CYLINDER REPLACED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2488262	STEVEN	11/08/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	PEDAL WENT TO FLOOR, ACCIDENT	UNKOWN?; DO MASTER CYL TEST, CONTACT DPSM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,559

Dealer #: 207334	TZ: EST	VIN: 5FNRL38717B [REDACTED]	Err:
Dlr Cont: ROGER MARCANO	Training %: 97	Year: 2007	Model: ODYSSEY
Serv Ph: (727) 848-0688	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dlr Name: GATEWAY HONDA 8442 U. S. 19 PORT RICHEY FL 34668		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (727) 848-0688	Fax #: (727) 847-0915	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: ERIN BAILEY	Zone/Dist: 07K	Engine #: J35A73057124	Trans #: P36A5030438
Previous Dealer/Contact	Date	Em Type:	
		RO #: 90304	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/8/2007 10:14:55 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 YOU HAVENT BEEN ABLE TO DUPLICATE THE CONCERN
 - 4 DO THESE STEPS ALLEGED BRAKE FAILURE (POLICY)HTL-INFO KB 3764, CONTACT YOUR DPSM

Information from Dealer

CUSTOMER STATES HE PARKS ON A HILL WITH THE E/BRAKE ON,WHEN BACKING UP AFTER RELEASING THE E/BRAKE THE BRAKE PEDAL GOES TO THE FLOOR & HE WAS PUMPING THE PEDAL TO STOP BUT IT DID NOT STOP,THE PEDAL HAS ALWAYS FELT SOFT,THE PUMPING OF THE BRAKE PEDALHAS ONLY OCCURED ONE TIME,CUSTOMER ALSO STATES H E HAS NEVER HAD TROBLE STOPPING WHEN DRIVING ON THE ROADS.

NO

NO I CHKED EVERYTHING, I SEE NOTHING WRONG WITH THIS CAR, I TRIED TO DUPLICATE HIS EXPERIENCE EXACTLY, CAR STOPS FINE

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2716824	JOHNB	11/04/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL SOFT	CANNOT PRODUCE;COMPARE TO KG'S;GV GEN BRAKE CHKS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 12,169

Dealer #: 208246	TZ: EST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: BONG SAMALA	Training %: 96	Year: 2007	Model: ODYSSEY
Serv Ph: (904) 797-2688	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: LOLLI CORNELIUS		Doors: 5DR	WD: 2
Parts Mgr: ROBERT HOLTBY		Fact: LINCOLN	Country: USA
Dir Name: COGGIN HONDA OF ST. AUGUSTINE 2925 U.S. 1 SOUTH ST. AUGUSTINE FL 32086		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (904) 797-2688	Fax #: (904) 797-5192	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DAVID CATHCART	Zone/Dist: 07J	Engine #: J35A73057157	Trans #: P36A5030468
Previous Dealer/Contact	Date	Em Type:	
		RO #: 135355	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/4/2008 6:22:20 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 THEN PERFORM NORMAL BRAKE SYSTEM CHKS;EXERCISE ABS AND NOTE BRAKE FEEL AND OPERATION AFTERWARDS;COMPARE BRAKES TO KF;CHK PAD WEAR

Information from Dealer

BRAKES FEEL SPONGY
 YES
 REPLACE MASTER CYLINDER (MARCH 14,2008). ALSO VSA MODULATOR WAS REPLACE (JUNE 25, 2008)
 CUSTOMER CLAIMS PEDAL SOFT AGAIN;WE CANNOT FIND THAT FACT;THEN PEDAL FEELS COMPLETELY NORMAL TO US

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2671361	KENE	08/18/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	NORMAL; FAXED SUPER BLEED	
		Resln Source: None	Date:
		Status: N/A	Mileage: 16,776

Dealer #: 208463	TZ: EST	VIN: 5FNRL38807B([REDACTED]	Err:
Dir Cont: II WILLIAM	Training %: 59	Year: 2007	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: DOUG EMMONS		Doors: 5DR	WD: 2
Parts Mgr: STEVEN CLARK		Fact: LINCOLN	Country: USA
Dir Name: WEST HERR HONDA 6120 SOUTH TRANSIT RD PENDLETON NY 14094		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
Phone: (716) 625-4300	Fax #: 7162102017	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73057804
DPSM: Malcolm Hoff	Zone/Dist: 09A	Em Type:	Trans #: P36A5031183
Previous Dealer/Contact	Date	RO #: 15166	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 8/18/2008 10:07:14 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 FAXED INFO

Information from Dealer

BRAKE PEDEL FEELS LOW CANT FIND SUPER BLEED
 PROCEDER ON IN
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2457340	KENE	09/28/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	CHARACTERISTIC AT THIS TIME; EDUCATE CUST	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,908

Dealer #: 207174	TZ: EST	VIN: 5FNRL38747B [REDACTED]	Err:
Dir Cont: RANDY MEEKS	Training %: 78	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 993-2805	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BILL HUGHES		Doors: 5DR	WD: 2
Parts Mgr: DON JONES		Fact: LINCOLN	Country: USA
Dir Name: HONDA CARLAND 11085 ALPHARETTA HWY ROSWELL GA 30076		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (770) 993-2805	Fax #: (770) 998-4880	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73058246
DPSM: MELISSA MECHAN	Zone/Dist: 07E	Trans #: P36A5031987	Em Type:
Previous Dealer/Contact	Date	RO #: 402150	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 9/28/2007 6:05:37 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO LIKE
 - 5 ACTIVATE ABS
 - 6 BLEED SYSTEM WITH ENGINE RUNNING

Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR, TRAVELS TO THE FLOOR AT STOPS
 YES
 NO PROBLEM FOUND, TEST DROVE CAR TODAY PEDAL FELT LOW ACTIVATED ABS PEDAL FELT FIRMER
 YES SAME
 DID GET A LITTLE FIRMER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2596086	CHRISV	04/16/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW PEDAL	FAXED SUPER BLEED PROCEDURE
		ResIn Source: None Date:
		Status: N/A Mileage: 1,100

Dealer #: 207935	TZ: MST	VIN: 5FNRL38467B [REDACTED]	Err:
Dir Cont: JON RUTKOWSKE	Training %: 79	Year: 2007	Model: ODYSSEY
Serv Ph: (406) 721-4900	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: TRACY HUBBARD		Doors: 5DR	WD: 2
Parts Mgr: WILLIAM BENNETT		Fact: LINCOLN	Country: USA
Dir Name: UNIVERSITY HONDA 3600 RESERVE STREET MISSOULA MT 59801		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (406) 721-4900	Fax #: 4067211354	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: MARK ROESSLER	Zone/Dist: 02F	Engine #: J35A63035540	Trans #: P36A5033777
Previous Dealer/Contact	Date	Em Type:	
		RO #: 139693	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/16/2008 10:30:27 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

Information from Dealer

BRAKE PEDAL IS SOFT AND GOES TO THE FLOOR UNDER STEADY PRESSURE.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2502852	RAYD	11/29/2007	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL WENT TO THE FLOOR	AIR IN SYSTEM;BLEAD SYSTEM NOW OK;DRIVE/RETURN
		ResIn Source: None Date:
		Status: N/A Mileage: 8,374

Dealer #: 208094	TZ: MST	VIN: 5FNRL38497B [REDACTED]	Err:
Dir Cont: ANTHONY	Training %: 62	Year: 2007	Model: ODYSSEY
Serv Ph: (303) 215-4225	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: TOM PACHECO		Doors: 5DR	WD: 2
Parts Mgr: KYLE FRENCH		Fact: LINCOLN	Country: USA
Dir Name: PLANET HONDA 15601 W. COLFAX AVENUE GOLDEN CO 80401		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (303) 215-4225	Fax #: (303) 279-1681	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: JALEEN CLARK	Zone/Dist: 10C	Engine #: J35A63035844	Trans #: P36A5034910
Previous Dealer/Contact	Date	Em Type:	
		RO #: 63521	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/29/2007 10:03:36 AM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUPLICATE?
 - 4 DID THE PEDAL FEEL BETTER AFTER EXERCISING THE ABS?
 - 5 IS THIS THE FIRST TIME IN FOR THIS PROBLEM?
 - 6 I WOULD DRIVE THE CAR AROUND, LET IT SET FOR AWHILE, THEN DRIVE IT SUMMORE, IF OK, RETURN TO THE CUSTOMER, IF THIS HAPPENS AGAIN, REPLACE THE MODULATOR, SAVE OLD PARTS FOR TECH LINE.

Information from Dealer

CUST STATES BRAKE PEDAL GOES TO FLOOR
NO
I DID ONE TIME, I TOOK IT OUT AND EXERCISED THE BRAKES,
THEN BLEAD THEM, I GOT A LOT OF AIR OUT
I COULDNT REALLY TELL, THE PEDAL IS FINE NOW,
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2454983	TOMP	09/25/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL GOES TO FLOOR	DEALER CAN'T DUPLICATE; FAXED KB 3764	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,110

Dealer #: 208216	TZ: MST	VIN: 5FNRL38437E [REDACTED]	Err:
Dir Cont: MICHAEL MINER	Training %: 97	Year: 2007	Model: ODYSSEY
Serv Ph: (480) 893-7900	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DAVID CLARK		Doors: 5DR	WD: 2
Parts Mgr: RONALD SMOLNISKY		Fact: LINCOLN	Country: USA
Dir Name: TEMPE HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
8030 S. AUTOPLEX LOOP		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
TEMPE AZ 85284		Engine #: J35A63035980	Trans #: P36A5035117
Phone: (480) 893-7900	Fax #: (480) 421-4865	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 169803	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/25/2007 1:47:28 PM TOMP

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3

4 CAN YOU DUPLICATE THE COMPLAINT?

5 FAXED ALLEGED BRAKE FAILURE (POLICY) KB 3764

Information from Dealer

C/S AT TIMES BRAKES DO NOT FEEL LIKE THEY SLOW THE VEHICLE DOWN AND NEED TO PUMP PEDAL TO STOP MOSTLY FIRST 1/4 MILE IN THE AM ALSO FEELS LIKE PEDAL GOES TO FLOOR BUT VEHICLE DOES'NT APPEAR TO CREEP AT A STOP, SO FAR UNABLE TO DUPLICATE ANY FEED BACK ON BRAKE PEDAL FADE ON ODYSSEY'S ?VSA MODULATOR? MASTER CYLINDER? CUSTOMER IS CONCERNED ABOUT SAFETY

NO
MICHAEL
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2711405	TOMP	10/24/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	VSA MODULATOR; REPLACEMENT	
		Resln Source: None	Date:
		Status: N/A	Mileage: 7,441

Dealer #: 206839	TZ: EST	VIN: 5FNRL38427B [REDACTED]	Err:
Dir Cont: JOE TUCCI	Training %: 48	Year: 2007	Model: ODYSSEY
Serv Ph: (724) 935-3711	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DEAN WINNER		Doors: 5DR	WD: 2
Parts Mgr: JOHN RYAN		Fact: LINCOLN	Country: USA
Dir Name: BAIERL HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
10430 PERRY HIGHWAY		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
WEXFORD PA 15090		Engine #: J35A63036014	Trans #: P36A5035146
Phone: (724) 935-3711	Fax #: 7249402105	Em Type:	
DPSM: ART ESPINOZA	Zone/Dist: 05P	RO #: 272592	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/24/2008 12:04:46 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 CAN YOU DUPLICATE THE COMPLAINT?
 - 6 COMPARE TO OTHER LIKE CARS; IF DIFFERENT THEN REPLACE VSA MODULATOR.

Information from Dealer

BRAKE PEADEL IS SOFT AND GOES DOWN WHEN SITTING ATSTOP
 YES
 MASTER CYL.
 JOE
 WELL IT FEELS SOFT AND LOW TO ME.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2477664	RUDYG	10/24/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	VSA MODULATOR?; ACTIVATE ABS AND RECHECK PEDAL
		ResIn Source: None Date:
		Status: N/A Mileage: 6,533

Dealer #: 207653	TZ: CST	VIN: 5FNRL38477B0	Err:
Dir Cont: KURT HOLKESTAD	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: (612) 866-8832	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ROY REYNOLDS		Doors: 5DR	WD: 2
Parts Mgr: GORDY ECKLUND		Fact: LINCOLN	Country: USA
Dir Name: RICHFIELD-BLOOMINGTON HONDA 400 WEST 78TH STREET RICHFIELD MN 55423		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (612) 866-8832	Fax #: (612) 866-9915	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: Dick Sargent II	Zone/Dist: 08G	Engine #: J35A63036054	Trans #: P36A5035347
Previous Dealer/Contact	Date	Em Type:	
		RO #: 391706	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/24/2007 4:49:38 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 BE ADVISED THAT IF CUST HAD EARLIER MODEL ODY, THEY WILL FEEL THAT THIS IS MUSHIER. MIGHT BE NORMAL.
 - 5 HAVE YOU BLED BRAKES YET?
 - 6 TAKE OUT AND GET ABS TO MODULATE ALL 4 WHEELS ABOUT 8-9 TIMES IN A ROW. IF PEDAL IMPROVES AFTER DOING THIS, REPL VSA MODULATOR.
 - 7 IF NO CHANGE, BLEED BRAKES AND LOOK FOR AIR. IF YOU FIND AIR AND BRAKES OK AFTER THIS, RETURN TO CUST. IF IT COMES BACK WITH AIR IN LINES AGAIN, REPL VSA MODULATOR. IF NO AIR FOUND, SUSPECT FEEL IS NORMAL.

Information from Dealer

BRAKE PEDAL SEEMS LOW
NO
DOESN'T SEEM THAT LOW FOR ME. I AM JUST CALLING TO SEE IF ANY KNOWN ISSUES.
OK

NO
OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2491047	KEITHC	11/13/2007	STEVEN	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	12/19: REPLACE VSA MODULATOR
		ResIn Source: Message center Date: 12/19/2007
		Status: N/A Mileage: 5,015

Dealer #: 206806	TZ: CST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: GARY FOUKS	Training %: 92	Year: 2007	Model: ODYSSEY
Serv Ph: (651) 484-0231	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JIM BONNEY		Doors: 5DR	WD: 2
Parts Mgr: TOM HUGHES		Fact: LINCOLN	Country: USA
Dir Name: BUERKLE HONDA 3360 N. HIGHWAY 61 SAINT PAUL MN 55110		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (651) 484-0231	Fax #: 6514841970	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Dick Sargent II	Zone/Dist: 08G	Engine #: J35A73061052	Trans #: P36A5037011
Previous Dealer/Contact	Date	Em Type:	
		RO #: 250964	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/13/2007 7:43:22 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ABLE TO DUP
 - 4 WILL IT PUMP UP
 - 5 REPLACE MODULATOR

Information from Dealer

THE BRAKE PEDAL GOES LOW THE FIRST TIME USED.
NO
YES,
YES

12/19/2007 9:53:35 AM STEVEN
6

REPLACED THE VSA MODULATOR. PEDAL IS NORMAL NOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2602101	KENE	04/25/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	MODULATOR; REPLACE IF DOES NOT COMPARE
		Resln Source: None
		Date:
		Status: N/A
		Mileage: 4,302

Dealer #: 208167	TZ: EST	VIN: 5FNRL38687B([REDACTED]	Err:
Dir Cont: STEVE LUNDAY	Training %: 43	Year: 2007	Model: ODYSSEY
Serv Ph: (910) 692-2111	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: STEVE JONES HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
11045 US HWY. 15-501		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
ABERDEEN NC 28315		Engine #: J35A73061057	Trans #: P36A5037007
Phone: (910) 692-2111	Fax #: 9106923044	Em Type:	
DPSM: OPEN POSIT 10/22/08	Zone/Dist: 06L	RO #: 190401	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/25/2008 11:12:34 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 HAVE YOU COMPARED TO LIKE
 - 5 YOU COMPARED TO 07 NOT AN 06 OR 05
 - 6 COMPARE TO LIKE AND IF NOT SAME, REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES PEDAL SINKS TO FLOOR. REPLACED MASTER CYLINDER. CUSTOMER RETURNS TODAY STATES SAME.

YES

MASTER CYLINDER

YES AND NOT THE SAME

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2511592	RUDYG	12/11/2007	ROBERTH	2

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (SOFT, LOW)	MSG: REPL VSA MODULATOR		
		Resin Source:	Message center	Date: 12/14/2007
		Status:	N/A	Mileage: 3,039

Dealer #: 206588	TZ: MST	VIN: 5FNRL384X7E	Err:
Dir Cont: MIKE KRAJCI	Training %: 84	Year: 2007	Model: ODYSSEY
Serv Ph: (303) 794-8195	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: CHRIS CALHOUN		Doors: 5DR	WD: 2
Parts Mgr: JAY ANDRE		Fact: LINCOLN	Country: USA
Dir Name: RALPH SCHOMP HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
5700 S. BROADWAY		WhlBdy: POWER STEERING, ABS, SRS AIRBAG,	
LITTLETON CO 80121		Engine #: J35A63037459	Trans #: P36A5040509
Phone: (303) 794-8195	Fax #: 3037307814	Em Type:	
DPSM: JALEEN CLARK	Zone/Dist: 10C	RO #: 667047	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/11/2007 2:40:32 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 TRIED BLEEDING BRAKES?
 - 5 GET ABS TO ACTIVATE 8-9 TIMES IN A ROW. IF PEDAL IMPROVES, REPL VSA MODULATOR

Information from Dealer

SOFT PEDAL
NO
IT GOES TO FLOOR SOMETIMES. BRAKES LOOK OK
NO, BECAUSE PEDAL DOES NOT COME UP.
OK

12/14/2007 7:27:48 AM ROBERTH

- 6 MSG REPL VSA MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2632062	LANCEK	06/13/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL IS LOW	MODULATOR; EXERCISE THE ABS AND BLEED AS PER SM
		Resln Source: None
		Date:
		Status: N/A
		Mileage: 5,616

Dealer #: 206795	TZ: PST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: MARCO DAVID DI	Training %: 36	Year: 2007	Model: ODYSSEY
Serv Ph: (408) 249-1811	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DAVID MORRONE		Doors: 5DR	WD: 2
Parts Mgr: STEVEN SMITH		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF STEVENS CREEK		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
4590 STEVENS CREEK BL.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SAN JOSE CA 95129		Engine #: J35A73063807	Trans #: P36A5042916
Phone: (408) 249-1811	Fax #: 4082470506	Em Type:	
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 193812	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/13/2008 3:57:31 PM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 EXERCISE THE ABS AND BLEED AS PER SM, PERF 2-3X'S

Information from Dealer

CUSTOMER STATES BRAKE PEDAL SEEMS TO SINK TO FLOOR. LOW
 NO
 YES, THE PEDAL IS JUST LOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2487083	RAYD	11/07/2007	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS SOFT	AIR?;EXERCISE ABS;BLEED SYSTEM 3 TIMES
		Resin Source: None Status: N/A
		Date: Mileage: 3,667

Dealer #: 207923	TZ: EST	VIN: 5FNRL386X7B[REDACTED]
Dir Cont: TOM JANELLE	Training %: 78	Year: 2007
Serv Ph: (207) 282-0900	Extn:	Tran: 5AT
Serv Mgr:		Doors: 5DR
Parts Mgr:		Fact: LINCOLN
Dir Name: CLAIR SACO HONDA 754 PORTLAND ROAD SACO ME 04072		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5
Phone: (207) 282-0900	Fax #: (207) 282-8662	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
DPSM: JOE ROSE	Zone/Dist: 09K	Engine #: J35A73064421
Previous Dealer/Contact	Date	Trans #: P36A5043919
		Em Type:
		RO #: 146985
		Case Type: Technical
		W.O. #:

Tech Line Suggests

- 11/7/2007 8:09:39 AM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DO THE BRAKES WORK?
 - 4 DID THE CAR YO UCOPARED TO HAVE THE SAME MILEAGE?
 - 5 HOW DOES IT FEEL TO YOU?
 - 6 EXERCISE THE ABS, THEN BLEED THE SYSTEM 3 TIMES

Information from Dealer

BRAKE PEDAL SOFT/ LOW, COMPARED TO ANOTHER 07 ODYSSEY AND DOES FEEL SOFTER SAW TSB FOR ACCORDS ANYTHING GOING ON WITH ODYSSEY

NO

YES, STOPS FINE, HE HAD AN 02 LAST, HE CAN FEEL THE DIFFERENCE

NO, IT WAS BRAND NEW

AFTER PULLING UP TO A STOP, IF YOU PUMP THE PEDAL ONE TIME THE PEDAL COMES UP A LITTLE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2498980	KENE	11/26/2007	KENE	1

Code **Original Complaint**
P 4150 BRAKE FEEL LOW

Probable Cause/Solution
NORMAL; COMPARE TO 2007

ResIn Source: None
Status: N/A

Date:
Mileage: 4,825

Dealer #: 207787	TZ: EST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: ROBBIE	Training %: 80	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 534-0086	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: CURT SLOYER		Doors: 5DR	WD: 2
Parts Mgr: ROBERT THOMAS		Fact: LINCOLN	Country: USA
Dir Name: MILTON MARTIN HONDA 2420 BROWNS BRIDGE RD. GAINESVILLE GA 30504		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (770) 534-0086	Fax #: (770) 535-2312	WhtBdy: ABS, AIR BAG, TCS, USA	
DPMS: MELISSA MECHAN	Zone/Dist: 07E	Engine #: J35A73065040	Trans #: P36A5045276
Previous Dealer/Contact	Date	Em Type:	
		RO #: 168369	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/26/2007 7:09:39 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 COMPARE TO 2007 MODEL

Information from Dealer

BRAKE PEDAL HAS EXCESSIVE TRAVEL. MASTER CYLINDER HAS BEEN REPLACED AS WELL AS BRAKE SYSTEM HAS BEEN POWER BLED
YES
MASTER CYLINDER REPLACEMENT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2550534	GARYR	02/07/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,000

Dealer #: 207787	TZ: EST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: CURT SLOYER	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 534-0086	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: CURT SLOYER		Doors: 5DR	WD: 2
Parts Mgr: ROBERT THOMAS		Fact: LINCOLN	Country: USA
Dir Name: MILTON MARTIN HONDA 2420 BROWNS BRIDGE RD. GAINESVILLE GA 30504		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (770) 534-0086	Fax #: (770) 535-2312	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	Engine #: J35A73065040	Trans #: P36A5045276
Previous Dealer/Contact	Date	Em Type:	
		RO #: 174351	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/7/2008 11:32:45 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 ACTIVATE ABS SEVERAL TIMES IF PEDAL IMPROVES
REPL THE MODULATOR

Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR, HAVE REPLACE
MASTERCYLINDER, PEDAL WAS OK THEN STARTED TO SINK
TO TH E FLOOR AGAIN AFTER TWO MONTHS OF DRIVING
YES
MASTER CYLINDER REPLACED

Field Quality Report *online*

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VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 14186
 Brief Description* NONE
 Reported By
 Offline Report Date
 Online Created Date 2/13/2008 11:30:03 PM
 Last Updated Date 5/30/2008 12:48:38 PM

User Information

Zone HMA
 District HMA

Customer Information

City of Customer*
 State*
 Delivery Date (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* [Check VIN](#)
 Unit Status
 Date of Occurrence* (MM/DD/YYYY)
 Mileage*
 Engine No.
 Model Year Model
 Style*
 Body*
 Transmission* Engine Type

Dealer Information

Dealer Number
 Phone Number Ext.

Claim Information

Claim Number CR/Techline #
 Labor Operation *

Labor Op Full Codes *
 Causal Code

	▼
	▼

Failed Part No. *Please provide Part No if available

1.
2.
3.
4.

Complaint / Symptom

Brake pedal goes to the floor, have replaced master cylinder before.

Probable Cause

Vehicle was not at dealer, customer cancelled at the last minute.

Corrective Action

On 02/12/08 dealer used HDS to cycle pump while bleeding brakes and this removed trapped air from modulator. Bleeding the brake improved pedal travel.

Fire Report Information

Create Fire Report

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VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 13130
 Brief Description* NONE
 Reported By
 Offline Report Date
 Online Created Date 8/15/2007 11:30:02 PM
 Last Updated Date 11/30/2007 2:50:10 PM

User Information

Zone HMA
 District HMA

Customer Information

City of Customer*
 State*
 Delivery Date (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* [Check VIN](#)
 Unit Status
 Date of Occurrence* (MM/DD/YYYY)
 Mileage*
 Engine No.
 Model Year Model
 Style* Body*
 Transmission* Engine Type

Dealer Information

Dealer Number
 Phone Number Ext.
(999-999-9999)

Claim Information

Claim Number CR/Techline #
 Labor Operation *

Labor Op Full Codes *
 Causal Code

Failed Part No. *Please provide Part No if available

- 1.
- 2.
- 3.
- 4.

Complaint / Symptom

Customer states brake pedal feels soft and travel is longer than should be.

Probable Cause

Brake pedal feels slightly softer compared to other model but is not a function or performance type problem.

Corrective Action

Dealer to replace modulator

Fire Report Information

Create Fire Report

[Open New Fire Document](#)

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2475308	CHRISV	10/22/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SPONGY	ABS; MOD ABS 5X THEN BLEED
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 5,610

Dealer #: 208448 Dir Cont: LAURENCE Serv Ph: 352-372-2329 Serv Mgr: THOMAS YOUNKERS Parts Mgr: JAMES BAMBER Dir Name: WADE RAULERSON HONDA 3801 NORTH MAIN STREET GAINESVILLE, FL 32609 Phone: (352) 372-2329 Fax #: 352-372-3103 DPSM: DAVID CATHCART Zone/Dist: 07J Previous Dealer/Contact Date	TZ: EST Training %: 80 Extn: ResIn Source: None Status: N/A	VIN: 5FNRL38737B [REDACTED] Year: 2007 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0 WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA Engine #: J35A73066419 Trans #: P36A5047907 Em Type: RO #: 372268 Case Type: Technical W.O. #:
		Err: Model: ODYSSEY Trim: EX-LRES WD: 2 Country: USA

Tech Line Suggests

10/22/2007 1:06:17 PM CHRISV

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 COMPARE TO ANOTHER 07

4 MON ABS 5X THEN BLEED

Information from Dealer

BRAKE PEDAL IS SOFT/ SPONGY. THE BRAKE PEDAL WILL HAVE A NORMAL FIRM FEEL IF ABS IS ACTIVATED BUT WILL EVENTUALLY REVERT BACK TO THE SOFT PEDAL.

NO

YES AND THEY FEEL BETTER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2680881	RUDYG	09/03/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 26,550

Dealer #: 206733	TZ: EST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: ANTHONY BOGGS	Training %: 59	Year: 2007	Model: ODYSSEY
Serv Ph: (260) 484-0551	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DOUGLAS SETTLE		Doors: 5DR	WD: 2
Parts Mgr: ROBERT BRASELTON		Fact: LINCOLN	Country: USA
Dir Name: DON AYRES HONDA 4740 LIMA ROAD FORT WAYNE IN 46808		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (260) 484-0551	Fax #: 2603732686	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73066796
DPSM: KATHERINE AGNEW	Zone/Dist: 04H	Trans #: P36A5048732	Em Type:
Previous Dealer/Contact	Date	RO #: 219252	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 9/3/2008 11:27:07 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARED TO 07?
 - 4 REPL VSA MODULATOR, DO NEUT POS MEM WHEN DONE

Information from Dealer

BRAKE PEDAL IS SOFT, EVEN ON EMERGENCY STOPS.
 POSSIBLE VSA/ABS MODULE??? LIKE ACCORDS?
 NO
 YES, THIS ONE IS TOO SOFT
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2459297	JAMESH	10/01/2007	JAMESH	2

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRK RLSS W/BRK IS APPLIED	COMPLETELY INSPECT ALL BRAKE COMPOPNANTS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 3,993

Dealer #: 206871	TZ: EST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: JONTE BUTLER	Training %: 17	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 843-8700	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JOHN KERSHAW		Doors: 5DR	WD: 2
Parts Mgr: JOHN MCNAMEE		Fact: LINCOLN	Country: USA
Dir Name: KEN DIXON HONDA 2294 CRAIN HIGHWAY WALDORF MD 20601		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (301) 843-8700	Fax #: 3018706712	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Engine #: J35A73066852	Trans #: P36A5048668
Previous Dealer/Contact	Date	Em Type:	
		RO #: 16111	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/1/2007 1:47:26 PM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DOES IT FADE?
 - 5 ARE ROTORS OVERHEATED?
 - 6 WEATHER CONDITIONS?
 - 7 WAS IT AFTER FIRST BRAKE IN A/M?
 - 8 IS IT GOING INTO MODULATION?
 - 9 COMPLETELY INSPECT ALL BRAKE COMPOPNANTS.
HAVE CUSTOMER DEMONSTRATE

Information from Dealer

GUEST STATES GOING DOWN A HILL AND BRAKING IT RELEASES AND DOESNT STOP THE CAR
NO
I COULD NOT DUPLICATE THE CUSTOMERS COMPAIN
CUSTOMERS EXPLANATION IS VERY VAUGE
NO SIGNS OF HOT ROTORS
CUSTOMER SAID WAS GOOD
AFTER DRIVING FOR AWHILE
NOT SURE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2729787	CHRISV	11/25/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 21,797

Dealer #: 206871	TZ: EST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: MATT HUGHSON	Training %: 62	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 843-8700	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JOHN KERSHAW		Doors: 5DR	WD: 2
Parts Mgr: JOHN MCNAMEE		Fact: LINCOLN	Country: USA
Dir Name: KEN DIXON HONDA 2294 CRAIN HIGHWAY WALDORF MD 20601		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (301) 843-8700	Fax #: 3018706712	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Engine #: J35A73066852	Trans #: P36A5048668
Previous Dealer/Contact	Date	Em Type:	
		RO #: 70978	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/25/2008 9:49:15 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL STILL GOES TO THE FLOOR PERFORMED SUPERBLEED PROCEDURE TWICE NEED A PERMANENT FIX IF POSSIBLE
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2420105	KENE	08/13/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW INTER	MASTER CYL; NEED TO DUPLICATE
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 2,473

Dealer #: 207422	TZ: EST	VIN: 5FNRL38287B [REDACTED]	Err:
Dir Cont: MARK GONYA	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (315) 451-6750	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: MICHAEL BARLETTA		Doors: 5DR	WD: 2
Parts Mgr: RANDALL STRIFFLER		Fact: LINCOLN	Country: USA
Dir Name: HONDA CITY 7140 HENRY CLAY BLVD. LIVERPOOL NY 13088		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (315) 451-6750	Fax #: (315) 451-9277	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DON ANDREWS	Zone/Dist: 09B	Engine #: J35A63040109	Trans #: P36A5049978
Previous Dealer/Contact	Date	Em Type:	
		RO #: 238698	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

8/13/2007 9:48:03 AM KENE

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CAN YOU DUP
- 4 NEED TO DUPLICATE

Information from Dealer

CUST STATES; ON 4 SEPERATE OCCASSIONS, WHEN BRAKING DOWN A LARGE HILL, THERE WAS A POPPING SOUND, THEN THE BRAKE PEDAL WENT TO THE FLOOR, THE CAR SLOWED DOWN, BUT NOT AS WELL AS IT SHOULD. CUST DID NOT STATE WHAT HAPPENED NEXT AS FAR AS WHAT THE PEDAL DID. I HAVE DRIVEN CAR 33 MILES, MOSTLY TO GET TO A LARGE HILL. DROVE 3 SEPERATE TIMES, COULD NOTDUPLICATE ANY ABNORMAL BRAKE OPERATION. NO SIGNS OF LEAKS UNDER CAR OR AT MASTER. DID FUNCTION AND LEAK TEST IN MANUAL, ALL OK. ANY SUGGESTIONS?
NO
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2518811	CHRISV	12/21/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	ABS MOD; MOD 5X THEN BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,100

Dealer #: 206801	TZ: CST	VIN: 5FNRL38787B	Err:
Dir Cont: TOMMY	Training %: 95	Year: 2007	Model: ODYSSEY
Serv Ph: (256) 539-5300	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: GIL WILLIAMS		Doors: 5DR	WD: 2
Parts Mgr: RANDY KEEL		Fact: LINCOLN	Country: USA
Dir Name: JERRY DAMSON HONDA 2200 BOB WALLACE AV.SW HUNTSVILLE AL 35805		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (256) 539-5300	Fax #: (256) 382-3756	Engine #: J35A73067940	Trans #: P36A5050726
DPSM: CHRIS BRUNI	Zone/Dist: 07C	Em Type:	
Previous Dealer/Contact	Date	RO #: 435081	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/21/2007 12:25:10 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 MOD ABS 5X THEN BLEED

Information from Dealer

CUSTOMER COMPLAINS OF SOFT BRAKE PEDAL, TEST DROVEBRAKE FEELS A LITTLE SOFT BUT DOES STOP WELL NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2527739	JOHNB	01/08/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT,LOW	COMPARE,BLEED & EXERCISE;ABS/VSA MODULATOR
		ResIn Source: None Date:
		Status: N/A Mileage: 4,543

Dealer #: 206801	TZ: CST	VIN: 5FNRL38657B	Err:
Dir Cont: JAMES SIMS	Training %: 71	Year: 2007	Model: ODYSSEY
Serv Ph: (256) 539-5300	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GIL WILLIAMS		Doors: 5DR	WD: 2
Parts Mgr: RANDY KEEL		Fact: LINCOLN	Country: USA
Dir Name: JERRY DAMSON HONDA 2200 BOB WALLACE AV.SW HUNTSVILLE AL 35805		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (256) 539-5300	Fax #: (256) 382-3756	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73067989 Trans #: P36A5050835
DPSM: CHRIS BRUNI	Zone/Dist: 07C	Em Type:	RO #: 437105
Previous Dealer/Contact	Date	Case Type: Technical	W.O. #:

Tech Line Suggests

- 1/8/2008 6:13:33 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMPARE TO ANOTHER 07 ODYSSEY;IF PEDAL DOES NOT COMPARE;BLEED SYSTEM,EXERCISE ABS,BLEED AGAIN;IF OK,SEE IF CONDITION RETURNS;IF DOES,POSS ABS/VSA MODULATOR

Information from Dealer

SOFT & LOW BRAKE PEDAL
NO
PEDAL TOO LOW/SOFT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2604227	KENE	04/29/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	NORMAL; COMPARE TO LIKE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 7,897

Dealer #: 207846	TZ: PST	VIN: 5FNRL38777B [REDACTED]	Err:
Dlr Cont: RONALD	Training %: 68	Year: 2007	Model: ODYSSEY
Serv Ph: (909) 974-3800	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: ANTHONY MALDONADO		Doors: 5DR	WD: 2
Parts Mgr: ANTON PFEFFER		Fact: LINCOLN	Country: USA
Dlr Name: PENSKE HONDA ONTARIO 1401 AUTO CENTER DRIVE ONTARIO CA 91761		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (909) 974-3800	Fax #: 9099743854	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	Engine #: J35A73068243	Trans #: P36A5051674
Previous Dealer/Contact	Date	Em Type:	
		RO #: 42870	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

4/29/2008 1:09:11 PM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 COMPARE TO LIKE
- 5 COMPARE TO SAME YEAR

GUEST STATES WHEN BRAKING THE BRAKES FEEL LIKE VEHICLE WILL NOT BRAKE SUFFICIENTLY. HAS TO BRAKE HARDER AND/OR PUMP TO ALLOW VEHICLE TO BRAKE PROPERLY.
 YES
 REPLACED MODULATOR ON 2/27/08. RE-BLED BRAKES ON LAST VISIT
 NOT YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2548814	CHRISV	02/05/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	ABS MOD; MOD 5X THEN BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,063

Dealer #: 207297	TZ: EST	VIN: 5FNRL38707B [REDACTED]	Err:
Dir Cont: JIM BROWN	Training %: 97	Year: 2007	Model: ODYSSEY
Serv Ph: (740) 387-1400	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: CURT THOMPSON		Doors: 5DR	WD: 2
Parts Mgr: CAL THOMPSON		Fact: LINCOLN	Country: USA
Dir Name: MATHEWS HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
1127 DELAWARE AVENUE		WhtBdy: ABS, AIR BAG, TCS, USA	
MARION OH 43302		Engine #: J35A73068774	Trans #: P36A5052339
Phone: (740) 387-1400	Fax #: (740) 382-8053	Em Type:	
DPSM: Dave Stelter	Zone/Dist: 04M	RO #: 10468	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/5/2008 12:15:43 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO KG
 - 4 MOD THE ABS 5X THEN BLEED AND RECK

Information from Dealer

BRAKE PEDAL SOFT,FADES
 NO
 YES AND THEY ARE BETTER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2635197	GARYR	06/19/2008	CHRISV	4

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	FAXED ACCIDENT REPORT, BRAKE TEST, SUPER BLEED	
0500	CUST CLAIMS BRAKE PROBLEM ACC		
		ResIn Source: None	Date:
		Status: N/A	Mileage: 11,110

Dealer #: 208249	TZ: CST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: MIKE HOBBS	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (479) 273-3000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MARK TAYLOR		Doors: 5DR	WD: 2
Parts Mgr: DANNIE STACY		Fact: LINCOLN	Country: USA
Dir Name: FRANK FLETCHER HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
2921 MOBERLY LANE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
BENTONVILLE AR 72712		Engine #: J35A73068852	Trans #: P36A5052643
Phone: (479) 273-3000	Fax #: 4792733603	Em Type:	
DPSM: ROBERT DOYLE	Zone/Dist: 10G	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/19/2008 9:16:22 AM GARYR
- 1
 - 2
 - 3 CAN YOU DUP
 - 4 WAS THE CUSTOMER HURT
 - 5 DO YOU HAVE THE CAR RIGHT NOW
 - 6 I WOULD TALK TO THE DPSM ABOUT REPLACING THE BRAKE MODULATOR AND DOING THE SUPER BLEED PROCEDURE. T/D THE CAR THEN HAVE THE CUSTOMER T/D THE CAR. I WILL FAX YOU ACCIDENT REPORT QUESTIONS ALLEGED BRAKE FAILURE (POLICY) SUPER BLEED PROCEDURE.
 - 7 PEND TO: PAUL I, RICH S, GEORGE K, DAVE K

6/19/2008 9:54:20 AM PAULI

- 8 FRWD TLC>PRO

11/12/2008 11:39:00 AM CHRISV

- 9

- 10 FAXED SUPERBLEED

Information from Dealer

CR CONTACT, DPSM TOLD US TO CONTACT T/L. CUSTOMER WAS IN AN ACCIDENT AND SAID SHE CAME TO A COMPLETE STOP THEN HIT THE VEHICLE IN FRONT OF HER. SHE NOTICED AFTER THE ACCIDENT SHE HAS TO PUSH THE BRAKE PEDAL ALMOST TO THE FLOOR BEFORE THE CAR WILL STOP. NO, ALSO THE DPSM DROVE THE CAR AND COULD NOT DUPLICATE ANY PROBLEMS. NO
NO
FAX: 479 273-3603

LOW BRAKE PEDAL AND SPONGY, REPLACED M/C AND ABS MOD. NEED THE SUPER BLEED PROCEDURE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2472599	KEITHC	10/18/2007	DAVIDK	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	CK BOOSTER	
		Resln Source: None	Date:
		Status: N/A	Mileage: 3,865

Dealer #: 208168	TZ: EST	VIN: 5FNRL38847B [REDACTED]	Err:
Dir Cont: RONALD ROSE	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (540) 898-5200	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: RONALD ROSE		Doors: 5DR	WD: 2
Parts Mgr: ANTHONY PARASILITI		Fact: LINCOLN	Country: USA
Dir Name: POHANKA HONDA OF FREDERICKSBURG 5200JEFFERSON DAVISHWY FREDERICKSBURG VA 22408		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
Phone: (540) 898-5200	Fax #: 5408980790	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73069856
DPSM: MICHAEL RIEDEL	Zone/Dist: 06C	Trans #: P36A5054650	Em Type:
Previous Dealer/Contact	Date	RO #: 190639	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 10/18/2007 7:37:24 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 FEEL ABNORMAL
 - 6 PEDAL HI/HARD W/O ENGINE
 - 7 POSS BOOSTER

2/1/2008 10:19:57 AM RICKT

- 8 PER RODNEY IN MEDIATION GROUP TECH IS TO CALL IN ON THIS CAR TODAY. PLEASE TURN THE CALL OVER TO DAVE K.

2/1/2008 2:56:56 PM DAVIDK

- 9 SEE T/L CONTACT 2546957. CAR AT DIFF DEALER FOR SAME PROBLEM

Information from Dealer

CUST STATES THAT THE VEHICLE HAS A SOFT BRAKE PEDAL.
 YES
 WE HAVE REPLACED THE ABS MODULATOR AND THAT FIXED IT FOR 5 WEEKS. IT HAS COME BACK TO HAVING A LOW BRAKE PEDAL. I SPOKE WITH SOMEONE AT TECHLINE AND THEY HAD ME ACTIVATE THE ABS AND MANUALLY BLEED THEBRAKES. DID THAT AND NO DIFFERENCE. THANK YOU.
 N/C AFTER BLEEDING
 YES
 DID NOT CK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2546957	RUDYG	02/01/2008	DAVIDK	4

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL SINKS TO FLOOR	PEDAL?; GAVE CHECKS		
		ResIn Source:	Spoke w/ Dealer	Date: 02/04/2008
		Status:	N/A	Mileage: 9,278

Dealer #: 207280	TZ: EST	VIN: 5FNRL38847B [REDACTED]	Err:
Dir Cont: CONNOR	Training %: 14	Year: 2007	Model: ODYSSEY
Serv Ph: (804) 672-1111	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: ANN DALE		Doors: 5DR	WD: 2
Parts Mgr: GARLAND BLAIR		Fact: LINCOLN	Country: USA
Dir Name: WEST BROAD HONDA		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
7014 WEST BROAD STREET		WhtBdy: ABS, AIR BAG, TCS, USA	
RICHMOND VA 23294		Engine #: J35A73069856	Trans #: P36A5054650
Phone: (804) 672-1111	Fax #: 8046723337	Em Type:	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	RO #: 516547	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

2/1/2008 2:51:14 PM

RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 (FOUND THIS ON VIN MATCH FROM POHANKA HONDA)
PER RODNEY IN MEDIATION GROUP TECH IS TO CALL IN
ON THIS CAR TODAY. PLEASE TURN THE CALL OVER TO
DAVE K.(TRANSFER TO DAVE K)

PEDAL SINKS TO FLOOR
YES
TEST DRIVE TO CONFIRM PROBLEM,S.O. MASTER CYCLINDER

2/1/2008 2:56:42 PM

DAVIDK

- 5 NEW DEALER FROM T/L CONTACT 2472599
- 6 PUMP UP
- 7 INSPECT CALIPERS FOR EXCIVE MOVEMENT WHEN
PUMPING ON PEDAL
- 8
- 9 REPLACE MASTER. MANUAL BLEED. ACTIVEATE ABS
WITH BOTH FEET ON SLIPPERY ROAD THEN RE
BLEED. THIS SYSTEM HAS A SOFTER PEDAL
COMPAIRED TO 06 ODY. COMPAIR TO OTHER 07-08 ODY.
THEY ARE DIFFERENT
- 10 SEND FEED BACK FAX

CONNER. PEDAL IS TRAVELING OVER 4 INCHES. WHEN YOU
COME TO A STOP AND RELAX PRESSURE ON THE PEDAL IT
WILL GO TO THE FLOOR.
NO
DID THAT. DO NOT SEE EXCIVE MOVEMENT ON CALIPER OR
PISTON. SLIDE PINS LOOK GOOD.
HOSES LOOK GOOD. NO BULGING.

2/4/2008 10:10:32 AM

CHRISV

- 11
- 12 NORMAL AT THIS TIME

REPLACED M/C AND DOES NOT GO TO THE FLOOR ANYMORE
BUT STILL HAS A SOFTER PEDAL. I COMPARED TO KG 07 AND
IT FEELS THE SAME

6/17/2008 11:36:11 AM

DAVIDK

- 13 DALE(SERVICE MNGR)
- 14 NO BULLETIN FOR MASTER ON THIS CAR. DO YOU
KNOW WHO THE HONDA LAWYER IS
- 15 NO HSB. DO ONLY WHAT THE HONDA LAWYER
INSTRUCTS YOU TO DO. THERE IS A KB FOR A
MODULATOR. HAVE THE HONDA LAWYER CALL ME IF
THERE IS A PROBLEM. gave direct number

S/M CUST IS CLAIMING LEMON LAW. HIS LAWYER CALL AND
WANTED US TO INSTALL A MASTER PER A TSB. I AM NOT
AWARE OF A TSB
YES I CALLED HIM. HE TOLD ME TO CALL YOU AND SEE IF
THERE IS A BULLETIN

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2632394	KEITHC	06/16/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT, LOW	COMPARES TO K/G, CUST ON INTERNET	
		Resln Source: None	Date:
		Status: N/A	Mileage: 17,005

Dealer #: 207738	TZ: EST	VIN: 5FNRL388X7B0	Err:
Dlr Cont: STEVE HOOVER	Training %: 94	Year: 2007	Model: ODYSSEY
Serv Ph: (941) 758-7997	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: NANCY ATKIN		Doors: 5DR	WD: 2
Parts Mgr: GEORGE NICHOLS		Fact: LINCOLN	Country: USA
Dlr Name: HONDA CARS OF BRADENTON		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
5515 14TH STREET WEST		WhtBdy: ABS, AIR BAG, TCS, USA	
BRADENTON FL 34207		Engine #: J35A73070280	Trans #: P36A5055636
Phone: (941) 758-7997	Fax #: 9417522136	Em Type:	
DPSM: ERIN BAILEY	Zone/Dist: 07K	RO #: 175799	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>6/16/2008 7:57:33 AM KEITHC</p> <ol style="list-style-type: none"> 1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 WHATS THE COMPLAINT 4 COMPARE TO K/G 5 6 ABS FUNCTION OK 	<p>SEEMS INTERMITTANTLY TO SPONGY ESPECIALLY WHEN HITHARD</p> <p>NO</p> <p>BRAKES SOFT</p> <p>SAME AS OTHER CARS</p> <p>CUST HAS BEEN ON THE INTERNET, SO HE MUST HAVE A PROBLEM</p> <p>HAVE NOT CKED</p>
---	---

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2754671	RUDYG	01/09/2009	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 8,764

Dealer #: 206883	TZ: PST	VIN: 5FNRL38457B [REDACTED]	Err:
Dir Cont: DAN LANDERS	Training %: 94	Year: 2007	Model: ODYSSEY
Serv Ph: (707) 553-1100	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JIM FOX		Doors: 5DR	WD: 2
Parts Mgr: RON WRIGHT		Fact: LINCOLN	Country: USA
Dir Name: AVERY GREENE HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
800 ADMIRAL CALLAGHAN		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
VALLEJO CA 94591		Engine #: J35A63042059	Trans #: P36A5058123
Phone: (707) 553-1100	Fax #: 7075513210	Em Type:	
DPSM: JASON SCHER	Zone/Dist: 12B	RO #: 93692	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/9/2009 3:51:50 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHAT HAVE YOU DONE SO FAR?
 - 4 REPL MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL IS LOW.
 NO
 TEST DRIVE AND ACTIVATE ABS AND PEDAL COMES UP.
 DOESN'T LAST THOUGH
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2558788	CHRISR	02/19/2008	RICKT	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW AND SOFT	FB: PERFORMED SUPER BLEED (KB 15224)
		Resln Source: Feedback forms Date: 02/20/2008
		Status: N/A Mileage: 1,388

Dealer #: 207669	TZ: CST	VIN: 5FNRL38667B [REDACTED]
Dir Cont: CHRIS	Training %: 55	Year: 2007
Serv Ph: (972) 569-4242	Extn:	Tran: 5AT
Serv Mgr: KENNY GRANT		Doors: 5DR
Parts Mgr: GALEN HASTINGS		Fact: LINCOLN
Dir Name: HONDA CARS OF MCKINNEY		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5
601 S. CENTRAL EXPWY		WhlBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
MCKINNEY TX 75070		Engine #: J35A73071587 Trans #: P36A5058182
Phone: (972) 569-4242	Fax #: 9725694271	Em Type:
DPSM: AMY CLAWSON	Zone/Dist: 03G	RO #: 417305
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 2/19/2008 3:21:39 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 WHAT IS YOUR FAX #, SENDING YOU A PROCEDURE TO BLEED THE SYSTEM, IT IS NOT FULL PROOF BUT IT IS WHAT WE HAVE WHILE UNDER INVESTIGATION FAX# 972-569-4271 (GOT FROM DAVE K)

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS TOO SOFT.
 YES
 REPLACED VSA MODULATOR.
 OK

- 2/21/2008 10:03:53 AM RICKT
- 5 IN FEEDBACK REF # VIN DATE MODEL MDL YR DLR#
 AGENT NAME -----
 ----- 2558788 5FNRL38667B096589 02/20/2008
 ODYSSEY 2007 207669 MIKE_WHITAKER COMMENTS:
 RECIEVED BRAKE BLEEDING PROCEDURE UTILIZING
 HDS. PERFORMED PROCEDURE. PEDAL IS FIRM AND
 NO LONGER TRAVELS TO FLOOR. COMPARED TO LIKE
 VEHICLE.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2530179	STEVEN	01/10/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SEEMS SOFT	AIR?; COMPARE TO KG>BLEED BRAKES>REPLACE MOD
		ResIn Source: None Date:
		Status: N/A Mileage: 13,522

Dealer #: 208300	TZ: CST	VIN: 5FNRL38877B [REDACTED]	Err:
Dir Cont: MARTY HATCHER	Training %: 99	Year: 2007	Model: ODYSSEY
Serv Ph: (662) 328-8236	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: DOUG STONE		Doors: 5DR	WD: 2
Parts Mgr: KIRK REED		Fact: LINCOLN	Country: USA
Dir Name: CARL HOGAN HONDA		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
3621 HIGHWAY 45 NORTH		WhtBdy: ABS, AIR BAG, TCS, USA	
COLUMBUS MS 39705		Engine #: J35A73071668	Trans #: P36A5058308
Phone: (662) 328-8236	Fax #: (662) 328-5773	Em Type:	
DPSM: WILLIAM KIRK	Zone/Dist: 03K	RO #: 29404	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/10/2008 9:33:25 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT
 - 4 COMPARE TO A KG CAR?
 - 5 COMPARE TO ANOTHER 07, IF NOT THE SAME ACTIVATE THE ABS SEVERAL TIMES AND BLEED THE BRAKES. DO BOTH OF THESE SEVERAL TIMES AND SEE IF THE PEDAL IMPROVES, IF NOT REPLACE THE MODULATOR

Information from Dealer

BRAKE PEDAL SEEMS SOFT OR GOES DOWN TOO FAR WHEN DEPRESSED
 NO
 YES
 NO I DONT THINK ITS NORMAL THOUGH
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2522968	JAMESH	01/02/2008	JAMESH	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SINKS INTERM	CHECK MODULATOR FOR INTERNAL LEAKAGE
		Resin Source: None Date:
		Status: N/A Mileage: 2,358

Dealer #: 208208	TZ: CST	VIN: 5FNRL38677B	Err:
Dir Cont: SON NGUYEN	Training %: 63	Year: 2007	Model: ODYSSEY
Serv Ph: (972) 437-4145	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ALEX RODRIGUEZ		Doors: 5DR	WD: 2
Parts Mgr: VALTER ODOM		Fact: LINCOLN	Country: USA
Dir Name: LUTE RILEY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1331 N. CENTRAL EXPWY.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
RICHARDSON TX 75080		Engine #: J35A73071676	Trans #: P36A5058539
Phone: (972) 437-4145	Fax #: (972) 437-9769	Em Type:	
DPSM: OLEN CURL	Zone/Dist: 03A	RO #: 632139	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/2/2008 7:25:07 AM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 CHECK MODULATOR FOR INTERNAL LEAKAGE

Information from Dealer

BRAKE PEDAL MUSHY, SINK
 YES
 REPLACED MASTER CYLINDER
 PEDAL OK MOST OF THE TIME, IT WILL SINK INTERM

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2554206	JOHNB	02/13/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE SOFT,HARD TO STOP	PEDAL NORMAL,CANNOT PRODUCE;GV BRAKE SYSTEM CHKS	
		Resin Source: None	Date:
		Status: N/A	Mileage: 4,913

Dealer #: 207280	TZ: EST	VIN: 5FNRL38767B[REDACTED]	Err:
Dir Cont: SHAUN SEAL	Training %: 63	Year: 2007	Model: ODYSSEY
Serv Ph: (804) 672-1111	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ANN DALE		Doors: 5DR	WD: 2
Parts Mgr: GARLAND BLAIR		Fact: LINCOLN	Country: USA
Dir Name: WEST BROAD HONDA 7014 WEST BROAD STREET RICHMOND VA 23294		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (804) 672-1111	Fax #: (804) 672-3337	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	Engine #: J35A73072456	Trans #: P36A5060002
Previous Dealer/Contact	Date	Em Type:	
		RO #: 518551	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/13/2008 6:27:50 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 HOW DOES BRAKE PEDAL FEEL COMPARED TO SEVERAL OTHER KG'S
 - 5 SO NOT TOO SOFT
 - 6 THEN PLEASE PERFORM,(GV INFO) ALLEGED BRAKE FAILURE (POLICY) Tech Line Knowledge Base Name: 3764
Issue Date: 12-Apr-1994 Source: HTL-INFO CB IF ANY ISSUES FOUND OR PRODUCED;QUESTION CUSTOMER MORE

Information from Dealer

BRAKE PEDAL FEELS REALLY SOFT,HAVE TO PUSH DOWN ALOT FURTHER BEFORE THE VEHICLE WILL STOP

NO

ANY KNOWNS;WE CANNOT PRODUCE ANY ABNORMAL BRAKE OPERATION OR PERFORMANCE CONCERNS;VEHICLE IS OPERATING NORMAL AT THIS TIME;COMPARES TO KG'S FEELS ALL THE SAME,NO ISSUES

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2597883	TOMP	04/18/2008	TOMP	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT SPONGY PEDAL	4/21: SUPERBLEED DID NOT WORK	
		Resln Source: None	Date:
		Status: N/A	Mileage: 6,836

Dealer #: 208059	TZ: PST	VIN: 5FNRL38477B [REDACTED]	Err:
Dir Cont: JASON SANTOS	Training %: 49	Year: 2007	Model: ODYSSEY
Serv Ph: (650) 856-6000	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JEANETTE BALDWIN		Doors: 5DR	WD: 2
Parts Mgr: WILLIAM CLIFTON		Fact: LINCOLN	Country: USA
Dir Name: ANDERSON HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1766 EMBARCADERO ROAD		WhlBdy: POWER STEERING, ABS, SRS AIRBAG,	
PALO ALTO CA 94303		Engine #: J35A63042837	Trans #: P36A5060586
Phone: (650) 856-6000	Fax #: 6508431934	Em Type:	
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 352776	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/18/2008 1:01:29 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 COMPARE TO OTHER LIKE CARS
 - 6 PROBLEM IS UNDER INVESTIGATION
 - 7 I WOULD LIKE YOU TO TRY THE SUPER BLEED PROCEDURE AND LET ME KNOW THE RESULTS.
 - 8 FAXED KB 15224

Information from Dealer

BRAKE PEDAL SPONGY
 NO
 JASON
 YES
 YES, CLOSE TO BEING THE SAME.
 650 843 1934

4/21/2008 6:18:46 AM TOMP

9
 COMMENTS: BLED BRAKES/MODULATOR AS ADVISED.
 PEDAL FEELS A BIT STIFFER, BUT NOT MUCH. WILL ADVISE
 CUSTOMER THAT THIS COMPLAINT IS UNDER INVESTIGATION.
 THANK YOU

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2710520	KEITHC	10/23/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW,	EXCERCIZE ABS , POSS MODULATOR
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 11,160

Dealer #: 208231	TZ: EST	VIN: 5FNRL38607B [REDACTED]	Err:
Dlr Cont: ARTURO MIRANDA	Training %: 27	Year: 2007	Model: ODYSSEY
Serv Ph: (219) 947-3900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES BENCK		Doors: 5DR	WD: 2
Parts Mgr: LARRY BROERTJES		Fact: LINCOLN	Country: USA
Dlr Name: HARBOR HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
4613 EAST LINCOLN BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MERRILLVILLE IN 46410		Engine #: J35A73072752	Trans #: P36A5060730
Phone: (219) 947-3900	Fax #: 2199470908	Em Type:	
DPSM: TIA MARIE BATTLE	Zone/Dist: 08F	RO #: 303267	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/23/2008 9:58:30 AM KEITHC
- 1 ORIGINAL COMPLAINT

 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 EXCERSIZE ABS 5-6X, IF BRAKES FEEL BETTER, REPLACE MODULATOR AGAIN

Information from Dealer

VEHICLE CAME IN WITH BRAKE PEDAL GOING TO FLOOR. REPLACED ABS MODULATOR. AFTER BLEEDING BRAKES AND MODULATOR, BRAKE PEDAL IS BETTER BUT THIS FADES ABOUT 4 TO 5 INCHES. ON OTHER VEHICLES PEDAL IS HARD AND DOES NOT FADE DOWN. BLED THE SYSTEM SEVERAL TIMES WITH SAME RESULT.

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2610469	CHRISV	05/09/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	ABS MOD; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 6,687

Dealer #: 207754	TZ: EST	VIN: 5FNRL38727B [REDACTED]	Err:
Dlr Cont: DAVID HAMBRICK	Training %: 51	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 968-1500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JAMISON KING		Doors: 5DR	WD: 2
Parts Mgr: GEORGE PERKINS		Fact: LINCOLN	Country: USA
Dlr Name: WILLETT HONDA SOUTH 6871 MT. ZION BLVD. MORROW GA 30260		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (770) 968-1500	Fax #: 6784222056	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	Engine #: J35A73073391	Trans #: P36A5061856
Previous Dealer/Contact	Date	Em Type:	
		RO #: 55852	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/9/2008 7:12:32 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 REPLACE THE ABS MOD

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL IS TOO SOFT.
 YES
 ON 5-5-8 ANOTHER TECHNICIAN REPLACED THE BRAKE
 MASTERCYLINDER FOR THE SAME COMPLAINT.
 COMPARED TO A ANOTHER 07 AND THERE IS A DIFF

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2696588	STEVEN	09/30/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL IS LOW, FEELS SOFT	MOD?; BLEED BRAKES
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 5,840

Dealer #: 208430	TZ: CST	VIN: 5FNRL38837B	Err:
Dlr Cont: CODY DAVIS	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (512) 392-1313	Extn:	Tran: 5AT	Trim: TOURR&N
Serv Mgr: CODY DAVIS		Doors: 5DR	WD: 2
Parts Mgr: COLTON SMITH		Fact: LINCOLN	Country: USA
Dlr Name: HONDA OF SAN MARCOS 4300 I H 35 SOUTH SAN MARCOS TX 78666		Desc: ODYSSEY 5DR TOUR R&N 6CYL 244.0	
		WhtBdy: ABS, AIR BAG, TCS, USA	
Phone: (512) 392-1313	Fax #: 8663921314	Engine #: J35A73073745	Trans #: P36A5062372
DPSM: JERRY MEADE	Zone/Dist: 03B	Em Type:	
Previous Dealer/Contact	Date	RO #: 67110	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/30/2008 9:32:49 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 DID YOU COMPARE I TO A KG CAR
 - 5 WELL WE HAVE KNOWN ISSUES FOR LOW PEDALS, BLEED THE BRAKES WITH THE ENGINE ON AFTER CYCLING EACH SOL SEVERAL TIMES, IF YOU GET AIR OUT OR THE PEDAL IMPROVES, REPLACE THE MOD

Information from Dealer

BRAKE PEDAL IS SOFT--FEELS LIKE GOES ALL THE WAY TO THE FLOOR BEFORE YOU GET A HARD PEDAL
NO
WELL IT SEEMS LOW BUT I DONT DRIVE ONE OF THESE THINGS SO I'M NOT SURE
WE DONT HAVE ONE
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2780564	STEVEN	02/25/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW AND SOFT	ACTIVATE ABS SOL, BLEED BRAKES
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 14,347

Dealer #: 208221	TZ: EST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: MICHAEL VANCE	Training %: 46	Year: 2007	Model: ODYSSEY
Serv Ph: (239) 433-8383	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CLAUDE BABINEAU		Doors: 5DR	WD: 2
Parts Mgr: BECCA KROEGER		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF FT. MYERS 14020 S. TAMIAMI TRAIL FORT MYERS FL 33912		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (239) 433-8383	Fax #: 2394338392	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73074084
DPSM: ERIN BAILEY	Zone/Dist: 07K	Trans #: P36A5063125	Em Type:
Previous Dealer/Contact	Date	RO #: 119645	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 2/25/2009 8:03:55 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 VERIFY THE SOFT PEDAL?
 - 5 THE MODULATOR WAS REPLACED AT ANOTHER DEALER
 - 6 BLEED THE BRAKES WITH THE ENGINE RUNNING AND AFTER YOU ACTIVATE THE ABS SOL SEVERAL TIMES WITH THE HDS

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS LOW AND SOFT, HAS HAD MODUALTOR INSTALLED UP NORTH.
 YES
 UPDATED MODULATOR INSTALLED AT DEALER 206952
 YES
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2436848	DAVIDK	09/04/2007	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT/LOW	9/4: SAME FEEL AS OTHER 07 ODY	
		ResIn Source: Spoke w/ Dealer	Date: 09/04/2007
		Status: N/A	Mileage: 812

Dealer #: 206952	TZ: CST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: LARRY CONN	Training %: 96	Year: 2007	Model: ODYSSEY
Serv Ph: (314) 894-1330	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RICK WITGES		Doors: 5DR	WD: 2
Parts Mgr: TODD HANSEN		Fact: LINCOLN	Country: USA
Dir Name: ST. LOUIS HONDA 5939 S. LINDBERG BLVD. SAINT LOUIS MO 63123		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (314) 894-1330	Fax #: 3146491381	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JOHN LENON	Zone/Dist: 08J	Engine #: J35A73074084	Trans #: P36A5063125
Previous Dealer/Contact	Date	Em Type:	
		RO #: 292818	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/4/2007 7:45:59 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 COMPAIR TO 07. IF SOFTER TRY ACTIVATING ABS AND RE BLEED. REPLACE ABS IF NO CHANGE

Information from Dealer

SOFT PEDAL
 YES
 MASTER REPLACED
 NO LEAKING FOUND. COMPAIR TO 06 ODY THIS IS A LOT SOFTER.

9/4/2007 10:38:39 AM DAVIDK

6

COMPAIRED TO 07 NEW CAR, IT WAS WORSE THEN THIS CAR. I SHOWED IT TO THE ADVISEOR. HE EDUCATED CUST

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2654375	CHRISR	07/21/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	ABS MOD?; REPLACED AND BLEED
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 13,852

Dealer #: 208357	TZ: EST	VIN: 5FNRL38687B	Err:
Dir Cont: JOCHEN	Training %: 36	Year: 2007	Model: ODYSSEY
Serv Ph: (419) 626-1061	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MIKE KLAMAR		Doors: 5DR	WD: 2
Parts Mgr: RAYMOND MCCREARY		Fact: LINCOLN	Country: USA
Dir Name: VICTORY HONDA OF SANDUSKY 2301 HAYES AVENUE SANDUSKY OH 44870		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (419) 626-1061	Fax #: 4196261132	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: RON HOPKINS	Zone/Dist: 04F	Engine #: J35A73074849	Trans #: P36A5064426
Previous Dealer/Contact	Date	Em Type:	
		RO #: 42550	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/21/2008 3:45:22 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 BLED BRAKES?
 - 4 COMPARE TO OTHERS
 - 5 REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES THAT HE HAS TO PUSH THE BRAKE PEDAL WAY DOWN BEFORE THE BRAKES SEEM TO ENGAGE

NO

YES, SAME FEEL

NO

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2759519	DAVIDK	01/19/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT) AFT RPL MODU	NORMAL?; COMPAIR TO K/G	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 18,900

Dealer #: 208478	TZ: CST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: TONY	Training %: 13	Year: 2007	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN MEDECK		Doors: 5DR	WD: 2
Parts Mgr: ROBERT SCHMIDT		Fact: LINCOLN	Country: USA
Dir Name: INVER GROVE HONDA 4605 S. ROBERT TRAIL INVER GROVE HTS MN 55077		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (651) 306-8600	Fax #: 6513068694	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73075006
DPSM: Dick Sargent II	Zone/Dist: 08G	Trans #: P36A5064650	Em Type:
Previous Dealer/Contact	Date	RO #: 216957	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 1/19/2009 11:26:47 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 REPLACE MODULATOR.
 - 5 TRY ACTIVATING ABS ON SLIPPERY ROAD. RE BLEED.
TO A POINT SOME SOFT PEDAL IS NORMAL

Information from Dealer

LOW BRAKE PEDAL BLEED BRAKES FOUND SERVICE BULLETIN 07-045 NO LEAKS PEDAL HIEGHT JUST A LITTLE BETTER
NO
I THINK THIS IS LITTLE LOWER THEN OTHERS
YES. PEDAL FEELS A LITTLE BETTER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2624298	GARYR	06/02/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	COMPARE TO LIKE 07, SUPER BLEED, REPL MOD
		ResIn Source: None Date:
		Status: N/A Mileage: 10,065

Dealer #: 208299	TZ: EST	VIN: 5FNRL38437B [REDACTED]	Err:
Dir Cont: JAMES WEBB	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: 954-742-5227	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: SAL SERAGUSA		Doors: 5DR	WD: 2
Parts Mgr: ROBERT BUTTON		Fact: LINCOLN	Country: USA
Dir Name: RICK CASE HONDA 15700RICKCASE HONDA WY DAVIE FL 33331		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (954) 742-5227	Fax #: 9543643297	Engine #: J35A63043841	Trans #: P36A5064705
DPSM: DALE MEEKS	Zone/Dist: 07P	Em Type:	
Previous Dealer/Contact	Date	RO #: 42137	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/2/2008 3:38:45 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE YRFAXED KB 15224 IF FEELING IMPROVES REPL MOD

Information from Dealer

CUSTOMER FEELS LIKE BRAKES HAVE GOTTEN SOFT
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2659945	TOMP	07/30/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	PEDAL SOFT, TO THE FLOOR @ TMS	CUSTOMER EXPECTATIONS, MASTER OR VSA MOD;REPAIR AS
		ResIn Source: None Date:
		Status: N/A Mileage: 20,561

Dealer #: 208012	TZ: CST	VIN: 5FNRL38777B [REDACTED]	Err:
Dir Cont: DENNIS	Training %: 73	Year: 2007	Model: ODYSSEY
Serv Ph: (815) 937-7900	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: TERRY BALDA		Doors: 5DR	WD: 2
Parts Mgr: TERRY BALDA		Fact: LINCOLN	Country: USA
Dir Name: BILL KAY HONDA 1360 LOCKE DRIVE BRADLEY IL 60915		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (815) 937-7900	Fax #: 8159379651	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: TIA MARIE BATTLE	Zone/Dist: 08F	Engine #: J35A73075287	Trans #: P36A5065007
Previous Dealer/Contact	Date	Em Type:	
		RO #: 158762	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/30/2008 6:38:11 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 DID THE CAR EVER FAIL TO STOP?
 - 6 IF BRAKE PEDAL IS GOING ALL THE WAY TO THE FLOOR AND THE CAR DOES NOT STOP, THE MASTERCYLINDER IS FAULTY; IF PEDAL IS SOFT PEDAL, HAS EXCESSIVE PEDAL TRAVEL OR, PEDAL STROKE CHANGES AFTER THE VSA/ABS IS MODULATED; THE VSA MODULATOR IS FAULTY
 - 7 BLEED THE BRAKES WITH ENGINE RUNNING, FOLLOWING THE SERVICE MANUAL PROCEDURE BLEED SEQUENCE.

Information from Dealer

BRAKE PEDAL FEELS SOFT AND AT TIMES GOES TO THE FLOOR
 NO
 DENNIS
 YES
 IT FELT LIKE IT WAS NOT GOING TO STOP.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2524287	DAVIDK	01/03/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	ABS?; REPALCE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,475

Dealer #: 208180	TZ: EST	VIN: 5FNRL38477B [REDACTED]	Err:
Dir Cont: JONATHAN	Training %: 54	Year: 2007	Model: ODYSSEY
Serv Ph: (765) 966-7611	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MIKE FASICK		Doors: 5DR	WD: 2
Parts Mgr: TOM WENGER		Fact: LINCOLN	Country: USA
Dir Name: RICHMOND HONDA 3505 CHESTER BLVD. RICHMOND IN 47374		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (765) 966-7611	Fax #: (765) 939-7117	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: JEANNE ALTMILLER	Zone/Dist: 04D	Engine #: J35A63043979	Trans #: P36A5065466
Previous Dealer/Contact	Date	Em Type:	
		RO #: 81088	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/3/2008 7:33:00 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 REPLACE MODULATOR. SHOULD MAKE IT SAME AS K/G CAR

Information from Dealer

HAS SOFT BRAKE PEDAL
 YES
 BLED BRAKES MULTIPLE TIMES AND REPLACED MASTER CYLINDER
 SPUNGY. BRAKES OPERATE NORMAL. WE COMPAIRED TO ANOTHER 07. WAS A LITTLE WORSE. WE BLEED THIS USING VACUME AND PRESSURE. EVEN MANUAL BLEED. NO CHANGE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2513944	RAYD	12/14/2007	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW	MODULATOR?;EXERCISE ABS 8-9X;RETEST
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 8,609

Dealer #: 208396	TZ: EST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: PHILLIP COOPER	Training %: 68	Year: 2007	Model: ODYSSEY
Serv Ph: 704-875-3100	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: EDWARD JENKINS		Doors: 5DR	WD: 2
Parts Mgr: TERRY DOWELL		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF LAKE NORMAN 12815 STATESVILLE ROAD HUNTERSVILLE NC 28078		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (704) 875-3100	Fax #: (704) 659-2995	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: CEDRIC STONE	Zone/Dist: 06K	Engine #: J35A73075763	Trans #: P36A5064508
Previous Dealer/Contact	Date	Em Type:	
		RO #: 47386	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/14/2007 11:02:26 AM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DID YOU COMPARE TO KNOWN GOOD?Y
 - 5 07 MODEL?
 - 6 HOW DID YOU BLEED
 - 7 WHAT TOOL?
 - 8 DID YOU HAVE THE ENGINE RUNNING?
 - 9 TRY BLEEDING WITH ENGINE RUNNING, IF NO CHANGE, TAKE CAR OUT WHERE YOU CAN SAFELY EXERCISE THE ABS 8-9 TIMES, IF THE PEDAL COMES UP, REPLACE THE MODULATOR

Information from Dealer

BRAKE PEDAL FEELS SPONGY
 NO
 WE REPLACED THE M/C TWO TIMES, BLEAD THE SYSTEM SEVERAL TIMES, NO CHANGE, THE PEDAL IS JUST OFF THE FLOOR
 YES, IT WAS MUCH BETTER
 YES,
 EXACTLY THE WAY THE BOOK SAID
 FOOT ON THE PEDAL
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2466133	KENE	10/10/2007	KEITHC	3

Code **Original Complaint**
P 4150 BRAKE FEELS SOFT

Probable Cause/Solution
REPLAE MODULATOR

Resln Source: None
Status: N/A

Date:
Mileage: 2,750

Dealer #: 207898	TZ: EST	VIN: 5FNRL38637B [REDACTED]	Err:
Dir Cont: JAMES	Training %: 46	Year: 2007	Model: ODYSSEY
Serv Ph: (717) 632-2992	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CINDI MCKINNEY		Doors: 5DR	WD: 2
Parts Mgr: KARL TYSON		Fact: LINCOLN	Country: USA
Dir Name: HANOVER HONDA 1226 CARLISLE STREET HANOVER PA 17331		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (717) 632-2992	Fax #: 7176301554	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: WALTER	Zone/Dist: 05M	Engine #: J35A73076339	Trans #: P36A5067078
Previous Dealer/Contact	Date	Em Type:	
		RO #: 37308	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/10/2007 6:55:46 AM KENE	
1 ORIGINAL COMPLAINT	BRAKE PEDAL FEELS MUSHY & HAS EXCESS TRAVEL
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	REPLACED MASTER CYL. & BLED BRAKES
4 COMPARE TO LIKE 07 IS SOFTER	
10/11/2007 8:03:43 AM JAMESH	
5	BRAKE PEDAL FALLS TO AFTER THE ENGINE IS SHUT OFF AND STEADY PRESSURE IS HELD ON THE PEDAL
6 COMPARE TO K/G	
12/10/2007 12:18:54 PM KEITHC	
7 WHAT'S BEEN DONE	REPLACED BOOSTER, LAST WEEK, WAS OK FOR A WEEK
8 CAN YOU DUP	CAR NOT HEAR
9 MODULATOR	REPLACED IN OCT, M/C AT SAME TIME
10 REPLACE MODULATOR	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2629363	KENE	06/10/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	MODULATOR; CHECK FLUID VOLUME
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 8,675

Dealer #: 206689	TZ: CST	VIN: 5FNRL38797B [REDACTED]	Err:
Dir Cont: GEOFFREY	Training %: 72	Year: 2007	Model: ODYSSEY
Serv Ph: (501) 835-8996	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MIKE HOLLAND		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL STIVERS		Fact: LINCOLN	Country: USA
Dir Name: RUSSELL HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
6100 LANDERS ROAD	AR 72117	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SHERWOOD		Engine #: J35A73076432	Trans #: P36A5067304
Phone: (501) 835-8996	Fax #: 5019920084	Em Type:	
DPSM: BUTCH CLARK	Zone/Dist: 03D	RO #: 66648	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/10/2008 12:48:00 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE
 - 4 CHECK FLUID VOLUME AND IF OK, MODULATOR

Information from Dealer

- BRAKE PEDAL FEELS SOFT.
- NO
- YES, NOT NORMAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2646855	GARYR	07/09/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (LOW)	REPL MOD, DO SUPER BLEED	
		Resin Source: None	Date:
		Status: N/A	Mileage: 9,342

Dealer #: 208286	TZ: PST	VIN: 5FNRL38717B [REDACTED]	Err:
Dir Cont: GABRIEL	Training %: 18	Year: 2007	Model: ODYSSEY
Serv Ph: (714) 690-8455	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: RICHARD BURNS		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: BUENA PARK HONDA 6411 BEACH BLVD. BUENA PARK CA 90621		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (714) 690-8455	Fax #: 7146908477	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: TIMOTHY CRAIN	Zone/Dist: 01H	Engine #: J35A73077143	Trans #: P36A5068733
Previous Dealer/Contact	Date	Em Type:	
		RO #: 362567	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/9/2008 11:06:48 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPL MOD, DO SUPER BLEED

Information from Dealer

PEDAL VERY LOW CHECK MASTER CYL LEAKIG REPLACE BLEED SYSTEM SAME PROBLEM
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2680126	JAMESH	09/02/2008	JAMESH	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW	MODULATE AND BLEED TO REMOVE ALL AIR
	ResIn Source:	None Date:
	Status:	N/A Mileage: 14,183

Dealer #: 207089	TZ: CST	VIN: 5FNRL38237B [REDACTED]	Err:
Dir Cont: CARL HUFFMAN	Training %: 50	Year: 2007	Model: ODYSSEY
Serv Ph: (309) 663-9591	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: JULIE SPAULDING		Doors: 5DR	WD: 2
Parts Mgr: RICHARD RUSSELL		Fact: LINCOLN	Country: USA
Dir Name: BRAD BARKER HONDA 1602 GENERAL ELECTRIC BLOOMINGTON IL 61704		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (309) 663-9591	Fax #: 3096629398	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: David Jackson	Zone/Dist: 08K	Engine #: J35A63045008	Trans #: P36A5069896
Previous Dealer/Contact	Date	Em Type:	
		RO #: 248226	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/2/2008 12:46:33 PM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 MODULATE AND BLEED TO REMOVE ALL AIR

Information from Dealer

THE BRAKE PEDAL IS SOFT AND SINKS TO THE FLOOR WHEN SITTING AT A STOP

YES

REPLACED THE MODULATOR AND THE MASTER CYLINDER. SWAPPED PROPORTIONING VALVE OFF OF A KNOWN GOOD VEHICLE-THERE WAS NO CHANGE. CALLING TECH LINE AT REQUEST OF DPSM FOR 8K, DAVID JACKSON. HE HAS DRIVEN VEHICLE AND EXPERIENCED CONCERN.

