

PE09-024

HONDA

7/24/2009

ATTACHMENT Q4

ACCORD FIELD REPORT

ACCORD 2003 PAGE 2, 2004 PG 105,

2005 PG 313, 2006 PG 429, 2007 PG

455, HYBRID 2005 PG 504

ACCORD HYBRID 2007 FIELD

REPORT PG 529

PE09-024

HONDA

7/24/2009

ATTACHMENT Q4

ACCORD V6 2003

FIELD REPORT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1700876	GARYR	12/16/2005	GARYR	1

**Code**    **Original Complaint**  
P 4150    BRKE PEDAL SINKS

**Probable Cause/Solution**  
ACTIVATE ABS?; REPL MOD

**Resln Source:**    None  
**Status:**            N/A

**Date:**  
**Mileage:**    35,480

<b>Dealer #:</b> 207808	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM826X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDREW ZEISLER	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (801) 295-4477	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CARY WINGET		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CRAIG WILSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WILLEY HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
2215 SOUTH 500 WEST	UT 84010	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (801) 295-4477	<b>Fax #:</b> (801) 295-6831	<b>Em Type:</b>	
<b>DPSM:</b> Kelly Goodwin	<b>Zone/Dist:</b> 10F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

12/16/2005	GARYR
1 12/16/05 14:44:03 ISIS:----->	BRAKE PEDAL SINKS TO THE FLOOR.
2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
3 THIS PROBLEM?----->	NO
4 12/16/05 14:44:11 GARYR:----->	
5 ACTIVATE ABS AND BLEED	
6 IF PEDAL IMPROVES REPL THE MOD	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1391687	JOHNB	07/08/2004	TOMP	5

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL TO FLOOR	MODULATOR; HAVE DPSM EVALUATE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 13,471

<b>Dealer #:</b> 208158	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82623A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> STEVEN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (941) 743-8883	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEVE GAY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PHILLIP BOYLES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CHARLOTTE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1252 TAMIAMI TRAIL	FL 33953	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (941) 743-8883	<b>Fax #:</b> (941) 743-4487	<b>Em Type:</b>	
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

Tech Line Suggests

Information from Dealer

7/8/2004	JOHNB	
1	07/08/04 12:41:40 ISIS:----->	BRAKE PEDAL GOES TO FLOOR - MOSTLY IN AM WHILE
2		BACKING - OWNER STATES SHE HAS TO PUMP BRAKE
3		PEDAL
4	07/08/04 12:47:41 JOHNB:----->	WE ARE NOT ABLE TO PRODUCE,BRAKE WORK FINE,ANY
5		KNOWNS?
6	NO KNOWN ISSUES,..SO SINCE THE PEDAL WAS	
	REPORTED TO THE FLOOR?,DID THE CUSTOMER LOOSE	
	ALL	
7		BRAKES----->NO
8	SO THEN PRESUME POSSIBLY A SOFT OR LOW	POSSIBLY
	PEDAL->	
9	CUSTOMER INVOLVED IN ANY ACCIDENTS,HIT ANY	
	OBJECTS,OR INJURED	
10		NO,NONE;CAR NOT DAMAGED
11	WILL FAX "ALLEGED BRAKE FAILURE" CHECKS AND	
	PROCEDURES;NEED TO INSPECT BRAKE SYSTEM	
12		COMPLETELY;NOTE ALL FINDINGS;PRODUCE
13		COMPLAINT;PRESSURE BLEED,EXERCISE ABS AND
		PRESSURE
14		BLEED AGAIN;CB WITH ALL FINDINGS;DPSM IF
15		NECESSARY
16	PLEASE ALSO SEE:	
17	HSN-96/02I BRAKE PDL SINKS @ STOPS (M/CYL TEST	
	#2)	
18	HSN-95/02C BRAKE PEDAL SINKS @STOPS (M/CYL	
	TEST #1)	
19	FAXED:	
20	HTL-INFO ALLEGED BRAKE FAILURE (POLICY)	
21	FAX# 941 743 4487	
22	07/09/04 07:30:04 GEORGEK:----->	John, since this only happens in the AM it is
23		likely that the complaint is related to the brake
24		booster check valve, please refer the tech to HSB
25		04-012. thanks
26	07/12/04 06:36:42 KENE:----->	TOOK THE CAR HOME AND WHEN I 1ST STEPPED ON
27		THE BRAKE THE PEDAL WENT ALMOST TO THE FLOOR,
28		CAN PUMP THE PEDAL AND IT GETS NORMAL THEN OK
29		THE REST OF THE DAY
30	HARD PEDAL OR LOW PEDAL?----->	LOW, HAS MORE TRAVEL THAN NORMAL. WE REPLACED
31		THE MASTER CYL AND SAME
32	HAVE DPSM EVALUATE THE MODULATOR	
33	09/02/04 06:29:59 TOMP:----->	
34	09/02/04 06:29:12 ISIS:----->	WE LOST THE REFERENCE # TO THIS CAR BACK IN
35		JULY
36	SO ALL YOU NEED IS THE REF NO?	
37		YES.
38	GAVE.	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1634952	LANCEK	08/25/2005	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL IS LOW	ABS MODULATOR; REPLACE THE ABS MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
	<b>Date:</b>	
	<b>Mileage:</b>	41,090

<b>Dealer #:</b> 207132	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM826X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SETH TYSON	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (425) 355-7500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> WESLEY POSTLE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WESLEY POSTLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> KLEIN HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
10611 EVERGREEN WAY SO		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
EVERETT WA 98204		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (425) 355-7500	<b>Fax #:</b> (425) 347-8400	<b>Em Type:</b>	
<b>DPSM:</b> PETER HOLT	<b>Zone/Dist:</b> 02A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/25/2005 LANCEK
- 1 08/25/05 10:06:24 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6
  - 7 08/25/05 10:06:49 LANCEK:----->
  - 8 DUPLICATE?----->
  - 9 IF YOU BLEED THE BRAKES DOES THE PEDAL
  - 10 COME BACK UP?----->
  - 11 REPLACE THE ABS MODULATOR

### Information from Dealer

CUSTOMER STATES PEDAL IS VERY LOW WHEN BRAKES APPLIED

YES

BLEED BRAKES PEDAL FIRM AFTER 4K PEDAL VERY LOW AGAIN.

CUST STATES THE BRAKE PEDAL IS LOW.

YES

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1535419	GARYR	03/11/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SINKS	ACTIVATE ABS AND BLEED?; REPL MOD	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 39,899

<b>Dealer #:</b> 207921	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOSEPH PABON	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (219) 922-3100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SHAWN HAUGH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVE PROPECK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BOSAK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
9800 INDIANAPOLIS BLVD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
HIGHLAND IN 46322		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (219) 922-3100	<b>Fax #:</b> (219) 922-3113	<b>Em Type:</b>	
<b>DPSM:</b> TIA MARIE BATTLE	<b>Zone/Dist:</b> 08F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/11/2005 GARYR
- 1 03/11/05 13:23:20 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 03/11/05 13:23:28 GARYR:----->
  - 5 ACTIVATE ABS 3X DRIVING THE BLEED
  - 6 IF PEDAL RETURNS TO NORMAL REPL THE MOD

### Information from Dealer

PEDAL SINKS TOO FLOOR

NO

REPLD M/C N/C

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1462135	KEITHC	11/04/2004	KEITHC	1

**Code**    **Original Complaint**  
P 4150    BRKE PEDAL LOW

**Probable Cause/Solution**  
EXCERSIZE ABS, REPLACE MODULATOR

**ResIn Source:**    None  
**Status:**            N/A

**Date:**  
**Mileage:**    30,514

<b>Dealer #:</b> 208015	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82693A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KENNY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (270) 444-6632	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DON COOKSEY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DON COOKSEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BLUEGRASS HONDA 3201 PARK AVENUE PADUCAH                    KY 42001		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (270) 444-6632	<b>Fax #:</b> (270) 575-9805	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> David Jackson	<b>Zone/Dist:</b> 08K	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

- 11/4/2004                    KEITHC
- 1 11/04/04 09:25:48 ISIS:----->
  - 2 11/04/04 09:26:16 KEITHC:----->
  - 3 EXCERSIZE ABS, REPLACE MODULATOR

LOW BRAKE PEDAL  
CAR STOPS, PEDAL ALMOST TO FLOOR



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1916645	JIMH	09/01/2006	JIMH	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	POOR BRAKE PEDAL	ABS MODULATOR?; INSP MOD FOR INTERNAL LEAK		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 37,183

<b>Dealer #:</b> 208225	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82273A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> THOMAS JOYCE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (603) 893-7766	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> CURT GRENIER		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PETER MICHAUD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROCKINGHAM HONDA		<b>Desc:</b> ACCORD 2DR LX-V6 6CYL 240.0HP 3.0L	
360 NORTH BROADWAY		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
SALEM NH 03079		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (603) 893-7766	<b>Fax #:</b> (603) 893-3039	<b>Em Type:</b>	
<b>DPSM:</b> John Sytulek	<b>Zone/Dist:</b> 09J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/1/2006 JIMH

1 09/01/06 13:56:32 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6 09/01/06 13:57:08 JAMESH:----->

7 CHECK THE BRAKE SW ADJ

8 CHECK THE FOR AIR IN LINES

9 CHECK ABS MODULATOR FOR AN INTERNAL LEAK

### Information from Dealer

BRAKE PEDAL IS SOFT AND BRAKES DO NOT STOP AS WELLAS THEY SHOULD.

YES

BRAKE MASTER BRAKE BOOSTER AND BLEED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1598765	KEITHC	06/28/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 36,000

<b>Dealer #:</b> 206624	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66563A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (386) 253-4478	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL LUTTRELL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RALPH MORFORD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JON HALL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
330 NORTH NOVA ROAD	FL 32114	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
DAYTONA BEACH		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (386) 253-4478	<b>Fax #:</b> (386) 253-4512	<b>Em Type:</b>	
<b>DPSM:</b> DAVID CATHCART	<b>Zone/Dist:</b> 07J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/28/2005 KEITHC
- 1 06/28/05 07:03:45 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 7 THIS PROBLEM?----->
  - 8 IF YES, REPAIR DESCRIPTION?----->
  - 9 06/28/05 07:04:18 KEITHC:----->
  - 10 REPLACE MODULATOR----->

### Information from Dealer

BRAKE PEDAL TO FLOOR, 2 MASTER CYLS REPLACED, 1ST AT 27878 & 35292, OWNER CALLED ME BY PHONE TODAY & SAID ONCE AGAIN PEDAL TO FLOOR, ACTUAL MILEAGE UN K DUE TO OUT OF TOWN & WILL BRING BACK TODAY IN AFTERNOON.

YES

2 MASTER CYLS, & SB 03-069A

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2283611	CHRISV	02/23/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD?; MOD ABS THEN BLEED SYSTEM
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 53,219</span>

<b>Dealer #:</b> 207592	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82733A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WHEELER	<b>Training %:</b> 0	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (410) 363-8700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MICHAEL THOMPSON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROD HOBBS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NORTHWEST HONDA		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0 HP	
9701 REISTERSTOWN ROAD		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
OWINGS MILLS MD 21117		<b>Engine #:</b> J30A41035126	<b>Trans #:</b> BAYA5035562
<b>Phone:</b> (410) 363-8700	<b>Fax #:</b> (410) 363-4231	<b>Em Type:</b>	
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>RO #:</b> 281251	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/23/2007 11:08:14 AM CHRISV
- 1
  - 2
  - 3 ANY HISTORY OF BRAKE WORK
  - 4 GO OUT AND MOD THE ABS A COUPLE OF TIMES THEN REBLEED THE SYSTEM. IF IT COMES BACK REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR  
 BLED SYSTEM AND SEEMS TO BE FINE RIGHT NOW BUT I  
 DONT WANT A COME BACK  
 FIRST TIME THE CUST HAS BEEN HERE. IT DOES HAVE A/M  
 BRAKE PADS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1394859	TOMP	07/14/2004	PAULI	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW BRAKE PEDAL	FAULTY ABS MODULATOR; REPLACEMENT?
		Resln Source: None
		Status: P WPI
		Date: _____
		Mileage: 18,615

Dealer #: 206568	TZ: PST	VIN: 1HGCM66503A [REDACTED]	Err:
Dir Cont: AUGUSTINE	Training %:	Year: 2003	Model: ACCORD V6
Serv Ph: (310) 264-4900	Extn:	Tran: 5AT	Trim: EX-V6
Serv Mgr: ALVIN FIKE		Doors: 4DR	WD: 2
Parts Mgr: IVAN GUTIERREZ SOTO		Fact: MARYSVILLE	Country: USA
Dir Name: HONDA OF SANTA MONICA		Desc: ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1720 SANTA MONICA BLVD		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,	
SANTA MONICA CA 90404		Engine #: _____	Trans #: _____
Phone: (310) 264-4900	Fax #: (310) 828-1159	Em Type:	
DPSM: WALTER ADAMS	Zone/Dist: 01D	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

## Tech Line Suggests

## Information from Dealer

7/14/2004	TOMP	
1	07/14/04 09:28:16 ISIS:----->	WHEN BRAKING THE WILL DROP NOTICEABLY
2	07/14/04 09:28:25 TOMP:----->	AUGUSTINE:
3		REPLACED THE MASTER CYLINDER AND VACUUM
4		BOOSTER.
5	WHY WERE THOSE PARTS REPLACED?	
6		
7		BRAKE PEDAL WAS LOW; SO REPLACE MASTER
8		CYLINDER.
9		THEN HE COME AND THERE IS A NOISE IN THE
10		BRAKES.
11		SO REPLACE THE BOOSTER FOR THE NOISE.
12		TODAY CUSTOMER COME AND THE BRAKE PEDAL IS TO
13	HAVE YOU DRIVEN THE CAR?----->	THE FLOOR.
14	DOES THE CAR STOP?----->	YES
15	EXERCISE ABS; THEN BLEED THE BRAKES.	YES
16	IF PEDAL FEEL IS OK; ABS MODULATOR IS FAULTY.	
17	07/14/04 12:54:17 PAULI:----->	WILL ARRANGE FOR PART>HAM, JEREMY GERRARD
18		FAXED SHIP REQUEST
19	07/22/04 14:15:36 PAULI:----->	CARL, ADVISOR
20	STATUS?----->	NO PRTS RPLCD, CAR RETURNED TO CUST
21	WHAT HAPPENED?----->	PER TL, TECH BLED & EXERCISED BRKE SYSTEM. IT
22		WAS OK, SO WE RELEASED.
23	IF AFTER DOING THE BLEEDING & EXERCISES, THE	
24	MODULATOR SHOULD HAVE BEEN REPLACED!----->	THATS NOT WHAT TECH SAID...
25	PLSE ARRANGE TO R&R MODULATOR & SEND TO	
26	FACTORY	
27	I WILL REFAX SHIP INFO TO YOU----->	OK
28	07/29/04 11:42:49 PAULI:----->	FAXED SHIP REQUEST
29		VALERIE,ADVISOR
30		HAVE PRTS, WAITING FOR CUST
31	08/04/04 12:45:33 PAULI:----->	REFAXED SHIP INFO
32	08/05/04 10:44:05 PAULI:----->	NO CLM
33		VALERIE
34	THANKS	CUST MISSED APPOINT, WILL RESCHEDUL
35		
36	08/11/04 11:05:08 PAULI:----->	REFAXED SHIP REQUEST
37		NO CLM
38		CARL, ADVISOR
39	09/20/04 14:40:24 PAULI:----->	WILL SEND WHEN DONE, WE HAVE YOUR REQUEST
40		CLM #3111151 (\$819.19/ PAID 8/20/04)
41	DLR HAS DCS MSG TO SEND TO HAM WPI	R&R 57110-SDB-023

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1730069	LANCEK	01/30/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL FEELS LOW	MODULATOR; EXERCICE ABS AND BLEED ARE PER SM
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 33,173

<b>Dealer #:</b> 208194	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM826X3A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> JOSH BENNETT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (423) 478-5301	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> THOMAS BARROW III		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICK WATKINS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> HONDA OF CLEVELAND		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
2701 S. LEE HIGHWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CLEVELAND TN 37311		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (423) 478-5301	<b>Fax #:</b> (423) 473-6782	<b>Em Type:</b>	
<b>DPSM:</b> Michael Murphey	<b>Zone/Dist:</b> 07B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/30/2006 LANCEK
- 1 01/30/06 13:30:09 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 01/30/06 13:30:17 LANCEK:----->
  - 5 CHECK BRAKE SYSTEM, SLIDE PINS?----->
  - 6 EXERCISE THE ABS, AND BLEED AS PER THE SM 2-3X.
  - 7 IF THE PEDAL FEEL IS NORMAL REPLACE THE ABS
  - 8 MODULATOR
  - 9
  - 10

### Information from Dealer

BRAKES FEEL SPONGEY.

NO  
BRAKES FEEL LOW, HAVE REPLACED THE MASTER CYL.  
YES, THEY ARE GOOD.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1400226	DAVEK	07/22/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	PEDDLE LOW AND SOFT	ABS MODULATOR?; REPLACE HTL 4150		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P HAM	<b>Mileage:</b> 25,537

<b>Dealer #:</b> 206594	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82653A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RAFAEL	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (210) 680-3371	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RUSSELL ZEMIS		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ALLEN POOLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GUNN HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
14610 IH 10 WEST	TX 78249	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAN ANTONIO		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (210) 680-3371	<b>Fax #:</b> (210) 647-5545	<b>Em Type:</b>	
<b>DPSM:</b> JERRY MEADE	<b>Zone/Dist:</b> 03B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/22/2004 DAVEK

1 07/22/04 13:51:11 ISIS:----->

2 07/22/04 13:51:30 DAVEK:----->

3 ?----->

4 ?----->

5

6 PEDDLE PUMP UP ?----->

7 REPLACE ABS MODULATOR HTL 4150

8 PEND TO PAUL FOR SHIPPING TO Jeremy Gerrard.

9 07/22/04 14:02:25 PAULI:----->

10

11 07/29/04 09:51:11 PAULI:----->

12

13

14 07/30/04 09:38:51 PAULI:----->

15

### Information from Dealer

BRAKE PEDAL GOES TOO FAR TO THE FLOOR  
 1X WE REPLACED MASTER AND BLEED.3 WEEK LATER  
 2X BLEED AND ROLLED  
 3X WE CALLED YOU. PEDDLE IS VERRY LOW. BLEED  
 SYSTEM AND IT HELPED BUT STILL VERRY LOW  
 A LITTLE.

WILL ARRANGE  
 FAXED SHIP REQUEST  
 PARIS,ADVISOR  
 DONE PER RO #101485  
 REFAXED INFO>LINDA,WARR  
 LINDA  
 WE SENT PER A/B #8245-5913-1990

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1546597	CHRISV	03/31/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW PEDAL	ABS MOD; REPLACE		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 8,179

<b>Dealer #:</b> 208322	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82663A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DAVID TILIMON	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (419) 893-5581	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MARK JOHNSON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DONALD DRISCOLL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JIM WHITE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1505 REYNOLDS ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MAUMEE OH 43537		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (419) 893-5581	<b>Fax #:</b> (419) 893-2079	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 2/4/09	<b>Zone/Dist:</b> 04B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/31/2005 CHRISV

1 03/31/05 11:48:16 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 03/31/05 11:48:25 CHRISV:----->

6 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL FADES WHEN APPLIED AND CAR IS HARD TO STOP!!

NO

M/C HAS BEEN REPLACED 2X ALREADY



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1566641	JOHNB	05/04/2005	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL DROPS AT STOPS	POSSIBLY PUSHING THROUGH THE BOOSTER?;GV CHKS		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 66,513

<b>Dealer #:</b> 207988	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82623A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PAUL COLE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (530) 758-8770	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DOUGLAS CONRAD		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVE FORTIER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> UNIVERSITY HONDA 4343 CHILES ROAD DAVIS CA 95618		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (530) 758-8770	<b>Fax #:</b> (530) 758-8041	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BARRY CHANDLER	<b>Zone/Dist:</b> 12C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

5/4/2005	JOHNB
<p>1 05/04/05 14:51:47 ISIS:-----&gt;</p> <p>2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR</p> <p>3 THIS PROBLEM?-----&gt;</p> <p>4 IF YES, REPAIR DESCRIPTION?-----&gt;</p> <p>5 05/04/05 14:52:06 JOHNB:-----&gt;</p> <p>6</p> <p>7</p> <p>8</p> <p>9</p> <p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15 SO THIS IS ONLY WHEN THE VEHICLE HAS ALREADY STOPPED</p> <p>16</p> <p>17 APPEAR TO BE PUSHING THROUGH THE BOOSTER-----&gt;</p> <p>18 PLEASE PERFORM THESE CHKS:</p> <p>19 HSN-96/02I BRAKE PDL SINKS @ STOPS (M/CYL TEST #2)</p> <p>20 HSN-95/02C BRAKE PEDAL SINKS @STOPS (M/CYL TEST #1)</p> <p>21 IF NOT PUSHING THROUGH BOOSTER AND NEW MASTER CHECKS OK;THEN PRESSURE BLEED SYSTEM;THEN EXERCISE</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p> <p>26</p>	<p>BRAKE PEDAL FADES</p> <p>YES</p> <p>REPLACED BRAKE MASTER CYL.</p> <p>CAR HAD ALL BRAKES REPLACED AT AN INDEPENDENT REPAIR;NOT SURE IF HONDA PARTS;NEW PADS OF SOME TYPE WERE INSTALLED;AND IT APPEARS THEY BLED THE SYSTEM;THE COMPLAINT CUSTOMER HAS IT WITH THE BRAKE PEDAL DROPPING;WHEN YOU COME TO A COMPLETE STOP THE PEDAL WILL DROP FURTHER I HAVE REPLACED THE MASTER AND BLED THE SYSTEM WITH A VACUUM BLEEDER AND PUMP BLEEDING WITH THE PEDAL NO CHANGE;IF YOU SHUT THE ENGINE OFF THE BRAKE PEDAL NO LONGER DROPS</p> <p>YES</p> <p>NOOO</p> <p>ABS IN A SAFE LOCATION;THEN PRESSURE BLEED AGAIN;NOTE PEDAL FEEL;MAKE SURE THIS PEDAL FEEL IS NOT RELATED TO DISHED OR BEYOND DIMENSIONED ROTORS,SOFT OR THIN AFTERMARKET PADS,OR ANYTHING RELATING TO THEIR REPAIRS.</p>

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1768305	KEITHC	03/14/2006	JOHNB	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	PRESS BLEED,EXERCISE,PRESS BLEED;RE-EVAL;CB		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 29,216

<b>Dealer #:</b> 206917	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82623A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KEVIN HAUGLIE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (414) 328-3500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MATTHEW SMEISKA		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CRAIG MANKA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SCHLOSSMANN'S HONDA CITY		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
3450 SO. 108TH STREET	WI 53227	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (414) 328-3500	<b>Fax #:</b> (414) 328-3531	<b>Em Type:</b>	
<b>DPSM:</b> Wayne Nicklas	<b>Zone/Dist:</b> 08B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

Tech Line Suggests

Information from Dealer

3/23/2006

KEITHC

- 1 03/14/06 14:23:12 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 03/14/06 14:23:46 KEITHC:----->
- 5 POSS MODULATOR----->
- 6 EXCERCIZE ABS----->
- 7 IF IT FEELS BETTER, REPLACE MODULATOR----->
- 8 03/21/06 13:16:21 KEITHC:----->
- 9
- 10 DOES ABS WORK----->
- 11
- 12 PEDAL HI/HARD W/O ENGINE----->
- 13 DROP MORE THAN 1" WHEN ENGINE IS STARTED----->
- 14 CAN YOU PUMP IT UP----->
- 15 POSS BENT CALPER BRACKET----->
- 16 03/23/06 11:55:39 johnb:----->
- 17
- 18 SO SINCE YOU STILL ARE HAVING BRAKE ISSUES WITH  
THIS CAR,LET'S REVIEW WHAT YOU HAVE DONE SO  
FAR
- 19 ----->OK
- 20 YOU HAVE REPLACED?----->
- 21
- 22
- 23
- 24
- 25 ANY SYSTEM LEAKS----->
- 26 AND YOU PEDAL DOES EXACTLY?----->
- 27 DOES VEHICLE HOLD IN GEAR AGAINST THE BRAKES->
- 28 WHAT ABOUT DRIVING,HOW DO THE BRAKES WORK----->
- 29 THIS PEDAL DOES NOT COMPARE TO FEEL OR  
OPERATION AS A KG?
- 30
- 31 IS THERE,OR WAS THERE ANY CONTAMINATION IN THE  
BRAKE FLUID?
- 32
- 33 HAVE YOU TRIED TO APPLY METAL BLOCKS OR  
CLAMPS TO THE CALIPER PISTONS TO STOP PISTONS  
FROM
- 34
- 35 ----->YES,STILL THE SAME
- 36 YOU APPEAR TO BE DEALING WITH AIR,HOW ARE YOU  
BLEEDING THE CAR
- 37
- 38 SO YOU ARE PRESSURE BLEEDING?----->
- 39 HOW MANY TIMES----->
- 40 PRESSURE BLEED AGAIN,THEN EXERCISE ABS IN A  
SAFE LOCATION;THEN PRESSURE BLEED  
AGAIN;RE-EVAL
- 41
- 42 HSN-96/02I BRAKE PDL SINKS @ STOPS (M/CYL TEST  
#2)
- 43 HSN-95/02C BRAKE PEDAL SINKS @STOPS (M/CYL  
TEST #1)

LOW PEDAL AFTER LF BRAKE CALIPER REPLACEMENT

NO  
REPLACED L/F CALIPER, SLIDE PIN STUCK

SYSTEM FELT BETTER, REPLACED MODULATOR, N/C  
PEDAL SINKS WITH HARD APPLICATION  
YES  
REPLACED M/C, N/C  
YES  
YES, ALMOST GOES TO THE FLOOR  
YES, THEN IT DROPS AFTER YOU RELEASE

CALIPER BRACKET NOT BENT;NOTHING TOUCHING  
CALIPER

MASTER AND MODULATOR;CAR HAS NEW PADS AND  
ROTORS;CALIPERS MOVE FREELY AND ARE NOT  
BINDING;THE LF FT FRONT CALIPER WAS REPLACED  
TWICE WITH NO CHANGE;PARK BRAKE ADJUSTMENT  
OK,NOTHING BINDING  
NONE  
DROPS NEAR THE FLOOR AT STOPS  
YES  
THEY STOP THE CAR,CAN ABS CAR,BUT PEDAL SINKS

NO

NONE

MOVING;THEN NOTICE WHAT THE PEDAL DOES

PUMPING THE PEDAL AND POWER BLEEDING  
YES  
ONCE

PEDAL;CB;ALSO PLEASE SEE:

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2339807	STEVEN	05/03/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW AND SPONGY	TCS MOD?, ACTIVATE ABS, BLEED BRAKES. REPLACE MOD
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 22,113

<b>Dealer #:</b> 208128	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82603A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TSUTOMU	<b>Training %:</b> 68	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (818) 782-3400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DENNIS KRAMER		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PATRICK BIGGS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MILLER HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
5355 VAN NUYS BLVD.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
VAN NUYS CA 91401		<b>Engine #:</b> J30A41049214	<b>Trans #:</b> BAYA5049396
<b>Phone:</b> (818) 782-3400	<b>Fax #:</b> (818) 779-0840	<b>Em Type:</b>	
<b>DPSM:</b> WALTER ADAMS	<b>Zone/Dist:</b> 01D	<b>RO #:</b> 23294	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

5/3/2007 11:14:00 AM	STEVEN	
1		BRAKE PEDAL BECOMES SPONGY AFTER PUTTING NEW PADS ON FRONT AND REAR
2 ANY REPAIRS MADE YET?		YES MASTER CYL
3 DID YOU CUT THE ROTORS?		YES JUST THE FRONT
4 ON CAR LATHE?		YES
5 IS THE BRACKET HOLDING THE LATHE BENT, DOES IT CUT THE ROTORS IN A CONE SHAPE?		UM I HAVE NOTICED THEY SOMETIME LOOK CONE SHAPED
6 THAT COULD BE YOUR CAUSE, BUT HAVE YOU EVER HAD ANY PROBLEMS BEFORE		NO
7 HOW LOW DOES THE PEDAL GO		TO THE FLOOR
8 DOES IT FEEL LIKE ITS ON A SPRING		YES
9 HOW ARE YOU BLEED TE BRAKES?		PUSHING THE PEDAL
10 ACTIVATE THE ABS, AND BLEED THE BRAKES AGAIN. IF THE BRAKES HAVE A HARD PEDAL MOMENTARILY REPLACE THE TCS MOD		OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1836053	DAVEM	06/02/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL TOO LOW	AIR IN SYSTEM?;BLEED SYATEM>EXRCS ABS	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,432

<b>Dealer #:</b> 208275	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> FABIO VIGGIANI	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (305) 856-3000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHANDLER NELSEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHANDLER NELSEN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BRICKELL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
665 S.W. 8TH STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MIAMI FL 33130		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (305) 856-3000	<b>Fax #:</b> (305) 250-4115	<b>Em Type:</b>	
<b>DPSM:</b> KEVIN MCCLUNG	<b>Zone/Dist:</b> 07R	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/2/2006 DAVEM
- 1 06/02/06 07:13:14 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 06/02/06 07:14:32 DAVEM:----->
  - 5 VRFY?----->
  - 6 WHAT HAVE YOU DONE?----->
  - 7 YOU HAVE NOT BLED YET?----->
  - 8 START THERE AND EXRCS ABS NEXT----->

### Information from Dealer

CUST STATES BRAKE PEDAL TOO LOW WHEN BRAKING

NO  
see above  
YES. STEP ON BRAKE PDL AND IT SLOWLY SINKS  
NOTHING  
NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1448799	RAYD	10/13/2004	PAULI	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS, SPONGY 3X	11/11: REPLACED THE ABS MODULATOR FIXED
	<b>Resin Source:</b>	Spoke w/ Dealer
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 19,490

<b>Dealer #:</b> 208178 <b>Dir Cont:</b> MIKE MCBRIDE <b>Serv Ph:</b> (504) 888-2277 <b>Serv Mgr:</b> THOMAS HINES <b>Parts Mgr:</b> RUSSELL WROTEN <b>Dir Name:</b> ROYAL HONDA 5600 VETERANS BLVD. METAIRIE LA 70003  <b>Phone:</b> (504) 888-2277 <b>Fax #:</b> (504) 780-0689 <b>DPSM:</b> DANIEL FYFFE <b>Zone/Dist:</b> 03E <b>Previous Dealer/Contact</b> <b>Date</b>	<b>TZ:</b> CST <b>Training %:</b> <b>Extn:</b>	<b>VIN:</b> 1HGCM66583A [REDACTED] <b>Err:</b> <b>Year:</b> 2003 <b>Model:</b> ACCORD V6 <b>Tran:</b> 5AT <b>Trim:</b> EX-V6 <b>Doors:</b> 4DR <b>WD:</b> 2 <b>Fact:</b> MARYSVILLE <b>Country:</b> USA <b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L <b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, <b>Engine #:</b> <b>Trans #:</b> <b>Em Type:</b> <b>RO #:</b> <b>Case Type:</b> Technical <b>W.O. #:</b>
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### Tech Line Suggests

### Information from Dealer

10/13/2004	RAYD
1 10/13/04 09:52:03 ISIS:-----> 2 10/13/04 09:53:42 RAYD:-----> 3 4 5 6 7 DID YOU EXERCISE THE ABS BEFORE BLEEDING?----> 8 TRY THAT 9 11/09/04 14:22:25 ISIS:-----> 10 11 12 11/09/04 14:22:41 TOMP:-----> 13 14 REPLACE ABS MODULATOR. 15 BLEED BRAKES; EXERCISE ABS AND BLEED AGAIN WITH 16 PRESSURE BLEEDER. 17 11/09/04 15:59:38PAULI:-----> 18 11/11/04 08:00:56 JAMESH:-----> 19 11/11/04 09:33:00PAULI:-----> 20 21 11/12/04 16:01:42PAULI:-----> 22 09/01/06 13:35:25pauli:----->	BRAKES SEEM SPONGY THE CAR CAME IN A WHILE BACK WITH A SPONGY PEDAL, I BLEAD THE BRAKES AND IT WAS FINE, THEN IT CAME BACK AGAIN SO I REPLACED THE M/C AND LET IT GO, NOW IT IS BACK AGAIN WITH THE SAME COMPLAINT NO  BRAKE PADLE SINKS DIFFRENT DEALER INSTALLED MASTER AND FRONT AND REAR BRAKES AND CUT THE ROTORS PEDAL STILL SINKS JAMES: 21103 MI.  FAXED SHIP REQUEST KEN: REPLACED THE ABS MODULATOR FIXED EMAIL FROM DLR, BEING SENT TODAY (A/B #7921-3470-8321) ABS MOD RCVD--FRWD>GK ABS MOD SCRAPPED PER GK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1917960	TOMP	09/05/2006	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL LOW	FAULTY ABS MODULATOR; REPLACEMENT		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 35,067

<b>Dealer #:</b> 206890	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66563A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOSEPH	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 445-5300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> NORBERT GALLEGUS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS ESTES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AUTOWEST HONDA FREMONT 5780 CUSHING PARKWAY FREMONT CA 94538		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (510) 445-5300	<b>Fax #:</b> (510) 252-5046	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> STEVE TULEJA	<b>Zone/Dist:</b> 12F	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

9/5/2006 TOMP

1 09/05/06 12:13:58 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5 09/05/06 12:14:09 TOMP:----->

6

7

8

9

10 FAULTY ABS MODULATOR

### Information from Dealer

BRAKE PEDAL LOW

YES

BRAKES 4

JOE:

REPLACED BRAKE MASTERCYLINDER.

CAR BACK TODAY WITH LOW PEDAL.

BLD BRAKES AND PEDAL FEELS FINE NOW.

IT'S DONE THIS TWICE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1710208	KENE	01/04/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SOFT	MODULATOR; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 60,871

<b>Dealer #:</b> 206908	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66553A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KEITH GARRETT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (434) 385-6045	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KEVIN HABERMAS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> THOMAS GLASS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BILLY CRAFT HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
3914 OLD FOREST ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LYNCHBURG VA 24501		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (434) 385-6045	<b>Fax #:</b> (434) 385-7390	<b>Em Type:</b>	
<b>DPSM:</b> Monroe Nute	<b>Zone/Dist:</b> 06G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/4/2006 KENE

1 01/04/06 12:57:22 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 01/04/06 12:57:41 KENE:----->

7 CAR STOPS?----->

8 ACTIVATE ABS AND IF BETTER, REMAN TCS

MODULATOR

9

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR AND FEELS WEAK

YES

BRAKE MASTER CYLINDER REPLACED AND REAR BRAKES

REPLACED

REPLACED MASTER AND STILL HAVE A SOFT PEDAL

YES



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1550957	GARYR	04/07/2005	TOMP	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL SINKS	MODULATOR?; REPL
		ResIn Source: None
		Status: N/A
		Date: _____
		Mileage: 38,738

<b>Dealer #:</b> 208334 <b>Dir Cont:</b> PAUL LYON <b>Serv Ph:</b> 859-624-2288 <b>Serv Mgr:</b> <b>Parts Mgr:</b> <b>Dir Name:</b> VALENTINE HONDA 1180DR.ROBERT R.MARTIN RICHMOND KY 40475 <b>Phone:</b> 859-624-2288 <b>Fax #:</b> (859) 779-1053 <b>DPSM:</b> JOHN WIGGILL <b>Zone/Dist:</b> 04K <b>Previous Dealer/Contact</b> <b>Date</b>	<b>TZ:</b> EST <b>Training %:</b> <b>Extn:</b>	<b>VIN:</b> 1HGCM66583A [REDACTED] <b>Err:</b> <b>Year:</b> 2003 <b>Model:</b> ACCORD V6 <b>Tran:</b> 5AT <b>Trim:</b> EX-V6 <b>Doors:</b> 4DR <b>WD:</b> 2 <b>Fact:</b> MARYSVILLE <b>Country:</b> USA <b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L <b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, <b>Engine #:</b> <b>Trans #:</b> <b>Em Type:</b> <b>RO #:</b> <b>Case Type:</b> Technical <b>W.O. #:</b>
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### Tech Line Suggests

- 4/7/2005      GARYR
- 1 04/07/05 14:02:20 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 04/07/05 14:02:30 GARYR:----->
  - 7 ACTIVATE ABS. IF PEDAL IMPROVES REPL THE MOD.
  - 8 04/08/05 13:09:07 TOMP:----->
  - 9
  - 10
  - 11 WHICH IS?----->
  - 12 DOES CAR FAIL TO STOP?----->
  - 13 WERE BRAKES PRESSURE BLED?----->
  - 14 EXERCISE ABS, THEN PRESSURE BLEED BRAKES.
  - 15 POSSIBLE NORMAL PEDAL FEEL; COMPARE TO OTHER  
LIKE CARS

### Information from Dealer

BRAKE PEDAL SINKS - MASTER CYLINDER HAS BEEN REPLACED - BRAKES BLED THREE TIMES - ALL CALIPERS, SLIDE PINS, ETC... CHECKED - ALL O.K.

NO

PAUL:  
REPLACED THE ABS MODULATOR AND STILL HAVE THE PROBLEM.  
THE PEDAL IS SOFT.

NO

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1436677	TOMP	09/23/2004	RONM	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW, USE PARK	FAULTY BRAKE MASTER CYLINDER; REPLACEMENT
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 15,066

<b>Dealer #:</b> 207738	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BARNEY LEE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (941) 758-7997	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> NANCY ATKIN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GEORGE NICHOLS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARS OF BRADENTON		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5515 14TH STREET WEST		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BRADENTON FL 34207		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (941) 758-7997	<b>Fax #:</b> (941) 752-2136	<b>Em Type:</b>	
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/23/2004 TOMP

1 09/23/04 07:35:38 ISIS:----->

2

3

4 09/23/04 07:35:47 TOMP:----->

5 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

6

7 DOES CAR EVER FAIL TO STOP?----->

8

9 HOW CAN I HELP YOU?----->

10 WHAT HAVE YOU DONE?----->

11 DID YOU PERFORM THE M/C TEST PER HSN-96/02

12

13 DID THE M/C PASS OR FAIL?----->

14 DID YOU REPLACE IT?----->

15 SINCE YOU TOLD ME EARLIER THAT YOU HAD TO USE

16 THE PARKING BRAKE TO STOP THE CAR, I WOULD SUGGEST

17 THAT YOU START WITH THE M/C, AS THE SN TEST INDICATED.

18 SOME LOW PEDAL CONDITIONS CAN BE CAUSED BY THE ABS

19 MODULATOR. BUT YOUR STATED SYMPTOM DOES NOT FIT.

20 09/27/04 15:21:25 RONM:----->

21 D220146 HUTSON BARNEY LEE 090904 W A 0030

TECHNICIAN 8%

22

23

### Information from Dealer

CUST. STATES BRAKE PEDAL GOES TO THE FLOOR, SOFT PEDAL, ALL THE TIME. ALSO INTERMITTENT BRAKE NOISES.

BJ:

YES.

HAD TO USE PARKING BRAKE TO STOP WHEN PULLING INTO MY SERVICE BAY.

WHAT SHOULD WE DO?

BLEMED THE BRAKES AND CHECKED THE M/C.

YES.

THE SHOP FOREMAN SAID IT FAILED.

NO; S/F SAID TO CALL FIRST.

EMAILED TO DPSM

## Tech Line Contact Report

T/L Ref # 1656658	Created By TOMP	Date Created 10/03/2005	Last Edited By PAULI	# of Edits 1
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<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL GOES TO FLOOR	FAULTY ABS MODULATOR;REPAIR AS NEEDED		
		<b>Resin Source:</b> None	<b>Date:</b>	
		<b>Status:</b> P MAP	<b>Mileage:</b> 21,736	

<b>Dealer #:</b> 207738	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X3A	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM LUCAS	<b>Training %:</b> 0	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (941) 758-7997	<b>Extn:</b>	<b>Trans:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> NANCY ATKIN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GEORGE NICHOLS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARS OF BRADENTON		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0 L	
5515 14TH STREET WEST		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, LEATHER, USA	
BRADENTON FL 34207		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (941) 758-7997	<b>Fax #:</b> (941) 752-2136	<b>Em Type:</b> KA	
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/03/2005 12:00:00 AM TOMP

1 10/03/05 12:01:37 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6

7

8

9 10/03/05 12:01:52 TOMP:----->

10 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

11

12 WHAT HAVE YOU DONE TODAY?----->

13 EXERCISE ABS; THEN PRESSURE BLEED BRAKES.

14 DOES THE BRAKE PEDAL FEEL NORMAL?

15 YES: ABS MODULATOR IS FAULTY

16 NO: LOOK FOR OTHER CAUSE.

17 10/03/05 13:58:46PAULI:----->

18

19

20 10/10/05 09:17:06PAULI:----->

21 10/10/05 12:58:04PAULI:----->

22

23

24 10/11/05 12:35:33PAULI:----->

25

### Information from Dealer

BRAKE PEDAL LOW

YES

THIS VEHICLE HAS HAD BRAKE MASTER CYLINDER REPLACED TWICE BFORE. ONCE AT 9/23/04 AND AGAIN ON 7/12/05. REPAIR FIXED PROBLEM BOTH TIMES BUT VEHICLE RETURNED AT LATER DATES WITH SAME CONCERN

BILL:

YES:

CHECKED FOR LEAKS.

WILL ARRANGE ABS MOD>MAP, directly to Jeremy Gerrard.

FAXED SHIP REQUEST

NO CLM?

TAMMY,ADVISOR

DONE PER RO #119231

REFAXED SHIP REQUEST

JASON

WE SENT PER A/B #8525-2693-7325

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1853254	TOMP	06/21/2006	JIMH	4

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	MODULATOR?; INSPECT		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 51,358

<b>Dealer #:</b> 206996	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82663A	<b>Err:</b>
<b>Dir Cont:</b> STEVEN HULTZ	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (254) 690-7355	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KENNETH BROWN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> NEIL MENTZER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CLEO BAY HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
3907 E.CEN.-TEX EXPY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
KILLEEN TX 76543		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (254) 690-7355	<b>Fax #:</b> (254) 690-1632	<b>Em Type:</b>	
<b>DPSM:</b> JERRY MEADE	<b>Zone/Dist:</b> 03B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/17/2006 TOMP

- 1 06/21/06 14:04:39 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 06/21/06 14:04:51 TOMP:----->
- 6 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
- 7
- 8
- 9 DOES CAR STOP?----->
- 10 WHEN WAS M/C AND MODULATOR REPLACED?----->
- 11 DID CAR LEAVE FIXED?----->
- 12
- 13 HOW WERE THE BRAKES BLED?----->
- 14 CHECK/ADJUST BRAKE PEDAL HEIGHT
- 15 USE PRESSURE BLEEDER TO BLEED THE BRAKES
- 16 08/02/06 14:04:59 KENE:----->
- 17 CONTAMINATED?----->
- 18 WHEN DID IT START FOR CUST?----->
- 19 CHECK VOLUME OF FLUID FROM MASTER. BLOCK OFF
- 20 THE CALIPERS
- 21 08/17/06 12:12:02 ROSSL:----->
- 22 TRANSFER TO GENERAL----->
- 23 08/17/06 12:30:23 JAMESH:----->
- 24 CHECK BRAKE HARDWARE
- 25 CK BRAKE SW ADJ
- 26 IF HAPPENS AFTER MODULATION, REPLACE
- MODULATOR
- 27 D/C MODULATOR CONNECTOR TO SEE IF STOPS.
- 28

### Information from Dealer

BRAKEPEDAL GOES TO THE FLOOR

YES

REPLACED MASTERCYLINDER AND ABS MODULATOR

STEVE:

YES

BRAKE PEDAL GOES STRAIGHT TO THE FLOOR.

NO, HAVE TO PUMP IT A COUPLE OF TIMES.

MONTH AGO.

NO, CAR HAS NOT LEFT; THE DEALER OWNS IT, USED

CAR.

MANUALLY.

PRESSURE BLEEDER DID NOT FIX

NO

TRADE IN, ITS A USED CAR

HAPPENS 1 IN 10 TIMES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2764748	DAVIDK	01/27/2009	DAVIDK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE FEEL (SOFT)	ABS?; REPLACE HSB 07-045		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 80,738

<b>Dealer #:</b> 207859	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66573A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RAYMOND CHOW	<b>Training %:</b> 97	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (650) 579-6810	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ERIC USHER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MIKE HARVEY HONDA 200 CALIFORNIA DRIVE BURLINGAME CA 94010		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (650) 579-6810	<b>Fax #:</b> 6505794218	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> LARRY O'BRIEN	<b>Zone/Dist:</b> 12H	<b>Engine #:</b> J30A41021155	<b>Trans #:</b> BAYA5021543
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 419251	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

1/27/2009 11:30:37 AM	DAVIDK	
1 ORIGINAL COMPLAINT		BRAKE PEDAL GO TO THE FLOOR
2 PREVIOUS REPAIRS OR PARTS REPLACED?		YES
3 PREVIOUS REPAIR DESCRIPTION		WE REPLACED BRAKE MASTER CYLINDER 2 TIMES
4		I SEE HSB 07-045. SHOULD I DO IT.
5 HAS IT BEEN DONE		NO,
6 THEN YES. YOU HAVE A SOFT PEDAL AND A BULLETIN FOR A SOFT PEDAL. REPALCE THE VSA.		

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1586124	PETERL	06/07/2005	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	SOFT BRAKE PEDAL	AIR IN SYSTEM; BLEED AFTER PERFORMING PANIC STOPS
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 35,344

<b>Dealer #:</b> 206956	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ERIC TREVINO	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (760) 438-1818	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MARIO GARCIA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> IGNACIO VALDEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOEHN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5454 PASEO DEL NORTE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CARLSBAD CA 92008		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (760) 438-1818	<b>Fax #:</b> (760) 438-2536	<b>Em Type:</b>	
<b>DPSM:</b> KEN ILLMAN	<b>Zone/Dist:</b> 01J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/7/2005 PETERL

- 1 06/07/05 09:14:47 ISIS:----->
- 2
- 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 4 THIS PROBLEM?----->
- 5 06/07/05 09:15:02 PETERL:----->
- 6
- 7 DID YOU ACTIVATE THE ABS----->
- 8 DID YOU BLEED AFTER CYCLING THE ABS----->
- 9 A/M ACCESS----->
- 10 CAN YOU STOP----->
- 11 BLEED AND RECHECK AFTER PANIC.

### Information from Dealer

AFTER FRONT BRAKES WERE DONE BRAKE PEDAL BECAME SOFT BLEED BRAKES SEVRAL TIMES PEDAL STILL SOFT.

NO

WE RESURFACED ROTORS AND REPLACED PADS NOW PEDAL IS LOW.

YES GOT A LITTLE BETTER

NO

NONE

YES IT SOFT BUT ITS NOT ON FLOOR.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1768007	KENE	03/14/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL SOFT AND LOW	MODULATOR; REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 14,724

<b>Dealer #:</b> 208100	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82633A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> THANGYEN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 582-1300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> LARRY CREWSE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRIAN ENG		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF HAYWARD 24919 MISSION BLVD. HAYWARD CA 94544		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (510) 582-1300	<b>Fax #:</b> (510) 582-0779	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> STEVE TULEJA	<b>Zone/Dist:</b> 12F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/14/2006 KENE

1 03/14/06 12:14:14 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 IF YES, REPAIR DESCRIPTION?----->

8 03/14/06 12:14:36 KENE:----->

9 REPLACE MODULATOR

10

### Information from Dealer

ROAD TEST THE CAR AND THE BRAKE PEDAL WAS SOFT AND ALMOST GO TO THE FLOOR, AND THE BRAKE MASTER CYLINDER WAS REPLACED, ALSO BRAKE LINE BEEN BLED BY OTHER TECH TWICE

YES

REPLACE MASTER CYLINDER AND BLEED BRAKE LINE

BRAKE PEDAL LOW

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1557184	JIMH	04/19/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SPONGY	ABS MODULATOR?; INSPECT FOR AIR, REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 34,031

<b>Dealer #:</b> 206916	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66503A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> NORMAN LOVE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (804) 414-1950	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KARL SOLOE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RONALD REESE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COLONIAL HONDA 2100 WALTHALL CENTER D CHESTER VA 23836		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (804) 733-0700	<b>Fax #:</b> (804) 414-1956	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> JENNIFER KAMLER	<b>Zone/Dist:</b> 06H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/19/2005 JIMH
- 1 04/19/05 10:27:13 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 04/19/05 10:33:35 JAMESH:----->
  - 5 CHECK FOR AIR IN SYSTEM. IF AIR IN SYSTEM
  - 6 WITHOUT LEAK OR LOW FLUID, REPLACE THE ABS
  - 7 MODULATOR
  - 8
  - 9
  - 10
  - 11

### Information from Dealer

LOW BRAKE PEDAL  
NO



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1709871	JIMH	01/04/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL LOW	MODULTATOR?; TEST, REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 75,496

<b>Dealer #:</b> 208037	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GREGGORY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (636) 928-1155	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DANIEL SCHWEIGER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOB HARPER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ED NAPLETON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
4780 NO. SERVICE ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAINT PETERS MO 63376		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (636) 928-1155	<b>Fax #:</b> (636) 447-4040	<b>Em Type:</b>	
<b>DPSM:</b> JOHN LENON	<b>Zone/Dist:</b> 08J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/4/2006 JIMH
- 1 01/04/06 09:25:36 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 01/04/06 09:25:51 JAMESH:----->
  - 5
  - 6 CHECK BRAKE SWITCH AND ALL HARDWARE. REPLACE
  - 7 THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL LOW

NO

REPLACED THE MASTER CYLINDER ALREADY AND THERE WAS NO CHANGE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1481070	JIMH	12/07/2004	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW	ABS MODULATOR; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 26,989

<b>Dealer #:</b> 207834	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82763A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFFREY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (425) 271-3131	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> LARRY DILLON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICHARD GOLD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> RENTON HONDA 200 SW GRADY WAY RENTON WA 98055		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (425) 271-3131	<b>Fax #:</b> (425) 228-2193	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PHIL HEINZMAN	<b>Zone/Dist:</b> 02B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/7/2004 JIMH
- 1 12/07/04 12:57:53 ISIS:----->
  - 2 12/07/04 12:59:10 JAMESH:----->
  - 3
  - 4
  - 5 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL FADE  
 REPLACED THE MASTER CYLINDER AND WAS OK FOR A  
 MONTH. NOEW HAVEW AIR IN SYSTEM. BLED AND  
 PEDAL IS GOOD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1574024	LANCEK	05/17/2005	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR; REPLACE ABS MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 21,368

<b>Dealer #:</b> 206761	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHAD SEIFERT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (315) 736-7310	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES GUZZARDO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID ROSATO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CARBONE HONDA 5009 COMMERCIAL DRIVE YORKVILLE NY 13495		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (315) 736-7310	<b>Fax #:</b> (315) 768-1616	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DON ANDREWS	<b>Zone/Dist:</b> 09B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/17/2005 LANCEK
- 1 05/17/05 11:24:50 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 05/17/05 11:25:03 LANCEK:----->
  - 6
  - 7 REPLACE ABS MODULATOR, EXERCISE ABS AND BLEED
  - 8 AS PER S/M.

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

YES

REPLACED MASTER CYLINDER AND BLED SYSTEM

THE CUST IS BACK WITH THE BRAKE PEDAL LOW

IF YOU BLEED THE BRAKES THE PEDAL FEEL NORMAL.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1547758	JIMH	04/04/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL GOES TO THE FLOOR	ABS MODULATOR; REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 27,055

<b>Dealer #:</b> 208202	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81683A	<b>Err:</b>
<b>Dir Cont:</b> JEFF	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (336) 854-9900	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRAD ANDERSON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SHANE WESTMORELAND		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CROWN HONDA GREENSBORO		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
3633 W. WENDOVER AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GREENSBORO NC 27407		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (336) 854-9900	<b>Fax #:</b> (336) 294-9941	<b>Em Type:</b>	
<b>DPSM:</b> SCOTT MUDLIN	<b>Zone/Dist:</b> 06M	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/4/2005 JIMH

1 04/04/05 06:27:28 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 04/04/05 06:33:49 JAMESH:----->

5

6

7

8 REPLACE THE ABS MODULATOR

9

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR

NO

OTHER TECH VERIFIED IT SATURDAY. WHEN I FIRST DROVE THE CAR TODAY IT HAD A GOOD PEDAL UNTIL AFTER I GOT THE ABS T MODULATE. THE PEDAL WAS POOR UNTIL I GIOT IT TO MODULATE AGAIN.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1967826	JOHNB	10/31/2006	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL SOFT	MODULATOR?;GV CHKS,PRESS BLEED,EXERCISE		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 81,574

<b>Dealer #:</b> 207899	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82633A	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (269) 965-2205	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BATTLE CREEK HONDA 1385 WEST DICKMAN RD. BATTLE CREEK MI 49015		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (269) 965-2205	<b>Fax #:</b> (269) 965-8910	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/31/2006                      JOHNB

1 10/31/06 07:44:36 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 IF YES, REPAIR DESCRIPTION?----->

8 10/31/06 07:44:53 JOHNB:----->

9 CHK FOR ANY VISABLE LEAKS;PRESSURE BLEED

    SYSTEM,EXERCISE ABS IN A SAFE

    LOCATION;PRESSURE BLEED

10

11

12 ----->WE WILL LIKELY GO WITH ABS

    MODULATOR

### Information from Dealer

BRAKE PEDAL GETS SOFT,FOUND AIR IN LEFT FRONT

CALIPER,NO LEAKAGE. MASTER CYLINDER HAS BEEN

REPLACED TWICE AND BRAKES HAVE BEEN BLED SEVERAL

TIMES.COULD THE AIR BE COMING IN AT THE ABS PUMP?

YES

SEE ABOVE COMMENTS

SECOND TIME AIR IN THE SYSTEM

AGAIN;POSS AIR OR ABS MODULATOR CREATING AIR;BLEED

MAY FIX ALONE,THEN SOFT PEDAL MAY RETURN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2215963	RAYD	12/05/2006	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR; ACTIVATE ABS FOR TEST; REPLACE MODULATOR
	<b>Resln Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 54,545

<b>Dealer #:</b> 207811	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66583A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KHAMBA	<b>Training %:</b> 0	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (831) 424-6282	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL PARKER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DARRYL NAKAMURA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SAM LINDER HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
300 AUTO CENTER DRIVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SALINAS CA 93907		<b>Engine #:</b> J30A41029904	<b>Trans #:</b> BAYA5029983
<b>Phone:</b> (831) 424-6282	<b>Fax #:</b> (831) 757-5901	<b>Em Type:</b>	
<b>DPSM:</b> RON HALEM	<b>Zone/Dist:</b> 12J	<b>RO #:</b> 97130	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/5/2006 4:26:07 PM RAYD
- 1
  - 2 CAN YOU PUMP THE PEDAL UP?
  - 3 HOW?
  - 4 NO PRESSURE?
  - 5 WHY DO YOU WANT TO ADJUST THE PUSH ROD?
  - 6 THE PEDAL HEIGHT IS ALL THAT IS AVAILABLE
  - 7 YOU MAY HAVE TO ADJUST IT AGAIN WHEN YOU FIX THIS CAR
  - 8 SOUNDS LIKE YOU MAY HAVE A BAD MODULATOR,
  - 9 EXERCISE THE ABS, IF THE PEDAL COMES UP AT ALL, REPLACE THE MODULATOR
  - 10 DONT KNOW, YOU NEED TO ASK THEM

### Information from Dealer

BRAKE PADEL GOES HALF WAY BEFORE BRAKES STARTING GRABING, UNABLE TO FIND BRAKE BOOSTER PUSH ROD ADJUSTMENT PROCEDURE ANY WHERE. NO AND I HAVE BLEAD THE SYSTEM SEVERAL TIMES MANUALLY, VACUUM NO THE PEDAL IS LOW I ALREADY ADJUSTED THAT WHY?

HOW? WILL HONDA CARE PAY FOR THAT? THIS IS A USED CAR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1440849	KENE	09/30/2004	JIMH	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW BRAKE PEDAL	ABS MODULATOR; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 22,723

<b>Dealer #:</b> 207288	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66593A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES WILLIAMS	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (252) 355-2500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEPHEN HEDGEPEETH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DALTON NOBLES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BOB BARBOUR HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
3300 S. MEMORIAL DRIVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GREENVILLE NC 27834		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (252) 355-2500	<b>Fax #:</b> (252) 756-1178	<b>Em Type:</b>	
<b>DPSM:</b> PERRY MORRIS	<b>Zone/Dist:</b> 06N	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

9/30/2004 KENE

1 09/30/04 06:58:55 ISIS:----->

2

3

4

5 09/30/04 06:59:43 KENE:----->

6

7 HAVE YOU BLEED THE SYSTEM?----->

8 IF YOU PUMP THE PEDAL WITH ENGINE OFF PEDAL

9 HARD?----->

10 HAVE YOU COMPARED TO LIKE?----->

11

12

13

14 YOU CAN HEAR THE NOISE INSIDE THE CAR?----->

15 TRY KG AND RE-TEST

16 09/30/04 07:40:12 PETEL:----->

17

18 RELEASE THE VEHICLE IF COMES IN AGAIN THEN

REPLACE

19 MOD

20 10/08/04 06:50:39 JAMESH:----->

21 REPLACE THE ABS MODULATOR

C / S BRAKE PEDAL FEELS LOW AN SPONGY } IT TO ME AS THOE THE BRAKE BOOSTER IS LEAKING AIR JUST CHECKING TO SEE IF ANY ONE ELS MAY HAVE HAD THIS COMPLANT.

WHEN YOU START TO BRAKE YOU HEAR AND FEEL A GRUNT NOISE AND THE PEDAL STARTS TO GO LOW YES, NO AIR IN SYSTEM

YES

YES AND NOT NORMAL. HAD ONE OTHER TECH DRIVE THE CAR AND I DID NOT SAY ANYTHING JUST TO DRIVE IT AND HE SAID THERE WAS A PROBLEM WITH THE BRAKES

YES, SOUNDS LIKE THE BRAKE BOOSTER

I GRAVITY BLED THE BRAKES AND NOW EVERYTHING IS OK.

WAS OK, NOW IS BACK WITH THE SAME CONDITION.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2234147	DAVEM	12/26/2006	STEVEN	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL SOFT	AIR IN ABS MOD?; TRY ABS MOD AND MON
	<b>Resin Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 54,064

<b>Dealer #:</b> 206620	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> NELSON JAMES	<b>Training %:</b> 0	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (850) 576-5165	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DON MONDA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TERRY WEBER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PROCTOR HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
2373 W. TENNESSEE ST.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TALLAHASSEE FL 32304		<b>Engine #:</b> J30A41027961	<b>Trans #:</b> BAYA5028480
<b>Phone:</b> (850) 576-5165	<b>Fax #:</b> (850) 576-1660	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE OPPEL	<b>Zone/Dist:</b> 07G	<b>RO #:</b> 603646	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/26/2006 12:07:50 PM DAVEM
- 1
  - 2 WHAT HAVE YOU DONE?
  - 3 TRY ABS MOD?
  - 4 TRY ABS MOD, IF BETTER, RE-BLEED AND MON
- 12/26/2006 12:50:45 PM PETERL
- 5
  - 6 SOFT PEDAL
  - 7 A/M ACCESS
  - 8 TURN THE ROTORS
  - 9 PEDAL IS LOWER COMPARED TO OTHER VEHICLE
  - 10 PUSHING THROUGH THE BOOSTER
  - 11 HOW ARE YOU BLEEDING
  - 12 USE PRESSURE METHOD WITH SOMEONE PUMPING.
- 1/8/2007 1:31:10 PM STEVEN
- 13
  - 14 HAVE YOU REPLACED A MASTER YET
  - 15 DOES THE PEDAL SINK OR IS IT SPONGY
  - 16 LIKE ON A SPRING?
  - 17 SOUNDS LIKE A MOD, BUT WHO KNOWS, DID YOU CHK THE BRAKE LINES?
  - 18 INSPECT FOR EXCESSIVE FREWALL DEFLECTIONS?
  - 19 WHATEVER A KG CAR DOES, THIS ONE SHOULD DO TO
  - 20 CONCAVE ROTORS
  - 21 MEASURE ANYWAY. INPSECT LINES. FIREWALL. CALIPERS. IF ALL OK MAY WANT TO FIND KG TO SWAP ANOTHER MOD AND OR MASTER FROM

### Information from Dealer

- CAR HAS SOFT PEDAL  
BLEED SYSTEM, STILL SOFT  
NOT YET  
OK
- bled brakes and modulated the system.  
YES  
NONE, WE JUST DID A 4 WHEEL BRAKE JOB.  
YES  
YES IT STOPS AT ABOUT THE SAME HEIGHT BUT IT FEELS SOFT.  
NO JUST SOFT  
PER THE SERVICE MANUAL AND WITH A VACUUM PUMP.
- TRIED PRESSURE METHOD BUT STILL FEELS LIKE AIR IS IN THE SYSTEM  
NO  
SPONGY  
EXACTLY, I KEEP TELLIN PEOPLE IT FEELS LIEK A TRAMPOLINE  
NO THATS ONE THING I DIDNT CHK  
NO WHAT IS THE MEASUREMENT FOR THAT?  
OK GOTCHA  
NO THEY WERE JUST CUT  
OK



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1502082	DAVEK	01/13/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	PEDDLE TO THE FLOOR	ABS?; REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 35,402

<b>Dealer #:</b> 208168	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66593A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DANIEL BELL	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (540) 898-5200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RONALD ROSE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ANTHONY PARASILITI		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> POHANKA HONDA OF FREDERICKSBURG 5200JEFFERSON DAVISHWY FREDERICKSBURG VA 22408		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (540) 898-5200	<b>Fax #:</b> (540) 898-0790	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MICHAEL RIEDEL	<b>Zone/Dist:</b> 06C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/13/2005 DAVEK

1 01/13/05 15:20:34 ISIS:----->

2

3

4 01/13/05 15:20:54 DAVEK:----->

5 CK CALIPERS, SHIMS , WEAR INDICATORS. IF OK  
REPLACE ABS

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR. SERVICE WRITER  
DUPLICATED. MASTER CYLINDAR REPLACED. AT 34,122.  
CUST BACK AGAIN SAME COMPLAINT.  
UNABLE TO REPRODUCE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1515038	CHRISV	02/04/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 19,776

<b>Dealer #:</b> 207904	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66353A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RICHARD CLARK	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (704) 552-2639	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> PENNY CHANDLER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GREGORY STOREY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HENDRICK HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
8901 SOUTH BOULEVARD		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
CHARLOTTE NC 28273		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (704) 552-2639	<b>Fax #:</b> (704) 552-3461	<b>Em Type:</b>	
<b>DPSM:</b> CEDRIC STONE	<b>Zone/Dist:</b> 06K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/4/2005 CHRISV
- 1 02/04/05 13:41:48 ISIS:----->
  - 2
  - 3 02/04/05 13:41:51 CHRISV:----->
  - 4 ANY LEAKS----->
  - 5 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR, MASTER CYL HAS BEEN REPLACED ALREADY.

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1698454	KEITHC	12/13/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 48,983

<b>Dealer #:</b> 207548	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82613A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> STEPHEN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (954) 346-1003	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DALE KENNON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> REYNOLD RODRIGUEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CORAL SPRINGS HONDA 9400 W. ATLANTIC BLVD. CORAL SPRINGS FL 33071		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (954) 346-1003	<b>Fax #:</b> (954) 753-5572	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DALE MEEKS	<b>Zone/Dist:</b> 07P	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/13/2005 KEITHC
- 1 12/13/05 13:05:20 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 7 THIS PROBLEM?----->
  - 8 IF YES, REPAIR DESCRIPTION?----->
  - 9 12/13/05 13:05:39 KEITHC:----->
  - 10 POSS MODULATOR, REPLACE
  - 11 EXCERSIZE ABS,----->

### Information from Dealer

REPLAED THE MASTER CYINDER, PEDAL WAS FADING TO FLOOR. WAS NORMAL ,SERVRAL WEEKS PAST CAME BACK FOR  
 SAME COMPLAINT, BLED AGAIN SAME COMPLAINT REBLEDAND  
 SEVERAL WEEKS LATER SAME COMLPAINNT CANT FIND ANY VISABLE LEAKES  
 YES  
 REPLACED THE MASTER CYLINDER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1728236	KENE	01/27/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	MODULATOR; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 29,998

<b>Dealer #:</b> 207767	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM826X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PETE KUKIELA	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (714) 890-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RANDY HICKERSON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK KOZEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA WORLD		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
13600 BEACH BLVD.	CA 92683	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WESTMINSTER		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (714) 890-8900	<b>Fax #:</b> (714) 898-4796	<b>Em Type:</b>	
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/27/2006 KENE

- 1 01/27/06 09:56:04 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 01/27/06 09:56:14 kene:----->
- 6 YOU CAN DUP?----->
- 7 REPLACE THE MODULATOR
- 8

### Information from Dealer

BRAKE PEDAL IS MUSHY

YES

BRAKE MASTER CYL. WAS REPLACED FOR THE SAME PROB.

REPLACED THE MASTER CYL 2X AND SAME

YES, DOES NOT FEEL RIGHT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1616060	RAYD	07/26/2005	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PDL TO FLOOR 3X	ABS MODULATOR;REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 21,000

<b>Dealer #:</b> 207618	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82643A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (203) 877-2888	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> EARL MASTRI		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PETER DOBRYDNIO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COURTNEY HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
767 BRIDGEPORT AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MILFORD CT 06460		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (203) 877-2888	<b>Fax #:</b> (203) 874-6714	<b>Em Type:</b>	
<b>DPSM:</b> MARY DOWNING	<b>Zone/Dist:</b> 09D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

7/26/2005 RAYD

1 07/26/05 11:20:17 RAYD:----->

2

3

4 WAS THE BRAKE PEDAL GOOD THEN FADE FROM UNDER

5 YOUR FOOT?----->

6

7 THE ABOVE WOULD BE CLOSER, SINCE YOU HAVE BLEAD

8 THE SYSTEM 3 TIMES, REPLACE THE ABS MODULATOR>

BRAKE PEDAL GOES TO THE FLOOR, REPLACED THE MASTER, CAME BACK AT 19K WITH SAME PROBLEM, REPLACED AGAIN, SAME PROBLEM

NO, IT WAS THE TYPICAL BAD MASTER CYL, JUST STRAIGHT TO THE FLOOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1793790	KENE	04/12/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL LOW	MODULATOR; CK FLUID VOLUME, PADS, CALIPERS		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 52,430

<b>Dealer #:</b> 207539	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERTO	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (858) 694-1020	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> WILLIAM KULEK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK DRALLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PACIFIC HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
4761 CONVOY STREET	CA 92111	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (858) 694-1020	<b>Fax #:</b> (858) 565-9453	<b>Em Type:</b>	
<b>DPSM:</b> BRIAN DERBYSHIRE	<b>Zone/Dist:</b> 01K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/12/2006 KENE

1 04/12/06 12:46:45 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7

8 04/12/06 12:47:03 KENE:----->

9 CHECK ALL THE CALIPERS, PADS, SLIDES, IF OK,

10 CHECK VOLUME, IF SAME, THEN MODULATOR

### Information from Dealer

BRAKE PEDAL IS SINKING NOT TO THE FLOOR BUT LOW,  
 MASTER CYLINDER WAS REPLACED 4K AGO AND THERE IS  
 NO AIR IN THE SYSTEM ADVICE.....

YES

MASTER CYLINDER AND BLEED 3 TIMES, NO BUBLES IN THE  
 SYSTEM.

HAVE YOU SEEN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1441117	GARYR	09/30/2004	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SOFT 2X	MODULATOR?,REPL, BLEED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 28,046

<b>Dealer #:</b> 207748	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82623A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEREMY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (225) 298-4100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TODD BRANCH		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> THOMAS BRADFORD, JR		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TEAM HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
6363 SIEGEN LANE	LA 70809	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BATON ROUGE		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (225) 298-4100	<b>Fax #:</b> (225) 298-3209	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/30/2004 GARYR

- 1 09/30/04 11:08:51 ISIS:----->
- 2
- 3
- 4
- 5
- 6 09/30/04 11:09:08 GARYR:----->
- 7 ACTIVATE ABS
- 8 IF BEDAL IMPROVES REPL THE MODULATOR

### Information from Dealer

NO BRAKES FOUND THAT IT WAS A BAD MASTER CYLINDER REPLACED AND BLED CAME BACE 2 WEEKS LATER WITH A SPONGY PEDAL BLED AND WAS FINE CAME BACK A MONTH LATER AND ANOTHER TECH BLED AND IT LEFT FINE AND NOW BACK AGAIN 2 MONTHS LATER FOR THE SAME REASON

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1517222	KEITHC	02/09/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PELAL LOW	REPLACE MODULATOR,	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 31,346

<b>Dealer #:</b> 206765	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM826X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BRIAN ASHTON	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (856) 983-2626	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> PAUL PILIERO		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ELVING GUZMAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BURNS HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
325 NORTH ROUTE 73		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MARLTON NJ 08053		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (856) 983-2626	<b>Fax #:</b> (856) 983-6221	<b>Em Type:</b>	
<b>DPSM:</b> JOE GANUN	<b>Zone/Dist:</b> 05J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

2/9/2005 KEITHC

1 02/09/05 07:22:34 ISIS:----->

2

3

4 02/09/05 07:25:01 KEITHC:----->

5 EXCERCIZE ABS, IF IT GETS BETTER, REPLACE THE MODULATOR

LOW BRAKE PEDAL, MASTER CYL WAS REPLACED ,BLED SYSTEM SEVERAL TIMES PEDAL GETS HARD W/O ENGINE ON, PEDAL GOES TO THE FLOOR WHEN ENGINE IS STARTED.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1624320	JOHNB	08/09/2005	DAVEK	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE PEDAL VERY LOW	AIR IN BRAKES AFT MODULATION?; REPLACE ABS
		Resln Source: None Date:
		Status: N/A Mileage: 44,843

Dealer #:	207717	TZ:	CST	VIN:	1HGCM66503A	Err:	
Dir Cont:	JON BILOFF	Training %:		Year:	2003	Model:	ACCORD V6
Serv Ph:	(414) 586-5400	Extn:		Tran:	5AT	Trim:	EX-V6
Serv Mgr:	GREGORY LECHER			Doors:	4DR	WD:	2
Parts Mgr:	BRIAN SWANSON			Fact:	MARYSVILLE	Country:	USA
Dir Name:	RUSS DARROW HONDA 9301 W. BROWN DEER RD. MILWAUKEE WI 53224			Desc:	ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L		
Phone:	(414) 586-5400	Fax #:	(414) 586-5431	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,	Engine #:	Trans #:
DPSM:	Wayne Nicklas	Zone/Dist:	08B	Em Type:			
Previous Dealer/Contact		Date		RO #:			
				Case Type:	Technical		
				W.O. #:			

### Tech Line Suggests

8/12/2005 JOHNB

1 08/09/05 07:00:42 ISIS:----->

2

3

4

5

6

7

8

9

10

11 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

12 THIS PROBLEM?----->

13 IF YES, REPAIR DESCRIPTION?----->

14 08/09/05 07:07:14 JOHNB:----->

15 PRESSURE BLEED SYSTEM;NOTE PEDAL;IF

IMPROVES,THEN TAKE TO A SAFE LOCATION AND ABS

THE CAR MANY

16

17

18

19 08/12/05 13:35:25 DAVEK:----->

20

21

22 REPLACE ABS

### Information from Dealer

BRAKE MASTER WAS REPLACED FOR LOW BRAKE PEDAL AT 35,561. CUSTOMER CAME BACK AND STATED THAT BRAKE PEDAL IS GOING TO FLOOR AT 37,305, TECH STATED THAT THERE WAS AIR IN LINES AFTER PERFORMING FOUR WHEELBRAKE BLEED. CUSTOMER NOW WENT TO ANOTHER DEALE R WITH SAME COMPLAINT AND THEY SAID THEY FOUND AIRIN 2 LINES TO ABS PUMP- MILEAGE 43,808. AND BEH OLD THERE BACK AT OUR SHOP AGAIN SAME COMPLAINT 44,843. I THINK WE HAVE A DEFECTIVE MASTER CYLINDER, DO YOU HAVE ANY INSIGHT?

YES  
LISTED ABOVE  
WHAT CAN WE DO,MASTER ALREADY REPLACED PRIOR

TIMES;THEN PRESSURE BLEED AGAIN;IF PROBLEM CONTINUES,THEN REPLACE THE MODULATOR AND PRESSURE BLEED AGAIN;CB  
PSI BLEED AND GOT AIR FROM SYSTEM. CYCLE ABS ON TEST DRIVE, PEDAL WENT SOFT AND HAD AIR AGAIN.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2260338	TOMP	01/23/2007	RUDYG	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	SOFT PEDAL, SINKS	ABS MODULATOR?; REPLACE		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 71,362

<b>Dealer #:</b> 208118	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66593A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> HERRERA BOBBY	<b>Training %:</b> 0	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (209) 320-6700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MITCH FRISK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DENNIS TENBRINK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> STOCKTON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
2002 EAST HAMMER LANE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
STOCKTON CA 95210		<b>Engine #:</b> J30A41041111	<b>Trans #:</b> BAYA5041841
<b>Phone:</b> (209) 320-6700	<b>Fax #:</b> (209) 320-6779	<b>Em Type:</b>	
<b>DPSM:</b> MARCEL VILLEGAS	<b>Zone/Dist:</b> 12E	<b>RO #:</b> 146579	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/23/2007 12:55:34 PM TOMP

- 1
- 2
- 3 EXERCISE ABS THEN BLEED BRAKES; DOES BRAKE PEDAL FEEL NORMAL?
- 4 YES: ABS MODULATOR IS FAULTY
- 5 NO: LOOK FOR OTHER CAUSES

2/27/2007 10:04:45 AM RUDYG

- 6 02/27/2007 10:05:12 AM RUDYG
- 7 DID PEDAL GET BETTER AFTER ABS WAS ACTIVATED?
- 8 REPLACE ABS MODULATOR

### Information from Dealer

CUSTOMER IN FOR A SOFT AND SINKING BRAKE PEDAL FORTHE FOURTH TIME.  
BOBBY:

THE VEHICLE IS BACK AGAIN. IT ONLY LASTED FOR A FEW WEEKS?  
YES  
OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1794069	CHRISV	04/12/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 61,127

<b>Dealer #:</b> 207838	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM826X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GINO CORPUZ	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 412-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHRIS NOBLE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WALT REED		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF EL CERRITO		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
11755 SAN PABLO AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
EL CERRITO CA 94530		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (510) 412-6100	<b>Fax #:</b> (510) 232-5475	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/12/2006 CHRISV
- 1 04/12/06 15:57:18 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 04/12/06 15:57:27 CHRISV:----->
  - 6 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL SINKS MORE THAN 3 MM DOWN IN LESS THAN A MINUTE ALMOST DOWN TO THE FLOOR.

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1498197	CHRISV	01/07/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW PEDAL INT	ABS MOD; REPLACE		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P MAP	<b>Mileage:</b> 14,382

<b>Dealer #:</b> 207067	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82283A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DALE MACY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (937) 434-4723	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> GERI FALKIEWIECZ		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOE MEESE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MATT CASTRUCCI HONDA		<b>Desc:</b> ACCORD 2DR LX-V6 6CYL 240.0HP 3.0L	
3013 MALL PARK DRIVE		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
DAYTON OH 45459		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (937) 434-4723	<b>Fax #:</b> (937) 428-4391	<b>Em Type:</b>	
<b>DPSM:</b> MARK KELLEY	<b>Zone/Dist:</b> 04L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/7/2005 CHRISV
- 1 01/07/05 10:06:44 ISIS:----->
  - 2
  - 3
  - 4 01/07/05 10:06:49 CHRISV:----->
  - 5 REPLACE THE ABS MOD
  - 6 PEND TO PI FOR PICK UP
  - 7 01/07/05 13:10:52PAULI:----->
  - 8
  - 9 01/14/05 10:50:02PAULI:----->
  - 10
  - 11 DLR HAS DCS MSG TO SEND TO WPI

### Information from Dealer

2 TIMES WHEN APPLYING BRAKES THE PEDAL WENT TO THE FLOOR AND CAR DID NOT STOP. TOOK FOOT OFF PEDAL THEN PRESSED AGAIN AND BRAKES WENT BACK TO NORMAL

WILL ARRANGE FOR PART>MAP, JEREMY CAMPBELL FAXED SHIP REQUEST  
CLM #343311 (\$940.83/ PAID 1/13/05)  
R&R 57110-SDB-023

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1525033	KEITHC	02/22/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	EXCERCIZE ABS, POSS MODULATOR
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 25,452

<b>Dealer #:</b> 208332	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66503A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GERALD SMITH	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (516) 481-2800	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DONALD STONE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WENDELL GREENE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MILLENNIUM HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
117 N. FRANKLIN STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
HEMPSTEAD NY 11550		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (516) 481-2800	<b>Fax #:</b> (516) 538-1157	<b>Em Type:</b>	
<b>DPSM:</b> RUSSELL BERSE	<b>Zone/Dist:</b> 05B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/22/2005 KEITHC

1 02/22/05 13:36:20 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 02/22/05 13:36:53 KEITHC:----->

6 EXCERCIZE ABS----->

### Information from Dealer

BRAKE PEDAL FADE REPLACED MASTER DIDNT FIX PROBLEM

NO

REPLACE M/C ,N/C

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1714618	JOHNB	01/11/2006	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW/SOFT	PRESS BLEED,EXERCISE ABS,PRESS BLEED AGAIN;EVAL	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 32,923

<b>Dealer #:</b> 208076	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82643A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARK	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (952) 892-1100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BURNSVILLE HONDA 14800 BUCK HILL ROAD BURNSVILLE MN 55306		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (952) 892-1100	<b>Fax #:</b> (952) 892-3521	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/11/2006 JOHN B

1 01/11/06 12:16:28 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 01/11/06 12:18:15 johnb:----->

7

8 LEAKING WHERE ON MASTER----->

9 SO INTO BOOSTER----->

10 IF IT DID,I WOULD ADVISE YOU TO REPLACE THE

BOOSTER ALSO;AS FOR YOUR SOFT PEDAL,HOW ARE

YOU

11

12 ----->ALL OK;LOTS OF PADS LEFT;ROTOR STRAIGHT

13 NOT DISHED----->

14 CALIPERS NOT BINDING----->

15 THEN PRESSURE BLEED SYSTEM,THEN EXERCISE ABS

IN A SAFE LOCATION;THEN PRESSURE BLEED AGAIN;IF

NOW

16

### Information from Dealer

REPLACED LEAKING MASTER CYCLINDER, BLEDDED  
BRAKES,TEST DROVE AND BRAKES FELT GOOD, CUSTOMER  
RETURNED, AND NOW BRAKES ARE A LITTLE SPONGY

NO

PEDAL IS SOFT;REPLACED MASTER FOR A LEAK;NO  
CHANGE

OUT REAR OF MASTER I BELIEVE  
POSSIBLY

PADS,ROTORS,CALIPERS,SLIDE PINS,ETC.

NO

NOPE

OK,RETURN CAR TO CUSTOMER;IF NOT,POSS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1404132	CHRISV	07/29/2004	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> P HAM	<b>Mileage:</b> 25,063

<b>Dealer #:</b> 207128	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66563A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SCOTT CLARK	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (330) 644-3322	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES GARNER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID SMITH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PARK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
951 INTERSTATE PARKWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
AKRON OH 44312		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (330) 644-3322	<b>Fax #:</b> (330) 644-4520	<b>Em Type:</b>	
<b>DPSM:</b> RON HOPKINS	<b>Zone/Dist:</b> 04F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/29/2004 CHRISV

1 07/29/04 11:52:06 ISIS:----->

2

3 07/29/04 11:52:08 CHRISV:----->

4 REPLACE THE ABS MOD

5 07/29/04 12:44:26 GEORGEK:----->

6

7 07/29/04 12:58:04 PAULI:----->

8 07/30/04 13:29:20 PAULI:----->

9 08/04/04 12:42:36 PAULI:----->

10

11

12

13 THANKS. CORE CHARGES?----->

14

### Information from Dealer

LOW BRAKE PEDAL. MASTER CY REPLACED BEFORE . FLUID IS FULL.

NO LEAKS

PI, please have this mod send to Jeremy Gerrard.

thanks

WILL ARRANGE

FAXED SHIP REQUEST

CLM #227188 (\$828.11/SUBMITTED 8/3/04)

R&R 57110-SDB-023 (ABS MOD)

JIM,PRTS

WE SENT PER A/B #7913-0747-7888

NO, NEW UNIT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1786431	KEITHC	04/04/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 28,930

<b>Dealer #:</b> 207548	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66523A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> NGUYEN TRAN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (954) 346-1003	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DALE KENNON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> REYNOLD RODRIGUEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CORAL SPRINGS HONDA 9400 W. ATLANTIC BLVD. CORAL SPRINGS FL 33071		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (954) 346-1003	<b>Fax #:</b> (954) 753-5572	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DALE MEEKS	<b>Zone/Dist:</b> 07P	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/4/2006 KEITHC
- 1 04/04/06 13:29:58 ISIS:----->
  - 2
  - 3
  - 4
  - 5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 6 THIS PROBLEM?----->
  - 7 04/04/06 13:30:37 KEITHC:----->
  - 8 REPLACE MODULATOR----->

### Information from Dealer

CUSTOMER COMPLAINT BRAKE PEDAL SINKS TO THE FLOOR. REPLACED MASTER CYLINDER ,AIR BLED SYSTEM. THE PE DAL STILL SINKING AND THERE IS A THUMPING NOISE WHEN HIT PEDAL LIGHTLY.

NO  
OTHER TECH REPLACED M/C, N/C



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2410654	DAVIDK	07/31/2007	DAVIDK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	ABS?; ACTIVATE MODULATOR		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 84,101

<b>Dealer #:</b> 208103	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82743A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ATILANO	<b>Training %:</b> 55	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (760) 328-8981	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b>		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF THE DESERT		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0 HP	
68-025 KYLE ROAD	CA 92234	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b> J30A41130667	<b>Trans #:</b> BAYA5127905
<b>Phone:</b> (760) 328-8981	<b>Fax #:</b> (760) 328-2489	<b>Em Type:</b>	
<b>DPSM:</b> JEFF MAY	<b>Zone/Dist:</b> 01L	<b>RO #:</b> 178231	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/31/2007 1:50:39 PM      DAVIDK
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 ACTIVATE ABS ON SLIPPERY ROAD IF IMPROVES SHOULD BE OK. IF NOT REPALCE MODULATOR

### Information from Dealer

INTERMITENT BRAKE PEDAL WILL GO TO THE FLOOR YES  
 REPLACE MASTER CYLINDER. BLEED BRAKE SYSTEM  
 PEDAL SINK TO TO FLOOR. WILL PUMP UP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1945509	GARYR	10/05/2006	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL SINKS	MOD?, REPL, BLEED, ACTIVATE, BLEED AGAIN		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 30,150

<b>Dealer #:</b> 206675	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66573A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RUSS LEAVITT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (413) 788-4097	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL YUSCAVITCH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BALISE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BALISE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1371 RIVERDALE STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
W. SPRINGFIELD MA 01089		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (413) 788-4097	<b>Fax #:</b> (413) 746-1721	<b>Em Type:</b>	
<b>DPSM:</b> SUZI HENRY	<b>Zone/Dist:</b> 09E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

10/5/2006	GARYR
1 10/05/06 09:50:49 ISIS:----->	IN THE SPRING THE BRAKE MASTER CYLINDER WAS
2	REPLACED FOR A SINKING BRAKE PEDAL, THE CAR CAME
3	BACK 10/03, WITH PEDAL SINKING AGAIN, REPLACED
4	MASTER CYLINDER AGAIN, BLEED BRAKES PEDAL IS NOT
5	SINKING ANYMORE, BUT PEDAL SEEMS A LITTLE LOWER
6	THAN NORMAL, I AM CALLING TECH LINE TO SEE IF THEY
7	HAVE BAD MA STER CYLINDER PROBLEMS.
8 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
9 THIS PROBLEM?----->	YES
10 IF YES, REPAIR DESCRIPTION?----->	MATER CYLINDER REPLACED IN SPRING.
11 10/05/06 09:51:12 GARYR:----->	
12 REPL MOD, BLEED, ACTIVATE AND BLEED AGAIN	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1565251	KEITHC	05/03/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	EXCERCIZE ABS, POSS MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 6,327

<b>Dealer #:</b> 206917	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82673A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN LICHNER	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (414) 328-3500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MATTHEW SMEISKA		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CRAIG MANKA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SCHLOSSMANN'S HONDA CITY		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
3450 SO. 108TH STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MILWAUKEE WI 53227		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (414) 328-3500	<b>Fax #:</b> (414) 328-3531	<b>Em Type:</b>	
<b>DPSM:</b> Wayne Nicklas	<b>Zone/Dist:</b> 08B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/3/2005 KEITHC
- 1 05/03/05 08:01:06 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 05/03/05 08:05:25 KEITHC:----->
  - 5 EXCERCIZE ABS----->
  - 6 POSS MODULATOR----->

### Information from Dealer

CUSTOMER CONCERN BRAKES FEEL SPONGY

NO

S/M SAYS PEDAL IS SOFT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1890662	RAYD	08/03/2006	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	LOW BRAKE PEDAL	MODULATOR?;EXERCISE ABS FOR TEST;REPLACE MODULATOR
		ResIn Source: None Date:
		Status: N/A Mileage: 44,256

<b>Dealer #:</b> 207171	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SANDRA	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (541) 770-3785	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREG MEIER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL BODENBENDER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LITHIA HONDA 700 NORTH CENTRAL MEDFORD OR 97501		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (541) 770-3785	<b>Fax #:</b> (541) 770-3790	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CANDICE	<b>Zone/Dist:</b> 02H	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/3/2006 RAYD
- 1 08/03/06 11:24:19 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7
  - 8
  - 9 08/03/06 11:24:43 RAYD:----->
  - 10 IF THE BATTERY HAD EVER GONE DEAD, THIS CODE
  - 11 COULD APPEAR, AND WOULD NEVER GO AWAY ON ITS
  - 12 OWN, EXERCISE THE ABS, IF THE PEDAL COMES UP
  - 13 AT ALL, REPLACE THE MODULATOR----->

### Information from Dealer

PEDAL IS SOFT AND VERY LOW. FEELS LIKE BAD MASTERCYLINDER, BUT HAS A CODE 112-1 ABS INTERNAL POWER SOURCE FAILURE.

YES

VEHICLE WAS IN 1 YEAR AGO - SOFT PEDAL, ALSO HAD ABS DTC 61-1 AND 112-1, DTC'S WERE CLEARED AND BRAKES BLED, VEHICLE LEFT WORKING PROPERLY

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1530319	GARYR	03/03/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW 2X	MODULATOR?; REPL	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 19,393

<b>Dealer #:</b> 206774	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66883A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BOGUSLAW	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (908) 964-1600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> STEPHEN OBRIEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PATRICK KNIERIEM		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PLANET HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
2285 ROUTE 22 WEST	NJ 07083	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
UNION		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (908) 964-1600	<b>Fax #:</b> (908) 964-1063	<b>Em Type:</b>	
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

<b>3/3/2005</b>	<b>GARYR</b>
1 03/03/05 10:53:20 ISIS:----->	BRAKE PEDAL LOW.
2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
3 THIS PROBLEM?----->	YES
4 IF YES, REPAIR DESCRIPTION?----->	REPLACED MASTER CYL. BLED SYTEM 1-17-05
5 03/03/05 10:53:32 GARYR:----->	
6 REPL MOD	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1650324	JIMH	09/21/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	AIR IN BRAKE SYSTEM	REPLACE THE ABS MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 47,102

<b>Dealer #:</b> 207209	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66503A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TOM SPAGNOLA	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (805) 544-9500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM DIAZ		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FRANK MORENO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SUNSET HONDA 12250 LOS OSOS VALLEY SAN LUIS OBISPO CA 93405		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (805) 544-9500	<b>Fax #:</b> (805) 544-2832	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DIANA MONTES	<b>Zone/Dist:</b> 01A	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/21/2005 JIMH

1 09/21/05 13:25:21 ISIS:----->

2

3 ---2 WEEKS LATER SAME PROBLEM. REPLACED  
JUNCTION BLOCK AND REAR LINES. 2 WEEKS LATER  
SAME

4

5

6

7

8 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

9 THIS PROBLEM?----->

10 IF YES, REPAIR DESCRIPTION?----->

11 09/21/05 13:25:50 JAMESH:----->

12 REPLACE THE ABS MODULATOR

### Information from Dealer

LOW BRAKE PEDAL, AIR IS ENTERING THE SYSTEM.  
REPLACED BRAKE MASTER

PROBLEM. AIR SEEMS TO BE IN THE REAR BRAKE LINES.  
AFTER BLEEDING THE BRAKES, PEDAL IS GOOD FOR APROX.  
2-3 WEEKS. BLEEDING AT THIS TIME THE AIR IS AT THE  
ABS UNIT.?????

