

EA09-008 Peterbilt Field Reports (Redacted)

9/14/2009

PBnsr.NSRnu 02-2519

DlrCode:	A265	ChassisNo:	856195
ContactDate:	11/14/2006	DLVRYDate:	2/8/2005
TransmitDate:	11/14/2006	BuildDate:	1/18/2005
ReportedBy:	PRESTON SMITH	VehicleIDNo:	
TakenBy:	CRAIG KENDALL	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	250000
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

[] SERVICE [REDACTED] & PRESTON SMITH-
REGIONAL PARTS MGR PACCAR PARTS REPORTED SEVERAL HORTON FAN CLUTCH
FAILURES. MR. [REDACTED] REPORTED HORTON HAS PAID FOR ABOUT 80% OF THE
FAN CLUTCH FAILURES. MR. [REDACTED] REPORTS SOME FANS HAVE COME THROUGH
RADIATORS WHICH RESULTS IN EXPENSE AND DOWNTIME. MR. [REDACTED] IS
ASKING TO HAVE KYZOR FAN CLUTCHES INSTALLED ON NEW TRUCK ORDERS AND
WHAT WOULD BE INVOLVED IN RETROFITTING KYZOR FAN CLUTCHES TO HIS
EXISTING TRUCKS. THIS PARTICULAR TRUCK HAD GREASE/LUBE COME OUT OF
THE SEALS AND THE CENTER WAS BREAKING OUT OF THE FAN HUB ITSELF PER
PRESTON SMITH.

PBnsr.NSRnu 10-1258

DlrCode:	W396	ChassisNo:	838373
ContactDate:	5/15/2007	DLVRYDate:	5/14/2004
TransmitDate:	5/15/2007	BuildDate:	4/5/2004
ReportedBy:	C. BLAIR	VehicleIDNo:	
TakenBy:	STEVE FASOLIS	PlantCd:	6
CustomerName:		TruckQty:	15
CUSTteleNo:		Mileage:	125000
Policy:	Y	TRKAppl:	X
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

15 UNITS 838373-387

EXTENSIVE HORTON FAN HUB FAILURES ON CUSTOMERS C15 ENGINES. WE WILL PROVIDE SUPER KIT 995051HOR TO CUSTOMER AT NO-CHARGE (DEALER NET ONLY TO DEALERSHIP \$276.02) AND CUSTOMER WILL REBUILD THEMSELVES.

PBnsr.NSRnu 10-1277

DlrCode:	C501	ChassisNo:	639214
ContactDate:	7/13/2007	DLVRYDate:	8/31/2005
TransmitDate:	7/13/2007	BuildDate:	6/13/2005
ReportedBy:	STAN P	VehicleIDNo:	
TakenBy:	STEVE FASOLIS	PlantCd:	6
CustomerName:		TruckQty:	19
CUSTteleNo:		Mileage:	32000
Policy:	Y	TRKAppl:	X
SAnum:		TrkModel:	357
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

CUSTOMER CONTINUES TO SEE EXCESSIVE HORTON FAN HUB FRICTION MATERIAL WEAR AND ISSUES RELATED TO FAN CYCLING.

WE WILL UPDATE THE ECU CYCLE TIME ON THESE 19 UNITS FOR THEM @ .4 HOURS EACH.

639214-222

639224-227

648798-802

PBnsr.NSRnu 12-2412

DlrCode:	W395	ChassisNo:	804267
ContactDate:	9/24/2003	DLVRYDate:	9/9/2003
TransmitDate:	9/24/2003	BuildDate:	
ReportedBy:	BLAINE BURTON	VehicleIDNo:	
TakenBy:	RUDY ANAYA	PlantCd:	
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	7014
Policy:	N	TRKAppl:	T
SAnum:		TrkModel:	330
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

***** VEHICLE PERFORMANCE REPORT *****

***** DEALER REQUESTS URGENT RESPONSE *****

DEALER REPORTS THAT FAN CLUTCH ATTACHING BOLTS (4 EA. 3/8" OR METRIC EQUIVALENT) SHEARED AND ALLOWED FAN AND FAN HUB TO FALL INTO RADIATOR DAMAGING THE CORE.

DEALER REPORTS THAT FAN HUB (HORTON 989184) APPEARS TOO LARGE FOR THE MOUNTING FASTENERS.

