PE09-024 HONDA 7/24/2009 ATTACHMENT Q8 **QIS** DOC 1 PAGE 2, DOC 2 PG 4, DOC 3 PG 7, DOC 4 PG 10 AND O8 DOC 5 PG 21

PE09-024
HONDA
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Q8 DOC 1 ODYSSEY
QIS

1



D: Design

## QUALITY IMPROVEMENT SHEET (Q.I.S.)

Issued by:

HAM M.Q. Page 1 COUNTERMEASURE CONTROL # RESPONSIBLE PLANT AND DEPARTMENT RANK SHJA-070511-03 Honda Mfg. Alabama 6180 HMA AQ-AG В INFO ID A. H. NUMBER INFORMATION SOURCE MODEL WAR-206523-876901 2 Warranty Claim RL3 **ODOMETER** SUPPLIER VIN 2538 mi 5FNRL38867B MARKET INFORMATION ISSUER MARKET QUALITY ISSUER ENGINE NUMBER TRANSMISSION NUMBER J35A7-3011933 B36A9032249 PRIMARY FAILED PART NUMBER AND DESCRIPTION RELATED A.H. TECHLINE CODE 4150: BRAKE FEELING (SOFT, LOW, MODULATOR ASSY. 57110-SHJ PRIMARY CAUSAL PART NUMBER AND DESCRIPTION PRIMARY RELATED WARRANTY CLASS DEALER/STATE 07m HMA Odyssey Brake Pedal Low/Soft/Fades TITLE 206523 CUSTOMERS ARE COMPLAINING THAT THE BRAKE PEDAL FEELS SOFT/SPONGY OR OCCURRENCE OR THE BRAKE PEDAL FADES TO THE FLOOR AFTER THE VEHICLE HAS STOPPED. DESCRIPTION PRODUCTION DATE Dealers are replacing the brake master cylinder (57%) or bleeding the 06/10/16 brake lines (43%) to eliminate air in the brake system as the repair SALES DATE for this problem 06/11/04 07M HMA Ody: Tot.claims: , Def%: , Avg MTF: , Avg DTF: , MARKET OCCURRENCE DATE Tot.Cost; \$8,321. 07M trend much higher than 06M. Rates for L1 & L2 INFORMATION 07/03/13 2nd Shift are highest. L2 2nd Shift has highest overall rates of all INVESTI-MQ RECEIVE DATE four shifts. 07M "FADES TO FLOOR" contention: ■ master cyl replaced, ■ bled system or no parts\_replaced, "BRAKES FEEL SOFT" GATION 07/03/19 contention: ■ master cyl replaced, ■ bled system or no parts THEME UP DATE 07/05/11 replaced, "NTF" contention: bled system or no parts replaced, ANALYSIS RECEIVE QA investigation started with suspension of brake fill process due MARKET DATE to MI information indicating a large spike during start up. QUALITY 07/05/17 Additional activity included checking change points to the modulator CAUSE for 07M model year. The self check sequence changed for 07M Odyssey CAUSE ANALYSIS **ANALYSIS** APPROVAL DATE as a C/M for market complaints of noise for 05M and 06M years. PPH with the Nissin modulator on the Accord, TSX, TL and RL indicated 07/05/24 similar customer contentions (Soft Pedal) with similar self check RESPONSIBLE DPT changes. ISSUE DATE Field and in house analysis determined the cause of the soft brake 07/05/24 contention is from air in the brake system. Further investigation COUNTERMEASURE proved that the air was located in the high pressure side of the REPLY DATE modulator and possibly trapped in the high pressure damper. A 08/01/10 bleeding procedure was created and called "superbleed" and determined to be effective as a soft C/M for the market until the 1st COUNTERMEASURE root cause was determined and a permanent C/M could be applied. APPLICATION DATE 08/08/07 Finish Date 09/02/10 VIEW BEFORE COUNTERMEASURE VIEW AFTER COUNTERMEASURE 07M Odyssey Modulator Self check sequence 09M Odyssey Modulator Self check sequence



air into the modulator.

## QUALITY IMPROVEMENT SHEET (Q.I.S.)

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COUNTERMEASURE BY 07/09/21

COUNTERMEASURE CONTROL # SHJA-070511-03

SOLD PRODUCT TREATMENT AH:

NORMAL WARRANTY

NORMAL WARRANTY

NORMAL WARRANTY

OTHERS:

NORMAL WARRANTY

STOCKED PRODUCT TREATMENT NO TREATMENT

PART STOCK CHANGE NO CHANGE

AFTER SERVICE PART NUMBER 57110SHJA610M1

SERVICE BULLETIN NUMBER

DESIGN CHANGE NUMBER

#### COUNTERMEASURE CONTENTS

The permanent C/M is to cycle the ESV (Electronic Solenoid valve) during

initial diagnosis to relieve vacuum in the low pressure circuit.

RESPONSIBLE DEPARTMENT CAUSE ANALYSIS

side of the pump circuit caused from cycling the motor during the initial diagnosis (self check sequence) is not being relieved, therefore drawing

The root cause has been determined that the vacuum created in the low

At Continental Teves Corporation in Japan comparison bench testing show cc's of air entered market return modulators after cycles. The same two modulators were tested again but with cycling the ESV (Electronic Solenoid valve) to relieve internal vacuum and after test cycles only cc's of air was present during bleeding.

HMA actual vehicle testing indicated one of three vehicles had air enter modulator after mi and key cycles. Another test unit showed cycling the ESV during initial self-check diagnosis (relieve internal vacuum) to be an effective C/M for soft pedal feel caused from air intrusion.

C/M software has been applied to 09M Odyssey modulator by design change SHJW-F-0041 in order to improve product quality. Application timing is set for DAN lot application. Service side application timing for MASK ROM is at mass production timing and in accordance to design change

#### COUNTERMEASURE APPLICATION INFORMATION

C/M TYPE VEHICLE IDENTIFICATION NUMBER C/M APPLICATION ENGINE NUMBER TRANSMISSION NOTES NUMBER DATE HARD

5FNRL38719B000220

08/08/07

J35A7-5000218

P36A7000042

VIN Finder

RECOMMENDED FIELD ACTION

Install C/M modulator

**EFFECTIVENESS** 

COUNTERMEASURE No known claims to date. Recreation test using mode known to cause failure with pre-CM part did not cause failure with CM part.

RECOGNITION SIGNATURES

CHIEF ENGINEER	MQ MANAGER	MQ STAFF ENGINEER		RESPONSIBLE DEPT. MANAGER		
		REPLY	ISSUE			
1	1					

# PE09-024 HONDA 7/24/2009 ATTACHMENT Q8 DOC 2 ACCORD QIS



**DB: Supplier Design** 

# **QUALITY IMPROVEMENT SHEET (Q.I.S.)**

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QUALITI II		WILLY OTTELT	x.1.0. <i>j</i>	HAM M.Q.	Page	
COUNTERMEASURE CO	NTROL#	RESPON	SIBLE PLANT AND DEPARTMENT		RANI	
SDBA-030819	-03	Marysville Auto Plan	nt 6170 AQG: MAI	RKET QUALITY	В	
INFO I		A. H. NUMBER		TION SOURCE	MODE	
WAR-208271	-775670	2	Warran	ty Claim	CM6	
ODOMETER		SUPPLIER		VIN		
5377 mi		NISSIN BRAKE OH	IO, INC.	1HGCM66893A		
MARKET INFORM	MATION ISSUER	MARKET QUALITY ISSI				
			J30A4-106881		8427	
		NUMBER AND DESCRIPTION		A.H. TECHLINE CODE		
46100-		MASTER CYLINDER		RNING LITE ON, 1	40 C	
PRIM	MARY CAUSAL PART	NUMBER AND DESCRIPTION	PRIMARY REL *Braking System Abs	ATED WARRANTY CLASS Modulator Warning	Light	
DEALER/STATE	TITLE	03M Accord V6 ABS Modula				
208271				1 1/		
NY	OCCURRENCE		ning that their ABS light			
PRODUCTION DATE	DESCRIPTION		Dealers are replacing the	ABS modulator t	0	
03/02/06		correct this problem.				
SALES DATE	_					
03/03/28			2M honored W.C.	- matal 27	da 1	
OCCURRENCE DATE	MARKET		3M Accord V6 ( claim claim claim had the r		as by	
03/07/16	INFORMATION INVESTI-		ABS modulator replacement			
MQ RECEIVE DATE	GATION		t, there were no customer		6	
03/07/22	GATION		6 claim info: Avg DTF =		Ď,	
THEME UP DATE		Ttl Cost =	,			
03/08/19						
ANALYSIS RECEIVE	MARKET	Warranty data shows t	hat the Nissin modulator	equipped vehicles	have	
DATE	QUALITY					
03/08/20	CAUSE	significantly differing warranty rates, depending upon application. While the hydraulic units are very similar or the same, the control unit programming appears to be different. Upon futher investigation of the differences between the modulators, one discriminating factor is evident. The vehicles having the software that opens the suction valve after an ABS operation, have significantly lower warranty				
CAUSE ANALYSIS	ANALYSIS					
APPROVAL DATE						
08/02/18						
RESPONSIBLE DPT	-					
ISSUE DATE			es with software applicat:	ions that do not	open	
08/02/18		the valve.				
COUNTERMEASURE	-	Judgement - This annea	rs to be a supplied part :	88110		
REPLY DATE		oudgement inis appea	is to be a supplied part.	issue.		
08/02/19						
st COUNTERMEASURE	-					
APPLICATION DATE						
07/05/11						
Finish Date 08/03/05						
	W BEFORE COUNT	TERMEASURE	VIEW AFTER COU	NTERMEASURE		
712	W BEI ORE COOK	ERIFERSORE	VIEW AT TER COO	TT ERIME/ISONE		



