

Article Number: 14874

Article Type: S

Title:

STEERING COLUMN-SHIFTER WILL NOT COME OUT OF PARK

Text:

SOME 2002 EXPLORER/MOUNTAINEER VEHICLES MAY EXHIBIT A TRANSMISSION SHIFTER STUCK IN THE PARK GEAR POSITION. THIS MAY BE DUE TO THE BRAKE SHIFT INTERLOCK SWITCH. IF A VEHICLE COMES IN FOR THIS CONDITION, REFER TO SECTION 307-05 OF THE WORKSHOP MANUAL FOR DIAGNOSIS AND TESTING. ENGINEERING IS CURRENTLY ADDRESSING THIS ISSUE THROUGH THE QUICKER SERVICE FIX (QSF) PROCESS AND WILL BE RELEASING ADDITIONAL SERVICE INFORMATION SOON. PLEASE SUBMIT AN EDSR WITH ANY DETAILED INFORMATION YOU MAY HAVE RECORDED.

Vehicles:

2002 EXPLORER 4DR (00134)
2002 MOUNTAINEER (00070)

Symptom Code:

303000 CHASSIS STEERING/HANDLING
503000 DRIVELINE AUTO TRANS ENGAGEMENT CONCERNS
503300 DRIVELINE AUTO TRANS SHIFT LEVER/LINKAGE
504000 DRIVELINE OTHER AUTO TRANS CONCERNS

SSM 15030

Article Number: 15030

Article Type: S

Title:

TRANSMISSION - SHIFTER STUCK IN THE PARK GEAR POSITION

Text:

SOME 2002 EXPLORER/MOUNTAINEER VEHICLES MAY EXHIBIT A TRANSMISSION SHIFTER STUCK IN THE PARK GEAR POSITION. THIS MAY BE DUE TO THE BRAKE SHIFT INTERLOCK SWITCH WHICH IS NOT SERVICEABLE. IF A VEHICLE COMES IN FOR THIS CONDITION, REFER TO SECTION 307-05 OF THE WORKSHOP MANUAL FOR DIAGNOSIS AND TESTING. IF THE DIAGNOSTICS LEAD TO A BAD BRAKE SHIFT INTERLOCK ACTUATOR, REPLACE THE STEERING COLUMN ASSEMBLY (PART #1L2Z-3C529-JA). WARNING: THE BRAKE SHIFT INTERLOCK ACTUATOR IS NOT SERVICEABLE AND SHOULD NEVER BE REPLACED OR SWAPPED FROM ANOTHER VEHICLE.

Vehicles:

2002 EXPLORER 4DR (00134)
2002 MOUNTAINEER (00070)

Symptom Code:

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503000 DRIVELINE AUTO TRANS ENGAGEMENT CONCERNS
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