DEALER WILL ORDER PARTS BUT WILL AWAIT RESPONSE BEFORE PROCEEDING WITH REPAIR.

PBnsr.NSRnu 21-2028

DlrCode:	H600	ChassisNo:	896905
ContactDate:	3/22/2007	DLVRYDate:	6/21/2005
TransmitDate:	8/22/2007	BuildDate:	4/4/2005
ReportedBy:	CHARLES NORWOOD	VehicleIDNo:	
TakenBy:	CHRIS CULBERSON	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	19713
Policy:	N	TRKAppl:	O
SAnum:		TrkModel:	357
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

CUSTOMER STATES THEY HAVE HAD MULTIPLE FAILURES OF THE FAN AND FAN HUB ASSEMBLY ON THIS CHASSIS. ORIGINAL CONFIGURATION HAD A 1640 SQUARE INCH RADIATOR, 34" ACS FAN, 22" FAN CENTER, AND 1.2:1 FAN DRIVE RATIO. THE FIRST FOUR FAILURES WERE THOUGHT TO BE CONTACT FAILURES DUE TO THE SEVERE CONDITIONS THIS OILFIELD TRUCK IS SUBJECTED TO GETTING IN AND OUT OF LOCATION. FAN WAS CHANGED TO 32" HORTON FAN AND FAN DRIVE RATIO WAS CHANGED TO 1.3:1 RATIO WITH A 34" FAN SHROUD TO INCREASE THE FAN TO CORE AND FAN TO SHROUD CLEARANCE. THIS FAN FAILED WITH APPROXIMATELY 640 HOURS OF OPERATION. HORTON SENT PERSONEL TO THE CUSTOMER'S LOCATION AND INSTRUMENTED THE SET UP AND DETERMINED THE FAN WAS SEEING TOO HIGH STRAIN. PETERBILT ENGINEERING HAS AGREED TO LOOK AT INSTALLATION. IN THE MEAN TIME, THE CUSTOMER IS CHANGING THE FAN AT PREDETERMINED INTERVALS AND SENDING THEM TO HORTON TO BE ANALYZED FOR SIGNS OF FATIGUE.

THIS NSR IS FOR PENDING CLAIMS AGAINST THIS CHASSIS FOR PREVIOUS FAILURES.

PBnsr.NSRnu 21-2054

DlrCode:	W221	ChassisNo:	760936
ContactDate:	4/14/2008	DLVRYDate:	10/24/2007
TransmitDate:	4/15/2008	BuildDate:	8/22/2007
ReportedBy:	JACK YOUNG	VehicleIDNo:	
TakenBy:	CHRIS CULBERSON	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	27305
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	386
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

DEALER REPORTED EXCESSIVE AIR LEAK AT PUSH TO CONNECT FITTING ON FAN HUB. DEALER REPLACED FITTING WITH NEW PUSH TO CONNECT FITTING.

PBnsr.NSRnu 34-1039

DlrCode:	Q310	ChassisNo:	635002
ContactDate:	12/4/2007	DLVRYDate:	12/29/2005
TransmitDate:	12/4/2007	BuildDate:	10/27/2005
ReportedBy:	ROY LENARD	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	196000
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

FAN HUB ASSEMBLY HAS FAILED CAUSING THE FAN TO GO INTO RADIATOR. HUB HAS ALSO DAMAGED VIBRATION DAMPENER ON FRONT OF ENGINE. FAN HUB, RADIATOR CORE, FAN BLADE ASSEMBLY, VIBRATION DAMENER WILL HAVE TO BE REPLACED.

PBnsr.NSRnu 34-1052

DlrCode:	S272	ChassisNo:	891645
ContactDate:	2/11/2008	DLVRYDate:	12/14/2005
TransmitDate:	2/12/2008	BuildDate:	10/28/2005
ReportedBy:	GLENN FOULBLE	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	314000
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THIS UNIT HAD FSB-1 COMPLETED ON 7-09-07. APPROXIMATELY 60,000 MILES
LATER THE FAN HUB HAS FAILED, DESTROYING FAN BLADE ASSEMBLY AND
RADIATOR CORE.