## QUALITY IMPROVEMENT SHEET (Q.I.S.)

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#### RESPONSIBLE DEPARTMENT CAUSE ANALYSIS

The cause is directly related to the residual pressure left in the TCS/VSA circuit after an ABS operation. On selected models, the control unit software opened the suction valve, relieving this condition. These models exhibited a significantly lower warranty claim rate than models in which the software did NOT open a valve, relieving the pressure. The best example of the impact the software has is the 2007 TL, which was changed at start up of '07MY.

## COUNTERMEASURE BY

COUNTERMEASURE CONTROL # SDBA-030819-03

SOLD PRODUCT TREATMENT

AH:

NORMAL WARRANTY

CH:

NORMAL WARRANTY

JH:

NORMAL WARRANTY

EH:

NORMAL WARRANTY

OTHERS:

NORMAL WARRANTY

STOCKED PRODUCT TREATMENT NO TREATMENT

PART STOCK CHANGE NO CHANGE

AFTER SERVICE PART NUMBER

SERVICE BULLETIN NUMBER

DESIGN CHANGE NUMBER

#### **COUNTERMEASURE CONTENTS**

100% inspection of x-rings coming from Nissin

2-17-05: MAP Line 1 began running pump motor during brake fill process in an effort to climinate trapped air from TCS circuit.
4-19-05: MAP Line 2 began running pump motor during brake fill process in an effort to eliminate trapped air from TCS circuit.

6-26-06:Software opening valve after ABS application has been applied to '07 TL start

7-26-07:Software opening valve after ABS application has been applied to the 2007 Accord as a late year running change

#### C/M TYPE VEHICLE IDENTIFICATION NUMBER C/M APPLICATION ENGINE NUMBER TRANSMISSION NOTES NUMBER DATE HARD 1HGCM66597A 07/08/02 J30A5-2116699 BAYA9114023 Software change to open HARD 07/07/30 1HGCM81787A J30A5-2115910 ATC65003492 Software change to oper HARD 1HGCM66587A 07/07/26 J30A5-2114415 BAYA9111509 Software change to open 1HGCM665X7A HARD 07/07/26 J30A5-2114856 BAYA9112488 software change HARD 1HGCM65507A 07/05/11 J30A5-2094568 ATC65003019 software change HARD 1HGCM81617A 07/05/07 J30A5-2092844 ATC65002887 software change HARD 1HGCM65507A J30A5-2086840 ATC65002859 07/04/12 software change to oper HARD 1HGCM82217A 07/03/22 J30A5-2080805 BAYA9078763 Software change to open HARD 19UUA76507A 06/09/25 J35A8-3500119 BDHA9000154 Software change to open HARD 19UUA66225A 05/04/21 J32A3-2054831 BDGA7050787 L2 pump motor run HARD 1HGCM713X5A 05/04/20 K24A4-3125208 APG68410922 L2 pump motor run 1HGCM56495A 05/04/19 K24A4-3336556 BCLA7161312 HARD L2 pump motor run

COUNTERMEASURE APPLICATION INFORMATION

# RECOMMENDED FIELD ACTION

Follow service manual procedures in troubleshooting

COUNTERMEASURE EFFECTIVENESS

Based on data from warranty claims, this countermeasure is reducing this contention

	effective	ir
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RECOGNITION SIGNATURES

CHIEF ENGINEER MQ MANAGER MQ STAFF ENGINEER RESPONSIBLE DEPT. MANAGER

REPLY ISSUE

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**DB: Supplier Design** 

# QUALITY IMPROVEMENT SHEET (Q.I.S.)

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<u> </u>			·····	HAM M.Q.	Page		
COUNTERMEASURE CO			SIBLE PLANT AND DEPARTMENT		RANK		
SCWA-071126-	-01 No	orth American Logisti		RKET QLTY HUB	В		
INFO ID		A. H. NUMBER		TION SOURCE	MODE		
WAR-207436-	-025732	2	Warran	ty Claim	YH2		
ODOMETER		SUPPLIER		VIN			
8 mi		CONTINENTAL-TEVI	ES AG	5J6YH28718L			
MARKET_INFORM	IATION ISSUER	MARKET QUALITY ISSU	ER ENGINE NUMBER	TRANSMISSION	NUMBER		
			K24A8-360038	9 BZNA100	0083		
PRIM	MARY FAILED PART	NUMBER AND DESCRIPTION	RELATED	A.H. TECHLINE CODE			
57110-SCVA51		MODULATOR ASSY.	4000: CH	HASSIS GENERAL			
PRIM	IARY CAUSAL PART	NUMBER AND DESCRIPTION	PRIMARY REL	ATED WARRANTY CLASS			
			Chassis Brake Maste	r Cylinder/master Po	ower L		
DEALER/STATE	TITLE	07-08M Element Soft Brakes					
207436	ITILE	07-08M Element Soft Brakes					
	OCCURRENCE	Customers are complain	ning that their brake peda	al is fading to th	he		
WV	DESCRIPTION		Dealer technicians are e				
PRODUCTION DATE			rakes (24%), or replacing				
07/06/14		(8%). 1% for misc re					
SALES DATE							
07/11/12	MARKET	total claims for	07M Element ( claim	rate). 07M is sho	owina		
OCCURRENCE DATE	INFORMATION		rate. 07M is 3x worse that				
07/07/30	INVESTI- GATION		lement introduced VSA. 0		_		
MQ RECEIVE DATE			days. Avg MTF =		ļ.		
07/08/02		PDI% = <b>E.S.</b>	<u></u>				
THEME UP DATE							
07/11/26							
ANALYSIS RECEIVE	MARKET	Parts analysis - The	parts removed in the marke	et did not fix the	e		
DATE	QUALITY		ntil the modulator was rep				
07/12/04	CAUSE	93% of the warranty claim cases, the vehicle did not return after the repair of the modulator. All parts returned to the supplier have been initially judged as NTF for any sort of 'hard' failure. This part(SCV) is similar to the one used at the Honda plant in Alabama					
CAUSE ANALYSIS	ANALYSIS						
APPROVAL DATE							
08/02/13							
RESPONSIBLE DPT			that is experiencing a high failure rate for soft brakes as well.				
ISSUE DATE			failure mode, a common sup				
08/02/13			ilt at 2 different plants				
			part being the root cause	à.			
COUNTERMEASURE REPLY DATE		Judgement - This is a	supplier design issue.				
08/08/18							
st COUNTERMEASURE							
APPLICATION DATE							
08/07/28							
Finish Date							
08/08/25							
VIE	W BEFORE COUNT	TERMEASURE	VIEW AFTER COU	NTERMEASURE			
	W BEI ONE COOK	EKMENSORE	VIEW AN TER COO	MIERWEASONE			



