

AFFECTED VEHICLES  
MODELS: 2004 ENDEAVOR

Date: July, 2010

Dear Mitsubishi Owner,

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Reason For Notice:** Mitsubishi Motors North America, Inc. (MMNA) has determined that a defect relating to vehicle safety exists in certain 2004 Endeavor vehicles being operated in locations where road salt is used and in cold conditions. Road salt can cause corrosion of the fuel filler pipe. Over time, corrosion could lead to fuel leakage from the pipe during fueling of the vehicle. Fuel in the presence of an ignition source may result in a potential fire hazard.

**What you should do:** Please contact your Authorized Mitsubishi Dealer and schedule an appointment to have the fuel filler pipe on your vehicle inspected. If necessary, the dealer will replace the fuel filler pipe, free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/repair to your vehicle, free of charge). Please bring your vehicle to the dealership with less than ½ tank of fuel.

**What your dealer will do:** The dealership will inspect your vehicle to determine if it already has an improved fuel filler pipe with corrosion protection coating. If necessary, the dealer will install an improved fuel filler pipe on your vehicle.

**How long will it take?** The time needed for this repair is approximately 1½ hours. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem regarding the above condition and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

**Notice to Lessors:** If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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**Mitsubishi Motors North America, Inc.**

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
[www.mitsubishicars.com](http://www.mitsubishicars.com)

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Dear Mitsubishi Owner,

Mitsubishi Motors North America Inc. (MMNA) has become aware of incidents where 2004 Endeavor vehicles operated in areas where road salt is used and in cold conditions experienced fuel filler pipe corrosion.

To ensure your continued satisfaction, MMNA is extending the warranty coverage for fuel filler pipe perforation to 10 years (from the original delivery date) or 150,000 miles, whichever comes first. This extended limited warranty covers the fuel filler pipe currently installed in your vehicle, even if the original part has been replaced.

If you have a problem with the fuel filler pipe, you may come in to a Mitsubishi dealer for inspection of the pipe at no charge. If the pipe is found to be defective, the dealer will replace the pipe at no charge.

If you previously experienced a problem with the fuel filler pipe when the vehicle was under 10 years/150,000 miles and paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for review for possible reimbursement:

Mitsubishi Customer Relations Department  
P.O. Box 6400  
Cypress, CA 90630-0064

Please keep a copy of this notification with your vehicle's warranty book for future reference. This extended warranty applies to subsequent owners of the vehicle.

If you have any questions regarding this warranty extension, please contact Mitsubishi Customer Relations at 1-888-648-7820. Hours of operation are Monday through Friday 7:00 AM to 4:00 PM Pacific Time. For the location of your nearest Mitsubishi dealer, please refer to our website: [www.mitsubishicars.com](http://www.mitsubishicars.com).

Sincerely,

Mitsubishi Motors North America, Inc.