PBnsr.NSRnu 34-1054

DlrCode:	P610	ChassisNo:	671218
ContactDate:	2/19/2008	DLVRYDate:	3/10/2006
TransmitDate:	2/19/2008	BuildDate:	2/23/2006
ReportedBy:	MIKE KELLY	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	218000
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THIS UNIT HAD A HORTON FAN HUB FAILURE ON 02-16-08 IN WHICH FAN BLADE ASSEMBLY WENT THRU THE RADIATOR CORE. THE FAN HUB WAS REBUILT 1-03-07 WITH A NEW SUPER KIT AT PETERBILT OF JOPLIN MO.

PBnsr.NSRnu 34-1076

DlrCode:	P143	ChassisNo:	655046
ContactDate:	4/27/2008	DLVRYDate:	4/21/2006
TransmitDate:	4/28/2008	BuildDate:	3/15/2006
ReportedBy:	RYAN BLACKMAN	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	259000
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THIS UNIT EXPERIENCED A HORTON FAN HUB FAILURE AND EXTENSIVE PROGRESSIVE DAMAGE RESULTED. RADIATOR CORE, FAN BLADE ASSEMBLY, BELTS AND HOSES NEED REPLACED. FSB-2 WAS PERFORMED ON 8-29-07 @ 189,000 MILES.

PBnsr.NSRnu 34-1077

DlrCode:	E090	ChassisNo:	655187
ContactDate:	4/27/2008	DLVRYDate:	5/23/2006
TransmitDate:	4/28/2008	BuildDate:	4/24/2006
ReportedBy:	RYAN BLACKMAN	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	250000
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THIS UNIT EXPERIENCED A HORTON FAN HUB FAILURE AND EXTENSIVE PROGRESSIVE DAMAGE RESULTED. RADIATOR CORE, FAN BLADE ASSEMBLY, BELTS AND HOSES NEED REPLACED.

PBnsr.NSRnu 34-1093

DlrCode:	Q130	ChassisNo:	760505
ContactDate:	7/17/2008	DLVRYDate:	10/19/2007
TransmitDate:	7/17/2008	BuildDate:	9/28/2007
ReportedBy:	KARL KEYS	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	117000
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	387
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THIS UNIT HAS EXPERIENCED A HORTON FAN HUB FAILURE RESULTING IN
EXTENSIVE PROGRESSIVE INCLUDING RADIATOR CORE, BELTS, FAN BLADE, AND
HOSES.

PBnsr.NSRnu 34-1097

DlrCode:	H530	ChassisNo:	697497
ContactDate:	7/22/2008	DLVRYDate:	12/13/2006
TransmitDate:	7/22/2008	BuildDate:	8/28/2006
ReportedBy:	RYAN BLACKMAN	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	170000
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

CUSTOMER COMPLAINT OF HORTON FAN HUB BEARING FAILURE IN WHICH FAN
BLADE ASSEMBLY WENT INTO RADIATOR ASSEMBLY. EXTENSIVE PROGRESSIVE
DAME RESULTING. THIS CHASSIS WAS NOT INCLUDED IN ANY PREVIOUS F>S>B>
TO UPDATE BEARINGS.

PBnsr.NSRnu 34-1111

DlrCode:	N025	ChassisNo:	753186
ContactDate:	8/25/2008	DLVRYDate:	8/25/2007
TransmitDate:	8/25/2008	BuildDate:	7/26/2007
ReportedBy:	JIM JEAGER	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	90000
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	388
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

CUSTOMER REPORTED THAT THIS UNIT HAS EXPERIENCED A FAN HUB FAILURE, THE FAN HAS CAUSED EXTENSIVE DAMAGE INCLUDING RADIATOR CORE, BELTS, HOSES, AND FAN BLADE ASSEMBLY. CUSTOMER HAS \$750 DOLLAR TOW CHARGE AS WELL.

PBnsr.NSRnu 34-1112

DlrCode:	A061	ChassisNo:	640477
ContactDate:	8/25/2008	DLVRYDate:	7/11/2006
TransmitDate:	8/25/2008	BuildDate:	1/6/2006
ReportedBy:	NICHOLE BEZOLD	VehicleIDNo:	
TakenBy:	GARY LAGACY	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	173000
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THIS UNIT HAS EXPERIENCED ITS SECOND FAN HUB FAILURE. THE FIRST FAILURE WAS 08-07-07 WITH 94,000 MILES. THE SECOND FAN LASTED ONLY ONE YEAR AND ROUGHLY 100,000 MILES. IN BOTH CASES THE FAILED FAN HAS CAUSED EXTENSIVE PROGRESSIVE DAMAGE INCLUDING RADIATOR CORE, FAN BLADE ASSEMBLY, BELTS, AND HOSES. CUSTOMER IS CONCERNED THAT HE CAN NOT CONTINUE MAKING THESE REPAIR ON A YEARLY BASIS.