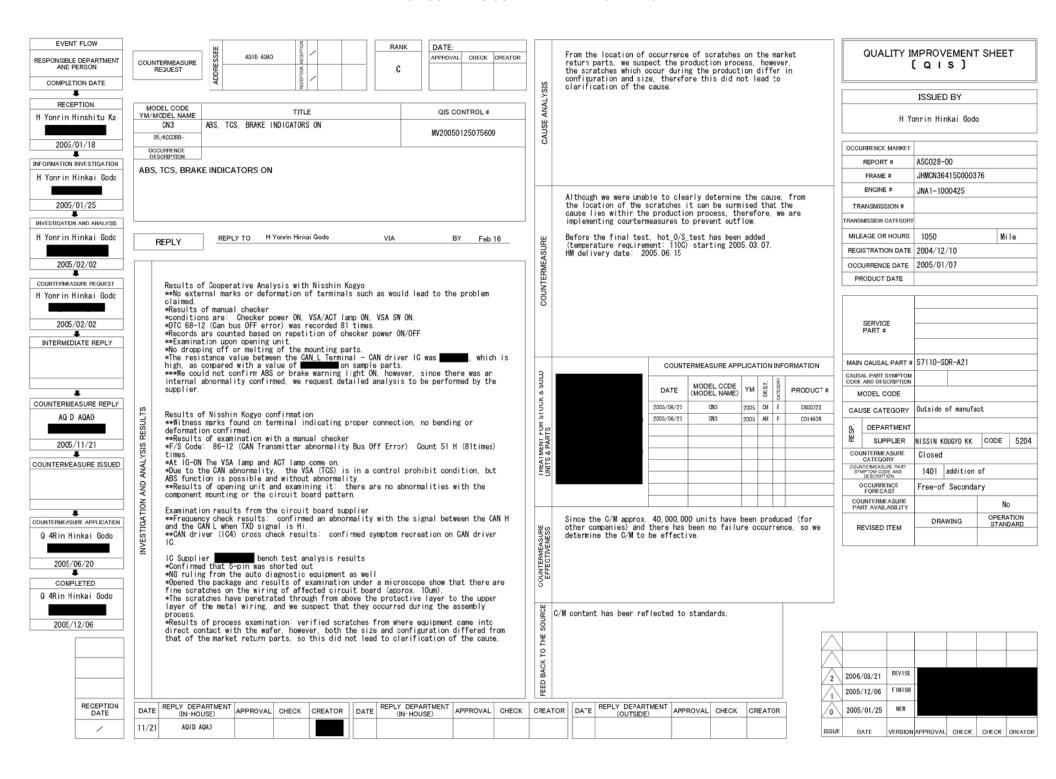
## QUALITY IMPROVEMENT SHEET (Q.I.S.)

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#### RESPONSIBLE DEPARTMENT CAUSE ANALYSIS COUNTERMEASURE BY 08/04/09 The cause is directly related to the residual pressure left in the COUNTERMEASURE CONTROL # TCS/VSA circuit after an ABS operation. When the control unit software opened the suction valve, after an ABS event, it improved this condition SCWA-071126-01 by relieving that built up pressure. SOLD PRODUCT TREATMENT AH: NORMAL WARRANTY COUNTERMEASURE CONTENTS NORMAL WARRANTY Apply software that opens the suction valve after an ABS operation thereby relieving the pressure/vacuum within the TCS/ABS circuit. NORMAL WARRANTY NORMAL WARRANTY OTHERS: NORMAL WARRANTY STOCKED PRODUCT TREATMENT REPAIR PART STOCK CHANGE PARTS CENTER STOCK AFTER SERVICE PART NUMBER SERVICE BULLETIN NUMBER DESIGN CHANGE NUMBER COUNTERMEASURE APPLICATION INFORMATION C/M TYPE VEHICLE IDENTIFICATION NUMBER C/M APPLICATION ENGINE NUMBER TRANSMISSION NOTES NUMBER DATE HARD 5J6YH28338L 08/07/30 K24A8-3636600 BZNA1106496 new software 5J6YH18718L HARD 08/07/28 K24A8-3636518 BZKA1105295 new software 5J6YH18778L HARD 08/07/28 K24A8-3636546 BZKA1105268 new software 5J6YH187X8L HARD 08/07/28 K24A8-3636521 BZKA1105297 new software HARD 5J6YH28738L 08/07/28 K24A8-3636461 BZNA1106424 new software HARD 5J6YH28798L 08/07/28 K24A8-3636487 BZNA1106470 New software Confirm condition and replace per service manual direction RECOMMENDED FIELD ACTION Based on the effectiveness on other models, the prediction for this change COUNTERMEASURE should result in a reduction in warranty **EFFECTIVENESS** RECOGNITION SIGNATURES CHIEF ENGINEER MQ MANAGER MQ STAFF ENGINEER RESPONSIBLE DEPT. MANAGER REPLY ISSUE

# PE09-024 HONDA 7/24/2009 ATTACHMENT Q8 DOC 4 ACCORD QIS



#### Analysis Record [Analysis Report]

PAGE CONTAINS CONFIDENTIAL INFORMATION

2nd November, 2005 Nissin Kogyo Co., Ltd. HONDA Quality Assurance Depat Ò Approved by Checked by Approved by Checked by Prepared by

#### Occurrence situation (Symptoms, contention, number of cases, details of action)

-Model: SDRA0

-Occurrence date: 7th January, 2005 -Occurrence area: U.S.A. market -Frame #: JHMCN36415C000376

Mileage: 1050 miles -No. of cases: 1 case

-Date of registration: 10th December, 2004

-Claimed contents: No info

-Confirmation result from Nissin Kogyo Co., Ltd.: F/S #86-12

(Abnormal CAN communication, bus OFF error)

Count 51 (H)

-PWB assy Drawing #: 009-V75-209B -PWB assy serial #: NB000390 4X1-2 -PWB assy lot: 19th October, 2004 -Part received date: 8th February, 2005

#### Understanding facts (Parts checking results, factor analysis, quality level of product)

#### 1. Market return part confirmation result

_1) PWB ass	V		
Item	Aanalysis content	Analysis results	Judgment
Manual	Operation	Warning light comes ON	Defective
checker confirmation by		when ignition is turned	symptom is
analysis	manual checker	ON	recreated.
1 '	Waveform	Confirmed an abnormality	
1	confirmation by	with the CANH and the	
1	oscilloscope	CANL when TXD signal	
		is Hi	
Outer	Microscope	Soldering condition is	Outer
appearance	confirmation of	NTF.	appearance of
confirmation	soldering and part	Part condition is NTF.	board is NTF.
of board	condition		
Manual	Cross check of CAN	Symptom was recreated	CAN driver IC
checker	driver IC (IC4)	on CAN driver IC side of	is abnormal.
analysis		the failed part.	

-From market return part analysis results, IC4 (CAN driver IC) is determined to have abnormality.

Further parts analysis will be carried out at the parts supplier

2) Unit part analysis Part #: PCA82C250T/N4

Supplier:

Lot #: n4264

1)) Outer appearance inspection: NTF

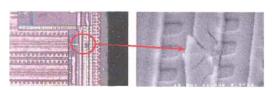
2)) X-ray inspection: NTF

3)) Electrical characteristics test

Curve tracer (at normal temperature): Confirmed that 5-pin (Vref) was shorted out. Automatic inspection apparatus (ATE): Judged as failure.

4)) Internal confirmation by opening package

Confirmation with microscope confirmed minute damage (scratch) in metal wiring in 5pin (Vref) circut. (Size of scratch: Approx. 10um)



From the above analysis results this failure is determined to be lead by electrical short circuit from minute crack on the failed part. The scratches have penetrated through from above the protective layer to the metal wiring layer, and we suspect that they occurred during the assembly process.

5)) Process examination (Verification of equipment which came into direct contact with the wafer)

Wafer test: Test probe diameter: 25um Wafer sawing: Width of dizing saw: 30um

Bonding: Capillary diameter: 25um Die attachment: Dimension of collet: 1.7 x 2.7mm

All the equipments, which come into direct contact with the wafer, are larger then confirmed scratch so it is unlikely that they caused the damage.

#### Investigation for problem cause (Occurrence mechanism, duplication test, Why-because analysis)

#### Investigation results

Size of scratch confirmed by internal analysis is approx. 10um and investigation of equipments (area where it comes into direct contact with the wafer) which are used in assembly process after formation of protective film, revealed that all of them were larger than the scratch on the market return part.