YES

BRAKE MASTER, REAR LINES AND JUNCTION BLOCK  
NO LEAKES IN SYSTEM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1394776	MIKEH	07/14/2004	MIKEH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL LOW 3XS	ABS MODULATOR; ACTIVATE & BLEED SYS		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 6,691

<b>Dealer #:</b> 208061	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66533A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOE KOPP	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (440) 366-5501	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CURT FRATE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DEBBIE VENTURELLA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JACK MATIA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
823 LEONA STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ELYRIA OH 44035		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (440) 366-5501	<b>Fax #:</b> (440) 324-5279	<b>Em Type:</b>	
<b>DPSM:</b> RON HOPKINS	<b>Zone/Dist:</b> 04F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/14/2004 MIKEH
- 1 07/14/04 08:18:37 ISIS:----->
  - 2
  - 3
  - 4 07/14/04 08:18:48 MIKEH:----->
  - 5 ACTIVATE ABS SEVERAL XS THEN BLEED SYSTEM?---->
  - 6 IF BETTER, REPLACE ABS MODULATOR----->

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR. REPLACED MASTER CYL. WAS OK FOR A SHORT TIME. BLED SYSTEM, OK FOR A WHILE. PROBLEM RETURNED.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2308373	KENE	03/26/2007	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE FEELS LOW	VSA MODULATOR; REPLACE		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 72,065

<b>Dealer #:</b> 208415	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82673A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PURIFICACION JIM	<b>Training %:</b> 0	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (757) 431-4350	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CARRIE MILES		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID FOX		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HALL HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
3516 VIRGINIA BEACH BL		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
VIRGINIA BEACH VA 23452		<b>Engine #:</b> J30A41148626	<b>Trans #:</b> BAYA5145352
<b>Phone:</b> (757) 431-4350	<b>Fax #:</b> (757) 431-4349	<b>Em Type:</b>	
<b>DPSM:</b> JENNIFER KAMLER	<b>Zone/Dist:</b> 06H	<b>RO #:</b> 389315	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/26/2007 8:52:40 AM KENE

1

2 REPLACE THE VSA MODULATOR

### Information from Dealer

BRAKE PEDAL FEELS SOFT. LAST VISIT HERE, REPLACED BRAKE MASTER CYLINDER. CUST STATES THE PEDAL WENT SOFT AGAIN, AND WENT TO AN INDEPENDENT SHOP AND HAD THE BRAKE SYSTEM BLED...TWO WEEKS LATER, SHE RETURNS HERE WITH A SOFT BRAKE PEDAL AGAIN.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1568439	TOMP	05/09/2005	LANCEK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	MSG: REPLACED ABS MODULATOR, PROBLEM REPAIRED	
		<b>Resln Source:</b> Message center	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 46,993

<b>Dealer #:</b> 206617	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66593A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFFRY KLEIN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (601) 355-8100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES VIBERG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GREG HENRIQUES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PAUL MOAK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
802 HARDING STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
JACKSON MS 39202		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (601) 352-2700	<b>Fax #:</b> (601) 914-3552	<b>Em Type:</b>	
<b>DPSM:</b> WILLIAM KIRK	<b>Zone/Dist:</b> 03K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/2/2005 TOMP

1 05/09/05 07:47:46 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7

8

9

10

11 05/09/05 07:48:10 TOMP:----->

12 AFTER THIS WORK; WERE BRAKES OK?

13

14 SO CAR IS BACK TODAY WITH SAME PROBLEM?

15

16 HOW CAN I HELP?----->

17 COULD BE; EXERCISE ABS, THEN PRESSURE BLEED.

18 DOES THE BRAKE PEDAL FEEL NORMAL?

19 YES: FAULTY ABS MODULATOR.

20 NO: ELIMINATE OTHER POSSIBLE CAUSE, FAULTY ABS MOD.

21 6/2/05 16:03:27 LANCEK:------(MSG)----->

22

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR AND CAR IS NOT STOPPING

YES

PATTY PECK (ANOTHER LOCAL DEALER) PUT 2 MASTER CYLINDERS ON FOR THIS PROBLEM. A MONTH AGO I FOUND 2TOO MANY MASTER CYLINDER SEALS. CUSTOMER CAME HER E COMPLAINING OF SPONGY PEDAL. I REMOVED THE EXCESS SEALS AND NOTICED IMMEDIATE DIFFERENCE.

JEFF:

YES. FOR ABOUT A MONTH.

YES, MORE OR LESS.

I THINK THE ABS MODULATOR IS BAD.

JEFF

REPLACED ABS MODULATOR, PROBLEM REPAIRED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1860387	DAVEM	06/29/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PDL LOW, PULLS RT	AIR IN MOD?;EXRSC ABS>RPLC MSTR CYL		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 42,392

<b>Dealer #:</b> 208371	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66503A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> AL PETERMAN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 457-0016	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHRISTOPHER BESSER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JUNIOR COKER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CURRY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5525 PEACHTREE INDUST.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHAMBLEE GA 30341		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (770) 457-0016	<b>Fax #:</b> (770) 455-0345	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE KELECHECK	<b>Zone/Dist:</b> 07F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/29/2006 DAVEM

1 06/29/06 12:25:18 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7

8

9 06/29/06 12:27:58 DAVEM:----->

10 PINS?----->

11 EQUAL FLOW FROM ALL BLEEDERS?----->

12 ABS MOD AND MON. IF SAME, SAME MSTR CYL---->

13

### Information from Dealer

WHEN BRAKING FAIRLY HARD, THE BRAKE PEDAL DROPS LOWER THEN NORMAL AND THE CAR SEEMS TO BEAR TO THE RIGHT.

YES

REPLACED BRAKE MODULATOR . DID NOT SEEM TO IMPROVE.

NO MATTER HOW MUCH THE BRAKES ARE BLED, THERE ALL WAYS SEEMS TO BE MORE AIR IN THE FRONT BRAKES

SEE ABOVE

FREE

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1419663	KEITHC	08/25/2004	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	POSS MODULATOR , EXCERSIZE		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 31,739

<b>Dealer #:</b> 207865	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM826X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BOB CANTLEY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 739-7283	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM KIMBLE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN LAWSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HAGERSTOWN HONDA 10307 AUTO PLACE HAGERSTOWN MD 21740		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (301) 739-7283	<b>Fax #:</b> (301) 766-0754	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/25/2004 KEITHC
- 1 08/25/04 07:15:32 ISIS:----->
  - 2
  - 3
  - 4 08/25/04 07:16:00 KEITHC:----->
  - 5
  - 6
  - 7 DOES THE PEDAL SINK----->
  - 8 EXCERSIZE ABS, POSS MODULATOR----->

### Information from Dealer

SPONGEY PEDAL GOES DOWN TO FAR \ REPLACED MASTER CYLINDER BLEED SYSTEM 3 TIMES STILL GOES DOWN FUTHER THAN OTHER 03,S ANOTHER TECH REPLACED M/C, BLED, CUST STILL COOMPLAINING I REBLED, I FEEL IT'S NORMAL SOME

### Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1443418	JOHNB	10/05/2004	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL SINKS	EXERCISE ABS,PRESSURE BLEED SYSTEM;RE-EVAL		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 261,447

<b>Dealer #:</b> 208223	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82633A	<b>Err:</b>
<b>Dlr Cont:</b> JAMAL HARVEY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (214) 800-6500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREG FORD		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LARRY MEDFORD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> FREEMAN HONDA 39680 LBJ FREEWAY DALLAS TX 75237		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (214) 800-6500	<b>Fax #:</b> (214) 800-6567	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> AMY CLAWSON	<b>Zone/Dist:</b> 03G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

#### Tech Line Suggests

10/5/2004 JOHNB

1 10/05/04 07:59:41 ISIS:----->  
2  
3  
4  
5 10/05/04 08:00:06 JOHNB:----->  
6 SO PEDAL GOES TO THE FLOOR----->  
7 DOES VEHICLE STOP----->  
8  
9 SO ARE YOU ABLE TO APPLY YOUR HAND UNDER THE  
BRAKE PEDAL AT IT LOWEST POINT  
10  
11 THEN NOT GOING TO THE FLOOR,THE PEDAL IS LOW OR  
SINKING...HOW DID YOU BLEED SYSTEM PRIOR  
12  
13 PLEASE SAFELY GO OUT AND EXERCISE ABS MANY  
TIMES;THEN REUTNR TO SHOP AND PRESSURE BLEED  
14  
15  
16 HSN-96/02I BRAKE PDL SINKS @ STOPS (M/CYL TEST  
#2)  
17 HSN-95/02C BRAKE PEDAL SINKS @STOPS (M/CYL  
TEST #1)  
18  
19

#### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR REPLACED  
MASTER CYL AND BLED @ 15583 @20649 VEHICLE  
CAME BACK, BLED BRAKES 3 TIMES. @ 261447  
VEHICLE HAS SAME PROBLEM  
ANY KNOWNS  
YES  
OH,YES VEHICLE DOES STOP OK,BUT PEDAL DROPS TO  
FLOOR  
  
YES  
  
VACUUM BLEED  
  
SYSTEM;THEN RE-EVAL;IF PEDAL THE SAME,PLEASE  
PERFORM TESTS PER:

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1617884	MIKEH	07/28/2005	MIKEH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL "FEEL" LOW	ABS MODULATOR; ACTIVATE, BLEED & RECK
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 39,535

<b>Dealer #:</b> 207914	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> STEVEN MASSEY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (630) 833-7700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GRAND HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
300 W. GRAND AVENUE	IL 60126	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (630) 833-7700	<b>Fax #:</b> (630) 833-7753	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE MARIS	<b>Zone/Dist:</b> 08E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/28/2005 MIKEH

- 1 07/28/05 12:44:47 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 07/28/05 12:44:54 MIKEH:----->
- 5
- 6
- 7
- 8 ACTIVATE ABS 3-4XS AND BLEED SYS?----->
- 9 IF RESOLVED OR GETS BETTER, REPLACE ABS
- 10 MODULATOR----->
- 11
- 12

### Information from Dealer

BRAKEL PEDAL GOES TO FLOOR

NO

RESURFACED FRONT BRAKE ROTORS AND REPLACED FRONT BRAKE PADS.

FEELS LIKE BAD MASTER CYL, I REPLACED THE MASTER CYL AND NO CHANGE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1594546	KEITHC	06/21/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 34,450

<b>Dealer #:</b> 206664	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WILL TEZAK	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (419) 841-2222	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TROY MOMANY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH GREEN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BROWN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
6155 W. CENTRAL AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TOLEDO OH 43615		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (419) 841-2222	<b>Fax #:</b> (419) 842-0392	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 2/4/09	<b>Zone/Dist:</b> 04B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/21/2005 KEITHC

1 06/21/05 07:28:34 ISIS:----->

2

3

4

5

6

7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

8 THIS PROBLEM?----->

9 IF YES, REPAIR DESCRIPTION?----->

10

11 06/21/05 07:29:09 KEITHC:----->

12 REPLACE MODULATOR----->

### Information from Dealer

CUST STATES MOST TIMES BRAKE PEDAL VERY LOW AND HARD TO STOP CAR. SOMETIMES PEDAL IS FIRMER BUT NOT GOOD. I AM 3RD PERSON TO GET THE CAR AND IT HAS ALREADY HAD 2 MASTER CYLINDERS PUT ON IT AND PEDAL IS FINE FOR A WHILE AND THEN IT SOMEHOW SEEMS TO BE GETTING AIR IN THE SYSTEM!

YES

HAS HAD THE SYSTEM BLED BEFORE AND ALSO HAS HAD 2 MASTER CYLINDERS PUT ON IT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1669029	KENE	10/24/2005	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	MODULATOR; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 33,775

<b>Dealer #:</b> 208376	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66503A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RUFUS	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (678) 318-3150	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROBERT MOORE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> THOMAS DUNLAP		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA MALL OF GEORGIA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
3699 GEORGIA HWY. #20		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BUFORD GA 30519		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (678) 318-3150	<b>Fax #:</b> (678) 318-3109	<b>Em Type:</b>	
<b>DPSM:</b> MELISSA MECHAN	<b>Zone/Dist:</b> 07E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/24/2005 KENE
- 1 10/24/05 10:21:27 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 10/24/05 10:22:13 KENE:----->
  - 6 REPLACE THE MODULATOR

### Information from Dealer

BRAKE PEDAL IS MUSHY AND AT TIMES IS GOING TO THE FLOOR SLOWLY

NO  
MASTER CYL HAS BEEN REPLACED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1783344	DAVEK	03/31/2006	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW AIR IN SYSTEM	ABS?; REPLACE KB 10759	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> P NA	<b>Mileage:</b> 12,630

<b>Dealer #:</b> 207537	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM DUCKETT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (610) 789-9420	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TONY FELICI		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN BULLOCK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PIAZZA HONDA OF DREXEL HILL TOWNSHIP LINE/BURMONT DREXEL HILL PA 19026		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (610) 789-9420	<b>Fax #:</b> (610) 789-2194	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> TURK MCFADDEN	<b>Zone/Dist:</b> 05H	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/31/2006 DAVEK

1 03/31/06 09:49:23 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6 03/31/06 09:54:08 DAVEK:----->

7 AIR IN SYSTEM----->

8 REPLACE ABS

9 PEND TO PAUL FOR SHIPPING TO HAM KB 10759

10 03/31/06 11:22:12PAULI:----->

11

12 04/05/06 09:47:49PAULI:----->

13 04/06/06 09:28:11PAULI:----->

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR, MASTER CYLINDER  
RELACEDPRIOR,

YES  
MASTER CYLINDER.  
CAN BLEED, GET AIR. PEDAL OK FOR SHORT TIME  
YES

WILL ARRANGE PRT>MAP, JEREMY GERRARD  
FAXED SHIP REQUEST  
NO CLM  
SAS



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1695045	GARYR	12/07/2005	JOHNB	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL TO THE FLOOR	FB: REPLACED ABS MODULATOR;FIXED
		<b>ResIn Source:</b> Feedback forms
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 35,687

<b>Dealer #:</b> 207222	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66803A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> COREY	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (603) 886-9300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MIKE FLAHERTY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICH BENSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PETERS HONDA OF NASHUA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
300 AMHERST STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
NASHUA NH 03063		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (603) 886-9300	<b>Fax #:</b> (603) 886-9336	<b>Em Type:</b>	
<b>DPSM:</b> John Sytulek	<b>Zone/Dist:</b> 09J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/18/2006 GARYR

1 12/07/05 10:40:40 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5 12/07/05 10:40:46 GARYR:----->

6 REPL THE MOD, BLEED, ACTIVATE AND BLEED AGAIN

7 01/18/06 06:01:59 JOHNB:FEEDBACK FAX:

8 REF # VIN DATE MODEL MDL YR DLR#

AGENT NAME

9 -----

10 1695045 1HGCM66803A044341 01/16/2006 ACCORD

2003 207222 JOHN\_BURNSIDE

11

12 COMMENTS:

13 REPLACED ABS CONTROL MUDULATOR AND BRAKE

PEDAL FEELS NORMAL NOW.

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

YES

REPLACED BRAKE MASTER CYLINDER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2839046	CHRISV	06/23/2009	STEVEN	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 37,049

<b>Dealer #:</b> 208404	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66583A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES NOLES	<b>Training %:</b> 70	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (205) 491-8484	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ARTHUR SOARES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIMOTHY GRACE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SERRA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
1813 ENSLEY AVENUE	AL 35218	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b> J30A41071722	<b>Trans #:</b> BAYA5071345
<b>Phone:</b> (205) 491-8484	<b>Fax #:</b> 2054918729	<b>Em Type:</b>	
<b>DPSM:</b> CHRIS BRUNI	<b>Zone/Dist:</b> 07C	<b>RO #:</b> 144087	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/23/2009 1:33:03 PM CHRISV
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 REPLACE THE ABS MOD LOW, SOFT BRAKE PEDAL (R&R VSA MODULATOR)HSB-07-045 KB 15326

### Information from Dealer

PEDAL LOW AND SPONGY  
 YES  
 MASTER CYLINDER

6/25/2009 11:30:20 AM VLADC

5 T

6/25/2009 11:32:14 AM STEVEN

- 6
- 7 HOW MANY TIMES HAVE YOU BLEED THE BRAKES
- 8 ENGINE RUNNING?
- 9 FOLLOWING THE S/M PROCEDURE
- 10 CYCLE THROUGH THE ABS SOL?
- 11 TRY THAT, BLEED A FEW MORE TIMES
- 12 NOT A SINKING PEDAL, ITS SPONGY
- 13 IF NC PARTS WARRANTY THE ABS MODULATOR

REPLACED THE ABS MODULATOR, STILL HAVE A SPONGY PEDAL BUT NOW ITS ONLY AT TIMES  
 5 OR SO  
 YES  
 YES  
 NO  
 OK  
 YES SPONGY  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1495449	TOMP	01/04/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW,AFTR NEW M/C	FAULTY ABS MODULATOR; REPLACEMENT	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 5,913

<b>Dealer #:</b> 208034	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANTHONY PRICE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (440) 777-9400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GARY DALTON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GARY DALTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GANLEY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
25870 LORAIN ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
NORTH OLMSTED	OH 44070	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (440) 777-9400	<b>Fax #:</b> (440) 801-4656	<b>Em Type:</b>	
<b>DPSM:</b> BRIAN SOLENTHALER	<b>Zone/Dist:</b> 04E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

1/4/2005 TOMP

1 01/04/05 06:27:50 ISIS:----->

2

3

4

5

6 01/04/05 06:28:00 TOMP:----->

7 ABS MODULATOR IS FAULTY

BRAKE PEDAL GOES ALMOST TO THE FLOOR, CAN PUMP UP AND IT ONLY HOLDS UP FOR A FEW SECONDS, HAS HAD A NEW MASTER PUT ON IN AUGUST, REBLED IN NOVEMBER, AND WAS OK, NOW IS BACK AGAIN WITH THE SAME PROBLEM, FLUID LEVEL NOT GOING DOWN TONY:

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1536254	TOMP	03/14/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SINKS,AFTR M/C REP	FAULTY ABS MODULATOR; REPLACEMENT
	<b>Resln Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 19,498

<b>Dealer #:</b> 208060	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66503A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> VINCENT VITALE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (203) 622-0622	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RICHARD SCHULER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEPHEN ALLMASHY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GREENWICH HONDA 289 MASON STREET GREENWICH CT 06830		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (203) 622-0622	<b>Fax #:</b> (203) 622-6758	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RENA BAEZA	<b>Zone/Dist:</b> 05F	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/14/2005 TOMP
- 1 03/14/05 12:24:19 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7 03/14/05 12:24:34 TOMP:----->
  - 8 ABS MODULATOR IS FAULTY.

### Information from Dealer

POOR BRAKE PEDAL

YES

REPLACED MASTER CYLINDER. WE KEEP FINDING AIR IN THE LR LINE. IT TAKES ABOUT 2 WEEKS FOR THE PEDAL TO GO BAD.

VINCENT:

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1421136	GARYR	08/26/2004	KEITHC	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 22,015

<b>Dealer #:</b> 207206	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66573A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> NATHAN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (765) 448-1000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROBERT ABRAMS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIMOTHY RIEDEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BOB ROHRMAN HONDA 821 SAGAMORE PRKWAY S. LAFAYETTE IN 47905		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (765) 448-1000	<b>Fax #:</b> (765) 449-2267	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/26/2004 GARYR

1 08/26/04 15:53:39 ISIS:----->

2

3

4 08/26/04 15:53:56 GARYR:----->

5 ASK CUSTOMER IF PEDAL WAS HARD WITH NO ASSIST>

6 T/D IN THE MORNING, IF PEDAL IS HARD AND NO

7 ASSIST SWAP A BOOSTER HOSE AND CHK VLV.

8 HSB 04-012

9 IF PEDAL WENT TO THE FLOOR CHK M/C AND MOD

10 08/27/04 07:54:34 KEITHC:----->

11

12

13 REPLACE MODULATOR----->

14

### Information from Dealer

CUSTOMER STATES THAT PRESSED BRAKE PEDAL AND NO  
RESPONCE FROM BRAKE SYSTEM AT ALL. HOWEVER WE  
CAN  
NOT GET TO ACT UP.

I THINK IT WAS

CUST CLAIMS THE PEDAL WENT TO FLOOR. WOULDN'T  
STOP. CLAIMS IT HAS HAPPENED 2X  
WE CAN'T DUP

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1455870	RAYD	10/25/2004	RAYD	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GOES TO FLOOR	11/3: PRESSURE BLEAD BRAKE SYSTEM;OK FOR NOW
		<b>Resln Source:</b> Spoke w/ Dealer <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 7,004

<b>Dealer #:</b> 208200	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66393A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KENNETH FOOR	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (313) 565-5100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> MICHAEL ZASADNY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN OSTRANDER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LAFONTAINE HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
2245 S. TELEGRAPH		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
DEARBORN MI 48124		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (313) 565-5100	<b>Fax #:</b> (313) 278-7614	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 2/4/09	<b>Zone/Dist:</b> 04B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

10/25/2004 RAYD

1 10/25/04 14:58:48 ISIS:----->

2 10/25/04 14:59:39 RAYD:----->

3

4

5 HOW ARE YOU BLEEDING?----->

6

7 ARE YOU USING A PRESSURE BLEEDER?----->

8 ENGINE ON OR OFF?----->

9 PRESSURE BLEEDER IS A REQUIRED SPECIAL TOOL,

10 EXERCISE THE ABS, BLEED THE SYSTEM WITH A PRESSURE

11 BLEEDER----->

12 10/26/04 11:56:10 GEORGEK:----->

13

14

15 11/03/04 12:07:52 RAYD:-----CB----->

16 SO YOU HAVN'T REPLACED ANY PARTS?----->

17

18

19 IF THE CAR COMES BACK, REPLACE THE MODULATOR AND

20 HOLD FOR TECLINE----->

CHECK BRAKES, PEDAL GOES TO FLOOR.  
IS THERE ANOTHER WAY TO BLEED THE BRAKES ON THIS THING, WE BLEAD THE BRAKES 1K MILES AGO NOW IT IS BACK WITH THE SAME COMPLAINT THERE IS ONLY ONE PROCEEDURE IN THE S/MANUAL, THATS THE WAY WE ARE BLEEDING  
NO, PUMPING THE BRAKE PEDAL OFF I THINK

RD, is this a candidate for our mod investigation?  
Please call the mod in if the vehicle returns with a low pedal. thanks  
I JUST GOT THE PRESSURE BLEEDER IN YESTERDAY NO, I BLEAD THE SYSTEM, I HAVE BEEN DRIVING IT PERIODICALLY, IT HASN'T HAD THE PROBLEM SINCE THE BLEADING

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1522735	LANCEK	02/17/2005	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL FEELS SOFT	ABS MOULATOR; EXERCISE AND BLEED BRAKES AS PER SM		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 17,766

<b>Dealer #:</b> 207328	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66583A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PHILIP KIDD	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (816) 942-2200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TRENT GRONBERG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRANDON CRISPI		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JAY WOLFE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
220 WEST 103RD STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
KANSAS CITY MO 64114		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (816) 942-2200	<b>Fax #:</b> (816) 942-6712	<b>Em Type:</b>	
<b>DPSM:</b> Michael Wehmeir	<b>Zone/Dist:</b> 08L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/17/2005 LANCEK
- 1 02/17/05 13:47:03 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR THIS PROBLEM?>NO
  - 8 02/17/05 13:47:20 LANCEK:----->
  - 9
  - 10 CHECK CALIPERS, AND CALIPER SLIDE PINS?----->
  - 11 EXERCISE THE ABS AND BLEED THE BRAKES AS
  - 12 PER THE SM PERF THIS 2-3X'S.
  - 13 IF THE PEDAL COMES UP REPLACE THE ABS MODULATOR.
  - 14

### Information from Dealer

CUSTOMER COMPLAINT OF SOFT, FADING BRAKE PEDAL. MASTER CYLINDER WAS REPLACED PREVIOUSLY ABOUT 3 WEEKS AGO. HAVE HAD IN AND BLED TWICE SO REPLACED THE MASTER CYLINDER AGAIN AND BLED SEVERAL TIMES AND NOW PEDAL FEELS O.K. BUT MAYBE NOT AS STIFF AS COMPARED TO NEW CAR.

THE BRAKE PEDAL FEELS SOFT, HAVE REPLACED THE MASTER CYL 2X'S.

ALL GOOD!

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1524751	CHRISV	02/22/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 25,304

<b>Dealer #:</b> 206817	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66533A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MATT HUTTLE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (413) 743-0014	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RICHARD SOLOMON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DOUG DESALVO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BEDARD BROS. HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
391 SOUTH STATE ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHESHIRE MA 01225		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (413) 743-0014	<b>Fax #:</b> (413) 769-2857	<b>Em Type:</b>	
<b>DPSM:</b> SUZI HENRY	<b>Zone/Dist:</b> 09E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/22/2005 CHRISV
- 1 02/22/05 11:04:37 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7 02/22/05 11:04:40 CHRISV:----->
  - 8 REPLACE THE ABS MOD

### Information from Dealer

PEDAL LOW HAS NEW MASTER CYLINDER GOOD FOR A WEEK

PEDAL LOW AGAIN ABS FUNCTION TEST WOULD NOT ACTIVATE SOLINIODS

YES

MASTER CYLINDER



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1440636	GARYR	09/29/2004	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	ACTIVATE ABS AND BLEED?;REPL MOD
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 47,744

<b>Dealer #:</b> 207847	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66543A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SCOTT BRENNAN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (541) 485-6111	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> PAT LAMORA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> HANS BURT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> KENDALL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
846 GOODPASTURE ISL.RD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
EUGENE OR 97401		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (541) 485-6111	<b>Fax #:</b> (541) 335-6394	<b>Em Type:</b>	
<b>DPSM:</b> CANDICE	<b>Zone/Dist:</b> 02H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/29/2004 GARYR

1 09/29/04 14:07:13 ISIS:----->

2

3

4 --NO CHANGE. PAD WEAR LOOKS GOOD. TRIED NEW FORNT PADS

5 --NO TO MINIMAL CHANGE. MOVEMENT OF CALIPERS SEEMS OK.

6 09/29/04 14:10:44 GARYR:----->

7 DOES BRAKE PEDAL ACTUALLY GO TO THE FLOOR---->

8 ACTIVATE ABS AND BLEED

9 IF PEDAL FEELS NORMAL REPL THE MODULATOR

10 IF N/C CALL BACK

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR ON THE FIRST APPLICATION AND FEELS FINE IF YOU PUMP IT ONE MORE TIME. BLED

NO, JUST TRAVELS MORE THAN NORMAL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2280556	RUDYG	02/20/2007	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL LOW	ABS MODULATOR?; ACTIVATE AND RECHECK PEDAL		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 112,422

<b>Dealer #:</b> 207339	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66593A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> FISHER ELWOOD	<b>Training %:</b> 0	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (908) 859-0966	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> THEODORE REBETJE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JACK PAIEDA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PHILLIPSBURG-EASTON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
400 COUNTY ROAD 519		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
PHILLIPSBURG NJ 08865		<b>Engine #:</b> J30A41084436	<b>Trans #:</b> BAYA5083334
<b>Phone:</b> (908) 859-0966	<b>Fax #:</b> (908) 859-6493	<b>Em Type:</b>	
<b>DPSM:</b> ALAN LEBAIR	<b>Zone/Dist:</b> 05L	<b>RO #:</b> 96875	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/20/2007 10:38:27 AM RUDYG
- 1 02/20/2007 10:40:28 AM RUDYG
  - 2 REPLACED ANY PARTS YET?
  - 3 OK AFTER BLEEDING?
  - 4 DOES PEDAL IMPROVE IF ABS ACTIVATED?
  - 5 WAS FLUID LEVEL LOW WHEN IT CAME IN?
  - 6 NO CONTAMINATED FLUID?
  - 7 TRY TO KEEP VEH FOR A FEW DAYS, IF PEDAL GETS SOFT ACTIVATE ABS. IF PEDAL IMPROVES, REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL SINKS TO FLOOR  
 2 MASTER CYLINDERS  
 YES, BUT I BLED IT LAST TIME AND I FOUND AIR IN IT TODAY  
 NO, BUT I CHECKED IT AFTER BLEEDING  
 NO, I DON'T FIND ANY LEAKS  
 NO, CLEAN  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1621988	GARYR	08/04/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL SPONGY	ACTIVATE ABS AND BLEED?; IF IMPROVED REPL MOD		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 25,195

<b>Dealer #:</b> 207847	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SCOTT BRENNAN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (541) 485-6111	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> PAT LAMORA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> HANS BURT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> KENDALL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
846 GOODPASTURE ISL.RD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
EUGENE OR 97401		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (541) 485-6111	<b>Fax #:</b> (541) 335-6394	<b>Em Type:</b>	
<b>DPSM:</b> CANDICE	<b>Zone/Dist:</b> 02H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/4/2005 GARYR

1 08/04/05 10:42:59 ISIS:----->

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7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

8 THIS PROBLEM?----->

9 IF YES, REPAIR DESCRIPTION?----->

10 08/04/05 10:43:22 GARYR:----->

11 ACTIVATE ABS AND BLEED

12 IF PEDAL GET HARD REPL THE MOD

### Information from Dealer

CAR CAME IN 4/12/05 AND CUSTOMER WAS COMPLAINING OF A SPONGY BRAKE PEDAL. IT WAS A LITTLE SOFTER THAN NORMAL. INSPECTED ALL FINE SO WE BLED. CUST SAYSIT WAS BETTER FOR A "WHILE" AND THEN GOT SOFT AGA IN. IT IS FOR SURE "SOFTER" THAN IT SHOULD BE. ALLLOOKS GOOD...PAD WEAR, NO LEAKS, ECT.....

YES

SEE ABOVE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1528009	DAVEK	02/28/2005	ROBERTH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	MSG: REPL ABS MODULATOR		
		<b>ResIn Source:</b>	Message center	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 24,927

<b>Dealer #:</b> 207002	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66563A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JASON BOTT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (973) 831-9500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRAD MORTER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL WILSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROUTE 23 HONDA 700 ROUTE 23 POMPTON PLAINS NJ 07444		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (973) 831-9500	<b>Fax #:</b> (973) 831-0507	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MATHEW HATCH	<b>Zone/Dist:</b> 05D	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

2/28/2005 DAVEK

1 02/28/05 10:59:33 ISIS:----->

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8 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

9 THIS PROBLEM?----->

10 IF YES, REPAIR DESCRIPTION?----->

11 02/28/05 11:00:04 DAVEK:----->

12 REPLACE ABS

13 03/03/05 7:45:40 ROBERTH MSG:----->

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL IS VERY LOW. VEHICLE HAS BEEN REPAIRED (MASTER CYLINDER/ BOOSTER REPLACED) SEVERAL TIMES AT ANOTHER DEALER. AMER. HONDA HAS SENT THE CAR HERE NOW. CHECKED AND LUBED

ALL SLIDE PINS AND PRESSURE BLED SYSTEM. PEDAL STILL LOW. ACTIVATED ABS SYSTEM PEDAL HAS GOTTEN BETTER. DO YOU HAVE ANY FURTHER REPAIR INFO?

YES

MULTIPLE MASTER CYLINDERS AND A VACUUM BOOSTER.

REPL ABS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2818571	RUDYG	05/12/2009	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; ACTIVATE ABS AND RECHK PEDAL FEEL		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 99,109

<b>Dealer #:</b> 208245	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66533A	<b>Err:</b>
<b>Dir Cont:</b> STEPHAN	<b>Training %:</b> 53	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (623) 934-5211	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> LARRY ROWE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GARY LUNA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> EARNHARDT HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
10151 W.PAPAGO FREEWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
AVONDALE AZ 85323		<b>Engine #:</b> J30A41106444	<b>Trans #:</b> BAYA5104669
<b>Phone:</b> (623) 934-5211	<b>Fax #:</b> 6234634490	<b>Em Type:</b>	
<b>DPSM:</b> RICHARD REBORI	<b>Zone/Dist:</b> 10D	<b>RO #:</b> 443643	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/12/2009 9:05:31 AM RUDYG
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 WHAT HAVE WE DONE SO FAR?
  - 4 IS CAR SAFE TO DRIVE?
  - 5 CK PUSHROD ADJ. IF OK, SUSPECT MODULATOR. IF SAFE TO DO SO, DRIVE IT AND GET ABS TO MODULATE, IF PEDAL COMES UP AFTER THIS, REPL MODULATOR

### Information from Dealer

BRAKE PEDAL IS LOW AND SOFT  
 NO  
 BLED BRAKES, NO CHANGE.  
 PEDAL IS REALLY LOW BUT IT DOES STOP  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1403705	GARYR	07/28/2004	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL SINKS	GET CONDITIONS, CHK IF A/C RELATED,		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 13,000

<b>Dealer #:</b> 206506	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM665X3A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JO PACK	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (562) 809-3700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL MONELL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RAMON GOMEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NORM REEVES HONDA SUPERSTORE		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
18500 STUDEBAKER ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CERRITOS CA 90701		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (562) 809-3700	<b>Fax #:</b> (562) 809-7195	<b>Em Type:</b>	
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

7/28/2004 GARYR

- 1 07/28/04 16:22:44 ISIS:----->
- 2
- 3
- 4
- 5
- 6 07/28/04 16:23:50 GARYR:----->
- 7 ASK CUSTOMER IF PEDAL FADES AS A/C CYCLES ON.
- 8 IF SO THAT IS NORMAL.
- 9 GET CONDITIONS FROM CUST THEN TRY TO DUP.
- 10 IF PEDAL ONLY FADES AFTER THE STOP THEN
- 11 REPL THE M/C, ACTIVATE ABS AND BLEED AGAIN

CAR CAME IN WITH SPONGY BRAKE PEDAL AT 8875 MI. AIR IN SYSTEM-BLEED BRAKES-OK CAME BACK WITH AIR AGAIN AT 10294 MI -REPLACE ABS MODULATOR AND BLEAD. PEDAL OK-CAME BACK AT 14568 MI WITH COMPLAINT OF PEDAL GOES TO FLOOR AT A STOP-COULD NOT VERIFY-HAS CON

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1549874	RAYD	04/06/2005	GARYR	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW AFT M/C REPL	4/08: REPLD ABS MOD FIXED	
		<b>Resln Source:</b> Spoke w/ Dealer	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 6,162

<b>Dealer #:</b> 207333	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66343A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHARLIE CARTER	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (843) 669-5556	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> BOBBY POSTON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> EDWARD MCFADDEN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CALE YARBOROUGH HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
2723 W. PALMETTO ST.		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
FLORENCE SC 29501		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (843) 669-5556	<b>Fax #:</b> (843) 667-0964	<b>Em Type:</b>	
<b>DPSM:</b> JOHN KERRIGAN	<b>Zone/Dist:</b> 06P	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/6/2005 RAYD

1 04/06/05 11:07:44 ISIS:----->

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11

12 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

13 THIS PROBLEM?----->

14 IF YES, REPAIR DESCRIPTION?----->

15 04/06/05 11:08:29 RAYD:----->

16 CAN YOU PUMP IT UP?----->

17 HOW ARE YOU BLEEDING?----->

18 DOES THE PEDAL FADE UNDER YOUR FOOT?----->

19 REPLACE THE MODULATOR----->

20 04/08/05 11:22:59 GARYR:----->

### Information from Dealer

CAR CAME IN ON JAN. 5, '05 (ONLY 5650MI. ON CAR)  
W/ BRAKE PEDAL GOING TO FLOOR COMPLAINT. TEST  
DROVE  
AND FOUND PEDAL GOING VERY LOW, NOT TO FLOOR, BUT  
LOW. ALSO SEEMED TO ONLY BE USING LEFT FRONT  
CALIPER TO STOP. CAR WOULD PULL HARD LEFT WHEN  
BRAKING. TRIED TO BLEED OUT LINES, BUT HAD NO  
CHANGE. REPLACED BRAKE MASTER CYL. AND THIS FIXED  
THE PROBLEM. CAR BACK IN TODAY (6162MI. ON IT) WITH  
PEDAL SINKING TO FLOOR COMPLAINT. PEDAL DOES NOT GO  
TO FLOOR, BUT IS LOWER THAN OTHERS OF THIS BODY  
STYLE.

YES  
SEE ABOVE.

TO A POINT, NOT LIKE IT SHOULD THOUGH  
VACUUM BLEEDING  
NOT REALLY

CHARLIE, REPLD MODULATOR FIXED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1585148	RAYD	06/06/2005	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	CUST ALEDGE BRK PDL TO FLOOR	UNABLE TO DUPLICATE;FAXXED KB# 3764 TO DEALER		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 28,182

<b>Dealer #:</b> 206879	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66523A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (203) 949-7400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TODD DIBIASI		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KENNETH WYMAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> EXECUTIVE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1194 N. COLONY ROAD	CT 06492	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (203) 949-7400	<b>Fax #:</b> (203) 949-7415	<b>Em Type:</b>	
<b>DPSM:</b> MARY DOWNING	<b>Zone/Dist:</b> 09D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

<p>6/6/2005 RAYD</p> <p>1 06/06/05 08:29:14 ISIS:-----&gt;</p> <p>2</p> <p>3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR</p> <p>4 THIS PROBLEM?-----&gt;</p> <p>5 06/06/05 08:29:36 RAYD:-----&gt;</p> <p>6</p> <p>7 ANY ACCIDENTS?-----&gt;</p> <p>8 CAN YOU DUPLICATE?-----&gt;</p> <p>9 FAXXED KB# 3764 TO DEALER, INSPECT, TRY TO</p> <p>DUPLICATE</p> <p>10 DOCUMENT, RETURN CAR TO CUSTOMER IF NO</p> <p>TROUBLE</p> <p>11 FOUND-----&gt;</p>	<p>CUSTOMER STATES: BRAKE PEDAL WENT STRAIGHT TO</p> <p>FLOOR. WHEN GOING THROUGH A STOP LIGHT</p> <p>NO</p> <p>THE CUSTOMER SAYS THE BRAKE PEDAL WENT TO THE</p> <p>FLOOR,</p> <p>NONE</p> <p>NO</p>
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## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1483129	TOMP	12/10/2004	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	FAULTY ABS MODULATOR; REPLACEMENT
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 25,647

<b>Dealer #:</b> 208148	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66353A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JASON RAIN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (970) 506-2791	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> SCOTT SUITOR		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASON OTTE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF GREELEY		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
4535 W. 29TH STREET		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
GREELEY CO 80634		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (970) 506-2791	<b>Fax #:</b> (970) 506-2813	<b>Em Type:</b>	
<b>DPSM:</b> SCOTT ELACQUA	<b>Zone/Dist:</b> 10J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/10/2004 TOMP
- 1 12/10/04 10:18:29 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6 12/10/04 10:18:45 TOMP:----->
  - 7 HOW DID YOU BLEED BRAKES?----->
  - 8 EXERCISE ABS; DOES THE BRAKE PEDAL "FEEL" NORMAL?
  - 9 YES: REPLACE ABS MODULATOR
  - 10 NO: LOOK FOR OTHER CAUSES.

### Information from Dealer

CUSTOMER COMPLAINT OF SINKING BRAKE PEDAL. PERFORMED MASTER INSPECTION AND FOUND SINKING. REPLACED MASTER AND BLEED BRAKES. ALSO REPLACED FRONT PADS UNDER 03-069. CUSTOMER RETURNED AND PEDAL IS LOW AGAIN AND CAN BE PUMPED UP.????

JASON:  
PRESSURE BLEEDER, SEVERAL TIMES.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1517689	KEITHC	02/09/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	REPLACE ABS MOD		
		<b>ResIn Source:</b> None	<b>Date:</b>	
		<b>Status:</b> N/A	<b>Mileage:</b> 29,198	

<b>Dealer #:</b> 208146	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66833A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TOM FERST	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (215) 305-5012	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MURREY COHEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> THOMAS MCCOLLUM		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SLOANE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
9903 BUSTLETON AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
PHILADELPHIA PA 19115		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (215) 305-5012	<b>Fax #:</b> (215) 305-5007	<b>Em Type:</b>	
<b>DPSM:</b> TURK MCFADDEN	<b>Zone/Dist:</b> 05H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/9/2005 KEITHC
- 1 02/09/05 12:56:43 ISIS:----->
  - 2 02/09/05 12:57:11 KEITHC:----->
  - 3 EXCERSIZE ABS, IF IT GETS BETTER, REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR  
REPLACED M/C, NC

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1441072	TOMP	09/30/2004	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	AIR IN SYSTEM OR FAULTY ABS MODULATOR;REPAIR AS NE
		<b>Resln Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 18,564

<b>Dealer #:</b> 208109	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GARY COSTANZO	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (845) 343-0055	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROBERT DEMING		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MIDDLETOWN HONDA 520 ROUTE 211 EAST MIDDLETOWN NY 10941		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (845) 343-0055	<b>Fax #:</b> (845) 326-1053	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DON ANDREWS	<b>Zone/Dist:</b> 09B	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/30/2004 TOMP

1 09/30/04 10:31:01 ISIS:----->

2

3

4 09/30/04 10:31:14 TOMP:----->

5 DOES CAR EVER FAIL TO STOP?

6

7 EXERCISE ABS, THEN PRESSURE BLEED BRAKES.

8 DOES THE BRAKE PEDAL STILL HAVE EXCESS TRAVEL?

9 YES: CHECK FOR OTHER CAUSES; REPLACE ABS MODULATOR.

10 NO: PROBLEM FIXED; BUT IF RETURNS REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR MASTER WAS REPLACED 8-06-04 AND IT IS DOOING IT AGAIN SLIDERS ARE GOOD NO VACUME LEAKS PLEAS ADVISE GARY:

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1603201	DAVEM	07/06/2005	DAVEM	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE PDL REAL SOFT	AIR IN ABS MOD?;WORK ABS>RPLC MOD
		Resln Source: None
		Status: N/A
		Date: Mileage: 37,052

Dealer #: 207579	TZ: PST	VIN: 1HGCM66513A [REDACTED]
Dir Cont: MARK JENKINS	Training %:	Year: 2003
Serv Ph: (253) 922-2673	Extn:	Model: ACCORD V6
Serv Mgr: DAN GONZALES		Tran: 5AT
Parts Mgr: JASON KILLMER		Doors: 4DR
Dir Name: HONDA OF FIFE		Fact: MARYSVILLE
4301 20TH STREET EAST		Desc: ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L
FIFE WA 98424		WhtBdy: P/S, SUN ROOF, ABS, AIR BAG,
Phone: (253) 922-2673	Fax #: (253) 922-1754	Engine #: Trans #:
DPSM: PHIL HEINZMAN	Zone/Dist: 02B	Em Type:
Previous Dealer/Contact	Date	RO #:
		Case Type: Technical
		W.O. #:

### Tech Line Suggests

7/6/2005 DAVEM

1 07/06/05 09:36:04 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6

7

8

9 07/06/05 09:36:12 DAVEM:----->

10 MOD ABS, IF PDL COMES BACK, RPLC THE ABS

11 MOD----->

### Information from Dealer

BRAKE EDAL GOES TO FLOOR

YES

MASTER CYL. REPLACED. 30350 MILES. CAME BACK SAME

PROBLEM FOUND AIR IN LINES. BLED AGAIN PEDAL

WASGOOD. CAME BACK 35060 BLED AGAIN PEDAL WAS

GOOD. BACK AGAIN PEDAL GOES TO FLOOR 37052

MILES.

SEE ABOVE

OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1402590	DAVEM	07/27/2004	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PDL SOFT AGAIN	AIR FROM ABS MOD;RPLC		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 10,475

<b>Dealer #:</b> 240001	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66533A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> ERIC NELSON	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (608) 829-1118	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHARLIE CUPP		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> ZIMBRICK HONDA SERVICE CENTER 430 GRAND CANYON DRIVE MADISON WI 53719		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (608) 829-1118	<b>Fax #:</b> (608) 829-2088	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KEITH LEVINS	<b>Zone/Dist:</b> 08H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

7/27/2004 DAVEM

1 07/27/04 12:16:45 ISIS:----->

2

3 07/27/04 12:16:50 DAVEM:----->

4

5 DID YOU GET THE BRAKE PDL BACK TODAY?----->

6

7

8 EXRCS ABS, IF PDL COMES BACK, RPLC ABS MOD--->

SECOND TIME IN FOR VERY LOW BRAKE PEDAL. FIRST TIME WAS AT 9934 MILES.

ERIC

SEE ABOVE

NO. WHN THE CAR CAME IN ORIG, ONE SIDE HAD ALOT OF AIR AND WE BLEED IT AND IT WAS OK, NOW BACK AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2395859	TOMP	07/13/2007	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL SOFT, EXCESS TRAVEL	FAULTY ABS MODULATOR; REPAIR AS NEEDED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 66,000

<b>Dealer #:</b> 208333	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66553A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SCOTT VERRET	<b>Training %:</b> 37	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 985-649-9091	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SCOTT WHITE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK WILSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF SLIDELL		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
510 HOWZE BEACH ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SLIDELL LA 70461		<b>Engine #:</b> J30A41132073	<b>Trans #:</b> BAYA5129603
<b>Phone:</b> (985) 649-9091	<b>Fax #:</b> (985) 726-4877	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b> 24095	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/13/2007 7:58:56 AM TOMP
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 ABS MODULATOR IS PROBABLY FAULTY.
  - 6 EXERCISE ABS; IF PEDAL TRAVEL/FEEL IS NORMAL.
  - 7 THE MODULATOR IS FAULTY.
  - 8 IF NOT; LOOK FOR OTHER CAUSES

### Information from Dealer

3 MASTER CYLINDERS HAVE BEEN REPLACED. CAR'S BRAKESYSTEM HAS BEEN BLED 6 TIMES. BRAKE PEDAL STIIL S INKS WHEN BRAKES ARE APPLIED. NO LEAKS ARE VISIBLEAND BRAKE FLUID IS AT CORRECT LEVEL IN RESEVOIR.

YES

3 MASTER CYLINDERS 6 TIMES THE BRAKE SYSTEM HAS BEEN BLED

SCOTT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1519952	PETERL	02/14/2005	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW BRAKE PEDAL	MOD/MASTER; BLEED BRAKES AND RECHECK FOR LOW PEDAL	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,848

<b>Dealer #:</b> 206944	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> EUGENE	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (617) 381-9000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEPHEN WHALEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PHIL PLANTE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARS OF BOSTON		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
100 BROADWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
EVERETT MA 02149		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (617) 381-9000	<b>Fax #:</b> (617) 389-9267	<b>Em Type:</b>	
<b>DPSM:</b> JOHN DEMARTINI	<b>Zone/Dist:</b> 09H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/14/2005 PETERL
- 1 02/14/05 11:12:47 ISIS:----->
  - 2
  - 3
  - 4
  - 5 02/14/05 11:13:00 PETERL:----->
  - 6
  - 7 A/M ACCESS----->
  - 8 ANYTHING REPLACED----->
  - 9 BLEED THE BRAKES----->
  - 10 BLEED BRAKES AND SEE IF THE PEDAL COMES UP
  - 11 IF YES REPLACE THE MOD.

### Information from Dealer

CUSTOMER STATES WHEN BRAKE PEDAL IS PRESSED IT DOESN'T STOP VEHICLE, I WAS ABLE TO DUPLICATE CONDITION BUT PEDAL SINKS TO THE FLOOR IN ANY CONDITION, COLD, WARM, CAR ON, AND CAR OFF I SAW A HSB FOR SAME PROBLEM WITH A/C IS ON THIS WILL OCCUR WITH A/C OFF.

NONE

NO

NO WE HAVE NOT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1416958	DAVEM	08/20/2004	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW PDL INTERM	ABS MOD;RPLC MOD, BLEED, EXRCS ABS		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 13,659

<b>Dealer #:</b> 207879	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66553A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PHUONG TANG	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 297-5700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> PAUL BENEDETTO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT GERMANN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> O'HARE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1533 RIVER ROAD	IL 60018	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
DES PLAINES		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (847) 297-5700	<b>Fax #:</b> (847) 297-6060	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE MARIS	<b>Zone/Dist:</b> 08E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/20/2004 DAVEM
- 1 08/20/04 06:52:46 ISIS:----->
  - 2 08/20/04 06:52:55 DAVEM:----->
  - 3 BLEED BRAKES?----->
  - 4
  - 5 RPLC ABS MOD, BLEED AND EXRCS ABS----->

### Information from Dealer

BRAKE PENAL SINK TO THE FLOOR  
 SEE ABOVE  
 IN PAST AND IT WENT FOR 1 MONTH. IT HAS BEEN  
 IN 2X FOR SAMETHING



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1804066	CHRISV	04/25/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 51,082

<b>Dealer #:</b> 207669	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66833A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BERNIE TAFT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (972) 569-4242	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> KENNY GRANT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GALEN HASTINGS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARS OF MCKINNEY 601 S. CENTRAL EXPWY MCKINNEY TX 75070		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (972) 569-4242	<b>Fax #:</b> (972) 569-4271	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> AMY CLAWSON	<b>Zone/Dist:</b> 03G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/25/2006 CHRISV
- 1 04/25/06 09:54:03 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 11 THIS PROBLEM?----->
  - 12 IF YES, REPAIR DESCRIPTION?----->
  - 13 04/25/06 09:54:15 CHRISV:----->
  - 14 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOING TO THE FLOOR. 4 MONTHS AGO CAR CAME IN WITH THIS PROBLEM,BLEED BRAKE SYSTEM AND BRAKES WERE GOOD FOR 2 MONTHS AND PEDAL STARTED SINKING AGAIN,REPLACED MASTER CYLINDER AND BRAKES WERE GOOD FOR 1 MONTH AND PEDAL STARTED SINKING AGAIN. SYSTEM HAS NO LEAKS AND ALL CLIPERS AND HARD WEAR SEEM OK. I READ SOME WHERE THAT THE ABS MODULATOR CAN CAUSE THIS PROBLEM BUT I CAN'T FIND WHERE I READ IT AT.

YES  
BLEED BRAKES,REPLACED MASTER CYLINDER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1410872	CHRISV	08/10/2004	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW PEDAL	ABS MOD; REPLACE		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 11,577

<b>Dealer #:</b> 208310	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66843A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SCOTT MASIELSKI	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (312) 628-4400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> ANDREW ZAJAC		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> VIDAL TORRES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FLETCHER JONES HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
1111 NORTH CLARK ST.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHICAGO IL 60610		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (312) 944-0500	<b>Fax #:</b> (312) 944-0149	<b>Em Type:</b>	
<b>DPSM:</b> MIKE CLARK	<b>Zone/Dist:</b> 08C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/10/2004 CHRISV

1 08/10/04 13:09:13 ISIS:----->

2

3

4

5 08/10/04 13:09:25 CHRISV:----->

6 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR, PREVIOUSLY HAD MASTER CYLENDER REPLACED, DROVE VEHICLE TO ACTIVATE ABS AND BLEED BRAKE SYSTEM SEVERAL TIMES WITH NO IMPROVEMENT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1707316	KENE	12/29/2005	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GOES TO FLOOR	MODULATOR; REPLACE
	<b>ResIn Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 29,406

<b>Dealer #:</b> 208343	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> STEPHEN REED	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (910) 739-9871	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TODD DRIVER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TODD DRIVER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LUMBERTON HONDA 301 WINTERGREEN DRIVE LUMBERTON NC 28358		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (910) 739-9871	<b>Fax #:</b> (910) 739-5214	<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> OPEN POSIT 10/22/08	<b>Zone/Dist:</b> 06L	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

<b>12/29/2005</b> <b>KENE</b>	
1 12/29/05 10:57:02 ISIS:----->	PEDAL GOES TO FLOOR
2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
3 THIS PROBLEM?----->	YES
4 IF YES, REPAIR DESCRIPTION?----->	REPLACED MASTERCYLINDER TWICE AND BLED SYSTEM
5 12/29/05 10:57:12 KENE:----->	WE CAN DUP
6 REPLACE THE ABS MODULATOR	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1753264	DAVEK	02/24/2006	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	ABS?; REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 18,624

<b>Dealer #:</b> 207325	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66313A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SAL CONTRERAS	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (310) 515-5700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> MIGUEL ORTIZ		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN BAACK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DCH GARDENA HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
15541 SO. WESTERN AVE.		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
GARDENA CA 90249		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (310) 515-5700	<b>Fax #:</b> (310) 515-0561	<b>Em Type:</b>	
<b>DPSM:</b> JONAH ROHDE	<b>Zone/Dist:</b> 01F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/24/2006 DAVEK

1 02/24/06 13:59:08 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7 02/24/06 13:59:34 DAVEK:----->

8 REPLACE ABS MODULATOR. BLEED AND ACTIVATE

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR-BRAKE MASTER CYL.WAS  
REPLACED 3 TIMES OK AFTER REPLACEMENT FOR 1 MONTH  
THEN B/PEDAL GOES TO FLOOR AGAIN

YES

SAME

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1847354	TOMP	06/15/2006	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO FLOOR	AIR IN SYSTEM OR FAULTY MODULATOR;REPAIR AS NEEDED
		<b>ResIn Source:</b> None <b>Date:</b> <b>Status:</b> N/A <b>Mileage:</b> 22,799

<b>Dealer #:</b> 208272	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66553A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT KOZAK	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (845) 623-1200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DOMINICK GARRETSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ORLANDO RIVERA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> HONDA OF NANUET		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
10 ROUTE 304	NY 10954	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (845) 623-1200	<b>Fax #:</b> (845) 624-3588	<b>Em Type:</b>	
<b>DPSM:</b> Stefanie Senkiw	<b>Zone/Dist:</b> 05E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/15/2006 TOMP
- 1 06/15/06 06:01:20 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7
  - 8 06/15/06 06:01:34 TOMP:----->
  - 9 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
  - 10
  - 11 DOES THE CAR FAIL TO STOP?----->
  - 12
  - 13 EXERCISE ABS AND PRESSURE BLEED BRAKES.
  - 14 IS THE PEDAL STROKE NORMAL?
  - 15 YES: FAULTY MODULATOR
  - 16 NO: LOOK FOR OTHER CAUSES
  - 17
  - 18

### Information from Dealer

C/S BRAKE PEDAL GOES TO FLOOR (REPLACED MASTER CYL2X BEFOR) . WHEN THIS HAPPENS PEDAL STAYS ON FLOOR, DOES NOT COME BACK UP

YES  
 MASTER CYLINDER REPLACED TWICE, BRAKE SYSTEM WAS BLEED OUT TWICE ALSO  
 ROBERT:

YES  
 NO, THE CAR WILL STOP; BUT PEDAL GOES TO FLOOR.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1574977	TOMP	05/18/2005	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO FLOOR	FAULTY ABS MODULATOR; REPLACEMENT
		ResIn Source: None Status: N/A
		Date: Mileage: 22,895

<b>Dealer #:</b> 207549 <b>Dir Cont:</b> TIM PEARSON <b>Serv Ph:</b> (601) 957-3400 <b>Serv Mgr:</b> THOMAS CRAFT <b>Parts Mgr:</b> THOMAS CRAFT <b>Dir Name:</b> PATTY PECK HONDA 555 SUNNYBROOK ROAD RIDGELAND MS 39157 <b>Phone:</b> (601) 957-3400 <b>DPSM:</b> WILLIAM KIRK <b>Previous Dealer/Contact</b>	<b>TZ:</b> CST <b>Training %:</b> <b>Extrn:</b> <b>Fax #:</b> (601) 707-0221 <b>Zone/Dist:</b> 03K <b>Date</b>	<b>VIN:</b> 1HGCM66573A [REDACTED] <b>Year:</b> 2003 <b>Tran:</b> 5AT <b>Doors:</b> 4DR <b>Fact:</b> MARYSVILLE <b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L <b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, <b>Engine #:</b> <b>Em Type:</b> <b>RO #:</b> <b>Case Type:</b> Technical <b>W.O. #:</b>
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### Tech Line Suggests

5/18/2005 TOMP

1 05/18/05 12:05:52 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 IF YES, REPAIR DESCRIPTION?----->

8

9 05/18/05 12:07:02 TOMP:----->

10 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

11

12 DOES THE CAR EVER FAIL TO STOP?----->

13 HOW WERE BRAKES BLED?----->

14 EXERCISE ABS; PRESSURE BLEED BRAKES.

15 DOES THE PEDAL FEEL NORMAL?

16 YES: FAULTY ABS MODULATOR

17 NO: LOOK FOR OTHER CAUSES

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR. BRAKE MASTER CYLINDER AND PROPORTIONING VALVE REPLACED PREVIOUSLY. AFTER 5K MILES PEDAL GOES TO FLOOR ONCE AGAIN

YES

REPLACED MASTER CYLINDER TWICE AND PROPORTIONING VALVE ONCE

TIM:

YES.

NO

VACUUM BLEEDER, PUMP PEDAL METHOD.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1399043	LANCEK	07/21/2004	PAULI	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL GOES TO FLOOR	MODULATOR; REPLACE ABS MODULATOR		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P HAM	<b>Mileage:</b> 10,397

<b>Dealer #:</b> 206527	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66503A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEU THAO	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (916) 226-7000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL SILVA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RUBEN VALLEJO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ELK GROVE HONDA 8550 LAGUNA GROVE DR. ELK GROVE CA 95758		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (916) 226-7000	<b>Fax #:</b> (916) 478-2319	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BARRY CHANDLER	<b>Zone/Dist:</b> 12C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

7/21/2004 LANCEK

1 07/21/04 10:00:02 ISIS:----->

2 07/21/04 10:00:16 LANCEK:----->

3 EXERCISE ABS AND BLEED BRAKES AS PER SM

4 IF PEDAL COMES UP, REPLACE ABS MODULATOR

5 07/21/04 12:50:20 GEORGEK:----->

6

7

8 07/21/04 14:52:44 LANCEK:----->

9 PLEASE PICK UP THE MODULATOR

10 07/21/04 15:24:33 PAULI:----->

11 07/22/04 13:56:39 PAULI:----->

12

13

14

PEDAL GOES TO THE FLOOR  
REPLACED THE MASTER CYLINDER

LK, please forward this contact to PI so he can have the modulator shipped to HAM if it is to be replaced. thanks  
PAULI

WILL ARRANGE FOR ABS MOD>HAM, JEREMY GERRARD  
JEANNIE,ADVISOR  
DONE PER RO#435080  
REUBEN  
SENT PER A/B #8458-0361-7088

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1388788	TOMP	07/02/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	SOFT PEDAL	REFER TO KB# 10759		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P HAM	<b>Mileage:</b> 23,353

<b>Dealer #:</b> 206747	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66593A	<b>Err:</b>
<b>Dir Cont:</b> RANDY DOAN	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (614) 882-1535	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KENT WILLIAMS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS NORZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROUSH HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
100 WEST SCHROCK ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WESTERVILLE OH 43081		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (614) 882-1535	<b>Fax #:</b> (614) 895-5737	<b>Em Type:</b>	
<b>DPSM:</b> MARK KELLEY	<b>Zone/Dist:</b> 04L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/2/2004 TOMP
- 1 07/02/04 12:39:11 ISIS:----->
  - 2 07/02/04 12:40:00 TOMP:----->
  - 3 CAR EVER FAILED TO STOP?----->
  - 4 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
  - 5
  - 6
  - 7
  - 8 REPLACE ABS MODULATOR.
  - 9 PI, PLEASE SHIP MODULATOR TO FACTORY SEE KB# 10759
  - 10 07/02/04 15:12:25 PAULI:----->
  - 11 07/06/04 11:53:23 PAULI:----->
  - 12 07/06/04 13:16:57 PAULI:----->
  - 13

### Information from Dealer

BRAKE PEDAL FEELS SOFT  
 RANDY:  
 NO

FELT A LITTLE SOFT TO ME.  
 AFTER BLEEDING (GOT AIR FROM RIGHT FRONT CALIPER) THE PEDAL FEELS NORMAL, TO ME NOW.

WILL ARRANGE FOR PARTS>HAM, JEREMY GERRARD  
 FAXED SHIP REQUEST  
 CHRIS  
 WE SENT PER A/B #8467-3971-7501



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1390940	LANCEK	07/07/2004	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL SINKS TO THE FLOOR	MODULATOR; REPLACE ABS MODULATOR		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P HAM	<b>Mileage:</b> 21,034

<b>Dealer #:</b> 208025	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66563A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RICH WYATT	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (410) 575-7249	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COLONIAL HONDA 5439 PULASKI HIGHWAY PERRYVILLE MD 21903		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (410) 575-7249	<b>Fax #:</b> (410) 642-6508	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/7/2004 LANCEK

1 07/07/04 13:07:58 ISIS:----->

2

3

4 07/07/04 13:08:10 LANCEK:----->

5 AFTER THE MASTER CYL REPLACEMENT WAS THERE

6 ANY CHANGE?----->

7 DID YOU EXERCISE ABS AND BLEED BRAKES

8 AS PER SM?----->

9 REPLACE THE ABS MODULATOR

10 07/07/04 13:20:13 LANCEK:----->

11 PLEASE PICK UP ABS MODULATOR AS PER F6

12 07/07/04 13:25:30 PAULI:----->

13 07/07/04 13:56:57 TOMP:----->

14

15

16

17 OK.

18 07/08/04 11:27:45 PAULI:----->

19 07/13/04 11:05:22 PAULI:----->

20

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR,CHECKED OTHER 03' ACCORDS ON THE LOT,AND THIS PEDAL IS LOWER...HAVE ALREADY REPLACED MASTER CYLINDER

BRAKE PEDAL SINKS TO THE FLOOR

NO, IT FEELS THE SAME

NO

PAULI

WILL ARRANGE FOR PRTS>HAM, JEREMY GERRARD RICH:

DID GET AIR WHEN BLED BRAKES.

PEDAL GOT A LITTLE BETTER.

SO WILL REPLACE ABS MODULATOR

FAXED SHIP REQUEST

MIKE,

WE SENT PER A/B #184-040-5464

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1610272	KEITHC	07/18/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 23,419

<b>Dealer #:</b> 207504	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66513A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WILLIE AGUILAR	<b>Training %:</b>	<b>Year:</b> 2003	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 823-8085	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> LARRY SHIFFLETT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TRENTON PRIEST		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROSENTHAL LANDMARK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5125 DUKE STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ALEXANDRIA VA 22304		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (703) 823-8085	<b>Fax #:</b> (703) 823-3785	<b>Em Type:</b>	
<b>DPSM:</b> MICHAEL RIEDEL	<b>Zone/Dist:</b> 06C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/18/2005 KEITHC

1 07/18/05 07:42:22 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7

8 07/18/05 07:42:54 KEITHC:----->

9 REPLACE MODULATOR----->

### Information from Dealer

CUST. STATES BRAKE PEDAL IS GIONG TO THE FLOOR ANDNOT HOLDING PRESSURE, VERY HARD TO STOP AT SPEED OVER 40MPH.

YES

BACK IN 09/20/04 THE BRAKE MASTER CYL. WAS REPLACED THE VEHICLE AT THAT TIME IT HAD 14008 MILES. HAVE INSPECTED BRAKES, NTF

PE09-024

HONDA

7/24/2009

ATTACHMENT Q4

ACCORD V6 2004

FIELD REPORT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1480368	DAVEK	12/06/2004	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE SPUNGY PEDAL	ABS/TCS MODULATOR?; BLEED.REPLACE		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 18,486

<b>Dealer #:</b> 208242	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PEDRO ESQUIVEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (915) 544-9100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CARLYLE MEEKS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RUBEN ALVARADO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> RUDOLPH HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5655 SOUTH DESERT BLVD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
EL PASO TX 79932		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (915) 544-9100	<b>Fax #:</b> (915) 298-0363	<b>Em Type:</b>	
<b>DPSM:</b> CHRISTIAN CRUZ	<b>Zone/Dist:</b> 10E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/6/2004 DAVEK
- 1 12/06/04 15:18:13 ISIS:----->
  - 2 12/06/04 15:18:26 DAVEK:----->
  - 3
  - 4 CYCLE ABS/TCS AND BLEED. IF RETURNS REPLACE MODULATOR

### Information from Dealer

PEDAL LOSES FORCE WHEN BRAKING AT TIMES  
 SPUNGY PEDAL, HSB 04-012 WAS PERFORMED  
 REPLACED MASTER NO CHANGE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1709691	DAVEM	01/04/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL FADE	ABS MOD;RPLC		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 49,085

<b>Dealer #:</b> 207983	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A	<b>Err:</b>
<b>Dir Cont:</b> PABLO SERRANO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (201) 451-5370	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL CONVERTINO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN BATTAGLIA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> METRO HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
ROUTE 440 NORTH		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
JERSEY CITY NJ 07305		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (201) 451-5370	<b>Fax #:</b> (201) 369-2322	<b>Em Type:</b>	
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/4/2006 DAVEM
- 1 01/04/06 07:04:05 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6 01/04/06 07:04:11 DAVEM:----->
  - 7
  - 8
  - 9 RPLC THE ABS MOD----->

### Information from Dealer

BRAKE PEDAL FADE

YES

TWICE REPLACED MASTER CYLINDER, BLEED COMPLETYSYSTEM

SEE ABOVE;EVERY 30 DAYS THE CAR COMES BACK AND WE EITHER RPLC THE MSTR CLY OR JUST BLEED IT AND IT'S OK AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1688870	LANCEK	11/28/2005	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL IS LOW	ABS MODULATOR; REPLACE THE ABS MODULATOR
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 10,000

<b>Dealer #:</b> 206637	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM81624A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DOUGLAS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (913) 648-7980	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DONALD DALE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JIM CUSTER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> O'NEILL HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
7979 METCALF AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
OVERLAND PARK KS 66204		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (913) 648-7980	<b>Fax #:</b> (913) 383-4158	<b>Em Type:</b>	
<b>DPSM:</b> Michael Wehmeir	<b>Zone/Dist:</b> 08L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/28/2005 LANCEK
- 1 11/28/05 10:32:38 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7 11/28/05 10:33:07 LANCEK:----->
  - 8 REPLACE THE ABS MODULATOR.

### Information from Dealer

EXCESSIVE BRAKE PEDAL TRAVEL, MASTER CYLINDER HAS BEEN REPLACED, BRAKES BLEED TWICE BOTH TIMES GOT AIR OUT OF SYSTEM, PEDAL TRAVEL OK FOR AWHILE

YES

MASTER CYLINDER REPLACEMENT

I BLEED THE BRAKES AND THE PEDAL IS FINE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1536352	DAVEK	03/14/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	ABS?; REPLACE MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 19,453

<b>Dealer #:</b> 207653	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> PAUL SKADSHIEM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (612) 866-8832	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROY REYNOLDS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GORDY ECKLUND		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> RICHFIELD-BLOOMINGTON HONDA 400 WEST 78TH STREET RICHFIELD MN 55423		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (612) 866-8832	<b>Fax #:</b> (612) 866-9915	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/14/2005 DAVEK

1 03/14/05 13:31:11 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7

8 03/14/05 13:31:29 DAVEK:----->

9 REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PADAL FEELS SOFT AND GOES TO THE FLOOR.  
SEEPROIR

YES

BRAKE MASTER CYLINDER REPLACED FIRST TIME IN.  
BRAKES WERE BLED SECOND TIME IN. CONDITION IS NOW  
REOCCURING.

CAN PUMP UP PEDLE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1645609	PETERL	09/14/2005	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL INT DROPS	CHARACTERISTIC; FIND OUT IF ONLY AT STOPS W/AC ON
		<b>Resln Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 11,956

<b>Dealer #:</b> 208276	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82644A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDREW ZENDEK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 414-281-2700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAVID MEYER		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GARY GANAS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BOYLAND HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
6141 S. 27TH STREET	WI 53221	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> 414-281-2700	<b>Fax #:</b> (414) 325-6197	<b>Em Type:</b>	
<b>DPSM:</b> Wayne Nicklas	<b>Zone/Dist:</b> 08B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/14/2005                      PETERL
- 1 09/14/05 06:14:42 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 09/14/05 06:14:57 peterl:----->
  - 6
  - 7 LEAKS----->
  - 8 ONLY AT STOPS----->
  - 9 DID ANY QUESTION THE CUSTOMER----->
  - 10 QUESTION CUSTOMER WHEN IT OCCURS AND WHAT IS ON
  - 11 AT THE TIME. SEE IF CUSTOMER CAN ESTABLISH A PATTERN
  - 12 WHEN IT OCCURS

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL NEEDS TO BE PUMPED TO STOP CAR

NO

I CANNOT DUPLICATE THE PROBLEM. I DID MASTER CYLINDER CHECK AND COULD NOT FIND A PROBLEM

NO LEAKS

DO NOT KNOW I SEEN HSN ON A/C KICKING ON

NO



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1514332	DAVEM	02/03/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PDL LOWHARD	ABD MOD?;EXRSC ABS AND MON>RPLC MOD	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,646

<b>Dealer #:</b> 207998	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66864A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ERIC SIMMONS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (619) 563-1095	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CUSH HONDA SAN DIEGO		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
5812 MISSION GORGE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAN DIEGO CA 92120		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (619) 563-1095	<b>Fax #:</b> (619) 584-1275	<b>Em Type:</b>	
<b>DPSM:</b> BRIAN DERBYSHIRE	<b>Zone/Dist:</b> 01K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

<b>2/3/2005</b>	<b>DAVEM</b>
1 02/03/05 13:32:04 ISIS:----->	BRAKE PEDAL GOES TO FLOOR. CAR HAD MASTER CYL
2	REPLACED 12/1/04 AT 10096 MILES. PEDAL FEELS VERY
3	SOFT BUT GETS STIFF WHEN PUMPED.
4 02/03/05 13:32:15 DAVEM:----->	SEE ABOVE
5 ABS MOD YET?----->	NOT YET
6 HAVE SEE AIR IN ABS MOD CAUSE THIS IN PAST-->	OK
7 TRY IT AND MON----->	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2610489	STEVEN	05/09/2008	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	PEDAL MUSHY, GOES TO FLOOR	MODULATOR?; FOLLOW HSB 07-045
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 28,823

<b>Dealer #:</b> 208399	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDREW FARKAS	<b>Training %:</b> 75	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (814) 262-2140	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES MOLNAR		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICHARD FLEEGLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> THOMAS HONDA OF JOHNSTOWN		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
107 BANTLEY PLACE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WINDBER PA 15963		<b>Engine #:</b> J30A42003020	<b>Trans #:</b> BAYA6003096
<b>Phone:</b> (814) 467-5591	<b>Fax #:</b> 8144678677	<b>Em Type:</b>	
<b>DPSM:</b> BRUCE WILSON	<b>Zone/Dist:</b> 05N	<b>RO #:</b> 803398	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/9/2008 7:27:37 AM STEVEN

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 VERIFY THE COMPLAINT?
- 4 SO YOU HAVE A LOW SPONGY PEDAL?
- 5 FOLLOW THE BULLETIN

### Information from Dealer

PEDAL MUSHY GOES TO THE FLOOR ABS ACTIVATES AND SEEMS LIKE REAR BRAKES NOT WORKING WE FEEL 07-045 SHOULD FIX IT

NO

YES

YES GOES TO THE FLOOR BEFORE THE CAT STOPS

OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2393349	STEVEN	07/10/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW SPONGEY	MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 45,192

<b>Dealer #:</b> 206717	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81724A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WOODY JOHNSON	<b>Training %:</b> 91	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (727) 521-4000	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> JOHN SCHNEPP		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHELE LEGGETT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CROWN HONDA		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0 HP	
7671 US HIGHWAY19NORTH		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
PINELLAS PARK FL 33781		<b>Engine #:</b> J30A42020251	<b>Trans #:</b> ATC62002557
<b>Phone:</b> (727) 521-4000	<b>Fax #:</b> (727) 329-1558	<b>Em Type:</b>	
<b>DPSM:</b> DONALD LOGAN	<b>Zone/Dist:</b> 07M	<b>RO #:</b> 98704	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/10/2007 3:16:39 PM STEVEN
- 1
  - 2 LOW SPONGY PEDAL OR HARD SINKING PEDAL?
  - 3 BLEED THE BRAKES?
  - 4 MASTER ALREADY BEEN REPLACED?
  - 5 ACTIVATE THE ABS?
  - 6 DID YOU GET A MOMENTARY HARD PEDAL?
  - 7 NO LEAKS, RESERVIOR FULL?
  - 8 REPLACE ABS MOD

### Information from Dealer

PEDAL FEELS SOFT  
 LOW SPONGY  
 NOT THIS TIME  
 YES  
 YES  
 I DIDNT NOTICE THAT  
 YES ITS STILL FULL  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1462965	CHRISV	11/05/2004	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 15,071

<b>Dealer #:</b> 208308	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82614A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RONALD CREWS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 218-2111	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DERWENT WILLIAMSON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH MCCAULEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF BOWIE		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
2260 CRAIN HIGHWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BOWIE MD 20716		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> 301-218-3100	<b>Fax #:</b> (301) 218-6657	<b>Em Type:</b>	
<b>DPSM:</b> RAFIK ABDULLAHI	<b>Zone/Dist:</b> 06B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/5/2004	CHRISV	
1	11/05/04 10:56:01	ISIS:----->
2	11/05/04 10:56:05	CHRISV:----->
3	REPLACE THE ABS MOD	

### Information from Dealer

BRAKE PEDAL SINKS WHEN STOPPING.  
 BLEED THE SYSTEM AND NC. THE M/C IS GOOD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2385954	RUDYG	06/29/2007	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL FEEL SOFT	MODULATOR?; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 43,279

<b>Dealer #:</b> 208118	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82694A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BLONG VANG	<b>Training %:</b> 78	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (209) 320-6700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MITCH FRISK		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DENNIS TENBRINK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> STOCKTON HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
2002 EAST HAMMER LANE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
STOCKTON CA 95210		<b>Engine #:</b> J30A42023824	<b>Trans #:</b> BAYA6022973
<b>Phone:</b> (209) 320-6700	<b>Fax #:</b> (209) 320-6779	<b>Em Type:</b>	
<b>DPSM:</b> MARCEL VILLEGAS	<b>Zone/Dist:</b> 12E	<b>RO #:</b> 15573	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/29/2007 3:05:31 PM RUDYG
- 1 06/29/2007 03:06:09 PM RUDYG
  - 2 REPLACED ANY PARTS YET?
  - 3 NO FLUID LEAKS?
  - 4 DOES PEDAL IMPROVE IN ABS ACTIVATED?
  - 5 ARE YOU SURE?
  - 6 DO YOU ALWAYS FIND AIR IN SYSTEM WHEN YOU BLEED IT?
  - 7 REPL ABS MODULATOR

### Information from Dealer

BRAKES SINK TO THE FLOOR. AIR IN BRAKE SYSTEM. YES, MASTER CYL AND BLED MULTIPLE TIMES. WORKS OK AFTER BLEEDING FOR ABOUT 1-2 WEEKS.

NO

NO

WELL, MAYBE A LITTLE

YES,

OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1433226	KEITHC	09/17/2004	PAULI	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW/SOFT	TRAPED AIR?; BACK BLEED SYSTEM
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> P NA
		<b>Mileage:</b> 7,278

<b>Dealer #:</b> 207857	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PATRICK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (281) 338-6666	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KENNETH HUTCHINGS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GLENN GREGORY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF CLEAR LAKE 20233 GULF FRWY. WEBSTER TX 77598		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (281) 338-6666	<b>Fax #:</b> (281) 332-4783	<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> VERNON SAGE	<b>Zone/Dist:</b> 03C	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/17/2004 KEITHC

1 09/17/04 10:28:42 ISIS:----->

2

3

4

5 09/17/04 10:29:54 KEITHC:----->

6 EXCERSIZE ABS----->

7 REPLACE MODULATOR----->

8 C/B WITH RESULTS----->

9 09/20/04 08:50:06 GEORGEK:----->

10

11 09/20/04 08:52:13 PAULI:----->

12

13 09/22/04 10:29:34 DAVEK:----->

14 PUMP UP PEDDL AND HOLD WILL IT DROP?----->

15 REMOVE TIRES AND GET A HELPER. WITH PEDDL  
RELEASED INSPECT

16 CLEARANCE BETWEEN INNER AND OUTER PADS  
17 TO THE ROTORS?----->

18 CK PISTON MOVEMENT AND CALPER MOVEMENT ?----->

19 PUSH THE PISTONS BACK ?----->

20 REMOVE INNER PAD AND PUSH THE PISTON 10MM OUT.  
BLEED ANY AIR

21 IN CALLIPER. PUSH PISTON BACK IN. DO THIS ON ALL 4  
WHEELS

22 THIS WILL BACK BLEED THE SYSTEM

23 09/27/04 08:56:19 PAULI:----->

24 SAS

25 10/05/04 10:02:39 PAULI:----->

26

### Information from Dealer

BRAKE PEDAL TRAVEL REACHES ALMOST TO  
FLOOR.REPLACED

MASTER CYLINDER TWICEAND RELACED FRONT CALIPERS  
NEXT STILL TOO LOW.BLED ALLFOUR CALIPERS STILL NO  
IMPROVEMENT PLEASE ADVISE

GOT BETTER

PI, please call this modulator in for us to eval.  
thanks

WILL PICKUP

FAXED SHIP REQUEST

REPLACED THE ABS AND STILL GOES TO THE FLOOR  
NO, RELEASE PEDDL AND REAPPLY IT WILL BE LOW

LOOKS LIKE ALL PADS ARE TOUCHING THE ROTORS.  
APPLYING BRAKES THAY BARLY MOVE.  
FEEL BETTER.

NO CLM

CLM #247879 (\$1,415.66/PAID 10/4/04)  
R&R (2) CALIPERS,MSTR CYL, ABS MOD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1516668	RAYD	02/08/2005	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW	M/C?;MODULATOR?;REFERED TO HSN 2/95 AND 96	
		<b>ResIn Source:</b>	None
		<b>Date:</b>	
		<b>Status:</b>	N/A
		<b>Mileage:</b>	15,442

<b>Dealer #:</b> 206648	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82634A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> AARON MASON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (317) 574-9600	<b>Extn:</b> 274	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEFFERY BELL		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOB COOK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PENSKE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
4140 E. 96TH STREET	<b>IN 46240</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
INDIANAPOLIS		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (317) 574-9600	<b>Fax #:</b> (317) 817-0298	<b>Em Type:</b>	
<b>DPSM:</b> JEANNE ALTMILLER	<b>Zone/Dist:</b> 04D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/8/2005 RAYD

1 02/08/05 11:27:22 ISIS:----->

2

3

4 02/08/05 11:27:31 RAYD:----->

5 SO THE PEDAL IS LOW?----->

6

7 DID YOU DO THE M/C TEST?----->

8 DOES THE PEDAL FADE FROM UNDER YOUR FOOT?---->

9 SOUNDS LIKE M/C, USUALLY THE MODULATOR WILL

10 HAVE A LOW PEDAL, NOT FADE, DO THE M/C TEST IN

11 S/NEWS 2/95 AND 2/96, OR TAKE THE CAR OUT AND

12 EXERCISE THE ABS, IF THE PEDAL COMES UP FOR

AWHILE

13 THE MODULATOR IS NO GOOD----->

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES FARTHER DOWN THAN IT USED TO WHEN STOPPING. PEDAL ALMOST TOUCHES THE FLOOR WHEN STOPPING(TECHNICIAN).

YES, I'M NOT SURE IF IT IS THE M/C OR THE MODULATOR, I WAS TOLD TO CALL

NO

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1512578	KEITHC	02/01/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDASL SOFT, 2X	REPLACE MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 23,279

<b>Dealer #:</b> 206801	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BRANDT SNIDER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (256) 539-5300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GIL WILLIAMS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RANDY KEEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JERRY DAMSON HONDA 2200 BOB WALLACE AV.SW HUNTSVILLE AL 35805		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (256) 539-5300	<b>Fax #:</b> (256) 382-3756	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CHRIS BRUNI	<b>Zone/Dist:</b> 07C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/1/2005 KEITHC
- 1 02/01/05 11:47:56 ISIS:----->
  - 2
  - 3
  - 4 02/01/05 11:49:39 KEITHC:----->
  - 5 REPLACE MODULATOR----->

### Information from Dealer

CUSTOMER STATES AT TIMES BRAKE PEDAL BECOMES SEIZED AND SOMETIMES PEDAL HAS GONE TO FLOOR, NO ABS DTC'S STORED AT THIS TIME. 2X IN FOR LOW PEDAL



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1709093	DAVEK	01/03/2006	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PDLE LOW/ SOFT	AIR IN SYSTEM?; REPLACE ABS MODULATOR	
		<b>ResIn Source:</b>	None
		<b>Status:</b>	P MAP
		<b>Date:</b>	
		<b>Mileage:</b>	28,193

<b>Dealer #:</b> 208158	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81694A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RIGOBERTO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (941) 743-8883	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEVE GAY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PHILLIP BOYLES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CHARLOTTE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1252 TAMIAMI TRAIL		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
PORT CHARLOTTE	FL 33953	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (941) 743-8883	<b>Fax #:</b> (941) 743-4487	<b>Em Type:</b>	
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/3/2006 DAVEK

1 01/03/06 11:25:06 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 01/03/06 11:25:32 DAVEK:----->

7

8

9

10 REPLACE ABS MODULATOR KB 10759

11 PEND TO PAUL FOR SHIPPING TO HAM

12 01/03/06 11:45:40PAULI:----->

13

14 01/10/06 16:15:42PAULI:----->

15 CLM #021813----->

16

17 01/11/06 11:18:57PAULI:----->

18 01/17/06 08:45:14PAULI:----->

19 01/20/06 10:31:07PAULI:----->

20

### Information from Dealer

BRAKE PEDAR IS GOINT TO THE FLOOR

YES

TWO MASTER CYLINDES LUBE AND CLEIIN CALIPER PINS

FOUN AIR IN THE SYSTEM

RT/L FT CALIPER PIN WAS STUCK. CAR BETTER

STILL SOFT PEDAL.

BLEED GET AIR FROM LF WHEEL. NOW IT FEELS

GREAT

WILL ARRANGE PRT>MAP

FAXED SHIP REQUEST

R&R MODULATOR

(\$1,138.73,PAID 1/9/06)

R&R 57110-SPD-013

FAXED SHIP REQUEST

MIKE, GOT REQUEST, WILL SEND

JERRY

WE SENT PER A/B #8337-0169-2967

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1553583	DAVEK	04/12/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDDLE	ABS?; REPLACE AFT INSPECTING BRAKES
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 25,650

<b>Dealer #:</b> 207358	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM826X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (614) 764-9449	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GARY KENNEDY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MIKE KRISTOF		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> IMMKE NORTHWEST HONDA 6715 SAWMILL ROAD DUBLIN OH 43017		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (614) 764-9449	<b>Fax #:</b> (614) 766-4746	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MARK KELLEY	<b>Zone/Dist:</b> 04L	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/12/2005 DAVEK
- 1 04/12/05 15:46:17 ISIS:----->
  - 2
  - 3
  - 4
  - 5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 6 THIS PROBLEM?----->
  - 7 IF YES, REPAIR DESCRIPTION?----->
  - 8 04/12/05 15:46:31 DAVEK:----->
  - 9 CK TO SEE IF BRAKE FLUID DROPS WHEN PUMPING  
BRAKE PEDDLE
  - 10 IF CHANGES 1-3 MM NOT THE MASTER.
  - 11 CK CALIPER SLIDE PIN. SHIMS. BRAKE HOSES,
  - 12 IF ALL OK REPLACE ABS

### Information from Dealer

CUSTOMER COMPLAINS THAT BRAKE PEDAL GOES TO FLOOR BOARD, HAPPENED TO SERVICE ADVISOR IN SERVICE DRIVE. WE HAVE REPLACED THE MASTER CYLINDER TWICE...HELP!!1

YES  
REPLACED BRAKE MASTER CYL. TWICE BEFORE JAN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1741101	KENE	02/10/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GOES TO FLOOR	MODULATOR; CHECK FLUID VOLUME
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 46,497

<b>Dealer #:</b> 206719	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81714A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARIO SANCHEZ	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (718) 507-5000	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MIKE TIMPONE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PAUL ACCIARITO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PARAGON HONDA		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0HP	
57-02 NORTHERN BLVD.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WOODSIDE NY 11377		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (718) 507-5000	<b>Fax #:</b> (718) 426-0299	<b>Em Type:</b>	
<b>DPSM:</b> JOHN POMPILE	<b>Zone/Dist:</b> 05A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/10/2006 KENE

- 1 02/10/06 12:39:00 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 02/10/06 12:39:10 kene:----->
- 6 NO BRAKE?----->
- 7 HOW DO YOU STOP THE CAR?----->
- 8 HAND BRAKE?----->
- 9 THEN THERE IS A PROBLEM WITH THE SYSTEM?----->
- 10 NO. WE HAVE SEEN LOW AND SOFT BRAKE PEDAL BUT
- 11 TO USE THE HAND BREAK TO STOP CAR IS NOT SAFE
- 12 ?----->
- 13
- 14 BUT CUST HAS TO USE THE HAND BRAKE?----->
- 15 YOU?----->
- 16 YOU PUSH ON BREAKS AND PEDAL GOES TO FLOOR
- 17 AND CAR DOES NOT SLOW?----->
- 18 UNLESS YOU PUMP?----->
- 19 HOW LONG AGO WAS LAST MASTER REPLACED?----->
- 20 FLUID COND?----->
- 21 AIR IN SYSTEM?----->
- 22 CHECK VOLUME OF FLUID WITH PEDAL AT LOW AND
- 23 FULL DEPRESSED. IF SME NOT A MASTER BUT MOST
- 24 LIKELY A MODULATOR. CONTACT DPSM, MAY WANT TO
- 25 KEEP CAR FOR A WHILE AND DRIVE IT TO SEE IF IT
- 26 FAILS. NO BRAKES ARE UNSAFE
- 27

### Information from Dealer

C/S BRAKES PEDAL FADING TO THE FLOOR

YES

MASTER CYLINDER WAS REPLACED 3 TIMES

WE HAVE REPLACED THE MASTER CYL 3X

NO

WITH HAND BRAKE ONLY WAY TO STOP THE CAR

YES

OK, SHOULD I REPLACE THE MASTER AGAIN

WELL YOU CAN PUMP THE PEDAL AND THE CAR WILL

STOP

NOT THE CUST, ME

YES, I DONT FEEL COMFORTABLE DRIVING THE CAR

NO

YES

3 MO

GOOD

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1425938	DAVEK	09/03/2004	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE GOES TO FLOOR	ABS?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 1,101

<b>Dealer #:</b> 208193	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM82214A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DOUGLAS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (602) 789-9771	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> JIM COLE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GWEN DENNEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BELL HONDA 701 WEST BELL ROAD PHOENIX AZ 85023		<b>Desc:</b> ACCORD 2DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (602) 789-9771	<b>Fax #:</b> (602) 298-2061	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	<b>Engine #:</b>
<b>DPSM:</b> RICHARD REBORI	<b>Zone/Dist:</b> 10D	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

9/3/2004                      DAVEK

1 09/03/04 16:23:58 ISIS:----->

2 09/03/04 16:24:05 DAVEK:----->

3 REPLACE ABS

### Information from Dealer

BRAKE PEDAL SPONGY AT TIMES GOES TO FLOOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1505725	DAVEM	01/20/2005	JIMH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	1ST PMP SOFT, 2ND PMP FIRM	1/25: ABS MODULATOR, REPLACED FIXED	
		<b>Resin Source:</b>	Spoke w/ Dealer
		<b>Status:</b>	N/A
		<b>Date:</b>	
		<b>Mileage:</b>	5,235

<b>Dealer #:</b> 207123	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82274A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JIM THORELL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (715) 341-2440	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> STEVEN ZALEWSKI		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PETER KIEFER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COURTESY HONDA 301 N. GREEN AVENUE STEVENS POINT WI 54481		<b>Desc:</b> ACCORD 2DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (715) 341-2440	<b>Fax #:</b> (715) 341-5424	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	<b>Engine #:</b>
<b>DPSM:</b> KELLY LYNNE	<b>Zone/Dist:</b> 08A	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/20/2005 DAVEM

1 01/20/05 07:41:43 ISIS:----->

2

3

4 01/20/05 07:41:47 DAVEM:----->

5

6

7 CHK MSTR TO BOOSTER clrcns----->

8 RPLC ABS MOD AND MON----->

9 01/25/05 13:42:06 jamesh:----->msg: REPLACED  
THE MODULATOR FIXED

### Information from Dealer

CUSTOMER CONCERN THAT BRAKE PEDAL SEEMS TO FALL TO FAR AFTER BRAKING. CAN "PUMP UP" BRAKES TO GET PEDAL FIRM AGAIN. WE JUST RELPACED WE RPLCD THE MSTR. GOOD BRAKE 1ST PRESS, 2ND PRESS GOES DROP 1/2 WAY AND GETS FIRM. NO FLEX, NO AIR, NO RESOLVE AFTER ABS MOD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1481544	JIMH	12/08/2004	CHRISV	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	AIR; ACTIVATE ABS THEN BLEED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 15,808

<b>Dealer #:</b> 206740	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82674A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BRIAN HENLEY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 362-4300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAN FENDICK		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BARTH BARA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PAULY HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1111 S. MILWAUKEE AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LIBERTYVILLE IL 60048		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (847) 362-4300	<b>Fax #:</b> (847) 367-5815	<b>Em Type:</b>	
<b>DPSM:</b> MIKE CLARK	<b>Zone/Dist:</b> 08C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/8/2004 JIMH
- 1 12/08/04 09:13:18 ISIS:----->
  - 2 12/08/04 09:15:00 JAMESH:----->
  - 3
  - 4 HOW DID YOU BLEED?----->
  - 5 REPLACE THE ABS MODULATOR
  - 6 12/13/04 06:13:04 CHRISV:----->
  - 7 DID YOU BLEED THE SYSTEM----->
  - 8 HAVE YOU REPLACED THE M/C----->
  - 9 ACTIVATE THE ABS AND THEN BLEED

### Information from Dealer

PEDAL GOES TO FLOOR  
 REPLACED THE ABS MODULATOR AND WAS OK FOR A  
 WEEK. NOW CAR IS BACK WITH THE SAME COMPLAINT  
 PRESSURE

REPLACED IT AND NC  
 YES AND NC  
 YES, BEFORE THIS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2271813	DAVIDK	02/07/2007	DAVIDK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	ABS?; REPLACE	
		<b>Resln Source:</b>	None
		<b>Status:</b>	N/A
		<b>Date:</b>	
		<b>Mileage:</b>	64,968

<b>Dealer #:</b> 208437	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82614A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CAMPOS SERGIO	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (773) 582-5000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOSE CAMACHO		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEPHEN BURDA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CITY		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
4950 S. PULASKI ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHICAGO IL 60632		<b>Engine #:</b> J30A42042290	<b>Trans #:</b> BAYA6040654
<b>Phone:</b> (773) 582-5000	<b>Fax #:</b> (773) 582-4418	<b>Em Type:</b>	
<b>DPSM:</b> TIA MARIE BATTLE	<b>Zone/Dist:</b> 08F	<b>RO #:</b> 71850	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/7/2007 10:31:53 AM DAVIDK

- 1
- 2
- 3 REPLACE ABS

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR  
 MASTER WAS REPLACED. CAR RETURNED. WE BLEED.  
 PEDAL GOOD. RETURNS SOFT PEDAL. BLEED AGAIN PEDAL  
 GOOD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1449701	CHRISV	10/14/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P MAP	<b>Mileage:</b> 5,411

<b>Dealer #:</b> 207915	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> THOMAS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (843) 689-2880	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JON CARPENTER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JIMMIE ETTERLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> Hilton Head Honda 161 FORDING ISLAND ROA BLUFFTON SC 29910		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (843) 689-2880	<b>Fax #:</b> (843) 342-7821	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> TRACY GARNEAU	<b>Zone/Dist:</b> 07H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/14/2004 CHRISV
- 1 10/14/04 10:52:41 ISIS:----->
  - 2
  - 3
  - 4 10/14/04 10:52:44 chrisv:----->
  - 5 REPLACE THE ABS MOD
  - 6 PEND TO PI FOR PICK UP
  - 7 10/14/04 11:22:48PAULI:----->
  - 8
  - 9 11/05/04 13:06:56PAULI:----->

### Information from Dealer

BRAKE PEDEL GOES TO THE FLOOR.I HAVE REPLACED THE MASTER CLD AND BLEED THE SYSTEM WITH A POWER BLEEDER AND I HAVE BLEED THEM MANUALLY. ONLY DOES IT W/ THE CAR ON

WILL ARRANGE FOR PRTS>MAP, JEREMY GERRARD FAXED SHIP REQUEST  
CLM #060842 UPDATED AS RCVD 10/19/04



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1611555	CHRISV	07/19/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 25,851

<b>Dealer #:</b> 206956	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82764A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (760) 438-1818	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MARIO GARCIA		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> IGNACIO VALDEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOEHN HONDA		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0HP	
5454 PASEO DEL NORTE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CARLSBAD CA 92008		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (760) 438-1818	<b>Fax #:</b> (760) 438-2536	<b>Em Type:</b>	
<b>DPSM:</b> KEN ILLMAN	<b>Zone/Dist:</b> 01J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/19/2005 CHRISV
- 1 07/19/05 11:00:27 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 07/19/05 11:00:30 CHRISV:----->
  - 6 CAN YOU DUP----->
  - 7 WHAT WAS REPLACED----->
  - 8 MOD ABS AND BLEED. IF NC REPLACE THE ABS MOD

### Information from Dealer

CUSTOMER CLAIMS THAT BRAKE PEDAL SINKS TO FLOOR AFTER RECENT BRAKE WORK AT ANOTHER HONDA DEALER.