PBnsr.NSRnu 37-2659

DlrCode:	L300	ChassisNo:	733588
ContactDate:	2/13/2007	DLVRYDate:	2/2/2007
TransmitDate:	2/20/2007	BuildDate:	11/28/2006
ReportedBy:	JEREMY	VehicleIDNo:	
TakenBy:	DENNIS TALENTOW	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	109
Policy:	N	TRKAppl:	T
SAnum:		TrkModel:	389
Pre-AuthNo:			

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

2007 ENGINE HAD FAN CLUTCH FAILURE AT 109 MILES, DEALER CLAIM NUMBER 07030-2406. THIS TRUCK HAS A CAT ENGINE AND DEALER IS TELLING ME THAT THE SRT TO REBUILD THE FAN CLUTCH ON A 2007 ENGINE REQUIRES MORE TIME THAN SRT ALLOWS DUE TO NEW COOLING MODULE. RADIATOR NEEDS TO BE TIPPED TO GAIN ACCES TO FRONT OF FAN HUB.

PBnsr.NSRnu 37-2723

DlrCode:	P131	ChassisNo:	879128
ContactDate:	7/11/2007	DLVRYDate:	9/15/2005
TransmitDate:	7/11/2007	BuildDate:	3/2/2005
ReportedBy:	LARRY RASPOR	VehicleIDNo:	
TakenBy:	DENNIS TALENTOW	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	104278
Policy:	Y	TRKAppl:	L
SAnum:		TrkModel:	378
Pre-AuthNo:	0330006		

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

WISCONSIN CUSTOMER, MI LOGGER

HORTON FAN HUB 4TH FAILURE, FAILURE OCCURRED WITH LOAD ON ,UNLOADED TRUCK AND TOWED TO SHOP. CUSTOMER REMOVED FAN HUB AND IS BRINGING TO DEALER TO BE REBUILT.

PBnsr.NSRnu 37-2759

DlrCode:	P128	ChassisNo:	764903
ContactDate:	12/10/2007	DLVRYDate:	10/19/2007
TransmitDate:	12/11/2007	BuildDate:	10/8/2007
ReportedBy:	STACY	VehicleIDNo:	
TakenBy:	DENNIS TALENTOW	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	12256
Policy:	Y	TRKAppl:	O
SAnum:		TrkModel:	384
Pre-AuthNo:			

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

FAN HUB BEARING BURNT UP. TRUCK BUILD DATE 10/01/07, HORTON
DRIVEMASTER P/N F17-6005-6082 (988600).

POLICY WILL COVER CUSTOMER REQUEST FOR ASSISTNACE FOR TOW TO DEALER
(\$593.00) FOR FAN HUB REPAIR.

PBnsr.NSRnu 37-2789

DlrCode:	P130	ChassisNo:	717872
ContactDate:	6/19/2008	DLVRYDate:	8/2/2007
TransmitDate:	6/19/2008	BuildDate:	3/23/2007
ReportedBy:	JOHN POHLMAN	VehicleIDNo:	
TakenBy:	DENNIS TALENTOW	PlantCd:	F
CustomerName:		TruckQty:	2
CUSTteleNo:		Mileage:	9597
Policy:	N	TRKAppl:	O
SAnum:		TrkModel:	320
Pre-AuthNo:			

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

DEALER CONTACTED ME TO ALERT ME THAT THEY HAVE NOW SEEN TWO FAN HUBS FALLING OFF THE FRONT OF THE ENGINES. THE SERVICE ADVISOR IS TELLING ME THAT THE MOUNTING BOLTS ARE METRIC FASTENERS (CONFIRMED ON ECAT AS M12X1.75) BUT THE HOLES DRILLED IN THE HUB MOUNTING BRACKET ARE SAE. THE CLAMP LOAD APPEARS TO BE LOOSENING AND THE HUB STARTS WORKING AGAINST THE BOLTS CAUSING THE HUB TO DETACH FROM THE FRONT OF THE ENGINE.