Scratch recreation test was carried out with equipments, and found that both the size and configuration differed from that of the market return parts (See photos on right.)

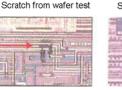
From analysis of market return parts we can confirm what is reported in this report only, and cause could not be specified.

#### Outflow cause

If the failure had been exposed, it could have been detected in shipping inspection at X It is considered that ranure by change with the minute defect on wafer leapassage of time and failure occurred in market.



Scratch from wafer sawing



Scratch from die attachment



Market return failed part

#### Appropriate C/M (C/M content, predict effect, PPA)

Outflow countermeasure

Before the final test, hot\_O/S\_test has been added (temperature requirement:

starting 7th March, 2005

(HM delivery date of countermeasure part: Since 15th June, 2005)

#### Confirm C/M's effectiveness (Effect result)

Effect of countermeasure

-After application of outflow countermeasure, approx. 40,000,000 units have been manufactured and similar failure to this failure hasn't occurred.

View on high occurrence

-No change points and abnormal points in manufacturing history. -No similar failure occurrence with market return parts in the past (Shipped number to market is approx. 900,000 units.)

From analysis result of market return part, the cause could not be specified but from the abvoe it is an accidental occurrence and high occurrence is determined not to occur.

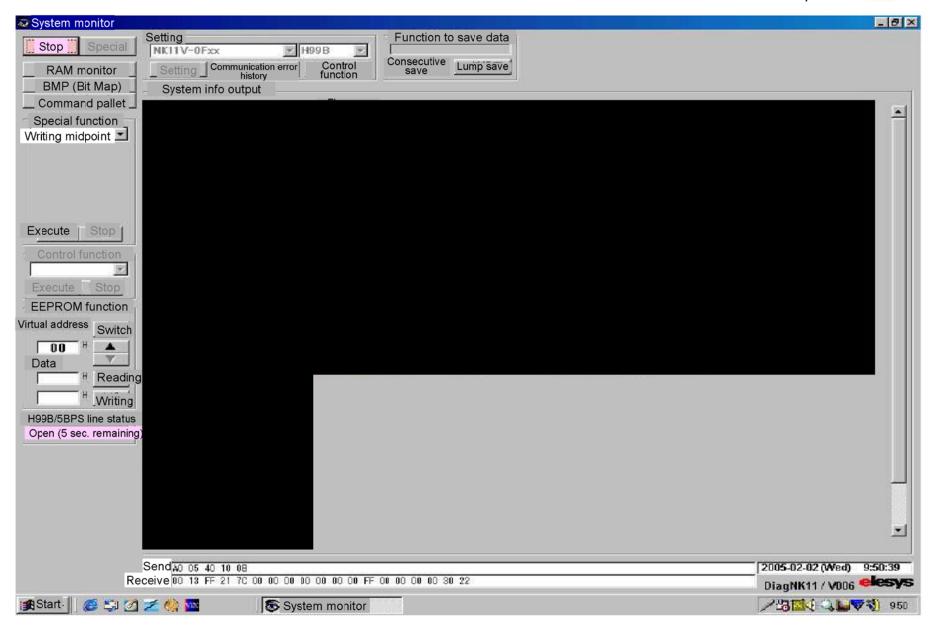
Feed back to original source (Reflection content to system and structure)

Countermeasure contents are reflected to standards

Wł	Why Why analysis							
	STEP	1	2	3	4	5		
C o n	Occurre nce	Detection of F/S #86-12 (Abnormal CAN communication)	Communication signal output of CAN IC was abnormal.	Vref circuit of CAN IC was shorted out.	Minute scratches were found in chip.	Cause of scratch could not be specified.		
e n	Outflow	Failure occurrence in market	Functional inspection at the time of product delivery was judged	Failure of CAN IC has not been	Defect in chin was very minute			

# Manual checker confirmation

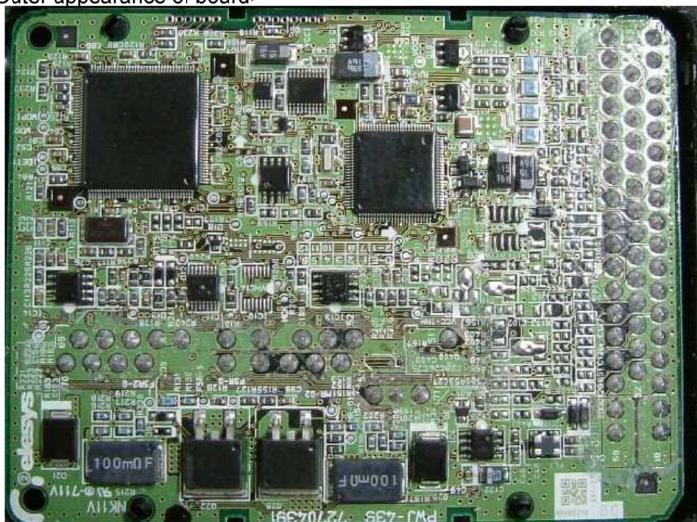
#### Separate sheet 1



# Confirmation by opening ECU cover

Separate sheet 2

<Outer appearance of board>

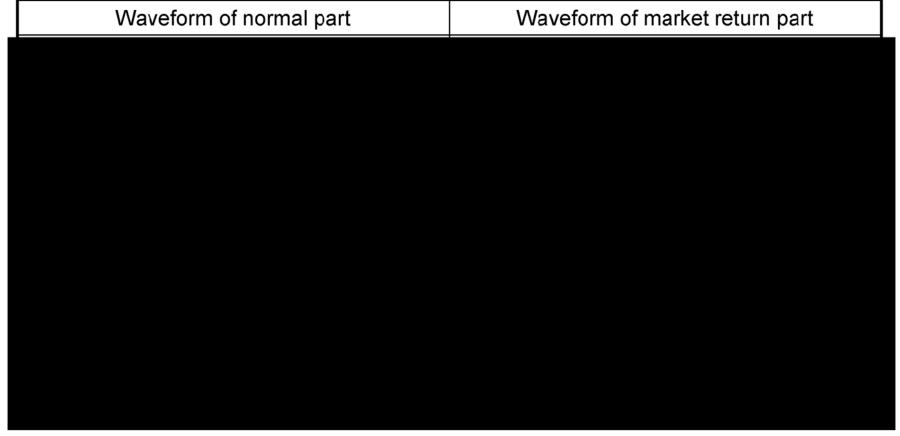


## Board's outer appearance confirmation result

- Board's outer appearance has no abnormality such as contaminant adhesion, disconnection of pattern.
- -Soldering condition of terminals has no abnormality.

# CAN communication waveform confirmation

Separate sheet 3



## Result

-Waveform of market return part has an abnormality with the CANH and the CANL waveform when TXD signal is Hi.

#### PAGE CONTAINS CONFIDENTIAL INFORMATION

#### 解析記録[解析レポート]

作	日借工業株式会社 品質保証部	2005 年 11 月 2 E 株式会社
成部門	承認 確認	承認 確認 作成

1

#### 発 生 状 況 (現象·訴え内容·発生件数·処置内容)

57:10-SDR-A21

ABS ワーニングランプ点灯

- 機種 - 発生年月日

テーマ

部器

部品名

: SDRA0

市場(USA)

+21-4No. • 走行距離 ·発生台数

1050mle

·查锋年月日 • 新え内容

- 発生場所

: 情報なし

·日信確認結果

: F/S#86-12(CAN通信異常 パスオフエラー)

\*PWB Assy図書

: 009-V75-209B

TCSモジュレータ

2005年1月7日 JHMCN36415C000376

2004年12月10日

カウント 51(H)

+PWB Assy 1/17/4No : NB000390 4X1-2 · PWB Assypyl - 現品受取日

: 2004年10月19日 2005年2月8日

事実の把握(部品の確認結果・要因分析・生産品の品質状況)

#### 1. 現品の確認結果

- 18 · S	解析内容	解析報景	界定	
rii Thfords Mill	だって以下がなったで 動作を確信	KIONCEWAR F/SHE-12 WID	可見近事報 再及性別リ	
	おおおけいです 水を発症	TRD度等 H特色Catal Catalic 異常的		
<b>基任外情報的</b>	中国状態, 想是状態 動用模型與關係也	平部の状態 - 異常ない 銀品の状態 - 異常ない	選択の計算 に基案ない	
rii 70.Fe sh-	CANATS HAS DECARDS	事業品におかついたまで症状再携	CHERN	