NO

YES

SEEMS LIKE THEY JUST DID A BRAKE JOB

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2516321	RAYD	12/18/2007	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR?;DO 8-9 ABS STOPS FOR TEST	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 50,914

<b>Dealer #:</b> 208111	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82704A	<b>Err:</b>
<b>Dlr Cont:</b> SHERMAN WONG	<b>Training %:</b> 77	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (707) 769-4044	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> LUKE AMMANN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN HURLBERT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> HANSEL HONDA		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0 HP	
1310 AUTO CENTER DRIVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
PETALUMA CA 94952		<b>Engine #:</b> J30A42051673	<b>Trans #:</b> BAYA6049771
<b>Phone:</b> (707) 769-4044	<b>Fax #:</b> (707) 769-4049	<b>Em Type:</b>	
<b>DPSM:</b> JASON SCHER	<b>Zone/Dist:</b> 12B	<b>RO #:</b> 97423	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/18/2007 2:59:43 PM RAYD

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 CAN YOU DUPLICATE?
- 5 NEED TO GO OUT AND DO 8-9 ABS STOPS, IF THE PEDAL FEELS BETTER, REPLACE THE MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR.. MASTER CYL FLUID FULL,WE CHECKED FOR FLUID LEAKS LINES CALIPERS PROPORTIONING VALVE ALL LOOK DRY, INSPECTED BEHIND MASTER CYL AND NO LEAKS WE REPLACED BRAKE MASTER CYL WEBLEED OUT LOTS OF AIR,,ROAD TEATED ALL BRAKES WOR K GREAT. WE INSTALLED A MASTER CLY 7000 MILES AGO

YES

MASTER BRAKE CYL FOR SAME COMPLAINT

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1866630	DAVEK	07/07/2006	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	PEDAL LOW	ABS?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 30,300

<b>Dealer #:</b> 207914	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM663X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMIE RUNGA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (630) 833-7700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GRAND HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
300 W. GRAND AVENUE		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
ELMHURST IL 60126		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (630) 833-7700	<b>Fax #:</b> (630) 833-7753	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE MARIS	<b>Zone/Dist:</b> 08E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/7/2006 DAVEK
- 1 07/07/06 13:23:48 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 07/07/06 13:24:10 DAVEK:----->
  - 6 CK CALIPER, SLIDE PIN, SHIMS, ANYTHING THAT CAN  
PUSH THE PISTON BACK
  - 7 IF ALL OK REPLACE ABS

### Information from Dealer

BRAKE PEDAL IS LOW WHEN APPLYING BRAKES

YES

REPLACED MASTER CYLINDER, COMPLAINT STILL EXISTS  
BLEED THE SYSTEM DID NOT HELP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1592141	CHRISV	06/16/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 12,636

<b>Dealer #:</b> 206952	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM81674A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TIM WASHINGTON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (314) 894-1330	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RICK WITGES		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TODD HANSEN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ST. LOUIS HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
5939 S. LINDBERG BLVD.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAINT LOUIS MO 63123		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (314) 894-1330	<b>Fax #:</b> (314) 649-1381	<b>Em Type:</b>	
<b>DPSM:</b> JOHN LENON	<b>Zone/Dist:</b> 08J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/16/2005 CHRISV

- 1 06/16/05 09:55:47 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 06/16/05 09:55:53 chrisv:----->
- 6 REPLACE ABS MOD

### Information from Dealer

LOW BRAKE PEDAL

YES

INSTALLED MASTER CYLINDER 1000 MILES AGO

NO LEAKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1409733	DAVEM	08/09/2004	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	PEDAL SINKS WHEN FIRST PUSHED	AIR IN ABS MOD?;EXRCS AND MON>DPSM	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,244

<b>Dealer #:</b> 207631	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DAVID COX	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (541) 752-2150	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ERIC HART		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JUSTIN MALO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> UNIVERSITY HONDA 2150 N. W. 9TH STREET CORVALLIS OR 97330		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (541) 752-2150	<b>Fax #:</b> (541) 752-3403	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CANDICE	<b>Zone/Dist:</b> 02H	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

<p>8/9/2004 DAVEM</p> <p>1 08/09/04 10:23:00 ISIS:-----&gt;</p> <p>2 08/09/04 10:23:07 DAVEM:-----&gt;</p> <p>3 EXRSC ABS AND MON-----&gt;</p> <p>4 IF OK, DPSM EVAL FOR NEW MOD OR MON-----&gt;</p>	<p>BRAKE PEDAL SINKS WHEN FIRST PUSHED</p> <p>THE CUST STATES PEDAL SINKS INTRM</p>
--	---

### Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1441254	JOHNB	09/30/2004	DAVEK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	PRESSURE BLEED, EXERCISE ABS, THEN PRESS BLEED AGAIN
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 15,627

<b>Dealer #:</b> 207756	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82614A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAIME	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (805) 654-0066	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL SHEETS		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GARRETT RIGGS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VISTA HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
6450 LELAND STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
VENTURA CA 93003		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (805) 654-0066	<b>Fax #:</b> (805) 644-6225	<b>Em Type:</b>	
<b>DPSM:</b> TONY FITENI	<b>Zone/Dist:</b> 01C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

#### Tech Line Suggests

- 9/30/2004 JOHN B
- 1 09/30/04 12:37:03 ISIS:----->
  - 2 09/30/04 12:41:01 JOHNB:----->
  - 3 WHNE DOES THIS OCCUR----->
  - 4 SO THE BRAKE PEDAL TOUCHES THE FLOOR?----->
  - 5 DOES THE VEHICLE STOP WHEN YOU HAVE THIS LOW  
PEDAL
  - 6
  - 7 THEN IT IS NOT FULLY TOUCHING THE FLOOR, IT IS A  
VERY LOW PEDAL
  - 8
  - 9 OK, BRAKE PADS AND ROTORS OK----->
  - 10 PRESSURE BLEED SYSTEM; IF PEDAL BETTER, THEN IN  
A SAFE LOCATION, EXERCISE THE ABS AND THEN  
PRESSURE
  - 11
  - 12 10/12/04 14:58:18 DAVEK:----->
  - 13 REPLACE ABS UNIT
  - 14

#### Information from Dealer

BRAKE MASTER SINKS TO THE FLOOR  
 ANY KNOWNS  
 BRAKING AND WHEN STOPPED  
 YA

YES, IT STOPS, JUST PEDAL LOW

.OK, YES IT IS NOT TOUCHING THE FLOOR  
 YES, OVER 50%

BLEED AGAIN; RE-EVALUATE PEDAL; CB  
 CAME BACK W SAME PROBLEM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1563202	KENE	04/28/2005	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW	ABS MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 23,759

<b>Dealer #:</b> 206609	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PHAN NGUYET	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 749-6600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROSENTHAL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1580 SPRING HILL ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
VIENNA VA 22180		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (703) 749-6600	<b>Fax #:</b> (703) 748-5956	<b>Em Type:</b>	
<b>DPSM:</b> TOM ZUIDEMA	<b>Zone/Dist:</b> 06D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/28/2005 KENE
- 1 04/28/05 13:14:37 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 04/28/05 13:14:55 KENE:----->
  - 7
  - 8
  - 9 YOU CAN DUP?----->
  - 10 REPLACE THE MODULATOR
  - 11 CM VIN: 1HGCM66544A045404

### Information from Dealer

BRAKE PEDAL IS SOFT EVEN THOUGH THE MASTER CYLINDER'D BEEN REPLACE CALIPER PINS ARE NOT STUCK AT ALL PLEASE HELP

NO

THE PEDAL IS LOW, WE REPLACED THE MASTER AND BACK WITH LOW PEDAL DONT SEE ANY LEAKS OR REASON

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1497828	CHRISV	01/06/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 2,263

<b>Dealer #:</b> 207215	<b>TZ:</b> AHST	<b>VIN:</b> 1HGCM82254A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARIANO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (808) 680-7120	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> KURTIS TSUHA		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SOLOMON II		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TONY HONDA		<b>Desc:</b> ACCORD 2DR LX-V6 6CYL 240.0HP 3.0L	
94-1299 KA UKA BLVD.		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
WAIPAHU	HI 96797	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (808) 680-7120	<b>Fax #:</b> (808) 486-9375	<b>Em Type:</b>	
<b>DPSM:</b> DAN OUTTEN	<b>Zone/Dist:</b> 02E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/6/2005 CHRISV
- 1 01/06/05 14:06:01 ISIS:----->
  - 2
  - 3 01/06/05 14:06:03 CHRISV:----->
  - 4 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR (SOFT PEDAL) 3RD TIME BACK FOR SAME PROBLEM. ALREADY REPLACED THE M/C. NO LEAKS



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1761192	TOMP	03/07/2006	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	AIR IN SYSTEM OR ABS MODULATOR FAULTY; REPAIR AS NE
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> P MAP <span style="float: right;"><b>Mileage:</b> 20,000</span>

<b>Dealer #:</b> 208278	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES HARNESS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (865) 938-4222	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RON FOX		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASON MEREDITH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> RUSTY WALLACE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
109 CALLAHAN DRIVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
KNOXVILLE TN 37912		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (865) 938-4222	<b>Fax #:</b> (865) 251-1064	<b>Em Type:</b>	
<b>DPSM:</b> Michael Murphey	<b>Zone/Dist:</b> 07B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/7/2006 TOMP

1 03/07/06 06:29:25 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6 03/07/06 06:29:40 TOMP:----->

7 HAS CAR EVER FAILED TO STOP?----->

8 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

9

10 EXERCISE ABS, PRESSURE BLEED BRAKES. DID THIS

11 FIX THE LOW PEDAL?

12 YES: FAULTY ABS MODULATOR

13 NO: LOOK FOR OTHER CAUSES.

14 HAM is still interested in collecting after c/m ABS modulators  
that cause a low brake pedal for

15

16

17

18 CM VIN: 1HGCM66544A045404

19 03/07/06 08:50:04PAULI:----->

20

21 03/13/06 09:33:27PAULI:----->

22 SAS

23 03/17/06 08:56:08PAULI:----->

24

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR ' LOWER AS COMPARED TO  
OTHER VEHICLES

YES

R&R BRAKE MASTER CYL.

JAMES:

NO

YES.

more analysis. Please pend the contact to PI so he  
can ship the faulty modulator directly to Jeremy  
Gerrard.

WILL ARRANGE PRT>MAP  
FAXED SHIP REQUEST  
NO CLM

(PARTS DEPT)  
WE SENT PER A/B #8513-0093-9039

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2717052	JOHNB	11/04/2008	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW/SPONGY	ADVISE REPLACEMENT OF MODULATOR
		<b>Resin Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 39,938

<b>Dealer #:</b> 207787	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66344A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> MICHAEL MCGILL	<b>Training %:</b> 89	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 534-0086	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> CURT SLOYER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT THOMAS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> MILTON MARTIN HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0 HP 3.0	
2420 BROWNS BRIDGE RD.		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
GAINESVILLE GA 30504		<b>Engine #:</b> J30A42012950	<b>Trans #:</b> BAYA6012661
<b>Phone:</b> (770) 534-0086	<b>Fax #:</b> (770) 535-2312	<b>Em Type:</b>	
<b>DPSM:</b> MELISSA MECHAN	<b>Zone/Dist:</b> 07E	<b>RO #:</b> 186415	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/4/2008 9:25:36 AM      JOHNB
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 ANY EXTERNAL LEAKS
  - 5 PADS WITHIN NORMAL SERVICE LEVELS
  - 6 THEN ADVISE ABS MODULATOR
  - 7 LOW, SOFT BRAKE PEDAL (R&R VSA MODULATOR) Tech  
Line Knowledge Base Name: 15326 Issue Date: 31-Jul-2007  
Source: HSB-07-045

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR.  
NO  
REPLACED MASTER AND BLEED SYSTEM;OK,EVENTUALLY  
NOW BACK WITH PEDAL LOW AGAIN  
NONE  
YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1414941	TOMP	08/17/2004	PAULI	5

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	PEDAL LOW/SPONGY	MSG: REPLACED ABS MODULATOR		
		<b>Resln Source:</b>	Message center	<b>Date:</b>
		<b>Status:</b>	P HAM	<b>Mileage:</b> 3,713

<b>Dealer #:</b> 207667	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM81794A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> STEVEN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (503) 667-7077	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DAVID POWELL		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ALEX LEE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TONKIN GRESHAM HONDA 24999 SE STARK STREET TROUTDALE OR 97060		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (503) 667-7077	<b>Fax #:</b> (503) 667-8322	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KARL LUKASZEWICZ	<b>Zone/Dist:</b> 02C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

8/17/2004 TOMP

1 08/17/04 12:15:48 ISIS:----->

2

3 08/17/04 12:16:02 TOMP:----->

4 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

5

6

7

8

9 EXERCISE ABS, THEN PRESSURE BLEED THE BRAKES.

10 DOES THE PEDAL STILL FEEL SPONGY?

11 YES: REPLACE ABS MODULATOR.

12 NO: RETURN CAR TO CUSTOMER

13 THE FACTORY WILL WANT THE ABS MODULATOR IF YOU

14 REPLACE IT.

15 8/24/04 15:49:41 LANCEK:------(MSG)----->

16

17 08/24/04 15:50:58 LANCEK:----->

18 PLEASE PICK UP ABS MODULATOR FOR FACTORY

19 08/25/04 08:50:23 GREGN:-----CB----->

20 PARTS PERSONS NAME----->

21 FAXED SHIPPING REQUEST----->

22 PLEASE CALL ME BACK WITH A/B #----->

23 09/20/04 14:23:42 PAULI:----->

### Information from Dealer

CUSTOMER REPORTS BRAKE PEDAL REAL LOW, ABS  
ACTIVATING ON STOPS.

STEVE:

YES THE PEDAL IS VERY LOW.  
BLED BRAKES AND GOT A LOT OF AIR FROM THE  
BRAKES.  
PEDAL STILL FEELS SOFT/SPONGY.

STEVEN  
REPLACED THE ABS MODULATOR, PROBLEM REPAIRED  
GREGN

STEVEN BALLWEBER  
ALEX LEE

CLM #209176 UPDATED AS RCVD 8/27/04

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1518709	TOMP	02/11/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	FAULTY ABS MODULATOR; REPLACEMENT
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 12,063

<b>Dealer #:</b> 208208	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82684A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAVIER LUCIO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (972) 437-4145	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ALEX RODRIGUEZ		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> VALTER ODOM		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LUTE RILEY HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1331 N. CENTRAL EXPWY.		<b>WhitBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
RICHARDSON TX 75080		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (972) 437-4145	<b>Fax #:</b> (972) 437-9769	<b>Em Type:</b>	
<b>DPSM:</b> OLEN CURL	<b>Zone/Dist:</b> 03A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/11/2005 TOMP

1 02/11/05 06:15:29 ISIS:----->

2 02/11/05 06:15:33 TOMP:----->

3 WHO IS JAVIER?----->

4 THAT IS NOT ALLOWED.

5 DATE DEALER D D CODE DATE EMP NUM CHANGE  
REASON JOB DESC PCT.

6 070704 208208 W A 0030 2546 NULL  
TECHNICIA 10

7

8 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

9

10 DOES CAR EVER FAIL TO STOP?----->

11 THEN WHAT IS THE PROBLEM?----->

12 WHAT HAVE YOU DONE SO FAR?----->

13 DID THAT FIX THE PROBLEM?----->

14 WHEN WAS THE M/C INSTALLED?----->

15 EXERCISE THE ABS SEVERAL TIMES, THEN PRESSURE

16 BLEED THE BRAKES.

17 DOES THE BRAKE PEDAL FEEL NORMAL?

18 YES: FAULTY ABS MODULATOR

19 NO: LOOK FOR OTHER CAUSES.

### Information from Dealer

C.S.PEDAL GOES TO FLOOR  
TAYLOR:  
I'M USING HIS DPTS #.

YES:  
NO.  
THE BRAKE PEDAL TRAVELS TOO FAR.  
REPLACED THE MASTER CYLINDER.  
YES FOR A WHILE.  
20JAN05

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1710332	JIMH	01/04/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SINKS TO THE FLOOR	MODULATOR?; INSPECT, TEST, REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 21,790

<b>Dealer #:</b> 208310	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDREW ZAJAC	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (312) 628-4400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ANDREW ZAJAC		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> VIDAL TORRES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FLETCHER JONES HONDA 1111 NORTH CLARK ST. CHICAGO IL 60610		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (312) 944-0500	<b>Fax #:</b> (312) 944-0149	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MIKE CLARK	<b>Zone/Dist:</b> 08C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/4/2006 JIMH
- 1 01/04/06 14:12:13 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 01/04/06 14:17:28 JAMESH:----->
  - 7 CHECK FOR AIR, IF AIR IN SYSTEM W/NO LOW FLUID
  - 8 OR LEAK REPLACE THE ABS MODULATOR.
  - 9 TEST MASTER C YLINDER. IF FAULTY REPLACE.
  - 10 IF JUST LOWER THAN EXPECTED PEDAL TRAVEL AND
  - 11 ALL HARDWARE IS GOOD, REPLACE THE MODULATOR

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR IMMEDIATELY.  
 TECHNICIAN RECALLS AN INCIDENT WHERE HE WAS TOLD TO  
 BLEED A.B.S. AND POSSIBLY REPLACE MODULATOR

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1458002	KENE	10/28/2004	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P MAP	<b>Mileage:</b> 9,257

<b>Dealer #:</b> 206754	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82714A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> REN NEWCOMER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 279-8600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> ROBERT LOGAN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK NICCHITTA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> HERSON'S HONDA 15525 FREDERICK ROAD ROCKVILLE MD 20855		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (301) 279-8600	<b>Fax #:</b> (301) 279-7664	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DANIEL MAY	<b>Zone/Dist:</b> 06A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

10/28/2004 KENE

- 1 10/28/04 10:45:01 ISIS:----->
- 2
- 3 10/28/04 10:45:20 KENE:----->
- 4 DID YOU GET ANY AIR?----->
- 5 IS IT BROKEN?----->
- 6 REPLACE MODULATOR
- 7 PEND TO PAUL I
- 8 HAM is still interested in collecting ABS modulators that cause a low brake pedal for more
- 9
- 10
- 11
- 12 10/28/04 12:21:30PAULI:----->
- 13 10/29/04 07:58:44 TOMP:----->
- 14
- 15
- 16
- 17 RETURN CAR TO CUSTOMER.
- 18 10/29/04 13:52:03PAULI:----->
- 19 11/05/04 13:23:11PAULI:----->
- 20 11/05/04 14:18:19PAULI:----->
- 21 11/10/04 10:51:53PAULI:----->
- 22
- 23 DLR HAS DCS MSG TO SEND TO WPI

### Information from Dealer

OWNER STATES BRAKES HARD TO STOP, PEDAL GOES TOO FAR  
 HAVE BLEED THE BRAKES AND SAME  
 NO  
 DOES NOT COMPARE TO LIKE

analysis. Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.  
 WILL ARRANGE  
 REN:  
 REPLACED ABS MODULATOR AND BOTH MYSELF AND THE SERVICE DIRECTOR, FEEL IT'S QUITE NORMAL. (I DIDN'T THINK IT WAS BROKEN IN THE FIRST PLACE)

FAXED SHIP REQUEST  
 NO CLM?  
 REFAXED SHIP REQUEST> ROB,PRTS  
 CLM #043482 (842.18/PAID 11/9/04)  
 R&R 57110-SDB-023

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1506912	KENE	01/21/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	MODULATOR; REPLACE
	<b>Resin Source:</b>	None
	<b>Status:</b>	P MAP
		<b>Date:</b>
		<b>Mileage:</b> 10,254

<b>Dealer #:</b> 207316	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66304A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MIKE QUINONES	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (239) 643-4044	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> WILLY DEMJANCZUK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID SANCHEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GERMAIN HONDA OF NAPLES 3707 DAVIS BOULEVARD NAPLES FL 34104		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (239) 643-4044	<b>Fax #:</b> (239) 643-0718	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	<b>Engine #:</b>
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

1/21/2005 KENE

1 01/21/05 13:28:12 ISIS:----->

2

3 01/21/05 13:28:25 KENE:----->

4 AIR IN SYSTEM?----->

5 HAM is still interested in collecting after c/m ABS modulators that cause a low brake pedal for

6

7

8

9 CM VIN: 1HGCM66544A045404

10 01/21/05 14:09:42PAULI:----->

11 02/03/05 13:34:42PAULI:----->

12 SAS

13 02/04/05 11:03:33PAULI:----->

14

15

16

### Information from Dealer

PEDL SINKS TO FLOOR REPLACED MASTER TWICE ALREADY

HAVE YOU SEEN

NO, JUST PEDAL SINKS

more analysis. Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.

WILL ARRANGE

NO CLM?

SERGIO

DONE PER RO #619993

BOB,PRTS

WE SENT PER A/B #8353-6941-3626

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1821061	DAVEM	05/15/2006	DAVEM	2

Code	Original Complaint	Probable Cause/Solution
P 4150	PEDAL > FLOOR,OK AFTR BLED	ABS MOD;RPLC
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 34,408

Dealer #: 206666	TZ: EST	VIN: 1HGCM66334A [REDACTED]	Err:
Dir Cont: ANTHONY	Training %:	Year: 2004	Model: ACCORD V6
Serv Ph: (570) 341-1400	Extn:	Tran: 5AT	Trim: LX-V6
Serv Mgr: MICHAEL GRAMIGNA		Doors: 4DR	WD: 2
Parts Mgr: MARTIN ROCHE		Fact: MARYSVILLE	Country: USA
Dir Name: MATT BURNE HONDA		Desc: ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
1110 WYOMING AVENUE		WhtBdy: POWER STEERING, ABS, SRS AIRBAG,	
SCRANTON PA 18509		Engine #: [REDACTED]	Trans #:
Phone: (570) 341-1400	Fax #: (570) 207-9675	Em Type:	
DPSM: ALAN LEBAIR	Zone/Dist: 05L	RO #:	
Previous Dealer/Contact	Date	Case Type: Technical	
		W.O. #:	

### Tech Line Suggests

- 5/15/2006 DAVEM
- 1 05/15/06 12:32:53 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6
  - 7 05/15/06 12:33:01 DAVEM:----->
  - 8 RPLC THE ABS MOD----->

### Information from Dealer

PEDAL GOES TO FLOOR ON INITIAL STOP MUST BE PUMPED MASTER CYLINDER REPLACED TWICE

YES

MASTER CYLINDER REPLACED TWICE NEW BRAKES AND ROTORS REPLACED

WE BLEED BRAKES AND IT'S GOOD FOR 1 MONTH.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2323508	JOHNB	04/12/2007	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL FADES LOW	POSS MODUALTOR;MANUAL BLEED ENG ON,REPLC
		<b>Resln Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 94,756</span>

<b>Dealer #:</b> 206831	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81644A	<b>Err:</b>
<b>Dir Cont:</b> CRITES RONALD	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 368-9100	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL CLANCY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PAUL REEVES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> KOONS HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
7105 SUDLEY ROAD	VA 20109	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MANASSAS		<b>Engine #:</b> J30A42071951	<b>Trans #:</b>
<b>Phone:</b> (703) 368-9100	<b>Fax #:</b> (703) 365-7161	<b>Em Type:</b>	
<b>DPSM:</b> TOM ZUIDEMA	<b>Zone/Dist:</b> 06D	<b>RO #:</b> 570939	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/12/2007 11:55:03 AM      JOHNB
- 1
  - 2
  - 3 ARE THE BRAKE PADS,ROTORS,CALIPERS SLIDE PINS  
OK
  - 4 MANUALLY BLEED CAR PER S/M WHILE ENGINE IS  
RUNNING;IF PEDAL IMPROVES,REPLACE MODULATOR  
AND MAUALLY BLEED THE SAME WAY AGAIN.

### Information from Dealer

BRAKE PEDAL SINKS  
BRAKE PEDAL SINKS LOW WHEN TRYING TO STOP THE  
CAR;WE HAVE REPLACED WITH TWO MASTER CYLINDERS  
AND CAR KEEPS RETURNING  
YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1678150	TOMP	11/08/2005	ROBERTH	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL GOES TO FLOOR	MSG: REPL ABS MODULATOR
		ResIn Source: Message center
		Status: N/A
		Date: Mileage: 23,623

<b>Dealer #:</b> 206778	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66524A [REDACTED]
<b>Dir Cont:</b> BRIAN	<b>Training %:</b>	<b>Year:</b> 2004
<b>Serv Ph:</b> (585) 586-0120	<b>Extn:</b>	<b>Model:</b> ACCORD V6
<b>Serv Mgr:</b> MARK FREY		<b>Tran:</b> 5AT
<b>Parts Mgr:</b> JEFFREY BROOKS		<b>Doors:</b> 4DR
<b>Dir Name:</b> DICK IDE HONDA		<b>Fact:</b> MARYSVILLE
875 PANORAMA TRAIL		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L
ROCHESTER NY 14625		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,
		<b>Engine #:</b>
<b>Phone:</b> (585) 586-0120	<b>Fax #:</b> (585) 586-0429	<b>Trans #:</b>
<b>DPSM:</b> Malcolm Hoff	<b>Zone/Dist:</b> 09A	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>
		<b>Case Type:</b> Technical
		<b>W.O. #:</b>

### Tech Line Suggests

- 11/15/2005 TOMP
- 1 11/08/05 10:00:08 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7 11/08/05 10:00:20 TOMP:----->
  - 8 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
  - 9
  - 10 DOES CAR FAIL TO STOP?----->
  - 11 EXERCISE ABS, THEN BLEED BRAKES.
  - 12 DOES PEDAL FEEL NORMAL?
  - 13 YES: FAULTY ABS MODULATOR
  - 14 NO: LOOK FOR OTHER CAUSES
  - 15 11/15/05 07:18:32 ROBERTH:-----MSG----->

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR NEW MATER AT 16232 MILES BY ANOTHER TECH. BLEED SYSTEM 2000 MILES AGO BLEED TO DAY PEDAL STILL SINKS

YES

MASTER BLEAD SYTEM

BRIAN:

YES.

HAVE NOT DRIVEN TODAY.

REPL ABS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1775336	DAVEK	03/22/2006	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "LOW PEDAL"	MODULATOR?; REPLACE		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 35,328

<b>Dealer #:</b> 208284	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN SAGE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (810) 227-5552	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KEVIN KLINGLER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRIAN LEENSTRA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BRIGHTON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
8294 W.GRAND RIVER AVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BRIGHTON MI 48116		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (810) 227-5552	<b>Fax #:</b> (810) 494-6166	<b>Em Type:</b>	
<b>DPSM:</b> STEVE WALTERS	<b>Zone/Dist:</b> 04G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/22/2006 DAVEK
- 1 03/22/06 11:51:16 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7
  - 8 REPLACE ABS MODULATOR
  - 9
  - 10

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR

YES

REPLACED MASTER CYLINDER

WE REPLACED THE REAR CALIPER FOR STUCK SLIDER

PIN. BLEED SYSTEM. CALIPERS AND PISTON.

PEDAL WILL GO TO THE FIRST PISTON.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1461085	JIMH	11/03/2004	JIMH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	ABS MODULATOR; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 8,638

<b>Dealer #:</b> 208244	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66574A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JIM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 660-0110	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DONNA KELLY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GREG BELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SHEEHY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
7434 RICHMOND HIGHWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ALEXANDRIA VA 22306		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (703) 660-0110	<b>Fax #:</b> (703) 660-0119	<b>Em Type:</b>	
<b>DPSM:</b> MICHAEL RIEDEL	<b>Zone/Dist:</b> 06C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

11/3/2004	JIMH
1 11/03/04 06:11:06 JAMESH:----->	BRAKE PEDAL WAS LOW. REPLACED THE MASTER
2	CYLINDER 1X. RETURNED TO CUSTOMER AND THE CAR
3	CAME BACK WITH A LOW PEDAL. I BLEED AND THERE
4	IS NO AIR.
5 REPLACE THE ABS MODULATOR	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1935522	LANCEK	09/25/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE IS LOW	MODULATOR; REPLACE THE ABS MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 17,649

<b>Dealer #:</b> 208089	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> STEPHEN SALVAS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (401) 553-6000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> EDDY PEREIRA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANIEL DIAS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> METRO HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1880 HARTFORD AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
JOHNSTON RI 02919		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (401) 553-6000	<b>Fax #:</b> (401) 273-4940	<b>Em Type:</b>	
<b>DPSM:</b> BARRY ZOLL	<b>Zone/Dist:</b> 09F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/25/2006 LANCEK
- 1 09/25/06 09:44:13 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6 09/25/06 09:44:41 LANCEK:----->
  - 7 REPLACE THE ABS MODULATOR.

### Information from Dealer

BRAKES FEEL SOFT. PEDAL GOES TO THE FLOOR

YES

BLEAD THE BRAKES AND IT WAS FINE FOR A FEW WEEKS  
NOW IT GOES TO THE FLOOR AGAIN  
CAR IS BACK WITH THE SAME CONDITION.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1415897	TOMP	08/18/2004	ROBERTH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	MSG: CYCLE ABS AND BLEED PROBLEM FIXED	
		<b>ResIn Source:</b> Message center	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 19,040

<b>Dealer #:</b> 207706	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JIMMY JOINER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (912) 267-7000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHARLES DICKEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RON PANKE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NALLEY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
178 ALTAMA CONNECTOR		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BRUNSWICK GA 31525		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (912) 267-7000	<b>Fax #:</b> (912) 267-7120	<b>Em Type:</b>	
<b>DPSM:</b> TRACY GARNEAU	<b>Zone/Dist:</b> 07H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/18/2004 TOMP

1 08/18/04 13:24:04 ISIS:----->

2

3

4

5

6 08/18/04 13:24:24 TOMP:----->

7 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

8

9 DOES THE CAR EVER FAIL TO STOP?----->

10 THE M/C HAS BEEN REPLACED?----->

11 DID THAT MAKE A DIFFERENCE?----->

12 EXERCISE ABS, THEN PRESSURE BLEED BRAKE SYSTEM.

13 IF BRAKE PEDAL STILL TRAVELS TOO FAR;

14 REPLACE ABS MODULATOR.

15 08/19/04 09:32:13 ROBERTH:-----MESSAGE----->

### Information from Dealer

C/S THE BRAKE PEDAL GOES TO THE FLOOR  
 SEARCHED ISIS FOR DIAGNOSES PERFORMED MASTER  
 CYLINDER BOOSTER TEST RESULTS WERE FAULTY  
 MASTER CYLINDER REPLACED M/C BLEED SYSTEM  
 STILL SAME PROBLEM NEED ASSISTANCE  
 JIMMY:

YES.

NO

YES

NO

CYCLE ABS AND BLEED PROBLEM FIXED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1507212	TOMP	01/24/2005	ROBERTH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW	MSG: REPL ABS MODULATOR	
		<b>ResIn Source:</b>	Message center
		<b>Status:</b>	N/A
		<b>Date:</b>	
		<b>Mileage:</b>	11,414

<b>Dealer #:</b> 208371	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66874A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> AL PETERMAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 457-0016	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> CHRISTOPHER BESSER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JUNIOR COKER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CURRY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
5525 PEACHTREE INDUST.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHAMBLEE	GA 30341	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (770) 457-0016	<b>Fax #:</b> (770) 455-0345	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE KELECHECK	<b>Zone/Dist:</b> 07F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/24/2005 TOMP

1 01/24/05 06:19:51 ISIS:----->

2

3

4

5

6 01/24/05 06:20:07 TOMP:----->

7 EXERCISE ABS, THEN PRESSURE BLEED BRAKES.

8 DOES PEDAL FEEL NORMAL?

9 YES: MODULATOR FAULTY

10 NO: LOOK FOR OTHER CAUSES3

11 01/27/05 8:01:51 ROBERTH MSG:----->

### Information from Dealer

BRAKE PEDAL IS VERY LOW . DROPS APX. 3/4 OF THE WAY TO THE FLOOR. IF YOU RELEASE PEDAL AND THEN HIT IT AGAIN QUICKLY THE PEDAL IS THEN HIGHER. BLED BRAKES. NO AIR IN FLUID AND NO HELP. SUSPECT ABS UNIT

AL:

REPL ABS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1673289	KEITHC	10/31/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 30,442

<b>Dealer #:</b> 208229	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66854A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PRESTON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (410) 267-7100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DAVID TENNANT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FRANK HARRIS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF ANNAPOLIS 1736 WEST STREET ANNAPOLIS MD 21401		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (410) 267-7100	<b>Fax #:</b> (410) 267-5925	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BILL	<b>Zone/Dist:</b> 06F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

10/31/2005 KEITHC

1 10/31/05 13:17:27 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 10/31/05 13:18:30 KEITHC:----->

7 REPLACE MODULATOR----->

### Information from Dealer

BRAKES FEEL LIKE ARENT WORKING PROPERLY

YES

REPLACED MASTER CYLINDER TWICE, NOT INCLUDING THE ORIGINAL ONE

BRAKE PEDAL TO FLOOR, WON'T PUMP UP



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1481743	PETERL	12/08/2004	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDAL	MOD; BLEED SEE IF AIR IN SYSTEM
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 10,465

<b>Dealer #:</b> 208216	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM816X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL MINER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (480) 893-7900	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAVID CLARK		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RONALD SMOLNISKY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TEMPE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
8030 S. AUTOPLEX LOOP		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TEMPE AZ 85284		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (480) 893-7900	<b>Fax #:</b> (480) 421-4865	<b>Em Type:</b>	
<b>DPSM:</b> RICHARD REBORI	<b>Zone/Dist:</b> 10D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/8/2004 PETERL

1 12/08/04 11:46:33 ISIS:----->

2

3

4

5 12/08/04 11:46:40 PETERL:----->

6 ANYTHING REPLACED----->

7 BLEED SYSTEM AND IF AIR COMES OUT REPLACE THE MOD

### Information from Dealer

SOFT BRAKE PEDAL,ALMOST TO FLOOR,CYCLE ABS PEDAL COMES UP SLIGHTLY. ABS MODULATOR PULLING AIR INTO SYSTEM,I SEEM TO REMEMBER SAME ISSUE ONCE BEFORE ON OTHER ACCORD.OR I'AM I SMOKING BAD STUFF?

NOTHING YET

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1479046	DAVEK	12/03/2004	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE SINKS	ABS?; REPLACE AND BLEED	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 6,599

<b>Dealer #:</b> 207027	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82654A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> EDWARD PABIAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (302) 658-7245	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MATTHEW CARR		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ELMER GREER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> UNION PARK HONDA 1704 PENNSYLVANIA AVE. WILMINGTON DE 19806		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (302) 658-7245	<b>Fax #:</b> (302) 573-5272	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> ANDREW MCGOWAN	<b>Zone/Dist:</b> 05K	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

12/3/2004	DAVEK	
1	12/03/04 11:30:48 ISIS:----->	BRAKE PEDAL GOES ALL THE WAY TO FLOOR. REPLACED
2		MASTER CYLINDER AND BLED BRAKE SYSTEM. DID NOT FIX.
3		NO EXTERNAL LEAKS.
4	12/03/04 11:31:08 DAVEK:----->	THE CAR DOES STOP.
5	PUMP UP PEDDLE----->	NO CHANGE
6	REPLACE ABS. TEST DRIVE AND USE ABS/TCS. REBLEED	
7	IF NEEDED	
8		

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1446809	JOHNB	10/11/2004	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	AIR?,MODULATOR?;EXERCISE ABS,PRESSURE BLEED
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 18,630

<b>Dealer #:</b> 208098	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66394A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHRISTOPHE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (616) 956-0000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DUTHLER HONDA 3050 BROADMOOR S.E. GRAND RAPIDS MI 49512		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (616) 956-0000	<b>Fax #:</b> (616) 956-9789	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> STEVE WALTERS	<b>Zone/Dist:</b> 04G	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/11/2004 JOHN B
- 1 10/11/04 07:46:06 ISIS:----->
  - 2 10/11/04 07:46:17 JOHN B:----->
  - 3
  - 4
  - 5 EXERCISE ABS MULTIPLE TIMES IN A SAFE LOCATION, THEN PRESSURE BLEED SYSTEM; RE-EVALUATE PEDAL FEEL
  - 6

### Information from Dealer

BRAKE PEDAL VERY LOW.  
 BRAKE PEDAL LOW; REPLACED MASTER AND BLED SYSTEM; PEDAL NORMAL, NOW BACK AGAIN, SAME PEDAL..LOW  
 AND BRAKE OPERATION; CB

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1599750	ROSSL	06/29/2005	KENE	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW	VSA MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 20,503

<b>Dealer #:</b> 206664	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RANCE REED	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (419) 841-2222	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TROY MOMANY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH GREEN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BROWN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
6155 W. CENTRAL AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TOLEDO OH 43615		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (419) 841-2222	<b>Fax #:</b> (419) 842-0392	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 2/4/09	<b>Zone/Dist:</b> 04B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/29/2005 ROSSL

1 06/29/05 07:46:56 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6

7

8

9 06/29/05 07:47:02 ROSSL:----->

10 TRANSFER TO GENERAL----->

11 06/29/05 07:49:03 KENE:----->

12 REPLACE VSA MOD

### Information from Dealer

BRAKE PEDAL SINKS

YES

REPLACED MASTER CYLINDER 03/21/05. ON 5/24/05 VEHICLE RETURNED WITH BRAKE PEDAL FADE WENT ALL THEWAY TO FLOOR. BLED SYSTEM UNTIL BRAKE PEDAL WAS

FIRM. VEHICLE BACK TODAY 6/28/2005 FOR SAME PROBLEM. BRAKE FLUID IS NOT LOW

PEDAL LOW

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1494113	LANCEK	12/30/2004	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SINKS TO THE FLOOR	MODULATOR; EXERCISE THE ABS AND BLEED AS PER SM	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,136

<b>Dealer #:</b> 208238	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM WILSON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (509) 783-7171	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF TRI-CITIES 6901 W. CLEARWATER AVE KENNEWICK WA 99336		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (509) 783-7171	<b>Fax #:</b> (509) 783-1942	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MARC MARTIN	<b>Zone/Dist:</b> 02D	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

12/30/2004	LANCEK	
1	12/30/04 14:36:45 ISIS:----->	PEDAL SINKS TO THE FLOOR, BLEED BRAKES TWO TIMES
2		NOW REPLACED MASTER CYLINDER, PEDAL GOES TO THE
3		FLOOR- AIR IN SYSTEM. HAVE ACTIVATE ABS SOLENOIDS
4		TO BLEED BRAKES ORIGINALLY. CAME BACK BLEED BRAKES
5		MANUAL STYLE AND VACUUM BLEED SYSTEM OK FOR
6		AWHILE.
7	12/30/04 14:36:59 LANCEK:----->	HAVE REPLACED THE MASTER CYL THE BRAKE PEDAL
8		SINKS TO THE FLOOR.
9	9 WAS THE CUST IN ANY ACCIDENTS BECAUSE OF	
10	10 THIS CONDITION?----->	NO
11	11 EXERCISE THE ABS AND BLEED THE BRAKES AS	
12	12 PER THE SM, PERF THIS PROCEDURE 2-3X.	
13	13 IF THE PEDAL COMES UP, REPLACE THE ABS	
	MODULATOR	
14	14 AND REBLEED WITH THE SAME PROCEDURE.	
15		
16		

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1491588	DAVEK	12/27/2004	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE SINKING	ABS?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,038

<b>Dealer #:</b> 207157	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JACOB DAVIS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (330) 637-7926	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DOUG SMITH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> NICK SPANOS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> APOSTOLAKIS HONDA 3156 ELM RD. EXTENSION CORTLAND OH 44410		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (330) 637-7926	<b>Fax #:</b> (330) 637-4597	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RON HOPKINS	<b>Zone/Dist:</b> 04F	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/27/2004 DAVEK
- 1 12/27/04 11:44:28 ISIS:----->
  - 2
  - 3 12/27/04 11:44:44 DAVEK:----->
  - 4 CK EXCIVE MOVEMENT ON PISTON/CALIPERS. IF OK REPLACE ABS MODULATOR

### Information from Dealer

CUSTOMER STATES BRAKES ARE GOING CLEAR TO THE FLOOR  
 BRFORE STOPPING CUSTOMER AFRAID TO DRIVE IT  
 THAY WILL PUMP UP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1499310	KEITHC	01/10/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SOFT 2X, MC 1X	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 15,818

<b>Dealer #:</b> 206620	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66894A	<b>Err:</b>
<b>Dir Cont:</b> HUGH GARDNER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (850) 576-5165	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DON MONDA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TERRY WEBER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PROCTOR HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
2373 W. TENNESSEE ST.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TALLAHASSEE FL 32304		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (850) 576-5165	<b>Fax #:</b> (850) 576-1660	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE OPPEL	<b>Zone/Dist:</b> 07G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/10/2005 KEITHC

1 01/10/05 12:10:08 ISIS:----->

2

3

4

5

6

7 01/10/05 12:10:53 KEITHC:----->

8 REPLACE MODULATOR

### Information from Dealer

PEDAL SINKS TO FLOOR, NEW MASTER CYL INSTALLED AT 13959 MILES, BACK AT 15076 MILES PEDAL TO FLOOR AGAIN ANOTHER NEW MASTER CYL INSTALLED , NOW BACK AT 15818 MILES PEDAL TO FLOOR AGAIN, NO FLUID LEAKS, SYSTEM SEEMS TO BE FULL OF AIR,, WHAT IS PROBLEM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1552645	GARYR	04/11/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL TO FLOOR	MODULATOR?; REPL	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,888

<b>Dealer #:</b> 206574	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CLIFFORD	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (503) 370-3060	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREG ANDERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SCOTT GUENTHER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF SALEM 750 COMMERCIAL ST. NE SALEM OR 97301		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (503) 370-3060	<b>Fax #:</b> (503) 316-1389	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CANDICE	<b>Zone/Dist:</b> 02H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/11/2005 GARYR
- 1 04/11/05 14:28:05 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6 04/11/05 14:28:16 GARYR:----->
  - 7 REPL MODULATOR
  - 8 ACTIVATE ABS AND BLEED AGAIN

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR M/C WAS REPLACED 2 MONTHS AGO AND WAS OK UNTIL A FEW DAYS AGO.

YES  
MASTER CYL. WAS REPLACED



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1776646	KEITHC	03/23/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 34,287

<b>Dealer #:</b> 207838	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82614A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DANNY TSANG	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 412-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHRIS NOBLE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WALT REED		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF EL CERRITO 11755 SAN PABLO AVENUE EL CERRITO CA 94530		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (510) 412-6100	<b>Fax #:</b> (510) 232-5475	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/23/2006 KEITHC
- 1 03/23/06 13:31:33 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 REPLACE MODULATOR----->

### Information from Dealer

BRAKE PEDAL SINKS TO FLOOR

YES

REPLACED BRAKE MASTER CYLINDER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1734619	JIMH	02/03/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SINKS	MODULATOR?; CHECK FOR AIR	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 47,095

<b>Dealer #:</b> 208267	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66504A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN HILL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (586) 412-9600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JERRY THABET		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JEFFREY KAURICH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JIM RIEHL'S FRIENDLY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
18900 HALL ROAD	MI 48038	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CLINTON TOWNSHI		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (586) 412-9600	<b>Fax #:</b> (586) 412-8802	<b>Em Type:</b>	
<b>DPSM:</b> WILLIE IVORY	<b>Zone/Dist:</b> 04A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/3/2006 JIMH
- 1 02/03/06 11:56:23 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7
  - 8 02/03/06 11:56:45 JAMESH:----->
  - 9 DOES THE BRAKE SYSTEM HAVE AIR IN IT?----->
  - 10 CHECK BRAKE SYSTEM HARDWARE
  - 11 CHECK BRAKE SYSTEM FOR AIR. IF HAS AIR, REPLACE
  - 12 THE MODULATOR.
  - 13 SEE IF MODULATION CAN IMPROVE THE PEDAL
  - 14
  - 15

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR AND VERY LITTLE BRAKING

YES

MASTER CYLINDER HAS BEEN REPLACED PREVIOUSLY AT 3/29/05 27467 MILES, AGAIN AT 1/13/06 46166 MILES AND BRAKE FLUID FLUSHED LAST TIME MASTER CYLINDER WAS REPLACED

NOT SURE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1641532	KEITHC	09/07/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,784

<b>Dealer #:</b> 207171	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82684A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT LEBEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (541) 770-3785	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREG MEIER		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL BODENBENDER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LITHIA HONDA 700 NORTH CENTRAL MEDFORD OR 97501		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (541) 770-3785	<b>Fax #:</b> (541) 770-3790	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CANDICE	<b>Zone/Dist:</b> 02H	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	<b>RO #:</b>
		<b>Case Type:</b> Technical	<b>W.O. #:</b>

### Tech Line Suggests

### Information from Dealer

9/7/2005	KEITHC	
1 09/07/05 10:01:58 ISIS:----->		LOW BRAKE PEDLE
2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR		
3 THIS PROBLEM?----->		NO
4 09/07/05 10:02:28 KEITHC:----->		REPLACED M/C, BLED SYSTEM, KEEPS COMING BACK
5 REPLACE MODULATOR		
6		

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1649603	TOMP	09/20/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	FAULTY ABS MODULATOR; REPAIR AS NEEDED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,246

<b>Dealer #:</b> 206643	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82654A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JUAN CONTRERAS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (210) 341-1356	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MARTY DUFFY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GABRIEL PEDROZA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> BENSON HONDA 9100 SAN PEDRO AVENUE SAN ANTONIO TX 78216		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (210) 341-1356	<b>Fax #:</b> (210) 341-5928	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> JERRY MEADE	<b>Zone/Dist:</b> 03B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

9/20/2005	TOMP	
1	09/20/05 14:14:46 ISIS:----->	PEDDLE SINKS TO THE FLOOR
2		HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
3	THIS PROBLEM?----->	YES
4	IF YES, REPAIR DESCRIPTION?----->	AT 5,605 MILES MASTER CYLINDER WAS REPLACED .
5		AT 7,062 MILES A LH CALIPHER FT WAS REPLACED.
6		TODAY AT10,246 MILES A MASTER CYLINDER WAS
7		REPLACED.
8	09/20/05 14:14:51 TOMP:----->	JUAN:
9	CAN YOU DUPLICATE/VERIFY THE COMPLAINT?	
10		YES
11	HAS CAR EVER FAILED TO STOP FOR YOU?	
12		NO; BUT THE PEDAL MOVES TOO FAR DOWN.
13	EXERCISE THE ABS; THEN PRESSURE BLEED BRAKES.	
14	DOES THE PEDAL FEEL NORMAL NOW?	
15	YES: FAULTY ABS MODULATOR.	
16	NO: LOOK FOR OTHER CAUSES	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1484043	CHRISV	12/13/2004	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 12,566

<b>Dealer #:</b> 208014	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SHAWN BREEHNE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (513) 528-8000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TINA LADENBURGER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GARY ORME		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA EAST		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
529 OHIO PIKE	<b>OH 45255</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CINCINNATI		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (513) 528-8000	<b>Fax #:</b> (513) 528-8060	<b>Em Type:</b>	
<b>DPSM:</b> MIKE DITMER	<b>Zone/Dist:</b> 04C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/13/2004 CHRISV
- 1 12/13/04 10:34:48 ISIS:----->
  - 2
  - 3
  - 4 12/13/04 10:34:51 CHRISV:----->
  - 5 REPLACE THE ABS MOD

### Information from Dealer

LOW/SINKING PEDAL OTHER TECHS REPLACED  
 MASTERCYLINDER 2 TIMES CAR IS BACK FOR  
 SAME/CHECKED  
 ALL HOSES LINES SLIDE PINS ETC ALL OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1642012	RAYD	09/07/2005	DAVEK	2

**Code**    **Original Complaint**  
P 4150    BRAKE PEDAL SINKS TO FLOOR

**Probable Cause/Solution**

ABS?, REPLACE

**Resln Source:**            None

**Date:**

**Status:**                    N/A

**Mileage:**    7,547

<b>Dealer #:</b> 206795	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM822X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> VICTOR VO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (408) 249-1811	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> DAVID MORRONE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEVEN SMITH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF STEVENS CREEK 4590 STEVENS CREEK BL. SAN JOSE CA 95129		<b>Desc:</b> ACCORD 2DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (408) 249-1811	<b>Fax #:</b> (408) 247-0506	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	<b>Engine #:</b>
<b>DPSM:</b> KIM TOWER	<b>Zone/Dist:</b> 12G	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

11/14/2005	RAYD
1 09/07/05 14:59:46 ISIS:----->	BRAKE PEDAL SINKS TO FLOOR, BRAKE MASTER CYLINDER
2	BEEN REPLACED , CAR CAME BACK WITH SAME PROBLEM/
3	NO SIGN OF EXTERNAL LEAKAGE.
4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
5 THIS PROBLEM?----->	YES
6 IF YES, REPAIR DESCRIPTION?----->	REPLACED BRAKE MASTER CYLINDER
7 09/07/05 15:00:18 RAYD:----->	M/C WAS REPLACED 3 WEEKS AGO, NOW IS BACK
8 IS THE PEDAL HIGH AND SINKS TO THE FLOOR OR	
9 IS IT JUST LOW?----->	IT IS OK, I CANT DUPLICATE THE PROBLEM, NOT
10	SURE WHY THE CUSTOMER DIDNT BRING THE CAR BACK
11	RIGHT AWAY
12 WILL FAX POLICY/PROCEEDURE----->	
13 11/14/05 09:41:10 DAVEK:----->	DIMITER. CK LEAKS AND CK FOR CODES. PERFORM
14	FUNCTION TEST. FOUND PEDAL HIGHT 182 MM. WE
15	ADJUSTED TO S/M SPEC. STILL HAVE LOW PEDAL. CAN
16	REPRODUCE----->YES
17 REPLACE ABS MODULATOR.	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1482132	PETERL	12/09/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW	MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P MAP	<b>Mileage:</b> 7,468

<b>Dealer #:</b> 208117	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82674A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> MARTY MARTIN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (518) 563-7686	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ARVIN MARTIN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RONALD PARSONS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> DELLA HONDA 702 ROUTE 3 PLATTSBURGH NY 12901		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (518) 563-7686	<b>Fax #:</b> (518) 563-0144	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KEITH MANNING	<b>Zone/Dist:</b> 09C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/9/2004 PETERL

- 1 12/09/04 06:15:11 PETERL:----->
- 2 LOW OR GOES TO THE FLOOR AFTER DRIVING----->
- 3 DID DEALER TAKE AIR OUT----->
- 4 BLEED BRAKES DOES IT GET BETTER----->
- 5
- 6 ROTORS BLUED----->
- 7 GOOD CHANCE THAT VEHICLE IS FIXED. CYCLE ABS
- 8 AND SEE IF LOW PEDAL COMES BACK
- 9 12/09/04 08:38:05PAULI:----->
- 10
- 11 12/10/04 09:20:20PAULI:----->
- 12

### Information from Dealer

BRAKE PEDAL FADES  
 DEALER REPLACED MASTER THEN IT CAME BACK  
 DONT KNOW IF SAME THING  
 YES THEN IT COMES BACK. REPLACED MOD AND NOW  
 CANT DUPLICATE NOW.  
 NOW ITS OK

WILL ARRANGE PRT>MAP, JEREMY CAMPBELL  
 FAXED SHIP REQUEST  
 BILL  
 A/B 8313-8508-8897

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1537256	KENE	03/15/2005	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW INTER	ABS MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 32,234

<b>Dealer #:</b> 208178	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAIME FLORES	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (504) 888-2277	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> THOMAS HINES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RUSSELL WROTEN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROYAL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5600 VETERANS BLVD.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
METAIRIE LA 70003		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (504) 888-2277	<b>Fax #:</b> (504) 780-0689	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

3/15/2005	KENE
1 03/15/05 13:33:51 ISIS:----->	PEDAL SOFT AT TIMES GOES TO FLOOR AT TIMES///
2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
3 THIS PROBLEM?----->	NO
4 03/15/05 13:34:10 KENE:----->	WE CAN DUP
5 ALL THE TIME?----->	NO, INTER
6 REPLACE THE MODULATOR	



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2216504	CHRISV	12/06/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 33,411

<b>Dealer #:</b> 206898	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SMITH MICHAEL	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (304) 768-1251	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAVID ABARE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KENT NICHOLS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LESTER RAINES HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
5102 MAC CORKLE AVE SW	<b>WV 25309</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b> J30A42029118	<b>Trans #:</b> BAYA6027397
<b>Phone:</b> (304) 768-1251	<b>Fax #:</b> (304) 768-2428	<b>Em Type:</b>	
<b>DPSM:</b> JOHN WIGGILL	<b>Zone/Dist:</b> 04K	<b>RO #:</b> 364045	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/6/2006 10:01:50 AM      CHRISV

- 1
- 2
- 3 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR  
REPLACED M/C AND NC. NO LEAKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1409834	DAVEK	08/09/2004	PAULI	4

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	PEDDLE TO THE FLOOR	ABS UNIT?; REPLACE AND SEND TO HAM HTL 10759
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> P HAM
		<b>Mileage:</b> 6,988

<b>Dealer #:</b> 207397	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66894A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DEREK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (209) 334-6632	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MARK MORGAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ALAN MEIER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LODI HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
1700 SO. CHEROKEE LANE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LODI CA 95240		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (209) 334-6632	<b>Fax #:</b> (209) 473-2613	<b>Em Type:</b>	
<b>DPSM:</b> MARCEL VILLEGAS	<b>Zone/Dist:</b> 12E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/9/2004 DAVEK

- 1 08/09/04 11:51:25 ISIS:----->
- 2
- 3 08/09/04 11:51:35 DAVEK:----->
- 4 DONE ?----->
- 5 REPRODUCE?----->
- 6 REPLACE MODULATOR
- 7 PEND TO PAULI FOR SHIPPING TO HAM
- 8 HTL 10759
- 9 08/09/04 12:32:05 PAULI:----->
- 10
- 11 08/10/04 15:55:43 ROBERTH:----->
- 12 TRANSFURE TO GENERAL----->
- 13 08/10/04 16:00:38 GARYR:----->
- 14 CLEAR CODE AND T/D
- 15 IF N/C CHK FUSES
- 16 08/11/04 11:44:00 PAULI:----->
- 17

### Information from Dealer

BRAKE PEDAL GOES ALMOST TO THE FLOOR. VEHICLE STOPS GOOD. REAL LOW. NOTHING YES.

WILL ARRANGE FOR PRT>JEREMY GERRARD,HAM FAXED SHIP REQUEST REPL ABS MOD HAVE CODE 84-1

DERICK, REPLD MOD AND NOW HAVE TCS CODE 84-1

ALAN  
WE SENT PER A/B #8418-5457-7774

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1754087	JIMH	02/27/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	HAVE BLED BRAKES TO REMOVE AIR	ABS MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 18,809

<b>Dealer #:</b> 207986	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66814A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOSHUA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (618) 529-3700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> JEREMY JONES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GRAHAM JOHNSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> IKE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
4407 WEST DEYOUNG ST		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MARION IL 62959		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (618) 529-3700	<b>Fax #:</b> (618) 529-3766	<b>Em Type:</b>	
<b>DPSM:</b> David Jackson	<b>Zone/Dist:</b> 08K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/27/2006 JIMH

1 02/27/06 09:19:36 ISIS:----->

2 --BRAKES DO NOT APPLY UNTILL BRAKE PEDAL IS CLOSE TO FLOOR

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7

8 02/27/06 09:22:52 JAMESH:----->

9 HAS SYSTEM HAD LOW FLUID OR LEAKS?----->

10 REPLACE THE ABS MODULATOR

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS MUSHY

YES

HAVE REPLACED MASTER CYLINDER X 2 ALSO HAVE BLED BRAKES TO REMOVE AIR IN SYSTEM- AFTER BEEDING BRAKES PEDAL IS OK FOR A COUPLE OF MONTHS WE KEEP GETTING AIR THE THE BRAKE SYSTEM

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1516276	DAVEM	02/08/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	PEDAL GOING TO FLOOR	ABS MOD;EXRSC>RPLC MOD	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 3,193

<b>Dealer #:</b> 207134	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81674A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARTIN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (540) 869-5000	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES BISHOP		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BYRON MORGAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MILLER HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
3985 VALLEY PIKE	VA 22602	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WINCHESTER		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (540) 869-5000	<b>Fax #:</b> (540) 869-1074	<b>Em Type:</b>	
<b>DPSM:</b> Monroe Nute	<b>Zone/Dist:</b> 06G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/8/2005 DAVEM

1 02/08/05 06:38:32 ISIS:----->

2

3

4 02/08/05 06:38:58 DAVEM:----->

5 EXRCS THE ABS>RPLC THE MOD----->

### Information from Dealer

MASTER CYLINDER SEEMS TO BE BYPASSING ITSELF.COMPLAINT OF PEDAL GOING TO FLOOR.TWO MASTER CYL. IN 3 MONTHS AND 2000 MILES. SEE ABOVE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1800279	KENE	04/20/2006	DAVEK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW 3X	MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 21,318

<b>Dealer #:</b> 207653	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66824A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> MIKE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (612) 866-8832	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> ROY REYNOLDS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GORDY ECKLUND		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> RICHFIELD-BLOOMINGTON HONDA 400 WEST 78TH STREET RICHFIELD MN 55423		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (612) 866-8832	<b>Fax #:</b> (612) 866-9915	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

4/20/2006 KENE

1 04/20/06 07:29:45 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7 04/20/06 07:30:16 KENE:----->

8

9 AIR AGAIN?----->

10 IF AIR, REPLACE THE MODULATOR

11 04/20/06 15:37:03 DAVEK:----->

12 CK CALIPER AND PADS FOR PISTON PUSH BACK. IF OK

13 FIND GRAVLE ROAD AND ACTIVATE ABS AS HARD AS YOU CAN

14

### Information from Dealer

BRAKE PEDAL FEELS TOO SOFT AGAIN,BEEN REPAIRED 2 TIMES PREVIOUSLY

YES

MACHINED BOTH FRONT ROTORS,REPLACED BOTH FRONT CALIPERS.BLED THE BRAKE SYSTEM.

THERE WAS AIR IN THE SYSTEM BLEED THE SYSTEM AND OK, NOW BACK WITH A LOW PEDAL SEEMS LIKE IT

REPLACED MODULATOR. STILL HAVE LOW PEDAL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1601488	DAVEM	07/01/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	PEDAL SINKS	ABS MOD;RPLC	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 28,588

<b>Dealer #:</b> 206890	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66854A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL ARRUDA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 445-5300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> NORBERT GALLEGUS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS ESTES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AUTOWEST HONDA FREMONT 5780 CUSHING PARKWAY FREMONT CA 94538		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (510) 445-5300	<b>Fax #:</b> (510) 252-5046	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> STEVE TULEJA	<b>Zone/Dist:</b> 12F	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/1/2005 DAVEM

1 07/01/05 11:11:53 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5 07/01/05 11:12:00 davem:----->

6 C----->

7

8 exrs abs, if fixed, rplc mod----->

9

### Information from Dealer

PEDAL SINKS

YES

PREVOIUS MASTER CYL. REP.

\*\*\* JOE DOMIGUS D054754 \*\*\*

AR WAS 6 MO AGAO AND WEW RPLCD THE MSTR. BACK

TODAY AND RPLC IT AGAIN AND ALL OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1483825	KEITHC	12/13/2004	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,808

<b>Dealer #:</b> 208371	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> AL PETERMAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 457-0016	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHRISTOPHER BESSER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JUNIOR COKER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CURRY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5525 PEACHTREE INDUST.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHAMBLEE	GA 30341	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (770) 457-0016	<b>Fax #:</b> (770) 455-0345	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE KELECHECK	<b>Zone/Dist:</b> 07F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/13/2004 KEITHC
- 1 12/13/04 08:10:10 ISIS:----->
  - 2
  - 3
  - 4
  - 5 12/13/04 08:10:57 KEITHC:----->
  - 6 REPLACE MODULATOR----->

### Information from Dealer

BRAKE PEDAL FEELS SOFT. MASTER CYLINDER HAS BEEN REPLACED AND FRONT BRAKE PADS A ANOTHER TIME. PEDAL DROPS VERY LOW AGAIN. FEELS LIKE THERE IS A LOT OF AIR IN THE SYSTEM. SUSPECT BRAKE MODULATOR? CUST SAYS IT FELT BETTER AFTER A PANIC STOP

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1665893	CHRISV	10/18/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 28,304

<b>Dealer #:</b> 206815	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BRIAN BIGGS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (205) 823-3333	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RUDY ARVIZU		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS ABSTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TAMERON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1675 MONTGOMERY HWY	<b>AL 35216</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>Phone:</b> (205) 823-3333	<b>Fax #:</b> (205) 443-7656	<b>Engine #:</b>	<b>Trans #:</b>
<b>DPSM:</b> CHRIS BRUNI	<b>Zone/Dist:</b> 07C	<b>Em Type:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/18/2005 CHRISV
- 1 10/18/05 11:24:20 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 10/18/05 11:24:22 CHRISV:----->
  - 6 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PADEL GOES TO FLOOR

YES

REPLACED BRAKE MASTER CYLINDER



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1488497	KEITHC	12/20/2004	KEITHC	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SOFT	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,454

<b>Dealer #:</b> 207414	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DANIEL EFIRD	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (704) 979-7500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ERIC WRIGHT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH KIKER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF CONCORD		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
7650 BRUTON SMITH BLVD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CONCORD NC 28027		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (704) 788-4188	<b>Fax #:</b> (704) 979-7563	<b>Em Type:</b>	
<b>DPSM:</b> CEDRIC STONE	<b>Zone/Dist:</b> 06K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- |            |                   |                   |
|------------|-------------------|-------------------|
| 12/20/2004 | KEITHC            |                   |
| 1          | 12/20/04 13:04:51 | ISIS:----->       |
| 2          | 12/20/04 13:05:12 | KEITHC:----->     |
| 3          |                   |                   |
| 4          |                   | REPLACE MODULATOR |
| 5          |                   |                   |

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR  
 REPLACED M/C AT 9K  
 3RD X BACK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1425164	GARYR	09/02/2004	GEORGEK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SINKS	ACTIVATE ABS?;REPL MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 21,371

<b>Dealer #:</b> 206671	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT ELMORE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 306-4600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOEY KELLEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ANDY OCONNELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NALLEY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
4197 JONESBORO ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
UNION CITY GA 30291		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (770) 306-4600	<b>Fax #:</b> (770) 306-4640	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE KELECHECK	<b>Zone/Dist:</b> 07F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/2/2004 GARYR

- 1 09/02/04 14:26:21 ISIS:----->
- 2 09/02/04 14:26:30 GARYR:----->
- 3 ACTIVATED ABS
- 4 IF PEDAL GET HARD REPL THE MOD
- 5 09/03/04 07:00:01 GEORGEK:----->
- 6

### Information from Dealer

BRAKE PEDAL SINKS

PI, please have this modulator sent to Jeremy Gerrard if it is replaced. thanks

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1962270	LANCEK	10/24/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL IS LOW	MODULATOR; REPLACE THE MODULATOR
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 21,751

<b>Dealer #:</b> 206984	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66874A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (773) 274-7777	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MIKE SPANO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH SUDIE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CARRS HONDA CENTER		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
6600 N. WESTERN AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHICAGO IL 60645		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (773) 274-7777	<b>Fax #:</b> (773) 761-7714	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE MARIS	<b>Zone/Dist:</b> 08E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/24/2006 LANCEK

1 10/24/06 13:01:39 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7

8

9

10 10/24/06 13:01:58 LANCEK:----->

11

12

13 REPLACE THE ABS MODULATOR

### Information from Dealer

EXCESSIVE BRAKE PEDAL TRAVEL. BRAKE GOES CLOSE TO THE FLOOR.

YES

MASTER CYL REPL@ 14000 MILES, AND AGAIN @17159MILES. SYSTEM HAS BEEN BLED NUMEROUS TIMES. CALIPERS HAVE BEEN CHECKED FOR BINDING AND VISUAL INSP FOR LEAKS AND SEAL PROBLEMS HAS BEEN PERFORMED. NO PROBLEMS FOUND IN THESE AREAS. THE CUST IS BACK WITH THE LOW PEDAL. THE PEDAL IS FINE AFTER I BLEED, OR REPLACE THE MASTER.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1460730	JOHNB	11/02/2004	GARYR	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	ADVSE PRESS BLEED,EXERCISE ABS,PRESS BLEED;RE-EVAL
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 6,475

<b>Dealer #:</b> 206702	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66854A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> THOMAS CARR	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (201) 569-5515	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> ROBERT BRISLIN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LISA MAGDA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> D & C HONDA OF TENAFLY 28 COUNTY ROAD TENAFLY NJ 07670		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (201) 569-5515	<b>Fax #:</b> (201) 541-8538	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> Stefanie Senkiw	<b>Zone/Dist:</b> 05E	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

11/2/2004	JOHNB	
1 11/02/04 12:21:33 ISIS:----->		VERY LOW PEDAL TRIED BLEEDING NO CHANGE
2 11/02/04 12:21:42 johnb:----->		SO DO WE REPLACE MASTER,OR MODULATOR,OR BOTH
3 NEED TO PRESSURE BLEED THE SYSTEM,THEN EXERCISE IN SAFE MANNER THE ABS MODULATOR;THEN PRESSURE		
4		BLEED AGAIN;THEN NOTE RESULT
5 ----->CANNOT,NO PRESSURE BLEEDER		
6 VACUUM BLEEDER----->		NONE
7 THEN NEED TO OBTAIN A PRESSURE BLEEDER,OR CONTACT YOUR DPSM FOR MODULATOR REPLACEMENT;MDOULATOR		
8		REPLACEMENT MAY NOT BE NECESSARY IF A PRESSURE BLEEDER CAN REMOVE THE AIR
9		WE DON'T HAVE A PRESS BLEEDED
10 11/02/04 13:00:34 GARYR:----->		ABS AND BLEED
11		ATIVATE
12 IF YOU GET AIR THEN REPL THE MODULATOR		

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1544990	CHRISV	03/29/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 17,022

<b>Dealer #:</b> 206592	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> MARK GEROW	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (512) 458-2511	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GARRETT LIMING		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID HILFER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> FIRST TEXAS HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1301 WEST KOENIG LANE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
AUSTIN TX 78756		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (512) 458-2511	<b>Fax #:</b> (512) 380-0796	<b>Em Type:</b>	
<b>DPSM:</b> JERRY MEADE	<b>Zone/Dist:</b> 03B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/29/2005 CHRISV
- 1 03/29/05 11:27:50 ISIS:----->
  - 2
  - 3
  - 4
  - 5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 6 THIS PROBLEM?----->
  - 7 03/29/05 11:27:56 CHRISV:----->
  - 8 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES AWAY BETWEEN STOPS, PUMPING APPLIES LEFT FRONT AND RIGHT REAR. (THOSE ROTORS WERE HOT, THE OTHERS COLD). HAS BEEN IN 3 TIMES BEFORE. STARTED AT THE END OF LAST YEAR.

NO

M/C HAS BEEN REPLACED 3X SO FAR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1487913	JIMH	12/20/2004	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW	ABS MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 15,892

<b>Dealer #:</b> 208213	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66504A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BERT LAMM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (443) 535-0500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ERIC HAWKES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LONNIE MAZZA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JIM COLEMAN HONDA 12441 AUTO DRIVE CLARKSVILLE MD 21029		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (443) 535-0500	<b>Fax #:</b> (443) 535-0792	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RAFIK ABDULLAHI	<b>Zone/Dist:</b> 06B	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/20/2004 JIMH
- 1 12/20/04 07:00:56 ISIS:----->
  - 2 12/20/04 07:01:28 JAMESH:----->
  - 3
  - 4 DOES IRT FADE?----->
  - 5 AIR IN SYSTEM?----->
  - 6 REPLACE THE ABS MODULATOR

### Information from Dealer

LOW BRAKE PEDAL  
 PEDAL LOWER THAN NORMAL. IF YOU PUMP THE BRAKE  
 IT WILL HOLD. IT IS JUST LOWER THAN NORMAL  
 NO  
 BLED SYSTEM FOUND NO AIR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2605307	GARYR	04/30/2008	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SOFT	HSB 07-045, ACTIVATE AND BLEED, REPL MOD
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 39,605</span>

<b>Dealer #:</b> 207697	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66504A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KEITH BATES	<b>Training %:</b> 65	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (253) 472-2300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TERRY ZELLER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BERNIE GREGORY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTH TACOMA HONDA 7802 SOUTH TACOMA WAY TACOMA WA 98409		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (253) 472-2300	<b>Fax #:</b> 2534729590	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> PHIL HEINZMAN	<b>Zone/Dist:</b> 02B	<b>Engine #:</b> J30A42037239	<b>Trans #:</b> BAYA6035771
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 278445	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/30/2008 3:57:30 PM GARYR
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 DID YOU DO THE SB 07-045
  - 4 ACTIVATE ABS THEN MANUALLY BLEED WITH ENGINE RUNNING. IF PEDAL IMPROVES THEN REPL THE MODULATOR.

### Information from Dealer

PEDAL FADES TO FLOOR AND FEELS SOFT  
NO  
YES AND STILL SOFT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1420168	LANCEK	08/25/2004	PAULI	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL SINKS TO THE FLOOR	MODULATOR; REPLACE ABS MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P HAM	<b>Mileage:</b> 18,285

<b>Dealer #:</b> 207330	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KENT	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (816) 251-8700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAVID RODGERS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SCOTT HUBBARD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LEE'S SUMMIT HONDA 401 NE COLBERN RD. LEES SUMMIT MO 64086		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (816) 251-8700	<b>Fax #:</b> (816) 251-8778	<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Michael Wehmeir	<b>Zone/Dist:</b> 08L	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/25/2004 LANCEK

1 08/25/04 13:32:59 ISIS:----->

2

3

4

5

6 08/25/04 13:33:19 LANCEK:----->

7 EXERCISE THE ABS AND BLEED AS PER SM

8 IF PEDAL COMES BACK UP REPLACE ABS MODULATOR

9 WE WILL BE CALLING THE MODULATOR IN

10 08/25/04 13:37:38 LANCEK:----->

11 PLEASE PICK UP MODULATOR AS PER F6

12 SHIP TO HAM ATT: Jeremy Gerrard

13 08/26/04 07:14:11 GREGN:-----CB----->

14 PARTS PLEASE----->

15 FAXED SHIPPING REQUEST----->

16 PLEASE CALL ME BACK WITH A/B#----->

17 09/20/04 14:16:08 PAULI:----->

18 08/27/04 09:22:56 GREGN:----->

### Information from Dealer

BRAKE PEDAL SINKS ALMOST TO THE FLOOR, VERY SOFT. MILEAGE 17720 AT TIME OF FIRST COMPLAINT. I CHECKED ALL CALIPER SLIDES AND PISTON MOVEMENT BACK INTO CALIPERS AND FOUND NO PROBLEMS. I REPLACED MASTER CYLINDER. CAR IS BACK WITH THE SAME PROBLEM???? THE CAR IS BACK WITH THE SAME CONDITION

GREGN/PAULI

SERVICE  
DENNIS W

818323574682  
CLM #133925 UPDATED AS PRTS RCVD 9/10/04)  
MSG: SEE ABOVE A/B #



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1712651	RAYDAVIS	01/09/2006	RAYDAVIS	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	MODULATOR?;EXERCISE ABS;REPLACE MODULATOR
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 39,380

<b>Dealer #:</b> 208301	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A( [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT POWERS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 240-864-0880	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOHN BIERMAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DWIGHT MITCHELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CRISWELL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
19525 AMARANTH DRIVE	MD 20874	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GERMANTOWN		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> 240-864-0880	<b>Fax #:</b> (240) 364-7165	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL MAY	<b>Zone/Dist:</b> 06A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/9/2006 RAYDAVIS

1 01/09/06 11:14:07 ISIS:----->

2

3

4

5

6

7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

8 THIS PROBLEM?----->

9 IF YES, REPAIR DESCRIPTION?----->

10

11 01/09/06 11:14:46 RAYD:----->

12 WILL THE CAR STOP?----->

13

14 UNASISTED BRAKE PEDAL TO ME WOULD BE HIGH AND

15 HARD?----->

16 EXERCISE ABS, IF PEDAL COMES UP, REPLACE THE

17 MODULATOR----->

### Information from Dealer

CUSTOMER COMPLAINS OF "NO BRAKE PRESSURE". UPON TEST DRIVE, BRAKE PEDAL SINKS TO FLOOR ON FIRST APPLICATION OF EACH STOP; OPERATES SATISFACTORILY ON SUBSEQUENT APPICATIONS. PEDAL CONTINUES TO SINK TO FLOOR ON FIRST APPLICATION OF EACH STOP; CAN BE "PUMPED UP" TO STOP CAR SATISFACTORILY.

YES

CUSTOMER HAS HAD TWO MASTER CYLINDER REPLACEMENTS

UNDER WARRANTY: 8/21/04, AND 12/3/04.

YES, IT DOES BUT IT FEELS LIKE AN UNASSISTED BRAKE PEDAL

WELL, NO THIS IS LOW AND HARD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1562722	TOMP	04/28/2005	JIMH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	MASTER CYLINDER FAULTY;REPAIR AS NEEDED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 19,651

<b>Dealer #:</b> 207260	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66574A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> SCOTT	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (407) 291-6090	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DERVIN CARTY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JEFF TURJA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> CLASSIC HONDA 4000 WEST COLONIAL DR. ORLANDO FL 32808		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (407) 291-6090	<b>Fax #:</b> (407) 298-4169	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> ROBERT RICHERT	<b>Zone/Dist:</b> 07L	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

Tech Line Suggests

Information from Dealer

1/25/2006	TOMP	
1	04/28/05 06:48:41 ISIS:----->	PEDAL GOES TO FLOOR EVERY TIME.
2	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
3	THIS PROBLEM?----->	NO
4	04/28/05 06:48:49 TOMP:----->	SCOTT:
5	CAN YOU DUPLICATE/VERIFY THE COMPLAINT?	
6		YES.
7	IF PEDAL GOES TO FLOOR HOW DO YOU STOP THE CAR?	
8		HAVE TO PUMP THE PEDAL.
9	HOW CAN I HELP?----->	I'M GETTING DIFFERENT STORIES AS TO WHAT IS
10		WRONG FROM OTHER TECHS HERE. SOME SAY ABS IS
11		THE PROBLEM OTHERS SAY M/C.
12	COULD BE EITHER, DEPENDING ON THE "ACTUAL"	
13	SYMPTOM. IF THE PEDAL IS REALLY GOING ALL THE	
14	WAY TO THE FLOOR AND THE CAR DOES NOT STOP.	
15	THEN THE M/C IS THE LIKELY CAUSE.	
16	IF THE PEDAL JUST TRAVELS EXCESSIVLY, BUT THE	
17	CAR STOPS WITHOUT PUMPING, THEN THE ABS MODULATOR	
18	COULD BE THE CAUSE.	
19	PERFORM MASTERCYLINDER TEST SEE HSN-96/02	
20	IF NTF; FAULTY ABS MODULATOR?	
21	01/25/06 09:49:35 ISIS:----->	BRAKE PEDAL GOES LOW HAS TO PUMP.CAN'T DUPLICATE
22		.HAD MASTER AND MODULATOR REPLACED 8000 MILES
23		AGO.SAME PROBLEM COULD NOT DUPLICATE AT THE TIME
24		EITHER.HAS BEEN IN FOR 2 OIL CHANGES SINCE REPAIRS
25		. NOW SAYS IT HAPPENING AGAIN WHEN WIFE
26		DRIVES????
27	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
28	THIS PROBLEM?----->	YES
29	IF YES, REPAIR DESCRIPTION?----->	REPLACE MASTER CYL. AND MODULATOR
30		CAR HAS 29943. WE CANNOT DUPLICATE. THE
31		HUSBAND BROUGHT THE CAR IN. HE HAS NEVER
32		DUPLICATED IT HIM SELF. HIS WIFE IS THE ONLY
33		ONE TO HAVE THIS PROBLEM. ALL PARTS HAVE BEEN
34		REPLACED.
35	DOES COUSTOMER RECOGNIZE ABS MODULATION	
36	COMPLETELY CK BRAKE SYSTEM AND REFER TO DPSM	
37		

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2223199	KENE	12/13/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	ABS MODULATOR; CHECK FLUID VOLUME
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 24,839

<b>Dealer #:</b> 206938	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RIDENOUR	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (717) 597-3101	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM HOUP		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RANDALL HARBAUGH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ANTRIM WAY HONDA 200 S. ANTRIM WAY GREENCASTLE PA 17225		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (717) 597-3101	<b>Fax #:</b> (717) 597-6712	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>Engine #:</b> J30A42037712	<b>Trans #:</b> BAYA6036161
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 135578	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/13/2006 7:51:04 AM KENE
- 1
  - 2 CAN YOU DUP
  - 3 CHECK FLUID VOLUME TO DETERMIN IF MASTER CYL OR ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR WHEN STOPPING. CHECKED ALL PADS,CALIPES AND LINES. MAST. CYL. IS LOW.  
YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1563777	JOHNB	04/29/2005	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW/SOFT	PRESS BLEED,EXERCISE,PRESS BLEED;RE-EVAL	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 22,423

<b>Dealer #:</b> 208266	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ALEX GONZALES	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (325) 793-3030	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> STAR HONDA OF ABILENE 1395 S.DANVILLE AVENUE ABILENE TX 79605		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (325) 793-3030	<b>Fax #:</b> (325) 793-3036	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> L.D. ANDRUS	<b>Zone/Dist:</b> 03F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

4/29/2005 JOHN B

1 04/29/05 12:25:01 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6

7 04/29/05 12:25:08 JOHN B:----->

8

9

10 PRESSURE BLEED SYSTEM AND THEN IN A SAFE

LOCATION,EXERCISE ABS MANY TIMES,THEN

PRESSURE BLEED

11

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR

YES

REPLACED MASTER CYLINDER, BLED BRAKES SYSTEM THE

LAST TWO TIMES THAT CAME IN AND THIS TIME MAKE IT

THREE

PRIOR VISIT;BLED BRAKES AND REPLACED

MASTER;BRAKES FIXED;NOW BACK PEDAL LOW AND

SOFT AGAIN;VACUUM BLEED AND NOW PEDAL NORMAL

AGAIN;IF PROBLEM REOCCURS,REPLACE MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1605683	PETERL	07/11/2005	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW SOFT PEDAL	MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 19,146

<b>Dealer #:</b> 207042	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> MARC DUFORT	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (336) 785-3380	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KELLY MOORE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FRANK PARRO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> FLOW HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2600 PETERS CREEK PKWY	NC 27127	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (336) 785-3380	<b>Fax #:</b> (336) 784-0067	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 10/22/08	<b>Zone/Dist:</b> 06L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/11/2005 PETERL

1 07/11/05 06:24:35 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7 07/11/05 06:24:41 PETERL:----->

8 DID IT LEAVE WITH I HIGH HARD PEDAL----->

9 REPLACE THE MOD

### Information from Dealer

BRAKE PEDAL SINKING TO FLOOR AGAIN-MASTER  
CYLINDERREPLACED ONCE HERE AT 15,478 MILES IN  
4/05

YES

BRAKE PEDAL SINKING TO FLOOR

WE REPLACED THE MASTER AND NOW ITS BACK

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1409105	KENE	08/06/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW INTER	ABS MODULATOR; REPLACE WILL PICKUP PARTS
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> P HAM <b>Mileage:</b> 4,375

<b>Dealer #:</b> 207975	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SHAWN VIEIRA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (508) 336-7100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> PETER SLOTA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TROY ESPINOLA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HERB CHAMBERS HONDA OF SEEKONK 185 TAUNTON AVENUE SEEKONK MA 02771		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (508) 336-7100	<b>Fax #:</b> (508) 336-7286	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BARRY ZOLL	<b>Zone/Dist:</b> 09F	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/6/2004 KENE
- 1 08/06/04 13:12:13 ISIS:----->
  - 2
  - 3
  - 4 08/06/04 13:12:19 KENE:----->
  - 5 DO YOU GET AIR IN SYSTEM?----->
  - 6 SAME AS ORIGINAL MASTER?----->
  - 7
  - 8 AIR IN SYSTEM?----->
  - 9 AND YOU CAN DUP?----->
  - 10 REPLACE ABS MODULATOR
  - 11 HAM is still interested in collecting ABS modulators that cause a low brake pedal for more
  - 12
  - 13
  - 14
  - 15 08/06/04 13:47:54 PAULI:----->
  - 16 08/09/04 15:42:43 PAULI:----->
  - 17 09/20/04 14:41:48 PAULI:----->

### Information from Dealer

DID TEST REPLACED MASTER CYLINDER PERFORMED BLEED PROCEEDURE PER SERVICE MANUAL AND PEDAL SINKS AGAIN AFTER DRIVING CAR A COUPLE OF DAYS PETE S/M

I DONT SEE BUBBLES

THE ORIGINAL WOULD GO ALL THE WAY DOWN, NOW IF YOU PUMP THE PEDAL IT GETS NORMAL

NO

YES

analysis. Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.

WILL ARRANGE

FAXED SHIP REQUEST

CLM #25043 UPDATED AS RCVD 9/7/04

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2350863	LANCEK	05/17/2007	ROSSL	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL IS LOW	MODULATOR; EXERCISE ABS, BLEED BRAKES AS PERF SM	
		<b>ResIn Source:</b>	None
		<b>Date:</b>	
		<b>Status:</b>	N/A
		<b>Mileage:</b>	39,323

<b>Dealer #:</b> 207442	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RODNEY RIVERA	<b>Training %:</b> 82	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (925) 934-0530	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM QUINLAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM ERVIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WALNUT CREEK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
1707 NORTH MAIN STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WALNUT CREEK CA 94596		<b>Engine #:</b> J30A42041918	<b>Trans #:</b> BAYA6040407
<b>Phone:</b> (925) 934-0530	<b>Fax #:</b> 9254764248	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b> 68069	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

5/17/2007 9:34:12 AM	LANCEK	
1		CUSTOMER REPORTS THAT THE BRAKES ARE NOT STOPPING THE CAR FAST ENOUGH
2 DUPLICATE?		YES
3 CHECK ALL BRAKE CALIPERS, SLIDE PINS?		YES
4 EXERCISE ABS AND BLEED BRAKES AS PERF S/M 2-3X		
5/17/2007 10:12:44 AM	ROSSL	
5 TRANSFER TO GENERAL		



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1481436	KEITHC	12/08/2004	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR
	<b>Resin Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 10,500

<b>Dealer #:</b> 207200	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ERIC LEEDS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (201) 368-0190	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TIMOTHY MAHON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> EDWARD BOGERT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DCH PARAMUS HONDA WEST 120, ROUTE 4 PARAMUS NJ 07652		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (201) 368-0190	<b>Fax #:</b> (201) 368-0234	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MATHEW HATCH	<b>Zone/Dist:</b> 05D	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/8/2004 KEITHC
- 1 12/08/04 07:05:30 ISIS:----->
  - 2 12/08/04 07:05:54 KEITHC:----->
  - 3
  - 4 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL FEELS LOW.  
REPLACED M/C 2K AGO  
INSPECTED BRAKES, BLED, SEEMS BETTER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1482054	CHRISV	12/08/2004	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW PEDAL	ABS MOD; TRY TO REDUP		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 12,195

<b>Dealer #:</b> 208220	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RAUL FLORES	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (626) 756-3800	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MIKE RICKETT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CARLOS GOMEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NORM REEVES HONDA SUPERSTORE WEST COVINA 1840 E. GARVEY AVE. SO WEST COVINA CA 91791		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (626) 967-6251	<b>Fax #:</b> (626) 339-3075	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MARK BROWN	<b>Zone/Dist:</b> 01E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/8/2004 CHRISV
- 1 12/08/04 15:34:38 ISIS:----->
  - 2
  - 3 12/08/04 15:34:41 chrisv:----->
  - 4
  - 5 VERIFY THE REPAIR, IF OK SHIP THE CAR. IF YOU
  - 6 CAN REDUP THEN REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL IS GOING ALL THE WAY DOWN TO THE FLOOR, DOES NOT STOP CORRECTLY.  
ANOTHER TECH REPLACED THE M/C BEFORE. CAME BACK. WE BLED THE BRAKES AND IT SEEMS OK NOW

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1810417	DAVEM	05/02/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PDL SOFT	UNKNOWN?;BLOCK EACH CLPR TO ISO	
		<b>ResIn Source:</b>	None
		<b>Status:</b>	N/A
		<b>Date:</b>	
		<b>Mileage:</b>	28,288

<b>Dealer #:</b> 207002	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A	<b>Err:</b>
<b>Dir Cont:</b> RUDY GARBELY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (973) 831-9500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRAD MORTER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL WILSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROUTE 23 HONDA 700 ROUTE 23 POMPTON PLAINS NJ 07444		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (973) 831-9500	<b>Fax #:</b> (973) 831-0507	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MATHEW HATCH	<b>Zone/Dist:</b> 05D	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/2/2006 DAVEM

1 05/02/06 12:48:44 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 IF YES, REPAIR DESCRIPTION?----->

8

9

10

11

12

13

14 05/02/06 12:49:06 davem:----->

15 EXRCS ABS?----->

16 RE-INPECTED THE SLIDE PINS, ETC.?----->

17 REBLEED?----->

18 BLOCK EACH CLPR ONE AT A TIME----->

19

### Information from Dealer

BRAKE PEDAL IS SOFT AND GOING TO FLOOR.  
CHECKED AGAIN FOR ANY LEAKS- NO LEAKS FOUND.  
CHECKED CALIPER SLIDES/PINS TO MAKE SURE MOVING  
FREE-THEY ARE.

YES

CAR CAME IN ON 11/29/05 SOFT BRAKE PEDAL-JUST HAD 4  
WHEEL BRAKE JOB AT OUTSIDE SHOP-REAR PINS ON  
CALIPER PISTONS WERE NOT ALIGNED IN GROVE ON BACK  
OF PADS- PUT HONDA PADS ON REAR WITH PINS IN  
GROVE-PEDAL WAS GOOD. CAR CAME BACK ON 12/16/05  
-SOFT PEDAL -PUT MASTER CYLINDER IN -PEDEL WAS  
GOOD.

SEE ABOVE

YES, DID THAT, SAME

YES, ALL OK

YES, SAME

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1511568	GARYR	01/31/2005	ROBERTH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL TO FLOOR	MSG: REPL ABS MODULATOR
		<b>ResIn Source:</b> Message center
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 18,357

<b>Dealer #:</b> 208262	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66534A	<b>Err:</b>
<b>Dir Cont:</b> JIM FULLER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (304) 325-9141	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MARK TIBBS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JAMES MOORE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COLE HONDA, LLC		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
ROUTE 460 GREEN VALLEY	<b>WV 24701</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BLUEFIELD		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (304) 325-9141	<b>Fax #:</b> (304) 327-0007	<b>Em Type:</b>	
<b>DPSM:</b> Monroe Nute	<b>Zone/Dist:</b> 06G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/31/2005 GARYR
- 1 01/31/05 10:49:27 ISIS:----->
- 2
- 3 01/31/05 10:49:42 GARYR:----->
- 4 REPL MODULATOR
- 5 02/03/05 08:07:06 ROBERTH:----->

### Information from Dealer

REPLACED MASTER CYL. AND CAPILER A MONTH AGO BRAKE

IS GOING TO FLOOR AGAIN BOOSTER PASS TEST

REPL ABS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1436275	TOMP	09/22/2004	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	FAULTY ABS MODULATOR;EXERCISE/BLEED BRAKES	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,852

<b>Dealer #:</b> 207260	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66814A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> NEVILLE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (407) 291-6090	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DERVIN CARTY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JEFF TURJA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CLASSIC HONDA 4000 WEST COLONIAL DR. ORLANDO FL 32808		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (407) 291-6090	<b>Fax #:</b> (407) 298-4169	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> ROBERT RICHERT	<b>Zone/Dist:</b> 07L	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/22/2004 TOMP

1 09/22/04 13:15:23 ISIS:----->

2 09/22/04 13:15:29 TOMP:----->

3 WHAT DOES THAT MEAN?

4

5

6

7

8 HAS THE CAR EVER FAILED TO STOP?----->

9 WHAT HAVE YOU DONE TODAY?

10

11

12

13 EXERCISE THE ABS, THEN PRESSURE BLEED BRAKES.

14 IF BRAKE PEDAL IS STILL LOW; REPLACE ABS MODULATOR.

15 IF BRAKE PEDAL IS OK; RETURN CAR TO CUSTOMER.

16

### Information from Dealer

BRAKE PEDEL GOES TOO FAR  
NEVILLE:

THE BRAKE PEDAL GOES TO THE FLOOR.  
I REPLACE THE MASTERCYLINDER AND IT WAS OK FOR  
ABOUT 2 WEEKS. THEN CUSTOMER RETURNED WITH A  
LOW PEDAL.