ECAT STATES THAT THESE BOLTS ARE TO BE LOCTITED. WHEN THE BOLTS WERE REMOVED FROM THE BLOCK, IT DIDN'T APPEAR THAT THERE WAS ANY LOCTITE PRESENT.

THE BOTTOM BOLT OF THE THREE USED TO MOUNT THE FAN HUB WAS BOTTOMING OUT IN THE BLOCK BEFORE IT WAS ABLE TO CLAMP THE HUB TO THE BLOCK.

DEALER IS INSTALLING A SHORTER BOLT IN THE BOTTOM MOUNT, APPLYING LOCTITE TO ALL BOLTS AND WILL RETORQUE TO SPEC.

S/N AFFECTED ARE 717872 (9597 MILES) AND 717874 (APPROX 12,000 MILES).

PBnsr.NSRnu 37-2816

DlrCode:	P134	ChassisNo:	748565
ContactDate:	8/26/2008	DLVRYDate:	4/2/2007
TransmitDate:	8/26/2008	BuildDate:	3/1/2007
ReportedBy:	TOM BEY	VehicleIDNo:	
TakenBy:	DENNIS TALENTOW	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	190514
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	387
Pre-AuthNo:			

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

EXPERIENCED A FAN HUB FAILURE BUT RATHER THAN A CLUTCH FAILURE, THE BOLTS BETWEEN THE SPRING HOUSING AND THE SHEAVE SHEARED. HORTON WANTS ALL THE ITEMS PUT INTO A CLAIM LISTED AS PROGRESSIVE FAILURE. DUE TO THE NATURE OF THIS FAILURE THE PARTS WILL BE SHIPPED DIRECTLY TO THE LAB FOR INVESTIGATIVE RESEARCH. THE RADIATOR NEEDN'T BE RETURNED. [] FROM HORTON WILL BE RECEIVING THE PARTS IN ROSEVILLE MN.

PBnsr.NSRnu 38-1213

DlrCode:	D088	ChassisNo:	888222
ContactDate:	4/30/2005	DLVRYDate:	4/1/2005
TransmitDate:	5/2/2005	BuildDate:	3/25/2005
ReportedBy:	STEVE SCOTT	VehicleIDNo:	
TakenBy:	DWAYMAN	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	1103
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	387
Pre-AuthNo:			

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

THE ENGINE FAN DRIVE BELT WOULD BECOME FRAYED ON THE EDGE AND WALK OFF OF THE PULLEYS. THE BELT WAS REPLACED AND THE SAME THING HAPPENED ON THE FIRST TRIP. THE PULLEYS WERE CHECKED FOR ALIGNMENT AND THE FAN PULLEY WAS FOUND TO BE 60/1000" FORWARD.

THE FAN HUB WAS REMOVED AND ONE CORNER OF THE MOUNTING SURFACE WAS FOUND TO BE SITTING ON THE EDGE OF A COVER ON THE FRONT OF THE ENGINE. A REPLACEMENT HUB WAS ORDERED.

PICTURES ARE AVAILABLE.

PBnsr.NSRnu 38-1330

DlrCode:	N352	ChassisNo:	887930
ContactDate:	11/29/2007	DLVRYDate:	8/1/2005
TransmitDate:	11/29/2007	BuildDate:	5/24/2005
ReportedBy:	DAVE CERMAK	VehicleIDNo:	
TakenBy:	DAVID WAYMAN	PlantCd:	6
CustomerName:		TruckQty:	2
CUSTteleNo:		Mileage:	337747
Policy:	N	TRKAppl:	T
SAnum:		TrkModel:	379
Pre-AuthNo:	0330932		

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

887930 HAD A HORTON FAN HUB BEARING SUPER KIT INSTALLED UNDER FSB 4-07A AT 292,750 MILES ON 07/03/07. THE BEARINGS FAILED 44,997 MILES LATER.