・現品解析結果より、IC4ICANF3(A)IC3に異常があると判断する。 以隣、部品メーカー での現品単品解析を行なう。

#### (2)部品單品解析

品番 PCA82C250T/N4

1-2-Dy6No. | n4264

①外概核查 異常なし

②×輔持要 異常なし

③電気的特性試験

カープトレーサー(常温) ··· SpiniVreEl/gート状態を確認 自動検査装置(ATE) ··· 不良料定

#### Rn'カッ 競技内部直接

7イクロスコープにて雑誌したところ、Spiri(Vref)四路の全異配線に

権小な損傷(スケラッチ)が確認された。(スケラッチの大きさ:約1D#m)



上記解析経票より、本事象品は微小なスクラッチにより電気的な短絡が発生し、 本不具合に至ったものと判断致します。20595は保護腺の上から金真配維帯 に亘っており、組立工程で発生したものと推測されます。

#### ⑤工程顕養(ウェハーに直接接触する機材の確認)

ウェハ・テスト テスト・ブローブ 佳 … 25 µ m ヤエバ散断(Sawing: ダイシング・ソー(刃)幅 -- 30 # =: ギンディング キャピラケー種 … 25 # m

ガイ・7999 : 3699寸法 … 8.7×2.7mm ウェハーに直接措施する機材は全て確認されたスクラッチより大きく。これらが

要因となった可能性は極めて低いと推測されます。

#### 原 因 の 究 明 (発生のメカニズム・再現テスト・ナゼ・ナゼ分析)

不具合が顕在化していれば、およびおよび出て彼出できる内容であり、 ウェハ上の強縮な欠陥が経済変化により機能不具合に至り、市場にて不具合が

#### 調査結果

内部解析で確認されたスクラッチの大きさは約10μm あり、保護顕形成後の組立工程で使用されている 機材(ウェハーに直接接触するところ)を調査した 結果、全て現品のスクラッチより大きいものだった。

各種材でのスクラッチの再現実験をしたところ。 本不具合品のスクラッテと比較し、形状・大きさとも 異なる事を確認した。(右写真参照)

現品解析から確認できる項目は、 本報告内容までであり、原因の究明 に至りませんでした。



ウェハ・テストでのスクラッチ





**ダイーアタッチでのスクラッチ** 

本不具合品

Final testの前にhot O/S testを追加 (対策品 HM殿納入日は、6/15より)

適切な対策(対策内容・効果予測・PPA)

2005年3月7日より実施

多角性に対する見解

対策の効果

・製造理既に変化直および異常点がないこと。

対策効果の確認(効果実績)

・市場返却品で、過去に同等不具合の発生がないこと。(市場出荷数、約90万分) 現品の解析総差からは原因党例には至りませんでしたが、以上のことから、 構発的なものであり、多発性はないものと判断する。

・流出対策後、約4000万個生産、本不具合と同様の不具合は発生していない。

#### 源流へのフィートハック(体質・仕組みへの反映内容)

対策内容を標準関へ反映します。

#### ナゼ・ナゼ分析

発生したと考えます。

12	テップ	1	2	3	4	5
内	発生	F/S#86-12(CAN通信異常) 検知	CAN ICの通信信号出力に 異常があった	GAN ICのVref回路が ショートしていた	チップ内部に微細な傷(スクラッチ があった。	スクラッチの不具合原因については。 究明に至らず。
容	流出	市場での不具合発生	製品出荷時の性能検査におい ては、OK判定であった。	CAN ICの不具合が顕在化して いなかった	チップ内部の欠陥は非常に機能 なものであった。	

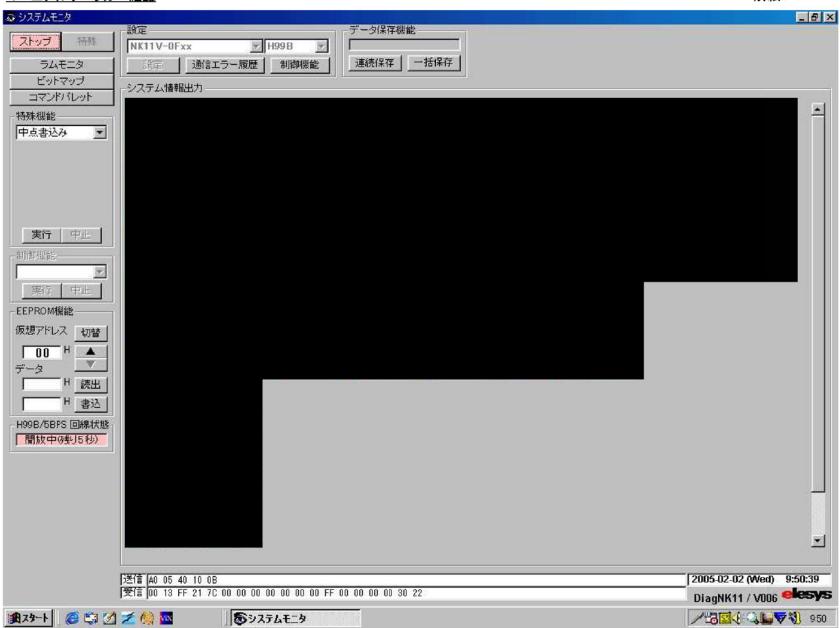
99122

原本保存期限:

年

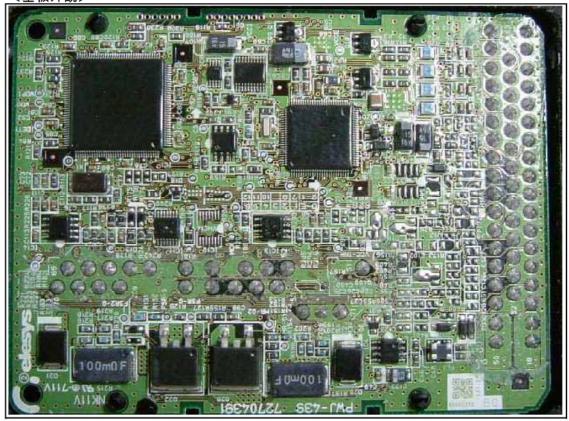
#### PAGE CONTAINS CONFIDENTIAL INFORMATION

<u>マニュアルチェッカー確認</u> 別紙1



ECUカバー開封確認 別紙2

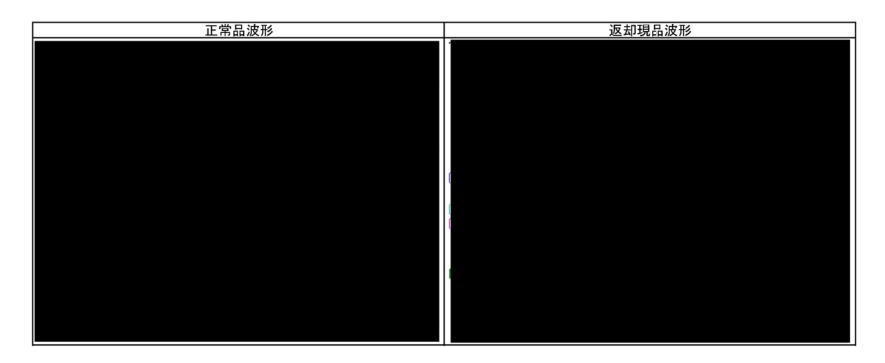
#### <基板外観>



#### 基板外観確認結果

- ・基板外観に、異物付着やパターン断線等の異常は見られない。
- ・各端子の半田状態に異常は見られない。

CAN通信 波形確認 別紙3



結果 ・返却現品の波形は、TXD信号がHiの時に、CANH・CANLの波形に異常が確認できる。

# PE09-024 HONDA 7/24/2009 ATTACHMENT Q8 DOC 5 ACCORD QIS

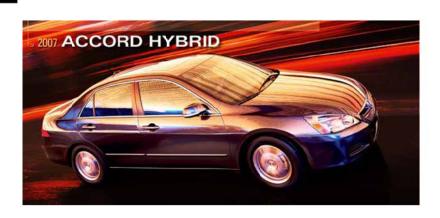


QIS No.:

# 品質技術レポート 06M 07M ACCORD IMA VSA故障 DTC121-21

[メンバー]

作成日:2007/05/25



# 発生状況 及び 提案

2/10

- 訴え内容、事象 VSAワーニングランプが点灯する。(\*121-21:レキュレーターバルブ診断)
- 特異点 「VSA、ABS、BRAKE、ACT」点灯
  - 再発ユーザーが多い5件(約10%再発) \*4回発生しバイバック
  - HDSデータ車両情報から、停車状態で警告灯が点灯

# 再現結果

3/10

## ■不具合現車での再現結果

ワーニングは再現しなかったが、ブレーキリリース時のCAS制御ON/OFFに連動して、

フェールカウンタの異常カウントUP動作を確認した

■テスト日:2007.5.10 ■テスト地:HRA-LA

■テスト車: JHMCN36466C002514 (不具合現車)

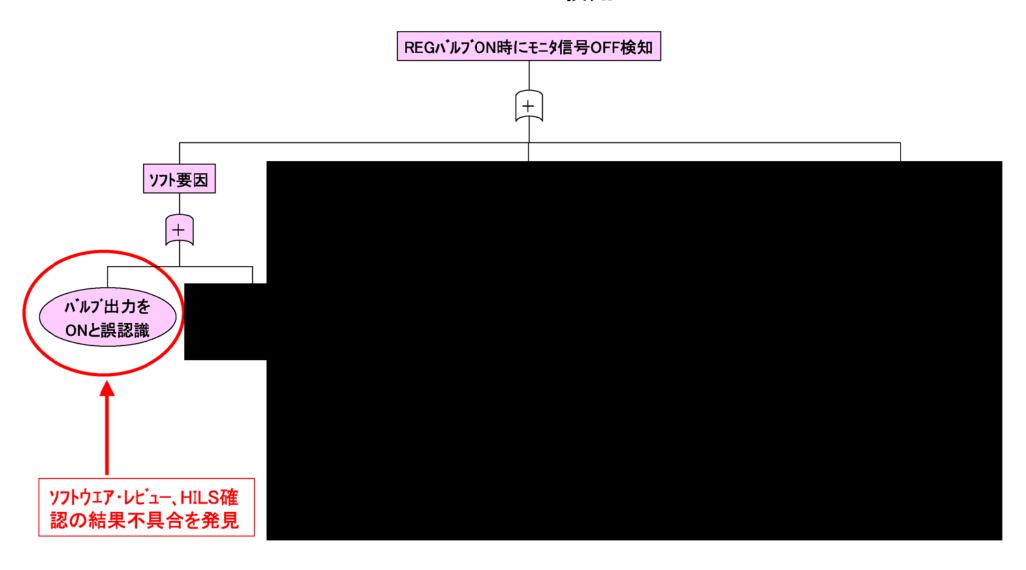
CAS制御終了時、レキュレータハ'ルフ'OFF移行直後に、 左右レキ'ュレータモニタ信号OFFでの不一致を検知

# 要因推定

4/10



# DTC121-21検知



# 発生メカニズム

5/10

■非制御中の正常な診断動作

診断用テスト信号出力処理

制御用信号出力処理

テふ出力-モニタ信号比較処理

出力したパルプ信号に同期した モニタ信号を取得するので、論理 不一致は発生しない

6

# 発生メカニズム

6/10

## ■制御終了時の診断動作

診断用テスト信号出力処理



制御終了したループでは出力せず、バルブ出力バッファは前回値のまま

制御用信号出力処理



バルブモニタは最新値に更新

テ가出力-モニタ信号比較処理

前回の制御用信号と、<u>制御終了直前のパルプモニタ信号</u>とを比較



PWM制御終了時は、バルブ出力ON バルブモニタOFFとなり、論理不一致

# 発生予測

7/10

# ■発生予測台数

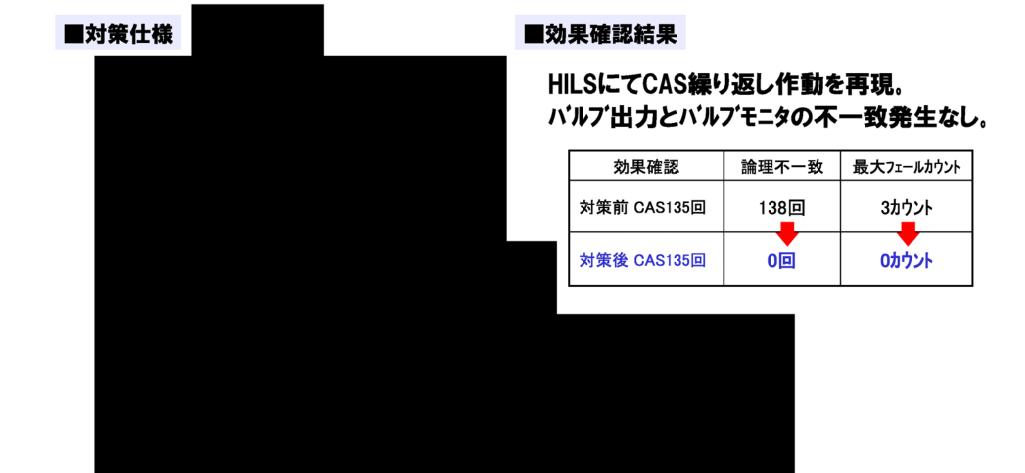
現在のワランティ発生(13件)からワイブル分析を用いて発生台数を予測

➡ 10年間で284台(残り271台)



# 対策まとめ

8/10



診断用パルプ出力時のみパルプモニタ との比較を行うため、必ず論理一致

# 対策まとめ

9/10

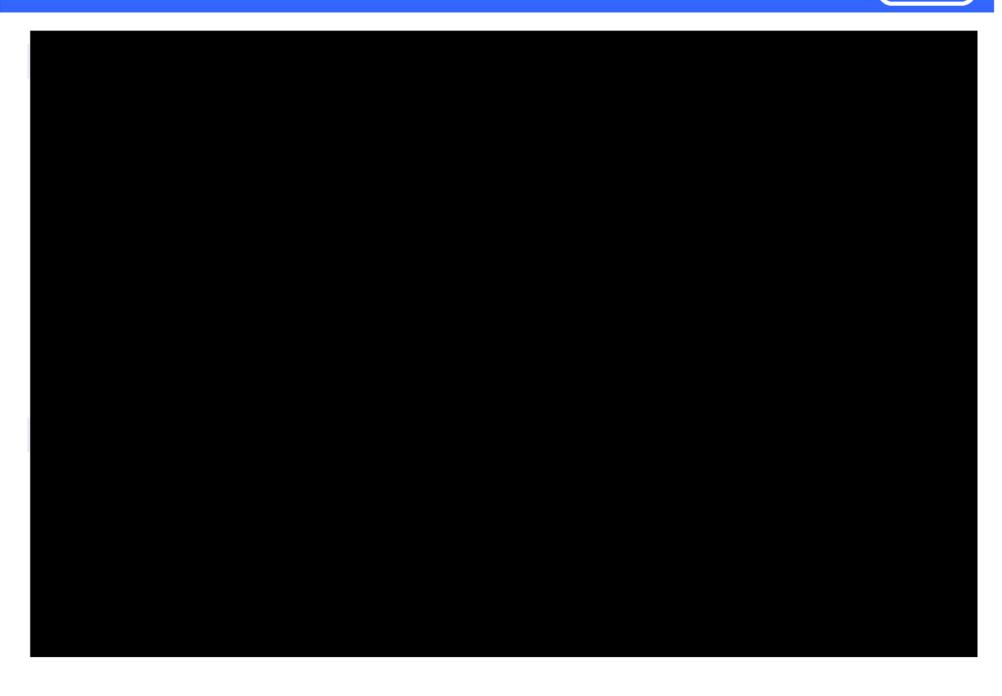
■対策内容 VSAソフトウエア変更

■対象範囲 06M・07M ACCORD IMA



# 再発防止





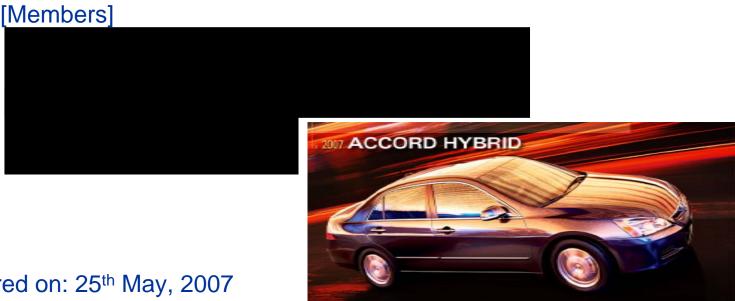
11/10

# 以上



QIS No.:

# Quality Engineering Report 2006/2007YM ACCORD IMA VSA failure DTC121-21



Prepared on: 25th May, 2007

2

# Occurrence Situation and Proposal

2/10

-Contention, symptom: VSA warning lamp comes ON (\*121-21: Regulator valve diagnosis) "VSA, ABS, brake, ACT" comes ON -Particularities -A lot of recurrences: 5 cases (Recurrence accounts for approx. 10%.) \*It occurred four times resulting in buy-back. -From HDS data vehicle info, warning light comes on when vehicle is at a stop.