NO

CHECK PEDAL ADJUSTMENT, AND COMPARE TO OTHER  
LIKE CAR. THIS ONE THE BRAKE PEDAL GOES ABOUT  
3" FARTHER DOWN.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1419701	KEITHC	08/25/2004	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 7,500

<b>Dealer #:</b> 207896	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL VILLANI	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (845) 278-4180	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RAYMOND PAINE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN BENNETT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BREWSTER HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
899 ROUTE 22		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BREWSTER	NY 10509	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (845) 278-4180	<b>Fax #:</b> (845) 278-2360	<b>Em Type:</b>	
<b>DPSM:</b> RENA BAEZA	<b>Zone/Dist:</b> 05F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/25/2004 KEITHC

1 08/25/04 07:44:36 ISIS:----->

2

3

4

5

6

7 08/25/04 07:45:22 KEITHC:----->

8

9 POSS MODULATOR----->

### Information from Dealer

BRAKE PEDAL WENT TO FLOOR- REPLACED MASTER CYL, AFTER A WEEK, PEDAL SOFT AGAIN. BLED BRAKE SYSTEM FROM ALL 4 CALPIERS. A WEEK LATER, PEDAL SOFT AGAIN. BLED SYSTEM AT MASTER, ABS MOD, PROPORTIONING VALVE, AND CALIPERS. 1 WEEK LATER SOFT PEDAL AGAIN

M/C HAS BEEN REPLACED 2X, PEDAL STILL GETS SOFT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2239098	TOMP	01/02/2007	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT)	AIR IN SYSTEM OR ABS MODULATOR FAULTY;REPAIR AS NE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 24,026

<b>Dealer #:</b> 208312	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MCNUTT TIMOTHY	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (248) 333-3200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ANDREW HAAS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DENNIS KNOX		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA BLOOMFIELD		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
1819 S. TELEGRAPH ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BLOOMFIELD HILL MI 48302		<b>Engine #:</b> J30A42048454	<b>Trans #:</b> BAYA6046566
<b>Phone:</b> (248) 333-3200	<b>Fax #:</b> (248) 292-2175	<b>Em Type:</b>	
<b>DPSM:</b> WILLIE IVORY	<b>Zone/Dist:</b> 04A	<b>RO #:</b> 107973	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/2/2007 9:13:01 AM TOMP

- 1
- 2
- 3 WHAT HAVE YOU DONE?
- 4 EXERCISE THE ABS, THEN PRESSURE BLEED SYSTEM.
- 5 DID THAT FIX THE PROBLEM?
- 6 YES: ABS MODULATOR FAULTY
- 7 NO: LOOK FOR OTHER CAUSE

### Information from Dealer

BRAKE PEDAL IS SOFT AND HAS EXCESSIVE TRAVEL.  
TIM:  
REPLACED MASTERCYLINDER 2 TIMES.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1718398	CHRISV	01/17/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	INT LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,648

<b>Dealer #:</b> 207697	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LEIF AMBROSIO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (253) 472-2300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TERRY ZELLER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BERNIE GREGORY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTH TACOMA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
7802 SOUTH TACOMA WAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TACOMA WA 98409		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (253) 472-2300	<b>Fax #:</b> (253) 472-9590	<b>Em Type:</b>	
<b>DPSM:</b> PHIL HEINZMAN	<b>Zone/Dist:</b> 02B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/17/2006 CHRISV

1 01/17/06 11:14:18 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7 01/17/06 11:14:29 CHRISV:----->

8

9 REPLACE ABS MOD

### Information from Dealer

BRAKES STILL SPONGY,REPLACED THE MASTERCYLINDER.

ABS PUMP LINE LOOK LIKE IT WAS SEEPING AT THE FITTING.

YES

THE MASTERCYLINDER WAS REPLACED.

INT LOW PEDAL. BLEED SYSTEM AND ITS FINE FOR A WHILE



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2211113	GARYR	11/30/2006	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR?; REPL
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 67,675

<b>Dealer #:</b> 208354	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> HICKS MATTHEW	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (423) 282-5440	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHUCK HIGGINS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOE JACOBS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JOHNSON CITY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
2806 N. ROAN STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
JOHNSON CITY TN 37601		<b>Engine #:</b> J30A42049318	<b>Trans #:</b> BAYA6047209
<b>Phone:</b> (423) 282-5440	<b>Fax #:</b> (423) 282-4097	<b>Em Type:</b>	
<b>DPSM:</b> Michael Murphey	<b>Zone/Dist:</b> 07B	<b>RO #:</b> 68242	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/30/2006 11:04:04 AM GARYR
- 1
  - 2 WHAT HAVE YOU DONE
  - 3 REPL MODULATOR, BLEED, ACTIVATE AND BLEED

### Information from Dealer

PEDAL GOES TO THE FLOOR WHEN TRYING TO STOP  
REPLD M/C AND BOOSTER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1391292	DAVEM	07/08/2004	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	SOFT & LOW BRAKES	AIR FROM ABS MOD?;ACTIVATE ABS AND MON
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 1,882

<b>Dealer #:</b> 208099	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A	<b>Err:</b>
<b>Dir Cont:</b> JOHN JODEKSNIS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (607) 433-1251	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> EDWARD TURNER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DOUGLAS MACOMBER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SCOVILLE-MENO HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
65 ONEIDA STREET		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ONEONTA NY 13820		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (607) 433-1251	<b>Fax #:</b> (607) 433-1426	<b>Em Type:</b>	
<b>DPSM:</b> DON ANDREWS	<b>Zone/Dist:</b> 09B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/8/2004 DAVEM

- 1 07/08/04 07:20:26 ISIS:----->
- 2 07/08/04 07:20:40 DAVEM:----->
- 3 ACTIVATE ABS?----->
- 4 ACTIVATE ABS AND MON----->
- 5 CB W/ UPDATE----->
- 6

### Information from Dealer

SOFT & LOW BRAKES \*CAR HAS NEW MASTER CLY. \*  
SEE ABOVE  
NEVER DID

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1421970	TOMP	08/30/2004	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	AIR IN BRAKE SYSTEM,ABS/MOD FAULTY;REPAIR AS NEEDED
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 8,400

<b>Dealer #:</b> 207980 <b>Dir Cont:</b> JOHN FERNANDEZ <b>Serv Ph:</b> (610) 649-5600 <b>Serv Mgr:</b> STEVEN BLOOMER <b>Parts Mgr:</b> GREGORY POWELL <b>Dir Name:</b> MARTIN MAIN LINE HONDA 123 E. LANCASTER AVE. ARDMORE PA 19003 <b>Phone:</b> (610) 649-5600 <b>DPSM:</b> JOE GANUN <b>Previous Dealer/Contact</b>	<b>TZ:</b> EST <b>Training %:</b> <b>Extn:</b> <b>Fax #:</b> (610) 649-8724 <b>Zone/Dist:</b> 05J <b>Date</b>	<b>VIN:</b> 1HGCM66524A [REDACTED] <b>Year:</b> 2004 <b>Tran:</b> 5AT <b>Doors:</b> 4DR <b>Fact:</b> MARYSVILLE <b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L <b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, <b>Engine #:</b> <b>Em Type:</b> <b>RO #:</b> <b>Case Type:</b> Technical <b>W.O. #:</b>	<b>Err:</b> <b>Model:</b> ACCORD V6 <b>Trim:</b> EX-V6 <b>WD:</b> 2 <b>Country:</b> USA <b>Trans #:</b>
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### Tech Line Suggests

8/30/2004 TOMP

1 08/30/04 06:39:49 ISIS:----->

2

3 08/30/04 06:40:08 TOMP:----->

4 WHAT IS THE PROBLEM?

5

6 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

7

8 SO THE PEDAL ACTUALLY GOES TO THE FLOOR, AND

9 THE CAR DOES NOT STOP?----->

10

11 DOES THE CAR FAIL TO STOP?----->

12

13 SO THE OTHER DEALER REPLACED THE MASTER  
CLYINDER

14 IN JULY?----->

15

16

17

18

19

20

21 DID YOU USE A PRESSURE (AIR/FLUID) BLEEDER TO

22 BLEED THE BRAKEES?----->

23 EXERCISE ABS, PRESSURE BLEED BRAKES.

24 IF PEDAL IS STILL SOFT/SPONGY; REPLACE ABS  
MODULATOR.

25 IF PEDAL IS OK TODAY, AND CAR RETURNS WITH  
SYMPTOM,

26 IN THE FUTURE; REPLACE MODULATOR

### Information from Dealer

M/C WAS REPLACE IN JULY IN MARYLAND FOR LOW  
PEDAL. CAR CAME HERE FOR  
JOHN:

THE PEDAL GOES TO THE FLOOR.

YES.

WELL, THE PEDAL IS SPONGY AND TRAVELS A LONG  
WAY.

NO, THE CAR STOPS, THE PEDAL TRAVEL IS LONGER  
THAN NORMAL.

YES. WHEN CAR CAME HERE A FEW DAYS AGO THE  
PEDAL WAS SOFT. I BLED THE BRAKE SYSTEM, GOT  
SOME AIR OUT, AND AFTER THAT, THE BRAKE PEDAL  
FELT FINE.

CAR BACK TODAY AND SAME THING HAS HAPPENED  
AGAIN. PEDAL IS LOW AND SPONGY AND THERE WAS  
MORE AIR IN THE SYSTEM.

NO, OPEN BLEEDERS AND PUMP PEDAL METHOD.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2262003	JOHNB	01/25/2007	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW;4X	REPLACE MODULATOR,PRESS BLEED,EXERCISE,PRESS BLEED
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 40,885

<b>Dealer #:</b> 207532	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66534A	<b>Err:</b>
<b>Dir Cont:</b> PERDOK DAVID	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (440) 243-5577	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BOB HAWS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MATT WINKELMANN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SUNNYSIDE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
7700 PEARL ROAD		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MIDDLEBURG HEIG OH 44130		<b>Engine #:</b> J30A42050731	<b>Trans #:</b> BAYA6048791
<b>Phone:</b> (440) 243-5577	<b>Fax #:</b> (440) 243-8110	<b>Em Type:</b>	
<b>DPSM:</b> BRIAN SOLENTHALER	<b>Zone/Dist:</b> 04E	<b>RO #:</b> 215297	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/25/2007 7:14:36 AM                      JOHNB
- 1
  - 2
  - 3 SO MORE THAN 3X BACK FOR THIS
  - 4 IS THIS CAR UNDER WARRANTY
  - 5 THEN I WOULD REPLACE THE MODULATOR,THEN PRESSURE BLEED,EXERCISE THE ABS IN A SAFE LOCATION;THEN PRESSURE BLEED AGAIN;THEN RE-EVAL

### Information from Dealer

LOW BRAKE PEDAL, SOMETIMES GOES TO FLOOR CAR HAS BEEN IN MULTIPLE TIMES THIS YEAR;HAS A LOW BRAKE PEDAL,BLEED EACH TIME,AND IT REPAIRS IT EACH TIME;WE HAVE ALREADY REPLACED THE MASTER ONCE YES  
NO,BUT THIS PROBLEM WAS PRESENT DURING WARRANTY,SO IT WAS DOCUMENTED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1471824	LANCEK	11/19/2004	KENTO	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL FADES	MSG: THE MODULATOR FIXED IT THANKS		
		<b>ResIn Source:</b>	Message center	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 10,085

<b>Dealer #:</b> 207765	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66814A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LUIS FLORES	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 656-1000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> GARY MCDADE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM BEST		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> OURISMAN HONDA 4800 BETHESDA AVENUE BETHESDA MD 20814		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (301) 656-1000	<b>Fax #:</b> (301) 656-0361	<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DANIEL MAY	<b>Zone/Dist:</b> 06A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/19/2004 LANCEK
- 1 11/19/04 13:53:30 ISIS:----->
  - 2
  - 3
  - 4 11/19/04 13:53:52 LANCEK:----->
  - 5 DUPLICATE?----->
  - 6 EXERCISE THE ABS AND BLEED 2-3X
  - 7 IF PEDAL COMES BACK UP, REPLACE ABS MODULATOR
  - 8 11/29/04 08:11:44KENTO:-----(MSG CENTER)---->

### Information from Dealer

BRAKE PEDAL FADES, SYSTEM HAS BEEN BLEED MASTER CYLINDER REPLACED, LASTED 1 WEEK THEN PROBLEM REOCCUR.

I HAVE REPLACED THE MASTER CYL AND SAME.

YES

THE MODULATOR FIXED IT THANKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1519804	DAVEM	02/14/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PDL LOW/SOFT 2X	ABS MOD;RPLC	
		<b>ResIn Source:</b>	None
		<b>Status:</b>	N/A
		<b>Date:</b>	
		<b>Mileage:</b>	31,330

<b>Dealer #:</b> 207442	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66864A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFF FORTUNO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (925) 934-0530	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> TOM QUINLAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM ERVIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WALNUT CREEK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
1707 NORTH MAIN STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WALNUT CREEK CA 94596		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (925) 934-0530	<b>Fax #:</b> (925) 476-4248	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/14/2005 DAVEM
- 1 02/14/05 09:46:59 ISIS:----->
  - 2 02/14/05 09:47:10 DAVEM:----->
  - 3 VRFY?Y----->
  - 4
  - 5
  - 6 RPLC THE ABS MOD----->

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR WHEN FIRST APPLIED  
 SEE ABOVE  
 ES, 2 WEEKS AGO WE RPLCD THE MSTR CYL AND IT  
 WAS OK FOR 2 WEEKS. IT STOPS BUT IT'S VERY,  
 VERY LOW AND RE-BLEEDING MADE IT'S OK AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1503018	TOMP	01/17/2005	DAVIDN	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	AIR IN SYSTEM OR ABS MODULATOR FAULTY;REPAIR AS NE
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 16,489

<b>Dealer #:</b> 206688	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES NEJATI	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (914) 963-5867	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREGORIOS KATEHIS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSE PENA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> YONKERS HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2000 CENTRAL PARK AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
YONKERS NY 10710		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (914) 963-5867	<b>Fax #:</b> (914) 963-2801	<b>Em Type:</b>	
<b>DPSM:</b> Stefanie Senkiw	<b>Zone/Dist:</b> 05E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/17/2005 TOMP

1 01/17/05 08:16:02 ISIS:----->

2

3

4 01/17/05 08:16:11 TOMP:----->

5

6 HAS CAR EVER FAILED TO STOP?----->

7 WHAT HAVE YOU DONE?----->

8 EXERCISE THE ABS; THEN POWER BLEED THE BRAKES.

9 IS THE BRAKE PEDAL NORMAL?

10 YES: FAULTY ABS MODULATOR

11 NO: LOOK FOR OTHER CAUSES, MASTER CYLINDER?

12

13

### Information from Dealer

CUSTOMER COMPLAINS, BRAKE PEDAL SINKS TO THE FLOOR. CONFIRMED BY TECH. ( BOB BANKS) AND WE THINK WE HAVE TO ORDER ABS MODULATOR. JAMES: LET ME GET THE MECHANIC. BOB: DON'T KNOW. TEST DROVE THE CAR.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1669860	PETERL	10/25/2005	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	SPONGY BRAKE PEDAL 3X	MODULATOR;EXERCISE ABS, REPLACE MODULATOR		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 33,608

<b>Dealer #:</b> 208321	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOSE MACIAS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (909) 829-0830	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JIM BOYD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LUIS MORENO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROCK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
9612 SIERRA AVE	CA 92335	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
FONTANA		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (909) 829-0830	<b>Fax #:</b> (909) 829-4360	<b>Em Type:</b>	
<b>DPSM:</b> ROBERT CRAIG	<b>Zone/Dist:</b> 01B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/25/2005 PETERL

1 10/25/05 10:38:23 RAYD:----->

2

3

4 10/25/05 10:39:53 RAYD:----->

5

6

7 \*\*\*\*\*

\*\*\*\*\*

8 10/25/05 10:40:46 RAYD:----->

9 INSTRUCTED TECH TO EXERCISE THE ABS, IF THE PEDAL

10 COMES UP AFTER EXERCISING, REPLACE THE MODULATOR

### Information from Dealer

FROM ISIS; CUSTOMER COMPLAINS THAT THE BRAKE PEDAL IS LOW, THE M/C HAS BEEN REPLACED 3X, ONCE BY SPREEN HONDA AND TWO TIMES HERE.

THIS CONTACT IS FROM EARLIER THIS MORNING, MY VANTIVE PROGRAM CRASHED, THE TECH HAS A DIFFERENT REF #, THIS WILL BE FOUND BY THE VIN #.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1483762	DAVEM	12/13/2004	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	PDL SINKS @ STOPS,AIR IN SYSTM	ABS MOD INTRODUCING AIR INTO SYSTEM?;RPLC
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 12,268</span>

<b>Dealer #:</b> 206958	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66574A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BILL BLANCHETTE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (603) 225-3371	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEVE MARTIN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SCOTT HAMEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GRAPPONE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
507 STATE ROUTE 3A	NH 03304	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BOW		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (603) 225-3371	<b>Fax #:</b> (603) 226-8159	<b>Em Type:</b>	
<b>DPSM:</b> JOE ROSE	<b>Zone/Dist:</b> 09K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/13/2004 DAVEM

1 12/13/04 07:23:52 ISIS:----->

2

3 12/13/04 07:24:02 DAVEM:----->

4

5

6

7

8

9

10 RPLC THE ABS MOD AND MON----->

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR WHEN STATING CAR WITH FOOT ON BRAKE PEDAL

C/S STATES THE PDL WILL SINK UNDER FOOT, WHN PRESSING ON IT JUST SITTING @ A STOP. WE HAVE RPLCD THE MSTR 2X AND IT FIXED IT EACH TIME. BACK TODAY AND WE GET ALOT OF AIR OUT OF THE RT/FT. WE TOOK THE CAR OUT FOR A ROAD TEST AND THE PDL WENT SOFT AGAIN AND WE GOT AIR OUT OF THE RT/FT CLPR AGAIN.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1475110	KENE	11/29/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE LOW "FEEL"PRBLMS	ABS MODULATOR; REPLACE
	<b>Resin Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	P MAP <span style="float: right;"><b>Mileage:</b> 11,325</span>

<b>Dealer #:</b> 207669	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PAUL MACKEY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (972) 569-4242	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KENNY GRANT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GALEN HASTINGS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARS OF MCKINNEY 601 S. CENTRAL EXPWY MCKINNEY TX 75070		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (972) 569-4242	<b>Fax #:</b> (972) 569-4271	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> AMY CLAWSON	<b>Zone/Dist:</b> 03G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/29/2004 KENE

1 11/29/04 07:04:10 ISIS:----->

2

3

4

5

6 11/29/04 07:05:24 KENE:----->

7 HAM is still interested in collecting ABS modulators that cause a low brake pedal for more

8

9

10

11 11/29/04 10:55:11PAULI:----->

12 12/06/04 09:17:17PAULI:----->

13

14 12/06/04 13:43:18PAULI:----->

15 12/08/04 14:36:13PAULI:----->

16

### Information from Dealer

LOW BRAKE PEDAL REPLACED MASTER CYLYNDER  
CUSTOMER RETURNED LOW PEDAL AGAIN BLED ABS  
SYSTEM CUSTOMER RETURNED LOW PEDAL AGAIN BLED  
ABS SYSTEM AGAIN PEDAL OK AGAIN IS AIR  
ENTERING SYSTEM?  
HAVE YOU SEEN

analysis. Please pend the contact to PI so he can  
ship the faulty modulator directly to Jeremy  
Gerrard.

FAXED SHIP REQUEST  
CLM #240966 (\$847.06/PAID 12/1/04)  
R&R 57110-SDB-023 (ABS MOD)  
REFAXED SHIP REQUEST>EVE,PRTS  
EVELYN  
WE SENT PER A/B #7921-5482-1334

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1531170	KEITHC	03/04/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	EXCERCIZE ABS, POSS MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 21,247

<b>Dealer #:</b> 207126	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> JESSE STAFFORD	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (574) 256-3800	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREGG STAIEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MATT BAYES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> BASNEY HONDA 3820 N. GRAPE RD. MISHAWAKA IN 46545		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (574) 256-3800	<b>Fax #:</b> (574) 256-3816	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/4/2005 KEITHC
- 1 03/04/05 12:21:36 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 03/04/05 12:22:05 KEITHC:----->
  - 5 EXCERCIZE THE ABS, IF IT GETS BETTER, REPLACE THE
  - 6 MODULATOR
  - 7

### Information from Dealer

PEDAL GOES TO FLOOR  
NO  
REPLACED M/C, N/C

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1983799	RUDYG	11/16/2006	JIMH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	ABS MODULATOR?; INSPECT, REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 22,319

<b>Dealer #:</b> 207765	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66574A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LEONEL SOTO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 656-1000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GARY MCDADE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM BEST		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> OURISMAN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
4800 BETHESDA AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BETHESDA MD 20814		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (301) 656-1000	<b>Fax #:</b> (301) 656-0361	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL MAY	<b>Zone/Dist:</b> 06A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/16/2006 RUDYG

1 11/16/06 09:35:38 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 IF YES, REPAIR DESCRIPTION?----->

8

9 11/16/06 09:36:11 RUDYG:----->

10 NO ONE ON THE LINE....

11 11/16/06 09:59:56 JAMESH:----->

12 WAS THERE AIR IN THE SYSTEM?M-----NO

13 INSPECT THE COMPLETE SYSTEM. IF ALL HARDWARE

14 IS GOOD, REPLACE THE ABS MODULATOR

15

16

### Information from Dealer

BRAKE PEDAL FADES TO THE FLOOR , I AM BEING TOLD TO CALL YOU TO OBTAIN AN EXPLANATION OF, WHY THE MASTER CYLINDER GOES BAD BASICLY ... THANK YOU

YES

BRAKE MASTER CYLINDER REPLACE TWICE ALREADY LAST ONE INSTALLED JAN 2006 ...11/16/06

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1449494	TOMP	10/14/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	AIR IN SYSTEM, FAULTY ABS MODULATOR; REPLACEMENT
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> P MAP
		<b>Mileage:</b> 6,296

<b>Dealer #:</b> 207522	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT NEILL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (412) 262-4755	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROSS LOBELLO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEVE MARTIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MOON TOWNSHIP HONDA 5802 UNIVERSITY BLVD MOON TOWNSHIP PA 15108		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (412) 262-4755	<b>Fax #:</b> (412) 264-2395	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> ART ESPINOZA	<b>Zone/Dist:</b> 05P	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/14/2004 TOMP

1 10/14/04 08:09:41 ISIS:----->

2

3 10/14/04 08:09:48 TOMP:----->

4 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?

5

6 DOES CAR EVER FAIL TO STOP?----->

7 HOW CAN I HELP?----->

8

9

10

11

12 WHAT HAVE YOU DONE TODAY?----->

13

14 REPLACE ABS MODULATOR.

15 CONTACT----->

16 10/14/04 10:32:00PAULI:----->

17

18 11/05/04 13:06:03PAULI:----->

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR, REPLACED MASTER DROVE FOR ROBERT:

YES

NO

REPLACED THE MASTER CYLINDER AND THE RIGHT REAR BRAKE CALIPER.

BETWEEN THE M/C AND CALIPER THE REPAIR LASTS A COUPLE OF WEEKS. I FOUND AIR IN BRAKE SYSTEM BOTH TIMES IT RETURNED.

CHECKED FOR S/B OR OTHER INFO, VERIFIED THE COMPLAINT.

STEVE PARTS MANAGER.

WILL ARRANGE PRTS>MAP, JEREMY GERRARD FAXED SHIP REQUEST

CLM #272853 UPDATED AS RCVD 10/21/04

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1586115	CHRISV	06/07/2005	ROBERTH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW PEDAL	MSG: REPL ABS MODULATOR		
		<b>Resln Source:</b>	Message center	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 14,825

<b>Dealer #:</b> 208217	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66514A	<b>Err:</b>
<b>Dir Cont:</b> JOHN DEVINE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (702) 367-1919	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> WAYNE KORTLANG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BOSLEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA WEST		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
7615 W. SAHARA AVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LAS VEGAS NV 89117		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (702) 367-1919	<b>Fax #:</b> (702) 367-8470	<b>Em Type:</b>	
<b>DPSM:</b> PAT THOMAS	<b>Zone/Dist:</b> 10H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/9/2005 CHRISV

1 06/07/05 09:13:41 ISIS:----->

2

3

4

5

6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

7 THIS PROBLEM?----->

8 IF YES, REPAIR DESCRIPTION?----->

9

10 06/07/05 09:13:45 CHRISV:----->

11 REPLACE THE ABS MOD

12 06/09/05 07:44:21 ROBERTH:-----MSG----->

### Information from Dealer

BRAKES FEEL "AIRY", PEDAL WILL GO ALMOST TO FLOOR ON INITIAL BRAKING, ON SECOND PUMP, WILL HAVE NORMAL PEDAL, FEELS LIKE SLIGHTLY REDUCED BRAKING FORCE. VEHICLE HAS HAD 2 MASTERS PREVIOUSLY. PRESSURE BLED SYSTEM-NO CHANGE.

YES

MASTER CYLINDER REPLACED TWICE-9396 MILES, & 12851MILES.

REPL ABS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1659134	DAVEM	10/06/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PDL SOFT	ABS MOD;RPLC
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 22,434

<b>Dealer #:</b> 207450	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARK ATKINSON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (813) 935-8585	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BUTCH GIVENS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARTY OTTO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TAMPA HONDA LAND		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
11000 NO. FLORIDA AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TAMPA FL 33612		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (813) 935-8585	<b>Fax #:</b> (813) 935-2488	<b>Em Type:</b>	
<b>DPSM:</b> DONALD LOGAN	<b>Zone/Dist:</b> 07M	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/6/2005 DAVEM
- 1 10/06/05 10:41:08 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 10/06/05 10:41:29 DAVEM:----->
  - 6 EXRCS ABS?----->
  - 7
  - 8 RPLC THE ABS MOD----->

### Information from Dealer

BRAKE PEDAL FADES

YES

REPL MASTER CYL

SEE ABOVE

YES AND IT FELT OK AFTER THAT, BUT THE PDL STARTED TO FADE AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1550349	JIMH	04/07/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	ABS MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 7,961

<b>Dealer #:</b> 206600	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A [REDACTED]
<b>Dir Cont:</b> ERIC FOURAKER	<b>Training %:</b>	<b>Year:</b> 2004
<b>Serv Ph:</b> (904) 389-8614	<b>Extn:</b>	<b>Model:</b> ACCORD V6
<b>Serv Mgr:</b> VINCENT RAFAEL		<b>Tran:</b> 5AT
<b>Parts Mgr:</b> MICHAEL SWEENEY		<b>Doors:</b> 4DR
<b>Dir Name:</b> DUVAL HONDA		<b>Fact:</b> MARYSVILLE
1325 CASSAT AVENUE		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L
JACKSONVILLE FL 32205		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,
		<b>Engine #:</b>
<b>Phone:</b> (904) 389-8614	<b>Fax #:</b> (904) 389-3767	<b>Trans #:</b>
<b>DPSM:</b> DAVID CATHCART	<b>Zone/Dist:</b> 07J	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>
		<b>Case Type:</b> Technical
		<b>W.O. #:</b>

### Tech Line Suggests

- 4/7/2005 JIMH
- 1 04/07/05 06:13:34 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 04/07/05 06:13:45 JAMESH:----->
  - 6
  - 7 REPLACE THE ABS MODULATOR

### Information from Dealer

PEDAL SINKS AFTER SITTING FOR EXTENDED PERIOD.  
 YES  
 REPLACED BRAKE MASTER CYLINDER  
 SYSTEM HAD AIR IN IT WHEN IT CAME IN THE FIRST  
 TIME



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1693770	DAVEK	12/05/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	ABS ?; REPLACE KB 11759	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> P MAP	<b>Mileage:</b> 35,928

<b>Dealer #:</b> 208381	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GARY COOPER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (520) 748-0099	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEROME POLANSKY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH TAYLOR		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CHAPMAN HONDA 4646 E. 22ND STREET TUCSON AZ 85711		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (520) 748-0099	<b>Fax #:</b> (520) 512-5883	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PAT THOMAS	<b>Zone/Dist:</b> 10H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/5/2005 DAVEK
- 1 12/05/05 15:44:50 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 12/05/05 15:44:53 DAVEK:----->
  - 5
  - 6 REPACE ABS UNIT
  - 7 PEND TO PAUL FOR PICK UP KB 10759
  - 8 12/05/05 16:03:25PAULI:----->
  - 9 12/12/05 13:04:33PAULI:----->
  - 10
  - 11
  - 12
  - 13 12/16/05 14:16:22PAULI:----->
  - 14
  - 15

### Information from Dealer

PEDAL FADES

NO

BLEEDING MAKES IT BETTER. THEN I ACTIVATE ABS AND THEN THE PEDAL GETS SPUNGY AGAIN

FAXED SHIP REQUEST

NO CLM?

DALE,SVC

RPLCD MSTR CYL & ABS MOD PER RO #56004881

FAXED SHIP REQUEST

ANGUS,PRTS

WE SENT 7907-4442-3188

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1573687	DAVEM	05/17/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PDL LOW/SFTR MNY X	ABS MOD;DPSM EVAL TO RPLC
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 6,801

<b>Dealer #:</b> 206687	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHRISTOPHER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (248) 353-1300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WALLACE WALKER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TAMAROFF HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
28585 TELEGRAPH ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SOUTHFIELD MI 48034		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (248) 353-1300	<b>Fax #:</b> (248) 223-8440	<b>Em Type:</b>	
<b>DPSM:</b> WILLIE IVORY	<b>Zone/Dist:</b> 04A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/17/2005 DAVEM
- 1 05/17/05 07:28:41 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7
  - 8 05/17/05 07:28:52 DAVEM:----->
  - 9 DPSM EVAL TO RPLC MOD----->

### Information from Dealer

BRAKE PEDAL VERY LOW & SOFT

YES

LOW BREAK PEDAL. AIR IN SYSTEM. BLED SYSTEM. CAR CAME BACK. AIR AGAIN IN SYSTEM. NO LEAKS FOUND. REPLACED MASTER CYLINDER. NOW CAR IS BACK AGAIN 800 MILES LATER.

SEE ABOVE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1734165	KENE	02/03/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	MODULATOR; CHECK FLUID VOLUME
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 27,817

<b>Dealer #:</b> 206778	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66504A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANTHONY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (585) 586-0120	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MARK FREY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JEFFREY BROOKS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DICK IDE HONDA 875 PANORAMA TRAIL ROCHESTER NY 14625		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (585) 586-0120	<b>Fax #:</b> (585) 586-0429	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Malcolm Hoff	<b>Zone/Dist:</b> 09A	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/3/2006 KENE
- 1 02/03/06 06:37:44 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10
  - 11 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 12 THIS PROBLEM?----->
  - 13 02/03/06 06:40:35 KENE:----->
  - 14 CHECK FLUID VOLUME WITH PEDAL LOW AND MEASURE
  - 15 AND WITH ONE FULL DEPRESSION AND CHECK. IF SAME
  - 16 MODULATOR IF MORE ON SECOND MEASUREMENT, MASTER

### Information from Dealer

CUSTOMER STATES WHEN BRAKING THE PEDAL FEELS SOFT. WHEN I GOT INTO THE CAR, I STARTED IT AND PRESSE D THE BRAKE PEDAL, IT WENT ALMOST TO THE FLOOR, I PRESSED IT SEVERAL TIMES AND EACH TIME IT WENT LOW, I DROVE THE CAR AND IT SEEMED TO IMPROVE, BRAKING FELT NORMAL. I PULLED INTO BAY AND TURNED OFFLET SIT FOR A MINUTE AND RESTARTED CAR, BRAKE PE DAL WENT LOW AGAIN WHILE IDLING. TOOK APART ALL BRAKES NO SEIZED SLIDERS OR LEAKING CALIPERS.

NO  
PEDAL LOW

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1448100	JOHNB	10/12/2004	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL DROPS	APPEARS AIR;PRESS BLEED,EXERCISE ABS,PRESS BLEED	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 9,625

<b>Dealer #:</b> 207107	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66504A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDREW	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (631) 669-3110	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOHN MCGUIRE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JAMES LANGAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BABYLON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
650 MONTAUK HIGHWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WEST BABYLON NY 11704		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (631) 669-3110	<b>Fax #:</b> (631) 669-0914	<b>Em Type:</b>	
<b>DPSM:</b> RUSSELL BERSE	<b>Zone/Dist:</b> 05B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/12/2004 JOHN B
- 1 10/12/04 12:06:50 JOHNB:----->
  - 2
  - 3 NEED TO PRESSURE BLEED SYSTEM, THEN IF PEDAL IMPROVES WHERE BRAKING IS MORE NORMAL, THEN GO TO A
  - 4
  - 5
  - 6

### Information from Dealer

BRAKE PEDAL VERY LOW, VERY POOR BRAKING; BLED SYSTEM, A LITTLE BETTER

SAFE LOCATION AND EXERCISE THE ABS MULTIPLE TIMES; THEN RETURN AND PRESSURE BLEED AGAIN; THEN RE-EVAL; CB

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1577635	KEITHC	05/23/2005	RAYD	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	CUST SAYS CAUSED ACCIDENT;REFER TO DPSM/ZONE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 15,144

<b>Dealer #:</b> 207076	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ALVIN GRUBE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (513) 829-6900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM RILEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CLINT CROMER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PERFORMANCE HONDA 5760 DIXIE HIGHWAY FAIRFIELD OH 45014		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (513) 829-6900	<b>Fax #:</b> (513) 829-5821	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MIKE DITMER	<b>Zone/Dist:</b> 04C	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/23/2005 KEITHC
- 1 05/23/05 13:42:53 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 05/23/05 13:43:23 KEITHC:----->
  - 6 REPLACE ABS MODULATOR----->
  - 7 05/23/05 13:59:02 RAYD:----->
  - 8
  - 9
  - 10 SO THE CAR CAME BACK TWO TIMES WITH AIR IN THE
  - 11 RT FRONT?----->
  - 12
  - 13 WERE ANY OF THE BRAKE LINES TAKEN LOOSE FOR
  - 14 FOR THE BODY REPAIR?----->
  - 15 DID YOU DRIVE THE CAR INTO YOUR STALL?----->
  - 16 SO YOU HAVENT DRIVEN THE CAR?----->
  - 17 FAXED BRAKE FAILURE POLICY KB 3764----->

### Information from Dealer

LOW BRAKE PEDAL.

YES

MASTER CYLINDER WAS REPLACED AT 13651 MILES.  
2X BACK FOR AIR IN RF

MY S/MANAGER WANTS YOU TO KNOW THAT THE  
CUSTOMER WAS INVOLVED IN A ACCIDENT, THE  
CUSTOMER SAYS IT WAS DUE TO THE BRAKE PROBLEM.

NO, IT CAME INTO OUR BODY SHOP, THEY SENT IT  
TO US TO FIX THE BRAKE PEDAL.

NO

NO, MY S/MANAGER DID

NO, I BACKED IT UP, THE PEDAL WAS LOW

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1542541	KENE	03/24/2005	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW	MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,557

<b>Dealer #:</b> 208319	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JIM INGRAM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (219) 874-4293	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JIM SOMMER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL GALLAGHER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TEAM HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
710 EAST U.S. HWY. 20	<b>IN 46360</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MICHIGAN CITY		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (219) 874-4293	<b>Fax #:</b> (219) 871-6305	<b>Em Type:</b>	
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/24/2005 KENE

1 03/24/05 08:08:10 ISIS:----->

2

3

4

5

6

7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

8 THIS PROBLEM?----->

9 IF YES, REPAIR DESCRIPTION?----->

10

11 03/24/05 08:08:41 KENE:----->

12 REPLACE THE ABS MODULATOR

13

### Information from Dealer

AFTER CAR SITS A FEW MINUTES BRAKE PEDAL SINKS TO FLOOR. PUMPING PEDAL WILL RETURN NORMAL BRAKE HIGHT. AFTER RELEASING PEDAL FOR A FEW MINUTES, BACK TO FLOOR(STOP AND GO DRIVING). HAS HAD A MASTERCYLINDER REPLACED 500 MILES AGO FOR SAME PROBLEM.

YES

MASTER CYLINDER REPLACED 1ST COMPLAINT, BRAKES BLEED 2ND COMPLAINT, NOW IT IS MY TURN.

WE CAN DUP

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1895720	LANCEK	08/09/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL IS LOW	MODULATOR; REPLACE THE MODULATOR
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 36,957</span>

<b>Dealer #:</b> 206864	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66874A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SHANON FOUTCH	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (360) 377-1100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MICHAEL BRODERSEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GLEN EVANS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WEST HILLS HONDA 520 WEST HILLS BLVD. BREMERTON WA 98312		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (360) 377-1100	<b>Fax #:</b> (360) 415-2668	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PHIL HEINZMAN	<b>Zone/Dist:</b> 02B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/9/2006 LANCEK
- 1 08/09/06 10:35:06 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 7 THIS PROBLEM?----->
  - 8 IF YES, REPAIR DESCRIPTION?----->
  - 9 08/09/06 10:36:30 LANCEK:----->
  - 10
  - 11 REPLACE THE MODULATOR

### Information from Dealer

BRAKE PEDAL FADES ALL THE WAY TO THE FLOOR. TWO BRAKE MASTER CYLINDERS HAVE BEEN INSTALLED, FLUID HAS BEEN BLEAD OUT BUT THE REPAIR ONLY LASTED A SHORT TIME BEFORE REOCCURRING WITH THE SAME COMPLAINT!

YES

BRAKE MASTER CYLINDERS

THE BRAKE PEDAL FADES TO THE FLOOR, IF I BLEED THE BRAKES THE PEDAL IS FINE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1966497	TOMP	10/30/2006	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW, SINKS	FAULTY ABS MODULATOR; REPAIR AS NEEDED
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 17,153

<b>Dealer #:</b> 207158	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66894A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SEAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (804) 745-0686	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> JOHNNIE WILLIS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEVEN MEADE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PEARSON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
7450 MIDLOTHIAN PIKE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
RICHMOND VA 23225		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (804) 745-0686	<b>Fax #:</b> (804) 745-8845	<b>Em Type:</b>	
<b>DPSM:</b> JENNIFER KAMLER	<b>Zone/Dist:</b> 06H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/30/2006 TOMP
- 1 10/30/06 08:22:24 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7 10/30/06 08:22:36 TOMP:----->
  - 8 CAN YOU DUPLICATE/VERIFY THE COMPLAINT TODAY?
  - 9
  - 10 EXERCISE ABS AND PRESSURE BLEED THE BRAKES.
  - 11 DOES THE PEDAL FEEL NORMAL?
  - 12 YES: ABS MODULATOR IS FAULTY
  - 13 NO: LOOK FOR OTHER CAUSE

### Information from Dealer

BRAKE PEDAL SINKS. MASTER CYLINDER HAS BEEN REPLACED TWICE. REPAIR LASTS APROX 3000 MILES .

YES

MASTERCYL REPLACEMENT

SEAN:

YES



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2338825	CHRISV	05/02/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 48,553

<b>Dealer #:</b> 207930	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN DOHERTY	<b>Training %:</b> 56	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (937) 667-4441	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRENT SMITH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANIEL BURK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VOSS HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
155 SOUTH GARBER DRIVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TIPP CITY OH 45371		<b>Engine #:</b> J30A42059497	<b>Trans #:</b> BAYA6057197
<b>Phone:</b> (937) 667-4441	<b>Fax #:</b> (937) 669-4324	<b>Em Type:</b>	
<b>DPSM:</b> MIKE DITMER	<b>Zone/Dist:</b> 04C	<b>RO #:</b> 506719	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/2/2007 11:32:16 AM CHRISV

- 1
- 2
- 3 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL ON FLOOR.  
REPLACED THE M/C AND NC

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1508616	DAVEK	01/25/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE LOW SOFT PEDAL	ABS?; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 13,954

<b>Dealer #:</b> 207669	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66864A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DEMETRIUS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (972) 569-4242	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> KENNY GRANT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GALEN HASTINGS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARS OF MCKINNEY 601 S. CENTRAL EXPWY MCKINNEY TX 75070		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (972) 569-4242	<b>Fax #:</b> (972) 569-4271	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> AMY CLAWSON	<b>Zone/Dist:</b> 03G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/25/2005 DAVEK
- 1 01/25/05 13:08:25 ISIS:----->
  - 2 01/25/05 13:08:30 DAVEK:----->
  - 3 CK PADS. SLIDERS. SHIMS FOR PUSHING PISTON BACK.  
IF OK
  - 4 REPLACE ABS UNIT

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR AT TIMES  
REPLACED MASTER. CUST RETURNED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1578418	TOMP	05/24/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	AIR IN SYSTEM OR ABS MODULATOR FAULTY;REPAIR AS NE
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 30,897

<b>Dealer #:</b> 207498	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A	<b>Err:</b>
<b>Dir Cont:</b> JOHN FERGUSON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (518) 587-9300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOHN STORTECKY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT AUDETTE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SARATOGA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
3402 ROUTE 9		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SARATOGA SPRING NY 12866		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (518) 587-9300	<b>Fax #:</b> (518) 587-0846	<b>Em Type:</b>	
<b>DPSM:</b> KEITH MANNING	<b>Zone/Dist:</b> 09C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/24/2005 TOMP
- 1 05/24/05 12:26:37 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 05/24/05 12:26:46 TOMP:----->
  - 5 WHERE DID THE BRAKE PEDAL GO?----->
  - 6 SO THE BRAKE PEDAL DID NOT FALL OFF...----->
  - 7 DOES CAR FAIL TO STOP?----->
  - 8 WHAT HAVE YOU DONE SO FAR?----->
  - 9 EXERCISE ABS; THEN PRESSURE BLEED THE BRAKES.
  - 10 DOES THE BRAKE PEDAL FEEL NORMAL NOW?
  - 11 YES: ABS MODULATOR FAULTY.
  - 12 NO: LOOK FOR OTHER CAUSE FOR LOW PEDAL,REPAIR AS NEEDED

### Information from Dealer

NO BRAKE PEDAL

NO

JOHN:

IT GOES TO THE FLOOR.

NO

NO

CHECKED FOR LEAKS.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1513014	KEITHC	02/02/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 13,271</span>

<b>Dealer #:</b> 207291	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66824A	<b>Err:</b>
<b>Dir Cont:</b> MIKE FRYE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (423) 245-9141	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> ANTHONY LOPEZ		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIMOTHY ESTEP		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PHIL BACHMAN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
2217 E. STONE DR.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
KINGSPORT TN 37660		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (423) 245-9141	<b>Fax #:</b> (423) 245-1070	<b>Em Type:</b>	
<b>DPSM:</b> Michael Murphey	<b>Zone/Dist:</b> 07B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/2/2005 KEITHC

1 02/02/05 06:18:31 ISIS:----->

2 02/02/05 06:19:05 KEITHC:----->

3

4

5 REPLACE MODULATOR

### Information from Dealer

SPONGY BRAKE PEDAL

M/C REPLACED 1X

BACK AGAIN, BLED

REPLACED M/C 2X

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1531906	CHRISV	03/07/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 17,801

<b>Dealer #:</b> 206620	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHARLES	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (850) 576-5165	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DON MONDA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TERRY WEBER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PROCTOR HONDA 2373 W. TENNESSEE ST. TALLAHASSEE FL 32304		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (850) 576-5165	<b>Fax #:</b> (850) 576-1660	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> GEORGE OPPEL	<b>Zone/Dist:</b> 07G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

3/7/2005 CHRISV

1 03/07/05 10:35:34 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 03/07/05 10:35:37 CHRISV:----->

6 REPLACE THE ABS MOD

### Information from Dealer

HAS BRAKE PEDDLE DROP CAN PUMP UP ,HAS NO  
EXTERNELLEAKS BLEEDING DID NOT HELP FOR LONG

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1424524	DAVEM	09/02/2004	TOMP	4

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE PDL SOFT	FAULTY ABS MODULATOR;
		ResIn Source: None
		Status: P HAM
		Date: _____
		Mileage: 6,045

<b>Dealer #:</b> 208094	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66334A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KEVIN HAMM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (303) 215-4225	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> TOM PACHECO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KYLE FRENCH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PLANET HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
15601 W. COLFAX AVENUE		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
GOLDEN	CO 80401	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (303) 215-4225	<b>Fax #:</b> (303) 279-1681	<b>Em Type:</b>	
<b>DPSM:</b> JALEEN CLARK	<b>Zone/Dist:</b> 10C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

## Tech Line Suggests

## Information from Dealer

9/2/2004 DAVEM  
1 09/02/04 06:44:25 ISIS:----->  
2  
3  
4  
5  
6 09/02/04 06:44:31 DAVEM:----->  
7  
8  
9  
10 WHERE WERE THE LINES LEAKING?----->  
11  
12  
13 RMV CLPR MOUNTING BOLTS AND MON PDL TO ISO  
14 A BENT PART----->  
15 WILL THE CAR STOP, JUST A LOW PDL?----->  
16 TRY A FEW ABS STOP AND MON. IF OK THEN, DPSM  
17 EVAL TO RPLC MOD OR MON----->  
18 09/03/04 06:59:05 GEORGEK:----->  
19  
20 09/16/04 09:05:08 PAULI:----->  
21  
22  
23 THANKS, PLSE SEND TO HAM WPI  
24  
25  
26  
27 (MAINFRAME SAYS DELIVERED 9/15/04 TO HAM WPI)  
28 12/28/04 08:14:28 KENE:----->  
29  
30 WHAT LINES?----->  
31 DIGITAL PHOTOS AND REPLACE AS NEC.?----->  
32 HAVE YOUR DPSM EVALUATE  
33 02/08/05 13:27:21 TOMP:----->  
34  
35 WHAT IS PROBLEM TODAY?----->  
36 FAULTY ABS MODULATOR?

BRAKE PEDAL SINKS TO FLOOR. REPLACED TWO BRAKE LINES THAT RUN FROM THE BRAKE MASTER CYLINDER TO THE ABS MODULATOR. BLEED SYSTEM MANY TIMES AND CANNOT GET ANY TYPE OF BRAKE PEDAL. PEDAL JUST SINKS TO THE FLOOR.

KEVIN

CAME IN FOR SOFT PDL AND BRAKING CLOSE TO FLOOR. LINE BTTWN THE MSTRR AND MOD WERE LEAKING, SO I RPLCD THEM. AFTER BLEEDING

@ THE FITTINGS @ THE MSTR. I'M NOT SURE IF THEY WERE CRACKED IN THE PAST OR ???, BUT I RPLCD THEM ANYWAY.

YES

PI, please have this modulator sent to Jeremy Gerrard if it is replaced. thanks

WILL CHCK W/DLR

DAN,SVC

NO MODULATOR RPLCD, FOUND LEAKING LINES

FAXED SHIP REQUEST

CLM #312901 (\$485.69/ PAID 9/3/04)

R&R 46375-SDB-A02 (BRKE LINE)

BACK WITH PEDAL LOW AND THE LINES LEAKING AGAIN

FROM THE MODULATOR TO THE MASTER CYL SHOULD WE REPLACE THE MASTER AND MODULATOR

KEVIN:

12504 MI TODAY.

BRAKE PEDAL IS LOW AGAIN.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1426687	DAVEK	09/07/2004	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	ABS?; REPLACE		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P RCV	<b>Mileage:</b> 6,943

<b>Dealer #:</b> 207994	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JIM WANZYK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (203) 730-5701	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES WHITLOCK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN MEYER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF DANBURY 102D-102A-104 FEDERAL DANBURY CT 06810		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (203) 730-5701	<b>Fax #:</b> (203) 730-5706	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RENA BAEZA	<b>Zone/Dist:</b> 05F	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b> 28777	

### Tech Line Suggests

9/7/2004 DAVEK

1 09/07/04 13:16:16 ISIS:----->

2 09/07/04 13:16:27 DAVEK:----->

3

4 PUMP PEDDLE UP ?----->

5 REPLACED ABS

6 09/09/04 12:28:29 GEORGEK:----->

7

8 09/15/04 10:53:37 PAULI:----->

9

10

11

12 09/15/04 12:26:47 PAULI:----->

13 09/22/04 12:36:15 PAULI:----->

14 WARR CLM #247336 UPDATED AS PRTS SENT TO WPI

15 (9/20/04)

16 09/22/04 17:16:10 PAULI:----->

### Information from Dealer

BRAKES FEEL SOFT

PEDDLE GRABES IN MID OF TRAVLE. REPLACED

MASTER AND BLEED NO CHANGE

NO

PI, If this mod is replaced, please call it in here

for our eval. thanks

WILL CHCK

CLM #247336 (\$1,179.51/PAID 9/13/04)

R&R 57110-SDB-023 (ABS MOD)

46100-SDB-A02 (MSTR CYL)

FAXED SHIP REQUEST

NO PRTS RCVD BY TL

ABS MOD FRWD>TL,FRWD>GK



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1724342	JIMH	01/24/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SINKS TO THE FLOOR	ABS MODULATOR; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 14,421

<b>Dealer #:</b> 208322	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BEN SWARTZ	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (419) 893-5581	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MARK JOHNSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DONALD DRISCOLL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JIM WHITE HONDA 1505 REYNOLDS ROAD MAUMEE OH 43537		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (419) 893-5581	<b>Fax #:</b> (419) 893-2079	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> OPEN POSIT 2/4/09	<b>Zone/Dist:</b> 04B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/24/2006 JIMH
- 1 01/24/06 07:24:30 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 7 THIS PROBLEM?----->
  - 8 01/24/06 07:27:12 JAMESH:----->
  - 9 DID YOU FIND AIR IN THE LINE ON THE FIRST
  - 10 VISIT BEFORE ANY REPAIRS?----->
  - 11 HAS THERE BEEN ANY SIGNS OF LOW FLUUD OR
  - 12 LEAKS?----->
  - 13 REPLACE THE BAS MODULATOR
  - 14

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR WHEN PRESSING, HAVETO PUMP BRAKES TO GET TO STOP, NO SIGNS OF ANY LE AKS. ALREDY REPLACED MASTERCYLINDER WAS FINE FOR ABOUT A MONTH THEN STARTED SINKING AGAIN. CHECK FLUID LEVEL-FULL.

NO

YES

NONE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1531574	TOMP	03/07/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOING TO FLOOR	FAULTY ABS MODULATOR; BLEED AND TEST
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 17,340

<b>Dealer #:</b> 207174	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MIKE MEEKS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 993-2805	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BILL HUGHES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DON JONES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARLAND		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
11085 ALPHARETTA HWY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ROSWELL	GA 30076	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (770) 993-2805	<b>Fax #:</b> (770) 998-4880	<b>Em Type:</b>	
<b>DPSM:</b> MELISSA MECHAN	<b>Zone/Dist:</b> 07E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/7/2005 TOMP
- 1 03/07/05 06:33:31 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7 03/07/05 06:33:46 TOMP:----->
  - 8 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
  - 9
  - 10 DOES THE CAR EVER FAIL TO STOP?----->
  - 11 WHAT HAVE YOU DONE TODAY?----->
  - 12 EXERCISE ABS SEVERAL TIMES; PRESSURE BLEED BRAKE SYSTEM.
  - 13 DOES THE BRAKE PEDAL FEEL NORMAL?
  - 14 YES: FAULTY ABS MODULATOR; REPLACE
  - 15 NO: LOOK FOR OTHER CAUSE

### Information from Dealer

BRAKE PEDAL GOING TO FLOOR

YES

FOUND AIR IN SYSTEM ABOUT 3,000 MILES AGO, BLEED OUT PEDAL FELT FINE, NO LEAKS NOTICED LAST TIME OR THIS TIME, MASTER FULL OF FLUID

MIKE:

YES.

NO

NOTHING

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1537893	RAYD	03/16/2005	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRAKE PEDAL LOW IN AM 20F AMB	UNABLE TO DUPLICATE;NOT COLD;EXERCISE/BLEED
		Resin Source: None Date:
		Status: N/A Mileage: 18,285

<b>Dealer #:</b> 206772 <b>Dir Cont:</b> MAURICIO GALVEZ <b>Serv Ph:</b> (301) 890-7661 <b>Serv Mgr:</b> STEVEN BIRD <b>Parts Mgr:</b> CHRIS KOCH <b>Dir Name:</b> SPORT HONDA 3201 AUTOMOBILE BLVD. SILVER SPRING MD 20904 <b>Phone:</b> (301) 890-7661 <b>DPSM:</b> RAFIK ABDULLAHI <b>Previous Dealer/Contact</b>	<b>TZ:</b> EST <b>Training %:</b> <b>Extn:</b> <b>Fax #:</b> (301) 847-1624 <b>Zone/Dist:</b> 06B <b>Date</b>	<b>VIN:</b> 1HGCM66814A <b>Year:</b> 2004 <b>Tran:</b> 5AT <b>Doors:</b> 4DR <b>Fact:</b> MARYSVILLE <b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP <b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, <b>Engine #:</b> <b>Em Type:</b> <b>RO #:</b> <b>Case Type:</b> Technical <b>W.O. #:</b>	<b>Err:</b> <b>Model:</b> ACCORD V6 <b>Trim:</b> EX-V6NV <b>WD:</b> 2 <b>Country:</b> USA <b>Trans #:</b>
--	--	---	--

### Tech Line Suggests

- 3/16/2005 RAYD
- 1 03/16/05 11:26:36 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7
  - 8 03/16/05 11:26:50 RAYD:----->
  - 9 CAN YOU DUPLICATE?----->
  - 10
  - 11 IS IT 20F OUTSIDE?----->
  - 12 THE PEDAL IS LOW NOT HIGH WHEN COLD?----->
  - 13
  - 14
  - 15
  - 16 YOU SHOULD KEEP THE CAR OVER NIGHT WHEN IT
  - WILL
  - 17 BE 20F OR LESS OUTSIDE TO DUPLICATE THE
  - CUSTOMER
  - 18 COMPLAINT, YOU COULD EXERCISE THE ABS AND
  - BLEED
  - 19 THE HYD SYSTEM TO CHECK FOR AIR?----->

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL FALLS TO THE FLOOR, USUALLY 1ST. IN THE MORNING, ALSO HAS EXCESSIVE TRAVEL TO FLOOR ( WORE IN 20 DEGREES AND COLDER.

YES  
BRAKE MASTER CYLINDER REPLACED AT ANOTHER HONDA DEALER.

NO, THE PEDAL FEELS FINE, IT DOES FEEL A LITTLE SOFT BUT IT STOPS GOOD,  
NO  
THATS WHAT THE CUSTOMER SAYS, HE TOOK IT TO THE DEALER WHERE HE BOUGHT IT, THEY REPLACED THE M/C, THEN HE BROUGHT IT HERE WITH THIS COMPLAINT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1711244	CHRISV	01/05/2006	AMYB	2

Code	Original Complaint	Probable Cause/Solution
P 4150	INT LOW PEDAL	ABS MOD; REPLACE
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 31,802

<b>Dealer #:</b> 206772 <b>Dir Cont:</b> GEOFFREY <b>Serv Ph:</b> (301) 890-7661 <b>Serv Mgr:</b> STEVEN BIRD <b>Parts Mgr:</b> CHRIS KOCH <b>Dir Name:</b> SPORT HONDA 3201 AUTOMOBILE BLVD. SILVER SPRING MD 20904 <b>Phone:</b> (301) 890-7661 <b>DPSM:</b> RAFIK ABDULLAHI <b>Previous Dealer/Contact</b>	<b>TZ:</b> EST <b>Training %:</b> <b>Extn:</b> <b>Fax #:</b> (301) 847-1624 <b>Zone/Dist:</b> 06B <b>Date</b>	<b>VIN:</b> 1HGCM66814A <b>Year:</b> 2004 <b>Tran:</b> 5AT <b>Doors:</b> 4DR <b>Fact:</b> MARYSVILLE <b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP <b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, <b>Engine #:</b> <b>Em Type:</b> <b>RO #:</b> <b>Case Type:</b> Technical <b>W.O. #:</b>
		<b>Err:</b> <b>Model:</b> ACCORD V6 <b>Trim:</b> EX-V6NV <b>WD:</b> 2 <b>Country:</b> USA <b>Trans #:</b>

### Tech Line Suggests

1/10/2006 CHRISV

1 01/05/06 14:57:27 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7

8

9

10

11

12 01/05/06 14:57:38 CHRISV:----->

13 REPLACE ABS MOD

14 01/10/06 13:55:47 AMYB:----->

15 GEOFFREY NESHKES

16 3201 AUTOMOBILE BLVD

17 SILVER SPRINGS, MD 20704

18 PENDED>AMYB:LIGHT>DONE

### Information from Dealer

CHECK BRAKE PEDAL TRAVLE, SEEMS TO HAVE TOO MUCH FREE PLAY.

YES

REPLACED MASTER 8/15/05, C/S THAT PEDAL FELT FINE FOR 4 MONTHS NOW FEEL'S LIKE PRIOR TO REPAIR. CHECKED ALL SLIDES AND CALIPERS NPF. PERFORMED PRESS BLEED, AND FOLLOWED UP WITH MANUAL BLEED. PEDAL STILL HAS INTERMITTENT EXCESS FREE PLAY. C/S THAT PUMPING PEDAL SEEMS TO INCREASE EFFECT OF BRAKES BUT PEDAL STILL FEEL'S "WRONG"

INT LOW PEDAL

SURVEY

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2418195	CHRISV	08/09/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; MOD THEN BLEED AND RECK	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 57,839

<b>Dealer #:</b> 206772	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66814A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GEOFFREY	<b>Training %:</b> 73	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 890-7661	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> STEVEN BIRD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS KOCH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SPORT HONDA 3201 AUTOMOBILE BLVD. SILVER SPRING MD 20904		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0 HP	
<b>Phone:</b> (301) 890-7661	<b>Fax #:</b> (301) 847-1624	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> RAFIK ABDULLAHI	<b>Zone/Dist:</b> 06B	<b>Engine #:</b> J30A42066889	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 87297	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/9/2007 11:19:05 AM      CHRISV
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 GO OUT AND MOD THE BRAKES THEN BLEED, IF NC REPLACE THE ABS MOD

### Information from Dealer

C/S THAT PEDAL GOES TO FLOOR AND FEEL'S SPUNGY. ALSO THE PEDAL HAS GONE TO THE FLOOR AND BRAKE WILL PULL TO EITHER LEFT OR RIGHT SIDE ( BOTH HAVE HAPPENED ) THEN STOP.

YES

PRIOR TO SB 07-045 REPLACED VSA MODULATOR WITH UPDATED PART NUMBER, MATCHING ONE ON BULLITEN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2435289	STEVEN	08/30/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL FEELS SPONGY	CUST ERROR?; TECH CANT DUPLICATE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 58,593

<b>Dealer #:</b> 206772	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66814A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GEOFFREY	<b>Training %:</b> 72	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 890-7661	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> STEVEN BIRD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS KOCH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SPORT HONDA 3201 AUTOMOBILE BLVD. SILVER SPRING MD 20904		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0 HP	
<b>Phone:</b> (301) 890-7661	<b>Fax #:</b> (301) 847-1624	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> RAFIK ABDULLAHI	<b>Zone/Dist:</b> 06B	<b>Engine #:</b> J30A42066889	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 88963	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/30/2007 1:12:07 PM STEVEN
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 CAN YOU VERIFY THE COMPLAINT?
  - 5 DID YOU BLEED THE BRAKES THIS TIME
  - 6 BLEED THE BRAKES, SEE IF YOU GET ANY AIR, ALSO PERFORM THESE STEPPED OUTLINED FOR ALLEGED BRAKE FAILURE (E-MAILED INSTRUCTIONS)

### Information from Dealer

C/S TAHT BRAKE PEDAL FADES TO THE FLOOR WHILE BACKING UP. ALSO NOTED THAT C/S BRAKE PEDAL FEELS SPONGY AT TIMES.

YES

PER PRIOR SB FOR VSA MODULATOR REPLACED ON 8/9/07 MILAGE OF 57839

NO

NO

OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1533607	DAVEM	03/09/2005	DAVIDN	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	R/F&L/F ROTORS RUSTY,LOW PDL	BAD MSTR CYL OR ABS MOD?;RPLC MSTR 1ST>MON NXT
		<b>Resln Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 23,581

<b>Dealer #:</b> 207664	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66574A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ERIC RUSS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (860) 251-6838	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> PERRY GUTTMANN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID AULT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LIBERTY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
71 WEST SERVICE ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
HARTFORD CT 06120		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (860) 251-6838	<b>Fax #:</b> (860) 251-6841	<b>Em Type:</b>	
<b>DPSM:</b> MARY DOWNING	<b>Zone/Dist:</b> 09D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/9/2005                      DAVEM

1 03/09/05 10:25:01 ISIS:----->

2

3

4

5

6

7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

8 THIS PROBLEM?----->

9 03/09/05 10:26:58 davem:----->

10 RPLC MSTR AND MON, THEN MOD AND MON----->

### Information from Dealer

VERY LOW BRAKE PEDAL, FOUND THE L/R AND THE R/F  
BRAKE ROTORS VERY RUSTY,INDICATING PROBLEM WITH  
L/RAND R/F, BLED BRAKE SYSTEM ( LOTS OF AIR )OBTAIN  
E D GOOD BRAKE PEDAL,ROADTESTED AND PEDAL BECAME  
VERY POOR AGAIN,(DOES PUMP-UP)BLED BRAKES AGAIN  
AND  
FOUND AIR IN L/R AND R/F AGAIN. ABS MODULATOR ???

NO  
SEE ABOVE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1468509	BOBE	11/15/2004	KEITHC	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE ABS MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,276

<b>Dealer #:</b> 207337	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DWAYNE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (337) 235-9086	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEPHEN BORDELON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANIEL WOOLFOLK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MOSS HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1407 SURREY STREET		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LAFAYETTE LA 70501		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (337) 235-9086	<b>Fax #:</b> (337) 262-0697	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/15/2004 BOBE
- 1 11/15/04 13:10:40 ISIS:----->
  - 2 11/15/04 13:19:15 KEITHC:----->
  - 3 WHEN----->
  - 4 POSS MODULATOR----->
  - 5

### Information from Dealer

BRAKES GO TO THE FLOOR ,  
 REPLACED M/C, NEVER ABLE TO DUP  
 LAST WEEK, HAPPENED AGAIN FOR CUST,



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2275684	DAVIDK	02/13/2007	DAVIDK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	ABS MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 40,747

<b>Dealer #:</b> 207399	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66504A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GRIEDER MARK	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (201) 529-3966	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAVE LAGRUTH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL D'ANNA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MAHWAH HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
99 FRANKLIN TURNPIKE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MAHWAH NJ 07430		<b>Engine #:</b> J30A42068495	<b>Trans #:</b>
<b>Phone:</b> (201) 529-3966	<b>Fax #:</b> (201) 529-5411	<b>Em Type:</b>	
<b>DPSM:</b> Stefanie Senkiw	<b>Zone/Dist:</b> 05E	<b>RO #:</b> 284875	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/13/2007 7:54:53 AM DAVIDK

1

2

3 REPLACE ABS MODULATOR

### Information from Dealer

C/S WHILE PRESSING THE BRAKES BRAKES GO DOWN TO THE FLOOR  
 BRAKES STILL WORKS. BUT VERY LOW. 2 MASTER HAVE BEEN REPLACED. BLEED BRAKES THE L FT HAD AIR IN SYSTEM.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1498410	JIMH	01/07/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SINKING	ABS MODULATOR; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 3,618

<b>Dealer #:</b> 207617	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66864A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TOM KLIEMANN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (206) 382-8800	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> CHAD DOBBS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN SWANSTROM		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF SEATTLE 1015 OLIVE WAY SEATTLE WA 98101		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (206) 382-8800	<b>Fax #:</b> (206) 625-9744	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PETER HOLT	<b>Zone/Dist:</b> 02A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

1/7/2005 JIMH

1 01/07/05 12:28:51 ISIS:----->

2

3

4 01/07/05 14:11:54 JAMESH:----->

5 DID YOU RE BLEED?----->

6 REPLACE THE ABS MODULATOR

7

### Information from Dealer

BRAKE PEDAL SINKING, REPLACED MASTER CYLINDER.  
CAR NOW BACK 2 MONTHS LATER, BRAKE PEDAL GOING ALL  
THE WAY TO FLOOR.

YES, AIR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1882799	JIMH	07/26/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL" SPONGY	ABS MODULATORE; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 23,288

<b>Dealer #:</b> 208414	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (940) 322-5451	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> YOSHI FUKASAWA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GARY HEASTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PATTERSON HONDA 1000 7TH STREET WICHITA FALLS TX 76301		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (940) 322-5451	<b>Fax #:</b> (940) 687-8183	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> L.D. ANDRUS	<b>Zone/Dist:</b> 03F	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/26/2006 JIMH
- 1 07/26/06 07:21:40 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 07/26/06 07:22:23 JAMESH:----->
  - 6 REPLACE THE ABS MODULATOR

### Information from Dealer

CUST STATES BRAKES ARE SPONGY  
 YES  
 REPLACED MASTER CYL.  
 KEEPS GETTING AIR IN BRAKE LINES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1556260	TOMP	04/18/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SINKS TO FLOOR	FAULTY ABS MODULATOR;EXERCISE ABS, BLEED BRAKES
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 12,725

<b>Dealer #:</b> 208146	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A	<b>Err:</b>
<b>Dir Cont:</b> JUDE WATSON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (215) 305-5012	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MURREY COHEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> THOMAS MCCOLLUM		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SLOANE HONDA 9903 BUSTLETON AVE. PHILADELPHIA PA 19115		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (215) 305-5012	<b>Fax #:</b> (215) 305-5007	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> TURK MCFADDEN	<b>Zone/Dist:</b> 05H	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/18/2005 TOMP
- 1 04/18/05 10:34:35 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 04/18/05 10:34:43 TOMP:----->
  - 6 DID THAT FIX THE PROBLEM THEN?----->
  - 7
  - 8 HAS CAR EVER FAILED TO STOP?----->
  - 9 EXERCISE ABS, THEN PRESSURE BLEED BRAKE SYSTEM.
  - 10 DOES THE PEDAL STILL SINK?
  - 11 YES: LOOK FOR OTHER CAUSES, NORMAL OPERATION, OR ABS MODULATOR FAULTY
  - 12 NO: FAULTY ABS MODULATOR.

### Information from Dealer

BRAKE PEDAL SINKS TO FLOOR

YES

REPLACED MASTER CYLINDER

JUDE:

I DIDN'T DO THE WORK; BUT I GUESS SO.

ANYWAY JUST INSTALLED ANOTHER MASTERCYLINDER.

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2402993	DAVIDK	07/23/2007	PAULI	5

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL LOW PEDAL	ABS?; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> P RCV	<b>Mileage:</b> 29,913

<b>Dealer #:</b> 208257	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66844A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOSEPH	<b>Training %:</b> 81	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (440) 974-9500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> TOM PAPISH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH SHULTZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF MENTOR 8505 MENTOR AVENUE MENTOR OH 44060		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0 HP	
<b>Phone:</b> (440) 974-9500	<b>Fax #:</b> 4402052732	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> BRIAN SOLENTHALER	<b>Zone/Dist:</b> 04E	<b>Engine #:</b> J30A42074080	<b>Trans #:</b> BAYA6071310
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 124741	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/23/2007 7:59:34 AM DAVIDK
- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4
- 5 REPLACE ABS MODULATOR,

### Information from Dealer

- VERY LOW BRAKE PEDAL
- YES
- 6/11/07 25139 MILES NEW MASTER CYL
- CAR RETURNED WITH LOW PEDAL

7/23/2007 8:57:13 AM DAVIDK

- 6 LOOKING FOR MASTERS
- 7 PEND TO PAUL FOR MASTER

WE STILL HAVE THE MASTER

7/23/2007 9:54:29 AM PAULI

- 8 WILL P/U
- 9 208257 RO Date: 2007-06-11 Claim Number: 921262

R&R 46100-SDB-A02 MASTER CYLINDER

7/23/2007 10:56:12 AM PAULI

- 10 FAXED SHIP REQUEST>BEN, PRTS

7/27/2007 12:38:01 PM PAULI

- 11 MSTR CYL RCVD--FRWD>DK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1679262	JOHNB	11/09/2005	DAVEK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PDL DROPS,POOR STOP	ABS MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 21,500

<b>Dealer #:</b> 207449	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66804A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DOMINIC SCALA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (732) 542-5901	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> KENNETH KALLOK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASON WOODS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DCH KAY HONDA 200 ROUTE 36 EATONTOWN NJ 07724		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (732) 542-5901	<b>Fax #:</b> (732) 542-5397	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BILL HALLSWORTH	<b>Zone/Dist:</b> 05G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

4/4/2006 JOHN B

1 11/09/05 12:19:10 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 11/09/05 12:19:32 JOHNB:----->

8

9

10

11

12 PRESSURE BLEED SYSTEM;IF PEDAL

IMPROVES,EXERCISE ABS IN A SAFE LOCATION,THEN

PRESSURE BLEED

13

14

15 04/04/06 10:01:25 ISIS:----->

16

17

18

19 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

20 THIS PROBLEM?----->

21 IF YES, REPAIR DESCRIPTION?----->

22 04/04/06 10:02:38 DAVEK:----->

23 REPLACE ABS MODULATOR

### Information from Dealer

CHECKED CAR ON SEP. 6 FOR CUST COMPL. FOUND

MASTERCYL. TO BE BAD. CAR CAME BACK ON OCT. 12

SAME PROBLEM REPLACED MASTER AGAIN. NOW CAR IS

BACK

A THIRD TIME THIS MASTER EVEN WORSE.

NO

PRIOR PEDAL LOW,BRAKE PERFORMANCE POOR DURING

STOPS;HAVE INSTALLED 2 MASTER CYLINDERS AND

BLD SYSTEM;SEEMED FIXED FOR ONE MONTH;NOW

BACK AND CAR BARELY STOPS,PEDAL DROPS TO

FLOOR;THERE IS AIR IN THE SYSTEM

AGAIN;IF PEDAL DOES NOT IMPROVE,REPLACE MODULATOR

AND PRESSURE BLEED.

BRAKE PEDAL LOW ON FLOOR AGAIN. MASTER CYL.

SHOWING SIGNH OF WETNESS BY BOOSTER. REPLACED

MASTER 2 OTHER TIMES ,IN SEP.OCT AND POWER BLEED AN

APPLI. ABS. SYS. THEN BLEED AGAIN IN NOV.

YES

GAVE

CAR RETURNED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1954536	KENE	10/16/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 63,530

<b>Dealer #:</b> 208139	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARK MEDLOCK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 745-6828	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TIM PRESNELL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL BROWN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TEAM HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1979 THORNTON ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LITHIA SPRINGS GA 30122		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (770) 745-6828	<b>Fax #:</b> (770) 745-2301	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE KELECHECK	<b>Zone/Dist:</b> 07F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/16/2006 KENE
- 1 10/16/06 12:52:01 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7 10/16/06 12:53:36 KENE:----->
  - 8
  - 9 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL IS GOING TO THE FLOOR.

YES

BRAKE MASTERCYLINDER WAS REPLACED ALSO BRAKE SERVICE WAS PREFORMED ON FRONT AND REAR. SYSTEM HAS BEEN BLEED THREE TIMES.

HAVE DONE A COMPLETE BRAKE SERVICE AND MASTER CYL HAS BEEN REPLACED THE SYTEM GET AIR INSIDE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1411884	RAYD	08/11/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL FADES TO FLOOR	AFTER M/C REPL; REPLACE ABS MOD; HOLD FOR FACTORY
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> P HAM
		<b>Mileage:</b> 3,308

<b>Dealer #:</b> 206881	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66814A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> JAIME FLORES	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (504) 368-5640	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DAVID MCBETH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIM MAYWALT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> SUPERIOR HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
1845 WESTBANK EXPWY		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
HARVEY LA 70058		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (504) 368-5640	<b>Fax #:</b> (504) 367-2606	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/11/2004 RAYD

1 08/11/04 14:29:25 ISIS:----->

2

3

4 08/11/04 14:29:51 RAYD:----->

5

6

7 REPLACE THE ABS MODULATOR, BLEED THE SYSTEM  
HOLD

8 THE MODULATOR IN ITS FAILED STATE, WE WILL PICK  
9 UP----->

10 08/12/04 09:55:47 PAULI:----->

11

12 09/20/04 14:36:58 PAULI:----->

### Information from Dealer

BRAKE PEDAL SINKS TO FLOOR EXCESSIVE TRAVEL AFTER REPAIR FOR SAME CONCERN 2 WEEKS AGO. BRAKES WERE GOOD STARTED GOING TO FLOOR AGAIN????

REPLACED THE MASTER CYLINDER A WEEK AGO, NOW THE CAR IS BACK WITH THE PEDAL SLOWLY GOING TO FLOOR

OK, I WILL OVERNIGHT THE MODULATOR WILL ARRANGE

FAXED SHIP REQUEST, PRT>HAM, JEREMY GERRARD

CLM #089803 UPDATED AS RCVD 8/17/04



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1397101	TOMP	07/19/2004	PAULI	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW BRAKE PEDAL	MODULATOR?;REPL		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P NA	<b>Mileage:</b> 10,985

<b>Dealer #:</b> 207626	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66844A( [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RYE HOSFORD	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (615) 791-1101	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> ARCHIE BECQUET		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK TAYLOR		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DARRELL WALTRIP HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
1430 MURFREESBORO RD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
FRANKLIN TN 37067		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (615) 791-1101	<b>Fax #:</b> (615) 599-6297	<b>Em Type:</b>	
<b>DPSM:</b> CHRISTINE LANE	<b>Zone/Dist:</b> 07A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/19/2004 TOMP

- 1 07/19/04 07:26:37 ISIS:----->
- 2 07/19/04 07:26:44 TOMP:----->
- 3 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
- 4
- 5
- 6
- 7
- 8
- 9 HAS CAR EVER FAILED TO STOP?----->
- 10
- 11 OK; EXERCISE THE ABS AND THEN PRESSURE (AIR OVER FLUID)
- 12 BRAKE SYSTEM.
- 13 IF PEDAL FEELS OK, DRIVE CAR, LET IT SIT AND DRIVE AGAIN. IF PEDAL DROPS AGAIN REPLACE ABS
- 14
- 15 IF PEDAL STILL FEELS LOW; REPLACE ABS MODULATOR.
- 16 PI, PLEASE SEE KB 10759 (SHIP MODULATOR TO HAM)
- 17 08/16/04 13:55:22 GARYR:----->
- 18 WAS MOD REPLD----->
- 19 REPL MOD, BLEED, ACTIVATE ABS AND BLEED AGAIN
- 20 08/16/04 13:58:51 GARYR: PI, PLS SEND MOD TO HAM PER F6
- 21 09/16/04 10:22:36 PAULI:----->
- 22 CLM #761781 UPDATED AS PRTS RCVD BY WPI
- 23

### Information from Dealer

PEDAL FALLS TOO LOW.  
 RYE:

JUST DOESN'T FEEL RIGHT.  
 M/C WAS LEAKING SO WAS REPLACED A FEW MONTHS AGO.  
 CUSTOMER BACK TODAY; SAYS PEDAL DOES NOT FEEL RIGHT.  
 NO, BUT THE PEDAL JUST FEELS A LITTLE LOWER THAN OTHER LIKE CARS.

MODULATOR.

TODD, 14,070 MILES BACK WITH SOFT PEDAL NO

ABS MOD SENT TO HAM WPI 8/24/04

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1496003	KENE	01/04/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	ABS MODULATOR; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> P MAP
		<b>Date:</b>
		<b>Mileage:</b> 3,400

<b>Dealer #:</b> 207794	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RONALD SHENK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (717) 274-5936	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JASON BAAB		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MATTHEW DISHONG		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> EBERSOLE HONDA 1900 CUMBERLAND STREET LEBANON PA 17042		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (717) 274-5936	<b>Fax #:</b> (717) 272-7455	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> WALTER	<b>Zone/Dist:</b> 05M	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/4/2005 KENE

1 01/04/05 12:13:06 ISIS:----->

2

3

4 01/04/05 12:13:54 KENE:----->

5 REPLACE MODULATOR

6 Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.

7 01/04/05 15:10:46PAULI:----->

8 01/10/05 12:44:52PAULI:----->

9 01/12/05 13:59:47PAULI:----->

10

11

12

13 CORE CHARGES?----->

14 THANKS

### Information from Dealer

BRAKE PEDAL FADES ALMOST TO FLOOR MASTER CYLINDER WAS INSTALLED OK FOR ALMOST TWO WEEKS NOW BACK THE WAY IT WAS WHEN YOU DRIVE THE CAR THE PEDAL WILL CHANGE

FAXED SHIP REQUEST  
NO CLM FOR ABS MOD  
JOHN,ADVISOR  
DONE PER RO #237014  
DEAN,PRTS  
WE SENT PER A/B #6608-9789-5580  
NOT THAT I KNOW OF

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1670632	DAVEM	10/26/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SINKS	ABS MOD;RPLC
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 22,860

<b>Dealer #:</b> 206709	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66594A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (215) 368-1840	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEVEN DITTY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH SCIACCA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> J. L. FREED HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2001 N. BROAD STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LANSDALE PA 19446		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (215) 368-1840	<b>Fax #:</b> (215) 362-6209	<b>Em Type:</b>	
<b>DPSM:</b> TURK MCFADDEN	<b>Zone/Dist:</b> 05H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/26/2005 DAVEM
- 1 10/26/05 09:39:58 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 10/26/05 09:40:11 DAVEM:----->
  - 6 RPLC THE ABS MOD----->

### Information from Dealer

BRAKE PEDAL SINKS

YES

MASTER CYLINDER, RESURFACE REAR ROTORS

EVERY TIME I MOD THE ABS THE PDL COMES BACK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1637210	JIMH	08/30/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL WENT TO THE FLOOR	ABS MODULATOR; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 14,390

<b>Dealer #:</b> 207521	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66844A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PEDRO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (281) 955-6666	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DAVID KENT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASSEN RICHARDSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JOHN EAGLE HONDA OF HOUSTON 18787 NW FREEWAY HOUSTON TX 77065		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (281) 955-6666	<b>Fax #:</b> (832) 237-8725	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> VERNON SAGE	<b>Zone/Dist:</b> 03C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

8/30/2005 JIMH

1 08/30/05 07:30:24 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7 08/30/05 07:33:59 JAMESH:----->

8 WAS THERE AIR IN THE SYSTEM BEFORE YOU  
REPLACE

9 THE MASTER CYLINDER?----->

10 LEAKS?----->

11 REPLACE THE ABS MODULATOR

### Information from Dealer

CUST STATES THAT THE BRAKE PEDAL WENT TO THE FLOOR WHEN TRYING TO BRAKE. MASTER CYL. WAS REPLACED ABOUT 1 MONTH AGO.

YES

REPLACED MASTER CYL.

YES

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2840708	KENE	06/26/2009	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL LOW	UNKNOWN; TAKE FLUID VOLUME
		<b>Resin Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 100,620

<b>Dealer #:</b> 206527	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66814A0	<b>Err:</b>
<b>Dir Cont:</b> TOMMY HER	<b>Training %:</b> 62	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (916) 226-7000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MICHAEL SILVA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RUBEN VALLEJO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ELK GROVE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0 HP	
8550 LAGUNA GROVE DR.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ELK GROVE CA 95758		<b>Engine #:</b> J30A42085491	<b>Trans #:</b> BAYA6082404
<b>Phone:</b> (916) 226-7000	<b>Fax #:</b> 9164782319	<b>Em Type:</b>	
<b>DPSM:</b> BARRY CHANDLER	<b>Zone/Dist:</b> 12C	<b>RO #:</b> 632614	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/26/2009 7:44:18 AM KENE
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 CAN YOU DUP
  - 5 HAVE HIM DUPLICATE TAKE FLUID VOLUME

### Information from Dealer

BRAKE PEDAL FADES TO THE FLOOR INTERMITTENTLY  
 YES  
 BRAKE PEDAL FEELS SOFT AND FADES TO THE FLOOR.  
 REPLACE ABS MODULATOR AS PER SERVICE BULLETIN.  
 NO, BUT TEAM LEADER DID

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1877282	DAVEK	07/19/2006	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	ABS?, REPLACE		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 8,320

<b>Dealer #:</b> 208268	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66504A	<b>Err:</b>
<b>Dir Cont:</b> DANIEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (760) 241-6484	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ANTHONY HAYES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TERRI DEBOLT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VALLEY HI HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
15710 VALLEY PARK LANE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
VICTORVILLE CA 92394		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (760) 241-6484	<b>Fax #:</b> (760) 951-4585	<b>Em Type:</b>	
<b>DPSM:</b> ROBERT CRAIG	<b>Zone/Dist:</b> 01B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/19/2006 DAVEK
- 1 07/19/06 14:43:55 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 07/19/06 14:44:03 DAVEK:----->
  - 5 CK CALIPER SLID PINS. SHIMS AND WEAR IND PUSHING BACK
  - 6 IF ALL OK REPALCE ABS MODULATOR

### Information from Dealer

- SINKING OR MUSHY PEDAL
- NO
- BRAKE PEDAL CAN PUMP UP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1505753	KEITHC	01/20/2005	KEITHC	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE SOFT/LOW	REPLACE MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,000

<b>Dealer #:</b> 207391	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DAVID SHIM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (954) 989-1600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> EDWARD MCAFEE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> EDUEN HERNANDEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MAROONE HONDA OF HOLLYWOOD 1450 NO. STATE ROAD 7 HOLLYWOOD FL 33021		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (954) 989-1600	<b>Fax #:</b> (954) 964-1868	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DALE MEEKS	<b>Zone/Dist:</b> 07P	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/20/2005 KEITHC
- 1 01/20/05 08:01:52 ISIS:----->
- 2
- 3
- 4 01/20/05 08:02:36 KEITHC:----->
- 5 REPLACE MODULATOR----->

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR. ALREADY REPLACED MASTER  
CYL TWICE. BLED SYSTEM PER SERVICE MANUAL BY HAND  
AND WITH PRESSURE BLEEDER. NO EVIDENCE OF LEAKS.  
REPLACED M/C, 2X, COMES BACK IN 2-3 WEEKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2217904	KEITHC	12/07/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW	POSS MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 35,694

<b>Dealer #:</b> 207915	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SMITH RONALD	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (843) 689-2880	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JON CARPENTER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JIMMIE ETTERLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> Hilton Head Honda		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
161 FORDING ISLAND ROA		<b>WhitBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BLUFFTON SC 29910		<b>Engine #:</b> J30A42090617	<b>Trans #:</b> BAYA6086958
<b>Phone:</b> (843) 689-2880	<b>Fax #:</b> (843) 342-7821	<b>Em Type:</b>	
<b>DPSM:</b> TRACY GARNEAU	<b>Zone/Dist:</b> 07H	<b>RO #:</b> 77532	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/7/2006 10:45:51 AM KEITHC

- 1
- 2 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL IS LOW REPLACED M/C , BOOSTER, N/C



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1941535	KEITHC	10/02/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 34,255

<b>Dealer #:</b> 207986	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66554A	<b>Err:</b>
<b>Dir Cont:</b> JOHN ABNEY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (618) 529-3700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEREMY JONES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GRAHAM JOHNSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> IKE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
4407 WEST DEYOUNG ST		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MARION IL 62959		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (618) 529-3700	<b>Fax #:</b> (618) 529-3766	<b>Em Type:</b>	
<b>DPSM:</b> David Jackson	<b>Zone/Dist:</b> 08K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/2/2006 KEITHC

1 10/02/06 08:45:48 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7

8

9 10/02/06 08:46:44 KEITHC:----->

10 REPLACE MODULATOR----->

### Information from Dealer

CUSTOMER STATES BRAKES GO TO FLOOR AND WILL NOT STOP

YES

REPLACED BRAKE MASTER CYLINDER ON PREVIOUS REPAIR AND BLEED BRAKE SYSTEM, MADE THE BRKE PEDAL BETTER

BUT STILL SEEMED SOFT . LET CUSTOMER HAVE CAR BAC K TODAY WITH SAME PROBLEM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1440582	CHRISV	09/29/2004	GARYR	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resln Source:</b>	None
		<b>Status:</b>	N/A
		<b>Date:</b>	
		<b>Mileage:</b>	4,850

<b>Dealer #:</b> 207981	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BUNDIT	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (616) 396-5268	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JUDY VANTUBBERGEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JERRY VANDENBERG		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CROWN HONDA 196 REGENT BLVD. HOLLAND MI 49423		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (616) 396-5268	<b>Fax #:</b> (616) 394-5520	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> STEVE WALTERS	<b>Zone/Dist:</b> 04G	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/22/2005 CHRISV

- 1 09/29/04 13:39:09 ISIS:----->
- 2 09/29/04 13:39:14 CHRISV:----->
- 3
- 4 REPLACE ABS MOD
- 5 11/22/05 14:10:11 GARYR:----->
- 6
- 7 REPL MODULATOR AND BLEED, ACTIVATE AND BLEED AGAIN
- 8

### Information from Dealer

BRAKE PADLE KEEP SINKING AFTER BLEED BRAKE SYSTEM ALREADY REPLACED THE M/C. CAME BACK 2X AND BLED EACH TIME BUT NC, CUST KEEPS COMING BACK

BUNDIT, BACK WITH LOW PEDAL AFTER ABS MODULATES. 20,862

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1452855	KEITHC	10/20/2004	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	POSS MODULATOR, EXCERSIZE ABS	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P NA	<b>Mileage:</b> 4,044

<b>Dealer #:</b> 206879	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARIUSZ	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (203) 949-7400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TODD DIBIASI		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KENNETH WYMAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> EXECUTIVE HONDA 1194 N. COLONY ROAD WALLINGFORD CT 06492		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (203) 949-7400	<b>Fax #:</b> (203) 949-7415	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MARY DOWNING	<b>Zone/Dist:</b> 09D	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/20/2004 KEITHC
- 1 10/20/04 07:53:28 ISIS:----->
- 2 10/20/04 07:53:59 KEITHC:----->
- 3
- 4 EXCERCIZE ABS----->
- 5 POSS MODULATOR
- 6 10/20/04 17:05:46 GEORGEK:----->
- 7
- 8 10/28/04 12:15:40PAULI:----->
- 9
- 10
- 11
- 12
- 13 11/02/04 12:31:30PAULI:----->
- 14 11/09/04 14:08:23PAULI:----->

### Information from Dealer

BRAKE PEDAL IS SINKING AGAIN  
 REPLACE M/C ABOUT 4 MONTHS AGO  
 BACK WITH SOFT PEDAL

PI, please call this modulator in if it is  
 replaced. thanks  
 WILL CHCK  
 CLM #295208 (\$938.23/PAID 10/26/04)  
 R&R  
 57110-SDB-023  
 FAXED SHIP REQUEST  
 REFAXED SHIP REQUEST  
 DLR SENDING TO WPI PER DCS MESSGE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1724952	KEITHC	01/24/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 15,655

<b>Dealer #:</b> 207029	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GEORGE KROM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (941) 923-3413	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRUCE RAND		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRIAN JOHNSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WILDE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
7333 S. TAMIAMI TRAIL		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SARASOTA FL 34231		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (941) 923-3413	<b>Fax #:</b> (941) 924-8569	<b>Em Type:</b>	
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/24/2006 KEITHC

1 01/24/06 12:37:59 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6

7

8 01/24/06 12:38:39 KEITHC:----->

9 REPLACE ABS MODULATOR

### Information from Dealer

BRAKES PULL TO THE LEFT,PEDAL DROPS TO THE FLOOR.

YES

BRAKE MASTER CYLINDER REPLACED,AT HOLLER HONDA 12/16/2005.FOR THE SAME PROBLEM CUSTOMER STATES THE BRAKES WERE NORMAL FOR TWO WEEKS,THEN STARTED AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1516089	CHRISV	02/07/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 19,303

<b>Dealer #:</b> 206801	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> HAROLD	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (256) 539-5300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GIL WILLIAMS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RANDY KEEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JERRY DAMSON HONDA 2200 BOB WALLACE AV.SW HUNTSVILLE AL 35805		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (256) 539-5300	<b>Fax #:</b> (256) 382-3756	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CHRIS BRUNI	<b>Zone/Dist:</b> 07C	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	<b>RO #:</b>
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/7/2005 CHRISV
- 1 02/07/05 14:23:04 ISIS:----->
  - 2 02/07/05 14:23:06 CHRISV:----->
  - 3 ANY LEAKS----->
  - 4 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL SINKS TO FLOOR AT STOPS

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1664607	JIMH	10/17/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	C/S THE BRAKE PEDEL GOES TO FL	INSPECT HARWARE/MASTER?; REPLACE MODULATOR IF OK
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 17,532

<b>Dealer #:</b> 206685	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN CAPLIS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (318) 212-1200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DARYL OLIVER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOBBY ROTHENBERGER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOLMES HONDA 1331 E BERTKOUNS SHREVEPORT LA 71105		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (318) 212-1200	<b>Fax #:</b> (318) 212-1398	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

10/17/2005	JIMH
1 10/17/05 06:26:59 ISIS:----->	C/S THE BRAKE PEDEL GOES TO THE FOOR AND FEELS
2	SOFT
3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
4 THIS PROBLEM?----->	YES
5 IF YES, REPAIR DESCRIPTION?----->	SAME AS ABOVE. WE REPLACED THE MASTER CYLINDER.
6 10/17/05 06:32:41 JAMESH:----->	
7 CHECK BRAKE HARDWARE	
8 CHECK SYSTEM FOR AIR	
9 TEST THE MASTER CYLINDER	
10 TEST AND REPLACE MODULATOR IF ALL OTHERS OK	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1469490	KEITHC	11/16/2004	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 17,389

<b>Dealer #:</b> 206947	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BUDDY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (417) 625-0841	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JIM CLARK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DARREN VICE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROPER HONDA 902 N. RANGELINE JOPLIN MO 64801		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (417) 625-0841	<b>Fax #:</b> (417) 625-0855	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PAUL SEVERSON	<b>Zone/Dist:</b> 08M	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/16/2004 KEITHC
- 1 11/16/04 13:37:45 ISIS:----->
- 2
- 3
- 4
- 5
- 6 11/16/04 13:39:02 KEITHC:----->
- 7 EXCERCIZE ABS----->
- 8 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL MUSHEY. PEDAL SANKE TO FLOOR LIKE BAD MASTER CYLENDER REPLACED CYLENDER BLEED ALL AIR OUT OF SYSTEM AND STILL SINKS TO THE FLOOR HAVE REBLEED SYSTEM AND GOT NO AIR OUT OF THE SYSTEM AND NO LEAKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2816678	STEVEN	05/07/2009	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO THE FLOOR	REPLACE ABS MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 60,446

<b>Dealer #:</b> 207316	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66834A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOSH BENNETT	<b>Training %:</b> 50	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (239) 643-4044	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> WILLY DEMJANCZUK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID SANCHEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GERMAIN HONDA OF NAPLES		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0 HP	
3707 DAVIS BOULEVARD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
NAPLES FL 34104		<b>Engine #:</b> J30A42092149	<b>Trans #:</b> BAYA6088519
<b>Phone:</b> (239) 643-4044	<b>Fax #:</b> 2396430718	<b>Em Type:</b>	
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>RO #:</b> 506023	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/7/2009 10:43:23 AM STEVEN
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 IF YOU BLEED THE BRAKES DO YOU GET AIR OUT?
  - 5 ANY SIGNS OF LEAKS?
  - 6 REPLACE THE TCS MODULATOR

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES TO FLOOR WHEN APPLIED.

YES

1 TECH REPLACED MASTER CYLINDER IN AUGUST OF 2008, CAME BACK WITH SAME PROBLEM IN NOVEMBER OF 2008 WHEN ANOTHER TECH REPLACED THE ABS MODULATOR. VEHICLE CAME BACK AGAIN AND WAS ABLE TO GET AIR OUT OF LEFT REAR AND RIGHT FRONT CALIPERS WHEN BLEEDING MANUALLY. CUSTOMER HAS CALLED BACK A WEEK LATER COMPLAINING OF SAME SYMPTOM.