888256 HAD A SUPER KIT INSTALLED ON 05/30/07 AT 312,589 MILES AND IT FAILED 23,310 MILES LATER.

PBnsr.NSRnu 38-1354

DlrCode:	A063	ChassisNo:	880987
ContactDate:	4/9/2008	DLVRYDate:	3/31/2006
TransmitDate:	4/9/2008	BuildDate:	3/1/2006
ReportedBy:	RITA WHITE	VehicleIDNo:	
TakenBy:	DAVID WAYMAN	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	214000
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THE FAN HUB BEARINGS ARE STARTING TO FAIL AND THE HUB NEEDS TO BE REBUILT. THE CUSTOMER SAYS THAT THIS WILL BE THE 3RD SET OF BEARINGS INSTALLED IN THIS HUB. A "SUPER KIT" WAS INSTALLED ON 07/03/07 AT 134,053 MILES, AND THE UNIT CURRENTLY HAD 214,000 MILES ON IT.

PBnsr.NSRnu 38-2517

DlrCode:	U100	ChassisNo:	808860
ContactDate:	10/17/2003	DLVRYDate:	2/28/2003
TransmitDate:	10/17/2003	BuildDate:	1/24/2003
ReportedBy:	MARK STAHL	VehicleIDNo:	
TakenBy:	DAVID WAYMAN	PlantCd:	6
CustomerName:		TruckQty:	4
CUSTteleNo:		Mileage:	121300
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

HORTON FAN HUB BEARINGS FAIL CAUSING CLUTCH TO COME APART. IN SOME CASES THE RADIATORS HAVE BEEN DAMAGED BY THE FAN. THERE HAVE BEEN (3) OTHER REPORTED FAILURES:

808847 @ 26,627 MILES, FAILED 04/02/03, INSERVICE DATE OF 02/07/03

808865 @ 76,092 MILES, FAILED 09/24/03, INSERVICE DATE OF 04/11/03

808881 @ 129,577 MILES, FAILED 10/07/03, INSERVICE DATE OF 02/28/03

PBnsr.NSRnu 38-2524

DlrCode:	U100	ChassisNo:	808893
ContactDate:	11/20/2003	DLVRYDate:	3/7/2003
TransmitDate:	11/20/2003	BuildDate:	1/30/2003
ReportedBy:	MARK STAHL	VehicleIDNo:	
TakenBy:	DAVID WAYMAN	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	160211
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 042-003 FAN (003)

ATACode2:

ATACode3:

HORTON FAN HUB BEARINGS FAILED CAUSING DAMAGE TO THE FAN.

PBnsr.NSRnu 42-2372

DlrCode:	M300	ChassisNo:	896952
ContactDate:	3/27/2006	DLVRYDate:	2/8/2006
TransmitDate:	3/27/2006	BuildDate:	1/5/2006
ReportedBy:	DAVID MARTIN	VehicleIDNo:	
TakenBy:	MAXEY BEASLEY	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	2800
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

DEALER CALLED REPORTING HORTON FAN HUB FAILURE DAMAGING RADIATOR.

PBnsr.NSRnu 42-2373

DlrCode:	P143	ChassisNo:	660506
ContactDate:	3/23/2006	DLVRYDate:	1/17/2006
TransmitDate:	3/27/2006	BuildDate:	1/6/2006
ReportedBy:	HOWARD RUTHERFO	VehicleIDNo:	
TakenBy:	MAXEY BEASLEY	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	40000
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

DEALER REPORTING 2ND FAILURE IN THIS FLEET OF THE HORTON FAN HUB.
OTHER SERIAL NUMBER IS 660497

PBnsr.NSRnu 42-2374

DlrCode:	T378	ChassisNo:	716665
ContactDate:	3/29/2006	DLVRYDate:	4/28/2006
TransmitDate:	3/29/2006	BuildDate:	8/23/2005
ReportedBy:	CARL GENTRY	VehicleIDNo:	
TakenBy:	MAXEY BEASLEY	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	1186
Policy:	N	TRKAppl:	X
SAnum:		TrkModel:	320
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

DEALER REPORTING HORTON FAN HUB FAILURE AT LOW MILEAGE.

PBnsr.NSRnu 53-1330

DlrCode:	U600	ChassisNo:	597918
ContactDate:	11/18/2002	DLVRYDate:	10/7/2002
TransmitDate:	11/18/2002	BuildDate:	
ReportedBy:	STAN MILLER	VehicleIDNo:	
TakenBy:	GEORGE COOK	PlantCd:	
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	12000
Policy:	N	TRKAppl:	D
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

COMPLAINT: FAN HUB CAME APART, FAN WENT INTO RADIATOR.