# Result of Recreation

3/10

■ Result of recreation on market return failed car

Although warning lamp coming ON was not recreated, we confirmed abnormal counting of failures in conjunction with CAS control ON/OFF at the time of brake release.

■Test date: 10<sup>th</sup> May, 2007, ■Test location: HRA-LA
■Test car: JHMCN36466C002514 (failed car)

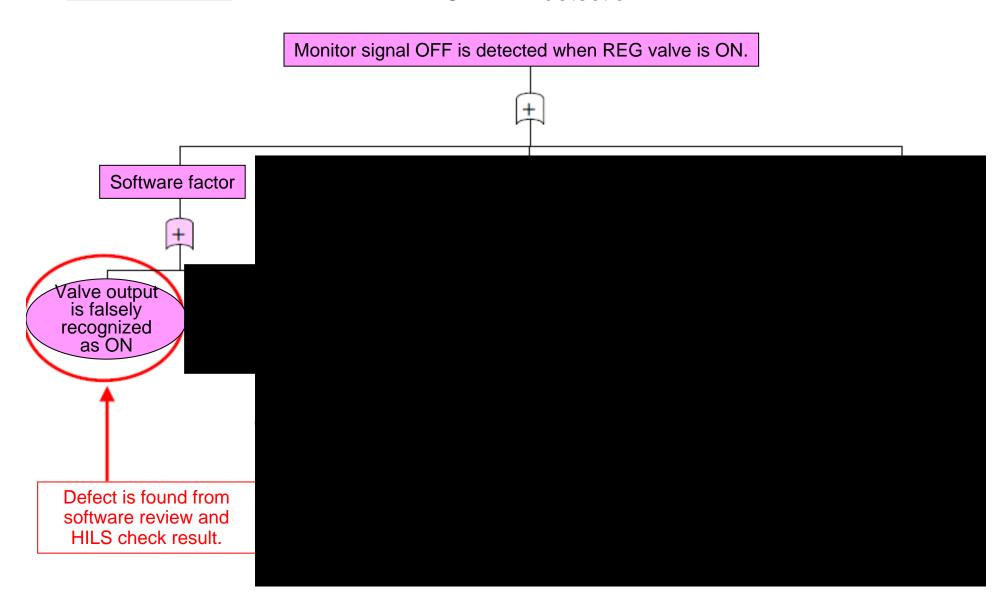
Detected mismatch with L/R regulator monitor signal OFF right after regulator valve shifting to OFF at CAS control completion.

# **Estimating Factors**

4/10

■FT analysis

DTC121-21 detection



#### Occurrence Mechanism

5/10

■ Noncontrolled normal diagnosis operation

Output processing of test signal for diagnosis

Output processing of signal for control

Comparison processing between test output and monitor signal

Logic mismatch does not occur because it obtains monitor signal which is synchronized with output valve signal.

6

#### Occurrence Mechanism

6/10

■ Diagnosis operation at the time of control completion

Output processing of test signal for diagnosis



No output in the control completed loop, and valve output buffer remains at the previous value.

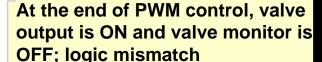
Output processing of signal for control



Updates latest valve monitor value

Comparison processing between test output and monitor signal

Compare the previous control signal and valve monitor signal right before completion of control.



#### Occurrence Prediction

7/10

■ Number of occurrence prediction

From current warranty occurrences (13 cases), number of occurrences were predicted using Weibull analysis.

**>** 284 units in 10 years (remaining 271 units)

## **Summary of Countermeasure**

8/10

■Countermeasure spec

■ Countermeasure effect confirmation

Recreated repeated CAS operations in HILS. No mismatch between valve output and valve monitor.

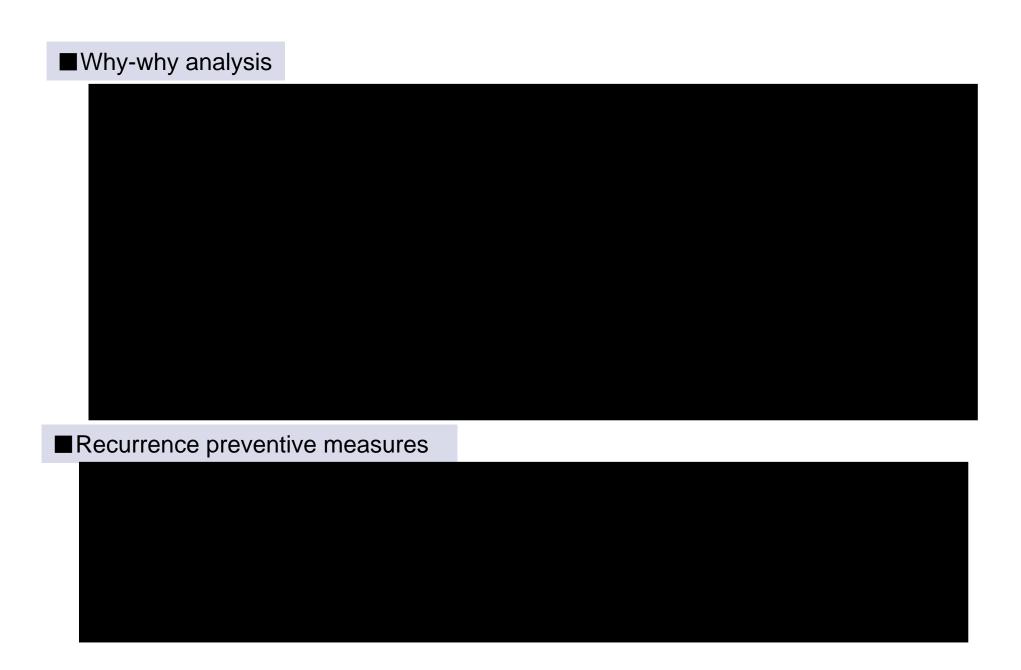
Effect confirmation	# of logic mismatches _	Max. fail count 3カウント				
135 CAS before countermeasure	138回					
135 CAS after countermeasure	00	0カウント				

Comparison is carried out only at diagnosis valve output, so logic agrees without fail.

# **Summary of Countermeasure ■**Countermeasure content VSA software change ■ Affected range 2006 / 2007YM ACCORD IMA ■ Market action ■Countermeasure schedule