OTHER TECH REPLACED BOTH PARTS. IT JUST SEEMS TO HAVE A LOW PEDAL RIGHT NOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2481887	KENE	10/31/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW ON 2007	NORMAL; EDUCATE CUST
	ResIn Source:	None Date:
	Status:	N/A Mileage: 1,278

Dealer #: 208376	TZ: EST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: ALFRED WRIGHT	Training %: 69	Year: 2007	Model: ODYSSEY
Serv Ph: (678) 318-3150	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ROBERT MOORE		Doors: 5DR	WD: 2
Parts Mgr: THOMAS DUNLAP		Fact: LINCOLN	Country: USA
Dir Name: HONDA MALL OF GEORGIA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
3699 GEORGIA HWY. #20		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
BUFORD GA 30519		Engine #: J35A73078215	Trans #: P36A5070406
Phone: (678) 318-3150	Fax #: (678) 318-3109	Em Type:	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	RO #: 240428	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/31/2007 7:13:52 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 07 PEDAL IS LOWER THAN 06

Information from Dealer

CUSTOMER HAS SOFT BRAKE PEDAL
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2549424	RUDYG	02/06/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW, SOFT	MODULATOR?; REPLACE
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 6,618

Dealer #: 208027	TZ: MST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: ALBERT CHESER	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (435) 628-6100	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVE LYNN		Doors: 5DR	WD: 2
Parts Mgr: GRADY WHITLOCK		Fact: LINCOLN	Country: USA
Dir Name: STEPHEN WADE HONDA 1630 S. HILTON DRIVE ST GEORGE UT 84770		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (435) 628-6100	Fax #: (435) 628-6167	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PAT THOMAS	Zone/Dist: 10H	Engine #: J35A73078529	Trans #: P36A5070958
Previous Dealer/Contact	Date	Em Type:	
		RO #: 385404	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/6/2008 9:32:04 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DOES PEDAL GO ALL THE WAY TO FLOOR?
 - 5 REPLACE MODULATOR.

Information from Dealer

BRAKE PEDAL GOES TO FLOOR
 NO
 TRIED BLEEDING AND GOT NO AIR
 NOT REALLY, CAR STILL STOPS BUT PEDAL IS LOW AND
 SOFT
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2616606	KENE	05/20/2008	STEVEN	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; CHECK FLUID VOLUME	
		Resln Source: None	Date:
		Status: N/A	Mileage: 8,521

Dealer #: 208027	TZ: MST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: ALBERT CHESER	Training %: 62	Year: 2007	Model: ODYSSEY
Serv Ph: (435) 628-6100	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVE LYNN		Doors: 5DR	WD: 2
Parts Mgr: GRADY WHITLOCK		Fact: LINCOLN	Country: USA
Dir Name: STEPHEN WADE HONDA 1630 S. HILTON DRIVE ST GEORGE UT 84770		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (435) 628-6100	Fax #: 4356286167	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73078529
DPSM: PAT THOMAS	Zone/Dist: 10H	Em Type:	Trans #: P36A5070958
Previous Dealer/Contact	Date	RO #: 389261	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 5/20/2008 9:49:00 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 CAR WILL NOT STOP
 - 5 CHECK FLUID VOLUME AND IF OK, MODULATOR

Information from Dealer

- 5/20/2008 9:49:00 AM KENE
- 6
7
8
- BRAKE PEDAL GOES TO FLOOR
YES
REPLACED VSA ACTUATOR
ILOW BRAKE PEDAL

- 5/20/2008 1:40:19 PM STEVEN
- 6
 - 7 WAS THE PEDAL NORMAL AFTER THE FIRST MOD?
 - 8 REPLACE TI ONE MORE TIME

- BRAKE PEDAL GOES TO THE FLOOR AGAIN, VOLUMN
APPEARS TO BE FINE
YES
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2662489	KEITHC	08/04/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW,	REPLACE MODULATOR
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 4,211

Dealer #: 208125	TZ: CST	VIN: 5FNRL38417B	Err:
Dir Cont: DAN ELDRIDGE	Training %: 18	Year: 2007	Model: ODYSSEY
Serv Ph: (815) 636-6600	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RONALD MEYER		Doors: 5DR	WD: 2
Parts Mgr: CHAD HAUSER		Fact: LINCOLN	Country: USA
Dir Name: NAPLETON'S HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
6600 E.RIVERSIDE BLVD.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
LOVES PARK IL 61111		Engine #: J35A63045786	Trans #: P36A5073023
Phone: (815) 636-6600	Fax #: 8156379130	Em Type:	
DPSM: KEITH LEVINS	Zone/Dist: 08H	RO #: 242704	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/4/2008 7:23:35 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE MODULATOR

Information from Dealer

PUMP BRAKES TO GET HARD PEDAL
 YES
 OTHER TECH REPL MASTER CYLINDER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2558438	DAVEM	02/19/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	NORMAL?; COMP TO KG> ABS MOD	
		Resin Source: None	Date:
		Status: N/A	Mileage: 3,723

Dealer #: 206977	TZ: CST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: JOHN REYES	Training %: 66	Year: 2007	Model: ODYSSEY
Serv Ph: (979) 696-2424	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KYLE PARKER		Doors: 5DR	WD: 2
Parts Mgr: ROBERT RUIZ		Fact: LINCOLN	Country: USA
Dir Name: ALLEN HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
2450 EARL RUDDER FWY S		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
COLLEGE STATION TX 77840		Engine #: J35A73082867	Trans #: P36A5079512
Phone: (979) 696-2424	Fax #: (979) 696-9429	Em Type:	
DPSM: ERIC PIZZECK	Zone/Dist: 03J	RO #: 53090	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/19/2008 12:12:33 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMP TO A LIKE, KG VAN> try aggressive brake bleeding and abs mod going fwd and backward and RETEST. IF SAME AS KG, ED CUST

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL FEELS SOFT AND THE VAN WOULD NOT STOP
 NO
 FEELS NORMAL TO US, BUT THE CUST HAS TONS OF INFO OFF THE NET AND FOLKS ARE REPLACING MOD' S. SOME OF THE FOLKS ON THE NET SAY THE PEDAL IS WORSE W/ A NEW MOD
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2512722	KEITHC	12/13/2007	KEITHC	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	POSS MODULATOR, EXCERSIZE ABS
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 3,304

Dealer #: 207793	TZ: EST	VIN: 5FNRL38737B	Err:
Dir Cont: DOUGLAS	Training %: 45	Year: 2007	Model: ODYSSEY
Serv Ph: (215) 340-9000	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JOSEPH BLACKWELL		Doors: 5DR	WD: 2
Parts Mgr: ROBERT KINKER		Fact: LINCOLN	Country: USA
Dir Name: KEENAN HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
854 NORTH EASTON ROAD		WhtBdy: ABS, AIR BAG, TCS, USA	
DOYLESTOWN PA 18901		Engine #: J35A73083151	Trans #: P36A5079818
Phone: (215) 340-9000	Fax #: (215) 340-9393	Em Type:	
DPSM: TURK MCFADDEN	Zone/Dist: 05H	RO #: 280316	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/13/2007 6:57:41 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 EXCERSIZE ABS, 5-6X IF FEELS BETTER REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL FEELS SOFT
 YES
 BRAKE PEDAL FEELS SOFT REPLACED BRAKE MASTER AND BLEED BRAKES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2630818	KEITHC	06/12/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	REPLACE MODULATOR	
		Resin Source: None	Date:
		Status: N/A	Mileage: 4,379

Dealer #: 206527	TZ: PST	VIN: 5FNRL38407B [REDACTED]	Err:
Dlr Cont: JOSE MORENO	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (916) 226-7000	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MICHAEL SILVA		Doors: 5DR	WD: 2
Parts Mgr: RUBEN VALLEJO		Fact: LINCOLN	Country: USA
Dlr Name: ELK GROVE HONDA 8550 LAGUNA GROVE DR. ELK GROVE CA 95758		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (916) 226-7000	Fax #: 9164782319	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A63047824	Trans #: P36A5080292
Previous Dealer/Contact	Date	Em Type:	
		RO #: 594330	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/12/2008 9:53:57 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP
 - 4 WILL IT PUMP UP
 - 5 ABS WORK
 - 6 REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL HAS EXCESSIVE TRAVEL IN THE BRAKE PEDAL WHEN APPLIED.

NO

YES

YES

FEELS BETTER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2495201	JOHNB	11/19/2007	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT AT TIMES	CANNOT PRODUCE;GV GEN CHKS;PRESS BLEED,EXERCISE
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 2,941

Dealer #: 207962	TZ: EST	VIN: 5FNRL38727B [REDACTED]	Err:
Dir Cont: LANH NGUYEN	Training %: 79	Year: 2007	Model: ODYSSEY
Serv Ph: (828) 322-2673	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROBERT ALLISON		Doors: 5DR	WD: 2
Parts Mgr: MIKE MARTIN		Fact: LINCOLN	Country: USA
Dir Name: HONDA CARS OF HICKORY 945 HIGHWAY 70 SE HICKORY NC 28602		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (828) 322-2673	Fax #: (828) 322-8492	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: CEDRIC STONE	Zone/Dist: 06K	Engine #: J35A73083337	Trans #: P36A5080407
Previous Dealer/Contact	Date	Em Type:	
		RO #: 228184	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/19/2007 8:23:20 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 PRODUCE COMPLAINT;GV GENERAL BRAKE SYSTEM CHKS;PRESSURE BLEED,EXERCISE ABS,PRESSURE BLEED;SEE IF PROBLEM RE-OCCURS

Information from Dealer

CUSTOMER STATES... BRAKE PEDAL IS SPONGY AND GOES TO THE FLOOR.
NO
CANNOT PRODUCE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2604683	TOMP	04/30/2008	CHRISV	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT, EXCESS TRAVEL	FAXED SUPER BLEED PROCEDURE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 9,174

Dealer #: 208401	TZ: CST	VIN: 5FNRL38727B	Err:
Dir Cont: TRAVIS	Training %: 52	Year: 2007	Model: ODYSSEY
Serv Ph: (816) 452-7000	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DAVID ROSE		Doors: 5DR	WD: 2
Parts Mgr: STAN BLACKLEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF TIFFANY SPRINGS		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
9200 NW PRAIRIEVIEW RD		WhtBdy: ABS, AIR BAG, TCS, USA	
KANSAS CITY MO 64153		Engine #: J35A73083784	Trans #: P36A5081208
Phone: (816) 452-7000	Fax #: 8164525463	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 7365	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/30/2008 8:04:18 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 UNDER INVESTIGATION;REPLACE VSA MODULATOR AND DO SUPER BLEED
 - 5 FAXED KB 15224

Information from Dealer

BRAKE PEDAL IS SOFT- GOING TO THE FLOOR AT TIMES. FEELS LIKE VEHICLE MAY NOT STOP AT TIMES.

NO
TRAVIS

- 8/26/2008 7:30:26 AM CHRISV
- 6
 - 7 WHAT HAVE YOU DONE
 - 8 CAN YOU DUP
 - 9 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

CUST SAYS PEDAL IS SOFT
REPLACED ABS MOD LAST TIME
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2445321	KEITHC	09/13/2007	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 2,275

Dealer #: 206772	TZ: EST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: JIM DRISKELL	Training %: 73	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 890-7661	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: STEVEN BIRD		Doors: 5DR	WD: 2
Parts Mgr: CHRIS KOCH		Fact: LINCOLN	Country: USA
Dir Name: SPORT HONDA 3201 AUTOMOBILE BLVD. SILVER SPRING MD 20904		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (301) 890-7661	Fax #: (301) 847-1624	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73084156
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Trans #: P36A5082046	Em Type:
Previous Dealer/Contact	Date	RO #: 89968	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 9/13/2007 10:11:40 AM KEITHC
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 POSS MODULATOR, REPLACE
 - 1 ORIGINAL COMPLAINT

Information from Dealer

NO
UNABLE TO DUP

CUST COMPLAINS BRAKE PEDAL TRAVELS TO FLOOR WITH VERY LITTLE BRAKING. ROAD TESTED WITH NO PROBLEMS. BRAKE INSP. FOUND NO ISSUES WITH BRAKE SYSTEM. MY ATTEMPTED TO PROVOKE A MASTER CYL. FAILURE WAS UNSUCCESSFUL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2677272	CHRISV	08/27/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 12,971

Dealer #: 208313	TZ: EST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: WILLIAM	Training %: 83	Year: 2007	Model: ODYSSEY
Serv Ph: 330-422-7000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: TIMOTHY LERO		Doors: 5DR	WD: 2
Parts Mgr: TIMOTHY LERO		Fact: LINCOLN	Country: USA
Dir Name: CLASSIC HONDA 900 CLASSIC DRIVE STREETSBORO OH 44241		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (330) 422-7000	Fax #: 3304227041	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: RON HOPKINS	Zone/Dist: 04F	Engine #: J35A73084911	Trans #: P36A5083432
Previous Dealer/Contact	Date	Em Type:	
		RO #: 591132	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/27/2008 8:27:15 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL WILL FADE HALFWAY TO FLOOR UNDER LIGHT APPLICATION. MOST NOTICEABLE WHEN VEHICLE IS STOP PED.
 YES
 MASTER CYLINDER HAS BEEN REPLACED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2564918	KEITHC	02/28/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	CUST PUSHING PEDAL VERY HARD, CHARACTERISTIC		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 6,650

Dealer #: 207783	TZ: EST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: ANTHONY BAILEY	Training %: 95	Year: 2007	Model: ODYSSEY
Serv Ph: (706) 882-0600	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MANDY TANNER		Doors: 5DR	WD: 2
Parts Mgr: CHRISTOPHER RAY		Fact: LINCOLN	Country: USA
Dir Name: MIKE PATTON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1406 LAFAYETTE PARKWAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
LA GRANGE GA 30240		Engine #: J35A73085187	Trans #: P36A5083934
Phone: (706) 882-0600	Fax #: (706) 812-8679	Em Type:	
DPSM: VAN CROCKER	Zone/Dist: 07D	RO #: 343537	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/28/2008 7:55:52 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 DON'T DO THAT
 - 6 COMPARE TO K/G
 - 7 REFER TO DPSM

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES ALL THE WAY TO THE FLOOR.
 YES
 REPLACED MASTER CYLINDER
 CUST PUSHING VERY HARD TO PRODUCE THE PROBLEM THAT'S WHAT I TOLD HIM
 WE DID THAT, HE FEELS THE OTHER IS BETTER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2572047	GARYR	03/10/2008	GARYR	4

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SINKING	REPL MOD AND SUPER BLEED	
		Resln Source: None	Date:
		Status: N/A	Mileage: 7,353

Dealer #: 208052	TZ: EST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: BRYAN SHERMAN	Training %: 58	Year: 2007	Model: ODYSSEY
Serv Ph: (706) 563-3510	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JANET DAVIS		Doors: 5DR	WD: 2
Parts Mgr: STEVE BAREFOOT		Fact: LINCOLN	Country: USA
Dir Name: CARL GREGORY HONDA 3000 NORTHLAKE PKY#400 COLUMBUS GA 31909		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (706) 563-3510	Fax #: 7062437410	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: VAN CROCKER	Zone/Dist: 07D	Engine #: J35A73085187	Trans #: P36A5083934
Previous Dealer/Contact	Date	Em Type:	
		RO #: 256567	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

3/10/2008 3:17:39 PM	GARYR	
1 ORIGINAL COMPLAINT		BRAKE PEDAL SINKING AFTER STOPPED.
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		ANOTHER DEALER REPLACED MASTER CYLINDER WHEN VEHICLE FIRST WAS BOUGHT.
4 REPL MOD AND SUPER BLEED		
3/17/2008 10:21:59 AM	GARYR	
5 CB		NO ANSWER
3/17/2008 10:39:23 AM	GARYR	
6 CB		NO ANSWER
3/18/2008 10:09:06 AM	GARYR	
7 CB		LEFT MESSAGE TO CALL BACK RESULTS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2825367	TOMP	05/27/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT/SPONGY	MODULATOR; DO HSB 07-045	
		Resin Source:	None
		Status:	N/A
		Date:	
		Mileage:	17,425

Dealer #: 207266	TZ: CST	VIN: 5FNRL38667B	Err:
Dir Cont: RANDY JONES	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (865) 218-5410	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES HUTSON		Doors: 5DR	WD: 2
Parts Mgr: DAVID ROSS		Fact: LINCOLN	Country: USA
Dir Name: WEST SIDE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
10117 PARKSIDE DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
KNOXVILLE TN 37922		Engine #: J35A73085308	Trans #: P36A5084186
Phone: (865) 218-5410	Fax #: 8652185424	Em Type:	
DPSM: Michael Murphey	Zone/Dist: 07B	RO #: 355969	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/27/2009 8:08:00 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 WAS MODULATOR REPLACED BEFORE BULLETIN?
 - 6 DO BULLETIN HSB-07-045

Information from Dealer

BRAKE PEDAL IS SOFT AND SPONGEY,
 YES
 AT MILAGE 6,848 AND APRIL OF 2008 WE REPLACED THE ABS
 MODULATOR, THE PART # IS DIFFERENT (OLD# 57110-SHJ-964)
 (NEW#57110-SHJ-A61) SHOULD I REPLACE THE ABS
 MODULATOR AGAIN?
 RANDY
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2553985	GARYR	02/12/2008	CHRISV	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT))	ABS MOD; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 2,433

Dealer #: 206588	TZ: MST	VIN: 5FNRL38727B [REDACTED]	Err:
Dir Cont: JUSTIN SHIFLET	Training %: 87	Year: 2007	Model: ODYSSEY
Serv Ph: (303) 794-8195	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CHRIS CALHOUN		Doors: 5DR	WD: 2
Parts Mgr: JAY ANDRE		Fact: LINCOLN	Country: USA
Dir Name: RALPH SCHOMP HONDA 5700 S. BROADWAY LITTLETON CO 80121		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (303) 794-8195	Fax #: 3037307814	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JALEEN CLARK	Zone/Dist: 10C	Engine #: J35A73085982	Trans #: P36A5085402
Previous Dealer/Contact	Date	Em Type:	
		RO #: 676671	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

2/12/2008 2:27:01 PM	GARYR	
1 ORIGINAL COMPLAINT		CUST. FEELS THAT BRAKES DON'T STOP WELL FEEL SOFT AND TAKES ALOT OF PRESSURE TO STOP
2 PREVIOUS REPAIRS OR PARTS REPLACED?		NO
3 COMPARE TO LIKE 07 IF SOFTER THEN ACTIVATE ABS IF PEDAL IMPROVES REPL THE MODULATOR		
2/19/2008 10:12:09 AM	GARYR	
4 CB		ACTIVATED ABS AND BLED SYS IMPROVED ONLY SLIGHTLY. COMPARED TO K/G AND WAS STILL HAS A SOFTER PEDAL. REPLD MODULATOR FIXED
12/22/2008 12:47:30 PM	CHRISV	
5		BRAKE PEDAL IS SOFT AND DOES NOT STOP WELL WE BELDSYSTEM AT 2044 MILES
6 REPLACE THE MOD 57110-SHJ-A61		

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2718946	KENE	11/06/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS SOFT	MODULATOR; CK FOR AIR, COMPARE, ACTIVATE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 5,528

Dealer #: 208016	TZ: CST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: EVERETT HARPE	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (936) 632-7711	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RICHARD BURLESON		Doors: 5DR	WD: 2
Parts Mgr: RICHARD BURLESON		Fact: LINCOLN	Country: USA
Dir Name: MERCER HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
2807 SO.FIRST STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
LUFKIN TX 75901		Engine #: J35A73086727	Trans #: P36A5086600
Phone: (936) 632-7711	Fax #: 9366326214	Em Type:	
DPSM: ERIC PIZZECK	Zone/Dist: 03J	RO #: 523	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

11/6/2008 12:45:20 PM KENE

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 COMPARE TO ANOTHER 07-09, BLEED, ACTIVATE, IF PEDAL GETS BETTER OR AIR, REPLACE

BRAKES FEEL SOFT AT A STOP. THE BRAKES FEEL THE SAME AS THE 07 ACCORDS THAT NEED A NEW ABS MODULE PER S/B 07-045. DO I BLEED THE BRAKES OR REPLACE THEABS MODULE.

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2698320	TOMP	10/02/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL, EXCESS PEDAL TRAVE	VSA MODULATOR; REPLACEMENT
	Resin Source: None	Date:
	Status: N/A	Mileage: 7,408

Dealer #: 206864	TZ: PST	VIN: 5FNRL38297B	Err:
Dlr Cont: BOB CONWAY	Training %: 57	Year: 2007	Model: ODYSSEY
Serv Ph: (360) 377-1100	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: MICHAEL BRODERSEN		Doors: 5DR	WD: 2
Parts Mgr: GLEN EVANS		Fact: LINCOLN	Country: USA
Dlr Name: WEST HILLS HONDA 520 WEST HILLS BLVD. BREMERTON WA 98312		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (360) 377-1100	Fax #: 3604152668	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: PHIL HEINZMAN	Zone/Dist: 02B	Engine #: J35A63049511	Trans #: P36A5086564
Previous Dealer/Contact	Date	Em Type:	
		RO #: 207334	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/2/2008 10:40:09 AM TOMP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 CAN YOU DUPLICATE THE COMPLAINT?
- 5 WHAT HAVE YOU DONE?
- 6 DOES CAR FAIL TO STOP?
- 7 REPLACE VSA MODULATOR; BLEED PER S/M INSTRUCTIONS.

BRAKE PEDAL SEEMS TO GO ALL THE WAY TO THE FLOOR
NO
BOB:
YES
BLED BRAKES AND INSPECTED THEM FOR A PROBLEM.
NO, ALWAYS STOPS BUT PEDAL IS LOW.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2610943	JOHNB	05/09/2008	GARYR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 7,530

Dealer #: 207990	TZ: CST	VIN: 5FNRL38437B [REDACTED]	Err:
Dir Cont: WILLIE RAY	Training %: 69	Year: 2007	Model: ODYSSEY
Serv Ph: (405) 329-1077	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JIM GOOLSBY		Doors: 5DR	WD: 2
Parts Mgr: GREG JONES		Fact: LINCOLN	Country: USA
Dir Name: FOWLER HONDA 617 N. INTERSTATE DR. NORMAN OK 73069		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (405) 329-1077	Fax #: 4052921373	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: TONY DANG	Zone/Dist: 10B	Engine #: J35A63050072	Trans #: P36A5088505
Previous Dealer/Contact	Date	Em Type:	
		RO #: 212258	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/9/2008 1:33:52 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 PADS AND ROTORS OK
 - 5 NO LEAKS
 - 6 REPLACE MODULATOR,BLEED BRAKES WITH ENGINE ON

Information from Dealer

BRAKE PEDAL LOW AND GOES TO FLOOR
 NO
 KEEPS COMING BACK WITH LOW/SOFT PEDAL;BLEED AND CORRECT,BUT RETURNS AGAIN
 YES
 NONE

5/20/2008 11:16:40 AM GARYR

- 7
 - 8 FAXED SUPER BLEED
- REPLD MOD, T/D CAR AND BRAKE PEDAL SOFT AGAIN.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2821231	CHRISR	05/18/2009	CHRISR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	MOD?; CK FOR AIR, BLEED, IF BETTER, REPL MOD	
		Resln Source: None	Date:
		Status: N/A	Mileage: 24,501

Dealer #: 206663	TZ: CST	VIN: 5FNRL38437B [REDACTED]	Err:
Dlr Cont: PHILIP HUFF	Training %: 72	Year: 2007	Model: ODYSSEY
Serv Ph: (405) 634-1486	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MICHAEL OLSTAD		Doors: 5DR	WD: 2
Parts Mgr: LARRY DOANE		Fact: LINCOLN	Country: USA
Dlr Name: ESKRIDGE HONDA 1030 I-240 ACCESS ROAD OKLAHOMA CITY OK 73139		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (405) 634-1486	Fax #: 4056313434	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: TONY DANG	Zone/Dist: 10B	Engine #: J35A63050072	Trans #: P36A5088505
Previous Dealer/Contact	Date	Em Type:	
		RO #: 173082	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/18/2009 9:13:32 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 MODULATOR WAS REPLACED IN OCT
 - 5 BLEED AND LOOK FOR AIR AND IF PEDAL IS BETTER, SEE HSB 07-045 FOR UPDATED MODULATOR. THIS WILL ONLY ADDRESS AIR INGRESS, IF MASTER RELATED, IT WILL NOT REMEDY

Information from Dealer

BRAKES FEEL SOFT. ANOTHER TECH ALREADY REPLACED THE VSA MODULE AND CUSTOMER CAME BACK WITH SAME COMPLAINT 13000 MILES LATER

YES
VSA MODULE
YES
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2591740	DAVIDK	04/09/2008	RUDYG	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	CHARACTERSITIC?; COMPARE TO 07-08 ODYSSEY	
		Resin Source:	None
		Date:	
		Status:	N/A
		Mileage:	3,581

Dealer #: 207361	TZ: CST	VIN: 5FNRL38727B [REDACTED]	Err:
Dir Cont: HEATH BAKKEN	Training %: 73	Year: 2007	Model: ODYSSEY
Serv Ph: (507) 281-2500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BRUCE THOMAS		Doors: 5DR	WD: 2
Parts Mgr: DANIEL MURPHY		Fact: LINCOLN	Country: USA
Dir Name: TOM KADLEC HONDA 4444 HIGHWAY 52 NORTH ROCHESTER MN 55901		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (507) 281-2500	Fax #: 5072802239	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73088633
DPSM: Dick Sargent II	Zone/Dist: 08G	Trans #: P36A5089994	Em Type:
Previous Dealer/Contact	Date	RO #: 375932	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 4/9/2008 11:57:45 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 GO TO FLOOR
 - 5 EXCIVE
 - 6 FAX SUPPER BLEED TO DEALER 507 280 2242

4/15/2008 11:43:32 AM CHRISV

- 7
- 8 DOES IT COMPARE TO A KG
- 9 REPLACE THE ABS MOD

4/17/2008 12:59:51 PM RUDYG

- 10 04/17/2008 01:00:14 PM RUDYG
- 11 NEED TO COMPARE TO 07
- 12 THAT WILL BE SAME ALSO
- 13 06 WILL FEEL BETTER THAN 07-08
- 14 REDO SUPER BLEED AND IF STILL N/G. REPL M/C AS NEXT STEP
- 15 I ONLY SEE ONE CONTACT WHERE IT FIXED IT. I GET LOTS OF CALLS WHERE M/C WAS REPLACED WITH NO EFFECT.

Information from Dealer

BRAKE PEDAL GOES TO FLOOR
NO
CALIPERS FEEL FREE FLUID IS FULL. CUST STATES IT WAS LIKE THIS WHEN NEW.
ALMOST TO THE FLOOR
YES COMPAIRED TO OTHER 07 THIS IS LOW

DID THE SUPERBLEED AND SHIPED THE CAR. CUST IS STILL NOT HAPPY W/ THE PEDAL FEEL
STILL NOT AS GOOD

(BRUCE) WE REPLACED THE ABS MODULATOR AND CUST STILL NOT HAPPY. HE HAS A BUDDY WITH A 2006 ODYSSEY AND I COMPARED IT TO OUR 06 ODY SHUTTLE VAN AND IT IS NOT THE SAME.
I DON'T HAVE ONE WHAT ABOUT 08?
OK
OK, WHAT IF I FEEL 08 FEELS BETTER?
OK. DO YOU SEE MANY M/C FAILURES? MY LEAD TECH IS CONVINCED M/C IS PROBLEM
OK, I WILL KEEP THAT IN MIND

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2651295	LANCEK	07/16/2008	STEVEN	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL IS LOW AFT MOD	MODULATOR; REPLACE THE MODULATOR
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 10,455

Dealer #: 208411	TZ: EST	VIN: 5FNRL38437B [REDACTED]	Err:
Dlr Cont: JOSE BRAVO	Training %: 49	Year: 2007	Model: ODYSSEY
Serv Ph: 774-760-0500	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RICHARD MURRAY		Doors: 5DR	WD: 2
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN	Country: USA
Dlr Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DAN ENDERLE	Zone/Dist: 09G	Engine #: J35A63050442	Trans #: P36A5090132
Previous Dealer/Contact	Date	Em Type:	
		RO #: 71368	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

7/16/2008 10:32:41 AM	LANCEK	
1 ORIGINAL COMPLAINT		LOW BRAKE PEDAL
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		REPLACED BRAKE MASTER
4 DUPLICATE?		YES
5 IS THE PEDAL JUST LOW?		YES
6 DID THE PEDAL GO BACK TO NORMAL AFTER THE MASTER?		YES, BUT IT CAME BACK
7 REPLACE THE MODULATOR		
8/28/2008 1:52:08 PM	RAYD	
8		11900 MI NOW THE BRAKE PEDAL IS LOW AGAIN
9 WAS THE PEDAL GOOD WHEN IT LEFT YOUR SHOP IN JULY?		YES,
10 HAVE YOU BLEAD THE BRAKES TODAY?		YES, AND THE PEDAL IS FINE
11 REPLACE THE MODULATOR AGAIN, MAKE SURE YOU ORDER IT.		
3/23/2009 8:01:26 AM	STEVEN	
12		CAR IS BACK AGAIN WITH A LOW PEDAL
13 SPONGY?		THEY ARE JUST COMPLAINING OF IT BEING LOW, THE CAR STOPS FINE
14 DID YOU DRIVE THE CAR?		NO IT IS NOT HERE
15 WHAT WAS THE PART NUMBER ON THE LAST MODULATOR INSTALLED?		57110-SHJ-A61
16 GET THE CAR IN AND DUPLICATE, ACTIVATE THE ABS AND BLEED THE BRAKES WITH THE ENGINE RUNNING. COMPARE TO ANOTHER 07 WITH MILEAGE ON IT AND IF DIFFERENT INSTALL A NEW MODULATOR		OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2754589	GARYR	01/09/2009	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (LOW)	REPL MOD A61
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 15,445

Dealer #: 208411	TZ: EST	VIN: 5FNRL38437B	Err:
Dir Cont: JIMMY WHITE	Training %: 52	Year: 2007	Model: ODYSSEY
Serv Ph: 774-760-0500	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RICHARD MURRAY		Doors: 5DR	WD: 2
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN	Country: USA
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DAN ENDERLE	Zone/Dist: 09G	Engine #: J35A63050442	Trans #: P36A5090132
Previous Dealer/Contact	Date	Em Type:	
		RO #: 85313	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/9/2009 2:15:11 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO LIKE
 - 5 REPL THE MOD WITH THE A61 MOD COMPARE THE PEDAL TRAVEL BEFORE AND AFTER LET CUSTOMER DRIVE LIKE 07 CAR

Information from Dealer

BRAKE PEDAL LOW
 YES
 BRAKE BOOSTER AND ABS ACTUATOR
 FEELS SAME TO ME

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2595815	CHRISV	04/16/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW PEDAL	FAXED SUPER BLEED PROCEDURE
		ResIn Source: None Date:
		Status: N/A Mileage: 2,507

Dealer #: 207793	TZ: EST	VIN: 5FNRL38637B	Err:
Dir Cont: DOUGLAS	Training %: 50	Year: 2007	Model: ODYSSEY
Serv Ph: (215) 340-9000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOSEPH BLACKWELL		Doors: 5DR	WD: 2
Parts Mgr: ROBERT KINKER		Fact: LINCOLN	Country: USA
Dir Name: KEENAN HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
854 NORTH EASTON ROAD	PA 18901	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
		Engine #: J35A73088839	Trans #: P36A5090434
Phone: (215) 340-9000	Fax #: 2153409393	Em Type:	
DPSM: TURK MCFADDEN	Zone/Dist: 05H	RO #: 290015	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/16/2008 7:14:01 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2569048	LANCEK	03/05/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEELS SOFT	MODULATOR; EXERCISE THE ABS AND BLEED AS PER SM		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 6,719

Dealer #: 206860	TZ: CST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: BRADLEY	Training %: 6	Year: 2007	Model: ODYSSEY
Serv Ph: (334) 271-2500	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CASEY HORNE		Doors: 5DR	WD: 2
Parts Mgr: RANDY COAKER		Fact: LINCOLN	Country: USA
Dir Name: MCCONNELL HONDA 2840 EASTERN BYPASS MONTGOMERY AL 36116		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (334) 271-2500	Fax #: (334) 271-1669	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73089546
DPSM: VAN CROCKER	Zone/Dist: 07D	Em Type:	Trans #: P36A5091678
Previous Dealer/Contact	Date	RO #: 132181	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 3/5/2008 11:44:06 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 THE PEDAL IS JUST LOW?
 - 5 EXERCISE THE ABS AND BLEED AS PER SM

Information from Dealer

- CS BRAKE PEDAL FEELS MUSHY OR SOFT
- NO
- YES
- YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2751395	STEVEN	01/06/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL IS SOFT	MODULATOR? REPLACE, BLEED BRAKES	
		Resln Source: None	Date:
		Status: N/A	Mileage: 15,053

Dealer #: 207779	TZ: CST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: ANDREW	Training %: 87	Year: 2007	Model: ODYSSEY
Serv Ph: (847) 381-8900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: EDWARD WONG		Doors: 5DR	WD: 2
Parts Mgr: MIKE MALLET		Fact: LINCOLN	Country: USA
Dir Name: MOTOR WERKS HONDA 1475 S. BARRINGTON RD BARRINGTON IL 60010		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (847) 381-8900	Fax #: 8473041839	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: WILLIAM MCKEE	Zone/Dist: 08D	Engine #: J35A73091430	Trans #: P36A5094943
Previous Dealer/Contact	Date	Em Type:	
		RO #: 15387	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/6/2009 9:22:35 AM STEVEN

- | | |
|--|--|
| 1 ORIGINAL COMPLAINT | BRAKE PEDAL IS SOFT AND HAS LOTS OF TRAVEL |
| 2 PREVIOUS REPAIRS OR PARTS REPLACED? | NO |
| 3 VERIFY THE COMPLAINT? | YES |
| 4 LOW SPONGY PEDAL LIKE A SPRING UNDER YOUR FOOT? | YES |
| 5 REPLACE THE VSA MOD AND BLEED THE BRAKES WITH THE ENGINE RUNNING | OK |

Information from Dealer

BRAKE PEDAL IS SOFT AND HAS LOTS OF TRAVEL
 NO
 YES
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2604684	DAVIDK	04/30/2008	JAMESH	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW/SOFT	ABS?; REPALCE MODULAR
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 2,068

Dealer #: 207291	TZ: CST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: ERIK HAWKINS	Training %: 76	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 245-9141	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ANTHONY LOPEZ		Doors: 5DR	WD: 2
Parts Mgr: TIMOTHY ESTEP		Fact: LINCOLN	Country: USA
Dir Name: PHIL BACHMAN HONDA 2217 E. STONE DR. KINGSPORT TN 37660		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (423) 245-9141	Fax #: 4232451070	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Michael Murphey	Zone/Dist: 07B	Engine #: J35A73092419	Trans #: P36A5096691
Previous Dealer/Contact	Date	Em Type:	
		RO #: 182245	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/30/2008 8:05:07 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE ABS/VSA. IF HAVING A HARD TIME BLEEDING TRY SUPER BLEED

Information from Dealer

BRAKE PEDAL SEEMS SOFT HAVE TO PUSH ALL THE WAY TO FLOOR (WITH VEHICLE RUNNING PEDAL FADES TO FLOOR APPLYING THE SAME PRESSURE WITH ENG. OFF HAS GOODHARD PEDAL)

YES

REPLACE M.CYL AND BLEED BRAKE SYSTEM

5/1/2008 7:17:57 AM JAMESH

- 5
 - 6 FAXED KB 15224 BY HAND
- I NEVER RECEIVED THE SUPERBLEED PROCEEDURE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2447571	RUDYG	09/17/2007	JOHNB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	NO PROBLEM FOUND;BRAKEVSA SYSTEM CHKS OK;DPSM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,084

Dealer #: 208428	TZ: CST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: DAVID HUEY	Training %: 33	Year: 2007	Model: ODYSSEY
Serv Ph: (573) 334-6919	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BILL SEIFERT		Doors: 5DR	WD: 2
Parts Mgr: DAN ROBERTS		Fact: LINCOLN	Country: USA
Dir Name: CAPE GIRARDEAU HONDA 385 SIEMERS DRIVE CAPE GIRARDEAU MO 63701		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (573) 334-6919	Fax #: 5733346312	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73092626
DPSM: David Jackson	Zone/Dist: 08K	Em Type:	Trans #: P36A5097298
Previous Dealer/Contact	Date	RO #: 21847	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 9/17/2007 9:42:15 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUPL?
 - 4 COMPARED TO K/G?
 - 5 ANY ACCIDENT CAUSED BY ALLEDGED FAILURE?
 - 6 I WILL FAX YOU A DOCUMENT ON THINGS TO CK. IF ALL OK, TAKE OUT AND GET ABS TO MODULATE 8-9 TIMES. IF PEDAL IMPROVES AFTER ACTIVATION, REPL MODULATOR. IF SAME, DOCUMENT FINDINGS AND RETURN TO CUST
 - 7 (FAXED K/B 3764)

Information from Dealer

CUSTOMER STATES BRAKES WENT TO THE FLOOR
NO
NOT REALLY, FEELS OK TO ME
YES, FEELS SAME
NO
OK

- 9/17/2007 12:34:52 PM JOHNB
- 8
 - 9 DOCUMENT ALL FINDINGS;CONTACT DPSM IF NECESSARY;RETURN CAR TO CUSTOMER

EVERYTHING CHKS OUT FINE;DID THE COMPLETE ALLEGED BRAKE FAILURE INSPECTION;NOTHING FOUND;BRAKES WORK AS DESIGNED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2459444	RUDYG	10/01/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	VSA MODULATOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,510

Dealer #: 208300	TZ: CST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: LUCUS TRIPLETT	Training %: 23	Year: 2007	Model: ODYSSEY
Serv Ph: (662) 328-8236	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DOUG STONE		Doors: 5DR	WD: 2
Parts Mgr: KIRK REED		Fact: LINCOLN	Country: USA
Dir Name: CARL HOGAN HONDA 3621 HIGHWAY 45 NORTH COLUMBUS MS 39705		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (662) 328-8236	Fax #: (662) 328-5773	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73092626
DPSM: WILLIAM KIRK	Zone/Dist: 03K	Em Type:	Trans #: P36A5097298
Previous Dealer/Contact	Date	RO #: 27412	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 10/1/2007 3:53:13 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARED TO 07?
 - 4 DID YOU GET AIR WHEN YOU BLED BRAKES FIRST TIME?
 - 5 REPLACE VSA MODULATOR

Information from Dealer

BRAKE PEDAL FEELS LIKE IT IS TOO SPONGY. WE HAVE PERFORMED THE BRAKE BOOSTER TEST, BRAKE SYSTEM TEST AND INSPECTION, AND BLED THE BRAKE SYSTEM. ALL THE TEST PASSED AND THERE IS NO AIR IN THE BRAKE SYSTEM.

NO

YES, FELT SAME AT FIRST AFTER WE BLED IT. WHEN CUST CAME TO PICK IT UP IT FELT SPONGY AGAIN

YES

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2463379	DAVEM	10/05/2007	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL, SOFT	COMPARE TO KG; DEMO AND ED CUST
		ResIn Source: None Status: N/A
		Date: Mileage: 2,510

Dealer #: 208300	TZ: CST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: LUCUS TRIPLETT	Training %: 23	Year: 2007	Model: ODYSSEY
Serv Ph: (662) 328-8236	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DOUG STONE		Doors: 5DR	WD: 2
Parts Mgr: KIRK REED		Fact: LINCOLN	Country: USA
Dir Name: CARL HOGAN HONDA 3621 HIGHWAY 45 NORTH COLUMBUS MS 39705		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (662) 328-8236	Fax #: (662) 328-5773	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73092626
DPSM: WILLIAM KIRK	Zone/Dist: 03K	Em Type:	Trans #: P36A5097298
Previous Dealer/Contact	Date	RO #: 27412	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 10/5/2007 12:20:22 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARES TO KG?
 - 5 ED CUST. '07'S DO FEEL SLIGHTLY SOFTER

Information from Dealer

CUSTOMER STATES BRAKES TOO SPONGY. WE HAVE BLED THE BRAKES AND AIR WAS STILL GETTING INTO THE SYSTEMS WE REPLACED THE VSA MODULATOR, BUT THE PEDAL STILL SEEMS SPONGY. WE HAVE COMPARED IT TO A NEW ONE ON THE LOT AND IT FEEL THE SAME AS THE ONE WE ARE WORKING ON, BUT THE CUSTOMER STILL SAY BRAKE PEDAL GOES TOWARD THE FLOOR.

YES

bled brakes and replaced the VSA modulator. we have performed the master cly. test. the brake booster test and a brake system inspection.

YES

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2557231	DAVEM	02/18/2008	KENE	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	AIR IN MOD?; PWR BLEED AND ABS MOD
		ResIn Source: None
		Status: N/A
		Date: _____
		Mileage: 2,256

Dealer #: 208218	TZ: PST	VIN: 5FNRL38407B [REDACTED]	Err:
Dir Cont: BUD TRIER	Training %: 84	Year: 2007	Model: ODYSSEY
Serv Ph: (702) 568-3500	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JESSE OLEDAN		Doors: 5DR	WD: 2
Parts Mgr: MICHEAL AUSTIN		Fact: LINCOLN	Country: USA
Dir Name: FINDLAY HONDA HENDERSON 933 AUTO SHOW DRIVE HENDERSON NV 89014		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (702) 568-3500	Fax #: 7029902748	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: PAT THOMAS	Zone/Dist: 10H	Engine #: J35A63052372	Trans #: P36A5096986
Previous Dealer/Contact	Date	Em Type:	
		RO #: 139548	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

2/18/2008 10:08:12 AM DAVEM

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 DID DO A HVY ABS MOD?

4 PWR BLEED?

5 COMP TO LIKE, KG?

6 INSPECTION?

7 DO PWR BLEED AND ABS MOD

7/29/2008 10:26:32 AM KENE

8 CUSTOMER IS COMPLAINING ABOUT A SOFT OR SPONGY PEDAL

9 BRAKE MASTER WAS REPLACE

10 COMPARE TO LIKE, IF NOT NORMAL, THEN MODULATOR ED KOSIOR

Information from Dealer

HAVE A SOFT BRAKE PEDAL NO SIGNS OF LEAKS
PREFORMED BRAKE TEST WHEN STARTING PEDAL GOES TO FLOOR.

NO

NO

NO

YES AND THIS IS BAD

ALL OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2584061	LANCEK	03/27/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL IS LOW	MOD; EXERCISE ABS BLEED AS PER SM 2-3X'S
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 3,111

Dealer #: 207407	TZ: PST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: SCOTT WITTE	Training %: 74	Year: 2007	Model: ODYSSEY
Serv Ph: (559) 627-4444	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: RONALD SUBIA		Doors: 5DR	WD: 2
Parts Mgr: RONALD KUNKLEMAN		Fact: LINCOLN	Country: USA
Dir Name: VISALIA HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
1016 S. BEN MADDOX WAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
VISALIA CA 93292		Engine #: J35A73093483	Trans #: P36A5098683
Phone: (559) 627-4444	Fax #: 5596255729	Em Type:	
DPSM: RON HALEM	Zone/Dist: 12J	RO #: 37306	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/27/2008 3:39:59 PM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 IS THE PEDAL LOW IN IT'S TRAVEL?
 - 5 EXERCISE THE ABS AND BLEED AS PER SM 2-3X'S

Information from Dealer

CUSTOMER COMPLAINT OF LOW BRAKE PEDAL. CHECKED BOOSTER OPERATION AND FOUND NO BOOSTER PROBLEM. LOOKED FOR BULLETINS AND ONLY FOUND BULLETIN RELATING TO SIMILAR COMPLAINT BUT FOR ACCORDS ONLY. REPLACED MASTER CYLINDER AND BLED BRAKE SYSTEM 2 TIMES AND PEDAL TRAVEL IS STILL LOW. IS IT POSSIBLE ABS/TCS VSA MODULATOR IS DEFECTIVE ON THIS VEHICLE?

NO
YES
YES, IT STOPS THE CAR.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2548627	GARYR	02/05/2008	KENE	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (LOW)	REPL MOD, ACTIVATE AND BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,622

Dealer #: 206592	TZ: CST	VIN: 5FNRL38787B	Err:
Dir Cont: DAVID ALLEN	Training %: 53	Year: 2007	Model: ODYSSEY
Serv Ph: (512) 458-2511	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: GARRETT LIMING		Doors: 5DR	WD: 2
Parts Mgr: DAVID HILFER		Fact: LINCOLN	Country: USA
Dir Name: FIRST TEXAS HONDA 1301 WEST KOENIG LANE AUSTIN TX 78756		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (512) 458-2511	Fax #: 5123800796	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: JERRY MEADE	Zone/Dist: 03B	Engine #: J35A73093691	Trans #: P36A5099104
Previous Dealer/Contact	Date	Em Type:	
		RO #: 87647	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

2/5/2008 10:48:18 AM GARYR	
1 ORIGINAL COMPLAINT	BRAKE PEDAL GOES ALL THE WAY DOWN TO THE FLOOR, HARD TO STOP
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 ACTIVATE THE ABS	IMPROVED
4 REPL THE MODULATOR ACTIVATE AND BLEED	
3/31/2008 8:34:31 AM KENE	
5	REPLACED THE MODULATOR AND BACK TODAY WITH BRAKE NOISE FROM FRONT
6 FRONT BRAKES	YES, SHOULD WE REPLACE IT AND SURFACE THE ROTORS
7 UP TO DPSM	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2701083	KEITHC	10/07/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	ResIn Source:	Date:
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR, 2X	None	
			Status: N/A	Mileage: 15,942

Dealer #: 206592	TZ: CST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: BRIAN CRIM	Training %: 96	Year: 2007	Model: ODYSSEY
Serv Ph: (512) 458-2511	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: GARRETT LIMING		Doors: 5DR	WD: 2
Parts Mgr: DAVID HILFER		Fact: LINCOLN	Country: USA
Dir Name: FIRST TEXAS HONDA 1301 WEST KOENIG LANE AUSTIN TX 78756		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (512) 458-2511	Fax #: 5123800796	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: JERRY MEADE	Zone/Dist: 03B	Engine #: J35A73093691	Trans #: P36A5099104
Previous Dealer/Contact	Date	Em Type:	
		RO #: 10078	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/7/2008 12:44:46 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 FEEL BETTER AFTER ABS STOPS
 - 5 REPLACE MODULATOR AGAIN

Information from Dealer

BRAKE HAVE TO BE PUSSED HARD TO STOP CAR
 YES
 RESURFACED FRONT ROTORS AND REPLACED PADS FOR
 NOISE
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2633883	LANCEK	06/17/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL IS LOW	MODULATOR; REPLACE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,181

Dealer #: 206888	TZ: PST	VIN: 5FNRL38467B	Err:
Dir Cont: AARON HOUSON	Training %: 58	Year: 2007	Model: ODYSSEY
Serv Ph: (626) 359-8291	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KARL SANDER		Doors: 5DR	WD: 2
Parts Mgr: ROGER WEISS		Fact: LINCOLN	Country: USA
Dir Name: SIERRA HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1450 SO. SHAMROCK AVE.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
MONROVIA CA 91016		Engine #: J35A63053085	Trans #: P36A5099762
Phone: (626) 359-8291	Fax #: 6269325668	Em Type:	
DPSM: MARK BROWN	Zone/Dist: 01E	RO #: 945598	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/17/2008 1:40:27 PM LANCEK

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 IF YOU EXERCISE THE ABS AND BLEED AS PER THE SM DOES THE PEDAL COME UP?
- 4 REPLACE MODULATOR AS PER KB

Information from Dealer

BRAKE PEDAL SINKS ALL THE WAY TO THE FLOOR. AFTER MANUALLY BLEEDING BRAKES PEDAL IS STILL SOFT AND SINKS TO THE FLOOR.

NO

NOT SURE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2797704	JOHNB	03/30/2009	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	COMPARE TO KG 07 ODYSSEY'S;SEE HSB-07-045
		ResIn Source: None Date:
		Status: N/A Mileage: 13,357

Dealer #: 208441	TZ: EST	VIN: 5FNRL38607B	Err:
Dir Cont: STEVEN	Training %: 63	Year: 2007	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN PARENTE		Doors: 5DR	WD: 2
Parts Mgr: BRIAN WRONA		Fact: LINCOLN	Country: USA
Dir Name: PRESTON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
3249 WILMINGTON ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
NEW CASTLE PA 16101		Engine #: J35A73094733	Trans #: P36A5100616
Phone: (724) 658-9755	Fax #: 724-6582261	Em Type:	
DPSM: ART ESPINOZA	Zone/Dist: 05P	RO #: 112170	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/30/2009 12:13:28 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 YES
 - 6 SO DOES THIS VEHICLE COMPARE TO OTHER KG 07 ODYSSEY'S?
 - 7 IF SO, THEN LIKELY NORMLA PEDAL FEEL, IF NOT, THEN PLEASE PERFORM HSB-07-045

Information from Dealer

SOFT PEDAL
 YES
 CALIPERS, MASTER CYL, VSA MODULATOR
 SO IS THE MODULATOR IN HSB-07-045 AN UPDATED PART
 THAT'S ALL I NEED TO KNOW
 I BELIEVE SO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2517602	DAVIDK	12/20/2007	RAYD	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	ABS?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 5,486

Dealer #: 206591	TZ: PST	VIN: 5FNRL38267B	Err:
Dir Cont: JOSEPH SZABO	Training %: 97	Year: 2007	Model: ODYSSEY
Serv Ph: (916) 482-5400	Extn:	Tran: 5AT	Trim: LX
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: TIM BARTH		Fact: LINCOLN	Country: USA
Dir Name: MEL RAPTON HONDA 3630 FULTON AVE. SACRAMENTO CA 95821		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (916) 482-5400	Fax #: 9165761079	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A63053462	Trans #: P36A5101275
Previous Dealer/Contact	Date	Em Type:	
		RO #: 651574	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/20/2007 7:58:30 AM DAVIDK

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4
- 5 GRAB SLOW
- 6 REPLACE ABS/VSA MODULATOR.

Information from Dealer

THE BRAKE PEDAL FEELS SOFTER THAN IT SHOULD AND THE BRAKES GRAB SLOWER
 YES
 THE MASTER CYLINDER HAS BEEN REPLACED
 WE PRESSURE BLEED THE SYSTEM. WE REPALCED THE MASTER. NO CHANGE.
 TAKES TIME BEFORE IT BEGINS TO GRAB DUE TO PEDAL TRAVLE, WE COMPAIRED TO OTHER 07 AND 08, THIS IS REAL SOFT

1/21/2008 10:35:10 AM RAYD

- 7
- 8
- 9 GET ME THE VIN #

I COMPARED TO A 07 THAT WAS BUILT IN AUG OF 07
 IT FEELS LIKE AN 06, BUT COMPARED PROBLEM CAR TO 08'S AND THEY FEEL THE SAME
 I WILL HAVE TO CALL BACK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2647765	DAVIDK	07/10/2008	PAULI	9

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT,)	AHM: FE INSTALLED C/M MODULATOR	
		ResIn Source:	AHM Date: 10/06/2008
		Status:	N/A Mileage: 12,816

Dealer #: 207042	TZ: EST	VIN: 5FNRL38727B [REDACTED]	Err:
Dir Cont: TODD BURCHETTE	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: (336) 785-3380	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: KELLY MOORE		Doors: 5DR	WD: 2
Parts Mgr: FRANK PARRO		Fact: LINCOLN	Country: USA
Dir Name: FLOW HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
2600 PETERS CREEK PKWY	NC 27127	WhtBdy: ABS, AIR BAG, TCS, USA	
		Engine #: J35A73094935	Trans #: P36A5101432
Phone: (336) 785-3380	Fax #: 3367840067	Em Type:	
DPSM: OPEN POSIT 10/22/08	Zone/Dist: 06L	RO #: 555810	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

7/10/2008 11:29:58 AM	DAVIDK	1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 PREVIOUS REPAIR DESCRIPTION 4 5 GETTING AIR 6 REPLACE ABS. KB10532	PEDAL SOFT YES BLED SYSTEM WE BLEED THE SYSTEM. IT IMPROVES BUT THEN IT RETURNS. BLEED AGAIN. IMPROVES BUT RETURNS LATTER. DO NOT SEE ANY
7/11/2008 10:58:55 AM	DAVIDK	7 8 SHOULD ONLY NEED TO NORMAL BLEED. AND MEM LEARN THE VSA	JOHN. DO WE NORMAL BLEED OR SUPER BLEED
8/25/2008 11:40:37 AM	TOMP	9 10 ORIGINAL COMPLAINT 11 PREVIOUS REPAIRS OR PARTS REPLACED? 12 PREVIOUS REPAIR DESCRIPTION 13 REFER TO KB # 10532	JOHN: SOFT PEDAL YES ABS MODULATOR REPLACED 110
8/25/2008 1:32:25 PM	RAYD	14 15 HAS ANYONE COMPARED THE AFTER REPAIR TO A KNOWN GOOD CAR? 16 WE NEED TO KNOW IF THIS CAR IS BROKEN OR THE CUSTOMER JUST ISNT SATISFIED WITH THE REPAIR, FIND OUT IF IT WAS COMPARED TO A KNOWN GOOD CAR	JENNIFER; DPSM; THIS CUSTOMER SAYS HE KNOWS ONE OF THE FIELD ENGINEERS AND THAT THIS CAR IS BROKEN, HE WANTS IT BOUGHT BACK I DONT THINK SO
8/29/2008 1:05:11 PM	RAYD	17 18 WHEN WAS THE MODULATOR PUT ON? 19 HOW MANY MILES NOW? 20 HOW WAS THE PEDAL? 21 WAS THE SYSTEM BLEAD BETWEEN THE DAY THE CUSTOMER TOOK THE CAR ? 22 IF THE NEW MODULATOR HAD THIS PROBLEM, THE PEDAL WOULD BE LOW TODAY	JENNIFER; DPSM; I DROVE THE ODYSSEY WITH THE CUSTOMER, HE IS SURE THERE IS STILL A PROBLEM 12816 MILES 14974 MILES IT WAS GOOD NO, JUST WHEN THE MODULATOR WAS INSTALLED OK, THANKS
10/1/2008 1:19:15 PM	RICKT	23 RECEIVED C/M MODULATOR. GIVEN TO PAULI TO SHIP TO DEALER ATTN KELLY MOORE. MODULATOR TO BE INSTALLED AS PART OF FE VISIT NEXT WEEK	
10/1/2008 4:06:32 PM	PAULI	24 SENT C/M ABS MODULATOR	A/B 636073112260
10/9/2008 7:21:15 AM	RICKT	25 FE NOTES Obtained modulator from Svc Manager, and observed technician install and bleed system. Vehicle was again driven around block, and pedal stroke measured. Stroke gauge reading was now 71.5mm (photo # 6). Vehicle now had 10 mm less stroke then with the previous modulator, and was comparable to the two 2005 Odysseys measured. FE drove vehicle 10 miles, and again measured stroke. Reading was still 71.5 mm. FE reviewed measurements 26 with DPSM, and then drove vehicle. DPSM confirmed pedal felt better than at the start.	
10/10/2008 9:46:57 AM	PAULI	27 207042 RO Date: 2008-10-06 Claim Number: 566550 28 Parts: 00000.00 Labor: 120.26 Sublet: 0.00 Total: 120.26	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2663746	KENE	08/05/2008	DAVIDK	4

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 10,245

Dealer #: 207946	TZ: EST	VIN: 5FNRL38787B	Err:
Dir Cont: STEVE WHITE	Training %: 75	Year: 2007	Model: ODYSSEY
Serv Ph: (910) 395-1116	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: KENNETH SMITH		Doors: 5DR	WD: 2
Parts Mgr: JAY SCOTT		Fact: LINCOLN	Country: USA
Dir Name: STEVENSON HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
821 SOUTH COLLEGE ROAD		WhtBdy: ABS, AIR BAG, TCS, USA	
WILMINGTON NC 28403		Engine #: J35A73095706	Trans #: P36A5102576
Phone: (910) 395-1116	Fax #: 9103928513	Em Type:	
DPSM: PERRY MORRIS	Zone/Dist: 06N	RO #: 335144	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

8/5/2008 11:46:30 AM	KENE	
1 ORIGINAL COMPLAINT		BRAKE PEDAL SOFT GOES TO FLOOR
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		R&R MASTER CYLINDER
4 COMPARE TO LIKE, IF SAME, NORMAL, IF NOT, MOULATOR		
9/17/2008 11:41:05 AM	STEVEN	
5		REPLACED MOD, CANT GET THE AIR OUT, DO YOU HAVE THE SPECIAL BLEED PROC
6 FAXED SUPER BLEED PROC		
12/11/2008 6:58:36 AM	KENE	
7		GREG ZONE MGR
8 EMAILED CONTACT		
12/11/2008 11:28:30 AM	DAVIDK	
9		DPSM SAYS THERE IS A C/M MODULATOR COMMING. I NEED THE PART NUMBER
10 WHEN PARTS ARIVE THE HSB WILL BE RELEASED. WE ARE WAITING FOR THEM. JUST A WARRING, THE MODULATOR WILL FIX A AIR IN SYSTEM PROBELM WILL NOT FIX THE NORMAL SPUNGY FEELING		

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2648987	MARKP	07/12/2008	MARKP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS SOFT	KB10532
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 3,307

Dealer #: 208247	TZ: CST	VIN: 5FNRL386X7B [REDACTED]	Err:
Dlr Cont: JAIME REBOLLAR	Training %: 53	Year: 2007	Model: ODYSSEY
Serv Ph: (832) 601-4030	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JASON MCCABE		Doors: 5DR	WD: 2
Parts Mgr: DAN KRAFT		Fact: LINCOLN	Country: USA
Dlr Name: GOODSON HONDA NORTH 17350 NORTH FREEWAY HOUSTON TX 77090		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (832) 601-4030	Fax #: 2814431932	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: VERNON SAGE	Zone/Dist: 03C	Engine #: J35A73095893	Trans #: P36A5103076
Previous Dealer/Contact	Date	Em Type:	
		RO #: 380788	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

- 7/12/2008 12:42:07 PM MARKP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 NEED TO REPLACE THE MODULATOR
 - 4 SOLE CLOSED DURING SELF CHECK

BRAKE PEDAL GOES TO THE FLOOR.
NO
OK.CAN YOU EXPLAIN
GOT IT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2619466	DAVIDK	05/23/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFTER THEN 06 ODY	NORMAL?, COMPAIR TO 07-08	
		Resin Source: None	Date:
		Status: N/A	Mileage: 6,077

Dealer #: 208358	TZ: PST	VIN: 5FNRL384X7B- [REDACTED]	Err:
Dir Cont: NICHOLAS LOPEZ	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (408) 445-4422	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: SHANNON SALVATIERRA		Doors: 5DR	WD: 2
Parts Mgr: JOHN POSTON		Fact: LINCOLN	Country: USA
Dir Name: CAPITOL HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
745 W. CAPITOL EXPWAY.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
SAN JOSE CA 95136		Engine #: J35A63054015	Trans #: P36A5103199
Phone: (408) 445-4422	Fax #: 4084454420	Em Type:	
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 178287	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/23/2008 3:09:27 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 WAS IT LIKE THIS SINCE NEW
 - 5 COMPAIR TO A 07 ODY. IF SOFTER THE 07 TRY SUPER BLEED. FAX KB 10532

Information from Dealer

CUSTOMER CONCERN OF SOFT BRAKE PEDAL TAKES LONG TOSTOP
 NO
 JUST A LITTLE SOFTER THEN ANOTHER 06 ODY.
 I THINK SO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2752482	RUDYG	01/07/2009	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	MODULATOR?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 26,142

Dealer #: 206871	TZ: EST	VIN: 5FNRL38497B [REDACTED]	Err:
Dir Cont: MATT HUGHSON	Training %: 63	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 843-8700	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JOHN KERSHAW		Doors: 5DR	WD: 2
Parts Mgr: JOHN MCNAMEE		Fact: LINCOLN	Country: USA
Dir Name: KEN DIXON HONDA 2294 CRAIN HIGHWAY WALDORF MD 20601		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (301) 843-8700	Fax #: 3018706712	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Engine #: J35A63054580	Trans #: P36A5104576
Previous Dealer/Contact	Date	Em Type:	
		RO #: 75956	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/7/2009 9:53:21 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 HAS MODULATOR BEEN REPLACED?
 - 5 REPL MODULATOR

Information from Dealer

CUSTOMER STATES WHEN BRAKING FEELS LIKE NOT STOPPING FEELS LIKE ITS ACCELERATING
 YES
 PERFORMED 2 SUPERBLEED PROCEDURES
 NO
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2560550	TOMP	02/21/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FADES W/RAINING	DEALER CAN'T DUPLICATE; MONITOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,272

Dealer #: 206785	TZ: EST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: HENRY	Training %: 72	Year: 2007	Model: ODYSSEY
Serv Ph: (315) 422-4168	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: FRANCIS GALTIERI		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: LAMACCHIA HONDA 932 W. GENESEE ST. SYRACUSE NY 13204		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (315) 422-4168	Fax #: (315) 471-3241	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DON ANDREWS	Zone/Dist: 09B	Engine #: J35A73097115	Trans #: P36A5104592
Previous Dealer/Contact	Date	Em Type:	
		RO #: 117931	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/21/2008 12:50:02 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 HAVE CUSTOMER RETURN WHEN PROBLEM OCCURS.

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FADES INTERMITTANTLY. SEEMS TO HAPPEN WHEN IT IS RAINING OUT. NO DTC STORED.

NO
DEREK.
NO, NOT RAINING NOW.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2677176	KENE	08/27/2008	JOHNB	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	5/22: REPLACED MODULATOR,BLEED SYSTEM;REPAIRED
		Resln Source: Spoke w/ Dealer Date: 05/22/2009
		Status: N/A Mileage: 6,795

Dealer #: 207158	TZ: EST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: BARRY SMITH	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (804) 745-0686	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JOHNNIE WILLIS		Doors: 5DR	WD: 2
Parts Mgr: STEVEN MEADE		Fact: LINCOLN	Country: USA
Dir Name: PEARSON HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
7450 MIDLOTHIAN PIKE		WhtBdy: ABS, AIR BAG, TCS, USA	
RICHMOND VA 23225		Engine #: J35A73097143	Trans #: P36A5105385
Phone: (804) 745-0686	Fax #: 8047458845	Em Type:	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	RO #: 192433	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/27/2008 6:52:32 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE, IF NOT NORMAL, THEN MODULATOR

Information from Dealer

CUSTOMER STATES THAT BRAKES FEEL SPONGEY CHECK BRAKES , CHECK TRAVEL PLAY PEDAL DOES SEEM TO BE A LITTLE SOFT BUT EVERYTHING CHECKS OUT OK. COMPARED IT TO AN 08 THE 08 SEEMS TO BE JUST A LITTLE BIT HARDER HAVE YOU SEEN THIS BEFORE.

NO

- 5/20/2009 3:06:33 PM STEVEN
- 4
 - 5 VERIFY THE COMPLAINT?
 - 6 THE FIRST MOD WAS BEFORE COUNTERMEASURE, REPLACE IT AGAIN

CAR IS BACK AGAIN WITH A LOW PEDAL

YES

OK

- 5/22/2009 12:31:14 PM JOHNB
- 7

REPLACED THE VSA MODULATOR,AND BLEED THE SYSTEM AS REQUESTED;CAR IS REPAIRED;THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2595239	DAVIDK	04/15/2008	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW AND SOFT	4/15: SUPER BLEED WORKED FOR THIS CAR	
		ResIn Source: Feedback forms	Date: 04/15/2008
		Status: N/A	Mileage: 7,565

Dealer #: 207993	TZ: CST	VIN: 5FNRL38687B [REDACTED]	Err:
Dlr Cont: JAMES	Training %: 62	Year: 2007	Model: ODYSSEY
Serv Ph: (817) 696-4000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ANDRE WILLIAMS		Doors: 5DR	WD: 2
Parts Mgr: GARY NODINE		Fact: LINCOLN	Country: USA
Dlr Name: FRANK KENT HONDA 3451 W. LOOP 820 SOUTH FORT WORTH TX 76116		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (817) 696-4000	Fax #: 8176964188	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: AMY CLAWSON	Zone/Dist: 03G	Engine #: J35A73098021	Trans #: P36A5106712
Previous Dealer/Contact	Date	Em Type:	
		RO #: 920276	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/15/2008 11:10:32 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION

- 4
- 4/15/2008 1:51:38 PM DAVIDK
- 5

Information from Dealer

CUST STATES BRAKE PEDAL GOES TOO LOW
 YES
 REPLACED MASTER-HAD SEEPAGE BETWEEN THE FLUID
 RES. AND BODY
 FAX KB 15224 TO DEALER AND E MAIL bangiorno2@yahoo.com

FB FAX: COMMENTS: USING THE "SUPER BLEED"
 PROCEDURE WORKED FOR THIS VEH. THANKS FOR THE
 HELP.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2498873	KEITHC	11/26/2007	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL, LOW,	CUST EXPECTATIONS	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,297

Dealer #: 208445	TZ: CST	VIN: 5FNRL38657B	Err:
Dlr Cont: THOMAS ALBERS	Training %: 93	Year: 2007	Model: ODYSSEY
Serv Ph: 515-233-3316	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MELVIN GAWLEY		Doors: 5DR	WD: 2
Parts Mgr: THOMAS ALBERS		Fact: LINCOLN	Country: USA
Dlr Name: HONDA OF AMES 220 KITTY HAWK DRIVE AMES IA 50010		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (515) 233-3316	Fax #:	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73098096
DPSM: PAUL SEVERSON	Zone/Dist: 08M	Trans #: P36A5106749	Em Type:
Previous Dealer/Contact	Date	RO #: 44220	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 11/26/2007 6:06:13 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 IS IT CHARACTERISTIC

Information from Dealer

CUSTOMER IS COMPLAINING ABOUT PEDAL BEING LOW
NO
S/M WAS USING BOTH FEET, PEDAL GOES FURTHER THAN
CUST LIKES
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2631463	CHRISV	06/13/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW SOFT PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 9,609

Dealer #: 207945	TZ: CST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: TONY ANDERSON	Training %: 80	Year: 2007	Model: ODYSSEY
Serv Ph: (214) 348-7500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: NOEL DAVIS		Doors: 5DR	WD: 2
Parts Mgr: DARRYL DOTSY		Fact: LINCOLN	Country: USA
Dir Name: RUSTY WALLIS HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
12277 SHILOH ROAD		WhtBdy: ABS, AIR BAG, TCS, USA	
DALLAS TX 75228		Engine #: J35A73098355	Trans #: P36A5107633
Phone: (214) 348-7500	Fax #: 2143209851	Em Type:	
DPSM: OLEN CURL	Zone/Dist: 03A	RO #: 384323	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/13/2008 7:22:48 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 REPLACE THE ABS MOD

Information from Dealer

BK PEDAL DROPS AT STOPS AND IDLE 1-2IN. FADES SLIGHTLY
NO
BLED BRAKES BUT NC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2616479	DAVEM	05/20/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL SOFT 3X	MOD; RPLC> FAXED KB 10532		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 3,300

Dealer #: 206860	TZ: CST	VIN: 5FNRL38427B	Err:
Dlr Cont: CASEY HORNE	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (334) 271-2500	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: CASEY HORNE		Doors: 5DR	WD: 2
Parts Mgr: RANDY COAKER		Fact: LINCOLN	Country: USA
Dlr Name: MCCONNELL HONDA 2840 EASTERN BYPASS MONTGOMERY AL 36116		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (334) 271-2500	Fax #: 3342711669	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: VAN CROCKER	Zone/Dist: 07D	Engine #: J35A63055880	Trans #: P36A5109428
Previous Dealer/Contact	Date	Em Type:	
		RO #: 137071	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/20/2008 8:08:19 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 RPLC MOD IF DPSM OK'S IT> FAXED KB 10532 FOR SUPER BLEED> PERFORM BLEED ON NEW MOD OR THIS ONE IF DPSM DOES NOT WANT TO RPLC MOD AT THIS TIME

Information from Dealer

CS AT TIMES BRAKE PEDAL WILL GO TO THE FLOOR. LOOSES PRESSURE, HAPPENS INTERMITTENTLY. THIS IS THE THIRD TIME IN FOR SAME PROBLEM. TECH CANNOT REPRODUCE.

NO

car has been in 3x for SOFT PEDAL. WE BLEED, IT'S FIXED, THEN COMES BACK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2570943	KENE	03/07/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; TRY SUPPER BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,887

Dealer #: 206685	TZ: CST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: DARYL OLIVER	Training %: 34	Year: 2007	Model: ODYSSEY
Serv Ph: (318) 212-1200	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DARYL OLIVER		Doors: 5DR	WD: 2
Parts Mgr: BOBBY ROTHENBERGER		Fact: LINCOLN	Country: USA
Dir Name: HOLMES HONDA 1331 E BERTKOUNS SHREVEPORT LA 71105		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (318) 212-1200	Fax #: (318) 212-1398	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: BUTCH CLARK	Zone/Dist: 03D	Engine #: J35A73099767	Trans #: P36A5109825
Previous Dealer/Contact	Date	Em Type:	
		RO #: 449040	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/7/2008 2:18:50 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE
 - 4 SENT SUPER BLEED PROCEDURE

Information from Dealer

HELLO I HAVE A CUSTOMER THAT IS COMPLAINING OF A SPONGY BRAKE PEDAL AND A RATTLING NOISE IN THE REAROF THE VEHICLE.WE TEST DROVE AND DUPLICATED BOTH COMPLAINTS.WE FOUND THAT THERE IS AIR IN THE BRAKING SYSTEM ALSO WE FOUND THE FRONT CALIPERS RATTLING.THANKS DARYL

NO
YES, ITS LOW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2675349	CHRISR	08/25/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL FEELS SOFT	CHARACTERISTIC?; DOING SUPER BLEED TO SEE IF HELPS		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 12,049

Dealer #: 206685	TZ: CST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: CORDERO	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (318) 212-1200	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DARYL OLIVER		Doors: 5DR	WD: 2
Parts Mgr: BOBBY ROTHENBERGER		Fact: LINCOLN	Country: USA
Dir Name: HOLMES HONDA 1331 E BERTKOUNS SHREVEPORT LA 71105		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (318) 212-1200	Fax #: 3182121398	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: BUTCH CLARK	Zone/Dist: 03D	Engine #: J35A73099767	Trans #: P36A5109825
Previous Dealer/Contact	Date	Em Type:	
		RO #: 468893	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

8/25/2008 7:42:08 AM CHRISR

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 DOES IT COMPARE TO OTHERS?
- 4 NOT TO YOU
- 5 I'LL SEND YOU SUPER BLEED, BUT IT COULD ALREADY BE OK

GOODMORNING I HAVE A ODYSSEY THAT THE CUSTOMER COMPLAINT IS THE BRAKE FEELS SOFT. I INSPECTED AND IT DOES FEEL A LITTLE SOFT. I TALKED TO THE SERVICE MANAGER AND HE SAID HE REMEMBERED THAT THERE WAS A SUPER BLEED PROCEEDURE.DO YOU HAVE A SUPER BLEED PROCEEDURE?CAN YOU FAX IT TO ME AT 318-212-1398 IF YOU DO.THANKS CORDERO.