HORTON DRIVEMASTER FAN CLUTCH
05-25159-014

PBnsr.NSRnu 53-1611

DlrCode:	H535	ChassisNo:	844688
ContactDate:	2/11/2005	DLVRYDate:	5/31/2004
TransmitDate:	2/11/2005	BuildDate:	4/15/2004
ReportedBy:	NANCY HOLMAN	VehicleIDNo:	
TakenBy:	GEORGE COOK	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	110000
Policy:	N	TRKAppl:	T
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

COMPLAINT: BEARINGS SEIZED IN FAN HUB. FAN ASSEMBLY CAME APART AND
DROPPED DOWN. RADIATOR IS NOT LEAKING BUT IS MARKED LIGHTLY.
PROCEEDING WITH REPAIR USING EXISTING RADIATOR.

PBnsr.NSRnu 53-1676

DlrCode:	H832	ChassisNo:	631831
ContactDate:	8/16/2005	DLVRYDate:	7/29/2005
TransmitDate:	8/16/2005	BuildDate:	7/12/2005
ReportedBy:	THERESA NASH	VehicleIDNo:	
TakenBy:	GEORGE COOK	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	7544
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

COMPLAINT: FAN HUB FAILURE, TOOK OUT RADIATOR. TRUCK WAS
MANUFACTURED 7/13/05.

PBnsr.NSRnu 53-2088

DlrCode:	H515	ChassisNo:	732497
ContactDate:	6/25/2007	DLVRYDate:	2/16/2007
TransmitDate:	6/25/2007	BuildDate:	8/15/2006
ReportedBy:	CHRIS PFLUGH	VehicleIDNo:	
TakenBy:	GCOOK	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	2673
Policy:	N	TRKAppl:	O
SAnum:		TrkModel:	357
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

COMPLAINT: TRUCK WAS TOWED IN TO DEALERSHIP. TWO BOLTS THAT ATTACH FAN HUB TO THE FRONT OF THE ENGINE ARE BROKE AND ONE IS BENT. MOUNTING BASE FOR FAN IS BROKE. DEALER REPORTS P/N AS 999823 AND HAVING A HRAD TIME FINDING A REPLACEMENT. THEY ARE CONTACTING THEIR DIST. PARTS REP FOR ASSISTANCE. PHOTOS COMING.

PBnsr.NSRnu 70-1367

DlrCode:	P067	ChassisNo:	715877
ContactDate:	6/20/2005	DLVRYDate:	11/3/2004
TransmitDate:	6/20/2005	BuildDate:	7/28/2004
ReportedBy:	JOHN NICHOLLS	VehicleIDNo:	
TakenBy:	B MACKILLICAN	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	32064
Policy:	N	TRKAppl:	O
SAnum:		TrkModel:	320
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

DEALER CALLED TO REPORT REPEAT PROBLEMS WITH FAN HUB AND RELATED FAILURES ON THIS 320 REFUSE VEHICLE. THIS IS A HOUSE-TO-HOUSE GARBAGE PICK-UP VEHICLE, SO SPENDS A LOT OF TIME RUNNING AT LOW SPEEDS AND CYCLING THE ENGINE FAN ON AND OFF.

-FIRST FAILURE ON 01-31-05 AT 15976KMS, FAN HUB FRICTION MATERIAL DISINTEGRATED.

-SECOND FAILURE ON 04-19-05 AT 25616KMS, FRICTION MATERIAL FAILED AGAIN.

-THIRD FAILURE ON 05-11-05 AT 27373KMS, FRICTION MATERIAL FAILED AGAIN, AND THE CENTER HUB OF THE ENGINE FAN BROKE AWAY.

-FOURTH FAILURE ON 06-15-05 AT 32064KMS, FAN CLUTCH CASTING BROKE.

ACCORDING TO HORTON, THIS IS THE ONLY FAN CLUTCH AVAILABLE FOR THIS APPLICATION.

IT APPEARS THAT THIS DUTY CYCLE IS TOO SEVERE, AND IS RESULTING IN THESE FAN AND HUB FAILURES. I AM LOOKING FOR RECOMMENDATIONS FROM ENGINEERING AS TO ANY OTHER ALTERNATIVES OR SUGGESTIONS TO RESOLVE THIS REPEAT FAILURE CONCERN.

THE CUSTOMER HAS 2 OTHER IDENTICAL UNITS ON ORDER, BUT IS TALKING ABOUT CANCELLING THESE.