## **Recurrence Prevention**



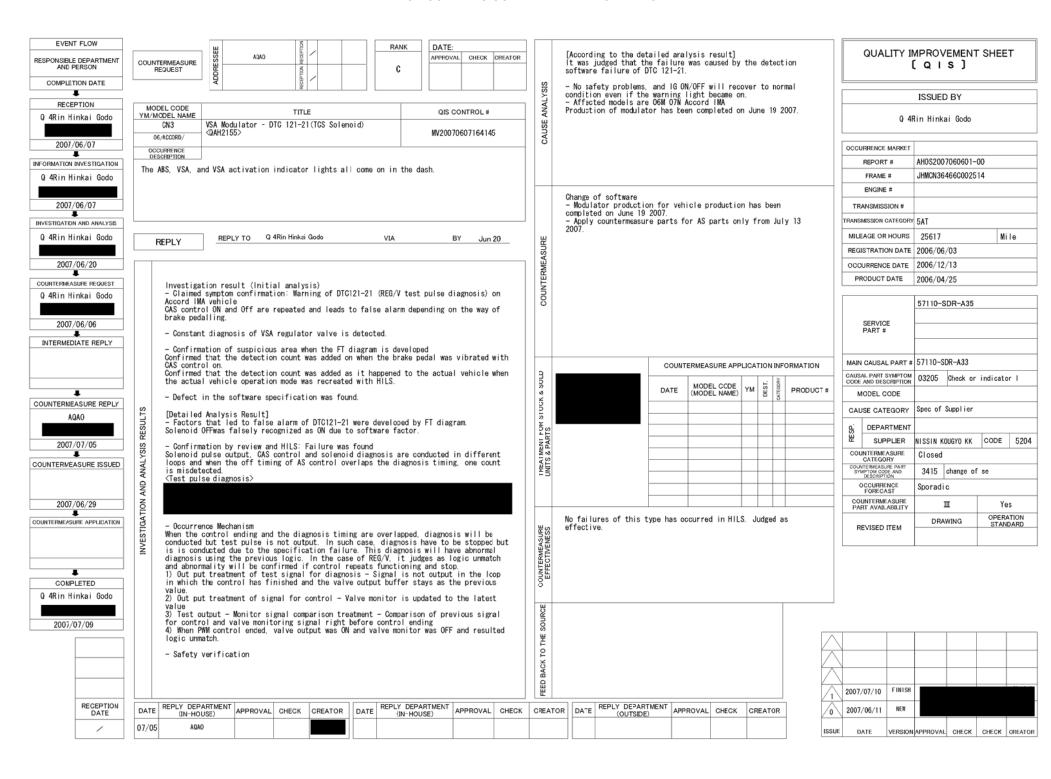


# **END**

イベント 担当部門氏名 完了年月日	対	対策要求								市場品質情報〔QIS〕											
受付									1	る。 ・対象	機種は、06M 07M	アコードー	MA ####						発 行 部	門	
Q四輪品改合同	型式	/YM·通称名 CN3 VSAモ		件 - DTC 121-21(1	名 FCS	#1	進 No.			20073	年6月19日にてモ	フュレーダー	- 土胜彩 ]								
2007/06/07		CN3 VSAモジュレーター DTG 121-21 (TCS ソレノイド) 点灯 <qah2155> MV20070607164145 図 発生状況</qah2155>									Q四輪品改合同										
情報調査 Q四輸品改合同	タ* ッシ	ュポート゚のABS、VSA2	びVSA作動イ	ンジケーター全てが。	点灯												発	生 場 所			
はは観覧のこう										_							フレ	/ — Д No.	JHMCN36466	0002514	
2007/06/07										· 亘	トウエア変更 両生産用は2007年	6月19日につ	てモジュレー	ター生産組	を了		Ι:	ノジン No.			
<b>■</b> 護査解析									対対	- A	Sパーツのみに、	対策品適用	2007年7月1	13日~			3.9	ション No.			
Q四輪品改合同		回 答 6月	20日 までに	経	由 Q四輪	品改合同 药	記に回答願いま	す。									ミツ	ション 区 分	5AT		
																	-	距離、時間	25617		Mile
2007/06/20																	$\vdash$	東 年月日 E 年月日	2006/06/03		
対策要求		【調査結果】	06 07M = -	· 1*184本/	·DT0101 01	1 /DEC A/==1 a* a ==◆NC \ 花女	- 10 00 H + Th	4m									96 2	- 470	2006/12/13		
Q四輪品改合同		プレヤッチの	06,0/m アニ 外方によっ	て、CAS制御オン、	わを繰り	I (REG/Vテストパルス診断) 警台 I 返し誤警報に至る。	が発生を領	no.	策										57110-SDR	-A35	
2007/06/06		• VSAレキ゚ュレーターパ	り。の常時診	断を検出してい	る。				, x								45	部 品番 号			
		<ul> <li>FT図を展開して</li> </ul>	疑われる箇	所を確認	松山小小	b											- 41	III III III II			
中間回答		実車の操作モー	-ドをHILSで	再現すると実革	同様検出が	ターが加算される事を確認 カウンタが加算される事を確	2.														
	調	・ソフト仕様に不具合を発見。								対策適用号機						主 部 品番 号 57110-SDR-A33					
	査											年月日	型式 (通称名)	年仕向		機	症	状コード	03205 点:	丁する(PGM-	-FI, MIL除く
<b>■</b> 対策回答									既			470	(通称名)	式地	分	196		KEY 型式名			
四輪品改合同	'	【詳細解析結果】 ・DTC121-21の誤	撃却に 至るす	東田太丘王剛仁:	て星間				販車									因区分	仕様		
	解	ソフト要因で、	ソレノイド	オフにオンと設	認識				及び存								責 任 区	部門			191. 500
2007/07/05	析	・レビュー、HIL	Sにて確認:	不具合を発見。	ロフィド	診断けそれぞれ 別ループ	で行っており	l C	在庫品の		-							取引先名 策 区 分	日信工業(株 完了	)   ] -	−FNo. 520
出図		ソレノイドパルス出力と、CAS制御、ソレノイド診断はそれぞれ別ループで行っており、C AS制御のオフタイミングが、診断タイミングと重なった場合に、1カウント誤検知する。 (テストパレス診断)							処									(内容コード	3415 177	いが変更	
	結								置									生予測	あり(散発)	177 A.A.	
2007/06/29	果										-							策 パーツ	ш		有
		・発生メカニズ』 制御終了と診断	、 fタイミング	が同期した場合	)、診断を3	実施するが、テストパル	スを出力した	au.		HILSE	おいて、本不具合	発生なく	効果有りと判	断1.ます				* / /	図面		作業標準
対策実施		時診断では、前	『回の論理を	用いて異常診断	「を行う、ト	実施するが、テストパル 不備により診断が実行さ REG/Vの場合は論理アンマ	?ッチと判断	この され							•		見	直し項目	(A)		Traces.
		る状況が存在 I 1) 診断用気 k信	八 制御が断 号出力処理-	続的に作動→停 →制御終了した/	・止を繰り) レープでは出	返した場合に、異常が確 i力せず、バルブ出力バッファ	定する。		対策効果												
_		3) テスト出力ーモニタ	信号比較処理	ルプモニタは最新値 型→前回の制御』	用信号と、行	制御終了直前のパルプモニタ	信号とを比較	改	果 確 認												
■ 完了			時は、バルブヒ	出力ON、バルブモ:	:90FFとなり	り、論理不一致となった。			188												
Q四輪品改合同		<ul><li>安全性検証 エミッション。</li></ul>	!	キ効き低下無く	、安全上	問題となる挙動なし。															
2007/07/09		・対象機種 06M 07M アコ-	-⊩°IMA VS	Aモジュレータ	_ →				源流へ												
		<ul><li>対策内容</li><li>1)診断用なり信</li></ul>	号出力処理制	号後に、診断症	号出力処理	≧にテスト信号の出力通知フラ	がを追加		0 7												
		2) デスト出力ーモニタ	信号比較処理	<b>温最初に、テスト信</b>	号の出力	通知フラク゚を追加			1							$\wedge$					
									ドバ												
									ック							1	2007/0	7/10 完了祭	行		
受付月日	月日	回答部門(所内)	承認	確認	作成	月日 回答部門(所内)	承認	確認	作成	月日	回答部門(所外	) 承i	2 確認	作成		0	2007/0	6/11 新規	1		
	07/05	四輪品改合同																	事 承認 荷	200 rd-	認 作成
																26 1	<u>л</u> + Л	E I IIC 4	P   75 iiS   11	. po   171f	no   TFR

性進NO: MV20070607164145

<b>解析結果</b> ○行入情号の出力通知フラケ。を元に比較処理を実行→診断用パルプ出力時のみパルプモニタとの比較を 行うため、必ず論理一致	



Q.I.S QIS CONTROL #: MV20070607164145

	RESU	

No worsening of emission or brake function decrease. No behavior of safety problems.

- Affected model 06M 07M Accord IMA VSA modulator -

- Countermeasure

  1) In the end of output treatment of test signal for diagnosis, add output notification flag of test signal to output treatment of diagnosis signal
- 2) Test output Add output notification flag of test signal to the beginning of monitor signal comparison treatment
  Comparison treatment will be conducted according to the output notification flag of test signal ---> Comparison with the valve monitor will be conducted only at valve output for diagnosis, and so the logic always match.