NO
YES, CUSTOMER JUST THINKS ITS LOW
NO, FEELS LIKE OTHERS
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2665482	STEVEN	08/07/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL GOES TO FLOOR INTE	MODUALTOR?; GET WITH YOUR DPSM SINCE YOU CANT DUP		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 8,710

Dealer #: 207076	TZ: EST	VIN: 5FNRL38217B	Err:
Dir Cont: TERRY GREER	Training %: 17	Year: 2007	Model: ODYSSEY
Serv Ph: (513) 829-6900	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: TOM RILEY		Doors: 5DR	WD: 2
Parts Mgr: CLINT CROMER		Fact: LINCOLN	Country: USA
Dir Name: PERFORMANCE HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
5760 DIXIE HIGHWAY		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
FAIRFIELD OH 45014		Engine #: J35A63056041	Trans #: P36A5110121
Phone: (513) 829-6900	Fax #: 5138295821	Em Type:	
DPSM: MIKE DITMER	Zone/Dist: 04C	RO #: 24284	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/7/2008 11:11:05 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 WELL WE HAVE HAD SOME BAD MODULATORS, BUT THEY ARE ALLOWING AIR IN AND WHEN THAT HAPPENS YOU DONT HAVE A INTERMITTEN PROBLEM, THERES NO SUCH THING AS INTERMITTEN AIR IN THE SYSTEM
 - 5 GET WITH YOUR DPSM, IF HE WANTS YOU TO THROW PARTS AT HIM THEN GO FOR IT, BUT IT DOESNT ADD UP TO ME

Information from Dealer

CUST STATES SHE IS HAVING A HARD TIME STOPPING SOMETIMES PEDAL GOES TO FLOOR
 NO
 NO I HAVE NOT, CAR STOPS FINE AND PEDAL IS FINE, CUSTOMER SAYS IT BRAKES NORMAL NOW ALSO
 YEAH I AGREE

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2485014	CHRISV	11/05/2007	KEITHC	2

Code	Original Complaint	Probable Cause/Solution
P 4150	SOFT PEDAL	REPLACE MODULATOR
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 746

Dealer #: 208261	TZ: EST	VIN: 5FNRL38467B	Err:
Dir Cont: GILBERTO DECLET	Training %: 57	Year: 2007	Model: ODYSSEY
Serv Ph: (407) 323-6100	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: SCOTT BARBER		Doors: 5DR	WD: 2
Parts Mgr: CHIP BROWN		Fact: LINCOLN	Country: USA
Dir Name: COURTESY HONDA 1000 RINEHART ROAD SANFORD FL 32771		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (407) 323-6100	Fax #: 4073021132	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: ROBERT RICHERT	Zone/Dist: 07L	Engine #: J35A63056616	Trans #: P36A5112126
Previous Dealer/Contact	Date	Em Type:	
		RO #: 102453	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/5/2007 9:20:03 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO 07
 - 4 MOD THE ABS 5X THEN BLEED AND RECK

- 11/6/2007 6:41:00 AM KEITHC
- 5
 - 6 REPLACE MODULATOR

Information from Dealer

CUSTOMER COMPLAIN THAT THE BRAKE PEDAL FEELS SOFT WHEN APPLY AND GOES LOWER THAN NORMAL

NO

YES AND THE KG FELT BETTER

DID ABS, BLED BRAKES, N/C

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2744170	DAVIDK	12/19/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	MODULATOR?; REPALCE IF AIR IS IN THE SYSTEM
		ResIn Source: None Date:
		Status: N/A Mileage: 10,026

Dealer #: 207676	TZ: PST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: VANCE PROCTOR	Training %: 65	Year: 2007	Model: ODYSSEY
Serv Ph: (916) 783-5667	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: GREG LEATHERMAN		Doors: 5DR	WD: 2
Parts Mgr: KEVIN DUELL		Fact: LINCOLN	Country: USA
Dir Name: AUTOWEST HONDA-ROSEVILLE		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
500 AUTO MALL DR.		WhtBdy: ABS, AIR BAG, TCS, USA	
ROSEVILLE CA 95661		Engine #: J35A73101761	Trans #: P36A5113075
Phone: (916) 783-5667	Fax #: 9167839210	Em Type:	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	RO #: 468746	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/19/2008 11:56:37 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 TO A POINT SOME SOFT PEDAL IS NORMAL. COMPAIR TO OTHERS. IF THERE IS AIR IN THE SYSTEM A NEW UNIT IS IN THE WORKS. REPLACE THE VSA TILL NEW UNIT IS AVAL

Information from Dealer

SOFT BRAKE PEDAL
 NO
 WE HAVE REPALCED VSA ON OTHER ODY BUT NOT ON THIS ONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2641072	KENE	06/30/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; COMPARE TO LIKE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 3,016

Dealer #: 206600	TZ: EST	VIN: 5FNRL38637B	Err:
Dir Cont: EDWARD	Training %: 86	Year: 2007	Model: ODYSSEY
Serv Ph: (904) 389-8614	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: VINCENT RAFAEL		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL SWEENEY		Fact: LINCOLN	Country: USA
Dir Name: DUVAL HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1325 CASSAT AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
JACKSONVILLE FL 32205		Engine #: J35A73101800	Trans #: P36A5113335
Phone: (904) 389-8614	Fax #: 9043893767	Em Type:	
DPSM: DAVID CATHCART	Zone/Dist: 07J	RO #: 50428	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/30/2008 7:14:25 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE IF LOWER THEN MODULATOR

Information from Dealer

VAN HAS A SOFT PEDAL JUST WONDERING IF YOU GUYS HAVE ANYTHING ON THIS HAVE CK.PADS , CALIPER SLIDES ,PUT ON A MASTER CLY, BLEAD BRAKES 2 TIMES NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2702728	JOHNB	10/09/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW,POOR STOPPING	REPLACE MODULATOR
	Resin Source: None	Date:
	Status: N/A	Mileage: 8,486

Dealer #: 208310	TZ: CST	VIN: 5FNRL38747B [REDACTED]	Err:
Dlr Cont: JOSEPH GRAF	Training %: 85	Year: 2007	Model: ODYSSEY
Serv Ph: (312) 628-4400	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: ANDREW ZAJAC		Doors: 5DR	WD: 2
Parts Mgr: VIDAL TORRES		Fact: LINCOLN	Country: USA
Dlr Name: FLETCHER JONES HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
1111 NORTH CLARK ST.		WhtBdy: ABS, AIR BAG, TCS, USA	
CHICAGO IL 60610		Engine #: J35A73102328	Trans #: P36A5114160
Phone: (312) 628-4400	Fax #: (312) 944-0149	Em Type:	
DPSM: MIKE CLARK	Zone/Dist: 08C	RO #: 303486	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/9/2008 12:22:37 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 BRAKE PADS,WHAT CONDITION
 - 6 ANY SYSTEM LEAKS
 - 7 ANY FLUID CONTAMINATION
 - 8 REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES PEDAL TOO LOW
 YES
 ROAD TESTED VERIFIED LOW PEDAL, BLED BRAKES. NO
 CHANNGE
 PEDAL VERY LOW WHEN BRAKING;IT DOES EFFECT THE
 STOPPING ABILITY OF THE VEHICLE;PUMP AND VACUUM
 BLED SYSTEM;NO CHANGE
 THERE WELL WITHIN SERVICE LIMITS
 NONE
 NONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2556797	MARKP	02/16/2008	MARKP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS LOW	ABS MOD
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 5,730

Dealer #: 206592	TZ: CST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: JAMES COX	Training %: 34	Year: 2007	Model: ODYSSEY
Serv Ph: (512) 458-2511	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GARRETT LIMING		Doors: 5DR	WD: 2
Parts Mgr: DAVID HILFER		Fact: LINCOLN	Country: USA
Dir Name: FIRST TEXAS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1301 WEST KOENIG LANE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
AUSTIN TX 78756		Engine #: J35A73102723	Trans #: P36A5115206
Phone: (512) 458-2511	Fax #: (512) 380-0796	Em Type:	
DPSM: JERRY MEADE	Zone/Dist: 03B	RO #: 88620	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/16/2008 10:04:01 AM MARKP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPLACE BRAKE MODULATOR
 - 4 MAKE SURE YOU ACTIVATE THE ABS SEVERAL TIMES THEN BLEED AT MOD AND CALIPERS.

Information from Dealer

BRAKES SEEM TO HAVE TO PUSH DOWN HARD ON PEDAL
 NO
 OK
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2640305	DAVIDK	06/27/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (SOFT)	ABS?; COMMPAIR TO K/G. REPALCE MODULATOR		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 7,667

Dealer #: 207541	TZ: EST	VIN: 5FNRL38787B [REDACTED]	Err:
Dlr Cont: DAN FLEMING	Training %: 33	Year: 2007	Model: ODYSSEY
Serv Ph: (740) 653-7678	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MIKE SPIRES		Doors: 5DR	WD: 2
Parts Mgr: ALVIN FREY		Fact: LINCOLN	Country: USA
Dlr Name: BUCKEYE HONDA 2615 N. MEMORIAL DRIVE LANCASTER OH 43130		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (740) 653-7678	Fax #: 8008708548	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: Dave Stelter	Zone/Dist: 04M	Engine #: J35A73104958	Trans #: P36A5119042
Previous Dealer/Contact	Date	Em Type:	
		RO #: 225787	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/27/2008 8:09:08 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DOES IT SINK W STEADY PRESURE
 - 5 COMPAIR TO 07-08 ODY. IF SOFTER THEN REPLACE MODULATOR

Information from Dealer

PEDAL SLOWLY DROPS WHEN APPLYING THE BRAKES
NO
NOTED IT IS A LOT SOFTER OR SPONGER.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2558740	RUDYG	02/19/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	MODULATOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,562

Dealer #: 208059	TZ: PST	VIN: 5FNRL38417B [REDACTED]	Err:
Dir Cont: CHRIS KELLER	Training %: 95	Year: 2007	Model: ODYSSEY
Serv Ph: (650) 856-6000	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JEANETTE BALDWIN		Doors: 5DR	WD: 2
Parts Mgr: WILLIAM CLIFTON		Fact: LINCOLN	Country: USA
Dir Name: ANDERSON HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1766 EMBARCADERO ROAD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
PALO ALTO CA 94303		Engine #: J35A63058716	Trans #: P36A5119951
Phone: (650) 856-6000	Fax #: (650) 843-1934	Em Type:	
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 348303	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/19/2008 2:40:20 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHAT DO YOU THINK?
 - 4 HAVE YOU TRIED BLEEDING?
 - 5 BLEED BRAKES AND IF YOU GET AIR REPL MODULATOR. NEW MODULATORS ARE NOT C/M AT THIS TIME. IF YOU HAVE A HARD TIME BLEEDING IT. ACTIVATE ABS AND USE POWER BLEEDER.

Information from Dealer

OWNER STATES THAT BRAKE PEDAL SEEMS ABNORMAL AND NEEDS TO PRESS IT HARD TO STOP
 NO
 I FEEL IT SPONGIER
 NOT YET
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2714357	RUDYG	10/29/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?; SEE IF PEDAL IMPROVES AFT MODULATION
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 6,149

Dealer #: 207953	TZ: CST	VIN: 5FNRL38707B [REDACTED]	Err:
Dir Cont: GERALD MORAGA	Training %: 77	Year: 2007	Model: ODYSSEY
Serv Ph: (815) 439-2222	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: KEVIN STRATTON		Doors: 5DR	WD: 2
Parts Mgr: ED RANDA		Fact: LINCOLN	Country: USA
Dir Name: THE HONDA SUPERSTORE OF JOLIET		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
3225 PLAINFIELD ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
JOLIET IL 60435		Engine #: J35A73105430	Trans #: P36A5120016
Phone: (815) 439-2222	Fax #: 8154392380	Em Type:	
DPSM: WILLIAM MCKEE	Zone/Dist: 08D	RO #: 330016	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/29/2008 3:57:17 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARED TO K/G
 - 5 BRAKE FLUID LOOKS OK?
 - 6 ACTIVATE ABS, IF PEDAL COMES UP, REPL MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL IS SOFT, GOES TO FLOOR FELP ESPECIALLY WHEN BRAKING FROM HIGHWAY SPEED

YES

BLEED BRAKES----FAILED

YES, THIS IS GOING TO THE FLOOR

YES

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2618603	KENE	05/22/2008	CHRISV	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	ABS MOD; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 2,764

Dealer #: 207128	TZ: EST	VIN: 5FNRL38227B [REDACTED]	Err:
Dir Cont: DILLON WORTH	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (330) 644-3322	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: JAMES GARNER		Doors: 5DR	WD: 2
Parts Mgr: DAVID SMITH		Fact: LINCOLN	Country: USA
Dir Name: PARK HONDA 951 INTERSTATE PARKWAY AKRON OH 44312		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (330) 644-3322	Fax #: 3306444520	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: RON HOPKINS	Zone/Dist: 04F	Engine #: J35A63058938	Trans #: P36A5121006
Previous Dealer/Contact	Date	Em Type:	
		RO #: 305076	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/22/2008 1:21:48 PM KENE

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?
3 IF IT COMPARES LIKE THEN CHARACTERISTIC

12/5/2008 6:08:01 AM CHRISV

4

5 REPLACE THE ABS MOD

Information from Dealer

CUSTOMER IS STATING THAT HE FEELS THE BRAKE PDEAL DEPRESSED FEELS TOO CLOSE TO THE FLOOR. MEASURED BRAKE PEDAL HEIGHT AS FOLLOWS: 6 1/2 IN ALL THE WAYUP, 3 1/2 IN DEPRESSED, AND 2 1/2 IN IF FORCED HA RD WITH 1 1/4 IN CLEARANCE FROM METAL ARM TO FLOOR. NO

THOMAS FIERBAUGH, PEDAL HAS TO MUCH TRAVEL BEFOR THE BRAKES ARE APLYED. I BLED THE BRAKES TWICE.AND LOOKED FOR ANY SPRINGYNNESS IN THE CALIPERS. I REPLACED THE MASTER CYLINDER AND BLED THE BRAKES TWO MORE TIMES (VACUMM BLED AND OLD SCHOOL BLED THEM--STILL TO MUCH TRAVEL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2735266	DAVIDK	12/04/2008	STEVEN	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	FAXED SUPERBLEED PROCEDURE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 8,494

Dealer #: 208465	TZ: CST	VIN: 5FNRL384X7B [REDACTED]	Err:
Dir Cont: STEPHEN BENZEL	Training %: 27	Year: 2007	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JUSTIN DAY		Doors: 5DR	WD: 2
Parts Mgr: JUSTIN DAY		Fact: LINCOLN	Country: USA
Dir Name: JANSSEN-KOOL HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
711 WEST C STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
MCCOOK	NE 69001	Engine #: J35A63059216	Trans #: P36A5121662
Phone: (308) 345-3600	Fax #:	Em Type:	
DPSM: RON CRISS	Zone/Dist: 10A	RO #: 102918	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/4/2008 1:52:49 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 PUMP UP
 - 5 REPLACE ABS MODULATOR W 57110-SHJ-A61. IF NOT AVAL ORDER THE ONE FROM CAT

- 12/10/2008 12:11:18 PM CHRISV
- 6
 - 7 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

- 12/18/2008 2:12:56 PM STEVEN
- 8
 - 9 IS IT THE SAME AS A KG CAR
 - 10 SO YOU FEEL THERE IS NOTHING WRONG WITH IT
 - 11 SOUNDS LIKE YOUR CUSTOMER IS BROKEN, NOT THE CAR
 - 12 I CANT HELP YOU WITH THAT

Information from Dealer

BRAKE PEDAL HAS EXCESSIVE TRAVEL HAVE REPLACE MASTER CYLINDER BLEED BRAKES AND CHECKED BOOSTER PUSH ROD

NO

PEDAL IS LOW. CUST STATES HE HAS GONE THROUGHT STOPS SIGN.

NO

JUSTIN, REPLACED THE ABS MOD BUT THE CUST IS STILL NOT HAPPY

CUSTOMER STILL NTO HAPPY WITH THIS CAR

YES IT IS AFTER ALL THE REPAIRS

YES

YEAH I THINK SO TOO

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2532308	RUDYG	01/14/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 220

Dealer #: 208371	TZ: EST	VIN: 5FNRL386X7B [REDACTED]	Err:
Dir Cont: DANIEL BATY	Training %: 96	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 457-0016	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CHRISTOPHER BESSER		Doors: 5DR	WD: 2
Parts Mgr: JUNIOR COKER		Fact: LINCOLN	Country: USA
Dir Name: CURRY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5525 PEACHTREE INDUST.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHAMBLEE GA 30341		Engine #: J35A73107010	Trans #: P36A5122876
Phone: (770) 457-0016	Fax #: (770) 455-0345	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 678363	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/14/2008 9:00:27 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HOW DO YOU KNOW THIS?
 - 4 REPL MODULATOR
 - 5 YES

Information from Dealer

HAS LOW PEDAL NEEDS MODULATOR
 NO
 I HAVE A CONTACT AT OUR ALABAMA PLANT. I HAVE FOUND THAT IF I GO OUT AND ACTIVATE THE ABS THE PEDAL COMES UP
 KNOWN ISSUE RIGHT?

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2652791	JOHNB	07/18/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	CAN PUSH PEDAL DOWN	APPEARS CUSTOMER IS PUSHING THROUGH BOOSTER;DPSM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 7,536

Dealer #: 206753	TZ: CST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: CRAIG	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (615) 860-0580	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: HERBERT ZIDANK		Doors: 5DR	WD: 2
Parts Mgr: BARRY WISS		Fact: LINCOLN	Country: USA
Dir Name: TRICKETT HONDA 1821 GALLATIN ROAD NO. MADISON TN 37115		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (615) 860-0580	Fax #: (615) 860-2590	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73107140
DPSM: CHRISTINE LANE	Zone/Dist: 07A	Em Type:	Trans #: P36A5116843
Previous Dealer/Contact	Date	RO #: 281661	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 7/18/2008 7:37:09 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 DOES VEHICLE STILL HOLD AT STOP WELL
 - 6 LIKELY PUSHING THROUGH THE BOOSTER,NORMAL;AGAIN NO PROBLEMS DURING THE STOPPING PROCESS
 - 7 HOW DOES THIS COMPARE TO KG'S,SAME YEAR
 - 8 THEN NORMAL

Information from Dealer

PEDAL GOING DOWN TOO FAR AT A STOP
 YES
 ABS MODULE AND MASTER CYLINDER
 SO VEHICLE STOPS FINE,NO ISSUES STOPPING
 VEHICLE;PEDAL FEEL NORMAL,BUT WHAT CUSTOMER IS
 COMPLAINING ABOUT,IS WHEN THE CAR IS HOLDING AT A
 STOP AND THEN THEY CONTINUE TO PRESS THE PEDAL
 DOWN MORE,THE PEDAL PROCEEDS TO A LOW POSITION
 YES
 CORRECT,NO ISSUES
 SAME

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2518265	RUDYG	12/20/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; ACTIVATE ABS, RECHECK
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 1,516

Dealer #: 208161	TZ: MST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: ROMAN	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (801) 553-5100	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: WILLIAM BROWN		Doors: 5DR	WD: 2
Parts Mgr: PEGGY ELLENBERGER		Fact: LINCOLN	Country: USA
Dir Name: STOCKTON TO MALONE HONDA 10860 SO.AUTOMALL DR. SANDY UT 84070		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (801) 553-5100	Fax #: 8015535185	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: Kelly Goodwin	Zone/Dist: 10F	Engine #: J35A73107360	Trans #: P36A5123477
Previous Dealer/Contact	Date	Em Type:	
		RO #:	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/20/2007 4:28:55 PM RUDYG
- 1 12/20/2007 04:34:25 PM RUDYG
 - 2 COMPARE TO K/G 07 ODYSSEY. IF YOU VERIFY THIS CAR IS BAD, TEST DRIVE AND GET ABS TO MODULATE 8-9 TIMES IN A ROW. IF PEDAL COMES UP. REPL MODULATOR. IF NO, REMOVE WHEELS AND CK FOR ANY ABNORMAL FLEXING OF BRAKE COMPONENTS WHEN BRAKES APPLIED.
 - 3 IF NOTHING SEEN, TRY BLEEDING BRAKES AFTER MODULATION AND SEE IF YOU GET AIR. IF YES, REDO MODULATION AND BLEED AGAIN UNTIL NO MORE AIR COMES OUT. IF PEDAL OK, RETURN VEH TO CUST BUT IF IT COMES BACK WITH LOW PEDAL. REPL MODULATOR

Information from Dealer

BRAKE PEDAL IS LOW AND MUSHY
OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2214785	KEITHC	12/05/2006	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW?	CUST EXPECTATIONS	
		Resln Source: None	Date:
		Status: N/A	Mileage: 3,559

Dealer #: 206635	TZ: CST	VIN: 5FNRL38487B [REDACTED]	Err:
Dir Cont: MOORE TERRY	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (214) 353-3542	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MARIO VILLARREAL		Doors: 5DR	WD: 2
Parts Mgr: PETE JORDAN		Fact: LINCOLN	Country: USA
Dir Name: JOHN EAGLE HONDA OF DALLAS		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
5311 LEMMON AVENUE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DALLAS TX 75209		Engine #: J35A63200255	Trans #: B36A9000449
Phone: (214) 353-3542	Fax #: (214) 353-3584	Em Type:	
DPSM: OLEN CURL	Zone/Dist: 03A	RO #: 541595	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/5/2006 7:04:21 AM KEITHC

1

2

3 CUST EXPECTATIONS

Information from Dealer

CUSTOMER STATES BRAKE PEDAL SEEMS TO LOW
 NOTHING WRONG WITH THIS CAR, CUST THINKS THE PEDAL
 IS TOO LOW , MEASURES CORRECT PEDAL HEIGHT,
 COMPARES TO ALL OTHER 07'S IN OUR STORE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2392600	RUDYG	07/10/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEEL SOFT	MODULATOR?; CK PAD INSTALL FIRST
		Resln Source: None
		Date:
		Status: N/A
		Mileage: 4,611

Dealer #: 207042	TZ: EST	VIN: 5FNRL384X7B [REDACTED]	Err:
Dir Cont: KIRK CHAMPNEY	Training %: 55	Year: 2007	Model: ODYSSEY
Serv Ph: (336) 785-3380	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KELLY MOORE		Doors: 5DR	WD: 2
Parts Mgr: FRANK PARRO		Fact: LINCOLN	Country: USA
Dir Name: FLOW HONDA 2600 PETERS CREEK PKWY WINSTON-SALEM NC 27127		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (336) 785-3380	Fax #: (336) 784-0067	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: OPEN POSIT 10/22/08	Zone/Dist: 06L	Engine #: J35A63200243	Trans #: B36A9000353
Previous Dealer/Contact	Date	Em Type:	
		RO #: 510497	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/10/2007 9:38:43 AM RUDYG
- 1 07/10/2007 09:40:44 AM RUDYG
 - 2 ANY PARTS REPLACED?
 - 3 HAVE YOU TRIED ACTIVATING ABS?
 - 4 DID YOU REBLEED AFT ABS ACTIVATED?
 - 5 COMPARED TO K/G?
 - 6 REMOVE WHLS AND HAVE ASSISTANT PRESS HARD ON BRAKES AND WATCH BRAKE OPERATION ON EACH WHL. NOTE AMOUNT OF FLEX IN CALIPER. ALL SHOULD BE ABOUT THE SAME. IF ONE WHL SHOWS MORE FLEX THAN REST, CK PAD INSTALL, CALIPER PINS FOR BINDING.
 - 7 HOW FAR HAS VEH BEEN DRIVEN WITH NEW PADS?
 - 8 NEXT STEP WOULD BE TO SWAP PADS WITH K/G USED SET. LAST STEP WOULD BE TO REPL VSA MODULATOR IF EVERYTHING CK'S OK

Information from Dealer

SOFT BRAKE PEDAL
 MASTER CYL, FRONT PADS AND ROTORS. PADS AND ROTORS WERE REPLACED FOR SHIMMY PROBLEM
 YES, NO CHANGE TO PEDAL
 YES, FOUND NO BUBBLES
 SERVICE MGR DID, HE SAYS GOOD ONE FEELS MUCH BETTER
 OK

ABOUT 7 MILES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2604008	RUDYG	04/29/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; COMPARE TO K/G FIRST
		ResIn Source: None Date:
		Status: N/A Mileage: 7,496

Dealer #: 207343	TZ: PST	VIN: 5FNRL38797B [REDACTED]	Err:
Dir Cont: TONY NANN	Training %: 27	Year: 2007	Model: ODYSSEY
Serv Ph: (425) 643-3770	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: RANDY EATON		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: HONDA AUTO CENTER OF BELLEVUE		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
13291 S.E. 36TH STREET		WhtBdy: ABS, AIR BAG, TCS, USA	
BELLEVUE WA 98006		Engine #: J35A73200782	Trans #: B36A9001771
Phone: (425) 643-3770	Fax #: 4256410795	Em Type:	
DPSM: PETER HOLT	Zone/Dist: 02A	RO #: 894250	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/29/2008 11:16:50 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU COMPARE TO K/G?
 - 4 NEED TO COMPARE TO 07-08 MODEL. IF YOU VERIFY YOURS IS WORSE, REPL VSA MODULATOR

Information from Dealer

BRAKE PEDAL IS SOFT. HAVE BLEED THE BRAKES MANUALLY. ROAD TESTED BRAKES ARE STILL SOFY MUSHY. REPLACE MASTER CLYINDER?

NO

COMPARED TO 05-06 AND THEY FELT BETTER

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2741843	DAVEM	12/16/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS SOFT/SPONGY	MOD; WAIT FOR C/M HSB IN A FEW DAYS	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 36,397

Dealer #: 206603	TZ: CST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: RAFAEL ALVAREZ	Training %: 70	Year: 2007	Model: ODYSSEY
Serv Ph: (713) 663-4263	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JIM TROUBLEFIELD		Doors: 5DR	WD: 2
Parts Mgr: STEPHEN EVITTS		Fact: LINCOLN	Country: USA
Dir Name: RUSSELL & SMITH HONDA 2900 SOUTH LOOP WEST HOUSTON TX 77054		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (713) 663-4263	Fax #: 7136634765	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: VERNON SAGE	Zone/Dist: 03C	Engine #: J35A73200927	Trans #: B36A9002399
Previous Dealer/Contact	Date	Em Type:	
		RO #: 68095	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/16/2008 11:32:03 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 WAIT FOR C/M MOD HSB HITTING IN A FEW DAYS

Information from Dealer

BRAKE PEDAL FEELS SOFT OR SPONGY. GOES DOWN LOWER THAN NORMAL

NO

SEE ABOVE

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1968878	TOMP	11/01/2006	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT, LOW	CUSTOMER EXPECTATIONS; COMPARES TO OTHER LIKE CAR
		Resln Source: None Date:
		Status: N/A Mileage: 989

Dealer #: 207270	TZ: EST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: RICHARD HALL	Training %:	Year: 2007	Model: ODYSSEY
Serv Ph: (401) 847-4737	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RICHARD HALL		Doors: 5DR	WD: 2
Parts Mgr: PEARSON OTTILIGE		Fact: LINCOLN	Country: USA
Dir Name: SACCUCCI HONDA 1350 WEST MAIN ROAD MIDDLETOWN RI 02842		Desc: ODYSSEY 5DR EX-L 6CYL 244.0HP 3.5L	
Phone: (401) 847-4737	Fax #: (401) 847-2999	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #:
DPSM: BARRY ZOLL	Zone/Dist: 09F	Em Type:	Trans #:
Previous Dealer/Contact	Date	RO #:	Case Type: Technical
		W.O. #:	

Tech Line Suggests

11/1/2006 TOMP

1 11/01/06 06:50:35 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 11/01/06 06:50:45 TOMP:----->

6 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

7

8 DOES THE BRAKE PEDAL GO TO THE FLOOR FOR YOU?

9

10 DOES THE CAR STOP FOR YOU?----->

11 WHAT HAVE YOU DONE SO FAR?----->

12

13 HOW DO THEY COMPARE?----->

14 DID THE CAR FAIL TO STOP FOR THE CUSTOMER?---->

15 ACCIDENT OR COLLISION?----->

16

17

18

19 I WILL FAX YOU OUR BRAKE POLICY DOCUMENT.

20 REFER TO DSM

21

22 REFER TO KB 3764

23

Information from Dealer

CUST. STATES BRAKE PEDAL GOES TO FLOOR. NO PROBLEM FOUND.

NO

RICK:

NO

NO

YES

I HAVE DRIVEN THE CUSTOMER'S CAR AND ANOTHER LIKE CAR.

THE BRAKES ON BOTH FEEL THE SAME.

NOT THAT I KNOW OF.

NO

THE CUSTOMER IS ALREADY THREATENING LEMMON LAW IF WE CAN'T FIX THE BRAKE PEDAL FEELING TO HIS LIKING.

401 847 2999

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2396663	JIMV	07/14/2007	JIMV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	REPLACE ABS MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 10,522

Dealer #: 208220	TZ: PST	VIN: 5FNRL387X7B- [REDACTED]	Err:
Dir Cont: JUSTIN LINGAO	Training %: 37	Year: 2007	Model: ODYSSEY
Serv Ph: (626) 756-3800	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MIKE RICKETT		Doors: 5DR	WD: 2
Parts Mgr: CARLOS GOMEZ		Fact: LINCOLN	Country: USA
Dir Name: NORM REEVES HONDA SUPERSTORE WEST COVINA 1840 E. GARVEY AVE. SO WEST COVINA CA 91791		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (626) 756-3800	Fax #: (626) 339-3075	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73201240
DPSM: MARK BROWN	Zone/Dist: 01E	Em Type:	Trans #: B36A9003431
Previous Dealer/Contact	Date	RO #: 224778	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 7/14/2007 9:38:14 AM JIMV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
3
 - 4 REPLACE ABS MODULATOR AND FLUSH BRAKE SYSTEM

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL IS NOT FIRM AND SINKS LOW.
NO
JUSTINK TECH, I REPLACED PADS AND TURNED THE ROTORS BUT IT DIDNT HELP. I ALSO FOUND SOME SMALL BLACK STUFF IN THE MASTER CYL RESIVOR.
OK THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2575170	GARYR	03/14/2008	RUDYG	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW W/NEW MOD	SUPER BLEED?; FAXED PROCEDURE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 14,858

Dealer #: 207705	TZ: EST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: CHRIS JOHNSON	Training %: 48	Year: 2007	Model: ODYSSEY
Serv Ph: (330) 725-3999	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JEFF BELL		Doors: 5DR	WD: 2
Parts Mgr: PHILIP ROMEO		Fact: LINCOLN	Country: USA
Dir Name: RICK ROUSH HONDA 3157 MEDINA ROAD MEDINA OH 44256		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (330) 725-3999	Fax #: 3307250233	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: RON HOPKINS	Zone/Dist: 04F	Engine #: J35A73201397	Trans #: B36A9004293
Previous Dealer/Contact	Date	Em Type:	
		RO #: 208533	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/14/2008 10:26:27 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ACTIVATE ABS AND IF PEDAL IMPROVES REPL THE MOD. ALSO MANUALLY BLEED WITH ENGINE RUNNING.

- 7/7/2008 10:15:26 AM RUDYG
- 4 07/7/2008 10:18:49 AM RUDYG
 - 5 SYMPTOM NOW?
 - 6 SO IT WAS OK FOR ABOUT 3K MILES?
 - 7 I WILL FAX YOU SUPER BLEED PROCEDURE. IF PEDAL COMES UP, RETURN TO CUST BUT IF PROBLEM REOCCURS, REPL MODULATOR(FAXED SUPER BLEED PROCEDURE)

Information from Dealer

BRAKE PEDAL FEELS LIKE IT HAS TOO MUCH FREEPLAY. REPLACED MASTER CYLINDER AND BLED BRAKES NEW MASTERCAME WITH A GUAGE TO MAKE SURE PUSH ROD WAS AT TH E RIGHT SPEC, IT DIDNT NEED ADJUSTED INSTALLED NEW MASTER AND PEDAL STILL FEELS THE SAME. VEHICLE DOES STOP GOOD BUT DOES NOT FEEL THE SAME AS OTHER ODYSSEYS.
NO

REPLACED MASTER CYLINDER AND ABS MODULATOR BACK IN MARCH AND THE BRAKE PEDAL FELT GOOD AND THE VEHICLE STOPPED GOOD AFTER REPLACING PARTS BRAKE PEDAL FEELS LOW AND SOMETIMES FEELS LIKE IT GOES TO THE FLOOR
YES
OK, SEND TO (330) 725-8829

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2297055	CHRISV	03/14/2007	RUDYG	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	M/C; CK TO SEE IF REPLACED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 11,545

Dealer #: 207539	TZ: PST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: WRIGHT WILLIAM	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (858) 694-1020	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: WILLIAM KULEK		Doors: 5DR	WD: 2
Parts Mgr: MARK DRALLE		Fact: LINCOLN	Country: USA
Dir Name: PACIFIC HONDA 4761 CONVOY STREET SAN DIEGO CA 92111		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (858) 694-1020	Fax #: (858) 565-9453	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: BRIAN DERBYSHIRE	Zone/Dist: 01K	Engine #: J35A73202331	Trans #: B36A9006235
Previous Dealer/Contact	Date	Em Type:	
		RO #: 33269	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

3/14/2007 9:44:31 AM CHRISV	
1	BRAKE PEDAL SINKS
2	REPLACED M/C AND BLED BUT NC. REPLACED VSA MOD AND NC
3 DID YOU REPLACE THE M/C	NO
4 WAS THAT REPLACED BEFORE THE M/C	YES
5 WELL ITS NOT SHOWING UP UNDER WARRANTY	OH, THATS ALL I WAS TOLD
6 CONFIRM, IF SO THEN CK FOR A LEAK	
3/21/2007 11:53:00 AM KEITHC	
7 REPLACE MODULATOR AGAIN	DID THAT ON ANOTHER CAR
8 PEDAL HI W/O ENGINE	YES
9 HOW FAR DOES IT DROP WHEN ENGINE IS STARTED	ABOUT 1", BUT ITS SOFT, SPONGY, HOW DO WE GET A F/E VISIT
10 CONTACT DPSM, HE WILL CONTACT C/R	
3/22/2007 4:15:42 PM RUDYG	
11 03/22/2007 04:16:05 PM RUDYG	(ROB CRAIG, FILLING IN FOR DPSM) I WOULD LIKE SOME INFO ON THIS CONTACT. I AM GOING TO VISIT THIS DLR TOMORROW AND WANTED TO KNOW WHAT WAS RECOMMENDED
12 (REVIEWED CONTACT WITH DPSM) NEED TO VERIFY M/C WAS REPLACED. I WOULD SUSPECT M/C IF PEDAL DROPS. IF PEDAL IS ONLY MUSHY PROBABLY NOT M/C. I WOULD ALSO QUIZ CUST IF VEH WAS OK AFTER MODULATOR WAS REPLACED, IF YES, HAVE TECH GET ALL 4 WHEELS TO MODULATE, IF PEDAL IMPROVES, SUSPECT MODULATOR	OK, LET ME LOOK AT VEH TOMORROW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2334415	KENE	04/26/2007	DAVIDK	4

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT HAS HAD 2 MODS	6/5: REPLACE ABS MODULATOR 2X	
		Resln Source: None	Date:
		Status: N/A	Mileage: 12,431

Dealer #: 207539	TZ: PST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: NICHOLAS RUIZ	Training %: 82	Year: 2007	Model: ODYSSEY
Serv Ph: (858) 694-1020	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: WILLIAM KULEK		Doors: 5DR	WD: 2
Parts Mgr: MARK DRALLE		Fact: LINCOLN	Country: USA
Dir Name: PACIFIC HONDA 4761 CONVOY STREET SAN DIEGO CA 92111		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (858) 694-1020	Fax #: 8585659453	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: BRIAN DERBYSHIRE	Zone/Dist: 01K	Engine #: J35A73202331	Trans #: B36A9006235
Previous Dealer/Contact	Date	Em Type:	
		RO #: 39751	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

4/26/2007 11:13:31 AM	KENE	
1		SOFT AND SPONGY BRAKE PEDAL HAS HAD ABS MODULATOR REPLACED 2 TIMES ONE AT 6477 MILES AND AGAIN AT 11545 MILES
2 CAN YOU DUP		YES, OK FOR 4-5K AND THEN GOES LOW AGAIN
3 COMPARE TO LIKE		YES, LOWER THAN STOCK UNITS
4 AS PER JOHN H. PEND TO DAVE K FOR CALL BACK		CELL PHONE # 858-254-1241
4/26/2007 2:01:12 PM	DAVIDK	
5		PEDDLE FEELS NORMAL AFTER EACH MODULATOR WAS REPLACED FOR 4-5K THEN STARTS TO FEEL SOFT AGAIN.
6 LOW PEDAL		NOT REALY, MORE A SPUNGY OR SOFT. THE BRAKES WORK GREAT, CAN LOCK UP ON DEMAND,
7 BLEED		YES, DID NOT GET ANY AIR OUT, DID NOT CHANGE
8 SWAP A 05-06 VSA MODULER AND TEST DRVE, IF PEDAL FEELS NORMAL, REPLACE VSA WITH THE CORRECT 07 AND I WANT THE BAD UNIT, PLEASE CALL BACK WITH INFO		
5/4/2007 9:49:22 AM	DAVIDK	
9		CB TO DEALER, NICK WILL BE IN ON MONDAY
6/5/2007 10:36:34 AM	DAVIDK	
10		CB TO DEALER NICK. WE REPLACED THE ABS MODULATOR. THAT IMPROVED THE BRAKES. WE HAVE NOT HEARD FROM CUST. WE WILL SEE HOW LONG IT WILL LAST

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2497076	DAVIDK	11/20/2007	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE SPONGY AND UN	NORMAL?, COMPAIR TO OTHER O7 ODY	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 8,337

Dealer #: 206559	TZ: PST	VIN: 5FNRL38497B [REDACTED]	Err:
Dir Cont: JOHNNY NGUYEN	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: (714) 533-6200	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JOHN YAKEL		Doors: 5DR	WD: 2
Parts Mgr: BALDWIN LOPEZ		Fact: LINCOLN	Country: USA
Dir Name: HARDIN HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1381 S. AUTO CENTER DR		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
ANAHEIM CA 92806		Engine #: J35A63200953	Trans #: B36A9008910
Phone: (714) 533-6200	Fax #: (714) 400-0201	Em Type:	
DPSM: TIMOTHY CRAIN	Zone/Dist: 01H	RO #: 30907	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/20/2007 3:21:41 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4
 - 5 DEFINE UNRESPONSIVE
 - 6 WHAT ARE THEY COMPAIRING TO
 - 7 COMPAIR TO OTHER O7. ODY. IF SAME THEN NO REPAIR NEEDED. THESE BRAKES ARE DIFFERENT THEN O6 MODLE. THIS IS UNDER INVESTIGATION

Information from Dealer

BRAKES UNRESPONSIVE, AND SPONGY
 NO
 WE COMPAIRED TO OTHER O7, THEY FEEL THE SAME
 CUST HAS HAD THE CAR TO ANOTHER DEALER. THEY TOLD
 THEM THE CAR WAS FINE.
 NOT SURE
 BROTHER ODY.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2613617	STEVEN	05/14/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?; REPLACE
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 19,496

Dealer #: 207866	TZ: PST	VIN: 5FNRL38737B	Err:
Dir Cont: WILLIAM LONDON	Training %: 27	Year: 2007	Model: ODYSSEY
Serv Ph: (831) 464-1500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: NOLAN SPARKS		Doors: 5DR	WD: 2
Parts Mgr: ALEX BASSETT		Fact: LINCOLN	Country: USA
Dir Name: OCEAN HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
3801 SOQUEL DRIVE		WhtBdy: ABS, AIR BAG, TCS, USA	
SOQUEL CA 95073		Engine #: J35A73203228	Trans #: B36A9009098
Phone: (831) 464-1500	Fax #: 8314642421	Em Type:	
DPSM: RON HALEM	Zone/Dist: 12J	RO #: 283275	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/14/2008 1:30:43 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 LIKE A SOFT SPONGY PEDAL?
 - 4 REPLACE THE VSA MODULATOR AND BLEED THE BRAKES WITH THE ENGINE RUNNING

Information from Dealer

- PEDAL CLOSE TO FLOOR
- NO
- YES
- OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1981985	LANCEK	11/14/2006	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SPONGY	MODULATOR; EXERCISE ABS AND BLEED AS PER SM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,400

Dealer #: 207539	TZ: PST	VIN: 5FNRL386X7B- [REDACTED]	Err:
Dir Cont: NICHOLAS RUIZ	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (858) 694-1020	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: WILLIAM KULEK		Doors: 5DR	WD: 2
Parts Mgr: MARK DRALLE		Fact: LINCOLN	Country: USA
Dir Name: PACIFIC HONDA 4761 CONVOY STREET SAN DIEGO CA 92111		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (858) 694-1020	Fax #: (858) 565-9453	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #:
DPMSM: BRIAN DERBYSHIRE	Zone/Dist: 01K	Em Type:	Trans #:
Previous Dealer/Contact	Date	RO #:	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggestions

Information from Dealer

4/4/2007 3:31:07 PM	DAVIDK
13 REFER TO T/L CONTACT 2276934	
11/14/2006	LANCEK
1 11/14/06 14:37:52 ISIS:----->	CAR HAS VERY SOFT AND SPUNGY BRAKES
2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
3 THIS PROBLEM?----->	NO
4 11/14/06 14:38:05 LANCEK:----->	CUST STATES THE BRAKES ARE SPUNGY, HAVE BLEED THE BRAKES AND STILL SAME.
5	
6 IS THE PEDAL HARD AND THEN DROPS TO	
7 THE FLOOR?----->	NO IT'S JUST LOW
8 DID YOU EXERCISE THE ABS AND BLEED THE BRAKES	
9 AS PER THE SM?----->	YES??
10 HOW MANY TIMES?----->	12
11 REF TO SM BLEEDING PROCEDURE AND EXERCISE THE	
12 ABS AND BLEED THE BRAKES 2-3X AND RETEST	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2276934	JAMESH	02/14/2007	DAVIDK	7

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW/SOFT	NORMAL?;INSPECTED AT AHM.
		ResIn Source: None
		Date:
		Status: FIELD ENG
		Mileage: 3,766

Dealer #: 207539	TZ: PST	VIN: 5FNRL386X7B [REDACTED]	Err:
Dir Cont: WRIGHT WILLIAM	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (858) 694-1020	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: WILLIAM KULEK		Doors: 5DR	WD: 2
Parts Mgr: MARK DRALLE		Fact: LINCOLN	Country: USA
Dir Name: PACIFIC HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
4761 CONVOY STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SAN DIEGO CA 92111		Engine #: J35A73203700	Trans #: B36A9011075
Phone: (858) 694-1020	Fax #: (858) 565-9453	Em Type:	
DPSM: BRIAN DERBYSHIRE	Zone/Dist: 01K	RO #: 28809	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

2/14/2007 11:59:13 AM	JAMESH	
1		BRAKE PEDAL SINKS
2		REPLACED THE MASTER CYLINDER AND STILL SINKS
3	CHECK SYSTEM FOR LEAKS/AIR AND CONTAMINATION. IF OK, REPLACE THE VSA MODULATOR	
3/16/2007 11:30:11 AM	JAMESH	
4	WAR	Replaced Part(s): 57110-SHJ-964 MODULATOR ASSY., VSA
4/4/2007 1:47:17 PM	PETERL	
5	Vehicle received at AHM for Low brake pedal. Mileage 4468	
4/4/2007 3:31:58 PM	DAVIDK	
6	VIS CAR INSPECTION. RT FT WHEEL MISSING LUG NUT. WHEEL LOCK KEY LOCATED IN GLOVE BOX	
7	BRAKE INSPECTED VAN, BRAKE PEDAL DROP 85MM AT 20KG FORCE. COMPAR TO K/G CAR #1 83MM CAR #2 78MM WARR HISTORY. 1 MASTER 2 ABS MODULATOR.	
4/16/2007 2:02:52 PM	DAVIDK	
8	PEDAL FREEPLAY. 6MM KG CARS 6-7MM (6 VAN TESTED)	
9	PEDAL TRAVEL @20KG WITH BOOSTER DEPLETED 36MM KG CARS 35-40MM(6 VAN TESTED)	
10	PEDAL TRAVEL WITH MTR WARM A/C OFF @ 20KG 82-85MM, KG CARS 72-84	
11	INSPECT BRAKE LIGHT SW. OK.	
12	PRESSURE BLEED BRAKES, NO CHANGE	
13	INSPECT HOSES UNDER PRESSURE, NO BULGING FOUND	
14	INSPECT CALIPERS WITH BRAKES BEING PUMPED. NO EXCESSIVE MOVEMENT FOUND.	
15	CK CALIPER SLIDE PIN WITH CALIPER BOLTED IN PLACE, FREE MOVEMENT.	
16	INSPECT BRAKE PADS. NOT BINDING IN CALIPERS. WEAR PATTERN ACROSS THE HOLE PAD SURFACE,	
17	REPLACE BOOSTER. PEDAL TRAVEL @ 20KG. 80-82MM IMPROVED 2 MM	
18	TRAVEL TO HOLD TRANS CREEP. 25-29MM K/G O6 MODULE 25-30MM, 05 MODULE 18-20MM	
19	COMPAR PANIC STOP TO K/G O6 MODEL.	
20	BOTH CARS SIMILAR TO ACTIVATE ABS,	
21	SLIGHT DIFFERENCE IN FEEL. ALL TEST IN SPEC. FOR MODEL YEAR, IT IS NORMAL FOR SLIGHT FEEL BETWEEN CARS.	
4/16/2007 2:42:30 PM	DAVIDK	
22		CALL FROM DEALER NICK
23		HOW IS THE CAR DOING
24	CAR IN SPEC. REPLACED BOOSTER TO IMPROVE FEEL. WILL FORWARD INFORMATION TO PETER L. HE WILL ARRANGE RETURN	
4/16/2007 2:47:49 PM	DAVIDK	
25	TEST DRIVE BY JOHN HALL AND GARY RYDER, BOTH AGREE CAR HAS NORMAL BRAKE PEDAL FEEL	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1977038	GARYR	11/09/2006	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SPONGY	REPLD M/C N/C?; REPL MOD
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 1,313

Dealer #: 208253	TZ: PST	VIN: 5FNRL38757B- [REDACTED]	Err:
Dir Cont: ERIC WHETSTONE	Training %:	Year: 2007	Model: ODYSSEY
Serv Ph: (951) 688-9420	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JIM SINDELAR		Doors: 5DR	WD: 2
Parts Mgr: BEN REYES		Fact: LINCOLN	Country: USA
Dir Name: RIVERSIDE HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL	
8330A INDIANA AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
RIVERSIDE CA 92504		Engine #:	Trans #:
Phone: (951) 688-9420	Fax #: (951) 509-6575	Em Type:	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/9/2006 GARYR
- 1 11/09/06 10:14:57 ISIS:----->
 - 2
 - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
 - 4 THIS PROBLEM?----->
 - 5 IF YES, REPAIR DESCRIPTION?----->
 - 6 11/09/06 10:15:24 GARYR:----->
 - 7 WILL THE CODES CLEAR----->
 - 8 ACTIVATE THE ABS 3X THEN BLEED
 - 9 IF PEDAL IMPROVES REPL THE MOD

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS SPONGY, DTC'S 66-1, 83-1

YES

MASTER CYLINDER WAS REPLACED

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2746782	TERRY P	12/27/2008	TERRY P	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR; REPLACING WITH C/M PART KB 10532	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 16,496

Dealer #: 207593	TZ: MST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: JOHN POWERS	Training %: 87	Year: 2007	Model: ODYSSEY
Serv Ph: (303) 369-7800	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BILL DOUD		Doors: 5DR	WD: 2
Parts Mgr: CRAIG REHBURG		Fact: LINCOLN	Country: USA
Dir Name: MILE HIGH HONDA 2777 SOUTH HAVANA DENVER CO 80014		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (303) 369-7800	Fax #: 3033691554	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: JALEEN CLARK	Zone/Dist: 10C	Engine #: J35A73204106	Trans #: B36A9012186
Previous Dealer/Contact	Date	Em Type:	
		RO #: 569788	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/27/2008 10:10:48 AM TERRY P
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHAT HAVE YOU DONE SO FAR?
 - 4 REPLACE THE MODULATOR WITH THE C/M P/N 57110-SHJ-A61.

Information from Dealer

BRAKE PEDAL SPONGY & GOES TO FLOOR
NO
TRIED TO BLEED THE AIR OUT OF THE SYSTEM.
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2399616	KENE	07/18/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	NORMAL; COMP[ARE TO LIKE
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 5,577

Dealer #: 207981	TZ: EST	VIN: 5FNRL38427B- [REDACTED]	Err:
Dir Cont: CHRIS ELLIS	Training %: 54	Year: 2007	Model: ODYSSEY
Serv Ph: (616) 396-5268	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JUDY VANTUBBERGEN		Doors: 5DR	WD: 2
Parts Mgr: JERRY VANDENBERG		Fact: LINCOLN	Country: USA
Dir Name: CROWN HONDA 196 REGENT BLVD. HOLLAND MI 49423		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (616) 396-5268	Fax #: (616) 394-5520	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: STEVE WALTERS	Zone/Dist: 04G	Engine #: J35A63201234	Trans #: B36A9012210
Previous Dealer/Contact	Date	Em Type:	
		RO #: 439249	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/18/2007 9:27:14 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAVE YOU COMPARED TO ANOTHER 2007
 - 4 COMPARE TO LIKE. IF SAME CHARACTERISTIC. IF NOT

Information from Dealer

LOW BRAKE PEDAL BLED SYSTEM AND NO AIR AND NO CHANGE IN PEDAL IF PUMP PEDAL ONCE THEN IT SEEMS TO BE HIGHER TESTED AGAINST ANOTHER LIKE VEHICLE AND I S DIFF. IN PEDAL HIEGHT

NO

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2361262	CHRISV	05/31/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL INT	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,275

Dealer #: 208231	TZ: EST	VIN: 5FNRL38637B [REDACTED]	Err:
Dir Cont: ROBERT KLUG	Training %: 32	Year: 2007	Model: ODYSSEY
Serv Ph: (219) 947-3900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES BENCK		Doors: 5DR	WD: 2
Parts Mgr: LARRY BROERTJES		Fact: LINCOLN	Country: USA
Dir Name: HARBOR HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
4613 EAST LINCOLN BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MERRILLVILLE IN 46410		Engine #: J35A73204632	Trans #: B36A9014025
Phone: (219) 947-3900	Fax #: (219) 947-0908	Em Type:	
DPSM: TIA MARIE BATTLE	Zone/Dist: 08F	RO #: 33457	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/31/2007 9:43:32 AM CHRISV

1

2 BLEED THE BRAKES AND RECK, IF NC REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL SEEMS SOFT AND LEAKS DOWN SLOWLY WHILEHAVING NORMAL PRESSURE ON THE PEDAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2488399	GARYR	11/08/2007	GARYR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS LOW SOFT	SAME AS 2008	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 16,094

Dealer #: 207721	TZ: EST	VIN: 5FNRL38617B- [REDACTED]	Err:
Dir Cont: GARY VINSON	Training %: 94	Year: 2007	Model: ODYSSEY
Serv Ph: (864) 224-6632	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JIMMY HARPER		Doors: 5DR	WD: 2
Parts Mgr: ANTHONY WHITE		Fact: LINCOLN	Country: USA
Dir Name: PIEDMONT HONDA 4011 CLEMSON BOULEVARD ANDERSON SC 29621		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (864) 224-6632	Fax #: 8642316133	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PER BOLLNER	Zone/Dist: 06J	Engine #: J35A73205341	Trans #: B36A9016243
Previous Dealer/Contact	Date	Em Type:	
		RO #: 108607	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

11/8/2007 11:31:12 AM GARYR	
1 ORIGINAL COMPLAINT	BRAKE PADEL GOING TO THE FLOOR
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 COMPARE TO LIKE	ABOUT THE SAME AS ANOTHER 08
4 MEASURE BRAKE PEDAL TRAVEL FROM THE STEERING WHEEL TO BRAKE PEDAL. GO OUT AND DO 3 HARD STOPS TO ACTIVATE THE ABS. MEASURE PEDAL TRAVEL AGAIN. THEN MANUALLY BLEED WITH ENG RUNNING. CALL BACK RESULTS	
11/8/2007 1:49:15 PM GARYR	
5	GARY, ACTIVATED AND BLEED SYS AND FEELS THE SAME AS THE 08. SHOWED CUSTOMER THE 08 AND HE WAS OK WITH IT.
6 DID THE PEDAL GO TO THE FLOOR	NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2498922	KEITHC	11/26/2007	KEITHC	1

Code **Original Complaint**
P 4150 BRAKE FEEL (SOFT, LOW, HARD)

Probable Cause/Solution
REPLACE ABS MODULATOR

Resin Source: None
Status: N/A

Date:
Mileage: 8,998

Dealer #: 206981	TZ: EST	VIN: 5FNRL386X7B	Err:
Dir Cont: BILL KERR	Training %: 54	Year: 2007	Model: ODYSSEY
Serv Ph: (336) 584-4870	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: BARRY TURNEY		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL MEACHAM		Fact: LINCOLN	Country: USA
Dir Name: BURLINGTON HONDA 2920 SOUTH CHURCH ST. BURLINGTON NC 27215		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (336) 584-4870	Fax #: (336) 584-3092	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: SCOTT MUDLIN	Zone/Dist: 06M	Engine #: J35A73205380	Trans #: B36A9016233
Previous Dealer/Contact	Date	Em Type:	
		RO #: 409410	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/26/2007 6:39:10 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION

 - 4 REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL LOW
YES
COMPLAINING ABOUT A LOW PEDAL I BLED SYSTEM, NO AIR BUBBLE, REPLACE MASTER CYLINDER, BLED SYSTEM AGAIN. SEEMED FINE TO ME AFTER REPAIR CAME BACK TODAY FOR PEDAL BEING SOFT AND SINKING BLED SYSTEM TWICE STILL SINKING.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2530671	JOHNB	01/10/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SPONGY	MODUALTOR?;GV CHKS;REPLACE
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 3,035

Dealer #: 208416	TZ: EST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: BEN LONG	Training %: 72	Year: 2007	Model: ODYSSEY
Serv Ph: (252) 435-6328	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DAVID ALLEGOOD		Doors: 5DR	WD: 2
Parts Mgr: SCOTT CAMP		Fact: LINCOLN	Country: USA
Dir Name: HALL HONDA ELIZABETH CITY 105 TANGLEWOOD PKWY SO ELIZABETH CITY NC 27909		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (252) 435-6328	Fax #: (757) 961-5313	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	Engine #: J35A73205724	Trans #: B36A9017828
Previous Dealer/Contact	Date	Em Type:	
		RO #: 171625	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/10/2008 1:46:44 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 PRESSURE BLEED,OR MANUAL PUMP BLEED WITH ENGINE ON;IF STILL AND AND NO LEAKS,REPLACE MODULATOR IF NO IMPROVEMENT OR CONTINUES TO EXHIBIT AIR

Information from Dealer

BRAKE PEDAL IS SOFT AND GOES TO FLOOR
 YES
 BLED BRAKES
 NO IMPROVEMENT;GETTING LOTS OF AIR;DOES NOT COMPARE TO KG

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2243161	LANCEK	01/04/2007	LANCEK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	CUST STATES PEDAL IS LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,314

Dealer #: 208289	TZ: CST	VIN: 5FNRL384X7B [REDACTED]	Err:
Dlr Cont: BABUS SCOTT	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (479) 521-3813	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ROY KECK		Doors: 5DR	WD: 2
Parts Mgr: JOHN CUMMINGS		Fact: LINCOLN	Country: USA
Dlr Name: HONDA OF FAYETTEVILLE 1384 WEST SHOWROOM DR. FAYETTEVILLE AR 72704		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (479) 521-3813	Fax #: (479) 251-2181	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: ROBERT DOYLE	Zone/Dist: 10G	Engine #: J35A63201854	Trans #: B36A9018141
Previous Dealer/Contact	Date	Em Type:	
		RO #: 80076	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/4/2007 3:38:41 PM LANCEK
- 1
 - 2 DUPLICATE?
 - 3 NEED TO DUPLICATE, EXERCISE ABS AND BLEED AS PER SM, CHECK FOR AIR.

Information from Dealer

CUST STATES THAT WHILE DRIVING AROUND 40MPH A FEW TIMES THE BRAKE PEDAL WENT TO THE FLOOR
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2645734	KEITHC	07/08/2008	DAVEM	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT, LOW,	PER-C/M MOD; REPLACE MODULATOR AGAIN	
		Resln Source: None	Date:
		Status: N/A	Mileage: 35,584

Dealer #: 208153	TZ: CST	Year: 2007	VIN: 5FNRL38777B- [REDACTED]	Err:
Dir Cont: MATTHEW	Training %: 72	Tran: 5AT	Model: ODYSSEY	
Serv Ph: (573) 893-7676	Extn:	Doors: 5DR	Trim: EX-LR&N	
Serv Mgr: DANIEL CRAWFORD		Fact: LINCOLN	WD: 2	
Parts Mgr: DOUGLAS MARONEY		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	Country: USA	
Dir Name: REAGAN HONDA 3215 MISSOURI BLVD. JEFFERSON CITY MO 65109		WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73205913	Trans #: B36A9018712
Phone: (573) 893-7676	Fax #: 5738932128	Em Type:	RO #: 181907	
DPSM: PAUL SEVERSON	Zone/Dist: 08M	Case Type: Technical	W.O. #:	
Previous Dealer/Contact	Date			

Tech Line Suggests

Information from Dealer

7/8/2008 9:49:59 AM KEITHC	
1 ORIGINAL COMPLAINT	BRAKE PEDAL FEELS SOFT
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	REPLACED MASTER CYL IN 10/07
4 POSS MODULATOR, REPLACE	
7/9/2008 6:44:38 AM DAVEM	
5	WE RPLCD THE MOD BACK IN OCT W/ THE MSTR
6 RPLC AGAIN. C/M MOD'S WERE NOT IN STOCK THAT FAR BACK	OK
7 FAXED KB 10532 & 15224	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2698241	RUDYG	10/02/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL DROPS IF HELD DOWN	NORMAL?; COMPARE TO K/G	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 28,351

Dealer #: 208364	TZ: MST	VIN: 5FNRL38767B-████████	Err:
Dir Cont: BOB REEVES	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (406) 727-1991	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MIKE DEGENNARO		Doors: 5DR	WD: 2
Parts Mgr: BRYAN GILLESPIE		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF GREAT FALLS 4900 10TH AVE. SOUTH GREAT FALLS MT 59405		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (406) 727-1991	Fax #: 4067918779	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MARK ROESSLER	Zone/Dist: 02F	Engine #: J35A73205983	Trans #: B36A9018132
Previous Dealer/Contact	Date	Em Type:	
		RO #: 38129	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

10/2/2008 9:53:43 AM RUDYG

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 THAT MAY BE NORMAL. WHAT DO YOU THINK?
- 4 COMPARED TO K/G?
- 5 DO THAT TO SHOW CUST THIS IS PROB NORMAL

Information from Dealer

BRAKE PEDAL SPONGY, WILL GO DOWN SLOWLY. MASTER CYLINDER AND BOOSTER WERE REPLACED, SYSTEM WAS BLEED. OK RETURNED TO CUSTOMER. CUSTOMER STATES PUSHING ON PEDAL AND HOLDING, PEDAL IS OK, BUT IF CONTINUALLY PUSHING PEDAL AFTER HOLDING A FEW MINUTES PEDAL WILL GO DOWN SLIGHTLY.

NO
SEEMS NORMAL TO ME
NOT SURE IS ADVISOR DID THAT
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2637671	CHRISR	06/24/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW PEDAL FADE	MODULATOR?; REPLACE AND BLEED
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 27,271

Dealer #: 208338	TZ: CST	VIN: 5FNRL38707B [REDACTED]	Err:
Dir Cont: DAVID VANHORN	Training %: 20	Year: 2007	Model: ODYSSEY
Serv Ph: (580) 762-6636	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: TY BOUGHTER		Doors: 5DR	WD: 2
Parts Mgr: LISA HOPKINS		Fact: LINCOLN	Country: USA
Dir Name: CANNON HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
3415 NORTH 14TH STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PONCA CITY OK 74601		Engine #: J35A73206166	Trans #: B36A9019081
Phone: (580) 762-6636	Fax #: 5807629448	Em Type:	
DPSM: ROBERT DOYLE	Zone/Dist: 10G	RO #: 55441	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>6/24/2008 7:06:43 AM CHRISR</p> <ol style="list-style-type: none"> 1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 PREVIOUS REPAIR DESCRIPTION 4 5 LETS REPLACE THE ABS MODULATOR AND BLEED PER S/M 	<p>SOFT BRAKE PETAL YES SOF BRAKE PETAL REPLACE MASTER CLY. THE BRAKE PEDAL IS FADING LIKE BEFORE OK</p>
---	--

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2784898	STEVEN	03/05/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW AND SOFT	COMPARE TO KG, REFER TO HSB 07-045	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 27,945

Dealer #: 207671	TZ: CST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: MIKE	Training %: 50	Year: 2007	Model: ODYSSEY
Serv Ph: (414) 352-6100	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ALICIA NORWOOD		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL ETZEL		Fact: LINCOLN	Country: USA
Dir Name: DAVID HOBBS HONDA 6100 NO. GREEN BAY AVE GLENDALE WI 53209		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (414) 352-6100	Fax #: 4143526408	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Wayne Nicklas	Zone/Dist: 08B	Engine #: J35A73207795	Trans #: B36A9024316
Previous Dealer/Contact	Date	Em Type:	
		RO #: 333873	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

3/5/2009 7:22:33 AM

STEVEN

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 WHAT DO YOU MEAN
- 4 VERIFY THE COMPLAINT?
- 5 COMPARE TO A KG CAR?
- 6 DID YOU SEE THE BULLETIN FOR THIS ISSUE?
- 7 START WITH THE BULLETIN BUT COMPARE TO ANOTHER 07 CAR

Information from Dealer

BRAKE PEDAL DOES NOT GRAB AS QUICKLY AS IT SHOULD
 NO
 THE PEDAL IS LOW AND SOFT
 YES
 NO
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2491403	STEVEN	11/13/2007	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS LOW	CHARACTERISITC; COMPARE TO A KG CAR	
		Resin Source: None	Date:
		Status: N/A	Mileage: 2,871

Dealer #: 207215	TZ: AHST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: MARIANO	Training %: 69	Year: 2007	Model: ODYSSEY
Serv Ph: (808) 680-7120	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KURTIS TSUHA		Doors: 5DR	WD: 2
Parts Mgr: SOLOMON II		Fact: LINCOLN	Country: USA
Dir Name: TONY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
94-1299 KA UKA BLVD.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
WAIPAHU HI 96797		Engine #: J35A73207837	Trans #: B36A9024437
Phone: (808) 680-7120	Fax #: (808) 486-9375	Em Type:	
DPSM: DAN OUTTEN	Zone/Dist: 02E	RO #: 628713	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/13/2007 10:49:29 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 COMPARE TO A KG CAR?
 - 5 I WOULD COMPAR IT TO ANOTHER 07, PROBABLY CHARACTERISITIC

Information from Dealer

CUST. STATES BRK PEDAL IS LOWER THEN WHEN THEY FIRST TOOK THE VEHICLE HOME

NO

NO

NO

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2327784	JAMESH	04/18/2007	JAMESH	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOWER THAN EXPECTED	VSA MODULATOR?; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 5,760

Dealer #: 206920	TZ: EST	VIN: 5FNRL38617B [REDACTED]	Err:
Dlr Cont: NORRIS JR TIM	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (419) 529-4000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: GREG RODENBERGER		Fact: LINCOLN	Country: USA
Dlr Name: WHITEY'S HONDA CARS 1493 PARK AVE. W. MANSFIELD OH 44906		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (419) 529-4000	Fax #: (419) 529-8264	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Dave Stelter	Zone/Dist: 04M	Engine #: J35A73207985	Trans #: B36A9024702
Previous Dealer/Contact	Date	Em Type:	
		RO #: 211554	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

4/18/2007 10:28:24 AM JAMESH

- 1
- 2 DOES THE CAR STILL STOP GOOD WITH JUST A LOW PEDAL?
- 3 WAS THERE AIR IN THE SYSTEM BEFORE REPLACING THE MASTER CYLINDER?
- 4 REPLACE THE VSA MODULATOR

Information from Dealer

BRAKE PEDAL SOFT, TEST DRIVE VERIFIED, ORDERED & REPLACED MASTER CYL. STILL THE SAME PROBLEM, CHECKED PUSH ROD HEIGHT
YES
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2411372	GARYR	08/01/2007	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SPONGY	COMPARE TO LIKE 07, ACTIVATE ABS BLEED
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 8,358

Dealer #: 206588	TZ: MST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: MARK BORREGO	Training %: 65	Year: 2007	Model: ODYSSEY
Serv Ph: (303) 794-8195	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CHRIS CALHOUN		Doors: 5DR	WD: 2
Parts Mgr: JAY ANDRE		Fact: LINCOLN	Country: USA
Dir Name: RALPH SCHOMP HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
5700 S. BROADWAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
LITTLETON	CO 80121	Engine #: J35A73208199	Trans #: B36A9025615
Phone: (303) 794-8195	Fax #: (303) 730-7814	Em Type:	
DPSM: JALEEN CLARK	Zone/Dist: 10C	RO #: 264468	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/1/2007 10:37:07 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE 07 IF WORSE ACTIVATE ABS AND MANUALLY BLEED SYS

Information from Dealer

SPUNGY BRAKE PEDAL
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2753412	STEVEN	01/08/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL IS LOW	CHARACTERISTIC?; COMPARE TO KG		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 39,784

Dealer #: 208221	TZ: EST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: JOHN WILDER	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (239) 433-8383	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CLAUDE BABINEAU		Doors: 5DR	WD: 2
Parts Mgr: BECCA KROEGER		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF FT. MYERS 14020 S. TAMIAMI TRAIL FORT MYERS FL 33912		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (239) 433-8383	Fax #: 2394338392	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ERIN BAILEY	Zone/Dist: 07K	Engine #: J35A73208775	Trans #: B36A9027591
Previous Dealer/Contact	Date	Em Type:	
		RO #: 115920	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/8/2009 10:43:01 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHAT DO YOU THINK?
 - 4 IS IT SOFT?
 - 5 MIGHT BE NORMAL, THIS PEDAL IS A LITTLE LOWER THEN THE 05-06, IF IT WERE A BAD MODULATOR IS WOULD BE SOFT. COMPARE TO A KG CAR

Information from Dealer

CUSTOMER STATES BRAKE PEDDLE FELLS VERY LOW
NO
ITS LOW, I THINK IT NEEDS A MODULATOR
NO
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2367764	GARYR	06/07/2007	DAVEM	2

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL SOFT	06/07: REPLACED ABS MOD FOR FIX		
		Resln Source:	Spoke w/ Dealer	Date: 06/13/2007
		Status:	N/A	Mileage: 4,335

Dealer #: 208168	TZ: EST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: DUANE BRYANT	Training %: 65	Year: 2007	Model: ODYSSEY
Serv Ph: (540) 898-5200	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RONALD ROSE		Doors: 5DR	WD: 2
Parts Mgr: ANTHONY PARASILITI		Fact: LINCOLN	Country: USA
Dir Name: POHANKA HONDA OF FREDERICKSBURG		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5200JEFFERSON DAVISHWY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
FREDERICKSBURG VA 22408		Engine #: J35A73209708	Trans #: B36A9030640
Phone: (540) 898-5200	Fax #: 5408980790	Em Type:	
DPSM: MICHAEL RIEDEL	Zone/Dist: 06C	RO #: 179767	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/7/2007 2:33:19 PM GARYR

- 1
- 2 WHAT HAVE YOU DONE
- 3 COMPARE TO LIKE
- 4 REPL MODULATOR

6/13/2007 11:55:40 AM DAVEM

- 5
- 6

Information from Dealer

BRAKE PEDAL FEELS SOFT
 REPLD M/C AND BLEED SYS SEVERAL TIMES N/C
 OUR 07 SHUTTLE VAN HAS A HARD PEDAL

RON, S/M
 REPLACED THE ABS MOD, FIXED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2299771	DAVEM	03/19/2007	KEITHC	2

Code **Original Complaint**
P 4150 BRAKES FEEL SPONGY, PEDAL SINK

Probable Cause/Solution
AIR IN MOD, REPLACE

Resin Source: None
Status: N/A

Date:
Mileage: 1,827

Dealer #: 207463	TZ: CST	VIN: 5FNRL38717B [REDACTED]	Err:
Dir Cont: SMITH MATT	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (563) 388-2728	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: LUJACK HONDA 3707 HARRISON STREET DAVENPORT IA 52806		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (563) 388-2728	Fax #: (563) 386-0303	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: KEITH LEVINS	Zone/Dist: 08H	Engine #: J35A73209901	Trans #: B36A9031642
Previous Dealer/Contact	Date	Em Type:	
		RO #: 295883	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

3/19/2007 6:50:37 AM DAVEM

- 1
- 2 VRFY?
- 3 ABS MOD?
- 4 BLOCK CLPRS?
- 5 TRY BOTH

Information from Dealer

BRAKES FEEL SPONGY, PEDAL SINKS TO FLOOR WITH ENGINE RUNNING, REPLACED MASTER CYLINDER AND REBLED BRAKES
YES
?
?

3/21/2007 6:36:56 AM KEITHC

- 6
- 7 REPLACE MODULATOR

EXCERSIZED ABS, N/C, CALIPERS ARE OK,

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2492695	CHRISV	11/14/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	SOFT PEDAL	ABS, MOD 5X THEN BLEED		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 5,352

Dealer #: 207717	TZ: CST	VIN: 5FNRL38417B [REDACTED]	Err:
Dlr Cont: JEFF GARSTECKI	Training %: 59	Year: 2007	Model: ODYSSEY
Serv Ph: (414) 586-5400	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: GREGORY LECHER		Doors: 5DR	WD: 2
Parts Mgr: BRIAN SWANSON		Fact: LINCOLN	Country: USA
Dlr Name: RUSS DARROW HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
9301 W. BROWN DEER RD.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
MILWAUKEE WI 53224		Engine #: J35A63202992	Trans #: B36A9031721
Phone: (414) 586-5400	Fax #: (414) 586-5431	Em Type:	
DPSM: Wayne Nicklas	Zone/Dist: 08B	RO #: 62364	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/14/2007 12:46:15 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO ANOTHER 07, IF THERE IS A DIFF THEN MOD THE ABS 5 X THEN BLEED AND RECK

Information from Dealer

BRAKE PEDAL FEEL'S SOFT.
 YES
 BRAKE MASTER CYLINDER HAS BEEN REPLACED.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2329277	GARYR	04/19/2007	PAULI	8

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE SLIGHTLY SOFT	04/20: ABS, FIXED; TECH REPLACED ABS MOD		
		ResIn Source:	Spoke w/ Dealer	Date: 04/20/2007
		Status:	P WPI	Mileage: 4,278

Dealer #: 208268	TZ: PST	VIN: 5FNRL384X7B- [REDACTED]	Err:
Dir Cont: SCOTT ROMNEY	Training %: 86	Year: 2007	Model: ODYSSEY
Serv Ph: (760) 241-6484	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ANTHONY HAYES		Doors: 5DR	WD: 2
Parts Mgr: TERRI DEBOLT		Fact: LINCOLN	Country: USA
Dir Name: VALLEY HI HONDA 15710 VALLEY PARK LANE VICTORVILLE CA 92394		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (760) 241-6484	Fax #: 7609514585	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	Engine #: J35A63203139	Trans #: B36A9033383
Previous Dealer/Contact	Date	Em Type:	
		RO #: 16065	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/19/2007 4:20:37 PM GARYR
1
- 2 USE A TAPE MEASURE TO MEASURE BRAKE PEDAL TRAVEL TO A K/G CAR. IF DIFFERENT THE ACTIVATE AND BLEED SYS.
- 4/20/2007 2:04:45 PM DAVEM
3
- 4 THX FOR THE CB
- 4/20/2007 2:43:55 PM DAVIDK
5
- 4/20/2007 3:30:16 PM DAVIDK
6 PEND TO PAUL FOR ABS MODULATOR ATT RICK IN PARTS FOR DAVE K AND JOHN HALL
- 4/23/2007 9:15:23 AM PAULI
7 WILL P/U
- 4/23/2007 1:59:35 PM PAULI
8 FAXED SHIP REQUEST
- 4/30/2007 8:45:23 AM PAULI
9 CLM #2329277 (\$937.82, PAID 4/25/07)
- 10 DLR HAS DCS MSG TO SEND ABS MOD>WPI

Information from Dealer

CUSTOMER STATES BRAKE PETAL FEELS TOO SOFT. REP. FEELS IT SEEMS SOFTER THAN ANOTHER COMPARED TO IT. NO AIR IN SYSTEM. NO OTHER OBVIOUS PROBLEMS.

BLEED BRAKES, SAME. THIS PDL WENT 6mm LOWER THAN KG. ABS MOD HELPED. RPLC ABS MOD AND SEEM OK NOW

TEST CLOSING CONTACT.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2572551	PETERB	03/11/2008	KEITHC	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	TRY SUPER BLEED PROCEEDURE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 3,031

Dealer #: 207533	TZ: EST	VIN: 5FNRL38647B [REDACTED]	Err:
Dir Cont: JOHN CROSS	Training %: 58	Year: 2007	Model: ODYSSEY
Serv Ph: (610) 692-6000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREGORY ERNST		Doors: 5DR	WD: 2
Parts Mgr: TOM WORTHINGTON		Fact: LINCOLN	Country: USA
Dir Name: SCOTT HONDA OF WEST CHESTER 706 AUTOPARK BLVD. WEST CHESTER PA 19382		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (610) 692-6000	Fax #: 6107932795	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73210660
DPSM: JOE GANUN	Zone/Dist: 05J	Em Type:	Trans #: B36A9034135
Previous Dealer/Contact	Date	RO #: 722905	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 3/11/2008 10:34:46 AM PETERB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 TRANSFER TO GEN

Information from Dealer

BRAKE PEDAL APPLIES LOW
REPLACED M/C, BLED, STILL FEELS THE SAME

- 3/11/2008 10:36:12 AM KEITHC
- 4 TRY SUPER BLEED PRCEEDURE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2694258	PETERB	09/25/2008	CHRISR	2

Code	Original Complaint	Probable Cause/Solution		
P 4100	BRAKE PEDAL TO FLOOR	ABS MOD?; CANT DUPLICATE, GET MORE INFO		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 6,443

Dealer #: 207988	TZ: PST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: PAUL COLE	Training %: 57	Year: 2007	Model: ODYSSEY
Serv Ph: (530) 758-8770	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DOUGLAS CONRAD		Doors: 5DR	WD: 2
Parts Mgr: DAVE FORTIER		Fact: LINCOLN	Country: USA
Dir Name: UNIVERSITY HONDA 4343 CHILES ROAD DAVIS CA 95618		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (530) 758-8770	Fax #: 5307588041	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A73210710	Trans #: B36A9034449
Previous Dealer/Contact	Date	Em Type:	
		RO #: 25581	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

9/25/2008 11:00:18 AM	PETERB	
1		BRAKE PEDAL GOES TO FLOOR, CANT DUPLICATE
2		TRANSFER TO GEN
9/25/2008 11:07:05 AM	CHRISR	
3	IS PEDAL GOING LOW OR GOING TO FLOOR	C/S THEY HAVE TO PUMP PEDAL
4	NOT MANY MILES, IS IT AFTER DRIVING FOR AWHILE AND FIRST PEDAL APP IS LOW	DONT KNOW
5	COMPARE TO KG, ASK MORE ABOUT CONDITIONS AND DRIVE TIME	OK
6	HOWS FLUID	OK
7	FIND OUT EXACTLY WHAT PEDAL IS DOING	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2331232	JOHNB	04/23/2007	PAULI	6

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE GOES LOW BRAKING	5/4: REPLACE ABS AND MASTER	
		ResIn Source: Spoke w/ Dealer	Date: 05/04/2007
		Status: P RCV	Mileage: 5,714

Dealer #: 208222	TZ: CST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: DARRIN REARDON	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: (309) 692-3200	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CRAIG CANFIELD		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: BOB LINDSAY HONDA 900 W. PIONEER PKWY. PEORIA IL 61615		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (309) 692-3200	Fax #: 3096920159	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: David Jackson	Zone/Dist: 08K	Engine #: J35A73210961	Trans #: B36A9035059
Previous Dealer/Contact	Date	Em Type:	
		RO #: 123613	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

4/23/2007 12:32:01 PM	JOHNB	
1		BRAKE PEDEL DROPS AFTER DRIVING AWILE
2		AFTER DRIVING FOR AMOUT 15 MIN,WHEN YOU GO TO BRAKE,THE CAR STOPS FINE,BUT THE PEDAL TRAVELS DOWN TO ALMOST THE FLOOR
3 DOES THIS COMPARE		NO
4 DOES IT EFFECT THE ABILITY TO STOP THE CAR		NO
5 HAVE YOU INSPECTED THE BRAKES		YES
6 ARE THEY WORN LOW		NO
7 ARE THEY GLAZED,BLUED,OVERHEATED,ETC,		NO ISSUES AT ALL...I THINK THE MASTER IS BYPASSING
8 IS IT AGAIN,CAUSING THE VEHICLE NOT TO STOP PROPERLY		NO,STOPS FINE
9 IN ALL BRAKING MODES		CORRECT
10 HOW DOES FLUID LOOK		FINE
11 FIRST BLEED SYSTEM TO DETERMINE IF PEDAL IMPROVES;PLEASE IF YOU PEDAL BLEED,PLEASE DO SO WITH THE ENGINE RUNNING;OTHER PLEASE PRESSURE BLEED SYSTEM,CB WITH RESULTS		
4/30/2007 8:01:51 AM	KEITHC	
12		CUST SAYS HE SMELLS SOMETHING HOT
13		BOTH RT SIDE ROTORS ARE BLUE
14 REPLACE MODULATOR, ROTORS, PADS		
5/4/2007 10:18:46 AM	DAVIDK	
15		CB TO DEALER. TODD(S/A) THE PEDAL WAS ALMOST TO THE FLOOR. WE REPLACED THE ABS AND MASTER. THE PEDAL RAISED ALMOST 3 INCH. CAR NOW GONE
16 DID BLEEDING HELP		LASTED FEW DAYS, CAR RETURNED WITH LOW PEDAL AGAIN, REPLACIEING ABS AND MASTER FIX CONTACT BOB FARRIS @ 309-692-0159
17 WOULD LIKE TO CALL IN FOR JOHN HALL,		
5/4/2007 11:22:50 AM	PAULI	
18 WILL P/U		
5/4/2007 12:54:25 PM	PAULI	
19 FAXED SHIP REQUEST		
5/8/2007 3:57:41 PM	PAULI	
20 ABS MOD,MSTR RCVD--FRWD>JH		

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2565132	TOMP	02/28/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS SOFT	AIR IN MODULATOR;REFER TO KB 15224	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,511

Dealer #: 208329	TZ: EST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: PATRICK KELLEY	Training %: 24	Year: 2007	Model: ODYSSEY
Serv Ph: (765) 282-5955	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: MARY YODER		Fact: LINCOLN	Country: USA
Dir Name: VICTORY HONDA OF MUNCIE		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
4901 WEST MCGALLIARD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MUNCIE IN 47304		Engine #: J35A73211219	Trans #: B36A9035860
Phone: (765) 282-5955	Fax #: (765) 286-3833	Em Type:	
DPSM: KATHERINE AGNEW	Zone/Dist: 04H	RO #: 151821	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/28/2008 10:27:06 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 COMPARE TO OTHER LIKE CAR ?
 - 6 REFER TO 2/96 SN, MAKE SURE THE M/C IS NOT FAULTY.
 - 7 THEN CHANGE THE FLUID, VERIFY THE M/C IS OK
 - 8 DO THE BLEED PROCEDURE I WILL FAX.
 - 9 IF THE PROBLEM PERSISTS; REPLACE THE VSA MODULATOR.