YES AND THE PEDAL IS FINE, BUT THEN IT CAME BACK TWO WEEKS LATER

NO

OK



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1522713	DAVEK	02/17/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	ABS?; REPLACE AND BLEED MODULATOR
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 14,006</span>

<b>Dealer #:</b> 206601	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBBIE HANCE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (806) 359-1675	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROBBIE HANCE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DEWEY WATSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTHWEST HONDA 4300 SOUTH GEORGIA AMARILLO TX 79110		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (806) 359-1675	<b>Fax #:</b> (806) 358-6529	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> L.D. ANDRUS	<b>Zone/Dist:</b> 03F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/17/2005 DAVEK
- 1 02/17/05 13:37:09 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8 02/17/05 13:40:12 DAVEK:----->
  - 9 HOW DID WE BLEED THE SYSTEM----->
  - 10 POSS TRAPED AIR. SHOULD BE OK

### Information from Dealer

BRAKE PEDAL IS LOW BUT, STOPPED CAR. REPLACED MASTER CYL. & BLED. NO IMPROVEMENT. REPLACED ABS MODULATOR ASSY. NO IMPROVEMENT-UNTIL PERFORMED INDIVIDUAL MODULATOR FUNCTIONS ON EACH WHEEL-THEN HAVE CORRECT BRAKE RESPONSE. IS THIS NORMAL FOR THIS REPAIR. NO DAMAGE TO CAR & ALL BRAKE LINES & CALIPERS OK.

PSI BLEED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1499449	LANCEK	01/10/2005	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL IS LOW	ABS MODULATOR; REPLACE THE ABS MODULATOR
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 14,695

<b>Dealer #:</b> 207734	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66394A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MATT SHELTON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 934-8500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> OSCAR ORTIZ		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JAMES HERMANN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROSENTHAL FAIRFAX HONDA 11020 MAIN STREET FAIRFAX VA 22030		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (703) 934-8500	<b>Fax #:</b> (703) 273-4036	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> MICHAEL RIEDEL	<b>Zone/Dist:</b> 06C	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/10/2005 LANCEK
- 1 01/10/05 13:21:13 ISIS:----->
  - 2 01/10/05 13:22:00 LANCEK:----->
  - 3 PARTS?----->
  - 4
  - 5 EXERCISE THE ABS AND BLEED AS PER THE SM,
  - 6 PERF THIS 2-3 TIMES.
  - 7 IF THE PEDAL COMES UP, REPLACE THE
  - 8 ABS MODULATOR.

### Information from Dealer

CONTINUOUS TO GET AIR IN THE SYSTEM  
 CUST STATES THE BRAKE PEDAL IS LOW.  
 NOTHING YET, THE LAST TIME IN I BLEED THE  
 BRAKES AND THE PEDAL CAME UP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1439999	TOMP	09/29/2004	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	AIR IN BRAKE SYSTEM OR ABS MOD FAULTY;REPAIR AS NE
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> P NA
		<b>Mileage:</b> 4,317

<b>Dealer #:</b> 206594	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RAFAEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (210) 680-3371	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RUSSELL ZEMIS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ALLEN POOLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GUNN HONDA 14610 IH 10 WEST SAN ANTONIO TX 78249		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (210) 680-3371	<b>Fax #:</b> (210) 647-5545	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> JERRY MEADE	<b>Zone/Dist:</b> 03B	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/29/2004 TOMP

1 09/29/04 06:51:37 ISIS:----->

2 09/29/04 06:51:41 TOMP:----->

3 WHAT IS THE PROBLEM?

4

5 WHAT HAVE YOU DONE TODAY?----->

6

7 DOES THE CAR EVER FAIL TO STOP?----->

8 REPLACED ANY PARTS TODAY?----->

9 EXERCISE ABS, THEN PRESSURE BLEED THE BRAKES.

10 REPLACE ABS MODULATOR IF PEDAL IS STILL LOW.

11 09/30/04 08:08:21 GEORGEK:----->

12

13 09/30/04 09:51:03 PAULI:----->

14

15 10/07/04 09:00:46 PAULI:----->

16

17 (CLM #907409 UPDATED AS RCVD 10/6/04)

### Information from Dealer

BRAKE LOOSE

rafael:

BRAKE PEDAL GOES TO THE FLOOR.

VERIFIED THE COMPLAINT, CHECKED FOR FLUID

LEAKS, AND FOUND NONE.

NO.

NO

PI, please call this modulator in to AH for eval.

thanks

WILL PICKUP

FAXED SHIP REQUEST

NO PRTS AVAIL FOR TL

DLR SENT TO WPI PER DCS MESSAGE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1530338	DAVEK	03/03/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	AIR IN SYSTEM?; REPLACE ABS
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 7,619</span>

<b>Dealer #:</b> 206774	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66374A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANGEL PEREZ	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (908) 964-1600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> STEPHEN OBRIEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PATRICK KNIERIEM		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PLANET HONDA 2285 ROUTE 22 WEST UNION NJ 07083		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (908) 964-1600	<b>Fax #:</b> (908) 964-1063	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/3/2005 DAVEK
- 1 03/03/05 11:11:12 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10 03/03/05 11:11:47 DAVEK:----->
  - 11 MARK FLUID LEVEL, PUMP UP PEDDLE AND HOLD.
  - 12 CK LEVEL DROP----->
  - 13 SINCE AIR IS FOUND IN SYSTEM. REPLACE ABS

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR AGAIN

YES

REPLACED MASTER CYLINDER AND BLED SYSTEM. PRIOR , SYSTEM WAS BLED AND CORRECTED CONDITION FOR A FEW DAYS THEN IT RETURNED. THE VIISIT AFTER MASTER WAS REPLACED, CONDITION CONTINUED, FOUND AIR AT THE TWO MAIN LINES COMING FROM MASTER TO ABS MODULE. BLED AGAIN. NOW IT BACK WITH SAME CONITION. ??? EACH TIME WE GOT AIR IN IT.

3-4 MM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1716797	CHRISV	01/16/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	INT LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 29,264

<b>Dealer #:</b> 208408	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66344A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BEN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 749-6600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> AARON PARTON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JUAN HIDALGO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF TYSONS CORNER 1580 SPRING HILL RD. VIENNA VA 22182		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (703) 749-6600	<b>Fax #:</b> (703) 821-4229	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	<b>Engine #:</b>
<b>DPSM:</b> TOM ZUIDEMA	<b>Zone/Dist:</b> 06D	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

1/16/2006	CHRISV	
1 01/16/06 11:33:55 CHRISV:----->		INT LOW PEDAL
2 REPLACE ABS MOD		

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1515966	JOHNB	02/07/2005	CHRISV	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,392

<b>Dealer #:</b> 206774	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X4A0	<b>Err:</b>
<b>Dir Cont:</b> BENJAMIN HAUG	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (908) 964-1600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEPHEN OBRIEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PATRICK KNIERIEM		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PLANET HONDA 2285 ROUTE 22 WEST UNION NJ 07083		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (908) 964-1600	<b>Fax #:</b> (908) 964-1063	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/7/2005 JOHN B
- 1 02/07/05 13:04:50 ISIS:----->
  - 2 02/07/05 13:04:56 JOHN B:----->
  - 3 BRAKE FLUID----->
  - 4 HOW ARE YOU BLEEDING THE SYSTEM----->
  - 5 PRESSURE BLEED SYSTEM AND RE-EVAL PEDAL,IF FAIRLY NORMAL,EXERCISE ABS IN A SAFE LOCATION AND THEN
  - 6
  - 7 02/09/05 11:28:08 CHRISV:----->
  - 8 REPLACE THE ABS MOD

### Information from Dealer

LOW BRAKE PEDAL  
 REPLACED MASTER AND NOW HARDLY ANY PEDAL  
 OK,CLEAN  
 VACUUM  
 BRING BACK AND PRESSURE BLEED AGAIN  
 STILL HAVE A LOW PEDAL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2548876	DAVIDK	02/05/2008	DAVIDK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW	ABS/VSA?; REPALCE HSB 07-045	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 79,261

<b>Dealer #:</b> 207076	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GREGORY	<b>Training %:</b> 37	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (513) 829-6900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM RILEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CLINT CROMER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PERFORMANCE HONDA 5760 DIXIE HIGHWAY FAIRFIELD OH 45014		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (513) 829-6900	<b>Fax #:</b> (513) 829-5821	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> MIKE DITMER	<b>Zone/Dist:</b> 04C	<b>Engine #:</b> J30A42098897	<b>Trans #:</b> BAYA6095647
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 06510	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/5/2008 12:57:00 PM DAVIDK
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 HAS HSB 07-045 BEEN DONE YET
  - 5 START W HSB

### Information from Dealer

BRAKE PEDAL GOING TO FLOOR HARD TO STOP.  
 YES  
 1/10/06 MASTER CYLINDER REPLACED. 12/21/06 2ND MASTER CYLINDER REPLACED. 1/07/08 BRAKE SYSTEM COMPLETELY BLED AND CHECKED OK FOR LOW PEDAL AT TIME. 2/5/08 CAR IS BACK WITH PEDAL ALMOST ON FLOOR AGAIN.  
 AH NO.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1965824	JOHNB	10/27/2006	LANCEK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL DROPS LOW	AFTER BRAKE REPAIR;PRESSURE BLEED SYSTEM;RECHECK
		<b>Resln Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 47,477

<b>Dealer #:</b> 207676	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66804A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KEVIN TEA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (916) 783-5667	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> GREG LEATHERMAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN DUELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AUTOWEST HONDA-ROSEVILLE 500 AUTO MALL DR. ROSEVILLE CA 95661		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (916) 783-5667	<b>Fax #:</b> (916) 783-9210	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BARRY CHANDLER	<b>Zone/Dist:</b> 12C	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

<b>10/27/2006</b>	<b>JOHNB</b>
1 10/27/06 14:17:18 ISIS:----->	BRAKE SPONGY AND GOES TO FLOOR AFTER BRAKE REPLACE.
2	TECH BLEED AND ALSO REPLACE BRAKE MASTER.
3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
4 THIS PROBLEM?----->	NO
5 10/27/06 14:17:27 JOHNB:----->	BRAKE TO THE FLOOR AFTER WE REPLACE BRAKES
6 DOES THE CAR STOP,AND DOES THE CAR HOLD IN GEAR WITH BRAKES APPLIED	
7	YES
8 THEN UNLIKELY TO THE FLOOR;LIKELY THE PEDAL IS LOW	
9	YA
10 FIRST PRESSURE BLEED SYSTE,THEN EXERCISE THE ABS,THEN PRESSURE BLEED AGAIN;NOTE RESULT;CB	
11 10/27/06 15:06:41 LANCEK:----->	KEVIN
12	I BLEED THE BRAKES AND THE SAME CONDITION IS
13	PRESENT.
14 DID YOU EXERCISE THE ABS ANS BLEED AS PER	
15 THE SM?----->	YES??
16 THERE WAS NO CHANGE?----->	NO
17 CHECK CALIPER SLIDE PINS?----->	NO
18 HOW DID YOU BLEED THE BRAKES?----->	RR, LR, RF, LF
19 CHECK CALIPER SLIDE PINS, IF PINS CHECK GOOD	
20 EXERCISE THE ABS, BLEED AS PER SM 2-3X	



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1426398	LANCEK	09/07/2004	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL FEELS SOFT	MODULATOR; REPLACE ABS MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	P RCV
		<b>Date:</b>
		<b>Mileage:</b> 4,883

<b>Dealer #:</b> 207523	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KENNETH LODGE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (909) 796-6955	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> FRANCISCO MARTINEZ		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOB MARTIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SPREEN HONDA 25140 REDLANDS BLVD. LOMA LINDA CA 92354		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (909) 796-6955	<b>Fax #:</b> (909) 796-4165	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> JEFF MAY	<b>Zone/Dist:</b> 01L	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/7/2004 LANCEK

1 09/07/04 10:06:37 ISIS:----->

2

3

4

5 09/07/04 10:06:51 LANCEK:----->

6

7 REPLACE THE ABS MODULATOR

8 09/07/04 10:11:39 LANCEK:----->

9 PLEASE PICK UP ABS MODULATOR AND SHIP TO

10 Jeremy Gerrard AT HAM

11 09/09/04 12:27:20 GEORGEK:----->

12

13

14 09/15/04 10:51:23 PAULI:----->

15

16

17

18

19

20 09/17/04 17:00:37 PAULI:----->

### Information from Dealer

PEDAL SOFT. AIR GETTING INTO SYSTEM AT ABS UNIT/  
LINES RIGHT REAR AND FEFT FRONT AFTER 3-4 DAYS. NO  
VISABLE LEAKS. HAVE REPLACED MASTER CYLINDER AND  
BLEED SYSTEM TWICE.

I REPLACED THE MASTER CYL. STILL SAME.  
IF YOU BLEED THE SYSTEM IT FEELS GOOD.

PAULI

PI, please have this modulator sent here so we can  
install this unit in one of our test vehicles.  
thanks

WILL CHCK  
CLM #240831 (\$392.27/ PAID 8/25/04)  
R&R  
46100-SDB-A02 (MSTR CLY)  
WILL PICKUP ABS MOD FOR GK  
FAXED SHIP REQUEST  
ABS MOD RCVD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1465488	KEITHC	11/10/2004	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 12,778

<b>Dealer #:</b> 208013	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66504A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN GOCKEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (573) 334-6919	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WIESER HONDA 385 SIEMERS DRIVE CAPE GIRARDEAU MO 63701		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (573) 334-6919	<b>Fax #:</b> (573) 334-6312	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> David Jackson	<b>Zone/Dist:</b> 08K	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/10/2004 KEITHC
- 1 11/10/04 07:02:22 ISIS:----->
- 2 11/10/04 07:02:53 KEITHC:----->
- 3 REPLACE MODULATOR----->

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR AT TIMES  
REPLACED M/C FOR LOW BRAKE 09/17/04

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1861199	ROSSL	06/30/2006	JOHNB	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE PEDAL LOW	PRESSURE BLEED,EXERCISE ABS,PRESSURE BLEED,CB
		Resln Source: None Date:
		Status: N/A Mileage: 32,191

<b>Dealer #:</b> 206664	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CRAIG SEEDS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (419) 841-2222	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TROY MOMANY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH GREEN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BROWN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
6155 W. CENTRAL AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
TOLEDO OH 43615		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (419) 841-2222	<b>Fax #:</b> (419) 842-0392	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 2/4/09	<b>Zone/Dist:</b> 04B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/30/2006 ROSSL
- 1 06/30/06 10:12:31 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 06/30/06 10:12:39 ROSSL:----->
  - 5 TRANSFER TO GENERAL----->
  - 6 06/30/06 10:15:10 JOHNB:----->
  - 7
  - 8 ANY SYSTEM LEAKS,STICKING CALIPERS,LOW BRAKE PADS,DISHED ROTORS,CONTAMINATION
  - 9
  - 10 DID YOU BLEED SYSTEM----->
  - 11 HOW----->
  - 12 PRESSURE BLEED SYSTEM,THEN EXERCISE ABS IN A SAFE LOCATION 3-4 TIMES,THEN PRESSURE BLEED
  - 13
  - 14

### Information from Dealer

- BRAKE PEDAL FADES TOO FAR
- NO
- BRAKE PEDAL ALWAYS LOW;REPLACED MASTER AND NO CHANGE
- NONE ALL GOOD
- YES
- MANUALLY PUMPING PEDAL
- AGAIN;RE-EVAL PEDAL;IF CONTINUES TO HAVE LOW PEDAL,POSS MODULATOR?



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2383664	RUDYG	06/27/2007	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	ABS MODULATOR?; REPLACE
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 4,390</span>

<b>Dealer #:</b> 206657	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66884A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DAVID ZIMNY	<b>Training %:</b> 64	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (585) 225-3200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> TERRY HARRISON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PHILIP PETTINATO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> RALPH HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0 HP	
3939 WEST RIDGE ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ROCHESTER NY 14626		<b>Engine #:</b> J30A42109529	<b>Trans #:</b> BAYA6105246
<b>Phone:</b> (585) 225-3200	<b>Fax #:</b> (585) 723-0416	<b>Em Type:</b>	
<b>DPSM:</b> Malcolm Hoff	<b>Zone/Dist:</b> 09A	<b>RO #:</b> 99477	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/27/2007 12:51:23 PM RUDYG
- 1 06/27/2007 12:52:30 PM RUDYG
  - 2
  - 3 ANY CONTAMINATION?
  - 4 DOES PEDAL IMPROVE IF ABS ACTIVATED?
  - 5 HOW LONG AGO WAS M/C REPLACED?
  - 6 NO EXTERNAL LEAKS?
  - 7 BLEED BRAKES, IF AIR FOUND, REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR  
 3rd TIME IN FOR THIS. HAD M/C REPLACED FOR THIS. BRAKE FLUID WAS VERY DIRTY AT THAT TIME  
 NO  
 NO. I DID NOTICE THAT ONCE HOT, IT PULLS RIGHT WHEN BRAKING AND LEFT ROTOR IS 100 DEG COOLER THAN RIGHT  
 5/10/07  
 NO  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1494732	DAVEK	01/03/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	ABS?; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 3,924

<b>Dealer #:</b> 206811	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (940) 322-5451	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JOE PISTOCCO HONDA 7TH & AUSTIN STREETS WICHITA FALLS TX 76301		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (940) 322-5451	<b>Fax #:</b> (940) 687-8183	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> L.D. ANDRUS	<b>Zone/Dist:</b> 03F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/3/2005 DAVEK
- 1 01/03/05 08:58:53 ISIS:----->
  - 2 01/03/05 08:59:02 DAVEK:----->
  - 3
  - 4 CK CALIPER PISTON FOR EXCIVE MOVEMENT. IF OK  
REPLACE ABS MODULATOR
  - 5

### Information from Dealer

CUST STATES THE PEDAL SEEMS TOO SOFT  
BRAKE PEDDLE GOING TO THE FLOOR.  
REPLACED MASTER STILL WILL NOT BLEED OUT.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1507547	JIMH	01/24/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL GOES TO THE FLOOR	ABS MODULATOR; REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 14,693

<b>Dealer #:</b> 208202	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFF	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (336) 854-9900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRAD ANDERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SHANE WESTMORELAND		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CROWN HONDA GREENSBORO 3633 W. WENDOVER AVE. GREENSBORO NC 27407		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (336) 854-9900	<b>Fax #:</b> (336) 294-9941	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> SCOTT MUDLIN	<b>Zone/Dist:</b> 06M	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/24/2005 JIMH
- 1 01/24/05 10:50:16 ISIS:----->
  - 2 01/24/05 10:50:35 JAMESH:----->
  - 3
  - 4 WAS THERE ANY AIR IN THE SYSTEM WHEN YOU BLED?
  - 5
  - 6 DOES PEDAL FADE AT STOP?----->
  - 7 DOES IT STOP OK AT THAT LOWER LEVEL?
  - 8
  - 9 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR  
 BLED THE BRAKES AND ACTIVATED THE ABS. THE  
 PEDAL IS LOWER THAN NORMAL  
 NO  
 NO, LOWER THAN NORMAL PEDAL  
 YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1499252	GARYR	01/10/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW 3X	MODULATOR?; REPL
		<b>Resin Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 9,601

<b>Dealer #:</b> 208054	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66304A	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM LACEY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 924-9000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> SCOTT BAILEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH PIERCE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HENNESSY HONDA OF WOODSTOCK		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
8931 HIGHWAY 92	<b>GA 30189</b>	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
WOODSTOCK		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (770) 924-9000	<b>Fax #:</b> (770) 592-5768	<b>Em Type:</b>	
<b>DPSM:</b> MELISSA MECHAN	<b>Zone/Dist:</b> 07E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/10/2005 GARYR

1 01/10/05 11:38:21 ISIS:----->

2

3 01/10/05 11:38:35 GARYR:----->

4 REPL MODULATOR.

### Information from Dealer

MASTER CYLINDER HAS BEEN REPLACED AND PEDAL GETS LOW AND WILL PUMP UP AFTER ABOUT 1000 MILES  
REPLD M/C AGAIN AND CAME BACK AGAIN



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1516019	JOHNB	02/07/2005	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	MASTER? MODULATOR?;TRY PRESSURE BLEEDING
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 10,999

<b>Dealer #:</b> 206689	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66894A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GARY MULLINS	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (501) 835-8996	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MIKE HOLLAND		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL STIVERS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> RUSSELL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
6100 LANDERS ROAD	AR 72117	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (501) 835-8996	<b>Fax #:</b> (501) 992-0084	<b>Em Type:</b>	
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/7/2005                      JOHNB
- 1 02/07/05 13:33:12 ISIS:----->
  - 2
  - 3 02/07/05 13:42:40 JOHNB:----->
  - 4 THIS WHILE BRAKING----->
  - 5 DOES CAR STOP----->
  - 6 BRAKE FLUID----->
  - 7 TRY PRESSURE BLEEDING FIRST;IF PEDAL IMPROVES,EXERCISE ABS IN A SAFE LOCATION AND THEN PRESSURE
  - 8

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR. CHECKED ALL BRAKE CALIPER PINS AND BLEED FLUID.

ANY KNOWNS

YES

YES,BUT NOT WELL

CLEAN

BLEED AGAIN;IF DOES NOT FIX,POSS MODULATOR? MASTER?

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1589706	CHRISV	06/13/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,005

<b>Dealer #:</b> 207629	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66564A( [REDACTED] )	<b>Err:</b>
<b>Dir Cont:</b> JEFF DESANDRE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 922-5292	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CONYERS HONDA 1860 GA.HWY.20 SOUTH CONYERS GA 30013		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (770) 922-5292	<b>Fax #:</b> (770) 922-9380	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> GEORGE KELECHECK	<b>Zone/Dist:</b> 07F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/13/2005 CHRISV
- 1 06/13/05 11:45:32 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10
  - 11 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 12 THIS PROBLEM?----->
  - 13 IF YES, REPAIR DESCRIPTION?----->
  - 14
  - 15 06/13/05 11:45:39 CHRISV:----->
  - 16 REPLACE THE ABS MOD

### Information from Dealer

WE HAVE AN 04 ACCORD THAT THE BRAKE PEDEL WILL GO TO THE FLOOR / WE HAVE REPLACED THE BRAKE MASTER CYLINDER, VACUM BOOSTER, AND HAVE BLED THE BRAKE LINES SEVERAL TIMES. AFTER REPAIRS WERE COMPLETED, THE BRAKE PDEL WAS FINE / BUT CAR COMES BACK ABOUT EVERY MONTH ( 4 TIMES ) WITH THE SAME PROBLEM/ AFTER WE BLEED THE BRAKE LINES AGAIN, THE PROBLEM IS FIXED, BUT IT COMES BACK A MONTH LATER WITH THE SAME PROBLEM. IT HAS A TOWING HITCH ON THE FRONT ( FOR MOTOR HOME) AND ONE ON THE BACK

YES

NO ONE IS IN CAR USING BRAKES WHEN BEING PULLED BYMTR HOME, A LIGHT TRAILER IS USED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1758306	CHRISV	03/02/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 28,170

<b>Dealer #:</b> 207450	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RIGO ACEBEDO	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (813) 935-8585	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BUTCH GIVENS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARTY OTTO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TAMPA HONDA LAND 11000 NO. FLORIDA AVE. TAMPA FL 33612		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (813) 935-8585	<b>Fax #:</b> (813) 935-2488	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DONALD LOGAN	<b>Zone/Dist:</b> 07M	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/2/2006 CHRISV
- 1 03/02/06 14:13:38 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 03/02/06 14:13:45 CHRISV:----->
  - 6 REPLACE THE ABS MOD

### Information from Dealer

CUSTOMER STATES THAT HE HAD TO DO A EMEGENCY STOP AND PEDAL WENT TO THE FLOOR

NO  
NOW THE PEDAL IS LOW

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1732463	JOHNB	02/01/2006	JOHNB	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL" PRBLMS	AIR?, MODULATOR?; PRESS BLEED, EXERCISE, PRESS BLEED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 5,116

<b>Dealer #:</b> 206683	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DONALD HERMAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (814) 868-9678	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> PHILIP PINZOK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BIANCHI HONDA 8430 PEACH STREET ERIE PA 16509		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (814) 868-9678	<b>Fax #:</b> (814) 864-9765	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> ART ESPINOZA	<b>Zone/Dist:</b> 05P	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/1/2006 JOHN B
- 1 02/01/06 12:12:43 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 02/01/06 12:18:30 JOHN B:----->
  - 5
  - 6
  - 7
  - 8 BRAKE PADS OK, ROTORS DISHED? CALIPERS STICKING?
  - 9
  - 10 ANY LEAKS----->
  - 11 PRESSURE BLEED SYSTEM AND NOTE PEDAL; EXERCISE ABS IN A SAFE LOCATION SEVERAL TIMES, THEN PRESSURE
  - 12
  - 13
  - 14
  - 15 HSN-95/02C BRAKE PEDAL SINKS @STOPS (M/CYL TEST #1)
  - 16 HSN-96/02I BRAKE PDL SINKS @ STOPS (M/CYL TEST #2)

### Information from Dealer

BRAKE PEDAL LOW-GOES TO FLOOR

NO

BRAKE PEDAL SOFT AND VERY LOW; POOR BRAKING PERFORMANCE; PUMP BLEED SYSTEM AT BRAKE PEDAL AND LOT'S OF AIR OUT, BUT STILL PEDAL NOT FULLY NORMAL, BETTER... BUT NOT NORMAL

ALL OK

NONE

BLEED AGAIN; RE-EVALUATE; IF CONTINUES TO REMAIN A PROBLEM OR BECOMES PROGRESSIVELY WORSE AGAIN; POSS

ABS MODULATOR; CAN CHECK MASTER PER:

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1588471	KEITHC	06/10/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	POSS MODULATOR
	<b>Resin Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 7,516

<b>Dealer #:</b> 206837	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66564A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAY MILNER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (515) 253-3073	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MIKE HAYNES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RYAN CARLSTEDT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOLMES HONDA 11206 HICKMAN ROAD CLIVE IA 50325		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (515) 253-3073	<b>Fax #:</b> (515) 253-3077	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PAUL SEVERSON	<b>Zone/Dist:</b> 08M	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/10/2005 KEITHC
- 1 06/10/05 06:59:13 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 06/10/05 06:59:31 KEITHC:----->
  - 5
  - 6 EXCERCIZE ABS----->
  - 7 REPLACE MODULATOR----->

### Information from Dealer

PEDAL WENT DOWN, REPLACED M/CYL

NO

MC WAS REPLACED, N/C

BEEN BACK 3X , REPLACED BOOSTER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1785047	DAVEK	04/03/2006	LANCEK	2

Code	Original Complaint	Probable Cause/Solution
P 4150	SOFT PEDAL, SINKS	AIR; EXERCISE ABS AND BLEED BRAKES AS PER SM
		Resin Source: None Date:
		Status: P MAP Mileage: 35,425

Dealer #:	207169	TZ:	EST	VIN:	1HGCM66504A [REDACTED]	Err:	
Dir Cont:	JIM BOYD	Training %:		Year:	2004	Model:	ACCORD V6
Serv Ph:	(812) 473-6500	Extn:		Tran:	5AT	Trim:	EX-V6
Serv Mgr:	TOM MATTHEWS			Doors:	4DR	WD:	2
Parts Mgr:	MARK BROWN			Fact:	MARYSVILLE	Country:	USA
Dir Name:	D-PATRICK HONDA 4300 DIVISION STREET EVANSVILLE IN 47715			Desc:	ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L		
Phone:	(812) 473-6500	Fax #:	(812) 474-3152	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,		
DPSM:	Larry Stipe	Zone/Dist:	04J	Engine #:		Trans #:	
Previous Dealer/Contact		Date		Em Type:			
				RO #:			
				Case Type:	Technical		
				W.O. #:			

### Tech Line Suggests

4/10/2006 DAVEK

1 04/03/06 13:26:28 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 04/03/06 13:26:37 DAVEK:----->

6

7 CK PISTON. CALIPER SLIDE PIN AND SHIMS FOR

PUSHING PISTON BACK

8

9 REPLACE ABS

10 KB 10759 SHIP MODULATOR TO HAM

11 04/03/06 14:37:30PAULI:----->

12

13 04/10/06 08:51:33PAULI:----->

14 CLM #655462----->

15

16

17

18 04/10/06 11:27:03 LANCEK:----->

19

20 YOU REPLACED THE MASTER AND THE MODULATOR?--

->

21 WAS THE PEDAL FIRM WHEN YOU REPLACED THE

22 MODULATOR?----->

23 EXERCISE THE ABS AND BLEED THE BRAKES AS PER

24 THE SM, PERF 2-3X AND RETEST.

### Information from Dealer

BRAKE PEDAL SOFT AND SINKS, HAVE ALREADY REPLACED

MASTER CYLINDER AND PEDAL STILL FEELS THE SAME.

NO

SPUNGY PEDAL. CALIPER BLEED. NO CHANGE. WE

REPRODUCE.

DID THAT. ALL LOOK GREAT

WILL ARRANGE PRT>MAP, JEREMY GERRARD

FAXED SHIP REQUEST

(\$219.30, PAID 4/4/06)

46100-SDB-A02

MARK

WE SENT PER A/B #7927-0893-8969

JIM

THE BRAKE PEDAL IS LOW.

YES

YES??

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1669221	JOHNB	10/24/2005	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW,DROPS	PRESSURE BLEED,EXERCISE,PRESS BLEED;POSS MODULATOR
		<b>Resln Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 10,410

<b>Dealer #:</b> 207960	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SHANE HARDEE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (864) 234-6632	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DON FOOTE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FLOYD MARSHALL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BREAKAWAY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
330 WOODRUFF RD.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GREENVILLE SC 29607		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (864) 234-6632	<b>Fax #:</b> (864) 234-0355	<b>Em Type:</b>	
<b>DPSM:</b> PER BOLLNER	<b>Zone/Dist:</b> 06J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/24/2005 JOHN B
- 1 10/24/05 12:24:38 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 10/24/05 12:24:43 JOHN B:----->
  - 6
  - 7 PRESSURE BLEED SYSTEM AND THEN EXERCISE ABS  
IN A SAFE LOCATION;THEN PRESSURE BLEED AGAIN;IF  
STILL
  - 8

### Information from Dealer

- BRAKE PEDEAL FADE TO FLOOR
- YES
- REPLACED MASTER CYLINDER
- MASTER REPLACEMENT,NO CHANGE,VACUUM BLED  
SYSTEM WITH SOME IMPROVEMENT
- A PROBLEM,REPLACE MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1549620	JOHNB	04/06/2005	ENRIQUEO	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW,SOFT	MOD;RPLC
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 9,362

<b>Dealer #:</b> 208337	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66574A	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 631-665-0005	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MATTHEW MORRISON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DALE GUY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ATLANTIC HONDA 1391 SUNRISE HIGHWAY BAY SHORE NY 11706		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> 631-665-0005	<b>Fax #:</b> (631) 665-0182	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RUSSELL BERSE	<b>Zone/Dist:</b> 05B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/6/2005 JOHN B
- 1 04/06/05 07:24:26 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6 04/06/05 07:30:19 JOHN B:----->
  - 7 PRESSURE BLEED SYSTEM, THEN GO TO A SAFE
  - LOCATION AND EXERCISE THE ABS MANY TIMES, THEN
  - PRESSURE
  - 8
  - 9
  - 10 05/10/05 13:25:05 DAVEM:----->
  - 11
  - 12 RPLC THE MOD----->

### Information from Dealer

PEDAL SINKING AFTER MASTER CYLINDER REPLACED.

YES

MASTER CYLINDER WAS REPLACED DUE TO IT LEAKING AND PEDAL WAS ON THE FLOOR WHILE STOPPING BLEED AND THEN OK

BLEED AGAIN; RE-EVAL; IF PROBLEM CONTINUES OR RETURNS, REPLACE MODULATOR

DID ABOVE AND ALL WAS OK. NOW BACK 2K LATER FOR SAME PROBLEM



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1617958	CHRISV	07/28/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 16,441

<b>Dealer #:</b> 207640	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66584A	<b>Err:</b>
<b>Dir Cont:</b> TROY ROCK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (740) 283-3435	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOSEPH CALISSIE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN KOPACH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> OHIO VALLEY HONDA 532 NORTH THIRD STREET STEUBENVILLE OH 43952		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (740) 283-3435	<b>Fax #:</b> (740) 283-9509	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BRUCE WILSON	<b>Zone/Dist:</b> 05N	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

7/28/2005 CHRISV

1 07/28/05 13:34:50 ISIS:----->

2

3

4

5

6

7

8

9 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

10 THIS PROBLEM?----->

11 IF YES, REPAIR DESCRIPTION?----->

12

13 07/28/05 13:34:53 CHRISV:----->

14 ANY LEAKS----->

15 REPLACE ABS MOD

### Information from Dealer

HAD BAD MASTER CYL.(SINKING PEDAL)-REPLACED  
MASTERCYL. BRAKES WERE GOOD FOR A COUPLE DAYS.  
THEN

PED AL GOES ALMOST TO FLOOR INTERMITTENTLY.  
REPLACED AGAIN- SAME THING- BLEED THEM NUMEROUS  
TIMES- NO AIR ANYTIME- THEN REPLACED BOOSTER AND  
PROPORTIONING VALVE-SAME THING-GOOD FOR A COUPLE  
DAYS

AND THEN PEDAL WILL GO REALL LOW TO FLOOR  
SOMETIMES

YES

2 MASTER CYLINDERS, BOOSTER AND PROPORTIONING  
VALVE(4-WAY BLOCK)

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1489491	CHRISV	12/21/2004	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 6,784

<b>Dealer #:</b> 206806	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66374A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ARTHUR STEINER	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (651) 484-0231	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> JIM BONNEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM HUGHES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BUERKLE HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
3360 N. HIGHWAY 61		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
SAINT PAUL MN 55110		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (651) 484-0231	<b>Fax #:</b> (651) 484-1970	<b>Em Type:</b>	
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/21/2004 CHRISV
- 1 12/21/04 13:46:38 ISIS:----->
- 2
- 3 12/21/04 13:46:41 CHRISV:----->
- 4 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR WILL NOT PUMP UP HAVE YOU SEEN BEFORE SUPPECT MASTER CLY.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2290762	STEVEN	03/06/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL SINKS	ABS MOD?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 18,105

<b>Dealer #:</b> 208217	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66374A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> REVENS DAVID	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (702) 367-1919	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> WAYNE KORTLANG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BOSLEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA WEST		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0 HP 3.0	
7615 W. SAHARA AVE	NV 89117	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
LAS VEGAS		<b>Engine #:</b> J30A42120483	<b>Trans #:</b> BAYA6116355
<b>Phone:</b> (702) 367-1919	<b>Fax #:</b> (702) 367-8470	<b>Em Type:</b>	
<b>DPSM:</b> PAT THOMAS	<b>Zone/Dist:</b> 10H	<b>RO #:</b> 121958	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/6/2007 9:34:22 AM STEVEN
- 1
- 2 VERIFY THE COMPLAINT?
  - 3 SO WHEN YOU HAD A LOW PEDAL A WEEK AGO, WAS IS SPONGY AND NEVER FIRMED UP?
  - 4 BUT NOW IT SINK?
  - 5 DOES IT STOP SINKIGN AT A CERTAIN POINT?
  - 6 SO IT DOESNT SINK ALL THE WAY TO THE FLOOR?
  - 7 REPLACE ABS MOD

### Information from Dealer

BRAKE PEDAL SINKS AT STOP LIGHT. MASTER CYL HAS BEEN REPLACED IN SEPT. OF 2006. SYSTEM HAS BEEN RE BLED LAST WEEK FOR LOW PEDAL. NOW HAS GOOD PEDAL HEIGHT BUT WILL SINK WHEN STOPING.

YES

YES

CORRECT

YES

NO

OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1670010	JIMH	10/25/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	POOR BRAKE POOR	REPLACE THE ABS MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 16,737

<b>Dealer #:</b> 207134	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DONALD	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (540) 869-5000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES BISHOP		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BYRON MORGAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MILLER HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
3985 VALLEY PIKE	VA 22602	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WINCHESTER		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (540) 869-5000	<b>Fax #:</b> (540) 869-1074	<b>Em Type:</b>	
<b>DPSM:</b> Monroe Nute	<b>Zone/Dist:</b> 06G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/25/2005 JIMH

- 1 10/25/05 11:59:52 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 10/25/05 12:04:13 JAMESH:----->
- 6 WAS THERE AIR IN THE SYSTEM?----->
- 7 REPLACE THE ABS MODULATOR
- 8

### Information from Dealer

BRAKE PEDAL SPONGY

YES

MASTER CYLINDER.

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1449153	JIMH	10/13/2004	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	ABS MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	P MAP
		<b>Date:</b>
		<b>Mileage:</b> 2,200

<b>Dealer #:</b> 208215	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> DALE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (850) 479-9091	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JERRY TAYLOR		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT TOMPKINS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> PENSACOLA HONDA 5600 PENSACOLA BLVD. PENSACOLA FL 32505		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (850) 479-9091	<b>Fax #:</b> (850) 479-9468	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> GEORGE OPPEL	<b>Zone/Dist:</b> 07G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

10/13/2004 JIMH

1 10/13/04 13:52:46 JAMESH:----->

2

3

4 DID YOU GET ANY AIR THE FIRST TIME IT CAME

5 IN?----->

6 REPLACE THE ABS MODULATOR

7 SAVE PART TO BE PICKED UP

8 HAM is still interested in collecting ABS modulators that  
cause a low brake pedal for more

9

10

11

12 10/13/04 14:55:08PAULI:----->

13

14 10/26/04 09:38:31PAULI:----->

15

### Information from Dealer

BRAKE PEDAL WAS LOW. WE REPLACED THE MASTER  
CYLINDER AND HAS MADE NO CHANGE. WE BLED  
SEVERAL TIMES AND STILL HAVE A LOW PEDAL

NONE

analysis. Please pend the contact to PI so he can  
ship the faulty modulator directly to Jeremy  
Gerrard.

WILL ARRANGE  
FAXED SHIP REQUEST  
TRACY,PRTS  
WE SENT PER A/B #8411-6889-2931

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1900992	DAVEM	08/15/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE SOFT INTERM	ABS MOD;RPLC
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 5,043

<b>Dealer #:</b> 207400	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PATRICK	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 522-8808	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SUFIAN ABUEL-HAWA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SEAN BRESLIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BROWNS ARLINGTON HONDA/AMALGAMATED LEASI 3920 LEE HIGHWAY ARLINGTON VA 22207		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (703) 522-8808	<b>Fax #:</b> (703) 522-3689	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> TOM ZUIDEMA	<b>Zone/Dist:</b> 06D	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

8/15/2006 DAVEM

1 08/15/06 13:39:50 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5 08/15/06 13:39:55 DAVEM:----->

6

7

8

9

10 REPLACE THE ABS MOD AND MON

11

### Information from Dealer

CHECK BRAKE PEDAL FADES TO FLOOR.

YES

REPLACED MASTER CYLINDER.BLEED BRAKES.  
 BLED BRAKES AND THAT FIXED IT FOR 1K MILES.  
 IT HAPPENED AGAIN, THEY WENT TO A DIFF SHOP  
 AND THEY RPLCD THE MSTR CYL. IT WAS FIXED, BUT  
 THEM CAME BACK TO US AND WE REPLACED THE MSTR  
 AGAIN. NOW BACK W/ SAME PROBLEM.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1542696	JOHNB	03/24/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW 2X	POSS AIR IN SYSTEM;PRESS BLEED,EXERCISE,BLEED
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 6,394</span>

<b>Dealer #:</b> 207864	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66304A	<b>Err:</b>
<b>Dir Cont:</b> LONNY DEAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (724) 658-9755	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> THE NEW HONDA CITY		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
1800 WEST STATE STREET		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
NEW CASTLE PA 16101		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (724) 658-9755	<b>Fax #:</b> (724) 658-2261	<b>Em Type:</b>	
<b>DPSM:</b> ART ESPINOZA	<b>Zone/Dist:</b> 05P	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/24/2005 JOHNB

1 03/24/05 10:20:11 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 03/24/05 10:20:27 JOHNB:----->

7 APPEARS POSSIBLE AIR IN SYSTEM;PRESSURE

BLEED;THEN EXERCISE ABS SEVERAL TIMES IN A SAFE

8

9

10

11 07/05/05 08:29:01PAULI:----->

### Information from Dealer

PEDAL GOING TO THE FLOOR

YES

REPLACED MASTER CYLINDER. BLED SYSTEM. IT WORKED

FINE FOR ABOUT TWO WEEKS NOW ITS BAD AGAIN

ANY KNOWNS

LOCATION;THEN PRESSURE BLEED AGAIN;THEN RE-EVAL;IF

STILL HAVE LOW PEDAL OR RETURN OF CONDITION,REPLACE

MODULATOR AND BLEED WITH PRESSURE BLEEDER

(CROSS REF #1565486)

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1565486	LANCEK	05/03/2005	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE FEELS LOW	ABS MODULATOR; REPLACE ABS MODULATOR
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 7,643</span>

<b>Dealer #:</b> 207540	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66304A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DEBRA DUDA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (724) 981-7106	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> NATE ANDERTON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SHENANGO HONDA 3965 EAST STATE STREET HERMITAGE PA 16148		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (724) 981-7106	<b>Fax #:</b> (724) 981-2225	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	<b>Engine #:</b>
<b>DPSM:</b> ART ESPINOZA	<b>Zone/Dist:</b> 05P	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

5/3/2005 LANCEK

1 05/03/05 10:43:06 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6 05/03/05 10:44:16 LANCEK:----->

7

8 \*\*\*\*\*REF TO T/L CONTACT #1542696\*\*\*\*\*

9 REPLACE ABS MODULATOR. EXERCISE THE ABS AND

10 BLEED AS PER THE SM, PERF 2-3 TIMES.

11

### Information from Dealer

CUSTOMER CONCERN BRAKE PEDAL FEELS SOFT PEDAL  
GOESTO THE FLOOR

YES

BLEED BRAKES HAD CALIPER REPLACED  
THE BRAKE PEDAL FEELS LOW, PEDAL FEELS OK  
AFTER BLEEDING.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1642524	CHRISV	09/08/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 25,976

<b>Dealer #:</b> 208337	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL TALBOT	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 631-665-0005	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MATTHEW MORRISON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DALE GUY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ATLANTIC HONDA 1391 SUNRISE HIGHWAY BAY SHORE NY 11706		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> 631-665-0005	<b>Fax #:</b> (631) 665-0182	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RUSSELL BERSE	<b>Zone/Dist:</b> 05B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/8/2005 CHRISV
- 1 09/08/05 11:04:52 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 09/08/05 11:04:55 CHRISV:----->
  - 6 REPLACE ABS MOD

### Information from Dealer

LOW BRAKE PEDEL

YES

REPLACED MASTER CYLINDER

CAME BACK 500 MILES LATER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1495759	KENE	01/04/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SOFT	ABS MODULATOR; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> P MAP
		<b>Date:</b>
		<b>Mileage:</b> 9,153

<b>Dealer #:</b> 206916	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFF MANGUM	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (804) 414-1950	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KARL SOLOE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RONALD REESE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COLONIAL HONDA 2100 WALTHALL CENTER D CHESTER VA 23836		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (804) 733-0700	<b>Fax #:</b> (804) 414-1956	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> JENNIFER KAMLER	<b>Zone/Dist:</b> 06H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

1/4/2005 KENE

1 01/04/05 10:02:32 ISIS:----->

2

3

4 01/04/05 10:02:48 KENE:----->

5 AIR IN SYSTEM?----->

6

7 REPLACE THE ABS MODULATOR

8 Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.

9 01/04/05 11:17:24PAULI:----->

10 01/06/05 09:14:26PAULI:----->

11

12 (NO MENTION OF CORE CHARGES)

### Information from Dealer

LOW BRAKE PEDAL. MASTER CYLINDER HAS BEEN REPLACED. I HAVE BLEED THE BRAKES TWICE SINCE THEN.

WE BLEED THE SYSTEM AND IT GETS BETTER LAST TIME IT DID, WE DID NOT BLEED YET AGAIN TODAY

FAXED SHIP REQUEST

RON

WE SENT PER A/B #7915-1821-4766

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1660722	KEITHC	10/10/2005	JIMH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4100	BRAKES GENERAL	ABS MODULATOR, REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,590

<b>Dealer #:</b> 206644	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66564A	<b>Err:</b>
<b>Dir Cont:</b> MARCO TRIANA	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (806) 796-7777	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> COREY MCNEIL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> NICK NICHOLS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FRANK BROWN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5802 SPUR 327		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LUBBOCK TX 79424		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (806) 796-7777	<b>Fax #:</b> (806) 796-7789	<b>Em Type:</b>	
<b>DPSM:</b> L.D. ANDRUS	<b>Zone/Dist:</b> 03F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/10/2005 KEITHC
- 1 10/10/05 10:04:19 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 10/10/05 10:05:07 KEITHC:----->
  - 6 COULDN'T HEAR TECH
  - 7 10/10/05 10:12:08 JAMESH:----->
  - 8 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL FEELS SOFT.

YES

BLEAD BRAKE SYSTEM.CURED COMPLAINT/

CAR IS BACK. HAS AIR IN IT AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1872804	JOHNB	07/14/2006	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE VERY LOW	PRESS BLEED,EXERCISE ABS,PRESS BLEED,RE-EVAL		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 19,451

<b>Dealer #:</b> 206932	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66554A	<b>Err:</b>
<b>Dir Cont:</b> ROBERT PERRON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (401) 822-2000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> WILLIAM ALBRO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MAJESTIC HONDA 509 QUAKER LANE WEST WARWICK RI 02893		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (401) 822-2000	<b>Fax #:</b> (401) 822-7800	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BARRY ZOLL	<b>Zone/Dist:</b> 09F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/14/2006 JOHNB

1 07/14/06 11:59:04 ISIS:----->

2 --LEAKING INTERNALLY. JOB COMPLETED  
6-21-06.CUSTOMER RETURNED 7-13 WITH NO PEDAL  
AGAIN.REBLEAD

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR  
6 THIS PROBLEM?----->

7 IF YES, REPAIR DESCRIPTION?----->

8 07/14/06 12:05:35 johnb:----->

9 ANY LEAKS----->

10 PRESSURE BLEED SYSTEM,EXERCISE ABS IN SAFE  
LOCATION;THEN PRESSURE BLEED AGAIN;IF LOW  
PEDAL

11

### Information from Dealer

REPLACED MASTER FOR NO PEDAL PRESSURE

SYSTEM,PEDAL STAYED ,PULLED CAR OUT LOST PRESSURE  
AGAIN

YES

MASTER CYLINDER ON 6-21-06

PEDAL LOW AGAIN

NONE

CONTINUES TO RETURN,REPLACE MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1520348	RAYD	02/14/2005	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PDL GOES TO FLOOR	UNABLE TO DUPLICATE;FAXXED KB#3764	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,147

<b>Dealer #:</b> 207767	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66814A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN LINDSEY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (714) 890-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> RANDY HICKERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK KOZEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA WORLD 13600 BEACH BLVD. WESTMINSTER CA 92683		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
<b>Phone:</b> (714) 890-8900	<b>Fax #:</b> (714) 898-4796	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/14/2005 RAYD
- 1 02/14/05 15:32:24 ISIS:----->
  - 2
  - 3
  - 4 02/14/05 15:33:43 RAYD:----->
  - 5 CAN YOU DUPLICATE?----->
  - 6
  - 7 WHAT DID IT FEEL LIKE BEFORE YOU BLEAD THE BRAKES?>A LITTLE SPONGY
  - 8 DID THE PEDAL FADE FROM UNDER YOUR FOOT?---->
  - 9 WHAT DID THE CUSTOMER SAY HAPPENED?----->
  - 10
  - 11
  - 12 DID YOU CHECK FOR CODES?----->
  - 13 CHECK FOR CODES, HAVE YOU TRIED TO DUPLICATE?>
  - 14
  - 15 FAXXED ALLEDGED BRAKE FAILURE PROCEEDURE TO DEALER,
  - 16 EXPLAINED THE DIFFERENCE BETWEEN A BAD M/C AND
  - 17 ABS MODULATOR----->

### Information from Dealer

CUSTOMER STATES THAT THE BRAKE PEDAL GOES TO THE FLOOR. HAD THE MASTER CYLINDER REPLACED 2500 MILES AGO AT ANOTHER DEALER

NO, WE BLEAD THE BRAKES ON FRIDAY NIGHT, THERE WAS A LITTLE AIR FROM THE RT REAR

NO

HE WAS DRIVING DOWN THE FREEWAY, STEPPED ON THE BRAKES AND THE PEDAL WENT TO THE FLOOR,HE SAID HE THOUGHT THE ABS LIGHT CAME ON

NO, NOT YET

YES, I DROVE IT FOR 30 MILES, NEVER HAD A PROBLEM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1532057	TOMP	03/07/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDAL	FAULTY ABS MODULATOR; BLEED AND TEST
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 1,863</span>

<b>Dealer #:</b> 208365	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PR	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (212) 974-1010	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRUCE BARTON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN KOENIG		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> POTAMKIN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
706-12 ELEVENTH AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
NEW YORK NY 10019		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (212) 974-1010	<b>Fax #:</b> (212) 757-6321	<b>Em Type:</b>	
<b>DPSM:</b> JOHN POMPILE	<b>Zone/Dist:</b> 05A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/7/2005 TOMP
- 1 03/07/05 12:10:34 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6 03/07/05 12:10:53 TOMP:----->
  - 7 WAS CAR FIXED AFTER M/C REPLACED?----->
  - 8 DOES THE CAR EVER FAIL TO STOP?----->
  - 9 COMPARE TO OTHER LIKE CAR?----->
  - 10 EXERCISE ABS, PRESSURE BLEED BAKES.
  - 11 DOES BRAKE PEDAL FEEL NORMAL?
  - 12 YES: FAULTY ABS MODULATOR; REPLACEMENT
  - 13 NO: LOOK FOR OTHER CAUSE
  - 14

### Information from Dealer

CUST STATE BRAKE ARE NOT RESPONDING, PEDAL IS TOO LOW.

YES  
REPLACE BRAKE MASTER CYLINDER . (500 MILES AGO SUPA:  
YES FOR 500 MILES.  
NO, BUT PEDAL GO LONG WAY.  
NO; DON'T NEED TO, THIS IS BAD.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1499512	LANCEK	01/10/2005	GARYR	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO THE FLOOR	ABS MODULATOR; REPLACE THE ABS MODULATOR
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 13,912</span>

<b>Dealer #:</b> 208357	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66534A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (419) 626-1061	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MIKE KLAMAR		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RAYMOND MCCREARY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VICTORY HONDA OF SANDUSKY 2301 HAYES AVENUE SANDUSKY OH 44870		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (419) 626-1061	<b>Fax #:</b> (419) 626-1132	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RON HOPKINS	<b>Zone/Dist:</b> 04F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

## Tech Line Suggests

## Information from Dealer

1/10/2005	LANCEK	
1	01/10/05 14:02:51 ISIS:----->	CUSTOMER STATES THAT BRAKE PEDAL GOES TO THE FLOOR
2		AT TIMES AND AIR IS IN BRAKE LINES
3	01/10/05 14:03:18 LANCEK:----->	THIS CAR HAS BEEN AT 2 OTHER DEALERS FOR THIS.
4		AT 6341 THE MASTER WAS REPLACED, AT 6577 THE
5		CONDITION WAS NOT DUPLICATED, THE SYSTEM WAS
6		BLEED. AT 12947 THE BOOSTER WAS REPLACED AND
7		BLEED, AND NOW THE CAR IS HERE.
8	DUPLICATE?----->	YES
9	WAS THE CUSTOMER IN ANY ACCIDENTS	
10	BECAUSE OF THIS CONDITION?----->	NO, THE CAR WILL STOP.
11	EXERCISE THE ABS AND BILLED THE BRAKES AS	
12	PER THE SM, PERF THIS 2-3X'S.	
13	IF THE PEDAL COME UP, REPLACE THE ABS MODULATOR.	
14	REBLEED IN THE SAME MANNER.	
15	01/12/05 10:30:52 TOMP:----->	LON:
16		TRIED TO EXERCISE ABS AND IT WON'T ACTIVATE.
17	DID TIRES SKID?----->	NO, NOT SURE.
18	WET OR DRY?----->	WET
19	ROADS WET TODAY?----->	YES
20	TEST DRIVE CAR AGAIN 35 MPH, SLAM ON THE BRAKES.	
21	CAR SHOULD STOP, SKID OR KEEP ROLLING; WHAT	
22	DOES IT DO?	
23	02/09/05 13:49:59 GARYR:----->	FRANK (F/E) REPLD THE MOD AND BRAKE PEDAL
24		WAS STILL SOFT. DROVE SEVERAL TIMES AND
25		THEN BLEED WITH MITYVAC AND NOW BRAKE PEDAL
26		IS NORMAL.
27	WHATS BEEN REPLD----->	BOOSTER, 2 M/C AND NOW THE SECOND MOD.
28	MAKE SURE YOU ACTIVATED ABS AND THEN BLEED.	
29	ALSO TURN THE STEERING HARD SIDE TO SIDE.	
30	IF THE PEDAL GETS SOFT THE PADS ARE RETRACTING	
31	AND THEN CHK IF PEDAL IS SOFT.	
32		



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1809166	KENE	05/01/2006	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW	MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P MAP	<b>Mileage:</b> 29,700

<b>Dealer #:</b> 208412	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66514A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL TOTH	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (724) 632-6854	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH HARRIETT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> RAINBOW HONDA 3153 NATIONAL PIKE RICHEYVILLE PA 15358		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (724) 632-6854	<b>Fax #:</b> (724) 632-6535	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BRUCE WILSON	<b>Zone/Dist:</b> 05N	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/1/2006 KENE

1 05/01/06 12:46:37 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 05/01/06 12:46:55 KENE:----->

7 REPLACE ABS MODULATOR

8 HAM is still interested in collecting after c/m ABS modulators  
that cause a low brake pedal for

9

10

11

12 CM VIN: 1HGCM66544A045404

13 05/01/06 13:34:54PAULI:----->

14

15 05/08/06 13:19:49PAULI:----->

16 CLM #520391----->

17

18

19 05/09/06 13:20:19PAULI:----->

20

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR SOMETIMES,  
REPLACEDTHE MASTR CYL 2 TIMES BLEAD SYSTEM 3 TIMES  
STILL HAPPENS

NO

NO LEAKS PEDAL SOFT

more analysis. Please pend the contact to PI so he  
can ship the faulty modulator directly to Jeremy  
Gerrard.

WILL ARRANGE PRT>MAP  
REFAXED SHIP REQUEST

(\$1,130.61, PAID 5/5/06)  
57110-SDB-023 (ABS MOD)  
FAXED SHIP REQUEST  
BRUCE  
WE SENT PER A/B #8450-0841-9291

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1763853	GARYR	03/09/2006	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150 0500	BRKE PEDAL SINKS, ACCIDENT FIRE/ACCIDENT REPORT FORMS	ACTIVATE ABS, BLEED?; REPL M/C AND MOD	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P WPI	<b>Mileage:</b> 14,433

<b>Dealer #:</b> 206776	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SAMEER GURNANI	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (908) 753-5020	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROBERT POLAND		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WILLIAM KONAPAKA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> V.I.P. HONDA 700 RT. 22 EAST N. PLAINFIELD NJ 07060		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (908) 753-5020	<b>Fax #:</b> (908) 753-5135	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BILL HALLSWORTH	<b>Zone/Dist:</b> 05G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/9/2006 GARYR

1 03/09/06 09:06:11 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 03/09/06 09:06:27 GARYR:----->

6

7

8 WILL THE CAR STOP WHEN THE PEDAL IS SOFT----->

9 DOES THE BRAKE FLUID LOOK CONTAMINATED----->

10 ACITVATE THE ABS 3X THEN BLEED THE SYS.

11 IF THE PEDAL IMPROVES REPL THE MODULATOR

12 AND M/C.

13 PEND TO PI AND JH

14 03/09/06 09:26:36PAULI:----->

15 CLM #105424----->

16

17 CLM 3205424----->

18

19 BOTH PRTS SENT TO WPI 4/17/06 PER DCS MSG

20

### Information from Dealer

CAR LOST BRAKE CAUSING CUSTOMER TO REAR END ANOTHER CAR.....

NO

I CHECKED THE BRAKE SYS PER HSN 96-06 AND THE BRAKE PEDAL WILL SINK ABOUT EVERY 3RD TIME I DO THE TEST.

YES

NO

WILL ARRANGE PRT>MAP (\$969.03, PAID 4/5/06)

57110-SDB-023 (ABS MOD) (\$217.62, 4/5/06)

46100-SDB-A02 (MSTR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1759993	RAYD	03/06/2006	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	MUSHY BRAKE PEDAL FEEL	MODULATOR?;EXERCISE THE ABS FOR TEST
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 16,541

<b>Dealer #:</b> 206856	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66584A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DOYLE SMITH	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (901) 795-5900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DOYLE SMITH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHARLES SEXTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DOBBS HONDA ON MENDENHALL 2785 SO. MENDENHALL RD MEMPHIS TN 38115		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (901) 795-5900	<b>Fax #:</b> (901) 367-4979	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CHRISTINE LANE	<b>Zone/Dist:</b> 07A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/6/2006 RAYD
- 1 03/06/06 07:59:18 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6 03/06/06 07:59:25 RAYD:----->
  - 7 HOW WERE THE BRAKES BLEAD?----->
  - 8
  - 9 VAC CAN SUCK AIR IN THE M/C, YOU SHOULD BE USING
  - 10 A PRESSURE BLEEDER, WAS THE ENGINE RUNNING
  - WHEN
  - 11 THE BRAKES WERE BLEAD WITH THE PEDAL?----->
  - 12 EXERCISE THE ABS, IF THE PEDAL COMES UP,
  - REPLACE
  - 13 THE MODULATOR----->

### Information from Dealer

BRAKE PEDAL FEELS MUSHY. WE HAVE REPLACED MASTER CYLINDER AND BLED SYSTEM 2 TIMES

YES

REPLACED MASTER CYLINDER IN DECEMBER BUZZ;

LET ME FIND OUT.....AT EACH WHEEL WITH VAC THEN ON THE CAR WITH THE PEDAL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1417166	GARYR	08/20/2004	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GOES TOO FAR	DLR CAN'T DUP?;ACTIVATE AND BLED, HAVE CUST DEMO
		<b>Resln Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 252

<b>Dealer #:</b> 207978	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66314A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DOYLE	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (334) 671-8100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> DOYLE BRADSHAW		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL MOBLEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JIM SKINNER HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
3823 ROSS CLARK CIR.NW		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
DOTHAN AL 36303		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (334) 671-8100	<b>Fax #:</b> (334) 792-3438	<b>Em Type:</b>	
<b>DPMS:</b> GEORGE OPPEL	<b>Zone/Dist:</b> 07G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/20/2004 GARYR
- 1 08/20/04 10:00:57 ISIS:----->
  - 2 08/20/04 10:01:07 GARYR:----->
  - 3 ACTIVATE ABS 3X AND BLEED
  - 4 HAVE CUSTOMER SHOW YOU WHEN IT HAS THE PROBLEM
  - 5 DO M/C TEST HSN 96/02

### Information from Dealer

BRAKE PEDAL GOES TO FAR TO FLOOR BEFORE STOPPING  
WE CAN'T DUP ANY PROBLEMS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1575960	DAVEK	05/19/2005	GARYR	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDDLE TO FLOOR	5/23: REPL MODULATOR FIXED
		<b>Resln Source:</b> Spoke w/ Dealer
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 9,215

<b>Dealer #:</b> 208327	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM665X4A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GORDON EDDY	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (801) 627-6720	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TODD HATCH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIM ELLIS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> KEN GARFF HONDA RIVERDALE 950 WEST RIVERDALE RD OGDEN UT 84405		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (801) 627-6720	<b>Fax #:</b> (801) 337-7139	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Kelly Goodwin	<b>Zone/Dist:</b> 10F	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

5/19/2005 DAVEK

1 05/19/05 14:29:36 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7 05/19/05 14:29:59 DAVEK:----->

8

9 CK FLUID LEVEL DROP AND CALL BACK

10 REPLACE ABS UNIT

11 05/23/05 14:45:38 GARYR:----->

12

### Information from Dealer

AFTER APPROX. 2 DAYS THE PEDAL SLOWLY STARTS  
FADING

TO THE FLOOR. THIS CAR HAS HAD 2 MASTER CYLINDER

YES

2 MASTER CLYINDER REPLACEMENT. 1ST ONE FOR  
FADING2ND FOR LEAK.

SECOND ONE WAS LEAKING FROM THE MASTER. WE  
KEEP GETTING AIR FROM LF WHEEL

GORDON, FLUID LEVEL WOULD DROP 1.5MM  
REPLD MODULATOR FIXED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2394354	STEVEN	07/11/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO THE FLOOR	MODULATOR?, REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 12,558

<b>Dealer #:</b> 208256	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66524A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TIMOTHY RYAN	<b>Training %:</b> 63	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 248-477-1700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SHAWN LELINE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SUBURBAN HONDA 25100 HAGGERTY ROAD FARMINGTON HILL MI 48335		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (248) 477-1700	<b>Fax #:</b> (248) 427-7958	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> WILLIE IVORY	<b>Zone/Dist:</b> 04A	<b>Engine #:</b> J30A42131011	<b>Trans #:</b> BAYA6126937
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 200328	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/11/2007 1:46:39 PM STEVEN
- 1
  - 2 VERIFY THE COMPLAINT
  - 3 LOW SPONGY PEDAL OR HARD SINKIGN PEDAL
  - 4 I SEE A MASTER AND CALIPER WERE INSTALLED?
  - 5 ANY LEAKS
  - 6 SEEMS TO ME LIKE IT NEEDS A MODULATOR
  - 7 BLEED THE BRAKES IF YOU GET AIR REPLACE THE MODULATOR, ALSO YOU CAN TRY TO ACTIVATE THE ABS AND SEE IF YOU GET A MOMENTARY PEDAL

### Information from Dealer

PEDAL GOES TO THE FLOOR  
 YES  
 LOW SPONGY  
 I KNOW ABOUT THE MASTER, SEEM LIKE IT NEEDS ANOTHER  
 NOT THAT I SEE THE RESERVIOR IS FULL  
 REALLY  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2293145	JOHNB	03/08/2007	JAMESH	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL IS TOO SOFT	MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 33,885

<b>Dealer #:</b> 207779	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66824A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDY/SIMON	<b>Training %:</b> 0	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 381-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> EDWARD WONG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MIKE MALLET		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MOTOR WERKS HONDA 1475 S. BARRINGTON RD BARRINGTON IL 60010		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0 HP	
<b>Phone:</b> (847) 381-8900	<b>Fax #:</b> (847) 304-1839	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> WILLIAM MCKEE	<b>Zone/Dist:</b> 08D	<b>Engine #:</b> J30A42131124	<b>Trans #:</b> BAYA6127041
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 30810	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/8/2007 12:55:00 PM      JOHNB
- 1
  - 2
  - 3 BRAKE PADS IN GOOD CONDITION AND WEAR, ALSO ROTORS WITHIN SERVICE LEVELS
  - 4 NO FLEXURE IN THE CALIPER HANGERS
  - 5 THEN PRESSURE BLEED AND EVAL, IF IMPROVED, EXERCISE ABS IN A SAFE LOCATION MANY TIMES; THEN PRESSURE BLEED AGAIN; NOTE END RESULT; IF STILL THE SAME OR NOT GREATLY IMPROVED, REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL IS DOWN TO THE FLOOR AND IS SOFT. BLED SYSTEM AND NO CHANGE; DID THE HSN-95/02C, AND THE PEDAL SANK MORE THAN AMOUNT GIVEN PER TIME, SO REPLACED MASTER, RE-BLED AND NO CHANGE YES

NONE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1828550	LANCEK	05/23/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL IS LOW	MODULATOR; REPLACE THE ABS MODULATOR
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 11,954

<b>Dealer #:</b> 207442	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66544A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TOM QUINLAN	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (925) 934-0530	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM QUINLAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM ERVIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WALNUT CREEK HONDA 1707 NORTH MAIN STREET WALNUT CREEK CA 94596		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (925) 934-0530	<b>Fax #:</b> (925) 476-4248	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/23/2006 LANCEK

1 05/23/06 15:20:17 ISIS:----->

2

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7 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

8 THIS PROBLEM?----->

9 IF YES, REPAIR DESCRIPTION?----->

10 05/23/06 15:20:59 LANCEK:----->

11 DUPLICATE?----->

12 ACCIDENTS?----->

13

14 IF YOU BLEED THE BRAKES THE PEDAL COMES UP?-->

15 REPLACE THE ABS MODULATOR

### Information from Dealer

CUSTOMER COMPLAINT OF BRAKE PEDAL SINKING 5842, FOUND INTERNAL BYPASS OF MASTER CYLINDER, REPLACED, THEN CONCERN OF POOR BRAKE FEEL AT 9300, BLED SYS TEM AND ROAD TESTED. CAME IN FOR LOF, MENTIONED PEDAL FELT POOR, SINKING I DROVE IT AND IT WAS BAD SEEMED ANOTHER MASTER BAD. ANY INPUT

YES

PRIOR REPLACEMENT THEN BLEED SYSTEM

CUST STATES THE BRAKE PEDAL FEELS LOW.

YES, HAVE REPLACED THE MASTER CYL.

YES THE CUST REAR ENDED A CAR, BUT THERE IS ONLY MINOR DAMAGE. THE CUST WAS OK!

YES



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1555450	GARYR	04/15/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL GOES TO FLOOR	MOD?; REPL	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,295

<b>Dealer #:</b> 208238	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66894A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM WILSON	<b>Training %:</b>	<b>Year:</b> 2004	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (509) 783-7171	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF TRI-CITIES		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 240.0HP	
6901 W. CLEARWATER AVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
KENNEWICK WA 99336		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (509) 783-7171	<b>Fax #:</b> (509) 783-1942	<b>Em Type:</b>	
<b>DPSM:</b> MARC MARTIN	<b>Zone/Dist:</b> 02D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/15/2005 GARYR

1 04/15/05 11:10:34 ISIS:----->

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8 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

9 THIS PROBLEM?----->

10 04/15/05 11:10:54 GARYR:----->

11 REPL MOD

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR. VERIFIED GOES ALMOST TO FLOOR PUMP IT UP OK. NO EXTERNAL LEAKS. HAD ANOTHER CAR SAME MODEL AND TYPE FOUND AIR IN BRAKE SYSTEM. BLEED BRAKES AND ACTUATED ABS/TCS AND BLEED MANUALLY. FIXED PROBLEM BUT CAME BACK AND HAD AIR AGAIN. REPLACED ABS MODULATOR FIXED PROBLEM. NEED TO KNOW IF SAME REPAIR NEEDED FOR THIS CAR.

NO

PE09-024

HONDA

7/24/2009

ATTACHMENT Q4

ACCORD V6 2005

FIELD REPORT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1674514	DAVEM	11/02/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	ABS MOD?;EXRCS ABS>RPLC MOD
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 18,545

<b>Dealer #:</b> 206663	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66835A	<b>Err:</b>
<b>Dir Cont:</b> LARRY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (405) 634-1486	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MICHAEL OLSTAD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LARRY DOANE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ESKRIDGE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
1030 I-240 ACCESS ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
OKLAHOMA CITY OK 73139		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (405) 634-1486	<b>Fax #:</b> (405) 631-3434	<b>Em Type:</b>	
<b>DPSM:</b> TONY DANG	<b>Zone/Dist:</b> 10B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/2/2005 DAVEM

1 11/02/05 07:36:13 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5 11/02/05 07:37:32 DAVEM:----->

6

7

8 EXRCS ABS?----->

9 EXRCS ABS, IF PDL COMES BACK, RPLC THE ABS

10 MOD----->

### Information from Dealer

YES

REPLACED BRAKE MASTER CYLINDER

WE BLEDD THE BRAKE AND IT WORK OK FOR A SHORT

WHILE AND IT KEEPS COMMING BACK FOR THE SAME

SOFT PDL

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2287387	KEITHC	03/01/2007	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 45,126

<b>Dealer #:</b> 207995	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66585A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LUZA HELMER	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (772) 567-3484	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RUDI PRETORIUS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASON PERUZZI		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VATLAND HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
700 U.S. HWY 1	FL 32962	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
VERO BEACH		<b>Engine #:</b> J30A43000292	<b>Trans #:</b> BAYA7000719
<b>Phone:</b> (772) 567-3484	<b>Fax #:</b> (772) 794-3784	<b>Em Type:</b>	
<b>DPSM:</b> MARUICE NARBONA	<b>Zone/Dist:</b> 07N	<b>RO #:</b> 102245	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/1/2007 7:32:40 AM KEITHC
- 1
  - 2
  - 3 IF IT WAS GOING TO THE FLOOR THE CAR WOULDN'T STOP,
  - 4 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL IS STILL GOING TO THE FLOOR  
 ANOTHER DEALER REPLACED M/C, I REPLACED THE M/C  
 AGAIN, 3 WEEKS AGO, STILL GOING TO FLOOR  
 PEDAL IS SOFT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1851373	DAVEM	06/20/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PDL SOFT	AIR IN MOD?;EXRCS ABS>RPLC MOD
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 17,740</span>

<b>Dealer #:</b> 206698	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66535A	<b>Err:</b>
<b>Dir Cont:</b> JOSEPH	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (631) 724-0500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KRISTEN TUCCI		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WILLIAM REUTER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NARDY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
559 MIDDLE COUNTY ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAINT JAMES NY 11780		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (631) 724-0500	<b>Fax #:</b> (631) 724-5981	<b>Em Type:</b>	
<b>DPSM:</b> RUSSELL BERSE	<b>Zone/Dist:</b> 05B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/20/2006 DAVEM

1 06/20/06 09:35:01 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 06/20/06 09:37:00 DAVEM:----->

6 VRFD?----->

7 EXRSC ABS?----->

8 EXRSC ABS, IF PDL COMES BACK, RPLC THE ABS

9 MOD----->

### Information from Dealer

BRAKE PEDAL NOT FIRM, WILL STOP CAR AFTER ALMOST FULL TRAVEL,

NO

SEE ABOVE, BRAKE SYSTEM CHKS OUT OK

YES

NOT YET

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1662094	DAVEM	10/11/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PDL LOW THEN HARD	ABS MOD?;EXRCS MOD AND MON
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 15,971

<b>Dealer #:</b> 206917	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66575A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> NICK STEMPER	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (414) 328-3500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MATTHEW SMEISKA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CRAIG MANKA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SCHLOSSMANN'S HONDA CITY		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
3450 SO. 108TH STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MILWAUKEE WI 53227		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (414) 328-3500	<b>Fax #:</b> (414) 328-3531	<b>Em Type:</b>	
<b>DPSM:</b> Wayne Nicklas	<b>Zone/Dist:</b> 08B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/11/2005 DAVEM

- 1 10/11/05 14:16:20 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 10/11/05 14:16:27 DAVEM:----->
- 6 low/hard?----->
- 7 WHAT HAS BEEN DONE?----->
- 8 EXRCS ABS?----->
- 9 EXRCS THE ABS AND MON----->

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR

YES

MASTER CYL AND FT CALIPERS

see above

YES

RPLCD THE MSTR AND CLPRS, SAME

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1493431	LANCEK	12/29/2004	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GOES TO THE FLOOR	ABS MODULATOR; EXERCISE ABS AND BLEED PER SM
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 3,114

<b>Dealer #:</b> 207343	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM665X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DARRIN PENWELL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (425) 643-3770	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RANDY EATON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA AUTO CENTER OF BELLEVUE 13291 S.E. 36TH STREET BELLEVUE WA 98006		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (425) 643-3770	<b>Fax #:</b> (425) 641-0795	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PETER HOLT	<b>Zone/Dist:</b> 02A	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/29/2004 LANCEK
- 1 12/29/04 15:03:35 ISIS:----->
  - 2
  - 3 12/29/04 15:03:46 LANCEK:----->
  - 4 WAS THE CUSTOMER IN ANY ACCIDENTS BECAUSE OF
  - 5 THIS CONDITION?----->
  - 6 EXERCISE THE ABS AND BLEED THE SYSTEM
  - 7 AS PER THE SM. PERF THIS 2-3X, IF THE PEDAL
  - 8 COMES BACK UP REPLACE THE ABS MODLATOR.
  - 9 PLEASE CALL BACK WITH FINDINGS.

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR NO LEAKS, REPLACED MASTER CYLINDER, 5TH TIME IN FOR THIS MASTER CYL HAS BEEN REPLACE 2X NO, THE CAR WILL STOP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1632935	TOMP	08/23/2005	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	HAVE TO PUMP BRAKES TO STOP	AIR OR ABS MODULATOR FAULTY; BLEED/REPLACE ABS?	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 1,352

<b>Dealer #:</b> 206602	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82635A	<b>Err:</b>
<b>Dir Cont:</b> DAVID GIDEON	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (713) 776-4800	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KELLY GOLDSBERRY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GREG DUCKWORTH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GILLMAN HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
10595 WSAMHOUSTON PK S		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
HOUSTON TX 77099		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (713) 776-4800	<b>Fax #:</b> (713) 776-7170	<b>Em Type:</b>	
<b>DPSM:</b> VERNON SAGE	<b>Zone/Dist:</b> 03C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/23/2005 TOMP
- 1 08/23/05 06:36:51 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6
  - 7 08/23/05 06:37:10 TOMP:----->
  - 8 HAS CAR EVER FAILED TO STOP?----->
  - 9 EXERCISE ABS, PRESSURE BLEED BRAKES.
  - 10 DOES PEDAL FEEL NORMAL?
  - 11 YES: REPLACE ABS MODULATOR
  - 12 NO: LOOK FOR OTHER CAUSES

### Information from Dealer

BRAKES HAVE TO BE PUMPED TO STOP- NOT A SMOOTH BRAKINIG

YES

REPLACED THE MASTER CYLINDER AND BL, EAD BRAKES. STOPPED FINE AFTER REPAIR.

DAVID:

NO



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1678264	CHRISV	11/08/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 23,828

<b>Dealer #:</b> 208047	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JASON	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (410) 243-7000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOHN DINATALE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GLENN HOLCOMB		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ANDERSON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
204 W. WARE STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BALTIMORE MD 21218		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (410) 243-7000	<b>Fax #:</b> (410) 889-7434	<b>Em Type:</b>	
<b>DPSM:</b> BILL	<b>Zone/Dist:</b> 06F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/8/2005 CHRISV

1 11/08/05 10:58:08 ISIS:----->

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9 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

10 THIS PROBLEM?----->

11 IF YES, REPAIR DESCRIPTION?----->

12

13 11/08/05 10:58:12 chrisv:----->

14 REPLACE ABS MOD

### Information from Dealer

VEHICLE'S BRAKE PEDAL SPONGY. REPLACED MASTER CYLINDER AND BLED BRAKE SYSTEM AT 7660 MILES.

VEHICLE RETURN FOR SAME COMPLAINT AT 23642 MILES. BLED BRAKE SYSTEM. PEDAL FEEL IS NORMAL AND DOES NOT SINK. CUSTOMER APPLIED BRAKES AT RED LIGHT AND VEHICLE DID NOT STOP AND HAD TOWED TO SHOP. PEDAL FEEL IS GOOD AND DOES NOT SINK WHEN ENGINE IS OFF. WHEN ENGINE IS RUNNING PEDAL FEEL IS SPONGY.

YES

HAD MASTER CYLINDER REPLACED AT 7660 MILES AND BRAKE BLED AT 23642 MILES.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1514225	ROSSL	02/03/2005	DAVEM	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	PDL FADES TO FLOOR INTERM	ABS MOD?;EXRCS ABS AND MON>RPLC MOD
4120	BRKE MSTR CYL,BOOSTR	
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 3,631

<b>Dealer #:</b> 206622	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MIKE CECIL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (502) 448-2820	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DALE GREATHOUSE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRANDON LACH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BOB MONTGOMERY DIXIE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5340 DIXIE HIGHWAY		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LOUISVILLE KY 40216		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (502) 448-2820	<b>Fax #:</b> (502) 447-3874	<b>Em Type:</b>	
<b>DPSM:</b> Larry Stipe	<b>Zone/Dist:</b> 04J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/3/2005 ROSSL
- 1 02/03/05 12:25:52 ISIS:----->
  - 2 02/03/05 12:25:57 ROSSL:----->
  - 3 TRANSFER TO GENERAL----->
  - 4 02/03/05 12:30:52 DAVEM:----->
  - 5 VRFY?----->
  - 6
  - 7 ONLY 1X?----->
  - 8 AFTER MARKET ACCESS OR MODS?----->
  - 9 BRAKE INSPECTION?----->
  - 10 BLEED BRAKES----->
  - 11 BLEED BRAKES AND ABS MOD AND MON----->

### Information from Dealer

BRAKE PEDAL FADING TO THE FLOOR SOMETIMES.

SEE ABOVE

YES, IT DID IT 1X AND IT FELT LIKE A BAD MSTR CYL

YES

NONE

YES, ALL CHKS OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1664697	KENE	10/17/2005	CHRISV	3

**Code**    **Original Complaint**  
P 4150    BRKE GOES TO FLOOR INTER

**Probable Cause/Solution**  
ABS MODULATOR; RPLC

**Resln Source:**    None  
**Status:**            N/A

**Date:**  
**Mileage:**    10,271

<b>Dealer #:</b> 207788	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66535A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROGER KNIGHT	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (940) 230-0003	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DARRELL GRIDER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LARRY WRIGHT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JIM MCNATT HONDA NORTH		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
4050 SOUTH I-35 E		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
DENTON TX 76210		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (972) 230-0003	<b>Fax #:</b> (940) 239-5373	<b>Em Type:</b>	
<b>DPSM:</b> AMY CLAWSON	<b>Zone/Dist:</b> 03G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

**Tech Line Suggests**

**Information from Dealer**

11/28/2005	KENE	
1	10/17/05 07:33:49 ISIS:----->	CUSTOMER CAME IN ON 9/28.05 WITH BRAKE PEDAL SOFT
2		AND FALLING TO FLOOR. ROAD TESTS SHOWED THAT THE
3		PEDAL WAS SOFT AND DID DROP SOME WHEN HOLDING
4		BRAKE
5		AT STOPS. MASTER CYCLENDER WAS REPLACED, ON TEST
6		DRIVE FOLLOWING REPAIRS IT WAS NOTED THAT PEDAL
7		WAS
8		HARD AS IF NO BOOST WAS BEING APPLIED. TESTS DID
9		SHOW SOME LOSE OF BOOST ASSIS SO BOOSTER WAS
10		REPLACED. TODAY THE CUSTOMER IS BACK STATING THAT
11		ON TWO OR THREE OCCATIONS THE PEDAL HAS GONE TO
12	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	FLOOR. BRAKES WERE COMPLETELY BLEED AFTER
13	THIS PROBLEM?----->	PREVIOUS
14	IF YES, REPAIR DESCRIPTION?----->	YES
15		REPAIRS. I KNOW THAT THERE WAS A MASTER
16		CYCLENDERPROBLEM ON THE 03 OR 04 MODELS AND WE
17		HAD
18	10/17/05 07:36:44 KENE:----->	TO REPL ACE THEM TWO OR THREE TIMES ON A COUPLE
19	CAN YOU DUP?----->	VEHICLES, ARE WE HAVING A PROBLEM AGAIN?
20	HAVE DPSM EVAL	ROGER
21	11/09/05 08:26:36 DAVEM:----->	NO
22		
23		THE PDL WAS SOFT AGAIN. PRVS WE BLEED AIR FROM
24		SYSTEM AND MADE THE PDL OK. CUST WAS ON A ROAD
25		TRIP AND BROKE HARD ENOUGH TO USE THE ABS AND
26	RPLC THE ABS MOD----->	IT WAS SOFT EVER SINCE THEN. WE BLED BRAKES
27	11/28/05 09:33:16 CHRISV:----->	AND THE PDL FIRM AGAIN
28		
29	GO OUT AND MOD THE ABS 4X THEN BLEED	ROB STEWERT F/E, WHATS THE BEST WAY TO BLEED
		THE BRAKES W/ ABS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1590700	PETERL	06/14/2005	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDAL	AIR IN SYSTEM; REPLACE ABS MODULATOR
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 3,223

<b>Dealer #:</b> 208325 <b>Dir Cont:</b> THOMAS RYAN <b>Serv Ph:</b> (954) 764-1100 <b>Serv Mgr:</b> PETER SAXON <b>Parts Mgr:</b> ROBERT GUIDO <b>Dir Name:</b> HOLMAN HONDA OF FT. LAUDERDALE 12 EAST SUNRISE BLVD. FORT LAUDERDALE FL 33304 <b>Phone:</b> (954) 764-1100 <b>DPSM:</b> DALE MEEKS <b>Previous Dealer/Contact</b>	<b>TZ:</b> EST <b>Training %:</b> <b>Extn:</b> <b>Fax #:</b> (954) 525-1837 <b>Zone/Dist:</b> 07P <b>Date</b>	<b>VIN:</b> 1HGCM82605A [REDACTED] <b>Year:</b> 2005 <b>Tran:</b> 5AT <b>Doors:</b> 2DR <b>Fact:</b> MARYSVILLE <b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L <b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, <b>Engine #:</b> <b>Em Type:</b> <b>RO #:</b> <b>Case Type:</b> Technical <b>W.O. #:</b>	<b>Err:</b> <b>Model:</b> ACCORD V6 <b>Trim:</b> EX-V6 <b>WD:</b> 2 <b>Country:</b> USA <b>Trans #:</b>
--	--	---	--

### Tech Line Suggests

6/14/2005 PETERL

1 06/14/05 12:20:21 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7 06/14/05 12:20:33 PETERL:----->

8

9

10

11 REPLACE THE ABS MOD

### Information from Dealer

PEDAL GOES TO FLOOR REPLACED M/C CYLINDER WHEN TO

FLOOR IN A FEW HUNDRED MILES REBLEED SYSTEM GOODFOR

A SHORT TIME AGAIN

YES

REPLACE M/C CYLINDER

COUPLE OF DAYS LATER BACK IN AGAIN WE REBLED AND IT WAS OK. NOW CAR WENT 200 MILES AND NOW BACK WE REBLED AND PEDAL IS UP AND IT FEELS GOOD AGAIN.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1816795	DAVEK	05/09/2006	PAULI	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE "FEEL"PRBLMS	ABS?; REPLACE KB 10759
		ResIn Source: None
		Status: P MAP
		Date: _____
		Mileage: 15,347

Dealer #:	208360	TZ:	PST	VIN:	1HGCM82635A [REDACTED]	Err:	
Dir Cont:	STEPHEN	Training %:		Year:	2005	Model:	ACCORD V6
Serv Ph:	(415) 927-0833	Extn:		Tran:	5AT	Trim:	EX-V6
Serv Mgr:	MERLE PARNELL			Doors:	2DR	WD:	2
Parts Mgr:	RICHARD NEWMAN			Fact:	MARYSVILLE	Country:	USA
Dir Name:	MARIN HONDA			Desc:	ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L		
	5880 PARADISE DRIVE			WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,		
	CORTE MADERA	CA 94925		Engine #:		Trans #:	
Phone:	(415) 927-0833	Fax #:	(415) 924-2301	Em Type:			
DPSM:	JASON SCHER	Zone/Dist:	12B	RO #:			
Previous Dealer/Contact		Date		Case Type:	Technical		
				W.O. #:			

### Tech Line Suggests

- 5/9/2006 DAVEK
- 1 05/09/06 16:47:00 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6 05/09/06 16:47:31 DAVEK:----->
  - 7 BLEEDING BRAKES FIX FOR SHORT TIME----->
  - 8 REPLAC ABS MODULATOR
  - 9 PEND TO PAUL FOR MODULATOR SHIPPING KB 10759
  - 10 05/10/06 09:05:16PAULI:----->
  - 11
  - 12 05/15/06 09:14:26 USERNAME:----->DICK
  - 13

### Information from Dealer

LOW BRAKE PEDAL, REPEAT COMPLAINT. AFTER BRAKES ARE BLEAD PEDAL IS NORMAL FOR ABOUT 1000 MILES.

YES  
BRAKE MASTER CYLINDER  
FEB 06 BLEED BRAKES.  
YES

WILL ARRANGE PRT>MAP, JEREMY GERRARD  
FAXED SHIP REQUEST

WE SENT PER A/B #7904-2907-0530

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1579976	PETERL	05/26/2005	LANCEK	4

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	SOFT/LOW BRAKE PEDAL	MSG: BLED BRAKES, PROBLEM REPAIRED	
		<b>ResIn Source:</b>	Message center
		<b>Status:</b>	N/A
		<b>Date:</b>	
		<b>Mileage:</b>	6,103

<b>Dealer #:</b> 208194	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM81675A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SCOTT JETT	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (423) 478-5301	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> THOMAS BARROW III		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICK WATKINS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF CLEVELAND 2701 S. LEE HIGHWAY CLEVELAND TN 37311		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (423) 478-5301	<b>Fax #:</b> (423) 473-6782	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Michael Murphey	<b>Zone/Dist:</b> 07B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

6/2/2005 PETERL

1 05/26/05 11:21:28 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 05/26/05 11:21:41 PETERL:----->

6 WHAT WAS DONE----->

7 BLEED THE BRAKES----->

8

9 BLEED BRAKES, RECHECK IF PEDAL COMES UP THEN DO

10 PANIC STOPS AND SEE IF IT FAILS

11 06/01/05 13:30:50 GARYR:----->

12

13 BLEED LF, IF AIR REPL THE MODULATOR

14 PEND TO JH

15 6/2/05 16:52:43 LANCEK:------(MSG)----->

16

### Information from Dealer

BRAKE PEDAL FEELS SOFT AND GOES TO THE FLOOR AT TIMES

NO

NOTHING YET JUST IN FOR SERVICE.

NO I DID NOT. I USED THE HDS AND CYCLED THE SOLENOIDS SO I KNOW THAT IS WORKING.

SCOTT, WENT 377 MI AND NOW BACK WITH A SOFT PEDAL.

SCOTT

BLEED BRAKES, PROBLEM REPAIRED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1875905	KENE	07/18/2006	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW 4X	VSA MODULATOR; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	P MAP
		<b>Date:</b>
		<b>Mileage:</b> 15,177

<b>Dealer #:</b> 208054	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM816X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM LACEY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (770) 924-9000	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SCOTT BAILEY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEITH PIERCE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HENNESSY HONDA OF WOODSTOCK 8931 HIGHWAY 92 WOODSTOCK GA 30189		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (770) 924-9000	<b>Fax #:</b> (770) 592-5768	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MELISSA MECHAN	<b>Zone/Dist:</b> 07E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

7/18/2006 KENE

- 1 07/18/06 13:47:38 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5
- 6 07/18/06 13:47:46 KENE:----->
- 7 AIR IN SYSTEM?----->
- 8 REPLACE VSA C/U
- 9 HAM is still interested in collecting after c/m ABS modulators  
that cause a low brake pedal for
- 10
- 11
- 12
- 13 CM VIN: 1HGCM66544A045404
- 14 07/19/06 11:09:12PAULI:----->
- 15
- 16 07/25/06 11:04:17PAULI:----->
- 17 09/15/06 12:53:49PAULI:----->

### Information from Dealer

BRAKE PEDAL LOW AND FEELS SOFT

YES

MASTER CYLINDER REPLACED AND HAVE HAD TO BLEED  
BRAKES TWICE AFTER MASTER CYLINDER REPLACEMENT  
4X IN FOR LOW PEDAL

YES

more analysis. Please pend the contact to PI so he  
can ship the faulty modulator directly to Jeremy  
Gerrard.

WILL ARRANGE PRT>MAP  
FAXED SHIP REQUEST  
NO CLM  
CLM 3911911 UPDATED AS RCVD 9/5/06



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1681759	KEITHC	11/14/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	POSS MODULATOR, EXCERSIZE ABS
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 7,520

<b>Dealer #:</b> 206675	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82615A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> RAY SKIBSKI	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (413) 788-4097	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL YUSCAVITCH		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BALISE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> BALISE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1371 RIVERDALE STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
W. SPRINGFIELD MA 01089		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (413) 788-4097	<b>Fax #:</b> (413) 746-1721	<b>Em Type:</b>	
<b>DPSM:</b> SUZI HENRY	<b>Zone/Dist:</b> 09E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/14/2005 KEITHC
- 1 11/14/05 12:43:48 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 11/14/05 12:44:45 KEITHC:----->
  - 6 EXCERSIZE ABS----->
  - 7 REPLACE MODULATOR----->

### Information from Dealer

- LOW PEDAL
- YES
- REPLACED MASTER CYLINDER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2275561	TOMP	02/13/2007	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	FAULTY ABS MODULATOR; REPLACEMENT	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 16,605

<b>Dealer #:</b> 206905	<b>TZ:</b> CST	<b>Training %:</b> 0	<b>VIN:</b> 1HGCM82645A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DACHELET RYAN			<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (920) 499-5483	<b>Extn:</b>		<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOHN GOEDKEN			<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ANDREW THOR			<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VAN'S HONDA			<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
2821 SOUTH ONEIDA ST.			<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GREEN BAY WI 54304			<b>Engine #:</b> J30A43035176	<b>Trans #:</b> BAYA7033545
<b>Phone:</b> (920) 499-5483	<b>Fax #:</b> (920) 499-0131		<b>Em Type:</b>	
<b>DPSM:</b> KELLY LYNNE	<b>Zone/Dist:</b> 08A		<b>RO #:</b> 141356	
<b>Previous Dealer/Contact</b>	<b>Date</b>		<b>Case Type:</b> Technical	
			<b>W.O. #:</b>	

### Tech Line Suggests

2/13/2007 6:15:44 AM TOMP

1

2

3 HAS CAR EVER FAILED TO STOP?

4 EXERCISE THE ABS, THEN PRESSURE BLEED THE SYSTEM.

5 DOES THE BRAKE PEDAL FEEL NORMAL?

6 YES: FAULTY ABS MODULATOR

7 NO: LOOK FOR OTHER CAUSE

### Information from Dealer

CAR CAME IN WITH BRAKE PEDAL THAT WENT ALL THE WAY TO THE FLOOR PUT NEW MASTER IN AND BLEED AND PEDAL WAS FINE NOW 2 WEEKS LATER SAME THING

RYAN:

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1731198	KENE	01/31/2006	PAULI	2

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE PEDAL GOES TO FLOOR	3/2: R&R ABS MOD
		ResIn Source: Spoke w/ Dealer
		Status: P MAP
		Date: Mileage: 27,354

Dealer #:	207975	TZ:	EST	VIN:	1HGCM66805A [REDACTED]	Err:	
Dir Cont:	DENNIS SISTO	Training %:		Year:	2005	Model:	ACCORD V6
Serv Ph:	(508) 336-7100	Extn:		Tran:	5AT	Trim:	EX-V6NV
Serv Mgr:	PETER SLOTA			Doors:	4DR	WD:	2
Parts Mgr:	TROY ESPINOLA			Fact:	MARYSVILLE	Country:	USA
Dir Name:	HERB CHAMBERS HONDA OF SEEKONK 185 TAUNTON AVENUE SEEKONK MA 02771			Desc:	ACCORD 4DR EX-V6 NAVI 6CYL		
Phone:	(508) 336-7100	Fax #:	(508) 336-7286	WhtBdy:	P/S, SUN ROOF, ABS, AIR BAG,		
DPSM:	BARRY ZOLL	Zone/Dist:	09F	Engine #:		Trans #:	
Previous Dealer/Contact		Date		Em Type:			
				RO #:			
				Case Type:	Technical		
				W.O. #:			

### Tech Line Suggests

- 2/28/2006 KENE
- 1 01/31/06 12:15:10 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 01/31/06 12:15:33 KENE:----->
  - 6 REPLACE MODULATOR
  - 7 Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.
  - 8 CM VIN: 1HGCM66544A045404
  - 9 01/31/06 13:22:50PAULI:----->
  - 10
  - 11 02/06/06 13:06:45PAULI:----->
  - 12 SAS
  - 13 02/28/06 16:42:16 AMYB:----->
  - 14 DENNIS SISTO
  - 15 2 GARDEN DR
  - 16 RIVERSIDE, RI 02915
  - 17 PENDED>AMYB:LIGHT>DONE
  - 18 03/02/06 10:32:44PAULI:----->
  - 19 CLM #358257----->
  - 20
  - 21
  - 22 03/07/06 09:52:36PAULI:----->
  - 23 03/13/06 09:27:29PAULI:----->

### Information from Dealer

- BRAKE PEDAL GOES TO FLOOR
- YES
- BRAKE PEDAL GOES TO FLOOR  
REPLACED THE MASTER CYL AND SAME
- WILL ARRANGE PRT>MAP  
FAXED SHIP REQUEST  
NO CLM FOR ABS MOD?
- SURVEY
- (\$1,735.63, PAID 3/1/06)  
57110-SDB-A22 (MODULATOR)  
FAXED SHIP REQUEST  
REFAXED SHIP REQUEST  
CLM #358257 UPDATED AS RCVD 2/23/06)

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1681408	KENE	11/14/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL" PRBLMS	MODULATOR; CHECK FOR AIR
		<b>Resin Source:</b> None
		<b>Status:</b> P MAP
		<b>Date:</b>
		<b>Mileage:</b> 14,297

<b>Dealer #:</b> 208358	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM826X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GARY SATO	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (408) 445-4422	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SHANNON SALVATIERRA		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN POSTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CAPITOL HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
745 W. CAPITOL EXPWAY.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAN JOSE CA 95136		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (408) 445-4422	<b>Fax #:</b> (408) 445-4420	<b>Em Type:</b>	
<b>DPSM:</b> KIM TOWER	<b>Zone/Dist:</b> 12G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/14/2005 KENE
- 1 11/14/05 09:29:05 ISIS:----->
- 2
- 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 4 THIS PROBLEM?----->
- 5 11/14/05 09:30:47 KENE:----->
- 6
- 7 POSSIBLE TCS C/U, CHECK FOR AIR AND VOLUME
- 8 11/14/05 13:30:03PAULI:----->
- 9
- 10
- 11 11/21/05 09:59:05PAULI:----->
- 12 11/21/05 09:59:34PAULI:----->
- 13
- 14 11/28/05 10:28:31PAULI:----->
- 15 (CLM #636301)

### Information from Dealer

BRAKE PEDAL LOW AND SPONGY BUT PUMPS UP. LEVEL FULL, NO LEAKS.