PICTURES OF FAILED COMPONENTS FORWARDED TO REDMOND DAVID AND DOUG TUCKER.

PBnsr.NSRnu 70-1400

DlrCode:	L048	ChassisNo:	894046
ContactDate:	6/21/2006	DLVRYDate:	2/8/2006
TransmitDate:	6/22/2006	BuildDate:	1/12/2006
ReportedBy:	BERNIE MUDRI	VehicleIDNo:	
TakenBy:	B MACKILLICAN	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	64848
Policy:	N	TRKAppl:	O
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

HORTON FAN HUB FAILED AND THE FAN WENT INTO THE RADIATOR. CUSTOMER HAD A TEMPORARY REPAIR DONE ON THE ROAD IN ORDER TO GET THE TRUCK BACK OPERATIONAL. PETERBILT LETHBRIDGE WILL REMOVE THE RAD AND SEND OUT FOR REPAIR OR REPLACE AS NECESSARY. REPAIR WILL BE SUBMITTED THRU STD WARRANTY ALONG WITH THE FAN HUB CLAIM.

PBnsr.NSRnu 70-1446

DlrCode:	W005	ChassisNo:	758946
ContactDate:	11/20/2007	DLVRYDate:	8/31/2007
TransmitDate:	11/20/2007	BuildDate:	7/13/2007
ReportedBy:	MICHELLE	VehicleIDNo:	
TakenBy:	B MACKILLICAN	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	55452
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	389
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

DEALER ADVISED THAT THE FAN HUB MOUNTING BOLTS ARE 1/4" TOO LONG AND HAVE BOTTOMED OUT AND WORN AGAINST THE TIMING GEAR COVER CAUSING IT TO CRACK AND LEAK OIL. THIS MAY BE A RANDOM OCCURANCE BUT WE NEED TO CHECK THE SPEC ON THESE BOLTS TO MAKE SURE.

PICTURES FORWARDED TO REDMOND,JERRY, RICK, AND WADE.

PBnsr.NSRnu 72-2060

DlrCode:	P026	ChassisNo:	848127
ContactDate:	7/25/2006	DLVRYDate:	10/22/2004
TransmitDate:	7/25/2006	BuildDate:	9/28/2004
ReportedBy:	TOM DYKEMAN	VehicleIDNo:	
TakenBy:	BOB ARCHER	PlantCd:	N
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	363251
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	379
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

THIS CUSTOMER HAS HAD HIS HORTON FAN HUB REPAIRED 3 TIMES. THE FIRST TIME WAS NOV/05 WITH 184627KMS WITH A KIT. THE SECOND REPAIR, MAY/06 WITH 319203KMS. THE HUB CAME APART AND WENT THROUGH THE RAD. THE TRUCK IS AT THE DEALERSHIP RIGHT NOW WITH 363251KMS. THE HUB CAME APART, WENT THROUGH THE RAD AGAIN. THIS CUSTOMER IS VERY UNHAPPY AND WANTS TO KNOW WHO IS GOING TO PAY FOR THE REPAIRS THIS TIME. THE S/M HAS CONTACTED HORTON FOR ASSISTANCE BUT HAS NOT HEARD BACK.

PBnsr.NSRnu 72-2075

DlrCode:	N050	ChassisNo:	737800
ContactDate:	8/13/2007	DLVRYDate:	6/1/2007
TransmitDate:	8/13/2007	BuildDate:	2/23/2007
ReportedBy:	RICKY BOUTHILLE	VehicleIDNo:	
TakenBy:	BOB ARCHER	PlantCd:	6
CustomerName:		TruckQty:	1
CUSTteleNo:		Mileage:	75278
Policy:	N	TRKAppl:	G
SAnum:		TrkModel:	388
Pre-AuthNo:			

ATACode1: 000-000

ATACode2: 042-003 FAN (003)

ATACode3:

2008 - 388 MODEL. THE FAN HUB CAME APART AND DAMAGED THE RAD. THE THE HORTON FAN HUB HAD TO BE REPLACED THE FAN BLADES AND THE RAD AS WELL. THERE WAS NO AVAILABILITY FOR A RAD. THE DEALER HAD ONE MADE UP AND GOT THE CUSTOMER BACK ON THE ROAD. PICTURES ARE AVAILABLE.