Information from Dealer

CUST. STATES THAT THE BRAKE PEDAL FEELS SOFT AND HAS TOO MUCH TRAVEL. TEST DROVE AND DUPLICATED CONCERN, FOUND THAT THE BRAKE FLUID HAS DIRT IN RESERVOIR AND IS DARKER THAN SHOULD BE.

NO
PATRICK
YES
YES, SOFTER AND MORE TRAVEL
FLUID IS KIND OF DARK AND LOOKS LIKE DIRT IN BOTTOM OF RESERVOIR.

765 286 3833

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2521171	JAMESH	12/27/2007	JAMESH	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFTER THAN OTHERS	F/E: PERFORMED SUPER BLEED FIXED	
		ResIn Source: AHM	Date: 05/02/2008
		Status: N/A	Mileage: 8,865

Dealer #: 208258	TZ: EST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: STEVEN	Training %: 60	Year: 2007	Model: ODYSSEY
Serv Ph: (321) 459-3344	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID SKINNER		Doors: 5DR	WD: 2
Parts Mgr: JAMES KREINER		Fact: LINCOLN	Country: USA
Dir Name: SPACE COAST HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1885 WEST HIGHWAY 520		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
COCOA FL 32926		Engine #: J35A73213181	Trans #: B36A9042270
Phone: (321) 459-3344	Fax #: 3214547395	Em Type:	
DPSM: MARUICE NARBONA	Zone/Dist: 07N	RO #: 28064	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/27/2007 1:53:26 PM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 DOES IT STOP OK?
 - 6 DOES PEDAL FADE?
 - 7 DID ANY OF THE REPAIRS IMPROVE THE CONDITION?
 - 8 BLEED AFTER MODULATING. COMPARE TO LIKE 07 WITH MILES ON IT

Information from Dealer

BRAKE PEDAL TRAVELS TOO FAR AND FEELS LIKE THERE IS AIR IN THE SYSTEM.

YES

REPLACED ABS MODULATOR, MASTER CYLINDER, RESURFACED FRONT ROTORS AND REPLACED FRONT BRAKE PADS, CHECKED BRAKE PEDAL TRAVEL.

ALL FEELS GOOD TO ME AND ANOTHER TECH. S/M FEELS THAT THERE IS SOMETHING WRONG

YES

NO

NO

- 3/28/2008 11:12:52 AM RAYD
- 9
 - 10 DID THAT MAKE A DIFFERENCE?
 - 11 NO, CANT DO THAT, HAVE YOU R REP CALL US IF NECESSARY, BUT IF THIS CAR IS SAME AS OTHERS, IT IS WHAT IT IS

WHEN THE CAR FIRST CAME IN IT FELT THE SAME AS OTHER IDENTICAL ODY'S, OUR REP TOLD US TO REPLACE THE M/C, ROTORS, PADS ETC;

NO, THIS CAR BRAKES FEELS LIKE OTHER IDENTICAL CARS, THE CUSTOMER WANTS OUT OF THIS CAR, MY MANAGER WANTED US TO CALL AND SEE IF WE COULD GET 05 PARTS FOR THIS CAR, THEY SUPERCEED TO WHAT WE HAVE ALREADY

- 5/2/2008 6:17:09 AM JAMESH
- 12 F/E

HANKS (F/E) DID SUPER BLEED FIXED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2467667	CHRISV	10/11/2007	JAMESH	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD?; MOD 5X THEN BLEED	
		ResIn Source:	None
		Status:	N/A
		Date:	
		Mileage:	5,881

Dealer #: 208224	TZ: EST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: WILLIAM NEELY	Training %: 54	Year: 2007	Model: ODYSSEY
Serv Ph: (828) 264-6006	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: HIGH COUNTRY HONDA 1440 BLOWING ROCK ROAD BOONE NC 28607		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (828) 264-6006	Fax #: 8282646067	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: CEDRIC STONE	Zone/Dist: 06K	Engine #: J35A73215290	Trans #: B36A9049585
Previous Dealer/Contact	Date	Em Type:	
		RO #: 54841	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/11/2007 11:55:16 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO KG
 - 4 MOD THE ABS 5X THEN BLEED AND RECK

10/18/2007 7:43:56 AM JAMESH

- 5
- 6 DID YOU GET AIR WHEN BLED
- 7 REPLACE THE MODULATOR

Information from Dealer

PEDAL GOES ALMOST TO FLOOR
NO
YES ANOTHER 07 AND THERE IS A DIFF

5 PANIC STOPS AND BLED BRAKES TWICE UPDATED ALL
AVAILABLE CONTROL MODULES
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2435962	LANCEK	08/31/2007	RICKT	9

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	AHM: CAR BROUGHT TO AHM, NTF	
		ResIn Source:	AHM Date: 06/06/2008
		Status:	N/A Mileage: 11,077

Dealer #: 206998	TZ: CST	VIN: 5FNRL38487B4 [REDACTED]	Err:
Dir Cont: LEON IMHOLTE	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (952) 938-1717	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: CAROLINE GATES		Doors: 5DR	WD: 2
Parts Mgr: TIMOTHY LEWIS		Fact: LINCOLN	Country: USA
Dir Name: LUTHER HOPKINS HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
250 5TH AVENUE SOUTH		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
HOPKINS MN 55343		Engine #: J35A63204307	Trans #: P36A5000108
Phone: (952) 938-1717	Fax #: 9529088501	Em Type:	
DPSM: Dick Sargent II	Zone/Dist: 08G	RO #: 329387	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

8/31/2007 10:50:19 AM	LANCEK		
1 ORIGINAL COMPLAINT			BRAKE PETAL TRAVELS TOO FAR / SOFT PETAL, VSA MODULATOR AND MASTER CYLINDER WAS REPLACED LAST VIST PETAL WAS GOOD FOR 2000 MILES
2 PREVIOUS REPAIRS OR PARTS REPLACED?			YES
3 PREVIOUS REPAIR DESCRIPTION			REPLACED VSC MODULATOR, DROVE 2 MILES PETAL WAS GOOD, WENT TO PARK VAN THEN PETAL WENT JUST ABOUT ALL THE WAY TO THE FLOOR, REPLACE VSA MODULATOR AGAIN, THIS ONE WAS GOOD FOR 5000 MILES, THEN PETAL WENT SOFT AGAIN
4 CHECK THE CALIPER SLIDE PIN, ALL PADS, HOSES?			YES
5 EXERCISE THE ABS AND BLEED 2-3X AS PER THE SM AND RETEST			
9/4/2007 10:47:16 AM	DAVIDK		
6 CB TO DEALER,			CAR HAS NOT BEEN WORKED ON YET WILL LET YOU KNOW
11/1/2007 2:13:14 PM	RAYD		
7			CAR KEEPS COMING BACK WITH A LOW BRAKE PEDAL
8 CAN YOU DUPLICATE?			YES, IT LEAVES OK, BUT WHEN IT COMES BACK THE PEDAL IS LOW
9 DO YOU HAVE THE CAR NOW?			NO, IT WILL BE HERE TOMORROW
10 WHAT TOOLS WERE USED TO BLEED THE SYSTEM?			PROCEDURE IN THE SHOP MANUAL
11 BY PUMPING THE BRAKE PEDAL?			YES
12 DID HE GET AIR OUT?			THE M/C AND MODULATOR WERE REPLACED SO YES, HE GOT AIR OUT BECAUSE OF THAT
13 HOW MANY MILES?			14K
14 WHEN YOU GET THE CAR TOMORROW, VERIFY THE COMPLAINT, THEN EXERCISE THE ABS, FIND OUT IF THE PEDAL COMES UP, THEN CALL ME BACK, ASK FOR RAY			
11/8/2007 12:58:58 PM	TOMP		
15			LEON
16			CURRENT MILEAGE 13937
17			EXERCISING ABS DID NOT CHANGE PEDAL HEIGHT.
18			DID PRESSURE BLEED, THAT DID NOT AFFECT PEDAL HEIGHT.
19			THEN EXERCISED ABS 30 TIMES AND GOT ABOUT 7MM IMPROVEMENT.
20 COMPARE TO OTHER LIKE CAR?			YES; FEELS THE SAME, RIGHT NOW.
21 THEN YOU ARE DONE FOR TODAY.			
11/14/2007 10:16:55 AM	RUDYG		
22 11/14/2007 10:17:42 AM RUDYG			CAN I TALK TO RAY?
23 WHAT ARE WE AT WITH THIS?			I TALKED TO OWNERS WIFE ON FRIDAY, C/S THAT PEDAL WENT TO FLOOR. PUMPING PEDAL BROUGHT PEDAL BACK. RIGHT
24 YOU CAN'T DUPLICATE THIS?			NO, WE GAVE IT BACK TO CUST
25 DO YOU HAVE CAR RIGHT NOW?			YES, BUT IT HAS HAD 3 MODULATORS ALREADY
26 SO AS FAR AS YOU KNOW IT IS STILL OK			OK
27 NEED TO SEE IF IT STAYS FIXED. THIS IS UNDER INVESTIGATION SO I DON'T HAVE A CONFIRMED FIX FOR YOU. IF CAR COMES BACK SEE IF PEDAL COMES UP AFTER MODULATING. IF YES, CALL US BACK, WE WILL WANT MODULATOR			
4/21/2008 6:39:55 AM	RICKT		
28 VEHICLE RECEIVED FROM MEDIATION GROUP. HAS BEEN BOUGHT BACK. MILEAGE 19079			
4/22/2008 10:26:13 AM	RICKT		
29 KEYS GIVEN TO JOHNH FOR EVALUATION			
6/6/2008 1:10:10 PM	RICKT		

30 CAR HAS BEEN DRIVEN EXTENSIVELY BY DAVEK,
JOHNH, GEORGEK. NO TROUBLE FOUND. CAR TO BE
RETURNED TO MEDIATION. 19504 MILES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2403410	DAVIDK	07/23/2007	AMYB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW MUSHY	ABS?; REPLACED	
		Resin Source: None	Date:
		Status: N/A	Mileage: 9,067

Dealer #: 206998	TZ: CST	VIN: 5FNRL38487B [REDACTED]	Err:
Dir Cont: LARRY	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: (952) 938-1717	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: CAROLINE GATES		Doors: 5DR	WD: 2
Parts Mgr: TIMOTHY LEWIS		Fact: LINCOLN	Country: USA
Dir Name: LUTHER HOPKINS HONDA 250 5TH AVENUE SOUTH HOPKINS MN 55343		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (952) 938-1717	Fax #: 9529088501	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: Dick Sargent II	Zone/Dist: 08G	Engine #: J35A63204307	Trans #: P36A5000108
Previous Dealer/Contact	Date	Em Type:	
		RO #: 329387	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

7/23/2007 11:44:21 AM DAVIDK

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 DOES IT GO TO THE FLOOR
- 5 BLEED
- 6 IF AIR FOUND REPALCE MODULATOR. TO A POINT IT IS NORMAL. IF EXCIVE REPALCE MODULATOR

10/3/2007 10:56:39 AM AMYB

7 SURVEY

Information from Dealer

MUSHY BRAKE PEDAL. THIS VEHICLE IS BACK IN FOR THE 4TH TIME. ORIGINALLY AT 3146 MILES HE HAD A MUSHY PEDAL. WE INSTALLED A NEW MODULATOR AND BLEED SYSTEM. THAT WORKED FOR A DAY. THE PEDAL WENT LOW. WE INSTALLED A NOTHER MODULATOR AND HE HAS BEEN GONE FOR 6000 MILES. TODAY DRIVING THE VAN THE PEDAL IS BACK TO FEELING SOFT AND MUSHY. WHAT IS THE FIX FOR THESE 07 ODY HAVING THESE PROBLEMS?
 YES
 REFER TO ABOVE
 NOT ALL THE WAY. FEELS LIKE IT IS REAL MUSHY
 NOT YET

LARRY SCHWARTZ 22815 WAGONWHEEL LANE LORETTO, MN 55357 PENDED>LIGHT>DONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2549114	LANCEK	02/05/2008	LANCEK	1

Code **Original Complaint**
P 4150 BRAKE GOES TO FLOOR

Probable Cause/Solution
MODULATOR; EXERCISE THE ABS AND BLEED AS PER THE S

ResIn Source: None

Date:

Status: N/A

Mileage: 9,977

Dealer #: 208011	TZ: MST	VIN: 5FNRL38627B [REDACTED]	Err:
Dir Cont: JIM WILSON	Training %: 85	Year: 2007	Model: ODYSSEY
Serv Ph: (623) 974-9700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MICHAEL SOUTHERN		Doors: 5DR	WD: 2
Parts Mgr: RANDY HOOKER		Fact: LINCOLN	Country: USA
Dir Name: ARROWHEAD HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
8380 WEST BELL ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PEORIA AZ 85382		Engine #: J35A73216480	Trans #: B36A9053135
Phone: (623) 974-9700	Fax #: (623) 815-2087	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 443422	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/5/2008 4:04:31 PM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 EXERCISE THE ABS AND BLEED AS PER THE SM,
MONITOR FOR AIR.

Information from Dealer

BRAKE PEDAL GOES TO FLOOR
NO
YES, IF I EXERCISE THE ABS THE PRDAL GET FIRM

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2646961	KEITHC	07/09/2008	CHRISV	3

Code **Original Complaint**
P 4150 BRAKE FEEL (SOFT, LOW,2X

Probable Cause/Solution
REPLACE MODULATOR

ResIn Source: None
Status: N/A

Date:
Mileage: 17,811

Dealer #: 208229	TZ: EST	VIN: 5FNRL38727B [REDACTED]	Err:
Dir Cont: BOBBY CUTLER	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: (410) 267-7100	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DAVID TENNANT		Doors: 5DR	WD: 2
Parts Mgr: FRANK HARRIS		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF ANNAPOLIS 1736 WEST STREET ANNAPOLIS MD 21401		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (410) 267-7100	Fax #: 4102675925	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: BILL	Zone/Dist: 06F	Engine #: J35A73216756	Trans #: B36A9053718
Previous Dealer/Contact	Date	Em Type:	
		RO #: 191973	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

7/9/2008 12:04:15 PM KEITHC	
1 ORIGINAL COMPLAINT	BRAKE PEDAL LOW, PERFORMED SUPER BLEED 6/28/08 AT MILEAGE 17543. CUST STATES MUST PRESS PEDAL HARD TO STOP. FELT SOME TRAVEL IN PEDAL AND PERFORMED SUPER BLEED AGAIN. ANY NEW DEVELOPMENTS?
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	SUPER BLEED
4 REPLACE MODULATOR	
7/29/2008 7:30:10 AM TOMP	
5	BOBBY
6	CAR HERE TODAY SAYS PEDAL GOES TO THE FLOOR WHEN SLOWING FROM HIGHWAY SPEEDS AND LOW SPEEDS.
7 CAN YOU DUPLICATE THE COMPLAINT?	NO; BUT THE PEDAL DOES SEEM TO HAVE SOME SOFT SPOTS, IF I'M PAYING ATTENTION.
8 EXERCISE THE VSA AND ABS; GOOD AS IT GETS.	
9 REFER TO DSM BEFORE REPLACING ANY MORE PARTS FOR THIS COMPLAINT.	
7/30/2008 7:17:08 AM CHRISV	
10	COMPARED TO A KG AND THERE IS A DIFF
11 PERFORM SUPER BLEED PROCEDURE	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2385005	CHRISV	06/28/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; ACTIVATE ABS THEN BLEED	
		Resln Source: None	Date:
		Status: N/A	Mileage: 6,394

Dealer #: 207734	TZ: EST	VIN: 5FNRL38777B [REDACTED]	Err:
Dir Cont: MATT SHELTON	Training %: 83	Year: 2007	Model: ODYSSEY
Serv Ph: (703) 934-8500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: OSCAR ORTIZ		Doors: 5DR	WD: 2
Parts Mgr: JAMES HERMANN		Fact: LINCOLN	Country: USA
Dir Name: ROSENTHAL FAIRFAX HONDA 11020 MAIN STREET FAIRFAX VA 22030		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (703) 934-8500	Fax #: (703) 273-4036	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: MICHAEL RIEDEL	Zone/Dist: 06C	Engine #: J35A73216884	Trans #: B36A9054900
Previous Dealer/Contact	Date	Em Type:	
		RO #: 605037	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/28/2007 2:30:01 PM CHRISV
- 1
 - 2 IS IT GOING TO THE FLOOR
 - 3 MON THE ABS THEN BLEED, IF NC REPLACE ABS MOD

Information from Dealer

BRAKE PEDAL GOES TOO FAR DOWN
NO, JUST LOWER THAN A KG

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2410607	GARYR	07/31/2007	GARYR	6

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT	08/06: MANUALLY BLED LF 3X FIXED
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 6,127

Dealer #: 207734	TZ: EST	VIN: 5FNRL38777B	Err:
Dir Cont: MATT SHELTON	Training %: 82	Year: 2007	Model: ODYSSEY
Serv Ph: (703) 934-8500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: OSCAR ORTIZ		Doors: 5DR	WD: 2
Parts Mgr: JAMES HERMANN		Fact: LINCOLN	Country: USA
Dir Name: ROSENTHAL FAIRFAX HONDA 11020 MAIN STREET FAIRFAX VA 22030		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (703) 934-8500	Fax #: 7032734036	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: MICHAEL RIEDEL	Zone/Dist: 06C	Engine #: J35A73216884	Trans #: B36A9054900
Previous Dealer/Contact	Date	Em Type:	
		RO #: 612111	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

7/31/2007 1:25:41 PM GARYR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 COMPARE TO OTHER 07
- 5 ACTIVATE ABS SEVERAL TIMES THEN MANUALLY BLEED

8/3/2007 9:32:34 AM GARYR

6 CB

8/3/2007 10:28:05 AM GARYR

7 CB

8/6/2007 8:47:12 AM GARYR

8 CB

9/27/2007 4:36:19 PM GARYR

9 PEND TO DAVE K CHK OUT THE C/R CONTACT

Information from Dealer

BRAKE PEDAL IS SOFT AND LOW.

YES

REPLACED EVERTHING BUT BOOSTER

COMPARED TO 6 OTHER 07 AND THIS ONE IS SLIGHTLY SOFTER.

AT LUNCH

MATT IS OFF TODAY

ACTIVATED THE MOD AND MANUALLY BLED THE REARS, RF AND THEN BLEED THE LF 3X AND THE PEDAL GOT HARD.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2267089	GARYR	01/31/2007	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT, TOO MUCH TR	ACTIVATE ABS AND BLEED
	Resln Source: None	Date:
	Status: N/A	Mileage: 642

Dealer #: 206602	TZ: CST	VIN: 5FNRL387X7B	Err:
Dir Cont: CHENG DANNY	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (713) 776-4800	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: KELLY GOLDSBERRY		Doors: 5DR	WD: 2
Parts Mgr: GREG DUCKWORTH		Fact: LINCOLN	Country: USA
Dir Name: GILLMAN HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
10595 WSAMHOUSTON PK S		WhtBdy: ABS, AIR BAG, TCS, USA	
HOUSTON TX 77099		Engine #: J35A73217054	Trans #: P36A5000660
Phone: (713) 776-4800	Fax #: (713) 776-7170	Em Type:	
DPSM: VERNON SAGE	Zone/Dist: 03C	RO #: 77149	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/31/2007 1:02:28 PM GARYR
- 1
 - 2 CAN YOU DUP
 - 3 MEASURE THE PEDAL TRAVEL THEN ACTIVATE THE ABS AND BLEED THE SYS. CHK IF PEDAL TRAVEL IMPROVED.

Information from Dealer

CUST STATES THE BRAKE PEDAL IS TOO SOFT. HAS TOO MUCH TRAVEL
FEELS OK TO ME I DID FIND SOME BROWN FLAKES IN THE M/C RES.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2538413	KENE	01/22/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEELS SOFT	CHARACTERISTIC; COMPARE TO LIKE YEAR		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 3,620

Dealer #: 207960	TZ: EST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: JOSEPH BOSTICK	Training %: 98	Year: 2007	Model: ODYSSEY
Serv Ph: (864) 234-6632	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DON FOOTE		Doors: 5DR	WD: 2
Parts Mgr: FLOYD MARSHALL		Fact: LINCOLN	Country: USA
Dir Name: BREAKAWAY HONDA 330 WOODRUFF RD. GREENVILLE SC 29607		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (864) 234-6632	Fax #: (864) 234-0355	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73217544
DPSM: PER BOLLNER	Zone/Dist: 06J	Em Type:	Trans #: B36A9056266
Previous Dealer/Contact	Date	RO #: 258753	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 1/22/2008 7:32:26 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO ANOTHER 2007
 - 5 THEY ARE DIFFERENT THAN 06, CHARACTERISTIC

Information from Dealer

BRAKE PEDAL IS CLOSE TO FLOOR. FEELS SPONGY.
 YES
 REPLACED MASTER CYLINDER AND TCS MODULATOR FOR
 SAME COMPLAINT IN SEPT 07 WITH 1446 MILES.
 NOT YET

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2423424	KEITHC	08/16/2007	KEITHC	1

Code **Original Complaint**
P 4150 BRAKE FEEL SOFT

Probable Cause/Solution
REPLACE MODULATOR

ResIn Source: None
Status: N/A

Date:
Mileage: 7,817

Dealer #: 207676	TZ: PST	VIN: 5FNRL387X7B	Err:
Dir Cont: AHIN SAECHAO	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (916) 783-5667	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: GREG LEATHERMAN		Doors: 5DR	WD: 2
Parts Mgr: KEVIN DUELL		Fact: LINCOLN	Country: USA
Dir Name: AUTOWEST HONDA-ROSEVILLE 500 AUTO MALL DR. ROSEVILLE CA 95661		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (916) 783-5667	Fax #: (916) 783-9210	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A73217682	Trans #: P36A5000197
Previous Dealer/Contact	Date	Em Type:	
		RO #: 423750	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/16/2007 8:12:46 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPLACE MODULATOR

Information from Dealer

CUST STATES BRAKE PEDAL FEELS SPONGY
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2478048	DAVEM	10/25/2007	DAVEM	1

Code **Original Complaint**
P 4150 BRAKE FEEL, SOFT

Probable Cause/Solution
NORMAL?; COMP TO KG

ResIn Source: None

Date:

Status: N/A

Mileage: 4,711

Dealer #: 207971	TZ: PST	VIN: 5FNRL38777B [REDACTED]	Err:
Dir Cont: JOHN RAGAN	Training %: 51	Year: 2007	Model: ODYSSEY
Serv Ph: (425) 827-9300	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MARK KIRILENKO		Doors: 5DR	WD: 2
Parts Mgr: TIM KIRILENKO		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF KIRKLAND 12420 N.E. 85TH STREET KIRKLAND WA 98033		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (425) 827-9300	Fax #: (425) 827-7205	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73219145
DPSM: PETER HOLT	Zone/Dist: 02A	Trans #: P36A5002038	Em Type:
Previous Dealer/Contact	Date	RO #: 339568	Case Type: Technical
		W.O. #:	

Tech Line Suggests

10/25/2007 10:41:25 AM DAVEM

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 COMP TO LIKE, KG?
- 5 COMP TO A LIKE KG. IF SAME, ED CUST
- 6 BLEED BRAKES AND EXRCS ABS> MON

Information from Dealer

BRAKE PEDAL FEELS SOFT AND ALSO SEEMS TO HAVE EXCESSIVE TRAVEL.
NO
SEE ABOVE
NOT YET
OK. IF NOT?
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2454753	JOHNB	09/25/2007	JOHNB	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL TO FLOOR	TECH WANTS TO REPLACE MODULATOR; THEN REPLACE
		ResIn Source: None Date:
		Status: N/A Mileage: 9,168

Dealer #: 206773	TZ: CST	VIN: 5FNRL38687B- [REDACTED]	Err:
Dir Cont: JEREMY EALY	Training %: 45	Year: 2007	Model: ODYSSEY
Serv Ph: (417) 882-3900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN PULLIAM		Doors: 5DR	WD: 2
Parts Mgr: CHERYL BALENTINE		Fact: LINCOLN	Country: USA
Dir Name: DON WESSEL HONDA 3520 SO. CAMPBELL ST. SPRINGFIELD MO 65807		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (417) 882-3900	Fax #: 4178411693	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PAUL SEVERSON	Zone/Dist: 08M	Engine #: J35A73219293	Trans #: P36A5002210
Previous Dealer/Contact	Date	Em Type:	
		RO #: 454756	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/25/2007 12:10:04 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 SO THE PEDAL TOUCHES THE FLOOR AND THE CAR WILL NOT STOP
 - 5 HAVE YOU BLED THE SYSTEM TO NOTE IF THE PEDAL IMPROVES
 - 6 YOU WOULD NOT KNOW THAT UNLESS YOU BLED THE CAR TO FIND OUT
 - 7 NO, NOT COUNTLESS NUMBERS, HAVE THERE BEEN A FEW, YES, IS THIS THE SOLE ISSUE FOR THIS CAR? YOU AND I ARE NOT SURE; I WOULD FIRST ADVISE TO BLEED AND EXERCISE THE ABS
 - 8 I NOT ASKING YOU TO DO THAT, WE ARE SYSTEMATICALLY DETERMINING YOUR BRAKE PROBLEM..AIR?, MASTER, LOOSE AXLE NUT, MODULATOR, LEAK?...WE ARE MAKING SURE WHAT IS ACTUALLY THE CAUSE, NOT JUST GENERALLY ASSUMING
 - 9 THEN YOU CAN MAKE THAT DETERMINATION AND REPAIR; WE CAN ONLY ADVISE, YOU MAKE THE NECESSARY CALL

Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR ON HARD STOPS
NO
PEDAL DROPS TO THE FLOOR ON STOPS; MODULATOR?
NO, THE CAR STOPS BUT THE PEDAL DROPS LOW

NO, WHY WOULD I DO THAT; NO ONE HAS TOUCHED THE SYSTEM, SO NO AIR
LOOK, WE HAVE SEEN COUNTLESS MODULATORS ON THE ACCORD, SO DO YOU HAVE COUNTLESS MODULATOR REPLACEMENTS FOR LOW PEDAL ON ODYSSEY!!!
LOOK THIS IS A SAFETY ISSUE, I AM NOT GOING TO SEND THE CUSTOMER OUT IN THIS CAR

WE NEED TO REPLACE THE MODULATOR

OK, REF#

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2782211	DAVIDK	02/27/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	A/C CYCLE?; INTERVIEW CUST	
		Resln Source: None	Date:
		Status: N/A	Mileage: 21,116

Dealer #: 206501	TZ: PST	VIN: 5FNRL38757B [REDACTED]	Err:
Dir Cont: GREG VALENTINE	Training %: 36	Year: 2007	Model: ODYSSEY
Serv Ph: (707) 526-2722	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: BRYAN WRIGHT		Doors: 5DR	WD: 2
Parts Mgr: BOB BRADBURY		Fact: LINCOLN	Country: USA
Dir Name: MANLY HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
2750 CORBY AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SANTA ROSA CA 95407		Engine #: J35A73219459	Trans #: P36A5002512
Phone: (707) 526-2722	Fax #: 7075422950	Em Type:	
DPSM: JASON SCHER	Zone/Dist: 12B	RO #: 324903	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/27/2009 11:06:17 AM DAVIDK
- 1 ORIGINAL COMPLAINT

 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 POSS CUST FEELING THE VACUME CHANGE W A/C
 - 5 SEE HSB 07-045. MAKE SURE THIS MODULATOR IS INSTALLED

Information from Dealer

CUST COMPLAINED OF LOW PEDAL , INSTALLED UPDATED MODULATOR UNIT, BLEAD SYSTEM PEDAL IS HIGH AND PEDAL FEEL IS CORRECT. MONTH LATER CUST COMPLAINS OF SAME ISSUE. REBLEAD SYSTEM?INSTALLED ANOTHER MODULATOR? CANNOT DUPLICATE CUST COMPLAINT
 NO
 WE CAN NOT REPRODUCE.
 WILL CK W CUST.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2585063	DAVEM	03/31/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	PEDAL FADES	ABS MOD; RPLC	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 8,495

Dealer #: 208462	TZ: EST	VIN: 5FNRL38417B	Err:
Dir Cont: JIM HOTZLER	Training %: 97	Year: 2007	Model: ODYSSEY
Serv Ph: 813-929-7200	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RAY ROSADO		Doors: 5DR	WD: 2
Parts Mgr: ROY REYES		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF WESLEY CHAPEL		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
27750 WESLEY CHAPEL BL		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
WESLEY CHAPEL FL 33543		Engine #: J35A63205399	Trans #: P36A5002463
Phone: (813) 929-7200	Fax #:	Em Type:	
DPSM: DONALD LOGAN	Zone/Dist: 07M	RO #: 104957	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/31/2008 6:09:40 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 RPLC THE ABS MOD

Information from Dealer

YES
 MASTER CYL
 7k ago, car was IN FOR SOFT PDL. WE BLEED THEM AND ALL WAS OK. CUST CAME BACK 1 WEEK AGO AND PDL WENT TO FLOOR. I ORDERED A NEW MSTR AND BOOSTER AND ALL WAS OK FOR 1 WEEK, THEN IT WENT SOFT AGAIN A FEW X PER THE CUST, BUT IS FERM TODAY
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2630173	TOMP	06/11/2008	JOHNB	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL; SOFT PEDAL	VSA MODULATOR; REFER TO KB 10532
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 10,211

Dealer #: 206952	TZ: CST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: LARRY CONN	Training %: 98	Year: 2007	Model: ODYSSEY
Serv Ph: (314) 894-1330	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RICK WITGES		Doors: 5DR	WD: 2
Parts Mgr: TODD HANSEN		Fact: LINCOLN	Country: USA
Dir Name: ST. LOUIS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5939 S. LINDBERG BLVD.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SAINT LOUIS MO 63123		Engine #: J35A73219492	Trans #: P36A5002308
Phone: (314) 894-1330	Fax #: 3146491381	Em Type:	
DPSM: JOHN LENON	Zone/Dist: 08J	RO #: 316579	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/11/2008 11:59:35 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 CAN YOU DUPLICATE THE COMPLAINT?
 - 6 REFER TO KB 10532

Information from Dealer

SOFT BRAKE PEDAL
 YES
 BRAKE MASTER REPLACED AT 2718 MILES.
 LARRY
 YES

10/2/2008 9:56:30 AM JOHNB

- 7
 - 8
 - 9 WHILE STOPPING VEHICLE
 - 10 POSSIBLY PUSHING THROUGH BOOSTER; PLEASE SEE:
 BRAKE PDL SINKS @ STOPS (M/CYL TEST #2) Tech Line
 Knowledge Base Name: 4853 Issue Date: 01-Feb-1996
 Source: HSN-96/02I
 - 11 BRAKE PEDAL SINKS @STOPS (M/CYL TEST #1) Tech
 Line Knowledge Base Name: 4318 Issue Date: 01-Feb-1995
 Source: HSN-95/02C
 - 12 ROAD TEST VEHICLE AND NOT PERFORMANCE WHEN
 STOPPING
- (TECH TIMOTHY GODFREY / MILEAGE 14195)
 BRAKE PEDAL GOING TO FLOOR. M/C AND MODULATOR
 HAVE BOTH BEEN REPLACED. BOTH HAVE TEMPORARILY
 FIXED T HIS PROBLEM.
 NO, WHEN ALREADY STOPPED AND PUSHING THE PEDAL
 MORE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2589280	RUDYG	04/04/2008	KEITHC	2

Code **Original Complaint**
P 4150 BRAKE FEEL (SOFT, LOW)

Probable Cause/Solution
MODULATOR?; REPLACE

ResIn Source: None
Status: N/A

Date:
Mileage: 8,631

Dealer #: 206795	TZ: PST	VIN: 5FNRL38797B- [REDACTED]	Err:
Dlr Cont: ALEX OBERO	Training %: 31	Year: 2007	Model: ODYSSEY
Serv Ph: (408) 249-1811	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: DAVID MORRONE		Doors: 5DR	WD: 2
Parts Mgr: STEVEN SMITH		Fact: LINCOLN	Country: USA
Dlr Name: HONDA OF STEVENS CREEK 4590 STEVENS CREEK BL. SAN JOSE CA 95129		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (408) 249-1811	Fax #: 4082470506	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A73219555 Trans #: P36A5002678
DPSM: KIM TOWER	Zone/Dist: 12G	Em Type:	RO #: 185555
Previous Dealer/Contact	Date	Case Type: Technical	W.O. #:

Tech Line Suggests

4/4/2008 5:00:35 PM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ARE YOU SURE THIS IS NOT NORMAL?
- 4 DID PEDAL IMPROVE AFTER ABS ACTIVATION?
- 5 REPLACE MODULATOR

4/14/2008 9:50:31 AM KEITHC

- 6
- 7 REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES ALL THE WAY DOWN BEFORE STOPPING. CONFIRMED COMPLAINT. ACTIVATED ABS, SAME PROBLEM OCCURED. BLED BRAKE FLUID, STILL THE SAME.
NO
YES
YES, A LITTLE

REPLACED MODULATOR, KEEPS ACTIVATING, CODE 51-1, PUMP MOTOR FAILURE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2499826	GARYR	11/26/2007	AMYB	7

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT	REPL MOD, CALL-IN	
		ResIn Source: None	Date:
		Status: P RCV	Mileage: 9,842

Dealer #: 208330	TZ: CST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: KEN MACDONALD	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (251) 626-1118	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KEN MACDONALD		Doors: 5DR	WD: 2
Parts Mgr: CHRISTOPHER SMALLWOOD		Fact: LINCOLN	Country: USA
Dir Name: TAMERON HONDA EASTERN SHORE 9871 JUSTINA AVENUE DAPHNE AL 36526		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (251) 626-1118	Fax #: 2516264759	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: VAN CROCKER	Zone/Dist: 07D	Engine #: J35A73219970	Trans #: P36A5003063
Previous Dealer/Contact	Date	Em Type:	
		RO #: 51356	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/26/2007 1:19:42 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPL THE MODULATOR BLEED SYS THEN ACTIVATE ABS AND BLEED AGAIN.
 - 4 PAUL, PLEASE CALL-IN MOD FOR JOHN H

Information from Dealer

SOFT BRAKE PEDLA--- COMES UP AFTER USING THE ABS-GRAVITY BLEED AND VAC BLEED N/C. THEN ACTIVATED THE ABS AND PEDAL CAME UP.

11/27/2007 12:27:53 PM PAULI

- 5 WILL P/U

12/19/2007 2:10:34 PM PAULI

- 6 208330 RO Date: 2007-11-28 Claim Number: 514752
- 7

R&R
57110-SHJ-964 MODULATOR ASSY., VSA

12/19/2007 2:39:29 PM PAULI

- 8 FAXED SHIP REQUEST
- 9 (GENERATED REQ #1TL0155)

12/20/2007 11:37:31 AM PAULI

- 10 VSA RCVD--FRWD>JH

1/10/2008 3:44:13 PM AMYB

- 11 SURVEY

KEN MACDONALD* 11762 HALEGON LOOP DAPHNE, AL 36526

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2327974	RUDYG	04/18/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	VSA MODULATOR?; ACTIVATE AND RECHECK PEDAL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,255

Dealer #: 207029	TZ: EST	VIN: 5FNRL38687B [REDACTED]	Err:
Dir Cont: PACYNA MICHAEL	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (941) 923-3413	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: BRUCE RAND		Doors: 5DR	WD: 2
Parts Mgr: BRIAN JOHNSON		Fact: LINCOLN	Country: USA
Dir Name: WILDE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
7333 S. TAMIAMI TRAIL		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SARASOTA FL 34231		Engine #: J35A73220200	Trans #: P36A5003210
Phone: (941) 923-3413	Fax #: (941) 924-8569	Em Type:	
DPSM: ERIN BAILEY	Zone/Dist: 07K	RO #: 179609	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

4/18/2007 11:46:50 AM RUDYG

1 04/18/2007 11:47:50 AM RUDYG

2

3 REPAVED ANY PARTS?

4 HOW DID YOU BLEED?

5 REMOVE WHEELS WITH VEH ON LIFT AND VISUALLY INSPECT BRAKE OPERATION AT EACH WHEEL. LOOK FOR ABNORMAL FLEXING DURING BRAKE APPLICATION. IF YES, REMOVE CALIPER PINS AND RECHECK. POSS CALIPER PIN BENT OR MISINSTALLED PADS. IF OK, TEST DRIVE AND GET ABS TO MODULATE ALL 4 WHEELS. IF PEDAL IMPROVES, REPLACE ABS MODULATOR

Information from Dealer

CUSTOMER COMPLAINT, BRAKE PEDAL GOES TO FLOOR, ALSO FEELS SOFT, CHECK BRAKE OPERATION PEDAL IS SOFT, BLEED BRAKE SYSTEM FOUND NO AIR IN SYSTEM, INSPECT ALL FOUR BRAKE CALIPERS. WE ACTIVATED VSA SOLENOIDS WITH HDS AND NO CHANGE NO USED AN ASSISTANT OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2651982	DAVEM	07/17/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	MOD; RPLC> FAXED KB 15679	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 20,579

Dealer #: 207316	TZ: EST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: ANDREW	Training %: 60	Year: 2007	Model: ODYSSEY
Serv Ph: (239) 643-4044	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: WILLY DEMJANCZUK		Doors: 5DR	WD: 2
Parts Mgr: DAVID SANCHEZ		Fact: LINCOLN	Country: USA
Dir Name: GERMAIN HONDA OF NAPLES 3707 DAVIS BOULEVARD NAPLES FL 34104		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (239) 643-4044	Fax #: 2396430718	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ERIN BAILEY	Zone/Dist: 07K	Engine #: J35A73220494	Trans #: P36A5003718
Previous Dealer/Contact	Date	Em Type:	
		RO #: 680659	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

7/17/2008 7:59:05 AM DAVEM

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 VRFY?
- 5 RPLC ABS MOD> FAXED KB 15679

BRAKE PEDAL FEELS SOFT, PEDAL GOES DOWN TO FLOOR, ADVISE
 YES
 SAME COMPLAINT, BRAKE MASTER CYLINDER WAS REPLACED.
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2389036	RUDYG	07/05/2007	RUDYG	1

Code **Original Complaint**
P 4150 BRAKE FEEL SOFT

Probable Cause/Solution
MODULATOR?; REPL

ResIn Source: None
Status: N/A

Date:
Mileage: 5,388

Dealer #: 207068	TZ: PST	VIN: 5FNRL38717B-████████	Err:
Dir Cont: JOEL ZAMORA	Training %: 46	Year: 2007	Model: ODYSSEY
Serv Ph: (559) 435-5000	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: EDWARD LOCKETT		Doors: 5DR	WD: 2
Parts Mgr: JAMES PALLOTTA		Fact: LINCOLN	Country: USA
Dir Name: CLAWSON HONDA OF FRESNO 6346 NORTH BLACKSTONE FRESNO CA 93710		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (559) 435-5000	Fax #: (559) 435-6324	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: RON HALEM	Zone/Dist: 12J	Engine #: J35A73220628	Trans #: P36A5003699
Previous Dealer/Contact	Date	Em Type:	
		RO #: 383638	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/5/2007 9:44:12 AM RUDYG
- 1 07/5/2007 09:44:20 AM RUDYG
 - 2 COMPARED TO K/G?
 - 3 DID NOT IMPROVE WITH M/C REPL?
 - 4 CK BRAKES, CALIPERS, CK PARKING BRAKES AND IF NOTHING OBVIOUS REPL VSA MODULATOR

Information from Dealer

CUSTOMER STATES WHEN BRAKING VEHICLE DOES NOT STOP RIGHT AWAY ALSO THINKS LIKE BRAKE PEDAL HAS TOO MUCH TRAVEL.
YES, IT IS A LITTLE SOFT WHEN COMPARED TO K/G. REPL'D M/C AND STILL A LITTLE SPONGY
I BLED AT M/C ONLY AND ON TEST DRIVE I ACTIVATED ABS. I DID THAT AND THEN CAME BACK TO BLEED SYSTEM. IT SEEMED TO IMPROVE WITH BLEEDING
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2547527	TOMP	02/04/2008	DAVIDK	5

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEAL SPONGY	CUST PUSHING THRU BOOSTER	
		Resln Source: None	Date:
		Status: N/A	Mileage: 14,199

Dealer #: 207799	TZ: MST	VIN: 5FNRL38777B4 [REDACTED]	Err:
Dir Cont: MICHAEL JONES	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (307) 745-8921	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: TIMOTHY SCHERMERHORN		Fact: LINCOLN	Country: USA
Dir Name: GREG MCCARTY HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
2102 SOUTH 15TH STREET		WhtBdy: ABS, AIR BAG, TCS, USA	
LARAMIE WY 82070		Engine #: J35A73221333	Trans #: P36A5005103
Phone: (307) 745-8921	Fax #: 3077458865	Em Type:	
DPSM: ALAN CUNNINGHAM	Zone/Dist: 02J	RO #: 107394	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

2/4/2008 9:33:53 AM	TOMP	
1 ORIGINAL COMPLAINT		BRAKE PEDAL FEELS SPONGY
2 PREVIOUS REPAIRS OR PARTS REPLACED?		NO
3		MICHAEL JONES
4 CAN YOU DUPLICATE THE COMPLAINT?		YES
5 WHAT HAVE YOU DONE SO FAR?		2 MASTERCYCLIDERS AND A VACUUM BOOSTER, WERE REPLACED.
6 DID YOU DO THE WORK?		NO
7 HAVE YOU DONE ANY WORK SO FAR ON THE BRAKES?		NO
8 UNDER INVESTIGATION; REFER TO KB 15521		
2/6/2008 7:15:39 AM	JOHNB	
9		REPLACED MODULATOR AND NOW CANNOT COMMUNICATE TO IT WITH HDS
10 CAN YOU COMMUNICATE WITH ALL OTHER SYSTEMS IN VEHICLE		YES
11 PART NUMBER OF MODULATOR INSTALLED		57110-SHJ-964
12 CORRECT NUMBER; PLUG ORIGINAL MODULATOR ONTO CONNECTOR AND NOTE IF CAN COMMUNICATE TO VERIFY IF NEW UNIT CAUSE; IF SAME, THEN CHECK POWER AND GROUND TO MODULATOR; CHK FOR POOR CONNECTIONS/BENT PINTS		
2/6/2008 2:09:28 PM	LARRYL	
13		BRIAN, VEH KEEPS SETTING U0133, IF I CLEAR IT RESETS, NOW IT DOES, VEH DID HAVE NEW MOD,
14 ORIG VSA MOD		I CHKED GRND AND CLEANED
15 HAV EYOU CHKED PWR AND GRNDS		
16 CHK PWRS, ALSO CHK K-LINE FROM DLC TO VSA		
2/18/2008 7:30:12 AM	KEITHC	
17		VICTOR, PEDAL SINKS AT STOPS
18 HOW HARD ARE THEY PUSHING ON THE PEDAL		HARDER THAN NORMAL
12/30/2008 7:04:21 AM	DAVIDK	
19		WE REPLACED THE VSA AND ACTIVATED THE VALVES CUST RETURNS W SAME PROBLEM
20 TO A POINT SOME SPUNGY IS NORMAL. REPLACE VSA WITH UPDATED PART #57110-SHJ-A61		

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2482751	KENE	11/01/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	NORMAL; EDUCATE CUST	
		Resln Source: None	Date:
		Status: N/A	Mileage: 12,775

Dealer #: 207805	TZ: CST	VIN: 5FNRL38627B- [REDACTED]	Err:
Dir Cont: KARL SMITH	Training %: 58	Year: 2007	Model: ODYSSEY
Serv Ph: (281) 358-8880	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DARYL TUCKER		Doors: 5DR	WD: 2
Parts Mgr: JONAH CASTELLOW		Fact: LINCOLN	Country: USA
Dir Name: STERLING MCCALL HONDA 22575 HIGHWAY 59 NORTH KINGWOOD TX 77339		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (281) 358-8880	Fax #: (281) 358-1006	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ERIC PIZZECK	Zone/Dist: 03J	Engine #: J35A73221397	Trans #: P36A5004977
Previous Dealer/Contact	Date	Em Type:	
		RO #: 93350	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/1/2007 6:06:07 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 WHY DID YOU REPLACE THE MASTER CYL
 - 5 CAN YOU DUP
 - 6 NEED TO DUPLICATE HAVE DPSM EVALUATE, 07 HAVE LOWER PEDAL THAN 06

Information from Dealer

CUSTOMER STATES THE BRAKES WILL NOT STOP AT TIMES, THE PEDAL GOES TO THE FLOORBOARD (INTERMITTANT) HAS HAPPENED TWICE SINCE CAR WAS PICKED UP FROM LAST SERVICE.

YES

REPLACED BRAKE MASTER CYLINDER

TESTING SHOWED IT

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2456161	DAVIDK	09/26/2007	AMYB	4

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW PEDAL FEEL COMPARED TO 07	10/1: SAME PEDAL TRAVLE AS K/G CAR
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 4,792

Dealer #: 207286	TZ: CST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: JAMES COLEMAN	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (641) 752-0342	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES COLEMAN		Doors: 5DR	WD: 2
Parts Mgr: MARK WEITZELL		Fact: LINCOLN	Country: USA
Dir Name: KEN WISE HONDA 1000 N. 3RD AVE. MARSHALLTOWN IA 50158		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (641) 752-0342	Fax #: 6417526224	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PAUL SEVERSON	Zone/Dist: 08M	Engine #: J35A73221405	Trans #: P36A5005022
Previous Dealer/Contact	Date	Em Type:	
		RO #: 20211	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/26/2007 2:36:14 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 UNDER INVESTIGATION AT THIS TIME. WE ARE LOOKING FOR PEDAL TRAVLE WITH ENOUGH EFFORT TO HOLD BACK TRANS CREEP. WE WILL ALSO NEED THE K/G CAR, SWAP VSA MODULATOR

Information from Dealer

BRAKE PEDAL SEEMS LOW AND CAR WON'T STOP WELL IN APANIC STOP. BRAKES WORKED BETTER WHEN VAN WAS NEW AND HAVE GOTTEN WORSE SINCE.

YES

INSPECTED BRAKES AND BLEED BRAKE SYSTEM, REPLACED MASTER CYLINDER.

I HAVE NOT TRYED TO ACTIVATE ABS. WE DID COMPAIR THIS CAR TO A K/G 07 THE PEDAL IS A LOT LOWER THEN K/G. WE REPALCED THE MASTER NO CHANGE. BLEED BRAKES. NO AIR NO CHANGE

- 10/1/2007 6:11:43 AM TOMP
- 6
 - 7
 - 8
 - 9
 - 10
- 10/1/2007 7:44:56 AM DAVIDK
- 11
- 10/26/2007 9:28:45 AM AMYB
- 12 SURVEY

JAMES:
HAVE INFO DAVEK ASKED FOR.
PEDAL HEIGHT IS 6 1/8"
PEDAK HEIGHT WHEN BRAKES ARE FIRST APPLIES IS 5 5/8"
COMPARE TO OTHER LIKE CAR AND IT IS THE SAME.

JAMES COLEMAN 2382 SAND RD MARSHALLTOWN, IA 50158 PENDED>LIGHT>DONE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2631824	KENE	06/13/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	NORMAL; HAVE THE CUST DUPLICATE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 11,736

Dealer #: 208401	TZ: CST	VIN: 5FNRL38447B [REDACTED]	Err:
Dir Cont: ROBERT DAVIS	Training %: 81	Year: 2007	Model: ODYSSEY
Serv Ph: (816) 452-7000	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DAVID ROSE		Doors: 5DR	WD: 2
Parts Mgr: STAN BLACKLEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF TIFFANY SPRINGS		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
9200 NW PRAIRIEVIEW RD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
KANSAS CITY MO 64153		Engine #: J35A63205813	Trans #: P36A5004680
Phone: (816) 452-7000	Fax #: 8164525463	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 10123	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/13/2008 12:15:30 PM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CAN YOU DUP
- 4 HAVE CUST DUPLICATE

Information from Dealer

CUST. SAYS PEDAL FEELS SPONGEY AT TIMES, HAS TO PUMP BRAKES AT TIMES AND VAN FEELS LIKE ITS BRAKES DONT HOLD AT TIMES
 NO
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2755090	CHRISR	01/12/2009	JOHNB	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL WENT TO FLOOR	COMPARES TO KG'S;CHK BRAKES;DOCUMNET FINDINGS;DPSM
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 23,989

Dealer #: 208284	TZ: EST	VIN: 5FNRL38487B [REDACTED]	Err:
Dir Cont: ADAM BRIGGS	Training %: 79	Year: 2007	Model: ODYSSEY
Serv Ph: (810) 227-5552	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KEVIN KLINGLER		Doors: 5DR	WD: 2
Parts Mgr: BRIAN LEENSTRA		Fact: LINCOLN	Country: USA
Dir Name: BRIGHTON HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
8294 W.GRAND RIVER AVE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
BRIGHTON MI 48116		Engine #: J35A63205856	Trans #: P36A5005258
Phone: (810) 227-5552	Fax #: 8104946166	Em Type:	
DPSM: STEVE WALTERS	Zone/Dist: 04G	RO #: 130887	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/12/2009 9:03:31 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 THERE IS A BULLETIN PENDING FOR THIS ON ODY'S
 - 5 REPLACE THE MODULATOR

- 5/21/2009 12:25:16 PM JOHNB
- 7 THEN PERFORM GENERAL BRAKE SYSTEM CHKS;DOCUMENT FINDINGS AND CHKS;CONTACT DPSM
 - 6 (TECH KEVIN KLINGLER / MILEAGE 28637)

Information from Dealer

BRAKE PEDAL WENT TO FLOOR (BRAKES FAILED)
 NO
 I KNOW THERE WAS INFO ABOUT ELEMENT MODS ALSO CAUSING THIS
 OK
 OK

PRIOR CUSTOMER CLAIMED BRAKES FAILED;WE COULD NOT PRODUCE ANY BRAKE ISSUES;WE DID REPLACE THE MODULATOR AS PER TECH LINE;NOW CUSTOMER BACK AGAIN,CLAIMS BRAKE PEDAL IS SPONGY;WE CANNOT PRODUCE ANY ISSUES WITH THE BRAKES;THE BRAKE FEEL AND APPLICATION COMPARES TO ALL OTHER KG 07 ODYSSEYS WE HAVE TESTED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2461522	DAVEM	10/03/2007	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL, SOFT	NORMAL?; COMP TO KG '07> ED CUST> DPSM
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 6,125

Dealer #: 208371	TZ: EST	VIN: 5FNRL38697B4 [REDACTED]	Err:
Dir Cont: JAY BROWN	Training %: 53	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 457-0016	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CHRISTOPHER BESSER		Doors: 5DR	WD: 2
Parts Mgr: JUNIOR COKER		Fact: LINCOLN	Country: USA
Dir Name: CURRY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5525 PEACHTREE INDUST.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHAMBLEE GA 30341		Engine #: J35A73222067	Trans #: P36A5005697
Phone: (770) 457-0016	Fax #: (770) 455-0345	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 665367	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/3/2007 1:10:52 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 WHAT WE HAVE FOUND, IS 07's FEEL DIFF FROM PRVS YEARS. IF COOMPARES TO KG, ED CUST

Information from Dealer

LOW OR SOFT BRAKE PEDAL
 NO
 WHAT HAVE YOU SEEN?
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2566137	CHRISR	02/29/2008	JOHNB	4

Code	Original Complaint	Probable Cause/Solution	
P 4100	BRAKE PEDAL LOW	3/5: SUPER BLEED REPAIRED FOR NOW	
		Resln Source: None	Date:
		Status: N/A	Mileage: 7,703

Dealer #: 208371	TZ: EST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: DANIEL BATY	Training %: 96	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 457-0016	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CHRISTOPHER BESSER		Doors: 5DR	WD: 2
Parts Mgr: JUNIOR COKER		Fact: LINCOLN	Country: USA
Dir Name: CURRY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5525 PEACHTREE INDUST.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHAMBLEE GA 30341		Engine #: J35A73222067	Trans #: P36A5005697
Phone: (770) 457-0016	Fax #: 7704550345	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 123456	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

2/29/2008 12:32:50 PM CHRISR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 I'M GOING TO SEND A BLEED PROCEDURE THAT I WANT YOU TO DO.ITS NOT PERFECT BUT IT HAS BEEN EFFECTIVE PLUS DO THE BLEED WITH ENGINE ON FOR MAXIMUM PRESSURE. DO YOU HAVE AN EMAIL

PEDAL SINKING TO FLOOR
 YES
 HAD MODULATOR REPLACED ONE TIME
 YEA BBATY@BELLSOUTH.NET

3/3/2008 7:53:13 AM TOMP

- 5
- 6
- 7 HDS VER?
- 8 CHECK VER SHOULD BE 2.012.013
- 9 TRY TEST ON KG CAR; DOES KG CAR FAIL TEST TOO? YES: RELOAD HDS SOFTWARE; IF FAILS AGAIN LET SPECIAL TOOLS AND US KNOW. NO: REPLACE MODULATOR
- 10 FAXED KB 15224 TO: (770) 455-0345

JOHN:
 FAILS REAR SOLENOID TEST PER HDS.
 LATEST?

3/3/2008 8:22:00 AM DAVEM

- 11
- 12
- 13 THEY ARE NOT THE SAME CAR AND POSS NOT THE SAME VENDOR OR LOGIC. NEED TO COMP TO LIKE, KG, SAME YEAR
- 14 AGREE. SEND ME THE SUPER BLEED W/ YOUR MARK-UPS FOR REVIEW
- 15 FAX TO 310.781.1822

JOHN
 SUPER BLEED DID NOT WORK. COMP TO KG PILOT AND THIS CAR DID NOT REACT THE SAME
 OK. SUPER BLEED DOES SOMTHING ODD. IT HAS YOU MOD SAY THE L/RR SOL, BUT THEN BLEED THE R/RR. THAT DOES NOT SEEM LOGICAL. IF YOU MOD A SPEC SOL TO GET THE AIR OUT, SHOULD'NT YOU BLEED THAT DIAG?
 OK

3/5/2008 7:56:50 AM JOHNB

- 16
- 17 PER DAVEM, YES WE DID RECEIVE IT
- 18 CB IF RETURNS

DID YOU RECEIVE FAX WITH MY MARK UPS
 THANKS,...SO SUPER BLEED DID WORK, THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2480314	JAMESH	10/29/2007	DAVEM	2

Code **Original Complaint**
P 4150 BRAKE FEEL LOW

Probable Cause/Solution
MODULATOR?, CK FOR AIR> EXRCS THE ABS

Resin Source: None

Date:

Status: N/A

Mileage: 5,464

Dealer #: 207013	TZ: MST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: GERALD ADSIT	Training %: 62	Year: 2007	Model: ODYSSEY
Serv Ph: (406) 255-2300	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DARRELL SPAENY		Doors: 5DR	WD: 2
Parts Mgr: TOM ALLISON		Fact: LINCOLN	Country: USA
Dir Name: UNDERRINER HONDA 1830 4TH AVENUE NORTH BILLINGS MT 59101		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (406) 255-2300	Fax #: 4062552304	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MARK ROESSLER	Zone/Dist: 02F	Engine #: J35A73222147	Trans #: P36A5005576
Previous Dealer/Contact	Date	Em Type:	
		RO #: 219417	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/29/2007 12:37:18 PM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 AIR?
 - 4 IF HAS AIR W/O LEAKS REPLACE THE ABS MODULATOR.
IF NO INR, TEST THE MASTER CYLINDER

Information from Dealer

BRAKE PEDAL IS SOFT-FLUID LEVEL IS FULL
NO
NOT SURE, HAVE NOT CHECKED

- 10/29/2007 2:22:53 PM DAVEM
- 5
 - 6 DID YOU COMPARE THIS CAR TO A KG?
 - 7 DID YOU MOD THE ABS?
 - 8 ABS MOD ON A GRAVEL ROAD AND MON> THEN
COMPARE TO ANOTHER KG '07 ODY BEFORE YOU RPLC
ANY HARD PARTS

I BLED THE SYSTEM AND GOT NO AIR. ALL CORNERS
PUSHED OUT THE SAME AMOUNT OF FLUID. RPLC THE MOD?
NOT YET
NOT YET
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2542843	DAVIDK	01/28/2008	JOHNB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SPUNGY	ABS?; REPLACE	
		ResIn Source:	None
		Status:	N/A
		Date:	
		Mileage:	4,776

Dealer #: 208280	TZ: EST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: PERRY TAM	Training %: 65	Year: 2007	Model: ODYSSEY
Serv Ph: (717) 848-2600	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TOM MANN		Doors: 5DR	WD: 2
Parts Mgr: PAUL BEAUDUY		Fact: LINCOLN	Country: USA
Dir Name: APPLE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1212 LOUCKS ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
YORK PA 17404		Engine #: J35A73222440	Trans #: P36A5006086
Phone: (717) 848-2600	Fax #: 7178456505	Em Type:	
DPSM: WALTER	Zone/Dist: 05M	RO #: 59078	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/28/2008 11:02:34 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO ANOTHER 07
 - 4 CK CALIPER SLIDE PINS AND BRAKE PAD SHIMS, REPLACE ABS IF OK

Information from Dealer

BRAKE MUSHY, CHECKED MASTER CYLINDER NO LEAK, ALLHOSE OK, NO BULLETIN FOUND, THINKING OF ABS ACCUM ULATOR LEAKING OR AIR INSIDE, BUT WANT TO MAKE SURE OK TO REPLACE
NO
YES THIS FEELS REAL SPUNGY,

- 5/23/2008 11:52:07 AM JOHNB
- 5
 - 6 SO PEDAL DOES NOT COMPARE TO KG 07-08 ODYSSEYS
 - 7 THEN BLEED SYSTEM,IF IMPROVES,REPLACE MODULATOR AGAIN;BLEED WELL WITH ENGINE ON

BRAKE PEDAL SOFT-PEDAL TRAVEL TOO FAR, WE TEST DRIVE IT, IT SEEM LITTLE FARTHER THEN NORMAL, COMPARE TO OTHER ODYSSEY, WE REPLACE ACCUMULATOR 4MOS AGO, PROBLEM WAS FIXED, DRIVE NORMAL, THEN CUSTOMER RETURN TODAY SAID THE PROBLEM OCCUR 2 WEEKS AGO, CHECKED BRAKE FULD LV OK. NO LEAK. CORRECT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2351947	BOBE	05/18/2007	CHRISV	2

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL SPONGY	ABS MOD; REPLACE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 4,380

Dealer #: 206599	TZ: EST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: JEREMY	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (904) 269-2277	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN KEENE		Doors: 5DR	WD: 2
Parts Mgr: GEORGE PEDRICK		Fact: LINCOLN	Country: USA
Dir Name: LUCAS HONDA OF JACKSONVILLE 7801 BLANDING BLVD. JACKSONVILLE FL 32244		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (904) 269-2277	Fax #: 9045731307	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DAVID CATHCART	Zone/Dist: 07J	Engine #: J35A73222855	Trans #: P36A5006439
Previous Dealer/Contact	Date	Em Type:	
		RO #:	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/18/2007 10:19:34 AM BOBE
1
5/18/2007 10:21:28 AM CHRISV
2
3 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL IS SPONGY
BLED THE BRAKES AND NC, INSPECTED AND NPF. PEDAL IS REAL SOFT AND SPONGY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2396046	RAYD	07/13/2007	CHRISV	2

Code **Original Complaint**
P 4150 BRAKE PEDAL GOES TO FLOOR

Probable Cause/Solution
ABS MOD; REPLACE

Resln Source: None

Date:

Status: N/A

Mileage: 7,092

Dealer #: 206694	TZ: EST	VIN: 5FNRL38637B [REDACTED]	Err:
Dlr Cont: DALE MILBY	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (937) 220-6386	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DALE MILBY		Doors: 5DR	WD: 2
Parts Mgr: JEFFERY BELL		Fact: LINCOLN	Country: USA
Dlr Name: WHITE-ALLEN HONDA 500 NORTH MAIN STREET DAYTON OH 45405		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (937) 220-6386	Fax #: 9372206319	WhfBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MIKE DITMER	Zone/Dist: 04C	Engine #: J35A73223017	Trans #: P36A5006603
Previous Dealer/Contact	Date	Em Type:	
		RO #: 102281	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/13/2007 10:39:19 AM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE?
 - 5 FAXED KB 3764 TO DEALER, RIDE WITH THE CUSTOMER, HAVE HIM SHOW YOU THE PROBLEM

Information from Dealer

CUST STATES BRAKE PEDAL GOING TO FLOOR AT TIMES. THIS HAPPENS AT IDLE OR WHEN BRAKING. CUST FEELS CAR UNSAFE TO DRIVE.
NO
RICK; TECH;
NO, I HAVE INSPECTED THE BRAKES, I CANT FIND ANYTHING WRONG WITH IT

7/17/2007 2:01:54 PM CHRISV

- 6
- 7 REPLACE THE ABS MOD

REPLACED THE M/C AND NC. COMPARED TO ANOTHER 07 AND THERE IS A BIG DIFF
ITS ON BACK ORDER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2814420	TOMP	05/04/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT, LOW	AFTER HSB-07-045; DO SB DIAG/REPAIR AS NEEDED,DSM	
		ResIn Source:	None
		Date:	
		Status:	N/A
		Mileage:	35,083

Dealer #: 206648	TZ: EST	VIN: 5FNRL386X7B [REDACTED]	Err:
Dir Cont: MARK FLANIGAN	Training %: 91	Year: 2007	Model: ODYSSEY
Serv Ph: (317) 574-9600	Extn: 274	Tran: 5AT	Trim: EX-L
Serv Mgr: JEFFERY BELL		Doors: 5DR	WD: 2
Parts Mgr: BOB COOK		Fact: LINCOLN	Country: USA
Dir Name: PENSKE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
4140 E. 96TH STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
INDIANAPOLIS IN 46240		Engine #: J35A73223062	Trans #: P36A5006809
Phone: (317) 574-9600	Fax #: 3178170298	Em Type:	
DPSM: JEANNE ALTMILLER	Zone/Dist: 04D	RO #: 313999	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/4/2009 7:37:33 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 HOW DOES IT COMPARE TO OTHER LIKE CARS
 - 6 COMPARE TO OTHER LIKE CARS.
 - 7 DO THE S/B DIAGNOSIS; AND REPAIR IF NEEDED
 - 8 MAKE SURE THE ENGINE IS RUNNING WHILE BLEEDING.
 - 9 .

Information from Dealer

CUSTOMER STATES BRAKE PEDAL SOFT AND TRAVELS TOO FAR. HAS HAD VSA MODULATOR REPLACED TWICE, ONCE BEFORE BULLETIN AND ONCE AFTER. BRAKES WERE GOOD FOR AWHILE.

YES

VSA MODULATOR REPLACEMENT

MARK:

I DID NOT DRIVE THE CAR MYSELF.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2381039	KENTO	06/25/2007	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT AND LOW)	ABS?, ACTIVATE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,064

Dealer #: 208275	TZ: EST	VIN: 5FNRL38767B [REDACTED]	Err:
Dir Cont: EUGENIO	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: (305) 856-3000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CHANDLER NELSEN		Doors: 5DR	WD: 2
Parts Mgr: CHANDLER NELSEN		Fact: LINCOLN	Country: USA
Dir Name: BRICKELL HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
665 S.W. 8TH STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MIAMI FL 33130		Engine #: J35A73223147	Trans #: P36A5006891
Phone: (305) 856-3000	Fax #: 3052504115	Em Type:	
DPSM: KEVIN MCCLUNG	Zone/Dist: 07R	RO #: 304771	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/25/2007 11:10:35 AM KENTO

1
BRAKE PEDAL FADED WHEN BREAKING OR WHEN STOPED THEN IT STARTS FEADING BUT THE BRAKE LIGHT DOES NOT COME ON

2 TRANSFER TO GENERAL

6/25/2007 11:13:05 AM DAVIDK

3 NO LEAKING FOUND.

4 WATCH FLUID LEVEL. IF LOWERS WHEN PUMPING UP THEN

5 BLEED SYSTEM, IF AIR IS FOUND REPALCE ABS.

6 CK CALIPER PISTON, SLIDE PIN, PADS AND SHIMS.

7 TEST DRIVE AND ACTIVATE ABS.

Information from Dealer

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2519827	RUDYG	12/26/2007	RUDYG	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 10,150

Dealer #: 206534	TZ: PST	VIN: 5FNRL38607B [REDACTED]	Err:
Dir Cont: TOM EDWARDS	Training %: 68	Year: 2007	Model: ODYSSEY
Serv Ph: (310) 371-3521	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: IAN BENT		Fact: LINCOLN	Country: USA
Dir Name: SCOTT ROBINSON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
20340 HAWTHORNE BLVD.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
TORRANCE CA 90503		Engine #: J35A73224085	Trans #: P36A5008042
Phone: (310) 371-3521	Fax #: 3103706591	Em Type:	
DPSM: JONAH ROHDE	Zone/Dist: 01F	RO #: 827013	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/26/2007 10:47:55 AM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 MAKE SURE YOU COMPARE TO 07-08 ODY. NOT 06 OR EARLIER
- 5 IF VERIFIED SOFTER THAN K/G, TEST DRIVE AND GET ABS TO MODULATE, IF PEDAL COMES UP. SUSPECT VSA MODULATOR

Information from Dealer

CUSTOMER (AND HIS WIFE)-BOTH OF THEM STATE BRAKE PEDAL IS TOO SOFT AND SOMETIMES WILL SINK DOWN A 2 INCHES WHILE WAITING AT A STOP.

NO

IT FEELS FINE TO ME BUT CUST IS INSISTING IT IS NOT NORMAL

OK

OK

8/26/2008 1:29:24 PM RUDYG

- 6 08/26/2008 01:29:35 PM RUDYG
- 7 PREVIOUS REPAIRS
- 8 IT WAS FINE UNTIL NOW?
- 9 ANY WORK DONE TODAY?
- 10 REPLACED MODULATOR

(MIKE) CUSTOMER STATES BRAKE PEDAL SINKS TO THE FLOOR AND IT FEELS SPONGY. VERIFIED PROBLEM.

ABS PUMP MODULE WAS REPLACED EIGHT MONTHS AGO BY TOM

YES

YES, DROVE IT AND ACTIVATED ABS, PEDAL GOT BETTER

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2541863	CHRISV	01/25/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	SPONGY PEDAL	ABS MOD; MOD 5X THEN BLEED
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 7,455

Dealer #: 206574	TZ: PST	VIN: 5FNRL38477B [REDACTED]	Err:
Dir Cont: DON	Training %: 72	Year: 2007	Model: ODYSSEY
Serv Ph: (503) 370-3060	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: GREG ANDERSON		Doors: 5DR	WD: 2
Parts Mgr: SCOTT GUENTHER		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF SALEM		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
750 COMMERCIAL ST. NE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
SALEM OR 97301		Engine #: J35A63206305	Trans #: P36A5008262
Phone: (503) 370-3060	Fax #: (503) 363-4973	Em Type:	
DPSM: CANDICE	Zone/Dist: 02H	RO #: 927548	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/25/2008 12:45:54 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 MOD THE ABS 5X THEN BLEED. IF NC REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL FEELS SPONGY
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2609763	RAYD	05/08/2008	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT	MODULATOR; REPLACE MODULATOR
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 5,523

Dealer #: 208034	TZ: EST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: STEVE	Training %: 45	Year: 2007	Model: ODYSSEY
Serv Ph: (440) 777-9400	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GARY DALTON		Doors: 5DR	WD: 2
Parts Mgr: GARY DALTON		Fact: LINCOLN	Country: USA
Dir Name: GANLEY HONDA 25870 LORAIN ROAD NORTH OLMSTED OH 44070		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (440) 777-9400	Fax #: 4408014656	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: BRIAN SOLENTHALER	Zone/Dist: 04E	Engine #: J35A73224773	Trans #: P36A5008787
Previous Dealer/Contact	Date	Em Type:	
		RO #: 360125	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/8/2008 7:47:34 AM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPLACE THE MODULATOR

Information from Dealer

BREAKE PEDAL HAS POOR FEEL
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
P 2404528	RUDYG	07/24/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	MODULATOR?; ACTIVATE ABS, RECHECK PEDAL
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 2,549

Dealer #: 207334	TZ: EST	VIN: 5FNRL38727B- [REDACTED]	Err:
Dir Cont: CARLOS SANCHEZ	Training %: 51	Year: 2007	Model: ODYSSEY
Serv Ph: (727) 848-0688	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: GATEWAY HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
8442 U. S. 19		WhtBdy: ABS, AIR BAG, TCS, USA	
PORT RICHEY	FL 34668	Engine #: J35A73224811	Trans #: P36A5008888
Phone: (727) 848-0688	Fax #: (727) 847-0915	Em Type:	
DPSM: ERIN BAILEY	Zone/Dist: 07K	RO #: 84498	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/24/2007 10:57:58 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WHAT HAVE YOU DONE SO FAR?
 - 4 DID YOU GET ANY AIR?
 - 5 DRIVE ON SLIPPERY ROAD AND ACTIVATE ABS, IF PEDAL GETS BETTER, REPL VSA MODULATOR

Information from Dealer

BRAKE PEDAL IS LOW
 NO
 JUST BLED BRAKES
 A LITTLE FROM RIGHT FRONT
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2502811	KEITHC	11/29/2007	KEITHC	1

Code **Original Complaint**
P 4150 BRAKE FEEL (SOFT, LOW, HARD)

Probable Cause/Solution
REPLACE MODULATOR

ResIn Source: None
Status: N/A

Date:
Mileage: 9,049

Dealer #: 208350	TZ: PST	VIN: 5FNRL38717B [REDACTED]	Err:
Dir Cont: FRED MARELLO	Training %: 12	Year: 2007	Model: ODYSSEY
Serv Ph: (408) 395-6100	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BILL HUMPHREY		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL COLE		Fact: LINCOLN	Country: USA
Dir Name: SOUTH BAY HONDA 16213 LOS GATOS BLVD. LOS GATOS CA 95032		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (408) 395-6100	Fax #: (408) 356-7254	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: KIM TOWER	Zone/Dist: 12G	Engine #: J35A73225299	Trans #: P36A5009447
Previous Dealer/Contact	Date	Em Type:	
		RO #: 172225	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/29/2007 9:39:49 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 POSS MODULATOR, EXCERSIZE ABS, 5-6X

Information from Dealer

BRAKES SPONGEY, PEDAL GOES TO FLOOR
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2421886	RUDYG	08/14/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT, FADES	ABS MODULATOR?; ACTIVATE AND RECHECK PEDAL	
		Resln Source: None	Date:
		Status: N/A	Mileage: 4,997

Dealer #: 207882	TZ: MST	VIN: 5FNRL38657B [REDACTED]	Err:
Dir Cont: JAMES EASTMAN	Training %: 70	Year: 2007	Model: ODYSSEY
Serv Ph: (303) 469-5551	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SARA VANWYHE		Doors: 5DR	WD: 2
Parts Mgr: GARY KNUTSON		Fact: LINCOLN	Country: USA
Dir Name: GO HONDA 104TH 2999 WEST 104TH AVENUE WESTMINSTER CO 80234		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (303) 469-5551	Fax #: (303) 438-8832	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JALEEN CLARK	Zone/Dist: 10C	Engine #: J35A73225782	Trans #: P36A5009953
Previous Dealer/Contact	Date	Em Type:	
		RO #: 540042	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/14/2007 2:34:14 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ANY SWELLING OF RESEVOIR CAP?
 - 4 IS PEDAL GOING TO FLOOR BECAUSE OF LOSS OF FLUID?
 - 5 IF YOU PUMP DOES IT HOLD
 - 6 SO ALL CALIPER SEALS ARE LEAKING?
 - 7 WHEN PEDAL FADES, WILL IT HOLD IF PUMPED UP?
 - 8 TRY ACTIVATING ABS, IF PEDAL IMPROVES
AFTWARDS, REPL ABS MODULATOR. IF SAME, REPL
M/C

Information from Dealer

BRAKE PEDAL FADES TO THE FLOOR. FOUND THE CALIPER PISTON SEALS ARE LEAKING AT ALL CALIPERS. BRAKE FLUID LOOKS DARK FOR 5K MILES. NO TOW HITCH.

NO

NO, FLUID HAD NO SEPERATION AND SMELLS OK TOO.

NO, SEEMS TO FADE.

ONLY BYPASSES ON LIGHT APPLICATION
JUST A LITTLE, NO REAL LOSS OF FLUID

YES

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2631309	GARYR	06/12/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	ACTIVATE ABS, REPL MOD	
		Resin Source: None	Date:
		Status: N/A	Mileage: 19,210

Dealer #: 207963	TZ: PST	VIN: 5FNRL38657B [REDACTED]	Err:
Dir Cont: JESSE ROTH	Training %: 74	Year: 2007	Model: ODYSSEY
Serv Ph: (661) 265-6000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: LARRY PORTER		Doors: 5DR	WD: 2
Parts Mgr: ROBERT JONES		Fact: LINCOLN	Country: USA
Dir Name: ROBERTSON'S PALMDALE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
455 AUTO VISTA DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PALMDALE CA 93551		Engine #: J35A73225782	Trans #: P36A5009953
Phone: (661) 265-6000	Fax #: 6612656062	Em Type:	
DPSM: DIANA MONTES	Zone/Dist: 01A	RO #: 286983	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/12/2008 4:13:30 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 ACTIVATE THE ABS AND BLEED IF PEDAL IMPROVES THEN REPL THE MOD FAXED SUPER BLEED COMPARE TO LIKE 07 NOT 06
 - 5 THE 07 HAS A DIFFERENT MOD AND IT WILL NEVER FELL THE SAME AS AN 06.