NO

WHEN YOU ACTIVATE THE ABS THE PEDAL GETS BETTER

Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.

FAXED SHIP REQUEST

NO CLM?

(VOICE>STEVE,DISPATCH)

FAXED SHIP REQUEST

DLR HAS DCS MSG TO SEND ABS MOD TO WPI

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2404451	JAMESH	07/24/2007	JAMESH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	POOR BRAKE PEDAL/AIR IN SYSTEM	MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 14,789

<b>Dealer #:</b> 208280	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81695A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PERRY TAM	<b>Training %:</b> 58	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (717) 848-2600	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM MANN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PAUL BEAUDUY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> APPLE HONDA 1212 LOUCKS ROAD YORK PA 17404		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (717) 848-2600	<b>Fax #:</b> (717) 845-6505	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> WALTER	<b>Zone/Dist:</b> 05M	<b>Engine #:</b> J30A43042773	<b>Trans #:</b> ATC63001653
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 45008	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/24/2007 10:23:54 AM JAMESH
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 WAS THERE AIR IN SYSTEM ON FIRST VISIT BEFORE ANY WORK HAD BEEN DONE?
  - 6 REPLACE ABS MODULATOR

### Information from Dealer

POOR BRAKES: BEEN 3RD TIME HERE NOW, WE REPLACED MASTERCYLDER ON 1ST TIME, AND IT CAME BACK IN 1000 MI, FIND OUT AIR IN THE SYSTEM AT 2ND TIME, ALSO COMPLETELY INSPECTED ALL BRAKE LINE, TIGHT ALL NUT , THERES NO LEAKING FIND, AND THIS TIME ONLY 1WEEK LATER, IT CAME BACK, THERES NO PADDEL AT ALL.

YES

REPLACE MASTERCYLDER AND BLEED THE BRAKES

KEEPS GETTING AIR IS SYSTEM

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1579156	CHRISV	05/25/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 3,333

<b>Dealer #:</b> 208121	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66595A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHAD HUSBANDS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (870) 863-5400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DANIEL TOLSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MIKE MCKNIGHT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TEETER HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1909 WEST HILLSBORO	<b>AR 71730</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
EL DORADO		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (870) 863-5400	<b>Fax #:</b> (870) 863-8840	<b>Em Type:</b>	
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/25/2005 CHRISV
- 1 05/25/05 11:13:41 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 05/25/05 11:13:44 chrisv:----->
  - 6 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

YES

REPLACED MASTER CYLINDER

CAR IS BACK FOR SAME PROB

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1899970	LANCEK	08/14/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL IS LOW	MODULATOR; EXERCISE THE ABS AND BLEED AS PER SM
		<b>Resin Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 14,537</span>

<b>Dealer #:</b> 208307	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82655A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DAN TALLEY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (615) 256-5656	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOSSELYN ADKINSON		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LEWIS KLEIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CREST HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
2215 ROSA L PARKS BLVD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
NASHVILLE TN 37228		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (615) 256-5656	<b>Fax #:</b> (615) 324-2988	<b>Em Type:</b>	
<b>DPSM:</b> CHRISTINE LANE	<b>Zone/Dist:</b> 07A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/14/2006 LANCEK

1 08/14/06 15:34:06 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 IF YES, REPAIR DESCRIPTION?----->

7

8

9 08/14/06 15:34:27 LANCEK:----->

10

11 EXERCISE THE ABS AND BLEED AS PER THE SM 2-3X,

12 IF THE PEDAL IS GOOD REPLACE THE MODULATOR.

### Information from Dealer

3RD TIME IN BRAKE PEDAL FADES TO THE FLOOR  
 INSTALLED TWO MASTER CYLINDERS AND ONE BRAKE  
 BOOSTER.

YES

REPLACED BRAKE MASTER CYLINDER FIRST VISIT MILAGE  
 11866 6-14-2006 SECOND VISIT MASTER CYLINDER AND  
 BRAKES BOOSTER MILAGE 14079 7-31-2006  
 THE BRAKE PEDAL IS LOW, HAVE REPLACED THE  
 MASTER CYL 2X, AND THE BOOSTER.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1711144	JIMH	01/05/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	POOR BRK PEDAL	ABS MODULATOR; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,495

<b>Dealer #:</b> 208197	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82755A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DONALD VOHRER	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (410) 893-0600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> THOMAS FIELDS		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEPHEN SYKES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SCHAEFER & STROHMINGER HONDA BEL AIR 1800 A BEL AIR ROAD FALLSTON MD 21047		<b>Desc:</b> ACCORD 2DR EX-V6 NAVI 6CYL	
<b>Phone:</b> (410) 893-0600	<b>Fax #:</b> (410) 803-0470	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/5/2006 JIMH
- 1 01/05/06 13:36:12 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7 01/05/06 13:36:34 JAMESH:----->
  - 8 DID YOU CHECK FOR AIR BEFORE THE FIRST
  - MODULATOR
  - 9 WAS REPLACED?----->
  - 10
  - 11 REPLACE THE ABS MODULATOR

### Information from Dealer

I HAVE REPLACED BRAKE MASTER CYLINDER 2 TIMES AND BRAKE PEDAL STARTS TO FADE AFTER DRIVING VEHICLE 5MILES.

YES

REPLACED BRAKE MASTER CYLINDER 11/14/05. WAS OK FOR AWHILE AFTER BOTH REPAIRS

YES, THERE WAS AIR THEN AND AFTER THE CUSTOMER TOOK IT WITH THE NEW MASTER CYLINDERS



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1646917	CHRISV	09/15/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	LOW PEDAL	ABS MOD; REPLACE		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 20,937

<b>Dealer #:</b> 208248	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM668X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DALE FULLBRIGHT	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (713) 464-7482	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> CHARLEY LEACH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BILL WALKER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GOODSON HONDA WEST 10250 OLD KATY ROAD HOUSTON TX 77043		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
<b>Phone:</b> (713) 464-7482	<b>Fax #:</b> (713) 464-2549	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> VERNON SAGE	<b>Zone/Dist:</b> 03C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/15/2005 CHRISV
- 1 09/15/05 13:03:59 ISIS:----->
  - 2 --- PEDAL FADES TO THE FLOOR --- 7/15 BLEED BRAKES
  - 3 ---9/02 HAD MASTER CYL REPLACED --- BOTH TIMES PEDAL WAS VERY LOW BEFORE REPAIR BUT GOOD PEDAL
  - 4
  - 5 --- AFTER A COUPLE OF WEEKS PEDAL GOES DOWN AGAIN --WHY?
  - 6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 7 THIS PROBLEM?----->
  - 8 IF YES, REPAIR DESCRIPTION?----->
  - 9 09/15/05 13:04:08 CHRISV:----->
  - 10 REPLACE ABS MOD

### Information from Dealer

VERY LOW PEDAL

AFTER REPAIR

YES

NOTED ABOVE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2260216	DAVEM	01/23/2007	PETERB	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE SOFT 2X	MSG: REPLACED ABS MODULATOR	
		<b>ResIn Source:</b> Message center	<b>Date:</b> 01/29/2007
		<b>Status:</b> N/A	<b>Mileage:</b> 14,758

<b>Dealer #:</b> 207385	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82655A	<b>Err:</b>
<b>Dir Cont:</b> YORK CHRISTIAN	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 965-8833	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ED RUBIO		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL WALSH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CASTLE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
6900 W.DEMPSTER STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MORTON GROVE IL 60053		<b>Engine #:</b> J30A43055133	<b>Trans #:</b> BAYA7052939
<b>Phone:</b> (847) 965-8833	<b>Fax #:</b> (847) 965-1903	<b>Em Type:</b>	
<b>DPSM:</b> MIKE CLARK	<b>Zone/Dist:</b> 08C	<b>RO #:</b> 253250	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/23/2007 12:16:29 PM DAVEM

1

2

3 ABS MOD YET?

4 EXRCS THE ABS, IF PDL COMES BACK, RPLC THE ABS MOD

### Information from Dealer

CAR CAME IN ON JUNE OF 06 WITH BRAKE PEDLE GOING TO FLOOR , FLUID VERY DIRTY CAR NOW HAS SAME PROBLEM PEDLE GOING TO FLOOR

SEE ABOVE

NO

OK

1/29/2007 8:53:36 AM PETERB

5 MSG

REPLACED ABS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2214892	KENE	12/05/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEELS LOW	ABS MODULATOR; HAVE DPSM EVALUATE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 11,493

<b>Dealer #:</b> 206735	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82665A	<b>Err:</b>
<b>Dir Cont:</b> MCGUIRE JOEY	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (757) 490-1111	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES KING		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DWAYNE ALBEE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CHECKERED FLAG HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
6541 VIRGINIA BEACH BL		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
NORFOLK VA 23502		<b>Engine #:</b> J30A43055162	<b>Trans #:</b> BAYA7052784
<b>Phone:</b> (757) 490-1111	<b>Fax #:</b> (757) 687-3455	<b>Em Type:</b>	
<b>DPSM:</b> JENNIFER KAMLER	<b>Zone/Dist:</b> 06H	<b>RO #:</b> 409733	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/5/2006 7:58:30 AM KENE

1

2 CAN YOU DUP

3 IF YOU CANT DUPLICATE HAVE YOUR DPSM EVALUATE THE MODULATOR

### Information from Dealer

C/S PADLE GOS TO THE FLOOR , NO DTC IN ABS OR ECM NO, WE REPLACED THE MASTER CYL 2X. THIS IS A CR CASE AND MY SHOP FORMAN WANTS TO REPLACE THE MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1804352	KENE	04/25/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL LOW	MODULATOR; CHECK FLUID VOLUME		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 16,846

<b>Dealer #:</b> 208160	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM81695A	<b>Err:</b>
<b>Dir Cont:</b> EDMOND DIAZ	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (925) 825-8000	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GARY ROBBINS		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BILL COOK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CONCORD HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1300 CONCORD AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CONCORD CA 94520		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (925) 825-8000	<b>Fax #:</b> (925) 676-3745	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/25/2006 KENE
- 1 04/25/06 12:12:22 ISIS:----->
  - 2 --ALMOST WENT TO THE FLOOR, VERIFIED CONCERN OF INTERMITTENT LOW PEDAL. SAW NO SIGNS OF LEAKS
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 04/25/06 12:12:35 KENE:----->
  - 7 CHECK FLUID VOLUME IF OK, REPLACE MODULATOR

### Information from Dealer

CUSTOMER STATES THAT BRAKE PEDAL FEELS SOFT FROM ANY OF THE COMPONENTS.

NO  
LOW PEDAL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2219888	MARKP	12/09/2006	MARKP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 30,004

<b>Dealer #:</b> 207442	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM81695A	<b>Err:</b>
<b>Dir Cont:</b> HEMSLEY SCOTT	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (925) 934-0530	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM QUINLAN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM ERVIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WALNUT CREEK HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0 HP 3.0	
1707 NORTH MAIN STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WALNUT CREEK CA 94596		<b>Engine #:</b> J30A43059763	<b>Trans #:</b> ATC63002591
<b>Phone:</b> (925) 934-0530	<b>Fax #:</b> (925) 476-4248	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b> 56061	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/9/2006 10:11:35 AM MARKP

- 1
- 2 WHAT HAVE YOU DONE
- 3 REPLACE THE ABS MODULATOR

### Information from Dealer

LOW PEDAL, LONG PEDAL TRAVEL, PUMPING BRINGS PEDAL UP. MASTER CYL WAS REPLACED AND BRAKES BLED TWICE ELSEWHERE. ALSO NOTED BRAKE BOOSTER NOT HOLDING VACUUM. LOSES VAC OVER 30 MINUTES. REMOVED CALIPERS TO SEE IF ANY OF THEM WERE HANGING UP. IT HAD A MC REPLACED AT CONCORD HONDA. IF YOU GET ON THEM HARD THEY FEEL NORMAL. IF YOU APPLY NORMAL THE PEDAL TRAVELS FURTHER THAN NORMAL GREAT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1862757	KEITHC	07/03/2006	AMYB	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SOFT	REPLACE MODULATOR	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 33,012

<b>Dealer #:</b> 206685	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM81695A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES PAIR	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (318) 212-1200	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DARYL OLIVER		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOBBY ROTHENBERGER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOLMES HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 240.0HP 3.0L	
1331 E BERTKOUNS		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SHREVEPORT LA 71105		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (318) 212-1200	<b>Fax #:</b> (318) 212-1398	<b>Em Type:</b>	
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/7/2006 KEITHC

1 07/03/06 12:09:27 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7 07/03/06 12:09:55 KEITHC:----->

8 REPLACE MODULATOR

9 08/07/06 10:22:37 AMYB:----->

10 JAMES PAIR

11 12825 HWY 789

12 KEITHVILLE, LA 71047

13 PENDED>AMYB:LIGHT>DONE

### Information from Dealer

C/S HAS TO PRESS BRAKE PEDAL ALL THE WAY TO THE FLOOR TO STOP.

YES

AIR IN LEFT BRAKE CALIPER,BLEED BRAKE SYSTEM AND MOLY-KOTE BRAKE PADS.

AIR IN SYSTEM

SURVEY

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1691473	KENE	12/01/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SPONGY	12/7: DLR R&R ABS MOD, NO COMPLAINTS
	<b>ResIn Source:</b>	Spoke w/ Dealer
	<b>Status:</b>	P MAP
		<b>Date:</b>
		<b>Mileage:</b> 24,035

<b>Dealer #:</b> 207450	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66885A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> THOMAS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (813) 935-8585	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> BUTCH GIVENS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARTY OTTO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TAMPA HONDA LAND 11000 NO. FLORIDA AVE. TAMPA FL 33612		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
<b>Phone:</b> (813) 935-8585	<b>Fax #:</b> (813) 935-2488	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DONALD LOGAN	<b>Zone/Dist:</b> 07M	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

12/1/2005 KENE

1 12/01/05 09:16:27 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7 12/01/05 09:16:44 KENE:----->

8 REPLACE VSA MODULATOR

9 pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.

10 12/01/05 12:25:37PAULI:----->

11 12/05/05 13:43:58PAULI:----->

12

13 12/07/05 14:33:11PAULI:----->

14

15

16

17 12/09/05 17:40:38PAULI:----->

18

### Information from Dealer

CUST STATES BRAKE MASTER CYLINDER RECENTLY REPLACED, HAS TO PUMP BRAKES TO GET THEM TO APPLY

YES

CUST STATES PEDAL GOES STRAIGHT TO THE FLOOR, MASTER CYLINDER WAS REPLACED WHEN YOU APPLY THE BRAKES ITS SPONGY

FAXED SHIP REQUEST

MSTR CYL RPLCD PER CLM #311831

NO CLM FOR ABS MOD?

EMILIO,ADVISOR

DONE, NO COMPLAINTS

REFAXED SHIP REQUEST>RHONDA,WARR

(PHONE # (813) 769-4482)

RHONDA

WE SENT PER A/B #8542-8097-8842

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1751803	DAVEK	02/23/2006	KENE	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW - TO FLOOR	ABS?; REPLACE
	<b>Resin Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 2,058

<b>Dealer #:</b> 206888	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (626) 359-8291	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KARL SANDER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROGER WEISS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SIERRA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1450 SO. SHAMROCK AVE.		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MONROVIA CA 91016		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (626) 359-8291	<b>Fax #:</b> (626) 932-5668	<b>Em Type:</b>	
<b>DPSM:</b> MARK BROWN	<b>Zone/Dist:</b> 01E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/24/2006 DAVEK

1 02/23/06 10:53:05 ISIS:----->

2

3

4

5

6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

7 THIS PROBLEM?----->

8 02/23/06 10:53:44 DAVEK:----->

9 ONLY ON A HILL----->

10

11

12

13

14

15 WE HAVE HAD ABS CAUSING LOW PEDAL. REPLACE

16 WORK W DPSM AND MNGR

17 02/24/06 10:00:59 KENE:----->

18 THEY NEED TO DUP TO PROPERLY DIAGNOSE, WE

HAVE

19 ONLY SEEN LOW AND SPONGEY PEDAL CAUSED BY

THE

20 VSA MODULATOR

### Information from Dealer

CUSTOMER STATES WHEN APPLYING BRAKES ON A HILL, PEDAL WILL GO TO THE FLOOR AFTER 20-30 SECONDS, AND VEHICLE WILL START ROLLING BACKWARDS IF BRAKES ARE NOT PUMPED.

UNABLE TO VERIFY! !

NO

I THINK IT MAY BE ON LEVEL. FROM TALKING TO CUST W I THINK IT HAPPNES OTHER TIMES. CUST THINKS THE NORMAL BOOSTER TRAVLE IS A PROBLEM. WE ARE NOT SURE IF THERE IS A PROBLEM OR CUST IS COMPLAINING OF NORMAL OPERATION. CUST IS OLDER AND NOT MAKING SENSE

DIANA M DPSM. WHAT DOES THE DEALER NEED TO DUP



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1762919	GARYR	03/08/2006	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GOES TO FLOOR	CONTAMINATED FLUID?; HAVE TESTED
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 18,902

<b>Dealer #:</b> 208200	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82735A	<b>Err:</b>
<b>Dir Cont:</b> KENNETH FOOR	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (313) 565-5100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MICHAEL ZASADNY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN OSTRANDER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LAFONTAINE HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 NAVI 6CYL	
2245 S. TELEGRAPH		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
DEARBORN MI 48124		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (313) 565-5100	<b>Fax #:</b> (313) 278-7614	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 2/4/09	<b>Zone/Dist:</b> 04B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/8/2006 GARYR
- 1 03/08/06 10:57:19 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 03/08/06 10:57:27 GARYR:----->
  - 5 TAKE A SAMPLE OF THE FLUID AND HAVE IT TESTED
  - 6 PER ASN
  - 7 IF FLUID IS OK THE ACTIVE THE ABS AND BLEED THE
  - 8 SYS. IF PEDAL FEELS NORMAL THE REPL MOD

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR.

NO

FLUID LOOKS LIKE IT IS CONTAMINATED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1867715	JIMH	07/10/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE SYSEM KEEPS GETING AIR	ABS MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 22,787

<b>Dealer #:</b> 208287	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82425A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DEREK PRIETO	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (310) 834-4773	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-SEV6
<b>Serv Mgr:</b> MATT BALIN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GERRY KAPILOFF		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CARSON HONDA		<b>Desc:</b> ACCORD 2DR LX-SEV6 6CYL 240.0HP	
1435 E. 223RD STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, USA	
CARSON CA 90745		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (310) 834-4773	<b>Fax #:</b> (310) 834-2368	<b>Em Type:</b>	
<b>DPSM:</b> JONAH ROHDE	<b>Zone/Dist:</b> 01F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/10/2006 JIMH
- 1 07/10/06 10:17:12 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 07/10/06 10:20:55 JAMESH:----->
  - 6 ANY LEAKS?----->
  - 7 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL SINKS.

YES

REPLACED MASTER CYLINDER.

AIR IN SYSTEM

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1756782	CHRISV	03/01/2006	JIMH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 7,233

<b>Dealer #:</b> 208161	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM82485A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MATTHEW	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (801) 553-5100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-SEV6
<b>Serv Mgr:</b> WILLIAM BROWN		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PEGGY ELLENBERGER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> STOCKTON TO MALONE HONDA 10860 SO.AUTOMALL DR. SANDY UT 84070		<b>Desc:</b> ACCORD 2DR LX-SEV6 6CYL 240.0HP	
<b>Phone:</b> (801) 553-5100	<b>Fax #:</b> (801) 553-5185	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, USA	<b>Engine #:</b>
<b>DPSM:</b> Kelly Goodwin	<b>Zone/Dist:</b> 10F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

4/12/2006 CHRISV

1 03/01/06 10:27:33 ISIS:----->

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11

12 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

13 THIS PROBLEM?----->

14 IF YES, REPAIR DESCRIPTION?----->

15

16

17 03/01/06 10:27:35 CHRISV:----->

18 REPLACE THE ABS MOD

19 04/12/06 13:06:09 JAMESH:----->

20

21 IF AIR RETURNS, REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL FADES, WILL RETURN SOLID IF PUMPED A COUPLE OF TIMES. FIRST REPAIR WAS TO REPLACE A BAD LEFT FRONT BRAKE CALIPER WHICH WAS LEAKING. VEHICLE RETURNED WITH THE SAME COMPLAINT 1 MONTH LATER. SYSTEM WAS BLED AGAIN. TECH STATED THAT AIR WAS FOUND IN LINES. THE MASTER CYLINDER WAS REPLACED 2 WEEKS LATER FOR SAME COMPLAINT. CAR IS BACK WITH SAME COMPLAINT 2.28 CUSTOMER STATED THAT THE FIRST FAILURE HAPPENED AFTER ABS WAS ACTIVATED WHILE DRIVING IN THE SNOW. NO FLUID LEAKAGE IS VISIBLE NOW

YES

REPLACED LEAKING LEFT FRONT CALIPER 12/22... REBLED SYSTEM 1.25...REPLACED BRAKE MASTER CYLINDER 2/11..

KELLY GOODWIN

PLEASE READ CONTACT AND ADVISE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1832914	KEITHC	05/30/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL TO FLOOR?	REPLACE MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 14,390

<b>Dealer #:</b> 207748	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82405A	<b>Err:</b>
<b>Dir Cont:</b> ROBERT G.	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (225) 298-4100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-SEV6
<b>Serv Mgr:</b> TODD BRANCH		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> THOMAS BRADFORD, JR		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TEAM HONDA		<b>Desc:</b> ACCORD 2DR LX-SEV6 6CYL 240.0HP	
6363 SIEGEN LANE	LA 70809	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, USA	
BATON ROUGE		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (225) 298-4100	<b>Fax #:</b> (225) 298-3209	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/30/2006 KEITHC
- 1 05/30/06 11:54:19 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6 05/30/06 11:55:23 KEITHC:----->
  - 7 REPLACE MODULATOR----->

### Information from Dealer

MASTER CYL. GOING TO FLOOR.

YES

PUT ONE ON AT 7000 MILES, ONE AT 11000 MILES AND IS GOING TO FLOOR AGAIN.

BACK AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1719575	GARYR	01/18/2006	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SOFT	MODULATOR?; REPL	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 7,123

<b>Dealer #:</b> 207001	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM824X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (708) 687-2800	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-SEV6
<b>Serv Mgr:</b> ARTHUR SCHAFFER		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOB MADIA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COMMUNITY HONDA OF ORLAND PARK 8340 W. 159TH STREET ORLAND PARK IL 60462		<b>Desc:</b> ACCORD 2DR LX-SEV6 6CYL 240.0HP	
<b>Phone:</b> (708) 687-2800	<b>Fax #:</b> (708) 364-2464	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, USA	<b>Engine #:</b>
<b>DPSM:</b> TIA MARIE BATTLE	<b>Zone/Dist:</b> 08F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

1/18/2006 GARYR

1 01/18/06 10:23:23 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7 01/18/06 10:23:38 GARYR:----->

8 REPL MODULATOR

### Information from Dealer

BREAK PEDAL GET SOFT OVER TIME.ABOUT EVERY 400 MILE.

YES

BLEED BREAKS AT 5869 MILES,MASTERCYC. AT6120 MILE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1800176	KEITHC	04/20/2006	AMYB	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW/SOFT	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,437

<b>Dealer #:</b> 207914	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66825A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANSON HINKLE	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (630) 833-7700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GRAND HONDA 300 W. GRAND AVENUE ELMHURST IL 60126		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
<b>Phone:</b> (630) 833-7700	<b>Fax #:</b> (630) 833-7753	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> GEORGE MARIS	<b>Zone/Dist:</b> 08E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

5/16/2006 KEITHC

1 04/20/06 06:11:43 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6 04/20/06 06:13:19 KEITHC:----->

7 REPLACE MODULATOR----->

8 05/16/06 13:18:04 AMYB:----->

9 ANSON HINKLE\*

10 2641 BREWER LN

11 WOODRIDGE, IL 60517

12 PENDED>AMYB:SD>DONE

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR. 2ND TIME. REPLACED 2 MASTER CYLINDERS.

YES

2 MASTER CYLINDERS

SURVEY

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1636913	JOHNB	08/29/2005	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW,3X	PRESS BLEED,EXERCISE ABS,PRESS BLEED;MODULATOR?
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 7,953

<b>Dealer #:</b> 208298	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66595A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> ALLEN CLAUSE	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (308) 632-8200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LANE SEIFERT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> REGANIS HONDA 1901 EAST OVERLAND SCOTTSBLUFF NE 69361		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (308) 632-8200	<b>Fax #:</b> (308) 635-3431	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RON CRISS	<b>Zone/Dist:</b> 10A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

8/29/2005 JOHNB

1 08/29/05 13:50:28 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5 08/29/05 13:50:56 JOHNB:----->

6

7 HOW ARE YOU BLEEDING THE SYSTEM----->

8 NNED TO PRESSURE BLEED AND RE-EVAL;IF PEDAL IMPROVES,GO TO A SAFE LOCATION AND EXERCISE THE ABS

9

10

11

12

### Information from Dealer

BRAKE PEADL GOES TO FLOOR

YES

MASTER CYLINDER TWICE

WE HAVE REPLACED 3 MASTERS AND IT EVENTUALLY RETURNS WITH LOW PEDAL AGAIN

PUMP BLEEDING

SEVERAL TIMES;THEN RETURN TO SHOP AND PRESSURE BLEED AGAIN;THEN NOTE FINAL RESULT AND PERFORMANCE;IF PROBLEM CONTINUES,REPLACE THE ABS MODULATOR AND PRESSURE BLEED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1585772	CHRISV	06/06/2005	RONM	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL AFTR M/C R&R	MSG: ABS MODULATOR FIXED PROB
		<b>Resln Source:</b> Message center
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 6,039

<b>Dealer #:</b> 206850	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66585A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GORDON CALEY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (724) 941-9101	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> YENKO HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
3663 NO. WASHINGTON RD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MCMURRAY PA 15317		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (724) 941-9101	<b>Fax #:</b> (724) 941-6589	<b>Em Type:</b>	
<b>DPSM:</b> BRUCE WILSON	<b>Zone/Dist:</b> 05N	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/20/2005 CHRISV
- 1 06/06/05 14:58:33 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7 06/06/05 14:58:37 CHRISV:----->
  - 8 REPLACE ABS MOD
  - 9 06/20/05 09:45:53KENTO:----(MSG CENTER)---->

### Information from Dealer

LOW BRAKE PEDAL.

YES

CAR PULLED BADLY, BLED BRAKE SYSTEM, REPLACED MASTER

CYL. @3335 MILES OK THEN. NOW PEDAL LOW LIKE AIR IN SYSTEM. VACUUM BLED SYSTEM, PEDAL STILL LOW.

ABS MODULATOR FIXED PROB



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1877909	JIMH	07/20/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE SYTEM GETS AIR IN IT	ABS MODULATOR; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 26,330

<b>Dealer #:</b> 207904	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66385A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GARY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (704) 552-2639	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> PENNY CHANDLER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GREGORY STOREY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HENDRICK HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
8901 SOUTH BOULEVARD		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
CHARLOTTE NC 28273		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (704) 552-2639	<b>Fax #:</b> (704) 552-3461	<b>Em Type:</b>	
<b>DPSM:</b> CEDRIC STONE	<b>Zone/Dist:</b> 06K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/20/2006 JIMH

1 07/20/06 10:12:16 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6 07/20/06 10:14:46 JAMESH:----->

7 HAS THERE BEEN ANY LEAKS IN THE SYSTEM?----->

8 WAS THERE AIR IN THE LINES ON THE FIRST VISIT?

9

10 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES SOFT AFTER APPROX 2 WEEKS. HAS HAD TWO MASTER CYL. AND BRAKES BLED SEVERAL TIMES.

YES

MASTER CYL, BLED BRAKES

NO

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2536547	KEITHC	01/18/2008	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW	REPLACE MODULATOR
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 25,500

<b>Dealer #:</b> 208272	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66595A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PAUL REMENAR	<b>Training %:</b> 59	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (845) 623-1200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DOMINICK GARRETSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ORLANDO RIVERA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF NANUET		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
10 ROUTE 304		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
NANUET NY 10954		<b>Engine #:</b> J30A43027687	<b>Trans #:</b> BAYA7026619
<b>Phone:</b> (845) 623-1200	<b>Fax #:</b> (845) 624-3588	<b>Em Type:</b>	
<b>DPSM:</b> Stefanie Senkiw	<b>Zone/Dist:</b> 05E	<b>RO #:</b> 125703	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/18/2008 10:29:58 AM KEITHC

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL GOING TO HE FLOOR MASTER WAS REPLACED AND SYS WAS BLED NO ABS LAMP ON YES  
MASTER CYL REPLACED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1544382	MIKEH	03/28/2005	MIKEH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SOFT/LOW 2XS	ABS MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 7,756

<b>Dealer #:</b> 208159	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM665X5A	<b>Err:</b>
<b>Dir Cont:</b> JOE BINGHAM	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (501) 227-7000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JASON SPILLER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ED HARPER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BALE HONDA 10 COLONEL GLENN COURT LITTLE ROCK AR 72210		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (501) 227-7000	<b>Fax #:</b> (501) 228-8114	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

3/28/2005 MIKEH

1 03/28/05 14:03:48 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 03/28/05 14:03:58 MIKEH:----->

6

7

8

9 IF YOU BLEED THE SYSTEM AGAIN AND THEN OK,

10 REPLACE THE ABS MODULATOR----->

11

### Information from Dealer

BRAKE PEDAL SOFT,BLEED BRAKES WAS FINE FOR 3000 MILES CAME BACK IN FOR SAME PROBLEM

NO

BRAKE PEDAL VERY LOW AGAIN. LAST TIME 4000 MILES AGO I BLEED THE BRAKES AND WAS NORMAL. NOW BACK WITH SAME PROBLEM. REPLACE MASTER CYL?

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1672349	RAYDAVIS	10/28/2005	CHRISV	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDAL	ABS MOD; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 14,606

<b>Dealer #:</b> 206685	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66595A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL RHODES	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (318) 212-1200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DARYL OLIVER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOBBY ROTHENBERGER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOLMES HONDA 1331 E BERTKOUNS SHREVEPORT LA 71105		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (318) 212-1200	<b>Fax #:</b> (318) 212-1398	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/16/2005 RAYDAVIS
- 1 10/28/05 13:03:49 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 10/28/05 13:03:59 rayd:----->
  - 5 IS THERE ANY PEDAL OR DOES THE PEDAL SINK TO
  - 6 THE FLOOR RIGHT AWAY?----->
  - 7 EXERCISE THE ABS, IF THE PEDAL COMES UP,  
REPLACE
  - 8 THE MODULATOR----->
  - 9 11/16/05 10:37:46 ISIS:----->
  - 10
  - 11
  - 12 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 13 THIS PROBLEM?----->
  - 14 IF YES, REPAIR DESCRIPTION?----->
  - 15 11/16/05 10:38:22 CHRISV:----->
  - 16 YES

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR AND FEELS SOFT.

NO

SINKS

C/S BRAKE PEDAL GOES TO THE FLOOR , REPLACED  
MASTER CYLINDER ON 10/27/05 PER TECH LINE SHOULD I  
REPLACE MODULATOR PUMP?

YES

REPLACED MASTER CYLINDER ON 10/27/05  
JACOB, DID YOU WANT US TO REPLACE THE ABS MOD

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2679715	KENE	09/02/2008	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEELS LOW	TECH ERROR; CHECK MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 94,758

<b>Dealer #:</b> 208436	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66815A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> QUANG TRAN	<b>Training %:</b> 49	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (714) 547-3555	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> JOHN MARKER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN BEYER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FREEWAY HONDA 1505 AUTO MALL DRIVE SANTA ANA CA 92705		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL 240.0	
<b>Phone:</b> (714) 547-3555	<b>Fax #:</b> 7146675147	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> TIMOTHY CRAIN	<b>Zone/Dist:</b> 01H	<b>Engine #:</b> J30A43029313	<b>Trans #:</b> BAYA7028208
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 55964	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/2/2008 8:48:52 AM KENE
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 WAS THE PEDAL OK BEFORE BRAKE JOB
  - 4 THEN PADS NOT SEATED OR TECH ERROR

### Information from Dealer

BRAKE PEDAL LOW AND SOFT AFTER FRONT AND REAR BRAKE JOB. BLED SYSTEM TWICE, THEN REPLACED MASTER CYLINDER BUT STILL THE SAME. BULLITEN 07-045 WA ALSO PERFORMED.

NO  
YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1754796	JIMH	02/27/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO THE FLOOR	ABS MODULATOR; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 16,828

<b>Dealer #:</b> 208263	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66325A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JASON TAN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (714) 777-4100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> COREY SMITH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL GLORIOSO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WEIR CANYON HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
8323 EAST LA PALMA AVE	CA 92807	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (714) 777-4100	<b>Fax #:</b> (714) 777-5934	<b>Em Type:</b>	
<b>DPSM:</b> TIMOTHY CRAIN	<b>Zone/Dist:</b> 01H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/27/2006 JIMH
- 1 02/27/06 14:14:20 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 02/27/06 14:14:41 JAMESH:----->
  - 6 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR

YES

BRAKE MASTER AND FRONT BRAKE CALIPERS REPLACED  
THE PEDAL SINKS INTERMITANTLY

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1745751	KENE	02/16/2006	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL GOES TO LOW	MODULATOR; REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P MAP	<b>Mileage:</b> 1,084

<b>Dealer #:</b> 206719	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66855A	<b>Err:</b>
<b>Dir Cont:</b> MARIO S	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (718) 507-5000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MIKE TIMPONE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PAUL ACCIARITO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PARAGON HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
57-02 NORTHERN BLVD.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WOODSIDE NY 11377		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (718) 507-5000	<b>Fax #:</b> (718) 426-0299	<b>Em Type:</b>	
<b>DPSM:</b> JOHN POMPILE	<b>Zone/Dist:</b> 05A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

2/16/2006	KENE	
1	02/16/06 10:34:41 KENE:----->	BRAKE FLUID LOW. WE HAVE REPLACED THE MASTER
2		CYL 2X
3	WHY DID YOU REPLACE MASTER 2X?----->	DONT KNOW
4	CAN YOU DUP LOW PEDAL?----->	YES
5	REPLACE MODULATOR	
6	Please pend the contact to PI so he can ship	
7	the faulty modulator directly to Jeremy Gerrard.	
8	02/16/06 10:47:37PAULI:----->	WILL ARRANGE PRT>MAP
9		FAXED SHIP REQUEST
10	02/17/06 16:16:03PAULI:----->	KEVIN
11		WE SENT PER A/B #8467-8383-7947

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2320950	JOHNB	04/10/2007	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	PRESSURE BLEED, EXERCISE ABS, PRESS BLEED AGAIN
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 40,101

<b>Dealer #:</b> 208251	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66565A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> HORTH HAK	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (609) 683-0722	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> FRANK MOMROCK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH LABRAKE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF PRINCETON		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
987 STATE ROAD, RT.206		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
PRINCETON NJ 08540		<b>Engine #:</b> J30A43031059	<b>Trans #:</b> BAYA7029894
<b>Phone:</b> (609) 683-0722	<b>Fax #:</b> (609) 683-4302	<b>Em Type:</b>	
<b>DPSM:</b> BILL HALLSWORTH	<b>Zone/Dist:</b> 05G	<b>RO #:</b> 214062	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/10/2007 9:30:53 AM                      JOHNB

- 1
- 2 THIS IS LOW PEDAL WHEN TRYING TO STOP THE VEHICLE ,OR WHEN ALREADY STOPPED
- 3 BRAKE PADS OK
- 4 PRESSURE BLEED SYSTEM, THEN EXERCISE ABS SEVERAL TIMES, THEN PRESSURE BLEED AGAIN; IF PROBLEM RE-OCCURS, REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL SINKS TO FLOOR HAD MASTER CYL REPLACED BY OTHER DEALERSHIP . WE REPLACED MASTER CYL ALSO FLUSHED ALL BRAKE LINES OUT AND TRIED TO ADJUST PUSH ROD ON BRAKE PEDAL TRYING TO STOP

YES



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1720694	JOHNB	01/19/2006	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SOFT,LOW	PRESS BLEED,EXERCISE ABS,PRESS BLEED;RE-EVAL;CB
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 15,148

<b>Dealer #:</b> 206773	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66585A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LONDON POLLARD	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (417) 882-3900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JOHN PULLIAM		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHERYL BALENTINE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DON WESSEL HONDA 3520 SO. CAMPBELL ST. SPRINGFIELD MO 65807		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (417) 882-3900	<b>Fax #:</b> (417) 841-1693	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> PAUL SEVERSON	<b>Zone/Dist:</b> 08M	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/19/2006 JOHN B
- 1 01/19/06 09:21:32 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 01/19/06 09:26:24 JOHNB:----->
  - 6 SO THIS IS A----->
  - 7 PRESSURE BLEED SYSTEM,THEN EXERCISE ABS IN A  
SAFE LOCATION;THEN PRESSURE BLEED  
AGAIN;RE-EVAL
  - 8

### Information from Dealer

- BRAKE PEDAL SINKS TO THE FLOOR
- YES
- REPLACED MASTER CYLINDER
- ANY KNOWN
- LOW SOFT PEDAL BRAKING AND AT STOPS
- PEDAL;IF SAME,THEN POSS ABS MODULATOR?

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1785076	DAVEK	04/03/2006	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	SPUNGY PEDAL AIR IN LINES	ABS?; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,428

<b>Dealer #:</b> 208390	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66325A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GORDON DAMERY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (630) 851-5700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> JOE NAVARRE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOE JARMUSZ SR		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VALLEY HONDA		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
4173 ODGEN AVENUE	IL 60504	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>Phone:</b> (630) 851-5700	<b>Fax #:</b> (630) 851-5925	<b>Engine #:</b>	<b>Trans #:</b>
<b>DPSM:</b> WILLIAM MCKEE	<b>Zone/Dist:</b> 08D	<b>Em Type:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/3/2006 DAVEK

1 04/03/06 13:34:32 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 04/03/06 13:35:16 DAVEK:----->

7

8 REPLACE ABS MODULATOR

9 PEND TO PAUL FOR SHIPPING TO HAM KB 10759

10

11

### Information from Dealer

SPONGY PEDEL HAS AIR IN RF AND LR CALIPERS

YES

MASTERCYL HAS BEEN REPLACED AND SYSTEM BLED SEVEREL

TIMES AND AIR KEEPS COMING BACK

WILL LAST 7 DAYS TILL COMES BACK. HAD PROBLEM SINCE 5K. KEEPS GOMMING BACK W AIR IN LINES.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2757477	CHRISV	01/15/2009	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	TECH ERROR; BLEED AND RECK	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 56,670

<b>Dealer #:</b> 207128	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66535A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN DECKER	<b>Training %:</b> 94	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (330) 644-3322	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES GARNER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID SMITH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PARK HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
951 INTERSTATE PARKWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
AKRON OH 44312		<b>Engine #:</b> J30A43032658	<b>Trans #:</b> BAYA7031582
<b>Phone:</b> (330) 644-3322	<b>Fax #:</b> 3306444520	<b>Em Type:</b>	
<b>DPSM:</b> RON HOPKINS	<b>Zone/Dist:</b> 04F	<b>RO #:</b> 319218	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/15/2009 6:15:08 AM      CHRISV
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 SOUNDS LIKE IT WAS NOT BLEED GOOD ENOUGH.  
REBLEED AND RECK

### Information from Dealer

VEH CAME IN ON 29 DEC WITH LOW BRAKE PEDAL, BLEAD SYSTEM AND ORDERED ABS MODULATOR PER BULLETIN 07-045. 31 DEC REPLACED MODULATOR, PEDAL FELT NORMAL. VEH CAME BACK 15 JAN WITH LOW PEDAL. HAD AIR IN RIGHT FT CALIPER. SEE NO LEAKS.

YES

BULLETIN 07-045 ABS MODULATOR.

# Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1776451	JIMH	03/23/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	CUSTOMER STATES BRAKE PEDAL FE	ABS MODULATOR; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 21,868

<b>Dealer #:</b> 206568	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66505A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL DIEP	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (310) 264-4900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ALVIN FIKE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> IVAN GUTIERREZ SOTO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF SANTA MONICA 1720 SANTA MONICA BLVD SANTA MONICA CA 90404		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (310) 264-4900	<b>Fax #:</b> (310) 828-1159	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> WALTER ADAMS	<b>Zone/Dist:</b> 01D	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

## Tech Line Suggests

- 3/23/2006 JIMH
- 03/23/06 12:03:09 ISIS:----->
  - HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - THIS PROBLEM?----->
  - 03/23/06 12:03:36 JAMESH:----->
  - LEAKS OR PREVIOUS WORK?----->
  - CAN YOU DUPLICATE?----->
  - REPLACE THE ABS MODULATOR
  -

## Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS LOW

NO

PEDAL IS LOWER THAN USUALL INTERMITANTLY

NO

YES, INTERMITANTLY

# Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1623590	KENE	08/08/2005	KENE	1

**Code** Original Complaint  
P 4150 BRKE PEDAL LOW

**Probable Cause/Solution**  
MODULATOR; CHECK FOR AIR IN SYSTEM

**ResIn Source:** None

**Date:**

**Status:** N/A

**Mileage:** 5,722

<b>Dealer #:</b> 206806	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66555A	<b>Err:</b>
<b>Dir Cont:</b> ROBERT HABBEN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (651) 484-0231	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JIM BONNEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM HUGHES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BUERKLE HONDA 3360 N. HIGHWAY 61 SAINT PAUL MN 55110		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (651) 484-0231	<b>Fax #:</b> (651) 484-1970	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

## Tech Line Suggests

8/8/2005

KENE

- 08/08/05 09:33:17 ISIS:----->
- 
- HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- THIS PROBLEM?----->
- 08/08/05 09:34:07 KENE:----->
- CHECK FOR AIR?----->
- IF AIR IN SYSTEM REPLACE ABS MODULATOR

## Information from Dealer

BRAKE PEDAL GOES LOW TO FLOOR. ABS ENGAGES ON  
NORMAL STOP. SUSPECT ABS UNIT????  
NO  
PEDAL IS LOW  
DID NOT TRY

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2360382	KEITHC	05/30/2007	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 26,606

<b>Dealer #:</b> 208446	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66585A	<b>Err:</b>
<b>Dir Cont:</b> KEVIN	<b>Training %:</b> 70	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b>	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAN MATHWIG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KLAUS TRIESELNANN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WALSER HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
14800 BUCK HILL ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BURNSVILLE MN 55306		<b>Engine #:</b> J30A43036020	<b>Trans #:</b> BAYA7034607
<b>Phone:</b> (952) 892-1100	<b>Fax #:</b> 952-8923521	<b>Em Type:</b>	
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>RO #:</b> 606447	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/30/2007 12:03:20 PM KEITHC

- 1
- 2 WHATS BEEN DONE
- 3 REPLACE MODULATOR

### Information from Dealer

BRAKES GOES TO FLOOR MOST OF TIME  
M/C, BOOSTER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1648023	KEITHC	09/19/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	POSS MODULATOR, REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,784

<b>Dealer #:</b> 207357	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66535A	<b>Err:</b>
<b>Dlr Cont:</b> DANA FORNSHELL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (937) 426-9564	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHRISTOPHER NOLAND		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARY BRACE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> HIDY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2300 HELLER DRIVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BEAVERCREEK OH 45434		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (937) 426-9564	<b>Fax #:</b> (937) 427-6067	<b>Em Type:</b>	
<b>DPSM:</b> MARK KELLEY	<b>Zone/Dist:</b> 04L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/19/2005 KEITHC
- 1 09/19/05 06:59:14 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 09/19/05 06:59:44 KEITHC:----->
  - 5 EXCERSIZE ABS, IF IT GETS BETTER, REPLACE  
MODULATOR

### Information from Dealer

BRAKE PEDAL GOING TO FAR DOWN

NO

REPLACED M/C, 2X

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1972818	RAYD	11/06/2006	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	MODULATOR?; EXERCISE ABS, REPLACE MODULATOR
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 32,322</span>

<b>Dealer #:</b> 208269	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66525A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> JOHN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (928) 774-5246	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> HERBERT SANTA MARIA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIM MCKEE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> FLAGSTAFF HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5199 TEST DRIVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
FLAGSTAFF	AZ 86004	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (928) 774-5246	<b>Fax #:</b> (928) 774-5240	<b>Em Type:</b>	
<b>DPSM:</b> PAT THOMAS	<b>Zone/Dist:</b> 10H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

11/6/2006	RAYD
1 11/06/06 08:57:35 RAYD:----->	BRAKE PEDAL GOES TO THE FLOOR
2 WHAT HAVE YOU DONE SO FAR?----->	REPLACED 4 MASTER CYLS
3 WILL THE BRAKES STOP THE CAR?----->	YES
4 EXERCISE THE ABS, IF THE PEDAL COMES UP, REPLACE	
5 THE MODULATOR----->	



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1922918	RAYD	09/11/2006	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	UNABLE TO DUPLICATE TODAY;FAXED KB3764 TO DEALER
		<b>Resln Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 13,771

<b>Dealer #:</b> 207767	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66585A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANTONIO CORTEZ	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (714) 890-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RANDY HICKERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK KOZEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA WORLD		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
13600 BEACH BLVD.	CA 92683	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WESTMINSTER		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (714) 890-8900	<b>Fax #:</b> (714) 898-4796	<b>Em Type:</b>	
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/11/2006 RAYD

1 09/11/06 10:44:19 ISIS:----->

2

3

4

5

6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

7 THIS PROBLEM?----->

8 IF YES, REPAIR DESCRIPTION?----->

9 09/11/06 10:44:41 RAYD:----->

10 CAN YOU DUPLICATE THIS----->

11 WHAT DOES THAT MEAN?----->

12 WHEN DID YOU SEE IT LAST?----->

13

14 YOU CANT DUPLICATE A PROBLEM THOUGH, WILL FAX

15 PROCEEDURE TO INSPECT THE CAR,MAKE SURE YOU

DOCUMENT

16 ALL YOUR FINDINGS, IF YOU CAN DUPLICATE A

PROBLEM

17 EXERCISE THE ABS, IF THE PEDAL COMES UP,

REPLACE

18 THE MODULATOR----->

19

### Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL SINKS TO THE FLOORWHEN APPLYING THE BRAKES,SAYS IF BRAKES ARE PUMPE D THE PRESSURE WILL COME BACK. THE MASTER CYLINDERWAS REPLACE TWICE IN THE PASS. THE PROBLEM IS STI LL PRESENT...ANY SUGGESTIONS?

YES

SAME AS ABOVE

VERY MINOR

ITS GOOD TODAY

8/29, MY SHOP FOREMAN TOLD ME TO CALL, THAT IT MIGHT NEED A MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1829747	GARYR	05/24/2006	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SINKS	REPL MOD, ACTIVATE, BLEED	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 3,277

<b>Dealer #:</b> 206541	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66505A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BILLY VEGA	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (818) 244-8674	<b>Extn:</b> 124	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT MCRANN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> COLONIAL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
144 S. GLENDALE AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GLENDALE CA 91205		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (818) 244-8674	<b>Fax #:</b> (818) 244-8677	<b>Em Type:</b>	
<b>DPSM:</b> MARK BROWN	<b>Zone/Dist:</b> 01E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/24/2006 GARYR
- 1 05/24/06 15:37:30 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7 05/24/06 15:37:39 GARYR:----->
  - 8 REPL MOD, ACTIVATE ABS AND BLEED AGAIN

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR

YES

RAPLACED BRAKE MASTER CYLINDER TIGHENED  
 LINES TO PROPORTINING VALVE AND BLED BRAKE SYSTEM  
 AT ALL FOUR WHEELS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1794351	DAVEM	04/13/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PDL LOW INTERM	ABS MOD;RPLC THE ABS MOD		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 18,161

<b>Dealer #:</b> 207722	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66525A	<b>Err:</b>
<b>Dir Cont:</b> JR CHARLES	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (409) 981-1263	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RON CRAWFORD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEVE PATTERSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TWIN CITY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
10545 HIGHWAY 69		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
PORT ARTHUR TX 77640		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (409) 981-1263	<b>Fax #:</b> (409) 981-1227	<b>Em Type:</b>	
<b>DPSM:</b> ERIC PIZZECK	<b>Zone/Dist:</b> 03J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/13/2006 DAVEM
- 1 04/13/06 07:54:33 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 04/13/06 07:54:41 DAVEM:----->
  - 6
  - 7
  - 8 RPLC THE ABS MOD----->

### Information from Dealer

WHEN BRAKING PEDAL IS SOFT

YES

BRAKE PEDAL GOES TO THE FLOOR

LOW PDL, STOPS OK NEAR THE FLOOR. WE RPLCD THE

MSTR LAST YEAR MNY X FOR AIR IN THE SYSTEM AND

BLEEDING FIXES IT FOR A SHORT TIME

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1620430	TOMP	08/02/2005	PAULI	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE "FEEL"PRBLMS	FAULTY ABS MODULATOR;EXERCISE/BLEED/REPLACE?		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	P MAP	<b>Mileage:</b> 8,055

<b>Dealer #:</b> 207838	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66375A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GARY WILLIAMS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 412-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> CHRIS NOBLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WALT REED		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF EL CERRITO		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
11755 SAN PABLO AVENUE		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
EL CERRITO CA 94530		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (510) 412-6100	<b>Fax #:</b> (510) 232-5475	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

Tech Line Suggests

Information from Dealer

8/3/2005	TOMP	
1	08/02/05 12:45:38 ISIS:----->	4TH VISIT... 1ST TIME .WAS STATED
2		NORMAL...2ND. TIME MASTER-CYL. REPLACED...
3		3RD VISIT BLEED BRAKES/FOUND AIR IN
4		SYSTEM..4TH NOW DID CONFIRM PEDAL IS VERY
5		LOW.. NOT LEAKS SEEN
6	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
7	THIS PROBLEM?----->	YES
8	IF YES, REPAIR DESCRIPTION?----->	MASTER CYL. REPLACED... SYSTEM BLEED AGAIN
9	08/02/05 12:45:53 TOMP:----->	GARY:
10	WHAT IS THE PROBLEM?----->	BRAKE PEDAL SINKS QUICKLY...
11	CAN YOU DUPLICATE/VERIFY THE COMPLAINT?	
12		YES BRAKE PEDAL IS VERY LOW.
13	HAS CAR EVER FAILED TO STOP?----->	NO; BUT PEDAL IS LOW...
14	TEST DRIVE CAR AND EXERCISE ABS SEVERAL TIMES	
15	FROM 40 TO 0 MPH. DOES THE BRAKE PEDAL FEEL	
16	NORMAL NOW?	
17	YES: FAULTY ABS MODULATOR	
18	NO: PRESSURE BLEED THE BRAKES.	
19	DOES THE PEDAL FEEL NORMAL AFTER BLEEDING	
	BRAKES?	
20	YES: FAULTY ABS MODULATOR	
21	NO: LOOK FOR OTHER CAUSES.	
22	REFER TO 10759 LOW BRAKE PEDAL	
23	(SHIP MODULATOR TO HAM WPI)	
24	08/02/05 14:16:51PAULI:----->	WILL ARRANGE PRPTS>MAP, JEREMY GERRARD
25		FAXED SHIP REQUEST
26	08/03/05 15:27:55 RAYD:----->	GARY
27	08/03/05 15:22:49 ISIS:----->	REPLACED ABS MODULATOR.. NOW TCS LIGHT ON... NO
28		CODES STORED
29	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
30	THIS PROBLEM?----->	YES
31	IF YES, REPAIR DESCRIPTION?----->	MASTER- CYL 1ST.. NOW ABS MODULATOR
32	DID YOU FOLLOW THE INSTALLATION INSTRUCTIONS IN	
33	THE S/MANUAL----->	YES
34	DID YOU DO STEP 7?----->	WHAT IS THAT
35	SENSOR NEUTRAL POSITION MEMORIZATION?----->	NO
36	REFERED TO S/MANUAL----->	
37	08/08/05 10:38:52PAULI:----->	NO CLM FOR ABS MOD R&R
38	08/08/05 12:28:59PAULI:----->	REFAXED REQUEST>WALT,PRTS
39	08/09/05 11:58:36PAULI:----->	JOE
40		WE ARE SENDING PER A/B #8525-3534-1418

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1983568	KEITHC	11/16/2006	JOHNB	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 5,984

<b>Dealer #:</b> 208222	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BOB CASSIDY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (309) 692-3200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CRAIG CANFIELD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BOB LINDSAY HONDA 900 W. PIONEER PKWY. PEORIA IL 61615		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (309) 692-3200	<b>Fax #:</b> (309) 692-0159	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> David Jackson	<b>Zone/Dist:</b> 08K	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/16/2006 KEITHC
- 1 11/16/06 06:57:29 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 11/16/06 06:58:34 KEITHC:----->
  - 6 DID THAT FIX IT FOR AWHILE----->
  - 7 POSS MODULATOR----->
  - 8 11/16/06 07:07:49 JOHNB:----->
  - 9 DOES THE PEDAL TOUCH THE FLOOR----->
  - 10 SO THE PEDAL DROPS LOW----->
  - 11 THEN LIKELY MODULATOR;REPLACE,PRESSURE  
BLEED,EXERCISE AND PRESSURE BLEED AGAIN
  - 12

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR,

YES

REPLACED MASTER CYLINDER TWICE BY OTHER TECH

YES

PEDAL STILL TO FLOOR EVEN WITH ENGINE OFF

NO

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1686909	PETERL	11/22/2005	PETERL	1

**Code**    **Original Complaint**  
P 4150    LOW BRAKE PEDAL

**Probable Cause/Solution**  
MODULATOR; DO PANIC STOPS

**ResIn Source:**    None  
**Status:**            N/A

**Date:**  
**Mileage:**    9,658

<b>Dealer #:</b> 208317	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PETER KOCOTOS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (609) 597-0033	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MATT MOODY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BANUL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CAUSEWAY HONDA 457 ROUTE 72 WEST MANAHAWKIN NJ 08050		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (609) 597-0033	<b>Fax #:</b> (609) 597-0993	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> ANDREW MCGOWAN	<b>Zone/Dist:</b> 05K	<b>Trans #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

11/22/2005	PETERL
1 11/22/05 12:27:23 ISIS:----->	C/S THAT BRAKE PEDAL GOES TO FLOOR, BRAKES FEEL LIKE THEY DO NOT RESPOND
2	
3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
4 THIS PROBLEM?----->	NO
5 11/22/05 12:27:43 PETERL:----->	
6 DUPLICATE----->	YES FIRST TIME IT GOES TO THE FLOOR.
7 HOLD CONSTANT PRESSURE DOES PEDAL SINK----->	NO
8 A/M ACCESS----->	NONE
9 ANYTHING REPLACED----->	NO
10 PUMP IT PEDAL COMES UP----->	YES
11 CAN YOU STOP----->	YES
12 PANIC STOPS----->	NO
13 DO PANIC STOPS AT 35-40MPH ON LOOSE SURFACE IN A	
14 OPEN AREA. MAKE SURE YOU COME TO A COMPLETE STOP	
15 BLEED BRAKES IF PEDAL WORKS NORMALLY, THEN REPLACE	
16 THE MOD	

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1853785	JOHNB	06/22/2006	TOMP	4

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW@TIMES	ABS MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 9,477

<b>Dealer #:</b> 207553	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66595A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARISE	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (732) 721-0449	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ANTHONY MARSZALEK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN SEFCHIK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DCH ACADEMY HONDA 1101 U.S. HIGHWAY 9 N OLD BRIDGE NJ 08857		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (732) 721-0449	<b>Fax #:</b> (732) 721-5812	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BILL HALLSWORTH	<b>Zone/Dist:</b> 05G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/25/2006 JOHNB
- 1 06/22/06 09:31:27 JOHNB:----->
  - 2
  - 3
  - 4 PRODUCE COMPLAINT,CHK FOR ANY CONTAMINATION IN FLUID AND FLUID LEVEL;PERFORM ALL GENERAL CHECKS
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10 HTL-INFO ALLEGED BRAKE FAILURE (POLICY)
  - 11 08/17/06 08:21:56 ISIS:----->
  - 12 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 13 THIS PROBLEM?----->
  - 14 08/17/06 09:18:14 JAMESH:----->
  - 15 IF INTERM LOWER THAN EXPECTED PEDAL, REPLACE THE ADS MODULATOR
  - 16 09/18/06 11:33:57 LANCEK:----->
  - 17 DUPLICATE?----->
  - 18 WHY DID YOU REPLACE THE MODULATOR?----->
  - 19 NEED TO DUPLICATE THE CONDITION.
  - 20 EXERCISE THE ABS AND BLEED AS PER SM 2-3X'S
  - 21 09/25/06 10:41:20 TOMP:----->
  - 22 GAVE CONTACT INFO.
  - 23 CUSTOMER WANTS CAR BOUGHT BACK.

### Information from Dealer

CUSTOMER COMPLAINT OF PEDAL LOW AT TIMES UNDER PANIC BRAKING;WE CANNOT PRODUCE ANY BRAKE OPERATION OR PERFORMANCE ISSUES AT THIS TIME

OF THE BRAKE SYSTEM;CHK FOR LEAKS;PRESSURE BLEED,EXERCISE ABS IN A SAFE LOCATION,PRESSURE BLEED AGAIN;DOCUMENT ALL FINDINGS AND PROCEDURES PERFORMED;RELEASE CAR IF NOTHING FOUND AFTER TESTING AND INSPECTIONS

BRAKE PEDAL GOES TO FLOOR

NO  
BACK IN WITH SAME PROB

CUST STATES THE BRAKE PEDAL IS LOW.  
NO, WE HAVE NEVER DUPLICATED THIS.  
????

BILL H. DSM



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1729922	KEITHC	01/30/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,281

<b>Dealer #:</b> 206627	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66575A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RITCHIE P.	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (225) 928-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RICHARD QUINN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT LAUDUN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> RICHARDS HONDA 7791 FLORIDA BLVD. BATON ROUGE LA 70806		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (225) 928-6100	<b>Fax #:</b> (225) 928-6118	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/30/2006 KEITHC
- 1 01/30/06 12:33:38 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 7 THIS PROBLEM?----->
  - 8 IF YES, REPAIR DESCRIPTION?----->
  - 9 01/30/06 12:34:17 KEITHC:----->
  - 10 REPLACE MODULATOR----->

### Information from Dealer

BRAKE PEDAL FADES, WE HAVE REPLACED MASTER CLY. ALREADY AND IN TWO THOUSAND MILES IT RETURNED WITH ASOFT PEDAL. BLEED BRAKE SYSTEM AND SEEMS TO REPAI R FOR THE MOMENT. POSS INTERNAL ABS MODULATOR IS THE PROBLEM???????

YES  
REPLACED MASTER CLY.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1720923	DAVEK	01/19/2006	TOMP	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	ABS?; REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 9,719

<b>Dealer #:</b> 206938	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66565A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GERALD	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (717) 597-3101	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> TOM HOUPT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RANDALL HARBAUGH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ANTRIM WAY HONDA 200 S. ANTRIM WAY GREENCASTLE PA 17225		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (717) 597-3101	<b>Fax #:</b> (717) 597-6712	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/23/2006 DAVEK
- 1 01/19/06 11:08:36 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 01/19/06 11:08:48 DAVEK:----->
  - 6 CK CALIPERS/SLIDE PIN/ PISTON. IF OK REPALCE ABS
  - 7 01/23/06 07:17:18 TOMP:----->
  - 8
  - 9
  - 10
  - 11 DOES CAR FAIL TO STOP FOR YOU?----->
  - 12
  - 13 COMPARE TO OTHER LIKE CAR?----->
  - 14 COMPARE TO OTHER LIKE CAR.
  - 15 CHECK BRAKE PEDAL AND SWITCH ADJUSTMENTS.
  - 16 EXERCISE ABS THEN PRESSURE BLEED BRAKES.

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR. REPLACED MAST. CYL. AND BLEED SYS. STILL GOES TO FLOOR.

NO

MASTER HELPED BUT STILL SPUNGY

GERALD:  
REPLACED THE ABS MODULATOR; BUT STILL HAVE TO PUMP THE PEDAL A COUPLE OF TIMES TO GET CAR TO STOP.

NO; BUT HAVE TO PUMP PEDAL.

FEELS BETTER BUT STILL NOT GOOD.

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2436190	TOMP	08/31/2007	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL SOFT, LOW	VSA MODULATOR;REFER TO HSB-07-045	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 18,633

<b>Dealer #:</b> 208159	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66505A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> HEATH STEPHENS	<b>Training %:</b> 74	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (501) 227-7000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JASON SPILLER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ED HARPER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BALE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
10 COLONEL GLENN COURT		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LITTLE ROCK AR 72210		<b>Engine #:</b> J30A43047443	<b>Trans #:</b> BAYA7045495
<b>Phone:</b> (501) 227-7000	<b>Fax #:</b> (501) 228-8114	<b>Em Type:</b>	
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>RO #:</b> 284005	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/31/2007 12:51:47 PM TOMP
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 REFER TO HSB-07-045

### Information from Dealer

PEDAL TO FLOOR  
 YES  
 MASTERCYLINDER  
 HEATH

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1632571	KEITHC	08/22/2005	KEITHC	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SOFT	EXCERCIZE ABS, POSS MODULATOR
		<b>Resln Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 8,452

<b>Dealer #:</b> 206706	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66535A	<b>Err:</b>
<b>Dir Cont:</b> KENNETH ADAMS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (859) 276-5551	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEFFREY STERRY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JERROD MARTIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DON JACOBS HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2699 REGENCY ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LEXINGTON KY 40503		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (859) 276-5551	<b>Fax #:</b> (859) 260-2619	<b>Em Type:</b>	
<b>DPSM:</b> JOHN WIGGILL	<b>Zone/Dist:</b> 04K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/23/2005 KEITHC
- 1 08/22/05 12:40:12 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 08/22/05 12:40:45 KEITHC:----->
  - 6 EXCERCIZE ABS----->

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR. CHECKED CALIPER PISTONS AND SLIDE PINS. EVERYTHING SEEMS OK.

NO

PEDAL VERY SOFT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1932727	PETERL	09/21/2006	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL IS LOW	MOD; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 39,146

<b>Dealer #:</b> 208202	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66805A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFF	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (336) 854-9900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> BRAD ANDERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SHANE WESTMORELAND		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CROWN HONDA GREENSBORO		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
3633 W. WENDOVER AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GREENSBORO NC 27407		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (336) 854-9900	<b>Fax #:</b> (336) 294-9941	<b>Em Type:</b>	
<b>DPSM:</b> SCOTT MUDLIN	<b>Zone/Dist:</b> 06M	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/21/2006 PETERL

1 09/21/06 07:36:03 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5 09/21/06 07:36:11 PETERL:----->

6

7 PEDAL OK WHEN LEFT DEALER----->

8 REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL IS MUSHY

YES

HAS HAD TWO MASTER CYLINDERS REPLACED

PEDAL WILL GO ALL THE WAY TO THE FLOOR.

IT CAME BACK SO WE DID IT AGAIN.

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1979460	TOMP	11/13/2006	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	CAR HAS NO BRAKES	DEALER CAN'T DUPLICATE; FAXED KB#3764
		ResIn Source: None Status: N/A
		Date: Mileage: 8,795

<b>Dealer #:</b> 207265	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66375A [REDACTED]
<b>Dir Cont:</b> JIMMY	<b>Training %:</b>	<b>Year:</b> 2005
<b>Serv Ph:</b> (305) 256-2340	<b>Extn:</b>	<b>Model:</b> ACCORD V6
<b>Serv Mgr:</b> BERNIE CHIONG		<b>Tran:</b> 5AT
<b>Parts Mgr:</b> MIKE FRANCESCHI		<b>Doors:</b> 4DR
<b>Dir Name:</b> SOUTH MOTORS HONDA		<b>Fact:</b> MARYSVILLE
16165 S. DIXIE HWY		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L
MIAMI FL 33157		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,
		<b>Engine #:</b>
<b>Phone:</b> (305) 256-2340	<b>Fax #:</b> (305) 256-2331	<b>Trans #:</b>
<b>DPSM:</b> KEVIN MCCLUNG	<b>Zone/Dist:</b> 07R	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>
		<b>Case Type:</b> Technical
		<b>W.O. #:</b>

### Tech Line Suggests

- 11/13/2006 TOMP
- 1 11/13/06 07:33:23 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 11/13/06 07:33:35 tomp:----->
  - 6 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
  - 7
  - 8 HAS CAR EVER FAILED TO STOP?----->
  - 9 NO KNOWN PROBLEMS.
  - 10 PERFORM COMPLETE BRAKE INSPECTION PER INFO
  - 11 I WILL FAX. MAKE SURE TO DOCUMENT RESULTS/OBSERVATIONS.
  - 12 REFER TO KB# 3764.
  - 13 FAX NO?----->

### Information from Dealer

CUSTOMER STATES CAR HAS NO BRAKES, BRAKES DO NOT RESPONED WENT PRESSING BRAKE PEDAL.

NO

JIMMY:

NO

NO

786 242 1131

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1786120	CHRISV	04/04/2006	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD; REPLACE
		<b>Resln Source:</b> None
		<b>Status:</b> P RCV
		<b>Date:</b>
		<b>Mileage:</b> 31,666

<b>Dealer #:</b> 206954	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66545A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDREW	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (518) 785-7823	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GUY GUADAGNINO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAN KOZLOWSKI		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> KEELER HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1115 TROY-SCHENECTADY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LATHAM NY 12110		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (518) 785-7823	<b>Fax #:</b> (518) 782-5435	<b>Em Type:</b>	
<b>DPSM:</b> KEITH MANNING	<b>Zone/Dist:</b> 09C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/5/2006 CHRISV
- 1 04/04/06 11:31:53 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7
  - 8
  - 9 04/04/06 11:31:56 CHRISV:----->
  - 10 REPLACE THE ABS MOD
  - 11 04/05/06 13:13:38 JOHNK:----->
  - 12 PLEASE CALL-IN THIS ABS MODULATOR----->
  - 13 JOHNK WILL ISSUE A WO FOR STEVENN----->
  - 14 04/05/06 13:29:37PAULI:----->
  - 15 04/07/06 13:58:17PAULI:----->

### Information from Dealer

LOW BRAKE PEDAL

YES

ROAD TESTED TO CONFIRM CUST. COMPLAINT. INSPECT BRAKE HYDRAULIC SYSTEM FOR ANY LEAKAGE ETC. INSPECT

PAD AND ROTOR CONDITION. PADS ABOUT 30% REPLACED MASTER CYLINDER ON TWO SEPARATE OCCASIONS FOR THE

SAME CONCERN. (POSSIBILITY OF FAILED PART)

FAXED SHIP REQUEST

ABS MOD RCVD--FFWD>JK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1967471	STEVEN	10/30/2006	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE ALWAYS LOW	ABS MOD?;ACTIV ABS,SEE IF U GET MOMEN PED>REP MOD	
		<b>ResIn Source:</b>	None
		<b>Date:</b>	
		<b>Status:</b>	N/A
		<b>Mileage:</b>	33,287

<b>Dealer #:</b> 207471	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66535A	<b>Err:</b>
<b>Dir Cont:</b> KARL HOLMES	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (951) 734-8400	<b>Extr:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> BRUCE MYERS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRETZ ALEXIS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA CARS OF CORONA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1080 POMONA ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CORONA CA 92882		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (951) 734-8400	<b>Fax #:</b> (951) 737-5235	<b>Em Type:</b>	
<b>DPSM:</b> TIMOTHY CRAIN	<b>Zone/Dist:</b> 01H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/30/2006 STEVEN
- 1 10/30/06 15:22:13 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7 10/30/06 15:22:47 STEVEN:----->
  - 8 HOW DOES THE PEDAL FEEL?----->
  - 9 STOP THE CAR----->
  - 10 SIGNS OF LEAKAGE?----->
  - 11 ACCIDENT?----->
  - 12 ACTIVATE THE SOLENIODS WITH THE HDS, OR YOU
  - 13 CAN DO A PANIC STOP, IF U HAVE A MOEMENTARY
  - 14 PEDAL REPLACE THE ABS MODULATOR----->

### Information from Dealer

LOSS OF BRAKE PEDAL OVER A PERIOD OF MILAGE AIR  
 INFRONT LINES NO LEAK FOUND ALL FITTINGS AND BANJOS  
 TIGHT MASTER CYLINDER HAS BEEN REPLACED

YES

MASTER CYLINDER AND BLEED

GOES TO THE FLOOR  
 YES BUT ITS NOT SAFE

NO

NO

OK



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1713600	RAYDAVIS	01/10/2006	RAYDAVIS	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL LOW 3 X	MODULATOR?;EXERCISE ABS,REPLACE MODULATOR		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 17,920

<b>Dealer #:</b> 207844	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66525A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PETER DILECCE	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (860) 449-0411	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> FRED REVOIR		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> VAL LABREC		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CARDINAL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
531 ROUTE 12	CT 06340	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
GROTON		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (860) 449-0411	<b>Fax #:</b> (860) 449-6915	<b>Em Type:</b>	
<b>DPSM:</b> BARRY ZOLL	<b>Zone/Dist:</b> 09F	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/10/2006 RAYDAVIS
- 1 01/10/06 11:07:10 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7
  - 8
  - 9
  - 10
  - 11
  - 12
  - 13
  - 14 01/10/06 11:07:58 RAYD:----->
  - 15 EXERCISE THE ABS, IF THE PEDAL COMES UP,
  - REPLACE
  - 16 THE MODULATOR----->

### Information from Dealer

BRAKE PEDAL GOES ALMOST TO FLOOR ON FIRST APPLICATION. IF YOU PUMP PEDAL, WILL GO TO NORNAL HEIGHT AND WILL STOP VEHICLE PROPERLY.

YES

REPLACED MASTER CYLINDER IN JUNE 2005 5969 MILES ON VEHICLE. CAME BACK IN JULY 2005 6517 MILES WITH SAME LOW BRAKE PEDAL COMPLAINT. BLED BRAKES. PEDALWAS NORMAL AND VEHICLE STOPPED NORMAL. CAME

BACK TODAY 17,920 MILES WITH SAME LOW BRAKE PEDAL COMPLAINT. ALL BRAKES GOOD. ALL CALIPERS GOOD AND NOT DRAGGING. NO LEAKS. SUSPECT MASTER CYLINDER.

THANK YOU.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1714755	JOHNB	01/11/2006	PAULI	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW	3/9: REPLACE ABS MODULATOR	
		<b>ResIn Source:</b> Spoke w/ Dealer	<b>Date:</b>
		<b>Status:</b> P MAP	<b>Mileage:</b> 17,326

<b>Dealer #:</b> 208049	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66525A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARK WILLIS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (925) 447-1100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ERIC TIEDEMANN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ALEX HERNANDEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LIVERMORE HONDA 3200 LAS POSITAS ROAD LIVERMORE CA 94551		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (925) 447-1100	<b>Fax #:</b> (925) 245-4979	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> STEVE TULEJA	<b>Zone/Dist:</b> 12F	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

**Tech Line Suggests**

**Information from Dealer**

3/9/2006	JOHNB	
1	01/11/06 13:38:28 ISIS:----->	BRAKE PEDAL GOES TO FLOOR
2	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
3	THIS PROBLEM?----->	YES
4	IF YES, REPAIR DESCRIPTION?----->	9 16 05 MASTER CYLINDER
5	01/11/06 13:38:45 JOHNB:----->	VEHICLE HAS SOFT/LOW BRAKE PEDAL;REPLACED
6		MASTER PRIOR AND NOW BACK SOFT PEDAL AGAIN;WE
7		PUMP BLEED WITH THE BRAKE PEDAL,THE BRAKE
8		SYSTEM;WE GAINED SOME PEDAL BACK
9	ARE THE ROTORS,CALIPERS,BRAKE PADS OK----->	YES FUNCTIONING,LOTS OF PAD MATERIAL LEFT
10		NO ROTOR OR CALIPER LEAKING/BINDING ISSUES
11	THEN WOULD PRESSURE BLEED SYSTEM,THEN	
	EXERCISE ABS IN A SAFE LOCATION AND THEN	
	PRESSURE BLEED	
12		AGAIN;IF STILL CONTINUES TO HAVE THIS SOFT/LOW
13		PEDAL,AFTER THIS PROCEDURE,THEN REPLACE THE ABS
14		MODULATOR
15	03/08/06 11:20:24 ISIS:----->	CUSTOMOR STATES, BRAKE PEDAL GOES TO THE FLOOR,
16	HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR	
17	THIS PROBLEM?----->	YES
18	IF YES, REPAIR DESCRIPTION?----->	BRAKE MASTER CYLINDER HAS BEEN REPLACED TWICE,AND
19		SYSTEM HAS BEEN PRESSURED BLEED.
20	03/08/06 11:21:19 DAVEK:----->	HAVE YOU REPLACED THE MODULATOR.
21	NOT YET.	
22	REPLACE.....	
23	PEND TO PAUL FOR SHIPPING KB 10759	
24	03/08/06 12:09:15PAULI:----->	WILL ARRANGE PRT>MAP
25		FAXED SHIP REQUEST
26	03/09/06 10:08:01 davek:----->	WE REPLACED THE MODULATOR. IT FEELS GREAT.WE
27		WILL SHIP AS PER THE FAX WE RECIVED
28	03/15/06 09:37:52PAULI:----->	
29	CLM #124515----->	(\$1,390.07, PAID 3/14/06)
30		57110-SDB-A22(ABS MOD)
31		JOEL,PRTS
32		WE SENT PER A/B #7920-3941-4843

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1676146	JIMH	11/04/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL SPONGEY WHEN	ABS MODULATOR; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 3,506

<b>Dealer #:</b> 207164	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66595A	<b>Err:</b>
<b>Dir Cont:</b> GUSTAVO	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (718) 680-0202	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RICHARD REID		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL VIDOLIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BAY RIDGE HONDA 8801 4TH AVENUE BROOKLYN NY 11209		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (718) 680-0202	<b>Fax #:</b> (718) 745-6673	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

11/4/2005 JIMH

1 11/04/05 07:21:45 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 IF YES, REPAIR DESCRIPTION?----->

6

7

8

9 11/04/05 07:55:47 JAMESH:----->

10 WAS THERE AIR IN THE SYSTEM ON THE ORIGINAL

11 COMPLAINT?----->

12 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL SPONGEY WHEN APPLYING BRAKES WHEN IN DRIVE AND COMING TO A STOP

YES

REPLACED MASTER CYL AND FRONT BRAKE CALIPERS,PRESSURE BLED BRAKE SYSTEM CUSTOMER COMPLAINS THAT BRAKE PEDAL IS SPONGEY AFTER REPAIRS

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2203247	TOMP	11/21/2006	TOMP	1

Code	Original Complaint	Probable Cause/Solution
P 4150	EXCESS BRAKE PEDAL TRAVEL	AIR IN BRAKE SYSTEM OR ABS MODULATOR;REPAIR AS NEE
		ResIn Source: None Date:
		Status: N/A Mileage: 19,100

<b>Dealer #:</b> 208319	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X5A	<b>Err:</b>
<b>Dir Cont:</b> RASIUK MARK	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (219) 874-4293	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JIM SOMMER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL GALLAGHER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TEAM HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
710 EAST U.S. HWY. 20	<b>IN 46360</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MICHIGAN CITY		<b>Engine #:</b> J30A43054492	<b>Trans #:</b> BAYA7052403
<b>Phone:</b> (219) 874-4293	<b>Fax #:</b> (219) 871-6305	<b>Em Type:</b>	
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>RO #:</b> 836161	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/21/2006 2:15:29 PM TOMP
- 1
  - 2 CAN YOU DUPLICATE THE COMPLAINT?
  - 3 COMPARE TO OTHER LIKE CAR?
  - 4 EXERCISE THE ABS, THEN PRESSURE BLEED THE BRAKES. IF THE BRAKE PEDAL FEELS NORMAL OR MORE NORMAL. REPLACE THE ABS MODULATOR. IF NO; LOOK FOR OTHER CAUSES.

### Information from Dealer

CUSTOMER SAYS BRAKE PEDAL IS LOW OR SOFT TODAY PEDAL IS SOFT AND SEEMS TO TRAVEL A LONGER DISTANCE THAN NORMAL.  
NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1744651	RAYD	02/15/2006	RAYD	1

Code	Original Complaint	Probable Cause/Solution
P 4150	BRKE PEDAL GOES TO FLOOR	MODULATOR?;EXERCISE ABS FOR TEST
		ResIn Source: None
		Status: N/A
		Date:
		Mileage: 21,313

<b>Dealer #:</b> 208248	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66535A	<b>Err:</b>
<b>Dir Cont:</b> BEN WORLEY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (713) 464-7482	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHARLEY LEACH		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BILL WALKER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GOODSON HONDA WEST		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
10250 OLD KATY ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
HOUSTON TX 77043		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (713) 464-7482	<b>Fax #:</b> (713) 464-2549	<b>Em Type:</b>	
<b>DPSM:</b> VERNON SAGE	<b>Zone/Dist:</b> 03C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/15/2006 RAYD
- 1 02/15/06 10:30:29 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 02/15/06 10:30:36 RAYD:----->
  - 6 DOES THE PEDAL GO RIGHT TO THE FLOOR OR FADES
  - 7 SLOWLY TO THE FLOOR?----->
  - 8 THE CAR WILL STOP?----->
  - 9 WHAT EXACTLY WAS THE PREVIOUS REPAIR?----->
  - 10 EXERCISE THE ABS, IF THE PEDAL COMES UP EVEN
  - 11 A LITTLE, REPLACE THE MODULATOR----->

### Information from Dealer

- BRAKES GO TO FLOORE
- YES
- BRAKES
- RT TO THE FLOOR
- YES, REAL LOW
- ANOTHER TECH PUT A MASTER CYL ON THE CAR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1651007	KENE	09/22/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GETS LOW	9/30:R&R ABS MOD PER CLM #617240
		<b>ResIn Source:</b> Spoke w/ Dealer
		<b>Status:</b> P WPI
		<b>Date:</b>
		<b>Mileage:</b> 4,429

<b>Dealer #:</b> 207367	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66565A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROLANDO BELLO	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (305) 266-9900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ALEX VIZOSO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CARLOS ALVAREZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BRAMAN HONDA 7000 CORAL WAY MIAMI FL 33155		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (305) 266-9900	<b>Fax #:</b> (305) 261-1096	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KEVIN MCCLUNG	<b>Zone/Dist:</b> 07R	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/22/2005 KENE

1 09/22/05 12:33:19 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 09/22/05 12:33:33 KENE:----->

7

8 AIR IN SYSTEM?----->

9 HAM is still interested in collecting after c/m ABS modulators  
that cause a low brake pedal for

10

11

12

13 CM VIN: 1HGCM66544A045404

14 09/22/05 12:53:44PAULI:----->

15 09/29/05 09:42:53PAULI:----->

16 09/29/05 09:43:54PAULI:----->

17 CLM #617240----->

18

19

20 10/06/05 08:29:48PAULI:----->

21 (CLM #617240 UPDATED AS RCVD 10/5/05)

### Information from Dealer

BRAKE PEDAL IS GOING DOWN TO THE FLOOR AGAIN.

YES

BRAKE MASTER CLY. WAS REPLACED ON JULY OF 05 CAR IS  
BACK.

BRAKE PEDAL GOES TO FLOOR, CAN BLEED THE  
SYSTEM AND PEDAL GETS HIGH

YES

more analysis. Please pend the contact to PI so he  
can ship the faulty modulator directly to Jeremy  
Gerrard.

FAXED SHIP REQUEST

NO CLM FOR ABS MOD R&R

R&R ABS MOD

(\$1,398.87, SUBMITTED 9/29/05)

R&R 57110-SDB-A22

WILL P/U

DLR SENT PCM TO WPI

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1728574	DAVEK	01/27/2006	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL TO FLOOR	ABS MODULATOR?; REPLACE KB 10759
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	P MAP <span style="float: right;"><b>Mileage:</b> 10,905</span>

<b>Dealer #:</b> 207553	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66335A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JASON LEWITT	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (732) 721-0449	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> ANTHONY MARSZALEK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN SEFCHIK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DCH ACADEMY HONDA 1101 U.S. HIGHWAY 9 N OLD BRIDGE NJ 08857		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,
<b>Phone:</b> (732) 721-0449	<b>Fax #:</b> (732) 721-5812	<b>Engine #:</b>	<b>Trans #:</b>
<b>DPSM:</b> BILL HALLSWORTH	<b>Zone/Dist:</b> 05G	<b>Em Type:</b>	<b>RO #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	<b>W.O. #:</b>

### Tech Line Suggests

1/27/2006 DAVEK

1 01/27/06 13:17:39 ISIS:----->

2

3

4

5

6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

7 THIS PROBLEM?----->

8 IF YES, REPAIR DESCRIPTION?----->

9 01/27/06 13:19:24 DAVEK:----->

10 REPLACED ABS MODULATOR. KB 10759

11 01/27/06 14:06:16PAULI:----->

12

13 02/09/06 13:13:30PAULI:----->

14 (CLM UPDATED AS RCVD 2/2/06)

15

### Information from Dealer

BRAKE PEDAL SINKS. REPLACED MASTER CYLINDER. 2 WEEKS LATER CAR BACK WITH SAME PROBLEM. BLEED SYSTEM TWICE MORE. CHECK ALL CALIPERS AND LINES. ALL OK. CHECK BOOSTER OPERATION, GOOD. ANY KNOWN PROBLEMS? MODULATOR ASSY?

YES

REPLACED MASTER CYLINDER.

WILL ARRANGE PRT>MAP, JEREMY GERRARD FAXED SHIP REQUEST

DLR RPLCD ABS MOD PER CLM #385530



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1700921	GARYR	12/16/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL GOES TO FLOOR	MOD?; ACTIVATE ABS, BLEED, REPL MOD	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 13,765

<b>Dealer #:</b> 208043	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66595A	<b>Err:</b>
<b>Dir Cont:</b> RUSSELL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (530) 241-4321	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAVE CRETARO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FORREST SHUTTLEWORTH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CROWN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
555 WEST CYPRESS AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
REDDING CA 96001		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (530) 241-4321	<b>Fax #:</b> (530) 241-5815	<b>Em Type:</b>	
<b>DPSM:</b> TIM BRUSHER	<b>Zone/Dist:</b> 12A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/16/2005 GARYR
- 1 12/16/05 15:55:06 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 12/16/05 15:55:14 GARYR:----->
  - 6 ACTIVATE ABS AND BLEED
  - 7 IF PEDAL IMPROVES REPL THE MOD
  - 8

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR.

YES

MASTER CYLINDER REPLACED 2900 MILES AGO.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1680960	RAYDAVIS	11/11/2005	RAYDAVIS	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL TRAVELS TOO FAR	MODULATOR?;EXERCISE ABS;REPLACE MODULATOR
		<b>Resin Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 7,371

<b>Dealer #:</b> 207709	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66535A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BRIAN WOLF	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (361) 857-7900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JENS DE CLERCQ		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CHAMPION HONDA 4520 CROSSTOWN EXPWY CORPUS CHRISTI TX 78415		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (361) 857-7900	<b>Fax #:</b> (361) 857-7927	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MIKE SOLDANO	<b>Zone/Dist:</b> 03H	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/11/2005                      RAYDAVIS
- 1 11/11/05 15:12:08 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 11/11/05 15:12:15 RAYD:----->
  - 6 HOW EXCESSIVE?----->
  - 7
  - 8
  - 9 EXERCISE THE ABS, IF THE PEDAL COMES UP,  
REPLACE
  - 10 THE MODULATOR----->

### Information from Dealer

BRAKE PEDAL TRAVEL SEEMS EXCESIVE

YES

MASTER CYLINDER HAS BEEN REPLACED

THESE ACCORDS SEEM TO BE SENSITIVE TO BRAKE APPLICATION, THIS ONE ALMOST FEELS LIKE IT IS MISSING ONE DIAGONAL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2815353	RUDYG	05/05/2009	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 51,353

<b>Dealer #:</b> 208149	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66585A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ISRAEL DELTORO	<b>Training %:</b> 14	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (858) 486-4300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KENNETH BRADSHAW		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICHARD CHOQUETTE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> POWAY HONDA 13747 POWAY ROAD POWAY CA 92064		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (858) 486-4300	<b>Fax #:</b> 8586792196	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> BRIAN DERBYSHIRE	<b>Zone/Dist:</b> 01K	<b>Engine #:</b> J30A43063454	<b>Trans #:</b> BAYA7061000
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 270121	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/5/2009 11:04:48 AM RUDYG
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 CAN YOU DUPLICATE THIS?
  - 5 IS CAR DRIVEABLE?
  - 6 CHECKED FOR ANYTHING PUSHING ON CALIPER?
  - 7 USE ABS PLUGS AND PLUG THEM INTO M/C IN PLACE OF BRAKE LINES. CK PEDAL. IF NO DROP REPL ABS MODULATOR

### Information from Dealer

CUSTOMER STATES THE BRAKE PEDAL IS GOING TO THE FLOOR  
 YES  
 BRAKE MASTER CYLINDER  
 YES  
 NO  
 IT'S OK, WILL DO IT WITHOUT DRIVING IT  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1715197	LANCEK	01/12/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SINKS TO FLOOR	MODULATOR; REPLACE THE ABS MODULATOR
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 1,765

<b>Dealer #:</b> 207367	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66565A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> OSCAR TORRENS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (305) 266-9900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ALEX VIZOSO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CARLOS ALVAREZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BRAMAN HONDA 7000 CORAL WAY MIAMI FL 33155		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (305) 266-9900	<b>Fax #:</b> (305) 261-1096	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KEVIN MCCLUNG	<b>Zone/Dist:</b> 07R	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/12/2006 LANCEK
- 1 01/12/06 10:02:09 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 01/12/06 10:02:17 LANCEK:----->
  - 6 DUPLICATE?----->
  - 7
  - 8 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR

YES

REPLACE BRAKE MASTER CYLINDER AND BLEED SYSTEM

BRAKE PEDAL SINKS TO THE FLOOR.

YES, IF I BLEED THE BRAKES THE PEDAL COME BACK UP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1620395	DAVEK	08/02/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	ABS?; CYCLE ABS SOLINIODS
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 6,522

<b>Dealer #:</b> 206685	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66895A	<b>Err:</b>
<b>Dir Cont:</b> DOREN COWGER	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (318) 212-1200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DARYL OLIVER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOBBY ROTHENBERGER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOLMES HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
1331 E BERTKOUNS	LA 71105	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SHREVEPORT		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (318) 212-1200	<b>Fax #:</b> (318) 212-1398	<b>Em Type:</b>	
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/2/2005 DAVEK
- 1 08/02/05 12:25:44 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 08/02/05 12:25:57 DAVEK:----->
  - 6 DONE----->
  - 7 INSPECT BRAKES, CALIPER, SHIMS. SLIDE PINS,  
PISTON, IF ALL
  - 8 LOOKS GOOD CYCLE ABS ON GRAVLE OR SLIPERY  
ROAD.
  - 9 BLEED AND RE CYCLE. IF NO CHANGE REPLACE ABS

### Information from Dealer

PEDAL GOES ALMOST TO FLOOR. WHEN STOPPING FAST  
THE LEFT FRT. WILL LOCK UP AND THE REST WONT

NO  
BRAKES.  
CALLED YOU

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2239403	DAVIDK	01/02/2007	DAVIDK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	ABS?;REPLACE MODULATOR
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 25,628

<b>Dealer #:</b> 208097	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66855A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MULLANEY PAUL	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (617) 864-5900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> CRAIG STEWART		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANIEL REAGAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CAMBRIDGE HONDA 275 FRESH POND PARKWAY CAMBRIDGE MA 02138		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL 240.0	
<b>Phone:</b> (617) 864-5900	<b>Fax #:</b> (617) 864-0360	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JOHN DEMARTINI	<b>Zone/Dist:</b> 09H	<b>Engine #:</b> J30A43069654	<b>Trans #:</b> BAYA7066962
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 178601	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/2/2007 11:07:36 AM DAVIDK  
1

### Information from Dealer

BRAKE PEDAL SOFT TOO MUCH TRAVEL. BLED AIR FROM BRAKES AND HAS PERFECT FIRM PEDAL. THIS LASTS SEVERAL WEEKS AND THEN VEHICLE RETURNS. MASTER CYLINDER HAS BEEN REPLACED TWICE. VEHICLE HAS BEEN BACK 4 TIMES AND UNABLE TO VERIFY OR DETECT LEAK. NO SIGNS OF FLUID LOSS FOUND. COVERED ENTIRE BRAKING/ABS SYSTEM WITH LEAK DETECTING TRACING POWDER, FILLED AND BLED SYSTEM, 2 WEEKS AGO. CAR IS BACK WITH SAME PROBLEM. NO SIGNS OF LEAKS AND NOTHING SHOWING FROM TRACING POWDER.

