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**Date :** 06/07/2001 **Recommended :** 0  
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**\*\* DELETED PER MROBIN30 \*\* 5/31/02 :**

EXPLORER MOUNTAINEER SHIFT INTERLOCK SOLENOID SOME 2002 EXPLORER MOUNTAINEER'S MAY HAVE A CONCERN WITH THE CUSTOMER BEING UNABLE TO REMOVE SHIFTER FROM PARK. HAVE TECH REFERENCE SSM 14874 FOR DIAG ASSISTANCE. IF DIAGNOSIS PROVES SHIFT INTERLOCK SOLENOID TO BE CAUSE OF CONCERN, HAVE TECH CALL INDIANAPOLIS STEERING AT 800-428-8137 TO POSSIBLY OBTAIN NEW STEERING COLUMN, AS THE SHIFT INTERLOCK SOLENOID ITSELF IS NOT SERVICEABLE SEPARATELY. PART NUMBER FOR STEERING COLUMN IS 1L2Z-3C529-JA. IT IS PREFERRED THE TECHNICIAN CONTACT THE PLANT FOR NEW STEERING COLUMN. UNIT IS AVAILABLE THROUGH PARTS DEPARTMENT.  
AUTHOR: BRAD PIPER (BPIPER6) 79336

**Requester:**

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**ISM 01-07-034**

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**5R55W, MOVEMENT IN PARK, CALL TERRY TRUDEAU :**

UNINTENDED VEHICLE MOVEMENT THIS IS THE CURRENT PROCEDURE REGARDING HOW TO HANDLE ALLEGED UNINTENDED MOVEMENT IN PARK. AS YOU WOULD DO WITH ANY TRANSMISSION WITH THIS CONCERN, ALWAYS SEND A COPY TO THE CCRG GROUP. IF THE TECHNICIAN ALLEGES VEHICLE DAMAGE, ADVISE HIM TO DO NO REPAIR'S ON VEHICLE AND CONTACT HIS CSM IMMEDIATELY AND TAR REPORT. ADDITIONALLY, FOR CONCERNS NOT RELATED TO VEHICLE DAMAGE, IF THE VEHICLE HAS A 5R55W WE WANT YOU TO CALL TERRY TRUDEAU 33044 OR 877-218-1239, AND AS A LAST RESORT E-MAIL HIM. ADVISE DEALER THAT TRANSMISSION WILL BE EXCHANGED. AUTHOR: BRAD PIPER (BPIPER6) 79336

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**ISM 04-01-215**

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**ArticleType :** ISM **ArticleNumber :** 04-01-215 **Entered** **Times**  
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**USE SECTION 307-01 OR 307-05 AS APPROPRIATE. :**

SOME 2002-2004 EXPLORER/MOUNTAINEER MAY EXHIBIT A CONDITION OF HARD TO GET OUT OF PARK OR DIFFICULTY RETURNING THE GEARSHIFT LEVER TO THE PARK POSITION. IF THE CONCERN CAN BE VERIFIED, REMOVE THE SHIFT CABLE AT THE TRANSMISSION, AND RETEST. IF CONCERN IS NO LONGER PRESENT, FOLLOW DIAGNOSTICS PER SECTION 307-01 IN THE WORKSHOP MANUAL. IF CONCERN IS STILL PRESENT WITH SHIFT CABLE REMOVED, REFER TO SECTION 307-05 OF THE WORKSHOP MANUAL FOR DIAGNOSIS AND TESTING. IF TESTING LEADS TO A DEFECTIVE BRAKE SHIFT INTERLOCK ACTUATOR, REPLACE THE STEERING COLUMN ASSEMBLY. WARNING: THE BRAKE SHIFT INTERLOCK ACTUATOR IS NOT SERVICEABLE AND SHOULD NEVER BE REPLACED OR SWAPPED FROM ANOTHER VEHICLE. REFER TO SECTION 307-01 \*\*\*\*\* CODE REPORTS TO 503351 \*\*\*\*\* PER RAP & JCE \*\*\*\*\* AUTHOR RGREEN78 79391

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