Information from Dealer

CUSTOMER COMPLAINT THAT THE BRAKE PEDAL FADES TO THE FLOOR WHEN COMING TO A STOP. HAVE NOT REPRODUCED AS OF YET. REF PRIOR TECHLINE REF# 2421886.

YES

REPLACED AT GO HONDA IN CO. ALL FOUR CALIPERS AND BRAKE MASTER CYLINDER. AT LANCASTER HONDA REPLACED THE BRAKE MASTER CYLINDER AGAIN. CUSTOMER ALSO HAS AN 06

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2562690	CHRISV	02/25/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT, LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,723

Dealer #: 207076	TZ: EST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: ALVIN GRUBE	Training %: 86	Year: 2007	Model: ODYSSEY
Serv Ph: (513) 829-6900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TOM RILEY		Doors: 5DR	WD: 2
Parts Mgr: CLINT CROMER		Fact: LINCOLN	Country: USA
Dir Name: PERFORMANCE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5760 DIXIE HIGHWAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
FAIRFIELD OH 45014		Engine #: J35A73226121	Trans #: P36A5010296
Phone: (513) 829-6900	Fax #: (513) 829-5821	Em Type:	
DPSM: MIKE DITMER	Zone/Dist: 04C	RO #: 08227	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/25/2008 2:20:34 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP
 - 4 REPLACE THE ABS MOD

Information from Dealer

SOFT AND LOW BREAK PEDAL
 NO
 YES, BLED SYSTEM AND NC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2510749	TOMP	12/11/2007	RUDYG	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT, LOW	12/12: REPL'D VSA MODULATOR	
		Resln Source:	Spoke w/ Dealer
		Status:	N/A
		Date:	12/12/2007
		Mileage:	12,338

Dealer #: 206620	TZ: EST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: ELMA BROWN	Training %: 78	Year: 2007	Model: ODYSSEY
Serv Ph: (850) 576-5165	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DON MONDA		Doors: 5DR	WD: 2
Parts Mgr: TERRY WEBER		Fact: LINCOLN	Country: USA
Dir Name: PROCTOR HONDA 2373 W. TENNESSEE ST. TALLAHASSEE FL 32304		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (850) 576-5165	Fax #: 8505761660	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: GEORGE OPPEL	Zone/Dist: 07G	Engine #: J35A73226248	Trans #: P36A5010660
Previous Dealer/Contact	Date	Em Type:	
		RO #: 653483	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

12/11/2007 6:17:24 AM TOMP	
1 ORIGINAL COMPLAINT	BRAKES PEDAL NEEDS ADJUSTING
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3	ELMA
4 CAN YOU DUPLICATE THE COMPLAINT?	YES
5 WHAT DOES THAT MEAN?	THE BRAKE PEDAL TRAVELS FAR BEFORE CAR STOPS AND FEELS SPONGY.
6 COMPARE TO OTHER LIKE CAR?	YES, THIS ONE IS SOFTER AND TRAVELS MORE
7 WHAT HAVE YOU DONE SO FAR?	JUST DROVE THE CAR.
8 REFER TO PG. 2 OF HSB-07-045; DO THE DIAGNOSIS AND IF NEEDED THE REPAIR PROCEDURE. ONLY USE ODYSSEY PARTS.	
12/11/2007 9:59:41 AM RUDYG	
9 12/11/2007 10:00:03 AM RUDYG	I COMPARED TO 06 AND IT FEELS MUSHY
10 NEED TO COMPARE TO 07. IF YOU VERIFY THAT PEDAL IS SOFT/LOW COMPARED TO K/G 07. GET ABS TO ACTIVATE 8-9 TIMES IN A ROW ON SLIPPERY ROAD. IF PEDAL COMES UP, REPL VSA MODULATOR	OK
12/12/2007 8:09:53 AM RUDYG	
11 12/12/2007 08:13:17 AM RUDYG(CALLED DLR)	(ELMA)
12 CALLING FOR UPDATE ON REPAIRS	I TOOK VEH OUT AND GOT ABS TO MODULATE. MADE NO CHANGE IN PEDAL FEEL. I THEN REPLACED VSA MODULATOR AND PEDAL FEEL IS IMPROVED. STILL NOT AS GOOD AS 2006 ODY, BUT SAME AS OUR 2007 SHUTTLE VAN. I AM GOING TO RELEASE VEH
13 OK, THANKS FOR INFO	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2787623	DAVEM	03/10/2009	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PDL SOFT	VSA MOD; USE HSB 07-045	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 30,306

Dealer #: 208299	TZ: EST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: ARIEL ORTIZ	Training %: 95	Year: 2007	Model: ODYSSEY
Serv Ph: 954-742-5227	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SAL SERAGUSA		Doors: 5DR	WD: 2
Parts Mgr: ROBERT BUTTON		Fact: LINCOLN	Country: USA
Dir Name: RICK CASE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
15700RICKCASE HONDA WY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DAVIE FL 33331		Engine #: J35A73227769	Trans #: P36A5012269
Phone: (954) 742-5227	Fax #: 9543643297	Em Type:	
DPSM: DALE MEEKS	Zone/Dist: 07P	RO #: 489205	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/10/2009 12:56:09 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 VRFY?
 - 5 SEE HSB 07-045 FOR NEW MOD

Information from Dealer

CUSTOMER STATES SOFT BRAKE PEDAL

NO

SEE ABOVE

YES

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2412662	RUDYG	08/02/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKES FEEL WEAK	CHARACTERISTIC?; COMPARE TO IDENT VEH
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 838

Dealer #: 206817	TZ: EST	VIN: 5FNRL38727B [REDACTED]	Err:
Dir Cont: DAN MARTIN	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: (413) 743-0014	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: RICHARD SOLOMON		Doors: 5DR	WD: 2
Parts Mgr: DOUG DESALVO		Fact: LINCOLN	Country: USA
Dir Name: BEDARD BROS. HONDA 391 SOUTH STATE ROAD CHESHIRE MA 01225		Desc: ODYSSEY 5DR EX-L R&N 6CYL 244.0	
Phone: (413) 743-0014	Fax #: (413) 769-2857	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: SUZI HENRY	Zone/Dist: 09E	Engine #: J35A73227964	Trans #: P36A5012461
Previous Dealer/Contact	Date	Em Type:	
		RO #: 217348	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/2/2007 11:43:42 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARED TO K/G?
 - 4 WE HAVE NOTED THIS ALSO. IF SAME AS IDENTICAL VEH, CHARACTERISTIC

Information from Dealer

NEED TO PUSH PEDAL VERY HARD TOWARDS THE FLOOR TO STOP. BRAKES FEEL LIKE THEY ARE NOT WORKING.
NO
YES IT FEELS EXACTLY THE SAME AS SAME YR ODYSSEY.
JUST SEEMS TO BE DIFF FROM PREV YEARS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2405373	DAVEM	07/25/2007	STEVEN	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS SOFT COMP TO KG	7/25: COMPARES TO KG	
		ResIn Source: Spoke w/ Dealer	Date: 07/25/2007
		Status: N/A	Mileage: 2,736

Dealer #: 207752	TZ: EST	VIN: 5FNRL38617B [REDACTED]	Err:
Dir Cont: LAN PHILAVONG	Training %: 61	Year: 2007	Model: ODYSSEY
Serv Ph: (734) 483-0323	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TAMMY MASK		Doors: 5DR	WD: 2
Parts Mgr: TAMMY MASK		Fact: LINCOLN	Country: USA
Dir Name: FISCHER HONDA 15 EAST MICHIGAN AVE. YPSILANTI MI 48197		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (734) 483-0323	Fax #: 7344801992	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: OPEN POSIT 2/4/09	Zone/Dist: 04B	Engine #: J35A73228029	Trans #: P36A5012488
Previous Dealer/Contact	Date	Em Type:	
		RO #: 73138	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/25/2007 7:41:01 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAVE HAS CASES WHERE TECH'S HAVE HAD TO DO THE HDS FUNCTION TEST UP TO 8-10X AND/OR DO MANY, MANY ABS MOD'S ON A GRAVEL ROAD

Information from Dealer

CUSTOMER CLAIMS BRAKES ARE SOFTER THAN USUAL INSPECTED VEHICLE NO LEAKS , PADS GOOD.ABS WORKS FINE,,,, ANY ISSUES WITH MODULATOR???

NO

LET'S ME TRY THAT

- 7/25/2007 1:29:06 PM STEVEN
- 4
 - 5 DID YOU COMPARE THIS CAR TO A KG CAR?
 - 6 WHAT YEAR IS THE SHUTTLE VAN?
 - 7 WE HAVE OBSERVED THE PEDALS ON THE 07 ARE ALITTLE SOFTER, IF IT COMPARES TO ANOTHER 07 THEN ITS CHARACTERISTIC

ACTIVATED THE ABS SOLENIODS LIEK 15 TIMES AND DID ABOUT 8 PANIC STOPS, FEEL THE SAME

I COMPARED IT TO A BRAND NEW CAR AND I CANT FEEL ANY DIFFERENCE AT ALL, BUT OUR SHUTTLE VAN HAS A HARDER PEDAL

AN 06

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
P 2427033	STEVEN	08/21/2007	CHRISV	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW BRAKE PEDAL	MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,460

Dealer #: 206776	TZ: EST	VIN: 5FNRL386X7B [REDACTED]	Err:
Dir Cont: SAMEER GURNANI	Training %: 77	Year: 2007	Model: ODYSSEY
Serv Ph: (908) 753-5020	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ROBERT POLAND		Doors: 5DR	WD: 2
Parts Mgr: WILLIAM KONAPAKA		Fact: LINCOLN	Country: USA
Dir Name: V.I.P. HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
700 RT. 22 EAST		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
N. PLAINFIELD NJ 07060		Engine #: J35A73228042	Trans #: P36A5012532
Phone: (908) 753-5020	Fax #: 9087535135	Em Type:	
DPSM: BILL HALLSWORTH	Zone/Dist: 05G	RO #: 28562	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/21/2007 10:08:04 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 DID YOU COMPARE TO A KG CAR?
 - 5 WHAT YEAR WAS THE CAR YOU COMPARED IT WITH
 - 6 GO COMPARE TI WITH A 07, 07 HAS A LOWER PEDAL

Information from Dealer

BRAKE PEDAL GET LOW AFTER DRIVING 500 MILES AFTER LAST REPAIR
 YES
 BRAKE SYSEYEM WAS BLED AT 2443 MILES... CHECKED FORDAMAGED HOSES.NONE FOUND...
 YEAH AND IT HAS A SOFTER PEDAL
 06
 OK

- 8/21/2007 10:51:13 AM CHRISV
- 7
 - 8 MOD THE BRAKES ABOUT 10 THEN BLEED THEM
 - 9 REPLACE THE MOD

THE 07 I COMPARED TO WAS A LOT BETTER
 I DID THAT LAST TIME

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2476119	DAVIDK	10/23/2007	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (SOFT)	ABS?; COMPAIR TO K/G, ACTIVATE AND BLEED		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 6,149

Dealer #: 208272	TZ: EST	VIN: 5FNRL38627B [REDACTED]	Err:
Dir Cont: STEVE HUANG	Training %: 12	Year: 2007	Model: ODYSSEY
Serv Ph: (845) 623-1200	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DOMINICK GARRETSON		Doors: 5DR	WD: 2
Parts Mgr: ORLANDO RIVERA		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF NANUET 10 ROUTE 304 NANUET NY 10954		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (845) 623-1200	Fax #: (845) 624-3588	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Stefanie Senkiw	Zone/Dist: 05E	Engine #: J35A73228662	Trans #: P36A5013171
Previous Dealer/Contact	Date	Em Type:	
		RO #: 116486	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/23/2007 11:10:26 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMPAIR TO 07 K/G CAR
 - 5 07 IS SOFTER THEN 06. IF SOFTER THEN 07 THEN TRY ACTIVATING AND BLEEDING. IF STILL SOFT REPALCE MODULATOR

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL DO NO FEEL RIGHT, THERE SEEMS LIKE THERE IS A SPONGE UNDERNEATHTHE PEDAL
NO
BLEED BRAKE SYSTEM. STILL SOFT
I THINK IT WAS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2584218	KEITHC	03/28/2008	STEVEN	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	TRY SUPER BLEED PROCEEDURE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 15,082

Dealer #: 206815	TZ: CST	VIN: 5FNRL38707B [REDACTED]	Err:
Dlr Cont: LEE WHITE	Training %: 43	Year: 2007	Model: ODYSSEY
Serv Ph: (205) 823-3333	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: RUDY ARVIZU		Doors: 5DR	WD: 2
Parts Mgr: CHRIS ABSTON		Fact: LINCOLN	Country: USA
Dlr Name: TAMERON HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
1675 MONTGOMERY HWY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
BIRMINGHAM AL 35216		Engine #: J35A73229725	Trans #: P36A5014495
Phone: (205) 823-3333	Fax #: 2054437656	Em Type:	
DPSM: CHRIS BRUNI	Zone/Dist: 07C	RO #: 427411	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

3/28/2008 7:27:39 AM	KEITHC
1 ORIGINAL COMPLAINT	CUST. HAD A VEREY LOW BRAKE PEDAL. REPLACED MASTERCYLINDER AND BLED SYSTEM PEDAL FELT OK AFTER REPA IR AND RETURNED TO CUST. CUST. CAME RIGHT BACK IN SAID PEDAL WOULD GO TO FLOOR AGIAN. TECH. TALKED TO SEVERAL OTHER TECHS AND TEAM LEADERS AND WAS TOLD THE VSA UNIT COULD BE CAUSING AIR IN SYSTEM. HAVE YOU SEEN THIS BEFORE???
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	TECH. PERFORMED MASTER CYLINDER DIAG. AND MASTER CYLINDER FAILED TEST AND REPLACED MASTER CYLINDER
11/19/2008 1:10:40 PM	STEVEN
4	REPLACED MASTER CYCL AND DID SUPER BLEED BRAKES STILL FEEL SOFT
5 LOW SPONGY PEDAL?	YES
6 REPLACE THE VSA MODULATOR	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2427027	RUDYG	08/21/2007	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	CHARACTERISTIC?; COMPARE TO K/G	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,613

Dealer #: 207561	TZ: CST	VIN: 5FNRL38677B	Err:
Dir Cont: PETER	Training %: 0	Year: 2007	Model: ODYSSEY
Serv Ph: (512) 443-4300	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MARK ROSSANO		Doors: 5DR	WD: 2
Parts Mgr: DAN HEDGER		Fact: LINCOLN	Country: USA
Dir Name: HOWDY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
5519 E. BEN WHITE BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
AUSTIN TX 78744		Engine #: J35A73230171	Trans #: P36A5014873
Phone: (512) 443-4300	Fax #: 5124431113	Em Type:	
DPSM: JERRY MEADE	Zone/Dist: 03B	RO #: 305337	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/21/2007 10:04:35 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 IS CUST PREVIOUS HONDA OWNER?
 - 4 COMPARE YOUR VEH TO K/G 07 ODY VAN, NOT 06. IF SAME, NORMAL. IF SOFT COMPARED TO K/G, FIND DIRT ROAD AND ACTIVATE ABS 8-10 TIMES. COME BACK AND BLEED BRAKES, IF NOW OK, REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS MUSHY
NO
YES, HE SAYS FEELS MUSHY COMPARED TO OTHER HONDA'S HE HAS OWNED
OK

- 9/25/2007 10:15:33 AM DAVIDK
- 5
 - 6
 - 7 NOTHING NEW. 07 HAVE A SOFTER PEDAL

CUSTOMER STATES BRAKE PEDAL FEELS MUSHY. TECH LINE WAS CALLED ABOUT THIS PROBLEM AROUND 8/21/07 ON THIS SAME RO. WE WERE ADVISED OF DIFFERENCE IN BRAKING SYSTEM OF NEWER MODELS. CUSTOMER IS STILL UNSATISFIED AND WANTS CAR BOUGHT BACK. WE HAVE COMPARED THIS ODYSSEY WITH OTHERS AND THEY SEEM THE SAME.
WE WANTED TO CK AND SEE IF ANY THERE IS ANY THING NEW

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2431915	DAVIDK	08/27/2007	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (SOFT)	ABS?; REPLACE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 7,217

Dealer #: 207311	TZ: EST	VIN: 5FNRL38657B- [REDACTED]	Err:
Dir Cont: LARRY CLARK	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (317) 299-3551	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JERRY KELLY		Doors: 5DR	WD: 2
Parts Mgr: DENNIS CLARK		Fact: LINCOLN	Country: USA
Dir Name: HONDA WEST		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
4701 WEST 38TH STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
INDIANAPOLIS IN 46254		Engine #: J35A73230899	Trans #: P36A5015614
Phone: (317) 299-3551	Fax #: (317) 298-2745	Em Type:	
DPSM: JEANNE ALTMILLER	Zone/Dist: 04D	RO #: 296718	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/27/2007 1:00:29 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 REPLACE ABS MODULATOR

Information from Dealer

BRAKE PEDAL GOES ALMOST TO FLOOR AT STOPS DOES WITH CAR OFF ALSO
 NO
 REPLACED MASTER, NO CHANGE, WE BLEED THE BRAKES MULTI TIMES. NO CHANGE, COMPAIR TO ANOTHER 07 IT IS VERY LOW.

Field Quality Report online

Home Create Report Search Reports Utilities Help Logout

VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 13261
 Brief Description* NONE
 Reported By
 Offline Report Date
 Online Created Date 9/7/2007 11:46:13 AM
 Last Updated Date 11/30/2007 2:50:10 PM

User Information

Zone HMA
 District HMA

Customer Information

City of Customer*
 State*
 Delivery Date (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* [Check VIN](#)
 Unit Status
 Date of Occurrence* (MM/DD/YYYY)
 Mileage*
 Engine No.
 Model Year Model
 Style* Body*
 Transmission* Engine Type

Dealer Information

Dealer Number
 Phone Number (999-999-9999) Ext.

Claim Information

Claim Number CR/Techline #
 Labor Operation *

Labor Op Full Codes *
 Causal Code

Failed Part No. *Please provide Part No if available

- 1.
- 2.
- 3.
- 4.

Complaint / Symptom

Customer complained of brake pedal going almost to the floor at stops.

Probable Cause

Pedal travel felt slightly longer than normal. The slight increase in travel will not affect proper function of the brake system.

Corrective Action

Dealer replaced modulator.

Fire Report Information

Create Fire Report

[Open New Fire Document](#)

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2527308	JOHNB	01/07/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE TRAVELS TO FLOOR	CANNOT PRODUCE;PERFORM CHKS/INSPECT;PRODUCE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 11,483

Dealer #: 208119	TZ: CST	VIN: 5FNRL38627B	Err:
Dir Cont: TODD SHELTON	Training %: 13	Year: 2007	Model: ODYSSEY
Serv Ph: (785) 539-7441	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KEVIN CAMPBELL		Doors: 5DR	WD: 2
Parts Mgr: HAROLD HESSELTINE		Fact: LINCOLN	Country: USA
Dir Name: LITTLE APPLE HONDA 2828 AMHERST AVENUE MANHATTAN KS 66502		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (785) 539-7441	Fax #: (785) 776-0844	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: TONY DANG	Zone/Dist: 10B	Engine #: J35A73230886	Trans #: P36A5015893
Previous Dealer/Contact	Date	Em Type:	
		RO #: 140255	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/7/2008 12:30:26 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 NEED TO PRODUCE TO VERIFY;PERFORM GENERAL BRAKE SYSTEM CHKS AND INSPECTIONS;CHK FOR AIR IN SYSTEM;IF AIR IS FOUND,POSS MODULATOR?? ALLEGED BRAKE FAILURE (POLICY) Tech Line Knowledge Base Name: 3764 Issue Date: 12-Apr-1994 Source: HTL-INFO

Information from Dealer

BRAKE PEDAL GOES TO FLOOR, HAVE REPLACED MASTER CYLINDER, CHECKED PUSH ROD ADJUSTMENT AND FLUSHED AND BLED BRAKES ON PREVIOUS DATE. CUSTOMER STATES PEDAL STILL GOES TO FLOOR

YES

REPLACED MASTER CYLINDER CHECKED PUSH ROD LENGTH AND BLED SYSTEM

CAR BACK;WE CANNOT PRODUCE CUSTOMERS CONCERNS WITH THE PEDAL GOING TO THE FLOOR AFTER LONG HIGHWAY CRUISE;SINCE WE HAVE BLED AND REPLACED THE MASTER;THERE HAS BEEN NO FURTHER VERIFIED PEDAL FEEL PROBLEMS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2576834	TOMP	03/18/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL, LOW	AIR IN VSA MODULATOR; SUPERBLEED, REPAIR AS NEEDED
		Resin Source: None Date:
		Status: N/A Mileage: 13,782

Dealer #: 208371	TZ: EST	VIN: 5FNRL38757B- [REDACTED]	Err:
Dir Cont: DANIEL BATY	Training %: 94	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 457-0016	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CHRISTOPHER BESSER		Doors: 5DR	WD: 2
Parts Mgr: JUNIOR COKER		Fact: LINCOLN	Country: USA
Dir Name: CURRY HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
5525 PEACHTREE INDUST.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHAMBLEE GA 30341		Engine #: J35A73231531	Trans #: P36A5016564
Phone: (770) 457-0016	Fax #: (770) 455-0345	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 686403	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/18/2008 6:31:40 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 HOW CAN I HELP?
 - 5 YES, UNTIL FURTHER NOTICE.
 - 6 IF YOU REPLACE THE MODULATOR AFTER SUPERBLEED, LET US KNOW.

Information from Dealer

PEDAL FADE ,SUPER BLEED ?
 NO
 DANIEL
 THIS VAN HAS THE SAME PROBLEM AS OTHERS I'VE SEEN;
 SHOULD I DO THE SUPERBLEED?

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2622087	KEITHC	05/29/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	POSS MODULATOR, EXCERSIZE ABS
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 19,186

Dealer #: 206605	TZ: CST	VIN: 5FNRL38727B- [REDACTED]	Err:
Dlr Cont: NEAL BAZZELL	Training %: 35	Year: 2007	Model: ODYSSEY
Serv Ph: (217) 356-0303	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: STAN WHITE		Doors: 5DR	WD: 2
Parts Mgr: GARY ROY		Fact: LINCOLN	Country: USA
Dlr Name: TWIN CITY HONDA 100 BURWASH SAVOY IL 61874		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (217) 356-0303	Fax #: 2173660058	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: David Jackson	Zone/Dist: 08K	Engine #: J35A73232201	Trans #: P36A5017858
Previous Dealer/Contact	Date	Em Type:	
		RO #: 148044	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/29/2008 10:31:19 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 COMPARE TO K/G
 - 6 POSS MODULATOR, EXCERSIZE ABS

Information from Dealer

LOW
 YES
 REPLACE MASTER CYL
 THEY GAVE ME BOOSTER TO INSTALL, I DON'T THINK IT'S A
 BOOSTER
 ABOUT THE SAME

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2506128	KENE	12/04/2007	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	NORMAL; COMPARE TO 07	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,917

Dealer #: 207236	TZ: CST	VIN: 5FNRL384X7B [REDACTED]	Err:
Dir Cont: JAKE WATSON	Training %: 69	Year: 2007	Model: ODYSSEY
Serv Ph: (334) 821-7283	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RANDALL MELIUS		Doors: 5DR	WD: 2
Parts Mgr: BRYAN STIDHAM		Fact: LINCOLN	Country: USA
Dir Name: KING HONDA CAR WORLD		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
973 OPELIKA ROAD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
AUBURN AL 36830		Engine #: J35A63207730	Trans #: P36A5017839
Phone: (334) 821-7283	Fax #: (334) 821-6886	Em Type:	
DPSM: VAN CROCKER	Zone/Dist: 07D	RO #: 102082	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/4/2007 10:33:05 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO LIKE 07
 - 5 COMPARE THE PEDAL IS LOWER THAN 06

Information from Dealer

BRAKE PEDAL SEEMS TO GO TO THE FLOOR AT TIMES. MORE SO WHILE BRAKING FROM 30-30 MPH THAN WHEN ALREADY AT A STOP.

YES

REPLACED MASTER CYLINDER AND BLED ENTIRE BRAKE SYSTEM

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2517213	TOMP	12/19/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	CUSTOMER EXPECTATIONS; COMPARE TO OTHER LIKE CARS
		Resln Source: None Date:
		Status: N/A Mileage: 1,554

Dealer #: 208168	TZ: EST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: PAUL HORSEY	Training %: 56	Year: 2007	Model: ODYSSEY
Serv Ph: (540) 898-5200	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RONALD ROSE		Doors: 5DR	WD: 2
Parts Mgr: ANTHONY PARASILITI		Fact: LINCOLN	Country: USA
Dir Name: POHANKA HONDA OF FREDERICKSBURG 5200JEFFERSON DAVISHWY FREDERICKSBURG VA 22408		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (540) 898-5200	Fax #: (540) 898-0790	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A73232413 Trans #: P36A5017909
DPSM: MICHAEL RIEDEL	Zone/Dist: 06C	Em Type:	RO #: 195497
Previous Dealer/Contact	Date	Case Type: Technical	W.O. #:

Tech Line Suggests

- 12/19/2007 1:42:08 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMPARE TO OTHER LIKE CAR; MUST BE SAME YEAR AND MODEL.

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS SOFT. COMPARED TO ANOTHER VEHICLE. AGREE THAT THE BRAKES ARE WEAKER THAN THE OTHER VEHICLE.
NO
PAUL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2455906	CHRISV	09/26/2007	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	AIR?; MOD ABS THEN BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 208

Dealer #: 208350	TZ: PST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: FRED MARELLO	Training %: 12	Year: 2007	Model: ODYSSEY
Serv Ph: (408) 395-6100	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: BILL HUMPHREY		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL COLE		Fact: LINCOLN	Country: USA
Dir Name: SOUTH BAY HONDA 16213 LOS GATOS BLVD. LOS GATOS CA 95032		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (408) 395-6100	Fax #: (408) 356-7254	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: KIM TOWER	Zone/Dist: 12G	Engine #: J35A73233121	Trans #: P36A5018453
Previous Dealer/Contact	Date	Em Type:	
		RO #: 169225	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/26/2007 12:25:32 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO ANOTHER 07, IF DIFF MOD THE ABS THEN BLEED

Information from Dealer

BRAKE PEDAL FEELS SOFT
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2615064	JAMESH	05/16/2008	JAMESH	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	MODULATOR, REPL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 18,036

Dealer #: 206848	TZ: EST	VIN: 5FNRL38707E [REDACTED]	Err:
Dir Cont: RICHARD BAILLIE	Training %: 96	Year: 2007	Model: ODYSSEY
Serv Ph: (770) 985-1444	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: PATRICE WOOD		Doors: 5DR	WD: 2
Parts Mgr: SCOTT ROBERTS		Fact: LINCOLN	Country: USA
Dir Name: CAREY PAUL HONDA 3430 HIGHWAY 78 SNELLVILLE GA 30078		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (770) 985-1444	Fax #: 6782522060	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	Engine #: J35A73233282	Trans #: B36A9102083
Previous Dealer/Contact	Date	Em Type:	
		RO #: 50118	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/16/2008 12:46:44 PM JAMESH
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 IS THIS THE FIRST MODULATOR, OR HAS IT BEEN REPLACED?
 - 4 REPLACE THE MODULATOR

Information from Dealer

CUSTOMER STATES THAT THE VEH. BRAKE PEDAL IS TOO LOW WHEN BRAKING
NO
ORIGINAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2622314	KEITHC	05/29/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	POSS MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 13,919

Dealer #: 208012	TZ: CST	VIN: 5FNRL38747B	Err:
Dir Cont: OWEN HANSON	Training %: 78	Year: 2007	Model: ODYSSEY
Serv Ph: (815) 937-7900	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: TERRY BALDA		Doors: 5DR	WD: 2
Parts Mgr: TERRY BALDA		Fact: LINCOLN	Country: USA
Dir Name: BILL KAY HONDA 1360 LOCKE DRIVE BRADLEY IL 60915		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (815) 937-7900	Fax #: 8159379651	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: TIA MARIE BATTLE	Zone/Dist: 08F	Engine #: J35A73233597	Trans #: B36A9102409
Previous Dealer/Contact	Date	Em Type:	
		RO #: 157145	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/29/2008 12:53:44 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL FEELS REAL SOFT AND GOES TO FLOOR
 YES
 MASTER CYLINDER REPLACED AND SYSTEM BLED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2734353	DAVEM	12/03/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	VSA MOD; RPLC	
		Resin Source: None	Date:
		Status: N/A	Mileage: 15,796

Dealer #: 206797	TZ: CST	VIN: 5FNRL38697B	Err:
Dir Cont: ROLLIN HARPER	Training %: 97	Year: 2007	Model: ODYSSEY
Serv Ph: (402) 437-1216	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JEFFREY WILLIAMS		Doors: 5DR	WD: 2
Parts Mgr: CRAIG CAMERON		Fact: LINCOLN	Country: USA
Dir Name: WILLIAMSON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
2770 YANKEE HILL ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
LINCOLN NE 68516		Engine #: J35A73235986	Trans #: B36A9105180
Phone: (402) 437-1216	Fax #: 4024371349	Em Type:	
DPSM: RON CRISS	Zone/Dist: 10A	RO #: 785889	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/3/2008 12:48:32 PM DAVEM

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION

- 4 RPLC THE VSA MOD

Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL FADES AT TIMES, HAVE HAD TO OTHER DEALERS TO REPAIR, BUT PROBLEM IS STILL THERE. TEST DROVE VEHICLE AND PEDAL FEELS SOFT, STOPS FINE BUT PEDAL FEELS SOFT.

YES

HONDA CARS OF MCKINNEY REPLACED THE ABS MODULATOR FOR A CODE 84-1, OIL STAIN BY BRAKE PEDAL. O'DANIELS OF OMAHA COULD NOT DUPLICATE SPONGY BRAKE PEDAL FEEL. HONDA CARS OF MCKINNEY ON MOST RECENT TRIP TO DEALER BRAKE PEDAL FEELS SOFT, OTHER TIMES NOT, POSSIBLE TRAPPED AIR IN MODULATOR, BLED SYSTEM. WE REPLACED THE BRAKE MASTER CYLINDER, ADJUSTED BRAKE BOOSTER ROD AND BLED SYSTEM, STILL FEELS SOFT.

ok

Field Quality Report online

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VIEW AUTO REPORT

Report Information

▼ Attached Files

Report ID 13392
 Brief Description* 07M Odyssey brake pedal soft and low NONE
 Reported By Factory
 Offline Report Date
 Online Created Date 9/21/2007 11:30:02 PM
 Last Updated Date 11/30/2007 2:50:10 PM

User Information

Zone HMA
 District HMA

Customer Information

City of Customer* Chamblee
 State* GA
 Delivery Date (MM/DD/YYYY)

Vehicle Information

Non-US VIN
 VIN* 5FNRL38417B [REDACTED] Check VIN
 Unit Status Sold to Customer
 Date of Occurrence* 9/18/2007 (MM/DD/YYYY)
 Mileage* 1,826
 Engine No. 0
 Model Year 2007 Model ODYSSEY
 Style* Body* 5 Door
 Transmission* AT Engine Type Fuel Inj

Dealer Information

Dealer Number 208371
 Phone Number (999-999-9999) 770-451-2700 Ext.

Claim Information

Claim Number CR/Techline #
 Labor Operation * Front Brakes - 410

Labor Op Full
 Codes *
 Causal Code

Failed Part No. *Please provide Part No if available

1. 57110-SHJ

2.

3.

4.

Complaint / Symptom

Pedal feels softer and has more travel than his Honda Pilot. Customer states vehicle has weak stopping power.

Probable Cause

Pedal travel measured normal. Test drive and pedal travel increased from heat added to system but did not affect stopping power. Found air in system, bleed and improved pedal travel.

Corrective Action

Dealer to replace modulator and bleed system according to service manual.

Fire Report Information

Create Fire Report

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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2457378	JOHNB	09/28/2007	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS SOFT	COMPARE TO KG 07'S;GV CKS;EXERCISE,BLEED BRAKES;CB
		Resin Source: None Date:
		Status: N/A Mileage: 6,741

Dealer #: 206752	TZ: CST	VIN: 5FNRL38677B [REDACTED]	Err:
Dir Cont: ERIC SCOTT	Training %: 58	Year: 2007	Model: ODYSSEY
Serv Ph: (785) 233-2892	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREG RUSSELL		Doors: 5DR	WD: 2
Parts Mgr: JUSTIN COOK		Fact: LINCOLN	Country: USA
Dir Name: SHARP HONDA 1818 SOUTH TOPEKA BLVD TOPEKA KS 66612		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (785) 233-2892	Fax #: (785) 233-3150	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Michael Wehmeir	Zone/Dist: 08L	Engine #: J35A73236680	Trans #: B36A9106014
Previous Dealer/Contact	Date	Em Type:	
		RO #: 149679	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/28/2007 6:41:03 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMPARE TO OTHER KG 07'S;THEY PEDAL IS SOFTER IN FEEL ON 07'S COMPARE TO 06'S;IF THE PEDAL FEEL DOES NOT COMPARE,TRY EXERCISING THE ABS IN A SAFE LOCATION;THEN PRESSURE BLEED OR PEDAL BLEED WITH ENIGNE ON;THEN RE-EVAL;ALSO PLEASE SEE: BRAKE PDL SINKS @ STOPS (M/CYL TEST #2) Tech Line Knowledge Base Name: 4853 Issue Date: 01-Feb-1996 Source: HSN-96/02I
 - 5 BRAKE PEDAL SINKS @STOPS (M/CYL TEST #1) Tech Line Knowledge Base Name: 4318 Issue Date: 01-Feb-1995 Source: HSN-95/02C

Information from Dealer

BRAKES SEEM SOFT.
NO
BRAKE PEDAL SOFT,CAR DOES STOP NORMALLY,ALSO PEDAL CAN BE PUSHED LOW AT STOPS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2512930	DAVEM	12/13/2007	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL GOES TO FAR DOWN	NORMAL?; COMP TO LIKE, KG	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 723

Dealer #: 208354	TZ: CST	VIN: 5FNRL38497B [REDACTED]	Err:
Dlr Cont: KEITH STEINAGLE	Training %: 66	Year: 2007	Model: ODYSSEY
Serv Ph: (423) 282-5440	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: CHUCK HIGGINS		Doors: 5DR	WD: 2
Parts Mgr: JOE JACOBS		Fact: LINCOLN	Country: USA
Dlr Name: JOHNSON CITY HONDA 2806 N. ROAN STREET JOHNSON CITY TN 37601		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (423) 282-5440	Fax #: (423) 282-4097	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: Michael Murphey	Zone/Dist: 07B	Engine #: J35A63208430	Trans #: B36A9105881
Previous Dealer/Contact	Date	Em Type:	
		RO #: 93314	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/13/2007 9:30:44 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMP TO LIKE, KG?
 - 5 LET'S DO THAT. HAVE MANY CASES WHERE IT APPEARS TO FEEL DIFFERENT FROM OTHER YEARS, BUT COMPARES TO LIKE, KG

Information from Dealer

BRAKE PEDAL GOES TO FAR DOWN. I FOUND THAT IT DOES SEEM TO HAVE AN BRAKE MASTER CYLINDER TO BE BAD. CHECK FOR LEAKS AND CHECK CALIPERS TO MAKE SURE THEY WERE WORKING PROPERLY.

NO

SEEMS OK, JUST FARTHER DOWN THAN IN THE PAST. WE HAVE BLED THE BRAKES AND EXRCSD THE ABS, SAME NOT YET

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2649795	KEITHC	07/14/2008	STEVEN	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	POSS MODULATOR, DEALER CAN'T DUP	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 19,510

Dealer #: 208299	TZ: EST	VIN: 5FNRL38427B4	Err:
Dir Cont: RODRIQUEZ	Training %: 45	Year: 2007	Model: ODYSSEY
Serv Ph: 954-742-5227	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: SAL SERAGUSA		Doors: 5DR	WD: 2
Parts Mgr: ROBERT BUTTON		Fact: LINCOLN	Country: USA
Dir Name: RICK CASE HONDA 15700RICKCASE HONDA WY DAVIE FL 33331		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (954) 742-5227	Fax #: 9543643297	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DALE MEEKS	Zone/Dist: 07P	Engine #: J35A63208464	Trans #: B36A9106229
Previous Dealer/Contact	Date	Em Type:	
		RO #: 449391	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/14/2008 1:38:09 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP
 - 4 WILL IT PUMP UP
 - 5 HOW LOW IS IT
 - 6 NEED TO SEE IT IN FAILED CONDITION
 - 7 POSS MODULATOR

Information from Dealer

BRAKE PEDAL IS LOW AT TIMES
NO
NO
YES
DON'T KNOW

- 7/15/2008 1:22:35 PM STEVEN
- 8
 - 9 NOTHING, YOU NEED TO DUPLICATE THE PORBLEM OR HAVE THE CUSTOMER DUPLICATE
 - 10 IT JUST SEEMS ILLOGICAL TO HAVE A SOFT PEDAL ONLY SOMETIMES, IF THERE IS AIR THERES AIR, END OF STORY

I STILL CANNOT DUPLICATE THE LOW PEDAL, IF YOU HAD TO GUESS WHAT WOULD YOU REPLACE THE CUSTOMER TRIED
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2490412	KENE	11/12/2007	RUDYG	4

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,074

Dealer #: 208253	TZ: PST	VIN: 5FNRL38627B- [REDACTED]	Err:
Dir Cont: ERIC WHETSTONE	Training %: 84	Year: 2007	Model: ODYSSEY
Serv Ph: (951) 688-9420	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JIM SINDELAR		Doors: 5DR	WD: 2
Parts Mgr: BEN REYES		Fact: LINCOLN	Country: USA
Dir Name: RIVERSIDE HONDA 8330A INDIANA AVENUE RIVERSIDE CA 92504		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (951) 688-9420	Fax #: 9515096575	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	Engine #: J35A73237051	Trans #: B36A9106332
Previous Dealer/Contact	Date	Em Type:	
		RO #: 368921	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

11/12/2007 12:00:42 PM KENE	
1 ORIGINAL COMPLAINT	CUSTOMER IS COMPLAINING OF SOFT BRAKE PEDAL
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3 CHARACTERISTIC AT THIS TIME	
11/12/2007 1:38:49 PM GARYR	
4	BRAKE PEDAL IS SOFTER THAN LIKE CAR BLED SYS N/C
5 ACTIVATE ABS DRIVING 3X THE MANUALLY BLEED WITH ENG RUNNING CALL BACK RESULTS	
11/13/2007 9:56:26 AM GARYR	
6 CB	ACTIVTED THE ABS 10X AND PEDAL FELT SAME AS THE OTHER 07 AND 08. MANUALLY BLED SYS WITH THE ENGINE RUNNING. I DID NOT SEE ANY BUBBLES BUT THE PEDAL FEELS NORMAL AND CUSTOMER HAS THE CAR
7 CALL BACK IF PROBLEM RETURNS	
8 PEND TO DAVE K AND JOHN H	
2/18/2008 1:54:39 PM RUDYG	
9 02/18/2008 01:57:22 PM RUDYG	(ERIC) CUST IS STILL COMPLAINING OF SOFT PEDAL. IT WAS LAST HERE IN DECEMBER BUT BACK NOW WITH SOFT PEDAL AGAIN
10 HAS MODULATOR BEEN REPLACED YET?	NO
11 REPL MODULATOR AND RECHECK. BE ADVISED THAT IF PEDAL IS LOW ON REPLACEMENT YOU WILL NEED TO DRIVE IT AND GET ABS TO ACTIVATE. THEN BLEED WITH POWER BLEEDER	OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2739812	DAVIDK	12/12/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	ABS?; WAITE FOR UPDATE
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 29,640

Dealer #: 206947	TZ: CST	VIN: 5FNRL38787B- [REDACTED]	Err:
Dir Cont: THOMAS	Training %: 82	Year: 2007	Model: ODYSSEY
Serv Ph: (417) 625-0841	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JIM CLARK		Doors: 5DR	WD: 2
Parts Mgr: DARREN VICE		Fact: LINCOLN	Country: USA
Dir Name: ROPER HONDA 902 N. RANGELINE JOPLIN MO 64801		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (417) 625-0841	Fax #: 4176250855	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PAUL SEVERSON	Zone/Dist: 08M	Engine #: J35A73237455	Trans #: B36A9106882
Previous Dealer/Contact	Date	Em Type:	
		RO #: 262416	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/12/2008 7:23:56 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 UPDATE MODULATOR IS ON THE WAY # 57110-SHJ-A61
IF AVAL REPLACE

Information from Dealer

BRAKE PEDAL FEELS SOFT
 YES
 REPLACED THE VSA MODULATOR B ACK IN FEB 2008 AT
 11,145 MILES
 WE BLEED THE SYSTEM. HAS AIR IN IT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2512286	JAMESH	12/12/2007	AMYB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL MODULATOR PUMPS UP	TEST AND REPLACE THE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,368

Dealer #: 208067	TZ: CST	VIN: 5FNRL38627B [REDACTED]	Err:
Dir Cont: RICHARD	Training %: 42	Year: 2007	Model: ODYSSEY
Serv Ph: (920) 236-1003	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MICHAEL LEWALLEN		Doors: 5DR	WD: 2
Parts Mgr: SCOTT PFEIFER		Fact: LINCOLN	Country: USA
Dir Name: BERGSTROM HONDA 3285 S.WASHBURN STREET OSHKOSH WI 54904		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (920) 236-1003	Fax #: 9204266480	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: KELLY LYNNE	Zone/Dist: 08A	Engine #: J35A73237946	Trans #: P36A5036194
Previous Dealer/Contact	Date	Em Type:	
		RO #: 332681	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/12/2007 12:17:11 PM JAMESH

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 AIR?
- 4 TEST AND REPLACE THE MODULATOR

1/10/2008 1:54:27 PM AMYB

- 5 SURVEY

Information from Dealer

BRAKE PEDAL FADES VERY LOW WILL PUMP BACK UP AND RUN NORMAL FOR 1 OR 2 PEDAL STROKES THEN IT WILL FADEBACK TO VERY LOW TRIED BLEEDING SYSTEM DID NOT HELP PROBLEM

NO
NONE

RICHARD BOXX-HAMPTON* 317 RIPON RD BERLIN, WI 54923

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2580223	JERRYA	03/22/2008	JERRYA	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	3/22: SUPER BLEED FIXED IT	
		ResIn Source: Spoke w/ Dealer	Date: 03/22/2008
		Status: N/A	Mileage: 3,460

Dealer #: 207789	TZ: EST	VIN: 5FNRL38477B [REDACTED]	Err:
Dlr Cont: JIMMY LAWSON	Training %: 73	Year: 2007	Model: ODYSSEY
Serv Ph: (919) 467-4747	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KEVIN MILLS		Doors: 5DR	WD: 2
Parts Mgr: JAMES PURYEAR		Fact: LINCOLN	Country: USA
Dlr Name: AUTO PARK HONDA 2100 AUTO PARK BLVD. CARY NC 27511		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (919) 467-4747	Fax #: 9194601886	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: SCOTT MUDLIN	Zone/Dist: 06M	Engine #: J35A63208850	Trans #: P36A5038775
Previous Dealer/Contact	Date	Em Type:	
		RO #: 447492	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

3/22/2008 9:14:54 AM	JERRYA	
1 ORIGINAL COMPLAINT		BRAKE PEDAL FEELS SOFT
2 PREVIOUS REPAIRS OR PARTS REPLACED?		NO
3 03/22/08 12:19:21 JERRYA: (CALL FROM DEALER)		JIMMY;TECH C/S FEEL SOFT AND LOW PETDAL
4 WHAT THE HEIGHT AT WHICH IT ACTUALLY STOPS THE VEHICLE		ITS AT THE TOP AND IT STOPS JUST FINE
5 FAX#		919-467-7159
6 TRY THIS BLEED PROCEDURE AND LET US KNOW THE RESULTS		OK I'LL BE WAITING ON THE FAX ... THANKS
3/22/2008 9:31:56 AM	JIMV	
7		JIMMY; TECH, I HAVE NOT GOT THE FAX YET
8 IT WILL TAKE A FEW MINUTES, JERRY JUST SENT IT		OH OK THANKS
3/22/2008 11:48:11 AM	JERRYA	
9 03/22/08 14:50:57 JERRYA: (CALL FROM DEALER)		JIMMY;TECH SUPER BLEED FIXED IT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2483685	TOMP	11/02/2007	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	VSA MODULATOR?; EXERCISE ABS AND RETEST	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,727

Dealer #: 208376	TZ: EST	VIN: 5FNRL38737B [REDACTED]	Err:
Dir Cont: JOEY SONGER	Training %: 97	Year: 2007	Model: ODYSSEY
Serv Ph: (678) 318-3150	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROBERT MOORE		Doors: 5DR	WD: 2
Parts Mgr: THOMAS DUNLAP		Fact: LINCOLN	Country: USA
Dir Name: HONDA MALL OF GEORGIA 3699 GEORGIA HWY. #20 BUFORD GA 30519		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (678) 318-3150	Fax #: (678) 318-3109	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	Engine #: J35A73238607	Trans #: P36A5039567
Previous Dealer/Contact	Date	Em Type:	
		RO #: 240785	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/2/2007 6:13:58 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 EXERCISE ABS AND BLEED BRAKE SYSTEM IF NEEDED.
IF PEDAL FEEL IMPROVES, REPLACE VSA MODULATOR.

Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL GOES TOO FAR DOWN WHEN PRESSING BRAKE PEDAL

NO
JOEY
YES:

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2572390	DAVEM	03/11/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE SEEMS TO GET SOFT	ABS MOD; RPLC	
		Resln Source: None	Date:
		Status: N/A	Mileage: 13,815

Dealer #: 206752	TZ: CST	VIN: 5FNRL38687B- [REDACTED]	Err:
Dir Cont: ERIC SCOTT	Training %: 67	Year: 2007	Model: ODYSSEY
Serv Ph: (785) 233-2892	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREG RUSSELL		Doors: 5DR	WD: 2
Parts Mgr: JUSTIN COOK		Fact: LINCOLN	Country: USA
Dir Name: SHARP HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1818 SOUTH TOPEKA BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
TOPEKA KS 66612		Engine #: J35A73239061	Trans #: P36A5041478
Phone: (785) 233-2892	Fax #: (785) 233-3150	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 155095	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/11/2008 9:07:31 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 RPLC THE ABS MOD AND TRY SUPER BLEED

Information from Dealer

C/S WHEN STOPPING QUICKLY OR A PANIC STOP, THE BRAKE PEDAL SEEMS TO GET SOFT. HAS NOT GONE TO THE FLOOR YET.
 NO
 PDL FEELS SOFER THAN NORMAL. ABS MOD, FEELS SAME.
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2750265	TOMP	01/05/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	VSA MODULATOR; WAIT FOR S/B REPAIR	
		Resin Source: None	Date:
		Status: N/A	Mileage: 15,382

Dealer #: 208169	TZ: EST	VIN: 5FNRL38637B [REDACTED]	Err:
Dir Cont: JAMES CARLSON	Training %: 79	Year: 2007	Model: ODYSSEY
Serv Ph: (859) 283-2727	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JAY DEATON		Doors: 5DR	WD: 2
Parts Mgr: DENNY LAFERTY		Fact: LINCOLN	Country: USA
Dir Name: JEFF WYLER HONDA 949 BURLINGTON PIKE FLORENCE KY 41042		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (859) 283-2727	Fax #: 8593423087	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MIKE DITMER	Zone/Dist: 04C	Engine #: J35A73239297	Trans #: P36A5043372
Previous Dealer/Contact	Date	Em Type:	
		RO #: 662548	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

<p>1/5/2009 8:39:19 AM TOMP</p> <ol style="list-style-type: none"> 1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 4 WAIT FOR SB REPAIR 1/8 5 OR REPLACE VSA MODULATOR TODAY. 	<p>THE BRAKE PEDAL FEELS SOFT. THE BRAKE LINES ARE NOT LEAKING</p> <p>NO</p> <p>JAMES</p>
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Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2599284	KEITHC	04/22/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	FAX SUPER BLEED PROCEEDURE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,005

Dealer #: 208463	TZ: EST	VIN: 5FNRL38787B [REDACTED]	Err:
Dir Cont: II WILLIAM	Training %: 58	Year: 2007	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DOUG EMMONS		Doors: 5DR	WD: 2
Parts Mgr: STEVEN CLARK		Fact: LINCOLN	Country: USA
Dir Name: WEST HERR HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
6120 SOUTH TRANSIT RD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PENDLETON NY 14094		Engine #: J35A73239731	Trans #: P36A5045810
Phone: (716) 625-4300	Fax #:	Em Type:	
DPSM: Malcolm Hoff	Zone/Dist: 09A	RO #: 12725	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/22/2008 7:36:52 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 FAX SUPER BLEED PROCEEDURE

Information from Dealer

PEDAL GOES TO FLOOR AND HAVE TO PUMP TO MAKE WORK
 NO
 ADJUSTED PEDAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2436865	DAVEM	09/04/2007	DAVEM	2

Code	Original Complaint	Probable Cause/Solution
P 4150	GOES TO FLOOR IF PMP'D	FEELS LIKE OTHER KG CARS; DEMO TO CUST> DPSM
	ResIn Source:	None Date:
	Status:	N/A Mileage: 3,534

Dealer #: 208374	TZ: EST	VIN: 5FNRL38627B [REDACTED]	Err:
Dir Cont: THOMAS WADE	Training %: 88	Year: 2007	Model: ODYSSEY
Serv Ph: 937-642-4754	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JEFF PISTER		Doors: 5DR	WD: 2
Parts Mgr: JIM ROWE		Fact: LINCOLN	Country: USA
Dir Name: HONDA MARYSVILLE		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
640 COLEMANS CROSSING		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MARYSVILLE OH 43040		Engine #: J35A73240045	Trans #: P36A5046618
Phone: (937) 642-4754	Fax #: 9376454096	Em Type:	
DPSM: MARK KELLEY	Zone/Dist: 04L	RO #: 23847	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

9/4/2007 7:55:21 AM DAVEM	
1 ORIGINAL COMPLAINT	BRAKE PEDAL GOSE TO FLOOR
2 PREVIOUS REPAIRS OR PARTS REPLACED?	NO
3	IF YOU SIT AT A STOP AND PRESS REAL HARD, THE PDL CAN GO TO THE FLOOR, BUT WILL PMP UP. IF FEEL JUST LIKE EVERY OTHER '07 HERE THAT I HAVE TTRIED. HIST? YES!!!
4 SURE IT FEEL LIKE OTHERS?	HAVE NOT DONE, BUT FEELS NORMAL HERE TO US
5 BLEED AND ABS EXRSC?	OK
6 IF SO, DEMO AND ED CUST> DPSM EVAL	
9/4/2007 12:06:19 PM DAVEM	
7	SENT FBF

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2599678	CHRISV	04/22/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	FAXED SUPER BLEED PROCEDURE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 12,750

Dealer #: 206871	TZ: EST	VIN: 5FNRL38647B [REDACTED]	Err:
Dlr Cont: MATT HUGHSON	Training %: 60	Year: 2007	Model: ODYSSEY
Serv Ph: (301) 843-8700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOHN KERSHAW		Doors: 5DR	WD: 2
Parts Mgr: JOHN MCNAMEE		Fact: LINCOLN	Country: USA
Dlr Name: KEN DIXON HONDA 2294 CRAIN HIGHWAY WALDORF MD 20601		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (301) 843-8700	Fax #: 3018706712	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: RAFIK ABDULLAHI	Zone/Dist: 06B	Engine #: J35A73240956	Trans #: P36A5051725
Previous Dealer/Contact	Date	Em Type:	
		RO #: 41939	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

4/22/2008 12:01:19 PM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CAN YOU DUP
- 4 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

GUEST STATES THAT BRAKE PEDAL FEELS MUSHY
NO
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2712929	STEVEN	10/28/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	CHARACTERISTIC?; COMPARE TO KG
		ResIn Source: None Date:
		Status: N/A Mileage: 13,096

Dealer #: 208027	TZ: MST	VIN: 5FNRL38687B- [REDACTED]	Err:
Dir Cont: GLENN LISTON	Training %: 77	Year: 2007	Model: ODYSSEY
Serv Ph: (435) 628-6100	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVE LYNN		Doors: 5DR	WD: 2
Parts Mgr: GRADY WHITLOCK		Fact: LINCOLN	Country: USA
Dir Name: STEPHEN WADE HONDA 1630 S. HILTON DRIVE ST GEORGE UT 84770		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (435) 628-6100	Fax #: 4356286167	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PAT THOMAS	Zone/Dist: 10H	Engine #: J35A73241102	Trans #: P36A5052757
Previous Dealer/Contact	Date	Em Type:	
		RO #: 395676	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/28/2008 9:29:49 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 I SEE THAT, IS THE PEDAL EXC SOFT?
 - 5 SO IT DOES GO ALL THE WAY TO THE FLOOR AND FEEL LIKE ITS NOT GOING TO STOP THE CAR
 - 6 THATS NORMAL DONT REPLACE ANYTHING

Information from Dealer

SOFT BRAKE PEDAL
 YES
 ABS MODULATOR HAS BEEN REPLACED 4 TIMES
 NO, IT FEELS NORMAL TO ME
 NO ITS JUST S OFT PEDAL, THE CAR STOPS FINE BUT IF YOU PRESS HARD ON THE PEDAL IT DOES FEEL SOFT
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2591977	DAVEM	04/09/2008	DAVEM	5

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT MNY X	ABS MOD; RPLC	
		Resin Source: None	Date:
		Status: N/A	Mileage: 6,016

Dealer #:	207171	TZ:	PST	VIN:	5FNRL38687B [REDACTED]	Err:	
Dir Cont:	SHAUN RIDER	Training %:	79	Year:	2007	Model:	ODYSSEY
Serv Ph:	(541) 770-3785	Extn:		Tran:	5AT	Trim:	EX-L
Serv Mgr:	GREG MEIER			Doors:	5DR	WD:	2
Parts Mgr:	MICHAEL BODENBENDER			Fact:	LINCOLN	Country:	USA
Dir Name:	LITHIA HONDA 700 NORTH CENTRAL MEDFORD		OR 97501	Desc:	ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5		
Phone:	(541) 770-3785	Fax #:	5417703790	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG, USA		
DPSM:	CANDICE	Zone/Dist:	02H	Engine #:	J35A73241102	Trans #:	P36A5052757
Previous Dealer/Contact		Date		Em Type:			
				RO #:	254700		
				Case Type:	Technical		
				W.O. #:			

Tech Line Suggests

Information from Dealer

4/9/2008 2:22:28 PM	DAVEM	1 ORIGINAL COMPLAINT 2 PREVIOUS REPAIRS OR PARTS REPLACED? 3 PREVIOUS REPAIR DESCRIPTION	CUST STATES THAT THE BRAKE PEDAL FEELS SPONGEY YES I PERFORMED AN ABS SOLENOID FUNTION TEST FOR EACH WHEEL SEVERAL TIMES TO PURGE TRAPPED AIR OUT OF THE MODULATOR ASY. AND THEN BLEED THE BRAKE SYSTEM. THIS WORKED FOR A MONTH, NOW THE CUST IS BACK WITH THE SAME CONCERN. SHOULD I DO THIS PROCEDURE AGAIN OR REPLACE THE MASTER CYL? SEE ABOVE OK
5/22/2008 11:46:53 AM	KEITHC	4 5 RPLC ABS MOD	
6		7 COMPARE TO K/G 8 EXCERSIZE ABS TO PURGE AIR, REPLACE MODULATOR AGAIN	REPLACED MODULATOR WAS GOOD FOR A FEW
8/21/2008 10:08:56 AM	DAVEM	9 10 POSS NOT. RECENT INFO IS THAT FULLY C/M MODS SHOULD BE IN STOCK W/ IN A MONTH, SO ED CUST TO BRING CAR IN TO MOD PDL IF IT GET'S SOFT AGAIN OR YOU CAN RPLC MOD AND HOPE FOR A C/M UNIT	WE RPLCD THE MOD 3MO AGO, ABS MOD, PDL IS BACK. DID WE DID A C/M MOD? OK
9/30/2008 12:55:18 PM	JOHNB	11 12 STILL PENDING;NO DATE YET RELEASED	ANY WORD ON C/M MODULATOR HSB
10/2/2008 12:34:44 PM	DAVEM	13 14 15 THERE WILL BE A C/M VSA MOD COMING, BUT NO WORD WHEN PART W/ BE AVLB FOR A PUB 16 TRY 57110-SHJ-A61, BUT THE PARTS ARE FLAGGED FOR NOW 17 THIS PART NUMBER IS FOR YOU ONLY AND NOT TOP BE GIVEN OUT 18 OK	CANDY, DPSM THIS CAR IS GOING TO GO BB REAL SOON. ANY WORD HAVE PART #? OK I UNDERSTAND

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2731066	DAVEM	11/26/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	PEDAL IS GOING TO THE FLOOR	VSA MOD; RPLC MOD	
		Resin Source: None	Date:
		Status: N/A	Mileage: 14,158

Dealer #: 208027	TZ: MST	VIN: 5FNRL38687B	Err:
Dir Cont: GLENN LISTON	Training %: 78	Year: 2007	Model: ODYSSEY
Serv Ph: (435) 628-6100	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVE LYNN		Doors: 5DR	WD: 2
Parts Mgr: GRADY WHITLOCK		Fact: LINCOLN	Country: USA
Dir Name: STEPHEN WADE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1630 S. HILTON DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
ST GEORGE UT 84770		Engine #: J35A73241102	Trans #: P36A5052757
Phone: (435) 628-6100	Fax #: 4356286167	Em Type:	
DPSM: PAT THOMAS	Zone/Dist: 10H	RO #: 396728	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/26/2008 2:22:57 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 RPLC THE ABS MOD NOW W/ A FRESHLY ORDERED ONE OR WAIT FOR HSB COMMING 12/19

Information from Dealer

BRAKE PEDAL IS GOING TO THE FLOOR
 YES
 3 VSA MODULATORS
 SOFT PDL. WHAT TO DO?
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2581606	RUDYG	03/25/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	AIR?; FAXED SUPER BLEED PROCEDURE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,563

Dealer #: 206603	TZ: CST	VIN: 5FNRL38447B- [REDACTED]	Err:
Dir Cont: EDUARDO	Training %: 59	Year: 2007	Model: ODYSSEY
Serv Ph: (713) 663-4263	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JIM TROUBLEFIELD		Doors: 5DR	WD: 2
Parts Mgr: STEPHEN EVITTS		Fact: LINCOLN	Country: USA
Dir Name: RUSSELL & SMITH HONDA 2900 SOUTH LOOP WEST HOUSTON TX 77054		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (713) 663-4263	Fax #: 7136634765	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: VERNON SAGE	Zone/Dist: 03C	Engine #: J35A63209628	Trans #: P36A5054352
Previous Dealer/Contact	Date	Em Type:	
		RO #: 46945	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/25/2008 9:48:42 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HOW DOES IT FEEL TO YOU?
 - 4 STOPS OK FOR YOU?
 - 5 WHAT IS FAX NUMBER?
 - 6 I WILL FAX YOU A PROCEDURE FOR BLEEDING. TRY THIS AND IF WORKS SEE IF IT LASTS. IF PEDAL DROPS AGAIN AFTER A MONTH OR SO THEN REPL MODULATOR
 - 7 (FAXED SUPER BLEED PROCEDURE)

Information from Dealer

CUSTOMER COMPLAINS BRAKE PEDAL IS SOFT AND GOES ALL THE WAY TO THE FLOOR NO EXTERNAL LEAK, BLEED SYSTEM NO DTCS STORED
NO
SOME ARE SOFT AND SOME ARE HARDER.
YES
(713) 218-5940
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2533590	JOHNB	01/15/2008	JOHNB	1

Code **Original Complaint**
P 4150 BRAKE FEEL SOFT

Probable Cause/Solution

CANNOT PRODUCE;PRODUCE;CHK BRAKES,BLEED

Resln Source: None

Date:

Status: N/A

Mileage: 7,701

Dealer #: 207297	TZ: EST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: CORY TAYLOR	Training %: 90	Year: 2007	Model: ODYSSEY
Serv Ph: (740) 387-1400	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CURT THOMPSON		Doors: 5DR	WD: 2
Parts Mgr: CAL THOMPSON		Fact: LINCOLN	Country: USA
Dir Name: MATHEWS HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
1127 DELAWARE AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MARION OH 43302		Engine #: J35A73242076	Trans #: P36A5058638
Phone: (740) 387-1400	Fax #: (740) 382-8053	Em Type:	
DPSM: Dave Stelter	Zone/Dist: 04M	RO #: 10202	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/15/2008 10:33:14 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 IF NO PROBLEM FOUND AND COMPARES TO KG IN ALL OPERATIONS AND FUNCTION WITH BRAKES, THEN NORMAL, QUESTION CUSTOMER FURTHER; PERFORM GENERAL BRAKE SYSTEM CHECKS; BLEED BRAKES; CHK ABS/VSA OPERATION

Information from Dealer

BRAKE PEDAL FADES TO FLOOR
NO
WE CANNOT PRODUCE; BRAKE PEDAL FEEL AND OPERATION IS SAME AS KG'S; CUSTOMER CLAIMS PEDAL ALWAYS TOO LOW, BUT WE DO NOT FIND THAT SO; BRAKE PERFORMANCE IS NORMAL; ANY KNOWNS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2478985	RUDYG	10/26/2007	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	VSA MODULATOR?; ACTIVATE ABS, RECHECK
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 2,795

Dealer #: 207906	TZ: EST	VIN: 5FNRL38657B- [REDACTED]	Err:
Dir Cont: COLIN HUDGINS	Training %: 19	Year: 2007	Model: ODYSSEY
Serv Ph: (804) 559-4000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: WILLIAM MURPHY		Doors: 5DR	WD: 2
Parts Mgr: GREG SEAGRAVES		Fact: LINCOLN	Country: USA
Dir Name: MECHANICSVILLE HONDA 6534 MECHANICSVILLE TP MECHANICSVILLE VA 23111		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (804) 559-4000	Fax #: (804) 559-4102	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	Engine #: J35A73242664	Trans #: P36A5061902
Previous Dealer/Contact	Date	Em Type:	
		RO #: 134111	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/26/2007 11:13:42 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARED TO ANOTHER 07 ODYSSEY?
 - 5 TEST DRIVE ON SLIPPERY ROAD AND GET ABS TO ACTIVATE. IF PEDAL IMPROVES AFTER ACTIVATION. REPL VSA MODULATOR

Information from Dealer

BRAKE PEDAL FEELS SOFT. GOES DOWN ALMOST TO THE FLOOR
 YES
 PERFORMED BRAKE SYSTEM BLEEDING PROCESS FIRST VISIT, THIS DID NOT FIX SO WE ORDERED BRAKE MASTER CYLINDER. AFTER INSTALLATION BRAKE PEDAL STILL FEELS SOFT.
 YES, THIS ONE IS TOO LOW AND SOFT
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2672919	DAVEM	08/20/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT/LOW	VSA MOD; RPLC PER KB 10532	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 9,289

Dealer #: 207223	TZ: EST	VIN: 5FNRL38697B- [REDACTED]	Err:
Dir Cont: ROBERT REED	Training %: 89	Year: 2007	Model: ODYSSEY
Serv Ph: (609) 386-2600	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JOSEPH BROGAN		Doors: 5DR	WD: 2
Parts Mgr: WILLIAM HOWARD		Fact: LINCOLN	Country: USA
Dir Name: WILLIS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
1201 ROUTE 130 NORTH	NJ 08016	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
		Engine #: J35A73243656	Trans #: P36A5067614
Phone: (609) 386-2600	Fax #: 6093863098	Em Type:	
DPSM: JOE GANUN	Zone/Dist: 05J	RO #: 207622	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/20/2008 6:09:48 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 RPLC VSA MOD

Information from Dealer

CUST STATES BRAKE PEDAL FEELS LOW ALMOST GOES TO FLOOR WHEN STOPPING.
 NO
 THHE PDL IS SOFT/LOW. OTHERS 07s FEEL LIKE THIS, BUT THIS IS SOFTER. WHAT TO DO?
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2531714	RUDYG	01/11/2008	LANCEK	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	VSA MODULATOR?; REPLACE
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 5,051

Dealer #: 207846	TZ: PST	VIN: 5FNRL38667B [REDACTED]	Err:
Dir Cont: RONALD	Training %: 64	Year: 2007	Model: ODYSSEY
Serv Ph: (909) 974-3800	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ANTHONY MALDONADO		Doors: 5DR	WD: 2
Parts Mgr: ANTON PFEFFER		Fact: LINCOLN	Country: USA
Dir Name: PENSKE HONDA ONTARIO 1401 AUTO CENTER DRIVE ONTARIO CA 91761		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (909) 974-3800	Fax #: 9099743854	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	Engine #: J35A73243822	Trans #: P36A5068317
Previous Dealer/Contact	Date	Em Type:	
		RO #: 29650	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/11/2008 3:40:14 PM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO K/G 07 ODYSSEY, NOT EARLIER ONE
 - 4 HAVE YOU BLED BRAKES?
 - 5 MOST PROBLEMS LIKE THIS CAUSED BY MODULATOR. YOU CAN BLEED AND IF YOU GET AIR AND PEDAL IMPROVES, SUSPECT MODULATOR
 - 6 MODULATOR CAN ALSO BE VERIFIED BY ACTIVATING ABS AND IF PEDAL IMPROVES, BAD MODULATOR

Information from Dealer

GUEST STATES THAT BRAKES ARE NOT BRAKING THE MAJORITY OF THE TIME. BRAKE PEDAL IS SOFT AND IS ALMOST ON THE FLOOR. NO VISIBLE LEAKS SEEN AT THIS TIME.

NO
OK
NO, ONLY HAS 500 MILES
OK

OK

- 6/17/2008 4:12:43 PM GARYR
- 7
 - 8 ASK THE CUSTOMER FOR THE BRAKING CONDITIONS TRY TO DUP AND I WILL SEND THE SUPER BLEED PROCEDURE.

RON, CUSTOMER BACK WITH COMPLAINT OF SOFT BRAKE PEDAL. WE CAN'T DUP.

- 7/1/2008 10:03:46 AM LANCEK
- 9 ONLY PHONE STATIC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2527795	JOHNB	01/08/2008	CHRISV	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	AIR?; FAXED SUPERBLEED PROCEDURE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 5,873

Dealer #: 208034	TZ: EST	VIN: 5FNRL38427B	Err:
Dir Cont: BRIAN FERGUS	Training %: 36	Year: 2007	Model: ODYSSEY
Serv Ph: (440) 777-9400	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: GARY DALTON		Doors: 5DR	WD: 2
Parts Mgr: GARY DALTON		Fact: LINCOLN	Country: USA
Dir Name: GANLEY HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
25870 LORAIN ROAD	OH 44070	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
NORTH OLMSTED		Engine #: J35A63210727	Trans #: P36A5080192
Phone: (440) 777-9400	Fax #: 4408014656	Em Type:	
DPMS: BRIAN SOLENTHALER	Zone/Dist: 04E	RO #: 354594	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

1/8/2008 6:54:27 AM	JOHNB
1 ORIGINAL COMPLAINT	CUSTOMER STATES BRAKE PEDAL FEELS SOFT, AND PEDAL IS LOW
2 PREVIOUS REPAIRS OR PARTS REPLACED?	YES
3 PREVIOUS REPAIR DESCRIPTION	REPLACED MASTER CYLINDER AND BOOSTER. BLED BRAKE SYSTEM
4	I FEEL PEDAL IS OK,MY MANAGER FEELS IT SEEMS DIFFERENT;HE HAD ME REPLACE THE MASTER AND THE BOOSTER;NO CHANGE,PRESSURE BLED AND NO CHANGE;AGAIN I FEEL IT IS NORMAL
5 COMPARE TO OTHER 07 ODYSSEYS ONLY;NOTE IF SAME;PLEASE SEE: BRAKE PDL SINKS @ STOPS (M/CYL TEST #2) Tech Line Knowledge Base Name: 4853 Issue Date: 01-Feb-1996 Source: HSN-96/02I	
6 BRAKE PEDAL SINKS @STOPS (M/CYL TEST #1) Tech Line Knowledge Base Name: 4318 Issue Date: 01-Feb-1995 Source: HSN-95/02C	
6/19/2008 7:45:59 AM	STEVEN
7	CAR IS BACK AGAIN WITH A SPONGY PEDAL
8 REPLACE THE MOD ONE MORE TIME AND MAKE SURE YOU ACTIVATE THE SOLENIODS AND BLEED THE BRAKES WITH THE ENGINE RUNNING	OK
8/13/2008 10:10:50 AM	CHRISV
9	CUSTOMER STATES BRAKE PEDAL IS LOW AND CAR DOES NOT STOP WELL. MASTER CYLINDER AND POWER BOOSTER REPLACED 12-21-2007. ABS MODULATER REPLACED 2 TIMES 5-14-2008 AND 6-20-2008
10 CAN YOU DUP	STOPS FINE BUT THE PEDAL IS LOWER THAN A KG, CAR WAS FINE WHEN IT LEFT AFTER THE LAST REPAIR
11 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224, GIVE THAT A TRY, IF NC POSS GOT A BAD MOD	

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2643933	LANCEK	07/03/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEEL LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM
		Resin Source: None Date:
		Status: N/A Mileage: 10,945

Dealer #: 207361	TZ: CST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: SHAIN EMMONS	Training %: 14	Year: 2007	Model: ODYSSEY
Serv Ph: (507) 281-2500	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: BRUCE THOMAS		Doors: 5DR	WD: 2
Parts Mgr: DANIEL MURPHY		Fact: LINCOLN	Country: USA
Dir Name: TOM KADLEC HONDA 4444 HIGHWAY 52 NORTH ROCHESTER MN 55901		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (507) 281-2500	Fax #: 5072802239	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Dick Sargent II	Zone/Dist: 08G	Engine #: J35A73246224	Trans #: P36A5083811
Previous Dealer/Contact	Date	Em Type:	
		RO #:	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/3/2008 10:54:56 AM LANCEK
- 1
 - 2 DUPLICATE?
 - 3 IS THIS JUST LOW TO THE FLOOR?
 - 4 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S IF PEDAL IS FIRM REPLACE THE ABS MODULATOR.

Information from Dealer

- BRAKE PEDAL GOES THE THE FLOOR
- YES
- YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2687172	STEVEN	09/12/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS LOW AND SOFT	MODULATOR?; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 10,258

Dealer #: 206562	TZ: PST	Year: 2007	VIN: 5FNRL38457B [REDACTED]	Err:
Dir Cont: DOMINGO	Training %: 85	Tran: 5AT	Model: ODYSSEY	
Serv Ph: (626) 570-8657	Extn:	Doors: 5DR	Trim: EX	
Serv Mgr: JIM SELLHEIM		Fact: LINCOLN	WD: 2	
Parts Mgr: TERESA DIMASCIO		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	Country: USA	
Dir Name: GOUDY HONDA 1400 W. MAIN STREET ALHAMBRA CA 91801		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	Engine #: J35A63211287	Trans #: P36A5095193
Phone: (626) 570-8657	Fax #: 6264576301	Em Type:	RO #: 692931	
DPSM: MARK BROWN	Zone/Dist: 01E	Case Type: Technical	W.O. #:	
Previous Dealer/Contact	Date			

Tech Line Suggests

- 9/12/2008 3:19:51 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 LOW SPONGY PEDAL
 - 5 REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES TOO LOW AND SOFT, ROAD TESTED CAR WITH SHOP FOREMAN AND CONFIRMED

NO
YES
YES
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2483928	KENE	11/02/2007	PETERB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	MSG: REPLACED VSA MODULATOR	
		ResIn Source: Message center	Date: 11/26/2007
		Status: N/A	Mileage: 2,115

Dealer #: 206674	TZ: EST	VIN: 5FNRL38647B	Err:
Dir Cont: ROBERT DANNER	Training %: 71	Year: 2007	Model: ODYSSEY
Serv Ph: (513) 542-8000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ROBERT DANNER		Doors: 5DR	WD: 2
Parts Mgr: GARY OSTERLING		Fact: LINCOLN	Country: USA
Dir Name: SUPERIOR HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
4777 SPRING GROVE AVE.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CINCINNATI OH 45232		Engine #: J35A73248398	Trans #: P36A5098773
Phone: (513) 542-8000	Fax #: 5135420198	Em Type:	
DPSM: MIKE DITMER	Zone/Dist: 04C	RO #: 218582	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/2/2007 9:52:07 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO ANOTHER 07
 - 4 SWAP WITH KG PARTS

Information from Dealer

BRAKE PEDAL IS SPONGEY, PEDAL WILL GO TO FLOOR. TEST DROVE A NEW ODYSSEY AND THERE IS A DEFINATE DIFFERENCE. REPLACED MASTER CYLINDER AND BLED BR AKES, INSPECTED PUSH ROD ADJUSTMENT. ALSO INSPECTED SLIDE PINS AND CALIPERS. ALL SEEMS OK. NONE OF THIS HAS MADE A DIFFERENCE.