2 CK CALIPERS AND PADS FOR PUSHING BACK PISTON.  
CK HOSES FOR BULGING. REPLACE ABS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1752927	CHRISV	02/24/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 23,452

<b>Dealer #:</b> 206749	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66595A	<b>Err:</b>
<b>Dir Cont:</b> WILLIAM	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (781) 337-7400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEFF BIERMAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN FLYNN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WEYMOUTH HONDA 211 MAIN STREET WEYMOUTH MA 02188		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (781) 337-7400	<b>Fax #:</b> (781) 337-7314	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DAN ENDERLE	<b>Zone/Dist:</b> 09G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/24/2006 CHRISV
- 1 02/24/06 11:12:03 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6 02/24/06 11:12:07 CHRISV:----->
  - 7 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

YES

BLEED AIR FROM SYSTEM, REPLACED BRAKE MASTER CYLINDER BLEED AIR AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1751667	KEITHC	02/23/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 13,159</span>

<b>Dealer #:</b> 208305	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66555A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (734) 453-3600	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KEVIN MARTIN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN MARTIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VICTORY HONDA OF PLYMOUTH 315 ANN ARBOR RD. PLYMOUTH MI 48170		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (734) 453-3600	<b>Fax #:</b> (734) 453-2640	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> WILLIE IVORY	<b>Zone/Dist:</b> 04A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

2/23/2006 KEITHC

1 02/23/06 09:49:59 ISIS:----->

2

3

4

5

6

7

8

9

10 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

11 THIS PROBLEM?----->

12 IF YES, REPAIR DESCRIPTION?----->

13

14 02/23/06 09:51:04 KEITHC:----->

15 EXCERCIZE ABS, REPLACE MODULATOR

### Information from Dealer

AT 6,500 MILES BRAKE PEDL WENT TO FLOOR,BLED INSPECTED AND BLED SYSTEM,TEST DROVE (OK),AT 8,760 MILES BRAKE PEDAL WENT TO FLOOR,REPLACED MASTER CYLINDER BLED TEST DROVE (OK),AT 10,340 BRAKE PEDAL WENTTO FLOOR,BLED SYSTEM TEST DROVE OK,NOW AT 15,159, PEDAL GOES TO FLOOR,ALSO RIGHT REAR CALIPER NOT OPERATING,ABLE TO PULL OF WHILE PRESSINGPEDAL DOWN,SURFACE RUST ON RIGHT REAR ROTOR AND PADS, FROM NOTOPERATING,NO FLUID LOSS.

YES

BLED SYSTEM,REPLACED MASTER CYLINDER,BLED SYSTEM.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1684239	PETERL	11/17/2005	PETERL	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDAL	MOD; DO PANIC STOPS AND BLEED TO CONFIRM
		<b>Resin Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 4,454</span>

<b>Dealer #:</b> 208358	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (408) 445-4422	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SHANNON SALVATIERRA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN POSTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CAPITOL HONDA 745 W. CAPITOL EXPWAY. SAN JOSE CA 95136		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (408) 445-4422	<b>Fax #:</b> (408) 445-4420	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> KIM TOWER	<b>Zone/Dist:</b> 12G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/17/2005 PETERL
- 1 11/17/05 11:47:59 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 11/17/05 11:48:06 PETERL:----->
  - 6 LOW PEDAL OR CONSTANTLY SINKS----->
  - 7 ANYTHING REPLACED----->
  - 8 DO PANIC STOPS THEN BLEED BRAKES IF PEDAL
  - COMES UP
  - 9 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL SINKS. BLED BRAKES, AIR IN LINES.  
BETTER AFTER BLEEDING

NO

LOW PEDAL  
NO JUST BLED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1782618	KEITHC	03/30/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,119

<b>Dealer #:</b> 208350	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66345A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOE SPENCER	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (408) 395-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> BILL HUMPHREY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL COLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTH BAY HONDA 16213 LOS GATOS BLVD. LOS GATOS CA 95032		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (408) 395-6100	<b>Fax #:</b> (408) 356-7254	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	<b>Engine #:</b>
<b>DPSM:</b> KIM TOWER	<b>Zone/Dist:</b> 12G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/30/2006 KEITHC
- 1 03/30/06 12:25:20 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6
  - 7
  - 8
  - 9
  - 10
  - 11
  - 12
  - 13
  - 14
  - 15
  - 16 03/30/06 12:26:44 KEITHC:----->
  - 17 EXCERSIZE ABS----->
  - 18 REPLACE MODULATOR----->

### Information from Dealer

SOFT AND SUPER LOW BRAKE PEDAL, PEDAL GOES TO FLOOR

ENGINE ON. SOFT ENGINE OFF.

YES

TECH A. REPLACED MASTER CYLINDER & BOTH FRONT BRAKE CALIPER, SECOND TIME BACK TECH B. REPLACED THE MASTER CYLINDER AGAIN, WHO IS RIGHT? {NEITHER} I ROAD TEST THE CAR & CONFIRMED THE PROBLEM, CODES, ONLY ONE 61-1 DUE TO TECH B. LEFT KEY ON OVER NIGHT. I WAS TOLD TO CALL YOU DUE TO THIS IS THE THIRD TIME BACK AND NOT TO DO ANY REPIARS W/O YOUR OK, { MY THOUGHTS ABS/TCS UNIT INTERNAL FAILURE OR AIR STILL IN SYSTEM, IT WOULD BE RARE FOR TWO MASTER TO BE BAD BUT YOU NEVER KNOW, THANKS

JOSEPH

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2215294	CHRISV	12/05/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 13,264

<b>Dealer #:</b> 208133	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66565A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> WARWICK	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (978) 745-4980	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEFF KOVACEK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT SMITH JR		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> KELLY HONDA 540 LYNNWAY LYNN MA 01905		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (978) 745-4980	<b>Fax #:</b> (781) 595-5252	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JOHN DEMARTINI	<b>Zone/Dist:</b> 09H	<b>Engine #:</b> J30A43075905	<b>Trans #:</b> BAYA7072965
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 5815	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/5/2006 10:56:06 AM CHRISV

- 1
- 2
- 3 REPLACE THE ABS MOD

### Information from Dealer

IF CAR SITS FOR LONG PERIOD, BRAKE PEDAL IS LOW  
 CAR CAME IN BACK IN AUG, BLED BRAKES AND IT WAS  
 GOOD. CAME BACK AND PEDAL WAS LOW, BLED AGAIN AND  
 SEEMS TO BE GOOD RIGHT NOW

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1744830	TOMP	02/15/2006	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SOFT,AFTR M/C REPL	FAULTY ABS MODULATOR; REPLACEMENT
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 2,746</span>

<b>Dealer #:</b> 206506	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66885A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JO PACK	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (562) 809-3700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MICHAEL MONELL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RAMON GOMEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NORM REEVES HONDA SUPERSTORE 18500 STUDEBAKER ROAD CERRITOS CA 90701		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
<b>Phone:</b> (562) 809-3700	<b>Fax #:</b> (562) 809-7195	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/15/2006 TOMP
- 1 02/15/06 12:08:36 ISIS:----->
  - 2
  - 3
  - 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 5 THIS PROBLEM?----->
  - 6 IF YES, REPAIR DESCRIPTION?----->
  - 7
  - 8
  - 9 02/15/06 12:08:45 TOMP:----->
  - 10 HOW CAN I HELP?
  - 11
  - 12 EXERCISE ABS AND PRESSURE BLEED BRAKES.
  - 13 IF PROBLEM PERSISTS, LOOK FOR OTHER CAUSES.
  - 14 IF NOT; YES ABS MODULATOR IS FAULTY

### Information from Dealer

BRAKE SYSTEM FULL OF AIR AGAIN-VERY MUSHY PEDAL. WANT TO REPLACE ABS MODULATOR THIS TIME.

YES

BLEED AIR FROM SYSTEM 1ST TIME AT 2011 MILES-REPLACED MASTER 2ND TIME IN AT 2616 MILES.

JO:

SHOULD I REPLACE THE ABS MODULATOR?

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1634730	KENE	08/25/2005	PAULI	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	MODULATOR; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> P MAP
		<b>Date:</b>
		<b>Mileage:</b> 3,694

<b>Dealer #:</b> 208244	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66895A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BILL ALLEN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 660-0110	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DONNA KELLY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GREG BELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SHEEHY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
7434 RICHMOND HIGHWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ALEXANDRIA VA 22306		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (703) 660-0110	<b>Fax #:</b> (703) 660-0119	<b>Em Type:</b>	
<b>DPSM:</b> MICHAEL RIEDEL	<b>Zone/Dist:</b> 06C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/25/2005 KENE
- 1 08/25/05 06:35:14 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 08/25/05 06:35:44 KENE:----->
  - 6
  - 7 ANY AIR WHEN BLEEDING?----->
  - 8 YOU JUST REPLACED THE MASTER?----->
  - 9 REPLACE THE MODULATOR
  - 10 Please pend the contact to PI so he can ship the faulty modulator directly to Jeremy Gerrard.
  - 11 CM VIN: 1HGCM66544A045404
  - 12 08/26/05 10:03:03PAULI:----->
  - 13 08/29/05 15:31:31PAULI:----->
  - 14 09/02/05 11:40:52PAULI:----->
  - 15
  - 16 09/02/05 13:42:47PAULI:----->
  - 17 09/07/05 12:32:47PAULI:----->
  - 18 09/09/05 13:07:32PAULI:----->
  - 19 09/13/05 10:26:57PAULI:----->
  - 20

### Information from Dealer

BRAKE PEDAL VERY SOFT

YES

MASTER CYL

HAVE TO PUMP IT SEVERAL TIMES. HOW TO ISOLATE WHEN ITS A MASTER CYL OR MODULATOR

DID NOT NOTICE

YES AND SAME

FAXED SHIP REQUEST

NO CLM

COURTNEY,SVC

ABS MOD C/U RPLCD PER RO #926363

FAXED SHIP REQUEST

NO CLM?

REFAXED REQUEST>CRAIG,PARTS

CRAIG

WE SENT PER A/B #7912-0086-1919

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1718650	JOHNB	01/17/2006	JOHNB	1

**Code**    **Original Complaint**  
P 4150    BRKE PEDAL SOFT

**Probable Cause/Solution**  
PRESS BLEED,EXERCISE,PRESS BLEED;RE-EVAL

**ResIn Source:**            None

**Date:**

**Status:**                    N/A

**Mileage:**    6,727

<b>Dealer #:</b> 207013	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66875A	<b>Err:</b>
<b>Dir Cont:</b> BRIAN DEAN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (406) 255-2300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DARRELL SPAENY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM ALLISON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> UNDERRINER HONDA 1830 4TH AVENUE NORTH BILLINGS MT 59101		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
<b>Phone:</b> (406) 255-2300	<b>Fax #:</b> (406) 255-2304	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MARK ROESSLER	<b>Zone/Dist:</b> 02F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/17/2006                    JOHNB

1 01/17/06 12:47:33 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 01/17/06 12:47:47 JOHNB:----->

6

7 HAS ANYTHING BEEN REPLACED----->

8 HOW DOES FLUID LOOK----->

9 BRAKE PADS OK----->

10 ROTORS DISHED----->

11 CALIPERS ALL MOVING PROPERLY ON SLIDE PINS---->

12 THEN ADVISE TO PRESSURE BLEED;IF PEDAL  
IMPROVES OR BECOMES NORMAL;THEN ADVISE TO GO  
TO A SAFE

13

14

15

16

17

### Information from Dealer

THE BRAKE PEDAL IS VERY SOFT, FEELS LIKE IT HAS AIR  
IN IT-FLUID LEVEL IS NORMAL-NO LEAKS SEEN

NO

THE BRAKE PEDAL IS SOFT;FEELS LIKE AIR IN  
SYSTEM TO US

NO,NOTHING

CLEAN,AT PROPER LEVELS

LIKE NEW AT FRONT AND REAR

NO,LOOK PERFECT

YES

LOCATION AND EXERCISE THE ABS SEVERAL TIMES;THEN  
RETURN AND PRESSURE BLEED AGAIN;THEN NOTE FINAL  
RESULT;IF PEDAL NORMAL;THEN AIR WAS PRESENT;IF NOT  
FIXED,THEN POSS MODULATOR;REPLACE AND PRESSURE  
BLEED AGAIN;CB WITH FINAL RESULTS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1657927	MIKEH	10/04/2005	MIKEH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDAL 2XS	ABS MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 3,943

<b>Dealer #:</b> 206876	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM665X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TODD CONLON	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (605) 362-9500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREGG ALLISON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIM JOHNSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VERN EIDE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
5200 S. LOUISE AVE.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SIOUX FALLS SD 57108		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (605) 362-9500	<b>Fax #:</b> (605) 362-9400	<b>Em Type:</b>	
<b>DPSM:</b> RUTH HARPER	<b>Zone/Dist:</b> 02G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/4/2005 MIKEH
- 1 10/04/05 15:31:25 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 IF YES, REPAIR DESCRIPTION?----->
  - 6 10/04/05 15:31:36 MIKEH:----->
  - 7 ACTIVATE ABS AND BLEED?----->
  - 8 REPLACE ABS MODULATOR----->
  - 9

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR, REPLACED MASTER CYLINDER. WORKED OK FOR ONE MONTH.

YES

REPLACED MASTER CYL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1861723	CHRISV	06/30/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	INT LOW PEDAL	ABS MOD; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 12,088

<b>Dealer #:</b> 207042	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PETER BROWN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (336) 785-3380	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KELLY MOORE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FRANK PARRO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FLOW HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2600 PETERS CREEK PKWY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WINSTON-SALEM NC 27127		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (336) 785-3380	<b>Fax #:</b> (336) 784-0067	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 10/22/08	<b>Zone/Dist:</b> 06L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/30/2006 CHRISV
- 1 06/30/06 14:35:09 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 06/30/06 14:35:11 CHRISV:----->
  - 6 REPLACE ABS MOD

### Information from Dealer

BRAKES "FEEL FUNNY"

YES

MASTER CYLINDER REPLACED

INT LOW PEDAL



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1710276	JOHNB	01/04/2006	JOHNB	1

Code	Original Complaint	Probable Cause/Solution		
P 4150	BRKE PEDAL SOFT	PRESS BLEED,EXERCISE ABS,THEN PRESS BLEED		
		Resin Source:	None	Date:
		Status:	N/A	Mileage: 12,467

<b>Dealer #:</b> 206740	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM665X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 362-4300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAN FENDICK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BARTH BARA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PAULY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
1111 S. MILWAUKEE AVE.	IL 60048	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (847) 362-4300	<b>Fax #:</b> (847) 367-5815	<b>Em Type:</b>	
<b>DPSM:</b> MIKE CLARK	<b>Zone/Dist:</b> 08C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/4/2006 JOHNB

1 01/04/06 13:29:18 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 01/04/06 13:35:02 JOHNB:----->

8

9

10

11 PRESSURE BLEED SYSTEM,THEN EXERCISE ABS IN A  
SAFE LOCATION SEVERAL TIMES;THEN PRESSURE  
BLEED

12

### Information from Dealer

PEDAL LOW AFTER REPLACING FRONT BRAKES AND  
SERVICING REAR BRAKES. HAVE REPLACED MASTER  
CYLINDER AND ABS MODULATOR. UNABLE TO GET  
SATISFACTORY PEDAL

NO  
BRAKE PEDAL LOW AFTER BRAKE PAD AND ROTOR  
REPLACEMENT;HAVE REPLACE MASTER AND MODULATOR  
WITH NO CHANGE;HAVE PEDAL AND VACUUM BLED WITH  
NO CHANGE

AGAIN;RE-EVALUATE PEDAL EACH TIME

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1702365	CHRISV	12/20/2005	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	SOFT PEDAL AFT MOD	NEW MOD?; MOD AND REBLEED
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 5,803

<b>Dealer #:</b> 208244	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66525A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JULIUS PORIAS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (703) 660-0110	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DONNA KELLY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GREG BELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SHEEHY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
7434 RICHMOND HIGHWAY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ALEXANDRIA VA 22306		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (703) 660-0110	<b>Fax #:</b> (703) 660-0119	<b>Em Type:</b>	
<b>DPSM:</b> MICHAEL RIEDEL	<b>Zone/Dist:</b> 06C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/20/2005 CHRISV

1 12/20/05 11:19:57 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 IF YES, REPAIR DESCRIPTION?----->

8

9 12/20/05 11:20:01 CHRISV:----->

10 DRV THE CAR AND MOD THE BRAKES THEN REBLEED

### Information from Dealer

CUSTOMER STATES THAT THE PEDAL GOES TOT HE FLOOR WHEN BRAKING. FOUND DEFECT IN TCS/ABS MODULATOR AND REPLACED; ALSO REPLACED MASTER CYL. AND BRAKE REMAINS SOFT.

YES

BRAKE BLEED @5340 MI AND REFINISH FRONT ROTORS @ 977 MI

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2380086	ROBERTH	06/22/2007	LANCEK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (LOW PEDAL)	MOD; EXERCISE ABS AND BLEED AS PER THE SM, 2-3X
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 16,510</span>

<b>Dealer #:</b> 206876	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66565A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TOM EBERLE	<b>Training %:</b> 60	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (605) 362-9500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREGG ALLISON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TIM JOHNSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> VERN EIDE HONDA 5200 S. LOUISE AVE. SIOUX FALLS SD 57108		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (605) 362-9500	<b>Fax #:</b> 6053629400	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b> J30A43085590
<b>DPSM:</b> RUTH HARPER	<b>Zone/Dist:</b> 02G	<b>Em Type:</b>	<b>Trans #:</b> BAYA7082438
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b> 497824	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

6/22/2007 2:07:38 PM ROBERTH  
1  
6/22/2007 2:10:08 PM LANCEK  
2  
3  
4 IS IT FIRM AND THEN IT DROPS?  
5 EXERCISE THE ABS AND BLEED AS PER SM, 2-3X

### Information from Dealer

BRAKE PEDAL IS LOW  
TOM  
THE BRAKE PEDAL IS LOW  
NO IT IS JUST LOW.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1864655	JIMH	07/06/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE SYSTEM HAS AIR	MODULATOR; REPLACE		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 16,271

<b>Dealer #:</b> 208423	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66575A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> EDMUND	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (203) 254-7039	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEPHEN EDMOND		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF WESTPORT 1372 POST ROAD EAST WESTPORT CT 06880		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (203) 254-1112	<b>Fax #:</b> (203) 254-8056	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RENA BAEZA	<b>Zone/Dist:</b> 05F	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/6/2006 JIMH
- 1 07/06/06 06:59:11 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7
  - 8
  - 9 07/06/06 07:01:19 JAMESH:----->
  - 10 ANY SYSTEM LEAKS?----->
  - 11 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKES GO TO FLOOR

YES

BRAKES WERE BLEED AND PROBLEM REACURRED SEVERAL MONTHS LATER. MASTER GYL WAS REPLACED. SEVERAL MONTHS LATER BRAKES WERE BLEED AGAIN. NOW CAR IS BACK WITH THE SAME PROBLEM. FLUID IS NEVER LOW AND THEREIS NO SIGN OF A LEAK

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1802497	KENE	04/24/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	ABS MODULATOR; CHECK FLUID VOLUME
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 5,661

<b>Dealer #:</b> 207221	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66575A [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> ERIC FETZER	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (860) 223-2230	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KEN ORR		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK ZARRELLI		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> SCHALLER HONDA 1 VETERANS DRIVE NEW BRITAIN CT 06051		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (860) 223-2230	<b>Fax #:</b> (860) 826-2083	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> MARY DOWNING	<b>Zone/Dist:</b> 09D	<b>Engine #:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/24/2006 KENE

1 04/24/06 07:05:05 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6

7

8

9 04/24/06 07:05:25 KENE:----->

10 CHECK FLUID VOLUME. IF OK, REPLACE THE  
MODULATOR

### Information from Dealer

THE BRAKE PEDAL SINKS TO THE FLOOR

YES

THE MASTER CYLINDER WAS REPLACED TWICE AND THE SYSTEM WAS BLED AFTER EACH REPAIR PER THE SERVICE MANUAL. AFTER THE REPAIRS HAVE BEEN MADE THE BRAKE

PEDAL SEEMS TO BE OK FOR A LITTLE WHILE AND THEN THE SAME CONCERN HAPPENS.

PEDAL GOES TO THE FLOOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2277992	CHRISV	02/15/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 20,630

<b>Dealer #:</b> 207515	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66585A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARSICOLA	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (530) 895-8181	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DONALD BECK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> NEIL HILDEBRANDT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WITTMEIER HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
2288 FOREST AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHICO CA 95928		<b>Engine #:</b> J30A43091210	<b>Trans #:</b> BAYA7088188
<b>Phone:</b> (530) 895-8181	<b>Fax #:</b> (530) 894-6924	<b>Em Type:</b>	
<b>DPSM:</b> TIM BRUSHER	<b>Zone/Dist:</b> 12A	<b>RO #:</b> 980928	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/15/2007 4:10:10 PM CHRISV

1

2 REPLACE ABS MOD

### Information from Dealer

LOW BRAKE PEDAL MASTER HAS BEEN REPLACED, BRAKES HAVE BEEN BLED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2389601	STEVEN	07/05/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 14,538

<b>Dealer #:</b> 208160	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM668X5A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BRIAN BROCK	<b>Training %:</b> 60	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (925) 825-8000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> GARY ROBBINS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BILL COOK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CONCORD HONDA 1300 CONCORD AVENUE CONCORD CA 94520		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL 240.0	
<b>Phone:</b> (925) 825-8000	<b>Fax #:</b> (925) 676-3745	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>Engine #:</b> J30A43093924	<b>Trans #:</b> BAYA7090562
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 371474	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/5/2007 2:18:24 PM STEVEN

- 1
- 2 REPLACED A MASTER ALREADY?
- 3 LOW SPONGY PEDAL?
- 4 REPLACE MODULATOR

### Information from Dealer

BRAKES STILL GO TO THE FLOOR.FOUND AIR COMING OUT OF LR WHEEL CALIPER ONLY DURING BLEEDING.ALL OTHERS OK  
 YEAH AND IT SEEMED TO FIX IT, BTU IT CAME BACK, I BLEED THE SYSTEM AGAIN AND GOT AIR AND IT SEEMED OK SO I SHIPPED IT BUT NOW ITS BACK AGAIN  
 YES  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1671833	LANCEK	10/27/2005	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL FEELS LOW	ABS MODULATOR; REPLACE THE ABS MODULATOR
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 5,484

<b>Dealer #:</b> 207228	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66505A	<b>Err:</b>
<b>Dlr Cont:</b> NAM NGUYEN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (850) 244-7151	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> WAYNE OWENS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DOUG ELLIOTTE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> GARY SMITH HONDA 225 MIRACLE STRIP PKWY FORT WALTON BEA FL 32548		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (850) 244-7151	<b>Fax #:</b> (850) 796-6714	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> GEORGE OPPEL	<b>Zone/Dist:</b> 07G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/27/2005 LANCEK
- 1 10/27/05 14:53:38 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 10/27/05 14:54:02 LANCEK:----->
  - 6
  - 7 EXERCISE THE ABS AND BLEED AS PER THE SM.
  - 8 IF THE PEDAL IS NORMAL REPLACE THE ABS MODULATOR.

### Information from Dealer

BRAKE PEDAL FEEL SOFT, HAD NEW BRAKE MASTER CYL

YES

REPLACED BRAKE MASTER CYL

THE BRAKE PEDAL FEELS LOW, REPLACED THE MASTER CYL AND STILL SAME.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1716859	JIMH	01/16/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL SPONGY	AQBS MODULATOR; REPLACE
	<b>Resin Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 14,999

<b>Dealer #:</b> 208308	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66835A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RONALD CREWS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 218-2111	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> DERWENT WILLIAMSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH MCCAULEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF BOWIE 2260 CRAIN HIGHWAY BOWIE MD 20716		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
<b>Phone:</b> (301) 218-2111	<b>Fax #:</b> (301) 218-6657	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> RAFIK ABDULLAHI	<b>Zone/Dist:</b> 06B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/16/2006 JIMH
- 1 01/16/06 12:18:31 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6 01/16/06 12:20:16 JAMESH:----->
  - 7
  - 8
  - 9
  - 10 DOES OR HAS THE SYSTEM HAD ANY LEAKS?----->
  - 11 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

YES

REPLACE BRAKE MASTER CYLINDER BLED ALL THE BRAKE LINES CHECKED ALL OF THE LINES

CAR CAME IN AND WE BLED THE AIR OUT. CAR RETURNED WITH AIR IN THE LINES AGAIN AND WE REPLACED THE MASTER CYLINDER. THE CAR IS BACK WITH AIR IN THE LINES AGAIN.

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1701240	RICKT	12/19/2005	KEITHC	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	POSS ABS MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 1,659

<b>Dealer #:</b> 206778	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66875A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOE HEIDEN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (585) 586-0120	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> MARK FREY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JEFFREY BROOKS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DICK IDE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
875 PANORAMA TRAIL		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ROCHESTER NY 14625		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (585) 586-0120	<b>Fax #:</b> (585) 586-0429	<b>Em Type:</b>	
<b>DPSM:</b> Malcolm Hoff	<b>Zone/Dist:</b> 09A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/19/2005 RICKT

- 1 12/19/05 08:18:03 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 12/19/05 08:18:08 RICKT:----->
- 6 transfer
- 7 12/19/05 08:20:59 KEITHC:----->
- 8 PUMP BRAKES UP WHEN LOW----->
- 9 POSS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR.

YES

BRAKE MASTER CYLINDER.

PEDAL FADES

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1716290	RAYDAVIS	01/13/2006	ROBERTH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW SPONGY BRAKE PEDAL 2X	MSG: REPL ABS MODULATOR
		<b>ResIn Source:</b> Message center
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 7,434

<b>Dealer #:</b> 206526	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66545A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RICHARD	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (253) 833-7900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEVE AUBE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL SANDS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HINSHAW'S HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2605 AUBURN WAY NORTH		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
AUBURN WA 98002		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (253) 833-7900	<b>Fax #:</b> (253) 833-8631	<b>Em Type:</b>	
<b>DPSM:</b> PHIL HEINZMAN	<b>Zone/Dist:</b> 02B	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/18/2006 RAYDAVIS

- 1 01/13/06 13:46:39 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5 01/13/06 13:46:58 RAYD:----->
- 6 EXERCISE THE ABS, IF THE PEDAL COMES UP,
- REPLACE
- 7 THE MODULATOR----->
- 8 01/18/06 13:46:38 ROBERTH:-----MSG----->

### Information from Dealer

LOW BRAKE PEDAL

YES

MASTERCYLINDER WAS REPLACE APROX 1 MONTH AGO  
RICK,I HAVE A SPONGY LOW BRAKE PEDAL

REPL ABS MODULATOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2318402	GARYR	04/05/2007	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL VERY LOW	ACTIVATE ABS AND BLEED, REPL MOD
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 8,263

<b>Dealer #:</b> 208154	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66565A	<b>Err:</b>
<b>Dir Cont:</b> CONARD	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (610) 828-1400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> FRANK BOYLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN ROCHE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CONICELLI HONDA 1100 RIDGE PIKE CONSHOHOCKEN PA 19428		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
<b>Phone:</b> (610) 828-1400	<b>Fax #:</b> (610) 832-0325	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> TURK MCFADDEN	<b>Zone/Dist:</b> 05H	<b>Engine #:</b> J30A43099795	<b>Trans #:</b> BAYA7096679
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 207790	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/5/2007 2:31:52 PM GARYR

1

2 ACTIVATE ABS AND BLEED IF PEDAL IMPROVES REPL THE MOD

### Information from Dealer

BRAKE PEDAL VERY LOW, PULLS LEFT, THIRD TIME BACK BLEED BRAKES AT 1900 MILES OK UNTILL 6000 MILES BLEED AGAIN, OK UNTILL 7700 MILES REPLACE MASTER CYLINDER OK UNTILL 8200 MILES, NO ABS CODES, LF RR SOLINIOD MORE KICKBACK ON FUNCTION TEST, LOOSEN MASTER CYLINDER FROM BOOSTER TO TEST FOR COMPINSATING PORT PROBLEM, NO IMPROVEMENT, BRAKES ARE WORN EVEN, ALL FRONT PADS AT 12/32"

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1699514	GARYR	12/14/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL GOES TO FLOOR	MOD?; REPL	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,033

<b>Dealer #:</b> 208293	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66505A	<b>Err:</b>
<b>Dir Cont:</b> PETER FOX	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (405) 495-5800	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MICHAEL ROWDEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MATTHEW EADS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> STEVE BAILEY HONDA 8700 N. W. EXPRESSWAY OKLAHOMA CITY OK 73162		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (405) 495-5800	<b>Fax #:</b> (405) 495-9075	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> TONY DANG	<b>Zone/Dist:</b> 10B	<b>Trans #:</b>	<b>Em Type:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/14/2005 GARYR
- 1 12/14/05 14:58:36 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 WILL CAR STOP----->
  - 6 12/14/05 14:58:45 GARYR:----->
  - 7 REPL MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

YES

BRAKE PEDAL GOES TO FLOOR

YES

REPLD M/C LAST TIME AND RETURNED.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2378808	GARYR	06/21/2007	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL FADING	MOD?; REPL	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 37,336

<b>Dealer #:</b> 206592	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66825A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARVIN VOTRUBA	<b>Training %:</b> 72	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (512) 458-2511	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> GARRETT LIMING		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID HILFER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FIRST TEXAS HONDA 1301 WEST KOENIG LANE AUSTIN TX 78756		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL 240.0	
<b>Phone:</b> (512) 458-2511	<b>Fax #:</b> (512) 380-0796	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JERRY MEADE	<b>Zone/Dist:</b> 03B	<b>Engine #:</b> J30A43101097	<b>Trans #:</b> BAYA7098198
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 67055	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/21/2007 11:42:46 AM GARYR

1

2 REPL MOD

### Information from Dealer

BRAKE PEDAL FADING TO FLOOR.REPLACED BRAKE MASTER 1 MONTH AGO.CAR NOW RETURNED.NO VISIBLE LEAKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1716103	TOMP	01/13/2006	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	PEDAL GOES TO FLOOR	AIR IN BRAKE SYSTEM OR ABS/MOD FAULTY;REPAIR AS NE
		<b>Resin Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 2,687

<b>Dealer #:</b> 206750	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66595A	<b>Err:</b>
<b>Dir Cont:</b> DAVID GEYER	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (785) 843-0550	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> LARRY WHITSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CURT MILLER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> JACK ELLENA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
2112 WEST 29TH TERRACE	KS 66047	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (785) 843-0550	<b>Fax #:</b> (785) 843-3680	<b>Em Type:</b>	
<b>DPSM:</b> Michael Wehmeir	<b>Zone/Dist:</b> 08L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/13/2006                      TOMP
- 1 01/13/06 11:44:43 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 01/13/06 11:44:58 TOMP:----->
  - 5 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
  - 6
  - 7 DOES THE CAR FAIL TO STOP?----->
  - 8 EXERCISE ABS, THEN PRESSURE BLEED THE BRAKES.
  - 9 DOES THE PEDAL FEEL NORMAL?
  - 10 YES: ABS MODULATOR IS FUALTY
  - 11 NO: LOOK FOR OTHER CAUSES

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

NO

DAVE:

YES.

NO. BUT THE PEDAL IS REALLY LOW.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1934223	RAYD	09/22/2006	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?;EXERCISE ABS, RETEST
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 18,290

<b>Dealer #:</b> 207330	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66595A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RONALD	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (816) 251-8700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> DAVID RODGERS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SCOTT HUBBARD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LEE'S SUMMIT HONDA 401 NE COLBERN RD. LEES SUMMIT MO 64086		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (816) 251-8700	<b>Fax #:</b> (816) 251-8778	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> Michael Wehmeir	<b>Zone/Dist:</b> 08L	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/22/2006 RAYD
- 1 09/22/06 11:18:25 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 09/22/06 11:19:42 RAYD:----->
  - 5
  - 6 IS THE PEDAL GOOD NOW?----->
  - 7
  - 8 TAKE THE CAR OUT SOMEWHERE WHERE YOU CAN  
LOOSE
  - 9 TRACTION, EXERCISE TEH ABS, SEE IF THE PEDAL
  - 10 COMES UP----->

### Information from Dealer

LOW BRAKE PEDAL

NO

BRAKE PEDAL GOES TO THE FLOOR, I BLEAD THE BRAKES AND THE PEDAL STARTED COMMING UP I ONLY BLEAD THE RT FRONT, IT CAME UP A LITTLE THEN I STOPPED



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1716200	JIMH	01/13/2006	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR BEFO	MODULATOR?; CHECK FOR AIR IN SYSTEM, REPLC
		<b>Resin Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 3,567

<b>Dealer #:</b> 206815	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LEE WHITE	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (205) 823-3333	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> RUDY ARVIZU		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS ABSTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> TAMERON HONDA 1675 MONTGOMERY HWY BIRMINGHAM AL 35216		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0HP 3.0L	
<b>Phone:</b> (205) 823-3333	<b>Fax #:</b> (205) 443-7656	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> CHRIS BRUNI	<b>Zone/Dist:</b> 07C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/13/2006 JIMH
- 1 01/13/06 12:56:25 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 7 THIS PROBLEM?----->
  - 8 01/13/06 13:03:35 JAMESH:----->
  - 9 CHECK BRAKE HARDWARE
  - 10 CHECK FOR LEAKS
  - 11 IF NO LEAKS CHECK FOR AIR IN BRAKE LINES.
  - 12 IF AIR IN BRAKE LINES, REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR BEFORE BRAKES INGUAGE, NO

FLUID LEAKING IN SYSTEM.TECH. ASKED TEAM LEADER SAID COULD BE MASTER CYLINDER BYPASSING, OR ABS UNIT COULD BE LEAKING AIR INTO SYSTEM, ONLY FRONT BRAKES INGUAGE WHEN PEDAL IS PRESSED.

NO

PEDAL LOWER THAN EXPECTED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1691858	KENE	12/01/2005	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL GOES TO FLOOR	MODULATOR; CHECK BRAKE FLUID VOLUME
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 9,361

<b>Dealer #:</b> 207993	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66865A	<b>Err:</b>
<b>Dir Cont:</b> BRYAN BYRD	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (817) 696-4000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> ANDRE WILLIAMS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GARY NODINE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FRANK KENT HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 NAVI 6CYL	
3451 W. LOOP 820 SOUTH		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
FORT WORTH TX 76116		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (817) 696-4000	<b>Fax #:</b> (817) 696-4190	<b>Em Type:</b>	
<b>DPSM:</b> AMY CLAWSON	<b>Zone/Dist:</b> 03G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/1/2005 KENE
- 1 12/01/05 13:23:01 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 12/01/05 13:23:10 KENE:----->
  - 5 CHECK BRAKE FLUID VOLUME WITH PEDAL ON FLOOR
  - 6 AND WITH ONE PUMP. IF SAME, MODULATOR. IF LESS
  - 7 MASTER

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR BEFORE STOPPING

NO

WE CAN DUP, PEDAL GOES TO FLOOR

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2278052	DAVEM	02/16/2007	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL LOW 2X	ABS MOD;RPLC ABS MOD
		<b>Resln Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 15,694

<b>Dealer #:</b> 206648	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66525A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TAYLOR TIM	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (317) 574-9600	<b>Extn:</b> 274	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEFFERY BELL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOB COOK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PENSKE HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
4140 E. 96TH STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
INDIANAPOLIS IN 46240		<b>Engine #:</b> J30A43104789	<b>Trans #:</b> BAYA7101705
<b>Phone:</b> (317) 574-9600	<b>Fax #:</b> (317) 817-0298	<b>Em Type:</b>	
<b>DPSM:</b> JEANNE ALTMILLER	<b>Zone/Dist:</b> 04D	<b>RO #:</b> 206734	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/16/2007 6:02:22 AM DAVEM

1  
2

3 RPLC THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES ALL THE WAY TO THE FLOOR  
 WE HAVE RPLCD THE MSTR CYL 2X FOR LOW PDL, NOT TO  
 THE FLOOR. THE LAST ONE LATED 2K MILES. NO DTC,  
 EXRCD THE ABS AND BLEED THE BRAKES AND THEY ARE  
 FINE AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2261385	KENE	01/24/2007	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL LOW AND SOFT	MODULATOR; CHECK BRAKE FLUID VOLUME
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 22,085

<b>Dealer #:</b> 208231	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66515A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GREEN MICHAEL	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (219) 947-3900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES BENCK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LARRY BROERTJES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HARBOR HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
4613 EAST LINCOLN BLVD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MERRILLVILLE IN 46410		<b>Engine #:</b> J30A43105063	<b>Trans #:</b> BAYA7101838
<b>Phone:</b> (219) 947-3900	<b>Fax #:</b> (219) 947-0908	<b>Em Type:</b>	
<b>DPSM:</b> TIA MARIE BATTLE	<b>Zone/Dist:</b> 08F	<b>RO #:</b> 58472	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/24/2007 12:00:41 PM KENE

1

2 CHECK BRAKE FLUID VOLUME, SLIDE PINS, HOSES AND PAD MOVEMENT, IF OK, REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL IS LOW AND DOES NOT FEEL LIKE THE VEHICLE IS GOING TO STOP.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2314337	STEVEN	04/02/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?; REPLACE
	<b>Resin Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 57,360

<b>Dealer #:</b> 207336	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66565A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BOSSI RICK	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (530) 823-7234	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JEFF KOZELE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> STEVEN DOUKE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AUBURN HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 240.0 HP 3.0	
1801 GRASS VALLEY HWY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
AUBURN CA 95603		<b>Engine #:</b> J30A43106841	<b>Trans #:</b> BAYA7103880
<b>Phone:</b> (530) 823-7234	<b>Fax #:</b> (530) 745-2736	<b>Em Type:</b>	
<b>DPSM:</b> TIM BRUSHER	<b>Zone/Dist:</b> 12A	<b>RO #:</b> 151134	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/2/2007 10:17:48 AM STEVEN
- 1
  - 2 VERIFY THE COMPLAINT?
  - 3 LOW SPONGY PEDAL OR SINKIGN PEDAL?
  - 4 ANY REPAIRS?
  - 5 REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR  
 YES  
 LOW SPONGY PEDAL  
 YES MASTER CYL AND BLED BRAKES TWICE NOW  
 OK

PE09-024

HONDA

7/24/2009

ATTACHMENT Q4

ACCORD V6 2006

FIELD REPORT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2316761	JAMESH	04/04/2007	JAMESH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	REPLACED MASTER CYLINDER TWICE	ABS MODULATOR; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 14,349

<b>Dealer #:</b> 208217	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66526A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JONES MIKE	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (702) 367-1919	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> WAYNE KORTLANG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BOSLEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA WEST		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
7615 W. SAHARA AVE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LAS VEGAS NV 89117		<b>Engine #:</b> J30A51005061	<b>Trans #:</b> BAYA8004883
<b>Phone:</b> (702) 367-1919	<b>Fax #:</b> (702) 367-8470	<b>Em Type:</b>	
<b>DPSM:</b> PAT THOMAS	<b>Zone/Dist:</b> 10H	<b>RO #:</b> 125633	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/4/2007 9:53:00 AM JAMESH

1

2 IS THE PEDAL LOWER THAN NORMAL BUT HARD?

3 HAS ANY AIR BEEN FOUND IN THE SYSTEM?

4 REPLACE THE ABS MODULATOR

### Information from Dealer

REPLACED MASTER CYLINDER TWICE. COMES BACK ABOUT 1000 MILES LATER WITH PEDAL FADING TO THE FLOOR AGAIN

YES

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2357270	CHRISV	05/25/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 18,748

<b>Dealer #:</b> 207042	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM81616A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KIRK CHAMPNEY	<b>Training %:</b> 55	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (336) 785-3380	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KELLY MOORE		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FRANK PARRO		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> FLOW HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 244.0 HP 3.0	
2600 PETERS CREEK PKWY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WINSTON-SALEM NC 27127		<b>Engine #:</b> J30A51037435	<b>Trans #:</b> ATC64003685
<b>Phone:</b> (336) 785-3380	<b>Fax #:</b> (336) 784-0067	<b>Em Type:</b>	
<b>DPSM:</b> OPEN POSIT 10/22/08	<b>Zone/Dist:</b> 06L	<b>RO #:</b> 504194	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/25/2007 7:26:25 AM      CHRISV

1

2

3 REPLACE THE ABS MOD

### Information from Dealer

BRAKES ARE SOFT AND PEDAL PULSATES  
 WE REPLACED THE BRAKE M/C B/C THE PEDAL WAS GOING  
 LOW. THEY BROUGHT IT BACK IN AND WE CAN NOT DUP



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1864046	TOMP	07/05/2006	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	FAULTY ABS MODULATOR; REPLACEMENT
		<b>Resln Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 1,350

<b>Dealer #:</b> 206715	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82796A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES	<b>Training %:</b>	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (912) 927-0700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> TRACY JOY		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ANGELA HENDERSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTHERN MOTORS HONDA		<b>Desc:</b> ACCORD 2DR EX-V6NV 6CYL 244.0HP	
10300 ABERCORN EXTENS		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAVANNAH GA 31406		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (912) 927-0700	<b>Fax #:</b> (912) 927-0715	<b>Em Type:</b>	
<b>DPSM:</b> TRACY GARNEAU	<b>Zone/Dist:</b> 07H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/5/2006 TOMP

1 07/05/06 12:44:34 ISIS:----->

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10

11 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

12 THIS PROBLEM?----->

13 IF YES, REPAIR DESCRIPTION?----->

14 07/05/06 12:45:05 TOMP:----->

15 FAULTY ABS MODULATOR; REPLACEMENT

16

### Information from Dealer

REPALCED BRAKE MASTER CYLINDER. CAR SAT IN PARKINGLOT FOR TWO DAYS. ONCE THE CUSTOMER CAME TO GET THE CAR THE PEDAL WENT TO THE FLOOR. I WAS NOT HERE THAT DAY SO MY SHOP FOREMAN BLEED THE BRAKES AGAIN. PEDAL WAS FINE NOW THE VEHICLE HAS COME BACK WITH A LOW PEDAL. THERE IS NO LEAKS SO I BLEED THE BRAKES AGAIN AND THE PEDAL WAS FINE. WENT ON A 6 MILE TEST DRIVE, AND ONCE I PULLED BACK INTO THE SHOP THE PEDAL STARTED TO SINK AGAIN

YES

MASTER CYLINDER

JAMES:

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2250787	CHRISV	01/12/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD; REPLACE
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 5,405

<b>Dealer #:</b> 207712	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82656A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MINGES MARK	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (269) 926-6181	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SCHROEDER HONDA		<b>Desc:</b> ACCORD 2DR EX-V6 6CYL 244.0 HP 3.0	
2149 E. NAPIER AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BENTON HARBOR MI 49022		<b>Engine #:</b> J30A51040458	<b>Trans #:</b> BAYA8036887
<b>Phone:</b> (269) 926-6181	<b>Fax #:</b> (269) 926-6541	<b>Em Type:</b>	
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>RO #:</b> 112976	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/12/2007 11:31:20 AM CHRISV

- 1
- 2
- 3 REPLACE ABS MOD

### Information from Dealer

LOW BRAKE PEDAL  
REPLACED M/C AND NC

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1694770	DAVEM	12/07/2005	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PDL SOFT AFER BDY SHOP	BENT PARTS?;BLOCK EACH WHEEL>CHK BOOSTER CLRN		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 395

<b>Dealer #:</b> 207562	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66806A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TOM KOWALSKI	<b>Training %:</b>	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 884-6632	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> KEN WAHL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN KELLEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SCHAUMBURG HONDA AUTOMOBILES		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 244.0HP	
750 EAST GOLF ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SCHAUMBURG IL 60173		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (847) 884-6632	<b>Fax #:</b> (847) 843-8733	<b>Em Type:</b>	
<b>DPSM:</b> GEORGE MARIS	<b>Zone/Dist:</b> 08E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/7/2005 DAVEM
- 1 12/07/05 06:51:17 ISIS:----->
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 9 THIS PROBLEM?----->
  - 10 12/07/05 06:52:57 DAVEM:----->
  - 11
  - 12
  - 13
  - 14 BLOCK EACH WHELL----->
  - 15 CHK THE MSTR TO BOOSTER CLRN'S----->
  - 16 SWAP THE ABS MOD----->

### Information from Dealer

BRAKE PEDAL SPONGY AND SINKS VERY LOW WHEN DRIVING,  
 WHEN PUMPING PEDAL THE BRAKE FEELS BETTER, BLED BRAKES A FEW TIMES, REPALCED MASTER, BLED 2 TIMES AGAIN, PERFORMED ABS FUNCTION TESTS, DO NOT GET KICK BACK FROM REAR, CAN HEAR MODULATOR RUNNING IS THEIR A SPECIFIC BLEEDING PROCEDURE THAT NEEDS TO BE PERFORMED?  
 NO  
 THE CAR HIT A POT HOLE IN THE RT/FT. THE BODY SHOP RPLCD THE KNUCKLE, ETC. IN THAT CORNER.  
 not sure if happen before or after. weak responce IN ABS SELF CHK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2365566	GARYR	06/05/2007	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL LOW	REPL MOD	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 54,981

<b>Dealer #:</b> 208103	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66826A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ATILANO	<b>Training %:</b> 53	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (760) 328-8981	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF THE DESERT 68-025 KYLE ROAD CATHEDRAL CITY CA 92234		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 244.0 HP	
<b>Phone:</b> (760) 328-8981	<b>Fax #:</b> (760) 328-2489	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JEFF MAY	<b>Zone/Dist:</b> 01L	<b>Engine #:</b> J30A51025035	<b>Trans #:</b> BAYA8023045
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 175366	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/5/2007 2:48:25 PM GARYR

1

2

3 REPL MOD

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR  
REPLD M/C BEFORE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2649634	CHRISV	07/14/2008	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	HARD PEDAL	MOD?; DISCONN AND RECK
		<b>Resln Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 21,918

<b>Dealer #:</b> 207066	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66506A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANTHONY SEALES	<b>Training %:</b> 83	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (718) 253-8400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> VLADISLAV KOVBASYUK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FRANCISCO FIGUEROA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PLAZA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
2740 NOSTRAND AVENUE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BROOKLYN NY 11210		<b>Engine #:</b> J30A51025343	<b>Trans #:</b> BAYA8023232
<b>Phone:</b> (718) 253-8400	<b>Fax #:</b> 7183384470	<b>Em Type:</b>	
<b>DPSM:</b> JOHN POMPILE	<b>Zone/Dist:</b> 05A	<b>RO #:</b> 970100	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/14/2008 12:13:15 PM CHRISV
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?  
3
  - 4 DO THE CODES CLEAR
  - 5 DISCONN ABS MOD AND RECK, IF IT FREES UP  
REPLACE THE MOD

### Information from Dealer

BRAKE PEDAL HARD  
 NO  
 HAS CODES 61-1 61-2. BATTERY AND CHARGING SYSTEM IS GOOD. BOOSTER IS HOLDING VACCUM  
 YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1819946	RAYD	05/12/2006	RAYD	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR;EXERCISE ABS ON ROAD;MONITOR PEDAL		
		<b>ResIn Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 6,045

<b>Dealer #:</b> 207676	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66576A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b>	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (916) 783-5667	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> GREG LEATHERMAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN DUELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AUTOWEST HONDA-ROSEVILLE 500 AUTO MALL DR. ROSEVILLE CA 95661		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0HP 3.0L	
<b>Phone:</b> (916) 783-5667	<b>Fax #:</b> (916) 783-9210	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> BARRY CHANDLER	<b>Zone/Dist:</b> 12C	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/12/2006 RAYD
- 1 05/12/06 15:53:01 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5
  - 6
  - 7
  - 8 05/12/06 15:53:14 RAYD:----->
  - 9 THE PEDAL SINKS SLOWELY TO THE FLOOR?----->
  - 10 WILL THE PEDAL STOP THE CAR?----->
  - 11 EXERCISE THE ABS ON THE ROAD, NOT ON THE HOIST,
  - 12 IF THE PEDAL FEELS BETTER, REPLACE THE  
MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR

YES

BLEM ENTIRE SYSTEM. OK FOR ABOUT 2300MILES.  
CAMEIN AGAIN, R/R BRAKE MASTER, LASTED 1400 MILES.  
S TILL PEDAL TO FLOOR. NO VISIBLE LEAKS. BRAKE  
MASTER FULL.

NO, GOES RIGHT DOWN

YES, BUT ITS ALL THE WAY DOWN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2267472	JOHNB	02/01/2007	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL TO FLOOR	PRESSURE BLEED AND RE-EVAL PEDAL,CB
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 18,487

<b>Dealer #:</b> 207881	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66526A	<b>Err:</b>
<b>Dir Cont:</b> HARRELSON	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (865) 970-2300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> CHARLES QUIETT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANNY CLEVINGER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AIRPORT HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
3069 AIRPORT HWY.		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ALCOA	TN 37701	<b>Engine #:</b> J30A51029933	<b>Trans #:</b> BAYA8027741
<b>Phone:</b> (865) 970-2300	<b>Fax #:</b> (865) 970-4571	<b>Em Type:</b>	
<b>DPSM:</b> Michael Murphey	<b>Zone/Dist:</b> 07B	<b>RO #:</b> 95479	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/1/2007 6:55:17 AM      JOHNB

1

2

3 SO NO AIR SPACE UNDER PEDAL

4 SO BRAKES FAIL TO STOP OR HOLD VEHICLE

5 WAS THERE ANY CONTAMINATION PRIOR

6 DO NOT CLAMP BRAKE HOSES,ADVISE YOU TO REPLACE THEM;THAT CLAMPING COULD DAMAGE THEM;WOULD ADVISE ALSO FOR NOW TO PRESSURE BLEED AND SYSTEM AND NOTE IF PEDAL IMPROVES,CB WITH RESULTS

### Information from Dealer

BRAKE PEDAL FADES TO FLOOR AT STOPS MASTER CYLINDER HAS BEEN REPLACED WITH NO CHANGE

PEDAL DROPS TO THE FLOOR

NONE

YES,WE ALREADY REPLACED THE MASTER WITH NO CHANGE,I CLAMPED OFF THE BRAKE HOSES AND NO CHANGE IN PEDAL

NONE,FLUID CLEAN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1911505	KENE	08/28/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL LOW AND SOFT	VSA MODULATOR; CHECK FLUID VOLUME	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,174

<b>Dealer #:</b> 207765	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66836A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN ORELLANA	<b>Training %:</b>	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 656-1000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> GARY MCDADE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM BEST		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> OURISMAN HONDA 4800 BETHESDA AVENUE BETHESDA MD 20814		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 244.0HP	
<b>Phone:</b> (301) 656-1000	<b>Fax #:</b> (301) 656-0361	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> DANIEL MAY	<b>Zone/Dist:</b> 06A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/28/2006 KENE
- 1 08/28/06 08:41:10 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 08/28/06 08:41:33 KENE:----->
  - 6 CHECK FLUID VOLUME AND IF SAME THEN, VSA  
MODULATOR

### Information from Dealer

- BRAKE PEDAL FADES
- YES
- REPLACED MASTER CYLINDER
- PEDAL LOW



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2309807	RUDYG	03/27/2007	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SOFT	VSA MODULATOR?;RECHECK PEDAL AFT MODULATION
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 8,585

<b>Dealer #:</b> 206698	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66596A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MUHLHAUSEN	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (631) 724-0500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> KRISTEN TUCCI		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WILLIAM RUTER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NARDY HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
559 MIDDLE COUNTY ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SAINT JAMES NY 11780		<b>Engine #:</b> J30A51037831	<b>Trans #:</b> BAYA8034530
<b>Phone:</b> (631) 724-0500	<b>Fax #:</b> (631) 724-5981	<b>Em Type:</b>	
<b>DPSM:</b> RUSSELL BERSE	<b>Zone/Dist:</b> 05B	<b>RO #:</b> 248637	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/27/2007 10:45:39 AM RUDYG
- 1 03/27/2007 10:48:13 AM RUDYG
  - 2
  - 3 DOES PEDAL DROP OR JUST FEELS SOFT/MUSHY
  - 4 VEH STOPS OK?
  - 5 DID YOU GET AIR WHEN YOU BLED PREVIOUSLY?
  - 6 YES, VERIFY BY GETTING ALL 4 WHEELS TO MODULATE ON TEST DRIVE. IF PEDAL IMPROVES, REPLACE ABS/VSA MODULATOR.

### Information from Dealer

BRAKE PEDAL LOW  
 IT WAS HERE PREVIOUSLY AND I BLED THE BRAKES, IT WAS OK WHEN IT LEFT BUT IT IS BACK WITH LOW PEDAL JUST SOFT  
 YES  
 YES, I HAVE HEARD THAT THIS CAN BE CAUSED BY ABS MODULATOR.  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2321068	RUDYG	04/10/2007	RUDYG	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	VSA MODULATOR?; ACTIVATE AND RECHECK PEDAL
		<b>ResIn Source:</b> None <b>Date:</b>
		<b>Status:</b> N/A <b>Mileage:</b> 13,172

<b>Dealer #:</b> 207577	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66526A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LONGINO DAVID	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (678) 957-5000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> MARK STROMBERG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN HICKS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GWINNETT PLACE HONDA 3325 SATELLITE BLVD.		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
DULUTH      GA 30096		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>Phone:</b> (678) 957-5000	<b>Fax #:</b> (678) 957-5085	<b>Engine #:</b> J30A51041745	<b>Trans #:</b> BAYA8037789
<b>DPSM:</b> MELISSA MECHAN	<b>Zone/Dist:</b> 07E	<b>Em Type:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b> 827158	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/10/2007 10:31:33 AM      RUDYG
- 1 04/10/2007 10:32:37 AM RUDYG
  - 2
  - 3 YOU CAN DUPLICATE?
  - 4 FLUID CONTAMINATED?
  - 5 NO EXTERNAL LEAKS?
  - 6 TRIED ACTIVATING ABS?
  - 7 BLEED BRAKES, IF YOU GET AIR COMING OUT, SUSPECT VSA MODULATOR. IF NO AIR, MOST LIKELY MASTER CYLINDER.
  - 8 IF ACTIVATION IMPROVES PEDAL, BAD VSA MODULATOR.
  - 9 04/10/2007 10:41:20 AM RUDYG(CALLED DLR)
  - 10 (LEFT MESSAGE MAKE SURE DPSM KNOWS ABOUT CUST ACCIDENT).

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL IS GOING TO FLOOR AND VEHICLE IS HARD TO STOP

M/C REPLACED IN DEC FOR SAME ISSUE. IT IS DOING IT AGAIN, PEDAL IS TOO LOW.

YES, CUST CLAIMS SHE HAD A SMALL ACCIDENT BECAUSE OF THIS

NO

NO

VEH IS NOT SAFE TO DRIVE

I MAY BE ABLE TO GET ABS TO ACTIVATE

OK, LET ME SEE WHAT I CAN DO

(JOHN S/A)

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2323754	RUDYG	04/12/2007	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT)	ABS MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,725

<b>Dealer #:</b> 206733	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66336A[REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SILVERS	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (260) 484-0551	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> DOUGLAS SETTLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BRASELTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DON AYRES HONDA 4740 LIMA ROAD FORT WAYNE IN 46808		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 244.0 HP 3.0	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, USA
<b>Phone:</b> (260) 484-0551	<b>Fax #:</b> (260) 373-2686	<b>Engine #:</b> J30A51044344	<b>Trans #:</b> BAYA8041033
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>Em Type:</b>	<b>RO #:</b> 181315
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	<b>W.O. #:</b>

### Tech Line Suggests

- 4/12/2007 1:55:59 PM RUDYG
- 1 04/12/2007 01:57:03 PM RUDYG
  - 2 ANY PARTS REPLACED?
  - 3 BLED TODAY?
  - 4 SAFE TO DRIVE?
  - 5 TEST DRIVE AND GET ALL 4 WHLS TO MODULATE. IF PEDAL IMPROVES, SUSPECT ABS MODULATOR. REPL

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES TO FLOOR AND IS SPONGY  
 LET ME GIVE YOU HISTORY. M/C REPLACED, BLED AND LEFT OK. LASTED 2 DAYS, BACK WITH MUSHY PEDAL. BLEED AGAIN, AND FELT OK. LEFT AND BACK AGAIN WITH SAME PROBLEM  
 NO  
 YES, IT STOPS  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2401936	LANCEK	07/20/2007	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL IS LOW	MODULATOR; REPLACE THE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 30,290

<b>Dealer #:</b> 208193	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66516A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DEREK ROGNLIN	<b>Training %:</b> 47	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (602) 789-9771	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JIM COLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GWEN DENNEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BELL HONDA 701 WEST BELL ROAD PHOENIX AZ 85023		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (602) 789-9771	<b>Fax #:</b> 6022982061	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> RICHARD REBORI	<b>Zone/Dist:</b> 10D	<b>Engine #:</b> J30A51045011	<b>Trans #:</b> BAYA8041654
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 249866	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/20/2007 9:58:24 AM LANCEK
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 THE PEDAL IS THE SAME AS 3 MO AGO?
  - 5 REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL FADES TO THE FLOOR NO VISUAL LEAKS FOUND AND FLUID LEVEL IS GOOD

YES

FIRST TIME IN I FOUND AIR IN SYSTEM SO I BLED THE BRAKE SYSTEM THE CAR WAS GOOD FOR THREE MONTHS THEN IT CAME BACK AGAIN WITH AIR IN SYSTEM SO I REPLAC ED BRAKE MASTER AND THREE MONTHS LATER AND ITS NOWBACK AGAIN

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2323085	KEITHC	04/12/2007	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL , LOW,	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 12,400

<b>Dealer #:</b> 207337	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66556A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SCHEXNAYDER	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (337) 235-9086	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEPHEN BORDELON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANIEL WOOLFOLK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MOSS HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
1407 SURREY STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LAFAYETTE	LA 70501	<b>Engine #:</b> J30A51056664	<b>Trans #:</b> BAYA8052672
<b>Phone:</b> (337) 235-9086	<b>Fax #:</b> (337) 262-0697	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b> 475497	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/12/2007 7:41:53 AM KEITHC  
1

2 REPLACE MODULATOR 2X

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR ON SLOW STOP, BUT WILL STOP TE CAR. AT 7500 MILES WE BLEED THE BRAKESAND ENGAUGED THE ABS , SOLVED THE PROBLEM FOR 2 M ONTHS. THEN WE PUT ON AN ABS MODULATOR, SOLVED PROBLEM FOR 1 MONTH NOW CAR IS BACK AND WE HAVE DUPLICATED THE PROBLEM.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1965167	DAVEM	10/27/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL SOFT INTERM	ABS MOD?;FLUSH FLUID>MOD BRAKES>MON
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 6,175</span>

<b>Dealer #:</b> 207337	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66556A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GLENN EASTERLY	<b>Training %:</b>	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (337) 235-9086	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> STEPHEN BORDELON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANIEL WOOLFOLK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MOSS HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0HP 3.0L	
1407 SURREY STREET		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
LAFAYETTE	LA 70501	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (337) 235-9086	<b>Fax #:</b> (337) 262-0697	<b>Em Type:</b>	
<b>DPSM:</b> DANIEL FYFFE	<b>Zone/Dist:</b> 03E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/27/2006 DAVEM
- 1 10/27/06 07:54:16 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 10/27/06 07:54:31 DAVEM:----->
  - 6
  - 7
  - 8 NO. BLEED BRAKES AND MOD ABS AND MON. IF
  - 9 RETURNS W/ THE SAME CONCERN, DPSM OK TO RPLC
  - 10 MOD
  - 11

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL IS GOING TO FLOOR IN STOP & GO TRAFFIC. CAN NOT GET CAR TO ACT UP.

NO

INTERM IN TOWN, THE BRAKE PDL FEELS SOFT. WE HAVE RPLCD ABS MODs FOR THIS, BUT SHOULD WE DO THAT HERE?

OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1954120	KEITHC	10/16/2006	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL SOFT, LOW,	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,417

<b>Dealer #:</b> 208308	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66326A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MARVIN PROCTOR	<b>Training %:</b>	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 218-2111	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> DERWENT WILLIAMSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH MCCAULEY		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF BOWIE 2260 CRAIN HIGHWAY BOWIE MD 20716		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 244.0HP 3.0L	
<b>Phone:</b> (301) 218-2111	<b>Fax #:</b> (301) 218-6657	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, USA	<b>Engine #:</b>
<b>DPSM:</b> RAFIK ABDULLAHI	<b>Zone/Dist:</b> 06B	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/16/2006 KEITHC
- 1 10/16/06 09:56:01 ISIS:----->
  - 2
  - 3
  - 4
  - 5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 6 THIS PROBLEM?----->
  - 7 10/16/06 09:58:33 KEITHC:----->
  - 8 REPLACE MODULATOR

### Information from Dealer

C/S VSA LIGHT STAYED ON AND BRAKES WENT TO FLOOR AFTER LOCKING UP ON BRAKES.VSA LIGHT AND BRAKES WORKING OK NO CODEA IN SYSTEM.IF THE VSA KICK ON WOULD THE BRAKES FILL SOFT.

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2249652	KENE	01/11/2007	VLADC	4

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL FEELS SOFT	1-16: REPLACED VSA MODULATOR	
		<b>ResIn Source:</b> Feedback forms	<b>Date:</b> 01/16/2007
		<b>Status:</b> N/A	<b>Mileage:</b> 8,446

<b>Dealer #:</b> 208071	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM665X6A	<b>Err:</b>
<b>Dir Cont:</b> GOODLOE SAM	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (615) 896-3480	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> JAMES HALFORD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JAMES HALFORD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> REDDELL HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
1625 SO. CHURCH STREET		<b>WhitBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MURFREESBORO TN 37130		<b>Engine #:</b> J30A51064374	<b>Trans #:</b> BAYA8059920
<b>Phone:</b> (615) 896-3480	<b>Fax #:</b> (615) 893-0638	<b>Em Type:</b>	
<b>DPSM:</b> CHRISTINE LANE	<b>Zone/Dist:</b> 07A	<b>RO #:</b> 154572	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/11/2007 11:43:42 AM KENE

- 1
- 2
- 3 CAN YOU DUP LOW PEDAL
- 4 AIR IN SYSTEM
- 5 REPLACE THE VSA MODULATOR

### Information from Dealer

C/S BRAKE PEDAL IS LOW AND CAR DOESN'T SEEM TO STOP WELL

THE MASTER CYL WAS REPLACED AT ANOTHER DEALER IN NOV 2006. WE REPLACED THE MASTER CYL AND TODAY BACK WITH SAME COMPLAINT

YES

DONT KNOW

1/16/2007 8:19:49 AM KENE

- 6
- COMMENTS: REPLACED VSA MODULATOR AND THOROUGHLY BLED SYSTEM. THIS RESTORED PROPER BRAKE PEDAL FEEL AND STOPPING POWER.



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2202531	CHRISV	11/21/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 5,075

<b>Dealer #:</b> 208289	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66596A0 [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MCCLELLAND DAN	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (479) 521-3813	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> ROY KECK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN CUMMINGS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF FAYETTEVILLE 1384 WEST SHOWROOM DR. FAYETTEVILLE AR 72704		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (479) 521-3813	<b>Fax #:</b> (479) 251-2181	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> ROBERT DOYLE	<b>Zone/Dist:</b> 10G	<b>Engine #:</b> J30A51068391	<b>Trans #:</b> BAYA8063766
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 78455	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/21/2006 9:49:51 AM CHRISV

1

2 REPLACE THE ABS MOD

### Information from Dealer

LOW BRAKE PEDAL. REPLACED M/C 2X AND IT KEEPS COMING BACK, NO LEAKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1887722	DAVEM	08/01/2006	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	PEDAL GOES TO THE FLOOR AGAIN	ABS MOD;RPLC	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 3,903

<b>Dealer #:</b> 208256	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66546A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RONALD FORTIN	<b>Training %:</b>	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 248-477-1700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> SHAWN LELINE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SUBURBAN HONDA 25100 HAGGERTY ROAD FARMINGTON HILL MI 48335		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0HP 3.0L	
<b>Phone:</b> 248-477-1700	<b>Fax #:</b> (248) 427-7958	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b>
<b>DPSM:</b> WILLIE IVORY	<b>Zone/Dist:</b> 04A	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

8/1/2006 DAVEM

1 08/01/06 07:21:13 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 08/01/06 07:23:29 DAVEM:----->

7

8

9 RPLC THE ABS MOD AND MOD BRAKES BEFORE

ROLLING

10 BACK TO CUST----->

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR AGAIN

YES

AT 1200 MILES VEHICLE CAN IN WITH SAME PROBLEM

REPLACED MASTER CYLINDER, THEN CAME

EVERY TIME WE CAR COMES IN W/ A LOW PDL, WE

BLEED THE

SYSTEM ND IT'S OK FOR A MONTH.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2293240	LANCEK	03/08/2007	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL IS LOW	MODULATOR; EXERCISE ABS AND BLEED AS PER SM 2-3X'S
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 3,634

<b>Dealer #:</b> 208350	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66886A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHENG TERA VAT	<b>Training %:</b> 0	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (408) 395-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6NV
<b>Serv Mgr:</b> BILL HUMPHREY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL COLE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTH BAY HONDA 16213 LOS GATOS BLVD.		<b>Desc:</b> ACCORD 4DR EX-V6NV 6CYL 244.0 HP	
LOS GATOS CA 95032		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>Phone:</b> (408) 395-6100	<b>Fax #:</b> (408) 356-7254	<b>Engine #:</b> J30A51075017	<b>Trans #:</b> BAYA8070020
<b>DPSM:</b> KIM TOWER	<b>Zone/Dist:</b> 12G	<b>Em Type:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b> 59846	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/8/2007 1:47:02 PM LANCEK
- 1
  - 2 DUPLICATE?
  - 3 PARTS?
  - 4 EXERCISE ABS AND BLEED AS PER SM 2-3 X'S, IF PEDAL IS FIRM REPLACE THE MODULATOR.

### Information from Dealer

BRAKE PEDAL LOW  
YES  
THE MASTER CYL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2394079	LANCEK	07/11/2007	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL IS LOW	MODULATOR; EXERCISE ABS, BLEED AS PER SM
	<b>ResIn Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 10,412</span>

<b>Dealer #:</b> 208188	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66526A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RICARDO	<b>Training %:</b> 48	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (310) 649-2440	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSE VALERIA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AIRPORT MARINA HONDA 5850 W. CENTINELA AVE LOS ANGELES CA 90045		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG.
<b>Phone:</b> (310) 649-2440	<b>Fax #:</b> 3109819101	<b>Engine #:</b> J30A51080099	<b>Trans #:</b> BAYA8074827
<b>DPSM:</b> JONAH ROHDE	<b>Zone/Dist:</b> 01F	<b>Em Type:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b> 166679	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/11/2007 11:45:40 AM LANCEK
- 1
  - 2 DUPLICATE?
  - 3 HOW IS IT LOOSING PSI?
  - 4 PARTS?
  - 5 EXERCISE ABS, BLEED AS PER SM 2-3X'S. IF PEDAL GETS FIRM REPLACE THE ABS MODULATOR

### Information from Dealer

- BRAKE LOSSE PRESSION
- YES
- IT IS LOW
- MASTER CYL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2381770	JOHNB	06/26/2007	JOHNB	1

**Code**    **Original Complaint**  
P 4150    BRAKE PEDAL LOW

**Probable Cause/Solution**  
REPLACE MODULATOR,BLEED,EXERCISE,BLEED

**ResIn Source:**        None

**Date:**

**Status:**                N/A

**Mileage:**    5,312

<b>Dealer #:</b> 207079	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66536A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROSARIO MINARDI	<b>Training %:</b> 74	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (718) 720-0075	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH DELUCA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF STATEN ISLAND 1232 HYLAN BLVD. STATEN ISLAND NY 10305		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (718) 720-0075	<b>Fax #:</b> (718) 876-9337	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>Engine #:</b> J30A51084908	<b>Trans #:</b> BAYA8079586
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 184758	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/26/2007 6:46:37 AM

JOHNB

- 1
- 2
- 3 ANY LEAKS
- 4 REPLACE MODULATOR AND PRESSURE BLEED OR PEDAL BLEED WITH ENGINE ON; THEN EXERCISE ABS AND BLEED AGAIN; RE-EVAL

### Information from Dealer

BRAKE PEDAL FADES  
BRAKE PEDAL FADES,BLEED SYSTEM AND FOUND AIR;PEDAL THEN OK;2 WEEKS LATER CAR COMES BACK;REPLACED MASTER,BLED AGAIN;OK;NOW BACK AGAIN,SAME LOW PEDAL  
NONE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2412695	DAVIDK	08/02/2007	DAVIDK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL LOW	ABS?; REPLACE MODULATOR HSB 07-045
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 6,400

<b>Dealer #:</b> 207079	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66536A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MOHAMAD	<b>Training %:</b> 81	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (718) 720-0075	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOSEPH DELUCA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF STATEN ISLAND 1232 HYLAN BLVD. STATEN ISLAND NY 10305		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (718) 720-0075	<b>Fax #:</b> (718) 876-9337	<b>WhitBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>Engine #:</b> J30A51084908	<b>Trans #:</b> BAYA8079586
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 187419	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/2/2007 11:49:17 AM DAVIDK
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 REPLACE ABS MODULATOR HSB 07-045

### Information from Dealer

C/S BRAKE PEDAL GOES LOW.  
 YES  
 REPLACED MASTER SYLINDER, BLEED SYSTEM WITH BRAKE FLUSH MACHINE  
 AFTER BLEEDING THE SYSTEM IT IMPROVES.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2386890	CHRISV	07/02/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	ABS MOD; BLEED AND RECK
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 13,616

<b>Dealer #:</b> 207066	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66556A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANTHONY SEALES	<b>Training %:</b> 72	<b>Year:</b> 2006	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (718) 253-8400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EX-V6
<b>Serv Mgr:</b> VLADISLAV KOVBASYUK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> FRANCISCO FIGUEROA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PLAZA HONDA		<b>Desc:</b> ACCORD 4DR EX-V6 6CYL 244.0 HP 3.0	
2740 NOSTRAND AVENUE		<b>WhitBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
BROOKLYN NY 11210		<b>Engine #:</b> J30A51091931	<b>Trans #:</b> BAYA8086435
<b>Phone:</b> (718) 253-8400	<b>Fax #:</b> (718) 338-4470	<b>Em Type:</b>	
<b>DPSM:</b> JOHN POMPILE	<b>Zone/Dist:</b> 05A	<b>RO #:</b> 893854	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/2/2007 12:57:34 PM      CHRISV
- 1
  - 2
  - 3 BLEED AND RECK, POSS ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR  
 ALL I DID WAS REPLACE THE BRAKE PADS AND IT STARTED  
 ACTING UP

PE09-024

HONDA

7/24/2009

ATTACHMENT Q4

ACCORD V6 2007

FIELD REPORT



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2431000	TERRYP	08/25/2007	TERRYP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	POSS ABS MOD PROB;REPLACING ABS MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 5,395

<b>Dealer #:</b> 208328	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM826X7A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ARMANDO	<b>Training %:</b> 82	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (973) 777-5100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b>		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GARDEN STATE HONDA 584 ROUTE 3 WEST CLIFTON NJ 07014		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (973) 777-5100	<b>Fax #:</b> (973) 777-4630	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> GEOFFREY ALDARELLI	<b>Zone/Dist:</b> 05C	<b>Engine #:</b> J30A52050821	<b>Trans #:</b> BAYA9049338
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 2970	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/25/2007 10:58:41 AM      TERRYP
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 HAVE YOU BLED THE SYSTEM & ACTIVATED THE ABS MODULATOR?
  - 5 REPLACE THE MODULATOR.

### Information from Dealer

BRAKE PEDAL FADE  
 YES  
 REPLACE MASTER CYLINDER  
 YES,A FEW TIMES.N/C,ALSO CKD THE BRAKE FLUID &  
 DOESN'T APPEAR TO BE CONTAMINATED.  
 OK,THANKS.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2511183	RAYD	12/11/2007	RAYD	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW BRAKE PEDAL 3X	MODULATOR?; REFERED TO HSB 07-045	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,700

<b>Dealer #:</b> 208030	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM82627A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PHUONG NGUYEN	<b>Training %:</b> 31	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (714) 963-1959	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> TIM RAND		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ELIAS PONCE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> NORM REEVES HONDA SPRSTR HUNTINGTON BCH		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
19131 BEACH BLVD. HUNTINGTON BEACH CA 92648		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>Phone:</b> (714) 963-1959	<b>Fax #:</b> 7148410452	<b>Engine #:</b> J30A52051090	<b>Trans #:</b> BAYA9049517
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>Em Type:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b> 390325	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/11/2007 11:10:35 AM RAYD

- 1 ORIGINAL COMPLAINT
  
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
  
- 4 WHO SAYS ITS LOOSING PRESSURE?
- 5 HOW DO THEY KNOW?
- 6 WHAT HAVE YOU DONE SO FAR?
  
- 7 CALL BACK TO THE DEALER; REFER TO HSB 07-045

### Information from Dealer

CUSTOMER STATES VEHICLE IS LOOSING PRESSURE IN BRAKES LINES, THE BRAKES PEDAL SINK DOWN WHEN BRAKING. THIS IS THE 3RD SAME COMING BACK WITH SAME COMPLAINT.

YES

THIS IS THE 3RD TIMES THIS VEHICLE COMING FOR THE SAME COMPLAINT. 1ST VISIT, CHECK THE FLUID CONDITION, THE FLUID LEVEL IS NOT SHORT, NO LEAK IS FOUND, DID THE COMPLETE MANUAL BLEEDING THE BRAKES SYSTEM, TEST DRIVE WITH SHOPMAN, GOOD RESULT. 2ND VISIT AFTER 4 DAYS, SAME COMPLAINT, WE BELIEVED THERE IS INTERNAL LEAK IN MASTER CYLINDER, REPLACED THE MASTER CYLINDER, AND MANUAL BLEED ING BRAKES SYSTEM AGAIN WITH GENUINE BRAKE FLUIDS. TEST DRIVE AGAIN WITH SHOP FORMAN, GOOD RESULT

THE CUSTOMER  
I DONT KNOW

MANUAL BLEED, TEST DROVE WITH THE SHOP FOREMAN, IT CAME BACK AFTER 4 DAYS SO WE REPLACED THE M/C

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2496625	DAVIDK	11/20/2007	DAVIDK	1

**Code**    **Original Complaint**  
P 4150    BRAKE PEDAL SEEMS LOW

**Probable Cause/Solution**  
ABS?; CK FOR AIR IN SYSTEM

**ResIn Source:**        None

**Date:**

**Status:**                N/A

**Mileage:**    6,803

<b>Dealer #:</b> 206773	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82687A[REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> TIM PELL	<b>Training %:</b> 44	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (417) 882-3900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> JOHN PULLIAM		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHERYL BALENTINE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DON WESSEL HONDA 3520 SO. CAMPBELL ST. SPRINGFIELD                MO 65807		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (417) 882-3900	<b>Fax #:</b> (417) 841-1693	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> PAUL SEVERSON	<b>Zone/Dist:</b> 08M	<b>Engine #:</b> J30A52052739	<b>Trans #:</b> BAYA9051070
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 461442	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/20/2007 11:18:52 AM        DAVIDK
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 CK FOR AIR IN SYSTEM IF FOUND REPLACE ABS.
  - 5 CK CALIPERS. PINS AND PADS FOR PUSHING PISTON BACK

### Information from Dealer

C/S BRAKE PEDAL SEEMS LOW  
NO  
NO CODES. NO LEAKS. WILL NOT PUMP UP. ACTIVATED ABS  
ON DIRT LOT, NO CHANGE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2513849	KEITHC	12/14/2007	RAYD	6

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	WARR: REPLACED MODULATOR TO FIX	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 12,710

<b>Dealer #:</b> 208360	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM826X7A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN PHAM	<b>Training %:</b> 85	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (415) 927-0833	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> MERLE PARNELL		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICHARD NEWMAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MARIN HONDA		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
5880 PARADISE DRIVE		<b>WhiBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CORTE MADERA CA 94925		<b>Engine #:</b> J30A52054010	<b>Trans #:</b> BAYA9052260
<b>Phone:</b> (415) 927-0833	<b>Fax #:</b> 4159242301	<b>Em Type:</b>	
<b>DPSM:</b> JASON SCHER	<b>Zone/Dist:</b> 12B	<b>RO #:</b> 103381	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/14/2007 10:11:23 AM KEITHC
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 REPLACE MODULATOR, USE HSB 07-045

### Information from Dealer

BRAKE PEDAL IS VERY MUSHY  
 YES  
 REPLACED BRAKE MASTER CYLINDER, BLEED SYSTEM. THIS WAS BEFORE S/B 07-045 CAME OUT.

- 12/18/2007 10:03:46 AM KEITHC
- 5
  - 6 CODES
  - 7 TRY CLEARING ALL CODES
  - 8 RAYD, PLS CALL

VSA LIGHT ON AFTER MODULATOR  
 NONE, HDS DATA LIST, SAYS NEED TO GO INTO CLEAR MODE  
 NO OTHER CODES

- 12/18/2007 10:45:10 AM RAYD
- 9 GET BUSINESS HOURS RECORDING, LEFT MESSAGE TO DO STEP 7 IN THE MODULATOR REPLACEMENT INSTRUCTIONS OF THE S/MANUAL. "VSA SENSOR NEUTRAL POSITION MEMORIZATION" DO THAT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2433314	STEVEN	08/28/2007	STEVEN	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	VSA MOD?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,712

<b>Dealer #:</b> 207321	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82627A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RAYMOND	<b>Training %:</b> 92	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (901) 377-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> ROBERT COONS		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PHILLIP CISELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DOBBS HONDA ON COVINGTON PIKE 1990 COVINGTON PIKE MEMPHIS, TN 38128		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (901) 377-6100	<b>Fax #:</b> (901) 372-3571	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> CHRISTINE LANE	<b>Zone/Dist:</b> 07A	<b>Engine #:</b> J30A52055443	<b>Trans #:</b> BAYA9053874
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 301285	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/28/2007 2:30:23 PM STEVEN
- 8 HOW ARE YOU BLEEDING THE BRAKES?
  - 9 BLEED ONE MORE TIME, IF NC REPLACE VSA MOD
  - 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 VERIFY THE COMPLAINT
  - 4 ITS NTO SOFT RO SPONGY
  - 5 BLEED THE BRAKES?
  - 6 NO LEAKS FOUND, RESERVIOR FULL
  - 7 CHK THE BRAKES, CALIPERS, SLIDE PINS, CONE SHAPED ROTORS?

### Information from Dealer

I'VE TRIED EVERY WAY  
OK  
EXCESSIVE PEDAL TRAVEL  
NO  
ITS SCARY, YOU FEEL LIEK THE CARS NTO GONNA STOP  
THEN AT THE LAST FEW INCHES THERES A NORMAL PEDAL  
NO  
YES AND WE PUT A MASTER ON IT  
NO LEAKS, ITS FULL  
EVERYTHIGN LOOKED GOOD, I WENT OVER EVERYTHING

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2464425	JOHNB	10/08/2007	JAMESH	2

**Code**    **Original Complaint**  
P 4150    BRAKE PEDAL LOW

**Probable Cause/Solution**  
BLEED;IF IMPROVES,LIKELY MODUALTOR

**ResIn Source:**        None

**Date:**

**Status:**                N/A

**Mileage:**    6,517

<b>Dealer #:</b> 207321	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM82627A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RAYMOND	<b>Training %:</b> 96	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (901) 377-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> ROBERT COONS		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> PHILLIP CISSELL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DOBBS HONDA ON COVINGTON PIKE 1990 COVINGTON PIKE MEMPHIS, TN 38128		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (901) 377-6100	<b>Fax #:</b> 9013723571	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> CHRISTINE LANE	<b>Zone/Dist:</b> 07A	<b>Engine #:</b> J30A52055443	<b>Trans #:</b> BAYA9053874
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 303384	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/8/2007 12:12:54 PM        JOHNB
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 BLEED SYSTEM EITHER BY PRESSURE BLEEDING OR BY PEDAL BLEEDING WITH ENGINE ON;IF PEDAL IMPROVES,THEN LIKELY MODULATOR;CB WITH RESULTS OF BLEEDING

### Information from Dealer

EXCESSIVE PEDAL TRAVEL. REPLACED M/C 2 WEEKS AGO BLEED SYSTEM WITH NO PROBLEMS.  
YES  
REPLACED M/C 2 WKS AGO CAR LEFT WITH ON PROBLEMS CAR BACK,PEDAL ALMOST TO FLOOR,2 M/C'S;STILL RE-OCCURS

10/8/2007 1:43:39 PM        JAMESH

- 6
- 7 REPLACE THE MODULATOR

GOT AIR OUT OF RT FT AND THEN PEDAL IMPROVED

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2421241	GARYR	08/14/2007	DAVIDK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE FEEL LOW, SINKS	8/22 REPL THE ABS/VSA MODULATOR		
		<b>Resln Source:</b>	Feedback forms	<b>Date:</b> 08/22/2007
		<b>Status:</b>	N/A	<b>Mileage:</b> 6,011

<b>Dealer #:</b> 207449	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM826X7A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN PARR	<b>Training %:</b> 85	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (732) 542-5901	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> KENNETH KALLOK		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASON WOODS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DCH KAY HONDA 200 ROUTE 36 EATONTOWN NJ 07724		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (732) 542-5901	<b>Fax #:</b> 7325425397	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> BILL HALLSWORTH	<b>Zone/Dist:</b> 05G	<b>Engine #:</b> J30A52056676	<b>Trans #:</b> BAYA9054969
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 526585	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/14/2007 9:44:31 AM GARYR
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  
  - 4 REPL THE MODULATOR BLEED, ACTIVATE AND BLEED AGAIN
  - 5 PEND TO JOHN H AND DAVE K

8/22/2007 1:06:26 PM DAVIDK  
6

### Information from Dealer

BRAKE PEDAL LOW AND SINKS.  
YES  
MASTER CYLYNDER THEN CAME BACK IN 2 WEEKS LATER  
PEDAL LOW BLEED SYSTEM, ROAD TEST FELT GREAT NOW 2  
WEEKS LATER ITS BACK...

COMMENTS: INSATLLED VSA MODULATOR AS SUGGESTED  
AND SO FAR VEHICLE HAS NOT RETURNED. HOWEVER IT DID  
TAKE ABOUT TWO WEEKS BEFORE CUSTOMER WOULD CALL  
BACK AND COMPLAIN ABOUT THE PEDAL, SO NOT SURE IF  
ENOUGH TIME HAS ELAPSED TO BE FOR SURE ON THE  
REPAIR..

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2362388	GARYR	06/01/2007	BOBE	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE FEEL (SOFT AND LOW)	FB: REPLACED ABS MODULATOR		
		<b>Resln Source:</b>	Feedback forms	<b>Date:</b> 06/06/2007
		<b>Status:</b>	N/A	<b>Mileage:</b> 4,265

<b>Dealer #:</b> 206665	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM82607A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JOHN PLACE	<b>Training %:</b> 76	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (215) 657-7050	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> CHRIS OYER		<b>Doors:</b> 2DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DONNY WATKINS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MARTY SUSSMAN HONDA		<b>Desc:</b> ACCORD 2DR EXL-V6 6CYL 244.0 HP	
1543 EASTON ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
ROSLYN PA 19001		<b>Engine #:</b> J30A52058933	<b>Trans #:</b> BAYA9057144
<b>Phone:</b> (215) 657-7050	<b>Fax #:</b> 2158308799	<b>Em Type:</b>	
<b>DPSM:</b> TURK MCFADDEN	<b>Zone/Dist:</b> 05H	<b>RO #:</b> 433348	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/1/2007 9:40:07 AM GARYR

1

2 ACTIVATE ABS IF PEDAL IMPROVES REPL THE MOD

6/6/2007 9:58:35 AM BOBE

3 FB COMMENTS

### Information from Dealer

BRAKE PEDAL WAS SOFT AND LOW MASTER CYLINDER WAS REPLACED AND SYSTEM BLED. CUSTOMER DROVE CAR FOR 800 MILES NOW CAR IS BACK WITH SAME PROBLEM . ANY POSSIBILITY ABS MODULATOR

REPLACED THE ABS MODULATOR EVERYTHING SEEMS OK THANK YOU



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2403447	KENE	07/23/2007	RUDYG	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL LOW	MODULATOR; ? ACTIVE ABS AND RECHECK
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 10,692

<b>Dealer #:</b> 207579	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM668X7A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DARIN CURTIS	<b>Training %:</b> 88	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (253) 922-2673	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> DAN GONZALES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASON KILLMER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF FIFE		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
4301 20TH STREET EAST		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
FIFE WA 98424		<b>Engine #:</b> J30A52015825	<b>Trans #:</b> BAYA9015350
<b>Phone:</b> (253) 922-2673	<b>Fax #:</b> 2539221754	<b>Em Type:</b>	
<b>DPSM:</b> PHIL HEINZMAN	<b>Zone/Dist:</b> 02B	<b>RO #:</b> 342037	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/23/2007 11:59:46 AM KENE
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 THE CAR STOP
  - 5 CHECK FLUID VOLUME, BENT CALIPER PINS AND IF OK REPLACE MODULATOR

### Information from Dealer

SOFT BRAKE PEDAL AND GOES TO FLOOR  
 YES  
 HAS HAD MASTER CYL. REPLACED  
 BARRLEY

- 7/23/2007 12:27:46 PM RUDYG
- 6 07/23/2007 12:27:53 PM RUDYG
  - 7 PUSH PEDAL ALL THE WAY DOWN, OPEN BLEEDER BOLT AT ONE CALIPER. CAPTURE FLUID. CLOSE BLEEDER AND ALLOW PEDAL TO RETURN. CRACK VALVE AGAIN AND PUSH PEDAL ALL THE WAY DOWN CAPTURING FLUID IN 2ND CONTAINER. COMPARE 1ST CONT TO 2ND. IF 1ST IS LESS THAN 2ND POSS M/C BYPASSING FLUID. IF SAME, M/C IS OK.
  - 8 HAS MODULATOR BEEN REPLACED?
  - 9 HOW LONG BETWEEN FAILURES?
  - 10 TEST DRIVE AND ACTIVATE ABS IF PEDAL IMPROVES REPLACE MODULATOR

WHAT IS TEST KEN WANTED ME TO DO?  
 OK  
  
 NO  
 ABOUT 3 WKS  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2754418	JAMESH	01/09/2009	JAMESH	1

**Code**    **Original Complaint**  
P 4150    BRAKE PDL SOFT, DOES HSB 07-04

**Probable Cause/Solution**  
TEST MODULATOR

**ResIn Source:**    None  
**Status:**            N/A

**Date:**  
**Mileage:**    24,639

<b>Dealer #:</b> 208084	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66837A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SALOMON	<b>Training %:</b> 51	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (956) 723-2046	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> JOSE OLVERA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SAMES HONDA 6105 SAN DARIO LAREDO TX 78041		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (956) 723-2046	<b>Fax #:</b> 9567239181	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> MIKE SOLDANO	<b>Zone/Dist:</b> 03H	<b>Engine #:</b> J30A52024722	<b>Trans #:</b> BAYA9023730
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 128416	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/9/2009 12:11:53 PM    JAMESH
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 NO, DO REG T/S,

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL IS LOW AND FEEL SOFT  
NO  
DOES HSB 07-045 APPLY?

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2506264	RUDYG	12/04/2007	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPL PER HSB 07-045	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 18,258

<b>Dealer #:</b> 207002	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66507A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> LOU GEDE	<b>Training %:</b> 97	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (973) 831-9500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> BRAD MORTER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL WILSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ROUTE 23 HONDA 700 ROUTE 23 POMPTON PLAINS NJ 07444		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (973) 831-9500	<b>Fax #:</b> (973) 831-0507	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> MATHEW HATCH	<b>Zone/Dist:</b> 05D	<b>Engine #:</b> J30A52025937	<b>Trans #:</b> BAYA9025258
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 044665	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/4/2007 11:32:55 AM RUDYG
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 NOT BYPASSING?
  - 4 ACTIVATE ABS AND SEE IF PEDAL IMPROVES. IF YES, REPL MODULATOR PER HSB 07-045

### Information from Dealer

BRAKE PEDAL LOW AND SOFT  
NO  
NO, JUST LOW AND SOFT  
OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2553899	RUDYG	02/12/2008	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW)	VSA MODULATOR?; ACTIVATE, IF PDL IMPROVES, REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 29,692

<b>Dealer #:</b> 206864	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66867A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFF FARMAN	<b>Training %:</b> 50	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (360) 377-1100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> MICHAEL BRODERSEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> GLEN EVANS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WEST HILLS HONDA 520 WEST HILLS BLVD. BREMERTON WA 98312		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (360) 377-1100	<b>Fax #:</b> (360) 415-2668	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> PHIL HEINZMAN	<b>Zone/Dist:</b> 02B	<b>Engine #:</b> J30A52026383	<b>Trans #:</b> BAYA9024589
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 189161	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/12/2008 1:39:35 PM RUDYG
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 ACTIVATE ABS., IF PEDAL IMPROVES, REPL MODULATOR

### Information from Dealer

LOW SPONGY BRAKE PEDAL  
NO  
I SAW HSB FOR 07-045 FOR MODULATOR BUT MY VIN IS NOT WITHIN RANGE  
OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2717374	CHRISV	11/04/2008	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,097

<b>Dealer #:</b> 208009	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66387A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DUSTIN GILLIS	<b>Training %:</b> 12	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (912) 283-4250	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> LX-V6
<b>Serv Mgr:</b> KENNY LAVENDER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> VANN DEAL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WALKER-JONES HONDA 2700 MEMORIAL DRIVE WAYCROSS GA 31502		<b>Desc:</b> ACCORD 4DR LX-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (912) 283-4250	<b>Fax #:</b> 9122830365	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG, USA	
<b>DPSM:</b> TRACY GARNEAU	<b>Zone/Dist:</b> 07H	<b>Engine #:</b> J30A52026801	<b>Trans #:</b> BAYA9025891
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 18228	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/4/2008 12:29:35 PM CHRISV
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  
  - 4 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOIES TO THE FLOOR  
 YES  
 VEHICLE COME IN WITH BRAKE PEDAL GOING TO FLOOR WITHOUT ANY RESISTANCE. REPLACED BRAKE MASTER CYLINDER. VEHICLE COME BACK 1,200 MILES LATER WITH A SOFT BRAKE PEDAL AND REBLED BRAKES. NOW HAS RETURNED WITH ANOTHER SOFT PEDAL CONCERN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2335560	KEITHC	04/27/2007	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,909

<b>Dealer #:</b> 207265	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66537A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> OMAR BLAKE	<b>Training %:</b> 9	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (305) 256-2340	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> BERNIE CHIONG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MIKE FRANCESCHI		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTH MOTORS HONDA 16165 S. DIXIE HWY MIAMI FL 33157		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (305) 256-2340	<b>Fax #:</b> (305) 256-2331	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> KEVIN MCCLUNG	<b>Zone/Dist:</b> 07R	<b>Engine #:</b> J30A52027236	<b>Trans #:</b> BAYA9026571
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 813065	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/27/2007 12:57:43 PM KEITHC

- 1
- 2
- 3 REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR/ LOW / NO BRAKES  
REPLACED M/C LAST X, BLED BRAKES, STILL COMPLAINING

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2449928	JOHNB	09/19/2007	DAVIDK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PDL DROP LOW,POOR STOP	AIR FROM MODULATOR ?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 15,138

<b>Dealer #:</b> 207385	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66597A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT	<b>Training %:</b> 82	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 965-8833	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> ED RUBIO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL WALSH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CASTLE HONDA 6900 W.DEMPSTER STREET MORTON GROVE IL 60053		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (847) 965-8833	<b>Fax #:</b> 8479651903	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> MIKE CLARK	<b>Zone/Dist:</b> 08C	<b>Engine #:</b> J30A52027875	<b>Trans #:</b> BAYA9027078
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 270841	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/19/2007 9:33:52 AM      JOHNB
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 SO NOT TOUCHING FLOOR,PEDAL DROPS LOW
  - 5 BRAKE PADS ALL AT PROPER WEAR LEVELS
  - 6 HAVE YOU BLED THE SYSTEM
  - 7 PLEASE PRESSURE BLEED,OF PEDAL BLEED WITH ENGINE ON,THE BRAKE SYSTEM;NOTE IF PEDAL IMPROVES AND AIR IS FOUND IN SYSTEM;CB;IF AIR IN SYSTEM,POSSIBLE VSA MODULATOR?