NO
YES AND THERE IS A DIFFERENT

11/26/2007 8:46:18 AM PETERB

5

MSG: REPLACED VSA MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2619960	CHRISV	05/27/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	VSA MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 18,977

Dealer #: 207873	TZ: CST	VIN: 5FNRL38687B- [REDACTED]	Err:
Dir Cont: KENNY STEWART	Training %: 49	Year: 2007	Model: ODYSSEY
Serv Ph: (256) 245-5000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SUZY WILLIAMS		Doors: 5DR	WD: 2
Parts Mgr: RICK CONANT		Fact: LINCOLN	Country: USA
Dir Name: SERRA HONDA OF SYLACAUGA		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
40941 HWY.280 BYPASS		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SYLACAUGA AL 35150		Engine #: J35A73249140	Trans #: P36A5104090
Phone: (256) 245-5000	Fax #: 2562455590	Em Type:	
DPSM: VAN CROCKER	Zone/Dist: 07D	RO #: 114934	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/27/2008 7:32:38 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPLACE THE VSA MOD

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS SPONGEE
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2583585	KEITHC	03/27/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	FAX KB 15224	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,062

Dealer #: 207145	TZ: EST	VIN: 5FNRL387X7B [REDACTED]	Err:
Dir Cont: MARVIN	Training %: 82	Year: 2007	Model: ODYSSEY
Serv Ph: (732) 985-8444	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: NEIL WOOD		Doors: 5DR	WD: 2
Parts Mgr: IVAN GUANILL		Fact: LINCOLN	Country: USA
Dir Name: OPEN ROAD HONDA 50 ROUTE 1 EDISON NJ 08817		Desc: ODYSSEY 5DR EX-L RES 6CYL 244.0	
Phone: (732) 985-8444	Fax #: 7328394713	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: BILL HALLSWORTH	Zone/Dist: 05G	Engine #: J35A73249124	Trans #: P36A5104049
Previous Dealer/Contact	Date	Em Type:	
		RO #: 295973	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/27/2008 10:16:55 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 HOW LOW
 - 5 FAX SUPER BLEED PROCEEEDURE

Information from Dealer

BRAKE PEDAL FEELS SOFT AND LOW.
 YES
 BLED BRAKES
 SAME AS K/G

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2667552	GARYR	08/11/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT, SINKS	ACITVATE, BLEED?; REPL MOD	
		Resln Source: None	Date:
		Status: N/A	Mileage: 9,508

Dealer #: 207516	TZ: CST	Year: 2007	VIN: 5FNRL38647B- [REDACTED]	Err:
Dir Cont: DEWAYNE	Training %: 13	Model: ODYSSEY		
Serv Ph: (402) 408-1000	Extn:	Tran: 5AT	Trim: EX-L	
Serv Mgr: BRIAN PEARCE		Doors: 5DR	WD: 2	
Parts Mgr: IAN WARD		Fact: LINCOLN	Country: USA	
Dir Name: SUPERIOR HONDA OF OMAHA 4111 SOUTH 144TH ST. OMAHA NE 68137		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
Phone: (402) 408-1000	Fax #: 4028910325	Engine #: J35A73250775	Trans #: P36A5115543	
DPSM: RON CRISS	Zone/Dist: 10A	Em Type:	RO #: 439633	
Previous Dealer/Contact	Date	Case Type: Technical	W.O. #:	

Tech Line Suggests

- 8/11/2008 3:34:05 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ACTIVATE ABS FAXED SUPER BLEED REPL MOD

Information from Dealer

CUSTOMER STATES THE BRAKES ARE SOFT AND THE PEDAL WILL SINK AT STOP SIGNS
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2697321	TOMP	10/01/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	AIR IN SYSTEM; REPLACE VSA MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 12,385

Dealer #: 206938	TZ: EST	VIN: 5FNRL38697B [REDACTED]	Err:
Dir Cont: JAMES HADE	Training %: 31	Year: 2007	Model: ODYSSEY
Serv Ph: (717) 597-3101	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TOM HOIPT		Doors: 5DR	WD: 2
Parts Mgr: RANDALL HARBAUGH		Fact: LINCOLN	Country: USA
Dir Name: ANTRIM WAY HONDA 200 S. ANTRIM WAY GREENCASTLE PA 17225		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (717) 597-3101	Fax #: 7175976712	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Robert Borzilleri	Zone/Dist: 06E	Engine #: J35A73251188	Trans #: P36A5118602
Previous Dealer/Contact	Date	Em Type:	
		RO #: 168355	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/1/2008 8:00:38 AM TOMP

- | | |
|---------------------------------------|------------|
| 1 ORIGINAL COMPLAINT | SOFT PEDAL |
| 2 PREVIOUS REPAIRS OR PARTS REPLACED? | NO |
| 3 | JAMES |
| 4 CAN YOU DUPLICATE THE COMPLAINT? | YES |
| 5 PEDAL TRAVEL IS EXCESSIVE? | YES |
| 6 REFER TO KB 10532 | |
| 7 REPLACE VSA MODULATOR | |

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2762883	STEVEN	01/23/2009	RAYD	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS SOFT	CHARACTERISTIC? COMPARES TO KG	
		Resin Source: None	Date:
		Status: N/A	Mileage: 13,825

Dealer #: 206938	TZ: EST	VIN: 5FNRL38697B- [REDACTED]	Err:
Dir Cont: ED POST	Training %: 8	Year: 2007	Model: ODYSSEY
Serv Ph: (717) 597-3101	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TOM HOUPT		Doors: 5DR	WD: 2
Parts Mgr: RANDALL HARBAUGH		Fact: LINCOLN	Country: USA
Dir Name: ANTRIM WAY HONDA 200 S. ANTRIM WAY GREENCASTLE PA 17225		Desc: ODYSSEY 5DR EX-L 6CYL 244.0 HP 3.5	
Phone: (717) 597-3101	Fax #: 7175976712	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Robert Borzilleri	Zone/Dist: 06E	Engine #: J35A73251188	Trans #: P36A5118602
Previous Dealer/Contact	Date	Em Type:	
		RO #: 173782	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/23/2009 10:51:28 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT??
 - 4 YEAH THE 07 DOES HAVE A SOFTER PEDAL THEN THE 05-06
 - 5 SOUNDS LIKE IT
- 2/5/2009 9:53:13 AM RAYD
- 6
 - 7 ONLY IF IT HAS A PROBLEM, CAN YOU DUPLICATE A PROBLEM TODAY?
 - 8 REFER TO DPSM, AS FAR AS WE ARE CONCERNED, REPLACE ONLY IF YOU CAN DUPLICATE THE PROBLEM DESCRIBED IN HSB 07-045

Information from Dealer

SOFT BRAKE PEDAL. MODULATOR HAS ALREADY BEEN REPLACED

NO

NO IT FEELS LIKE ALL THE OTHER ODY, IT DOES FEEL SOFT BUT THE REST DO AS WELL

OK SO ITS CHARACTERISITC

SHOULD WE PUT THE NEW MODULATOR ON THIS CAR? IT HAD ONE BUT I CAN SEE THE PART NUMBER CHANGED FROM THE BULLETIN.

NO, IT FEELS LIKE ALL THEOTHERS, YES ITS A LITTLE SOFT BUT NO DIFFERENT THAN ANY OTHER ODYSSEY, THEY ARE ALL SOFT

PE09-024

HONDA

7/24/2009

Q4 ODYSSEY

FIELD REPORT 2008

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2827982	RUDYG	06/01/2009	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRK PDL SOFT WHEN IT RAINS	CAN'T DUPLICATE?; SIMULATE RAIN W/DRV THRU WASH
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 14,666

Dealer #: 207215	TZ: AHST	VIN: 5FNRL38458B	Err:
Dir Cont: FRED AGUSTIN	Training %: 91	Year: 2008	Model: ODYSSEY
Serv Ph: (808) 680-7120	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KURTIS TSUHA		Doors: 5DR	WD: 2
Parts Mgr: SOLOMON II		Fact: LINCOLN	Country: USA
Dir Name: TONY HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
94-1299 KA UKA BLVD.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
WAIPAHU	HI 96797	Engine #: J35A64000242	Trans #: P36A6000396
Phone: (808) 680-7120	Fax #: 8084869375	Em Type:	
DPSM: DAN OUTTEN	Zone/Dist: 02E	RO #: 667654	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/1/2009 4:25:22 PM RUDYG

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 ANY ACTIVATION BEFORE THIS HAPPENS?
- 4 WE HAVE SEEN BAD MODULATORS
- 5 WE SHOULD DRIVE THIS THRU A CAR WASH AND SEE IF THAT HAS ANY EFFECT ON IT. IF NO, REFER TO DPSM. WE SHOULD DUPLICATE COMPLAINT BEFORE REPLACING ANY PARTS

Information from Dealer

CUSTOMER STATES ONLY WHEN IT RAINS CAR WONT STOP, BRAKE PEDAL GOES TO FLOOR AND FEELS SOFT. WHEN ITS NOT RAINING AND ITS A SUNNY DAY BRAKE PEDAL FEELS NORMAL, ROAD TEST WITH CUSTOMER BUT ON A SUNNY DAY NO PROBLEM FEELS NORMAL DO YOU HAVE ANY CASES LIKE THIS ? CUSTOMER WANTS TO LEMON THIS VAN. NO
I ASKED CUST THAT AND SHE SAID NO ACTIVATION. RIGHT BUT I DON'T WANT TO THROW PARTS AT IT
AGREE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2750576	RUDYG	01/05/2009	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; ACTIVATE ABS AND RECHECK
	Resln Source:	None
	Status:	N/A
		Date:
		Mileage: 20,612

Dealer #: 207522	TZ: EST	VIN: 5FNRL38758B [REDACTED]	Err:
Dir Cont: RONALD STALMA	Training %: 3	Year: 2008	Model: ODYSSEY
Serv Ph: (412) 262-4755	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROSS LOBELLO		Doors: 5DR	WD: 2
Parts Mgr: STEVE MARTIN		Fact: LINCOLN	Country: USA
Dir Name: MOON TOWNSHIP HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
5802 UNIVERSITY BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MOON TOWNSHIP PA 15108		Engine #: J35A74000397	Trans #: P36A6000533
Phone: (412) 262-4755	Fax #: 4122642395	Em Type:	
DPSM: ART ESPINOZA	Zone/Dist: 05P	RO #: 348071	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/5/2009 11:23:44 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 YOU CAN DUPLICATE THIS?
 - 4 ACTIVATE ABS ON SLIPPERY ROAD, IF PEDAL COMES UP AFTER DOING THIS, REPL ABS MODULATOR

Information from Dealer

(ROSS SERVICE MANAGER) LOW BRAKE PEDAL
 NO
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2685610	RAYD	09/10/2008	AMYB	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	UNABLE TO DUPLICATE; COMPARES SAME
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 2,757

Dealer #: 207993	TZ: CST	VIN: 5FNRL38678B	Err:
Dir Cont: THOMAS FINNELL	Training %: 78	Year: 2008	Model: ODYSSEY
Serv Ph: (817) 696-4000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ANDRE WILLIAMS		Doors: 5DR	WD: 2
Parts Mgr: GARY NODINE		Fact: LINCOLN	Country: USA
Dir Name: FRANK KENT HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
3451 W. LOOP 820 SOUTH		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
FORT WORTH TX 76116		Engine #: J35A74000476	Trans #: P36A6000676
Phone: (817) 696-4000	Fax #: 8176964188	Em Type:	
DPSM: AMY CLAWSON	Zone/Dist: 03G	RO #: 946467	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/10/2008 1:28:11 PM RAYD
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP?
 - 4 COULD THIS CUSTOMER HAVE READ SOMETHING ABOUT THIS ON THE INTERNET?

Information from Dealer

C/S BRAKE PEDAL FEELS SPONGY AND GOES TO FLOOR AT TIMES. COMPARED TO ANOTHER VEHICLE IN SALES DEPT BY CUSTOMER AND SALES PERSON FOUND TO BE DIFFERENT. WAITER.

NO

NO, ME THE SHOP FOREMAN HAVE COMPARED AND IS GOOD

I DONT KNOW, I WILL LOOK INTO THAT. I WILL TAKE THE CUSTOMER OUT AND SHOW THEM HOW THIS VEHICLE STOPS

9/12/2008 11:10:41 AM AMYB

5 SURVEY

THOMAS FINNELL* 359 BRETT'S WAY BURLESON, TX 76028

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2754530	JAMESH	01/09/2009	JAMESH	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL LOW	MODULATOR, REPLACE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 14,851

Dealer #: 208457	TZ: EST	VIN: 5FNRL38478B0	Err:
Dir Cont: STANLEY HALL	Training %: 59	Year: 2008	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JIM ROSE		Doors: 5DR	WD: 2
Parts Mgr: MARK ALDRIDGE		Fact: LINCOLN	Country: USA
Dir Name: PRIORITY HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
621 N. BATTLEFIELD BL.	VA 23320	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
CHESAPEAKE		Engine #: J35A64000341	Trans #: P36A6000498
Phone: (757) 366-5000	Fax #: 7572135064	Em Type:	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	RO #: 130864	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/9/2009 1:28:34 PM JAMESH

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 MODULATOR, REPLACE

Information from Dealer

BRAKE PEDAL FEELS SOFT SEEM TO TAKE A LONG TIME TO ENGAGE; RESURFACED ROTORS & REPLACED MASTER CYLINDER PEDAL STILL FEELS SOFT
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2656526	KENE	07/24/2008	RAYD	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	UNABLE TO DUPLICATE;REFER TO DPSM
		Resin Source: None
		Status: N/A
		Date: _____
		Mileage: 3,442

Dealer #:	206694	TZ:	EST	VIN:	5FNRL38628B [REDACTED]	Err:	
Dir Cont:	ANDREW STONER	Training %:	94	Year:	2008	Model:	ODYSSEY
Serv Ph:	(937) 220-6386	Extn:		Tran:	5AT	Trim:	EX-L
Serv Mgr:	DALE MILBY			Doors:	5DR	WD:	2
Parts Mgr:	JEFFERY BELL			Fact:	LINCOLN	Country:	USA
Dir Name:	WHITE-ALLEN HONDA 500 NORTH MAIN STREET DAYTON OH 45405			Desc:	ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5		
Phone:	(937) 220-6386	Fax #:	9372206366	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #:	J35A74000762
DPSM:	MIKE DITMER	Zone/Dist:	04C	Trans #:	P36A6000870	Em Type:	
Previous Dealer/Contact		Date		RO #:	111290	Case Type:	Technical
				W.O. #:			

Tech Line Suggests

7/24/2008 9:46:08 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 HAVE YOU COMPARED TO LIKE
- 4 CHECK FREE PLAY

7/29/2008 12:16:07 PM CHRISV

- 5
- 6 REPLACE THE ABS MOD

2/3/2009 1:24:00 PM RAYD

- 7 CAN YOU DUPLICATE?
- 8 SO NOBODY HAS SEEN THIS?
- 9 HOW DOES IT FEEL TO YOU?
- 10 DOES THE CAR STOP OK?
- 11 I WOULD TALK TO THE REP ABOUT THIS, IF THE PROBLEM HAS NEVER BEEN DUPLICATED, NOT SURE THERE IS REALLY A PROBLEM, LET THE REP KNOW THIS DOESNT HAVE THE LATEST MODULATOR ON AND SEE IF THEY WANT TO REPLACE IT. NOT SURE I WOULD WITHOUT DUPLICATING A PROBLEM.

Information from Dealer

BRAKE PEDAL FEELS LIKE IT GOES DOWN TO FAR AFTER DRIVING CAR FOR AT LEAST 15 MIN.
NO
WE CANT DUPLICATE, THE FRONT ROTORS WERE TURNED AT 3K NOW BACK WITH SOFT PEDAL AND ROTORS BLUE AGIN

REPLACED THE M/C AND NC

NO, I HAVN'T BEEN ABLE TO
WE DID SEE IT KINDA LOW BUT NOT WHAT HE IS
COMPLAINING ABOUT
NOT AS ROCK HARD AS SOME, BUT NOT LOUSEY. WE DID
NOTICE THE MODULATOR WE INSTALLED ISNT THE LATEST
FROM THE HSB
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2553852	KEITHC	02/12/2008	LANCEK	4

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	FAX KB 15224	
		ResIn Source:	Spoke w/ Dealer
		Status:	N/A
		Date:	02/14/2008
		Mileage:	2,052

Dealer #: 208152	TZ: EST	VIN: 5FNRL38408B	Err:
Dir Cont: DUANE SMITH	Training %: 73	Year: 2008	Model: ODYSSEY
Serv Ph: (912) 790-5444	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DAMON GRAINGER		Doors: 5DR	WD: 2
Parts Mgr: SONJA GRAVELY		Fact: LINCOLN	Country: USA
Dir Name: GRAINGER HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1596 CHATHAM PARKWAY		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
GARDEN CITY GA 31408		Engine #: J35A64001075	Trans #: P36A6003052
Phone: (912) 790-5444	Fax #: 9127905445	Em Type:	
DPSM: TRACY GARNEAU	Zone/Dist: 07H	RO #: 83265	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/12/2008 1:17:12 PM KEITHC
- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPLACE MODULATOR
- 2/14/2008 1:01:59 PM STEVEN
- 4
- 3/5/2008 11:54:12 AM KEITHC
- 5
- 6 FAX KB 15224
- 3/6/2008 11:13:45 AM LANCEK
- 7
- 8
- 9 FAX #?
- 10 REFAXED KB 15224

Information from Dealer

CUSTOMER STATES BRAKE PEDALS GO TOO FER DOWN BE FOR VANS STOPS.MUSHY FEELING.
REPLACED M/C, N/C

REPLACED THE MODULATOR AND THE BRAKES ARE BETTER BUT STILL SEEMS SOFT, WE COMPARED WITH ANOTHER VAN AND ITS THE SAME

WE FEEL ITS NORMAL, CUST STILL COMPLAINING, WE CAN'T DUP

STEVE
WE NEVER RECEIVED THE FAX???
912 790-5445

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2704312	TOMP	10/13/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	SOFT PEDAL, LONG THROW	VSA MODULATOR; TEST M/C AND VSA MOD
		Resln Source: None
		Status: N/A
		Date: _____
		Mileage: 13,414

Dealer #: 206952	TZ: CST	VIN: 5FNRL38648B [REDACTED]	Err:
Dir Cont: LARRY CONN	Training %: 98	Year: 2008	Model: ODYSSEY
Serv Ph: (314) 894-1330	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RICK WITGES		Doors: 5DR	WD: 2
Parts Mgr: TODD HANSEN		Fact: LINCOLN	Country: USA
Dir Name: ST. LOUIS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
5939 S. LINDBERG BLVD.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SAINT LOUIS MO 63123		Engine #: J35A74002284	Trans #: P36A6003392
Phone: (314) 894-1330	Fax #: 3146491381	Em Type:	
DPSM: JOHN LENON	Zone/Dist: 08J	RO #: 327954	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/13/2008 1:28:05 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DO MASTERCYLINDER TEST; DOES M/C PASS TEST? YES: FAULTY VSA MODULATOR NO: FAULTY MASTER CYLINDER

Information from Dealer

MUSHY / SOFT BRAKE PEDAL. PEDAL GOES LOW
NO
LARRY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2683226	KENE	09/08/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	AIR; TRY SUPPER BLEED	
		Resln Source: None	Date:
		Status: N/A	Mileage: 1,743

Dealer #: 206685	TZ: CST	VIN: 5FNRL38268E	Err:
Dir Cont: CORDERO	Training %: 0	Year: 2008	Model: ODYSSEY
Serv Ph: (318) 212-1200	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: DARYL OLIVER		Doors: 5DR	WD: 2
Parts Mgr: BOBBY ROTHENBERGER		Fact: LINCOLN	Country: USA
Dir Name: HOLMES HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
1331 E BERTKOUNS		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
SHREVEPORT LA 71105		Engine #: J35A64001449	Trans #: P36A6004295
Phone: (318) 212-1200	Fax #: 3182121398	Em Type:	
DPSM: BUTCH CLARK	Zone/Dist: 03D	RO #: 470262	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/8/2008 7:16:07 AM KENE

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 FAXED INFO

Information from Dealer

GOOD MORNING. CUSTOMER COMPLAINT IS BRAKE PEDAL ISLOW WHEN FIRST BRAKING. I TEST DROVE VECHIEL AND CHECKED BRAKE SYSTEM COMPNENTS. BRAKES FILL A LITTLE SOFT, BUT NOT GOING TO FLOOR. SERVICE MANAGER METINIONED A SUPER BLEED PROCEDURE THAT ONLY TECH LINE CAN GIVE ME.

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2741133	DAVEM	12/15/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4150	PEDLE FEELS LOW	MOD; WAIT FOR HSB
		Resin Source: None
		Status: N/A
		Date: _____
		Mileage: 4,028

Dealer #: 207541	TZ: EST	VIN: 5FNRL38498B	Err:
Dir Cont: KEITH VANNATTER	Training %: 65	Year: 2008	Model: ODYSSEY
Serv Ph: (740) 653-7678	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MIKE SPIRES		Doors: 5DR	WD: 2
Parts Mgr: ALVIN FREY		Fact: LINCOLN	Country: USA
Dir Name: BUCKEYE HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
2615 N. MEMORIAL DRIVE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
LANCASTER OH 43130		Engine #: J35A64001573	Trans #: P36A6004361
Phone: (740) 653-7678	Fax #: 8008708548	Em Type:	
DPSM: Dave Stelter	Zone/Dist: 04M	RO #: 232740	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/15/2008 1:12:58 PM DAVEM

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 WAIT FOR C/M HSB COMING SOON

Information from Dealer

CUSTOMER STATES BRAKE PEDLE FEELS LOW THAN
 NORMLE
 NO
 SEE ABOVE
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2721441	JOHNB	11/11/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKES FEEL SOFT	TECH FEEL IT IS NORMAL PEDAL,COMPARE TO KG 08'S
		Resln Source: None
		Date:
		Status: N/A
		Mileage: 464

Dealer #: 207676	TZ: PST	VIN: 5FNRL38848B	Err:
Dir Cont: TENG LEE	Training %: 54	Year: 2008	Model: ODYSSEY
Serv Ph: (916) 783-5667	Extn:	Tran: 5AT	Trim: TOUR P
Serv Mgr: GREG LEATHERMAN		Doors: 5DR	WD: 2
Parts Mgr: KEVIN DUELL		Fact: LINCOLN	Country: USA
Dir Name: AUTOWEST HONDA-ROSEVILLE		Desc: ODYSSEY 5DR TOUR PAX 6CYL 241.0	
500 AUTO MALL DR.		WhtBdy: ABS, AIR BAG, TCS, USA	
ROSEVILLE CA 95661		Engine #: J35A74002819	Trans #: P36A6004266
Phone: (916) 783-5667	Fax #: (916) 783-9210	Em Type:	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	RO #: 465573	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/11/2008 12:04:10 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DOES IT FEEL TOO SOFT
 - 5 COMPARE PEDAL AND BRAKE PERFORMANCE TO KG 08 ODYSSEYS,CB WITH RESULTS

Information from Dealer

CUSTOMER REPORTS THAT THE BRAKES FEEL SOFT.
 NO
 CUSTOMER COMPLAINT OF THE BRAKE PEDAL FEELING
 SOFT
 NO FEELS NORMAL TO ME

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2664906	CHRISV	08/06/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW PEDAL	VSA MOD; GET THE CAR AND COMPARE
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 2,498

Dealer #: 207087	TZ: EST	VIN: 5FNRL384X8E [REDACTED]	Err:
Dir Cont: THOMAS TYNAN	Training %: 0	Year: 2008	Model: ODYSSEY
Serv Ph: (908) 722-5578	Extn:	Tran: 5AT	Trim: EX
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: FRANK TERRACCIANO		Fact: LINCOLN	Country: USA
Dir Name: AUTOSPORT HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1051 ROUTE 22 WEST		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
BRIDGEWATER	NJ 08807	Engine #: J35A64001759	Trans #:
Phone: (908) 722-5578	Fax #: 9087229027	Em Type:	
DPSM: BILL HALLSWORTH	Zone/Dist: 05G	RO #: 098313	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

8/6/2008 2:07:30 PM CHRISV

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 CAN YOU DUP
- 5 NEED TO GET THE CAR, COMPARE TO KG. IF LOWER
REPLACE THE VSA MOD

Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL IS LOW AND HAS COME IN ONCE BEFORE WHEN NOTHING WAS FOUND WRONG (ALTHOUGH ROTORS WERE RESURFACED FOR A PULSATION). CUSTOMER DID VISIT SALES AND ROAD TEST OTHER ODESSEYS AND FOUND THEM TO BE BETTER THAN HIS. PEDAL WAS FIRMER AND HAD A HIGHER POINT. ARE THERE ANY OTHER REPORTS OF THIS IN HONDAS DATABASE
YES
SEE ABOVE
CAR IS NOT HERE YET

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2802156	DAVIDK	04/07/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL AFT 07-045	STUCK AIR?; MANUAL BLEED	
		Resin Source:	None
		Status:	N/A
		Date:	
		Mileage:	31,042

Dealer #: 207846	TZ: PST	VIN: 5FNRL38898B [REDACTED]	Err:
Dir Cont: WILLIAM QUINN	Training %: 63	Year: 2008	Model: ODYSSEY
Serv Ph: (909) 974-3800	Extn:	Tran: 5AT	Trim: TOUR P
Serv Mgr: ANTHONY MALDONADO		Doors: 5DR	WD: 2
Parts Mgr: ANTON PFEFFER		Fact: LINCOLN	Country: USA
Dir Name: PENSKE HONDA ONTARIO		Desc: ODYSSEY 5DR TOUR PAX 6CYL 241.0	
1401 AUTO CENTER DRIVE		WhtBdy: ABS, AIR BAG, TCS, USA	
ONTARIO CA 91761		Engine #: J35A74003358	Trans #: P36A6005549
Phone: (909) 974-3800	Fax #: 9099743854	Em Type:	
DPSM: ROBERT CRAIG	Zone/Dist: 01B	RO #: 75655	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/7/2009 2:47:05 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 BLEED
 - 6 TRY MANUAL BLEED. USE FORCE. ACTIVATE ABS

Information from Dealer

BRAKE PEDAL FEELS SOFT AND DROPS DOWN.
 YES
 REPLACED ABS MODULATOR AND BLED BRAKES.
 WE FEEL IT IS A LITTLE SOFT. LITTLE MORE THEN OTHERS.
 PSI BLEEDER. SLOW BUT WORKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2732405	TOMP	12/01/2008	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO FLOOR	VSA MODULATOR; REPLACEMENT
		Resln Source: None
		Status: N/A
		Date: Mileage: 11,860

Dealer #: 208234	TZ: EST	VIN: 5FNRL38678B [REDACTED]
Dir Cont: JAMES HACKETT	Training %: 64	Year: 2008
Serv Ph: (856) 692-1700	Extn:	Tran: 5AT
Serv Mgr: WILLIAM TANEY		Doors: 5DR
Parts Mgr: DAVID LYONS		Fact: LINCOLN
Dir Name: ROSSI HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5
1517 SO. DELSEA DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
VINELAND NJ 08360		Engine #: J35A74003421
		Trans #: P36A6005240
Phone: (856) 692-1700	Fax #: 8566921331	Em Type:
DPSM: ANDREW MCGOWAN	Zone/Dist: 05K	RO #: 121100
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 12/1/2008 12:28:09 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 CAN YOU DUPLICATE THE COMPLAINT?
 - 6 WHAT HAVE YOU DONE?
 - 7 DOES CAR EVER FAIL TO STOP?
 - 8 VSA MODULATOR CAN CAUSE THIS SYMPTOM IF NO OTHER PROBLEMS ARE PRESENT.

5/18/2009 9:33:37 AM DAVIDK

9

Information from Dealer

CUSTOMER STATES BRAKE PADEL GOES TO THE FLOOR
 YES
 BLEED BRAKE SYSTEM,CUSTOMER STATES HE REPLACE
 FRONT PADS TO GET MORE PADEL
 JAMES
 YES
 REPLACED BRAKE FLUID AND BLED SYSTEM
 NO, BUT PEDAL TRAVEL IS EXCESSIVE

SEND COPY TO ANDREW MCGOWAN

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2763416	KENE	01/26/2009	DAVIDK	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	NORMAL; COMPARE TO LIKE
		Resin Source: None
		Status: N/A
		Date: Mileage: 13,525

Dealer #: 208234	TZ: EST	VIN: 5FNRL38678B [REDACTED]
Dir Cont: WILLIAM TANEY	Training %: 0	Year: 2008
Serv Ph: (856) 692-1700	Extn:	Tran: 5AT
Serv Mgr: WILLIAM TANEY		Doors: 5DR
Parts Mgr: DAVID LYONS		Fact: LINCOLN
Dir Name: ROSSI HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5
1517 SO. DELSEA DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
VINELAND NJ 08360		Engine #: J35A74003421
		Trans #: P36A6005240
Phone: (856) 692-1700	Fax #: 8566921331	Em Type:
DPSM: ANDREW MCGOWAN	Zone/Dist: 05K	RO #: 123689
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 1/26/2009 6:14:53 AM KENE
- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 COMPARE TO LIKE 07 AND UP HAVE A LOW PEDAL

5/18/2009 9:21:09 AM DAVIDK
6

5/18/2009 9:24:12 AM DAVIDK
5

Information from Dealer

CUSTOMER STATES BRAKES FADE TO THE FLOOR
YES
ABS/TCS/VSA MODULATOR

SEND COPY OF CONTACT TO ANDREW MCGOWAN

SEND COPY TO ANDREW MCGOWAN

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2701251	GARYR	10/07/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SPONGY)	REPL MOD, FAXED SUPER BLEED
	Resin Source:	None
	Status:	N/A
		Date:
		Mileage: 7,238

Dealer #: 207676	TZ: PST	VIN: 5FNRL38498B [REDACTED]	Err:
Dir Cont: MATHEW FUNAI	Training %: 75	Year: 2008	Model: ODYSSEY
Serv Ph: (916) 783-5667	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: GREG LEATHERMAN		Doors: 5DR	WD: 2
Parts Mgr: KEVIN DUELL		Fact: LINCOLN	Country: USA
Dir Name: AUTOWEST HONDA-ROSEVILLE 500 AUTO MALL DR. ROSEVILLE CA 95661		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (916) 783-5667	Fax #: 9167839210	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A64002426	Trans #: P36A6006413
Previous Dealer/Contact	Date	Em Type:	
		RO #: 462545	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/7/2008 2:35:04 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DOES THE CAR STOP
 - 4 COMPARE TO LIKE
 - 5 REPL MOD, FAXED SUPER BLEED

Information from Dealer

BRAKES FEEL SPONGY, PEDAL GOES TO FLOOR.
NO
YES
THIS IS SOFTER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2575946	KENE	03/17/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; TRY SUPER BLEED	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,992

Dealer #: 207474	TZ: EST	VIN: 5FNRL38608B [REDACTED]	Err:
Dir Cont: GEORGE MCABEE	Training %: 95	Year: 2008	Model: ODYSSEY
Serv Ph: (772) 466-7000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GLENN HARRIS		Doors: 5DR	WD: 2
Parts Mgr: HOWARD RAUGH, III		Fact: LINCOLN	Country: USA
Dir Name: COGGIN HONDA OF FT. PIERCE		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
4450 SOUTH U.S. 1	FL 34982	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
FORT PIERCE		Engine #: J35A74005053	Trans #: P36A6008443
Phone: (772) 466-7000	Fax #: (772) 489-4786	Em Type:	
DPSM: MARUICE NARBONA	Zone/Dist: 07N	RO #: 112641	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 3/17/2008 8:05:37 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 TRY SUPER FLUSH AND IF SAME , MODULATOR

Information from Dealer

BRAKE PEDAL FADES TO FLOOR AT STOPS. VERIFIED COMPLAINT. WHILE BLEEDING BRAKES FOUND AIR IN REAR LINES. FLUID A MILKY COLOR AFTER BUBBLES GONE.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2684565	RUDYG	09/09/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; ACTIVATE AND RECHK. REPL IF NOW OK
		Resln Source: None
		Status: N/A
		Date: Mileage: 3,371

Dealer #: 207697	TZ: PST	VIN: 5FNRL38638B	Err:
Dir Cont: EARL PROULX	Training %: 17	Year: 2008	Model: ODYSSEY
Serv Ph: (253) 472-2300	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: TERRY ZELLER		Doors: 5DR	WD: 2
Parts Mgr: BERNIE GREGORY		Fact: LINCOLN	Country: USA
Dir Name: SOUTH TACOMA HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
7802 SOUTH TACOMA WAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
TACOMA WA 98409		Engine #: J35A74005875	Trans #: P36A6009946
Phone: (253) 472-2300	Fax #: 2534729590	Em Type:	
DPSM: PHIL HEINZMAN	Zone/Dist: 02B	RO #: 287361	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/9/2008 11:55:17 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 TEST DRIVE AND GET ABS TO MODULATE ON SLIPPERY SURFACE. IF PEDAL IMPROVES, REPL VSA MODULATOR

Information from Dealer

BRAKE PEDAL SOFT
 NO
 I FOUND NO LEAKS, AND I HAD MY FOREMAN CH IT AND HE AGREES THAT PEDAL IS LOW
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2716078	KENE	11/03/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	VSA MOD; WAIT FOR HSB	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 12,347

Dealer #: 207288	TZ: EST	VIN: 5FNRL38678B	Err:
Dir Cont: MARK JOHNSON	Training %: 66	Year: 2008	Model: ODYSSEY
Serv Ph: (252) 355-2500	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: STEPHEN HEDGEPEETH		Doors: 5DR	WD: 2
Parts Mgr: DALTON NOBLES		Fact: LINCOLN	Country: USA
Dir Name: BOB BARBOUR HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
3300 S. MEMORIAL DRIVE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
GREENVILLE NC 27834		Engine #: J35A74006053	Trans #: P36A6009407
Phone: (252) 355-2500	Fax #: 2527561178	Em Type:	
DPSM: PERRY MORRIS	Zone/Dist: 06N	RO #: 203566	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/3/2008 8:02:13 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 MOD WAIT FOR HSB

Information from Dealer

PETAL SOFT UNDER PRESSURE CONTINUES TO FLOOR-
 SYMPTOMS OF MASTER CYLINDER SUGGESTED PARTS NO
 SIGNS OF LEAKS 4 WHEEL DISC
 YES
 MASTER CYLINDER AND ABS TCS CONTORLER, VAN LEFT
 WITH GOOD PETAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2608774	LANCEK	05/06/2008	RUDYG	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS LOW	MODULATOR?; TRY SUPER BLEED ON NEW MODULATOR
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 4,313

Dealer #: 208464	TZ: EST	VIN: 5FNRL387X8B [REDACTED]	Err:
Dir Cont: HUYEN NGUYEN	Training %: 88	Year: 2008	Model: ODYSSEY
Serv Ph: 727-772-6600	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JEFFREY KING		Doors: 5DR	WD: 2
Parts Mgr: TOM DUVAL		Fact: LINCOLN	Country: USA
Dir Name: COURTESY PALM HARBOR HONDA 31200 U.S. HIGHWAY 19 PALM HARBOR FL 34684		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (727) 772-6600	Fax #: 7277725003	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DONALD LOGAN	Zone/Dist: 07M	Engine #: J35A74006443	Trans #: P36A6010760
Previous Dealer/Contact	Date	Em Type:	
		RO #: 124296	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/6/2008 3:11:42 PM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 DID EXERCISE THE ABS AND BLEED AS PER SM?
 - 5 REPLACE THE MODULATOR

Information from Dealer

- BRAKE PEDAL SPONGY AND LOWER
- NO
- YES
- YES

- 8/25/2008 9:38:02 AM RUDYG
- 6 08/25/2008 09:42:03 AM RUDYG
 - 7
 - 8 PARTS REPLACED?
 - 9 HAVE YOU COMPARED TO K/G?
 - 10 DID CUST HAVE AN 05-06 ODY?
 - 11 NEED TO START WITH COMPARE TO K/G 07-08 ODYSSEY. IF SAME MIGHT BE CHARACTERISITIC. IF YOU FEEL PEDAL IS NOT THE SAME TRY SUPER BLEED PROCEDURE. I CAN FAX INFO TO YOU
 - 12 (FAXED SUPER BLEED PROCEDURE)

- (RANDY COHEN)
- BRAKES FEEL SPONGY AND HAVE TO PRESS FIRMLY ,ALMOST TO FLOOR FOR BRAKES TO GRAB ABS MODULATOR. C/S IT MADE NO DIFF FEELS ABOUT THE SAME TO ME
- NOT SURE
- OK, FAX TO (727) 772-5003

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2762930	CHRISR	01/23/2009	CHRISR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL PEDAL LOW	ABS MOD?; REPLACE PER 07-045	
		Resln Source: None	Date:
		Status: N/A	Mileage: 5,418

Dealer #: 208464	TZ: EST	VIN: 5FNRL387X8B	Err:
Dir Cont: RANDY COHEN	Training %: 62	Year: 2008	Model: ODYSSEY
Serv Ph: 727-772-6600	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JEFFREY KING		Doors: 5DR	WD: 2
Parts Mgr: TOM DUVALL		Fact: LINCOLN	Country: USA
Dir Name: COURTESY PALM HARBOR HONDA 31200 U.S. HIGHWAY 19 PALM HARBOR FL 34684		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (727) 772-6600	Fax #: 7277725003	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DONALD LOGAN	Zone/Dist: 07M	Engine #: J35A74006443	Trans #: P36A6010760
Previous Dealer/Contact	Date	Em Type:	
		RO #: 042803	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/23/2009 11:21:41 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 WHEN WAS MOD REPLACED
 - 5 SEE HSB 07-045

Information from Dealer

BRAKE PEDAL FEELS SOFT AND GOES TO FLOOR
 YES
 ABS MODULATOR, MASTER CYLINDER AND SUPER BLEED
 PROCEDURE
 IN MAY
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2628397	KENE	06/09/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	NORMAL; COMPARES TO LIKE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 7,078

Dealer #: 206848	TZ: EST	VIN: 5FNRL38978B	Err:
Dir Cont: IRA BURTON	Training %: 6	Year: 2008	Model: ODYSSEY
Serv Ph: (770) 985-1444	Extn:	Tran: 5AT	Trim: TOUR
Serv Mgr: PATRICE WOOD		Doors: 5DR	WD: 2
Parts Mgr: SCOTT ROBERTS		Fact: LINCOLN	Country: USA
Dir Name: CAREY PAUL HONDA 3430 HIGHWAY 78 SNELLVILLE GA 30078		Desc: ODYSSEY 5DR TOUR 6CYL 241.0 HP	
Phone: (770) 985-1444	Fax #: 6782522060	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	Engine #: J35A74006611	Trans #: P36A6010718
Previous Dealer/Contact	Date	Em Type:	
		RO #: 52215	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/9/2008 12:38:04 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAVE YOU COMPARED TO LIKE
 - 4 THEN NORMAL

Information from Dealer

C/S THAT BRAKES PEDAL FEELS MUSHY WHEN STOPPED AT RED LIGHT. PEDAL WILL SLOWLY SINK TO FLOOR BUT IF YOU LET OF PEDAL AND PUSH IT AGAIN IT IS HARD AND WILL SLOWLY PUSH TO FLOOR IF YOU PUSH HARDER
NO
YES AND WAS THE SAME

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2753313	TOMP	01/08/2009	CHRISR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT EXCESS TRAVEL	MSG: REPLACED VSA MODULATOR	
		ResIn Source:	Message center
		Status:	N/A
		Date:	01/12/2009
		Mileage:	5,805

Dealer #: 208173	TZ: CST	VIN: 5FNRL38838B[REDACTED]	Err:
Dir Cont: STEVE	Training %: 93	Year: 2008	Model: ODYSSEY
Serv Ph: (972) 790-6063	Extn:	Tran: 5AT	Trim: TOUR P
Serv Mgr: DANIEL MCCLURE		Doors: 5DR	WD: 2
Parts Mgr: DAN ZIEBER		Fact: LINCOLN	Country: USA
Dir Name: DAVID MCDAVID HONDA OF IRVING 3700 W.AIRPORT FREEWAY IRVING TX 75062		Desc: ODYSSEY 5DR TOUR PAX 6CYL 241.0	
Phone: (972) 790-6063	Fax #: 9723136210	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: OLEN CURL	Zone/Dist: 03A	Engine #: J35A74006811	Trans #: P36A6011543
Previous Dealer/Contact	Date	Em Type:	
		RO #: 136242	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/8/2009 9:30:27 AM TOMP

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3

4 UNDER INVESTIGATION; SB TO POST TOMORROW FOR VSA MODULATOR

Information from Dealer

HAS LOW BRAKE PEDAL BLEED BRAKES STILL FEELS THE SAME. FEELS LIKE AIR IN SYSTEM LIKE THE ACCORDS WITH THE ABS MODULATOR. SAME THING?

NO

STEVE

1/12/2009 8:05:33 AM CHRISR

5

MSG: REPLACED VSA MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2622898	JOHNB	05/30/2008	CHRISV	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW,SOFT	CLAIMS DOES NOT COMPARE TO OTHER 08;REPLC MODULATR
		Resln Source: None Date:
		Status: N/A Mileage: 4,270

Dealer #: 206529	TZ: PST	VIN: 5FNRL38748B [REDACTED]	Err:
Dir Cont: DOUGLAS SCOTT	Training %: 17	Year: 2008	Model: ODYSSEY
Serv Ph: (916) 723-6151	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JOHN GREEN		Doors: 5DR	WD: 2
Parts Mgr: KYLE KELLEY		Fact: LINCOLN	Country: USA
Dir Name: CARMICHAEL HONDA 6151 AUBURN BLVD. CITRUS HEIGHTS CA 95621		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (916) 723-6151	Fax #: 9167238236	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A74006913	Trans #: P36A6011609
Previous Dealer/Contact	Date	Em Type:	
		RO #: 557107	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/30/2008 11:07:47 AM JOHNB

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 YOU COMPARED TO LIKE 07,08 MODELS,NOT 06
- 5 THEN REPLACE VSA MODULATOR AND BLEED SYSTEM;NOTE RESULTS LOW, SOFT BRAKE PEDAL (R&R MODULATOR, NO MORE SUPERBLEED) Tech Line Knowledge Base Name: 10532 Issue Date: 29-Apr-2008 Source: HTL-INFO

Information from Dealer

BRAKE PEDAL FEELS LOW, HAS EXCESSIVE TRAVEL
NO
PEDAL IS LOW AND SOFT;DOES NOT COMPARE TO OTHER ODYSSEYS
CORRECT

10/24/2008 1:53:16 PM CHRISV

- 6
- 7 CAN YOU DUP
- 8 DOES IT CHANGE IF YOU BLEED
- 9 FAXED BRAKE PEDAL LOW/SOFT (TRY SUPER BLEED PROCEDURE)HTL-INFO KB 15224

BRIAN BROWNFIELD, MODULATOR R&R AND BRAKE BLEED
YES THE PEDAL IS LOW
DID NOT CK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2681157	DAVEM	09/03/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS SOFT	COMPARES TO KG; ED CUST
		Resln Source: None
		Status: N/A
		Date: Mileage: 6,280

Dealer #: 207297	TZ: EST	VIN: 5FNRL38938B0	Err:
Dir Cont: CODY LENTHE	Training %: 50	Year: 2008	Model: ODYSSEY
Serv Ph: (740) 387-1400	Extn:	Tran: 5AT	Trim: TOUR
Serv Mgr: CURT THOMPSON		Doors: 5DR	WD: 2
Parts Mgr: CAL THOMPSON		Fact: LINCOLN	Country: USA
Dir Name: MATHEWS HONDA		Desc: ODYSSEY 5DR TOUR 6CYL 241.0 HP	
1127 DELAWARE AVENUE		WhtBdy: ABS, AIR BAG, TCS, USA	
MARION OH 43302		Engine #: J35A74007150	Trans #: P36A6012302
Phone: (740) 387-1400	Fax #: 7403828053	Em Type:	
DPSM: Dave Stelter	Zone/Dist: 04M	RO #: 15536	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/3/2008 1:55:47 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 AGREE, ED CUST

Information from Dealer

BRAKE PEDAL SEEMS LOW
 NO
 pdl soft like others on lot. bleed and ABS MOD, SAME. S/M SAYS
 HIS CAR FEELS THE SAME WAY TO. WE THINK IT'S NORMAL
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2635248	TOMP	06/19/2008	DAVIDK	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS SOFT	CUSTOMER EXPECTATIONS; COMPARES TO OTHER LIKE CARS
		Resln Source: None
		Date:
		Status: N/A
		Mileage: 3,969

Dealer #: 207361	TZ: CST	VIN: 5FNRL38788B [REDACTED]	Err:
Dir Cont: DONNIE TRAN	Training %: 47	Year: 2008	Model: ODYSSEY
Serv Ph: (507) 281-2500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BRUCE THOMAS		Doors: 5DR	WD: 2
Parts Mgr: DANIEL MURPHY		Fact: LINCOLN	Country: USA
Dir Name: TOM KADLEC HONDA 4444 HIGHWAY 52 NORTH ROCHESTER MN 55901		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (507) 281-2500	Fax #: 5072802239	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: Dick Sargent II	Zone/Dist: 08G	Engine #: J35A74007608	Trans #: P36A6013006
Previous Dealer/Contact	Date	Em Type:	
		RO #: 379338	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/19/2008 9:50:00 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 CAN YOU DUPLICATE THE COMPLAINT?
 - 6 COMPARE TO OTHER LIKE CAR?
 - 7 DO YOU THINK THERE IS A PROBLEM WITH THE BRAKE SYSTEM?
 - 8 THEN YOU ARE FINISHED.

- 6/19/2008 11:32:24 AM DAVIDK
- 9
 - 10 IF EXCIVE THEN REPLACE ABS MODULATOR. MANUAL BLEED W MTR RUNNING. IF STILL HAVEING A SOFTER PEDAL THEN A K/G 07-08 ODY TRY SUPER BLEED. FAX PROCUDURE

Information from Dealer

CUSTOMER STATES BRAKE PEDAL SOFT. NOT AS FIRM AS WHEN FIRST PURCHASED.

YES

SUSPECTED AIR IN SYSTEM, BLED BRAKE SYSTEM AND RETESTED, PEDAL STILL FEELING SAME. TESTED AGAINST NEW VEHICLE ON LOT AND PEDAL FEELS SAME.

DONNIE

YES

YES BOTH FEEL ABOUT THE SAME.

NO

BRUCE. (S/M) THIS CAR IS A LOT WORSE THEN K/G CARS.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2612626	CHRISV	05/13/2008	ROBERTH	2

Code	Original Complaint	Probable Cause/Solution
P 4150	SOFT LOW PEDAL	MSG: CHARACTERISTIC COMPARED TO A KG
		ResIn Source: Message center Date: 05/15/2008
		Status: N/A Mileage: 2,488

Dealer #: 206648	TZ: EST	VIN: 5FNRL38788B[REDACTED]	Err:
Dir Cont: JOHN BURGESS	Training %: 60	Year: 2008	Model: ODYSSEY
Serv Ph: (317) 574-9600	Extn: 274	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JEFFERY BELL		Doors: 5DR	WD: 2
Parts Mgr: BOB COOK		Fact: LINCOLN	Country: USA
Dir Name: PENSKE HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
4140 E. 96TH STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
INDIANAPOLIS IN 46240		Engine #: J35A74010203	Trans #: P36A6017985
Phone: (317) 574-9600	Fax #: 3178170298	Em Type:	
DPSM: JEANNE ALTMILLER	Zone/Dist: 04D	RO #: 266919	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

5/13/2008 12:16:37 PM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 CAN YOU DUP
- 4 REPLACE THE ABS MOD

5/15/2008 6:04:36 AM ROBERTH

- 5 MSG

Information from Dealer

CUSTOMER FEELS THAT BRAKE PEDAL IS GOING TO THE FLOOR BEFORE STOPPING

NO
YES

REPL THE VSA MOD NC COMPARED TO A KG IT WAS THE SAME RETURNED CAR TO THE CUST

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2716460	JOHNB	11/03/2008	TOMP	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL TO FLOOR	CANNOT PRODUCE;GV BRAKE SYSTEM CHKS
		Resin Source: None
		Date:
		Status: N/A
		Mileage: 2,869

Dealer #: 207519	TZ: EST	VIN: 5FNRL38778B [REDACTED]	Err:
Dir Cont: ANTONIO TORRES	Training %: 30	Year: 2008	Model: ODYSSEY
Serv Ph: (610) 967-6500	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: BRETT MCCABE		Doors: 5DR	WD: 2
Parts Mgr: GREGORY KAPUN		Fact: LINCOLN	Country: USA
Dir Name: LEHIGH VALLEY HONDA 675 STATE AVENUE EMMAUS PA 18049		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (610) 967-6500	Fax #: 6109651459	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: ALAN LEBAIR	Zone/Dist: 05L	Engine #: J35A74010424	Trans #: P36A6018614
Previous Dealer/Contact	Date	Em Type:	
		RO #: 105600	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/3/2008 12:11:06 PM JOHNB

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION

- 4

- 5 COMPARE TO KG'S IN PEDAL FEEL AND OPERATION;
PERFORM NORMAL BRAKE SYSTEM CHKS;GO OVER
SYSTEM CAREFULLY;DOCUMENT ALL FINDINGS;BLEED
SYSTEM AND NOTE IF ANY AIR IN SYSTEM;OPERATE
ABS;NOTE PERFORMANCE;IF NOTHING FOUND,RETURN
CAR TO CUSTOMER

11/21/2008 7:10:11 AM TOMP

- 6
- 7 COMPARE TO OTHER LIKE CAR IF THE BRAKE PEDAL
HAS MORE TRAVEL OR FEELS SPONGY; HAVE THE
DEALER REPLACE THE VSA MODULATOR

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL IS GOING TO THE FLOOR. THIS IS THE 3RD TIME FOR THE SAME PROBLEM I ADJUST THE FREE PLAY AND ALSO OTHER TECH REPLACED THE BRAKE MASTER CYLINDER. WE WOULD LIKE TO KNOW IF THIS CONDITION MAY BE RELATED TO BULLETIN 07-045 YES

FIRST TIME I ADJUSTED THE FREE PLAY AND BLADED THE BRAKE SYSTEM. THE SECOND TIME ANOTHER TECH REPLACED THE BRAKE MASTER CYLINDER CANNOT AND HAVE NOT PRODUCE THE CUSTOMER COMPLAINT;BRAKES FEEL NORMAL AND RESPOND NORMALLY;NO LOW PEDAL;NO PROBLEMS FOUND

ALAN LEBAIR DSM

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2756972	STEVEN	01/14/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW AND SOFT	REPLACE THE VSA MODULATOR
	ResIn Source: None	Date:
	Status: N/A	Mileage: 8,369

Dealer #: 207023	TZ: MST	VIN: 5FNRL38408B [REDACTED]	Err:
Dir Cont: JR JOHN MICHEL	Training %: 79	Year: 2008	Model: ODYSSEY
Serv Ph: (970) 242-1571	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DENNIS OGRADY		Doors: 5DR	WD: 2
Parts Mgr: VERNON SPOMER		Fact: LINCOLN	Country: USA
Dir Name: FUOCO HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
748 NORTH FIRST STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
GRAND JUNCTION CO 81501		Engine #: J35A64007112	Trans #: P36A6021185
Phone: (970) 242-1571	Fax #: 9702450722	Em Type:	
DPSM: SCOTT ELACQUA	Zone/Dist: 10J	RO #: 251401	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/14/2009 10:18:18 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 LOW SPONGY PEDAL?
 - 5 REPLACE THE VSA MOD

Information from Dealer

- LOW BRAKE PEDAL
 YES
 BRAKE MASTER CYLINDER REPLACED
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2742836	GARYR	12/17/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPL MOD	
		Resin Source:	None
		Status:	N/A
		Date:	
		Mileage:	9,187

Dealer #: 206641	TZ: EST	VIN: 5FNRL38798B [REDACTED]	Err:
Dir Cont: BENNIE KIBLER	Training %: 67	Year: 2008	Model: ODYSSEY
Serv Ph: (540) 366-1999	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: FRED MCELMURRAY		Doors: 5DR	WD: 2
Parts Mgr: DENNIS BROOKS		Fact: LINCOLN	Country: USA
Dir Name: RICK WOODSON HONDA 3311 PETERS CREEK ROAD ROANOKE VA 24019		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (540) 366-1999	Fax #: 5407773708	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: Monroe Nute	Zone/Dist: 06G	Engine #: J35A74011798	Trans #: P36A6021283
Previous Dealer/Contact	Date	Em Type:	
		RO #: 265166	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/17/2008 1:33:07 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU LUBE THE PUSH ROD
 - 4 LUBE PUSH ROD WITH URES GREASE REPL MOD AND BLEED

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL GOES TO THE FLOOR
 REPLD M/C AND NOW PEDAL MAKES NOISE
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2816071	RUDYG	05/06/2009	RUDYG	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPL PER HSB 07-045
		Resin Source: None
		Status: N/A
		Date: _____
		Mileage: 13,677

Dealer #: 208459	TZ: CST	VIN: 5FNRL38618B [REDACTED]	Err:
Dir Cont: WILLIAM LASATER	Training %: 61	Year: 2008	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: MARK WINES		Fact: LINCOLN	Country: USA
Dir Name: RED RIVER HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
2020 US HIGHWAY 75 N		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DENISON TX 75020		Engine #: J35A74012116	Trans #: P36A6021410
Phone: (903) 463-9800	Fax #:	Em Type:	
DPSM: AMY CLAWSON	Zone/Dist: 03G	RO #: 19258	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/6/2009 11:07:58 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 IS CAR DRIVEABLE?
 - 5 HAVE YOU SEEN HSB 07-045?
 - 6 DO THAT, REPL MODULATOR

Information from Dealer

- LOW AND SOFT PEDAL
NO
I HAVE BLED THE BRAKES 4X AND NO HELP
YES
NO
OK

- 5/6/2009 2:59:00 PM RUDYG
- 7 05/6/2009 02:59:11 PM RUDYG
 - 8 YOU ARE RIGHT, MAKE SURE IT WAS A A61 MODULATOR. IF NOT, REPLACE IT AGAIN
 - 9 NO, THAT WAS ALREADY USED. WOULD BE PARTS WARR

- (WILLIAM) TURNS OUT MODULATOR WAS DONE LAST YEAR
DO I DO HSB OP CODE?
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2642271	CHRISR	07/01/2008	RUDYG	2

Code **Original Complaint**
P 4150 BRAKE PEDAL LOW W/NEW

Probable Cause/Solution
MODULATOR?; FAXED SUPER BLEED PROCEDURE

Resln Source: None **Date:**
Status: N/A **Mileage:** 4,276

Dealer #: 208008	TZ: EST	VIN: 5FNRL38738B	Err:
Dir Cont: STEVE CORREIA	Training %: 3	Year: 2008	Model: ODYSSEY
Serv Ph: (813) 664-1234	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JOHN VELTRI		Doors: 5DR	WD: 2
Parts Mgr: CHARLES AUGUSTO		Fact: LINCOLN	Country: USA
Dir Name: BRANDON HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
9209 ADAMO DRIVE EAST		WhtBdy: ABS, AIR BAG, TCS, USA	
TAMPA FL 33619		Engine #: J35A74013206	Trans #: P36A6024075
Phone: (813) 664-1234	Fax #: 8136268853	Em Type:	
DPSM: DONALD LOGAN	Zone/Dist: 07M	RO #: 17562	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/1/2008 11:33:28 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 BLEED?
 - 4 WILL CAR STOP
 - 5 REPLACE MODULATOR AND BLEED

Information from Dealer

PEDAL SOFT, GOES TO FLOOR
NO
YEA, TWICE
YES AFTER 3/4 OF PEDAL TRAVEL IS USED UP
OK

- 7/2/2008 2:45:54 PM RUDYG
- 6 07/2/2008 02:46:02 PM RUDYG
 - 7 DID YOU EVER GET ANY AIR WHEN YOU DID BLEEDING?
 - 8 I HAVE A PROCEDURE FOR BLEEDING MODULATOR I CAN SEND YOU, DO YOU HAVE A FAX NUMBER?
 - 9 (SENT SUPER BLEED PROCEDURE)

I REPLACED THE MODULATOR AND STILL THE SAME
NO
YES, SEND TO (813) 626-8853

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2634002	STEVEN	06/17/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO THE FLOOR	VSA MOD?; REPLACE
		Resln Source: None
		Status: N/A
		Date: Mileage: 4,347

Dealer #: 208037	TZ: CST	VIN: 5FNRL38688B [REDACTED]	Err:
Dir Cont: MICHAEL WATSON	Training %: 20	Year: 2008	Model: ODYSSEY
Serv Ph: (636) 928-1155	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DANIEL SCHWEIGER		Doors: 5DR	WD: 2
Parts Mgr: BOB HARPER		Fact: LINCOLN	Country: USA
Dir Name: ED NAPLETON HONDA 4780 NO. SERVICE ROAD SAINT PETERS MO 63376		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (636) 928-1155	Fax #: 6364474040	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JOHN LENON	Zone/Dist: 08J	Engine #: J35A74013568	Trans #: P36A6024134
Previous Dealer/Contact	Date	Em Type:	
		RO #: 200139	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/17/2008 3:06:57 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 IS IT S A SOFT MUSHY PEDAL OR A HARD SINKING PEDAL?
 - 5 REPLACE THE VSA MOD

Information from Dealer

- BRAKE PEDAL FALLS TO FLOOR / TO MUCH PEDAL TRAVEL
- NO
- YES
- SPONGY PEDAL
- OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2679836	LANCEK	09/02/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEELS LOW	MODULATOR; NEED TO DUPLICATE THE CONDITION
		Resln Source: None
		Status: N/A
		Date: Mileage: 10,907

Dealer #: 207795	TZ: MST	VIN: 5FNRL387X8B [REDACTED]	Err:
Dir Cont: MANUEL	Training %: 96	Year: 2008	Model: ODYSSEY
Serv Ph: (928) 344-1000	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JULIO ZAMORANO		Doors: 5DR	WD: 2
Parts Mgr: SCOTT BAILEY		Fact: LINCOLN	Country: USA
Dir Name: BRENT DANA'S COUNTRY CLUB HONDA 1000 EAST 32ND STREET YUMA AZ 85365		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (928) 344-1000	Fax #: 9283441914	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: PAT THOMAS	Zone/Dist: 10H	Engine #: J35A74013687	Trans #: P36A6024834
Previous Dealer/Contact	Date	Em Type:	
		RO #: 123496	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/2/2008 10:01:23 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 IS THIS LOW IN IT'S TRAVEL?
 - 5 NEED TO DUPLICATE THE CONDITION. EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S CHECK FOR AIR IN THE SYSTEM.

Information from Dealer

- BRAKE PEDAL GOING TO THE FLOOR INTERMITTENTLY
- NO
- NO
- YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2755002	KEITHC	01/12/2009	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 10,392

Dealer #: 208215	TZ: EST	VIN: 5FNRL38428B	Err:
Dir Cont: JOHNNY	Training %: 68	Year: 2008	Model: ODYSSEY
Serv Ph: (850) 479-9091	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JERRY TAYLOR		Doors: 5DR	WD: 2
Parts Mgr: ROBERT TOMPKINS		Fact: LINCOLN	Country: USA
Dir Name: PENSACOLA HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
5600 PENSACOLA BLVD.		WhiBdy: POWER STEERING, ABS, SRS AIRBAG,	
PENSACOLA FL 32505		Engine #: J35A64008897	Trans #: P36A6021134
Phone: (850) 479-9091	Fax #: 8504799468	Em Type:	
DPSM: GEORGE OPPEL	Zone/Dist: 07G	RO #: 65640	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/12/2009 8:03:23 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL SPONGY HAVE BLEED BRAKES W/HDS ACTUATING ABS MODULE AND WAS BETTER FOR A WHILE, IS NOW BACK WITH SAME COMPLAINT
 YES
 BLEED BRAKES WITH HDS ACTUATING ABS MODULE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2658944	KENE	07/29/2008	RUDYG	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SPONGY	MODULATOR?; REPL WITH A61 UNIT	
		Resln Source: None	Date:
		Status: N/A	Mileage: 8,775

Dealer #: 208168	TZ: EST	VIN: 5FNRL38278B0 [REDACTED]	Err:
Dir Cont: CRAIG KING	Training %: 59	Year: 2008	Model: ODYSSEY
Serv Ph: (540) 898-5200	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: RONALD ROSE		Doors: 5DR	WD: 2
Parts Mgr: ANTHONY PARASILITI		Fact: LINCOLN	Country: USA
Dir Name: POHANKA HONDA OF FREDERICKSBURG 5200JEFFERSON DAVISHWY FREDERICKSBURG VA 22408		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (540) 898-5200	Fax #: 5408980790	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: MICHAEL RIEDEL	Zone/Dist: 06C	Engine #: J35A64009240	Trans #: P36A6027297
Previous Dealer/Contact	Date	Em Type:	
		RO #: 213573	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/29/2008 6:13:42 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHECK FLUID VOLUME, IF OK, THEN MODULATOR

8/18/2008 1:59:36 PM KENE

- 4
- 5

11/21/2008 1:49:24 PM RUDYG

- 6 11/21/2008 01:50:08 PM RUDYG
- 7 PREVIOUS REPAIRS?
 - 8 ACCORDING TO YOUR WARR CLAIM YOU PUT IN A 964 MODULATOR UNIT. REPL IT AGAIN WITH A61 UNIT

Information from Dealer

VEHICLE HAS A SPONGY PEDAL AND SOMETIMES SINKS TO FLOOR...
NO

COMMENTS: REPLACED ABS/VSA CONTROL MODULE PER KEN AND BRAKESARE 100% BETTER...
TIP: USE A 8MM SOCKET TO COLLAPSE THE TABS ON THE SEAT BACK CLIPS...THIS WAY,THEY COME RIGHT OUT WITHOUT THE DANGER OF FLYING PLASTIC SCHRAPNEL...YOU CAN EVEN RE-USE THEM IF YOU HAVE TOO AS THEY WON'T BE DAMAGED..

CUST STATES THE VEHICLE HAS A SPONGY PEDAL. I HAVE SPOKE WITH TECHLINE ABOUT THIS BEFORE AND WAS TOLD THERE IS A BULLETIN COMING. IS THERE ANY INFORMATION ON THIS YET???
MODULATOR REPLACED
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2631636	BOBE	06/13/2008	JOHNB	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL DROPS LOW	REPLACE MODULATOR AND BLEED;RE-EVAL
	Resin Source:	None
	Status:	N/A
		Date:
		Mileage: 5,422

Dealer #: 208203	TZ: MST	VIN: 5FNRL38478B[REDACTED]	Err:
Dir Cont: BILLY	Training %: 69	Year: 2008	Model: ODYSSEY
Serv Ph: (505) 622-6850	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DWIGHT OLSEN		Doors: 5DR	WD: 2
Parts Mgr: JASON HOWERTON		Fact: LINCOLN	Country: USA
Dir Name: ROSWELL HONDA 2177 WEST SECOND ST. ROSWELL NM 88201		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (505) 622-6850	Fax #: 5056220268	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: CHRISTIAN CRUZ	Zone/Dist: 10E	Engine #: J35A64009330	Trans #: P36A6027746
Previous Dealer/Contact	Date	Em Type:	
		RO #: 558886	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/13/2008 10:10:06 AM BOBE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 6/13/2008 10:16:52 AM JOHNB
- 3
 - 4 SO THE VEHICLE WILL NOT STOP OR HOLD AT A STOP
 - 5 THEN NOT TOUCHING THE FLOOR
 - 6 CAN YOU INSERT YOU HAND OR FINGER BETWEEN THE BRAKE PEDAL AND THE FLOOR AT IT'S LOWEST LEVEL
 - 7 THEN NOT TOUCHING THE FLOOR
 - 8 SO BRAKE PEDAL IS VERY LOW
 - 9 DID NOT CHANGE THE CONDITION?
 - 10 HOW DID YOU BLEED
 - 11 DID YOU GET AIR OUT OF THE SYSTEM WHEN YOU DID BLEED IT
 - 12 REPLACE MODULATOR AND BLEED AGAIN;LEAVE ENGINE RUNNING WHEN YOU PUMP THE PEDAL TO BLEED
 - 13 LOW, SOFT BRAKE PEDAL (R&R MODULATOR, NO MORE SUPERBLEED) Tech Line Knowledge Base Name: 10532
Issue Date: 29-Apr-2008 Source: HTL-INFO Expiration Date:

Information from Dealer

BRAKE PEDAL GOES TO FLOOR

NO

BRAKE PEDAL GOES TO THE FLOOR
NO,IT STOPS AND BRAKES HOLD THE VEHICLE
I BEG TO DIFFER

YES

YA,I GUESS YOUR RIGHT
YES..WE REPLACED THE MASTER AND BLED THE SYSTEM
NO IT WAS FIXED,BUT ON THE ROAD TEST THE LOW PEDAL
SLOWING RETURNED
PUMP BLED WITH PEDAL

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2736252	JIMV	12/06/2008	JIMV	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL LOW	VERIFYING PROBLEM POSS MODULATOR		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 1,352

Dealer #: 208160	TZ: PST	VIN: 5FNRL38718B	Err:
Dir Cont: EFREN CASTILLO	Training %: 33	Year: 2008	Model: ODYSSEY
Serv Ph: (925) 825-8000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: GARY ROBBINS		Doors: 5DR	WD: 2
Parts Mgr: BILL COOK		Fact: LINCOLN	Country: USA
Dir Name: CONCORD HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
1300 CONCORD AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CONCORD CA 94520		Engine #: J35A74016673	Trans #: P36A6031134
Phone: (925) 825-8000	Fax #: (925) 676-3745	Em Type:	
DPSM: STEVEN ROSTOMILY	Zone/Dist: 12D	RO #: 410796	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/6/2008 11:45:40 AM JIMV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 WHAT HAVE YOU DONE SO FAR?
 - 5 YES. HAVE REPLACE THE MODULATOR. BUT YOU NEED TO VERIFY FIRST. IF NOT GET DPSM AUTH BEFORE YOU REPLACE ANYTHING

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL SEEPS TO THE FLOOR& FEEL UNSAFE TO STOP CHECK & ADVISE.
 NO
 EFREN; TECH
 I COMPARED IT TO ANOTHER ONE AND IT FEELS THE SAME.
 HAVE YOU SEEN THIS.
 OK THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2736594	JOHNB	12/08/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL TO LOW,SPONGY	BLEED SYSTEM,IF BETTER,REPLACE MODULATOR
	Resin Source:	None
	Status:	N/A
		Date:
		Mileage: 5,801

Dealer #: 206603	TZ: CST	VIN: 5FNRL38788B [REDACTED]	Err:
Dir Cont: GREGORY	Training %: 72	Year: 2008	Model: ODYSSEY
Serv Ph: (713) 663-4263	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JIM TROUBLEFIELD		Doors: 5DR	WD: 2
Parts Mgr: STEPHEN EVITTS		Fact: LINCOLN	Country: USA
Dir Name: RUSSELL & SMITH HONDA 2900 SOUTH LOOP WEST HOUSTON TX 77054		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (713) 663-4263	Fax #: (713) 663-4765	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: VERNON SAGE	Zone/Dist: 03C	Engine #: J35A74019871	Trans #: P36A6038473
Previous Dealer/Contact	Date	Em Type:	
		RO #: 67471	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/8/2008 9:01:09 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 BRAKE PADS OK
 - 5 NO LEAKS
 - 6 FLUID OK
 - 7 BLEED SYSTEM;IF BETTER,REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL IS SPONGEY AND GOES DOWN LOW WHEN STOPPING
 NO
 BRAKE PEDAL LOW WHEN STOPPING;HARD TO STOP VEHICLE
 YES
 NONE
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2760894	DAVEM	01/21/2009	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PDL FEELS SOFT	CUST EXCEPTIONS?; BLOCK CLPRS> DPSM EVAL
		Resln Source: None Date:
		Status: N/A Mileage: 7,634

Dealer #: 206653	TZ: CST	VIN: 5FNRL384X8B0 [REDACTED]	Err:
Dir Cont: DANNY WORTHEN	Training %: 0	Year: 2008	Model: ODYSSEY
Serv Ph: (618) 622-0588	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: DANNY WORTHEN		Doors: 5DR	WD: 2
Parts Mgr: MIKE FLAKE		Fact: LINCOLN	Country: USA
Dir Name: MEYER HONDA CO. 1268 CENTRAL PARK DR. O'FALLON IL 62269		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (618) 622-0588	Fax #: 6186220985	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: JOHN LENON	Zone/Dist: 08J	Engine #: J35A64013486	Trans #: P36A6038706
Previous Dealer/Contact	Date	Em Type:	
		RO #: 54452	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/21/2009 6:49:08 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 DID YOU DO AN ABS MOD?
 - 6 COMP TO LIKE, KG?
 - 7 SO THIS SEEMS ON THE SOFT SIDE OF NORMAL?
 - 8 ALL ADJUSTMENTS BTTWN THE BRAKE SW AND BOOSTER?
 - 9 INSPECTION OF THE REST OF THE BRAKE SYSTEM?
 - 10 CRASH DMG?
 - 11 POSS STACKED CLRNCs. BLOCK EACH CLPR AND MON. IF SAME, DPSM EVAL TO START SWAPPING PARTS OR IS HIS CAR NORMAL

Information from Dealer

CUST STATES THAT THE BRAKE PEDAL STILL FEELS SOFT YES
 REPLACED ABS MODULATOR AND BRAKE MASTER CYLINDER FOR THIS EXACT PROBLEM AND STILL TO THE CUSTOMER THE PEDAL FEELS SOFT
 THE CAR STOPS OK, BUT THIS PDL SEEMS A LITTLE SOFTER THAN A KG AND THE CUST IS PICKY
 YES, SAME
 WE COMPARED IT TO AN 07 AND AN 09 CAUSE WE DON'T HAVE ANY 08'S LEFT. THIS PDL SEEMS SOFTER AND WE HAD A SALE PERSON DO A BLIND COMPARISON AND THEY FELT IT WAS SOFTER TO
 YES
 ALL OK
 ALL OK
 NONE
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2740341	STEVEN	12/12/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS SPONGY	VSA MODULATOR?; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 2,073

Dealer #: 207358	TZ: EST	VIN: 5FNRL38688B	Err:
Dir Cont: RUSS WENZEL	Training %: 81	Year: 2008	Model: ODYSSEY
Serv Ph: (614) 764-9449	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GARY KENNEDY		Doors: 5DR	WD: 2
Parts Mgr: MIKE KRISTOF		Fact: LINCOLN	Country: USA
Dir Name: IMMKE NORTHWEST HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
6715 SAWMILL ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DUBLIN OH 43017		Engine #: J35A74020643	Trans #: P36A6040299
Phone: (614) 764-9449	Fax #: 6147664746	Em Type:	
DPSM: MARK KELLEY	Zone/Dist: 04L	RO #: 40423	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/12/2008 3:00:05 PM STEVEN

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 VERIFY THE COMPLAINT
- 4 REPLACE THE VSA MODULATOR

Information from Dealer

BRAKE PEDAL IS SOFT MANY COMPLAINTS ON THESE 2008 ODYSSEY'S
 NO
 YEAH, ITS NOT NORMAL, THE PEDAL FEELS SPONGY
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2672122	KEITHC	08/19/2008	KENE	2

Code **Original Complaint**
P 4150 BRAKE FEEL (SOFT, LOW, HARD)

Probable Cause/Solution
EXCERCIZE ABS

Resln Source: None

Date:

Status: N/A

Mileage: 2,035

Dealer #: 207704	TZ: CST	VIN: 5FNRL38448E [REDACTED]	Err:
Dir Cont: WAYNE CONKITY	Training %: 46	Year: 2008	Model: ODYSSEY
Serv Ph: (319) 337-6100	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: PAUL DICKERSON		Doors: 5DR	WD: 2
Parts Mgr: STEVE EBSEN		Fact: LINCOLN	Country: USA
Dir Name: CHEZIK-BELL HONDA 2641 MORMON TREK BLVD. IOWA CITY IA 52240		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (319) 337-6100	Fax #: 3193397484	Engine #: J35A64014152	Trans #: P36A6041001
DPSM: KEITH LEVINS	Zone/Dist: 08H	Em Type:	
Previous Dealer/Contact	Date	RO #: 69146	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/19/2008 7:50:27 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 EXCERCIZE ABS, SEE WHAT HAPPENS, IF IT FEELS BETTER REPLACE THE MODULATOR

Information from Dealer

COMPLANT IS BRAKE PEDAL SEEMS SOFT. GOES TO FLOOR. TEST DROVE AND BRAKES SEEM NORMAL
NO

6/16/2009 6:02:37 AM KENE

- 4
- 5
- 6 CAN YOU DUP
- 7 THEN NORMAL

COMPLAINT LOW PEDAL. TEST DROVE PEDAL NORMAL.
BLEED BRAKES PER 07-045 PEDAL SAME
8-8-08 REPLACED MODULATOR
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2756159	DAVIDK	01/13/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	MODULATOR?;
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 6,945

Dealer #: 207936	TZ: EST	VIN: 5FNRL386X8B0	Err:
Dir Cont: JR. RICHARD LISK	Training %: 88	Year: 2008	Model: ODYSSEY
Serv Ph: (352) 628-4600	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: LAWRENCE REYNOLDS, JR.		Doors: 5DR	WD: 2
Parts Mgr: LAWRENCE REYNOLDS, JR.		Fact: LINCOLN	Country: USA
Dir Name: LOVE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
2219 SO. SUNCOAST BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
HOMOSASSA FL 34448		Engine #: J35A74021570	Trans #:
Phone: (352) 628-4600	Fax #: 3526289452	Em Type:	
DPSM: ERIN BAILEY	Zone/Dist: 07K	RO #: 74236	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/13/2009 10:53:45 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 SOME SPUNGY IS NORMAL. REPALCE VSA W 57110-SHJ-A61. HSB 07-045 WILL BE OUT SOON

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES TO THE FLOOR. ANDVERY LOW.
 YES
 REPLACE MASTER CYLINDER, BLEAD BRAKE SYSTEM PER SERVICE MANUAL. VAN CAME BACK WITH SAME COMPLAINT. CHECK SYSTEM FOR AIR FOUND NO AIR. CHECK BRAKE PEDAL HEIGHT IT WAS NOT IN SPEC. SET TO 61/8 IN PER MANUAL. WAS TOLD THAT THERE IS SERVICE BULLETIN OUT FOR THIS PROBLEM BY D.M.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2802105	STEVEN	04/07/2009	STEVEN	1

Code **Original Complaint**
P 4150 BRAKE PEDAL FEELS SOFT

Probable Cause/Solution
REPLACE MODULATOR

Resln Source: None
Status: N/A

Date:
Mileage: 3,628

Dealer #: 207545	TZ: CST	VIN: 5FNRL38628B0	Err:
Dir Cont: TRAVIS GANTZ	Training %: 69	Year: 2008	Model: ODYSSEY
Serv Ph: (817) 577-0300	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: STEVE COLEMAN		Doors: 5DR	WD: 2
Parts Mgr: SCOTT HALEY		Fact: LINCOLN	Country: USA
Dir Name: HUGGINS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
7551 NE LOOP 820		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
N.RICHLND HILLS	TX 76180	Engine #: J35A74022985	Trans #: P36A6045684
Phone: (817) 577-0300	Fax #: 8175140109	Em Type:	
DPSM: OLEN CURL	Zone/Dist: 03A	RO #: 410621	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/7/2009 1:54:29 PM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT
 - 4 REPLACE THE MODULATOR YET?
 - 5 START THERE

Information from Dealer

CUST COMPLAINING OF BRAKE PEDAL FEELS TO SOFT
NO
YES
NO
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2689468	RUDYG	09/17/2008	KENE	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE WHEN HSB COMES OUT
	ResIn Source:	None Date:
	Status:	N/A Mileage: 9,437

Dealer #: 208411	TZ: EST	VIN: 5FNRL38298B	Err:
Dir Cont: JEREMY	Training %: 36	Year: 2008	Model: ODYSSEY
Serv Ph: 774-760-0500	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: RICHARD MURRAY		Doors: 5DR	WD: 2
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN	Country: USA
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DAN ENDERLE	Zone/Dist: 09G	Engine #: J35A64017969	Trans #: P36A6051908
Previous Dealer/Contact	Date	Em Type:	
		RO #: 77000	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/17/2008 11:43:04 AM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 LOWER THEN K/G?
- 4 GET ABS TO MODULATE. IF PEDAL IMPROVES, REPL VSA MODULATOR

Information from Dealer

BRAKES SEEM SPONGEY
NO
YES
OK

9/25/2008 12:49:25 PM KENE

- 5
- 6
- 7 REPLACE THE MODULATOR
- 8 WAIT FOR HSB

JOSE
WHAT TO DO
WE DID

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2746536	CHRISR	12/26/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	MOD?; REPLACE WITH C/M PART
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 267

Dealer #: 207065	TZ: AHST	VIN: 5FNRL38408B [REDACTED]	Err:
Dir Cont: RUSSELL	Training %: 100	Year: 2008	Model: ODYSSEY
Serv Ph: (808) 873-8084	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: TRUMAN AKIMA		Doors: 5DR	WD: 2
Parts Mgr: GRANT FUCHIKAMI		Fact: LINCOLN	Country: USA
Dir Name: ISLAND HONDA 110 SOUTH HANA HIGHWAY KAHULUI HI 96732		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (808) 873-8084	Fax #: 8088736775	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: DAN OUTTEN	Zone/Dist: 02E	Engine #: J35A64018817	Trans #: P36A6055330
Previous Dealer/Contact	Date	Em Type:	
		RO #: 97454	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/26/2008 11:39:27 AM CHRISR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 REPLACE MODULATOR WITH 57110-SHJ-A61

Information from Dealer

BRAKES DONT GRAB AND PEDAL SINKS LOWER THAN CUSTOMER LIKES.
 YES
 BRAKES HAVE BEEN RESURFACED FOR NOISE, BRAKE MASTER REPLACED.
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2639224	CHRISR	06/25/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT AND FADING	VSA MOD?; REPLACE AND BLEED NORMALLY
		ResIn Source: None
		Status: N/A
		Date: Mileage: 2,268

Dealer #: 207108	TZ: MST	VIN: 5FNRL38958B	Err:
Dir Cont: RONALD MASON	Training %: 84	Year: 2008	Model: ODYSSEY
Serv Ph: (480) 833-5177	Extn:	Tran: 5AT	Trim: TOUR
Serv Mgr: LYNN CLARKE		Doors: 5DR	WD: 2
Parts Mgr: CARL YOUNG		Fact: LINCOLN	Country: USA
Dir Name: SANTAN HONDA SUPERSTORE		Desc: ODYSSEY 5DR TOUR 6CYL 241.0 HP	
1150 S. GILBERT ROAD		WhtBdy: ABS, AIR BAG, TCS, USA	
CHANDLER AZ 85286		Engine #: J35A74027401	Trans #: P36A6055218
Phone: (480) 833-5177	Fax #: 4808352214	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 069299	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

6/25/2008 3:22:01 PM CHRISR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 COMPARES TO OTHERS
- 4 REPL VSA MOD AND BLEED NORMALLY

Information from Dealer

BRAKE PEDAL SOFT AND FADING
 NO
 YES THEN THE PEDAL JUST GOES AWAY
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2677182	TOMP	08/27/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SOFT/LOW	DEALER CAN'T DUPLICATE; REPAIR AS NEEDED
		ResIn Source: None Status: N/A
		Date: Mileage: 1,371

Dealer #: 206952	TZ: CST	VIN: 5FNRL38258B	Err:
Dir Cont: TIMOTHY	Training %: 78	Year: 2008	Model: ODYSSEY
Serv Ph: (314) 894-1330	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: RICK WITGES		Doors: 5DR	WD: 2
Parts Mgr: TODD HANSEN		Fact: LINCOLN	Country: USA
Dir Name: ST. LOUIS HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
5939 S. LINDBERG BLVD.		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
SAINT LOUIS MO 63123		Engine #: J35A64019879	Trans #:
Phone: (314) 894-1330	Fax #: 3146491381	Em Type:	
DPSM: JOHN LENON	Zone/Dist: 08J	RO #: 323744	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/27/2008 7:01:23 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 HOW CAN I HELP?
 - 6 IF THE SYMPTOM CAN BE VERIFIED THEN THE MODULATOR SHOULD BE REPLACED.

Information from Dealer

BRAKE PEDAL FEELS SOFT/LOW
NO
TIMOTHY:
PEDAL FEELS NORMAL TO ME. BUT OF COURSE THE CUSTOMER AND SERVICE WRITER SAY NO.
MANAGER WANTED TO KNOW IF THE '08 CAN HAVE THE SAME PROBLEM AS '07?

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2653849	RUDYG	07/21/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL SOFT	MODULATOR?; REPLACE
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 4,386

Dealer #: 206527	TZ: PST	VIN: 5FNRL38658B [REDACTED]	Err:
Dir Cont: KIT LUONG	Training %: 65	Year: 2008	Model: ODYSSEY
Serv Ph: (916) 226-7000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MICHAEL SILVA		Doors: 5DR	WD: 2
Parts Mgr: RUBEN VALLEJO		Fact: LINCOLN	Country: USA
Dir Name: ELK GROVE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
8550 LAGUNA GROVE DR.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
ELK GROVE CA 95758		Engine #: J35A74028443	Trans #: P36A6058185
Phone: (916) 226-7000	Fax #: 9164782319	Em Type:	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	RO #: 595556	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/21/2008 9:58:38 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU BLEED BRAKES?
 - 4 SO PEDAL FELT OK AFTER ABS WAS MODULATED?
 - 5 REPL ABS/VSA MODULATOR

Information from Dealer

BRAKE PEDAL FEELS SOFT. TECH. CYCLED ABS AND PEDAL GOT FIRM BUT AFTER A SECONDS PEDAL GETS SOFT AGAIN.

NO
NO
YES
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2723834	LANCEK	11/14/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE PEDAL FEELS LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 4,855

Dealer #: 206806	TZ: CST	VIN: 5FNRL38738B0	Err:
Dir Cont: ROBERT HABBEN	Training %: 83	Year: 2008	Model: ODYSSEY
Serv Ph: (651) 484-0231	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: JIM BONNEY		Doors: 5DR	WD: 2
Parts Mgr: TOM HUGHES		Fact: LINCOLN	Country: USA
Dir Name: BUERKLE HONDA 3360 N. HIGHWAY 61 SAINT PAUL MN 55110		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (651) 484-0231	Fax #: 6514841970	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: Dick Sargent II	Zone/Dist: 08G	Engine #: J35A74028856	Trans #: P36A6058868
Previous Dealer/Contact	Date	Em Type:	
		RO #: 288885	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/14/2008 11:43:33 AM LANCEK

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 DUPLICATE?
- 4 CHECK CALIPER SLIDE PINS, ETC.
- 5 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S IF PEDAL IS FIRM REPLACE THE ABS MODULATOR.

Information from Dealer

I HAVE A VERY "LOW" BRAKE PEDAL. THE TRAVEL TO APPLY THE BRAKES IS AT LEAST TWICE AS FAR WHEN COMPARED TO ANOTHER VAN. PRESSURE BLEED THE BRAKES - NO CHANGE. MANUALLY BLEED THE BRAKES - NO CHANGE. THE BRAKE CALIPERS ALL LOOK OK AND THE PADS ARE WEARING EVENLY. SUSPECT THE MASTER CYLINDER ?? ANY SUGGESTIONS.

NO
YES
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2726045	STEVEN	11/18/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL GOES TO THE FLOOR	MOLDULATOR?; REPLACE	
		Resin Source: None	Date:
		Status: N/A	Mileage: 13,683

Dealer #: 207268	TZ: EST	VIN: 5FNRL38288B [REDACTED]	Err:
Dir Cont: PHILIP EDWARDS	Training %: 0	Year: 2008	Model: ODYSSEY
Serv Ph: (860) 945-3611	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: KATHI PATRIZI		Doors: 5DR	WD: 2
Parts Mgr: PETER LOSEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF WATERTOWN 816 STRAITS TURNPIKE WATERTOWN CT 06795		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (860) 945-3611	Fax #: 8602743690	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: MARY DOWNING	Zone/Dist: 09D	Engine #: J35A64020387	Trans #: P36A6060270
Previous Dealer/Contact	Date	Em Type:	
		RO #: 372526	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/18/2008 2:23:04 PM STEVEN
1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 SO ITS EXACTLY THE SAME AS THE OTHER CAR IN THE SHOP?
- 4 REPLACE THE MOD, USE THE BLEED PROCEDURE SENT TO THE OTHER TECH

Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL GOES DOWN LOW. TEST DROVE VEHICLE AND ON HARD STOPS PEDAL WOULD GO TO THE FLOOR AS IF IT HAD AIR IN THE SYSTEM. ON STOPS THAT KICKED ON THE ABS(GRAVEL PARKING LOT) THEPEDAL WOULD KICK BACK AND NOT SINK THERE-AFTER, F OR ABOUT THREE STOPS, THEN GRADUALLY WOULD SINK LOWER AND SO ON. ANOTHER TECH HAS THE SAME COMPLAINTFOR THE SAME MODEL AND YEAR. HE ACCOMPANIED ME ON ANOTHER TEST DRIVE AND SAID IT FELT THE EXACT SAM E AS THE ONE HE'S WORKING ON. THANK YOU-

NO
YES WHEN YOU ACTIVATE THE ABS THE PEDAL GETS HARD FOR AWHILE
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2725860	CHRISV	11/18/2008	CHRISR	2

Code	Original Complaint	Probable Cause/Solution		
P 4150	SOFT PEDAL	FBF: REPLACED MODULATOR, REPAIR CONFIRMED		
		ResIn Source:	Feedback forms	Date: 11/19/2008
		Status:	N/A	Mileage: 8,511

Dealer #: 208426	TZ: CST	VIN: 5FNRL38748B	Err:
Dir Cont: MICHAEL BABER	Training %: 59	Year: 2008	Model: ODYSSEY
Serv Ph: (281) 839-3511	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MIKE ROZZELL		Doors: 5DR	WD: 2
Parts Mgr: UWE WORSCHER		Fact: LINCOLN	Country: USA
Dir Name: BAYTOWN HONDA 4141 I-10 EAST BAYTOWN TX 77521		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (281) 839-3511	Fax #: 2818393535	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A74029838
DPSM: ERIC PIZZECK	Zone/Dist: 03J	Em Type:	Trans #: P36A6061389
Previous Dealer/Contact	Date	RO #: 30133	Case Type: Technical
		W.O. #:	

Tech Line Suggests

11/18/2008 12:31:43 PM CHRISV

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 REPLACE THE ABS MOD

11/19/2008 8:13:09 AM CHRISR

4

Information from Dealer

"CUSTOMER STATES ABS/ BRAKE LIGHT ON - PEDAL MUSHY"; VERIFIED COMPLAINT. "ABS," "VSA," "VSA ACTIVATION" INDICATOR, AND "BRAKE" LIGHTS ILLUMINATED ON GAUGE CLUSTER; DTC 35-1 RIGHT REAR INLET SOLENOID VALVE FAILURE AND 54-1 FAIL-SAFE RELAY FAILURE RETRIEVED. INSPECTION OF VSA MODULATOR - CONTROL UNIT CONNECTOR REVEALED NO CORROSION OR LOOSE TERMINALS. BATTERY TEST 12.62V AND 572 CCA. NO

FBF: REPLACED MODULATOR, REPAIR CONFIRMED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2771431	CHRISV	02/09/2009	CHRISV	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	SOFT PEDAL	FAXED KB 15224		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 3,484

Dealer #: 207651	TZ: MST	VIN: 5FNRL38788B	Err:
Dir Cont: RICHARD	Training %: 79	Year: 2008	Model: ODYSSEY
Serv Ph: (303) 772-2900	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MICHAEL HAMMONTREE		Doors: 5DR	WD: 2
Parts Mgr: JEFF WHORLOW		Fact: LINCOLN	Country: USA
Dir Name: FRONTIER HONDA LTD. 710 SOUTH MAIN STREET LONGMONT CO 80501		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (303) 772-2900	Fax #: 3037723979	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: SCOTT ELACQUA	Zone/Dist: 10J	Engine #: J35A74032952	Trans #: P36A6068349
Previous Dealer/Contact	Date	Em Type:	
		RO #: 152925	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/9/2009 8:38:28 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 WHAT P/N DID YOU INSTALL
 - 6 FAXED LOW, SOFT PEDAL AFTR MODULATOR R&R
(SUPER BLEED)HTL-INFO KB 15224

Information from Dealer

PERFORMED BRAKE MODULATOR UPDATE AND BLED BRAKES TWICE. CUSTOMER STILL THINKS BRAKES ARE SOFT.
 YES
 SB FOR SOFT BRAKE.
 CUST COMPARED THE HIS CAR TO A 09 AND WANTS IT LIKE THAT. THE CAR DOES COMPARE TO ANOTHER 08 ON OUR LOT
 57110-SHJ-A61

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2776991	CHRISV	02/18/2009	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	FAXED SUPERBLEED	
		Resin Source: None	Date:
		Status: N/A	Mileage: 8,618

Dealer #: 208045	TZ: PST	VIN: 5FNRL38738B	Err:
Dir Cont: JONATHAN	Training %: 78	Year: 2008	Model: ODYSSEY
Serv Ph: (909) 594-6632	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: STEVE QUINTERO		Doors: 5DR	WD: 2
Parts Mgr: DENNIS BROWN		Fact: LINCOLN	Country: USA
Dir Name: DIAMOND HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
17525 E. GALE AVE	CA 91748	WhtBdy: ABS, AIR BAG, TCS, USA	
CITY OF INDUSTR		Engine #: J35A74035256	Trans #: P36A6073090
Phone: (909) 594-6632	Fax #: 9098603321	Em Type:	
DPSM: TIMOTHY CRAIN	Zone/Dist: 01H	RO #: 372989	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/18/2009 10:59:05 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 FAXED LOW, SOFT PEDAL AFTR MODULATOR R&R (SUPER BLEED)HTL-INFO KB 15224

Information from Dealer

BRAKE PEDAL FEELS LIKE ITS ON THE FLOOR
 NO
 REPLACED THE ABS MOD, GOT BETTER BUT FEELS LOW AND SPONGY STILL. REPLACED THE M/C BUT NC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2662549	KENE	08/04/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,740

Dealer #: 208370	TZ: EST	VIN: 5FNRL38218B [REDACTED]	Err:
Dir Cont: JASON	Training %: 38	Year: 2008	Model: ODYSSEY
Serv Ph: (410) 285-0600	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: DOUGLAS ABBOTT		Doors: 5DR	WD: 2
Parts Mgr: KEN VENDOUERN		Fact: LINCOLN	Country: USA
Dir Name: NORRIS HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
925 MERRITT BOULEVARD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DUNDALK MD 21222		Engine #: J35A64025498	Trans #: P36A6076541
Phone: (410) 285-0600	Fax #: 4106426508	Em Type:	
DPSM: Robert Borzilleri	Zone/Dist: 06E	RO #: 23013	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/4/2008 8:09:49 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHECK FLUID VOLUME AND IF OK, MODULATOR

Information from Dealer

BRAKE PEDAL GOES TO FLOOR WHEN COMING TO AND SITTING AT A STOP. WHEN ENGINE IS TURNED OFF AND PEDAL IS PUMPED IT BECOMES AND STAYS HARD.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2725416	STEVEN	11/18/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS SOFT	AIR?; ACTIVATE ABS AND BLEED BRAKES
		Resin Source: None
		Status: N/A
		Date: Mileage: 5,312

Dealer #: 207463	TZ: CST	VIN: 5FNRL38448B
Dir Cont: DOUG OTT	Training %: 27	Year: 2008
Serv Ph: (563) 388-2728	Extn:	Tran: 5AT
Serv Mgr:		Doors: 5DR
Parts Mgr:		Fact: LINCOLN
Dir Name: LUJACK HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L
3707 HARRISON STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,
DAVENPORT IA 52806		Engine #: J35A64025935
		Trans #: P36A6077755
Phone: (563) 388-2728	Fax #: 5633860303	Em Type:
DPSM: KEITH LEVINS	Zone/Dist: 08H	RO #: 316284
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 11/18/2008 8:05:48 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 DOES THE PEDAL FEEL REALLY ABNORMAL?
 - 5 COMPARE WITH A KG CAR?
 - 6 ACTIVATE THE ABS SOLENIODS WITH THE HDS 3 TIMES AND THEN BLEED THE BRAKES. REPEAT THIS 4 TIMES AND SEE IF THE PEDAL IMPROVES. I THINK IN THIS CASE IT MIGHT BE NORMAL.

Information from Dealer

CUST STATES BRAKE PEDAL FEELS SOFT GOES 3/4 WAY TO THE FLOOR
 YES
 BLEED BRAKE SYSTEM , REPLACE ABS MODULATOR
 NO JUST SOFT
 AN 09 AND IT WAS STIFFER
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2662743	LANCEK	08/04/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS MUSHY	CUST EXP; COMPARE TO LIKE VEHICLES
		ResIn Source: None
		Status: N/A
		Date: Mileage: 3,464

Dealer #: 208358	TZ: PST	VIN: 5FNRL38958B0
Dir Cont: MICHAEL	Training %: 96	Year: 2008
Serv Ph: (408) 445-4422	Extn:	Tran: 5AT
Serv Mgr: SHANNON SALVATIERRA		Doors: 5DR
Parts Mgr: JOHN POSTON		Fact: LINCOLN
Dir Name: CAPITOL HONDA		Desc: ODYSSEY 5DR TOUR 6CYL 241.0 HP
745 W. CAPITOL EXPWAY.		WhtBdy: ABS, AIR BAG, TCS, USA
SAN JOSE CA 95136		Engine #: J35A74038844
		Trans #: P36A6081048
Phone: (408) 445-4422	Fax #: 4084454420	Em Type:
DPSM: KIM TOWER	Zone/Dist: 12G	RO #: 187588
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 8/4/2008 10:26:32 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4
 - 5 SO THE PEDAL JUST DOESN'T FEEL FIRM?
 - 6 COMPARE TO A LIKE VEHICLE

Information from Dealer

CUST STATES "MUSHY BRAKE PEDAL". FELT AT ALL TIMES. BRAKE PERFORMANCE NORMAL ON TEST DRIVE, ABS ACTIVATES. VISUAL INSPECTION OK.

NO

NO, THE PEDAL FEELS FINE

THE CUST STATES HE RACES CARS, AND THE PEDAL DOES NOT FEEL NORMAL!

ACCORDING TO THE CUST.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2728676	KENE	11/24/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL S LOW	MODULATOR; CHECK FLUID VOLUME
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 6,432

Dealer #: 206789	TZ: EST	VIN: 5FNRL38278B	Err:
Dir Cont: KENNETH	Training %: 71	Year: 2008	Model: ODYSSEY
Serv Ph: (216) 531-7835	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: JENNIFER DOMENECH		Doors: 5DR	WD: 2
Parts Mgr: JOEL HIGGINBOTHAM		Fact: LINCOLN	Country: USA
Dir Name: RICK CASE HONDA 915 E. 200TH STREET EUCLID OH 44119		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (216) 531-7835	Fax #: 2163833910	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: BRIAN SOLENTHALER	Zone/Dist: 04E	Engine #: J35A64026992	Trans #: P36A6081387
Previous Dealer/Contact	Date	Em Type:	
		RO #: 220475	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/24/2008 6:58:00 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHECK FLUID VOLUME AND IF SO THEN MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES TO THE FLOOR, HASTO PUMP BRAKE PEDAL TO GET THE VEHICLE TO STOP NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2718030	RUDYG	11/05/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; ACTIVATE ABS AND RECHECK PEDAL
		ResIn Source: None Date:
		Status: N/A Mileage: 3,924

Dealer #: 208356	TZ: EST	VIN: 5FNRL38748B0	Err:
Dir Cont: RAYMOND	Training %: 82	Year: 2008	Model: ODYSSEY
Serv Ph: (413) 586-8626	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: ROBBY AVERY		Doors: 5DR	WD: 2
Parts Mgr: DALE STANISEWSKI		Fact: LINCOLN	Country: USA
Dir Name: LIA HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
293 KING STREET		WhtBdy: ABS, AIR BAG, TCS, USA	
NORTHAMPTON MA 01060		Engine #: J35A74039954	Trans #: P36A6083292
Phone: (413) 586-8626	Fax #: 4135850502	Em Type:	
DPSM: SUZI HENRY	Zone/Dist: 09E	RO #: 199359	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/5/2008 11:10:00 AM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 SO NO CHANGE AFTER BLEEDING?
- 4 TEST DRIVE AND GET ABS TO ACTIVATE 8-10 TIMES IN A ROW. DO THIS ON SLIPPERY ROAD, GRAVEL, DIRT ETC
- 5 IF PEDAL COMES UP, REPL MODULATOR
- 6 IF IT DOES NOT, CK FOR BENT OR BINDING CALIPER PINS OR MISINSTALLED PADS

Information from Dealer

VEHICLE CAME IN WITH A SOFT/ LOW BRAKE PEDAL. REPLACED MASTER CYLINDER, BLED BRAKES AND ABS, STILL HAS A SOFT AND WEAK PEDAL.

NO
RIGHT
OK
OK
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2674471	KEITHC	08/22/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	POSS MODULATOR, EXCERCIZE ABS	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 855

Dealer #: 207669	TZ: CST	VIN: 5FNRL38708B [REDACTED]	Err:
Dir Cont: NORMAN NELSON	Training %: 84	Year: 2008	Model: ODYSSEY
Serv Ph: (972) 569-4242	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: KENNY GRANT		Doors: 5DR	WD: 2
Parts Mgr: GALEN HASTINGS		Fact: LINCOLN	Country: USA
Dir Name: HONDA CARS OF MCKINNEY		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
601 S. CENTRAL EXPWY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MCKINNEY TX 75070		Engine #: J35A74041161	Trans #: P36A6085672
Phone: (972) 569-4242	Fax #: 9725694271	Em Type:	
DPSM: AMY CLAWSON	Zone/Dist: 03G	RO #: 445843	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/22/2008 6:12:05 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 EXCERCIZE ABS 6X SEE IF IT FEEL BETTER, IF SO, REPLACE MODULATOR

Information from Dealer

HAVE TO PUSH BRAKE PEDAL TOO FAR TO STOP VEHICLE
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2753404	TOMP	01/08/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL, SOFT & LOW	UNDER INVESTIGATION; WAIT FOR SB REPAIR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,928

Dealer #: 208221	TZ: EST	VIN: 5FNRL387X8B [REDACTED]	Err:
Dir Cont: KEVIN	Training %: 55	Year: 2008	Model: ODYSSEY
Serv Ph: (239) 433-8383	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: CLAUDE BABINEAU		Doors: 5DR	WD: 2
Parts Mgr: BECCA KROEGER		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF FT. MYERS 14020 S. TAMIAMI TRAIL FORT MYERS FL 33912		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (239) 433-8383	Fax #: 2394338392	WhtBdy: ABS, AIR BAG, TCS, USA	
DPSM: ERIN BAILEY	Zone/Dist: 07K	Engine #: J35A74043872	Trans #: P36A6091547
Previous Dealer/Contact	Date	Em Type:	
		RO #: 115937	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/8/2009 10:34:29 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 MAKE SURE THE MASTERCYLINDER IS NOT THE CAUSE OF THE COMPLAINT; SEE HSN ARTICLES FOR TESTING.
 - 5 REPLACE THE VSA MODULATOR. OR WAIT FOR S/B REPAIR.

Information from Dealer

BRAKE PEDAL GOES TO FLOOR AT TIMES NEED TO PUSH PEDAL ALL THE WAY TO FLOOR TO STOP VAN
NO
KEVIN

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2694911	STEVEN	09/26/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	CUST STATES BRAKES PEDAL LOW	UNKOWN?; TECH UNABLE TO DUPLICATE> BLEED BRAKES
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 3,718

Dealer #: 206903	TZ: EST	VIN: 5FNRL38678B	Err:
Dir Cont: BRIAN	Training %: 14	Year: 2008	Model: ODYSSEY
Serv Ph: (706) 228-7000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DRAPER YOUNG		Doors: 5DR	WD: 2
Parts Mgr: TOMMY DUNN		Fact: LINCOLN	Country: USA
Dir Name: GERALD JONES HONDA 4022 WASHINGTON ROAD MARTINEZ GA 30907		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (706) 228-7000	Fax #: 7062287041	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JOHN KERRIGAN	Zone/Dist: 06P	Engine #: J35A74044121	Trans #: P36A6092343
Previous Dealer/Contact	Date	Em Type:	
		RO #: 21936	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/26/2008 10:24:42 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 UNTILL WE CAN DUPLICATE IT DONT MAKE ANY REPAIRS, FOR NOW JUST CYCLE THROUGH THE ABD SOL WITH THE HDS AND BLEED THE BRAKES WITH THE ENGINE ON.

Information from Dealer

CUST STATES BRAKES HAVE SPONGY FEEL AND PEDAL TRVELS FURTHER THAN NORMAL. BRAKE PEDAL WENT ALL THE WAY TO THE FLOOR ONCE.

NO
NO I COMPARED TO ANOTHER ODY AND IT FEELS NORMAL
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2700049	DAVIDK	10/06/2008	STEVEN	6

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT) SPONGY	DO HSB-07-045
		Resin Source: None
		Status: N/A
		Date: _____
		Mileage: 3,911

Dealer #: 208083	TZ: EST	VIN: 5FNRL38678B [REDACTED]	Err:
Dir Cont: GARY HALE	Training %: 39	Year: 2008	Model: ODYSSEY
Serv Ph: (803) 663-3636	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CESAR HERNANDEZ		Doors: 5DR	WD: 2
Parts Mgr: DEBRA LOGUE		Fact: LINCOLN	Country: USA
Dir Name: HONDA CARS OF AIKEN 550JEFFERSON DAVIS HWY WARRENVILLE SC 29851		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (803) 663-3636	Fax #: 8036639300	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JOHN KERRIGAN	Zone/Dist: 06P	Engine #: J35A74044121	Trans #: P36A6092343
Previous Dealer/Contact	Date	Em Type:	
		RO #: 49136	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests**Information from Dealer**

10/6/2008 11:06:02 AM	DAVIDK	
1 ORIGINAL COMPLAINT		BRAKE PEDAL GOING TO FLOOR. WAS TAKEN TO OTHER DEALER AND THEY BLED THE BRAKES. WAS BETTER FOR ABOUT 5 MINUTES.
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		SYSTEM WAS BLED AT ANOTHER DEALER
4		CAR WAS AT ANOTHER DEALER FOR THE SAME PROBLEM. WE COMPARED TO K/G CARS. FEELS THE SAME.
5 YOU MAKE THE CALL. IS SAME AS K/G THEN NOTHING WRONG.		
11/10/2008 8:52:59 AM	LANCEK	
6		PETE DRUMMINGS
7		SPUNGY AND GOING TO THE FLOOR
8 DUPLICATE?		YES
9 COMPARE TO A LIKE VEHICLE?		YES, THIS IS LOW
10 PARTS?		MODULATOR
11 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S		
11/10/2008 10:15:20 AM	STEVEN	
12		CAR STILL HAS A SPONGY PEDAL
13 TRY THE SUPER BLEED (FAXED PROCEDURE)		
3/23/2009 10:05:54 AM	TOMP	
14		PETE DRUMMINGS
15		10368 MILES TODAY
16		CUSTOMER SAYS BRAKES FEEL SPONGY AND GO TO THE FLOOR.
17 HAS HSB 07-045 BEEN DONE?		NO
18 DO THE BULLETIN REPAIR.		
3/24/2009 2:01:16 PM	STEVEN	
19		REPLACED THE MODULATOR, BRAKES STILL FEEL SPONGY
20 DID YOU BLEED THE BRAKES WITH THE ENGINE RUNNING?		NO
21 ACTIVATE THE ABS SOL SEVERAL TIMES EACH AND BLEED THE BRAKES WITH THE ENGINE RUNNING		OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2742914	DAVEM	12/17/2008	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	MOD; WAIT FOR HSB	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,466

Dealer #: 207080	TZ: EST	VIN: 5FNRL38698B0 [REDACTED]	Err:
Dir Cont: RON HUFFMAN	Training %: 100	Year: 2008	Model: ODYSSEY
Serv Ph: (321) 984-4224	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: BOBBY BROWN		Doors: 5DR	WD: 2
Parts Mgr: MICHELLE HEIDENREICH		Fact: LINCOLN	Country: USA
Dir Name: SOUTHEASTERN HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
3125 DIXIE HWY N.E.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PALM BAY FL 32905		Engine #: J35A74044220	Trans #: P36A6092251
Phone: (321) 984-4224	Fax #: 3217686144	Em Type:	
DPSM: MARUICE NARBONA	Zone/Dist: 07N	RO #: 130160	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/17/2008 2:41:21 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 HSB SHOULD BE OUT ON THE 19TH FOR A MOD

Information from Dealer

BRAKE PEDAL SINKS TO FLOOR
 YES
 BRAKE MASTER CYLINDER, MODULATOR
 THE MOD WAS REPLACED BY ANOTHER DEALER ON 11/08
 AND IT HAS A SOFT PDL
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2690947	GARYR	09/19/2008	CHRISR	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	ACTIVATE ABS, REPL MOD, SUPER BLEED
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 5,070

Dealer #: 207952	TZ: PST	VIN: 5FNRL38608B [REDACTED]	Err:
Dir Cont: ROY HILL	Training %: 67	Year: 2008	Model: ODYSSEY
Serv Ph: (530) 677-5700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SCOTT TREADWAY		Doors: 5DR	WD: 2
Parts Mgr: KEVIN MCINTIRE		Fact: LINCOLN	Country: USA
Dir Name: SHINGLE SPRINGS HONDA 4070 MOTHER LODGE DRIVE SHINGLE SPRINGS CA 95682		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (530) 677-5700	Fax #: 9169335628	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A74044719	Trans #: P36A6093408
Previous Dealer/Contact	Date	Em Type:	
		RO #: 106478	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/19/2008 11:36:52 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 ACTIVATE ABS REPL MOD SUPER BLEED PER FAX

Information from Dealer

CUSTOMER STATES: THE BRAKE PEDAL FEELS SPONGY. AFTER TEST BRAKE PEDAL, AND COMPARING IT TO ANOTHER KNOWN GOOD ODYSSEY; PEDAL PERFORMANCE IDENTICAL. HOWEVER, THE PEDAL ON CUSTOMERS VEHICLE SEEMS TO SINK A LITTLE MORE. HAS THERE BEEN SIMILAR COMPLAINTS IN THE PAST ON THE O8 ODY?

NO
CHIP

- 5/19/2009 3:46:39 PM CHRISR
- 5
 - 6 MAY BE CHARACTERISTIC, BUT IF AIR INGRESSION IS FROM MODULATOR. THERE IS THE UPDATED MODULATOR FOR THIS. BUT ONLY FOR AIR INGRESS. IF CHARACTERISTIC, LET IT GO

CAR IS BACK AND IT IS COMPARING TO KG.
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2756756	CHRISV	01/14/2009	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLAT	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,620

Dealer #: 207541	TZ: EST	VIN: 5FNRL38708B [REDACTED]	Err:
Dir Cont: DANIEL WALKER	Training %: 27	Year: 2008	Model: ODYSSEY
Serv Ph: (740) 653-7678	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: MIKE SPIRES		Doors: 5DR	WD: 2
Parts Mgr: ALVIN FREY		Fact: LINCOLN	Country: USA
Dir Name: BUCKEYE HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
2615 N. MEMORIAL DRIVE		WhtBdy: ABS, AIR BAG, TCS, USA	
LANCASTER OH 43130		Engine #: J35A74044947	Trans #: P36A6093744
Phone: (740) 653-7678	Fax #: (800) 870-8548	Em Type:	
DPSM: Dave Stelter	Zone/Dist: 04M	RO #: 233777	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/14/2009 7:28:32 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION

 - 4 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL FEEL LOW
 YES
 HUGH WHITE HONDA PUT FRONT BRAKE PADS AND
 RESURFACED ROTORS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2730575	KENE	11/26/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; COMPARE REPLACE AS NEC	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,156

Dealer #: 208411	TZ: EST	VIN: 5FNRL38908B [REDACTED]	Err:
Dir Cont: JOSE BRAVO	Training %: 50	Year: 2008	Model: ODYSSEY
Serv Ph: 774-760-0500	Extn:	Tran: 5AT	Trim: TOUR
Serv Mgr: RICHARD MURRAY		Doors: 5DR	WD: 2
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN	Country: USA
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR TOUR 6CYL 241.0 HP	
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A74046089
DPSM: DAN ENDERLE	Zone/Dist: 09G	Trans #: P36A6096212	Em Type:
Previous Dealer/Contact	Date	RO #: 82439	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 11/26/2008 8:06:08 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 HAVE YOU COMPARED TO LIKE
 - 5 THEN MODULATOR

Information from Dealer

C/S THERE IS A LOW BRAKE PEDAL
NO
KEVIN BRADLEY
YES. ITS LOWER

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2755489	TOMP	01/12/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	VSA MODULATOR; WAIT FOR SB REPAIR SOON
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 4,623

Dealer #: 207252	TZ: EST	VIN: 5FNRL38238B [REDACTED]	Err:
Dir Cont: MIKE CAEZZA	Training %: 69	Year: 2008	Model: ODYSSEY
Serv Ph: (585) 334-0880	Extn: 3009	Tran: 5AT	Trim: LX
Serv Mgr: WILLIAM BUECHEL		Doors: 5DR	WD: 2
Parts Mgr: STEPHEN ZAMBITO		Fact: LINCOLN	Country: USA
Dir Name: JOHN HOLTZ HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
3925 W. HENRIETTA ROAD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
ROCHESTER NY 14623		Engine #: J35A64032361	Trans #: P36A6101186
Phone: (585) 334-0880	Fax #: 5853347843	Em Type:	
DPSM: Malcolm Hoff	Zone/Dist: 09A	RO #: 755881	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/12/2009 1:02:29 PM TOMP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL IS SOFT AND DROPS QUITE A BIT.
 YES
 ON NOVEMBER 18TH VEHICLE WAS IN FOR SAME PROBLEM AT THAT TIME THE TECH BLEED ENTIRE SYSTEM OUT.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2719748	CHRISV	11/07/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,607

Dealer #: 208169	TZ: EST	VIN: 5FNRL38718B [REDACTED]	Err:
Dir Cont: ROBERT SETTERS	Training %: 64	Year: 2008	Model: ODYSSEY
Serv Ph: (859) 283-2727	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JAY DEATON		Doors: 5DR	WD: 2
Parts Mgr: DENNY LAFERTY		Fact: LINCOLN	Country: USA
Dir Name: JEFF WYLER HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
949 BURLINGTON PIKE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
FLORENCE KY 41042		Engine #: J35A74050500	Trans #: P36A6102366
Phone: (859) 283-2727	Fax #: 8593423087	Em Type:	
DPSM: MIKE DITMER	Zone/Dist: 04C	RO #: 645700	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/7/2008 1:14:15 PM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL GOES TO FLOOR
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2752319	JAMESH	01/07/2009	JAMESH	1

Code	Original Complaint	Probable Cause/Solution
P 4150	CUSTOMER STATES BRAKE PEDAL	MODULATOR; REPLACE
		Resin Source: None
		Status: N/A
		Date: _____
		Mileage: 4,831

Dealer #: 208221	TZ: EST	VIN: 5FNRL38478B [REDACTED]
Dir Cont: MICHAEL VANCE	Training %: 40	Year: 2008
Serv Ph: (239) 433-8383	Extn:	Tran: 5AT
Serv Mgr: CLAUDE BABINEAU		Doors: 5DR
Parts Mgr: BECCA KROEGER		Fact: LINCOLN
Dir Name: HONDA OF FT. MYERS 14020 S. TAMIAMI TRAIL FORT MYERS FL 33912		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L
Phone: (239) 433-8383	Fax #: 2394338392	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,
DPSM: ERIN BAILEY	Zone/Dist: 07K	Engine #: J35A64033087
Previous Dealer/Contact	Date	Trans #: P36A6103031
		Em Type:
		RO #: 115827
		Case Type: Technical
		W.O. #:

Tech Line Suggests

1/7/2009 7:50:15 AM JAMESH

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPLACE THE ABS MODULATOR

Information from Dealer

CUSTOMER STATES BRAKE PEDAL SEEMS SOFT AND SPONGY UNDER HARD BRAKING, PEDAL SEEMS LIKE IT GOES TO THE FLOOR.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2692717	DAVEM	09/23/2008	AMYB	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL, SOFT PDL	MOD; RPLC MOD PER KB 10532
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 3,631

Dealer #: 208014	TZ: EST	VIN: 5FNRL38288B [REDACTED]	Err:
Dir Cont: DAVID TURNER	Training %: 23	Year: 2008	Model: ODYSSEY
Serv Ph: (513) 528-8000	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: TINA LADENBURGER		Doors: 5DR	WD: 2
Parts Mgr: GARY ORME		Fact: LINCOLN	Country: USA
Dir Name: HONDA EAST		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
529 OHIO PIKE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
CINCINNATI	OH 45255	Engine #: J35A64033471	Trans #: P36A6104285
Phone: (513) 528-8000	Fax #: 5135288060	Em Type:	
DPSM: MIKE DITMER	Zone/Dist: 04C	RO #: 816403	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/23/2008 11:18:37 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 MOD ABS AND IF PDL FIRMS UP, RPLC THE MOD [PER KB 10532]

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS SOFT. GOES TO FLOOR
 NO
 SEE ABOVE
 OK

12/10/2008 11:25:30 AM AMYB

- 5 SURVEY

DAVID TURNER 4639 LOCUST GROVE CT BATAVIA, OH 45103

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2723632	LANCEK	11/14/2008	RUDYG	4

Code	Original Complaint	Probable Cause/Solution
P 4150	C/S BRAKE TOO LOW AND SOFT	MODULATOR; COMPARE TO K/G
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 3,980

Dealer #: 207268	TZ: EST	VIN: 5FNRL38688B [REDACTED]	Err:
Dir Cont: JOSEPH HELAYEL	Training %: 53	Year: 2008	Model: ODYSSEY
Serv Ph: (860) 945-3611	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KATHI PATRIZI		Doors: 5DR	WD: 2
Parts Mgr: PETER LOSEY		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF WATERTOWN 816 STRAITS TURNPIKE WATERTOWN CT 06795		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (860) 945-3611	Fax #: 8602743690	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MARY DOWNING	Zone/Dist: 09D	Engine #: J35A74052746	Trans #: P36A6105798
Previous Dealer/Contact	Date	Em Type:	
		RO #: 372377	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/14/2008 8:39:11 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 DUPLICATE?
 - 5 IS THE PEDAL FIRM, THEN DROPS?
 - 6 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S IF PEDAL IS FIRM REPLACE THE ABS MODULATOR.

Information from Dealer

- FADING PEDAL INTERMITTENTLY.
 YES
 BLEED BRAKES AND REMOVED ALL CALIPERS TO CHECK FOR FROZEN SLIDES.
 YES
 NO, IT IS JUST LOW

11/18/2008 8:04:09 AM CHRISR

- 10 faxed super bleed to dealer
- 7
- 8 CAN YOU DUP
- 9 REPLACE MODULATOR AND TRY SUPER BLEED IF PEDAL DOES NOT FIRM UP

- CUST BROUGHT BACK CAR WITH LOW PEDAL
 YES, BUT WHEN I EXERCISE THE ABS, THE PEDAL FIRMS UP FOR DAY OR TWO
 OK

11/19/2008 1:28:39 PM STEVEN

- 11
- 12 LOW SPONGY PEDAL?
- 13 SOUNDS LIKE A MASTER BUT WE DONT SEE MANY OF THOSE ANYMORE, SWAP KG MASTER

- DID SUPERBLEED AND REPLACED MODULATOR, NC
 NO SINKS IF YOU PRESS LIGHTLY
 OK

11/21/2008 10:57:31 AM RUDYG

- 14 11/21/2008 10:57:45 AM RUDYG
- 15 HAVE YOU COMPARED TO K/G?
- 16 TAKE IT OUT AND ACTIVATE ABS 8-10 TIMES
- 17 NEED TO COMPARE TO K/G AND DECIDE IF ABNORMAL OR NOT. IF YES, SUSPECT MODULATOR

- (JOSEPH) ANOTHER TECH TRIED A K/G M/C AND NO CHANGE. ALSO TRIED POWER FLUSHING AND NO CHANGE. HE THOUGHT PEDAL WAS STILL NO GOOD. I DROVE IT AND I THINK IT IS FINE
 CUST THOUGHT K/G WAS BETTER. I WAS NOT SURE WE DID THAT AND PEDAL GOT BETTER. WE GAVE IT BACK TO CUST AND HE SAID IT ONLY LASTED FOR A FEW DAYS.
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2751458	STEVEN	01/06/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKES FEEL LIKE CAR WONT STOP	CHARACTERISTIC?; COMPARE TO KG	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,298

Dealer #: 207400	TZ: EST	VIN: 5FNRL387X8B [REDACTED]	Err:
Dir Cont: PATRICK	Training %: 62	Year: 2008	Model: ODYSSEY
Serv Ph: (703) 522-8808	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: SUFIAN ABUEL-HAWA		Doors: 5DR	WD: 2
Parts Mgr: SEAN BRESLIN		Fact: LINCOLN	Country: USA
Dir Name: BROWNS ARLINGTON HONDA/AMALGAMATED LEASI		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
3920 LEE HIGHWAY		WhtBdy: ABS, AIR BAG, TCS, USA	
ARLINGTON VA 22207		Engine #: J35A74053684	Trans #: P36A6107033
Phone: (703) 522-8808	Fax #: 7035223689	Em Type:	
DPSM: TOM ZUIDEMA	Zone/Dist: 06D	RO #: 699144	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/6/2009 9:53:27 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 VERIFY THE COMPLAINT?
 - 5 IS THE BRAKE PEDAL SPONGY?
 - 6 THAT MIGHT BE NORMAL, DID YOU COMPARE THIS TO A KG CAR?
 - 7 START THERE, I HAVE TROUBLE EVEN LOCKING UP THE ABS ON THE ODY

Information from Dealer

- BRAKE PEDAL FEELS SOFT, TO MUCH TRAVEL IN PEDAL.
- YES
- BLEED BRAKES NO HELP.
- YES
- NO IT JUST FEELS LIKE IT ISNT GOING TO STOP THE CAR
- NO
- OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2748200	DAVIDK	12/30/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (SOFT)	ABS?; REPLACE W 57110-SHJ-A61		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 7,205

Dealer #: 207577	TZ: EST	VIN: 5FNRL38738B[REDACTED]	Err:
Dir Cont: DAVID WIKLE	Training %: 91	Year: 2008	Model: ODYSSEY
Serv Ph: (678) 957-5000	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MARK STROMBERG		Doors: 5DR	WD: 2
Parts Mgr: JOHN HICKS		Fact: LINCOLN	Country: USA
Dir Name: GWINNETT PLACE HONDA 3325 SATELLITE BLVD. DULUTH GA 30096		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (678) 957-5000	Fax #: 6789575085	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MELISSA MECHAN	Zone/Dist: 07E	Engine #: J35A74054306	Trans #: P36A6108029
Previous Dealer/Contact	Date	Em Type:	
		RO #: 973399	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/30/2008 10:41:31 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 REPLACE THE MODULATOR W 57110-SHJ-A61

Information from Dealer

BRAKE PEDAL GOES TO FLOOR
NO
AFTER ACTIVATING ABS IMPROVES THE PEDAL FOR A SHORT TIME.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2724023	GARYR	11/14/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT) AFT MOD A61	FAXED SUPER BLEED
		Resin Source: None
		Status: N/A
		Date:
		Mileage: 7,989

Dealer #: 208301	TZ: EST	VIN: 5FNRL38708B [REDACTED]	Err:
Dir Cont: LEE COX	Training %: 75	Year: 2008	Model: ODYSSEY
Serv Ph: 240-864-0880	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JOHN BIERMAN		Doors: 5DR	WD: 2
Parts Mgr: DWIGHT MITCHELL		Fact: LINCOLN	Country: USA
Dir Name: CRISWELL HONDA 19525 AMARANTH DRIVE GERMANTOWN MD 20874		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (240) 864-0880	Fax #: 2403647165	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DANIEL MAY	Zone/Dist: 06A	Engine #: J35A74054342	Trans #: P36A6107985
Previous Dealer/Contact	Date	Em Type:	
		RO #: 774208	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/14/2008 1:40:07 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 PN
 - 5 FAXED SUPER BLEED PRO

Information from Dealer

SPONGY BRAKES
YES
VSA MODULATOR
57110-SHJ-A61

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2825163	GARYR	05/26/2009	GARYR	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT) AFT MOD	5/27: ACTIVATED ABS DRIVING, BLED ENG RUNNING
		Resln Source: Spoke w/ Dealer Date: 05/27/2009
		Status: N/A Mileage: 11,838

Dealer #: 208164	TZ: EST	VIN: 5FNRL38678B [REDACTED]	Err:
Dir Cont: STEVEN YANKEE	Training %: 65	Year: 2008	Model: ODYSSEY
Serv Ph: (989) 671-1150	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ROGER THOMSEN		Doors: 5DR	WD: 2
Parts Mgr: LORI ROSS		Fact: LINCOLN	Country: USA
Dir Name: THELEN HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
1020 N. EUCLID AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
BAY CITY MI 48706		Engine #: J35A74054851	Trans #: P36A6108827
Phone: (989) 671-1150	Fax #: 9896711156	Em Type:	
DPSM: STEVE WALTERS	Zone/Dist: 04G	RO #: 74557	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/26/2009 3:55:37 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 FAXED SUPER BLEED

- 5/27/2009 11:53:34 AM GARYR
- 5
 - 6 PEND TO GEN T/L

Information from Dealer

CUSTOMER STATES THE BRAKE PEDDAL IS SOFT AND ALMOST GOES TO THE FLOOR
 YES
 TECH INSTALLED NEW ABS MODULOR AND THE CUSTOMER STATES THAT NOT A THING CHANGED

STEVE, ACTIVATED THE ABS 2X DRIVING AND THE PEDAL IMPROVED 50% BLED THE SYS WITH THE ENGINE RUNNING IMPROVED 100%. I THINK THE LF LINE HAD AIR IN IT.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2729181	JOHNB	11/24/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT AND LOW	REPLACE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,193

Dealer #: 208193	TZ: MST	VIN: 5FNRL387X8B [REDACTED]	Err:
Dir Cont: EDWARD DOTSON	Training %: 45	Year: 2008	Model: ODYSSEY
Serv Ph: (602) 789-9771	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JIM COLE		Doors: 5DR	WD: 2
Parts Mgr: GWEN DENNEY		Fact: LINCOLN	Country: USA
Dir Name: BELL HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
701 WEST BELL ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PHOENIX AZ 85023		Engine #: J35A74055621	Trans #: P36A6110480
Phone: (602) 789-9771	Fax #: (602) 298-2061	Em Type:	
DPSM: RICHARD REBORI	Zone/Dist: 10D	RO #: 304326	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/24/2008 12:26:23 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DOES THIS COMAPRE TO KG
 - 5 REPLACE MODULATOR; BLEED, EXERCISE, BLEED
 - 6 LOW, SOFT BRAKE PEDAL (R&R MODULATOR, NO MORE SUPERBLEED) Tech Line Knowledge Base Name: 10532
Issue Date: 29-Apr-2008 Source: HTL-INFO

Information from Dealer

CUSTOMER STATES PEDAL GOES LOW AND EXTRA EFFORT TOSTOP.
NO
THE PEDAL IS LOW AND SOFT; IT DOES EFFECT THE BRAKE PERFORMANCE; BLEED SYSTEM WITH THE SUPERBLEED PROCEDURE AND SOME IMPROVEMENT, BUT STILL NOT ENOUGH
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2660236	CHRISV	07/30/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW PEDAL	ABS MOD; REPLACE
		Resin Source: None
		Status: N/A
		Date: _____
		Mileage: 970

Dealer #: 206717	TZ: EST	VIN: 5FNRL38278B [REDACTED]
Dir Cont: RAYMOND SMITH	Training %: 80	Year: 2008
Serv Ph: (727) 521-4000	Extn:	Tran: 5AT
Serv Mgr: JOHN SCHNEPP		Doors: 5DR
Parts Mgr: MICHELE LEGGETT		Fact: LINCOLN
Dir Name: CROWN HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L
7671 US HIGHWAY19NORTH		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,
PINELLAS PARK FL 33781		Engine #: J35A64035188
		Trans #: P36A6110197
Phone: (727) 521-4000	Fax #: 7273291558	Em Type:
DPSM: DONALD LOGAN	Zone/Dist: 07M	RO #: 20533
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 7/30/2008 10:36:23 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 REPLACE THE ABS MOD

Information from Dealer

CUSTOMER STATES THAT THE BRAKES ARE GOING TO THE GROUND, IF YOU PUMP THE PEDAL BRAKES WILL BE NORMAL FOR A BIT THEN GO BACK TO THE GROUND. NO REPLACED THE M/C BUT NC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2751697	GARYR	01/06/2009	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	REPL MOD	
		ResIn Source:	None
		Status:	N/A
		Date:	
		Mileage:	1,022

Dealer #: 208215	TZ: EST	VIN: 5FNRL38648B [REDACTED]	Err:
Dir Cont: DALE LEMKE	Training %: 62	Year: 2008	Model: ODYSSEY
Serv Ph: (850) 479-9091	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JERRY TAYLOR		Doors: 5DR	WD: 2
Parts Mgr: ROBERT TOMPKINS		Fact: LINCOLN	Country: USA
Dir Name: PENSACOLA HONDA 5600 PENSACOLA BLVD. PENSACOLA FL 32505		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (850) 479-9091	Fax #: 8504799468	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: GEORGE OPPEL	Zone/Dist: 07G	Engine #: J35A74055798	Trans #: P36A6109914
Previous Dealer/Contact	Date	Em Type:	
		RO #: 65195	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/6/2009 11:51:26 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPL MOD, SB COMING

Information from Dealer

BRAKE PEDAL HAS EXCESSIVE TRAVEL WHEN BRAKING!!
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2810783	CHRISR	04/24/2009	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW PEDAL	CUST EXPECTATIONS?; COMPARE TO KG
		Resln Source: None
		Status: N/A
		Date: _____
		Mileage: 4,295

Dealer #: 207108 Dir Cont: STEPHEN Serv Ph: (480) 833-5177 Serv Mgr: LYNN CLARKE Parts Mgr: CARL YOUNG Dir Name: SANTAN HONDA SUPERSTORE 1150 S. GILBERT ROAD CHANDLER AZ 85286 Phone: (480) 833-5177 DPSM: RICHARD REBORI Previous Dealer/Contact	TZ: MST Training %: 59 Extn: Fax #: 4808352214 Zone/Dist: 10D Date	VIN: 5FNRL38758B [REDACTED] Year: 2008 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0 WhtBdy: ABS, AIR BAG, TCS, USA Engine #: J35A74056074 Em Type: RO #: 115946 Case Type: Technical W.O. #:
		Err: Model: ODYSSEY Trim: EX-LR&N WD: 2 Country: USA Trans #: P36A6110817

Tech Line Suggests

- 4/24/2009 4:27:50 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 VSA MOD BULLETIN IS ABOUT AIR INGRESSION CAUSED BY MODULATOR AND CREATING A SPONGY PEDAL, IS THERE AIR
 - 5 REPLACING VSA MOD FOR A LOW PEDAL AND NO AIR IN SYSTEM WONT FIX
 - 6 IF COMPARES TO OTHERS, NOT MUCH MORE TO DO

Information from Dealer

CUSTOMER STATES WHEN YOU APPLY THE BRAKES, THE BRAKE PEDAL || TRAVELS LOWER AND FEELS SOFTER THAN NORMAL, CHECK AND ADV.

NO

WE FOUND A MISSING RETAINING PIN ON LEFT PARKING BRAKE AND REPLACED AND FIXED AND ADJUSTED PARK BRAKE. REPLACED AND MACHINED REAR DISC FOR SAME DUE TO A RUB MARK. RETURNED TO CUST AND SHE SAID PEDAL IS LOW AND WONT DRIVE IT. MY MANAGER SAW BULLETIN ABOUT VSA MOD

NOT THAT I FOUND AND WE COMPARED TO KG AND IT IS SAME

OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2708215	KENE	10/20/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	MODULATOR; WAIT FOR HSB	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 952

Dealer #: 207879	TZ: CST	VIN: 5FNRL38648B [REDACTED]	Err:
Dir Cont: DAVID KINGDON	Training %: 65	Year: 2008	Model: ODYSSEY
Serv Ph: (847) 297-5700	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: PAUL BENEDETTO		Doors: 5DR	WD: 2
Parts Mgr: ROBERT GERMANN		Fact: LINCOLN	Country: USA
Dir Name: O'HARE HONDA 1533 RIVER ROAD DES PLAINES IL 60018		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (847) 297-5700	Fax #: 8472976060	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: GEORGE MARIS	Zone/Dist: 08E	Engine #: J35A74056882	Trans #: P36A6111867
Previous Dealer/Contact	Date	Em Type:	
		RO #: 295098	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/20/2008 12:17:07 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE, IF NOT NORMAL, WAIT FOR HSB

Information from Dealer

BRAKE PEDAL LOW
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2650905	GARYR	07/15/2008	CHRISV	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,225

Dealer #: 206527	TZ: PST	VIN: 5FNRL382X8B0 [REDACTED]	Err:
Dir Cont: JOSE MORENO	Training %: 64	Year: 2008	Model: ODYSSEY
Serv Ph: (916) 226-7000	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: MICHAEL SILVA		Doors: 5DR	WD: 2
Parts Mgr: RUBEN VALLEJO		Fact: LINCOLN	Country: USA
Dir Name: ELK GROVE HONDA 8550 LAGUNA GROVE DR. ELK GROVE CA 95758		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
Phone: (916) 226-7000	Fax #: 9164782319	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A64036063	Trans #: P36A6112854
Previous Dealer/Contact	Date	Em Type:	
		RO #: 597972	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

7/15/2008 4:34:50 PM GARYR

1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 FAXED SUPER BLEED COMPARE TO LIKE 2008 CAR FIND
OUT IF CUSTOMER IS BREAKING HARD OR SOFT.

12/17/2008 9:34:41 AM CHRISV

5

- 6 CAN YOU DUP
- 7 REPLACE THE ABS MOD

Information from Dealer

I HAVE A CUSTOMER THAT STATES BRAKE PEDAL GOES TO THE FLOOR. TEST DROVE CAR AND ONLY FELT BRAKE PEDAL SOFT. WHEN ON A GRAVEL ROAD AND FELT THAT PEDAL CAME UP AND FIRM. REMOVE AND REPLACED VSA MODULATOR ASSEMBLY. AFTER REPLACEMENT OF VSA MODULE TEST DROVE CAR AND PEDAL FELT GOOD AND FIRM. RELEASE CAR TO CUSTOMER AND CAME BACK AFTER 2 MILES OF TEST DRIVE SAYING BRAKE PEDAL STILL GOES TO THE FLOOR. TEST DROVE CAR WITH LEAD TECH AND CUSTOMER AND COULD NOT DUPLICATE COMPLAINT. I CANNOT DUPLICATE COMPLAINT.

YES
VSA MODULE ASSEMBLY.

CUSTOMER IS BACK AGAIN WITH BRAKE PEDAL GOING TO THE FLOOR AT TIMES. REPLACED ABS/TCS MODULATOR AND BLEED SYSTEM IN JULY 15 2008. CAR CAME BACK ON JULY 16, 2008 WITH 1238 MILES. AGAIN FOR PEDAL FEELS SOFT AND DID SUPER FLUSH AS PER TECH LINE WITH CAR RUNNING AND NOT RUNNING. NOW CUSTOMER IS BACK AT 10856 MILES AND STILL COMPLAINTS OF BRAKE PEDAL GOES TO THE FLOOR AT TIMES PLEASE HELP !!!!!

YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2736095	GARYR	12/05/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPL MODULATOR
		ResIn Source: None
		Status: N/A
		Date: Mileage: 4,479

Dealer #: 207252	TZ: EST	VIN: 5FNRL38448B [REDACTED]
Dir Cont: STEPHAN	Training %: 96	Year: 2008
Serv Ph: (585) 334-0880	Extn: 3009	Tran: 5AT
Serv Mgr: WILLIAM BUECHEL		Doors: 5DR
Parts Mgr: STEPHEN ZAMBITO		Fact: LINCOLN
Dir Name: JOHN HOLTZ HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L
3925 W. HENRIETTA ROAD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,
ROCHESTER NY 14623		Engine #: J35A64036330
		Trans #: P36A6113403
Phone: (585) 334-0880	Fax #: 5853347843	Em Type:
DPSM: Malcolm Hoff	Zone/Dist: 09A	RO #: 750418
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

- 12/5/2008 2:37:24 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPL MODULATOR

Information from Dealer

C/S BRAKE PEDAL GOES TO THE FLOOR. COULD NOT VERIFY. CK ALL BRAKE COMPONENTS-OK- NOTHING BINDING OR STICKING. BLEED ALL 4 CALIPERS AS PRECAUTION. ROAD TESTED AGAIN STILL UNABLE TO VERIFY
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2640481	CHRISR	06/27/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO THE FLOOR	ABS MOD? REPL ABS MOD PER KB-10532
		ResIn Source: None
		Status: N/A
		Date: Mileage: 1,808

Dealer #: 208080	TZ: PST	VIN: 5FNRL38488B
Dir Cont: WILMER LOPEZ	Training %: 81	Year: 2008
Serv Ph: (661) 255-5551	Extn:	Tran: 5AT
Serv Mgr: EDWARD DOMINGUEZ		Doors: 5DR
Parts Mgr: BILL SCOTT		Fact: LINCOLN
Dir Name: POWER HONDA VALENCIA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L
23551 MAGIC MT. PKWY		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,
VALENCIA CA 91355		Engine #: J35A64036396
		Trans #: P36A6114077
Phone: (661) 255-5551	Fax #: 6612879225	Em Type:
DPSM: DIANA MONTES	Zone/Dist: 01A	RO #: 463169
Previous Dealer/Contact	Date	Case Type: Technical
		W.O. #:

Tech Line Suggests

6/27/2008 10:51:50 AM CHRISR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4
- 5 PROBABLY ASSEMBLY FLUID, CAR'S NEWER
- 6 REPL ABS MOD AND BLEED

Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES TO THE FLOOR, REMOVED ALL FOUR WHEEL PERFORMED VISUAL INSPECTION NO LEAK FOUND, DETERMINE A INTERNAL LEAK COMING FROM MASTER CYLINDER, UPON BLEEDING SYSTEM FOUND A SMALL LEAK COMING FROM ALL FOUR CYLINDER BOOTS..ADVISE
 YES
 MASTER CYLINDER
 I DID SEE SOME LIGHT WETNESS AROUND ALL CALIPER PISTONS BOOTS
 OK
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2724674	KENE	11/17/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEES LOW	MODULATOR; REPLACE
		Resin Source: None
		Status: N/A
		Date: Mileage: 473

Dealer #: 208418 Dir Cont: ALAIN PARUNGAO Serv Ph: 904-370-1300 Serv Mgr: BRIAN WEST Parts Mgr: AVTAR GHUMAN Dir Name: HONDA OF THE AVENUES 11333 PHILLIPS HIGHWAY JACKSONVILLE FL 32256 Phone: (904) 370-1300 Fax #: 9043701285 DPSM: DAVID CATHCART Zone/Dist: 07J Previous Dealer/Contact Date	TZ: EST Training %: 63 Extn: VIN: 5FNRL38698B [REDACTED] Year: 2008 Tran: 5AT Doors: 5DR Fact: LINCOLN Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5 WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA Engine #: J35A74059814 Trans #: P36A6116056 Em Type: RO #: 52268 Case Type: Technical W.O. #:	Err: Model: ODYSSEY Trim: EX-L WD: 2 Country: USA
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Tech Line Suggests

11/17/2008 10:21:54 AM KENE

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPLACE THE MODULATOR

Information from Dealer

CUST. STATES THAT BRAKE PEDAL GOES TO THE FLOOR. TECH. BLED SYSTEM & FOUND NO AIR. TECH. COMPARED TOSAME YEAR & MODEL & FOUND THAT IT DOES GO TO THE FLOOR.
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2742917	RUDYG	12/17/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 5,471

Dealer #: 206576	TZ: PST	VIN: 5FNRL38968B [REDACTED]	Err:
Dir Cont: JOHAN ADAMS	Training %: 82	Year: 2008	Model: ODYSSEY
Serv Ph: (360) 754-3399	Extn:	Tran: 5AT	Trim: TOUR
Serv Mgr: DALE COOPER		Doors: 5DR	WD: 2
Parts Mgr: JARED SCHERIEBLE		Fact: LINCOLN	Country: USA
Dir Name: CAPITOL CITY HONDA 2370 CARRIAGE LOOP SW OLYMPIA WA 98502		Desc: ODYSSEY 5DR TOUR 6CYL 241.0 HP	
Phone: (360) 754-3399	Fax #: 3605283648	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A74059922
DPSM: PHIL HEINZMAN	Zone/Dist: 02B	Em Type:	Trans #: P36A6116834
Previous Dealer/Contact	Date	RO #: 173473	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/17/2008 2:44:17 PM RUDYG

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 HAVE YOU COMPARED TO K/G CAR
- 5 REPLACE MODULATOR

Information from Dealer

BRAKES DON'T APPLY UNTIL PEDAL IS HALF WAY DOWN.
 PUMP UP BRAKES THEY WORK BETTER
 YES
 REPLACED BRAKE MASTER CYLINDER
 YES, PEDAL IS ALOT LOWER ON THIS ONE
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2722506	GARYR	11/12/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	REPL MOD PN 57110-SHJ-A61	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,691

Dealer #: 207266	TZ: CST	VIN: 5FNRL38738B [REDACTED]	Err:
Dir Cont: RANDY JONES	Training %: 69	Year: 2008	Model: ODYSSEY
Serv Ph: (865) 218-5410	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JAMES HUTSON		Doors: 5DR	WD: 2
Parts Mgr: DAVID ROSS		Fact: LINCOLN	Country: USA
Dir Name: WEST SIDE HONDA 10117 PARKSIDE DRIVE KNOXVILLE TN 37922		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (865) 218-5410	Fax #: 8652185424	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Michael Murphey	Zone/Dist: 07B	Engine #: J35A74060459	Trans #: P36A6116773
Previous Dealer/Contact	Date	Em Type:	
		RO #: 341546	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/12/2008 2:03:39 PM GARYR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPL MOD PN 57110-SHJ-A61

Information from Dealer

CUST. COMPLAINT IS , BRAKE PEDAL GOES TO FLOOR. I ROAD TESTED THE VAN AND I AGREE THE PEDAL IS LOW WHEN STOPPING , TO LOW.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2817410	JOHNB	05/08/2009	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW	TECH WANTED REF#;BRAKE COMPARES TO KG'S	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 7,856

Dealer #: 208210	TZ: EST	VIN: 5FNRL38708B[REDACTED]	Err:
Dir Cont: DANIEL SLIWA	Training %: 7	Year: 2008	Model: ODYSSEY
Serv Ph: (410) 882-3000	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: STEVE BERMAN		Doors: 5DR	WD: 2
Parts Mgr: MICHAEL BALASUS		Fact: LINCOLN	Country: USA
Dir Name: HERITAGE HONDA 3001 EAST AVENUE BALTIMORE MD 21234		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
Phone: (410) 882-3000	Fax #: (410) 663-7186	WhtBdy: ABS, AIR BAG, TCS, USA	Engine #: J35A74060538
DPSM: Robert Borzilleri	Zone/Dist: 06E	Em Type:	Trans #: P36A6117314
Previous Dealer/Contact	Date	RO #: 72977	Case Type: Technical
		W.O. #:	

Tech Line Suggests

- 5/8/2009 12:24:45 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3

 - 4 (GV REF#)

Information from Dealer

BRAKE PEDAL IS LOW
 NO
 CUSTOMER COMPLAINT OF BRAKE PEDAL LOW;BRAKE
 PEDAL COMPARES TO SEVERAL KG 08'S AND 09'S;NO BRAKE
 PERFORMANCE ISSUES OR FEEL PROBLEMS;CAR IS
 NORMAL;NEED REF#

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2698478	KEITHC	10/02/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	POSS MODULATOR, EXCERSIZE, REPLACE
		ResIn Source: None Date:
		Status: N/A Mileage: 1,623

Dealer #: 207895	TZ: CST	VIN: 5FNRL38428B0	Err:
Dir Cont: JOSH SANDERS	Training %: 76	Year: 2008	Model: ODYSSEY
Serv Ph: (512) 244-9000	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KATHLEEN BRIGANCE		Doors: 5DR	WD: 2
Parts Mgr: BRAD FICKEL		Fact: LINCOLN	Country: USA
Dir Name: ROUND ROCK HONDA 2301 NORTH IH-35 ROUND ROCK TX 78664		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (512) 244-9000	Fax #: 5124939068	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: JERRY MEADE	Zone/Dist: 03B	Engine #: J35A64037465	Trans #: P36A6117097
Previous Dealer/Contact	Date	Em Type:	
		RO #: 836615	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/2/2008 12:12:51 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 IS IT SOFT
 - 5 EXCERSIZE ABS,

Information from Dealer

CUSTOMER CONMPLAINS ABOUT LOW BRAKE PEDAL
YES
BLED BRAKES
SLIGHTLY, 3X IN

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2819142	TOMP	05/13/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL	INTERNET CAUSED THIS CALL;NONE
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 2,550

Dealer #: 208299	TZ: EST	VIN: 5FNRL38698B [REDACTED]	Err:
Dlr Cont: WILSON	Training %: 8	Year: 2008	Model: ODYSSEY
Serv Ph: 954-742-5227	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SAL SERAGUSA		Doors: 5DR	WD: 2
Parts Mgr: ROBERT BUTTON		Fact: LINCOLN	Country: USA
Dlr Name: RICK CASE HONDA 15700RICKCASE HONDA WY DAVIE FL 33331		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (954) 742-5227	Fax #: 9543643297	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DALE MEEKS	Zone/Dist: 07P	Engine #: J35A74061184	Trans #: P36A6118968
Previous Dealer/Contact	Date	Em Type:	
		RO #: 500010	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/13/2009 6:09:03 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5
 - 6 THERE IS A BULLETIN, BUT NOT ALL CARS WILL HAVE THE PROBLEM.
 - 7 IF YOU CAN VERIFY A COMPLAINT; REFER TO HSB 07-045

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL GOES DOWN VERY LOWWHILE BRAKING PLEASE CHECK AND ADVISE
NO
WILSON:
NO
CUSTOMER SAYS SHE READ THE INTERNET THAT THERE IS A PROBLEM.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2723020	LANCEK	11/13/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEELS LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM
		Resln Source: None Date:
		Status: N/A Mileage: 5,930

Dealer #: 207334	TZ: EST	VIN: 5FNRL38608B	Err:
Dir Cont: ROBERT	Training %: 56	Year: 2008	Model: ODYSSEY
Serv Ph: (727) 848-0688	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: GATEWAY HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
8442 U. S. 19	FL 34668	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
PORT RICHEY		Engine #: J35A74061260	Trans #: P36A6118137
Phone: (727) 848-0688	Fax #: 7278470915	Em Type:	
DPSM: ERIN BAILEY	Zone/Dist: 07K	RO #: 110484	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/13/2008 10:32:45 AM LANCEK

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 DUPLICATE?

4 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S IF PEDAL IS FIRM REPLACE THE ABS MODULATOR.

Information from Dealer

CUSTOMER COMPLAINT OF SPONGEY BRAKE PEDAL. CHECKED PEDAL HIGHTH & FREE-PLAY ADJUSTMEDT, BOTH OK. COMPARED TO ANOTHER STOCK VEHICLE, PEDAL TRAVEL IS ABOUT AN INCH MORE THAN STOCK VEHICLE. PEDAL DOES NOT SINK OR FADE ONCE VEHICLE IS STOPPED. BLED SYSTEM, DID NOT MAKE ANY DIFFERENCE. ALL PADS ARE WEARING EVENLY. NO LEAKS IN SYSTEM.
NO
YES, I CHECKED THE CALIPER SLIDE PINS, PADS, ALL CHECK GOOD

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2802554	KENE	04/08/2009	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	TECH ERROR; RECHECK	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,279

Dealer #: 207715	TZ: CST	VIN: 5FNRL38698E [REDACTED]	Err:
Dir Cont: EVERETT	Training %: 64	Year: 2008	Model: ODYSSEY
Serv Ph: (256) 766-4882	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MICHAEL GRAY		Doors: 5DR	WD: 2
Parts Mgr: MIKE BUTLER		Fact: LINCOLN	Country: USA
Dir Name: JERRY DAMSON HONDA FLORENCE 250 COX CREEK BLVD. FLORENCE AL 35630		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (256) 766-4882	Fax #: 6503640161	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: CHRIS BRUNI	Zone/Dist: 07C	Engine #: J35A74062446	Trans #: P36A6119972
Previous Dealer/Contact	Date	Em Type:	
		RO #: 196952	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/8/2009 10:49:02 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 WAS THERE AIR IN SYSTEM
 - 5 FLUID VOLUME SAME WHEN PEDAL IS LOW WITH ONE FULL STROKE
 - 6 COMPARED TO LIKE
 - 7 THEN RECHECK WORK AND SEE WHAT IS

Information from Dealer

- BRAKE PEDAL IS SOFT
- NO
- REPLACED THE MASTER CYL AND MODULATOR AND SAME
- NO
- YES
- YES AND NOT NORMAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2688847	JOHNB	09/16/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE SOFT AND SPONGY	COMPARE TO KG'S;IF PROBLEM,REPLACE MODULATOR	
		Resln Source: None	Date:
		Status: N/A	Mileage: 1,933

Dealer #: 206750	TZ: CST	VIN: 5FNRL386X8B[REDACTED]	Err:
Dir Cont: STEVE SPACEK	Training %: 32	Year: 2008	Model: ODYSSEY
Serv Ph: (785) 843-0550	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: LARRY WHITSON		Doors: 5DR	WD: 2
Parts Mgr: CURT MILLER		Fact: LINCOLN	Country: USA
Dir Name: JACK ELLENA HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
2112 WEST 29TH TERRACE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
LAWRENCE KS 66047		Engine #: J35A74062623	Trans #: P36A6120708
Phone: (785) 843-0550	Fax #: (785) 843-3680	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 85985	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/16/2008 1:21:23 PM JOHNB
- 1 ORIGINAL COMPLAINT

 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4

 - 5 COMPARE TO SEVERAL KG 08 ODYSSEYS;IF SAME,CHARACTERISTIC;IF NOT,REPLACE MODULATOR

Information from Dealer

PEDAL IS LOW AND SOMEWHAT SOFT AND SPONGY. MASTERCYLINDER JUST REPLACED. BRAKE SYSTEM JUST BLED, NO DIFFERENCE FROM ORIGINAL COMPLAINT. YES
 MASTER CYLINDER REPLACEMENT
 STILL PEDAL LOW AND SOFT AT STOPS WHEN YOU PRESS DOWN;WE REPLACED MASTER AND BLED PER S/M;NO CHANGE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2728340	TOMP	11/21/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL LOW	VSA MODULATOR; REPLACE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,365

Dealer #: 207252	TZ: EST	VIN: 5FNRL38708B [REDACTED]	Err:
Dir Cont: II JOSEPH	Training %: 85	Year: 2008	Model: ODYSSEY
Serv Ph: (585) 334-0880	Extn: 3009	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: WILLIAM BUECHEL		Doors: 5DR	WD: 2
Parts Mgr: STEPHEN ZAMBITO		Fact: LINCOLN	Country: USA
Dir Name: JOHN HOLTZ HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
3925 W. HENRIETTA ROAD	NY 14623	WhtBdy: ABS, AIR BAG, TCS, USA	
Phone: (585) 334-0880	Fax #: 5853347843	Engine #: J35A74062894	Trans #: P36A6120309
DPSM: Malcolm Hoff	Zone/Dist: 09A	Em Type:	
Previous Dealer/Contact	Date	RO #: 748158	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/21/2008 1:43:54 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 COMPARE TO OTHER LIKE CARS?
 - 5 WHAT HAVE YOU DONE SO FAR?
 - 6 REFER TO 10532
 - 7 ODYSSEY 57110-SHJ-A61

Information from Dealer

BRAKE PEDAL VERY LOW. BELOW GAS PEDAL.
 NO
 JOE:
 NO, THIS ONE IS VERY LOW.
 VISUAL INSPECTION.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2733364	CHRISV	12/02/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,599

Dealer #: 207896	TZ: EST	VIN: 5FNRL38608B0 [REDACTED]	Err:
Dir Cont: JOHN	Training %: 59	Year: 2008	Model: ODYSSEY
Serv Ph: (845) 278-4180	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RAYMOND PAINE		Doors: 5DR	WD: 2
Parts Mgr: KEVIN BENNETT		Fact: LINCOLN	Country: USA
Dir Name: BREWSTER HONDA 899 ROUTE 22 BREWSTER NY 10509		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (845) 278-4180	Fax #: 8452782360	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: RENA BAEZA	Zone/Dist: 05F	Engine #: J35A74063003	Trans #: P36A6120766
Previous Dealer/Contact	Date	Em Type:	
		RO #: 188536	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/2/2008 12:26:59 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL FADES LOW AND HAVE TO PUSH EXTRA HARD TO STOP
 YES
 WE BLEED THE BRAKES MANUALLY TO CHECK FOR AIR POCKETS AND RETEST DROVE WITH NO CHANGE IN BRAKING PERFORMANCE.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2737516	DAVIDK	12/09/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	ABS?, REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,477

Dealer #: 207286	TZ: CST	VIN: 5FNRL38648B[REDACTED]	Err:
Dir Cont: JAMES COLEMAN	Training %: 0	Year: 2008	Model: ODYSSEY
Serv Ph: (641) 752-0342	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: JAMES COLEMAN		Doors: 5DR	WD: 2
Parts Mgr: MARK WEITZELL		Fact: LINCOLN	Country: USA
Dir Name: KEN WISE HONDA 1000 N. 3RD AVE. MARSHALLTOWN IA 50158		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (641) 752-0342	Fax #: 6417526224	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: PAUL SEVERSON	Zone/Dist: 08M	Engine #: J35A74063339	Trans #: P36A6121065
Previous Dealer/Contact	Date	Em Type:	
		RO #: 27673	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/9/2008 9:50:16 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 TRY ABS/VSA PART NUMBER 57110-SHJ-A61

Information from Dealer

BRAKE PEDAL SEEMS TO TRAVEL A LONG WAY BEFORE STOPPING.
 YES
 BLEED BRAKES, CHECKED BRAKE PEDAL TRAVEL.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2682334	JOHNB	09/05/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SLIGHTLY SOFT PEDAL	GV CHKS;BLEED SYSTEM;POSS MODULATOR??	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,134

Dealer #: 208473	TZ: EST	VIN: 5FNRL38778B [REDACTED]	Err:
Dir Cont: ANDREW KAZIMIR	Training %: 81	Year: 2008	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ANTHONY LOPEZ		Doors: 5DR	WD: 2
Parts Mgr: STANLEY BERKOWITZ		Fact: LINCOLN	Country: USA
Dir Name: PAUL MILLER HONDA OF WEST CALDWELL 1170 BLOOMFIELD AVENUE WEST CALDWELL NJ 07006		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (973) 808-9100	Fax #: 973-8081052	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MATHEW HATCH	Zone/Dist: 05D	Engine #: J35A74063998	Trans #: P36A6122439
Previous Dealer/Contact	Date	Em Type:	
		RO #: 213417	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/5/2008 7:15:13 AM JOHNB

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3

4 YOU HAVE COMPARED TO KG 08'S

5 BRAKE PADS OK

6 POSS LACK OF PAD GRIP? DO TO GLAZING;SAND PADS AND ROTORS,CHK OPERATION;MAKE SURE NO BRAKE BINDING ISSUES;IF OK,BUT PEDAL STILL SOFT,TRY BLEEDING BRAKES,NOTE IF DIFFERENCE;ABS MODULATOR??