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR WHEN BRAKING. SUSPECT MASTER CYLINDER IS LEAKING INTERNALLY. ABS WILL ENGAGE WHEN BRAKING HARD, THEN PEDAL WILL FADE DOWN.

NO  
BRAKE PEDAL TO THE FLOOR;STOPPING POOR,BUT DOES STOP

YES  
YES  
NO

10/3/2007 9:30:35 AM      DAVIDK

- 8
- 9 REPLACE ABS/VSA MODULATOR

BLEED THE BRAKES FOUND THE RT FRONT HAD AIR. AFTER BLEEDING THE PEDAL WAS NORMAL. WE RELEASED THE CAR. CAR RETURNED WITH SOFT PEDAL AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2474118	LANCEK	10/19/2007	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL IS LOW	MODULATOR; REPLACE ABS MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 16,087

<b>Dealer #:</b> 207765	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66847A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> AMADOU HIMA	<b>Training %:</b> 3	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (301) 656-1000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> GARY MCDADE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM BEST		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> OURISMAN HONDA 4800 BETHESDA AVENUE BETHESDA MD 20814		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (301) 656-1000	<b>Fax #:</b> (301) 656-0361	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> DANIEL MAY	<b>Zone/Dist:</b> 06A	<b>Engine #:</b> J30A52027943	<b>Trans #:</b> BAYA9027172
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 745177	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/19/2007 1:02:28 PM LANCEK
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 IS THE PEDAL HARD AND THEN DROPS TO THE FLOOR?
  - 5 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL FADIND ALL THE WAY TO THE FLOOR  
 YES  
 REPLACED THE BRAKE MASTER CYLINDER. BLEED ALL SYSTEM.  
 NO, IT WAS JUST LOW. THE PEDAL IS FINE AFTER BLEEDING



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2456352	JOHNB	09/27/2007	DAVIDK	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 6,550

<b>Dealer #:</b> 206958	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66557A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GERARD	<b>Training %:</b> 83	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (603) 225-3371	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> STEVE MARTIN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SCOTT HAMEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> GRAPPONE HONDA 507 STATE ROUTE 3A BOW NH 03304		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (603) 225-3371	<b>Fax #:</b> 6032268159	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JOE ROSE	<b>Zone/Dist:</b> 09K	<b>Engine #:</b> J30A52030420	<b>Trans #:</b> BAYA9029197
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 333495	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 9/27/2007 6:24:57 AM      JOHNB
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 NO KNOWN ISSUES;SO THIS LOW PEDAL,IS WHEN BRAKING OR AT A STOP
  - 6 DOES THE CAR STILL STOP
  - 7 DID YOU BLEED THE BRAKES
  - 8 ANY IMPROVEMENT
  - 9 THIS IN YOUR STALL
  - 10 ABOUT WHEN BRAKING,NOT WHILE SITTING IN STALL
  - 11 YOU MAY NOW BE MISTAKING PUSHING THROUGH THE BOOSTER;PLEASE SEE: BRAKE PDL SINKS @ STOPS (M/CYL TEST #2) Tech Line Knowledge Base Name: 4853  
Issue Date: 01-Feb-1996 Source: HSN-96/02I BRAKE PEDAL SINKS @STOPS (M/CYL TEST #1) Tech Line Knowledge Base Name: 4318 Issue Date: 01-Feb-1995 Source: HSN-95/02C GO ROAD TEST IN SAFE AND SANE MANNER AND LOCATION;NOTE IF BRAKES IMPROVED;MODULATOR?

### Information from Dealer

BRAKES ALMOST GOES TO FLOOR WHEN IT STOP IT IOS FIRM. BLEED BRAKES AND CK. CALIPER OPERATION AND TOOK BRAKES APART TO CK. FOR NO BINDING. CHEKING TO SEE IF THERE IS A PROBLEM WHIT MASTERS CYLINDERS .BEFORE I REPLACE IT AGAIN

YES

REPLACE MASTER CYLINDER THE FIRST TIME AND IT WAS OK AFTER FOR ABOUT 2000 MILLES

CAR RETURNED,ANY PROBLEMS WITH MASTERS WHILE BRAKING

YES

YES

PEDAL CAN STILL BE PUSHED LOW

YES

DID NOT CHECK

11/1/2007 7:30:09 AM      DAVIDK

- 12 HAD AIR IN L/R. 2 WEEKS LATTER CUST RETURNED WITH LOW PEDAL. HAD AIR IN RT FT. EACH TIME I BLEED IT FEELS BETTER,
- 13 REPLACE MODULATOR,

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2369371	JOHNB	06/11/2007	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL MUSHY	PRESS BLEED, EXERCISE ABS, BLEED 2X, MODULATOR?	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 3,232

<b>Dealer #:</b> 206765	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66507A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RICHARD BEAVER	<b>Training %:</b> 42	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (856) 983-2626	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> PAUL PILIERO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ELVING GUZMAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BURNS HONDA 325 NORTH ROUTE 73 MARLTON NJ 08053		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (856) 983-2626	<b>Fax #:</b> (856) 983-6221	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JOE GANUN	<b>Zone/Dist:</b> 05J	<b>Engine #:</b> J30A52031313	<b>Trans #:</b> BAYA9030151
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 819435	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/11/2007 9:01:16 AM      JOHNB

- 1
- 2
- 3 EITHER PEDAL BLEED WITH ENGINE ON, OR PRESSURE BLEED; THEN EXERCISE ABS, THEN BLEED AGAIN; IF NO CHANGE THEN LIKELY ABS MODULATOR; TALK TO DPSM, SEE IF HE WANTS TO INSTALL ONE NOW

### Information from Dealer

CUST STATES PEDAL LOW/MUSHY MUST PUMP TO WORK. TECH INSTALLED MASTER CYLINDER 05/13/07 AT 1623 MILES. DURING TEST DRIVE PEDAL OK AND THEN AT TIMES LOW. REVERSE TO DRIVE SEEMS TO WORSEN CONDITION ?? REPLACED MASTER, NO CHANGE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2398553	GARYR	07/17/2007	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL SPONGY	REPL MOD	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,200

<b>Dealer #:</b> 206765	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66507A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RICHARD BEAVER	<b>Training %:</b> 41	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (856) 983-2626	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> PAUL PILIERO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ELVING GUZMAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BURNS HONDA		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
325 NORTH ROUTE 73		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
MARLTON NJ 08053		<b>Engine #:</b> J30A52031313	<b>Trans #:</b> BAYA9030151
<b>Phone:</b> (856) 983-2626	<b>Fax #:</b> (856) 983-6221	<b>Em Type:</b>	
<b>DPSM:</b> JOE GANUN	<b>Zone/Dist:</b> 05J	<b>RO #:</b> 824578	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/17/2007 10:28:04 AM GARYR

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 PREVIOUS REPAIR DESCRIPTION

4 REPL MOD

### Information from Dealer

AT 1623 MILES CUST COMPLAINT LOW SPONGY PEDAL....REPLACE MASTER CYLINDER....OK.....THEN AT 3236 CUSTRETURN SAME PROBLEM...CHECK FOR LEAKS..NONE .ALS O FLUID FULL.REBLEED SYSTEM.PEDAL GOOD...CUST RETURN TODAY 4200 MILES....SAME PROBLEM?????POSS ABS MODULATOR ???????

YES

SEE ABOVE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2547878	GARYR	02/04/2008	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL FEEL (SOFT)	MOD?, REFER TO HSB 07-045	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 13,254

<b>Dealer #:</b> 206622	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66817A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> FRANK HOBEN	<b>Training %:</b> 51	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (502) 448-2820	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> DALE GREATHOUSE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRANDON LACH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BOB MONTGOMERY DIXIE HONDA 5340 DIXIE HIGHWAY LOUISVILLE KY 40216		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (502) 448-2820	<b>Fax #:</b> (502) 447-3874	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> Larry Stipe	<b>Zone/Dist:</b> 04J	<b>Engine #:</b> J30A52032070	<b>Trans #:</b> BAYA9030942
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 448580	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/4/2008 12:57:21 PM GARYR
- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 REFER TO HSB 07-045

### Information from Dealer

BRAKE PEDAL IS GOING ALL THE WAY DOWN FEELS SPUNGY  
NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2395488	TOMP	07/12/2007	TOMP	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	EXCESSIVE PEDAL TRAVEL, SOFT	FAULTY ABS MODULATOR; REPAIR AS NEEDED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 2,621

<b>Dealer #:</b> 206683	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66597A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DONALD HERMAN	<b>Training %:</b> 68	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (814) 868-9678	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> PHILIP PINZOK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BIANCHI HONDA 8430 PEACH STREET ERIE PA 16509		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (814) 868-9678	<b>Fax #:</b> 8148649765	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> ART ESPINOZA	<b>Zone/Dist:</b> 05P	<b>Engine #:</b> J30A52034649	<b>Trans #:</b> BAYA9033489
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 91354	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/12/2007 1:47:50 PM TOMP
- 1
  - 2
  - 3 CAN YOU DUPLICATE THE COMPLAINT?
  - 4
  - 5 HOW WERE BRAKES BLED?
  - 6 EXERCISE ABS?
  - 7 ABS DTC?
  - 8 EXERCISE ABS AND BLEED BRAKES; IF PEDAL STILL SOFT.
  - 9 ABS MODULATOR IS FAULTY

### Information from Dealer

WHEN FIRST APPLYING BRAKES, BRAKE TRAVEL WILL FEEL TO TRAVEL ALMOST TO THE FLOOR  
 DON:  
 YES  
 REPLACED MASTER CYLINDER AND BLED BRAKES. PRESSURE BLEED SYSTEM.  
 DOES NOT SEEM TO MODULATE.  
 NO

- 8/29/2007 7:17:17 AM TOMP
- 10
  - 11
  - 12 DIAG AND REPAIR YES, WARRANTY TEMPLATE; NO

PHIL:  
 THE NEW SB DESCRIBES THIS PROBLEM EXACTLY; CAN I USE THE S/B INFO?

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2560865	DAVEM	02/22/2008	RUDYG	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PDL SOFT W/ NEW MOD	HSB 07-045 MOD?; FAXED SUPER BLEED
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 9,092

<b>Dealer #:</b> 206867	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66587A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JUSTEN CUZZORT	<b>Training %:</b> 23	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (423) 899-1122	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> STEVE GARVERICK		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BILL JOSLIN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> ECONOMY HONDA SUPERSTORE		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
2135 CHAPMAN ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
CHATTANOOGA TN 37421		<b>Engine #:</b> J30A52034702	<b>Trans #:</b> BAYA9033534
<b>Phone:</b> (423) 899-1122	<b>Fax #:</b> 4235109355	<b>Em Type:</b>	
<b>DPSM:</b> Michael Murphey	<b>Zone/Dist:</b> 07B	<b>RO #:</b> 318260	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/22/2008 6:44:10 AM DAVEM
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 FAXED KB 15224 "super bleed" TO DEALER
  - 6 CB W/ UPDATE

### Information from Dealer

BRAKE PEDAL FEELS SOFT  
 YES  
 REPLACED THE ABS MODULATOR  
 FORMAN SAYS FEELS GOOD, BUT CUST AND I STILL SAYS IT  
 FEELS A LITTLE SOFT AFTER WE DID HSB 07-045. DID ABS  
 MOD, SAME  
 OK  
 OK

2/22/2008 10:12:15 AM RUDYG

- 7 02/22/2008 10:13:39 AM RUDYG
- 8 ANY SLIPPERY ROADS AROUND? WE MAY NEED TO GET ABS TO MODULATE.
- 9 DO YOU HAVE A SECOND HDS?
- 10 LETS USE THAT ONE AND SEE IF REAR SOL TEST WORKS. IF NO, CK K/G CAR TO SEE IF TEST WORKS
- 11 VERIFY INPUTS TO VSA MODULATOR ARE CORRECT AS FAR AS PARAMETERS ASKED FOR BY HDS WHEN DOING THIS TEST. WHL SPEEDS, BRAKE OFF, ETC
- 12 IF YOU ARE THAT CLOSE TO K/G YOU MAY BE NORMAL. DID YOU COMPARE 07 TO 07?
- 13 GET TEST TO WORK ON REARS AND THEN IF NO CHANGE, COMPARE 07 TO 07

I TRIED BLEEDING AND CAN'T GET REAR TO PASS FUNCTION TEST. MY PEDAL IS ONLY ABOUT 1/4 DIFF THAN KNOWN GOOD  
 I HAVE DONE THAT ALREADY.  
 YES  
 WHAT IF IT WORKS ON K/G BUT NOT ON THIS ONE  
 OK  
 NO, K/G IS AN 06  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2488650	JAMESH	11/08/2007	JAMESH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL MUSHY	CK MODULATOR, REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 20,572

<b>Dealer #:</b> 207779	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66517A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROB	<b>Training %:</b> 0	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 381-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> EDWARD WONG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MIKE MALLET		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MOTOR WERKS HONDA 1475 S. BARRINGTON RD BARRINGTON IL 60010		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (847) 381-8900	<b>Fax #:</b> 8473041839	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> WILLIAM MCKEE	<b>Zone/Dist:</b> 08D	<b>Engine #:</b> J30A52035407	<b>Trans #:</b> BAYA9034386
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/8/2007 1:55:05 PM JAMESH

- 4 CHECK MODULATOR, REPLACE
- 1
- 2
- 3 WAS THE AIR IN THE SYSTEM?

### Information from Dealer

BRAKE PEDAL MUSHY  
REPLACED THE MASTER AND STILL POOR PEDAL  
NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2323970	TOMP	04/13/2007	RUDYG	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	PEDAL LOW,AFTER M/C REPLACED	4/20: REPLACED VSA MODULATOR	
		<b>ResIn Source:</b> Message center	<b>Date:</b> 04/17/2007
		<b>Status:</b> N/A	<b>Mileage:</b> 7,200

<b>Dealer #:</b> 207200	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66877A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> FORBES CHET	<b>Training %:</b> 0	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (201) 368-0190	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> TIMOTHY MAHON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> EDWARD BOGERT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DCH PARAMUS HONDA WEST 120, ROUTE 4 PARAMUS NJ 07652		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (201) 368-0190	<b>Fax #:</b> (201) 368-0234	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> MATHEW HATCH	<b>Zone/Dist:</b> 05D	<b>Engine #:</b> J30A52036296	<b>Trans #:</b> BAYA9035248
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 521547	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

4/13/2007 6:04:34 AM TOMP

1

- 2
- 3 CAN YOU DUPLICATE THE COMPLAINT?
  - 4 EXERCISE ABS AND THEN BLEED THE BRAKES.
  - 5 IF PEDAL IS OK AFTER BLEEDING, THEN THE MODULATOR IS FAULTY.

4/17/2007 12:53:21 PM RUDYG

6 04/17/2007 12:53:26 PM RUDYG(MSG)

### Information from Dealer

CUSTOMER STATES BRAKE PEADLE SINKS. SECOND TIME BACK FOR SAME COMPLAINT, REPLACE MASTER CYLINDER MARCK 07, HAVE HEARD OF ABS MODULATORS BE NOT PROPERLY BLEED CAUSING BRAKE CONDITIONS ON V6 ACURA ANDSOME V6 ACCORDS  
CHET:  
YES

REPLACED VSA MODULATOR TO FIX



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2513702	DAVEM	12/14/2007	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRK PDL IS SOFTER THAN NORMAL	AIR IN SYSTEM?; ABS MOD AND MON	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 11,198

<b>Dealer #:</b> 207935	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM664X7A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ERIC ELLIOTT	<b>Training %:</b> 45	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (406) 721-4900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> TRACY HUBBARD		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WILLIAM BENNETT		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> UNIVERSITY HONDA 3600 RESERVE STREET MISSOULA MT 59801		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (406) 721-4900	<b>Fax #:</b> (406) 721-1354	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> MARK ROESSLER	<b>Zone/Dist:</b> 02F	<b>Engine #:</b> J30A52052514	<b>Trans #:</b> BAYA9050925
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 136518	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/14/2007 8:00:25 AM DAVEM
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 NO AFTER C/M PROBLEMS. TRY ABS MOD ON ROAD TEST. IF PSL IS BETTER, BLEED BRAKES AND MON OR DPSM EVAL FOR NEXT STEP> SEND FEEDBACK, THIS IS AN AFTER C/M CAR

### Information from Dealer

BRAKE PEDAL IS SOFTER THAN NORMAL. FOUND BULLETIN # 07-045, BUT IS OUTSIDE OF VIN RANGE.  
NO  
JUST GOT THIS CAR AND WANT TO KNOW IF THERE IS ANYTHING I NEED TO KNOW? THIS CAR IS OUT OF THE VIN RANGE FOR HSB 07-045  
WILL DO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2710430	JOHNB	10/23/2008	STEVEN	5

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	MODULATOR?; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 17,748

<b>Dealer #:</b> 207952	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66497A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RICHARD	<b>Training %:</b> 21	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (530) 677-5700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> SCOTT TREADWAY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN MCINTIRE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SHINGLE SPRINGS HONDA 4070 MOTHER LODGE DRIVE SHINGLE SPRINGS CA 95682		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (530) 677-5700	<b>Fax #:</b> 9169335628	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> BARRY CHANDLER	<b>Zone/Dist:</b> 12C	<b>Engine #:</b> J30A52054116	<b>Trans #:</b> BAYA9052563
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 107371	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/23/2008 8:57:28 AM      JOHNB
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 WILL NEED TO RESEARCH AND CB,BUT IT DOES CALL THE VIN SPECIFIC,SHOULD IT BE A DOT IN PLACE OF THE 5?? IF THAT DIGIT DOES NOT MATTER!?,AGAIN,WILL RESEARCH AND CB

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOING TO THE FLOOR.. NO SO WE REPLACED THE MASTER AND BLED THE SYSTEM;FIXED THE CAR,BUT WE ARE CONCERNED;THE HSB-07-045 FOR BRAKE PEDAL LOW,REPLACMENT OF THE MODULATOR;THE VIN RANGE STATED FOR 2007 ACCORD 4DR V6 A/T DOES NOT COVER THIS TRIM LEVEL;THE VIN CALLS FOR 1HGCM665,THIS IS A 1HGCM664

- 11/13/2008 9:45:23 AM      STEVEN
- 5      SEE ABOVE
  - 6 REPLACE MODULATOR      OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2575782	TOMP	03/17/2008	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW BRAKE PEDAL, GOES TO FLOOR	AIR IN BRAKE SYSTEM OR VSA MOD; FAXED KB 15224
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 5,781

<b>Dealer #:</b> 207255	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM665X7A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL	<b>Training %:</b> 0	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (516) 365-4000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> BRETT BALLIET		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DONALD CLARK		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> P. S. HONDA 1260 NORTHERN BLVD. MANHASSET NY 11030		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (516) 365-4000	<b>Fax #:</b> (516) 365-6149	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JOHN POMPILE	<b>Zone/Dist:</b> 05A	<b>Engine #:</b> J30A52053511	<b>Trans #:</b> BAYA9052245
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 19969	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 3/17/2008 6:07:36 AM TOMP
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 CAN YOU DUPLICATE THE COMPLAINT?
  - 5 HOW CAN I HELP?
  - 6 POSSIBLE.
  - 7 DID YOU DO THE MASTERCYLINDER TEST PER HSN 2/96?
  - 8 I WILL FAX A BLEED PROCEDURE I WOULD LIKE TRIED BEFORE REPLACING ANY PARTS.
  - 9 FAX NO?
  - 10 FAXED KB 15224

### Information from Dealer

LOW BRAKE PEDAL, GOES TO FLOOR  
 NO  
 MICHAEL:  
 YES  
 DOES '07 ACCORD HAVE BAD MODULATORS LIKE ODYSSEY AND ELEMENT?  
  
 HAVEN'T DONE ANYTHING YET, JUST CALLED TO SEE IF KNOWN PROBLEMS.  
  
 516 365 6149

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2423588	LANCEK	08/16/2007	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE DROPS TO FLOOR	MODULATOR; REPLACE MODULATOR
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 3,661

<b>Dealer #:</b> 207672	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66597A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFF BLAKENEY	<b>Training %:</b> 82	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (602) 241-7777	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> DARREN GAINES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KURT MARX		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SHOWCASE HONDA 1500 E. CAMELBACK ROAD PHOENIX AZ 85014		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (602) 241-7777	<b>Fax #:</b> 6027981879	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> RICHARD REBORI	<b>Zone/Dist:</b> 10D	<b>Engine #:</b> J30A52054700	<b>Trans #:</b> BAYA9053215
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 945896	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

8/16/2007 10:11:53 AM LANCEK

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 DUPLICATE?
- 5 THE PEDAL IS FIRM AFTER BLEEDING?
- 6 REPLACE MODULATOR

### Information from Dealer

07 ACCORD WITH LOW BRAKE PEDAL. TECH FOUND AIR IN LEFT REAR BRAKE LINE. DOES THE REPAIR IN S/B 07-45 PERTAIN TO THIS VEHICLE?? BRAKE MASTER WAS REPLACED AT APPROX 1500 MILES FOR SAME CONCERN.  
 YES  
 BRAKE MASTER R&R AT APPROX 1500 MILES  
 YES  
 YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2492146	TOMP	11/14/2007	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	EXCESSIVE BRAKE PEDAL TRAVEL	VSA MODULATOR; REPAIR AS NEEDED
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 10,452

<b>Dealer #:</b> 208173	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66487A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JAMES JACKSON	<b>Training %:</b> 7	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (972) 790-6063	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> DANIEL MCCLURE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAN ZIEBER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> DAVID MCDAVID HONDA OF IRVING		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
3700 W.AIRPORT FREEWAY		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
IRVING TX 75062		<b>Engine #:</b> J30A52056095	<b>Trans #:</b> BAYA9054694
<b>Phone:</b> (972) 790-6063	<b>Fax #:</b> (972) 313-6210	<b>Em Type:</b>	
<b>DPSM:</b> OLEN CURL	<b>Zone/Dist:</b> 03A	<b>RO #:</b> 91539	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/14/2007 7:28:30 AM TOMP
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 CAN YOU DUPLICATE THE COMPLAINT?
  - 5 COMPARE TO OTHER LIKE CAR ?
  - 6 HOW CAN I HELP?
  - 7 REPAIR AS NEEDED, USE S/B REPAIR INFO, USE NORMAL WARRANTY.

### Information from Dealer

C/S BRAKE PEDAL EXCESSIVE TRAVEL. PEDAL FALLS TO FLOOR  
 NO  
 JAMES  
 YES:  
 YES; NOT THE SAME.  
 IT'S THE SAME AS HSB 07-045 BUT VIN IS NOT IN THE RANGE.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2477061	CHRISV	10/24/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 14,232

<b>Dealer #:</b> 208375	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66467A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RODNEY SHIPP	<b>Training %:</b> 62	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> 480-355-6900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> GREG ADAMS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RICARDO GARCIA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF SUPERSTITION SPRINGS 6229 E. AUTO PARK DR. MESA AZ 85206		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (480) 355-6900	<b>Fax #:</b> (480) 355-6962	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> RICHARD REBORI	<b>Zone/Dist:</b> 10D	<b>Engine #:</b> J30A52059822	<b>Trans #:</b> BAYA9057841
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 76478	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/24/2007 9:49:43 AM CHRISV

- 1 ORIGINAL COMPLAINT
  
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDDLE IS SOFT, REPLACE MASTER CYLINDER A MOUTH AGO. FOR SAME CONCERN. BLEED BRAKES, PEDAL FEELS BETTER ASLO PERFORM FUNCTION TEST ON ABS SYSTEMFOR A SOILIOND PEDAL KICK BACK. THE RIGHT REAR DI DNT KICK BACK.  
 YES  
 REPLACE MASTER CYLINDER

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2778617	RUDYG	02/20/2009	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW)	MODULATOR?; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 20,472

<b>Dealer #:</b> 206890	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66837A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ARTHUR	<b>Training %:</b> 74	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 445-5300	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> NORBERT GALLEGUS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CHRIS ESTES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> AUTOWEST HONDA FREMONT 5780 CUSHING PARKWAY FREMONT CA 94538		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (510) 445-5300	<b>Fax #:</b> 5102525046	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> STEVE TULEJA	<b>Zone/Dist:</b> 12F	<b>Engine #:</b> J30A52064616	<b>Trans #:</b> BAYA9062814
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 561848	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 2/20/2009 1:32:59 PM RUDYG
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 CAN YOU DUPLICATE THIS?
  - 4 SO PEDAL IS MUSHY?
  - 5 COMPARE TO K/G AND MAKE SURE THIS IS ABNORMAL.  
IF YES, REPL MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR AT TIMES AND VEHICLE WILL MOVE FORWARD.

NO

YES, BUT PEDAL DIDN'T GO TO FLOOR. I HAVE REPLACED THE M/C AND BLED BRAKES. STILL DOES THE SAME THING

YES, ALSO CK'D CALIPERS FOR STICKING PINS

OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2338928	KEITHC	05/02/2007	KEITHC	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW	5/03:REPLACED MODULATOR	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,053

<b>Dealer #:</b> 206879	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM65897A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RUSSELL	<b>Training %:</b> 53	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (203) 949-7400	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> TODD DIBIASI		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KENNETH WYMAN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> EXECUTIVE HONDA		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
1194 N. COLONY ROAD		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WALLINGFORD CT 06492		<b>Engine #:</b> J30A52065837	<b>Trans #:</b> ATC65002055
<b>Phone:</b> (203) 949-7400	<b>Fax #:</b> 2039497415	<b>Em Type:</b>	
<b>DPSM:</b> MARY DOWNING	<b>Zone/Dist:</b> 09D	<b>RO #:</b> 352992	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/2/2007 12:18:54 PM KEITHC

1

2 REPLACE MODULATOR

5/3/2007 12:44:47 PM KEITHC

3

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR WITH VEHICLE RUNNING, PEDAL FEELS OK KEY ON ENG OFF, NO BRAKE WARNING INDICATOR ON WHILE PEDAL IS DEPRESSED AND PEDAL IS ONFLOOR, BRAKE SYSTEM HAS BEEN BLED SEVERAL TIMES W VACUUM BLEEDER AND MANUALLY ALL AIR APPEARS TO BE GONE, RAN ABS SOLENOID FUNCTION TEST, PEDAL KICK BACK DOES OCCUR BUT FEELS WEAK WHEN COMPARED TO S IMILAR CAR FROM INVENTORY, PEDAL PUSHROD ADJUSTMENT NOT CHECKED- PUSHROD STAYS IN BOOSTER DOES NOT COME W MASTER, ALL CALIPER SLIDES AND PISTONS OK

COMMENTS: MODULATOR REPAIRED VEH THANKS KEITH HAVE A NICE DAY



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2415768	JAMESH	08/07/2007	JAMESH	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL SOFT, AIR IN LINES	VSA MODULATOR: REPLACED	
		<b>ResIn Source:</b> Warranty	<b>Date:</b> 10/02/2007
		<b>Status:</b> N/A	<b>Mileage:</b> 4,085

<b>Dealer #:</b> 207068	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM65557A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ROBERT SWAN	<b>Training %:</b> 91	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (559) 435-5000	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> EDWARD LOCKETT		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JAMES PALLOTTA		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CLAWSON HONDA OF FRESNO		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
6346 NORTH BLACKSTONE		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
FRESNO CA 93710		<b>Engine #:</b> J30A52065836	<b>Trans #:</b> ATC65002075
<b>Phone:</b> (559) 435-5000	<b>Fax #:</b> 5594356324	<b>Em Type:</b>	
<b>DPSM:</b> RON HALEM	<b>Zone/Dist:</b> 12J	<b>RO #:</b> 386069	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 8/7/2007 9:24:02 AM JAMESH
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 LEAKS?
  - 5 REPLACE THE VSA MODULATOR

- 10/2/2007 11:56:35 AM JAMESH
- 6 WAR

### Information from Dealer

CAR COMES IN WITH AIR IN BRAKE LINES. NO LEAKS VISIBLE.  
 YES  
 1 BEED BRAKES 2 REPLACED MASTER CYL  
 NONE

Replaced Part(s): 08798-9008 FLUID, BRAKE (DOT 3)  
 57110-SDB-A74 MODULATOR VSA

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2507565	LANCEK	12/05/2007	KENE	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL LOW	MODULATOR; EXERCISE THE ABS AND BLEED 2-3X
		<b>ResIn Source:</b> None
		<b>Date:</b>
		<b>Status:</b> N/A
		<b>Mileage:</b> 4,806

<b>Dealer #:</b> 207879	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66507A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> AUSTIN SKAMORA	<b>Training %:</b> 0	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 297-5700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> PAUL BENEDETTO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT GERMANN		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> O'HARE HONDA 1533 RIVER ROAD DES PLAINES IL 60018		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (847) 297-5700	<b>Fax #:</b> 8472976060	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> GEORGE MARIS	<b>Zone/Dist:</b> 08E	<b>Engine #:</b> J30A52073176	<b>Trans #:</b> BAYA9071227
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 266136	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/5/2007 1:58:41 PM LANCEK
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 DUPLICATE?
  - 5 IS THE PEDAL JUST LOW IN IT'S TRAVEL?
  - 6 EXERCISE THE ABS AND BLEED AS PER THE SM 2-3X. IF THE PEDAL IS NORMAL REPLACE THE ABS MODULATOR

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL FEELS VERY LOW  
 YES  
 REPLACED BRAKE MASTER CYLINDER AND BLED BRAKE SYSTEM  
 YES  
 YES

- 3/18/2008 7:32:33 AM KENE
- 7
  - 8 CHECK FLUID VOLUME. AND IF OK, THEN CHECK CALIPERS PINS AND SLIDES. IF OK, REPLACE MODULATOR

ANTHONY RIZOS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2395619	RUDYG	07/12/2007	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW, SOFT	MODULATOR?; SWAP K/G	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 3,470

<b>Dealer #:</b> 206685	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66467A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL MURPHY	<b>Training %:</b> 77	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (318) 212-1200	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> DARYL OLIVER		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BOBBY ROTHENBERGER		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HOLMES HONDA 1331 E BERTKOUNS SHREVEPORT LA 71105		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (318) 212-1200	<b>Fax #:</b> (318) 212-1398	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> BUTCH CLARK	<b>Zone/Dist:</b> 03D	<b>Engine #:</b> J30A52073691	<b>Trans #:</b> BAYA9071758
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 422336	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/12/2007 3:32:00 PM RUDYG

- 1 07/12/2007 03:32:17 PM RUDYG
- 2
- 3 TRIED ABS MODULATION TO SEE IF IT IMPROVES?
- 4 ANY AIR WHEN YOU BLED IT?
- 5 HOW DO YOU BLEED?
- 6 ANY POWER BLEEDERS?
- 7 REMOVE WHLS AND HAVE ASSISTANT PRESS ON BRAKE PEDAL. WATCH BRAKE OPERATION ON ALL WHLS AND LOOK FOR ABNORMAL FLEX. IF NONE FOUND REC SWAP K/G VSA MODULATOR NEXT

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR  
 TRIED BLEEDING NO CHANGE, REPLACED M/C AND STILL NO GOOD  
 YES, BUT I DID NOT FEEL THAT IT WAS DIFFERENT  
 NO  
 MANUALLY AND WITH VACULA.  
 DON'T HAVE ONE  
 OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2747369	CHRISR	12/29/2008	CHRISR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL LOW, TO FLOOR	ABS MOD?; EXERCISE AND IF BETTER, REPL MOD	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 20,957

<b>Dealer #:</b> 206766	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66447A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RONNIE BARNES	<b>Training %:</b> 78	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (828) 684-4400	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> JAMES KING		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KENNY ROBERTS		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> APPLE TREE HONDA 195 UNDERWOOD ROAD FLETCHER NC 28732		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (828) 684-4400	<b>Fax #:</b> 8286878696	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> PER BOLLNER	<b>Zone/Dist:</b> 06J	<b>Engine #:</b> J30A52075570	<b>Trans #:</b> BAYA9073596
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 459983	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/29/2008 11:16:27 AM CHRISR
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 LISTED TECH IS SHOP FOREMAN
  - 4 ACTIVATE ABS AND IF PEDAL FEELS BETTER, REPLACE THE MODULATOR

### Information from Dealer

CUSTOMER STATES BRAKE PEDAL GOES TO THE FLOOR JUST STARTED MESSING UP ALL THE SUDDEN LAST WEEK. LOW, SOFT PEDAL.  
NO  
JONATHAN WILLIAMS-D415253, TECH; I SAW THE BULLETIN BUT THE MODEL TYPE DOES NOT MATCH  
OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2494607	KEITHC	11/16/2007	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT,	EXCERCIZE A/B, POSS MODULATOR	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,532

<b>Dealer #:</b> 206806	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66517A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BILL WILLIAMS	<b>Training %:</b> 74	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (651) 484-0231	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> JIM BONNEY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> TOM HUGHES		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> BUERKLE HONDA 3360 N. HIGHWAY 61 SAINT PAUL MN 55110		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (651) 484-0231	<b>Fax #:</b> (651) 484-1970	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>Engine #:</b> J30A52076292	<b>Trans #:</b> BAYA9073895
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 251453	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/16/2007 1:20:22 PM KEITHC
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 WHATS BEEN DONE
  - 4 HOW LOW/SOFT
  - 5 EXCERCIZE ABS, 5/6X, IF BETTER, REPLACE MODULATOR

### Information from Dealer

ANY KNOWN PROBLEMS THAT WOULD CAUSE A LOW AND SOFTBRAKE PEDAL?  
NO  
NOTHING  
MOVES ABOUT 3", SOFT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2507417	TOMP	12/05/2007	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	VSA MODULATOR;REFER TO HSB-07-045	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 5,688

<b>Dealer #:</b> 208094	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM65587A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> GARY PAGE	<b>Training %:</b> 84	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (303) 215-4225	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> TOM PACHECO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KYLE FRENCH		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> PLANET HONDA 15601 W. COLFAX AVENUE GOLDEN CO 80401		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (303) 215-4225	<b>Fax #:</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> JALEEN CLARK	<b>Zone/Dist:</b> 10C	<b>Engine #:</b> J30A52076965	<b>Trans #:</b> ATC65002469
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 64014	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/5/2007 12:38:10 PM TOMP
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 CAN YOU DUPLICATE THE COMPLAINT?
  - 5 ACCIDENT (CAR DID NOT STOP AND HIT SOMETHING?)
  - 6
  - 7 REFER TO HSB-07-045

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR  
 NO  
 GARY  
 CAR WAS TOWED  
 NO; PEDAL REALLY LOW.  
 DID SOLENOID TEST WITH HDS AND PEDAL CAME UP FOR A  
 WHILE BUT SINKED AGAIN.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2774141	CHRISV	02/12/2009	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 13,501

<b>Dealer #:</b> 208474	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66827A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DENNIS SWEDA	<b>Training %:</b> 81	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b>	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> GREG NORTON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN ANDREE		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> SOUTH HILLS HONDA 3663 NO. WASHINGTON RD MCMURRAY PA 15317		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (724) 941-9100	<b>Fax #:</b>	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	<b>Engine #:</b> J30A52077320
<b>DPSM:</b> BRUCE WILSON	<b>Zone/Dist:</b> 05N	<b>Em Type:</b>	<b>Trans #:</b> BAYA9075055
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b> 204012	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/12/2009 1:44:30 PM CHRISV

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3 GO AHEAD AND REPLACE THE MOD

### Information from Dealer

BRAKE PEDAL SOFT GOES TO FLOOR PULLES TO LEFT  
WHEN BRAKING LEFT FRONT LOCKS UP WHEN BRAKING S/B  
07- 045 ??????  
NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2527780	TOMP	01/08/2008	TOMP	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL GOES TO FLOOR	DEALER CAN'T DUPLICATE; REFER TO KB 3764	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 10,376

<b>Dealer #:</b> 207779	<b>TZ:</b> CST	<b>VIN:</b> 1HGCM66577A	<b>Err:</b>
<b>Dir Cont:</b> STEPHEN SABON	<b>Training %:</b> 13	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (847) 381-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> EDWARD WONG		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MIKE MALLET		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> MOTOR WERKS HONDA 1475 S. BARRINGTON RD BARRINGTON IL 60010		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (847) 381-8900	<b>Fax #:</b> (847) 304-1839	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> WILLIAM MCKEE	<b>Zone/Dist:</b> 08D	<b>Engine #:</b> J30A52077389	<b>Trans #:</b> BAYA9075282
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 70289	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

- 1/8/2008 6:42:24 AM TOMP
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 CAN YOU DUPLICATE THE COMPLAINT?
  - 5 FAXED KB 3764
  - 6 COMPLETE INSPECTION AND REPAIR AS NEEDED, THEN, RETURN CAR TO CUSTOMER.

CUSTOMER STATES BRAKE PEDAL GOES TO THE FLOOR & VEHICLE HARD TO STOP. HAPPENED 2X ON DRY PAVEMENT.  
NO  
STEPHEN:  
NO



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2465358	TOMP	10/09/2007	TOMP	1

**Code**    **Original Complaint**  
P 4150    NO BRAKES,AFTER M/C REPLACED

**Probable Cause/Solution**  
VSA MODULATOR FAULTY; REPLACEMENT

**Resln Source:**    None  
**Status:**            N/A

**Date:**  
**Mileage:**    8,545

<b>Dealer #:</b> 206733	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66537A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> FRANK KOZIELSKI	<b>Training %:</b> 70	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (260) 484-0551	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> DOUGLAS SETTLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT BRASELTON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dlr Name:</b> DON AYRES HONDA 4740 LIMA ROAD FORT WAYNE                    IN 46808		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (260) 484-0551	<b>Fax #:</b> (260) 373-2686	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> KATHERINE AGNEW	<b>Zone/Dist:</b> 04H	<b>Engine #:</b> J30A52078449	<b>Trans #:</b> BAYA9076387
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 194431	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/9/2007 10:36:35 AM    TOMP

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3 PREVIOUS REPAIR DESCRIPTION
- 4
- 5 CAR DOES NOT STOP?
- 6
- 7 FAULTY VSA MODULATOR

### Information from Dealer

VEHICAL KEEPS COMING BACK WITH NO BRAKES. MASTER CYLINDER WAS REPLACED ONCE ALSO. ABS MODULATOR? YES  
ONE MASTER CYLINDER. BRAKE FLUSH TWICE  
FRANK  
NO, CAR STOPS; JUST EXCESSIVE TRAVEL IN THE PEDAL.  
THERE SEEMS TO BE REOCCURRING AIR GETTING INTO THE SYSTEM.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2655739	RUDYG	07/23/2008	RUDYG	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW, SOFT	MODULATOR?; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 4,245

<b>Dealer #:</b> 207029	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM65597A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> SHAWN CHAAPEL	<b>Training %:</b> 65	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (941) 923-3413	<b>Extn:</b>	<b>Tran:</b> 6MT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> BRUCE RAND		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> BRIAN JOHNSON		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> WILDE HONDA		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
7333 S. TAMIAMI TRAIL		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
SARASOTA FL 34231		<b>Engine #:</b> J30A52086760	<b>Trans #:</b> ATC65002801
<b>Phone:</b> (941) 923-3413	<b>Fax #:</b> 9419248569	<b>Em Type:</b>	
<b>DPSM:</b> ERIN BAILEY	<b>Zone/Dist:</b> 07K	<b>RO #:</b> 204844	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 7/23/2008 10:22:52 AM RUDYG
- 3 PREVIOUS REPAIR DESCRIPTION
  - 4 DID YOU EVER GET ANY AIR?
  - 5 REPLACE ABS MODULATOR
  - 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?

### Information from Dealer

REPLACED BRAKE MASTER CYLINDER & BLED BRAKE SYSTEM.  
 YES. PEDAL IS FINE FOR ABOUT 2-300 MILES  
 OK  
 CUSTOMER REPORTS BRAKE PEDAL TRAVEL EXCESSIVE.  
 YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2761441	DAVEM	01/21/2009	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL SOFT	ABS MOD?; OK NOW AFTER BLEEDING> MON	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 22,925

<b>Dealer #:</b> 207838	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66427A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JEFF LILLA	<b>Training %:</b> 39	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 412-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> CHRIS NOBLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WALT REED		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF EL CERRITO 11755 SAN PABLO AVENUE EL CERRITO CA 94530		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (510) 412-6100	<b>Fax #:</b> 5102325475	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>Engine #:</b> J30A52093369	<b>Trans #:</b> BAYA9090864
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 373437	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/21/2009 12:32:22 PM DAVEM
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 LET GO. IF COMES BACK SAME WAY, RPLC MOD

### Information from Dealer

BRAKE PEDAL SOFT AND LOW ,CHECKED SB, FOUND 07-045BUT DOESN'T APPLY.  
NO  
HSB DOES NOT APPLY, BUT I GOT AIR OUT AND PDL NOW FIRM  
OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2463590	RAYD	10/05/2007	RAYD	1

**Code**    **Original Complaint**  
P 4150    LOW BRAKE PEDAL

**Probable Cause/Solution**  
MODULATOR?;EXERCIS ABS;REPLACE MODULATOR

**Resln Source:**            None

**Date:**

**Status:**                    N/A

**Mileage:**    1,246

<b>Dealer #:</b> 208383	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66867A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> CHRIS WATT	<b>Training %:</b> 60	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 665-0106	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXLV6NV
<b>Serv Mgr:</b> PAUL CAROZZA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> RAUL RODRIGUEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> Berkeley Honda Autocenter 2600 SHATTUCK AVE. BERKELEY CA 94704		<b>Desc:</b> ACCORD 4DR EXL-V6 NAVI 6CYL 244.0	
<b>Phone:</b> (510) 665-0106	<b>Fax #:</b> (510) 295-1460	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>Engine #:</b> J30A52094150	<b>Trans #:</b> BAYA9091589
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 271600	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 10/5/2007 2:46:18 PM      RAYD
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 DESCRIBE WHAT THIS IS DOING?
  
  - 5 SO THE PEDAL IS LOW RIGH NOW?
  - 6 EXERCISE THE ABS, IF THE PEDAL COMES UP, REPLACE THE MODULATOR

### Information from Dealer

BRAKE PEDAL TRAVEL LOW  
YES  
REPLACE MASTER CYLINDER  
THE PEDAL IS LOW, THE CAR WAS IN A COUPLE OF WEEKS  
AGO WITH THE SAME PROBLEM, WE BLEAD THE BRAKES, IT  
WAS GOOD, NOW IS BACK AGAIN  
YES,

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2701703	DAVIDK	10/08/2008	TOMP	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL GOES TO FLOOR	DEALER CAN'T DUPLICATE, VSA MOD; DO HSB 07-045
		<b>ResIn Source:</b> None <span style="float: right;"><b>Date:</b></span>
		<b>Status:</b> N/A <span style="float: right;"><b>Mileage:</b> 13,294</span>

<b>Dealer #:</b> 207767	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM665X7A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JESUS BORBON	<b>Training %:</b> 29	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (714) 890-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> RANDY HICKERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK KOZEL		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA WORLD 13600 BEACH BLVD. WESTMINSTER CA 92683		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (714) 890-8900	<b>Fax #:</b> 7148984796	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>Engine #:</b> J30A52097360	<b>Trans #:</b> BAYA9094633
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 539083	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

10/8/2008 10:02:37 AM DAVIDK

1 ORIGINAL COMPLAINT

2 PREVIOUS REPAIRS OR PARTS REPLACED?

3

10/8/2008 10:15:58 AM TOMP

4

5 CAN YOU DUPLICATE THE COMPLAINT?

6 HAS HSB 07-045 BEEN DONE?

7 DO THE SB REPAIR

### Information from Dealer

CUST. STATES THAT WHEN COMING TO A HARD STOP, VEHICLE BRAKE PEDAL GOES TO THE FLOOR. CUST. HAD TO SHUT OFF VEHICLE FOR FEW MINUTES TO LET THE CAR RECOVER, SO THAT THE BRAKE S WOULD WORK AGAIN.

NO

LOST CALL

JESUS

NO

NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2635964	CHRISV	06/20/2008	CHRISV	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	LOW PEDAL	7/23: REPLACED M/C
		<b>ResIn Source:</b> Feedback forms
		<b>Date:</b> 06/23/2008
		<b>Status:</b> N/A
		<b>Mileage:</b> 9,420

<b>Dealer #:</b> 207838	<b>TZ:</b> PST	<b>VIN:</b> 1HGCM66497A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> REYNALDO	<b>Training %:</b> 78	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (510) 412-6100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> CHRIS NOBLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> WALT REED		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> HONDA OF EL CERRITO		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
11755 SAN PABLO AVENUE		<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
EL CERRITO CA 94530		<b>Engine #:</b> J30A52103148	<b>Trans #:</b> BAYA9100904
<b>Phone:</b> (510) 412-6100	<b>Fax #:</b> 5102325475	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b> 356206	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/20/2008 7:49:45 AM CHRISV
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 CAN YOU DUP
  - 4 HAVE YOU REPLACED ANY PARTS
  - 5 HOW DID YOU BLEED OUT THE SYSTEM
  - 6 FAXED SUPER BLEED PROCEDURE

6/23/2008 7:49:32 AM CHRISV

7 FB

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR  
 NO  
 YES  
 I DID LOW, SOFT BRAKE PEDAL (R&R VSA  
 MODULATOR)HSB-07-045 KB 15326 BUT NC  
 THE NORMAL WAY

COMMENTS: THANKS FOR THE PROCEDURE YOU SENT ME  
 THROUGH FAX THE ON JUNE 20, 2008. I WAS ABLE TO  
 RESOLVE THE LOW BRAKE PEDAL GOING TO THE FLOOR BY  
 REPLACING THE BRAKE MASTER CYLINDER AND BLEEDING  
 THE BRAKE SYSTEM.

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2638391	GARYR	06/24/2008	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL ( LOW)	A/M MATTS, CHK MOD, HSB 07-045	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 7,637

<b>Dealer #:</b> 208021	<b>TZ:</b> MST	<b>VIN:</b> 1HGCM66527A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BRYAN BEAVES	<b>Training %:</b> 87	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (801) 268-5599	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> EXL-V6
<b>Serv Mgr:</b> ELIZABETH CHRISTENSEN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SHAWN CONRAD		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> LARRY H. MILLER HONDA 4646 SO. STATE STREET MURRAY UT 84107		<b>Desc:</b> ACCORD 4DR EXL-V6 6CYL 244.0 HP	
<b>Phone:</b> (801) 268-5599	<b>Fax #:</b> 8012685557	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> Kelly Goodwin	<b>Zone/Dist:</b> 10F	<b>Engine #:</b> J30A52106993	<b>Trans #:</b> BAYA9104236
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 093470	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 6/24/2008 4:17:34 PM GARYR
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 CHK A/M MATTS CHK CUST HITTING BRAKE AND ACC  
ANT SAME TIME REFER TO HSB 07-045

### Information from Dealer

CUST STATES BRAKE PEDAL WENT TO FLOOR AND NOT  
STOPPING CAR  
NO  
HAS A/M MATTS THAT OVER THE HONDA

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2488651	CHRISV	11/08/2007	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	SOFT PEDAL	ABS MOD; MOD 5X THEN BLEED	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 2,943

<b>Dealer #:</b> 207548	<b>TZ:</b> EST	<b>VIN:</b> 1HGCM66447A [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> RODERICK LEWIS	<b>Training %:</b> 64	<b>Year:</b> 2007	<b>Model:</b> ACCORD V6
<b>Serv Ph:</b> (954) 346-1003	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> SE-V6
<b>Serv Mgr:</b> DALE KENNON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> REYNOLD RODRIGUEZ		<b>Fact:</b> MARYSVILLE	<b>Country:</b> USA
<b>Dir Name:</b> CORAL SPRINGS HONDA 9400 W. ATLANTIC BLVD. CORAL SPRINGS FL 33071		<b>Desc:</b> ACCORD 4DR SE-V6 6CYL 244.0 HP 3.0	
<b>Phone:</b> (954) 346-1003	<b>Fax #:</b> (954) 753-5572	<b>WhtBdy:</b> POWER STEERING, ABS, SRS AIRBAG,	
<b>DPSM:</b> DALE MEEKS	<b>Zone/Dist:</b> 07P	<b>Engine #:</b> J30A52107578	<b>Trans #:</b> BAYA9104980
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 860330	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 11/8/2007 1:55:15 PM CHRISV
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 WHAT HAVE YOU DONE
  - 4 DO 5 PANIC STOPS AND THEN BLEED

### Information from Dealer

WHEN BRAKING BRAKE PEDAL FEELS SOFT AND CREEPS  
DOWN FLOOR  
NO  
BLED THE SYSTEM AND NC



PE09-024

HONDA

7/24/2009

ATTACHMENT Q4  
ACCORD HYBRID  
2005 FIELD REPORT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1700893	DAVEK	12/16/2005	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	MODULATOR?; REPLACE
	<b>Resin Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 20,136

<b>Dealer #:</b> 207313	<b>TZ:</b> PST	<b>VIN:</b> JHMCN36415C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DAVID TOP	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (360) 757-7467	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> TONY LANE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MICHAEL SNYDER		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> SIMS HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
1615 S. GOLDENROD ROAD		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
BURLINGTON WA 98233		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (360) 757-7467	<b>Fax #:</b> (360) 757-2825	<b>Em Type:</b>	
<b>DPSM:</b> PETER HOLT	<b>Zone/Dist:</b> 02A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/16/2005 DAVEK

- 1 12/16/05 15:05:25 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5
- 6
- 7 12/16/05 15:05:58 DAVEK:----->
- 8 REPLACE MODULATOR

### Information from Dealer

THE BRAKE PEDDAL IS SOFT AND IT GOES TO THE FLOOR

YES

WE REPLACED THE MASTER CYLINDER ALREADY ONCE AND THEN IT CAME BACK AND WE BLEED THE SYSTEM AGAIN AND IT WORKED FOR 3-4K TILL NOW

WE GET AIR IN SYSTEM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1739248	KENE	02/09/2006	KEITHC	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW	REPLACE MODULATOR	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 25,104

<b>Dealer #:</b> 208076	<b>TZ:</b> CST	<b>VIN:</b> JHMCN36405C	<b>Err:</b>
<b>Dir Cont:</b> DAVID FLOM	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (952) 892-1100	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> BURNSVILLE HONDA 14800 BUCK HILL ROAD BURNSVILLE MN 55306		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
<b>Phone:</b> (952) 892-1100	<b>Fax #:</b> (952) 892-3521	<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	<b>Engine #:</b>
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

3/30/2006 KENE

- 1 02/09/06 06:02:45 ISIS:----->
- 2
- 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 4 THIS PROBLEM?----->
- 5 02/09/06 06:05:24 KENE:----->
- 6 FLUID COND?----->
- 7 CHECK FLUID VOLUME WITH PEDAL LOW AND ONE FULL
- 8 SWEEP, IF LESS THEN MASTER, IF NOT, AND HOSES,
- 9 CALIPERS, AND PADS OK, MODULATOR
- 10 02/16/06 15:09:27PAULI:----->
- 11
- 12 03/01/06 10:23:19 AMYB:----->
- 13 DAVE FLOM\*
- 14 17126 EMBERS AVE
- 15 FARMINGTON, MN 55024
- 16 PENDED>AMYB:SD>DONE
- 17 03/30/06 06:25:24 KEITHC:----->
- 18 REPLACE MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR. IF PUMPED THE PEDAL GETS HARD

NO MASTER?  
NORMAL, NO CONTAMINATION

SURVEY  
BLEEDING SYSTEM FIXED PRBLM  
SURVEY

PEDAL LOW/SOFT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1726066	CHRISV	01/25/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	INT LOW PEDAL	ABS MOD; REPLACE
	<b>Resin Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 28,157

<b>Dealer #:</b> 208155	<b>TZ:</b> CST	<b>VIN:</b> JHMCN36425C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JASON HALL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (218) 825-7525	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> MATTHEW ANDERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID HAUSER		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> TANNER HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
8465 STATE HIGHWAY 210		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
BAXTER MN 56425		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (218) 825-7525	<b>Fax #:</b> (218) 825-9127	<b>Em Type:</b>	
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/25/2006 CHRISV
- 1 01/25/06 11:23:16 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 01/25/06 11:23:20 CHRISV:----->
  - 5 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO FLOOR INTERMITTEN

NO

INT LOW PEDAL, NO LEAKS, BLED AND NC

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1703393	RAYDAVIS	12/21/2005	KENE	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	POOR BRAKING BACKING OUT	UNABLE TO DUPLICATE;FAXXED KB#3764 TO DEALER
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 16,372

<b>Dealer #:</b> 207330	<b>TZ:</b> CST	<b>VIN:</b> JHMCN36405C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> BLAIR CLARK	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (816) 251-8700	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> DAVID RODGERS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> SCOTT HUBBARD		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> LEE'S SUMMIT HONDA 401 NE COLBERN RD. LEES SUMMIT MO 64086		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (816) 251-8700	<b>Fax #:</b> (816) 251-8778	<b>Em Type:</b>	
<b>DPSM:</b> Michael Wehmeir	<b>Zone/Dist:</b> 08L	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

12/22/2005 RAYDAVIS

1 12/21/05 12:45:47 ISIS:----->

2

3

4

5

6

7

8 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

9 THIS PROBLEM?----->

10 12/21/05 12:46:08 RAYD:----->

11 COULD YOU DUPLICATE THIS?----->

12

13

14

15

16

17 SO YOU HAVE NEVER FELT A LOW PEDAL IN THIS CAR?

>NO, CANNOT DUPLICATE

18 FAXXED KB#3764 TO DEALER, DOCUMENT ALL FINDINGS

19 12/22/05 06:17:23 KENE:----->

20 REFAXED TO 816-251-8778 CHANGED FAX FOR DEALER

21 WAS (816) 251-8717

CUSTOMER COMPLAINS OF INTERMITTENT POOR BRAKING. BACKING OUT OF DRIVEWAY, VEHICLE DID NOT STOP. HAD TO PUMP BRAKES SEVERAL TIMES. AT ONE POINT HE DROVE THROUGH A STOP LIGHT! POOR BRAKING WAS NOT VERIFIED DURING TEST DRIVE. CHECKED FOR AIR IN CALIPERS. SUPER SMALL AMOUNT WAS IN RT. FRONT.

-BLAIR

NO

THE CUSTOMER IS HARD TO GET AN ANSWER OUT OF, NO, ITS GOT A GOOD PEDAL, WHEN QUESTIONED HE SAID IT HAD A LOW PEDAL AND HAD TO PUMP THE PEDAL, THEN SAID THAT THE PEDAL WAS HIGH AND HARD AND WOULDNT STOP, I ASKED HOW HE GOT IT STOPPED AND HE SAID HE HAD TO PUMP THE PEDAL INDICATING THAT HE HAD NO PEDAL

NEVER GOT FAX

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1659037	CHRISV	10/06/2005	CHRISV	3

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	PEDAL SINKS @ AUTO STOP	ABS MOD; REPLACE
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 10,389

<b>Dealer #:</b> 208189	<b>TZ:</b> PST	<b>VIN:</b> JHMCN36465C	<b>Err:</b>
<b>Dir Cont:</b> MING HY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (310) 815-3888	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> SARKIS TOROSYAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANNY PINTO		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> MILLER HONDA-CULVER CITY 9055 WASHINGTON BLVD. CULVER CITY CA 90232		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
<b>Phone:</b> (310) 815-3888	<b>Fax #:</b> (310) 815-3464	<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	<b>Engine #:</b>
<b>DPSM:</b> WALTER ADAMS	<b>Zone/Dist:</b> 01D	<b>Em Type:</b>	<b>Trans #:</b>
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	<b>Case Type:</b> Technical
		<b>W.O. #:</b>	

### Tech Line Suggests

12/6/2005 CHRISV

- 1 10/06/05 09:35:14 ISIS:----->
- 2
- 3
- 4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 5 THIS PROBLEM?----->
- 6 IF YES, REPAIR DESCRIPTION?----->
- 7 10/06/05 09:35:17 CHRISV:----->
- 8 MAY BE, COMPARE TO A KG
- 9 11/09/05 13:54:55 RAYD:----->
- 10 11/09/05 13:53:21 ISIS:----->
- 11
- 12 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 13 THIS PROBLEM?----->
- 14 IF YES, REPAIR DESCRIPTION?----->
- 15 11/09/05 14:00:41 RAYD:----->
- 16 HOW DID YOU BLEED?----->
- 17 YOU NEED TO USE A PRESSURE BLEEDER, THIS IS A
- 18 REQUIRED SPECIAL TOOL----->
- 19 ALSO, COULD BE MODULATOR, EXERCISE THE ABS, IF
- 20 THE PEDAL COMES UP, REPLACE THE MODULATOR---->
- 21 12/06/05 11:34:26 CHRISV:----->
- 22
- 23 REPLACE ABS MOD

### Information from Dealer

REPLACE BRAKE MASTER AND BLEED BRAKE SYSTEM,  
CHECKBRAKE BOOSTER PER S/M. BRAKE PADEL STILL SINK  
A LITTLE ONLY AFTER AUTO STOP

YES  
REPLACE BRAKE MASTER  
IS THIS NORMAL

AN NGUYEN D230651  
BRAKE PEDAL SINK , MAKE NOISE WHEN TURN STEERING  
WHEEL LOCK TO LOCK

YES  
REPLACE BRAKE MASTER , BLEED BRAKE SYSTEM  
WITH SOMEONE PUSHING BRAKE PEDAL

OK

THE CUST IS BACK. PEDAL GOES TO THE FLOOR. NO  
LEAKS. M/C WAS REPLACED LAST TIME

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1975851	CHRISV	11/08/2006	CHRISV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	LOW PEDAL	ABS MOD; REPLACE	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 20,634

<b>Dealer #:</b> 208415	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36455C	<b>Err:</b>
<b>Dir Cont:</b> STEPHEN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (757) 431-4350	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> CARRIE MILES		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAVID FOX		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> HALL HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
3516 VIRGINIA BEACH BL		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
VIRGINIA BEACH VA 23452		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (757) 431-4350	<b>Fax #:</b> (757) 431-4349	<b>Em Type:</b>	
<b>DPSM:</b> JENNIFER KAMLER	<b>Zone/Dist:</b> 06H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

11/8/2006 CHRISV

1 11/08/06 10:57:18 ISIS:----->

2

3

4

5 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

6 THIS PROBLEM?----->

7 11/08/06 10:57:20 CHRISV:----->

8 REPLACE THE ABS MOD

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR WHILE DRIVING. BLEED BRAKE SYSTEM NO VISIBLE LEAKS AND BRAKE PAD THICKNESS IS GOOD. AFTER BLEEDING BRAKES THE PEDAL STILL DOES NOT HAVE CORRECT FEEL.

NO

STILL HAS A LOW PEDAL

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1796363	KEITHC	04/17/2006	KEITHC	1

**Code**    **Original Complaint**  
P 4150    BRKE PEDAL SOFT

**Probable Cause/Solution**  
REPLACE MODULATOR

**Resin Source:**        None  
**Status:**                N/A

**Date:**  
**Mileage:**    15,820

<b>Dealer #:</b> 206702	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36435C	<b>Err:</b>
<b>Dlr Cont:</b> JOSE FABAL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (201) 569-5515	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> ROBERT BRISLIN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> LISA MAGDA		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> D & C HONDA OF TENAFLY		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
28 COUNTY ROAD		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
TENAFLY NJ 07670		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (201) 569-5515	<b>Fax #:</b> (201) 541-8538	<b>Em Type:</b>	
<b>DPSM:</b> Stefanie Senkiw	<b>Zone/Dist:</b> 05E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/17/2006                      KEITHC
- 1 04/17/06 07:14:04 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 04/17/06 07:14:48 KEITHC:----->
  - 6 REPLACE MODULATOR----->
  - 7

### Information from Dealer

BRAKE PEDAL SINKS TO THE FLOOR

YES

REPLACED MASTER CYLINDER



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1711062	KENE	01/05/2006	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL LOW AT TIMES	ABS MODULATOR; REPLACE	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 15,552

<b>Dealer #:</b> 208224	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36425C	<b>Err:</b>
<b>Dlr Cont:</b> MARK MCNEILL	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (828) 264-6006	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b>		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b>		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> HIGH COUNTRY HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
1440 BLOWING ROCK ROAD		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
BOONE NC 28607		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (828) 264-6006	<b>Fax #:</b> (828) 264-6067	<b>Em Type:</b>	
<b>DPSM:</b> CEDRIC STONE	<b>Zone/Dist:</b> 06K	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/5/2006 KENE
- 1 01/05/06 12:44:24 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 01/05/06 12:44:36 KENE:----->
  - 5
  - 6 POSSIBLE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO LOW AT TIMES

NO

WE CAN DUP. 1ST PUSH THE PEDAL IS LOW.  
REPLACED MASTER CYL AND SAME

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2242723	KEITHC	01/04/2007	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	REPLACE MODULATOR		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 50,372

<b>Dealer #:</b> 206797	<b>TZ:</b> CST	<b>VIN:</b> JHMCN36435C	<b>Err:</b>
<b>Dlr Cont:</b> BELLINGHAUSEN	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (402) 437-1216	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> JEFFREY WILLIAMS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> CRAIG CAMERON		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> WILLIAMSON HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0 HP	
2770 YANKEE HILL ROAD		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
LINCOLN NE 68516		<b>Engine #:</b> JNA1 1004436	<b>Trans #:</b> 1004814
<b>Phone:</b> (402) 437-1216	<b>Fax #:</b> (402) 437-1349	<b>Em Type:</b>	
<b>DPSM:</b> RON CRISS	<b>Zone/Dist:</b> 10A	<b>RO #:</b> 725347	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/4/2007 12:19:28 PM KEITHC  
 1  
 2 REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL FADES TO FLOOR, 2X IN 7K, BLED,WAS OK,  
 NOW AIR IN SYSTEM AGAIN

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1714502	DAVEK	01/11/2006	DAVEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRKE PEDAL FADE	ABS?; REPLACE		
		<b>Resin Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 20,703

<b>Dealer #:</b> 207865	<b>TZ:</b> EST	<b>VIN:</b> JHMCN365X5C	<b>Err:</b>
<b>Dlr Cont:</b> NICHOLAS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (301) 739-7283	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> TOM KIMBLE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JOHN LAWSON		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> HAGERSTOWN HONDA		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL	
10307 AUTO PLACE		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
HAGERSTOWN MD 21740		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (301) 739-7283	<b>Fax #:</b> (301) 766-0754	<b>Em Type:</b>	
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/11/2006 DAVEK

- 1 01/11/06 11:08:08 ISIS:----->
- 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 3 THIS PROBLEM?----->
- 4 IF YES, REPAIR DESCRIPTION?----->
- 5
- 6 01/11/06 11:08:23 DAVEK:----->
- 7 CK PADS AND SLIDE PINS. REPLACE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR AGAIN

YES

11-08-05 A MASTER CYLINDER WAS INSTALLED FOR THIS PROBLEM

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1787553	TOMP	04/05/2006	PAULI	2

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE "FEEL"PRBLMS	FAULTY ABS MODULATOR; REPLACEMENT	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> P RCV	<b>Mileage:</b> 22,738

<b>Dealer #:</b> 207088	<b>TZ:</b> CST	<b>VIN:</b> JHMCN364X5C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> ANDY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (815) 758-5451	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> JIMMY LYON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JIMMY LYON		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> BRIAN BEMIS HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
1875 DEKALB AVENUE		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
SYCAMORE IL 60178		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (815) 758-5451	<b>Fax #:</b> (815) 895-1861	<b>Em Type:</b>	
<b>DPSM:</b> KEITH LEVINS	<b>Zone/Dist:</b> 08H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/6/2006 TOMP
- 1 04/05/06 12:47:25 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 04/05/06 12:47:34 TOMP:----->
  - 5 CAN YOU DUPLICATE/VERIFY THE COMPLAINT?
  - 6
  - 7
  - 8
  - 9 EXERCISE ABS AND BLEED THE BRAKES
  - 10 IF THE PEDAL FEELS NORMAL.
  - 11 REPLACE THE ABS MODULATOR
  - 12 04/05/06 13:01:44PAULI:----->
  - 13 04/06/06 09:43:06 TOMP:----->
  - 14
  - 15
  - 16 REPLACE THE MODULATOR.
  - 17 04/12/06 13:23:56PAULI:----->

### Information from Dealer

BRAKE PEDAL SOFT AND LOW

NO

ANDY:

YES

REPLACED MASTER CYLINDER AND BLED THE BRAKES AND STILL SAME.

FAXED SHIP REQUEST

ANDY:

PEDAL IMPROVED WHILE EXERCISING BUT WENT BACK TO LOW/SPONGY FEEL AFTER BLEEDING.

ABS MOD RCVD--FRWD>TP

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2242536	GARYR	01/04/2007	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT, LOW, HARD)	MODULATOR?; REPL	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 24,644

<b>Dealer #:</b> 208359	<b>TZ:</b> PST	<b>VIN:</b> JHMCN365X5C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> NUNEZ MIGUEL	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (559) 297-1000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> KEVIN RYAN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK SASSER		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> HONDA NORTH		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL 255.0	
750 W. HERNDON AVENUE		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
CLOVIS CA 93612		<b>Engine #:</b> JNA1 1009923	<b>Trans #:</b> 1010258
<b>Phone:</b> (559) 297-1000	<b>Fax #:</b> (559) 297-1058	<b>Em Type:</b>	
<b>DPSM:</b> RON HALEM	<b>Zone/Dist:</b> 12J	<b>RO #:</b> 176204	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

1/4/2007 11:09:43 AM GARYR

- 1
- 2 ACTIVATE ABS
- 3 REPL MOD

### Information from Dealer

BRAKE PEDAL IS SPONGY, M/C HAS BEEN REPLD  
PEDAL IMPROVES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1693207	KEITHC	12/05/2005	KEITHC	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE "FEEL"PRBLMS	POSS MODULATOR
	<b>Resln Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 8,580

<b>Dealer #:</b> 206796	<b>TZ:</b> PST	<b>VIN:</b> JHMCN36565C [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> JOSE GUERRA	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (661) 834-6632	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> STEVEN STEELE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DEBORAH HALLUM		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> BARBER HONDA		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL	
4500 WIBLE ROAD		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
BAKERSFIELD	CA 93313	<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (661) 834-6632	<b>Fax #:</b> (661) 398-4947	<b>Em Type:</b>	
<b>DPSM:</b> DIANA MONTES	<b>Zone/Dist:</b> 01A	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 12/5/2005 KEITHC
- 1 12/05/05 09:48:37 ISIS:----->
  - 2
  - 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 4 THIS PROBLEM?----->
  - 5 12/05/05 09:49:21 KEITHC:----->
  - 6 REPLACE ANY PARTS----->
  - 7 EXCERSIZE ABS----->
  - 8 POSS ABS MODULATOR
  - 9

### Information from Dealer

PEDAL GO TO THE FLOOR WHEN COMEING TO A STOP. THE CAR FEEL LIKE BEING PULLED TO ONE SIDE

NO

PEDAL GOES TO FLOOR, PULLS TO L ON BRAKING

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1833659	JOHNB	05/31/2006	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL LOW	PRESS BLEED,EXERCISE ABS,PRESS BLEED;RE-EVAL;CB
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 12,980

<b>Dealer #:</b> 207837	<b>TZ:</b> PST	<b>VIN:</b> JHMCN36515C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> DANIEL REDENS	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (510) 428-1776	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> JEFF ALLEGRO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JAMES CHONG		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> HONDA OF OAKLAND		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL	
3330 BROADWAY STREET		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
OAKLAND CA 94611		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (510) 428-1776	<b>Fax #:</b> (510) 420-9217	<b>Em Type:</b>	
<b>DPSM:</b> STEVEN ROSTOMILY	<b>Zone/Dist:</b> 12D	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

5/31/2006                      JOHNB

1 05/31/06 07:25:19 ISIS:----->

2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

3 THIS PROBLEM?----->

4 IF YES, REPAIR DESCRIPTION?----->

5

6 05/31/06 07:29:25 JOHNB:----->

7 NO KNOWN ISSUES,ANY LEAKS----->

8 ANY CONTAMINATION----->

9 CALIPERS SLIDING PROPERLY ON THE SLIDE PINS-->

10 PADS NEAR SERVICE LEVEL----->

11 ROTORS DISHED----->

12 PRESSURE BLEED SYSTEM AND THEN IF PEDAL HAS

    IMPROVED,EXERCISE ABS SEVERAL TIMES IN A SAFE

13

14

15

16

17

18 THEN ASK YOUR DPSM IF YOU CAN REPLACE THE

    MODULATOR;I WOULD STILL ADVISE PRESSURE

    BLEEDING EITHER

19

### Information from Dealer

BRAKE PEDAL LOW

YES

MASTER REPLACED BRAKES BLEED TWICE OK FOR SHORT

TIME THEN PEDAL GOES LOW

ANY KNOWNS

NONE

NONE

YES

NO,PADS IN GOOD CONDITION AND WEAR AMOUNT

NO

LOCATION;THEN PRESSURE BLEED AGAIN;IF PEDAL

BECOMES

LOW AGAIN,POSS MODULATOR

WELL WHY NOT REPLACE THE MODULATOR NOW,SINCE

MY DPSM HAS SEEN SEVERAL OF THESE BEING THE

CASE

WAY----->OK,THANKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2265189	GARYR	01/29/2007	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE PEDAL LOW 2X	REPL MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 31,320

<b>Dealer #:</b> 208377	<b>TZ:</b> PST	<b>VIN:</b> JHMCN36565C [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> NIX PAUL	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> 503-218-4844	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> DAVE BERRY		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JEFF SEARS		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> PARKER JOHNSTONE'S WILSONVILLE HONDA 30600 SW PARKWAY AVE. WILSONVILLE OR 97070		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL 255.0	
<b>Phone:</b> (503) 218-4844	<b>Fax #:</b> (503) 218-4820	<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
<b>DPSM:</b> KARL LUKASZEWICZ	<b>Zone/Dist:</b> 02C	<b>Engine #:</b> JNA1 1013067	<b>Trans #:</b> 1013312
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 020018	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/29/2007 3:15:55 PM GARYR
- 1
- 2 REPL THE ABS MOD

### Information from Dealer

BRAKE PEDAL TOO LOW. REPLD M/C AND CAME BACK LOW AGAIN BLEED SYS AND PEDAL IS NORMAL



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1612944	GARYR	07/20/2005	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL SOFT AUTO STOP	MAY BE NORMAL VAC CHANGE TO BOOSTER	
		<b>ResIn Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 455

<b>Dealer #:</b> 207977	<b>TZ:</b> MST	<b>VIN:</b> JHMCN36445C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> KELLY	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (208) 454-3030	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> DAVE GERVAIS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DAN SPALDING		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> TOM SCOTT HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
603 11TH AVENUE NORTH		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
NAMPA ID 83687		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (208) 454-3030	<b>Fax #:</b> (208) 466-6632	<b>Em Type:</b>	
<b>DPSM:</b> ALAN CUNNINGHAM	<b>Zone/Dist:</b> 02J	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

7/20/2005 GARYR

1 07/20/05 15:56:33 ISIS:----->

2

3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

4 THIS PROBLEM?----->

5 07/20/05 15:56:49 GARYR:----->

6 THERE MAY BE A SLIGHT CHANGE IN VAC TO THE BOOSTER

7 WHEN THE ENG SHUT OFF. CHK IF THE CUSTOMER

8 HAS A LIGHT PUSH ON THE BRAKE PEDAL WHEN THEY

9 FEEL THE PROBLEM. MAY BE NORMAL

10

11

### Information from Dealer

CUST STATE THE BRAKE PEDAL DROP DURING ENGINE AUTOSTOP.

NO

FEELS NORMAL TO ME

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1646851	JIMH	09/15/2005	JIMH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE BRAKE PEDAL IS SOFFT	ABS MODULATOR INTERNAL LEAKAGE; REPLACE
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
		<b>Date:</b>
		<b>Mileage:</b> 2,178

<b>Dealer #:</b> 207361	<b>TZ:</b> CST	<b>VIN:</b> JHMCN36475C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> HEATH BAKKEN	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (507) 281-2500	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> BRUCE THOMAS		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DANIEL MURPHY		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> TOM KADLEC HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
4444 HIGHWAY 52 NORTH		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
ROCHESTER MN 55901		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (507) 281-2500	<b>Fax #:</b> (507) 280-2239	<b>Em Type:</b>	
<b>DPSM:</b> Dick Sargent II	<b>Zone/Dist:</b> 08G	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

9/15/2005 JIMH

- 1 09/15/05 12:09:28 ISIS:----->
- 2
- 3 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
- 4 THIS PROBLEM?----->
- 5 09/15/05 12:11:30 JAMESH:----->
- 6 DOES IT SINK WITH ENGINE OFF?----->
- 7 REPLACE THE ABS MODULATOR

### Information from Dealer

BRAKE PEDAL IS SOFFT AND GOES DOWN TO FLOOR ALMOST.

NO

REPLACED THE MASTER CYLINDER AND IS THE SAME

YES

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2736506	DAVEM	12/08/2008	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL SOFT/SINKS	ABS MOD; USE HSB 07-045	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 50,126

<b>Dealer #:</b> 240010	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36525C	<b>Err:</b>
<b>Dlr Cont:</b> DOUG SMITH	<b>Training %:</b> 56	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (410) 823-9000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> ANTHONY MANTEGNA		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> NOAH WESTERVELT		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> HERITAGE HONDA SERVICE CENTER		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL 255.0	
725 YORK ROAD		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
TOWSON MD 21204		<b>Engine #:</b> JNA1 1014723	<b>Trans #:</b> 1014999
<b>Phone:</b> (410) 823-9000	<b>Fax #:</b> 4103373825	<b>Em Type:</b>	
<b>DPSM:</b> Robert Borzilleri	<b>Zone/Dist:</b> 06E	<b>RO #:</b> 965140	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

### Information from Dealer

12/8/2008 8:15:59 AM DAVEM

- 1 ORIGINAL COMPLAINT
- 2 PREVIOUS REPAIRS OR PARTS REPLACED?
- 3
- 4 YES

PEDAL IS SOFT AND SEEMS TO SINK  
NO  
DOES 07-045 APPLY?

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2268890	DAVEM	02/02/2007	DAVEM	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRAKE FEEL (SOFT)	MSTR?;SWAP AND MON	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 19,633

<b>Dealer #:</b> 207263	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36415C	<b>Err:</b>
<b>Dir Cont:</b> DROEGE ROBERT	<b>Training %:</b> 0	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (518) 438-4555	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> JERRY GUIDO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ERIC RIVERS		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> LIA HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0 HP	
1258 CENTRAL AVENUE		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
ALBANY NY 12205		<b>Engine #:</b> JNA1 1015368	<b>Trans #:</b> 1014805
<b>Phone:</b> (518) 438-4555	<b>Fax #:</b> (518) 489-2424	<b>Em Type:</b>	
<b>DPSM:</b> KEITH MANNING	<b>Zone/Dist:</b> 09C	<b>RO #:</b> 310603	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

2/2/2007 12:39:02 PM DAVEM

- 1
- 2 whats u
- 3 SWAP MSTR CYL AND MON

### Information from Dealer

REALLY BAD PEDAL FADE... BLEED AND CHANGED BRAKE FLUID AND FOUND AIR IN THE LF WHEEL... BRAKE PEDAL FELT OK FOR A FEW PUMPS AND THEN WAS REALLY SOFT AGAIN... COULDN'T FIND ANY LEAKS. bleed BRAKES, OK FOR 2-3 PUMPS THEN SOFT AGAIN. REPEATS. EXRS ABS, SAME. PADS OK AND NO LEAKS OK

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2346987	JIMV	05/12/2007	JIMV	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4100	BRAKES WONT STOP	COULD NOT VERIFY	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 29,509

<b>Dealer #:</b> 207767	<b>TZ:</b> PST	<b>VIN:</b> JHMCN365X5C [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> VU LAM	<b>Training %:</b> 38	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (714) 890-8900	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> RANDY HICKERSON		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> MARK KOZEL		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> HONDA WORLD		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL 255.0	
13600 BEACH BLVD.		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
WESTMINSTER CA 92683		<b>Engine #:</b> JNA1 1015968	<b>Trans #:</b> 1016193
<b>Phone:</b> (714) 890-8900	<b>Fax #:</b> (714) 898-4796	<b>Em Type:</b>	
<b>DPSM:</b> MICHELLE HATCH	<b>Zone/Dist:</b> 01G	<b>RO #:</b> 474260	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 5/12/2007 11:16:17 AM JIMV
- 1
  - 2 WHAT IS GOING ON?
  - 3 NO, JUST MAKE SURE YOU INSPECT AND DOCUMENT EVERYTHING. HAVE CUST BRING CAR BACK IF STILL HAVE A CONCERN

### Information from Dealer

BRAKE NO STOP  
 CUST SAYS THE BRAKES WONT STOP THE CAR. A FEW OF US HERE T/D DROVE IT. THEY WORKED FINE. WE TOOK THE WHEELS OFF AND DID A BRAKE INSPECTION, TESTED THE MASTER CYL. LOOKED FOR CODES WITH HDS. EVERYTHING IS FINE. HAVE YOU SEEN ANY COMPLAINTS  
 OK THANKS

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1712881	GARYR	01/09/2006	GARYR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRKE PEDAL TO FLOOR	MODUALTOR?; REPL
	<b>ResIn Source:</b>	None
	<b>Status:</b>	N/A
	<b>Date:</b>	
	<b>Mileage:</b>	9,757

<b>Dealer #:</b> 206898	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36425C [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> II JOHN PRICE	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (304) 768-1251	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> DAVID ABARE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KENT NICHOLS		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> LESTER RAINES HONDA 5102 MAC CORKLE AVE SW SOUTH CHARLESTO WV 25309		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
<b>Phone:</b> (304) 768-1251	<b>Fax #:</b> (304) 768-2428	<b>Engine #:</b>	<b>Trans #:</b>
<b>DPSM:</b> JOHN WIGGILL	<b>Zone/Dist:</b> 04K	<b>Em Type:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>RO #:</b>	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/9/2006 GARYR
- 1 01/09/06 13:07:51 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 01/09/06 13:08:02 GARYR:----->
  - 6 ACTIVATE ABS
  - 7 IF PEDAL FEELS BETTER THEN REPL THE MOD

### Information from Dealer

BRAKE PEDAL GOES TO THE FLOOR..

YES

REPLACED MASTER CYLINDER ABOUT 2 WEEKS AGO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2383379	JOHNB	06/27/2007	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL SINKS,LOW	PRESS BLEED,EXERCSE,BLED AGAIN;SAME,REPLC MODULATR
	<b>Resin Source:</b>	None <span style="float: right;"><b>Date:</b></span>
	<b>Status:</b>	N/A <span style="float: right;"><b>Mileage:</b> 9,340</span>

<b>Dealer #:</b> 207896	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36545C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> MICHAEL CURRY	<b>Training %:</b> 72	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (845) 278-4180	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> RAYMOND PAINE		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> KEVIN BENNETT		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> BREWSTER HONDA		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL 255.0	
899 ROUTE 22		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
BREWSTER	NY 10509	<b>Engine #:</b> JNA1 1017285	<b>Trans #:</b> 1017669
<b>Phone:</b> (845) 278-4180	<b>Fax #:</b> (845) 278-2360	<b>Em Type:</b>	
<b>DPSM:</b> RENA BAEZA	<b>Zone/Dist:</b> 05F	<b>RO #:</b> 144122	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

6/27/2007 10:32:49 AM      JOHNB

- 1
- 2 ANY LEAKS OR OTHER BRAKE SYSTEM ISSUES
- 3 NO STICKING CALIPERS OR LOW PADS
- 4 PRESSURE BLEED SYSTEM AND THEN EXERCISE ABS IN A SAFE LOCATION;THEN PRESSURE BLEED AGAIN;IF SAME OR NOT MUCH IMPROVEMENT,OR CONTINUES TO OCCUR,REPLACE THE MODULATOR

### Information from Dealer

BRAKE PEDAL IS LOW AND MUSHY. I REPLACED MASTER CYLINDER. BLEED OUT BRAKES BEFORE AND AFTER. STILL NO GOOD PEDAL SINKS TO THE FLOOR.  
NONE  
NO

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1693156	KENE	12/05/2005	KENE	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL WENT TO FLOOR	CUST ERROR; FAXED KB 3764	
		<b>Resln Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 2,774

<b>Dealer #:</b> 206588	<b>TZ:</b> MST	<b>VIN:</b> JHMCN36535C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> JUSTIN SHIFLET	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (303) 794-8195	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRNAV
<b>Serv Mgr:</b> CHRIS CALHOUN		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JAY ANDRE		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> RALPH SCHOMP HONDA		<b>Desc:</b> ACCORD 4DR HYBRID NAVI 6CYL	
5700 S. BROADWAY		<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
LITTLETON CO 80121		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (303) 794-8195	<b>Fax #:</b> (303) 730-7814	<b>Em Type:</b>	
<b>DPSM:</b> JALEEN CLARK	<b>Zone/Dist:</b> 10C	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

12/5/2005 KENE

1 12/05/05 09:17:30 ISIS:----->

2

3

4 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR

5 THIS PROBLEM?----->

6 12/05/05 09:17:55 KENE:----->

7 FAXED 3764

### Information from Dealer

CUST STATES THAT THE BRAKE PEDAL DROPS TO FLOOR  
 NORMAL STOPS HAPPENED THREE TIMES TO CUST HAVE  
 NOT  
 CONFIRMED ANY PROBLEMS YET

NO

WE HAVE DRIVEN IT FOR 3 DAYS AND UNABLE TO DUP



## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
1796842	LANCEK	04/17/2006	LANCEK	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>	
P 4150	BRKE PEDAL IS LOW	MONULATOR; REPLACE ABS MODULATOR	
		<b>Resin Source:</b> None	<b>Date:</b>
		<b>Status:</b> N/A	<b>Mileage:</b> 7,437

<b>Dealer #:</b> 207793	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36405C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> HARRY WILSON	<b>Training %:</b>	<b>Year:</b> 2005	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (215) 340-9000	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> JOSEPH BLACKWELL		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT KINKER		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> KEENAN HONDA		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 255.0HP	
854 NORTH EASTON ROAD	PA 18901	<b>WhtBdy:</b> P/S,ABS,SRS AIRBAG,LEATHER,USA	
		<b>Engine #:</b>	<b>Trans #:</b>
<b>Phone:</b> (215) 340-9000	<b>Fax #:</b> (215) 340-9393	<b>Em Type:</b>	
<b>DPSM:</b> TURK MCFADDEN	<b>Zone/Dist:</b> 05H	<b>RO #:</b>	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/17/2006 LANCEK
- 1 04/17/06 10:48:43 ISIS:----->
  - 2 HAS THE VEHICLE HAD ANY PREVIOUS REPAIRS FOR
  - 3 THIS PROBLEM?----->
  - 4 IF YES, REPAIR DESCRIPTION?----->
  - 5 04/17/06 10:48:58 LANCEK:----->
  - 6
  - 7 IF YOU BLEED THE BRAKES DOES THE PEDAL
  - 8 COME UP?----->
  - 9 REPLACE THE ABS MOULATOR

### Information from Dealer

BRAKE PEDAL LOW AND SOFT

YES

BRAKE BLEED; MASTER CYL. BRAKE BLEED

THE BRAKE PEDAL IS LOW, HAVE REPLACED THE

MASTER CYL AND SAME.

YES

PE09-024

HONDA

7/24/2009

ATTACHMENT Q4  
ACCORD HYBRID  
2007 FIELD REPORT

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2545073	JAMESH	01/30/2008	JAMESH	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE PEDAL LOW	MODULATOR?; CHECKFOR INTERNAL LEAK/AIR
		<b>ResIn Source:</b> None
		<b>Status:</b> N/A
		<b>Date:</b>
		<b>Mileage:</b> 10,982

<b>Dealer #:</b> 208083	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36477C [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> ANTHONY MARTIN	<b>Training %:</b> 32	<b>Year:</b> 2007	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (803) 663-3636	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> CESAR HERNANDEZ		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> DEBRA LOGUE		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> HONDA CARS OF AIKEN		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 253.0 HP	
550JEFFERSON DAVIS HWY		<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
WARRENVILLE SC 29851		<b>Engine #:</b> JNA1 3001110	<b>Trans #:</b> 3000493
<b>Phone:</b> (803) 663-3636	<b>Fax #:</b> (803) 663-9300	<b>Em Type:</b>	
<b>DPSM:</b> JOHN KERRIGAN	<b>Zone/Dist:</b> 06P	<b>RO #:</b> 39768	
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/30/2008 12:31:09 PM JAMESH
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4 WAS THERE AIR IN THE SYSTEM BEFORE REPLACING THE MASTER CYLINDER?
  - 5 IF AIR WAS PRESENT BEFORE, REPKLACE THE MODULATOR. IF NO AIR WAS PRESENT, CHECK THE MODULATOR FOR INTERNAL LEAKAGE

### Information from Dealer

BREAK PEDAL GOES TO THE FLOOR  
 YES  
 REPLACED MASTER CTL. AND BLED BRAKES  
 I DID NOT REPLACE THE MASTER CYLINDER, ANOTHER TECH DID

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2597039	JOHNB	04/17/2008	JOHNB	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>
P 4150	BRAKE FEEL SOFT,LOW;2X	REPLACE MODULATOR
	<b>Resln Source:</b> None	<b>Date:</b>
	<b>Status:</b> N/A	<b>Mileage:</b> 8,965

<b>Dealer #:</b> 207106	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36447C [REDACTED]	<b>Err:</b>
<b>Dlr Cont:</b> LARRY TOPAZ	<b>Training %:</b> 86	<b>Year:</b> 2007	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (631) 727-0904	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> FRANK VICARI		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> JASON ESPOSITO		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dlr Name:</b> APPLE HONDA 1375 ROUTE 58 RIVERHEAD NY 11901		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 253.0 HP	
<b>Phone:</b> (631) 727-0904	<b>Fax #:</b> (631) 208-9677	<b>WhtBdy:</b> P/S, SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> RUSSELL BERSE	<b>Zone/Dist:</b> 05B	<b>Engine #:</b> JNA1 3002347	<b>Trans #:</b> 3002174
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 58901	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 4/17/2008 11:47:37 AM      JOHNB
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3 PREVIOUS REPAIR DESCRIPTION
  - 4
  - 5 VEHICLE ALREADY HAS THE COUNTERMEASURED  
MODULATOR,ANY LEAKS
  - 6 THEN CAN ONLY ADVISE MODULATOR REPLACEMENT

### Information from Dealer

AIR IN SYSTEM  
 YES  
 MASTER CYL  
 CAR BACK REAL SOFT PEDAL AGAIN;HSB 07-045 DOES NOT  
 APPLY  
 NONE

## Tech Line Contact Report

T/L Ref #	Created By	Date Created	Last Edited By	# of Edits
2751861	CHRISR	01/06/2009	CHRISR	1

<b>Code</b>	<b>Original Complaint</b>	<b>Probable Cause/Solution</b>		
P 4150	BRAKE PEDAL LOW AFT MAS CYL	ABS MOD?; EXERCISE,IF PEDAL UP, REPL MOD		
		<b>Resln Source:</b>	None	<b>Date:</b>
		<b>Status:</b>	N/A	<b>Mileage:</b> 43,194

<b>Dealer #:</b> 207184	<b>TZ:</b> EST	<b>VIN:</b> JHMCN36467C [REDACTED]	<b>Err:</b>
<b>Dir Cont:</b> PAUL FARIA	<b>Training %:</b> 84	<b>Year:</b> 2007	<b>Model:</b> ACCORD IMA
<b>Serv Ph:</b> (978) 851-4356	<b>Extn:</b>	<b>Tran:</b> 5AT	<b>Trim:</b> HYBRID
<b>Serv Mgr:</b> SALVATORE FIRICANO		<b>Doors:</b> 4DR	<b>WD:</b> 2
<b>Parts Mgr:</b> ROBERT WILLIAMS		<b>Fact:</b> SAYAMA	<b>Country:</b> JPN
<b>Dir Name:</b> ATAMIAN HONDA 150 MAIN STREET TEWKSBURY MA 01876		<b>Desc:</b> ACCORD 4DR HYBRID 6CYL 253.0 HP	
<b>Phone:</b> (978) 851-4356	<b>Fax #:</b> 9788519048	<b>WhtBdy:</b> P/S; SUN ROOF, ABS, AIR BAG,	
<b>DPSM:</b> John Sytulek	<b>Zone/Dist:</b> 09J	<b>Engine #:</b> JNA1 3002793	<b>Trans #:</b> 3002873
<b>Previous Dealer/Contact</b>	<b>Date</b>	<b>Em Type:</b>	
		<b>RO #:</b> 235002	
		<b>Case Type:</b> Technical	
		<b>W.O. #:</b>	

### Tech Line Suggests

- 1/6/2009 1:07:58 PM CHRISR
- 1 ORIGINAL COMPLAINT
  - 2 PREVIOUS REPAIRS OR PARTS REPLACED?
  - 3
  - 4 EXERCISE ABS AND IF PEDAL FIRMS REPLACE MADOULATOR

### Information from Dealer

BRAKE PEDAL IS GOING TO THE FLOOR  
 YES  
 REPLACED MASTER CYLINDER  
 OK