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL FEELS SPONGY.TECH TEST DROVE VEHICLE AND THE PEDAL FELT SOFT BUT NOT EXCESSIVELY LOW OR TO THE FLOOR. ALL THE CALIPER PINS ARE OK AND PADS ARE NOT HUNG UP. TECH TEST DROVE A NEW VEHICLE WITH 7 MILES ON IT AND THE BRAKE PEDAL FELT BETTER THAN CUSTOMERS. NO BRAKE PEDAL SEEMS SLIGHTLY SOFTER THAN KG;ALTHOUGH BRAKES STOP CAR NORMALLY YES APPEARS SOMEWHAT OVERHEATED,POSS GLAZED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2728408	DAVIDK	11/21/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	MODULATOR?; ACTIVATE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,004

Dealer #: 206752	TZ: CST	VIN: 5FNRL38458B [REDACTED]	Err:
Dir Cont: BRYAN NEUMAN	Training %: 60	Year: 2008	Model: ODYSSEY
Serv Ph: (785) 233-2892	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: GREG RUSSELL		Doors: 5DR	WD: 2
Parts Mgr: JUSTIN COOK		Fact: LINCOLN	Country: USA
Dir Name: SHARP HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1818 SOUTH TOPEKA BLVD		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
TOPEKA KS 66612		Engine #: J35A64039267	Trans #: P36A6123059
Phone: (785) 233-2892	Fax #: 7852333150	Em Type:	
DPSM: Michael Wehmeir	Zone/Dist: 08L	RO #: 164094	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/21/2008 3:01:23 PM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4
 - 5 WHEN DID THIS START
 - 6 BLEED
 - 7 ACTIVAT ABS IF IMPROVES THEN DONE IF NOT TRY BLEEDING AGAIN. OF AIR COMES OUT OR NO IMPROVE THEN REPALCE MODULATOR

Information from Dealer

BRAKE PEDAL IS SOFT AND GOES ALMOST ALL THE WAY TOTHE FLOOR
 NO
 BRAKE OPERATE NORMAL JUST A SOFT PEDAL.
 WE COMPAIRED TO K/G CAR THIS ONE IS WORSE,
 UNKNOWN.
 YES INCLUDING SUPER BLEED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2735898	KEITHC	12/05/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW,	POSS MODULATOR, REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 5,516

Dealer #: 206641	TZ: EST	VIN: 5FNRL38608B [REDACTED]	Err:
Dir Cont: JOEL CHAMBERS	Training %: 92	Year: 2008	Model: ODYSSEY
Serv Ph: (540) 366-1999	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: FRED MCELMURRAY		Doors: 5DR	WD: 2
Parts Mgr: DENNIS BROOKS		Fact: LINCOLN	Country: USA
Dir Name: RICK WOODSON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
3311 PETERS CREEK ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
ROANOKE VA 24019		Engine #: J35A74065469	Trans #: P36A6124703
Phone: (540) 366-1999	Fax #: 5407773708	Em Type:	
DPSM: Monroe Nute	Zone/Dist: 06G	RO #: 264699	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/5/2008 12:21:30 PM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 DOUT THAT THE CSU WILL FEEL 10MM IN PEDAL HEIGHT
 - 5 POSS MODULATOR, REPLACE

Information from Dealer

HAS LOW PEDAL
 NO
 TRIED ADJUSTING PEDAL HEIGHT, CAN'T GET IT TO SPEC,
 ADJUSTED TO 145 MM

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2754062	TOMP	01/09/2009	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	UNDER INVESTIGATION; WAIT FOR SB REPAIR
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 5,441

Dealer #: 207075	TZ: EST	VIN: 5FNRL38228B [REDACTED]	Err:
Dir Cont: CODY MORSE	Training %: 58	Year: 2008	Model: ODYSSEY
Serv Ph: (978) 777-2550	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: ROBERT PETRO		Doors: 5DR	WD: 2
Parts Mgr: THOMAS DAVIS		Fact: LINCOLN	Country: USA
Dir Name: HONDA NORTH		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
382 NEWBURY STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DANVERS MA 01923		Engine #: J35A64041217	Trans #: P36A6128258
Phone: (978) 777-2550	Fax #: 9787749483	Em Type:	
DPSM: JOHN DEMARTINI	Zone/Dist: 09H	RO #: 184672	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/9/2009 8:02:14 AM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 CAN YOU DUPLICATE THE COMPLAINT?
 - 5 WAIT FOR SB REPAIR OR REPLACE VSA MODULATOR NOW.

Information from Dealer

C/S BRAKE PEDAL SEEMS LOW TO FLOOR.
 NO
 CODY
 YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2729063	DAVIDK	11/24/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEEL (SOFT) INTERMIT	ABS?; REPLACE		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 8,244

Dealer #: 208374	TZ: EST	VIN: 5FNRL38418B [REDACTED]	Err:
Dir Cont: JEFF DAVIS	Training %: 100	Year: 2008	Model: ODYSSEY
Serv Ph: 937-642-4754	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JEFF PISTER		Doors: 5DR	WD: 2
Parts Mgr: JIM ROWE		Fact: LINCOLN	Country: USA
Dir Name: HONDA MARYSVILLE		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
640 COLEMANS CROSSING		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
MARYSVILLE OH 43040		Engine #: J35A64041711	Trans #: P36A6130389
Phone: (937) 642-4754	Fax #: 9376454096	Em Type:	
DPSM: MARK KELLEY	Zone/Dist: 04L	RO #: 60947	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/24/2008 11:19:33 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 CK CALIPERS AND PADS FOR PUSHING BACK PISTON.
TRY ABS MODULATOR

Information from Dealer

BRAKE PEDAL INTERMINT GOES TO FLOOR
YES
MASTER CLY REPLACE 9/25/08 AT 4890 MILES
INTERMIT PEDAL WILL GO TO THE FLOOR. WILL PUMP UP

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2695949	CHRISV	09/29/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	SOFT PEDAL	MOD; REPLACE
		ResIn Source: None
		Status: N/A
		Date: Mileage: 1,884

Dealer #: 206926	TZ: EST	VIN: 5FNRL38438B [REDACTED]	Err:
Dlr Cont: JEFFREY	Training %: 97	Year: 2008	Model: ODYSSEY
Serv Ph: (508) 778-7878	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: RENE DANSEREAU		Doors: 5DR	WD: 2
Parts Mgr: DAVID EDGEHILL		Fact: LINCOLN	Country: USA
Dlr Name: HYANNIS HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
830 WEST MAIN STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
HYANNIS MA 02601		Engine #: J35A64041878	Trans #: P36A6131045
Phone: (508) 778-7878	Fax #: 5087754532	Em Type:	
DPSM: BARRY ZOLL	Zone/Dist: 09F	RO #: 317888	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/29/2008 11:48:40 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP
 - 4 REPLACE MOD

Information from Dealer

BRAKES FEEL SOFTER THAN NORMAL
 NO
 WELL IT COMPARES TO A KG THAT WE HAVE HERE BUT IT IS
 SOFT

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2716649	DAVEM	11/03/2008	GARYR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PDL SOFT	AIR IN MOD?; ABS LOCK AND MON	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,034

Dealer #: 207779	TZ: CST	VIN: 5FNRL38748B	Err:
Dir Cont: ROB IVERSON	Training %: 75	Year: 2008	Model: ODYSSEY
Serv Ph: (847) 381-8900	Extn:	Tran: 5AT	Trim: EX-LR&N
Serv Mgr: EDWARD WONG		Doors: 5DR	WD: 2
Parts Mgr: MIKE MALLETT		Fact: LINCOLN	Country: USA
Dir Name: MOTOR WERKS HONDA		Desc: ODYSSEY 5DR EX-L R&N 6CYL 241.0	
1475 S. BARRINGTON RD	IL 60010	WhtBdy: ABS, AIR BAG, TCS, USA	
		Engine #: J35A74070734	Trans #: P36A6132031
Phone: (847) 381-8900	Fax #: 8473041839	Em Type:	
DPSM: WILLIAM MCKEE	Zone/Dist: 08D	RO #: 07899	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/3/2008 2:04:50 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 HARD ABS MOD, IF BETTER WAIT FOR C/M MOD

Information from Dealer

BRAKE PEDAL SPONGY/SOFT SINKS TO FAR. BLED BRAKES AND ALL CALIPERS FREE.

NO

SEE ABOVE

OK

11/3/2008 2:41:53 PM GARYR

5 GAVE NEW PN 57110-SHJ-A61 CBO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2746138	CHRISR	12/23/2008	CHRISR	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	MODULATOR?; REPLACE
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 3,001

Dealer #: 207593	TZ: MST	VIN: 5FNRL38438B [REDACTED]	Err:
Dir Cont: PHIROZE SETHNA	Training %: 84	Year: 2008	Model: ODYSSEY
Serv Ph: (303) 369-7800	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: BILL DOUD		Doors: 5DR	WD: 2
Parts Mgr: CRAIG REHBURG		Fact: LINCOLN	Country: USA
Dir Name: MILE HIGH HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
2777 SOUTH HAVANA		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DENVER	CO 80014	Engine #: J35A64042539	Trans #: P36A6133176
Phone: (303) 369-7800	Fax #: 3033691554	Em Type:	
DPSM: JALEEN CLARK	Zone/Dist: 10C	RO #: 569198	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/23/2008 3:43:59 PM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION

 - 4 REPLACE ABS MODULATOR AND BLEED PER S/M, EXERCISE AFTER

Information from Dealer

BRAKE PEDAL IS VERY SOFT AND SINKS TO FLOOR.
 YES
 BLEED OUT COMPLETE BRAKE SYSTEM. NO LUCK. REPLACED THE BRAKE MASTER CYLINDER. NO LUCK. APPEARS ALL 4 BRAKE CALIPERS MAY BE SEEPING FLUID PAST SEALS.
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2815118	STEVEN	05/05/2009	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEEL SOFT	REFER TO HSB 07-045
		Resln Source: None
		Status: N/A
		Date: Mileage: 3,505

Dealer #: 208305	TZ: EST	VIN: 5FNRL38408B [REDACTED]	Err:
Dir Cont: JURGEN PLASARI	Training %: 77	Year: 2008	Model: ODYSSEY
Serv Ph: (734) 453-3600	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: KEVIN MARTIN		Doors: 5DR	WD: 2
Parts Mgr: KEVIN MARTIN		Fact: LINCOLN	Country: USA
Dir Name: VICTORY HONDA OF PLYMOUTH 315 ANN ARBOR RD. PLYMOUTH MI 48170		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (734) 453-3600	Fax #: 7344532640	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: WILLIE IVORY	Zone/Dist: 04A	Engine #: J35A64044059	Trans #: P36A6137692
Previous Dealer/Contact	Date	Em Type:	
		RO #: 247137	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/5/2009 7:40:24 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU SEE THE BULLETIN
 - 4 START THERE

Information from Dealer

CUSTOMER STATES BRAKE PEDAL FELLS SOFT
NO
YES BUT I DIDNT PERFORM IT YET
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2738841	GARYR	12/10/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPL MODULATOR	
		Resln Source:	None
		Status:	N/A
		Date:	
		Mileage:	1,078

Dealer #: 208173	TZ: CST	VIN: 5FNRL38758B	Err:
Dir Cont: BRAD MITCHELL	Training %: 50	Year: 2008	Model: ODYSSEY
Serv Ph: (972) 790-6063	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DANIEL MCCLURE		Doors: 5DR	WD: 2
Parts Mgr: DAN ZIEBER		Fact: LINCOLN	Country: USA
Dir Name: DAVID MCDAVID HONDA OF IRVING		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
3700 W.AIRPORT FREEWAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
IRVING TX 75062		Engine #: J35A74075487	Trans #: P36A6139180
Phone: (972) 790-6063	Fax #: 9723136210	Em Type:	
DPSM: OLEN CURL	Zone/Dist: 03A	RO #: 133577	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/10/2008 2:04:26 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 ACTIVATE ABS
 - 4 REPL MODULATOR

Information from Dealer

BRAKE PEDAL IS MUSHY WHEN APPLIED
 NO
 IMPROVED

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2778621	KENE	02/20/2009	KENE	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKE FEELS LOW	NORMAL; COMPARE TO LIKE		
		ResIn Source:	None	Date:
		Status:	N/A	Mileage: 2,465

Dealer #: 208173	TZ: CST	VIN: 5FNRL38758B [REDACTED]	Err:
Dir Cont: BRAD MITCHELL	Training %: 50	Year: 2008	Model: ODYSSEY
Serv Ph: (972) 790-6063	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DANIEL MCCLURE		Doors: 5DR	WD: 2
Parts Mgr: DAN ZIEBER		Fact: LINCOLN	Country: USA
Dir Name: DAVID MCDAVID HONDA OF IRVING		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
3700 W.AIRPORT FREEWAY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
IRVING TX 75062		Engine #: J35A74075487	Trans #: P36A6139180
Phone: (972) 790-6063	Fax #: 9723136210	Em Type:	
DPSM: OLEN CURL	Zone/Dist: 03A	RO #: 139986	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/20/2009 1:35:35 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 IS THERE AIR IN SYSTEM
 - 5 COMPARE TO LIKE

Information from Dealer

C/S THAT BRAKE PEDAL HAS EXCESSIVE TRAVEL, FEELS SOFT. TEST DROVE VEHICAL AND ABS WORK PROPERLY. BUTPEDAL DOES TRAVEL TO WHERE I CAN HIT THE FLOOR. YES
 RO 133544 ON 12/10/08 REPLACED THE ABS MODULATOR BECAUSE THE PEDAL WAS VERY SOFT. REPLACED AND BLEEDSYSTEM. PROBLEM WAS FIXED. NOW HAS JUST RETURNED
 NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2758729	KEITHC	01/16/2009	KEITHC	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL AFTER HSB 10532	TRY SUPER BLEED, FAXED KB 15224
	Resin Source:	None
	Status:	N/A
		Date:
		Mileage: 5,830

Dealer #: 206926	TZ: EST	VIN: 5FNRL38678B [REDACTED]	Err:
Dir Cont: DOUG NELSON	Training %: 72	Year: 2008	Model: ODYSSEY
Serv Ph: (508) 778-7878	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RENE DANSEREAU		Doors: 5DR	WD: 2
Parts Mgr: DAVID EDGEHILL		Fact: LINCOLN	Country: USA
Dir Name: HYANNIS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
830 WEST MAIN STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
HYANNIS MA 02601		Engine #: J35A74077451	Trans #: P36A6141927
Phone: (508) 778-7878	Fax #: 5087754532	Em Type:	
DPSM: BARRY ZOLL	Zone/Dist: 09F	RO #: 326063	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/16/2009 12:48:34 PM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PART# INSTALLED
- 4 PART LISTED ON HSB
- 5 FAX SUPER BLEED PROCEEDURE

Information from Dealer

PREFORMED SB 07-045 AND BLEED 2 TIMES STILL FEELS SOFT, NO DIFF THAN BEFORE WE REPLACED THE MODULATOR
NO
57110-SHJ-A61 MODULATOR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2671476	RUDYG	08/18/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRAKES INOP FOR 30 MIN?	COULD NOT DUPLICATE?; TEST DRIVE AND TRY TO DUPL		
		Resln Source:	None	Date:
		Status:	N/A	Mileage: 300

Dealer #: 207853	TZ: CST	VIN: 5FNRL38208B [REDACTED]	Err:
Dir Cont: JOHN GREETHER	Training %: 97	Year: 2008	Model: ODYSSEY
Serv Ph: (847) 623-7673	Extn:	Tran: 5AT	Trim: LX
Serv Mgr: THOMAS GREEN		Doors: 5DR	WD: 2
Parts Mgr: JEFF KNAPP		Fact: LINCOLN	Country: USA
Dir Name: ROSEN HONDA		Desc: ODYSSEY 5DR LX 6CYL 244.0 HP 3.5 L	
7000 GRAND AVENUE	IL 60031	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
		Engine #: J35A64045949	Trans #: P36A6143612
Phone: (847) 623-7673	Fax #: 8478560744	Em Type:	
DPSM: MIKE CLARK	Zone/Dist: 08C	RO #: 540090	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/18/2008 11:26:52 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU VERIFY?
 - 4 C/S IT DID NOT WORK FOR 30 MIN?
 - 5 NO KNOWN ISSUES LIKE THIS, WE HAVE HAD SOME MODULATORS CAUSE LOW PEDAL ISSUES. HOW IS YOUR PEDAL?
 - 6 NO CONTAMINATION OF BRAKE FLUID?
 - 7 TRY TO DUPLICATE COMPLAINT. IF YOU CAN, SUSPECT MODULATOR

Information from Dealer

BRAKE PEDAL SUNK TO THE FLOOR WHEN PRESSED. FOR 1/2 HOUR. HAD TO USE E-BRAKE

NO

NOT REALLY

RIGHT

FEELS TOTALLY NORMAL TO ME

NONE, ROTORS LOOK BRAND NEW TOO

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2738509	KEITHC	12/10/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL , LOW,	POSS MODULATOR, REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,025

Dealer #: 206948	TZ: EST	VIN: 5FNRL38418B [REDACTED]	Err:
Dir Cont: RAY BABB	Training %: 93	Year: 2008	Model: ODYSSEY
Serv Ph: (440) 997-5151	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ROBERT CHILDS		Doors: 5DR	WD: 2
Parts Mgr: ROBERT CHILDS		Fact: LINCOLN	Country: USA
Dir Name: NASSIEF HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
5456 MAIN AVENUE	OH 44004	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
		Engine #: J35A64046750	Trans #: P36A6146305
Phone: (440) 997-5151	Fax #: 4409929330	Em Type:	
DPSM: RON HOPKINS	Zone/Dist: 04F	RO #: 17415	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/10/2008 10:37:33 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL HAS EXCESSIVE TRAVEL BEFORE ENGAGING BRAKES
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2724678	CHRISV	11/17/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	SOFT PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,021

Dealer #: 207767	TZ: PST	VIN: 5FNRL38888E [REDACTED]	Err:
Dir Cont: PETE KUKIELA	Training %: 70	Year: 2008	Model: ODYSSEY
Serv Ph: (714) 890-8900	Extn:	Tran: 5AT	Trim: TOUR P
Serv Mgr: RANDY HICKERSON		Doors: 5DR	WD: 2
Parts Mgr: MARK KOZEL		Fact: LINCOLN	Country: USA
Dir Name: HONDA WORLD		Desc: ODYSSEY 5DR TOUR PAX 6CYL 241.0	
13600 BEACH BLVD.	CA 92683	WhtBdy: ABS, AIR BAG, TCS, USA	
WESTMINSTER		Engine #: J35A74080251	Trans #: P36A6146078
Phone: (714) 890-8900	Fax #: 7148984796	Em Type:	
DPSM: MICHELLE HATCH	Zone/Dist: 01G	RO #: 543482	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/17/2008 10:28:18 AM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 REPLACE THE ABS MOD

Information from Dealer

BRAKE PEDAL TOO SOFT AND TOO LOW OR TOO MUCH TRAVEL
 YES
 BLEED BRAKE ONLY

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2815972	DAVIDK	05/06/2009	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	MODULATOR?; DIAG PER HSB 07-045
		ResIn Source: None
		Status: N/A
		Date: Mileage: 4,491

Dealer #: 207338	TZ: EST	VIN: 5FNRL38468B	Err:
Dir Cont: YOEUH YANG	Training %: 70	Year: 2008	Model: ODYSSEY
Serv Ph: (215) 492-1115	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MICHAEL QUINN		Doors: 5DR	WD: 2
Parts Mgr: FRANK KNECHT		Fact: LINCOLN	Country: USA
Dir Name: PIAZZA HONDA OF PHILADELPHIA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
6935 ESSINGTON AVENUE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
PHILADELPHIA PA 19153		Engine #: J35A64047560	Trans #: P36A6149304
Phone: (215) 492-1115	Fax #: 2156890388	Em Type:	
DPSM: JOE GANUN	Zone/Dist: 05J	RO #: 357582	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/6/2009 10:00:54 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 SOME IS NORMAL ASSEMBLY LUBE. AS LONG AS IT IS NOT DRIPPING OR FILLING THE BELLOWS IT SHOULD BE OK. SEE HSB 07-045. BLEED SYSTEM. IF PEDAL IMPROVES, REPLACE THE MODULATOR

Information from Dealer

BRAKE PEDAL MUST BE DEPRESSED HARDER TO STOP VEHICLE
 NO
 PEDAL IS LOWER THEN NORMAL. WHEN INSPECTING THE CALIPERS I NOTED THERE WAS RESUDULAL BRAKE FLUID AROUND THE PISTON. PULLED BACK THE BOOT, THERE WAS A LITTL FLUID BACK THERE

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2729999	CHRISV	11/25/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,684

Dealer #: 206809	TZ: EST	VIN: 5FNRL38728B [REDACTED]	Err:
Dir Cont: SCOTT EVERETT	Training %: 8	Year: 2008	Model: ODYSSEY
Serv Ph: (517) 787-7700	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: KEN MCCORD		Doors: 5DR	WD: 2
Parts Mgr: KEN POPE		Fact: LINCOLN	Country: USA
Dir Name: ART MOEHN HONDA 2200 SEYMOUR ROAD JACKSON MI 49201		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (517) 787-7700	Fax #: 5177877858	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: STEVE WALTERS	Zone/Dist: 04G	Engine #: J35A74082886	Trans #: P36A6150476
Previous Dealer/Contact	Date	Em Type:	
		RO #: 227683	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/25/2008 11:48:35 AM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 REPLACE THE ABS MOD

Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL GOES ALMOST TO THE FLOOR WHEN BRAKING.
NO
BLED SYSTEM BUT NC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2720284	KEITHC	11/10/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	COMPARES TO K/G, GAVE REF 3	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,525

Dealer #: 206773	TZ: CST	VIN: 5FNRL38408B [REDACTED]	Err:
Dir Cont: JOHN PULLIAM	Training %: 0	Year: 2008	Model: ODYSSEY
Serv Ph: (417) 882-3900	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: JOHN PULLIAM		Doors: 5DR	WD: 2
Parts Mgr: CHERYL BALENTINE		Fact: LINCOLN	Country: USA
Dir Name: DON WESSEL HONDA 3520 SO. CAMPBELL ST. SPRINGFIELD MO 65807		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (417) 882-3900	Fax #: 4178411693	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: PAUL SEVERSON	Zone/Dist: 08M	Engine #: J35A64048146	Trans #: P36A6150767
Previous Dealer/Contact	Date	Em Type:	
		RO #: 502220	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/10/2008 8:42:22 AM KEITHC

- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3

- 4 GAVE REF #

Information from Dealer

CUSTOMER HAS COMPLAINT OF BRAKE PEDAL TOO CLOSE TO FLOOR WHEN PUSH HARD AT A STOP. COMPARED TO LIKE VEHICLE WITH A BRAKE PEDAL GAUGE ON EACH VEHICLE WITH 60 LBS OF PEDAL PREASURE ON BOTH. PEDAL TO FLOOR MEASURED 3 1/2 INCHES TO FLOOR ON THE RIGHT SIDE OF PEDAL AT THE MIDDLE OF HE PEDAL.

NO

COMPARES TO K/G, CUST HIT THE GAS/BRAKE AT THE SAME, BUT SHE DOES NOT WANT THE CAR

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2733809	JOHNB	12/03/2008	JOHNB	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE LOW,SOFT;POOR STOPPING	BLEED SYSTEM,PEDAL RETURNS;REPLACE MODUALTOR
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 4,629

Dealer #: 208311	TZ: MST	VIN: 5FNRL38668B	Err:
Dir Cont: THIEN BUI	Training %: 63	Year: 2008	Model: ODYSSEY
Serv Ph: (303) 399-8443	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: ALFRED SHAHGHOLIAN		Doors: 5DR	WD: 2
Parts Mgr: JOHN GOLOJUCH		Fact: LINCOLN	Country: USA
Dir Name: KUNI HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
10750 E. ARAPAHOE ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CENTENNIAL CO 80112		Engine #: J35A74200389	Trans #: P36A6004733
Phone: (303) 399-8443	Fax #: (303) 708-2160	Em Type:	
DPSM: JALEEN CLARK	Zone/Dist: 10C	RO #: 218174	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/3/2008 7:19:39 AM JOHNB
- 1 ORIGINAL COMPLAINT

 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3

 - 4 REPLACE THE MODUALTOR LOW, SOFT BRAKE PEDAL (R&R MODULATOR, NO MORE SUPERBLEED) Tech Line
 Knowledge Base Name: 10532 Issue Date: 29-Apr-2008
 Source: HTL-INFO

Information from Dealer

GUEST STATES THE BRAKE PEDAL IS VERY SOFT. THE PEDAL FEELS LIKE IT IS ALMOST TO THE FLOOR AND THE CAR ISNT STOPPING VERY WELL---NOT TEMP RELATED NO
 PEDAL LOW TO FLOOR,SOFT;POOR STOPPING;BLEED SYSTEM AND BRAKES NOW NORMAL;EVENTUALLY AS YOU DRIVE,PEDAL GETS SOFT AGAIN

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2716123	KEITHC	11/03/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW	POSS MODULATOR	
		Resin Source: None	Date:
		Status: N/A	Mileage: 11,713

Dealer #: 208450	TZ: CST	VIN: 5FNRL38768B [REDACTED]	Err:
Dir Cont: MARCUS MURPHY	Training %: 49	Year: 2008	Model: ODYSSEY
Serv Ph: 701-577-1111	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: GREGORY PATTON		Doors: 5DR	WD: 2
Parts Mgr: GREGORY PATTON		Fact: LINCOLN	Country: USA
Dir Name: RYAN HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
1212 W. 2ND STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
WILLISTON ND 58801		Engine #: J35A74200951	Trans #: P36A6009174
Phone: (701) 577-1111	Fax #: 7013770608	Em Type:	
DPSM: RUTH HARPER	Zone/Dist: 02G	RO #: 24755	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/3/2008 8:35:36 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 POSS MODULATOR, WAIT FOR HSB

Information from Dealer

BRAKE PEDAL FEALS SOFT
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2739559	KENE	12/11/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; WAIT FOR HSB	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,942

Dealer #: 207779	TZ: CST	VIN: 5FNRL38638B [REDACTED]	Err:
Dir Cont: ROB IVERSON	Training %: 76	Year: 2008	Model: ODYSSEY
Serv Ph: (847) 381-8900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: EDWARD WONG		Doors: 5DR	WD: 2
Parts Mgr: MIKE MALLET		Fact: LINCOLN	Country: USA
Dir Name: MOTOR WERKS HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
1475 S. BARRINGTON RD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
BARRINGTON IL 60010		Engine #: J35A74201085	Trans #: P36A6009981
Phone: (847) 381-8900	Fax #: 8473041839	Em Type:	
DPSM: WILLIAM MCKEE	Zone/Dist: 08D	RO #: 12664	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/11/2008 1:48:50 PM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 WAIT FOR HSB

Information from Dealer

BRAKE PEDAL NEEDS TO BE PUSHED A GREAT DEAL
BEFORESLOWING VEHICLE
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2713063	RUDYG	10/28/2008	DAVIDK	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPL	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 7,068

Dealer #: 208477	TZ: EST	VIN: 5FNRL38668B4 [REDACTED]	Err:
Dir Cont: PHIL EBAUGH	Training %: 71	Year: 2008	Model: ODYSSEY
Serv Ph:	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: VENICE HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
985 US HWY41 BYPASS SO		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
VENICE FL 34292		Engine #: J35A74201690	Trans #: P36A6014537
Phone: (941) 486-8888	Fax #: 9415846911	Em Type:	
DPSM: ERIN BAILEY	Zone/Dist: 07K	RO #: 8557	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

Information from Dealer

10/28/2008 10:56:53 AM	RUDYG	
1 ORIGINAL COMPLAINT		BRAKE PEDAL GOES TO THE FLOOR
2 PREVIOUS REPAIRS OR PARTS REPLACED?		NO
3 ANY PARTS REPLACED?		NO
4 COMPARE TO K/G. IF YOURS IS SOFTER, REPL MODULATOR.		OK
10/29/2008 2:02:14 PM	GARYR	
5		PHIL, BRAKE PEDAL DID IMPROVE AFTER ACTIVATION.
6 REPL MOD		
11/6/2008 10:45:18 AM	DAVIDK	
7		DID NOT GET BLEEDING FAX. WE HAVE A NEW NUMBER
8		941 584 6911
9 UPDATE FAX NUMBER FAX KB		15224

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2652155	LANCEK	07/17/2008	LANCEK	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL IS SOFT	MODULATOR; EXERCISE ABS AND BLEED AS PER SM	
		ResIn Source:	None
		Status:	N/A
		Date:	
		Mileage:	13,107

Dealer #: 206545	TZ: PST	VIN: 5FNRL38628B [REDACTED]	Err:
Dir Cont: OPATH	Training %: 45	Year: 2008	Model: ODYSSEY
Serv Ph: (619) 440-1000	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MARK PAYNE		Doors: 5DR	WD: 2
Parts Mgr: WILLIAM JORDAN		Fact: LINCOLN	Country: USA
Dir Name: TIPTON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
889 ARNELE AVENUE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
EL CAJON CA 92020		Engine #: J35A74201755	Trans #: P36A6015219
Phone: (619) 440-1000	Fax #: 6195798609	Em Type:	
DPSM: BRIAN DERBYSHIRE	Zone/Dist: 01K	RO #: 312348	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/17/2008 10:31:34 AM LANCEK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DUPLICATE?
 - 4 THE PEDAL FEELS NORMAL?
 - 5 ARE THE PADS/ROTORS HEATED?
 - 6 EXERCISE ABS AND BLEED AS PER SM, PERF 2-3X'S AND RETEST

Information from Dealer

CUST STATES AT THE TIME CAR DOES NOT WELL HOT OR COLD. TEST DRIVE FEEL BRAKE PADLE SOFT , AND ALSO MADE GROAN NOISE AT LOW SPEED AND COME TO STOP NO ONLY THE GROWN I THINK SO NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2651669	TOMP	07/16/2008	TOMP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT AFTR M/C	VSA MODULATOR; REPLACEMENT	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,054

Dealer #: 207946	TZ: EST	VIN: 5FNRL38668B [REDACTED]	Err:
Dir Cont: MICHAEL GROVER	Training %: 20	Year: 2008	Model: ODYSSEY
Serv Ph: (910) 395-1116	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KENNETH SMITH		Doors: 5DR	WD: 2
Parts Mgr: JAY SCOTT		Fact: LINCOLN	Country: USA
Dir Name: STEVENSON HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
821 SOUTH COLLEGE ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
WILMINGTON NC 28403		Engine #: J35A74202047	Trans #: P36A6017514
Phone: (910) 395-1116	Fax #: 9103928513	Em Type:	
DPSM: PERRY MORRIS	Zone/Dist: 06N	RO #: 331588	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/16/2008 2:01:11 PM TOMP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4
 - 5 REPLACE MODULATOR AND DO NORMAL BLEED PROCECURE, WITH ENGINE RUNNING.

Information from Dealer

PEDAL GOES TO FLOOR
 NO
 MICHAEL
 REPLACED MASTERCYLINDER AND IT'S BETTER BUT STILL FEEL AIR IN THE BRAKES.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2668649	KEITHC	08/13/2008	KEITHC	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW	EXCERCIZE ABS POSS MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,351

Dealer #: 206916	TZ: EST	VIN: 5FNRL38628B	Err:
Dir Cont: JEFFERY	Training %: 76	Year: 2008	Model: ODYSSEY
Serv Ph: (804) 414-1950	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KARL SOLOE		Doors: 5DR	WD: 2
Parts Mgr: RONALD REESE		Fact: LINCOLN	Country: USA
Dir Name: COLONIAL HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
2100 WALTHALL CENTER D		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
CHESTER VA 23836		Engine #: J35A74202763	Trans #: P36A6022447
Phone: (804) 414-1950	Fax #: 8044141956	Em Type:	
DPSM: JENNIFER KAMLER	Zone/Dist: 06H	RO #: 215943	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/13/2008 7:39:52 AM KEITHC
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 WILL IT PUMP UP
 - 5 HOW DOES IT COMPARE
 - 6 TRY ABS STOPS

Information from Dealer

LOW BRAKE PEDAL
 YES
 REPLACED MASTER CYLINDER. CHECKED BRAKE PEDAL
 HEIGHT.
 YES
 ABOUT THE SAME

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2731565	TERRYP	11/29/2008	TERRYP	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	AIR IN SYSTEM;REPLACING MOD WITH C/M P/N KB 10532	
		Resln Source: None	Date:
		Status: N/A	Mileage: 7,866

Dealer #: 206848	TZ: EST	VIN: 5FNRL38628B [REDACTED]	Err:
Dir Cont: SHANE JOHNSON	Training %: 98	Year: 2008	Model: ODYSSEY
Serv Ph: (770) 985-1444	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: PATRICE WOOD		Doors: 5DR	WD: 2
Parts Mgr: SCOTT ROBERTS		Fact: LINCOLN	Country: USA
Dir Name: CAREY PAUL HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
3430 HIGHWAY 78		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SNELLVILLE GA 30078		Engine #: J35A74204940	Trans #: P36A6035486
Phone: (770) 985-1444	Fax #: 6782522060	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 66811	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/29/2008 6:06:58 AM TERRYP
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 WHAT P/N MOD DID YOU HAVE?
 - 5 YOU NEED TO REPLACE IT WITH 57110-SHJ-A61,IT'S A C/M PART.

Information from Dealer

BRAKE PEDAL FADES WHEN APPLYING FROM A HIGHWAY SPEED
 YES
 REPLACEDTHE ABS/VSA MODULATOR REBLED BRAKE SYSTEM
 57110-SHJ-964
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2720690	JOHNB	11/10/2008	JOHNB	1

Code **Original Complaint**
P 4150 BRAKE PEDAL SOFT

Probable Cause/Solution
REPLACE MODULATOR

Resin Source: None
Status: N/A

Date:
Mileage: 9,706

Dealer #: 206752	TZ: CST	VIN: 5FNRL38678B- [REDACTED]	Err:
Dir Cont: BRET HUR	Training %: 8	Year: 2008	Model: ODYSSEY
Serv Ph: (785) 233-2892	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREG RUSSELL		Doors: 5DR	WD: 2
Parts Mgr: JUSTIN COOK		Fact: LINCOLN	Country: USA
Dir Name: SHARP HONDA 1818 SOUTH TOPEKA BLVD TOPEKA KS 66612		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (785) 233-2892	Fax #: (785) 233-3150	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Michael Wehmeir	Zone/Dist: 08L	Engine #: J35A74205467	Trans #: P36A6038406
Previous Dealer/Contact	Date	Em Type:	
		RO #: 163662	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 11/10/2008 12:50:06 PM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
3
 - 4 CHK PAD WEAR LEVELS;IF OK,THEN REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL STILL SOFT AFTER DOING POWER BLEEDING PROCEDURE WITH HDS!
NO
BRAKE PEDAL SOFT;DOES NOT COMPARE TO KG 08 ODYSSEYS;DID SUPER BLEED PROCEDURE,AND IT IMPROVED,BUT NOT TO LEVEL OF KG'S

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2771240	CHRISV	02/09/2009	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW PEDAL	CUST EXPT?; FAXED KB 15224
	ResIn Source:	None
	Status:	N/A
		Date:
		Mileage: 5,187

Dealer #: 208427	TZ: EST	VIN: 5FNRL38698B [REDACTED]	Err:
Dir Cont: MIKE SCHOOLER	Training %: 99	Year: 2008	Model: ODYSSEY
Serv Ph: (352) 867-1900	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: SCOTT WESTERKON		Doors: 5DR	WD: 2
Parts Mgr: ELDWIN ROMAN		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF OCALA 1800 S.W. COLLEGE ROAD OCALA FL 34474		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (352) 867-1900	Fax #: 3528670122	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DAVID CATHCART	Zone/Dist: 07J	Engine #: J35A74205514	Trans #: P36A6038411
Previous Dealer/Contact	Date	Em Type:	
		RO #: 267782	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 2/9/2009 6:17:37 AM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 CAN YOU DUP
 - 6 FAXED LOW, SOFT PEDAL AFTR MODULATOR R&R (SUPER BLEED)HTL-INFO KB 15224, IF NC AND COMPARES TO SEVERAL KG THEN ITS CHARACTERISTIC

Information from Dealer

LOW BRAKE PEDAL
 YES
 PERFORMED BULLETIN 07-045 AND BLED BRAKES. ADJUSTED BRAKE PEDAL PER SERVICE MANUAL. CUSTOMER STILL NOT SATISFIED.
 WE ALSO ADJUSTED THE PEDAL HEIGHT BUT CUST STILL DOES NOT LIKE IT
 NO, FEELS LIKE A KG

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2688246	CHRISV	09/16/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 9,058

Dealer #: 207075	TZ: EST	VIN: 5FNRL38728B	Err:
Dir Cont: JAMES GARRETT	Training %: 88	Year: 2008	Model: ODYSSEY
Serv Ph: (978) 777-2550	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: ROBERT PETRO		Doors: 5DR	WD: 2
Parts Mgr: THOMAS DAVIS		Fact: LINCOLN	Country: USA
Dir Name: HONDA NORTH		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
382 NEWBURY STREET		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DANVERS MA 01923		Engine #: J35A74205852	Trans #: P36A6039996
Phone: (978) 777-2550	Fax #: 9787749483	Em Type:	
DPSM: JOHN DEMARTINI	Zone/Dist: 09H	RO #: 171769	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/16/2008 6:44:02 AM CHRISV

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 CAN YOU DUP

4 REPLACE ABS MOD

Information from Dealer

CUSTOMER STATES BRAKE PEDAL WENT TO FLOOR, WOULD NOT STOP. PEDAL HAS FELT SOFT, HAPPENS MORE SO ON RIGHT TURNS, HEARS THUNK SOUND- PEDAL RELEASES AND GOES LOW TO FLOOR. MORE SO ON TURNS, ALSO GOING STRAIGHT CUSTOMER OVERSHOT DRIVEWAY AND CAME TO STOP ON LAWN.

NO

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2686249	RUDYG	09/11/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPL IF PEDAL IMPROVES AFT MODULATION
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 4,049

Dealer #: 208411	TZ: EST	VIN: 5FNRL387X8B- [REDACTED]	Err:
Dir Cont: JOSE BRAVO	Training %: 50	Year: 2008	Model: ODYSSEY
Serv Ph: 774-760-0500	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: RICHARD MURRAY		Doors: 5DR	WD: 2
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN	Country: USA
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: DAN ENDERLE	Zone/Dist: 09G	Engine #: J35A74206459	Trans #: P36A6042565
Previous Dealer/Contact	Date	Em Type:	
		RO #: 76570	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/11/2008 11:46:07 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 HAVE BLED BRAKES?
 - 4 ACTIVATE ABS, IF PEDAL IMPROVES, REPL VSA MODULATOR

Information from Dealer

- SPONGY BRAKES
- NO
- NO
- OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2669197	GARYR	08/13/2008	GARYR	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	REPL MOD	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,968

Dealer #: 207767	TZ: PST	VIN: 5FNRL38708B [REDACTED]	Err:
Dir Cont: VICTOR BATRES	Training %: 54	Year: 2008	Model: ODYSSEY
Serv Ph: (714) 890-8900	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: RANDY HICKERSON		Doors: 5DR	WD: 2
Parts Mgr: MARK KOZEL		Fact: LINCOLN	Country: USA
Dir Name: HONDA WORLD 13600 BEACH BLVD. WESTMINSTER CA 92683		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (714) 890-8900	Fax #: 7148984796	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MICHELLE HATCH	Zone/Dist: 01G	Engine #: J35A74206669	Trans #: P36A6043975
Previous Dealer/Contact	Date	Em Type:	
		RO #: 532674	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/13/2008 1:40:38 PM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 DID YOU ACTIVATE THE ABS
 - 4 REPL THE MOD AND BLEED THE SYS WITH ENG RUNNING.

Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL GOING TO THE FLOOR WHEN APPLY AT STOPS. AFTER TEST DRIVE CAR FOR 10MILES .NO PROBLEM WAS FOUND .AT THIS TIME
NO
YES

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2687511	KENE	09/15/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEELS LOW	MODULATOR; WAIT FOR C/M PARTS	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,916

Dealer #: 207754	TZ: EST	VIN: 5FNRL38748B [REDACTED]	Err:
Dir Cont: RUFUS BLEDSOE	Training %: 93	Year: 2008	Model: ODYSSEY
Serv Ph: (770) 968-1500	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JAMISON KING		Doors: 5DR	WD: 2
Parts Mgr: GEORGE PERKINS		Fact: LINCOLN	Country: USA
Dir Name: WILLETT HONDA SOUTH		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
6871 MT. ZION BLVD.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MORROW GA 30260		Engine #: J35A74206680	Trans #: P36A6043934
Phone: (770) 968-1500	Fax #: 6784222056	Em Type:	
DPSM: GEORGE KELECHECK	Zone/Dist: 07F	RO #: 65205	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

9/15/2008 8:03:32 AM KENE

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 WAIT FOR C/M MODULATOR

Information from Dealer

LOW BRAKE PEDAL
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2686677	RUDYG	09/12/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE	
		Resln Source: None	Date:
		Status: N/A	Mileage: 5,227

Dealer #: 207669	TZ: CST	VIN: 5FNRL38738B	Err:
Dir Cont: MICHAEL LEAE	Training %: 91	Year: 2008	Model: ODYSSEY
Serv Ph: (972) 569-4242	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: KENNY GRANT		Doors: 5DR	WD: 2
Parts Mgr: GALEN HASTINGS		Fact: LINCOLN	Country: USA
Dir Name: HONDA CARS OF MCKINNEY		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
601 S. CENTRAL EXPWY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MCKINNEY TX 75070		Engine #: J35A74207529	Trans #: P36A6048265
Phone: (972) 569-4242	Fax #: 9725694271	Em Type:	
DPSM: AMY CLAWSON	Zone/Dist: 03G	RO #: 448917	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/12/2008 8:07:08 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 NO PARTS REPLACED?
 - 4 TAKE VEH OUT AND GET ABS TO MODULATE. IF PEDAL COMES UP, REPL MODULATOR
 - 5 REPL MODULATOR
 - 6 C/B IF NEW MODULATOR STILL HAS LOW/SOFT PEDAL

Information from Dealer

BRAKE PEDAL GOES TOO FAR DOWN WHEN TRYING TO STOP THE VEHICLE. ANY NEW DEVELOPMENTS ON THIS CONCERN?

NO

NO

IT DID COME UP AFTER MODULATION

OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2765710	GARYR	01/28/2009	EDB	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	REPL MOD PER HSB 07-045	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,026

Dealer #: 207325	TZ: PST	VIN: 5FNRL38428B [REDACTED]	Err:
Dir Cont: JOHN GRUB	Training %: 55	Year: 2008	Model: ODYSSEY
Serv Ph: (310) 515-5700	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MIGUEL ORTIZ		Doors: 5DR	WD: 2
Parts Mgr: JOHN BAACK		Fact: LINCOLN	Country: USA
Dir Name: DCH GARDENA HONDA 15541 SO. WESTERN AVE. GARDENA CA 90249		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (310) 515-5700	Fax #: 3105150561	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: JONAH ROHDE	Zone/Dist: 01F	Engine #: J35A64200627	Trans #: P36A6051879
Previous Dealer/Contact	Date	Em Type:	
		RO #: 807194	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/28/2009 2:50:42 PM GARYR
 1 ORIGINAL COMPLAINT
 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 3 REPL MOD WITH A61

1/28/2009 3:50:28 PM EDB
 4
 5 THEY SAID NO BUT WARR SHOWS REPAIR IN AUG
 6 MODULATOR BUT NOT A61 PREFERRED PART

Information from Dealer

CUST STATES BRAKES PEDAL FEELS LIKE IS FADIING
 NO

DPSM JONAH CALLING IS THIS A REPEAT REPAIR?
 SAME PART?
 THANKS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2755704	GARYR	01/12/2009	RICKT	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT)	FBF: REPLACED ABS MODULATOR	
		Resln Source:	Feedback forms
		Status:	N/A
		Date:	01/14/2009
		Mileage:	6,805

Dealer #: 206574	TZ: PST	VIN: 5FNRL38648B4	Err:
Dir Cont: CODY CAIN	Training %: 84	Year: 2008	Model: ODYSSEY
Serv Ph: (503) 370-3060	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GREG ANDERSON		Doors: 5DR	WD: 2
Parts Mgr: SCOTT GUENTHER		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF SALEM		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
750 COMMERCIAL ST. NE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
SALEM OR 97301		Engine #: J35A74208492	Trans #: P36A6052708
Phone: (503) 370-3060	Fax #: 5033634973	Em Type:	
DPSM: CANDICE	Zone/Dist: 02H	RO #: 939859	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

1/12/2009 4:30:23 PM GARYR

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 REPL MOD

Information from Dealer

SOFT PEDAL AND INTERMITTENLY GOES TO FLOOR
 YES
 BRAKE BLEED DONE AT 5662 MILES

1/19/2009 8:13:06 AM RICKT

5 REF # VIN DATE MODEL MDL YR DLR# AGENT NAME -----
 ----- 2755704
 5FNRL38648B408944 01/14/2009 ODYSSEY 2008 206574
 ALAN_MARSH COMMENTS: REPLACED ABS
 MODULATOR AND BLED BRAKES TEST DROVE OK.

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2615786	STEVEN	05/19/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW SOFT PEDAL	VSA MOD?;REPLACE
		ResIn Source: None
		Date:
		Status: N/A
		Mileage: 1,468

Dealer #: 208258	TZ: EST	VIN: 5FNRL38638B [REDACTED]	Err:
Dir Cont: HERB STEIN	Training %: 97	Year: 2008	Model: ODYSSEY
Serv Ph: (321) 459-3344	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DAVID SKINNER		Doors: 5DR	WD: 2
Parts Mgr: JAMES KREINER		Fact: LINCOLN	Country: USA
Dir Name: SPACE COAST HONDA 1885 WEST HIGHWAY 520 COCOA FL 32926		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (321) 459-3344	Fax #: 3214547395	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: MARUICE NARBONA	Zone/Dist: 07N	Engine #: J35A74209243	Trans #: P36A6057873
Previous Dealer/Contact	Date	Em Type:	
		RO #: 36660	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 5/19/2008 10:32:03 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 VERIFY THE COMPLAINT?
 - 4 LIKE A SPONGY, LOW PEDAL?
 - 5 REPLACE THE VSA MOD, MAKE SURE YOU BLEED THE BRAKES WITH THE ENGINE RUNNING

Information from Dealer

- LOW SOFT PEDAL
- NO
- YES
- YES
- OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2740715	CHRISV	12/15/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,438

Dealer #: 207562	TZ: CST	VIN: 5FNRL38678B [REDACTED]	Err:
Dir Cont: CHRIS PRIMBAS	Training %: 91	Year: 2008	Model: ODYSSEY
Serv Ph: (847) 884-6632	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: KEN WAHL		Doors: 5DR	WD: 2
Parts Mgr: KEVIN KELLEY		Fact: LINCOLN	Country: USA
Dir Name: SCHAUMBURG HONDA AUTOMOBILES 750 EAST GOLF ROAD SCHAUMBURG IL 60173		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (847) 884-6632	Fax #: 8478438733	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: GEORGE MARIS	Zone/Dist: 08E	Engine #: J35A74209382	Trans #: P36A6057859
Previous Dealer/Contact	Date	Em Type:	
		RO #: 788630	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

12/15/2008 8:43:42 AM CHRISV

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REPLACE THE ABS MOD

Information from Dealer

CUSTOMER COMPLAINING BRAKE PEDAL TOO LOW.BLED HYDRAULIC SYSTEM.BRAKE PEDAL SEEMS OK.CUSTOMER NOT SATISFIED.
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2709153	DAVEM	10/21/2008	GARYR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL SOFT	REPL MOD PN 57110-SHJ-A61	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 3,657

Dealer #: 206883	TZ: PST	VIN: 5FNRL38758B [REDACTED]	Err:
Dir Cont: DAN LANDERS	Training %: 95	Year: 2008	Model: ODYSSEY
Serv Ph: (707) 553-1100	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: JIM FOX		Doors: 5DR	WD: 2
Parts Mgr: RON WRIGHT		Fact: LINCOLN	Country: USA
Dir Name: AVERY GREENE HONDA 800 ADMIRAL CALLAGHAN VALLEJO CA 94591		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (707) 553-1100	Fax #: 7075513210	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JASON SCHER	Zone/Dist: 12B	Engine #: J35A74209800	Trans #: P36A6060019
Previous Dealer/Contact	Date	Em Type:	
		RO #: 90054	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 10/21/2008 12:58:37 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 BLEED BRAKES AND ABS MOD> HSB DUE 11/7 OR SOON PER NOTES

Information from Dealer

CUSTOMER STATES BRAKE PEDEL IS SPOGEY TRAVEL TO FAR.
 YES
 MASTER CLY WAS REPLACE. BOOSTER PUSH ROD IS ADJ
 OK.PEDEL HIGHT IS NORMAL 155 MM
 SEE ABOVE
 OK

12/15/2008 1:19:40 PM GARYR

- 6
- 7 BLEED AND ACTIVATE ABS
- 8 RETUR TO CUST

DAN, REPLD MOD PN 57110-SHJ-A61
 FELL NORMAL

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2652744	KENE	07/18/2008	KENE	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	MODULATOR; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 2,745

Dealer #: 207541	TZ: EST	VIN: 5FNRL38648B [REDACTED]	Err:
Dir Cont: JAMES GEORGE	Training %: 59	Year: 2008	Model: ODYSSEY
Serv Ph: (740) 653-7678	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: MIKE SPIRES		Doors: 5DR	WD: 2
Parts Mgr: ALVIN FREY		Fact: LINCOLN	Country: USA
Dir Name: BUCKEYE HONDA 2615 N. MEMORIAL DRIVE LANCASTER OH 43130		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (740) 653-7678	Fax #: 8008708548	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: Dave Stelter	Zone/Dist: 04M	Engine #: J35A74210005	Trans #: P36A6061118
Previous Dealer/Contact	Date	Em Type:	
		RO #: 226736	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/18/2008 7:04:20 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 COMPARE TO LIKE 08
 - 5 REPLACE MODULATOR

Information from Dealer

SOFT BRAKE PEDAL, PEDAL FADES TO FLOOR AFTER STOPPING
 YES
 BLED SYSTEM 3 TIMES PER SERVICE MANUAL, NO IMPROVEMENT, REPLACED MASTER CYLINDER AND BLED SYSTEM AGAIN. NO IMPROVEMENT. BLED SYSTEM USING A POWER BLEEDER, STILL NO IMPROVEMENT
 YES, THIS IS LIKE STEPPING ON A SPONGE

7/23/2008 12:35:31 PM KENE

- 6
- 7 DID YOU COMPARE TO LIKE
- 8 THEN NORMAL, FAXED SUPER BLEED

MASTER CYLINDER REPLACED, NO DIFFERENCE. BLED SYSTEM PER SERVICE MANUAL, NO DIFFERENCE, POWER BLED SYSTEM. NO DIFFERENCE. REPLACED ABS MODULATOR PER TECH LINE AND POWER BLED SYSTEM. WAS A LOT BETTER. CUSTOMER STILL NOT HAPPY. ANY THING ELSE WE CAN TRY. LAST TIME BRAKES WERE BLED, BLEEDER VALVES WERE COATED WITH GREASE SO NOT TO GET AIR AROUND THREADS.
 YES, I DONT THINK THERE IS A PROBLEM

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2693497	GARYR	09/24/2008	STEVEN	2

Code **Original Complaint**
P 4150 BRAKE FEEL (VERY SOFT)

Probable Cause/Solution
 REPL MOD AND SUPER BLEED

ResIn Source: None
Status: N/A

Date:
Mileage: 1,680

Dealer #: 208066	TZ: EST	VIN: 5FNRL38668B [REDACTED]	Err:
Dir Cont: ERIC SEK	Training %: 66	Year: 2008	Model: ODYSSEY
Serv Ph: (732) 974-2211	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: WILLIAM JOHNSTON		Doors: 5DR	WD: 2
Parts Mgr: JOSEPH FERRARA		Fact: LINCOLN	Country: USA
Dir Name: COAST HONDA 2110 HWY 35 SEA GIRT NJ 08750		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (732) 974-2211	Fax #: 7329742104	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ANDREW MCGOWAN	Zone/Dist: 05K	Engine #: J35A74210123	Trans #: P36A6061907
Previous Dealer/Contact	Date	Em Type:	
		RO #: 75175	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/24/2008 11:11:01 AM GARYR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPL MOD AND FAXED SUPER BLEED

- 9/24/2008 11:33:29 AM STEVEN
- 4
 - 5 FAXED SUPERBLEED

Information from Dealer

THE BRAKE PEDAL IS GOING TO THE FLOOR AND FEELS VERY SOFT
 REPLD M/C IMPROVED

CAN YOU REFAX ME THE SHEET

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2658512	KENE	07/28/2008	KENE	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL LOW	MODULATOR; COMPARE TO LIKE YEAR
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 3,757

Dealer #: 208287	TZ: PST	VIN: 5FNRL38428E [REDACTED]	Err:
Dir Cont: ARMANDO	Training %: 78	Year: 2008	Model: ODYSSEY
Serv Ph: (310) 834-4773	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: MATT BALIN		Doors: 5DR	WD: 2
Parts Mgr: GERRY KAPILOFF		Fact: LINCOLN	Country: USA
Dir Name: CARSON HONDA		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
1435 E. 223RD STREET		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
CARSON CA 90745		Engine #: J35A64201089	Trans #: P36A6062417
Phone: (310) 834-4773	Fax #: 3108342368	Em Type:	
DPSM: JONAH ROHDE	Zone/Dist: 01F	RO #: 151559	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 7/28/2008 11:53:14 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 COMPARE TO LIKE, IF NOT RIGHT REPLACE MODULATOR

Information from Dealer

BRAKE PEDAL FEELS SPONGY
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2721515	CHRISV	11/11/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,847

Dealer #: 207651	TZ: MST	VIN: 5FNRL38798B [REDACTED]	Err:
Dir Cont: JUSTIN GREEN	Training %: 66	Year: 2008	Model: ODYSSEY
Serv Ph: (303) 772-2900	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MICHAEL HAMMONTREE		Doors: 5DR	WD: 2
Parts Mgr: JEFF WHORLOW		Fact: LINCOLN	Country: USA
Dir Name: FRONTIER HONDA LTD. 710 SOUTH MAIN STREET LONGMONT CO 80501		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (303) 772-2900	Fax #: 3037723979	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: SCOTT ELACQUA	Zone/Dist: 10J	Engine #: J35A74210296	Trans #: P36A6063198
Previous Dealer/Contact	Date	Em Type:	
		RO #: 149631	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

11/11/2008 12:49:24 PM CHRISV

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 TAKE PICS BUT IT SOUNDS LIKE THE ABS MOD

Information from Dealer

CUSTOMER SAYS PEDAL SINKS ALL THE WAY TO THE FLOOR... VERIFIED PROBLEM... EXCESSIVE BRAKE DUST ON ALL 4 WHEELS..... REMOVED CALIPERS AND LOOKS TO BELEAKING BREAK FLUID FROM ALL 4 CALIPERS, BUT ALSO LOOKS LIKE SOME COULD BE ASSY. GREASE, BRAKE FLUID RESERVOIR A LITTLE UNDER MAX...

NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2744995	STEVEN	12/22/2008	STEVEN	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL FEELS SOFT	TECH SAYS BOTH FRONT CALIPERS ARE LEAKING	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,870

Dealer #: 207988	TZ: PST	VIN: 5FNRL38708B [REDACTED]	Err:
Dir Cont: WILSON CANJURA	Training %: 35	Year: 2008	Model: ODYSSEY
Serv Ph: (530) 758-8770	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: DOUGLAS CONRAD		Doors: 5DR	WD: 2
Parts Mgr: DAVE FORTIER		Fact: LINCOLN	Country: USA
Dir Name: UNIVERSITY HONDA 4343 CHILES ROAD DAVIS CA 95618		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (530) 758-8770	Fax #: (530) 758-8041	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: BARRY CHANDLER	Zone/Dist: 12C	Engine #: J35A74211935	Trans #: P36A6071394
Previous Dealer/Contact	Date	Em Type:	
		RO #: 30457	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/22/2008 11:32:15 AM STEVEN
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 SO YOU VERIFIED THE SOFT PDEAL
 - 4 DID YOU REPLACE THE CALIPERS
 - 5 WELL REPLACE THEM AND BLEED THE BRAKES, SEE IF YOU HAVE A NORMAL PEDAL

Information from Dealer

OWNER STATES THE BRAKE PEDAL FELT SOFT IS LOW, BRAKE INSPECTION FRONT AND REAR BRAKE PADS ARE GREEN, FOUND FRONT CALIPERS ARE LEAKING BOTH SIDE INNER BOOT.

NO

YES AND BOTH CALIPERS ARE LEAKING, THE PISTON BOOTS ARE FULL OF FLUID

NOT YET

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2703078	DAVEM	10/10/2008	CHRISR	3

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL IS VERY SOFT	MSG: ACTIVATED ABS 10X TWICE FIXED SOFT PEDAL	
		ResIn Source:	Message center
		Status:	N/A
		Date:	10/10/2008
		Mileage:	690

Dealer #: 206588	TZ: MST	VIN: 5FNRL386X8B- [REDACTED]	Err:
Dir Cont: NICHOLAS	Training %: 75	Year: 2008	Model: ODYSSEY
Serv Ph: (303) 794-8195	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CHRIS CALHOUN		Doors: 5DR	WD: 2
Parts Mgr: JAY ANDRE		Fact: LINCOLN	Country: USA
Dir Name: RALPH SCHOMP HONDA 5700 S. BROADWAY LITTLETON CO 80121		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (303) 794-8195	Fax #: 3037307814	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: JALEEN CLARK	Zone/Dist: 10C	Engine #: J35A74212097	Trans #: P36A6072316
Previous Dealer/Contact	Date	Em Type:	
		RO #: 716844	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

10/10/2008 7:48:59 AM DAVEM

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 VRFY?

4 ABS MOD?

5 TRY THAT NEXT

10/10/2008 10:10:08 AM RUDYG

6 10/10/2008 10:10:58 AM RUDYG

7 TRY ACTIVATING ABS 8-10 TIMES AGAIN. IF THIS DOESN'T FIX IT, REPL VSA MODULATOR

10/10/2008 1:15:58 PM CHRISR

8

Information from Dealer

BRAKE PEDAL IS VERY SOFT, PEDAL HAS GONE TO FLOOR ONCE FOR CUSTOMER. PERFORMED BRAKE SYSTEM BLEEDING, NO CHANGE, PERFORMED BRAKE SYSTEM TEST IN SERVICE MANUAL 19-4, MEASUREMENT INCREASE ONLY 3 MM

NO

YES

????

OK

(NICK) ACTIVATING ABS ABOUT 10 TIMES AND IT SEEMED OK, BUT IT STARTED FEELING SOFT AGAIN AFTER SITTING FOR 10-15 MIN.

OK

MSG: AFTER ACTIVATING ABS A SECOND 10X THE PEDAL IS GOOD

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2695779	CHRISR	09/29/2008	CHRISR	2

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL TO FLOOR	BRAKE MASTER?; UNABLE TO DUPLICATE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 1,835

Dealer #: 208412	TZ: EST	VIN: 5FNRL38608B [REDACTED]	Err:
Dir Cont: MICHAEL TOTH	Training %: 38	Year: 2008	Model: ODYSSEY
Serv Ph: (724) 632-6854	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr:		Doors: 5DR	WD: 2
Parts Mgr: KEITH HARRIETT		Fact: LINCOLN	Country: USA
Dir Name: RAINBOW HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
3153 NATIONAL PIKE		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
RICHEYVILLE PA 15358		Engine #: J35A74212358	Trans #: P36A6073898
Phone: (724) 632-6854	Fax #: 7246326535	Em Type:	
DPSM: BRUCE WILSON	Zone/Dist: 05N	RO #: 67074	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 9/29/2008 10:22:22 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 CAN YOU DUP
 - 5 CK FOR BRG PLAY BY ROCKING WHEEL
 - 6 DO SOME HARD TIGHT CORNERING LEFT AND RIGHT, THEN SEE HOW FIRST BRAKE APP FEELS
 - 7 GO ON TEST DRIVE WITH CUST AND TRY TO UNDERSTAND AND DUP WHAT IS GOING ON, POSS PEDAL FADE

Information from Dealer

CUST COMPLAINT THAT BRAKE PEDAL GOES TO THE FLOOR WHEN AT A STOP. TECHS BEFORE ME HAVE REPLACED ABS MOD. AND L.F. CALIPER.

YES

ABS MOD. , L.F. CALIPER

NO, PEDAL IS FIRM STOPPING

OK

OK

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2676215	KENE	08/26/2008	KENE	1

Code **Original Complaint**
P 4150 BRAKE PEDAL GOES TO FLOOR

Probable Cause/Solution
MODULATOR; REPLACE

ResIn Source: None
Status: N/A

Date:
Mileage: 4,532

Dealer #: 208221	TZ: EST	VIN: 5FNRL38618B [REDACTED]	Err:
Dir Cont: DANIEL	Training %: 76	Year: 2008	Model: ODYSSEY
Serv Ph: (239) 433-8383	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CLAUDE BABINEAU		Doors: 5DR	WD: 2
Parts Mgr: BECCA KROEGER		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF FT. MYERS 14020 S. TAMIAMI TRAIL FORT MYERS FL 33912		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (239) 433-8383	Fax #: 2394338392	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ERIN BAILEY	Zone/Dist: 07K	Engine #: J35A74212948	Trans #: P36A6076640
Previous Dealer/Contact	Date	Em Type:	
		RO #: 105877	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/26/2008 6:27:23 AM KENE
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CHECK FLUID VOLUME, IF OK, THEN MODULATOR

Information from Dealer

BRAKE PEDAL GOES TO FLOOR NO LEAKS FOUND BLEED
BRAKES PEDAL STILL GOES TO FLOOR
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2673387	CHRISV	08/20/2008	CHRISV	1

Code	Original Complaint	Probable Cause/Solution
P 4150	SOFT PEDAL	ABS MOD; REPLACE
		Resln Source: None
		Status: N/A
		Date: _____
		Mileage: 2,330

Dealer #: 206663	TZ: CST	VIN: 5FNRL38798B [REDACTED]	Err:
Dir Cont: BRYAN WILLIAMS	Training %: 31	Year: 2008	Model: ODYSSEY
Serv Ph: (405) 634-1486	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: MICHAEL OLSTAD		Doors: 5DR	WD: 2
Parts Mgr: LARRY DOANE		Fact: LINCOLN	Country: USA
Dir Name: ESKRIDGE HONDA		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
1030 I-240 ACCESS ROAD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
OKLAHOMA CITY	OK 73139	Engine #: J35A74212989	Trans #: P36A6076761
Phone: (405) 634-1486	Fax #: 4056313434	Em Type:	
DPSM: TONY DANG	Zone/Dist: 10B	RO #: 158878	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 8/20/2008 12:08:15 PM CHRISV
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 CAN YOU DUP
 - 4 REPLACE THE ABS MOD

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL GOES TO THE FLOOR
 NO
 IT IS A LITTLE SOFT. REPLACED THE M/C THEN BLED BUT NC

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2750298	JOHNB	01/05/2009	JOHNB	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE PEDAL SOFT	POSS MODULATOR;BLEED,REPLACE MODULATOR	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 6,999

Dealer #: 208431	TZ: EST	VIN: 5FNRL38488B [REDACTED]	Err:
Dir Cont: KEN BOZARTH	Training %: 85	Year: 2008	Model: ODYSSEY
Serv Ph: (609) 641-1900	Extn:	Tran: 5AT	Trim: EX
Serv Mgr: ANGELA JENORIKI		Doors: 5DR	WD: 2
Parts Mgr:		Fact: LINCOLN	Country: USA
Dir Name: BOARDWALK HONDA 6807 TILTON ROAD PLEASANTVILLE NJ 08232		Desc: ODYSSEY 5DR EX 6CYL 244.0 HP 3.5 L	
Phone: (609) 641-1900	Fax #: (609) 641-4063	WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
DPSM: ANDREW MCGOWAN	Zone/Dist: 05K	Engine #: J35A64202011	Trans #: P36A6083818
Previous Dealer/Contact	Date	Em Type:	
		RO #: 83433	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/5/2009 8:56:34 AM JOHNB
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 BLEED SYSTEM,IF POSS EXERCISE ABS;IF IMPROVES WITH BLEEDING SYSTEM,LIKELY MODULATOR;REPLACE
 - 5 LOW, SOFT BRAKE PEDAL (R&R MODULATOR, NO MORE SUPERBLEED) Tech Line Knowledge Base Name: 10532
Issue Date: 29-Apr-2008 Source: HTL-INFO

Information from Dealer

PEDAL LOW ALMOST TO FLOOR
NO
ANY KNOWNS

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2640429	RUDYG	06/27/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL (SOFT, LOW)	VSA MODULATOR?; REPLACE	
		ResIn Source: None	Date:
		Status: N/A	Mileage: 4,260

Dealer #: 208221	TZ: EST	VIN: 5FNRL38738B4 [REDACTED]	Err:
Dir Cont: MICHAEL VANCE	Training %: 14	Year: 2008	Model: ODYSSEY
Serv Ph: (239) 433-8383	Extn:	Tran: 5AT	Trim: EX-LRES
Serv Mgr: CLAUDE BABINEAU		Doors: 5DR	WD: 2
Parts Mgr: BECCA KROEGER		Fact: LINCOLN	Country: USA
Dir Name: HONDA OF FT. MYERS 14020 S. TAMIAMI TRAIL FORT MYERS FL 33912		Desc: ODYSSEY 5DR EX-L RES 6CYL 241.0	
Phone: (239) 433-8383	Fax #: 2394338392	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
DPSM: ERIN BAILEY	Zone/Dist: 07K	Engine #: J35A74215110	Trans #: P36A6086850
Previous Dealer/Contact	Date	Em Type:	
		RO #: 101356	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/27/2008 10:20:34 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4 SO IT WAS OK FOR AWHILE AFTER BRAKES BLED?
 - 5 REPL VSA MODULATOR

Information from Dealer

CUSTOMER COMPLAINT OF LOW BRAKE PEDAL, COMES CLOSE TO GOING TO FLOOR SOMETIMES. HAS TO PUMP PEDAL MULTIPLE TIMES TO GET PRESSURE.

YES

BLED BRAKES ON PREVIOUS VISIT, FOUND TO HAVE SMALL AMOUNT OF AIR IN SYTEM. COMPLETED BLEEDING OF BRAKE SYSTEM, VEHICLE WAS FINE AFTER WORK WAS COMPLETED.

YES

OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2745483	DAVIDK	12/23/2008	DAVIDK	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT)	ABS?; REPLACE HSB 07-045
		Resln Source: None
		Status: N/A
		Date:
		Mileage: 5,827

Dealer #: 206862	TZ: CST	VIN: 5FNRL38608B [REDACTED]	Err:
Dir Cont: DAVE DEWEY	Training %: 87	Year: 2008	Model: ODYSSEY
Serv Ph: (608) 273-3344	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: CHUCK HOWARTH		Doors: 5DR	WD: 2
Parts Mgr: DAVID DUNAHEE		Fact: LINCOLN	Country: USA
Dir Name: ZIMBRICK HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
1601 WEST BELTLINE HWY		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
MADISON WI 53713		Engine #: J35A74215397	Trans #: P36A6088351
Phone: (608) 273-3344	Fax #: 6082713506	Em Type:	
DPSM: KEITH LEVINS	Zone/Dist: 08H	RO #: 417335	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 12/23/2008 7:42:48 AM DAVIDK
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 REPLACE ABS MODULATOR HSB WILL BE OUT 07-045. SOME SPUNGY IS NORMAL. COMPAIR TO K/G CAR

Information from Dealer

BRAKE PEDAL GOES ALMOST TO THE FLOOR BEFORE BRAKING STARTS. HAPPENS VERY FREQUENTLY. VERIFIED CONCERN. ALL CALIPER SLIDES ARE OK. TRIED BLEEDING THE BRAKES-DID NOT IMPROVE PEDAL FEEL
NO

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2639691	RUDYG	06/26/2008	RUDYG	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPL PER K/B 15032
		Resin Source: None
		Status: N/A
		Date: _____
		Mileage: 1,293

Dealer #: 208411	TZ: EST	VIN: 5FNRL38638B [REDACTED]
Dir Cont: LAURENT ANDY	Training %: 86	Year: 2008
Serv Ph: 774-760-0500	Extn:	Tran: 5AT
Serv Mgr: RICHARD MURRAY		Doors: 5DR
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
DPSM: DAN ENDERLE	Zone/Dist: 09G	Engine #: J35A74215475
Previous Dealer/Contact	Date	Trans #: P36A6088283
		Em Type:
		RO #: 69532
		Case Type: Technical
		W.O. #:

Tech Line Suggests

- 6/26/2008 10:18:48 AM RUDYG
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 WILL PEDAL COME UP IF BRAKES BLED?
 - 5 DID CUST SAY IT WAS ALWAYS LOW?
 - 6 REPLACE MODULATOR

Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL SEEMS TO CATCH VERY LOW
NO
NO LEAKS
HAVE NOT DONE IT YET
NO, IT BELONGS TO THE FATHER OF ONE OF OUR EMPLOYEES AND HE SAID IT WAS NOT LIKE THIS WHEN HE FIRST GOT IT
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2678903	DAVEM	08/29/2008	GARYR	3

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE SOFT AFTER NEW MOD	PRE-C/M PART; TRY 57110-SHJ-A61 PART #
		Resln Source: None
		Status: N/A
		Date: Mileage: 3,265

Dealer #: 208411	TZ: EST	VIN: 5FNRL38638B [REDACTED]
Dir Cont: DENNIS ADAMS	Training %: 44	Year: 2008
Serv Ph: 774-760-0500	Extn:	Tran: 5AT
Serv Mgr: RICHARD MURRAY		Doors: 5DR
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA
DPSM: DAN ENDERLE	Zone/Dist: 09G	Engine #: J35A74215475
Previous Dealer/Contact	Date	Trans #: P36A6088283
		Em Type:
		RO #: 75498
		Case Type: Technical
		W.O. #:

Tech Line Suggests

- 8/29/2008 10:12:54 AM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 try this part #, 57110-SHJ-A61. I JUST GOT THIS FROM THE MODEL TEAM, BUT IT NEEDS TO BE CBOd
 - 6 SENT FBF

Information from Dealer

BRAKE PEDAL CATCHES VERY LOW
 YES
 REPLACED ABS MODULATOR
 1,800MILES AGO WE RPLCD THE MOD AND IT WAS OK, BUT
 NOW BACK FOR THE SAME CONCERN AND WE HAVE VRFD
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2806652	DAVEM	04/16/2009	DAVEM	1

Code	Original Complaint	Probable Cause/Solution	
P 4150	BRAKE FEEL LOW	PRE-C/M UNIT; RPLC	
		Resln Source:	None
		Status:	N/A
		Date:	
		Mileage:	10,420

Dealer #: 208411	TZ: EST	VIN: 5FNRL38638B [REDACTED]	Err:
Dir Cont: DENNIS ADAMS	Training %: 45	Year: 2008	Model: ODYSSEY
Serv Ph: 774-760-0500	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: RICHARD MURRAY		Doors: 5DR	WD: 2
Parts Mgr: JONATHAN WHITE		Fact: LINCOLN	Country: USA
Dir Name: HERB CHAMBERS HONDA OF WESTBOROUGH 350 TURNPIKE ROAD WESTBOROUGH MA 01581		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
Phone: (774) 760-0500	Fax #: 7747600520	WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	Engine #: J35A74215475
DPSM: DAN ENDERLE	Zone/Dist: 09G	Trans #: P36A6088283	
Previous Dealer/Contact	Date	Em Type:	
		RO #: 91763	
		Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 4/16/2009 12:38:00 PM DAVEM
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3 PREVIOUS REPAIR DESCRIPTION
 - 4
 - 5 SO YOU RPLC IT BEOFRE 1/14/09?
 - 6 RPLC AGAIN SINCE THE MOD WAS A PER-C/M UNIT

Information from Dealer

BRAKES CATCHING VERY LOW AGAIN
 YES
 ABS MODULATOR
 WE RPLCD THE MOD IN 9/08 FOR LOW PDL, BUT BACK AGAIN
 NOW FOR SAME THING
 YES
 OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2753439	CHRISR	01/08/2009	CHRISR	1

Code **Original Complaint**
P 4150 BRAKE PEDAL LOW

Probable Cause/Solution
MOD?; REPLACE MODULATOR

ResIn Source: None

Date:

Status: N/A

Mileage: 3,171

Dealer #: 208405	TZ: EST	VIN: 5FNRL38688B [REDACTED]	Err:
Dir Cont: FLOYD TUTTLE	Training %: 84	Year: 2008	Model: ODYSSEY
Serv Ph: 616-667-4500	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: GARY REEVES		Doors: 5DR	WD: 2
Parts Mgr: JAMES BOS		Fact: LINCOLN	Country: USA
Dir Name: RIVERTOWN HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
4260 KENOWA AVENUE, SW		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
GRANDVILLE MI 49418		Engine #: J35A74215713	Trans #: P36A6089429
Phone: (616) 667-4500	Fax #:	Em Type:	
DPSM: STEVE WALTERS	Zone/Dist: 04G	RO #: 080235	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 1/8/2009 10:57:42 AM CHRISR
- 1 ORIGINAL COMPLAINT
 - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
 - 3
 - 4 THERE IS A BULLETIN PENDING, REPLACE THE MODULATOR

Information from Dealer

LOW BRAKE PEDAL
NO
I ALREADY BLED OUT BUT THE FEEL IS LOW
OK

Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2633615	CHRISR	06/17/2008	KEITHC	4

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL FEEL LOW	MODULATOR?, REPL AND DO SUPER BLEED
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 1,940

Dealer #: 206620	TZ: EST	VIN: 5FNRL38618B [REDACTED]	Err:
Dir Cont: DEXTER JACKSON	Training %: 76	Year: 2008	Model: ODYSSEY
Serv Ph: (850) 576-5165	Extn:	Tran: 5AT	Trim: EX-L
Serv Mgr: DON MONDA		Doors: 5DR	WD: 2
Parts Mgr: TERRY WEBER		Fact: LINCOLN	Country: USA
Dir Name: PROCTOR HONDA		Desc: ODYSSEY 5DR EX-L 6CYL 241.0 HP 3.5	
2373 W. TENNESSEE ST.		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG, USA	
TALLAHASSEE FL 32304		Engine #: J35A74215926	Trans #: P36A6090753
Phone: (850) 576-5165	Fax #: 8505761660	Em Type:	
DPSM: GEORGE OPPEL	Zone/Dist: 07G	RO #: 672839	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

Tech Line Suggests

- 6/17/2008 11:09:35 AM CHRISR
- 1 ORIGINAL COMPLAINT

- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 CAN YOU DUP

- 5 REPL MODULATOR AND DO SUPER BLEED (FAXED)

Information from Dealer

CUSTOMER COMPLAINS OF SPONGY PEDAL REPLACED MASTERCYLINDER AND BLEAD SYSTEM CUSTOMER SAYS PEDAL FEE LS THE SAME.IS THERE ANY THING ON BRAKES WITH THE 08

YES

MASTER CYLINDER

WELL YEA BUT IT FEELS LIKE ANOTHER 08 ODYSSEY BUT I THINK ITS TOO LOW

OK

6/19/2008 10:18:07 AM KEITHC

- 6
- 7 COMPARE TO K/G
- 8 RETURN TO CUST

REPLACED MODULATOR, FEELS BETTER, BUT STILL TO LOW ABOUT THE SAME

6/19/2008 12:41:20 PM TOMP

- 9
- 10 PHONE STARTED TO BREAK UP THEN WENT DEAD

DEXTER

6/19/2008 12:52:28 PM KEITHC

- 11
- 12 PEDAL HEIGHT
- 13
- 14 REPLACE MODULATOR

JAMES, S/F, FEELS LIKE IT'S GOT TO MUCH FREEPLAY, FEELS SOFT

LOOKS NORMAL

FELT BETTER AFTER ABS STOPS